

# **Oracle Insurance**

# Insbridge Rating and Underwriting ESI for Java User Guide

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Oracle Insurance Insbridge Rating and Underwriting ESI for Java User Guide

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# **PREFACE**

Welcome to the *Oracle Insurance Insbridge Rating and Underwriting ESI for Java Guide*. This guide describes how you can configure and use the Insbridge Extended Services Interface (ESI).

# **AUDIENCE**

This guide is intended for application developers, programmers and others tasked with configuring the ESI interface. Users should be familiar with Java IDE.

### **RELATED DOCUMENTS**

For more information, refer to the following Oracle resources:

- The Oracle Insurance Insbridge Rating and Underwriting RateManager User Guide.
- The Oracle Insurance Insbridge Rating and Underwriting Javadoc File.
- The Oracle Insurance Insbridge Rating and Underwriting Framework Administrator User Guide.
- You can view these guides in-line at this address:

http://www.oracle.com/technology/documentation/insurance.html

# **CONVENTIONS**

The following text conventions are used in this document:

Convention	Description
bold	Boldface type indicates graphical user interface elements associated with an action.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

# **SYSTEM REQUIREMENTS**

For minimum operating system and hardware requirements, please see the Hardware Software requirements guide.

Oracle Insurance recommends the following system requirements for client workstations for optimal performance. Currently, Insbridge ESI only supports US English.

### Insbridge ESI Clients:

- Operating System Windows XP Professional (with service pack 1a or later), or Windows 7
- JDK 6

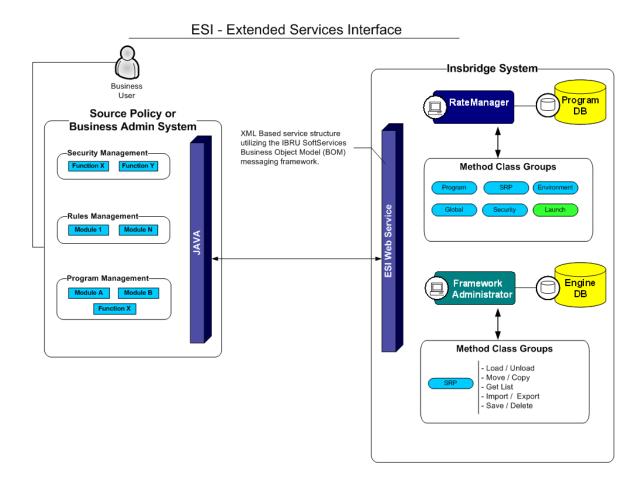
# **Manual History**

New editions incorporate any updates issued since the previous edition.

Edition	Publication Number	Product Version	Publication Date	Comment
1 <sup>st</sup> Edition	P01-783-01	R 4.1	December 2010	Initial release
2 <sup>nd</sup> Edition	P01-783-02	R 4.5	May 2011	Update
3 <sup>rd</sup> Edition	P01-783-03	R 4.5.1	September 2011	Update
4 <sup>th</sup> Edition	P01-783-04	R 4.6	May 2012	Update
5 <sup>th</sup> Edition	P01-783-05	R 4.6.1	November 2012	Update Release

# INTRODUCTION TO INSBRIDGE EXTENDED SERVICES INTERFACE

Oracle Insurance Insbridge Rating and Underwriting Extended Services Interface (ESI) is a library module designed to provide remote services to the Insbridge Rating and Underwriting (IBRU) business services without directly utilizing the system User Interfaces (UI).



ESI allows users to pass information between a user's source policy or business admin system and the RateManager system or the Insbridge Framework Administrator (IBFA) without using either the RateManager or IBFA UI. ESI itself is not a web service. You will reference it in your applications and **consume it natively**. ESI then calls the web services in RateManager or IBFA. Both RateManager and IBFA have a web service interface that ESI can call.

ESI is designed to operate on Insbridge version 4.01.0 or higher and will connect with:

- Oracle Insurance IBRU RateManager Interface
- Oracle Insurance Framework Administrator Interface

For example, if you had a vendor Policy Administration system and wanted to provide integrated product management through your custom solution; ESI would allow you to model and use the workflow o the IBRU business services and functions but control all the user presentation aspects through your custom product interface.

### **Rule and Functionality Highlights**

- ESI is available on Insbridge Rating and Underwriting version 4.01.0 or higher.
- ESI will be shipped with the IBFA installation. To locate ESI, look under the Insbridge directory for the SDK/ESI/Java file; [INSTALL\_DIR]\Insbridge\SDK\ESI\Java. This file will contain two items:
  - InsbridgeEsiServices.jar
  - EsiSwingTester.cmd
  - EsiSwingTester.jar
  - EsiSwingTester Source Code.zip
  - Javadoc.zip
- ESI entries are immediate. There is no lag time or system sync required.
- An ESI cannot be recalled or undone. If an ESI needs to be edited, for example a folder has an
  incorrect name; you must enter RateManager or IBFA and make the changes there.
- ESI works with the default subline in the folder of your choice for any line of business.
- Unless specifically stated as Optional, all Inputs are Required.

NOTE: For further details, please see the Javadoc file.

# **BASE DOMAIN TYPES**

Base ESI domain types represent the business nouns with in the Insbridge system. These data structures represent the majority of the business payload.

Please see the Javadoc file for details.

# **USE CASE SUMMARY**

The following table is a quick guide to the function available for ESI.

Business Use Case	Methods to Use	Result	
General – Open URL			
Create Launch Definition – using a Network login	General – createLauchDefinition (Selected Version, Network Login)	Method will return a URL for a selected program version using a network login.	
Create Launch Definition – using a Network login	General – createLauchDefinition (First Version, Network Login)	Method will return a URL for the first program version using a network login.	
Create Launch Definition – using a RateManager login	General – createLauchDefinition (Selected Version, RateManager Login)	Method will return a URL for a selected program version using a RateManager login.	
Create Launch Definition – using a RateManager login	General – createLauchDefinition (First Version, RateManager Login)	Method will return a URL for the first program version using a RateManager login.	
Programs			
Add	<u>Program Items – createProgram</u>	Create a new program.	
Add New Version	<u>Program Items – createProgramVersion</u>	Creates a new version of an existing program.	
Copy a Program	Program Items - copyProgram	Copies an existing Insbridge program.	
Delete	Program Items – deleteProgram	Removes a program.	
Update	Program Items – updateProgram	Updates a program.	
Update	Program Items – updateProgramVersionLock	Updates a program version lock.	

Folder Groups			
Add	Program Items – createFolder	Creates a new folder.	
Delete	Program Items – deleteFolder	Removes a folder.	
List Folders	Program Items – getFoldersXML	Returns an XML string of all available folders in an LOB.	
Update	Program Items – updateFolder	Updates the name or location of a folder.	
Line of Business			
Add	Program Items – createLine	Creates a new Line.	
Delete	Program Items – deleteLine	Removes an Line.	
Update	Program Items – updateLine	Updates an Line.	
SRP – RateManager			
Add	SRP Items – createSRP	Creates an SRP and returns the SRP object.	
Global Items			
Add	Global Items – createInput	Creates a new input.	
Add	Global Items – createCategory	Creates a new category.	
Add	Global Items – createCategory with Inputs	Creates a new category with inputs.	
Delete	Global Items – deleteInput	Removes an input.	
Delete	Global Items – deleteCategory	Removes a category.	
Updates	Global Items – updateInput	Updates a category.	
Updates	Global Items – updateCategory	Updates an input.	
List Inputs	Global Items – getInputsArray	Returns an array of all inputs in a Line.	
List Inputs	Global Items – getCategoryXML	Returns an XML string of all categories in a Line.	
Security Items			
Add	Security Items – createUser	Creates a new user.	
List	Security Items – getUsers	Returns a list of all avaialable users for the subscriber.	
List	Security Items – getUserGroups	Returns a list of all avaialable user groups.	
Login	Security Items – login	Logs in the user.	

Login	Security Items – networkLogin	Logs in the user with network login.	
Logout	Security Items – logout	Logs out the user.	
Update	Security Items – updateUser	Updates a user's information.	
Environment Items			
List	Environment Items – getAvailableEnvironments, All Non- Secured	Returns a list of all available non-secured environments.	
List	<u>Environment Items –</u> <u>getAvailableEnvironments, Secured</u>	Returns a list of all available environments within a selected environment type.	
Releases			
Add	Releases Items – createRelease	Creates a new release.	
Delete	Releases Items – deleteRelease	Removes a release.	
List	Releases Items – getReleasePrograms	Returns a list of all programs in release.	
Update	Releases Items – addReleaseProgram	Add a program version to a release.	
Delete	Releases Items – removeReleaseProgram	Removes a program from the release.	
SRP-IBFA			
Сору	SRP Items – copySRP	Copies an SRP from the current environment into a selected environment.	
Delete	SRP Items – deleteSRP	Deletes an SRP from the disk.	
Export	SRP Items – exportSRP	Exports an SRP from IBFA and converts it to bytes.	
Import	SRP Items – importSRP	Imports SRP bytes into an IBFA environment.	
List	SRP Items – getSRPList	Returns a list of all SRPs in a select environment.	
List	SRP Items – getBytesFromFile	Returns the bytes from a file.	
Load	SRP Items – loadSRP	Loads an SRP into an IBFA environment.	
Move	SRP Items – moveSRP	Moves an SRP from the current environment to the passed environment.	
Save	SRP Items – saveFile	Saves the bytes you pass into a physical file.	
Unload	SRP Items – unloadSRP	Unloads an SRP from a selected environment.	

# RATEMANAGER INTERFACE

### **Constructor Detail**

# **EsiRateManager**

Constructor for EsiRateManager using LOCALHOST as the target server

### Parameters:

aSubscriber - the licensed subscriber ID

### Throws:

java.lang.Exception

# **EsiRateManager**

Constructor for EsiRateManager

### Parameters:

aSubscriber - the licensed subscriber ID aTargetServer - target server name or IP address

### Throws:

java.lang.Exception

# Environment Items – getAvailableEnvironments, All Non-Secured

### Business Functionality

- o Gets all the available non-secured environments.
- This ESI interfaces provides the ability for an external system to programmatically retrieve meta-data about all the available non-secured Environments in order for the system to programmatically invoke the other ESI deployment related API's.
- Inputs
  - o No inputs

### Outputs

List of all non-secured EsiEnvironment objects.

# Environment Items – getAvailableEnvironments, Secured

### • Business Functionality

- o Gets all the available environments for a particular environment type.
- This ESI interfaces provides the ability for an external system to programmatically retrieve meta-data about the available Environments in order for the system to programmatically invoke the other ESI deployment related API's and pass in the correct environment data object.

### Inputs

- o aType the environment type
- o isIncludeSecure Include Secured or Not

### Outputs

List of ESIEnvironment objects.

# General – createLauchDefinition (Selected Version, Network Login)

### Business Functionality

 Method creates a URL of an existing program version. This method uses the Network login for authentication. Requires custom authentication setup in RateManager Security. See Authentication.

### Inputs

- o aLine Line ID
- o aProgram Program ID
- o aProgramVersion Program Version

### Outputs

Returns a URL string to launch a Program.

# **General – createLauchDefinition (First Version, Network Login)**

### Business Functionality

 Method creates a URL of the first program version. This method uses the Network login for authentication. Requires custom authentication setup in RateManager Security. See Authentication.

### Inputs

- o aLine Line ID
- o aProgram Program ID

### Outputs

Returns a URL string to launch a Program.

# **General – createLauchDefinition (Selected Version, RateManager Login)**

### Business Functionality

 Method creates a URL of an existing program version. This method uses the standard RateManager login for authentication.

### Inputs

- o aUser non-network user ID
- o aLine Line ID

- o aProgram Program ID
- o aProgramVersion Program Version
- Outputs
  - Returns a URL string to launch a Program.

# **General – createLauchDefinition (First Version, RateManager Login)**

- Business Functionality
  - Method creates a URL of the first program version. This method uses the standard RateManager login for authentication.
- Inputs
  - o aUser non-network user ID
  - o aLine Line ID
  - o aProgram Program ID
- Outputs
  - o Returns a URL string to launch a Program.

# Global Items – createInput

- Business Functionality
  - o Creates a new global level input in a particular Line.
- Inputs
  - o EsiInput
- Outputs
  - o Returns the ID of the newly created Input if succeeded or exception if failed.

# Global Items – updateInput

- Business Functionality
  - Updates a global level input in a particular Line.
- Inputs
  - o EsiInput
- Outputs
  - o True if successful or false if failed.

# Global Items – deleteInput

- Business Functionality
  - o Deletes a global level input in a particular Line.
- Inputs
  - o EsiInput
- Outputs
  - True if successful or false if failed.

# Global Items – getInputsArray

- Business Functionality
  - o Lists all the inputs of a particular Line.
- Inputs
  - o EsiInput
- Outputs
  - o Returns an array of EsiInputs that includes all the inputs of that Line.

# Global Items - createCategory

- Business Functionality
  - o Creates a category in a particular Line.
- Inputs
  - EsiCreateCategory
- Outputs
  - o Returns the ID of the newly created Category if succeeded or exception if failed.

# Global Items - createCategory with Inputs

- Business Functionality
  - o Creates a category with inputs in a particular Line.
- Inputs
  - o EsiCategory
  - List of EsiInput objects
- Outputs
  - o No outputs.

# Global Items - getCategoryXML

- Business Functionality
  - o Gets an XML string of all the categories in a particular Line.
- Inputs
  - getCategoryXML
- Outputs
  - o Return an XML string.

# Global Items – updateCategory

- Business Functionality
  - Updates a category in a particular Line.
- Inputs
  - EsiCategory
- Outputs
  - o True if successful exception if failed.

# Global Items - deleteCategory

- Business Functionality
  - Deletes a category in a particular Line.
- Inputs
  - EsiCategory
- Outputs
  - True if successful exception if failed.

# Program Items - createLine

- Business Functionality
  - Creates a new line of business. The line of business, if activated, will be displayed on the RateManager navigation bar immediately. In order for any users to use the new line, groups must have access privileges granted.
- Inputs
  - o EsiLine
- Outputs
  - o Returns the ID of the newly created Line if succeeded or -1 if failed.

# Program Items – updateLine

- Business Functionality
  - Updates a line of business.
- Inputs
  - o EsiLine
- Outputs
  - o True if successful or exception if failed.

# Program Items - deleteLine

- Business Functionality
  - o Deletes a line of business.
- Inputs
  - o EsiLine
- Outputs
  - True if successful or exception if failed.

# Program Items - createFolder

- Business Functionality
  - o Creates a new folder in a particular Line.
- Inputs
  - o EsiFolder
- Outputs
  - o Returns an EsiFolder object.

# Program Items – updateFolder

### • Business Functionality

- Updates the name or parent of an existing program folder. When you change the parent of any folder, the folders underneath will be changed as well.
- Inputs
  - o EsiFolder
- Outputs
  - Returns the updated Folder ID if succeeded or exception if failed.

# Program Items - deleteFolder

### Business Functionality

- Deletes an existing program folder. Make absolutely sure that the programs for the folder are no longer needed. Deleting a folder deletes all programs under that folder only.
   Subfolders and any programs in the subfolders will not be deleted but will now be unlinked.
- Inputs
  - o EsiFolder
- Outputs
  - o Returns True if succeeded or exception if failed.

# Program Items - getFoldersXML

- Business Functionality
  - o Gets an XML string of available Folders of a particular Line.
- Inputs
  - getFoldersXML
- Outputs
  - o Returns an XML string of available Folders of a specific Line.

# Program Items - createProgram

- Business Functionality
  - o Creates a new Insbridge Program in the folder of your choosing.
- Inputs
  - o EsiProgram
- Outputs
  - o EsiProgram object.

# Program Items - updateProgram

- Business Functionality
  - o Updates a Program in the folder of your choosing.
- Inputs

o EsiProgram

### Outputs

True if successful or exception if failed.

# Program Items - deleteProgram

### • Business Functionality

Deletes an existing Insbridge Program. When a program is deleted, all data (variables, algorithms, sequencing, result groups and, if an auto program, driver assignment scenarios) and versions are deleted. Make sure this is the action you want to take. Locked programs cannot be deleted and will return a fail.

### Inputs

o EsiProgram

### Outputs

True if successful or exception if failed.

# Program Items - createProgramVersion

### • Business Functionality

Creates a new version of an existing program.

### Inputs

o EsiProgramVersion

### Outputs

o Returns an EsiProgramVersion object.

# Program Items - copyProgram

### Business Functionality

- o Copies an existing Insbridge program version to a new specified program version with the option to copy the definition only or copy the definition and all data.
  - Copy Definitions Only: This option will copy all elements of the program with the exception of the data contained in mapped variables.
  - Copy Definitions & All Data: This option will copy all elements of the program, including the data contained in mapped variables.

### Inputs

- o New Program Version
- o Source Program Version
- Copy Option

### Outputs

o Returns an EsiProgram object.

# Program Items - updateProgramVersionLock

### • Business Functionality

o Locks or unlocks a program version.

### • Inputs

- o EsiProgramVersion
- o aLockOption
- Outputs
  - o True if successful or exception if failed.

### Releases Items - createRelease

- Business Functionality
  - o Creates a new Release.
- Inputs
  - o aReleaseName the release name
  - o aReleaseDescription the release description
  - o aReleaseNotes The release notes
  - o aAdminEmail the release admin email
  - o aTargetEnvironment the environment
- Outputs
  - EsiRelease object.

### Releases Items - deleteRelease

- Business Functionality
  - Deletes an existing release.
- Inputs
  - o aTargetRelease the release being deleted
- Outputs
  - o True if successful or exception if failed.

# Releases Items - addReleaseProgram

- Business Functionality
  - o Add a program version to a Release.
- Inputs
  - o aTargetRelease the release the program version is being added to
  - o aTargetProgramVersion the program version that is being added
- Outputs
  - o True if successful or exception if failed.

# Releases Items – removeReleaseProgram

- Business Functionality
  - Removes a program version from a Release.
- Inputs
  - o aTargetRelease the release the program version is being removed from
  - o aTargetProgramVersion the program version that is being removed
- Outputs
  - o True if successful or exception if failed.

# Releases Items - getReleasePrograms

- Business Functionality
  - o Lists the programs in a Release.
- Inputs
  - o aTargetRelease the EsiRelease object being retrieved
- Outputs
  - o The EsiRelease object including the programs contained.

# Security Items – login

- Business Functionality
  - o Logs a User in to the RateManager System.
- Inputs
  - o none
- Outputs
  - o none

# Security Items - networkLogin

- Business Functionality
  - Logs a User in to the RateManager System using a Windows login.
- Inputs
  - o none
- Outputs
  - o none

# Security Items - logout

- Business Functionality
  - Logs a User out of the RateManager System.
- Inputs
  - o none
- Outputs
  - o none

# Security Items – createUser

- Business Functionality
  - o Creates a new User.
- Inputs
  - o EsiUser
- Outputs
  - o Returns new user ID if successful or exception if failed.

# Security Items - updateUser

- Business Functionality
  - o Updates an existing User. Password Reset must be done inside RM.
- Inputs
  - o EsiUse
- Outputs
  - Returns True if succeeded or False if failed.

# Security Items – getUsers

- Business Functionality
  - Gets a list of all the available users for the subscriber.
- Inputs
  - No inputs
- Outputs
  - o Returns a list of EsiUsers.

# Security Items – getUserGroups

- Business Functionality
  - o Gets all the available user groups.
- Inputs
  - o No inputs
- Outputs
  - o Returns a list of EsiUserGroup.

### SRP Items - createSRP

- Business Functionality
  - o Creates a SoftRater Package (SRP) in a particular environment.
  - ESI created SRP will have an identifier "API" in the filename and will show an icon on IBFA SRP list.
- Inputs
  - o aTargetProgram the program the SRP to be created on
  - o aProgram Version the program version the SRP to be created on
  - o aTargetEnvironmnet the environment the SRP to be created on
- Outputs
  - Returns the newly created EsiSRP object.

# FRAMEWORK ADMINISTRATOR INTERFACE

### **Constructor Detail**

### **EsiFrameworkAdministrator**

Constructor for FrameworkAdministrator using LOCALHOST as the target server

### Parameters:

aApplicationTokenKey - the Secure token to validate ESI session aSubscriber - the Licenced Subscriber ID

### Throws:

java.lang.Exception

### **EsiFrameworkAdministrator**

FrameworkAdministrator Constructor

### Parameters:

```
aApplicationTokenKey - the Secure token to validate ESI session aSubscriber - the Licenced Subscriber ID aTargetServer - the Target server name or IP address
```

### Throws:

java.lang.Exception

# SRP Items – copySRP

### Business Functionality

- Copies an SRP from the current environment to the selected environment. To determine
  the current environment, run the GetSRPList. This will return a list of Esi\_SRP's. Every
  Esi\_SRP has the environment and other information. CopySRP will get the current
  environment from the Esi\_SRP object that you pass in.
- Inputs

- o aTargetEnvironment The environment the SRP to be copied to.
- aTargetSRP The SRP to be copied.

### Outputs

True if succeeded or exception if failed.

### SRP Items - deleteSRP

### • Business Functionality

- Deletes an SRP from disk. To determine (or control) the environment that the SRP is deleted from, run the GetSRPList to get the Esi\_SRP's. Every Esi\_SRP has the environment and other information. This will tell you which environment the SRP is currently in.
- Once deleted, this package cannot be reloaded.

### Inputs

aTargetSRP – The SRP to be deleted

### • Outputs

True if succeeded or exception if failed

# SRP Items – exportSRP

### Business Functionality

- o Exports an SRP from an IBFA environment and converts it to bytes.
- o You can use the bytes directly or save them to a physical file by using SaveFile() method.
- o To use the SRP bytes, use a straight binary read into a byte array.

FileStream fs = File.OpenRead(@"C:\TEMP\abc.srp");

byte[] srpBytes = new byte[fs.Length];

fs.Read(srpBytes, 0, srpBytes.Length);

### Inputs

aTargetSRP – The SRP to be exported

### Outputs

The bytes of the SRP

# SRP Items – getSRPList

### Business Functionality

Gets a list of all SRPs in a particular environment.

### Inputs

- o aTargetEnvironment The environment from where the SRPs are to be retrieved.
- o aSRPType theSRP type, 0=all SRPs; 1=ESI created SRPs

### Outputs

o A list of EsiSRP objects.

# SRP Items – getBytesFromFile

### Business Functionality

Gets the bytes from the file you pass in.

### Inputs

o aFile - the file to get bytes from.

### Outputs

o The bytes of the file.

### SRP Items – importSRP

### • Business Functionality

Imports SRP bytes into an IBFA environment.

### Inputs

- aTargetEnvironment The environment the SRP is to be imported into
- o aSRPBytes The SRP bytes to be imported

### Outputs

o True if succeeded or exception if failed

### SRP Items - loadSRP

### • Business Functionality

- Loads an SRP into an IBFA environment so that the rating algorithms can be executed against it.
- Loading a package takes the logic stored in the package and places it in the database so
  it can be executed.
- Packages should be able to be loaded within an ESI Environment.

### Inputs

- o aTargetEnvironment The environment the SRP is to be loaded in.
- aTargetSRP The SRP to be loaded.

### Outputs

True if succeeded or exception if failed.

### SRP Items - moveSRP

### Business Functionality

 Given an Esi\_SRP object as well as an ESI Environment, the API moves the SRP from the current environment to the passed-in environment.

### Inputs

- o aTargetEnvironment The environment the SRP is to be moved to.
- aTargetSRP The SRP to be moved.

### Outputs

o True if succeeded or exception if failed.

### SRP Items - saveFile

### Business Functionality

Saves the bytes you pass in to a physical file.

### Inputs

o aData - The bytes to be saved

o aPath - The location and name the bytes are to be saved

### Outputs

True if succeeded or exception if failed

### SRP Items - unloadSRP

### • Business Functionality

- Unloads an SRP from a particular Environment. To determine (or control) the
  environment that the SRP is unloaded from, run the GetSRPList to get the Esi\_SRP's.
  Every Esi\_SRP has the environment and other information. This will tell you which
  environment the SRP is currently in.
- The package itself remains on disk until deleted. It is not necessary to unload a package before loading another package for the same program and version.
- o If a package is loaded for a program and version that already has a package loaded, the old package will be unloaded before the new package is loaded.

### • Inputs

aTargetSRP – The SRP to be unloaded.

### Outputs

o True if succeed or exception if failed.

# **ESI USER SETUP AND AUTHENTICATION**

There are two types of authentication in ESI RateManager Interface:

- Regular login users will send down a valid RateManager username and ESI will log the user in with that.
- **Network login** ESI will get your windows credentials and log you in with the same username and password as the user you login to windows

You will need to set up a network user account if you want to use windows integrated login in RateManager.

# **Adding a User**

New users can be added from the User Management screen. All new users will be assigned the default password, password. New users should log in as soon as possible and change their password.

**NOTE:** Prior to creating a user, make sure you have your user groups created.

### To Add a New User

- In RateManager, Tools→Security→User Management.
- 2. Click **NEW** to open the Add User tab.
- 3. Select the **Group**(s) the new user will belong to by selecting a group or groups from the Select Groups list and then clicking Select Arrow Move Left. Upon saving, the user will belong to that group.
- 4. Select the **Company** the user will belong to from the drop down listing.

Subscriber information may be needed by users when logging into the system. If more than one subscriber was created, users must be directed to the subscriber where their logins were created. Subscriber information is necessary for custom XML creation and testing and is also needed for Libraries.

If you have not created subscribers in IBFA, you will not be able to assign users to a company.

- 5. Enter a **First** and **Last** name for the user in the appropriate text boxes.
- 6. Enter a **Username** for the new user. The username must be at least six, but fewer than twelve, alphanumeric characters and can include an underscore (\_) or period (.).
- 7. Enter a **Department** for the user.

- 8. Select whether the new user is a **Network User** by selecting **True** or **False** from the drop down. If you select **True**, the user's credentials (username and password) will be validated using Windows Authentication Tokens. The username must match the network user ID. If you select **False**, the user must enter a valid username and password via the RateManager login screen.
- 9. Optionally, enter a **Phone Number** and **Email Address** for the new user.
- 10. If you want the user's password to expire, click the box next to **Password Expires**. The Preferences screen will contain the number of days required for a password change.
- 11. When you are finished, click **SAVE**. The user will be added to the system and the user list will be updated. The new user can now log in using the username you assigned them and the default password, **password**.
- 12. The user should change their password the first time they log in. See Changing Your Password for more information.

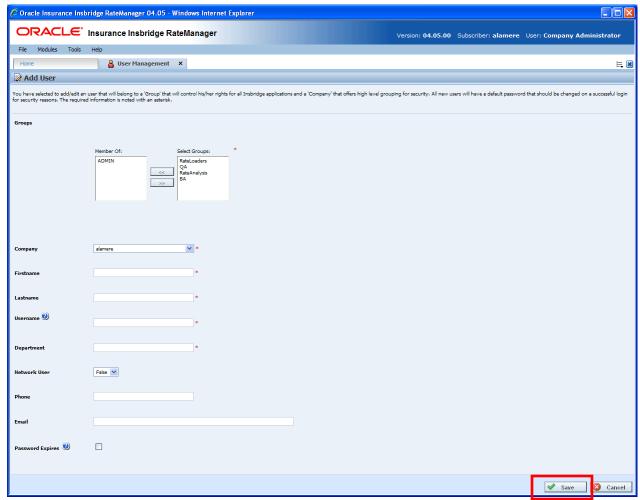


Figure 1 Adding a New User

# **ESI System Configuration**

To use ESI's IBFA Framework functionality, you need to send down the API key when you do the ESI API call.

When IBFA is installed, a default API key will be generated and saved in IBFA. You can find it in IBFA → Insbridge → Security → External API Access. You can disable ESI's IBFA functionality by setting it to "Disabled". For security purpose, you may want to change the key once in a while. To change the key, click on "Generate Key" and then click on "Update". Every key generated will be unique.

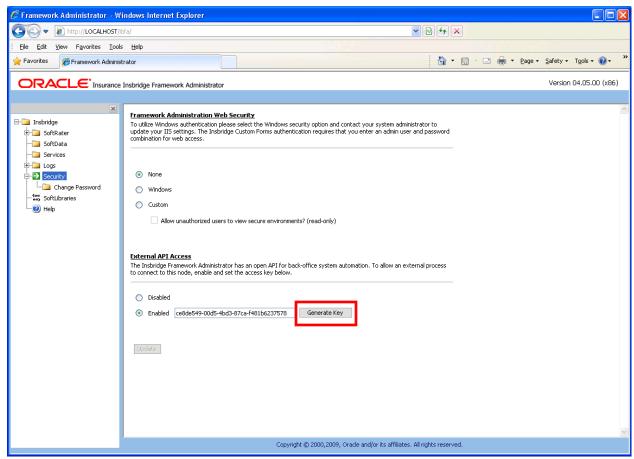


Figure 2 Allowing External API Access

# **CONTACTING SUPPORT**

If you need assistance with an Oracle Insurance Insbridge Rating and Underwriting System product, please log a Service Request using My Oracle Support at <a href="https://support.oracle.com/">https://support.oracle.com/</a>.

### Address any additional inquiries to:

Oracle Corporation World Headquarters 500 Oracle Parkway Redwood Shores, CA 94065 U.S.A.

Worldwide Inquiries: Phone: +1.650.506.7000 Fax: +1.650.506.7200 oracle.com

# TTY Access to Oracle Support Services

Oracle customers have access to electronic support through My Oracle Support. For information, visit <a href="http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info">http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info</a> or visit <a href="http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs">http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs</a> if you are hearing impaired.

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