

**Oracle® Utilities Work and Asset  
Management**

Quick Install Guide

Release 1.9.0.3

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Oracle® Utilities Work and Asset Management Quick Install Guide for Release 1.9.0.3

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# Preface

This guide provides an overview of installing Oracle Utilities Work and Asset Management.

## Audience

Oracle Utilities Work and Asset Management Quick Install Guide is intended for anyone installing Oracle Utilities Work and Asset Management Release 1.9.0.3.

## Related Documents

For more information on this release, refer to the following related documentation. Please ensure that you are using the appropriate guide based on whether you are installing on Windows or Linux Application Server.

- *Oracle Utilities Work and Asset Management Configuration Guide for Release 1.9.0.3*
- *Oracle Utilities Work and Asset Management Installation Guide for OAS Release 1.9.0.3 on Linux OS Application Server - New installation on OAS/Linux OS*
- *Oracle Utilities Work and Asset Management Installation Guide for OAS Release 1.9.0.3 on Windows OS Application Server - New installation on OAS /Windows OS*
- *Oracle Utilities Work and Asset Management Installation Guide for Weblogic Release 1.9.0.3 on Linux OS Application Server - New installation on WebLogic /Linux OS*
- *Oracle Utilities Work and Asset Management Installation Guide for Weblogic Release 1.9.0.3 on Windows OS Application Server - New installation on WebLogic / Windows OS*
- *Oracle Utilities Work and Asset Management Online Help for Release 1.9.0.3*
- *Oracle Utilities Work and Asset Management Quick Install Guide for Release 1.9.0.3*
- *Oracle Utilities Work and Asset Management Release Notes Guide for Release 1.9.0.3*
- *Oracle Utilities Work and Asset Management Upgrade Install Guide for Release 1.9.0.3 on Linux OS Application Server*
- *Oracle Utilities Work and Asset Management Upgrade Install Guide for Release 1.9.0.3 on Windows OS Application Server*
- *Oracle Utilities Work and Asset Management User Guide for Release 1.9.0.3*

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## Conventions

The following text conventions are used:

<b>Convention</b>	<b>Meaning</b>
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

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# Quick Install Guide

This section provides high-level installation guidelines for Oracle Utilities Work and Asset Management (WAM) Release 1.9.0.3. For more information, please refer to the [list of related documents](#).

Please visit <http://support.oracle.com> for the most recent service packs and/or patches for this release to ensure you have the most current version of this product.

## Preparing to Install

Please review the preliminary information concerning the installation such as prerequisites and network and software requirements prior to installing the upgrade.

### Prerequisites

Oracle Utilities Work and Asset Management Release 1.9.0.2.

## Certified and Supported Platforms

The installation has been certified to operate on many operating system, application server, and database server combinations. See below for details on the browser, operating system and application server combinations on which this release has been tested and certified. If you are consulting this matrix in between releases (including service pack and patch releases), you should contact customer support for the most up to date version.

Operating System for the Application Server	Chipset	Application Server	Database Server	Client Operating System
AIX 5.3 (64-bit) TL11 AIX 6.1 (64-bit) TL4	Power 64-bit	Not Supported	Supported Oracle Database versions include 10.2.0.4, 11.1.0.7, and 11.2.0.1, Enterprise or Standard Edition.	Windows XP x86 SP3 (32-bit)
HP-UX 11.31 (64-bit)	Itanium	Not Supported		Windows7 x86 SP1 (64-bit and 32-bit)
Oracle Enterprise Linux 5.4 (64-bit) Red Hat Enterprise Linux 5.4 (64-bit)	x86_64	Oracle Application Server v10g (10.1.2.3)  Weblogic Server 10.3.4/Forms 11g 11.1.1.4		Windows Vista x86* (64-bit and 32-bit)
Sun Solaris 10 (64-bit)	SPARC	Not Supported		Oracle Enterprise Linux 5.4 (64-bit)
Windows 2008 Server Enterprise Edition SP2 (64-bit)	x86_64	Weblogic Server 10.3.4/Forms 11g 11.1.1.4		
Windows 2003 Server Enterprise Edition SP2 (64-bit and 32-bit)	x86_64 x86_32	Oracle Application Server v10g (10.1.2.3)		

### Client Operating System Specific

#### Browsers

- Internet Explorer 7.x(32-bit) - not supported on Linux client
- Internet Explorer 8.x (32-bit) - not supported on Linux client
- Mozilla Firefox 3.6.x (32-bit)
- Mozilla Firefox 4.0 (32-bit)

#### Java

- Java Virtual Machine Plug-in for Browser - Sun Java Plug-in v1.6.0\_26(32-bit)

### Application Server Specific

#### Java

- JDBC Driver - 10.2.0.4

### Mobile Operating Systems

- Windows Mobile 6.5

### VM Products

- Oracle VM 2.2

### Notes

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- Oracle VM may be used to create a virtual machine for either the database or application server operating system. Refer to the Oracle VM Release 2.2 documentation for more information about using Oracle VM.
  - Barcoding and Mobile are not supported on Linux.
  - \*Windows Vista to be de-supported in a future release.

## Support for Software Patches and Upgrades

Due to the ongoing nature of software improvement, vendors will issue patches and service packs for the operating systems, application servers and database servers on top of specific versions that Oracle Utilities Work and Asset Management has been tested with.

If it is necessary to apply an upgrade, please do that in a test environment prior to updating the Oracle Utilities Work and Asset Management production environment.

Always contact Oracle Utilities Work and Asset Management support prior to applying vendor updates that do not guarantee backward compatibility.

## Media Pack

Media is provided in ZIP format for all platforms.

## Third-Party Software

Not applicable.

# Installing

## New Installation

Please refer to the documentation entitled, “*Oracle Utilities Work and Asset Management Installation Guide for Release 1.9*” for detailed instructions on completing steps for a new installation.

## Upgrade

It is assumed that if you are upgrading you already have a database and application server installed.

To start the upgrade installation run the installation program and follow the prompts. For detailed information on installing the upgrade to this version of Oracle Utilities Work and Asset Management, please refer to the *Oracle Utilities Work and Asset Management Upgrade Guide for Release 1.9.0.3*.

# Configuration

Refer to the *Oracle Utilities Work and Asset Management Configuration Guide for Release 1.9.0.3* for configuration guidelines.

# Contacting Oracle Support

Please access <http://www.oracle.com/support/index.html> to contact Oracle Support.