

Oracle Insurance

Insbridge Rating and Underwriting ESI for Windows User Guide

Release 4.5

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Oracle Insurance Insbridge Rating and Underwriting ESI User Guide

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PREFACE

Welcome to the *Oracle Insurance Insbridge Rating and Underwriting ESI for Windows Guide*. This guide describes how you can configure and use the Insbridge Extended Services Interface (ESI).

AUDIENCE

This guide is intended for application developers, programmers and others tasked with configuring the ESI interface. Users should be familiar with Visual Studio.

RELATED DOCUMENTS

For more information, refer to the following Oracle resources:

- The Oracle Insurance Insbridge Rating and Underwriting RateManager User Guide.
- The Oracle Insurance Insbridge Rating and Underwriting EIS Help File.
- The Oracle Insurance Insbridge Rating and Underwriting Framework Administrator User Guide.
- You can view these guides in-line at this address:

http://www.oracle.com/technetwork/documentation/insurance-097481.html

CONVENTIONS

The following text conventions are used in this document:

Convention	Description
bold	Boldface type indicates graphical user interface elements associated with an action.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

SYSTEM REQUIREMENTS

For minimum operating system and hardware requirements, please see the Hardware Software requirements guide.

Oracle Insurance recommends the following system requirements for client workstations for optimal performance. Currently, Insbridge ESI only supports US English.

Insbridge ESI Clients:

- Operating System Windows 2000 Professional (with service pack 3 or later) or Window XP Professional (with service pack 1a or later)
- Microsoft .NET 3.5
- Microsoft Web Services Enhancements 3.0 for Microsoft .NET Framework

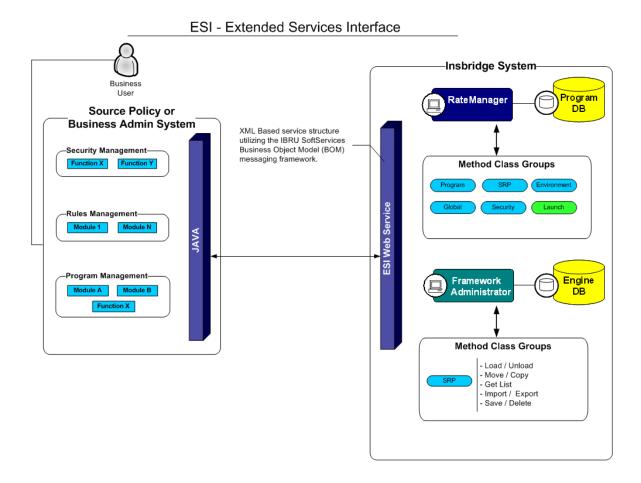
Manual History

New editions incorporate any updates issued since the previous edition.

Edition	Publication Number	Product Version	Publication Date	Comment
1 st Edition	P01-767-01	V 3.11.01	December 2008	Initial release
2 nd Edition	P01-767-02	V 3.12.00	July 2009	Update Version
3 rd Edition	P01-767-03	V 3.13.00	December 2009	Update Version
4 th Edition	P01-767-04	R 4.0	April 2010	Update Release
5 th Edition	P01-767-05	R 4.0.1	August 2010	Update Release
6 th Edition	P01-767-06	R 4.1	December 2010	Update Release
7 th Edition	P01-767-07	R 4.5	May 2011	Update Release

INTRODUCTION TO INSBRIDGE EXTENDED SERVICES INTERFACE

Oracle Insurance Insbridge Rating and Underwriting Extended Services Interface (ESI) is a library module designed to provide remote services to the Insbridge Rating and Underwriting (IBRU) business services without directly utilizing the system User Interfaces (UI).



ESI allows users to pass information between a user's source policy or business admin system and the RateManager system or the Insbridge Framework Administrator (IBFA) without using either the RateManager or IBFA UI. ESI itself is not a web service. You will reference it in your applications and **consume it natively**. ESI then calls the web services in RateManager or IBFA. Both RateManager and IBFA have a web service interface that ESI can call.

ESI is designed to operate on Insbridge version 3.11 or higher and will connect with:

- Oracle Insurance IBRU RateManager Interface
- Oracle Insurance Framework Administrator Interface

For example, if you had a vendor Policy Administration system and wanted to provide integrated product management through your custom solution; ESI would allow you to model and use the workflow o the IBRU business services and functions but control all the user presentation aspects through your custom product interface.

Rule and Functionality Highlights

- ESI is available on Insbridge Rating and Underwriting version 3.11 or higher.
- ESI will be loaded with the IBFA installation. To locate ESI, look under the Insbridge directory for the SDK/ESI file; [INSTALL_DIR]\Insbridge\SDK\ESI. This file will contain two items:
 - Insbridge.Net.Fwk.ESI.dll
 - ESI Help.chm
- ESI entries are immediate. There is no lag time or system sync required.
- An ESI cannot be recalled or undone. If an ESI needs to be edited, for example a folder has an incorrect name; you must enter RateManager or IBFA and make the changes there.
- ESI works with the default subline in the folder of your choice for any line of business.
- Unless specifically stated as Optional, all Inputs are Required.

NOTE: For further details, please see the ESI_Help.chm file.

BASE DOMAIN TYPES

Base ESI domain types represent the business nouns with in the Insbridge system. These data structures represent the majority of the business payload.

Please see the ESI_Help.chm file for details.

USE CASE SUMMARY

The following table is a quick guide to the function available for ESI.

Business Use Case	Methods to Use	Result
General – Open URL		
Create Launch Definition – using a Network login	General – CreateLauchDefinition (Selected Version, Network Login)	Method will return a URL for a selected program version using a network login.
Create Launch Definition – using a Network login	General – CreateLauchDefinition (First Version, Network Login)	Method will return a URL for the first program version using a network login.
Create Launch Definition – using a RateManager login	General – CreateLauchDefinition (Selected Version, RateManager Login)	Method will return a URL for a selected program version using a RateManager login.
Create Launch Definition – using a RateManager login	General – CreateLauchDefinition (First Version, RateManager Login)	Method will return a URL for the first program version using a RateManager login.
Programs		
Add	Program Items – CreateProgram	Create a new program.
Add New Version	Program Items – CreateProgramVersion	Creates a new version of an existing program.
Copy a Program Version	Program Items – CopyProgramVersion	Copies an existing Insbridge program version to a new specified version.
Delete	Program Items – DeleteProgram	Removes a program.
Update	Program Items – UpdateProgram	Updates a program.
Update	Program Items – UpdateProgramVersionLock	Updates a program version lock.

Folder Groups		
Add	Program Items – CreateFolderGroup	Creates a new folder.
Delete	Program Items – DeleteFolderGroup	Removes a folder.
List Folders	Program Items – GetAvailableFolderGroups	Returns a list of folders in an LOB.
List Folders	Program Items – GetAvailableFolderGroupsXML	Returns an XML string of all available folders in an LOB.
Update	Program Items – UpdateFolderGroup	Updates the name or location of a folder.
Line of Business		
Add	Program Items – CreateLine	Creates a new LOB.
Delete	Program Items – DeleteLOB	Removes an Line.
Update	Program Items – UpdateLOB	Updates an LOB.
SRP – RateManager		
Add	SRP Items – CreateSRP	Creates an SRP and returns the SRP object.
Global Items		
Add	Global Items – CreateInput	Creates a new input.
Add	Global Items – CreateCategory	Creates a new category.
Add	Global Items – CreateCategory with Inputs	Creates a new category that includes inputs.
Add	Global Items – CreateCategoriesFromXML	Creates a new category using an XML string.
Delete	Global Items – DeleteInput	Removes an input.
Delete	Global Items – DeleteCategory	Removes a category.
List Inputs	Global Items – GetInputsXML	Returns an XML string of all inputs in an LOB.
List Inputs	Global Items – GetCategoryXML	Returns an XML string of all categories in an LOB.
Updates	Global Items – UpdateCategory	Updates a category.
Updates	Global Items – UpdateInput	Updates an input.
Security Items		
Add	Security Items - CreateUser	Creates a new user.
List	Security Items – GetAvailableUsersSecurity Items – GetAvailableUsers	Returns a list of all avaialable users for the subscriber.

List	Security Items – GetAvailableUserGroups	Returns a list of all avaialable user groups.
Update	Security Items – UpdateUser	Updates a user's information.
Environment Items		
List	Environment Items – GetAvailableEnvironments Non-Secured	Returns a list of all available non-secured environments.
List	Environment Items – GetAvailableEnvironments, Selected	Returns a list of all available environments within a selected environment type.
Releases		
Add	Releases Items – CreateRelease	Creates a new release.
Delete	Releases Items – DeleteRelease	Removes a release.
List	Releases Items – GetReleasePrograms	Returns a list of all programs in release.
Update	Releases Items – AddReleaseProgram	Add a program version to a release.
Delete	Releases Items – RemoveReleaseProgram	Removes a program from the release.
SRP-IBFA		
Сору	SRP Items – CopySRP	Copies an SRP from the current environment into a selected environment.
Delete	SRP Items – DeleteSRP	Deletes an SRP from the disk.
Export	SRP Items – ExportSRP	Exports an SRP from IBFA and converts it to bytes.
Import	SRP Items – ImportSRP	Imports SRP bytes into an IBFA environment.
List	SRP Items – GetSRPList, ESI Created Only	Returns a list of all ESI created SRPs in a select environment.
List	SRP Items – GetSRPList, Selected SRP Type	Returns a list of certain types of SRPs in a select environment.
Load	SRP Items – LoadSRP	Loads an SRP into an IBFA environment.
Move	SRP Items – MoveSRP	Moves an SRP from the current environment to the passed environment.
Save	SRP Items – SaveFile	Saves the bytes you pass into a physical file.
Unload	SRP Items – UnloadSRP	Unloads an SRP from a selected environment.

RATEMANAGER INTERFACE

Class Definition

Environment Items - GetAvailableEnvironments, All Non-Secured

Business Functionality

- o Gets all the available non-secured environments.
- This ESI interfaces provides the ability for an external system to programmatically retrieve meta-data about all the available non-secured Environments in order for the system to programmatically invoke the other ESI deployment related API's.

Inputs

o No inputs

Outputs

List of ESI_Environment objects.

Environment Items – GetAvailableEnvironments, Secured

Business Functionality

- o Gets all the available environments for a particular environment type.
- This ESI interfaces provides the ability for an external system to programmatically retrieve meta-data about the available Environments in order for the system to programmatically invoke the other ESI deployment related API's and pass in the correct environment data object.

Inputs

- ESI_EnvironmentTypes
- o Include Secured or Not

Outputs

List of ESI_Environment objects.

General – CreateLauchDefinition (Selected Version, Network Login)

Business Functionality

Method creates a URL of an existing program version. This method uses the Network login for authentication. Requires custom authentication setup in RateManager Security. See Authentication.

Inputs

- o LineID
- o ProgramID
- o ProgramVersion

Outputs

Returns a URL string to launch a Program.

General – CreateLauchDefinition (First Version, Network Login)

Business Functionality

 Method creates a URL of the first program version. This method uses the Network login for authentication. Requires custom authentication setup in RateManager Security. See Authentication.

Inputs

- o LineID
- o ProgramID

Outputs

Returns a URL string to launch a Program.

General – CreateLauchDefinition (Selected Version, RateManager Login)

Business Functionality

 Method creates a URL of an existing program version. This method uses the standard RateManager login for authentication.

Inputs

- o UserID
- o LineID
- o ProgramID
- o ProgramVersion

Outputs

Returns a URL string to launch a Program.

General - CreateLauchDefinition (First Version, RateManager Login)

Business Functionality

 Method creates a URL of the first program version. This method uses the standard RateManager login for authentication.

Inputs

- UserID
- o LineID
- o ProgramID

Outputs

o Returns a URL string to launch a Program.

Global Items – CreateCategory

Business Functionality

o Creates a category in a particular LOB.

Inputs

o ESI_Category object

Outputs

Returns the ID of the newly created Category if succeeded or -1 if failed.

Global Items - CreateCategory with Inputs

Business Functionality

o Creates a category with inputs in a particular LOB.

Inputs

- ESI_Category object
- o List of ESI Input objects

Outputs

o No outputs.

Global Items – CreateCategoriesFromXML

Business Functionality

o Creates one or more categories in your default subline using an XML string.

<u>Inputs</u>

o None

Outputs

Returns a List of ESI Category.

Global Items – CreateInput

Business Functionality

Creates a new global level input in a particular LOB.

Inputs

o ESI_Input object

Outputs

o Returns the ID of the newly created Input if succeeded or -1 if failed.

Global Items - DeleteCategory

Business Functionality

o Deletes a category in a particular Line.

Inputs

ESI_Category

Outputs

True if successful exception if failed.

Global Items – DeleteInput

Business Functionality

o Deletes a global level input in a particular Line.

Inputs

o ESI_Input

Outputs

True if successful or false if failed.

Global Items - GetCategoryXML

Business Functionality

Gets an XML string of all the categories in a particular LOB.

Inputs

ESI_Category object

Outputs

Return an XML string.

Global Items - GetInputsXML

Business Functionality

o Gets an XML string of all the inputs of a particular LOB.

Inputs

o LineID

<u>Outputs</u>

Returns an XML string that includes all the inputs of that LOB.

Global Items – UpdateCategory

Business Functionality

o Updates a category in a particular Line.

Inputs

ESI_Category

Outputs

o True if successful exception if failed.

Global Items - UpdateInput

Business Functionality

Updates a global level input in a particular Line.

Inputs

o ESI Input

Outputs

True if successful or false if failed.

Program Items – CopyProgramVersion

Business Functionality

- Copies an existing Insbridge program version to a new specified program version with the option to copy the definition only or copy the definition and all data.
 - **Copy Definitions Only:** This option will copy all elements of the program with the exception of the data contained in mapped variables.
 - Copy Definitions & All Data: This option will copy all elements of the program, including the data contained in mapped variables.

Inputs

- New Program Version
- o Source Program Version
- Copy Option

Outputs

Returns an ESI_ProgramVersion object.

Program Items - CreateFolderGroup

Business Functionality

o Creates a new folder in a particular LOB.

Inputs

ESI_FolderGroup object

Outputs

Returns an ESI FolderGroup object.

Program Items – CreateLine

Business Functionality

 Creates a new line of business. The line of business, if activated, will be displayed on the RateManager navigation bar immediately. In order for any users to use the new line, groups must have access privileges granted.

Inputs

o ESI_LOB object

Outputs

Returns the ID of the newly created Line if succeeded or -1 if failed.

Program Items – CreateProgram

Business Functionality

o Creates a new Insbridge Program in the folder of your choosing.

<u>Inputs</u>

o ESI Program object

Outputs

ESI_Program object.

NOTE: For versions 3.12 and higher, the public string NOTE will no longer be available due to a schema change. That attribute must be left blank.

Program Items – CreateProgramVersion

Business Functionality

Creates a new version of an existing program.

Inputs

o ESI_ProgramVersion object

Outputs

Returns an ESI_ProgramVersion object.

Program Items – DeleteFolderGroup

Business Functionality

 Deletes an existing program folder. Make absolutely sure that the programs for the folder are no longer needed. Deleting a folder deletes all programs under that folder only.
 Subfolders and any programs in the subfolders will not be deleted but will now be unlinked.

Inputs

o ESI_FolderGroup object

<u>Outputs</u>

Returns True if succeeded or False if failed.

Program Items – DeleteLOB

Business Functionality

Deletes an existing custom line of business.

Inputs

o LineID

Outputs

o True if successful or exception if failed.

Program Items - DeleteProgram

Business Functionality

Deletes an existing Insbridge Program. When a program is deleted, all data (variables, algorithms, sequencing, result groups and, if an auto program, driver assignment scenarios) and versions are deleted. Make sure this is the action you want to take. Locked programs cannot be deleted and will return a fail.

Inputs

o ESI Program object

Outputs

o Returns a pass/fail value. Pass = true and Fail = false.

Program Items - GetAvailableFolderGroups

Business Functionality

Gets a list of Folders of a particular LOB.

Inputs

o LineID

Outputs

Returns a list of ESI_FolderGroup objects.

Program Items – GetAvailableFolderGroupsXML

Business Functionality

o Gets an XML string of available Folders of a particular LOB.

Inputs

o Line ID

Outputs

Returns an XML string of available Folders of a specific LOB.

Program Items – UpdateFolderGroup

Business Functionality

 Updates the name or parent of an existing program folder. When you change the parent of any folder, the folders underneath will be changed as well.

Inputs

ESI_FolderGroup object

Outputs

Returns the updated Folder ID if succeeded or -1 if failed.

Program Items – UpdateLOB

Business Functionality

o Updates an existing line of business: name, date mask or activation status.

Inputs

o ESI_LOB object

Outputs

o Returns "True" if succeeded or "False" if failed.

Program Items - UpdateProgram

Business Functionality

Updates a Program in the folder of your choosing.

Inputs

o ESI_Program

Outputs

True if successful or exception if failed.

Program Items - UpdateProgramVersionLock

Business Functionality

o Locks or unlocks a program version.

Inputs

- o ESI ProgramVersion
- LockOption

Outputs

o True if successful or exception if failed.

Releases Items - CreateRelease

Business Functionality

o Creates a new Release.

Inputs

- o ReleaseName the release name
- o ReleaseDescription the release description
- ReleaseNotes the release notes
- AdminEmail the release admin email
- TargetEnvironment the environment

Outputs

Esi_Release object.

Releases Items - DeleteRelease

Business Functionality

o Deletes an existing release.

Inputs

- ReleaseID the release being deleted
- o ReleaseName the release name
- o ReleaseDescription the release description
- o ReleaseNotes the release notes
- AdminEmail the release admin email

Outputs

o True if successful or exception if failed.

Releases Items – AddReleaseProgram

Business Functionality

Add a program version to an existing Release.

Inputs

- o ESI_Release the release the program version is being added to
- o ESI ProgramVersion the program version that is being added

Outputs

o True if successful or exception if failed.

Releases Items – GetReleasePrograms

Business Functionality

Lists the programs in a Release.

Inputs

ESI_Release – the object being retrieved.

Outputs

o The ESI Release object including the programs contained.

Releases Items – RemoveReleaseProgram

Business Functionality

o Removes a program version from a Release.

Inputs

- o ESI Release the release the program version is being removed from.
- ESI ProgramVersion the program version that is being removed.

Outputs

True if successful or exception if failed.

Security Items – CreateUser

Business Functionality

o Creates a new User.

Inputs

o ESI_User object

Outputs

Returns True if succeeded or False if failed.

Security Items - GetAvailableUsers

Business Functionality

Gets a list of all the available users for the subscriber.

Inputs

No inputs

Outputs

Returns a list of EsiUsers.

Security Items - GetAvailableUserGroups

Business Functionality

o Gets all the available user groups.

Inputs

No inputs

Outputs

o Returns a list of ESI_UserGroup objects.

Security Items – UpdateUser

Business Functionality

o Updates an existing User. Password Reset must be done inside RM.

Inputs

ESI_User object

Outputs

Returns True if succeeded or False if failed.

SRP Items - CreateSRP

Business Functionality

- o Creates a SoftRater Package (SRP) in a particular environment.
- ESI created SRP will have an identifier "API" in the filename and will show an icon on IBFA SRP list.

Inputs

- ESI_Program object Program Version ESI_Enviroment object

Outputs

Returns the newly created ESI_SRP object.

FRAMEWORK ADMINISTRATOR INTERFACE

Class Definition

SRP Items - CopySRP

Business Functionality

Copies an SRP from the current environment to the selected environment. To determine the current environment, run the GetSRPList. This will return a list of ESI_SRP's. Every ESI_SRP has the environment and other information. CopySRP will get the current environment from the ESI_SRP object that you pass in.

Inputs

- The environment the SRP to be copied to.
- o The SRP to be copied.

Outputs

o True if succeeded or False if failed.

SRP Items - DeleteSRP

Business Functionality

- Deletes an SRP from disk. To determine (or control) the environment that the SRP is deleted from, run the GetSRPList to get the ESI_SRP's. Every ESI_SRP has the environment and other information. This will tell you which environment the SRP is currently in.
- o Once deleted, this package cannot be reloaded.

Inputs

The SRP to be deleted

Outputs

o True if succeeded or False if failed

SRP Items – ExportSRP

Business Functionality

Exports an SRP from an IBFA environment and converts it to bytes.

- You can use the bytes directly or save them to a physical file by using SaveFile() method.
- To use the SRP bytes, use a straight binary read into a byte array.

FileStream fs = File.OpenRead(@"C:\TEMP\abc.srp");

byte[] srpBytes = new byte[fs.Length];

fs.Read(srpBytes, 0, srpBytes.Length);

Inputs

- The environment the SRP is to be exported
- The SRP to be exported

Outputs

The bytes of the SRP

SRP Items - GetSRPList, ESI Created Only

Business Functionality

o Gets a list of all ESI created SRPs in a particular environment.

Inputs

The environment from where the SRPs are to be retrieved.

Outputs

A list of ESI_SRP objects.

SRP Items - GetSRPList, Selected SRP Type

Business Functionality

o Gets a list of SRPs of certain type in a particular environment.

nputs

- The environment from where the SRPs are to be retrieved.
- SRP type: 0 = all SRPs; 1 = ESI created SRPs.

Outputs

o A list of ESI SRP objects.

SRP Items – ImportSRP

Business Functionality

o Imports SRP bytes into an IBFA environment.

Inputs

- The environment the SRP is to be imported into
- o SRP bytes to be imported

Outputs

o True if succeeded or False if failed

SRP Items - LoadSRP

Business Functionality

- Loads an SRP into an IBFA environment so that the rating algorithms can be executed against it.
- o Loading a package takes the logic stored in the package and places it in the database so

it can be executed.

Packages should be able to be loaded within an ESI Environment.

Inputs

- The environment the SRP is to be loaded in.
- The SRP to be loaded.

Outputs

True if succeeded or False if failed.

SRP Items - MoveSRP

Business Functionality

 Given an ESI_SRP object as well as an ESI Environment, the API moves the SRP from the current environment to the passed-in environment.

Inputs

- The environment the SRP is to be moved to.
- o The SRP to be moved.

Outputs

True if succeeded or False if failed.

SRP Items - SaveFile

Business Functionality

- Saves the bytes you pass in to a physical file.
- o It gives ASP.NET Machine Account ("ASPNET") full control of that file.

Inputs

- o The bytes to be saved
- The location and name the bytes are to be saved

Outputs

True if succeeded or False if failed

SRP Items - UnloadSRP

Business Functionality

- Unloads an SRP from a particular Environment. To determine (or control) the environment that the SRP is unloaded from, run the GetSRPList to get the ESI_SRP's. Every ESI_SRP has the environment and other information. This will tell you which environment the SRP is currently in.
- The package itself remains on disk until deleted. It is not necessary to unload a package before loading another package for the same program and version.
- If a package is loaded for a program and version that already has a package loaded, the old package will be unloaded before the new package is loaded.

<u>Inputs</u>

The SRP to be unloaded.

Outputs

True if succeed or False if failed.

EXCEPTION ERRORS

ESI_ExceptionLevel

```
public enum ESI_ExceptionLevel
{
    Critical = 1,
    Warning = 2,
    Information = 3
}
```

ESI_Exception

```
public class ESI_Exception : Exception
{
    public ESI_Exception Level;
    public string Message;
    public string Stack;
}
```

An ESI Exception will be thrown if any error happens during the API function call.

An error message will be stored in ESI_Exception. Message and the stack trace information will be stored in ESI_Exception. Stack.

There's an ESI_Exception Level which gives you one of three levels:

- Critical Any error that is not being handled by RateManager or IBFA (such as a NullReferenceException) will be Critical level.
- **Warning** Any error that is caught by RateManager or IBFA (such as missing parameter, wrong parameter type, etc) will be Warning level.
- Information No error has occurred but some information needs to be returned.

ESI USER SETUP AND AUTHENTICATION

There are two types of authentication in ESI RateManager Interface:

- Regular login users will send down a valid RateManager username and ESI will log the user in with that.
- Network login ESI will get your windows credentials and log you in with the same username and password as the user you login to windows

You will need to set up a network user account if you want to use windows integrated login in RateManager.

Adding a User

New users can be added from the User Management screen. All new users will be assigned the default password, password. New users should log in as soon as possible and change their password.

NOTE: Prior to creating a user, make sure you have your user groups created.

To Add a New User

- In RateManager, Tools→Security→User Management.
- 2. Click **NEW** to open the Add User tab.
- 3. Select the **Group**(s) the new user will belong to by selecting a group or groups from the Select Groups list and then clicking Select Arrow Move Left. Upon saving, the user will belong to that group.
- 4. Select the **Company** the user will belong to from the drop down listing.

Subscriber information may be needed by users when logging into the system. If more than one subscriber was created, users must be directed to the subscriber where their logins were created. Subscriber information is necessary for custom XML creation and testing and is also needed for Libraries.

If you have not created subscribers in IBFA, you will not be able to assign users to a company.

- 5. Enter a **First** and **Last** name for the user in the appropriate text boxes.
- 6. Enter a **Username** for the new user. The username must be at least six, but fewer than twelve, alphanumeric characters and can include an underscore (_) or period (.).

- 7. Enter a **Department** for the user.
- 8. Select whether the new user is a **Network User** by selecting **True** or **False** from the drop down. If you select **True**, the user's credentials (username and password) will be validated using Windows Authentication Tokens. The username must match the network user ID. If you select **False**, the user must enter a valid username and password via the RateManager login screen.
- 9. Optionally, enter a **Phone Number** and **Email Address** for the new user.
- 10. If you want the user's password to expire, click the box next to **Password Expires**. The Preferences screen will contain the number of days required for a password change.
- 11. When you are finished, click **SAVE**. The user will be added to the system and the user list will be updated. The new user can now log in using the username you assigned them and the default password, **password**.
- 12. The user should change their password the first time they log in. See Changing Your Password for more information.

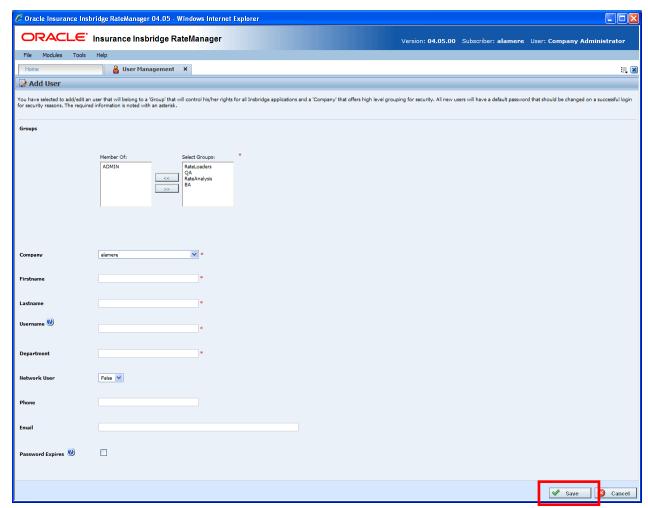


Figure 1 Adding a New User

ESI SYSTEM CONFIGURATION

To use ESI's IBFA Framework functionality, you need to send down the API key when you do the ESI API call.

When IBFA is installed, a default API key will be generated and saved in IBFA. You can find it in IBFA → Insbridge → Security → External API Access. You can disable ESI's IBFA functionality by setting it to "Disabled". For security purpose, you may want to change the key once in a while. To change the key, click on "Generate Key" and then click on "Update". Every key generated will be unique.

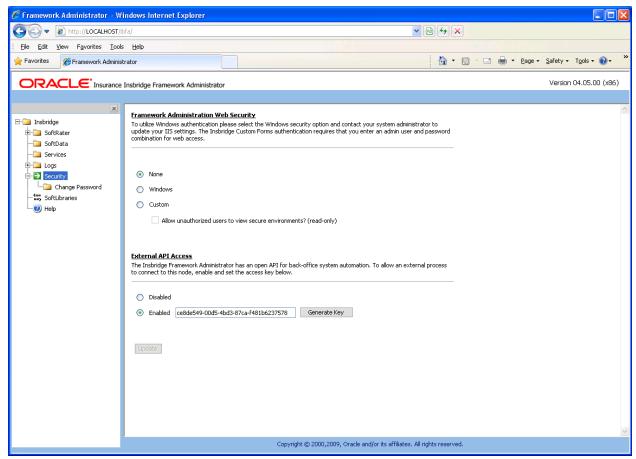


Figure 2 Allowing External API Access

CONTACTING SUPPORT

If you need assistance with an Oracle Insurance Insbridge Rating and Underwriting System product, please log a Service Request using My Oracle Support at https://support.oracle.com/.

Address any additional inquiries to:

Oracle Corporation
World Headquarters
500 Oracle Parkway
Redwood Shores, CA 94065
U.S.A.

Worldwide Inquiries: Phone: +1.650.506.7000 Fax: +1.650.506.7200 oracle.com

TTY Access to Oracle Support Services

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, seven days a week. For TTY support, call 800.446.2398.

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