

Oracle® Auto Service Request (ASR)

Qualified Components

Release 5.5 for Linux and Oracle Solaris

E55803-06

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This document describes the components qualified for Oracle Auto Service Request (ASR). For more information about the Oracle ASR service:

<http://oracle.com/asr>

1 Qualified InfiniBand Switches

The following switches are qualified for ASR:

- Sun Datacenter InfiniBand Switch 36.
- Network QDR InfiniBand Gateway Switch.

Note: Most InfiniBand Switches will require an onsite visit by an Oracle field support engineer (FSE) to correct the entitlement serial number.

Requirements

- The minimum supported firmware level to support Oracle ASR is **2.1.2-2**.
- The proper serial number must be set as described in *How to configure Datacenter InfiniBand Switch 36 & QDR InfiniBand Gateway Switches for ASR* (Doc ID 1902710.1), which is available in My Oracle Support (<https://support.oracle.com>):
<https://support.oracle.com/rs?type=doc&id=1902710.1>
- Engineered Systems have additional restrictions.

2 Qualified Oracle Switches

The following Oracle switches are qualified for ASR:

- Oracle Switch ES1-24
 - Qualified with Oracle ASR release 4.9.
- Oracle Switch ES2-64
 - Qualified with Oracle ASR release 4.9.
 - Requirement: SW Release 2.0.0.5 must be installed to support Oracle ASR.
- Oracle Switch ES2-72

- Qualified with Oracle ASR release 4.9.
- Requirement: SW Release 2.0.0.5 must be installed to support Oracle ASR.

3 Documentation Accessibility

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