



TECH TIP

LIBATTACH 1.4.2

A Workaround: OfficeScan NT is Incompatible with LibAttach Installation Program

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The virus scan product "OfficeScan NT", produced by Trend Micro has been found to be incompatible with the LibAttach 1.4.2 installation program. As a workaround, the virus scanner must be manually disabled prior to running the LibAttach installation program. Failure to manually disable the virus scanner can result in a "blue screen" system crash. Once installation is complete, the virus scanner can be re-enabled without consequence, and there should be no further issues.

Note: It is a common practice in the PC software industry to require users to temporarily disable any virus scanners active on their systems before running an installation.