

Oracle Insurance

**Insbridge Rating and
Underwriting
RateManager
Installation Guide**

Release 4.6

May 2012

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Oracle Insurance Insbridge Rating and Underwriting Installation Guide

Release 4.6

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PREFACE

Welcome to the *Oracle Insurance Insbridge Rating and Underwriting Installation Guide*. The Insbridge Rating and Underwriting (IBRU) System is a browser-based, multiplatform insurance rating and underwriting technology solution that provides integrated management for every aspect of the rate definition and modification process. This guide will help with the installation of the Insbridge Rating and Underwriting System.

NOTE: *RateManager and IBFA have been tested and certified on MS Windows 2008 64-bit.*

AUDIENCE

This guide is intended for system administrators, installers, database administrators and others tasked with installing and configuring the IBRU system and associated databases.

PLANNING YOUR IBRU SYSTEM

Prior to installation, you should have an idea of the type of setup you want to create. What kind of equipment do you have available and how many environments do you need? If you do not have everything completely planned out, you can still proceed. Environments can be removed or added later on. The Oracle Insurance Insbridge Rating and Underwriting system (IBRU) is expandable and can accommodate a few different configurations.

For more on planning your IBRU system, please see the Insbridge Implementation Guide.

TYPES OF INSTALLATION

There are various types of installations:

RateManager Installation

- **Full RateManager** – This installation installs RateManager and the Insbridge Framework Administrator (IBFA). This is for a Windows only environment using a SQL Server database.

SoftRater Installation

- **Full SoftRater for Java Installation** – This installation deploys SoftRater to an application server; WebLogic, WebSphere or JBoss, using a SQL Server database or an Oracle database.

- **Full SoftRater for Windows Node** – This installation is for existing environments that want to add a SoftRater for Windows node to an environment. This is for a Windows only environment using a SQL Server database, or an Oracle database.

Upgrading a Current Installation

- **Upgrade** – This installation is for existing customers and will take their current version of IBRU up to version 04.06.00.

This guide is for a Full RateManager installation.

Definitions

Some commonly used terms when installing or using the Oracle Insurance Insbridge Rating and Underwriting system:

- **IBRU** – Insbridge Rating and Underwriting System. This is the entire system.
- **IBFA** – Insbridge Framework Administrator. IBFA is an administrative tool used to configure Insbridge applications and setup RateManager database connections. IBFA will be located on a Windows Server machine. IBFA/SR-WIN is an Insbridge Framework Administrator/SoftRater for Windows.
- **IBSS** – Insbridge SoftRater Server. IBSS is the administrative tool for the SoftRater engine. The SoftRater engine is a multi-platform component within IBRU that executes the rules, rating and underwriting instructions as defined by the user in RateManager. IBSS is usually located on a Java machine. IBSS/SR-JAVA is an Insbridge SoftRater Server/SoftRater for Java.
- **SoftRater Node** – A SoftRater node is either an IBFA (without RateManager) or IBSS instance on a physical environment.
- **SoftRater Native** – SoftRater Native is a remote instance of SoftRater that can execute rules and rating logic in environments where access via the SoftRater web-services is not desired or possible.
- **RM** – RateManager. RateManager is a component within IBRU that enables users to manage the product definition and modification process, including rating and underwriting logic.
- **SR** – SoftRater. The engine that executes the rating, rules and underwriting instructions defined within RateManager. The rating environment for runtime execution and processing of business content. SoftRater can be further defined by the operating system where it has been loaded.
- **SR-WIN** – SoftRater for Windows. This is also another name for IBFA.
- **SR-JAVA** – SoftRater for Java. This is also another name for IBSS.

- **SRP** – SoftRater Packages. A package that holds all the RateManager logic for a specific program and version.
- **VFS** – Virtual File Servers. Virtual file server management allows you to access environments that are located on other machines in different locations where packages can be downloaded.
- **Package Location** – A pointer to a location where SoftRater Packages (SRP's) are stored.
- **Physical Environment** – A physical environment is generally referred to as a physical machine.
- **Authoring Environment** – The physical machine where RateManager is installed.
- **Rating Environment** – The physical machine(s) where SoftRater is installed. This is typically the same as a SoftRater node.
- **Logical Environment** – An environment created for a subscriber in IBFA. It defines package location, engine location and database location in addition to several other supporting data items. This environment is used for rating and/or SRP management. Each database connection will have a logical environment.

RELATED DOCUMENTS

For more information, refer to the following Oracle resources:

- The Oracle Insurance Insbridge Rating and Underwriting Operating Environments for Hardware and Software.
- You can view this guide on-line at this address:

<http://www.oracle.com/technetwork/documentation/insurance-097481.html>

CONVENTIONS

The following text conventions are used in this document:

Convention	Description
bold	Boldface type indicates graphical user interface elements associated with an action.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Manual History

New editions incorporate any updates issued since the previous edition.

Edition	Publication Number	Product Version	Publication Date	Comment
1 st Edition	P01-701-15	R 4.0	April 2010	Update for 32 bit
2 nd Edition	P01-701-16	R 4.0.1	August 2010	Update Release
3 rd Edition	P01-701-17	R 4.1	December 2010	Update
4 th Edition	P01-701-18	R 4.5	May 2011	Update
5 th Edition	P01-701-19	R 4.5.1	September 2011	Update
6 th Edition	P01-701-20	R 4.6	May 2012	Update

SYSTEM REQUIREMENTS

IBRU installers should be familiar with managing a Windows server. For help with verifying or installing required components for Windows 2003, please see Windows 2003 Settings and Permission Notes on page 69. For a 64-bit machine, please see Insbridge Installation for 64-bit.

Required Components

The following components are required:

- **A full installation of Microsoft Windows Server 2008 or Windows Server 2003**
- **Microsoft .NET Framework version 3.5**
- **IIS – Internet Information Services version 6.0 or 7.0**
- **For Windows 2008 Server – IIS 6 Metabase Compatibility**
- **For Windows 2008 Server – Web Server (IIS) – Static Content is required**
- **For Windows 2008 Server – WCF http activation needs to be enabled**
- **For Windows 2008 Server – The ASP.NET roll must be installed**
- **MSMQ – Microsoft Message Queuing Services – basic functionality only.**
- **JRE – Java Runtime Environment**
- **Insbridge User Account**

Oracle Software Delivery Cloud

Prior to installation, please make sure the source machine(s) where IBRU will be loaded has an unzip utility. An unzip utility for most platforms is available on the Oracle Software Delivery Cloud download page.

Documentation from Oracle Software Delivery Cloud is in PDF format. Prior to installation, please make sure the source machine(s) where IBRU documentation will be loaded has a PDF reader.

Files are downloaded with part numbers as file names. Please make note of the part numbers you have downloaded and the corresponding file name. You may be asked to provide the part numbers or the filename if you contact Oracle Insurance Support.

The installation downloads you can select are:

- **Insbridge IBRU Install** – This is required for all RateManager installations

- **SoftRater for WebSphere** – This is required if you are using WebSphere
- **SoftRater for WebLogic** – This is required if you are using WebLogic
- **SoftRater for JBoss** – This is required if you are using JBoss
- **Documentation** – It is recommended that you download the documentation. Installation guides and user guides are located here.

The 04.06.00-Insbridge-IBRU folder contents:

- **Databases**
 - ◆ DB2
 - SoftRater – IBSR
 - DDL
 - ◆ Oracle
 - SoftRater – IBSR
 - DDL
 - Update:Usp_IBSR_v04.05.00.oracle
 - ◆ SQL Server
 - RateManager – IBRM
 - Latin1_General_BIN
 - DATABASE_BACKUP_IBRM_TEMPLATE_CASE_SENSITIVE.bak
 - SQL_Latin1_General_CP1_CI_AS
 - DATABASE_BACKUP_IBRM_TEMPLATE.bak
 - Security – IB_CLIENT
 - SQL_Latin1_General_CP1_CI_AS
 - DATABASE_BACKUP_IB_CLIENT_TEMPLATE.bak
 - SoftRater – IBSR
 - Latin1_General_BIN
 - DATABASE_BACKUP_IBSR_TEMPLATE_CASE_SENSITIVE.bak
 - SQL_Latin1_General_CP1_CI_AS
 - DATABASE_BACKUP_IBSR_TEMPLATE.bak
 - Update:Usp_IBSR_v04.05.01.sql
- **IE7_IE8 Users**
 - ◆ Insbridge IE7 Active X Control Update PDF
 - ◆ RateManager_IE7_IE8.exe
- **Oracle BI Publisher**
 - ◆ OBI_PUBLISHER.exe
- **Oracle Client**
 - ◆ Oracle_client.exe
- **Oracle Insurance – Insbridge Rating and Underwriting.exe**

You will be required to run the installation file and create the IB_CLIENT database for any new installation. The other folders and files may not be needed, depending upon the kind of setup you want. Everything for a Windows only installation is in the **04.06.00-Insbridge-IBRU** folder. If you want to incorporate a Java environment, please download the corresponding SoftRater file. SoftRater downloads are not required if you are running in Windows only.

RATEMANAGER INSTALLATION

Installing RateManager will require that you:

1. Set up Windows. There are three steps in setting up Windows for a RateManager deployment.
2. Install IBRU using a SQL Server Database

Setting up Windows

Step 1: Set up an Insbridge User.

Step 2: For Windows 2008, allow permissions.

Step 3: Verify SQL Server settings.

Installation Procedures – Full RateManager

Step 1: Install Insbridge Rating and Underwriting

Step 2: Configuring Registry Access

Step 3: Assigning Permissions – Windows Temp Folder

Step 4: Assigning Permissions – Insbridge Folder

Step 5: Restoring IBRU Databases in SQL Server

Step 6: Configuring Insbridge Framework Administrator

Step 7: Verifying the Component Services

Step 8: Allowing for WCF Activation

Step 9: Installing the OBI Publisher

Step 10: Starting Insbridge Services

Step 11: Performing Updates in RateManager

Step 12: Export Insbridge Registry Key for Backup

SETTING UP WINDOWS

IBRU installers should be familiar with managing a Windows server. For help with verifying or installing required components for Windows 2003, please see Windows 2003 Settings and Permission Notes on page 69. For a 64-bit machine, please see Insbridge Installation for 64-bit.

Windows Server should be up and running prior to RateManager being installed. There are three steps that should be performed prior to the install:

- **Step 1:** Set up an Insbridge User. **This is a required step.**
- **Step 2:** For Windows 2008, allow permissions.
- **Step 3:** Verify SQL Server settings.

STEP 1: INSBRIDGE LOCAL USER ACCOUNT SETUP

Before starting the installation, create a local user account where the Insbridge Framework is being installed. This user needs to be a member of the User group and requires certain privileges in order to fully control the entire IBRU environment. For ease of installation and if the server is dedicated to the Insbridge Rating and Underwriting System, it is suggested that this user be added to the local machine Administrators group.

If the installer has permissions, an Insbridge user can be created during the installation.

To Create a New User in Windows Server 2008:

1. Select Start→Administrative Tools→Server Manager.
2. Select Configuration→Local Users and Groups.
3. Select Users.
4. Right click and select **New User**.

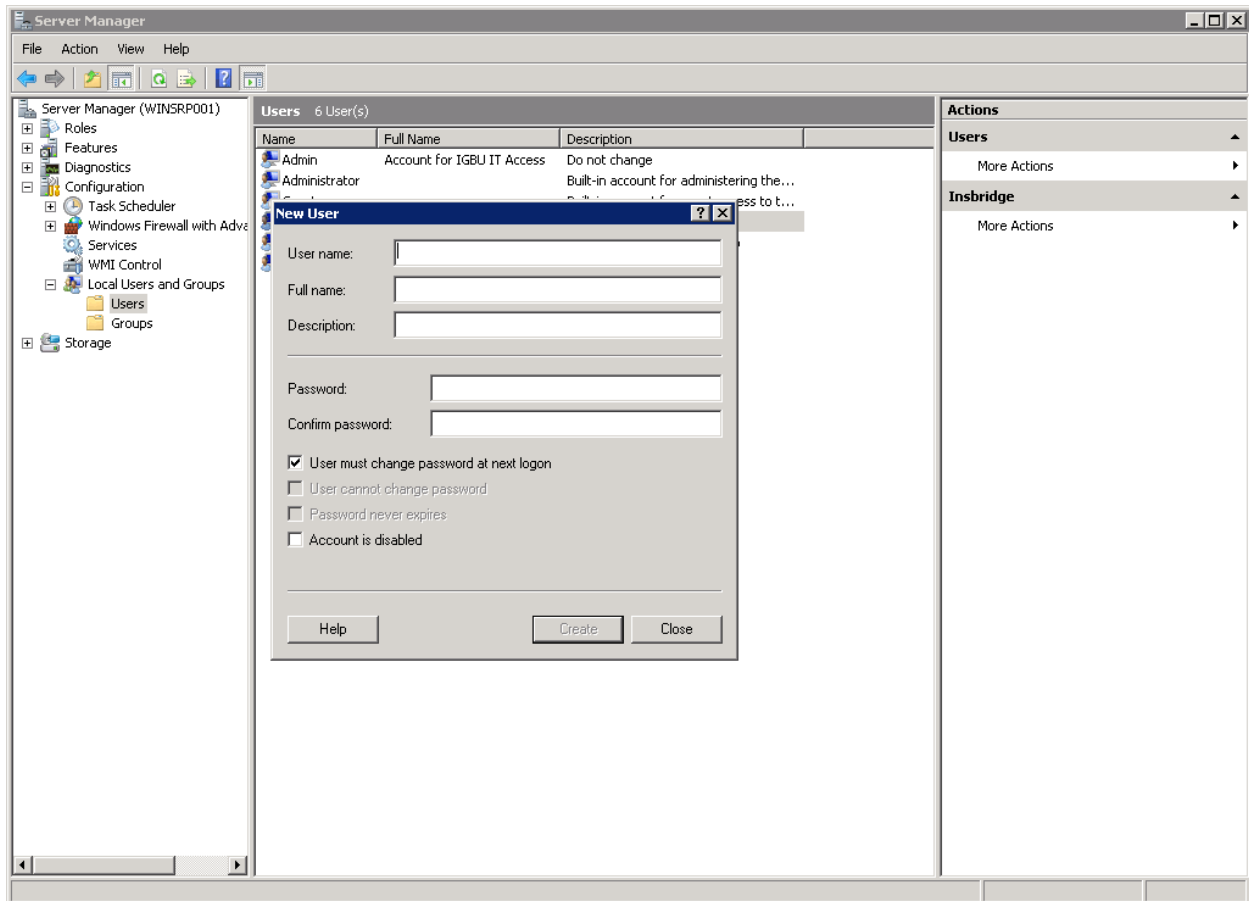


Figure 1 Creating New User

5. Add a new Insbridge user. Enter user name and password information. Uncheck *User must change password at next logon*. Check *User cannot change password* and *Password never expires*.
6. Click **Create**.
7. Close the Add New User screen and select the Insbridge user. Right click and select Properties.
8. The Insbridge User should be assigned to the local Users group and have the same permissions as the internet guest account.

Ideally, the Insbridge user should be added to the local Administrators group. If the Insbridge user cannot be a part of the local administrators groups, please make sure that the Insbridge user has permissions on the Insbridge Messaging Service and the Insbridge Task Manager Service.

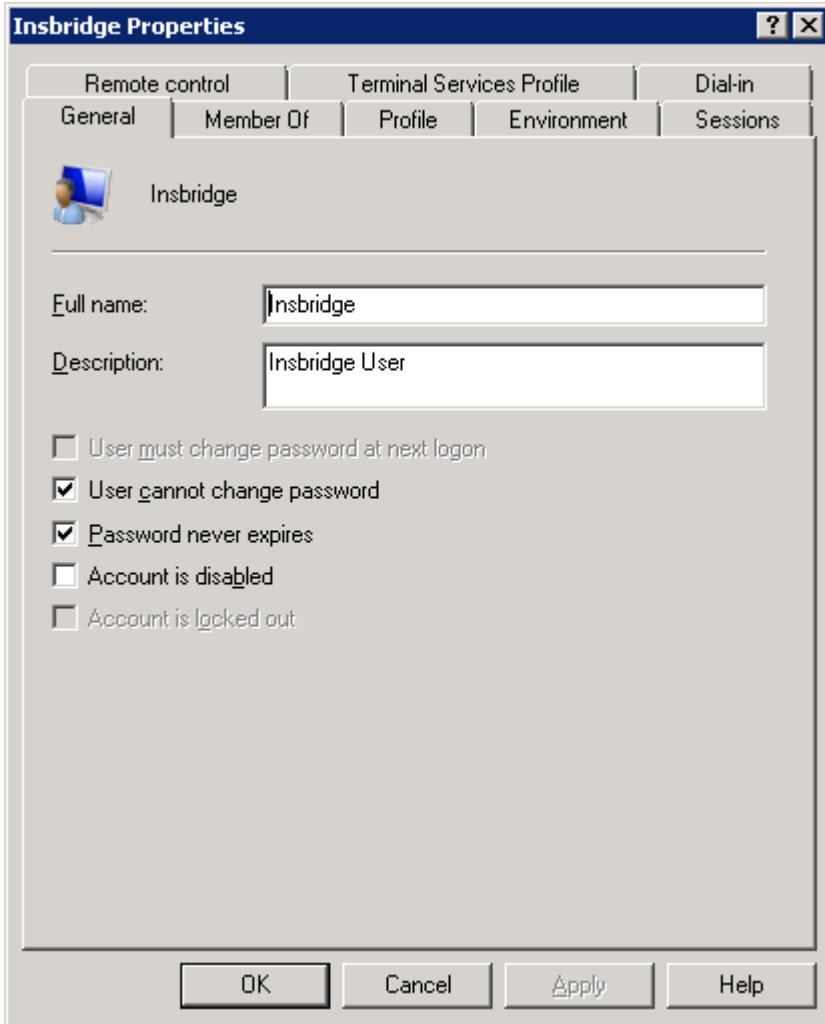


Figure 2 Adding User information

9. Click **OK**. Please keep the Insbridge user information close at hand. You will need it for the installation.

NOTE: You also can create the Insbridge User from within the install. If you create an Insbridge user from the install, you may not be able to set the permissions you need. Please be sure to verify the proper permissions are in place before continuing.

To Create a New User in Windows 2003:

1. Right click the My Computer icon on the desktop and select Manage.
2. Under System Tools, Select Local Users and Groups.
3. Select Users and right click.
4. Select New User.

5. Add a new Insbridge user. Enter user name and password information. Uncheck *User must change password at next logon*. Check *User cannot change password* and *Password never expires*.
6. Click **Create**.

The screenshot shows a 'New User' dialog box with the following fields and options:

- User name: Insbridge
- Full name: IBRU User
- Description: IBRU User
- Password: [Redacted]
- Confirm password: [Redacted]
- User must change password at next logon
- User cannot change password
- Password never expires
- Account is disabled

Buttons: Create, Close

Figure 3 Adding User information

7. Close the Add New User screen and select the Insbridge user. Right click and select Properties.
8. The Insbridge User should be assigned to the local Users group and have the same permissions as the internet guest account.

Ideally, the Insbridge user should be added to the local Administrators group. If the Insbridge user cannot be a part of the local administrators groups, please make sure that the Insbridge user has permissions on the Insbridge Messaging Service and the Insbridge Task Manager Service.

9. Click **OK**. You can close out computer management. Please keep this information close at hand. You will need it for the installation

Insbridge User Password

The password can be set to any password that meets your company standards. The IBRU administrator must make note of the password for future configuration.

For ease of maintenance, the IBRU user should not have to change the password and the password should never expire.

The installation will automatically apply the Insbridge user name and password to the necessary libraries, virtual directories and, if used, Internet Proxy settings in IBFA. If you change the Insbridge user password, you will have to change the password in all three of the Insbridge Com+ libraries, all three of the Insbridge virtual directories and, if you are using it, the Internet Proxy settings in IBFA.

NOTE: Please note that if your company requires passwords to be re-set, you will have to make changes to the COM+ Application libraries, virtual directories and if you are using it, the Internet Proxy settings in IBFA after you change your password. You also may re-install the application. This will recreate the COM+ applications, virtual directories and IBFA instance with the updated Insbridge user password. Be aware that re-installing the application will also reset security settings in IBFA as well.

STEP 2: WINDOWS 2008 PERMISSIONS

Windows 2008 requires certain permissions be in place prior to running the install.

- For Windows 2008 Server – IIS 6 Metabase Compatibility
- For Windows 2008 Server – Web Server (IIS) – Static Content is required
- For Windows 2008 Server – WCF http activation needs to be enabled
- For Windows 2008 Server – The ASP.NET roll must be installed

NOTE: *If you are running Windows 2003, you will not need to set these permissions.*

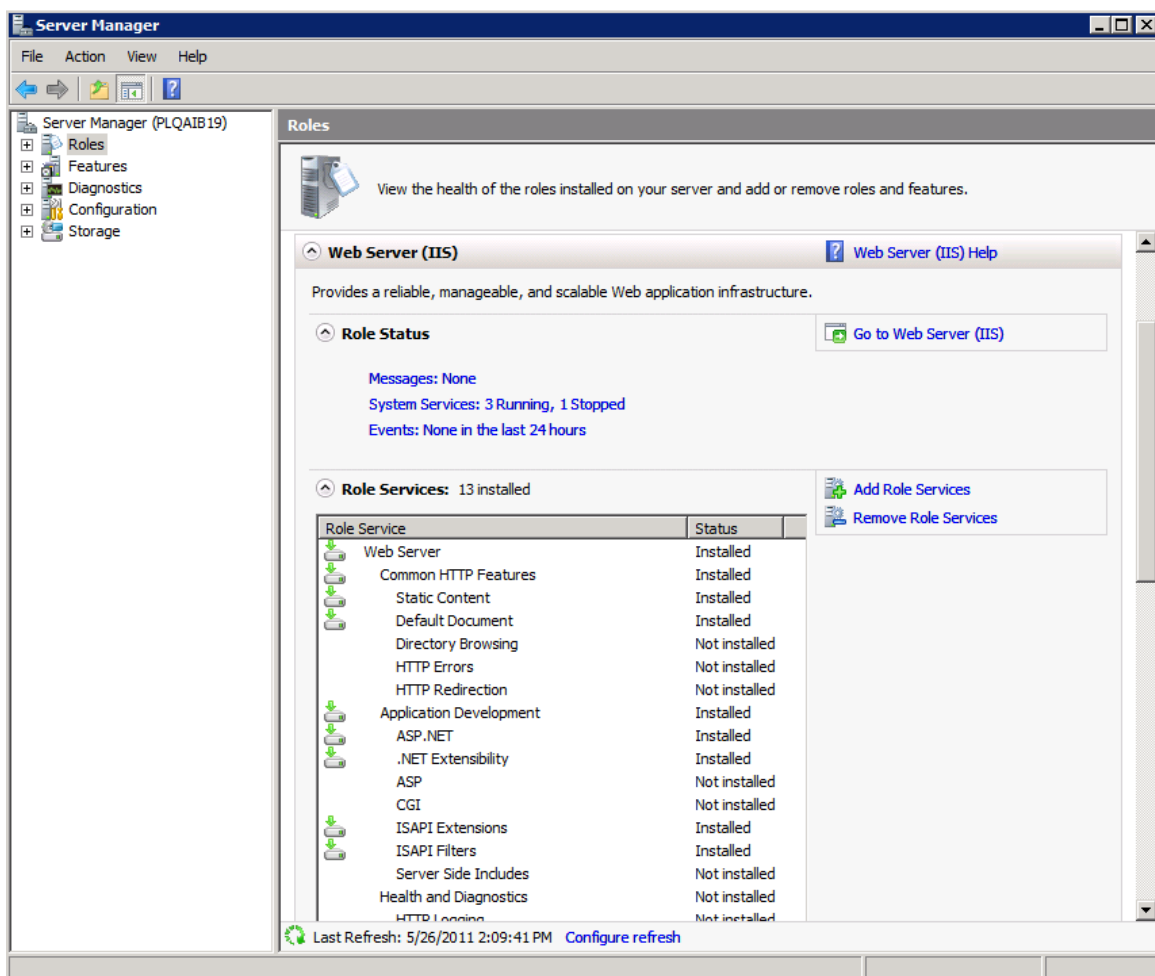


Figure 4 Windows 2008 Permissions

To Add a Role:

1. Start→ Administrative Tools→ Server Manager→ Roles→ Web Server (IIS)→ Add Role Services.

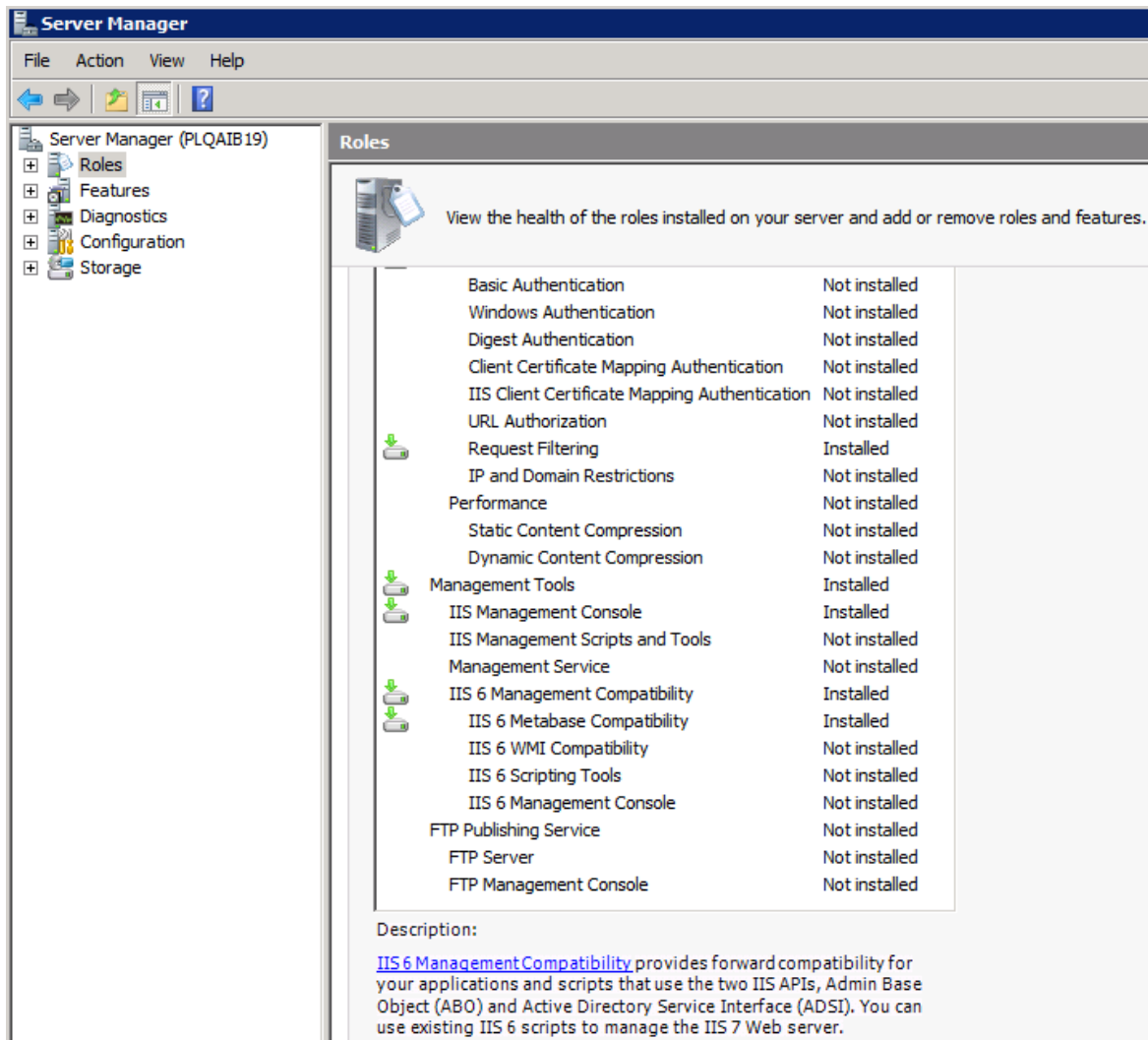


Figure 5 Adding IIS 6 Metabase Compatibility

2. Install IIS 6 Metabase Compatibility.

Extended Permission Required by the Insbridge User

In order to start the Insbridge services from IBFA, the Insbridge user must be given full access to both the Insbridge Message Service and the Insbridge Task Manager Service. If the Insbridge user account will not have full administrative permissions on the server where the Insbridge Framework is installed, then certain operations from IBFA will not be available. A system administrator may be required to start the Insbridge services from the server.

STEP 3: MICROSOFT SQL SERVER

For the Insbridge 4.6 release:

- The IBSR database has been tested and certified on MS SQL Server 2008 SP/1 on MS Windows 2008 64-bit.

Microsoft SQL Server should not be installed on the same machine where the Insbridge web applications reside. The SQL Server should reside on a separate host from the IBRU web front end with a properly configured network connection from the web server front end to SQL Server. Testing can be performed by using the Data Sources application in Administrative Tools to make a default connection to the database server.

NOTE: *All these settings are available during installation of SQL Server or by using SQL Server Enterprise Manager, and right clicking the server and selecting properties.*

If any of these settings conflict with existing application's databases residing on the SQL Server, then a separate instance is required.

Depending on the load expected, the databases can be placed on a separate SQL Server machines that can either be independent or shared as long as the following conditions are met.

- **Server Authentication:** Should be set to SQL Server and Windows Authentication mode.
- **Collation and Sort Order:** Currently supported is the default SQL Server collation using SQL_Latin1_General_CP1_CI_AS and sort order plus case sensitivity using Latin1_General_BIN as the server collation. The security database (IB_CLIENT) supports the default SQL Server collation using SQL_Latin1_General_CP1_CI_AS. The RateManager and SoftRater databases can use either case sensitive or non-case sensitive. Please check with Oracle Insurance for any questions regarding database server sort orders or collations.

NOTE: *For SQL Server, please make sure the SQL Server Client is installed.*

DATABASE USER ROLES AND PERMISSIONS

If a more granular approach is required for management of security of the IBRU databases, then the following guidelines can be used to set permissions.

NOTE: *These are only guidelines. If not properly configured, certain processes within the Insbridge Rating and Underwriting System will fail. An experienced database administrator's expertise is highly recommended before making any security changes.*

Recommended RateManager Permissions:

It is recommended that the IBRM and IB_CLIENT database user have a database owner (db_owner) role. db_owner access is needed to execute the Insbridge stored procedures and have full access to the Insbridge schema. Disk Admin permissions are also recommended in order to create backups within RateManager.

For the IBRM and IB_CLIENT databases, if db_owner permissions are not possible, manual steps will need to be performed to update the databases. If disk admin permissions are not allowed, backups will have to be done outside of RateManager.

FULL RATEMANAGER INSTALLATION

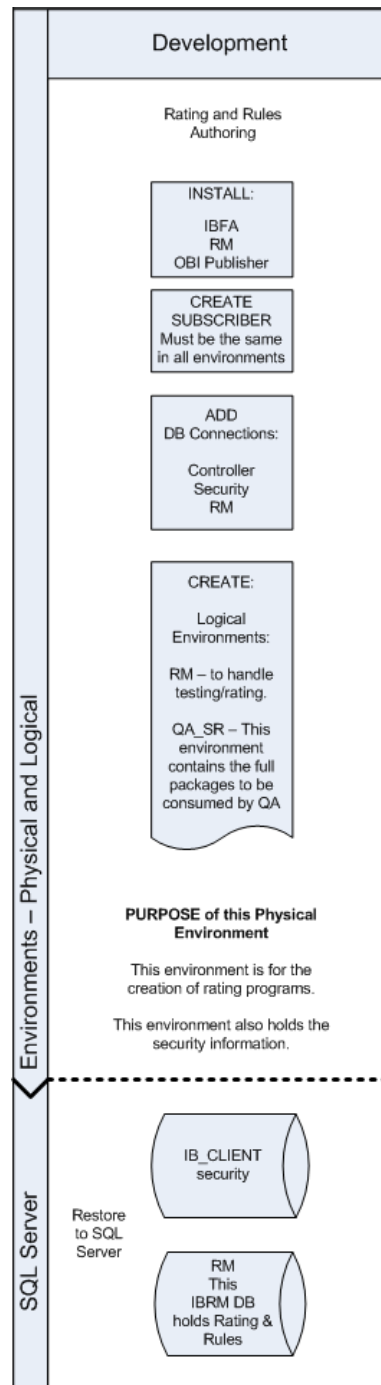
This installation will install RateManager and the Insbridge Framework Administrator (IBFA). This is for a Windows only environment, using a SQL Server database.

Before installing, please verify that the system requirements are in place.

The installation should be performed in the following order:

1. Install the IBRU application.
2. Assigning Insbridge access to the Registry.
3. Assigning permissions to the Insbridge User for the Windows Temp Folder. This is necessary for MSMQ. For Windows 2008, you also will need to assign permissions to the Application Pool Identity.
4. Assigning permissions to the Insbridge User for the Insbridge Folder
5. Creation of the IBRU databases is next. There are two databases that must be in place.
 - a. IB_Client
 - b. IBRM
6. Enter IBFA and Configure:
 - a. Create your subscriber.
 - b. Add database connections.
 - c. Create your logical environments.
7. Verifying Component Services.
8. **FOR WIN 2008 ONLY.** Allowing for WCF Activation.
9. Install OBI Publisher.
10. Start Insbridge Message Service.
11. Login to RateManager and perform IBRU database updates.
12. Create Backup of Registry Key.

For a Windows 2008 Server installation, you must run as Administrator.



STEP 1 – INSTALL INSBRIDGE RATING AND UNDERWRITING

1. Begin with the **Oracle Insurance - Insbridge Rating and Underwriting Install file**.

NOTE: *The installation program requires that the installer have administrator rights on the machine where the install is occurring.*

NOTE: *Please close all open applications before running the Oracle Insurance – Insbridge Rating and Underwriting file.*

2. Open the Oracle Insurance – Insbridge Rating and Underwriting file. A Welcome screen will be displayed.

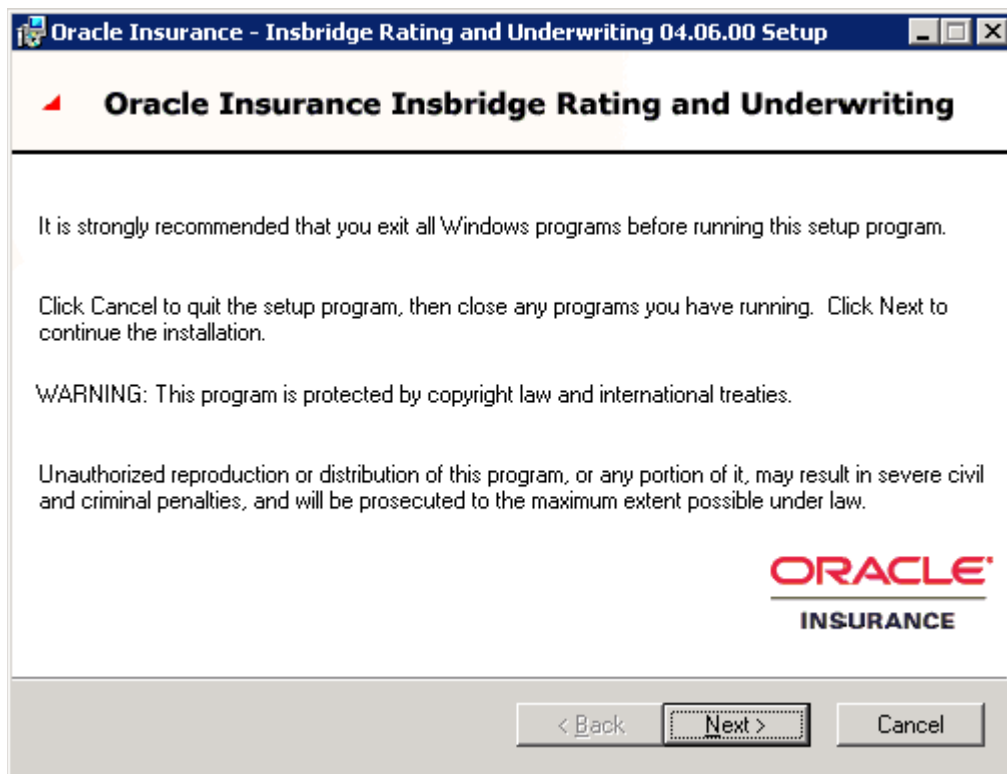


Figure 6 Installing Insbridge

3. Click **Next** to continue.

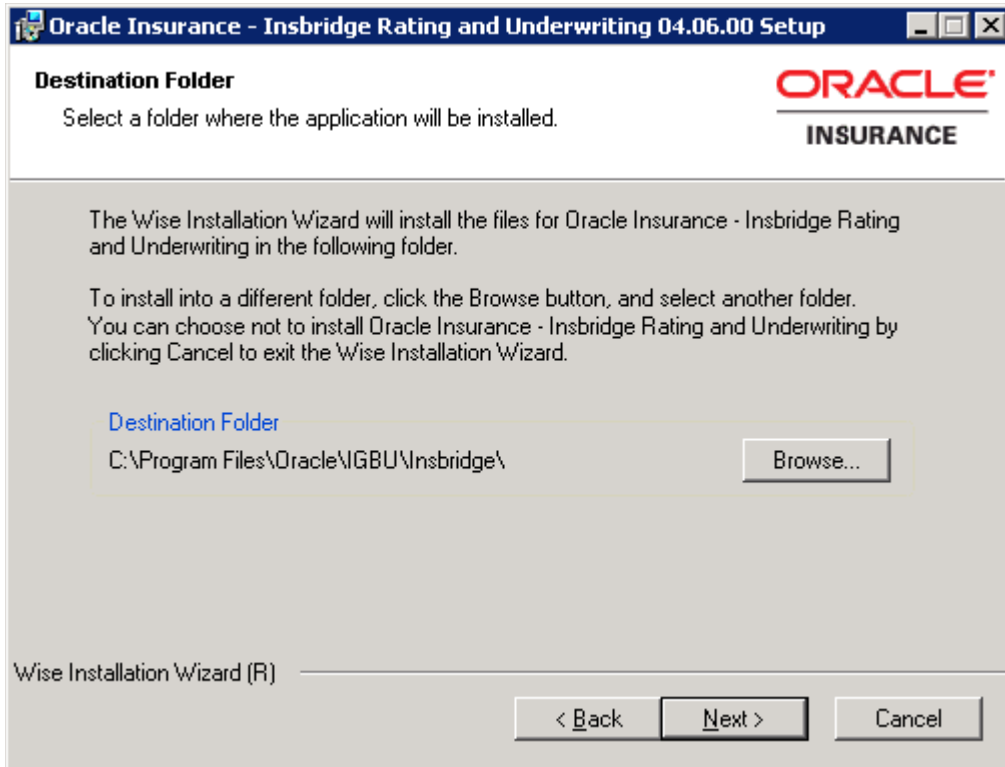


Figure 7 Entering the Destination Folder for Insbridge

4. Choose the location where the Insbridge installation will be installed. A default installation folder will be created for all new installs. This will be the location for all future installations for Insbridge applications. Select **Browse** if you want to install in a different location. After selecting a location, click **Next** to continue.

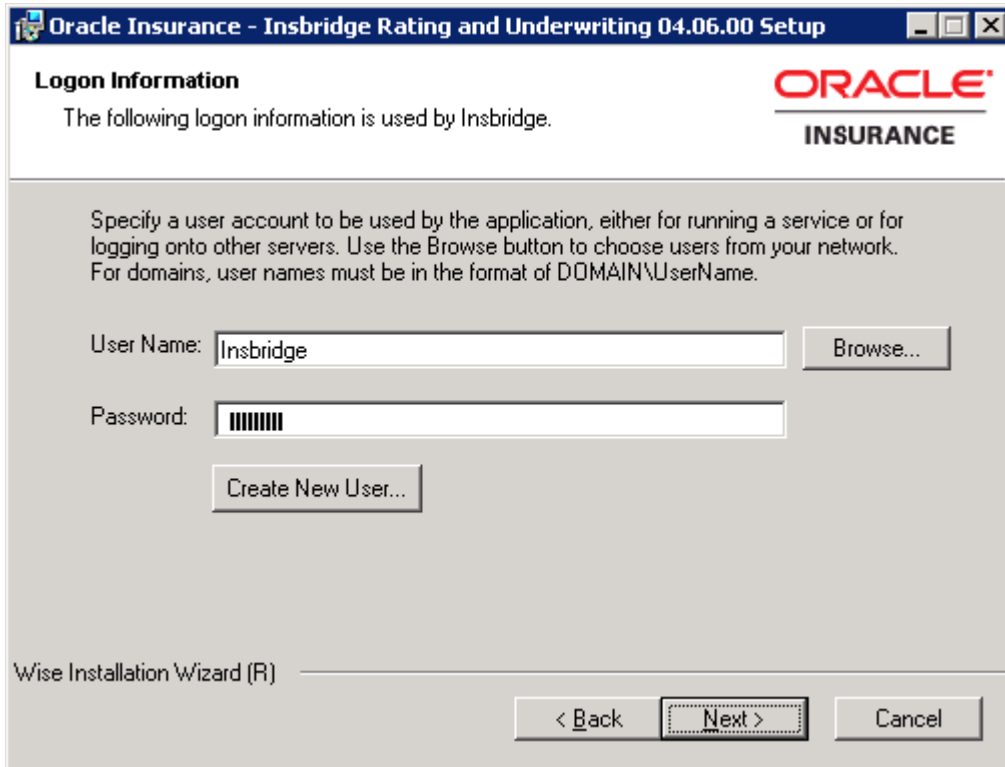


Figure 8 Logon Information

5. Enter the **Insbridge user name and password** for the local user account you set up earlier. The logon information screen will be displayed. You must specify a user account to be used by the application. Please use the Insbridge user account that you set up on page 13.

NOTE: *You can Create a New user at this point, if needed. Click the Create New User button to be placed on New User screen to setup an Insbridge user.*

6. Click **Next** to continue.

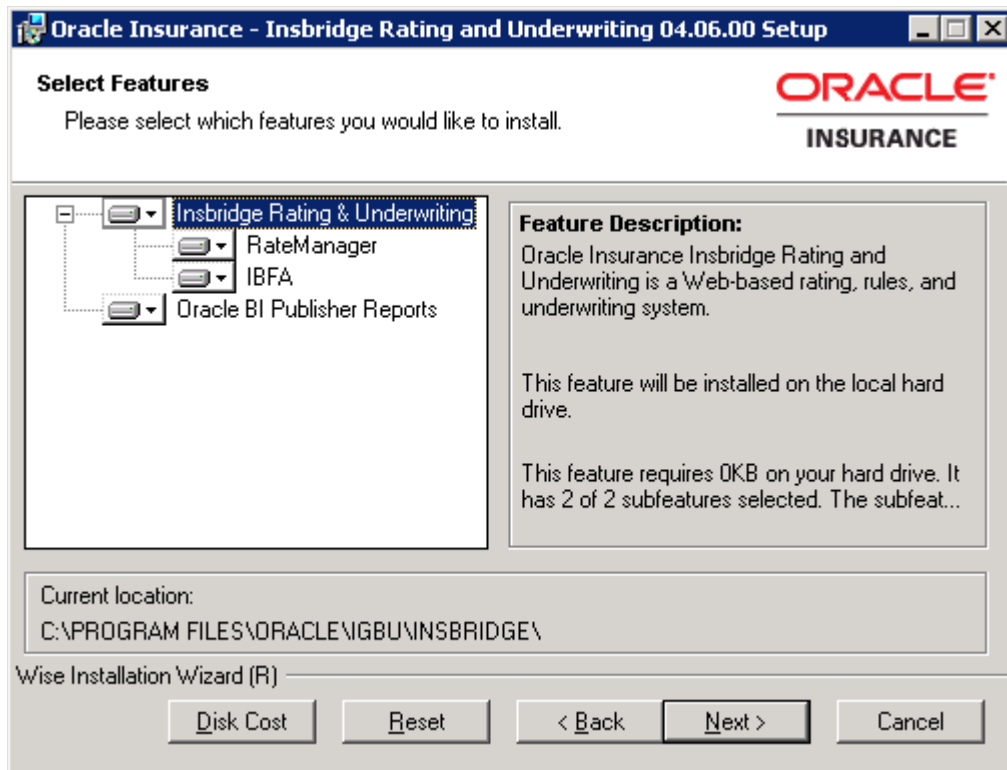


Figure 9 Selecting Features for Installation

- The next screen will list the applications to be installed. To expand the options and view details, click on the downward arrow. All features are checked for installation. RateManager is the only one that you will be allowed to not install. Click **Next** to continue.

Options are:

- **Insbridge Rating and Underwriting:**
 - The default option is: Entire feature will be installed on local hard drive.
 - You will not be able to opt out of this selection.
- **RateManager:**
 - The default option is: Entire feature will be installed on local hard drive.
 - You will be able to opt out of this option. Select Entire Feature will be unavailable. RateManager will not be installed.
- **IBFA:**
 - The default option is: Entire feature will be installed on local hard drive.
 - You will not be able to opt out of this selection.
- **Oracle BI Publisher:**
 - The default option is: Entire feature will be installed on local hard drive.
 - You will not be able to opt out of this selection.
 - This option does not install the OBI Publisher. Only the templates required by the IBRU application will be installed on local hard drive.

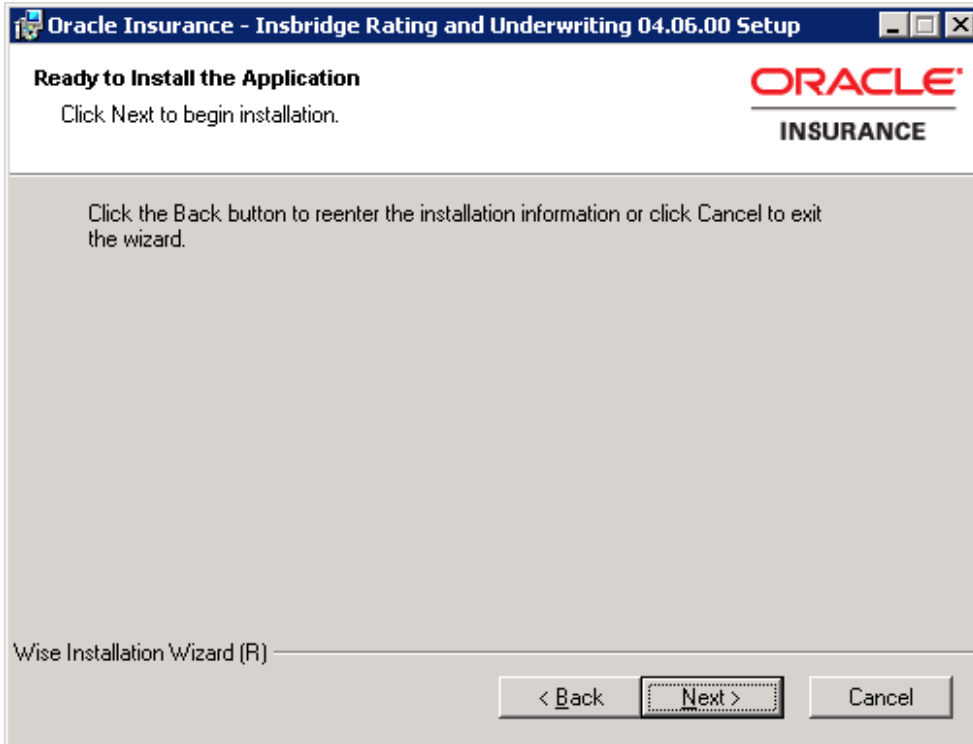


Figure 10 Ready to Install

8. A Ready to Install screen will be displayed. If you are ready, click **Next**. Otherwise click Back to check the options you want to install.

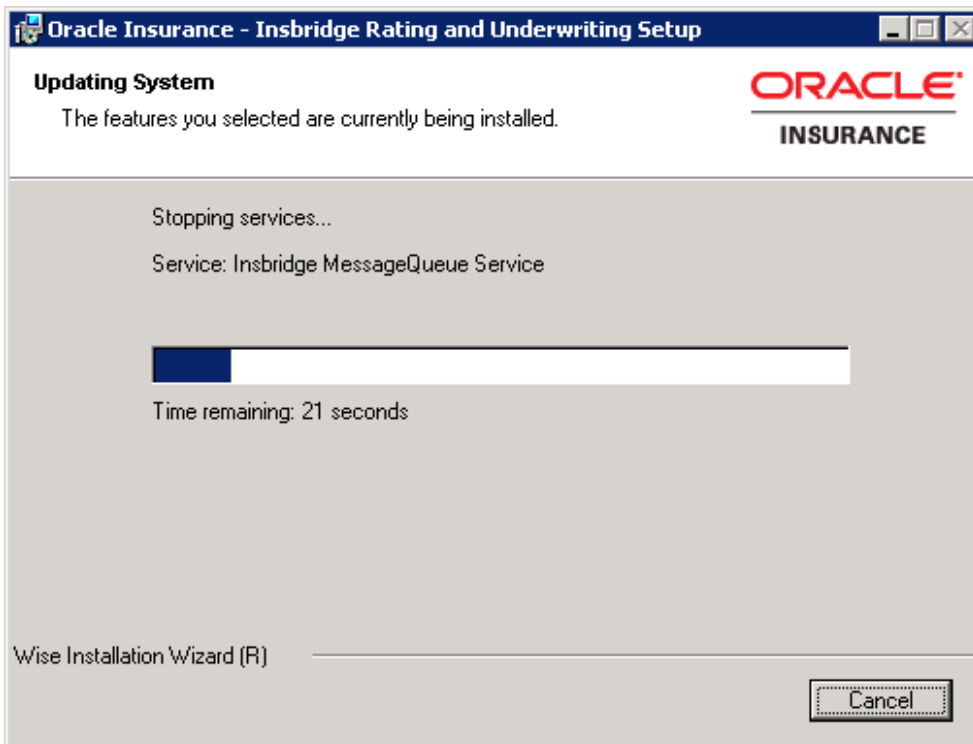


Figure 11 Installation Progress

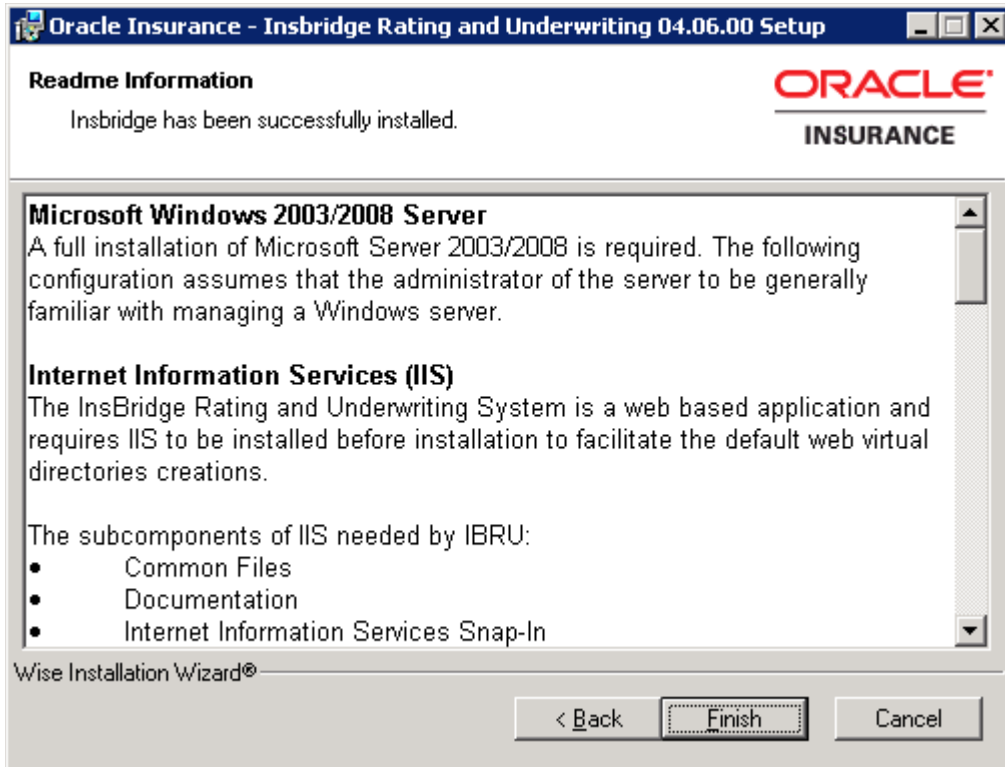


Figure 12 Install ReadMe Screen

9. Click **Finish** to finish the installation. The installation should complete successfully.

STEP 2 – CONFIGURING REGISTRY ACCESS

NOTE: *If you use Registry Editor incorrectly, you may cause serious problems to the operating system. These problems may require you to reinstall your operating system. Insbridge cannot guarantee that you can solve problems that result from using Registry Editor incorrectly.*

By default, only administrative and power user accounts have full permissions over this key. The insbridge user must also be given **full control** over the following registry key:

HKEY_LOCAL_MACHINE\SOFTWARE\Insbridge

Assigning Permissions for the Registry Access

1. Select **Run** from the Start Menu.
2. Type **regedt32**. Click **OK**. The Registry Editor will open.
3. Browse to **HKEY_LOCAL_MACHINE**. Select SOFTWARE→Insbridge.

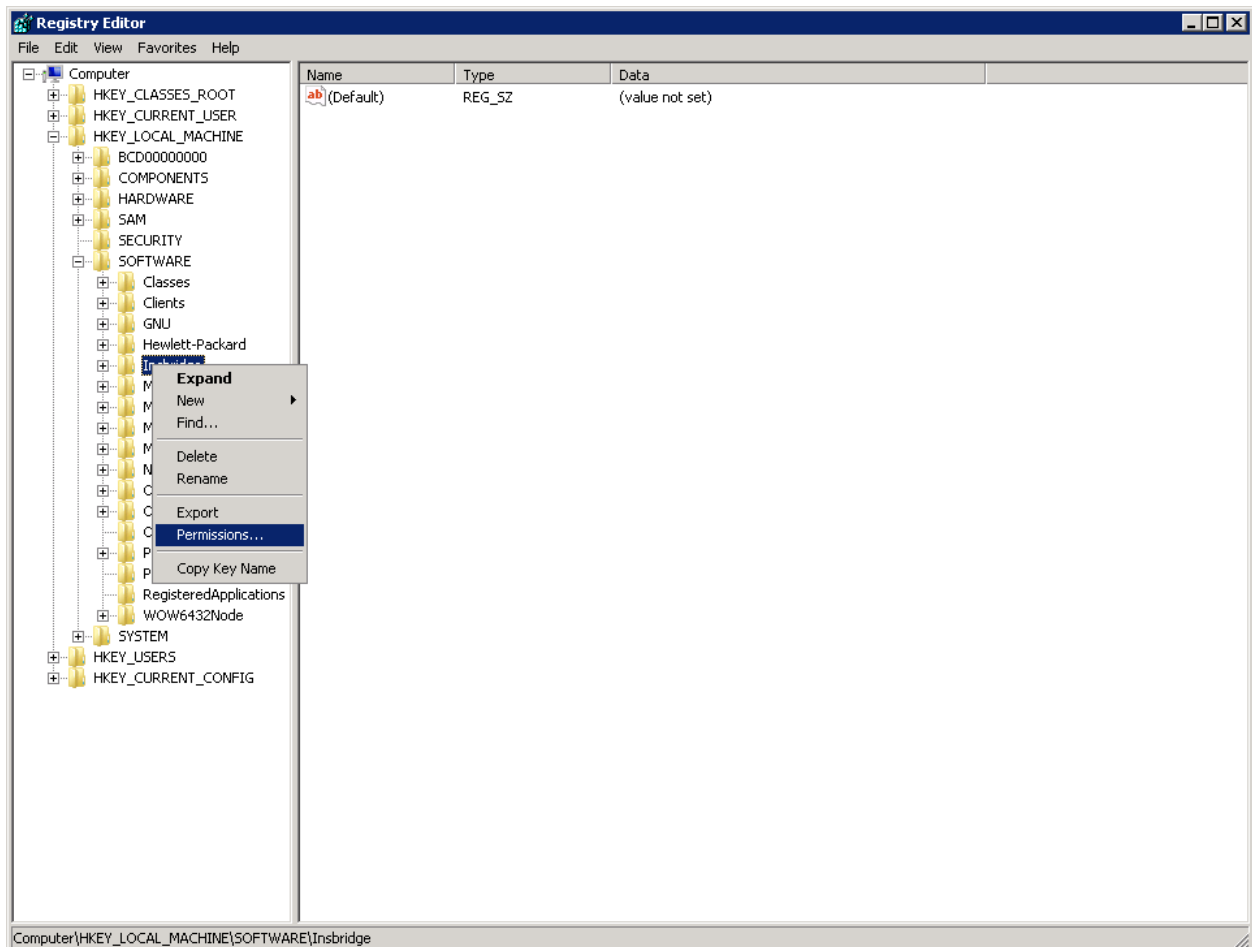


Figure 13 Configure Registry Access Windows Server

4. Right click and select **Permissions**.
5. Scroll through the users. Select the **Insbridge** user.
6. Verify that the Insbridge user has **Full Control**.
7. If the Insbridge user does have Full Control, cancel out of the registry and continue with the installation.
8. If the Insbridge user does not have Full Control, change permissions to allow for Full Control. Save your entry and close out the registry. Continue with the installation.
9. If the Insbridge user is not listed, follow the step to add the Insbridge user.

Adding the Insbridge User:

1. From the Permissions screen, click **Add**.
2. On the Select Users or Groups popup, you can leave the defaults for the Object Types and Locations or enter the values you require.

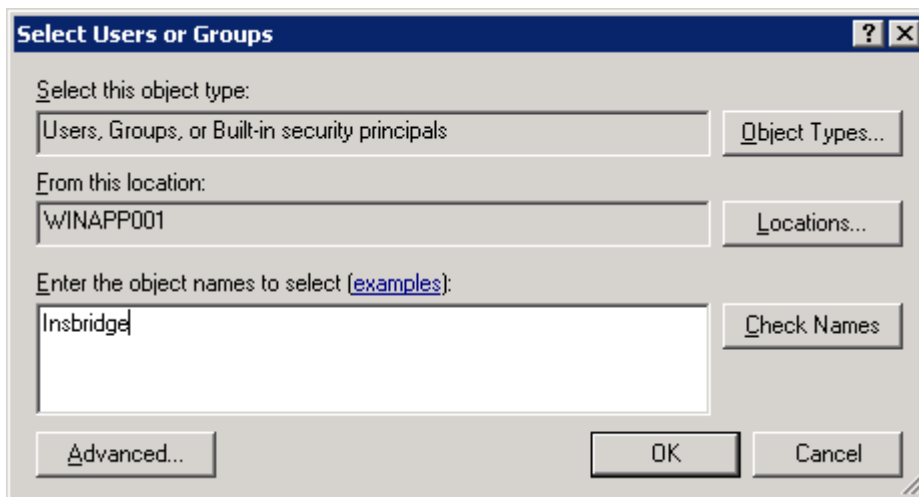


Figure 14 Entering the User

3. Enter in the user name (insbridge) and click **Check Names**. If the user name is found, it will be listed. If the name is not found, an error screen will be displayed. Cancel out and to return to the Select Users or Groups popup. Click Advanced to search. To search the directory, click Find Now and scroll through the list until you find the user name you need. If the user name is not listed, return to User Accounts and verify the user name was created.
4. Once the name is listed, click **OK**.

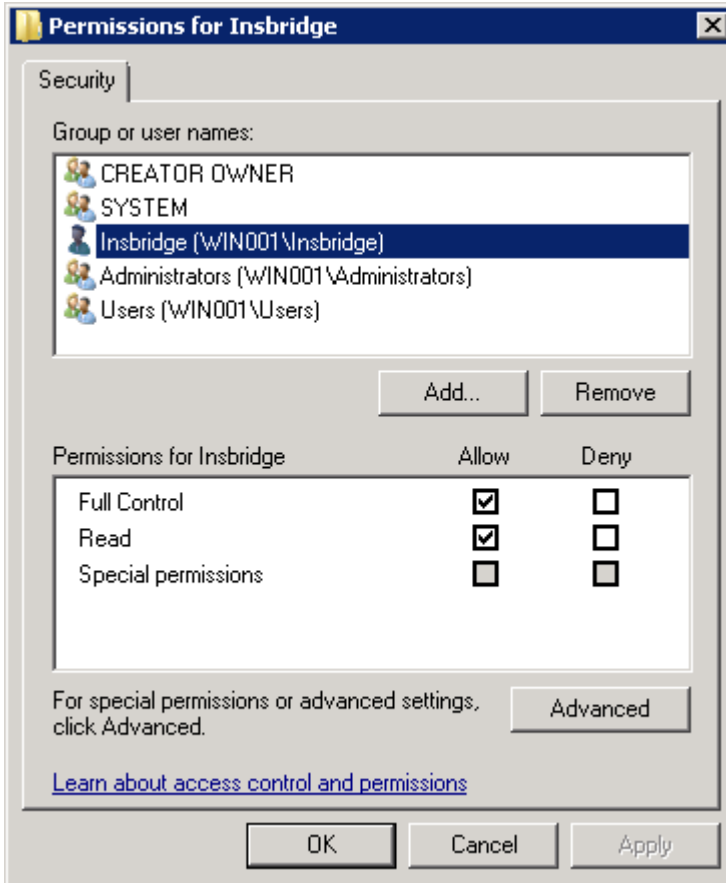


Figure 15 Applying Permissions

5. On the Permissions screen, make sure the **insbridge** user is highlighted and check to give **Full Control** to the entire Insbridge key.
6. Click **OK**.
7. Close the registry and continue with the install.

STEP 3 – ASSIGNING PERMISSIONS – WINDOWS TEMP FOLDER

Permissions must be assigned for the Windows Temp Folder for MSMQ and for Windows 2008, the application pool default identity. Prior to assigning permissions, please verify the default application pool identity.

Identifying the Application Pool Default Identity:

1. Open IIS. Start→Administrative Tools→IIS Manager.
2. Expand the server and select **Application Pools**.
3. Select the **DefaultAppPool**.
4. Right click and select **Advanced Settings**.
5. Take note of the **Identity** under Process Model. This user will need to be added to the Windows Temp file. In this example, the Identity is NetworkService.

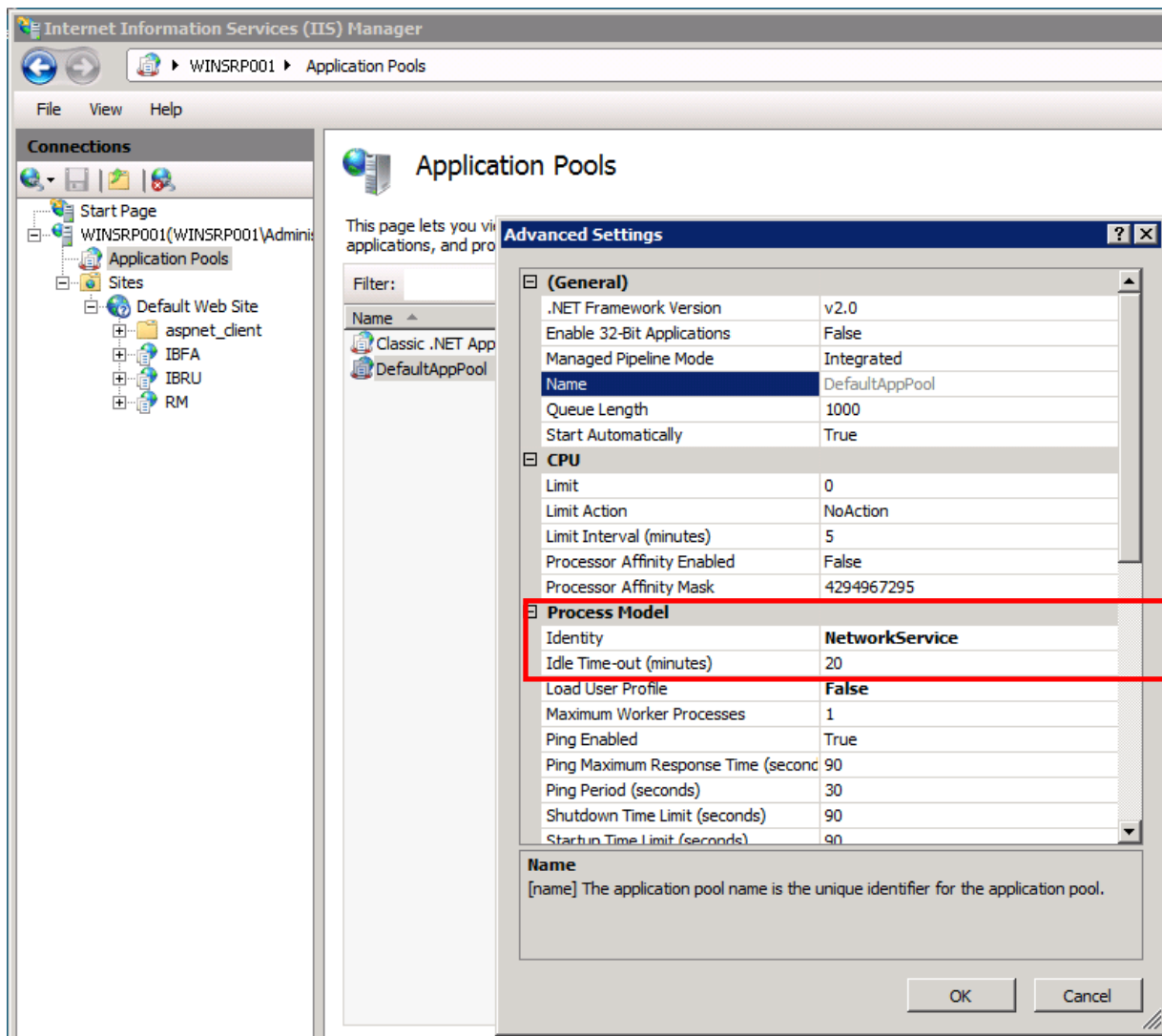


Figure 16 Verifying Application Pool Settings

6. Click **OK** to close the Advanced Settings screen.
7. Close IIS. No more information is needed from the Application Pool.

NOTE: This step is for Windows 2008 only.

Assigning Permissions in the Windows Temp Directory:

1. Open Documents. Find the WINDOWS folder, most likely on your C drive.
2. Right click the Windows→Temp folder.

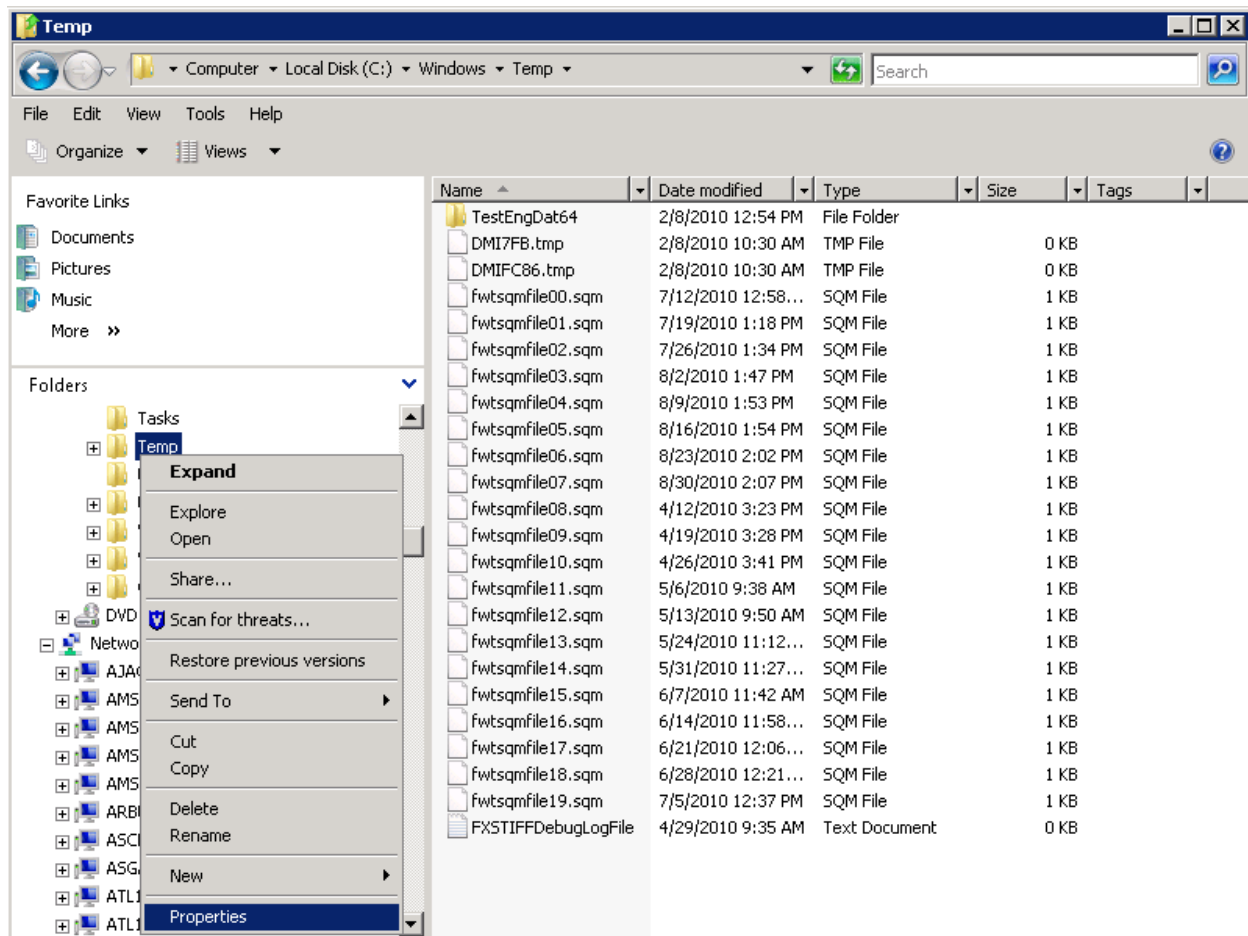


Figure 17 Assigning Permissions for the Insbridge User on Windows Temp

3. Select **Properties**. The Temp Properties screen will open.
4. Select the **Security** tab.
5. Click **Edit**.
6. On the Permissions for Temp screen, select the Insbridge user and click Add. If the Insbridge user is not found, cancel out and return to the Local Users and Groups area in Server Manager and verify the Insbridge user was created.
7. Update the permissions. The Insbridge user requires **Full Control**.

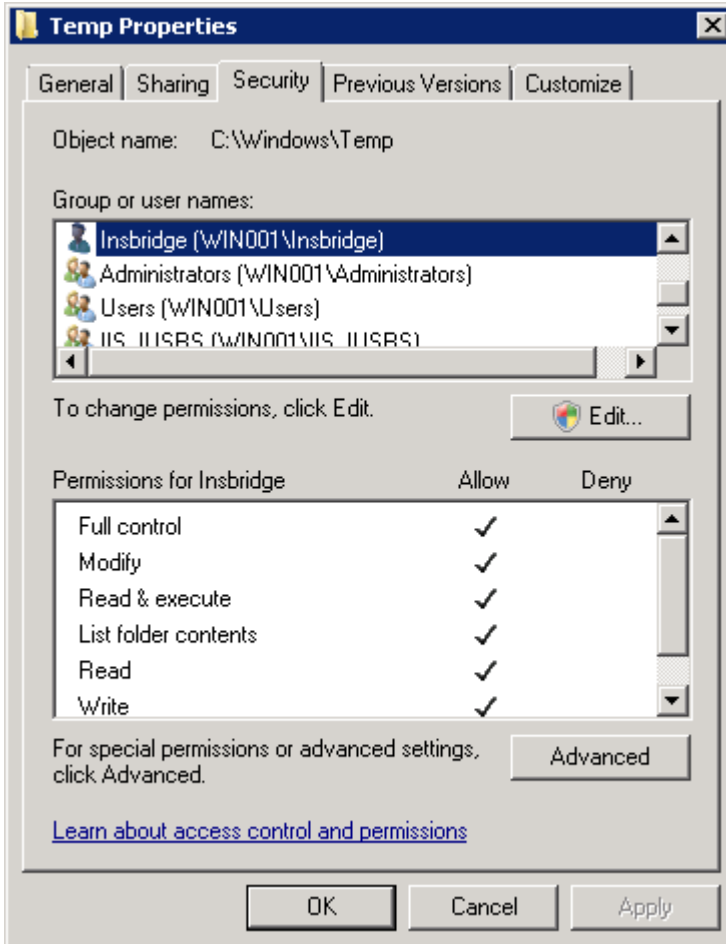


Figure 18 Temp File Properties

8. Next add the **Application Pool identity**.
9. Update the permissions. The Application Pool identity requires the **default permissions** plus **WRITE**.
10. Click **OK** to close the Permissions for Temp screen.
11. Click **OK** to close the Temp Properties screen.

For Windows 2003:

1. Open Windows Explorer. Find the WINDOWS folder, most likely on your C drive.
2. Right click the **Windows→Temp** folder.
3. Select **Properties**.
4. Change to the **Security** tab.
5. Click **Add**.
6. On the Select Users or Groups popup, enter in the user name (insbridge) and click **Check Names**. If the user name is found, it will be listed. If the name is not found, an error screen will be displayed. Cancel out and return to the Select Users or Groups popup. Click **Advanced** to search. To search the directory, click **Find Now** and scroll through the list until you find the user name you need. If the user name is not listed, return to User Accounts and verify the user name was created.
7. Once the name is listed, click **OK**.

8. On the Temp Properties screen, make sure the insbridge user is highlighted and check to give **Full Control**.
9. Click **OK**.

STEP 4 – ASSIGNING PERMISSIONS – INSBRIDGE FOLDER

Assigning Permissions for an Insbridge Folder Location

1. Open **Documents**. Locate the INSBRIDGE folder, most often the Insbridge folder is located at: C:\Program Files\Oracle\IGBU\Insbridge.
2. Right click the **Insbridge** folder.

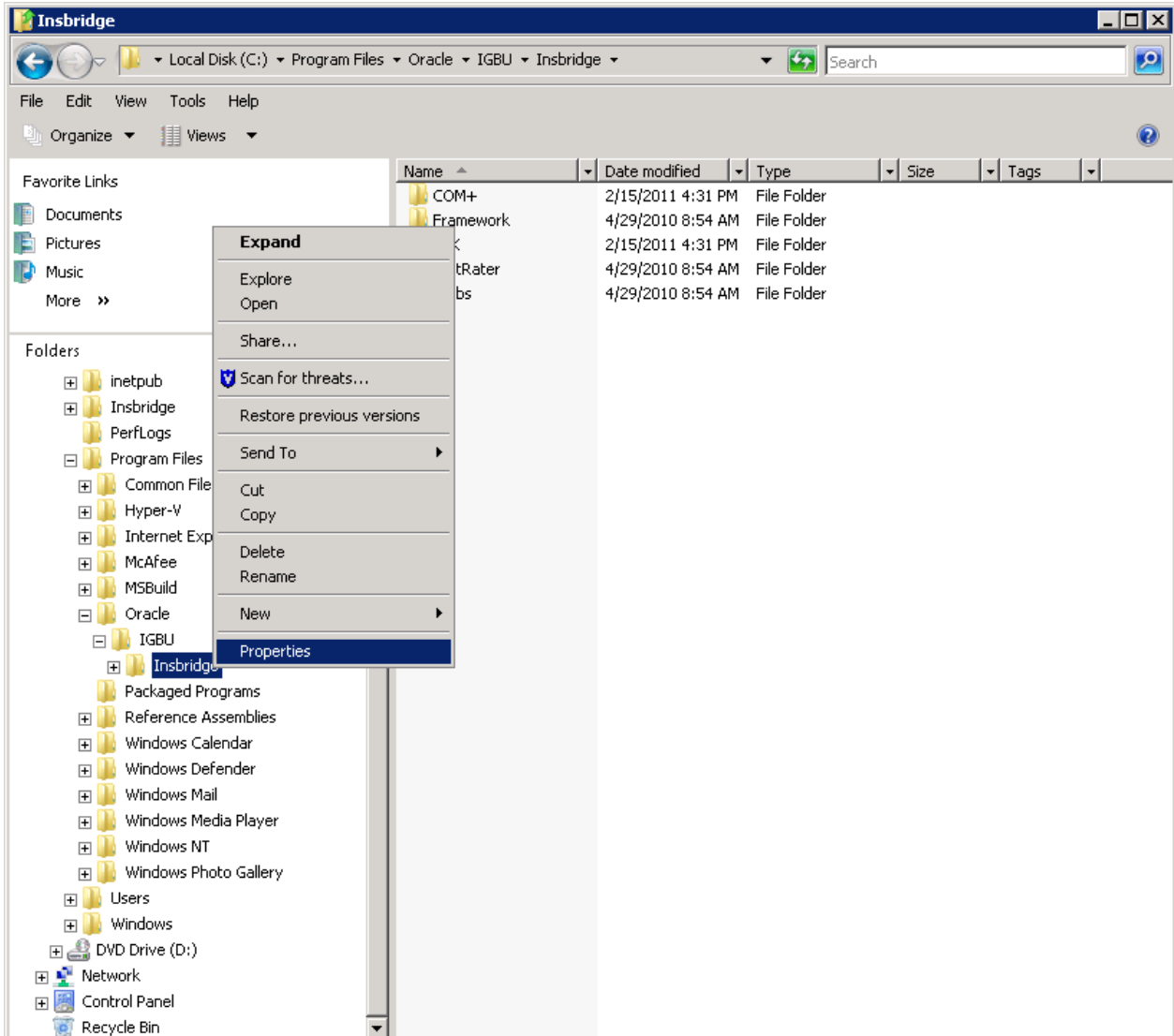


Figure 19 Assigning Permissions for the Insbridge User on Insbridge

3. Select **Properties**. The INSBRIDGE Properties screen will open
4. Select the **Security** tab.
5. Click **Edit**.

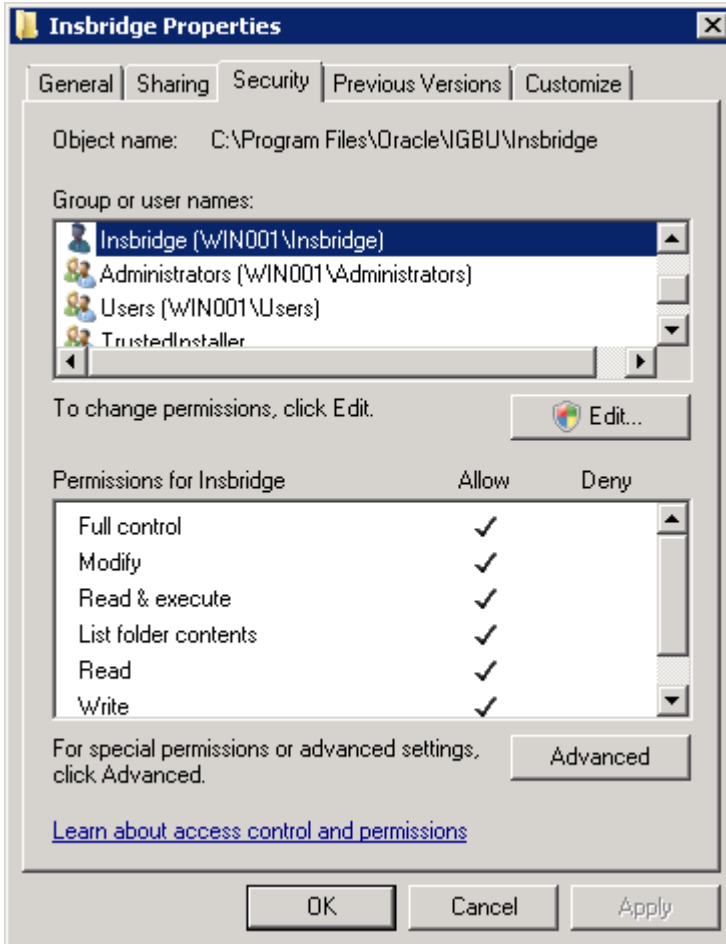


Figure 20 Insbridge Folder Properties

6. On the Permissions for INSBRIDGE screen, select the Insbridge user and click **Add**. If the Insbridge user is not found, cancel out and return to the Local Users and Groups area in Server Manager and verify the Insbridge user was created.
7. Update the permissions. The Insbridge user requires **Full Control**.
8. Click **OK** to close the Permissions for INSBRIDGE screen.
9. Click **OK** to close the Temp Properties screen.

For Windows 2003:

1. Open Windows Explorer. Locate the INSBRIDGE folder, most often the Insbridge folder is located at: C:\Program Files\Oracle\IGBU\Insbridge.
2. Right click the **Insbridge** folder.
3. Select **Properties**.
4. Change to the **Security** tab.
5. Click **Add**.
6. On the Select Users or Groups popup, enter in the user name (insbridge) and click **Check Names**. If the user name is found, it will be listed. If the name is not found, an error screen will be displayed. Cancel out and return to the Select Users or Groups popup. Click **Advanced** to search. To search the directory, click Find Now and scroll through the list until you find the user

name you need. If the user name is not listed, return to User Accounts and verify the user name was created.

7. Once the name is listed, click **OK**.
8. On the Insbridge Properties screen, make sure the insbridge user is highlighted and check to give **Full Control**.
9. Click **OK**. You can close out Windows Explorer.

STEP 5 – RESTORING IBRU DATABASES IN SQL SERVER

Because many corporate environments have a separation between the system administrator and the database administrator, the following process may require both administrators' access and permissions. Make sure you have a SQL Server account called **ibru**.

NOTE: *If you do not have database permissions, you will not be able to perform the following database procedures.*

NOTE: *If you are unsure how to perform a database restore, please consult with your database administrator.*

Currently supported is the default SQL Server collation using SQL_Latin1_General_CP1_CI_AS and sort order plus case sensitivity using Latin1_General_BIN as the server collation. The security database (IB_CLIENT) supports the default SQL Server collation using SQL_Latin1_General_CP1_CI_AS. The RateManager and SoftRater databases can use either case sensitive or non-case sensitive. Please check with Oracle Insurance for any questions regarding database server sort orders or collations.

1. Located in the Insbridge Installation Directory:
 - ◆ SQL Server
 - RateManager – IBRM
 - Latin1_General_BIN
 - DATABASE_BACKUP_IBRM_TEMPLATE_CASE_SENSITIVE.bak
 - SQL_Latin1_General_CP1_CI_AS
 - DATABASE_BACKUP_IBRM_TEMPLATE.bak
 - Security – IB_CLIENT
 - SQL_Latin1_General_CP1_CI_AS
 - DATABASE_BACKUP_IB_CLIENT_TEMPLATE.bak
2. Select the RateManager backup file you want to use, case sensitive or non-case sensitive. The Security – IB_CLIENT file is only non-case sensitive.
3. **Copy both files** to an appropriate database folder on the machine where SQL Server is installed. For example, [Drive]:\Program Files\Insbridge\Databases. If you are unsure of a location, please consult with your database administrator.
4. **Rename files.** It is not required but it is strongly suggested that the database file names be changed from TEMPLATE to something that defines the databases more accurately. At a minimum, it is recommended that you remove “_TEMPLATE” from the name. You can change the names after they have been restored also.
5. **Open the SQL Server Management Studio** either on the server or remotely using either an administrative account with sa privileges or as the sa account.

NOTE: *If you do not have SQL Server Management Studio, check to see that the SQL Server Client has been installed. For a SQL Server install, you must have the SQL Server Client installed.*

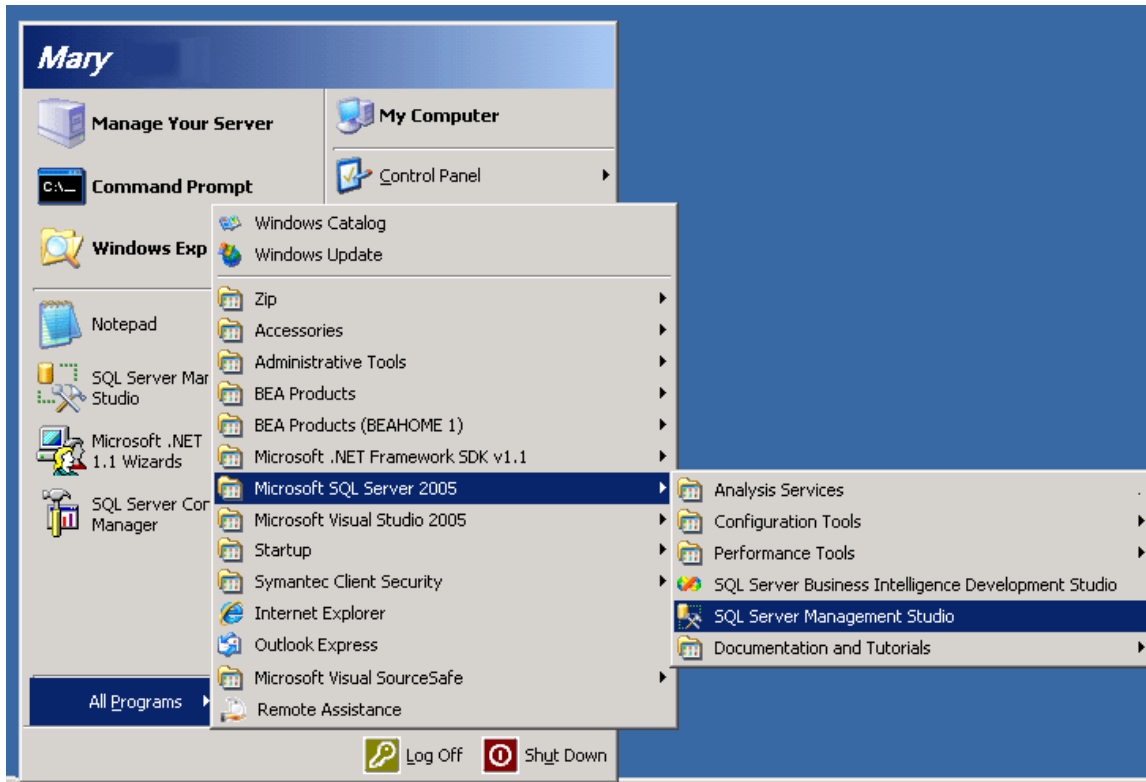


Figure 21 Restoring a Database to SQL Server

6. Go to Databases.

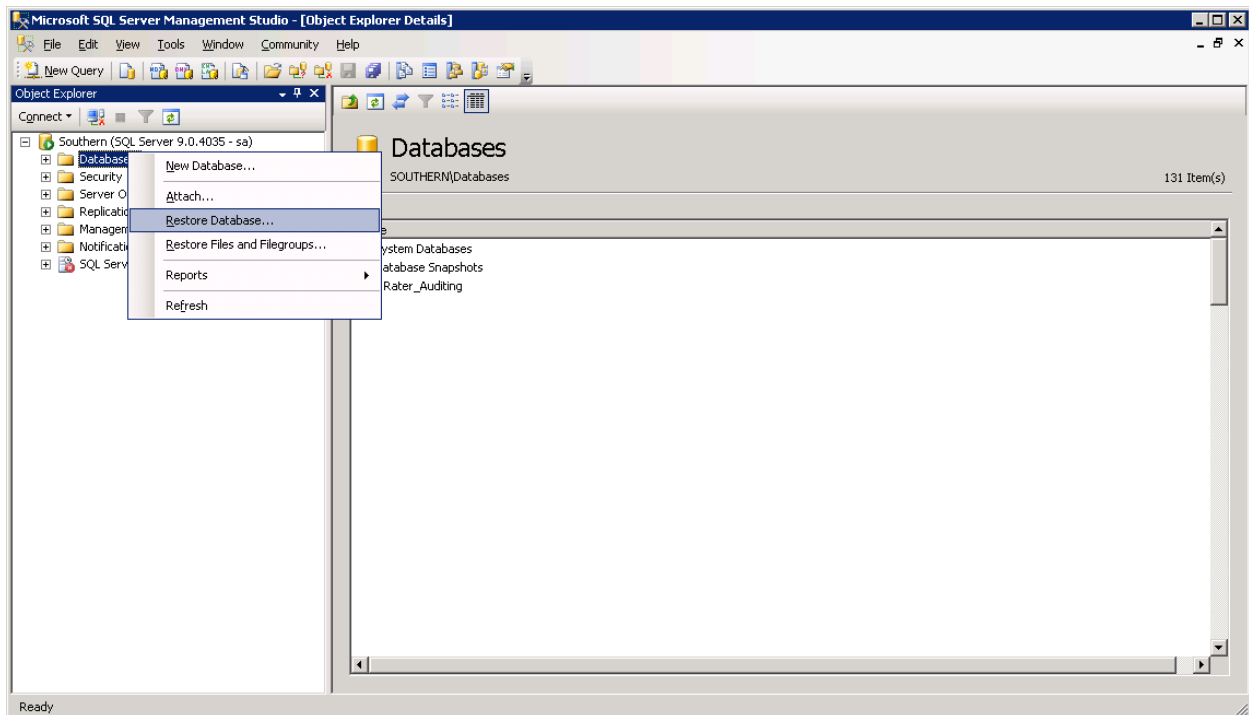


Figure 22 Right Click to Restore Database

7. Right click on **Databases**.
8. Select **Restore Database...** A separate screen will be displayed.

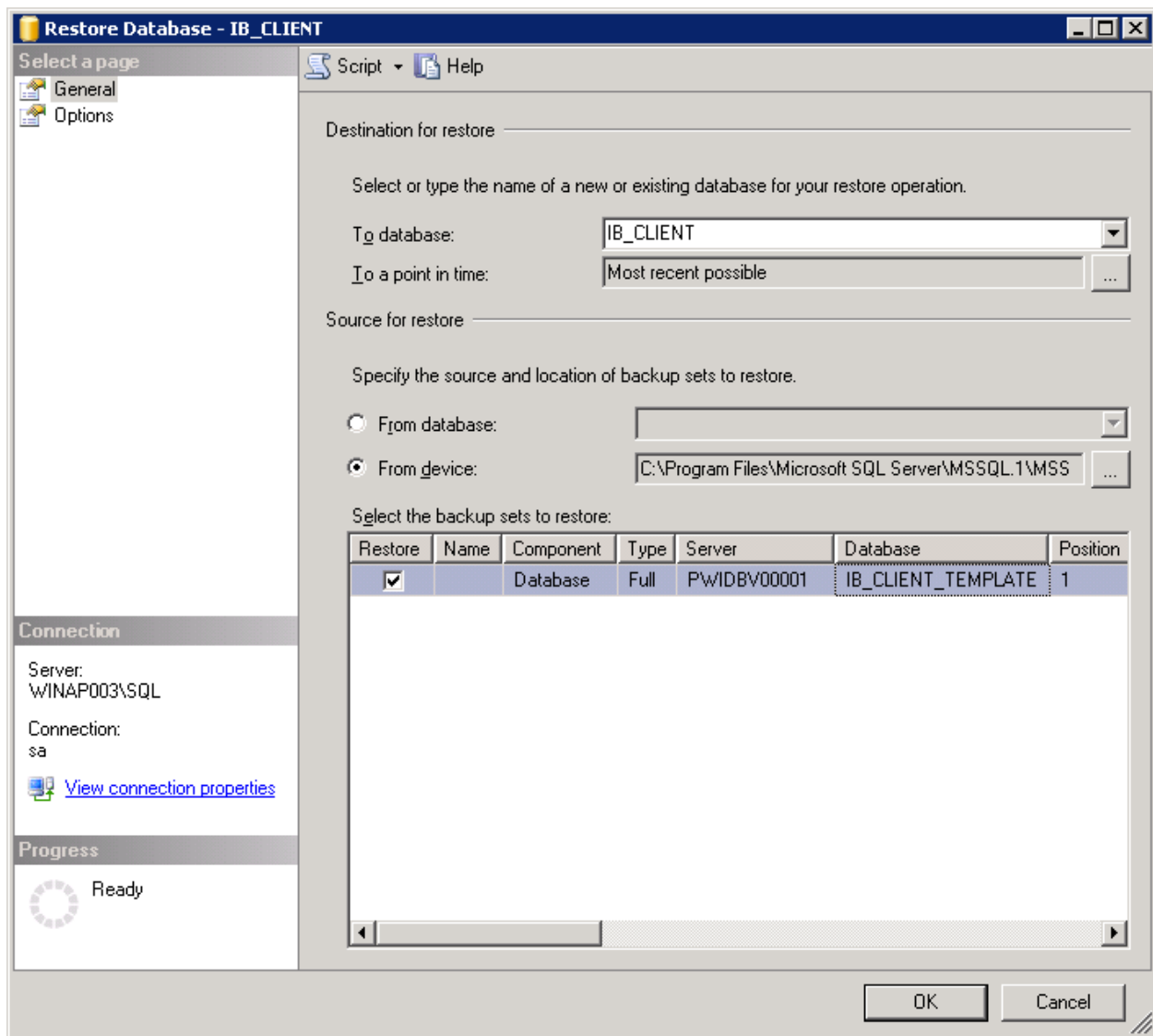


Figure 23 Restoring a Database

9. Enter your IB_CLIENT database name in **To Database:**.
10. Select From Device. Click ... to browse to the location where the database files were placed in step 3.
11. Select your database IB_CLIENT_ xxxx.BAK, where xxxx equals the renamed file from step 4.
12. Click OK. Your database will be populated.
13. Verify your information. Check the Restore box.
14. Click **OK**.

15. If the database was restored successfully, it will be displayed in the database folder. If not, please correct any errors and try again.
16. Repeat for the RateManager database and any SoftRater database.
17. Once the databases are restored to SQL Server, you will need to create or assign a SQL Server user account for the application. This user will be used for the connection to the databases when setting up the connections from the Insbridge Framework Administrator. Make note of the account you want to use. This information will be entered into the Insbridge Framework Administrator.

If backups are to be allowed from the RateManager application (see page 38 for more details), then the ibru SQL server user account must have the **Disk Administrators SQL Server role**.

For ease of administration, the database user should have **db_owner** permissions on the IBRM_XXXX, and IB_CLIENT databases.

STEP 6 – CONFIGURING INSBRIDGE FRAMEWORK ADMINISTRATOR

Open an Internet Explorer web browser either remotely on the local IBRU web server and browse to the following location, replacing SERVERNAME with the actual server name:

http://SERVERNAME/ibfa/

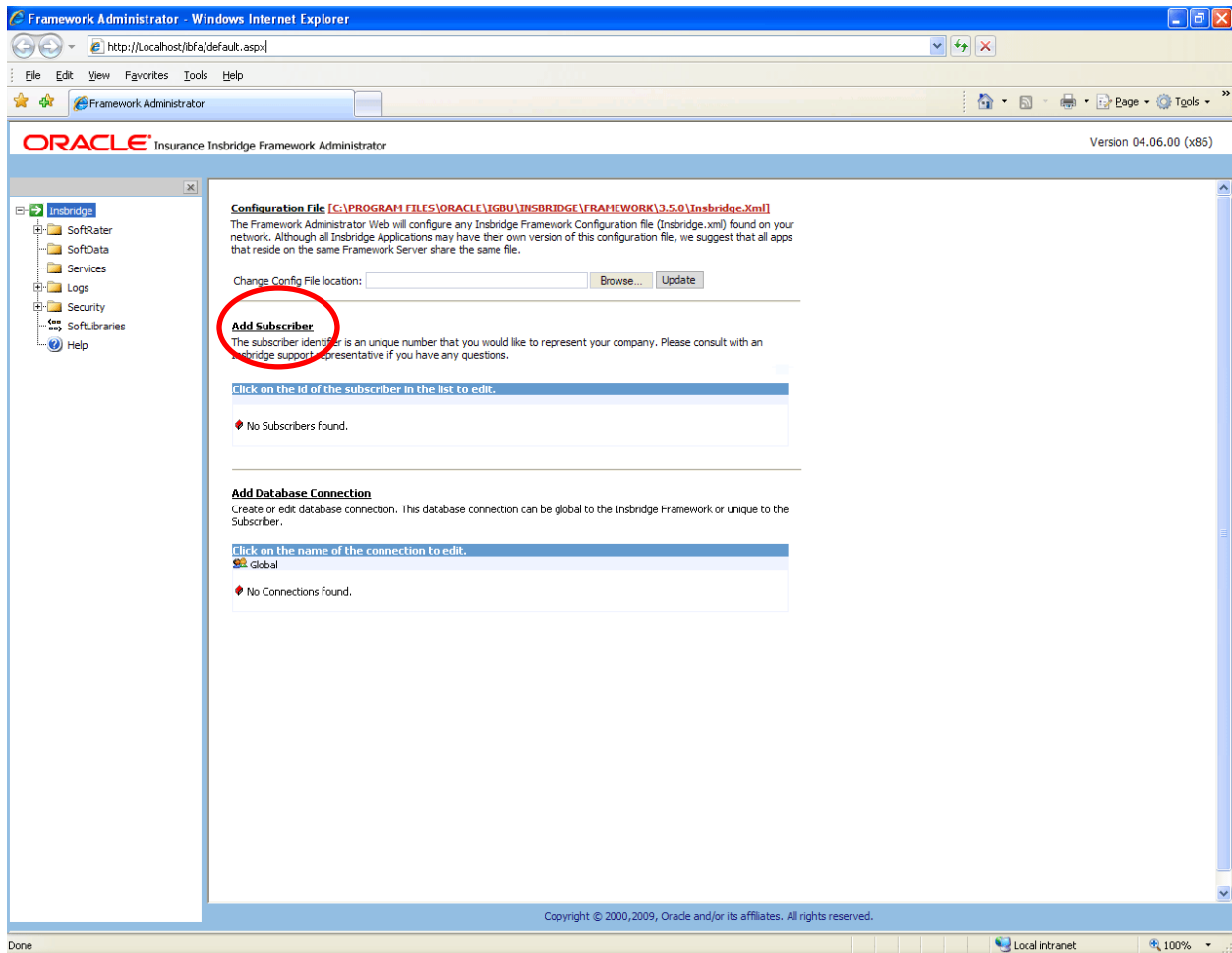


Figure 24 IBFA Home

NOTE: If you receive an access denied error message, please verify that you have given the Insubridge user full control of the Insubridge folder.

NOTE: If you receive an IDNX denied error message, please verify that the Insubridge user has full control over the Insubridge directory. Regedt->Insubridge Directory-> Security.

NOTE: If you receive an error regarding MCSiMenuCtl, please verify that you are using Internet Explorer 7.0 or 8.0 (32-bit). Release 4.6 does not support Internet Explorer 8.0 (64-bit).

There are five steps that will need to be done in IBFA:

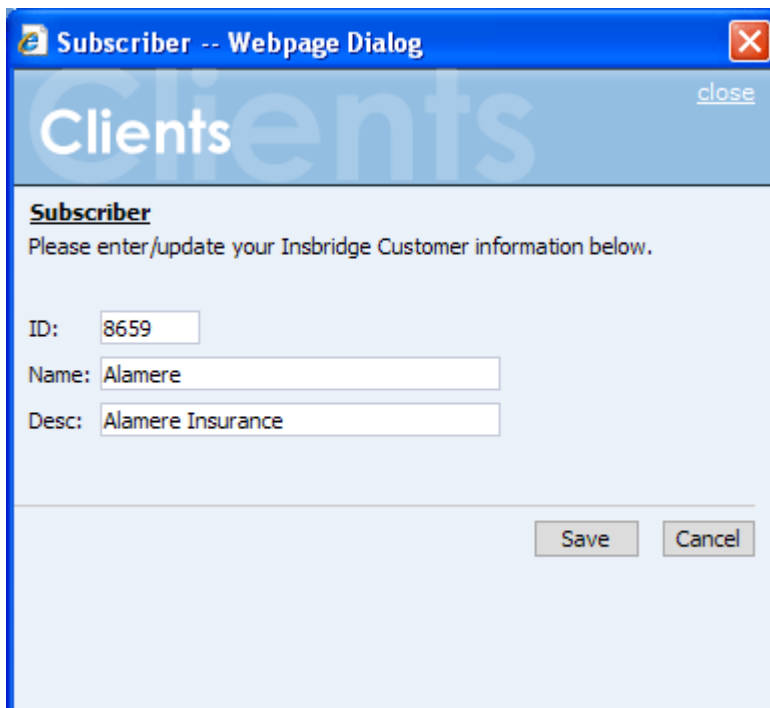
- **Step 1 – Creating a New Subscriber**
- **Step 2 – Adding a Global Database Connection**
- **Step 3 – Adding a Security Database Connection**
- **Step 4 – Adding an RM security Database Connection**
- **Step 5 – Creating a RateManager Environment**

Step 1 – Creating a New Subscriber:

A *subscriber* is a group or collective of users and environments under a single identity. This identity is used to manage and configure the group's activities and databases. A subscriber may be a single company, a group within a company, or a single person.

The ID, Name and Description are selected by you. The ID and Name are fixed after the first time you save. These entries cannot be edited. Only the description can be edited.

1. Click on **Add Subscriber** on the Main IBFA screen. A separate screen will be displayed.
2. Enter the **ID**, **Name** and **Description** for your subscriber.
3. When you finish entering the information, click **Save**. The new subscriber will now be displayed in the list of subscribers.



Subscriber -- Webpage Dialog

close

Clients

Subscriber

Please enter/update your Insbridge Customer information below.

ID: 8659

Name: Alamere

Desc: Alamere Insurance

Save Cancel

Figure 25 Enter ID

NOTE: Make note of the subscriber ID number. You may need to enter this on another IBFA or IBSS environment.

The Subscriber ID can be a 3 or 4 digit number and must be unique for each subscriber. For example, if you have an instance of IBFA on machine A, you can create a subscriber with an ID of 100. On machine A, if you create another subscriber, you must give that subscriber a different ID number, say 200. If you also have an instance of IBFA on a different machine, B for example, you should duplicate the same subscribers with the same ID numbers on machine B.

If you require assistance or are unsure of what action to take, please log a Service Request using My Oracle Support at <https://support.oracle.com/>.

Troubleshooting Subscriber Entries:

If you receive an error message or have difficulty creating a subscriber, you may need to add the Insbridge user to the Windows Machine Keys.

1. Go to C:\Documents and Settings\All Users\Application Data\Microsoft\Crypto\RSA\MachineKeys.
2. Right click and select Sharing and Security. Select the Security tab.
3. Add the Insbridge user.

Add Database Connections:

Stay on the Main IBFA screen. Three databases must be added to IBFA:

- Subscriber: **Global** with Name: **controller**. This is a global database and is required for logging in to the IBRU system. This is not unique to the subscriber.
- Subscriber: (**Your Subscriber Name**) with Name: **security**. This is a subscriber specific database and is required for subscriber security information.
- Subscriber: (**Your Subscriber Name**) with Name: **RM**. This is a subscriber specific database and is required for RateManager. This information will also be used when creating the RateManager environment.

The setups are similar for all three databases. The description information following the first example will be the same for the other two databases.

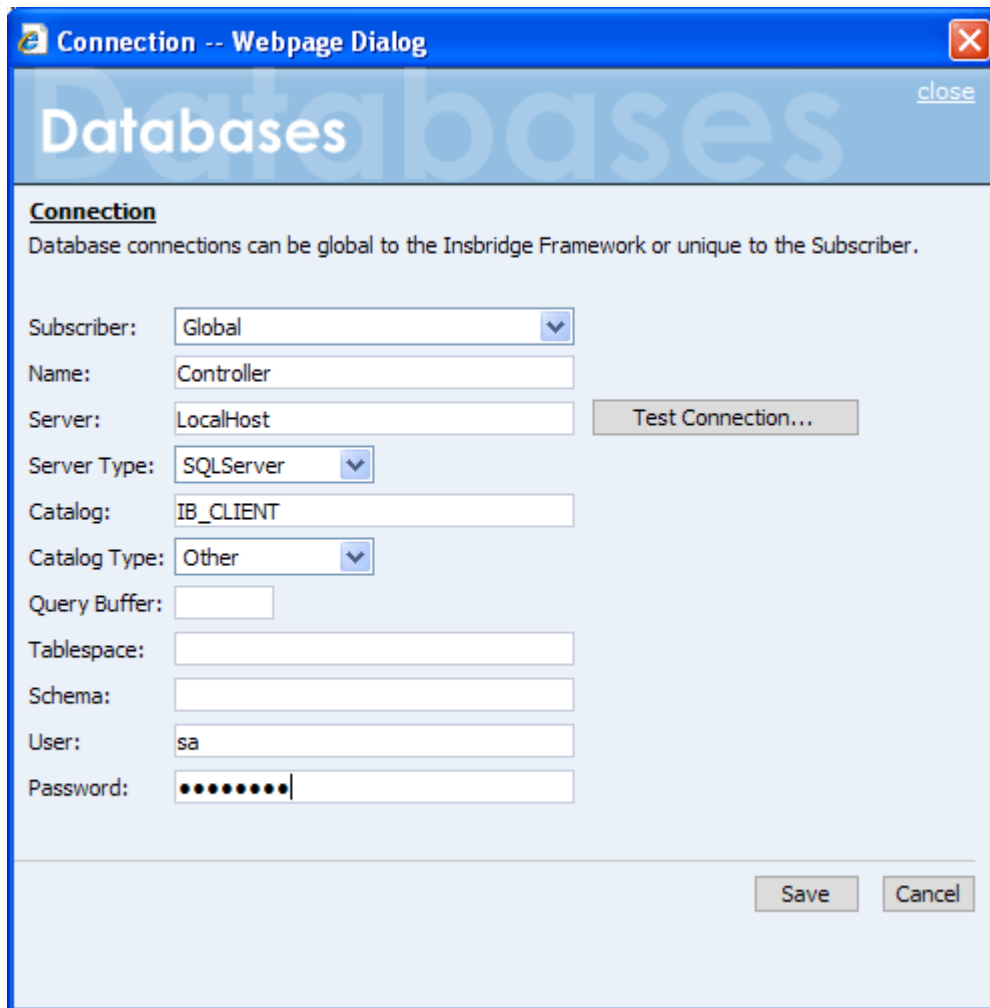
NOTE: If you have renamed the databases, please make note of the new names.

To continue, you will need to exact names of the databases you restored in Step 5, IBRM_xxxx, and IB_CLIENT databases.

Step 2 – Adding a Global Database Connection:

Begin by filling out connection information for the IB_CLIENT database using the Global subscriber.

1. From the Insbridge page, click the **Add Database Connection** link. This will open the Connection screen.



The screenshot shows a web browser dialog box titled "Connection -- Webpage Dialog". The main heading is "Databases" with a "close" link. Below the heading, the section is titled "Connection" and contains the text: "Database connections can be global to the Insbridge Framework or unique to the Subscriber." The form fields are as follows:

- Subscriber: Global (dropdown menu)
- Name: Controller (text input)
- Server: LocalHost (text input)
- Server Type: SQLServer (dropdown menu)
- Catalog: IB_CLIENT (text input)
- Catalog Type: Other (dropdown menu)
- Query Buffer: (empty text input)
- Tablespace: (empty text input)
- Schema: (empty text input)
- User: sa (text input)
- Password: (password input field with 10 dots)

Buttons include "Test Connection..." next to the Server field, and "Save" and "Cancel" at the bottom right.

Figure 26 Setting up the Global Database Connection

2. **Select Global for the Subscriber.**
3. Enter **Controller** for the Database **Name**. The name must be Controller. This cannot be changed once you have saved it.
4. The **Server** is the database server name or IP address which ever is resolvable by the IBRU web server. You also can test the connection and make sure it is valid at the time of entry.
5. The **DB Server Type** is the type of server that houses the database. The controller, security and rm databases will all be SQL Server.
6. Enter **IB_CLIENT** for the **Catalog**. This is the IB_CLIENT database you restored in step 5.
7. Select the **Catalog Type**. The types available are: RateManager, SoftRater and Other. The controller and security databases will both be type OTHER. The rm database will be type RateManager.

- Query Buffer, Tablespace and Schema are not required for the controller, security and rm databases.
- The **User** and **Password** is for the SQL Server user (for example, insbridge) assigned as database owner.

Connection -- Webpage Dialog

Databases

Connection
Database connections can be global to the Insbridge Framework or unique to the Subscriber.

Subscriber: Global

Name:

Server: Test Connection...

Server Type: SQLServer

Catalog:

Catalog Type: Other

Query Buffer:

Tablespace:

Schema:

User:

Password:

Save Cancel

Figure 27 Adding a Database Connection

- Click **SAVE** to save your work. You will be returned to the main Insbridge page. The controller database will be listed.

Step 3 – Adding a Security Database Connection:

- Next, add the security database. Select the **Add Database Connection** link again.
- Select Your Subscriber.** The security database is unique to the subscriber.
- Enter **Security** for the Database **Name**. The name must be Security. This cannot be changed once you have saved it.

4. The **Server** is the database server name or IP address which ever is resolvable by the IBRU web server. You also can test the connection and make sure it is valid at the time of entry.
5. The **DB Server Type** is the type of server that houses the database. The controller, security and rm databases will all be SQL Server.
6. Enter **IB_CLIENT** for the **Catalog**. This is the IB_CLIENT database you restored in step 5.
7. Select the **Catalog Type**. The types available are: RateManager, SoftRater and Other. The controller and security databases will both be type OTHER. The rm database will be type RateManager.
8. Query Buffer, Tablespace and Schema are not required for the controller, security and rm databases.
9. The **User** and **Password** is for the SQL Server user (for example, insbridge) assigned as database owner.
10. Click **SAVE** to save your work. You will be returned to the main Insbridge page. The controller database will be listed

Figure 28 Setting up the Security Database Connection

Step 4 – Adding an rm Database Connection:

1. Next, add the rm database. Select the **Add Database Connection** link again.

2. **Select Your Subscriber.** The rm database is unique to the subscriber.
3. Enter **rm** for the Database **Name**. This cannot be changed once you have saved it.
4. The **Server** is the database server name or IP address which ever is resolvable by the IBRU web server. You also can test the connection and make sure it is valid at the time of entry.
5. The **DB Server Type** is the type of server that houses the database. The controller, security and rm databases will all be SQL Server.
6. Enter **IBRM_xxxx** for the **Catalog**. This is the RM database you restored in step 5.
7. Select the **Catalog Type**. The types available are: RateManager, SoftRater and Other. The controller and security databases will both be type OTHER. The rm database will be type RateManager.
8. Query Buffer, Tablespace and Schema are not required for the controller, security and rm databases.
9. The **User** and **Password** is for the SQL Server user (for example, insbridge) assigned as database owner.
10. Click **SAVE** to save your work. You will be returned to the main Insbridge page. The controller database will be listed

The screenshot shows a web-based dialog box titled "Connection -- Webpage Dialog" with a "close" button in the top right corner. The main heading is "Databases". Below this, the section is titled "Connection" and includes the text: "Database connections can be global to the Insbridge Framework or unique to the Subscriber." The form contains the following fields and controls:

- Subscriber:** A dropdown menu with "Alamere Insurance" selected.
- Name:** A text input field containing "RM".
- Server:** A text input field containing "LocalHost". To its right is a "Test Connection..." button.
- Server Type:** A dropdown menu with "SQLServer" selected.
- Catalog:** A text input field containing "IBRM".
- Catalog Type:** A dropdown menu with "RateManager" selected.
- Query Buffer:** An empty text input field.
- Tablespace:** An empty text input field.
- Schema:** An empty text input field.
- User:** A text input field containing "sa".
- Password:** A text input field with ten dots representing masked characters.

At the bottom right of the dialog, there are "Save" and "Cancel" buttons.

Figure 29 Setting up the RateManager Database Connection

NOTE: The **Catalog Type** must be set to **RateManager** when you are creating the Connection from RateManager. If you leave it set to Other, you will receive an error.

Creating Logical Environments:

Next, create the default rating environment for the RateManager system.

For a new installation it is recommended that you create one logical environment:

- RM – to handle rating and testing.

You can create additional environments at this time if necessary or you can add them in at a later time.

Step 5 – Creating a RateManager Environment:

It is recommended that only one RateManager environment be created.

1. Browse to **SoftRater**→**Explorer**→**Subscriber name**.

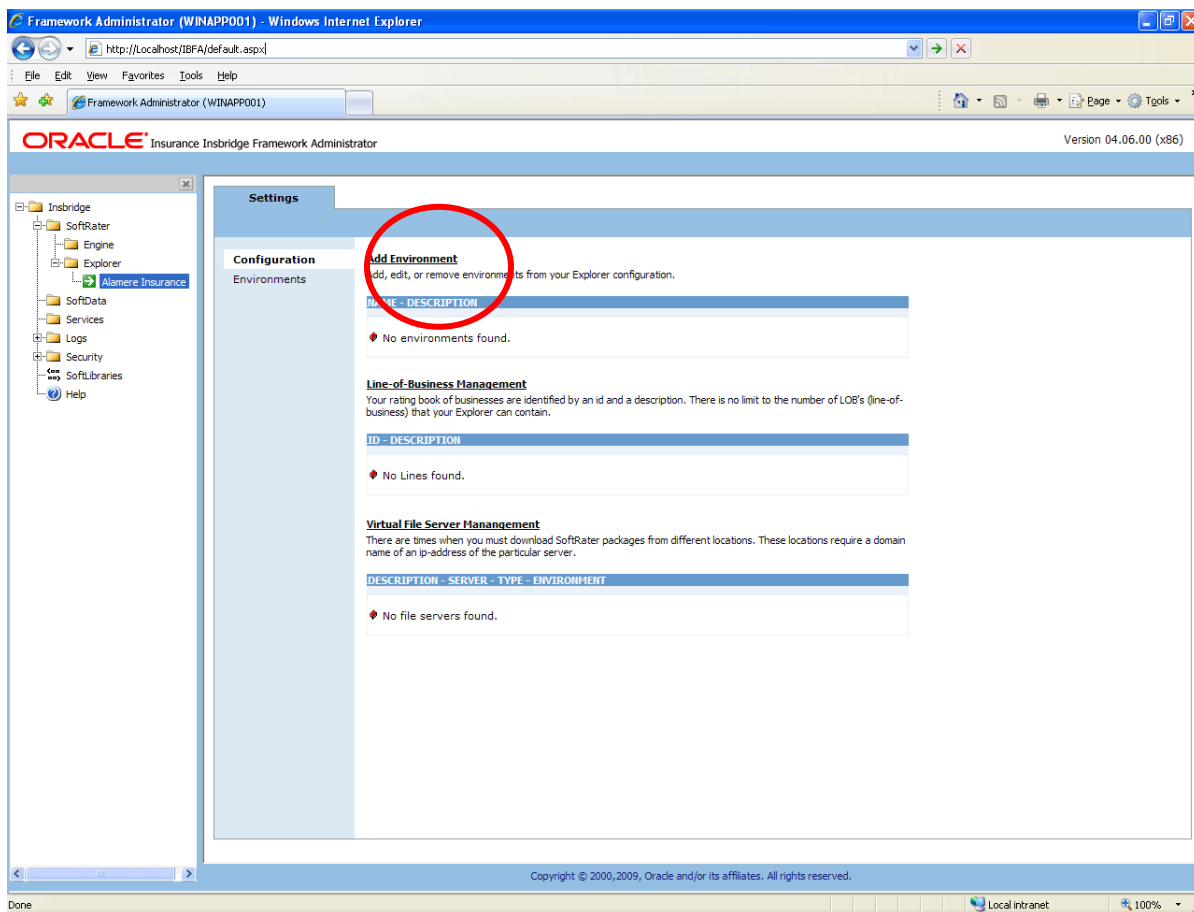


Figure 30 Create a Rating Environment

2. Click on **Add Environment**.

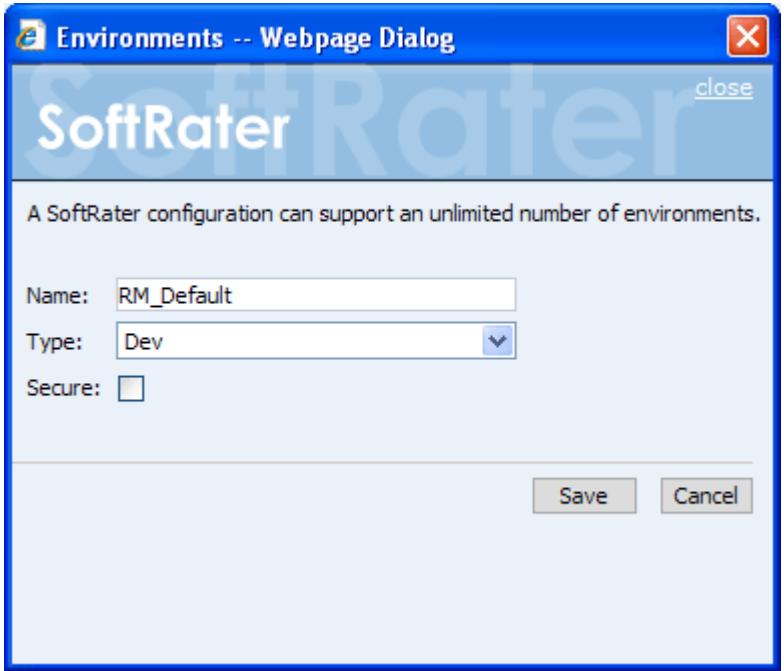


Figure 31 Entering Name and Environment

3. Enter a Name and select a Type. The name and type are totally dependent on how your IBRU system is designed.

There are three types of Logical Environments:

- **Development**
- **Quality Assurance**
- **Production**

After you have entered your logical environment, you must define it.

Defining the Logical Environment

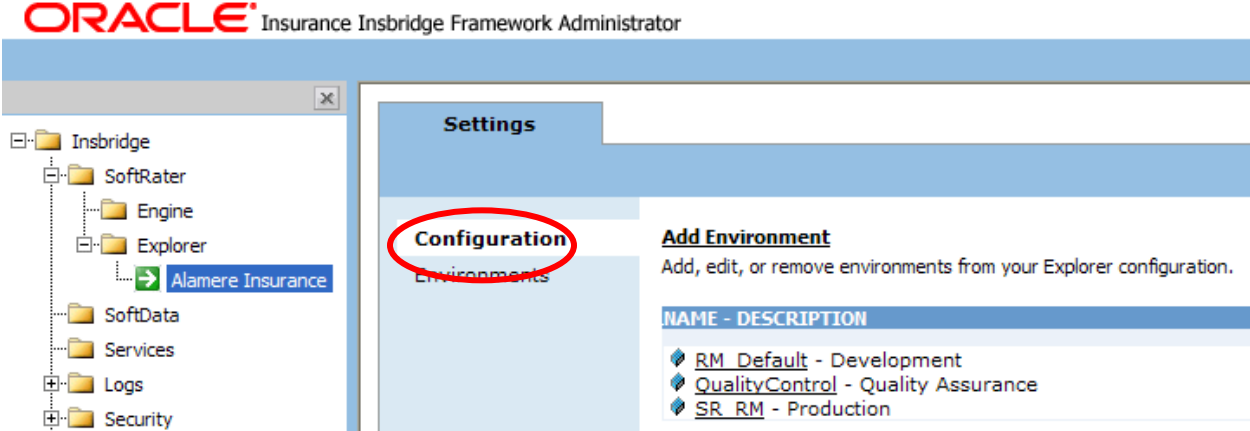


Figure 32 Obtaining Environment Information

4. Select the **Environments** link under the Configuration header on the left hand side to enter the configuration information for the newly created logical environment. You will be placed on the Environments screen. The environments you previously setup will be listed. If an environment is missing, you must return to the Configuration subtab and add it.

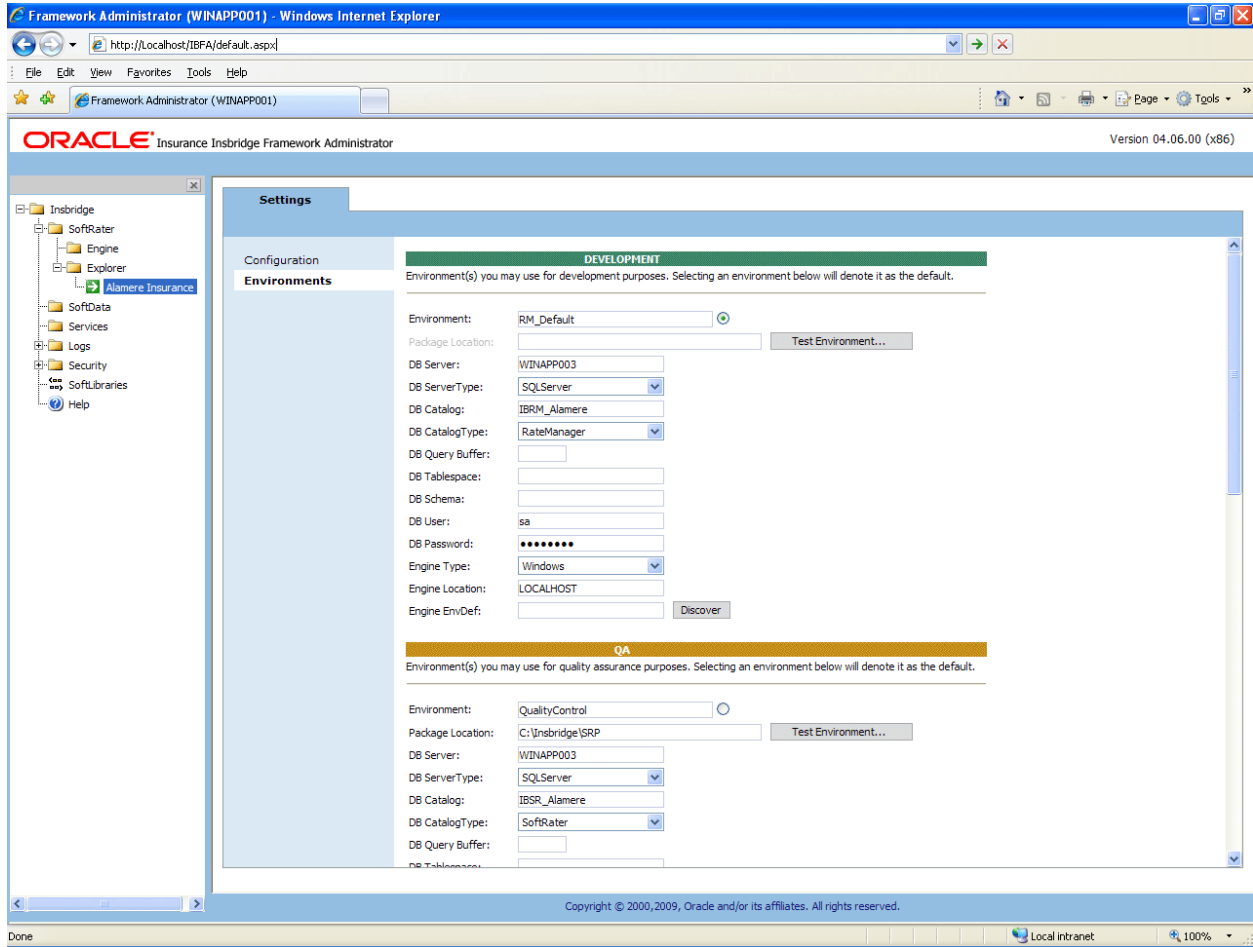


Figure 33 Editing Environment

5. The **Environment Name** will be complete. No changes are needed.
6. RateManager environments will not have a **Package Location**. No entry will be allowed.
7. Enter in the **DBServer** name or IP address. This is the database server where the RateManager database was restored.
8. The **DB Server Type** will be **SQL Server**.
9. The **DB Catalog** is the name of the RateManager database restored in SQL Server.
10. The **DB Catalog Type** is **RateManager**.
11. **DB Query Buffer**, **DB Tablespace** and **DB Schema** are not required for a RateManager environment.

12. Enter the **DB User** name and **Password**.
13. The **Engine Type** is **Windows**.
14. The **Engine Location** default is **LOCALHOST**. Most RateManger installations have a local engine location. If the IBFA engine location is not on the local machine, enter the server name or IP address where the IBFA engine is located. Do not change LOCALHOST to the name or IP address of the local machine.
15. The **Engine EnvDef** default is a blank field. Most RateManger installations do not require an entry in this field. If the IBFA engine location is not on the local machine, enter the server name or IP address where the IBFA engine is located.
16. Click **Save** to save your entries. After you have saved your settings, a new tab will be displayed, Content. This tab will not be needed for a new installation.

No further entries are required at this time. If you want to make additional entries you can. Additional environments can be added at any time.

If you are running a Windows only environment you can set up your SoftRater databases at this time. Follow the same procedure of restoring the database, then entering in IBFA.

STEP 7 – VERIFYING THE COMPONENT SERVICES

Next, you should verify the component services.

For Windows Server 2008:

1. Click **Start→Administrative Tools→Component Services**.
2. Expand the **Component Services** option under console Root.
3. Expand **Computers→My Computer→COM+ Applications**.
4. Expand each Insbridge **COM+ library** to make sure there are components listed underneath each compartment.

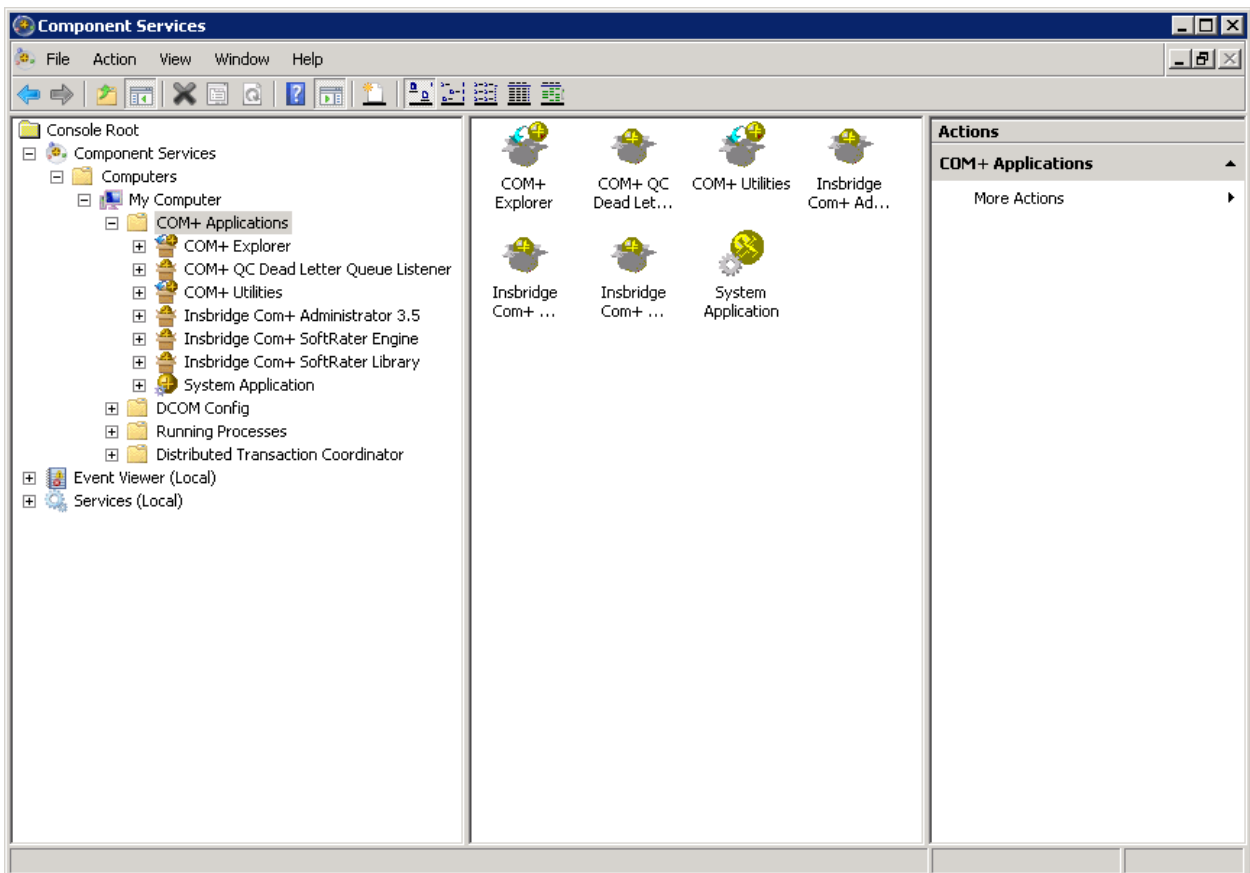


Figure 34 Component Services

There should be 3 Insbridge Com+ Applications libraries:

- Insbridge Com+ Administrator 3.5
- Insbridge Com+ SoftRater Engine

- Insbridge Com+ SoftRater Library

Please note that you will not have to make any changes to any COM+ Application library. The installation will automatically apply the Insbridge user name and password that you created earlier to the necessary libraries. If you change the password, you will have to change the password in all three of the Insbridge Com+ libraries. On each library, right click, select Properties, select the Identity tab, enter in the new password.

NOTE: *If any COM+ library is missing, run the IBRU install again from the msi file and choose uninstall. Then rerun the IBFA install. Uncheck the RateManager Install. Then check again to see if all the libraries are listed. If they are still not listed, please log a Service Request using My Oracle Support at <https://support.oracle.com/>.*

For Windows Server 2003

1. Click **Start→Administrative Tools→Component Services**.
2. Expand the **Component Services** option under console Root.
3. Expand **Computers→My Computer→COM+ Applications**.
4. Expand each Insbridge **COM+ library** to make sure there are components listed underneath each compartment.

STEP 8 – ALLOWING FOR WCF ACTIVATION

FOR WINDOWS SERVER 2008 ONLY. Windows Server 2003 can skip this step.

WCF Activation is required for web services. RateManager makes call using IBFA web services. If this is not activated, users will experience errors.

1. Select Start→Administrative Tools→Server Manager.
2. Select Features Summary. Scroll through the list to verify WCF Activation has been activated.
3. If not, select Add Features. The Add Features Wizard will be displayed.

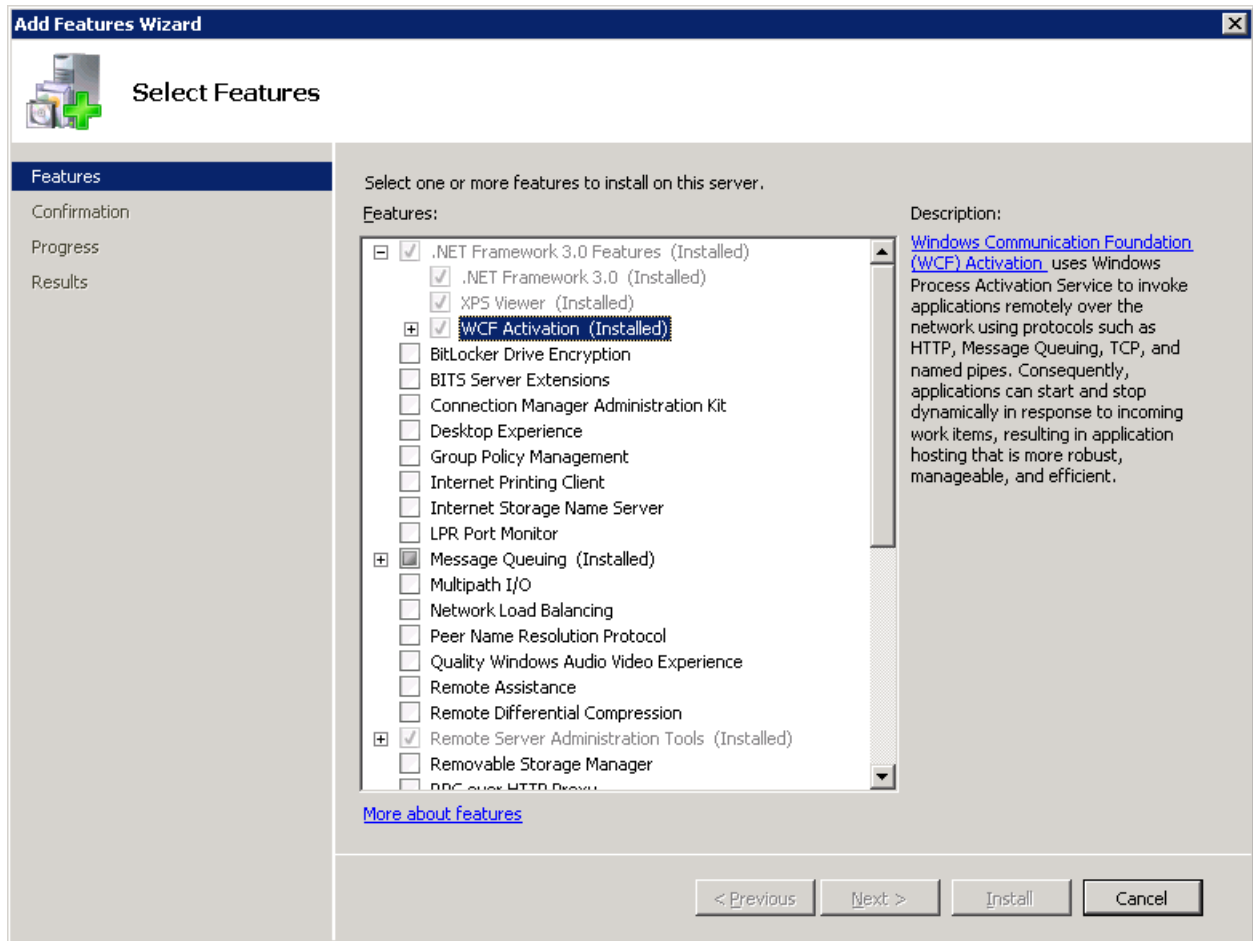


Figure 35 Selecting WCF Activation

4. Select WCF Activation. Click NEXT.
5. Confirm your selection and click INSTALL. The installation will proceed.
6. You can close out when complete.

STEP 9 – INSTALLING THE OBI PUBLISHER

OBI Publisher is necessary for reports. If you do not plan on using reports in RateManager or IBFA, you do not need to install this program.

1. Unzip the OBI_PUBLISHER

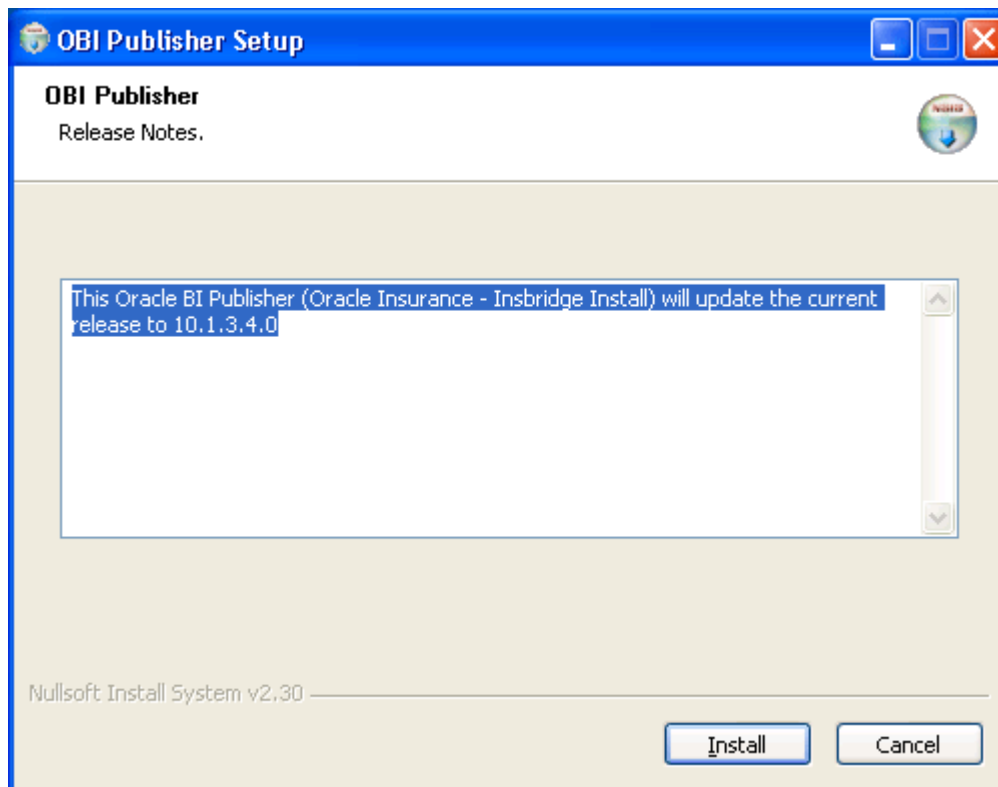


Figure 36 Installing OBI Publisher

2. Click **Install**. A progress screen will be displayed.
3. When complete, click **Close**.
4. In order for OBI Publisher to be available to users, you must start the **Insbridge Message Service**. The Insbridge Message Service can be started from IBFA or from Server Manager in Windows 2008 or the Services in Windows 2003.

STEP 10 – STARTING INSBRIDGE SERVICES

It is also recommended that you start the Insbridge Task Manager as well. The Insbridge Task Manager is a task queue that lists the tasks that are scheduled to be performed as well as the last time the task was run and the status.

Insbridge Message Service

The Insbridge Message Service is a Message Queue Listener that will route all batched messages to an assembly (process) for execution. These processes may take resources and time to execute. Please consult with you system admin before configuring the number of listeners per process.

Message Process

Batch Rating

If you see this message, you have not requested a listing from the selected spoke client. Clicking View Messages will provide you with a list view of the first in - first out messages that are waiting to execute.

Insbridge Task Manager

The Insbridge Task Manager gives you the ability to execute daily, weekly, hourly, or by the minute.

(This process may take a while to execute)

TASK	LAST RUN-DATE	START-TIME	STATUS
------	---------------	------------	--------

Figure 37 Insbridge Services Screen

1. In **IBFA**, navigate to the **Services** page.
2. Next to Insbridge Message Service, click **Start**. After a few seconds, the buttons will refresh to indicate that the service is started.
3. Next to Insbridge Task Manager, click **Start**. After a few seconds, the buttons will refresh to indicate that the service is started.

NOTE: The location and port for OBI Publisher is <http://localhost:9704/xmlpserver/>. This information may be needed if you have to make a request to your company's infrastructure and request the security team to open the ports used by Publisher.

STEP 11 – PERFORMING UPDATES IN RATEMANAGER

There are two updates that should be done in RateManager prior to creating user groups and users:

- Step 1 – Running Database Updates
- Step 2 – Updating Preferences

Entering RateManager:

The URL for RateManager will be <http://INSTALLATIONSERVERNAME/RM>. Where the **INSTALLTIONSERVERNAME** is the server where RateManager was installed.

This will place you on the RateManager login screen.

1. To login for the first time, select your company from the drop down menu. If you have created only one company, a drop down menu will not be presented.
2. The user name is demo.
3. The password is password.

After running database updates, it is recommended that you update the demo user password.

Users and User Groups can be created after any database updates are run. For more on user management, please see the RateManager Tools User Guide.

NOTE: *If you are having difficulties logging into RateManager, please check the error logs in IBFA.*

STEP 1 – RUNNING DATABASE UPDATES

If you log into RateManager and Tools is the only option, you must perform a database update. After you perform the database updates, to view all menu options, click File→Reload.

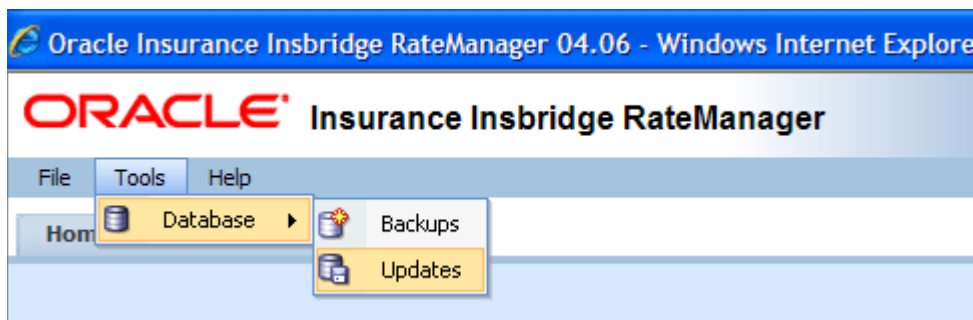


Figure 38 Tool Mandatory Update

NOTE: If you log into RateManager and Tools is the only option, you must perform a database update.

On the DB Updates screen, the current version will be highlighted and the status will be *Current*. The updates below the current version will be grayed out. These updates cannot be run again. Current updates can be re-run if necessary. You will receive an error message if you attempt to run a lower version update. Any version update above the current version will also be grayed out but will be available for executing.

New installations may show 04.05.01 as current but still have only the Tools option available. You may have to run the current script again. To see if you have complete access, click File→Reload to refresh the system.

Navigate to the Tools→Database→Updates.

1. The **Updates** tab will be displayed. Select the database you want to view from the **Show updates for** drop down. The database updates for your selection will be listed. The last column, the **Status** column, will show you which update is the **Current** one installed.

Script	Release Date	Database	Status
v04.06.00.00	3/1/2012	IBRM	
v04.05.00.00	5/1/2011	IBRM	
v04.01.00.00	11/15/2010	IBRM	
v04.00.0.00	3/10/2010	IBRM	
v03.13.0.00	12/15/2009	IBRM	Current
v03.12.0.00	4/30/2009	IBRM	
v03.11.0.00	11/30/2008	IBRM	
v03.10.0.00	8/31/2008	IBRM	
v03.9.0.00	5/19/2008	IBRM	
v03.8.0.00	6/7/2007	IBRM	
v03.7.0.00	7/28/2006	IBRM	

Figure 39 Available Updates

2. There are two ways to execute an update:
 - a. **Directly in RateManager**
 - b. **In SQL Server**

Directly in RateManager

This is recommended way to update a database. It is recommended that you start by selecting the update showing Current. This will assure that the database showing as Current will have all possible updates.

1. Highlight the update you want to run.
2. Click **EXECUTE UPDATE SCRIPT**. A warning message will be displayed.
3. Click **OK** to run the update or **Cancel** to return to the previous screen.
4. Run all script in consecutive order until the 04.06.00 script is showing as current.
5. Do this for both the IBRM database and the IB_CLIENT database.
6. Click File→Reload to refresh the system.

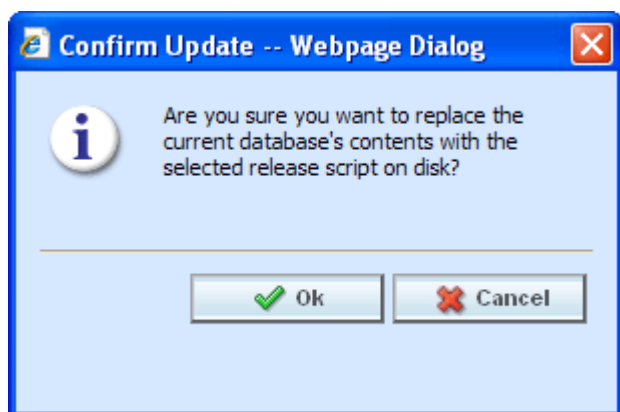


Figure 40 Updating Scripts in RateManager

In SQL Server

This method should be performed by a database administrator. No warning message will be displayed if you execute scripts in the wrong order. You must know the name of the databases you are updating. Database names can be found in IBFA→environments. Please see **Manual Updates to the IBRU Database**.

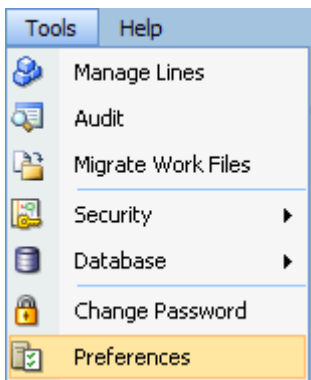
STEP 2 – UPDATING PREFERENCES

Administrators can edit web settings at any time from the Preferences option in RateManager. Changes will take place after the user sessions have been ended. If web settings are changed while the users are inside the module, the change will not be visible to them. Prior to users accessing RateManager for the first time, it is recommended that Preferences be set.

NOTE: *If you receive an error regarding MCSiMenuCtl, please verify that you are using Internet Explorer 7.0 or 8.0 (32-bit). Release 4.6 does not support Internet Explorer 8.0 (64-bit).*

To Change Settings

1. Select Tools→Preferences.



2. This will open the **Preferences** window. Select **Web Settings**.

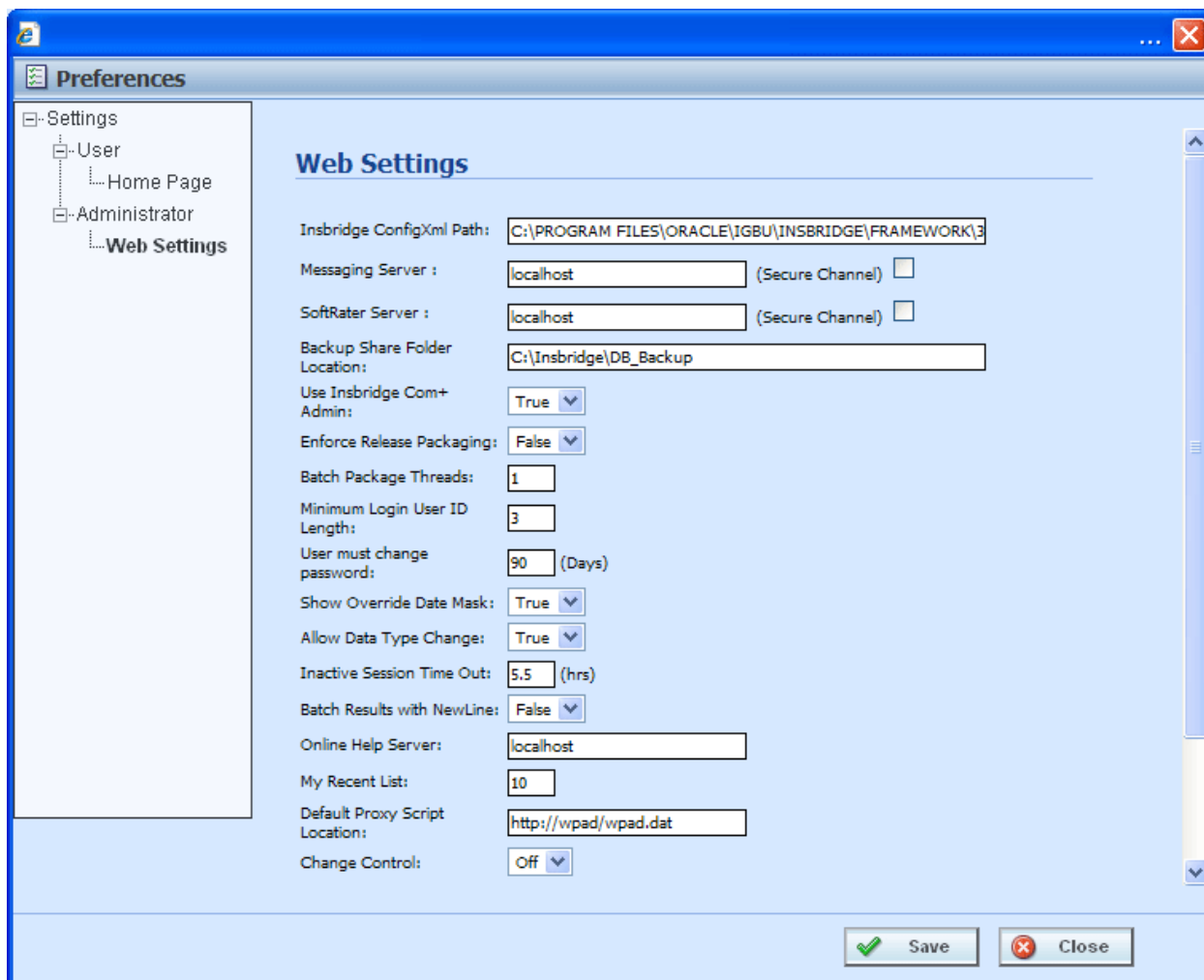


Figure 41 Preferences Settings

3. Make any necessary changes. If you do not know all the settings, you can come back and edit later a later time. It is recommended that you update the **ONLINE HELP Server** immediately.
4. When you are finished, click **Save** to update your settings.

Web Settings

Insbridge ConfigXml Path

This is the path from IBFA. This pathway must match the IBFA path. You may need to change this path if you have changed the path in IBFA. Please contact Insbridge support for further information. It is strongly recommended that you leave the default.

Messaging Server

RateManager is set up to run batches on the same server that RateManager is located on. If you have an especially large batch to run and you want to batch to a different server, you will have to change server locations here. Unless necessary, it is strongly recommended that you leave the default.

SoftRater Server

If you need to rate on another server, you will have to change server locations here. It is strongly recommended that you leave the default.

Backup Share Folder Location

When you make backups of the RateManager database, you can specify the location of the backup file. If the location is local, you will use a local path. If the location is not local, you must be a disk admin to change.

If the database backup location is on a remote server, a share is needed for the backup location. The Insbridge user must have write access to this location as well.

Use Insbridge Com + Admin

This setting must always be true. If there is a conflict, please contact Oracle Insurance support.

Enforce Release Packaging

When set to **False**, a release is not required in order for users to create a SoftRater (full) package. False is the default setting.

If set to **True**, a release is required in order for a SoftRater (full) package to be created. If a user wants to create a SoftRater (full) package in the Program Explorer module, a release must be created in the Releases area first. This release must have the program added to it and be unlocked. When the user creates the SoftRater package in Program Explorer, they will have the option to select the Release they want this package to be placed into. If there is no release, or no release that contains that program and is unlocked, then the user will be able to do RateManager (local) packages only.

Batch Package Threads

RateManager allows you to change how many threads are used. Threading enables a process to finish faster by splitting the process into smaller processes that run quasi-simultaneously. On multiprocessor systems, using multiple threads enables the operating system to assign the threads to different processors.

In addition, the Framework Administrator also enables you to change the administrator email address for each client. When a process fails, an email will be sent to the person who initiated the process, as well as to the administrator email addresses listed for the client of that process.

NOTE: *Before changing the number of threads, you should consult with your system administrator. Setting the number too high can result in poor performance or even a system crash. If you are unsure of how many threads to use, set the number to 1. For single processor systems, Oracle Insurance recommends a maximum of 2 threads.*

Minimum Login User ID Length

This is the minimum number of characters required for a user ID.

User must change password

This where you set the number of days before a user is required to change his/her password. This setting will only be active when you elect to have users change their password on the user setup screen.

Show Override Date Mask

If enabled, a date mask for 'Date' data types will be displayed when importing a table. If not enabled, this field will not be visible.

Allow Data Type Change

The type of data associated with a parameter. RateManager supports three (decimal, integer and string) data types for variables and inputs and a fourth (date) for inputs and result variables only.

Setting this option to True will allow RateManager users change the data type of a variable or input. Setting this option to False will not allow users to change data types.

Inactive Session Time Out

This is the amount of time that a user sits inactive before being automatically logged out of the system.

Batch Results with New Line

Allows batch results to go to a new line instead of forming one continuous string. A True setting will place a carriage return between result files. A False setting will result in one continuous string without a break.

Online Help Server

Online help is installed with RateManager. This setting should be the server name where RateManager currently resides. Either a server name or an IP address can be entered here. If needed, you can change

the name of the server. For example, if the machine name is not the same as the host name, you may need to change the name in order for online help to function.

Change Control

If change control is on, it will be mandatory for users to enter a change control entry and justification to any element or program when it is revisioned. If change control is off, the option will not be presented.

STEP 12 – EXPORT INSBRIDGE REGISTRY KEY FOR BACKUP

The Insbridge registry key located in HKEY_LOCAL_MACHINE→SOFTWARE→Insbridge is used to store all information for proper encryption of the SoftRater Packages (SRPs). This registry key should be exported to a text file and stored in a safe location off the server.

This is a safety precaution and will not affect users currently accessing the IBRU system.

If you have to move RM/IBFA to a new machine or in the event of a catastrophic server failure, where the RM/IBFA server is non-recoverable, the IBRU system will need to be reinstalled. When RM/IBFA is reinstalled on a new server, a new registry key will be created. The new registry key will not match the registry key associated with any packages that have been created. In order to load packages to the new server, you will need to restore the previous registry key.

You may also be requested to send to your registry key to support.

1. Select the Insbridge key: HKEY_LOCAL_MACHINE→SOFTWARE→Insbridge.
2. Right click and select **Export**.
3. Select a storage location for the file and **Save**.
4. Close out of Registry Editor.

At the completion of this step, you may enter RateManager and begin working.

MANUAL UPDATES TO THE IBRU DATABASES

The preferred method of updating the IBRM and IB_CLIENT databases is to go into RateManager and run the updates there. If the administrator has DB User privileges and is the DB Owner of the database as well as the disk administrator, database updates can be done on the **Tools→Database→Updates** tab. If these privileges are not in place, an error message will be displayed. See Step 1 – Running Database Updates for instructions.

NOTE: *If you need to go from an older version, such as 03.13, it is strongly recommended that you enter RateManager and run the 04.00, 04.0, 04.05, and 04.06 update scripts successively from there. Failure to run scripts in order may result in errors.*

To manually update a SQL Server database, you will be required to save off each update and run them in sequential order in SQL Server. A DBA or a person with the proper permissions will need to apply the database updates in SQL Server using Query Analyzer.

1. First, you will need to get the scripts you need from RateManager.
2. In RateManager, highlight the update you need. Begin with the version that is listed as “current”. If you are going from a much lower version of RateManager, you will have to save multiple files.
3. Click **Save Update Script to File**. Your computers dialogue box will be displayed. **Save** the file to a location of your choice. For IBRM scripts, it is recommended that you rename the file to `usp_IBRM_R(version number).sql`. For example the Release 4.6 update would be: `usp_IBRM_R04.06.00.sql`. For IB_CLIENT scripts, it is recommended that you rename the file to `usp_IB_CLIENT_R0(version number).sql`. For example the Release 4.6 update would be: `usp_IB_CLIENT_R04.06.00.sql`.
4. Verify that you have saved all the necessary scripts from “current” to release 04.06.00. You must save off update scripts for both the IBRM and the IB_CLIENT databases.
5. Next, enter SQL Server.

NOTE: *If you do not have database permissions, you will not be able to perform the following database queries.*

NOTE: *When using Database Engine Query, the SQL scripts must run on each individual database.*

6. Begin with the current version of either the IBRM database or the IB_CLIENT database. Open **Query Analyzer**.
7. **Open up the DB script updates** from the download file. You can open in any program you want, such as Notepad. Begin with the “current” script. For example, if you are going from R03.13 to 04.06.00, 3.13 should be “current”. Open 3.13 first.

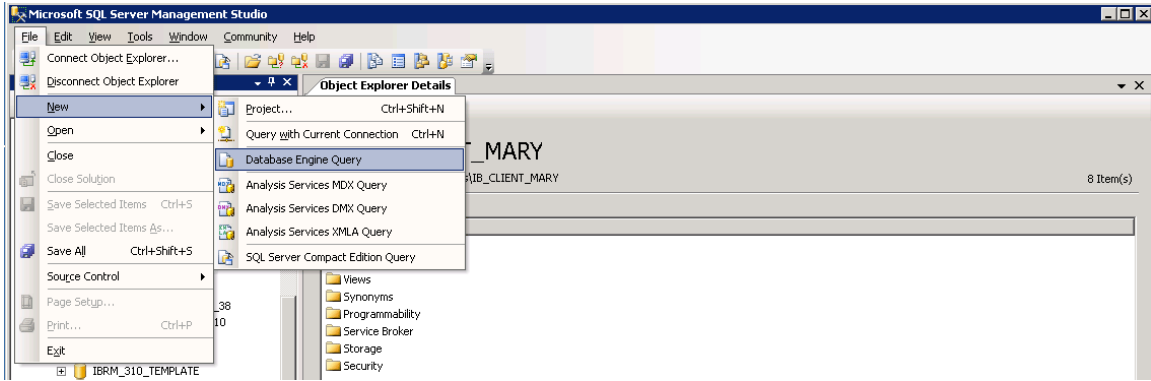


Figure 42 Updating Database

8. Select the database you want to update. In SQL Server Management Studio, create a new Database Engine Query, **File**→**New**→**Database Engine Query**.
9. Copy the first update from Notepad and paste onto the query screen.
10. Click **Execute**. The script will execute. Any messages will be displayed in the lower portion of the screen. You must run the updates in sequential order. Run each update until you run the 04.06.00 update.
11. When you have finished updating one database, update the remaining database. Make sure you do both the IBRM and IB_CLIENT databases.
12. After the scripts have been run, return to RateManager. Click **Refresh Listing**. The status should show current and the full RateManager menu should be displayed. The updates are now properly applied and users can log back in to the system.

NOTE: You can view the update script in RateManager. Select the update you want to view. Click **Open Update Script**. The update script will be displayed in a separate screen.

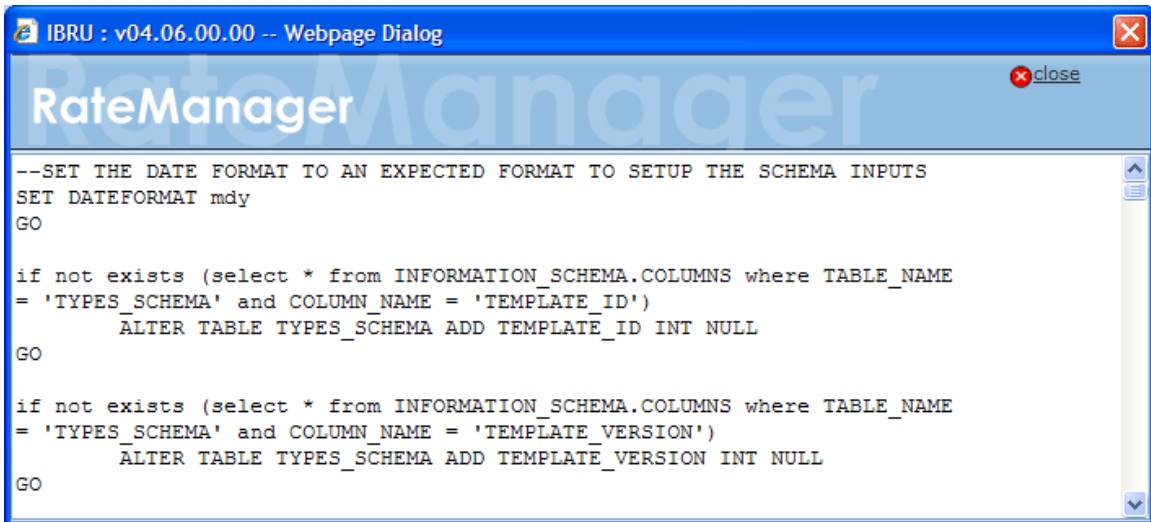


Figure 43 Script Viewer

WINDOWS 2003 SETTINGS AND PERMISSION NOTES

Microsoft .NET Framework

It is suggested that the Microsoft .NET Framework version 3.5 be installed prior to the Insbridge Rating and Underwriting System install. .NET Framework version 3.5 can be obtained from Microsoft's website or from using Microsoft's Windows Update.

We also highly recommend installing the .NET Framework after installing IIS in order to update all the web applications to utilize the ASPNET system.

This can be doubled checked by:

1. Open **Internet Service Manager** and right click the **Default Web Site**.
2. Select **Properties**.
3. Select the **Home Directory** tab.
4. Click **Configuration....**
5. Scroll until you find the **ASPNET extensions** (.asax, .aspx, .asmx, etc.).
6. To get a detailed look, select an extension and click **Edit**.

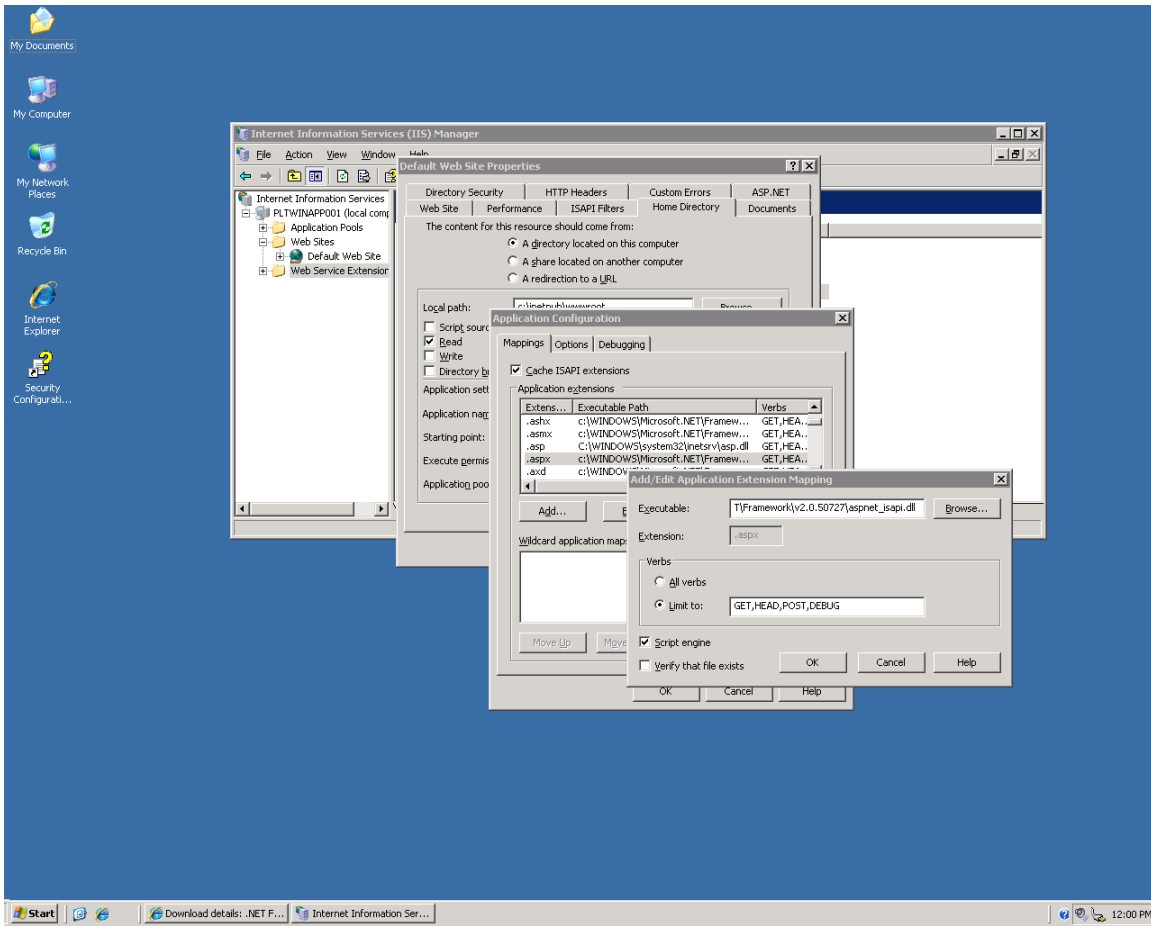


Figure 44 Installing .NET Framework

If you don't see any of the ASPNET extensions (.asax, aspx, .asmx, etc.) pointing to %WINDIR%\Microsoft.NET\Framework\v2.0.50727\aspnet_isapi.dll, then the .NET framework was probably installed prior to installation of IIS.

To install the ASPNET ISAPI extensions, use the aspnet_regiis.exe located in the Framework\v2.0.50727 folder. If you want to upgrade all default web applications under IIS to use the 2.0 framework ASPNET ISAPI, use the following syntax:

```
C:\WINNT\Microsoft.NET\Framework\v2.0.50727>aspnet_regiis.exe
```

Install this version of ASP.NET and update script maps at the IIS metabase root and for all script maps below the root. Existing script maps of lower version are upgraded to this version.

Please see page 19 in regards to the permissions required by the local ASPNET user account.

Internet Information Services (IIS) 6.0

The Insbridge Rating and Underwriting System is a web based application and requires IIS to be installed before the Insbridge Rating and Underwriting System installation to facilitate the default web virtual directories creations.

The subcomponents of Application Server needed by the Insbridge Rating and Underwriting System:

- Application Server Console
- ASP.NET
- Enable network COM+ access
- Internet Information Services (IIS)
 - Common Files (default)
 - SMTP Service – Although not required, the SMTP service will allow the Insbridge Rating and Underwriting System to notify users via email when extended jobs have been completed. If the SMTP service is located on a corporate network, then the service must be properly configured for authorization to relay mail internally to a smart host. Please check with your information services support group for proper configuration.
 - World Wide Web Service
 - Active Server Pages
 - World Wide Web Service
- Message Queuing
 - Active Directory Integration (default)
 - Common (default)

After installing IIS and .NET 3.5, Active Server Pages and ASP.NET v2.0.xxxx must be enabled in order for the IBRU applications to work.

1. Open Internet Information Services (IIS) Manager in the administration tools.
2. Select the Web Service Extensions on the left hand side and make sure they are **Allowed** as shown below:

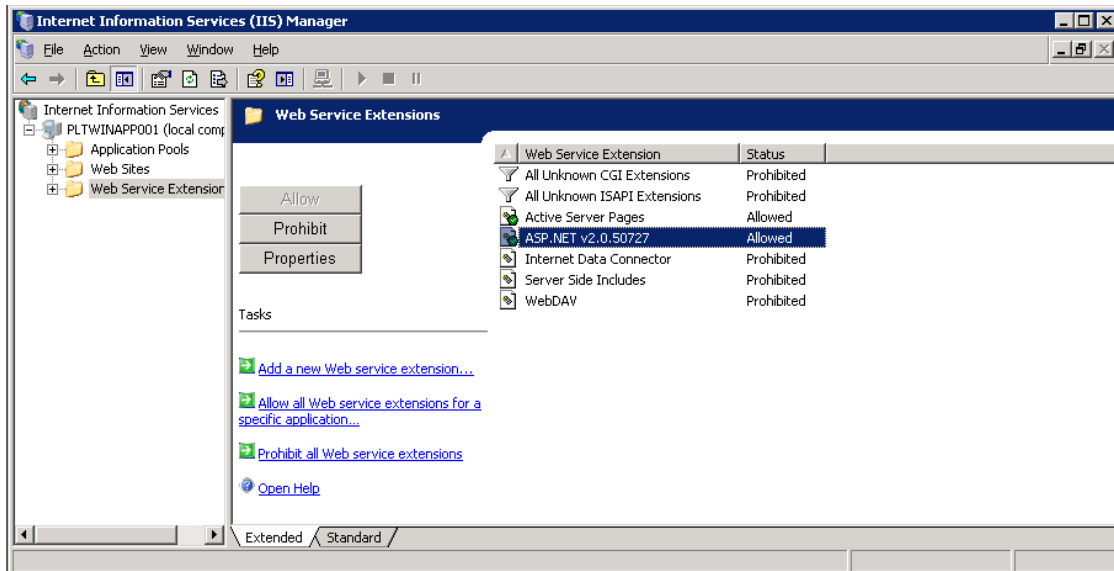


Figure 45 Enabling Active Server Pages and ASP.NET v2.0

Message Queuing Services

The Inbridge Rating and Underwriting system utilizes the Microsoft Message Queuing Service (MSMQ) for batching jobs and other types of extended functions. The Microsoft Messaging Queuing Service can be configured for stand-alone operation without need to access any Active Directory unless specified by your information support services. The Inbridge Rating and Underwriting System utilizes by default private message queues that have no need for routing.

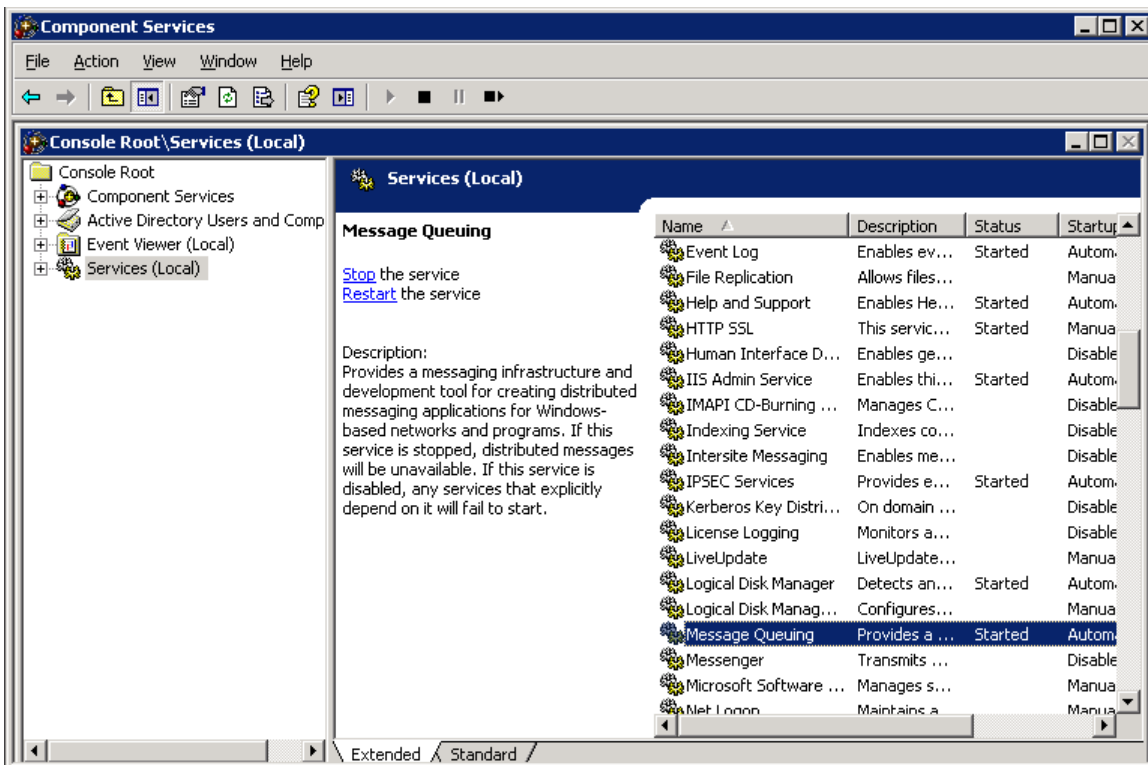


Figure 46 Message Queuing Type

Installing Java Runtime Environment for PDF creation

In order to create reports as PDF files from the RateManager web interface, the Java Runtime Environment version 1.4 or above must be installed on the web server. The JRE can be downloaded from the <http://java.com/en/download/manual.jsp>.

MDAC 2.8

If the Insbridge Rating and Underwriting application is split between a web server and a database server, then Microsoft's Data access component version 2.8 needs to be installed on the web front-end server. MDAC version 2.8 is included with Windows Server 2003.

Special Considerations for Windows Server 2003

Microsoft has identified some known issues with Windows Server 2003. Oracle Insurance is aware that these issues may surface during the installation of Insbridge Rating and Underwriting System, depending upon your network setup and choice of operating system. Oracle Insurance offers the following solutions for known issues. Please discuss and involve your System Administration Group or IT Department prior to making any change. The suggestions listed below will allow the Insbridge Rating and Underwriting System to function in most environments. Oracle Insurance makes no claim to knowing what effects these changes may have on other areas of your network.

Prior to making any changes, please consult with your System Administration Group or IT Department and Insbridge support.

FIPS Encryption

PROBLEM: A Windows Server 2003 server with an encryption level set to FIPS Compliant will not allow Remote Assistance connections from a Windows XP box. When you try to connect, you will receive an error message.

SUGGESTED SOLUTION: Disable the FIPS encryption.

There are two ways to enable the FIPS encryption level. If you have to disable the FIPS encryption level for Terminal Services, you must do this by using the same method that you originally used to enable the FIPS encryption level. ¹

Method 1

To disable the FIPS encryption level by changing the **Encryption level** setting in the **RDP-Tcp Properties** dialog box, follow these steps:

1. Click **Start**, click **Run**, type **tscc.msc** in the **Open** box, and then click **OK**.
2. Click **Connections**, and then double-click **RDP-Tcp** in the right pane.

¹ From Microsoft Knowledge Base Article #811770.

3. In the **Encryption level** box, click to select a level of encryption other than **FIPS Compliant**.

Note If the **Encryption level** setting is disabled when you try to change it, the system-wide setting for **System cryptography: Use FIPS compliant algorithms for encryption, hashing, and signing** has been enabled, and you must disable this system-wide setting by using method 2.

Method 2

To use the Group Policy Object to disable FIPS data encryption system-wide, follow these steps:

1. Click **Start**, click **Run**, type **gpedit.msc** in the **Open** box, and then click **OK**.
2. Expand **Computer Configuration**, expand **Windows Settings**, expand **Security Settings**, expand **Local Policies**, and then click **Security Options**.
3. In the right pane, double-click **System cryptography: Use FIPS compliant algorithms for encryption, hashing, and signing**, click **Disable**, and then click **OK**.

Note Encryption level settings in Terminal Server are unavailable when FIPS is enabled.

For more information, please visit <http://support.microsoft.com/kb/811770>.

Distributed Transaction Coordinator (DTC)

PROBLEM: Network DTC access is disabled by default in Windows Server 2003 server. If network DTC access is not enabled, applications can only use transactions that are located on the same box. If you want a client to access the server, you will receive an error message.

SUGGESTED SOLUTION: Enable DTC Access.

Please note that you must restart the server. ²

Steps to enable network DTC access

1. Click Start, point to Control Panel, and then click Add or Remove Programs.
2. Click Add/Remove Windows Components.
3. Select Application Server, and then click Details.
4. Select Enable network DTC access, and then click OK.
5. Click Next.
6. Click Finish.
7. Restart the computer.

If you are running Windows Server 2003 SP1, there are additional steps that must be taken. Please see <http://support.microsoft.com/kb/817064/en-us> for more information.

² From Microsoft Knowledge Base Article #817064.

CREATING AN INSBRIDGE APPLICATION POOL

Insbridge currently uses the default application pool and requires .NET framework setting of v2.0. This may present conflicts with other applications in the default pool that require a higher setting. Or if after a new install you receive an error when accessing IBFA:

```
CS0016: Could not write to output file  
'c:\Windows\Microsoft.NET\Framework64\v2.0.50727\Temporary ASP.NET  
Files\ibfa783d6267\bcca0b3e\App_global.asax.zf-kqiii.dll' - 'Access is denied. '
```

You may need to create a separate Insbridge Application Pool.

There are three steps to creating an Insbridge application pool and then assigning the virtual directories.

- **Step 1:** Complete the RateManager installation. Make sure that Static Content is enabled in the Server Manager Roles.
- **Step 2:** Create a new Application pool in IIS called Insbridge. Be sure to configure the application pool to use the Insbridge user.
- **Step 3:** Associate the Insbridge application pool with virtual directories IBFA, IBRU, RM

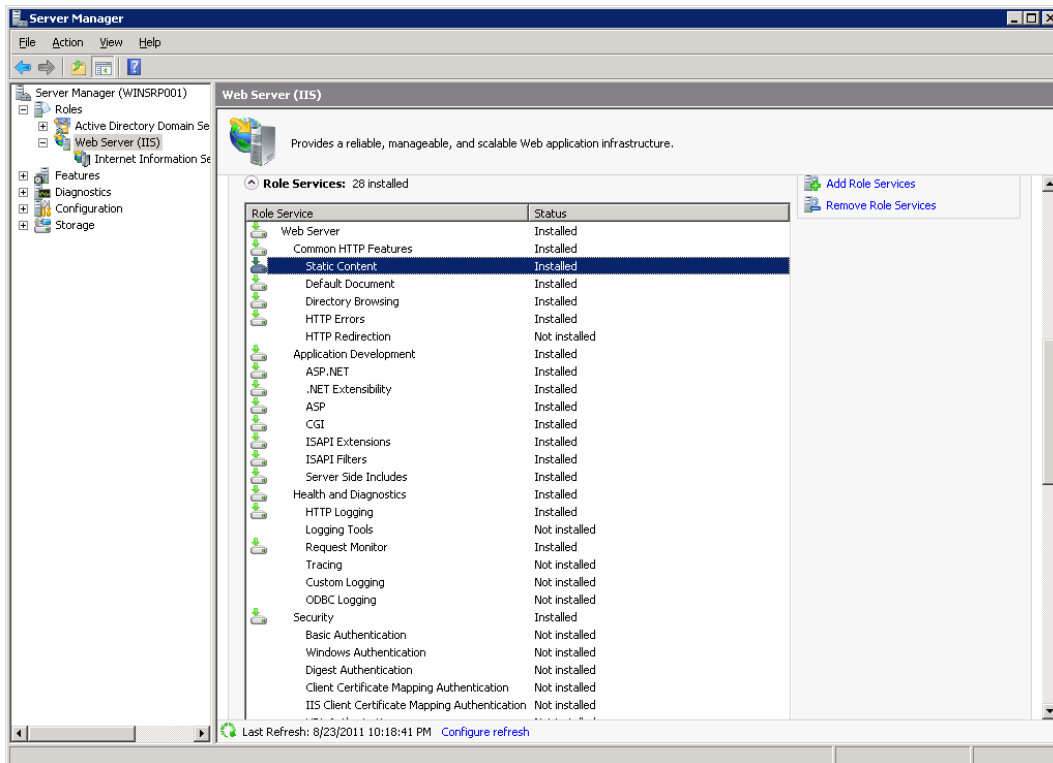


Figure 47 Step 1 – Enabling Static Content

Step 2 – Updating the Insbridge Application Pool

The Insbridge installation must be complete prior to creating an application pool.

1. Click **Start** → **Administrative Tools** → select **IIS Manager**.
2. Expand the **Local Computer** and select **Application Pools**. Right click and select **Add Application Pool**.

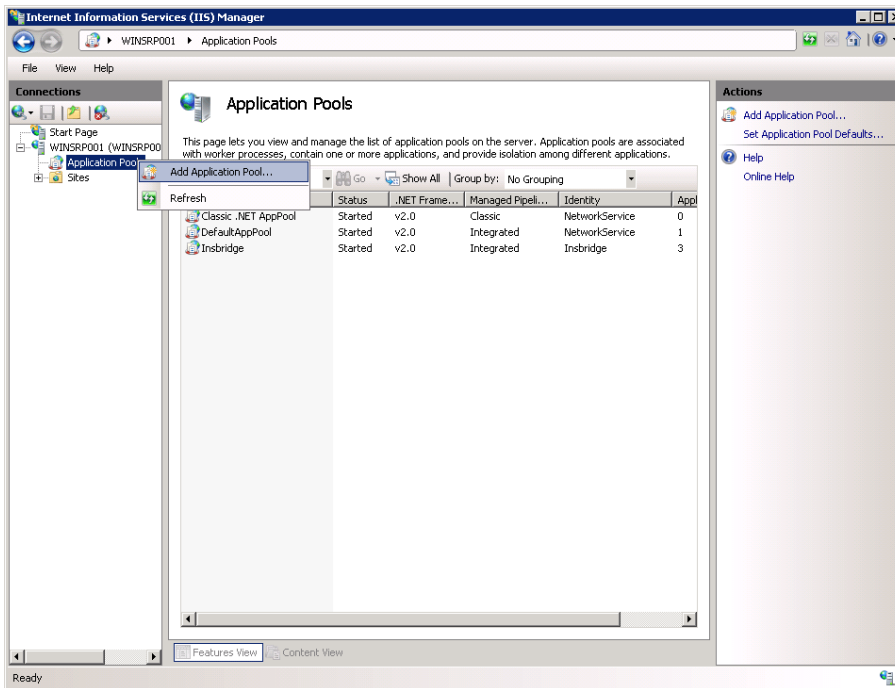


Figure 48 Navigating to Application Pool

3. Enter **“Insbridge”** for the Application pool Name. Select the **v2.0** for the **.NET Framework version**. Click **OK**. You will be returned to the IIS screen. Your new application pool will be listed.

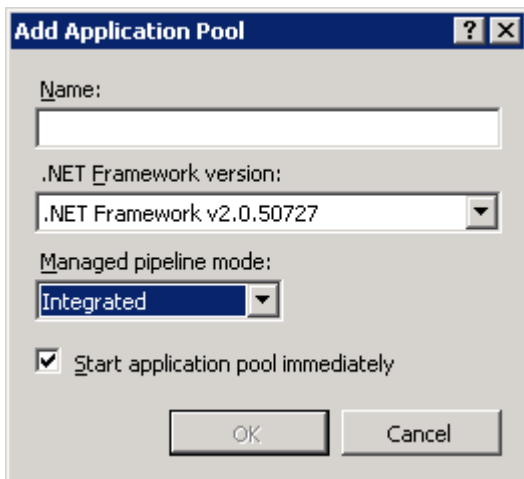


Figure 49 Creating a New Application Pool

- Right click the Insbridge Application Pool you created and select **Advanced Settings**.

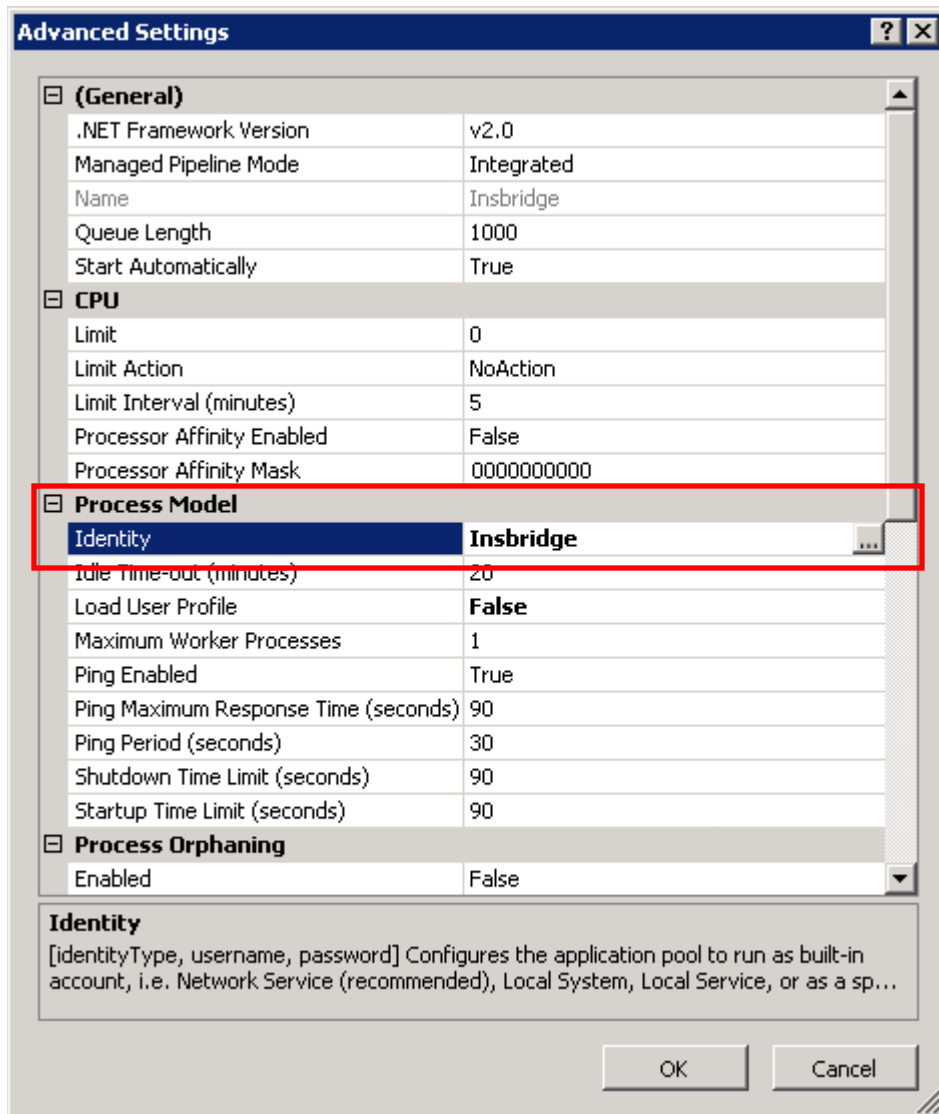


Figure 50 Selecting Application Pool Properties

- Verify that the .NET Framework Version is v2.0.
- For the Identity select **Insbridge**.
- Click **OK** to save your changes.

Step 2 – Associate the Virtual Directories with the Insbridge Application Pool

Next, you will need to association the Insbridge virtual directories with the new Insbridge application pool.

- Stay in IIS Manager. Under **Local Server** → **Sites** → **Default Web Site**, select **IBFA**. Right click and select **Add Application**.

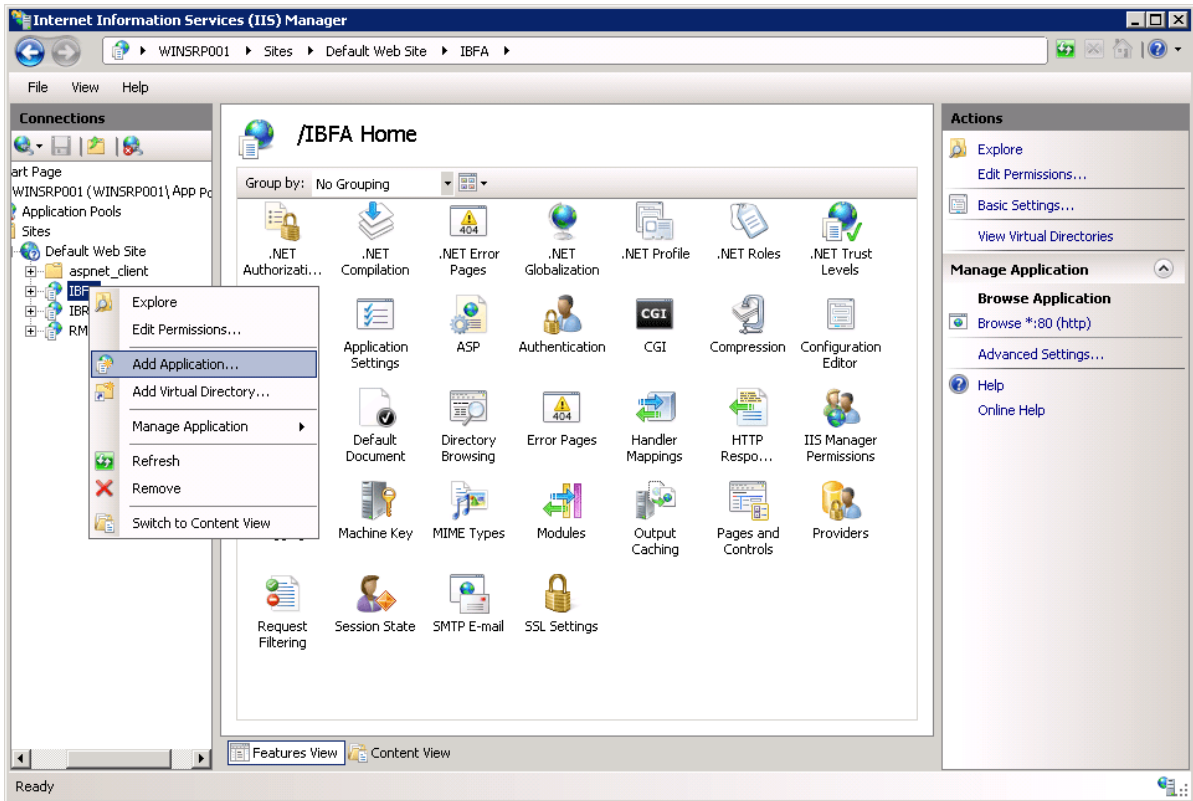


Figure 51 Adding Application to Virtual Directory

9. A separate window will be displayed. Select the **Insbridge Application Pool**.

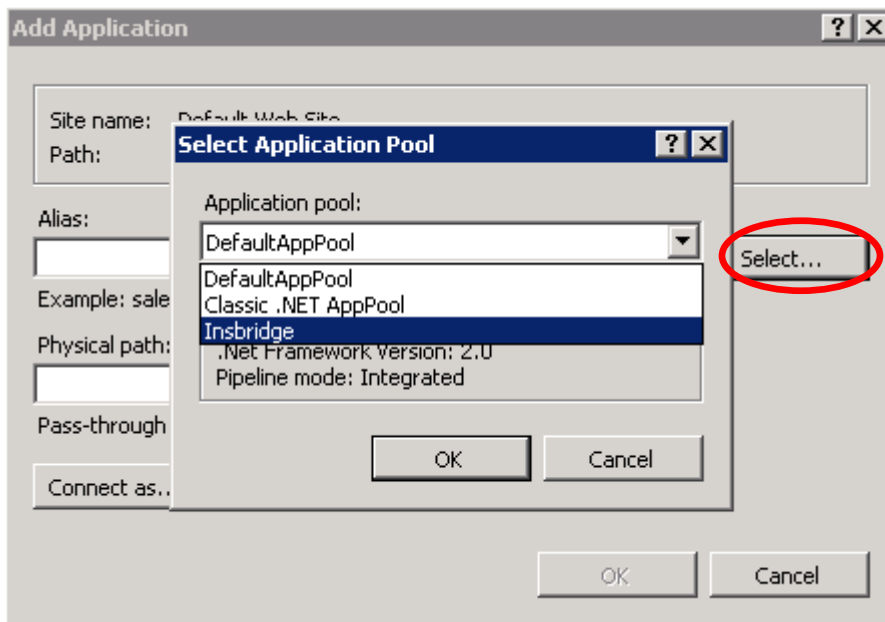


Figure 52 Selecting the OIDC Application Pool

10. Click **OK** to save your selections.
11. Repeat the process for **IBRU and RM** of selecting the Insbridge Application Pool.
12. Restart IIS. On the IIS screen, **Actions** → **Restart IIS**.

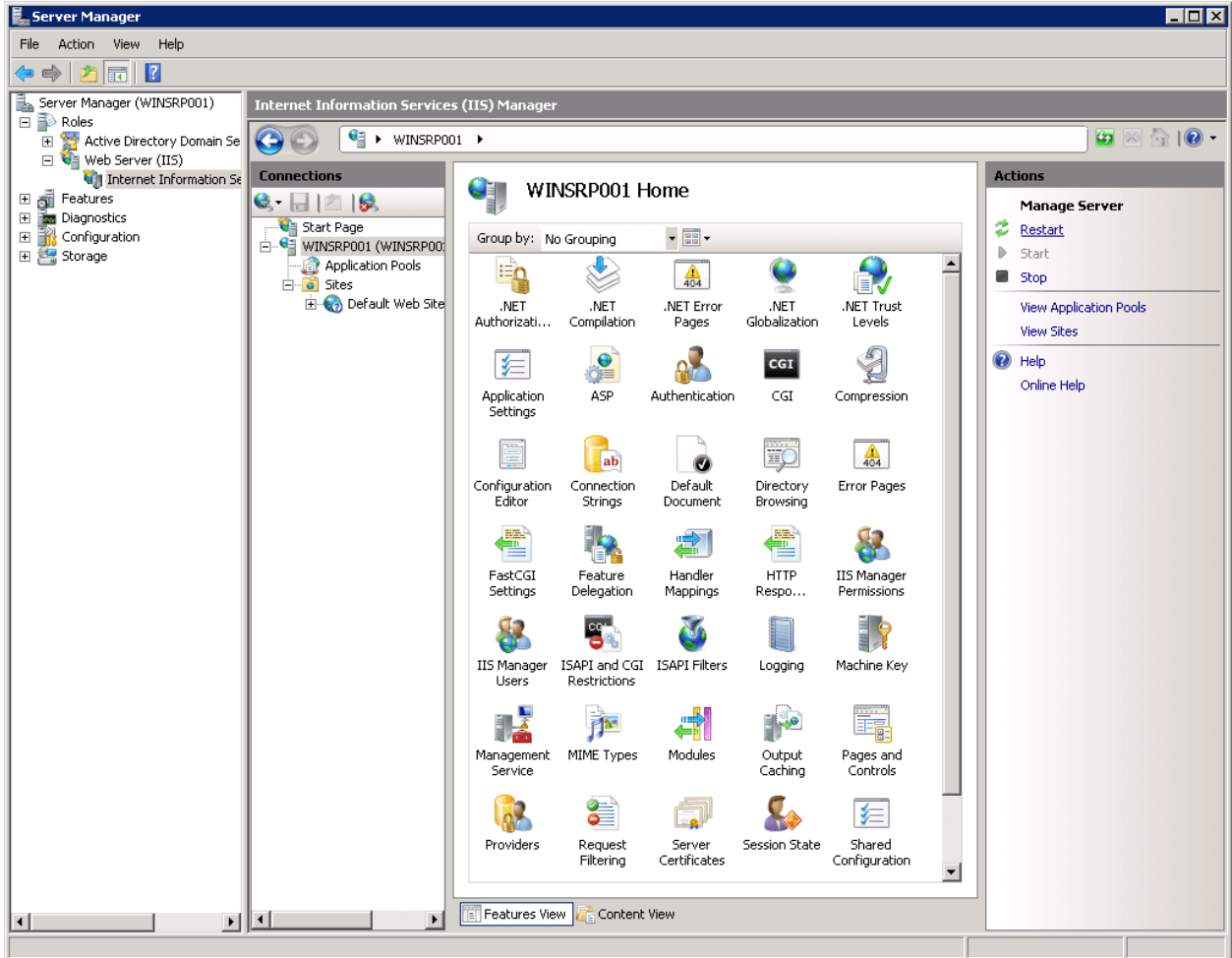


Figure 53 Restarting IIS

This issue may be more prevalent on a Windows 2008 64-bit machine. If you are not experiencing issues, you do not need to create an Insbridge application pool.

CONTACTING SUPPORT

If you need assistance with an Oracle Insurance Insbridge Rating and Underwriting System product, please log a Service Request using My Oracle Support at <https://support.oracle.com/>.

Address any additional inquiries to:

Oracle Corporation
World Headquarters
500 Oracle Parkway
Redwood Shores, CA 94065
U.S.A.

Worldwide Inquiries:
Phone: +1.650.506.7000
Fax: +1.650.506.7200
oracle.com

TTY ACCESS TO ORACLE SUPPORT SERVICES

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, seven days a week. For TTY support, call 800.446.2398.

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