Oracle® Fusion Applications Materials Management and Logistics Implementation Guide

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Oracle® Fusion Applications Materials Management and Logistics Implementation Guide

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# **Preface**

This Preface introduces the guides, online help, and other information sources available to help you more effectively use Oracle Fusion Applications.

# **Oracle Fusion Applications Help**

You can access Oracle Fusion Applications Help for the current page, section, activity, or task by clicking the help icon. The following figure depicts the help icon.



You can add custom help files to replace or supplement the provided content. Each release update includes new help content to ensure you have access to the latest information. Patching does not affect your custom help content.

# **Oracle Fusion Applications Guides**

Oracle Fusion Applications guides are a structured collection of the help topics, examples, and FAQs from the help system packaged for easy download and offline reference, and sequenced to facilitate learning. You can access the guides from the **Guides** menu in the global area at the top of Oracle Fusion Applications Help pages.

Guides are designed for specific audiences:

- User Guides address the tasks in one or more business processes. They are
  intended for users who perform these tasks, and managers looking for an
  overview of the business processes. They are organized by the business
  process activities and tasks.
- Implementation Guides address the tasks required to set up an offering, or selected features of an offering. They are intended for implementors. They are organized to follow the task list sequence of the offerings, as displayed within the Setup and Maintenance work area provided by Oracle Fusion Functional Setup Manager.
- Concept Guides explain the key concepts and decisions for a specific area of functionality. They are intended for decision makers, such as chief financial officers, financial analysts, and implementation consultants. They are organized by the logical flow of features and functions.
- **Security Reference Manuals** describe the predefined data that is included in the security reference implementation for one offering. They are

intended for implementors, security administrators, and auditors. They are organized by role.

These guides cover specific business processes and offerings. Common areas are addressed in the guides listed in the following table.

Guide	Intended Audience	Purpose
Common User Guide	All users	Explains tasks performed by most users.
Common Implementation Guide	Implementors	Explains tasks within the Define Common Applications Configuration task list, which is included in all offerings.
Functional Setup Manager User Guide	Implementors	Explains how to use Oracle Fusion Functional Setup Manager to plan, manage, and track your implementation projects, migrate setup data, and validate implementations.
Technical Guides	System administrators, application developers, and technical members of implementation teams	Explain how to install, patch, administer, and customize Oracle Fusion Applications.  Note Limited content applicable to Oracle Cloud implementations.

For guides that are not available from the Guides menu, go to Oracle Technology Network at http://www.oracle.com/technetwork/indexes/documentation.

# **Other Information Sources**

### My Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup? ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup? ctx=acc&id=trs if you are hearing impaired.

Use the My Oracle Support Knowledge Browser to find documents for a product area. You can search for release-specific information, such as patches, alerts, white papers, and troubleshooting tips. Other services include health checks, guided lifecycle advice, and direct contact with industry experts through the My Oracle Support Community.

### **Oracle Enterprise Repository for Oracle Fusion Applications**

Oracle Enterprise Repository for Oracle Fusion Applications provides details on service-oriented architecture assets to help you manage the lifecycle of your

software from planning through implementation, testing, production, and changes.

In Oracle Fusion Applications, you can use Oracle Enterprise Repository at http://fusionappsoer.oracle.com for:

- Technical information about integrating with other applications, including services, operations, composites, events, and integration tables. The classification scheme shows the scenarios in which you use the assets, and includes diagrams, schematics, and links to other technical documentation.
- Other technical information such as reusable components, policies, architecture diagrams, and topology diagrams.

#### Note

The content of Oracle Enterprise Repository reflects the latest release of Oracle Fusion Applications.

# **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/us/corporate/accessibility/index.html.

# **Comments and Suggestions**

Your comments are important to us. We encourage you to send us feedback about Oracle Fusion Applications Help and guides. Please send your suggestions to oracle_fusion_applications_help_ww_grp@oracle.com. You can use the **Send Feedback to Oracle** link in the footer of Oracle Fusion Applications Help.

# **Overview**

# **Materials Management and Logistics Offering: Overview**

By implementing the Materials Management and Logistics offering, your enterprise can configure business rules that govern materials management and logistics activities for a warehouse.

Before you begin, use the Getting Started page in the Setup and Maintenance work area to access reports for each offering, including full lists of setup tasks, descriptions of the options and features you can select when you configure the offering, and lists of business objects and enterprise applications associated with the offering.

The first implementation step is to configure the offerings in the Setup and Maintenance work area by selecting the offerings and options that you want to make available to implement. For the Materials Management and Logistics offering, you can select the following options:

- Materials Management and Logistics (this option also has associated features that you can select to configure)
- Shipping
- Receiving
- Supply Chain and Order Management Business Intelligence Analytics
- Order Management Business Intelligence Analytics
- Logistics Business Intelligence Analytics
- Intrastat Reporting

Next, create one or more implementation projects for the offerings and options that you want to implement first, which generates task lists for each project. The application implementation manager can customize the task list and assign and track each task.

If you select all of the options, the generated task list for this offering contains the following groups of tasks:

 Define Common Applications Configuration for Materials Management and Logistics

- Define Common SCM Configuration
- Define Warehouse Administration
- Define Transactional Business Intelligence Configuration
- Define Extensions for Materials Management and Logistics

#### **Define Common Applications Configuration for Materials Management and** Logistics

Use this task list to manage definitions used across offerings, typically applying to multiple products and product families. These definitions include enterprise structures, workforce profiles, security, and approval rules, amongst others.

You can find other information that supports the common implementation tasks in the Oracle Fusion Applications Concepts Guide.

#### **Define Common SCM Configuration**

The Define Common SCM Configuration task list contains tasks to set up objects that apply to multiple products within the SCM product family.

SCM common implementation includes such tasks as setting up items, catalogs, units of measure, carriers, transit times, source systems, and common customers.

#### **Define Warehouse Administration**

The Define Warehouse Administration task list contains tasks that are specific to setting up inventory management, shipping, and receiving processes. This task list contains the following individual task lists:

• Define Inventory Management

The Define Inventory Management task list includes such tasks as setting up subinventories and locators, interorganization parameters, account aliases, transaction sources, transaction types, transaction reasons, item transaction defaults, material statuses, pick slip grouping rules, picking rules, and picking rule assignments.

Define Shipping

The Define Shipping task list includes such tasks as setting up shipping parameters, pick wave release rules, release sequence rules, ship confirm rules, shipping cost types, transportation schedules, shipping exceptions, and default packing configurations.

Define Receiving

The Define Receiving task list includes the task of setting up receiving parameters.

#### **Define Transactional Business Intelligence Configuration**

Use this task list to configure Oracle Transactional Business Intelligence for ad hoc reporting, including managing the repository, connections, presentation catalog, and currency type display.

#### **Define Extensions for Materials Management and Logistics**

Use this task list to define extensions such as custom Oracle Enterprise Scheduler jobs.

You can also customize and extend applications using other tools. For more information, see the Oracle Fusion Applications Extensibility Guide.

# **Getting Started with an Implementation: Overview**

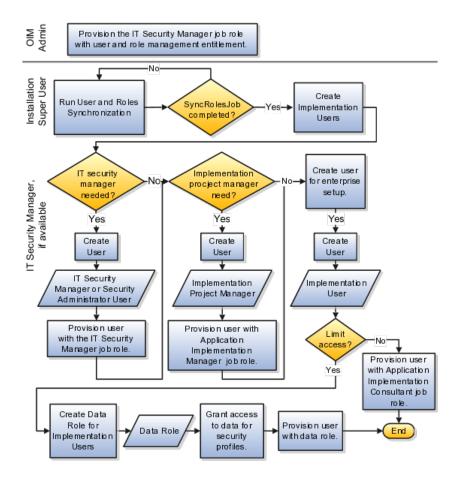
To start an Oracle Fusion Applications implementation, you must set up one or more initial users using the super user that was created during installation and provisioning of the Oracle Fusion Applications environment, or using the initial administrator user provided by Oracle for Oracle Cloud Application Services implementations. Because Oracle Fusion Applications is secure as delivered, the process of enabling the necessary setup access for initial users requires several specialized steps when getting started with an implementation.

The following high level steps are required for starting an implementation.

- 1. If you are not starting an Oracle Cloud Application Services implementation, sign into Oracle Identity Manager (OIM) as the OIM Administration users and provision the IT Security Manager job role with roles for user and role management. This enables the super user account, which is provisioned with the IT Security Manager job role, to create implementation users.
- 2. For starting all implementations, sign in as the user with initial access: either the Oracle Fusion Applications installation super user or the initial Oracle Cloud Application Services administrator user.
- 3. Select an offering to implement, and generate the setup tasks needed to implement the offering.
- 4. Perform the following security tasks:
  - a. Synchronize users and roles in the Lightweight Directory Access Protocol (LDAP) store with HCM user management by using the Run User and Roles Synchronization Process task.
  - b. Create an IT security manager user by using the Create Implementation Users task.
  - c. Provision the IT security manager with the IT Security Manager role by using the Provision Roles to Implementation Users task.
- 5. As the newly created IT security manager user, sign in to Oracle Fusion Applications and set up at least one implementation user for setting up enterprise structures.
  - a. Create an implementation user by using the Create Implementation Users task.
  - b. Provision the implementation user with the Application Implementation Manager job role or the Application Implementation

- Consultant job role by using the Provision Roles to Implementation Users task. The Application Implementation Consultant job role inherits from all product-specific application administrators and entitles the necessary View All access to all secured object.
- c. Optionally, create a data role for an implementation user who needs only the limited access of a product-specific Application Administrator by using the Create Data Role for Implementation Users. Then assign the resulting data role to the implementation user by using the Provision Roles to Implementation Users task.

The figure shows the task flow from provisioning the IT Security Manager job role with the user and role management entitlement to creating and provisioning implementation users for enterprise setup.



# Manage Application Implementation

# Manage Application Implementation: Overview

The Manage Applications Implementation business process enables rapid and efficient planning, configuration, implementation, deployment, and ongoing maintenance of Oracle Fusion applications through self-service administration.

The Setup and Maintenance work area offers you the following benefits:

#### Prepackaged Lists of Implementation Tasks

Task lists can be easily configured and extended to better fit with business requirements. Auto-generated, sequential task lists include prerequisites and address dependencies to give full visibility to end-to-end setup requirements of Oracle Fusion applications.

#### • Rapid Start

Specific implementations can become templates to facilitate reuse and rapid-start for comparable Oracle Fusion applications across many instances.

#### • Comprehensive Reporting

A set of built-in reports helps to analyze, validate and audit configurations, implementations, and setup data of Oracle Fusion applications.

With Oracle Fusion Functional Setup Manager you can:

- Learn about and analyze implementation requirements.
- Configure Oracle Fusion applications to match your business needs.
- Achieve complete visibility to setup requirements through guided, sequential task lists downloadable into Excel for project planning.
- Enter setup data through easy-to-use user interfaces available directly from the task lists.
- Export and import data from one instance to another for rapid setup.
- Validate setup by reviewing setup data reports.
- Implement all Oracle Fusion applications through a standard and consistent process.

The following documentation resources are available for learning how to configure Oracle Fusion Applications.

- Functional Setup Manager Developer's Guide
- Common Implementation Guide
- Customer Data Management Implementation Guide
- Enterprise Contracts Implementation Guide
- Marketing Implementation Guide
- Sales Implementation Guide
- Fusion Accounting Hub Implementation Guide
- Financials Implementation Guide

- Compensation Management Implementation Guide
- Workforce Deployment Implementation Guide
- Workforce Development Implementation Guide
- Incentive Compensation Implementation Guide
- Procurement Implementation Guide
- P6 EPPM Administrator's Guide for an Oracle Database
- P6 EPPM Administrator's Guide for Microsoft SQL Server Database

# Implementation Projects: Explained

An implementation project is the list of setup tasks you need to complete to implement selected offerings and options. You create a project by selecting the offerings and options you want to implement together. You manage the project as a unit throughout the implementation lifecycle. You can assign these tasks to users and track their completion using the included project management tools.

#### **Maintaining Setup Data**

You can also create an implementation project to maintain the setup of specific business processes and activities. In this case, you select specific setup task lists and tasks

#### **Exporting and Importing**

Implementation projects are also the foundation for setup export and import. You use them to identify which business objects, and consequently setup data, you will export or import and in which order.

#### Selecting Offerings

When creating an implementation project you see the list of offerings and options that are configured for implementation. Implementation managers specify which of those offerings and options to include in an implementation project. There are no hard and fast rules for how many offerings you should include in one implementation project. The implementation manager should decide based on how they plan to manage their implementations. For example, if you will implement and deploy different offerings at different times, then having separate implementation projects will make it easier to manage the implementation life cycles. Furthermore, the more offerings you included in an implementation project, the bigger the generated task list will be. This is because the implementation task list includes all setup tasks needed to implement all included offerings. Alternatively, segmenting into multiple implementation projects makes the process easier to manage.

### Offerings: Explained

Offerings are application solution sets representing one or more business processes and activities that you typically provision and implement as a unit. They are, therefore, the primary drivers of functional setup of Oracle Fusion applications. Some of the examples of offerings are Financials, Procurement, Sales, Marketing, Order Orchestration, and Workforce Deployment. An offering may have one or more options or feature choices.

#### **Implementation Task Lists**

The configuration of the offerings will determine how the list of setup tasks is generated during the implementation phase. Only the setup tasks needed to implement the selected offerings, options and features will be included in the task list, giving you a targeted, clutter-free task list necessary to meet your implementation requirements.

#### **Enabling Offerings**

Offerings and their options are presented in an expandable and collapsible hierarchy to facilitate progressive decision making when specifying whether or not an enterprise plans to implement them. An offering or its options can either be selected or not be selected for implementation. Implementation managers decide which offerings to enable.

#### **Provisioning Offerings**

The Provisioned column on the Configure Offerings page shows whether or not an offering is provisioned. While you are not prevented from configuring offerings that have not been provisioned, ultimately the users are not able to perform the tasks needed to enter setup data for those offerings until appropriate enterprise applications (Java EE applications) are provisioned and their location (end point URLs) is registered.

# **Options: Explained**

Each offering in general includes a set of standard functionality and a set of optional modules, which are called options. For example, in addition to standard Opportunity Management, the Sales offering includes optional functionality such as Sales Catalog, Sales Forecasting, Sales Prediction Engine, and Outlook Integration. These optional functions may not be relevant to all application implementations. Because these are subprocesses within an offering, you do not always implement options that are not core to the standard transactions of the offering.

# **Feature Choices: Explained**

Offerings include optional or alternative business rules or processes called feature choices. You make feature selections according to your business requirements to get the best fit with the offering. If the selected offerings and options have dependent features then those features are applicable when you implement the corresponding offering or option. In general, the features are set with a default configuration based on their typical usage in

most implementations. However, you should always review the available feature choices for their selected offerings and options and configure them as appropriate for the implementation.

You can configure feature choices in three different ways:

#### Yes or No

If a feature can either be applicable or not be applicable to an implementation, a single checkbox is presented for selection. Check or uncheck to specify yes or no respectively.

#### Single Select

If a feature has multiple choices but only one can be applicable to an implementation, multiple choices are presented as radio buttons. You can turn on only one of those choices.

#### Multi-Select

If the feature has multiple choices but one or more can be applicable to an implementation then all choices are presented with a checkbox. Select all that apply by checking the appropriate choices.

# **Common Applications Configuration: Define Synchronization of Users and Roles from LDAP**

# **User and Role Synchronization: Explained**

Oracle Identity Management (OIM) maintains Lightweight Directory Access Protocol (LDAP) user accounts for users of Oracle Fusion applications. OIM also stores the definitions of abstract, job, and data roles and holds information about roles provisioned to users. During implementation, any existing information about users, roles, and roles provisioned to users must be copied from the LDAP directory to the Oracle Fusion Applications tables. Once the Oracle Fusion Applications tables are initialized with this information, it is maintained automatically. To perform the initialization, you run the process Retrieve Latest LDAP Changes.

#### Note

For security and audit best practice, implementation users have person records and appropriate role-based security access. So that appropriate roles can be assigned to implementation users, you must run the process Retrieve Latest LDAP Changes before you create implementation users.

During initial implementation, the installation super user performs the task Run User and Role Synchronization Process to run the Retrieve Latest LDAP Changes process.

#### Tip

The user name and password of the installation super user are created during installation provisioning of Oracle Fusion Applications. For details of the user name and password, contact your system administrator or the person who installed Oracle Fusion Applications.

# **Common Applications Configuration: Define Implementation Users**

# **Initial Security Administration: Critical Choices**

After installation and provisioning, and before setting up enterprise structures and implementing projects, you must establish required entitlement for the super user account and at least one implementation user to proceed with the implementation. Once initial enterprise structure setup is complete, additional users may be created through processes available in Human Capital Management (HCM).

Initial security administration consists of the following.

- Preparing the IT Security Manager job role
- Synchronizing users and roles from Lightweight Directory Access Protocol (LDAP) with HCM
- Creating implementation users
- Optionally creating data roles for implementation users
- Provisioning implementation users with roles

Once the first implementation project begins and the enterprise work structure is set up, use standard user and security management processes such as the Manage Users task to create and manage additional users. Do not use the Create Implementation Users task after your enterprise has been set up.

#### **Preparing the IT Security Manager Job Role**

Initially the super user is not provisioned to manage users and roles.

You must add the following Oracle Identity Management (OIM) roles to the IT Security Manager job role's role hierarchy to enable the super user to create one or more initial implementation users.

- Identity User Administrators
- Role Administrators

Additionally, you must assign the Xellerate Users organization to the IT Security Manager role.

#### Synchronizing Users and Roles from LDAP

After configuring an offering and setting up the task lists for implementation, the Run User and Roles Synchronization Process task is available to the super user for synchronizing users and roles in the LDAP store with Oracle Fusion Human Capital Management (HCM).

#### **Defining Initial Implementation Users**

The super user is provisioned with roles that provide broad access to Oracle Fusion Middleware and Oracle Fusion Applications administration, and is not suitable as an implementation user in most enterprises. The super user should define at least one implementation user, which consists of creating the user account and provisioning it with at least the Application Implementation Consultant and Application Implementation Manager job roles.

As a security guideline, define an IT security manager user who in turn defines one or more implementation users to set up enterprise structures. The IT security manager users can provision the implementation user with the Application Implementation Consultant role, which entitles access to all enterprise structures. Or the IT security manager can create a data role that restricts access to enterprise structures of a specific product and provisioning that role.

Depending on the size of your implementation team, you may only need a single implementation user for security administration, implementation project management, enterprise structures setup, and application implementation. That single user must then be provisioned with all indicated roles, and therefore broad access.

#### Creating Implementation Users

The super user creates one or more implementation users by performing the Create Implementation Users task.

#### Note

This initial implementation user is a user account created in Oracle Identity Management only, specifically for setting up enterprise structures, and is not related to a real person or identity such as a user defined in HCM.

#### **Creating Data Roles for Implementation Users**

As an alternative to provisioning an implementation user with the Application Implementation Consultant role to access all enterprise structures, you may need implementation users with access restricted to enterprise structures for specific products. In this case, use the Create Data Roles for Implementation Users task to create a data role based on a job role with less broad access, such as the HCM Application Administrator job role.

#### **Provisioning Roles to Implementation Users**

After creating an implementation user, you must provision the user with one or more roles by performing the Provision Roles to Implementation Users task.

For example, assign a role to the implementation user that provides the access necessary for setting up the enterprise. Depending on need, provision to the implementation user the predefined Applications Implementation Consultant role or a product family-specific administrator data role, such as a data role based on the predefined Financials Applications Administrator.

#### Caution

The Application Implementation Consultant has broad access. It is a very useful role for experimentation or setting up a pilot environment, but may not be suitable for implementation users in a full implementation project.

# **Initial Security Administration: Worked Example**

This example illustrates initial security administration after having installed and provisioned an Oracle Fusion Applications environment.

In Oracle Fusion Applications, you manage users and security through Oracle Fusion Human Capital Management (HCM) user management flows, which are included in each of the offering task lists. However, the HCM task flows require that enterprise structures have been set up, and yet to add users who can set up enterprise structures you need to have set up HCM. Therefore, you need to create one or more initial implementation users who are responsible for providing the following.

- Users and their applications security management
- Implementation project management
- Initial enterprise structures management

The following table summarizes key decisions for this scenario.

Decision	In this Example
How to sign in to Oracle Fusion Applications for the first time	Use the super user account that was created when installing and provisioning Oracle Fusion Applications (for example, FAADMIN).
How to ensure that the roles and users in the Lightweight Directory Access Protocol (LDAP) store match what is available for selection when defining implementation users	Perform the Run User and Roles Synchronization Process task.
How to create a first implementation user	Prepare the IT Security Manager job role for user and role management so the super user and any other user provisioned with the IT Security Manager job role can manage users and roles.
How to establish security administration users	Define an IT security manager user provisioned with the IT Security Manager job role.
How to establish an implementation user with access to set up enterprise structures	Define an implementation user provisioned with the Application Implementation Consultant job role.

You create an initial implementation user by performing the following tasks.

- 1. The Oracle Identity Management System Administrator user provisions the IT Security Manager job role with roles for user and role management.
- 2. The Oracle Fusion Applications super user synchronizes LDAP users with HCM user management so that users can be provisioned with roles through HCM.
- 3. The Oracle Fusion Applications super user performs the Create Implementation Users task to create one or more IT security manager and administrator users provisioned with security administrative entitlement.
- 4. The IT Security Manager user signs in to Oracle Fusion Applications and performs the Create Implementation Users task to create implementation managers and users.
- 5. The IT Security Manager user provisions implementation users for enterprise structure setup.

#### Note

The following tasks assume that the super user has configured an offering and set up task lists. When not following a task flow within an activity, you can find tasks in Navigator > Tools > Setup and Maintenance > All Tasks . Search for the task and click its **Go to Task** icon in the search results.

# **Preparing the IT Security Manager Role**

The super user that was created when installing and provisioning Oracle Fusion Applications (for example, FAADMIN), or the initial administrator user provided by Oracle for Oracle Cloud Application Services, has all necessary access for implementing Oracle Fusion Applications and administering security. This access is provided by the following roles:

- Application Implementation Consultant
- IT Security Manager

Neither of these roles provides access needed for creating and managing Oracle Fusion Applications users. Therefore, you must add the following two OIM roles to the IT Security Manager role:

- Identity User Administrators
- Role Administrators

The following procedure is prerequisite to an IT security manager or administrator creating an initial one or more implementation users.

- 1. While signed into Oracle Identity Manager as the OIM System Administrator user, click the **Administration** link in the upper right of the Oracle Identity Manager.
  - This accesses the Welcome to Identity Manager Delegated Administration menu.
- 2. In the Roles list of tasks, click **Advanced Search Roles**. Search for the Identity Users Administrators role by entering the role name in **Display** Name and clicking Search.

In the Search Results, click the role's Display Name.

- 3. On the Hierarchy tab, select **Inherits From** and click **Add**.
- 4. In the Add Parent Role to: IDENTITY USER ADMINISTRATORS window, select the role category: Common - Job Roles and add the IT Security Manager.
  - Click the arrow icon to show the list of available roles. Select IT Security Manager and move it to the **Roles to Add** list. Click **Save**.
- 5. Search for the Role Administrators role, and repeat steps 1 to 4 to add that role to the IT Security Manager role's role inheritance.
- 6. Assign the IT Security Manager role to the Xellerate Users organization.
  - a. In the Welcome to Identity Manager Delegated Administration menu (see step 1, above), in the Organizations list of tasks, click Advanced **Search - Organizations.**
  - b. Search for the Xellerate Users organization by entering Xellerate Users in **Display Name** and clicking **Search**.
  - c. In the Search Results, click the organization's Display Name. The Xellerate Users page appears.
  - d. Click the **Administrative Roles** link in the row of links above the Xellerate Users.
  - e. In Filter By Role Name of the Details window, enter the following string:

```
*IT SECURITY MANAGER*
```

Click **Find**.

- f. Enable Read, Write, Delete, and Assign.
- g. Click Assign.
- h. Click Confirm.

# Synchronizing Users and Roles from LDAP

Lightweight Directory Access Protocol (LDAP) must be synchronized with HCM user management so that users can be provisioned with roles through HCM.

- 1. Sign in to Oracle Fusion Applications using the super user's user name (for example FAADMIN) and password.
  - If you do not know the super user name and password, check with your system administrator or the person who installed Oracle Fusion Applications. For more information about account creation in Oracle Fusion Applications provisioning, see the Oracle Fusion Applications Installation Guide.
- 2. Perform the Run User and Roles Synchronization Process task by clicking **Submit** in the Process Details page.

The Retrieve Latest LDAP Changes process takes some time to complete the first time it is run.

3. Monitor completion of the Retrieve Latest LDAP Changes process from Navigator > Tools > Scheduled Processes before continuing with creating implementation users.

# **Defining an IT Security Manager User**

The super user has broad access to Oracle Fusion Middleware and Oracle Fusion Applications administration. Due to this broad access, your enterprise needs users dedicated to managing users and applications security, such as an IT security manager user.

1. While signed in as the Oracle Fusion Applications super user, access the Create Implementation Users task and create an IT security manager.

The Oracle Identity Manager appears.

2. Click Create User.

For details, see the Creating Users section in the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

3. Provide the following attributes:

Attribute	Value	Example
Last name	<any string="" valid=""></any>	Smith
Organization	Xellerate Users	N/A
User type	Non Worker	N/A
User login	<any string="" valid=""></any>	IT_SECURITY_MANAGE
Login password	<any string="" valid=""></any>	SeKur1TyPa\$\$w0Rd

#### Note

In Oracle Fusion Applications, an implementation user is a user account created in OIM only, specifically for implementation tasks, and is not related to a real person or identity such as a user defined in HCM.

- 4. Click Save.
- 5. On the Roles tab in the IT_SECURITY_MANAGER user creation task flow, click **Assign**.
- 6. In the Add Role window, search for the IT Security Manager role and click Add.

# Defining an Implementation User for Enterprise Structures Setup

- 1. Sign in to Oracle Fusion Applications using the IT security manager user's name and password.
- 2. Create and provision an implementation user using the same task flow as for creating the IT security manager user in the previous section, except provision the following roles.
  - Application Implementation Manager

• Application Implementation Consultant

#### Note

For an implementation to begin, at least one user must be provisioned with the Application Implementation Manager role, and another or the same user must be provisioned with the Application Implementation Consultant role. The Application Implementation Consultant has broad access to set up all enterprise structures.

# **Common Applications Configuration: Define Currencies and Currency Rates**

# **Manage Currencies**

# **Defining Currencies: Points to Consider**

When creating or editing currencies, consider these points relevant to entering the currency code, date range, or symbol for the currency.

#### **Currency Codes**

You cannot change a currency code after you enable the currency, even if you later disable that currency.

#### **Date Ranges**

Users can enter transactions denominated in the currency only for the dates within the specified range. If you do not enter a start date, then the currency is valid immediately. If you do not enter an end date, then the currency is valid indefinitely.

#### Symbols

Even if you enter a symbol for a currency, the symbol is not always displayed when an amount is displayed in this currency. Some applications use currency symbols when displaying amounts. Others, like Oracle Fusion General Ledger, do not.

# **Euro Currency Derivation: Explained**

Use the Derivation Type, Derivation Factor, and Derivation Effective Date fields to define the relationship between the official currency (Euro) of the European Monetary Union (EMU) and the national currencies of EMU member states. For each EMU currency, you define its Euro-to-EMU fixed conversion rate and the effective starting date.

#### Note

If you need to use a different currency code for Euro, you can disable the predefined Euro currency and create a new one.

#### **Derivation Type**

The Euro currency derivation type is used only for the Euro, and the Euro derived derivation type identifies national currencies of EMU member states. All other currencies do not have derivation types.

#### **Derivation Factor**

The derivation factor is the fixed conversion rate by which you multiply one Euro to derive the equivalent EMU currency amount. The Euro currency itself should not have a derivation factor.

#### **Derivation Effective Date**

The derivation effective date is the date on which the relationship between the EMU currency and the Euro begins.

### **FAQs for Manage Currencies**

#### When do I create or enable currencies?

Create currencies to use, for example for reporting purposes, if they are not already provided. All currencies from the International Organization for Standardization (ISO) 4217 standard are provided.

Enable any currency other than USD for use in Oracle Fusion Applications, for example for displaying monetary amounts, assigning to sets of books, entering transactions, and recording balances. Only USD is enabled by default.

#### What's the difference between precision, extended precision, and minimum accountable unit for a currency?

Precision is the number of digits to the right of the decimal point used in regular currency transactions. Extended precision is the number of digits to the right of the decimal point used in calculations for this currency, and it must be greater than or equal to the standard precision. For example, USD would have 2 for precision because amounts are transacted as such, for example \$1.00. For calculations, for example adding USD amounts, you might want the application to be more precise than two decimal digits, and would enter an extended precision accordingly.

#### Note

Some applications use extended precision. Others, such as Oracle Fusion General Ledger, do not.

Minimum accountable unit is the smallest denomination for the currency. For example, for USD that would be .01 for the cent. This unit does not necessarily correspond to the precision for all currencies.

#### What's a statistical unit currency type?

The statistical unit currency type is used only for the Statistical (STAT) currency. The Statistical currency is used to record statistics such as the number of items bought and sold. Statistical balances can be used directly in financial reports, allocation formulas, and other calculations.

# Manage Conversion Rate Types

# **Creating Conversion Rate Types: Critical Choices**

Maintain different conversion rates between currencies for the same period with the Oracle Fusion General Ledger conversion rate types functionality. Four predefined daily conversion rate types are seeded: Spot, Corporate, User, and Fixed, allowing you to use different rate types for different business needs. During journal entry, the conversion rate is provided automatically by the General Ledger based on the selected conversion rate type and currency, unless the rate type is user. For user rate types, you must enter the conversion rate. Define additional rate types as needed. Set your most frequently used rate type as the default. Conversion rate types cannot be deleted.

Assign conversion rate types to automatically populate the associated rate for your period average and period end rates for the ledger. For example, you can assign the predefined rate type **Spot** to populate your period average rates and the predefined rate type **Corporate** to populate your period end rates. Period average and period end rates are used in translation of account balances.

Conversion rate types are used to automatically assign a rate when you perform the following accounting functions:

- Convert foreign currency journal amounts to ledger currency equivalents
- Convert journal amounts from source ledgers to reporting currencies or secondary ledgers
- Run Revaluation or Translation processes

In creating new conversion rates, decide whether to do the following:

- Enforce inverse relationships
- Select pivot currencies
- Select contra currencies
- Enable cross rates and allow cross rate overrides

Maintain cross rate rules

#### **Enforce Inverse Relationships**

Check the **Enforce Inverse Relationship** check box to specify whether or not to enforce the automatic calculation of inverse conversion rates when defining daily rates.

Action	Results
Checked	When you enter a daily rate to convert currency A to currency B, General Ledger automatically calculates the inverse rate, currency B to A, and enters it in the adjacent column. If either rate is changed, the application automatically recalculates the other rate.  You can update the application calculated inverse rate, but once you do, the related rate is updated. The check box enforces that the inverse relationship is maintained but does not prevent you from updating the rates.
Unchecked	General Ledger calculates the inverse rate but you can change the rate and update the daily rates table without the corresponding rate being updated.

#### Select Pivot Currencies

Select a pivot currency that is commonly used in your currency conversions. A pivot currency is the central currency that interacts with contra currencies. For example, you set up a daily rate between the US dollar (USD) and the Euro currency (EUR) and another between the USD and the Canadian dollar (CAD). USD is the pivot currency in creating a rate between EUR and CAD. EUR and CAD are the contra currencies. Select the pivot currency from the list of values which contains those currencies that are enabled, effective, and not a statistical (STAT) currency. The description of the pivot currency is populated automatically based on the currency definition.

If you want the application to create cross rates against a base currency, define the base currency as the pivot currency. Selected pivot currencies can be changed in the Rate Types page.

#### Select Contra Currencies

Select currencies available on the list of values as contra currencies. The available currencies are those currencies which are enabled, effective, not STAT currency, and not the pivot currency selected earlier. The description of the contra currency is populated automatically based on the currency definition. Add or delete contra currencies in the Contra Currencies region of the Rate Types page.

#### **Enable Cross Rates and Allow Cross Rate Overrides**

Check the Enable Cross Rates check box to calculate conversion rates based on defined currency rate relationships. General Ledger calculates cross rates based on your defined cross rate rules. Associate your cross rate rules with a conversion rate type, pivot currency, and contra currencies. Cross rates facilitate the creation of daily rates by automatically creating the rates between contra currencies based on their relationship to a pivot currency. If the **Enable Cross** Rates check box is changed to unchecked after entering contra currencies, the application stops calculating cross rates going forward for that particular rate type. All the earlier calculated cross rates for that rate type remain in the database unless you manually delete them.

For example, if you have daily rates defined for the pivot currency, USD to the contra currency, EUR, and USD to another contra currency, CAD, the application will automatically create the rates between EUR to CAD and CAD to EUR. This prevents the need to manually define the EUR to CAD and CAD to EUR rates.

Check the **Allow Cross Rates Override** check box to permit your users to override application generated cross rates. If you accept the default of unchecked, the application generated cross rates cannot be overridden

#### **Maintain Cross Rate Rules**

Define or update your cross rate rules at any time by adding or removing contra currency assignments. Add a contra currency to a cross rate rule and run the Daily Rates Import and Calculation process to generate the new rates. If your remove a cross rate rule or a contra currency from a rule, any cross rates generated previously for that contra currency remain unless you manually delete them. Changes to the rule are not retroactive and will not affect previously stored cross rates. The Cross Rate process generates as many rates as possible and skips currencies where one component of the set is missing.

#### Note

With a defined web service that extracts daily currency conversion rates from external services, for example Reuters, currency conversion rates are automatically updated for the daily rates and all cross currency relationships.

# **Using Rate Types: Examples**

There are four seeded conversion rate types in Oracle Fusion applications:

- Spot
- Corporate
- User
- Fixed

#### Scenario

You are the general ledger accountant for InFusion America Inc. You are entering a journal entry to capture three transactions that were transacted in three different foreign currencies:

- Canadian dollar (CAD): A very stable currency
- Mexican Peso (MXP): A fluctuating currency
- Hong Kong dollar (HKD): An infrequently used currency

You enter two lines with accounts and amounts for each foreign currency transaction. Based on your company procedures, you select the appropriate rate type to populate the rate for Corporate and Spot rate types from your daily rates table. You manually enter the current rate for the User rate type.

Currency Selected	Rate Type Selected	Reason
CAD	Corporate	Entered a periodic type of transaction. Your company has established a daily rate to use for the entire month across divisions for all transactions in CAD. CAD is a stable currency that only fluctuations slightly over the month.
MXP	Spot	Entered a periodic type of transaction. Your company enters daily rates each day for MXP because this currency is unstable and fluctuates.
HKD	User	Entered a one time transaction. Your company does not maintain daily rates in HKD.

#### Note

Your company does not currently use the Fixed rate type. From January 1, 1999, the conversion rate of the French franc (FRF) against the euro currency (EUR) was set at a fixed rate of 1 EUR to 6.55957 FRF. Your French operations were started in 2007, so you maintain all your French business records in the EUR.

### **FAQs for Manage Conversion Rate Types**

What's the difference between spot, corporate, user, and fixed rate types?

Spot, corporate, user, and fixed conversion rate types differ based on the fluctuations of your entered foreign currency and your company procedures for maintaining daily rates.

Rate Type	Usage
Spot	For currencies with fluctuating conversion rates or when exact currency conversion is needed.
Corporate	For establishment of a standard rate across your organization for a stable currency.
User	For infrequent entries where your daily rates for the entered foreign currency are not set up.

Fixed	For rates where the conversion is constant between
	two currencies.

If you have infrequent foreign currency transactions, the user rate type can simplify your currency maintenance while providing an accurate conversion rate on the date of the transaction.

# Manage Daily Rates

# **Entering Daily Rates Manually: Worked Example**

You are required to enter the daily rates for currency conversion from Great Britain pounds sterling (GBP) to United States dollars (USD) each day for your company InFusion America Inc.

Oracle Application Development Framework (ADF) Desktop Integration is an Excel add-in that must be loaded onto each client. Because ADF Desktop Integration is an add-in to Microsoft Office products, you can use this feature only if they have Microsoft Excel 2007 or above, Internet Explorer 7 or above, and Microsoft Windows 7, XP Professional SP2, or Vista. Users must download the installation files from Navigator - Tools - Download Desktop Integrator Installer.

# **Entering Daily Rates**

1. Navigate to the Period Close work area.

Use the Period Close work area to link to close processes and currency process.

2. Click the Manage Currency Rates link.

Use the Currency Rates Manager page to create, edit, and review currency rate types, daily rates, and historical rates.

3. Click the Daily Rates tab.

Use the Daily Rates tab to review and enter currency rates.

4. Click the Create in Spreadsheet button.

Use the Create Daily Rates spreadsheet to enter daily rates in a template that you can save and reuse.

- 5. Click in the From Currency field. Select the GBP Pound Sterling list item.
- 6. Click in the To Currency field. Select the USD US Dollar list item.
- 7. Click in the Conversion Rate field. Select the Spot list item
- 8. Click in the From Conversion field. Enter the desired information into the From Conversion field. Enter a valid value e.g. "8/1/2011".
- 9. Click in the To Conversion Date field. Enter the desired information into the To Conversion Date field. Enter a valid value e.g. "8/1/2011".

- 10. Click in the Conversion Rate field. Enter the desired information into the Conversion Rate field. Enter a valid value e.g. "1.33225".
- 11. Click the Submit button. Click the OK button twice.
- 12. Review the Record Status column to verify that all rows were loaded successfully.
- 13. Save the template to use to enter daily rates frequently. You can save the spreadsheet to either a local drive or a shared network drive.

# **Updating Currency Rates: Worked Example**

You are required to change today's daily rates that were already entered. The rates you are changing are for currency conversion from Great Britain pounds sterling (GBP) to United States dollars (USD) for your company InFusion America Inc.

Currency conversion rates were entered by an automatic load to the Daily Rates table. They can also be entered through a spreadsheet.

# **Updating Currency Rates**

1. Navigate to the Period Close work area.

Use the Period Close work area to link to close processes and currency process.

2. Click the Manage Currency Rates link.

Use the Currency Rates Manager page to create, edit, and review currency rate types, daily rates, and historical rates.

3. Click the Daily Rates tab.

Use the Daily Rates tab to review and enter currency rates.

- 4. Click the From Currency list. Select the GBP Pound Sterling list item.
- 5. Click the To Currency list. Select the USD US Dollar list item.
- 6. Enter the dates for the daily rates that you are changing. Enter today's date.
- 7. Click the Rate Type list. Select the Spot list item.
- 8. Click the Search button.
- 9. Click in the Rate field. Enter the new rate of 1.7 in the Rate field.
- 10. Click in the Inverse Rate field. Enter the new inverse rate of 0.58822 in the Inverse Rate field.
- 11. Click the Save button.

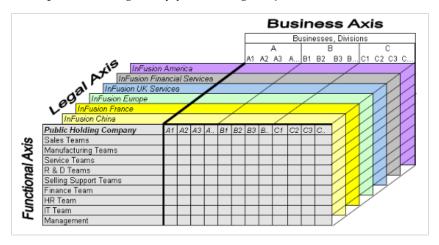
# **Common Applications Configuration:** Define Enterprise Structures for Materials **Management and Logistics**

# **Enterprise Structures: Overview**

Oracle Fusion Applications have been designed to ensure your enterprise can be modeled to meet legal and management objectives. The decisions about your implementation of Oracle Fusion Applications are affected by your:

- Industry
- Business unit requirements for autonomy
- Business and accounting policies
- · Business functions performed by business units and optionally, centralized in shared service centers
- · Locations of facilities

Every enterprise has three fundamental structures, legal, managerial, and functional, that are used to describe its operations and provide a basis for reporting. In Oracle Fusion, these structures are implemented using the chart of accounts and organizations. Although many alternative hierarchies can be implemented and used for reporting, you are likely to have one primary structure that organizes your business into divisions, business units, and departments aligned by your strategic objectives.



## **Legal Structure**

The figure above shows a typical group of legal entities, operating various business and functional organizations. Your ability to buy and sell, own, and employ comes from your charter in the legal system. A corporation is a distinct legal entity from its owners and managers. The corporation is owned by its shareholders, who may be individuals or other corporations. There are many other kinds of legal entities, such as sole proprietorships, partnerships, and government agencies.

A legally recognized entity can own and trade assets and employ people in the jurisdiction in which it is registered. When granted these privileges, legal entities are also assigned responsibilities to:

- Account for themselves to the public through statutory and external reporting
- Comply with legislation and regulations
- Pay income and transaction taxes
- Process value added tax (VAT) collection on behalf of the taxing authority

Many large enterprises isolate risk and optimize taxes by incorporating subsidiaries. They create legal entities to facilitate legal compliance, segregate operations, optimize taxes, complete contractual relationships, and isolate risk. Enterprises use legal entities to establish their enterprise's identity under the laws of each country in which their enterprise operates.

In the figure above, a separate card represents a series of registered companies. Each company, including the public holding company, InFusion America, must be registered in the countries where they do business. Each company consists of various divisions created for purposes of management reporting. These are shown as vertical columns on each card. For example, a group might have a separate company for each business in the United States (US), but have their United Kingdom (UK) legal entity represent all businesses in that country. The divisions are linked across the cards so that a business can appear on some or all of the cards. For example, the air quality monitoring systems business might be operated by the US, UK, and France companies. The list of business divisions is on the Business Axis. Each company's card is also horizontally striped by functional groups, such as the sales team and the finance team. This functional list is called the Functional Axis. The overall image suggests that information might, at a minimum, be tracked by company, business, division, and function in a group environment. In Oracle Fusion Applications, the legal structure is implemented using legal entities.

#### **Management Structure**

Successfully managing multiple businesses requires that you segregate them by their strategic objectives, and measure their results. Although related to your legal structure, the business organizational hierarchies do not need to be reflected directly in the legal structure of the enterprise. The management structure can include divisions, subdivisions, lines of business, strategic business units, and cost centers. In the figure above, the management structure is shown on the Business Axis. In Oracle Fusion Applications, the management structure is implemented using divisions and business units.

## **Functional Structure**

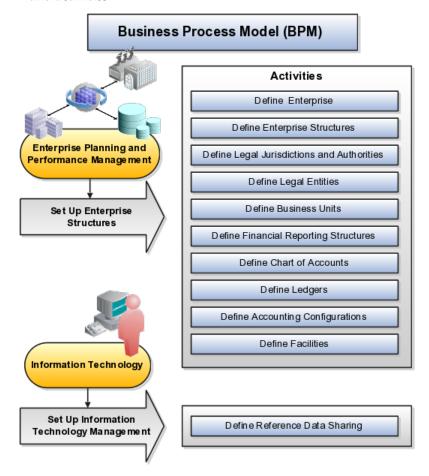
Straddling the legal and business organizations is a functional organization structured around people and their competencies. For example, sales,

manufacturing, and service teams are functional organizations. This functional structure is represented by the Functional Axis in the figure above. You reflect the efforts and expenses of your functional organizations directly on the income statement. Organizations must manage and report revenues, cost of sales, and functional expenses such as research and development (R&D) and selling, general, and administrative (SG&A) expenses. In Oracle Fusion Applications, the functional structure is implemented using departments and organizations, including sales, marketing, project, cost, and inventory organizations.

# **Enterprise Structures Business Process Model: Explained**

In Oracle Fusion Applications, the Enterprise Performance and Planning Business Process Model illustrates the major implementation tasks that you perform to create your enterprise structures. This process model includes the Set Up Enterprise Structures business process, which consist of implementation activities that span many product families. Information Technology is a second Business Process Model which contains the Set Up Information Technology Management business process. Define Reference Data Sharing is one of the activities in this business process and is important in the implementation of the enterprise structures. This activity creates the mechanism to share reference data sets across multiple ledgers, business units, and warehouses, reducing the administrative burden and decreasing the time needed to implement.

The following figure and chart describes the Business Process Model structures and activities.



BPM Activities	Description
Define Enterprise	Define the enterprise to capture the name of the deploying enterprise and the location of the headquarters. There is normally a single enterprise organization in a production environment. Multiple enterprises are defined when the system is used to administer multiple customer companies, or when you choose to set up additional enterprises for testing or development.
Define Enterprise Structures	Define enterprise structures to represent an organization with one or more legal entities under common control. Define internal and external organizations to represent each area of business within the enterprise.
Define Legal Jurisdictions and Authorities	Define information for governing bodies that operate within a jurisdiction.
Define Legal Entities	Define legal entities and legal reporting units for business activities handled by the Oracle Fusion Applications.
Define Business Units	Define business units of an enterprise to allow for flexible implementation, to provide a consistent entity for controlling and reporting on transactions, and to be an anchor for the sharing of sets of reference data across applications.
Define Financial Reporting Structures	Define financial reporting structures, including organization structures, charts of accounts, organizational hierarchies, calendars, currencies and rates, ledgers, and document sequences which are used in organizing the financial data of a company.
Define Chart of Accounts	Define chart of accounts including hierarchies and values to enable tracking of financial transactions and reporting at legal entity, cost center, account, and other segment levels.
Define Ledgers	Define the primary accounting ledger and any secondary ledgers that provide an alternative accounting representation of the financial data.
Define Accounting Configurations	Define the accounting configuration that serves as a framework for how financial records are maintained for an organization.
Define Facilities	Define inventory, item, and cost organizations. Inventory organizations represent facilities that manufacture or store items. The item master organization holds a single definition of items that can be shared across many inventory organizations. Cost organizations group inventory organizations within a legal entity to establish the cost accounting policies.
Define Reference Data Sharing	Define how reference data in the applications is partitioned and shared.

# Note

There are product specific implementation activities that are not listed here and depend on the applications you are implementing. For example, you can

# **Global Enterprise Configuration: Points to Consider**

Start your global enterprise structure configuration by discussing what your organization's reporting needs are and how to represent those needs in the Oracle Fusion Applications. Consider deployment on a single instance, or at least, on as few instances as possible, to simplify reporting and consolidations for your global enterprises. The following are some questions and points to consider as you design your global enterprise structure in Oracle Fusion.

- Enterprise Configuration
- Business Unit Management
- Security Structure
- Compliance Requirements

## **Enterprise Configuration**

What is the level of configuration needed to achieve the reporting and accounting requirements? What components of your enterprise do you need to report on separately? Which components can be represented by building a hierarchy of values to provide reporting at both detail and summary levels? Where are you on the spectrum of centralization versus decentralization?

#### **Business Unit Management**

What reporting do I need by business unit? How can you set up your departments or business unit accounts to achieve departmental hierarchies that report accurately on your lines of business? What reporting do you need to support the managers of your business units, and the executives who measure them? How often are business unit results aggregated? What level of reporting detail is required across business units?

## Security Structure

What level of security and access is allowed? Are business unit managers and the people that report to them secured to transactions within their own business unit? Are the transactions for their business unit largely performed by a corporate department or shared service center?

## Compliance Requirements

How do you comply with your corporate external reporting requirements and local statutory reporting requirements? Do you tend to prefer a corporate first or

an autonomous local approach? Where are you on a spectrum of centralization, very centralized or decentralized?

# **Modeling Your Enterprise Management Structure in Oracle Fusion: Example**

This example uses a fictitious global company to demonstrate the analysis that can occur during the enterprise structure configuration planning process.

#### **Scenario**

Your company, InFusion Corporation, is a multinational conglomerate that operates in the United States (US) and the United Kingdom (UK). InFusion has purchased an Oracle Fusion enterprise resource planning (ERP) solution including Oracle Fusion General Ledger and all of the Oracle Fusion subledgers. You are chairing a committee to discuss creation of a model for your global enterprise structure including both your US and UK operations.

## InFusion Corporation

InFusion Corporation has 400 plus employees and revenue of \$120 million. Your product line includes all the components to build and maintain air quality monitoring (AQM) systems for homes and businesses. You have two distribution centers and three warehouses that share a common item master in the US and UK. Your financial services organization provides funding to your customers for the start up costs of these systems.

#### **Analysis**

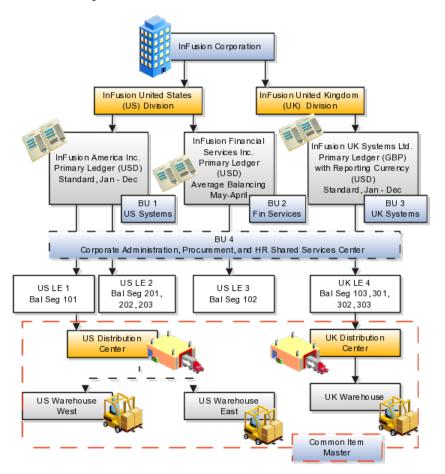
The following are elements you need to consider in creating your model for your global enterprise structure.

- Your company is required to report using US Generally Accepted Accounting Principles (GAAP) standards and UK Statements of Standard Accounting Practice and Financial Reporting Standards. How many ledgers do you need to achieve proper statutory reporting?
- Your managers need reports that show profit and loss (revenue and expenses) for their lines of business. Do you use business units and balancing segments to represent your divisions and businesses? Do you secure data by two segments in your chart of accounts which represents each department and legal entity or one segment that represents both to produce useful, but confidential management reports?
- Your corporate management requires reports showing total organizational performance with drill down capability to the supporting details. Do you need multiple balancing segment hierarchies to achieve proper rollup of balances for reporting requirements?
- Your company has all administrative, account payables, procurement, and human resources functions performed at their corporate headquarters. Do you need one or more business unit in which to perform all these functions? How will your shared service center be configured?

# **Global Enterprise Structure Model**

The following figure and table summarize the model that your committee has designed and uses numerical values to provide a sample representation of your structure. The model includes the following recommendations:

- Creation of three separate ledgers representing your separate legal entities:
  - InFusion America Inc.
  - InFusion Financial Services Inc.
  - InFusion UK Services Ltd.
- Consolidation of results for system components, installations, and maintenance product lines across the enterprise
- All UK general and administrative costs processed at the UK headquarters
- US Systems' general and administrative costs processed at US Corporate headquarters
- US Financial Services maintains its own payables and receivables departments



Real World Entity	Entity Name	Enterprise	Legal Entity	B SV	Ledger	ВU	Cost Center	Dept		Inventory Org
			_							
Enterprise	InFusion Group	М								
Company	US LE 1		М	0	0					
Company	US LE 2		M	0	0					
Company	US LE 3		M	0	0					
Company	UK LE 4		М	0	0					
Busin ess Unit	US Systems BU 1					М				
Busin ess Unit	FIN Services BU 2					М				
Busin ess Unit	UK Systems BU 3					М				
Division	InFusion UK			0			0			
Division	InFusion US			0			0			
Headquarters	BU4					М				
Shared Service Center	BU4					М				
Department	AP Department						0	М		
List of Items	Common Item Master								0	
Distribution Center	US Distribution Center									0
Distribution Center	UK Distribution Center									0
Warehouse	US Warehouse West									0
Warehouse	US Warehouse East									0
Warehouse	UK Warehouse									0
BSV = Balancing Segme	ent Value									
BU = Business Unit										
Dept = Department										
Org = Organization										
M = Mandatory Setup										
O = Optional Setup										

In this chart, the green globe stands for mandatory and gold globe stands for optional setup. The following statements expand on the data in the chart.

- The enterprise is mandatory because it serves as an umbrella for the entire implementation. All organizations are created within an enterprise.
- Legal entities are also mandatory. They can be optionally mapped to balancing segment values or represented by ledgers. Mapping balancing segment values to legal entities is mandatory if you plan to use the intercompany functionality.
- At least one ledger is mandatory in an implementation in which you record your accounting transactions.
- Business units are also mandatory because financial transactions are processed in business units.
- A shared service center is optional, but if used, must be a business unit.
- Divisions are optional and can be represented with a hierarchy of cost centers or by a second balancing segment value.
- Departments are mandatory because they track your employees.
- Optionally, add an item master organization and inventory organizations if you are tracking your inventory transactions in Oracle Fusion Applications.

#### Note

Some Oracle Fusion Human Capital Management and Customer Relationship Management implementations do not require recording of accounting transactions and therefore, do not require implementation of a ledger.

## Note

The InFusion Corporation is a legal entity but is not discussed in this example.

# **Essbase Character and Word Limitations**

The following is a comprehensive list of character and word limitations that apply to Essbase. All of the limitations apply to all of the Oracle Fusion General Ledger configurations summarized in the table

Oracle Fusion General Ledger Configuration	Maps to Essbase As:
Chart of Account Name	Cube Name
Chart of Account Segment Name	Dimension Name
Chart of Accounts Segment Value	Dimension Member Name
Chart of Accounts Segment Value Description	Alias for Member
Tree and Tree Version Name	Dimension Member Name
Primary Ledger Name	Dimension Member Name in Ledger Dimension
Secondary Ledger Name	Dimension Member Name in Ledger Dimension
Reporting Currency Name	Dimension Member Name in Ledger Dimension
Ledger Set Name	Dimension Member Name in Ledger Dimension
Accounting Calendar Period Names	Dimension Member Name in Accounting Period Name
Scenario Name Defined in Seeded Value Set Called Accounting Scenario	Dimension Member Name in Scenario Dimension

Even when case sensitivity is enabled in an aggregate storage outline for which duplicate member names is enabled, do not use matching names with only case differences for a dimension name. For example, do not:

- Name two dimensions Product and product.
- Use quotation marks or brackets.
- Use tabs in dimension, member, or alias names.
- Use accent characters.
- Use the characters for dimension or member names.

# **Restricted Characters**

The following is a list of characters that are restricted and can not be used in dimension, member, or alias names.

Character	Meaning
@	at sign
\	backslash
,	comma
-	dash, hyphen, or minus sign
=	equal sign
<	less than sign
0	parentheses

	period
+	plus sign
'	single quotation mark
_	underscore
I	vertical bar

# **Other Restrictions**

- Do not place spaces at the beginning or end of names. Essbase ignores such spaces.
- Do not use these types of words as dimension or member names:
  - Calculation script commands, operators, and keywords.
  - Report writer commands.
  - Function names and function arguments.
  - Names of other dimensions and members (unless the member is shared).
  - Generation names, level names, and aliases in the database.
  - Any of these words in the table below:

List 1	List 2	List 3
ALL	AND	ASSIGN
AVERAGE	CALC	CALCMBR
COPYFORWARD	CROSSDIM	CURMBRNAME
DIM	DIMNAME	DIV
DYNAMIC	EMPTYPARM	EQ
EQOP	EXCEPT	EXP
EXPERROR	FLOAT	FUNCTION
GE	GEN	GENRANGE
GROUP	GT	ID
IDERROR	INTEGER	LE
LEVELRANGE	LOOPBLOCK	LOOPPARMS
LT	MBR	MBRNAME
MBRONLY	MINUS	MISSING, #MISSING
MUL	MULOP	NE
NON	NONINPUT	NOT
OR	PAREN	PARENPARM
PERCENT	PLUS	RELOP
SET	SKIPBOTH	SKIPMISSING
SKIPNONE	SKIPZERO	ТО

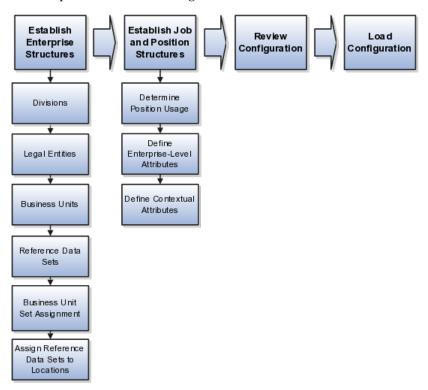
TOLOCALRATE	TRAILMISSING	TRAILSUM
UMINUS	UPPER	VARORXMBR
XMRONLY	\$\$\$UNIVERSE\$\$\$	#MI

# **Define Initial Configuration with the Enterprise Structures** Configurator

# **Establishing Enterprise Structures Using the Enterprise Structures Configurator: Explained**

The Enterprise Structures Configurator is an interview-based tool that guides you through the process of setting up a basic enterprise structure. By answering questions about your enterprise, the tool creates a structure of divisions, legal entities, business units, and reference data sets that reflects your enterprise structure. After you create your enterprise structure, you also follow a guided process to determine whether or not to use positions, and whether to set up additional attributes for jobs and positions. After you define your enterprise structure and your job and position structures, you can review them, make any necessary changes, and then load the final configuration.

This figure illustrates the process to configure your enterprise using the Enterprise Structures Configurator.



To be able to use the Enterprise Structures Configurator, you must select the Enterprise Structures Guided Flow feature for your offerings on the Configure Offerings page in the Setup and Maintenance work area. If you do not select

this feature, then you must set up your enterprise structure using individual tasks provided elsewhere in the offerings, and you cannot create multiple configurations to compare different scenarios.

## **Establish Enterprise Structures**

To define your enterprise structures, you use the guided flow within the Establish Enterprise Structures task to enter basic information about your enterprise, such as the primary industry and the location of your headquarters. You then create divisions, legal entities, business units, and reference data sets. The Establish Enterprise Structures task enables you to create multiple enterprise configurations so that you can compare different scenarios. Until you load a configuration, you can continue to create and edit multiple configurations until you arrive at one that best suits your enterprise.

#### **Establish Job and Position Structures**

You also use a guided process to determine whether you want to use jobs only, or jobs and positions. The primary industry that you select in the Establish Enterprise Structures task provides the application with the information needed to make an initial recommendation. You can either accept the recommendation, or you can answer additional questions about how you manage people in your enterprise, and then make a selection. After you select whether to use jobs or positions, the guided process prompts you to set up a descriptive flexfield structure for jobs, and for positions if you have chosen to use them. Descriptive flexfields enable you to capture additional information when you create jobs and positions.

## **Review Configuration**

Finally, you can review a summary of the results of the two interview processes. For each configuration, the online summary lists the divisions, legal entities, business units, reference data sets, and job and position structures that the application will create when you load the configuration.

For a more detailed analysis of a configuration, you can access the Technical Summary Report. This report lists the same information as the online summary, but also lists the following information that will be created by the application when you load the configuration, based on your configuration:

- Legislative data groups (the application creates one legislative data group for each country that is identified in the configuration.)
- Name of the legislative data group that will be assigned to the payroll statutory unit that is generated for each legal entity.
- Organization hierarchy.

The Technical Summary report also lists the default settings that will be loaded for these fields, which you access from the Manage Enterprise HCM Information task: Worker Number Generation, Employment Model and Allow **Employment Terms Override.** You can print the Technical Summary Report for each of your configurations and compare each scenario.

#### Note

If your PDF viewer preferences are set to open PDFs in a browser window, the Technical Summary report replaces the Oracle Fusion application. Use your browser's Back button to return to the application.

## **Load Configuration**

You can load only one configuration. When you load a configuration, the application creates the divisions, legal entities, business units, and so on. After you load the configuration, you then use individual tasks to edit, add, and delete enterprise structures.

# **Using Rollback for an Enterprise Structures Configuration: Explained**

The Enterprise Structures Configurator provides the ability to roll back, or undo, an enterprise configuration. Two methods for rolling back a configuration are available: manual rollback, and automatic rollback.

#### **Manual Rollback**

Use the manual method for rolling back an enterprise configuration when you have loaded a configuration, but then decide you do not want to use it.

#### **Automatic Rollback**

The automatic rollback is used when you run the Load Configuration process, but the process encounters an error. In this case, the application rolls back any enterprise structures that were created before the error was encountered.

# **Designing an Enterprise Configuration: Example**

This example illustrates how to set up an enterprise based on a global company operating mainly in the US and the UK with a single primary industry.

#### Scenario

InFusion Corporation is a multinational enterprise in the high technology industry with product lines that include all the components that are required to build and maintain air quality monitoring (AQM) systems for homes and businesses. Its primary locations are in the US and the UK, but it has smaller outlets in France, Saudi Arabia, and the United Arab Emirates (UAE).

#### **Enterprise Details**

In the US, InFusion employs 400 people and has a company revenue of \$120 million. Outside the US, InFusion employs 200 people and has revenue of \$60 million.

#### **Analysis**

InFusion requires three divisions. The US division will cover the US locations. The Europe division will cover the UK and France. Saudi Arabia and the UAE will be covered by the Middle East division.

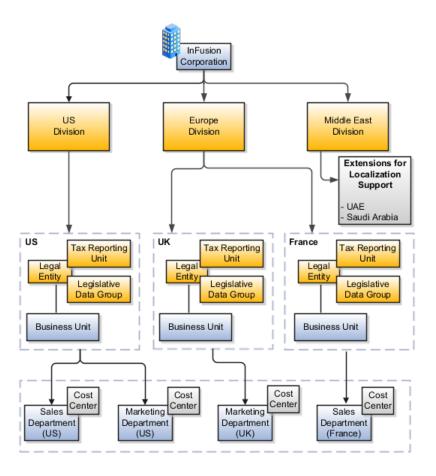
InFusion requires legal entities with legal employers, payroll statutory units, tax reporting units, and legislative data groups for the US, UK, France, Saudi Arabia, and UAE, in order to employ and pay its workers in those countries.

InFusion requires a number of departments across the enterprise for each area of business, such as sales and marketing, and a number of cost centers to track and report on the costs of those departments.

InFusion requires business units for human capital management (HCM) purposes. Infusion has general managers responsible for business units within each country. Those business units may share reference data. Some reference data can be defined within a reference data set that multiple business units may subscribe to. Business units are also required for financial purposes. Financial transactions are always processed within a business unit.

Based on this analysis, InFusion requires an enterprise with multiple divisions, ledgers, legal employers, payroll statutory units, tax reporting units, legislative data groups, departments, cost centers, and business units.

This figure illustrates the enterprise configuration that results from the analysis of InFusion Corporation.



# **Division: Explained**

Managing multiple businesses requires that you segregate them by their strategic objectives and measure their results. Responsibility to reach objectives can be delegated along the management structure. Although related to your legal structure, the business organizational hierarchies do not need to reflect directly

the legal structure of the enterprise. The management entities and structure can include divisions and subdivisions, lines of business, and other strategic business units, and include their own revenue and cost centers. These organizations can be included in many alternative hierarchies and used for reporting, as long as they have representation in the chart of accounts.

#### **Divisions**

A division refers to a business oriented subdivision within an enterprise, in which each division organizes itself differently to deliver products and services or address different markets. A division can operate in one or more countries, and can be comprised of many companies or parts of different companies that are represented by business units.

A division is a profit center or grouping of profit and cost centers, where the division manager is responsible for attaining business goals including profit goals. A division can be responsible for a share of the company's existing product lines or for a separate business. Managers of divisions may also have return on investment goals requiring tracking of the assets and liabilities of the division. The division manager reports to a top corporate executive.

By definition a division can be represented in the chart of accounts. Companies may choose to represent product lines, brands, or geographies as their divisions: their choice represents the primary organizing principle of the enterprise. This may coincide with the management segment used in segment reporting.

Oracle Fusion Applications supports a qualified management segment and recommends that you use this segment to represent your hierarchy of business units and divisions. If managers of divisions have return on investment goals, make the management segment a balancing segment. Oracle Fusion applications allows up to three balancing segments. The values of the management segment can be comprised of business units that roll up in a hierarchy to report by division.

Historically, divisions were implemented as a node in a hierarchy of segment values. For example, Oracle E-Business Suite has only one balancing segment, and often the division and legal entity are combined into a single segment where each value stands for both division and legal entity.

## Use of Divisions in Oracle Fusion Human Capital Management (HCM)

Divisions are used in HCM to define the management organization hierarchy, using the generic organization hierarchy. This hierarchy can be used to create organization based security profiles.

# **Legal Entities: Explained**

A legal entity is a recognized party with rights and responsibilities given by legislation.

Legal entities have the right to own property, the right to trade, the responsibility to repay debt, and the responsibility to account for themselves to regulators, taxation authorities, and owners according to rules specified in the relevant legislation. Their rights and responsibilities may be enforced through the judicial system. Define a legal entity for each registered company or other entity recognized in law for which you want to record assets, liabilities, expenses and income, pay transaction taxes, or perform intercompany trading.

A legal entity has responsibility for elements of your enterprise for the following reasons:

- Facilitating local compliance
- Taking advantage of lower corporation taxation in some jurisdictions
- Preparing for acquisitions or disposals of parts of the enterprise
- Isolating one area of the business from risks in another area. For example, your enterprise develops property and also leases properties. You could operate the property development business as a separate legal entity to limit risk to your leasing business.

## The Role of Your Legal Entities

In configuring your enterprise structure in Oracle Fusion Applications, you need to understand that the contracting party on any transaction is always the legal entity. Individual legal entities own the assets of the enterprise, record sales and pay taxes on those sales, make purchases and incur expenses, and perform other transactions.

Legal entities must comply with the regulations of jurisdictions, in which they register. Europe now allows for companies to register in one member country and do business in all member countries, and the US allows for companies to register in one state and do business in all states. To support local reporting requirements, legal reporting units are created and registered.

You are required to publish specific and periodic disclosures of your legal entities' operations based on different jurisdictions' requirements. Certain annual or more frequent accounting reports are referred to as statutory or external reporting. These reports must be filed with specified national and regulatory authorities. For example, in the United States (US), your publicly owned entities (corporations) are required to file quarterly and annual reports, as well as other periodic reports, with the Securities and Exchange Commission (SEC), who enforces statutory reporting requirements for public corporations.

Individual entities privately held or held by public companies do not have to file separately. In other countries, your individual entities do have to file in their own name, as well as at the public group level. Disclosure requirements are diverse. For example, your local entities may have to file locally to comply with local regulations in a local currency, as well as being included in your enterprise's reporting requirements in different currency.

A legal entity can represent all or part of your enterprise's management framework. For example, if you operate in a large country such as the United Kingdom or Germany, you might incorporate each division in the country as a separate legal entity. In a smaller country, for example Austria, you might use a single legal entity to host all of your business operations across divisions.

# **Creating Legal Entities in the Enterprise Structures Configurator: Points to Consider**

Using the Enterprise Structures Configurator (ESC), you can create legal entities for your enterprise automatically, based on the countries in which divisions of your business operate, or you can upload a list of legal entities from a spreadsheet.

## **Automatically Creating Legal Entities**

If you are not certain of the number of legal entities that you need, you can create them automatically. To use this option, you first identify all of the countries in which your enterprise operates. The application opens the Map Divisions by Country page, which contains a matrix of the countries that you identified, your enterprise, and the divisions that you created. You select the check boxes where your enterprise and divisions intersect with the countries to identify the legal entities that you want the application to create. The enterprise is included for situations where your enterprise operates in a country and acts on behalf of several divisions within the enterprise and is a legal employer in a country. If you select the enterprise for a country, the application creates a country holding company.

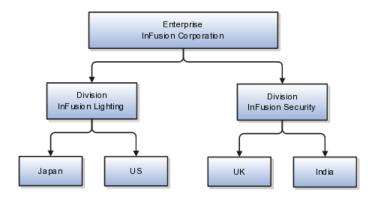
The application automatically creates the legal entities that you select, and identifies them as payroll statutory units and legal employers. For each country that you indicated that your enterprise operates in, and for each country that you created a location for, the application also automatically creates a legislative data group.

Any legal entities that you create automatically cannot be deleted from the Create Legal Entities page within the Enterprise Structures Configurator. You must return to the Map Divisions by Country page and deselect the legal entities that you no longer want.

## **Example: Creating Legal Entities Automatically**

InFusion Corporation is using the ESC to set up their enterprise structure. They have identified two divisions, one for Lighting, and one for Security. The Lighting division operates in Japan and the US, and the Security division operates in the UK and India.

This figure illustrates InFusion Corporation's enterprise structure.



This table represents the selections that InFusion Corporation makes when specifying which legal entities to create on the Map Divisions by Country page.

Country	Enterprise	InFusion Lighting	InFusion Security
Japan	No	Yes	No
US	No	Yes	No
UK	No	No	Yes
India	No	No	Yes

Based on the selections made in the preceding table, the ESC creates the following four legal entities:

- InFusion Lighting Japan LE
- InFusion Lighting US LE
- InFusion Security UK LE
- InFusion Security India LE

## Creating Legal Entities Using a Spreadsheet

If you have a list of legal entities already defined for your enterprise, you can upload them from a spreadsheet. To use this option, you first download a spreadsheet template, then add your legal entity information to the spreadsheet, and then upload directly to your enterprise configuration. You can export and import the spreadsheet multiple times to accommodate revisions.

# Legal Entity in Oracle Fusion: Points to Consider

Oracle Fusion Applications support the modeling of your legal entities. If you make purchases from or sell to other legal entities, define these other legal entities in your customer and supplier registers, which are part of the Oracle Fusion Trading Community Architecture. When your legal entities are trading with each other, you represent both of them as legal entities and also as customers and suppliers in your customer and supplier registers. Use legal entity relationships to determine which transactions are intercompany and require intercompany accounting. Your legal entities can be identified as legal employers and therefore, are available for use in Human Capital Management (HCM) applications.

There are several decisions that need to be considered in creating your legal entities.

- The importance of legal entity in transactions
- Legal entity and its relationship to business units
- · Legal entity and its relationship to divisions
- Legal entity and its relationship to ledgers
- Legal entity and its relationship to balancing segments
- Legal entity and its relationship to consolidation rules
- Legal entity and its relationship to intercompany transactions
- Legal entity and its relationship to worker assignments and legal employer
- Legal entity and payroll reporting
- Legal reporting units

#### The Importance of Legal Entity in Transactions

All of the assets of the enterprise are owned by individual legal entities. Oracle Fusion Financials allow your users to enter legal entities on transactions that represent a movement in value or obligation.

For example, the creation of a sales order creates an obligation for the legal entity that books the order to deliver the goods on the acknowledged date, and an obligation of the purchaser to receive and pay for those goods. Under contract law in most countries, damages can be sought for both actual losses, putting the injured party in the same state as if they had not entered into the contract, and what is called loss of bargain, or the profit that would have made on a transaction.

In another example, if you revalued your inventory in a warehouse to account for raw material price increases, the revaluation and revaluation reserves must be reflected in your legal entity's accounts. In Oracle Fusion Applications, your inventory within an inventory organization is managed by a single business unit and belongs to one legal entity.

## Legal Entity and Its Relationship to Business Units

A business unit can process transactions on behalf of many legal entities. Frequently, a business unit is part of a single legal entity. In most cases the legal entity is explicit on your transactions. For example, a payables invoice has an explicit legal entity field. Your accounts payables department can process supplier invoices on behalf of one or many business units.

In some cases, your legal entity is inferred from your business unit that is processing the transaction. For example, your business unit A agrees on terms for the transfer of inventory to your business unit B. This transaction is binding on your default legal entities assigned to each business unit. Oracle Fusion Procurement, Oracle Fusion Projects, and Oracle Fusion Supply Chain applications rely on deriving the legal entity information from the business unit.

# Legal Entity and Its Relationship to Divisions

The division is an area of management responsibility that can correspond to a collection of legal entities. If desired, you can aggregate the results for your divisions by legal entity or by combining parts of other legal entities. Define date-effective hierarchies for your cost center or legal entity segment in your chart of accounts to facilitate the aggregation and reporting by division. Divisions and legal entities are independent concepts.

#### Legal Entity and Its Relationship to Ledgers

One of your major responsibilities is to file financial statements for your legal entities. Map legal entities to specific ledgers using the Oracle Fusion General Ledger Accounting Configuration Manager. Within a ledger, you can optionally map a legal entity to one or more balancing segment values.

## Legal Entity and Its Relationship to Balancing Segments

Oracle Fusion General Ledger supports up to three balancing segments. Best practices recommend that one of these segments represents your legal entity to ease your requirement to account for your operations to regulatory agencies, tax authorities, and investors. Accounting for your operations means you must produce a balanced trial balance sheet by legal entity. If you account for many legal entities in a single ledger, you must:

- 1. Identify the legal entities within the ledger.
- 2. Balance transactions that cross legal entity boundaries through intercompany transactions.
- 3. Decide which balancing segments correspond to each legal entity and assign them in Oracle Fusion General Ledger Accounting Configuration Manager. Once you assign one balancing segment value in a ledger, then all your balancing segment values must be assigned. This recommended best practice facilitates reporting on assets, liabilities, and income by legal entity.

Represent your legal entities by at least one balancing segment value. You may represent it by two or three balancing segment values if more granular reporting is required. For example, if your legal entity operates in multiple jurisdictions in Europe, you might define balancing segment values and map them to legal reporting units. You can represent a legal entity by more than one balancing segment value, do not use a single balancing segment value to represent more than one legal entity.

In Oracle Fusion General Ledger, there are three balancing segments. You can use separate balancing segments to represent your divisions or strategic business units to enable management reporting at the balance sheet level for each division or business unit. For example, use this solution to empower your business unit and divisional managers to track and assume responsibility for their asset utilization or return on investment. Using multiple balancing segments is also useful when you know at the time of implementation that you are disposing of a part of a legal entity and need to isolate the assets and liabilities for that entity.

## Note

Implementing multiple balancing segments requires every journal entry that is not balanced by division or business unit, to generate balancing lines. Also, you cannot change to multiple balancing segments easily after you have begun to use the ledger because your historical data is not balanced by the new multiple balancing segments. Restating historical data must be done at that point.

To use this feature for disposal of a part of a legal entity, implement multiple balancing segments at the beginning of the legal entity's corporate life or on conversion to Oracle Fusion.

If you decided to account for each legal entity in a separate ledger, there is no requirement to identify the legal entity with a balancing segment value within the ledger.

#### Note

While transactions that cross balancing segments don't necessarily cross legal entity boundaries, all transactions that cross legal entity boundaries must cross balancing segments. If you make an acquisition or are preparing to dispose of a portion of your enterprise, you may want to account for that part of the enterprise in its own balancing segment even if it is not a separate legal entity. If you do not map legal entities sharing the same ledger to balancing segments, you will not be able to distinguish them using the intercompany functionality or track their individual equity.

## Legal Entity and Its Relationship to Consolidation Rules

In Oracle Fusion Applications you can map legal entities to balancing segments and then define consolidation rules using your balancing segments. You are creating a relationship between the definition of your legal entities and their role in your consolidation.

## Legal Entity and its Relationship to Intercompany Transactions

Use Oracle Fusion Intercompany functionality for automatic creation of intercompany entries across your balancing segments. Intercompany processing updates legal ownership within the enterprise's groups of legal entities. Invoices or journals are created as needed. To limit the number of trading pairs for your enterprise, set up intercompany organizations and assign then to your authorized legal entities. Define processing options and intercompany accounts to use when creating intercompany transactions and to assist in consolidation elimination entries. These accounts are derived and automatically entered on your intercompany transactions based on legal entities assigned to your intercompany organizations.

Intracompany trading, in which legal ownership isn't changed but other organizational responsibilities are, is also supported. For example, you can track assets and liabilities that move between your departments within your legal entities by creating departmental level intercompany organizations.

#### Note

In the Oracle Fusion Supply Chain applications, model intercompany relationships using business units, from which legal entities are inferred.

## Legal Entity and Its Relationship to Worker Assignments and Legal Employer

Legal entities that employ people are called legal employers in the Oracle Fusion Legal Entity Configurator. You must enter legal employers on worker assignments in Oracle Fusion HCM.

#### Legal Entity and Payroll Reporting

Your legal entities are required to pay payroll tax and social insurance such as social security on your payroll. In Oracle Fusion Applications, you can register payroll statutory units to pay and report on payroll tax and social insurance on behalf of many of your legal entities. As the legal employer, you might be required to pay payroll tax, not only at the national level, but also at the local level. You meet this obligation by establishing your legal entity as a place of work within the jurisdiction of a local authority. Set up legal reporting units to represent the part of your enterprise with a specific legal reporting obligation. You can also mark these legal reporting units as tax reporting units, if the legal entity must pay taxes as a result of establishing a place of business within the jurisdiction.

# **Business Units: Explained**

A business unit is a unit of an enterprise that performs one or many business functions that can be rolled up in a management hierarchy. A business unit can process transactions on behalf of many legal entities. Normally, it will have a manager, strategic objectives, a level of autonomy, and responsibility for its profit and loss. Roll business units up into divisions if you structure your chart of accounts with this type of hierarchy. In Oracle Fusion Applications, you assign your business units to one primary ledger. For example, if a business unit is processing payables invoices they will need to post to a particular ledger. This assignment is mandatory for your business units with business functions that produce financial transactions.

In Oracle Fusion Applications, use business unit as a securing mechanism for transactions. For example, if you run your export business separately from your domestic sales business, secure the export business data to prevent access by the domestic sales employees. To accomplish this security, set up the export business and domestic sales business as two separate business units.

The Oracle Fusion Applications business unit model:

- Allows for flexible implementation
- Provides a consistent entity for controlling and reporting on transactions
- Anchors the sharing of sets of reference data across applications

Business units process transactions using reference data sets that reflect your business rules and policies and can differ from country to country. With Oracle Fusion Application functionality, you can choose to share reference data, such as payment terms and transaction types, across business units, or you can choose to have each business unit manage its own set depending on the level at which you wish to enforce common policies.

In countries where gapless and chronological sequencing of documents is required for subledger transactions, define your business units in alignment with your ledger definition, because the uniqueness of sequencing is only ensured within a ledger. In these cases, define a single ledger and assign one legal entity and business unit.

In summary, use business units in the following ways:

- Management reporting
- Processing of transactions
- Security of transactional data
- Reference data definition and sharing

#### **Brief Overview of Business Unit Security**

Business units are used by a number of Oracle Fusion Applications to implement data security. You assign data roles to your users to give them access to data in business units and permit them to perform specific functions on this data. When a business function is enabled for a business unit, the application can trigger the creation of data roles for this business unit based on the business function's related job roles.

For example, if a payables invoicing business function is enabled, then it is clear that there are employees in this business unit that perform the function of payables invoicing, and need access to the payables invoicing functionality. Therefore, based on the correspondence between the business function and the job roles, appropriate data roles are generated automatically. Use Human Capital Management (HCM) security profiles to administer security for employees in business units.

# **Creating Business Units in the Enterprise Structures Configurator: Points to Consider**

Business units are used within Oracle Fusion applications for management reporting, processing of transactions, and security of transactional data. Using the Enterprise Structures Configurator (ESC), you create business units for your enterprise either automatically or manually.

## **Automatically Creating Business Units**

To create business units automatically, you must specify the level at which to create business units. Business units within your enterprise may be represented at the business function level, such as Sales, Consulting, Product Development, and so on, or they may be represented at a more detailed level, where a business unit exists for each combination of countries in which you operate and the functions in those countries.

You can automatically create business units at the following levels:

- Country
- Country and Division
- Country and business function
- Division
- Division and legal entity
- Division and business function
- Business function
- Legal entity
- Business function and legal entity

Select the option that best meets your business requirements, but consider the following:

- If you use Oracle Fusion Financials, the legal entity option is recommended because of the manner in which financial transactions are processed.
- The business unit level that you select determines how the application automatically creates reference data sets.

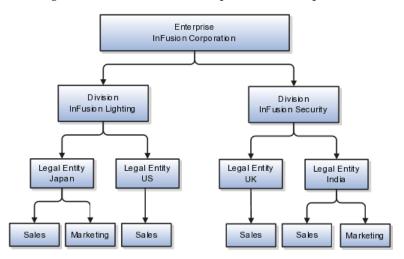
After you select a business unit level, the application generates a list of business units, and you select the ones you want the application to create. If you select a level that has two components, such as country and division, then the system displays a table listing both components, and you select the check boxes at the intersections of the components.

The business units listed by the application are suggestions only, and are meant to simplify the process to create business units. You are not required to select all of the business units suggested. When you navigate to the next page in the ESC guided flow, which is the Manage Business Units page, you cannot delete any of the business units that were created automatically. You must return to the Create Business Units page and deselect any business units that you no longer want.

## **Example: Selecting Business Unit Levels**

InFusion Corporation is using the Enterprise Structures Configurator to set up their enterprise structure. They have identified two divisions, one for Lighting, and one for Security. They operate in four countries: US, UK, Japan, and India, and they have created a legal entity for each of the countries. The sales and marketing functions are based in both India and Japan, while the US and the UK have only the sales function.

This figure illustrates InFusion Corporation's enterprise structure.



The following table lists the options for business unit levels and the resulting business units that the application suggests for InFusion Corporation.

Business Unit Level	Suggested Business Units
Country	• US
	• UK
	• Japan
	• India
Country and Division	InFusion Lighting: Japan
	InFusion Lighting: US
	Infusion Security: UK
	Infusion Security: India
Country and business function	Sales: Japan
	Marketing: Japan
	Sales: US
	Sales: UK
	Marketing: India
	Sales: India

Division	InFusion Lighting
	InFusion Security
Division and Legal Entity	InFusion Lighting: Japan
	InFusion Lighting: US
	Infusion Security: UK
	Infusion Security: India
Division and Business Function	InFusion Lighting, Sales
	InFusion Lighting, Marketing
	InFusion Security, Sales
	InFusion Security, Marketing
Business Function	• Sales
	Marketing
Legal Entity	Legal Entity: Japan
	Legal Entity: US
	Legal Entity: UK
	Legal Entity India
Legal Entity and Business Function	Legal Entity: Japan, Sales
	Legal Entity: Japan, Marketing
	Legal Entity: US, Sales
	Legal Entity: UK, Sales
	Legal Entity India, Marketing
	Legal Entity India, Sales

## **Manually Creating Business Units**

If none of the levels for creating business units meets your business needs, you can create business units manually, and you create them on the Manage Business Units page. If you create business units manually, then no reference data sets are created automatically. You must create them manually as well.

# Reference Data Sets and Sharing Methods: Explained

Oracle Fusion Applications reference data sharing feature is also known as SetID. The reference data sharing functionality supports operations in multiple ledgers, business units, and warehouses, thereby reducing the administrative burden and decreasing the time needed to implement new business units. For example, you can share sales methods, transaction types, or payment terms across business units or selected other data across asset books, cost organizations, or project units.

The reference data sharing features use reference data sets to which reference data is assigned. The reference data sets group assigned reference data. The sets can be understood as buckets of reference data assigned to multiple business units or other application components.

#### Reference Data Sets

You begin this part of your implementation by creating and assigning reference data to sets. Make changes carefully as changes to a particular set will affect all business units or application components using that set. You can assign a separate set to each business unit for the type of object that is being shared. For example, assign separate sets for payment terms, transaction types, and sales methods to your business units.

Your enterprise can decide that some aspects of corporate policy should affect all business units and leave other aspects to the discretion of the business unit manager. This allows your enterprise to balance autonomy and control for each business unit. For example, if your enterprise holds business unit managers accountable for their profit and loss, but manages working capital requirements at a corporate level, you can let managers define their own sales methods, but define payment terms centrally. In this case, each business unit would have its own reference data set for sales methods, and there would be one central reference data set for payment terms assigned to all business units.

The reference data sharing is especially valuable for lowering the cost of setting up new business units. For example, your enterprise operates in the hospitality industry. You are adding a new business unit to track your new spa services. The hospitality divisional reference data set can be assigned to the new business unit to quickly setup data for this entity component. You can establish other business unit reference data in a business unit specific reference data set as needed

## **Reference Data Sharing Methods**

There are variations in the methods used to share data in reference data sets across different types of objects. The following list identifies the methods:

- Assignment to one set only, no common values allowed. The simplest form of sharing reference data that allows assigning a reference data object instance to one and only one set. For example, Asset Prorate Conventions are defined and assigned to only one reference data set. This set can be shared across multiple asset books, but all the values are contained only in this one set.
- Assignment to one set only, with common values. The most commonly used method of sharing reference data that allows defining reference data object instance across all sets. For example, Receivables Transaction Types are assigned to a common set that is available to all the business units without the need to be explicitly assigned the transaction types to each business unit. In addition, you can assign a business unit specific set of transaction types. At transaction entry, the list of values for transaction types includes transaction types from the set assigned to the business unit, as well as transaction types assigned to the common set that is shared across all business units.
- Assignment to multiple sets, no common values allowed. The method of sharing reference data that allows a reference data object instance to be assigned to multiple sets. For instance, Payables Payment Terms use this method. It means that each payment term can be assigned to one or more than one set. For example, you assign the payment term Net 30 to several sets, but the payment term Net 15 is assigned to only your corporate business unit specific set. At transaction entry, the list of values

for payment terms consists of only one set of data; the set that is assigned to the transaction's business unit.

Note: Oracle Fusion Applications contains a reference data set called Enterprise. Define any reference data that affects your entire enterprise in this set.

# **Business Units and Reference Data Sets: How They Work Together**

Reference data sharing is a feature within Oracle Fusion that enables you to group set-enabled reference data such as jobs or grades so that the data can be shared across different parts of the organization. Sets also enable you to filter reference data at the transaction level so that only data that has been assigned to certain sets is available to select. To filter reference data, Oracle Fusion Human Capital Management (HCM), applications use the business unit on the transaction. To set up reference data sharing in Oracle Fusion HCM, you create business units and sets, and then assign the sets to the business units.

## Common Set Versus Specific Sets

Some reference data in your organization may be considered global, and should therefore be made available for use within the entire enterprise. You can assign this type of data to the Common Set, which is a predefined set. Regardless of the business unit on a transaction, reference data that has been assigned to the Common Set will always be available, in addition to the reference data that has been assigned to the set that corresponds to the business unit on the transaction.

Other types of reference data may be specific to certain business units, so you want to restrict the use of the data to those business units. In this case, you can create sets specifically for this type of data, and assign the sets to the business units.

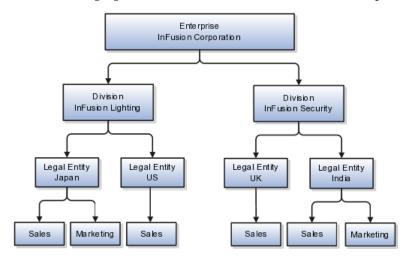
## **Business Unit Set Assignment**

When you assign reference data sets to business units, you assign a default reference data set that will be used for all reference data types for that business unit. You can override the set assignment for one or more data types.

# **Example: Assigning Sets to Business Units**

InFusion Corporation has two divisions: Lighting and Security, and the divisions each have two locations. Each location has one or more business functions.

The following figure illustrates the structure of InFusion Corporation.



When deciding how to create business units, InFusion decides to create them using the country and business function level. Therefore, they created the following business units:

- Sales_Japan
- Marketing_Japan
- Sales_US
- Sales_UK
- Marketing_India
- Sales_India

Because locations, departments, and grades are specific to each business unit, InFusion does not want to share these types of reference data across business units. They will create a reference data set for each business unit so that data of those types can be set up separately. Because the jobs in the Sales business function are the same across many locations, InFusion decides to create one additional set called Jobs and they will override the set assignment for the Jobs reference data group and assign it to the Jobs set. Based on these requirements, they create the following sets:

- Sales_Japan_Set
- Mktg_Japan_Set
- Sales_US_Set
- Sales_UK_Set
- Mktg_India_Set
- Sales India Set
- Grades Set

InFusion assigns business units to sets as follows:

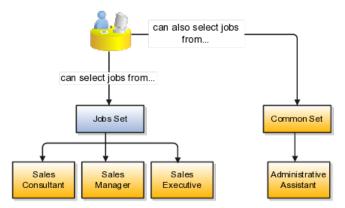
Business Unit	Default Set Assignment	Set Assignment Overrides
Sales_Japan	Sales_Japan_Set for grades, departments, and locations	Jobs set for jobs
Marketing_Japan	Mktg_Japan_Set for grades, departments, and locations	None
Sales_US	Sales_US_Set for grades, departments, and locations	Jobs set for jobs
Sales_UK	Sales_UK_Set for grades, departments, and locations	Jobs set for jobs
Marketing_India	Mktg_India_Set for grades, departments, and locations	None
Sales_India	Sales_India_Set for grades, departments, and locations	Jobs set for jobs

When setting up grades, departments, and locations for the business units, InFusion will assign the data to the default set for each business unit. When setting up jobs, they will assign the Jobs set and will assign the Common Set to any jobs that may be used throughout the entire organization.

When using grades, departments, and locations at the transaction level, users will be able to select data from the set that corresponds to the business unit that they enter on the transaction, and any data that was assigned to the Common Set. For example, for transactions for the Marketing Japan business unit, grades, locations, and departments from the Mktg_Japan_Set will be available to select, as well as from the Common Set.

When using jobs at the transaction level, users will be able to select jobs from the Jobs set and from the Common Set when they enter one of the Sales business units on the transaction. For example, when a manager hires an employee for the Sales_India business unit, the list of jobs will be filtered to show jobs from the Jobs set and from the Common Set.

The following figure illustrates what sets of jobs can be accessed when a manager creates an assignment for a worker.



# **Creating Reference Data Sets in the Enterprise Structures Configurator: Explained**

If you created business units automatically, then the Enterprise Structures Configurator automatically creates reference data sets for you. The Enterprise Structures Configurator creates one reference data set for each business unit. You can add additional sets, but you cannot delete any of the sets that were created automatically.

A standard set called the Enterprise set is predefined.

#### Common Set

The common set is a predefined set that enables you to share reference data across business units. When you select set-enabled data at the transaction level, the list of values includes data in both the common set and the set associated with the data type for the business unit on the transaction. For example, when you create an assignment, the list of values for grades will include both grades in the common set and in the set that is assigned to grades for the business unit in which you creating the assignment.

# **Jobs and Positions: Critical Choices**

Jobs and positions represent roles that enable you to distinguish between tasks and the individuals who perform those tasks. The key to whether to use jobs or positions is how each is used. Positions offer a well-defined space independent of the person performing the job. Jobs are a space defined by the person. A job can be defined globally in the Common Set, whereas a position is defined within one business unit.

You can update the job and department of a position at any time. This is useful if you hire someone into a new role and want to transfer the position to another department.

During implementation, one of the earliest decisions you will make is whether to use jobs or a combination of jobs and positions. The determinants for this decision are:

- The primary industry of your enterprise
- How you manage your people

## **Primary Industry of Your Enterprise**

Primary industries and how they usually set up their workforce are listed in the table below.

Primary Industry	Workforce Setup
Mining	Positions
Utilities	Positions
Manufacturing	Positions
Retail Trade	Positions
Transportation and Warehousing	Positions
Educational Services	Positions
Public Transportation	Positions
Agriculture, Forestry, Fishing, and Hunting	Jobs
Construction	Jobs
Wholesale Trade	Jobs
Information	Jobs
Finance and Insurance	Jobs
Professional, Scientific, and Technical Services	Jobs
Management of Companies and Enterprises	Jobs
Administrative and Support and Waste Management and Remediation Services	Jobs
Arts, Entertainment, and Recreation	Jobs
Accommodation and Food Services	Jobs
Other Services (Except Public Administration)	Jobs

## **Management of People**

The following table displays suggestions of whether to use jobs or a combination of jobs and positions based on your industry and how you manage your employees when there is turnover.

Industry	We always replace employees by rehiring to same role	We replace the head count, but the manager can use the head count in a different job	We rehire to the same position, but the manager can request a reallocation of budget to a different post
Project (An industry that supports project-based forms of organization in which teams of specialists from both inside and outside the company report to project managers.)	Positions	Jobs	Jobs
Controlled (An industry that is highly structured in which all aspects of work and remuneration are well organized and regulated.)	Positions	Positions	Positions
Manufacturing	Positions	Jobs	Positions
Retail	Positions	Jobs	Positions
Education	Positions	Jobs	Positions
Other	Positions	Jobs	Jobs

# **Positions: Examples**

Positions are typically used by industries that use detailed approval rules, which perform detailed budgeting and maintain head counts, or have high turnover rates.

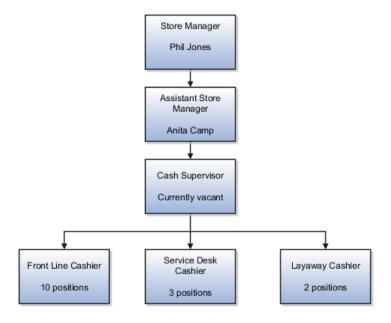
## **Retail Industry**

ABC Corporation has high turnover. It loses approximately 5% of their cashiers monthly. The job of cashier includes three positions: front line cashier, service desk cashier, and layaway cashier. Each job is cross trained to take over another cashier position. When one cashier leaves from any of the positions, another existing cashier from the front line, service desk or layaway can assist where needed. . But to ensure short lines and customer satisfaction, ABC must replace each cashier lost to turnover.

Since turnover is high in retail it is better for this industry to use positions. There is an automatic vacancy when an employee terminates employment. The position exists even when there are no holders. This is important if the person who leaves the company is a manager or supervisor with direct reports. All direct reports continue reporting to the position even if it is empty. You do not need to reassign these employees to another manager or supervisor; the replacement manager is assigned to the existing position.

Also, an advantage to using positions is that when you hire somebody new many of the attributes are defaulted in from the position. This speeds up the hiring process.

This figure illustrates the retail position setup.

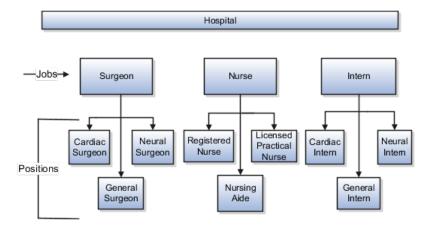


## **Health Care Industry**

The hospital has a structured head count and detailed budgeting. For example, a specific number of surgeons, nurses, and interns of various types are needed. These positions need to be filled in order for the hospital to run smoothly. Use jobs and positions if you need to apply detailed head count rules.

Health care is an industry that needs to regulate employment, roles, and compensation according to strict policies and procedures. Fixed roles tend to endure over time, surviving multiple incumbents. Industries that manage roles rather than individuals, where roles continue to exist after individuals leave, typically model the workforce using positions.

This figure illustrates the hospital position setup.



# **Jobs: Example**

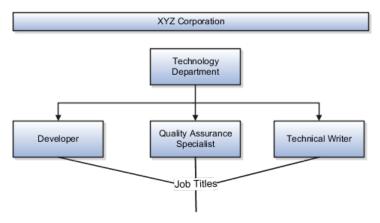
Jobs are typically used without positions by service industries where flexibility and organizational change are key features.

## Software Industry

For example, XYZ Corporation has a director over the departments for developers, quality assurance, and technical writers. Recently, three developers have left the company. The director decides to redirect the head count to other areas. Instead of hiring all three back into development, one person is hired to each department, quality assurance, and technical writing.

In software industries, the organization is fluid. Using jobs gives an enterprise the flexibility to determine where to use head count, because the job only exists through the person performing it. In this example, when the three developers leave XYZ Corporation, their jobs no longer exist, therefore the corporation has the flexibility to move the headcount to other areas.

This figure illustrates the software industry job setup.



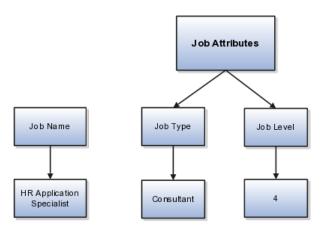
# **Job and Position Structures: Explained**

Job and position structures identify the descriptive flexfield structure that enables you to specify additional attributes that you want to capture when you define jobs and positions. Job and position attributes provide further detail to make jobs and positions more specific. You also use attributes to define the structure of your jobs and positions. You can specify attributes at the enterprise level for jobs and positions, at the business unit level for positions, and at the reference data set level for jobs. Job and position structures are optional.

#### **Enterprise-Level Job Attributes**

When you define a job, you enter a value for the name of the job. To make job names more specific, set up attributes that enable you to identify additional details about the job, such as the nature of the work that is performed or the relative skill level required for the job. If these attributes apply to all jobs within your enterprise, set up enterprise-level job attributes. Standard capabilities mean that you can use the different segments of the name to identify common jobs or job holders for analysis or compensation, or for grouping records in reports, for example, to find all jobs of a specific job type. You should not use attributes with values that change regularly, for example, salary ranges or expense approval levels that change every year.

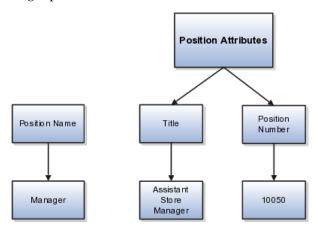
This figure illustrates how job type and job level provide further details for the HR Application Specialist job.



## **Enterprise-Level Position Attributes**

Position attributes at the enterprise level are similar to those for jobs. Each position that you define identifies a specific role in the enterprise, which you can manage independently of the person in the position, and it will belong to one specific department or organization. The name of each position must be unique. To simplify the process of managing unique names for positions, set up enterprise-level attributes to identify separate components of the position name. For example, you can set up an attribute for position title and one for position number. When defining the attributes that make up the structure of a position name you should also consider if any of your attributes are part of the definition of a common job type. Using job types for a position can help you manage common information that applies to many different positions. For example you can define a job type of Manager. Level 1 and use this for comparison of positions across departments or lines or business, or for setting common job requirements. You can then define multiple manager type positions in your HR department, each of which has responsibility for a different management function or group.

This figure illustrates how title and position number provide further details for the manager position.



#### **Business Unit-Level Attributes for Positions**

If you have information that you want to capture for positions that is specific to each business unit, then you can define attributes at the business unit level for positions. When you create positions, these attributes appear in addition to any enterprise-level attributes. For example, you may want to identify the sales region for all positions in the sales business unit. You can set up a text attribute

called Sales Region and use it to enter the necessary information when creating positions for the sales business unit.

#### Reference Data Set-Level Attributes for Jobs

If you have information for jobs that applies to specific reference data sets, set up attributes for jobs at the reference data set level. When you create jobs, these attributes appear in addition to any enterprise-level attributes. For example, you may want to identify all information technology (IT) jobs within a specific set. You can set up a text attribute called Function and use it to enter IT in jobs that you create that perform an IT function within a specific set.

## FAQs for Define Initial Configuration

## What happens if I don't use the Enterprise Structures Configurator to set up my enterprise structures?

The Enterprise Structures Configurator is an interview-based tool that guides you through setting up divisions, legal entities, business units, and reference data sets. The tool also enables you to assign reference data sets to business units and locations. You can set up multiple configurations to perform what-if scenarios, and then print each configuration to compare the resulting enterprise structure. If you do not use the Enterprise Structures Configurator, then you must set up your enterprise structure using the individual tasks that correspond to each enterprise component. In addition, you will not be able to set up multiple configurations and compare different scenarios. It is recommended that you use the Enterprise Structures Configurator.

### What's an ultimate holding company?

The legal entity that represents the top level in your organization hierarchy, as defined by the legal name entered for the enterprise. This designation is used only to create an organization tree, with the ultimate holding company as the top level, divisions and country holding companies as the second level, and legal employers as the third level.

### What's the default reference data set?

The reference data set that is assigned to a business unit for all reference data groups, such as grades, locations, departments, and jobs. You can override the default reference data set for any reference data group.

### What happens if I override the set assignment?

For the selected business unit, you can override the default reference data set for one or more reference data groups. For example, assume you have three reference data groups: Vision 1 SET, Vision 2 SET, and Vision 3 SET, where Vision SET 1 is the default set for business unit United Kingdom Vision 1 BU. You can override the default so that grades are assigned to Vision 2 SET, departments are assigned to Vision 3 SET, and jobs are assigned to the default set, Vision 3 SET.

# **Define Enterprise: Manage Enterprise HCM Information**

## **Enterprise: Explained**

An enterprise consists of legal entities under common control and management.

### **Enterprise Defined**

When implementing Oracle Fusion Applications you operate within the context of an enterprise that has already been created in the application for you. This is either a predefined enterprise or an enterprise that has been created in the application by a system administrator.

An enterprise organization captures the name of the deploying enterprise and the location of the headquarters. There is normally a single enterprise organization in a production environment. Multiple enterprises are defined when the system is used to administer multiple customer companies, for example, multiple tenants, or when a customer chooses to set up additional enterprises for testing or development.

Oracle Fusion Applications offers capabilities for multiple tenants to share the same applications instance for some human resources processes. If you offer business process outsourcing services to a set of clients, each of those clients may be represented as an enterprise within an Oracle Fusion Application instance. To support this functionality, system owned reference data such as sequences, sets, and flexfields are also defined within an enterprise.

In Oracle Fusion Applications, an organization classified as an enterprise is defined before defining any other organizations in the HCM Common Organization Model. All other organizations are defined as belonging to an enterprise.

# Managing Enterprise Information for Non-Oracle Fusion HCM **Users: Explained**

The Manage Enterprise HCM Information task includes default settings for your enterprise such as the employment model, worker number generation, and so on. If you are not implementing Oracle Fusion Human Capital Management (HCM), then the only action you may need to perform using this task is to change the enterprise name, if necessary. The other settings are HCM-specific and are not relevant outside of Oracle Fusion HCM.

# **HCM Foundation and Oracle Fusion Workforce Directory** Management (WDM): How They Fit in Oracle Fusion

HCM Foundation and Oracle Fusion Workforce Directory Management (WDM) provide access to a restricted set of Oracle Fusion Human Capital Management (HCM) features to customers who do not purchase the full Oracle Fusion HCM license.

### **HCM Foundation**

If you do not purchase any HCM products and purchase one of the products that has data dependencies on HCM, you get a restricted set of HCM features, including:

- User interfaces that facilitate the setup and maintenance of certain common entities such as persons, organizations, or jobs
- Services that enable you to enter and maintain HCM data
- A simplified user management functionality that enables you to enter and maintain user accounts

### **User Interfaces**

The following table lists the user interfaces you can use to enter and maintain HCM data:

Name	Description	
Manage Business Unit	Create and maintain information on units of an enterprise to allow for flexible implementation, to provide a consistent entity for controlling and reporting on transactions, and to be an anchor for the sharing of reference data sets across application	
Manage Resource Organizations	Create and manage sales, marketing, and partner organizations.	
Manage Enterprises	Review and update information associated to the enterprise, such as default work day information.	
Manage Divisions	Create and manage the organizations that represent lines of business in the enterprise.	
Manage Departments	Create and manage the organizations to which workers can be assigned.	
Manage Legal Entity HCM Information	Manage the legal entities that employ and pay workers in the enterprise. Review the legal employer that employs workers, and the payroll statutory unit that pays workers.	
Manage Tax Reporting Unit HCM Information	Manage tax reporting units, to group employee records for tax and social reporting.	
Manage Cost Organizations	Create and edit cost organizations. Cost accounting setup data policies and user security policies for cost management are established in these organizations.	
Manage Inventory Organization	Configure inventory organizations to describe distinct entities within the company such as manufacturing facilities, warehouses, or distribut centers.	
Manage Project Organization Classifications	Classify existing organizations to allow them to own projects and tasks or to incur expenditures on projects within the enterprise.	
Manage Project Unit Organizations	Create organizations to be used as project units in Oracle Fusion Projects.	
Manage Locations	Create and manage the locations relevant to your enterprise. For example, create the locations where people work as well as the locations of your externorganizations.	
Manage Job Families	Create and manage job families used for reporting purposes or determining cross job qualifications.	
Manage Jobs	Create and manage jobs.	
Manage Person and Assignment Security Profiles	Create and manage person and assignment security profiles, which identify person and assignment records using a wide variety of criteria.	
Manage Organization Security Profiles	Create and manage organization security profiles, which identify organizations by at least one of organization hierarchy, organization classification, and organization list.	

Manage Legislative Data Group (LDG) Security Profiles	Create and manage LDG security profiles to identify the LDGs to which you want to secure access.	
User Account Management	Create and manage user accounts	
Manage Workforce Profiles Lookups	Review and maintain lookup values for profiles, such as reasons for risk of loss, travel frequency, and competency evaluation types.	
Manage Workforce Profiles Descriptive Flexfields	Define validation and display properties of descriptive flexfields for profiles. Descriptive flexfields are used to add custom attributes to entities.	
Manage Value Sets	Manage value sets to validate the content of a flexfield segment.	
Manage Content Subscribers	Review subscriber codes for applications that use the content library and the specified content types for each application. Set up new content subscriptions.	
Manage Profile Rating Models	Create and update models for rating the performance, potential, and proficiency level of workers.	
Manage Educational Establishments	Create and update a list of educational establishments that your workers have attended, including high schools, colleges, universities, and professional schools.	
Manage Profile Content Types	Create and update the different types of information to track in profiles. Create and update the fields that appear for each content type when you set up a content item of that type, and the attributes of those fields.	
Manage Profile Content Items	Create and update items for content types.	
Manage Profile Types	Create and update templates for creating person and job profiles.	
Manage Instance Qualifiers	Create and update the qualifiers that identify unique occurrences of the same profile item.	
Monitor HCM Batch Load	Monitor the batch load process.	
Enterprise Structures Configurator	Create the scope of an enterprise configuration to form the basis of your enterprise and workforce structures.	

## **Services**

Name	Description	
Profile	View, create and maintain talent profiles for a person or resource	
Profile Search	Search talent profiles	
Department	View and maintain departments	
Enterprise	View and maintain enterprises	
Organization	View and maintain organizations	
LE to HCM Synchronization	Synchronize legal entities within the HCM organizations	
Job	View and maintain jobs	

Location	View and maintain locations		
Person	View and maintain person data, including names, addresses, phones, e-mail addresses, and national Identifiers		
User Details	View public person data. This service is used in Trading Community Architecture (TCA) for person synchronization, and by teams that create or update users.		
Worker	View and maintain worker related transactions and perform several additional transactions such as hire cancel hire, and end assignment		
Hierarchy Provider	Retrieve information about persons' supervisor hierarchies, including managers and direct and indirect reports, and their job levels. This service is used in the approval process to generate the approvers list.		
Financials Business Unit	Extract the appropriate Financials Business Unit for a given person or assignment		
LDAP Request	Manage requests for creating roles and granting roles to users. This service is used by teams that create or update users or assign roles to users.		
Events	Enable HCM events		

#### **WDM**

WDM supports the coexistence scenario where Oracle Fusion HCM products and E-Business Suite or Peoplesoft Enterprise exist together. WDM enables you to use the following Oracle HCM Fusion functionality alongside your existing implementation: Workforce Compensation, Goal Management, Network at Work, Performance Management, Profile Management, and Talent Review. WDM provides the entire HCM Foundation functionality plus access to the following:

- HR-to-HR interface, which enables you to upload and replicate your Peoplesoft Enterprise and E-Business Suite data in WDM
- Gallery portrait, which is a selection of information about a worker or nonworker, including contact information, personal and employment details, account information, experience and qualifications, and compensation details
- HR specialist and manager dashboards, which provide HR specialist and line manager users personalized views of information and a starting point for their tasks. HCM coexistence users can access a restricted set of analytics in these dashboards.
- · Additional user-interfaces

### **Dashboard Analytics for HCM Coexistence**

The following analytics are available in the HR specialist dashboard:

Analytic	Description
Service Anniversaries	Displays workers' service anniversaries and enables HR specialists to track service awards.

Work Structures With No Assignments	Displays departments, jobs, positions, grades, and locations that are unused and without any assignments.
Grade Salary Ranges	Displays grade ranges of selected grades and enables HR specialists to verify the salary ranges for the grades.
Assignments With No Manager	Displays all assignments without managers and enables HR specialists to track broken manager hierarchies.

The following analytics are available in the manager dashboard:

Analytic	Description
My Organization	Displays the manager hierarchy and enables managers to drill down to their workers' employment, compensation, performance, and other general information.
Promotion Potential	Displays workers' performance scores and enables managers to analyze which workers are due for promotion.
Performance and Potential	Displays workers' performance and potential scores as a matrix and enables managers to compare individuals and groups of workers based on their scores.

## **Additional User-Interfaces in WDM**

Name	Description	
Manage Disability Organizations	Create and manage the organizations to which you register disabilities for workers.	
Manage Department Trees	Create and manage hierarchies for departments to view the internal structures of the workforce.	
Manage Reporting Establishments	Create and manage organizations for statutory and regulatory reporting used by government agencies.	
Manage Professional Bodies	Create and update contact information of the regulatory bodies that approve or govern plans.	
Manage Organization Trees	Create and manage hierarchies of organizations to view the structures of the enterprise.	
Manage Grades	Create and manage assignment grades based on grades, steps, and assignment grade rates.	
Manage Positions	Create and manage positions.	
Manage Position Trees	Create and manage hierarchies of positions to provide a view of position reporting across your organization.	
Manage Assignment Statuses	Review predefined assignment statuses that control the HR and payroll status values. Define new status names for the predefined assignment statuses.	
Manage Person Types	Review and edit predefined person types that represent different groups of people in your enterprise. Define new person types.	

Manage Actions and Reasons	Review predefined actions and reasons that track changes to data, and create new ones
Manage Legislative Data Groups	Create and manage the legislative data groups in which you separate payroll information within a legal entity.
Manage Extract Definitions	Review predefined extract definitions that enable you to extract data from the database, transform extract results to the desired format, and distribute the output using different delivery modes. Create new extract definitions.

## **Define Enterprise: Manage Locations**

# **Locations: Explained**

A location identifies physical addresses of a workforce structure, such as a department or a job. You can also create locations to enter the addresses of external organizations that you want to maintain, such as employment agencies, tax authorities, and insurance or benefits carriers.

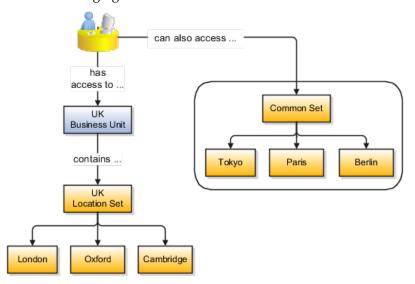
The locations that you create exist as separate structures that you can use for reporting purposes, and also in rules that determine employee eligibility for various types of compensation and benefits. You enter information about a location only once. Subsequently, when you set up other workforce structures you select the location from a list.

#### **Location Sets**

When you create a location, you must associate it with a set. Only those users who have access to the set's business unit can access the location set and other associated workforce structure sets, such as those that contain departments and jobs.

You can also associate the location to the common set so that users across your enterprise can access the location irrespective of their business unit. When users search for locations, they can see the locations that they have access to along with the locations in the common set.

The following figure shows how locations sets restrict access to users.



## **Creating Multiple Locations Simultaneously**

If you have a list of locations already defined for your enterprise, you can upload them from a spreadsheet. To use this option, you first download a spreadsheet template, then add your location information to the spreadsheet, and then upload directly to your enterprise configuration. You can upload the spreadsheet multiple times to accommodate revisions.

## **FAQs for Manage Locations**

### Why can't I see my location in the search results?

You can search for approved locations only. Also, if you created a location in Oracle Fusion Trading Community Model, then you can't access that location from Oracle Fusion Global Human Resources. For use in Oracle Fusion HCM, you must recreate the location from the Manage Locations page.

## What happens if I select a geographic hierarchy node when I'm creating or editing a location?

The calendar events that were created for the geographical node start to apply for the location and may impact the availability of worker assignments at that location. The geographical hierarchy nodes available for selection on the Locations page display from a predefined geographic hierarchy.

### What happens if I select an inventory organization when I'm creating or editing a location?

The location is available for selection in purchase documents of that inventory organization in Oracle Fusion Inventory Management. If you don't select an inventory organization, then the location is available in purchase documents across all inventory organizations.

### What happens if I inactivate a location?

Starting from the effective date that you entered, you can no longer associate the location with other workforce structures, assignments, or applications. If the location is already in use, it will continue to be available to the components that currently use it.

### How can I associate a location with an inventory organization?

From the Manage Locations page in Oracle Fusion Global Human Resources.

To appear on the Create or Edit Location pages, your inventory organization must be effective on today's date and must exist in the location set that you selected.

## **Define Geographies**

## **Defining Address Cleansing: Explained**

Address cleansing provides a way to validate, correct, and standardize addresses that are entered in a user interface. Geography validation only validates the geography attributes of an address, for example, State, City, and Postal codes; address cleansing validates both the geography attributes and the address line attributes.

Address cleansing can only be used through the Oracle Fusion Trading Community Data Quality product, because the feature is delivered using Data Ouality integration. You need to ensure that you have a license for the countries that will use Trading Community Data Quality data cleansing.

You can specify the real time address cleansing level for each country by choosing either **None**, meaning that there is no real time address cleansing, or by choosing **Optional**, meaning that you will have the choice to cleanse addresses. Once you have enabled address cleansing for a country a Verify Address icon appears at address entry points in the application. You can then click the icon to perform address cleansing and receive a corrected, standardized address. If Trading Community Data Quality does not find a matching address the application will alert you.

# Geography Structure, Hierarchy, and Validation: How They Fit **Together**

There are three components that are dependent on each other when defining a country: geography structure, geography hierarchy, and geography validation. Every country has to have the geography structure defined first before the hierarchy can be defined, and the geography hierarchy has to be defined before the validation can be defined.

### **Geography Structure**

Firstly, you need to create a geography structure for each country to define which geography types are part of the country structure, and how the geography types are hierarchically related within the country structure. For example, you can create geography types called State, City, and Postal Code. Then you can rank the State geography type as the highest level within the country, the City as the second level, and the Postal Code as the lowest level within the country structure. Geography structure can be defined using the Manage Geographies task, or can be imported using tasks in the **Define Geographies** activity.

#### Geography Hierarchy

Once the geography structure is defined, the geographies for each geography type can be added to the hierarchy. For example, below the United States you can create a geography called California using a State geography type.

As part of managing the geography hierarchy you can view, create, edit, and delete the geographies for each geography type in the country structure. You can also add a primary and alternate name and code for each geography. A

geography hierarchy can be created using the Manage Geographies task, or can be imported using tasks in the **Define Geographies** activity.

### Geography Validation

After defining the geography hierarchy, you need to specify the geography validations for the country. You can choose which address style formats you would like to use for the country, and for each selected address style format you can map geography types to address attributes. You can also select which geography types should be included in geography or tax validation, and which geography types will display in a list of values during address entry in other user interfaces. The geography validation level for the country, such as error or warning, can also be selected.

# **Geography Structures: Explained**

A geography structure is a hierarchical grouping of geography types for a country. For example, the geography structure for the United States is the geography type of State at the top, then followed by the County, then the City, and finally the Postal Code.

You can use the geography structure to establish:

- How geographies can be related
- The types of geographies you can define for the country

## **How Geographies Can Be Related**

You can determine how a country's geographies are hierarchically related by creating the hierarchy of the geography types in the geography structure. When you define a country's structure the country geography type is implicitly at the top of the geography structure, and the numbering of the subsequent levels start with 1 as the next geography level after country.

You must add a geography type as a level in the country structure before you can define a geography for that geography type in a country. For example, before defining the state of California, the State geography type must be added to the United States country structure. Only one geography type can be used for each level, you cannot define more than one geography type at the same level.

#### Note

After you first define a country structure you can only add geography types below the current lowest level, and delete geography types without defined geographies.

To simplify the creation of a country structure you can copy a structure from another country, and then amend the geography type hierarchy for the country.

### The Types of Geographies You Can Define for the Country

The application provides you with a set of available master reference geography types. If required, you can create a geography type before adding it to the country structure. Each geography type is added below the current lowest level.

#### Note

If you want to delete a geography type that is not at the lowest level in the country structure, then you have to delete the geography type level and all the levels below it.

A geography type that you create within the country structure can be used for other country structures as well.

# **Geography Hierarchy: Explained**

Geography hierarchy is a data model that lets you establish conceptual parentchild relationships between geographies. A geography, such as Tokyo or Peru, describes a boundary on the surface of the earth. The application can extrapolate information based on this network of hierarchical geographical relationships.

For example, in the geography hierarchy the state of California is defined as the parent of San Mateo county, which is the parent of Redwood City, which is the parent of the postal code 94065. If you enter just 94065, the application can determine that the postal code is in California, or that the corresponding city is Redwood City.

The application leverages geography hierarchy information to facilitate business processes that rely on geography information, for example, tax calculation, order sourcing rules, sales territory definition. The geography hierarchy information is centrally located in the Trading Community Model and shared among other application offerings.

The top level of the geography hierarchy is Country, so the hierarchy essentially contains countries and their child geographies. Other aspects of the geography hierarchy include:

- Geography
- Geography type
- Geography usage
- Master reference geography hierarchy
- User defined zones

#### Geography

A geography is a boundary such as a country, state, province or city. It is a physical space with boundaries that is a defined instance of a geography type. For example, San Jose is a geography of the City geography type.

#### Geography Type

Geography types are a divisional grouping of geographies, which can be either geopolitical (for example, City, Province, and District) or user defined (for example, Continent, Country Regions, Tax Regions).

### Geography Usage

Geography usage indicates how a geography type or geography is used in the application. A master reference geography always has the usage of Master Reference. User defined zones can have the usages of Tax, Shipping, or Territory, based on what is relevant for their purpose.

### Master Reference Geography Hierarchy

The geography hierarchy data is considered to be the single source of truth for geographies. It is all the data, including geography types and geographies, that you define and maintain in the Trading Community Model tables.

The geography usage for the entire hierarchy is the master reference, and defined geography types and geographies are considered as master reference geography types and geographies. For example, Country is a universally recognized geography type, and United States is considered a master geography.

### **User Defined Zones**

User defined zones are a collection of geographical data, created from master reference data for a specific purpose. For example, territory zones are collections of master reference geographies ordered in a hierarchy. Tax and shipping zones are collections of master reference geographies without a hierarchical grouping.

# **Geography Validation: Explained**

Geography validation determines the geography mapping and validation for a country's address styles, as well as the overall geography validation control for a country.

The No Styles Format address style format is the default address style format for a country. By defining the mapping and validation for this format you will ensure that validations can be performed for any address in the country. After the **No Styles Format** is defined you can set up additional mapping for specific address styles.

For each address style format, you can define the following:

- Map to attribute
- Enable list of values
- Tax validation
- Geography validation
- Geography validation control

### Map to Attribute

For every address style format, you can map each geography type to an address attribute. For example, you can map the **State** geography type to the **State** address attribute for the United States, or map the State geography type to

the **County** address attribute for the United Kingdom. The geography types that appear are based on how the country structure is defined. The list of address attributes that appear are based on address formats delivered with the application, or your customer defined address formats.

#### Note

You only need to map geography types that you want to use for geography or tax validation purposes.

#### **Enable List of Values**

Once a geography type is mapped to an attribute, then you can specify whether the geography type will appear in a list of values during address entry in user interfaces. It is very important to review carefully if you want to enable a list of values. You should only enable a list of values if you have sufficient geography data imported or created for that geography. Once you have enabled a list of values for an address attribute, you can only select the geography data available for the geography type. This means that if a specific geography value is not available in the geography hierarchy, you cannot create an address with a different geography value.

#### **Tax Validation**

You can also specify whether a geography type will be included in tax validation. For example, for the United States North America address style format you specify that County, State, and City are used for tax validation. This will mean that when a transaction involves an address with the North America address style, the address must have the correct county, state, and city combination based on the geography hierarchy data, to be considered valid for tax calculation.

### **Geography Validation**

You can specify whether a geography type will be included in geography validation. This will mean that, for example, when the user enters a United States address using the North America address style format, the address must have the correct country, state, and postal code combination based on geography hierarchy data to be considered geographically valid.

If an address element is mapped to a geography type, but not selected for geography validation usage, then during address entry suggested values will be provided for the address element, but the address element will not be validated.

#### Note

For either the tax or geography validation, do not skip more than one consecutive level unless you are certain that the selected geography types can uniquely identify geographies. For example, the United States country structure is: State, County, City, and Postal Code, and you want to select just State and Postal Code for geography or tax validation. However, for the combination of California and 94065, the city can be either Redwood Shores or Redwood City. In this case, you should also select at least the City geography type for geography or tax validation.

### Geography Validation Control

You can select the geography validation level for a country. Validation will check if the entered address maps to the geography hierarchy data available for the country, and the geography validation control determines whether you can save an address that did not pass validation during address entry. For example, if the validation level is Error, then an address cannot be saved if the values do not match the geography hierarchy data.

These are the geography validation levels you can choose:

- Error only completely valid addresses can be saved, with all mandatory address elements entered.
- No Validation all addresses can be saved including incomplete and invalid addresses.

Regardless of the result of validation, the validation process will try to map any address attribute to a geography of the country, and store any mapping it could establish based on the available data. This is called Geography **Name Referencing** and it is executed as part of validation. The result of this referencing is used in several business processes in the application to map an address to a specific geography or zone.

#### Note

The Geography Dimension value in territories is derived from sell-to addresses of sales accounts. To use geography dimensions in territories, ensure that the geography elements in addresses, such as state, city, and postal code, are validated. You can do so by enabling geography validation for each country using the Manage Geographies task. While doing so, ensure that at least one level in the geography hierarchy is enabled for geography validation. It is recommended that you enable geography validation for all geography levels that you intend to use for territory definition for each country. You can enable a list of values containing specific geography elements. This will help users search and select appropriate geography values during addresses entry and eliminate all possibilities of wrong address entry. You can also set geography validation control to Error in the Manage Geography Validation page. This ensures that users can only use valid geography elements in addresses. If you have already created addresses before setting up geography validation for a country, you must execute the Run Maintain Geography Name Referencing task for that country after enabling geography validation to ensure that all your geography elements are validated.

# Importing Geographies: Explained

A geography, such as Tokyo or Peru, describes a boundary on the surface of the earth. You can create new geographies by importing data through interface tables. There are two options for populating the interface tables: using the tool of your preference to load the data or using file-based data import. If you plan to provide the data details in a source file, use the file-based import feature. If you will populate the interface table directly, run the geography loader process to import the data. Having a good understanding of the import entity, interface table, and destination table will help you prepare your import data.

Consider the following when importing geographies:

- File-based import option
- Geography loader process option
- Import object entity, interface table, and destination tables

### File-Based Import Option

The file-based import process reads the data included in your XML or text file, populates the interface tables, and imports the data into the application destination tables. The **File-Based Data Import Setup and Maintenance** task list includes the tasks needed to configure the geography import object, create source file mappings, and schedule the import activities.

### **Geography Loader Process Option**

Populate the interface table with your import data, then navigate to the **Run** Geography Loader Setup and Maintenance task to schedule the import of data from the interface table to the destination table.

### Import Object Entity, Interface Table, and Destination Tables

The geography import object consists of one entity and interface table that forms the geography. If you are using file-based import, you can map your source file data to import entity attributes that correspond to the interface table columns. The import activity process populates the interface table based on the mapping and your source file. If using the geography loader scheduled process, populate the interface table directly using your preferred tool. If you need the unique IDs of existing application data for your import data, use the Define Data Export **Setup and Maintenance** task list to export the information.

#### Note

Spreadsheets containing detailed information about each interface table, including the import attributes, corresponding interface table columns, defaults, and validations, are available from the Oracle Enterprise Repository by searching on a specific interface table name or initiating a search using the FusionApps: **Interface Table** asset type.

The following lists the object entity, tables, and resulting application object:

File-Based Import Entities	Interface Tables	Destination Tables	Application Object
ImpGeography	HZ_IMP_GEOGRAPHIES	HZ_GEOGRAPHIES	Geography
		HZ_GEOGRAPHY_IDEN	
		HZ_GEOGRAPHY_TYPE	
		HZ_HIERARCHY_NODE	

## Importing Country Structures Using File-Based Import: Explained

This topic explains how to prepare and import country structure data from an external data source into Oracle Fusion Applications using the File-Based Data Import feature. A country structure is a hierarchical grouping of geography types for a country. For example, the geography structure for the United States has the geography type of State at the top, followed by the County, then the City, and finally the Postal Code.

You can use the country structure to set up the following:

- The relationships between geographies within a country
- The types of geographies that you can define for a country

Consider the following questions when importing your data:

- How does your legacy system or source system represent the country structure compared to how Oracle Fusion Applications represent the same
- Do you have to configure values in Oracle Fusion Applications to map to your data values?
- Do you have to customize Oracle Fusion Applications to capture additional attributes that are critical to the way you do business?
- What import features are available for importing your business object?
- How do you verify your imported data?

### **Comparing Business Object Structures**

You must understand how your country structure data corresponds with the data in Oracle Fusion Applications in order to be able to map your legacy data to the data needed by Oracle Fusion Applications. First, you must understand how Oracle Fusion Applications represent the structure of the data for a country structure.

You must import a separate country structure import object for each country. Each of these import objects must contain the geography types that are used in the country's structure, organized in a hierarchy using geography level numbers. For example, if you are importing the country structure of Australia, the country structure could be the following: 1: Country, 2: State, 3: County, 4: Town, 5: ZIP.

### Import Objects for the Country Structure

To facilitate the import of country structures, Oracle Fusion Applications incorporate the structure of the country structure into import objects. The import object for country structures is GeoStructureLevel.

### Comparing Business Object Data

Each import object is a collection of attributes that helps to map your data to the Oracle Fusion Applications data and to support one-to-many relationships between the structural components that make up the country structure.

A good understanding of the attribute details of the import objects is critical to preparing your import data. For information about the Oracle Fusion Applications attributes, see the Oracle Enterprise Repository. The reference files contain descriptions, logic used to choose default values, and validation information for each of the Oracle Fusion Applications attributes. The validation information includes the navigation to the task where you can define values in Oracle Fusion Applications. For example, if you have values in your data that correlate to a choice list in Oracle Fusion Applications, then the validation information for that attribute provides the task name in the Setup and Maintenance work area where you can define your values. For additional information, including a list of reference file names and locations that you need to complete this task, see the following table.

Import Object	Related Import Object Topic
Country Structure	Country Structure Import Objects: How They Work Together

### **Extensible Attributes**

If you need to extend the Oracle Fusion Applications object to import your legacy or source data, you must use Oracle Fusion CRM Application Composer to design your object model extensions and to generate the required artifacts to register your extensions and make them available for importing. The corresponding import object is updated with the extensible attributes, which can then be mapped to your source file data. You can use the same source file to import both extensible custom attributes and the standard import object attributes.

### **Importing Country Structures Using File-Based Data Import**

For the country structure business object, you must use the File-Based Data Import feature. You prepare XML or text source data files in a form that is suitable for file-based import. The file-based import process reads the data included in your source file, populates the interface tables according to your mapping, and imports the data into the application destination tables.

The Define File-Based Data Import Setup and Maintenance task list includes the tasks needed to configure the import objects, to create source-file mappings, and to schedule the import activities. You submit file-based import activities for each import object. When creating a new country structure, you import the Country Structure object.

You must be assigned the Master Data Management Administrator job role to access and submit the import activities for country structures.

### **Verifying Your Imported Data**

You can view the list of import activities from the Manage Import Activities page. You can verify your imported data by clicking the Status column for your import activity.

## Country Structure Import Objects: How They Work Together

This topic describes the Country Structure import object. You use the Country Structure import object when you submit a file-based import activity to import your country structure information. This topic introduces the following:

- Target import object concepts
- Target objects for the Country Structure import object
- Target import object attributes
- Target object attribute reference guide files

### **Target Import Object Concepts**

The Country Structure import object is used to import a country structure hierarchy, including details, such as geography type, geography type name, parent geography type, geography level numbers, and so on. To map the source data in your import file to the target attributes in Oracle Fusion Applications, you must understand how the target objects are related and what attributes are included in each target object.

### **Country Structure Target Import Objects**

The Country Structure import object contains one target import object that organizes the individual attributes of the different aspects of the geography structure. When updating an existing country structure, you must provide the parent reference information of the existing country structure. This reference information connects the imported geography structure to the existing one. Use the ImpGeoStructureLevel target import object to create and update country structure information.

### **Target Import Objects Attributes**

You must compare the attributes that you want to import with the target object attributes that are available and their valid values. To evaluate your source data and Oracle Fusion Applications attributes for mapping and validation, you use an Oracle Enterprise Repository reference guide, which is available for each target import object. The reference guide file includes attribute descriptions, default values, and validations performed by the import process. Review the validation for each attribute to determine whether there are functional prerequisites or setup tasks that are required.

To import your source file data, you define a mapping between your source file data and the combination of the target object and target object attribute. You can predefine and manage import mappings using the File-Based Import Mapping task, or you can define the mapping when you define the import activity using the File-Based Import Activity task. Both tasks are available in the Setup and Maintenance work area.

### Note

If any of the attributes you want to import does not have an equivalent target object attribute, then review the Oracle Fusion CRM Application Composer extensibility features for country structures.

### **Target Import Objects Attributes Resources**

To access the reference guide files for the country code's target import objects, see the File-Based Data Import assets in Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

For detailed information on importing geographies using file-based import, refer to Document No. 1481758.1, Importing Master Reference Geography Data, on the Oracle Support site.

The following table lists the reference guide files that are available from the Documentation tab for the Country Code File-Based Data Import asset.

Target Import Object	Description	Reference Guide File Names	
ImpGeoStructureLevel	Contains information that specifies a country's geography structure.  Sample attributes: GeographyType, GeographyTypeName, LevelNumber, and ParentGeographyType.	HZ_IMP_GEO_STRUCTURE_LEV	ELS_Reference
	Reference attribute: CountryCode		

## Importing Geographies Using File-Based Import: Explained

This topic describes the tasks you must perform to import geography information. A geography is any region with a boundary around it, regardless of its size. It might be a state, a country, a city, a county, or a ward. You must create or import geographies before you can associate them with custom zones and addresses.

Consider the following questions when importing your data:

- How does your legacy system or source system represent the geography compared to how Oracle Fusion Applications represent the same data?
- Do you have to configure values in Oracle Fusion Applications to map to your data values?
- What import features are available for importing your business object?
- How do you verify your imported data?

### **Comparing Business Object Structures**

You must understand how your geography data corresponds with the data in Oracle Fusion Applications in order to be able to map your legacy data to the data needed by Oracle Fusion Applications. First, you must understand how Oracle Fusion Applications represent the structure of the data for a geography.

You must import a separate country structure import object for each country. Each of these import objects must contain the geography types that are used in the country's structure, organized in a hierarchy using geography level numbers. For example, if you are importing the country structure of Australia, the country structure could be the following: 1: Country, 2: State, 3: County, 4: Town, 5: ZIP.

### Import Objects for the Geography

To facilitate the import of geographies, Oracle Fusion Applications incorporate the structure of the geography into import objects. The import object for the geography is ImpGeography.

### **Comparing Business Object Data**

Each import object is a collection of attributes that helps to map your data to the Oracle Fusion Applications data and to support one-to-many relationships between the structural components that make up the geography.

A good understanding of the attribute details of the import objects is critical to preparing your import data. For information about the Oracle Fusion Applications attributes, see the Oracle Enterprise Repository. The reference files contain descriptions, logic used to choose default values, and validation information for each of the Oracle Fusion Applications attributes. The validation information includes the navigation to the task where you can define values in Oracle Fusion Applications. For example, if you have values in your data that correlate to a choice list in Oracle Fusion Applications, then the validation information for that attribute provides the task name in the Setup and Maintenance work area where you can define your values. For additional information, including a list of reference file names and locations that you need to complete this task, see the following table.

Import Object	Related Import Object Topic
ImpGeography	Geography Import Objects: How They Work Together

Hint: You can use the keyword importing geographies to search for related topics in Oracle Fusion Applications Help.

#### **Extensible Attributes**

Oracle Fusion Applications do not support extensible attributes for geographies. You can only import data for attributes provided by Oracle Fusion Applications.

### Importing Geographies Using File-Based Data Import

For the geography business object, you must use the File-Based Data Import feature. You prepare XML or text source data files in a form that is suitable for file-based import. The file-based import process reads the data included in your source file, populates the interface tables according to your mapping, and imports the data into the application destination tables.

The Define File-Based Data Import Setup and Maintenance task list includes the tasks needed to configure the import objects, to create source-file mappings, and to schedule the import activities. You submit file-based import activities for each import object. When creating a new geography, you import the Geography object. You must be assigned the Master Data Management Administrator job role to access and submit the import activities for geographies.

When importing geography information, you must provide the parent reference information for all parent levels for the entity.

## Verifying Your Imported Data

Oracle Fusion Applications provide File-Based Import activity reports, which can be used to verify imported data. Users with the Master Data Management Administrator job role can also navigate to the Manage Geographies work area to view the imported geographies.

# **Geography Import Objects: How They Work Together**

This topic describes the Geography import object. You use the Geography import object to import geography information.

This topic introduces the following:

- Target import object concepts
- Target objects for the Geography import object
- Target import object attributes
- Target import object attribute reference guide files

## **Target Import Object Concepts**

The Geography import object is used to import geography hierarchy information to create or update the geography data of a country. To map the source data in your import file to the target attributes in Oracle Fusion Applications, you must understand how the target objects are related and what attributes are included in each target object.

### Geography Target Import Objects

The target import objects in the Geography import object contain information about the geography hierarchy. When updating an existing geography, you must provide the parent reference information of the existing geography, which connects the geography to the country of which it is a part.

Use the ImpGeography target import object to create and update geography information.

#### Note

Before you import geography data for a country, you must define the country's geography structure.

### **Target Import Objects Attributes**

You must compare the attributes that you want to import with the target object attributes that are available and their valid values. To evaluate your source data and Oracle Fusion Applications attributes for mapping and validation, you use an Oracle Enterprise Repository reference guide, which is available for each target import object. The reference guide file includes attribute descriptions,

default values, and validations performed by the import process. Review the validation for each attribute to determine whether there are functional prerequisites or setup tasks that are required.

To import your source file data, you define a mapping between your source file data and the combination of the target object and target object attribute. You can predefine and manage import mappings using the File-Based Import Mapping task, or you can define the mapping when you define the import activity using the File-Based Import Activity task. Both tasks are available in the Setup and Maintenance work area.

### **Target Import Objects Attributes Resources**

To access the reference guide files for the geography's target import objects, see the File-Based Data Import assets in Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

For detailed information on importing geographies using file-based import, refer to Document No. 1481758.1, Importing Master Reference Geography Data, on the Oracle Support site.

The following table lists the reference guide files that are available from the Documentation tab for the Geography File-Based Data Import asset.

Target Import Object	Description	Attribute Reference Guide File Names	
ImpGeography	Contains information that captures a country's geography hierarchy details.  Sample attributes: CountryCode, GeoDataProvider, GeographyType, PrimaryGeographyCode, PrimaryGeographyCodeType, and PrimaryGeographyName.  Reference attribute: CountryCode	HZ_IMP_GEOGRAPHIES_T_Referen	ence

# Importing Geographies Using File-based Data Import: Worked **Example**

This example demonstrates how to import data using the File-Based Data Import tool. In this particular example you have a source file containing geography data that you want to import into the application, so that the geography data can be used for uses related to locations, such as real time address validation and tax purposes.

The following table summarizes the key decisions for this scenario:

Decisions to Consider	In This Example
What type of object are you importing?	Geography
What file type are you using for your source data?	Text file

Where are you uploading your source data file from?	Your desktop
What data type is your source data file?	Comma separated
Which fields are you importing into Oracle Fusion applications?	All, except for the RecordTypeCode field
When do you want to process the import?	Immediately

These are the steps that are required to create an import activity and submit the import:

- 1. Determine what information is in the source file.
- 2. Create and schedule the import activity.
- 3. Monitor the import results.

## Prerequisites when importing additional geography data after your initial import

- 1. You need to ensure that the combination of Source ID and Parent Source ID values are unique for each row of data within a single import. However, your source data files do not need to have the same Source ID and Parent Source ID values as your previously imported geography data. If the geography structure levels and the parents for each geography value are the same, the changed IDs will not affect the import.
- 2. Ensure that all of the parents of a child geography are included in your data file so that the child geography can be added. For example, if you originally imported US, CA, and San Francisco, and now you want to import the city of San Jose in CA, then your data file needs to include US, CA, and San Jose.
- 3. Check that your source data file has the correct values for the geography data that you have already loaded. For example, if your initial import included the value US for country and CA as state, and in a subsequent import you have California as a state, your geography import will result in two state records (CA and California) in the application data, with the US as the country parent.

### Determine what information is in the source file

1. Your source geography data files should include a unique Source ID value for each row of data, and a Parent Source ID value which identifies the parent of that row of geography data. Source IDs, or Parent Source IDs, should not exceed 18 characters. An example of geography source data could be as follows:

Geography Level	Name	Source ID	Parent Source ID
1 (Country)	US	1	
2 (State)	CA	11	1
3 (County)	Alameda	111	11
4 (City)	Pleasanton	1111	111
4 (City)	Dublin	1112	111

## Create and schedule the import activity

You create an import activity, enter the import details, and schedule the import. An import activity definition provides the instructions for the import processing - this includes selecting the source file, or file location; mapping fields from the source file to the Oracle Fusion object and attribute; and scheduling the import.

- 1. Navigate to Setup and Maintenance and search for the Manage File Import Activities task. Click Go to Task.
- 2. In the Manage Import Activities page, click the **Create** icon.
- 3. In the Create Import Activity: Set Up page, create an import activity for the Geography object type by completing the fields, as shown in this table:

Field	Value
Name	Master Reference Geographies
Object	Geography
File Type	Text File
File Selection	Specific file
Upload From	Desktop
File Name	Choose relevant file from desktop
Data Type	Comma separated

### Note

Ensure that the file type that you select in the Create Import Activity: Set Up page matches the file type of the source data file.

- 4. Click Next.
- 5. On the Create Import Activity: Map Fields page, map each field from your source file to the Oracle Fusion object and attribute, as shown in this example:

Column Header	Example Value	Ignore	Object	Attribute
Primary Geography Name	Primary Geography Name	United States	Imp Geography	Primary Geography Name
Country Code	US	No	Imp Geography	Country Code
Record Type Code	0	Yes	Imp Geography	Record Type Code
Source ID	10265	No	Imp Geography	Source ID
Parent Source ID	1053	No	Imp Geography	Parent Source ID

If you do not want to import a column in the text file you can select Ignore.

#### Note

If you have any difficulties mapping the fields from your source file to the relevant Oracle Fusion applications object, you can use the import object spreadsheets for reference.

- 6. Click Next.
- 7. On the Create Import Activity: Create Schedule page, select Immediate in the Schedule field so that the import will start immediately.

Instead of immediately importing the data, you can choose a date and time to start the import. You can also specify if the import will be repeated, and the frequency of the repeated import.

8. Click Next.

## Monitor the import results

You monitor the progress of the Import Activity processing, and view completion reports for both successful records and errors.

- 1. On the Create Import Activity: Review and Activate page, you verify your import details in the Import Details, File Details, Import Options, and Schedule sections.
- 2. Your import details are correct so you click **Activate** to submit the import.

Once the import activity has completed, the Status field value will change to Completed.

## Importing and Exporting Territory Geography Zones: Explained

Territory geography zones are geographical boundaries that you can set up to replicate your organization's regions, such as a Pacific Northwest sales region. You can set up territory geography zones in one Oracle Fusion applications instance, and then after the territory geography zones are defined you can export the territory zones and import them into another Oracle Fusion applications instance.

To define your territory geography zones and then import your territory zones into another Oracle Fusion applications instance, you need to complete the following steps:

- 1. Import the master reference geography data into the Oracle Fusion application.
- 2. Define your territory geography zones using the Manage Territory Geographies task.
- 3. Export the territory geography zones.

4. Import the territory geography zones into another Oracle Fusion applications instance.

### Import the master reference geography data

Firstly, you need to import the master reference geography data. Master reference geography data consists of geography elements such as country, state, and city, and is required for any geographical information you store in the application, such as address information used in customer and sales records. For more information, refer to the Geography Hierarchy: Explained topic listed in the related topics section. Master reference geography data can be imported into the application using the Manage File Import Activities task in Setup and Maintenance - refer to the Importing Master Reference Geography Data: Worked Example topic listed in the related topics section for more information.

### Define your territory geography zones

Once the master reference geography data has been imported, you can then create your territory geography zones in the application using the Manage Territory Geographies task in Setup and Maintenance. For more information, refer to the Managing Territory Geographies: Worked Example topic listed in the related topics section.

### **Export the territory geography zones**

Once you have completed importing the master reference geography data and defining your territory geography zone tasks, you can create a configuration package to export the territory zone data. For more information, refer to the Exporting Setup Data demo listed in the related topics section.

#### Import the territory geography zones

Once you have downloaded your configuration package for your territory geography zone setup, you can import the territory zones into another Oracle Fusion application instance. For more information, refer to the Importing Setup Data listed in the related topics section.

#### Note

Ensure that you import your master reference geography data into the new Oracle Fusion instance before you import the configuration package.

# Managing Geography Structures, Hierarchies, and Validation: **Worked Example**

This example shows how to configure the geography structure, hierarchy, and validation for a country geography, using the United Kingdom country geography as an illustration.

The following table summarizes the key decisions for this scenario.

Decisions to Consider	In This Example
Copy an existing country structure?	No, create a new country structure.

What is the structure of the geography types?	Create geography types with the following ranking structure:  1. County 2. Post Town
What is the geography hierarchy?	Create the following hierarchy:  1. Country of United Kingdom 2. County of Berkshire 3. Post Town of Reading
Which address style format will you use when mapping geography validations?	The default address style format, called the No Styles Format.
Are you using Oracle Fusion Tax for tax purposes?	No, do not select <b>Tax Validation</b> for the geography types.

Add the County and Post Town geography types to the geography structure. Next, add the geographies for the County and Post Town geography types to define the geography hierarchy. Finally, specify the geography validations for the geography types you have added to the geography structure.

## Defining the geography structure

Add the County and Post Town geography types to the United Kingdom geography structure.

- 1. On the Manage Geographies page, enter GB in the **Code** field. Click Search.
- 2. On the Manage Geographies page, click **Structure Defined**.
- 3. On the Manage Geography Structure page, click the **Create** button next to the Copy Country Structure From field.
- 4. In the Geography Structure section, select the County list item in the **Add** Geography Type field.
- 5. Click **Add**.
- 6. Select the Post Town list item in the **Add Geography Type** field.
- 7. Click Add.

## Defining the geography hierarchy

To begin creating the geography hierarchy for the United Kingdom, you add the geographies for the County and Post Town geography types using the geography hierarchy user interfaces. You can also use the Manage File Import Activities task to import geography hierarchies using a csv or xml file.

- 1. On the Manage Geographies page, enter GB in the **Code** field. Click Search.
- 2. On the Manage Geographies page, click **Hierarchy Defined**.
- 3. On the Manage Geography Hierarchy page, Geography Hierarchy section, click the United Kingdom to highlight the table row.
- 4. Click the **Create** button.
- 5. In the **Create County** page, Primary and Alternate Names section, enter Berkshire in the Name field.

- 6. Click Save and Close.
- 7. On the Manage Geography Hierarchy page, Geography Hierarchy section, click Berkshire to highlight the table row.
- 8. Click the **Create** button.
- 9. In the Create Post Town page, Primary and Alternate Names section, enter Reading in the Name field.
- 10. Click Save and Close.

## Defining the geography validations

Now you want to specify the geography validations for the geography types you have added to the United Kingdom. Define the geography mapping and validation for the United Kingdom default address style format. Then map the geography types to attributes, enable the geography types for Lists of Values and Geography validation, and set the geography validation level.

- 1. On the Manage Geographies page, click **Validation Defined**.
- 2. On the Manage Geography Validation page, Address Style section, click No Styles Format to highlight the table row.
- 3. For the County geography type, click the County list item in the Map to Attribute field.
- 4. Click the **Enable List of Values** option for the County geography type.
- 5. Click the **Geography Validation** option for the County geography type.
- 6. For the Post Town geography type, click the City list item in the Map to Attribute field.
- 7. Click the **Geography Validation** option for the Post Town geography type.
- 8. In the Geography Validation Control section, click the Error list item in the Geography Validation Level for Country field.
- 9. Click Save and Close.

## FAQs for Define Geographies

### When do I define address cleansing?

When address data entered into the application needs to conform to a particular format, in order to achieve consistency in the representation of addresses. For example, making sure that the incoming data is stored following the correct postal address format.

### Why can't I update a geography structure by copying an existing country structure?

You can only update a geography structure by adding existing geography types, or by creating new geography types and then adding them to the geography structure. You can only copy an existing country structure when you are defining a new country structure.

### Why can't I delete a level of the country geography structure?

If a geography exists for a country geography structure level then you cannot delete the level. For example, if a state geography has been created for the United States country geography structure, then the State level cannot be deleted in the country geography structure.

### Can I add any geography to the geography hierarchy?

Yes. However, the geography type for the geography that you want to add must be already added to the country geography structure.

### Can I edit a specific geography in the geography hierarchy?

Yes. In the Manage Geography Hierarchy page you can edit details such as the geography's date range, primary and alternate names and codes, and parent geographies.

## How can I add a geography that is the level below another geography in a geography hierarchy?

Select the geography that you want your geography to be created below, and then click the **Create** icon. This will allow you to create a geography for a geography type that is the level below the geography type you selected. The structure of the country's geography types are defined in the Manage Geography Structure page.

# **Define Legal Entities: Manage Legal Entity**

## **Legal Entities: Explained**

A legal entity is a recognized party with rights and responsibilities given by legislation.

Legal entities have the right to own property, the right to trade, the responsibility to repay debt, and the responsibility to account for themselves to regulators, taxation authorities, and owners according to rules specified in the relevant legislation. Their rights and responsibilities may be enforced through the judicial system. Define a legal entity for each registered company or other entity recognized in law for which you want to record assets, liabilities, expenses and income, pay transaction taxes, or perform intercompany trading.

A legal entity has responsibility for elements of your enterprise for the following reasons:

- Facilitating local compliance
- Taking advantage of lower corporation taxation in some jurisdictions
- Preparing for acquisitions or disposals of parts of the enterprise
- Isolating one area of the business from risks in another area. For example, your enterprise develops property and also leases properties. You could operate the property development business as a separate legal entity to limit risk to your leasing business.

### The Role of Your Legal Entities

In configuring your enterprise structure in Oracle Fusion Applications, you need to understand that the contracting party on any transaction is always the legal entity. Individual legal entities own the assets of the enterprise, record sales and pay taxes on those sales, make purchases and incur expenses, and perform other transactions.

Legal entities must comply with the regulations of jurisdictions, in which they register. Europe now allows for companies to register in one member country and do business in all member countries, and the US allows for companies to register in one state and do business in all states. To support local reporting requirements, legal reporting units are created and registered.

You are required to publish specific and periodic disclosures of your legal entities' operations based on different jurisdictions' requirements. Certain annual or more frequent accounting reports are referred to as statutory or external reporting. These reports must be filed with specified national and regulatory authorities. For example, in the United States (US), your publicly owned entities (corporations) are required to file quarterly and annual reports, as well as other periodic reports, with the Securities and Exchange Commission (SEC), who enforces statutory reporting requirements for public corporations.

Individual entities privately held or held by public companies do not have to file separately. In other countries, your individual entities do have to file in their own name, as well as at the public group level. Disclosure requirements are diverse. For example, your local entities may have to file locally to comply with local regulations in a local currency, as well as being included in your enterprise's reporting requirements in different currency.

A legal entity can represent all or part of your enterprise's management framework. For example, if you operate in a large country such as the United Kingdom or Germany, you might incorporate each division in the country as a separate legal entity. In a smaller country, for example Austria, you might use a single legal entity to host all of your business operations across divisions.

## **Legal Entity in Oracle Fusion: Points to Consider**

Oracle Fusion Applications support the modeling of your legal entities. If you make purchases from or sell to other legal entities, define these other legal entities in your customer and supplier registers, which are part of the Oracle Fusion Trading Community Architecture. When your legal entities are trading with each other, you represent both of them as legal entities and also as customers and suppliers in your customer and supplier registers. Use legal entity relationships to determine which transactions are intercompany and require intercompany accounting. Your legal entities can be identified as legal employers and therefore, are available for use in Human Capital Management (HCM) applications.

There are several decisions that need to be considered in creating your legal entities.

- The importance of legal entity in transactions
- Legal entity and its relationship to business units

- Legal entity and its relationship to divisions
- Legal entity and its relationship to ledgers
- Legal entity and its relationship to balancing segments
- Legal entity and its relationship to consolidation rules
- Legal entity and its relationship to intercompany transactions
- Legal entity and its relationship to worker assignments and legal employer
- · Legal entity and payroll reporting
- Legal reporting units

### The Importance of Legal Entity in Transactions

All of the assets of the enterprise are owned by individual legal entities. Oracle Fusion Financials allow your users to enter legal entities on transactions that represent a movement in value or obligation.

For example, the creation of a sales order creates an obligation for the legal entity that books the order to deliver the goods on the acknowledged date, and an obligation of the purchaser to receive and pay for those goods. Under contract law in most countries, damages can be sought for both actual losses, putting the injured party in the same state as if they had not entered into the contract, and what is called loss of bargain, or the profit that would have made on a transaction.

In another example, if you revalued your inventory in a warehouse to account for raw material price increases, the revaluation and revaluation reserves must be reflected in your legal entity's accounts. In Oracle Fusion Applications, your inventory within an inventory organization is managed by a single business unit and belongs to one legal entity.

### Legal Entity and Its Relationship to Business Units

A business unit can process transactions on behalf of many legal entities. Frequently, a business unit is part of a single legal entity. In most cases the legal entity is explicit on your transactions. For example, a payables invoice has an explicit legal entity field. Your accounts payables department can process supplier invoices on behalf of one or many business units.

In some cases, your legal entity is inferred from your business unit that is processing the transaction. For example, your business unit A agrees on terms for the transfer of inventory to your business unit B. This transaction is binding on your default legal entities assigned to each business unit. Oracle Fusion Procurement, Oracle Fusion Projects, and Oracle Fusion Supply Chain applications rely on deriving the legal entity information from the business unit.

#### Legal Entity and Its Relationship to Divisions

The division is an area of management responsibility that can correspond to a collection of legal entities. If desired, you can aggregate the results for your divisions by legal entity or by combining parts of other legal entities. Define date-effective hierarchies for your cost center or legal entity segment in your chart of accounts to facilitate the aggregation and reporting by division. Divisions and legal entities are independent concepts.

#### Legal Entity and Its Relationship to Ledgers

One of your major responsibilities is to file financial statements for your legal entities. Map legal entities to specific ledgers using the Oracle Fusion General Ledger Accounting Configuration Manager. Within a ledger, you can optionally map a legal entity to one or more balancing segment values.

### Legal Entity and Its Relationship to Balancing Segments

Oracle Fusion General Ledger supports up to three balancing segments. Best practices recommend that one of these segments represents your legal entity to ease your requirement to account for your operations to regulatory agencies, tax authorities, and investors. Accounting for your operations means you must produce a balanced trial balance sheet by legal entity. If you account for many legal entities in a single ledger, you must:

- 1. Identify the legal entities within the ledger.
- 2. Balance transactions that cross legal entity boundaries through intercompany transactions.
- 3. Decide which balancing segments correspond to each legal entity and assign them in Oracle Fusion General Ledger Accounting Configuration Manager. Once you assign one balancing segment value in a ledger, then all your balancing segment values must be assigned. This recommended best practice facilitates reporting on assets, liabilities, and income by legal entity.

Represent your legal entities by at least one balancing segment value. You may represent it by two or three balancing segment values if more granular reporting is required. For example, if your legal entity operates in multiple jurisdictions in Europe, you might define balancing segment values and map them to legal reporting units. You can represent a legal entity by more than one balancing segment value, do not use a single balancing segment value to represent more than one legal entity.

In Oracle Fusion General Ledger, there are three balancing segments. You can use separate balancing segments to represent your divisions or strategic business units to enable management reporting at the balance sheet level for each division or business unit. For example, use this solution to empower your business unit and divisional managers to track and assume responsibility for their asset utilization or return on investment. Using multiple balancing segments is also useful when you know at the time of implementation that you are disposing of a part of a legal entity and need to isolate the assets and liabilities for that entity.

### Note

Implementing multiple balancing segments requires every journal entry that is not balanced by division or business unit, to generate balancing lines. Also, you cannot change to multiple balancing segments easily after you have begun to use the ledger because your historical data is not balanced by the new multiple balancing segments. Restating historical data must be done at that point.

To use this feature for disposal of a part of a legal entity, implement multiple balancing segments at the beginning of the legal entity's corporate life or on conversion to Oracle Fusion.

If you decided to account for each legal entity in a separate ledger, there is no requirement to identify the legal entity with a balancing segment value within the ledger.

#### Note

While transactions that cross balancing segments don't necessarily cross legal entity boundaries, all transactions that cross legal entity boundaries must cross balancing segments. If you make an acquisition or are preparing to dispose of a portion of your enterprise, you may want to account for that part of the enterprise in its own balancing segment even if it is not a separate legal entity. If you do not map legal entities sharing the same ledger to balancing segments, you will not be able to distinguish them using the intercompany functionality or track their individual equity.

### Legal Entity and Its Relationship to Consolidation Rules

In Oracle Fusion Applications you can map legal entities to balancing segments and then define consolidation rules using your balancing segments. You are creating a relationship between the definition of your legal entities and their role in your consolidation.

### Legal Entity and its Relationship to Intercompany Transactions

Use Oracle Fusion Intercompany functionality for automatic creation of intercompany entries across your balancing segments. Intercompany processing updates legal ownership within the enterprise's groups of legal entities. Invoices or journals are created as needed. To limit the number of trading pairs for your enterprise, set up intercompany organizations and assign then to your authorized legal entities. Define processing options and intercompany accounts to use when creating intercompany transactions and to assist in consolidation elimination entries. These accounts are derived and automatically entered on your intercompany transactions based on legal entities assigned to your intercompany organizations.

Intracompany trading, in which legal ownership isn't changed but other organizational responsibilities are, is also supported. For example, you can track assets and liabilities that move between your departments within your legal entities by creating departmental level intercompany organizations.

### Note

In the Oracle Fusion Supply Chain applications, model intercompany relationships using business units, from which legal entities are inferred.

### Legal Entity and Its Relationship to Worker Assignments and Legal Employer

Legal entities that employ people are called legal employers in the Oracle Fusion Legal Entity Configurator. You must enter legal employers on worker assignments in Oracle Fusion HCM.

### **Legal Entity and Payroll Reporting**

Your legal entities are required to pay payroll tax and social insurance such as social security on your payroll. In Oracle Fusion Applications, you can register payroll statutory units to pay and report on payroll tax and social insurance

on behalf of many of your legal entities. As the legal employer, you might be required to pay payroll tax, not only at the national level, but also at the local level. You meet this obligation by establishing your legal entity as a place of work within the jurisdiction of a local authority. Set up legal reporting units to represent the part of your enterprise with a specific legal reporting obligation. You can also mark these legal reporting units as tax reporting units, if the legal entity must pay taxes as a result of establishing a place of business within the jurisdiction.

# **Define Chart of Accounts for Enterprise Structures: Manage Chart** of Accounts

## **Chart of Accounts: Explained**

The chart of accounts is the underlying structure for organizing financial information and reporting. An entity records transactions with a set of codes representing balances by type, expenses by function, and other divisional or organizational codes that are important to its business.

A well-designed chart of accounts provides the following benefits:

- Effectively manages an organization's financial business
- Supports the audit and control of financial transactions
- Provides flexibility for management reporting and analysis
- Anticipates growth and maintenance needs as organizational changes
- Facilitates an efficient data processing flow
- · Allows for delegation of responsibility for cost control, profit attainment, and asset utilization
- Measures performance against corporate objectives by your managers

The chart of accounts facilitates aggregating data from different operations, from within an operation, and from different business flows, thus enabling the organization to report using consistent definitions to their stakeholders in compliance with legislative and corporate reporting standards and aiding in management decisions.

Best practices include starting the design from external and management reporting requirements and making decisions about data storage in the general ledger, including thick versus thin general ledger concepts.

## Thick Versus Thin General Ledger: Critical Choices

Thick versus thin general ledger is standard terminology used to describe the amount of data populated and analysis performed in your general ledger. Thick and thin are the poles; most implementations are somewhere in between. Here are some variations to consider:

 A general ledger used in conjunction with an enterprise profitability management (EPM) product, which has data standardized from each operation, is designed as a thin general ledger. Use this variation if your solution is project based, and Oracle Fusion Projects is implemented. More detailed reporting can be obtained from the Projects system. In the thin general ledger, business units, divisions, and individual departments are not represented in the chart of accounts.

- A general ledger, with segments representing all aspects and capturing every detail of your business, with frequent posting, many values in each segment, and many segments, is called a thick general ledger. A thick general ledger is designed to serve as a repository of management data for a certain level of management. For example, a subsidiary's general ledger is designed to provide the upper management enough data to supervise operations, such as daily sales, without invoice details or inventory without part number details.
- A primary ledger and a secondary ledger, where one is a thick general ledger and the other a thin general ledger, provides dual representation for reporting requirements that require more than one ledger.

### Thin General Ledger

With a thin general ledger, you use the general ledger for internal control, statutory reporting, and tracking of asset ownership. You minimize the data stored in your general ledger. A thin general ledger has many of the following characteristics:

- Minimal chart of accounts
  - Short list of cost centers
  - Short list of natural accounts
    - Short list of cost accounts
    - Summary level asset and liability accounts
  - Low number of optional segments
- Infrequent posting schedule

A thin general ledger has natural accounts at a statutory reporting level, for example, payroll expense, rent, property taxes, and utilities. It has cost centers at the functional expense level, such as Research and Development (R&D) or Selling, General, and Administrative (SG&A) expense lines, rather than at department or analytic levels. It omits business unit, division, and product detail.

One example of an industry that frequently uses a thin general ledger is retail. In a retail organization, the general ledger tracks overall sales numbers by region. A retail point of sales product tracks sales and inventory by store, product, supplier, markup, and other retail sales measures.

### Thick General Ledger

With a thick general ledger, you use the general ledger as a detailed, analytic tool, performing analytic functions directly in the general ledger. Data is broken down by many reporting labels, and populated frequently from the subledgers.

You maximize the data stored in the general ledger. A thick general ledger has many of the following characteristics:

- Maximum use of the chart of accounts
  - Long list of natural accounts
  - Long list of cost centers
    - Long list of costing accounts
    - Detailed asset and liability accounts
- Frequent posting schedule

In a thick general ledger, you obtain detail for cost of goods sold and inventory balances and track property plant and equipment at a granular level. Cost centers represent functional expenses, but also roll up to departmental or other expense analysis levels. Using product and location codes in optional segments can provide reporting by line of business. Posting daily, at the individual transaction level, can maximize the data stored in the general ledger.

One example of an industry that frequently uses a thick general ledger is electronic manufacturers. Detail on the revenue line is tagged by sales channel. Product is structured differently to provide detail on the cost of goods sold line, including your bill of materials costs. The general ledger is used to compare and contrast both revenue and cost of goods sold for margin analysis.

#### Other Considerations

Consider implementing a thick ledger if there are business requirements to do any of the following:

- Track entered currency balances at the level of an operational dimension or segment of your chart of accounts, such as by department or cost center
- Generate financial allocations at the level of an operational dimension or segment
- Report using multiple layered and versioned hierarchies of the operational dimension or segment from your general ledger

Consider implementing a thin ledger in addition to a thick ledger, if there are additional requirements for:

- Minimal disclosure to the authorities in addition to the requirements listed above. For example, in some European countries, fiscal authorities examine ledgers at the detailed account level.
- Fiscal only adjustments, allocations, and revaluations, which don't impact the thick general ledger.

The important consideration in determining if a thick ledger is the primary or secondary ledger is your reporting needs. Other considerations include how the values for an operational dimension or segment are derived and the amount of resources used in reconciling your different ledgers. If values for the operational dimension are always entered by the user like other segments of the accounting flexfield, then a thick primary ledger is the better choice.

However, if values for the operational dimension or segment are automatically derived from other attributes on the transactions in your subledger accounting

rules, rather than entered in the user interface, then use a thick secondary ledger. This decision affects the amount of:

- Storage and maintenance needed for both the general ledger and subledger accounting entries
- System resources required to perform additional posting
- In summary, you have:
  - Minimum demand on storage, maintenance, and system resources with the use of a thin ledger
  - Greater demand on storage, maintenance, and system resources with the use of a thick ledger
  - Greatest demand on storage, maintenance and system resources with the use of both thick and thin ledgers

#### Note

Generally speaking, there is a tradeoff between the volume of journals and balances created and maintained versus system resource demands. Actual performance depends on a wide range of factors including hardware and network considerations, transaction volume, and data retention policies.

### Summary

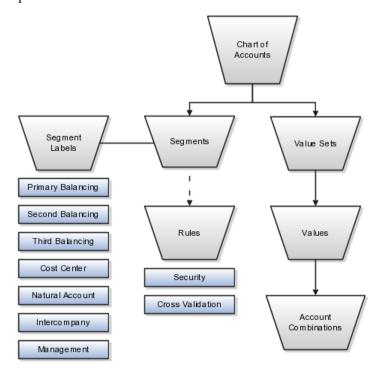
The factors you need to consider in your decision to use a thick or thin general ledger for your organization, are your:

- Downstream EPM system and its capabilities
- Business intelligence system and its capabilities
- Subledger systems and their capabilities and characteristics, including heterogeneity
- General ledger reporting systems and their capabilities
- Maintenance required for the thick or thin distributions and record keeping
- Maintenance required to update value sets for the chart of accounts segments
- Preferences of the product that serves as a source of truth
- Level at which to report profitability including gross margin analysis
- Industry and business complexity

### **Chart of Accounts: How Its Components Fit Together**

There are several important elements to the basic chart of accounts in Oracle Fusion Applications: a structure that defines the account values, segments, and their labels, and rules (security and validation). Account combinations link

the values in the segments together and provide the accounting mechanism to capture financial transactions.



### Chart of Accounts

The chart of accounts defines the number and attributes of various segments, including the order of segments, the width of segments, prompts, and segment labels, such as balancing, natural account, and cost center.

The chart of accounts further defines the combination of value sets associated with each segment of the chart of accounts, as well as the type, default value, additional conditions designating the source of the values using database tables, and the required and displayed properties for the segments.

### Segments

A chart of accounts segment is a component of the account combination. Each segment has a value set attached to it to provide formatting and validation of the set of values used with that segment. The combination of segments creates the account combination used for recording and reporting financial transactions. Examples of segments that may be found in a chart of accounts are company, cost center, department, division, region, account, product, program, and location.

### Value Sets and Values

The value sets define the attributes and values associated with a segment of the chart of accounts. You can think of a value set as a container for your values. You can set up your flexfield so that it automatically validates the segment values that you enter against a table of valid values. If you enter an invalid segment value, a list of valid values appears automatically so that you can select a valid value. You can assign a single value set to more than one segment, and you can share value sets across different flexfields.

### Segment Labels

Segment labels identify certain segments in your chart of accounts and assign special functionality to those segments. Segment labels were referred to as flexfield qualifiers in Oracle E-Business Suite. Here are the segment labels that are available to use with the chart of accounts.

- Balancing: Ensures that all journals balance for each balancing segment value or combination of multiple balancing segment values to use in trial balance reporting. There are three balancing segment labels: primary, second, and third balancing. The primary balancing segment label is required.
- Cost Center: Facilitates grouping of natural accounts by functional cost types, accommodating tracking of specific business expenses across natural accounts. As cost centers combine expenses and headcount data into costs, they are useful for detailed analysis and reporting. Cost centers are optional, but required if you are accounting for depreciation, additions, and other transactions in Oracle Fusion Assets, and for storing expense approval limits in Oracle Fusion Expense Management.
- Natural Account: Determines the account type (asset, liability, expense, revenue, or equity) and other information specific to the segment value. The natural account segment label is required.
- Management: Optionally, denotes the segment that has management responsibility, such as the department, cost center, or line of business. Also can be attached to the same segment as one of the balancing segments to make legal entity reporting more granular.
- Intercompany: Optionally, assigns the segment to be used in intercompany balancing functionality.

### Note

All segments have a segment qualifier that enables posting for each value. The predefined setting is Yes to post.

### **Account Combinations**

An account combination is a completed code of segment values that uniquely identifies an account in the chart of accounts, for example 01-2900-500-123, might represent InFusion America (company)-Monitor Sales (division)-Revenue (account)-Air Filters (product).

### Rules

The chart of accounts uses two different types of rules to control functionality.

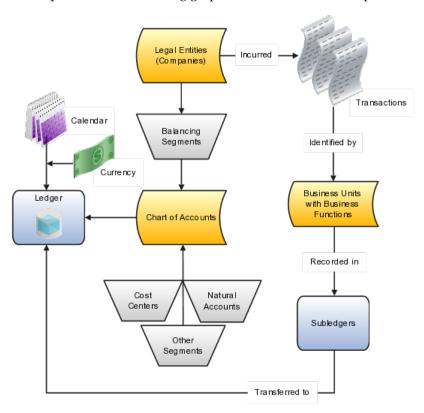
- Security rules: Prohibit certain users from accessing specific segment values. For example, you can create a security rule that grants a user access only to his or her department.
- Cross-validation rules: Control the account combinations that can be created during data entry. For example, you may decide that sales cost centers 600 to 699 should enter amounts only to product sales accounts 4000 to 4999.

# Create Chart of Accounts, Ledger, Legal Entities, and Business **Units in Spreadsheets: Explained**

Represent your enterprise structures in your chart of accounts, ledger, legal entities, and business unit configuration to track and report on your financial objectives and meet your reporting requirements. These components are the underlying structure for organizing financial information and reporting.

The chart of accounts within the ledger facilitates aggregating data from different operations, from within an operation, and from different business flows. This functionality enables you to report using consistent definitions to your stakeholders in compliance with legislative and corporate reporting standards and aids in management decisions.

Rapid implementation is a way to configure the Oracle Fusion Financial Enterprise and Financial Reporting Structures quickly using sheets in a workbook to upload lists of companies (legal entities), ledgers, business units, chart of account values, and other similar data. Once the sheets have been uploaded, the application creates your ledger, business unit, and other components. The following graphic shows the relationship of these components.



- Legal Entities: Identifies a recognized party with rights and responsibilities given by legislation, which has the right to own property and the responsibility to account for themselves.
- Chart of Accounts: Configures accounts consisting of components called segments that are used to record balances and organize your financial information and reporting.

- Segments: Contains a value set that provides formatting and validation of the set of values used with that segment. When combined, several segments create an account for recording your transactions and journal entries.
- Segment Labels: Identifies certain segments in your chart of accounts and assigns special functionality to those segments. The three required segment labels are:
  - Balancing Segment: Ensures that all journals balance for each balancing segment value or combination of multiple balancing segment values to use in financial processes and reporting. The three balancing segment labels are: primary, second, and third balancing. The primary balancing segment label is required.
  - Natural Account: Facilities processes in the General Ledger application, such as retained earnings posting. Determines the account type, which includes asset, liability, expense, revenue, or equity.
  - Cost Center: Facilitates grouping of natural accounts by functional cost types, accommodating tracking of specific business expenses across natural accounts.
- Ledger: Maintains the records and is a required component in your configuration. The Rapid implementation process:
  - · Creates your ledger by combining your chart of accounts, calendar, and currency as well as other required options defined in the sheets.
  - Assigns a default for the fourth component, the subledger accounting method, used to group subledger journal entry rule sets together to define a consistent accounting treatment.
  - Creates a balances cube for each ledger with a unique chart of accounts and calendar. Each segment is created as a dimension in the balances cube.
- Business Units with Business Functions: Identifies where subledger transactions are posted and provides access to perform subledger business processes. Business units are assigned to a primary ledger, as well as a default legal entity, when configured and identify where subledger transactions are posted.
- Subledgers: Captures detailed transactional information, such as supplier invoices, customer payments, and asset acquisitions. Uses subledger accounting to transfer transactional balances to the ledger where they are posted.

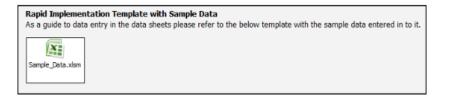
# Create Chart of Accounts, Ledger, Legal Entities, and Business **Units in Spreadsheets: How They Are Processed**

The Create Chart of Accounts, Ledger, Legal Entities, and Business Units rapid implementation process consists of four steps.

- 1. Enter the data into the sheets.
- 2. Upload the xml files generated from the sheets.
- 3. Run the deployment process to finalize the chart of accounts configuration.
- 4. Upload the XML files generated from the sheets for the rest of the configuration.

#### Note

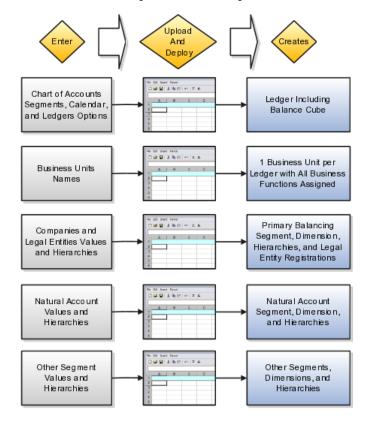
On the Instruction sheet is a link to a completed sample data workbook.



### **Process Overview**

Begin by downloading the Rapid Implementation for General Ledger workbook using the Create Chart of Accounts, Ledger, Legal Entities, and Business Units in Spreadsheet task on the Setup and Maintenance work area.

The following figure illustrates the Create Chart of Accounts, Ledger, Legal Entities, and Business Units process, what data is entered into each sheet of the workbook, and the components that the process creates.



### **Process**

#### **Enter Data**

The Create Chart of Accounts, Ledger, Legal Entities, and Business Units workbook provides five sheets.

- 1. Instructions
- 2. Chart of Accounts, Calendar, and Ledger
- 3. Business Units
- 4. Companies and Legal Entities
- 5. Natural Accounts

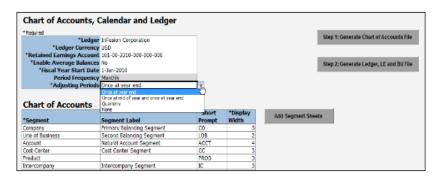
Sheets used to enter other segment values and hierarchies for additional segments are created by entering the segments on the Chart of Accounts, Calendar, and Ledger sheet and then clicking the Add Segment Sheets button.

#### Instructions Sheet

Read the planning tips, loading process, best practices, and recommendations.

### Chart of Accounts, Calendar, and Ledger Sheet

Enter your data to create your ledger, its components, chart of accounts, currency, and calendar, and set the required ledger options.



- Ledger name is the name of your primary ledger and often appears in report titles, so enter a printable name.
- Ledger Currency represents the currency that most of your transactions are entered.
- Retained Earnings Account is used when you open the first period of a new year. The application moves the total balances in your revenue and expense accounts to the Retained Earnings accounts by balancing segment.

### Tip

When the data is uploaded, the **Allow Dynamic Insertion** option used to enable the generation of new account combinations dynamically instead of creating them manually is enabled by default. To prevent the creation of invalid accounts, you must define cross-validation rules. Define cross-validation rules before entering data or loading history. Cross-validation rules only prevent creation of new accounts, not disabling of preexisting accounts.

 Enable Average Balances is used to enable Average Balances functionality.

The Average Balance feature provides organizations with the ability to track average and end-of-day balances, report average balance sheets, and create custom reports using both standard and average balances. Average balance processing is important for financial institutions, since average balance sheets are required, in addition to standard balance sheets, by many regulatory agencies. Many organizations also use average balances for internal management reporting and profitability analysis.

### Tip

If you select No and uploaded the options, this region cannot be changed and does not display on the Specify Ledger Options page.

• Fiscal Year Start Date is the beginning date of your calendar for the ledger and cannot be changed once the ledger is saved.

### **Important**

Select a period before the first period you plan to load history or perform translations to enable running translation. You cannot run translation in the first defined period of a ledger calendar.

• **Period Frequency** must be Monthly and is predefined.

### Note

If you require a calendar other than monthly, such as 4-4-5 or weekly, define the calendar in the regular calendar page.

- Adjusting Periods add one or more periods that are used to enter closing, audit, or other adjustments in the General Ledger at quarter or year end. The entries are tracked in the adjusting period and not in your monthly activity.
- Chart of Accounts region is where you enter your segments, segment labels, short prompts, and display length data that is used to create your chart of accounts. Plan this data carefully, as you are defining the basic structure for your accounting and reporting.
- **Display Length** sets the segment size so select carefully and leave room for growth. For example, if you have 89 cost centers, enter 3 for the Display Length to allow for more than 100 cost centers in the future.
- Add Segment Sheets button to create sheets for additional segments. Only the Company and Natural Account segment sheets are provided.

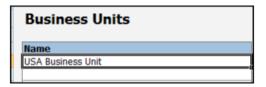
#### Note

If you select an intercompany segment, you must complete at least one intercompany rule and check the Enable Intercompany Balancing option in the Specify Ledger Options task for the Balancing API to perform intercompany balancing.

### **Business Units Sheet**

Enter the name of your business unit.

You can enter more than one business unit per ledger but it is not recommended.



#### Note

Enter a list of your legal entities. Include their registration number and assigned parent or child value.

### Companies and Legal Entities Sheet

You can create up to 9 levels of parent values to use to roll up your legal entities to meet corporate and local reporting requirements.

				Legal Entity		
Parent1	Child Value	Company Description	Legal Entity Name	Identifier	Country	Address Line
100		Corporation	InFusion Corporation Inc.		United States	500 Oracle Parkway
	101	USA1	InFusoin America Inc.	InF_USA_1	United States	500 Oracle Parkway
	102	USA2	InFusion America High Technology Inc.	InF_USA_3	United States	233 South Wacker Driv
	131	Health	InFuison USA Health Inc.	InF_USA_3	United States	1015 15th Street NW

#### **Natural Accounts Sheet**

Enter your account values that are used to record the type of balance.

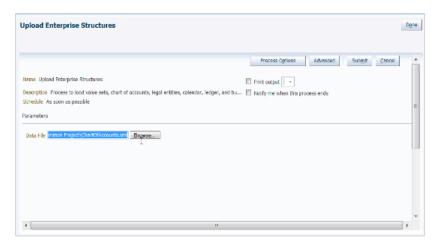
Parent2	Parent1	*Child Value	*Description	*Account Type	Financial Category
	1000		Assets	Asset	Other current assets
		11200	Cash	Asset	Cash
		11501	Cash Clearing	Asset	Cash
	2000		Liabilities	Liability	Other current liabilities
		22100	Accounts Payables	Liability	Accounts payable
		22190	Accounts Payable Clearing	Liability	Accounts payable

- Parent and Child Values with Descriptions are used to build hierarchies. Hierarchies are used for chart of accounts mappings, revaluations, data access sets, cross validation rules, and segment value security rules. The balances cube and account hierarchies are also used for financial reporting, Smart View queries, and allocations.
- Account Type is used to identify the type of account, Asset, Liability, Revenue, Expense, or Owner's Equity. Account types are used in yearend close processes and to correctly categorize your account balances for reporting.
- Financial Category (optional) is used to identify groups of accounts for reporting with Oracle Fusion Transactional Business Intelligence.

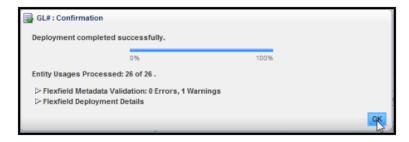
### Upload the Sheets and Run Deployment

Return to the Chart of Accounts, Calendar, and Ledger sheet after completing the other sheets complete the following steps:

- 1. **(B) Generate Chart of Accounts File:** The program generates an XML data file for the entered chart of accounts and hierarchies setup data. Save the file to a network or local drive.
- 2. **(B)** Generate Ledger, Legal Entity, and Business Units File: The program generates an XML data file for the entered ledger, legal entities, and business unit setup data. Save the file a network or local drive.
- 3. (N) Setup and Maintenance > Functional Setup Manager > Upload **Chart of Accounts** task. The Upload Enterprise Structures process is launched.
- 4. (B) Upload File.
- 5. **(B) Browse.** Select the first file you saved: **ChartOfAccounts.xml**



- 6. **(B) Submit**.
- 7. Verify that the process was completed without errors or warnings.
- 8. (N) Setup and Maintenance > Deploy Chart of Accounts task > (B) Deploy the Accounting Flexfield.



- 9. (I) Refresh until the green check mark appears and verifies that the deployment is successful.
- 10. (N) Setup and Maintenance > Upload Ledger, Legal Entities, and Business Units task. The Upload Enterprise Structures process is launched.

- 11. (B) Upload File.
- 12. **(B) Browse.** Select the second file you saved: FinancialsCommonEntities.xml
- 13. **(B) Submit.**
- 14. Verify that the process was completed without errors or warnings.

### Tip

You cannot change the chart of accounts, accounting calendar, or currency for your ledger after the setup is created. Assign the data role that was automatically generated for the ledger to your users. Then open the first period to begin entering data.

# **Creating One Chart of Accounts Structure with Many Instances: Example**

In Oracle Fusion General Ledger, the chart of accounts model is framed around the concept of a chart of accounts structure, under which one or more chart of accounts structure instances can be created.

#### Scenario

Your company, InFusion Corporation, is a multinational conglomerate that operates in the United States (US) and the United Kingdom (UK). InFusion has purchased an Oracle Fusion enterprise resource planning (ERP) solution including Oracle Fusion General Ledger and all of the Oracle Fusion subledgers. You are chairing a committee to discuss creation of a model for your global financial reporting structure including your charts of accounts for both your US and UK operations.

### InFusion Corporation

InFusion Corporation has 400 plus employees and revenue of \$120 million. Your product line includes all the components to build and maintain air quality monitoring (AQM) systems for homes and businesses.

### **Analysis**

In Oracle Fusion General Ledger, the chart of accounts model is framed around the concept of a chart of accounts structure, under which one or more chart of accounts structure instances can be created.

The chart of accounts structure provides the general outline of the chart of accounts and determines the number of segments, the type, the length, and the label (qualifier) of each segment. This forms the foundation of the chart of accounts definition object.

For each chart of accounts structure, it is possible to associate one or more chart of accounts structure instances. Chart of accounts structure instances under the

same structure share a common configuration with the same segments, in the same order, and the same characteristics. Using one chart of accounts structure with multiple instances simplifies your accounting and reporting.

At the chart of accounts structure instance level, each segment is associated with a value set that conforms to the characteristic of that segment. For example, you assign a value set with the same segment type and length to each segment. You are using hierarchies with your chart of accounts segments. Each structure instance segment is assigned a tree code to indicate the source of the hierarchy information for the associated value set. The same value set can be used multiple times within the same or across different chart of accounts instances within the same structure or in different structures. This functionality reduces your segment value creation and maintenance across your charts of accounts.

The collective assignment of value sets to each of the segments forms one chart of accounts instance. At the chart of accounts structure instance level, you can select to enable dynamic insertion. Dynamic insertion allows the creation of account code combinations automatically the first time your users enter that new account combination. The alternative is to create them manually. By deciding to enable dynamic insertion, you save data entry time and prevent delays caused by the manual creation of new code combinations. Well defined cross validation rules help prevent the creation of inappropriate account code combinations.

Perform deployment after a new chart of accounts structure and structure instances are defined or any of their modifiable attributes are updated. Deployment validates and regenerates the necessary objects to enable your charts of accounts and chart of accounts structure instances. By unifying and standardizing you organization's chart of accounts, you are positioned to take full advantage of future functionality in Oracle Fusion General Ledger.

In summary, you are recommending to your company to unify the organization's chart of accounts in a single chart of accounts structure based on chart of accounts commonalities across ledgers. You have also decided to use the chart of accounts structure instance construct to serve different accounting and reporting requirements by using value sets specific to each of your entities.

### **Creating Chart of Accounts Structure and Instances: Examples**

In Oracle Fusion General Ledger, the chart of accounts model is framed around the concept of a chart of accounts structure, under which one or more chart of accounts structure instances can be created. A chart of accounts structure defines the key attributes for your chart of accounts, such as the number of segments, the segment sequences, the segment names, segment prompts, segment labels, for example natural account and primary balancing, and default value sets.

The chart of accounts instance is exposed in the user interfaces and processes. By default, a chart of accounts instance inherits all the attributes of the chart of accounts structure, meaning that all instances of the same structure share a common shape and have the same segments in the same order. However, at the chart of accounts instance level, you can override the default value set assignments for your segments and assign a unique account hierarchy that determines the parent and child relationships between the value set values. At the chart of accounts instance level, determine if allow dynamic insertion is enabled to generate new account combinations dynamically instead of creating them manually.

### **Chart of Account Structure**

You are creating a chart of accounts structure as you setup your chart of accounts for your enterprise, InFusion America, Inc. Follow these steps:

- 1. Navigate to the **Manage Chart of Accounts** page from the Functional Setup Manger by querying on Manage Chart of Accounts and clicking on the Go To Task.
- 2. Select **General Ledger** from the Module list of values and click **Search**.
- 3. Click Manage Structures to open the Manage Key Flexfield Structures page.
- 4. Select the **General Ledger** row and click the **Create** to open the **Create** Key Flexfield Structure page.
- 5. Enter a unique Structure Code, INFUSION AM COA STRUCTURE, and Name, InFusion America COA Structure. Provide an optional Description, InFusion America Inc. Chart of Accounts Structure.
- 6. Select the Delimiter to visually separate your segment values.
- 7. Click Save.
- 8. To create a new segment, click the **Create** to open the **Create Key** Flexfield Segment page.
  - a. Enter the following parameters:

Parameter	Value	
Segment Code	INFUSION_AM_CO	
Name	InFusion America Company	
Description	InFusion America Inc. Company	
Sequence Number	1	
Prompt	Company	
Short Prompt	СО	
Display Width	2	
Column Name	Segment1	
Default Value Set Code	INFUSION_AM_COMPANY	

b. Select a segment label, **Primary Balancing Segment**, to indicate its purpose within your chart of accounts.

### Note

Two segment labels are required: primary balancing segment and natural account segment. These labels are not used with each other or with other labels in a specific segment.

c. Click **Save and Close**.

- d. Click Done.
- e. Define additional segments following the same process.

#### Chart of Account Instance

You are creating a chart of accounts instance as you setup your chart of accounts for your enterprise, InFusion America, Inc. Follow these steps:

- 1. Navigate to the **Manage Chart of Accounts** page from the Functional Setup Manger by querying on Manage Chart of Accounts and clicking on the Go To Task.
- 2. Select **General Ledger** from the Module list of values and click **Search**.
- 3. Select the **General Ledger** row and click **Manage Structure Instances** to open the Manage Key Flexfield Structure Instance page.
- 4. Click the **Create** icon to open the **Create Key Flexfield Structure Instance** page.
- 5. Enter a unique Structure Instance Code, INFUSION_AM_COA_INSTANCE, and Name, InFusion America COA Instance. Provide an optional Description, InFusion America Inc. Chart of Accounts Structure Instance.
- 6. Select **Dynamic combination creation allowed** to indicate that you want to dynamically generate account combinations.
- 7. Associate your instance with your Structure Name, InFusion America Structure.

### Note

By default, an instance inherits the key attributes of the associated structure. Some attributes, such as the value set assigned to each the segment, can be modified.

- 8. Click Save.
- 9. Optionally, select the segment row and click **Edit** to modify instance segments.
- 10. Check **Required**, **Displayed**, and **Business intelligence enabled** check boxes.

### Note

The Business Intelligence check box is only valid when enabled on segments with segment labels. Check the Required and Displayed options for all segments including those intended for future use. The recommended best practice is to define one segment for future use and set a default value. This ensures room for expansion in your chart of accounts and that the extra segment is populated in the account combinations.

- 11. Click **OK**.
- 12. Click Save and Close.
- 13. Define additional instances following the same process.

#### Note

Alternatively, proceed directly with creating your value set values by selecting the corresponding Value Set Code in the Segment Instances table.

- 14. Click Done.
- 15. Click **Deploy Flexfield**.
- 16. Click **OK**.

### **Balancing Segments: Explained**

Balancing segments ensure that all journals balance for each balancing segment value or combination of multiple balancing segment values. You can secure access to your primary balancing segment values only with data access sets. The general ledger application automatically calculates and creates balancing lines as required in journal entries. For example, recognizing an entity's receivable and the other entity's payable. There are three balancing segment labels: primary, second, and third balancing. The primary balancing segment label is required.

By enabling multiple balancing segments for your chart of accounts, it is possible to produce financial statements for each unique combination of segment values across not only one, but two or even three qualified balancing segments. This ability provides you greater insights into your operations as it affords you visibility along the critical fiscal dimensions you use to plan, monitor, and measure your financial performance.

The following explains processes that use balancing segments.

- Intercompany balancing: Adds lines to unbalanced journals using intercompany rules.
- Opening first period of the new accounting year: Calculates retained earnings amounts at the level of granularity that totals revenue and expense account balances for multiple balancing segment value combinations. This applies to standard and average balances.
- Importing journals: Adds lines using the suspense account on unbalanced journals.
- Posting journals: Adds additional lines to unbalanced journals for the following enabled account types:
  - Suspense
  - Rounding
  - Net income
  - Retained earnings
  - Cumulative translation adjustments from replication of revaluation journals to reporting currencies and for multiple reporting currency account type specific conversion

- Posting prior period journals: Calculates any income statement impact and posts to the appropriate retained earnings account.
- Translating balances: Supports multiple balancing segments for the following accounts:
  - Retained earnings: Calculated translated retained earnings are post to the retained earnings accounts by balancing segment. Retained earnings represents the summing of the translated revenue and expense accounts across multiple balancing segment values.
  - Cumulative translation adjustment: Amounts posted by balancing segment to these accounts represents currency fluctuation differences between ranges of accounts which use different rate types. For example, period end rates are used for asset and liability accounts and historical rates for equity accounts.
- Revaluing Balances: Supports multiple balancing segments when calculating gain or loss accounts.
- Creating Opening Balances: Initializes reporting currency balances by converting from the total primary currency. Any difference in the reporting currency amounts is offset by populating retained earnings accounts.
- Closing year end: Supports multiple balancing segments when calculating the income statement offset and closing account in the closing journals.

### Multiple Balancing Segments: Points to Consider

Oracle Fusion General Ledger supports tracking financial results at a finer level of granularity than a single balancing segment. In addition to the required primary balancing segment for the chart of accounts, which is typically associated with the company dimension of a business organization, two additional segments of the chart of accounts can be optionally qualified as the second and third balancing segments respectively. Possible chart of accounts segments that can be tagged as these additional balancing segments include cost center or department, additional aspects of a business commonly used in measuring financial results.

There are several points to consider in using multiple balancing segments:

- Journal entry processing
- · Implementation timing
- Change options
- Migration adjustments

### **Journal Entry Processing**

Multiple balancing segments ensure that account balances come from journal entries where the debits equal the credits, and thus, the financial reports are

properly generated for each unique instance of account value combinations across the balancing segments. Consider this option carefully as it provides more granular reporting but requires more processing resources.

### Implementation Timing

When considering implementing the optional second and third balancing segments, keep in mind that these chart of accounts segment labels are set from the beginning of time and are actively used by your ledgers. This is important to ensure that balances are immediately maintained in accordance with the necessary balancing actions to produce consistent financial reporting for the desired business dimensions. Multiple balancing segment ledgers that are not maintained from the beginning of time require extensive manual balance adjustments to catch up and realign the balances in accordance with the multiple balancing segments.

#### Note

Do not set a segment already qualified as a natural account or intercompany segment as any of the three balancing segments. Validations are not performed when segment labels are assigned, so verify that all are assigned correctly before using your chart of accounts.

### **Change Options**

Once a segment has been enabled and designated as a balancing segment, you must not change the segment. Do not disable the segment or remove the segment labels. These settings must be consistently maintained throughout the life of the chart of accounts to control the accuracy and integrity of the financial data.

### **Migration Adjustments**

For charts of accounts migrated from Oracle E-Business Suite to Oracle Fusion General Ledger that use a segment with the secondary balance tracking segment qualifier, steps must be taken to ensure the proper transition to the second and third balancing segments. The required adjustments are extensive.

For ledgers associated with a migrated chart of accounts, its balances must be adjusted manually to be consistent with the second and third balancing segments as though these segment labels have been in place since the beginning of entries for these ledgers. This requires recomputing and updating of the following processes to reflect the correct balancing for each unique combination of segment values across the additional second and third balancing segments.

- Intercompany balancing
- Suspense posting
- Rounding imbalance adjustments on posting
- Entered currency balancing
- Revaluation gains or losses

- Retained earnings calculations at the opening of each new fiscal year
- Cumulative translation adjustments during translation

### Note

All previously translated balances must also be purged, and new translations run to properly account for translated retained earnings and cumulative translation adjustments with the correct level of balancing.

### **Using Multiple Balancing Segments: Example**

This simple example illustrates balancing along two balancing segments for a simple chart of accounts with three segments.

#### Scenario

Your company has a chart of accounts with two balancing segments and three segments, qualified as follows:

• Company: Primary balancing segment

Cost Center: Second balancing segment

· Account: Natural account segment

The following multiple company and cost center journal has been entered to transfer advertising and phone expense from Company 1, Cost Center A to Company 2, Cost Center B.

Account	Debit	Credit
Company 1-Cost Center A- Advertising Expense Account	600	
Company 2-Cost Center B- Advertising Expense Account		600
Company 1-Cost Center A-Phone Expense Account	800	
Company 2-Cost Center B-Phone Expense Account		800

During the posting process, the last four lines are created to balance the entry across the primary and second balancing segments, company and cost center.

Account	Debit	Credit
Company 1-Cost Center A- Advertising Expense Account	600	
Company 2-Cost Center B- Advertising Expense Account		600
Company 1-Cost Center A-Phone Expense Account	800	

Company 2-Cost Center B-Phone Expense Account		800
Company 1-Cost Center A- Balancing Account		600
Company 2-Cost Center B- Balancing Account	600	
Company 1-Cost Center A- Balancing Account		800
Company 2-Cost Center B- Balancing Account	800	

### **FAQs for Manage Charts of Accounts**

### How can I use future accounting segments?

To plan for future growth in the business organization that requires additional segments in the chart of accounts, extra segments can be added to the chart of accounts structure during your original implementation. Since all segments of the chart are required and have to be enabled, these unused segments can be assigned value sets that have a single value in the chart of accounts structure instance. This value is set as a default for that segment so that the extra segments are automatically populated when an account code combination is used.

### **Define Chart of Accounts for Enterprise Structures: Manage Chart** of Accounts Value Sets

### Chart of Accounts Values Sets: Critical Choices

A value set is the collection of account values that are associated with a segment of a chart of accounts structure instance. When creating values sets, consider the following critical choices:

- Module Designation
- Validation Type
- Format Assignments
- Security Rules
- Values Definition

### **Module Designation**

The module designation is used to tag value sets in Oracle Fusion Applications and sets the value sets apart during upgrades and other processes. Chart of accounts value sets upgraded from Oracle E-Business Suite Release 12 generically bear the module value of Oracle Fusion Middleware. When creating new value sets for a chart of accounts, the module can be specified as **Oracle** 

Fusion General Ledger to distinctly identify its intended use in an accounting flexfield, basically a chart of accounts.

### Validation Type

Assign one of the following validation types to chart of accounts value sets:

- **Independent**: The values are independently selected when filling out the segment in the account combination.
- Table Validated: The values are stored in an external table to facilitate maintenance and sharing of the reference data.

### **Format Assignments**

Value sets for chart of accounts must use the **Value Data Type** of **Character**. The **Value Subtype** is set to **Text**. These two setting support values that are both numbers and characters, which are typical in natural account segment values. Set the maximum length of the value set to correspond to the length of the chart of accounts segment to which it is assigned. Best practices recommend restricting values to **Upper Case Only** or **Numeric** values that are zero filled by default.

### Security Rules

If flexfield data security rules are to be applied to the chart of accounts segment associated with the value set, the **Enable Security** check box must be checked for the assigned value set. In addition, assign a data security resource name to enable creation of a data security object automatically for the value set. The data security object is used in the definition of flexfield data security rules.

### Value Definition

Once these basic characteristic are defined for the value set, values can be added to the set in the Manage Values page.

- Set the values to conform to the value set length and type.
- Enter the value, its description, and its attributes including the **Enable** check box, Start Date, and End Date.
- Assign the following attributes: Parent or Summary check box, Posting is allowed, and Budgeting is allowed.

#### Note

If the value set is used with a natural account segment, the value also requires you set the Natural Account Type, with one of the following values: Asset, **Liability, Equity, Revenue** or **Expense**. Other attributes used are **Third Party** Control Account, Reconciliation indicator, and Financial Category used with Oracle Transaction Business Intelligence reporting.

Oracle Fusion General Ledger best practice is to define the values for the value set after the value set is assigned to a chart of accounts structure instance. Otherwise you are not able to define the mandatory value attributes, such as summary flag, posting allowed, and account type for natural account segment. The attributes must be added after the value set is assigned to a chart of accounts structure instance.

### Creating a Value Set for Your Chart of Accounts: Example

Create your value sets before creating your chart of accounts. A value set can be shared by different charts of accounts or across different segments of the same chart of accounts.

#### Scenario

You are creating a company value set to be used in your chart of accounts for your enterprise, InFusion America, Inc. Follow these steps:

- 1. Navigate to the **Manage Chart of Accounts Value Sets** task from within your implementation project and click the **Go to Task**.
- 2. Click the **Create** icon on the toolbar of the Search Results table. The **Create** Value Set page opens.
- 3. Enter a unique Value Set Code, **InFusion America Company**, and an optional Description, Company values for InFusion America Inc.
- 4. Select **General Ledger** from the list in the Module field.
- 5. Select **Independent** as Validation Type.
- 6. Select **Character** as the Validation Data Type.
- 7. Click Save and Close.

# **Configuring Chart of Account Segment for Business Intelligence: Explained**

To map the Oracle Fusion General Ledger Accounting Flexfield in Oracle Transaction Business Intelligence (BI) Repository file (RPD) for Oracle Fusion Financials, populate values in the Manage Key Flexfields user interface. These values enable the Chart of Accounts segments for Oracle Fusion Transactional BI and provide the mapping with BI Object names that are used as dimension for each of the Chart of Accounts segments.

Check each of the Chart of Accounts segments' BI enabled check box on all segments that you intend to map in the RPD by performing the following steps:

- 1. From your implementation project or the **Setup and Maintenance** page, query for Manage Key Flexfields and select the Go to Task.
- 2. Enter GL# in the **Key Flexfield Code** field.
- 3. Click **Search** button.
- 4. Click on Manage Structure Instances button.
- 5. Click the **Search** button.

- 6. Click on the desired chart of accounts and **Edit** icon.
- 7. Click on the desired segment and the **Edit** icon.
- 8. Edit each of the segments by checking the **BI enabled** check box.
- 9. Click on Save button. This should be done for all segments in every Chart of Accounts Structure Instance that you intend to be mapped in RPD.
- 10. Click the **Save and Close** button and the **Done** button.

Populate the **BI Object Name** for each of the **Segment Labels**. This name is the logical table name in the RPD which would be used as the dimension for the corresponding segment. Perform the following steps:

- 1. From your implementation project or the Setup and Maintenance page, query for Manage Key Flexfields and select the Go to Task.
- 2. Enter GL# in the **Key Flexfield Code** field.
- 3. Query for GL# as **Key Flexfield Code** in **Manage Key Flexfields** page.
- 4. Click Search button.
- 5. Chose Actions menu and click on Manage Segment Labels
- 6. Populate the **BI Object Name** for all the segment labels that are need to be mapped in the RPD.

Segment Label Code	BI Object Name	
FA_COST_CTR	Dim - Cost Center	
GL_BALANCING	Dim - Balancing Segment	
GL_ACCOUNT	Dim - Natural Account Segment	

7. Click the **Save** button.

### Note

For all the non qualified segment labels, the **BI Object Name** should be populated with one of the following:

- Dim GL Segment1
- Dim GL Segment2
- Dim GL Segment3
- Dim GL Segment4
- Dim GL Segment5
- Dim GL Segment6
- Dim GL Segment7
- Dim GL Segment8
- Dim GL Segment9
- Dim GL Segment10

Deploy the flexfield using the **Deploy Flexfield** button from **Manage Key** Flexfields page.

# **Define Chart of Accounts for Enterprise Structures: Manage Accounting Calendars**

### **Defining Accounting Calendars: Critical Choices**

Define an accounting calendar to create your accounting year and the periods it contains. Specify common calendar options that the application uses to automatically generate a calendar with its periods. Specifying all the options makes defining a correct calendar easier and more intuitive with fewer errors. The choices you make when specifying the following options are critical, because it is difficult to change your accounting calendar after a period status is set to open or future enterable.

- Start Date
- Period Frequency
- Adjusting Period Frequency
- Period Name Format

### Note

In Oracle Fusion, the common calendar types, monthly, weekly, 4-4-5, 4-5-4, 5-4-4, 4-week, quarterly, and yearly, are automatically generated. This functionality makes it easier to create and maintain accounting calendars. By using the period frequency option, you no longer have to go through the tedious task of defining each period manually.

### **Start Date**

If you plan to run translation, specify a calendar start date that is a full year before the start date of the year of the first translation period for your ledger. Translation cannot be run in the first period of a calendar. Consider how many years of history you are going to load from your previous system and back up the start date for those years plus one more. You cannot add previous years once the first calendar period has been opened.

### Period Frequency

Use period frequency to set the interval for each subsequent period to occur, for example, monthly, quarterly, or yearly. If you select the period frequency of Other, by default, the application generates the period names, year, and quarter number. You specify the start and end dates. You must manually enter the period information. For example, select the period frequency of Other and enter 52 as the number of periods when you want to define a weekly calendar. For manually entered calendars, when you click the Add Year button, the application creates

a blank year. Then, you must manually enter the periods for the new year. The online validation helps prevent erroneous entries.

#### Note

In Oracle Fusion applications a calendar can only have one period frequency and period type. Therefore, if you have an existing calendar with more than one period type associated with it, during the upgrade from Oracle E-Business Suite, separate calendars are created based on each calendar name and period type combination.

### Adjusting Period Frequency

Use the adjusting period frequency to control when the application creates adjusting periods. For example, some of the frequencies you select add one adjusting period at year end, two at year end, or one at the end of each quarter. The default is None which adds no adjusting periods. If you select the frequency of Other, the **Number of Adjusting Periods** field is displayed. Enter the number of desired adjusting periods and then, manually define them.

### Period Name Format Region

The User-Defined Prefix field in the Period Name Format region is an optional feature that allows you to enter your own prefix. For example, define a weekly calendar and then enter a prefix of Week, - as the separator, and the period name format of Period number YY fiscal year. The application creates the names of Week1-11, Week2-11, through Week52-11. The options for the **Format** field are predefined values. The list of values is filtered based on the selected separator and only displays the options that match the selected separator.

The year displayed in the period names is based on the selected period name format and the dates the period covers or if the period crosses years, on the year of the start date of the period. For example, April 10, 2010 to May 9, 2010 has the period name of Apr-10 and December 10, 2010 to January 9, 2011 has the name of Dec-10. If period frequency is Other, then the period format region is hidden. The application generates a temporary period name for calendars with period frequency of Other, using a fixed format of Period number YY. You can override this format with your own customized period names.

### Note

For an accounting calendar that is associated with a ledger, changing period names or adding a year updates the accounting period dimension in the balances cubes.

## Calendar Validation: How It Works with the Accounting Calendar

Calendar validation is automatic and prevents serious problems when you begin using the calendar. Once you set a calendar period status to open or future enterable, you cannot edit the period.

### **Settings That Affect Calendar Validation**

The calendar validation runs automatically when you save the calendar.

### How the Calendar Is Validated

The following table lists the validation checks performed when the accounting calendar is saved.

Validation Performed	Example of Data	
Unique period number	2 assigned for two periods	
Unique period name	Jan-11 entered twice	
Period number beyond the maximum number of periods per year	13 for a 12 period calendar with no adjusting periods	
Entered period name contains spaces	Jan 11	
Single or double quotes in the period name	Jan '11	
Nonadjusting periods with overlapping dates	01-Jan-2011 to 31-Jan-2011 and 30-Jan-2011 to 28- Feb-2011	
Period date gaps	01-Jan-2011 to 28-Jan-2011 and 31-Jan-2011 to 28- Feb-2011	
Missing period numbers	Periods 1 through 6 defined for a twelve month calendar	
Period number gaps	1, 3, 5	
Period numbers not in sequential order by date	Period 1 covers 01-Jan-2011 to 31-Jan-2011 and period 2 covers 01-Mar-2011 to 31-Mar-2011, and period 3 covers 01-Feb-2011 to 28-Feb-2011.	
Quarter number gaps	1, 3, 4	
Quarters not in sequential order by period	1, 3, 2, 4	
Period start or end dates more than one year before or after the fiscal year	July 1, 2010 in a 2012 calendar	

### **FAQs for Manage Accounting Calendars**

### How can I identify errors in my accounting calendar?

Oracle Fusion General Ledger identifies erroneous entries online as you enter a new calendar or change data on an existing calendar. The application also automatically validates the data when you save the calendar.

### What's the difference between calendar and fiscal period naming?

The period naming format determines the year that is appended to the prefix for each period in the calendar. For the example, your accounting year has a set of twelve accounting period with a start date of September 1, 2011 and the end date

is August 31, 2012, with each period's date range following the natural calendar month date range.

Calendar period naming format: Select the calendar period format to append the period's start date's year to the prefix. For the period covering September 1, 2011 to December 31, 2011, then 2011 or just 11, depending on the period format selected, is appended to each period's name. For the remaining periods covering January 1, 2012 to August 31, 2012, then 2012 or 12, is appended to each period's name.

Fiscal period naming format: Select the fiscal period format to always append the period's year assignment to the prefix. If the accounting periods in the set of twelve are all assigned the year of 2012, then 2012 or just 12, depending on the period format selected, is appended to the period name of all 12 periods.

### When do I update an existing calendar?

Update an existing calendar before the new periods are needed as future periods, based on the future period setting in your accounting configuration. If a complete year has been defined and validated, use the **Add Year** button to add the next year quickly. Accept or change the new rows as required. For example, with the Other frequency type calendar, dates may differ from what the application generates.

# What happens if I upgrade my calendar from Oracle E-Business Suite Release

The migration script assigns a period frequency that most closely matches your Oracle E-Business Suite Release 12 calendar. When you use the Oracle Fusion applications Add Year functionality for the first time, you have an opportunity to review and change the period frequency. The Calendar Options page opens only for calendars upgraded from Release 12 to allow one time modification.

Make your changes to the period frequency, adjusting period frequency, and period name format, including the prefix and separator, as needed. Changes can not conflict with the existing upgraded calendar definition. Update the calendar name and description in the calendar header, as needed, for all calendars. Period details for a new year will be generated automatically based on the latest calendar options. You can also manually update the calendar. The modified calendar options affect future years only.

# **Define Accounting Configurations of Enterprise Structures: Manage Primary or Secondary Ledgers**

### **Accounting Configuration Offerings: Overview**

The Setup and Maintenance work area in the Oracle Fusion Applications is used to manage the configuration of legal entities, ledgers, and reporting currencies that comprise your accounting configuration. To create a new legal entity or

ledger, your implementation consultant or system administrator must create an implementation project. This implementation project can be populated by either adding a financials related offering or one or more task lists.

### Note

Setup tasks that are not related to the ledger or legal entity specific setup tasks can be invoked from either an implementation project or launched directly from the Setup and Maintenance work area.

There are two offerings predefined for financial implementations.

- The Oracle Fusion Accounting Hub offering is used to add the Oracle Fusion General Ledger and Oracle Fusion Subledger Accounting application features to an existing enterprise resource planning (ERP) system to enhance the current reporting and analysis.
- The Oracle Fusion Financials offering, which includes the Oracle Fusion General Ledger and Oracle Fusion Subledger Accounting application features, as well as at least one of the subledger financial applications.

When adding an offering to an implementation project, implementation consultants can customize the tasks displayed by adding additional tasks to the implementation project.

### Ledgers and Subledgers: Explained

Oracle Fusion Applications reflect the traditional segregation between the general ledger and associated subledgers. Detailed transactional information is captured in the subledgers and periodically imported and posted in summary or detail to the ledger.

A ledger determines the currency, chart of accounts, accounting calendar, ledger processing options, and accounting method for its associated subledgers. Each accounting setup requires a primary ledger and optionally, one or more secondary ledgers and reporting currencies. Reporting currencies are associated with either a primary of secondary ledger.

The number of ledgers and subledgers is unlimited and determined by your business structure and reporting requirements.

### Single Ledger

If your subsidiaries all share the same ledger with the parent company or they share the same chart of accounts and calendar, and all reside on the same applications instance, you can consolidate financial results in Oracle Fusion General Ledger in a single ledger. Use Oracle Fusion Financial Reporting functionality to produce individual entity reports by balancing segments. General Ledger has three balancing segments that can be combined to provide detailed reporting for each legal entity and then rolled up to provide consolidated financial statements.

### **Multiple Ledgers**

Accounting operations using multiple ledgers can include single or multiple applications instances. You need multiple ledgers if one of the following is true:

- You have companies that require different account structures to record information about transactions and balances. For example, one company may require a six-segment account, while another needs only a threesegment account structure.
- You have companies that use different accounting calendars. For example, although companies may share fiscal year calendars, your retail operations require a weekly calendar, and a monthly calendar is required for your corporate headquarters.
- You have companies that require different functional currencies. Consider the business activities and reporting requirements of each company. If you must present financial statements in another country and currency, consider the accounting principles to which you must adhere.

### Subledgers

Oracle Fusion Subledgers capture detailed transactional information, such as supplier invoices, customer payments, and asset acquisitions. Oracle Fusion Subledger Accounting is an open and flexible application that defines the accounting rules, generates detailed journal entries for these subledger transactions, and posts these entries to the general ledger with flexible summarization options to provide a clear audit trail.

### **Ledgers: Points to Consider**

Companies account for themselves in primary ledgers, and, if necessary, secondary ledgers and reporting currencies. Your transactions from your subledgers are posted to your primary ledgers and possibly, secondary ledgers or reporting currencies. Local and corporate compliance can be achieved through an optional secondary ledger, providing an alternate accounting method, or in some cases, a different chart of accounts. Your subsidiary's primary and secondary ledgers can both be maintained in your local currency, and you can convert your local currency to your parent's ledger currency to report your consolidated financial results using reporting currencies or translation.

### **Primary Ledgers**

A primary ledger is the main record-keeping ledger. Like any other ledger, a primary ledger records transactional balances by using a chart of accounts with a consistent calendar and currency, and accounting rules implemented in an accounting method. The primary ledger is closely associated with the subledger transactions and provides context and accounting for them.

To determine the number of primary ledgers, your enterprise structure analysis must begin with your financial, legal, and management reporting requirements.

For example, if your company has separate subsidiaries in several countries worldwide, enable reporting for each country's legal authorities by creating multiple primary ledgers that represent each country with the local currency, chart of accounts, calendar, and accounting method. Use reporting currencies linked to your country specific primary ledgers to report to your parent company from your foreign subsidiaries. Other considerations, such as corporate year end, ownership percentages, and local government regulations and taxation, also affect the number of primary ledgers required.

### Secondary Ledgers

A secondary ledger is an optional ledger linked to a primary ledger for the purpose of tracking alternative accounting. A secondary ledger can differ from its primary ledger by using a different accounting method, chart of accounts, accounting calendar, currency, or processing options. All or some of the journal entries processed in the primary ledger are transferred to the secondary ledger, based on your configuration options. The transfers are completed based on the conversion level selected. There are four conversion levels:

- Balance: Only Oracle Fusion General Ledger balances are transferred to the secondary ledger.
- Journal: General Ledger journal posting process transfers the journal entries to the secondary ledger.
- Subledger: Oracle Fusion Subledger Accounting creates subledger journals to subledger level secondary ledgers as well as reporting currencies.
- Adjustments Only: Incomplete accounting representation that only holds adjustments. The adjustments can be manual or detailed adjustments from Subledger Accounting. This type of ledger must share the same chart of accounts, accounting calendar, and period type combination, and currency as the associated primary ledger.

#### Note

A full accounting representation of your primary ledger is maintained in any subledger level secondary ledger.

Secondary ledgers provide functional benefits, but produce large volumes of additional journal entry and balance data, resulting in additional performance and memory costs. When adding a secondary ledger, consider your needs for secondary ledgers or reporting currencies, and select the least costly data conversion level that meets your requirements. For secondary ledgers, the least costly level is the adjustment data conversion level because it produces the smallest amount of additional data. The balance data conversion level is also relatively inexpensive, depending upon how often the balances are transferred from the primary to the secondary ledger. The journal and subledger data conversion levels are much more expensive, requiring duplication of most general ledger and subledger journal entries, as well as general ledger balances.

For example, you maintain a secondary ledger for your International Financial Reporting Standards (IFRS) accounting requirements, while your primary ledger uses US Generally Accepted Accounting Principles (GAAP). You decided to

select the subledger level for your IFRS secondary ledger. However, since most of the accounting is identical between US GAAP and IFRS, a better solution is to use the adjustment only level for your secondary ledger. The subledger level secondary ledger requires duplication of most subledger journal entries, general ledger journal entries, and general ledger balances. With the adjustment only level, your secondary ledger contains only the adjustment journal entries and balances necessary to convert your US GAAP accounting to the IFRS accounting, which uses a fraction of the resources that are required by full subledger level secondary ledger.

Following are scenarios that may require different combinations of primary and secondary ledgers:

- The primary and secondary ledgers use different charts of accounts to meet varying accounting standards or methods. A chart of accounts mapping is required to instruct the application how to propagate balances from the source (primary) chart of accounts to the target (secondary) chart of accounts.
- The primary and secondary ledgers use different accounting calendars to comply with separate industry and corporate standards.

#### Note

Use the same currency for primary and secondary ledgers to avoid difficult reconciliations, if you have the resources to support the extra posting time and data storage. Use reporting currencies or translations to generate the different currency views needed to comply with internal reporting needs and consolidations.

### **Reporting Currencies**

Reporting currencies maintain and report accounting transactions in additional currencies. Each primary and secondary ledger is defined with a ledger currency that is used to record your business transactions and accounting data for that ledger. It is advisable to maintain the ledger in the currency in which the majority of its transactions are denominated. For example, create, record, and close a transaction in the same currency to save processing and reconciliation time. Compliance, such as paying local transaction taxes, is also easier using a local currency. Many countries require that your accounting records be kept in their national currency.

If you need to maintain and report accounting records in different currencies, you do this by defining one or more reporting currencies for the ledger. There are three conversion levels for reporting currencies:

- Balance: Only General Ledger balances are converted into the reporting currency using translation.
- Journal: General Ledger journal entries are converted to the reporting currency during posting.
- Subledger: Subledger Accounting creates subledger reporting currency journals along with primary ledger journals.

#### Note

A full accounting representation of your primary ledger is maintained in any subledger level reporting currency. Secondary ledgers cannot use subledger level reporting currencies.

Of the three data conversion levels available, the balance data conversion level is typically the least expensive, requiring duplication of only the balance level information. The journal and subledger data conversion levels are more expensive, requiring duplication of most general ledger and subledger journal entries, as well as general ledger balances.

Do not use journal or subledger level reporting currencies if your organization has only an infrequent need to translate your financial statements to your parent company's currency for consolidation purposes. Standard translation functionality meets this need. Consider using journal or subledger level reporting currencies when any of the following conditions exist.

- You operate in a country whose unstable currency makes it unsuitable for managing your business. As a consequence, you need to manage your business in a more stable currency while retaining the ability to report in the unstable local currency.
- You operate in a country that is part of the European Economic and Monetary Union (EMU), and you choose to account and report in both the European Union currency and your National Currency Unit (NCU).

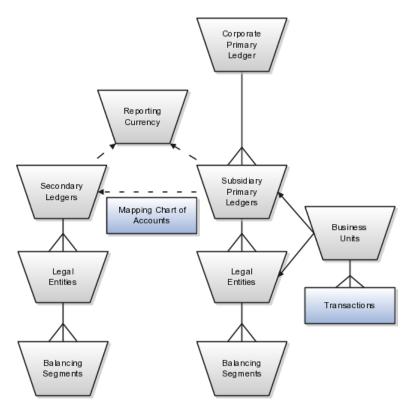
#### Note

The second option is rare since most companies have moved beyond the initial conversion to the EMU currency. However, future decisions could add other countries to the EMU, and then, this option would again be used during the conversion stage.

### **Financial Ledgers: How They Fit Together**

Oracle Fusion Applications is an integrated suite of business applications that connects and automates the entire flow of the business process across both front and back office operations and addresses the needs of a global enterprise. The process of designing the enterprise structure, including the accounting configuration, is the starting point for an implementation. This process often includes determining financial, legal, and management reporting requirements, setting up primary and secondary ledgers, making currency choices, and examining consolidation considerations.

This figure shows the enterprise structure components and their relationships to each other. Primary ledgers are connected to reporting currencies and secondary ledgers to provide complete reporting options. Legal entities are assigned to ledgers, both primary and secondary, and balancing segments are assigned to legal entities. Business units must be connected to both a primary ledger and a default legal entity. Business units can record transactions across legal entities.



### **Primary Ledgers**

A primary ledger is the main record-keeping ledger. Create a primary ledger by combining a chart of accounts, accounting calendar, ledger currency, and accounting method. To determine the number of primary ledgers, your enterprise structure analysis must begin with determining financial, legal, and management reporting requirements. For example, if your company has separate subsidiaries in several countries worldwide, create multiple primary ledgers representing each country with the local currency, chart of accounts, calendar, and accounting method to enable reporting to each country's legal authorities.

If your company just has sales in different countries, with all results being managed by the corporate headquarters, create one primary ledger with multiple balancing segment values to represent each legal entity. Use secondary ledgers or reporting currencies to meet your local reporting requirements, as needed. Limiting the number of primary ledgers simplifies reporting because consolidation is not required. Other consideration such as corporate year end, ownership considerations, and local government regulations, also affect the number of primary ledgers required.

### Secondary Ledgers

A secondary ledger is an optional ledger linked to a primary ledger. A secondary ledger can differ from its related primary ledger in chart of accounts, accounting calendar, currency, accounting method, or ledger processing options. Reporting requirements, for example, that require a different accounting representation to comply with international or country-specific regulations, create the need for a secondary ledger.

Below are scenarios and required action for different components in primary and secondary ledgers:

- If the primary and secondary ledgers use different charts of accounts, the chart of accounts mapping is required to instruct the system how to propagate journals from the source chart of accounts to the target chart of accounts.
- If the primary and secondary ledgers use different accounting calendars, the accounting date and the general ledger date mapping table will be used to determine the corresponding non-adjusting period in the secondary ledger. The date mapping table also provides the correlation between dates and non-adjusting periods for each accounting calendar.
- If the primary ledger and secondary ledger use different ledger currencies, currency conversion rules are required to instruct the system on how to convert the transactions, journals, or balances from the source representation to the secondary ledger.

Note: Journal conversion rules, based on the journal source and category, are required to provide instructions on how to propagate journals and types of journals from the source ledger to the secondary ledger.

### **Reporting Currencies**

Reporting currencies are the currency you use for financial, legal, and management reporting. If your reporting currency is not the same as your ledger currency, you can use the foreign currency translation process or reporting currencies functionality to convert your ledger account balances in your reporting currency. Currency conversion rules are required to instruct the system on how to convert the transactions, journals, or balances from the source representation to the reporting currency.

### **Legal Entities**

Legal entities are discrete business units characterized by the legal environment in which they operate. The legal environment dictates how the legal entity should perform its financial, legal, and management reporting. Legal entities generally have the right to own property and the obligation to comply with labor laws for their country. They also have the responsibility to account for themselves and present financial statements and reports to company regulators, taxation authorities, and other stakeholders according to rules specified in the relevant legislation and applicable accounting standards. During setup, legal entities are assigned to the accounting configuration, which includes all ledgers, primary and secondary.

### **Balancing Segments**

You assign primary balancing segment values to all legal entities before assigning values to the ledger. Then, assign specific primary balancing segment values to the primary and secondary ledgers to represent nonlegal entity related transactions such as adjustments. You can assign any primary balancing segment value that has not already been assigned to a legal entity. You are allowed to assign the same primary balancing segment values to more than one ledger. The assignment of primary balancing segment values to legal entities and ledgers is performed within the context of a single accounting setup. The Balancing Segment Value Assignments report is available to show all primary balancing segment values assigned to legal entities and ledgers across accounting setups to ensure the completeness and accuracy of their assignments. This report allows you to quickly identify these errors and view any unassigned values.

### **Business Units**

A business unit is a unit of an enterprise that performs one or many business functions that can be rolled up in a management hierarchy. When a business function produces financial transactions, a business unit must be assigned a primary ledger, and a default legal entity. Each business unit can post transactions to a single primary ledger, but it can process transactions for many legal entities. Normally, it will have a manager, strategic objectives, a level of autonomy, and responsibility for its profit and loss. You define business units as separate task generally done after the accounting setups steps.

The business unit model:

- Allows for flexible implementation
- Provides a consistent entity for controlling and reporting on transactions
- Enables sharing of sets of reference data across applications

For example, if your company requires business unit managers to be responsible for managing all aspects of their part of the business, then consider using two balancing segments, company and business unit to enable the production of business unit level balance sheets and income statements.

Transactions are exclusive to business units. In other words, you can use business unit as a securing mechanism for transactions. For example, if you have an export business that you run differently from your domestic business, use business units to secure members of the export business from seeing the transactions of the domestic business.

### **Creating Primary Ledgers: Example**

Create a primary ledger as your main record-keeping ledger. Like any other ledger, a primary ledger records transactional balances by using a chart of accounts with a calendar, currency, and accounting rules implemented in an accounting method. The primary ledger is closely associated with the subledger transactions and provides context and accounting for them.

### **Scenario**

Your company, InFusion Corporation is implementing Oracle Fusion Applications. You have been assigned the task of creating a primary ledger for your InFusion America entity.

- 1. Navigate to the **Define Accounting Configurations** task list and open Manage Primary Ledgers from within your implementation project. Click the Go to Task.
- 2. Click the **Create** icon.
- 3. Enter the following values:

Field	Value
Name	InFusion America

Description	InFusion America primary ledger for recording transactions.	
Chart of Accounts	InFusion America Chart of Accounts	
Accounting Calendar	Standard Monthly	
Currency	USD	
Accounting Method	Standard Accrual	

4. Click **Save and Edit Task List** to navigate back to the accounting configuration task list.

### Note

You cannot change the chart of accounts, accounting calendar, or currency for your ledger after you save your ledger.

### **Define Business Units: Assign Business Unit Business Function**

### **Business Functions: Explained**

A business unit can perform many business functions in Oracle Fusion Applications. Prior to Oracle Fusion Applications, operating units in Oracle E-Business Suite were assumed to perform all business functions, while in Oracle PeopleSoft, each business unit had one specific business function. Oracle Fusion Applications blends these two models and allows defining business units with one or many business functions.

### **Business Functions**

A business function represents a business process, or an activity that can be performed by people working within a business unit and describes how a business unit is used. The following business functions exist in Oracle Fusion applications:

- Billing and revenue management
- Collections management
- Customer contract management
- Customer payments
- Expense management
- Incentive compensation
- Marketing
- Materials management
- Inventory management
- Order fulfillment orchestration

- Payables invoicing
- Payables payments
- Procurement
- Procurement contract management
- Project accounting
- Receiving
- Requisitioning
- Sales

Although there is no relationship implemented in Oracle Fusion Applications, a business function logically indicates a presence of a department in the business unit with people performing tasks associated with these business functions. A business unit can have many departments performing various business functions. Optionally, you can define a hierarchy of divisions, business units, and departments as a tree over HCM organization units to represent your enterprise structure.

#### Note

This hierarchy definition is not required in the setup of your applications, but is a recommended best practice.

Your enterprise procedures can require a manager of a business unit to have responsibility for their profit and loss statement. However, there will be cases where a business unit is performing only general and administrative functions, in which case your manager's financial goals are limited to cost containment or recovering of service costs. For example, if a shared service center at the corporate office provides services for more commercially-oriented business units, it does not show a profit and therefore, only tracks its costs.

In other cases, where your managers have a responsibility for the assets of the business unit, a balance sheet can be produced. The recommended best practice to produce a balance sheet, is to setup the business unit as a balancing segment in the chart of accounts. The business unit balancing segment can roll up to divisions or other entities to represent your enterprise structure.

When a business function produces financial transactions, a business unit must be assigned to a primary ledger, and a default legal entity. Each business unit can post transactions to a single primary ledger, but it can process transactions for many legal entities.

The following business functions generate financial transactions and will require a primary ledger and a default legal entity:

- Billing and revenue management
- Collections management
- Customer payments
- Expense management

- Materials management
- · Payables invoicing
- Project accounting
- Receiving
- Requisitioning

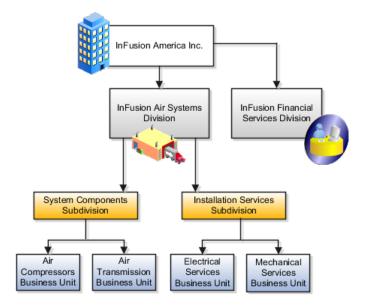
### **Business Unit Hierarchy: Example**

For example, your InFusion America Company provides:

- Air quality monitoring systems through your division InFusion Air Systems
- Customer financing through your division InFusion Financial Services

The InFusion Air Systems division further segments your business into the System Components and Installation Services subdivisions. Your subdivisions are divided by business units:

- System Components by products: Air Compressors and Air Transmission
- Installation Services by services: Electrical and Mechanical



Oracle Fusion applications facilitates independent balance sheet rollups for legal and management reporting by offering up to three balancing segments. Hierarchies created using the management segment can provide the divisional results. For example, it is possible to define management segment values to correspond to business units, and arrange them in a hierarchy where the higher nodes correspond to divisions and subdivisions, as in the Infusion US Division example above.

## **Define Business Units: Manage Business Units**

## **Business Units: Explained**

A business unit is a unit of an enterprise that performs one or many business functions that can be rolled up in a management hierarchy. A business unit can process transactions on behalf of many legal entities. Normally, it will have a manager, strategic objectives, a level of autonomy, and responsibility for its profit and loss. Roll business units up into divisions if you structure your chart of accounts with this type of hierarchy. In Oracle Fusion Applications, you assign your business units to one primary ledger. For example, if a business unit is processing payables invoices they will need to post to a particular ledger. This assignment is mandatory for your business units with business functions that produce financial transactions.

In Oracle Fusion Applications, use business unit as a securing mechanism for transactions. For example, if you run your export business separately from your domestic sales business, secure the export business data to prevent access by the domestic sales employees. To accomplish this security, set up the export business and domestic sales business as two separate business units.

The Oracle Fusion Applications business unit model:

- Allows for flexible implementation
- Provides a consistent entity for controlling and reporting on transactions
- Anchors the sharing of sets of reference data across applications

Business units process transactions using reference data sets that reflect your business rules and policies and can differ from country to country. With Oracle Fusion Application functionality, you can choose to share reference data, such as payment terms and transaction types, across business units, or you can choose to have each business unit manage its own set depending on the level at which you wish to enforce common policies.

In countries where gapless and chronological sequencing of documents is required for subledger transactions, define your business units in alignment with your ledger definition, because the uniqueness of sequencing is only ensured within a ledger. In these cases, define a single ledger and assign one legal entity and business unit.

In summary, use business units in the following ways:

- Management reporting
- Processing of transactions
- Security of transactional data
- · Reference data definition and sharing

### **Brief Overview of Business Unit Security**

Business units are used by a number of Oracle Fusion Applications to implement data security. You assign data roles to your users to give them access to data in business units and permit them to perform specific functions on this data. When a business function is enabled for a business unit, the application can trigger the creation of data roles for this business unit based on the business function's related job roles.

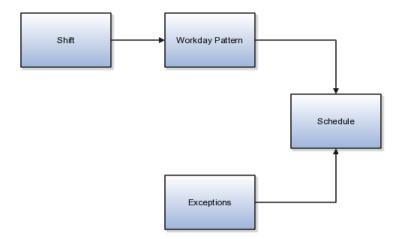
For example, if a payables invoicing business function is enabled, then it is clear that there are employees in this business unit that perform the function of payables invoicing, and need access to the payables invoicing functionality. Therefore, based on the correspondence between the business function and the job roles, appropriate data roles are generated automatically. Use Human Capital Management (HCM) security profiles to administer security for employees in business units.

# Define Facilities: Manage Facility Shifts, Workday Patterns, and Schedules

## **Schedule Components: How They Fit Together**

Schedules are comprised of workday patterns and exceptions. Workday patterns are comprised of shifts. You can also create exceptions, nonworking days, to the schedules.

Begin by creating shifts and then assigning those shifts to workday patterns. Next, create a schedule that is a collection of workday patterns and any exception dates.



### Shift

A shift is a period of time, typically expressed in hours, and it can be defined by a start time and an end time, or a duration. A shift can be for a work period or a off period. You can create time, duration, and elapsed shifts.

### **Workday Pattern**

A workday pattern is a collection of shifts for a specific number of days. You can create time, duration, and elapsed workday patterns.

### Exception

An exception is a record of a date that overrides the availability of a resource to which a schedule has been assigned. For example, a resource is assigned a schedule that includes December 25 as a working day. An exception can be created for December 25 and applied to that schedule to override resource availability for that date. Exceptions can also be for a date time period such as 9 a.m. to 11 a.m. on December 25th.

### Schedule

A schedule is defined by a start date, an end date, and a sequence of workday patterns to be followed between those dates. A schedule can also contain exception dates that override the availability of resources to which the schedule is assigned. Quarter types such as 4-4-5, 4-5-4 are supported.

## **Managing Shifts: Examples**

A shift is a period of time, typically expressed in hours, that is used to build workday patterns. Workday patterns are used to build schedules. There are multiple types of shifts you can create. The following scenarios illustrate each type.

### **Managing Time Shifts**

Next month you are adding a second shift for your manufacturing operations. This new shift will start right after your regular first shift. You can create a time shift that starts at 4:00 p.m. and ends at 12:00 a.m. There are restrictions in updating existing shifts and patterns. Shifts and patterns cannot be updated if the change affects a schedule, that is they are associated to a schedule. If a shift is created but not assigned to a pattern (or assigned to a pattern but the pattern is not assigned to a schedule) it can be updated. If a pattern is created and not assigned to a schedule it can be updated.

### Managing Time Shifts with Punch Details

Your division has decided that the employees in the office must clock in and out for lunch starting next week. All employees will take the same lunch hour. Add punch shift details to the existing shift so that employees punch in at 8:00 a.m.; they punch out for lunch from 11:30 a.m. to 12:30 p.m.; they punch back in at 12:30 p.m.; and they punch out for the day at 5:00 p.m.

### Managing Time Shifts with Flexible Details

Jorge Sanchez is a contractor who is starting work in your department next week. His hours will be flexible, so you need to create a new time shift with flexible details that he can use to record his time. He will have a flexible start time from 7:00 a.m. to 9:00 a.m. and a flexible end time from 4:00 p.m. to 6:00 p.m. His core work hours will be from 9:00 a.m. to 4:00 p.m.

### **Managing Duration Shifts**

One of the divisions in your organization does not use fixed start and end times for its daily shifts; the division only records the total duration of the shift and indicates if resources are available or not during that time. All of the employees in the division are available for 24 hours straight, and then they are not available for the next 24 hours. You should create a duration shift that indicates that resources are available for 24 hours, and create a second duration shift that indicates that resources are not available for 24 hours.

### **Managing Elapsed Shifts**

The employees in the Human Resources department all work 8 hours a day, but the start and end times vary by employee. Some employees start at early as 6:00 a.m., while others don't start until 9:00 a.m. Create an elapsed shift with a duration of 8 hours, where all employees are assumed to be available for the number of hours in the shift at any time during the day.

## **Managing Workday Patterns: Examples**

A workday pattern is a collection of shifts for a specific number of days. There are multiple types of workday patterns you can create. The following scenarios illustrate each type.

### Managing Time Workday Patterns

Your department works a Monday through Friday workweek with 8 hour shifts each day. Time patterns always have time shifts. That is, the shift will have start time and end time. You can create a time workday pattern with a length of 7 days and details of an 8 hour time shift for days 1 through 5. Days 6 and 7 are considered nonworking days.

### Managing Duration Workday Patterns

A new group of employees starts next month, and each employee will work a schedule where he or she is available for 10 hours, and then not available for the next 16 hours, and then available for 10 hours again, and so on. This pattern starts on midnight of the first day of the next month. Create a duration workday pattern with a 10-hour available duration shift, followed by a 16-hour not available duration shift. Do not specify the pattern length or start and end days, and the pattern will repeat for the length of the schedule to which it is associated.

### Managing Elapsed Workday Patterns

In the summer, several divisions in your organization work only 4 hours on Fridays. They work extended hours on Wednesdays and Thursdays to cover

the 4 hours they will not work on Fridays. Create an elapsed workday pattern with a length of 7 days. Days 1 and 2 will have an 8-hour shift assigned, while days 3 and 4 will have a 10-hour shift assigned. Finally, day 5 will have a 4-hour shift assigned. As in the time workday pattern, days 6 and 7 are considered nonworking days.

## **Define Facilities: Manage Inventory Organizations**

## **Inventory Organizations: Explained**

An inventory organization is a logical or physical entity in the enterprise that is used to store definitions of items or store and transact items.

You select the following usages in the inventory organization's properties:

- Item management
- Item and inventory management

### Item Management

Inventory organizations used for item management, which are the same as item organizations, store only definitions of items. Use inventory organizations for item management when the storage or movement of inventory does not need to be physically or financially tracked. For example, in a retail implementation you can create an inventory organization for item management to store the names of items that are listed by and sold through each retail outlet, while a different system tracks physical inventory and transactions. If it is necessary in the future, you can change an inventory organization's usage from item management to item and inventory management in the inventory organization's properties.

### Item and Inventory Management

Inventory organizations used for item and inventory management store and transact items, in addition to item definitions. An inventory organization used for item and inventory management is associated with one business unit, one legal entity, and one primary ledger. Use inventory organizations for item and inventory management when the storage or movement of inventory needs to be physically and financially tracked. Inventory organizations used for item and inventory management can represent facilities such as manufacturing centers, warehouses, or distribution centers. You cannot change an inventory organization's use from item and inventory management to item management.

## **Inventory Organization: Critical Choices**

In Oracle Fusion, storage facilities, warehouses, and distribution centers are implemented as inventory organizations.

Inventory organizations are:

 Managed by a business unit, with the materials management business function enabled.

• Mapped to a legal entity and a primary ledger.

There are two types of inventory organizations:

- Manufacturing facilities
- Storage facilities

Storage and manufacturing facilities are related to other organizational entities through a business unit that stores, manufactures, and distributes goods through many factories, warehouses, and distribution centers. The material parameters are set for both the facilities, enabling movement of material in the organization. This business unit has the business function of Materials Management enabled. Oracle Fusion Applications allow many inventory organizations to be assigned to one business unit.

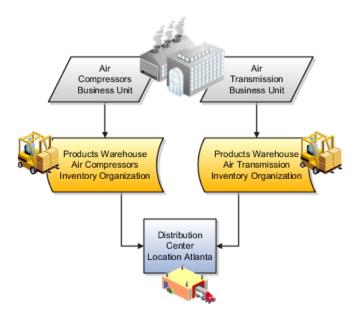
### Note

Currently, Oracle Fusion Applications do not include manufacturing capabilities, so setup your manufacturing facilities outside of Oracle Fusion applications.

### **Distribution Center as an Inventory Organization**

A distribution center can store inventory that is the responsibility of different business units. In this situation, assign an inventory organization to each business unit as a representation of the inventory in the distribution center. The multiple inventory organizations representing the inventory are defined with the same location to show that they are a part of the same distribution center.

In the following figure the two business units, Air Compressors and Air Transmission, share one distribution center in Atlanta. The two inventory organizations, Air Compressors and Air Transmission represent the inventory for each business unit in the Atlanta distribution center and are both assigned the Atlanta location.



### **Legal Entities Own Inventory Organizations**

A legal entity owns the inventory located in a storage or manufacturing facility. This ownership is assigned through the relationship of the inventory organization representing the inventory and the legal entity assigned to the inventory organization. The legal entity assigned to the inventory organization shares the same primary ledger as the inventory organization's business unit.

The inventory is tracked in the inventory organization owned by the legal entity of which the business unit is part. All transactions are accounted for in the primary ledger of the legal entity that owns the inventory.

The figure below illustrates the inventory owned by InFusion Air Quality legal entity. The InFusion Air Quality legal entity is associated with the Air Compressors business unit, which is associated with the two Air Compressors inventory organizations. Therefore, InFusion Air Quality legal entity owns the entire inventory in both the Dallas and Atlanta locations.



### Facility Schedules Are Associated with Inventory Organizations

A prerequisite to defining an inventory organization is to define a facility schedule. Oracle Fusion Applications allow you to associate an inventory organization with a schedule.

Facility schedules allow creating workday calendars for inventory organizations that are used in the Oracle Fusion Supply Chain Management product family. For example, use workday calendars in the scheduling of cycle counts and calculating transit time.

## **Inventory Organization Prerequisites: Points to Consider**

You can create a new inventory organization, or select an existing organization to define as an inventory organization.

Before creating inventory organizations:

- Set up inventory organization dependencies
- Plan inventory organization parameters

### **Setting Up Inventory Organization Dependencies**

When you create an inventory organization, you must associate it to dependencies, such as business units and legal entities. For this reason, create these dependencies before creating an inventory organization.

### Planning Inventory Organization Parameters

Before creating an inventory organization, plan the inventory organization's parameters

Consider the following when planning to configure an inventory organization's parameters

- Which schedule to use
- Which inventory organization to serve as the item master organization
- Whether to configure locator control and if so, the level at which to enforce the locator control
- How you want to configure movement request settings such as pick slip batch size and replenishment movement request grouping
  - Consider the size of your operation, your usage of subinventories, and the type of labor or equipment required when considering whether you want to use organization- or subinventory-level replenishment movement request grouping.
- How you want to configure lot, serial, and packing unit generation settings

To make appropriate choices for these settings, you should be familiar with:

- Your company's guidelines for creating lot names, serial numbers, and packing unit numbers
- Whether your company requires you to assign the same lot number to multiple items in the same organization, or a specific lot number to only one item in the same organization
- Whether your company requires you to place purchase order or shipping order material under lot control
- How you want to configure item sourcing details, such as the picking rule to use, and whether to specify the inventory organization as a logistics services organization

## Rounding the Reorder Quantity: How It Affects Min-Max Planning **Reorder Calculations**

When you specify to round reorder quantities, min-max planning reorders for item subinventories are automatically rounded up or down.

## **Settings That Affect Rounding the Reorder Quantity**

Reorder quantities for an item subinventory are calculated based on:

- The setting that you select for the Round Order Quantity parameter on the Manage Inventory Organization Parameters page, General tab, of the inventory organization containing the item subinventory
- The value that you specify for the **Fixed Lot Multiple** text box on the Add Item to Subinventory window

# How Rounding the Reorder Quantity Affects Min-Max Planning Reorder Quantity Calculations

If you enable rounding the reorder quantity for the inventory organization, and specify the fixed lot multiple for the item subinventory, the reorder quantity is rounded up. If you disable rounding the reorder quantity for the inventory organization, and specify the fixed lot multiple for the item subinventory, the reorder quantity is rounded down.

#### Note

To round reorder quantities, you must specify a fixed lot multiple.

### **Example: Rounding the Reorder Quantity**

Assume that the reorder quantity is 24. If you enable rounding the reorder quantity and specify 10 for the fixed lot multiple, the reorder quantity is rounded up to 30. If you disable rounding the reorder quantity and keep the fixed lot multiple at 10, the reorder quantity is rounded down to 20.

## **Selecting Lot Number Uniqueness Control: Critical Choices**

Select one of the following lot number uniqueness control options to apply to the items in your inventory organization:

- No uniqueness control
- Across items

### No Uniqueness Control

You can assign the same lot number to multiple items in the same inventory organization and across inventory organizations. The following table provides an example of how lot numbers are generated when uniqueness control is not applied, both within and across inventory organizations.

Within Inventory Organization	Across Inventory Organizations
Item AS100 (printer) / Lot LN100	Item AS100 (printer) / Lot LN100

Item AS101 (laptop computer) / Lot LN100
------------------------------------------

### Across Items

You can only assign a unique lot number to a single item in one inventory organization. If the same item is also in a different inventory organization, you must assign that item a unique lot number. The following table provides an example of how lot numbers are generated when uniqueness control is applied across items, both within and across inventory organizations.

Within Inventory Organization	Across Inventory Organizations
Item AS100 (printer) / Lot LN100	Item AS100 (printer) / Lot LN300
Item AS101 (laptop computer) / Lot LN200	Item AS101 (laptop computer) / Lot LN400

## **Selecting Serial Number Uniqueness Control: Critical Choices**

Select one of the following serial number uniqueness control options to apply to the items in your inventory organization:

- Unique within items
- Unique within organization
- Unique across organizations

### **Unique Within Items**

You cannot assign the same serial number to the same item, regardless of whether that item exists in the same or a different inventory organization.

For example, if you assign serial number SN100 to item A, you cannot assign serial number SN100 to any other instance of that item in any inventory organization. You could, however, receive a different item with serial number SN100 in any inventory organization.

The following table provides an example of the serial numbers that are generated for two separate items when serial number uniqueness is set to be within items.

Organization	Item	Serial Number
M1	AS100 (Printer)	SN100
M1	AS101 (Laptop Computer)	SN100

### **Unique Within Organization**

The same serial number uniqueness rules apply as when you set serial number uniqueness control to be within items. Additionally, setting serial number uniqueness control to be within an organization prevents the same serial number from existing multiple times within the same inventory organization.

For example, if you assign SN100 to item A in a particular inventory organization, you cannot receive item B with serial number SN100 in the same inventory organization. You can, however, receive item B with serial number SN100 in any other inventory organization.

The following table provides an example of the serial numbers that are generated for two separate items when serial number uniqueness is set to be within an organization.

Organization	Item	Serial Number
M1	AS100 (Printer)	SN100
M1	AS101 (Laptop Computer)	SN101

### **Unique Across Organizations**

The same serial number uniqueness rules apply as when you set serial number uniqueness rules to be within an organization. Additionally, setting serial number uniqueness control to be across organizations prevents the same serial number from being assigned to more than one item, regardless of the inventory organization.

For example, if you assign SN100 to item A, you cannot receive item B with the serial number SN100 in any inventory organization. In this example, SN101 and SN100 belong to different inventory organizations.

When you assign a particular inventory organization's serial number uniqueness control to be across organizations, serial number uniqueness is similarly restricted for all inventory organizations.

The following table provides an example of the serial numbers that are generated for two separate items when serial number uniqueness is set to be across organizations.

Organization	Item	Serial Number
M1	AS100 (Printer)	SN100
M2	AS101 (Laptop Computer)	SN101

# Specifying the Fixed Lot Multiple: How It Affects Min-Max Planning Reorder Calculations

The fixed lot multiple setting specifies fixed numeric multiples in which items are transacted. Min-max planning uses the fixed lot multiple setting to calculate reorder quantities for item subinventories.

## **Settings that Affect Fixed Lot Multiple Specifications**

Reorder quantities for an item subinventory are calculated using:

 The value that you specify for the Fixed Lot Multiple text box on the Add Item to Subinventory window • The setting that you select for the **Round Order Quantity** parameter on the Manage Inventory Organization Parameters page, General tab, of the inventory organization containing the item subinventory

# How Specifying the Fixed Lot Multiple Affects Reorder Quantity Calculations

To round reorder quantities, you must specify a fixed lot multiple. If you specify the fixed lot multiple for the item subinventory and enable rounding the reorder quantity for the inventory organization, the reorder quantity is rounded up. If you specify the fixed lot multiple for the item subinventory and disable rounding the reorder quantity for the inventory organization, the reorder quantity is rounded down.

### **Example: Specifying the Fixed Lot Multiple**

Assume that the reorder quantity is 24. If you specify 10 for the fixed lot multiple and enable rounding the reorder quantity, the reorder quantity is rounded up to 30. If you disable rounding the reorder quantity, the reorder quantity is rounded down to 20.

### **FAQs for Manage Inventory Organizations**

### How can I create and maintain an inventory organization?

You can create or edit an inventory organization in the Oracle Fusion Global Human Resources application, on the Manage Inventory Organizations page.

### What happens if I select the Supplier item sourcing type for replenishment?

Items are replenished from an external supplier.

## What happens if I create an inventory organization as a logistics services organization?

The inventory organization is not costed, and shipment lines from different logistics service provider customers cannot be packed in the same packing unit.

### What happens if I allow different lot statuses in an organization?

Select **Yes** to allow new lot quantities to inherit the status of the existing lot. Select **No** to disallow transacting of new lot quantities into existing lots. Select **With Exception** to allow transacting of lot quantities if the on-hand balance of the destination organization is zero.

### What happens if I select different lot generation options for lot control?

Select **At item level** to generate lot numbers using the starting lot number prefix and the lot number of the predefined item. Select **At organization level** to

generate lot numbers using the lot name generation options for prefix, zero pad suffix, and total length. Select User defined for users to define lot numbers at item receipt.

### What's the difference between creating lot UOM conversions automatically and creating lot UOM conversions as a result of user confirmation?

When lot UOM conversions are created automatically, lot-specific UOM conversions are created using the parameters of the lot quantities received.

When lot UOM conversions are created as a result of user confirmation, lotspecific UOM conversions are created using the lot quantities received.

### What's an item subinventory?

An item subinventory is an association of an item with a subinventory that is created when you add an item to a subinventory. You might want to restrict an item to a subinventory to store it with other items that have a similar size, volume, weight, specific storage requirement such as refrigeration, or the type of labour and equipment used to create the item. You also add an item to a subinventory to either perform min-max planning on the item, or include the item in an ABC classification set for ABC analysis.

### What's inventory organization-level min-max planning?

Inventory organization-level min-max planning replenishes a particular item in an inventory organization. When you use inventory organization-level min-max planning, inventory balances, purchase requisitions, and internal sales orders are treated as supply; sales orders and account issue movement requests are treated as demand.

To set up organization-level min-max planning, navigate to the Create Item page, Specifications tab in Oracle Fusion Product Information Management. Select Min-Max Planning for the inventory planning method, then specify minimum and maximum levels.

### What's subinventory-level min-max planning?

Subinventory-level min-max planning replenishes items in a subinventory using the minimum and maximum inventory levels and fixed lot multiple value that you specify for a particular item subinventory. When you use subinventory-level min-max planning, inventory balances, purchase requisitions, and movement requests are treated as supply.

## **Common Applications Configuration: Define Security**

## **Security Tasks: Highlights**

Security tasks include the following.

- Security setup
- Security implementation and administration

### Note

Security setup and administration tasks typically use integrated user interface pages that are provided by the following products.

- Oracle Identity Manager (OIM)
- Oracle Authorization Policy Manager (APM)
- Oracle Fusion Human Capital Management (HCM) products
- Oracle Application Access Control Governor (AACG) in Oracle Enterprise Governance, Risk and Compliance (GRC)

Security setup and administrative tasks performed by product administrators and implementation consultants, such as managing HCM security profiles, are presented in the documentation for those products.

### **Set Up the IT Security Manager Job Role**

Provision the IT Security Manager job role with roles for user and role management.

• Using the OIM Administrator user name and password, sign in to Oracle Identity Manager (OIM). Refer to the Oracle Fusion Middleware Enterprise Deployment Guide for Oracle Identity Management (Oracle Fusion Applications Edition).

See: Creating Users and Groups

 Open the IT Security Manager job role's attributes and use the Hierarchy tab to add the User Identity Administrators role and the Role Administrators role in the OIM Roles category using the Add action. Use the Delegated Administration menu to search for the Xellerate Users organization and assign it to the IT Security Manager role. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

See: User Management Tasks

### **Prerequisite Tasks for Security Administration**

Sign into Oracle Fusion Applications for the first time with the Installation Super User account to synchronize LDAP users with HCM user management and create an IT security manager user account and provision it with the IT Security Manager role. For environments that are not in Oracle Cloud, use the super user account that was created during installation to sign in for the first time.

 Installation establishes the super user account. Refer to the Oracle Fusion Applications Installation Guide.

See: Identity Management Configuration

- Oracle provides an initial user for accessing your services in Oracle Cloud. For more information, refer to "Oracle Cloud Application Services Security: Explained" in Oracle Cloud documentation.
- Synchronize LDAP users with HCM user management by performing the Run User and Roles Synchronization Process task. Monitor completion of the predefined Enterprise Scheduler process called Retrieve Latest LDAP Changes.
- Refer to information about creating person records in Oracle Fusion Applications Workforce Development Implementation Guide, or refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

See: Managing Users

• As a security guideline, provision a dedicated security professional with the IT Security Manager role as soon as possible after initial security setup and revoke that role from users provisioned with the Application Implementation Consultant role. If entitled to do so, see Security Tasks and Oracle Fusion Applications: How They Fit Together for details about provisioning the IT security manager.

### **Required Security Administration Tasks**

Establish at least one implementation user and provision that user with sufficient access to set up the enterprise for all integrated Oracle Fusion Middleware and all application pillars or partitions.

- Perform the initial security tasks. If entitled to do so, see Initial Security Administration: Critical Choices.
  - Sign in to Oracle Fusion Applications using the IT security manager's or administrator's user name and password, and create and provision users who manage your implementation projects and set up enterprise structures by performing the Create Implementation Users task. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

See: User Management Tasks

 Create a data role for implementation users who will set up HCM that grants access to data in secured objects required for performing HCM setup steps. Provision the implementation user with this View All data role. See "Creating an HCM Data Role: Worked Example."

 For an overview of security tasks from the perspective of an applications administrator, refer to the Oracle Fusion Applications Administrator's Guide

See: Securing Oracle Fusion Applications

### **Optional Security Administration Tasks**

Once initial security administration is complete and your enterprise is set up with structures such as business units, additional security administration tasks are optional and based on modifying and expanding the predefined security reference implementation to fit your enterprise. See points to consider for defining security, data security and trading partner security after enterprise setup.

 Create users. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

See: Creating Users

 Provision users with roles. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

See: Adding and Removing Roles

• You manage users and job roles, including data and abstract roles, in Oracle Identity Management user interface pages. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

See: User Interfaces

• You manage duties, security policies, and data role templates in the Authorization Policy Manager. Refer to the Oracle Fusion Middleware Authorization Policy Manager Administrator's Guide (Oracle Fusion Applications Edition).

See: Managing Oracle Fusion Applications Data Security Policies

• You manage role provisioning rules in Human Capital Management (HCM). Refer to the Role Mappings: Explained topic in the Oracle Fusion Applications Workforce Development Implementation Guide.

See: Common Applications Configuration: Define Security for Human Capital Management

• For a complete description of the Oracle Fusion Applications security reference implementation, see the Oracle Fusion Applications Security Reference Manuals for each offering.

See: Oracle Fusion Applications Common Security Reference Manual

 For a detailed functional explanation of the Oracle Fusion Applications security approach, refer to the following guides.

See: Oracle Fusion Applications Security Guide

See: Oracle Fusion Applications Security Hardening Guide

 Since security in Oracle Fusion Applications is based on integrations with Oracle Identity Management in Fusion Middleware, security

features in the database, and Oracle Enterprise Governance, Risk and Compliance (GRC), additional resources in support of performing security tasks include the following.

• Authorization Policy Manager (APM) is available in Oracle Fusion Applications through integration with Oracle Identity Management (OIM). Authorization policy management involves managing duty roles, data role templates, and data security policies. Refer to the Oracle Fusion Middleware Authorization Policy Manager Administrator's Guide (Oracle Fusion Applications Edition).

See: Getting Started With Oracle Authorization Policy Manager

• Oracle Identity Management (OIM) is available in Oracle Fusion Applications through integration with Oracle Fusion Middleware. Identity management in Oracle Fusion Application involves creating and managing user identities, creating and linking user accounts, managing user access control through user role assignment, managing enterprise roles, and managing workflow approvals and delegated administration.

See: Oracle Fusion Middleware User's Guide for Oracle Identity Manager

• Oracle Fusion Applications is certified to integrate with Applications Access Controls Governor (AACG) in the Oracle Enterprise Governance, Risk and Compliance (GRC) suite to ensure effective segregation of duties (SOD).

See: Oracle Application Access Controls Governor Users Guide

See: Oracle Application Access Controls Governor Implementation Guide

• Configure and manage auditing. Refer to the Oracle Fusion Middleware Application Security Guide.

See: Configuring and Managing Auditing

## **Defining Security After Enterprise Setup: Points to Consider**

After the implementation user has set up the enterprise, further security administration depends on the requirements of your enterprise.

The Define Security activity within the Information Technology (IT) Management business process includes the following tasks.

- Import Worker Users
- Import Partner Users
- Manage Job Roles
- Manage Duties
- Manage Application Access Controls

If no legacy users, user accounts, roles, and role memberships are available in the Lightweight Directory Access Protocol (LDAP) store, and no legacy workers are

available in Human Resources (HR), the implementation user sets up new users and user accounts and provisions them with roles available in the Oracle Fusion Applications reference implementation.

If no legacy identities (workers, suppliers, customers) exist to represent people in your enterprise, implementation users can create new identities in Human Capital Management (HCM), Supplier Portal, and Customer Relationship Management (CRM) Self Service, respectively, and associate them with users.

### Before Importing Users

Oracle Identity Management (OIM) handles importing users.

If legacy employees, contingent workers, and their assignments exist, the HCM Application Administrator imports these definitions by performing the Initiate HCM Spreadsheet Load task. If user and role provisioning rules have been defined, the Initiate HCM Spreadsheet Load process automatically creates user and role provisioning requests as the workers are created.

Once the enterprise is set up, performing the Initiate HCM Spreadsheet Load task populates the enterprise with HR workers in records linked by global user ID (GUID) to corresponding user accounts in the LDAP store. If no user accounts exist in the LDAP store, the Initiate HCM Spreadsheet Load task results in new user accounts being created. Worker email addresses as an alternate input for the Initiate HCM Spreadsheet Load task triggers a search of the LDAP for user GUIDs, which may perform more slowly than entering user names.

In the security reference implementation, the HCM Application Administrator job role hierarchy includes the HCM Batch Data Loading Duty role, which is entitled to import worker identities. This entitlement provides the access necessary to perform the Initiate HCM Spreadsheet Load task in HCM.

### Note

The Import Person and Organization task in the Define Trading Community Import activity imports the following resources, creates users, and links the resources to users for use in CRM.

- Internal employees
- Contingent workers
- External partner contacts
- Partner companies
- Legal entities
- Customers
- Consumers

If role provisioning rules have been defined, the Import Person and Organization task automatically provisions role requests as the users are created.

### **Import Users**

If legacy users (identities) and user accounts exist outside the LDAP store that is being used by the Oracle Fusion Applications installation, the IT security manager has the option to import these definitions to the LDAP store by performing the Import Worker Users and Import Partner Users tasks.

If no legacy users or user accounts can be imported or exist in an LDAP repository accessible to Oracle Identity Management (OIM), the IT security manager creates users manually in OIM or uses the Initiate HCM Spreadsheet Load task to create users from imported HR workers.

Once users exist, their access to Oracle Fusion Applications is dependent on the roles provisioned to them in OIM or Human Capital Management. Use the Manage HCM Role Provisioning Rules task to define rules that determine what roles are provisioned to users.

Importing user identities from other applications, including other Oracle Applications product lines, is either a data migration or manual task. Migrating data from other Oracle Applications includes user data. For more information about importing users, see the Oracle Fusion Middleware Developer's Guide for Oracle Identity Manager.

In the security reference implementation, the IT Security Manager job role hierarchy includes the HCM Batch Data Loading Duty and the Partner Account Administration Duty. These duty roles provide entitlement to import or create users. The entitlement Load Batch Data provides the access necessary to perform the Import Worker Users task in OIM. The entitlement Import Partner entitlement provides the access necessary to perform the Import Partner Users task in OIM.

### Manage Job Roles

Job and abstract roles are managed in OIM. This task includes creating and modifying job and abstract roles, but not managing role hierarchies of duties for the jobs.

### Note

Manage Job Roles does not include provisioning job roles to users. Provisioning users is done in OIM, HCM, CRM or Oracle Fusion Supplier Portal.

Roles control access to application functions and data. Various types of roles identify the functions performed by users.

The Oracle Fusion Applications security reference implementation provides predefined job and abstract roles. In some cases, the jobs defined in your enterprise may differ from the predefined job roles in the security reference implementation. The predefined roles and role hierarchies in Oracle Fusion may require changes or your enterprise may require you to create new roles. For example, you need a job role for a petty cash administrator, in addition to an accounts payable manager. The security reference implementation includes a predefined Accounts Payable Manager, and you can create a petty cash administrator role to extend the reference implementation.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Enterprise Role Management Duty role, which is entitled to manage job and abstract roles (the entitlement is Manage Enterprise Role). This entitlement provides the access necessary to perform the Manage Job Roles task in OIM.

### **Manage Duties**

A person with a job role must be able to perform certain duties. In the Oracle Fusion Applications security reference implementation, enterprise roles inherit

duties through a role hierarchy. Each duty corresponds to a duty role. Duty roles specify the duties performed within applications and define the function and data access granted to the enterprise roles that inherit the duty roles.

Managing duties includes assigning duties to job and abstract roles in a role hierarchy using Authorization Policy Manager (APM). If your enterprise needs users to perform some actions in applications coexistent with Oracle Fusion applications, you may wish to remove the duty roles that enable those actions. For details about which duty roles are specific to the products in an offering, see the Oracle Fusion Applications Security Reference Manual for each offering.

OIM stores the role hierarchy and the spanning of roles across multiple pillars or logical partitions of applications.

In cases where your enterprise needs to provide access to custom functions, it may be necessary to create or modify the duty roles of the reference implementation.

### Tip

As a security guideline, use only the predefined duty roles, unless you have added new applications functions. The predefined duty roles fully represent the functions and data that must be accessed by application users and contain all appropriate entitlement. The predefined duty roles are inherently without segregation of duty violations of the constraints used by the Application Access Controls Governor.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Role Management Duty role, which is entitled to manage duty roles (the entitlement is Manage Application Role). This entitlement provides the access necessary to perform the Manage Duties task in APM.

### Note

Product family administrators are not entitled to create role hierarchies or manage duty roles and must work with the IT security manager to make changes such as localizing a duty role to change a role hierarchy. Setup for localizations is documented in HCM documentation.

### **Manage Application Access Controls**

Prevent or limit the business activities that a single person may initiate or validate by managing segregation of duties policies in the Application Access Controls Governor (AACG).

### Note

In AACG, segregation of duties policies are called access controls or segregation of duties controls.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Segregation of Duties Policy Management Duty role, which is entitled to manage segregation of duties policies (the entitlement is Manage Segregation of Duties Policy). This entitlement provides the access necessary to perform the Manage Application Access Controls task in AACG.

## **Security Tasks and Oracle Fusion Applications: How They Fit Together**

The major security tasks and their order within the context of an overall Oracle Fusion Applications implementation extend from security setup through production deployment audits.

The Oracle Fusion business process model (BPM) provides a sequence of security implementation tasks that includes the following.

- Security setup (Define Common Applications Configuration activity)
  - Define Implementation Users task group (optional)
    - Create Implementation Users task
    - Create Data Role for Implementation Users task
    - Provision Roles to Implementation Users task
  - Define security tasks vary depending on deployed Oracle Fusion product family
    - Revoke Data Role from Implementation Users task
    - Import Worker Users task
    - Import Partner Users task
    - Manage Duties task
    - Manage Job Roles task
    - Manage Application Access Controls task
  - Define Automated Governance, Risk, and Performance Controls activity
    - Manage Application Access Controls task (AACG settings)
    - Manage Application Preventive Controls task
    - Manage Application Transaction Controls task
    - Manage Application Configuration Controls task
- User and role provisioning tasks
  - Implement Role Request and Provisioning Controls activity
    - Import Worker Users task
    - Import Partner Users task
    - Self Request User Roles task
    - Approve User and Role Provisioning Requests task

- Assign User Roles task
- Manage Supplier User Roles and User Role Usages task
- Map and Synchronize User Account Details task
- Tasks for viewing account details for self or others
- Tasks for applying and managing various role provisioning rules
- Tasks for running synchronization processes
- Security implementation and ongoing maintenance after setup (Manage IT Security activity)
  - Implement Function Security Controls
    - Create Job Role task
    - Import Worker Users task
    - Import Partner Users task
    - Manage Duties task
    - Manage Job Roles task
    - Manage Users task
  - Implement Data Security Controls
    - Manage Data Security Policies task
    - Manage Role Templates task
    - Manage Encryption Keys task
    - Manage Segment Security task
    - Manage Data Access Sets task
    - Define Security Profiles task group
- Auditing tasks
  - Manage Security Audit, Compliance and Reporting activity
    - Manage Application Access Controls task

### Note

Go live deployment does not require lockdown or specific security tasks because security is enforced across the test to production information life cycle.

### **Required Roles**

The following enterprise roles are provisioned to a single super user that is set up by the Oracle Fusion Applications installation process, and to the initial user set up by Oracle for Oracle Cloud Application Services:

- Application Implementation Consultant
- IT Security Manager
- Application Administrators for the provisioned products

Initial security administration also includes provisioning the IT Security Manager role with Oracle Identity Management (OIM) roles for user and role management.

- Identity User Administrator
- Role Administrator

Additionally, the Xellerate Users organization must be assigned to the IT Security Manager role.

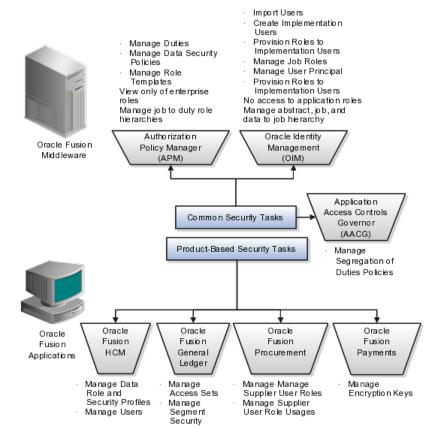
### **Important**

As a security guideline, provision a dedicated security professional with the IT Security Manager role at the beginning of an implementation, and revoke that role from users provisioned with the Application Implementation Consultant role.

### Tools Used to Perform Security Tasks

Security tasks are supported by tools within both Oracle Fusion Applications and Oracle Fusion Middleware.

The figure lists the tasks associated with each of the integrated products and pillars of an Oracle Fusion Applications deployment.



## **Security Tasks: Overview**

Security tasks span multiple business processes and are performed by various roles using numerous integrated tools.

The following table shows the business process model (BPM) tasks and tools used to support securing Oracle Fusion Applications.

Example Task	Oracle BPM Task	<b>Supporting Tools</b>	Details
View duty roles inherited by a job role	Manage Duties	Authorization     Policy Manager     (APM)	Each logical partition or pillar contains a collection of application roles, and function and data security policies.
View entitlement or policies carried by a job role	Manage Duties	• APM	In LDAP, the policy store stores application roles and the identity store stores enterprise roles.
Add a job role to a role hierarchy	Manage Job Roles	Oracle Identity     Management     (OIM)	The identity store in LDAP stores enterprise roles.
Add a duty role to a role hierarchy	Manage Duties	• APM	LDAP stores the role hierarchy and the spanning of roles across multiple pillars or logical partitions.
Create a hierarchy of enterprise (abstract, job, data) roles	Manage Job Roles	• OIM	
Create a hierarchy of (application) duty roles	Manage Duties	• APM	
Create a new job role	Manage Job Roles	• OIM	The identity store in LDAP stores enterprise roles.
Change duty roles inherited by a job or abstract role	Manage Duties	• APM	The policy store stores duty roles. The identity store stores enterprise roles. Some duty roles may enable actions and their associated users interface features that your enterprise does not want users to perform in Oracle Fusion applications.
Create a new duty role	Manage Duties	• APM	All functions and actions in Oracle Fusion Applications that need to be secured are covered by the reference implementation. In some cases, especially with function customizations, a new duty role may be needed.

View Segregation of Duties (SOD) policies respected by a duty role	Manage Application Access Controls	Application Access Controls Governor (AACG) in Governance, Risk, and Compliance Controls (GRCC)	The Security Reference Manuals (SRM) document the segregation of duties (SOD) policies respected within each job role
View SOD policy violations carried by the duty roles inherited by a job role	Manage Application Access Controls	AACG in GRCC	The Security Reference Manuals (SRM) document the SOD policies respected within each job role
View SOD policy violations	Manage Segregation of Duties Policies	AACG in GRC	The SRM documents the SOD conflicts for each job role
View the data security policies carried by a job, abstract, and data roles	Manage Data Security Policies	• APM	Oracle Fusion Data Security stores data security policies in the policy store.
			Data security can also be defined in application pages provided by Oracle Middleware Extensions for Applications (FND)
Create and update HCM security profiles	Manage Data Role and Security Profiles	Oracle Fusion HCM	This task does not include assigning data roles to the users, which is supported by user provisioning tasks.
Create (generate) a data role	Manage Role     Templates     Manage Data     Roles and Security     Profiles	APM     Oracle Fusion     HCM	Data roles are generated automatically based on data role templates and enterprise setup. Changes to data role templates generate new or changed data roles.  Create data roles in HCM using the Manage
			Data Roles and Security Profiles task.
Create a new data security policy (not through generated data roles based on data role templates or HCM security profiles)	Manage Data Security Policies	• APM	Data security can also be defined in application pages provided by Oracle Middleware Extensions for Applications (FND)
View data role templates defined by a product	Manage Role Templates	• APM	
Create or edit an existing data role template	Manage Role Templates	• APM	

Secure common objects such as attachment categories or profile options	Manage Data Security Policies	• APM	Data security can also be defined in application pages provided by Oracle Middleware Extensions for Applications (FND)
View, create, update encryption keys used to secure attributes of personally identifiable information	Manage Encryption Keys	Oracle Fusion Payments	
View, create, update Data Access Sets used to secure Ledgers and Ledger Sets	Manage Data Access Sets	Oracle Fusion     General Ledger	
View, create, update accounting flexfield segment security rules	Manage Security Segments	Oracle Fusion     General Ledger	
View or update the set of job roles that can be provisioned to supplier users	Manage Supplier User Role	<ul><li>Supplier Portal</li><li>Sourcing</li></ul>	These tools are in the Oracle Fusion Procurement product family
Determine the supplier job roles that the supplier self service administrator can provision to supplier users	Manage Supplier User Role Usages	<ul><li>Supplier Portal</li><li>Sourcing</li></ul>	These tools are in the Oracle Fusion Procurement product family
Set default supplier job roles based on the set of supplier roles that are defined by performing the Manage Supplier User Roles task	Manage Supplier User Role Usages	<ul><li>Supplier Portal</li><li>Sourcing</li></ul>	These tools are in the Oracle Fusion Procurement product family
Create a new implementation user	Create Implementation Users	• OIM	
Import legacy users	Import Worker     Users      Import Partner     Users	• OIM	
Create a new user	Manage Users	• HCM	HCM creates a new user and identity when a new worker is created. The Hire Employee and Add Contingent Worker tasks also result in new user creation requests.  Creating a new user
			automatically triggers role provisioning requests based on role provisioning rules.

Provision roles to a user	<ol> <li>Provision Roles to Implementation Users</li> <li>Manage Users</li> </ol>	<ul> <li>OIM</li> <li>Oracle Fusion HCM</li> <li>Oracle Fusion CRM</li> <li>Oracle Fusion Suppliers</li> </ul>	Implementation users are provisioned through OIM since HCM is not setup at the start of the implementation. The Provision Roles to Implementation Users is not needed once implementation is complete.  Once HCM is setup, HCM is used to provision roles to non-implementation users by performing the Manage Users task. Human Resources (HR) transaction flows such as Hire and Promote also provision roles.  Once supplier users are setup, Supplier Model can be used by internal users to maintain supplier users can maintain their accounts in Supplier Portal.
View the job, abstract, and data roles provisioned to a user	Manage Users     Manage User     Principal     Provision Roles to     Implementation     Users	Human Capital Management (HCM)     OIM	LDAP stores users, roles and provisioning information.  The Manage User Principal and Provision Roles to Implementation Users tasks are not needed once implementation is complete.
Revoke role from user.	Manage Users	• HCM	You can revoke roles from various Human Resources task flows, the HCM Manage Users task and OIM. User termination includes role revocation.
Approve role provisioning or user account request.	Approve User and Role Provisioning Requests	• OIM	
View audit logs	Not applicable	Oracle Enterprise     Manager	Viewing audit logs is a Oracle Fusion Middleware function and not represented by an Oracle Fusion Applications BPM task.

For more information about provisioning identities and configuring audit policies, see the Oracle Fusion Applications Administrator's Guide.

There may be more than one navigation path to the graphical user interface in which the task is performed. You can access most security tasks by starting in the Setup and Maintenance Overview page and searching for security tasks and task lists.

## **Define Data Security**

## **Data Security: Explained**

By default, users are denied access to all data.

Data security makes data available to users by the following means.

- Policies that define grants available through provisioned roles
- Policies defined in application code

You secure data by provisioning roles that provide the necessary access. Enterprise roles provide access to data through data security policies defined for the inherited application roles.

When setting up the enterprise with structures such as business units, data roles are automatically generated that inherit job roles based on data role templates. Data roles also can be generated based on HCM security profiles. Data role templates and HCM security profiles enable defining the instance sets specified in data security policies.

When you provision a job role to a user, the job role implicitly limits data access based on the data security policies of the inherited duty roles. When you provision a data role to a user, the data role explicitly limits the data access of the inherited job role to a dimension of data.

Data security consists of privileges conditionally granted to a role and used to control access to the data. A privilege is a single, real world action on a single business object. A data security policy is a grant of a set of privileges to a principal on an object or attribute group for a given condition. A grant authorizes a role, the grantee, to actions on a set of database resources. A database resource is an object, object instance, or object instance set. An entitlement is one or more allowable actions applied to a set of database resources.

Data is secured by the following means.

Data security feature	Does what?
Data security policy	Grants access to roles by means of entitlement
Role	Applies data security policies with conditions to users through role provisioning.

Data role template	Defines the data roles generated based on enterprise setup of data dimensions such as business unit.
HCM security profile	Defines data security conditions on instances of object types such as person records, positions, and document types without requiring users to enter SQL code
Masking	Hides private data on non-production database instances
Encryption	Scrambles data to prevent users without decryption authorization from reading secured data

The sets of data that a user can access via roles are defined in Oracle Fusion Data Security. Oracle Fusion Data Security integrates with Oracle Platform Security Services (OPSS) to entitle users or roles (which are stored externally) with access to data. Users are granted access through the entitlement assigned to the roles or role hierarchy with which the user is provisioned. Conditions are WHERE clauses that specify access within a particular dimension, such as by business unit to which the user is authorized.

### **Data Security Policies**

Data security policies articulate the security requirement "Who can do What on Which set of data," where 'Which set of data' is an entire object or an object instance or object instance set and 'What' is the object entitlement.

For example, accounts payable managers can view AP disbursements for their business unit.

Who	can do	what	on which set of data
Accounts payable managers	view	AP disbursements	for their business unit

A data security policy is a statement in a natural language, such as English, that typically defines the grant by which a role secures business objects. The grant records the following.

- Table or view
- Entitlement (actions expressed by privileges)
- Instance set (data identified by the condition)

For example, disbursement is a business object that an accounts payable manager can manage by payment function for any employee expenses in the payment process.

### Note

Some data security policies are not defined as grants but directly in applications code. The security reference manuals for Oracle Fusion Applications offerings differentiate between data security policies that define a grant and data security policies defined in Oracle Fusion applications code.

A business object participating in a data security policy is the database resource of the policy.

Data security policies that use job or duty roles refer to data security entitlement.

For example, the data security policy for the Accounts Payable Manager job role refers to the view action on AP disbursements as the data security entitlement.

### **Important**

The duty roles inherited by the job role can be moved and job roles reassembled without having to modify the data security.

As a security guideline, data security policies based on user session context should entitle a duty role. This keeps both function and data security policies at the duty role level, thus reducing errors.

For example, a Sales Party Management Duty can update Sales Party where the provisioned user is a member of the territory associated with the sales account. Or the Sales Party Management Duty can update Sales Party where the provisioned user is in the management chain of a resource who is on the sales account team with edit access. Or the Participant Interaction Management Duty can view an Interaction where the provisioned user is a participant of the Interaction.

For example, the Disbursement Process Management Duty role includes entitlement to build documents payable into payments. The Accounts Payable Manager job role inherits the Disbursement Process Management Duty role. Data security policies for the Disbursement Process Management Duty role authorize access to data associated with business objects such as AP disbursements within a business unit. As a result, the user provisioned with the Accounts Payable Manager job role is authorized to view AP disbursements within their business unit.

A data security policy identifies the entitlement (the actions that can be made on logical business objects or dashboards), the roles that can perform those actions, and the conditions that limit access. Conditions are readable WHERE clauses. The WHERE clause is defined in the data as an instance set and this is then referenced on a grant that also records the table name and required entitlement.

### **Data Roles**

Data roles are implemented as job roles for a defined set of data.

A data role defines a dimension of data within which a job is performed. The data role inherits the job role that describes the job. For example, a data role entitles a user to perform a job in a business unit.

The data role inherits abstract or job roles and is granted data security privileges. Data roles carry the function security privileges inherited from job roles and also the data security privilege granted on database objects and table rows.

For example, an accounts payables specialist in the US Business Unit may be assigned the data role Accounts Payables Specialist - US Business Unit. This data role inherits the job role Accounts Payables Specialist and grants access to transactions in the US Business Unit.

A data role may be granted entitlement over a set people.

For example, a Benefits Administrator A-E is allowed to administer benefits for all people that have a surname that begins with A-E.

Data roles are created using data role templates. You create and maintain data roles in the Authorization Policy Manager (APM). Use the Manage Data Roles and Security Profiles task to create and maintain HCM data roles in Oracle Fusion HCM.

### **HCM Security Profiles**

HCM security profiles are used to secure HCM data, such as people and departments. You use HCM security profiles to generate grants for an enterprise role. The resulting data role with its role hierarchy and grants operates in the same way as any other data role.

For example, an HCM security profile identifies all employees in the Finance division.

Oracle Fusion Payroll uses HCM security profiles to secure project organizations. Applications outside of HCM can use the HCM Data Roles UI pages to give their roles access to HR people.

### Masking and Encryption

Oracle Fusion Applications uses masking to protect sensitive data from view by unauthorized users. Encryption APIs mask sensitive fields in applications user interfaces. Additionally, Oracle Data Masking is available for masking data in non-production instances and Oracle Transparent Data Encryption is available for protecting data in transit or in backups independent of managing encryption keys.

## **Defining Data Security After Enterprise Setup: Points to Consider**

After the implementation user has set up the enterprise, further security administration depends on the requirements of your enterprise.

The Define Data Security activity within the Information Technology (IT) Management business process includes the following tasks.

- Manage Data Access Sets
- Manage Segment Security
- Manage Role Templates
- Manage Data Security Policies
- Manage Encryption Keys

These tasks address data security administration. For information on using the user interface pages for setting up and managing data security, see the Oracle

Fusion Middleware Administrator's Guide for Authorization Policy Manager (Oracle Fusion Applications edition).

#### Note

The Manage Data Role and Security Profiles task, and all other HCM security profile setup tasks are documented in Human Capital Management (HCM) documentation.

### **Manage Data Access Sets**

Data access sets define a set of access privileges to one or more ledgers or ledger sets.

The information on ledgers that are attached to data access sets are secured by function security. Users must have access to the segment values associated with the data access sets to access the corresponding GL account.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Data Access Administration Duty role, which is entitled to manage data access sets (the entitlement is Define General Ledger Data Access Set). This entitlement provides the access necessary to perform the Manage Data Access Sets task in General Ledger.

### Manage Segment Security

Balancing or management segment values can secure data within a ledger.

Segment values are stored in GL_ACCESS_SET_ASSIGNMENTS and secured by restrictions, such as Exclude, on parameters that control the set of values that a user can use during data entry.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Key Flexfield Administration Duty role, which is entitled to manage application key flexfields (the entitlement is Manage Application Key Flexfield). This entitlement provides the access necessary to perform the Manage Segment Security task in General Ledger.

### **Manage Role Templates**

Data role templates automatically create or update data roles based on dimensions such as business unit. As an enterprise expands, data role templates trigger replication of roles for added dimensions. For example, when creating a new business unit, a data role template generates a new Accounts Payables Manager data role based on the Financials Common Module Template for Business Unit Security data role template.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Role Management Duty role, which is entitled to manage data role templates (the entitlement is Manage Role Template). This entitlement provides the access necessary to perform the Manage Role Templates task in APM.

### Manage Data Security Policies

Data security grants provisioned to roles are data security policies. The security reference implementation provides a comprehensive set of predefined data security policies and predetermined data security policies based on data role templates.

Data security policies are available for review in Authorization Policy Manager (APM). Data security policies are implemented by grants stored in Oracle Fusion Data Security (FND_GRANTS).

Data security policies secure the database resources of an enterprise. Database resources are predefined applications data objects and should not be changed. However, for cases where custom database resources must be secured objects, the IT security manager is entitled to manage database resources and create new data security policies.

### Warning

Review but do not modify HCM data security policies in APM except as a custom implementation. Use the HCM Manage Data Role And Security Profiles task to generate the necessary data security policies and data roles.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Role Management Duty role, which is entitled to manage data security policies (the entitlement is Manage Data Security Policy). This entitlement provides the access necessary to perform the Manage Data Security Policies task in APM.

### Manage Encryption Keys

Create or edit encryption keys held in Oracle Wallet to secure Personally Identifiable Information (PII) attributes This task is only available when Payments is implemented.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Payments Data Security Administration Duty role, which is entitled to manage encryption keys that secure PII (the entitlement is Manage Wallet). This entitlement provides the access necessary to perform the Manage Encryptions Keys task in Payments.

## Data Security in the Security Reference Implementation: Explained

The reference implementation contains a set of data security policies that can be inspected and confirmed to be suitable or a basis for further implementation using the Authorization Policy Manager (APM).

The security implementation of an enterprise is likely a subset of the reference implementation, with the enterprise specifics of duty roles, data security policies, and HCM security profiles provided by the enterprise.

The business objects registered as secure in the reference implementation are database tables and views.

Granting or revoking object entitlement to a particular user or group of users on an object instance or set of instances extends the base Oracle Fusion Applications security reference implementation without requiring customization of the applications that access the data.

### Data Security Policies in the Security Reference Implementation

The data security policies in the reference implementation entitle the grantee (a role) to access instance sets of data based on SQL predicates in a WHERE clause.

### Tip

When extending the reference implementation with additional data security policies, identify instance sets of data representing the business objects that need to be secured, rather than specific instances or all instances of the business objects.

Predefined data security policies are stored in the data security policy store, managed in the Authorization Policy Manager (APM), and described in the Oracle Fusion Applications Security Reference Manual for each offering. A data security policy for a duty role describes an entitlement granted to any job role that includes that duty role.

### Warning

Review but do not modify HCM data security policies in APM except as a custom implementation. Use the HCM Manage Data Role And Security Profiles task to generate the necessary data security policies and data roles.

The reference implementation only enforces a portion of the data security policies in business intelligence that is considered most critical to risk management without negatively affecting performance. For performance reasons it is not practical to secure every level in every dimension. Your enterprise may have a different risk tolerance than assumed by the security reference implementation.

### **HCM Security Profiles in the Security Reference Implementation**

The security reference implementation includes some predefined HCM security profiles for initial usability. For example, a predefined HCM security profile allows line managers to see the people that report to them.

The IT security manager uses HCM security profiles to define the sets of HCM data that can be accessed by the roles that are provisioned to users

### **Data Roles**

The security reference implementation includes no predefined data roles to ensure a fully secured initial Oracle Fusion Applications environment.

The security reference implementation includes data role templates that you can use to generate a set of data roles with entitlement to perform predefined business functions within data dimensions such as business unit. Oracle Fusion Payables invoicing and expense management are examples of predefined business functions. Accounts Payable Manager - US is a data role you might generate from a predefined data role template for payables invoicing if you set up a business unit called US.

HCM provides a mechanism for generating HCM related data roles.

## **Securing Data Access: Points to Consider**

Oracle Fusion Applications supports securing data through role-based access control (RBAC) by the following methods.

Method of securing data	Reason	Example
Data roles apply explicit data security policies on job and abstract roles	Appropriate for job and abstract roles that should only access a subset of data, as defined by the data role template that generates the data role or by HCM security profiles.	Accounts Payable Manager - US data role to provide an accounts payable manager in the US business unit with access to invoices in the US business unit.
Data security policies	Define data access for application roles and provide inheriting job and abstract roles with implicit data security	Projects

If a user has access to the same function through different roles that access different data sets, then the user has access to a union of those data sets.

When a runtime session is created, Oracle Platform Security Services (OPSS) propagates only the necessary user to role mapping based on Oracle Fusion Data Security grants. A grant can specify entitlement to the following.

- Specific rows of data (data object) identified by primary key
- Groups of data (instance set) based on a predicate that names a particular parameter
- Data objects or instance sets based on runtime user session variables

Data is either identified by the primary key value of the row in the table where the data is stored. Or data is identified by a rule (SQL predicate) applied to the WHERE clause of a query against the table where the data is stored.

### Grants

Oracle Fusion Data Security can be used to restrict the following.

 Rows that are returned by a given query based on the intended business operation

Actions that are available for a given row

Grants control which data a user can access.

#### Note

Attribute level security using grants requires a data security policy to secure the attribute and the entitlement check enforces that policy.

A grant logically joins a user or role and an entitlement with a static or parameterized object instance set. For example, REGION='WEST' is a static object instance set and REGION=&GRANT ALIAS.PARAMETER1 is a parameterized object instance set. In the context of a specific object instance, grants specify the allowable actions on the set of accessible object instances. In the database, grants are stored in FND_GRANTS and object instance sets are stored in FND_OBJECT_INSTANCE_SETS. Object access can be tested using the privilege check application programming interface (API).

### Securing a Business Object

A business object is a logical entity that is typically implemented as a table or view, and corresponds to a physical database resource. The data security policies of the security reference implementation secure predefined database resources. Use the Manage Data Security Policies task to define and register other database resources.

Data security policies identify sets of data on the registered business object and the actions that may be performed on the business object by a role The grant can be made by data instance, instance set or at a global level..

### Note

Use parameterized object instance sets whenever feasible to reduce the number of predicates the database parses and the number of administrative intervention required as static object instances sets become obsolete. In HCM, security profiles generate the instance sets.

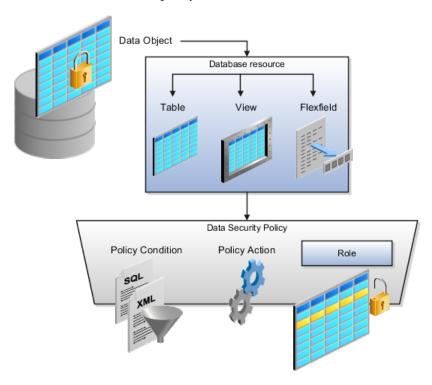
# Manage Data Security Policies

# Database Resources and Data Security Policies: How They Work Together

A data security policy applies a condition and allowable actions to a database resource for a role. When that role is provisioned to a user, the user has access to data defined by the policy. In the case of the predefined security reference implementation, this role is always a duty role. Data roles generated to inherit the job role based on data role templates limit access to database resources in a particular dimension, such as the US business unit.

The database resource defines and instance of a data object. The data object is a table, view, or flexfield.

The following figure shows the database resource definition as the means by which a data security policy secures a data object. The database resource names the data object. The data security policy grants to a role access to that database resource based on the policy's action and condition.



### **Database Resources**

A database resource specifies access to a table, view, or flexfield that is secured by a data security policy.

- Name providing a means of identifying the database resource
- Data object to which the database resource points

### **Data Security Policies**

Data security policies consist of actions and conditions for accessing all, some, or a single row of a database resource.

- Condition identifying the instance set of values in the data object
- Action specifying the type of access allowed on the available values

### Note

If the data security policy needs to be less restrictive than any available database resource for a data object, define a new data security policy.

#### **Actions**

Actions correspond to privileges that entitle kinds of access to objects, such as view, edit, or delete. The actions allowed by a data security policy include all or a subset of the actions that exist for the database resource.

#### **Conditions**

A condition is either a SQL predicate or an XML filter. A condition expresses the values in the data object by a search operator or a relationship in a tree hierarchy. A SQL predicate, unlike an XML filter, is entered in a text field in the data security user interface pages and supports more complex filtering than an XML filter, such as nesting of conditions or sub queries. An XML filter, unlike a SQL predicate, is assembled from choices in the UI pages as an AND statement.

### Tip

An XML filter can be effective in downstream processes such as business intelligence metrics. A SQL predicate cannot be used in downstream metrics.

# **Manage Role Templates**

# **Data Role Templates: Explained**

You use data role templates to generate data roles. You generate such data roles, and create and maintain data role templates in the Authorization Policy Manager (APM).

#### Note

HCM data roles are generated using the Manage Data Roles and Security Profiles task, which uses HCM security profiles, not data role templates, to define the data security condition.

The following attributes define a data role template.

- Template name
- Template description
- Template group ID
- Base roles
- Data dimension
- Data role naming rule
- Data security policies

The data role template specifies which base roles to combine with which dimension values for a set of data security policies. The base roles are the parent job or abstract roles of the data roles.

### Note

Abstract, job, and data roles are enterprise roles in Oracle Fusion Applications. Oracle Fusion Middleware products such as Oracle Identity Manager (OIM) and Authorization Policy Manager (APM) refer to enterprise roles as external

roles. Duty roles are implemented as application roles in APM and scoped to individual Oracle Fusion Applications.

The dimension expresses stripes of data, such as territorial or geographic information you use to partition enterprise data. For example, business units are a type of dimension, and the values picked up for that dimension by the data role template as it creates data roles are the business units defined for your enterprise. The data role template constrains the generated data roles with grants of entitlement to access specific data resources with particular actions. The data role provides provisioned users with access to a dimensional subset of the data granted by a data security policy.

An example of a dimension is a business unit. An example of a dimension value is a specific business unit defined in your enterprise, such as US. An example of a data security policy is a grant to access a business object such as an invoice with a view entitlement.

When you generate data roles, the template applies the values of the dimension and participant data security policies to the group of base roles.

The template generates the data roles using a naming convention specified by the template's naming rule. The generated data roles are stored in the Lightweight Directory Access Protocol (LDAP) store. Once a data role is generated, you provision it to users. A user provisioned with a data role is granted permission to access the data defined by the dimension and data security grant policies of the data role template.

For example, a data role template contains an Accounts Payable Specialist role and an Accounts Payable Manager role as its base roles, and region as its dimension, with the dimension values US and UK. The naming convention is [base-role-name]:[DIMENSION-CODE-NAME]. This data role template generates four data roles.

- Accounts Payable Specialist US (business unit)
- Accounts Payable Specialist UK (business unit)
- Accounts Payable Manager US (business unit)
- Accounts Payable Manager UK (business unit)

### Making Changes To Data Role Templates

If you add a base role to an existing data role template, you can generate a new set of data roles. If the naming rule is unchanged, existing data roles are overwritten.

If you remove a base role from a data role template and regenerate data roles, a resulting invalid role list gives you the option to delete or disable the data roles that would be changed by that removal.

### **Making Changes to Dimension Values**

If you add a dimension value to your enterprise that is used by a data role template, you must regenerate roles from that data role template to create a data role for the new dimension. For example if you add a business unit to your enterprise, you must regenerate data roles from the data role templates that include business unit as a dimension.

If you add or remove a dimension value from your enterprise that is used to generate data roles, regenerating the set of data roles adds or removes the data roles for those dimension values. If your enterprise has scheduled regeneration as an Oracle Enterprise Scheduler Services process, the changes are made automatically.

For information on working with data role templates, see the Oracle Fusion Middleware Administrator's Guide for Authorization Policy Manager (Oracle Fusion Applications Edition).

# **Define Users**

# **Securing Identities and Users: Points To Consider**

Identity covers all aspects of an entity's existence within the contexts in which it is used. The identity of an enterprise user consists of HR attributes, roles, resources, and relationships.

HR attributes include identifying information about a user that is relatively static and well understood, such as first and last name, title, and job function.

Roles are part of a user's identity and define the user's purpose and responsibilities.

Within identity management, resources define what a user can and does do. In an enterprise, this typically translates into what resources a user has access to, what privileges they have on that resource, and what they have been doing on that resource. Resources can be application accounts or physical devices such as laptops or access cards. The enterprise owns the resources, secures them, and manages access to the resources by managing the user's identity and access.

Relationships establish the portion of user identities that involve organizational transactions such as approvals.

An Oracle Fusion Applications user and corresponding identity are usually created in a single transaction, such as when a worker is created in Human Resources (HR). That transaction automatically triggers provisioning requests for the user based on role provisioning rules.

User accounts for some identities that are not employees, such as partner contacts, may be created in a later transaction using an identity that is already created in the identity store. Supplier contacts are created in the Supplier Model, not HR.

#### Stores

Various locations store identity and user data.

Identity data consists of the following.

- HR person records
- Oracle Fusion Trading Community Model party records

In Oracle Fusion Applications, identities and users correspond one to one, but not all identities correspond to a user, and not all users are provisioned with an identity. Some identities stored in HR and Trading Community Model may not be provisioned to user accounts and therefore are not synchronized with Oracle Identity Management (OIM). For example, a contact for a prospective customer is an identity in Trading Community Model but may not be provisioned with a user account in OIM. Some users stored in the Lightweight Directory Access Protocol (LDAP) store may not be provisioned with identities. For example, system user accounts used to run Web services to integrate third party services with Oracle Fusion Applications are not associated with a person record in HR or Trading Community Model. Some identifying credentials such as name, department, e-mail address, manager, and location are stored with user data in the LDAP store.

### **Importing Users**

You can import users or user attributes in bulk from existing legacy identity and user stores.

Your tasks may include the following.

- Create users in bulk
- Update specific attributes for all users, such as postal code
- Link users to HR or Trading Community Model persons
- Monitor progress of the import process
- Correct errors & re-import
- Export users in bulk
- Import and export users using a standard plain text data interchange format like Lightweight Data Interchange Format (LDIF)

You can reserve a specific user name not currently in use for use in the future, or release a reserved username from the reservation list and make it available for use. Between a user registration request and approved registration, Oracle Fusion Applications holds the requested user name on the reservation list, and releases the name if an error occurs in the self-registration process or the request is rejected. Self-registration processes check the reservation list for user name availability and suggest alternative names.

### **Provisioning Events**

New identities, such as new hires, trigger user and role provisioning events. In addition to user creation tasks, other tasks, such as Promote Worker or Transfer Worker, result in role provisioning and recalculation based on role provisioning rules.

When an identity's attributes change, you may need to provision the user with different roles. Role assignments may be based on job codes, and a promotion triggers role provisioning changes. Even if the change in the identities attributes requires no role assignment change, such as with a name change, OIM synchronizes the corresponding user information in the LDAP store.

Deactivating or terminating an identity triggers revocation of some roles to end all assignments, but may provision new roles needed for activities, such as a pay stub review. If the corresponding user for the identity was provisioned with a buyer role, terminating the identity causes the user's buyer record in Procurement to be disabled, just as the record was created when the user was first provisioned with the buyer role.

#### **Notifications and Audits**

Oracle Fusion Applications provides mechanisms for notifying and auditing requests or changes affecting identities and users.

Oracle Fusion Applications notifies requestors, approvers, and beneficiaries when a user account or role is provisioned. For example, when an anonymous user registers as a business-to-customer (B2C) user, the B2C user must be notified of the registration activation steps, user account, password and so on once the approver (if applicable) has approved the request and the user is registered in the system.

User ID and GUID attributes are available in Oracle Fusion Applications session information for retrieving authenticated user and identity data.

End user auditing data is stored in database WHO columns and used for the following activities.

- Setting up sign-in audit
- Using the application monitor
- Notifying of unsuccessful sign ins
- Sign-in audit reports

You can conduct real time audits that instantiate a runtime session and impersonate the target user (with the proxy feature) to test what a user has access to under various conditions such as inside or outside firewall and authentication level.

For information on configuring audit policies and the audit store, see the Oracle Fusion Applications Administrator's Guide.

### **Delegated Administration**

You can designate local administrators as delegated administrators to manage a subset of users and roles.

Delegated administrators can be internal or external persons who are provisioned with a role that authorizes them to handle provisioning events for a subset of users and roles.

For example, internal delegated administrators could be designated to manage users and roles at the division or department level. External delegated administrators could be designated to manage users and roles in an external organization such as a primary supplier contact managing secondary users within that supplier organization.

You can also define delegated administration policies based on roles. You authorize users provisioned with specific roles named in the policy to request a subset of roles for themselves if needed, such as authorizing a subset of roles for a subset of people. For example, the policy permits a manager of an Accounts Payables department to approve a check run administrator role for one of their subordinates, but prohibits the delegated administrator from provisioning a budget approver role to the subordinate.

#### Credentials

You activate or change credentials on users by managing them in Oracle Identity Management (OIM)

Applications themselves must be credentialed to access one another.

Oracle Fusion Applications distinguishes between user identities and application identities (APPID). Predefined application identities serve to authorize jobs and transactions that require higher privileges than users.

For example, a payroll manager may submit a payroll run. The payroll application may need access to the employee's taxpayer ID to print the payslip. However, the payroll manager is not authorized to view taxpayer IDs in the user interface as they are considered personally identifiable information (PII).

Calling applications use application identities (APPID) to enable the flow of transaction control as it moves across trust boundaries. For example, a user in the Distributed Order Orchestration product may release an order for shipping. The code that runs the Pick Notes is in a different policy store than the code that releases the product for shipment. When the pick note printing program is invoked it is the Oracle Fusion Distributed Order Orchestration Application Development Framework (ADF) that is invoking the program and not the end user.

# Manage HCM Role Provisioning Rules

# Role Provisioning and Deprovisioning: Explained

A user's access to data and functions depends on the user's roles: users have one or more roles that enable them to perform the tasks required by their jobs or positions. Roles must be provisioned to users; otherwise, users have no access to data or functions.

### **Role Provisioning Methods**

Roles can be provisioned to users:

- Automatically
- Manually, using delegated administration:
  - Users such as line managers and human resource specialists can provision roles manually to other users.
  - Users can request roles for themselves.

For both automatic and manual role provisioning, you create a role mapping to identify when a user becomes eligible for a role.

Oracle Identity Management (OIM) can be configured to notify users when their roles change; notifications are not issued by default.

### Role Types

Data roles, abstract roles, and job roles can be provisioned to users. Roles available for provisioning include predefined roles, HCM data roles, and roles created using OIM.

### **Automatic Role Provisioning**

A role is provisioned to a user automatically when at least one of the user's assignments satisfies the conditions specified in the relevant role-mapping definition. The provisioning occurs when the assignment is either created or updated. For example, when a person is promoted to a management position, the line manager role is provisioned automatically to the person if an appropriate role mapping exists. Any change to a person's assignment causes the person's automatically provisioned roles to be reviewed and updated as necessary.

### Role Deprovisioning

Automatically provisioned roles are deprovisioned automatically as soon as a user no longer satisfies the role-mapping conditions. For example, a line manager role that is provisioned to a user automatically is deprovisioned automatically when the user ceases to be a line manager.

Automatically provisioned roles can be deprovisioned manually at any time.

Manually provisioned roles are deprovisioned automatically only when all of the user's work relationships are terminated; in all other circumstances, users retain manually provisioned roles until they are deprovisioned manually.

### **Changes to Assignment Managers**

When a person's line manager is changed, the roles of both new and previous line managers are updated as necessary. For example, if the person's new line manager now satisfies the conditions in the role mapping for the line manager

role, and the role is one that is eligible for autoprovisioning, then that role is provisioned automatically to the new line manager. Similarly, if the previous line manager no longer satisfies the conditions for the line manager role, then that role is deprovisioned automatically.

#### Roles at Termination

When a work relationship is terminated, all automatically provisioned roles for which the user does not qualify in other work relationships are deprovisioned automatically. Manually provisioned roles are deprovisioned automatically only if the user has no other work relationships; otherwise, the user retains all manually provisioned roles until they are deprovisioned manually.

Automatic deprovisioning can occur either as soon as the termination is submitted or approved or on the day after the termination date. The user who is terminating the work relationship selects the appropriate deprovisioning date.

Role mappings can provision roles to users automatically at termination. For example, the locally defined roles Retiree and Beneficiary could be provisioned to users at termination based on assignment status and person type values.

If a termination is later reversed, roles that were deprovisioned automatically at termination are reinstated and post-termination roles are deprovisioned automatically.

### **Date-Effective Changes to Assignments**

Automatic role provisioning and deprovisioning are based on current data. For a future-dated transaction, such as a future promotion, role changes are identified and role provisioning occurs on the day the changes take effect, not when the change is entered. The process Send Pending LDAP Requests identifies futuredated transactions and manages role provisioning and deprovisioning at the appropriate time. Note that such role-provisioning changes are effective as of the system date; therefore, a delay of up to 24 hours may occur before users in other time zones acquire the access for which they now qualify.

# **Role Mappings: Explained**

User access to data and functions is determined by abstract, job, and data roles, which are provisioned to users either automatically or manually. To enable a role to be provisioned to users, you define a relationship, known as a mapping, between the role and a set of conditions, typically assignment attributes such as department, job, and system person type. In a role mapping, you can select any role stored in the Lightweight Directory Access Protocol (LDAP) directory, including Oracle Fusion Applications predefined roles, roles created in Oracle Identity Management (OIM), and HCM data roles.

The role mapping can support:

- Automatic provisioning of roles to users
- Manual provisioning of roles to users
- Role requests from users

• Immediate provisioning of roles

### **Automatic Provisioning of Roles to Users**

A role is provisioned to a user automatically if:

- At least one of the user's assignments satisfies all conditions associated with the role in the role mapping.
- You select the **Autoprovision** option for the role in the role mapping.

For example, for the HCM data role Sales Manager Finance Department, you could select the **Autoprovision** option and specify the following conditions.

Attribute	Value
Department	Finance Department
Job	Sales Manager
Assignment Status	Active

The HCM data role Sales Manager Finance Department is provisioned automatically to users with at least one assignment that satisfies all of these conditions.

Automatic role provisioning occurs as soon as the user is confirmed to satisfy the role-mapping conditions, which can be when the user's assignment is either created or updated. The provisioning process also removes automatically provisioned roles from users who no longer satisfy the role-mapping conditions.

### Note

The automatic provisioning of roles to users is effectively a request to OIM to provision the role. OIM may reject the request if it violates segregation-of-duties rules or fails a custom OIM approval process.

### Manual Provisioning of Roles to Users

Users such as human resource (HR) specialists and line managers can provision roles manually to other users; you create a role mapping to identify roles that can be provisioned in this way.

Users can provision a role to other users if:

- At least one of the assignments of the user who is provisioning the role (for example, the line manager) satisfies all conditions associated with the role mapping.
- You select the Requestable option for the role in the role mapping.

For example, for the HCM data role Quality Assurance Team Leader, you could select the **Requestable** option and specify the following conditions.

Attribute	Value
Manager with Reports	Yes
Assignment Status	Active

Any user with at least one assignment that satisfies both of these conditions can provision the role Quality Assurance Team Leader manually to other users, who are typically direct and indirect reports.

If the user's assignment subsequently changes, there is no automatic effect on roles provisioned by this user to others; they retain manually provisioned roles until either all of their work relationships are terminated or the roles are manually deprovisioned.

### **Role Requests from Users**

Users can request roles when reviewing their own account information; you create a role mapping to identify roles that users can request for themselves.

Users can request a role if:

- At least one of their own assignments satisfies all conditions associated with the role mapping.
- You select the **Self-requestable** option for the role in the role mapping.

For example, for the Expenses Reporting role you could select the Selfrequestable option and specify the following conditions.

Attribute	Value
Department	ABC Department
System Person Type	Employee
Assignment Status	Active

Any user with at least one assignment that satisfies all of these conditions can request the role. The user acquires the role either immediately or, if approval is required, once the request is approved. Self-requested roles are classified as manually provisioned.

If the user's assignment subsequently changes, there is no automatic effect on self-requested roles. Users retain manually provisioned roles until either all of their work relationships are terminated or the roles are manually deprovisioned.

### **Immediate Provisioning of Roles**

When you create a role mapping, you can apply autoprovisioning from the role mapping itself.

In this case, all assignments and role mappings in the enterprise are reviewed. Roles are:

- · Provisioned immediately to all users who do not currently have roles for which they are eligible
- Deprovisioned immediately from users who are no longer eligible for roles that they currently have

Immediate autoprovisioning from the role mapping enables bulk automatic provisioning of roles to a group of users who are identified by the role-mapping conditions. For example, if you create a new department after a merger, you

can provision relevant roles to all users in the new department by applying autoprovisioning immediately.

To provision roles immediately to a single user, the user's line manager or an HR specialist can autoprovision roles from that user's account.

### **Role-Mapping Names**

The names of role mappings must be unique in the enterprise. You are recommended to devise a naming scheme that reveals the scope of each role mapping. For example:

Name	Description
Autoprovisioned Roles Sales Department	Mapping includes all roles provisioned automatically to anyone in the sales department
Benefits Specialist Autoprovisioned	Mapping defines the conditions for autoprovisioning the Benefits Specialist role
Line Manager Requestable Roles	Mapping includes all roles that a line manager can provision manually to direct and indirect reports

# **Role Mappings: Examples**

Roles must be provisioned to users explicitly, either automatically or manually; no role is provisioned to a user by default. This topic provides some examples of typical role mappings to support automatic and manual role provisioning.

## **Creating a Role Mapping for Employees**

You want all employees in your enterprise to have the Employee role automatically when they are hired. In addition, employees must be able to request the Expenses Reporting role when they need to claim expenses. Few employees will need this role, so you decide not to provision it automatically to all employees.

You create a role mapping called All Employees and enter the following conditions.

Attribute	Value
System Person Type	Employee
Assignment Status	Active

In the role mapping you include the:

- Employee role, and select the **Autoprovision** option
- Expenses Reporting role, and select the **Self-requestable** option

You could create a similar role mapping for contingent workers called All Contingent Workers, where you would set the system person type to contingent worker.

Note

If the Employee and Contingent Worker roles are provisioned automatically, pending workers acquire them when their periods of employment or placements start. If they need roles before then, you create a separate role mapping for the pending worker system person type.

### Creating a Role Mapping for Line Managers

Any type of worker can be a line manager in the sales business unit. You create a role mapping called Line Manager Sales BU and enter the following conditions.

Attribute	Value
Business Unit	Sales
Assignment Status	Active
Manager with Reports	Yes

You include the Line Manager role and select the **Autoprovision** option. This role mapping ensures that the Line Manager role is provisioned automatically to any worker with at least one assignment that matches the role-mapping conditions.

In the same role mapping, you could include roles that line managers in this business unit can provision manually to other users by selecting the roles and marking them as requestable. Similarly, if line managers can request roles for themselves, you could include those in the same role mapping and mark them as self-requestable.

### **Creating a Role Mapping for Retirees**

Retirees in your enterprise need a limited amount of system access to manage their retirement accounts. You create a role mapping called All Retirees and enter the following conditions.

Attribute	Value
System Person Type	Retiree
Assignment Status	Inactive

You include the locally defined role Retiree in the role mapping and select the **Autoprovision** option. When at least one of a worker's assignments satisfies the role-mapping conditions, the Retiree role is provisioned to that worker automatically.

### **Creating a Role Mapping for Sales Managers**

Grade 6 sales managers in the sales department need the Sales Manager role. In addition, sales managers need to be able to provision the Sales Associate role to other workers. You create a role mapping called Sales Managers Sales Department and enter the following conditions.

Attribute	Value
Department	Sales

Job	Sales manager
Grade	6
Assignment Status	Active

In the role mapping, you include the:

- Sales Manager role, and select the Autoprovision option
- Sales Associate role, and select the **Requestable** option

### **Import Worker Users**

## **Defining Security After Enterprise Setup: Points to Consider**

After the implementation user has set up the enterprise, further security administration depends on the requirements of your enterprise.

The Define Security activity within the Information Technology (IT) Management business process includes the following tasks.

- Import Worker Users
- Import Partner Users
- Manage Job Roles
- Manage Duties
- Manage Application Access Controls

If no legacy users, user accounts, roles, and role memberships are available in the Lightweight Directory Access Protocol (LDAP) store, and no legacy workers are available in Human Resources (HR), the implementation user sets up new users and user accounts and provisions them with roles available in the Oracle Fusion Applications reference implementation.

If no legacy identities (workers, suppliers, customers) exist to represent people in your enterprise, implementation users can create new identities in Human Capital Management (HCM), Supplier Portal, and Customer Relationship Management (CRM) Self Service, respectively, and associate them with users.

### **Before Importing Users**

Oracle Identity Management (OIM) handles importing users.

If legacy employees, contingent workers, and their assignments exist, the HCM Application Administrator imports these definitions by performing the Initiate HCM Spreadsheet Load task. If user and role provisioning rules have been defined, the Initiate HCM Spreadsheet Load process automatically creates user and role provisioning requests as the workers are created.

Once the enterprise is set up, performing the Initiate HCM Spreadsheet Load task populates the enterprise with HR workers in records linked by global user ID (GUID) to corresponding user accounts in the LDAP store. If no user accounts exist in the LDAP store, the Initiate HCM Spreadsheet Load task results in new user accounts being created. Worker email addresses as an alternate input for the Initiate HCM Spreadsheet Load task triggers a search of the LDAP for user GUIDs, which may perform more slowly than entering user names.

In the security reference implementation, the HCM Application Administrator job role hierarchy includes the HCM Batch Data Loading Duty role, which is entitled to import worker identities. This entitlement provides the access necessary to perform the Initiate HCM Spreadsheet Load task in HCM.

#### Note

The Import Person and Organization task in the Define Trading Community Import activity imports the following resources, creates users, and links the resources to users for use in CRM.

- Internal employees
- Contingent workers
- External partner contacts
- Partner companies
- Legal entities
- Customers
- Consumers

If role provisioning rules have been defined, the Import Person and Organization task automatically provisions role requests as the users are created.

### **Import Users**

If legacy users (identities) and user accounts exist outside the LDAP store that is being used by the Oracle Fusion Applications installation, the IT security manager has the option to import these definitions to the LDAP store by performing the Import Worker Users and Import Partner Users tasks.

If no legacy users or user accounts can be imported or exist in an LDAP repository accessible to Oracle Identity Management (OIM), the IT security manager creates users manually in OIM or uses the Initiate HCM Spreadsheet Load task to create users from imported HR workers.

Once users exist, their access to Oracle Fusion Applications is dependent on the roles provisioned to them in OIM or Human Capital Management. Use the Manage HCM Role Provisioning Rules task to define rules that determine what roles are provisioned to users.

Importing user identities from other applications, including other Oracle Applications product lines, is either a data migration or manual task. Migrating data from other Oracle Applications includes user data. For more information

about importing users, see the Oracle Fusion Middleware Developer's Guide for Oracle Identity Manager.

In the security reference implementation, the IT Security Manager job role hierarchy includes the HCM Batch Data Loading Duty and the Partner Account Administration Duty. These duty roles provide entitlement to import or create users. The entitlement Load Batch Data provides the access necessary to perform the Import Worker Users task in OIM. The entitlement Import Partner entitlement provides the access necessary to perform the Import Partner Users task in OIM.

### Manage Job Roles

Job and abstract roles are managed in OIM. This task includes creating and modifying job and abstract roles, but not managing role hierarchies of duties for the jobs.

#### Note

Manage Job Roles does not include provisioning job roles to users. Provisioning users is done in OIM, HCM, CRM or Oracle Fusion Supplier Portal.

Roles control access to application functions and data. Various types of roles identify the functions performed by users.

The Oracle Fusion Applications security reference implementation provides predefined job and abstract roles. In some cases, the jobs defined in your enterprise may differ from the predefined job roles in the security reference implementation. The predefined roles and role hierarchies in Oracle Fusion may require changes or your enterprise may require you to create new roles. For example, you need a job role for a petty cash administrator, in addition to an accounts payable manager. The security reference implementation includes a predefined Accounts Payable Manager, and you can create a petty cash administrator role to extend the reference implementation.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Enterprise Role Management Duty role, which is entitled to manage job and abstract roles (the entitlement is Manage Enterprise Role). This entitlement provides the access necessary to perform the Manage Job Roles task in OIM.

### **Manage Duties**

A person with a job role must be able to perform certain duties. In the Oracle Fusion Applications security reference implementation, enterprise roles inherit duties through a role hierarchy. Each duty corresponds to a duty role. Duty roles specify the duties performed within applications and define the function and data access granted to the enterprise roles that inherit the duty roles.

Managing duties includes assigning duties to job and abstract roles in a role hierarchy using Authorization Policy Manager (APM). If your enterprise needs users to perform some actions in applications coexistent with Oracle Fusion

applications, you may wish to remove the duty roles that enable those actions. For details about which duty roles are specific to the products in an offering, see the Oracle Fusion Applications Security Reference Manual for each offering.

OIM stores the role hierarchy and the spanning of roles across multiple pillars or logical partitions of applications.

In cases where your enterprise needs to provide access to custom functions, it may be necessary to create or modify the duty roles of the reference implementation.

#### Tip

As a security guideline, use only the predefined duty roles, unless you have added new applications functions. The predefined duty roles fully represent the functions and data that must be accessed by application users and contain all appropriate entitlement. The predefined duty roles are inherently without segregation of duty violations of the constraints used by the Application Access Controls Governor.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Role Management Duty role, which is entitled to manage duty roles (the entitlement is Manage Application Role). This entitlement provides the access necessary to perform the Manage Duties task in APM.

#### Note

Product family administrators are not entitled to create role hierarchies or manage duty roles and must work with the IT security manager to make changes such as localizing a duty role to change a role hierarchy. Setup for localizations is documented in HCM documentation.

### **Manage Application Access Controls**

Prevent or limit the business activities that a single person may initiate or validate by managing segregation of duties policies in the Application Access Controls Governor (AACG).

#### Note

In AACG, segregation of duties policies are called access controls or segregation of duties controls.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Segregation of Duties Policy Management Duty role, which is entitled to manage segregation of duties policies (the entitlement is Manage Segregation of Duties Policy). This entitlement provides the access necessary to perform the Manage Application Access Controls task in AACG.

## Importing Worker Users: Explained

You can import workers from legacy applications to Oracle Fusion Applications using the Import Worker Users task. By enabling you to bulk-load existing data, this task is an efficient way of creating and enabling users of Oracle Fusion Applications.

### The Import Worker Users Process

Importing worker users is a two-stage process:

- 1. On the Initiate Data Load page, you generate and complete the Create Worker spreadsheet. You must map your data to the spreadsheet columns and provide all required attributes. Once the spreadsheet is complete, you import the data to the HCM Data Loader stage tables.
  - HCM Data Loader is a generic utility for loading data to Oracle Fusion Human Capital Management from external sources.
- 2. In the Data Exchange work area, you run the Load Batch Data process to load data from the HCM Data Loader stage tables to the Oracle Fusion application tables.

#### **User-Account Creation**

Oracle Fusion user accounts are created automatically for imported workers in Oracle Identity Management (OIM), unless automatic account creation is disabled.

By default, user account names and passwords are sent automatically to users when their accounts are created. This default action may have been changed at enterprise level, as follows:

- User account names and passwords may be sent to an enterprise-wide email rather than to users themselves.
- Automatic sending of user account names and passwords may be disabled for the enterprise; in this case, you can notify users at an appropriate time.

### **Role Provisioning**

Once user accounts exist, roles are provisioned to users automatically in accordance with current role-provisioning rules. For example, current rules could provision the employee abstract role to every worker. Role provisioning occurs automatically unless it has been disabled for the enterprise.

# Importing Worker Users: Worked Example

This example shows how to import worker users from legacy applications to Oracle Fusion Applications.

The following table summarizes key decisions for this task.

Decisions to Consider	In This Example
What are my spreadsheet names?	WorkersMMDDYYBatchnn.xlsx
You can define your own naming convention; in this example, the names are selected to make identifying the spreadsheet contents easy.	WorkersMMDDYYBatchnnErrorsnn.xlsx  For example, Workers042713Batch01.xlsx.
What is my batch name?	Workers042713Batchnn
Where will I fix Load Batch Data errors?	In the spreadsheet Workers042713BatchnnErrorsnn.xlsx

# **Summary of the Tasks**

Import worker users by:

- 1. Selecting the Import Worker Users task
- 2. Creating the spreadsheet
- 3. Entering workers in the spreadsheet
- 4. Importing the spreadsheet data to the HCM Data Loader stage tables
- 5. Loading workers to the application tables from the HCM Data Loader stage tables
- 6. Reviewing the results of the Load Batch Data process and correcting errors

# **Prerequisites**

Before you can complete this task, you must have:

- 1. Installed the desktop client Oracle ADF 11g Desktop Integration
- 2. Enabled the Trust Center setting **Trust access to the VBA project object** in Microsoft Excel

# **Selecting the Import Worker Users Task**

- 1. On the Overview page of the Setup and Maintenance work area, click the All Tasks tab.
- 2. In the Search region, complete the fields as shown in this table.

Field	Name
Search	Task
Name	Import Worker Users

- 3. Click Search.
- 4. In the search results, click **Go to Task** for the task Import Worker Users.

The task navigates to the Initiate Data Load page.

Alternatively, you can select the Import Worker Users task from an implementation project.

## Creating the Spreadsheet

- 1. On the Initiate Data Load page, find the entry for Create Worker in the list of business objects.
  - Create Worker appears after other business objects such as departments, locations, and jobs, because those business objects (regardless of how you create them) must be created before worker users.
- 2. Click **Create Spreadsheet** for the Create Worker entry.
- 3. When prompted, save the spreadsheet locally using the name Workers042713Batch01.xlsx.
- 4. When prompted, sign in to Oracle Fusion Applications using your Oracle Fusion user name and password.

## **Entering Workers in the Spreadsheet**

- 1. In the Batch Name field of the spreadsheet Workers042713Batch01.xlsx, replace the default batch name with the batch name Workers042713Batch01.
- 2. Enter workers in the spreadsheet.

Ensure that you provide any required values and follow instructions in the spreadsheet for creating additional rows.

## Importing the Spreadsheet Data to the HCM Data Loader Stage Tables

Use the default values except where indicated.

- 1. In the workers spreadsheet, click **Upload**.
- 2. In the Upload Options window, click **OK**.
  - As each row of data is uploaded to the HCM Data Loader stage tables, its status is updated.
- 3. When uploading completes, identify any spreadsheet rows with the status Insert Failed, which indicates that the row failed to upload.
- 4. For any row that failed to upload, double-click the status value to display a description of the error.
- 5. When you have corrected any errors, click **Upload** again to load the remaining rows to the same batch.

# Loading Workers to the Application Tables from the HCM Data Loader Stage **Tables**

Use the default values except where indicated.

- 1. In Oracle Fusion Applications, select Navigator Workforce Management - Data Exchange.
- 2. In the Tasks pane of the Data Exchange work area, click **Load Batch Data**.
- 3. In the Search region of the Load Batch Data page, enter the batch name Workers042713Batch01 in the **Batch Name** field.

- 4. Click Search.
- 5. In the Search Results region, select the batch Workers042713Batch01 and click **Run**.
- 6. On the Schedule Request page, click **Submit**.

# Reviewing the Results of the Load Batch Data Process and Correcting Errors

- 1. On the Load Batch Data page, search again for the batch Workers042713Batch01 and review its status in the Batch Status column of the Search Results region.
- 2. If the batch status is Complete, click **Done** to close the Load Batch Data page; otherwise, continue with the next step.
- 3. If the batch completed with errors, select the batch in the search results.
- 4. On the Batch Summary tab of the Batch Details region, select **Action** -**Extract Failed Objects to Spreadsheet**.

An errors spreadsheet with a standard name is created automatically.

- 5. Save the errors spreadsheet locally as Workers042713Batch01Errors01.xlsx.
  - Leave the batch name in the errors spreadsheet as Workers042713Batch01.
- 6. Review the error messages in the spreadsheet and correct the errors.
- 7. Repeat this process from the task Importing the Spreadsheet Data to the HCM Data Loader Stage Tables until all errors are fixed.
  - If further errors occur, increment the errors-spreadsheet suffix by 1; for example, Workers042713Batch01Errors02, Workers042713Batch01Errors03, and so on.
- 8. Click **Done** to close the Load Batch Data page.

To load a new batch of workers on the same date, increment the batch number in the spreadsheet and batch names; for example, Workers042713Batch02.

# Manage Users

# **Creating Users: Worked Example**

You can create users by entering basic person and employment data. A user account is created automatically for a person when you create the user record. You can assign the users Oracle Fusion Human Capital Management (HCM) and non-HCM data roles, each providing access to specific functions and data. This example demonstrates how to create a user and assign roles to the user.

#### Note

This user management functionality is available for HCM Foundation and Oracle Fusion Workforce Directory Management (WDM) users only.

Decisions to Consider	In this Example
For whom are you creating the user record?	Gail Williams
What is the user account name?	Same as the e-mail ID, gail.williams@vision.com
Where is Gail employed?	Gail is an employee of Vision Corporation, and works in the Human Resources (HR) department in the Canada office.
What roles must be provisioned to Gail?	Autoprovision the employee role. Gail is responsible for processing workers' expense claims so provision the role Expense Claims Administrator manually to Gail.

# **Prerequisites**

1. Create a role mapping called All Employees and enter the following conditions.

Attribute	Value
System Person Type	Employee
Assignment Status	Active

In the role mapping you include the:

- Employee role, and select the **Autoprovision** option
- Expense Claims Administrator role, and select the **Self-requestable** option

# **Creating a User**

- 1. On the Search Person page, click the Create icon to open the Create User page.
- 2. Complete the fields, as shown in this table:

Field	Value
Last Name	Williams
First Name	Gail
E-Mail	gail.williams@vision.com
Hire Date	4/12/11

- 3. In the User Details region, leave the User Name field blank. The user name defaults to the user's e-mail ID.
- 4. In the Employment Information region, select the person type Employee and complete the fields as shown in the table:

Field	Value
Legal Employer	Vision Corporation
Business Unit	Vision Canada

Department	Human Resources
------------	-----------------

## Assigning Roles to the User

- 1. Click **Autoprovision Roles** to provision the employee role to the user.
- 2. Click Add Role.
- 3. Search for and select the **Expense Claims Administrator** role.
- 4. Click **Save and Close**. The user account is created and the roles are assigned to the user immediately.

## **User Details System Extract Report**

The Oracle BI Publisher User Details System Extract Report includes details of some or all Oracle Fusion Applications user accounts.

To run this report, you must have an HCM data role that provides view-all access to person records for the Human Capital Management Application Administrator job role.

To run the report:

- 1. Navigate to **Tools Reports and Analytics.**
- 2. In the Contents pane of the Reports and Analytics work area, navigate to Shared Folders - Human Capital Management - Workforce Management - Human Resources Dashboard.
- 3. Select the User Details System Extract report.
- 4. In the report window, click **More**.
- 5. On the Oracle Business Intelligence page for the report, select **Open** to run the report immediately or **Schedule** to schedule the report.

#### **Parameters**

### **User Population**

Enter one of the following values to identify the group of user accounts to include in the report.

Value	Description
НСМ	User accounts with an associated HCM person record.
TCA	User accounts with an associated TCA party account.
OIM	Accounts for users in the PER_USERS table who do not have an associated person number or party ID. OIM users are also referred to as implementation users.
ALL	HCM, TCA, and OIM users accounts.

#### From Date

Accounts for HCM and OIM users created on or after this date are included in the report. If you specify no **From Date** value, then accounts with any creation date are included, subject only to any To Date value that you specify.

From and to dates do not apply to the TCA user population; the report includes all TCA users if you include them in the report's user population.

#### To Date

Accounts for HCM and OIM users created on or before this date are included in the report. If you specify no To Date value, then accounts with any creation date are included, subject only to any **From Date** value that you specify.

From and to dates do not apply to the TCA user population; the report includes all TCA users if you include them in the report's user population.

#### **User Active Status**

Enter one of the following values to identify the user-account status.

Value	Description
A	Include active accounts, which belong to users with current roles.
I	Include inactive accounts, which belong to users with no current roles.
All	Include both active and inactive user accounts.

# **Report Results**

The output is an XML-formatted file where user accounts are grouped by type, as follows:

- Group 1 (G_1) includes HCM user accounts.
- Group 2 (G_2) includes TCA party user accounts.
- Group 3 (G_3) includes OIM user accounts.

The information provided in the extract varies with the account type.

### **HCM User Accounts**

### **Business Unit Name**

The business unit from the primary work relationship.

## Composite Last Update Date

The date when any one of a number of values, including assignment managers, location, job, and person type, was last updated.

## **Department**

The department from the primary assignment.

# **Worker Type**

The worker type from the user's primary work relationship.

### **Generation Qualifier**

The user's name suffix (for example, Jr., Sr., or III).

### **Hire Date**

The enterprise hire date.

### **Role Name**

A list of roles currently provisioned to workers whose work relationships are all terminated. This value appears for active user accounts only.

### Title

The job title from the user's primary assignment.

### **TCA User Accounts**

# **Organizations**

A resource group.

### **Roles**

A list of job, abstract, and data roles provisioned to the user.

# **Managers**

The manager of a resource group.

### **OIM User Accounts**

### **Start Date**

The date from when the account existed.

### **Created By**

The user name of the user who created the account.

## **FAQs for Manage Users**

# What happens if I send the user name and password?

An e-mail containing the user name and password is sent to the user's primary work e-mail address. If the user has no primary work-email address, then the

user name and password are sent to the primary work e-mail address of the user's line manager, if available; otherwise, no notification is sent.

You can select **Send user name and password** only if these details have not already been sent for this user: the user name and password can be sent once only for any user. If this option is available for selection but you do not select it, then you can run the process Send User Name and Password E-Mail Notifications later to notify users of their user names and passwords.

### Can I extract details of all Oracle Fusion Applications users?

Yes. The Oracle BI Publisher User Details System Extract report includes details of all user accounts or a specified subset. For example, you can produce a report showing inactive user accounts, accounts created between specified dates, or accounts associated with TCA parties only.

To run the report, you must have an HCM data role that provides view-all access to person records for the Human Capital Management Application Administrator job role.

# **Common Applications Configuration:** Define Automated Governance, Risk, and **Performance Controls**

# Segregation of Duties: Explained

Segregation of duties (SOD) separates activities such as approving, recording, processing, and reconciling results so an enterprise can more easily prevent or detect unintentional errors and willful fraud. SOD policies, called access control policies in Application Access Controls Governor (AACG), exert both preventive and detective effects.

SOD policies constrain duties across roles so that unethical, illegal, or damaging activities are less likely. SOD policies express constraints among roles. Duty role definitions respect segregation of duties policies.

### Application Access Controls Governor

You manage, remediate, and enforce access controls to ensure effective SOD using the Application Access Controls Governor (AACG) product in the Oracle Enterprise Governance, Risk and Compliance (GRC) suite.

AACG applies the SOD policies of the Oracle Fusion Applications security reference implementation using the AACG Oracle Fusion Adapter.

AACG is integrated with Oracle Identity Management (OIM) in Oracle Fusion Applications to prevent SOD control violations before they occur by ensuring SOD compliant user access provisioning. SOD constraints respect provisioning workflows. For example, when provisioning a Payables role to a user, the SOD policy that ensures no user is entitled to create both an invoice and a payment prevents the conflicting roles from being provisioned. AACG validates the request to provision a user with roles against SOD policies and provides a remediating response such as approval or rejections if a violation is raised.

Use AACG to for the following.

- Define SOD controls at any level of access such as in the definition of an entitlement or role.
- Simulate what-if SOD scenarios to understand the effect of proposed SOD control changes.

• Use the library of built-in SOD controls provided as a security guideline.

### **Managing Segregation of Duties**

SOD policies express incompatible entitlement or incompatible access points into an application. In GRC, an access point is the lowest level access for a particular application. In GRC, entitlement is a grouping of access points. As a security guideline, group the lowest level access points or define the SOD policy at the access level causing the least amount of change. Business activities are enabled at access points. In Oracle Fusion Applications, the hierarchy of access points in descending levels is users, roles, and entitlement.

#### Note

AACG entitlements are logical groupings of security objects that represent Oracle Fusion Application access points such as roles or entitlement.

#### Note

In AACG, segregation of duties policies are called access controls.

Oracle Fusion Applications does not predefine business logic for dealing with SOD conflicts. Oracle Fusion Applications does define a set of states where role requests are suspended pending resolution of SOD violations the role request introduces. In most cases, Oracle Fusion Applications invokes OIM to handle role requests. Enterprises define SOD resolution rules when defining SOD policy.

### Remediating Segregation of Duties Policy Violations

The risk tolerance of your enterprise determines what duties must be segregated and how to address violations.

AACG assists in remediation of violations with a guided simulation that identifies corrective action. You determine the exact effects of role and entitlement changes prior to putting them into production, and adjust controls as needed.

For information on managing segregation of duties, see the Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User's Guide.

# **Segregation of Duties in the Security Reference Implementation: Explained**

Segregation of duties (SOD) is a special case of function security enforcement. A segregation of duties conflict occurs when a single user is provisioned with a role or role hierarchy that authorizes transactions or operations resulting in the possibility of intentional or inadvertent fraud.

The predefined SOD policies result in duty separation with no inherent violations. For example, an SOD policy prevents a user from entitlement to create both payables invoices and payables payments.

However, the most common duties associated with some job and abstract roles could conflict with the predefined segregation of duties. A predefined role hierarchy or job or abstract role may include such common duties that are incompatible according to a segregation of duties policy. For example, the predefined Accounts Payable Supervisor job role includes the incompatible duties: Payables Invoice Creation Duty and Payables Payment Creation Duty.

Every single predefined duty role is free from an inherent segregation of duties violation. For example, no duty role violates the SOD policy that prevents a user from entitlement to both create payables invoices and payables payments.

Jobs in the reference implementation may contain violations against the implemented policies and require intervention depending on your risk tolerance, even if you define no additional jobs or SOD policies.

Provisioning enforces segregation of duties policies. For example, provisioning a role to a user that inherits a duty role with entitlement to create payables invoices enforces the segregation of duties policy applied to that duty role and ensures the user is not also entitled to create a payables payment. When a role inherits several duty rules that together introduce a conflict, the role is provisioned with a violation being raised in the Application Access Controls Governor (AACG). If two roles are provisioned to a user and introduce a segregation of duties violation, the violation is raised in AACG.

#### Note

SOD policies are not enforced at the time of role definition.

Aspects of segregation of duties policies in the security reference implementation involve the following.

- Application Access Controls Governor (AACG)
- Conflicts defined in segregation of duties policies
- Violations of the conflicts defined in segregation of duties policies

### **Application Access Controls Governor (AACG)**

AACG is a component of the Oracle Enterprise Governance, Risk and Compliance (GRC) suite of products where segregation of duties policies are defined.

- Define SOD controls at any level of access such as in the definition of an entitlement or role.
- Simulate what-if SOD scenarios to understand the effect of proposed SOD control changes.
- Use the library of built-in SOD controls provided as a security guideline.

Your risk tolerance determines how many duties to segregate. The greater the segregation, the greater the cost to the enterprise in complexity at implementation and during maintenance. Balance the cost of segregation with the reduction of risk based on your business needs.

#### Conflicts

An intra-role conflict occurs when a segregation of duties policy expresses constraints within the construct of a single role (entitlement and duties) that creates violations.

### Tip

As a security guideline, use only the predefined duty roles, unless you have added new applications functions. The predefined duty roles fully represent the functions and data that must be accessed by application users and contain all appropriate entitlement. The predefined duty roles are inherently without segregation of duty violations of the constraints used by the Application Access Controls Governor.

#### **Violations**

A segregation of duties violation occurs when a policy is defined that allows a segregation of duties conflict to occur.

Notifications report conflicts to the requester of the transaction that raised the violation. Oracle Identity Management (OIM) shows the status of role requests indicating if a segregation of duties violation has occurred.

For information on configuring audit policies, see the Oracle Fusion Applications Administrator's Guide.

For more information on managing segregation of duties, see the Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User's Guide.

# **Defining Segregation of Duties Policies: Points To Consider**

Segregation of duties (SOD) policies express incompatibilities enforced to control access in defined contexts.

In Oracle Fusion Applications, SOD policies protect against the following incompatibilities.

- Privilege X is incompatible with privilege Y
- Role A is incompatible with role B
- Any privileges in role A are incompatible with any privileges in role B.
- Privilege X is incompatible with any privileges in role B.

The following examples of SOD policies illustrate incompatible entitlement.

 No user should have access to Bank Account Management and Supplier Payments duties. • No user should have access to Update Supplier Bank Account and Approve Supplier Invoice entitlement.

#### **Data Contexts**

You can extend SOD policies to control access to specific data contexts.

For example, no single individual must be able to source a supplier in a business unit and approve a supplier invoice in the same business unit.

#### **Exclusion and Inclusion Conditions**

SOD policies may include exclusion conditions to narrow the SOD scope and reduce false positive violations, or inclusion conditions to broaden the scope.

Conditions apply to access points globally, to policies, or to access paths defined by policies. Access path conditions can exclude a user from a role, an Oracle Fusion Applications entitlement from a role, or a permission from an Oracle Fusion Applications entitlement.

The following global exclusion conditions are predefine in Oracle Fusion Applications and available when creating SOD policies.

- User Status
- User Name
- Enterprise Role
- Action
- Business Unit
- Within Same Business Unit

#### Enforcement

Oracle Fusion Applications enforces SOD policies under the following circumstances.

- When granting entitlement to a role
- When provisioning a role to a user

For information on managing segregation of duties, see Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User's Guide.

#### Note

SOD policies are not enforced at the time of role definition.

A single SOD policy can include entitlement from multiple instances of a single enterprise resource planning environment. For example, one SOD policy is enforced in implementation, test, and production instances of Oracle Fusion Applications.

# Managing Segregation of Duties Risks and Violations: Critical **Choices**

You assess and balance the cost of duty segregation against reduction of risk based on the requirements of your enterprise.

The types of people who resolve SOD conflicts include the following.

- Administrator of an external program such as the Procurement Administrator for the supplier portal or the Partner Manager for the PRM Program
- Senior executive spanning multiple organizations in an enterprise with opposing interests
- Risk management professional implementing an Oracle Enterprise Governance, Risk and Compliance (GRC) initiative
  - Predefines a set of conditions and informs access provisioning staff to approve requests and prove the exception based on certain conditions
  - Allows defining rules to route SOD violations for approval

You view and respond to risks and violations in the Application Access Controls Governor (AACG).

You may wish to override an SOD violation. For example, the Accounts Payable Supervisor includes incompatible duties to create both invoices and payments. When you provision this job role to a user, you may waive the violation in the AACG. You may waive the violation for the currently provisioned user, for the SOD policy that raised the violation, or for the SOD policy within a particular data set, such as a business unit.

The risk tolerance of your enterprise guides how you respond to conflicts. For example, a user may be provisioned with both the role of Order Manager and Shipping Agent. The Order Manger role entitles the user to enter orders, which could result in exploitation when filling shipping quotas. You can remove the entitlement to enter orders that the Order Manger job role inherits from the Orchestration Order Scheduling Duty role. Or you could segregate the shipping and order entry duties by defining an SOD policy that allows a user to have either job role but not both.

### **False Positives**

False positives can be SOD policy violations that are not actually violations, or are violations within your risk tolerance and therefore do not require corrective action.

You can reduce false positives by the following methods.

• Define exclusion conditions that can be applied to individual or groups of policies.

- Define logically complex SOD policies that enforce more exacting specifications.
- Determine whether conflicts should be prevented, monitored, or subjected to approval during provisioning.

#### **Path Level Detection**

Conflict analysis detects a user's multiple paths to one or more conflicting access points.

For example, a user may be able to reach a single access point through one or more roles, or by one entitlement leading to another through submenus to a function that represents a risk. The resulting conflict path shows if the conflict is generated by inappropriate role provisioning or configuration of applications. The audit shows the paths from any number of users to any number of access points involved in conflicts, which lets you visualize the root cause and remediate effectively.

AACG assigns one or more users to review all paths involved in a given conflict so that the entire conflict can be addressed in a coherent way.

### **Waiving or Accepting Violations**

AACG lets you accept or waive a violation. Your reasons may include that you accept the risk or will define compensating controls.

A waiver may apply to the current user, constraint, or constraint within a dimension such as the business unit.

### **Resolving Conflicts**

The risk tolerance of the enterprise determines whether a segregation of duties conflict must be removed from the security reference implementation.

The following approaches resolve conflicts.

- Change the segregation of duties policy.
- Ensure a job role does not contain incompatible duties.
- Define data security policies that restrict authorized access by incompatible duties.

Changing a segregation of duties policy may not be possible in most cases. For example, a policy that segregates creation of payables invoice from making payables payments should be preserved, even if the Accounts Payables Manager job role includes a duty role for each activity. To prevent an accounts payables manager from being authorized to perform both duties, or from being authorized to make payables payments to self and direct reports, the Accounts Payables Manager job role must be changed. The security implementation can be changed to include two job roles that segregate the incompatible duties. Added data security policy grants can restrict the access to at risk data.

For information on managing segregation of duties, see the Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User's Guide.

# Role Provisioning and Segregation of Duties: How They Work **Together**

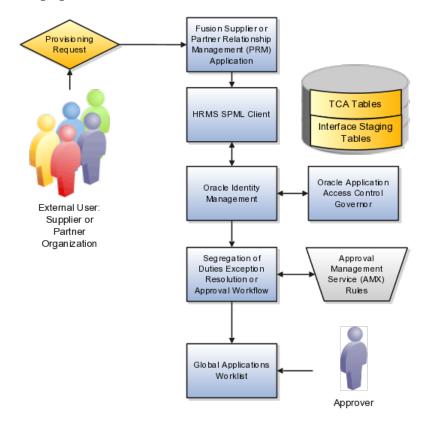
Segregation of duties (SOD) checks occur when roles are assigned to users. The checks are based on Oracle Application Access Controls Governor (AACG) policies in Oracle Enterprise Governance, Risk and Compliance (GRC). The Oracle Identity Management (OIM) integration includes predefined routing rules for remediation in the Manage IT Security business process.

External users such as suppliers or partners need to be provisioned with roles to facilitate access to parent company interfaces and data. The process by which such provisioning requests are approved in Oracle Fusion Applications helps explain the request flows and possible outcomes.

#### Note

In Oracle Identity Management (OIM), external users means users who are not specific to applications, such as enterprise roles or the absence of entitlement to access an application.

The figure shows the role provisioning request flow. OIM uses AACG to check segregation of duties violations.



### **Tables**

A supplier or partner requests admission to a program using an implementation of the Supplier Portal Submission. The submission is captured in one or both of the following tables in advance of approving or rejecting the supplier or partner.

- Oracle Fusion Trading Community Model
- Interface Staging

Oracle Fusion Applications collects the employee names for the supplier or partner company at the time the company submits its request to join the program so that all employees accessing Oracle Fusion Applications on behalf of the supplier or partner are provisioned.

AACG in the Oracle Enterprise Governance, Risk and Compliance (GRC) suite is certified to synchronize with the policy and identity stores for all pillars or partitions of Oracle Fusion Applications and integrated with the Oracle Fusion Applications security approach to roll up entitlements (by means of duty roles) to the roles that are provisioned to internal users. SOD policies can be defined and enforced at any level of authorization. For external users, SOD policies use attribute information stored in the Trading Community Model tables.

### OIM and the SPML Client

Enterprise business logic may qualify the requester and initiate a role provisioning request by invoking the Services Provisioning Markup Language (SPML) client module, as may occur during onboarding of internal users with Human Capital Management (HCM), in which case the SPML client submits an asynchronous SPML call to OIM. Or OIM handles the role request by presenting roles for selection based on associated policies.

OIM recognizes the role provisioning request and initiates a call to AACG.

OIM apprises the SPML client of the current state of the role provisioning request as SOD_CHECK_IN_PROGRESS.

OIM stores the SOD check result as part of OIM audit data.

OIM apprises SPML client of the current state of the SPML request. The provisioning is either still in progress with segregation of duties being checked, or conflicts were found. If conflicts exist, AACG rejects the request and notifies the application.

Status	Conflicts	Current State
SOD_CHECK_IN_PROGRESS	Unknown	Request sent to AACG and waiting for response
SOD_REMEDIATION_IN_PROGR	Conflict found	AACG detected violations and remediation is in progress
SOD_CHECK_APPROVED	No conflict found	No SOD violations found
SOD_CHECK_REJECTED	Conflict found	AACG detected violations that cannot be remediated
SOD_REMEDIATION_APPROVED	Conflict found	AACG detected violations that are approved

SOD_REMEDIATION_REJECTED	Conflict found	AACG detected violations that are
		rejected by approver

In the absence of an SOD exception, OIM provisions all relevant users.

#### Note

When a partner user is provisioned, all employees of the partner enterprise are provisioned. SOD checks occur when an external user requests to join a program, because SOD policies operate across Oracle Fusion Applications, not at the individual level. Supplier or partner company user requests are not approved if there is an SOD conflict against the supplier company.

OIM provides AACG with the details of SOD exception approval workflow. AACG audits the outcome for use in future detective controls and audit processes.

### Oracle Application Access Controls Governor

AACG may respond with the following.

- Roles may be provisioned to the external user or its employees because no SOD conflict is found
- SOD conflict is found and request is denied because the relevant SOD policy is to be strictly enforced and no exception approval should be allowed
- SOD conflict is found and the exception to the policy is allowed, so the request goes through additional processing, such as an approval process.

Supplier or Partner Relationship Management responds to an SOD exception by updating Trading Community Model tables with the current state. An enterprise may elect to implement a landing pad that offers external users a means of addressing the SOD problem by providing more information or withdrawing the request.

SOD violation checking occurs during role implementation and provisioning, and can be turned on or off if AACG is provisioned and enabled as part of the Oracle Fusion Applications deployment.

#### Segregation of Duties Exception Resolution or Approval Workflow

Depending upon status, OIM kicks off an auditable SOD exception resolution workflow. Resolution can be conditional based on approval or requirements such as contracts being met.

If one of the paths for exception resolution is to get an approval, then the SOD exception resolution drives the approval using AMX. Standard AMX rules, not business rules, resolve the approval for the SOD exception, including the following.

- Organizational hierarchies
- Multiple mandatory and optional approvers

Rerouting and approval delegation

The approver resolution uses AMX Rules Designer to access various user attributes and organizational hierarchies managed in Oracle Fusion Applications repositories. This information is typically not available in OIM or the LDAP identity store repository. Enterprises can define additional approval rules using AMX Thin Client.

The SOD Exception Approver gets a notification through supported channels that a new request is awaiting approval. The approver signs in to the global SOA federated worklist application that aggregates all pending worklist items for the user from all Oracle Fusion applications and logical partitions or pillars of applications. The SOD exception approval tasks show up in the same list.

The SOD exception approval task shows the details of the SPML request and SOD Provisioning results in a page rendered by OIM. The approver may take one of the following actions.

- Approve the request as it is
- Reject the request

If the approver approves the request, OIM sends an SOD_REMEDIATION_APPROVED status to the SPML client.

If the approver rejects the request, OIM sends an SOD_REMEDIATION_REJECTED status to the SPML client. The provisioning request is considered completed with a failure outcome and the external users is notified. Oracle Fusion Applications updates the Trading Community Model tables with the rejected status

#### **Remediation Task Assignments**

The SOD remediation tasks are assigned based on the role being requested.

- 1. If the role requested is Chief Financial Officer, the SOD remediation task is assigned to the IT Security Manager role.
- 2. If the SOD violation results from a policy where the SOD control tag is the Information Technology Management business process and the control priority is 1, the SOD remediation task is assigned to Application Administrator role.
- 3. In all other scenarios, the SOD remediation task is assigned to the Controller role.

For more information about configuring audit policies, see the Oracle Fusion Applications Administrator's Guide.

For information on managing segregation of duties, see the Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User's Guide.

# **Common Applications Configuration: Define Help Configuration**

# **Define Help Configuration: Overview**

The Define Help Configuration task list contains tasks that let you set up and maintain Oracle Fusion Applications Help for all users. Use the Set Help Options task to determine if certain aspects of Oracle Fusion Applications Help are available to users and to control how aspects of the help site work. Use the Assign Help Text Administration Duty and Manage Help Security Groups tasks to set up customization of help content.

After performing the help configuration tasks, you can review the predefined help and consider whether to add or customize any content. You can also customize help that is embedded in the application, for example hints and help windows, using other tools such as Oracle JDeveloper and Oracle Composer.

Use the Setup and Maintenance work area to access the tasks in the Define Help Configuration task list.

# **Set Help Options**

# Help Feature Choices and Help Options: Points to Consider

Help feature choices on the Configure Offerings page in the Setup and Maintenance work area control the look and behavior of Oracle Fusion Applications Help, and also determine which help options are available. Help options are setup options on the Set Help Options page.

#### Local Installation of Help

Select the Local Installation of Help feature choice so that the Define Help Configuration task list appears in your implementation project, and you can select two additional features (Access to Internet-Based Help Features and Help Customization) to control the fields available on the Set Help Options page.

### Access to Internet-Based Help Features

Select this feature choice to provide users access to features that involve navigation to sites on the Web. If you select this feature choice, then the Web Sites Available from Help Site section is available on the Set Help Options page. For Oracle Cloud, always leave this feature choice selected so that your users can access the Cloud Learning Center.

#### **Important**

For non-Cloud implementations only: Some help includes links to the Oracle Fusion Applications Technology Library. If you select this feature, then these links open the library on the Oracle Technology Network Web site. If you do not select this feature, then your system administrator must download the library from Oracle Technology Network (http://www.oracle.com/technetwork/ documentation/fusion-apps-doc-1508435.html) and put all the content from within the extracted folder (for example E28271_01) directly into the appmgr/ APPLTOP/fusionapps/applications/ahc/afh/reference/TechLib folder.

### **Help Customization**

Select the Help Customization feature choice if you intend to customize predefined help or add your own files to help. For example, you can add internal policies or procedures as help, and Oracle User Productivity Kit content, if any. Only users with job roles containing the Application Help Text Administration duty role have access to customize help.

If you select this feature choice, then the Custom Help Security feature choice is available, as well as all these sections on the Set Help Options page:

- Custom Help
- User Productivity Kit
- Privacy Statement

# **Custom Help Security**

Select this feature choice if you want certain help files to be available only to a restricted set of users. You can define the user groups allowed to view corresponding help files. Do not select this feature choice if you do not have this requirement, because the feature can have an impact on performance.

If you select the Custom Help Security feature choice, then the Manage Help Security Groups task is available in the Define Help Configuration task list in your implementation project. There are no help options associated with this feature choice.

# Administering Collaboration Features and Announcements in Help: **Points to Consider**

Announcements and collaboration features (discussions, ratings and comments) allow users to share information regarding help and the subjects that particular

help files cover. The collaboration features are also used elsewhere in Oracle Fusion Applications. Discussions may not be available in Oracle Cloud implementations.

Use the Set Help Options page in the Setup and Maintenance work area to enable the announcements and discussions features and to set options about ratings. When administering these features, consider the purpose of each feature and points that are specific to Oracle Fusion Applications Help.

#### **Announcements**

Use announcements to broadcast information to all users of your help site. You can provide information about help, for example new custom help that was recently added, or about anything that users should take note of, for example a change in company policy. Announcements can appear on any of the tabs on the home page of Oracle Fusion Applications Help. You can target specific user groups by posting announcements to specific tabs, for example, posting information related to implementation to the Functional Setup tab.

Only users with the Application Help Text Administration duty role have access to the Manage Announcements icon button in the Announcements sections. They can create, edit, and delete announcements for the tab that they are on, and set the date range for when each announcement is to be displayed.

#### Note

Use the full URL, for example http://www.oracle.com, when creating links.

### **Discussions**

Users can use discussions to post questions or comments about subjects covered in specific help files. For example, after reading help on expense reports, users might have questions or comments about company policies or processes for expenses. Other users who later access this help file would benefit from the information in the discussion.

You can set a help option to enable discussions. Each help file would contain a **Discuss** link that all users can use to read discussions about that file. They can also start a discussion topic or post to existing topics. These discussions are visible only to users in your enterprise.

#### **Important**

Do not enable discussions until servers for discussions are up and running.

Only users with the appropriate administrator role can moderate discussions. For more information on granting the administrator role on the discussions server, see the Oracle Fusion Middleware Administrator's Guide for Oracle WebCenter Portal.

### **Ratings and Comments**

Users can rate any help file on a five star system and provide feedback about the content. This information is helpful to other users in deciding which help file to

open. Help files with a higher average rating are listed first in help windows, and in the help listings you see as you browse using the help navigators.

The scope of ratings and reviews is limited to your enterprise.

# **FAQs for Set Help Options**

### When do I link to the Oracle User Productivity Kit library from the help site?

Provide a link to your Oracle User Productivity Kit (UPK) library if you have UPK licensed and custom UPK content to share with your users. You give them access to a library of custom UPK content in addition to any custom UPK demos that you added to the help site itself. UPK demos that you add as custom help are available only in the See It mode, so the library can include the same demo in other modes. If you have UPK versions earlier than 3.6.1, then you cannot add UPK demos as custom help, so the link is the only way for users to access custom UPK content from the help site.

# How can I find the URL to the Oracle User Productivity Kit library?

The URL to enter on the Set Help Options page should be the full path from the Web server where you are hosting your Oracle User Productivity Kit (UPK) content to the index.html file that opens the table of contents for the library, for example, http://<your domain>.com/UPKcontent/PlayerPackage/index.html. In this example, you or your UPK administrator would publish one UPK player package that contains all the content to be linked to from Oracle Fusion Applications Help, as well as the index.html file, and place the PlayerPackage folder in a manually created folder called UPK content on the Web server.

# **FAQs for Assign Help Text Administration Duty**

### Who can add and manage custom help?

Users with the Application Help Text Administration duty role have access to customize help in Oracle Fusion Applications Help. This duty is assigned by default to various job roles, in particular the administrators for product families.

You can assign the duty role to other users who need access to customize help. Use the Manage Duties task in the Setup and Maintenance work area to search for the Application Help Text Administration duty role on the Role Catalog page, and map additional job roles to this duty role.

# **Help File Customization**

# **Help File Customization: Overview**

If you have the appropriate job roles, then you can customize the help files in the help site. Use the Manage Custom Help page to maintain both predefined and custom help files. You can create, duplicate, edit, and delete custom files, or set their status to Active or Inactive. For predefined files, you can only duplicate them or set their status. For each help file, predefined or custom, use help

locations to determine where the help file appears in the application and in the help site. You have various options in how you add custom help, for example by uploading a file or specifying a URL.

#### Note

To make a copy of all custom help for testing, migration, or other purposes, use the export and import feature in the Setup and Maintenance work area.

There are various ways to access help customization.

- Many help files can be accessed from help windows in the application. If you want to customize help in the context of a help window, for example create a custom help file and add a link to it from a specific help window, then start by opening that help window. When you click the Manage Custom Help link, you go to the Manage Custom Help page, and the help location fields are automatically populated with values that correspond to the help window. This way you can easily select existing files to add to the same help location, and when you create a new file, the same help location appears by default.
- Open the Manage Custom Help page directly from the home page of Oracle Fusion Applications Help or from search result pages.
- To edit a specific file, you can either find it in the Manage Custom Help page, or open the file itself and click the **Edit** link.
- Likewise, you can find glossary terms in the Manage Custom Help page, or click the **Glossary** link in the global area to open the Glossary tab, search for the term, and click Edit.

#### Note

When you search in the Manage Custom Help page, make sure that the **Custom Help Only** check box is not selected if you are looking for predefined help.

If your enterprise has purchased Oracle User Productivity Kit (UPK) content, then your administrator can also add a **UPK** item to the **Help** menu in the global area of Oracle Fusion Applications. When users select this menu item, they access UPK content specific to the page that they are on.

# **Help Types: Explained**

Oracle Fusion Applications Help contains various types of help content, including demos, examples, FAQs, glossary terms, help topics, and PDF guides. A business process or product can be supported by some or all of these help types.

#### Demo

Demos are Oracle User Productivity Kit (UPK) topics that visually demonstrate how to use the application to complete a short task or portion of a task. Demos can also provide an introduction to complex dashboards and work areas.

### Example

Examples provide real use cases of features to illustrate how and when to use the feature, or scenarios to illustrate abstract concepts. Worked examples show exactly what you need to do to achieve a specific result, emphasizing decisions that you make and values that you enter.

#### FAQ

FAQs, or frequently asked questions, provide brief answers to questions that you might have regarding a task or page. For example, they can briefly explain what a term means, why something happened, how you can perform an action, or what happens if you perform the action.

### Glossary

Glossary terms provide definitions for words or phrases used in help. You can search or browse glossary terms in the Glossary tab of Oracle Fusion Applications Help. Where the links are available, you can also see the definition when you hover over the term in help content for other help types.

### Help Topic

Help topics explain key concepts, illustrate how application components work together, or assist in decision-making by explaining points to consider or the options you have. Help topics can also provide reference, overview, and other information.

#### **PDF Guide**

PDF guides present a collection of help content from the other help types, except demos, in an organized and logical format. For example, there are guides addressing specific business processes and setup offerings. You can see lists of all guides from the **Guides** menu in Oracle Fusion Applications Help.

# **Help Locations: Explained**

Help locations determine where users can find help files, custom or not, from either the application or the help site.

Help locations include:

- Page or section values
- Help hierarchies
- Primary locations

# Page or Section Values

The value in the **Page or Section** field on the help customization pages represents where users can click a help icon to open a help window that contains a link to the help file. In most cases, this value represents a page or region header in the application. Help windows are also available on specific tabs or windows, and in the Setup and Maintenance work area for specific task lists or tasks. You can associate a help file with multiple page or section values, or with none at all.

The page or section value reflects the logical navigation to the help window. For example, Edit Opportunity page, Revenue tab, Recommendations window does not mean that the help file is available in three different places. The help icon is in the Recommendations window, which is accessed from the Revenue tab on the Edit Opportunity page.

If the value suggests multiple locations, for example Create and Edit **Opportunity pages**, then the help file is available from the page header of both the Create Opportunity and Edit Opportunity pages. If the page or section value is, for example, a dashboard region that appears in multiple dashboards, then the value does not specify the page name but just the region. The help file is available from that region in multiple dashboards.

### **Help Hierarchies**

Help files are associated with help hierarchies, which are used to categorize help files and aid users in finding help. Each help file can have multiple hierarchies, with at least one of type Business Processes. The business process hierarchy is based on the Business Process Management model. Every page or section value is predefined with a specific business process hierarchy. If you select a page or section without entering a business process hierarchy, the predefined hierarchy appears by default.

The Search by Business Process navigator in the help site is based on the business process hierarchy. For example, if you assign two business process hierarchies to a help file, users can find the file in both locations in the navigator. When the user clicks **More Help** from a help window, all help files assigned to the same business process hierarchy as the page or section value are returned as search results.

Similarly, the Search by Product navigator is based on the Product hierarchy type, in which level 1 is the product family, level 2 is the product, and level 3 is the business activity owned by that product.

The Search by Functional Setup navigator is based on the Functional Setup hierarchy type. The level 1 nodes for this hierarchy are:

- Functional Setup Manager, which includes help about using the Setup and Maintenance work area.
- Guides, which contains level 2 nodes that correspond to business areas and setup offerings. All the user reference and functional setup PDF guides are included.
- Offerings, which contains level 2 nodes for each setup offering, and lower levels for the main task lists in the offerings. Help for the task lists and tasks are included.

The Search by Common Tasks navigator is based on the Welcome hierarchy type. The level 1 nodes represent categories of functional areas common to all users.

#### **Primary Locations**

The primary location of a help file designates the hierarchy that is displayed for the help file in search results and within the help content as breadcrumbs. You cannot change the primary location of a help file that came with your help installation. Primary locations of predefined help are based on the business process hierarchy, while custom help files can have primary locations based on hierarchies of any type.

# **Editing Predefined Help and Glossary Terms: Points to Consider**

When you open any predefined help file, including glossary terms, that came with Oracle Fusion Applications Help, you can see an edit option if you have roles allowing edit access. When you edit predefined help, keep in mind:

- What happens to the original help file
- Where predefined help appears
- Considerations specific to glossary terms

# What Happens to the Original Files

When you edit predefined help, you are actually creating a new custom help file based on the original file, with the same help locations. The customized version replaces the original, which becomes inactive and hidden from users. You can display both versions by reactivating the original in the Manage Custom Help page.

#### Note

In the Search Results: Existing Help region on the Manage Custom Help page, there is no option to edit predefined help. You can duplicate a predefined help file, edit the copy, and optionally inactivate the original.

#### Where Predefined Help Appears

All predefined help comes with preassigned help locations, including at least one based on the hierarchy of type Business Processes. Many also have predefined page or section values that indicate where the help can be accessed from help windows in the application.

To change where predefined help appears, either in the help site navigators or in the application, create a duplicate in the Manage Custom Help page. Change or add help locations to your custom copy, and inactivate the original.

Even though glossary terms do not appear in the help site navigators, you still need to enter at least one help location to categorize the glossary term.

### **Considerations Specific to Glossary Terms**

When you edit a predefined glossary term, the original term becomes inactive. Existing links to the glossary term, from other predefined and custom help files, will automatically point to your custom version. If you later inactivate the custom glossary term, make sure to activate the original term so that the links still work.

# **Links in Custom Help: Points to Consider**

When you create or edit custom help, follow best practices when you include links to help files or other content. If you are working on custom help created by duplicating a predefined help file, then you may see existing links from the original file in the Help Content section. The types of links that you can work with include:

- · Related help links
- Standard hypertext links
- Links to documentation library content
- Glossary term links

For all link types, except the standard hypertext links, you must create or edit custom help with a Text or Desktop source type. In other words, you must type the help content directly in the application or use an HTML file that you upload to help. For standard hypertext links, the source type can also be URL.

#### **Related Help Links**

Related help is the section at the end of help files that contains links to other help files. The syntax for related help contains a comma-separated list of title IDs that represent help files.

This figure provides an example of related links code.

```
OfaRelatedTopics(CREATE_AUTOMATIC_POSTING_CRITERIA_S_0000,
JOURNAL_ENTRIES_HOW_THEY_RE_RECORDE_0000)
```

- You can delete this code to remove all related help, or delete title IDs to remove individual links (for example, CREATE AUTOMATIC POSTING CRITERIA S 0000).
- To replace existing links or add new links, you need to retain the code syntax and enter desired title IDs. To find title IDs, search for the help files on the Manage Custom Help page. Title IDs are displayed in the search results, but the **Title ID** column is hidden by default.

### Standard Hypertext Links

You can create standard hypertext links to any file or Web site as long as you ensure the stability and validity of the links, including links to other help files, custom or not. These links can appear anywhere in the body of your help file as long as they come before any related help links.

In the Help Content section, highlight the text that you want to use as link text and click the **Add Link** icon button.

For links to other help files, open the file to which you want to link, and click the **E-Mail** link. Use the URL in the autogenerated e-mail text as the link to the file.

#### Note

Use the full URL, for example http://www.oracle.com, when creating links.

### **Links to Documentation Library Content**

The syntax for links to HTML files in documentation libraries, for example the Oracle Fusion Applications Technology Library, is:

```
<span class="HP_topic-link_bridgeDocument-linkToSTDoc_"><?ofa
linkToSTDoc(WCSUG4636) ?><span class="HP_topic-linktext_">Understanding
Tags</span><?ofa endLink ?></span>.
```

WCSUG4636 is the anchor ID and Understanding Tags is the link text. You can:

- Modify the link by replacing the existing anchor ID or editing the link text, or both.
- Remove the link by deleting all the code for it.
- Create links to documentation library content by following the same syntax. These links can appear anywhere in the body of your help file as long as they come before any related help links.

### **Important**

To ensure that you are linking to a supported documentation library, enter anchor IDs only from documentation libraries that are linked from predefined help topics.

#### Glossary Term Links

Glossary term links provide definitions in a note box when users hover over the term in help files.

This figure shows an example of code for a glossary term link.

```
OfaGlossaryTerm("accounting period", ACCOUNTING_PERIOD_0001)
```

In this example, accounting period is the link text, or glossary term, and ACCOUNTING_PERIOD_001 is the identifier, or title ID.

• To remove the link but retain the text, delete all the code except the term itself.

• To add glossary term links, you must follow the link syntax and use the correct title ID for the glossary term. You can find title IDs in the search results of the Manage Custom Help page.

#### Note

If your custom help has glossary terms and the source type is Desktop File, then make sure before uploading that the quotes around the glossary term are actual quotation marks in raw HTML, not &QUOT. Otherwise, quotation marks will appear when users view the help file.

# **Customizing PDF Guides: Worked Example**

This example demonstrates how to customize a PDF guide that came with Oracle Fusion Applications Help. This guide is currently not available from any help window in the application.

The following table summarizes key decisions for this scenario.

Decisions to Consider	In This Example
What changes do you need to make to the guide?	Change the title of a chapter and remove a section in that chapter, to hide content about a particular subject
Which help window should the customized guide appear in?	The help window for the entire Welcome dashboard of Oracle Fusion Applications
Which help navigators should the customized guide appear in, and on which node?	Same as the original guide, plus the path associated with the help window
Do you want to limit access to the customized guide?	No, same as the original guide

Edit a copy of the original PDF guide, and use the Manage Custom Help page to replace the original PDF guide with your new file.

# Copying and Editing the PDF Guide

- 1. Open the original PDF guide from the help site and save a copy to your desktop. Leave open the help file for the guide.
- 2. Using a PDF editor application, change the title of the chapter wherever the chapter title appears. Delete the content you want to hide from users.
- 3. Make sure that your new PDF guide is less than 6 MB.

# Replacing the Original PDF Guide

- 1. In the help file that you still have open for the original PDF guide, click the **Edit** link.
- 2. On the Create Help page, use the default values except where indicated.
- 3. Update the title to the name that you want to display to users.
- 4. In the **File Name** field, browse for and select your customized guide.

- 5. Delete any keywords or parts of the description relevant to the content you removed from the PDF guide.
- 6. Add a help location with the Business Processes hierarchy type and select **Information Technology Management** as the level 1 node, Manage Enterprise Application Software as the level 2 node, and Use **Applications** as the level 3 node.
- 7. Select **Welcome page** in the **Page or Section** column.
- 8. Click **Save and Close**. The help file for the original PDF guide is automatically set to inactive.

# Adding Custom UPK Content to Help: Worked Example

This example demonstrates how to add custom Oracle User Productivity Kit (UPK) topics as demo help files. These help files function like any predefined help file for demos. You can search and include these files in help windows and navigators as you would other help.

In this scenario, you are adding two demos about social networking, to appear in help windows on the Welcome dashboard.

#### Note

Your demo must be made with UPK 3.6.1 or later to be added as help.

The following table summarizes key decisions for this scenario.

Decisions to Consider	In This Example
What UPK content do you want to add to help?	From a UPK module containing five topics, add two as custom demos on the help site
Which help navigators should each demo appear in, and on which node?	Because the two demos are about social networking:     Search by Common Tasks navigator, under the Collaboration node     Search by Business Process navigator, under Information Technology Management - Manage Networking and Communications - Manage Social Networking Capabilities
Which help window should each demo appear in?	On the Welcome dashboard of Oracle Fusion Applications, one demo goes in the help window in the Activity Stream region, and the other in the People Connection region
Do you want to limit access to the help files for the demos?	No
Do you want the help files to appear in the New and Updated pane?	Yes

Generate a report of UPK document IDs, which you will use when creating custom help, to identify the UPK topics that you want to add. Publish the UPK module as a player package, then create custom help for the UPK topics that you want to use as help demos.

# Generating a UPK Document ID Report

- 1. In the UPK Developer, select **Details View**.
- 2. Right-click any column header, for example Name, and select Column Chooser.
- 3. In the Column Chooser dialog box, click and drag the Document ID column header and drop it after the Name column. Close the Column Chooser dialog box.
- 4. From the File menu, select to print, and save the output as a Microsoft Excel file to your desktop.

# Creating the Player Package

- 1. From the UPK Developer, make sure that the topics that you want to add as demos have the See It play mode. The topics can also have other modes, but only the See It mode is included in the custom help file.
- 2. Publish the module, specifying any location for the output and selecting to publish the selection only.
- 3. In the Formats section of the Publish Content window, select the Player check box under the **Deployment** check box group.
- 4. In the Player section, select the **Include HTML Web Site** check box, to ensure that the custom help file includes a text-only version of the UPK topic.
- 5. Finish the publishing process, after optionally setting other options.
- 6. Navigate to the location where you specified the output to be generated.
- 7. In the Publishing Content folder, copy the PlayerPackage folder and add it to the web server where you store UPK content.

# **Creating Custom Help for Demos**

- 1. Open the help window in the Activity Stream region on the Welcome dashboard of Oracle Fusion Applications, and click Manage Custom Help.
- 2. On the Manage Custom Help page, the page or section and hierarchy values are populated with the values for the Activity Stream region.
- 3. Click **Create**.
- 4. On the Create Help page, complete the fields in the General Information section, as shown in this table. Use the default values except where indicated.

Field	Value
Title	The name of the UPK topic.
Source Type	Oracle User Productivity Kit
File Location	The full URL of the player package folder on the Web server, for example, http:// <your domain="">.com/ UPKcontent/PlayerPackage.</your>

Document ID	The document ID of the UPK topic to add to the help window in the Activity Stream region. You can copy and paste this ID from the Microsoft Excel file that you generated earlier.
Help Type	Demo
Help Security Group	Unsecured
Keywords	Terms relevant to the demo.
Description	Summary of the demo.
Include in New and Updated pane	Selected

The Help Location section contains values for the help window in the Activity Stream region. This help file will also appear in the Search by Business Process navigator under this predefined hierarchy.

- 5. Click Save and Close.
- 6. On the Manage Custom Help page, open the help locations for the help file that you just created.
- 7. Add a help location with the Welcome hierarchy type and select **Collaboration Features** as the level 1 node.
- 8. Add another help location with the Business Processes hierarchy type and select **Information Technology Management** as the level 1 node, **Manage Networking and Communications** as the level 2 node, and **Manage Social Networking Capabilities** as the level 3 node.
- 9. Click Save and Close.
- 10. Starting at the Connections region, repeat steps 1 to 9 for the other UPK topic that you want to add.

# **FAQs for Help File Customization**

#### How can I restrict help content to specific user roles?

When you create or edit help, select a help security group that represents the set of roles that you want to have access to the help. If you do not see the Security Group field, then your administrator has not selected the Custom Help Security feature choice. The Unsecured group has no associated roles, so anyone can view the help. The predefined Secured group includes all internal employees and contingent workers, unless this group has been edited. You can create security groups and associate roles using the Manage Help Security Groups page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Help Security Groups task. Your new security groups are immediately available for use to secure new or edited help files.

# Why can't I select and add help to a location?

You must specify a page or section to add the existing help to. To ensure that help is added to the correct help window, go to the page or section in the

application, click the Help icon, and click the Manage Custom Help link in the help window. Alternatively, in the Manage Custom Help page, search for at least a page or section and a level 1 value for the Business Processes hierarchy type before selecting the **Select and Add** option.

You cannot select and add help to a particular hierarchy, on the Manage Custom Help page, without a page or section. To add just a hierarchy, search for the help file, add a new help location, and specify only the hierarchy information.

### What happens to custom help when a help patch is applied?

Oracle Fusion Applications Help patches update all help files, both active and inactive, except custom help. Custom help files are not affected by patches. Consider reviewing inactive files to see if you want to activate the updated version, or to make similar edits to the custom versions of those files, if any.

# **Embedded Help Customization**

# **Customizing Embedded Help: Highlights**

You can customize help that is embedded in the application, for example hints and help windows, for all users of Oracle Fusion Applications.

Embedded help customization is fully described in the Oracle Fusion Applications Extensibility Guide.

 Edit, create, or delete hint text that appears on hover over buttons, links, icons, or tab titles.

See: Customizing or Adding Bubble Embedded Help

• Edit, create, or delete other types of embedded help. Refer to the Customizing or Adding Static Instructions, In-Field Notes, and Terminology Definitions section.

See: Oracle Fusion Applications Extensibility Guide

# **Common Applications Configuration: Maintain Common Reference Objects**

# Maintain Common Reference Objects: Overview

The Maintain Common Reference Objects task list contains Oracle Fusion Middleware Extensions for Applications (Applications Core) tasks that support implementation of common behaviors, such as data security or reference data sets.

Use this task list to manage common reference objects that are defined centrally and shared across applications, in addition to those that are specific to Applications Core functionality. You can access this task list by starting in the Setup and Maintenance Overview page and searching for common reference object task lists.

#### Note

Offerings also include application-specific tasks for managing Applications Core objects. For example, the Financials offering includes tasks such as Manage Receivables Descriptive Flexfields, and Manage Receivables Lookups.

For more information on configuring custom objects, see the Oracle Fusion Applications Extensibility Guide.

To make the Maintain Common Reference Objects task list available in your implementation project, go to Setup and Maintenance Overview - Configure Offerings, and for a specific offering, select the Maintain Common Reference Objects feature choice.

# **Define Application Taxonomy**

# **Application Taxonomy: Highlights**

Application taxonomy is the organization of Oracle application components and functions in a hierarchical structure, from product lines to logical business areas. This hierarchy represents a breakdown of products into units based on how applications are installed and supported. Maintain this hierarchy on the Manage Taxonomy Hierarchy page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Taxonomy Hierarchy task.

A detailed introduction to application taxonomy is provided in the Oracle Fusion Applications Developer's Guide.

### Hierarchy

• The application taxonomy hierarchy contains various levels and types of nodes, or modules.

See: Characteristics of the Level Categories

See: Benefits of a Logical Hierarchy

### Usage

• Use application taxonomy to understand relationships among applications and between an application and its files. This information is helpful in managing various phases of the product lifecycle.

See: How to Manage the Lifecycle

# Modules in Application Taxonomy: Explained

A module is any node in the application taxonomy hierarchy. The top level of the hierarchy is product line, followed by product family, application, and logical business area. There can be multiple levels of logical business areas, with one or more nested within a parent logical business area.

#### **Product Line**

A product line is a collection of products under a single brand name, for example, Oracle Fusion.

#### **Product Family**

A product family is a collection of products associated with a functional area that may or may not be licensed together as a single unit, for example Financials.

#### **Application**

An application is a single product within a product family, containing closely related features for a specific business solution, for example General Ledger.

### Logical Business Area

A logical business area is a collection of business object definitions organized into a logical grouping. It contains the model objects, services, and UI components for those business objects. Logical business areas have their own hierarchy levels and in some cases can be two or three levels deep. Each leaf node has at least one business object and service, up to a maximum of four business objects and associated services. A logical business area with more than four business objects are further refined with child logical business area levels.

Each of these parent-child levels is represented by a directory in the physical package hierarchy.

# Managing Modules in Application Taxonomy: Points to Consider

Manage modules on the Create Child Module or Edit Module page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Taxonomy Hierarchy task. When you create a module, it is a child of the currently selected node in the application taxonomy hierarchy. This determines which values are available, for example for module type. Once created, you cannot delete the module or move it elsewhere in the hierarchy. As you create or edit modules, consider the following points regarding specific fields.

#### Identifiers

Module ID is the unique primary key for nodes in the taxonomy table. When you create a module, an ID is automatically generated. Once the module is created, you cannot update the ID.

Module key and alternative ID are additional identifiers of the module, presented in a way that is easier to read than the module ID. The module key is a string identifier, for example AP for the Oracle Fusion Payables application. The alternative ID is a numeric identifier, for example 1 for the Oracle Fusion product line. These IDs are provided for the product line, product family, and application modules, but you can optionally add them for logical business areas and new custom modules.

#### Note

Do not change the module key or alternative ID for predefined modules.

The product code is relevant only to application and logical business area modules. You can leave the field blank for other module types. The product code for applications is the short name that can be displayed in lists of application values, for example FND for Oracle Fusion Middleware Extensions for Applications.

#### Names

Module name is the logical name for the module and is always available. The name must be unique among nodes in the same hierarchy level with the same parent, but try to make it as unique in the whole hierarchy as possible.

The user name and description can appear to users in other parts of Oracle Fusion Applications, so make sure that the values are something that users know to represent the module.

#### Usage Types

Though you can update the usage type to reflect the current state of the module, just doing so does not affect the actual state. For example, setting a module as installed does not mean it is actually installed if the installation itself has

not taken place. Installation refers to operations related to laying down all the components needed to create an Oracle Fusion Applications environment, while deployment is the process that starts the managed servers and clusters and facilitates the actual use of product offerings. A licensed module is available for installation and deployment, and a deployed module is considered actively used when actually used by users.

#### Seed Data

If seed data is allowed, then seed data such as flexfields and lookups can be extracted for the module using seed data loaders. By default, extract is allowed for all predefined modules of type application and logical business area.

#### **Associations**

You can associate a logical domain to modules of type product family, as well as one or more enterprise applications to modules of type application. This association represents the relationship between the taxonomy modules and the corresponding domain and enterprise applications stored in the Oracle Fusion Applications Functional Core (ASK) tables.

# **Define Reference Data Sharing**

# Reference Data Sharing: Explained

Reference data sharing facilitates sharing of configuration data such as jobs and payment terms, across organizational divisions or business units. You define reference data sets and determine how the data is shared or partitioned. Use reference data sets to reduce duplication and maintenance by sharing common data across business entities where appropriate. Depending on the requirement (specific or common), each business unit can maintain its data at a central location, using a set of values either specific to it or shared by other business units.

You can share reference data after it is filtered on the basis of sets. A common reference data set is available as the default set, which can be assigned to several business units sharing the same reference data. For commonly used data such as currencies, you can use the common reference data set and assign it to multiple business units in various countries that use the same currency. In cases where the default set cannot be assigned to an entity, you can create specific sets. The data set visible on the transactional page depends on the sharing method used to share reference data.

For example, XYZ Corporation uses the same grades throughout the entire organization. Instead of managers in different business units setting up the same grades, XYZ Corporation decides to create a set called Grades and assign the grades reference data group for all business units in the organization to the Grades set, so that the grades can be shared.

#### Note

For specific information on configuring reference data sharing for a particular object or product, refer to its product documentation.

# Reference Data Sets: Explained

Reference data sets are logical groups of reference data that can be accessed by various transactional entities depending on the business context. Oracle Fusion Applications contains a common reference data set as well as an enterprise set that may be used as a default set. Depending on your business requirement you can create and maintain additional reference data sets, while continuing to use the common reference data set.

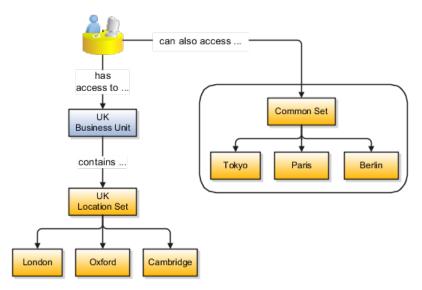
Consider the following scenario.

Your enterprise can decide that some aspects of corporate policy should affect all business units and leave other aspects to the discretion of the business unit manager. This allows your enterprise to balance autonomy and control for each business unit. For example, if your enterprise holds business unit managers accountable for their profit and loss, but manages working capital requirements at a corporate level, you can let managers define their own sales methods, but define payment terms centrally. In this case, each business unit would have its own reference data set for sales methods, and there would be one central reference data set for payment terms assigned to all business units.

### **Partitioning**

The partitioning of reference data and creation of data sets enable you to create reference entities across tables or lookup types, and share modular information and data processing options among business units. With the help of partitioning, you can choose to create separate sets and subsets for each business unit depending upon its business requirement, or create common sets or subsets to enable sharing reference data between several business units, without the need for duplicating the reference data. Partitioning provides you the flexibility to handle the reference data in a way appropriate to your business needs.

The following figure illustrates the reference data sharing method (assignment to one set only, with common values) where the user can access the data assigned to a specific set in a particular business unit, as well as access the data assigned to the common set.



# Reference Data Sets and Sharing Methods: Explained

Oracle Fusion Applications reference data sharing feature is also known as SetID. The reference data sharing functionality supports operations in multiple ledgers, business units, and warehouses, thereby reducing the administrative burden and decreasing the time needed to implement new business units. For example, you can share sales methods, transaction types, or payment terms across business units or selected other data across asset books, cost organizations, or project units.

The reference data sharing features use reference data sets to which reference data is assigned. The reference data sets group assigned reference data. The sets can be understood as buckets of reference data assigned to multiple business units or other application components.

#### **Reference Data Sets**

You begin this part of your implementation by creating and assigning reference data to sets. Make changes carefully as changes to a particular set will affect all business units or application components using that set. You can assign a separate set to each business unit for the type of object that is being shared. For example, assign separate sets for payment terms, transaction types, and sales methods to your business units.

Your enterprise can decide that some aspects of corporate policy should affect all business units and leave other aspects to the discretion of the business unit manager. This allows your enterprise to balance autonomy and control for each business unit. For example, if your enterprise holds business unit managers accountable for their profit and loss, but manages working capital requirements at a corporate level, you can let managers define their own sales methods, but define payment terms centrally. In this case, each business unit would have its own reference data set for sales methods, and there would be one central reference data set for payment terms assigned to all business units.

The reference data sharing is especially valuable for lowering the cost of setting up new business units. For example, your enterprise operates in the hospitality industry. You are adding a new business unit to track your new spa services. The hospitality divisional reference data set can be assigned to the new business unit to quickly setup data for this entity component. You can establish other business unit reference data in a business unit specific reference data set as needed

# **Reference Data Sharing Methods**

There are variations in the methods used to share data in reference data sets across different types of objects. The following list identifies the methods:

- Assignment to one set only, no common values allowed. The simplest form of sharing reference data that allows assigning a reference data object instance to one and only one set. For example, Asset Prorate Conventions are defined and assigned to only one reference data set. This set can be shared across multiple asset books, but all the values are contained only in this one set.
- Assignment to one set only, with common values. The most commonly used method of sharing reference data that allows defining reference data

object instance across all sets. For example, Receivables Transaction Types are assigned to a common set that is available to all the business units without the need to be explicitly assigned the transaction types to each business unit. In addition, you can assign a business unit specific set of transaction types. At transaction entry, the list of values for transaction types includes transaction types from the set assigned to the business unit, as well as transaction types assigned to the common set that is shared across all business units.

Assignment to multiple sets, no common values allowed. The method of sharing reference data that allows a reference data object instance to be assigned to multiple sets. For instance, Payables Payment Terms use this method. It means that each payment term can be assigned to one or more than one set. For example, you assign the payment term Net 30 to several sets, but the payment term Net 15 is assigned to only your corporate business unit specific set. At transaction entry, the list of values for payment terms consists of only one set of data; the set that is assigned to the transaction's business unit.

Note: Oracle Fusion Applications contains a reference data set called Enterprise. Define any reference data that affects your entire enterprise in this set.

# Assigning Reference Data Sets to Reference Objects: Points to Consider

You can assign the reference data sets to reference objects on the Manage Reference Data Set Assignments page. For multiple assignments, you can classify different types of reference data sets into groups and assign them to reference entity objects. The assignment takes into consideration the determinant type, determinant, and reference group, if any.

### **Determinant Types**

The partitioned reference data is shared based on a business context setting called the determinant type. It is the point of reference used in the data assignment process. The following table lists the determinant types used in the reference data assignment.

Туре	Description
Asset Book	Information about the acquisition, depreciation, and retirement of an asset that belongs to a ledger or a business unit.
Business Unit	The departments or organizations within an enterprise.
Cost Organization	The organization used for cost accounting and reporting on various inventory and cost centers within an enterprise.
Project Unit	A logical organization within an enterprise that is responsible for enforcing consistent project management practices.
Reference Data Set	References to other shared reference data sets.

#### **Determinant**

The determinant or determinant value is the value that corresponds to the selected determinant type. The determinant is one of the criteria for selecting the appropriate reference data set. For example, when managing set assignments for the set determinant type, Reference Data Set is the determinant type, and you would enter the corresponding set code value as the corresponding determinant value.

### Reference Groups

A transactional entity may have multiple reference entities (generally considered to be setup data) that are treated in the same manner because of commonness in implementing business policies and legal rules. Such reference entities in your application are grouped into logical units called reference groups, based on the functional area and the partitioning requirements that they have in common. For example, all tables and views that define Sales Order Type details might be part of the same reference group.

# Note

The reference groups are predefined in the reference groups table and are available for selection and assignment.

# **Define Lookups**

# **Lookups: Explained**

Lookups are lists of values in applications. You define a list of values as a lookup type consisting of a set of lookup codes, each code's translated meaning, and optionally a tag. End users see the list of translated meanings as the available values for an object.

Lookups provide a means of validation and lists of values where valid values appear on a list with no duplicate values. For example, an application might store the values Y and N in a column in a table, but when displaying those values in the user interface, Yes or No (or their translated equivalents) should be available for end users to select. For example, the two lookup codes Y and N are defined in the REQUIRED_INDICATOR lookup type.

In another example, a lookup type for marital status has lookup codes for users to specify married, single, or available legal partnerships.

Lookup Type	Lookup Code	Meaning	Tag
MAR_STATUS	M	Married	
	S	Single	
	R	Registered Partner	+NL

DP	Domestic Partner	-FR, AU
----	------------------	---------

In this case, tags are used for localizing the codes. All legislations list Married and Single. Only the Dutch legislation lists Registered Partner. And all legislations except France and Australia also list Domestic Partner.

When managing lookups, you need to understand the following.

- · Using lookups in applications
- Customization levels
- Accessing lookups
- Enabling lookups
- The three kinds of lookups: standard, common, and set enabled

# **Using Lookups in Applications**

Use lookups to provide validation or a list of values for a user input field in a user interface.

An example of a lookup used for validation is a flexfield segment using a table-validated value set with values from a lookup type. An example of a lookup in a list of values is a profile option's available values from which users select one to set the profile option. Invoice Approval Status gives the option of including payables invoices of different approval statuses in a report. The lookup code values include All so that users can report by all statuses: Approved, Resubmitted for approval, Pending or rejected, and Rejected.

#### **Customization Level**

The customization level of a lookup type determines whether the lookups in that lookup type can be edited. This applies data security to lookups.

Some lookup types are locked so no new codes and other changes can be added during implementation or later, as needed. Depending on the customization level of a lookup type, you may be able to change the codes or their meanings. Some lookups are designated as extensible, so new lookup codes can be created during implementation, but the meanings of predefined lookup codes cannot be modified. Some predefined lookup codes can be changed during implementation or later, as needed.

The customization levels are user, extensible, and system. The following table shows which lookup management tasks are allowed at each customization level.

Allowed Task	User	Extensible	System
Deleting a lookup type	Yes	No	No
Inserting new codes	Yes	Yes	No
Updating start date, end date, and enabled fields	Yes	Yes, only if the code is not predefined data	No
Deleting codes	Yes	Yes, only if the code is not predefined data	No

Updating tags	Yes	No	No
Updating module	Yes	No	No

Predefined data means LAST UPDATED BY = SEED DATA FROM APPLICATION.

If a product depends on a lookup, the customization level should be system or extensible to prevent deletion.

Once the customization level is set for a lookup type, it cannot be modified. The customization level for lookup types created using the Define Lookups page is by default set at the User level.

### Standard, Common, and Set-Enabled Lookups

The available kinds of lookups are as follows.

Lookup	Description
Standard	Lists the available codes and translated meanings
Set enabled	Additionally associates a reference data set with the lookup codes
Common	Legacy lookups

Standard lookups are the simplest form of lookup types consisting only of codes and their translated meaning. They differ from common lookups only in being defined in the standard lookup view.

Common lookups exist for reasons of backward compatibility and differ from standard lookups only in being defined in the common lookup view.

Set enabled lookup types store lookup codes that are enabled for reference data sharing. At runtime, a set-enabled lookup code is visible because the value of the determinant identifies a reference data set in which the lookup code is present.

# **Accessing Lookups**

Standard, set-enabled, and common lookups are defined in the Standard, Setenabled, and Common views, respectively. Applications development may define lookups in an application view to restrict the UI pages where they may appear.

In lookups management tasks, lookups may be associated with a module in the application taxonomy to provide a criteria for narrowing a search or limiting the number of lookups accessed by a product specific task such as Manage Purchasing Lookups.

### **Enabling Lookups**

A lookup type is reusable for attributes stored in multiple tables.

Enable lookups based on the following.

- Selecting an **Enabled** check box
- Specifying an enabled start date, end date, or both
- Specifying a reference data set determinant

If you make changes to a lookup, users must sign out and back in before the changes take effect. When defining a list of values for display rather than validation, limit the number of enabled lookup codes to a usable length.

For more information on the predefined lookups and lookup codes, see assets with the Lookup type in the Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

# Managing a Standard Lookup: Example

Creating a new standard lookup involves creating or selecting a lookup type to which the lookup code belongs, and determining appropriate values for the lookup codes and their meanings.

#### Note

You can only create or edit the lookup codes for a particular lookup type if its customization level supports it.

### Creating a Lookup Type Called COLORS

Your enterprise needs a list of values for status to be used on various objects such as processes or users. The lookups are colors, so the lookup type you create is COLORS.

Lookup type parameters	Value
Lookup type name	COLORS
Meaning	Status
Description	Status by color
Module	Oracle Fusion Middleware Extensions for Applications

The lookup codes you define for the COLORS lookup type are, BLUE, RED, GREEN, and YELLOW.

Lookup Code	Meaning	Enabled	Display Sequence
BLUE	Urgent	No	4
RED	Stop	Yes	1
GREEN	Go	Yes	3
YELLOW	Caution	Yes	2

# **Understanding the Resulting Data Entry List of Values**

Users need to respond to a process question by indicating whether to stop it, use caution, go ahead, or complete it urgently.

The list of values for the COLORS lookup type includes the meanings for the enabled codes.

Displayed Value	Hidden ID
Stop	RED
Caution	YELLOW
Go	GREEN

# **Analysis**

The BLUE lookup code was not enabled and does not appear in the list of values. The display sequence of values in the list of values is alphabetical unless you enter a number manually to determine the order of appearance. Number 1 indicates the value listed first in the list of values.

#### Note

Only lookups that are enabled and active, meaning between start and end dates, are visible.

When users enter one of the values from the list of values for the lookup type COLORS, the transaction table records the lookup code. In this example, the code is stored in the Status column

Transaction number	User name	Status
1	Jane	RED
2	Bob	YELLOW
3	Alice	BLUE

The status for one user is BLUE because at the time they entered a value, BLUE was enabled. Disabling a lookup code does not affect transaction records in which that code is stored. Data querying and reporting have access to disabled lookup codes in transaction tables.

# Managing Set-Enabled Lookups: Examples

Creating a new set-enabled lookup is similar to creating a standard lookup with the addition of specifying a reference data set determinant for the lookup codes.

#### Note

You can only create or edit the lookup codes for a particular lookup type if its customization level supports it.

The reference data set for a set-enabled lookup code is part of its foreign key. This is unlike other set-enabled entities.

# Selecting a Reference Group for a Set-Enabled Lookup Type

By specifying a reference group for a set-enabled lookup type you indicate which reference data set assignments are available for its lookup codes. For example a COLORS lookup type might be set enabled for a Countries reference group that includes the US and EU reference data set assignments.

### Selecting a Reference Data Set for a Set-Enabled Lookup

The reference data set determines which lookup code is included in the list of values. If a COLORS lookup type contains a RED, YELLOW, ORANGE, and GREEN lookup code, you can enable one RED lookup as coming from the US reference data set and another RED lookup as coming from the EU reference data set with divergent meanings.

Reference Data Set	Lookup Code	Lookup Meaning
US	RED	Red
US	YELLOW	Yellow
US	GREEN	Green
EU	RED	Rouge
EU	ORANGE	Orange

In addition to divergent meanings for lookup codes based on associated reference data set, some lookup codes may be unique to one or another reference data set as the ORANGE lookup is to the EU reference data set in this example.

In another example, a lookup type called HOLD_REASON provides a list of reasons for applying a hold to a contract renewal. Reference data sets determine which codes are included in the hold reason list of values.

Reference Data Set	Lookup Code	Lookup Meaning
US	SEC	SEC Compliance Review
US	DIR	Needs Director's Approval
US	VP	Needs Vice President's Approval
CHINA	CSRC	Pending China Securities Regulatory Commission Review
CHINA	PR	Needs President's Approval
COMMON	REQUESTED	Customer Request

Using the Manage Set Assignments task, you have defined assignments that designate the China business unit to refer to the CHINA and the US business unit to refer to the US and all business units to refer to the COMMON set. When end users place a contract hold in the US business unit, only the three reason codes in US_SET are available. When placing a contract hold in the China business, only the two codes in China_SET are available.

# FAQs for Define Lookups

### How can I edit lookups?

You can edit the existing lookup codes of a lookup type or add new lookup codes on the Define Lookups pages, which you can access by starting in the Setup and Maintenance work area and searching for lookup tasks. You can edit the existing lookup codes of a lookup type, or add new lookup codes to a lookup type, if the customization level for the lookup type supports editing

### Why can't I see my lookup types?

Lookups are listed by lookup type. Typically lookup types are managed using tasks that handle a group of related lookups, such as Manage Geography Lookups. Each task gives you access only to certain lookup types. The generic tasks provide access to all lookups types of a kind, such as all common lookups using the Manage Common Lookups task.

If existing lookups are not available to the tasks of the Define Lookups activity, they may be validated for use in a lookup view that is not central to all applications or whose owning application has not been specified in a lookup view.

Lookups can only be managed in the Define Lookups tasks if the lookup's view application is the standard lookups view, common lookups view, or set-enabled lookups view. Lookups defined in an application view can only be managed by following instructions provided by the owning application.

#### Note

A lookup type and its codes can only be defined in one lookup view.

#### What's the difference between a lookup type and a value set?

A lookup type consists of lookup codes that are the values in a static list of values. Lookup code validation is a one to one match.

A table-validated value set can consist of values that are validated through a SQL statement, which allows the list of values to be dynamic.

#### Tip

A table validated value set can be defined based on any table, including the lookups table. This allows a lookup type to be made into a table-validated value set that can be used in flexfields.

Area of Difference	Lookup Type	Value Set
List of values	Static	Dynamic if Table validation type

Validation of values	One to one match of meaning to code included in a lookup view, or through the determinant of a reference data set	By format or inclusion in a table
Format type of values	char	varchar2, number, and so on
Length of value	Text string up to 30 characters	Any type of variable length from 1 to 4000
Duplication of values	Never. Values are unique.	Duplicate values allowed
Management	Managed by both administrators and end-users, except system lookups or predefined lookups at the system customization level, which cannot be modified.	Maintained by administrators, except some product flexfield codes, such as GL for Oracle Fusion General Ledger, which are maintained by end users

A lookup type cannot make use of a value from a value set.

Value sets can make use of standard, common, or set-enabled lookups.

Both lookup types and value sets are used to create lists of values from which users select values.

### What's a lookup tag used for?

Tags on lookup codes allow you to add a label to your lookup codes.

Lookup tags are unvalidated and uninterpreted by lookups. A tag can be used to categorize lookups based on facilitating searches or guiding how a lookup should be used.

Document what the tag on a lookup represents and how to use it.

# **Define ISO Reference Data**

# **Defining Currencies: Points to Consider**

When creating or editing currencies, consider these points relevant to entering the currency code, date range, or symbol for the currency.

# **Currency Codes**

You cannot change a currency code after you enable the currency, even if you later disable that currency.

# **Date Ranges**

Users can enter transactions denominated in the currency only for the dates within the specified range. If you do not enter a start date, then the currency is valid immediately. If you do not enter an end date, then the currency is valid indefinitely.

### **Symbols**

Even if you enter a symbol for a currency, the symbol is not always displayed when an amount is displayed in this currency. Some applications use currency symbols when displaying amounts. Others, like Oracle Fusion General Ledger, do not.

# **Euro Currency Derivation: Explained**

Use the Derivation Type, Derivation Factor, and Derivation Effective Date fields to define the relationship between the official currency (Euro) of the European Monetary Union (EMU) and the national currencies of EMU member states. For each EMU currency, you define its Euro-to-EMU fixed conversion rate and the effective starting date.

#### Note

If you need to use a different currency code for Euro, you can disable the predefined Euro currency and create a new one.

# **Derivation Type**

The **Euro currency** derivation type is used only for the Euro, and the **Euro derived** derivation type identifies national currencies of EMU member states. All other currencies do not have derivation types.

#### **Derivation Factor**

The derivation factor is the fixed conversion rate by which you multiply one Euro to derive the equivalent EMU currency amount. The Euro currency itself should not have a derivation factor.

#### **Derivation Effective Date**

The derivation effective date is the date on which the relationship between the EMU currency and the Euro begins.

# **Natural Languages: Points to Consider**

Natural languages are all the languages that humans use, written and spoken. If a language is enabled, then users can associate it with entities, for example as languages spoken by sales representatives. When managing natural languages, consider tasks to perform and best practices for entering particular values.

#### Tasks

Once you add a language, it cannot be deleted, just disabled. You can optionally associate natural languages with International Organization for Standardization (ISO) languages and territories, just for reference.

#### **Values**

When you create a natural language, use the alpha-2 ISO code as the language code, or, if not available, then alpha-3. If the language is not an ISO language, then use x- as a prefix for the code, for example x-ia for a Japanese dialect. Use the **sgn** code of ISO-639-2 for sign languages, followed by territory code, for example sgn-US for American Sign Language. You can also use Internet Assigned Numbers Authority (IANA) language tags.

The natural language description should be the language name with territory name in parenthesis where needed, for example English (Australia) and English (Canada).

#### FAQs for Define ISO Reference Data

#### When do I create or edit territories?

Edit territory descriptions to determine how they are displayed in lists of country values throughout Oracle Fusion Applications. The predefined territories are all countries from the International Organization for Standardization (ISO) 3166 standard. You usually would not edit territory names or codes.

Do not edit National Language Support (NLS) territory codes, which are identifiers used in the system, unless you need to change the association between ISO and system territory. You usually would not edit the default currency, which is the value that defaults in the Currency field in Oracle Fusion Applications user preferences after the user first selects a territory.

Create territories if new countries emerge and the system has not yet been patched with the latest ISO country values.

### When do I create or edit industries?

Edit industry descriptions to determine how they are displayed in Oracle Fusion Applications. You usually would not edit industry names, which are from the North American Industry Classification System (NAICS). Enabled industries are mainly used in the context of customization, though these values can also appear in any application.

Create industries if you have particular ones you need, for example for customization, that are not included in the NAICS standard.

#### When do I associate industries with territories?

Optionally associate industries with territories to provide an industry in territory value, used for customization. For example, administrators can customize a page in one way for users within an industry in one country, and another way for users within the same industry in another country. The administrator would select the appropriate industry in territory value to set the customization context.

#### When do I create or enable currencies?

Create currencies to use, for example for reporting purposes, if they are not already provided. All currencies from the International Organization for Standardization (ISO) 4217 standard are provided.

Enable any currency other than USD for use in Oracle Fusion Applications, for example for displaying monetary amounts, assigning to sets of books, entering transactions, and recording balances. Only USD is enabled by default.

### What's the difference between precision, extended precision, and minimum accountable unit for a currency?

Precision is the number of digits to the right of the decimal point used in regular currency transactions. Extended precision is the number of digits to the right of the decimal point used in calculations for this currency, and it must be greater than or equal to the standard precision. For example, USD would have 2 for precision because amounts are transacted as such, for example \$1.00. For calculations, for example adding USD amounts, you might want the application to be more precise than two decimal digits, and would enter an extended precision accordingly.

#### Note

Some applications use extended precision. Others, such as Oracle Fusion General Ledger, do not.

Minimum accountable unit is the smallest denomination for the currency. For example, for USD that would be .01 for the cent. This unit does not necessarily correspond to the precision for all currencies.

### What's a statistical unit currency type?

The statistical unit currency type is used only for the Statistical (STAT) currency. The Statistical currency is used to record statistics such as the number of items bought and sold. Statistical balances can be used directly in financial reports, allocation formulas, and other calculations.

#### When do I create or edit ISO languages?

You can edit the names and descriptions of International Organization for Standardization (ISO) languages to determine how they are displayed in lists of ISO language values in Oracle Fusion Applications. The ISO languages are from the ISO 639 standard. If there were changes to the ISO standard and the system has not yet been patched with the latest ISO values, you can update the ISO alpha-2 code or add languages as needed.

### When do I edit languages?

Installed languages automatically appear on the Manage Languages page, so you do not manually enter newly installed languages. This page contains all languages available for installation and translation in Oracle Fusion Applications. Each dialect is treated as a separate language. The language codes and names are values used by the system.

You generally would not edit any of the detailed fields unless you really need to and know what they are.

#### When do I create or edit time zones?

Though all standard time zones are provided, optionally enable only a subset for use in lists of time zone values in Oracle Fusion Applications. You can add time zones if new zones became standard and the system has not yet been patched with the latest values.

## Manage Data Security Policies

## Data Security in the Security Reference Implementation: Explained

The reference implementation contains a set of data security policies that can be inspected and confirmed to be suitable or a basis for further implementation using the Authorization Policy Manager (APM).

The security implementation of an enterprise is likely a subset of the reference implementation, with the enterprise specifics of duty roles, data security policies, and HCM security profiles provided by the enterprise.

The business objects registered as secure in the reference implementation are database tables and views.

Granting or revoking object entitlement to a particular user or group of users on an object instance or set of instances extends the base Oracle Fusion Applications security reference implementation without requiring customization of the applications that access the data.

### Data Security Policies in the Security Reference Implementation

The data security policies in the reference implementation entitle the grantee (a role) to access instance sets of data based on SQL predicates in a WHERE clause.

#### Tip

When extending the reference implementation with additional data security policies, identify instance sets of data representing the business objects that need to be secured, rather than specific instances or all instances of the business objects.

Predefined data security policies are stored in the data security policy store, managed in the Authorization Policy Manager (APM), and described in the Oracle Fusion Applications Security Reference Manual for each offering. A data security policy for a duty role describes an entitlement granted to any job role that includes that duty role.

### Warning

Review but do not modify HCM data security policies in APM except as a custom implementation. Use the HCM Manage Data Role And Security Profiles task to generate the necessary data security policies and data roles.

The reference implementation only enforces a portion of the data security policies in business intelligence that is considered most critical to risk management without negatively affecting performance. For performance reasons it is not practical to secure every level in every dimension. Your enterprise may have a different risk tolerance than assumed by the security reference implementation.

### HCM Security Profiles in the Security Reference Implementation

The security reference implementation includes some predefined HCM security profiles for initial usability. For example, a predefined HCM security profile allows line managers to see the people that report to them.

The IT security manager uses HCM security profiles to define the sets of HCM data that can be accessed by the roles that are provisioned to users

#### **Data Roles**

The security reference implementation includes no predefined data roles to ensure a fully secured initial Oracle Fusion Applications environment.

The security reference implementation includes data role templates that you can use to generate a set of data roles with entitlement to perform predefined business functions within data dimensions such as business unit. Oracle Fusion Payables invoicing and expense management are examples of predefined business functions. Accounts Payable Manager - US is a data role you might generate from a predefined data role template for payables invoicing if you set up a business unit called US.

HCM provides a mechanism for generating HCM related data roles.

## Data Security: Explained

By default, users are denied access to all data.

Data security makes data available to users by the following means.

- Policies that define grants available through provisioned roles
- Policies defined in application code

You secure data by provisioning roles that provide the necessary access. Enterprise roles provide access to data through data security policies defined for the inherited application roles.

When setting up the enterprise with structures such as business units, data roles are automatically generated that inherit job roles based on data role templates. Data roles also can be generated based on HCM security profiles. Data role templates and HCM security profiles enable defining the instance sets specified in data security policies.

When you provision a job role to a user, the job role implicitly limits data access based on the data security policies of the inherited duty roles. When you provision a data role to a user, the data role explicitly limits the data access of the inherited job role to a dimension of data.

Data security consists of privileges conditionally granted to a role and used to control access to the data. A privilege is a single, real world action on a single business object. A data security policy is a grant of a set of privileges to a principal on an object or attribute group for a given condition. A grant authorizes a role, the grantee, to actions on a set of database resources. A database resource is an object, object instance, or object instance set. An entitlement is one or more allowable actions applied to a set of database resources.

Data is secured by the following means.

Data security feature	Does what?	
Data security policy	Grants access to roles by means of entitlement	
Role	Applies data security policies with conditions to users through role provisioning.	
Data role template	Defines the data roles generated based on enterprise setup of data dimensions such as business unit.	
HCM security profile	Defines data security conditions on instances of object types such as person records, positions, and document types without requiring users to enter SQL code	
Masking	Hides private data on non-production database instances	
Encryption	Scrambles data to prevent users without decryption authorization from reading secured data	

The sets of data that a user can access via roles are defined in Oracle Fusion Data Security. Oracle Fusion Data Security integrates with Oracle Platform Security Services (OPSS) to entitle users or roles (which are stored externally) with access to data. Users are granted access through the entitlement assigned to the roles or role hierarchy with which the user is provisioned. Conditions are WHERE clauses that specify access within a particular dimension, such as by business unit to which the user is authorized.

### **Data Security Policies**

Data security policies articulate the security requirement "Who can do What on Which set of data," where 'Which set of data' is an entire object or an object instance or object instance set and 'What' is the object entitlement.

For example, accounts payable managers can view AP disbursements for their business unit.

Who	can do	what	on which set of data
Accounts payable managers	view	AP disbursements	for their business unit

A data security policy is a statement in a natural language, such as English, that typically defines the grant by which a role secures business objects. The grant records the following.

- · Table or view
- Entitlement (actions expressed by privileges)
- Instance set (data identified by the condition)

For example, disbursement is a business object that an accounts payable manager can manage by payment function for any employee expenses in the payment process.

#### Note

Some data security policies are not defined as grants but directly in applications code. The security reference manuals for Oracle Fusion Applications offerings differentiate between data security policies that define a grant and data security policies defined in Oracle Fusion applications code.

A business object participating in a data security policy is the database resource of the policy.

Data security policies that use job or duty roles refer to data security entitlement.

For example, the data security policy for the Accounts Payable Manager job role refers to the view action on AP disbursements as the data security entitlement.

### **Important**

The duty roles inherited by the job role can be moved and job roles reassembled without having to modify the data security.

As a security guideline, data security policies based on user session context should entitle a duty role. This keeps both function and data security policies at the duty role level, thus reducing errors.

For example, a Sales Party Management Duty can update Sales Party where the provisioned user is a member of the territory associated with the sales account. Or the Sales Party Management Duty can update Sales Party where the provisioned user is in the management chain of a resource who is on the sales account team with edit access. Or the Participant Interaction Management Duty can view an Interaction where the provisioned user is a participant of the Interaction.

For example, the Disbursement Process Management Duty role includes entitlement to build documents payable into payments. The Accounts Payable Manager job role inherits the Disbursement Process Management Duty role. Data security policies for the Disbursement Process Management Duty role authorize access to data associated with business objects such as AP disbursements within

a business unit. As a result, the user provisioned with the Accounts Payable Manager job role is authorized to view AP disbursements within their business unit.

A data security policy identifies the entitlement (the actions that can be made on logical business objects or dashboards), the roles that can perform those actions, and the conditions that limit access. Conditions are readable WHERE clauses. The WHERE clause is defined in the data as an instance set and this is then referenced on a grant that also records the table name and required entitlement.

#### **Data Roles**

Data roles are implemented as job roles for a defined set of data.

A data role defines a dimension of data within which a job is performed. The data role inherits the job role that describes the job. For example, a data role entitles a user to perform a job in a business unit.

The data role inherits abstract or job roles and is granted data security privileges. Data roles carry the function security privileges inherited from job roles and also the data security privilege granted on database objects and table rows.

For example, an accounts payables specialist in the US Business Unit may be assigned the data role Accounts Payables Specialist - US Business Unit. This data role inherits the job role Accounts Payables Specialist and grants access to transactions in the US Business Unit.

A data role may be granted entitlement over a set people.

For example, a Benefits Administrator A-E is allowed to administer benefits for all people that have a surname that begins with A-E.

Data roles are created using data role templates. You create and maintain data roles in the Authorization Policy Manager (APM). Use the Manage Data Roles and Security Profiles task to create and maintain HCM data roles in Oracle Fusion HCM.

#### **HCM Security Profiles**

HCM security profiles are used to secure HCM data, such as people and departments. You use HCM security profiles to generate grants for an enterprise role. The resulting data role with its role hierarchy and grants operates in the same way as any other data role.

For example, an HCM security profile identifies all employees in the Finance division.

Oracle Fusion Payroll uses HCM security profiles to secure project organizations. Applications outside of HCM can use the HCM Data Roles UI pages to give their roles access to HR people.

### Masking and Encryption

Oracle Fusion Applications uses masking to protect sensitive data from view by unauthorized users. Encryption APIs mask sensitive fields in applications user interfaces. Additionally, Oracle Data Masking is available for masking data in non-production instances and Oracle Transparent Data Encryption is available

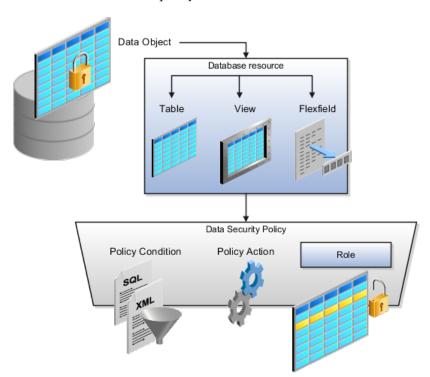
for protecting data in transit or in backups independent of managing encryption keys.

## Database Resources and Data Security Policies: How They Work **Together**

A data security policy applies a condition and allowable actions to a database resource for a role. When that role is provisioned to a user, the user has access to data defined by the policy. In the case of the predefined security reference implementation, this role is always a duty role. Data roles generated to inherit the job role based on data role templates limit access to database resources in a particular dimension, such as the US business unit.

The database resource defines and instance of a data object. The data object is a table, view, or flexfield.

The following figure shows the database resource definition as the means by which a data security policy secures a data object. The database resource names the data object. The data security policy grants to a role access to that database resource based on the policy's action and condition.



#### **Database Resources**

A database resource specifies access to a table, view, or flexfield that is secured by a data security policy.

• Name providing a means of identifying the database resource

• Data object to which the database resource points

### **Data Security Policies**

Data security policies consist of actions and conditions for accessing all, some, or a single row of a database resource.

- Condition identifying the instance set of values in the data object
- Action specifying the type of access allowed on the available values

#### Note

If the data security policy needs to be less restrictive than any available database resource for a data object, define a new data security policy.

#### **Actions**

Actions correspond to privileges that entitle kinds of access to objects, such as view, edit, or delete. The actions allowed by a data security policy include all or a subset of the actions that exist for the database resource.

#### **Conditions**

A condition is either a SQL predicate or an XML filter. A condition expresses the values in the data object by a search operator or a relationship in a tree hierarchy. A SQL predicate, unlike an XML filter, is entered in a text field in the data security user interface pages and supports more complex filtering than an XML filter, such as nesting of conditions or sub queries. An XML filter, unlike a SQL predicate, is assembled from choices in the UI pages as an AND statement.

#### Tip

An XML filter can be effective in downstream processes such as business intelligence metrics. A SQL predicate cannot be used in downstream metrics.

# **Securing Data Access: Points to Consider**

Oracle Fusion Applications supports securing data through role-based access control (RBAC) by the following methods.

Method of securing data	Reason	Example
Data roles apply explicit data security policies on job and abstract roles	Appropriate for job and abstract roles that should only access a subset of data, as defined by the data role template that generates the data role or by HCM security profiles.	Accounts Payable Manager - US data role to provide an accounts payable manager in the US business unit with access to invoices in the US business unit.
Data security policies	Define data access for application roles and provide inheriting job and abstract roles with implicit data security	Projects

If a user has access to the same function through different roles that access different data sets, then the user has access to a union of those data sets.

When a runtime session is created, Oracle Platform Security Services (OPSS) propagates only the necessary user to role mapping based on Oracle Fusion Data Security grants. A grant can specify entitlement to the following.

- Specific rows of data (data object) identified by primary key
- Groups of data (instance set) based on a predicate that names a particular parameter
- Data objects or instance sets based on runtime user session variables

Data is either identified by the primary key value of the row in the table where the data is stored. Or data is identified by a rule (SQL predicate) applied to the WHERE clause of a query against the table where the data is stored.

#### **Grants**

Oracle Fusion Data Security can be used to restrict the following.

- Rows that are returned by a given query based on the intended business operation
- Actions that are available for a given row

Grants control which data a user can access.

#### Note

Attribute level security using grants requires a data security policy to secure the attribute and the entitlement check enforces that policy.

A grant logically joins a user or role and an entitlement with a static or parameterized object instance set. For example, REGION='WEST' is a static object instance set and REGION=&GRANT_ALIAS.PARAMETER1 is a parameterized object instance set. In the context of a specific object instance, grants specify the allowable actions on the set of accessible object instances. In the database, grants are stored in FND_GRANTS and object instance sets are stored in FND_OBJECT_INSTANCE_SETS. Object access can be tested using the privilege check application programming interface (API).

### Securing a Business Object

A business object is a logical entity that is typically implemented as a table or view, and corresponds to a physical database resource. The data security policies of the security reference implementation secure predefined database resources. Use the Manage Data Security Policies task to define and register other database resources.

Data security policies identify sets of data on the registered business object and the actions that may be performed on the business object by a role The grant can be made by data instance, instance set or at a global level..

### Note

Use parameterized object instance sets whenever feasible to reduce the number of predicates the database parses and the number of administrative intervention required as static object instances sets become obsolete. In HCM, security profiles generate the instance sets.

## **Data Role Templates: Explained**

You use data role templates to generate data roles. You generate such data roles, and create and maintain data role templates in the Authorization Policy Manager (APM).

#### Note

HCM data roles are generated using the Manage Data Roles and Security Profiles task, which uses HCM security profiles, not data role templates, to define the data security condition.

The following attributes define a data role template.

- Template name
- Template description
- Template group ID
- Base roles
- Data dimension
- Data role naming rule
- Data security policies

The data role template specifies which base roles to combine with which dimension values for a set of data security policies. The base roles are the parent job or abstract roles of the data roles.

#### Note

Abstract, job, and data roles are enterprise roles in Oracle Fusion Applications. Oracle Fusion Middleware products such as Oracle Identity Manager (OIM) and Authorization Policy Manager (APM) refer to enterprise roles as external roles. Duty roles are implemented as application roles in APM and scoped to individual Oracle Fusion Applications.

The dimension expresses stripes of data, such as territorial or geographic information you use to partition enterprise data. For example, business units are a type of dimension, and the values picked up for that dimension by the data role template as it creates data roles are the business units defined for your enterprise. The data role template constrains the generated data roles with grants of entitlement to access specific data resources with particular actions. The data

role provides provisioned users with access to a dimensional subset of the data granted by a data security policy.

An example of a dimension is a business unit. An example of a dimension value is a specific business unit defined in your enterprise, such as US. An example of a data security policy is a grant to access a business object such as an invoice with a view entitlement.

When you generate data roles, the template applies the values of the dimension and participant data security policies to the group of base roles.

The template generates the data roles using a naming convention specified by the template's naming rule. The generated data roles are stored in the Lightweight Directory Access Protocol (LDAP) store. Once a data role is generated, you provision it to users. A user provisioned with a data role is granted permission to access the data defined by the dimension and data security grant policies of the data role template.

For example, a data role template contains an Accounts Payable Specialist role and an Accounts Payable Manager role as its base roles, and region as its dimension, with the dimension values US and UK. The naming convention is [base-role-name]:[DIMENSION-CODE-NAME]. This data role template generates four data roles.

- Accounts Payable Specialist US (business unit)
- Accounts Payable Specialist UK (business unit)
- Accounts Payable Manager US (business unit)
- Accounts Payable Manager UK (business unit)

### Making Changes To Data Role Templates

If you add a base role to an existing data role template, you can generate a new set of data roles. If the naming rule is unchanged, existing data roles are overwritten.

If you remove a base role from a data role template and regenerate data roles, a resulting invalid role list gives you the option to delete or disable the data roles that would be changed by that removal.

### **Making Changes to Dimension Values**

If you add a dimension value to your enterprise that is used by a data role template, you must regenerate roles from that data role template to create a data role for the new dimension. For example if you add a business unit to your enterprise, you must regenerate data roles from the data role templates that include business unit as a dimension.

If you add or remove a dimension value from your enterprise that is used to generate data roles, regenerating the set of data roles adds or removes the data roles for those dimension values. If your enterprise has scheduled regeneration as an Oracle Enterprise Scheduler Services process, the changes are made automatically.

For information on working with data role templates, see the Oracle Fusion Middleware Administrator's Guide for Authorization Policy Manager (Oracle Fusion Applications Edition).

## **Define Document Sequences**

## **Document Sequences: Explained**

In Oracle Fusion Applications, each business document or business event is uniquely identified by a document sequence number that you assign to it. However, the document sequencing feature must be turned on (enabled) on the business document or event to allow the assignment. For example, if document sequencing is enabled, you can assign a document sequence number to an invoice that gets generated in response to a purchase order. You can use document sequences as a proof to track successfully executed transactions as well as failed transactions. Additionally, a document sequence helps in generating an audit trail, which can be used to identify how a particular transaction passed through various applications.

Document sequencing can be managed automatically, manually, and gaplessly.

#### Note

Plan your document sequencing carefully before you use the options available in the application to apply sequence numbers. Avoid changes to the options after you saved your work on the Manage Document Sequences and Manage Document Sequence Categories pages.

#### Automatic Sequencing

Automatic document sequencing assigns a unique number to each document as it is generated, and this unique number is stored in the database. The numbering is sequential by date and time of creation. If you define a sequence to automatically number documents, you can provide an initial value to begin the sequence. In absence of a custom value, the default value 1 is used.

#### Manual Sequencing

Manual sequencing requires you to assign a unique number to each document before it is generated. In manual sequencing, the numerical ordering and completeness of a transaction is not enforced. Users can skip or omit numbers when entering the sequence value. However, each time that a number is assigned, the application validates its uniqueness.

### Gapless Sequencing

Gapless sequencing is similar to automatic sequencing. It automatically generates a unique number for each document, but does that only for successfully generated documents. As a result, the sequence is maintained for all the documents that are generated, and no sequence numbers are lost due to incomplete or failed document generation.

#### **Important**

Use this type of sequencing only if necessary because it may affect the performance of the system and slow down transaction processing.

## **Document Sequence Categories: Explained**

A document sequence category is a set of documents that share similar characteristics and that are formed into a logical group. Document sequence categories simplify the task of assigning number sequences to specific documents. Instead of assigning a number to each document, you assign a document sequence to one or more document sequence categories. The document sequence category automatically takes care of numbering the documents.

A document sequence category identifies the database table that stores documents resulting from transactions that your users enter. When you assign a sequence to a category, the sequence numbers the documents that are stored in a particular table. You must create document sequence categories to be able to manage the task of assigning document sequences.

#### Restriction

Once a document sequence category is created, you cannot change the application, the category code, or the table name. Therefore, carefully consider these details and plan your document sequencing requirement before you begin working with the application.

Once you create a document sequence category, it is available for use under the **Document Sequences: Assignments** section on the Manage Document Sequences page. The Category field contains the name of the document sequence category. After you create a document sequence, you can assign it to a document sequence category.

## **Document Sequences: Points to Consider**

Sequencing documents is an important business and legal requirement. Certain aspects of the defining process are permanent and cannot be modified later. Therefore, it is important that you first decide the appropriate document sequence to use for a set of documents. You must also decide beforehand the type of document sequencing, because you are not allowed to switch to other types once a sequence is assigned to a document sequence category. Make a note of the details such as the document sequence and document sequence category so that you can refer to them at a later point in time. Also note if there are any restrictions or configuration prerequisites before you define document sequencing.

### Note

Products that implement document sequencing have specifications about its usage. Refer to the corresponding product documentation for specific details and also to determine if there are any restrictions or configuration prerequisites.

### **Creating and Editing Document Sequences**

You can create document sequences that are automatic, manual, or gapless, depending on the business or legal requirement. By default, the current date is considered as the start date. If the end date is left blank, it means that the sequence definition never expires. Among the several options used in creating and editing document sequences, the following options are functionally more important and therefore need to be carefully determined:

- Determinant Type: Select to limit the document sequencing activity to certain documents that belong to a specific business entity, such as Ledger, Tax Registration, and so on.
- **Initial Value**: Enter a value for the first document in your sequence. This field applies only to sequences with automatic or gapless numbering types. Sequence numbers should not be greater than eight digits. If you leave this field blank, the first document is automatically assigned a value of 1. Once a document sequence is defined, you cannot change this initial value.

### **Creating and Editing Document Sequence Categories**

Document sequence categories are defined to make it easy to assign document sequence definitions to a group of documents instead of to individual documents. Each document sequence category is mapped to a specific table, where the documents belonging to that category are stored. The table must already be enabled for document sequencing. When specifying the table, you must consider the following points:

- When the sequential numbering feature checks for completeness or generates a report, it locates the category's documents in the table.
- You can select only tables belonging to the application associated with the category.
- Once a category is defined, you cannot change the choice of table.

### **Assigning Document Sequences**

Identify the documents to be numbered before assigning them a document sequence. For each document sequence, there can be only one active assignment to a document sequence category, a method code, and a determinant value (if applicable). As part of the assignment, specify whether the document is created automatically (for example, due to a batch process, or manually through a form). If you do not specify an end date, the assignment continues to remain active throughout the process cycle. If a determinant type was specified for the document sequence, then enter a specific determinant value related to the selected determinant type.

At runtime, when users create documents, the document sequence to be assigned is determined by finding the active assignment that matches the correct combination of category, numbering method, and the date range containing the transaction date.

### **Auditing Document Sequences**

You can audit document sequences, if required, to provide an audit trail of the document sequences used in a specific product. However, before enabling the audit functionality for a document sequence, you must have created an audit table for the specific document sequence, using appropriate details. Enabling the audit functionality is permitted only for newly created document sequences. You cannot audit document sequences that are already in use by a specific product.

For more information about defining a document sequence audit table, see the Oracle Fusion Applications Developer's Guide.

## **Define Trees**

### Trees: Overview

Use the tree management feature in Oracle Fusion applications to organize data into hierarchies. A hierarchy contains organized data and enables the creation of groups and rollups of information that exist within an organization. Trees are hierarchical structures that enable several data management functions such as better access control, application of business rules at various levels of hierarchies, improved query performance, and so on.

For example, XYZ Corporation has two departments: Marketing and Finance. The Finance department has two functional divisions: Receivables and Payables. Defining a tree for the XYZ Corporation establishes a hierarchy between the organization and its departments, and between the departments and their respective functional divisions. Such a hierarchical modeling of organizational data could be used for executing several data management functions within that organization.

You can create one or more versions of trees, and they can be labeled for better accessibility and information retrieval. You can create trees for multiple data sources, which allow the trees to be shared across Oracle Fusion applications.

### Tree Structures

A tree structure is a representation of the data hierarchy, and guides the creation of a tree. A tree is an instance of the hierarchy as defined in the tree structure. Tree structures enable you to enforce business rules to which the data must adhere.

The root node is the topmost node of a tree. Child nodes report to the root node. Child nodes at the same level, which report to a common parent node, are called siblings. Leaves are details branching off from a node but not extending further down the tree hierarchy.

#### Tree Versions

A tree is created having only one version. However, users can create more than one tree version depending on the need, and they can make changes to those

versions. Depending on varying requirements, users can create one or more tree versions and publish all of them or some of them by making the versions active at the same time. Similar to any other version control system, versions of trees are maintained to keep track of all the changes that a tree undergoes in its life cycle.

#### Tree Labels

Tree labels are short names associated with trees and tree structures and point directly to the data source. Tree labels are automatically assigned to the tree nodes. You can store labels in any table and register the label data source with the tree structure.

### Manage Tree Structures

### **Tree Structures: Explained**

A tree structure defines the hierarchy for creating trees and prescribes rules based on which trees are created, versioned, and accessed. You can associate multiple data sources with a tree structure. A tree is an instance of this hierarchy. Every tree structure can contain one or more trees.

You can create tree structures specific to an application but you can share tree structures across applications. If you apply version control to the tree structure, it is carried over to the trees that are based on the tree structure. Each tree version contains at least one root node. Occasionally, a tree version may have more than

An administrator controls the access to tree structures through a set of rules that are periodically audited for validity.

### **Tree Structure Definition: Points to Consider**

Defining a tree structure involves specifying several important pieces of information on the Create Tree Structure: Specify Definition page.

### **Tree Node Selection**

The **Tree Node** table displays data in nodes that exist in the data hierarchy. You must select the correct and most appropriate tree node table to be able to define the tree structure, based on the tree hierarchy you want to establish. This selection also affects the level of security that is set on a tree node and its child entities.

#### Tree Sharing Mode

The following options are used to determine the mode of sharing a tree structure across the applications.

- Open: Indicates that the tree is associated with all reference data sets.
- Set ID: Indicates that the tree will be associated with a specific reference data set.

#### **Creation Mode**

Indicates the source where the tree structure is being defined. For predefined tree structures select Oracle and for custom structures, select Customers.

### Customization

You can customize the predefined tree structures as well as the ones that you created. However, customizing the predefined tree structures involves certain level of access restrictions, and will be limited to specific tree nodes and downwards in hierarchy.

### **Multiple Tree Versions**

One or more trees and tree versions can be based on a tree structure. A tree structure can have one or more trees and tree versions based on it. Usually, only one active version is permitted at any given point of time. However, depending on the requirement, you can allow two or more tree versions to be in the active state for the same date range. This flexibility allows you to choose the tree version that you want to implement.

### Managing Tree Structures: Points to Consider

You can create, edit, and delete tree structures depending upon the requirement. You can also audit and change the status a tree structure.

### Creating and Editing Tree Structures

You can create trees on the basis of a tree structure. When you edit an active tree structure, the status of the tree structure and all associated trees and their versions change to draft. To reuse a tree structure, you can create a copy of it without copying the associated trees and tree versions. If you delete a tree structure, all the associated trees and tree versions are automatically deleted.

#### Note

For specific information on working with the predefined tree structures that exist in an Oracle Fusion application, refer to the specific product documentation.

#### Setting Status

If you change the status of a tree structure, the status of the trees and tree versions associated with that tree structure also changes.

The following table lists the different statuses of a tree structure.

Status	Meaning
Draft	Yet to be published or is in a modified state.

Active	In use and based on which one or more trees or tree versions are created.
Inactive	Not in use.

### **Tree Structure Audit Results: Explained**

Use the tree structure audit results to verify the tree structure's correctness and data integrity. The audit results include the following details:

- The name of the validator, which is a specific validation check
- The result of the validation, including a detailed message
- Corrective actions to take if there are any validation errors

### **Running an Audit**

Setting the status of a tree structure to active automatically triggers an audit of that tree structure. You can also manually trigger an audit on the manage Tree Structures page, using Actions - Audit . The Tree Structure Audit Result table shows a list of validations that ran against the selected tree structure.

### **Validation Details**

The following table lists the validators used in the audit process and describes what each validator checks for. It also lists possible causes for validation errors and suggests corrective actions.

Validator	Description (what is checked)	Possible Cause for Validation Failure	Suggested Corrective Action
Restrict By Set ID	On the Manage Tree Structures: Specify Data Sources page, if the Set ID check box is selected to enable the Restrict Tree Node List of Values Based on option for a tree structure, each of its data source view objects must have a reference data set attribute. This validation does not take place when the check box is not selected.	Even when the check box is selected, one or more of its data source view objects does not contain a reference data set attribute.	If reference data set restriction is required for this tree structure, include a reference data set attribute on all data sources. Otherwise, deselect the check box.
Row Flattened Table Name	On the Manage Tree Structures: Specify Performance Options page, a valid row flattened table must be specified for the tree structure. It can either be the standard row flattened table FND_TREE_NODE_RF or a custom table.	<ul> <li>The specified table does not exist in the database.</li> <li>The specified table does not contain the same columns as the FND_TREE_NODE_RF table.</li> </ul>	Correct the row flattened table definition.

Available Label Data Sources	On the Manage Tree Structures: Specify Data Sources page, if a labeling scheme is specified for the tree structure by selecting	•
	a list item from the Labeling Scheme list box, the label data source view object specified for each data source must be accessible, and the primary keys must be valid. This restriction does not apply when you select None from the Labeling Scheme list box.	•

- Any of the specified label data source view objects do not exist.
- Any of the specified label data source view objects do not have primary keys.
- When a label data source view object is initially defined, the database registers the primary keys for the view object. If the view object is later modified such that its primary keys no longer match the primary keys that were registered earlier, this validation fails.

- Correct the specified label data source view object.
- Correct the primary keys of the specified label data source view object.
- Either correct the primary keys in the label data source view object to match the primary keys that were earlier registered in FND TS DATA SOURCE, or correct the primary keys registered in that table to match the new view object definition.

Available Data Sources	Each data source view object specified for the tree structure must be accessible, and all its primary key attributes must be valid.	Any of the specified data source view objects do not exist.      When a data source view object is initially defined, the database automatically registers the primary keys for the view object if the Use nondefined primary key columns check box on the Data Source dialog box is not selected. If the check box is selected, the database registers the primary keys specified explicitly by the user on the Add Data Source dialog box. If the registered primary keys contain any duplicates, this validation fails.      The Use non defined primary	<ul> <li>Correct the specified data source view object.</li> <li>Correct the duplicate column in the registered primary keys.</li> <li>Correct the primary keys of the specified data source view object.</li> <li>Correct any mismatch in data types.</li> </ul>
		is selected, the database registers the primary keys specified explicitly by the user on the Add Data Source dialog box. If the registered primary keys contain any duplicates, this validation fails.	
		attribute that exists in both the data source view object and the tree node view object is not of the same data type in both view objects.	

Column Flattened Table Name	On the Manage Tree Structures: Specify Performance Options page, a valid column flattened table must be specified for the tree structure. It can either be the standard row flattened table FND_TREE_NODE_CF or a custom table.	<ul> <li>The specified table does not exist in the database.</li> <li>The specified table does not contain the same columns as the FND_TREE_NODE_CF table.</li> </ul>	Correct the column flattened table definition.
Restrict by Date	On the Manage Tree Structures: Specify Data Sources page, if the Date Range check box is selected to enable the Restrict Tree Node List of Values Based on option for a tree structure, each of its data source view objects must have effective start date and effective end date attributes. This validation does not take place when the check box is not selected.	Even when the check box is selected, one or more of its data source view objects does not contain effective start date and effective end date attributes.	If the date restriction is required for this tree structure, include the effective start date and effective end date attributes on all data sources. Otherwise, deselect the check box.
Tree Node Table Name	On the Manage Tree Structures: Specify Definition page, a valid tree node table must be specified for the tree structure. It can either be the standard row flattened table FND_TREE_NODE or a custom table.	<ul> <li>No table is specified in the Tree Node Table field.</li> <li>The specified table does not exist in the database.</li> <li>The specified table does not contain the same columns as the FND_TREE_NODE table.</li> </ul>	Correct the tree node table definition.
Allow Node Level Security	If the Allow Node Level Security option is set to No for the tree structure, the same option cannot be set to Yes on any of its data sources. This is a database setting that is not visible on the Manage Tree Structures page.	The option is set to No for the tree structure but one or more associated data sources have that option set to Yes.	Correct the option setting in the tree structure and their data sources.

## **Specifying Data Sources for Tree Structures: Points to Consider**

The data sources provide the items for establishing hierarchy in a tree structure. In the tree management infrastructure, these data sources are Oracle Application Development Framework (ADF) business components view objects, which are defined by application development.

### **Labeling Schemes**

Selecting a labeling scheme determines how the tree nodes are labeled. You may select a labeling scheme to assign at the data source level, at the parent node level, or keep it open for customer assignment. You may also choose not to have any labeling scheme. However, if you decide to use any of the labeling schemes, you may need to select the following additional options, to restrict the list of values that appear under the selected tree node.

- Allow Ragged Nodes: To include nodes that have no child nodes, and are shorter than the remaining nodes in the entire hierarchy.
- Allow Skip Level Nodes: To include nodes that are at the same level but have parent nodes at different levels.

### Restriction of Tree Node Values

You can decide the depth of the tree structure by selecting an appropriate value from the list. Keeping the depth limit open renders an infinite list of values. Using the following options, you can restrict the list of values that appear for selection under a specific tree node.

- Date Range: Specifies whether a selection of nodes should be restricted to the same date range as the tree version.
- Allow Multiple Root Nodes: Allows you to add multiple root nodes when creating a tree version.
- Reference Data Set: Specifies whether a selection of nodes should be restricted to the same set as the tree.

#### **Data Source Values and Parameters**

Tree data sources have optional data source parameters with defined view criteria and associated bind variables. You can specify view criteria as a data source parameter when creating a tree structure, and edit the parameters when creating a tree. Multiple data sources can be associated with a tree structure and can have well-defined relationships among them.

Parameter values customized at the tree level override the default values specified at the tree-structure level.

The data source parameters are applied to any tree version belonging to that data source, when performing node operations on the tree nodes. Data source parameters also provide an additional level of filtering for different tree structures. The tree structure definition supports three data source parameter types.

- Bound Value: Captures any fixed value, which is used as part of the view criteria condition.
- Variable: Captures and binds a dynamic value that is being used by the data source view object. This value is used by the WHERE condition of the data flow.
- View Criteria: Captures the view criteria name, which is applied to the data source view object.

You can also specify which of the data source parameters are mandatory while creating or editing the tree structure.

View objects from the ADF business components are used as data sources. To associate the view object with the tree structure, you can pick the code from ADF business component view objects and provide the fully qualified name of the view object, for example, oracle.apps.fnd.applcore.trees.model.view.FndLabelVO.

### Specifying Performance Options for a Tree Structure: Points to Consider

Tree structures are heavily loaded with data. As a tree management guideline, use the following settings to improve performance of data rendering and retrieval.

- · Row Flattening
- Column Flattening
- Column Flattened Entity Objects
- ADF Business Component View Objects

### **Row Flattening**

Row flattening optimizes parent-child information for run-time performance by storing additional rows in a table for instantly finding all descendants of a parent without initiating a CONNECT BY query. Row flattening eliminates recursive queries, which allows operations to perform across an entire subtree more efficiently.

To store row flattened data for the specific tree structure, users can either use the central fnd tree node of table or they can register their own row flattened table. For example, in a table, if Corporation is the parent of Sales Division (Corporation-Sales Division), and Sales Division is the parent of Region (Sales Division-Region), a row-flattened table contains an additional row with Corporation directly being the parent of Region (Corporation-Region).

### Column Flattening

Column flattening optimizes parent-child information for run-time performance by storing an additional column in a table for all parents of a child. To store column flattened data for the specific tree structure, users can either use the central fnd tree node of table or they can register their own column flattened table. For example, in a table, if Corporation is the parent of Sales Division (Corporation-Sales Division), and Sales Division is the parent of Region (Sales Division-Region), a flattened table in addition to these columns, contains three new columns: Region, Sales Division, and Corporation. Although positioned next to each other, the column Region functions at the lower level and Corporation at the higher level, retaining the data hierarchy.

#### Column Flattened Entity Objects

In the absence of a column-flattened table, if you need to generate the business component view objects for your tree structure for the flattened table, use the tree management infrastructure to correctly provide the fully qualified name of the entity object for the column flattened table.

#### ADF Business Component View Objects

View objects from the ADF business components can also be used as data sources, eliminating the need to create new types of data sources. This field is to store the fully qualified name for the business component view object generated by the tree management for business intelligence reporting and usage The business component view object is a combination of the tree data source and column flattened entity. Using this option prevents data redundancy and promotes greater reuse of existing data, thereby improving the performance of the tree structure.

## Manage Tree Labels

### Tree Labels: Explained

Tree labels are tags that are stored on tree nodes. You can store labels in any table and register the label data source with the tree structure. When a labeling scheme is used for trees, the selected labels are stored in the tree label entity and each tree node contains a reference to a tree label in the labeling scheme.

The following table lists the three ways in which tree labels are assigned to the tree nodes.

Labeling Scheme	Description	
Level	Labels that are automatically assigned based on the data source to which the tree node belongs. A level label points to a specific data source. For example, in a tree that reflects the organizational hierarchy of an enterprise, all division nodes appear on one level and all department nodes on another.	
Group	Labels that you can arbitrarily assign to tree nodes.	
Depth	Labels that are automatically assigned based on the depth of the tree node within the tree. No manual assignment is performed.	
	Note  In an unbalanced hierarchy, a level may not be equal to depth.	

### **Manage Trees and Tree Versions**

### Managing Trees and Tree Versions: Points to Consider

You can create and edit trees and tree versions depending upon the requirement. A tree can have one or more tree versions. Typically, when changes are made to an existing tree, a new version is created and published.

### **Creating and Editing Trees**

Trees are created based on the structure defined in the tree structure. You can create trees, modify existing trees, and delete trees. If you want to copy an existing tree, you can duplicate it. However, only the tree is duplicated and not its versions.

Creating a tree involves specifying the tree definition and specifying the labels that are used on its nodes. If the selected tree structure has data sources and parameters defined for it, they appear on the page allowing you to edit the parameter values at the tree node level.

#### Note

Parameter values customized at the tree level will override the default values specified at the tree-structure level.

### **Creating and Editing Tree Versions**

Tree versions are created at the time of creating trees. A tree must contain a version.

Editing an existing tree provides you the choice to update the existing version. You can also edit the existing version that lies nested under the tree in the search results.

When you edit a tree version bearing Active status, the status changes to Draft until the modifications are saved or cancelled.

### Tree Version Audit Results: Explained

Use the tree version audit results to verify the tree version's correctness and data integrity. The audit results include the following details:

- The name of the validator, which is a specific validation check
- The result of the validation, including a detailed message
- Corrective actions to take if there are any validation errors

### **Running an Audit**

An audit automatically runs whenever a tree version is set to active. You can also manually trigger an audit on the Manage Trees and Tree Versions page, using Actions - Audit . The Tree Version Audit Result table shows a list of validations that ran against the selected tree version.

### **Validation Details**

The following table lists the validators used in the audit process and describes what each validator checks for. It also lists possible causes for validation errors and suggests corrective actions.

Validator	Description (what is checked)	Possible Cause for Validation Failure	Suggested Corrective Action
Effective Date	The effective start and end dates of the tree version must be valid.	The effective end date is set to a value that is not greater than the effective start date.	Modify the effective start and end dates such that the effective start date is earlier than the effective end date.
Root Node	On the Manage Tree Structures: Specify Data Sources page, if the Allow Multiple Root Nodes check box for the Restrict Tree Node List of Values Based on option is not selected, and if the tree structure is not empty, the tree version must contain exactly one root node. This validation does not take place if the check box is selected.	Even if the check box is deselected, the tree version has multiple root nodes.	Modify the tree version such that there is exactly one root node.
Data Source Max Depth	For each data source in the tree structure, on the Data Source dialog box, if the data source is depth-limited, the data in the tree version must adhere to the specified depth limit. This validation does not apply to data sources for which the Maximum Depth field is set to Unlimited.	The tree version has data at a depth greater than the specified depth limit on one or more data sources.	Modify the tree version such that all nodes are at a depth that complies with the data source depth limit.
Duplicate Node	On the Data Source dialog box, if the Allow Duplicates check box is not selected, the tree version should not contain more than one node with the same primary key from the data source. If the check box is selected, duplicate nodes are permitted.	Even when the check box is deselected, the tree version contains duplicate nodes.	Remove any duplicate nodes from the tree version.

Available Node	All nodes in the tree version should be valid and available in the underlying data source.	<ul> <li>A node in the tree version does not exist in the data source. Deleting data items from the data source without removing the corresponding nodes from the tree version can result in orphaned nodes in the tree version. For example, if you added node A into your tree version, and subsequently deleted node A from the data source without removing it from the tree version, the validation fails.</li> <li>The tree version contains a tree reference node, which references another tree version that does not exist.</li> </ul>	Remove any orphaned nodes from the tree version. Update tree reference nodes so that they reference existing tree versions.
Node Relationship	All nodes must adhere to the relationships mandated by the data sources registered in the tree structure.	The tree structure has data sources arranged in a parent-child relationship, but the nodes in the tree do not adhere to the same parent-child relationship. For example, if the tree structure has a Project data source with a Task data source as its child, Task nodes should always be under Project nodes in the tree version. This validation fails if there are instances where a Project node is added as the child of a Task node.	Modify the tree version such that the nodes adhere to the same parent-child relationships as the data sources.

	1		1
SetID Restricted Node	On the Manage Tree Structures: Specify Data sources page, if the Set ID check box is selected to enable the Restrict Tree Node List of Values Based on option for each tree node, the underlying node in the data source must belong to the same reference data set as the tree itself. This restriction does not apply when the check box is not selected.	Even when the check box is selected, the tree version has nodes whose data source values belong to a different reference data set than the tree.	Modify the tree version such that all nodes in the tree have data sources with reference data set matching that of the tree.
Label Enabled Node	On the Manage Tree Structures: Specify Data Sources page, if a labeling scheme is specified for the tree structure by selecting a list item from the Labeling Scheme list box, all nodes should have labels. This restriction does not apply when you select None from the Labeling Scheme list box.	The tree structure has a labeling scheme but the tree version has nodes without labels.	Assign a label to any node that does not have a label.

Date Restricted Node	On the Manage Tree Structures: Specify Data Sources page, if the Date Range check box is selected to enable the Restrict Tree Node List of Values Based on option for a tree structure, each node in the underlying data source must have an effective date range same as the effective date range of the tree version. This restriction does not apply if the check box is not selected.	Even when the check box is selected, there are data source nodes that have a date range beyond the tree version's effective date range. For example, if the tree version is effective from Jan-01-2012 to Dec-31-2012, all nodes in the tree version must be effective from Jan-01-2012 to Dec-31-2012 at a minimum. It is acceptable for the nodes to be effective for a date range that extends partly beyond the tree version's effective date range (for example, the node data source value is effective from Dec-01-2011 to Mar-31-2013). It is not acceptable if the nodes are effective for none or only a part of the tree version's effective date range (for example, the node data source value are effective only from Jan-01-2012 to June-30-2012).	Ensure that all nodes in the tree version have effective date range for the effective date range for the tree version.
Multiple Active Tree Version	On the Manage Tree Structures: Specify Definition page, if the Allow Multiple Active Tree Versions check box is not selected for the tree structure, there should not be more than one active tree version under a tree at any time. This restriction does not apply if the check box is selected.	Even when the check box is not selected, there is more than one active tree version in the tree for the same date range.	Set no more than one tree version to Active within the same date range and set the others to inactive or draft status.
Range Based Node	On the Data Source dialog box, if the Allow Range Children check box is not selected, range-based nodes are not permitted from that data source. This restriction does not apply if the check box is selected.	Even when the check box is not selected, there are range-based nodes from a data source.	Ensure that any range nodes in your tree version are from a data source that allows range children.

Terminal Node	On the Data Source dialog box, if the Allow Use as Leaves check box is not selected, values from that data source cannot be added as leaves (terminal nodes) to the tree version. This restriction does not apply if the check box is selected.	Even when the check box is not selected, values from a data source are added as leaf nodes (terminal nodes).	Modify the tree version such that all terminal nodes are from data sources for which this check box is selected.
Usage Limit	On the Data Source dialog box, if the Use All Values option is selected to set the Usage Limit for the data source, every value in the data source must appear as a node in the tree. This restriction does not apply if None option is selected.	Even if the <b>Use All Values</b> option is selected, there are values in the data source that are not in the tree version.	For each data source value that is not yet available, add nodes to the tree version.

## Trees and Data Sources: How They Work Together

Data sources form the foundation for tree management in Oracle Fusion Applications. Tree structures, trees, and tree versions establish direct and real-time connectivity with the data sources. Changes to the data sources immediately reflect on the Manage Trees and Tree Versions page and wherever the trees are being used.

#### Metadata

Tree structures contain the metadata of the actual data that is used in Oracle Fusion Applications. Tree structures contain the core business logic that is manifested in trees and tree versions.

### **Data Storage**

Trees and tree versions are built upon the tree structures. They employ the business rules defined in the tree structures and allow an application to select and enable a subset of trees to fulfill a specific purpose in that application.

#### Access Control

Source data is mapped to tree nodes at different levels in the database. Therefore, changes you make to the tree nodes affect the source data. Access control set on trees prevents unwanted data modifications in the database. Access control can be applied to the tree nodes or anywhere in the tree hierarchy.

## Adding Tree Nodes: Points to Consider

Tree nodes are points of data convergence that serve as the building blocks of a tree structure. Technically, the node may be stored either in a product-specific table or in an entity that has been established by tree management as the default storage mechanism. However, since all data in Oracle Fusion Applications usually have a storage home, only user-created data needs to be stored in an entity.

Nodes are attached to tree versions. Whenever you create or edit a tree version, you need to specify its tree node.

### **Managing Tree Nodes**

You can create, modify, or delete tree nodes on the Tree Version: Specify Nodes page. To add a tree node, ensure that the tree structure with which the tree version is associated is mapped to a valid data source. You can also duplicate a tree node if the multiple root node feature is enabled.

#### **Node Levels**

In most trees, all nodes at the same level represent the same kind of information. For example, in a tree that reflects the organizational hierarchy, all division nodes appear on one level and all department nodes on another. Similarly, in a tree that organizes a user's product catalog, the nodes representing individual products might appear on one level and the nodes representing product lines on the next higher level.

When levels are not used, the nodes in the tree have no real hierarchy or reporting structure but do form a logical summarization structure. Strictly enforced levels mean that the named levels describe each node's position in the tree. This is natural for most hierarchies. Loosely enforced levels mean that the nodes at the same visual level of indentation do not all represent the same kind of information, or nodes representing the same kind of information appear at multiple levels. With loosely enforced levels, users assign a level to each node individually. The level is not tied to a particular visual position.

### **Node Types**

A tree node has the following node types.

- Single: Indicates that the node is a value by itself.
- Range: Indicates that the node represents a range of values and possibly could have many children. For example, a tree node representing account numbers 10000 to 99999.
- Referenced Tree: Indicates that the tree node is actually another version for the tree based on the same tree structure, which is not physically stored in the same tree. For example, a geographic hierarchy for the United States can be referenced in a World geographic hierarchy.

## **Define Profile Options**

## **Profile Options: Explained**

Profile options manage configuration data centrally and influence the behavior of applications. Profile options serve as permanent user preferences and application configuration parameters. You configure profile options with

settings for specific contexts or groups of users. Users customize how their user interfaces look and behave by changing the values of available profile options.

Profile options store the following kinds of information.

Type of Information	Profile Option Example
User preferences	Settings to provide access to social networking features
Installation information	Setting to identify the location of a portal
Configuration choices	Settings to change user interface skins and behaviors
Processing options	Settings to affect how much information to log either for an entire site or a specific user

You can add and configure new profile options in addition to configuring predefined profile options that are implemented as updateable.

### **Profile Option Definition and Configuration**

Application developers add new profile options and configure ones that are not to be updated by other users. Application administrators and implementation consultants configure profile options with profile option values that are implemented as updatable.

Profile option definitions consist of the following.

- Profile option name
- Application and module in the application taxonomy
- Profile option values
- Profile options categories
- Profile option levels
- Profile option level hierarchy

Profile options can appear on any user interface page without indication that a profile option is what is being set.

### **Profile Option Values**

Some profile options have predefined profile option values.

The Manage Profile Option Values task flow allows an administrator to set updatable profile option values at the available levels, including the user level. You can access the Manage Profile Option Values task starting in the Setup and Maintenance Overview page and searching for profile option tasks.

You can set profile option values at different levels: site, product, and user. The following table provides examples.

Profile Option Level	Value of the Profile Option Level	Profile Option Value	Effect
User	Manager1	UK pound sterling	Access to site and all products shows UK pounds sterling in effect

User	Manager2	US dollar	Access to site and all products shows US dollars in effect
Product	Financials for EMEA	Euro	Unless superseded by a user level value, Euros in effect for Financials for EMEA applications
Site	Site	UK pound sterling	UK pounds sterling in effect for all other users and products

Context such as user session or accessed product determines which profile option value is associated with the profile option name. In the example, if manager1 does not set a profile option value for this profile option, access to Financials for EMEA shows currency in Euros; and access to other products shows currency in UK pounds sterling.

### **Profile Option Categories**

Categories group profile options based on their functional area. Profile option categories facilitate searching and defining data security.

For example, in Oracle Fusion Receivables, the Transactions profile option category groups profile options related to setting how Receivables transactions are to be processed, such as Require Adjustment Reason.

A profile option can be in more than one category.

### **Profile Option Hierarchies and Levels**

Application developers specify at which hierarchy level a profile option is enabled. The predefined profile option hierarchy levels are site, product, and user.

The hierarchy levels specified in the profile option definition determine the context in which a profile option value may be set. If the profile option value at a particular level is updatable, an administrator can update the profile option value for that context.

#### Note

Profile options should only be enabled for context levels that are appropriate for that profile option. For example, a profile option indicating a global configuration setting should not be enabled at the user level, if users cannot choose a different value for that setting.

For security, one level in the hierarchy is designated as a user level. A profile option may be enabled at any or all hierarchy levels. When enabled at all levels, the predefined ordering of profile option hierarchy levels gives precedence to the values that are set at the user level over values set at the product and site levels, and precedence to values set at the product level to values set at the site level. If there is no value for the current user, then the product value applies. If there is no value for the user or product, then the site value applies.

The table shows the predefined profile option hierarchy and ordering.

Hierarchy Level	Priority When Multiple Levels Set	Effect on Applications	Example
Site	Lowest	Affect all applications for a given implementation	Currency for the site is set to Euros.
Product	Supersedes Site	Affect all applications of a product family such as Financials	Currency for the Financials products set to UK pound sterling.
User	Highest, supersedes Product	Affect only the experience of the current user	Currency for the user of Financials applications set to US dollars.

You can configure updatable values for profile options at one or more levels depending on which levels are enabled in the profile option definition. When a profile is set at more than one level, higher levels of specificity override lower levels of specificity.

In the example, if the currency setting for the site is UK pounds sterling, but the Financials division works in the Netherlands using the Euro, a manager in the US can override that product level setting at the user level to use US dollars when accessing Financials applications.

In another example, if a profile option called Printer is set only at the site and product levels. When a user logs on, the Printer profile option assumes the value set at the product level, since it is the highest level setting for the profile.

#### Tip

Set site-level profile option values before specifying values at any other level. The profile option values specified at the site-level work as defaults until profile option values are specified at the other levels.

For more information on the predefined profile options, see assets with the Profile Option type in the Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

## **Planning Profile Options: Points to Consider**

Plan profile options before defining and configuring them.

The following aspects assist you in better planning how to manage profile options.

- Profile option tasks
- Before creating a profile option
- Profile options data model

### **Profile Option Tasks**

Users may be able to set their own profile options, depending on settings in the profile option definition. However, not all profile options are visible to end users, and some profile options, while visible, may not be updated by end users.

The following table lists tasks and considerations relevant to planning profile options.

Tasks	Role	Considerations
Planning, creating, and editing a new profile option	Applications developer	Since profile options are for permanent settings, do not use profiles options to cache temporary session attributes.  Add capacity for user preferences and system configuration. Customize profile options with values, value behaviors, validation, category values, and security. Define the levels at which the profile option is enabled.
Configure values in an existing profile option	Applications developer, application administrator, and implementation consultant	Manage the values for existing profile options.
Create and edit profile option categories	Applications developer, application administrator, and implementation consultant	Manage categories for organizing existing profile options.

#### Note

Since a profile option enables a behavior in an application user interface or across applications, a value change made by an end user is reflected in the UI page for managing profile option values.

### **Before Creating a Profile Option**

Profile options are best defined for managing configuration data centrally and influencing the behavior of applications.

If the purpose of a profile option setting is specific to a piece of data (typically setup data), it is best implemented as an attribute of that data.

Do not use profile options for behavior that is not configurable.

Profile options exist independent of role.

Do not use profile options to implement function security. For example, an application should not check for a profile option value set to yes to provide access to a page. Do not use profile options to implement data security, such as a profile option value that must be set to a specific value to provide view access to an entity.

Do not use profile options to capture a dynamic system states, such as data stored in a temporary table. Use Global Variables for temporary states instead.

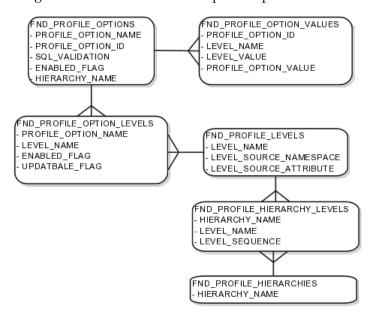
Evaluate if there is a genuine need before creating a profile option. Do not force users to make a decision about an aspect of their application use that is of no concern.

Evaluating need includes looking for duplicate or similar profile options, even in other products, before creating a new one. For example, you do not need multiple profile options to choose a preferred currency.

### **Profile Options Data Model**

The profile option data model illustrates the relationships among profile option elements.

The figure shows the data model of profile option entities.



For more information about planning profile options, see the Oracle Fusion Applications Developer's Guide.

## **Managing Profile Options: Points to Consider**

A profile option definition consists of a name for the profile option and valid values. It is defined within a module of the application taxonomy. Application developers manage profile options to create new profile options or modify existing profile option definitions, which includes specifying the levels at which a profile option is enabled and defining values. Implementation consultants and application administrators configure existing profile options by managing the profile option's updatable values, and creating categories that group profile options.

### Configuring a Profile Option

A profile option definition includes information about the owning application and module in the application taxonomy. A start or end date, or both may limit when a profile option is active. The profile option definition may include an SQL validation statement that determines which values are valid, and the hierarchy levels at which the profile option is enabled and updatable.

To be visible to users, a profile option must be user enabled. You can also allow user updates of the profile option, which means users can make changes to the validation and the profile option level information.

Profile option levels specify at which context level profile values may be enabled or updated

Profile options should only be enabled for context levels that are appropriate for that profile option. For example, a profile option indicating a global configuration setting should not be enabled at the user level, if users cannot choose a different value for that setting.

#### **SQL Validation**

The SQL validation of the profile option definition determines what valid profile option values are available. In the absence of validation, any value is valid.

For example, SQL validation provides a means of defining a list of values for the valid values of the profile option. The SQL validation can use lookups to provide the valid values for profile options, such as the lookup codes of the YES NO lookup type.

With a profile option called DEFAULT LANGUAGE, you can configure the following validation.

```
SELECT DESCRIPTION Language, NLS_LANGUAGE
FROM FND LANGUAGES VL
WHERE INSTALLED FLAG IN ('B','I')
ORDER BY DESCRIPTION
```

This results in the following list of values based on data in FND LANUGUAGE VL.

Display Value	Hidden Value
American English	US
French	F
Spanish	Е

Hidden values must be varchar2(2000).

Profile options generally provide configuration values within a particular context. Though you can create a profile option to be global, think of global values as default values to avoid storing inappropriate configuration information as profile option values. Create global profile options that have corresponding contextual levels.

# Managing Profile Option Categories: Points to Consider

Use profile option categories to group profile options.

#### Organizing Profile Options in Categories

As a guideline, group profile options in a single category if the profile options affect the same feature, or if an administrator would likely want to see the profile options in the results of a single search.

Application developers are responsible for the initial groupings and then administrators can make changes based on their specific needs. Administrators can categorize profile options and then easily search on profile options by category.

#### Tip

Define profile option categories first and assign new profile options to existing categories rather than defining profile options first and then defining categories to categorize them.

# Adding New Profile Option Categories

You can add new categories or add profiles to an existing category.

You can create a profile option category by duplicating an existing category and editing it for a new grouping of profile options. You can add multiple profile options to a category. A profile option can exist in multiple categories.

# Profile Option Order in a Category

Specify a profile option sequence to determine the order of profile options when queried by profile option category.

# Viewing and Editing Profile Option Values: Points to Consider

A profile option value consists of the value and the context or level where the value is set. You specify the context with a pairing of the profile option value's level and level value, such as the product level and the level value GL for Oracle Fusion General Ledger. Adding or modifying profile option values can include deciding which valid values are enabled or updatable at which level.

The SQL validation of the profile option definition determines what valid profile option values are available. In the absence of validation, any value is valid.

### **Profile Option Levels and User Session Context**

Site level profile option values affect the way all applications run for a given implementation. Product level profile option values affect the way applications owned by a particular product code behave. For example, a product may use profile options set at the product level to determine how regions provided by a common module such as those available from Oracle Fusion Trading Community Model or Customer Relationship Management (CRM) display in a particular work area or dashboard. User level profile option values affect the way applications run for a specific application user

Whichever profile option value is most specific to a user session, that is the value at which the profile option is set for the user session.

For example, the predefined FND_LANGUAGE profile option sets the default language. In addition to a site level value, you can define a value for various product or user levels.

Level Name	Level Value Profile Option Value	
Site	InFusion	American English

Product	Customer Center	French
Product	CRM Application Composer	American English
User	Application Administrator	American English
User	Hima	Hindi

Values at the site level take effect for any user unless overridden by a different value set at the more specific levels of product and user. Product level profile option values affect the way applications owned by a particular product code behave. In addition to user level profile option values in applications, selections may be available in the user preferences workspace.

The following table demonstrates the FND_LANGUAGE profile option settings that would apply to specific users, based on the example above. For example, the user Hima is using the CRM Application Composer product, in the InFusion site. The example above shows that this profile option is set to Hindi at the user level for Hima. Because user is the highest applicable level for Hima, the applicable profile option value is Hindi for Hima.

Site	Product	User	Highest Available Level	Active Profile Option Value
InFusion	CRM Application Composer	Hima	User	Hindi
Acme	Payables	Application Administrator	User	American English
InFusion	Customer Center	Guillaume	Product	French
InFusion	Payables	Implementation Consultant	Site	American English
Acme	Payables	Implementation Consultant	none	no value

#### Note

More than one site level value is relevant in an enterprise with multiple tenants using a single instance of Oracle Fusion Applications.

### **Effect of Changes to Profile Option Values**

Any change you make to a user level profile option has an immediate effect on the way applications run for that session. When you sign in again, changes made to your user level profile options in a previous session are still in effect. When you change profile option value at the product level and no user level values are set, you see the update immediately, but other users may not see the changed value until signing out and back in. When you change a profile option value and the new value affects other users, the change takes effect only when users sign in the next time.

Changes to site level profile options take effect for any user session that is started after the setting has been changed. Changes to site or user level profile options do not affect any user sessions that are already in progress when the change is made.

Changes to site or user level profile options take effect for any C or PL/SQL processes, such as scheduled jobs, that are launched after the setting has been changed. Profile option changes do not affect C or PL/SQL processes that are already running.

# **Define Flexfields**

# Flexfields: Overview

Flexfields are a mechanism for configuring and extending applications to meet enterprise-specific needs by adding an attribute to a business component. Using flexfields, you can extend application objects to capture data that would not otherwise be tracked by the application, or configure intelligent key codes comprised of meaningful parts according to your business practices. Flexfields encapsulate all of the pieces of information related to a specific purpose, such as a key identifying a particular purchase, or the components of a student's contact information, or the features of a product in inventory.

A flexfield is an extensible data field consisting of subfields Each subfield is a flexfield segment. You configure segments to capture enterprise-specific information. Each segment captures a single atomic value, has a name, and maps to a pre-reserved column in the applications database.

Flexfields allow enterprise requirements to be met without changing the data model. Different data can be captured on the same database table.

Application developers create a flexfield and register it so that it is available for configuration. Administrators and implementation consultants setup or configure segments and other properties of the available flexfields. End users see flexfield segments as attributes of information displayed in the application user interface. They enter a value for the attribute. The value may be selected from a list of valid values or entered as free-form text that complies with formatting rules.

### **Accessing Flexfields**

Manage flexfields using tasks you access by starting in the Setup and Maintenance Overview page. This page is available from the Administrator menu.

#### Tip

Use the **Business Object** parameter to search Application Key Flexfields, Application Descriptive Flexfields, and Application Extensible Flexfields to find all tasks related to flexfields. To manage any flexfield across all Oracle Fusion Applications products, search for the Define Flexfields task list and access the Manage Descriptive Flexfields, Manage Extensible Flexfields, and Manage Key Flexfields tasks.

For lists of flexfields, see assets with the Flexfield: Descriptive, Flexfield: Extensible, or Flexfield: Key type in Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

# Types of Flexfields

The following three types of flexfields are available in Oracle Fusion Applications and provide a means to customize applications features without programming.

- Key
- Descriptive
- Extensible

For example, in Oracle Fusion Financials, key flexfields represent objects such as accounting codes and asset categories. Generally, correct operations of a product depend on key flexfield setup. In Oracle Fusion Payables, a descriptive flexfield expands a customizable area of an invoices page by providing subfields for collecting invoice details. You can implement these subfields, which are descriptive flexfield segments, as context sensitive so they appear only when needed. Extensible flexfields are similar to descriptive flexfields, but provide additional advanced features. Generally setup of descriptive and extensible flexfields is optional because their segments capture additional information that is stored attributes on an entity

# Segments

All flexfields consist of segments. Segments represent attributes of information. They can appear globally wherever the flexfield is implemented, or based on a structure or context.

You define the appearance and meaning of individual segments when configuring a flexfield.

A key flexfield segment commonly describes a characteristic of the entity identified by the flexfield, such as a part number structured to include information about the type, color, and size of an item. A descriptive flexfield segment represents an attribute of information that describes a characteristic of the entity identified on the application page, such as details about a device containing components, some of which are globally present on the page while others are contextually dependent on the category of the device.

#### Value Sets

A value set is a predefined, named group of values that can be used to validate the content of a flexfield segment.

You configure a flexfield segment with a value set that establishes the valid values that an end user can enter for the segment. You define the values in a value set, including such characteristics as the length and format of the values. You can specify formatting rules, or specify values from an application table or predefined list. Multiple segments within a flexfield, or multiple flexfields, can share a single value set.

## **Structure and Context**

Key flexfields have structure. Descriptive flexfields and extensible flexfields have context.

Each key flexfield structure is a specific configuration of segments. Adding or removing segments, or rearranging their order, produces a different structure. The database columns on which segments in different structures are based can be reused in as many structures as desired.

Descriptive flexfield segments can be context-sensitive, which means available to an application based on a context rather than globally available wherever the flexfield appears. (which means available to an application based on a context value rather than globally available wherever the flexfield appears. A descriptive flexfield context is a set of context-sensitive segments that store information related to the same context value. You define contexts as part of configuring a descriptive flexfield. End users see global segments, as well as any contextsensitive segments that apply to the selected context value.

Extensible flexfield segments are made available to an application based upon a category value. An extensible flexfield context serves as a container for related segments, used to organize the various segments that are applicable to a category value. You define contexts with context-sensitive segments and associate them to categories as part of configuring an extensible flexfield. End users see the segments displayed in subregions, one for each context associated to the selected category value.

In descriptive flexfields and extensible flexfields, the database columns on which context-sensitive segments are based can be reused in as many contexts as desired.

# **Deployment**

A flexfield must be deployed to display its current definition in a runtime application user interface. For example, if the deployment status is Edited, the flexfield segments may appear in the UI based on the flexfield definition at the time of last deployment, rather than the current definition.

You can deploy a flexfield as a sandbox for testing the configuration before deploying it to the mainline for all users. In the case of extensible flexfields, you can deploy offline as a background process.

#### **Runtime Appearance**

In an application user interface, descriptive flexfield segments appear as label and field pairs or as a table of fields where the column headers correspond to the labels. The fields represent the flexfield segments and accept entered input or a selection from a list of choices that correspond to the segment's assigned value set. Extensible flexfield segments appear grouped within labeled regions, where each grouping is a context and the region labels are the context names.

Use the Highlight Flexfields command in the Administration menu of the Setup and Maintenance work area to identify the location of the flexfields on the runtime page. Flexfields in highlight mode display an information icon to access details about the flexfield, an edit icon to manage the flexfield, and a quick create icon to add descriptive flexfield segments.

All segments of a single flexfield are grouped together by default. The layout and positions of the flexfield segments depend on where the application developer places the flexfield on the page. Flexfields may also be presented in a separate section of the page, in a table, or on their own page or subwindow.

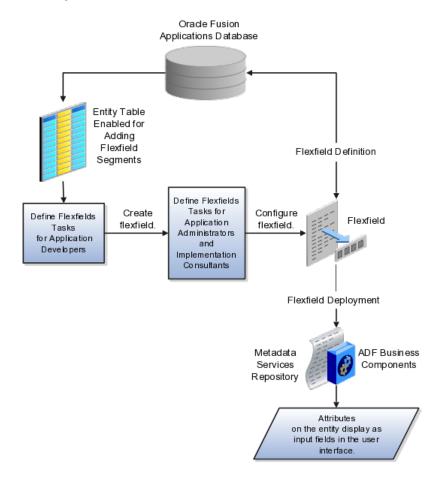
You can use Oracle Composer to edit the layout, position, or other display features of the flexfield segments.

# Flexfields and Oracle Fusion Application Architecture: How They **Work Together**

Administrators configure flexfield segments to capture data that represents the values of attributes. Flexfield segments represent attributes of entities (business objects). Most business objects are enabled for descriptive flexfields. Some business objects are enabled for extensible flexfields.

For example, an airline manufacturer might require very specific attributes for their orders that are not provided by the out-of-the-box implementation of an order. Because a flexfield exists for the order business component, you can use it to create and configure the desired attribute.

The figure shows the layers of a flexfield: the business entity table and metadata in the database, business components that are Application Development Framework (ADF) objects or ADF business component (ADFbc) objects derived from the metadata and stored in the Metadata Services Repository (MDS), and the user interface where the input fields defined by the flexfield segments are rendered. The flexfield definition consists of all the metadata defined during configuration and stored in the database.



Application developers create a flexfield and register it so that it is available for configuration. Administrators and implementation consultants configure segments and other properties of the available flexfields. This information is stored as additional flexfield metadata in the database. Deploying the flexfield generates ADF business components based on the flexfield metadata in the database.

### Integration

The attributes that you add by configuring flexfields are available throughout the Oracle Fusion Middleware technology stack, allowing the flexfields to be used in user interface pages, incorporated into the service-oriented architecture (SOA) infrastructure, and, in the case of descriptive flexfields, integrated with Oracle Business Intelligence.

A flexfield affects the Web Services Description Language (WSDL) schemas exposed by ADF services and used by SOA composites. The Web services that expose base entity data also expose flexfield segment data.

Attributes incorporate into SOA infrastructure (BPEL, Rules) and integrate with business intelligence (Oracle Business Intelligence, Extended Spread Sheet Database (ESSbase)).

Flexfield configurations are preserved across Oracle Fusion Applications updates.

# **Deployment**

The metadata for the flexfield is stored in the application database as soon as you save your configuration changes. Deploying the flexfield generates the ADF business components so that the runtime user interface reflects the latest definition of the flexfield in the metadata.

# Importing and Exporting

You can export and import flexfields with a deployment status of Deployed or Deployed to Sandbox across instances of Oracle Fusion Applications using the Setup and Maintenance Overview page. Ensure a flexfield is eligible for migration (by verifying that it has successfully deployed) prior to attempting the migration.

#### Runtime

For a flexfield to reflect the latest flexfield definition at runtime it must be deployed. The user interface accesses a business object and the deployed flexfield definition indicates which business object attributes the flexfield captures values for. If you add display customizations for a flexfield using Oracle Composer, these are customizations on the page so that the same flexfield segments can appear differently on various different pages.

Values entered for segments are validated using value sets.

### **Patching**

Flexfield configurations are stored in an MDS repository, and are preserved during patching and upgrading.

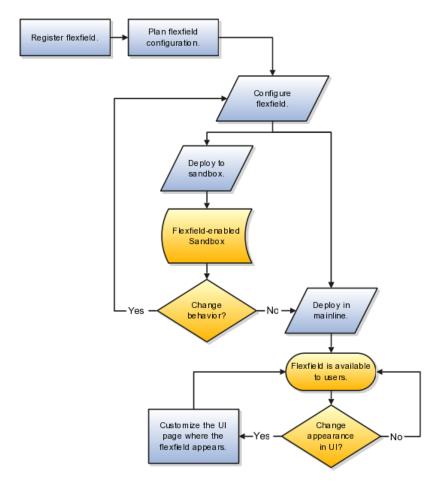
# Flexfield Management

# Managing Flexfields: Points to Consider

Managing flexfields involves, registering, planning, and configuring flexfields.

You plan and configure the registered flexfields provided in your applications by applications developers. How you configure flexfield segments determines how the flexfield segments appear to end users. Optionally, you can customize the UI page to change how the flexfield segments appear to end users on that page.

The figure shows the processes involved in making flexfields available to end users. The tasks in the Define Flexfields activity allow administrators to configure and deploy flexfields. If you deploy a flexfield to a sandbox and decide not to make further changes, you select the flexfield in the Manage Flexfields tasks of the Define Flexfields activity and deploy the flexfield in the mainline so it is available to users.



# **Registering Flexfields**

Application development registers flexfields so they are available to administrators and implementation consultants for configuration.

Application development creates the capacity of database tables to support flexfields so an enterprise can capture specific information about an entity. Many flexfields are predefined in Oracle Fusion Applications.

A flexfield must be registered before it can be configured.

For more information on registering flexfields, see Oracle Fusion Applications: Developer's Guide.

# Planning Flexfields

All flexfields consist of segments which represent attributes of an entity. The values an end user inputs for an attribute are stored in a column of the entity table. Application development enables columns of entity tables for use in flexfields during flexfield registration.

A flexfield must be registered before it can be configured. Before configuring new flexfield segments for your enterprise, be sure to plan their implementation carefully.

For more information on planning flexfield configuration, see Oracle Fusion Applications Extensibility Guide.

# Configuring Flexfields

Administrators or implementors configure flexfields so they meet the needs of the enterprise. Some flexfields require configuration to make an application operate correctly.

You can configure flexfields using the following methods:

- Go to the manage flexfield tasks in the Setup and Maintenance work area.
- Use the Highlight Flexfields command in the Administration menu while viewing a runtime page.
  - Use the edit icon to manage a flexfield.
  - Use the quick create icon to add descriptive flexfield segments.

Configuring a flexfield includes the following.

- Defining value sets against which the values entered by end users are validated
- Defining the structure or context of the segments in the flexfield
- Specifying the prompt, length and data type of each flexfield segment
- Specifying valid values for each segment, and the meaning of each value within the application

#### Tip

You can create value sets while creating descriptive and extensible flexfield segments. However, define value sets before configuring key flexfield segments that use them, because you assign existing value sets while configuring key flexfield segments.

Some descriptive flexfields provide parameters that are attributes of the same or related entity objects. You use parameters to set the initial value or derivation value of an attribute from external reference data, such as a column value or a session variable, rather than from user input.

# **Enabling a Flexfield Segment for Business Intelligence**

You can enable key flexfield segment instances and descriptive flexfield segments for business intelligence if the flexfield is registered in the database as an Oracle Business Intelligence-enabled flexfield. For more information on enabling segments for business intelligence, see points to consider when enabling key and descriptive flexfield segments for business intelligence.

# **Deploying Flexfields**

After you configure or change a flexfield, you must deploy it to make the latest definition available to end users.

You deploy a flexfield in the mainline for general use in a test or production environment, or you can deploy a flexfield as a flexfield-enabled sandbox to confirm that it is correctly configured before deploying it to the mainline.

Deploying a flexfield results in a deployment status. Once deployed, the deployment status indicates the state of the currently configured flexfield relative to the last deployed definition

### Optionally Changing How Flexfield Segments Appear in a User Interface Page

The flexfield attributes you define integrate with the user interface pages where users access the attributes' business object. Application development determines the UI pages where business objects appear and the display patterns used by default to render flexfield segments.

You can customize the appearance of the flexfield segments in the UI page using Oracle Composer once the flexfield is deployed to the mainline.

### Identifying Flexfields on a Runtime Page

The **Highlight Flexfields** command in the Administration menu of the Setup and Maintenance work area identifies the location of descriptive and key flexfields on the runtime page by displaying an information icon for accessing details about each flexfield.

Even if a flexfield has not yet been deployed and does not appear on the runtime page in normal view, it appears in the Highlight Flexfield view for that page. **Highlight Flexfields** accesses the current flexfield metadata definition.

Use the highlighted flexfield's edit icon to manage the descriptive or key flexfield directly. Alternatively, note a highlighted flexfield's name to search for it in the tasks for managing flexfields.

# Flexfield Segment Properties: Explained

Independent of the value set assigned to a segment, segments may have properties such as validation.

### Range Validation of Segments

Range validation enables you to enforce an arithmetic inequality between two segments of a flexfield. For example, a product must be ordered before it can be shipped, so the order date must be on or before the ship date, and consequently the order date segment value must be less than or equal to the ship date segment value. You can use range validation to ensure this relationship.

The conditions for range validation are as follows.

- Segments must be configured for range validation in pairs, one with the low value and one with the high value.
- Both segments must be the same data type.
- Both segments must be part of the same structure in a key flexfield or part of the same context in a descriptive flexfield or extensible flexfield.
- The low value segment must have a lower sequence number than the high value segment.
- Non-range validated segments can exist between a range validated pair, but range validated pairs cannot overlap or be nested.

You can configure as many range validated pairs as you want within the same flexfield. Your application automatically detects and applies range validation to the segment pairs that you define, in sequence order. It must encounter a low value segment first, and the next range validated segment it encounters must be a high value segment. These two segments are assumed to be a matching pair. The low value and the high value can be equal.

# **Code Naming Conventions**

When entering codes such as segment code, enter a code consisting of the characters A-Z, a-z, 0-9, with a non-numeric leading character.

The code is used in the flexfield's element in the XML schema for web services. You can maximize the readability of the schema by naming codes with a leading alphabetic character followed by alphanumeric characters. The use of spaces, underscores, multi-byte characters, and leading numeric characters, which are all encoded in XML schemas, make the codes in the schema element difficult to read.

This applies to context code in descriptive and extensible flexfields, and to structure instance code in key flexfields.

# Flexfields and Value Sets: How They Work Together

Value sets are specific to your enterprise. When gathering information using flexfields, your enterprise's value sets validate the values your users enter based on how you defined the value set.

You can assign a value set to any number of flexfield segments in the same or different flexfields. Value set usage information indicates which flexfields use the

# **Defining and Assigning Value Sets**

As a flexfield guideline, define value sets before configuring the flexfield, because you assign value sets to each segment as you configure a flexfield.

#### Caution

Be sure changes to a shared value set are compatible with all flexfield segments using the value set.

#### Shared Value Sets

When you change a value in a shared value set, the change affects the value set for all flexfields that use that value set. The advantage of a shared values set is that a single change propagates to all usages. The drawback is that the change shared across usages may not be appropriate in every case.

### Deployment

When you deploy a flexfield, the value sets assigned to the segments of the flexfield provide end users with the valid values for the attributes represented by the segments.

# **Defaulting and Deriving Segment Values: Explained**

To populate a flexfield segment with a default value when a row is created, specify a default type of constant or parameter and a default value.

To synchronize a segment's value with another field's value whenever it changes, specify the derivation value to be the flexfield parameter from which to derive the attribute's value. Whenever the parameter value changes, the attribute's value is changed to match. If you derive an attribute from a parameter, consider making the attribute read-only, as values entered by users are lost whenever the parameter value changes.

When defaulting or deriving a default value from a parameter, only those attributes designated by development as parameters are available to be chosen.

Different combinations of making the segments read only or editable in combination with the default or derivation value or both, have different effects.

Initial runtime behavior corresponds to the row for the attribute value being created in the entity table. If the default value is read only, it cannot subsequently be changed through the user interface. If the default value is not read only, users can modify it. However, if the segment value is a derived value, a user-modified segment value is overwritten when the derivation value changes.

Default Type	Default value specified?	Derivation value specified?	Initial runtime behavior	Runtime behavior after parameter changes
None	No	Yes	No initial segment value	Changed parameter derivation value updates segment value
Constant	Yes	No	Default segment value	N/A
Constant	Yes	Yes	Default segment value	Changed parameter derivation value updates segment value
Parameter	Yes	No	Default segment value is the parameter's default value	N/A
Parameter	Yes	Yes, and same as default value	Default segment value is parameter's default and derivation value	Changed parameter derivation value updates segment value
Parameter	Yes	Yes, and different from default value	Default segment value is parameter's default value	Changed parameter default value does not update segment value. Only the changed derivation value updates the segment value.

# Flexfield Usages: Explained

Usage affects various aspects of flexfields. The usage of the flexfield is set when the flexfield is registered and specifies the application and table with which the flexfield is associated.

Entity usage indicates the table containing the segments of a flexfield.

A flexfield can have multiple usages. The first table registered for a flexfield is the master usage. Segments are based on the master usage, and other usages of the same table for the same flexfield use the same segment setup, though the column names optionally may have a differentiating prefix.

### **Extensible Flexfields**

You can configure different behavior for extensible flexfield contexts at the usage level. The usage of an extensible flexfield context determines in which scenarios or user interfaces the segments of a context appear to end users. For example, if a Supplier page displays an extensible flexfield's supplier usage and a buyer page displays that same extensible flexfield's buyer usage, a context that is associated to the supplier usage but not the buyer usage displays only on the supplier page and not the buyer page.

### **Value Sets**

The usage of value sets specifies the segments where the value set is assigned.

# **Flexfield Deployment**

# Flexfield Deployment: Explained

To use a flexfield at runtime, the flexfield must have been deployed at least once. Deployment generates or refreshes the Application Development Framework (ADF) business component objects that render the flexfield in a user interface. Flexfields are deployed for the first time during the application provisioning process.

After you configure or change a flexfield, you must deploy it to make the latest definition available to end users. You can deploy a flexfield to a sandbox for testing or to the mainline for use. In the case of extensible flexfields, you can deploy offline as a background process.

# **Deployment Status**

Every flexfield has a deployment status.

A flexfield can have the following deployment statuses.

Deployment Status	Meaning
Edited	The flexfield metadata definition has not been deployed yet. Updates of the metadata definition are not applied in the runtime environment yet.
Patched	The flexfield metadata definition has been modified through a patch or through a data migration action, but the flexfield has not yet been deployed so the updated definition is not reflected in the runtime environment.
Deployed to Sandbox	The current metadata for the flexfield is deployed in ADF artifacts and available as a flexfield-enabled sandbox. The status of the sandbox is managed by the Manage Sandboxes task available to the Administrator menu of the Setup and Maintenance work area.
Deployed	The current metadata for the flexfield is deployed in ADF artifacts and available to end users. There have not been any changes to the flexfield since it was last deployed in the mainline.
Error	The deployment attempt in the mainline failed.

# Note

Whenever a value set definition changes, the deployment status of a flexfield that uses that value set changes to edited. If the change results from a patch, the deployment status of the flexfield changes to patched.

### Initial Deployment Status of Flexfields

The Oracle Fusion Applications installation loads flexfield metadata into the database. This initial load sets the flexfield status to Edited to indicate that the flexfield has not been deployed yet. The application provisioning process during installation deploys the predefined flexfields of the provisioned applications, which sets their status to Deployed if no errors are encountered.

When accessing a provisioned application, deployed flexfields are ready to use. In some cases, flexfield availability at runtime requires setup, such as defining key flexfields.

#### **Metadata Validation**

Use the Validate Metadata command to view possible metadata errors before attempting to deploy the flexfield. Metadata validation is the initial phase of all flexfield deployment commands. By successfully validating metadata before running the deployment commands, you can avoid failures in the metadata validation phase of a deployment attempt. Errors in the metadata validation phase of deployment cause the deployment attempt to abort. Metadata validation results do not affect the deployment status of a flexfield.

# Flexfield Deployment Status: How It Is Calculated

Flexfield deployment status indicates how the flexfield metadata definition in the Oracle Fusion Applications database relates to the Application Development Framework (ADF) business components generated into a Metadata Services (MDS) repository.

# **Settings That Affect Flexfield Deployment Status**

If you have made a change to a flexfield and expect a changed deployment status, be sure you have saved your changes. No settings affect flexfield deployment status.

# How Flexfield Deployment Status Is Calculated

If the flexfield definition has been edited through the Define Flexfields activity task flows, the status is Edited. The latest flexfield metadata definition in the Oracle Fusion application diverges from the latest deployed flexfield definition. Any change, including if a value set used in a flexfield changes, changes the deployment status to Edited. If a flexfield has never been deployed, its status is Edited.

#### Note

When an application is provisioned, the provisioning framework attempts to deploy all flexfields in that application.

If you deploy the flexfield to a sandbox successfully, the status is Deployed to Sandbox. The latest flexfield metadata definition in the Oracle Fusion application matches the metadata definition that generated ADF business components in a sandbox MDS repository. Whether the sandbox is active or not does not affect the deployment status. If the flexfield was deployed to a sandbox and has not been edited or re-deployed to the mainline since then, the status remains Deployed to Sandbox independent of whether the sandbox is active, or who is viewing the status.

If you deploy the flexfield successfully, meaning to the mainline, the status is Deployed. The latest flexfield metadata definition in the Oracle Fusion application matches the metadata definition that generated ADF business components in a mainline MDS repository. Change notifications are sent when a flexfield is deployed successfully to the mainline.

If either type of deployment fails so the current flexfield definition is not deployed, the status is Error. The deployment error message gives details about the error. The latest flexfield metadata definition in the Oracle Fusion application likely diverges from the latest successfully deployed flexfield definition.

If the flexfield definition has been modified by a patch, the status is Patched. The latest flexfield metadata definition in the Oracle Fusion application diverges from the latest deployed flexfield definition. If the flexfield definition was Deployed before the patch and then a patch was applied, the status changes to Patched. If the flexfield definition was Edited before the patch and then a patch was applied, the status will remain at Edited to reflect that there are still changes (outside of the patch) that are not yet in effect.

When a deployment attempt fails and you can access the Deployment Error Message for details.

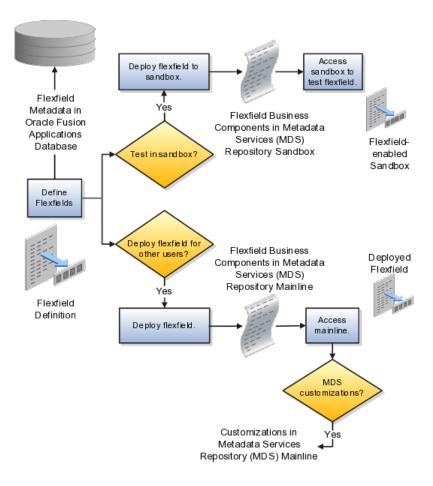
# Deploying a Flexfield-Enabled Sandbox: How It Works With Mainline Metadata

The flexfield definition in a sandbox corresponds to the flexfield metadata definition in the Oracle Fusion Applications database at the time the flexfield was deployed to the sandbox. When the flexfield is ready for end users, the flexfield must be deployed to the mainline.

A flexfield-enabled sandbox uses the following components.

- Flexfield metadata in the Oracle Fusion Applications database
- Flexfield business components in a sandbox Metadata Services (MDS) repository
- User interface customizations for the flexfield in the mainline MDS repository

The figure shows the two types of deployment available in the Manage Flexfield tasks of the Define Flexfields activity. Deploying a flexfield to a sandbox creates a sandbox MDS repository for the sole purpose of testing flexfield behavior. The sandbox is only accessible to the administrator who activates and accesses it, not to users generally. Deploying a flexfield to the mainline applies the flexfield definition to the mainline MDS repository where it is available to end users. After deploying the flexfield to the mainline, customize the page where the flexfield segments appear. Customization of the page in the sandbox MDS repository cannot be published to the mainline MDS repository.



# Sandbox Metadata Services Repository Data

Deploying the flexfield to a sandbox generates the Application Development Framework (ADF) business components of a flexfield in a sandbox MDS repository for testing in isolation.

#### Warning

Do not make changes to flexfield segment display features in a flexfield-enabled sandbox as these changes will be lost when deploying the flexfield to the mainline.

### **Mainline Metadata Services Repository Data**

The Oracle Fusion Applications database stores the single source of truth about a flexfield. From this the ADF business component objects that implement the flexfield in the runtime user interface are generated in the mainline MDS repository when the flexfield is deployed.

# Deploying a Flexfield-Enabled Sandbox: Points to Consider

Deploying a flexfield to a sandbox creates a flexfield-enabled sandbox. Each flexfield-enabled sandbox contains only one flexfield.

You can test the runtime behavior of a flexfield in the flexfield-enabled sandbox. If changes are needed, return to the Define Flexfield tasks to change the flexfield definition.

When you deploy a flexfield to sandbox, the process reads the metadata about the segments from the database, generates flexfield Application Development Framework (ADF) business component artifacts based on that definition, and stores in the sandbox only the generated artifacts derived from the definition.

# Sandbox MDS Repository Data

The sandbox data allows you to test the flexfield in isolation without first deploying it in the mainline where it could be accessed by users.

## Warning

Do not make changes to flexfield segment display features in a flexfield-enabled sandbox as these changes will be lost when deploying the flexfield to the mainline.

# Managing a Flexfield-Enabled Sandbox

When you deploy a flexfield as a sandbox, that flexfield-enabled sandbox automatically gets activated in your user session. When you sign back in to see the changes, the sandbox is active in your session.

You can only deploy a flexfield to a sandbox using the Define Flexfields task flow pages.

You also can use the Manage Sandboxes feature in the Administration menu of the Setup and Maintenance work area to activate, access, or delete a flexfieldenabled sandbox.

#### Note

Whether you use the Define Flexfields or Manage Sandboxes task flows to access a flexfield-enabled sandbox, you must sign out and sign back in before you can see the changes you deployed in the runtime.

You cannot publish the flexfield from the sandbox to the mainline. You must use the Define Flexfields task flow pages to deploy the flexfield for access by users of the mainline because the flexfield configuration in the mainline is the single source of truth.

# Deploying Flexfields Using the Command Line: Explained

You can use the Manage Key Flexfields, Manage Descriptive Flexfields, and Manage Extensible Flexfields tasks to deploy flexfields. You can also use WebLogic Server Tool (WLST) commands for priming the Metadata Services (MDS) repository with predefined flexfield artifacts and for deploying flexfields.

The table describes the available commands.

WebLogic Server Tool Command	Description
deployFlexForApp	Deploys all flexfields for the specified enterprise application. Only flexfields whose status is other than deployed are affected by this command unless the option is enabled to force all flexfields to be deployed regardless of deployment status.  Initial application provisioning runs this command to prime the MDS repository with flexfield artifacts.
deployFlex	Deploy a single flexfield regardless of deployment status
deployPatchedFlex	Deploys flexfield changes that have been delivered using a flexfield Seed Data Framework (SDF)patch. Deploys flexfields that have a Patched deployment status.
deleteFlexPatchingLabels	Displays MDS label of flexfield changes for viewing and deleting patching labels.

Executing these commands outputs a report at the command line. The report provides the following information for every flexfield that is processed.

- Application identity (APPID)
- Flexfield code
- Deployment result, such as success or error

In case of errors, the report lists the usages for which the errors were encountered. If a runtime exception occurs, the output displays the traceback information. For each WLST flexfield command, adding the reportFormat='xml' argument returns the report as an XML string.

Consider the following aspects of command line deployment.

- Preparing to use the WLST flexfield commands
- Using the deployFlexForApp command
- Using the deployFlex command
- Using the deployPatchedFlex command
- Using the deleteFlexPatchingLabels command
- Exiting the WLST and checking the results

### **Preparing To Use the WLST Flexfield Commands**

You can only execute the WLST flexfield commands on a WebLogic Administration Server for a domain that has a running instance of the Oracle Fusion Middleware Extensions for Applications (Applications Core) Setup application.

For more information on deploying the Applications Core Setup application, see the Oracle Fusion Applications Developer's Guide.

Ensure that the AppMasterDB data source is registered as a JDBC data source with the WebLogic Administration Server and points to the same database as the ApplicationDB data source.

Start the WebLogic Server Tool (WLST) tool, if it is not currently running.

#### UNIX:

```
sh $JDEV HOME/oracle common/common/bin/wlst.sh
```

#### Windows:

wlst.cmd

Connect to the server, replacing the user name and password arguments with your WebLogic Server user name and password.

```
connect('wls username', 'wls password', 'wls uri')
```

The values must be wrapped in single-quotes. The wls uri value is typically T3://localhost:7101.

For more information on the WLST scripting tool, see the Oracle Fusion Middleware Oracle WebLogic Scripting Tool.

# Using the deployFlexForApp Command

The deployFlexForApp command translates the product application's predefined flexfield metadata into artifacts in the MDS repository.

### **Important**

This command is run automatically when you provision applications. However, after custom applications development, you must run the deployFlexForApp command after you configure your application to read the flexfield artifacts from the MDS repository and before you log into the application for the first time, even if there is no predefined flexfield metadata.

This command does not deploy flexfields that have a status of Deployed unless the force parameter is set to 'true' (the default setting is 'false').

For more information on priming the MDS partition with configured flexfield artifacts, see the Oracle Fusion Applications Developer's Guide.

From the WLST tool, execute the following commands to deploy the artifacts to the MDS partition, replacing product application shortname with the application's short name wrapped in single-quotes.

```
deployFlexForApp('product application shortname'[, 'enterprise id']
[,'force'])
```

In a multi-tenant environment, replace enterprise id with the Enterprise ID to which the flexfield is mapped. Otherwise, replace with 'None' or do not provide a second argument.

To deploy all flexfields regardless of their deployment status, set force to 'true' (the default setting is 'false'). If you want to deploy all flexfields in a singletenant environment, you either can set enterprise id to 'None', or you can use the following signature:

### Tip

The application's short name is the same as the application's module name.

For more information about working with application taxonomy, see the Oracle Fusion Applications Developer's Guide.

# Using the deployFlex Command

From the WLST tool, execute the following command to deploy a flexfield, replacing flex code with the code that identifies the flexfield, and replacing flex type with the flexfield's type, which is either DFF, KFF, or EFF.

```
deployFlex('flex code', 'flex type')
```

The values must be wrapped in single-quotes.

# Using the deployPatchedFlex Command

Use the deployPatchedFlex command for situations where the patching framework does not invoke the command, such as when an application has been patched offline.

If the installation is multi-tenant enabled, the command deploys all patched flexfields for all enterprises. This command is not intended to be invoked manually.

Check with your provisioning or patching team, or the task flows for managing flexfields, to verify that the flexfield has a Patched deployment status.

From the WLST tool, execute the following command to deploy the artifacts to the MDS partition of all flexfields that have a READY status.

```
deployPatchedFlex()
```

Execute the following command to deploy all flexfields that have either a READY status or an ERROR status.

```
deployPatchedFlex(mode='RETRY')
```

# Using the deleteFlexPatchingLabels Command

Whenever you deploy flexfield changes to MDS using the deployPatchedFlex() WLST command, an MDS label is created in the format FlexPatchingWatermarkdate+time. Use the deleteFlexPatchingLabels command to inquire about and delete these labels.

From the WLST tool, execute the deployPatchedFlex() command with no arguments to delete the flexfield patching labels.

To output a list of flexfield patching labels, execute the command with the infoonly argument, as follows:

```
deleteFlexPatchingLabels(infoOnly='true')
```

# **Exiting the WLST and Checking the Results**

To exit the tool, execute the following command.

disconnect()

Optionally, sign into the application, access user interface pages that contain flexfields, and confirm the presence of flexfields for which configuration exists, such as value sets, segments, context, or structures.

# Manage Value Sets

# Value Sets: Explained

A value set is a set of valid values that you assign to a flexfield segment.

An end user enters a value into a flexfield segment while using the application. The flexfield validates the segment against the set of valid values that you configured as a value set and assigned to the segment.

For example, you can define a required format, such as a five digit number, or a list of valid values, such as green, red, and blue.

Flexfield segments are usually validated, and typically each segment in a given flexfield uses a different value set. You can assign a single value set to more than one segment, and you can share value sets among different flexfields.

#### Caution

Be sure changes to a shared value set are compatible with all flexfields segments using the value set.

Defining value sets involves making decisions about the following.

- Validation
- Security
- Precision and scale
- Usage and deployment

### **Validation**

The following types of validation are available for value sets.

- Format only, where end users enter data rather than selecting values from a list
- Independent, a list of values consisting of valid values you specify
- Dependent, a list of values where a valid value derives from the independent value of another segment
- Subset, where the list of values is a subset of the values in an existing independent value set
- Table, where the values derive from a column in an application table and the list of values is limited by a WHERE clause

A segment that uses a format only value set does not present a list of valid values to users.

You can build a tree structure from the values in an independent value set whose data type is character.

#### Note

Adding table validated value sets to the list of available value sets available for configuration is considered a custom task.

For more information, see the Oracle Fusion Applications Extensibility Guide.

### Security

Value set security only works in conjunction with usage within flexfield segments. If a value set is used standalone, meaning outside a flexfield, value set security is not applied, but Oracle Fusion data security is enforced.

You can specify that data security be applied to the values in flexfield segments that use a value set. Based on the roles provisioned to users, data security policies determine which values of the flexfield segment end users can view or modify.

Value set security applies at the value set level. If a value set is secured, every usage of it in any flexfield is secured. It is not possible to disable security for individual usages of the same value set.

Value set security applies to independent, dependent, or table-validated value

Value set security applies mainly when data is being created or updated, and to key flexfield combinations tables for query purposes. Value set security does not determine which descriptive flexfield data is shown upon querying.

Security conditions defined on value sets always use table aliases. When filters are used, table aliases are always used by default. When predicates are defined for data security conditions, make sure that the predicates also use table aliases.

For key flexfields, the attributes in the view object that correspond to the code combination ID (CCID), structure instance number (SIN), and data set number (DSN) cannot be transient. They must exist in the database table. For key flexfields, the SIN segment is the discriminator attribute, and the CCID segment is the common attribute.

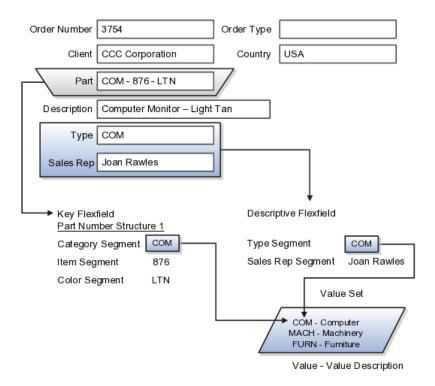
#### **Precision and Scale**

For a value set with the data type Number, you can specify the precision (maximum number of digits user can enter) or scale (maximum number of digits following the decimal point).

### **Usage and Deployment**

The usage of a value set is the flexfields where that value set is used. The deployment status of flexfields in which the value set is used indicates the deployment status of the value set instance.

The figure shows a value set used by a segment in a key flexfield and the context segment of a descriptive flexfield.



For most value sets, when you enter values into a flexfield segment, you can enter only values that already exist in the value set assigned to that segment.

Global and context-sensitive segment require a value set. You can assign a value set to a descriptive flexfield context segment. If you specify only context values, not value sets for contexts, the set of valid values is equal to the set of context values.

# **Defining Value Sets: Critical Choices**

Validation and usage of value sets determine where and how end users access valid values for attributes represented by flexfield segments.

### Tip

You can create value sets while creating descriptive and extensible flexfield segments. However, define value sets before configuring key flexfield segments that use them, because you assign existing value sets while configuring key flexfield segments.

### Value Sets for Context Segments

When assigning a value set to a context segment, you can only use tablevalidated or independent value sets. The data type must be character and the maximum length of the values being stored must not be larger than column length of the context.

# **Format Only Validation**

The format only validation type enables end users to enter any value, as long as it meets your specified formatting rules. That is, the value must not exceed the maximum length you define for your value set, and it must meet any format requirements for that value set.

For example, if the value set allows only numeric characters, your user could enter the value 456 (for a value set with maximum length of three or more), but could not enter the value ABC. A format only value set does not otherwise restrict the range of different values that users can enter. For numeric values, you can also specify if a numeric value should be zero filled or how may digits should follow the radix separator

# **Interdependent Value Sets**

You cannot specify a dependent value set for a given segment without having first defined an independent value set that you apply to another segment in the same flexfield. You use a dependent value set to limit the list of values for a given segment based on the value that the end user has chosen for a related independent segment. The available values in a dependent list and the meaning of a given value depend on which value was selected for the independently validated segment.

For example, you could define an independent value set of U.S. states with values such as CA, NY, and so on. Then you define a dependent value set of U.S. cities, with values such as San Francisco and Los Angeles that are valid for the independent value CA, and New York City and Albany that are valid for the independent value NY. In the UI, only the valid cities can be selected for a given state.

Because you define a subset value set from an existing independent value set, you must define the independent value set first. End users do not need to choose a value for another segment first to have access to the subset value set.

# **Table Validation**

Typically, you use a table-validated set when the values you want to use are already maintained in an application table (for example, a table of vendor names). Table validation allows you to enable a segment to depend upon multiple prior segments in the same context or structure.

Table-validated value sets have unique values across the table, irrespective of bind variables. The WHERE clause fragment of the value set is considered if it does not have bind variables. If it has bind variables, the assumption is that the values are unique in the value set.

# Range

In the case of format, independent, or dependent value sets, you can specify a range to further limit which values are valid. You can specify a range of values that are valid within a value set. You can also specify a range validated pair of segments where one segment represents the low end of the range and another segment represents the high end of the range

For example, you might specify a range for a format-only value set with format type Number where the user can enter only values between 0 and 100. If you use a table value set, you cannot reference flexfield segments in the WHERE clause

of the value set . For example, the WHERE clause cannot reference a segment or a value set.

# Security

In the case of independent and dependent values, you can specify that data security be applied to the values in segments that use a value set. Based on the roles provisioned to users, data security policies determine which values of the flexfield segment end users can view or modify.

When you enable security on a table-validated value sets, the security rule that is defined is absolute and not contingent upon the bind variables (if any) that may be used by the WHERE clause of the value set. For example, suppose a tablevalidated value set has a bind variable to further filter the value list to x, y and z from a list of x, y, z, xx, yy, zz. The data security rule or filter written against the value set should not assume anything about the bind variables; it must assume the whole list of values is available and write the rule, for example, to allow x, or to allow y and z. By default in data security all values are denied, and show only rows to which access has been provided.

#### Maintenance

There is no need to define or maintain values for a table-validated or subset value set, as the values are managed as part of the referenced table or independent value set, respectively.

If your application has more than one language installed, or there is any possibility that you might install one or more additional languages for your application in the future, select **Translatable**. This does not require you to provide translated values now, but you cannot change this option if you decide to provide them later.

For more information about defining value sets, see the Oracle Fusion Applications Extensibility Guide.

# Manage Descriptive Flexfields

# **Descriptive Flexfields: Explained**

Descriptive flexfields provide a way to add custom attributes to entities, and define validation and display properties for them. These attributes are generally standalone. They don't necessarily have anything to do with each other and are not treated together as a combination.

All Oracle Fusion Applications business entities that you can access are enabled for descriptive flexfields. Descriptive flexfields are optional. You can choose to configure and expose segments for the descriptive flexfield defined and registered in your database, or not. For lists of descriptive flexfields, see assets with the Flexfield: Descriptive type in Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

A descriptive flexfield provides a set amount of segments for an entity. The segments of a descriptive flexfield are made available to end users as individual fields in the application user interface.

## Context

A descriptive flexfield can have only one context segment to provide context sensitivity.

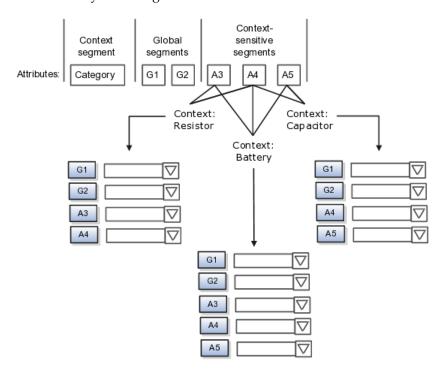
The same underlying column can be used by different segments in different contexts. For example, you can define a Dimensions context that uses the ATTRIBUTE1 column for height, the ATTRIBUTE2 column for width, and the ATTRIBUTE3 column for depth. You can also define a Measurements context that uses the same columns for other attributes: the ATTRIBUTE1 column for weight, the ATTRIBUTE2 column for volume, and the ATTRIBUTE3 column for density.

# Segments and Contexts

Descriptive flexfield segments are of the following types.

Segment Type	Runtime Behavior
Global segment	Always available
Context segment	Determines which context-sensitive segments are displayed
Context-sensitive segment	Displayed depending on the value of the context segment

In the figure, a descriptive flexfield has one context segment called Category for which there are three values: Resistor, Battery, and Capacitor. In addition, the descriptive flexfield consists of two global segments that appear in each of the contexts, and three context-sensitive segments that only appear in the context in which they are configured.



Application development determines the number of segments available for configuring. During implementation you determine which attributes to add using the available segments, and the context values and the combination of attributes in each context. A segment can be used for different attributes, such as Height in Context1 and Color in Context2. Each segment of a descriptive flexfield that you make available to end users is exposed in the user interface as an individual field.

#### **Value Sets**

For each global and context-sensitive segment, you configure the values allowed for the segment and how the values that end users enter are validated, including interdependent validation among the segments.

# Managing Descriptive Flexfields: Points to Consider

Configuring descriptive flexfields involves managing the available flexfields registered with your Oracle Fusion Applications database and configuring their flexfield-level properties, defining and managing descriptive flexfield contexts, and configuring global and context-sensitive segments.

Every descriptive flexfield is registered to include a context segment, which you may choose to use or not.

# Segments

You can assign sequence order numbers to global segments and to contextsensitive segments in each context. Segment display is always in a fixed order. You cannot enter a number for one segment that is already in use for a different segment.

Value sets are optional for context segments. The value set that you specify for a context segment consists of a set of context codes, each of which corresponds to a context that is appropriate for the descriptive flexfield. If you do not specify a value set for a context segment, the valid values for that context segment are derived from the context codes. The definition of each context segment specifies the set of context-sensitive segments that can be presented when that context code is selected by the end user.

For reasons of data integrity, you cannot delete an existing context. Instead, you can disable the associated context value in its own value set by setting its end date to a date in the past.

You can configure the individual global segments and context-sensitive segments in a descriptive flexfield. These segment types are differentiated by their usage, but they are configured on application pages that use most of the same properties.

# Usages

Descriptive flexfield usages allow for the same definition to be applied to multiple entities. Descriptive flexfield tables define the placeholder entity where the flexfield segment values are stored once you have configured the descriptive flexfield.

#### **Parameters**

Parameters are public arguments to a descriptive flexfield. Parameters provide outside values in descriptive flexfield validation. Parameters can be referenced by the logic that derives the default segment value and in table-validated VALUE set WHERE clauses.

#### **Delimiters**

A segment delimiter or separator visually separates segment values when the flexfield is displayed as a string of concatenated segments.

# **Enabling Descriptive Flexfield Segments for Business Intelligence: Points to** Consider

A descriptive flexfield that is registered in the database as enabled for Oracle Business Intelligence (BI) includes a BI Enabled setting for each of its segments. When a global, context, or context-sensitive segment is BI-enabled, it is available for use in Oracle Business Intelligence.

The following aspects are important in understanding BI-enabled flexfield segments.

- Flattening business components to use BI-enabled segments in Oracle BI.
- Equalizing context-sensitive segments to prevent duplication and complexity in the flattened components
- Mapping attributes of flattened business components to logical objects in Oracle BI.
- Managing the labels that map segments to logical objects in Oracle BI.

After you deploy a business intelligence-enabled flexfield, import the flexfield changes into the Oracle Business Intelligence repository to make use of the newly-generated attributes in business intelligence applications. For additional information about import, refer to the Oracle Fusion Middleware Metadata Repository Builder's Guide for Oracle Business Intelligence Enterprise Edition (Oracle Fusion Applications Edition).

#### Flattening

When you deploy a business intelligence-enabled descriptive flexfield, the deployment process generates an additional set of flattened business components for use in Oracle BI. The flattened business components include attributes for business intelligence-enabled segments only.

Flattened components include one attribute for the BI-enabled context-segment, and one attribute for each business intelligence-enabled global segment. For BI-enabled context-sensitive segments, if you assigned a label to the segment, the flattened components include an additionala single attribute representing segments with that label. If you did not assign a label, the flattened components include a discrete attribute for each BI-enabled context-sensitive segment in each context.

## Equalization

You can prevent duplication and the extra workload and complexity that result from the flattening process by assigning a label to any set of context-sensitive segments that serve the same purpose in different contexts. BI-enabled contextsensitive segments that have labels are equalized so that the flattened business components include one attribute for each label, consolidated across contexts. Non-labeled context-sensitive segments are not equalized across context values, so the flattened components include a separate attribute for each contextsensitive segment for each context value.

#### Note

It may not be possible to equalize similarly labeled segments if they have incompatible data types or value set types.

# Mapping to Logical Objects in Business Intelligence

Assign a label to a global segment, context segment, or context-sensitive segment to map the corresponding attribute in the flattened components to a logical object in Oracle Business Intelligence. Using labels to map segments to BI logical objects minimizes the steps for importing the flexfield into Oracle Business Intelligence.

#### Note

Assigning a label to a context-sensitive segment serves to equalize the attribute across contexts, as well as map the equalized attribute to business intelligence.

#### Managing Labels

You may assign a predefined label (if available) to segments or create new labels for assignment, as needed. Specify a code, name, and description to identify each label. In the BI Object Name field, enter the name of the logical object in Oracle Business Intelligence to which the segment label should map during import. Specifying the BI logical object minimizes the steps for importing the flexfield into Oracle Business Intelligence and helps to equalize context-sensitive segments across contexts.

If no labels are assigned to a BI-enabled segment, or the BI Object Name on the assigned label does not exist in business intelligence, you must manually map the segment to the desired logical object when importing into Oracle Business Intelligence.

In addition, context-sensitive segments without labels cannot be equalized across context values. The flattened components include a separate attribute for each non-labeled context-sensitive segment in each context.

# Manage Extensible Flexfields

# Extensible Flexfields: Explained

Extensible flexfields are like descriptive flexfields, with some additional features.

- You can add as many context-sensitive segments to the flexfield as you need. You are not dependent on the number of segments predefined and registered for the flexfield.
- You can configure a one-to-many relationship between the entity and its extended attribute rows.
  - A row of data can have multiple contexts associated with it.
  - A row of data can have multiple occurrences of the same context.
- You can configure contexts in groups so the attributes in the context always appear together in the user interface.
- You can use existing hierarchical categories so that entities inherit the contexts that are configured for their parents. Contexts are reusable throughout categories.
- You can specify view and edit privileges for the extensible flexfield segments to control who sees the attributes and who can change the attribute's values.

When you configure a context for multiple rows per entity, the segments are displayed as a table.

Unlike descriptive flexfields, the extension columns corresponding to extensible flexfields segments are part of extension tables, separate from the base application table. Unlike descriptive flexfield contexts, the set of attributes in an extensible flexfield context remains constant and does not differ by context value.

An extensible flexfield describes an application entity, with the runtime ability to expand the database that implementation consultants can use to define the data structure that appears in the application.

Extensible flexfields support one-to-many relationships between the entity and the extended attribute rows.

For lists of extensible flexfields, see assets with the Flexfield: Extensible type in Oracle Enterprise Repository for Oracle Fusion Applications (http:// fusionappsoer.oracle.com)

### Usages

As with descriptive flexfields, you can define multiple usages for an extensible flexfield, which enables several application tables to share the same flexfield.

For example, a flexfield for shipping options can be used by both a Supplier table and a Buyer table. In addition, you can associate a context with one, some, or all of the flexfield's usages. Thus, with the shipping information example, you can associate a warehouse context with the Supplier usage, a delivery location context with the Buyer usage, and a ship-via context with all usages.

# Categories

Extensible flexfields support multiple contexts, and the contexts can be grouped into categories. Every extensible flexfields has at least one category, or root

category, and some extensible flexfields support a hierarchy of categories, where a given category can inherit contexts from its parent categories.

You can define categories for extensible flexfields, and you can associate any combination of contexts with a given category.

For example, the Electronics and Computers category hierarchy might include a Home Entertainment category, which in turn might include an Audio category and a TV category, and so on. The Home Entertainment product might have contexts that specify voltage, dimensions, inputs and outputs. Contexts are reusable within a given extensible flexfield. For example, the dimensions context could be assigned to any category that needs to include dimensional information.

# **Pages**

Extensible flexfields allow you to combine contexts into groups known as pages, which serve to connect the contexts so they will always be presented together in the application user interface.

Each application page corresponds to one extensible flexfield category, with a separate region of the page for each associated context.

# Managing Extensible Flexfields: Points to Consider

Configuring extensible flexfields involves managing the available flexfields registered with your application database and configuring their flexfieldlevel properties, defining contexts, categories, and pages, and configuring the segments for each extensible flexfield.

#### Contexts

A context can be defined as single row or multi row. Single row contexts are the same as descriptive flexfields contexts. A single row context has only one set of context-sensitive segments. A multi-row context enables you to associate multiple sets of values with the same object instance.

For example, for a BOOK table, you could create a multi-row context named chapters that contains a chapter segment and a number of pages segment. Multiple chapters can then be associated with each book in the BOOK table.

Set the context to translatable so free-form text entered by end users is stored in the language of the user's locale, and different translations of that text can be stored in other languages. Segments in the translated contexts should utilize format-only value sets for storing free-form, user-entered text.

#### Categories

A category is a grouping of related data items that can be considered to belong together. You can associate any combination of contexts with a given category. Extensible flexfields with more than 30 categories must be deployed using the Deploy Offline command.

A category hierarchy logically organizes a set of categories.

For example, the Electronics and Computers category hierarchy might include a Computer category and a Home Entertainment category, which in turn might include an Audio category and a TV category, and so on.

A category can be a child or sibling of an existing category. The hierarchy can be as simple or as complex as desired, with any combination of zero or more sibling categories and zero or more child categories. If no category is defined, the data items are grouped under a single predefined default category.

Each category has associated contexts that store relevant information about a data item in that category. For example, a Home Entertainment product has contexts that specify Voltage, Dimensions, Inputs and Outputs. Contexts are reusable within a given extensible flexfield; the Dimensions context could be assigned to any category that needs to include dimensional information.

If a hierarchy includes child categories, each child category inherits the contexts from its parent category; for example, the Home Entertainment category inherits Voltage and Dimensions from the Electronics and Computers category.

Each extensible flexfield is associated with a particular category hierarchy. You can think of category hierarchies as the defining framework for extensible flexfields and their contexts. A category hierarchy specifies which contexts are valid for each category.

An extensible flexfield can include multiple contexts which you define to support a given category. These contexts can be suitable for a variety of different purposes, but within a particular category, some contexts might be considered to be related to, or dependent on, each other. You can combine these contexts into groups known as pages, which serve to connect the contexts so they will always be presented together in the application user interface.

For example, the Home Entertainment category might have an Electrical Specifications page that contains the Voltage, Inputs and Outputs contexts, and a Physical Specifications page that contains the Dimensions and Form Factor contexts.

# **Indexed Segments**

You can designate an extensible flexfield segment as indexed so that it is one of the selectively required attributes an end user can use in an attribute search. If you indicate in the Manage Extensible Flexfield UI page that a segment should be indexed, the column representing the segment must be added to the database index. This is commonly done by a database administrator (DBA).

When an extensible flexfield with indexed segments is deployed, search task flows are generated along with the other flexfield artifacts and specify the indexed attributes as selectively required. In the deployed extensible flexfield's search task flow, an end user must specify at least one of the indexed attributes in the search criteria. This prevents non-selective searches which could cause performance issues.

For example, if you index the memory and processor attributes and ensure that the corresponding columns in the database are indexed, an end user can search an item catalog for computers by entering processor or memory or both as a

search criterion. No search is performed if an end user enters an attribute as search criteria that is not indexed.

# Offline Deployment

You can deploy extensible flexfields offline as a background process using the Deploy Offline command in the Manage Extensible Flexfields task, and continue working in the session without having to wait for the deployment to complete. Deploy Offline enables adding one after another extensible flexfield to your deployment queue. For extensible flexfields with more than 30 categories you must use Deploy Offline.

You can remove an extensible flexfield from the deployment queue with the Cancel Offline command.

When an extensible flexfield is deployed offline, its offline status indicates that the flexfield is in an offline deployment process. The Offline Status column refreshes when you perform a new search in the Manage Extensible Flexfields task. A flexfield's offline status is cleared and its deployment status updated when the offline deployment process has completed.

# Manage Key Flexfields

# Key Flexfields: Explained

Key flexfields provide a means to capture a key such as a part number, a job code, or an account code. A key flexfield consists of one or more segments, where each segment can have a meaning.

For example, a part number 10-PEN-BLA-450 might correspond to a black pen from vendor #450 sold by division #10 (office supplies). Behind the scenes, the application uses a unique number, 13452, for this part, but the end user always see the 10-PEN-BLA-450 part number.

The following aspects are important to understanding key flexfields.

- Architecture
- Segments and segment labels
- Structures
- Segment and structure instances
- Combinations
- Dynamic combination creation
- Security

Key flexfields are not optional. You must configure key flexfields to ensure that your applications operate correctly. You configure and maintain key flexfield definitions with the Manage Key Flexfields task.

For lists of key flexfields, see assets with the Flexfield: Key type in Oracle Enterprise Repository for Oracle Fusion Applications (http:// fusionappsoer.oracle.com).

#### **Architecture**

When you configure a key flexfield, you define metadata about the key flexfield such as how many segments are in a structure, how many structures the flexfield uses, what value sets each segment uses, and so on. This is flexfield metadata stored in flexfield metadata tables.

Based on the flexfield metadata, actual part numbers are captured at runtime as a combination of segment values and stored in a combinations table. A combinations table contains all the segment columns for a flexfield, plus a unique ID column and a structure instance number column that differentiates multiple arrangements of the segment columns.

For example, a part number that can be comprised of multiple segments can be represented by a key flexfield. A part number key flexfield has a corresponding combinations table, where the flexfield stores a list of the complete codes, with one column for each segment of the code, together with the corresponding unique ID and structure instance number for the code. When users define a new part number or maintain existing part numbers in the parts catalog, they directly maintain rows in the combination table.

The foreign key table contains a different business entity than the combinations table. For example, the business entity in the foreign key table is order lines or invoice lines that contain foreign key references to parts for ordering and so on. Any number of foreign key tables can reference a particular entity represented by a key flexfield.

### Segments and Segment Labels

A key flexfield consists of segments. Segments consist of a prompt, a short prompt, display width, a number that determines where in the sequence of a key flexfield structure the segment exists, the range type and the column name of the attribute being captured by the segment, a default value set and a label for the segment. A segment label identifies a particular segment of a key flexfield. Segment labels are defined and made available by applications development.

Applications identify a particular segment for some purpose such as security or computations. Segment name or segment order cannot reliably identify a segment because key flexfield segments can be configured to appear in any order with any prompts. A segment label functions as a tag for a segment.

For example, Oracle Fusion General Ledger needs to identify which segment in the Accounting Flexfield contains balancing information and which segment contains natural account information. General Ledger uses a segment label to determine which segment you are using for natural account information. When you define your Accounting Flexfield, you must specify which segment label apply to which segments.

Some labels must be unique, and cannot be applied to more than one segment in each structure. Other labels are required, and must be applied to at least one segment in each structure.

A segment label orients an end user's search of segments, such as the Cost Center label for all segments across key flexfields that capture a value for cost center.

#### **Structures**

A key flexfield structure definition includes the number of segments and their order.

In some applications, different users need to see different segment structures for the same flexfield. A key flexfield can have multiple structures if registered to support more than one structure.

The flexfield can display different fields for different end users based on a data condition in your application data, such as the value of another field entered by the end user or the user's role. For example, the correctly formatted local postal address for customer service inquiries differs based on locale. A postal address key flexfield could display different segments and prompts for different end users based on a location condition in your application data, such as the user's role or a value entered by the user.

Each structure can have one or more segments. Thus a segment is a child of a structure. If you want to store a particular segment, such as Cost Center, in two different structures, you must define the segment separately in each structures.

Each structure may have one or more structure instances. Each instance of a structure shares the same number and order of segments, but differs in the allowable values or value sets that validate the segments.

# Structure and Segment Instances

You can define multiple configurations of a key flexfield structure. These structure instances have the same segment structure, in the same sequence order. They differ primarily in how each segment is validated. You define a structure instance for each key flexfield and each key flexfield structure instance.

The segments in a key flexfield structure instance are segment instances. A segment instance is a segment with a specific value set assigned to it.

If a key flexfield has been registered with a tree structure, you can specify a tree code for a segment instance, where the tree code defines a hierarchical relationship between the segment values.

#### Combinations

A combination is a complete code, or combination of segment values that makes up the code, that uniquely identifies an object.

For example, each part number is a single combination, such as PAD-YEL-11x14 or 01-COM-876-7BG-LTN. In these combinations, the hyphen is the segment separator. If you had ten parts you would define ten combinations. A valid combination is simply an existing or new combination that can currently be used because it is not out of date or disabled, and does not violate cross-validation or security rules. A combination has different segments depending on the flexfield structure being used for that combination. Any combination is associated with only one particular flexfield structure.

Many Oracle Fusion Applications products refer to a key flexfield combination by using the name of the entity or the key flexfield itself. For example, Oracle

Fusion Assets uses the asset key flexfield and refers to one of its combinations as an asset key or asset key flexfield. In another example, other Oracle Fusion Applications products including Oracle Fusion General Ledger (GL) refer to combinations of the accounting flexfield as account or GL account.

Each key flexfield has one corresponding table, known as the combinations table, where the flexfield stores a list of the complete codes, with one column for each segment of the code, together with the corresponding unique ID number (a code combination ID number or CCID) for that code. Then, other tables in the application have a column that stores just the unique ID for the code. For example, you may have a part number code, such as PAD-YEL-11x14. The Parts combinations table stores that code along with its ID, 57494. If your application allows you to take orders for parts, you might then have an Orders table that stores orders for parts. That Orders table would contain a single column that contains the part ID, 57494, instead of several columns for the complete code PAD-YEL-11x14.

Typically one combinations page maintains the key flexfield, where the key flexfield is the representation of an entity in your application. The combinations page is where you maintain individual combinations, such as part numbers.

## **Dynamic Combination Creation**

Dynamic combination creation is the insertion of a new valid combination into a combinations table from a page other than the combinations page.

Dynamic combination creation may be enabled at the following levels.

Level Of Dynamic Combination Creation	Controlled By:
Flexfield	Application development
Each usage or reference to the key flexfield	Application development
Structure instance	Administrators and implementation consultants
Other	Administrators and implementation consultants

If your key flexfield or certain usages or references of the key flexfield do not permit dynamic combination creation, you may control whether dynamic combination creation is enabled for each structure instance. If enabled, a user can enter a new combination of segment values using the flexfield window from a foreign key page. For example, when entering a transaction, a GL user can enter a new expense account code combination for an account that does not yet exist. Your application creates the new account by inserting the new combination into the combinations table behind the scenes. Assuming that the new combination satisfies any existing cross-validation rules, the flexfield inserts the new combination into the combinations table, even though the combinations table is not the underlying table for the foreign key page.

# Managing Key Flexfields: Points to Consider

Consider the plans for a key flexfield, security, and resulting runtime pages when configuring key flexfields.

#### **Planning**

Plan structures carefully and allow for future needs.

#### Caution

Do not change the number, order, and maximum length of segments once you have acquired flexfield data.

#### Structure Delimiters

A delimiter separates the segments when they appear to end users. The delimiter value of a structure specifies the character used to visually separate segment values when the key flexfield is displayed as a string of concatenated segments in the UI.

## Tip

Choose the delimiter value of your key flexfield carefully so that it does not conflict with the flexfield data. For example, if your data frequently contains periods, such as in monetary or numeric values, do not use a period as your segment separator. Any character you expect to appear frequently in your segment values or descriptions is not a good choice for the delimiter.

If you change the configuration of a key flexfield, such as the delimiter, the change affects the previously stored key flexfields with that structure.

# Security

Oracle Fusion data security enforces value set security.

Within key flexfields, value set security applies to the selection of the individual segment values in the segment list of values. When selecting a key flexfield segment value from the combination table, data security allows display of only the combinations whose segment values you have access to. Applications development controls whether or not value set security rules propagate to the foreign key table. By default they do.

## **Runtime Pages**

Application development determines the user interface (UI) pages used to render flexfields. The types of key flexfield UI pages are as follows.

- Combinations pages where underlying entity objects use the combinations table itself
- Foreign key pages where the underlying entity objects contain a foreign key reference to the combinations table
- Partial usage page where some or all of the key flexfield's segment columns are in a product table

The same key flexfield can be used in different ways on different pages.

A page with a foreign key reference has a base table or view that contains a foreign key reference to a combinations table with the actual flexfield segment columns. This allows manipulating rows containing code combination IDs (CCID).

A page with partial usage of a key flexfield presents segments that are defined on a product's transactional table in addition to being defined on a combinations table. In the case of a partial usage page, it is possible that only part of the configuration is visible. This allows the key flexfield to behave more like a descriptive flexfield.

A code combination maintenance page or combinations page presents the combinations table. This allows directly creating and maintaining code combinations. The combinations table contains all key flexfield segment columns and a unique ID column.

A typical application has one and only one combinations page. An application might not have a combinations page if it does not support maintenance by administrators.

A page containing a search region enables end users to select which attributes of the key flexfield view object to use as criteria to search for flexfield metadata.

For example, you can configure seven segments for the Account key flexfield. In a foreign key reference page, end users see the typical key flexfield picker with all seven segments where they can search for combinations. In a partial usage page using the same key flexfield, end users potentially could see only a single segment such as the Cost Center labeled segment, or they might see multiple segments but displayed as individual segments rather than as a picker for choosing combinations

For more information on key flexfield pages, see the Oracle Fusion Applications Developer's Guide.

# **Key Flexfield Structures: Explained**

A key flexfield structure arranges the segments of a key so you can reuse a single key flexfield in multiple combinations of the same or a subset of segments. Multiple instances of a single structure can accommodate differences in the value sets assigned to the structure's segments.

The structure determines the following aspects of a key flexfield.

- The segments to include
- The order of the segments
- Segment labels on the included segments
- Properties for each segment applied to the instances of the segments in an instance of the structure

# Managing Key Flexfield Structures

All the segments defined for a key flexfield are available to be included in a key flexfield structure.

You can define as many segments as there are defined segment columns in your key flexfield combinations table.

#### Restriction

Be sure to add segments in the order that your key requires. Once deployed, the order cannot be changed.

Enable segments to indicate that they are in use. A flexfield does not display disabled segments in runtime.

## Tip

To protect the integrity of your data, disable a segment if you have already used it to enter data.

# **Key Flexfield Structure Instances and Segment Instances: Explained**

A key flexfield structure can have one or more alternate structure instances.

The instances of a key flexfield structure share the following aspects of the structure.

- The same set of segments
- The same arrangement of segments
- The same properties at the segment and structure levels

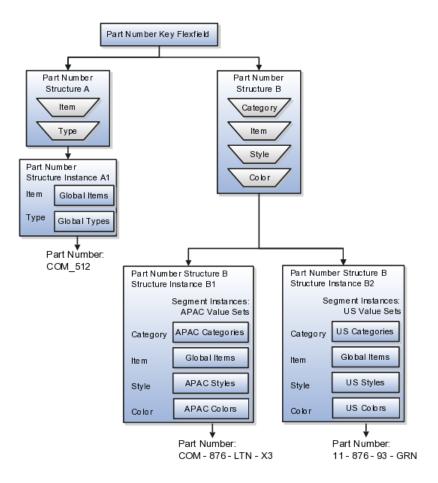
Differences among structure instances at the structure level include whether dynamic combination creation is allowed.

Differences among segment instances at the structure instance level include the following.

- Value set
- Default type and default value
- Tree code
- Whether the segment is any of the following
  - Required
  - Displayed
  - Enabled for business intelligence
  - Optional or required as a query criterion

For example, you could use one group of value sets for the US and another for France.

The figure shows two structures instances for a part number structure. The structures differ in the number of segments and the segment separators used. The structure instances of a structure share all properties that are defined for the structure, but can vary in the properties defined at the structure instance or segment instance level, such as the value set assigned to the segment instances.



## **Query Required Segment Instances**

You can designate a key flexfield segment instance as query required so that it is one of the selectively required attributes an end user can use in a key flexfield combination search. If you indicate in the Manage Key Flexfields UI page that a segment instance should be indexed, the column representing the segment must be added to the database index. This is commonly done by a database administrator (DBA).

Following deployment, the combination picker of the key flexfield displays the query required attributes as selectively required. An end user must specify at least one of the query required attributes in the search criteria. This prevents non-selective searches that could cause performance issues.

For example, if you mark the cost center and account attributes as query required and ensure that the corresponding columns in the database are indexed, an end user can search for combinations by entering cost center or account or both as a search criterion. No search is performed if an end user does not enter at least one query required attribute as search criteria.

#### Tip

Index the Structure Instance Number column on your combinations table to improve performance.

# **Dynamic Combinations**

If a key flexfield supports dynamic combination creation, you can choose to enable this feature by selecting **Dynamic Combination Creation Allowed**. This will allow end users to enter values at runtime that produce new code combinations for the flexfield. If not enabled, new valid combinations can only be entered using the combinations table for the flexfield.

#### Trees

If a tree code has been defined for the value set assigned to the segment instance, and you assign the tree code to the segment instance, tree hierarchy search operations are available on the segment values.

For a segment instance to be based on a tree, the following must be true.

- Application development registered the key flexfield with a tree structure.
- A tree code for that tree structure exists.
- The tree code that includes tree versions containing the values of the value set assigned to the segment instance.
- You assign the desired tree code directly to the segment instance.

Provided these conditions are satisfied, different segment instances that use the same value set can be assigned the same or different tree codes, meaning they use a different hierarchy definition over the same values.

# **Enabling Key Flexfield Segments for Business Intelligence: Points to Consider**

A key flexfield that is registered in the database as enabled for Oracle Business Intelligence (BI) includes a BI Enabled setting for each of its segment instances. When a segment instance is BI-enabled, it is available for use in Oracle Business Intelligence.

The following aspects are important in understanding BI-enabled key flexfield segments.

- Flattening business components to use BI-enabled segments in Oracle BI.
- Equalizing segments to prevent duplication and complexity in the flattened component.
- Mapping attributes of flattened business components to logical objects in Oracle BI.
- Managing the labels that map segments to logical objects in Oracle BI.

After you deploy a business intelligence-enabled flexfield, import the flexfield changes into the Oracle Business Intelligence repository to make use of the newly generated attributes in business intelligence applications. For additional information about import, refer to the Oracle Fusion Middleware Metadata Repository Builder's Guide for Oracle Business Intelligence Enterprise Edition (Oracle Fusion Applications Edition).

#### Flattening

When you deploy a business intelligence-enabled key flexfield, the deployment process generates an additional set of flattened business components for use in business intelligence. The flattened business components include attributes for business intelligence-enabled segment instances only.

If you assigned a label to a segment, the flattened components include a single attribute representing all segment instances with that label. If you did not assign a label, the flattened components include a discrete attribute for each BI-enabled segment instance in each structure.

## Equalization

You can prevent duplication and the extra workload and complexity that result from the flattening process by assigning a label to any set of segments that serve the same purpose in different structures. BI-enabled segments that have labels are equalized so that the flattened business components include one attribute for each label, consolidated across structures. Non-labeled segments are not equalized across structures, so the flattened components include a separate attribute for each segment for each structure.

#### Note

It may not be possible to equalize similarly labeled segments if they have incompatible data types or value set types.

## Mapping to Logical Objects in Business Intelligence

Assign a label to a segment to map the corresponding attribute in the flattened components to a logical object in Oracle Business Intelligence. Using labels to map segments to BI logical objects minimizes the steps for importing the flexfield into Oracle Business Intelligence.

#### Note

Assigning a label to a segment serves to equalize the attribute across structures, as well as map the equalized attribute to business intelligence.

## Managing Labels

You may assign a predefined label (if available) to segments or create new labels for assignment, as needed. Specify a code, name, and description to identify each label. In the BI Object Name field, enter the name of the logical object in Oracle Business Intelligence to which the segment label should map during import. Specifying the BI logical object minimizes the steps for importing the flexfield into Oracle Business Intelligence and helps to equalize context-sensitive segments across structures.

If no labels are assigned to a BI-enabled segment, or the BI Object Name on the assigned label does not exist in business intelligence, you must manually map the segment to the desired logical object when importing into Oracle Business Intelligence.

In addition, segments without labels cannot be equalized across structures. The flattened components include a separate attribute for each non-labeled segment in each structure.

## Note

Segment labels serve other functions as well, as presented in Key Flexfields: Explained.

# **Key Flexfields: Example**

A key flexfield can capture expense account information.

#### **Scenario**

When entering details for each expense, the user specifies an account to which the expense is charged.

# **Entering Expense Accounts**

A user interface for entering expenses gives the user the option of selecting an expense account that identifies the cost center and other details needed for processing the expense.

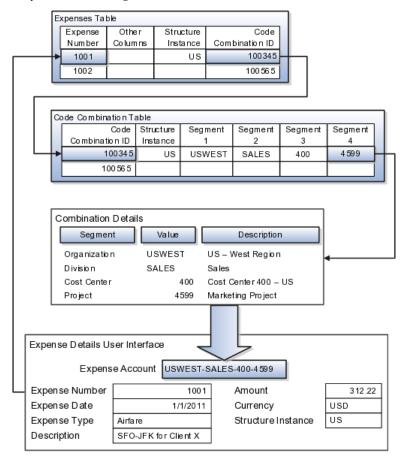
# **Analysis**

The expense account field is a foreign key reference to a code combination (EXPENSE_LINES.EXPENSE_ACCOUNT = ACCOUNTS.CCID).

# Code Combination Table for Entering Accounts and Employees

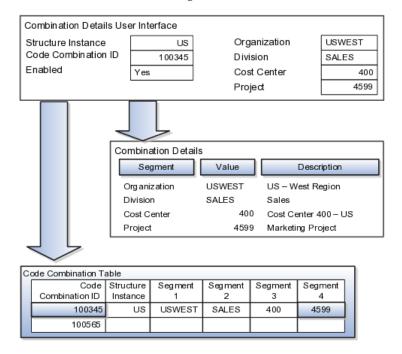
The code combination table supports entering account information, such as for expense accounts.

The figure shows the origin in the code combination table of the account specified by the user. The code combination ID record stores the information of the key flexfield segments used to assemble the expense account based on the key flexfield configuration.



The combinations page, which is the maintenance page for the key flexfield, is for managing rows in the combination table. In this example, managing the combinations means adding or editing account numbers that adhere to the key flexfield metadata rules.

The figure shows the code combination details for the example expense account reflected in the flexfield configuration and the code combination table.

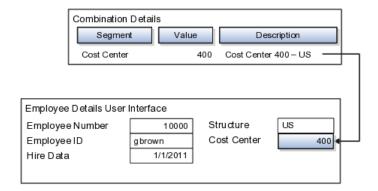


If dynamic combination creation is not enabled, then when entering an expense line, the user can only select an account that already exists in the ACCOUNTS (combinations) table. If they require an account that does not exist, they must consult with the appropriate application administrator who can add the account to the combinations table.

If dynamic combination creation is enabled, then when entering an expense line, the user can either select a pre-existing account, or type in a new account that created dynamically on the fly in the ACCOUNTS (combinations) table. Once the new combination is created, the same user can refer to it on the expense line.

When managing employee information, the user specifies the cost center that the employee belongs to. The cost center field corresponds to a single, labeled segment of the Account Key Flexfield and has metadata defined such as the allowable value set for that segment.

In this figure, instead of specifying a cost center ID reference to an account, only the Cost Center segment is used and the value is stored directly on the employee table.



#### **FAQs for Define Flexfields**

# Why did my flexfield changes not appear in the runtime UI?

The ADF business components or artifacts of a flexfield, which are generated into an metadata services (MDS) repository when the flexfield is deployed, are cached within a user session. You must sign out and back in again to view flexfield definition changes reflected in the runtime application user interface page.

A flexfield's status relative to its deployment determines whether the flexfield segments as currently defined in the metadata are available to end users. The flexfield segments seen by end users in the runtime correspond to the flexfield definition that was last deployed successfully.

## What happens if a value set is security enabled?

Value set security is a feature that enables you to secure access to value set values based on the end user's role in the system.

As an example, suppose you have a value set of US state names. When this value set is used to validate a flexfield segment, and users can select a value for the segment, you can use value set security to restrict them to selecting only a certain state or subset of states based on their assigned roles in the system.

For example, Western-region employees may choose only California, Nevada, Oregon, and so on as valid values. They cannot select non-Western-region states. Eastern-region employees may choose only New York, New Jersey, Virginia, and so on as valid values, but cannot select non-Eastern-region states. Value set security is implemented using Oracle Fusion Applications data security.

## How can I set a default value for a flexfield segment?

When you define or edit a flexfield segment, you specify a default value from the values provided by the value set assigned to that segment.

You can set the default value to be a parameter, which means the entity object attribute to which the parameter you choose is mapped will provide the initial default value for the segment.

You can set to be a constant, if appropriate to the data type of the value set assigned to the segment.

In addition to an initial default value, you can set a derivation value for updating the attribute's value every time the parameter value changes. The parameter you choose identifies the entity object source attribute. Any changes in the value of the source attribute during runtime are reflected in the value of the segment.

If the display type of the segment is a check box, you can set whether the default value of the segment is checked or unchecked.

# **Define Attachments**

# Attachments: Explained

Attachments are pieces of supplementary information that users can associate with specific business objects such as expense reports or purchase orders. Attachments can be URLs, desktop files, text, or in cases where available, repository folders. For any given business object, a user may be able to only view attachments, or also create, delete, or edit attachments, depending on security. For more information on an introduction to attachments, see the Oracle Fusion Applications Developer's Guide.

# Repository

Attachments are stored in a content management repository provided by Oracle WebCenter Content Server. Users managing attachments have no real interaction with the repository unless the repository mode is enabled for attachments on specific business objects. In that case, users can share attachments among objects, update attachments by checking them out of and back into the repository, and perform other tasks. Access to attachment files is controlled by a digital signing mechanism. Depending on security, users might have direct access to the repository.

# Security

Data security that applies to a specific business object also applies to attachments for that object, as determined by the attachment entity defined for the object. For example, if a user has no access to a specific expense report, then the same user cannot access attachments for the expense report. You can also use attachment categories to control access and actions on attachments, based on roles associated with the category. For more information on securing attachments, see the Oracle Fusion Applications Developer's Guide.

# **Attachment Entities: Explained**

An attachment entity is usually a database entity, for example a table or view, that represents a business object attachments can be associated with. Each attachment UI must be defined with a corresponding attachment entity, which not only identifies the business object to attach to, but also controls what users can do. Attachment entities are used only in the context of attachments and exist separately from the database entities that they are based on.

Edit and create attachment entities on the Manage Attachment Entities page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Attachment Entities task. Though you would generally use predefined attachment entities with attachment UIs, you might need to create new entities, for example when developing custom UIs.

## **Entity Names**

An attachment entity name should match the name of the table or view that represents the business object to attach to. The name is also used in the repository folder that is automatically created to store attachments for the entity. The attachment entity display name should be something that users know to represent the business object.

#### **Database Resource**

The data security policies associated with the database resource defined for the attachment entity would apply to attachments for that entity. For example, based on the database resource for the expense reports attachment entity, the same policies apply to attachments for expense reports. The database resource value must match the value in the OBJ_NAME column in the FND_OBJECTS table for the business object that the entity represents.

## Enabling Security

Security based on the database resource associated with the attachment entity is always in effect. What you can enable or disable is security based on attachment categories. If any of the attachment categories associated with the attachment entity has data security defined, then that security applies to this entity only if enabled.

# Attachment Entities and Attachment Categories: How They Work **Together**

The association between attachment entities and categories determines which categories can be used for an entity. For example, categories associated with the expense report attachment entity are available to be implemented in attachment UIs for expense reports. You can define these associations when managing either entities or categories. Any association changes in either the Manage Attachment Entities or Manage Attachment Categories page are reflected on the other page. You can access either page by starting in the Setup and Maintenance Overview page and searching for attachment tasks.

# **Managing Entities**

You determine which attachment categories are relevant to a particular entity on the Manage Attachment Entities page, and each entity must have at least one category. Depending on configuration, any or all of the available categories for that entity are used. For example, you assign three categories to the expense reports attachment entity. For a particular expense report page with attachments functionality, you can customize the attachments component to specify which of the three categories are used. Based on your selection, the data security defined for each category, if any, is applied to attachments on that page if the attachment entity has category-based security enabled.

## **Managing Categories**

If you create an attachment category and need to assign it to multiple attachment entities, use the Manage Attachment Categories page. The association means the same as the association on the Manage Attachment Entities page.

# Attachments Troubleshooting: Explained

Attachments UIs for users to add and manage attachments are fully functional as is, and users usually would not encounter issues. If you customize attachments in any way, for example by creating additional attachment categories and implementing data security on them, then some issues might arise.

#### Issue: Unable to View, Add, Update, or Delete Attachments

Users encounter issues when trying to view attachments or perform actions such as adding attachments.

- Users can no longer see specific attachments that they were previously
- Likewise, they can no longer update or delete attachments.
- Users get an error stating that they do not have permission to add attachments.

#### Resolution

Use the Manage Attachment Entities page to ensure that attachment categories are associated to the relevant attachment entity. For example, if users can no longer see attachments for an expense report, then search for the expense report attachment entity and assign all necessary categories to it. You might need to check with your system administrator or help desk to determine the exact entity used on the page with the expenses attachments or what categories to assign.

If data security is implemented on the categories for the attachment entity, then verify that the Enable Security check box is selected in the Manage Attachment Entities page for that entity. Make sure that users have a role with the privileges shown in the following table, to view, add, update, or delete attachments with a specific attachment category.

Action	Privilege
View	Read Application Attachment (FND_READ_APPLICATION_ATTACHMENT_DATA)
Add or Update	Update Application Attachment (FND_UPDATE_APPLICATION_ATTACHMENT_DATA
Delete	Delete Application Attachment (FND_DELETE_APPLICATION_ATTACHMENT_DATA)

For example, if users have the Read Application Attachment privilege for all categories associated with the expense report attachment entity, except the Receipts attachment category, then they can view all expense report attachments except those created with the Receipts category. Likewise, if users do not have the Update Application Attachment privilege for any attachment categories tied to the expense report attachment entity, then they cannot create any attachments at all for expense reports.

For more information on attachment category data security, see the Oracle Fusion Applications Developer's Guide.

Finally, certain attachments UI for users have predefined restrictions on categories in place. Your developers can also introduce additional filters to determine which document categories are available for a specific page. Check with your developers or help desk.

## Issue: Missing Attachment Category

Users can see existing attachments, but the attachments no longer have an attachment category value.

#### Resolution

When the attachment was added, at least one category existed for the corresponding attachment entity, as otherwise the attachment could not have been added. Since then, the entity was edited so that it no longer has any assigned categories, so the user cannot see the category associated with that attachment.

Use the Manage Attachment Entities page to reassign attachment categories to the relevant attachment entity. For example, if users can no longer see the Receipts attachment category for an attachment to an expense report, then search for the expense report attachment entity and assign to it the Receipts category. You might need to check with your system administrator or help desk to determine the exact entity used on the page with the expenses attachments or what additional categories to assign.

Finally, certain attachments UI for users have predefined restrictions on categories in place. Your developers can also introduce additional filters to determine which document categories are available for a specific page. Check with your developers or help desk.

# **FAQs for Define Attachments**

#### What's an attachment category?

An attachment category is used to classify and secure attachments. Each attachment user interface must be defined with at least one category for users to be able to add attachments. If there are multiple categories, users can view them and select one when adding attachments. For example, attachments for an expense report can be categorized as receipts, scanned invoice images, and so on.

You can also associate roles with categories to determine user access and actions for attachments, based on the categories assigned to the attachment entity. For example, security for expense report attachments can be based in part on the categories assigned to the expense report attachment entity. You can define multiple categories per module, and add and manage custom categories for your own purposes. For more information on attachment category data security, see the Oracle Fusion Applications Developer's Guide.

Use the Manage Attachment Categories page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Attachment Categories task.

# **Set Activity Stream Options**

# **Activity Stream Options: Highlights**

Activity Stream is a region on the Oracle Fusion Applications Welcome dashboard and other pages in various applications. Users track the activities and transactions of other users in this region. You can set options that affect the all Activity Stream regions for all users across your site. Individual users can still override your settings through Activity Stream preferences.

Activity stream settings are described in the Oracle Fusion Middleware User's Guide for Oracle WebCenter Portal: Spaces. When you read content from that guide, note that:

- Your setup applies to all users, not just yourself or any individual user.
- You can disregard discussions about how to access the settings, because you access the Set Activity Stream Options page by starting in the Setup and Maintenance Overview page and searching for the Set Activity Stream Options task.

# **Setting Activity Stream Options**

 Define the types of users to display activities about in the Activity Stream region, the types of activities to track, and other settings.

See: Setting Activity Stream Preferences

# Manage Menu Customizations

# Managing Menu Customizations: Highlights

You can customize the Navigator menu, which is the main menu of Oracle Fusion Applications and is always available in the global area. You can also customize the home page of Oracle Fusion Applications by adding tabs to display additional dashboards. Use the Manage Menu Customizations page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Menu Customization task.

An overview of customizing the Navigator menu and home page is provided in the Oracle Fusion Applications Extensibility Guide.

#### Navigator Menu and Home Page

 Navigator menu customization involves managing items, which are nodes in the menu that take the user to the desired destination, and groups, which are categories of items.

See: Customizing the Navigator Menu

 The Oracle Fusion Applications home page displays a set of dashboards as tabs. You can create more tabs and make them display additional dashboard content.

See: Customizing the Navigator Menu.

# Manage Audit Policies

# Managing Audit Policies: Explained

Auditing is used to monitor user activity and all configuration, security, and data changes that have been made to an application. Auditing involves recording and retrieving information pertaining to the creation, modification, and removal of business objects. All actions performed on the business objects and the modified values are also recorded. The audit information is stored without any intervention of the user or any explicit user action.

Use audit policies to select specific business objects and attributes to be audited. The decision to create policies usually depends on the type of information to be audited and to the level of detail that is required to be reported.

## **Enabling Audit Functionality**

To enable audit, ensure that you have administrative privileges. For Oracle Fusion Applications, you must configure the business objects and select the attributes before enabling audit. If you enable audit without configuring the business objects, auditing remains inactive. By default, auditing is disabled for all applications.

To enable auditing for Oracle Fusion Middleware products, select one of the levels at which auditing is required for that product. The audit levels are predefined and contain the metadata and events to be audited. For more information, refer to the Oracle Fusion Middleware documentation and also the Oracle Enterprise Repository for Oracle Fusion Applications at http:// fusionappsoer.oracle.com.

If you do not want an application to be audited, you can stop the audit process by setting the Audit Level option to None. While viewing the audit report for that application, you can specify the period during which auditing remained enabled.

# Configuring Audit Business Object Attributes: Points to Consider

Audit allows you to track the change history of particular attributes of a business object. However, those objects and their attributes must be selected for audit and auditing must be enabled for that application. Your configuration settings determine which attributes to audit for a given object, and when the audit starts and ends. Auditing takes into account all the create or insert, update, and delete operations performed on an object and its attributes.

## Selecting an Application

To set up auditing, you must select a web application that contains the required business objects that can be audited. From the list of business objects, select those business object that you want to audit. Selecting a business object also displays its attributes that are enabled for auditing.

## Selecting Attributes

For each selected business object to be audited, select the corresponding attributes to include in the audit. All attributes that belong to that object are by default selected for audit and appear on the user interface. However, you can add or remove attributes from the list. When you remove an attribute from the list, you stop auditing it even when the parent object is selected for audit. So, if you want an attribute to be audited, you must add it to the list.

# **Starting and Stopping Audit**

The business object is ready for audit after you select its attributes and save the configuration changes. However, to start auditing, the audit level for Oracle Fusion Applications must be set to **Auditing** on the Manage Audit Policies page.

To stop auditing an object, you can deselect the entire object and save the configuration. As a result, all its selected attributes are automatically deselected and are not audited. To continue to audit the business object with select attributes, deselect those attributes that are not to be audited.

When end-users view the audit history for an application, they can specify the period for which they want the results. Therefore, it is important to note when you start and stop auditing an application. For example, today if end-users intend to view the audit history of an object for the previous week, but auditing for that object was stopped last month, they would not get any audit results for that week because during the entire month that object was not audited. Even if you enable audit for that object today, end-users cannot get the wanted results because audit data until today is not available.

# **Configuring Audit: Highlights**

You can set up auditing for Oracle Fusion Applications using the Manage Audit Policies page in the Setup and Maintenance work area of Oracle Fusion Applications.

To set up auditing for Oracle Fusion Middleware products, you must select the level of auditing that maps to a predefined set of metadata and events that have to be audited. Information on configuring audit for Oracle Fusion Middleware products is provided in Oracle Fusion Middleware guides.

You can also create a configuration file and deploy it to audit a specific Oracle Fusion Middleware product. The configuration details for Oracle Fusion Middleware products are available in the form of audit-specific assets that can be used to create the configuration file (config.xml). For more information, see

the Oracle Enterprise Repository for Oracle Fusion Applications at http:// fusionappsoer.oracle.com.

#### Oracle Fusion Middleware Products

 Configure business objects to enable auditing in Oracle Fusion Middleware products. Refer to the Oracle Fusion Middleware Security and Administrator's Guide for Web Services.

See: Auditing Web Services

## **Oracle Fusion Security Products**

 Configure business objects to enable auditing in Oracle Fusion security products. Refer to Oracle Fusion Middleware Application Security Guide.

See: Oracle Fusion Middleware Audit Framework Reference

# Manage Oracle Social Network Objects

# Managing Oracle Social Network Objects: Explained

Use Oracle Social Network to collaborate with key individuals within your organization, as well as external contacts such as suppliers and partners, using critical transaction data from Oracle Fusion Applications. Available collaboration tools include groups, activity feeds, discussion forums, document sharing, instant messaging, email and web conferencing. By bringing key attributes from the applications to share, socialize and update information, you can make better business decisions, based on additional information that you obtain and analyze within your social network environment. You do this by defining which business objects and attributes to enable and the enablement method for Oracle Social Network integration with Oracle Fusion Applications. Once enabled, these business objects can be shared in collaborative conversations. Within Oracle Fusion Applications, conversations can be viewed using the Social button in the Global Area and select applications pages.

Use the Manage Oracle Social Network Objects page, which you can access by starting in the Setup and Maintenance Overview page and searching for the task Manage Oracle Social Network Objects.

#### Note

Oracle Social Network is currently not available in non-Cloud implementations.

Aspects of managing Oracle Social Network objects include the following:

- Enabling business objects for integration.
- Understanding initial and subsequent defaults.

#### Enabling Business Objects for Integration

A business object cannot be shared within Oracle Social Network until a functional administrator or implementor accesses the Manage Oracle Social Network Objects page and enables the business object for Oracle Social Network integration. Use the Manage Oracle Social Network Objects page to set up and define which business objects and attributes to enable and the enablement method for Oracle Social Network integration with Oracle Fusion Applications.

#### Note

You see only the business objects that are predefined as available to enable, not the full list of business objects for products that you are permitted to view.

## Understanding Initial and Subsequent Defaults

Upon initial deployment, the preceding rule that states a business object cannot be shared until it is accessed and enabled through the Manage Oracle Social Network Objects page, does not apply to certain default configurations for business objects in Oracle Fusion Customer Relationship Management (CRM) and Oracle Fusion Human Capital Management (HCM). Subsequently, these business objects are managed no differently than any of the other business objects. If you set to Manual or Automatic, the setup is not complete until you select attributes.

# Options for Enabling Oracle Social Network Objects: Explained

Access the Manage Oracle Social Network Objects page to select from the following options to enable business objects and apply attributes for Oracle Social Network integration with Oracle Fusion Applications.

These enablement options exist:

- Enable Object
- Disable Object
- Enable All

#### **Enable Object**

Access the Business Object section of the Manage Oracle Social Network Objects page.

Click **Enable Object** to select from the available enablement options and define how the object integrates with Oracle Social Network. Options include:

- Manual Recommended; the object is enabled for manual sharing with Oracle Social Network, where the social network user decides whether or not to share each instance of the object with Oracle Social Network. Once shared, all updates to enabled attributes of the object instance, and deletes, are sent to Oracle Social Network. Updates to attributes that are not enabled are not sent.
- Automatic Automatically sends newly enabled object instances and updates to Oracle Social Network. All object instances are automatically shared with Oracle Social Network upon creation and all subsequent updates to enabled attributes of the object instances, and deletes, are automatically sent to Oracle Social Network.

 No - Does not send any object instance information to Oracle Social Network.

#### Note

After you enable an object, you must enable one or more attributes in the Attributes section of the Manage Oracle Social Network Objects page. Updates to enabled attributes are sent to Oracle Social Network.

# Disable Object

Access the Business Object section of the Manage Oracle Social Network Objects page.

Click **Disable Object** to disable the selected business object, then Save. This shortcut disables the currently selected business object by changing the enablement option to No.

Alternatively, you can click Enable Object to access the dialog box and enablement options and select No, then click OK, and then click Save to disable a selected business object.

Disabling the object through either mechanism does not affect any associated attributes. Use the Attributes section of the page to manage the list of enabled attributes.

#### **Enable All**

Access the Manage Oracle Social Network Objects page.

Click Enable All at the page level to perform a bulk update of the enablement status from No to Manual of all business objects. After you click Enable All, then you save.

The bulk update of the statuses does not affect the attributes selected as enabled for each business object. Use the Attributes section of the page to manage the list of enabled attributes.

#### **Status Column**

The Status column appears in the Business Objects table to provide a visual indicator as to which enabled business objects do not yet have an enabled attribute assigned.

When you enable a business object (automatic or manual), a check mark or a warning sign appears in the Status column of the business object depending on this criteria:

- A check mark indicates that you have configured attributes for an enabled business object.
- A warning sign indicates that you have not configured any attributes for the enabled business object.

Note

It is important that you configure the attributes before you click Save.

When you enable a business object, but do not configure any attributes for the enabled business object, unexpected results can occur as no attributes are sent to Oracle Social Network during create and update except some internal bookkeeping information. Deletes are sent as usual.

#### **Attributes**

Enable business object attributes in the Attributes section of the Manage Oracle Social Objects page. To provide a visual indicator of the enabled business objects that have no attributes added, a Status column appears at the end of the Business Objects table. This column shows a warning when there are no attributes defined for a business object that has had its enabled state changed from No. This warning does not prevent you from saving the Oracle Social Network enablement of the business object, but does provide a guide that you should assign attributes for an enabled business object.

In the Attributes table, you can do the following:

- View a list of all attributes that are enabled.
  - These are the attributes that, upon update, are sent to Oracle Social Network. Disabled attributes are not sent.
- Click Add to launch the dialog where you can select attributes to add to the table.
- Click Remove to remove attributes from the table.

# **FAQs for Manage Oracle Social Network Objects**

## What happens if I update translations?

When you click **Update Translations** from the Manage Oracle Social Network Objects page, you synchronize the newly translated text from Oracle Fusion Applications so that it can be used within Oracle Social Network. This means you can install and enable a new language or take a language patch at any time.

**Update Translations** sends attribute labels and business object names to Oracle Social Network for use in its user interface. Users in Oracle Social Network see the attribute or business object labels in the language of their locale. If the user changes locale in Oracle Social Network, then the attribute or business object labels appear in the updated language. The data, however, appears in the language in which it was originally sent to Oracle Social Network. If a user has previously sent a business object instance to Oracle Social Network, then the business object instance data is not updated. When you save the business object enablement to Oracle Social Network, it sends the translations as well. This makes it unnecessary to click both Save and Update Translations. For subsequent updates to labels and attributes, such as if a new Oracle Fusion Applications language pack is installed, run Update Translations to send the updated labels and their translations to Oracle Social Network. The Update Translations button sends translations for all business objects whose enablement is Manual or Automatic.

# Manage Applications Core Common Reference Objects: Manage **Applications Core Messages**

# **Common Messages: Points to Consider**

Common messages, which have message names that begin with FND_CMN and message numbers between 0 and 999, are used throughout Oracle Fusion Applications. Each common message can appear in multiple places in any product family. For example, the FND_CMN_NEW_SRCH message can be used for any search to indicate that no results were found. Common messages that are of type error or warning are part of the message dictionary.

# **Editing Common Messages**

Because a common message can be used in any application, consider the ramifications if you edit any aspect of the message, including incident and logging settings. Changes would be reflected in all instances where the message is used. For example, if you change the message text, make sure that the text would make sense to all users across Oracle Fusion Applications who might see

# Creating Common Messages

You can create custom common messages for use in multiple places within a single product. Do not begin the message name with FND_CMN, but use another suitable convention. The message number should be within the range that is designated for the product.

# Manage Applications Core Common Reference Objects: Manage **Applications Core Administrator Profile Values**

# **Creating and Editing Messages: Highlights**

Each message in the message dictionary has many attributes and components, including message properties, text, and tokens, that you define when creating or editing the message.

Details about these messages are described in the Oracle Fusion Applications Developer's Guide.

## **Message Properties**

• The message type identifies the type of information that the message contains.

See: Understanding Message Types

• The message name and number are identifiers for the message. There are specific message number ranges for predefined messages in each application, and you should not edit numbers assigned to predefined messages. When creating custom messages, use only message numbers within the 10,000,000 to 10,999,999 range.

See: About Message Names

See: About Message Numbers

• The translation notes for predefined messages might contain internal content that you can disregard.

See: About Translation Notes

 The message category, severity, and logging enabled option are related to the incident and logging process.

See: About Grouping Messages by Category and Severity

See: Understanding Incidents and Diagnostic Logs with Message Dictionary

# Message Text and Tokens

• The message text comprises various components, some of which are displayed only to select users. To determine which component of the message text is displayed to a particular user, set the Message Mode profile option (FND_MESSAGE_MODE) at the user level for that user. The message component short text is visible to all users and therefore, the profile option does not apply to this component. Also, the profile option applies only to messages in the message dictionary.

See: About Message Components

 Tokens are variables that represent values to be displayed in the message text.

See: About Tokens

# Profile Options and Related General Preferences: How They Work Together

Some Oracle Fusion Middleware Extensions for Applications profile options are related to general preferences in the global area.

# **Preferences**

The related general preferences are Default Application Language, Territory, Date Format, Time Format, Currency, and Time Zone. When the user changes any of these preferences, the stored values in LDAP are updated accordingly.

## **Profile Options**

The corresponding profile options are Default Language, Default Territory, Default Date Format, Default Time Format, Default Currency, and Default User

Time Zone. No matter what you set for these profile options at any level, the preferences settings, or LDAP values, take precedence. The profile option value is used only if the LDAP value is not available. Updating the profile option value does not automatically update the value in LDAP or preferences.

# **Common Applications Configuration: Define WebLogic Communication Services Configuration**

# Click-to-Dial: Explained

Use Click-to-Dial to place a call to a contact from a hyperlink on the phone number or phone icon.

Here are a few topics that are important to know when using Click-to-Dial:

- Normal call flow
- Interaction Records and Notes
- Operational Notes

#### Note

Click-to-Dial must be enabled to make calls using the various contact information pages and pop-up UIs. When enabled, phone numbers appear as hyperlinks. Interaction logging is available if that feature is enabled. If interaction logging is available, a note indicating that fact will be displayed in the UI. See Click to Dial: Top Tasks for more information about enabling these features.

#### **Normal Call Flow**

Click-to-Dial uses a call-the-caller-then-call-the-callee procedure for completing a phone call. That format and the normal flow of this procedure are described below.

#### You initiate a call

If you see a small orange square next to a contact or customer name, click the square to display further details, including phone numbers. To place a call, place your mouse over the phone number hyperlink and click.

## Note

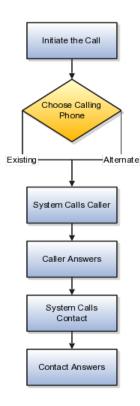
Click-to-Dial does not work on phone numbers that are marked with a Do Not Call icon.

## Select a Calling Phone

Choose the calling phone number. Usually the calling phone is a number from your profile information. Alternately, if you need to use a phone not in your profile, you can specify a different number to originate your call.

## Call Flow

After you select the calling phone number, the system calls you back on that number, waits for you to answer, and then calls the person for whom the call is intended.



## **Interaction Records and Notes**

Click-to-Dial automatically creates an interaction record of the call, when that feature is enabled. The details window that provides the phone number may also show an Interaction icon that you can click to display a list of interaction records to edit, for example to provide a description of the call. The window may also provide a notes feature that you can use to record notes during the call.

## **Interaction Logging**

The interaction record is logged as soon as the call is either successfully set up or known to have failed.

The interaction log records the customer, call participants, a timestamp noting the start time of the call, the direction of the communication, in or outbound, and the resolution code. The description is automatically updated with these three items:

- Call ID from OWLCS
- Your chosen phone number
- Contact phone number

The call resolution code is determined from OWLCS and recorded in the interaction:

OWLCS Call Status	Resolution Code in Interaction
CallConnected	CALL ANSWERED
CallAborted	FAILED
CallHangUp	FAILED
CalledPartyBusy	NOT AVAILABLE
CalledPartyNoAnswer	NOT AVAILABLE
CalledPartyNotReachable	NOT AVAILABLE
CallingPartyBusy	FAILED
CallingPartyNoAnswer	FAILED
CallingPartyNotReachable	FAILED

## **Editing interactions**

Once the call is established, if Interactions is available, you can use the Interactions icon on the UI to launch the interaction record list view. Select the current interaction record to edit it.

# **Operational Notes**

Because of the call-the-caller-then-call-the-callee format, there are some conditions that may occur due to several calling situations. Some of these conditions are described below:

- Why don't I hear a ring-back tone? As soon as you answer the system callback, the system immediately dials the contact. You won't hear a ringback tone as in a normal outbound phone call. However, you can tell that the call attempt is progressing because:
  - The phone indicates that the connection is active. If the call to the contact reaches a busy tone or the call attempt times out, the connection is dropped.
  - The dialing window stays on the screen while the call attempt is progressing. It disappears when the connection is either successfully established or fails.
- What if your phone is busy and the call-back goes directly to voice mail? Normally this would not happen because you would not initiate a new call when you are already busy on another call. However, this situation could occur due to a race condition, that is where another incoming call reaches your phone before the Click-to-Dial call-back. When this happens, two different scenarios could occur:

- If your phone is configured for busy-forward-all-to-voice-mail, the Click-to-Dial call would be forwarded to your voice mail, and the system thinks that the caller has answered the call and will proceed to call the contact. On answering, the contact hears your voice-mail greeting.
- If your phone is capable of presenting a second call to the user, as is supported by many office phones and mobile phones, then you can still answer the Click-to-Dial call and there is no issue.
- What if you wait too long to answer the call-back? In other words, you wait longer than the ring-no-answer-forward-to-voice-mail timer on the phone system and the call goes to voice mail. Normally, this would not happen because you are expecting the inbound call after you started the call, and would answer promptly. However, if for some reason you do not answer and allow the call to ring-no-answer-forward to voice mail, then the system would think that you have answered the call and will proceed to call the contact. On answering, the contact hears your voicemail greeting.
- What if the contact does not answer in 30 seconds and the system abandons the call attempt? If the contact's voice mail is configured to answer after 30 seconds, you will not be able to leave a message.

# **Click-to-Dial: Top Tasks**

Click-to-Dial is a feature of the customer contact process. Phone communication to customers and employees is initiated with a click of the mouse, leveraging your customer contact information and the application context. The Click-to-Dial feature uses Oracle WebLogic Communication Services, OWLCS, to enable communications. Applications that provide the Click-to-Dial functionality do so primarily through contextual actions in the application.

Additionally, Click-to-Dial utilizes Oracle Fusion Interactions as an optional transaction logging feature that will track information about the call such as the customer, call participants, a timestamp noting the start time of the call, the direction of the communication, in or outbound, and the resolution code.

Click-to-Dial integrates with your telephony environment and must be manually enabled in your deployment. This topic highlights what is required to set up the Click-to-Dial feature and to implement logging of the calls made using the Clickto-Dial feature.

Terms used in setting up these communications

- PSTN: Public switched telephone network is the network of the world's public circuit-switched telephone networks.
- SIP: Session initiation protocol, an open signaling protocol standard that is used to set up phone calls
- TPCC: Third Party Call Control enables an application to control the telephony network to set up calls automatically.
- OWLCS: Oracle WebLogic Communication Services. Offers the TPCC service to Fusion applications and sets up the calls via SIP integration with the telephony network.

The set up task list Define WebLogic Communication Services Configuration delineates four tasks required for the correct configuration and implementation of Click-to-Dial. There is an optional task, separate from the set up task list, required for implementing Interaction logging.

Information about implementing Click-to-Dial can be found in the Oracle Fusion Applications Administrator's Guide. Detailed information about configuring and maintaining WebLogic Communication Services is found in the Oracle WebLogic Communication Services Administrator's Guide

## Configure and Deploy WebLogic Server

• Deploy WebLogic Communication Services: After the Oracle WebLogic communication server is deployed, this manual task activates the server.

See: Oracle WebLogic Communication Services Administrator's Guide

# **Integrate Communications Services**

• Integrate WebLogic Communication Services with Telephony Network: This manual task integrates communications within the telephony environment. OWLCS must be configured to interface with the specific characteristics of the telephony network.

See: Managing Oracle WebLogic Communication Services for Click-to-Dial Functionality

# **Specify the Domain and Address**

• Register a URL for the telephony gateway or soft switch for SIP domain: This task defines the Server protocol, defaulted to http, the external server host address and external server port address. The Associated Modules section is not required for setup. You can also perform this as a manual task using the Oracle Fusion Topology Manager to configure the address of the SIP Public Switched Telephone Network (PSTN) gateway or SIP soft switch serving the users within that domain. This address is needed by Click-to-Dial to correctly form the SIP addresses required by WebLogic Communication Services. See the link to Configuring PSTN Gateway Address Using Topology Manager: Worked Example.

#### **Enable Click-to-Dial**

 After configuring the server and defining the SIP domain, perform the Enable Click-to-Dial task. This task sets the value of the profile option Enable Click-to-Dial to 'Yes.'

#### Call Logging via Fusion Interactions

• To initiate the Interaction based logging for Click-to-Dial, set the profile option Call Interaction Logging Enabled to 'YES.'

# **Configuring PSTN Gateway Address Using Topology Manager: Worked Example**

This example demonstrates how, during the implementation of the **Register** URL for the telephony gateway or soft switch for SIP domain task,

you must manually configure the PSTN gateway address by registering HzCTDPstnGatewayApp to a given environment using Oracle Fusion Topology Registration

These steps configure the address of the SIP Public Switched Telephone Network (PSTN) gateway or SIP soft switch serving the users within that domain. This address is needed by Click-to-Dial to correctly form the SIP addresses required by WebLogic Communication Services.

For example: SIP:+1650-555-1212@pstn gateway.oracle.com; user=phone where pstn gateway.oracle.com is the SIP domain. The SIP domain can also be expressed in the format 10.1.1.1 (IP address).

# **Configuring PSTN using the Topology Manager**

- 1. Sign in to Oracle Fusion Applications as a user that has **application** implementation consultant and WebLogic Services administration roles
- 2. In Fusion Applications Setup and Maintenance, click Register Enterprise Applications from the regional area under **Topology Registration**
- 3. On the Register Enterprise Applications page, click the plus icon to add an enterprise application. An Add Enterprise Application popup appears
- 4. Enter the new application information: Click Search in the Enterprise Application list field. Enter HzCTDPstnGatewayApp in the name field and click Search. Click OK.
- 5. Enter the other fields in the Add Enterprise Application popup

Field	Value
Name	HzCTDPstnGatewayApp
Server Protocol	SIP  This field is ignored by click-to-dial.  Oracle WebLogic Communication  Service (OWLCS) always uses the SIP protocol.
External Server Host	10.143.167.91 (Used as an example)  A host name can be used instead of an IP address.
External Server Port	0 (Used as an example)  This field is ignored by Click-to-Dial.

6. Click Save and Close

# **Define Common SCM Configuration: Define Basic Items**

# **Product Value Sets: Explained**

Value sets are specific to the application in which they will be used. In the Oracle Product Information Management application, value sets are used primarily for defining attributes where the values that an attribute can have is limited to a specific set of values.

Value sets can be edited or new value sets can be created from the **Manage** Product Value Sets page. The Edit icon launches the Edit Value Sets page, which redraws in the same region of the local area. The Create icon launches the Create Value Sets page, which redraws in the same region of the local area.

A value set is defined by the value set code and is specific to the module of an application in which the value set is to be used, such as Item Class.

The validation type determines how the value of field is validated for the assigned value set. The following are the seeded values:

- Format Only
- Independent
- Dependent
- Subset
- Table

The value data type determines the data type for the value set. The following are the seeded values:

- Character
- Number
- Date
- Date/Time

# **Product Child Value Sets: Explained**

The Manage Product Child Value Sets task uses the same page as the Manage Product Value Set task.

A child value set is used to define variants for stock-keeping units or SKUs. A SKU contains the common properties for an item. For example, a shirt can be produced with colors; white, red, yellow, and blue. The variant is used to represent the colors of the shirt.

You define child value sets as follows:

- Create a value set with validation type of independent, for example All Colors.
- Select the new value set in the **Manage Product Value Sets** results table, for example All Colors.
- Click **Manage Values**, create several values, for example Blue, Red, Green, Yellow, and Black.
- Create a value set with validation type of Subset and enter the first value set you created for the independent value set, for example: Summer Colors.
- Select the value set Summer Colors in the Manage Product Value Set result table.
- Click **Manage Values** and then click the **Add** icon. The dialog will show a list of values based on the value set named Summer colors. Select two of them.

The value set Summer Colors is a child of All Colors.

# Managing Default Item Class: Explained

The Root Item Class is seeded and all item classes are created as children of the Root Item Class. For Oracle Fusion Product Model customers, only the Root Item Class is available. The Manage Default Item Class task enables Product Model customers to manage item class templates, descriptive flexfields, attachment categories and lifecycle phases. The Manage Default Item Class task launches an edit page for the Root Item Class.

The functionality for the Root Item Class is defined using three tabs:

- The Basic tab enables descriptive flexfields and attachment categories to be viewed and managed for the Root Item Class.
- The Lifecycle Phases tab enables one or more lifecycle phases of a lifecycle to be associated with an item class.
- The Templates tab is where you define and manage item templates for the item class.

# Item Statuses: Explained

In the Item Status table, select a status code to display the associated attribute groups and attributes as well as control information.

You can create or edit or delete item statuses on the Manage Item Statuses page. Inactive dates are used to specify the date after which the item status will no longer be active. Operational attribute groups and attributes corresponding to the selected item status are displayed in the Details section. Select a value for the status from choice list for the attribute. Whenever the status is applied to the item, the value of the attribute may change. If the status will have no value, select No.

Select the Usage value of **None** or **Defaulted** or **Inherited** in the choice list for the **Usage** field that corresponds to how the attribute value will change based on the item status value:

- Defaulted-Sets the values of the item status attributes when the status value changes, but allows the overriding of the value during import and update of item.
- Inherited-Sets the values of the item status attributes when the status value changes, but overrides cannot occur.
- None-The item status attribute values will not be changed.

Any change made to an item status is not applied automatically to existing items, but will be applied during the editing of an item when the item status value is changed.

# Managing Item Types: Explained

Item types are managed on the **Manage Item Types** page.

There are 32 seeded item types and you can edit them or create additional item types.

Item types are date-enabled and are made active or inactive by adjusting the Start Date and End Date.

To benefit from the use of item types, you must enable them by selecting the Enable checkbox.

# **Cross-Reference Types: Explained**

Cross-References provide the functionality to map additional information about an item in the form of a value and cross-reference type. For example, the crossreference can map between an item and an old part number, where the value is the value for the old part number and the type is Old Part Number. Cross-Reference Types are part of item relationships where the item relationship type is Cross-Reference. There are no values seeded for cross-reference types. You

define the values using the Manage Cross Reference Types task. Cross-reference types are date-enabled and can be made active or inactive by adjusting the values of the Start Date and End Date. To benefit from using item relationship for cross-reference, you must enable cross-reference types by checking the **Enable** checkbox.

# **Item Imports: Explained**

You can import items and item-related information using interface tables. This import data is loaded into the production tables using the Import Item task.

# Import Item

The Import Item task creates an Enterprise Storage Server (ESS) process that takes the data that is loaded in the interface tables and uses the import process to move the data to the production tables. The import processes will perform all of the validations necessary to ensure the data imported is correct prior to moving the data into the production tables.

- 1. Access the Enterprise Storage Server and provide a process name (job definition) such as **Item Import Process**.
- 2. Select Setup and Maintenance from the Navigator.

Access the All Tasks tab on the Overview page, and search for the Import Item task with the name of your ESS process definition.

3. Click the **Go to Task** icon in the search results for that Import Item task.

The parameters for the item import process are

- **Batch ID**: Associate the interface table to an item batch definition.
- **Organization**: Select an organization to be used for the import.
- **Process Only**: Determines how the data is processed. The choices are:
  - Create
  - Sync
  - Update
- Process All Organizations: Select Yes if the import contains items that will be imported to multiple organizations.
- Delete Processed Rows: Select Yes to delete rows that are imported without errors
- 4. Click **Submit** and the Request Number will be displayed.

## **Monitoring Import Items**

Select Setup and Maintenance from the Navigator, then access Monitor Item Imports to search for specific Enterprise Storage Server processes and monitor their status in the search results table.

# Related Item Subtypes: Explained

A related item is an item relationship between two existing items. How the two items are related is defined by a subtype. Multiple subtypes for related items are seeded, and you define additional subtypes on the Manage Related Item Subtypes page.

# Managing Descriptive Flexfields for Items: Explained

You can use descriptive flexfields to capture additional information about items beyond what is provided by the predefined set of operational attributes in Oracle Fusion Product Model.

### **Item Descriptive Flexfields**

If you are not using Oracle Fusion Product and Catalog Management, then you cannot create user-defined attribute groups and attributes. However you can use descriptive flexfields associated at Item level to create fields to capture information about items. Like other descriptive flexfields, item descriptive flexfields have context segments and context-sensitive segments whose values are validated on entry by value sets. You can define the value sets to control what values users can enter in a descriptive flexfield segment. Examples of information that you might capture are size and volumetric weight.

Manage this flexfield type by using the Manage Item Descriptive Flexfields task, which you can access by searching for flexfield tasks on the Setup and Maintenance Overview page.

#### **Item Revision Descriptive Flexfields**

Use descriptive flexfields associated at Item Revision level to capture item revision information whose values may differ between revisions of the same item.

Manage this flexfield type by using the Manage Item Revision Descriptive Flexfields task, which you can access by searching for flexfield tasks on the Setup and Maintenance Overview page.

#### Item Relationship Descriptive Flexfields

When defining descriptive flexfields associated with item relationships, you must use certain prefixes when naming the context segments, in order for the segments to be displayed for the respective relationships.

The prefixes required for naming the context segments are listed in the following table, with their corresponding item relationship types. For example, if you define an item relationship descriptive flexfield with a context segment named RELATED RELATIONSHIP ATTRIBUTES, then the value segments of this context will be displayed for Related Item Relationships when users conduct transactions in that context. For another example, when users navigate to a UI of a particular object, such as a Competitor Item, they see the contexts whose internal name has the prefix COMP.

Relationship Type	Prefix for Context Segment
Competitor Item Relationship	COMP
Customer Item Relationship	CUST
Item Cross-reference Relationship	XREF
GTIN Relationship	GTIN
Manufacturer Part Number Relationship	MFG
Related Item Relationship	RELATED
Source System Item Relationship	SYS

Manage this flexfield type by using the Manage Item Relationship Descriptive Flexfields task, which you can access by searching for flexfield tasks on the Setup and Maintenance Overview page.

### **Trading Partner Item Descriptive Flexfields**

When defining descriptive flexfields associated with trading partner items, you must use certain prefixes when naming the context segments, in order for the segments to be displayed for the respective trading partner type.

The prefixes required for naming the context segments are listed in the following table, with their corresponding trading partner types. For example, if you define a trading partner item descriptive flexfield with a context segment named COMP_TPI_ATTRIBUTES, then the value segments of this context will be displayed for Competitor Item when users conduct transactions in that context...

Trading Partner Type	Prefix for Context Segment
Competitor Item	COMP
Customer Item	CUST
Manufacturer Item	MFG

Manage this flexfield type by using the Manage Trading Partner Item Descriptive Flexfields task, which you can access by searching for flexfield tasks on the Setup and Maintenance Overview page.

## **FAQs for Define Basic Items**

#### What's the difference between lifecycle phase types and lifecycle phases?

Lifecycle phase types are seeded and describe the type of lifecycle phase. They are Design, Obsolete, Preproduction or Prototype, and Production.

litecycle phase	es must be create types.			

# **Define Common SCM Configuration: Define Advanced Items**

# **Transactional Attributes: Explained**

Attributes that exist for each instance of an item and the values for the attributes can be different.

#### For example:

- The number of megabytes (MB) or gigabytes (GB) of e-mail storage on a digital subscriber line (DSL) account.
- The monogram text on a shirt pocket.
- The color of a music player.

These attributes are defined at the item class and their attribute value is captured at the time of a transaction by downstream applications. The metadata values of these attributes are maintained at the item class. Order orchestration and order capture systems are two examples of downstream use. All transactional attributes must be associated with a value set.

The following metadata values can be defined for an attribute.

- Required: Indicates whether the attribute value is required at the transaction.
- Default Value: Indicates the default value of the attribute.
- Value Set: Indicates the value set associated with the attribute.
- Read Only: Indicates whether the attribute value is read only.
- Hidden: Indicates whether the attribute is not shown.
- Active: Indicates whether the attribute is active or inactive.

Transactional attributes are inherited across the item class hierarchy. The metadata is data-effective. Changes in the metadata will be reflected immediately at the item level. For example:

• Any of the metadata of a transactional item attribute belonging to a specific domain, if modified in the child item class would break

the inheritance. Any changes done at the parent item class for this transactional item attribute would not get inherited. Multiple records with same date range can exist if they belong to different domains. For example, the transactional item attribute **Memory** is associated with a **Domain** and order capture. Each of the domains may use a different set of metadata for its own purpose. Hence, for the same date range, two different records can exist. Only Start Dates for a transactional item attribute would be entered by a user. End date would be calculated automatically based on the next Date Effective record.

- Users can modify (either Start Date and metadata) of a future effective record. Records with Starting date as Past cannot be modify or edited.
- Only start dates can be set to permit updating by a user, and the end date of a record will automatically be pulled from the next record.
- Any changes performed in the parent item class would be inherited by the child item class. If the corresponding record is modified in the child, then these changes will not be inherited.

Item pages provide a mechanism with which to customize the user interface.

### **Pages and Attribute Groups**

Pages and attribute groups enable you to structure your data.

Benefits include:

- You can combine and sequence attribute groups into pages.
- There is no limit on the number of attribute groups associated with a page
- Pages can be created at item class and are inherited down the item class hierarchy.
- Attribute groups can be added to pages sequentially and based on this sequence, these attribute groups are shown in items
- Attributes groups can be added for an inherited page at the child item class.

Functional Item pages are another type of special pages which are used to associate pages already created for use in the application. Application scope indicates the application which uses these pages and the usage indicates the specific use of the configured pages.

#### **Data Quality**

You can associate attributes for the purpose of standardization and matching, to be performed when items are created. You restrict the attributes to be processed for standardization or matching or both. Selecting Standardization allows the data quality engine to return the standardized values for these attributes. Matching allows the data quality engine to return any existing items which matches the value of these attributes and are potential duplicates.

#### Lifecycle Phases

Sequential lifecycles phases enable you to track and control the lifecycle phases of items. Each phase represents a set of tasks and deliverables that are required

before promoting the item to the next phase. You can associate lifecycle phases to an item class which are created elsewhere. Lifecycle phases are inherited down the item class hierarchy and new lifecycle phases can be added to child item classes. For example, the lifecycle phases for a computer component item class might be: Concept, Prototype, Production, and Retirement.

#### **Templates**

Template is a defined set of attribute values used during item creation. When you apply a template to an item, you overlay or default-in the set of attribute values to the item definition. For example, every time users in a particular organization create new items, the attributes, as defined and approved by the organization appear in the appropriate fields. No user guesswork is required, and time is saved during the creation of items with a similar form, fit and function. Templates are created for each item class. Templates are specific to organization. Templates are inherited down the item class hierarchy. You can define both operational attributes and user defined attributes for each template.

### **Search and Display Format**

Search formats provide a convenient way to save frequently used search criteria. Search formats created at item class will be available to all users. Search formats are always created in the context of item class. Display formats enable you to predefine search display views. You can use these views to look at different sets of item attributes that are returned by the search. Display formats created at item class will be available to all users. Display formats are always created in the context of item class.

### **Import Format**

An import format identifies the base and user-defined attributes in an item class that are imported into the application using a spreadsheet. Consequently, when you import item business entities from a spreadsheet, the items are all imported into the particular item class defined in the import format. These imported item business entities inherit all the attribute groups defined for the specific item class. You cannot edit the layout of an import format once it is created.

# **Item Classes: Explained**

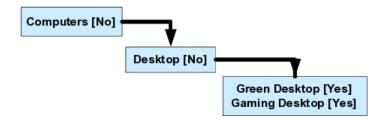
When you are ready to create or edit an item class, you must decide whether to allow items to be created under the item class.

To create an item class, perform the following steps:

- Create a list of all items.
- Classify or categorize these items (item classes).
- Define any parent-child relationships (item class hierarchy).
- Gather the unique types of specifications required for each type of classification at a high level (user-defined attribute groups).
- Gather the unique specifications required within the group (user-defined attributes).

• If there are specified values that must be used, define them (value sets and values).

Item classes can be used for classification purposes and in some case, item creation may not be allowed. By optionally setting the **Item Creation Allowed** attribute to No, item creation under an item class can be prevented. However, a child item class of such an item class may be allowed for item creation. For example:



This prevents items from being created in Computers and Desktops, but allows items to be created for Green Desktops and Gaming Desktops. Optionally, specify a date on which the item class will become inactive. You cannot specify an inactive date that is later than the inactive date of an item class parent, nor can you specify an inactive date that has already passed. Also, all children of a parent item class with an inactive date should be made inactive at the same time or earlier.

Attachment categories enable you to categorize and classify attachments to an item. To classify item attachments, associate attachment categories with item catalog categories. Associated attachment categories are inherited down through the item class hierarchy.

Version control allows new versions to be created for all items in an item class. An integrated workflow definition permits the creation of custom new item request definitions. This workflow definition establishes a multistep process for routing the definition and approval of items. When a new item is created, various people in the organization use the workflow to define aspects of the item, like base operational attributes, user-defined attributes, structures, attachments, categories associated, and organization assignments.

#### Note

Versioning an item and creating a new item request are independent of each other. Versions can be added to a new item request and routed for approval if there is a business need.

When setting up definition steps for a new item request at the item class, you can identify various item details as mandatory, at each step. Definition of entire entity can be made mandatory or just certain attributes. This ensures that the item information required for a downstream step is defined and available for

Required attributes can be inherited from parent and assignee access is validated.

You can control item creation, viewing and update access by assigning a role on the item class to a principal or group of users. Security allows a person or

a group to have privileges to an item of item class in each organization. This is inherited and hence a person who has a privilege in a parent item class will automatically have the same privilege in the child item classes.

# **FAQs for Define Advanced Items**

#### What are item classes?

The item class hierarchy provides a logical classification and grouping of similar products, and also acts as a template for product definition by enabling the association and inheritance of data elements and policies that are shared by products.

#### How can I create an item class?

To create an item class, select a parent item class on the Item Class Search Results page and select Create. Provide the required information, and optionally include additional details, such as attribute groups, pages, templates, and search and display formats.

# **Define Common SCM Configuration: Define Basic Catalogs**

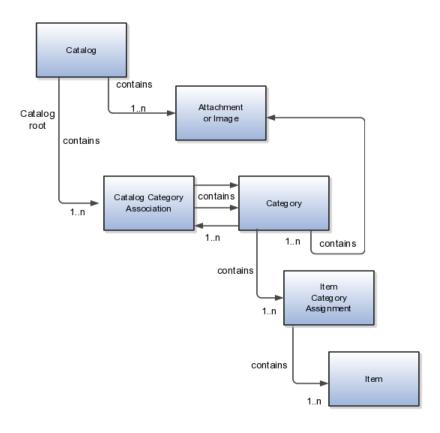
# **Create Catalog**

# **Catalogs: How They Work Together**

A catalog is a collection of categories that you use to classify items. You can organize the categories into a hierarchy the represents a taxonomy. You create new categories only in the context of a catalog. You can add existing categories to one or more catalogs, either from another catalog or as shared categories from a source catalog.

You can set the Catalog Content value to Items at all levels which allows items to be assigned to any level within the category hierarchy, not only to the leaf levels.

The following diagram shows the relationships of the catalog components.



### Catalog

A catalog is a collection of categories that are organized to define a classification of items. The top most level of a catalog is the catalog root. All categories for the first level in the category hierarchy are associated with the catalog root through the catalog category association component.

### Category

A category is a component of a catalog that represents a portion of the classification defined by the categories and category hierarchy in the catalog. You can associate a category to a catalog through the catalog category association. Both the shared category and the native category are associated thorough the catalog category association.

#### **Catalog Category Association**

Catalog category association represents the relationship between a catalog and a category, or a parent category and a child category. Each catalog category association represents one relationship between the catalog and a category or one relationship between a parent category and a child category.

#### **Item Category Assignment**

Item category assignment represents the assignment of the item to a category in a catalog. Each item category assignment represents the relationship between a category and an item.

#### Item

An item represents objects such as a product, service or template. An item is assigned through the item category assignment component.

### Attachment or Image

Information is associated to the catalog and/or category, or both, through the attachment framework. Multiple attachments are supported but you can associate only a single attachment or attachment type image with a catalog or category.

# Catalog Formatting: Explained

The format of a catalog is defined at the time the catalog is created and controls the behavior of the catalog at runtime.

When you format a catalog the layout controls three main areas and includes the following tasks, some fields are required, and others are optional.

- Catalog configuration
- Date enablement
- Category sharing

### **Catalog Configuration**

You can configure the catalog, and this affects how the content behaves. The catalog configuration contains a set of attributes that define the catalog configuration. These attributes interact to define the runtime behavior of the catalog.

The configuration functions are:

- Catalog code: A unique identifier that is used.
- Catalog structure: The key flexfield structure used to define the catalog.
- Controlled at: Controls how items are assigned to categories and has two values. The first value is master level, which enables the automatic assignment of items to all child organizations associated with the master organization, if the current context is a master organization. The second value is organization level, which assigns the item only to the organization in the current context.
- Default category: Applies any time a new item is created. The newly created item is assigned to this category within the catalog automatically. The automatic assigned is controlled by the functional area.
- Catalog content: Controls what content can be added to the catalog and where the content can be added. This attribute has three values:
  - The Item at leaf levels allows items to be added only to the bottom level categories in the hierarchy.
  - The Items at all levels allows items to be assigned to any category in the hierarchy regardless of level.

- Categories only allows categories to be added only to the catalog.
- Allow multiple item category assignment: When this option is selected, you can assign an item to one or more categories in the catalog. The default is deselected, which means that each item can be assigned to only one category in the catalog.
- Enable hierarchies for categories: When this option is selected, you can create a hierarchy for the catalog. The default is deselected, which means that the catalog cannot have a hierarchy and categories are associated with the catalog root.
- Enable automatic assignment of categories: When this option is selected, the catalog is built by automatically associating all categories, based on matching the catalog structure value to the category structure value.

### Catalog Date Enablement

The date enablement function controls when the catalog is in an active state or inactive state by using the start date and end date attributes.

### **Category Sharing**

The category sharing function enables sharing by reference to categories from a designated source catalog.

The sharing function has these attributes:

- Source catalog: A catalog that does not have sharing enabled from which categories, category hierarchies, and assigned items can be added to the catalog.
- Sharing content: Controls what content can be added from the source catalog. This attribute has three values:
  - Categories only: Only categories without assigned items can be shared.
  - Items only: Only categories with assigned items can be shared.
  - Items and categories: All categories can be shared.

# **Catalog Details: Explained**

You can change a default category so that you can use it for item creation, or modify the inactive date so that the category is no longer used as you update a catalog. You can correct mistakes or reclassify the category due to shifting relationships within the category hierarchy.

You can view and edit a catalog on the Edit Catalog page when you have editing rights. For users that do not have rights to edit, the page is in read only mode.

The following aspects are important regarding managing and editing catalog details:

- · Catalog header region
- Catalog detail tab

Category hierarchy tab

### **Catalog Header Region**

This region contains the catalog name and description, the selection of the default category and the start and end date for the catalog.

### Catalog Detail Tab

The Detail tab contains:

- The configuration attributes for the catalog that controls the runtime behavior for the catalog.
- The sharing attributes for the catalog which controls the source catalog that will be used for sharing from and what content can be shared.
- The additional information which contains the descriptive flexfields defined for the catalog.

### Category Hierarchy Tab

This contains the category hierarchy region in which the category hierarchy can be created and maintained. In addition, items can be assigned, and the usage of the category in other catalog can be viewed, and the attributes for the category and catalog category association can be edited.

# **Automatic Assignment Catalogs: Explained**

The automatic assignment catalog feature enables you to reduce the cost of creating and maintaining a catalog. It is a simple way to create a nonhierarchical catalog because you do not have to add categories manually to the catalog.

All categories that have the same category structure value as the catalog are automatically assigned and associated to the catalog when you create a catalog category association for each category. Note that if you create a category in another catalog with the same structure value as the automatic assignment catalog, the category is added to your catalog. The categories displayed for auto assignment catalogs are refreshed only at startup and after you save.

#### **Automatic Assignments**

The automatic assignment feature is enabled during catalog creation when you select the **Enable automatic assignment of category** check box. When you open a new catalog, any categories that have the same category structure value as the catalog structure value for the catalog are automatically assigned to the catalog.

For example, Purchasing may maintain a master catalog containing all categories that represent commodities. Each commodity team can create categories for their commodity in their own catalog.

- The master catalog for Purchasing is named Purchasing and is configured during creation to support the automatic assignment of categories.
- The Electronic commodity team creates a catalog named Electronics and proceeds to create categories that represent the classification of their commodity. The Electronic commodity team creates the categories televisions, computers, and home theaters.

- The other commodity teams create and maintain separate catalogs.
- Because you enabled automatic assignments for the Purchasing catalog, any categories created by the commodity teams are added to the catalog automatically. The Purchasing managers can view the collection of all commodities represented as categories in the Purchasing catalog.

# **Manage Catalogs**

# **Catalog Edits: Explained**

The Edit Catalog dialog is a shared page that has two modes, view and update. The view mode displays the selected catalog in a read-only file. The update mode displays the selected catalog in an editable file. You must have edit catalog privileges to access the catalog in update mode. You can edit only an active or future-dated catalog.

The following fields are editable in the catalog:

- Catalog Name
- Description
- Start Date
- End Date
- Default Category
- Allow multiple item category assignment
- Addition Information
- Category Hierarchy
- Category Details
- Items assigned to category

#### **Default Category**

You can edit this field to select another category as the default category for item creation. You cannot remove the default category if the catalog is assigned to a functional area that requires a default category to be specified.

### Allow Multiple Item Category Assignment

This check box is editable only until you assign an item to a category in the catalog.

#### **Addition Information**

You can edit the values of the descriptive flexfields attributes.

After you make changes, clicking the **Save** button saves the changes to the database but will does not close the Edit Catalog page. Clicking the **Save and Close** button saves the changes to the database and closes the Edit Catalog page.

# Categories and Catalog Relationships: Explained

Catalogs are used to organize and classify collections of items by associating categories to the catalog. The categories are organized to form a taxonomy and items are assigned to the categories. When a category is associated with the catalog a catalog category association is created which specifies the relationship of the association. The catalog category association may also represent the relationship between two categories, for example a relationship between a parent category and a child category.

The following aspect is important regarding catalog category association:

• Date enablement attribute value

### **Catalog Category Association**

The catalog category association is date enabled providing the control of when the catalog category association is active in the catalog and when the catalog category association is inactive. The catalog category association has two attributes to support date enablement; the start date and the end date. The start date is value is the first day that the catalog category association is available or active for use and the end date is the last day the catalog category association can be used, after this date the catalog category association is inactive. The date enablement attribute values are also used to control the visibility of content and the behavior of the category in the catalog. If a category association is inactive or end dated, having the value of the end date attribute past the current date, then the items cannot be assigned to the category.

A catalog category association will be set to inactive state when the category referenced by the catalog category association is set to an inactive state automatically, but the display will not be refreshed automatically.

# **Date Enablement for Catalogs and Categories: Explained**

The catalog, categories, and catalog category association use date enablement to determine if the object specified is active or inactive based on the start date and end date. The following are date enablement definitions:

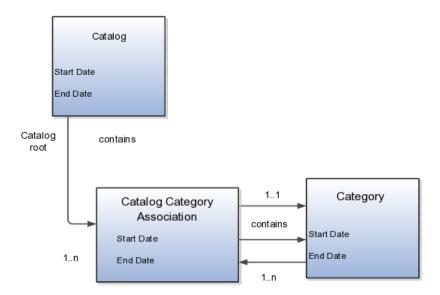
- Active An object is active when the current date is later than or equal to the value of the start date, but earlier than or equal to value of the end date.
- **Inactive** An object is inactive when the current date is later than the value of the end date.
- **Future dated** An object is future dated when the current date is earlier than the value of the start date.

You set the date enablement attributes are used to determine when a catalog, category, or catalog category association is used or visible.

 On the Manage Catalog page, a table filter determines which catalogs appear. The default value for the choice list is **Active**, indicating that only active catalogs will be displayed. You can select the value All to view both active and inactive catalogs.

- On the Edit Catalog page, on the category hierarchy tab, two table filters determine what categories and catalog category associations appear. The default values for the two choice lists are **Active**, indicating that only active categories and active catalog category associations will be displayed. You can select the value **All** to view both active and inactive categories and catalog categories associations.
- Other applications also use the date enablement attributes to filter information retrieved through application programming interfaces or services for catalogs.

The following illustration provides the date enablement attributes for these objects. The catalog, category, or the catalog category association has an internal state that is active or inactive.



The following aspects are important regarding date enablement for catalogs and categories:

- Start date
- End date
- Catalog and category objects
- Catalog category association
- Catalog and category rules

#### Start Date

The start date is defined as the first date that the object can be active. The start date can be future dated by setting the value to a date later than the current date. The start date value defaults to the system date if no date is entered during catalog or category creation.

#### **End Date**

The end date is defined as the last date that the object can be active. The object is end dated one second after the date specified by the value of End Date, that is the next day at 12:00:01 a.m. You cannot set the end date in the past. Also, you can change the end date from a condition when the object is ended to a new end date greater than or equal to the system date, causing the object to go from inactive to active. The end date value is optional during catalog or category creation.

### **Catalog and Category Objects**

The start and end dates have been added for the catalog and catalog category association. The inactive date for categories has been renamed as the end date and the start date has been added.

### Catalog Category Association

The catalog category association is used to specify the parent and child relationships between catalogs and categories and for category to category relationships. The catalog category association date enablement is independent of the category data enablement, except for the case where the category is end dated; the association is ended automatically as well. The catalog category association dates represents the state of the category for the catalog in which the category is associated.

#### Catalog and Category Rules

When a catalog is inactive the following rules apply:

- All operations for the catalog are disabled; the catalog is not editable.
- The catalog cannot be used in other processes.
- The catalog can be viewed only if you set filters on the Manage Catalog page to a value of All, enabling you to view active and inactive catalogs.

When a category is inactive the following rules apply:

- All operations for the category are disabled; the category is not editable.
- The category cannot be added to other catalogs.
- The category can be viewed only if you set the filters on the Edit Catalog page to a value of All, enabling you to view active and inactive catalogs.
- The system sets the catalog category association for the inactive category to inactive.

When a catalog category association is inactive the following rules apply:

• The category may be inactive or active; if the category is active it can be edited.

• The catalog category associations and related category can be viewed only if you set the association filter on the Edit Catalog page to a value of All, enabling you to view active and inactive catalogs.

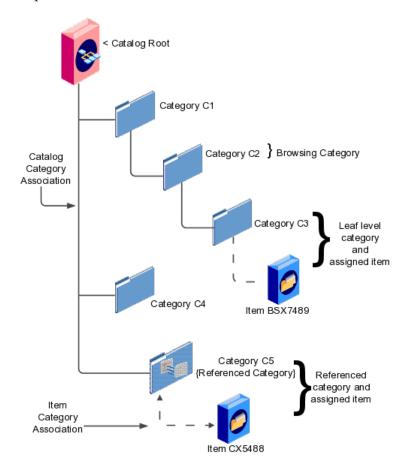
When a catalog is future dated the following rules apply:

- All the operations of the catalog are enabled and the catalog is editable.
- The catalog can be used in other processes, if allowed.
- The catalog can be viewed only if the you set the filters on the Manage Catalog page to value of All.

# **Catalog Hierarchies: How They Fit Together**

You use catalogs to organize and classify collections of items by associating categories with the catalog. You organize the categories to form a taxonomy and assign items to the categories. When you associate a category with the catalog, a catalog category association is created which specifies the relationship of the association. The catalog category association may also represent the relationship between two categories, for example, a relationship between a parent category and a child category.

The following diagram shows the relationships of the category hierarchy components:



### Components

The components of a category hierarchy are:

- Catalog root: The topmost node in category hierarchy that represents the object called catalog.
- Category: The catalog component that is used to represent the classification structure.
- Catalog category association: The line in the diagram represents the relationship between a catalog and category or between a parent category and child category.
- Item category assignment: The dotted line in the dialog represents the relationship between a category and an item.
- Reference category: The category C5 in this diagram is shared as a reference category from a source catalog.
- Leaf level category: The lowest or bottom-level category in a category hierarchy. You can assign items to all levels in a category hierarchy if you configure the catalog to support this.
- Browsing category: The category C2 in this diagram is a browsing category. Browsing categories are categories that you add to the category hierarchy for the purpose of classification and do not have items assigned to them.

The category hierarchy does not have a limit on how many levels can be represented. The category hierarchy can have multiple hierarchies within a single category hierarchy.

# **Category Edits: Explained**

Categories can be edited only from within an Edit Catalog page, the category hierarchy tab. The category can be edited by selecting row for the category in the category hierarchy table and editing the category information in the category detail panel. The category can only be edited if the category is active and the catalog is active or future dated.

The category information can be edited in both the details and items tabs.

#### **Details and Items Tabs**

The following fields are editable in the category:

- Category name
- Description
- Attachments
- Category start date
- Category end date

#### Items assigned to category

After changes are made the **Save** button will save the changes to the database but will not close the Edit Catalog page. The Save and Close button will save the changes to the database and close the Edit Catalog page.

# Catalog Category Association: Explained

The catalog category association can be edited only within the Edit Catalog page, in the category hierarchy tab. The catalog category association start date and end date attributes can be edited in the details region.

### Category Catalog Associations

You select the category in the category hierarchy table for the catalog category association that is being edited, the category details are displayed in the right hand panel. The association start date and association end date are the only editable fields.

After completing the edits, click on the **Save** button to save your changes to the database, the Edit Catalog page will not close. The Save and Close button will save the changes to the database and close the Edit Catalog page.

# **Category Details: Explained**

You can update category details when you select the row with the category in the category hierarchy table, the category details are displayed in the right hand panel in the user interface in an edit mode for all native categories. The category detail region contains information about the category that is associated to the catalog. It also contains the association start and end dates.

You can view and edit a catalog on the category details tab when you have editing rights. For users that do not have rights to edit, the page is in read only mode.

The following aspects are important regarding managing and editing category details:

- Category details tab
- Items tab
- Where used tab

#### Category Details Tab

The details tab contains information about the category that has been associated to the catalog. This information appears in all catalogs, since a category can be associated to one or more catalogs. The details tab contains the category configuration, category date enablement, association date enablement, and the additional attributes for the category.

The details tab contains attributes that define a category. Unstructured information is added through attachments. Images are added to a category and are displayed in the category details tab.

#### **Items Tab**

The item assignments are specific to the catalog where the category is associated.

#### Where Used Tab

The Where used tab contains a list of catalogs that the category is associated with.

# Categories: Explained

You can create categories only in the context of a catalog, on the Edit Catalog page, Category hierarchy tab. When you select the **Create** icon in the category hierarchy table, it launches the Create Category dialog.

Consider the following important aspects when creating categories for catalogs:

- Create category region
- Configuration region
- Date enablement region
- Additional information region

### **Create Category Region**

Enter a name and a meaningful description of the category in the create category region. Optionally, you can add an image and an attachment to this category.

#### **Configuration Region**

The key flexfield is determined during creation based on the catalog structure of the catalog. Enter the key flexfield segment values for the category. The number of key flexfield segment values depends on how you define the key flexfield at setup time. The category structure is the key flexfield structure instance that you create as part of the setup. When you define the key flexfield structure instance, you define the segments for the structure instance. For example, the family group and class group are segments. The segments appear in the Create Category dialog based on the key flexfield structure instance that you select.

The default value of the category content selection value is **Items and Categories**, but you can change the value. The values in the category content choice list vary based on the catalog content value.

The category content attribute value controls the content that you can add to this category.

• Items Only: Select to add only items to the category

- Categories Only: Select to add only categories to the category
- **Items and Categories**: Select to add both items and categories to the category

#### **Date Enablement Region**

Date enablement determines if an object is active or inactive based on the start date and end date. When categories are created, the default start date value is the current date. You can move the category start date beyond the current date to a future date within the category. The end date value is optional.

### Additional Information Region

The additional information region contains all descriptive flexfield attributes that you set up for categories. You can edit the values of the descriptive flexfield attributes at the time of category creation.

After you complete the required fields for the catalog, clicking **OK** creates the category in the database, adds the category to the point of selection in the category hierarchy, and closes the dialog.

# **Category Moves: Explained**

You use the move category function in the category tree table region of the Edit Catalog page. This is a table row action. The dialog is launched when you select an active or future dated category within the catalog and select this action. The move category function is disabled when the **Enable hierarchies for categories** check box is not checked or left unchecked.

Consider the following important aspects when moving categories within catalogs:

• Indentifying the new parent

#### **Indentifying the New Parent**

The dialog provides the current category parent and allows you to pick a new category parent. Only the legal category parents are displayed in the choice list.

The category list within the **New Parent** choice list is filtered by based on a set of rules:

- The new parent category must be an active or future dated category; the end date value of the category must be later than the current system date.
- The value of the category content for the new parent category must allow the selected category to be added; the legal values are items and categories and categories only.
- A selected category associated with the catalog at a level below the categories at the root categories can be moved to the root of the catalog.

 The new parent category catalog category association must be active; the end date value of the catalog category association must be later than the current system date.

# **Import Category Hierarchies: Explained**

Category hierarchy can be created and maintained through a spreadsheet interface reducing the amount of time to create and maintain catalogs. Existing catalog content can be exported and the content used in other catalogs for catalog category hierarchies.

The following aspects are important regarding category hierarchy import used in catalogs:

- Spreadsheet interface
- Export category hierarchy

### Spreadsheet Interface

You can manage the catalog category hierarchy to use the spreadsheet interface that is available in the Edit Catalog page by using the **Export Hierarchy** button to download existing catalog content, modify this content in a spreadsheet, and upload the content back into the Product Information Management application.

### **Export Category Hierarchy**

You use export category hierarchy for example, when you need to provide the category hierarchy to a partner. Your partner has the capability to import the catalog file using an Excel spreadsheet.

You can export the category hierarchy from our catalog and it can be used by partners. If your partner has the Oracle Product Information Management solution, they can directly import the category hierarchy into their catalog.

# **Catalog or Category Attachments: Explained**

Catalogs and categories support attachments and use a common component for managing attachment content. You can add attachments on both the Create Catalog and Edit Catalog pages.

The attachment component displays a green plus sign icon indicating that no attachments are available for the object. The Attachment dialog appears when you click the green plus sign icon. You define the attachment by selecting the attachment type, file name or Uniform Resource Locator (URL), title, description, and by indicating whether the attachment can be shared with other objects. Once you define the attachments and click the **OK** button, that attachment title appears in the attachment component region of the page along with a red X icon that you can click to delete the attachment.

The attachment file types are:

- File
- Repository File/Folder
- Text
- URL

#### File

You must provide a title for the file and create a description for the attachment. You select a file to upload from your desktop.

### Repository File/Folder

You click the **Browse** button to attach a repository file/folder from the document repository to a catalog. The attachment repository contains existing attachments and is organized as a set of folders. The **Browse** button launches the Attachment Repository dialog to enable you to select an attachment. You must provide a title for the repository file/folder and create a description for the attachment.

#### **Text**

Enter the text string in the field that you want to appear as an attachment. You must provide a title for the text and create a description for the text attachment.

#### **URL**

Enter the URL address to a web page that you want to attach to the catalog. You must provide a title for the URL attachment and create a description for it.

The **Share** check box alerts users that you added an attachment and the date that you performed the task.

# **Items to Categories Assignment: Explained**

You can assign items to categories on the Edit Catalog page, category hierarchy tab, on the category detail item tab. You can assign items only to active categories and categories where the Category Content field value is Items and Categories or Items Only. In addition, you can configure catalogs to control item assignment to categories within the catalog by selecting the Allow multiple item category assignment check box, which allows items to be added to all levels of the category hierarchy.

You select items from a choice list and add them to the category. The choice list is filtered based on a set of rules:

- Item data level security: Displays only the items that the user has permission to view and assign.
- Organization context: Based on the organization context that is controlled by a choice list in the item table header, only the items assigned to organizations are displayed.

### **Controlling Item Assignment**

You also control item assignment by selecting the value of the **Controlled at** check box. If you select the **Master Level** value and the organization context is a master organization, the items are automatically assigned to all child organizations that are associated with the master organization.

# **Catalog Publishing: Explained**

Other applications can use catalog data if you export the catalog content. For example, you may want to export catalog content to use as a monthly report of all items assigned to a specific catalog. You can use the default publish template provided in hyper text markup language (HTML). You can specify the content and layout of the catalog information. When the catalog is published, you select the format and initiate the creation of the content in the file.

The following aspects are important regarding catalog data to be published:

- · Publish a catalog
- Type of catalog content that can be published

### **Publish a Catalog**

You initiate a search for a catalog from the Manage Catalogs page, select the row corresponding to the catalog that you want to publish and select the **Publish** action. The application generates the report based on the default template in HTML format, and the locale prior to creation of the file. You can select a new template or format from the report window. The content displayed for items, categories, catalog categories, and catalog is based on the publish template.

#### Type of Catalog Content That Can Be Published

The default catalog publish template allows the publication of the catalog header details, category hierarchy, category details, and category item assignments. The order of a published report begins with the catalog header and the catalog category details. If the category has a child relationship then the catalog category association details for the child category follows. If the child category has a hierarchy, then the complete hierarchy under the category is published with the catalog category association details and categories details.

# **FAQs for Manage Catalogs**

### What is catalog mapping?

You use **Catalog Category** mapping to map categories of different catalogs to the reporting categories in other catalogs. This feature allows one or more categories

within a catalog to be mapped to category in a second catalog. For example, suppose that you want to roll up the costs associated with allow items assigned to a set of categories in catalog. Catalog mapping allows you to select a category in a catalog, and map all the categories in the set to that category. When you use this feature you are required to write code to do the roll up as identified in the example.

#### How can I share catalog content?

Categories can be shared across multiple catalogs allowing catalog content to be reused and saving the work needed to maintain multiple copies of the categories. In the case of category sharing, the category structure in the source catalog can be different than the native catalog.

Categories can be shared using two methods; the first method is directly associating the category to the catalog. The category is added to the catalog and can be edited in the catalog or any catalog the category is associated to. The items assigned to the category are not shared, but are assigned to the category in context with the catalog the category is associated. For example if the category name or description is changed in one catalog, the change will be reflected in all catalogs where the category is associated, but if items are assigned to a category, the assignment will be for that single catalog.

The second method of sharing categories is adding a category by reference into the catalog. During the creation of the catalog, sharing can be enabled by specifying a single source catalog that will be used for sharing by reference and setting the value of the sharing content to control what content will be shared from the source catalog. The advantage of using sharing by reference is source catalog content can be shared to multiple catalogs and maintained in a single place, the source catalog. In addition, the referenced content can be more than one category, for example a complete category hierarchy and any assigned items to categories in shared content can also be reference within the catalog.

#### How can I define category hierarchies?

Categories can be organized to represent classification taxonomies. The hierarchy organizations for categories have parent and child relationships that form a tree structure. The category hierarchy is created and maintained within the Edit Catalog page, category hierarchy tab. The category hierarchy is shown in true relationship to the way it is defined.

The category hierarchy can be created using two methods: the first is manually creating the hierarchy by adding referenced categories, duplicating categories or creating category for the catalog.

The second method for creating the hierarchy is by importing the category hierarchy through the spreadsheet interface. The category hierarchy can be exported from other catalog or other sources, edited and imported into a new catalog, additionally it can be added manually to the spreadsheet.

The category hierarchy can be edited using **Move Category**. The catalog category association cannot be deleted, but can be end dated to make the catalog category association inactive. The category hierarchy table provides a choice list filter that controls what catalog category associations and categories area displayed based

on the date enablement. The category hierarchy can also be edited by exporting the complete hierarchy, editing it and importing the category hierarchy back into the catalog.

### How can I duplicate categories?

You can select and duplicate a category as a quick way to create a similar category configuration. Selecting the **Duplicate** icon action launches a Create Category dialog that has attribute fields populated based on the selected category attribute values. The category name is prefixed with **Copy**_ followed by the name of the selected category. You fill in the required field information in the key flexfield segment values which are blank. Once the category attributes are updated and the key flexfield segments values are entered, the **OK** button adds the newly created category into the category hierarchy of the selected category you have configured.

### How can I add categories?

Categories are catalog components that are associated to a catalog for purpose of classification of items. You can add existing categories to the point of selection which can be a category in the hierarchy or the root of the catalog. If no category is selected, the default is the root of the catalog.

You can add categories by selecting the **Add Category** field and selecting the value **Add Category**. You can then search for existing categories based on the value of the catalog structure for the catalog. You can narrow the search for existing categories by using the **Advance Search** region in the dialog. You can add each selected category by selecting the **Apply** button and the add category region remains open. The **OK** button adds a category if a category is selected and then closes the dialog.

#### How can I add shared categories?

Adding a shared category is similar to adding an existing category except the category is selected from the catalog that has been designated as a source catalog. The sharing content attribute value determines what content is shared from the source catalog. A category within a source catalog that has been added to a native catalog is also known as a referenced category. You use the drop list menu from the Add Categories menu, and the Shared Category option will be disabled if the catalog has not been configured for category sharing.

### How can I add images to a catalog or category?

You can attach an image from your desktop or from a configured repository to a catalog or a category, or both. The image is displayed in the catalog detail and the category detail section of the catalog page. Only one image can be associated with a catalog or category. To attach an image, select the green plus icon to launch the Manage Attachment dialog. The image attachment type can have values of **File** or **Repository File/Folder** and is selected in this dialog. The title you provide for the image attachment will appear under the image that is displayed in the catalog. The description you provide is not displayed.

Browse will allow you to select the file to be used as the image for the catalog or category. After the information is entered in to the dialog, you click the OK button to load the image and the image attachment title will be displayed under the image. The image will not initially be displayed until the catalog is saved. The image can be replaced with another image by selecting the red X to delete the existing image and entering a new image.

# **FAQs for Manage Default Catalogs**

### How can I map default catalogs?

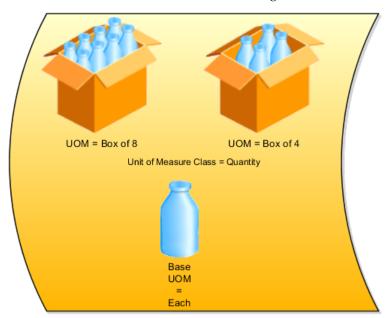
You can map a catalog to be assigned to a functional area such as Purchasing. When a catalog is assigned to a functional area, the catalog will behave based on the rules you defined for that functional area. Only one catalog can be assigned to a functional area.

# **Define Common SCM Configuration: Manage Units of Measure**

# Units of Measure, Unit of Measure Classes, and Base Units of **Measure: How They Fit Together**

Define units of measure, unit of measure classes, and base units of measure for tracking, moving, storing, and counting items.

The Quantity unit of measure class contains the units of measure Box of 8, Box of 4, and Each. The unit of measure Each is assigned as the base unit of measure.



#### **Unit of Measure Classes**

Unit of measure classes represent groups of units of measure with similar characteristics such as area, weight, or volume.

#### Units of Measure

Units of measure are used by a variety of functions and transactions to express the quantity of items. Each unit of measure you define must belong to a unit of measure class.

#### **Base Units of Measure**

Each unit of measure class has a base unit of measure. The base unit of measure is used to perform conversions between units of measure in the class. For this reason, the base unit of measure should be representative of the other units of measure in the class, and should generally be one of the smaller units. For example, you could use CU (cubic feet) as the base unit of measure for a unit of measure class called Volume.

# **Assigning Base Units of Measure to Unit of Measure Classes: Examples**

Each unit of measure class must have a base unit of measure.

#### Scenario

This table lists examples of unit of measure classes, the units of measure in each unit of measure class, and the unit of measure assigned as the base unit of measure for each unit of measure class. Note that each base unit of measure is the smallest unit of measure in its unit of measure class.

Unit of Measure Class	Units of Measure	Base Unit of Measure
Quantity	dozen	each
	box	
	each	
Weight	pound	gram
	kilogram	
	gram	
Time	hour	second
	minute	
	second	
Volume	cubic feet	cubic inches
	cubic centimeters	
	cubic inches	

# **Defining Unit of Measure Standard Conversions: Examples**

A unit of measure standard conversion specifies the conversion factor by which the unit of measure is equivalent to the base unit of measure.

#### Scenario

This table lists examples of unit of measure classes, one unit of measure included in each class, the base unit of measure for the unit of measure class, and the conversion factor defined for the unit of measure.

Unit of Measure Class	Unit of Measure	Base Unit of Measure	Conversion Factor
Quantity	dozen	each	12
			(1 dozen = 12 each)
Weight	pound	gram	454
			(1 pound = 454 grams)
Time	minute	second	60
			(1 minute = 60 seconds)

### FAQs for Units of Measure

#### What's a unit of measure standard conversion?

A unit of measure standard conversion defines the conversion factor by which the unit of measure is equivalent to the base unit of measure that you defined for the unit of measure class. Defining a unit of measure standard conversion allows you to perform transactions in units other than the primary unit of measure of the item being transacted. The standard unit of measure conversion is used for an item if an item-specific unit of measure conversion has not been defined.

#### What's a UOM interclass conversion?

A UOM interclass conversion defines the conversion between the source base unit of measure ("From Base UOM") in one unit of measure class ("From Class") and the destination base unit of measure ("To Base UOM") in a different unit of measure class ("To Class").

For example, the item is gasoline. The From Base UOM (of the From Class called "volume") is liters. The To Base UOM (of the To Class called "quantity") is Barrels. The conversion is 158.76 liters (volume) to 1 barrel of oil (quantity).

#### What's a UOM intraclass conversion?

A UOM intraclass conversion specifies the conversion between a unit of measure (the "From UOM") and the base unit of measure of the same class.

For example, the item is soda pop. The unit of measure class is Quantity. The From UOM is Case (CS). The base unit of measure is Each (EA). The conversion is 24, to specify that 1 CS = 24 EA.

# **Define Common SCM Configuration: Manage Carriers**

# Shipping Methods: Explained

A shipping method is defined for every carrier. You must define and activate a shipping method after creating a carrier. After a shipping method is created, it is assigned to one or more organizations. The organization can then use the carrier and shipping method combination to deliver shipments to and from its warehouses. The active status of the shipping method indicates that it is in use by the selected carrier in all assigned organizations.

You can define a shipping method by selecting the following:

- Service Level
- Mode of Transport

#### Service Level

Service Level is the priority of transportation that affects how quickly goods are transported. For example, Next day, Overnight, Express, Door to Door.

#### **Mode of Transport**

Mode of transport refers to the means used to deliver shipments to the customer. For example, Rail, Air, Road.

### **Inbound Tracking Rules: Explained**

Inbound tracking rules enable you to view the status of your shipments through the use of your carrier's Web site. When you click on a tracking number, you are directed to the carrier's Web site to view the tracking details associated with that shipment.

The following aspect of Inbound tracking rules can assist you in viewing shipment information:

Associating the carrier and the carrier's Web site

### Associating the carrier and the carrier's Web site

Associating the carrier and carrier's Web site enables you to track your shipments by viewing all of the current tracking numbers for a given carrier and shipment.

# **Creating Tracking Rules: Points to Consider**

Tracking rules enable you to configure the carrier's Web site within the application. After you configure the carrier's Web site, you will be able to view the tracking information via the carrier's Web site when you select a tracking number.

Before creating tracking rules consider:

- What base URL to enter?
- Which request method to select?
- What parameters to select?

#### **Base URL**

You must contact your carrier to obtain the Web site URL used to track shipments.

#### **Request Method**

You must contact your carrier to determine the request method to be selected; GET or POST. You can use the GET method if the parameters can be shown in the URL. You can use the POST method if the parameters are processed in the backend.

#### **Parameters**

You must contact your carrier to determine the parameters for the carrier. Consider if you require any constant value for the carrier's Web site for tracking shipments. Consider the most frequently used search value while tracking a shipment in the carrier's Web site. For example, if you frequently track shipments using the tracking number, then tracking number should be your lookup parameter.

# **Define Common SCM Configuration: Manage Transit Times**

# **Transit Time: Explained**

You can define the shipping method and transit time required for a shipment to be transported from a point of origin to a destination. This enables you to effectively calculate the initial ship date of the shipment in order for it to arrive at the destination on the planned delivery date. For example, you define an origin to destination combination from Florida to London. Next, you assign the shipping method, Air, to it and define a transit time of 3 days. When you receive an order with a requested delivery date of July 3, 2011 for destination London, the transit time you defined earlier helps you determine the initial ship date. The initial ship date is date by when the shipment should be shipped from your warehouse in Florida in order for it to reach the customer on the planned arrival date of July 3, 2011. In this case, the initial ship date is calculated as being 3 days prior to the requested delivery date on July 1, 2011. Shipping costs are applied based on the shipping method used.

The following aspects can assist you in creating transit time records for future use:

- Origin and destination combination
- Shipping method assignment
- Transit Time web service

### Origin and Destination Combination

Defining an origin and destination combination enables you to create a shipping lane between locations where you deliver shipments. These locations can be of types Internal location, External location, Geography, and Zone. A few examples of the location types are, Internal Location: Warehouse, External Location: Customer site, Geography: place or country such as California or American Samoa, and Zone: a grouping of geographies such as the Asia Pacific.

### Note

You cannot delete a transit time record for an origin and destination combination if an open shipment exists for the same combination.

### **Shipping Method Assignment**

You must assign a shipping method to a specific origin and destination combination. For example, Express by Air. You can assign more than one shipping method to an origin and destination combination.

After you assign the shipping method, you can specify the transit time in number of days required to transport goods between the defined origin and destination using that specific shipping method. This enables you to calculate the initial ship date for shipments when you receive an order.

Additionally, you can choose to specify the maximum weight and volume capacity that can be transported daily using the assigned shipping method. You can also assign the cost per unit and the currency in which the cost is calculated. This will further assist you in planning the delivery of shipments by the requested delivery date.

#### **Transit Time Web Service**

You can also define and bulk upload transit times quicker using the Transit Time web service. For example, you can create and upload transit time records from all inventory organizations to all regions with multiple shipping methods for each origin and destination combination.

# Origin Type and Destination Type: Points to Consider

After you specify an origin and destination location, you can define the transit times by shipping methods. For example, you can ship goods from origin A to Destination B via Truck, Rail, and Air. You can define the transit time by shipping method, such as:

- Truck-5 days
- Rail- 2 days
- Air-1 day

When an order is placed for delivery from origin A to destination B, the customer also specifies the date on which the goods are required to reach the destination. This date becomes the planned delivery date. After the shipping method is determined based on transportation costs, the specified transit times is used to calculate the date on which the shipment should be shipped from origin A in order for it to reach destination B by the planned delivery date.

Before selecting the origin and destination types consider:

What is the ship-from organization and ship-to location?

### Origin and Destination Types and Locations

You must determine the point of origin and the destination and then select the origin type and destination type. The four origin and destination types

are Internal Location, External Location, Geography, and Zone. The origin and destination locations will appear based on what you select as origin and destination types. For example, the location types can be, Internal Location: Warehouse, External Location: Customer site, Geography: region or country such as American Samoa or Canada, and Zone: a grouping of geographies such as Asia Pacific. After you specify the origin and destination combination, you can add multiple shipping methods and transit times at a later point in time. This also allows you to offer a range of shipping methods and time choices to your customer.

# **Define Common SCM Configuration: Define Application Toolkit Configuration**

# **Define Application Toolkit Configuration: Overview**

Oracle Fusion Application Toolkit (ATK) is an application that provides various core components of Oracle Fusion Applications, including the Welcome dashboard, Oracle Fusion Applications Help, the Reports and Analytics pane, and the Watchlist feature. Use the Define Application Toolkit Configuration task list to set up and maintain some of these components for all users, and the Define Help Configuration task list for Oracle Fusion Applications Help.

#### Note

The Define Application Toolkit Configuration task list is available in implementation projects only if the Application Toolkit Component Maintenance feature choice is selected.

Use the Setup and Maintenance work area to access the tasks in the Define Application Toolkit Configuration task list.

## Map Reports to Work Areas

# Additional Report Setup in the Context of the Reports and Analytics **Pane: Highlights**

Aside from determining which work areas a specific report is mapped to, you can perform additional setup for reports in the context of the Reports and Analytics pane. You can set up report permissions, and enable Oracle Business Intelligence (BI) Publisher reports for scheduled submission.

This additional setup is described in the Oracle Fusion Middleware User's Guide for Oracle Business Intelligence Enterprise Edition (Oracle Fusion Applications Edition) and the Oracle Fusion Applications Extensibility Guide.

### **Report Permissions**

 You can restrict access to specific reports for specific users, and this security is not limited to the Reports and Analytics pane. Refer to the Oracle Fusion Middleware User's Guide for Oracle Business Intelligence Enterprise Edition (Oracle Fusion Applications Edition).

See: Assigning Permissions

### **Oracle Business Intelligence Publisher Reports Submission**

- Oracle BI Publisher reports must be registered as processes with Oracle Enterprise Scheduler to be enabled for scheduling. This registration also enables a Schedule link for the report in the Reports and Analytics Pane. Refer to the Oracle Fusion Applications Extensibility Guide, and perform the following steps in the specified order.
  - Create an Oracle Enterprise Scheduler job definition for the report.
    - See: Tasks Required to Run Custom Reports with Oracle Enterprise Scheduler Service
  - Specify the job definition details in the report's properties.

See: Enabling Reports for Scheduling from the Reports and Analytics Pane

### **FAQs for Map Reports to Work Areas**

### How can I set up the Reports and Analytics pane for all users?

You can remove any currently mapped report from the Reports and Analytics pane, or add mappings to reports from the Oracle Business Intelligence (BI) Presentation catalog. To access the setup, click **Edit Settings** in the Reports and Analytics pane, or use the Map Reports to Work Areas task in the Setup and Maintenance work area. If you do the former, then you can set up only the Reports and Analytics pane on the work area that you are in.

If you do the latter, then you can select a work area to set up. If you do not see the desired work area, most likely you do not have access to it due to security. You can request to be granted a role that has access to the work area, or another administrator or business user with access to the work area can be granted the Reports and Analytics Region Administration Duty to be able to map reports to the work area.

#### Tip

On the Map Reports to Work Areas page only, you can also use the Synchronize button to remove mappings to reports that are no longer in the catalog, for all work areas at once.

Any changes you make in either UI apply to all users with access to the mapped

### Why can't I see reports when mapping reports to work areas for the Reports and Analytics pane?

It is possible that there are no reports currently mapped to the work area that you select in the Map Reports to Work Areas page. Alternatively, reports are mapped, but you do not see them due to security.

Similarly, in the list of all available reports from the catalog, you can see only the reports that you have access to. You can request to be granted a role that has access to the reports that you want to map, or another administrator or business user with access to those reports can be granted the Reports and Analytics Region Administration Duty to be able to map reports to work areas.

### Why can't I see reports when I edit settings for the Reports and Analytics pane?

In the Edit Settings window, you may not be able to see a currently mapped report because you do not have access to it due to security.

Similarly, in the list of all available reports from the catalog, you can see only the reports that you have access to. You can request to be granted a role that has access to the reports that you want to map, or another administrator or business user with access to those reports can be granted the Reports and Analytics Region Administration Duty to be able to map reports to work areas.

# Set Watchlist Options

# Watchlist Setup: Points to Consider

For all users across the site, you can disable or enable predefined Watchlist categories and items, edit their names, and determine how often item counts refresh. You cannot delete predefined Watchlist categories and items, nor create any for the site. Users can create their own Watchlist items through saved searches.

Access the Set Watchlist Options page by starting in the Setup and Maintenance Overview page and searching for the Set Watchlist Options task.

#### Disabling Predefined Categories and Items

Use the Set Watchlist Options page to enable or disable predefined Watchlist categories and items. Disabling any category or item also disables associated processes involved in calculating the Watchlist item counts for all users. These processes include creating data caches, performing security checks, invoking services across domains, running queries, and so on.

An item with the **Predefined** type represents the actual predefined Watchlist item that appears in the Watchlist. If you disable this type of Watchlist item, then:

- The item is not available for users to display in their watchlist
- The item is removed from any watchlist where it is currently displayed

A Watchlist item with the **User-created saved search** type does not appear in the Watchlist; it controls the display of the Manage Watchlist button or menu item in pages with saved searches. If you disable this type of Watchlist item, then:

• The Manage Watchlist option is not available to users in the corresponding work area, so users cannot use their own saved searches as Watchlist items. A message is displayed to users when they try to use this option.

 Any user-defined saved searches from that work area already used as Watchlist items are no longer available in the users' watchlist. The userdefined saved searches are still available to be used for searching, but not for the Watchlist.

If you disable a Watchlist category, then the category is not available for users to include in their watchlist, and all Watchlist items within the category are also disabled.

Ultimately, the Watchlist for any user contains the subset of categories and items that are enabled in the Set Watchlist Options page:

- Plus any items based on user-defined saved searches
- Minus any categories or items that the user chooses to hide using Watchlist preferences
- Minus any items with no results found, if the user chooses to hide such items using Watchlist preferences

### Specifying Refresh Intervals

All Watchlist items have a predefined refresh interval, which controls how often the query that calculates the count for a Watchlist item can be run. Use the Set Watchlist Options page to edit the interval values. What you specify as the refresh interval for a Watchlist item of type User-created Saved Search applies to all Watchlist items based on saved searches created by users on the corresponding search page.

When the user is in the Welcome dashboard with the Watchlist open for at least two and a half minutes, the query automatically runs for all Watchlist items if no refresh already ran in this user session. To subsequently run the query again, users can manually refresh the Watchlist region. The **Refresh** icon is enabled after five minutes since the last refresh.

#### Note

During a refresh, the query runs for an individual Watchlist item only if the time since the last query for this item is equal to or greater than the specified refresh interval. Since the manual refresh of the entire Watchlist is not available until five minutes after the last refresh, you should not set a Watchlist item refresh interval that is less than five minutes.

When users open Watchlist from the global area, a refresh automatically runs if five minutes have passed since the last refresh. During this refresh, the query runs for an individual Watchlist item only if the time since the last query for this item is equal to or greater than the specified refresh interval.

For example, you set the interval to eight minutes for a particular Watchlist item. When the user signs in and goes to the Welcome dashboard, with the Watchlist open, the query automatically runs for this Watchlist item after two and a half

minutes. Every two and a half minutes after, a check is performed for stale counts and new cached counts are displayed.

Five minutes after the query ran, the **Refresh** icon is enabled and the user performs a manual refresh. However, the query does not run for this Watchlist item, because the refresh interval is eight minutes. The user navigates away from the Welcome dashboard and opens the Watchlist from the global area six minutes later. A refresh automatically runs because more than five minutes have passed since the last refresh. This time, the query runs for this Watchlist item because it has been more than eight minutes since the query last ran for this item.

### **Editing Predefined Category and Item Names**

Predefined Watchlist category and item names are stored as meanings of standard lookups. Lookup types for predefined categories end with WATCHLIST, for example EXM_EXPENSES_WATCHLIST. Edit the lookup type meaning to change the category name. To change item names, edit lookup code meanings for that lookup type.

# **Define Common SCM Configuration: Define Source Systems**

# Source Systems: Explained

You can set up source systems to enable users to identify the source of the data they are importing into the Oracle Fusion database. You can specify whether the source system is a Spoke system, such as a legacy system, or a Purchased system, such as data from a third party provider. You can also specify what types of entities the source system contains, for example, you can specify that a source system will contain trading community member data.

You can configure the following for a source system:

- Source system code, name, and description
- Source system type
- Enable for Items, Trading Community Members, Order Orchestration and Planning, and Assets

#### Source System Code, Name, and Description

You can create a source system code to uniquely identify the source system. Source system codes are used by the application to create references between source IDs and the Oracle Fusion Applications database IDs. You can create a source system name and description to provide information that is more descriptive than the source system code.

#### Note

You cannot update the source system code once you have created the source system.

### Source System Type

You must set up a source system as either a Spoke system, such as a legacy system, or a Purchased system, such as data from Dun & Bradstreet.

### Enable for Items, Trading Community Members, Order Orchestration and Planning, and Assets

You should select which types of entities will be imported from the source system into the Oracle Fusion Applications database from the following:

- Items
- Trading Community Members
- Order Orchestration and Planning
- Assets

You can select one or more of these entity types as required for the source system. It is important to enable the correct entity types because each import UI filters source systems based on their entity type. For example, if a source system is enabled for Trading Community Members, Items, and Assets, then the source system can be selected as a data source in the Trading Community Members, Items, and Asset import UIs; however, the source system won't be able to be selected in the Orchestration and Planning import UI.

# **Source System Entities: Explained**

Source System Entities are the entities, such as addresses and parties, which can be imported using a specified source system.

When you import data from a source system, all of the entities in the source system data will be imported. Within the Source System Entities UI, you can chose to allow multiple source references, which allows multiple records from a source system to map to a single trading community record.

# **FAQs for Define Source Systems**

#### What happens if I allow multiple source system references?

Allowing multiple source system references means that when you import data from a source system you can merge multiple, or duplicate, source system records and create one record in the Oracle Fusion Applications database.

If you do not allow multiple source system references then an Oracle Fusion Applications database record will be created for every source system record. This means that you could potentially create duplicate records in the Oracle Fusion Applications database.

# **Define Common SCM Configuration: Manage SCM Common Customers**

# Import Person and Organization

# Trading Community Model Data Import Objects: Explained

Import objects are business entities that can be imported into the trading community model registry, for example, competitors, partners or resource teams. When you create a data import batch you should choose which business entity, or object, you are importing from the batch into the trading community model registry. For example, if you are responsible for resource management, you might want to import objects such as employee resource and resource team.

The import process flow will change according to which object you have selected. There are two import process flows for the following sets of objects:

- 1. Customer, reference, competitor, and custom party.
- 2. Employee resource, resource team, partner, and partner contact.

#### Customer, Reference, Competitor, and Custom Party

When you select these objects you will receive the option to check for duplicates within the import batch before the import, and the option to check for duplicates between the import batch and the trading community model registry before import. You will also be able to choose to preview data before it is imported, specify if addresses will be cleansed before import, and set how many errors you will allow before the import is terminated.

### **Employee Resource, Resource Team, Partner, and Partner Contact**

If you choose to import these objects you will not be able to deduplicate the batch or registry data. However, you will be able to choose to preview data before it is imported, specify if addresses will be cleansed before import, and set how many errors you will allow before the import is terminated.

# **Defining the Import Process for Customers and Consumers: Points** to Consider

Oracle Fusion Applications provides two utilities to import data, File-Based Import and Data Import. File-based Import allows you to import data directly from a CSV or XML file. Data Import imports data from interface tables once the tables are populated by an external process. Data Import cannot be used in a Cloud deployment, because you cannot populate interface tables using an external process in a Cloud deployment. In Cloud deployments, you can only use File-based import to import data. However, even if you are using File-based Import, you can use the Data Import dashboard to monitor the import job and view reports and statistics. You can choose to pause a File-Import batch, and use Data Import work area to configure data quality services, monitor import jobs, view errors, and view batch statistics. Import activities are paused if the **HZ_IMP_PAUSE_FILE_IMPORT** profile option is set to Yes in the Manage Import Profile Options page. If the profile option is set to Yes, all submitted import activities are sent for administrator review and appear in the Data Import Batches Overview page.

Before importing data into the registry, you need to decide if you want to use the data quality services and if so, how you want to configure the data quality services.

The data quality services are:

- Batch deduplication
- Registry deduplication
- Import to registry options

### **Batch Deduplication**

Within the batch deduplication page you can decide if you want to identify and resolve duplicates within the batch that you are importing from the interface tables. If you want to check for duplicates you need to choose what match configuration rule you want to use to identify duplicates for each entity. Then you need to specify what action will be taken on the persons, organizations, and address duplicates found within the batch. Your specified actions will be performed on the batch before the data is imported into the registry.

### **Registry Deduplication**

Similar to batch deduplication, registry deduplication identifies duplicates between the data in the batch and the data in the registry before the data is imported into the registry. If you want to check for duplicates you need to choose what match configuration rule you want to use to identify duplicates for each entity. Then you need to specify what action will be taken on the persons, organizations, and address duplicates found in the registry deduplication check. Your specified actions will be performed when you import the batch into the registry.

### Import to Registry Options

When defining an import process you can decide whether to run the import process in preview mode, or you can choose to load the data directly into the registry without previewing the data. You can also choose to cleanse addresses prior to import, validate addresses in an import batch against geography data, and define an error limit for the batch.

### **Import Process Mode**

You can choose to run the import batch in preview mode, or you can skip the preview and load the data directly into the registry.

If you select to run the batch in preview mode you will be able to review information about the level of duplicates or incorrect addresses in the batch data before the data is actually imported. You will also be able to preview how many records will be created and how many records will be updated for each entity. You can then continue to import the batch, or you can amend the match configuration rules and actions to be taken on the identified duplicates and then rerun the batch to review the data again.

If you do not want to review the batch data before it is imported into the registry, then you can choose to skip the preview and allow the data to be loaded into the registry as soon as preprocessing is complete. You may prefer not to preview the batch data if the data source is frequently used.

#### Note

The Define Import: Import to Registry page is the only place that you can specify if you want to run the batch in preview mode. Once the option to skip the preview mode is selected, and you submit the batch for processing, you will not be able to review the batch data before it is imported.

#### **Cleanse Addresses**

You can choose to validate the addresses in the interface tables before importing them into the registry. The addresses are validated using an integrated third party service that verifies addresses and corrects them if they are incorrect.

### Geography Validation

You can choose to validate the addresses in an import batch against geography data before importing them into registry. The addresses are validated against the master reference geography data, according to the geography-based address validation settings for each country. The addresses with validation errors are not imported. However, Geography Name Referencing is run on all imported addresses regardless of this profile option setting.

### **Error Handling Limit**

You can define how many process errors can be generated by the import batch process before the process terminates automatically. Error reports are generated by the application for you to review.

# **Defining the Import Process for Customers and Consumers: Worked Example**

This example demonstrates how to create an import batch, and how to define the import process data quality services you want to use on the data prior to completing the import.

#### Note

Once an import is completed, the data is loaded into the Trading Community Model registry.

Create an import batch containing customer and consumer objects, load the import data into the interface tables, and configure the data import process so that you can view the batch in preview mode to check that all duplicate data are removed.

### Creating an import batch

- 1. On the Data Import Batches Overview page, click on the Create Data **Import Batch** task located in the task pane.
- 2. On the Create Data Import Batch page, complete the fields as shown in this table:

Field	Value
Batch Name	Customer Import Batch
Source System	Comma separated values
Object	Customer and Consumer
Estimated Number of Records	300
Batch Description	Import of customer data

#### 3. Click Save and Close

4. After creating the import batch, load your data into the interface tables using a standard ETL tool.

## **Defining the Data Import Process: Batch Deduplication**

You want to check the batch for address, organization, and person duplicates; you also want to remove all of these duplicates from the batch.

- 1. On the Data Import Batches Overview page, highlight the Batch Name, but do not click on the Batch ID URL.
- 2. Click **Actions** and then click **Import**.
- 3. On the Define Import: Batch Deduplication page, select the **Check for** duplicates within the batch before import.
- 4. Complete the fields in the **Select match configuration to determine duplicates within the import batch** section, as shown in this table:

Field	Value
Addresses	Batch Location Basic Duplicate Identification
Organizations	Batch Organization Basic Duplicate Identification
Persons	Batch Person Basic Duplicate Identification

5. Complete the fields in the **Override Default Actions** section, as shown in this table:

Field	Value
Select Action for Persons and Organizations	Remove all duplicates
Select Action for Addresses	Remove all duplicates

6. Click Next.

## **Defining the Data Import Process: Registry Deduplication**

You want to check for address, organization, and person duplicates between the import batch and the Trading Community Model registry; you also do not want to import duplicate records.

- 1. On the Define Import: Registry Deduplication page, select the **Check for** duplicates between the import batch and the registry before import.
- 2. Complete the fields in the **Select match configuration to determine** duplicates within the import batch section, as shown in this table:

Field	Value
Addresses	Batch Location Basic Duplicate Identification
Organizations	Batch Organization Basic Duplicate Identification
Persons	Batch Person Basic Duplicate Identification

3. Complete the fields in the Override Default Actions section, as shown in this table:

Field	Value
Select Action for Persons and Organizations	Do not import duplicate records
Select Action for Addresses	Do not import duplicate records

4. Click Next.

### **Defining the Data Import Process: Import to Registry**

You want to configure the data import process so that you can view the batch in preview mode, enabling you to review the data after preprocessing. You want to cleanse addresses before they are imported, and specify an error limit for the batch. You also want to validate all addresses in the import batch against geography data. This validates all incoming addresses as per the geography structure and validation level setup in Manage Geographies task. The addresses that are reported as Error during validation are not imported.

- 1. On the Define Import: Import to Registry page, select **Run the batch in** preview mode.
- 2. Select Cleanse addresses before import.
- 3. Select Validate address against geography.
- 4. In the **Error Limit** field, enter 200.
- 5. Click Submit.

# Performing What-If Analysis on Data Import Batches: Worked **Example**

This example demonstrates how to perform What-If analysis on a data import batch that has been processed and has completed with a status of pre-import completed. The match configuration is redefined and the import process is resubmitted. The batch deduplication actions are then amended, and the batch import is completed.

The following table summarizes key decisions for this scenario.

Decisions to Consider	In This Example
Do you want to redefine batch deduplication match configuration?	Yes, a different match configuration is selected for the organizations entity.
Do you want to redefine registry deduplication match configuration?	Yes, a different match configuration is selected for the persons entity.
What actions do you want to take on Persons, Organizations, and Addresses duplicates?	Within registry deduplication, choose <b>Do not</b> import duplicate records for Persons and     Organizations.
	Within registry deduplication, choose <b>Import</b> duplicate records for Addresses.

### **Prerequisites**

- 1. The data import batch has been created.
- 2. The data is uploaded into the interface tables.
- 3. The batch is imported and has completed with a status of pre-import completed.

## Viewing the What-If Analysis

1. On the Data Import Batches Overview page, click on the batch ID URL.

- 2. On the Edit Data Import Batch page, review the summary and import process performance information. Click Import Details to open the What-If analysis page.
- 3. On the Import Process Details page, click the **Batch Deduplication** tab. Check that you are satisfied with the batch deduplication results.
- 4. On the Import Process Details page, click the **Registry Deduplication** tab. Check that you are satisfied with the registry deduplication results.
- 5. On the Import Process Details page, click the **Address Cleansing** tab. Check that you are satisfied with the address cleansing results.

### Redefining the Match Configuration and Resubmitting the Import Process

The results of the batch and registry deduplication are not as expected and so the match configurations need to be redefined.

- 1. On the Import Process Details page, click **Cancel**.
- 2. On the Data Import Batches Overview page, click on the batch name. Click **Actions** and then click **Import**.
- 3. On the Define Import: Batch Deduplication page, choose a different match configuration for the organizations entity. Click Next.
- 4. On the Define Import: Registry Deduplication page, choose a different match configuration for the persons entity. Click Next.
- 5. On the Define Import: Import Registry page, click **Submit**

## Changing the Action for Duplicates within the What-If Analysis

You want to view the What-If analysis for the new match configurations that you selected for the batch.

- 1. On the Data Import Batches Overview page, click on the batch ID URL.
- 2. On the Edit Data Import Batch page, review the summary and import process performance information. Click Import Details to open the What-If analysis page.
- 3. The new match configurations have produced satisfactory results, but you would like to change the actions that will be carried out on the duplicates. On the Import Process Details page, click the **Registry Deduplication** tab.
- 4. For the Persons and Organizations duplicates, choose **Do not import** duplicate records from the choice list.
- 5. For the possible duplicates for Addresses, choose **Import duplicate** records from the choice list.
- 6. Click **Complete Import**.

## **FAQs for Define Trading Community Import**

Can I redefine the data import process for an already imported batch and reimport it?

Yes. If the data is still available in the interface tables and the batch status is Preimport Completed, Completed with Errors, Error, or Terminated when Error Limit Reached, then you can redefine the data import process and reimport the batch. However, once a batch has been successfully imported then you will not able to reimport the batch, even if the data is present in the interface tables.

### How can I view the errors that occurred during preimport processing?

You can view any errors that occurred after submitting the batch for import by selecting the batch in the data import batches Overview page, and then click Report.

### What happens if I purge a data import batch?

You permanently remove all records in the batch from the import interface tables. You should purge batches after the batch has been imported successfully and you are sure that the data in the interface tables is no longer required.

Purging the interface tables improves import performance. To archive imported data, you should copy the data to a set of custom tables.

### Why can't I purge a data import batch?

Data import batches cannot be purged when they have a status of **Processing**. Purging a batch purges the batch data in the interface tables and so cannot be carried out while the batch is importing the data from the interface tables into the registry.

### Why did I receive a message that the data enrichment process was declined?

The Oracle Fusion Trading Community Data Quality service may be unavailable, or you may not have the necessary licenses for the Data Quality service.

### Can I try and import a batch again?

Yes. You can reimport a batch to correct validation errors if the import process status is either Preimport Completed, Completed With Errors, Error, or Terminated When Error Limit Reached.

#### Why can't I view the import process details?

The import process details are only available when you have selected to run the batch in preview mode, and you have submitted the batch for import.

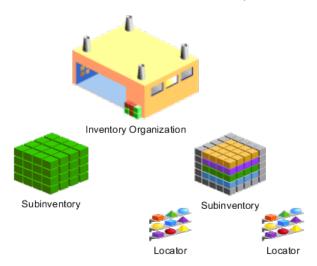
# **Define Warehouse Administration: Define Inventory Management**

# **Manage Subinventories and Locators**

# Inventory Organizations, Subinventories, and Locators: How They **Fit Together**

You can structure the relationship of inventory organizations, subinventories, and locators to match the physical structure of your warehouse.

One inventory organization contains two subinventories. One subinventory contain no locators, and the other subinventory contains two locators.



### **Inventory Organizations**

An inventory organization can contain one or more subinventories.

#### **Subinventories**

Define at least one subinventory for each inventory organization that you want to transact items into, from, or within.

#### Locators

If desired, a subinventory can contain one or more locators.

# **Subinventories: Explained**

Define at least one subinventory for each inventory organization of item and inventory management usage.

You can create the following kinds of subinventories:

- Storage subinventories
- Receiving subinventories

### Storage Subinventories

A storage subinventory is used to store material in the warehouse. Material in a storage subinventory is reflected in on-hand quantity.

### Receiving Subinventories

A receiving subinventory is used to temporarily store material before it is placed in a storage subinventory. Material in a receiving subinventory is not reflected in on-hand quantity. An inventory organization does not need to contain a receiving subinventory.

# **Creating Subinventories and Locators: Points to Consider**

You should take into account the following when planning to create subinventories and locators:

- Subinventory-locator hierarchy
- Considerations for creating subinventories
- Considerations for creating locators

### Creating the Subinventory-Locator Hierarchy

You should consider the following when planning the hierarchy of subinventories and their corresponding locators:

- The importance, for your organization, of creating a subinventory and locator hierarchy that represents the physical layout of your warehouse.
- Your organization's plan for the movement of item and labor, and utilization of labor and equipment, for putaway and picking.

You should refer to these plans when sequencing the picking order of subinventories and locators.

### **Considerations for Creating Subinventories**

You should consider the following when planning to create subinventories:

- · How many storage and receiving subinventories are required in your warehouse.
- Whether you need to distinguish between receiving and storage subinventories.

Use storage subinventories for tracking on-hand quantities.

 Whether you want to associate items to subinventories and their locators by creating item subinventories.

### **Considerations for Creating Locators**

You should consider the following when planning to create locators:

- Whether you want to allow users to dynamically create locators.
- Whether you want to add items to locators.
- Whether it is necessary to implement locator control.

If you decide to implement locator control, consider whether you need to implement locator control for the organization, for individual subinventories, or at the item level.

• The level of granularity required for locators, such as row/rack or row/ rack/bin.

#### FAQs for Subinventories and Locators

### What's a locator?

A locator is a physical area within a subinventory where you store material, such as a row, aisle, bin, or shelf. You can transact items into and out of a locator.

### Why can't I assign locator control options to some subinventories?

You can assign locator control to the subinventory only if an inventory organization's locator control parameter is set to assign locator control at the subinventory level.

### What happens if I select different locator control options for a subinventory?

Select **Dynamic Entry** to require entry of a locator for each item; the user can choose a valid predefined locator, or define a locator dynamically at the time of

transaction. Select **Item Level** to define locator information for specific items. Select **Prespecified** to require entry of one of the predefined locators for each item.

### Why can't I select a particular subinventory as the item transaction default subinventory for a particular item?

If the item is associated with one or more subinventories (as one or more item subinventories), you can only select the subinventories with which the item is associated.

# **Manage Interorganization Parameters**

# **Enabling Interorganization Transfers: Example**

Interorganization transfers enable you to transfer particular items between organizations.

#### Scenario

You are charged with performing the prerequisites that are necessary for your users to perform interorganization transfers of a particular item.

To enable interorganization transfers, you perform the following:

- 1. Ensure that you have created the inventory organization from which the item will be transferred, in addition to the inventory organization to which the item will be transferred.
- 2. In the item's attributes, ensure that the item is assigned to the inventory organization from which the item will be transferred, in addition to the inventory organization to which the item will be transferred.
- 3. Manage interorganization parameters to define the relationships that exist between the inventory organizations.
- 4. Ensure that the item has the same unit of measure in each inventory organization.

## **FAQs for Interorganization Parameters**

### What are interorganization parameters?

Interorganization parameters define the relationships that exist between source and destination inventory organizations. Define these relationships to enable users to create interorganization transfers. One interorganization parameter enables a one-way interorganization transfer from a source inventory organization to a destination inventory organization. To enable two-way interorganization transfers between two inventory organizations, create two interorganization transfers, with each inventory organization functioning as a source inventory organization and a destination inventory organization.

### What's the difference between Receipt and Shipment FOB options?

Select **Receipt** to specify that the shipment organization owns the shipment until the destination organization receives it.

Select **Shipment** to specify that the destination organization owns the shipment when the source organization ships it, and while the shipment is in transit.

### What happens if I select different receipt routing options for the In Transit transfer type?

Select **Direct** to deliver this item directly to its location at receipt. Select **Inspection** to receive this item first, inspect it, then deliver. Select **Standard** to receive this item first, then deliver without inspection.

# **Manage Account Aliases**

# **Creating an Account Alias: Example**

There are multiple situations for which you might want to create an account alias. The following scenario illustrates an example of one such situation.

### Creating an Account Alias for a Temporary Project

Your company has a temporary project for which costs need to be tracked to a particular account. You create an easily-recognizable account alias for the account and have your employees cost the project's transactions to this account alias. You set the account alias to expire when the project ends, so that users cannot cost transactions to this particular project after the project ends.

### **FAQs for Account Aliases**

#### What's an account alias?

An account alias is an alternate name for an account number, and is used to more easily identify an account when performing a transaction. You can select an account alias as a demand source when performing a reservation; you can also select an account alias as a transaction source when performing a miscellaneous transaction.

# Manage Inventory Transaction Sources and Types

# Defining a Transaction Source and Transaction Type: Example

The following scenario illustrates how you would define a transaction source and transaction type for a particular business need:

#### **Scenario**

Your organization frequently donates items that you manufacture to charity. You might want to define a transaction source called "Charity" and a transaction type called "Issue to Charity", using the "Issue from Stores" transaction action. When you donate an item to charity, you create a miscellaneous transaction using the Issue to Charity transaction type.

# **Transaction Types: Explained**

A transaction type is used to classify transactions. Examples of transaction types are Purchase Order Receipt, Sales Order Issue, and Inventory Subinventory Transfer.

Transaction types are combinations of:

- Transaction sources
- Transaction actions

#### **Transaction Sources**

A transaction source is the type of entity against which a transaction is charged. Along with a transaction action, a transaction source uniquely identifies a transaction type. Examples of transaction sources are Purchase Order, Sales Order, and Inventory.

#### Transaction Actions

A transaction action is a system-defined type of material movement or cost update. Examples of transaction actions are Receipt into Stores, Issue from Stores, and Subinventory Transfer.

## FAQs for Transaction Sources and Types

### What happens if I enable status control for a transaction type?

The transaction type for which you enable status control becomes an allowed transaction type for new material statuses that you create. When material status control is enabled for a transaction type and you are creating or editing a material status, you can choose to leave transactions of that transaction type as allowed, or disallow transactions of that transaction type.

If you do not enable status control for a particular transaction type, transactions of that transaction type are always allowed.

# **Manage Inventory Transaction Reasons**

# **Inventory Transaction Reasons: Explained**

An inventory transaction reason is a standard means of classifying or explaining the reason for a transaction, and can be used when performing any type of material transaction. For example, you could define the inventory transaction reasons Theft, Misplaced Items, and Damaged Items for classifying adjustment transactions when performing a cycle count or physical inventory count.

### **FAQs for Inventory Transaction Reasons**

### What happens if I select a reason type and reason context for an inventory transaction reason?

The transaction reason will only be selectable when you perform an inventory transaction in the reason type and reason context that you select. For example, if you create an inventory transaction reason with a reason type of Receiving and a reason context of Change Subinventory/Locator, the user will only be able to select that transaction reason when the user is in Receiving and moving material to a different subinventory and locator combination.

# **Manage Item Transaction Defaults**

## **Item Transaction Defaults: Explained**

An item transaction default specifies the default subinventory or locator for a specified item when the specified shipping or receiving transaction is performed on that item. The default subinventory or locator is included in the item's default shipping or receiving information. Note that for movement requests, if a user does not specify a locator when transacting an item into a locator-controlled subinventory that you specify as the item transaction default, the application determines the put-away locator.

## **Manage Material Statuses**

# Material Status Control: Explained

Material status control restricts the movement and usage of portions of on-hand inventory.

Using material status control enables you to control whether you can pick or ship a sales order, or issue material for a sales order or account. You can also specify whether material needs to be quarantined until you inspect it. In addition, you can determine whether products with a particular status can be reserved, included in available to promise calculations, or netted in production planning.

This topic discusses:

- Material status control levels
- Material status transactions
- Cumulative effective status

#### Material Status Control Levels

You assign material statuses at the subinventory, locator, lot, and serial number levels.

When you assign a material status to a subinventory or locator, items are not assigned the material status of the subinventory or locator. Instead, items take on the behavior indicated by the material status that is assigned to the subinventory or locator.

To assign a material status to a lot or serial number, you must first enable the item attributes Lot Status Enabled and Serial Status Enabled on the item in the item master organization.

You can optionally assign a default lot or serial number status to an item in the item master organization. When you do so, the item retains the lot or serial number status through all inventory transactions, including interorganization transfers.

#### **Material Status Transactions**

When you create a material status, you select the allowed and disallowed transaction types for that material status. Note that you must enable status control for transaction types to make them available to allow and disallow. Transactions types for which you do not enable status control are always allowed.

#### **Cumulative Effective Status**

A cumulative effective status is the combination of all disallowed transactions. If a transaction is disallowed at the serial number, lot, locator, or subinventory level, the transaction fails. For example, if you have a locator whose status disallows miscellaneous issues, and that locator is in a subinventory whose status disallows sales order issues, you cannot perform transactions of either transaction type for material in that locator.

# **Creating Material Statuses: Points to Consider**

Material statuses provide more flexible control of transacting material. For example, you can create a Damaged material status to disable damaged material from being shipped to a customer.

Before creating material statuses, you should plan:

- Determine if material statuses are necessary
- Determine allowed and disallowed transaction types

• Determine material statuses to define

### **Determining if Material Statuses are Necessary**

Consider the needs of your organization, and whether it is necessary to create material statuses.

For example, if your organization operates on a small scale or you want to manage the statuses or items manually, it might not be necessary to create material statuses. By default, all the material is in Active status, which allows transactions with no restrictions.

### **Determining Allowed and Disallowed Transaction Types**

Consider the needs of your organization, and the transaction types that should be allowed.

For example, damage to your warehouse's racks is making locations in the racks, and the material in those locations, inaccessible. You can create a material status to disallow transactions on the inaccessible material. Once the damaged racks have been repaired, you can create a material status to allow transactions on the material that is once again accessible.

### **Determining Material Statuses to Define**

Consider the needs of your organization, and the material statuses that are necessary to define for your organization.

Following are examples of questions that you can ask when determining material statuses for your organization:

- What are the kinds of items that are handled in the warehouse?
- Does the consumption of material needs to be restricted when it needs to inspected for quality assurance?
- Should users be allowed to ship material, such as food or pharmaceuticals, to customers if the refrigerator storing the material is broken?

# Manage Pick Slip Grouping Rules

# **Pick Slip Grouping Rules: Explained**

By creating pick slip grouping rules, you organize how picking lines for released sales orders are grouped on to pick slips. For example, if you select Shipment as a grouping criterion, then all picking lines on a pick slip are for the same shipment.

The following aspects of a pick slip grouping rule can reduce time spent on planning and organizing:

- Group pick slips based on criteria
- Specify effective date for the grouping rule

### **Criteria Based Grouping of Picking Lines**

Enables you to specify more than one grouping criteria for picking. For example, if you select Shipment and Ship-to Location as grouping criteria, then all the picking lines grouped together on a pick slip are for the same shipment and shipto location.

#### **Effective Date**

Enables you to specify the date from which you want the pick slip grouping rule to come into effect.

# **Manage Picking Rules**

# **Picking Rules: Explained**

Picking Rule enables you to define the criteria that determines how material is consumed. For example, LIFO, FIFO, Lot Ascending, Locator Ascending. After you create a picking rule, it can be enabled for usage in various organizations.

A group of picking rules with different criteria can address the various needs of consuming material in an organization. The following criteria determine how material should be consumed:

- Material restriction
- · Allow partial picking
- Material sort

#### **Material Restriction**

The material restriction criteria you to specify:

- Shelf Life Days: Indicates the minimum number of days prior to expiry that the material can be consumed. For example, if an item with an expiration date of June 30 is assigned to a picking rule that dictates a 60day shelf life restriction, then that item must be picked no later than May 1, which is 60 days before its expiration date.
- Enforce Single Lot: The enforcement of a single lot for the specific picking rule. If not, multiple lots may be picked.

### **Allow Partial Picking**

Enables you to specify if the demand line can be partially picked if the total quantity for the order lines is not available. For example, the requested quantity is 100 and the quantity available using the picking rule is 60. In this case, allow partial picking determines if the available quantity of 60 is picked or nothing is picked at all.

#### Material Sort

The sort attributes that you can assign priorities to are Lot, Locator, Subinventory, and Revision. You can have only one priority based on a sort attribute and type such as Locator Ascending, Locator Descending, Revision Ascending, or Revision Descending. For example, if you assign the sort attribute and type Lot Ascending to priority 1, then you cannot assign the same sort attribute to another priority in the same picking rule regardless of the sort type being Ascending or Descending.

## Material Sort Criteria: Points to Consider

Material sort criteria enable you to specify a priority to the sorting criteria. You can do this by assigning priority levels, with priority 1 being of highest priority and priority 3 being of lowest priority. The sort criteria can be based on four different attributes; Lot, Locator, Subinventory, and Revision. Before assigning material sort criteria priorities, consider:

What sort criteria is relevant to the picking rule you are creating?

### Relevance to the picking rule

Consider the relevance of the sort criteria to the picking rule you are creating. For example, if the picking rule you are creating is primarily aimed at lots, then select sort criteria that will assist you in sorting by lots; Lot number ascending or lot number descending.

# Manage Picking Rule Assignments

# **Picking Rule Assignments: Explained**

Picking rule assignment enables you assign an organization and sequence to a picking rule. It provides mechanisms to:

- Indicate if a picking rule can be used in an organization.
- Prioritize the various rules available to be used in an organization.
- Define set of criteria when a rule should be activated.

You can then assign certain criteria to the picking rule assignment based on which the material will be picked. Note that the same picking rule can have multiple rule assignments in an organization. The following example demonstrates how picking rule assignments work for an item that is lot controlled and expiration enabled.

Picking Rule name	Rule details
Rule 1	LOT FIFO
Rule 2	LOT LIFO

The facility usually follows the FIFO rule and ships the oldest material first. However, for their loyal customers, for example, Loyal, they would like to follow the LIFO rule and ship the newest material first. The loyal customers are given priority over their other customers. In order to achieve this, the facility needs to have two picking rule assignments in order of priority.

Picking Rule name	Picking Rule Assignment criteria
Rule 2	Item is specified and customer is specified as "Loyal" as part of the criteria.
Rule 1	Item is specified but customer is not specified as part of the criteria.

According to the way the picking rules are assigned above, the application will first look at the high priority assignment and apply the picking rule assignment in the following manner:

Scenario	Result
Demand line for specified item and from customer specified as "Loyal."	Rule 2 is applied and newest material is supplied following LIFO.
Demand line is for specified item and customer is not "Loyal."	Rule 1 is applied and oldest material is supplied following FIFO.

Picking rule assignment provides you the flexibility to:

- Assign sequence to the rule assignment
- Define criteria for the assigned picking rule

### **Assigning Sequence**

Enables you to prioritize the rule assignment with respect to the other rule assignments.

#### **Define Criteria**

Enables you to specify the details when a rule on a particular picking rule assignment is activated. For example, if you create a picking rule that picks lots based on FIFO and select a specific customer in the criteria, then according to the picking rule assignment, the item is picked for that customer based on FIFO.

# Picking Rule Assignment Criteria: Points to Consider

You can select any combination of criteria after assigning a picking rule. Selecting the criteria enables you to specify when the rule assignment is used. For example, if a picking rule, which allocates lots based on FIFO, is assigned to a particular customer, then the material picked for that customer is allocated based on FIFO.

Before selecting criteria for picking rule usage consider:

- Which combination of picking rule and criteria will help achieve optimum material selection for your organization?
- What is your organization's preference for picking based on the available criteria?

### Specifying criteria for picking rule assignment

You must consider the combination of picking rule and criteria that will meet your requirements on material consumption in your organization. For example, you have a picking rule that ships material based on Lot FIFO. You can assign that rule to a particular customer so that material for that customer is shipped based on FIFO.

### Specifying criteria based on preference

Before selecting the criteria, you must consider your organization's preference for picking based on the available criteria.

#### Customer

Consider your organization's picking order preference on what material to ship to which customer. For example, if certain kind of material should be picked based on customer requirements, then the rule assignments with customer as criteria are effective.

#### Carrier

Consider your organization's preference on what material to ship based on carrier. For example, if the demand line is to be shipped via a specific carrier, then the carrier-based rule assignment will be effective.

#### UOM class

Consider your organization's preference on what material to ship based on UOM class. For example, if the demand line to be shipped specifies a UOM that belongs to a particular UOM class, then the UOM class-based rule assignment will be effective

#### UOM

Consider your organization's preference on what material to ship to based on UOM. For example, you have the following rules. Rule 1 sorts the subinventories in such a way that the item is stored by UOM 'Case' in the top subinventories. Rule 2 sorts the subinventories in such a way that the item is stored by UOM 'Each' in the top subinventories. You can sequence the rule assignments such that the correct demand lines with appropriate UOMs are picked using the appropriate rules.

#### Source subinventory

Consider your organization's preference on what material to ship to from which source subinventory.

### • Destination subinventory

Consider your organization's preference on what material to ship to which destination subinventory.

#### Item

Consider your organization's preference for particular items. For example, if the material needs to be consumed in a certain way because of the characteristics of the item, then the appropriate picking rule should be assigned to the item criteria. Take the case of milk products that should be consumed within the expiration date. In that case, a picking rule that has shelf life material restriction and assigned to item criteria "milk products" can work best in optimizing material selection.

#### Item type

Consider your organization's preference to ship material that belong to particular item types. You can select the best possible combination of a picking rule and item type that will help make selection efficient.

### ABC Assignment Group and Class

Consider your organization's preference on material to ship based on a particular ABC assignment group and class.

### • Transaction source type

Consider your organization's preference on material to ship based on a particular transaction source type.

### Transaction type

Consider your organization's preference on material to ship based on a particular transaction type.

### Transaction action

Consider your organization's preference on material to ship based on a particular transaction action.

## **FAQs for Picking Rule Assignments**

### What happens if I select different date type options?

You can enter different values into the Start Date and End Date fields. For example, if you select Week, you can enter 1 to represent the first week of the year, and 52 to represent the last week of the year. If you select Day of the Month, you can enter 1 to represent the first day of the month, and 31 to represent the last day of the month.

# **Define Warehouse Administration: Define** Shipping

# Manage Shipping Parameters

# **Selecting General Parameters: Points to Consider**

General parameters impact the way a shipment is created and ship confirmed, and how Oracle Fusion Shipping interacts with Oracle Fusion Inventory Management. Before selecting general parameters, consider:

- How you create, process, and confirm shipments in your organization?
- How Oracle Fusion Shipping updates Oracle Fusion Inventory Management?

### Creating and Ship Confirming Shipments

Before selecting the general parameters, you must plan how your organization will create, process, and ship confirm shipments. Consider the following before configuring the general parameters for each of your ship-from organizations.

Which shipment creation criteria to use?

Consider your organization's criteria for creating shipments; if a shipment can be created across sales orders or must be created from within a sales order.

Which ship confirm rule to use?

Consider your organization's usage of a specific ship confirm rule and decide which can be used as the default rule during ship confirm. Choose the commonly used rule in your organization to save time and quickly ship confirm shipments.

- What weight UOM class and volume UOM class to use?
- What currency to specify?

Consider your organization's range of transactions in a particular currency.

Whether to enable automatic packing?

Consider your organization's usage of packing shipment lines into packing units. Note that the shipment lines to be automatically packed are grouped together by shared attributes such as ship-to location and the shipment line information cannot be changed until the shipment is unpacked.

Whether to consolidate backordered lines?

Consider your organization's policy on consolidating a line that was split and backordered with other backordered lines.

Whether to enforce packing?

Consider your organization's practice of requiring every shipping line in a shipment to be packed.

Whether to enforce shipping method?

Consider your organization's practice of requiring a record of shipping method for each shipment.

• Whether to allow future ship date?

Consider your organization's policy on recording an actual ship date in the future.

• Whether to enable carrier manifesting?

Consider if you want to enable carrier manifesting for the shipments in the warehouse.

#### **Updating Oracle Fusion Inventory Management**

Consider the following dependencies before configuring your organization's general shipping parameters on updating Oracle Fusion Inventory Management tables.

Whether to defer sending inventory updates to integrated applications?

Consider your organization's preference on delaying updates to Oracle Fusion Inventory Management tables once the shipment is ship confirmed. If you choose to defer sending inventory updates to integrated applications, then the Shipping interface does not initiate updates to Oracle Fusion Inventory Management interface tables and in turn, the inventory processor does not pick up or update the inventory tables.

Whether to defer online processing of inventory updates?

Consider your organization's preference on delaying processing of records in Oracle Fusion Inventory Management.

How much inventory interface batch size to specify?

Specify the number of records that are selected for processing in a batch in Oracle Fusion Inventory Management. Consider the maximum number of records your organization would prefer to be processed in a batch. Note that an optimum batch size will reflect inventory updates faster in the system.

## **Shipment Grouping Attributes: Points to Consider**

Shipment grouping attributes are defined for Ship-from Organization and determine how shipment lines are grouped on a shipment. Ship-to Location and Ship-from Organization are always applied during grouping of shipment lines into shipments. Before selecting shipment grouping attributes, consider:

- How would you like to group your shipment line into shipments?
- Do you need to further refine your grouping criteria?

#### **Grouping Shipment Lines**

You must consider your organization's business preference for grouping shipment lines into shipments. For example, there are two types of freight terms; Prepaid and Collect. If you enable the grouping attribute Freight Terms, then the shipment lines that share the same freight term, Prepaid, will be grouped into one shipment. And the shipment lines that share the freight term, Collect, will be grouped into another shipment. The tables below illustrate the example and the consequent grouping of shipment lines into shipments based on selection of the grouping attribute, Freight Terms.

This table shows an example of shipment lines and their attributes.

Shipment Lines	Ship-from Organization	Ship-to Location	Freight Terms
1234A	Organization 1	San Jose	Prepaid
1234B	Organization 1	San Jose	Collect
1234C	Organization 1	San Jose	Collect
1234D	Organization 1	San Jose	Prepaid

This table shows an example of how the shipment lines were grouped into a shipment when the grouping attributes were applied.

Shipment Lines	Ship-from Organization	Ship-to Location	Freight Terms	Shipment
1234A	Organization 1	San Jose	Prepaid	Shipment 1
1234B	Organization 1	San Jose	Collect	Shipment 2
1234C	Organization 1	San Jose	Collect	Shipment 2
1234D	Organization 1	San Jose	Prepaid	Shipment 1

When a shipment is created, it inherits the enabled grouping attributes from the lines. For example, Freight Terms is enabled as a grouping attribute and a

shipment is created for the lines with the term Prepaid. In this case, the shipment will automatically have the freight term, Prepaid upon creation.

When an optional attribute is enabled as a grouping criteria and there are shipment lines that don't have a value specified for the enabled attribute, then all those shipment lines are grouped together on a separate shipment. You can also choose to not select any of the optional grouping attributes.

#### **Refining Grouping Attributes**

You must consider your organization's preference for assigning Customer, Shipping Method, FOB, and Freight Terms as grouping criteria for creating shipments.

You can select more than one grouping attribute to further refine your grouping criteria. For example, if you select Customer and Shipping Method, then shipment lines with the same customer and shipping method will be grouped into one shipment.

#### **Pick Release Parameters: Points to Consider**

Pick release parameters enable you to define picking criteria that are used during pick release. Before selecting pick release parameters consider:

- What criteria to specify for grouping and releasing lines?
- What criteria to specify for fulfillment of lines?

#### Grouping and Releasing criteria

Before you select the grouping and releasing criteria you must consider your organization's preference for grouping and releasing of picks. Consider the following:

• What release sequence rule to specify?

Consider your organization's preference of the order in which lines are allocated during pick release. Select the most frequently used release sequence rule; although it becomes the default rule, you can change it any time during pick release submission.

• What pick slip grouping rule to specify?

Consider your organization's preferred method of grouping lines onto pick slips and generating the pick slip number during pick release. Select the most frequently used pick slip grouping rule; although it becomes the default rule, you can change it any time during pick release.

Whether to create shipments?

Consider your organization's preference for automatically creating shipments after pick release.

Whether to enforce shipment sets?

Consider your organization's preference for validating shipment sets during pick release.

• Whether to enable express pick?

Consider selecting the Express Pick check box if you prefer the pick release process to skip both creating order lines as well as automatically confirming picks. You must note the following:

- The Prior reservations only and Autoconfirm picks check boxes must be selected while releasing sales orders for the above to be enabled.
- No pick slips can be generated for lines processed as part of Express Pick.
- The subinventory where reservation was created prior to pick release will be used for storage of material and staging.
- The staging subinventory and locator entered while releasing the sales order will be ignored.

#### **Fulfillment criteria**

Before selecting the fulfillment criteria you must plan how your organization's prefers the lines to be fulfilled. Consider the following:

What staging subinventory and locator to specify?

Consider your organization's usage of a specific subinventory and locator to finally deposit lines after pick confirmation.

• When to print pick slip?

Consider your organization's preferred timing for printing pick slips. Select At the End for generating pick slips after completion of the pick release process. Select Immediate and specify number of lines per pick slip for generating pick slips immediately after the specified number of lines have been pick released.

Specify number of pick slip lines?

Consider the number of lines your organization would prefer to be printed onto a pick slip.

• Which pick release document set is to be printed at pick release?

Consider your organization's practice of printing documents at pick release.

## **FAQs for Shipping Parameters**

#### What happens if consolidate backordered lines?

When you choose to consolidate backordered lines, any line that was split and subsequently backordered will be automatically consolidated with other backordered lines that it was part of originally. When a backorder occurs, Oracle Fusion Shipping searches for existing shipment line backorders for the particular line. If a qualified existing backorder is found, then the current backordered shipment line is consolidated with the existing backordered shipment line.

#### Note

Only unassigned and unpacked backordered lines will be consolidated.

#### What happens if I enable carrier manifesting?

Carrier manifesting is a method used by shippers to process shipments that use carriers that are integrated into Oracle Fusion Shipping. The carrier manifesting process includes weighing parcels, calculating freight cost, generating shipping documents, and submitting manifest data to third party carrier systems. When you enable carrier manifesting, open shipments with assigned lines that are staged and packed are sent to be ship confirmed in the carrier manifesting system. Packing is performed prior to manifesting since only packed lines can be manifested.

#### What happens if I print pick slips immediately?

When you choose to print pick slips immediately, you have to specify the number of pick slip lines per pick slip. Whenever the specified number of lines are pick released, a pick slip document is printed. This continues till all the lines that meet the release criteria are pick released and printed.

For example, if you specify the number of pick slip lines as 25, then only a maximum of 25 pick slip lines can be printed on each pick slip. In this case, if 40 lines are pick released, then two pick slips are printed; one with 25 lines and the other with 15 lines.

# What happens if I select different appending limit options during shipment creation?

Select **Do Not Append** to prohibit automatic appending to an existing shipment. Select **Start of Staging** to allow automatic appending to a shipment till one of the lines is staged. Select **End of Staging** to allow automatic appending to a shipment till all the lines are staged.

## Manage Pick Wave Release Rules

## Pick Wave Release Rule: Explained

Pick wave release rule defines the criteria to determine the order lines to select for pick release and how they need to be processed. The optional processing includes:

Creating shipments

- Picking and staging the material
- Packing the material
- Ship confirming the lines

The following criterion based on which you can define a pick wave release rule will assist you in planning and meeting your organization's needs:

- Effective Start and End Date range
- Demand Selection criteria
- · Process criteria
- Fulfillment criteria

#### Date range

Effective start and end date range for the rule.

#### **Demand Selection Criteria**

Enables you to specify criteria pertaining to shipping organization, order, order date, item, and shipping details.

#### **Process Criteria**

Enables you to specify the release sequence rule, pick slip grouping rule, ship confirm rule, and also if the shipment should be automatically packed among others.

#### **Fulfillment criteria**

Enables you to specify the pick-from subinventory and staging subinventory of the shipping organization.

## Manage Release Sequence Rules

## Release Sequence Rule: Explained

Release sequence rule enables you to specify the order in which the picking lines are pick released to inventory. You must assign a release priority in ascending or descending order to the selected release sequence.

The following aspects of defining a release sequence rule will assist you in releasing picking lines according to your preference:

- Criteria for releasing picking lines
- Release priority

#### Criteria for release

You can release picking lines by:

- Sales order
- Initial ship date
- Scheduled ship date
- Outstanding invoice value
- Shipping priority

#### Release priority

You must assign at least one of the criterion specified above to a release priority in the range of 1 to 5 with 1 being the highest priority and 5 being the lowest. You must select the order, ascending or descending, in which the specified criterion will be made effective. For example, if you select the ascending order for the Scheduled date criterion, then the picking lines with the earliest scheduled date are released first.

## **Release Priority: Points to Consider**

Release priority impacts the way a picking line is released when a release sequence rule is applied. Before assigning release priority to a release criteria, consider:

- How you release shipment lines in your organization?
- What is the level of priority your organization assigns to the order in which lines are released?

#### Releasing shipment lines

Before selecting the release criteria, you must plan how your organization will release shipment lines. Consider the following:

 What is the most commonly used criteria based on which shipment lines are released?

Consider your organization's preferred criteria for releasing shipment lines. It can be based on sales order number, outstanding invoice value, scheduled date, initial ship date, and shipping priority. This directly impacts how and when the shipment line is released.

#### Assigning release priority

Consider the following dependencies before assigning attributes to the release priority:

 You can assign a priority level to one attribute with 1 being the highest and 5 being the lowest.

Consider your organization's usage of a specific attribute.

#### Note

You can select an attribute only once while deciding the relative priorities.

- You can assign the order, ascending or descending, in which the specified attribute will be made effective.
  - For example, if you select the ascending order for attribute Sales Order number, the shipment lines are released by ascending sales order number. Sales Order 1 is released first, then Sales Order 2, Sales Order 3, and so on.
- You cannot assign both the Outstanding invoice value attribute or the Sales Order number attribute to a release priority in the same release sequence rule.

## **Manage Ship Confirm Rules**

## **Ship Confirm Rules: Points to Consider**

You must set up all the ship confirm rules in a manner that they are reusable and service varied needs of different organizations. You can have only one default ship confirm rule per organization and the this rule is associated via the shipping parameters for the organization.

Before setting up default shipping rules consider:

- Understand shipping processes and anticipate current and future needs of the organization
- Follow naming conventions
- Associae the most commonly used rules while defining shipping parameters

#### **Understand shipping processes**

You must understand the shipping processes to be able to evaluate and anticipate current and future needs of your organization before defining shipping rules. Consider the most commonly used scenario for the business so that the scenario will be served well with the default rule. This will enable you to create effective rules that optimize performance and reduce the need for granularity, which in turn reduces maintenance.

#### Follow naming conventions

You must follow naming conventions so as to minimize chances of confusion resulting out of cryptic naming.

#### Associate most commonly used rules

You must associate the most commonly used rules while defining shipping parameters. For example, you must associate a rule that is used most frequently in your organization. This enables you to minimize the need for overriding the default ship confirm rule.

## **Ship Confirm Rule: Explained**

Ship confirm rule enables you to determine how shipments are ship confirmed.

The following aspects of defining a ship confirm rule provide you the flexibility

- Specify tasks along with shipment confirmation
- Specify options if shipped quantities are not manually entered

#### Specify tasks along with shipment confirmation

You can specify your organization's preference of tasks to be completed along with shipment confirmation, by selecting one or more of the following check boxes:

• Create shipment for remaining staged quantities

A new shipment will be created for lines with remaining staged quantities. Remaining staged quantity is applicable when shipped quantity is different from picked quantity on the line.

Create bill of lading and packing slip

A bill of lading and packing slip is created.

#### Note

You must define sequences of type "Automatic" for the application and module "Shipping." The sequences must be assigned to document sequence categories "BOL" or "PKSLP."

• Close shipment

The shipment status is set to closed and as a result all the shipment lines status is set to shipped.

• Defer sending inventory updates to integrated applications

#### Specify options if shipped quantities are not manually entered

You must specify an option that will be applied during ship confirm if the shipped quantity is not manually entered for a staged line or lines. For example, consider a scenario where a shipment has 10 staged lines, and the shipped quantity is manually entered for eight of the lines. The ship confirm rule must indicate what to do with the two lines for which the shipped quantity is not manually entered. The options are:

Backorder

The two staged lines are set to Backorder status and are unassigned from the shipment.

Cycle count

The two staged lines are marked for cycle count, set to Backorder status, and unassigned from the shipment.

#### Note

The quantities transferred for cycle counting are not considered for selection during the next pick release.

• Ship requested quantities

The requested quantity on the two staged lines is shipped.

Stage

The two staged lines remain staged, but are unassigned from the shipment.

## **Manage Shipping Cost Types**

## **Shipping Cost Types: Explained**

Shipping cost types are shipment-related costs such as administration fee, duty fee, insurance, handling cost, export fee, or transportation charge. You can define a cost type within a category with a suggested amount. Shipping costs can be recorded at any point in time for a shipment, shipment line, or packing unit.

Shipping cost types provide you the flexibility to:

- Defining a uniform shipping cost under a specific category for future reference
- Specifying an effective date range for the validity of the cost type
- Defining a cost type in preferred currency

#### Define shipping cost

You can define a shipping cost type under a specific category. This ensures uniformity of service charges under the selected category across the organization for the same service.

#### Note

You can override the cost type and suggested amount during or after the recording of shipping cost.

#### Specify effective date range

You can specify a date range for the validity of the cost type.

#### Define cost type in preferred currency

You can define a cost type in your functional currency. You can modify the currency at any point in time.

## Manage Transportation Schedules

## **Transportation Schedules: Explained**

Transportation schedules enable you to define valid shipping and receiving days and hours for trading partners such as organizations, suppliers, customers, and carriers.

Transportation schedules enable you to:

- Determine when shipments can be shipped and received.
- Assist Oracle Fusion Global Order Promising in planning valid shipping and receiving days.

#### Determine shipping and receiving schedule

The shipping and receiving schedules are used to determine when your customers, customer sites, suppliers, supplier sites, and internal organizations can ship and receive. The ship confirm process uses the defined transportation schedules to warn you of invalid shipping days and hours. The initial ship date on the shipment is validated according to shipping schedule for the warehouse and the planned delivery date is validated according to the receiving schedule for the customer or customer site.

For example, you are shipping a shipment from your warehouse in Florida on Monday, September 12, to arrive at your customer's site in New York on Wednesday, September 14. In this case, ship confirm checks the warehouse's shipping schedule and the customer's receiving schedule for the initial ship date and planned delivery date respectively to confirm the following:

- Monday, September 12, is a valid initial ship date for your warehouse in Florida to ship goods.
- Wednesday, September 14, is a valid delivery date for your customer's site in New York to receive goods.

If the initial ship date or planned delivery date is invalid, then ship confirm displays a message requesting a review of the dates entered.

Transportation schedules are also used when a pick release process is submitted.

The pick release process also consults your defined transportation schedules and adjusts ship dates as necessary. When you create a pick wave using the pick release process, you can specify a pick wave release rule that defines the scheduled ship dates and requested ship dates on the pick wave. If a shipping transportation schedule is defined for your organization, then the scheduled and requested ship dates on the pick wave are compared against the valid shipping days on the transportation schedule. If either the scheduled or requested ship date falls on an invalid shipping day for your organization, then the dates are automatically adjusted to the next valid shipping day specified in the transportation schedule. For example, if your shipping transportation schedule allows shipments Monday through Friday, and the pick wave release rule calculates a ship date that occurs on a Saturday, then the ship date is automatically moved to the following Monday.

#### Note

If the transportation schedules are not defined, then every day and time is assumed to be valid for shipping and receiving.

# Assist Oracle Fusion Global Order Promising in planning valid shipping and receiving days

Oracle Fusion Global Order Promising uses the transportation schedule assignments when determining supply availability dates for customer orders.

- Shipping schedule: The shipping schedule indicates the valid working dates for shipping originating from suppliers and organizations. Oracle Fusion Global Order Promising uses the shipping schedule to determine when material can be shipped from warehouses to customers.
- Receiving schedule: The receiving schedule indicates the valid working
  dates for receiving goods at the organizations or customer sites. Oracle
  Fusion Global Order Promising uses the receiving schedule to determine
  when material can arrive at the customer site.
- Carrier schedule: The carrier schedule indicates the working and nonworking days and times for material that is in transit using different means of transport. Oracle Fusion Global Order Promising uses the carrier schedule to determine the transit time from a warehouse to the customer site. For example, a carrier has a transit time of three days but does not work on weekends. This implies that the carrier can deliver a shipment that was shipped on Monday afternoon on Thursday afternoon. However, the carrier can deliver a shipment that was shipped on Friday only on Wednesday since Saturday and Sunday are nonworking days.
- Oracle Fusion Global Order Promising uses shipping, carrier, and receiving schedules to determine when internal transfers between internal manufacturing sites and warehouses can be scheduled to meet customer demands at a warehouse.

For example, shipping, receiving, and carrier schedules are used for shipping from an internal organization such as a plant to another internal organization such as a warehouse. The plant's shipping schedule is open from Tuesday to Friday. The warehouse's receiving schedule and the carrier schedule are open from Monday to Friday. The transit time is two days. In this case, the warehouse will receive shipments from the plant on Thursday, Friday, and Monday. The warehouse will not have shipments arriving on Wednesday since the plant cannot ship on Monday. If supplies are needed on Wednesday, then Global Order Promising will try to ship from the plant on the previous Friday to arrive on Tuesday.

## **Creating Transportation Schedules: Examples**

You can use several combinations of trading partner, schedule name, and schedule usage to create the transportation schedules suitable for your business requirements.

Examples of creating transportation schedules are discussed for the following scenarios:

- Shipping schedule for a warehouse
- Receiving schedule for a customer

#### Shipping schedule for a warehouse

You want to set up a shipping schedule for your warehouse so that you can schedule shipments from your warehouse and calculate shipping and planned delivery dates for your customers. In order to ensure that your warehouse has accurate shipping days and times, you can create a transportation schedule for an organization from where your goods will be shipped, and select shipping as your schedule usage for that organization. You can activate the schedule assignment at the organization trading partner level by selecting the schedule and marking it as active.

#### Receiving schedule for a customer

You want to set up a receiving schedule so that you can schedule shipping and receiving days and calculate shipping and planned delivery dates for your customers. In order to ensure that the customer has accurate receiving days and times, you can create a transportation schedule for the customer to whom your goods will be shipped, and select receiving as your schedule usage for that customer. You can activate the schedule assignment at the customer trading partner level by selecting the schedule and marking it as active.

## Site Level Schedules: Explained

Trading partner type can be customer, supplier, carrier, and organization. The schedule usage you define for every trading partner type determines what the schedule assigned to the trading partner is used for. For example, if shipping is defined as schedule usage for a trading partner organization, then that schedule is used for shipping. You can define and activate one or more sites for a trading partner. You can assign a different schedule for each trading partner site. Note that setting up schedules at the site level is optional. If a schedules is not defined at the site level, then the schedule defined at the trading partner level is used. For example, a trading partner has 20 ship-from sites and 18 of those sites have the same schedule for shipping days. In this case, one shipping schedule can be defined for the trading partner and two other shipping schedules for the sites.

Site level schedules enable you to:

- Determine when shipments can be shipped and received at the site
- Validate shipping and receiving days

#### Determine site level shipping and receiving schedule

Enables you to define a shipping and receiving schedule for a trading partner site.

For example, a trading partner site (referred to below as customer site) is receiving a shipment on Thursday. In this case, ship confirm checks the trading partner site schedules to confirm the following::

- The customer site is activated to receive shipments.
- The customer site can receive goods on Thursday.

#### Validate shipping and receiving days

The ship confirm process consults your defined site level schedules and warns you about invalid shipping days and hours as necessary.

When you ship confirm a shipment using the ship confirm process, the initial ship date and planned delivery date is checked in the trading partner site schedule. If a trading partner site schedule is defined for your trading partner site, then the initial ship date and planned delivery date are compared against the valid shipping and receiving days on the site schedule. If either the initial ship date or the delivery date falls on an invalid shipping or receiving day for your warehouse and customer site respectively, then alternative valid dates are suggested. For example, if your shipping site schedule allows shipments Monday through Friday, and the ship confirm process calculates an initial ship date that occurs on a Saturday, then Monday is suggested as the alternative initial ship date.

## **FAQs for Transportation Schedules**

#### What happens if a transportation schedule is not defined for a trading partner?

If a transportation schedule is not defined, then every day and time is assumed to be valid for shipping and receiving.

## **Manage Shipping Exceptions**

## **Shipping Exceptions: Explained**

Shipping exception is an unexpected event resulting out of a conflict between the requirements of the shipper, customer, or transportation carrier.

Shipping exception enables you to:

- Define and maintain the three types of shipping exceptions
- View and modify predefined exceptions
- Modify severity levels of exceptions

#### Define and Maintain New Shipping Exceptions

You can define and maintain new exceptions. The exceptions can be of three types:

- Shipment: exceptions that are logged against shipments.
- Picking: exceptions that are logged during the picking process.
- Batch: exceptions logged to store the messages generated during the automated shipping processes such as automatically pack and ship confirm.

#### **View and Modify Predefined Exceptions**

You can view and use predefined exceptions. You can choose to activate or inactivate predefined exceptions based on their validity for your organization. You can only modify the severity level for predefined exceptions.

#### Modify Severity Levels of Exceptions

You can define and maintain the following severity levels of shipping exceptions:

- Error: Requires resolution before the transaction can be closed.
- Warning: Can be superseded and does not require resolution to close the transaction.
- Information: Provides information on a particular transaction. The user is not required to act on the information exception to close the transaction.

## **Predefined Exceptions: Explained**

Predefined exceptions are already defined in Oracle Fusion Shipping. They are defined for the most common scenarios that may lead to the creation of an exception.

Predefined exceptions provide the flexibility to:

- Activate valid exceptions
- Inactivate exceptions
- Modify severity level

#### **Activate Valid Exceptions**

You can activate exceptions that are valid for exception scenarios for your organization from a list of predefined exceptions.

This table lists the predefined exceptions available for your organization.

Exception Name	Description	Severity Level
Requested Quantity Changed	Requested quantity changed due to change in order line quantity.	Error
Shipment Grouping Changed	One or more shipment grouping attributes were changed.	Error
Scheduled Date Postponed	The scheduled date was postponed.	Error
Scheduling Attributes Changed	One or more scheduling attributes were changed.	Error
Pick Release Error	Pick release detailing completed with an expected error.	Error
Shipment Request Error	Line has shipment request errors in shipment message interface.	Error
Shipment Line on Hold	The shipment line was placed on hold by a shipment request.	Error
Manifest Request Cancellation Accepted	Manifest request cancellation accepted by carrier manifesting.	Information
Manifest Request Cancellation Rejected	Manifest request cancellation rejected by carrier manifesting.	Information
Backordered at Picking	The shipment line was backordered at picking.	Information
On Hold at Picking	The line had a hold at picking.	Information
Shipment Line Unassigned by Shipment Request	Line unassigned from shipment after processing shipment request.	Information
Invalid Packing	Items should be unpacked from the packing unit.	Information
Change Due to Party Merge	Party merge has changed the shipment line or packing unit.	Information
Pick Release Detailing Warning	Pick release detailing completed with warnings.	Information
Batch Message	This message was logged by a batch program.	Information
Pick Release Warning	Pick release completed with warnings.	Information
Added by Append Shipments	Line added to a shipment through the append shipments process.	Warning

Be Marked as Planned	The shipment could not be updated to planned at the end of	Warning
	the append shipment process.	

#### **Inactivate Exceptions**

You can inactivate an exception that is no longer in use by your organization.

#### **Modify Severity Level**

You can modify the severity level of a predefined exception by selecting one of the following severity levels: Error, Information, Warning. For example, the predefined severity level for exception "Added by Append Shipments" is Warning but if your shipping processes require such an exception to be resolved prior to ship confirm, you can set the severity of this exception to Error.

#### Note

You can modify the severity level of an exception only if it is not currently in use by a shipment, shipment line, or packing unit.

#### Note

You cannot modify the severity level for an Error exception.

## FAQs for Shipping Exceptions

#### When do shipping exceptions occur?

Shipping exceptions occur when predefined criteria for shipment creation, processing, and delivery are not met or fail.

Predefined exceptions are logged automatically against shipments, shipment lines, and packing units when specific events occur.

You can also log shipping exceptions manually for a specific shipment, shipment lines, and packing units.

#### Can I inactivate an exception?

Yes. Remove the **Active** check box selection in the Edit Shipping Exception page. You can inactivate a manually defined exception only if the exception is not currently in use by a shipment, shipment line, or packing unit.

#### Note

You cannot inactivate a predefined exception.

## **Manage Default Packing Configurations**

## **Default Packing Configuration: Explained**

Default packing configuration enables you to assign a packing unit type to an item.

Default packing configuration provides you the flexibility to:

- Specify maximum quantity of an item that can be packed into the chosen packing unit type
- Automatically pack shipments

#### **Specify Maximum Item Quantity**

You can specify maximum quantity of an item that can be packed into the chosen packing unit. This assists in calculating the number of packing units required for a shipment line while packing automatically.

#### **Automatically Pack Shipments**

You can automatically pack items into packing units, which in turn can be further packed into larger packing units. Examples of larger packing units are pallet or boxcar.

## **Packing Unit: Points to Consider**

Packing units are defined in Oracle Fusion Inventory Management. Every packing unit can be classified into a broader packing unit type meant for a specific kind of packaging and shipping. For example, the airline container packing unit is used to pack shipments that are delivered by air. Before assigning a packing unit to an item, consider:

- What is the most commonly used mode of transport used to deliver shipments by your organization?
- What is the storage requirement for the items shipped from your organization?

#### **Mode of Transport to Deliver Shipments**

Consider which modes of transport are most commonly used by you organization to deliver shipments. Your organization's preferred modes of transport indicate the packing units most likely to be used during shipping.

#### Storage Requirement

Consider the weight and volume of the items being shipped from your organization to determine the packing unit to be used.

# **Define Warehouse Administration: Define** Receiving

## **Manage Receiving Parameters Setting Up General Receiving Parameters: Critical Choices**

Receiving parameters define receiving preferences at the organization level. General receiving parameters must be set up before you can use Oracle Fusion Receiving for recording and transacting receipts.

#### **General Receiving Parameters**

This table describes the general receiving parameters.

Receiving Parameter Display Name	Effect
Ship-to Exception Action	Determines whether the supplier can put away to a receiving location that differs from the ship-to location. Select one of the following options:
	None: The receiving location may differ from the ship-to location.
	Reject: No receipts are permitted when the receiving location differs from the ship-to location.
	Warning: A warning message is displayed, but receipts are permitted when the receiving location differs from the ship-to location.
ASN Control Action	Determines the action if receiving against purchase order shipments for which an advance shipment notice (ASN) exists. Select one of the following options:
	None: Does not prevent or warn you when you receive against a purchase order shipment for which an ASN exists.
	<ul> <li>Reject: Gives you a message and prevents you from receiving against a purchase order shipment for which an ASN exists.</li> </ul>
	Warning: Gives you a message informing you that an ASN exists for the purchase order shipment and lets you decide whether or not to receive against the purchase order shipment or its ASN.

Early Receipt Tolerance in Days	Sets the maximum acceptable days early for a receipt.
Late Receipt Tolerance in Days	Sets the maximum acceptable days late for a receipt.
Receipt Days Exceed Action	Determines the action for when receipts are earlier or later than the allowed number of days. Select one of the following options:
	None: Receipts may exceed the allowed days early or late.
	Reject: Rejects receipts when the receive date is outside the range defined by the early and late receipt tolerances.
	Warning: Displays a warning message, but permits receipts outside the selected number of days early or late.
Over-Receipt Tolerance	Determines how the application handles receipts that exceed the quantity received tolerance. Select one of the following options:
	None: Receipts may exceed the selected tolerance. No over-receipt tolerance is enforced.
	Reject: Rejects receipts that exceed the selected tolerance. You receive an error message and cannot receive quantities that exceed the order quantity by more than the over-receipt tolerance percent.
	Warning: Receipts may exceed the selected tolerance with a warning. A warning message appears if you accept receipts over the quantity determined by the over-receipt tolerance percent. The application does perform the receipt.
	Note
	You can also set up quantity tolerances for the item at the purchase order level during purchase order creation. If tolerances are set up at both the purchase order level and the organization level, the tolerance settings at the purchase order level override the tolerance settings at the organization level.

Receipt Routing	Sets the default receipt routing that you assign goods. You can override this option at receipt time by changing the destination type for specific suppliers, items, and orders if the Allow Routing Override user profile is enabled. Select one of the following options:  • Direct Delivery: Receive shipments and put away to a specific location in one transaction.  • Standard Receipt: Receive shipments and put away items in a separate transaction.  • Inspection Required: Requires quality assurance inspection after receipt and before put away.
Allow substitute receipts	If enabled, allows the receipt of defined substitutes in place of ordered items. You must define substitute items on the Item Relationships page before you can receive them. You can override this option for specific suppliers, items, and orders.
Allow unordered receipts	If enabled, allows receipt of an item without documentation. If you select this option, you can later match the unordered receipt to the appropriate document number. If you enable this option, you can override it for specific suppliers and items.
Enforce blind receiving	If enabled, the quantity due or quantity ordered for each shipment is not visible on the receipt. Blind receiving helps you ensure that receivers record the exact amount they receive. Oracle Fusion Receiving ignores all quantity receipt tolerances to help ensure that you can receive the exact amount that the supplier shipped.
Print receipt traveler	If enabled, allows automatic printing of summary reports of receipt performance.
Include closed purchase orders for receipts	If enabled, allows receiving of closed purchase orders.
Allow routing override	If enabled, allows overriding the receipt routing at receipt time. You can override this option at receipt time by changing the destination type for specific suppliers, items, and orders.
Process all lines together	If enabled, ensures that individual lines are processed if all expected lines do not arrive.

## **Setting Up Receipt Number Receiving Parameters: Critical Choices**

Receiving parameters define receiving preferences at the organization level. Receipt number receiving parameters must be set up before you can use Oracle Fusion Receiving for recording and transacting receipts.

#### **Receipt Number Receiving Parameters**

This table describes the receipt number receiving parameters.

Receiving Parameter Display Name	Effect
Generation	Defines the receipt number generation method for receipt numbers. Choices include <b>Automatic</b> and <b>Manual</b> .
Туре	Defines the receipt number type that you want to use for receipt numbers. Options include <b>Numeric</b> or <b>Alphanumeric</b> . If you choose the manual receipt number generation option, you can choose numeric or alphanumeric numbers. You can change the receipt number type from numeric to alphanumeric at any time. You can change the receipt number type from alphanumeric to numeric only if all of your current receipt numbers are numeric.
	Note  If you choose automatic receipt number generation, you can generate only numeric receipt numbers, but you can still import either numeric or alphanumeric values from another system.
	Note
	If you have any alphanumeric documents in your system, you must choose the alphanumeric option as your number type, regardless of your numbering method.
	Note
	The ordering of numeric values in lists of values can appear random when you use the alphanumeric number type. If you are using alphanumeric numbering, consider entering all numeric values with the same number of digits. For example, if you can assume all numeric values contain six digits, you should enter the first value as 000001.
Next Number	Sets the starting value that you want to use for generating unique sequential receipt numbers if you choose the automatic receipt number generation method. The application displays the next receipt number that will be used for a new receipt creation. You cannot enter this field if you choose the manual receipt generation method.

## **Setting Up RMA Receiving Parameters: Critical Choices**

Receiving parameters define receiving preferences at the organization level. Receiving parameters for return material authorizations (RMAs) must be set up before you can use Oracle Fusion Receiving for recording and transacting receipts.

#### **RMA Receiving Parameters**

This table describes the RMA receiving parameters.

Receiving Parameter Display Name	Effect	
Receipt Routing	Defines the default RMA receipt routing that you assign goods. Choices include <b>Direct Delivery</b> , <b>Standard Receipt</b> , or <b>Inspection Required</b> .	
RMA Validate Lots	Determines restriction level for RMA. Choices include:  • Restricted: Enter lot numbers that are mentioned on the RMA. If you enter lot numbers that are different than those on the RMA, the application displays an error message.  • Restricted with warning: Enter lot numbers that are mentioned on the RMA. If you enter lot numbers that are different than those on the RMA, the application displays a warning message.  • Unrestricted: Enter any lot number.	
Validate Serial Numbers	If enabled, restricts the list of serial numbers displayed for an RMA line to valid serial numbers only.	

## Receiving with Early and Late Receipt Tolerances: Examples

Use these scenarios to understand how early and late receipt tolerances work for receiving items.

#### Receiving with an Early Receipt Tolerance

You enter 3 days as the early receipt tolerance. The promise date is Friday. Therefore, you can receive the item on Tuesday.

You enter 3 days as the early receipt tolerance. You set the Receipt Days Exceed Action parameter to **None**. You try to receive a receipt 5 days before the promise date, and the application lets you receive the receipt because no receipt date action is enforced.

You enter 3 days as the early receipt tolerance. You set the Receipt Days Exceed Action parameter to **Reject**. You try to receive a receipt 5 days before the promise date, and the application rejects the receipt and displays an error.

You enter 3 days as the early receipt tolerance. You set the Receipt Days Exceed Action parameter to **Warning**. You try to receive a receipt 5 days before the promise date, and you receive a warning message, but you are permitted to receive the receipt.

#### Note

Oracle Fusion Receiving uses regular calendar days (including weekends and holidays) in this calculation. If the promise date does not exist, the application uses the need-by date.

#### Receiving with a Late Receipt Tolerance

You enter 2 days as the late receipt tolerance. The promise date is a Monday. Therefore, you can receive the item on Wednesday.

You enter 2 days as the late receipt tolerance. You set the Receipt Days Exceed Action parameter to **None**. You try to receive a receipt 5 days after the promise date, and the application lets you receive the receipt because no receipt date action is enforced.

You enter 2 days as the late receipt tolerance. You set the Receipt Days Exceed Action parameter to **Reject**. You try to receive a receipt 5 days after the promise date, and the application rejects the receipt and displays an error.

You enter 2 days as the late receipt tolerance. You set the Receipt Days Exceed Action parameter to **Warning**. You try to receive a receipt 5 days after the promise date, and you receive a warning message, but you are permitted to receive the receipt.

#### Note

Oracle Fusion Receiving uses regular calendar days (including weekends and holidays) in this calculation. If the promise date does not exist, the application uses the need-by date.

# Other Common Setup and Maintenance

## **Define Transactional Business Intelligence Configuration**

## **Define Transactional Business Intelligence Configuration: Highlights**

Configure Oracle Transactional Business Intelligence for ad hoc reporting, review certain setup objects to be used in Transactional Business Intelligence, and manage the presentation catalog and currency type display.

#### **Defining Transactional Business Intelligence Configuration**

 Review details about the Transactional Business Intelligence tasks. Refer to the Oracle Fusion Transactional Business Intelligence Administrator's Guide.

## **Define Extensions: Define Custom Enterprise Scheduler Jobs**

## Managing Job Definitions: Highlights

Oracle Enterprise Scheduler jobs are run in Oracle Fusion Applications to process data and, in some cases, to provide report output. A job definition contains the metadata that determines what the job does and what options are available to users who run the job. You can create and maintain job definitions for use in Oracle Fusion Applications.

Managing job definitions is fully described in the Oracle Fusion Applications Administrator's Guide. As you read content from that guide, note that the guide describes managing Oracle Enterprise Scheduler, including job definitions, from Oracle Enterprise Manager Fusion Applications Control. You can also access job definitions by starting in the Setup and Maintenance Overview page and searching for the Enterprise Scheduler job tasks for your applications.

#### Selecting the Appropriate Implementation Task

Each Enterprise Scheduler job definition task uses one Java EE application, which is referenced in the task name. You must use the right task because, to access the product job definition that you want to view or work on, the view objects must be contained in the application. If you do not select the right task, then the job definition will not be displayed properly or function correctly. The application name is usually the same as the product that the job definition belongs to, but not always.

- For example, the Oracle Fusion Payables Java EE application contains the Oracle Fusion Expenses product view objects. To create or maintain a job definition for use in Expenses, you select the Manage Custom Enterprise Scheduler Jobs for Payables and Related Applications task.
- In another example, the Oracle Fusion Payments product view objects are contained in both Oracle Fusion Payables and Oracle Fusion Receivables Java EE applications. You need to select the task appropriate to the job definition for Payments. Use the Manage Custom Enterprise Scheduler Jobs for Receivables and Related Applications task if the job is for receivables functionality, or the Manage Custom Enterprise Scheduler Jobs for Payables and Related Applications task if the job is for payables functionality.
- Use the task description to see the products that correspond to the Java EE application specified in the task name. For example, the description for the Payables task lists Oracle Fusion Payables, Assets, Expenses, and Payments.
  - You can view task descriptions in the help window for the task, if any, or in the generated setup task lists and tasks report from the Getting Started page.
  - If you have access to the Manage Task Lists and Tasks page, you can also open the details for specific tasks to see the description.
  - For general information about product and Java EE application relationships, use Oracle Enterprise Manager Fusion Applications Control (Fusion Applications Control).

See: Topology Section

#### **Viewing and Creating Job Definitions**

You can access predefined and custom job definitions.

See: Viewing Job Definitions

 You can create jobs based on Java, PL/SQL, or any other supported technology.

See: Creating a Job Definition

- If you are using the Setup and Maintenance work area, then the Enable submission from Enterprise Manager check box is available for the job definition.
  - If you do not select this check box, then the job cannot be run from Enterprise Manager.

• If you select this check box, then you can define parameters for this job definition only in Enterprise Manager. Save the rest of your work on the job definition, and then go to Enterprise Manager if you need to define parameters.

## **Managing List of Values Sources: Highlights**

A list of values source for Oracle Enterprise Scheduler job definitions determines where a list of values comes from and what the specific values are. These lists of values are used in parameters and user properties of job definitions. For example, you can use a source of country values for a Country job parameter.

Managing list of values sources is fully described in the Oracle Fusion Applications Administrator's Guide. As you read content from that guide, note that the guide describes managing Oracle Enterprise Scheduler, including list of values sources, from Oracle Enterprise Manager Fusion Applications Control. You can also access list of values sources by starting in the Setup and Maintenance Overview page and searching for Enterprise Scheduler job tasks.

#### Registering and Searching for List of Values Sources

- Create list of values sources to register them for use in job definitions.
  - See: Registering Sources for Lists of Values
- Search for list of values sources to edit or delete, or to make sure a particular source does not already exist before you create it.

See: Searching for List of Value Sources

## **Customization and Sandboxes**

## **Customizing Pages Using Page Composer: Highlights**

You can customize dashboards and some work areas, where available, for all or some users based on a selected customization layer, for example only for users in a specific country or with a specific job role. When you select to customize a page from the **Administration** menu in the global area, you invoke Page Composer, which enables the customization. The Administration menu is only available if you have appropriate roles.

From the same menu, you can also:

- Customize the global area.
- Manage customizations by accessing a list of components in the current page and details about the layers in which each component is customized.
- Access sandboxes to make customizations to a runtime use session before deploying your changes to the mainline.

Customizing pages using Page Composer, managing customizations, and using sandboxes are described in the Oracle Fusion Applications Extensibility Guide.

For more information on customization layers, see assets with the Customization Layer type in Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

#### **Editing Pages**

 Customizations that you can make to existing pages include adding content and changing layout.

See: Editing a Page in Page Composer

 You can also update display and other options for specific components within the page.

See: Editing Component Properties in Page Composer

#### Global Page Template

Customize the global area at the site layer.

See: Editing the UI Shell Template Used by All Pages

#### Managing Customizations

 Use the Manage Customizations dialog box to analyze and diagnose customization metadata, and to perform customization related tasks that cannot be done in the user interface, for example to revert customizations to a previous version. You can also do direct customization by manipulating the metadata and uploading it back.

See: Viewing and Diagnosing Runtime Customizations

#### **Sandboxes**

• Create or select an appropriate sandbox, and set it as active to capture your customizations using Page Composer. When you are ready, you publish the sandbox to make your changes available to users.

See: Using the Sandbox Manager

## Sandboxes: Highlights

Use a sandbox to commit customizations to a runtime use session for validation before deploying changes to the mainline. Administrators create and manage sandboxes. An active sandbox isolates changes from the mainline and other users.

Sandboxes can contain the following types of customization changes.

- Metadata, such as non-flexfield UI page customizations
- Data security
- Generated flexfields business components

Metadata changes are captured in a metadata sandbox. Data security changes are additionally captured in a data security enabled sandbox. Changes to a flexfield

are captured in a flexfield that is deployed as a single flexfield sandbox. Once you are ready to make sandbox changes available in the mainline, you either publish the metadata or data security sandbox, or deploy the flexfield. Only metadata and data security sandboxes can be downloaded as a sandbox file for import to another Oracle Fusion Applications instance.

The following table lists the differences among the types of sandboxes.

Type of Changes	Type of Sandbox	Method for Making Changes Available in Mainline	Downloadable?
Metadata	Sandbox	Publish sandbox	Yes
Data security	Sandbox enabled for data security changes	Publish sandbox	Yes
Flexfield	Flexfield deployed as a flexfield-enabled sandbox	Deploy flexfield	No

Only one sandbox can be active at a time. Changes made while a sandbox is active are captured in that sandbox.

For more information on using the Sandbox Manager, and customizing and securing pages, business objects, data, and custom objects in a sandbox, see the Oracle Fusion Applications Extensibility Guide.

#### **Managing a Page Customization Sandbox**

You can make metadata (MDS) type changes in a sandbox, including menu customizations, changes to the personalization menu, implicit ADF customizations, or changes made with Oracle Composer or CRM Application Composer.

If you are entitled to do so, manage sandboxes in the Sandbox Manager.

See: Using the Sandbox Manager

• Implement customizations on an existing page to change the metadata of a sandbox before deploying the changes to the mainline.

See: Customizing Existing Pages

 Using CRM Application Composer, customize business objects in a sandbox before deploying the changes to the mainline.

See: Customizing Objects

#### Managing a Data Security Sandbox

You can create a sandbox for data security testing, or designate an existing sandbox to become enabled for data security testing.

• If you are entitled to do so, manage data security-enabled sandboxes in the Sandbox Manager.

See: Using the Sandbox Manager

• If you customize business objects in CRM Application Composer, you may need to define data security policies to make them accessible to users.

See: Defining Security Policies for Business Objects

• If you create new business objects, you need to secure them.

See: Customizing Security for Custom Business Objects

#### Managing a Flexfield Sandbox

You create a flexfield-enabled sandbox by deploying one flexfield to a sandbox using the Manage Flexfield task flow. The flexfield sandbox gets its name from the flexfield you deploy. You cannot test two flexfields in the same sandbox. Once you deploy a flexfield as a sandbox, you must sign out and back in to view how the sandbox runtime reflects the flexfield changes, such as new segments. You can redeploy the same flexfield to the same sandbox repeatedly as you make incremental changes to the flexfield setup.

- Since a flexfield sandbox cannot be published, any page customizations or data security in the flexfield sandbox cannot reach the mainline when the flexfield is deployed to the mainline. If you have entitlement to do so, see Deploying a Flexfield to a Sandbox: Points to Consider.
- If you are entitled to do so, manage flexfield-enabled sandboxes in the Sandbox Manager.

See: Using the Sandbox Manager

## **FAQs for Other Common Setup and Maintenance Tasks**

#### How can I change the web mapping service for displaying contextual addresses?

Edit the Mapping Service for Contextual Addresses profile option value. A contextual address is marked with an orange square icon that can be clicked to display the address on a map. The profile option value represents the web mapping service used to display the map. To update this value, use the Manage Administrator Profile Values task in the Setup and Maintenance work area.

# **External Integration**

## **Web Services: Overview**

Use web services to integrate web-based applications into your Oracle Fusion applications. Web services expose Oracle Fusion Applications business objects and processes to other applications through the use open standards-based technologies. Some of these technologies include Extensible Markup Language (XML), Simple Object Access Protocol (SOAP), Business Process Execution Language (BPEL), Web Services Description Language (WSDL), and XML schema definitions (XSD). Oracle Fusion Applications web services support development environments and clients that comply with these open standards. Oracle Fusion Applications includes two types of web services: Application Development Framework (ADF) services and composite services. The following table describes the two types.

Web Service Type	Description	
ADF services	ADF services usually represent business objects, such as employees or purchase orders. ADF services typically expose standard operations, such as create, update, and delete. However, for locally-persisted objects, ADF services are not limited to these operations.	
	Examples of ADF services include:	
	<ul> <li>Worker.changeHireDate - a service that updates the hire date of the worker business object.</li> </ul>	
	ProjectTask.createTask - a service that adds a task to the project task business object.	
Composite services	Composite services usually represent end-to-end business process flows that act on business events produced by the ADF services. Composite services orchestrate multiple object-based services, rules services, and human workflows. Examples of composite services include:	
	<ul> <li>ProjectStatusChangeApproval.process - a service that accepts the change in project status.</li> </ul>	
	ScheduleOrchestrationOrderFulfillmentLir     a service that schedules resources used to     fulfill an order.	eService.scheduleOrd

Access Oracle Enterprise Repository for Oracle Fusion Applications to find detailed information about integration assets, such as web services. To view lists of web services, select these asset types:

- ADF Service
- ADF Service Data Object
- Composite Service
- Composite

Service methods and parameters, the service path, the WSDL URL and other technical data, appear on the Detail tab of each web service. Step-by-step instructions regarding the invocation of a service and the service XSD appear on the Documentation tab.

## Files for Import and Export

## Files for Import and Export: Highlights

The File Import and Export page accesses repositories of content. For example, each Oracle Fusion Applications instance connects to a single Oracle WebCenter Content server for content management.

The following documents describe use and administration of content management:

- Oracle WebCenter Content User's Guide for Content Server
- Oracle WebCenter Content System Administrator's Guide for Content Server

#### **Using Content Management**

- For information about what objects to upload and download, including templates for external data integration, refer to the Oracle Enterprise Repository for Oracle Fusion Applications.
- For general access to content management, including to all metadata and to manage accounts, use the Oracle WebCenter Content Server's standard service user interface.

See: Oracle WebCenter Content User's Guide for Content Server

 For information on creating accounts in WebCenter Content accounts, refer to WebCenter Content System Administrator's Guide for Content Server.

See: Accounts

- For information about naming accounts involved with import and export, see Files for Import and Export: Points to Consider.
- For programmatic upload and download to content management, refer to Oracle WebCenter Content System Administrator's Guide for Content Server.

See: About Batch Loading

• For information about the Oracle WebCenter Content Server Document Transfer Utility, see documentation resources in Oracle Enterprise Repository for Oracle Fusion Applications (http:// fusionappsoer.oracle.com).

#### Security in Content Management

- For information about security, see the Security tab in Oracle Enterprise Repository for Oracle Fusion Applications.
  - For information about roles such as the integration specialist roles for each product family, see the Oracle Fusion Applications security reference manuals for each offering. For example:

See: Oracle Fusion Applications Common Security Reference Manual

## Files for Import and Export: Explained

You can import data into or export data out of Oracle Fusion Applications using repositories of content and processes for import and export.

Integration specialists stage data for import and export. Application administrators run processes to import data in repositories of content to application transaction tables, or retrieve data exported from applications.

Aspects of managing files for import and export involve the following.

- The File Import and Export page
- Interacting with content management
- Uploading for import
- Downloading for export
- File size

#### The File Import and Export Page

The File Import and Export page lets you upload content to, or download content from the document repository of Oracle WebCenter Content Management.

Search criteria on the page are limited to the minimum metadata of content management records needed for file import and export.

Navigation: Navigator > Tools > File Import and Export.

#### **Interacting with Content Management**

Everyone who uses the File Import and Export page is assigned to one or more accounts in content management.

Accounts organize and secure access to content items.

#### Uploading for Import

Uploading a file creates a record.

When you create a record, you must specify an account as well as the file. When you create a record, you must specify an account as well as the file. The account you specify determines which import process picks up that file to import it.

You can upload any file formats that can be parsed by the content repository being used, such as any MIME or content types. However, the format uploaded should conform to the requirements of the import process being used, such as a comma-separated values (CSV) file for the Load Interface File for Import process.

#### **Downloading for Export**

Processes you run to export data result in files in content management. Records in the search results table of the File Import and Export page provide links to the files for download.

#### Note

The owner of a data export file can be an application ID (APPID).

#### File Size

Upload and download does not intentionally apply the following:

- Data compression
- File chunking or splitting

The upload max disk space parameter in the web.xml file determines the maximum allowable file size in content management. The default maximum size is 10240000 (10MB).

## Files for Import and Export: Points to Consider

Interaction between the File Import and Export page and Oracle WebCenter Content Management requires securing content in an account. Oracle provides predefined accounts in Oracle WebCenter Content.

Areas of file import and export to consider involve the following.

- Security
- Searching records
- Accessing content in a new account
- Account names
- Deleting files

#### Security

The duty role needed for accessing the File Import and Export page is File Import and Export Management Duty. This duty role is included in the predefined role hierarchy for integration specialist roles and product family administrator roles.

Files in Oracle WebCenter are associated with an account so that only users who have permission to a particular account can work with content items that belong to that account. You can only upload and download files to and from content management that are associated with accounts that you are entitled to access.

Oracle WebCenter Content does not support trailing slashes (/). Account names are appended with a \$ to ensure each account is unique. Account names are dynamic so that if they overlap (one name is completely contained in another, longer name, such as US and USSales), each account is treated as discrete by access grants.

Security such as virus scanning is handled by the underlying integrated content management.

#### **Searching Records**

A record in Oracle WebCenter content management contains metadata used for accessing the file.

When a scheduled process has run to completion on a file, the ecord for the file includes a process ID.

#### **Accessing Content in a New Account**

When you create a new account in Oracle WebCenter Content and the Oracle WebCenter Content Server is not restarted, access to content in the new account from the File Import and Export page may be delayed until the policy store is updated.

#### **Account Names**

If you create custom accounts for importing or exporting data, use the following conventions for naming the account: Do not include a slash "/" at the beginning or end End with "\$" to avoid partial string matching Use "\$/" as a separator in the hierarchical structure.

For example: fin\$/journal\$/import\$ The File Import and Export page transforms account names by removing the \$s. For example fin\$/journal\$/import\$ displays as fin/journal/import. The Remote Introdoc Client (RIDC) HTTP command-line interface (CLI) transforms the account name you specify without \$ symbols to one that includes them. For example, fin/journal/import becomes fin\$/journal \$/import\$ in WebCenter Content.

#### **Deleting Files**

In the File Import and Export page, you can delete one file at a time. To delete multiple files at a time from content management, use the content management server's standard service user interface.

## **External Data Integration Services for Oracle Cloud**

## **External Data Integration Services for Oracle Cloud: Overview**

Use External Data Integration Services for Oracle Cloud to load data into Oracle Fusion Applications from external sources, such as legacy systems and thirdparty applications.

Components of External Data Integration Services for Oracle Cloud include:

- Templates and control files for formatting, structuring, and generating the data file.
- A general file load process for loading values from the data file into interface tables.
- Application-specific data import processes for transferring data from interface tables to the application tables in your Oracle Fusion Applications.

To use External Data Integration Services for Oracle Cloud to load data into Oracle Fusion Applications tables:

- 1. Prepare your data and generate a data file by using the product-specific templates and control files.
- 2. Transfer the data file to the integrated content management server.
- 3. Run the Load Interface File for Import process.
- 4. Correct data load errors, if necessary.
- 5. Run the appropriate application-specific process for validating and inserting the data into application tables.
- 6. Correct data import errors, if necessary.

For templates and control files, see assets with the File-Based Data Import type in Oracle Enterprise Repository for Oracle Fusion Applications (http:// fusionappsoer.oracle.com). For more information, see the Documentation tab for the Load Interface File for Import process in Oracle Enterprise Repository.

## **Locating File Import Templates: Explained**

External data that you integrate into your Oracle Fusion Applications must be structured and formatted according to the properties of the fields and tables that store the data. To prepare external data so that data types, structural relationships, and other properties of the data correctly align to the data types, structural relationships, and properties of the target tables, use the productspecific templates and control files in Oracle Enterprise Repository for Oracle Fusion Applications.

You access these files from the Documentation tab of the scheduled process that corresponds to the interface tables that store the data. To find the process, you can search the interface table or you can search the specific process, if you know it.

Aspects of preparing external data using templates involve these tasks.

- Finding templates and control files
- Downloading the templates
- Opening XLS templates
- Opening XML templates

# Finding Templates and Control Files

To find the templates and control files:

- 1. Sign in to Oracle Enterprise Repository.
- 2. Enter the following information in the Search fields:

Field	Value
Search String	FBDI
Туре	Scheduled Process
FusionApps: Logical Business Area	(Optional) Select the value relevant to your implementation.

- 3. Click Search.
- 4. Select the Load Interface File for Import from the results.

# **Downloading the Templates**

To download the templates:

- 1. Use the Search area to locate the Load Interface File for Import job and then select it from the search results.
- 2. Click the Documentation tab in the lower pane to see a list of links to application-specific import jobs.
- 3. Click a link to access the job.
- 4. Click the Documentation tab in the lower pane to see a list of links that
  - Control files, which describe the logical flow of the data load process
  - XLS templates, which include worksheets and macros that assist you in structuring, formatting, and generating your data file
  - XML templates, which you import into Oracle Data Integrator
- 5. Click the link to download the file.

# Opening the XLS Template

To prepare your data in a spreadsheet format, use XLS templates:

1. Open the XLS template.

The first worksheet in each template provides instructions for using the template.

# **Important**

If you omit or fail to complete the instructions, data load errors and data import failure are likely.

2. Save a copy of the file.

3. Click the Generate CSV File button.

The macro generates a comma-separated values (CSV) file and compresses it into a ZIP file; you must transfer the ZIP file to the content management server.

# Opening the XML Template

To prepare your data in Oracle Data Integrator (ODI), download the XML template into ODI:

- 1. Import the family-level template as a model folder.
- 2. Import the product-level template as a model folder within the familylevel model folder.
- 3. Import the product template as a model within the product-level model folder.
- 4. Create the integration project.
- 5. Create the package.
- 6. Add and configure these elements:
  - a. The integration projects
  - b. The ODIZip tool
  - c. The content management document transfer utility (Currently not available in Oracle Cloud implementations.)
- 7. Execute the package.

The package generates the CSV file and compresses it into a ZIP file.

#### Note

In Oracle Cloud implementations, you manually upload the ZIP file to the content management server in Oracle Cloud. In non-Cloud implementations, you can configure the content management document transfer utility as part of the ODI flow to automate the ZIP file upload.

# Using Excel Integration Templates to Generate Data Files: Points to Consider

Oracle Enterprise Repository for Oracle Fusion Applications includes integration templates to help you prepare external data for loading and importing. Each template includes table-specific instructions, guidelines, formatted spreadsheets, and best practices for preparing the data file for upload. By following the instructions with exactness when you use the templates, you ensure that your data conforms to the structure and format of the target application tables.

#### **Templates**

This list details the characteristics of the templates:

Each interface table is represented by a separate worksheet.

- Each interface table field is represented by a worksheet column with a header in the first row.
- Each column header contains bubble text, or comments, that include details about the column, such as the expected data type, length, and, in some cases, other instructional text.
- The worksheet columns appear in the order that the control file processes the data file.
- The columns that you do not intend to use can be hidden, but not reordered or deleted.

# **Important**

Deleting or reordering columns will cause the load process to fail and result in an unsuccessful data load.

- The external data must conform to the data type that the control file and process for the associated database column accepts.
  - Date column values must appear in the YYYY/MM/DD format.
  - Amount column values must appear with no separators other than a period (.) as the decimal separator.
  - Negative values must be preceded by the minus (-) sign.
  - Column values that require whole numbers include data validation to allow whole numbers only.
- Columns are formatted, where applicable, to match the expected data type to eliminate data entry errors.
- For columns that require internal ID values, refer to the bubble text for additional guidance about finding these values.
- When using Microsoft Excel to generate or update the CSV file, you must select YYYY/MM/DD as your regional setting for date values.

# **Using XML Templates to Generate Data Files for Integration: Highlights**

Oracle Enterprise Repository for Oracle Fusion Applications includes XML integration templates assets that you use with Oracle Data Integrator (ODI) to generate import files from your external data.

To use the XML templates and generate the import files, you must:

- Install and set up Oracle Data Integrator
- Create source and target models
- Create integration projects

Note

In Oracle Cloud implementations, you must upload the ZIP file to the content management server in Oracle Cloud. In non-Cloud implementations, you can streamline the data integration process by installing the content management document transfer utility so ODI performs the ZIP file transfer.

Oracle Data Integrator provides a solution for integrating complex data from a variety of sources into your Oracle Fusion applications. The Oracle Fusion Middleware Installation Guide for Oracle Data Integrator and the Oracle Fusion Middleware Developer's Guide for Oracle Data Integrator provide complete details pertaining to the installation and set up of this product.

# Installing and Setting Up Oracle Data Integrator

 Install Oracle Data Integrator to use Oracle Fusion Applications XML integration templates. Refer to the Oracle Fusion Middleware Installation Guide for Oracle Data Integrator.

See: Installing Oracle Data Integrator

 Set up Oracle Data Integrator to use Oracle Fusion Applications XML integration templates. Refer to the Oracle Fusion Middleware Developer's Guide for Oracle Data Integrator.

See: Setting up the Topology

# **Creating Source and Target Models**

• Create the ODI models for both the source and target datastores. You determine the source models that you use based on the system or technology of the external data that you to import into your Oracle Fusion application. You create the target models by importing the XML files, which you download from Oracle Enterprise Repository. For more information, refer to the Oracle Fusion Middleware Developer's Guide for Oracle Data Integrator.

See: Creating and Reverse-Engineering a Model

# **Configuring Integration Projects**

• Create and configure an integration project, which entails selecting the knowledge modules, creating the interfaces, and mapping the source and target datastores. For more information, refer to the Oracle Fusion Middleware Developer's Guide for Oracle Data Integrator.

See: Creating an Integration Project

# **Using XML Integration Templates to Generate Data Files: Points to** Consider

Use XML templates in Oracle Data Integrator to prepare your external data for loading and importing. Oracle Enterprise Repository for Oracle Fusion Applications includes three types of XML templates that you import as target models in your Oracle Data Integrator repository.

Oracle Enterprise Repository includes these three levels of XML files:

• Family-level

- Product-level
- Product

# **Family-Level XML Files**

A family-level XML file is common to a group of product-level model folders and product models.

Consider the following points when you use family-level XML files:

- The family-level XML file supports all of the Oracle Enterprise Repository assets in the family, for example Oracle Fusion Financials or Human Capital Management.
- You import the family-level XML file into your Oracle Data Integrator repository prior to importing the other XML files.
- You import one family-level XML file as a model folder for each family of products.
- You import each family-level XML file as a top-level model folder.
- You import the family-level XML file one time; it supports all subsumed product-level model folders.
- You select Synonym mode Insert Update as the import type.

# **Product-Level XML Files**

A product-level XML file is common to a group of product models.

Consider the following points when you use product-level XML files:

- The product-level XML file supports all of the Oracle Enterprise Repository assets in the product line, for example Fixed Assets, General Ledger, or Payables.
- You import one product-level XML file as a model folder for each line of products.
- You import the product-level XML file as a model folder into your Oracle Data Integrator repository after you import the family-level XML file, but before you import product XML files.
- You import each product-level XML file as a midlevel model folder within the appropriate family-level model folder.
- You import the product-level XML file one time; it supports all subsumed product models.
- You select Synonym mode Insert Update as the import type.

#### **Product XML Files**

A product XML file represents a specific Oracle Enterprise Repository interface table asset.

Consider the following points when you use product XML files:

• You import one product XML file as a model for each interface table or set of tables, for example Mass Additions.

- You import the product XML file as a model into your Oracle Data Integrator repository after you import the product-level XML file.
- You import each product XML file as a model within the appropriate product-level model folder.
- You import each product XML file one time.
- You select Synonym mode Insert Update as the import type.
- The model is based on File technology.
- After you import the product model, you connect the model to the correct logical schema.

# **Transferring Data Files to Content Management: Explained**

After you generate the comma-separated values (CSV) file, transfer it to the content management server.

You can use the following methods to transfer files:

- File Import and Export page in Oracle Fusion Applications
- Oracle WebCenter Content Document Transfer Utility
- Oracle web service

For details about programmatic file transfer using the Oracle WebCenter Content Document Transfer Utility, refer to documentation resources in Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

Aspects of transferring data files to content management involve the following:

- Target accounts
- Accessing transferred content

#### **Target Accounts**

You must transfer files to the predefined account in content management that corresponds to the interface table or assets.

Interface Table	Predefined Account
Payables Standard Invoice Import	fin/payables/import
AutoInvoice Import	fin/receivables/import
Receivables Standard Receipt Import	
Customer Import	
China Value Added Tax Invoice Import	
BAI2 Format Bank Statements Import	fin/cashManagement/import
EDIFACT FINSTA Format Bank Statements     Import	
ISO200022 CAMT053 Format Bank Statements     Import	
SWIFT MT940 Format Bank Statements Import	

Fixed Asset Mass Additions Import	fin/assets/import
Fixed Asset Mass Adjustments Import	
Fixed Asset Mass Retirements Import	
Fixed Asset Mass Transfers Import	
Fixed Asset Units of Production Import	
Intercompany Transaction Import	fin/intercompany/import
Journal Import	fin/generalLedger/import
Chart Of Account Segment Values and Hierarchies Import	
General Ledger Budget Balance Import	fin/budgetBalance/import
Supplier Bank Account Import	fin/payables/import
Tax Configuration Content Import	fin/tax/import
Import Blanket Purchase Agreements	prc/blanketPurchaseAgreement/import
Import Contract Purcahse Agreements	prc/contractPurchaseAgreement/import
Import Purchase Orders	prc/purchaseOrder/import
Import Requisitions	prc/requisition/import
Import Suppliers	prc/supplier/import
Import Supplier Sites	
Import Supplier Site Contacts	
Import Supplier Site Assignments	
Project Enterprise Resource Import	prj/projectManagement/import
Project Unprocessed Expenditure Item Import	prj/projectCosting/import
Cycle Count Import	scm/cycleCount/import
Inventory Reservation Import	scm/inventoryReservation/import
Inventory Transaction Import	scm/inventoryTransaction/import
Item Import	scm/item/import
Receiving Receipt Import	scm/receivingReceipt/import
Shipment Request Import	scm/shipmentRequest/import

You can create subaccounts for further file organization. However you need to create the subaccount under the predefined account for the asset you are integrating.

# **Accessing Transferred Content**

To access your transferred data you must access the account that corresponds to the interface table or asset appropriate for the data.

Available data integration processes move the content into and out of Oracle Fusion Applications tables. Running an import or export process creates a process ID in content management that you can use to identify the content you wish to overwrite or extract.

Oracle Enterprise Scheduler import process jobs result in the following hierarchy of items in Oracle WebCenter Content Management:

- A root import job is a list of all unprocessed files in an account. This job submits the child jobs that process each unprocessed file.
- A parent import job is a single file ID, account name, and the import steps (download, extract, import) for a single job, job set, or subrequests. This type of job tags the file with its request ID, provided the file is not deleted immediately after successful import.
- A child import job is a direct data load from a prepared file, typically a SQLLoader. Typically, the parent import job submits this job.

# **Load Interface File for Import Process**

Loads external setup or transaction data from the data file on the content management server to interface tables.

You run this process from the Scheduled Processes page. You can run it on a recurring basis.

Before running this process, you must:

- 1. Prepare your data file.
- 2. Transfer the data file to the content management server.

# **Parameters**

#### **Import Process**

Select the target import process.

# Data file

Enter the relative path and the file name of the ZIP data file on the content management server.

# Importing Data into Application Tables: Procedure

The final destination for your external data is the application data tables of your Oracle Fusion Applications product.

Aspects of importing data into application tables involve the following:

- · Loading data into interface tables
- Finding and submitting the import process

# **Loading Data into Interface Tables**

Interface tables are intermediary tables that store your data temporarily while the system validates format and structure. Run the Load Interface File for Import

scheduled process to load data from the data file into the interface table that corresponds to the template that you use to prepare the data.

To load your data into interface tables, submit the Load Interface File for Import scheduled process:

- 1. Sign in to Oracle Fusion Applications.
- 2. In the Navigator menu, select Tools, Scheduled Processes
- 3. Click the Schedule New Process button.
- 4. Search and select the Load Interface File for Import job.
- 5. When the Process Details page appears:
  - a. Select the target import process.
  - b. Enter the relative path of the data file.

# Note

The path is relative to the account in the content management server. If the file exists in the account, enter the file name only. If the file exists in a subaccount subordinate to the account, you must include all subaccounts and the file name.

- c. The data file is retained on the content management server when the process is complete.
- 6. Submit the process.

If no errors exist in the data file, then the process populates the interface tables.

# **Finding and Submitting the Import Process**

Run the import process appropriate to your data to import the data into application data tables into the application tables of your Oracle Fusion Applications product.

To import your data:

- 1. Sign in to Oracle Fusion Applications.
- 2. In the Navigator menu, select Tools, Scheduled Processes
- 3. Click the Schedule New Process button.
- 4. Find and select the import process that is specific to the target application tables.
- 5. When the Process Details page appears, select the process that corresponds to the data that you are importing.

If you prepared your data using the spreadsheet template, select the process named in the Overview section of the spreadsheet.

6. Submit the process.

# Note

For more detailed information on the process used for data prepared using the spreadsheet template, see the Instructions and CSV Generation tab of the spreadsheet template

# **Correcting Import Load Process Errors: Explained**

The Load Interface File for Import process ends in error if the load of the data file fails on any row.

The following conditions apply when the process ends in error:

- The Load File to Interface child process ends in either warning or error.
- All rows that were loaded by the process are deleted, even those rows that loaded successfully.

# To correct errors:

- 1. Review the error logs.
- 2. Change any formatting or structural anomalies that exist in the data.
- 3. Recreate the CSV and ZIP files.
- 4. Transfer the file to the content management server.
- 5. Submit the Load Interface File for Import job.
- 6. Repeat these steps until the process successfully loads the data.
- 7. Import the data using the appropriate product-specific process.

# Importing and Exporting Setup Data

# **Configuration Packages: Explained**

Almost all Oracle Fusion application implementations require moving functional setup data from one instance into another at various points in the lifecycle of the applications. For example, one of the typical cases in any enterprise application implementation is to first implement in a development or test application instance and then deploy to a production application instance after thorough testing. You can move functional setup configurations of applications from one application instance into another by exporting and importing Configuration packages from the Manage Configuration Packages page.

A Configuration Package contains the setup import and export definition. The setup import and export definition is the list of setup tasks and their associated business objects that identifies the setup data for export as well as the data itself. When you create a configuration package only the setup export and import definition exists. Once you export the configuration package appropriate setup data is added to the configuration package using the definition. Once a configuration package is exported, the setup export and import definition is locked and cannot be changed.

You generate the setup export and import definition by selecting an implementation project and creating a configuration package. The tasks and their associated business objects in the selected implementation project define the setup export and import definition for the configuration package. In addition, the sequence of the tasks in the implementation project determine the export and import sequence.

# **Exporting and Importing Setup Data: Explained**

A configuration package is required to export setup data. You can export a configuration package once you create it, or at any time in the future. During export, appropriate setup data will be identified based on the setup export definition and added to the configuration package. The setup data in the configuration package is a snapshot of the data in the source application instance at the time of export. After the export completes, you can download the configuration package as a zipped archive of multiple XML files, move it to the target application instance, and upload and import it.

#### **Export**

You can export a configuration package multiple times by creating multiple versions. While the export definition remains the same in each version, the setup data can be different if you modified the data in the time period between the different runs of the export process. Since each version of the configuration package has a snapshot of the data in the source instance, you can compare and analyze various versions of the configuration package to see how the setup data changed.

# **Import**

In the target application instance, the setup import process will insert all new data from the source configuration package that does not already exist and update any existing data with changes from the source. Setup data that exists in the target instance but not in source will remain unchanged.

# **Export and Import Reports**

You can review the results of the export and import processes using reports. The results appear ordered by business objects and include information on any errors encountered during the export or import process. If a setup export or import process paused due to errors encountered or for a manual task to be performed outside of the application, then you can resume the paused process.

These reports show what setup data was exported or imported and by which specific process. You can change the reports to validate the setup data as well as to compare or analyze it. A report is generated for each business object. These reports show the same information as the export and import results seen directly in the application.

Process status details are available as text files showing the status of an export or import process including the errors encountered during the process.

# **Moving Common Reference Objects**

# Moving Common Reference Objects: Overview

The common reference objects in Oracle Fusion Middleware Extensions for Applications are used by several setup tasks in the Setup and Maintenance work area. The common reference objects become a part of the configuration package that is created for an implementation project. While moving the application content, for example, from the test phase to the production phase of an implementation, you must pay special attention to the nuances of these common reference objects.

#### **Parameters**

The common reference objects are represented as business objects. A single object can be referenced in multiple setup tasks with different parameters. In the configuration package that is created for the implementation project, parameters passed to a setup task are also passed to the business objects being moved. As a result, the scope of the setup tasks is maintained intact during the movement.

# **Dependencies**

Common reference objects may have internal references or dependencies among other common reference objects. Therefore, it is necessary that all the dependencies are noted before the movement of objects so that there are no broken references among the objects.

# **Business Objects for Moving Common Reference Objects: Points to** Consider

Common reference objects in Oracle Fusion Functional Setup Manager are represented by business objects. These business objects are the agents that contain the application content and carry them across whenever the application setup is moved from one environment to another, for example, test environment to production environment.

# **Choice of Parameters**

The following table lists the business objects, the corresponding movement details, and the effect of the setup task parameter on the scope of the movement.

#### Note

- Only the translation in the current user language is moved.
- The Oracle Social Network business objects and the Navigator menu customizations are moved using the customization sets on the Customization Migration page instead of using the export and import function in the Setup and Maintenance work area.

<b>Business Object Name</b>	Moved Functional Item	Effect on the Scope of Movement
Application Message	Messages and associated tokens	No parameters: all messages are moved.  moduleType/moduleKey: only messages belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  messageName/applicationId: only the specified message is moved.
Application Taxonomy	Application taxonomy modules and components	No parameters: all taxonomy modules and components are moved.
Application Attachment Entity	Attachment entities	No parameters: all attachment entities are moved.  moduleType/moduleKey: only attachment entities belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.
Application Attachment Category	Attachment categories and category-to-entity mappings	No parameters: all attachment categories and category-to-entity mappings are moved.  moduleType/moduleKey: only attachment categories belonging to the specified module and its descendant modules in the taxonomy hierarchy along with the respective category-to-entity mappings are moved.

Application Document Sequence Category	Document sequence categories	No parameters: all categories are moved.
		moduleType/moduleKey: only categories belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.
		code/applicationId: only the specified document sequence category code is moved.
Application Document Sequence	Document sequences and their assignments	No parameters: all sequences are moved.
		moduleType/moduleKey: only document sequences belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved
		name: only the specified document sequence is moved.
Application Descriptive Flexfield	Descriptive flexfield registration data and setup data	No parameters: all descriptive flexfields are moved.
		moduleType/moduleKey: only descriptive flexfields belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.
		descriptiveFlexfieldCode/ applicationId: only the specified descriptive flexfield is moved.
		Note
		Importing a flexfield's metadata can change its deployment status and therefore, the affected flexfields must be redeployed. The import process automatically submits affected flexfields for redeployment.
		Note
		Only flexfields with a deployment
		status of Deployed or Deployed to Sandbox are eligible to be moved.

Application Extensible Flexfield	Extensible flexfield registration data and setup data, including categories	No parameters: all extensible flexfields are moved  moduleType/moduleKey: only extensible flexfields belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  extensibleFlexfieldCode/applicationId: only the specified extensible flexfield is moved.  Note  Importing a flexfield's metadata can change its deployment status and therefore, the affected flexfields must be redeployed. The import process automatically submits affected flexfields for redeployment.  Note  Only flexfields with a deployment status of Deployed or Deployed to status of Deployed to status of Deployed or Deployed to status of Deployed or Deployed to status of Deployed to status of Deployed or Dep
Application Key Flexfield	Key flexfield registration data and	status of Deployed or Deployed to Sandbox are eligible to be moved.  No parameters: all key flexfields
rappication Rey Flexified	setup data	are moved.  moduleType/moduleKey: only key flexfields belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  keyFlexfieldCode/ applicationId: only the specified key flexfield is moved.
		Note  Importing a flexfield's metadata can change its deployment status and therefore, the affected flexfields must be redeployed. The import process automatically submits affected flexfields for redeployment.
		Note Only flexfields with a deployment status of Deployed or Deployed to Sandbox are eligible to be moved.

Application Flexfield Value Set	Value set setup data	No parameters: all value sets are moved.
		moduleType/moduleKey: only value sets belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.
		valueSetCode: only the specified value set is moved.
		Note
		Importing a value set's metadata can change the deployment status of flexfields that use the value set, and therefore the affected flexfields must be redeployed. The import process automatically submits affected flexfields for redeployment.
Application Reference Currency	Currency data	No parameters: all currencies are moved.
Application Reference ISO Language	ISO language data	No parameters: all ISO languages are moved.
Application Reference Industry	Industry data including industries in territories data	No parameters: all industries are moved.
Application Reference Language	Language data	No parameters: all languages are moved.
Application Reference Natural Language	Natural language data	No parameters: all natural languages are moved.
Application Reference Territory	Territory data	No parameters: all territories are moved.
Application Reference Time zone	Time zone data	No parameters: all time zones are moved.
Application Standard Lookup	Standard lookup types and their lookup codes	No parameters: all standard lookups are moved.
		moduleType/moduleKey: only standard lookups belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.
		lookupType: only the specified common lookup is moved.

Application Common Lookup	Common lookup types and their lookup codes	No parameters: all common lookups are moved.  moduleType/moduleKey - only common lookups belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  lookupType: only the specified common lookup is moved.
Application Set-Enabled Lookup	Set-enabled lookup types and their lookup codes	No parameters: all set-enabled lookups are moved.  moduleType/moduleKey: only set-enabled lookups belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  lookupType: only the specified set-enabled lookup is moved.
Application Profile Category	Profile categories	No parameters: all profile categories are moved.  moduleType/moduleKey: only categories belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  name/applicationId: only the specified category is moved.
Application Profile Option	Profile options and their values	No parameters: all profile options and their values are moved.  moduleType/moduleKey: only profile options and their values belonging to the specified module are moved.  profileOptionName: only the specified profile option and its values are moved.

Application Profile Value	Profile options and their values	No parameters: all profiles and their values are moved.  moduleType/moduleKey: only profiles and their values belonging to the specified module are moved.  categoryName/ categoryApplicationId: only profiles and their values belonging to the specified category are moved.  profileOptionName: only the specified profile and its values are
Application Reference Data Set	Reference data sets	moved.  No parameters: all sets are moved.
Application Reference Data Set  Application Reference Data Set Assignment	Reference data set assignments	determinantType: only assignments for the specified determinant type are moved.  determinantType/ referenceGroupName: only assignments for the specified determinant type and reference group are moved.
Application Tree Structure	Tree structures and any labels assigned to the tree structure	No parameters: all tree structures (and their labels) are moved.  moduleType/moduleKey: only tree structures (and their labels) belonging to the specified module are moved.  treeStructureCode: only the specified tree structure (with its labels) is moved.
Application Tree	Tree codes and versions	No parameters: all trees are moved.  moduleType/moduleKey: only trees belonging to the specified module are moved.  treeStructureCode: only trees belonging to the specified tree structure are moved.  TreeStructureCode/TreeCode: only trees belonging to the specified tree structure and tree code are moved.

Application Tree Label	Tree structures and any labels assigned to the tree structure	No parameters: all tree structures (and their labels) are moved.  moduleType/moduleKey: only tree structures (and their labels) belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  treeStructureCode: only the specified tree structure (with its labels) is moved.
Application Data Security Policy	Database resources, actions, conditions, and data security policies	No parameters: all database resources/actions/conditions/policies are moved.  moduleType/moduleKey: only database resources/actions/conditions/policies belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  objName: only the specified database resource along with its actions/conditions/policies is moved.  Note  • If the policies being moved contain reference to newly created roles, move the roles before moving the policies.  • If the source and target systems use different LDAPs, manually perform the GUID reconciliation after moving the data security policies.
Application Activity Stream Configuration	Activity stream options	No parameters: all activity stream options are moved.

# Moving Related Common Reference Objects: Points to Consider

Certain common reference objects may use other common reference objects creating dependencies among the objects. During the movement of common reference objects, these dependencies or references need to be taken care of.

# **Dependencies**

The dependencies among the common reference objects may be caused by any of the following conditions.

• Flexfield segments use value sets

- Value sets may make use of standard, common, or set-enabled lookups
- Key flexfields may have an associated tree structure and key flexfield segments may have an associated tree code
- Tree codes and versions may be defined over values of a value set
- Data security policies may be defined for value sets that have been enabled for data security

You may choose to move one, some, or all of the business objects by including the ones you want to move in your configuration package. For example, you may choose to move only value sets and not lookups, or you may choose to move both value sets and their lookups as part of the same package. Whatever be the combination, it is recommended that during the movement of objects, you follow an order that maintains the dependencies among the objects.

While moving the business objects, adhere to the guidelines and exactly follow the order as listed below.

- 1. Move created taxonomy modules before moving any objects that reference them, such as flexfields, lookups, profiles, attachments, reference data sets, document sequences, messages, and data security.
- 2. Move created currencies before moving any objects that reference them, such as territories.
- 3. Move created territories before moving any objects that reference them, such as languages and natural languages.
- 4. Move created ISO languages before moving any objects that reference them, such as languages, natural languages, and industries.
- 5. Move created tree structures before moving any objects that reference them, such as trees or tree labels.
- 6. Move created profile options before moving any objects that reference them, such as profile categories or profile values.
- 7. Move created attachment entities before moving any objects that reference them, such as attachment categories that reference them.

## Note

In scenarios where there may be dependencies on other objects, you must move the dependencies before moving the referencing object. For example, if data security policies being moved have dependencies on newly created security roles, you must move the security roles before moving the security policies.

# **Using Seed Data Framework to Move Common Reference Objects: Points to Consider**

To move the common reference objects, you can use the Seed Data Framework (SDF). You can also use the command line interface of SDF to move the object

setup data. For more information about seed data loaders including common reference object loaders, see Oracle Fusion Applications Developer's Guide.

# **Movement Dependencies**

The seed data interface moves only the setup metadata. For example, if you use SDF to import flexfield metadata, the flexfield setup metadata is imported into your database. However, you must invoke the flexfield deployment process separately after seed data import to regenerate the runtime flexfield artifacts in the target environment. Similarly, if you use SDF to import data security metadata, you must first move any new referenced roles and then manually run the GUID reconciliation where required.

To ensure that the reference data is not lost during the movement, certain guidelines are prescribed. It is recommended that you perform the movement of object data exactly in the order given below.

#### Note

Only the translation in the current user language is moved.

- 1. Move created taxonomy modules before moving any objects that reference them, such as flexfields, lookups, profiles, attachments, reference data sets, document sequences, messages, and data security.
- 2. Move created currencies before moving any objects that reference them, such as territories.
- 3. Move created territories before moving any objects that reference them, such as languages and natural languages.
- 4. Move created ISO languages before moving any objects that reference them, such as languages, natural languages, and industries.
- 5. Move created tree structures before moving any objects that reference them, such as trees or tree labels.
- 6. Move created profile options before moving any objects that reference them, such as profile categories or profile values.
- 7. Move created attachment entities before moving any objects that reference them, such as attachment categories that reference them.
- 8. Move created reference data sets before moving any objects that reference them, such as reference data set assignments and set-enabled lookups.
- 9. Move created document sequence categories before moving any objects that reference them, such as document sequences.
- 10. Move created tree labels before moving any objects that reference them, such as trees.
- 11. Move created data security objects and policies before moving any objects that reference them, such as value sets.
- 12. Move created value sets before moving any objects that reference them, such as flexfields.
- 13. Move created trees before moving any objects that reference them, such as key flexfields.

# **Glossary**

#### abstract role

A description of a person's function in the enterprise that is unrelated to the person's job (position), such as employee, contingent worker, or line manager. A type of enterprise role.

# accounting flexfield

The chart of accounts that determines the structure, such as the number and order of individual segments, as well as the corresponding values per segment.

# accounting method

A set of journal entry rules which determine how a subledger journal entry is to be created for each event class or event type.

#### action

The kind of access named in a security policy, such as view or edit.

#### **ADF**

Acronym for Application Developer Framework. A set of programming principles and rules for developing software applications.

# application feature

A standardized functionality that is available to implemented.

# application identity

Predefined application level user with elevated privileges. An application identity authorizes jobs and transactions for which other users are not authorized, such as a payroll run authorized to access a taxpayer ID while the user who initiated the job is not authorized to access such personally identifiable information.

#### application role

A role specific to applications and stored in the policy store.

# **Applications Core**

Abbreviation for Oracle Fusion Middleware Extensions for Applications. The technical product code is FND.

#### assignment

A set of information, including job, position, pay, compensation, managers, working hours, and work location, that defines a worker's or nonworker's role in a legal employer.

# automatic assignment catalog

A non-hierarchical catalog to which categories that match the catalog's Catalog Structure value are automatically added. Add categories and share categories actions are disabled for this catalog configuration.

#### backorder

An order or an order line that is withheld from processing until inventory becomes available.

# balancing segment

A chart of accounts segment used to automatically balance all journal entries for each value of this segment.

# beneficiary

A person or organization designated to receive benefits from a compensation plan on the death of the plan participant.

#### **BPEL**

Business Process Execution Language; a standard language for defining how to send XML messages to remote services, manipulate XML data structures, receive XML messages asynchronously from remote services, manage events and exceptions, define parallel sequences of execution, and undo parts of processes when exceptions occur.

# browsing category

Parent or intermediate category that is associated with other categories in the catalog hierarchy, but has no assigned items.

#### business function

A business process, or an activity that can be performed by people working within a business unit and describes how a business unit is used.

# business object

A resource in an enterprise database, such as an invoice or purchase order.

#### business unit

A unit of an enterprise that performs one or many business functions that can be rolled up in a management hierarchy.

# calendar event

A period that signifies an event, such as a public holiday or a training course, that impacts worker availability.

# catalog

A collection of categories used to classify items which can be organized into a hierarchy that represents a taxonomy.

# category

Catalog component that is associated to a catalog to classify items.

#### chart of accounts

The account structure your organization uses to record transactions and maintain account balances.

#### condition

An XML filter or SQL predicate WHERE clause in a data security policy that specifies what portions of a database resource are secured.

#### content item

An individual quality, skill, or qualification within a content type that you track in profiles.

#### content subscriber

An application or product that uses content types.

# content type

An attribute such as a skill, quality, or qualification that is added to a profile.

# context

A grouping of flexfield segments to store related information.

# context segment

The flexfield segment used to store the context value. Each context value can have a different set of context-sensitive segments.

#### context-sensitive segment

A flexfield segment that may or may not appear depending upon a context such as other information that has been captured. Context-sensitive segments are custom attributes that apply to certain entity rows based on the value of the context segment.

# contingent worker

A self-employed or agency-supplied worker. Contingent worker work relationships with legal employers are typically of a specified duration. Any person who has a contingent worker work relationship with a legal employer is a contingent worker.

# corporate rate type

Rate you define to standardize rates used in conversion of one currency to another over a period of time. This rate is generally a standard market rate determined by senior financial management for use throughout the organization.

#### cost center

A unit of activity or group of employees used to assign costs for accounting purposes.

# cost organization

A grouping of inventory organizations that indicates legal and financial ownership of inventory, and which establishes common costing and accounting policies.

#### country holding company

A legal entity that acts on behalf of several divisions within an enterprise, and is the legal employer in a country.

#### data dimension

A stripe of data accessed by a data role, such as the data controlled by a business unit.

# data instance set

The set of human capital management (HCM) data, such as one or more persons, organizations, or payrolls, identified by an HCM security profile.

# data role

A role for a defined set of data describing the job a user does within that defined set of data. A data role inherits job or abstract roles and grants entitlement to access data within a specific dimension of data based on data security policies. A type of enterprise role.

# data role template

A template used to generate data roles by specifying which base roles to combine with which dimension values for a set of data security policies.

# data security

The control of access to data. Data security controls what action a user can taken against which data.

# data security policy

A grant of entitlement to a role on an object or attribute group for a given condition.

#### database resource

An applications data object at the instance, instance set, or global level, which is secured by data security policies.

# department

A division of a business enterprise dealing with a particular area of activity.

# descriptive flexfield

Customizable expansion space, such as fields used to capture additional descriptive information or attributes about an entity, such as customer cases. Information collection and storage may be configured to vary based on conditions or context.

# descriptive flexfield

An extendable field that captures additional information.

#### determinant

A value that determines which reference data set will be used in a specific business context.

# determinant type

Designates the field within transactional columns that controls how data is shared across organizations such as business unit, asset book, cost organization or project unit. The type determines the reference data sets that would be used in a transaction.

#### determinant type

An additional and optional field within transactional columns (besides category and application) that is used to assign document sequences. The available determinant types are Business Unit, Ledger, Legal Entity, and Tax Registration.

#### determinant value

A value specific to the determinant type dimension of a document sequence. The determinant value is relevant in a document sequence assignment only if the document sequence has a determinant type. If Ledger is the determinant type for a document sequence, the determinant value is the specific ledger number whose documents are numbered by the document sequence.

#### division

A business-oriented subdivision within an enterprise. Each division is organized to deliver products and services or address different markets.

#### document sequence

A unique number that is automatically or manually assigned to a created and saved document.

# duty role

A group of function and data privileges representing one duty of a job. Duty roles are specific to applications, stored in the policy store, and shared within an Oracle Fusion Applications instance.

#### educational establishment

A school, college, university, or other learning institution.

# enterprise

An organization with one or more legal entities under common control.

# enterprise role

Abstract, job, and data roles are shared across the enterprise. An enterprise role is an LDAP group. An enterprise role is propagated and synchronized across Oracle Fusion Middleware, where it is considered to be an external role or role not specifically defined within applications.

#### entitlement

Grants of access to functions and data. Oracle Fusion Middleware term for privilege.

#### **ESS**

Acronym for Enterprise Storage Server. An application that optimizes data storage.

# extensible flexfield

Customizable expansion space, as with descriptive flexfields, but able to capture multiple sets of information within a context and multiple contexts grouped to appear in a named region of a user interface page. Some extensible flexfields allow grouping contexts into categories.

#### feature choice

A selection you make when configuring offerings that modifies a setup task list, or a setup page, or both.

# fixed rate type

Rate you set between two currencies that remains constant. For example, a rate set between the euro currency and each Economic and Monetary Union (EMU) currency during the conversion to the euro currency.

## flexfield

Grouping of extensible data fields called segments, where each segment is an attribute added to an entity for capturing additional information.

# flexfield segment

An extensible data field that represents an attribute on an entity and captures a single atomic value corresponding to a predefined, single extension column in the Oracle Fusion Applications database. A segment appears globally or based on a context of other captured information.

# function security

The control of access to a page or a specific widget or functionality within a page. Function security controls what a user can do.

# global area

The region across the top of the user interface. It provides access to features and tools that are relevant to any page you are on.

# grade

A component of the employment model that defines the level of compensation for a worker.

#### **GTIN**

Abbreviation for Global Trade Identification Number

#### **HCM** data role

A job role, such as benefits administrator, associated with specified instances of Oracle Fusion Human Capital Management (HCM) data, such as one or more positions or all persons in a department.

#### identity

A person representing a worker, supplier, or customer.

# interface table

A database table used for transferring data between applications or from an external application or data file.

# inventory organization

A logical or physical entity in the enterprise that is used to store definitions of items or store and transact items.

#### inventory organization

An organization that tracks inventory transactions and balances, and can manufacture or distribute products.

#### item master

A collection of data that describes items and their attributes recorded in a database file.

# item subinventory

An association of an item with a subinventory that is created when you add an item to a subinventory.

#### **Items**

Entries within the Product master database. For example, items for a manufacturing company can include nuts, bolts, and screws.

#### job

A generic role that is independent of any single department or location. For example, the jobs Manager and Consultant can occur in many departments.

# job family

A group of jobs that have different but related functions, qualifications, and titles. For example, a trust analyst and an operations analyst may be grouped into the Analyst job family.

# job role

A role for a specific job consisting of duties, such as an accounts payable manager or application implementation consultant. A type of enterprise role.

# key flexfield

Configurable key consisting of multiple parts or segments, each of which may be meaningful individually or in combination with the others. Key flexfields are commonly implemented to represent part numbers and account numbers.

#### key flexfield segment instance

A single occurrence of a key flexfield segment in a key flexfield structure instance.

#### key flexfield structure

The arrangement of segments in a key flexfield. In some cases, multiple structures can be defined for a single key flexfield.

#### key flexfield structure instance

A single occurrence of a key flexfield structure that shares the same order of segments as every other instance of the key flexfield structure, but uses different value sets to validate the segments.

# legal employer

A legal entity that employs people.

# legal entity

An entity is identified and given rights and responsibilities under commercial law, through the registration with the country's appropriate authority.

# legal reporting unit

The lowest level component of a legal structure that requires registrations. Used to group workers for the purpose of tax and social insurance reporting or represent a part of your enterprise with a specific statutory or tax reporting obligation.

# legislative data group

A means of partitioning payroll and related data. At least one legislative data group is required for each country where the enterprise operates. Each legislative data group is associated with one or more payroll statutory units.

#### line of business

Set of one or more highly related products which service a particular customer transaction or business need. Refers to an internal corporate business unit.

#### locator

A physical area within a subinventory that is used to store inventory items, such as a row, aisle, bin, or shelf.

#### lookup code

A value available for lookup within a lookup type such as the code BLUE within the lookup type COLORS.

# lookup type

A set of lookup codes to be used together as a list of values on a field in the user interface.

#### mainline

A branch of data that serves as a single source of truth.

#### manufacturing facilities

Employed in the making of goods for sale such as a factory or plant.

#### native catalog

A catalog that a user is managing.

#### natural account

Categorizes account segment values by account type, asset, liability, expense, revenue, or equity, and sets posting, budgeting, and other options.

#### natural account segment

A chart of accounts segment used to categorize your accounting transactions by account type: asset, liability, owner's equity, revenue, or expense.

# offering

A comprehensive grouping of business functions, such as Sales or Product Management, that is delivered as a unit to support one or more business processes.

#### **OWLCS**

Abbreviation for Oracle WebLogic Communication Services. Offers the TPCC service to Fusion applications and sets up the calls via SIP integration with the telephony network.

#### party

A physical entity, such as a person, organization or group, that the deploying company has an interest in tracking.

# payroll statutory unit

A legal entity registered to report payroll tax and social insurance. A legal employer can also be a payroll statutory unit, but a payroll statutory unit can represent multiple legal employers.

# pending worker

A person who will be hired or start a contingent worker placement and for whom you create a person record that is effective before the hire or start date.

#### person number

A person ID that is unique in the enterprise, allocated automatically or manually, and valid throughout the enterprise for all of a person's work and person-to-person relationships.

# person type

A subcategory of a system person type, which the enterprise can define. Person type is specified for a person at the employment-terms or assignment level.

# personally identifiable information

Any piece of information that can potentially be used to uniquely identify, contact, or locate a single person. Within the context of an enterprise, some PII data can be considered public, such as a person's name and work phone number, while other PII data is confidential, such as national identifier or passport number.

#### PL/SQL

Abbreviation for procedural structured queried language.

#### position

A specific occurrence of one job, fixed within one department, also often one location. For example, the position Finance Manager is an instance of the job Manager in the Finance Department.

# primary ledger

Main record-keeping ledger.

# privilege

A grant or entitlement of access to functions and data. A privilege is a single, real world action on a single business object.

# profile option

User preferences and system configuration options consisting of a name and a value, that can be set at hierarchical levels of an enterprise. Also called a profile or user option.

# profile option level

A level at which profile option values are defined. Site, product, and user are predefined levels.

# profile option level hierarchy

The ordering of profile option levels. The order of the levels in the hierarchy determines which levels take precedence.

# profile option value

The value portion of a profile option's name and value. A profile option may have multiple values set at different levels, such as site or user.

# project unit

An operational subset of an enterprise, such as a line of business, that conducts business operations using projects, and needs to enforce consistent project planning, management, analysis, and reporting.

## **PSTN**

Abbreviation for public switched telephone network which is the network of the world's public circuit-switched telephone networks.

#### reference data

Data in application tables that is not transactional and not high-volume such as sales methods, transaction types, or payment terms, and can be shared and used across organizational boundaries.

# reference data set

Contains reference data that can be shared across a number of business units or other determinant types. A set supports common administration of that reference data.

# reference group

A logical grouping of tables that correspond to logical entities such as payment terms defined across multiple tables or views. Grouping establishes common partitioning requirements across the entities causing them to share the same set assignments.

#### referenced category

A category within the native catalog that is shared from a designated source catalog. A reference category is not editable.

#### resource

People designated as able to be assigned to work objects, for example, service agents, sales managers, or partner contacts. A sales manager and partner contact can be assigned to work on a lead or opportunity. A service agent can be assigned to a service request.

# resource organization

An organization whose members are resources. Resource organizations are used to implement sales organizations, partner organizations, and so on.

#### role

Controls access to application functions and data.

# role hierarchy

Structure of roles to reflect an organization's lines of authority and responsibility. In a role hierarchy, a parent role inherits all the entitlement of one or more child roles.

#### role mapping

A relationship between one or more job roles, abstract roles, and data roles and one or more conditions. Depending on role-mapping options, the role can be provisioned to or by users with at least one assignment that matches the conditions in the role mapping.

# role provisioning

The automatic or manual allocation of an abstract role, a job role, or a data role to a user.

#### sandbox

A runtime session that commits changes out of reach of mainline users.

# security profile

A set of criteria that identifies one or more human capital management (HCM) objects of a single type for the purposes of securing access to those objects. Security profiles can be defined for persons, organizations, positions, countries,

LDGs, document types, payrolls, payroll flows, and workforce business processes.

# security reference implementation

Predefined function and data security in Oracle Fusion Applications, including role based access control, and policies that protect functions, data, and segregation of duties. The reference implementation supports identity management, access provisioning, and security enforcement across the tools, data transformations, access methods, and the information life cycle of an enterprise.

# segregation of duties

An internal control to prevent a single individual from performing two or more phases of a business transaction or operation that could result in fraud.

#### set

Reference data that is organized into groups appropriate to organizational entities, to enable reference data sharing.

#### set enabled

An entity, such as a lookup, customer, location, organization, or document attachment, that is allowed to participate in reference data sharing by drawing on the data of a reference data set.

#### shared category

A category within a source catalog that has been added to a native catalog as a referenced category. The category can be shared with one or more catalogs.

# SOA

Abbreviation for service-oriented architecture.

#### spot rate type

Rate you enter to perform conversion based on this rate as of a specific date. This rate applies to the immediate delivery of a currency.

#### **SQL** predicate

A type of condition using SQL to constrain the data secured by a data security policy.

# storage facilities

Commercial building for storage of goods such as a warehouse.

# subinventory

A physical or logical grouping of inventory such as raw material, finished goods, defective material, or a freezer compartment.

# system person type

A fixed name that the application uses to identify a group of people.

# tax reporting unit

A legal entity that groups workers for the purpose of tax and social insurance reporting.

# territory

A legally distinct region that is used in the country field of an address.

#### transaction action

A system-defined type of material movement or cost update, such as Receipt into Stores, Issue from Stores, and Subinventory Transfer.

#### transaction source

An entity against which an Oracle Inventory Fusion Management transaction is charged.

# transaction type

A combination of a transaction source and transaction action that is used to classify transactions.

# tree

Information or data organized into a hierarchy with one or more root nodes connected to branches of nodes. A tree must have a structure where each node corresponds to data from one or more data sources.

#### tree structure

Characteristics applied to trees, such as what data to include or how the tree is versioned and accessed.

#### tree version

An instance of a tree. If a tree is associated with a reference data set, all versions belong to one set. Includes life cycle elements such as start and end date and a status indicator whether the tree is active or not.

# user rate type

Rate you enter at journal entry time to convert foreign currency transactions to your functional currency.

#### value set

A set of valid values against which values entered by an end user are validated. The set may be tree structured (hierarchical).

# work relationship

An association between a person and a legal employer, where the worker type determines whether the relationship is a nonworker, contingent worker, or employee work relationship.

# worker type

A classification selected on a person's work relationship, which can be employee, contingent worker, pending worker, or nonworker.

# **XML**

Abbreviation for eXtensible markup language.

# XML filter

A type of condition using XML to constrain the data secured by a data security policy.