

# StorageTek T10000

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## Tape Drive Operator's Guide

**ORACLE**

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StorageTek T10000 Tape Drive Operator's Guide

E20714-04

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# Table of Contents

<b>List of Figures</b> .....	7
<b>List of Tables</b> .....	9
<b>Preface</b> .....	11
Documentation Accessibility .....	11
Access to Oracle Support .....	11
<b>What's New</b> .....	13
<b>1 Introduction</b> .....	15
Tape Drive Description .....	16
Tape Drive Rear Panel .....	16
Interface Ports Use .....	18
Maintenance Port Use .....	18
Drive Status LED .....	19
Encryption Status LED .....	20
Encryption Options .....	21
Key Management Solutions .....	21
Data Path Key Management .....	22
Interface with the Tape Drive .....	23
Virtual Operator Panel .....	23
StorageTek Library Console .....	24
T10000 Cartridges .....	25
Standard Data Cartridge .....	26
Diagnostic Cartridges .....	27
Sport Data Cartridges .....	27
VolSafe Data Cartridges .....	27
Cleaning Cartridges .....	27
Media Information Region .....	28
Tape Drive Features .....	30
StorageTek Data Integrity Validation .....	30
StorageTek Maximum Capacity .....	31
StorageTek File Sync Accelerator .....	31
StorageTek Tape Application Accelerator .....	31
StorageTek Search Accelerator .....	31

StorageTek MIR Assisted Search .....	31
StorageTek In-Drive Reclaim Accelerator .....	32
StorageTek Tape Tiering Accelerator .....	32
<b>2 Rack Mount Controls and Indicators .....</b>	<b>33</b>
Front Panel .....	33
Load/Unload Slot .....	34
Operator Panel Controls/Indicators .....	34
Operator Panel Display Window .....	35
Rear Panel .....	36
<b>3 Operator Tasks .....</b>	<b>37</b>
Basic Tasks .....	38
Cartridge Tasks .....	39
Manually Load a Cartridge .....	41
Manually Unload a Cartridge .....	42
Tape Drive Cleaning .....	43
Initial Program Load (IPL) .....	44
Menu System Tasks .....	45
Rebuilding an MIR .....	49
Change the Drive Configuration .....	51
Data Path Key Management Settings .....	51
<b>4 Menu System .....</b>	<b>55</b>
Menu System Overview .....	55
Menu Structure Overview .....	56
Menu Operations .....	57
Online/Offline Menu .....	57
View/Change Configuration Settings .....	57
Online Configuration Menu Tree .....	58
Offline Configuration Menu Tree .....	59
View/Change TCP/IP Settings .....	72
Drive Operations Menu .....	78
Firmware Release Menu .....	81
Exit Menu .....	81
<b>5 Service Calls and Help .....</b>	<b>83</b>
<b>A Cartridge Care .....</b>	<b>85</b>
Guidelines for Handling .....	85
To Unpack and Acclimate Cartridges .....	85
To Clean a Cartridge .....	85
Storage Environment .....	86
To Ship a Cartridge .....	86
Dropped Cartridges .....	87
To Inspect a Dropped Cartridge .....	87
<b>B Data Cartridge Labels .....</b>	<b>89</b>
Rack Mount Cartridge Labels .....	89
Library Use Cartridge Labels .....	89

Standard/Sport Cartridge Labels .....	89
VolSafe/Sport VolSafe Cartridge Labels .....	90
Diagnostic Cartridge Labels .....	90
Cleaning Cartridge Labels .....	91
<b>C Initial Drive Configuration Settings .....</b>	<b>93</b>
T10000C Additional Parameters .....	94
FICON Configuration Differences .....	94
Other Configuration Settings .....	95
<b>D Messages and Translated Messages .....</b>	<b>97</b>
Messages .....	97
Potential Operator Recovery Scenarios .....	101
Translated Messages .....	102
<b>E Specifications .....</b>	<b>103</b>
Physical Specifications (Drive) .....	103
Physical Specifications (Tape Cartridge) .....	103
Power Specifications .....	104
Library-attached Tape Drive Power Specifications .....	104
T10000C Power .....	104
Rack Mount Tape Drive Power Specifications .....	105
Performance Specifications .....	105
Environmental Requirements .....	107
Tape Drive Environmental Requirements .....	107
Tape Cartridge Environmental Requirements .....	108
Airborne Contamination .....	109
<b>F Controlling Contaminants .....</b>	<b>111</b>
Environmental Contaminants .....	111
Required Air Quality Levels .....	111
Contaminant Properties and Sources .....	112
Operator Activity .....	113
Hardware Movement .....	113
Outside Air .....	113
Stored Items .....	113
Outside Influences .....	113
Cleaning Activity .....	114
Contaminant Effects .....	114
Physical Interference .....	114
Corrosive Failure .....	114
Shorts .....	115
Thermal Failure .....	115
Room Conditions .....	115
Exposure Points .....	116
Filtration .....	117
Positive Pressurization and Ventilation .....	118
Cleaning Procedures and Equipment .....	118

Daily Tasks .....	119
Weekly Tasks .....	119
Quarterly Tasks .....	120
Biennial Tasks .....	120
Activity and Processes .....	121
<b>Glossary</b> .....	123
<b>Index</b> .....	1

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## List of Figures

<b>FIGURE 1-1</b>	T10000 Tape Drive Configurations .....	15
<b>FIGURE 1-2</b>	T10000B Tape Drive Rear Panel .....	17
<b>FIGURE 1-3</b>	T10000C Tape Drive Rear Panel .....	17
<b>FIGURE 1-4</b>	VOP Application Window for a T10000B Drive .....	24
<b>FIGURE 1-5</b>	StorageTek Library Console .....	25
<b>FIGURE 1-6</b>	Drive Display - StorageTek Library Console .....	25
<b>FIGURE 1-7</b>	T10000 Cartridge .....	26
<b>FIGURE 2-1</b>	Rack Mount Chassis Front Panel .....	33
<b>FIGURE 2-2</b>	Operator Panel .....	34
<b>FIGURE 2-3</b>	Rack Mount Chassis Rear Panel .....	36
<b>FIGURE 3-1</b>	Virtual Operator Panel Drive Operations Menu (T10000C Tape Drive) .....	37
<b>FIGURE 3-2</b>	Data Cartridge Write Protect/Enable Switch .....	39
<b>FIGURE 3-3</b>	VOP Retrieve Menu Commands .....	47
<b>FIGURE 3-4</b>	VOP Drive Data Encrypt Tab .....	52
<b>FIGURE 3-5</b>	Turn DPKM On .....	53
<b>FIGURE 3-6</b>	Turn DPKM Off .....	54
<b>FIGURE A-1</b>	Cartridge Inspection Points .....	87
<b>FIGURE A-2</b>	Cartridge Door and Tape Leader .....	88
<b>FIGURE B-1</b>	T10000A/B Standard Eight-character Label .....	90
<b>FIGURE B-2</b>	T10000A/B Diagnostic Cartridge Label .....	90
<b>FIGURE B-3</b>	T10000A/B Cleaning Cartridge Label .....	91



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## List of Tables

<b>TABLE 1-1</b>	Drive Status LED State Descriptions .....	19
<b>TABLE 2-1</b>	Operator Panel Controls .....	34
<b>TABLE 2-2</b>	Operator-panel Indicators .....	35
<b>TABLE 4-1</b>	Drive Configuration Settings .....	60
<b>TABLE 4-2</b>	TCP/IP Configuration Settings .....	73
<b>TABLE 4-3</b>	Drive Operations .....	79
<b>TABLE C-1</b>	Drive Configuration Initial Settings .....	93
<b>TABLE D-1</b>	Operator Panel Display Messages .....	97
<b>TABLE D-2</b>	Selected Check Message Meanings .....	101
<b>TABLE D-3</b>	Translated Display Messages .....	102
<b>TABLE E-1</b>	Tape Drive Physical Specifications .....	103
<b>TABLE E-2</b>	Tape Drive Power Supply Input Power .....	105



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## Preface

This book is for users and operators of Oracle's StorageTek T10000 tape drives. It also provides information about the various cartridges and their labels.

The term T10000 is used in this publication to generically reflect all drive models. The specific model suffix is used whenever model differentiation is appropriate.

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## What's New

Added information to the Tape Drive Features section in Chapter 1.

Added information in [TABLE 4-1 on page 60](#) pertaining to the T10000C tape drive.

Revised some specifications.

Removed the Third Party License appendix. The Third Party information is in a stand-alone document.



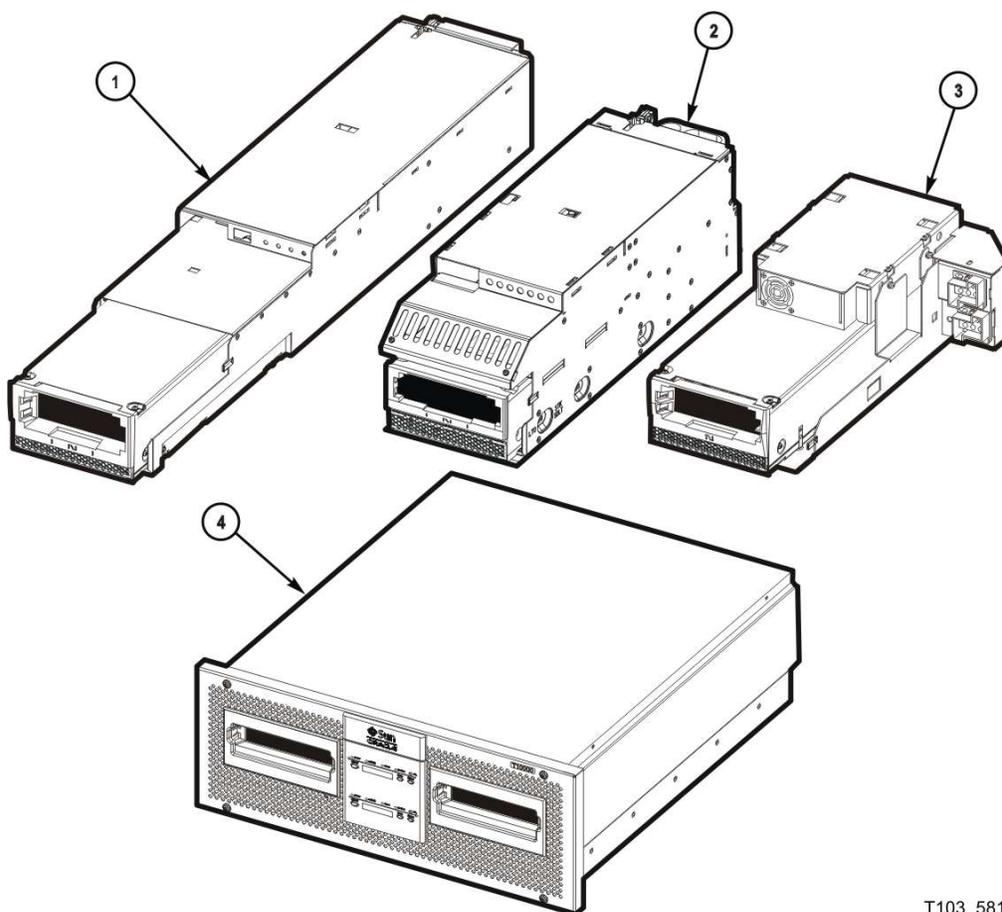
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## Introduction

Oracle's StorageTek T10000 tape drive family provides a range of small, modular, high-performance units designed for high-capacity data storage. The tape drive is either rack mounted or used in various StorageTek libraries (FIGURE 1-1). There are currently three models in the T10000 drive family: T10000A, T10000B, and T10000C.

**FIGURE 1-1** T10000 Tape Drive Configurations

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T103\_581

### FIGURE 1-1 T10000 Tape Drive Configurations (Continued)

Illustration call-outs (4):

1. SL8500 configuration
  2. SL3000 configuration
  3. L180/L700e/L1400M configuration (T10000A and T10000B only)
  4. Rack mount configuration
- 

The following libraries support certain models of the T10000 tape drive family:

- SL3000
- SL8500
- L180/L700e/L1400M (T10000A and T10000B only)
- 9310 (T10000A only)

## Tape Drive Description

The drive uses a unique, single-reel cartridge. The file reel is located inside the cartridge while the machine reel is inside the tape drive. The drive uses *partial response, maximum likelihood* (PRML) technology to provide a high-density data format. PRML enables recording and storing an uncompressed capacity of *up to*:

- 500 gigabytes (GB) with the T10000A tape drive
- 1 terabyte (TB) with the T10000B tape drive
- 5.5 terabytes (TB) with the T10000C tape drive and T10000 T2 media

A T10000A drive can read and reclaim a tape cartridge written by a T10000A drive.

A T10000B drive can:

- Read and reclaim a tape cartridge written by a T10000A drive
- Write, read, and reclaim a tape cartridge written by a T10000B drive

A T10000C drive can:

- Read tape cartridges written by either a T10000A or T10000B drive
- Write, read, and reclaim a tape cartridge written by a T10000C drive

The tape drive uses fiber optic host connections to provide a high data-transfer rate.

See [Appendix E, “Specifications”](#) and [Appendix F, “Controlling Contaminants”](#) for additional specifications and requirements.

## Tape Drive Rear Panel

The rear panel has a recessed push-button switch, two multi-color LED indicators, and five connectors. The recessed switch is used by service representatives to toggle the drive in/out of the service mode. The drive status LED is on all drives while the encryption status LED is only on encryption-capable drives.

- [FIGURE 1-2 on page 17](#) shows the locations for a T10000B tape drive.
- [FIGURE 1-3 on page 17](#) shows the locations for a T10000C tape drive.

- See TABLE 1-1 on page 19 for drive status LED states.
- See “Encryption Status LED” on page 20 for encryption status LED states.

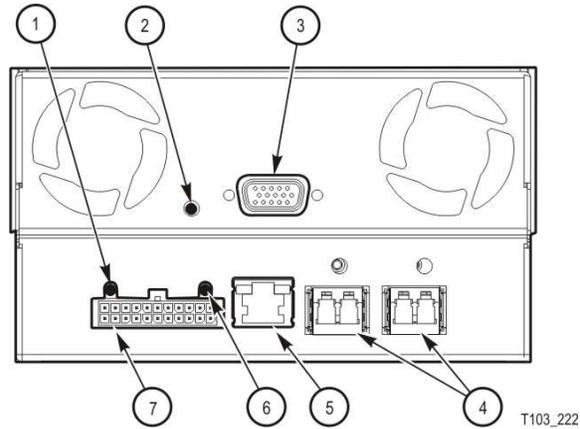
**FIGURE 1-2** T10000B Tape Drive Rear Panel

Illustration call-outs (7):

1. Drive status LED indicator
2. Recessed switch (service representative use only)
3. Tape transport interface (TTI) connector (library use)
4. Interface ports
5. Maintenance port (Ethernet)
6. Encryption status LED
7. Power supply connector

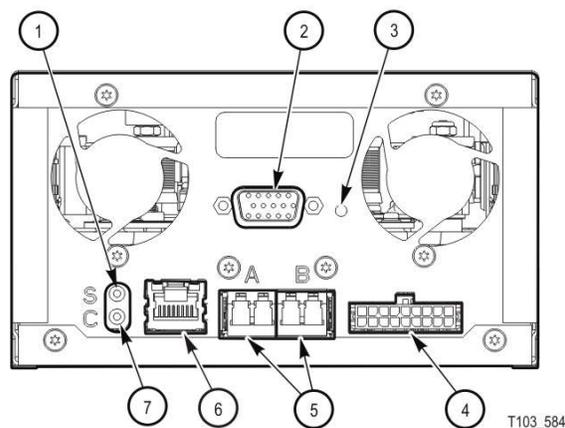
**FIGURE 1-3** T10000C Tape Drive Rear Panel

Illustration call-outs (7):

1. Drive status LED indicator
2. Tape transport interface (TTI) connector (library use)
3. Recessed switch (service representative use only)
4. Power supply connector
5. Interface ports
6. Maintenance port (Ethernet)
7. Encryption status LED

## Interface Ports Use

It is not recommended that a T10000 tape drive be connected to the same host bus port with another tape or a disk subsystem. The stress on the host bus adapter, due to the bandwidth needs, creates unacceptable error recovery issues between both solutions.

The T10000 tape drive supports connection of both ports, in accordance with ANSI Fibre Channel specifications (ref. *InterNational Committee on Information Technology Standards [INCITS] documents: SCSI Primary Commands -3, Section 5.6, and Fibre Channel Protocol -3*). The drive will support two hosts, provided that both hosts honor the “reserve/release” and/or the “persistent reserve/release” specifications.

## Maintenance Port Use

All service calls for tape drives under warranty, maintenance contract, or time-and-materials service require physical access and connection to the rear panel maintenance (Ethernet) port.

In the event that a customer has an Ethernet cable physically connected to the drive requiring service, the service person must disconnect this cable to perform the required service action.

- T10000 non-encryption drives supported by the Service Delivery Platform (SDP) require 100% dedication of the drive’s Ethernet port to the SDP site unit.
- T10000 encryption-enabled drives require 100% dedication of the drive’s Ethernet port to the Encryption Service Network except during service activities performed by authorized personnel.

Where Encryption and SDP coexist, the Ethernet Port must be concurrently shared by using the Service Network.

**Note** – Oracle neither supports nor assumes any responsibility for drive functional failures that occur during the unauthorized use of the drive’s maintenance port.

*Unauthorized use* applies to any use of the drive’s Ethernet port for other than the following items:

- Encryption 1.x or 2.x environments
- StorageTek Virtual Operator Panel (VOP) customer or service versions
- Service Delivery Platform (SDP)
- Service’s Tape Health Check Tool
- StorageTek Diagnostic System (STDS)

With drive code level 1.40.x07, IPv6 addressing is supported on the Ethernet port of T10000A/B drives. The T10000C drive supports IPv6 addressing. An IPv6 address is a 128-bit value written as eight groups of four hexadecimal characters separated by colons (for example, 2001:0db8:85a3:0000:0000:8a2e:0370:7334).

## Drive Status LED

The drive status LED on the rear panel (see [FIGURE 1-2 on page 17](#) or [FIGURE 1-3](#)) indicates the general status of the drive. The normal sequence of the drive status LED during the drive power-on IPL: slow-flashing red, slow-flashing amber, steady or slow-flashing green.

**Note** – The slow flash rate is one cycle per second, and the fast flash rate is two cycles per second. Some indications alternate between two colors at the slow flash rate.

[TABLE 1-1 on page 19](#) interprets the various states of the drive status LED:

**TABLE 1-1** Drive Status LED State Descriptions

LED State	Description	Meaning/Action
Off	Drive powered off	Power not applied to the drive. Turn on the power supply. Possible power related failure if it remains off with power supply switch on.
Red	Hardware failure	Processor not functioning. Call for service.
Red (slow flash rate)	IPL started	Booting, no communication with drive until IPL has completed.
Amber (slow flash rate)	Functional code loading	Initializing, no communication with drive until IPL has completed.
Green	IPL complete (dumps <i>not</i> present)	Normal operating condition, drive is ready for functional tasks. Communication with drive is possible.
Green (slow flash rate)	IPL complete (dumps are present)	Normal operating condition, drive is ready for functional tasks. Communication with drive is possible.
Amber	Boot Monitor	Engineering maintenance mode. Call for service.
Red/Blue (alternating)	Hardware failure	Power on failure. Call for service.
Red/Green (alternating)	Service mode	Initiated by service representative. While in the service mode, the drive's IP is static 10.0.0.1.
	Dump-again state	If indication is present without service mode active, it could indicate a recurring malfunction is present, call for service.
Red (fast flash rate)	Dump in progress	Do not power off while the drive is performing a dump operation (drive memory could be corrupted). No communication at this time.
Amber (fast flash rate)	Firmware update in progress	Do not disturb the drive until the firmware update is complete. When the update is complete, the LED will change to green fast flashing.
Green (fast flash rate)	Firmware update is complete	Initiate an IPL when the drive is idle, if the IPL did not auto-initiate.

## Encryption Status LED

T10000 drives that are encryption capable have a multi-color encryption status LED on the rear panel (see [FIGURE 1-2 on page 17](#) or [FIGURE 1-3 on page 17](#)).

If the encryption status LED is green, it indicates that the drive is encryption capable, but not encryption enabled. In this state, the drive functions only in a non-encryption “Safe” mode and can neither read nor write encrypted tape cartridges. However, the drive can function normally for non-encryption tasks.

After the drive is encryption enabled, the LED turns red to indicate that the drive is “Armed” and functional in the encryption mode. In this state, the drive can read and write encrypted tape cartridges. The drive can also read non-encrypted tape cartridges, but *cannot* write to non-encrypted tape cartridges.

The states of the encryption status LED are:

**Note** – Slow flash rate is 1 cycle per second.

LED state: Off

The drive does not have encryption hardware.

LED state: Green

Encryption capable, but not enabled.

KMS 1.X: Not encrypting

KMS 2.x: Not licensed

Normal-unencrypted drive write/read cartridge operations.

LED state: Green (slow flashing)

Mode: Reset

Encryption previously enabled, but requires keys. Drive is capable of read-only, unencrypted cartridge operations.

**Note** – Drive is no longer capable of unencrypted write operation after encryption has been enabled.

LED state: Red

Mode: Armed, idle

Encryption enabled/active. Ready to encrypt.

LED state: Red (slow flashing)

Mode: Armed, active

Encryption read/write cartridge operation in progress.

LED state: Amber

KMS 1.X: Requires media key.

KMS 2.x:

- Enrolled, cartridge not loaded.
- Enrolled, cartridge loaded but waiting for KMS key.

LED state: Amber (slow flashing)

Requires device key (KMS 1.x only).

LED state: Cycling

**Note** – The LED continuously cycles through several colors at the slow flash rate.

Mode: Zeroed

Media, device, and enabling keys missing. The drive is unusable, and must be returned to manufacturing.

Refer to the Key Management documentation for additional information:

## Encryption Options

Encryption-capable T10000 tape drives support data-at-rest encryption and have a second status LED on the rear panel (see [FIGURE 1-2 on page 17 \[T10000A/B\]](#) or [FIGURE 1-3 on page 17 \[T10000C\]](#)).

Federal Information Processing Standards compliance:

- FIPS PUB 140-2, *Security Requirements for Cryptographic Modules*
  - Level 1 — The basic level with production-grade requirements.
  - Level 2 — Adds requirements for physical tamper evidence and role-based authentication.
- With drive code level 1.40.x07 and Key Management System (KMS) 2.1, the T10000A drive complies with FIPS Level 1.
- With drive code level 1.40.x07 and Key Management System (KMS) 2.1, T10000B drive complies with FIPS Level 2.
- The T10000C drive with code level 1.51.318 in conjunction with the Oracle Key Manager provides FIPS 140-2 Level 1 security to data on magnetic tape.

There are four encryption modes:

1. Encryption off (manufacturing default).
2. Encryption enabled (on/off switchable) with keys obtained from a KMS.
3. Encryption permanently enabled with keys obtained from a KMS (protected with AES Key wrap). Note that encryption cannot be turned off in this mode.
4. DPKM (see [“Data Path Key Management” on page 22](#)).

## Key Management Solutions

The StorageTek Crypto Key Management Station (KMS 1.x), StorageTek Crypto Key Management System (KMS 2.x), and Oracle Key Management (OKM 2.3) provide device-based encryption solutions. The tape drive is shipped from the factory encryption-capable, but not encryption-enabled. You must explicitly enable the drive for encryption.

**Note** – A tape drive that has *not* been enabled for encryption can neither read nor append to any encrypted tape cartridge. It can, however, overwrite an encrypted tape from the beginning of tape (BOT).

What an Encryption-Enabled T10000 Tape Drive *CAN* Do:

- Write to a tape cartridge in encrypted mode *ONLY*, using its assigned write key
- Read an encrypted tape cartridge, if it has the proper read key
- Read non-encrypted tape cartridges—not capable of writing to or appending to the cartridge
- Format or reclaim tape cartridges

What an Encryption-Enabled T10000 Tape Drive *CANNOT* Do:

- Append non-encrypted data to an encrypted tape cartridge
- Write a non-encrypted tape cartridge

## Oracle/StorageTek Encryption Resources

For additional information on the encryption capabilities and features of the T10000 Tape Drive, see:

- OKM 2.3 or greater
  - *Oracle Key Manager, Administration Guide*
  - *Oracle Key Manager, Systems Assurance Guide*
- KMS 2.x
  - *Crypto Key Management System, Administration Guide*
  - *Crypto Key Management System, Systems Assurance Guide*
- KMS 1.x
  - *Crypto Key Management Station, User's Guide*
  - *Crypto Key Management Station, Configuration and Startup Guide*
  - *Crypto Key Management Station and Data-at-Rest Encryption, Technical Brief*

For further information on the encryption option, see your sales representative.

## Data Path Key Management

The data path key management (DPKM) subsystem is the third installment of encryption for StorageTek tape drives. DPKM uses the SCSI 4 commands **Security Protocol In** and **Security Protocol Out** to implement host-based key management on StorageTek encrypting tape drives. Encryption keys are delivered to the tape drive over the Fibre Channel interface (non-FIPS compliant). DPKM provides the ability to toggle the encryption state on/off on a per cartridge basis which allows the user to have a mix of encrypted/non-encrypted files on each tape cartridge. DPKM support is available with drive code level 1.41.x10 or higher on T10000A/B tape drives or with the initial code release for the T10000C. You use the Virtual Operator Panel to enable or disable the DPKM capability of the tape drive.

Dumps will not be encrypted if the drive setting is either Encryption off or DPKM.

Normal firmware updates are not allowed in DPKM mode. When the drive is in DPKM mode, follow the instructions below to update firmware:

1. The crypto officer (C) is required to turn off DPKM.

**Note** – Turning off DPKM requires a reboot and the drive IPLs into the Encryption off mode.

2. The CO updates the firmware.

The drive may or may not reboot automatically after the firmware is updated.

If the drive does reboot, it IPLs in the Encryption off mode.

3. The CO can enable DPKM which causes the drive to reboot and IPL into DPKM mode.

## Interface with the Tape Drive

The T10000 tape drive does not have a built-in physical operator panel; therefore, your communication with library-attached drives is normally through the Virtual Operator Panel (VOP) application.

### Virtual Operator Panel

The VOP application window ([FIGURE 1-4 on page 24](#)) provides a graphical user interface (GUI) to the connected drive. The GUI has a menu bar, a section that provides several drive status indicators and two drive message windows (primary and secondary), and the bottom portion of the GUI contains VOP text messages. Additional information is available in the *Virtual Operator's Panel Customer User's Guide*.

**Note** – When you use VOP with a T10000C drive, an additional indicator is present that shows the drive hibernate status.

Download VOP from the following URL:

<http://edelivery.oracle.com/>

Select Oracle StorageTek Products and Generic Platform.

### Library Drives

Manual drive operations, such as configuration settings and utilities, can be directed by VOP through the drive's rear panel Ethernet maintenance port.

### Rack Mount Drives

Rack mounted drive operation is normally accomplished through the drive tray chassis operator panel (see [“Operator Panel Controls/Indicators” on page 34](#)). However, you can also operate it with VOP and a connection to the Ethernet port on the rear panel of the drive tray chassis.

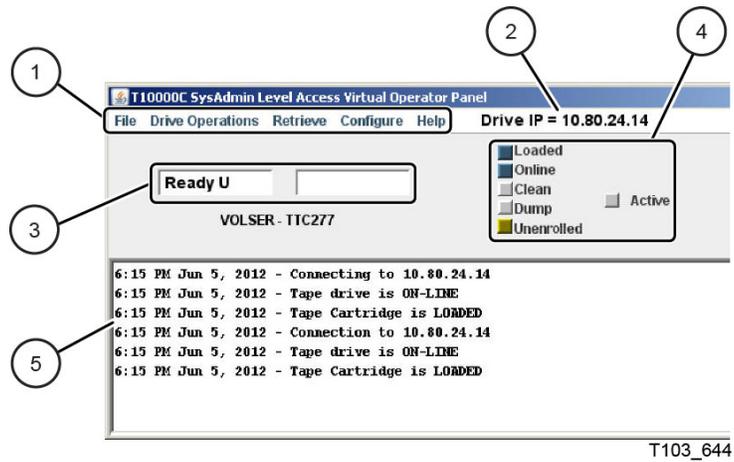
**FIGURE 1-4** VOP Application Window for a T10000B Drive

Illustration call-outs (6):

1. Menu bar
2. Drive IP/name
3. Primary and secondary drive message windows
4. Drive status indicators
5. VOP text message area

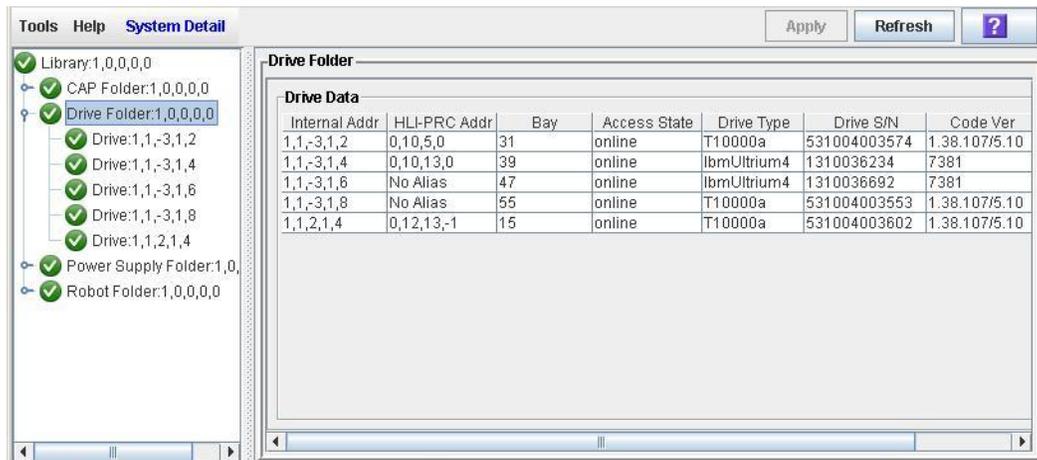
## Secure Configuration

The VOP is designed to operate on a service network configured as a private LAN. VOP, tape drives, the Crypto Key Management Station (if drives are encrypted), and Ethernet switches are potential components of the private LAN. The private LAN best practice recommendation ensures security from unauthorized access. See the *StorageTek Crypto Key Management System, Systems Assurance Guide* for details regarding the service network private LAN.

## StorageTek Library Console

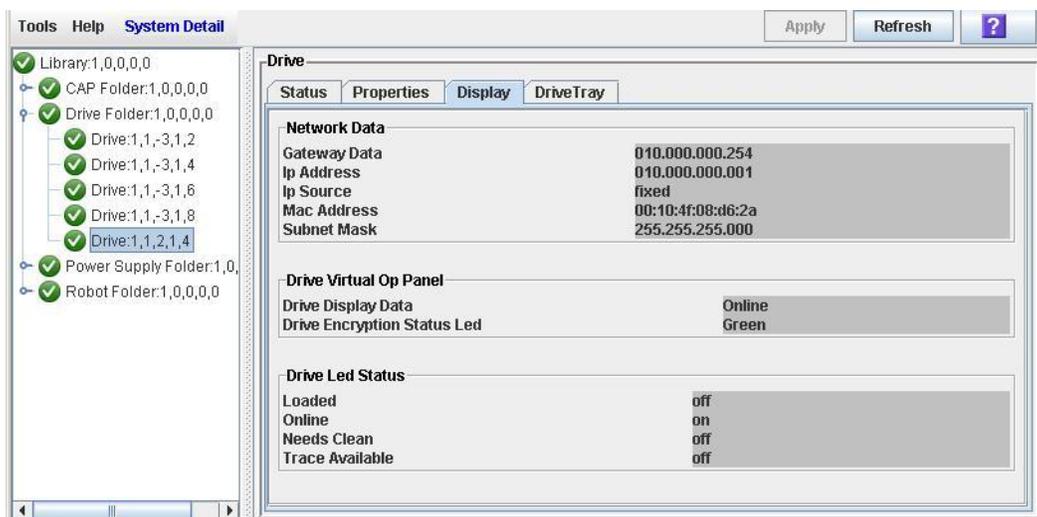
The SL3000 and SL8500 libraries have a GUI called the StorageTek Library Console (SLC) that presents basic drive information. The system detail drive folder, shown in the following figure, contains a list of installed drives and data about each drive (such as the drive access state, the drive type, the drive serial number, and the version of drive code).

FIGURE 1-5 StorageTek Library Console



When you select a specific drive, additional unique data is available for that drive such as the drive status, drive properties, drive display, and drive tray information (see FIGURE 1-6).

FIGURE 1-6 Drive Display - StorageTek Library Console



**Note** – The SLC drive folder information changes frequently, and the actual data displayed might differ from the example. Click the question mark button on the GUI for additional information.

## T10000 Cartridges

The T10000 supports five types of cartridges:

- StorageTek T10000 cartridge (T10000A/B drive):

- Data: 500 gigabytes T10000A or 1 terabyte T10000B
- Data, sport: 120 gigabytes T10000A or 240 gigabytes T10000B
- VolSafe, capacity: 500 gigabytes T10000A or 1 terabyte T10000B
- VolSafe, sport: 120 gigabytes T10000A or 240 gigabytes T10000B
- Cleaning cartridge: 50 uses (CT or CL cartridge)
- StorageTek T10000 T2 cartridge (T10000C tape drive):
  - Data, standard: up to 5.5 terabytes
  - Data, sport: 1 terabyte
  - VolSafe, capacity: 5 terabytes
  - VolSafe, sport: 1 terabyte
  - Cleaning cartridge: 50 uses (CC or CL cartridge)

**Note** – The T10000 does not accept a data cartridge for any other type of tape drive.

FIGURE 1-7 identifies key areas of the StorageTek T10000 tape cartridge.

FIGURE 1-7 T10000 Cartridge

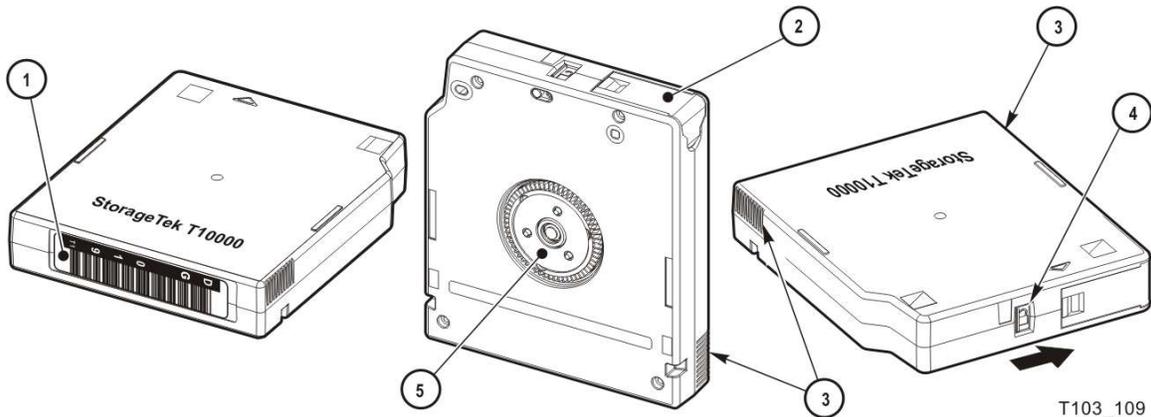


Illustration call-outs (5)

1. Volume label
2. Leader access door
3. Finger grips
4. File protect switch
5. Hub

## Standard Data Cartridge

Standard cartridges are the common read/write data cartridges. You can identify a standard cartridge by the *black* access door (see FIGURE 1-7 on page 26) and either the T1 or T2 media identifier on the volume label.

- The StorageTek T10000 data cartridge (T1 media identifier) specification supports 15,000 mounts.

- The StorageTek T10000 T2 data cartridge specification supports 25,000 mounts.

**Note** – The tape drive issues a warning message to the host when that number is exceeded.

A mount is defined as the tape drive threading the tape onto the take-up reel and moving to the load point.

## Diagnostic Cartridges

The Diagnostic cartridge is a special-use version of the standard data cartridge with a special label. The diagnostic cartridge is typically used by a service representative and most libraries store one or more diagnostic cartridges. (See “[Diagnostic Cartridge Labels](#)” on page 90.)

## Sport Data Cartridges

The Sport cartridge is a lower capacity version of the standard data cartridge. You can identify a sport cartridge by the *red* access door (see [FIGURE 1-7 on page 26](#)).

- The StorageTek T10000 cartridge specification supports 15,000 mounts.
- The StorageTek T10000 T2 cartridge specification supports 25,000 mounts.

**Note** – The tape drive issues a warning message when that number is exceeded.

## VolSafe Data Cartridges

VolSafe data cartridges are write-once data cartridges. They cannot be erased without destroying the tape itself. The tape drive writes data on the tape and appends data to the cartridge on free space until the cartridge is full. The tape drives may read these cartridges multiple times. These cartridges are commonly used for information that must be stored for legal reasons and not altered. There are two versions of the VolSafe cartridge:

- VolSafe cartridge—you can identify this cartridge by a yellow leader access door (see [FIGURE 1-7 on page 26](#)). This cartridge has the same capacity as the standard data cartridge.
- Sport VolSafe cartridge—you can identify this cartridge by a yellow leader access door and red file protect switch (see [FIGURE 1-7 on page 26](#)). This cartridge has the same capacity as the sport data cartridge.

## Cleaning Cartridges

As the name implies, you would use a cleaning cartridge to clean a drive’s read/write head up to 50 times. An attempt to use a cleaning cartridge beyond that number results in the tape drive rejecting the cleaning cartridge and posting an error message to the host. You can identify a cleaning cartridge by a white leader access door (see [FIGURE 1-7 on page 26](#)). There are several versions of the cleaning cartridge:

- T10000A/B cleaning cartridge (CT media identifier)

- Cleaning cartridge for the T10000C only (CC media identifier)
- Cleaning cartridge capable of cleaning all three T10000 drive models (CL media identifier)

## Media Information Region

The T10000 tape drives use information recorded on each tape cartridge to reduce access times and manage the useful life of the cartridge. This information is recorded in the cartridge's radio frequency identification (RFID) chip and at the beginning of tape in an area known as the media information region (MIR). The information stored in the RFID is a proper subset of the information stored in the MIR. The media information falls into two categories: statistical counters and data pointers.

### Statistical Counters

Statistical counters reflect use of the cartridge and includes read/write activity, error activity, cumulative mounts, and other information about its use.

### Data pointers

The data pointer information is a directory (map) used to locate the customer (logical) data on the physical tape media. Because customer data is compressed and written in drive controlled blocks on the tape, a map is needed to efficiently locate the data after it is written. This map provides an index between customer data and the physical block on the tape media. After data is written the drive accesses this map to optimize access to the customer data.

To locate/space to customer data, the logical object that identifies the block is translated to the physical location on the tape media, and the drive determines the quickest method to read the block. If the block is some physical distance from the current location, a calculation results in a high-speed locate to the block location and is followed by a normal speed read.

The existence of the media information is usually transparent to the customer unless it has a problem. This can occur if the information update fails during a dismount. The impact of invalid media information occurs in several areas. Because it enables high speed positioning, invalid media information forces all operations to a slow speed mode. This has no impact on a sequential read from the beginning of the tape. However, any operation using locate defaults to a sequential slow speed read to the requested block, which can result in longer processing time.

**Note** – Invalid media information might be suspected if you observe poor performance on a specific tape cartridge.

The following sections describe how media information is processed and some potential implications of problems with the information.

### Normal Processing

Every time a tape cartridge is loaded, the media information is read from the tape media and saved in drive-resident memory. After being loaded in drive memory, a read-invalid state is written in the tape-resident RFID. The tape-resident media information is marked open, read-invalid because it does not reflect results of activity in the current mount session. All subsequent media information accesses during the

current mount session are saved in the drive-resident information. If no writes are performed to the cartridge, the RFID remains in the read-invalid state meaning the MIR directory information is still completely valid. After a write takes place, the RFID is marked write-invalid meaning the MIR directory information on tape is invalid.

The T10000 drives use the drive-resident copy of the information to access customer data pointers for read-only functions. Statistical counters are continuously updated in the memory-resident information with any drive activity.

When the cartridge is unloaded as part of the unload routine, the drive-resident information is written to the cartridge's RFID and the tape-resident MIR with the closed state indication set.

## Cross-Density Cartridge Processing

Whenever a data cartridge is loaded that was written in a data density format that is different from the one used when the drive writes, model-specific MIR processing occurs. In an environment with mixed T10000 drive models, a mandatory firmware update provides the capability for the lower-density drive to read the RFID of a higher-density drive.

For a standard data cartridge or Sport cartridge written by a T10000A drive, the:

- RFID can be read or updated by a T10000A, B, or C drive
- MIR can be read by a T10000A, B, or C drive
- MIR cannot be updated by a T10000B or C drive
- T10000A, B, or C drive counters can be updated after appropriate firmware updates are installed
- Cartridge can be reclaimed by a T10000A or B drive

For a standard data cartridge or Sport cartridge written by a T10000B drive, the:

- RFID can be:
  - Read by a T10000A, B, or C drive
  - Updated by a T10000B or C drive
- MIR can be read by a T10000B or C drive
- MIR cannot be updated by a T10000A or C drive
- T10000B or C drive counters can be updated after appropriate firmware updates are installed
- Cartridge can be reclaimed by a T10000A or B drive

**Note** – When the T10000A/B drive identifies the data cartridge as an unreadable-density data format, it displays 3215 on the Virtual Operator Panel (VOP) or the physical operator panel of the rack mount drive.

For a standard data cartridge or Sport cartridge written by a T10000C drive, the:

- RFID can be:
  - Read by a T10000A, B, or C drive

- Updated by a T10000C drive
- MIR can be read by a T10000C drive
- MIR cannot be updated by a T10000A or B drive
- T10000C drive counters can be updated after appropriate firmware updates are installed
- Cartridge can be reclaimed by a T10000C drive

## Invalid Media Information Conditions

There are four media invalid conditions for the T10000 drives:

- **Cartridge's RFID is unreadable.** The drive refuses to mount the cartridge (FSC of 403B). Return the cartridge to engineering to recover the customer data.
- **Cartridge's RFID can be partially read.** The drive mounts the cartridge as read-only.
- **RFID and MIR are out-of-sync.** None of the block information, coarse-grained in the RFID or fine-grained in the MIR, can be trusted. The cartridge is usable but the drive must rebuild the block information as it sequentially reads all of the data up to the desired customer data.

**Note** – This scenario can cause the drive to spend an hour or more rebuilding the block information, potentially causing the application running on the host to time-out.

- **MIR is corrupted or unreadable.** The fine-grained block location information on the cartridge cannot be used; the tape can be used with the coarse-grained block information on the RFID but with lower performance.

The drive posts a 4031/4032 informational FSC whenever it loads a cartridge with an *invalid* MIR. When a tape cartridge has an invalid media information, some action is required to correct it. Invalid media information can be corrected in several ways:

- Run the media correction utility through the VOP (see [“To Rebuild the MIR \(VOP\)”](#) on page 50).
- The drive recovers the media information as it processes host commands, but very slowly.

## Tape Drive Features

The following features are available for the T10000C tape drive.

### StorageTek Data Integrity Validation

StorageTek Data Integrity Validation (DIV) ensures that a checksum, provided by an application or file system, is validated by the StorageTek T10000 for each record sent to the drive. The user-generated checksum is stored with each record on tape and can be checked on any future read or verify operation (without the added overhead of sending data to the host). The *StorageTek T10000 Tape Drive Fibre Channel Reference Manual* describes how to use this feature.

The DIV feature is available for the FICON tape drive and requires application support.

## StorageTek Maximum Capacity

Maximum Capacity allows the use of tape capacity that is normally reserved to ensure tape-to-tape copy operations succeed. This can increase the capacity by five to ten percent (increasing the T10000C capacity to as much as 5.5 TB). The *StorageTek T10000 Tape Drive Fibre Channel Reference Manual* describes how to use this feature.

Maximum capacity is *off* by default (enabled through VOP), available on FC drives and VSM, and no application support is needed.

## StorageTek File Sync Accelerator

The StorageTek File Sync Accelerator (FSA) allows applications to reduce or eliminate back hitches that are normally caused by writing a tape mark or other sync operations.

The FSA feature is *on* by default (disabled through VOP), available on FC and FICON drives, and no application support is needed.

## StorageTek Tape Application Accelerator

The StorageTek Tape Application Accelerator (TAA) avoids back hitches caused by tape marks and synchs by converting tape marks to buffered tape marks and synchs to NO-OPs.

The TAA feature is *off* by default (enabled through VOP), available on FC and FICON drives, and no application support is needed.

**Note** – This feature must only be used in environments that handle deferred errors. When this feature is enabled, sending a tape mark does not ensure the data has successfully been written to the tape. A deferred error may be reported when buffered data is written to tape after the command has completed. In a FICON *only* environment, duplex write operations should use this feature.

## StorageTek Search Accelerator

The StorageTek Search Accelerator (SSA) allows FICON applications to search for a string up to 1024 bytes in length. This feature can be used to enhance Mainframe HSM Audit performance in FICON environments.

The SSA feature is available on FC and FICON drives, and application support is required (an API is available).

## StorageTek MIR Assisted Search

The StorageTek T10000C tape drive supports access to the Media Information Region (MIR) of the cartridge. This command is implemented using a **SCSI Read Buffer** command similar to the StorageTek T10000B tape drive. MIR data provides location

information for tape records and can be used by an application to order which records are read first from tape. The T10000 MAS N677 engineering document describes this feature.

The MAS feature is available on FC tape drives, and application support is required.

## StorageTek In-Drive Reclaim Accelerator

The StorageTek In-Drive Reclaim Accelerator (IDR) allows applications to reclaim space on the tape without rewriting the entire tape. The application must save and manage a partition map to get the full benefit of this feature. The StorageTek Virtual Storage Manager (VSM) supports this feature with the StorageTek T10000B and T10000C drives. For more detailed information about this feature, contact your local sales representative to obtain a copy of the *ALP User's Guide*.

The IDR feature is available on FC and FICON drives, and application support is required (an API is available).

## StorageTek Tape Tiering Accelerator

The StorageTek T10000C has the ability to partition tape. These partitions can be organized by an application to control where file sets are located on tape. Data sets located near the beginning of tape will have faster access characteristics than data written near the end-of-tape (EOT).

- Applications now have the ability to manage the location of data on the tape.
- StorageTek Tape Tiering Accelerator (TTA) allows partitions to be read only.
- TTA allows up to 480 logical volumes on a cartridge.

The TTA feature is available on FC and FICON drives, and application support is required (an API is available).

For more detailed information about this feature, contact your local sales representative to obtain a copy of the *ALP User's Guide*.

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## Rack Mount Controls and Indicators

This chapter provides information about the indicators and switches located on the rack mount drive.

### Front Panel

The T10000 Tape Drive rack mount configuration chassis contains one or two drives. The chassis front panel (FIGURE 2-1) provides manual loading/unloading of tape cartridges into each drive through separate cartridge loading slots. The front panel also has a dual operator panel mounted between the cartridge loading slots. The upper portion is for drive A (left), and the lower portion is for drive B (right).

**FIGURE 2-1** Rack Mount Chassis Front Panel

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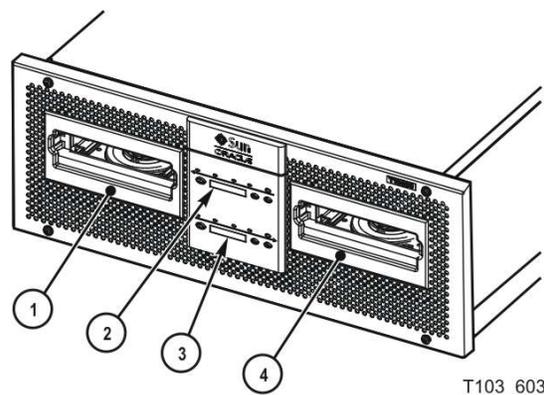


Illustration call-outs (4):

1. Cartridge loading slot drive A
  2. Operator panel drive A
  3. Operator panel drive B
  4. Cartridge loading slot drive B
-

## Load/Unload Slot

The load/unload slots only accept T10000 tape cartridges. All other cartridge types will not load into the T10000 tape drive. After you have inserted a tape cartridge, the loader mechanism lowers the cartridge onto the hub motor, and threads the tape (see “To Load a Cartridge” on page 41). See “To Unload a Cartridge” on page 42 to unload and remove a tape cartridge.

## Operator Panel Controls/Indicators

The rack mount chassis dual-operator panel (FIGURE 2-2) provides independent control and indications for the two rack mount T10000 tape drives. Each section contains four push-button micro-switches, four LEDs, and a ten-character display window. TABLE 2-1 describes the controls, and TABLE 2-2 on page 35 describes the LED indicators.

**FIGURE 2-2** Operator Panel

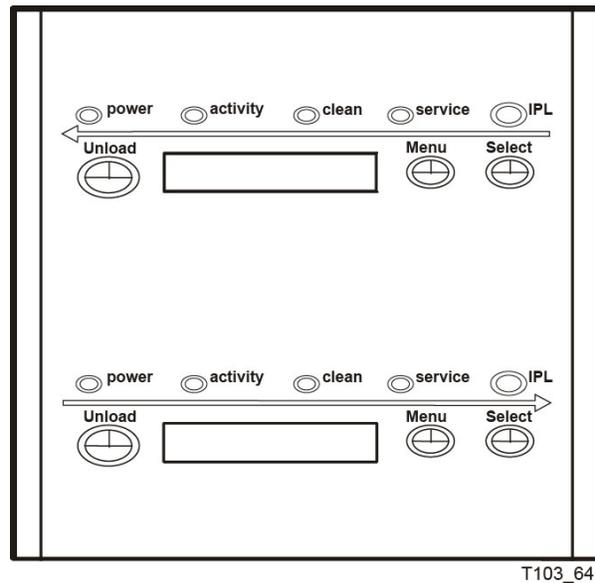


TABLE 2-1 is a two column table that lists the four operator panel push button micro-switches and describes their use.

**TABLE 2-1** Operator Panel Controls

Push Button	Use
Unload	Initiates a cartridge rewind and unload operation.
Menu	Steps through a menu sequence or answers <b>No</b> to a display window option.
Select	Answers <b>Yes</b> to an option appearing in the display window or toggles/increments a variable during a menu sequence.
IPL (recessed)	Initiates an IPL.

TABLE 2-2 lists the front-panel indicator states and recommended action. The table lists the four indicators (power, activity, clean, and service), the state of the indicator, the meaning of the indication, and any recommended action.

**TABLE 2-2** Operator-panel Indicators

Power (green)	Activity (green)	Clean (amber)	Service (red)	Meaning	Recommended Action
Off	Off	Off	Off	The drive is not powered.	Power on the drive.
Flashing	Off	Off	Off	Power on, IPL in progress.	Wait for the IPL to complete.
Flashing steadily	Off	Off	Off	Power on IPL sequence failed.	Power cycle the drive. If the problem persists, contact authorized service personnel.
On	Off	Off	Off	Power on, IPL complete but cartridge not loaded.	Load a cartridge as required.
On	On	Off	Off	Power on, cartridge loaded (tape not moving).	Ready for read/write commands from the host software application.
On	Flashing	Off	Off	Power on, cartridge loaded (tape moving).	None, locating or read/write operation in progress.
On	On/Off	On	Off	The drive tape path needs cleaning (see <a href="#">“Tape Drive Cleaning”</a> on page 43).	Insert a cleaning cartridge.
On	Flashing	Flashing	Off	Cleaning cartridge loaded and moving.	Wait for the cleaning operation to complete.
On	On/Off	Off	Flashing	An error has occurred and dump data is saved.	Read the display message. See <a href="#">TABLE D-1</a> on page 97 for more information about the message.
On	Off	Off	On (steady)	A drive hardware error has occurred.	Initiate an IPL. If the problem persists, contact authorized service personnel.

## Operator Panel Display Window

The window displays alpha/numeric messages relative to drive operation:

- Drive status
- Menu selections and configuration choices
- Error messages and fault symptom codes
- Host-generated messages

The display window is formed by a horizontal row of ten LED array segments. Each segment is an array of 35 dots—five wide and seven high. Each array can form an uppercase or lowercase alpha character, a numeral, or a special character (such as an asterisk [\*]).

Multiple messages or a message greater than ten characters are displayed by the window, alternating between required character groups.

**Note** – Appendix D, “Messages and Translated Messages” lists messages that could appear in the display window.

## Rear Panel

FIGURE 2-3 shows the rear of the rack mount chassis. One AC power connector and one AC switch supplies AC power to both drive power supplies, which are mounted internally, between the drives.

**FIGURE 2-3** Rack Mount Chassis Rear Panel

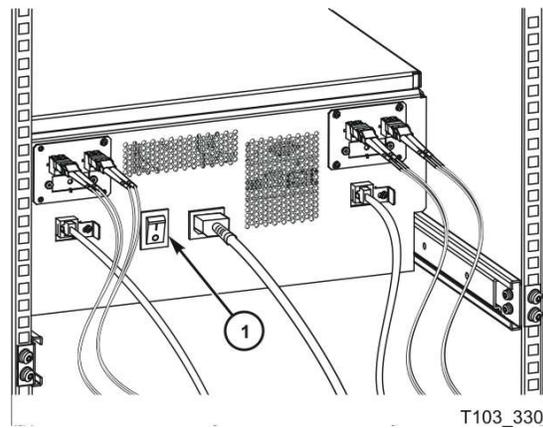


Illustration call-out:

1. AC power switch

**Note** – The drive status LED and encryption status LED, for encryption-capable drives, are visible through the drive cooling grids.

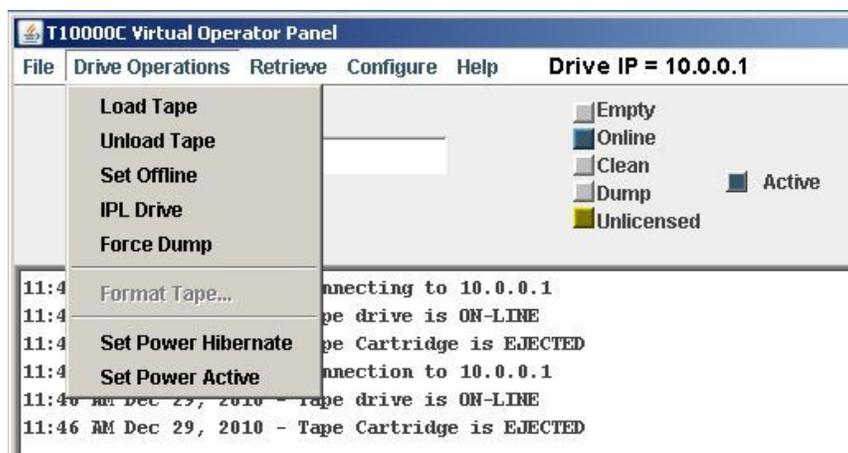
## Operator Tasks

This chapter discusses operator tasks which fall into the following broad categories: basic tasks, cartridge tasks, menu system tasks, and Data Path Key Management (DPKM) settings.

Many tasks are performed by using the physical operator panel switches (see “Operator Panel Controls/Indicators” on page 34) and power switch of the rack-mounted T10000 tape drive while some involve using the drive menu system (see “Menu System” on page 55).

You can use the Virtual Operator Panel (VOP) instead of using the physical operator panel. Many of the drive and cartridge tasks are performed by using the VOP Drive Operations menu (see FIGURE 3-1) such as load or unload a tape, set the drive offline, IPL the drive, and force a dump. Hibernation controls are also available for the T10000C tape drive. Refer to the VOP documentation for additional information regarding program installation, drive connection, and the VOP user interface.

**FIGURE 3-1** Virtual Operator Panel Drive Operations Menu (T10000C Tape Drive)



For operator tasks relating to drives within a library, consult the operator guide for your specific library.

The scope of tasks documented depends on the functionality of the particular library. Library information might describe drive cleaning only or provide a broad range of tasks (for example using the drive operator panel, cleaning a drive, and manually mounting or dismounting a cartridge).

## Basic Tasks

The basic tasks include:

- [Power-on Rack Mount Drives](#)
- [Power-off Rack Mount Drives](#)
- [“Write-Protect/Write-Enable a Cartridge” on page 39](#)
- [“Manually Load a Cartridge” on page 41](#)
- [“Manually Unload a Cartridge” on page 42](#)
- [“Tape Drive Cleaning” on page 43](#)
- [“Initial Program Load \(IPL\)” on page 44](#)

### ▼ Power-on Rack Mount Drives

To apply power to the rack mount tray:

1. **Verify connection of the rack mount tray to an AC power outlet or power strip.**
2. **Make sure that all interface cables are fully seated.**
3. **Set the power switch on the rear panel to on ( I ) [see [FIGURE 2-3 on page 36](#)].**

Both drives power-on and start performing an initial program load (IPL).

**Note –** The power indicator flashes while the IPL is in progress. It is the left most operator panel LED, see [FIGURE 2-2 on page 34](#). Various messages relative to the IPL sequence appear in the operator panel display window. These messages do not require operator action.

The drive successfully completes an IPL when:

- The drive power indicator is steady.
- An asterisk (\*) appears in the operator panel display window.

### ▼ Power-off Rack Mount Drives

**Note –** The drive tray switch removes power from both tape drives in a dual-drive rack mount drive tray.

To remove power from the rack mount tray:

1. **Make sure there is not a job or application running on the host that is using the tape drive(s). If there is, stop that job or application.**
2. **Make sure a cartridge is not loaded in the tape drive(s).**
3. **Set the rear panel power switch to off ( O ), see [FIGURE 2-3 on page 36](#).**

## Cartridge Tasks

This section provides instructions for tasks related to the tape cartridge:

- “Write-Protect/Write-Enable a Cartridge”
- “Cartridge Handling Precautions”
- “To Identify a Defective Cartridge”
- “Manually Load a Cartridge”
- “Manually Unload a Cartridge” on page 42
- “To Clean the T10000 Tape Drive”

### ▼ Write-Protect/Write-Enable a Cartridge

1. Locate the write-protect switch beside the cartridge door.
2. Set the write-protect switch as desired (locked or unlocked).

The symbols (see [FIGURE 3-2](#)) indicate the following status:

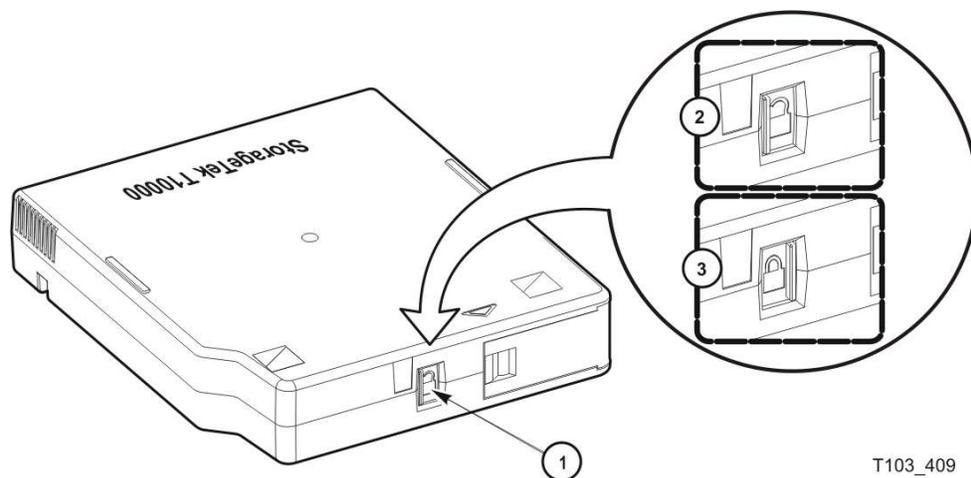
**Locked**—(lock image shown closed) Write-protected.

The switch is to the right (toward the cartridge door) when the cartridge is positioned with the hub down and the label edge away from you. The tape drive can read data from the data cartridge. Write operation attempts will fail.

**Unlocked**—(lock image shown open) Write-enabled (unprotected).

The switch is to the left (away from the cartridge door). The tape drive can read data from or write data to the data cartridge.

**FIGURE 3-2** Data Cartridge Write Protect/Enable Switch



T103\_409

Illustration call-outs (3):

1. File protect switch
2. Unlocked position
3. Locked position

## Cartridge Handling Precautions

**Caution – Tape data corruption:** Be certain that a data cartridge never comes close to strong electrical fields or any form of magnet or magnetic field.

- Avoid electrical or magnetic fields.

Magnetic fields are present near disk drives and electric motors (the larger the electric motor, the stronger the magnetic field surrounding it in most cases). Items containing buzzers of any form produce alternating current electrical fields strong enough to partly erase a magnetic tape.

**Caution – Tape media damage:** You must keep cartridges dry.

- Keep cartridges dry.

Never store cartridges on a floor where moisture might be present or near air conditioners or air handlers.

Air conditioners might leak water as a function of cooling the air, and air handlers might be adding moisture to the air as a function of controlling the environment in a computer room.

**Caution – Cartridge damage:** Do not drop or handle cartridges roughly.

- Avoid dropping or handling cartridges roughly.

There is a hub locking mechanism within the T10000 data cartridge, but it has limitations on just how much braking it provides.

Rough handling of a data cartridge could cause the locking mechanism or brake to slip, resulting in a loose tape. Loose tapes are easily damaged by a tape drive.

## To Identify a Defective Cartridge

- **Look for cartridge problems before you load a cartridge into a drive or library.**
  - Cracked or broken case (including the access door)
  - Dirty case
  - Missing, broken, or cracked leader (open the tape access door, see [FIGURE A-2 on page 88](#))

**Note –** In most cases, your service representative can fix broken leaders.

- Damaged write-protect switch
- Liquid in the data cartridge case
- Loose label
- Other obvious damage

Also see “Dropped Cartridges” on page 87.

## Manually Load a Cartridge

Manual loading is commonly done on rack mounted drives. For a library failure, you might have to manually load a data cartridge.

A T10000C drive automatically hibernates to save power after a period of inactivity.

- When hibernating, the drive cannot detect the presence of a cartridge. The library monitors whether a drive is hibernating and commands the drive to wake up whenever a mount is forthcoming.

**Note** – Hibernation poses a problem when a user opens the library door and attempts to manually mount a cartridge. With certain library code levels (for example SL8500 FRS\_6.02 and SL3000 FRS\_2.81), hibernating drives remain in the hibernation state and will neither detect nor load a cartridge that is manually inserted.

- To force the drive out of hibernation, you can either power cycle the drive or use VOP (version 1.0.17 or greater). The drive remains awake until after a mount/dismount sequence, but resumes its auto-hibernation behavior after the cartridge has been extracted.

### ▼ To Load a Cartridge

**Note** – A T10000 tape drive accepts T10000 cartridges only.

To load a cartridge into a T10000 tape drive, do the following:

1. Look into the drive load/unload slot to make sure there are no obstructions.
2. Make sure the cartridge is not defective (see [“To Identify a Defective Cartridge” on page 40](#)).
3. Make sure the cartridge write-protect switch is in the proper position.

**Note** – For any cartridge on which data is to be written, set the write-protect switch to the unlocked position (see [FIGURE 3-2 on page 39](#)).

4. Hold the cartridge by the finger grips ([FIGURE 1-7 on page 26](#)) with the hub side down, and carefully insert the cartridge into the tape drive loading slot.
5. Push the cartridge all the way into the slot.

Push on the label edge of the cartridge because there is not enough room for your fingers (finger grip recessions do not exist on the bezel of a library drive). You must overcome some resistance to fully seat the cartridge. When the cartridge is fully seated, the data cartridge is lowered onto the file reel motor hub assembly.

**Note** – When manually loading a library-attached drive, make sure the library hold-off signal to the drive is disabled. Otherwise, the drive will not accept a manual load.

**Note** –

6. When a cartridge is loaded, observe that the rack mounted operator panel display window indicates one of the following:

Ready A when the tape is ready and is a VolSafe cartridge

**Ready F** when the tape is ready and file protected

**Ready H** when a higher density, non-VolSafe cartridge is ready and *not* file-protected in a lower density tape drive

**Ready L** when a lower density, non-VolSafe cartridge is ready and *not* file-protected in a higher density tape drive

**Ready U** when the tape is ready and *not* file protected

**Note** – If a cartridge fails to load, remove it, open the cartridge access door, and see if the leader is either missing entirely or cracked near the opening at the end.

## Manually Unload a Cartridge

Manual unloading is commonly done on rack mounted drives. For a library failure, you might have to manually unload a data cartridge.

### ▼ To Unload a Cartridge

**Note** – A T10000 tape drive does not eject the cartridge from the tape drive as is commonly done by other cartridge tape drives.

Use the following procedure to remove a cartridge from the drive.

#### 1. Make sure the tape drive is not in use.

This is done by checking the following:

- a. There are no active jobs, applications, or programs using this drive.
- b. The rack mount operator panel activity indicator is steady and *not* flashing.
- c. The display window (VOP or operator panel) does not indicate any activity relative to tape movement (such as reading, writing, or locating).

**Caution** – *Possible data loss:* Do not push the Unload button while a data cartridge is in use.

#### 2. Unload the tape drive.

*Rack mounted tape drive:*

- Press the operator panel Unload button and wait for the drive to raise the cartridge to the unload position.

The display should show an asterisk (\*) when the operation is complete.

**Note** – If the drive is offline, the asterisk will alternate with **Offline**.

*VOP unload:*

- Choose Unload Tape from the Drive Operations menu or use the SHIFT + U shortcut keys.

**Caution** – *Tape damage:* DO NOT forcibly remove a cartridge.

#### 3. Remove the cartridge.

Any resistance to removing the cartridge, beyond the usual friction between the cartridge case and the drive, might indicate that the leader is not fully rewound (see [“Leader Not Fully Rewound”](#) on page 43).

*Rack mount drives:*

- Use the finger grips on the cartridge (see [FIGURE 1-7 on page 26](#)) and carefully withdraw the cartridge from the drive slot.

*Library-attached drives:*

- Grasp the top and bottom of the cartridge with your finger tips and carefully withdraw the cartridge from the drive slot.

## ▼ Leader Not Fully Rewound

If you believe the leader is not fully rewound:

1. Use the operator panel (rack-mount drives only), VOP, or library software (if it supports that function) to attempt another load operation.
2. If the cartridge loads properly, perform an unload operation.

When the unload completes, the cartridge unloads.

Should the operation fail to correct the situation, contact your service representative about a possible stuck cartridge.

## Tape Drive Cleaning

**Caution – Equipment damage:** Do not wet-clean the tape drive. Do not clean the tape drive unless the Clean indicator lights.

The tape drive Clean indicator lights after the drive either transports a predetermined length of tape or records a predetermined number of errors. The tape-to-head contact values are:

- T10000A tape drive = 1,000,000 meters
- T10000B tape drive = 300,000 meters
- T10000C tape drive = 10,000,000 meters

You should use a cleaning cartridge to clean the tape drive when the Clean indicator is lit.

**Note –** You can use the cleaning cartridge approximately 50 times before discarding it. (See [“Cleaning Cartridges”](#) on page 27.)

## ▼ To Clean the T10000 Tape Drive

1. Make sure the tape drive is not in use.

**Note –** If there is a tape loaded in the tape drive, make sure the application or job that was using that tape drive is no longer running before proceeding.

2. Unload any data cartridge in the tape drive. See [“To Unload a Cartridge”](#) on page 42 if a data cartridge is loaded in the tape drive.

### 3. Insert a cleaning cartridge in the tape drive.

- After the cartridge loads, the activity light flashes.
- The activity and clean indicators turn off when cleaning is completed, and the tape drive unloads the cleaning cartridge.

If the tape drive immediately ejects the cleaning cartridge and the message **Exp ClCart** appears in the tape drive's front panel display screen (a similar message is displayed on the VOP if that program is being used to monitor the tape drive), the cleaning cartridge has been used to its maximum number of cleaning cycles.

**Note** – Discard the worn cleaning cartridge and insert a new cleaning cartridge into the tape drive.

If the message **CHK xxxx** appears in the tape drive's front panel, where xxxx is the FSC, a cleaning cartridge failure occurred.

**TIP** – Try the procedure again with a different cleaning cartridge. If the problem persists, contact your service representative.

**Caution** – *Tape damage:* **Do not forcibly remove a tape cleaning cartridge.**

### 4. Remove the cleaning cartridge from the tape drive.

Any resistance to removing the tape cleaning cartridge, beyond the usual friction between the tape cleaning cartridge case and the tape drive, probably indicates that the leader is not fully rewound (see [“Leader Not Fully Rewound” on page 43](#)).

This completes the cleaning process and the tape drive is ready to resume normal operations.

## Initial Program Load (IPL)

One of the recommended actions listed in [Appendix D, “Messages and Translated Messages”](#) is to perform a forced IPL.

When the IPL starts, the following things happen:

- The drive power indicator flashes.
- Various IPL sequence messages appear in the operator panel display window. These messages require no action on your part.

After the drive successfully completes an IPL:

- The drive power indicator is steady.
- An asterisk (\*) appears in the operator panel display window.

**Note** – If there is a dump present, the operator panel display window alternates between the asterisk and the dump message. The dump present indication will stop when you load a tape cartridge.

You can IPL the drive with a physical switch on the operator panel or with a menu command in the VOP.

### ▼ To IPL the Drive from the Operator Panel

**Note** – The rack mount drive must be powered-on.

1. Make sure there is not a job or application running on the host that is using this tape drive. If there is, stop that job or application.
2. Make sure a data cartridge is *not* loaded.
3. Press the operator panel IPL button (see [FIGURE 2-2 on page 34](#)).

### ▼ To IPL the Drive Using VOP

To IPL the drive using the VOP program (see [FIGURE 1-4 on page 24](#)):

1. Make sure there is not a job or application running on the host that is using this tape drive. If there is, stop that job or application.
2. Make sure a data cartridge is *not* loaded.
3. Make sure the drive is **offline** (click the Online button, if the drive is not offline).

The Online button turns grey to indicate that the drive is offline.

**Note** – You can set the drive offline by selecting the **Set Offline** command from the **Drive Operations** menu.

4. Select IPL from the Drive Operations menu to start the IPL process.

## Menu System Tasks

You can perform the following tasks from the menu system:

- Place the drive online
- View the drive configuration settings
- Place the drive offline
- Rebuild the MIR
- Change the drive configuration settings

### ▼ To Place the Drive Online (Operator Panel)

**Note** – In a multi-host open systems setting, if there is a switch unit and it has a port blocked to this tape drive, unblock that port before proceeding.

To change the tape drive state from offline to online:

1. Press the operator panel Menu button until **Offline** appears in the display window.

**Note** – If you are within a submenu, press the Menu button until **Exit XXX ?** appears in the display window and press the Select button to enter the main menu.

2. Press the operator panel Select button to toggle the drive state.

**Online** appears in the display window, indicating the drive state is now online.

3. Press the Menu button until **Exit Menu?** appears in the display window.
4. Press the Select button to exit the menu system.
5. Bring the tape drive back online to the host by using one of the following methods:
  - **Enterprise:** Set the tape drive online for all host paths to the tape drive by using one of the following Vary commands:  
**MVS: v <address> online**  
**VM: vary on, <address>**
  - **Open Systems:** if there is a switch unit installed and the port to this tape drive is blocked, unblock that port.

### ▼ To Place the Drive Online (VOP)

**Note** – In a multi-host open systems setting, if there is a switch unit and it has a port blocked to this tape drive, unblock that port before proceeding.

On the VOP screen, there are two methods to place the drive offline:

*Use the menu bar:*

1. Open the Drive Operations menu (click Drive Operations in the menu bar or use the Alt+d keyboard shortcut).
2. Select the Set Online command or use the Shift+o keyboard shortcut.

The second drive status indicator/button changes to blue when the tape drive is online.

*Use the status indicator:*

If the tape drive is offline, the **button** next to the label **Online** is *grey*.

- Click the button to change the state to *Online*.

The button color changes to *blue* when the tape drive is online.

### ▼ To View the Configuration (Operator Panel)

**Note** – See Chapter 4, “Menu System” for complete information and guidelines.

1. Press the operator panel Menu button to enter the menu system:
  - If **Online** appears in the tape drive’s front panel display, go to [Step 2](#).
  - If **Offline** appears, press the Select button to toggle the drive state (see “[To Place the Drive Online \(Operator Panel\)](#)” on page 45).

**Note** – View configuration settings in the online state so you cannot accidentally change settings. To change settings, set the drive to the offline state (see “[To Place the Drive Offline \(Operator Panel\)](#)” on page 48).

2. Press the Menu button until **View CFG ?** appears in the window display.

3. Press the operator panel Select button (Yes) to enter view configuration submenus.

The first configuration setting appears in the operator panel display window.

4. Press either the Menu or the Select button to step through the configuration settings.

**Note** – In the drive online state, the Select button has the same function as the Menu button, except when answering a displayed question.

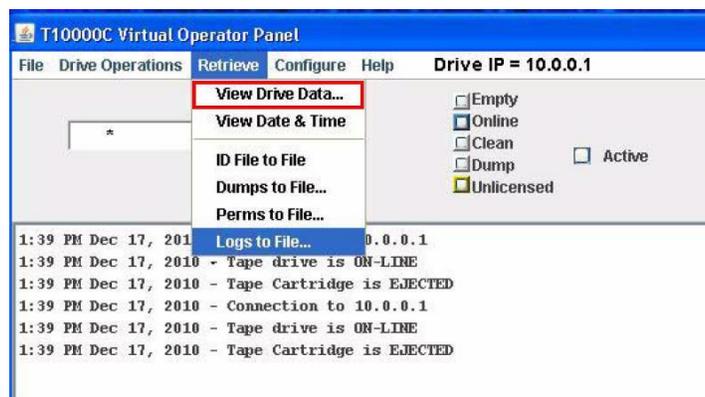
5. Press either the Menu or Select button until **Exit CFG ?** appears in the display window.
6. Press the Select button (Yes) to exit the configuration submenus, or press the Menu button (No) to repeat the view configuration sequence.
7. Press the Menu button until **Exit Menu?** appears in the display window.
8. Press either the Select button (Yes) to exit the menu system or the Menu button (No) to return to the online/offline selection menu.

### ▼ To View the Configuration (VOP)

**Note** – The drive must be in the online state.

1. Select Retrieve from the menu bar or use the Alt+r keyboard shortcut to open the menu.
2. Select View Drive Data or use the Shift+v keyboard shortcut to access the View Current Drive Settings dialog box.

**FIGURE 3-3** VOP Retrieve Menu Commands



A dialog box appears that contains several tabs, such as: **Encrypt**, **Fibre**, **Keyid**, **Manufacturing**, **Missing**, **Network**, **Rfid**, and **Version**.

**Note** – See the VOP documentation for additional information and instructions.

### ▼ To Place the Drive Offline (Operator Panel)

1. Stop all I/O activity from the host.

In **mainframe environments**, set the tape drive offline for all host paths to the tape drive by using one of the following Vary commands:

- **MVS:** V <address> offline
- **VM:** Vary off, <address>

In **open systems environments**, do one of the following:

- Stop the job that is using the tape drive.
- In a multi-host setting, stop any job that is using the tape drive and then, if there is a switch unit in use, block the port in that switch to the tape drive.

2. Press the operator panel Menu button.

**Online** appears in the display window, indicating the current state of the drive.

3. Press the operator panel Select button to toggle the drive state.

**Offline** appears in the display window, indicating a successful transition to the offline state.

4. Press the Menu button until **Exit Menu?** appears in the display window.

5. Press the Select button to exit the menu system.

**Note** – If you select **Exit Menu?**, the display alternates between **Offline** and the normal message after a cartridge is loaded as a reminder that the drive is still in the offline state.

### ▼ To Place the Tape Drive Offline (VOP)

1. Cease all I/O activity from the host.

In **mainframe environments**, set the tape drive offline for all host paths to the tape drive by using one of the following Vary commands:

- **MVS:** V <address> offline
- **VM:** Vary off, <address>

In **open systems environments**, do one of the following:

- Stop the job that is using that tape drive.
- In a multi-host setting, stop any job that is using the tape drive and then, if there is a switch unit in use, block the port in that switch to the tape drive.

2. Click Online.

If the tape drive is online, the button is *blue*. You can click the blue button to change the button to *grey*, indicating that the tape drive is offline.

**Note** – You can also set the drive offline by selecting **Set Offline** from the **Drive Operations** menu.

## Rebuilding an MIR

This section discusses the rebuilding of the MIR. This is an abnormal situation as the tape drive automatically builds and changes the MIR as the tape is used. The rebuild process is only used in the event that the MIR on a tape becomes damaged or corrupted.

**Note** – This can be a lengthy process, especially on a fully written cartridge. Rebuilding an MIR for a full data cartridge could take 90 minutes (T10000A formatted cartridge) or longer.

### ▼ To Rebuild the MIR (Operator Panel)

**Note** – Make sure the write protect switch on the data cartridge is set to the *unlocked* position.

This process rebuilds an MIR from the rack mount drive tray operator panel.

**1. Set the drive to the offline state.**

(See “[To Place the Drive Offline \(Operator Panel\)](#)” on page 48, if required.)

**2. Press the Menu button until `Drv Menu?` appears in the display window.**

**3. Press the Select button (Yes) once.**

The display window now shows the beginning of drive utilities submenus.

**4. Press the Menu button until `Build MIR` appears.**

**5. Press the Select button to begin the MIR rebuilding process.**

`Ld Cust Tp` appears in the display window.

**Note** – Any loaded cartridge unloads at this time. Remove the cartridge.

**6. Insert a write-enabled cartridge with a defective MIR.**

See “[To Load a Cartridge](#)” on page 41, if necessary.

When the rebuild is complete, the cartridge is unloaded.

**Note** – If the cartridge does not unload, see “[Leader Does Not Rewind](#)”.

**Caution** – *Tape damage*: Any resistance to removing the cartridge, beyond the usual friction between the data cartridge case and the tape drive, probably indicates that the leader is not fully rewound.

**7. Remove the cartridge from the drive load/unload slot.**

If there are other cartridges for MIR rebuilding, for each cartridge repeat Step 6 and Step 7.

When you have rebuilt all cartridges with defective MIRs, continue with the next step.

**8. Press the Menu button once.**

`Exit Drv?` appears in the display window.

9. Press the Select button (Yes) to exit the drive utilities submenus, or press the Menu button (No) to repeat the utilities submenu sequence.
10. Return the drive to an online state.

See [“To Place the Drive Online \(Operator Panel\)”](#) on page 45, if necessary.

### Leader Does Not Rewind

If you believe the leader is not fully rewound:

1. Attempt another load operation by pushing the cartridge back into the tape drive.
2. If it loads properly, use the tape operator panel Unload button to perform an unload operation.

When the unload completes, the cartridge unloads.

3. Grasp the cartridge, and remove it from the drive.

Should the operation fail to correct the situation, contact your service representative about a possible stuck cartridge.

**Note – Do not forcibly remove a cartridge.**

### ▼ To Rebuild the MIR (VOP)

1. Make sure the tape drive is in the offline state.

If the display shows Online, click Drive Operations and choose Set Offline. This sets the tape drive to the **Offline** state.

2. Select Format Tape from the Drive Operations menu.
3. Select the Rebuild MIR option in the dialog box.

**Note –** You can abort this function before you load a cartridge by clicking the **Abort** button in the Format Tape dialog box.

4. Follow the on-screen prompts and directions.

After a successful MIR rebuild, the cartridge automatically unloads.

**Note –** If the MIR rebuild is not successful, see [“MIR Rebuild Fails \(VOP\)”](#).

**Caution – Tape damage:** Any resistance to removing the data cartridge, beyond the usual friction between the data cartridge case and the tape drive, might indicate that the leader is not fully rewound (see [“Leader Does Not Rewind”](#) on page 50).

5. Remove the cartridge from the drive.

If more than one tape has a defective MIR, load the next cartridge into the tape drive when the VOP screen displays the prompt to load a customer cartridge.

6. Click Done on the format selection dialog box after you have repaired all cartridges with defective MIRs.
7. Click Drive Operations and select the Set Online option.

This completes the rebuild of the MIR on one or more cartridges. The tape drive is now back online and ready for normal operations.

### MIR Rebuild Fails (VOP)

If the MIR rebuild fails:

- The message part of the VOP screen contains a failed message and an FSC.
- The tape drive does *not* automatically eject the cartridge.

To unload the cartridge:

1. **Click Drive Operations and select Unload Tape.**

The cartridge unloads.

**Caution – Tape damage:** Any resistance to removing the data cartridge, beyond the usual friction between the data cartridge case and the tape drive, might indicate that the leader is not fully rewound (see [“Leader Does Not Rewind”](#) on page 50).

2. **Remove the cartridge from the drive load/unload slot.**
3. **Attempt another rebuild of the MIR.**

If the rebuild operation fails again, the MIR part of the tape in that cartridge is defective. Manually unload the cartridge following the first two steps in this procedure.

## Change the Drive Configuration

**Note –** The drive must be offline to change most configuration parameter values and typically requires an IPL to invoke a change.

You can change drive configuration parameter values using the **Configure** menu of VOP. Note that some configuration parameters must be changed with VOP as there is not an equivalent menu item.

**Note –** VOP is the preferred tool for viewing and changing drive configuration parameters. Make every effort to use VOP instead of the physical operator panel on the rack mount chassis.

## Data Path Key Management Settings

You must use VOP to perform the data path key management (DPKM) procedures.

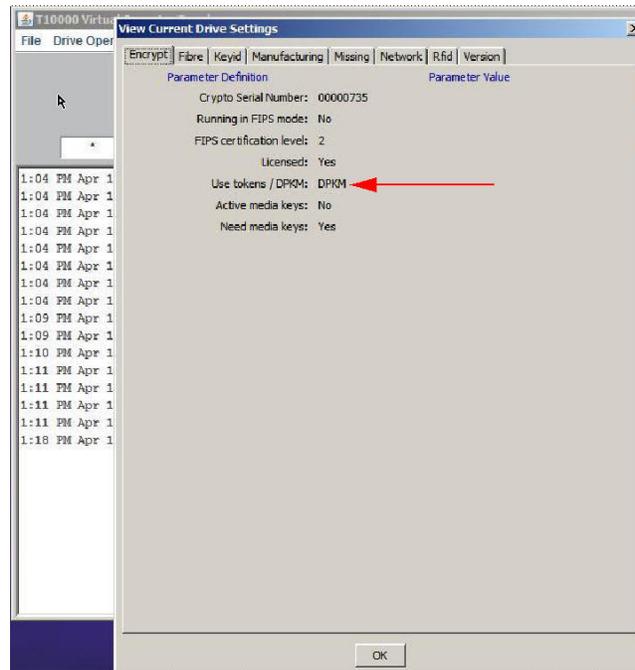
### ▼ To View Current Drive Settings - Encrypt Tab (DPKM)

To view the current drive encryption settings:

1. **Select View Drive Data from the Retrieve menu, and click the Encrypt tab.**

**Note –** The Use tokens/DPKM parameter value is DPKM as identified by the arrow in the figure below.

2. **Click OK to return to the main VOP window.**

**FIGURE 3-4** VOP Drive Data Encrypt Tab

### ▼ To Turn DPKM On

1. Set the drive offline.
2. Select Drive Data from the Configure menu.
3. Select the Encrypt tab from the Configure Drive Parameters dialog box.
4. Select the DPKM value for the *Use tokens/DPKM* parameter.

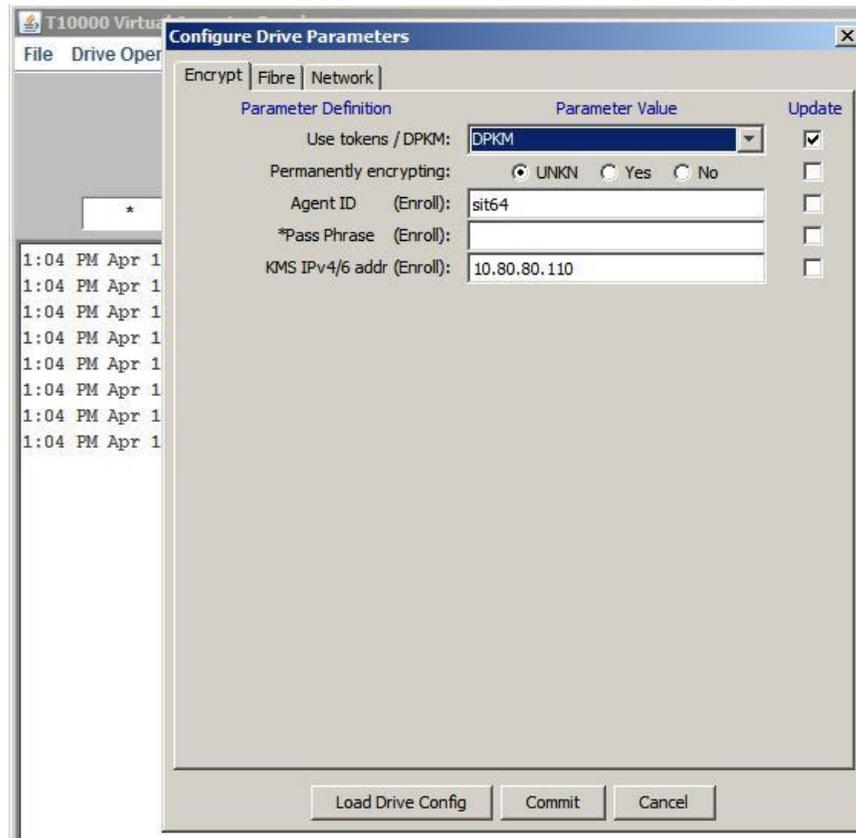
**Note** – A check mark appears in the Update box adjacent to the parameter.

5. Click Commit at the bottom of the dialog box.

**Note** – The drive performs an initial program load (IPL).

See “Data Path Key Management” on page 22 for additional information.

FIGURE 3-5 Turn DPKM On



### ▼ To Turn DPKM Off

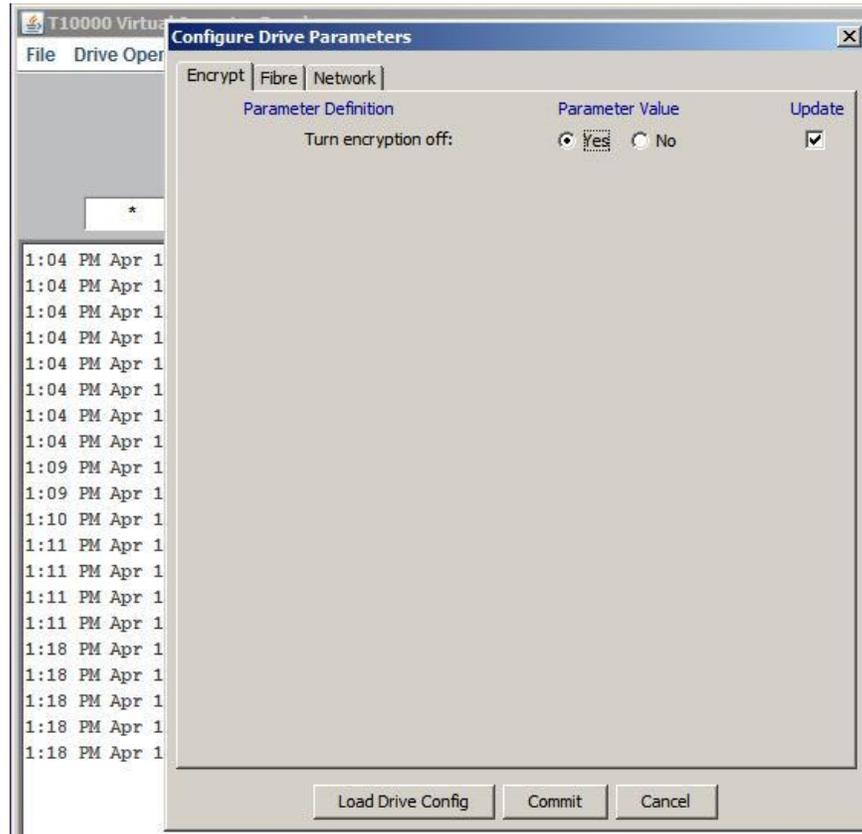
1. Set the drive offline.
2. Select Drive Data from the Configure menu.
3. Select the Encrypt tab from the Configure Drive Parameters dialog box.
4. Select the Yes option for the Turn encryption off parameter.

**Note** – A check mark appears in the Update box adjacent to the parameter.

5. Click Commit at the bottom of the window.

**Note** – The drive performs an initial program load (IPL).

**FIGURE 3-6** Turn DPKM Off



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## Menu System

This chapter provides information for using the T10000 menu system as accessed from the physical operator panel of a rack mount drive. The T10000 tape drive menu system provides a means to determine the drive configuration settings and access the drive utilities.

### Menu System Overview

The rack mount drive chassis has a physical operator panel on the front panel (see [FIGURE 2-2 on page 34](#)) that enables direct access to the menu system. On library-attached drives, the primary means of connection is through the drive's Ethernet maintenance port and use of the virtual operator panel (VOP) application. The rack mount drive tray also has an Ethernet maintenance port for each drive.

**Note –** VOP is the preferred tool for viewing and changing drive configuration parameters. Make every effort to use VOP instead of the physical operator panel on the rack mount drive to view or change configuration parameters.

The menu system information is provided in the following order:

1. [“Menu Structure Overview” on page 56](#)
2. [“Menu Operations” on page 57](#)
3. [“View/Change Configuration Settings” on page 57](#)
4. [“View/Change TCP/IP Settings” on page 72](#)
5. [“Drive Operations Menu” on page 78.](#)

The information describes the menu system as seen from the physical operator panel.

**Note –** Although the VOP GUI representation is visually very different from the operator panel view, the information in this chapter is supplementary information to the VOP documentation.

## Menu Structure Overview

The menu structure consists of six categories. When you press the **Menu** switch on the operator panel, the first menu provides selection of **Online** (default) or **Offline** menus. The current drive state appears in the operator panel display window.

Press the **Select** switch to toggle between online mode and offline mode as desired. Press the **Menu** switch to advance to the next menu.

**View/Change Configuration** menus display drive configuration settings (view only) when in the online state, or allow drive configuration changes when in the offline state. Press **Select** to enter the configuration submenus. Press **Menu** to advance the display to the next menu.

- See [TABLE 4-1 on page 60](#) for additional information about the configuration menu.

**View/Change TCP Configuration** menus display the drive Transmission Control Protocol /Internet Protocol (TCP/IP) configuration settings (view only) when online, or allow TCP/IP configuration changes when offline. Press **Select** to enter the TCP submenus. Press **Menu** to advances the display to the next menu.

- See [TABLE 4-2 on page 73](#) for additional information about the TCP menu.

**Drive Operations** menus (offline only) provide drive utilities. Press **Select** to enter the drive operations submenus. Press **Menu** to advances the display to the next menu.

- See [TABLE 4-3 on page 79](#) for additional information about the drive operations menu.

The **Drive Firmware** menu displays (view only) the current drive firmware release level in **Rx.yy.zzzc** format, where:

- **x** = major revision level
- **y** = minor revision level
- **z** = integration number
- **c** = channel interface type: (**f**=FC, **e**=FICON 3490 image, and **m**=FICON 3592 image)

The **Exit Menu** allows you the choice to loop-back to the Online/Offline selection menu by pressing **Menu** (No), or to exit the menu system by pressing **Select** (Yes).

**Note** – If you exit the menu system with the drive offline, the Operator Panel alternately flashes **Offline** (if a data cartridge has been loaded at least once) as a reminder that drive status is still offline. This reminder flashes until the drive is either placed back online or powered-off.

## Menu Operations

Menu operations for online (view) mode and offline (change) mode are very similar. In both menu systems:

- Press **Menu** to advance or to answer **No** when the menu prompt is a question.
- Press **Select** to scroll options or to answer **Yes** when the menu prompt is a question.

**Note** – When no option, selection, or choice is presented, such as during view-only menus, pressing **Select** has the same result as pressing **Menu**.

To enter variable characters or digits, press **Select** to start the change mode. (The left-most segment of the ten-character display begins to flash.)

**Note** – Each additional press of the **Select** switch increments the value one step.

When the desired value appears, press **Menu** to set the value and advance the flashing display to the next variable character/digit.

After you have set the last variable character/digit, either press **Menu** to accept the displayed entry and advance to the next menu or press **Select** to restart the change mode.

## Online/Offline Menu

When the drive is in the online state, you can view the current drive configuration settings. You must select offline to change a configuration settings.

**Offln Pend** might appear while waiting for a system response or for a diagnostic test to complete.

Procedure:

1. **Press Menu and observe the operator panel window.**

If neither the Online nor Offline drive state is present, press the Menu switch repeatedly until the drive state is present.

2. **Press Select to change the drive state, if applicable.**
3. **Press Menu to advance to the next main menu option.**

## View/Change Configuration Settings

You can view (only) current configuration settings when the drive is online; or, you can view or change configuration settings when the drive is offline. Use the menu trees for quick reference road maps, or the drive configuration table ([TABLE 4-1 on page 60](#)) for more detailed instructions.

## Online Configuration Menu Tree

Use the online view configuration menu tree as a brief guide. See [TABLE 4-1 on page 60](#) for details. If you want to change any settings, you must place the drive offline.

---

**Online/Offline** Press **Select** to toggle, then press **Menu** to set.

**View CFG ?** (View Configuration) Press **Select** to enter, press **Menu** to bypass.

**Intf FCP/FICON** (displays active interface)

**View Prt ?** (view current port attributes)

**A=.....** (24-bit address identifier, when logged on to an interface system)

**B=.....** (when viewing port B)

SFP module parameters (i.e. **4G MM0150m**)

**Hard PA .** (Physical Address) Y/N

**PA=xx,ddd** (PA=hex, decimal index) (only when Hard PA is yes)

**Soft PA ..** HI/LO (only when Hard PA is no)

**Rate ....** (Auto/fixed rate - 4Gb, 2Gb, 1Gb) (interface speed negotiation)

**MaxSz ....** (2112/2048) (maximum data frame size)

**H=.....** (first half, 64-bit port node world-wide-name)

**L=.....** (second half, 64-bit port node world-wide-name)

**WWN Custom** (only when custom or dynamic WWN is set)

**View PrtB?** (current port B attributes) (same sub-menus as port A)

Emulation Mode: (displays current emulation, based on the active interface)

FCP: **Emul STD/\*** (standard/\*/\*/3592/\*)

(\* = special modes, used only when directed by Engineering/Tech Support)

FICON: **Emul VSM/3592** (selected to match site requirements)

**Cmprss ...** (Yes/Off/No) (compression mode)

**Full DSE .** (Y/N) (data security erase mode)

**Drv Adr xy** (2-character hexadecimal logical drive address) (FICON only)

**SL Prot .** (Y/N) (standard label protection mode)

**English/Espanol/Francais/Italiano/Deutsch** (current language)

**Tape Bar .** (Y/N) (tape completion indication)

**Lib Adr xy** (2-character hexadecimal library address)

**SFileAcel.** (Y/N) (StorageTek File Sync Accelerator)

**TAA ....** (No/Sync/TMK/All) (StorageTek Tape Application Accelerator)

**MaxCap ...** (OFF/ON) (StorageTek Maximum Capacity)

---

**H=.....** (first half, 64-bit drive node world-wide-name)  
**L=.....** (second half, 64-bit drive node world-wide-name)  
**WWN Custom** (only when custom/dynamic WWN is set)  
**S/N=.....** (drive serial number) (last six-characters of drive DMOD)  
**Exit CFG ?** (exit view configuration)  
**View TCP ?** (see “View/Change TCP/IP Settings” on page 72)  
**Rx.yy.zzza** (current drive firmware release level)  
**Exit Menu ?**

---

## Offline Configuration Menu Tree

Use the menu tree for brief guidelines. See [TABLE 4-1 on page 60](#) for details.

**Note** – Make sure the host has varied the drive offline before setting the drive offline.

---

**Cfg Port B ?** (change port B attributes) (same sub-menus as port A)  
 Emulation Mode: (displays current emulation)  
     **FCP: Emul STD/3592/\*** (standard/\*/\*/3592/\*)  
     (\*=special modes, select only when directed by company technical support)  
     **FICON: Emul VSM/3592** (select to match site requirements)  
**Cmprss ...** (Yes/Off/No) (compression mode)  
**Full DSE .** (Y/N) (data security erase mode)  
**Drv Adr xy** (2-character hexadecimal logical drive address) (FICON only)  
**SL Prot .** (Y/N) (standard label protection mode)  
**Language ?** (scrolls through options, beginning with current) [English/Espanol/Francais/  
 Italiano/Deutsch]  
**Tape Bar .** (Y/N) (tape completion indication)  
**Lib Adr xy** (2-character hexadecimal library address)

**Online/Offline**

Press **Select** to toggle, then press **Menu** to set.

**Chng CFG ?** (Change Configuration)

Press **Select** to enter, press **Menu** to bypass.

**Intf FCP/FICON** (active interface displayed, alternate selection initiates a drive IPL to activate alternate interface)

**Cfg Port A ?** (change port A attributes)

    SFP module parameters (i.e. **4G MM0150m**) [display only, no change]

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**Hard PA** . (Y/N)

**PA=xx,ddd** (Hard PA Y only) (change decimal index, PA hex auto-changes)

**Soft PA** .. HI/LO (Hard PA N only)

**Rate** .... (Auto/fixed rate - 4Gb, 2Gb, 1Gb) [interface speed negotiation]

**MaxSz** .... (2112/2048) (maximum data frame size)

**H=.....** (first half, 64-bit port node world-wide-name)

**L=.....** (second half, 64-bit port node world-wide-name)

**WWN Custom** (when either custom or dynamic WWN is set or changed, **Select** toggles to Normal, which recalls factory preset WWN)

**SFileAcel.** (Y/N) (StorageTek File Sync Accelerator)

**TAA** .... (No/Sync/TMK/All) (StorageTek Tape Application Accelerator)

**MaxCap** ... (OFF/ON) (StorageTek Maximum Capacity)

**H=.....** (first half, 64-bit drive node world-wide-name)

**L=.....** (second half, 64-bit drive node world-wide-name)

**WWN Custom** (when either custom/dynamic WWN is set or changed, **Select** toggles to Normal, which recalls factory preset WWN)

**S/N=.....** ((display only)) (last six-characters of drive DMOD)

**Save/IPL ?** (if there are pending changes)

**Exit CFG ?** (no, restarts change configuration mode)

**Chng TCP ?** (see [“View/Change TCP/IP Settings”](#) on page 72)

**Drv Menu ?** (see [“Drive Operations Menu”](#) on page 78)

**Rx.yy.zzza** (current drive firmware release level) (display only)

**Exit Menu ?**

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**TABLE 4-1** provides drive configuration setting details and guidelines for changing selected settings when the drive is offline.

**TABLE 4-1** Drive Configuration Settings

Options	Notes	Procedure
<b>Online/Offline Menu</b>		
Online/ Offline	Defaults to Online at power-on. You must select Offline to change a configuration setting. <b>OffLn Pend</b> might appear while waiting for a system response or diagnostics completion.	<ol style="list-style-type: none"> <li>1. Press Menu repeatedly until <b>Online</b> or <b>Offline</b> appears, if required.</li> <li>2. Press Select to change modes.</li> <li>3. Press Menu to advance to the next menu.</li> </ol>

TABLE 4-1 Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>View/Change Configuration Menu</b>		
<b>View CFG ? (online)</b>	If bypassed, the display advances to the View/Change TCP/IP Configuration Menu (see “View/Change TCP/IP Settings” on page 72).	<ul style="list-style-type: none"> <li>• Do one of the following:               <ul style="list-style-type: none"> <li>• Press <b>Menu (No)</b> to bypass and advance to the TCP/IP Configuration menu.</li> <li>• Press <b>Select (Yes)</b> to enter submenus.</li> </ul> </li> </ul>
<b>Chng CFG ? (offline)</b>	This is the entry point to the configuration submenus.	
<b>Interface Select Submenu</b>		
<b>Intf FCP</b>	Defaults to the last saved selection. Enables the drive interface to run FCP protocol.	<p><b>Note – Changing the interface type returns the File Sync Accelerator, Tape Application Accelerator, and Maximum Capacity features to the manufacturing default setting.</b></p> <ul style="list-style-type: none"> <li>• Do one of the following:               <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select (offline)</b> to toggle; then, press <b>Menu</b> to set, and initiate an IPL to load the alternate firmware modules.</li> </ul> </li> </ul>
<b>Intf FICON</b>	Enables the drive interface to run FICON protocol  In the online (View) mode, only the current interface selection appears. You must switch to the offline (Change) mode to toggle the selection.	
<p><b>Note – Manufacturing ships drive FRUs with the <b>Intf FCP</b> option selected. When a defective drive in a FICON interface is replaced, the selection must be changed to <b>Intf FICON</b>. After IPL is complete, the menu system displays appropriate FICON related items.</b></p>		
<b>Port A Attributes Menu</b>		
<b>View PrtA ? (online)</b>	View/configure port attributes as defined in the following submenus.	<ul style="list-style-type: none"> <li>• Do one of the following:               <ul style="list-style-type: none"> <li>• Press <b>Menu (No)</b> to bypass.</li> <li>• Press <b>Select (Yes)</b> to enter submenus.</li> </ul> </li> </ul>
<b>Cfg PrtA ? (offline)</b>		
<b>Port A/B 24-Bit Address Identifier Submenu</b>		
<b>A=xyyzzan B=xyyzzan (online only)</b>	<p>24-bit (6 hexadecimal characters) port identifier at interface log on, plus connection type and speed.</p> <p><i>xx</i> = domain (00 priv. loop or p-t-p)  <i>yy</i> = area (00 in priv. loop or p-t-p)  <i>zz</i> = 00 - EF (per connection type)  <i>a</i> = connection type:              <b>f</b>: fabric              <b>n</b>: point-to-point              <b>0</b>: public loop              <b>v</b>: private loop    <i>n</i> = connection speed: 1, 2, or 4 (Gb)</p>	Press Menu or Select to advance to the next submenu.

**TABLE 4-1** Drive Configuration Settings (Continued)

Options	Notes	Procedure
A= . . . . . B= . . . . .	Appears when the port is not logged onto an interface	Press <b>Menu</b> or <b>Select</b> to advance to the next submenu.
<b>Port A/B SFP Module Parameter Submenu</b>		
nG MM0nnnm or nG SMnn.nk	Shows the Small Form-factor Pluggable (SFP) module information.  Appears when an SFP module is present and readable:  nG = max. Gigabit speed (2 - 4) MM - Multimode, (short wave) SM - Single Mode, (long wave)  nnnm = maximum distance, meters (m) (short wave)  nn.nk = maximum distance, kilometers (k) (long wave)  <b>Note</b> – Display is information only, and appears in both online and offline menus.	Press <b>Menu</b> or <b>Select</b> to advance to the next submenu.
?G ??	Appears when an SFP module is present but unreadable.	
No SFP	Appears when an SFP module is not present in the port.	
<b>Port A/B Hard Physical Addressing Submenu</b>		
Hard PA N	Defaults to the last saved selection.  Disables hard physical address (PA), and causes the drive to seek a soft PA assignment at loop initialization.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• <b>Press Menu (No) to bypass.</b></li> <li>• <b>Press Select (Yes) to enter submenus.</b></li> </ul> </li> </ul>
Hard PA Y	Enables a hard PA, manually set by the Hard Physical Address Submenu. If the preset hard PA is not available at loop initialization, the drive then seeks a soft PA.	
<b>Note</b> – Manufacturing ships drives with the <b>Hard PA N</b> option selected.		

TABLE 4-1 Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>Port A/B Hard Physical Address Submenu</b>		
<b>PA=xx, ddd</b>	<p>Defaults to the last saved selection.</p> <p>xx (hex) is the Arbitrated Loop Physical Address (AL_PA). ddd is the decimal index into the ALPA table.</p> <p>Appears only with <b>Hard PA Y</b></p> <p>As you manually change the decimal index digits (valid indexes are 125 [highest priority] through 000 [lowest priority]), the PA hex display automatically changes.</p> <p><b>Note</b> – The SL3000 and SL8500 libraries do not support AL_PA addressing.</p>	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. Press <b>Select</b> to increment the digit until the desired value appears, then press <b>Menu</b> to set.</li> <li>3. Repeat step 2 for each digit.</li> <li>4. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol>
<b>Port A/B Soft Physical Addressing Submenu</b>		
<b>Soft PA HI</b>	<p>Defaults to the last saved selection.</p> <p>The drive seeks a soft PA in an ascending order at loop initialization.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select</b> to toggle; then, press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>Soft PA LO</b>	<p>The drive seeks a soft PA in a descending order at loop initialization.</p> <p>Appears only with <b>Hard PA N</b>.</p>	
<p><b>Note</b> – Manufacturing ships drives with <b>Soft PA LO</b> option selected. The Solaris default FCP-driver behavior requires <b>Soft PA LO</b>.</p>		
<b>Interface Speed Rate Submenu</b>		
<b>Rate Auto</b>	Interface Speed determined by the network.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select</b> until the desired option appears; then, press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>Rate xGb</b>	<p>Speed rate fixed at 4 Gb</p> <p>Speed rate fixed at 2 Gb</p> <p>Speed rate fixed at 1 Gb</p> <p><b>Note</b> – When you select a fixed speed rate, the drive operates at the selected rate only. If the network is fixed at a different rate, the drive does not log on.</p>	
<p><b>Note</b> – Manufacturing ships drives with the <b>Rate Auto</b> option selected.</p>		

**TABLE 4-1** Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>Port A/B Maximum Data Frame Size Submenu</b>		
<b>MaxSz 2112</b> <b>MaxSz 2048</b>	Selects maximum frame size.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• <b>Press Menu to bypass.</b></li> <li>• <b>Press Select to toggle; then, press Menu to set and advance to the next submenu.</b></li> </ul> </li> </ul>
<b>Note –</b> Manufacturing ships drives with the <b>MaxSz 2112</b> option selected.		
<b>Port A/B World Wide Name (WWN) Submenu</b>		
<b>Note –</b> You can create or edit a “Custom” WWN as required for special circumstances. When Custom WWNs are used, Port A, Port B, and Drive Node WWNs should all be changed to designated Custom WWNs to meet special circumstances.		
Make sure the Custom WWN is registered in the Host interface software. Unregistered or duplicate WWNs cause Host interface anomalies.		
Libraries using the dynamic WWN (dWWN) feature automatically set the drive Custom WWN setting to a library-determined WWN.		
<b>H=500104F0</b>	Defaults to the last saved selection.  Comprises the first half of a unique 64-bit WWN that identifies the specific port node. This first half includes a company identification (characters 2 through 6); and for StorageTek branded devices, the company ID is “00104F”. Therefore, you would not typically edit the first half of a WWN.	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. <b>Press Menu to bypass.</b></li> <li>b. <b>Press Select to start the change mode.</b></li> </ol> </li> <li>2. <b>Press Select to increment the character until the desired value appears, then press Menu.</b></li> <li>3. <b>Repeat step 2 for each character.</b></li> <li>4. <b>Press Menu to advance to the second half of the WWN; or, press Select to restart the change mode.</b></li> </ol>
<b>L=yyyyyyyy</b>	Defaults to the last saved selection.  Comprises the second half of a unique 64-bit WWN that identifies this specific port node. Typically, only the last character is different than the other port node. Generally, when setting a Custom WWN in a drive, you edit the second half of the WWN to replicate the second half of the WWN which was in use for the removed drive.	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. <b>Press Menu to bypass.</b></li> <li>b. <b>Press Select to start the change mode.</b></li> </ol> </li> <li>2. <b>Press Select to increment character until desired value appears, then press Menu.</b></li> <li>3. <b>Repeat step 2 for each character.</b></li> <li>4. <b>Press Menu to advance to the next submenu; or, press Select to restart the change mode.</b></li> </ol>
<b>Note –</b> Manufacturing generates “Normal” drive node and port A/B WWNs as a set, and stores them in the drive EEPROM. The format is: Drive Node: H=500104F0 (StorageTek brand device), L=yyyyyyyy. Port A: H=500104F0, L=yyyyyyyy (last character, one higher than drive node) Port B: H=500104F0, L=yyyyyyyy (last character, one higher than port A)		

TABLE 4-1 Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>Port A/B Custom/Normal WWN Submenu</b>		
<b>Note</b> – This submenu appears when either the Custom WWN is in use or when one is being created/edited.		
<b>WWN Custom</b>	Appears whenever a Custom WWN is in use, or is being created/edited. <b>WWN Custom</b> also appears when the drive is using dynamic WWN, set by a library invoking dWWN.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass to the next submenu.</li> <li>• Press <b>Select</b> to toggle the selection to <b>WWN Normal</b>.</li> </ul> </li> </ul>
<b>WWN Normal</b>	Selection recalls the stored Normal WWN from the drive EEPROM.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to recall the stored Normal WWN, and advance to the next submenu.</li> <li>• Press <b>Select</b> to toggle the selection to <b>WWN Custom</b>.</li> </ul> </li> </ul>
<b>Port B Attributes Menu</b>		
<b>View PrtB? (online)</b> <b>Cfg PrtB ? (offline)</b>	View or change Port B attributes as defined in the preceding port A/B attributes submenus, starting <a href="#">on page 61</a> .	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select</b> to enter the port attributes submenus.</li> </ul> </li> </ul>
<b>Emulation Mode Submenu (FCP)</b>		
<b>Emul XXXXX</b>	<b>Emul STD</b> is Native.  <b>Emul 9840</b>  <b>Emul 9940</b>  <b>Emul 3592</b>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass</li> <li>• Press <b>Select</b> until the desired option appears; then, press <b>Menu</b> to set, and advance to the next submenu.</li> </ul> </li> </ul>
<b>Note</b> – Manufacturing ships Fibre Channel (FCP) drives with the <b>Emul STD</b> option selected. Use the special emulation modes ( <b>Emul 9840</b> and <b>Emul 9940</b> ) only at the direction of company technical support.		
<b>Emulation Mode Submenu (FICON)</b>		
<b>Emul XXXX</b>	<b>Emul 3592</b>  <b>Emul VSM</b>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass</li> <li>• Press <b>Select</b> to toggle; then, press <b>Menu</b> to set, and advance to the next submenu.</li> </ul> </li> </ul>
<b>Note</b> – Manufacturing ships FICON drives with the <b>Emul 3592</b> option selected. Change the selection to <b>Emul VSM</b> as needed to match site requirements.		

TABLE 4-1 Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>Compress Mode Submenu</b>		
<b>Cmprss Yes</b>	Defaults to the last saved selection. When you select <b>Yes</b> , data is compressed, by default. The host can request no data compression.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select</b> until the desired option appears; then, press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>Cmprss Off</b>	When you select <b>Off</b> , data is not compressed, and a host request has no effect.	
<b>Cmprss No</b>	When you select <b>No</b> , data is not compressed, by default. Host can request data compression.	
<b>Note – Manufacturing ships drives with the <b>Compress Yes</b> option selected.</b>		
<b>Data Security Erase Mode Submenu</b>		
<b>Full DSE Y</b>	Defaults to the last saved selection. Writes a random binary pattern on the media, over-writing existing data from the point of an <i>erase</i> command, to the end-of-tape.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select</b> to toggle; then, press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>Full DSE N</b>	Writes data on the media that indicates valid data does not exist beyond the point of an <i>erase</i> command.	
<b>Note – Manufacturing ships drives with the <b>Full DSE Y</b> option selected.</b>		
<b>Drive Address Submenu (FICON only)</b>		
<b>Drv Adr xy</b>	Defaults to the last saved selection. <b>x</b> and <b>y</b> are hexadecimal characters.  Establishes the device (not CU) address for the drive. It should usually remain zero (00). Recheck this address if the link is not operating.	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. Press <b>Select</b> to increment the <b>x</b> character until the desired value appears, then press <b>Menu</b>.</li> <li>3. Repeat step 2 for the <b>y</b> character.</li> <li>4. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol>
<b>Note – Manufacturing ships drives with <b>Drv Adr 00</b> selected when the FICON interface is active.</b>		

TABLE 4-1 Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>Standard Label Overwrite Protection Submenu</b>		
<b>SL Prot Y</b>	Defaults to the last saved selection. Selects standard label overwrite protection. Only select <b>SL Prot Y</b> if label overwrite code is loaded, or if running standard labels and want the drive to display a fatal error (CHK 33EX) when writing a non-80-byte record for the VOLSER or HDR1.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select</b> to toggle; then, press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>SL Prot N</b>	Deselects standard label overwrite protection. Manufacturing ships drives with <b>SL Prot N</b> selected.	
<b>Notes:</b> <ol style="list-style-type: none"> <li>1. Customers using NL or NSL tape processing cannot use SL Prot.</li> <li>2. POST WRCART cannot be run with this feature enabled.</li> <li>3. Contact Technical Support for any assistance.</li> </ol>		
<b>Language Selection Submenu</b>		
<b>Language ?</b>	Defaults to the last saved selection. Selects display language: <b>English, Espanol, Francais, Italiano, or Deutsch.</b> In the online (View) mode, the active language only appears.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select</b> until the desired option appears; then, press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>Note –</b> Manufacturing ships drives with the <b>English</b> option selected.		
<b>Tape Bar Submenu</b>		
<b>Tape Bar Y</b>	Defaults to the last saved selection. Enables secondary display of current read/write point, relative to the beginning of data mark on the tape.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass.</li> <li>• Press <b>Select</b> to toggle; then, press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>Tape Bar N</b>	Disables the option.	
<b>Note –</b> Manufacturing ships drives with the <b>Tape Bar N</b> option selected.		

**TABLE 4-1** Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>Library Address Submenu</b>		
<b>Lib Adr xy</b>	<p>Defaults to the last saved selection.</p> <p>For libraries other than the 9310; use the factory preset (<b>FF</b>) with T10000 tape drives.</p> <p>Valid entries for a T10000A drive in a 9310 library are:</p> <ul style="list-style-type: none"> <li>• <b>00</b> through <b>09</b> (top, down) in the left column</li> <li>• <b>0A</b> through <b>13</b> (top, down) in the right column</li> </ul>	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. <b>Press Menu</b> to bypass.</li> <li>b. <b>Press Select</b> to start the change mode.</li> </ol> </li> <li>2. <b>Press Select</b> to increment the x digit until the desired value appears, then press <b>Menu</b> to set.</li> <li>3. <b>Repeat step 2</b> for the y digit.</li> <li>4. <b>Press Menu</b> to advance to the next submenu; or, <b>press Select</b> to restart the change mode.</li> </ol>
<b>Note</b> – Manufacturing ships drives with <b>Lib Adr FF</b> selected.		
<b>StorageTek File Sync Accelerator Submenu</b>		
<b>SFileAceLY</b>	<p>Selects file sync accelerator which is a feature of the T10000C.</p> <p>Allows applications to reduce or eliminate back hitches caused by writing a tape mark or other sync operations.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• <b>Press Menu</b> to bypass.</li> <li>• <b>Press Select</b> to toggle; then press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>SFileAceLN</b>	Deselects file sync accelerator.	
<b>Note</b> – Manufacturing ships drives with <b>SFileAceLY</b> selected.		
If the drive interface type is changed, this parameter is reset to the manufacturing (Preset) value.		
<b>StorageTek Tape Application Accelerator Submenu</b>		
<b>TAA</b>	<b>N</b>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• <b>Press Menu</b> to bypass.</li> <li>• <b>Press Select</b> until the desired option appears; then, <b>press Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>TAA</b>	<b>Sync</b>	
<b>TAA</b>	<b>TMK</b>	
<b>TAA</b>	<b>All</b>	
<b>Note</b> – Manufacturing ships drives with <b>TAA</b> <b>N</b> selected.		
If the drive interface type is changed, this parameter is reset to the manufacturing (Preset) value.		
See <a href="#">“StorageTek Tape Application Accelerator”</a> on page 31 for additional information on this feature.		

**TABLE 4-1** Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>StorageTek Maximum Capacity Submenu</b>		
<b>MaxCap OFF</b>	Deselects maximum capacity.	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• <b>Press Menu</b> to bypass.</li> <li>• <b>Press Select</b> to toggle; then press <b>Menu</b> to set and advance to the next submenu.</li> </ul> </li> </ul>
<b>MaxCap ON</b>	Selects maximum capacity.  Allows the use of tape capacity that is normally reserved to ensure tape-to-tape copy operations succeed. Enabling this feature can increase cartridge capacity by five to ten percent.	
<p><b>Note –</b> Manufacturing ships drives with <b>MaxCap OFF</b> selected (firmware 1.57.xxx and higher).</p> <p>If the drive interface type is changed, this parameter is reset to the manufacturing (Preset) value.</p>		
<b>Drive Node WWN Submenu</b>		
<p><b>Note –</b> You can create/edit a “Custom” WWN as required for special circumstances. When Custom WWNs are used, Drive Node, Port A, and Port B WWNs should all be changed to the designated Custom WWNs to meet special circumstances.</p> <p>Make sure the Custom WWN is registered in the Host interface software. Unregistered or duplicate WWNs cause Host interface anomalies.</p> <p>Libraries using the dynamic WWN (dWWN) feature automatically set the drive Custom WWN setting to a library-determined WWN.</p>		
<b>H=500104F0</b>	Defaults to the last saved selection.  Comprises the first half of a unique 64-bit node WWN that identifies this drive node. This first half includes a company identification (characters 2 through 6); and for StorageTek branded devices, the company ID is “00104F”. Therefore, you would not typically custom edit the first half of a WWN.	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. <b>Press Menu</b> to bypass and advance to the TCP menu, see <a href="#">“View/Change TCP/IP Settings”</a> on page 72.</li> <li>b. <b>Press Select</b> to start the change mode.</li> </ol> </li> <li>2. <b>Press Select</b> to increment the character until the desired value appears, then press <b>Menu</b>.</li> <li>3. Repeat step 2 for each character.</li> <li>4. <b>Press Menu</b> to advance to the second half of the WWN; or, press <b>Select</b> to restart the change mode.</li> </ol>

**TABLE 4-1** Drive Configuration Settings (Continued)

Options	Notes	Procedure
L=yyyyyyyy	<p>Defaults to the last saved selection.</p> <p>Comprises the second half of the 64-bit WWN that identifies this specific node. Typically, only the last character is different than the port nodes. Generally, when setting a Custom WWN in a drive, you edit the second half of the WWN to replicate the second half of the WWN which was in use for the removed drive.</p>	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. Press <b>Select</b> to increment the character until the desired value appears, then press <b>Menu</b>.</li> <li>3. Repeat step 2 for each character.</li> <li>4. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol>

**Note** – Manufacturing generates the “Normal” drive node and port A/B WWNs as a set and stores them in the drive EEPROM. The format is:

Drive Node: H=500104F0 (StorageTek brand device), L=yyyyyyyy. (lowest of set)

Port A: H=500104F0, L=yyyyyyyy (last character, one higher than drive node)

Port B: H=500104F0, L=yyyyyyyy (last character, one higher than port A node)

#### Drive Node Custom/Normal WWN Submenu

**Note** – This submenu only appears if either a Custom WWN is in use or when one is being created/edited.

WWN Custom	<p>Appears when either a Custom WWN is in use or is being created/edited. <b>WWN Custom</b> also appears when the drive is using a dynamic WWN set by a library invoking dWWN.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to bypass to the next submenu.</li> <li>• Press <b>Select</b> to toggle the selection to <b>WWN Normal</b>.</li> </ul> </li> </ul>
WWN Normal	<p>Selection recalls the stored Normal WWN from the drive EEPROM.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu</b> to recall the stored Normal WWN, and advance to the next submenu.</li> <li>• Press <b>Select</b> to toggle the selection to <b>WWN Custom</b>.</li> </ul> </li> </ul>

#### Serial Number Menu

S/N=zzzzzz (online only)	<p>Identifies the manufacturing assigned serial number of the drive.</p> <p><b>zzzzzz</b> = the last six characters of the rear panel DMOD label.</p> <p>This data is read from an internal EEPROM for online viewing only.</p>	<ul style="list-style-type: none"> <li>• Press <b>Menu</b> or <b>Select</b> to advance to the next submenu.</li> </ul>
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**TABLE 4-1** Drive Configuration Settings (Continued)

Options	Notes	Procedure
<b>Save Configuration Submenu</b>		
<b>Save/IPL ?</b> (offline only)	<p>This submenu appears only if changes were made in any submenu.</p> <p><b>Saving CFG</b> appears for 2 seconds after you press <b>Select</b>.</p> <p>After you save the configuration, the drive performs an IPL.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu (No)</b> to cancel changes.</li> <li>• Press <b>Select (Yes)</b> to save changes and initiate an IPL.</li> </ul> </li> </ul>
<b>Exit Configuration Submenu</b>		
<b>Exit CFG ?</b>	<p>This submenu allows you to either repeat the change configuration submenus or exit the configuration submenus and advance to the TCP/IP Configuration menu (see <a href="#">“View/Change TCP/IP Settings”</a> on page 72).</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu (No)</b> to loop back to the <b>Interface Select Submenu</b>.</li> <li>• Press <b>Select (Yes)</b> to exit and advance to the <b>TCP/IP Configuration Menu</b>.</li> </ul> </li> </ul>

## View/Change TCP/IP Settings

Use following menu tree as a brief guide to view or change the TCP/IP settings. See [TABLE 4-2 on page 73](#) for more detailed guidelines.

**Note** – Make sure the host has varied the drive offline before setting the drive offline.

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### Online/Offline

Press **Select** to toggle, then press **Menu** to set.

**View/Chng CFG ?** View (online)/Change (offline) Configuration Press **Menu** to bypass.

**View/Chng TCP ?** (View (online)/Change (offline) Configuration Press **Select** to enter, press **Menu** to bypass.

**DHCP.** (Y/N) (must be set to “N” to view/change the static settings)

**IPhaaa.bbb** (IP Address, high) (first half of static IP address)

**IPlccc.ddd** (IP Address, low) (second half of static IP address)

**NMhaaa.bbb** (Net Mask, high) (first half of sub-net mask)

**NMlccc.ddd** (Net Mask, low) (second half of sub-net mask)

**GWhaaa.bbb** (Gateway, high) (first half of gateway address)

**GWlccc.ddd** (Gateway, low) (second half of gateway address)

**Save/IPL ?** (if there are pending changes)

**Exit TCP ?** (no, cancels changes, and restarts view/change TCP)

**Drv Menu ?** (offline only) (see “[Drive Operations Menu](#)” on page 78)

**Rx.yy.zzza** (current drive firmware release level) (display only)

**Exit Menu ?**

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TABLE 4-2 provides details of TCP/IP configuration settings, and guidelines for changing selected settings when the drive is offline.

**TABLE 4-2** TCP/IP Configuration Settings

Options	Notes	Procedure
<b>TCP/IP Configuration Menu</b>		
<b>View TCP ? (online)</b>	If bypassed, the display advances to the Firmware Release Level menu (online) or the Drive Operations menu (offline).	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• <b>Press Menu (No) to bypass and advance to the:</b> <p><b>Firmware Release menu (online), see “Firmware Release Menu” on page 81.</b></p> <p><b>Drive Operations menu (offline), see “Drive Operations Menu” on page 78.</b></p> </li> <li>• <b>Press Select (Yes) to enter the TCP/IP submenus.</b></li> </ul> </li> </ul>
<b>Chng TCP ? (offline)</b>	This is the entry point for the TCP/IP submenus.	
<b>DHCP Submenu</b>		
<b>DHCP Y/N</b>	<p>Defaults to the last saved selection.</p> <p>With <b>DHCP Y</b> selected, a DHCP server (remote to the drive) assigns the dynamic TCP/IP settings.</p> <p>With <b>DHCP N</b> selected, DHCP is disabled. The drive uses Static TCP/IP settings.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• <b>Press Menu to bypass.</b></li> <li>• <b>Press Select to toggle; then, press Menu to set and advance to the next submenu.</b></li> </ul> </li> </ul>

**Notes:**

1. **DHCP N** must be active/selected for you to change the static IP, Net Mask, and Gateway.
2. When **DHCP Y** is active/selected, you *cannot* change the static IP, Net Mask, and Gateway.
3. Manufacturing ships all drives with the **DHCP N** option selected.

**TABLE 4-2** TCP/IP Configuration Settings (Continued)

Options	Notes	Procedure
<b>IP Address Hi Submenu</b>		
IPhaaa .bbb	<p>Defaults to the last saved selection.</p> <p>Valid entries are 000-255 for each digit trio.</p> <p>If you attempt to enter a value greater than 255 in either trio, all digits flash when the last digit is set.</p>	<ol style="list-style-type: none"> <li>1. Do one of the following:               <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. For each digit:               <ol style="list-style-type: none"> <li>a. Press <b>Select</b> to increment the flashing digit until the desired value appears.</li> <li>b. Press <b>Menu</b> to set.</li> </ol> </li> <li>3. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol> <p><b>Note</b> – If all digits flash, press either <b>Select</b> or <b>Menu</b> to clear; then, press <b>Select</b> to restart the change mode.</p>
<b>Note</b> – Manufacturing ships all drives with the static IP Address Hi set to 010 .000.		

<b>IP Address Lo Submenu</b>		
IPlccc .ddd	<p>Defaults to the last saved selection.</p> <p>Valid entries are 000-255 for each digit trio.</p> <p>If you attempt to enter a value greater than 255 in either trio, all digits flash when the last digit is set.</p>	<ol style="list-style-type: none"> <li>1. Do one of the following:               <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. For each digit:               <ol style="list-style-type: none"> <li>a. Press <b>Select</b> to increment the flashing digit until the desired value appears.</li> <li>b. Press <b>Menu</b> to set.</li> </ol> </li> <li>3. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol> <p><b>Note</b> – If all digits flash, press either <b>Select</b> or <b>Menu</b> to clear; then, press <b>Select</b> to restart the change more.</p>
<b>Note</b> – Manufacturing ships all drives with static IP Address Lo set to 000 .001.		

TABLE 4-2 TCP/IP Configuration Settings (Continued)

Options	Notes	Procedure
<b>Net Mask Hi Submenu</b>		
<b>NMhaaa .bbb</b>	<p>Defaults to the last saved selection.</p> <p>Valid entries are 000-255 for each digit trio.</p> <p>If you attempt to enter a value greater than 255 in either trio, all digits flash when the last digit is set.</p>	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. <b>For each digit:</b> <ol style="list-style-type: none"> <li>a. Press <b>Select</b> to increment the flashing digit until the desired value appears.</li> <li>b. Press <b>Menu</b> to set.</li> </ol> </li> <li>3. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol> <p><b>Note</b> – If all digits flash, press either <b>Select</b> or <b>Menu</b> to clear; then, press <b>Select</b> to restart the change more.</p>
<b>Note</b> – Manufacturing ships all drives with static Net Mask Hi set to 255 . 255.		
<b>Net Mask Lo Submenu</b>		
<b>NMlccc .ddd</b>	<p>Defaults to the last saved selection.</p> <p>Valid entries are 000-255 for each digit trio.</p> <p>If you attempt to enter a value greater than 255 in either trio, all digits flash when the last digit is set.</p>	<ol style="list-style-type: none"> <li>1. <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. <b>For each digit:</b> <ol style="list-style-type: none"> <li>a. Press <b>Select</b> to increment the flashing digit until the desired value appears.</li> <li>b. Press <b>Menu</b> to set.</li> </ol> </li> <li>3. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol> <p><b>Note</b> – If all digits flash, press either <b>Select</b> or <b>Menu</b> to clear; then, press <b>Select</b> to restart the change more.</p>
<b>Note</b> – Manufacturing ships all drives with static Net Mask Lo set to 255 . 000.		

**TABLE 4-2** TCP/IP Configuration Settings (Continued)

Options	Notes	Procedure
<b>Gateway Hi Submenu</b>		
GWhaaa .bbb	<p>Defaults to the last saved selection.</p> <p>Valid entries are 000-255 for each digit trio.</p> <p>If you attempt to enter a value greater than 255 in either trio, all digits flash when the last digit is set.</p>	<ol style="list-style-type: none"> <li>1. Do one of the following:               <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. For each digit:               <ol style="list-style-type: none"> <li>a. Press <b>Select</b> to increment the flashing digit until the desired value appears.</li> <li>b. Press <b>Menu</b> to set.</li> </ol> </li> <li>3. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol> <p><b>Note</b> – If all digits flash, press either <b>Select</b> or <b>Menu</b> to clear; then, press <b>Select</b> to restart the change more.</p>
<b>Note</b> – Manufacturing ships drives with a static Gateway Hi set to either 000.000. or 255.255		

<b>Gateway Lo Submenu</b>		
GWlccc .ddd	<p>Defaults to the last saved selection.</p> <p>Valid entries are 000-255 for each digit trio.</p> <p>If you attempt to enter a value greater than 255 in either trio, all digits flash when the last digit is set.</p>	<ol style="list-style-type: none"> <li>1. Do one of the following:               <ol style="list-style-type: none"> <li>a. Press <b>Menu</b> to bypass.</li> <li>b. Press <b>Select</b> to start the change mode.</li> </ol> </li> <li>2. For each digit:               <ol style="list-style-type: none"> <li>a. Press <b>Select</b> to increment the flashing digit until the desired value appears.</li> <li>b. Press <b>Menu</b> to set.</li> </ol> </li> <li>3. Press <b>Menu</b> to advance to the next submenu; or, press <b>Select</b> to restart the change mode.</li> </ol> <p><b>Note</b> – If all digits flash, press either <b>Select</b> or <b>Menu</b> to clear; then, press <b>Select</b> to restart the change more.</p>
<b>Note</b> – Manufacturing ships drives with static Gateway Lo set to either 000.000. or 255.255		

TABLE 4-2 TCP/IP Configuration Settings (Continued)

Options	Notes	Procedure
<b>Save TCP/IP Submenu</b>		
<b>Save/IPL ?</b>	<p>This submenu is present if either the DHCP selection or the static TCP/IP settings were changed.</p> <p><b>Saving TCP</b> appears for 2 seconds after you press <b>Select</b>.</p> <p>After saving the TCP configuration, the drive automatically perform an IPL.</p> <p><b>Save Fails</b> appears for RAM problems.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu (No)</b> to cancel changes.</li> <li>• Press <b>Select (Yes)</b> to save changes and initiate an IPL.</li> </ul> </li> </ul>
<b>Exit TCP/IP Submenu</b>		
<b>Exit TCP ?</b>	<p>This submenu allows you to either repeat the TCP/IP submenus or to exit TCP/IP.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ul style="list-style-type: none"> <li>• Press <b>Menu (No)</b> to loop back to the DHCP Y/N submenu.</li> <li>• Press <b>Select (Yes)</b> to exit and advance to the: <ul style="list-style-type: none"> <li>Firmware Release Level menu (online), see <a href="#">“Firmware Release Menu”</a> on page 81.</li> <li>Drive Operation menu (offline), see <a href="#">“Drive Operations Menu”</a> on page 78</li> </ul> </li> </ul> </li> </ul>

## Drive Operations Menu

Use the following menu tree for drive operations. The Drv Menu is only available when the drive is offline. See [TABLE 4-3 on page 79](#) for details.

**Note** – Make sure the host has varied the drive offline before you set the drive offline.

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### Online/Offline

Press **Select** to toggle, then press **Menu** to set.

#### Chng CFG ? (Change Configuration)

Press **Menu** to bypass.

#### Chng TCP ? (Change Configuration)

Press **Menu** to bypass.

#### Drv Menu ? (Drive Operations Menu)

Press **Select** to enter, press **Menu** to bypass.

#### IPL FromTP (uploads drive firmware from code tape cartridge)

**Ld IPL TP** (load write-protected cartridge containing drive firmware image)

**Note** – After the firmware image is uploaded into the drive PROM, the drive performs an IPL to load/activate the new firmware. The drive is in the online state.

#### MakeDumpTP (formats tape cartridge to retrieve drive dump logs)

**Ld Dump TP** (load write-enabled code/data/dump cartridge)

#### MakeCodeTP (downloads drive firmware image to tape cartridge)

**Ld Code TP** (load write-enabled code/data/dump tape cartridge)

#### MakeDataTP (reclaims/reformats tape cartridge for data read/write)

**Ld Data TP** (load write-enabled code/data/dump tape cartridge)

#### Build MIR (reclaims/reformats tape cartridge for data read/write)

**Ld Cust TP** (load write-enabled data cartridge with invalid MIR)

#### Exit Drv ? (no, restarts drive operation options)

**Rx.yy.zzza** (current drive firmware release level) (display only)

#### Exit Menu ?

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TABLE 4-3 provides details for drive operation utilities.

TABLE 4-3 Drive Operations

Options	Notes	Procedure
<b>Drive Operation Menu</b>		
<b>Drv Menu ?</b> (offline only)	If bypassed, the display advances to the Firmware Release Level menu.  This is the entry point to the Drive Operations submenus.	<ul style="list-style-type: none"> <li>• Do one of the following: <ul style="list-style-type: none"> <li>• Press <b>Menu (No)</b> to bypass and advance to the Firmware Release menu, see <a href="#">“Firmware Release Menu” on page 81</a>.</li> <li>• Press <b>Select (Yes)</b> to enter the submenus.</li> </ul> </li> </ul>
<b>Code Update Submenu</b>		
<b>IPL FromTP</b>	IPL From Tape, updates the drive firmware from a code tape that you insert in the drive.  A normal data cartridge, if present, unloads when this function is activated.  If <b>CHK xxxx</b> appears, try a different code tape.	<ul style="list-style-type: none"> <li>• Do one of the following: <ol style="list-style-type: none"> <li>1. Press <b>Menu</b> to bypass.</li> <li>2. Press <b>Select</b> to activate. <ol style="list-style-type: none"> <li>a. When <b>Ld IPL Tp</b> appears, insert the code tape (write-protected data cartridge that contains the desired firmware release level image).</li> </ol> </li> </ol> <p><b>Note</b> – After the update completes, the drive unloads the code tape and initiates an IPL.</p> <ol style="list-style-type: none"> <li>b. Remove the unloaded code tape.</li> </ol> </li> </ul>
<b>Make Dump Tape Submenu</b>		
<b>MakeDumpTp</b>	Make Dump Tape specially formats and identifies a data cartridge as a <i>dump tape</i> ; but, it does not collect dump logs. Data cartridges used to collect dump logs must first be formatted this way to accept dump logs.  A normal data cartridge, if present, ejects when this function is activated.  If Make Dump Tape fails and <b>CHK xxxx</b> appears, try a different data cartridge.	<ul style="list-style-type: none"> <li>• Do one of the following: <ol style="list-style-type: none"> <li>1. Press <b>Menu</b> to bypass.</li> <li>2. Press <b>Select</b> to activate. <ol style="list-style-type: none"> <li>a. When <b>Ld Dump Tp</b> appears, insert a write-enabled data cartridge.</li> <li>b. After the formatted dump tape unloads, remove the cartridge.</li> <li>c. Insert another write-enabled data cartridge, or press <b>Menu</b> to exit the dump tape submenu.</li> </ol> </li> </ol> </li> </ul>

TABLE 4-3 Drive Operations (Continued)

Options	Notes	Procedure
<b>Make Code Tape Submenu</b>		
<b>Note</b> – Only drives with all images loaded into the EEPROM can make code tapes.		
<b>MakeCodeTp</b>	<p>Make Code Tape copies the firmware image from the drive EEPROM to a data cartridge. You can use this <i>code tape</i> to update firmware in other drives using the Code Update submenu.</p> <p>A normal data cartridge, if present, ejects when this function is activated.</p> <p>If Make Code Tape fails and <b>CHK xxxx</b> appears, try a different cartridge. If the problem persists, consult your service representative.</p> <p><b>Note</b> – This operation might not work on encryption-enabled tape drives.</p>	<p><b>Note</b> – Make sure the drive is properly prepared to create code tapes. If required, exit the Drive Operations menu and update the drive to a full code of the desired firmware release level.</p> <ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>1. Press <b>Menu</b> to bypass.</li> <li>2. Press <b>Select</b> to activate.               <ol style="list-style-type: none"> <li>a. When <b>Ld Code Tp</b> appears, insert a write-enabled data cartridge.</li> <li>b. After the new code tape unloads, remove the cartridge and write protect it (set the switch to the locked position).</li> <li>c. Insert another write-enabled data cartridge, or press <b>Menu</b> to exit the create code tape submenu.</li> </ol> </li> </ol> </li> </ul>
<b>Make Data Tape Submenu</b>		
<b>MakeDataTp</b>	<p>Make Data Tape reformats cartridges so they can be reused as normal <i>data tapes</i>. This is sometimes referred to as “reclaiming.”</p> <p>A cartridge, if present, unloads when this function is activated.</p> <p>Information in the MIR about old data files on a tape being reformatted is erased.</p> <p>VolSafe data cartridges cannot be reformatted. If inserted, the drive rejects a VolSafe cartridge.</p> <p>If Make Data Tape Fails, and <b>CHK xxxx</b> appears, try a different data cartridge.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>1. Press <b>Menu</b> to bypass.</li> <li>2. Press <b>Select</b> to activate.               <ol style="list-style-type: none"> <li>a. When <b>Ld Data Tp</b> appears, insert a write-enabled data cartridge.</li> <li>b. After the reformatted data tape unloads, remove the data cartridge.</li> <li>c. Insert another write-enabled data cartridge, or press <b>Menu</b> to exit the reclaim tape submenu.</li> </ol> </li> </ol> </li> </ul>

TABLE 4-3 Drive Operations (Continued)

Options	Notes	Procedure
<b>Build Media Information Region Submenu</b>		
<b>Build MIR</b>	<p>T10000 tape drives use information recorded at the beginning of tape of a data cartridge, in an area known as the Media Information Region (MIR), to access and manage data files while the data cartridge is loaded in the drive.</p> <p>Make sure the drive is unloaded before you activate Build MIR.</p> <p><b>Rebuild MIR</b> flashes on the operator panel while the <i>write-enabled</i> cartridge has the invalid MIR rebuilt.</p>	<ul style="list-style-type: none"> <li>• <b>Do one of the following:</b> <ol style="list-style-type: none"> <li>1. <b>Press Menu</b> to bypass.</li> <li>2. <b>Press Select</b> to activate.               <ol style="list-style-type: none"> <li>a. <b>When <code>Ld Cust Tp</code> appears, insert the cartridge with an invalid MIR.</b></li> </ol> </li> </ol> </li> </ul> <p><b>Note</b> – After the MIR is rebuilt, the cartridge unloads.</p> <ol style="list-style-type: none"> <li>b. <b>Remove the data cartridge.</b></li> <li>c. <b>Insert another write-enabled data cartridge requiring a MIR rebuild; or, press Menu to exit the build MIR submenu.</b></li> </ol>
<b>Exit Drive Submenu</b>		
<b>Exit Drv ?</b>	This submenu allows you to either repeat the drive operations submenus or exit the Drive Operations menu and advance to the Firmware Release menu.	<ul style="list-style-type: none"> <li>• Do one of the following:           <ul style="list-style-type: none"> <li>• <b>Press Menu (No)</b> to loop back to the Code Update Submenu.</li> <li>• <b>Press Select (Yes)</b> to exit the menu and advance to the Firmware Release menu.</li> </ul> </li> </ul>

## Firmware Release Menu

This submenu displays the current drive firmware release level.

Procedure:

- **Press Menu or Select** and advance to the Exit menu.

## Exit Menu

This menu allows you to either stay in the menu system to return the drive to Online or to exit the menu system.

Procedure:

- **Do one of the following:**
  - **Press Menu (No)** to go to the Online/Offline menu.
  - **Press Select (Yes)** to exit the menu system.

**Note** – If you exit the menu system with the drive offline, the display flashes **Offline** every few seconds as a reminder that drive is still **Offline** (if a data cartridge has been loaded at least once).

Exit Menu

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## Service Calls and Help

A fault symptom code (FSC) might appear on the Virtual Operator Panel (VOP) screen or the tape drive's front panel display screen of rack mounted tape drives. You might be able to correct the problem, see [TABLE D-1 on page 97](#) or "[Potential Operator Recovery Scenarios](#)" on page 101. If you can not correct the problem:

- **Record the FSC information for your service representative.**

Some errors result in the state of the drive status LED on the rear of the tape drive changing color, flashing, or both. See:

- [FIGURE 1-2 on page 17](#) or [FIGURE 1-3 on page 17](#) for the location of the LED
- "[Drive Status LED](#)" on page 19 for information about the LED
- [TABLE 1-1 on page 19](#) for the various LED states and colors you may encounter

If you gather as much of the following information as possible before you place a service call, the process is much easier:

- Account name
- Site location number
- Contact name
- Telephone number
- Equipment model number
- Tape drive address
- Tape drive code level
- Tape drive serial number
- Urgency of the problem
- Fault Symptom Code (FSC) from either the tape drive's front panel display screen (rack mount), the VOP window, or as displayed on the host system display screen
- Problem description
- What color and flash rate is exhibited by LED on the rear of the tape drive? (This LED is not visible when the tape drive is installed in some libraries.)
- Is the tape drive in a library? If so, which library?

- If the tape drive was running properly before this incident:
  - What changes has the site made recently?
  - What software application was running at the time of the failure?
  - Were any hardware configuration changes made recently?
  - Were any software configuration or upgrades done recently?
  - Were any additions or deletions to the hardware or software done at the site?
- If the drive was NOT running properly before this incident, what was the last problem?

# A

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## Cartridge Care

StorageTek T10000 tape cartridges require care to ensure proper operation and longevity. This appendix deals with the handling of cartridges, including unpacking and shipping cartridges to another site. For information regarding cartridge labels, particularly those cartridges used inside a library, see [“Library Use Cartridge Labels” on page 89](#).

**Note** – In this chapter, “data cartridges” refers to all data cartridges: Standard data, Sport data, VolSafe data, and Sport VolSafe data cartridges.

### Guidelines for Handling

**Caution** – *Tape Damage*: Cartridges are easily damaged and you must handle them carefully.

- Do not expose the tape or cartridge to direct sunlight or moisture.
- Do not expose a data cartridge to magnetic fields.
- Maintain clean operating, working, and storage environments.

**Note** – See [Appendix F, “Controlling Contaminants”](#).

#### ▼ To Unpack and Acclimate Cartridges

- Unpack new data cartridges in the area intended for use, and allow them to acclimate for a period of at least 72 hours.

#### ▼ To Clean a Cartridge

- Wipe all dust, dirt, and moisture from the cartridge case with a lint-free cloth.

## Storage Environment

Always store cartridges in an environment within the specified range of temperature and humidity found in [“Tape Cartridge Environmental Requirements”](#) on page 108. When you store cartridges, follow these recommendations:

- Do not take data cartridges out of their protective wrapping until you need them.
- Store cartridges in a dirt-free environment that, if possible, duplicates the conditions of the data processing center.
- Before you use a cartridge that has been in storage, acclimate it to the operating environment for at least 72 hours.

### ▼ To Ship a Cartridge

**Caution – Potential Cartridge Damage:** Cartridges are easily damaged in shipment if improperly packaged. **Use only the designated packaging assemblies, and in matching quantities to the number of cartridges.**

Use the following guidelines to prepare StorageTek T10000 tape cartridges for shipment:

**1. Obtain appropriate quantities of designated packaging assemblies:**

**Note –** Customers must obtain cartridge shipping packages from service representatives.

Only the following assemblies are qualified for shipping T10000 cartridges:

- Single Cartridge - PN 1095329xx, T10000 Cartridge 1-Pack Packaging Assembly
- Five Cartridges - PN 1095332xx, T10000 Cartridge 5-Pack Packaging Assembly

Use the single cartridge 1-Pack packaging assembly when packaging less than five cartridges.

**Note –** The 5-Pack packaging assembly only protects *exactly* five (5) T10000 tape cartridges. DO NOT attempt to package more than five cartridges by forcing a cartridge into the package. DO NOT attempt to package less than five cartridges by filling the missing cartridge/s void with any other material.

**2. Follow the packaging instructions included in the packaging assembly.**

Specific packaging instructions are included with each packaging assembly.

**Note –** Do not improvise or use older packaging instructions as they might not be applicable to the current packaging assembly.

**3. Attach the appropriate shipping label to the sealed package.**

Shipping labels will vary relative to prescribed/available shipping services.

## Dropped Cartridges

Whenever a cartridge is dropped, there is a potential for damage to the case. Even if the case is visibly undamaged, the cartridge leader might be jarred out of the home position and result in a load failure.

**Note** – If the drop was greater than 75 centimeters (29.5 inches), use the cartridge only for a one-time data transfer, even if otherwise undamaged, then discard it.

After a full inspection if the cartridge is damaged but fit for loading, transfer data to a serviceable cartridge.

Follow the instructions in “To Inspect a Dropped Cartridge”.

### ▼ To Inspect a Dropped Cartridge

1. Closely examine the entire case, front and back, for breaks and/or cracks.

If cracks or breaks are visible, you must discard the cartridge.

**Note** – A dropped cartridge with visible damage that precludes normal loading into a drive, might be a candidate for data recovery. Contact your service representative regarding damaged data cartridge recovery options.

2. Check all four case screws (1, [FIGURE A-1](#)) for security.

If a screw post is broken, the screw might be noticeably loose.

**FIGURE A-1** Cartridge Inspection Points

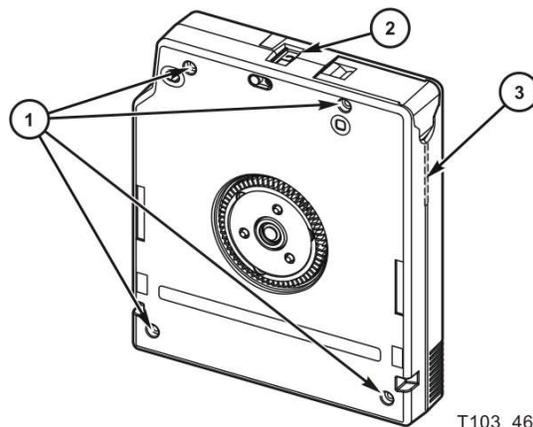


Illustration call-outs (3):

1. Case screw (4x)
2. Write-protect switch
3. Sonic weld area

3. Attempt to separate the case halves near each screw.

If a screw post is broken, the case separates slightly, even if the screw seems tight.

4. Examine the sonic weld area near the tape access door, (3, [FIGURE A-1 on page 87](#)) for integrity.

Sonic weld damage might not be easily discernible.

- If there is any question about the integrity of the sonic weld, consult your service representative.
- If the sonic weld area has failed, you must discard the cartridge, even if otherwise visibly undamaged.

**Caution** – Any loose items within the cartridge indicate internal damage, and loading of the cartridge could either damage the tape so data can never be retrieved or damage the tape drive.

5. Slowly turn the cartridge over and listen for any loose items within the cartridge.
6. Operate the write-protect switch, (2, [FIGURE A-1 on page 87](#)) several cycles.

The write-protect switch should slide smoothly.

7. Open/close the tape access door (1, [FIGURE A-2](#)) several times, and examine the door for damage.

If the door is visibly damaged or does not open/close smoothly, you must discard the cartridge.

**Caution** – Do not attempt to force the leader back into the home position. Contact your service representative if the leader is not in the home position.

8. Hold the tape access door open, and determine if the leader (2, [FIGURE A-2](#)) is in the home position (securely butted against stops).

**FIGURE A-2** Cartridge Door and Tape Leader

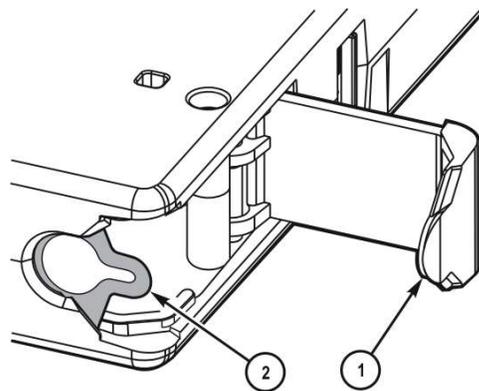


Illustration call-outs (2):

1. Tape access door
2. Leader

T103\_375

If the leader was jarred out of the home position, it is loose and floppy, or it might be fully retracted into the cartridge case.

If a load attempt was made with the leader out of the home position, the tape drive fully retracts the leader (it is pulled back into the cartridge and is no longer visible).

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## Data Cartridge Labels

### Rack Mount Cartridge Labels

If you are using the data cartridges in a rack mount situation, almost any label across the data cartridge is acceptable, as long as it does not interfere with the operation of the tape drive.

### Library Use Cartridge Labels

A cartridge label contains bar codes and visual characters. The visual characters are for operator use and are not used by the library. Moreover, the visual characters do not have to line up with the bar code lines for that character.

If you are using the data cartridges in a library, the labels must conform to a specification for the label size. See the library User's Guide for information regarding the label requirements. It is very important to follow these specifications.

- AIM Uniform Symbology Specification USS-39
- ANSI MH10.8M-1993 ANSI Code 39 Barcode Specification
- ANSI NCITS 314-199X SCSI 3 Medium Changer Commands (SMC)

You must put a label on the data cartridge in the label attachment area as shown by item 1 in [FIGURE 1-7 on page 26](#). You must carefully place the label in the label area with the bar code down (to the hub side of the data cartridge—the hub is showing in the “Bottom View” in the figure).

### Standard/Sport Cartridge Labels

Standard data cartridge labels consist of eight characters and the associated bar code.

- The first six characters in the label are the customer volume ID (such as, NGD018). Label characters may consist of A through Z and the numbers 0 through 9. No special characters (& \$% @ # and so on) may be used.
- The last two characters are the media identifier:
  - StorageTek T10000 cartridge (written with the T10000A or T10000B drive)
    - T1 for the standard data cartridge

- TS for the Sport data cartridge
- StorageTek T10000 T2 cartridge (written with the T10000C drive)
  - T2 for the standard data cartridge
  - TT for the Sport data cartridge

The color behind the media identifier is usually white for standard cartridges. An example of a label for the T1 cartridge is shown in [FIGURE B-1](#)

**FIGURE B-1** T10000A/B Standard Eight-character Label



## VolSafe/Sport VolSafe Cartridge Labels

VolSafe labels are the same as standard cartridge labels with the exception that the background color of the media ID area is usually yellow.

## Diagnostic Cartridge Labels

To be recognized by the library as a diagnostic cartridge, the label on the data cartridge must start with DG and a space (no third character is used). The five remaining label characters are:

- *xxx* can be 000 to 999
- Media identifier (two characters)
  - T1 for the StorageTek T10000 cartridge (used with T10000A/B drive)
  - T2 for the StorageTek T10000 T2 cartridge (used with T10000C drive)

An example of a diagnostic cartridge label for a T10000A/B drive is shown in [FIGURE B-2](#).

**FIGURE B-2** T10000A/B Diagnostic Cartridge Label



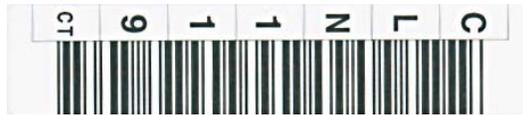
## Cleaning Cartridge Labels

The cleaning label characters are:

- CLN are the first three characters
- Fourth through sixth characters can be 000 to 999 (for identification of each individual cleaning cartridge)
- Media identifier (two characters):
  - CT for the cartridge used with a T10000A/B tape drive
  - CC for the cartridge used with a T10000C tape drive
  - CL for the cleaning cartridge used with the T10000A/B/C drives

An example of a cleaning cartridge label for a T10000A/B drive is shown in [FIGURE B-3](#).

**FIGURE B-3** T10000A/B Cleaning Cartridge Label





## Initial Drive Configuration Settings

Manufacturing presets the drive configuration sector after internal testing and before the tape drive is shipped. These preset, initial settings suffice for most sites. However, specific site requirements might dictate some alternative settings.

TABLE C-1, “T10000C Additional Parameters” on page 94, and “FICON Configuration Differences” on page 94 show drive configuration settings preset at the factory and available options. The Item column generally shows the nomenclature as presented on the physical operator panel of the rack mount chassis.

**TABLE C-1** Drive Configuration Initial Settings

Item	Function	Preset	Option
Hard PA (Port)	Hard Physical Address	N	Yes (Y), No (N)
Soft PA (Port)	Soft Physical Address	LO	HI, LO
Rate (Port)	Data transfer speed	Auto	Auto, 4 Gb, 2 Gb, 1 Gb
MAXSz (Port)	Maximum data frame	2112	2112, 2048
WWN (Port)	Port World-wide Name	Normal (assigned)	Normal, Custom
Emul XXXX (see Note 1)	Emulation Mode	STD	Standard, 9840B, 9940B, 3592 (see Note 2)
Cmprss	Data compression	Y	Yes, Off, No
Full DSE	Data Security Erase	Y	Yes (Y), No (N)
SL Prot	Standard Label Protection	N	Yes (Y), No (N)
Language	Message language (specific messages)	English	English, Spanish, French, Italian, German
Tape Bar	Tape activity display	N	Yes (Y), No (N)
LIB Adr xy	Library Address	FF	Two digit hexadecimal

**Notes:**

1. Fibre Channel interface only, see “FICON Configuration Differences” on page 94.
2. Emulation modes 9840B and 9940B are special modes used only at the direction of technical support.

**TABLE C-1** Drive Configuration Initial Settings (Continued)

Item	Function	Preset	Option
WWN	Drive Node World-wide Name	Normal (assigned)	Normal, Custom
TCP/IP	Maintenance Port IP		
DHCP	Dynamic Host Control	N	Yes (Y), No (N)
IP	Static IP Address	010.000.000.001	aaa.bbb.ccc.ddd
NM	Sub Net Mask	255.255.255.000	aaa.bbb.ccc.ddd
GW	Gateway	255.255.255.255	aaa.bbb.ccc.ddd

**Notes:**

1. Fibre Channel interface only, see “[FICON Configuration Differences](#)” on page 94.
2. Emulation modes 9840B and 9940B are special modes used only at the direction of technical support.

**Note** – The VOP application presents the Item identifier and option differently than shown in [TABLE C-1](#).

## T10000C Additional Parameters

Between the Lib Adr xy parameter and the drive node WWN parameter, the T10000C has parameters for:

- SFileAcel (StorageTek File Sync Accelerator)  
Preset value is **SFileAcely**.  
Options: No (N), Yes (Y)
- TAA (Tape Application Accelerator)  
Preset value is **TAA N**.  
Options: Sync, TMK, All, or No (N)
- MaxCap (StorageTek Maximum Capacity)  
Preset value is **MaxCap OFF**.  
Options: OFF, ON

**Note** – If the drive interface type is changed, the SFileAcel, TAA, and MaxCap parameters are reset to the factory default (Preset) value.

## FICON Configuration Differences

The FICON interface has the following configuration differences:

- Emulation Mode:  
Preset: VSM

Options: VSM, 3592

- Drive Address (device)

Preset: 00

Option: Two-digit hexadecimal

All other configuration settings are the same as shown in [TABLE C-1 on page 93](#).

## Other Configuration Settings

The following registers are set to the conditions shown:

- Network:
  - IP address: 10.0.0.1
  - Subnet mask: 255.255.255.0
  - Gateway: 255.255.255.255
- IP Node Name: T10000-<last 9 digits of Serial Number>
- SNMP Alerts: All turned OFF
- Library Locator: ACS: 0 LSM: 0 Panel: 0 Drive: 0
- SNMP Managers: None Specified
- Drive Statistics: All zeroed
- Permanent Errors: All zeroed, pointers initialized.
- Temporary Errors: All zeroed, pointers initialized.



# D

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## Messages and Translated Messages

This appendix summarizes the T10000 tape drive operator-panel indicator lights and display messages. Where applicable, this appendix recommends operator actions.

### Messages

[TABLE D-1](#) lists operator panel display messages, meanings, and recommended actions.

**TABLE D-1** Operator Panel Display Messages

Display	Meaning	Recommended Action
* (asterisk)	The tape drive is online but a cartridge tape is not loaded.	Load a cartridge tape as required.
ASIA Diags	IPL diagnostics are running.	None
Bank n Bad	During boot, a section of memory was found bad.	IPL the tape drive. If the problem persists, contact authorized service personnel.
Boot Fail	The IPL failed.	IPL the tape drive again. If the problem persists, contact authorized service personnel.
BT Monitor	A sequence of switches accessed an engineering area.	IPL the tape drive.
CC Diags	IPL diagnostics are running.	None
Chk xxxx, where xxxx is an FSC	An operational failure occurred; the tape drive automatically performs an IPL.	Wait for the IPL to complete and retry the operation (see <a href="#">TABLE D-2 on page 101</a> ). If the problem persists, contact authorized service personnel.
Cleaning (*Cleaning*)	A cleaning cartridge is in the tape drive and is now cleaning.	None
cnhdnsn (Hardware revision level supported by the firmware in this drive)	The tape drive firmware level is insufficient to control the tape drive hardware.	Contact authorized service personnel.

**TABLE D-1** Operator Panel Display Messages (Continued)

<b>Display</b>	<b>Meaning</b>	<b>Recommended Action</b>
<b>CodCrFail1</b>	The tape drive cannot write code onto the data cartridge tape, or the tape drive cannot position the data cartridge tape.	Ensure that the tape is write-enabled, or try another cartridge tape.
<b>CodCrFail2</b>	The tape drive cannot read code from the data cartridge tape.	Retry the operation, or try another cartridge tape. If the problem persists, contact authorized service personnel.
<b>CodeUpDate</b>	The firmware in the tape drive is being updated from the host; the operator panel switches are locked.	None
<b>CodUpFail1</b>	The tape drive cannot read the data cartridge tape, or the tape drive cannot position the data cartridge tape.	Try another cartridge tape.
<b>CodUpFail2</b>	The EEPROM failed.	Contact authorized service personnel.
<b>CodUpFail3</b>	The tape drive cannot read code from the data cartridge tape.	Retry the operation, or try another cartridge tape. If the problem persists, contact authorized service personnel.
<b>CodUpFail4</b>	The data cartridge tape is not a code update cartridge tape.	Try another code update cartridge tape.  If the problem persists, contact authorized service personnel.
<b>DatCrFail1</b>	The tape drive cannot create (reformat or reclaim) a cartridge tape.	Ensure that the data cartridge tape is write-enabled, or try to reformat the tape on another drive. If the problem persists, contact authorized service personnel.
<b>DmpCrFail1</b>	The tape drive cannot create (reformat or reclaim) a diagnostic dump tape.	Ensure that the data cartridge tape is write-enabled. If the problem persists, contact authorized service personnel.
<b>DmpCrFail2</b>	The tape drive cannot read the format of the data cartridge tape.	Retry the operation, or try another cartridge tape. If the problem persists, contact authorized service personnel.
<b>DmpWrFail1</b>	The tape drive cannot write diagnostic data onto the data cartridge tape, or the tape drive cannot position the data cartridge tape.	Contact authorized service personnel.

TABLE D-1 Operator Panel Display Messages (Continued)

Display	Meaning	Recommended Action
<b>DmpWrFail2</b>	There is no diagnostic dump data to process.	Contact authorized service personnel.
<b>xxxx:Dmp y</b>	Alternates with * (an asterisk) after completion of IPL, where <i>xxxx</i> =the FSC of last dump data collected and <i>Y</i> =number of uncollected dumps in non-volatile memory.	Contact authorized service personnel who accesses the diagnostic data and collects it to tape or to the host.
<b>DumpAgain?</b> alternating with <b>Chk xxxx</b> , where <i>xxxx</i> is an FSC. The Service indicator is flashing.	The tape drive detected the same error within a minute.	IPL the tape drive. If the problem persists, contact authorized service personnel.
<b>DumpToHost</b>	The dump or event log is being transferred to the host; operator panel switches are locked.	None
<b>Exp ClCart</b>	The cleaning cartridge is used up.	Replace the cleaning cartridge.
<b>Fix CfgErr</b>	The checksum does not match after an IPL.	Contact authorized service personnel.
<b>Init xxxx</b> , where <i>xxxx</i> is an FSC	An initialization error occurred.	Contact authorized service personnel.
<b>IPL Pend</b>	The IPL switch has been pressed.	None
<b>Load CC</b>	The common controller code is loading; IPL is proceeding.	None
<b>Loading</b>	A cartridge tape is loading.	None
<b>Load xxxx</b> , where <i>xxxx</i> is an FSC	The load or unload operation failed.	If the load failed, insert another cartridge tape. If it loads successfully, suspect the original tape. If another tape fails to load, IPL the tape drive.  If the problem persists, contact authorized service personnel.
<b>Load FIBRE</b>	Fibre Channel firmware is loading; IPL is proceeding.	None
<b>Locating</b>	The tape drive is doing a high-speed seek.	None
<b>Memory Err</b>	The IPL failed.	IPL the tape drive again. If the problem persists, contact authorized service personnel.
<b>NTReady F</b>	A write-protected tape is in the process of a manual unload.	None

**TABLE D-1** Operator Panel Display Messages (Continued)

<b>Display</b>	<b>Meaning</b>	<b>Recommended Action</b>
<b>NTReady U</b>	A write-enabled tape is in the process of a manual unload.	None
<b>Offline</b> alternating with *	The tape drive is offline.	None
<b>Online</b>	The tape drive is online.	None
<b>Power Fail</b>	The power supply failed.	Contact authorized service personnel.
<b>Reading</b>	The tape drive is reading data.	None
<b>Ready A</b>	The loaded cartridge tape is a VolSafe cartridge.	None
<b>Ready F</b>	The loaded cartridge tape is write-protected.	None
<b>Ready H</b>	The loaded higher density, non-VolSafe cartridge tape is ready and not file protected in a lower density drive.	Reload with a low-density cartridge or intentionally over-write from BOT. <b>Note</b> – High-density data cannot be read by a lower density drive.
<b>Ready L</b>	The loaded lower density, non-VolSafe cartridge tape is ready and not file protected in a higher density drive.	Use for read-only jobs or intentionally over-write from BOT. <b>Note</b> – Low-density data file can be read, but not revised by a higher density drive.
<b>Ready U</b>	The loaded cartridge tape is write-enabled (write-unprotected).	None
<b>Rewinding</b>	The tape drive is rewinding.	None
<b>Save Fails</b>	The new configuration cannot be saved because the read-access memory (RAM) might be defective.	This message is associated with changing the tape drive configuration, a task for authorized service personnel only.
<b>SavingDump</b>	A dump is being saved to non-volatile memory.	None
<b>Start Init</b>	Initialization has started.	None
<b>Trapped</b>	The IPL process is trapped in a loop.	IPL the tape drive again. If the problem persists, contact authorized service personnel.
<b>Unloading</b>	A cartridge tape is unloading.	None

**TABLE D-1** Operator Panel Display Messages (Continued)

Display	Meaning	Recommended Action
<b>UnWr</b> xxxx, where xxxx is an FSC	The Unload switch was pressed during a write operation. Some data remains unwritten.	To write the unwritten data, issue the command: <b>ESCON Swap in VM/MVS</b> environment  Or, Press the Unload switch again; the unwritten data is lost.
<b>Write Prot</b>	The tape drive attempted to write to a write-protected cartridge tape.	Change the switch on the data cartridge tape to enable writing.
<b>Writing</b>	The tape drive is writing data.	None

## Potential Operator Recovery Scenarios

The following table contains Fault Symptom Codes (FSCs) that commonly result from an operator error. The first column in the table lists an operator panel message at the time of the error event. The description column provides insight into the error condition from which you should be able to determine a recovery action.

**TABLE D-2** Selected Check Message Meanings

Message	Description
<b>CHK 6109</b>	This drive does not contain the key needed to decrypt this tape. The ID of the missing key can be viewed from this drive using the VOP program.
<b>CHK A33A</b>	The user requested a motion operation that requires a tape to be installed, however, a tape has not been loaded.
<b>CHK A34C</b>	The user requested a write operation that requires a tape to be installed, however, a tape has not been loaded.
<b>CHK A3FB</b>	A format override tape write operation failed. The failure may not be serious. Error recovery was not invoked for the failure. Re-attempting the test may resolve this issue.
<b>CHK A733</b>	The operator or library inserted a write protected tape into the drive while in a menu selected create tape mode. If the write protect switch on the cartridge is moved to the unlocked position, operation will work.

## Translated Messages

TABLE D-3 lists operator panel display messages selected for translation. These messages appear in the language selected by the drive configuration language selection submenu.

**Note** – See TABLE 4-1 on page 60 for language selection guidelines.

**TABLE D-3** Translated Display Messages

English	Espanol	Francais	Italiano	Deutsch
*Cleaning*	*LIMPIEZA*	*NETTOYAGE	*PULIZIA*	*REINIGEN*
*Erasing*	*BORRANDO*	EFFACEMENT	*CANCELLA*	*LOESCHEN*
Locating	Localizar	Recherche	Ricerca	Suchen
Loading	Cargando	Chargement	Carico	Laden
NT Ready F	No Listo A	NPret F	No Prnt F	N Bereit F
NT Ready U	No Listo U	NPret U	No Prnt U	N Bereit U
Ready A	Listo A	Pret A	Pronto A	Bereit A
Ready F	Listo F	Pret F	Pronto F	Bereit F
Ready H	Listo H	Pret H	Pronto H	Bereit H
Ready L	Listo L	Pret L	Pronto L	Bereit L
Ready U	Listo U	Pret U	Pronto U	Bereit U
Rewinding	Rebobinar	Rebobinage	Riavvolgi	Spulen
Unloading	Descarga	Dechargemt	Scarico	Entladen

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## Specifications

This appendix lists the physical, power, and performance specifications; and, environmental requirements for the T10000 tape drive and tape cartridge.

### Physical Specifications (Drive)

TABLE E-1 lists the physical specifications of Oracle's StorageTek T10000 tape drive.

**TABLE E-1** Tape Drive Physical Specifications

Measurement	Specification
Width	14.7 cm (5.77 inches) drive, 48.3 cm (19 inches) rackmount tray
Depth	43.3 cm (17 inches) T10000A/B drive [includes cartridge bezel and D connector]
	42.7 cm (16.8 inches) T10000C drive [includes cartridge bezel and SFP modules]
	64 cm (25 inches) rackmount tray
Height	8.1 cm (3.2 inches), 17.8 cm (7 inches) rackmount tray
Weight (with drive tray)	
SL8500	9.4 kg (20.75 pounds)
SL3000	10.1 kg (22.25 pounds)
L-Series (T10000A/B only)	8.3 kg (18.3 pounds)
9310 (T10000A only)	6.9 kg (15.25 pounds)

### Physical Specifications (Tape Cartridge)

Tape cartridge physical specifications:

Height: 2.45 centimeters (0.96 inches)

Width: 10.9 centimeters (4.29 inches)

Length: 12.5 centimeters (4.92 inches)

Media length:

917 meters (3,009 feet) [recordable 855 m (2,805 feet)] for the StorageTek T10000 cartridge

1,147 meters (3,763 feet) [recordable 1107 m (3,632 feet)] for the StorageTek T10000 T2 cartridge

Media thickness:

6.5 microns ( $\mu\text{m}$ ) for the StorageTek T10000 cartridge

5.2 microns ( $\mu\text{m}$ ) for the StorageTek T10000 T2 cartridge

Nominal weights:

StorageTek T10000 cartridge:

Standard data cartridge (T1 media ID): 262.5 grams (0.59 pound)

Sport data cartridge (TS media ID): 187.0 grams (0.41 pound)

Cleaning cartridge: 196.3 grams (0.433 pound)

StorageTek T10000 T2 cartridge:

Standard data cartridge (T2 media ID): 270 grams (0.595 pound)

Sport data cartridge (TT media ID): 191 grams (0.42 pound)

Cleaning cartridge: 196.3 grams (0.433 pound)

## Power Specifications

This section lists power specifications for tape drives.

### Library-attached Tape Drive Power Specifications

For SL3000 and SL8500 libraries, use the power figure of 100 watts for each tape drive and its associated power supply and use a heat figure of 341.29 Btu/hr.

For other libraries, use the power specifications for a single rack mount tape drive and power supply. In those libraries, there is one AC/DC power supply for each tape drive.

### T10000C Power

The T10000C uses approximately 25% less power than the T10000A because of power management including hibernate mode, low power modes, and power reduction during normal operation.

- Consumption/dissipation (drive only):
  - Operating maximum continuous - not peak: 67 watts
  - Hibernate mode: 31 watts

**Note** – The external interfaces remain active during all power management modes.

## Rack Mount Tape Drive Power Specifications

TABLE E-2 on page 105 lists the input power and current requirement for each tape drive power supply in the rack mount assembly under nominal conditions at various input voltages. Nominal conditions occur when the tape drive is moving tape in read/write and rewind modes.

**TABLE E-2** Tape Drive Power Supply Input Power

Input Voltage	Power in Watts	Input Current (mA)
<b>60 Hz</b>		
90 V	172.3	1786
100 V	161.4	1612
240 V	161.3	691
254 V	168.2	649
<b>50 Hz</b>		
90 V	166.3	1767
100 V	163.2	1570
240 V	156.4	678
254 V	156.2	633

**Note** – The tape drive draws the same power from the power supply regardless of the AC input voltage.

For the purposes of figuring the amount of heat generated by a tape drive *and* its associated power supply, use the figure of 172.3 watts, which converts to approximately 588 Btu/hr. Because there are usually two tape drives in a rack mount unit, these figures are doubled for a complete rack mounted pair of tape drives, or 244.6 watts, which converts to 1,176 Btu/hr.

## Performance Specifications

### Capacity and Performance:

- Capacity, native
  - T10000A: 500 GB ( $5 \times 10^{11}$  bytes)
  - T10000B: 1 TB ( $1 \times 10^{12}$  bytes)
  - T10000C: up to 5.5 TB ( $5 \times 10^{12}$  bytes)
- Capacity (Sport Cartridge)
  - T10000A: 120 GB
  - T10000B: 240 GB
  - T10000C: 1 TB ( $1 \times 10^{12}$  bytes)

- Data buffer size  
T10000A/B: 256 MB  
T10000C: 2 GB
- Tape speeds:
  - Read and Write  
T10000A: 2.0 and 4.95 meters/second  
T10000B:  
T10000B-formatted cartridges: 2.0 and 3.74 meters/second  
T10000A-formatted cartridges: 2.0 and 4.95 meters/second  
T10000C: 5.62 meters/second
  - File search and locates:  
T10000A/B: 8.0 – 12 meters/second (varying speeds)  
T10000C: 10 – 13 meters/second (varying speeds)
  - High speed rewind:  
T10000A/B: 8.0 – 12 meters/second (varying speeds)  
T10000C: 10 – 13 meters/second (varying speeds)

**Interfaces:**

- Types:  
T10000A: 2 gigabit or 4 gigabit Fibre Channel and FICON  
T10000B/C: 4 gigabit Fibre Channel and FICON
- Data rate:  
T10000A/B: 120 megabytes/second  
T10000C: 252 megabytes/second (native sustained) and 240 megabytes/second (full file host)

**Note** – The actual data rate achieved is a function of the complete system, including processor, disk data rate, data block size, data compressibility, interface, input/output (I/O) attachments, storage area network (SAN), and software used. Although the drives are capable of a 252 megabytes/second (T10000C) and 120 megabytes/second (T10000A/B) native data rate, other components may limit the actual effective data rate.

**Access times:**

- Tape load and thread to ready  
T10000A/B: 16.5 seconds  
T10000C: 13.1 seconds
- File access, average (includes loading)  
T10000A/B: 62.5 seconds (30.5 seconds for Sport Cartridge)

T10000C: 70.1 seconds (30.6 seconds for Sport Cartridge)

- Rewind (maximum):
  - T10000A/B: 91 seconds (23 seconds for Sport Cartridge)
  - T10000C: 115 seconds (32.5 seconds for Sport Cartridge)
- Unload time: 23 seconds

**Reliability:**

- Head life: 5 years
- Uncorrected bit error rate:  $1 \times 10^{-19}$

## Environmental Requirements

This section lists the environmental requirements for the T10000 tape drive, and the T10000 tape cartridge.

**Note** – Industry best practices recommends computer rooms maintain a relative humidity of 40% to 50% for best performance.

### Tape Drive Environmental Requirements

Temperature:

- Operating:
  - Optimal: 22°C (72°F)
  - Recommended: 20° – 25°C (68° – 77°F)
  - Ranges: 15.6° to 32.2°C (60° to 90°F) - dry bulb
- Shipping:
  - Optimal: 22°C (72°F)
  - Recommended: 20° – 25°C (68° – 77°F)
  - Ranges: -40° to 60°C (-40° to 140°F)
- Storing:
  - Optimal: 22°C (72°F)
  - Recommended: 20° – 25°C (68° – 77°F)
  - Ranges: 10° to 40°C (50° to 104°F) - dry bulb

Relative Humidity:

- Operating:
  - Optimal: 45%
  - Recommended: 40% – 50%
  - Ranges: 20% to 80%

- Shipping:
  - Optimal: 45%
  - Recommended: 40% – 50%
  - Ranges: 10% to 95%
- Storing:
  - Optimal: 45%
  - Recommended: 40% – 50%
  - Ranges: 10% to 95%

Wet bulb (non-condensing):

- Operating: 29.2°C (84.5°F)
- Shipping: 35°C (95°F)
- Storing: 35°C (95°F)

Although the tape drive functions over the full list of ranges as specified previously, *optimal reliability* is achieved if the environment is maintained between the optimum and recommended ranges.

## Tape Cartridge Environmental Requirements

**Note** – The acclimation time before use is 72 hours. (See “[Guidelines for Handling](#)” on page 85.)

**Note** – The shipping environment must not exceed the limit of the storage environment, archive or non-archive, for longer than 10 days.

The T10000 tape cartridge environmental requirements follow:

### Temperature:

Operating: 10° to 45°C (50° to 113°F)

Storage (up to four weeks): 10° to 32°C (50° to 90°F)

Storage (archival): 15° to 26°C (59° to 79°F)

Shipping: -23° to 49°C (-9° to 120°F)

### Relative Humidity, Non-condensing:

Operating: 20% to 80%

Storage (up to four weeks): 5% to 80%

Storage (archival): 15% to 50%

Shipping: 5% to 80%

### Wet Bulb Maximum:

Operating: 26°C (79°F)

Storage (nonarchive): 26°C (79°F)

Storage (archival): 26°C (79°F)

Shipping: 26°C (79°F) with no condensation

## Airborne Contamination

Tape drives and media are subject to damage from airborne particles. The operating environment must adhere to the requirements listed in [Appendix F, “Controlling Contaminants”](#).



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## Controlling Contaminants

Control over contaminant levels in a computer room is extremely important because tape libraries, tape drives, and tape media are subject to damage from airborne particulates.

### Environmental Contaminants

Most particles smaller than ten microns are not visible to the naked eye under most conditions, but these particles can be the most damaging. As a result, the operating environment must adhere to the following requirements:

- ISO 14644-1 Class 8 Environment.
- The total mass of airborne particulates must be less than or equal to 200 micrograms per cubic meter.
- Severity level G1 per ANSI/ISA 71.04-1985.

Oracle currently requires the ISO 14644-1 standard approved in 1999, but will require any updated standards for ISO 14644-1 as they are approved by the ISO governing body. The ISO 14644-1 standard primarily focuses on the quantity and size of particulates as well as the proper measurement methodology, but does not address the overall mass of the particulates. As a result, the requirement for total mass limitations is also necessary as a computer room or data center could meet the ISO 14644-1 specification, but still damage equipment because of the specific type of particulates in the room. In addition, the ANSI/ISA 71.04-1985 specification addresses gaseous contaminations as some airborne chemicals are more hazardous. All three requirements are consistent with the requirements set by other major tape storage vendors.

### Required Air Quality Levels

Particles, gasses and other contaminants may impact the sustained operations of computer hardware. Effects can range from intermittent interference to actual component failures. The computer room must be designed to achieve a high level of cleanliness. Airborne dusts, gasses and vapors must be maintained within defined limits to help minimize their potential impact on the hardware.

Airborne particulate levels must be maintained within the limits of *ISO 14644-1 Class 8 Environment*. This standard defines air quality classes for clean zones based on airborne particulate concentrations. This standard has an order of magnitude less

particles than standard air in an office environment. Particles ten microns or smaller are harmful to most data processing hardware because they tend to exist in large numbers, and can easily circumvent many sensitive components' internal air filtration systems. When computer hardware is exposed to these submicron particles in great numbers they endanger system reliability by posing a threat to moving parts, sensitive contacts and component corrosion.

Excessive concentrations of certain gasses can also accelerate corrosion and cause failure in electronic components. Gaseous contaminants are a particular concern in a computer room both because of the sensitivity of the hardware, and because a proper computer room environment is almost entirely recirculating. Any contaminant threat in the room is compounded by the cyclical nature of the airflow patterns. Levels of exposure that might not be concerning in a well ventilated site repeatedly attack the hardware in a room with recirculating air. The isolation that prevents exposure of the computer room environment to outside influences can also multiply any detrimental influences left unaddressed in the room.

Gasses that are particularly dangerous to electronic components include chlorine compounds, ammonia and its derivatives, oxides of sulfur and petrol hydrocarbons. In the absence of appropriate hardware exposure limits, health exposure limits must be used.

While the following sections will describe some best practices for maintaining an ISO 14644-1 Class 8 Environment in detail, there are some basic precautions that must be adhered to:

- Do not allow food or drink into the area.
- Cardboard, wood, or packing materials must not be stored in the data center clean area.
- Identify a separate area for unpacking new equipment from crates and boxes.
- Do not allow construction or drilling in the data center without first isolating sensitive equipment and any air targeted specifically for the equipment. Construction generates a high level of particulates that exceed ISO 14644-1 Class 8 criteria in a localized area. Dry wall and gypsum are especially damaging to storage equipment.

## Contaminant Properties and Sources

Contaminants in the room can take many forms, and can come from numerous sources. Any mechanical process in the room can produce dangerous contaminants or agitate settled contaminants. A particle must meet two basic criteria to be considered a contaminant:

- It must have the physical properties that could potentially cause damage to the hardware.
- It must be able to migrate to areas where it can cause the physical damage.

The only differences between a potential contaminant and an actual contaminant are time and location. Particulate matter is most likely to migrate to areas where it can do damage if it is airborne. For this reason, airborne particulate concentration is a useful measurement in determining the quality of the computer room environment.

Depending on local conditions, particles as big as 1,000 microns can become airborne, but their active life is very short, and they are arrested by most filtration devices.

Submicron particulates are much more dangerous to sensitive computer hardware, because they remain airborne for a much longer period of time, and they are more apt to bypass filters.

## Operator Activity

Human movement within the computer space is probably the single greatest source of contamination in an otherwise clean computer room. Normal movement can dislodge tissue fragments, such as dander or hair, or fabric fibers from clothing. The opening and closing of drawers or hardware panels or any metal-on-metal activity can produce metal filings. Simply walking across the floor can agitate settled contamination making it airborne and potentially dangerous.

## Hardware Movement

Hardware installation or reconfiguration involves a great deal of subfloor activity, and settled contaminants can very easily be disturbed, forcing them to become airborne in the supply air stream to the room's hardware. This is particularly dangerous if the subfloor deck is unsealed. Unsealed concrete sheds fine dust particles into the airstream, and is susceptible to efflorescence -- mineral salts brought to the surface of the deck through evaporation or hydrostatic pressure.

## Outside Air

Inadequately filtered air from outside the controlled environment can introduce innumerable contaminants. Post-filtration contamination in duct work can be dislodged by air flow, and introduced into the hardware environment. This is particularly important in a downward-flow air conditioning system in which the sub-floor void is used as a supply air duct. If the structural deck is contaminated, or if the concrete slab is not sealed, fine particulate matter (such as concrete dust or efflorescence) can be carried directly to the room's hardware.

## Stored Items

Storage and handling of unused hardware or supplies can also be a source of contamination. Corrugated cardboard boxes or wooden skids shed fibers when moved or handled. Stored items are not only contamination sources; their handling in the computer room controlled areas can agitate settled contamination already in the room.

## Outside Influences

A negatively pressurized environment can allow contaminants from adjoining office areas or the exterior of the building to infiltrate the computer room environment through gaps in the doors or penetrations in the walls. Ammonia and phosphates are often associated with agricultural processes, and numerous chemical agents can be produced in manufacturing areas. If such industries are present in the vicinity of the data center facility, chemical filtration may be necessary. Potential impact from automobile emissions, dusts from local quarries or masonry fabrication facilities or sea mists should also be assessed if relevant.

## Cleaning Activity

Inappropriate cleaning practices can also degrade the environment. Many chemicals used in normal or “office” cleaning applications can damage sensitive computer equipment. Potentially hazardous chemicals outlined in the “[Cleaning Procedures and Equipment](#)” section should be avoided. Out-gassing from these products or direct contact with hardware components can cause failure. Certain biocide treatments used in building air handlers are also inappropriate for use in computer rooms either because they contain chemicals, that can degrade components, or because they are not designed to be used in the airstream of a re-circulating air system. The use of push mops or inadequately filtered vacuums can also stimulate contamination.

It is essential that steps be taken to prevent air contaminants, such as metal particles, atmospheric dust, solvent vapors, corrosive gasses, soot, airborne fibers or salts from entering or being generated within the computer room environment. In the absence of hardware exposure limits, applicable human exposure limits from OSHA, NIOSH or the ACGIH should be used.

## Contaminant Effects

Destructive interactions between airborne particulate and electronic instrumentation can occur in numerous ways. The means of interference depends on the time and location of the critical incident, the physical properties of the contaminant and the environment in which the component is placed.

## Physical Interference

Hard particles with a tensile strength at least 10% greater than that of the component material can remove material from the surface of the component by grinding action or embedding. Soft particles will not damage the surface of the component, but can collect in patches that can interfere with proper functioning. If these particles are tacky they can collect other particulate matter. Even very small particles can have an impact if they collect on a tacky surface, or agglomerate as the result of electrostatic charge build-up.

## Corrosive Failure

Corrosive failure or contact intermittence due to the intrinsic composition of the particles or due to absorption of water vapor and gaseous contaminants by the particles can also cause failures. The chemical composition of the contaminant can be very important. Salts, for instance, can grow in size by absorbing water vapor from the air (nucleating). If a mineral salts deposit exists in a sensitive location, and the environment is sufficiently moist, it can grow to a size where it can physically interfere with a mechanism, or can cause damage by forming salt solutions.

## Shorts

Conductive pathways can arise through the accumulation of particles on circuit boards or other components. Many types of particulate are not inherently conductive, but can absorb significant quantities of water in high-moisture environments. Problems caused by electrically conductive particles can range from intermittent malfunctioning to actual damage to components and operational failures.

## Thermal Failure

Premature clogging of filtered devices will cause a restriction in air flow that could induce internal overheating and head crashes. Heavy layers of accumulated dust on hardware components can also form an insulative layer that can lead to heat-related failures.

## Room Conditions

All surfaces within the controlled zone of the data center should be maintained at a high level of cleanliness. All surfaces should be periodically cleaned by trained professionals on a regular basis, as outlined in the [“Cleaning Procedures and Equipment”](#) section. Particular attention should be paid to the areas beneath the hardware, and the access floor grid. Contaminants near the air intakes of the hardware can more easily be transferred to areas where they can do damage. Particulate accumulations on the access floor grid can be forced airborne when floor tiles are lifted to gain access to the sub-floor.

The subfloor void in a downward-flow air conditioning system acts as the supply air plenum. This area is pressurized by the air conditioners, and the conditioned air is then introduced into the hardware spaces through perforated floor panels. Thus, all air traveling from the air conditioners to the hardware must first pass through the subfloor void. Inappropriate conditions in the supply air plenum can have a dramatic effect on conditions in the hardware areas.

The subfloor void in a data center is often viewed solely as a convenient place to run cables and pipes. It is important to remember that this is also a duct, and that conditions below the false floor must be maintained at a high level of cleanliness. Contaminant sources can include degrading building materials, operator activity or infiltration from outside the controlled zone. Often particulate deposits are formed where cables or other subfloor items form air dams that allow particulate to settle and accumulate. When these items are moved, the particulate is re-introduced into the supply airstream, where it can be carried directly to hardware.

Damaged or inappropriately protected building materials are often sources of subfloor contamination. Unprotected concrete, masonry block, plaster or gypsum wall-board will deteriorate over time, shedding fine particulate into the air. Corrosion on post-filtration air conditioner surfaces or subfloor items can also be a concern. The subfloor void must be thoroughly and appropriately decontaminated on a regular basis to address these contaminants. Only vacuums equipped with High Efficiency Particulate Air (HEPA) filtration should be used in any decontamination procedure. Inadequately filtered vacuums will not arrest fine particles, passing them through the unit at high speeds, and forcing them airborne.

Unsealed concrete, masonry or other similar materials are subject to continued degradation. The sealants and hardeners normally used during construction are often designed to protect the deck against heavy traffic, or to prepare the deck for the application of flooring materials, and are not meant for the interior surfaces of a supply air plenum. While regular decontaminations will help address loose particulate, the surfaces will still be subject to deterioration over time, or as subfloor activity causes wear. Ideally all of the subfloor surfaces will be appropriately sealed at the time of construction. If this is not the case, special precautions will be necessary to address the surfaces in an on-line room.

It is extremely important that only appropriate materials and methodology are used in the encapsulation process. Inappropriate sealants or procedures can actually degrade the conditions they are meant to improve, impacting hardware operations and reliability. The following precautions should be taken when encapsulating the supply air plenum in an on-line room:

- Manually apply the encapsulant. Spray applications are totally inappropriate in an on-line data center. The spraying process forces the sealant airborne in the supply airstream, and is more likely to encapsulate cables to the deck.
- Use a pigmented encapsulant. The pigmentation makes the encapsulant visible in application, ensuring thorough coverage, and helps in identifying areas that are damaged or exposed over time.
- It must have a high flexibility and low porosity to effectively cover the irregular textures of the subject area, and to minimize moisture migration and water damage.
- The encapsulant must not out-gas any harmful contaminants. Many encapsulants commonly used in industry are highly ammoniated or contain other chemicals that can be harmful to hardware. It is very unlikely that this out-gassing could cause immediate, catastrophic failure, but these chemicals will often contribute to corrosion of contacts, heads or other components.

Effectively encapsulating a subfloor deck in an on-line computer room is a very sensitive and difficult task, but it can be conducted safely if appropriate procedures and materials are used. Avoid using the ceiling void as an open supply or return for the building air system. This area is typically very dirty and difficult to clean. Often the structural surfaces are coated with fibrous fire-proofing, and the ceiling tiles and insulation are also subject to shedding. Even before filtration, this is an unnecessary exposure that can adversely affect environmental conditions in the room. It is also important that the ceiling void does not become pressurized, as this will force dirty air into the computer room. Columns or cable chases with penetrations in both the subfloor and ceiling void can lead to ceiling void pressurization.

## Exposure Points

All potential exposure points in the data center should be addressed to minimize potential influences from outside the controlled zone. Positive pressurization of the computer rooms will help limit contaminant infiltration, but it is also important to minimize any breaches in the room perimeter. To ensure the environment is maintained correctly, the following should be considered:

- All doors should fit snugly in their frames.
- Gaskets and sweeps can be used to address any gaps.

- Automatic doors should be avoided in areas where they can be accidentally triggered. An alternate means of control would be to remotely locate a door trigger so that personnel pushing carts can open the doors easily. In highly sensitive areas, or where the data center is exposed to undesirable conditions, it may be advisable to design and install personnel traps. Double sets of doors with a buffer between can help limit direct exposure to outside conditions.
- Seal all penetrations between the data center and adjacent areas.
- Avoid sharing a computer room ceiling or subfloor plenum with loosely controlled adjacent areas.

## Filtration

Filtration is an effective means of addressing airborne particulate in a controlled environment. It is important that all air handlers serving the data center are adequately filtered to ensure appropriate conditions are maintained within the room. In-room process cooling is the recommended method of controlling the room environment. The in-room process coolers re-circulate room air. Air from the hardware areas is passed through the units where it is filtered and cooled, and then introduced into the subfloor plenum. The plenum is pressurized, and the conditioned air is forced into the room, through perforated tiles, which then travels back to the air conditioner for reconditioning. The airflow patterns and design associated with a typical computer room air handler have a much higher rate of air change than typical comfort cooling air conditioners so air is filtered much more often than in an office environment. Proper filtration can capture a great deal of particulates. The filters installed in the in-room, re-circulating air conditioners should have a minimum efficiency of 40% (Atmospheric Dust-Spot Efficiency, ASHRAE Standard 52.1). Low-grade pre-filters should be installed to help prolong the life of the more expensive primary filters.

Any air being introduced into the computer room controlled zone, for ventilation or positive pressurization, should first pass through high efficiency filtration. Ideally, air from sources outside the building should be filtered using High Efficiency Particulate Air (HEPA) filtration rated at 99.97% efficiency (DOP Efficiency MILSTD-282) or greater. The expensive high efficiency filters should be protected by multiple layers of pre-filters that are changed on a more frequent basis. Low-grade pre-filters, 20% ASHRAE atmospheric dust-spot efficiency, should be the primary line of defense. The next filter bank should consist of pleated or bag type filters with efficiencies between 60% and 80% ASHRAE atmospheric dust-spot efficiency.

ASHRAE 52-76 Dust spot efficiency %	Fractional Efficiencies %		
	3.0 micron	1.0 micron	0.3 micron
25-30	80	20	<5
60-65	93	50	20
80-85	99	90	50
90	>99	92	60
DOP 95	--	>99	95

Low efficiency filters are almost totally ineffective at removing sub-micron particulates from the air. It is also important that the filters used are properly sized for the air handlers. Gaps around the filter panels can allow air to bypass the filter as it passes through the air conditioner. Any gaps or openings should be filled using appropriate materials, such as stainless steel panels or custom filter assemblies.

## Positive Pressurization and Ventilation

A designed introduction of air from outside the computer room system will be necessary to accommodate positive pressurization and ventilation requirements. The data center should be designed to achieve positive pressurization in relation to more loosely controlled surrounding areas. Positive pressurization of the more sensitive areas is an effective means of controlling contaminant infiltration through any minor breaches in the room perimeter. Positive pressure systems are designed to apply outward air forces to doorways and other access points within the data processing center in order to minimize contaminant infiltration of the computer room. Only a minimal amount of air should be introduced into the controlled environment. In data centers with multiple rooms, the most sensitive areas should be the most highly pressurized. It is, however, extremely important that the air being used to positively pressurize the room does not adversely affect the environmental conditions in the room. It is essential that any air introduction from outside the computer room is adequately filtered and conditioned to ensure that it is within acceptable parameters. These parameters can be looser than the goal conditions for the room since the air introduction should be minimal. A precise determination of acceptable limits should be based on the amount of air being introduced and the potential impact on the environment of the data center.

Because a closed-loop, re-circulating air conditioning system is used in most data centers, it will be necessary to introduce a minimal amount of air to meet the ventilation requirements of the room occupants. Data center areas normally have a very low human population density; thus the air required for ventilation will be minimal. In most cases, the air needed to achieve positive pressurization will likely exceed that needed to accommodate the room occupants. Normally, outside air quantities of less than 5% make-up air should be sufficient (ASHRAE Handbook: Applications, Chapter 17). A volume of 15 CFM outside air per occupant or workstation should sufficiently accommodate the ventilation needs of the room.

## Cleaning Procedures and Equipment

Even a perfectly designed data center requires continued maintenance. Data centers containing design flaws or compromises may require extensive efforts to maintain conditions within desired limits. Hardware performance is an important factor contributing to the need for a high level of cleanliness in the data center.

Operator awareness is another consideration. Maintaining a fairly high level of cleanliness will raise the level of occupant awareness with respect to special requirements and restrictions while in the data center. Occupants or visitors to the data center will hold the controlled environment in high regard and are more likely to act appropriately. Any environment that is maintained to a fairly high level of cleanliness and is kept in a neat and well organized fashion will also command respect from the room's inhabitants and visitors. When potential clients visit the room they will interpret the overall appearance of the room as a reflection of an

overall commitment to excellence and quality. An effective cleaning schedule must consist of specially designed short-term and long-term actions. These can be summarized as follows:

Frequency	Task
Daily Actions	Rubbish removal
Weekly Actions	Access floor maintenance (vacuum and damp mop)
Quarterly Actions	Hardware decontamination Room surface decontamination
Biennial Actions	Subfloor void decontamination Air conditioner decontamination (as necessary)

## Daily Tasks

This statement of work focuses on the removal of each day's discarded trash and rubbish from the room. In addition, daily floor vacuuming may be required in Print Rooms or rooms with a considerable amount of operator activity.

## Weekly Tasks

This statement of work focuses on the maintenance of the access floor system. During the week, the access floor becomes soiled with dust accumulations and blemishes. The entire access floor should be vacuumed and damp mopped. All vacuums used in the data center, for any purpose, should be equipped with High Efficiency Particulate Air (HEPA) filtration. Inadequately filtered equipment cannot arrest smaller particles, but rather simply agitates them, degrading the environment they were meant to improve. It is also important that mop-heads and dust wipes are of appropriate non-shedding designs.

Cleaning solutions used within the data center must not pose a threat to the hardware. Solutions that could potentially damage hardware include products that are:

- Ammoniated
- Chlorine-based
- Phosphate-based
- Bleach enriched
- Petro-chemical based
- Floor strippers or re-conditioners.

It is also important that the recommended concentrations are used, as even an appropriate agent in an inappropriate concentration can be potentially damaging. The solution should be maintained in good condition throughout the project, and excessive applications should be avoided.

## Quarterly Tasks

The quarterly statement of work involves a much more detailed and comprehensive decontamination schedule and should only be conducted by experienced computer room contamination-control professionals. These actions should be performed three to four times per year, based on the levels of activity and contamination present. All room surfaces should be thoroughly decontaminated including cupboards, ledges, racks, shelves and support equipment. High ledges and light fixtures and generally accessible areas should be treated or vacuumed as appropriate. Vertical surfaces including windows, glass partitions, doors, etc. should be thoroughly treated. Special dust cloths that are impregnated with a particle absorbent material are to be used in the surface decontamination process. Do not use generic dust rags or fabric cloths to perform these activities. Do not use any chemicals, waxes or solvents during these activities.

Settled contamination should be removed from all exterior hardware surfaces including horizontal and vertical surfaces. The unit's air inlet and outlet grilles should be treated as well. Do not wipe the unit's control surfaces as these areas can be decontaminated by the use of lightly compressed air. Special care should also be taken when cleaning keyboards and life-safety controls. Specially treated dust wipes should be used to treat all hardware surfaces. Monitors should be treated with optical cleansers and static-free cloths. No Electro-Static Discharge (ESD) dissipative chemicals should be used on the computer hardware, since these agents are caustic and harmful to most sensitive hardware. The computer hardware is sufficiently designed to permit electrostatic dissipation thus no further treatments are required. After all of the hardware and room surfaces have been thoroughly decontaminated, the access floor should be HEPA vacuumed and damp mopped as detailed in the Weekly Actions.

## Biennial Tasks

The subfloor void should be decontaminated every 18 months to 24 months based on the conditions of the plenum surfaces and the degree of contaminant accumulation. Over the course of the year, the subfloor void undergoes a considerable amount of activity that creates new contamination accumulations. Although the weekly above floor cleaning activities will greatly reduce the subfloor dust accumulations, a certain amount of surface dirt will migrate into the subfloor void. It is important to maintain the subfloor to a high degree of cleanliness since this area acts as the hardware's supply air plenum. It is best to perform the subfloor decontamination treatment in a short time frame to reduce cross contamination. The personnel performing this operation should be fully trained to assess cable connectivity and priority. Each exposed area of the subfloor void should be individually inspected and assessed for possible cable handling and movement. All twist-in and plug-in connections should be checked and fully engaged before cable movement. All subfloor activities must be conducted with proper consideration for air distribution and floor loading. In an effort to maintain access floor integrity and proper psychrometric conditions, the number of floor tiles removed from the floor system should be carefully managed. In most cases, each work crew should have no more than 24 square feet (six tiles) of open access flooring at any one time. The access floor's supporting grid system should also be thoroughly decontaminated, first by vacuuming the loose debris and then by damp-sponging the accumulated residue. Rubber gaskets, if present, as the metal framework that makes up the grid system should be removed from the grid

work and cleaned with a damp sponge as well. Any unusual conditions, such as damaged floor suspension, floor tiles, cables and surfaces, within the floor void should be noted and reported.

## Activity and Processes

Isolation of the data center is an integral factor in maintaining appropriate conditions. All unnecessary activity should be avoided in the data center, and access should be limited to necessary personnel only. Periodic activity, such as tours, should be limited, and traffic should be restricted to away from the hardware so as to avoid accidental contact. All personnel working in the room, including temporary employees and janitorial personnel, should be trained in the most basic sensitivities of the hardware so as to avoid unnecessary exposure. The controlled areas of the data center should be thoroughly isolated from contaminant producing activities. Ideally, print rooms, check sorting rooms, command centers or other areas with high levels of mechanical or human activity should have no direct exposure to the data center. Paths to and from these areas should not necessitate traffic through the main data center areas.



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## Glossary

This glossary defines terms and abbreviations in this publication.

Some of the definitions are taken from other glossaries. The letters in the parentheses that follow some definitions indicate the source of the definition:

**(A)** *The American National Standard Dictionary for Information Systems*, ANSI X3.172-1990, copyright 1990 by the American National Standards Institute (ANSI).

**(E)** The ANSI/Electronic Industries Association (EIA) Standard-440-A, *Fiber Optic Terminology*.

**(I)** *The Information Technology Vocabulary*, developed by Subcommittee 1, Joint Technical Committee 1, of the International Organization for Standardization and International Electro-technical Commission (ISO/IEC/JTC1/SC1).

**(IBM)** *The IBM Dictionary of Computing*, copyright 1994 by IBM.

**(T)** Draft international standards committee drafts, and working papers being developed by the ISO/IEC/JTC1/SC1.

### A

#### **accessory rack**

An area of the drive and electronics module that is used for SL8500 library electronic and power equipment and for other standard 19-inch rack-mount electronic equipment. Up to four racks are permitted in the electronics/drive assembly. Rack-mount equipment must be on the approved equipment list.

#### **adapter**

Any hardware that joins different connector types.

#### **address**

A character or group of characters that identifies a register, a particular part of storage, or some other data source or destination. (A).

#### **alphanumeric**

A character or group of characters that identifies a register, a particular part of storage, or some other data source or destination. (A).

**arbitrated loop**

A Fibre Channel interconnect topology in which all parts are connected in a common loop. Before transmitting data, devices must participate in arbitration to gain control of the loop.

**arbitrated loop physical address (AL\_PA)**

A one-byte value that identifies a port in an arbitrated loop topology.

**arbitration**

Any process by which a user of shared resources negotiates with other users for the right to use the resource. A port connected to a shared bus must win arbitration before it transmits data on the bus.

## B

**buffered write tape mark**

A command that separates record data from standard labels or other record data. This command only adds the tape mark to the data buffer without data synchronization to the tape media.

## C

**cartridge**

A storage device that consists of magnetic tape on a supply reel in a protective housing.

**cascading**

The process of connecting two or more Fibre Channel switches together to increase the number of ports or to extend distances.

**channel**

A functional unit, controlled by the processor (or host), that handles the transfer of data between processor storage and local peripheral equipment. (IBM)

**cleaning cartridge**

A data cartridge that contains special material to clean the tape path in a transport or drive.

**compress**

To save space by eliminating gaps, empty fields, redundancy, or unnecessary data to shorten the length of records or files. (IBM)

**condition**

One of a set of specified values that a data item can assume. (IBM)

**conditioning time**

The amount of time to prepare a tape cartridge for use in a T10000 Tape Drive.

**configuration**

The manner in which the hardware and software of an information processing system is organized and interconnected. (T)

**connector**

An electrical or optical part that joins two or more other parts.

**coupler**

Fiber-optic hardware that joins optical fiber connectors of the same type.

## D

### **data path key management (DPKM)**

The use of the SCSI 4 commands **Security Protocol In** and **Security Protocol Out** to implement host-based key management encryption on StorageTek tape drives.

### **data rate**

The speed of a data transfer process, usually expressed in bits per second or bytes per second. (IBM)

### **data security erase (DSE)**

A random binary pattern over-writing existing data from the point of an Erase command to the end-of-tape.

### **data tape**

A data cartridge formatted for use as a regular data tape for the system in which it is used.

### **data tracks**

The regions of recorded tape containing user data formed as discreet longitudinal "tracks" (similar to railroad tracks).

### **diagnostics**

Pertaining to the detection and isolation of errors in programs and faults in equipment.

### **DPKM**

*See* data path key management.

### **drive**

A drive controls the movement of the tape and records or reads the data on the tape as desired by the customer.

### **DSE**

*See* data security erase.

### **dump**

To copy the contents of all or part of storage to collect error information.

### **dynamic host configuration protocol (DHCP)**

A network protocol that enables a server to automatically assign an IP address to devices on a network. DHCP assigns a number dynamically from a defined range of numbers for a given network.

### **dynamic world wide name (dWWN)**

A feature that applies dynamic names to network devices rather than fixed names. When a dWWN-named device is replaced, it is assigned the same WWN as the one it replaced, preventing re-configuration of the network.

## E

### **emulation**

The use of programming techniques and special machine features to permit a computing system to execute programs written for another system. (IBM)

**encryption**

The translation of data into a secret code. Encryption is one of the most effective ways to achieve data security. To read an encrypted file, you must have access to a special key or password that enables you to decipher it.

**end of block (EOB)**

A code that marks the end of a block of data. (IBM)

**end of file (EOF)**

A coded character recorded on a data medium to indicate the end of the medium. (IBM)

**end-of-file label**

1. An internal label indicating the end of a file and possibly containing data for file control. (T)
2. Synonymous with trailer label.

**end-of-tape marker (EOT)**

A marker on a magnetic tape to indicate the end of the permissible recording area. (IBM)

**environmental requirement**

Any of the physical conditions required for the protection and proper operation of a functional unit; the requirement is usually specified as a nominal value and a tolerance range. For a device, there may be more than one set of environmental requirements; for example, one set for transport, another for storage, and another for operation. (T) (A)

**EOT**

End of tape.

**erase**

To remove data from a data medium, leaving the medium available for recording new data. (I) (A)

**error**

A discrepancy between a computed, observed, or measured value or condition and the true, specified, or theoretically correct value or condition. (I) (A)

**ESD**

Electrostatic Discharge.

**F****F\_Port**

A port in a fabric to which an N\_Port or NL\_Port attaches.

**fabric**

The Fibre Channel topology similar to a telephone switch in that the initiator of a call to the receiving port simply provides the receiver with the port address, and the fabric routes the transmission to the correct port. A fabric differs from a point-to-point or arbitrated loop topology in that it provides for interconnections between ports without having a point-to-point connection. The fabric also serves as a media-type converter.

**fault symptom code (FSC)**

A four-character hexadecimal code generated in response to an error to help isolate failures within the device. Some FSCs are for information purposes only.

**FC**

See Fibre Channel.

**fiber optics**

The branch of optical technology concerned with the transmission of radiant power through fibers made of transparent materials such as glass, fused silica, and plastic. (E)

**fiber-optic cable**

A cable made of ultra-thin glass or silica fibers which can transmit data using pulses of laser light. Fiber-optic cables have several advantages over copper cables: they have much less signal loss; they allow information to be transmitted at higher speeds and over longer distances; they are not affected by external electrical noise; and they are better for transmissions which require security.

**fiber-optic connector**

One of several types of devices used to join pairs of optical fibers together.

**Fibre Channel**

The National Committee for Information Technology Standards standard that defines an ultrahigh-speed, content-independent, multilevel data transmission interface that supports multiple protocols simultaneously. Fibre Channel supports connectivity to millions of devices over copper and/or fiber-optic physical media and provides the best characteristics of both networks and channels over diverse topologies.

**fibrec connection (FICON)**

An ESA/390 and zSeries computer peripheral interface. The I/O interface uses ESA/390 and zSeries FICON protocols (FC-FS and FC-SB-2) over a Fibre Channel serial interface that configures units attached to a FICON-supported Fibre Channel communications fabric.

**FICON channel**

A channel having a Fibre Channel connection (FICON) channel-to-control-unit I/O interface that uses optical cables as a transmission medium. May operate in either FC or FCV mode.

**file-protect**

To prevent the erasure or overwriting of data stored on data cartridges. *See also* write-protect switch.

**file sync**

A sync operation or command used to force data to tape.

- For FICON: The command protocol is a tape mark command without a count field.
- For Fibre Channel: The command protocol is not an actual synch command. It is a tape mark command that includes a count field. A count equal to zero indicates a file synch.

**firmware**

An ordered set of instructions and data stored in a way that is functionally independent of main storage; for example, microprograms stored in a ROM. (T) *See also* microcode.

**FL\_Port**

A special type of fabric port that an arbitrated loop uses to connect N\_Ports and NL\_Ports into a fabric, thus making a public loop.

**FRU**

Field replaceable unit.

**FSC**

Fault symptom code.

**full duplex**

A communication protocol that allows signals to be transmitted and received simultaneously.

## G

**gateway**

A 32-bit, or 4-byte, number in dotted decimal format (typically written as four numbers separated by periods, such as 107.4.1.3 or 84.2.1.111) that is applied to an IP Address to identify router interface.

**Gb**

Gigabit, equal to  $10^9$  bits.

**Gbps**

Gigabits per second.

**gigabyte (GB)**

One billion ( $10^9$ ) bytes. When referring to disk and tape capacity, one GB equals 1,000,000,000 bytes.

When referring to memory capacity, one GB equals 1,073,741,824 in decimal notation or  $2^{30}$  bytes.

**gripper**

The portion of the hand assembly that grasps the cartridge.

## H

**hand assembly**

A part of the library robot whose function is to grasp cartridges and move them between storage slots and drives. A camera on the hand assembly reads cartridge volume labels.

**hardware**

All or part of the physical components of an information processing system, such as computers or peripheral devices. (T) (A)

**host**

The primary computer on a network with which other computers interact.

**host bus adapter (HBA)**

A circuit installed in a multi-platform host or device that interfaces between the device and the bus.

**host interface**

An interface between a network and host computer. (T)

**hub**

A Fibre Channel Arbitrated Loop switching device that allows multiple servers and targets, such as storage systems, to connect at a central point. A single hub configuration appears as a single loop.

## I

### **indicator**

A device that provides a visual or other indication of the existence of a defined state. (T)

### **initial program load (IPL)**

A process that activates a machine reset and loads system programs to prepare a computer system for operation. Processors having diagnostic programs activate these programs at initial program load execution. Devices running firmware usually reload the functional firmware from a diskette or disk drive at initial program load execution.

### **initialization**

The operations required for setting a device to a starting state, before the use of a data medium, or before implementation of a process. (T)

### **interface**

Hardware, software, or both, that links systems, programs, or devices. (IBM)

### **internet protocol (IP)**

A protocol used to route data from its source to its destination in an Internet environment. (IBM)

### **internet protocol v4 (IPv4) address**

A four-byte value that identifies a device and makes it accessible through a network. The format of an IP address is a 32-bit numeric address written as four numbers separated by periods. Each number can be from 0 to 255. For example, 129.80.145.23 could be an IP address.

### **internet protocol v6 (IPv6) address**

The next generation internet protocol. It provides a much larger address space than IPv4. This is based upon the definition of a 128-bit address - IPv4 used a 32-bit address. The IPv6 address format is eight fields of four hexadecimal characters separated by colons (for example, 2001:0db8:85a3:0000:0000:8a2e:0370:7334)

### **IP**

*See* internet protocol.

### **IPL**

*See* initial program load.

## L

### **LC connector**

A standard connector for 2-Gbps or 4-Gbps Fibre Channel data transfer. This type of connector is used on fiber-optic cables.

### **library**

A robotic system that stores, moves, mounts, and dismounts data cartridges that are used in data read or write operations.

### **link**

A physical connection (electrical or optical) between two nodes of a network.

**logical path**

A relationship between a channel and control unit that designates the physical path to be used for device-level communication between each entity, defined by a link address assigned to each entity.

## M

**magnetic tape**

A tape with a magnetizable layer on which data can be stored. (T)

**magnetic tape drive**

A mechanism for moving magnetic tape and controlling its movement.

**MB**

Megabytes or 1,000,000 bytes for disk or tape storage but 1,048,576 ( $2^{20}$ ) bytes of memory capacity.

**menu**

A list of options displayed to the user by a data processing system, from which the user can select an action to be initiated. (T)

**microcode**

A code, representing the instructions of an instruction set, that is implemented in a part of storage that is not program-addressable. (IBM)

**multi mode**

A graded-index or step-index optical fiber that allows more than one bound mode to propagate. (E) Contrast with single mode.

**multimode fiber**

An optical fiber designed to carry multiple signals, distinguished by frequency or phase, at the same time.

## N

**net mask**

A 32-bit, or 4-byte number, in dotted decimal format (typically written as four numbers separated by periods, such as 255.255.0.0 or 255.255.255.0) that is applied to an IP address to identify the network and node address of a host or router interface. (*Synonymous* with subnet mask.)

**network**

An arrangement of nodes and branches that connects data processing devices to one another through software and hardware links to facilitate information interchange.

**NL\_Port**

A port attached to a node for use in the point-to-point arbitrated loop and fabric topologies of Fibre Channel. The NL\_Port is configured as a private and/or a public loop.

**node**

A device that contains a minimum of one N\_Port and/or NL\_Port.

**N\_Port**

A port that connects a node to a fabric or to another node.

**nexus**

A connection that exists between an initiator, a target, and a logical unit. This is where one initiator port talks to one target port, addressing one LUN and together they execute a task.

**O****offline**

Neither controlled by, nor communicating with, a computer. (IBM)

**online**

Pertaining to the operation of a functional unit when under the direct control of the computer. (T)

**operator control panel**

A functional unit that contains switches used to control all or part of a computer and possibly the indicators giving information about its functioning. (T)

**P****performance**

One of two major factors on which the total productivity of a system depends. Performance is largely determined by a combination of throughput, response time, and availability. (IBM)

**point-to-point**

A topology in which exactly two ports communicate. In Fibre Channel, the two ports are N\_Ports.

**port**

A specific communications end point within a host. A port is identified by a port number. (IBM) (2) In Fibre Channel, an access point in a device where a link attaches.

**private loop**

A Fibre Channel arbitrated loop with no fabric attachment.

**Private NL\_Port**

An NL\_Port that does not attempt a Fabric Login.

**protocol**

A set of semantic and syntactic rules that determines the behavior of functional units in achieving communication. (I)

**public loop**

A Fibre Channel arbitrated loop with an attachment to a fabric.

**Public NL\_Port**

An NL\_Port that attempts a Fabric Login.

**R****read/write head**

The data sensing and recording unit of a tape drive. (IBM)

**reclaim**

The act of overwriting a legacy data cartridge by a newer generation drive. For example, a cartridge written by a T10000A drive can be overwritten (reclaimed) by a T10000B drive while a cartridge written by a T10000B drive can be reclaimed by a T10000A drive.

**release**

A distribution of a new product or new function and fixes for an existing product. (IBM)

**rewind**

To move tape from the take-up hub to the supply hub. (IBM)

**R/W**

Read/write

## S

**SC connector**

A standard connector for 1-Gbps Fibre Channel data transfer. This type of connector is used on fiber-optic cable.

**serial transmission**

A transmission in which bits are sent in a stream in a single fiber.

**single mode fiber**

Optical fiber in which only the lowest-order bound mode can propagate at the wavelength of interest. (E)

**small form-factor pluggable (SFP)**

Technology with a 2-gigabit or 4-gigabit transfer speed over smaller connectors, cables, and transceivers for larger bandwidth capability.

**StorageTek Diagnostic System (STDS)**

A tool that enables a service engineer to connect to the maintenance port of StorageTek products to perform maintenance functions.

**submenu**

A menu related to and reached from a main menu. (IBM)

**subsystem**

A system that is part of some larger system.

**switch**

In Fibre Channel technology, a device that connects Fibre Channel devices together in a fabric.

**system**

A combination of functionally interrelated interacting mechanical and electrical elements designed to work as a coherent entity.

## T

**tape**

See magnetic tape.

**tape cartridge**

A container holding magnetic tape that can be processed without separating the tape from the container.

**tape drive**

A device for moving magnetic tape and controlling its movement. (T)

**TB**

See terabyte.

**TCP/IP**

Transmission Control Protocol/Internet Protocol.

**terabyte (TB)**

A unit of measure equal to one trillion ( $10^{12}$ ) bytes of disk or tape storage capacity. When referring to memory capacity, one TB equals 1,099,511,627,776 in decimal notation or  $2^{40}$  bytes.

**transmission control protocol/internet protocol (TCP/IP)**

A set of communication protocols that support peer-to-peer connectivity functions for both local and wide area networks. (IBM)

## V

**vary offline**

To change the status of a device from online to offline. When a device is offline, no data set may be opened on that device. (IBM)

**vary online**

To restore a device to a state where it is available for use by the system. (IBM)

**virtual operator panel (VOP)**

A software application that allows a user to monitor and perform some operations on one or more tape drives remotely.

**VolSafe**

VolSafe (volume safe) is a special feature that provides write once, read many (WORM) technology to VolSafe-designated tape cartridges. VolSafe permits new data to only append the tape media, while it prevents erasure or overwrite of previously written data.

**volume serial number (VOLSER)**

An alphanumeric label that the host software uses to identify a volume. It attaches to the spine of a cartridge and is both human- and machine-readable.

**VOP**

See virtual operator panel.

## W

**world wide name (WWN)**

A 64-bit integer that identifies a Fibre Channel port.

**World Wide Node Name (WWNN)**

A 64-bit network address that identifies the company (in IEEE format) with a vendor specific identifier.

**World Wide Port Name (WWPN)**

A 64-bit network address that identifies the port name.

**wrap**

A single pass of tape from either BOT to EOT or EOT to BOT with the heads in a fixed transverse location.

**write-enabled**

A setting on a data cartridge that allows data to be written on the tape. Reading data is still possible.

**write once read many (WORM)**

A storage classification for media that can be written only once but read many times.

**write operation**

An output operation that sends a processed record to an output device or output file. (IBM)

**write-protected**

A setting on data cartridges that prevents data from being written on the tape.

**write tape mark**

A command that separates record data from standard labels or other record data. This command implies buffered data synchronization to tape media.

- For FICON: The command protocol is a tape mark command without a count field.
- For Fibre Channel: The command protocol includes a count field. A count field greater than zero indicates “count” number of physical tape marks must be written to tape.

---

---

# Index

## Symbols

---

\* (asterisk) message 97

## A

---

activity indicator 35  
address setting  
    hard PA 62  
    soft PA 62  
address, Ethernet port (IPv6) 18  
air quality 111  
ASIA Diags message 97

## B

---

Bank n Bad message 97  
bar, tape 67  
Boot Fail message 97  
BT Monitor message 97  
build MIR 81

## C

---

capacity, tape cartridge 25  
cartridge  
    cleaning 27  
    defective 40  
    diagnostic 27  
    dimensions 103  
    environmental requirements 108  
    labels  
        cleaning 91  
        data 89  
        diagnostic 90  
        VolSafe 90  
    loading/unloading (manual) 41  
    media length 103  
    sport 27  
    sport volsafe 27  
    standard 26  
    volsafe 27  
    weight 104  
    write protect 39

cartridge care  
    cleaning 85  
    dropped cartridges 87  
    handling 85  
    shipping 86  
    storing 86  
CC Diags message 97  
Chk xxxx message 97  
clean indicator 35  
cleaning  
    data center 118  
    message, tape drive 97  
    threshold 43  
CodCrFail1message 98  
CodCrFail2 message 98  
code tape, make 78  
CodeUpDate message 98  
CodUpFail1 message 98  
CodUpFail2 message 98  
CodUpFail3 message 98  
CodUpFail4 message 98  
compression  
    CMPRSS No 66  
    CMPRSS Off 66  
    CMPRSS On 66  
configuration  
    FICON unique  
        drive address 66  
        emulation mode 65  
        SL Prot 67  
    settings  
        compression 66  
        DSE 66  
        emulation mode 65  
        frame size 64  
        hard physical address 62  
        interface speed 63  
        language 67  
        library address 68  
        port attributes 61, 65  
        soft physical address 63  
        tape bar 67  
TCP/IP menu

- DHCP 73
- Gateway 76
- IP Address 74
- main display 73
- Net Mask 75
- viewing 46, 47
- connectors 16
- contaminants, controlling 111
- controls, rack mount 34
- custom/normal WWN
  - drive node submenu 70
  - port A/B submenu 65

## D

---

- data cartridge
  - cleaning 85
  - handling 85
  - label 89
  - locked 39
  - storing 86
  - unlocked 39
- data center cleaning procedures 118
- data path key management (DPKM) 22
- data tape, make 78
- DatCrFail1 message 98
- defective cartridges 40
- description
  - tape cartridge 25
  - tape drive 16
- dimensions
  - cartridge 103
  - tape drive 103
- DIV 30
- DmpCrFail1 message 98
- DmpCrFail2 message 98
- DmpWrFail1 message 98
- DmpWrFail2 message 99
- DPKM 22
- drive
  - address, FICON 66
  - cleaning procedure 43
  - connectors 16
  - controls, rack mount 34
  - description of 16
  - dimensions 103
  - encryption status
    - LED location 17
    - LED states 20
  - environmental requirements 107
  - hibernation, T10000C 41
  - indicators, rack mount 35
  - operations menu
    - build MIR 81

- code update 79
- make code tape 80
- make data tape 80
- make dump tape 79
- physical specifications 103
- power specifications 104
- serial number 59
- status LED
  - location 17
  - states 19
- drive features
  - StorageTek Data Integrity Validation 30
  - StorageTek File Sync Accelerator 31, 68
  - StorageTek In-Drive Reclaim Accelerator 32
  - StorageTek Maximum Capacity 31, 69
  - StorageTek MIR Assisted Search 31
  - StorageTek Search Accelerator 31
  - StorageTek Tape Application Accelerator 31, 68
  - StorageTek Tape Tiering Accelerator 32
- dropped cartridges 87
- DSE setting 66
- dump tape, make 78
- DumpAgain? message 99
- DumpToHost message 99

## E

---

- emulation modes
  - FC 65
  - FICON 65
- enable compression 66
- encryption status LED
  - location 17
  - states 20
- environmental requirements 107
- Ethernet Port IPv6 address 18
- example of menu operation 57
- Exit Menu?
  - drive menu 81
- Exp CI Cart message 99

## F

---

- fault symptom code (FSC) 83
- features, drive
  - StorageTek Data Integrity Validation 30
  - StorageTek File Sync Accelerator 31
  - StorageTek In-Drive Reclaim Accelerator 32
  - StorageTek Maximum Capacity 31
  - StorageTek MIR Assisted Search 31
  - StorageTek Search Accelerator 31
  - StorageTek Tape Application Accelerator 31
  - StorageTek Tape Tiering Accelerator 32

- fibres channel
  - DSE
    - no 66
    - yes 66
  - emulation modes 65
  - Exit Menu? 81
  - language selection 67
  - library address 68
  - offline configuration 60
  - port attributes 66
  - Save CFG? 71
  - Save Fails 71
  - speed rate 63
  - topology
    - private loop 66
    - public loop 66
- FICON unique setting
  - drive address 66
  - emulation modes 65
  - SL Prot 67
- filtration 117
- FIPS (Level 2) 21
- Fix Cfg Err message 99
- FSA 31, 68
- full DSE (yes/no) 66

## H

---

- hibernation, T10000C drive 41

## I

---

- IDR 32
- indicators, operator panel 35
- information region, build MIR 81
- Init xxxx message 99
- interface
  - port use 18
  - speed rate 63
- interface, operator 23
- IPL
  - from tape 78
  - manual initiate 45
  - with VOP 45
- IPL Pend message 99
- IPv6 address 18

## L

---

- label
  - cleaning cartridge 91
  - diagnostic cartridge labels 90
  - standard labels 89
  - volsafe labels 90
- language

- Language? display 67
- selection 67
- library address 68
- Load CC message 99
- Load FIBRE message 99
- Load xxxx message 99
- load/unload slot 34
- Loading message 99
- Locating message 99

## M

---

- maintenance port use (restrictions) 18
- make
  - code tape 78, 80
  - data tape 78, 80
  - dump tape 78, 79
- maximum capacity 69
- maximum frame size 64
- media information region (MIR)
  - invalid conditions 30
  - overview 28
  - rebuilding 49
- media length 103
- Memory Err message 99
- menu system
  - operations
    - description 57
    - drive 78
    - view/change configuration settings 57
  - overview 55
  - structure overview 56
  - view/change configuration settings
    - offline configuration menu tree 59
    - online configuration menu tree 58
  - view/change TCP/IP settings 72
- menu trees
  - drive operations 78
  - offline configuration 59
  - online configuration 58
  - TCP/IP settings 72
- messages
  - \* (asterisk) 97
  - ASIA Diags 97
  - Bank n Bad 97
  - Boot Fail 97
  - BT Monitor 97
  - CC Diags 97
  - Chk xxxx 97
  - Cleaning 97
  - CodCrFail1 98
  - CodCrFail2 98
  - CodeUpDate 98
  - CodUpFail1 98

CodUpFail2 98  
CodUpFail3 98  
CodUpFail4 98  
DatCrFail1 98  
DmpCrFail1 98  
DmpCrFail2 98  
DmpWrFail1 98  
DmpWrFail2 99  
DumpAgain? 99  
DumpToHost 99  
Exp Cl Cart 99  
Fix Cfg Err 99  
Init xxxx 99  
IPL Pend 99  
Load CC 99  
Load FIBRE 99  
Load xxxx 99  
Loading 99  
Locating 99  
Memory Err 99  
NTReady F 99  
NTReady U 100  
Offline 48  
Offline alternating with \* (asterisk) 100  
Online 45, 100  
operator panel display 97  
operator panel display, translated 101, 102  
Power Fail 100  
Reading 100  
Ready F 100  
Ready H 100  
Ready L 100  
Ready U 100  
Rewinding 100  
Save Fails 100  
Saving Dump 100  
Start Init 100  
Trapped 100  
Unloading 100  
UnWr xxxx 101  
View CFG ? 46  
Write Prot 101  
Writing 101  
xxxx Dmp y 99

## MIR

build menu 81  
conditions when invalid 30  
overview of 28  
rebuilding 49

## N

---

NTReady F message 99  
NTReady U message 100

## O

---

offline  
done with VOP 48  
drive operations menu 78  
drive state 60  
message 48  
Offline alternating with \* (asterisk) message 100  
Online message 45, 100  
online, done with VOP 46  
operator  
interface 23  
panel  
controls 34  
controls/indicators illustration 34  
display messages 97  
display window description 35  
indicators 35  
tasks  
cleaning the tape drive 43  
identify a defective cartridge 40  
IPL a drive 44  
manually load/unload cartridges 41  
placing the tape drive online 45  
Power Off a drive 38  
Power On a drive 38  
rebuilding an MIR 49  
viewing the tape drive configuration 46  
write-protect a cartridge 39  
overview  
menu structure 56  
tape cartridge 25  
tape drive 16

## P

---

physical  
address  
hard setting 62  
soft setting 62  
specifications  
tape cartridge 103  
tape drive 103  
placing the tape drive online 45  
port  
attributes menu 63  
attributes menu (FC) 64  
SFP status/speed menu (view only) 62  
Power Fail message 100  
Power Off 38  
Power On 38  
power specifications  
library-attached drives 104  
rack mount 104

precautions, tape handling 40  
process

- build MIR 81
- code update 79
- DHCP selection 73

## R

---

rack mount controls and indicators  
front panel 33

- load/unload slot 34
- operator panel controls 34
- operator panel controls/indicators 34
- operator panel display 35
- operator panel indicators 35

rear panel 36  
Reading message 100  
Ready F message 42, 100  
Ready H message 100  
Ready L message 100  
Ready U message 42, 100  
reclaim a data cartridge 80  
requirements, cartridge environment 108  
Rewinding message 100

## S

---

Save CFG? 71  
Save Fails message 71, 100  
Saving Dump message 100  
serial number, drive 59  
service calls and help 83  
service indicator 35  
setting

- compression 66
- DSE 66
- emulation mode 65
- FICON unique
  - drive address 66
  - emulation modes 65
  - SL Prot 67
- frame size 64
- interface speed rate 63
- library address 68
- physical address (hard/soft) 62
- tape bar 67

shipping cartridges 86  
size, frame maximum 64  
specifications

- tape cartridge, physical 103
- tape drive, physical 103

SSA 31  
Start Init message 100  
structure of menus 56

## T

---

T10000 Tape Drive

- cleaning threshold 43
- description 16
- dimensions 103
- environmental requirements 107
- hibernation 41
- load/unload 41
- performance specifications 105
- physical specifications 103
- tape bar setting 67

TAA 31, 68  
tape

- cartridge overview 25
- handling precautions 40
- IPL from 78

tape drive *See* T10000 Tape Drive  
TCP/IP, view/change settings 72  
translated messages 101, 102  
Trapped message 100  
TTA 32

## U

---

Unloading message 100  
UnWr xxxx message 101

## V

---

vary the tape drive offline 48  
vary the tape drive online 46  
view

- online main menu
  - drive 56
  - entry point 56
  - exit 56
  - fibre channel drives 56
  - FICON drives 56
  - firmware 56
- tape drive configuration 46

View CFG ? message 46  
VolSafe 27  
VOP software version 47

## W

---

weight, tape cartridge 104  
World Wide Name *See* WWN  
Write Prot message 101  
write protect 39  
Writing message 101  
WWN

- custom/normal submenu
- drive node 70

port A/B 65  
drive node submenu 69  
port A/B submenu

**X**

---

xxxx Dmp y message 99