

FatWire | Content Server 7

Version 7.0.2

Installing Content Server with WebLogic Application Server

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Installing Content Server with WebLogic Application Server

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Table of

Contents

1 Introduction	5
About This Guide	6
How This Guide is Organized	6
Graphics in This Guide	6
Paths and Directories	6
Installation Quick Reference	7

Part 1. Database

2 Setting Up a Database	13
--------------------------------------	-----------

Part 2. Application Server

3 Installing WebLogic Application Server	17
Start/Stop Commands	18
Installing WebLogic Application Server	19
4 Configuring WebLogic Application Server	25
Creating and Configuring a WebLogic Server Domain	26
Setting Environment Variables	39
Disabling Host Name Verification	39
Command Line	39
Administration Console	40
Enabling HTTP Tunneling	41
Creating and Configuring a Data Source	41
A. Create the Data Source	42
B. Configure the Connection Pool Size	45

Deploying Web Applications	46
A. Set Up the Environment for weblogic.Deployer	46
B. Deploy the Web Application.	46

Part 3. Web Server

5 Installing and Configuring the Web Server	51
Installing and Configuring Apache 2.0.x Plug-in	52
Installing and Configuring IIS Plug-in for IIS 6.0 and Higher	53
A. Create the Application Mappings and the ISAPI Filter	53
B. Create the iisproxy.ini Configuration File	55

Part 4. Content Server

6 Installing and Configuring Content Server	59
Installing Content Server	60
Running the Installer	60
Post-Installation Steps	61
A. Setting File Permissions (Unix Only).....	61
B. Verifying the Installation	61
C. Switching WebLogic to Production Mode (Delivery Systems Only).....	67
D. Integrating with LDAP	67
E. Setting Up a Content Server Cluster (Optional)	68
F. Setting Up Content Server for Its Business Purpose.....	70

Chapter 1

Introduction

This document provides guidelines for installing Content Server on WebLogic Application Server 9.2 and 10, connecting to the supported database of your choice.

Note

Anyone using this guide is expected to have experience installing and configuring databases, web servers, and application servers. Selected information regarding the configuration of third-party products is given in this guide. For detailed information about a particular third-party product, refer to that product's documentation.

This chapter provides information that will help you prepare for the Content Server installation. It contains the following sections:

- [About This Guide](#)
- [Installation Quick Reference](#)

About This Guide

This guide covers the installation, configuration, and maintenance of WebLogic Application Server 9.2 and 10, as required to support Content Server. This includes configuration of a domain with admin and managed servers, vertical clusters, and backend databases. The last chapter in this guide shows you how to install Content Server.

How This Guide is Organized

The content of this guide is organized by function rather than the order in which installation steps are completed. For example, a function such as application deployment is associated with the application server. It is presented in Part II (which covers the application server), even though it is performed later, when Content Server is installed (Part IV). Each major component of the Content Server installation is covered in its own part. A summary of the installation steps in the required order is given at the end of this chapter (see “[Installation Quick Reference](#),” on [page 7](#)).

Graphics in This Guide

Many steps in this guide display screen captures of dialog boxes and similar windows that you interact with in order to complete the steps. The screen captures are shown to help you follow the installation process. They are not intended to be sources of specific information, such as parameter values, options to select, or product version number.

Note

Screenshots in this guide reflect the WebLogic 9.2 interface. If you are using WebLogic 10, be aware that dialog boxes and other interface elements may appear slightly differently from the depictions presented in this guide; however, the described functionality is identical in both versions of WebLogic.

Paths and Directories

This guide uses the following paths and directories:

Table 1: Paths and Directories

Name used by guide	Description
<domain_home>	Path to the WebLogic domain; the path includes the domain name.
<cs_install_dir>	Path to the directory where Content Server is installed; the path does not include the name of the Content Server application.
<bea_home>	Path to the directory where WebLogic is installed; the path includes the name of the directory.
<shared_dir>	Path to the shared folder on the given system; the path includes the name of the shared folder.

Table 1: Paths and Directories *(continued)*

Name used by guide	Description
<bea_home>/ weblogic92	WebLogic Application Server directory used throughout this guide. If you are using WebLogic 10, replace this path with the following: <bea_home>/wlserver_10.0
<deploy_dir>	Path to the directory to which Content Server is deployed; the path includes the name of the deployment directory.

Installation Quick Reference

After you install and configure the J2EE components that support Content Server, you will run the Content Server installer, which will guide you through the installation process. You will run the installer on each development, delivery, and management system on which you plan to use Content Server. During the Content Server installation, you will have the option to install sample sites and sample content.

Note

The names of the systems in your Content Server environment might differ from the names used in this document. Typically, the management system is also called “staging,” and the delivery system is also called “production.”

The steps below summarize the installation and configuration of Content Server and its supporting software. Keep the steps handy as a quick reference to installation procedures and to chapters that provide detailed instructions.

To install Content Server and its supporting software

Complete the steps below for each development, content management, and production environment.

I. Set Up the Database

Set up your choice of supported databases by installing the database management system, creating a database for Content Server, and configuring the database. For instructions, refer to our configuration guide, *Configuring Third-Party Software*.

II. Set Up the Application Server

1. Install WebLogic Application Server. For instructions, see [Chapter 3, “Installing WebLogic Application Server.”](#)

Note

This chapter also contains commands for starting and stopping the servers that are used in this guide.

2. Create and configure a WebLogic server domain, as shown in [“Creating and Configuring a WebLogic Server Domain,”](#) on page 26. This step requires you to:
 - a. Create an admin server for the domain.
 - b. Create a managed server for a production environment and, if you choose to set up vertical clustering, a managed server for each cluster member.
 - c. Name the domain.
3. Set up the environment for deployment and database communications. This step requires you to:
 - a. Set environment variables to ensure that all servers are using the correct JDK. For instructions, see [“Setting Environment Variables,”](#) on page 39.
 - b. Turn off host name verification for non-production systems. For instructions, see [“Disabling Host Name Verification,”](#) on page 39.
 - c. Enable HTTP tunneling on all servers on which Content Server will be deployed. Enabling tunneling enables you to run commands using the `weblogic.Deployer` utility (which deploys Content Server.) For instructions, see [“Enabling HTTP Tunneling,”](#) on page 41.
 - d. Set up the data source. For instructions, see [“Creating and Configuring a Data Source,”](#) on page 41.

III. (Optional) Set Up the Web Server

If you plan to integrate WebLogic Application Server with either the Apache or IIS web server, follow instructions in [Chapter 5](#), [“Installing and Configuring the Web Server.”](#)

IV. Install Content Server

1. Before you launch the installer, make sure that:
 - You have created the directory into which you are installing Content Server. The directory name and path cannot contain spaces and the application server must be able to read from and write to that directory.
 - For clustered installations, you have created the following:
 - A managed server. You will install Content Server on this server.
 - A shared file system directory that all cluster members can read from and write to; the directory name and path cannot contain spaces. Note the following:
 - For delivery systems, the default location of the shared file system directory is the directory containing the directory in which Content Server is installed.
 - For content management and development systems, the default location of the shared file system directory is inside the directory in which Content Server is installed.
 - You have added the JDK `/bin` directory to the path variable.
 - Your system is capable of displaying the CS installer GUI. The installer will not work in text mode.

2. Install Content Server by running the supplied installer. The installer provides online help at each screen, should you need guidance. For more information, see [Chapter 6, “Installing and Configuring Content Server.”](#)

If you choose to deploy the CS application manually, you will have to deploy the application halfway through the installation when the installer displays the “Installation Actions” window. For instructions see [“Deploying Web Applications,” on page 46.](#)

If you are using an Oracle database and will require text attributes greater than 2000 characters, you will have to set the `cc.bigtext` property to CLOB after the CS application is deployed. For instructions, see [step 5 in “Running the Installer,” on page 60.](#)

3. Complete the Content Server installation by performing the following steps:
 - a. If you installed Content Server on Unix, set the permissions for Content Server binaries by following the steps in [“Setting File Permissions \(Unix Only\),” on page 61.](#)
 - b. Verify the Content Server installation by logging in as the administrator. For instructions, see [“Verifying the Installation,” on page 61.](#)
 - c. If the CS system you installed is a delivery system, switch WebLogic to production mode. For instructions, see [“Switching WebLogic to Production Mode \(Delivery Systems Only\),” on page 67.](#)
 - d. If you need to perform LDAP integration, follow the steps in [“Integrating with LDAP,” on page 67.](#)
 - e. If you are creating a vertically clustered system, follow instructions in [“Setting Up a Content Server Cluster \(Optional\),” on page 68.](#)
 - f. Once the entire installation is completed and verified, set up Content Server for its business purpose. For instructions, see the *Content Server Administrator’s Guide* and the *Content Server Developer’s Guide*.

Part 1

Database

This part contains a short chapter summarizing the databases that Content Server uses. Instructions on creating and configuring the databases are given in our guide *Configuring Third-Party Software*.

This part contains the following chapter:

- [Chapter 2, “Setting Up a Database”](#)

Chapter 2

Setting Up a Database

Content Server requires access to a database that is specifically configured for Content Server. The list of supported databases (as well as other third-party components) is given in the *Supported Platform Document*, accessible from:

<http://e-docs.fatwire.com/CS>

(Click the Content Server version number, and on the Content Server page, click the **Supported Platform Document** link.)

Before installing any other of Content Server's supporting software, you must complete the following steps:

1. Install the database management system.
For instructions, refer to the product vendor's documentation.
2. Create and configure a database for Content Server.
For instructions, consult our guide *Configuring Third-Party Software*. Note that database configuration is identical across different application servers. Refer to the correct chapter to create and configure the database of your choice.

Part 2

Application Server

This part contains information about installing and configuring WebLogic Application Server as well as integrating WebLogic Application Server with either the Apache or IIS web server.

This part contains the following chapter:

- [Chapter 3, “Installing WebLogic Application Server”](#)
- [Chapter 4, “Configuring WebLogic Application Server”](#)

Chapter 3

Installing WebLogic Application Server

This chapter contains information about installing WebLogic Application Server to support and deploy your Content Server web application.

This chapter contains the following sections:

- [Start/Stop Commands](#)
- [Installing WebLogic Application Server](#)

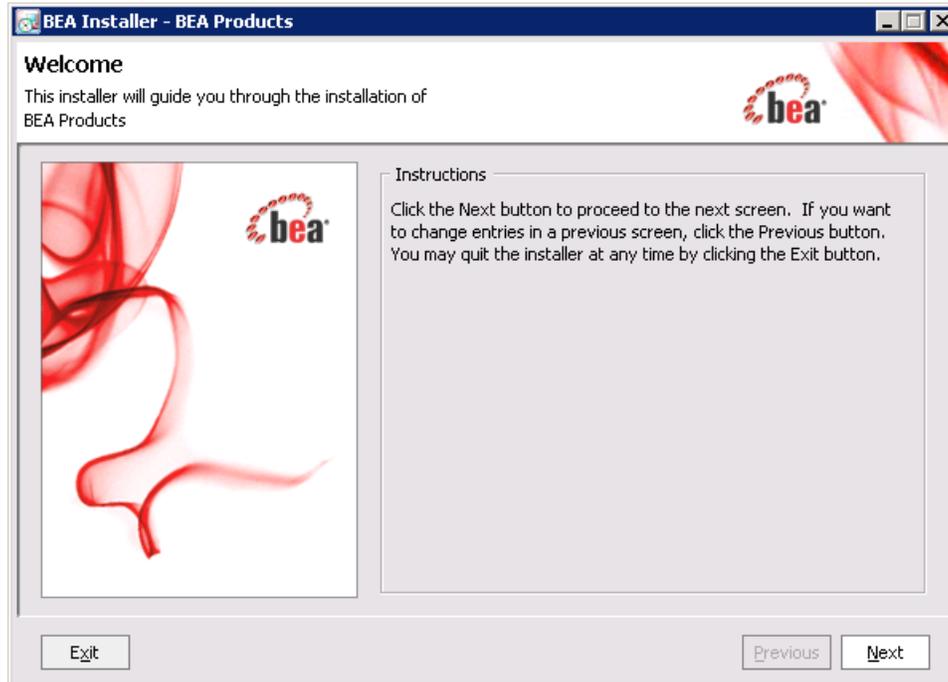
Start/Stop Commands

This section lists commands that are used in this guide for managing WebLogic Application Server.

- Start the admin server:
`<domain_home>/startWebLogic.sh`
- Stop the admin server:
`<domain_home>/bin/stopWebLogic.sh`
- Start the node manager:
`<bea_home>/weblogic92/server/bin/startNodeManager.sh`
- Start a managed server:
`<domain_home>/bin/startManagedWebLogic.sh <managed_server_name>
http://<listening_address>:<admin_port>`
- Stop a managed server:
`<domain_home>/bin/stopManagedWebLogic.sh <managed_server_name>
http://<listening_address>:<admin_port>`

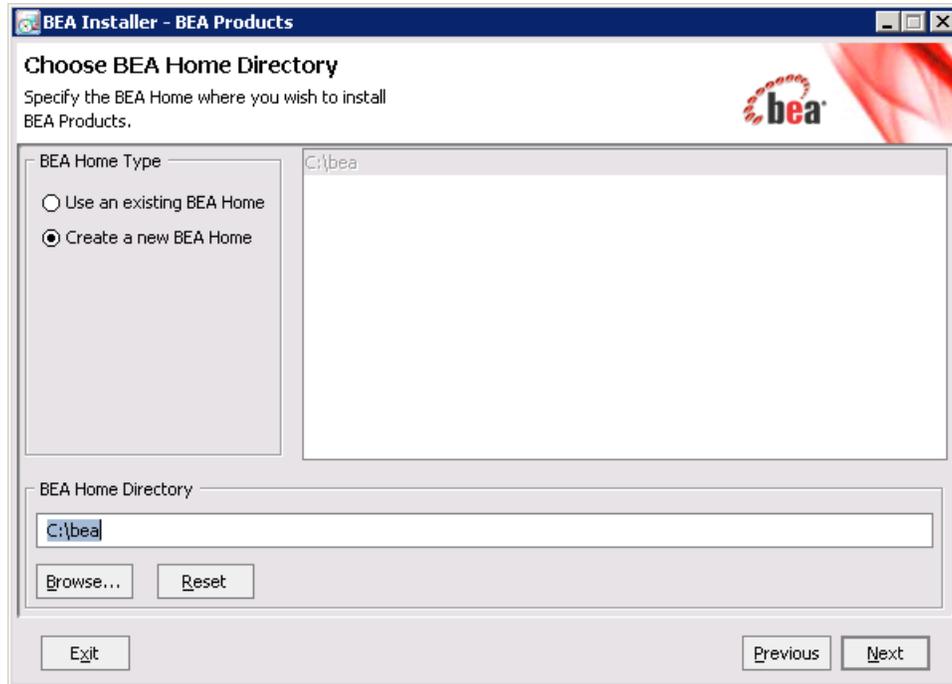
Installing WebLogic Application Server

1. Run the WebLogic Application Server installer (on Unix, make sure your `DISPLAY` variable is set).
2. At the “Welcome” screen, click **Next**.



3. Click **Yes** to accept the BEA License Agreement.

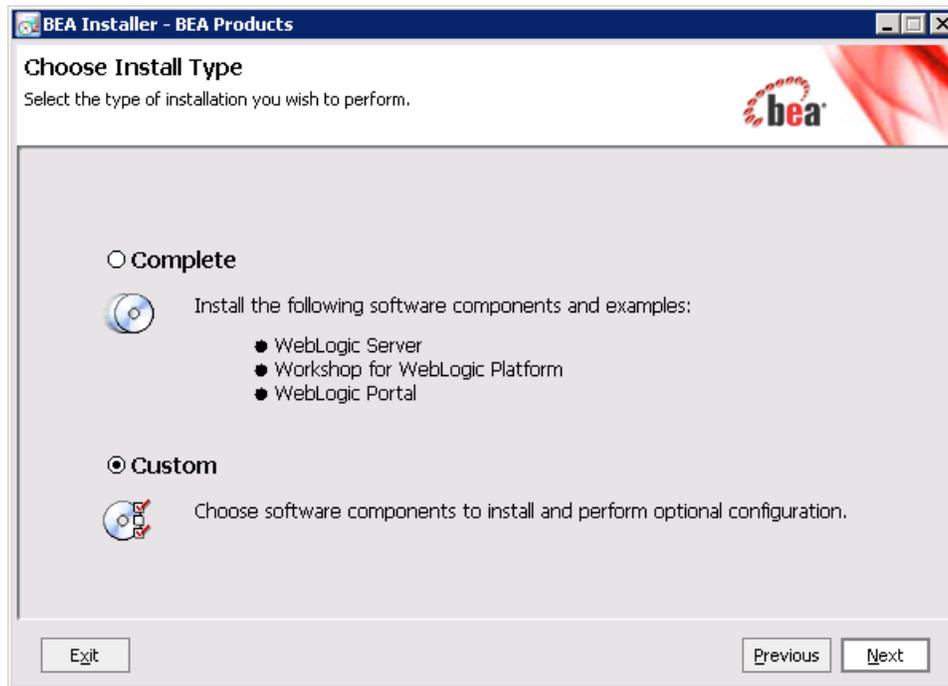
4. Either use an existing BEA home directory or select **Create a new BEA Home** and browse for a directory. Click **Next**.



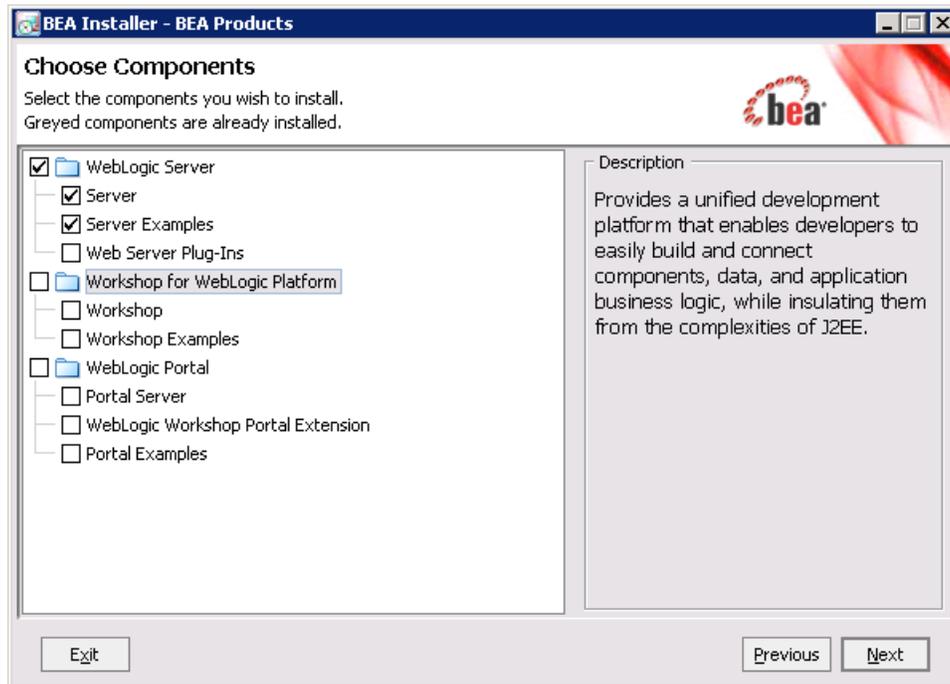
Note

The BEA home directory will be referred to throughout this guide as <bea_home>.

5. Select **Custom Install Type** and click **Next**.



6. In the “Choose Components” screen, do the following:
 - a. Make sure the following components under **WebLogic Server** are selected:
 - **Server**
 - **Server Examples**
 - **Web Server Plug-Ins** (select this only if you will be using a web server)
 - b. Deselect **Workshop for WebLogic Platform** and all of its sub-components.
 - c. Deselect **WebLogic Portal** and all of its sub-components.
 - d. Click **Next**.



7. Deselect **Mercury profiling tools** and click **Next**.
8. On the next three screens, click **Next**.

9. The installation starts. Close the window after completion.



Note

If you installed WebLogic Application Server 9.2 MP1, install the CR308102 public patch now.

10. Continue with [Chapter 4, “Configuring WebLogic Application Server”](#) to configure a WebLogic domain.

Chapter 4

Configuring WebLogic Application Server

This chapter contains information about configuring WebLogic Application Server to support and deploy your Content Server web application.

This chapter contains the following sections:

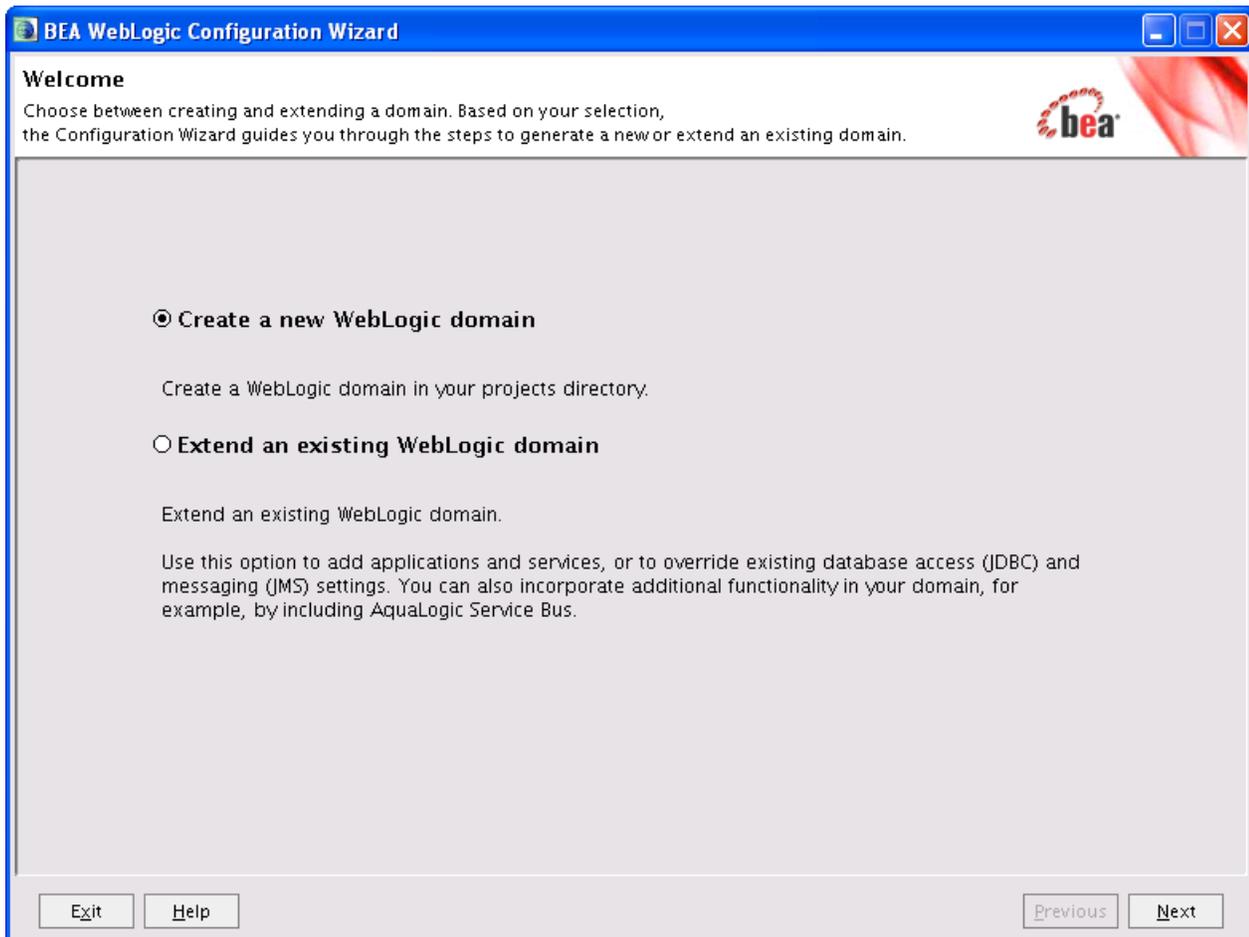
- [Creating and Configuring a WebLogic Server Domain](#)
- [Setting Environment Variables](#)
- [Disabling Host Name Verification](#)
- [Enabling HTTP Tunneling](#)
- [Creating and Configuring a Data Source](#)
- [Deploying Web Applications](#)

Creating and Configuring a WebLogic Server Domain

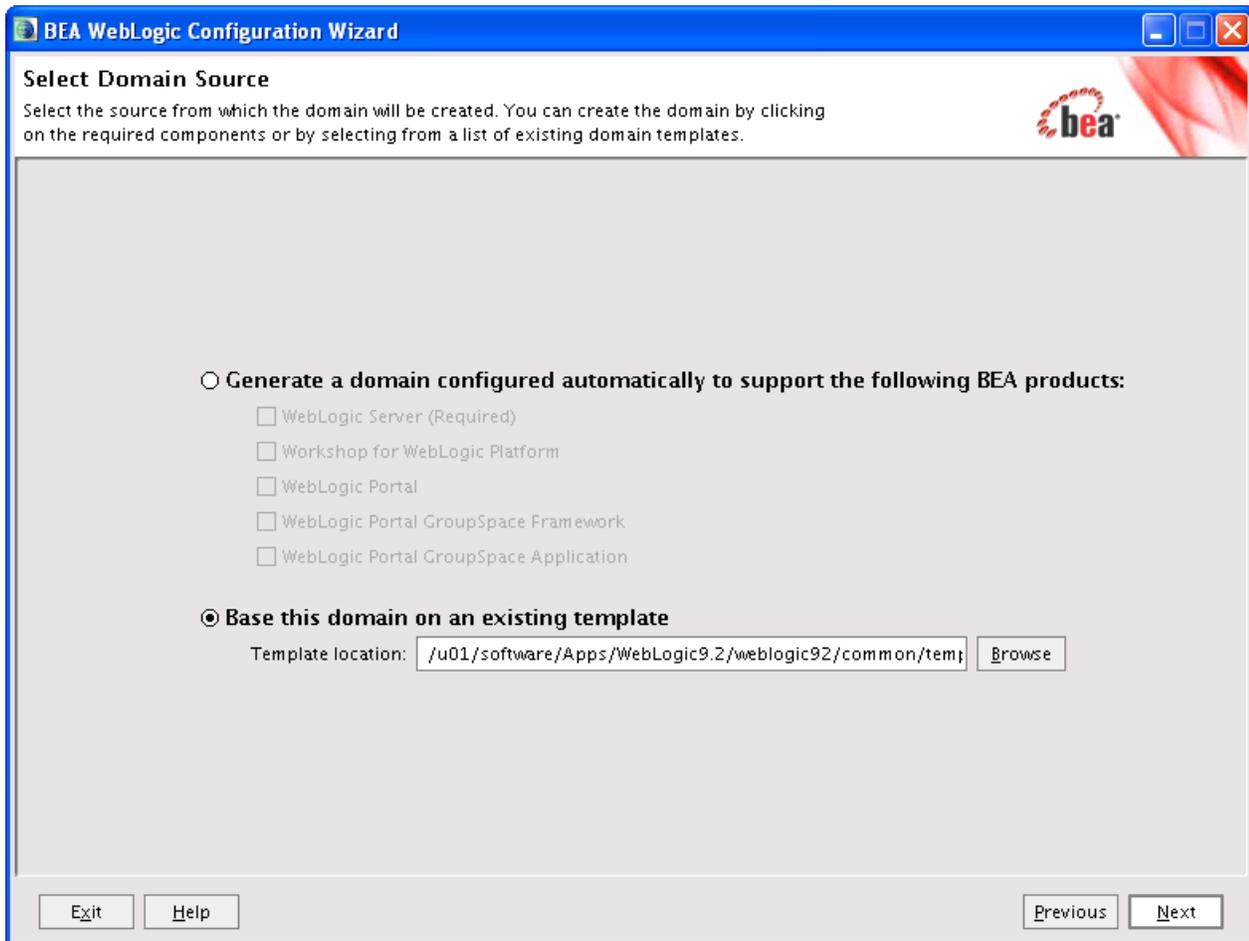
In the steps below, you will be creating a WebLogic domain and configuring the domain by adding an admin server. If you are creating a production system, you will also add a managed server to the domain, and if you are creating a cluster, you will add a managed server for each cluster member.

To create and configure a WebLogic server domain

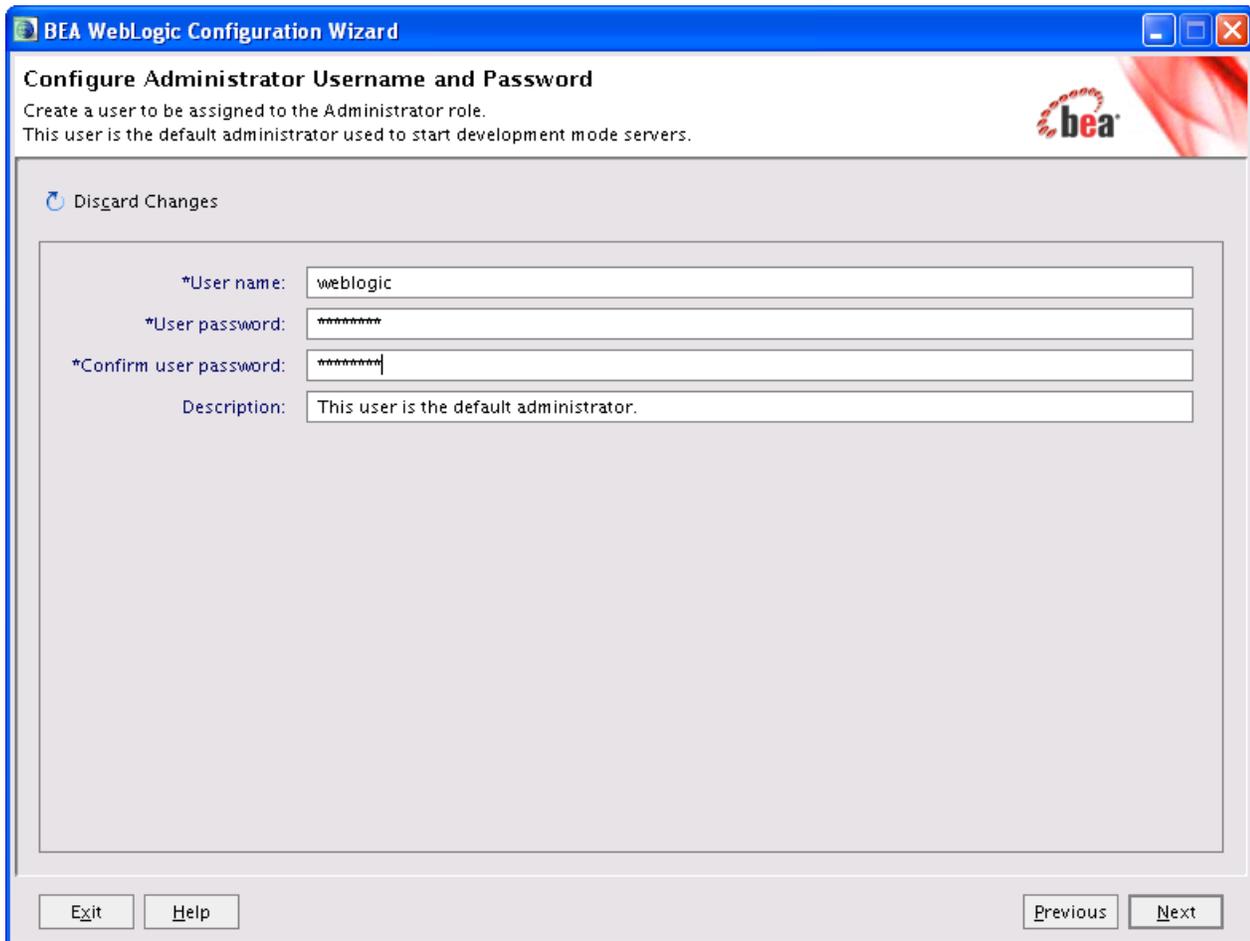
1. Change directories to `<bea_home>/weblogic92/common/bin` and run `config.sh` (`.bat` for Windows).
2. Create a domain:
 - a. On the “Welcome” screen, select **Create a new WebLogic domain** and click **Next**.



b. Select **Base this domain on an existing template** and click **Next**.

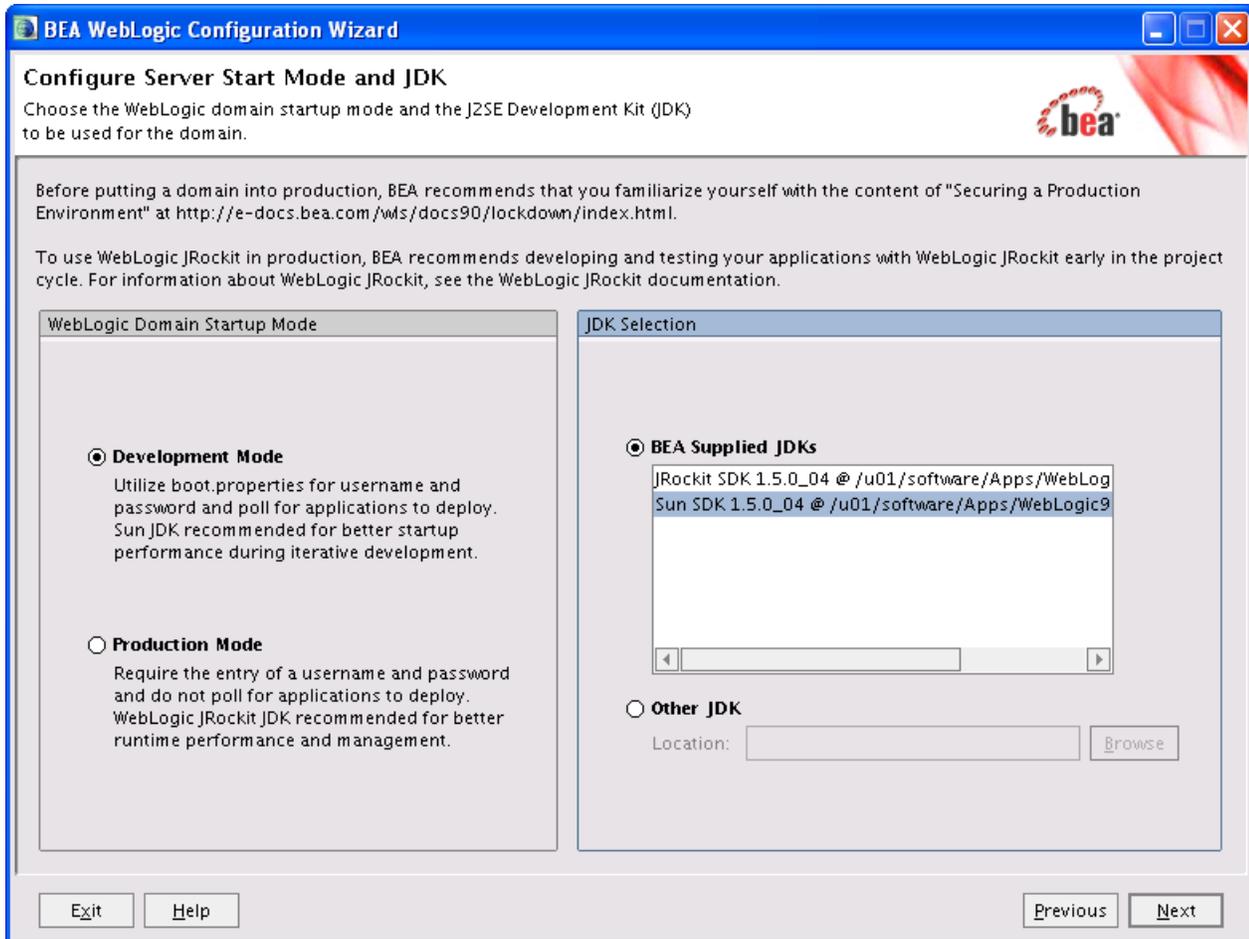


- c. Enter a domain user name and password and click **Next**.

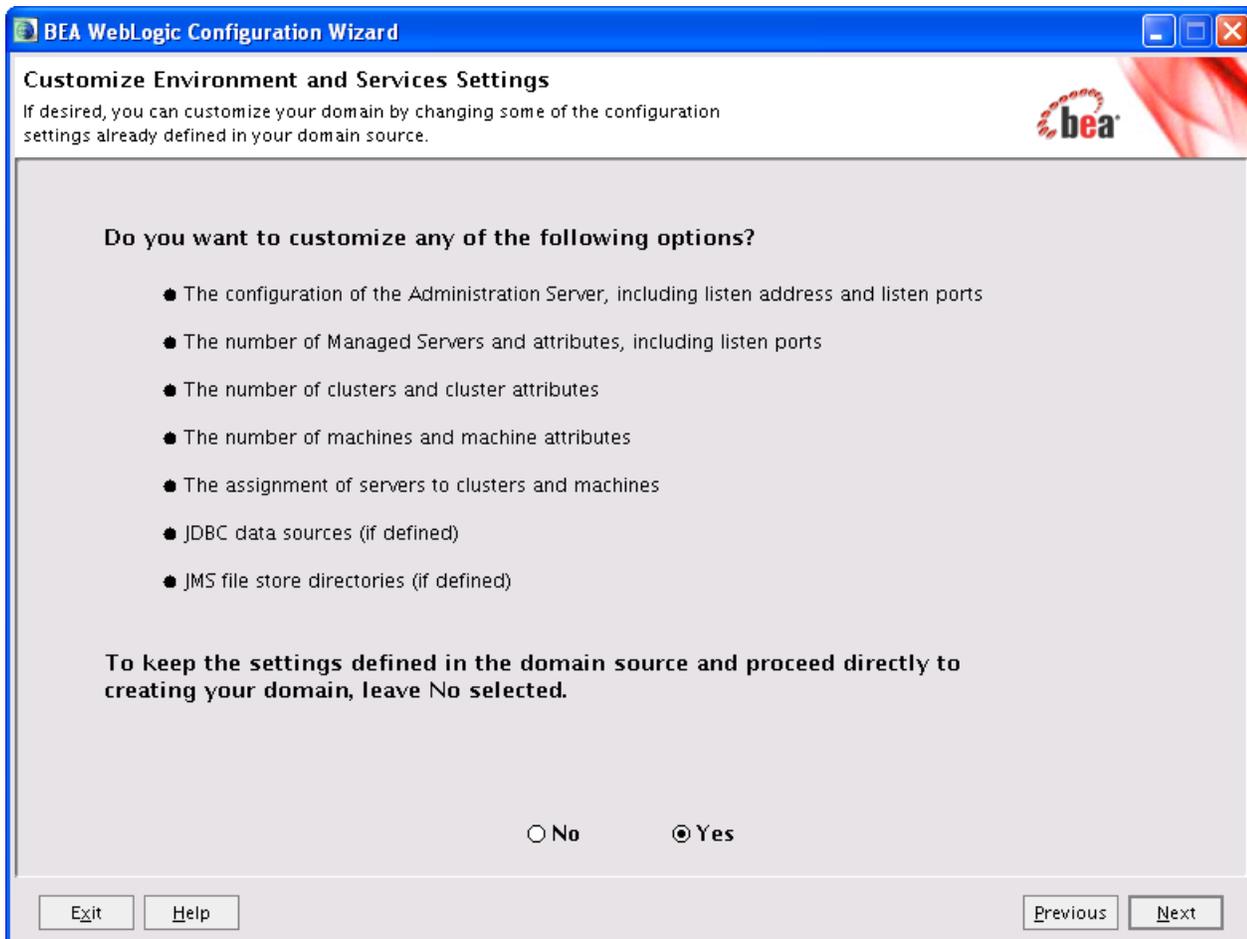


The screenshot shows the 'BEA WebLogic Configuration Wizard' window. The title bar reads 'BEA WebLogic Configuration Wizard'. The main heading is 'Configure Administrator Username and Password'. Below the heading, it says 'Create a user to be assigned to the Administrator role. This user is the default administrator used to start development mode servers.' The BEA logo is visible in the top right corner. A 'Disard Changes' button is located at the top left of the main content area. The main content area contains four input fields: '*User name:' with the value 'weblogic', '*User password:' with masked characters '*****', '*Confirm user password:' with masked characters '*****', and 'Description:' with the value 'This user is the default administrator.'. At the bottom of the window, there are buttons for 'Exit', 'Help', 'Previous', and 'Next'.

- d. Select **Development Mode** and the Sun SDK (in the “BEA Supplied JDKs” list box). For production environments, the domain will be changed to **Production Mode** later in this guide (step C on page 67). Click **Next**.



- e. In the “Customize Environment and Services Settings” screen, select **Yes** and click **Next**.



In the screens that follow, you will configure the domain by adding an admin server and managed servers as necessary.

3. Configure the admin server:
 - a. Enter a name, listening address, and port for the admin server.
 - b. Click **Next**.

The screenshot shows the 'BEA WebLogic Configuration Wizard' window. The title bar reads 'BEA WebLogic Configuration Wizard'. The main window title is 'Configure the Administration Server'. Below the title, there is a descriptive text: 'Enter administration server configurations. Each WebLogic Server domain must have one Administration Server. The Administration Server hosts the Administration Console which is used to perform administrative tasks.' The BEA logo is visible in the top right corner. A 'Disgard Changes' button is located at the top left of the configuration area. The configuration fields are: '*Name:' with the value 'AdminServer'; 'Listen address:' with the value '10.120.19.219'; 'Listen port:' with the value '7001'; 'SSL listen port:' with the value 'N/A'; and 'SSL enabled:' with an unchecked checkbox. At the bottom of the window, there are four buttons: 'Exit', 'Help', 'Previous', and 'Next'.

Note

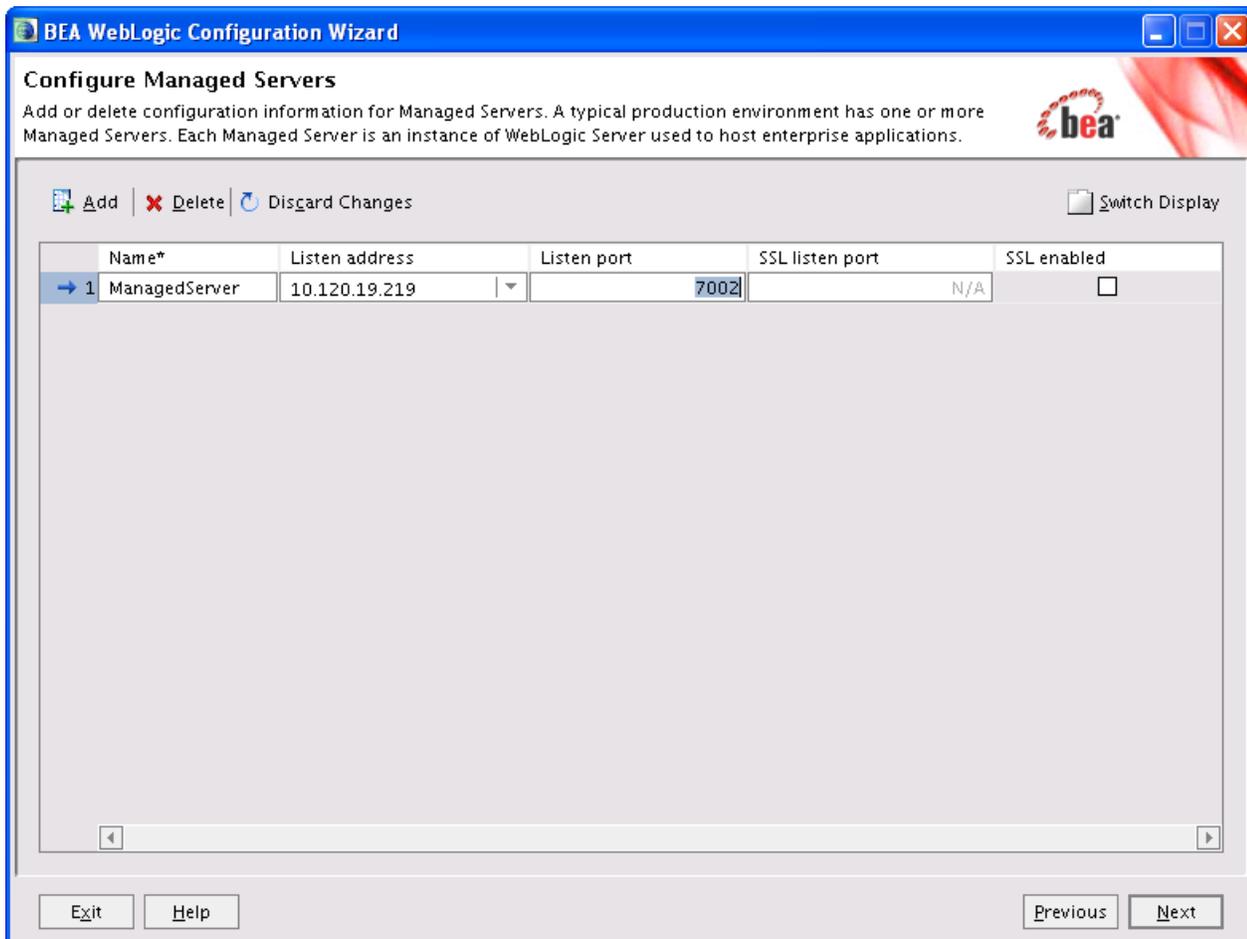
Throughout this guide, the values that you entered will be referred to as <listening_address> and <admin_port>.

4. Add a managed server:
 - a. Click **Add** and enter a name, listening address, and port.

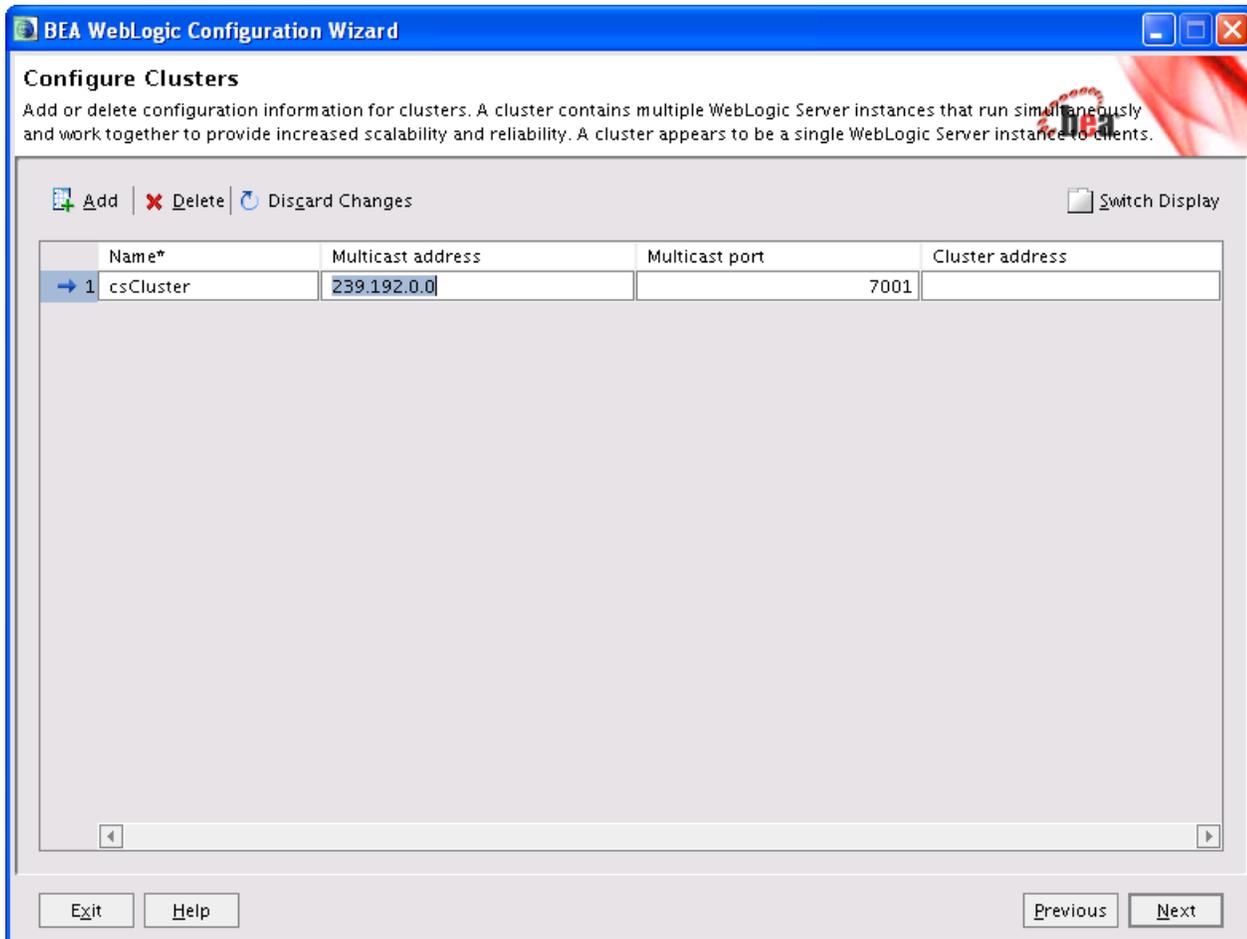
Note

- For a production environment, a managed server is recommended.
- If you are creating a cluster, a managed server is required for each cluster member. Your options are to:
 - Create all the managed servers in this step
 - Create a managed server for the primary cluster member in this step, but postpone creating the remaining managed servers until CS is installed on the primary member. If you choose the latter option, you will need to follow instructions in [“Setting Up a Content Server Cluster \(Optional\),”](#) on page 68.

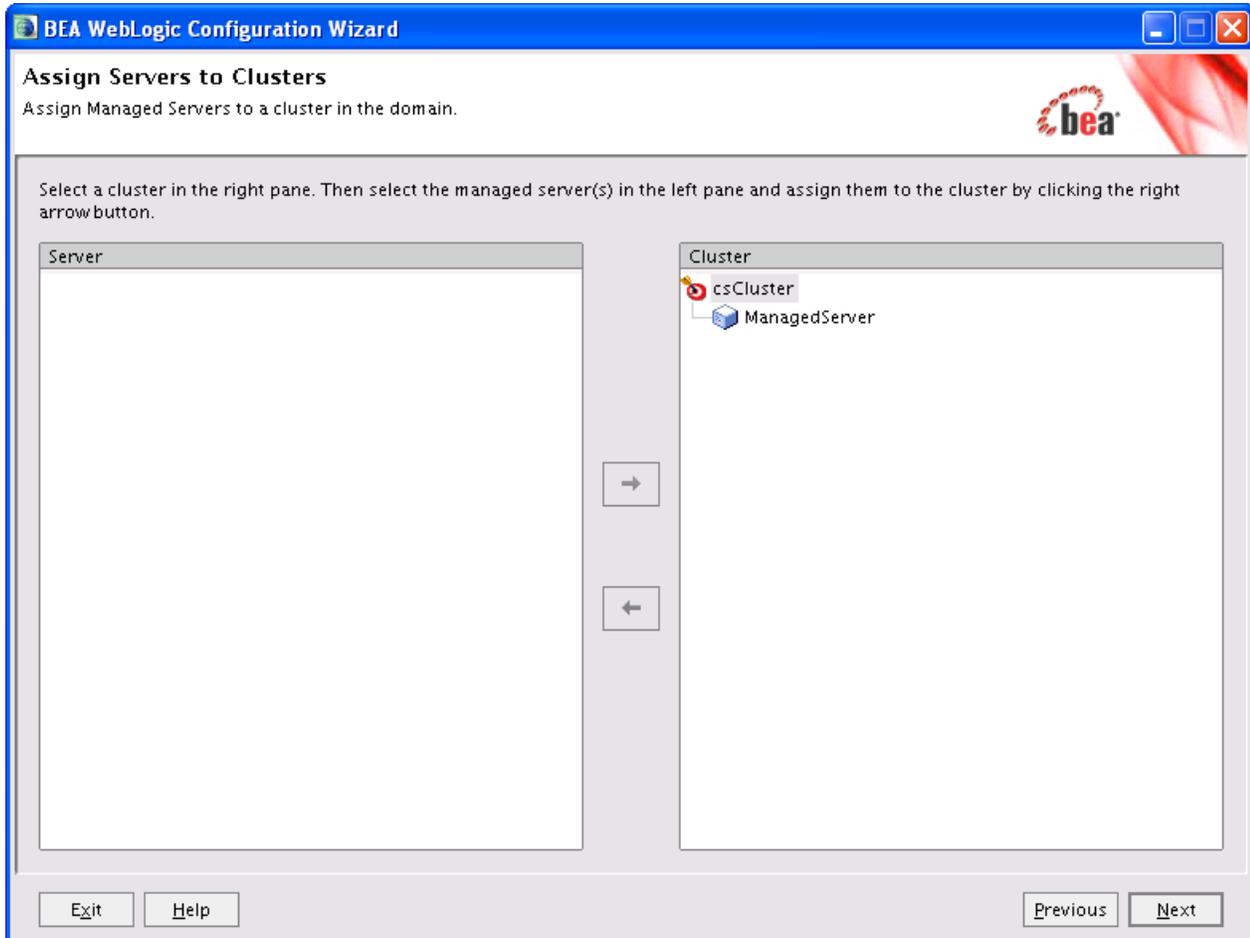
- b. Click **Next**.



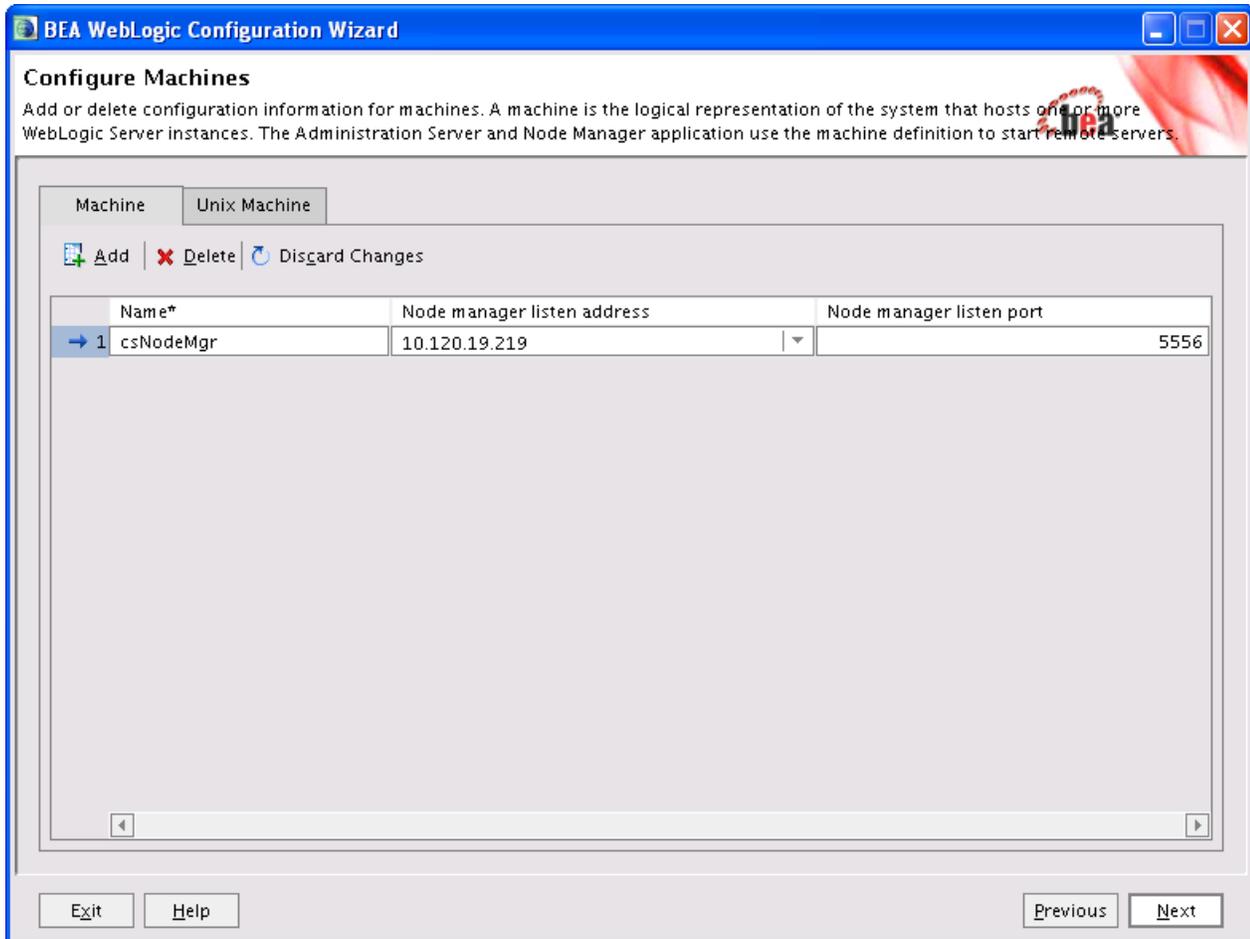
5. If you are *not* creating a cluster, click **Next** and skip to [step 6 on page 35](#). Otherwise, create and configure a cluster:
 - a. Create a cluster:
 - 1) Click **Add**.
 - 2) Enter a name for the cluster.
 - 3) In the **Multicast port** field, enter the admin server listening port.
 - 4) Click **Next**.



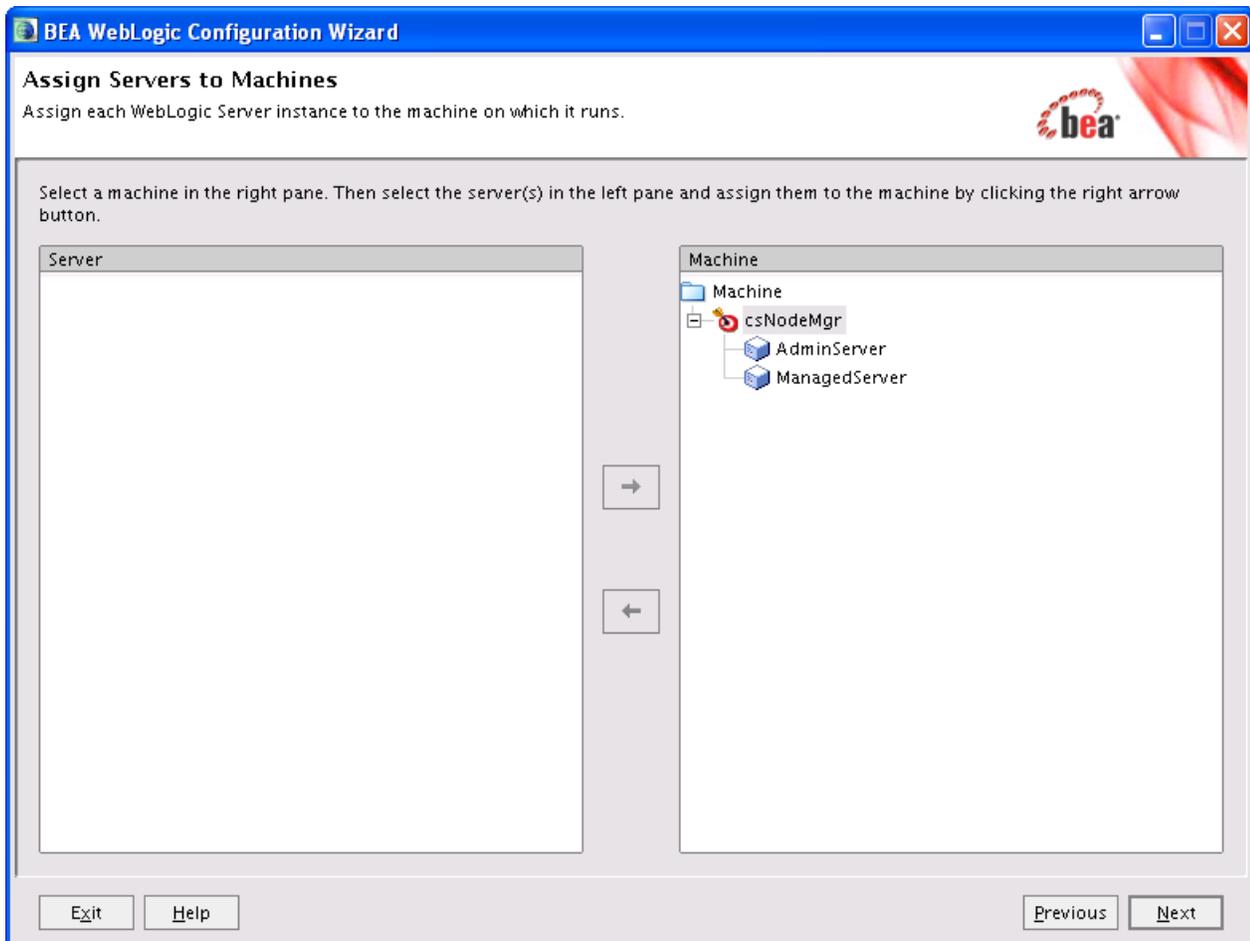
- b. Add the managed server(s) to the cluster (by clicking the managed server(s) and clicking the right arrow). Click **Next**.



6. Configure the node manager:
 - a. Click **Add** and enter a name and listening address. Click **Next**.

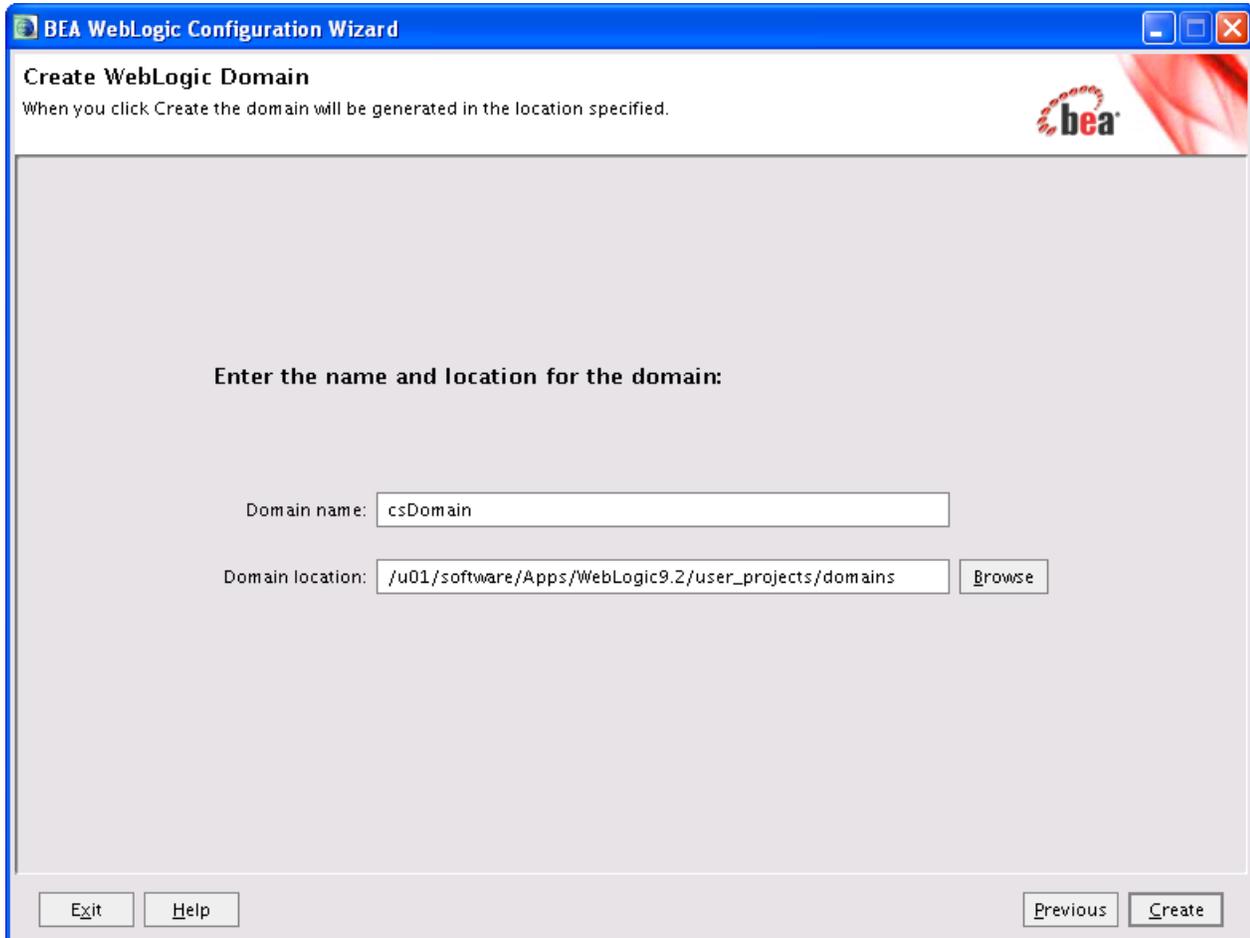


- b. Add both the admin and managed servers to the node manager using the right arrow. Click **Next**.



7. After reviewing the domain configuration, click **Next**.

8. Enter a name for the domain and the path where the domain will be created. Click **Create**.

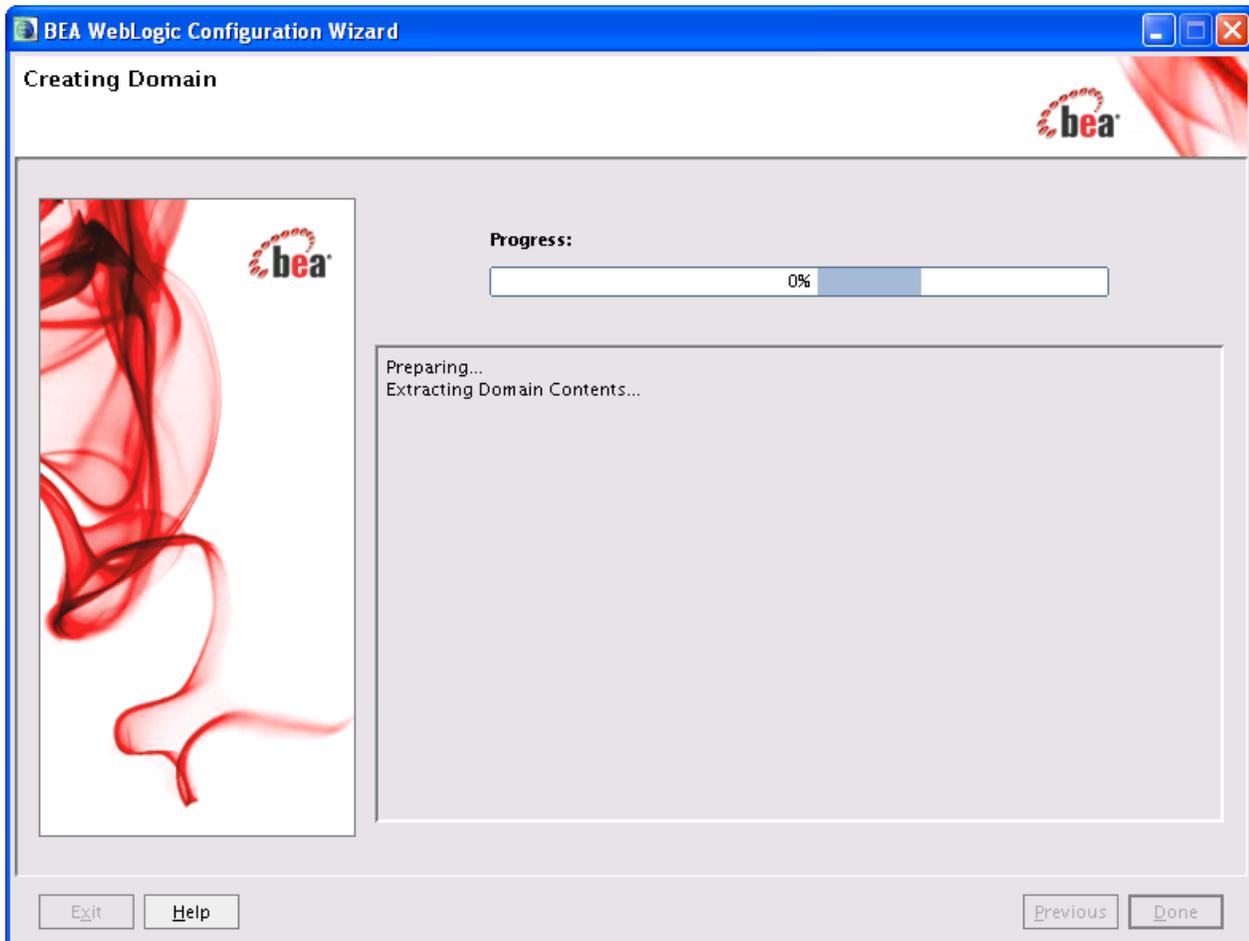


The screenshot shows a window titled "BEA WebLogic Configuration Wizard" with a sub-header "Create WebLogic Domain". Below the sub-header is a note: "When you click Create the domain will be generated in the location specified." The main area of the dialog is titled "Enter the name and location for the domain:". It contains two input fields: "Domain name:" with the text "csDomain" and "Domain location:" with the text "/u01/software/Apps/WebLogic9.2/user_projects/domains". To the right of the "Domain location:" field is a "Browse" button. At the bottom of the dialog are four buttons: "Exit", "Help", "Previous", and "Create". The BEA logo is visible in the top right corner of the dialog area.

Note

The path to the domain will be referred to throughout this guide as <domain_home>.

9. The domain installation begins. When the installation is complete, click **Done**.



10. Your next steps are the following:

- a. For all systems (production and otherwise), set the environment variables to ensure that all servers are using the correct JDK. For instructions, go to [“Setting Environment Variables,”](#) on page 39.
- b. For non-production environments, disable host name verification. For instructions, go to [“Disabling Host Name Verification,”](#) on page 39.
- c. For all servers on which CS will be deployed, enable HTTP tunneling in order to support command-line deployment, using the `weblogic.Deployer` or `weblogic.Admin` utilities. For instructions, go to [“Enabling HTTP Tunneling,”](#) on page 41.

Setting Environment Variables

Setting environment variables ensures that each server is using the right JDK.

To set environment variables

1. Log into the Administration Console.
2. Expand **Environment** in the tree.
3. Click **Servers**.
4. Click *ServerName*.
5. Click the **Configuration** tab.
6. Click **Server Start**.
7. Click **Lock & Edit**.
8. For “Java Home,” enter the path to the WebLogic JDK (<bea_home>/jdk150_04).
9. For “Java Vendor,” enter **Sun**.
10. Click **Save**.
11. Click **Accept Changes**.
12. Repeat this procedure for each server in the system.
13. The next step is to disable host name verification for non-production environments. Follow instructions in the next section.

Disabling Host Name Verification

For non-production environments, you may decide to disable host name verification. This section explains how to do so from both the command line and the administration console.

Note

After host name verification is disabled:

1. Enable HTTP tunneling in order to prepare the web application for command-line controlled deployment. For instructions, see [“Enabling HTTP Tunneling,” on page 41](#).
2. Create the data source. For instructions, see [“Creating and Configuring a Data Source,” on page 41](#).

Command Line

For both the `startWebLogic.sh` and `startManagedWebLogic.sh` scripts (`.bat` in Windows) located in `domain_home/bin`, edit the script by inserting the following line after the first large comment block:

```
JAVA_OPTIONS="{JAVA_OPTIONS} -  
Dweblogic.security.SSL.ignoreHostnameVerification=true"
```

Administration Console

1. Start the admin server.
2. Change to the <domain_home> directory and run `startWebLogic.sh` (.bat for Windows).
3. After the admin server has started, open a web browser and log in to the “WebLogic Server Administration Console” at:
`http://<listening_address>:<admin_port>/console`
4. In the tree at the left of the screen, expand **Environment**.
5. Click **Servers**.
6. For each of the servers listed:
 - a. Click the server name.
 - b. Click the **Configuration** tab.
 - c. Click **SSL**.
 - d. Click **Advanced**.
 - e. Click **Lock & Edit** in the upper left corner.
 - f. From the drop-down menu labeled **Hostname Verification**, select **None**.
 - g. Click **Save**.
7. Click **Activate Changes**.

The screenshot displays the 'Settings for AdminServer' page in the WebLogic Administration Console. The left-hand navigation pane shows the 'Domain Structure' tree with 'Environment' expanded to 'Servers'. The main content area is titled 'Settings for AdminServer' and includes tabs for Configuration, Protocols, Logging, Debug, Monitoring, Control, Deployments, Services, Security, and Notes. The 'Security' tab is active, and the 'SSL' sub-tab is selected. A 'Lock & Edit' button is visible in the top left corner of the main area. The page contains several configuration sections:

- Identity and Trust Locations:** A dropdown menu is set to 'Keystores'. A description indicates it defines where SSL should find the server's identity and trust.
- Identity:**
 - Private Key Location:** 'from Demo Identity Keystore'. Description: 'The keystore attribute that defines the location of the private key file.'
 - Private Key Alias:** 'Demoidentity'. Description: 'The keystore attribute that defines the string alias used to store and retrieve the server's private key.'
 - Private Key Passphrase:** '*****'. Description: 'The keystore attribute that defines the passphrase used to retrieve the server's private key.'
 - Certificate Location:** 'from Demo Identity Keystore'. Description: 'The keystore attribute that defines the location of the trusted certificate.'
- Trust:**
 - Trusted Certificate Authorities:** 'from Demo Trust Keystore and Java Standard Trust Keystore'. Description: 'The keystore attribute that defines the location of the certificate authorities.'
- Advanced:**
 - Hostname Verification:** A dropdown menu is set to 'None'. Description: 'Specifies whether to ignore the installed implementation of the weblogic.security.SSL.HostnameVerifier interface (when this server is acting as a client to another application server).'
 - Custom Hostname Verifier:** An empty text input field. Description: 'The name of the class that implements the weblogic.security.SSL.HostnameVerifier interface.'
 - Export Key Lifespan:** A text input field containing '500'. Description: 'Indicates the number of times WebLogic Server can use an exportable key between a domestic server and an exportable client before.'

Enabling HTTP Tunneling

Note

The steps in this section must be completed before Content Server is deployed.

In order to run commands using the `weblogic.Deployer` or `weblogic.Admin` utilities, HTTP tunneling must be enabled on each server. This section explains how to enable tunneling for any server that will be controlled from the command line.

To enable HTTP tunneling

1. Log in to the administration console.
2. Expand **Environment** on the left hand side.
3. Click **Servers**.
4. For the admin server and each managed server:
 - a. Click the server name.
 - b. Click the **Protocols** tab.
 - c. Click **General**.
 - d. Click **Lock & Edit**.
 - e. Click the **Enable Tunneling** check box.
 - f. Click **Save**.
5. Click **Activate Changes**.
6. The next step is to create a data source. Follow instructions in the next section.

Creating and Configuring a Data Source

This section explains how to create a data source for any of the supported databases using the WebLogic Server Administration Console. This section assumes the admin server has already been started. Two basic steps then need to be completed:

[A. Create the Data Source](#)

[B. Configure the Connection Pool Size](#)

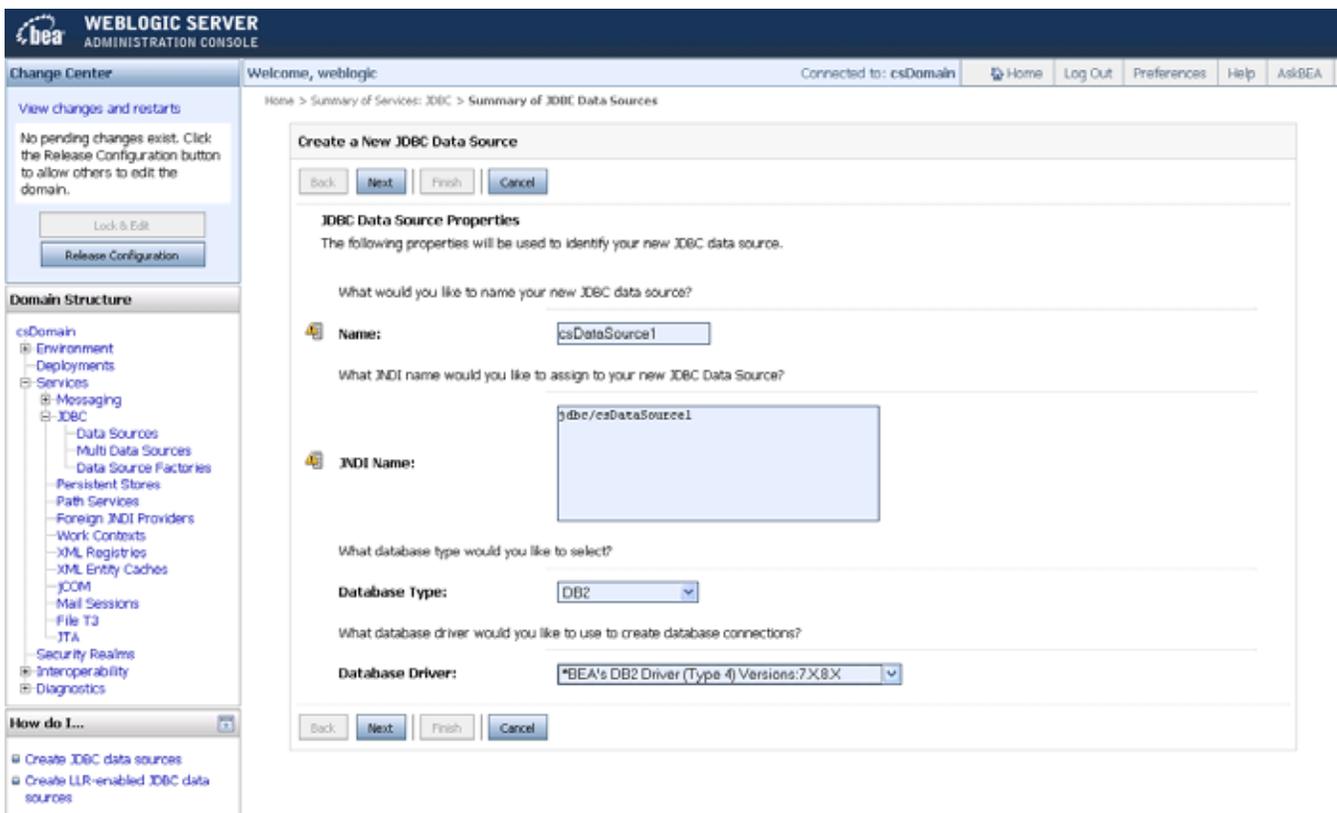
Note

If you are using an Oracle database and require text attributes greater than 2000 characters, you will have to set `cc.bigtext` to `CLOB`. To support `CLOB`, use Oracle database 9.2.0.6 (or a higher supported version). Also use Oracle 10g drivers. (`CLOB` is not supported for lower database versions and for Oracle drivers 9x [thin, type 4].)

You will set `cc.bigtext` to `CLOB` when you run the Content Server installer (as explained in [“Running the Installer,”](#) on page 60.)

A. Create the Data Source

1. Log in to the WebLogic Server Administration Console.
2. In the tree at the left:
 - a. Expand **Services**.
 - b. Expand **JDBC**.
 - c. Click **Data Sources**.
3. Click **New**.
4. In the “Create a New JDBC Data Source” screen, enter the following values:
 - a. A name for the data source.
 - b. jdbc/<datasource_name> for the JNDI name.
 - c. A database type/driver pair. Your choices are:
 - MS SQL Server / BEA's MS SQL Server Driver (Type 4)
 - Oracle / BEA's Oracle Driver (Type 4)
 - DB2 / BEA's DB2 Driver (Type 4)



5. Click **Next**.
6. Click **Next** in the screen that follows.

7. For “Connection Properties,” enter the database name, host name for the database server, port, user name, and password. Click **Next**.

The screenshot displays the WebLogic Administration Console interface. The main window is titled "Create a New JDBC Data Source" and is in the "Connection Properties" step. The form contains the following fields:

- Database Name:** VMWL92
- Host Name:** 10.120.19.219
- Port:** 50002
- Database User Name:** csuser
- Password:** [Redacted]
- Confirm Password:** [Redacted]

The left sidebar shows the "Domain Structure" tree with the following nodes expanded:

- csDomain
 - Environment
 - Deployments
 - Services
 - Messaging
 - JDBC
 - Data Sources
 - Multi Data Sources
 - Data Source Factories
 - Persistent Stores
 - Path Services
 - Foreign JNDI Providers
 - Work Contexts
 - XML Registries
 - XML Entry Caches
 - JCOM
 - Mail Sessions
 - File T3
 - JTA
 - Security Realms
 - Interoperability
 - Diagnostics

The "How do I..." section at the bottom left lists:

- Creates JDBC data sources
- Creates LJR-enabled JDBC data sources

8. Verify that the data source information is correct, and click **Test Configuration**. This will test your data source. If the test fails, review your data source information, and try again. When the test succeeds, click **Next**.

to allow others to edit the domain.

Lock & Edit
Release Configuration

Domain Structure

- csDomain
 - Environment
 - Deployments
 - Services
 - Messaging
 - JDBC
 - Data Sources
 - Multi Data Sources
 - Data Source Factories
 - Persistent Stores
 - Path Services
 - Foreign JNDI Providers
 - Work Contexts
 - XML Registries
 - XML Entity Caches
 - JCOM
 - Mail Sessions
 - File T3
 - JTA
 - Security Realms
 - Interoperability
 - Diagnostics

How do I...

- Create JDBC data sources
- Create LLR-enabled JDBC data sources

System Status

Health of Running Servers

- Failed (0)
- Critical (0)
- Overloaded (0)
- Warn (0)

Create a New JDBC Data Source

Test Configuration Back Next Finish Cancel

Test Database Connection
Test the database availability and the connection properties you provided.

What is the full package name of JDBC driver class used to create database connections in the connection pool? (Note that this driver class must be in the classpath of any server to which it is deployed.)

Driver Class Name:

What is the URL of the database to connect to? The format of the URL varies by JDBC driver.

URL:

What database account user name do you want to use to create database connections?

Database User Name:

What is the database account password to use to create database connections?

Password:

Confirm Password:

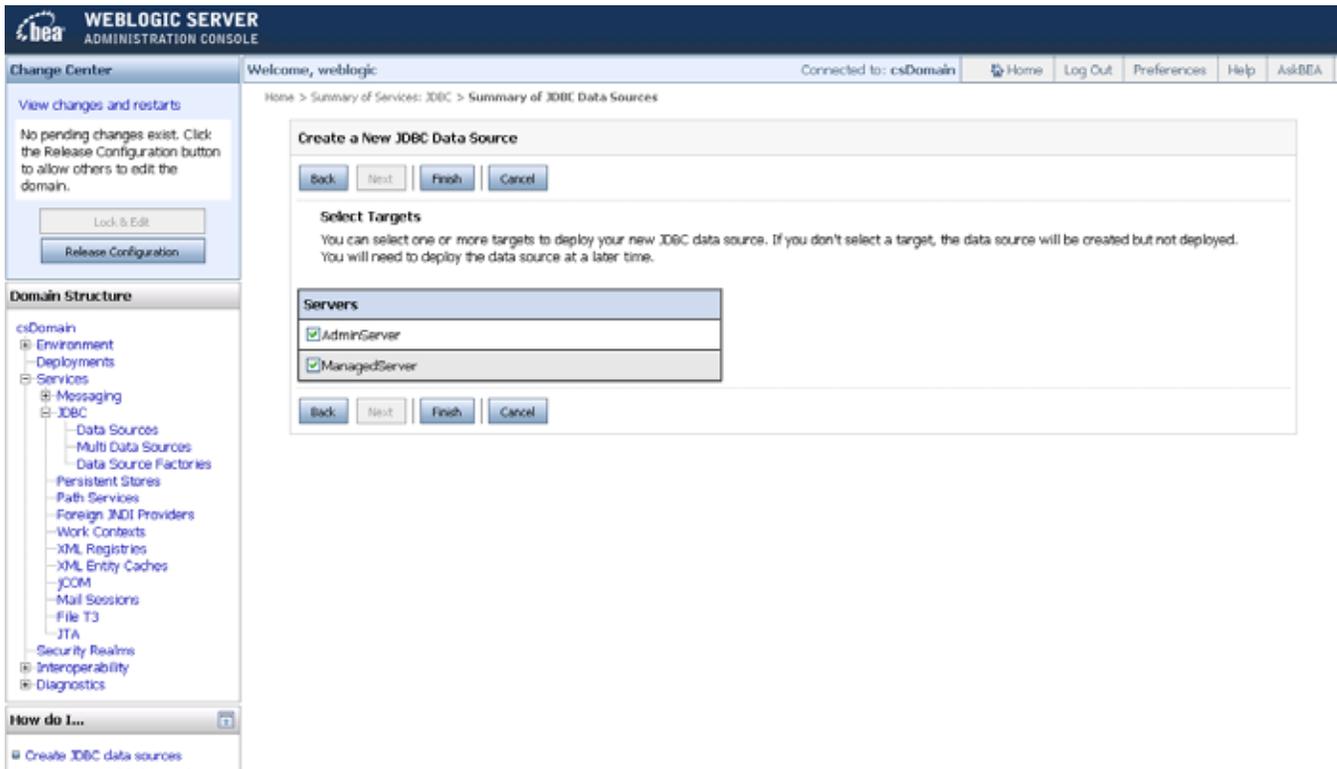
What are the properties to pass to the JDBC driver when creating database connections?

Properties:

What table name or SQL statement would you like to use to test database connections?

Connection test succeeded.

9. Check both the admin and managed servers and click **Finish**.



10. Click **Activate Changes**.

B. Configure the Connection Pool Size

The default values allow a connection pool to contain only up to 15 physical connections. This value needs to be increased.

1. In the left-hand tree:
 - a. Expand **Services**.
 - b. Expand **JDBC**.
 - c. Click **Data Sources**.
2. Click on the newly created data source.
3. In the **Configuration** tab click **Connection Pool**.
4. Click **Lock & Edit**.
5. For “Initial Capacity,” enter **10** and for “Maximum Capacity,” enter **100**.
6. Click **Save**.
7. Click **Accept Changes**.
8. Your next step is one of the following:
 - If you wish to integrate with the Apache or IIS web server, follow instructions in [Chapter 5, “Installing and Configuring the Web Server.”](#)
 - To install Content Server, follow instructions in [Chapter 6, “Installing and Configuring Content Server.”](#)

Deploying Web Applications

This section shows you how to deploy a web application on WebLogic Application Server using the `weblogic.Deployer` utility. You will refer to the steps below halfway through the Content Server installation ([Chapter 6](#)).

A. Set Up the Environment for `weblogic.Deployer`

Note

The `weblogic.Deployer` command set requires its environment to be configured. This environment must not be used for installing Content Server.

1. Set the `JAVA_HOME` environment variable to the WebLogic JDK located in `<bea_home>`.
2. Finish setting up the environment by sourcing the `setWLSEnv.sh/cmd` script found in `<bea_home>/weblogic92/server/bin`. This is done on Unix with `. setWLSEnv.sh` or `source setWLSEnv.sh`.

B. Deploy the Web Application

1. Start the admin server.
2. If you are deploying in a production environment, start the node manager and the managed server.
3. Deploy the web application.

Note

The deployment name takes the name of the directory that the application was deployed to, or the name that the application was given during the Content Server installation:

```
java weblogic.Deployer -adminurl http://  
  <listening_address>:<admin_port> -user <domain_login>  
  -password <domain_password> -name <deployment_name> -  
  targets AdminServer -nostage -deploy  
  <deployment_dir>/<deployment_name>
```

Example of `deployment_dir`:

```
/u01/software/Apps/Weblogic/user_projects/domains/  
  csDomain/applications
```

Example of `deployment_name`:

```
ContentServer
```

4. When the application has been deployed, it will start automatically. You can stop, start, or undeploy the application with the following commands:
 - Stop the application:

```
java weblogic.Deployer -adminurl http://
  <listening_address>:<admin_port> -user <domain_login> -
  password <domain_password> -name <deployment_name> -stop
```
 - Start the application:

```
java weblogic.Deployer -adminurl http://
  <listening_address>:<admin_port> -user <domain_login> -
  password <domain_password> -start -name <deployment_name>
```
 - Undeploy the application:

```
java weblogic.Deployer -adminurl http://
  <listening_address>:<admin_port> -user <domain_login> -
  password <domain_password> -name <deployment_name> -
  undeploy
```


Part 3

Web Server

This part shows you how to install and configure the Apache and IIS web servers. Both are optional components in a Content Server installation.

This part contains the following chapter:

- [Chapter 5, “Installing and Configuring the Web Server”](#)

Chapter 5

Installing and Configuring the Web Server

This chapter provides guidelines for integrating WebLogic Application Server with your choice of either the Apache web server or the IIS web server. Note that integrating with a web server is optional.

This chapter contains the following sections:

- [Installing and Configuring Apache 2.0.x Plug-in](#)
- [Installing and Configuring IIS Plug-in for IIS 6.0 and Higher](#)

Installing and Configuring Apache 2.0.x Plug-in

This section explains how to integrate Apache 2.0.x with WebLogic Application Server using the `mod_wl_20.so` plug-in.

To install Apache

1. Install Apache 2.0.x HTTP server.
2. Make sure that `mod_so.c` is enabled. Run `<apache_home>/bin/apachectl -l`. If `mod_so.c` is not in the list that is printed, you must rebuild your Apache with the `-enable-module=so` option.
3. Copy the `mod_wl_20.so` file from `<bea_home>/weblogic92/server/plugin/<os_type>/<os_version>` to `<apache_home>/modules`. On Linux, it is located in the `<bea_home>/weblogic92/server/plugin/linux/i686` directory.
4. Edit the `http.conf` file which is located in the `<apache_home>/conf` directory.
 - a. Add the following to the `LoadModules` section:

```
LoadModule weblogic_module modules/mod_wl_20.so
```
 - b. Before “Section 3” of the `httpd.conf` file, add the following lines:
 - For a non-clustered environment:

```
<IfModule mod_weblogic.c>
  WebLogicHost <listening_address>
  WebLogicPort <listen_port>
</IfModule>
```
 - For a clustered environment:

```
<IfModule mod_weblogic.c>
  WebLogicCluster <listening_address1>:<listen_port1>,
  <listening_address2>:<listen_port2>
</IfModule>
```
 - c. After the last `Location` tag, add the following:

```
<Location /servlet>
  SetHandler weblogic-handler
</Location>
```
5. Verify the syntax of the `<Apache_home>/conf/httpd.conf` file with the following command:

```
<Apache_home>/bin/apachectl -t
```
6. You are now ready to install Content Server. For instructions, go to [Chapter 6](#), “Installing and Configuring Content Server.”

Installing and Configuring IIS Plug-in for IIS 6.0 and Higher

You configure IIS for WebLogic by mapping two file extensions to the WebLogic application. Mapping the file extensions takes two steps:

- A. Use the IIS console to map the `.jsp` and `.wlforward` extensions to the appropriate `.dll` provided by WebLogic.
- B. Create a configuration file called `iisproxy.ini`, which specifies how to contact WebLogic. Creating the configuration file is a manual step that you complete outside the IIS console.

A. Create the Application Mappings and the ISAPI Filter

Complete the following steps:

1. Right-click the **My Computer** icon on your desktop and select **Manage** from the pop-up menu.
2. In the “Computer Management” window, select **Services and Applications > Internet Information Services**.
3. Right-click **Default Web Site** and select **Properties**.
4. In the **Default Web Site Properties** dialog box, select the **Home Directory** tab.
5. Click in the **Execute Permissions** field and select **Scripts and Executables** from the drop-down list.
6. Click **Configuration**.
7. In the **Application Configuration** dialog box, select the **App Mappings** tab.
8. In the **App Mappings** dialog box, verify that the **Cache ISAPI applications** option is selected.
9. Click **Add**.
10. In the **Add/Edit Application Extension Mapping** form, create a mapping for the `.jsp` file extension. Enter the following values:

Field	Set to This Value
Executable	Click Browse . Navigate to and select: <bea_home>\weblogic92\server\native\win\ <os_version>iisproxy.dll
Extension	<code>jsp</code> (not <code>.jsp</code> — do not include the period)
Verbs	All verbs (the default)
Script engine	Clear this option.
Check that file exists	Clear this option.

11. Click **OK**.
12. Back in the **App Mappings** dialog box, click **Add** again.

13. This time in the **Add/Edit Application Extension Mapping** dialog box, create a mapping for the `.wlforward` file extension. Enter the following values:

Item	Set It to This Value
Executable	Click Browse . Navigate to and select: <bea_home>\weblogic92\server\native\win\ <os_version>iisproxy.dll Note: Be sure to select <code>iisproxy.dll</code> ; do not select <code>iisforward.dll</code>
Extension	<code>wlforward</code> (not <code>.wlforward</code> — do not include the period)
Verbs	All verbs (the default)
Script engine	Clear this option.
Check that file exists	Clear this option.

14. Click **OK**.
15. Back in the **App Mappings** dialog box, click **Apply**; then click **OK**.
In the **Application Configuration** window you see two new **Application Mapping** entries named `.jsp` and `.wlforward`.
16. Click **OK**.
17. In the **Default Web Site Properties** dialog box, select the **ISAPI Filters** tab.
18. Click **Add...**
19. In the **Filter Properties** form, create a filter that uses the `WebLogic iisforward.dll` file. Enter the following values:

Item	Set It to This Value
Filter Name	You can specify an arbitrary name, but we recommend: <code>iisforwardfilter</code>
Executable	Click Browse . Navigate to and select: <bea_home>\weblogic92\server\native\win\ <os_version>iisproxy.dll

20. Click **OK**.
21. In the **Default Web Site Properties** dialog box, click **Apply**; then click **OK**.
22. The installed version of IIS with its initial settings does not allow the `iisproxy.dll`. Use the IIS Manager console to enable the Plug-In:
- Open the IIS Manager console.
 - Select **Web Service Extensions**.
 - Set “All Unknown ISAPI Extensions” to **Allowed**.

B. Create the iisproxy.ini Configuration File

1. Open a text editor and create a new file.
2. In this file, enter the following statements. Be aware that the case of each property must exactly match the case specified here:

```
WebLogicHost=<listening_address>
WebLogicPort=<managed_listen_port>
ConnectTimeoutSecs=20
ConnectRetrySecs=5
WlForwardPath=/servlet
```

Note

In the `WlForwardPath` property, `/servlet` corresponds to `<WebRoot>` in the installer screens for WebLogic (`/servlet` is normally the application server context).

3. Save and name the file: `iisproxy.ini`
4. Place the file in the following directory:
`<bea_home>\weblogic92\server\bin`
5. Restart all the IIS services. If you need instructions, follow the steps below.

Note

You can start the various IIS services in various ways. To be sure that all the necessary services are running, start IIS from the **Services** node.

- a. Right-click the **My Computer** icon.
 - b. Select **Manage** from the pop-up menu.
 - c. In the **Computer Management** dialog box, expand the **Services and Applications** node in the tree.
 - d. Select **Services**.
 - e. In the list of services on the right, right click **IIS Admin Service**.
 - f. Select **Start** from the pop-up menu.
- To start (or stop) the default web site only**
- a. Right-click the **MyComputer** icon.
 - b. Select **Manage** from the pop-up menu.
 - c. In the **Computer Management** window, expand the **Services and Applications** node in the tree.
 - d. Expand the **Internet Information Services** node.
 - e. Right-click **Default Web Site**.
 - f. Select **Start** (or **Stop**, as appropriate), from the pop-up menu.
6. You are now ready to install Content Server. For instructions, go to [Chapter 6](#), “[Installing and Configuring Content Server](#).”

Part 4

Content Server

This part shows you how to install Content Server. It contains the following chapter:

- [Chapter 6, “Installing and Configuring Content Server”](#)

Chapter 6

Installing and Configuring Content Server

This chapter provides guidelines for installing Content Server on WebLogic Application Server, connecting to the supported database of your choice.

This chapter contains the following sections:

- [Installing Content Server](#)
- [Post-Installation Steps](#)

Installing Content Server

After completing [Steps I – IV.1](#) in the “[Installation Quick Reference](#),” on [page 7](#), you install Content Server using the provided installer. The installation process consists of two stages.

In the first stage, the installer gathers necessary configuration information, installs the file structure, and deploys the CS application (unless you choose to deploy the application manually). At the end of the first stage, the installer displays an “Installation Actions” window describing the steps you must perform before proceeding to the second stage of the installation. If you chose to deploy the CS application manually, the first of these steps will be to deploy the CS application by following the instructions in “[Deploying Web Applications](#),” on [page 46](#).

If you are using an Oracle database and require text attributes greater than 2000 characters, you must set the `cc.bigtext` property to CLOB after the CS application is deployed. (For instructions, see [step 5](#) in the next section.)

If the first stage fails, the installer allows you to go back and modify your configuration options (except the database type), and retry the installation.

Note

If you need to change the type of database you have specified during the installation, you must delete the installed CS file structure and restart the installation.

In the second stage, the installer populates the database with the tables and data required for Content Server to function. If the second stage fails, the file structure and database tables must be deleted and the installation restarted from the beginning.

Running the Installer

To install Content Server

1. Make sure you have completed [Steps I – IV.1](#) in the “[Installation Quick Reference](#),” on [page 7](#).
2. Extract the Content Server installer archive into a temporary directory.
3. Change to the temporary directory containing the installer files.
4. Execute the installer script:
 - On Windows: `csInstall.bat`
 - On Unix: `csInstall.sh`

The installer provides online help at each screen. Read the online help for detailed explanations of the options that are presented in each screen. If you encounter problems during the installation process, consult the online help for possible causes and solutions.

5. If you are using an Oracle database and require text attributes greater than 2000 characters, you must set the `cc.bigtext` property to CLOB. When the installer displays the “Installation Actions” pop-up window, complete step 1 displayed in the window, then do the following:
 - a. Open the Property Editor by clicking the **Property Editor** button.

- b. In the Property Editor, open the `futuretense.ini` file.
 - c. Click the **Database** tab.
 - d. Locate the `cc.bigtext` property and set its value to `CLOB`.
 - e. Save your changes and close the Property Editor.
 - f. Continue on to step 3 displayed in the “Installation Actions” window.
6. When the installation completes successfully, perform the post-installation steps in this chapter as required for your installation. Post-installation steps begin on [page 61](#).

Post-Installation Steps

When the installation process completes successfully, perform the following steps:

- A. [Setting File Permissions \(Unix Only\)](#)
- B. [Verifying the Installation](#)
- C. [Switching WebLogic to Production Mode \(Delivery Systems Only\)](#)
- D. [Integrating with LDAP](#)
- E. [Setting Up a Content Server Cluster \(Optional\)](#)
- F. [Setting Up Content Server for Its Business Purpose](#)

A. Setting File Permissions (Unix Only)

If you installed Content Server on Unix, you must grant the “executable” permission to all files in the `<cs_install_dir>/bin` directory. To do so, perform the following steps:

1. Change to the `<cs_install_dir>/bin` directory.
2. Run the following command: `chmod +x *`
3. Restart the corresponding WebLogic server.

B. Verifying the Installation

In this section, you will log in to your installation in order to verify that it functions.

Logging in to the Advanced Interface

1. Point your browser to the following URL:
`http://<hostname>:<port>/<context>/Xcelerate/LoginPage.html`

Content Server displays the Advanced interface login form.



The image shows the login form for FatWire Content Server 7. It features a blue header with the text "FatWire | Content Server 7". Below the header are two input fields: "User Name:" and "Password:". Underneath the password field are two buttons: "Login" and "Reset". At the bottom left, there is a circular icon with a person's silhouette. To its right, the text reads "Login: advanced" followed by links "Forgot your password?" and "Don't have an account?". On the far right, under the heading "Installed Products:", the following items are listed: "Content Server 7.0.1", "CS-Engage 7.0.1", and "Commerce Connector 7.0.1".

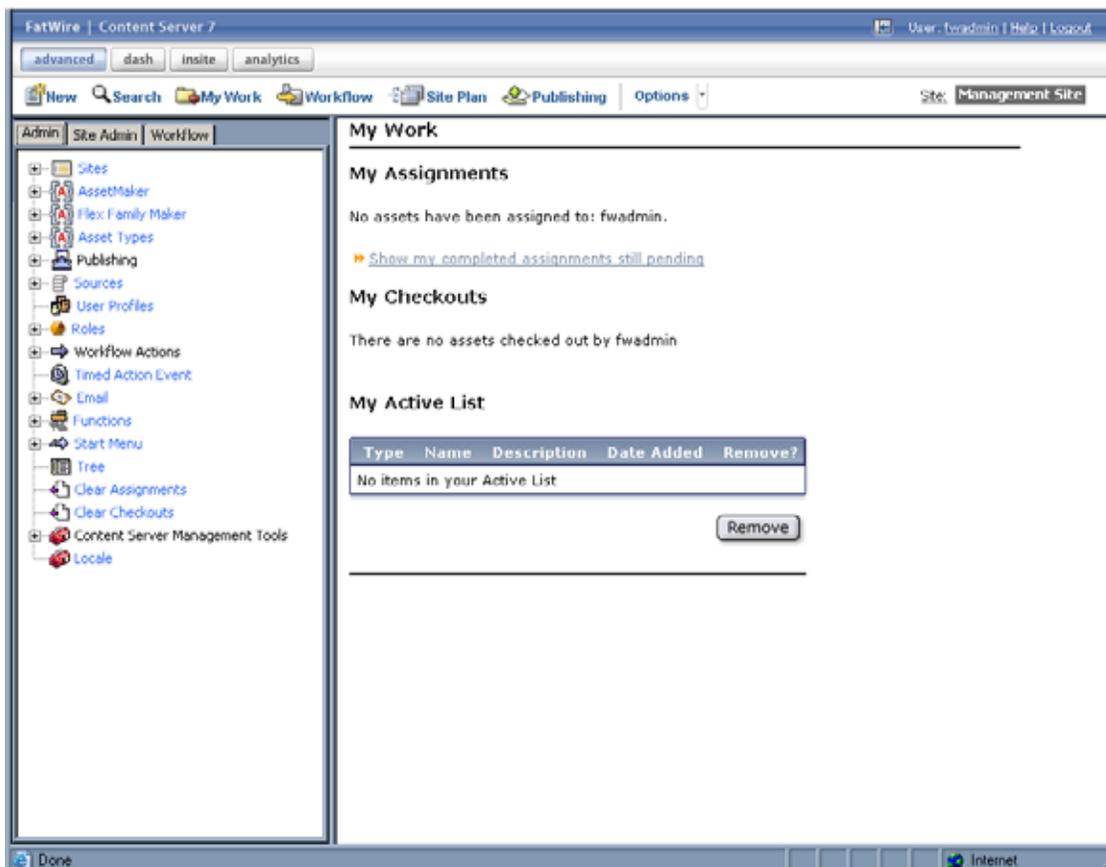
2. Enter the following credentials:

- User name: **fwadmin**
- Password: **xceladmin**

3. Click **Login**.

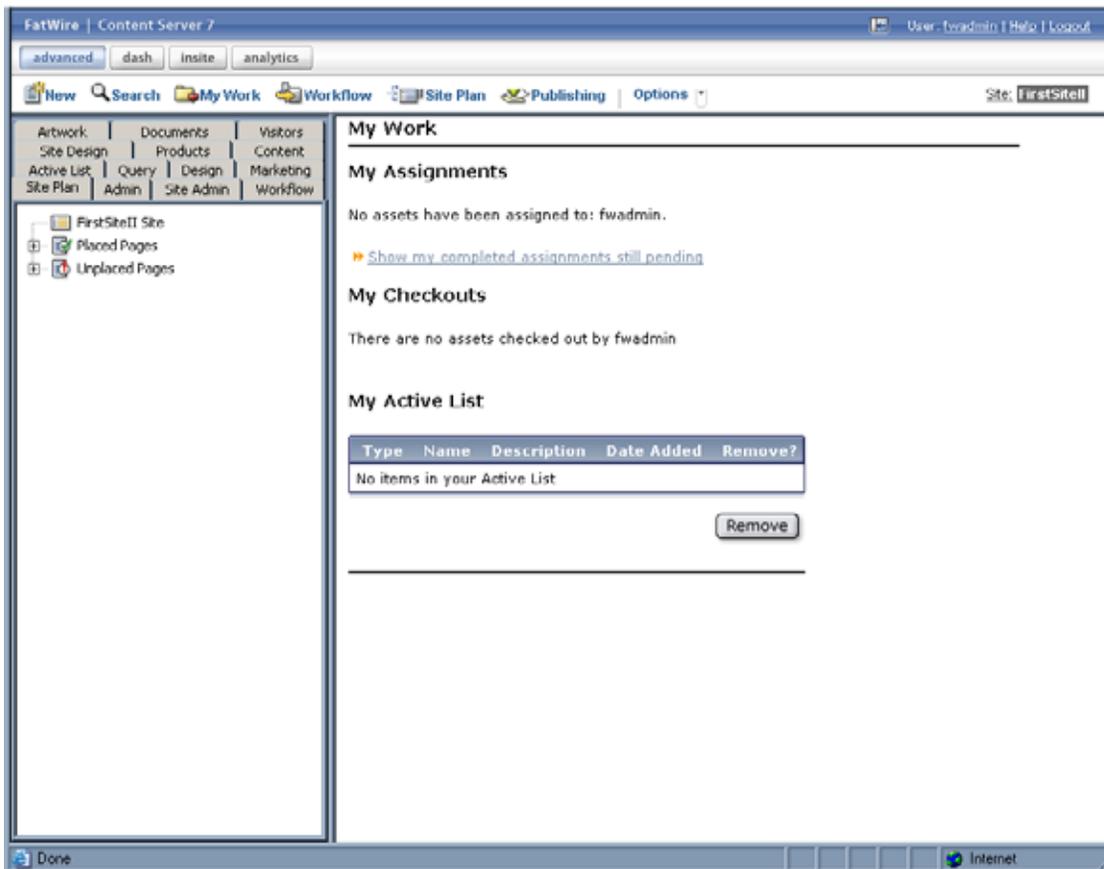
Depending on whether you installed sample sites, one of the following happens:

- If you did not install any sample sites, you are logged in to the built in Content Server management site. Only system administration functionality is available.



The image displays the FatWire Content Server 7 management interface. The browser window title is "FatWire | Content Server 7". The top navigation bar includes tabs for "advanced", "dash", "insite", and "analytics". Below this is a secondary navigation bar with icons for "New", "Search", "My Work", "Workflow", "Site Plan", "Publishing", and "Options". The main content area is divided into two sections. On the left is a sidebar menu with categories: "Admin", "Site Admin", and "Workflow". Under "Admin", there are sub-items: "Sites", "AssetMaker", "Flex: Family Maker", "Asset Types", "Publishing", "Sources", "User Profiles", "Roles", "Workflow Actions", "Timed Action Event", "Email", "Functions", "Start Menu", "Tree", "Clear Assignments", "Clear Checkouts", "Content Server Management Tools", and "Locale". The main content area is titled "My Work" and contains three sections: "My Assignments" (with a message "No assets have been assigned to: fwadmin." and a link "Show my completed assignments still pending"), "My Checkouts" (with a message "There are no assets checked out by fwadmin"), and "My Active List" (with a table header "Type Name Description Date Added Remove?" and a message "No items in your Active List" and a "Remove" button). The bottom of the browser window shows the status bar with "Done" and "Internet".

- If you installed one sample site, you are logged in to that site.



- If you installed more than one sample site, Content Server displays the “Select Site” screen. In such case, select the sample site you wish to log in to.

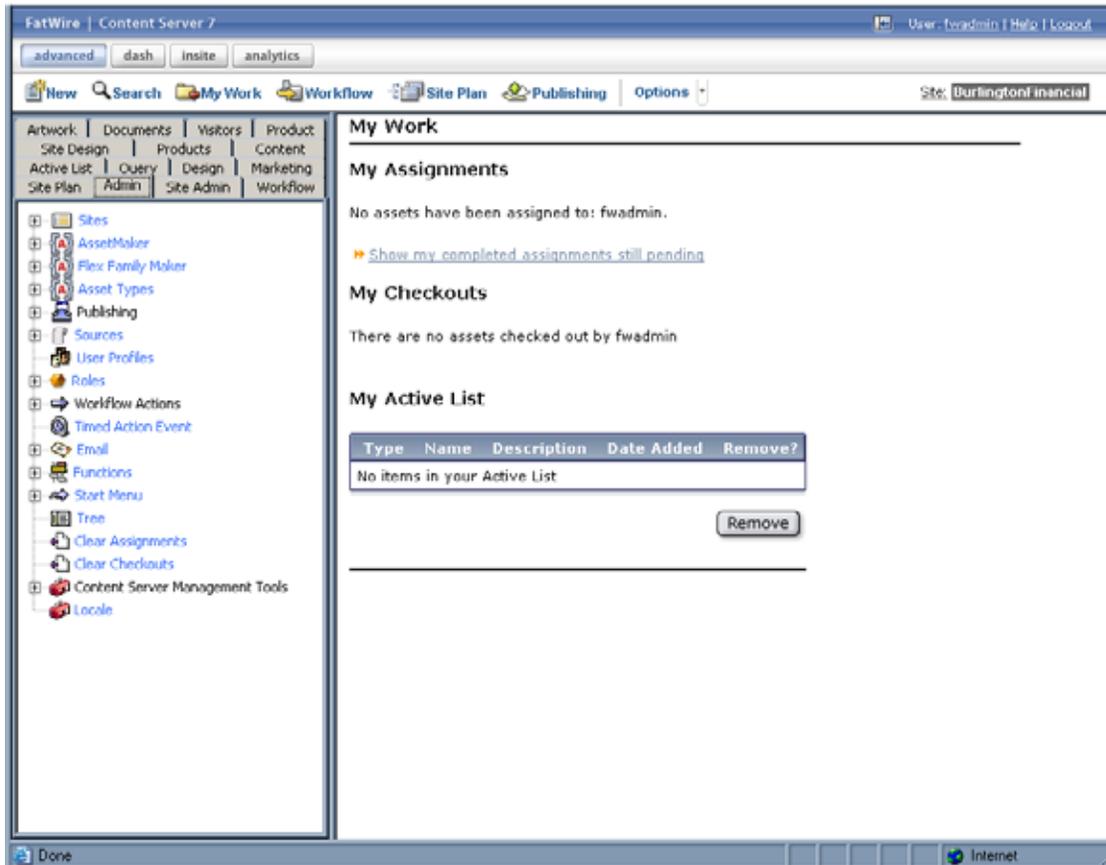
You have logged in as fwadmin

Select a site that you want to work on:

Site	Description	Assigned Role
BurlingtonFinancial	Burlington Financial	GeneralAdmin, ArtworkEditor, Approver, ContentEditor, WorkflowAdmin, Analyst, Pricer, Marketer, SiteAdmin, Checker, MarketingAuthor, MarketingEditor, Author, Editor, ContentAuthor, Expert, ProductAuthor, ProductEditor, DocumentAuthor, DocumentEditor, Designer, ArtworkAuthor
FirstSiteII	FirstSite Mark II	ArtworkEditor, GeneralAdmin, Approver, ContentEditor, WorkflowAdmin, Analyst, Pricer, Marketer, SiteAdmin, Checker, MarketingAuthor, MarketingEditor, Author, Editor, ContentAuthor, Expert, ProductAuthor, ProductEditor, DocumentAuthor, ArtworkAuthor, Designer, DocumentEditor
GE Lighting	GE Lighting	Designer, SiteAdmin, WorkflowAdmin, GeneralAdmin

[\[Log in again\]](#)

When you select a site, you are logged in to that site.



Logging in to the Dash Interface

1. Point your browser to the following URL:
`http://<hostname>:<port>/<context>`
 Content Server displays the Dash interface login page.

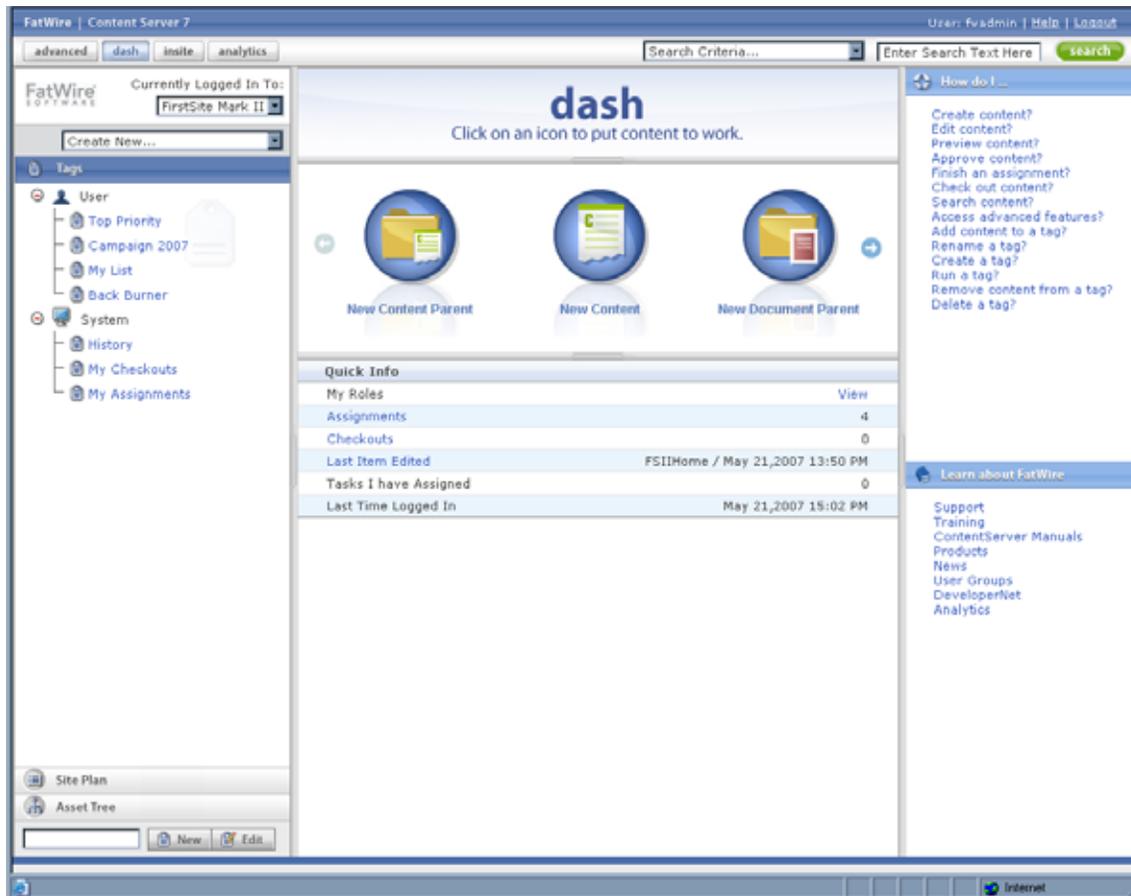


2. Enter the following credentials:
 - User name: **fwadmin**
 - Password: **xceladmin**

3. Click **Login**.

Depending on whether you installed sample sites, one of the following happens:

- If you did not install any sample sites, Content Server displays a message notifying you of that fact. You will not be able to log in to the Dash interface until at least one site exists on your system.
- If you installed one sample site, you are logged in to that site.



- If you installed more than one sample site, Content Server displays the “Select Site” screen. In such case, select the sample site you wish to log in to.

You are currently logged in as 'fwadmin'
Select a site that you want to work on:

Select	Name	Description	Roles
<input type="radio"/>	BurlingtonFinancial	Burlington Financial	WorkflowAdmin, SiteAdmin, GeneralAdmin
<input type="radio"/>	GE Lighting	GE Lighting	Designer, WorkflowAdmin, SiteAdmin, GeneralAdmin
<input type="radio"/>	HelloAssetWorld	Hello Asset World	WorkflowAdmin, GeneralAdmin
<input type="radio"/>	FirstSiteII	FirstSite Mark II	GeneralAdmin

[[log in again](#)]

When you select a site, you are logged in to that site.



Content Server is now ready for configuration. Follow the steps in the rest of this chapter.

C. Switching WebLogic to Production Mode (Delivery Systems Only)

If you created a delivery system, switch WebLogic to production mode:

1. Log in to the WebLogic Administration Console.
2. Click the domain name in the tree.
3. Click the **General** tab.
4. Click **Lock & Edit**.
5. Select the check box next to **Production Mode**.
6. Click **Save**.
7. Click **Accept Changes**.
8. Restart all servers.

Note

If you need to turn off production mode, set the environment for `weblogic.deployer` as shown in the previous section “[Set Up the Environment for weblogic.Deployer](#),” on page 46 (assuming you open a new window), then run the following command:

```
java weblogic.Admin -url :<admin_listen_port>/" href="http://
/:<admin_listen_port>"http://
<listening_address>:<admin_listen_port>
-username weblogic -password demo4132 SET -type Domain
-property ProductionModeEnabled false
```

9. After restarting all servers you may see the following error:

```
<BEA-090782><Server is Running in Production Mode and Native
Library(terminalio) to read the password securely from
commandline is not found.>
```

If you receive this error, do the following:

- a. Modify your WebLogic start scripts. The scripts are:

- `<domain_home>/bin/startWebLogic.sh`
- `<domain_name>/bin/startManagedWebLogic.sh`

(If using Windows, the files will have `.bat` extensions instead of `.sh`.)

Add the following (as a single line) to each script:

```
JAVA_OPTIONS="{JAVA_OPTIONS}
-Dweblogic.management.allowPasswordEcho=true"
```

- b. Restart all servers.

D. Integrating with LDAP

If you need to perform LDAP integration, you must do the following:

1. Set up a supported LDAP server of your choice. For instructions, see *Configuring Third-Party Software*.
2. Run the LDAP integration program included on the Content Server CD.

For more information, see the *LDAP Integration Guide*.

E. Setting Up a Content Server Cluster (Optional)

If you plan to install Content Server in a vertical cluster, complete the following steps:

1. [Adding a Managed Server](#)
2. [Creating Additional Cluster Members](#)
3. [Creating and Configuring a Cluster](#)

Before starting the steps in this section, make sure of the following:

- You have a full Content Server installation on a managed server.
- You are installing a vertical cluster (WebLogic managed servers are installed on the same machine).

1. Adding a Managed Server

If you do not have a managed server in addition to the managed server that was used in the previous section, you must create one for each of the remaining cluster members. Otherwise, skip to the next step, “[2. Creating Additional Cluster Members](#).”

To add a managed server

1. Log into the “WebLogic Administration Console.”
2. Expand **Environment**.
3. Click **Servers**.
4. Click **Lock & Edit**.
5. Click **New**.
6. Enter a name for the new managed server. Enter the listening address, which is the same as the admin server. Enter the listening port, a port different from the admin server and other managed servers. Select **No, this is a stand-alone server**, and click **Next**.
7. Click **Finish**.
8. Click **Accept Changes**.
9. Click **Servers**.
10. Click on the managed server you just created.
11. On the **Configuration** tab, click **General**.
12. Click **Lock & Edit**.
13. From the **Machine** drop-down menu, select the node manager that was created during the domain configuration.
14. Click **Save**.
15. Click **Activate Changes**.
16. Start the new managed server.
17. Repeat this procedure for each additional managed server.

2. Creating Additional Cluster Members

1. After adding the managed server(s), create the cluster members. Repeat the steps in “[Installing Content Server](#),” on page 60. When this has been done, you should have at least a primary cluster member and a secondary cluster member.
2. The managed servers now need to be placed in a cluster. For instructions, continue with the next section.

3. Creating and Configuring a Cluster

If you did not create and configure a cluster when creating the domain, you will need to do so now. In this section, you will place the managed servers (hosting Content Server) into the cluster.

To create and configure a cluster

1. Create a cluster:
 - a. Log in to the administration console.
 - b. Expand **Environment**.
 - c. Click **Clusters**.
 - d. Click **Lock & Edit**.
 - e. Click **New**.
 - f. Enter a name for the cluster. Leave the default multicast address. Enter the Admin Port for **Multicast port**. Click **OK**.
 - g. Click **Activate Changes**.
2. Add servers to the cluster:
 - a. While logged in to the administration console, click **Servers**.
 - b. For each managed server that will be a cluster member:
 - 1) Click on the server name.
 - 2) Click **Lock & Edit**.
 - 3) On the **Configuration** tab, select the cluster created previously in this section for the **Cluster** drop-down menu.
 - 4) Click **Save**.
 - 5) Click **Activate Changes**.
3. Configure file locking and cluster parameters:
 - a. Stop the applications running on the cluster members.
 - b. Create a `sync` directory under `<shared_dir>`.
 - c. For each application on a cluster member:

Edit the `<cs_install_dir>/futuretense.ini` file. Set `ft.sync` to a value that is the same for all cluster members. Set `ft.usedisksync` to the path of the created `sync` directory.
4. Copy all the files from `<cs_install_dir>/bin` to `<bea_home>/weblogic92/server/native/<os_type>/<os_version>`.

5. For example, on Linux, copy the files to: <bea_home>/weblogic92/server/native/linux/i686/

Note

On Linux: Add the destination path to the PATH statement. To do so, edit the two scripts <domain_home>/bin/startWebLogic.sh and <bea_home>/weblogic92/server/bin/startNodeManager.sh by adding the following lines after the first comment block:

```
LD_LIBRARY_PATH="$LD_LIBRARY_PATH:/u01/software/Apps/
    WebLogic9.2/weblogic92/server/native/linux/i686"
PATH="$LD_LIBRARY_PATH:$PATH"
export LD_LIBRARY_PATH
export PATH
```

6. Start the applications on the cluster members. For login information, see [“Verifying the Installation,”](#) on page 61.

F. Setting Up Content Server for Its Business Purpose

Once you have completed your Content Server installation, you are ready to configure it for business use. For instructions, see the *Content Server Administrator’s Guide* and the *Content Server Developer’s Guide*. The guides explain how to create and enable a content management environment including the data model, content management sites, site users, publishing functions, and client interfaces.

