

Oracle Insurance

Insbridge Rating and Underwriting IE Active X Control Update Document

Release 4.5

May 2011



Oracle Insurance Insbridge Rating and Underwriting IE Active X Control Update

INTRODUCTION

RateManager requires an ActiveX controller. Most of the time you will be prompted to install this controller when you begin to use RateManager. A message bar will be displayed at the top of the screen. You can run the ActiveX controller from there. If you experience issues with some RateManager screens in Internet Explorer 7 or Internet Explorer 8, the ActiveX Control may need to be re-registered.

It is **recommended** that you use the Insbridge Internet Explorer Active X registration executable, **RateManager_IE7_IE8.exe** included in the installation download. You also can request this executable from Oracle Insurance support. It is possible to manually update the ActiveX Controls.

- 1. Open up IE. Please ensure that you do not have any other windows or tabs open.
- 2. Browse to:
 - a. Tools → Internet Options
 - b. General Tab
 - c. Under Browsing history, select Settings

Internet Options						
General Security Privacy Content Connections Programs Advanced						
Home page						
To create home page tabs, type each address on its own line.						
Use <u>c</u> urrent Use de <u>f</u> ault Use <u>b</u> lank						
Browsing history						
Delete temporary files, history, cookies, saved passwords, and web form information.						
Delete						
Search Change search defaults.						
Tabs Change how webpages are displayed in Settings tabs.						
Appearance <u>Colors Languages Fonts Accessibility</u>						
OK Cancel Apply						

d. Click View Objects

Temporary Internet Files and History Settings					
Temporary Internet Files Internet Explorer stores copies of webpages, images, and media for faster viewing later.					
Check for newer versions of stored pages: • Every time I visit the webpage					
Automatically Never					
Disk space to use (8 - 1024MB): 252 (Recommended: 50 - 250MB)					
Current location: C:\Documents and Settings\mgatewood\Local Settings\Temporary Internet Files\					
Move folder View objects View files					
History Specify how many days Internet Explorer should save the list of websites you have visited. Days to keep pages in history: 20 💽					
OK Cancel					

e. Click the MCSiMenuCtl Class and delete it.

		113 Calico	1100
	🖖 Java Runtime Environment 1.6.0	Installed	None
	😺 Java Runtime Environment 1.6.0	Installed	None
	😺 Loader Class v3	Installed	172 KB
~	MCSiMenuCtl Class	Installed	60 KB
	Microsoft Virtual Server VMRC Advanced Co	Installed	580 KB
	😺 QuickMksAxCtl Class	Installed	4 KB
	😺 Shockwave Flash Object	Installed	8 KB

- f. Close out of your IE Window.
- 3. You also will need to remove the IE6 control from your registry. You will have two options:
 - Automatically: To remove these items automatically, please execute the RateManager_IE7_IE8.exe. This executable is provided to you by Oracle Insurance. It is recommended that you update the registry automatically.
 - **Manually:** To manually remove the IE6 ActiveX Control from the registry, follow the instructions below:

- a. Click Start → Run
- b. Type in Regedit.

Run	? 🔀
-	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
Open:	regedit 🗸
	OK Cancel Browse
🦺 sta	art 🚽 🥑 🥔 🔘 🔟 🛷 🕄 🕅 🥔 🐌 👔

- c. Select the My Computer section from the tree.
- d. Click Edit → Find
- e. Type: 275E2FE0-7486-11D0-89D6-00A0C90C9B67

ile Edit E I I I I I I I I I I I I I I I I I I I	View Favo	rites Help SES_ROOT	
•	Find		? 🔀
	Find what:	275E2FE0-7486-11D0-89D6-00A0C90C9B67	Find Next Cancel
	Match wh	ole string only	

- f. Delete Every Key and Value that you find named: {275E2FE0-7486-11D0-89D6-00A0C90C9B67}
- 4. Now we will need to login to RateManager and allow the browser to register the ActiveX Control for IE.
- 5. If you need assistance with an Oracle Insurance Insbridge Rating and Underwriting System product, please log a Service Request using My Oracle Support at https://support.oracle.com/.



Oracle Insurance Insbridge Rating and Underwriting IE Active X Control Update May 2011 Author: Mary Elizabeth Wiger Contributing Authors: Michael Gatewood

Part # E22929-01 Library# E22944-01

Oracle Corporation World Headquarters 500 Oracle Parkway Redwood Shores, CA 94065 U.S.A.

Worldwide Inquiries: Phone: +1.650.506.7000 Fax: +1.650.506.7200 oracle.com

Copyright © 2011, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. Oracle is a registered trademark of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners. 0908