Send Us Your Comments

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Oracle welcomes customers’ comments and suggestions on the quality and usefulness of this document. Your feedback is important, and helps us to best meet your needs as a user of our products. For example:

- Are the implementation steps correct and complete?
- Did you understand the context of the procedures?
- Did you find any errors in the information?
- Does the structure of the information help you with your tasks?
- Do you need different information or graphics? If so, where, and in what format?
- Are the examples correct? Do you need more examples?

If you find any errors or have any other suggestions for improvement, then please tell us your name, the name of the company who has licensed our products, the title and part number of the documentation and the chapter, section, and page number (if available).

Note: Before sending us your comments, you might like to check that you have the latest version of the document and if any concerns are already addressed. To do this, access the new Oracle E-Business Suite Release Online Documentation CD available on My Oracle Support and www.oracle.com. It contains the most current Documentation Library plus all documents revised or released recently.

Send your comments to us using the electronic mail address: appsdoc_us@oracle.com

Please give your name, address, electronic mail address, and telephone number (optional).

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If you require training or instruction in using Oracle software, then please contact your Oracle local office and inquire about our Oracle University offerings. A list of Oracle offices is available on our Web site at www.oracle.com.
Preface

Intended Audience
Welcome to Release 12.0 and 12.1 to 12.2 of the Oracle E-Business Suite Upgrade Guide.

This book provides instructions for upgrading existing Oracle E-Business Suite Release 12.0 and 12.1 systems to Release 12.2. In this upgrade, run Rapid Install to prepare your 12.0 or 12.1 system for the upgrade. It delivers the unified driver that you use to upgrade the technology stack and products to Release 12.2.

This book is intended as a guide for the database administrator and the application specialists who are responsible for upgrading to Release 12.2 of Oracle E-Business Suite.

See Related Information Sources on page x for more Oracle E-Business Suite product information.

Documentation Accessibility
For information about Oracle’s commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support
Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Structure
1 Planning for an Upgrade
2 Preparing for the Upgrade
This appendix describes the way the upgrade affects your existing Oracle Human Resource Management System (HRMS) products, and highlights the impact of these functional changes on your day-to-day business. This section contains products in the HRMS product family, arranged alphabetically.

C Supply Chain Management Upgrade Impact
D Product Documentation List
E Managing Concurrent Processes

Related Information Sources

This book was current as of the time it was initially published. It is included in the Oracle E-Business Suite Document Library, which is supplied in the Release 12.2 software bundle. Later versions of this and other documents that have changed sufficiently between releases to warrant re-publishing are made available at the following URL:

http://www.oracle.com/technology/documentation/applications.html

Related Information Sources

A full list of documentation resources is also published on My Oracle Support. See Oracle E-Business Suite Documentation Resources, Release 12.2. You should be familiar with a basic subset of references before you upgrade. They include:

• **Oracle E-Business Suite User’s Guide**

  This guide explains how to navigate, enter and query data, and run concurrent requests using the user interface (UI) of Oracle E-Business Suite. It includes information on setting preferences and customizing the UI. In addition, this guide describes accessibility features and keyboard shortcuts for Oracle E-Business Suite.
<table>
<thead>
<tr>
<th>If you are looking for information about...</th>
<th>Refer to these documents...</th>
</tr>
</thead>
<tbody>
<tr>
<td>System setup and procedures</td>
<td>Oracle E-Business Suite Concepts</td>
</tr>
<tr>
<td></td>
<td>Oracle E-Business Suite Setup Guide</td>
</tr>
<tr>
<td></td>
<td>Oracle E-Business Suite Maintenance Guide</td>
</tr>
<tr>
<td></td>
<td>Oracle E-Business Suite Security Guide</td>
</tr>
<tr>
<td></td>
<td>Oracle Workflow Administrator’s Guide</td>
</tr>
<tr>
<td></td>
<td>Oracle XML Gateway User’s Guide</td>
</tr>
<tr>
<td>Installation and upgrade</td>
<td>Oracle E-Business Suite Installation Guide: Using Rapid Install</td>
</tr>
<tr>
<td></td>
<td>Oracle E-Business Suite Installation and Upgrade Notes*</td>
</tr>
<tr>
<td></td>
<td>Oracle E-Business Suite Release Notes*</td>
</tr>
<tr>
<td></td>
<td>Oracle E-Business Suite NLS Release Notes*</td>
</tr>
<tr>
<td></td>
<td>Oracle Applications Release 11.5.10.2 Maintenance Pack Installation Instructions (Doc ID: 316365.1)</td>
</tr>
<tr>
<td></td>
<td>Patch Requirements for Sustaining Support for Oracle E-Business Suite Release 11.5.10 (Doc ID: 883202.1)</td>
</tr>
<tr>
<td>Product-specific features</td>
<td>Electronic Technical Reference Manual (eTRM)*</td>
</tr>
<tr>
<td></td>
<td>Release Content Documents (RCDs)*</td>
</tr>
<tr>
<td></td>
<td>Product-specific implementation and upgrade guides</td>
</tr>
<tr>
<td>RDBMS</td>
<td>Database Preparation Guidelines for an Oracle E-Business Suite Release 12.2 Upgrade</td>
</tr>
<tr>
<td></td>
<td>Oracle Database 11g Release 2 Documentation Set</td>
</tr>
<tr>
<td></td>
<td>Interoperability Notes: Oracle E-Business Suite Release 12 with Oracle Database 11g Release 2 (11.2.0)*</td>
</tr>
<tr>
<td></td>
<td>Oracle E-Business Suite Release 12.2: Consolidated List of Patches and Technology Bug Fixes (Doc ID: 1594274.1)</td>
</tr>
</tbody>
</table>

* Available only on My Oracle Support.

Patch readme files may also contain information about additional recommended documentation.
Do Not Use Database Tools to Modify Oracle E-Business Suite Data

Oracle STRONGLY RECOMMENDS that you never use SQL*Plus, Oracle Data Browser, database triggers, or any other tool to modify Oracle E-Business Suite data unless otherwise instructed.

Oracle provides powerful tools you can use to create, store, change, retrieve, and maintain information in an Oracle database. But if you use Oracle tools such as SQL*Plus to modify Oracle E-Business Suite data, you risk destroying the integrity of your data and you lose the ability to audit changes to your data.

Because Oracle E-Business Suite tables are interrelated, any change you make using an Oracle E-Business Suite form can update many tables at once. But when you modify Oracle E-Business Suite data using anything other than Oracle E-Business Suite, you may change a row in one table without making corresponding changes in related tables. If your tables get out of synchronization with each other, you risk retrieving erroneous information and you risk unpredictable results throughout Oracle E-Business Suite.

When you use Oracle E-Business Suite to modify your data, Oracle E-Business Suite automatically checks that your changes are valid. Oracle E-Business Suite also keeps track of who changes information. If you enter information into database tables using database tools, you may store invalid information. You also lose the ability to track who has changed your information because SQL*Plus and other database tools do not keep a record of changes.
Planning for an Upgrade

This chapter covers the following topics:

• Overview of the Upgrade
• Installed Components and System Requirements
• Release 12.2 Architecture
• Scheduling Time for an Upgrade
• NLS Upgrade Considerations
• Customized Environments
• Product-specific Considerations

Overview of the Upgrade

This guide provides a high-level view of an upgrade of Oracle E-Business Suite technology stack and products from Release 12.0 and Release 12.1 to Release 12.2.

This and other Release 12.2 documents are updated as required. Ensure that you have the most current version of all guides and documents before you begin your system upgrade. Refer to Oracle E-Business Suite Documentation Web Library [http://docs.oracle.com/cd/E26401_01/index.htm] for the latest versions of relevant guides.

Supported Upgrade Paths

Upgrading to Oracle E-Business Suite Release 12.2 requires your database to be at the minimum version 11.2.0.4. To complete the upgrade to Release 12.2, you must upgrade your database to 11.2.0.4 or higher. Follow the instructions in Database Preparation Guidelines for an Oracle E-Business Suite Release 12.2 Upgrade (Doc ID: 1349240.1).

Note: Database de-support schedules have important operational and planning implications for Oracle E-Business Suite environments. Oracle
recommends that you review the following My Oracle Support Knowledge document that details the latest database support policies and de-support schedules: Release Schedule of Current Database Patch Sets (DocID: 742060.1).

Database Upgrade Requirements

To complete the upgrade to Release 12.2, you must upgrade your database to a minimum of Oracle 11g Release 2 (11.2.0.4) or higher.

**Note:** See *Database Preparation Guidelines for an Oracle E-Business Suite Release 12.2 Upgrade* (Doc ID: 1349240.1) for more information.

The Upgrade Process

The upgrade process has been enhanced and streamlined. New features have been added to Rapid Install and AutoPatch to increase their capabilities.

Rapid Install provides the most up-to-date, certified version of Oracle E-Business Suite products, along with the certified technology stack components. In an upgrade, it creates the new file system for the application (middle) tier components and the new file system for the database. After the upgrade, run Rapid Install again in ‘configure’ mode to configure the application tier.

An upgrade also includes various manual steps, including those that direct you to run scripts or apply patches. Use adpatch to apply Oracle E-Business Suite patches, including the unified driver which upgrades the Oracle E-Business Suite Database objects to Release 12.2.0. After Online Enablement is complete, adop is used to apply all Oracle E-Business Suite patches.

New in this release, the appendix portion of this guide contains information about functional changes for each product family, suggestions for reducing upgrade downtime, ways to verify data migration and manage data migration that is not automatically performed by the upgrade driver, and information about "by request" upgrade processes, which define specific sets of data that can be upgraded at a later date, or when there is a specific need.

It is very important that your DBA and your functional specialists work together to review this information carefully as a part of upgrade planning. Doing so will help eliminate unexpected holdups during and after the upgrade that could slow the process itself and cause confusion as your system users resume their functional tasks.

**Note:** A successful upgrade is a collaboration between the DBA and the application specialists. Both should understand and coordinate all aspects of the upgrade as a part of the planning process.
### Obsolete Products in Release 12.2

This section lists obsolete products in Release 12.2.

<table>
<thead>
<tr>
<th>Product Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>* Oracle Balanced Scorecard</td>
</tr>
<tr>
<td>* Oracle CAD-View 3D</td>
</tr>
<tr>
<td>* Oracle Contracts Intelligence</td>
</tr>
<tr>
<td>* Daily Business Intelligence for Quoting</td>
</tr>
<tr>
<td>Demand-Side Product Data Synchronization for GDSN</td>
</tr>
<tr>
<td>Document Management and Collaboration</td>
</tr>
<tr>
<td>Global Accounting Engine</td>
</tr>
<tr>
<td>Information Technology Audit</td>
</tr>
<tr>
<td>Supply-Side Product Data Synchronization for GDSN</td>
</tr>
<tr>
<td>* Oracle Demand Planning (obsolete in release 12.2.5)</td>
</tr>
<tr>
<td>* Oracle E-Business Intelligence</td>
</tr>
<tr>
<td>* Oracle Enterprise Planning and Budgeting</td>
</tr>
<tr>
<td>* Oracle Enterprise Performance Foundation</td>
</tr>
<tr>
<td>Oracle Financial Aid</td>
</tr>
<tr>
<td>* Oracle Financial Consolidation Hub</td>
</tr>
<tr>
<td>* Oracle Financials and Sales Analyzers</td>
</tr>
<tr>
<td>* Oracle Financials Intelligence</td>
</tr>
<tr>
<td>Oracle Funds Pricing</td>
</tr>
</tbody>
</table>
**Product Name**

* Oracle Grants Proposal

* Oracle HR Intelligence

* Oracle Install Base Intelligence

* Oracle Interaction Center Intelligence

* Oracle Internal Controls Manager

* Oracle Manufacturing Scheduling (obsolete in release 12.2.5)

* Oracle Marketing Intelligence

* Oracle Operational Intelligence

Oracle Personal Portfolio

* Oracle Process Manufacturing Intelligence

* Oracle Procurement Intelligence

* Oracle Product Intelligence

* Oracle Product Lifecycle Management

* Oracle Profitability Manager

* Oracle Projects Intelligence

* Oracle Public Sector Budgeting

* Oracle Sales Intelligence

* Oracle Service Intelligence

** Oracle Student Recruiting

** Oracle Student Systems
Planning for an Upgrade

Product Name

* Oracle Supply Chain and Order Management Intelligence

* Oracle Transportation Execution

* Oracle Transportation Planning

Web Analytics Daily Business Intelligence for iStore

* A migration plan exists for customers who have purchased these products in earlier releases. Contact your Sales Representative or Account Manager for more information.

** Customers continuing to use Oracle Student Recruiting and Oracle Student Systems should not upgrade to this release.

Support will be provided to existing customers on earlier releases, in accordance with the Oracle Lifetime Support Policy.

Business Impact and Functional Changes

In addition to changes to the technology stack and file system, an upgrade also initiates specific changes that affect the way your existing products work after the upgrade, and the look and feel of the user interface. These functional (business-related) changes have an impact on the way you use the products as you conduct daily business.

Functional topics in this guide that pertain to a Release 12.2 upgrade include:

- Reasons for the change and areas that benefit from new functionality
- Functionality that is temporarily disabled or has been made obsolete
- Changes to user interfaces, terminology or concepts, and menu options
- Steps you can take to verify that all transactional data is upgraded as expected
- Suggestions for reducing downtime

General Information and Required Tasks

Before you prepare your system and product data, you should gather information about the upgrade process, the tools required, the number and types of tasks involved, and the way your system and products will look in Release 12.2. You can find a documentation roadmap on My Oracle Support.
Release 12.2 Updates
Completing this upgrade brings your system to the 12.2.0 release. You must apply the 12.2.3 Release Update Pack (RUP3) or later to your existing Release 12.2 system for production use. Each release update pack is made up of individual product family RUPs, which contain all the patches associated with that family.

RUPs are released periodically. Each one is cumulative and includes system updates from all previous RUPs. You can keep abreast of the latest release information, including new RUP announcements and other updates that may affect your upgrade by reviewing the latest version of Oracle E-Business Suite Release Notes Release 12.2.0.

Reference Information
It is very important that you read the documentation associated with this release. It is available in Oracle E-Business Suite Documentation Resources, Release 12 on My Oracle Support. The Product Documentation List in this guide contains a list of basic required reading. In addition, you may also find it useful to review any presentation materials on upgrade technology and white papers on Multi-org, and links to various Consulting services as well as Oracle University training courses.

Application specialists and functional users should pay special attention to the Release Content Documents (RCDs), Electronic Technical Reference Manuals (eTRMs), and Transfer of Information (TOI) documentation for the products that are active in your system. This information describes new features and functionality in Release 12.2.

Technical Upgrade Tasks
In general, DBAs perform the following tasks in an upgrade:

• Understand installed components, system sizing information, NLS considerations, how to manage customizations, and so on. This information is described in this chapter.

• Upgrading to Release 12.2 begins the system downtime. Tasks in this chapter include upgrading your database (if you have not done so already), using AutoPatch to apply any required patches.

• The Post Upgrade Tasks complete the upgrade process and prepare your system and products for user logon.

Functional Upgrade Tasks
In general, application specialists perform the following tasks in an upgrade:

• Understand the functional changes that your users will see and work with after the upgrade. Review the information in Appendixes A - D in this guide.

• Perform the tasks required to verify that your transaction data was upgraded or
migrated as you intended.

- Determine the best way to upgrade historical data. For example, instead of upgrading all your Oracle Financials accounting data during downtime, you might include only the last fiscal year. If you want to upgrade other fiscal years - months or even years after - you can do so, at any time after the upgrade.

### Installed Components and System Requirements

This section lists the certified components supplied by Rapid Install. Note that requirements for CPU, memory, and disk space (for log files and backup) are typically much larger during an upgrade than during normal operation.

### Technology Stack Components

For a new Release 12.2 installation, Rapid Install automatically installs and configures the required technology stack components for both the database tier and the application tier.

On the database tier, the technology stack includes:

- Oracle Database 12c Release 1 (12.1.0.2)

On the application tier, the technology stack includes:

- Oracle Fusion Middleware 11g PS7 (11.1.1.9.0)
  - Oracle WebLogic Server 11g PS5
  - Oracle WebLogic JSP compiler
  - Oracle FMW 11g Java Required Files (JRF) libraries (except the use of ADF and MDS 11g)
  - Oracle WebLogic Portlet 11g PS3 Container

- JDK 7.0
- Apache version 2.2
- Oracle 10g (10.1.2) Applications Server for Oracle EBS Forms based Applications

### Web Services

The Web services component of Oracle Application Server processes requests received over the network from the desktop clients, and includes the following major components:
• Web Listener (Oracle HTTP Server powered by Apache)

• Java Servlet Engine (Oracle WebLogic Server, WLS)

The Web listener component of the Oracle HTTP server accepts incoming HTTP requests (for particular URLs) from client browsers, and routes the requests to WLS. If possible, the Web server services the requests itself, for example by returning the HTML to construct a simple Web page. If the page referenced by the URL needs advanced processing, the listener passes the request on to the servlet engine, which contacts the database server as needed.

**Note:** See *Oracle E-Business Suite Concepts Release 12.2* for details.

### Software Requirements

Some systems may require platform-specific release maintenance tools. Refer to the *Oracle E-Business Suite Installation and Upgrade Notes* for further information, and to verify whether you need to include them in your upgrade plan.

Upgrading to Oracle E-Business Suite Release 12.2 requires your database to be at the minimum version 11.2.0.4. To complete the upgrade to Release 12.2, you must upgrade your database to 11.2.0.4 or higher. Follow the instructions in *Database Preparation Guidelines for an Oracle E-Business Suite Release 12.2 Upgrade* (Doc ID: 1349240.1).

### CPU

The CPU requirements for an upgrade depend on many factors, including:

- The size of the database

- The volume of data in the primary product installation group

  **Note:** You may have multiple Primary Products.

- The number and duration of long-running patch worker processes associated with products that have intensive upgrade operations

- Desired response time

**Additional Information:** Refer to *Oracle E-Business Suite Maintenance Guide* for recommendations on the number of workers to use during the upgrade, and *Oracle E-Business Suite Release 12.2: Upgrade Sizing and Best Practices* (Doc ID: 1597531.1) for the statistics on production system upgrades.
Memory

To calculate the memory requirements for an upgrade, consider the following:

- Number of concurrent users

- Infrastructure requirements for multi-tiered architecture

Additional Information: For statistics on these production system upgrades, refer to Oracle E-Business Suite Release 12.2: Upgrade Sizing and Best Practices (Doc ID: 1597531.1)

Additional Information: For minimum memory and swap space requirements, refer to the relevant Oracle E-Business Suite platform-specific Installation and Upgrades Notes (IUN).

Disk Space Requirements

The approximate file system disk space requirements for a standard installation are:

<table>
<thead>
<tr>
<th>Node:</th>
<th>Space Required:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applications node file system (includes OracleAS 10.1.2 Oracle Home, Oracle FMW Oracle Home, COMMON_TOP, APPL_TOP, and INST_TOP)</td>
<td>64 GB (for the dual file system required by online patching - see note below)</td>
</tr>
<tr>
<td>Database node file system (Fresh install)</td>
<td>90 GB</td>
</tr>
<tr>
<td>Database node file system (Vision Demo database)</td>
<td>200 GB</td>
</tr>
</tbody>
</table>

The database node disk space requirements for both the production database and the Vision Demo database include database files (.dbf) and the 12cR1 (12.1.0.2) database Oracle Home.

Important: The introduction of Online Patching in Oracle E-Business Suite Release 12.2 means that the disk space required size for the application tier is significantly larger, since the APPL_TOP, COMMON_TOP, INST_TOP, OracleAS 10.1.2 Oracle Home, and Fusion Middleware Oracle Home are in effect duplicated to provide the dual file system online patching requires.
## Obsolete Technology Integrations

Oracle no longer supports the following technology integrations:

<table>
<thead>
<tr>
<th>Technology Integration</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OSSO 10</td>
<td>For single sign-on integration, you must migrate to Oracle Access Manager (either 10g or 11g) and Oracle E-Business Suite AccessGate.</td>
</tr>
<tr>
<td>OID 10g</td>
<td>You must upgrade to OID 11g</td>
</tr>
<tr>
<td>OBIEE 10g</td>
<td>If you are using Oracle Business Intelligence Enterprise Edition (OBIEE) with products Oracle Incentive Compensation (OIC), Manufacturing Operations Center (MOC), Advanced Planning Command Center (APCC), or Demand Signal Repository (DSR), then you must migrate to OBIEE 11g.</td>
</tr>
<tr>
<td>ODI 10g</td>
<td>If you are using Oracle Data Integrator (ODI) with products Oracle Incentive Compensation (OIC), Product Information Management (PIM), Distributed Warehouse Management System (WMS), or Demand Signal Repository (DSR), then you must migrate to ODI 11g (11.1.1.5.0).</td>
</tr>
<tr>
<td>JPDK Portlet Producer</td>
<td>If you are using E-Business Suite Portlets based on the proprietary JPDK Portlet Producer implementation, then you must migrate these to use the WSRP standards compliant Portlet Producer implementation.</td>
</tr>
<tr>
<td>BPEL 10g</td>
<td>If you are using BPEL 10g with EBS 12.1.3, then you must migrate to SOA Suite 11g as the external system.</td>
</tr>
<tr>
<td>SES 10g</td>
<td>If you are using 11i, 12.0.x, 12.1.1 - 12.1.2 and are upgrading to 12.2, then you must also upgrade to SES 11g.</td>
</tr>
</tbody>
</table>
Schemas Not Used by Oracle E-Business Suite Release 12.2

The following schemas are not used by Oracle E-Business Suite Release 12.2. You can delete these schemas after completely ensuring they are not required.

<table>
<thead>
<tr>
<th>Schema Name</th>
<th>Schema ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Single Sign On</td>
<td>ORASSO</td>
</tr>
<tr>
<td></td>
<td>ORASSO_DS</td>
</tr>
<tr>
<td></td>
<td>ORASSO_PA</td>
</tr>
<tr>
<td></td>
<td>ORASSO_PS</td>
</tr>
<tr>
<td></td>
<td>ORASSO_PUBLIC</td>
</tr>
<tr>
<td>Oracle Internet Directory</td>
<td>ODS</td>
</tr>
<tr>
<td>OracleAS Certificate Authority</td>
<td>OCA</td>
</tr>
<tr>
<td></td>
<td>ORAOCA_PUBLIC</td>
</tr>
<tr>
<td>Discoverer OLAP</td>
<td>D4OSYS</td>
</tr>
<tr>
<td>Discoverer Portlet Provider Metadata</td>
<td>DISCOVERER5</td>
</tr>
<tr>
<td>Oracle Portal-to-Go and OracleAS Wireless</td>
<td>PTG</td>
</tr>
<tr>
<td></td>
<td>WIRELESS</td>
</tr>
<tr>
<td>Oracle Warehouse Builder</td>
<td>OWBRT_SYS</td>
</tr>
<tr>
<td></td>
<td>OWBSYS_AUDIT</td>
</tr>
<tr>
<td>E-Business Suite product schemas DSR and MOC for Oracle Warehouse Builder integration</td>
<td>DDROWNER</td>
</tr>
<tr>
<td></td>
<td>DDRUSER</td>
</tr>
<tr>
<td></td>
<td>DSROWNER</td>
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<tr>
<td></td>
<td>MTHUSER</td>
</tr>
<tr>
<td>Oracle Business Intelligence Applications</td>
<td>OBIA</td>
</tr>
<tr>
<td>MapViewer</td>
<td>MVDEMO</td>
</tr>
<tr>
<td>OracleAS UDDI Registry</td>
<td>UDDISYS</td>
</tr>
</tbody>
</table>
### Upgrading Oracle RAC Systems

If you are using an Oracle RAC environment, you should only run the Release 12.2 upgrade on a single Oracle RAC node.

This is because most of the elapsed time in the upgrade will be taken by jobs running DML (INSERT, UPDATE, DELETE). These jobs use multiple workers and parallel servers, which will typically attempt to access the same objects and blocks at the same time. The consequent additional communication between cluster nodes (and associated cluster waits) will significantly outweigh any gains from using the additional CPU’s to increase throughput.

### Release 12.2 Architecture

The upgrade process may affect system architecture and the way you use your Applications products after an upgrade. *Oracle E-Business Suite Concepts* contains a complete discussion of the architecture in this release, including information about the Oracle E-Business Suite multi-tiered architecture, enhancements, language support, file system structure, and the basic data model.

### Oracle E-Business Suite Architecture: The Application Tier

The *application tier* has a dual role: hosting the various servers and service groups that process the business logic, and managing communication between the desktop tier and the database tier. The architecture of this tier (unlike that of the database and desktop tiers) has changed significantly in Oracle E-Business Suite Release 12.2.

Three servers or service groups comprise the basic application tier for Oracle E-Business Suite:

- Web services
- Forms services
- Concurrent Processing server

In Release 12.2, Web and Forms services are provided by *Oracle Application Server*. They are no longer servers in the sense of being a single process.

**Tip:** It is advisable to avoid using a mixture of different platforms on
your application tier. This makes maintenance easier, since only one set of patches needs to be downloaded.

**Application Tier ORACLE_HOMEs in Release 12.2**

Oracle E-Business Suite Release 12.2 uses two application tier ORACLE_HOMEs. The first is the OracleAS 10.1.2 ORACLE_HOME, and the second is the Oracle Fusion Middleware (FMW) ORACLE_HOME. This combination enables Oracle E-Business Suite to take advantage of the latest Oracle technologies.

Notable features of this architecture include:

- The Oracle E-Business Suite modules are deployed out of the OracleAS 10.1.2 ORACLE_HOME, and the `frmweb` executable is also invoked out of this ORACLE_HOME.

- All major services are started out of the FMW ORACLE_HOME.

Key changes from earlier releases include:

- The FMW ORACLE_HOME (sometimes referred to as the Web or Java ORACLE_HOME) replaces the OracleAS 10.1.3.-based ORACLE_HOME used in Oracle E-Business Suite 12.x releases prior to 12.2.

**Scheduling Time for an Upgrade**

In an upgrade, *critical system downtime* refers to the period of time when users cannot log on to the system or use Oracle E-Business Suite. There are several actions you can take to reduce this downtime period. For example, performing certain product-specific tasks before an upgrade can substantially reduce the downtime, as can using the Oracle cloning methodology, and a test file system to upgrade your production system.

This section briefly describes some of the issues that affect the amount of downtime required for an upgrade, and some of the actions we recommend to reduce that downtime.


**Backup**

Oracle strongly recommends that you back up your entire system before beginning the upgrade.
Database Initialization Parameters

Review the requirements for database initialization parameters before you begin. See Database Initialization Parameters for Oracle E-Business Suite Release 12 (Doc ID 396009.1).

Determining Upgrade Tasks

This section discusses tools you can use to examine your system and determine which upgrade steps apply for your system.

Maintenance Wizard

The Maintenance Wizard is a tool provided by Oracle Support to guide you through the upgrade and code line maintenance process. It draws on instructions from numerous manuals and other documentation (including this document, the Oracle E-Business Suite Installation Guide: Using Rapid Install, and the Oracle E-Business Suite Release Notes) to provide you with a complete picture of the activities required for an upgrade.

The Maintenance Wizard helps you reduce upgrade tasks by dynamically filtering the necessary steps based on criteria it obtains from your Applications environment. The resulting report is a set of step-by-step instructions of exactly what you need to do to complete your specific upgrade, including any critical patches that your system may require. It can also automatically execute many of the tasks for you, so as to reduce the possibility of errors or accidental omission of vital tasks.

Specifically, the Maintenance Wizard:

- Presents a consolidated, personalized set of instructions in a step-by-step format
- Enables validation of important activities to prevent downstream issues
- Maintains log and status information for all tasks
- Enables a project administrator to assign different groups of upgrade tasks to different users
- Downloads, merges, and installs many required patches automatically
- Provides project management utilities to record the time taken for each task and its completion status

Additional Information: For information on setting up and using the Maintenance Wizard, see Master Issue List for the Maintenance Wizard (Doc ID: 215527.1).
Maintenance Mode

The Maintenance Mode feature provides a clear separation between the normal runtime operation of Oracle E-Business Suite and system downtime for maintenance. To ensure optimal performance and reduce downtime when applying a patch, shut down the Workflow Business Events System and set up function security before you initiate an AutoPatch session. This provides the security needed to ensure that no Oracle E-Business Suite functions are available to users while you are applying a patch.

**Note:** See *Using Maintenance Mode* in *Oracle E-Business Suite Maintenance Guide*. See also *Patch Application Utilities* in *Oracle E-Business Suite Maintenance Guide*.

Test Upgrade

To provide a baseline for upgrade execution times and an opportunity to work out any upgrade issues ahead of time, Oracle suggests that you perform a test upgrade using a copy (clone) of your existing system, and hardware that is similar to your production system. Oracle recommends several upgrade tests, especially if your system has been customized.

User Preferred Time Zone Support

Special upgrade steps are not required for those products that support User Preferred Time Zones.

Upgrade By Request

For some Oracle E-Business Suite products, upgrade planning includes choosing the most active set of data for upgrade processing. Then, you can upgrade historical data that was omitted from the upgrade at a later date, or when it is needed. For example, you might include only the last fiscal year in the upgrade to Release 12.2, and then upgrade the remaining data outside the 12.2 downtime window.

NLS Upgrade Considerations

This section discusses some important considerations for managing your translations, languages, and character sets during the upgrade.

Languages

Additional space for each non-American English language will be required in the database to complete the upgrade. It is not possible to predict the amount of additional space your system will need, because the space depends on factors such as the database
character set, the number of active languages other than American English, and in particular the volume of transaction data in the system.

**Note:** For the recommended minimum space required for each active language in the APPL_TOP, see the *Oracle E-Business Suite NLS Release Notes* for your release level.

### Language Status

You must retain your existing Applications Release status until the entire upgrade process (including the post-upgrade and finishing steps) is complete. The base language must also remain the same, and new languages cannot be activated.

After the upgrade process is complete, you can activate new languages or change the base language. Oracle does not support disabling or removing installed or enabled languages.

**Note:** See Adding and Maintaining NLS Languages section in *Oracle E-Business Suite Maintenance Guide*.

### Character Sets

You cannot set the APPL_TOP character set. It is automatically set to the same value to what you selected as the db character set.

**Note:** See License Manager in *Oracle E-Business Suite Maintenance Guide*. See also *Migrating an Applications Installation to a New Character Set*.

### Customized Environments

Customized environments require additional attention during an upgrade. The instructions in this guide assume that you have followed the standards for customizing Oracle E-Business Suite as described in the *Oracle E-Business Suite Developer’s Guide* and the *Oracle E-Business Suite User Interface Standards for Forms-based Products*.

To preserve customizations and minimize the impact during the upgrade:

- Follow the Oracle E-Business Suite Developer’s Guide instructions for customizing your system and upgrading your customizations
- Maintain complete documentation for customizations
- Back up customizations before the upgrade
Caution: Customizing any concurrent program definitions, menus, value sets, or other seeded data provided by Oracle E-Business Suite is not supported. The upgrade process overwrites these customizations.

Customized Help Files

The help files in this release are in HTML format, making them easy to modify. You can reapply previously customized help files to your upgraded system if you convert them to HTML. If you don't convert customized help files to HTML and reapply, then it is important that you save the pre-upgrade customized help files as a reference.


Product-specific Considerations

The information in this section applies to specific Applications products in this release. See the Release Content Documents for information about other products that are active in your system.

Note: Appendixes A - D describe changes to Oracle E-Business Suite products in this release. See also Appendix H, "Product Documentation List" for product-specific documentation.

Cross-Product Functionality

Changes to the products described in this section affect many Oracle E-Business Suite products. Prior to the upgrade, ensure that functional specialists have completed their review to avoid unnecessary disruptions.
This chapter covers the following topics:

- Review Upgrade Tasks
- Database and System Administration Tasks
- Application DBA (AD) Tasks (Conditional)
- Applications Technology Tasks
- Customer Relationship Management Tasks
- Financials and Procurement Tasks
- Human Resource Management (HRMS)
- Supply Chain Management Tasks
- Prepare for the Upgrade

**Review Upgrade Tasks**

If you have not already reviewed the information in Business Impact and Functional Changes in Chapter 1, do so before you begin. It is especially important that both the DBA and the application specialists be familiar with the tasks in Appendix as the information that can help reduce system downtime and verify data migration.

**Database and System Administration Tasks**

These generic tasks pertain to all systems. You must complete them prior to the product-specific tasks in this chapter. The steps in this section can be performed on the existing system while it is operational.

**Back up database, Oracle E-Business Suite, and customizations (recommended):**

Make a cold backup of the Oracle E-Business Suite database. You can use it to restore
the database should you encounter problems during the upgrade process.

**Note:** Shut down the database with the NORMAL option. You may not be able to restore it from the backup if you use the IMMEDIATE or ABORT option.

In addition to the database files, back up the APPL_TOP, product customizations, and customized help files (in HTML).

**Note:** The upgrade process does not save customizations. You should copy all your customized files and put them in a safe place so you can reapply the customizations after the upgrade.

**Prepare an upgrade plan for customizations (conditional):**
You may have customized your system for business use. Take note of these important considerations before upgrading custom database objects:

- The *Oracle E-Business Suite Developer’s Guide* contains extensive instructions about naming standards and issues related to upgrading custom database objects. Familiarize yourself with this information before you begin the upgrade.

- Run several test upgrades and track their impact on your custom database objects.

- Rename any custom database objects with Applications prefixes that you have created so that they do not conflict with Oracle object names.

  **Note:** Failure to test the impact on custom database objects before the upgrade can result in a loss of functionality.

At your discretion, and depending on the customizations in your system, you should also perform the following tasks:

1. Preserve the CUSTOM library by making a backup copy of CUSTOM.pll. You can use this copy later in the upgrade process to migrate your CUSTOM library to Release 12.2.

2. If you have customized forms with Oracle Forms 6i, then upgrade them to Oracle Forms 10i after the upgrade.

**Drop event alert triggers in custom schemas (conditional):**
To drop all event alert database triggers in custom schemas, run the alrdtrig.sql script, located in $ALR_TOP/patch/115/sql. Re-create the triggers after the upgrade is complete.
Review sizes of old and new tablespaces (required):

Migrate Existing Objects to New Tablespace Model (recommended):
Oracle E-Business Suite Release 12 environments contain the new Oracle Applications Tablespace Model (OATM). This model is based on database object type rather than product affiliation, making it simpler to manage and requiring far fewer tablespaces and operating system files.

If you previously upgraded your environment from Release 11i to Release 12, then the upgrade process created tablespaces for all new products, configured the database for the new tablespace model, and created new objects. However, it did not automatically migrate your existing objects. If you have not already done so, Oracle strongly recommends that you use the Tablespace Migration Utility to perform this migration now. Note that this utility is not supported for use after you enable Online Patching, so you cannot perform the migration after your environment is upgraded to Release 12.2.

If you choose not to migrate to OATM now, then you must continue to manage your tablespaces separately. For more information, see the Oracle E-Business Suite Setup Guide, Release 12.2.

Application DBA (AD) Tasks (Conditional)
If you are upgrading your E-Business Suite environment from Release 12.0.4 or Release 12.0.6, then you must apply the following AD patch as the very last patch on the Application Tier:

• Patch 11939659:R12.AD.A

Important: If there are any other patches to be applied on your E-Business Suite Release 12.0.4 or Release 12.0.6 environment, then you must complete those patches and then apply AD patch 11939659:R12.AD.A.

Applications Technology Tasks

Oracle E-Business Suite Integrated SOA Gateway:
Oracle E-Business Suite Integrated SOA Gateway enables service generation, deployment, and invocation. If you want to use the product features, then perform the steps documented in Installing Oracle E-Business Suite Integrated SOA Gateway, Release 12.2 (Doc ID: 1311068.1).

In addition, release 12.2 provides an ISG Diagnostics and Designer script allowing
services to be upgraded from Oracle E-Business Suite Release 12.1.X to Release 12.2.

**Note:** Oracle E-Business Suite Integrated SOA Gateway has product dependencies on Oracle SOA Suite and Oracle E-Business Suite Adapter for SOAP based web services. REST based web services do not have this dependency. You are not required to install Oracle SOA Suite if you plan to use only the REST based web services provided by Oracle E-Business Suite Integrated SOA Gateway.

**Oracle XML Gateway:**
In Release 12.2, Oracle XML Gateway Web services are enabled through the Oracle E-Business Suite Integrated SOA Gateway Service Provider and can be viewed from the Integration Repository. If an earlier release of the Oracle XML Gateway Web service feature or Oracle E-Business Suite Integrated SOA Gateway has been leveraged, then install Oracle SOA Suite first, before the upgrade to Release 12.2.


**Oracle Application Object Library:**
Ensure that the GUEST account is valid and active and that the fnd_user USER_ID for the GUEST account is set to a value of '6'.

**Customer Relationship Management Tasks**
Complete these tasks only if you are using Customer Relationship Management products.

**Channel Revenue Management:**
Perform these tasks if you are using Channel Revenue Management.

1. Process all General Ledger Interface data from ChRM tables.

   **Applies to:** Release 12.0.4, 12.0.6, 12.1.1 and 12.1.2

   Run concurrent program 'Transfer to General Ledger' to transfer all accruals and claims interface data from ChRM interface tables to General Ledger. After the Release 12.2 upgrade, these interface tables will be obsolete and replaced by
Preparing for the Upgrade

Subledger Architecture migration-related interface tables.

Financials and Procurement Tasks

Complete this task only for the Financials and Procurement products that are active in your system.

Advanced Collections:
Perform this task only if you are using Oracle Advanced Collections with Strategies.

1. **Strategy Workflow checks**
   Applies to 12.0 and 12.1 release levels.
   Apply the diagnostic scripts patch 13027498:R12.IEX.A when upgrading from R12.0.X and apply 13027498:R12.IEX.B when upgrading from 12.1.X. This patch contains scripts for Collection Strategy Workflow.
   From the Collections Agent responsibility using the user name ‘SYSADMIN’, stop any scheduled Workflow Background Process concurrent program request for the following Item Types:
   - IEXSTRY - IEX: Collection Strategy Work Flow
   - IEXSTFFM - IEX: Strategy Fulfilment Mailer
   - IEXSTRCM - IEX: Strategy Custom Work Flow
   Run the script $IEX_TOP/patch/115/sql/iexswowf.sql to check and clean the strategies running without workflow. This script requires two parameters: FND username and Reponsibility for audit table and logs. For Example, you can run the script using the following:
   - username: SYSADMIN
   - responsibility: Collections Agent
   Run the script $IEX_TOP/patch/115/sql/iexstorg.sql to update Org_ID column in IEX_STRATEGIES table to operate Strategy by Operating unit. There are no parameters to run this script.

Subledger Accounting:
Perform this task if you are using Oracle Subledger Accounting.

1. **Clean up Advance Queues from prior Create Accounting processes before enabling EBR.**
   Applies to 12.0 and 12.1 release levels.
Apply patch 13420532:R12.XLA.A when upgrading from Release 12.0.x and apply Patch 13420532:R12.XLA.B when upgrading from Release 12.1.x to clean up temporary advance queues that were created by prior Create Accounting program processes. Pending Advance Queues of completed Create Accounting processes do not create upgrade issues, but must be cleaned up for EBR.

**Note:** You can perform this pre-upgrade step while the pre-upgrade system is online.

**Human Resource Management (HRMS)**

All custom database objects that are mapped to seeded APIs/Row Handlers must be changed from LONG/LONG RAW to CLOB.

The LONG and LONG RAW data type was obsoleted by the database group in release 8i and was replaced by the CLOB data type. LONG and LONG RAW remain a valid data type only for backward compatibility and have numerous restrictions. Many database features after release 8i do not support the LONG and LONG RAW data type, and interferes with upgrading to new technologies. Specifically, for Online Patching, LONG and LONG RAW columns cannot be referenced in a database trigger. This means that LONG and LONG RAW columns cannot be patched using Online Patching as the solution uses Cross Edition Triggers to upgrade data. Changes to seed data in the RUN edition cannot be propagated to the PATCH edition as Cross Edition Triggers are used to synchronize the changes. Due to this, all database objects/Oracle Forms/JAVA pages/PRO C/API programs have been changed to use CLOB data type that were previously using LONG and LONG RAW data types.

However, Oracle provides implicit conversion between LONG/LONG RAW data types and LOB data types, with one limitation in this conversion. The maximum size of a LOB is 128 terabytes depending on database block size, and the maximum size of a LONG is two gigabytes. If more than two gigabytes of data is assigned to LONG/LONG RAW data types from the CLOB data type, then a VALUE_Error exception will be raised. All of the seed Database Objects/Oracle Forms/JAVA Pages/PRO C code/APIs have been modified to use the CLOB data type and provides more storage. If these new large values are passed to old custom programs that continue to use old LONG/LONG RAW data type and have less storage, then the exception error will be raised.

This enhancement will affect the functionality of User Hook pre-processors, Business Event pre-processors, and Data Pump pre-processors. Oracle suggests that you use the following script to identify procedure/UDF containing LONG parameters, and mapped with seeded APIs/Row Handlers:
SELECT
    package_name,
    object_name,
    argument_name,
    data_type
FROM    all_arguments
WHERE   (package_name,object_name) IN
{  
    SELECT
        call_package,
        call_procedure
    FROM    hr_api_hook_calls
}
AND     data_type = 'LONG';

When all database objects have been identified, change the datatype to CLOB (Refer to the Oracle E-Business Suite Developer’s Guide).

Supply Chain Management Tasks

The tasks in this section are required only if you are using Oracle Supply Chain Management products.

Install Base:
Perform these tasks if you are using Oracle Install Base.

1. Check for Possible Corruption on User-defined Installed Base Transaction SubTypes
   Applies to: Release 12.1
   If you are upgrading from Release 12.1, then check your system for possible corruption on the user-defined Installed Base Transaction SubTypes. If additional Installed Base Transaction SubTypes or changes to the user-defined Installed Base Transaction SubTypes are identified, then you must fix them before upgrading to Release 12.2. For instructions, refer to Generic Datafix For Installed Base Transaction SubTypes Data Corruption Caused by csitxnst.ldt (Doc ID: 1681308.1).

Order Management:
Perform these tasks if you are using Oracle Order Management.

1. Check for the Nullable Hold Entity ID
   Applies to: Release 12.1
   If you are upgrading from release 12.1, then you should check for the Nullable Hold Entity ID and fix it to NOT NULL. Carefully follow the instructions in the readme of Patch 14191792:R12.ONT.B.

Product Hub:
Perform these tasks if you are using Oracle Product Hub.
1. **Using the Packing Hierarchy Structure Type**

   Applies to: Release 12.0

   If you are upgrading from 12.0 and have used Packaging Hierarchy structure type, then note that only the preferred packaging structure from this structure type is migrated over in the upgrade process. If you have defined multiple packaging structures and want to migrate all of them, then consider bringing them into the system by transferring them into other structure types, at which time they will be treated as regular structure types and not Packs.

2. **Backing Up User Defined Attributes Data for Items**

   Applies to: Release 12.0

   Considerable changes have been made to the data model that stores Item user defined attributes in Release 12.2. Upgrade scripts are available to automatically manage these changes. However, if these scripts fail during upgrade, there can be potential loss of data. Oracle recommends that you back up the following tables before you proceed with the upgrade.

   - EGO_MTL_SY_ITEMS_EXT_B
   - EGO_MTL_SY_ITEMS_EXT_TL

   You can discard the backups when the upgrade is completed and the pre-upgrade UDA data for items have been functionally verified. This is required only if you are upgrading from Release 12.0 to Release 12.2.

3. **Checking for Duplicate Records**

   Applies to: Release 12.0 and 12.1

   Run the following query and verify the output:

   ```sql
   SELECT COUNT(1) 
   FROM SYS.ALL_IND_COLUMNS 
   WHERE INDEX_NAME = 'EGO_MTL_SY_ITEMS_EXT_B_U2' 
   AND COLUMN_NAME = 'UNIQUE_VALUE' 
   AND INDEX_OWNER = 'EGO';
   ```

   If the above query returns '0' as the output, then perform the following steps:

   1. Take backup of ego_mtl_sy_items_ext_b table
   2. Refer to Note ID: 953449.1 and run the script provided in the 'Identification Script' column within the 'Solution - Datafix' section to identify duplicate records.

   If there are duplicate records, then run the scripts provided in the 'Fix' column within the 'Solution - Datafix' section for the appropriate base version to delete duplicate records.
Note: You must eliminate duplicate records before upgrading to Release 12.2. If you require help eliminating duplicate records, then contact Oracle Support.

4. Managing Open New Item Requests

 Applies to: Release 12.0

Because there are significant changes to New Item Requests (NIR) between Releases 12.0 and 12.2, all existing NIRs should be closed before the upgrade. For example, close NIRs by changing to either Implemented or Rejected. This is required only if you are upgrading from Release 12.0 to Release 12.2.

Prepare for the Upgrade

1. Gather SYS, Fixed Object and Dictionary Statistics (required)

 Execute all the steps as 'SYSDBA' user.

 1. Gather SYS schema statistics:

     begin
     dbms_stats.gather_schema_stats(
       'SYS',
       options=>'GATHER STALE',
       estimate_percent => DBMS_STATS.AUTO_SAMPLE_SIZE,
       method_opt => 'FOR ALL COLUMNS SIZE AUTO',
       cascade => TRUE);
     end;
    /

 2. Fixed Object and Dictionary Statistics

     These should have been previously gathered, correct and up-to-date on the pre-upgrade environment.

     exec dbms_stats.gather_fixed_objects_stats;
     exec dbms_stats.gather_dictionary_stats;


2. Gather schema statistics (required)

 Applies to: Release 12.0 and 12.1

Schema statistics are gathered by the FND_STATS process, which you can execute by running the Gather Schema Statistics concurrent program.
**Note:** During normal operation, you should gather schema statistics on a regular basis to ensure that the cost-based optimizer can generate optimal SQL execution plans. In preparation for an upgrade, gathering statistics should be one of the final tasks you perform before starting the upgrade downtime: this will ensure that the statistics are current.

From your Release 12 APPL_TOP, perform the following steps:

1. Log in to Oracle E-Business Suite as the System Administrator.

2. Navigate to the Submit Request window (Requests > Run).

3. Submit the Gather Schema Statistics program.

Alternatively, run the following procedure manually:

```sql
FND_STATS.GATHER_SCHEMA_STATISTICS('ALL', 10, :parallel_degree, 'NOBACKUP', NULL, 'LASTRUN', 'GATHER AUTO', 10, 'N');
```

Where: parallel_degree is set to the value of the database initialization (init.ora) parameter parallel_max_servers for your instance.

The parameters for `FND_STATS.GATHER_SCHEMA_STATISTICS` are as follows:

```sql
FND_STATS.GATHER_SCHEMA_STATISTICS (<schema name>, <estimate percent>, <degree of parallelism>, <backup flag>, <restart request ID, if applicable>, <history mode>, <gather options>, <modifications threshold>, <invalidate dependent cursors>);
```

Refer to the Oracle E-Business Suite Maintenance Guide for more information on the Gather Schema Statistics concurrent program and the FND_STATS.GATHER_SCHEMA_STATISTICS procedure.

Set the schema name to ALL to gather statistics for all Oracle E-Business Suite schemas (those with an entry in the FND_PRODUCT_INSTALLATIONS table). In addition to gathering index and table-level statistics, the program gathers column-level histogram statistics for all columns listed in the FND_HISTOGRAM_COLS table.

**Note:** Oracle recommends that you use the 'GATHER AUTO' option, which gathers statistics for objects that have not been previously had statistics collected, or whose rows have changed significantly since the last run. The default is 10%.

Depending on the size and number of changes to your database, gathering schema statistics may take a long time. Using the 'GATHER AUTO' option can reduce the overall time, as it uses an incremental approach.

Customers who gather schema statistics at 10% for all schemas and then again at a higher percentage for specific schemas or tables should initially continue this
approach to avoid performance degradation. Review this process during the performance test phase.

Once the pre-upgrade steps have been completed, consider using the ‘GATHER_AUTO’ option and the DBMS_STATS.AUTO_SAMPLE_SIZE feature (available in Oracle Database 11gR1 and later). The AUTO sample size feature takes data skew into account, and may avoid the need to gather schema statistics at a higher percentage: in addition, it is likely to take the same time as using a manual approach with a percentage between 10-20 percent. When invoking the Gather Statistics concurrent program, Oracle recommends leaving the estimate_percent parameter blank. The program automatically selects the default value for the estimate_percent parameter. If you provide a value, then statistics will be gathered at the specified percentage. If the database version is 11g or higher, then the default value for this parameter is dbms_stats.auto_sample_size. (For previous releases it was set to 10%.)

**Note:** See *Query Optimization in Oracle E-Business Suite Concepts* for more information.

3. **Install JRE on the database tier (conditional)**

   If you are planning to run Rapid Install in Upgrade Mode by using the Use Existing ORACLE HOME option, then you must install JRE in the Database ORACLE_HOME/appsutil as follows:


   **Note:** Do not download the Java SE Development Kit (JDK). To download platform specific JRE and additional information on installation, refer to Using JDK 7.0 Latest Update with Oracle E-Business Suite Release 12.2 (Doc ID 1530033.1).

4. **Reset init.ora parameters (required)**

   Follow the instructions in *Database Initialization Parameters for Oracle E-Business Suite Release 12.2* and reset the init.ora parameters as needed.

5. **Run Rapid Install (required)**

   Applies to: All 12.0 and 12.1 releases

   Use the Rapid Install wizard to lay down the file system and install the new technology stack for your Release 12.2 Oracle E-Business Suite system. The wizard collects configuration parameters and stores them in a configuration file (config.txt) in the Applications file system. When you run Rapid Install, it uses these values to
lay down the file system structure and technology stack components for your configuration. As it runs, it creates a context file (<CONTEXT_NAME>.xml) that contains all the parameters that describe your system. This context file is created and managed by AutoConfig. AutoConfig is a tool that simplifies and standardizes configuration management tasks in an Oracle E-Business Suite environment. A fresh install of Release 12.2 includes AutoConfig as a standard (and required) configuration management tool.

**Note:** Refer to *Oracle E-Business Suite Setup Guide* for more information about AutoConfig, and complete any applicable steps required by AutoConfig.

Follow the instructions in Chapter 1 of *Oracle E-Business Suite Installation Guide: Using Rapid Install* to prepare your environment for the new system. You will be prompted for information about your system such as port specifications, existing and new database node descriptions (including mount points), user names and passwords, product license types, internationalization and language settings, and mount points for other nodes in your system.

**Caution:** Network-attached storage devices (such as NFS-mounted disk volumes) can be used for the stage area. However, you must use the correct mount options to avoid possible installation failure or performance issues. Refer to My Oracle Support Knowledge Document 359515.1, *Mount Options for Oracle Files When Used With NAS Devices*, and Document 1375769.1, *Sharing The Application Tier File System in Oracle E-Business Suite Release 12.2*.

1. Start Rapid Install by typing rapidwiz on the command line. The Welcome screen lists the components that are included in, or supported by, this release of Oracle E-Business Suite. Click Next.


4. In the associated screen flow, enter the parameters required to set up your new environment. Then, run Rapid Install.

   **Note:** *Oracle E-Business Suite Installation Guide: Using Rapid Install* contains complete instructions for running Rapid Install for both new installations and upgrades. Chapter 3 contains the information specific to running an upgrade.

Run Rapid Install with the Configuration option to complete the configuration after...
Important: After completing Rapid Install in Upgrade Mode, in DB Tier's `<CONTEXT_FILE>`, ensure that values of context variables - s_dbhome1, s_dbhome2, s_dbhome3, s_dbhome4, s_archive_dest points to proper data file location where the DBFs are located, and also s_base points to proper location. If not, update the DB Tier `<CONTEXT_FILE>`.

Important: If the APPS user password is not the default, then the rapidwiz cannot be used in silent mode for laying down the Upgrade File System.

6. **Synchronize values of APPLPTMP with UTL_FILE_DIR for PL/SQL based Concurrent Requests (required)**

   Concurrent processing (CP) may run PL/SQL (inside of the database) that creates output and log files using the utl_file package. On all CP nodes, ensure that the $APPLPTMP environment variable is set to the first directory listed in the UTL_FILE_DIR parameter from the database init.ora. If you use a RAC database, then $APPLPTMP should point to a directory on a shared file system visible to all the RAC nodes. This ensures that CP can locate the output and log files created from PL/SQL.

7. **Perform a system backup**

   Applies to: All 12.0 and 12.1 releases

   Make a cold backup of the Oracle E-Business Suite database. If you encounter problems during the upgrade process, you can use this backup to restore your system to the same state as before you began the upgrade.

   **Note:** Shut down with the NORMAL option. You may not be able to restore the database from the backup if you use the IMMEDIATE or ABORT option.

8. **Migrate or Upgrade Your Database to Oracle 11g Release 2 (11.2.0.4) or higher (required)**

   Applies to: All 12.0 and 12.1 releases

   If you have not already done so, you can upgrade your production database to 11g Release 2 (11.2.0.4) or higher now, before the upgrade downtime. Follow the instructions in *Database Preparation Guidelines for an Oracle E-Business Suite Release 12.2 Upgrade* (Doc ID: 1349240.1).
Note: If you are upgrading to 11gR2 or 12cR1 from 10g or 9i, then you MUST set the parameter sec_case_sensitive_logon as follows:

- For Release 12.0+ based environments, the sec_case_sensitive_logon must be FALSE for both 11204 & 12c. In addition, for 12c, the SQLNET. ALLOWED_LOGON_VERSION_SERVER = 8 must be present in sqlnet_ifile.ora

- For Release 12.1+ based environments (both 11204 & 12c), customers have a choice to set it as either TRUE or FALSE. If true, then you must apply an additional patch 12964564 and follow instructions in Patch 12964564:R12.FND.B - Enabling the Oracle Database 11g Case-Sensitive Password Feature for Oracle E-Business Suite Release 12.1.1+ (Doc ID: 1581584.1).

In addition for 12c, depending on the value of True/False of this parameter, the sqlnet_ifile.ora value for SQLNET. ALLOWED_LOGON_VERSION_SERVER will change as follows:

- If FALSE, then value = 8
- If TRUE, then value = 10
Upgrading to Release 12.2

This chapter covers the following topics:

- Perform the Upgrade
- Finish the Upgrade

Perform the Upgrade

This section describes the tasks required to initiate the upgrade process. All the tasks must be performed during the upgrade downtime. The following table provides a checklist of the tasks required in this chapter.

**Important:** After laying down the File System using Rapid Install, do not change the password for any products. Doing so may result in the following error: 'ORA-01017: invalid username/password; logon denied occurred while executing the SQL statement: CONNECT JTF/*****'

If the password for a product is changed, then FNDCPASS should be run to revert the password to the default value. Adpatch can be resumed after the password is restored to the original value.

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**Important:** You must turn off the Database Vault before upgrading to 12.2.0. After enabling EBR+upgrade to 12.2.x, re-enable the Database Vault.

1. **Disable AOL Audit Trail (conditional)**

   If you use the Oracle Applications Object Library Audit Trail feature, then you must disable it before the upgrade.

   From the System Administrator responsibility under the R12.0 or 12.1 APPL_TOP, navigate to Security > Audit Trail > Groups. In the Audit Groups window, set the Group State field to Disable - Prepare for Archive for each audit group defined. Run the Audit Trail Update Tables report from the Submit Requests window (Requests > Run).

   If you plan to re-enable auditing after the upgrade, then archive and purge the shadow tables now. Data changes made after implementing this step are not audited.

   **Note:** See *Audit Trail in Oracle E-Business Suite Security Guide.*
2. **Shut down application tier listeners and concurrent managers (required)**

   Navigate to Concurrent > Requests. In the Find Requests window, select All my requests. Click Find, and click Hold Pending requests as necessary. Then, as System Administrator, choose Administer Concurrent Managers. Navigate to the Control field and select Deactivate.

   Shut down all application tier services including Concurrent Managers using the adstpall script. Do this from your existing Release 12 E-Business Suite instance.  
   
   **Note:** If you want to isolate post-upgrade concurrent programs to a separate manager queue, then refer to Managing Concurrent Processes, page E-1 appendix of this guide.

3. **Update init.ora with upgrade parameters (required)**

   Initialization parameters required at each stage of an upgrade may vary depending on when you upgrade your database. Set the appropriate parameters now. If your processes and sessions values in the init.ora file is the default values provided by the E-Business installation of 300 and 600, then you should consider doubling these during the upgrade process to avoid connection issues.

   **Note:** See Database Initialization Parameters in Chapter 1, "Planning for an Upgrade" for specific parameters. See also Database Initialization Parameters for Oracle Applications Release 12.2.

4. **Set FAILED_LOGIN_ATTEMPTS to UNLIMITED for Oracle E-Business Suite schema**

   The database provides parameters to enforce password management policies. However, some of the database password policy parameters may lock out the E-Business Suite schema. Therefore, ensure that FAILED_LOGIN_ATTEMPTS is set to 'UNLIMITED' for database profiles associated with Oracle E-Business Suite schema. For more details, refer to Secure Configuration Guide for Oracle E-Business Suite Release 12 (Doc ID 403537.1).

5. **Disable custom triggers, constraints, indexes, business events, and VPD (conditional)**

   Disable custom triggers or constraints on Oracle E-Business Suite tables. Re-enable these triggers after the upgrade. If you have custom indexes on Applications tables, then determine whether they can affect performance during the upgrade, and drop them if necessary. If you are not sure, then it is best to drop the indexes and add them after the upgrade, if the new release has not created a similar index.

6. **Back up the database (recommended)**

   Make a cold backup of the Oracle E-Business Suite database. If you encounter
problems during the upgrade process, you can use this backup to restore your system to the same state as before you began the upgrade.

**Note:** Shut down with the NORMAL option. You may not be able to restore the database from the backup if you use the IMMEDIATE or ABORT option.

7. **Ensure that Maintenance Mode is enabled (required)**

   Maintenance Mode restricts logins and the type of operations that the system can perform. Ensure that Maintenance Mode is enabled before you continue.

   1. Source the applications run file system environment file as found in the fs1 file system appl_top.

   2. From the AD Administration Main Menu, choose the Change Maintenance Mode option.

   3. The Change Maintenance Mode menu displays the current Maintenance Mode status at the top of the page. The status should be Disabled at this point.

   4. Select Option 1, Enable Maintenance Mode.

      **Note:** See *Oracle E-Business Suite Maintenance Guide* for information on Maintenance Mode.

8. **Apply AD 12.2 upgrade driver (required)**

   Download and unzip the AD Upgrade Patch for 12.2 (patch 10117518). Follow the instructions in the patch readme to use AutoPatch to run it from the 12.2 Run File System.

   **Important:** AD Upgrade Patch for 12.2 (patch 10117518) patch readme contains information about the latest Consolidated Upgrade Patch (CUP) for AD. You must follow the patch 10117518 readme and apply it after merging with the latest AD Consolidated Upgrade Patch (CUP), as instructed in the readme.

   **Caution:** Ensure that the environment file from the 12.2 RUN File System is sourced prior to applying this patch.

9. **Apply Consolidated Upgrade Patch and Run the 12.2.0 Upgrade (required)**

   The Consolidated Upgrade Patch (CUP) for Release 12.2.0 combines critical
upgrade error corrections and upgrade performance improvements from Release 11i/12.0/12.1 into a consolidated suite-wide patch.

**Action:** Refer to *Oracle E-Business Suite Release Notes, Release 12.2* (Doc ID: 1320300.1) for the latest Consolidated Upgrade Patch and Pre-install patches.

**Note:** This patch is only intended for upgrade customers who are upgrading to Release 12.2.0. If you are already at Release 12.2.0 or beyond, do NOT apply this patch.

1. Prerequisite: Apply the AD Upgrade Patch for Release 12.2 by merging it with the latest Consolidated Upgrade Patch (CUP) for AD.
   - The AD Upgrade Patch for Release 12.2 readme contains information about the latest Consolidated Upgrade Patch (CUP) for AD.
   - You must follow the Patch readme and apply it by merging it with the latest Consolidated Upgrade Patch for AD, along with any other patches mentioned in the Readme, as instructed in the readme and by referring to the Upgrade Guides.

2. Apply the Consolidated Upgrade Patch (CUP) for Release 12.2.0 in pre-installation mode on the Run Edition File System.
   - **Note:** Before applying the patch for the latest CUP in pre-installation mode:
     - If you have applied any other patch previously in pre-installation mode and do not intend to merge it with 12.2.0 upgrade driver u10124646.drv, clean up the directory `<APPL_TOP>/admin/<TWO_TASK>/preinstall` on run file system after taking the backup of the current directory.

   $ adpatch preinstall=y
   - Apply the pre-upgrade patches that were released after the Consolidated Upgrade Patch.
     - Refer to My Oracle Support Knowledge Document 1448102.2 for the Oracle E-Business Suite Release 12.2 Pre-install Patches Report; it provides a list of essential patches that you must apply in pre-install mode before upgrading from Release 11i/12.0/12.1 to Release 12.2. Follow the recommendations within My Oracle Support Knowledge Document 1448102.2 and apply the additional pre-install patches.
Individual pre-install patches that are listed in the Oracle E-Business Suite Release 12.2 Pre-install Patches Report can be merged with the Consolidated Upgrade Patch and applied together.

3. Merge the patch drivers in $APPL_TOP/admin/$TWO_TASK/preinstall directory with the 12.2.0 upgrade driver $AU_TOP/patch/115/driver/u10124646.drv.

   Note: All of the patch driver files located under $APPL_TOP/admin/$TWO_TASK/preinstall are merged with the 12.2.0 upgrade driver $AU_TOP/patch/115/driver/u10124646.drv. Therefore, carefully evaluate the content of the directory - $APPL_TOP/admin/$TWO_TASK/preinstall and retain only those patch drivers including u22742071.drv; it is intended to be merged with 12.2.0 upgrade driver - u10124646.drv.

Merging patch drivers in run file system's $APPL_TOP/admin/$TWO_TASK/preinstall with $AU_TOP/patch/115/driver/u10124646.drv:

   • Change directory to $AU_TOP/patch/115/driver
     $ cd $AU_TOP/patch/115/driver
     $ admrgpch -d . -preinstall -master u10124646.drv

     Note: The default merged driver by name u_merged.drv is then created in the destination directory that is specified.

4. Apply the newly merged 12.2.0 upgrade driver (For example, - $AU_TOP/patch/115/driver/u_merged.drv) to the Run File System with the following command:

   $ adpatch options=nocopyportion,nogenerateportion

   Important: None of the application tier services should be started until you upgrade to the certified release update pack for Oracle E-Business Suite Release 12.2.

10. Disable Maintenance Mode (required)

    Maintenance mode controls the system downtime period by managing user logins. To disable maintenance mode, use the Change Maintenance Mode menu in AD Administration.
Note: Once the system is enabled for online patching, the Maintenance Mode option is not available.

1. From the AD Administration Main Menu, choose the Change Maintenance Mode option.

2. The Change Maintenance Mode menu displays the current Maintenance Mode status at the top of the screen. It should be Enabled.

3. Select Option 2, Disable Maintenance Mode.

Note: See Oracle E-Business Suite Maintenance Guide for information on the "hotpatch" method of applying patches when Maintenance Mode is disabled.

11. Back up Oracle E-Business Suite (recommended)

Perform a full Oracle E-Business Suite backup of the application and database.

Finish the Upgrade

You must complete all the tasks in this section to finish the upgrade. All the tasks must be completed during system downtime on the Release 12.2 E-Business Suite instance.

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1. **Configure Release 12.2 E-Business Suite instance (required).**

When you ran Rapid Install in the Prepare for the Upgrade section of Chapter 2, it created and stored an instance-specific context by replacing system variables you entered on the wizard screens with the specific values you saved in the configuration file (config.txt). At this point in the upgrade, point Rapid Install to the
Application Tier context file. Rapid Install (using AutoConfig) updates your system configuration using the values it finds in the context file.

1. **Update the RDBMS ORACLE_HOME file system with AutoConfig and Clone files (conditional).**

   **Note:** If you have installed 12.1.0.2 Database ORACLE_HOME using the latest StartCD, then skip this step.

   On the application tier (as the APPLMGR user), log on to the APPL_TOP environment (source the environment file) and run this perl script to create appsutil.zip in <INST_TOP>/admin/out. Source the applications run file system environment file as found in the fs1 file system appl_top.

   ```bash
   perl <AD_TOP>/bin/admkappsutil.pl
   ```

   On the database tier (as the ORACLE user), copy or FTP the appsutil.zip file to the <RDBMS ORACLE_HOME> and unzip the file. Change directory to RDBMS Oracle Home as follows:

   ```bash
   cd <RDBMS ORACLE_HOME>
   ```

   Unzip the file with the following command:

   ```bash
   unzip -o appsutil.zip
   ```

2. **Install JRE on the database tier to ensure that the application tier and the database tier match (conditional).**

   If you have installed JRE on Database Tier (see below) before running Rapid Install in Upgrade mode by using ‘Use Existing ORACLE_HOME’ as described in *Preparing for the Upgrade*, then install JRE on the database tier. If you have used ORACLE HOME installed by Rapid Install, then skip this step.

   Download the latest JRE 7 Update. For optimum stability, performance, scalability, and OS vendor support, use the latest available update of JRE for the Oracle E-Business Suite database tier.

   **Note:** Do not download the Java SE Development Kit (JDK). To download platform specific JRE and additional information on installation, refer to *Using JDK 7.0 Latest Update with Oracle E-Business Suite Release 12.2* (Doc ID: 1530033.1).

3. **Create the Context Name directory in the RDBMS oracle home.**

   Copy listener.ora and tnsnames.ora from the $ORACLE_HOME/network/admin directory to the $ORACLE_HOME/network/admin/<CONTEXT_NAME> directory.
Note: Verify that these files were correctly generated through autoconfig by checking the timestamp from the last autoconfig run, ensuring that they were properly instantiated. For example, for the listener.ora, check that there are correct SID references that came from the %s_db_listener% value in the $CONTEXT_FILE.

4. Set and export the following environment variables
   - export ORACLE_HOME=<RDBMS_ORACLE_HOME>
   - export LD_LIBRARY_PATH =
     $ORACLE_HOME/lib:$ORACLE_HOME/ctx/lib
   - export ORACLE_SID = <instance name for current database node>
   - export TNS_ADMIN =
     $ORACLE_HOME/network/admin/<CONTEXT_NAME>

UNIX:
   - PATH = $ORACLE_HOME/bin: $ORACLE_HOME/perl/bin:/usr/bin:
     /usr/sbin:$ORACLE_HOME/appsutil/jre/bin:/usr/bin/X11:
     /usr/local/bin:$PATH
   - PERL5LIB=$ORACLE_HOME/perl/lib/[perl
     version]:$ORACLE_HOME/perl/lib/site_perl/[perl
     version]:$ORACLE_HOME/appsutil/perl

Windows:
   - PATH=%ORACLE_HOME%/perl/bin;%PATH% (for Windows)
   - PERL5LIB=%ORACLE_HOME%/perl\lib;%ORACLE_HOME%\
     \perl\lib\site_perl\[perl version]\%ORACLE_HOME%\appsutil\perl

5. Generate a new database context file as follows:
   Note: This step applies only to customers using their existing RDBMS home during the upgrade.

UNIX:
   cd <RDBMS ORACLE_HOME>/appsutil/bin
   perl adbldxml.pl
Windows:

cd <RDBMS ORACLE_HOME>/appsutil/bin
perl adbldxml.pl

6. Clean up old node information (required)

1. Run the following statement to clean up old nodes as well as CONTEXT_FILES in the FND_OAM_CONTEXT_FILES table:

   exec fnd_conc_clone.setup_clean ;

   **Note:** fnd_conc_clone.setup_clean cleans all node information including primary and secondary nodes for all concurrent managers. If you are running a multi-node system with Concurrent Managers defined on multiple nodes, then you must process that setup as part of the post-upgrade steps after services are started.

7. Synchronize values of APPLPTMP with UTL_FILE_DIR for PL/SQL based Concurrent Requests (required).

Concurrent Processing (CP) may run PL/SQL (inside of the database) that creates output and log files using the utl_file package. On all CP nodes, ensure that the $APPLPTMP environment variable on both the File Systems is set to the first directory listed in the UTL_FILE_DIR parameter from the database’s init.ora. If you use a RAC database, then $APPLPTMP should point to a directory on a shared file system visible to all the RAC nodes. This ensures that CP can locate the output and log files created from PL/SQL.

8. Run AutoConfig on the database tier nodes.

For Database version Oracle 12c Release 1 (12.1.0.2):

UNIX:

<RDBMS ORACLE_HOME>/appsutil/bin/adconfig.sh contextfile=<context file created in step 5>

Windows:

<RDBMS ORACLE_HOME>/appsutil/bin/adconfig.cmd contextfile=<context file created in step 5>

For Database version Oracle 11g Release 2 (11.2.0.4):

If your database version is 11.2.0.4, then execute adconfig.pl after setting PERL5LIB as described in step 4 above.

perl <RDBMS ORACLE_HOME>/appsutil/bin/adconfig.pl contextfile=<context file created in step 5>
9. **Source the Run filesystem environment file.**

10. **Drop table ADX_PRE_AUTOCONFIG from APPS schema.**
    
    - Prior to running Rapid Install to configure Release 12.2 E-Business Suite instance, check if table - ADX_PRE_AUTOCONFIG exists in APPS schema:
      
      ```
      select object_name, object_type, owner, status from dba_objects where upper(object_name)='ADX_PRE_AUTOCONFIG' and object_type='TABLE' and upper(owner)='APPS';
      ```
      
      **Execute the following commands to drop table ADX_PRE_AUTOCONFIG from APPS schema:**
      
      Note: It will be recreated during autoconfig with APPLSYS schema.
      
      1. cd <AD_TOP>/patch/115/sql
      2. sqlplus APPS/<APPS Schema password> @txkDropAdxPreAutoConfig.sql

11. **Run Rapid Install to configure the Release 12.2 E-Business Suite environment.**
    
    You must run Rapid Install a second time to complete the configuration using Run File System context file.
    
    In the Rapid Install wizard, select *Upgrade to Oracle E-Business Suite Release 12.2.0* and then select the option *Configure Upgraded Release 12.2.0 Instance.*
    
    **Note:** For configuration, refer to *Oracle E-Business Installation Guide: Using Rapid Install, Release 12.2.*
    
    **Important:** None of the Application tier services should be up until you upgrade to the latest Oracle E-Business Suite Release Update Pack for Release 12.2 as described in the following section. Only the Weblogic AdminServer (which in turn brings up NodeManager) can be brought up as part of applying the latest AD and TXK Release Update Packs (as mentioned in its Readme document) when directed in the chapter - ‘Post Upgrade Tasks’.

2. **Upgrade considerations for Add-on Localization products (conditional).**
    
    If you have been using Add-on Localizations products (CLE, CLL, CLA, or CLJ),
then you must review the Add-on Localizations - Upgrade Consideration documents on My Oracle Support for upgrade steps and tasks to be completed before EBR enablement. See Add-on Localizations - Upgrade Consideration (Doc ID: 1491965.1)

3. **Integrate custom objects and schemas (conditional).**

   If you previously created custom objects or have custom schemas that must be tightly integrated with Oracle E-Business Suite, then follow the steps in Oracle E-Business Suite Developer’s Guide to reintegrate these customizations with the APPS schema.

   This release uses Invoker Rights for most PL/SQL packages. Executing these packages from custom schemas may require additional grants from, and synonyms to, APPS schema objects. Oracle recommends that you explicitly declare Invoker Rights or Definer Rights for custom PL/SQL packages. See the PL/SQL User’s Guide and Reference for more information.

   Custom database objects must follow the naming standards for custom object names to avoid conflict with Oracle E-Business Suite.

   **Caution:** When naming database objects, use XX as a part of the short name. For example, you might define the custom application to use the short name XXGL, and database objects to begin with an XXGL_ prefix.

   **Note:** See Defining your Custom Applications in the Oracle E-Business Suite Developer’s Guide.

4. **Re-enable custom triggers, constraints, and indexes (conditional).**

   During the upgrade, custom triggers or constraints may have been modified. If you disabled these triggers and constraints, then identify any data updates that must be made before you re-enable them.

   If you dropped any custom indexes, then review the new data model to determine if the index is necessary before you redefine it.
Oracle E-Business Suite Online Patching

This chapter covers the following topics:

- Overview
- Enabling Online Patching
- Database Initialization Parameters

Overview

Oracle E-Business Suite Release 12.2 introduces Online Patching, a new feature that greatly reduces the downtime that was needed in previous releases for application of Release Update Packs (RUPs), Critical Patch Updates (CPUs), and other patches and bug fixes of various kinds.

Key Features

- In Release 12.2, all patching operations are carried out while the applications are in use and users are online.

- Patching is performed using the new adop (AD Online Patching) utility.

- A short period of downtime is required, but this amounts to little more than a restart of the services: the time the applications are unavailable is measured in minutes rather than hours, and this can be specified to be at the most convenient time.

  **Note:** The classic patching model is designed to minimize downtime by running as fast as possible, using whatever resources are needed. In contrast, the online patching model is designed to minimize downtime by allowing patching operations to be performed while users remain on the system.

Principles
In essence, online patching is performed as follows:

1. A copy is made of the running system.
2. Patches are applied to the copy while users continue to access the running system.
3. Transparently to users, the copy becomes the new running system.
4. What was the original running system (now obsolete) is deleted.

This introduces the concept of a *patching cycle* that consists of several phases, in contrast to the model used in previous releases. These phases are denoted prepare, apply, finalize, cutover, and cleanup.

**Note:** For more information about online patching principles, see *Oracle E-Business Suite Concepts*.

**Implementation**

Any mechanism that uses a copy of the running application must take into account that an Oracle E-Business Suite application comprises both code and data, stored in the file system and database.

The file system is the easier of the two to cater for, simply requiring an additional copy to be created and maintained. The resulting *dual file system* consists of one file system that is used by the running system and another one that is either currently being patched, or (as will be the case for most of the time) standing ready to be patched. The two file systems swap roles at the end of each *patching cycle*, with the transition between them being managed by AutoConfig.

Creating a copy of the database portion of the running applications system is more complex. It has been accomplished by taking advantage of the Oracle Database 11g R2 *Edition-Based Redefinition* (EBR) feature. This allows an application to efficiently store multiple copies (*editions*) of its application definition in the same database, and thereby enables online upgrade of the database tier.

The database patch edition only comes into existence during a patching cycle, and becomes the new run edition at end of the cycle. The former database run edition (the old edition) and the obsolete objects it contains are discarded at the end of a patching cycle, and the space reclaimed during the cleanup phase.

**Tools**

Patching is performed by running the new *adop* (AD online patching) tool. This tool invokes the adpatch utility that was run directly in previous releases of Oracle E-Business Suite.

**Warning:** Running adpatch directly is not supported in an online patching environment, except under explicit instruction from Oracle.
The adop tool orchestrates the entire patching cycle, and can be used to run individual phases as required.

Note: For full details of adop features and options, refer to the Patching section of Oracle E-Business Suite Maintenance Guide.

Enabling Online Patching

Complete the following steps to enable online patching after the upgrade has finished:

1. **Verify the database version**
   Oracle E-Business Suite Release 12.2 Online Patching requires the database to be upgraded to version 11.2.0.4 or higher. Ensure that the database upgrade was completed properly and without errors.

2. **Ensure that the required Database patches for Release 12.2 have been applied**
   Review the Database Preparation Guidelines for Release 12.2 and ensure that all patches listed are installed in your database. Do not proceed with the enabling online patching process if all patches have not been installed. Refer to Database Preparation Guidelines for an E-Business Suite Release 12.2 Upgrade (Doc ID: 1349240.1).

3. **Apply the latest Oracle E-Business Suite Online Patching Readiness and GSCC Report Patch**
   **Action:** Before you proceed with the following steps, you must apply the Oracle E-Business Suite Online Patching Readiness and GSCC Report Patch (Consolidate Standalone Readiness Report Patch) applicable for Release 12.2 and higher by referring to Using the Online Patching Readiness Report in Oracle E-Business Suite Release 12.2 (Doc ID: 1531121.1).

   **Important:** As part of planning and preparation, the Oracle E-Business Suite Online Patching Readiness and GSCC Report patch corresponding to your existing Oracle E-Business suite instance must be applied using adpatch. For example, if you are at the Oracle E-Business suite Release 12.1.3 level, then you must apply the patch marked for Release 12.1.

4. **Run the Online Patching Enablement - Readiness Reports**
   Refer to Using the Online Patching Readiness Report in Oracle E-Business Suite Release 12.2 (Doc ID 1531121.1) for instructions on how to download these utilities.

   You must run the following utility from the application tier APPL_TOP. It reports
EBR violations that include objects not complying with the EBR rule about Non-Editioned Objects (data storage objects such as Tables and Materialized Views), and referencing editioned objects (code objects such as: Packages, Triggers, Object Types, and so on). This report also lists several naming standard violations that must be fixed prior to applying the online patching enablement patch.

1. Source the environment file of current APPL_TOP

**UNIX**

```bash
$ . ./<APPL_TOP>/APPS<CONTEXT_NAME>.env
```

**Windows**

```bash
C:\> <APPL_TOP>\envshell<CONTEXT_NAME>.cmd
```

**Note:** The subsequent steps assume that you are running in the same session which was initialized with this environment file. If you need additional operating system level sessions, ensure that you initialize the environment with this same environment file.

2. Create the online patching log file location and set it as the current directory:

```bash
mkdir $LOG_HOME/appl/op
cd $LOG_HOME/appl/op
```

3. Run the following Readiness reports:

   - **ADZDPSUM.sql** - Provides a summary of the schemas that will be editioned and also schemas with objects that depend on E-Business Suite code that is recommended to be editioned. You can register these schemas with the application by running the commands that will be listed in the last section of this report. Oracle recommends that you run this report again after the custom schemas are registered with the application. You should run ADZDPSUM.sql repeatedly to handle dependent schemas until no further EBR violations are reported.

      **Note:** Enter the system password when prompted. You can ignore APPS_NE, and ODM schemas which may appear in section 2 of the report.

      ```sql
      sqlplus system @$AD_TOP/sql/ADZDPSUM.sql
      mv adzdpsum.txt adzdpsum_pre_dbprep.txt
      ```

   - **ADZDPMAN.sql** - Lists objects with different categories of violations to EBR rules that must be fixed prior to running the enablement process to avoid errors during this process. Oracle recommends that you run this report after all custom schemas are registered with the application.

      ```sql
      sqlplus system @$AD_TOP/sql/ADZDPMAN.sql
      ```
according to instructions in the above report ADZDPSUM.sql.

**Note:** Enter the system password when prompted.

```
sqlplus system @$AD_TOP/sql/ADZDPMAN.sql
mv adzdpman.txt adzdpman_pre_dbprep.txt
```

- **ADZDPAUT.sql** - This report lists all the objects with violations to the EBR rules that will be fixed automatically from the enablement process. This report is provided for information purposes and no action should be taken from this report.

  **Note:** Enter the system password when prompted.

```
sqlplus system @$AD_TOP/sql/ADZDPAUT.sql
mv adzdpaut.txt adzdpaut_pre_dbprep.txt
```

5. **Fix Violations Listed in the Online Patching Readiness Report that Require Manual Intervention**

   The Online Patching Readiness Report contains sections with different violation types.

   1. Review all sections listed from the ADZDPMAN.sql report. Follow instructions in each section to fix violations.

      **Note:** Many violations in the Readiness report can be automatically fixed by registering your custom schemas. Review the last section of the Summary Readiness Report (ADZDPSUM.sql) for sample commands on how to register your custom schemas.

      The following schema should NOT be registered:
      - SYS
      - SYSTEM
      - CTXSYS

      Any dependency between these schemas and Editioned Objects is a coding standards violation and must be fixed manually.

   2. Oracle recommends that you perform the chosen fix by customizing template file $AD_TOP/sql/ADZDPCUST.sql
3. Repeat the Run the Online Patching Enablement - Readiness Report step above until all violations have been addressed.

6. Verify database tablespace free space

The Edition-Based Redefinition feature of Oracle Database 11gR2 requires additional space for the dictionary tables that are used to manage editioned objects.

1. Initialize the Run File System environment:

   source <RUN APPL_TOP>/<Instance ID>_<hostname>.env

2. Set the HOSTNAME environment variable before executing the online patching tool adop.
   - Check to ensure the environment variable HOSTNAME is set by running the following:
     
     $ echo $HOSTNAME

   - If the HOSTNAME environment variable is not set, then run the following:

     export HOSTNAME=<your-hostname-without-domain>

     **Note:** Repeat the first step to ensure the environment variable it set to the correct hostname.

   - If the hostname is set but has the domain, then reset it without the domain.

     For example:

     echo $HOSTNAME
     apcappsx2.au.oracle.com
     export HOSTNAME=apcappsx2

3. Run the following report to retrieve the current tablespace free space:

   perl $AD_TOP/bin/adzdreport.pl apps

   1. Select option 3 - 'Other Generic Reports'

   2. Select the next option - 'Free Space in Important Tablespaces'

   Enter the password when prompted.

4. Ensure the following:
   - SYSTEM Tablespace: has a minimum of 25 GB of free space
   - APPS_TS_SEED Tablespace: has a minimum of 5 GB of free space

   APPS_TS_SEED is used to host all tables that have been registered as seed tables and that require seed data storage infrastructure.
• Add necessary space to the tablespaces if they do not contain the required free space. Refer to *Altering and Maintaining Tablespaces* in *Oracle Database Administrator’s Guide* for details.

7. **Run the Online Patching Enablement - Status Report**

   This report provides an overall status of the enabling online patching process. You can run it before, during, and after the enablement patch is applied. At this stage, you will receive report results before you enable online patching.

   1. Set the current directory to $LOG_HOME/appl/op:
      ```
      cd $LOG_HOME/appl/op
      ```

   2. Run the report using the following command. Ensure that you verify any invalid objects at this stage. Take special note to ensure that all online patching objects (objects that match the pattern ‘AD_ZD%’) are valid:
      ```
      sqlplus <apps username> @$AD_TOP/sql/ADZDEXRPT.sql
      ```
      **Note:** Enter the apps password when prompted.

   3. Save the output as pre_dbprep for future reference, such as:
      ```
      mv adzdexrpt.txt adzdexrpt_pre_dbprep.txt
      ```

8. **Ensure that all middle-tier E-Business Suite services are shut down**

   Verify that all middle-tier E-Business Suite services are shut down prior to applying the Online Patching Enablement patch.

   **Caution:** None of the application tier services should be up until you upgrade to the latest Oracle E-Business Suite Release Update Pack for Release 12.2. Refer to the *Post-Upgrade Tasks* section in this guide.

9. **Download and apply the Online Patching Enablement patch**

   Download and apply the Online Patching Enablement patch: 13543062:R12.AD.C. Use Autopatch in hotpatch mode to apply the patch (adpatch options=hotpatch, forceapply).

   **Important:** While applying the Online Enablement patch, you may receive the following error: ‘Attention: Adpatch should no longer be used to apply patches. Please use ADOP tool for applying patches.’ If you receive this error, then you must use adop in hotpatch mode to apply the enablement patch.
Monitor the Online Patching Enablement patch application.

The enablement patch application may take several hours to finish. You can monitor its progress at any time by running the DDL Status Report (ADZDSHOWDDLS.sql) as follows:

```
sqlplus <apps Username> @$AD_TOP/sql/ADZDSHOWDDLS.sql
```

This report lists a count of the DDL statements that are required to EBR enable your environment. The report is organized by outcome of execution: 'Successfully Executed', 'Not Executed', and 'Failed Execution'. At the end of the patch application the report should have a zero count in the sections: 'Not Executed' and 'Failed Execution'. If the report contains 'Not Executed' and 'Failed Execution' items, then report these failures to Oracle Support. You will be asked to provide the output from the report, the patch log and all worker logs, and the online patching enablement status report output. If there is any worker failure during the Online Enablement patch, you should not ignore or skip the failed error. The issue should be addressed before restarting the worker. Ignoring or skipping the error can cause database corruption.

**Note:** In addition to the above outcomes, some DDL statements may complete with a 'Warning' status.

10. Compile Invalid Objects (if any)

Connect to sqlplus as 'apps' and run the following:

```
exec sys.utl_recomp.recomp_parallel
```

11. Re-run the Online Patching Enablement Status Report after the Online Patching Enablement patch has been applied

1. Set the current directory to $LOG_HOME/appl/op:

   ```
cd $LOG_HOME/appl/op
```

2. Run the Status Report immediately after the enablement patch completes:

   ```
sqlplus <Apps Username> @$AD_TOP/sql/ADZDEXRPT.sql
```

   **Note:** You must provide the APPS schema password when prompted.

The purpose of running this report at this stage is to identify and fix any errors that occurred during the enablement process.

**Important:** You must fix errors listed by this report. Failure to comply may result in unexpected failures during future patching cycles.
12. Re-run the Online Patching Enablement Readiness Report after the Online Patching Enablement patch has been applied

1. Set the current directory to $LOG_HOME/appl/op:
   cd $LOG_HOME/appl/op

2. Run the Readiness Report after the enablement patch completes:
   sqlplus system @$AD_TOP/sql/ADZDPSUM.sql
   Note: You must provide the SYSTEM schema password when prompted.

   mv adzdpsum.txt adzdpsum_post_dbprep.txt
   sqlplus system @$AD_TOP/sql/ADZDPMAN.sql
   mv adzdpman.txt adzdpman_post_dbprep.txt
   sqlplus system @$AD_TOP/sql/ADZDPAUT.sql
   mv adzdpaut.txt adzdpaut_post_dbprep.txt

   The purpose of running this report at this stage is to ensure that all EBR violations that could have appeared before enabling the online patching feature are fixed.

13. Run the Online Patching Database Compliance Checker report to check for coding standards violations

1. Set the current directory to $LOG_HOME/appl/op:
   cd $LOG_HOME/appl/op

2. Run the Online Patching Database Compliance Checker report to check for online patching database objects standards violations:
   sqlplus <Apps Username> @$AD_TOP/sql/ADZDDBCC.sql

   This utility reports all violations to the Online Patching Development Standards. Refer to Database Object Development Standards for Online Patching in Oracle E-Business Suite Developer’s Guide. All Oracle E-Business Suite violations are fixed by the 12.2 upgrade. You must fix any object listed in this report that is part of your custom code. If you do not fix the violation, then you cannot leverage the online patching infrastructure to patch the objects listed in this report.

Database Initialization Parameters

Oracle E-Business Suite Release 12.2 introduces a new database service called ebs_patch that supports online patching. The 'service_names' parameter specifies one or more names by which users can connect to an environment. The environment registers its service names with the listener. When a user requests a service, the listener determines which environments offer the requested service, and then routes the user to the most appropriate environment.
For example:

```
service_names=%s_dbSid%,ebs_patch
```

The 'recyclebin' parameter must be turned off to allow the cleanup phase of the online patching cycle to be performed without having to connect as SYS. This feature may still be used at other times.

For example:

```
recyclebin=off
```

If the _SYSTEM_TRIG_ENABLED parameter is set to false, then system triggers are not processed. The post Online Patching Enablement parameter must be set to true.

```
_SYSTEM_TRIG_ENABLED=true
```

**Note:** The parameters described in this section apply to Oracle E-Business Suite Release 12.2. For details, refer to Database Initialization Parameters for Oracle E-Business Suite Release 12 (Doc ID: 396009.1).
This chapter covers the following topics:

- Review Post-upgrade Tasks
- Apply the Latest AD and TXK for Release 12.2
- Applications Technology Tasks
- Financials and Procurement Tasks
- Channel Revenue Management Tasks
- Human Resources Tasks
- Projects Tasks
- Oracle Fusion Project Management and E-Business Suite Projects Coexistence
- Supply Chain Management Tasks
- System Administration
- System Maintenance Tasks
- Oracle XML Publisher
- Mandatory Steps Applicable for All Upgrade Customers
- Additional Tasks

Review Post-upgrade Tasks

This section provides a general checklist of tasks that are required to finish the upgrade.
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Apply the Latest AD and TXK for Release 12.2

1. Apply the latest AD and TXK patchsets (required)

**Important:** None of the application tier services should be up until you upgrade to the latest Oracle E-Business Suite Release Update Pack for Release 12.2 as described in the following section. Only the Weblogic AdminServer (which in turn brings up NodeManager) services can be brought up as part of applying the latest AD and TXK Release Update Packs (as mentioned in its Readme document).

Post upgrade steps use AD Online Patching (adop). Therefore, you must apply the


2. **Mandatory Steps for Custom Schema Upgrade for 11i / 12.0 / 12.1**

**Note:** Do not run adsplice when you are at the Oracle E-Business Suite Release 12.2.0 level. Before running adsplice, you must upgrade to R12.AD.C.Delta.5 and R12.TXK.C.Delta.5 Release update packs or higher for AD and TXK.

This step is applicable only if you have custom products. If you have add-on localization products installed (CLE, CLA, CLL, CLJ), then you must re-splice those add-on localization products.

**Important:** You must re-splice after enabling EBR with CLE. Applying the latest AD delta patches will overwrite the context file.

1. **Running adsplice**

For the custom products that already exist, you must run adsplice on the Run File system to lay down the file system. For running adsplice, refer to Creating a Custom Application in Oracle E-Business Suite Release 12.2 (Doc ID: 1577707.1) for running adsplice.

---

**Apply the Latest Oracle E-Business Suite Release Update Pack for Release 12.2**


When applying the RUP, follow the steps in the associated readme of the Oracle E-Business Suite Release Update Pack for preparation, applying prerequisite patches, and applying the RUP. When you have completed those steps in the Readme document, return to this guide and continue with the following steps. Do not perform the Post-

Applications Technology Tasks

Complete the tasks in this section before completing product-specific tasks.

System Administration:
These tasks must be carried out regardless of the products that are active in your system.

1. Reset ORACLE schema passwords (recommended)
   During the upgrade, Rapid Install preserves the passwords that you set previously for existing products. However, as it creates a schema for each new product installed, if you did not enter a password in the Rapid Install wizard, it sets up a default password derived from the product abbreviation (short name). To maintain product security, reset these default passwords now.
   

2. Verify completion of concurrent programs (recommended)
   The upgrade process creates numerous concurrent program requests. Once you bring up the application tier, these programs run automatically to complete tasks such as data cleanup and upgrades to historical data, among others.

   Note: Before you continue, ensure that all concurrent programs generated by the upgrade have run successfully. Refer to the Managing Concurrent Processes, page E-4 appendix of this guide for a sample list of concurrent programs.

3. Drop Obsoleted Product Schema (optional)
   
   Note: This step should be executed only after completing the Verify completion of concurrent programs post-upgrade task.

   1. Ensure no objects exist in the product schema to be obsoleted. If objects exist in the schema, then they should be removed before dropping the schema.
   2. After determining the schema is empty and no customizations or dependencies exist, the schema can be dropped using addropschema.sql.
      
      Usage: sqlplus apps @<AD_TOP>/patch/115/sql/addropschema.sql
<SYSTEM_Password> <APPLSYS_Schema>
<Obsoleted_Product_Schema_Name>

Example: sqlplus apps/apps @$AD_TOP/patch/115/sql/addropschema.sql
manager applsys bsc

Note: Enter the apps password when prompted.

3. Obsolete Product Schemas that can be considered for dropping include:

- ABM, AHM, AMF, AMW, BIL, BIV, BIX, BSC, CSS, CUE, CUF, CUI, CUN, CUP, CUS, DDD, EAA, EVM, FEM, FII, FPT, FTP, GCS, HCC, IBA, IBP, IGF, IGS, IGW, IMT, IPD, ISC, ITA, JTS, ME, MST, OKB, OKI, OKO, OKR, OZP, OZS, PFT, POA, PSB, RCM, RHX, RLA, VEH, XNC, XNI, XNM, XNS, ZFA, ZPB, ZSA.

- The following schemas must be retained to support technical dependencies from other products:
  HRI, BIM, OPI, PMI, ENI, PJI, FTE, EGO

Note: Some schemas may be active for other licensed products although these products are listed as obsolete in Planning for an Upgrade. In these cases, the functionality is removed.

4. Drop dangling synonyms (optional)

After dropping obsoleted product schema, you must run the following script to drop dangling synonyms:

sqlplus APPS/****@DB @$AD_TOP/sql/adzd_drop_synonyms.sql

5. Install online help (recommended)

To install the American English online help, run the database portion of the online help patch (u10201000.drv). It is located in $AU_TOP/patch/115/driver directory. You must apply the American English online help patch driver ($AU_TOP/patch/115/driver/u10201000.drv) using AD Online Patching (adop) with phase=apply hotpatch=yes and options=nocopyportion,nogenerateportion, forceapply.

adop phase=apply patchtop=$AU_TOP/patch/115 patches=driver: u10201000.drv options=nocopyportion,nogenerateportion,forceapply hotpatch=yes

6. Apply latest product patches (required)

Determine the latest product-specific patches. Then, download the American
English patches. You must apply the patches using AD Online Patching (adop).

**Additional Information:** See Patch Wizard Main Page in *Oracle E-Business Suite Maintenance Procedures Guide.*

If you have languages other than American English registered in your system, then follow instructions in the following step.

7. **Installing NLS upgrade patch driver and NLS Online Help (conditional)**

   **Note:** If American English is the only language that is active in your system, then you can omit this step. For additional NLS languages active in the system, once the American English Upgrade and recommended Release Update Pack level have been applied, you can then upgrade your NLS software for existing languages using the Translation Synchronization Patch followed by the NLS Online Help patch.

   The NLS Translation Synchronization patch and the NLS Online Help patch must be called through AD Online Patching (adop). Follow instructions in the *Post-Installation Tasks* section of the *Oracle E-Business Suite NLS Release Notes* for your release level.

   **Additional Information:** See *Oracle E-Business Suite NLS Release Notes* for your release level for more information. See also *Oracle E-Business Suite Maintenance Guide* for information about applying patches using ADOP. See *Requesting Translation Synchronization Patches* (Doc ID: 252422.1) for more information.

8. **Manually add custom redirects and JSPs to configuration files.**

   The Allowed Redirects and Allowed JSP features are enabled by default after your upgrade. Consequently, if you use custom redirects and JSPs in your environment, then you must manually add both to your configuration files for allowed redirects and allowed JSPs, respectively.

   **Additional Information:** For more information, see ‘Allowed Redirects’ and ‘Allowed JSPs’ in the *Oracle E-Business Suite Security Guide.*

9. **Update and verify custom responsibilities (conditional)**

   Verify that all custom responsibilities use the correct menu. From the System Administrator responsibility, navigate to Security > Responsibilities. Query each custom responsibility and update as necessary.
10. **Grant flexfield value set access to specific users (required)**

   Release 12.2 includes a new security feature, flexfield value set security; it controls who can create or modify flexfield values in the Flexfield Values Setup window (FNDFFMSV). Flexfield value set security requires some mandatory setup steps before any user can create or update values in the Values window. You must perform this step if you have not already done so for a previous version of Release 12.2.


11. **Migrate the CUSTOM library (conditional)**

   Before you copy custom code in the CUSTOM library to the new directory structure, refer to the backup you previously created and verify that the customizations are valid for the new version of Oracle Applications.

   For valid customizations, place a copy of the new CUSTOM library (CUSTOM.pll) in a safe place. It is located in the $AU_TOP/resource directory (UNIX), or the %AU_TOP%\resource directory (Windows). Then, make a copy of the old Oracle Forms CUSTOM library and place it in the new directory. Upgrade to Oracle Forms Developer 10g by regenerating the library. Or, you can cut and paste the existing custom code into the new library, and then regenerate it.

   **Note:** See *Using the CUSTOM Library* in the *Oracle E-Business Suite Developer’s Guide*.

12. **Copy and re-customize modified scripts or reports (conditional)**

   Copy custom shell scripts or reports to the custom application directories and re-customize the copy as necessary.

   **Note:** See *Product Customization Standards* in *Oracle E-Business Suite Developer’s Guide*.

13. **Copy existing custom start scripts (conditional)**

   If you have customized the concurrent manager startup script ($FND_TOP/bin/startmgr.sh on UNIX), then you must copy the customized script from the old environment to the new environment. You should then verify that your customizations are valid for the new environment.

   **Warning:** Oracle does not recommend customizing this script. If you perceive a need to change this script, then contact Oracle
Support before making changes. For more information, see the Oracle E-Business Suite Setup Guide.

**Note:** The default location in UNIX for the startmgr script is $FND_TOP/bin. For more information, see the Oracle E-Business Suite Setup Guide.

14. **Review user responsibility assignments (recommended)**

Although user/responsibility assignments are preserved during the upgrade, the effective permissions granted by the seeded responsibilities, menus, functions, and report security groups may have changed. Use the information on the Forms or Security reports in the System Administrator responsibility to confirm that permissions granted by responsibilities continue to meet the requirements of the job roles (without granting more privileges than are necessary).

**Note:** See Organizing Programs into Request Groups in the Oracle E-Business Suite Setup Guide for more information.

15. **Configure applications client software for forms applet (required).**

The connection between the client and the applications forms is provided through an applet in the client web browser. Instead of using the browser’s own JVM, Oracle E-Business Suite uses the Sun Java (J2SE) native plug-in. You can find download instructions in Deploying JRE (Native Plug-in) for Windows Clients in Oracle E-Business Suite Release 12 (Doc ID: 393931.1).

**Alerts:**

These tasks apply to Oracle Alerts.

1. **Associate organization names with custom Alert definitions (conditional)**

   Manually update custom alerts that you want to assign to a particular organization:

   1. As the Alerts Manager, navigate to the Alerts form (Alert > Define) and query the definition.

   2. Choose Alert Details, then display the Installations tabbed region in the Alert Details window.

   3. Enter the ORACLE ID and organization name that you want to run this alert against.

   4. Make sure you check Enabled before saving the changes.
**Oracle E-Business Suite Integrated SOA Gateway:**

Oracle E-Business Suite Integrated SOA Gateway requires manual post-installation steps. If you want to use the Oracle E-Business Suite Integrated SOA Gateway feature for Web service generation, deployment, and invocation, then perform the steps documented in *Installing Oracle E-Business Suite Integrated SOA Gateway, Release 12.2 (Doc ID: 1311068.1).*

*Note:* After the upgrade, the deployed WSDL URL information has already been changed. Therefore, you may have to replace it with the new WSDL URL and service location or address accordingly in Web service clients while invoking the deployed Oracle E-Business Suite service. To ensure the backward compatibility, the previous 12.1.X service endpoint (services deployed in Oracle E-Business Suite) will continue to work at run time after the upgrade. New service endpoint from Oracle SOA Suite server will be shown in the interface detail page and should be used for client programs.

**Oracle XML Gateway:**


*Note:* After the upgrade, the deployed WSDL URL for a generic XML Gateway service will be changed. You may have to replace it with the new WSDL URL and service location or address accordingly in Web service clients while invoking the generic XML Gateway service. For more information about XML Gateway Web services, see the *Oracle XML Gateway User’s Guide.*

**Financials and Procurement Tasks**

Complete the tasks in this section before you allow users to log on to Oracle Financials and Procurement products.

Oracle Purchasing (available as part of Oracle Procurement) is integrated with Oracle Transportation Management. If you have licensed both Oracle Transportation Management and Oracle Purchasing and will use Oracle Transportation Management with Oracle Purchasing, then perform the post-update steps outlined in *Oracle Transportation Management Integration with Oracle E-Business Suite Post-Update Steps, Release 12.2.0 (Doc ID: 1362803.1).*
**Oracle Environmental Accounting and Reporting:**

If you have licensed Oracle Environmental Accounting and Reporting, then perform the steps outlined in *Oracle Environmental Accounting and Reporting Installation Notes for Business Intelligence and Data Warehouse* (Doc ID: 1669671.1) for enabling this application.

**Post Migration Verification Steps:**

1. From the Collections Administrator responsibility, confirm the Collections Business Level in the Setup Checklist.

2. From the System Administrator responsibility, start the concurrent program Workflow Background Process for the following item types:
   - IEXSTRY - IEX: Collection Strategy Work Flow
   - IEXSTFFM - IEX: Strategy Fulfilment Mailer
   - IEXSTRCM - IEX: Strategy Custom Work Flow

3. Run the script `$IEX_TOP/patch/115/sql/iexumchk.sql` to set the profile option Unit of Measure (UOM) to 'time'.

**Channel Revenue Management Tasks**

In Release 12.2, only Fusion Middleware 11g is supported with Oracle Price Protection. If you are using Fusion Middleware 10g with Oracle Price Protection, then you must upgrade to Fusion Middleware 11g. See Oracle Support Document (Doc ID: 1096437.1) for details.

**Human Resources Tasks**

Complete the task in this section before you allow users to log on to Human Resources Management products.

**Human Resources:**

1. **Apply latest HRMS Legislative Updates (required)**

   To maintain required legislative compliance, you must apply all legislative data updates. The updates are maintained regularly to be in line with government and country-specific legal requirements. See the latest HRMS (HR Global) Legislative Data Patch (Doc ID: 1469456.1) for information and instructions on how to ensure that your system is up to date.
Note: If you are using only Oracle HR Shared for use with another Oracle E-Business Suite product, then DO NOT apply this legislative data.

Payroll:
These tasks apply only to Oracle Payroll.

1. **Install or Update Vertex for Payroll (required)**
   
   Oracle Payroll uses the Vertex Quantum Payroll Tax Series in the United States and Canada. The HRMS data in this release contains version 4.0 of this third-party product. If you run Oracle Payroll in the United States or Canada, then refer to advanced configuration steps allowed by Payroll, and installing or updating the Vertex software in *Installing Quantum for Oracle Payroll* (Doc ID: 224273.1).

2. **Compile Japanese flexfields after generating messages (required)**
   
   Several of the Japanese Flexfields have value sets with translated prompts for some of the Quickpick columns. These values must be seeded in the NLS language for the flexfield to compile cleanly. The seeding occurs when the messages are compiled. You may see some Japanese flexfields that appear as invalid. Resolve this issue by using AD Administration first to generate messages, and then to re-generate flexfields that failed to cleanly compile.

Projects Tasks

Compile all Fast Formulas via FFXBCP (Refer Doc ID 167689.1). This step applies to all customers who are upgrading to Release 12.2 and want to use the HR Rate by Criteria for labor rates, to be used in forecast or labor cost distribution in the Projects application.

Oracle Fusion Project Management and E-Business Suite Projects Coexistence

You can use Oracle Fusion Project Management to manage your projects and resources. After you are ready to start performing financial management activities such as collecting costs and billing, you can import the project into Oracle E-Business Suite (EBS) Projects, and generate the project budget.

Use Oracle Fusion Project Management for collaboration, scheduling, resource management, and progress tracking. As resources report actual hours in Oracle EBS Projects, export the resource to Oracle Fusion Project Resource Management and track the resource utilization.

You must complete the following post-install steps to enable the coexistence:
1. Get the SSL certificate.

2. Import the SSL certificate to the EBS instance.

3. Set the Username token authentication credentials for the service.

4. Add the service invocation subscription to invoke the service.

5. Add a subscription to the events.

**Applying Patches:**
Download and apply patch 24610809:R12.PJT.C from My Oracle Support.

**Obtain the SSL certificate:**
Complete the following steps to export the SSL certificate from your browser. The following steps describe the process using Mozilla Firefox:

1. Click the site identity button located in the address bar of your browser.

2. Click the More Information... button.


4. Click View Certificate.

5. Review the certificate details on the General tab. Verify that the imported SSL certificate is valid.

6. Select the Details tab.

7. Click Export...

8. Export the certificate to your directory.

9. Save the certificate using the host name of the web service provider. For example, if the host name is *.example.com, then save the certificate as: *.example.com.cer.

**Importing the SSL Certificate to the EBS Instance:**
Perform the following steps to transfer the exported certificate to the EBS instance:

1. Use Secure File Transfer Protocol (SFTP) to export the server name to the EBS instance. For example, sftp <servername>.example.com.

2. Enter your username and password when prompted.

3. Use the put command to enter the certificate into the instance. For example, put *.
example.com.cer.

4. Log in to the EBS instance using telnet command.

5. Select a directory in which to save the certificate file.

6. Import the certificate to the EBS keystore. Ensure that you are in the same directory where you saved the certificate.
   
   • Use the keytool command to complete the task. For example, if your certificate name is *.example.com.cer, then the command will be:

   ```
   ```

7. Enter the keystore password when the system requests it.

8. Restart the EBS server after importing the certificate.

9. To update the certificate to an updated release, delete the previously imported certificate. Use the following command:

   ```
   keytool -delete -alias <mydomain> -keystore $AF_JRE_TOP/lib/security/cacerts.
   ```

**Setting the Username Token Authentication Credentials for the Service:**

Use the following information to set the user name token credentials:

1. sqlplus apps/apps@db @$FND_TOP/sql/afvltput.sql <Module> <Key> <Value> to store your key, module, and password.

   **Note:** The password is stored in the fndvault and remains secured from the end user when creating subscriptions. Users provide the module and the key and must remember it for later use.

2. Enter unique Key and Module pairs to identify passwords.
   
   • Module: PA

   • Key: PA_MGMT_SERVICES_USA

   • Value: Welcome1

**Adding the Service Invocation Subscription to Invoke the Service:**

Use the following Service Invocation Subscription details to invoke the service:

• Subscription type: Invoke web service
• WSDL URL: SSL enabled service URL

• Select the Service Port and Service Operation

• Subscription parameters:
  • WFBES_SOAP_USERNAME: username for the web service
  • WFBES_SOAP_PASSWOD_MOD: Module name according to the above step (PA)
  • WFBES_SOAP_PASSWORD_KEY: Module key according to the above step (PA_MGMT_SERVICE_USA)

• The service constructs the SOAP header and username token based on the information provided.

• Payload information passed by the program at run time is appended to the header prepared above as the soap body.

Adding a Subscription to the Events:
Perform the following steps after you have added the Fusion SSL certificate to the EBS instance:

1. Sign in to the Oracle E-Business Suite application using login credentials that provide access to the Workflow Administrator Web Applications responsibility.

2. Navigate to Workflow Administrator Web Applications > Administrator Workflow > Business Events.

3. You must add four business events. They include:
  • oracle.apps.pa.coexist.project.invoke
  • oracle.apps.pa.coexist.projectplan.invoke
  • oracle.apps.pa.coexist.update.task.invoke
  • oracle.apps.pa.coexist.fileupload.invoke

4. Search for the predefined business event oracle.apps.pa.coexist.project.invoke.

5. Click GO.

6. Find your search result under the Results: Events section. Click Subscriptions.

7. Click Create Subscription.
8. In the Create Event Subscription page, enter the following subscription details:
   1. System: <EBS Instance>
   2. Source Type: Local
   3. Event Filter: This field is auto populated
   4. Execution Phase: Select a value between 1-99
   5. Status: Enabled
   6. Rule Data: Message
   7. Action Type: Invoke Web Service
   8. On Error: Stop and Rollback

9. Click Next.

10. In the Select a WSDL Source section, enter the WSDL URL.
    - The WSDL URL is the URL of the Oracle Fusion Cloud instance you are using to register this event.
    - Enter the URL in the following format: https://<host name>.<domain name>:port. For example, enter:

11. Click Next to select the service. The Service Name field is populated with ProjectServiceV2 in the Select Service section.

12. Click Next and select the service port.

13. Click Next and select the operation. In this example it is findProjectPlan.

   **Note:** All services used for integration with Oracle E-Business Suite are synchronous services.

14. Click Next to complete the subscription registry and link it with the predefined business event.

15. In the Create Event Subscription – Invoke Web Service section. The application provides the Subscription Parameters and User ID with access to the service and the parameters to retrieve the password from the vault. For customizations in Service Invocation, users can extend the default java class oracle.apps.fnd.wf.bes.
WebServiceInvokerSubscription and provide the extended class in place of Java Rule Function.

16. Add the other three business events using the above steps 4 through 15. The corresponding operations and service names for each business event include:

- **Business Event**: oracle.apps.pa.coexist.projectplan.invoke
  - **Operation**: findProjectByProjectId
  - **Service Name**: ProjectServiceV2

- **Business Event**: oracle.apps.pa.coexist.update.task.invoke
  - **Operation**: updateProjectPlan
  - **Service Name**: ProjectServiceV2

- **Business Event**: oracle.apps.pa.coexist.fileupload.invoke
  - **Operation**: uploadFileToUcm
  - **Service Name**: ERPIntegrationService

### Supply Chain Management Tasks

**Oracle Manufacturing Operations Center:**
If you have licensed Oracle Manufacturing Operations Center, then perform the steps outlined in *Oracle Manufacturing Operations Center Installation Notes, Release 12.2* (Doc ID 1362948.1) for enabling this application.

**Product Hub:**
These tasks apply only to Oracle Product Hub.

1. **Creating Versions of Item Catalog Categories**
   - **Applies to**: Release 12.0 and 12.1

   In EBS release 12.1.2 and higher, you can choose to create a different version of an item catalog category (ICC) when you change a transaction attribute for structure component in the ICC if you set the profile option "Enable PIM for Telco Features" to Yes. When you enable the use of ICC versions, the system automatically creates a draft version for every new ICC created. You cannot choose to create versions for some ICCs, but not others. After upgrading from a release prior to 12.1.2 and after setting the profile option "Enable PIM for Telco Features" to Yes, you must create a released version for each existing ICC. Oracle provides an upgrade API that automatically performs this task. A database administrator can invoke the upgrade API from the back end after you set the profile option "Enable PIM for Telco Features" to Yes.
Features” to Yes.

Upgrade API Sample Call

DECLARE
    uid NUMBER;
    rid NUMBER;
    rad NUMBER;
    sgid NUMBER;
BEGIN
    SELECT
        USER_ID, RESPONSIBILITY_ID, RESPONSIBILITY_APPLICATION_ID,
        SECURITY_GROUP_ID
    INTO
        uid, rid, rad, sgid
    FROM
        FND_USER_RESP_GROUPS
    WHERE
        USER_ID = (SELECT USER_ID FROM FND_USER WHERE USER_NAME = 'SYSADMIN')
    AND RESPONSIBILITY_ID =
        (SELECT RESPONSIBILITY_ID FROM FND_RESPONSIBILITY_VL WHERE
        RESPONSIBILITY_KEY = 'SYSTEM_ADMINISTRATOR');
    FND_GLOBAL.apps_initialize (uid, rid, rad, sgid);
    ego_p4t_upgrade_pvt.upgrade_to_pim4telco(null);
END

2. Licensing Product Hub for Communications

Applies to: Release 12.0 and 12.1

If you license Product Hub for Communications, release 12.1.2 or later, Oracle Product Hub provides seeded libraries containing attribute groups, attributes, and value sets that are used primarily within the Telecommunications industry. These libraries are not automatically installed. The system administrator must run FND load commands to upload each library after installing the Oracle Product Hub for Communications patch. You can find these commands in the Seeded Item Metadata Libraries appendix, Oracle Product Hub Implementation Guide, or in the patch readme file.

3. Using the Packing Hierarchy Structure Type

Applies to: Release 12.0

If you have used the structure type Packaging Hierarchy in releases prior to 12.1, note that only the preferred packaging structure from this structure type is migrated over in the upgrade process. If you have defined multiple packaging structures and want to migrate all of them, consider bringing them into the system by transferring them into other structure types, at which time they will be treated as regular structure types and not Packs.

4. Defining Item Pages for Item Organization Attribute Groups

Applies to: Release 12.0 and 12.1

Prior to Release 12.1.1, users were unable to define item pages by business entity, so all item and item organization attribute groups appeared on item pages together.
Any item organization attribute groups in existence prior to Release 12.1.1 must be added to item pages for the item organization business entity.

5. **PIM publication web services require manual post installation steps**

   Applies to: Release 12.0 and 12.1

   If you are using the Publication feature in Oracle Product Hub for Communications, then perform the steps outlined in the *Oracle Data Integrator Artifacts and Web Services for Oracle Product Hub Release 12.2* (Doc ID: 1336146.1).

6. **Update Existing Item Attributes (conditional)**

   Applies to: N/A

   For the item attributes SHIPPABLE_ITEM_FLAG, INTERNAL_ORDER_ENABLED_FLAG, INTERNAL_ORDER_FLAG in MTL_SYSTEM_ITEMS_B table, the valid combination of values is either Y,Y,Y or N, N,N. Any other combination is considered as data discrepancy. Customers can chose a valid combination for these item attributes depending on their business requirements and execute an appropriate concurrent program to correct such discrepancy. Refer to *Data Fix: Items having invalid combination of SHIPPABLE_ITEM_FLAG, INTERNAL_ORDER_ENABLED_FLAG, INTERNAL_ORDER_FLAG attributes* (Doc ID: 1676349.1) for instructions to identify and correct any items that have such data discrepancy.

7. **Gather Table Statistics (recommended)**

   Applies to: Release 12.0 and 12.1

   Considerable changes have been made to the data model that stores Item user-defined attributes in Release 12.1.1. Oracle recommends gathering table statistics for the following EGO tables:
   - EGO_MTL_SY_ITEMS_EXT_B
   - EGO_MTL_SY_ITEMS_EXT_TL

8. **Use the Product Workbench (required)**

   Applies to: Release 12.2

   If you plan to use the Product Workbench, you must enable it by adding it to the whitelist of JavaServer Pages (JSPs).

   **Additional Information:** Refer to *Allowed JSPs, Oracle E-Business Suite Security Guide.*
Oracle Shipping Execution:
Oracle Shipping Execution (available as part of Oracle Order Management) is integrated with Oracle Transportation Management. If you have licensed both Oracle Transportation Management and Oracle Order Management and will use Oracle Transportation Management with Oracle Shipping Execution, then perform the post-update steps outlined in Oracle Transportation Management Integration with Oracle E-Business Suite Post-Update Steps, Release 12.2.0 (Doc ID: 1362803.1).

Note: The BPEL 10G integration is not supported in Release 12.2 (the jar files will be removed). Only the SOA 11g integration processes are supported from Release 12.2 forward. Therefore, customers upgrading to Release 12.2 from Release 12.1.x must migrate to SOA 11G integration and follow the documentation to deploy these processes. If you are already using the SOA 11G integration in R12.1.3, then it is not necessary to run the processes.

Oracle Value Chain Planning:
Oracle Value Chain Planning includes Advanced Supply Chain Planning, Demand Planning, Inventory Optimization, Global Order Promising, Collaborative Planning, Production Scheduling, Strategic Network Optimization, Service Parts Planning, Advanced Planning Command Center, and Demand Signal Repository. If you have licensed any of these products, then perform the steps outlined in Oracle Value Chain Planning Installation Notes Release 12.2.0 (Doc ID: 1361221.1) to enable these applications. If you are deploying Value Chain Planning Applications on a RAC RDBMS, then you must also refer to RAC Configuration Setups For Running MRP Planning, APS Planning, and Data Collection Processes (Doc ID: 279156.1) and RAC for GOP - Setups for Global Order Promising (GOP) When Using a Real Application Clusters (RAC) Environment (Doc ID: 266125.1) to understand restrictions and requirements for running application processes in a RAC environment.

Oracle Warehouse Management:
Oracle Warehouse Management is integrated with Oracle Transportation Management. If you have licensed both Oracle Transportation Management and Oracle Warehouse Management, and you plan to use Oracle Transportation Management with Oracle Warehouse Management, then perform the post-update steps outlined in Oracle Transportation Management Integration with Oracle E-Business Suite Post-Update Steps, Release 12.2.0 (Doc ID: 1362803.1).

Note: The BPEL 10G integration is not supported in Release 12.2 (the jar files will be removed). Only the SOA 11g integration processes are supported from R12.2 forward. Therefore, customers upgrading to R12.2 from R12.1.x must migrate to SOA 11G integration and follow the
documentation to deploy these processes. If you are already using the
SOA 11G integration in R12.1.3, then it is not necessary to run the
processes.

**Oracle Complex Maintenance Repair and Overhaul:**
Complete the installation, configuration, and deployment steps to use Oracle BPEL
Process Manager 11g with Oracle E-Business Suite Release 12.2. See *Deployment Guide:*
*Complex MRO BPEL Processes, R12.2* (Doc ID: 1366594.1).

**System Administration**
This section applies to all users, regardless of which products are registered as active.

1. **Configure SSL for Web Services (conditional)**
   If you have implemented Secure Sockets Layer (SSL) and plan to use Web Services,
   then you must generate certificates using the Oracle Wallet Manager from your
   Oracle E-Business Suite Server home ($IAS_ORACLE_HOME). Set up a password
   to protect your certificates.

   **Note:** See *Enabling SSL in Oracle E-Business Suite Release 12.2* (Doc
   ID: 1367293.1) for more information.

   Use the Oracle Wallet Manager to generate the Wallet file. Then, follow these steps
to complete the configuration:

   1. Set the s_websrv_wallet_file parameter in the Applications context file to the
      location of the Web Services Wallet file. Note that the value is a file location, not
      a URL.

      **UNIX:**
      
      `/etc/ORACLE/Wallets/system1/exported_wallet`

      **Windows:**
      
      `d:\oracle\system1\exported_wallet`

   2. Place the exported file in this location.

   3. Provide the password for the exported Wallet file by running the following
      script:

      `$FND_TOP/patch/115/sql/txkSetWalletPass.sql`
System Maintenance Tasks

After you have verified that the system and the product upgrades are complete, perform the "clean-up" tasks described in this section.

System Maintenance:

1. Delete obsolete product files (recommended)
   Delete the product files for the previous release (if you have not done so already). You may want to retain report output files or customized programs. Output files are stored in the old log and output subdirectories under each product's top directory, under the log and output directories you created, or under a common directory.
   To remove obsolete files for an old release, change to the top directory of that release and enter the following command:

   UNIX:
   $ rm -rf <old APPL_TOP>

   Here is an example:
   $ rm -rf /d01/appl/r10

   Windows:
   C:\> rd /s /q <old APPL_TOP>

   Here is an example:
   C:\> rd /s /q \APPL110

2. Register new products (conditional)
   New products added since Release 12 are not automatically registered in the database. If you intend to use new products, then register them using License Manager. See Oracle E-Business Suite Maintenance Guide for instructions.

3. Update Java Color Scheme profile option for selected users (conditional)
   By default, the Java Color Scheme profile option should be set to "standard" for all sessions for optimal system response time. The upgrade process sets this default value for all instances. However, setting this profile option to a different value may work better for some systems. See Oracle E-Business Suite Setup Guide and Oracle E-Business Suite User’s Guide for more information.

4. Complete Transport Agent setup (conditional)
   If you are using a proxy server to handle your outbound Oracle Transport Agent requests, then set following OXTA parameters in the container configuration:
   - OXTAOutUseProxy=True
• OXTAOutProxyHost=<Your proxy server name>

• OXTAOutProxyPort=<Your proxy server port>

To set the parameters, go to the Oracle Applications Manager Site Map and choose AutoConfig > Applications Node > Edit Parameters. Then, use the Search field to find OXTA. After you set the parameters, run AutoConfig to regenerate the wls.properties file (FMW_Home/Oracle_EBS-app1/applications/oafm/APP-INF/wls.properties).

**Note:** See *Oracle XML Gateway User’s Guide* for more information.

5. **Complete Setup for Oracle XML Gateway (required)**

The Oracle XML Gateway engine uses style sheets from an operating system directory you specify in the UTL_FILE_DIR database initialization parameter for your Applications instance. You must also specify the same directory in the ECX:XSLT File Path profile option. The value you specify for both the parameter and the profile option must be an absolute path and cannot contain a symbolic link or other operating system-specific parameters.

Also, ensure that the following profile options are set at site level for Oracle XML Gateway. If you have previously set these profile options, then no action is necessary, as the upgrade preserves these values.

<table>
<thead>
<tr>
<th>Profile Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ECX: XSLT File Path</td>
<td>Path to the directory specified as the location for style sheets to be used for XSLT transformations. It must be one of the valid values specified in the UTL_FILE_DIR database initialization parameter. Ensure that there is no slash at the end of the directory name.</td>
</tr>
<tr>
<td>ECX: System Administrator Email Address</td>
<td>Address to which Oracle XML Gateway error notifications should be sent.</td>
</tr>
<tr>
<td>ECX: Server Time Zone</td>
<td>Time zone the database server is running in.</td>
</tr>
</tbody>
</table>

**Note:** See *Oracle XML Gateway User’s Guide* for more information.
Oracle XML Publisher

These tasks apply to all users, regardless of which products are registered as active.

1. **Enable PDF printing (required)**

   The PDF Publisher print style and PASTA_PDF printer driver provide the capability to print PDF files using a third-party utility. You can use this style and driver to print a generated PDF. The Pasta Universal Printer type has been associated with the style and driver for ease of use.

   **Note:** See *Oracle XML Publisher Administration and Developer’s Guide, Release 12*, Part No. B31412-01 for configuration steps.

2. **Specify a temporary directory for XML Publisher (required)**

   Use the Oracle XML Publisher’s Administration interface to assign a temporary directory for the site level. The temporary directory improves performance and allows unlimited XML file size.

   **Note:** See *Oracle XML Publisher Administration and Developer’s Guide* for more information about this directory.


You must complete the Post-Upgrade steps described in the Oracle E-Business Suite Release Update Pack Readme specific to the Oracle E-Business Suite Release Update Pack (RUP) that you have upgraded to that is described in the *Apply the Latest E-Business Suite Update Pack for Release 12.2*, page 5-4 section of this chapter.

For example, if you upgraded to Oracle E-Business Suite Release 12.2.3, then you must complete all Post-Uprade steps described in *Oracle E-Business Suite Release 12.2.3 Readme* (Doc ID: 1586214.1).

Mandatory Steps Applicable for All Upgrade Customers

Refer to *Oracle E-Business Suite Release Notes, Release 12.2* (Doc ID 1320300.1) and perform all applicable post upgrade steps in Section 1: *Notes for All Customers*, and Section 3: *Notes for Upgrade Customers* such as 'Create Snapshot'.
**Additional Tasks**

This section points to additional tasks that may be necessary, and suggests documentation that describes those tasks.

**Reapply Customizations**

If you customized application environment files (APPLSYS.env or deenv), then reintegrate them in deenv.env, or in the adovars.env file ($APPL_TOP/admin for UNIX or %APPL_TOP%\admin for Windows). Restart the application server processes so changes take effect.

*Note:* See Managing Application Tier Services in the Oracle E-Business Suite Maintenance Guide.

If your system includes customized forms, reports, programs, libraries, or other application files, then reapply all changes that you need for this release.

**Migrate Portlets Preferences Store**

If you are using Oracle E-Business Suite portlets, then copy the Portlets Preference Store directory from your Oracle E-Business Suite Release 12 10_1_3_Oracle_Home/portal/portletdata directory to your new Oracle E-Business Suite Release 12.2 $MW_HOME/oracle_common/portal/portletdata directory.

Refer to section 15.4.2.4.2 ‘Migrating Customizations from the Default Production Location’ in the Oracle Fusion Middleware Upgrade Guide for Oracle SOA Suite, WebCenter Portal, and ADF 11g Release 1 (11.1.1.7.0) (Part Number E10127-07).

*Note:* This applies to all customers using Oracle E-Business Suite portlets with EBS 12.1.3, regardless of whether they integrate with Oracle Portal or Oracle WebCenter consumer.

**For Portal 10g**

Oracle E-Business Suite customers upgrading from 12.0 or 12.1 to 12.2 and already having Oracle Portal 10g configured:


2. Migrate Portlets Preferences Store.
For Portal 11g

Oracle E-Business Suite customers upgrading from 12.0 or 12.1 to 12.2 and already having Oracle Portal 11g configured:

1. Migrate Portlets Preferences Store.

Regenerate Business Views (conditional)

If you are using Business Views, then regenerate your business views by running the Generate Business Views by Application concurrent program using the Business View Setup responsibility:

- Logon to Oracle E-Business Suite as SYSADMIN.
- Select the Business Views Setup responsibility.
- Navigate to Reports > Run > Pick Single Request > Generate ALL Business Views.

If you don’t have the Business Views Setup responsibility assigned to the SYSADMIN user, then complete the following:

- Logon to Oracle E-Business Suite as SYSADMIN.
- Select the System Administrator responsibility.
- Navigate to Security > User > Define and add responsibility Business Views Setup to the SYSADMIN user.

Review System Updates

Release update packs (RUPs) are released a regular intervals, generally quarterly or twice a year. Each RUP is cumulative - it delivers error corrections and system updates, not only for the most current release update pack, but also for all the RUPs that preceded it. You can apply the latest release update pack (RUP) to keep your system at the most current release level available.

Understand Oracle E-Business Suite System Administration Tasks

Make sure you are completely familiar with the information in the Oracle E-Business Suite System Administrator’s Documentation Set. In addition, you should understand the information in the Oracle E-Business Suite Maintenance Guide, Release 12.2. This document contains important details about AD utilities, as well as instructions on how to patch your system and perform manual maintenance tasks.
Implement New Product and Country-specific Functionality

Refer to the implementation or setup guides (or implementation or setup section of the user’s guides) associated with the Oracle E-Business Suite products in your system for instructions on implementing or setting up new products and features.

Resize the Database

The size of the production database depends on the products that you have licensed and the additional features (such as multiple languages or multiple organizations) that you have configured in your system. Refer to the product-specific documentation.

Back Up Oracle E-Business Suite

Perform a full system backup of your Oracle E-Business Suite environment including COMMON_TOP, APPL_TOP, the technology components, and the database.

Log On to Oracle E-Business Suite

To start Oracle E-Business Suite and access all Oracle E-Business Suite products, go to the Oracle E-Business Suite Login page, located at the following URL:

http://<host name>.<domain name>:<HTTP port>/OA_HTML/AppsLogin

For example:

http://oraapps1.example.com:8000/OA_HTML/AppsLogin

The system administrator should log on the first time using the sysadmin logon account that is pre-configured in the Applications installation. Use the System Administrator responsibility to launch an Oracle E-Business Suite session where you can complete the required implementation steps.

Note: See the Oracle E-Business Suite Setup Guide. See also the Oracle E-Business Suite User’s Guide.
This appendix covers the following topics:

- About Business Impact and Functional Changes
- Financials and Procurement Products

**About Business Impact and Functional Changes**

An Applications upgrade alters both the technical and functional aspects of your Oracle E-Business Suite system. In addition to changes to the technology stack and file system, an upgrade also initiates specific changes that affect the way your existing products work after the upgrade and the way they look and feel. These functional changes have an impact on the way you use the products as you conduct your daily business.

**Note:** This appendix describes some of the ways the upgrade changes your existing products. We assume that you have read about the new features and products delivered in this release, which is included in the product-specific Release Content Documents (RCDs) and TOI, on [My Oracle Support](https://www.oracle.com/support).

The discussions of the functional aspects of the upgrade in this appendix are arranged by products within the Financials and Procurement product family.

**Financials and Procurement Products**

Changes to the products in this section affect Financials and Procurement products. Before you begin the upgrade, your Financials and Procurement application specialists should have made plans to accommodate the relevant changes.

**Advanced Collections**

Changes to Oracle Advanced Collections in the upgrade are described in this section.
Multiple Level Strategy Support

Advanced Collections allows you to define different strategy levels by Operating Unit separate from the System level. The strategy levels can also be overridden at Party level. Advanced Collections supports the setting for certain Operating Units by Dunning and certain Operating Units by Strategy.

Stage Dunning Support

Advanced Collections supports the Staged Dunning method separate from the Days Overdue method. In addition, while creating Overdue Dunning Plans, you can specify the Include Current, Include Disputed Items, Include Unapplied Receipts, and Use Grace Days options.

Collections Manager Functionality

Collections Manager Functionality has been rewritten using OA Framework which allows sorting and filtering for a particular account.

New Scoring Engines

A new scoring engine is seeded with Pre-delinquency status at Invoice level. In addition, a Quick scoring engine has been added that only processes invoices closed in the last 60 days rather than all invoices. You can test the Scoring Engine for a particular account from the Collections Scoring Admin window instead of running the batch program to verify the score engine setup.

Strategy Improvements

Advanced Collections allows editing of ‘To be created’ work items. The ‘To be created’ work items in the current strategy can be overwritten with new Pre-wait/Post-waits and Collector without creating new Work Items.

Lease and Finance Management

Improved Disbursements and Payables

okludpasstrupaydate.sql: This script updates the contracts having a NULL pass-through pay start date. It updates the pass-through pay start date with the Effective from date of Fee/Service.

oklcrctptpaygrouppmntterm.sql: This script identifies contracts having a NULL pay group or payment term for base and evergreen pass-through terms, and updates those values based on supplier and supplier site setup. If the supplier setup does not exist, then it defaults the pay group and payment term appropriately.
Improved Customer Billing

okludpinvfrmtid.sql: This script upgrades the contract billing invoice format rules and replaces the invoice format information from name to id.

oklvarast.sql: This script upgrades interest billing streams with stream purposes VARIABLE_INTEREST, INTEREST_CATCHUP and VARIABLE_LOAN_PAYMENT. It historicizes the contract level streams and generates streams at the asset level by prorating the contract level streams. It also upgrades the calculated variable rate parameters to be at asset level by prorating the contract level calculated variable rate parameters.

Improved Pricing

oklupdincomefee.sql: This script upgrades contracts that have Income Fees with a single payment. It updates the origination income on Income Fee lines with the fee line amount. Incomes fees with recurring payments continue to have origination income as NULL.

Improved Contract Authoring

oklreamg.sql: This script upgrades contracts that have re-leased assets. It updates the re-leased asset indicator for assets based on the re-leased asset indicator on the contract header.

okltxsalmg.sql: This script upgrades contracts that have not yet been booked, including contracts undergoing revision that have not yet been completed. It updates the salvage value for tax books in the internal asset transaction tables based on salvage value rules applicable to the tax book.
Human Resource Management Upgrade Impact

This appendix describes the way the upgrade affects your existing Oracle Human Resource Management System (HRMS) products, and highlights the impact of these functional changes on your day-to-day business. This section contains products in the HRMS product family, arranged alphabetically.

This appendix covers the following topics:

• About Business Impact and Functional Changes
• Human Resource Management Systems (HRMS)
• Oracle Payroll
• Oracle iRecruitment
• Oracle Performance Management
• Oracle Succession Planning

About Business Impact and Functional Changes

An Applications upgrade alters both the technical and functional aspects of your Oracle E-Business Suite system. In addition to changes to the technology stack and file system, an upgrade also initiates specific changes that affect the way your existing products work after the upgrade, and the way they look and feel. These functional changes have an impact on the way you use the products as you conduct your daily business.

Note: This appendix describes some of the ways the upgrade changes your existing products. Oracle assumes that you have read about the new features and products delivered in this release, which is included in the product-specific Release Content Documents (RCDs) and TOI on My Oracle Support.
The discussions of the functional aspects of the upgrade in this chapter are arranged by products within the HRMS product family.

**Human Resource Management Systems (HRMS)**

Your HRMS applications specialists should be completely familiar with the information in this section and should make appropriate plans to accommodate the associated changes before you begin your upgrade.

**Oracle Payroll**

**Sparse Matrix**

Sparse Matrix functionality is automatically enabled in release 12.2. This effectively prevents the creation of null run result values if all run result values are null for the given run result. There is no need to run the ENABLE_SPARSE_MATRIX upgrade program.

Review the Sparse Matrix Null Result Values Upgrade program.

It is enabled for each legislation and requires a row in the pay_upgrade_legislations table for the definition SPARSE_MATRIX. The process purges old (null) run result values that would not have been created if the Sparse Matrix functionality had been used within the Payroll processes (such as Run, QuickPay, and so on.)

**Oracle iRecruitment**

**Improved Performance of the Recruitment Summary Report**

To improve performance and display recruitment summary details faster when handling huge volumes of recruitment data, iRecruitment now summarizes the recruitment data into summary tables. You must run the new iRecruitment Recruitment Summary program to populate the recruitment summary data in summary tables.

**Oracle Performance Management**

This section outlines changes made to Oracle Performance Management.

**Reference to Talent Management Replaced with Performance Management**

Oracle Performance Management is licensed as a separate product as of June 18th, 2007. If you purchased a Self-Service HR license before June 18th, 2007 and have an Oracle Human Resources (HR) license, then you can use Oracle Performance Management. The purchase of a Self-Service HR license on or after June 18th, 2007 does not permit the
use of Performance Management. You must purchase a separate Performance Management license in addition to an Oracle Self-Service HR license to use the Appraisals, Questionnaire Administration, and Objectives Management self-service functions. With this change, all references to Talent Management are replaced with Performance Management.

Oracle Succession Planning

UI for Succession Planning

Oracle Succession Planning is a newly licensable product that is available for Oracle E-Business Suite 12.1.1 customers. Oracle Succession Planning includes the following three functions:

1. Succession Plans
2. Suitability Matching
3. Talent Profile

Note: For details, see Introducing Oracle Succession Planning Release 12.1.1 (Doc ID: 870119.1). See also Talent Profile and Succession Planning in Oracle Self-Service HR and Oracle Succession Planning – A Comparative Note. Note ID: 861499.1
Supply Chain Management Upgrade Impact

This appendix covers the following topics:

- About Business Impact and Functional Changes
- Oracle Product Hub

About Business Impact and Functional Changes

An Applications upgrade alters both the technical and functional aspects of your Oracle E-Business Suite system. In addition to changes to the technology stack and file system, an upgrade also initiates specific changes that affect the way your existing products work after the upgrade and the way they look and feel. These functional changes have an impact on the way you use the products as you conduct your daily business.

**Note:** This appendix describes some of the ways the upgrade changes your existing products. We assume that you have read about the new features and products delivered in this release, which is included in the product-specific Release Content Documents (RCDs) and TOI on My Oracle Support.

The discussions of the functional aspects of the upgrade in this chapter are arranged by products within the Supply Chain Management product family.

Oracle Product Hub

Changes for Oracle Product Hub (previously known as Oracle Product Information Management or PIM) are described in this section.

Structures

In prior releases, you could only update structure attributes for common structures
(also known as common bills of material) in the source bill. Now, five structure attributes are editable, and can have different values from the source bill. The five attribute fields include:

- Operation Seq.
- Include in Cost Rollup
- Three material control attributes (Supply Type, Subinventory, and Locator)

You can choose to change these attributes when you create a new common structure, change an existing common structure, or add or update a common structure when using the Bill Import open interface program.

The profile EGO: Enable Oracle Collaborative Development should not be enabled from Release 12 onwards.

You can now only update structure and component attribute values using the Product Workbench. See: *Editing Structure Information, Oracle Product Hub User’s Guide*.

**Advanced Search**

The advanced search function has been enhanced so that searches using the operator "contains" are now case-insensitive.

**Web ADI Integration**

Columns created within a Microsoft Excel spreadsheet during the information export process now match the column formats of the display format selected.

**Item Organization Assignments**

In prior releases, when assigning items to organizations, some of the item primary attributes were defaulted from the master item during organization assignment and could not be changed. In this release, you can now edit the following attributes during organization assignment:

- Tracking
- Pricing
- Secondary Unit of Measure
- Defaulting
- Positive Deviation Factor
- Negative Deviation Factor
Simplified Item Creation Process

The item creation process in releases prior to 12.1.1 involved multiple steps and different user interfaces. You can now create one or more items using a one-step process for entering basic item information. You can then go to the item’s Overview page to provide additional details.

Ad-hoc New Item Request

As of release 12.1.1, the new item request process enables users to create items and then submit a new item request for the item or group of items at a later date. The new item request is no longer created automatically at the end of the item creation process. This enables a user to work on an item or set of items as a draft, then request further definition and approval using workflow when appropriate.

Versioning of Item Catalog Categories and Value Sets

You can now create versions for item catalog categories and certain types of value sets. Versioning is possible only if the profile option Enable PIM for Telco Features is set to Yes. For versioning pre-upgrade item catalog categories, see the post-upgrade tasks section. For versioned item catalog categories, only transaction attributes and structures can be maintained within versions.

Global Data Synchronization Network (GDSN)

Both Demand-Side Product Data Synchronization for GDSN and Supply-Side Product Data Synchronization for GDSN is obsolete. Functionality related to this is not visible.

Value Set Security

When you initially install or upgrade Oracle Product Hub to Release 12.2.4 or later, users cannot view, insert or update any value set values. You must explicitly set up access for specific users by enabling appropriate grants and roles for those users. For more information about setting up access, refer to Flexfield Value Set Security, Oracle E-Business Suite Flexfields Guide.

Related Topics

For additional information, refer to the Oracle Product Hub Implementation Guide and the Oracle Product Hub User’s Guide.
This appendix covers the following topics:

- Applications Technology
- Supply Chain Management

Applications Technology

Oracle E-Business Suite Concepts
Oracle E-Business Suite Developer’s Guide
Oracle Application Framework Developer’s Guide (Doc ID: 1315485.1)
Oracle Application Framework Personalization Guide
Oracle E-Business Suite Installation Guide: Using Rapid Install
Oracle E-Business Suite Multiple Organizations Implementation Guide
Oracle E-Business Suite Setup Guide
Oracle E-Business Suite Maintenance Guide
Oracle E-Business Suite Security Guide
Oracle E-Business Suite User Interface Standards for Forms-based Products
Oracle E-Business Suite Integrated SOA Gateway Implementation Guide
Oracle XML Gateway User’s Guide
Oracle XML Publisher Administration and Developer’s Guide (available within the Oracle E-Business Suite online help)
Preparing Custom Development for the Next Oracle E-Business Suite Release (Doc ID: 374398.1)
Use of Multiple Organizations (Multi-Org) in Release 11i (Doc ID: 210193.1)
User Preferred Time Zone Support in the Oracle Applications Release 12 (Doc ID: 402650.1)
Using AutoConfig to Manage System Configurations in Oracle E-Business Suite Release 12 (Doc ID: 387859.1)

**Supply Chain Management**

- OPM System Administration User’s Guide
- Oracle Advanced Supply Chain Planning Implementation and User’s Guide
- Oracle Bills of Material User’s Guide
- Oracle Cost Management User’s Guide
- Oracle Inventory Optimization Implementation and User’s Guide
- Oracle Inventory User’s Guide
- Oracle Manufacturing Operations Center Implementation Guide
- Oracle Manufacturing Operations Center User’s Guide
- MFS Post-Install Instructions for Oracle Applications R12 (Doc ID: 386682.1)
- Oracle Order Management Implementation Manual
- Oracle Order Management User’s Guide
- Oracle Product Hub Implementation Guide
- Oracle Product Hub User’s Guide
- Oracle Service Contracts Implementation Guide
- Oracle Service Contracts User’s Guide
- Oracle Shipping Execution User’s Guide
- Oracle Shop Floor Management User’s Guide
- Oracle Warehouse Management User’s Guide
Managing Concurrent Processes

This appendix covers the following topics:

- Isolate Post Upgrade Concurrent Programs to a Separate Manager Queue
- Sample Concurrent Programs

Isolate Post Upgrade Concurrent Programs to a Separate Manager Queue

Overview

The downtime portion of the upgrade includes the automatic submission of several concurrent programs. For a list of sample concurrent programs, refer to the Sample Concurrent Programs, page E-4 section in this appendix.

In many cases, concurrent programs run in multiple threads, therefore, the total number of concurrent requests that make up portions of the post-upgrade step can be high. These upgrade programs are run by the concurrent manager once the system is up, and processing will be mixed with ongoing concurrent jobs in the system.

You can define a separate concurrent manager queue to process only the post-upgrade concurrent programs, therefore improving manageability of this situation. You can use inclusion and exclusion rules to prevent other manager queues (such as the standard manager) from picking up requests, and force this new manager queue to process specific upgrade requests. This method lets you control the number of target processes allocated to these post-upgrade concurrent programs, including dynamic processes with the use of work shifts. For additional details on configuring new manager queues, target processes, inclusion and exclusion rules, and work shifts, refer to the Oracle E-Business Suite Setup Guide.

If you plan to isolate post-upgrade concurrent programs to a separate manager queue, then you must create a new concurrent manager for these upgrade concurrent programs before you shut down all services as part of the Perform the Upgrade, page 3-1 tasks described in this guide. This procedure is needed to prevent existing Request Processing Managers from picking up and executing requests when services are started.
at the end of the upgrade.

Create a New Concurrent Manager for Upgrading Concurrent Programs

To create a new program type and include a program in that program type:

1. Log in to Oracle E-Business Suite as SYSADMIN, and navigate to:
   System Administrator > Concurrent: Program > Type

2. Select or enter the following attributes:
   Name: R12PUPT
   Application: System Administration
   Description: Program Type for Post Upgrade Request

3. Include programs from the above list into this new program type.

4. Navigate to:
   System Administrator > Concurrent: Program > Define

5. Search for the program 'Refresh Materialized Views' and enter or select: R12PUPT

6. Repeat for other programs in the list.

To exclude a program type from the Standard Manager:

1. Log in to Oracle E-Business Suite as SYSADMIN and navigate to:
   System Administrator > Concurrent: Manager > Define

2. Search for Standard Manager.

3. Click on Specialization Rules.

4. Navigate to the bottom of the list to add a new record.

5. Select or enter the following attributes:
   Include/Exclude: Exclude
   Type: Request Type
   Application: System Administration
   Name: R12PUPT

6. Repeat for all other Request Processing Managers.

To create a new concurrent manager and include a program type:
1. Log in to Oracle E-Business Suite as SYSADMIN and navigate to:
   System Administrator > Concurrent: Manager > Define
2. Select the Enabled checkbox.
3. Select or enter the following attributes to create the new concurrent manager:
   Manager: R12_Post_Upgrade
   Short Name: R12PU
   Application: Application Object Library
   Description: New manager queue for R12 post upgrade requests
   Type: Concurrent Manager
   Cache Size: 1
   Program Library Name: FNDLIBR
   Specialization Rules:
   Include/Exclude: Include
   Type: Request Type
   Application: System Administration
   Name: R12PUPT
   Work Shifts:
   Work Shift: Standard
   Processes: Enter a Value, for example '4'
   Sleep Second: 30

**Activate the New Concurrent Manager**

After completing the above steps, activate the new concurrent manager R12_Post_Upgrade immediately after it is created.
1. Log in to Oracle E-Business Suite as SYSADMIN and navigate to:
   System Administrator > Concurrent: Manager > Administer
2. Select the new Concurrent Manager 'R12_Post_Upgrade'.
3. Click the Activate button.

**Disable the New Concurrent Manager**

After all post-upgrade requests run during the Verify completion of concurrent programs, page 5-5 step described in the *Post Upgrade Tasks* chapter, you must revert the
exclusion and inclusion of managers and programs to the original state by removing the new program type and new manager. This is necessary because some programs in the list may need to run in the future as part of the regular system batch processing requirements rather than part of the upgrade process.

**Sample Concurrent Programs**

The following table contains a sample list of concurrent programs submitted during the upgrade from Release 12.1.3 Vision to Release 12.2.0. This data is for reference only. The actual list in your instance may vary based on, but not limited to various factors including:

- Release level of Oracle E-Business Suite.
- Additional product patches or patchsets applied to the instance.
- Unaddressed upgrade failures.

<table>
<thead>
<tr>
<th>Application Name</th>
<th>Concurrent Program Name</th>
<th>User Concurrent Program Name</th>
<th>Total Number of Requests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced Supply Chain Planning(MSC)</td>
<td>MSCREFMV</td>
<td>Refresh Materialized Views</td>
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<tr>
<td>Advanced Supply Chain Planning(MSC)</td>
<td>MSCHUBM</td>
<td>Maintain APCC Data Model</td>
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<td>AZR12UPGRADE</td>
<td>iSetup R12 Upgrade Selection Sets Column</td>
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<td>Application Object Library(FND)</td>
<td>FDFCMPN</td>
<td>Compile Non-Compiled Flexfields</td>
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<td>Application Object Library(FND)</td>
<td>AFLOBBLD</td>
<td>Rebuild Help Search Index</td>
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<td>Application Object Library(FND)</td>
<td>ABORT</td>
<td>Abort</td>
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<tr>
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<td>FNDIRLPP</td>
<td>iRep Loading Post Processor</td>
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<tr>
<td>Application Name</td>
<td>Concurrent Program Name</td>
<td>User Concurrent Program Name</td>
<td>Total Number of Requests</td>
</tr>
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<td>---------------------------------------</td>
<td>-------------------------</td>
<td>------------------------------</td>
<td>--------------------------</td>
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<td>Compile Security</td>
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<td>FNDLOAD</td>
<td>Generic Loader</td>
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<td>DIAGPATCHINGCP</td>
<td>Diagnostics patching CP</td>
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<td>Application Object Library(FND)</td>
<td>FNDIRLOAD</td>
<td>FNDIRLOAD</td>
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<td>Application Object Library(FND)</td>
<td>FDFVGN</td>
<td>Flexfield View Generator</td>
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<tr>
<td>Application Object Library(FND)</td>
<td>FNDWFDSRHP</td>
<td>Workflow Role Hierarchy Propagation</td>
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<td>ADDRPOBS</td>
<td>Drop obsolete products schema</td>
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<td>Applications DBA (AD)</td>
<td>ADZDPATCH</td>
<td>Online Patching In Progress</td>
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<td>JAINDFOBS</td>
<td>India - Remove India Localization contexts from DFFs1</td>
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<td>Incentive Compensation(CN)</td>
<td>CN_R1212_CNCMHUPD</td>
<td>CN_R1212_CNCMHUPD</td>
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<tr>
<td>Incentive Compensation(CN)</td>
<td>CN_FORMULA_GEN</td>
<td>Generate Formula Packages</td>
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<tr>
<td>Incentive Compensation(CN)</td>
<td>CN_R1212_CNCMHUPD</td>
<td>CN_R1212_CNCMHUPD</td>
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<tr>
<td>Incentive Compensation(CN)</td>
<td>CN_R1212_CNCMAUPD</td>
<td>CN_R1212_CNCMAUPD</td>
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</tr>
<tr>
<td>Application Name</td>
<td>Concurrent Program Name</td>
<td>User Concurrent Program Name</td>
<td>Total Number of Requests</td>
</tr>
<tr>
<td>------------------------</td>
<td>-------------------------</td>
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<td>Master Scheduling/MRP (MRP)</td>
<td>MRCSCW1</td>
<td>Planning Manager Worker (once-a-day tasks)</td>
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<td>Maintain Repetitive Planning Periods</td>
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<td>Master Scheduling/MRP (MRP)</td>
<td>MRCRLF</td>
<td>Planning Manager</td>
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<td>IBYUPGCP</td>
<td>iPayment FP.G Upgrade Program</td>
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<td>Receivables(AR)</td>
<td>ARHDQCMAL</td>
<td>DQM Compile All Rules</td>
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<td>Receivables(AR)</td>
<td>HZ_THIRD_PARTY_UPDATE</td>
<td>Third Party Data Integration Update</td>
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<tr>
<td>Receivables(AR)</td>
<td>ARHDQM</td>
<td>DQM Staging Program</td>
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</tr>
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<td>Service(CS)</td>
<td>CS_KB_SYNC_SOLUTIONS_INDEX</td>
<td>Knowledge Management Solution Index Synchronization</td>
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<td>OZFEARNMV</td>
<td>Refresh Materialized View</td>
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<tr>
<td>Trade Management (OZF)</td>
<td>OZFMIGUTLREC</td>
<td>Migrate Accruals for Multi Currency Changes</td>
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<td>Warehouse Management(WMS)</td>
<td>WMSGRULE</td>
<td>Generate All Rules</td>
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<td>XML Publisher(XDO)</td>
<td>XDOTMGEN</td>
<td>XML Publisher Template Re-Generator</td>
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