

## **Operating Systems and Databases**

The following table depicts our platform and database support for version 8.1.2 of the InQira Intelligent Search and Information Manager applications.

	<b>SQL Server 2005</b>	<b>Oracle 10g</b>
<b>Windows 2000 Server (32-bit)</b>	Certified	Certified
<b>Windows 2003 Server (32-bit)</b>	Certified	Certified
<b>Red Hat Enterprise Server Linux, version 4.6 (native 32-bit and 32-bit simulation on 64-bit)<sup>1</sup></b>	Unsupported	Certified
<b>Apple OS X Tiger, version 10.4 (32-bit)<sup>2</sup></b>	Unsupported	Certified
<b>Solaris 9 (32-bit)<sup>3</sup></b>	Unsupported	Certified
<b>Solaris 10 (32-bit)<sup>3</sup></b>	Unsupported	Supported

Additional notes:

1. Red Hat Linux is only certified on Intel processors.
2. InQira uses a third-party application, Oracle's Stellent, to preprocess Microsoft Office and Adobe pdf files to the standard InQira format. Because Stellent is not available on Apple OS X, customers need to install Stellent onto a supported platform (e.g., Windows, Linux or Solaris) and configure it as a distributed work client.
3. Sun's Galaxy server, Solaris on the AMD Opteron chipset, is not supported.
4. MySQL and DB2 databases are not supported.

The following table depicts our platform and database support for version 8.1.2 of the InQira Analytics application.

	<b>SQL Server 2005</b>	<b>Oracle 10g</b>
<b>Windows 2000 Server (32-bit)</b>	Certified	Certified
<b>Windows 2003 Server (32-bit)</b>	Certified	Certified
<b>Red Hat Enterprise Server Linux, version 4.6 (native 64-bit)<sup>2</sup></b>	Unsupported	Certified
<b>Solaris 9 (32-bit)</b>	Unsupported	Certified
<b>Solaris 10 (32-bit)</b>	Unsupported	Supported

Please note:

1. Customers are required to have a Windows computer to run the MicroStrategy Desktop Agent. This agent is required and is not available on Linux, Solaris and OS X platforms.
2. MicroStrategy only supports 64-bit Linux platforms.

## **Web Browsers**

InQira supports Microsoft Internet Explorer (version 7 and higher) and Mozilla Firefox (version 2 and higher) on all operating system and database combinations. InQira supports Apple Safari (version 3 and higher) on Apple OS X only.

## Other Software

InQuira ships third-party software along with our own software. This includes components like the Sun Java Virtual Machine and the Apache Tomcat appserver. We support only the components we ship.

## Language Support

The following table summarizes our language support for Intelligent Search.

Language	Search Capabilities		Ontology and Intents			
	Keyword & Stemming	Spell Check	Automotive	Customer Help	Financial Services	Telecomm
English	X	X	X	X	X	X
French	X	X	X	X	X	X
German	X	X	X	X	X	X
Italian	X	X	X	X	X	X
Portuguese	X	X	X	X	X	X
Spanish	X	X	X	X	X	X
Russian	X	X				X
Ukrainian	X	X				X
Simplified Chinese	X		X	X	X	X
Traditional Chinese	X		X	X	X	X
Japanese	X		X	X	X	X
Korean	X		X	X	X	X
Dutch	X	X				

The following table summarizes which user interface components have been localized.

Language	Search UI.jsp	Information Center	Information Manager Console	Language Workbench	CCA.jsp
English	X	X	X	X	X
Italian	X	X	X		
Japanese	X	X	X		
Russian	X	X	X		
Ukrainian	X	X	X		
Simplified Chinese	X	X			
Traditional Chinese	X	X			
French	X	X			
German	X	X			
Korean	X	X			
Portuguese	X	X			
Spanish	X	X			

Please note:

1. The Search UI.jsp, Information Center and Information Manager Console components can be localized to any language.
2. The Language Workbench and CCA.jsp cannot be localized.