Oracle® Utilities Work and Asset Management

Quick Install Guide

Release 1.9

February 2011

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Oracle® Utilities Work and Asset Management Quick Install Guide for Release 1.9

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Preface

This guide provides an overview of installing Oracle Utilities Work and Asset Management.

Audience

Oracle Utilities Work and Asset Management Quick Install Guide is intended for anyone installing Oracle Utilities Work and Asset Management Release 1.9.

Related Documents

For more information on this release, please refer to the following related documentation.

- *Oracle Utilities Work and Asset Management Configuration Guide for Release 1.9*

- *Oracle Utilities Work and Asset Management Installation Guide for Release 1.9*

- *Oracle Utilities Work and Asset Management Online Help for Release 1.9*

- *Oracle Utilities Work and Asset Management Release Notes Guide for Release 1.9*

- *Oracle Utilities Work and Asset Management Upgrade Install Guide for Release 1.9*

- *Oracle Utilities Work and Asset Management User Guide for Release 1.9*

Conventions

The following text conventions are used:

Convention	Meaning
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Quick Install Guide

This section provides a high-level installation guidelines for Oracle Utilities Work and Asset Management (WAM) Release 1.9. For more information, see *Oracle Utilities Work and Asset Management Upgrade Guide for Release 1.9.*

Please visit http://support.oracle.com for the most recent service packs and/or patches for this release to ensure you have the most current version of this product.

Preparing to Install

Please review the preliminary information concerning the installation such as prerequisites and network and software requirements prior to installing the new release.

Prerequisites

Upgrades: Oracle Utilities Work and Asset Management Release 1.8.1.2 is required.

New Installations: Please follow the guidelines in the *Oracle Utilities Work and Asset Management Installation Guide for Release 1.9* to install the database and the application server before installing Oracle Utilities Work and Asset Management.

Certified and Supported Platforms

The installation has been certified to operate on many operating system, application server, and database server combinations.

The following table details the browser, operating system and application server combinations on which this release has been tested and certified.

Operating System	Chipset	Application Server	Database Server
AIX 5.3 (64-bit) TL11 AIX 6.1 (64-bit) TL4	Power 64-bit	Not Supported	Supported Oracle Database versions include 10.2.0.4, 11.1.0.7, and 11.2.0.1, Enterprise or Standard Edition.
HP-UX 11.31 (64-bit)	Itanium	Not Supported	
Oracle Enterprise Linux 5.4 (64-bit) Red Hat Enterprise Linux 5.4 (64-bit)	x86_64	Oracle Application Server v10.1.2.3	
Sun Solaris 10 (64-bit)	SPARC	Not Supported	
Windows 2008 Server Enterprise Edition SP2 (64-bit)	x86_64	Not Supported	
Windows 2003 Server Enterprise Edition SP2 (64-bit and 32-bit)	x86_64 x86_32	Oracle Application Server v10.1.2.3	

Client Operating Systems
- Windows XP x86 SP3
- Windows Vista x86*
- Windows7 x86

Browsers
- Internet Explorer 7.x
- Internet Explorer 8.x

Java Virtual Machine (JVM)
- Sun Java Plug-in v1.6.0_2118

VM Products
- Oracle VM 2.2

Notes
- Any combination of OS and browser is supported.
- Oracle VM may be used for to create a virtual machine for either the database or application server operating system.

  Refer to the Oracle VM Release 2.2 documentation for more information about using Oracle VM.
- Barcoding and Mobile are not supported on Linux.
- *Windows Vista to be de-supported in a future release.

End of Support Platforms

The following are no longer supported:

- Internet Explorer 6.x

- J-Initiator Plug-in

Support for Software Patches and Upgrades

Due to the ongoing nature of software improvement, vendors will issue patches and service packs for the operating systems, application servers and database servers on top of specific versions that Oracle Utilities Work and Asset Management has been tested with.

If it is necessary to apply an upgrade, please do that in a test environment prior to updating the Oracle Utilities Work and Asset Management production environment.

The only exception from this rule is Hibernate software. For this the exact version mentioned in this guide must be installed. Please always check with Oracle Utilities Work and Asset Management support prior to installing Hibernate updates.

Always contact Oracle Utilities Work and Asset Management support prior to applying vendor updates that do not guarantee backward compatibility.

Oracle Support Policy Regarding VMware

Please refer to My Oracle Support knowledge base article 249212.1 for Oracle's support policy regarding VMWare.

Oracle has not certified any Oracle Software on VMware virtualized environments. Oracle Support will assist customers running Oracle Software on VMware in the following manner: Oracle will only provide support for issues that either are known to occur on the native OS without virtualization, or can be demonstrated not to be as a result of running VMware. If a problem is a known Oracle issue, Oracle support will recommend the appropriate solution on the native OS without virtualization. If that solution does not work in the VMware virtualized environment, the customer will be referred to VMware for support.

Media Pack

Media is provided in ZIP format for all platforms.

Third-Party Software

Not applicable.

Installing

New Installation

Please refer to the documentation entitled, "*Oracle Utilities Work and Asset Management Installation Guide for Release 1.9*" for detailed instructions on completing steps for a new installation.

Upgrade

It is assumed that if you are upgrading you already have a database and application server installed.

To start the upgrade installation run the installation program and follow the prompts. For detailed information on installing the upgrade to this version of Oracle Utilities Work and Asset Management, please refer to the *Oracle Utilities Work and Asset Management Upgrade Guide for Release 1.9.*

Configuration

Refer to the *Oracle Utilities Work and Asset Management Configuration Guide for* Release 1.9 for configuration guidelines.

Contacting Oracle Support

Please access http://www.oracle.com/support/index.html to contact Oracle Support.