



JD Edwards World

Quick Installation Guide

B43347-01

Version A9.1

Revised - June 12, 2007

JD Edwards World

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Overview

Part No. B43347-01

Thank you for using JD Edwards World for your business needs. The information in this guide facilitates the following tasks:

- Identifying the contents of your Media Pack(s)
- Installing the software for JD Edwards World release A9.1
- Finding the additional software and installation documentation available to download

To install your JD Edwards World software, complete the following steps:

1. Review Your Order (DVD Shipments Only)
2. Prepare for Your Installation
3. Install Your Software

Review the appendices at the end of this guide for information on additional software and resources.

Note: The name System i5, as used in this guide, also includes computers from IBM sold under the names iSeries or AS/400.

Step 1 – Review Your Order (DVD Shipments Only)

Review your Packing Slip

Your shipment may contain more than one Media pack. Inspect the contents of your shipment to make sure you have everything needed. Contact your local Global Support Center if you have any questions about your shipment. To locate a Global Support Center, access [Customer Connection](#) (<https://www.peoplesoft.com/corp/en/login.jsp>) and then click Global Support Center Directory (located under Find What You Need), or use the following link:

http://www.peoplesoft.com/corp/en/contact/enterprise_gsc_dir.jsp

Review the Contents of Each Media Pack

Based on your order, your Media Pack contains the following items:

JD Edwards World A9.1 Base Single Byte Orders:

- Quick Installation Guide CD
- JD Edwards World A9.1 Base, Single Byte DVD

JD Edwards World A9.1 Base Double Byte Orders:

- Quick Installation Guide CD
- JD Edwards World A9.1 Base, Double Byte DVD

Step 2 – Prepare For Your Installation

Review the Minimum Technical Requirements

Review the current [JD Edwards World A9.1 Minimum Technical Requirements](http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_mtr.pdf) (http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_mtr.pdf) document on Customer Connection (login required) for information on both hardware and software requirements.

Review the Installation Steps

Read the installation instructions found in this document before you install JD Edwards World.

Review the World Upgrade Resources Web Site

Although it is not required to install the software, you will find helpful information for planning your new installation or upgrade on the [World Upgrade Resources](http://www.peoplesoft.com/corp/en/iou/upgrade/world_upgrd_resources.jsp) (http://www.peoplesoft.com/corp/en/iou/upgrade/world_upgrd_resources.jsp) page of Customer Connection (login required).

Contact Global Customer Support

It is a good idea to contact Global Customer Support to check for late-breaking news, which could affect your installation.

Step 3 – Install Your Software

This section contains step-by-step installation instructions for four common scenarios. These cover installing from the Oracle E-Delivery web site or from a System i5 DVD; and they cover an upgrade from a prior release or a new install.

After reviewing all scenarios, choose the appropriate scenario for your situation and follow the detailed instructions.

Scenario One – Upgrade Using E-Delivery

When to Use this Scenario

Use this scenario if you have one or more existing JD Edwards World A7.3 or A8.1 environments which you wish to upgrade to release A9.1, and you will be using the Oracle E-Delivery web site to obtain the software.

What to Expect When the Upgrade Installation is Complete

The JD Edwards World software libraries will be saved to your System i5 in a temporary library named JDEINSTAL2 and the Planner environment will be installed at this time. This will lay the foundation for upgrading existing JD Edwards World databases.

You will be able to log in to the A9.1 Planner Environment to plan and prepare the upgrade.

Your existing World environments will NOT be revised at this time. Existing environments will be revised to A9.1 only after an upgrade plan has been created and executed for each environment. The A9.1 upgrade process is explained in detail in the [Upgrade Guide](http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_upgrade.pdf) (http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_upgrade.pdf).

Before You Begin

Review the following checklist prior to starting your installation:

- Be sure you have reviewed this guide completely.
- The download is large. See *Appendix C - Download and FTP Tips*, for suggestions on improving download and FTP performance.
- Most browsers write download files to a temporary version in your Temporary Internet Files folder and then copy the temporary version to the folder you specify in the download. In addition, once the download files are unzipped, they will take additional disk space. For these reasons, before you download and unzip you should have **7 GB** of hard disk space open on the drive where

you specify the download folder, assuming your Temporary Internet Files folder is on the same drive as the download folder you specify.

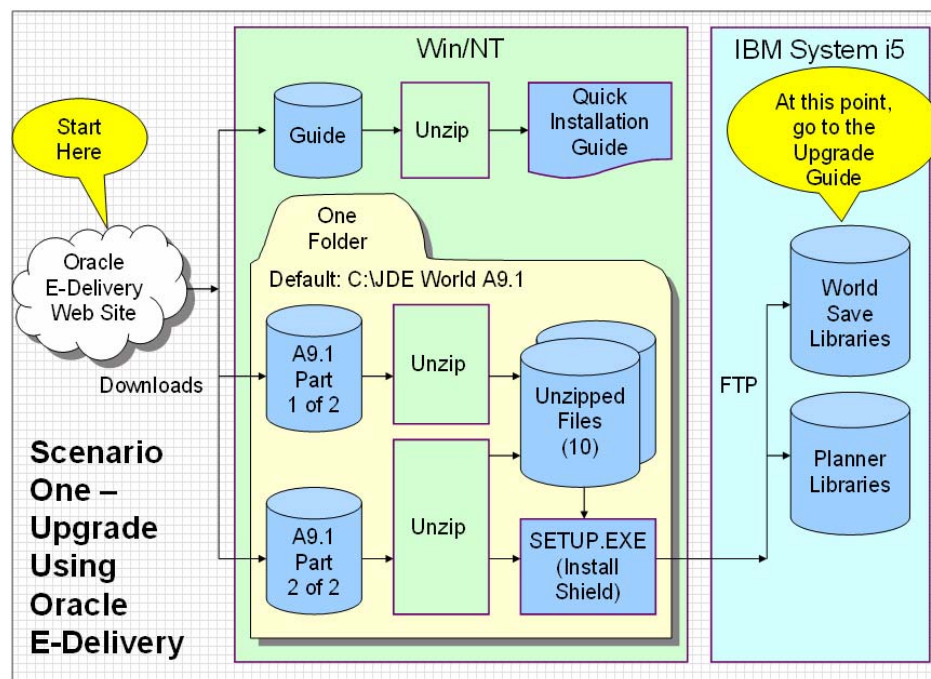
- FTP Services should be started on your System i. You will also need authority to FTP files to your System i5. See your system administrator if you do not have the correct authority.
- Be sure you have a login with QSECOFR level authority on the System i5.
- Delete any existing JDEINSTAL, JDFINS, and JDEINSTAL2 libraries on the System i5. They will be replaced by this process.
- On the System i5, create the JDE user profile, if it does not already exist, using the following command:

```
CRTUSRPRF USRPRF(JDE) PASSWORD(mypassword)
```

Where *mypassword* is a valid password for your System i5.

Process Overview

The following figure displays a graphical view of this scenario:



Installation Steps

Step 1

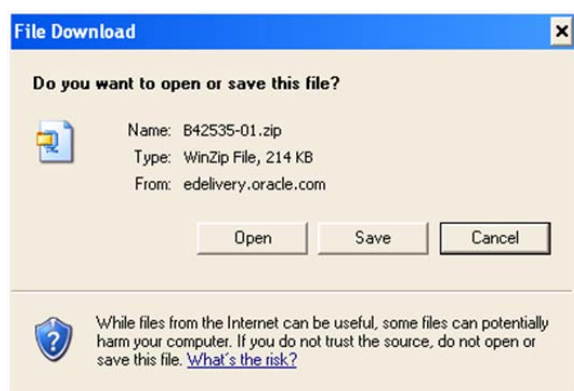
Create a folder on your Windows workstation or server to receive the download. This will be your download folder. The default folder is:

C:\JDE World A9.1

Any drive and folder name may be used, however, all unzipped files, along with the setup.exe program, must reside in the same folder.

Step 2

Sign on to the [Oracle E-Delivery](http://edelivery.oracle.com) (<http://edelivery.oracle.com>) Web site and execute all downloads in the JD Edwards World A9.1 Base Media Pack. For each file in the single or double byte Media Pack, click Download. The File Download dialog box will be displayed.



Step 3

For each file, click Save and then specify your download folder.

Caution: Do not click Open.

Step 4

If you have not already, review all sections of this guide that apply to your installation.

Step 5

Use WinZip to extract the Part 1 of 2 and Part 2 of 2 files to your download folder.

Step 6

Close your WinZip application.

Step 7

Using Windows Explore, review the files in your download folder. You should see the following files:

- #JDFD_9100
- #JDFDP9100
- #JDFO_9100
- #JDFS_9100
- JDEA91
- JDEINST
- JDEINSTAL
- JDFINS
- JDWINS
- QINSTAPP
- setup.exe

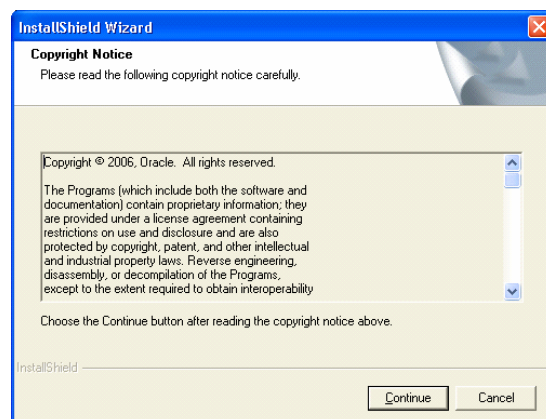
If you see a file named A91_README.pdf, you should ignore it. This guide replaces that file.

Step 8

From your download folder, execute the setup.exe file by double-clicking on the file name. This will start InstallShield.

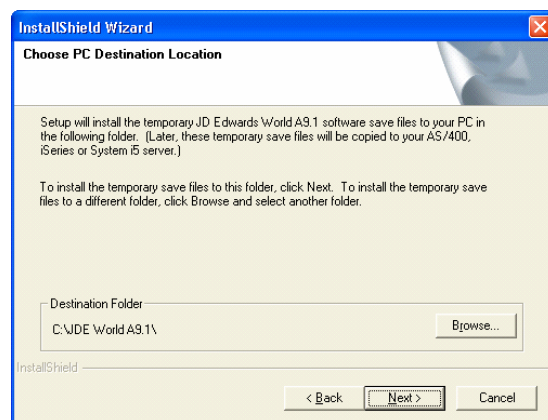
Caution: Do not execute this program from within the WinZip preview window.

You will see a splash page, then the following Copyright Notice page:



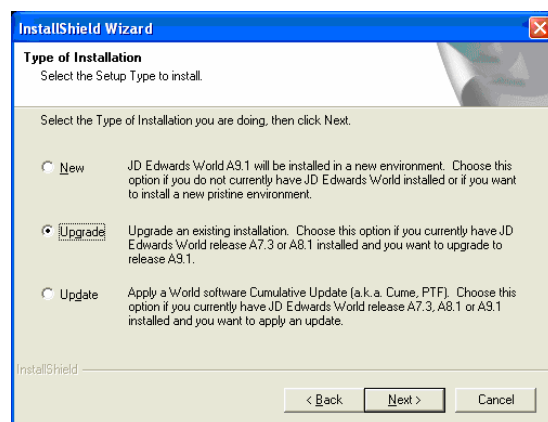
Step 9

Click Continue. InstallShield displays the Choose PC Destination Location screen:



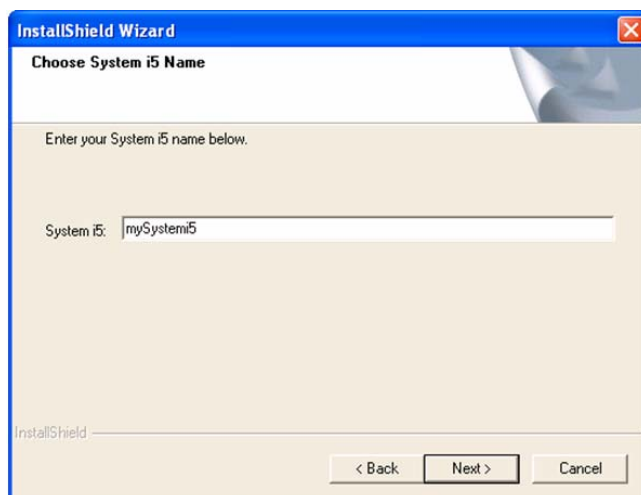
Step 10

If you named your download folder the same as the default folder name, click Next. Otherwise, click Browse and select your download folder, then click Next. InstallShield displays the Type of Installation screen:



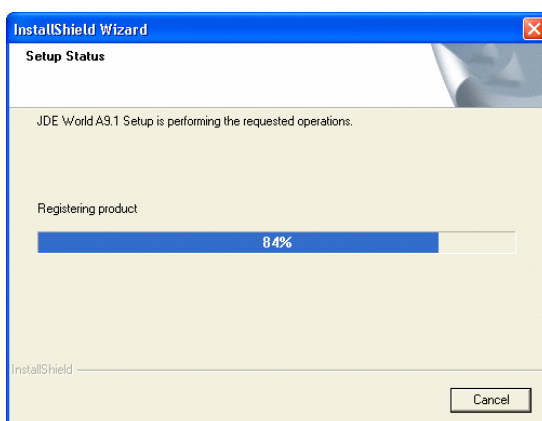
Step 11

Select the Upgrade radio button, and then click Next. InstallShield displays the Choose System i5 Name screen:



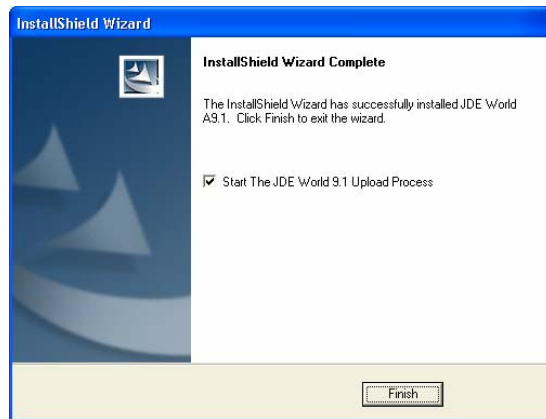
Step 12

Enter your System i5 network name or IP Address, and then click Next. InstallShield displays the Setup Status screen and completes the Setup:



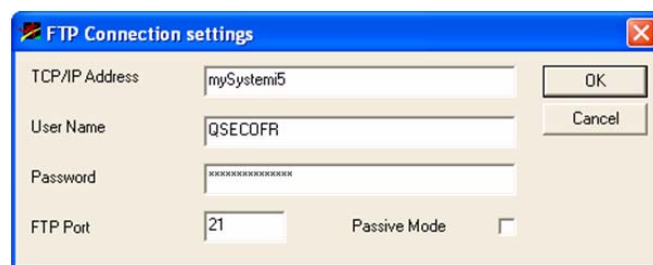
Step 13

This screen will display momentarily. InstallShield displays the InstallShield Wizard Complete screen:



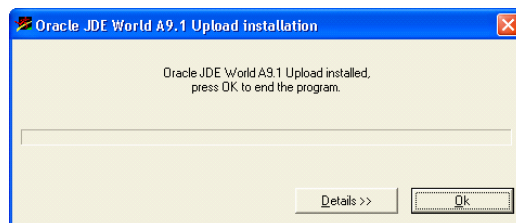
Step 14

Click Finish. This will close the InstallShield program and start the Seagull Upload program, which will display the FTP Connection settings screen:



Step 15

Enter your System i5 network name or IP Address, User Name for a QSECOFR level user, and Password. This is required to run the FTP program and initiate the System i5 portion of the install. Click OK. Once the FTP process has finished, your screen will look like this:



Step 16

Click OK. The InstallShield portion of the installation is complete.

Step 17

The iSeries portion of the JD Edwards World Upgrade Planner installation has been submitted to your System i5 for processing. The job name is JDWUPGRADE. This job will install the A9.1 Upgrade Planner environment. You will need to monitor this job to ensure that it completes successfully.

Step 18

When this job completes, you may log into the JD Edwards World Planner Environment as user JDEINSTAL and proceed to create an upgrade plan. (If the JDWUPGRADE job creates the JDEINSTAL user profile, the password will be JDEINSTAL. Otherwise, it will not be changed.) Complete the instructions in the [Upgrade Guide](http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_upgrade.pdf) (http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_upgrade.pdf).

Scenario Two – Upgrade Using System i5 DVD

When to Use this Scenario

Use this scenario if you have one or more existing JD Edwards World A7.3 or A8.1 environments which you wish to upgrade to release A9.1, and you will be using a System i5 DVD delivered from Oracle to obtain the software.

What to Expect When the Upgrade Installation is Complete

Only the Planner environment will be installed at this time. This will lay the foundation for upgrading existing JD Edwards World databases.

You will be able to log in to the A9.1 Planner Environment to plan and prepare the upgrade.

Note: Your existing World environments will not be revised at this time.

Existing environments will be revised to A9.1 only after an upgrade plan has been created and executed for each environment. The A9.1 upgrade process is explained in detail in the [Upgrade Guide](http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_upgrade.pdf) (http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_upgrade.pdf).

Before You Begin

Review the following checklist prior to starting your installation:

- Be sure you have reviewed this guide completely
- Be sure you have a DVD drive on your System i5. An older CD drive will not be able to read the DVD
- Be sure you have a login with QSECOFR level authority on the System i

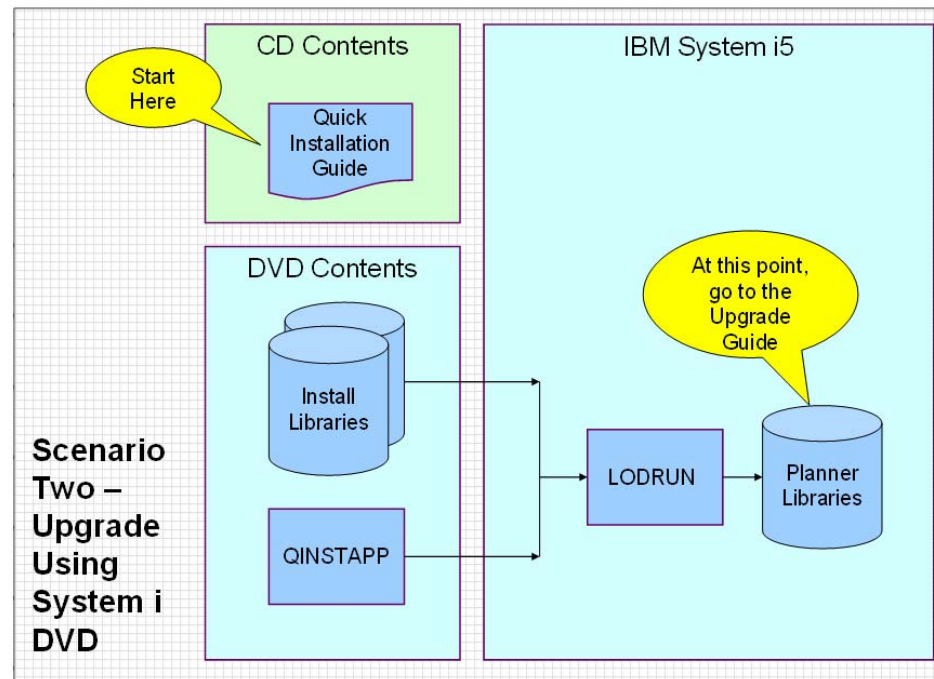
- Delete any existing JDEINSTAL, JDFINS, and JDEINSTAL2 libraries on the System i. They will be replaced by this process
- On the System i5, create the JDE user profile, if it does not already exist, using the following command:

```
CRTUSRPRF USRPRF(JDE) PASSWORD(mypassword)
```

Where *mypassword* is a valid password for your System i5

Process Overview

The following figure displays a graphical view of this scenario:



Installation Steps

Step 1

If you have not already, review this guide completely.

Step 2

Load the install DVD into your System i5 DVD drive.

Step 3

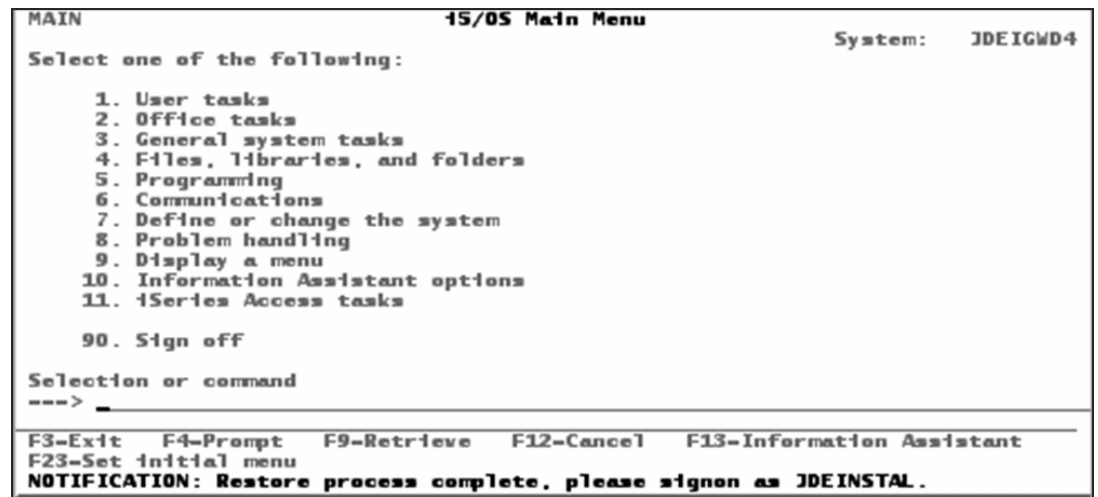
Enter the following command on your System i5 command line:

LODRUN DEV(*device*)

Where *device* is the name of your System i5 DVD drive

Step 4

The LODRUN command will run program QINSTAPP, which will execute the JD Edwards World Upgrade Planner installation. The job name is JDWUPGRADE. This job will install the JD Edwards World Planner Environment. You will need to monitor this job to insure that it completes successfully. When this job completes, you will receive a message “Restore process complete. Sign on as JDEINSTAL”:



Step 5

Log into the JD Edwards World Planner Environment as user JDEINSTAL and proceed to create an upgrade plan. (If the JDWUPGRADE job creates the JDEINSTAL user profile, the password will be JDEINSTAL. Otherwise, it will not be changed.) Please follow the instructions in the [Upgrade Guide](http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_upgrade.pdf) (http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_upgrade.pdf).

Scenario Three – New Install Using E-Delivery

When to Use this Scenario

Use this scenario if you do not have JD Edwards World installed on your System i5. This scenario is used to install a new JD Edwards World environment using the Oracle E-Delivery web site to obtain the software.

What to Expect When the Upgrade Installation is Complete

Three new separate JD Edwards World A9.1 environments will be installed on your target System i5 system.

- JD Edwards World A9.1 Production Environment – this environment is used as your live production instance of the product and will be in effect after your business operations are live on JD Edwards World A9.1.
- JD Edwards World A9.1 Prototype Environment – this is your test environment where your specific product implementations are rehearsed prior to deploying the product implementation changes to production.
- JD Edwards World A9.1 Pristine Environment– this is pristine copy of the software product exactly as it was delivered from Oracle. The database contains examples of common uses of the software product. This environment is often used for product training and support purposes.

You will be able to log into JD Edwards World A9.1 and begin using the software.

The JD Edwards Planner environment will be installed and available for optional future use.

Before You Begin

Review the following checklist prior to starting your installation:

- Be sure you have reviewed this guide completely
- The download is large. See *Appendix C - Download and FTP Tips*, for suggestions on improving download and FTP performance
- Most browsers write download files to a temporary version in your Temporary Internet Files folder and then copy the temporary version to the folder you specify in the download. In addition, once the download files are unzipped, they will take additional disk space. For these reasons, before you download and unzip you should have **7 GB** of hard disk space open on the drive where you specify the download folder, assuming your Temporary Internet Files folder is on the same drive as the download folder you specify.
- FTP Services should be started on your System i. You will also need authority to FTP files to your System i5. See your system administrator if you do not have the correct authority.
- Be sure you have a login with QSECOFR level authority on the System i5.
- Delete any existing JDEINSTAL, JDFINS, and JDEINSTAL2 libraries on the System i5. They will be replaced by this process.
- JD Edwards World will be installed using specific library names. If these libraries exist on your System i5 they will need to be renamed or deleted:
 - JDWDTA91
 - JDWDTA91P
 - JDWDTA91T
 - JDWINS

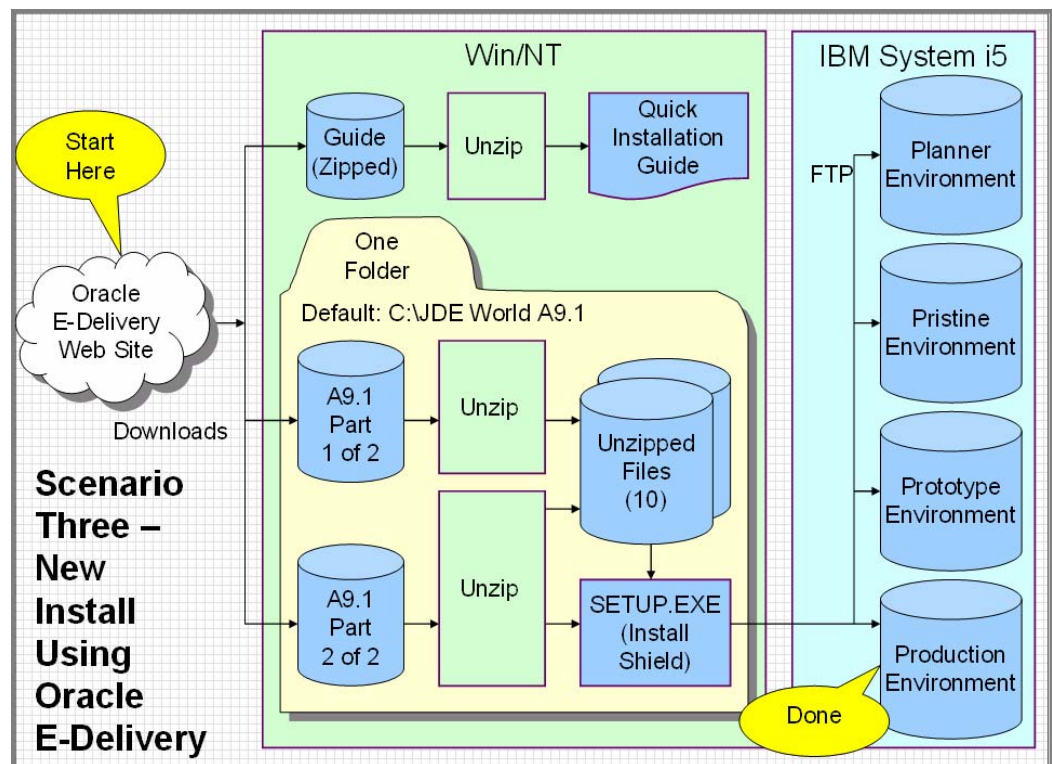
- JDWOB91
 - JDWOB91P
 - JDWOB91T
 - JDWSRC91
 - JDWSRC91P
 - JDWSRC91T
- On the System i5, create the JDE user profile, if it does not already exist, using the following command:

CRTUSRPRF USRPRF(JDE) PASSWORD(*mypassword*)

Where *mypassword* is a valid password for your System i5.

Process Overview

The following figure displays a graphical view of this scenario:



Installation Steps

Step 1

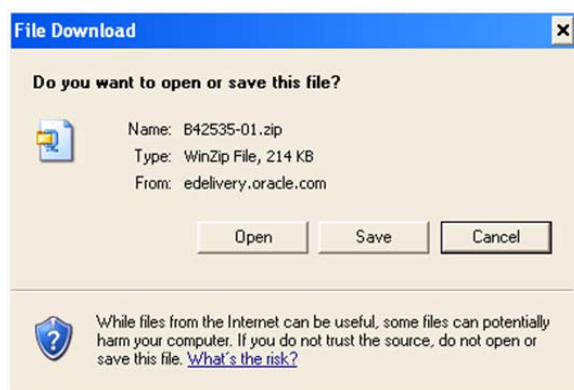
Create a folder on your Windows workstation or server to receive the download.
The default folder is:

C:\JDE World A9.1

Any drive and folder name may be used, however, all unzipped files, along with the setup.exe program, must reside in the same folder.

Step 2

Sign on to the [Oracle E-Delivery](http://edelivery.oracle.com) (<http://edelivery.oracle.com>) Web site and execute all downloads in the JD Edwards World A9.1 Base Media Pack. For each file in the single or double byte Media Pack, click Download. The File Download dialog box will be displayed.



Step 3

For each file, click Save and then specify your download folder.

Caution: Do not click Open.

Step 4

If you have not already, review this guide completely.

Step 5

Use WinZip to extract the Part 1 of 2 and Part 2 of 2 files to your download folder.

Step 6

Close your WinZip application.

Step 7

Using Windows Explore, review the files in your download folder. You should see the following files: #JDFD_9100

- #JDFDP9100
- #JDFO_9100
- #JDFS_9100
- JDEA91
- JDEINST
- JDEINSTAL
- JDFINS
- JDWINS
- QINSTAPP
- setup.exe

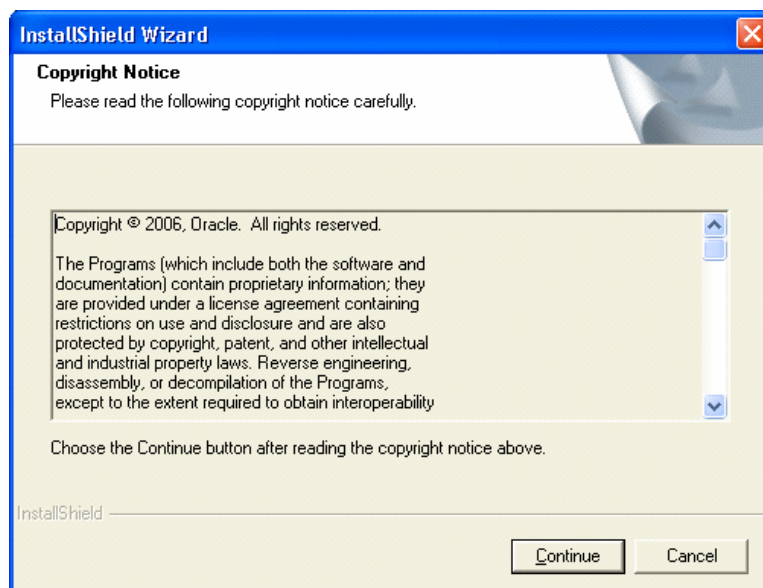
If you see a file named A91_README.pdf, you should ignore it. This guide replaces that file.

Step 8

From your download folder, execute the setup.exe file by double-clicking on the file name. This will start InstallShield.

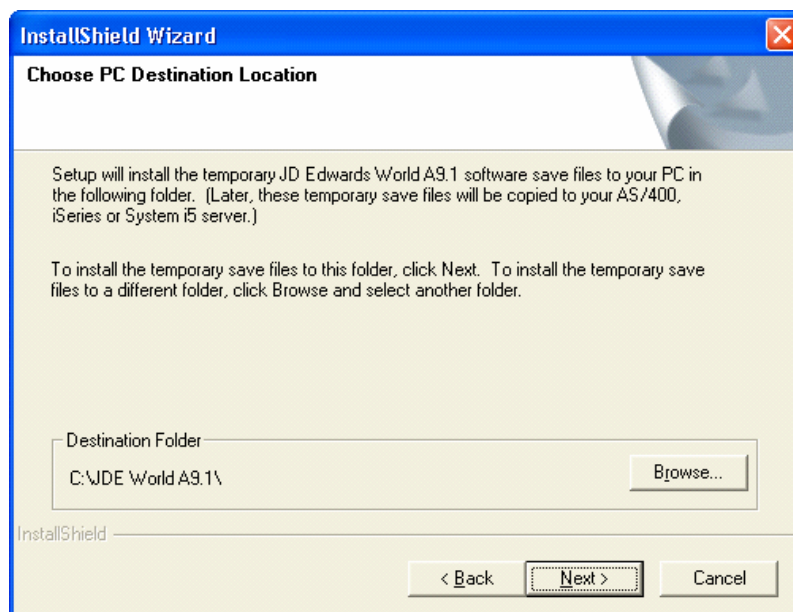
Caution: Do not execute this program from within the WinZip preview window.

You will see a splash page, then the following Copyright Notice page:



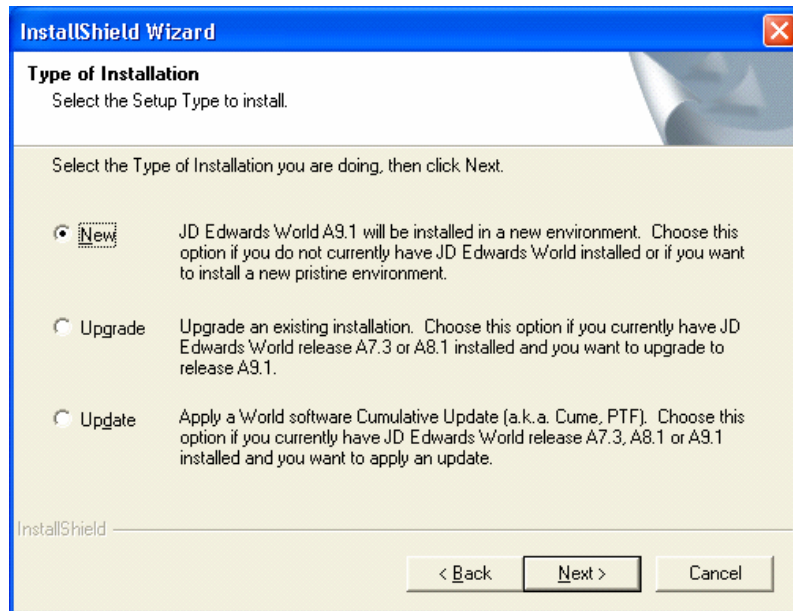
Step 9

Click Continue. InstallShield will display the Choose PC Destination Location screen:



Step 10

If you named your download folder the same as the default folder name, click Next. Otherwise, click Browse button and select your download folder, then click Next. InstallShield will display the Type of Installation screen:



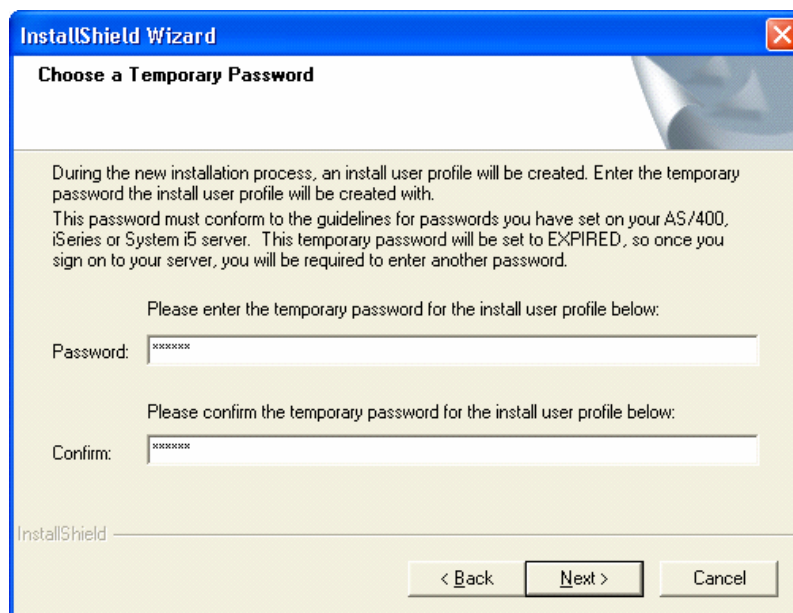
Step 11

Select the New radio button, and then click Next. InstallShield will display the Choose Company Name and Server Name screen:



Step 12

Enter your Company Name. Your Company Name will appear at the top of all menus and reports within the JD Edwards World system. Next, enter your System i network name or IP Address, and then click Next. InstallShield will display the Choose a Temporary Password screen:



InstallShield Wizard

Choose a Temporary Password

During the new installation process, an install user profile will be created. Enter the temporary password the install user profile will be created with.
This password must conform to the guidelines for passwords you have set on your AS/400, iSeries or System i5 server. This temporary password will be set to EXPIRED, so once you sign on to your server, you will be required to enter another password.

Please enter the temporary password for the install user profile below:

Password:

Please confirm the temporary password for the install user profile below:

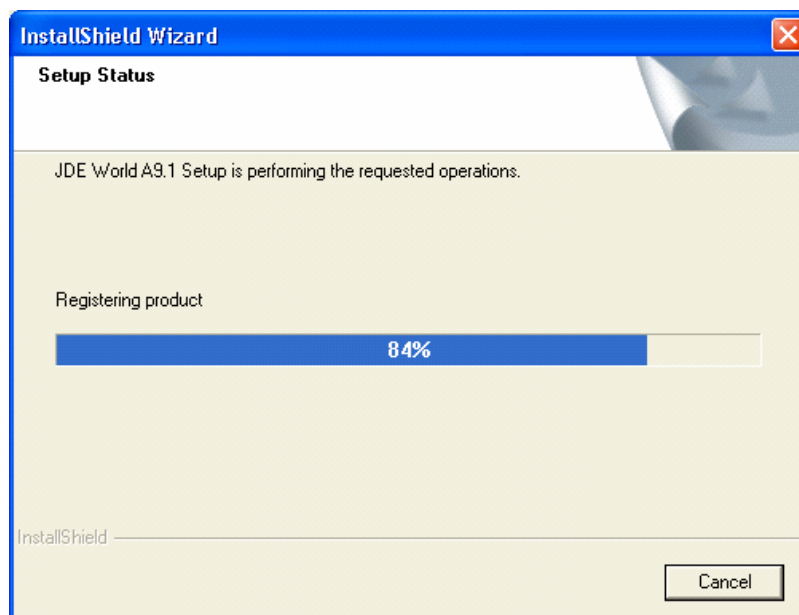
Confirm:

InstallShield

< Back Next > Cancel

Step 13

Enter a temporary password for the install user profile. This password will be assigned to the new JD Edwards World application user profile, PSW, which allows you to use the JD Edwards World system. The password must conform to the requirements for your System i5. Then click Next. InstallShield will display the Setup Status screen:



InstallShield Wizard

Setup Status

JDE World A9.1 Setup is performing the requested operations.

Registering product

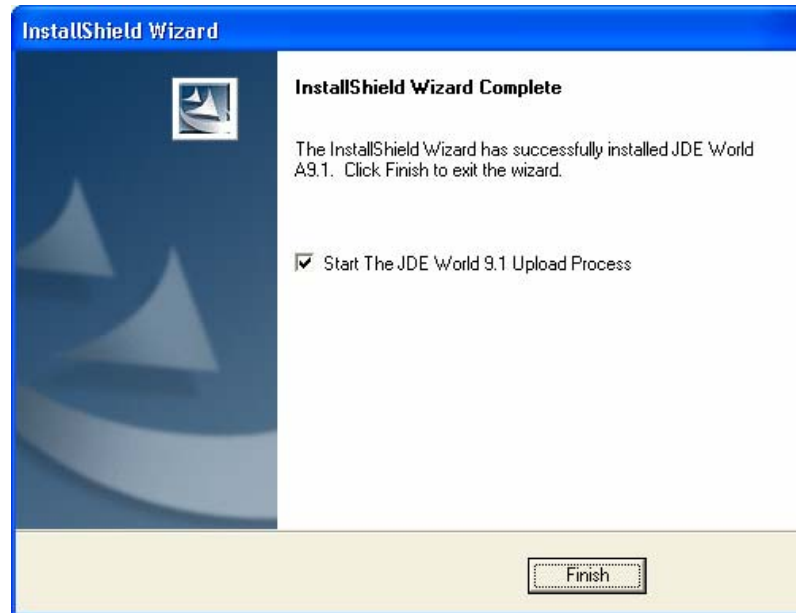
84%

InstallShield

Cancel

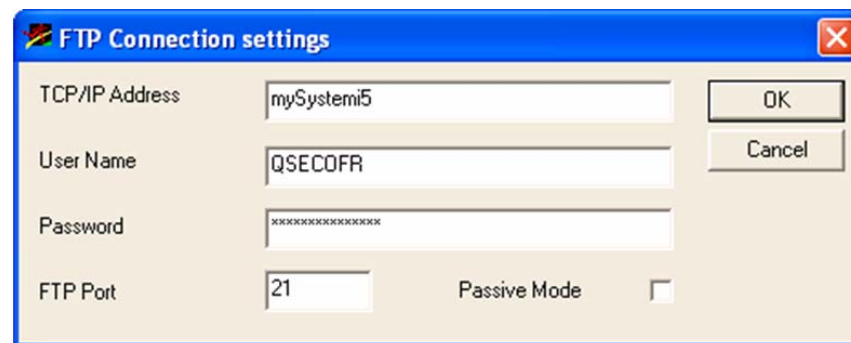
Step 14

This screen will display momentarily. InstallShield will then display the InstallShield Wizard Complete screen:



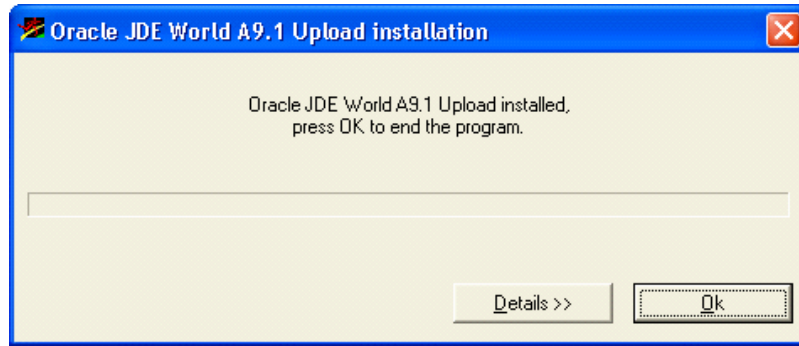
Step 15

Click Finish. This will close the InstallShield program and start the FTP upload process.



Step 16

Enter the System i5 network name or IP Address, User Name for a QSECOFR level user, and Password. This is required to run the FTP program and initiate the System i5 portion of the install. Click OK. This will close the InstallShield program and start the FTP upload process. Once the FTP process has finished, your screen will look like this:



Step 17

Click OK. The InstallShield portion of the installation is complete.

Step 18

The System i5 portion of the JD Edwards World new installation has been submitted for processing. You will need to monitor the job named JDWEXPRESS to insure that it completes successfully. JDWEXPRESS will install three separate JD Edwards World environments; one each for the Pristine, Prototype, and Production environments. In addition, the JD Edwards Planner environment is installed for optional future use.

Step 19

When JDWEXPRESS completes, you may log into JD Edwards World A9.1 as user profile PSW with the password you entered during the installation in the "Choose a Temporary Password" screen.

Scenario Four – New Install Using System i5 DVD

When to Use this Scenario

Use this scenario if you do not have JD Edwards World installed on your System i5. This scenario is used to install a new JD Edwards World environment using a System i5 DVD delivered from Oracle to obtain the software.

What to Expect When the Upgrade Installation is Complete

Three new separate JD Edwards World A9.1 environments will be installed on your target System i5:

- JD Edwards World A9.1 Production Environment – this environment is used as your live production instance of the product and will be in effect after your business operations are live on JD Edwards World A9.1.

- JD Edwards World A9.1 Prototype Environment – this is your test environment where your specific product implementations are rehearsed prior to deploying the product implementation changes to production.
- JD Edwards World A9.1 Pristine Environment– this is pristine copy of the software product exactly as it was delivered from Oracle. The database contains examples of common uses of the software product. This environment is often used for product training and support purposes.

You will be able to log into JD Edwards World A9.1 and begin using the software.

The JD Edwards Planner environment will be installed and available for optional future use.

Before You Begin

Review the following checklist prior to starting your installation:

- Be sure you have reviewed this guide completely.
- Be sure you have a DVD drive on your System i5. An older CD drive will not be able to read the DVD.
- Be sure you have a login with QSECOFR level authority on the System i5.
- Delete any existing JDEINSTAL, JDFINS, and JDEINSTAL2 libraries on the System i5. They will be replaced by this process.
- Verify that JD Edwards World has not been installed on your System i5, using the following command:

```
WRKOBJ *ALL/QJDF *DTAARA
```

If any entries are found, you must remove any existing JD Edwards World environments before proceeding with this scenario. If you wish to install a new JD Edwards World environment, and there are existing World environments on your System i5, please see the instructions for a new install in the Upgrade Guide.

- JD Edwards World will be installed using specific library names. If these libraries exist on your System i5 they will need to be renamed or deleted:
 - JDWDTA91
 - JDWDTA91P
 - JDWDTA91T
 - JDWINS
 - JDWOBJ91
 - JDWOBJ91P
 - JDWOBJ91T
 - JDWSRC91
 - JDWSRC91P
 - JDWSRC91T

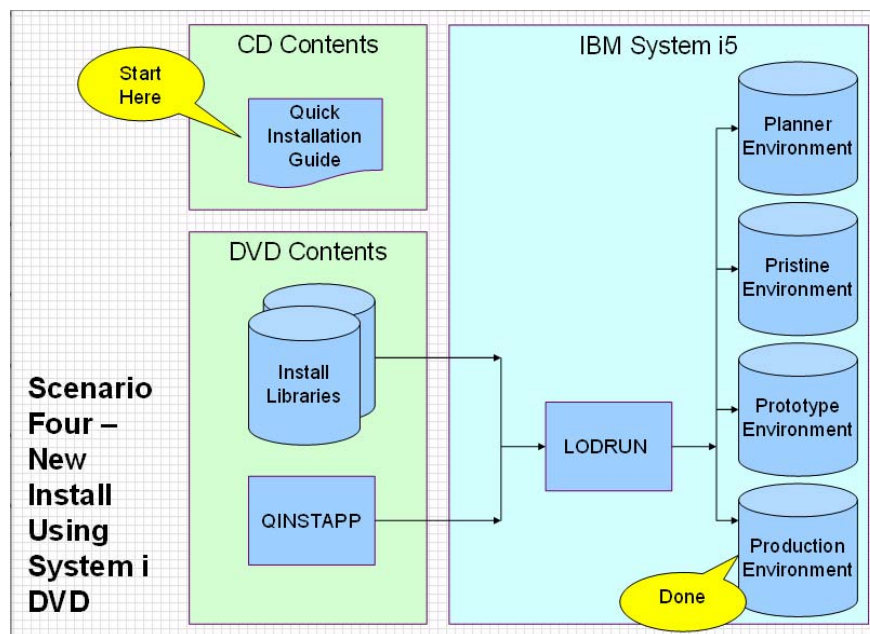
- On the System i5, create the JDE user profile, if it does not already exist, using the following command:

```
CRTUSRPRF USRPRF(JDE) PASSWORD(mypassword)
```

Where *mypassword* is a valid password for your System i5.

Process Overview

The following figure displays a graphical view of this scenario:



Installation Steps

Step 1

If you have not already, review this guide completely.

Step 2

Load the install DVD into your System i5 DVD drive.

Step 3

Enter the following command on your System i5 command line:

```
LODRUN DEV(device)
```

Where *device* is the name of your System i5 DVD drive. LODRUN will start the QINSTAPP program, which will display the following screen:

```
9705          JD Edwards World Installation          System: JDEIGVD4

Welcome to JD Edwards World.

During the installation of JD Edwards World, three environments
will be set up - Pristine, Production, and Prototype.

NOTE: This job runs interactively. Do not sign off or shut down the
workstation or PC while this job is active.

Your IBM iSeries Serial Number is. 1006E3F

ENTER THE FOLLOWING INFORMATION:

COMPANY NAME. . . . . JDE Sample Company Name
INITIAL USER PASSWORD . . . Initial password for new users

F3=Cancel  Enter=Continue
```

Step 4

Enter your Company Name and Temporary Password. Press Enter to continue. The install program will proceed with the JD Edwards new World installation.

Step 5

You will need to monitor the job to insure that it completes successfully. This job will install three separate JD Edwards World environments; one each for the Pristine, Prototype, and Production environments. In addition, the JD Edwards Planner environment is installed for optional future use.

Step 6

When the install job completes, you may log into JD Edwards World A9.1 as user profile PSW with the password you entered during the installation in the "Choose a Temporary Password" screen.

Appendix A – Additional Software and Resources

JD Edwards World A9.1 Application Documentation

You can download the application documentation from the [Update Center](http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) (http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) on Customer Connection (login required). Enter the following search criteria:

Type:	JD Edwards World
Release:	World A9.1
Platform:	AS400 (iSeries)
Search for (Name, ID, Object, *text*)	A91DOC

First Time Users

Before proceeding with a download, please refer to the document [Download Software Updates](http://maintenance.peoplesoft.com/softwaredownloads/World/content/documents/wst-04-0003uc.htm) (<http://maintenance.peoplesoft.com/softwaredownloads/World/content/documents/wst-04-0003uc.htm>) on Customer Connection (login required) for more information.

Application Documentation will also be available online on Customer Connection.

JD Edwards World A9.1 Updates

The [Update Center](http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) (http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) on Customer Connection (login required) allows you to download enhancements, additions, and fixes (PCCPYs) for JD Edwards World.

Web Enablement

Web Enablement allows you to access a Web-based JD Edwards World A9.1 user interface using a browser. Refer to the [Web Enablement Installation and Configuration Guide](http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_web_enablement.pdf) (http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_web_enablement.pdf) on Customer Connection (login required) for instructions on installing and setting up Web Enablement.

You can download the Web Enablement enhancement from the [Update Center](http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) (http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) on Customer Connection (login required). Enter the following search criteria:

Type:	JD Edwards World
Release:	World A9.1
Platform:	AS400 (iSeries)
Search for (Name, ID, Object, *text*)	A91WEB

First Time Users

Before proceeding with a download, please refer to the document [Download Software Updates](http://maintenance.peoplesoft.com/softwaredownloads/World/content/documents/wst-04-0003uc.htm) (<http://maintenance.peoplesoft.com/softwaredownloads/World/content/documents/wst-04-0003uc.htm>) on Customer Connection (login required) for more information.

You will also want to refer to the Web Enablement User Guide in the application documentation.

Service Enablement

Service Enablement is the implementation of Service Oriented Architecture in JD Edwards World A9.1. Refer to the [Service Enablement Installation and Configuration Guide](http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_service_enablement.pdf) (http://www.peoplesoft.com/media/cupa/pdf/worldupgrade_a91_service_enablement.pdf) for instructions on installing and setting up Service Enablement.

You can download the Service Enablement enhancement from the [Update Center](http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) (http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) on Customer Connection (login required). Enter the following search criteria:

Type:	JD Edwards World
Release:	World A9.1
Platform:	AS400 (iSeries)
Search for (Name, ID, Object, *text*)	A91SE

First Time Users

Before proceeding with a download, please refer to the document [Download Software Updates](http://maintenance.peoplesoft.com/softwaredownloads/World/content/documents/wst-04-0003uc.htm) (<http://maintenance.peoplesoft.com/softwaredownloads/World/content/documents/wst-04-0003uc.htm>) on Customer Connection (login required) for more information.

You will also want to refer to the Service Enablement Guide in the application documentation.

Additional Languages for A9.1

These update libraries contain the translated Common Files for A9.1 Base languages. All base languages for A9.1 are now available as individual downloads from the [Update Center](http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc) (http://www.peoplesoft.com/corp/en/update_fix/kgwrapper.jsp?app=uc). See the document [JD Edwards World Language Libraries](http://www.peoplesoft.com/media/en/pdf/soft_dev/world_language.pdf) (http://www.peoplesoft.com/media/en/pdf/soft_dev/world_language.pdf) for additional information and all download names.

Verify that you are licensed to the languages being installed. Select only those for which you are licensed to download.

Crystal Reports

Crystal Reports software allows you to design your own reports using a GUI report design interface. Crystal Reports accesses JD Edwards World data using an ODBC driver specifically built for JD Edwards World. World customers are currently entitled to a single user license of Crystal Reports for JD Edwards World and erpDirect for Crystal Reports for JD Edwards World, and a single concurrent license of Crystal Enterprise for JD Edwards World and erpDirect for Crystal Enterprise for JD Edwards World.

If you are a JD Edwards World licensed customer and want to use the Crystal software, you must first sign an amendment to your JD Edwards World license agreement. To download the agreement, sign on to [Customer Connection](https://www.peoplesoft.com/corp/en/login.jsp) (<https://www.peoplesoft.com/corp/en/login.jsp>) and select Support, Support Programs and Information, Third-Party Amendments and Licenses, and then select Crystal Amendments for JD Edwards World for your geographical area. Once the contract is signed and returned, you can download the Crystal software from the following Oracle® Electronic Delivery site: [E-Delivery.oracle](http://edelivery.oracle.com) (<http://edelivery.oracle.com>).

If you are a new customer with a 30-day trial license agreement, you can download the Crystal Reports software from the following Oracle® Electronic Delivery site: [E-Delivery.oracle](http://edelivery.oracle.com) (<http://edelivery.oracle.com>).

- Always open and read the README attached to the download site.

The download pack contains the following items:

Third Party – Crystal for JD Edwards World:

- JD Edwards World Quick Installation Guide
- Crystal Reports for JD Edwards World
- Crystal Enterprise for JD Edwards World
- erpDirect 3.0.1.0 for Crystal Reports for JD Edwards World
- erpDirect 3.0.1.0 for Crystal Enterprise for JD Edwards World

During the installation of the erpDirect Drivers you are prompted for the following keys:

Product	License Key
erpDirect Driver for Crystal Reports	PSFT1-C1A01-145161-412519
erpDirect Driver for Crystal Enterprise	PSFT1-C1A01-166201-451614

You can purchase additional licenses for erpDirect Driver for Crystal Reports and erpDirect Driver for Crystal Enterprise. To purchase additional licenses, contact your Account Executive and follow the standard process for licensing new products.

License Key Information

If you are a JD Edwards World customer and you have licensed additional Concurrent Access Licenses (CALs) for Crystal Enterprise or have licensed additional Named Users for Crystal Reports, contact Oracle License Codes Support at licensecodes_ww@oracle.com to obtain License Keys.

If you send an e-mail to Oracle License Codes Support, include the following information:

- Company Name
- Customer ID
- CSI Number
- Product Name (you are requesting)
- Code for JD Edwards World
- Number of additional licenses you have purchased

If you are not purchasing additional Crystal licenses, the license key information for the complementary license is listed above.

Appendix B – Media Differences

Oracle Electronic Product Delivery

Oracle's E-Delivery electronic product delivery website provides the entire JD Edwards World A9.1 Base product in a downloadable form. It provides all of the software and tools necessary to perform a new installation or to upgrade existing installations from A7.3 or A8.1 to release A9.1. (It is exactly the same product provided on DVD except it is delivered in an IBM *SAVF file format.)

DVD based Product Delivery

DVD disk is an efficient method for installing the JD Edwards World A9.1 Base product. This media is mailed to you and is installed directly to your IBM System i5. It provides all of the software and tools necessary to perform a new installation or to upgrade existing installations from A7.3 or A8.1 to the A9.1 release. This media format also serves as a permanent backup of your delivered product and can be easily archived or sent to your offsite backup facility.

The DVD image provided is a standard IBM System i5 DVD-RAM disk and can be used on all System i5 DVD-RAM or DVD-ROM disk drives. It cannot be used on the older CD drives. The installation is initiated from your System i5 workstation or system console using the standard System i5 LODRUN installation procedures.

Appendix C – Download and FTP Tips

If you will be using Oracle's E-Delivery electronic product delivery website, you should:

- Use a Windows workstation with at least a 1 GHz processor, 1GB of memory and 7 GB of free disk space.
- You will probably need double the size of the download files as open space on your Windows workstation hard drive.
- Do not run other Windows programs while downloading.
- Consider running the downloads after normal business hours, or when network traffic is low.
- Run the installation from a local workstation or server.
- If your Windows workstation or server also has a wireless network connection, disable the wireless connection before starting a download.
- Set your network card to maximum speed, such as 100mb/full, unless you are on a cable modem connection, in which case you should leave the network connection speed set to Auto.
- Change the TCP/IP buffer size on your System i5 to 65536, using the following command:

```
CHGTCPA TCPRCVBUF(65536) TCPSNDBUF(65536)
```

- Set the QINACTITV System Value on your System i5 to *NONE, using the following command:

```
CHGSYSVAL SYSVAL(QINACTITV) VALUE(*NONE)
```

Note the original value of this System Value so you can set it back after the download.

Appendix D – Troubleshooting

FTP Encounters an Error

If you are installing from Oracle E-Delivery, and encounter an error while running FTP, you can restart FTP without restarting the entire installation. To restart FTP only:

Step 1

Remove the JDEINSTAL2 library from your System i5 using the following command:

```
DLTLIB LIB(JDEINSTAL2)
```

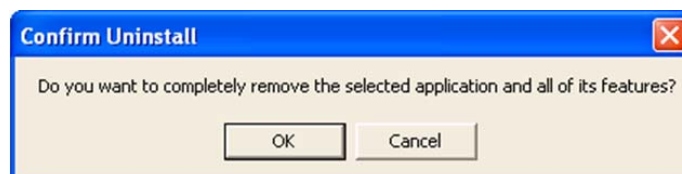
Step 2

Restart FTP by executing the INSTFTP.EXE program. This finishes the FTP restart procedure.

Note: If you do not see the INSTFTP.EXE program in your download directory, go to Step 3.

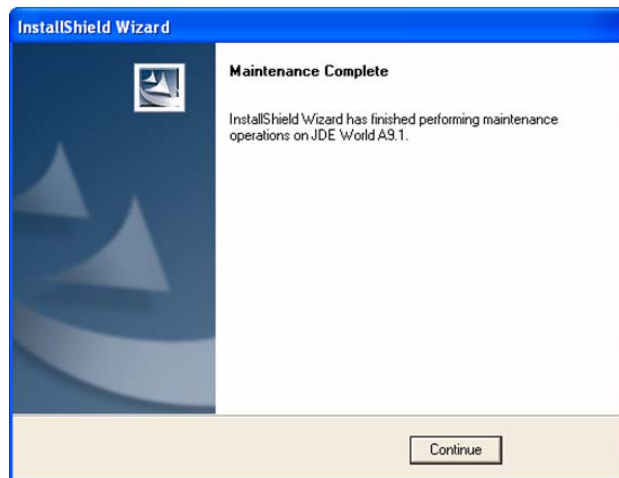
Step 3

Execute the setup.exe program. The setup program will recognize that it has run before, and will present the following window:



Step 4

Click OK. Setup.exe will uninstall and present the following screen:



Step 5

Click Continue and then run setup.exe again, which will take you through the original install process.