

1. License keys. iPlanet Application Server requires the use of a license key during installation. Please use the following key:-

XXXXXXXX-XXXXXXXX

2. Upgrading. It is not possible to upgrade a previous iTPS beta installation to 1.0. This will require a new installation of iTTM and iTPS. However, it is possible to maintain the certificates and PKI set-up for iTTM. The SQL scripts tbase2.sql and Drop\_tbase2.sql should be modified to remove the lines “@OracleCertStore.sql” and “@Drop\_OracleCertStore.sql” respectively.
3. Known Issues
  - a. Eleanor membership screen. In some cases it may not be possible to modify a previous entry. If this occurs, remove the entry and re-enter the information.
  - b. iWS6 re-starting during use. Occasionally the iWS6 server installation may restart itself during the use of the tooled-up or bank in a box websites. A simple fix can be applied to modify the way in which the web server utilises Java. The following steps need to be followed.
    - I. Select the iWS6 Admin Server Management screen
    - II. Select “Global Settings” tab, then select “Configure JRE/JDK Paths”
    - III. Select the JRE button and enter the JRE Path as follows:
    - IV. <server\_root>/bin/https/jre
    - V. Apply the changes
    - VI. Edit the file <server\_root>/<instance\_name>/config/jvm12.conf for the webserver instance you are using and modify the classpath entry as follows:  
jvm.classpath=/usr/java1.2/lib/tools.jar:{...previous classpath...}
    - VII. Clean out the compiled JSP classes cache.  
rm -r  
<server\_root>/<instance\_name>/ClassCache/<virtual\_instance\_name>/<webapp\_URI\_Name>/\_jsp
    - VIII. Re-start iWS6

- c.** When logging into iTTM, if the payments screens are inaccessible it will be necessary to perform the SQL command “delete from config” on the database where iTTM is installed and re-start iTTM.
- d.** Certain enumeration fields in the DTD allow blank content when processed by iTPS when it should result in a parsing error.
- e.** It is not possible to re-install the iTPS more than once on the same installation of iTTM. If re-installation is required, it will be necessary to remove the iTTM first.



