

Sun Java™ System Application Server Platform Edition Release Notes

Version 8.1 2005Q2 Update 2

Part Number 819-2802

The Sun Java™ System Application Server Platform Edition 8.1 2005Q2 Update 2 product is a J2EE 1.4 platform-compatible server for the development and deployment of J2EE applications and Java Web Services. Production use of this server is free of charge. Customers interested in redistribution should contact Sun OEM sales for a redistribution license:

http://www.sun.com/software/products/appsrvr/appsrvr_oem.html

These Release Notes contain important information available at the time of release of the Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2. New features and enhancements, known issues and limitations, and other information are addressed here. Read this document before you begin using Application Server Platform Edition 8.1 2005Q2 Update 2.

The most up-to-date version of these release notes can be found at the Sun Java System documentation web site: <http://docs.sun.com/db/prod/slappsrv#hic/>. Check the web site prior to installing and setting up your software and then periodically thereafter to view the most up-to-date release notes and product documentation.

This document contains the following sections:

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Third-party URLs are referenced in this document and provide additional, related information.

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Release Notes Revision History

This section lists the changes that have been made in these release notes after the initial release of the Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2 product.

| Revision Date | Description |
|---------------|---|
| June 2005 | Initial release of the Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2 product. |

About Application Server Platform Edition 8.1 2005Q2 Update 2

Sun Java™ System Application Server Platform Edition 8.1 2005Q2 Update 2 is a J2EE 1.4 platform-compatible server for the development and deployment of J2EE applications and Java technology-based web services.

This section includes:

- [What's New in the 8.1 2005Q2 Update 2 Release](#)
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What's New in the 8.1 2005Q2 Update 2 Release

For information on what has changed for this update, see [Bugs Fixed in the 8.1 Update 2 Release](#).

J2EE Support

The Sun Java System Application Server 8.1 2005Q2 Update 2 supports the J2EE 1.4 platform. The following table describes the enhanced APIs available on the J2EE 1.4 platform.

| API | Description |
|---|---|
| Components | |
| Application and Application Client | Implementation of standard deployment descriptors by means of XML schemas |
| Enterprise JavaBeans (EJB) 2.1 | Timer service and EJB Web-service endpoint |
| Java Servlet 2.4 | Web-service endpoint filter |
| JavaServer Pages (JSP) 2.0 architecture | Expression language and tag library |
| J2EE Connector Architecture 1.5 | Inbound resource adaptor and Java Message Service (JMS) pluggability |
| Web Services | |
| Java Web Services Developer Pack 1.5 | Integrated toolkit for building, testing and deploying XML applications, Web services, and Web applications |
| Java API for XML-based Remote Procedure Calls (JAX-RPC) 1.1 | Mapping for WSDL and Java technology and support for development of Web-service clients and endpoints |
| WS-I Basic Profile 1.0 | The enabling element for interoperability using WSDL and SOAP |
| SOAP with attachment API for Java (SAAJ) 1.2 | An API for SOAP-based messaging; fosters the creation of SOAP messages with attachments |
| Java APIs for XML Registries (JAXR) 1.0 | A uniform and standard API for accessing XML registries, such as those for Universal Description Discovery and Integration (UDDI and ebXML) |
| Other | |
| J2EE Deployment 1.1 | Standard APIs that enable deployments of J2EE components and applications |

| API | Description |
|---|---|
| J2EE Management 1.0 | Definitions for the information model for managing the J2EE platform |
| Java Management Extensions (JMX) 1.2 | Standard management API |
| Java Authorization Contract for Containers (JACC) 1.0 | Definitions of security contracts between a J2EE Application Server and the authorization policy provider |
| Java API for XML Processing (JAXP) 1.2 | An API with which applications can parse and transform XML documents; also adds support for processing of XML schemas |
| JMS 1.1 | A messaging standard that enables J2EE application components to create, send, receive, and read messages; also adds support for uniform APIs for queues and topics |
| JavaMail 1.3 | A set of abstract classes that model a mail system; also includes minor updates to the APIs |

Compatibility Issues

In the next major release of the Sun Java System Application Server Platform Edition the following incompatibilities will be introduced:

- Container managed persistence 1.1 beans will no longer support JDO query language. You will be required to rewrite their queries using EJB query language.
- If an application with CMP 1.1 beans is deployed, an error message is displayed during deployment and each time the application is loaded. The message will state that queries in JDO query language are no longer supported and must be rewritten using EJB query language.

Help is available for converting JDO QL queries to EJB QL on [Sun Developer Connection forums](#).

Hardware and Software Requirements

This section lists the requirements that must be met before installing the Sun Java System Application Server Platform Edition 8.1 product.

- [Platform Requirements](#)
- [Important Patch Information](#)
- [JDBC Drivers and Databases](#)
- [Browsers](#)

- [Upgrading the Sun Java System Application Server](#)
- [Other Requirements](#)

Platform Requirements

The following table lists the operating systems that are supported for Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2 product.

| Operating System | Minimum Memory | Recommended Memory | Minimum Disk Space | Recommended Disk Space | Minimum Supported JVM | Recommended JVM |
|--|----------------|--------------------|--------------------|------------------------|-----------------------|-----------------|
| Sun Solaris 8, 9, 10 (SPARC) Solaris 9, 10 (x86) | 256 MB | 512 MB | 250 MB free | 500 MB free | J2SE 1.4.2_06 | J2SE 1.5.0_02 |
| Sun Java Desktop System | 256MB | 512MB | 250 MB free | 500 MB free | J2SE 1.4.2_06 | J2SE 1.5.0_02 |
| Redhat Enterprise Linux 2.1 Update 2, and 3.0 Update 1 | 256 MB | 512 MB | 250 MB free | 500 MB free | J2SE 1.4.2_06 | J2SE 1.5.0_02 |
| Microsoft Windows 2000® Advanced Server Service Pack 4+ | 256 MB | 512 MB | 250 MB free | 500 MB free | J2SE 1.4.2_06 | J2SE 1.5.0_02 |
| Microsoft Windows XP® Professional Service Pack 1+ | 256 MB | 512 MB | 250 MB free | 500 MB free | J2SE 1.4.2_06 | J2SE 1.5.0_02 |

On UNIX®, you can check your operating system version using the `uname` command. Disk space can be checked using the `df` command.

Solaris Patch Requirements

It is recommended that Solaris 8, 9, 10 (x86, SPARC) users have the “Sun recommended patch cluster” installed. This patch cluster is available under “Recommended and Security Patches” here:

<http://sunsolve.sun.com/>

RedHat Enterprise Linux 3.0 Additional Package Requirements

To run native components of this product, including installer, the following package, which is not part of the standard RedHat Enterprise Linux 3.0 distribution, should be installed:

`compat-libstdc++-7.3-2.96.118.i386.rpm`

The package can be downloaded from:

<http://mirrors.kernel.org/redhat/redhat/linux/9/en/os/i386/RedHat/RPMS/compat-libstdc++-7.3-2.96.118.i386.rpm>

Important Patch Information

For the current list of required patches for Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2 go to <http://sunsolve.sun.com> and select either “Patches” or “Patch Portal.” Follow the Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2 links. As operating system patch requirements change and patches to Java Enterprise System components become available, updates will be made available on SunSolve, initially in the form of recommended patch clusters.

JDBC Drivers and Databases

Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2 is designed to support connectivity to any DBMS with a corresponding JDBC driver. For a list of components that Sun has tested and found to be acceptable for constructing J2EE compatible database configurations, refer to the following table:

| JDBC Vendor | JDBC Driver Type | Supported Database Server |
|--|------------------|---|
| i-net Software | Type 4 | Oracle (R) 8.1.7, 9i, 9.2.0.3 Sybase ASE 12.5.2 Microsoft SQL Server 2000 4.0 Service Pack 1 |
| IBM | Type 2 | IBM DB2 8.1 Service Pack 3+ |
| PointBase | Type 4 | PointBase Network Server 4.8 and 5.2 |
| DataDirect | Type 4 | Oracle (R) 8.1.7, 9i, 9.2.0.3 Sybase ASE 12.5.2 Microsoft SQL Server IBM DB2 8.1 Service Pack 3+ |
| Sun Java System JDBC Driver for Oracle | Type 4 | Oracle (R) 9.2.0.3, 10G |
| Sun Java System JDBC Driver for DB2 | Type 4 | IBM DB2 8.1 Service Pack 3+ |
| Sun Java System JDBC Driver for Sybase | Type 4 | Sybase ASE 12.5.2 |
| Sun Java System JDBC Driver for Microsoft SQL Server | Type 4 | Microsoft SQL Server 2000 4.0 Service Pack 1 |
| Oracle | Type 4, Type 2 | Oracle (R) 9.2.0.3, 10G |

For more information about i-net Software, see:

<http://www.inetsoftware.de/>

For more information about DataDirect Technologies, see:

<http://www.datadirect.com/>

Configuring Oracle

Oracle JDBC drivers must be configured properly to be compliant with J2EE 1.4. Use the following configuration for Type 2 and Type 4 drivers:

1. Use the JDBC driver from 9.2.0.3 or later.
2. The Oracle database needs to have `compatible=9.0.0.0.0` or higher in its parameter (`init.ora`) file.
3. Use the `ojdbc14.jar` file.
4. Configure the Application Server to define the following JVM property:

```
-Doracle.jdbc.J2EE13Compliant=true
```

In addition, for Type-2 drivers, both the `ORACLE_HOME` and `LD_LIBRARY_PATH` variables (which must include `$ORACLE_HOME/lib`) need to be defined in the environment in which the Application Server is started. For example, add them to the `asenv.conf` file and ensure they are exported.

Configuring PointBase

Many sample applications use the PointBase database server included with the Application Server. When using Application Server Platform Edition, you must configure the PointBase database server before using it.

There are two ways to configure PointBase:

1. Set the `JAVA_HOME` environment variable to the location of the J2SE. Make sure you have the J2SE installed that you want to use.
 - a. Using the command appropriate for your operating system and shell, set the `JAVA_HOME` environment variable to the directory in which J2SE is installed; for example:


```
% setenv JAVA_HOME "/opt/SUNWappserver/jdk"
```
2. Edit the Application Server's PointBase configuration file.

- a. On Solaris and Linux systems, edit the *install_dir/pointbase/tools/serveroption/pbenv.conf* configuration file, changing the line:

```
PB_JAVA=%%%PB_JAVA%%%
```

to

```
PB_JAVA=J2SE_location
```

where *J2SE_location* is the directory where the J2SE is installed. If you installed J2SE with Application Server, it is installed by default to *install_dir/jdk*. After making this change, you can start PointBase using the `startserver` script.

- b. On Windows systems, edit the *install_dir\pointbase\tools\serveroption\pbenv.bat* configuration file, changing the line:

```
set PB_JAVA=%%%PB_JAVA%%%
```

to

```
set PB_JAVA=J2SE_location
```

where *J2SE_location* is the directory in which the J2SE is installed. If you installed J2SE with Application Server, it is installed by default to *install_dir\j2se1.5*. After making this change, you can start PointBase by running `startserver.bat`.

Browsers

This section lists the browsers that are supported with the Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2.

| Browser | Version |
|--------------------|-------------------------|
| Mozilla | 1.4, 1.5, 1.6, 1.7.x |
| Netscape Navigator | 4.79, 6.2, 7.0 |
| Internet Explorer | 5.5 Service Pack 2, 6.0 |

Upgrading the Sun Java System Application Server

Refer to the *Upgrade and Migration Guide* for complete instructions for upgrading from a previous version of the Application Server to the current version.

Other Requirements

The following additional requirements should be met before installing the Sun Java System Application Server software.

- **Free space:** your temporary directory must have a minimum of 35MB free for Sun Java System Application Server installation, and 250 MB of free space for the SDK installation.
- **Using the uninstall program:** If you need to remove the Application Server from your system, it is important to use the uninstall program that is included with the software. If you attempt to use another method, problems will arise when you try to reinstall the same version, or when you install a new version.
- **Free ports:** You must have seven unused ports available.
 - The installation program automatically detects ports in use and suggests currently unused ports for the default settings. By default, the initial default ports are 8080 for HTTP, 8181 for HTTPS, and 4848 for the Administration Server.
 - The installation program will detect used ports and assign two others for you: *Sun Java™ System Message Queue* (by default, 7676), and IIOP (by default, 3700 for IIOP and 3820 and 3890 for IIOP/SSL). If these default port numbers are in use, the installation program will assign a random port number from the dynamic port range (note that this may not be the next available port number).
- **Starting previously-installed servers (UNIX)** — unless you are replacing the previously installed server, you should start it before you begin the Sun Java System Application Server 8.1 installation process. This allows the installation program to detect ports that are in use and avoid assigning them for other uses.
- **Replacing previously-installed servers (UNIX)** — if you have an older version on the Sun Java System Application Server installed that you wish to replace with the current Application Server, you should stop it before installing the new server. Use the installation program and Upgrade wizard to upgrade the server.
- **Shutting down firewall (Microsoft Windows)** — You must stop any firewall software before installing the Sun Java System Application Server software, because some of this software disables all ports by default. The installation program must be able to accurately determine which ports are available.

For further compatibility information, see the *Upgrade and Migration Guide*.

Switching to a Supported J2SE Version

If you want to use a different supported version of the J2SE to run the Application Server, perform the following steps (Windows and Unix):

1. Download the desired supported J2SE version (not the JRE) and install it on your system, if you have not already done so.

The J2SE SDK can be downloaded from <http://java.sun.com/j2se/>

2. Stop the Application Server.

From the Command line:

```
install_dir/bin/asadmin stop-domain
```

From the Administration Console:

- a. Click the **Application Server** node.
 - b. Click **Stop Instance**.
3. Edit the *install_dir*/config/asenv.conf file (asenv.bat on Windows), changing the value for AS_JAVA to point to the J2SE home directory:
 4. Edit the *install_dir*/samples/common.properties file, changing the line beginning com.sun.aas.javaRoot... to reference the J2SE home directory.
 5. Restart the Application Server.

From the Command line:

```
install_dir/bin/asadmin start-domain
```

From the Administration Console:

- a. Click the **Application Server** node.
- b. Click **Start Instance**.

If you are upgrading from a JDK version earlier than the bundled version (JDK 1.5.0_02) then you cannot upgrade using just the steps above. Specifically, in addition to the above steps, you must delete any existing domains and recreate them.

Related Documentation

The Sun Java System Application Server documentation set covers the following product releases:

- Application Server Platform Edition 8.1 2005Q1
- Application Server Platform Edition 8.1 2005Q1 Update 1
- Application Server Platform Edition 8.1 2005Q2 Update 2

Unless otherwise specified, whenever either product release is mentioned in the documentation, all these releases are implied.

The Application Server product documentation set can be found at this location:

http://docs.sun.com/app/docs/coll/ApplicationServer81_pe_05q2_UR2

The following table summarizes the books included in the Application Server core application documentation set.

| Book Title | Description |
|------------------------------------|---|
| <i>Documentation Home Page</i> | One stop location to access all Application Server topics. |
| <i>Quick Start Guide</i> | How to get started with the Sun Java System Application Server product. |
| <i>Installation Guide</i> | Installing the Sun Java System Application Server software and its components. |
| <i>J2EE 1.4 Tutorial</i> | Using J2EE 1.4 platform technologies and APIs to develop J2EE applications and deploying the applications on the Sun Java System Application Server. |
| <i>Administration Guide</i> | Configuring, managing, and deploying the Sun Java System Application Server subsystems and components from the Administration Console. |
| <i>Developer's Guide</i> | Creating and implementing Java™ 2 Platform, Enterprise Edition (J2EE™ platform) applications intended to run on the Sun Java System Application Server that follow the open Java standards model for J2EE components and APIs. Includes general information about developer tools, security, assembly, deployment, debugging, and creating lifecycle modules. |
| <i>Administration Reference</i> | Editing the Sun Java System Application Server configuration file, domain.xml. |
| <i>Reference Manual</i> | Utility commands available with the Sun Java System Application Server; written in manpage style. Includes the asadmin command line interface. |
| <i>Upgrade and Migration Guide</i> | Migrating your applications to the new Sun Java System Application Server programming model, specifically from Application Server 6.x and 7. This guide also describes differences between adjacent product releases and configuration options that can result in incompatibility with the product specifications. |
| <i>Troubleshooting Guide</i> | Solving Sun Java System Application Server problems. |
| <i>Error Message Reference</i> | Solving Sun Java System Application Server error messages. |

Bugs Fixed in the 8.1 Update 2 Release

This section lists the customer-escalated issues resolved for the Sun Java System Application Server Platform Edition 8.1 2005Q2 Update 2 product.

| Bug Number | Description |
|-------------------|---|
| 4891060 | Listeners ignore address directive when listening on sockets. |
| 6155190 | On Windows, Jasper compilations fail if the installation path includes an embedded space. |
| 6189189 | export-http-lb-config doesn't create loadbalancer.xml file name when absolute path is given. |
| 6195779 | The values of options of some filter dropdown lists are not internationalized. |
| 6196741 | Upgrade in place of bundled J2SE component does not work correctly when upgrading J2SE 1.4.x. |
| 6198225 | QuickStart Guide has typo; i.e., repeated sentence. |
| 6212791 | No items displayed in the right pane when clicking a tree node. |
| 6219560 | Listeners won't obey network address. |
| 6227502 | Initialization errors in EJB Timer Service should not be logged as SEVERE. |
| 6232347 | dropandcreatetables not quite correct for asdadmin deploy --help. |
| 6232974 | Installer failed to create a node-agent when upgrading from 8.0PE to 8.1EE. |
| 6233276 | form auth does not work for URL-pattern /*.jsp. |
| 6233469 | Incorrect help text in asadmin help. |
| 6233476 | Incorrect help text for update-file-user and similar commands. |
| 6237567 | Missing key AdminObjectStep2PageHelp in Create Admin Object Resource window. |
| 6238477 | Unable to resolve "corbaname" EJB references in same app server instance. |
| 6239630 | Cannot properly map a particular entity bean. |
| 6239837 | Wrong unit and default value for Reconnect Interval in Admin for JMS server-config. |
| 6240661 | some messages remain in english in the locale. |
| 6241311 | The note for "Pool Idle Timeout" field is wrong. |
| 6241368 | Admin Console login screen and online help never refer to english browser language. |
| 6243395 | Transaction recovery not working with a JMS and JDBC resource. |
| 6245922 | AppServer crashes consistently. |
| 6246426 | Expansion of JAR files in WEB-INF/lib exposes content that should be concealed. |
| 6249637 | Change of JDBC connection pool properties requires a restart. |
| 6249662 | Proxy-auth-cert not properly formatted. |
| 6250989 | SOAPElement.addChildElement(SOAPElement); adds an incomplete element without markups. |
| 6252810 | configure-ha-persistence in manpages is not up-to-date. |
| 6254393 | Bundled QuickStart has link to out-of-date release notes. |
| 6254462 | NPE thrown by connection validation code after database restart. |

| Bug Number | Description |
|------------|--|
| 6255253 | “How to Buy” link in bundled docs is wrong URL. |
| 6255440 | Performance improvement for synchronization. |
| 6255458 | Typo in delete-virtual-server. |
| 6255524 | UpdateTask ANT Task does not work with ANT 1.6.2. |
| 6255564 | Upgraded domain startup fails due to admin user authentication failure after PE to EE upgrade. |
| 6258844 | File realm user logins don't work after upgrade to 8.1 Update 1. |
| 6258997 | Correct description for --secure option in CLI manpages. |
| 6259125 | Documentation for asadmin get is inadequate and confusing. |
| 6262564 | PrivateKeyProcessor does not support get by keyIdentifier (prevents interop from working). |
| 6263684 | Linux RPM patch generation script requires manual changes in the README. |
| 6263686 | svr4 patch generation insert incorrect entires in README. |
| 6264292 | package-appclient script broken. |
| 6264969 | The setup of all AS samples that use pointbase failed: annot upgrade db to version 5.1. |
| 6265687 | Installer's graphic image has incorrect product version. |
| 6267410 | Exception during session.invalidate()if Log level is set to FINE. |

Known Issues and Limitations

This section describes known problems and associated workarounds for the Sun Java System Application Server 8.1 2005Q2 Update 2 product. If a summary statement does not specify a particular platform, the problem applies to all platforms. This information is organized into the following sections:

- [Administration](#)
- [Application Client](#)
- [Deploytool](#)
- [Documentation](#)
- [Installation](#)
- [JDBC Drivers](#)
- [Lifecycle Management](#)

- [Logging](#)
- [Upgrade Utility](#)
- [Web Container](#)

Administration

This section describes known Administration issues and associated solutions.

| Bug ID | Summary |
|---------|---|
| 6171458 | <p>The package-applient script does not work if domain1 is not present.</p> <p>By default, there is a hard-coded value in <code>\$INSTALL/lib/package-applient.xml</code> for the <code>AS_ACC_CONFIG</code> variable for <code>domain1</code> that is pointed to by <code>asenv.conf</code>. If <code>domain1</code> is deleted and a new domain created, the <code>AS_ACC_CONFIG</code> variable is not updated with the new domain name, which causes the <code>package-applient</code> script to fail.</p> <p>Solution</p> <p>Do one of the following:</p> <ul style="list-style-type: none">• Leave <code>domain1</code> intact, and create your other domains around it.• Remove <code>domain1</code> and replace the hard-coded value for <code>domain1</code> in <code>\$INSTALL/lib/package-applient.xml</code> with the new domain name. <p>This will have to be done every time a new domain is created if <code>domain1</code> is not present.</p> |
| 6196993 | <p>Cannot restore backed-up domain with another name.</p> <p>Mirroring of a domain on the same Application Server installation cannot be performed using the <code>backup-domain</code> and <code>restore-domain</code> commands because the domain cannot be restored using a different name than the original, even though the <code>asadmin restore-domain</code> command provides an option to rename the domain. Renaming the backed-up domain appears to succeed, but attempts to start the renamed domain fail because the entries in the domain configuration are not changed, and <code>startserv</code> and <code>stopserv</code> use the original domain name to set paths.</p> <p>Solution</p> <p>The domain name used for <code>restore-domain</code> must be the same as that used for the original <code>backup-domain</code> command. The <code>backup-domain</code> and <code>restore-domain</code> commands in Application Server 8.1 work only for backing up and restoring the same domain on the same machine.</p> |

| Bug ID | Summary |
|---------|--|
| 6200011 | <p data-bbox="329 244 1072 265">Starting Application Server with additional JMX Agent is not supported.</p> <p data-bbox="329 284 1300 361">J2SE 1.4.x, 5.0, or later can be configured on the Application Server. An integral feature of J2SE 5.0 platform is the ability to start a JMX agent. This is activated when you explicitly set system properties at the server startup.</p> <p data-bbox="329 380 565 401">Example values include:</p> <pre data-bbox="376 423 1136 534"> name="com.sun.management.jmxremote" value="true" name="com.sun.management.jmxremote.port" value="9999" name="com.sun.management.jmxremote.authenticate" value="false" name="com.sun.management.jmxremote.ssl" value="false" </pre> <p data-bbox="329 557 1300 687">After configuring JMX properties and starting the server, a new jmx-connector server is started within the Application Server VM. An undesirable side-effect of this is that the administration functions are affected adversely, and the Application Server administration GUI and CLI may produce unexpected results. The problem is that there are some conflicts between the built in jmx-connector server and the new jmx-connector server.</p> <p data-bbox="329 706 418 727">Solution</p> <p data-bbox="329 746 1300 796">If using <code>jconsole</code> (or any other JMX-compliant client), consider reusing the standard JMX Connector Server that is started with Application Server startup.</p> <p data-bbox="329 815 1300 892">When the server starts up, a line similar to the one shown below appears in the <code>server.log</code>. You can connect to the <code>JMXServiceURL</code> specified there and perform the same management/configuration operations after successfully providing the credentials; for example:</p> <pre data-bbox="329 914 1300 1043"> [# 2004-11-24T17:49:08.203-0800 INFO sun-appserver-ee8.1 javax.enterprise.system.tools.admin _ThreadID=10; ADM1501: Here is the JMXServiceURL for the JMXConnectorServer: [service:jmx:rmi:///jndi/rmi://hostname:8686/management/rmi-jmx-connector]. This is where the remote administrative clients should connect using the JSR 160 JMX Connectors. #] </pre> <p data-bbox="329 1062 862 1083">For more information, refer to the <i>Administration Guide</i>.</p> |
| 6201462 | <p data-bbox="329 1105 1300 1156">FrameworkError exception after deploying a WAR and JAR to Platform Edition server via the AMX API in the Application Server Admin Console.</p> <p data-bbox="329 1175 1300 1333">When an application is deployed on Platform Edition using the AMX API and not referenced, the Application Server Admin Console throws errors while displaying that application. AMX requires that you explicitly handle references for your applications. For example, when an application is deployed, the <code>DeployedItemRefConfig</code> needs to be explicitly created. To simplify the deployment process, references are assumed to be present in Platform Edition, which in turn causes the issue with Application Server Admin Console.</p> <p data-bbox="329 1352 418 1373">Solution</p> <p data-bbox="329 1392 1026 1413">Always create the reference to a resource or application after creating it.</p> |

Application Client

This section describes known application client issues and associated solutions.

| Bug ID | Summary |
|---------|--|
| 6193556 | <p>Library JAR packaged in Application Client Archive overwrites MANIFEST file.</p> <p>If you have a top level JAR file inside your client JAR (in this case, reporter.jar), when you deploy the client JAR, the MANIFEST file for that JAR overwrites the MANIFEST file for the client JAR.</p> <p>Solution</p> <p>None at this time.</p> |

Deploytool

| Bug ID | Summary |
|---------|---|
| 6276218 | <p>On Windows, Deploytool does not work with spaces in the install path.</p> <p>If you install the Application Server in a directory with spaces, Deploytool will not be able to launch.</p> <p>Solution</p> <ol style="list-style-type: none">1. Modify line 83 of the deploytool.bat script located under the bin directory. Change: <pre>call %ASENV_DIR%%ASENV_CONF%</pre>to <pre>call "%ASENV_DIR%%ASENV_CONF%"</pre>OR2. Install the Application Server in a directory without spaces. |

Documentation

This section describes known documentation issues and associated solutions.

| Bug ID | Summary |
|---------|---|
| 6266568 | <p>Document the way a user can create-domain with a custom jmx port.</p> <p>To create a domain that has a custom jmx administration port value, use the <code>--domainproperties</code> option in the <code>create-domain asadmin</code> command. The property name for the setting the JMX port value is <code>domain.jmxPort</code>.</p> |
| 6267772 | <p>The Developer's Guide provides incorrect information about integration with Borland OptimizeIt.</p> <p>According to the Application Server Platform Edition 8.0 and 8.1 Developer's Guides, to enable Borland OptimizeIt Profiler, one of the steps is to set the JVM options in the Profiler tab as follows:</p> <pre>-DOPTIHOME=<Optimizeit_dir> -Xrunpri -Xbootclasspath/<Optimizeit_dir>/lib/oibcp.jar</pre> <p>Solution</p> <p>There are two errors in this configuration, and the correct parameters are:</p> <pre>-DOPTIHOME=<Optimizeit_dir> -Xbootclasspath/p:/<Optimizit_dir>/lib/oibcp.jar -Xrunpri:startAudit=t</pre> <p>Without <code>"/p"</code>, the Application Server complains that the <code>java.lang.Object</code> class is not found. Without <code>"startAudit=t"</code>, the OptimizeIt Auditor installed at the server side will not be launched, and this makes it impossible for the Profiler console to attach to the server instance.</p> |

Installation

This section describes known installation/uninstallation issues and associated solutions.

| Bug ID | Summary |
|---------|---|
| 4977191 | <p>On Solaris x86, SPARC, and Linux platforms, intermittent failure to render "Next" navigation button on installer and uninstaller Welcome screen.</p> <p>The installer or uninstaller first screen correctly displays the full text and "Help" and "Cancel" buttons, but the "Next" button necessary to navigate to the next screen is not visible. Although button is not visible, its area is active and if you click on it, navigation to the next screen proceeds normally. The cause of the problem is intermittent J2SE GUI repaint issue.</p> <p>Solution</p> <ul style="list-style-type: none"> • Click on the "Next" button area just to the left of the "Help" button, or. • Force repainting of the screen by resizing it slightly or by minimizing and restoring the installer window. After repainting, the missing "Next" button will become visible. |

| Bug ID | Summary |
|---------|--|
| 5009728 | <p data-bbox="251 244 1003 265">On Linux, installation shutdown hangs after clicking the “Finish” button.</p> <p data-bbox="251 284 1193 335">This problem is most common on Java Desktop System 2 but has also been observed on RedHat distributions.</p> <p data-bbox="251 354 1200 430">After clicking the “Finish” button on the last installer screen, the installer fails to launch a browser window containing the product About page or product registration page, and hangs indefinitely, not returning the command prompt.</p> <p data-bbox="251 449 339 470">Solution</p> <p data-bbox="251 489 1193 595">Exit the installer by pressing Ctrl+C in the terminal window in which the installer was started. After doing this, browser window containing product About page or registration page will sometimes be launched, but if it does not show up, start the browser and enter following URL in order to review About page:</p> <pre data-bbox="298 614 715 635">file://install_dir/docs/about.html</pre> <p data-bbox="251 654 1200 708">If you also selected the installation option to register the product, follow the link to registration page available on product About page.</p> |
| 6172980 | <p data-bbox="251 730 1058 751">On Linux, intermittent J2SE detection and bootstrap issues in install wrapper.</p> <p data-bbox="251 770 1222 821">The setup executable that launches the Linux installer sometimes hangs. Instead of resolving the J2SE location and starting the install wizard, the wrapper hangs and returns the following messages:</p> <pre data-bbox="298 840 851 951">Checking available disk space... Checking Java(TM) 2 Runtime Environment... Extracting Java(TM) 2 Runtime Environment... Deleting temporary files....</pre> <p data-bbox="251 970 1186 1020">This issue is seen only in some versions of Linux, and seems to depend on environment settings, especially the presence of the <code>JAVA_HOME</code> variable.</p> <p data-bbox="251 1039 339 1060">Solution</p> <p data-bbox="251 1079 505 1100">To work around this issue:</p> <ol data-bbox="251 1119 1108 1194" style="list-style-type: none"> <li data-bbox="251 1119 1108 1140">1. Unset the <code>JAVA_HOME</code> variable by running <code>unset</code> or <code>unsetenv</code> depending on your shell. <li data-bbox="251 1159 1108 1194">2. Run setup with the <code>-javahome</code> option to specify the <code>JAVA_HOME</code> used by the installer. |

JDBC Drivers

This section describes known JDBC Driver issues and associated solutions.

| Bug ID | Summary |
|---------------------|---|
| 6247468 | <p data-bbox="329 267 1300 317">On Solaris 10 and Enterprise Linux 3.0, the Sun bundled Oracle JDBC driver does not allow the creation of a connection.</p> <p data-bbox="329 340 415 361">Solution</p> <p data-bbox="329 380 1300 430">Set the following property on the JDBC connection pool when using the SUN JDBC oracle datasource (com.sun.sql.jdbcx.oracle.OracleDataSource):</p> <pre data-bbox="329 449 853 470"><property name="serverType" value="dedicated"/></pre> <p data-bbox="329 489 1258 539">The value of the property depends upon the way the Oracle server's listener is configured. If it is configured in the "shared" mode, the above value needs to change to "dedicated".</p> |
| 6264969, 6275448 | <p data-bbox="329 560 1058 581">Upgrade problem where the default Pointbase database is overwritten.</p> <p data-bbox="329 600 1272 651">When upgrading to Application Server Platform Edition 8.1 2005Q2 Update 2, the Update release patch overwrites the Pointbase default database.</p> <p data-bbox="329 670 415 690">Solution</p> <p data-bbox="329 710 1272 788">Recreate or re-enter any scheme or data that existed prior to the upgrade. If you deployed applications with CMP beans with the "Generate Table" option, you must undeploy or redeploy the application to have the tables regenerated.</p> |

Lifecycle Management

This section describes known lifecycle management issues and associated solutions.

| Bug ID | Summary |
|---------|--|
| 6193449 | <p>After setting the <code>ejb-timer-service</code> property <code>minimum-delivery-interval</code> to 9000, an attempt to set the <code>ejb-timer-service</code> property <code>redelivery-interval-in-millis</code> to 7000 causes the set command to fail with the following error:</p> <pre>[echo] Doing admin task set [exec] [Attribute(id=redelivery-interval-internal-in-millis) : Redelivery-Interval (7,000) should be greater than or equal to Minimum-delivery-interval-in-millis (9,000)] [exec] CLI137 Command set failed. minimum-delivery-interval is the minimal interval duration between deliveries of the same periodic timer. redelivery-interval-in-millis is the time the timer service will wait after a failed ejbTimeout before attempting redelivery.</pre> <p>The problem is that the logic that relates the redelivery interval property to the minimum delivery property is incorrect and prevents you from using the Admin Console or the Command-line interface to set any value where the minimum delivery interval is greater than redelivery interval.</p> <p>The <code>minimum-delivery-interval-in-millis</code> must always be set equal to or higher than <code>ejb-timer-service</code> property <code>redelivery-interval-in-millis</code>. The problem is that there is an erroneous validation check in the Application Server to verify that the value for <code>redelivery-interval-in-millis</code> is greater than the value for <code>minimum-delivery-interval-in-millis</code>.</p> <p>Solution</p> <p>Use the default values for these properties, as follows:</p> <pre>minimum-delivery-interval(default)=7000 redelivery-interval-in-millis(default)=5000</pre> <p>Values other than these defaults will generate an error.</p> |

Logging

This section describes known logging issues and solutions.

| Bug ID | Summary |
|---------|--|
| 6236312 | <p>On Windows systems multibyte characters in asadmin messages are garbage.</p> <p>Solution</p> <p>On European versions of Windows, use different encodings for MS-DOS console and all other operations. For example, on Windows 95 systems, default encoding may be Cp1252, but the MS-DOS command prompt's encoding may be Cp863. As Java always uses the default encoding, national characters printed into MS-DOS console may display incorrectly.</p> |

Upgrade Utility

This section describes known Upgrade utility issues and associated solutions.

The in-place upgrade from any prior Application Server release is not supported. Please see the [Upgrade and Migration Guide](#) for alternative ways to upgrade the Application Server.

| Bug ID | Summary |
|---------|--|
| 6165528 | <p>Domains created in custom-path other than <i>install_dir</i>/domains directory are not upgraded directly while upgrading from Application Server Platform Edition 8 to Application Server Platform Edition 8.1 or Application Server Platform Edition 8.1 Update 1 or Update 2.</p> <p>When running the Upgrade Utility and identifying the <i>install_dir</i> as the source installation directory, the upgrade process upgrades only those domains that are created under <i>install_dir</i>/domains directory. Domains created in other locations are not upgraded.</p> <p>Solution</p> <p>Before starting the upgrade process, copy all the domain directories from their different locations to the <i>install_dir</i>/domains directory.</p> |
| 6202188 | <p>Port conflict when starting domain1 or samples domain after upgrading from 8.0 Platform Edition to 8.1 Platform Edition, or 8.1 Platform Edition Update 1 or Update 2.</p> <p>After upgrading an 8.0 Application Server with multiple domains, the domains may not be able to start simultaneously due to having the same port number configured for the JMX connector.</p> <p>Solution</p> <ol style="list-style-type: none"> 1. Check the <i>install_dir</i>/domains/domain1/config/domain.xml file, for the following entry: <pre>jmx-connector accept-all="false" address="0.0.0.0" auth-realm-name="admin-realm" enabled="true" name="system" port="8686" protocol="rmi_jrmp" security-enabled="false"/</pre> -- and in file <i>install_dir</i>/domains/domain1/samples/config/domain.xml, notice it used the same port "8686", so it failed to start domain due to port conflict. 2. Change the port value 8686 to 8687, and then restart domain1. |

| Bug ID | Summary |
|---------|---|
| 6207337 | <p data-bbox="244 239 1222 291">On Java Desktop System 2 and Linux systems, the installer running “Upgrade in place” fails to start upgrade tool after clicking on the “Start Upgrade Wizard” button.</p> <p data-bbox="244 309 1222 387">After clicking the “Start Upgrade Tool” button on the final installer screen, the installer fails to launch the upgrade tool to complete the upgrade process, and hangs indefinitely, not returning the command prompt.</p> <p data-bbox="244 404 329 427">Solution</p> <p data-bbox="244 444 1168 466">This issue is not encountered if command line installation mode is used to run upgrade in place.</p> <ol data-bbox="244 484 1158 578" style="list-style-type: none"><li data-bbox="244 484 1158 536">1. If you ran upgrade in place in GUI mode and encountered this problem, exit the installer by pressing Ctrl+C in the terminal window in which the installer was started.<li data-bbox="244 553 968 578">2. Start upgrade tool from the terminal window, using following command: <pre data-bbox="294 595 1215 678"><i>install_dir/bin/asupgrade --source install_dir/domains --target install_dir --adminuser adminuser --adminpassword adminpassword --masterpassword changeit</i></pre> <ul data-bbox="244 696 1215 946" style="list-style-type: none"><li data-bbox="244 696 1215 748">• <i>adminuser</i> and <i>adminpassword</i> should match the values used for the installation you are upgrading.<li data-bbox="244 765 1215 861">3. When the upgrade tool completes the upgrade process you can also start the browser and enter following URL in order to review About page: <pre data-bbox="294 835 708 861"><i>file://install_dir/docs/about.html</i></pre><li data-bbox="244 878 1215 946">• If you also selected the installation option to register the product, follow the link to registration page available on product About page. |

| Bug ID | Summary |
|---------|---|
| 6270889 | <p data-bbox="325 244 1232 296">Client cannot connect to Web service after upgrading from Application Server 8.0 to 8.1 java.rmi.ServerException: JAXRPCServlet28: Missing port information.</p> <p data-bbox="325 314 1290 392">After upgrading an 8.0 Platform Edition domain with the <code>jaxrpc-simple</code> application deployed in <code>domain1</code> to 8.1 Enterprise Edition, the application no longer works on the upgraded domain. There is no indication from the server that there was a problem with deployment.</p> <p data-bbox="325 409 1300 487">The standard <code>web.xml</code> deployment descriptor is modified during deployment, the original descriptor is not restored by the <code>asupgrade</code> utility before deployment. As a result, the client stubs for the web service are not properly generated during the upgrade.</p> <p data-bbox="325 505 1285 609">During the original deployment the <code>servlet-class</code> element of the <code>web.xml</code> deployment descriptor is changed from the original implementation class name to <code>com.sun.enterprise.webservice.JAXRPCServlet</code>. The original value is available in <code>sun-web.xml</code> in the <code>servlet-impl-class</code> element.</p> <p data-bbox="325 626 436 651">Solution#1</p> <p data-bbox="325 668 1300 800">Before running <code>asupgrade</code>, edit the <code>web.xml</code> for the servlet of each webservice in the domain to be upgraded, replacing the <code>com.sun.enterprise.webservice.JAXRPCServlet</code> value contained in <code>servlet-class</code> with the value contained in <code>WEB-INF/sun-web.xml</code> in the <code>servlet-impl-class</code> element (the original value from <code>web.xml</code> <code>servlet-class</code> was stored there during deployment). Then run <code>asupgrade</code>. The webservices will now be deployed and the client stubs generated properly.</p> <p data-bbox="325 817 436 841">Solution#2</p> <p data-bbox="325 859 1269 904">After upgrading a domain that contains webservices, redeploy the webservices using their original archives.</p> |
| 6273397 | <p data-bbox="325 930 1246 982">Startup throws exception after upgrading to a filebased installation of Application Server Platform Edition 8.1 Update 2.</p> <p data-bbox="325 999 1300 1131">This problem is specific to the bundles of the Application Server that installs JDK/JRE. When performing an upgrade, the installer updates JDK/JRE along with product upgrade. Consequently, when the upgraded Application Server is started, the start up fails. Before upgrading the Application server, make sure none of the processes use the JDK/JRE in the Application server <code>install_dir</code> and this error will be avoided.</p> <p data-bbox="325 1149 415 1173">Solution</p> <p data-bbox="325 1190 482 1215">After upgrading:</p> <ol data-bbox="325 1232 1129 1381" style="list-style-type: none"><li data-bbox="325 1232 803 1256">1. Rename <code>install_dir/jdk</code> to something else.<li data-bbox="325 1274 1129 1298">2. Create an empty directory with the name <code>jdk</code> under the <code>install_dir/</code> directory.<li data-bbox="325 1315 1025 1340">3. Unzip <code>cd_image/package/jdk.zip</code> to the <code>install_dir/jdk</code> directory.<li data-bbox="325 1357 989 1381">4. Copy <code>cd_image/package/jre</code> directory as <code>install_dir/jdk/jre</code>. <p data-bbox="325 1399 358 1423">OR</p> <p data-bbox="325 1440 1275 1491">Update <code>AS_JAVA</code> token in <code>asenv.conf</code> to point to a valid supported version of the JDK/JRE (the one other than <code>install_dir/jdk</code>).</p> |

Web Container

This section describes known web container issues and associated solutions.

| Bug ID | Summary |
|---------|---|
| 5004315 | On Windows, deploying an application using <code>--precompilejsp=true</code> can lock JAR files in the application, causing later undeployment or redeployment to fail. If you request precompilation of JSPs when you deploy an application, later attempts to undeploy that application or to redeploy it (or any application with the same module ID) will not work as expected. The problem is that JSP precompilation opens JAR files in your application but does not close them, and Windows prevents the undeployment from deleting those files or the redeployment from overwriting them. Note that undeployment succeeds to a point, in that the application is logically removed from the Application Server. Also note that no error message is returned by the <code>asadmin</code> utility, but the application's directory and the locked jar files remain on the server. The server's log file will contain messages describing the failure to delete the files and the application's directory. Attempts to redeploy the application after undeploying fail because the server tries to remove the existing files and directory, and these attempts also fail. This can happen if you try to deploy any application that uses the same module ID as the originally deployed application, because the server uses the module ID in choosing a directory name to hold the application's files. Attempts to redeploy the application without undeploying it first will fail for the same reasons. Diagnostics If you attempt to redeploy the application or deploy it after undeploying it, the <code>asadmin</code> utility returns an error similar to the one below. <pre>An exception occurred while running the command. The exception message is: CLI171 Command deploy failed : Deploying application in domain failed; Cannot deploy. Module directory is locked and can't be deleted</pre> Solution If you specify <code>--precompilejsps=false</code> (the default setting) when you deploy an application, then this problem will not occur. Be aware that the first use of the application will trigger the JSP compilation, so the response time to the first request will be longer than for later requests. Note also that if you do precompile, you should stop and restart the server before undeploying or redeploying the application. The shutdown frees the locked JAR files so the undeployment or redeployment after the restart can succeed. |

| Bug ID | Summary |
|---------|--|
| 6172006 | <p data-bbox="329 244 1300 291">Unable to deploy WAR with Servlet 2.4-based web.xml that contains an empty load-on-startup element.</p> <p data-bbox="329 314 1300 361">The optional <code><load-on-startup></code> servlet element in a <code>web.xml</code> indicates that the associated servlet is to be loaded and initialized as part of the startup of the web application that declares it.</p> <p data-bbox="329 383 1300 482">The optional content of this element is an integer indicating the order in which the servlet is to be loaded and initialized with respect to the web application's other servlets. An empty <code>load-on-startup</code> indicates that the order is irrelevant, as long as the servlet is loaded and initialized during the startup of its containing web application.</p> <p data-bbox="329 505 1300 604">The Servlet 2.4 schema for <code>web.xml</code> no longer supports an empty <code><load-on-startup></code>, meaning that an integer must be specified when using a Servlet 2.4 based <code>web.xml</code>. If specifying an empty <code><load-on-startup></code>, as in <code><load-on-startup/></code>, the <code>web.xml</code> will fail validation against the Servlet 2.4 schema for <code>web.xml</code>, causing deployment of the web application to fail.</p> <p data-bbox="329 626 1300 673">Backwards compatibility issue. Specifying an empty <code><load-on-startup></code> still works with Servlet 2.3 based <code>web.xml</code>.</p> <p data-bbox="329 696 418 716">Solution</p> <p data-bbox="329 739 1232 786">Specify <code><load-on-startup>0</load-on-startup></code> when using a Servlet 2.4 based <code>web.xml</code> to indicate that servlet load order does not matter.</p> |

| Bug ID | Summary |
|---------|---|
| 6184122 | <p data-bbox="251 244 893 265">Unable to compile JSP page on resource constrained servers.</p> <p data-bbox="251 284 1222 336">The JSP page is accessed but fails to compile, and the server log contains the error message “Unable to execute command” with the following stack trace:</p> <pre data-bbox="297 357 1222 644"> at org.apache.tools.ant.taskdefs.Execute\$Java13CommandLauncher.exec(Execute.java:655) at org.apache.tools.ant.taskdefs.Execute.launch(Execute.java:416) at org.apache.tools.ant.taskdefs.Execute.execute(Execute.java:427) at org.apache.tools.ant.taskdefs.compilers.DefaultCompilerAdapter.executeExternalCompile(DefaultCompilerAdapter.java:448) at org.apache.tools.ant.taskdefs.compilers.JavacExternal.execute(JavacExternal.java:81) at org.apache.tools.ant.taskdefs.Javac.compile(Javac.java:842) at org.apache.tools.ant.taskdefs.Javac.execute(Javac.java:682) at org.apache.jasper.compiler.Compiler.generateClass(Compiler.java:396) </pre> |
| | <p data-bbox="251 664 339 685">Solution</p> <p data-bbox="251 704 704 725">Set the JSP compilation switch “fork” to “false.”</p> <p data-bbox="251 744 605 765">This can be done either of two ways:</p> <ul data-bbox="251 784 1222 1112" style="list-style-type: none"> <li data-bbox="251 784 1222 968"> <p data-bbox="251 784 882 805">• Globally, by setting the fork init parameter of the JspServlet in <code>/\${S1AS_HOME}/domains/domain1/config/default-web.xml</code> to false:</p> <pre data-bbox="344 857 1168 968"> <servlet> <servlet-name>jsp</servlet-name> <servlet-class>org.apache.jasper.servlet.JspServlet</servlet-class> ... <init-param> <param-name>fork</param-name> <param-value>>false</param-value> </init-param> ... </servlet> </pre> <li data-bbox="251 987 1222 1112"> <p data-bbox="251 987 1222 1039">• On a per-web application basis, by setting the fork JSP configuration property in <code>sun-web.xml</code> to false:</p> <pre data-bbox="297 1060 1096 1112"> <sun-web-app> <jsp-config> <property name="fork" value="false" /> </jsp-config> </sun-web-app> </pre> <p data-bbox="251 1131 1036 1152">Either setting will prevent ant from spawning a new process for javac compilation.</p> |
| 6194026 | <p data-bbox="251 1173 772 1194">Performance degradation on multi-CPU machines.</p> <p data-bbox="251 1213 1222 1293">The default configuration of the Application Server Platform Edition does not perform optimally on multi-CPU machines. A trade-off is made so that startup is faster, but this can negatively impact the performance of web applications.</p> <p data-bbox="251 1312 339 1333">Solution</p> <p data-bbox="251 1352 879 1373">Configure the Application Server to use the following JVM option:</p> <pre data-bbox="297 1394 925 1416"> -Dcom.sun.enterprise.server.ss.ASQuickStartup=false </pre> |

How to Report Problems and Provide Feedback

If you have problems with the Sun Java System Application Server, contact Sun Customer Support using one of the following mechanisms:

- **Feedback Submittal form** – A form for submitting feedback on the Application Server product, here:
<http://java.sun.com/docs/forms/J2EE14SubmittalForm.html>
- **J2EE-INTEREST list** – A mailing list for J2EE questions, here:
<http://archives.java.sun.com/archives/j2ee-interest.html>
- **Bug database on Java Developer Connection** – To view bugs or to submit a bug, use the Java Developer Connection Bug Parade here:
<http://developer.java.sun.com/servlet/SessionServlet?url=/developer/bugParade/index.jshtml>
- **Java Technology Forums** – An interactive message board for sharing knowledge and questions about Java technologies and programming techniques. Use the J2EE SDK forum here for discussions related to the Sun Java System Application Server Platform Edition 8.1 product:
<http://forum.java.sun.com/>
- **Sun Software Support services** – online at:
<http://www.sun.com/service/sunone/software>

This site has links to the Knowledge Base, Online Support Center, and Product Tracker, as well as to maintenance programs and support contact numbers.

So that we can best assist you in resolving problems, please have the following information available when you contact support:

- Description of the problem, including the situation where the problem occurs and its impact on your operation
- Machine type, operating system version, and product version, including any patches and other software that might be affecting the problem
- Detailed steps on the methods you have used to reproduce the problem
- Any error logs or core dumps

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Additional Sun Resources

Useful information can be found at the following locations:

- Application Server product information:
http://www.sun.com/software/products/appsrvr/home_appsrvr.html
- Application Server product documentation:
<http://docs.sun.com/db/prod/slappsrv#hic/>
- Sun Java System Documentation
<http://docs.sun.com/prod/java.sys>
- Sun Java System Software Products and Service
<http://www.sun.com/software>
- Sun Java System Software Support Services
<http://www.sun.com/service/sunone/software>
- Sun Java System Support and Knowledge Base
<http://www.sun.com/service/support/software>
- Sun Support and Training Services
<http://training.sun.com>
- Sun Java System Consulting and Professional Services

<http://www.sun.com/service/sunjavasystem/sjsservicessuite.html>

- Sun Java System Developer Information

<http://developers.sun.com>

- Sun Developer Support Services

<http://www.sun.com/developers/support>

- Sun Java System Software Training

<http://www.sun.com/software/training>

- Sun Software Data Sheets

<http://www.sun.com/software>

- Sun Microsystems product documentation:

<http://docs.sun.com/>

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