

Oracle® Solaris Cluster Data Service for Siebel Guide

SPARC Platform Edition

Copyright © 2000, 2013, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, the following notice is applicable:

U.S. GOVERNMENT END USERS. Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

Contents

Preface	5
Installing and Configuring HA for Siebel	9
HA for Siebel Overview	9
Installing and Configuring HA for Siebel	10
Planning the HA for Siebel Installation and Configuration	11
Configuration Restrictions	11
Configuration Requirements	12
Standard Data Service Configurations	12
Configuration Planning Questions	13
Preparing the Nodes and Disks	14
▼ How to Prepare the Nodes	14
Installing and Configuring the Siebel Application	16
Installing the Siebel Gateway	16
Installing the Siebel Server and Siebel Database	18
Verifying the Siebel Installation and Configuration	21
▼ How to Verify the Siebel Installation and Configuration	21
Installing the HA for Siebel Packages	22
▼ How to Install the HA for Siebel Packages	23
Registering and Configuring HA for Siebel	24
Setting HA for Siebel Extension Properties	24
▼ How to Register and Configure HA for Siebel as a Failover Data Service	25
▼ How to Register and Configure the Siebel Server	27
Verifying the HA for Siebel Installation and Configuration	31
▼ How to Verify the HA for Siebel Installation and Configuration	31
Maintaining HA for Siebel	32
Tuning the HA for Siebel Fault Monitors	32
Operation of the Siebel Server Fault Monitor	33

Operation of the Siebel Gateway Fault Monitor	34
Upgrading the HA for Siebel Resource Types	34
▼ How to Upgrade to a New Version of HA for Siebel	34
A HA for Siebel Extension Properties	37
SUNW.sblsrvr Extension Properties	37
SUNW.sblgtwy Extension Properties	39
Index	41

Preface

Oracle Solaris Cluster Data Service for Siebel Guide explains how to install and configure Oracle Solaris Cluster data services.

Note – This Oracle Solaris Cluster release supports systems that use the SPARC and x86 families of processor architectures: UltraSPARC, SPARC64, AMD64, and Intel 64. In this document, x86 refers to the larger family of 64-bit x86 compatible products. Information in this document pertains to all platforms unless otherwise specified.

This document is intended for system administrators with extensive knowledge of Oracle software and hardware. Do not use this document as a planning or presales guide. Before reading this document, you should have already determined your system requirements and purchased the appropriate equipment and software.

The instructions in this book assume knowledge of the Oracle Solaris operating system and expertise with the volume-manager software that is used with Oracle Solaris Cluster software.

Using UNIX Commands

This document contains information about commands that are specific to installing and configuring Oracle Solaris Cluster data services. The document does *not* contain comprehensive information about basic UNIX commands and procedures, such as shutting down the system, booting the system, and configuring devices. Information about basic UNIX commands and procedures is available from the following sources:

- Online documentation for the Oracle Solaris operating system
- Oracle Solaris operating system man pages
- Other software documentation that you received with your system

Typographic Conventions

The following table describes the typographic conventions that are used in this book.

TABLE P-1 Typographic Conventions

Typeface	Description	Example
AaBbCc123	The names of commands, files, and directories, and onscreen computer output	Edit your <code>.login</code> file. Use <code>ls -a</code> to list all files. <code>machine_name% you have mail.</code>
AaBbCc123	What you type, contrasted with onscreen computer output	<code>machine_name% su</code> Password:
<i>aabbcc123</i>	Placeholder: replace with a real name or value	The command to remove a file is <code>rm filename</code> .
<i>AaBbCc123</i>	Book titles, new terms, and terms to be emphasized	Read Chapter 6 in the <i>User's Guide</i> . <i>A cache</i> is a copy that is stored locally. Do <i>not</i> save the file. Note: Some emphasized items appear bold online.

Shell Prompts in Command Examples

The following table shows UNIX system prompts and superuser prompts for shells that are included in the Oracle Solaris OS. In command examples, the shell prompt indicates whether the command should be executed by a regular user or a user with privileges.

TABLE P-2 Shell Prompts

Shell	Prompt
Bash shell, Korn shell, and Bourne shell	\$
Bash shell, Korn shell, and Bourne shell for superuser	#
C shell	machine_name%
C shell for superuser	machine_name#

Related Documentation

Information about related Oracle Solaris Cluster topics is available in the documentation that is listed in the following table. All Oracle Solaris Cluster documentation is available at http://www.oracle.com/technetwork/indexes/documentation/index.html#sys_sw.

Topic	Documentation
Concepts	<i>Oracle Solaris Cluster Concepts Guide</i>
Hardware installation and administration	<i>Oracle Solaris Cluster 3.3 3/13 Hardware Administration Manual</i> and individual hardware administration guides
Software installation	<i>Oracle Solaris Cluster Software Installation Guide</i>
Data service installation and administration	<i>Oracle Solaris Cluster Data Services Planning and Administration Guide</i> and individual data service guides
Data service development	<i>Oracle Solaris Cluster Data Services Developer's Guide</i>
System administration	<i>Oracle Solaris Cluster System Administration Guide</i> <i>Oracle Solaris Cluster Quick Reference</i>
Software upgrade	<i>Oracle Solaris Cluster Upgrade Guide</i>
Error messages	<i>Oracle Solaris Cluster Error Messages Guide</i>
Command and function references	<i>Oracle Solaris Cluster Reference Manual</i> <i>Oracle Solaris Cluster Data Services Reference Manual</i>

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Getting Help

If you have problems installing or using Oracle Solaris Cluster, contact your service provider and provide the following information.

- Your name and email address (if available)
- Your company name, address, and phone number
- The model number and serial number of your systems
- The release number of the operating environment (for example, Oracle Solaris 10)

- The release number of Oracle Solaris Cluster (for example, Oracle Solaris Cluster 3.3)

Use the following commands to gather information about your system for your service provider.

Command	Function
<code>prtconf -v</code>	Displays the size of the system memory and reports information about peripheral devices
<code>psrinfo -v</code>	Displays information about processors
<code>showrev -p</code>	Reports which patches are installed
<code>prtdiag -v</code>	Displays system diagnostic information
<code>/usr/cluster/bin/clnode show-rev -v</code>	Displays Oracle Solaris Cluster release and package version information for each node

Also have available the contents of the `/var/adm/messages` file.

Installing and Configuring HA for Siebel

This chapter explains how to install and configure HA for Siebel.

This chapter contains the following sections.

- “HA for Siebel Overview” on page 9
- “Installing and Configuring HA for Siebel” on page 10
- “Planning the HA for Siebel Installation and Configuration” on page 11
- “Preparing the Nodes and Disks” on page 14
- “Installing and Configuring the Siebel Application” on page 16
- “Verifying the Siebel Installation and Configuration” on page 21
- “Installing the HA for Siebel Packages” on page 22
- “Registering and Configuring HA for Siebel” on page 24
- “Verifying the HA for Siebel Installation and Configuration” on page 31
- “Maintaining HA for Siebel” on page 32
- “Tuning the HA for Siebel Fault Monitors” on page 32
- “Upgrading the HA for Siebel Resource Types” on page 34

HA for Siebel Overview

HA for Siebel provides fault monitoring and automatic failover for the Siebel application. High availability is provided for the Siebel gateway and Siebel server. With a Siebel implementation, any physical node running the Oracle Solaris Cluster agent cannot be running the Resonate agent as well. Resonate and Oracle Solaris Cluster can coexist within the same Siebel enterprise, but not on the same physical server.

Note – Install and configure this data service to run in the global zone, non-global zone, or zone cluster. For updated information about supported configurations of this data service, contact your Oracle service representative.

For conceptual information about failover services, see the *Oracle Solaris Cluster Concepts Guide*.

TABLE 1 Protection of Siebel Components

SiebelComponent	Protected by
Siebel gateway	HA for Siebel The resource type is SUNW.sblgtwy.
Siebelsrvr	HA for Siebel The resource type is SUNW.sblsrvr.

Installing and Configuring HA for Siebel

[Table 2](#) lists the tasks for installing and configuring HA for Siebel. Perform these tasks in the order that they are listed.

TABLE 2 Task Map: Installing and Configuring HA for Siebel

Task	Instructions
Plan the Siebel installation	“Planning the HA for Siebel Installation and Configuration” on page 11
Prepare the nodes and disks	“How to Prepare the Nodes” on page 14
Install and configure Siebel	“How to Install the Siebel Gateway on the Global File System” on page 16 “How to Install the Siebel Gateway on Local Disks of Physical Hosts” on page 17 “How to Install the Siebel Server and Siebel Database on the Global File System” on page 19 “How to Install the Siebel Server and Siebel Database on Local Disks of Physical Hosts” on page 20
Verify Siebel installation and configuration	“How to Verify the Siebel Installation and Configuration” on page 21
Install HA for Siebel packages	“Installing the HA for Siebel Packages” on page 22
Register and configure HA for Siebel as a failover data service	“How to Register and Configure HA for Siebel as a Failover Data Service” on page 25 “How to Register and Configure the Siebel Server” on page 27

TABLE 2 Task Map: Installing and Configuring HA for Siebel (Continued)

Task	Instructions
Verify HA for Siebel installation and configuration	“How to Verify the HA for Siebel Installation and Configuration” on page 31
Maintain HA for Siebel	“Maintaining HA for Siebel” on page 32
Tune the HA for Siebel fault monitors	“Tuning the HA for Siebel Fault Monitors” on page 32

Planning the HA for Siebel Installation and Configuration

This section contains the information you need to plan your HA for Siebel installation and configuration.

Configuration Restrictions



Caution – Your data service configuration might not be supported if you do not observe these restrictions.

Use the restrictions in this section to plan the installation and configuration of HA for Siebel. This section provides a list of software and hardware configuration restrictions that apply to HA for Siebel.

For restrictions that apply to all data services, see the release notes for your release of Oracle Solaris Cluster.

- High availability is provided for the Siebel gateway and Siebel server.
- With a Siebel implementation, any physical node running the Oracle Solaris Cluster agent cannot be running the Resonate agent as well. Resonate and Oracle Solaris Cluster can coexist within the same Siebel enterprise, but not on the same physical server.
- If you are using HA for Siebel with HA for Oracle iPlanet Web Server, you *must* configure HA for Oracle iPlanet Web Server as a failover data service. Scalable HA for Oracle iPlanet Web Server *cannot* be used with HA for Siebel.

Configuration Requirements



Caution – Your data service configuration might not be supported if you do not adhere to these requirements.

Use the requirements in this section to plan the installation and configuration of HA for Siebel. These requirements apply to HA for Siebel only. You must meet these requirements before you proceed with your HA for Siebel installation and configuration.

For requirements that apply to all data services, see “[Configuration Guidelines for Oracle Solaris Cluster Data Services](#)” in *Oracle Solaris Cluster Data Services Planning and Administration Guide*.

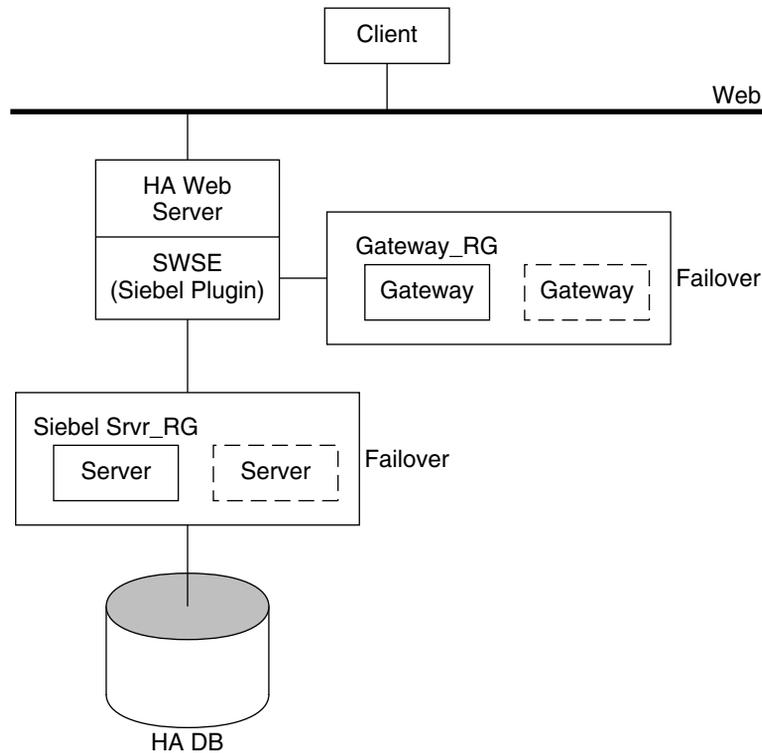
- Install each Siebel gateway and each Siebel server in its own Siebel root environment (each instance has its own `siebenv.sh` file). This allows each instance to be independent of others, making failovers and problem diagnosis easier.
- If more than one Siebel server will use the Siebel file system, install the Siebel file system on a global file system. This will ensure that all Siebel server resources have access to the same Filesystem from any node in the cluster.
- Do not use the `Autostart` feature. When prompted to configure this parameter during the Siebel gateway or Siebel server installation, configure **Autostart=NO**.

Standard Data Service Configurations

Use the standard configuration in this section to plan the installation and configuration of HA for Siebel. HA for Siebel supports the standard configuration in this section. HA for Siebel might support additional configurations. However, you must contact your Oracle service provider for information on additional configurations.

[Figure 1](#) illustrates a possible configuration using HA for Siebel. The Siebel server and the Siebel gateway are configured as failover data services.

FIGURE 1 Standard Siebel Configuration



Configuration Planning Questions

Use the questions in this section to plan the installation and configuration of HA for Siebel.

- What is the logical hostname for the following resources: Siebel gateway and Siebel server?
- Where will the system configuration files reside?

See “[Configuration Guidelines for Oracle Solaris Cluster Data Services](#)” in *Oracle Solaris Cluster Data Services Planning and Administration Guide* for the advantages and disadvantages of placing the Siebel binaries on the local file system as opposed to the cluster file system.

Preparing the Nodes and Disks

This section contains the procedures you need to prepare the nodes and disks.

▼ How to Prepare the Nodes

Use this procedure to prepare for the installation and configuration of Siebel.

- 1 **Become super user on all of the nodes.**
- 2 **Configure the `/etc/nsswitch.conf` file so that HA for Siebel starts and stops correctly if a switchover or a failover occurs.**

On each node that can master the logical host that runs HA for Siebel, include the following entries in the `/etc/nsswitch.conf` file.

```
passwd:    files [NOTFOUND=return] nis [TRYAGAIN=0]
publickey: files [NOTFOUND=return] nis [TRYAGAIN=0]
project:   files [NOTFOUND=return] nis [TRYAGAIN=0]
group:     files [NOTFOUND=return] nis [TRYAGAIN=0]
```

HA for Siebel uses the `su - user` command to start, stop, and probe the service.

The network information name service might become unavailable when a cluster node's public network fails. Adding the preceding entries ensures that the `su(1M)` command does not refer to the NIS/NIS+ name services if the network information name service is unavailable.

- 3 **Prevent the Siebel gateway probe from timing out while trying to open a file on `/home`.**

When the node running the Siebel gateway has a path beginning with `/home`, which depends on network resources such as NFS and NIS, and the public network fails, the Siebel gateway probe times out and causes the Siebel gateway resource to go offline. Without the public network, Siebel gateway probe hangs while trying to open a file on `/home`, causing the probe to time out.

To prevent the Siebel gateway probe from timing out while trying to open a file on `/home`, configure all nodes of the cluster that can be the Siebel gateway as follows:

- a. **Eliminate all NFS or NIS dependencies for any path starting with `/home`.**

You may either have a locally mounted `/home` path or rename the `/home` mount point to `/export/home` or another name which does not start with `/home`.

- b. **Comment out the line containing `+auto_master` in the `/etc/auto_master` file, and change any `/home` entries to `auto_home`.**

- c. **Comment out the line containing `+auto_home` in the `/etc/auto_home` file.**

- 4 **Prepare the Siebel administrator's home directory.**

- 5 **On each node, create an entry for the Siebel administrator group in the `/etc/group` file, and add potential users to the group.**

Tip – In the following example, the Siebel administrator group is named `siebel`.

Ensure that group IDs are the same on all of the nodes that run HA for Siebel.

```
siebel:*:521:siebel
```

You can create group entries in a network name service. If you do so, also add your entries to the local `/etc/inet/hosts` file to eliminate dependency on the network name service.

- 6 **On each node, create an entry for the Siebel administrator.**

Tip – In the following example, the Siebel administrator is named `siebel`.

The following command updates the `/etc/passwd` and `/etc/shadow` files with an entry for the Siebel administrator.

```
# useradd -u 121 -g siebel -s /bin/ksh -d /Siebel-home siebel
```

Ensure that the Siebel user entry is the same on all of the nodes that run HA for Siebel.

- 7 **Ensure that the Siebel administrator's default environment contains settings for accessing the Siebel database. For example, if the Siebel database is on Oracle, the following entries may be included in the `.profile` file.**

```
export ORACLE_HOME=/global/oracle/OraHome
export PATH=$PATH:$ORACLE_HOME/bin
export LD_LIBRARY_PATH=$ORACLE_HOME/lib:/usr/lib
export TNS_ADMIN=$ORACLE_HOME/network/admin
export ORACLE_SID=siebel
```

- 8 **Create a failover resource group to hold the logical hostname and the Siebel gateway resources.**

```
# clresourcegroup create [-n node] failover-rg
```

`-n node` Specifies the node name that can master this resource group.

`failover-rg` Specifies your choice of the name of the failover resource group to add. This name must begin with an ASCII character.

- 9 **Add the logical hostname resource.**

Ensure that logical hostname matches the value of the `SIEBEL_GATEWAY` environment variable that is set in the `siebenv.sh` file of the Siebel gateway, and also the Siebel server installations.

```
# clreslogicalhostname create -g failover-rg logical_host
```

`logical_host` Specifies an optional resource name of your choice.

10 Bring the resource group online.

```
# clresourcegroup onLine -M failover-rg
```

11 Repeat Step 8 through Step 10 for each logical hostname that is required.

Installing and Configuring the Siebel Application

This section contains the procedures you need to install and configure the Siebel application. To install the Siebel application, you must install the Siebel gateway, the Siebel server, and the Siebel database.

To install the Siebel application, you need the following information about your configuration.

- The gateway and server root directories (installation locations).
- The logical host names for the Siebel gateway and Siebel server (one logical hostname per Siebel server instance, if they are to failover independently).

You must configure these addresses and they must be online.

To install the Siebel application, see the following sections.

- [“Installing the Siebel Gateway” on page 16](#)
- [“Installing the Siebel Server and Siebel Database” on page 18](#)

Installing the Siebel Gateway

You can install the Siebel gateway either on the global file system or on local disks of physical hosts. To install the Siebel gateway, see one of the following procedures.

- [“How to Install the Siebel Gateway on the Global File System” on page 16](#)
- [“How to Install the Siebel Gateway on Local Disks of Physical Hosts” on page 17](#)

▼ **How to Install the Siebel Gateway on the Global File System**

Use this procedure to install the Siebel gateway on the global file system. To install the Siebel gateway on local disks of physical hosts, see [“How to Install the Siebel Gateway on Local Disks of Physical Hosts” on page 17](#).

To install the Siebel gateway on the global file system, install the Siebel software only once from any node of the cluster.

1 Install the Siebel gateway by following the instructions in the Siebel installation documentation and the latest release notes.

Do not use the Autostart feature. When prompted, configure **Autostart=NO**.

- 2 **Verify that the `siebenv.sh` file is under `gateway_root`, and is owned by the user who will launch the Siebel gateway.**
- 3 **In the home directory of the user who will launch the Siebel gateway, create an empty file that is named `.hushlogin`.**
The `.hushlogin` file prevents failure of a cluster node's public network from causing an attempt to start, stop, or probe the service to time out.
- 4 **Change the `SIEBEL_GATEWAY` to the logical hostname that is selected for the Siebel gateway in `siebenv.sh` and `siebenv.csh` files under `gateway_root`.**
- 5 **Stop and restart the Siebel gateway to ensure that the gateway is using the logical hostname.**

▼ **How to Install the Siebel Gateway on Local Disks of Physical Hosts**

Use this procedure to install the Siebel gateway on local disks of physical hosts. To install the Siebel gateway on the global file system, see [“How to Install the Siebel Gateway on the Global File System”](#) on page 16.

Note – To install the Siebel gateway on local disks of physical hosts, the directory `gateway_root/sys` must be highly available (it must be installed on a global file system).

- 1 **Install the Siebel gateway on any one node of the cluster by following the instructions in the Siebel installation documentation and the latest release notes.**
Do not use the Autostart feature. When prompted, configure `Autostart=NO`.
- 2 **Verify that the `siebenv.sh` file is under `gateway_root`, and is owned by the user who will launch the Siebel gateway.**
- 3 **In the home directory of the user who will launch the Siebel gateway, create an empty file that is named `.hushlogin`.**
The `.hushlogin` file prevents failure of a cluster node's public network from causing an attempt to start, stop, or probe the service to time out.
- 4 **Change the `SIEBEL_GATEWAY` to the logical hostname that is selected for the gateway in `siebenv.sh` and `siebenv.csh` files under `gateway_root`.**
- 5 **Stop and restart the Siebel gateway to ensure that the gateway is using the logical hostname.**

- 6 Move `gateway_root/sys` to `/global/siebel/sys` and create a link to the global file system from the local file system.

```
# mv gateway_root/sys /global/siebel/sys
# ln -s /global/siebel/sys gateway_root/sys
```

- 7 Replicate the installation on all remaining nodes of the cluster.

```
# rdist -c gateway_root hostname:gateway_root
```

- 8 Verify that the ownerships and permissions of the files and directories in the Siebel gateway installation are identical on all nodes of the cluster.

- 9 For each node on the cluster, change the ownership of the link to the appropriate Siebel user.

```
# chown -h siebel:siebel gateway_root/sys
```

- 10 As Siebel user, verify that the gateway is properly installed and configured.

Ensure the command below returns a version string.

```
$ srvredit -q -g SIEBEL_GATEWAY -e none -z -c '$Gateway.VersionString'
```

- 11 If you are using Siebel 8.1 or later version, use the following command to verify the status of the gateway server:

```
$ srvredit -q -u gateway_user -p gateway_pwd -g Siebel_gateway -e none -z -c \
'$Gateway.VersionString'
```

Where:

- `gateway_user` - user name for gateway authentication
- `gateway_pwd` - password for gateway authentication

Installing the Siebel Server and Siebel Database

You can install the Siebel server either on the global file system or on local disks of physical hosts.

Note – If more than one Siebel server will use the Siebel Filesystem, you *must* install the Siebel Filesystem on a global file system.

To install the Siebel server and configure the Siebel server and Siebel database, see one of the following procedures

- [“How to Install the Siebel Server and Siebel Database on the Global File System”](#) on page 19
- [“How to Install the Siebel Server and Siebel Database on Local Disks of Physical Hosts”](#) on page 20

▼ How to Install the Siebel Server and Siebel Database on the Global File System

Use this procedure to install the Siebel server and configure the Siebel server and Siebel database on the global file system. To install the Siebel server on local disks of physical hosts, see “[How to Install the Siebel Server and Siebel Database on Local Disks of Physical Hosts](#)” on page 20.

To install the Siebel server on the global file system, install the software only once from any node of the cluster.

- 1 **Install the Siebel server by following the instructions in the Siebel installation documentation and the latest release notes.**

Do not use the `Autostart` feature. When prompted, configure `Autostart=No`.

When prompted to enter the gateway hostname, enter the logical hostname for the Siebel gateway.

- 2 **Verify that the `siebev . sh` file is under `server_root` and is owned by the user who will launch the Siebel server.**

- 3 **In the home directory of the user who will launch the Siebel server, create an empty file that is named `.hushlogin`.**

The `.hushlogin` file prevents failure of a cluster node's public network from causing an attempt to start, stop, or probe the service to time out.

- 4 **Ensure that a database such as HA Oracle is configured for Siebel and that the database is online.**

- 5 **Use the Siebel documentation to configure and populate the Siebel database.**

- 6 **Create a database user (for example, `dbuser/dbpassword`) with permission to connect to the Siebel database for use by the HA for Siebel Fault Monitor.**

- 7 **Log in as the user who will launch the Siebel server and manually start the Siebel server.**

- 8 **Run `srvrmgr` to change the configuration of Siebel server to enable Siebel server to run in a cluster.**

- **If you are using Siebel 7.7 or a later version, change the `ServerHostAddress` parameter to the IP address of the Siebel server's logical host name resource.**

```
$ srvrmgr:hasiebel> change param ServerHostAddress=lhaddr for server hasiebel
```

- **If you are using a version of Siebel earlier than 7.7, change the `HOST` parameter to the logical hostname for the Siebel server.**

```
$ srvrmgr:hasiebel> change param Host=lhname for server hasiebel
```

Note – These changes take effect when the Siebel server is started under Oracle Solaris Cluster control.

▼ **How to Install the Siebel Server and Siebel Database on Local Disks of Physical Hosts**

Use this procedure to install the Siebel server and configure the Siebel server and Siebel database on local disks of physical hosts. To install the Siebel server on the global file system, see [“How to Install the Siebel Server and Siebel Database on the Global File System”](#) on page 19.

To install the Siebel server on the local disks of the physical hosts, install the software on any one node of the cluster.

- 1 Install the Siebel server by following the instructions in the Siebel installation documentation and the latest release notes.**

Do not use the `Autostart` feature. When prompted, configure **Autostart=No**.

When prompted to enter the gateway hostname, enter the logical hostname for the Siebel gateway.

- 2 Verify that the `siebenv.sh` file is under `server_root` and is owned by the user who will launch the Siebel server.**
- 3 In the home directory of the user who will launch the Siebel server, create an empty file that is named `.hushlogin`.**

The `.hushlogin` file prevents failure of a cluster node's public network from causing an attempt to start, stop, or probe the service to time out.
- 4 Ensure that a database such as HA Oracle is configured for Siebel and that the database is online.**
- 5 Use the Siebel documentation to configure and populate the Siebel database.**
- 6 Create a database user (for example, `dbuser/dbpassword`) with permission to connect to the Siebel database for use by the HA for Siebel Fault Monitor.**
- 7 Log in as the user who will launch the Siebel server and manually start the Siebel server.**

- 8 Run `srvrmgr` to change the configuration of Siebel server to enable Siebel server to run in a cluster.
 - If you are using Siebel 7.7 or later version, change the `ServerHostAddress` parameter to the IP address of the Siebel server's logical host name resource.


```
$ srvrmgr:hasiebel> change param ServerHostAddress=lhaddr for server hasiebel
```
 - If you are using a version of Siebel earlier than 7.7, change the `HOST` parameter to the logical hostname for the Siebel server.


```
$ srvrmgr:hasiebel> change param Host=lhname for server hasiebel
```

Note – These changes take effect when the Siebel server is started under Oracle Solaris Cluster control.

- 9 Replicate the installation on all of the remaining nodes of the cluster.


```
# rdist -c server_root hostname:server_root
```
- 10 Verify that the ownerships and permissions of files and directories in the Siebel gateway installation are identical on all nodes of the cluster.

Verifying the Siebel Installation and Configuration

This section contains the procedure you need to verify the Siebel installation and configuration.

▼ How to Verify the Siebel Installation and Configuration

Use this procedure to verify the Siebel gateway, Siebel server, and Siebel database installation and configuration. This procedure does not verify that your application is highly available because you have not installed your data service yet.

- 1 Verify that the logical hostname is online on the node on which the resource will be brought online.
- 2 Manually start the Siebel gateway as the user who will launch the Siebel gateway.
- 3 Manually start the Siebel server as the user who will launch the Siebel server.

4 Use `odbcsql` to verify connectivity to the Siebel database.

```
# odbcsql /s siebsrvr_siebel_enterprise /u dbuser /p dbpassword
```

Note – For Siebel 8.0, the data source name is DSN. Use the following command for Siebel 8.0.

```
# odbcsql /s siebel_enterprise_DSN /u dbuser /p dbpassword
```

5 Run `list servers` subcommand under `svrmgr`.

Before the Siebel server is configured to be highly available, the `HOST_NAME` parameter for the Siebel server shows the physical host name.

After the Siebel server is configured to be highly available, the output from this command depends on the version of Siebel that you are using.

- If you are using Siebel 7.7 or later, the `HOST_NAME` parameter for the Siebel server shows the *physical* host name of the node where Siebel server is running. Therefore, running this command at different times might show different names, depending on whether the Siebel server resource has failed over or has been switched over.
- If you are using a version of Siebel **earlier than 7.7**, the `HOST_NAME` parameter for the Siebel server shows the *logical* host name.

6 If you are using Siebel 7.7 or later, confirm that the `serverhostaddress` parameter is set to the IP address of the Siebel server's logical host name resource.

```
$ svrmgr:hasiebel> list advanced param serverhostaddress
```

- 7 Test various Siebel user sessions, such as sales and call center using a Siebel dedicated client and supported thin client (browser).**
- 8 Manually stop the Siebel server as the user who started the Siebel server.**
- 9 Manually stop the Siebel gateway as the user who started the Siebel gateway.**

Installing the HA for Siebel Packages

If you did not install the HA for Siebel packages during your initial Oracle Solaris Cluster installation, perform this procedure to install the packages. To install the packages, use the `installer` program.

Note – You need to install the HA for Siebel packages in the global cluster and not in the zone cluster.

▼ How to Install the HA for Siebel Packages

Perform this procedure on each cluster node where you want the HA for Siebel software to run.

You can run the `installer` program with a command-line interface (CLI) or with a graphical user interface (GUI). The content and sequence of instructions in the CLI and the GUI are similar.

Note – Even if you plan to configure this data service to run in non-global zones, install the packages for this data service in the global zone. The packages are propagated to any existing non-global zones and to any non-global zones that are created after you install the packages.

Before You Begin Ensure that you have the Oracle Solaris Cluster installation media.

If you intend to run the `installer` program with a GUI, ensure that your `DISPLAY` environment variable is set.

1 On the cluster node where you are installing the data service packages, become superuser.

2 Load the Oracle Solaris Cluster installation media into the DVD-ROM drive.

If the Volume Management daemon `vold(1M)` is running and configured to manage DVD-ROM devices, the daemon automatically mounts the DVD-ROM on the `/cdrom` directory.

3 Change to the installation wizard directory of the DVD-ROM.

- **If you are installing the data service packages on the SPARC platform, type the following command:**

```
# cd /cdrom/cdrom0/Solaris_sparc
```

- **If you are installing the data service packages on the x86 platform, type the following command:**

```
# cd /cdrom/cdrom0/Solaris_x86
```

4 Start the installation wizard.

```
# ./installer
```

5 When you are prompted, accept the license agreement.

6 From the list of Oracle Solaris Cluster agents under Availability Services, select the data service for Siebel.

- 7 If you require support for languages other than English, select the option to install multilingual packages.**
English language support is always installed.
- 8 When prompted whether to configure the data service now or later, choose Configure Later.**
Choose Configure Later to perform the configuration after the installation.
- 9 Follow the instructions on the screen to install the data service packages on the node.**
The installation wizard displays the status of the installation. When the installation is complete, the wizard displays an installation summary and the installation logs.
- 10 (GUI only) If you do not want to register the product and receive product updates, deselect the Product Registration option.**
The Product Registration option is not available with the CLI. If you are running the installation wizard with the CLI, omit this step.
- 11 Exit the installation wizard.**
- 12 Unload the installation media from the DVD-ROM drive.**
 - a. To ensure that the DVD-ROM is not being used, change to a directory that does *not* reside on the DVD-ROM.**
 - b. Eject the DVD-ROM.**

```
# eject cdrom
```

Registering and Configuring HA for Siebel

This section contains the procedures you need to configure HA for Siebel.

Setting HA for Siebel Extension Properties

The sections that follow contain instructions for registering and configuring resources. These instructions explain how to set *only* extension properties that HA for Siebel requires you to set. For information about all HA for Siebel extension properties, see [HA for Siebel Extension Properties](#). You can update some extension properties dynamically. You can update other properties, however, only when you create or disable a resource. The Tunable entry indicates when you can update a property.

To set an extension property of a resource, include the following option in the `clresource(1CL)` command that creates or modifies the resource:

```
-p property=value
-p property      Identifies the extension property that you are setting
value           Specifies the value to which you are setting the extension property
```

You can also use the procedures in [Chapter 2, “Administering Data Service Resources,” in *Oracle Solaris Cluster Data Services Planning and Administration Guide*](#) to configure resources after the resources are created.

▼ How to Register and Configure HA for Siebel as a Failover Data Service

Use this procedure to configure HA for Siebel as a failover data service. This procedure assumes that the data service packages are already installed. If the HA for Siebel packages are not already installed, see [“Installing the HA for Siebel Packages” on page 22](#) to install the packages. Otherwise, use this procedure to configure the HA for Siebel.

- 1 **On one of the nodes in the cluster that hosts the application server become superuser or assume a role that provides `solaris.cluster.modify` and `solaris.cluster.admin` RBAC authorizations.**
- 2 **Register the resource type for the Siebel gateway.**

```
# clresourcetype register SUNW.sblgtwy
```
- 3 **Create a failover resource group to hold the logical hostname and the Siebel gateway resources.**

Note – If you have already created a resource group, added the logical hostname resource, and brought the resource group online when you completed the [“How to Prepare the Nodes” on page 14](#) procedure, you may skip to [Step 6](#).

```
# clresourcegroup create [-n node] gateway-rg
-n node           Specifies the node name that can master this resource group.
gateway-rg       Specifies your choice of the name of the failover resource group to add. This
                   name must begin with an ASCII character.
```

4 Add the logical hostname resource.

Ensure that logical hostname matches the value of the SIEBEL_GATEWAY environment variable that is set in the `siebenv.sh` file of the Siebel gateway, and also the Siebel server installations.

```
# clreslogicalhostname create -g gateway-rg logical_host
```

`logical_host` Specifies an optional resource name of your choice.

5 Bring the resource group online.

```
# clresourcegroup online -M gateway-rg
```

6 Verify that `siebenv.sh` file exists under `gateway_root`.

The owner of this file launches the Siebel gateway server when the Siebel gateway resource is brought online.

7 If you are using Siebel 8.1 or later version, create a file called `scgtwyconfig` under `gateway_root`, owned by the owner of `siebenv.sh`.

If the Siebel gateway is installed locally, create the file `scgtwyconfig` under `gateway_root` on all nodes. For security reasons, make this file readable only by the owner.

```
# cd gateway_root
# touch scgtwyconfig
# chown siebel:siebel scgtwyconfig
# chmod 400 scgtwyconfig
```

8 If you are using Siebel 8.1 or later version, in the `scgtwyconfig` file, enter the gateway user name and password that was given while configuring the gateway server enterprise.

For example: `gtwyuser gtwypassword`

This user name and password combination must have permission to connect to the database and also to the gateway server for use by the Sun Cluster HA for Siebel Gateway Fault Monitor.

```
export GTWYUSR=gtwyuser
export GTWYPWD=gtwyuserpassword
```

9 Optional: If you want to encrypt the `scgtwyconfig` file, perform the following steps.**a. As root user, encrypt the password file `scgtwyconfig` for the gateway server and place the password file and the key file in the `/var/cluster` directory.**

In the example below, the password file `scgtwyconfig` is being encrypted and `gtwy-rs` reflects the gateway server resource name. The key file name must be in the format `/var/cluster/.gateway_resource_name_key`. The password file name must be in the format `/var/cluster/.gateway_resource_name_gtwy_pdata`. The `PATH_TO_CONFIGFILE` is the location of the `scgtwyconfig` file.

```
node1# dd if=/dev/urandom of=/var/cluster/.sblgtwy-rs_key bs=16 count=1
node1# chmod 400 /var/cluster/.sblgtwy-rs_key
node1# usr/sfw/bin/openssl enc -aes128 -e -in \
$PATH_TO_CONFIGFILE/scgtwyconfig -k \
```

```
/var/cluster/.sblgtwy-rs_key -out /var/cluster/.sblgtwy-rs_gtwy_pdata
node1# chmod 400 /var/cluster/.sblgtwy-rs_gtwy_pdata
```

b. Verify that the encrypted password can be decrypted.

```
node1# /usr/sfw/bin/openssl enc -aes128 -d -in /var/cluster/.sblgtwy-rs_gtwy_pdata \
-k /var/cluster/.sblgtwy-rs_key -out /var/cluster/tmpfile
```

c. Repeat steps a and b on all other Oracle Solaris Cluster nodes that will host the gateway server resource.

10 Create the Siebel gateway resource.

```
# clresource create -g gateway-rg \
-t SUNW.sblgtwy \
-p Confdir_list=gateway_root -p siebel_version=version number sblgtwy-rs
-t SUNW.sblgtwy      Specifies the name of the resource type for the resource.
-p Confdir_list      Specifies the path name to the Siebel server root directory.
-p siebel_version    Specifies the Siebel server version.
```



Caution – If you enter an incorrect value for `siebel_version`, you might not see errors during validation but the resource startup will fail. If `siebel_version` is incorrect, the probe method is not able to verify database connectivity.

`sblgtwy-rs` Specifies your choice of the name of the resource to add.

The resource is created in the enabled state.

11 Verify that the Siebel resource group and the Siebel gateway resource are online by using `cluster status -t resourcegroup, resource` and `ps -ef`.

▼ How to Register and Configure the Siebel Server

1 Add the resource type for the Siebel server.

```
# clresourcetype register SUNW.sblsrvr
```

2 Create the failover resource group to hold the logical hostname and the Siebel server resources.

Note – If you have already created a resource group, added the logical hostname resource, and brought the resource group online when you completed the “[How to Prepare the Nodes](#)” on [page 14](#) procedure, you may skip to [Step 5](#).

```
# clresourcegroup create [-n node] siebel-rg
-n node    Specifies the node name that can master this resource group.
siebel-rg  Specifies your choice of the name of the failover resource group to add. This name
           must begin with an ASCII character.
```

3 Add the logical hostname resource.

This logical hostname should match the value of the `HOST_NAME` parameter for the Siebel server.

```
# clreslogicalhostname create -g siebel-rg logical_host
logical_host  Specifies an optional resource name of your choice.
```

4 Bring the resource group online.

The following command brings the resource group online on the preferred node.

```
# clresourcegroup online -M siebel-rg
```

5 Verify that the `siebenv.sh` file is located under `server_root`.

6 Create a file called `scsblconfig` under `server_root`, owned by the owner of `siebenv.sh`.

If the Siebel server is installed locally, create the file `scsblconfig` under `server_root` on all nodes.

For security reasons, make this file readable only by the owner.

```
# cd server_root
# touch scsblconfig
# chown siebel:siebel scsblconfig
# chmod 400 scsblconfig
```

7 Select a database user (for example, `dbuser/dbuserpassword`) with permission to connect to the database for use by the HA for Siebel Fault Monitor.

8 Select another Siebel user (for example, `sadmin/sadminpassword`) with permission to run the `compgrps` command in `srvrmgr`.

9 Add the following entries into the `sbsblconfig` file.

```
export DBUSR=dbuser
export DBPWD=dbuserpassword
export SADMUSR=sadmin
export SADMPWD=sadminpassword
```

10 Optional: If you want to encrypt the `scsblconfig` file, perform the following steps.

- a. As root user, encrypt the password file `scsblconfig` for the Siebel server and place the password file and the key file in the `/var/cluster` directory.**

In the example below, the password file `scsblconfig` is being encrypted and `sieb-rs` reflects the Siebel server resource name. The key file name must be in the format `/var/cluster/.siebserver_resource_name_key`. The password file name must be in the format `/var/cluster/.siebserver_resource_name_sbl_pdata`. The `PATH_TO_CONFIGFILE` is the location of the `scsblconfig` file.

```
node1# dd if=/dev/urandom of=/var/cluster/.sieb-rs_key bs=16 count=1
node1# chmod 400 /var/cluster/.sieb-rs_key
node1# usr/sfw/bin/openssl enc -aes128 -e -in \
$PATH_TO_CONFIGFILE/scsblconfig -k /var/cluster/.sieb-rs_key -out \
/var/cluster/.sieb-rs_sbl_pdata
node1# chmod 400 /var/cluster/.sieb-rs_sbl_pdata
```

- b. Verify that the encrypted password can be decrypted.**

```
node1# /usr/sfw/bin/openssl enc -aes128 -d -in /var/cluster/.sieb-rs_sbl_pdata \
-k /var/cluster/.sieb-rs_key -out /var/cluster/tmpfile
```

- c. Repeat steps a and b on all other Oracle Solaris Cluster nodes that will host the Siebel server resource.**

11 If you are using Siebel 8.1 or later version, create a file called `scgtwyconfig` under `server_root`, owned by the owner of `siebenv.sh`.

If the Siebel server is installed locally, create the file `scgtwyconfig` under `server_root` on all nodes. For security reasons, make this file readable only by the owner.

```
# cd server_root
# touch scgtwyconfig
# chown siebel:siebel scgtwyconfig
# chmod 400 scgtwyconfig
```

12 If you are using Siebel 8.1 or later version, in the `scgtwyconfig` file, enter the gateway user name and password that was given while configuring the gateway server enterprise.

For example: `gtwyuser gtwypassword`

This user name and password combination must have permission to connect to the database and also to the gateway server for use by the Sun Cluster HA for Siebel Gateway Fault Monitor.

```
export GTWYUSR=gtwyuser
export GTWYPWD=gtwyuserpassword
```

13 Optional: If you want to encrypt the `scgtwyconfig` file, perform the following steps.

- a. As root user, encrypt the password file `scgtwyconfig` for the Siebel server using the key file `/var/cluster/.siebserver_resource_name_key`. Place the password file in the `/var/cluster` directory.

In the example below, the password file `scgtwyconfig` is being encrypted and `sieb-rs` reflects the Siebel server resource name. The password file name must be in the format `/var/cluster/.siebserver_resource_name_gtwy_pdata`. The `PATH_TO_CONFIGFILE` is the location of the `scgtwyconfig` file.

```
node1# usr/sfw/bin/openssl enc -aes128 -e -in \
$PATH_TO_CONFIGFILE/scgtwyconfig -k /var/cluster/.sieb-rs_key -out \
/var/cluster/.sieb-rs_gtwy_pdata
node1# chmod 400 /var/cluster/.sieb-rs_gtwy_pdata
```

- b. Verify that the encrypted password can be decrypted.

```
node1# /usr/sfw/bin/openssl enc -aes128 -d -in /var/cluster/.sieb-rs_gtwy_pdata \
-k /var/cluster/.sieb-rs_key -out /var/cluster/tmpfile
```

- c. Repeat steps a and b on all other Oracle Solaris Cluster nodes that will host the Siebel server resource.

14 Create the Siebel server resource.

```
# clresource create -g siebel-rg \
-t SUNW.sblsrvr \
-p Confdir_list=server_root \
-p siebel_enterprise=siebel enterprise name \
-p siebel_server=siebel_server_name -p siebel_version=version_number sblsrvr-rs

-t SUNW.sblsrvr      Specifies the name of the resource type for the resource.
-p Confdir_list      Specifies the path name to the Siebel server root directory.
-p siebel_version    Specifies the Siebel server version.
```



Caution – If you enter an incorrect value for `siebel_version`, you might not see errors during validation but the resource startup will fail. If `siebel_version` is incorrect, the probe method is not able to verify database connectivity.

```
-p siebel_enterprise  Specifies the name of the Siebel enterprise.
-p siebel_server      Specifies the name of the Siebel server.
sblsrvr-rs           Specifies your choice of the name of the resource to add.
```

The resource is created in the enabled state.



Caution – If you enter incorrect values for `siebel_enterprise` or `siebel_server`, you may not see any errors during validation. However, resource startup will fail. If `siebel_enterprise` is incorrect, `validate` method will not be able to verify database connectivity, which will result in a warning only.

- 15 Verify that the resource group and the Siebel server resource are online, by using `cluster status -t resourcegroup, resource` and `ps -ef` commands.

Verifying the HA for Siebel Installation and Configuration

This section contains the procedure you need to verify that you installed and configured your data service correctly.

▼ How to Verify the HA for Siebel Installation and Configuration

Use this procedure to verify that you installed and configured HA for Siebel correctly.

- 1 Bring the Siebel database, Siebel gateway, and Siebel server resources online on the cluster.
- 2 Log in to the node on which the Siebel server is online.
- 3 Confirm that the fault monitor functionality is working correctly.
- 4 Start `svrmgr` and run the subcommand `list compgrps`.
- 5 Verify that the required Siebel components are enabled.
- 6 Connect to Siebel using a supported thin-client (browser) and run a session.
- 7 As user `root`, switch the Siebel server resource group to another node.

```
# clresourcegroup switch -n node2 siebel-rg
```
- 8 Repeat [Step 4](#), [Step 5](#), and [Step 6](#) for each potential node on which the Siebel server resource can run.
- 9 As root user, switch the Siebel gateway resource group to another node.

```
# clresourcegroup switch -n node2 gateway-rg
```

Maintaining HA for Siebel

This section contains guidelines for maintaining HA for Siebel.

- To maintain a Siebel resource, you must disable the Siebel resource or bring the Siebel resource group to an unmanaged state using one of the following commands.
 - `clresource disable resource`
 - `clresourcegroup unmanage resource_group`
- To start a Siebel resource, disable the resource, but keep the logical hostname online, before starting the Siebel resource manually.



Caution – If the Siebel server is started manually without disabling the resource or bringing the resource group to an unmanaged state, the Siebel resource start method might “reset” the service on the node where the resource is attempting to be started under Oracle Solaris Cluster control. This may lead to unexpected results.

Tuning the HA for Siebel Fault Monitors

Fault monitoring for the HA for Siebel data service is provided by the following fault monitors:

- The Siebel server fault monitor
- The Siebel gateway fault monitor

Each fault monitor is contained in a resource whose resource type is shown in the following table.

TABLE 3 Resource Types for HA for Siebel Fault Monitors

Fault Monitor	Resource Type
Siebel server	SUNW.sblsrvr
Siebel gateway	SUNW.sblgtwy

System properties and extension properties of these resources control the behavior of the fault monitors. The default values of these properties determine the preset behavior of the fault monitors. The preset behavior should be suitable for most Oracle Solaris Cluster installations. Therefore, you should tune the HA for Siebel fault monitors *only* if you need to modify this preset behavior.

Tuning the HA for Siebel fault monitors involves the following tasks:

- Setting the interval between fault monitor probes
- Setting the timeout for fault monitor probes

- Defining the criteria for persistent faults
- Specifying the failover behavior of a resource

For more information, see “[Tuning Fault Monitors for Oracle Solaris Cluster Data Services](#)” in *Oracle Solaris Cluster Data Services Planning and Administration Guide*. Information about the HA for Siebel fault monitors that you need to perform these tasks is provided in the subsections that follow.

Tune the HA for Siebel fault monitors when you register and configure HA for Siebel. For more information, see “[Registering and Configuring HA for Siebel](#)” on page 24.

Operation of the Siebel Server Fault Monitor

During a probe, the Siebel server fault monitor tests for the correct operation of the following components:

- The Siebel database

If the Siebel database fails, the status of the Siebel server is marked as DEGRADED. When the Siebel database restarts again, the Siebel server resource probe tries to verify that the Siebel server is functioning. If this test fails, the Siebel server is restarted or failed over to another node.

The Siebel database might not be available when the Siebel server resource is started. In this situation, the fault monitor also starts the Siebel server when the Siebel database becomes available.

- The Siebel gateway

If the Siebel gateway fails, the status of the Siebel server is marked as DEGRADED. When the Siebel gateway restarts again, the Siebel server resource probe tries to verify that the Siebel server is functioning. If this test fails, the Siebel server is restarted or failed over to another node.

The Siebel gateway might not be available when the Siebel server resource is started. In this situation, the fault monitor also starts the Siebel server when the Siebel gateway becomes available.

- The Siebel server and all its enabled components

If the Siebel server fails, it is restarted or failed over. If any Siebel component fails, a partial failure is reported. The fault monitor counts this partial failure as 10% of a complete failure.

Note – The fault monitor of the Siebel server can detect component failures *only* in English language installations of Siebel.

Operation of the Siebel Gateway Fault Monitor

The Siebel gateway fault monitor monitors the Siebel gateway process. If the Siebel gateway process dies, the fault monitor restarts it, or fails it over to another node.

Upgrading the HA for Siebel Resource Types

You should upgrade the `SUNW.sblgtwy` and `SUNW.sblsrvr` resource types if the following conditions apply:

- You are upgrading from an earlier version of the HA for Oracle Web Tier data service.
- You need to use the new features of this data service.

For general instructions on upgrading a resource type, see [“Upgrading a Resource Type” in Oracle Solaris Cluster Data Services Planning and Administration Guide](#).

▼ How to Upgrade to a New Version of HA for Siebel

Note – Before you perform this procedure, determine if your current HA for Siebel resources have been modified to have specific timeout values that suit your deployment. If timeout values were previously adjusted, you should reapply those timeout values to your new HA for Siebel resources.

1 On a cluster member, assume a role that provides `solaris.cluster.modify` RBAC authorization.

2 Disable the Siebel gateway and Siebel server resources.

```
# clresource disable sblgtwy-rs
# clresource disable sblsrvr-rs
```

Use the `clresource show` command to determine the version of the registered resource type. The resource type registration (RTR) files for the `SUNW.sblgtwy` and `SUNW.sblsrvr` resource types are `/opt/SUNWscsbl/gateway/etc/SUNW.sblgtwy` and `/opt/SUNWscsbl/sblsrvr/etc/SUNW.sblsrvr`, respectively.

3 Install the new version of HA for Siebel on each cluster node.

For more information, see [“How to Install the HA for Siebel Packages” on page 23](#).

4 Migrate instances of the HA for Siebel resource types.

- The following example shows how to modify the `SUNW.sblgtwy` resource named `sblgtwy-rs`:

```
# clresource set -p Type_version=4.0 sblgtwy-rs
```

The `Type_version` property of this resource is set to the value of a (hypothetical) newer release 4.0.

- The following example shows how to modify the `SUNW.sblsrvr` resource named `sblsrvr-rs`:

```
# clresource set -p Type_version=4.0 sblsrvr-rs
```

The `Type_version` property of this resource is set to the value of a (hypothetical) newer release 4.0.



HA for Siebel Extension Properties

Extension properties for HA for Siebel resource types are described in the following sections.

- “[SUNW.sblsrvr Extension Properties](#)” on page 37
- “[SUNW.sblgtwy Extension Properties](#)” on page 39

For details about system-defined properties, see the [r_properties\(5\)](#) man page and the [rg_properties\(5\)](#) man page.

SUNW.sblsrvr Extension Properties

The `SUNW.sblsrvr` resource type represents the Siebel server in a Oracle Solaris Cluster configuration. The extension properties of this resource type are as follows:

`Confdir_list`

This property is the path name to the Siebel server root directory.

Data Type: String array

Default: None

Tunable: At creation

`Monitor_retry_count`

This property controls the restarts of the fault monitor. It indicates the number of times the fault monitor is restarted by the process monitor facility and corresponds to the `-n` option passed to the `pmfd(1M)` command. The number of restarts is counted in a specified time window (see the property `Monitor_retry_interval`). Note that this property refers to the restarts of the fault monitor itself, not the Siebel server. Siebel server restarts are controlled by the system-defined properties `Thorough_Probe_Interval`, `Retry_Interval`, and `Retry_Count`, as specified in their descriptions. See [r_properties\(5\)](#).

Data Type: Integer

Default: 4

Tunable: Any time

Monitor_retry_interval

Indicates the time in minutes, over which the failures of the fault monitor are counted, and corresponds to the -t option passed to the pmfadm command. If the number of times the fault monitor fails exceeds the value of Monitor_retry_count, the fault monitor is not restarted by the process monitor facility.

Data Type: Integer

Default: 2

Tunable: Any time

Probe_timeout

This property is the timeout value (in seconds) used by the fault monitor to probe a Siebel server instance.

Data Type: Integer

Default: 300

Tunable: Any time

Siebel_enterprise

This property is set to the name of the Siebel enterprise.

Data Type: String array

Default: None

Tunable: At creation

Siebel_server

This property is set to the name of the Siebel server.

Data Type: String array

Default: None

Tunable: At creation

Siebel_version

This property is set to the Siebel server version.

Data Type: String

Default: 8.2

Tunable: When Disabled

SUNW.sblgtwy Extension Properties

The SUNW.sblgtwy resource type represents the Siebel gateway in a Oracle Solaris Cluster configuration. The extension properties of this resource type are as follows:

Confdir_list

This property is the path name to the Siebel gateway root directory.

Data Type: String array

Default: None

Tunable: At creation

Monitor_retry_count

This property controls the restarts of the fault monitor. It indicates the number of times the fault monitor is restarted by the process monitor facility and corresponds to the `-n` option passed to the `pmfd(1M)` command. The number of restarts is counted in a specified time window (see the property `Monitor_retry_interval`). Note that this property refers to the restarts of the fault monitor itself, not the Siebel gateway. Siebel gateway restarts are controlled by the system-defined properties `Thorough_Probe_Interval` and `Retry_Interval`, as specified in their descriptions. See [r_properties\(5\)](#).

Data Type: Integer

Default: 4

Tunable: Any time

Monitor_retry_interval

Indicates the time (in minutes) over which the failures of the fault monitor are counted, and corresponds to the `-t` option passed to the `pmfadm` command. If the number of times the fault monitor fails exceeds the value of `Monitor_retry_count` within this period, the fault monitor is not restarted by the process monitor facility.

Data Type: Integer

Default: 2

Tunable: Any time

Probe_timeout

Indicates the timeout value (in seconds) used by the fault monitor to probe a Siebel gateway instance.

Data Type: Integer

Default: 120

Tunable: Any time

Siebel_version

This property is set to the Siebel server version.

Data Type: String

Default: 8.2

Tunable: When Disabled

Index

C

- Confdir_list extension property
 - SUNW.sblgtwy resource type, 39
 - SUNW.sblsrvr resource type, 37
- configuring
 - HA for Siebel, 25–27
 - Siebel server, 27–31

E

- extension properties
 - SUNW.sblgtwy resource type, 39–40
 - SUNW.sblsrvr resource type, 37–38

F

- fault monitors
 - Siebel gateway, 34
 - Siebel server, 33–34
 - tuning, 32–34

files

- .hushlogin
 - Siebel gateway user, 17
 - Siebel server user, 19, 20

G

- global zone, 9, 23

H

- HA for Siebel
 - See also* Siebel configuration
 - planning, 11–13, 13
 - requirements, 11, 12
 - standard, 12
 - fault monitors, 32–34
 - installing, 22–24
 - planning, 11–13
 - maintaining, 32
 - overview, 9–10
 - protection of Siebel components, 10
 - registering and configuring, 25–27
 - Siebel server, 27–31
 - software packages, installing, 22–24
 - verifying installation, 31
- HA for Siebel resource types, upgrading, 34–35
 - help, 7–8
 - .hushlogin file
 - Siebel gateway user, 17
 - Siebel server user, 19, 20

I

- installing
 - HA for Siebel, 22–24
 - Siebel gateway
 - global file system, 16–17
 - local disks of physical hosts, 17–18
 - prerequisites, 16

installing (*Continued*)

- Siebel server and Siebel database
 - global file system, 19–20
 - local disks of physical hosts, 20–21
 - prerequisites, 16

L

local zones, *See* non-global zone

M

- maintaining, HA for Siebel, 32
- Monitor_retry_count extension property
 - SUNW.sblgtwy resource type, 39
 - SUNW.sblsrvr resource type, 37
- Monitor_retry_interval extension property
 - SUNW.sblgtwy resource type, 39
 - SUNW.sblsrvr resource type, 38

N

non-global zone, 9, 23

O

overview, HA for Siebel, 9–10

P

- packages, 22–24
- Probe_timeout extension property
 - SUNW.sblgtwy resource type, 39
 - SUNW.sblsrvr resource type, 38

R

- registering
 - HA for Siebel, 25–27, 27–31

resource types

- fault monitors, 32
- SUNW.sblgtwy
 - extension properties, 39–40
- SUNW.sblsrvr
 - extension properties, 37–38
- restrictions
 - zones, 9, 23

S

Siebel

- See also* HA for Siebel
- installing
 - on global file system, 16–17, 19–20
 - on local disks of physical hosts, 17–18, 20–21
 - overview, 16–21
 - preparing nodes for, 14–16
 - Siebel gateway, 16–18
 - Siebel server and Siebel database, 18–21
 - verifying installation, 21–22
- Siebel_enterprise extension property, 38
- Siebel_server extension property, 38
- Siebel_version extension property, 38, 39
- software packages, 22–24
- SUNW.sblgtwy resource type, extension properties, 39–40
- SUNW.sblsrvr resource type, extension properties, 37–38
- system properties, effect on fault monitors, 32

T

- technical support, 7–8
- tuning, fault monitors, 32–34

U

- upgrading, HA for Siebel resource types, 34–35

V

verifying

HA for Siebel, 31

Siebel installation, 21–22

Z

zones, 9, 23

