Oracle Fusion Supply Chain Management
Implementing Innovation Management

11g Release 8 (11.1.8)

April 2014
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Preface

This Preface introduces the guides, online help, and other information sources available to help you more effectively use Oracle Fusion Applications.

Oracle Fusion Applications Help

You can access Oracle Fusion Applications Help for the current page, section, activity, or task by clicking the help icon. The following figure depicts the help icon.

Note

If you don’t see any help icons on your page, then click the Show Help icon button in the global area. However, not all pages have help icons.

You can add custom help files to replace or supplement the provided content. Each release update includes new help content to ensure you have access to the latest information. Patching does not affect your custom help content.

Oracle Fusion Applications Guides

Oracle Fusion Applications guides are a structured collection of the help topics, examples, and FAQs from the help system packaged for easy download and offline reference, and sequenced to facilitate learning. To access the guides, go to any page in Oracle Fusion Applications Help and select Documentation Library from the Navigator menu.

Guides are designed for specific audiences:

- **User Guides** address the tasks in one or more business processes. They are intended for users who perform these tasks, and managers looking for an overview of the business processes. They are organized by the business process activities and tasks.

- **Implementation Guides** address the tasks required to set up an offering, or selected features of an offering. They are intended for implementors. They are organized to follow the task list sequence of the offerings, as displayed within the Setup and Maintenance work area provided by Oracle Fusion Functional Setup Manager.

- **Concept Guides** explain the key concepts and decisions for a specific area of functionality. They are intended for decision makers, such as chief
financial officers, financial analysts, and implementation consultants. They are organized by the logical flow of features and functions.

- **Security Reference Manuals** describe the predefined data that is included in the security reference implementation for one offering. They are intended for implementors, security administrators, and auditors. They are organized by role.

These guides cover specific business processes and offerings. Common areas are addressed in the guides listed in the following table.

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<th>Guide</th>
<th>Intended Audience</th>
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<tr>
<td>Common User Guide</td>
<td>All users</td>
<td>Explains tasks performed by most users.</td>
</tr>
<tr>
<td>Common Implementation Guide</td>
<td>Implementors</td>
<td>Explains tasks within the Define Common Applications Configuration task list, which is included in all offerings.</td>
</tr>
<tr>
<td>Functional Setup Manager User Guide</td>
<td>Implementors</td>
<td>Explains how to use Oracle Fusion Functional Setup Manager to plan, manage, and track your implementation projects, migrate setup data, and validate implementations.</td>
</tr>
<tr>
<td>Technical Guides</td>
<td>System administrators, application developers, and technical members of implementation teams</td>
<td>Explain how to install, patch, administer, and customize Oracle Fusion Applications.</td>
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For other guides, go to Oracle Technology Network at http://www.oracle.com/technetwork/indexes/documentation.

**Other Information Sources**

**My Oracle Support**

Oracle customers have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Use the My Oracle Support Knowledge Browser to find documents for a product area. You can search for release-specific information, such as patches, alerts, white papers, and troubleshooting tips. Other services include health checks, guided lifecycle advice, and direct contact with industry experts through the My Oracle Support Community.
Oracle Enterprise Repository for Oracle Fusion Applications

Oracle Enterprise Repository for Oracle Fusion Applications provides details on service-oriented architecture assets to help you manage the lifecycle of your software from planning through implementation, testing, production, and changes.

In Oracle Fusion Applications, you can use Oracle Enterprise Repository at http://fusionappsoer.oracle.com for:

- Technical information about integrating with other applications, including services, operations, composites, events, and integration tables. The classification scheme shows the scenarios in which you use the assets, and includes diagrams, schematics, and links to other technical documentation.

- Other technical information such as reusable components, policies, architecture diagrams, and topology diagrams.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/us/corporate/accessibility/index.html.

Comments and Suggestions

Your comments are important to us. We encourage you to send us feedback about Oracle Fusion Applications Help and guides. Please send your suggestions to oracle_fusion_applications_help_ww_grp@oracle.com. You can use Send Feedback to Oracle from the Settings and Actions menu in Oracle Fusion Applications Help.
Oracle Fusion Innovation Management: Overview

Oracle Fusion Innovation Management is a solution set in the Product Management offering that aims to provide closed loop integration between strategic planning and innovation execution.

Oracle Fusion Innovation Management consists of the following three products, available independently under the Product Management offering, along with Product Information Management:

- Product Requirements and Ideation Management
- Concept Design Management
- Product Lifecycle Portfolio Management

<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
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<tr>
<td>Product Requirements and Ideation Management</td>
<td>Allows employees and stakeholders to collaborate on product innovation ideas, record requirements, and develop feature sets. Product managers can integrate requirements with concepts in Concept Design Management, and ideas with proposals in Product Lifecycle Portfolio Management.</td>
</tr>
<tr>
<td>Concept Design Management</td>
<td>Offers a collaborative design workspace for product architects, designers and executives to generate, capture, analyze, and approve product concepts that address product strategy goals. Approved concepts can then be transferred directly to Product Lifecycle Management (PLM) solutions for prototype planning, detailed design and product introduction.</td>
</tr>
<tr>
<td>Product Lifecycle Portfolio Management</td>
<td>Allows product portfolio managers to create, analyze, manage and revise product portfolios, to arrive at an optimal product mix. Portfolio managers can also optimize resources across a portfolio, evaluate portfolios, and design roadmaps.</td>
</tr>
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For information on implementing Product Information Management, see the Oracle Fusion Applications Product Information Management Implementation Guide.
Implementing Innovation Management: Explained

This topic provides an overview of the setup task lists and tasks that are specific to setting up Innovation Management, and the required common application setup tasks for all Oracle Fusion Applications.

Before you begin, use the Getting Started page in the Setup and Maintenance work area to access the complete list of setup tasks, descriptions of the options and features that you can select when you configure the offering, and lists of associated business objects and enterprise applications.

The first implementation step is to configure the offerings in the Setup and Maintenance work area by selecting the offerings and options that you want to make available to implement. For Innovation Management, you can select the following options under the Product Management offering:

- Product Requirements and Ideation Management
- Concept Design Management
- Product Lifecycle Portfolio Management

Next, create one or more implementation projects for the offerings and options that you want to implement. This generates task lists for each project. The application implementation manager can customize the task list and assign and track each task.

If you select all of the options, then the generated task list for this offering contains the following groups of tasks:
<table>
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<th>Task List</th>
<th>Description</th>
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<tr>
<td>Define Common Applications Configuration for Product Management</td>
<td>Use this task list to manage definitions used across offerings, typically applying to multiple products and product families. These definitions include security and approval rules, amongst others. You can find other information that supports the common implementation tasks in the Oracle Fusion Applications Concepts Guide.</td>
</tr>
<tr>
<td>• Define Initial Users for Product Management</td>
<td></td>
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<tr>
<td>• Define Synchronization of Users and Roles from LDAP</td>
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<td>• Define Implementation Users for Product Management</td>
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<td>• Manage Job Roles</td>
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<td>• Manage Duties</td>
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<tr>
<td>• Define Data Security for Product Management</td>
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<td>• Define Automated Governance, Risk, and Performance Controls for Product Management</td>
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<tr>
<td>• Define Extensions for Product Management</td>
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<td>• Define Help Configuration for Product Management</td>
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<td>• Define Application Toolkit Configuration</td>
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<td>• Define Weblogic Communication Services Configuration for Product Management</td>
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<td>• Define Approval Management for Product Management</td>
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<tr>
<td>• Define Applications Core Configuration</td>
<td></td>
</tr>
<tr>
<td>Define Transactional Business Intelligence Configuration</td>
<td>Use this task list to configure Oracle Transactional Business Intelligence and enable business intelligence reporting with Oracle Fusion Applications.</td>
</tr>
<tr>
<td>Other Common Setup and Maintenance Tasks</td>
<td>Use this task list to configure specific extensions for customizing Product Management. For more information, see the Oracle Fusion Applications Extensibility Guide.</td>
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Define Product Innovation
- Define Product Requirements and Ideation Management
  - Manage Product Idea Classes
  - Manage Product Idea Statuses
  - Manage Product Requirements Classes
  - Manage Product Requirements Statuses
  - Manage Product Requirements and Ideation Lookups
- Define Concept Design Management
  - Manage Product Concept Classes
  - Manage Product Concept Component Classes
  - Manage Product Concept Statuses
  - Manage Product Concept Lookups
- Define Product Lifecycle Portfolio Management
  - Manage Proposal Statuses
  - Manage Product Portfolio Classes
  - Manage Portfolio Statuses
  - Manage Product Portfolio Planning Periods
  - Manage Product Portfolio Metrics
  - Manage Product Portfolio Lookups
  - Manage Portfolio and Product Rule Sets
- Register Agile PLM
- Manage Target Systems

Use this task list to configure ideas, requirements specifications, feature sets, concepts, proposals, and portfolios.

Getting Started with an Implementation: Overview

To start an Oracle Fusion Applications implementation, you must set up one or more initial users using the super user that was created during installation and provisioning of the Oracle Fusion Applications environment, or using the initial administrator user provided by Oracle for Oracle Cloud Application Services implementations. Because Oracle Fusion Applications is secure as delivered, the process of enabling the necessary setup access for initial users requires several specialized steps when getting started with an implementation.

The following high level steps are required for starting an implementation.
1. If you are not starting an Oracle Cloud Application Services implementation, sign into Oracle Identity Manager (OIM) as the OIM Administration users and provision the IT Security Manager job role with roles for user and role management. This enables the super user account, which is provisioned with the IT Security Manager job role, to create implementation users.

2. For starting all implementations, sign in as the user with initial access: either the Oracle Fusion Applications installation super user or the initial Oracle Cloud Application Services administrator user.

3. Select an offering to implement, and generate the setup tasks needed to implement the offering.

4. Perform the following security tasks:
   b. Create an IT security manager user by using the Create Implementation Users task.
   c. Provision the IT security manager with the IT Security Manager role by using the Provision Roles to Implementation Users task.

5. As the newly created IT security manager user, sign in to Oracle Fusion Applications and set up at least one implementation user for setting up enterprise structures.
   a. Create an implementation user by using the Create Implementation Users task.
   b. Provision the implementation user with the Application Implementation Manager job role or the Application Implementation Consultant job role by using the Provision Roles to Implementation Users task. The Application Implementation Consultant job role inherits from all product-specific application administrators and entitles the necessary View All access to all secured objects.
   c. Optionally, create a data role for an implementation user who needs only the limited access of a product-specific Application Administrator by using the Create Data Role for Implementation Users. Then assign the resulting data role to the implementation user by using the Provision Roles to Implementation Users task.

The figure shows the task flow from provisioning the IT Security Manager job role with the user and role management entitlement to creating and provisioning implementation users for enterprise setup.
Manage Application Implementation

Manage Application Implementation: Overview

The Manage Applications Implementation business process enables rapid and efficient planning, configuration, implementation, deployment, and ongoing maintenance of Oracle Fusion applications through self-service administration.

The Setup and Maintenance work area offers you the following benefits:

- **Prepackaged Lists of Implementation Tasks**
  Task lists can be easily configured and extended to better fit with business requirements. Auto-generated, sequential task lists include prerequisites and address dependencies to give full visibility to end-to-end setup requirements of Oracle Fusion applications.

- **Rapid Start**
  Specific implementations can become templates to facilitate reuse and rapid-start for comparable Oracle Fusion applications across many instances.
• Comprehensive Reporting

A set of built-in reports helps to analyze, validate and audit configurations, implementations, and setup data of Oracle Fusion applications.

With Oracle Fusion Functional Setup Manager you can:

• Learn about and analyze implementation requirements.
• Configure Oracle Fusion applications to match your business needs.
• Achieve complete visibility to setup requirements through guided, sequential task lists downloadable into Excel for project planning.
• Enter setup data through easy-to-use user interfaces available directly from the task lists.
• Export and import data from one instance to another for rapid setup.
• Validate setup by reviewing setup data reports.
• Implement all Oracle Fusion applications through a standard and consistent process.

The following documentation resources are available for learning how to configure Oracle Fusion Applications.

• Functional Setup Manager Developer’s Guide
• Common Implementation Guide
• Customer Data Management Implementation Guide
• Enterprise Contracts Implementation Guide
• Marketing Implementation Guide
• Sales Implementation Guide
• Fusion Accounting Hub Implementation Guide
• Financials Implementation Guide
• Compensation Management Implementation Guide
• Workforce Deployment Implementation Guide
• Workforce Development Implementation Guide
• Incentive Compensation Implementation Guide
• Procurement Implementation Guide
• P6 EPPM Administrator’s Guide for an Oracle Database
• P6 EPPM Administrator’s Guide for Microsoft SQL Server Database
Implementation Projects: Explained

An implementation project is the list of setup tasks you need to complete to implement selected offerings and functional areas. You create a project by selecting the offerings and functional areas you want to implement together. You manage the project as a unit throughout the implementation lifecycle. You can assign these tasks to users and track their completion using the included project management tools.

Maintaining Setup Data

You can also create an implementation project to maintain the setup of specific business processes and activities. In this case, you select specific setup task lists and tasks.

Exporting and Importing

Implementation projects are also the foundation for setup export and import. You use them to identify which business objects, and consequently setup data, you will export or import and in which order.

Selecting Offerings

When creating an implementation project you see the list of offerings and functional areas that are configured for implementation. Implementation managers specify which of those offerings and functional areas to include in an implementation project. There are no hard and fast rules for how many offerings you should include in one implementation project. The implementation manager should decide based on how they plan to manage their implementations. For example, if you will implement and deploy different offerings at different times, then having separate implementation projects will make it easier to manage the implementation life cycles. Furthermore, the more offerings you included in an implementation project, the bigger the generated task list will be. This is because the implementation task list includes all setup tasks needed to implement all included offerings. Alternatively, segmenting into multiple implementation projects makes the process easier to manage.

Offerings: Explained

Offerings are application solution sets representing one or more business processes and activities that you typically provision and implement as a unit. They are, therefore, the primary drivers of functional setup of Oracle Fusion applications. Some of the examples of offerings are Financials, Procurement, Sales, Marketing, Order Orchestration, and Workforce Deployment. An offering may have one or more functional area, and one or more or features.

Implementation Task Lists

The configuration of the offerings will determine how the list of setup tasks is generated during the implementation phase. Only the setup tasks needed to
implement the selected offerings, functional areas and features will be included in the task list, giving you a targeted, clutter-free task list necessary to meet your implementation requirements.

**Enabling Offerings**

Offerings and their functional areas are presented in an expandable and collapsible hierarchy to facilitate progressive decision making when specifying whether or not an enterprise plans to implement them. An offering or its functional areas can either be selected or not selected for implementation. Implementation managers decide which offerings to enable.

**Provisioning Offerings**

The Provisioned column on the Configure Offerings page shows whether or not an offering is provisioned. While you are not prevented from configuring offerings that have not been provisioned, ultimately the users are not able to perform the tasks needed to enter setup data for those offerings until appropriate enterprise applications (Java EE applications) are provisioned and their location (end point URLs) is registered.

**Options: Explained**

Each offering in general includes a set of standard functionality and a set of optional modules, which are called options. For example, in addition to standard Opportunity Management, the Sales offering includes optional functionality such as Sales Catalog, Sales Forecasting, Sales Prediction Engine, and Outlook Integration. These optional functions may not be relevant to all application implementations. Because these are subprocesses within an offering, you do not always implement options that are not core to the standard transactions of the offering.

**Feature Choices: Explained**

Offerings include optional or alternative business rules or processes called feature choices. You make feature selections according to your business requirements to get the best fit with the offering. If the selected offerings and options have dependent features then those features are applicable when you implement the corresponding offering or option. In general, the features are set with a default configuration based on their typical usage in most implementations. However, you should always review the available feature choices for their selected offerings and options and configure them as appropriate for the implementation.

You can configure feature choices in three different ways:

**Yes or No**

If a feature can either be applicable or not be applicable to an implementation, a single checkbox is presented for selection. Check or uncheck to specify yes or no respectively.
**Single Select**

If a feature has multiple choices but only one can be applicable to an implementation, multiple choices are presented as radio buttons. You can turn on only one of those choices.

**Multi-Select**

If the feature has multiple choices but one or more can be applicable to an implementation then all choices are presented with a checkbox. Select all that apply by checking the appropriate choices.
Define Initial Users

Define Synchronization of Users and Roles from LDAP

User and Role Synchronization: Explained

Oracle Identity Management (OIM) maintains Lightweight Directory Access Protocol (LDAP) user accounts for users of Oracle Fusion applications. OIM also stores the definitions of abstract, job, and data roles and holds information about roles provisioned to users. During implementation, any existing information about users, roles, and roles provisioned to users must be copied from the LDAP directory to the Oracle Fusion Applications tables. Once the Oracle Fusion Applications tables are initialized with this information, it is maintained automatically. To perform the initialization, you run the process Retrieve Latest LDAP Changes.

Note
For security and audit best practice, implementation users have person records and appropriate role-based security access. So that appropriate roles can be assigned to implementation users, you must run the process Retrieve Latest LDAP Changes before you create implementation users.

During initial implementation, the installation super user performs the task Run User and Role Synchronization Process to run the Retrieve Latest LDAP Changes process.

Tip
The user name and password of the installation super user are created during installation provisioning of Oracle Fusion Applications. For details of the user name and password, contact your system administrator or the person who installed Oracle Fusion Applications.

Define Implementation Users

Initial Security Administration: Critical Choices

After installation and provisioning, and before setting up enterprise structures and implementing projects, you must establish required entitlement for the
super user account and at least one implementation user to proceed with
the implementation. Once initial enterprise structure setup is complete,
additional users may be created through processes available in Human Capital
Management (HCM).

Initial security administration consists of the following.

- Preparing the IT Security Manager job role
- Synchronizing users and roles from Lightweight Directory Access
  Protocol (LDAP) with HCM
- Creating implementation users
- Optionally creating data roles for implementation users
- Provisioning implementation users with roles

Once the first implementation project begins and the enterprise work structure
is set up, use standard user and security management processes such as the
Manage Users task to create and manage additional users. Do not use the Create
Implementation Users task after your enterprise has been set up.

Preparing the IT Security Manager Job Role

Initially the super user is not provisioned to manage users and roles.

You must add the following Oracle Identity Management (OIM) roles to the IT
Security Manager job role’s role hierarchy to enable the super user to create one
or more initial implementation users.

- Identity User Administrators
- Role Administrators

Additionally, you must assign the Xellerate Users organization to the IT Security
Manager role.

Synchronizing Users and Roles from LDAP

After configuring an offering and setting up the task lists for implementation, the
Run User and Roles Synchronization Process task is available to the super user
for synchronizing users and roles in the LDAP store with Oracle Fusion Human
Capital Management (HCM).

Defining Initial Implementation Users

The super user is provisioned with roles that provide broad access to Oracle
Fusion Middleware and Oracle Fusion Applications administration, and is
not suitable as an implementation user in most enterprises. The super user
should define at least one implementation user, which consists of creating the
user account and provisioning it with at least the Application Implementation
Consultant and Application Implementation Manager job roles.

As a security guideline, define an IT security manager user who in turn defines
one or more implementation users to set up enterprise structures. The IT security
manager users can provision the implementation user with the Application
Implementation Consultant role, which entitles access to all enterprise structures.
Or the IT security manager can create a data role that restricts access to enterprise structures of a specific product and provisioning that role.

Depending on the size of your implementation team, you may only need a single implementation user for security administration, implementation project management, enterprise structures setup, and application implementation. That single user must then be provisioned with all indicated roles, and therefore broad access.

**Creating Implementation Users**

The super user creates one or more implementation users by performing the Create Implementation Users task.

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**Note**

This initial implementation user is a user account created in Oracle Identity Management only, specifically for setting up enterprise structures, and is not related to a real person or identity such as a user defined in HCM.

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**Creating Data Roles for Implementation Users**

As an alternative to provisioning an implementation user with the Application Implementation Consultant role to access all enterprise structures, you may need implementation users with access restricted to enterprise structures for specific products. In this case, use the Create Data Roles for Implementation Users task to create a data role based on a job role with less broad access, such as the HCM Application Administrator job role.

**Provisioning Roles to Implementation Users**

After creating an implementation user, you must provision the user with one or more roles by performing the Provision Roles to Implementation Users task.

For example, assign a role to the implementation user that provides the access necessary for setting up the enterprise. Depending on need, provision to the implementation user the predefined Applications Implementation Consultant role or a product family-specific administrator data role, such as a data role based on the predefined Financials Applications Administrator.

---

**Caution**

The Application Implementation Consultant has broad access. It is a very useful role for experimentation or setting up a pilot environment, but may not be suitable for implementation users in a full implementation project.

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**Initial Security Administration: Worked Example**

This example illustrates initial security administration after having installed and provisioned an Oracle Fusion Applications environment.

In Oracle Fusion Applications, you manage users and security through Oracle Fusion Human Capital Management (HCM) user management flows, which
are included in each of the offering task lists. However, the HCM task flows require that enterprise structures have been set up, and yet to add users who can set up enterprise structures you need to have set up HCM. Therefore, you need to create one or more initial implementation users who are responsible for providing the following.

- Users and their applications security management
- Implementation project management
- Initial enterprise structures management

The following table summarizes key decisions for this scenario.

<table>
<thead>
<tr>
<th>Decision</th>
<th>In this Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>How to sign in to Oracle Fusion Applications for the first time</td>
<td>Use the super user account that was created when installing and provisioning Oracle Fusion Applications (for example, FAADMIN).</td>
</tr>
<tr>
<td>How to ensure that the roles and users in the Lightweight Directory Access Protocol (LDAP) store match what is available for selection when defining implementation users</td>
<td>Perform the Run User and Roles Synchronization Process task.</td>
</tr>
<tr>
<td>How to create a first implementation user</td>
<td>Prepare the IT Security Manager job role for user and role management so the super user and any other user provisioned with the IT Security Manager job role can manage users and roles.</td>
</tr>
<tr>
<td>How to establish security administration users</td>
<td>Define an IT security manager user provisioned with the IT Security Manager job role.</td>
</tr>
<tr>
<td>How to establish an implementation user with access to set up enterprise structures</td>
<td>Define an implementation user provisioned with the Application Implementation Consultant job role.</td>
</tr>
</tbody>
</table>

You create an initial implementation user by performing the following tasks.

1. The Oracle Identity Management System Administrator user provisions the IT Security Manager job role with roles for user and role management.
2. The Oracle Fusion Applications super user synchronizes LDAP users with HCM user management so that users can be provisioned with roles through HCM.
3. The Oracle Fusion Applications super user performs the Create Implementation Users task to create one or more IT security manager and administrator users provisioned with security administrative entitlement.
4. The IT Security Manager user signs in to Oracle Fusion Applications and performs the Create Implementation Users task to create implementation managers and users.
5. The IT Security Manager user provisions implementation users for enterprise structure setup.

**Note**

The following tasks assume that the super user has configured an offering and set up task lists. When not following a task flow within an activity, you can find tasks in **Navigator > Tools > Setup and Maintenance > All Tasks**. Search for the task and click its **Go to Task** icon in the search results.
Preparing the IT Security Manager Role

The super user that was created when installing and provisioning Oracle Fusion Applications (for example, FAADMIN), or the initial administrator user provided by Oracle for Oracle Cloud Application Services, has all necessary access for implementing Oracle Fusion Applications and administering security. This access is provided by the following roles:

- Application Implementation Consultant
- IT Security Manager

Neither of these roles provides access needed for creating and managing Oracle Fusion Applications users. Therefore, you must add the following two OIM roles to the IT Security Manager role:

- Identity User Administrators
- Role Administrators

The following procedure is prerequisite to an IT security manager or administrator creating an initial one or more implementation users.

1. While signed into Oracle Identity Manager as the OIM System Administrator user, click the Administration link in the upper right of the Oracle Identity Manager.

   This accesses the Welcome to Identity Manager Delegated Administration menu.

2. In the Roles list of tasks, click Advanced Search - Roles. Search for the Identity Users Administrators role by entering the role name in Display Name and clicking Search.

   In the Search Results, click the role's Display Name.

3. On the Hierarchy tab, select Inherits From and click Add.

4. In the Add Parent Role to: IDENTITY USER ADMINISTRATORS window, select the role category: Common - Job Roles and add the IT Security Manager.

   Click the arrow icon to show the list of available roles. Select IT Security Manager and move it to the Roles to Add list. Click Save.

5. Search for the Role Administrators role, and repeat steps 1 to 4 to add that role to the IT Security Manager role's role inheritance.

6. Assign the IT Security Manager role to the Xellerate Users organization.
   a. In the Welcome to Identity Manager Delegated Administration menu (see step 1, above), in the Organizations list of tasks, click Advanced Search - Organizations.

   b. Search for the Xellerate Users organization by entering Xellerate Users in Display Name and clicking Search.

   c. In the Search Results, click the organization's Display Name. The Xellerate Users page appears.

   d. Click the Administrative Roles link in the row of links above the Xellerate Users.
e. In **Filter By Role Name** of the Details window, enter the following string:

   *
   *IT_SECURITY_MANAGER* *

   Click **Find**.

f. Enable Read, Write, Delete, and Assign.

g. Click **Assign**.

h. Click **Confirm**.

### Synchronizing Users and Roles from LDAP

Lightweight Directory Access Protocol (LDAP) must be synchronized with HCM user management so that users can be provisioned with roles through HCM.

1. Sign in to Oracle Fusion Applications using the super user's user name (for example FAADMIN) and password.

   If you do not know the super user name and password, check with your system administrator or the person who installed Oracle Fusion Applications. For more information about account creation in Oracle Fusion Applications provisioning, see the Oracle Fusion Applications Installation Guide.

2. Perform the Run User and Roles Synchronization Process task by clicking **Submit** in the Process Details page.

   The Retrieve Latest LDAP Changes process takes some time to complete the first time it is run.

3. Monitor completion of the Retrieve Latest LDAP Changes process from **Navigator > Tools > Scheduled Processes** before continuing with creating implementation users.

### Defining an IT Security Manager User

The super user has broad access to Oracle Fusion Middleware and Oracle Fusion Applications administration. Due to this broad access, your enterprise needs users dedicated to managing users and applications security, such as an IT security manager user.

1. While signed in as the Oracle Fusion Applications super user, access the Create Implementation Users task and create an IT security manager.

   The Oracle Identity Manager appears.

2. Click **Create User**.

   For details, see the Creating Users section in the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

3. Provide the following attributes:

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last name</td>
<td>&lt;any valid string&gt;</td>
<td>Smith</td>
</tr>
<tr>
<td>Organization</td>
<td>Xellerate Users</td>
<td>N/A</td>
</tr>
<tr>
<td>--------------------</td>
<td>-----------------</td>
<td>-----</td>
</tr>
<tr>
<td>User type</td>
<td>Non Worker</td>
<td>N/A</td>
</tr>
<tr>
<td>User login</td>
<td>&lt;any valid string&gt;</td>
<td>IT_SECURITY_MANAGER</td>
</tr>
<tr>
<td>Login password</td>
<td>&lt;any valid string&gt;</td>
<td>SeKur1TyPa$$w0Rd</td>
</tr>
</tbody>
</table>

**Note**

In Oracle Fusion Applications, an implementation user is a user account created in OIM only, specifically for implementation tasks, and is not related to a real person or identity such as a user defined in HCM.

4. Click **Save**.

5. On the Roles tab in the IT_SECURITY_MANAGER user creation task flow, click **Assign**.

6. In the Add Role window, search for the IT Security Manager role and click **Add**.

**Defining an Implementation User for Enterprise Structures Setup**

1. Sign in to Oracle Fusion Applications using the IT security manager user’s name and password.

2. Create and provision an implementation user using the same task flow as for creating the IT security manager user in the previous section, except provision the following roles.
   - Application Implementation Manager
   - Application Implementation Consultant

**Note**

For an implementation to begin, at least one user must be provisioned with the Application Implementation Manager role, and another or the same user must be provisioned with the Application Implementation Consultant role. The Application Implementation Consultant has broad access to set up all enterprise structures.

**Define Users**

**Securing Identities and Users: Points To Consider**

Identity covers all aspects of an entity’s existence within the contexts in which it is used. The identity of an enterprise user consists of HR attributes, roles, resources, and relationships.

HR attributes include identifying information about a user that is relatively static and well understood, such as first and last name, title, and job function.
Roles are part of a user’s identity and define the user’s purpose and responsibilities.

Within identity management, resources define what a user can and does do. In an enterprise, this typically translates into what resources a user has access to, what privileges they have on that resource, and what they have been doing on that resource. Resources can be application accounts or physical devices such as laptops or access cards. The enterprise owns the resources, secures them, and manages access to the resources by managing the user’s identity and access.

Relationships establish the portion of user identities that involve organizational transactions such as approvals.

An Oracle Fusion Applications user and corresponding identity are usually created in a single transaction, such as when a worker is created in Human Resources (HR). That transaction automatically triggers provisioning requests for the user based on role provisioning rules.

User accounts for some identities that are not employees, such as partner contacts, may be created in a later transaction using an identity that is already created in the identity store. Supplier contacts are created in the Supplier Model, not HR.

Stores

Various locations store identity and user data.

Identity data consists of the following.

- HR person records
- Oracle Fusion Trading Community Model party records

In Oracle Fusion Applications, identities and users correspond one to one, but not all identities correspond to a user, and not all users are provisioned with an identity. Some identities stored in HR and Trading Community Model may not be provisioned to user accounts and therefore are not synchronized with Oracle Identity Management (OIM). For example, a contact for a prospective customer is an identity in Trading Community Model but may not be provisioned with a user account in OIM. Some users stored in the Lightweight Directory Access Protocol (LDAP) store may not be provisioned with identities. For example, system user accounts used to run Web services to integrate third party services with Oracle Fusion Applications are not associated with a person record in HR or Trading Community Model. Some identifying credentials such as name, department, e-mail address, manager, and location are stored with user data in the LDAP store.

Importing Users

You can import users or user attributes in bulk from existing legacy identity and user stores.

Your tasks may include the following.

- Create users in bulk
- Update specific attributes for all users, such as postal code
- Link users to HR or Trading Community Model persons
• Monitor progress of the import process
• Correct errors & re-import
• Export users in bulk
• Import and export users using a standard plain text data interchange format like Lightweight Data Interchange Format (LDIF)

You can reserve a specific user name not currently in use for use in the future, or release a reserved username from the reservation list and make it available for use. Between a user registration request and approved registration, Oracle Fusion Applications holds the requested user name on the reservation list, and releases the name if an error occurs in the self-registration process or the request is rejected. Self-registration processes check the reservation list for user name availability and suggest alternative names.

Provisioning Events

New identities, such as new hires, trigger user and role provisioning events. In addition to user creation tasks, other tasks, such as Promote Worker or Transfer Worker, result in role provisioning and recalculation based on role provisioning rules.

When an identity’s attributes change, you may need to provision the user with different roles. Role assignments may be based on job codes, and a promotion triggers role provisioning changes. Even if the change in the identities attributes requires no role assignment change, such as with a name change, OIM synchronizes the corresponding user information in the LDAP store.

Deactivating or terminating an identity triggers revocation of some roles to end all assignments, but may provision new roles needed for activities, such as a pay stub review. If the corresponding user for the identity was provisioned with a buyer role, terminating the identity causes the user’s buyer record in Procurement to be disabled, just as the record was created when the user was first provisioned with the buyer role.

Notifications and Audits

Oracle Fusion Applications provides mechanisms for notifying and auditing requests or changes affecting identities and users.

Oracle Fusion Applications notifies requestors, approvers, and beneficiaries when a user account or role is provisioned. For example, when an anonymous user registers as a business-to-customer (B2C) user, the B2C user must be notified of the registration activation steps, user account, password and so on once the approver (if applicable) has approved the request and the user is registered in the system.

User ID and GUID attributes are available in Oracle Fusion Applications session information for retrieving authenticated user and identity data.

End user auditing data is stored in database WHO columns and used for the following activities.

• Setting up sign-in audit
• Using the application monitor
• Notifying of unsuccessful sign ins
• Sign-in audit reports

You can conduct real time audits that instantiate a runtime session and impersonate the target user (with the proxy feature) to test what a user has access to under various conditions such as inside or outside firewall and authentication level.

For information on configuring audit policies and the audit store, see the Oracle Fusion Applications Administrator's Guide.

Delegated Administration

You can designate local administrators as delegated administrators to manage a subset of users and roles.

Delegated administrators can be internal or external persons who are provisioned with a role that authorizes them to handle provisioning events for a subset of users and roles.

For example, internal delegated administrators could be designated to manage users and roles at the division or department level. External delegated administrators could be designated to manage users and roles in an external organization such as a primary supplier contact managing secondary users within that supplier organization.

You can also define delegated administration policies based on roles. You authorize users provisioned with specific roles named in the policy to request a subset of roles for themselves if needed, such as authorizing a subset of roles for a subset of people. For example, the policy permits a manager of an Accounts Payables department to approve a check run administrator role for one of their subordinates, but prohibits the delegated administrator from provisioning a budget approver role to the subordinate.

Credentials

You activate or change credentials on users by managing them in Oracle Identity Management (OIM)

Applications themselves must be credentialed to access one another.

Oracle Fusion Applications distinguishes between user identities and application identities (APPID). Predefined application identities serve to authorize jobs and transactions that require higher privileges than users.

For example, a payroll manager may submit a payroll run. The payroll application may need access to the employee's taxpayer ID to print the payslip. However, the payroll manager is not authorized to view taxpayer IDs in the user interface as they are considered personally identifiable information (PII).

Calling applications use application identities (APPID) to enable the flow of transaction control as it moves across trust boundaries. For example, a user in the Distributed Order Orchestration product may release an order for shipping. The code that runs the Pick Notes is in a different policy store than the code
that releases the product for shipment. When the pick note printing program is invoked it is the Oracle Fusion Distributed Order Orchestration Application Development Framework (ADF) that is invoking the program and not the end user.

Manage HCM Role Provisioning Rules

Role Provisioning and Deprovisioning: Explained

A user’s access to data and functions depends on the user’s roles: users have one or more roles that enable them to perform the tasks required by their jobs or positions. Roles must be provisioned to users; otherwise, users have no access to data or functions.

Role Provisioning Methods

Roles can be provisioned to users:

- Automatically
- Manually, using delegated administration:
  - Users such as line managers and human resource specialists can provision roles manually to other users.
  - Users can request roles for themselves.

For both automatic and manual role provisioning, you create a role mapping to identify when a user becomes eligible for a role.

Oracle Identity Management (OIM) can be configured to notify users when their roles change; notifications are not issued by default.

Role Types

Data roles, abstract roles, and job roles can be provisioned to users. Roles available for provisioning include predefined roles, HCM data roles, and roles created using OIM.

Automatic Role Provisioning

A role is provisioned to a user automatically when at least one of the user’s assignments satisfies the conditions specified in the relevant role-mapping definition. The provisioning occurs when the assignment is either created or updated. For example, when a person is promoted to a management position, the line manager role is provisioned automatically to the person if an appropriate role mapping exists. Any change to a person’s assignment causes the person’s automatically provisioned roles to be reviewed and updated as necessary.

Role Deprovisioning

Automatically provisioned roles are deprovisioned automatically as soon as a user no longer satisfies the role-mapping conditions. For example, a line
manager role that is provisioned to a user automatically is deprovisioned automatically when the user ceases to be a line manager.

Automatically provisioned roles can be deprovisioned manually at any time.

Manually provisioned roles are deprovisioned automatically only when all of the user’s work relationships are terminated; in all other circumstances, users retain manually provisioned roles until they are deprovisioned manually.

Changes to Assignment Managers

When a person’s line manager is changed, the roles of both new and previous line managers are updated as necessary. For example, if the person’s new line manager now satisfies the conditions in the role mapping for the line manager role, and the role is one that is eligible for autoprovisioning, then that role is provisioned automatically to the new line manager. Similarly, if the previous line manager no longer satisfies the conditions for the line manager role, then that role is deprovisioned automatically.

Roles at Termination

When a work relationship is terminated, all automatically provisioned roles for which the user does not qualify in other work relationships are deprovisioned automatically. Manually provisioned roles are deprovisioned automatically only if the user has no other work relationships; otherwise, the user retains all manually provisioned roles until they are deprovisioned manually.

Automatic deprovisioning can occur either as soon as the termination is submitted or approved or on the day after the termination date. The user who is terminating the work relationship selects the appropriate deprovisioning date.

Role mappings can provision roles to users automatically at termination. For example, the locally defined roles Retiree and Beneficiary could be provisioned to users at termination based on assignment status and person type values.

If a termination is later reversed, roles that were deprovisioned automatically at termination are reinstated and post-termination roles are deprovisioned automatically.

Date-Effective Changes to Assignments

Automatic role provisioning and deprovisioning are based on current data. For a future-dated transaction, such as a future promotion, role changes are identified and role provisioning occurs on the day the changes take effect, not when the change is entered. The process Send Pending LDAP Requests identifies future-dated transactions and manages role provisioning and deprovisioning at the appropriate time. Note that such role-provisioning changes are effective as of the system date; therefore, a delay of up to 24 hours may occur before users in other time zones acquire the access for which they now qualify.

Role Mappings: Explained

User access to data and functions is determined by abstract, job, and data roles, which are provisioned to users either automatically or manually. To enable a role to be provisioned to users, you define a relationship, known as a mapping, between the role and a set of conditions, typically assignment attributes such as department, job, and system person type. In a role mapping, you can select
any role stored in the Lightweight Directory Access Protocol (LDAP) directory, including Oracle Fusion Applications predefined roles, roles created in Oracle Identity Management (OIM), and HCM data roles.

The role mapping can support:

- Automatic provisioning of roles to users
- Manual provisioning of roles to users
- Role requests from users
- Immediate provisioning of roles

**Automatic Provisioning of Roles to Users**

A role is provisioned to a user automatically if:

- At least one of the user's assignments satisfies all conditions associated with the role in the role mapping.
- You select the **Autoprovision** option for the role in the role mapping.

For example, for the HCM data role Sales Manager Finance Department, you could select the **Autoprovision** option and specify the following conditions.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department</td>
<td>Finance Department</td>
</tr>
<tr>
<td>Job</td>
<td>Sales Manager</td>
</tr>
<tr>
<td>Assignment Status</td>
<td>Active</td>
</tr>
</tbody>
</table>

The HCM data role Sales Manager Finance Department is provisioned automatically to users with at least one assignment that satisfies all of these conditions.

Automatic role provisioning occurs as soon as the user is confirmed to satisfy the role-mapping conditions, which can be when the user's assignment is either created or updated. The provisioning process also removes automatically provisioned roles from users who no longer satisfy the role-mapping conditions.

**Note**

The automatic provisioning of roles to users is effectively a request to OIM to provision the role. OIM may reject the request if it violates segregation-of-duties rules or fails a custom OIM approval process.

**Manual Provisioning of Roles to Users**

Users such as human resource (HR) specialists and line managers can provision roles manually to other users; you create a role mapping to identify roles that can be provisioned in this way.

Users can provision a role to other users if:

- At least one of the assignments of the user who is provisioning the role (for example, the line manager) satisfies all conditions associated with the role mapping.
- You select the **Requestable** option for the role in the role mapping.
For example, for the HCM data role Quality Assurance Team Leader, you could select the Requestable option and specify the following conditions.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manager with Reports</td>
<td>Yes</td>
</tr>
<tr>
<td>Assignment Status</td>
<td>Active</td>
</tr>
</tbody>
</table>

Any user with at least one assignment that satisfies both of these conditions can provision the role Quality Assurance Team Leader manually to other users, who are typically direct and indirect reports.

If the user’s assignment subsequently changes, there is no automatic effect on roles provisioned by this user to others; they retain manually provisioned roles until either all of their work relationships are terminated or the roles are manually deprovisioned.

**Role Requests from Users**

Users can request roles when reviewing their own account information; you create a role mapping to identify roles that users can request for themselves.

Users can request a role if:

- At least one of their own assignments satisfies all conditions associated with the role mapping.
- You select the Self-requestable option for the role in the role mapping.

For example, for the Expenses Reporting role you could select the Self-requestable option and specify the following conditions.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department</td>
<td>ABC Department</td>
</tr>
<tr>
<td>System Person Type</td>
<td>Employee</td>
</tr>
<tr>
<td>Assignment Status</td>
<td>Active</td>
</tr>
</tbody>
</table>

Any user with at least one assignment that satisfies all of these conditions can request the role. The user acquires the role either immediately or, if approval is required, once the request is approved. Self-requested roles are classified as manually provisioned.

If the user’s assignment subsequently changes, there is no automatic effect on self-requested roles. Users retain manually provisioned roles until either all of their work relationships are terminated or the roles are manually deprovisioned.

**Immediate Provisioning of Roles**

When you create a role mapping, you can apply autoprovisioning from the role mapping itself.

In this case, all assignments and role mappings in the enterprise are reviewed. Roles are:

- Provisioned immediately to all users who do not currently have roles for which they are eligible
• De provisioned immediately from users who are no longer eligible for roles that they currently have

Immediate autoprovisioning from the role mapping enables bulk automatic provisioning of roles to a group of users who are identified by the role-mapping conditions. For example, if you create a new department after a merger, you can provision relevant roles to all users in the new department by applying autoprovisioning immediately.

To provision roles immediately to a single user, the user’s line manager or an HR specialist can autoproduce roles from that user’s account.

Role-Mapping Names

The names of role mappings must be unique in the enterprise. You are recommended to devise a naming scheme that reveals the scope of each role mapping. For example:

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Autopropvisioned Roles Sales Department</td>
<td>Mapping includes all roles provisioned automatically to anyone in the sales department</td>
</tr>
<tr>
<td>Benefits Specialist Autopropvisioned</td>
<td>Mapping defines the conditions for autoprovisioning the Benefits Specialist role</td>
</tr>
<tr>
<td>Line Manager Requestable Roles</td>
<td>Mapping includes all roles that a line manager can provision manually to direct and indirect reports</td>
</tr>
</tbody>
</table>

Role Mappings: Examples

Roles must be provisioned to users explicitly, either automatically or manually; no role is provisioned to a user by default. This topic provides some examples of typical role mappings to support automatic and manual role provisioning.

Creating a Role Mapping for Employees

You want all employees in your enterprise to have the Employee role automatically when they are hired. In addition, employees must be able to request the Expenses Reporting role when they need to claim expenses. Few employees will need this role, so you decide not to provision it automatically to all employees.

You create a role mapping called All Employees and enter the following conditions.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Person Type</td>
<td>Employee</td>
</tr>
<tr>
<td>Assignment Status</td>
<td>Active</td>
</tr>
</tbody>
</table>

In the role mapping you include the:

• Employee role, and select the Autopropvision option
• Expenses Reporting role, and select the Self-requestable option
You could create a similar role mapping for contingent workers called All Contingent Workers, where you would set the system person type to contingent worker.

**Note**

If the Employee and Contingent Worker roles are provisioned automatically, pending workers acquire them when their periods of employment or placements start. If they need roles before then, you create a separate role mapping for the pending worker system person type.

### Creating a Role Mapping for Line Managers

Any type of worker can be a line manager in the sales business unit. You create a role mapping called Line Manager Sales BU and enter the following conditions.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Unit</td>
<td>Sales</td>
</tr>
<tr>
<td>Assignment Status</td>
<td>Active</td>
</tr>
<tr>
<td>Manager with Reports</td>
<td>Yes</td>
</tr>
</tbody>
</table>

You include the Line Manager role and select the **Autoprovision** option. This role mapping ensures that the Line Manager role is provisioned automatically to any worker with at least one assignment that matches the role-mapping conditions.

In the same role mapping, you could include roles that line managers in this business unit can provision manually to other users by selecting the roles and marking them as requestable. Similarly, if line managers can request roles for themselves, you could include those in the same role mapping and mark them as self-requestable.

### Creating a Role Mapping for Retirees

Retirees in your enterprise need a limited amount of system access to manage their retirement accounts. You create a role mapping called All Retirees and enter the following conditions.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Person Type</td>
<td>Retiree</td>
</tr>
<tr>
<td>Assignment Status</td>
<td>Inactive</td>
</tr>
</tbody>
</table>

You include the locally defined role Retiree in the role mapping and select the **Autoprovision** option. When at least one of a worker’s assignments satisfies the role-mapping conditions, the Retiree role is provisioned to that worker automatically.

### Creating a Role Mapping for Sales Managers

Grade 6 sales managers in the sales department need the Sales Manager role. In addition, sales managers need to be able to provision the Sales Associate role to other workers. You create a role mapping called Sales Managers Sales Department and enter the following conditions.
<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department</td>
<td>Sales</td>
</tr>
<tr>
<td>Job</td>
<td>Sales manager</td>
</tr>
<tr>
<td>Grade</td>
<td>6</td>
</tr>
<tr>
<td>Assignment Status</td>
<td>Active</td>
</tr>
</tbody>
</table>

In the role mapping, you include the:

- Sales Manager role, and select the **Autoprov**ision option
- Sales Associate role, and select the **Requestable** option

### Import Worker Users

### Defining Security After Enterprise Setup: Points to Consider

After the implementation user has set up the enterprise, further security administration depends on the requirements of your enterprise.

The Define Security activity within the Information Technology (IT) Management business process includes the following tasks.

- Import Worker Users
- Import Partner Users
- Manage Job Roles
- Manage Duties
- Manage Application Access Controls

If no legacy users, user accounts, roles, and role memberships are available in the Lightweight Directory Access Protocol (LDAP) store, and no legacy workers are available in Human Resources (HR), the implementation user sets up new users and user accounts and provisions them with roles available in the Oracle Fusion Applications reference implementation.

If no legacy identities (workers, suppliers, customers) exist to represent people in your enterprise, implementation users can create new identities in Human Capital Management (HCM), Supplier Portal, and Customer Relationship Management (CRM) Self Service, respectively, and associate them with users.

### Before Importing Users

Oracle Identity Management (OIM) handles importing users.

If legacy employees, contingent workers, and their assignments exist, the HCM Application Administrator imports these definitions by performing the Initiate HCM Spreadsheet Load task. If user and role provisioning rules have been defined, the Initiate HCM Spreadsheet Load process automatically creates user and role provisioning requests as the workers are created.
Once the enterprise is set up, performing the Initiate HCM Spreadsheet Load task populates the enterprise with HR workers in records linked by global user ID (GUID) to corresponding user accounts in the LDAP store. If no user accounts exist in the LDAP store, the Initiate HCM Spreadsheet Load task results in new user accounts being created. Worker email addresses as an alternate input for the Initiate HCM Spreadsheet Load task triggers a search of the LDAP for user GUIDs, which may perform more slowly than entering user names.

In the security reference implementation, the HCM Application Administrator job role hierarchy includes the HCM Batch Data Loading Duty role, which is entitled to import worker identities. This entitlement provides the access necessary to perform the Initiate HCM Spreadsheet Load task in HCM.

**Note**

The Import Person and Organization task in the Define Trading Community Import activity imports the following resources, creates users, and links the resources to users for use in CRM.

- Internal employees
- Contingent workers
- External partner contacts
- Partner companies
- Legal entities
- Customers
- Consumers

If role provisioning rules have been defined, the Import Person and Organization task automatically provisions role requests as the users are created.

**Import Users**

If legacy users (identities) and user accounts exist outside the LDAP store that is being used by the Oracle Fusion Applications installation, the IT security manager has the option to import these definitions to the LDAP store by performing the Import Worker Users and Import Partner Users tasks.

If no legacy users or user accounts can be imported or exist in an LDAP repository accessible to Oracle Identity Management (OIM), the IT security manager creates users manually in OIM or uses the Initiate HCM Spreadsheet Load task to create users from imported HR workers.

Once users exist, their access to Oracle Fusion Applications is dependent on the roles provisioned to them in OIM or Human Capital Management. Use the Manage HCM Role Provisioning Rules task to define rules that determine what roles are provisioned to users.

Importing user identities from other applications, including other Oracle Applications product lines, is either a data migration or manual task. Migrating data from other Oracle Applications includes user data. For more information about importing users, see the Oracle Fusion Middleware Developer’s Guide for Oracle Identity Manager.
In the security reference implementation, the IT Security Manager job role hierarchy includes the HCM Batch Data Loading Duty and the Partner Account Administration Duty. These duty roles provide entitlement to import or create users. The entitlement Load Batch Data provides the access necessary to perform the Import Worker Users task in OIM. The entitlement Import Partner entitlement provides the access necessary to perform the Import Partner Users task in OIM.

Manage Job Roles

Job and abstract roles are managed in OIM. This task includes creating and modifying job and abstract roles, but not managing role hierarchies of duties for the jobs.

Note

Manage Job Roles does not include provisioning job roles to users. Provisioning users is done in OIM, HCM, CRM or Oracle Fusion Supplier Portal.

Roles control access to application functions and data. Various types of roles identify the functions performed by users.

The Oracle Fusion Applications security reference implementation provides predefined job and abstract roles. In some cases, the jobs defined in your enterprise may differ from the predefined job roles in the security reference implementation. The predefined roles and role hierarchies in Oracle Fusion may require changes or your enterprise may require you to create new roles. For example, you need a job role for a petty cash administrator, in addition to an accounts payable manager. The security reference implementation includes a predefined Accounts Payable Manager, and you can create a petty cash administrator role to extend the reference implementation.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Enterprise Role Management Duty role, which is entitled to manage job and abstract roles (the entitlement is Manage Enterprise Role). This entitlement provides the access necessary to perform the Manage Job Roles task in OIM.

Manage Duties

A person with a job role must be able to perform certain duties. In the Oracle Fusion Applications security reference implementation, enterprise roles inherit duties through a role hierarchy. Each duty corresponds to a duty role. Duty roles specify the duties performed within applications and define the function and data access granted to the enterprise roles that inherit the duty roles.

Managing duties includes assigning duties to job and abstract roles in a role hierarchy using Authorization Policy Manager (APM). If your enterprise needs users to perform some actions in applications coexistent with Oracle Fusion applications, you may wish to remove the duty roles that enable those actions. For details about which duty roles are specific to the products in an offering, see the Oracle Fusion Applications Security Reference Manual for each offering.

OIM stores the role hierarchy and the spanning of roles across multiple pillars or logical partitions of applications.
In cases where your enterprise needs to provide access to custom functions, it may be necessary to create or modify the duty roles of the reference implementation.

**Tip**
As a security guideline, use only the predefined duty roles, unless you have added new applications functions. The predefined duty roles fully represent the functions and data that must be accessed by application users and contain all appropriate entitlement. The predefined duty roles are inherently without segregation of duty violations of the constraints used by the Application Access Controls Governor.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Role Management Duty role, which is entitled to manage duty roles (the entitlement is Manage Application Role). This entitlement provides the access necessary to perform the Manage Duties task in APM.

**Note**
Product family administrators are not entitled to create role hierarchies or manage duty roles and must work with the IT security manager to make changes such as localizing a duty role to change a role hierarchy. Setup for localizations is documented in HCM documentation.

**Manage Application Access Controls**

Prevent or limit the business activities that a single person may initiate or validate by managing segregation of duties policies in the Application Access Controls Governor (AACG).

**Note**
In AACG, segregation of duties policies are called access controls or segregation of duties controls.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Segregation of Duties Policy Management Duty role, which is entitled to manage segregation of duties policies (the entitlement is Manage Segregation of Duties Policy). This entitlement provides the access necessary to perform the Manage Application Access Controls task in AACG.

**Importing Worker Users: Explained**

You can import workers from legacy applications to Oracle Fusion Applications using the Import Worker Users task. By enabling you to bulk-load existing data, this task is an efficient way of creating and enabling users of Oracle Fusion Applications.

**The Import Worker Users Process**

Importing worker users is a two-stage process:
1. When you perform the Import Worker Users task, the Initiate Spreadsheet Load page opens. On the Initiate Spreadsheet Load page, you generate and complete the Create Worker spreadsheet. You must map your data to the spreadsheet columns and provide all required attributes. Once the spreadsheet is complete, you click **Upload** in the spreadsheet to import the data to the Load Batch Data stage tables.

2. As valid data rows are imported to the Load Batch Data stage tables, the Load Batch Data process runs automatically. Load Batch Data is a generic utility for loading data to Oracle Fusion Human Capital Management from external sources. This process loads data from the Load Batch Data stage tables to the Oracle Fusion application tables.

**User-Account Creation**

Oracle Fusion user accounts are created automatically for imported workers in Oracle Identity Management (OIM), unless automatic account creation is disabled.

By default, user account names and passwords are sent automatically to users when their accounts are created. This default action may have been changed at enterprise level, as follows:

- User account names and passwords may be sent to an enterprise-wide e-mail rather than to users themselves.
- Automatic sending of user account names and passwords may be disabled for the enterprise. In this case, you can notify users at an appropriate time.

**Role Provisioning**

Once user accounts exist, roles are provisioned to users automatically in accordance with current role-provisioning rules. For example, current rules could provision the employee abstract role to every worker. Role provisioning occurs automatically unless it is disabled for the enterprise.

**Importing Worker Users: Worked Example**

This example shows how to import worker users from legacy applications to Oracle Fusion Applications.

The following table summarizes key decisions for this task.

<table>
<thead>
<tr>
<th>Decisions to Consider</th>
<th>In This Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>What is my spreadsheet name?</td>
<td>WorkersMMDDYYBatchnn.xlsx</td>
</tr>
<tr>
<td>You can define your own naming</td>
<td>For example, Workers042713Batch01.xlsx.</td>
</tr>
<tr>
<td>convention. In this example,</td>
<td></td>
</tr>
<tr>
<td>the name is selected to make</td>
<td></td>
</tr>
<tr>
<td>identifying the spreadsheet</td>
<td></td>
</tr>
<tr>
<td>contents easy.</td>
<td></td>
</tr>
<tr>
<td>What is my batch name?</td>
<td>Workers042713Batchnn</td>
</tr>
<tr>
<td>You can define your own batch</td>
<td></td>
</tr>
<tr>
<td>name, which must be unique.</td>
<td></td>
</tr>
<tr>
<td>In this example, the batch</td>
<td></td>
</tr>
<tr>
<td>name is the same as the</td>
<td></td>
</tr>
<tr>
<td>spreadsheet name.</td>
<td></td>
</tr>
</tbody>
</table>
Summary of the Tasks

Import worker users by:

1. Selecting the Import Worker Users task
2. Creating the spreadsheet
3. Entering worker data in the spreadsheet
4. Importing worker data and correcting import errors
5. Reviewing and correcting load errors

Prerequisites

Before you can complete this task, you must have:

1. Installed the desktop client Oracle ADF Desktop Integration Add-in for Excel
2. Enabled the Trust Center setting Trust access to the VBA project object model in Microsoft Excel

Selecting the Import Worker Users Task

1. On the Overview page of the Setup and Maintenance work area, click the All Tasks tab.
2. In the Search region, complete the fields as shown in this table.

<table>
<thead>
<tr>
<th>Field</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Search</td>
<td>Task</td>
</tr>
<tr>
<td>Name</td>
<td>Import Worker Users</td>
</tr>
</tbody>
</table>

3. Click Search.
4. In the search results, click Go to Task for the task Import Worker Users.

The Initiate Spreadsheet Load page opens.

Alternatively, you can select the Import Worker Users task from an implementation project.

Creating the Spreadsheet

1. On the Initiate Spreadsheet Load page, find the entry for Create Worker in the list of business objects.

Create Worker appears after other business objects such as departments, locations, and jobs. Those business objects must be created before worker users, regardless of how you create them.

2. Click Create Spreadsheet for the Create Worker entry.
3. When prompted, save the spreadsheet locally using the name Workers042713Batch01.xlsx.
4. When prompted, sign in to Oracle Fusion Applications using your Oracle Fusion user name and password.
**Entering Worker Data in the Spreadsheet**

1. In the **Batch Name** field of the spreadsheet Workers042713Batch01.xlsx, replace the default batch name with the batch name Workers042713Batch01.

2. If your data includes flexfields, click **Configure Flexfield** to configure flexfield data. Otherwise, go to step 5 of this task.

3. In the **Configure Flexfield** window, select an attributes value and click **OK**.

4. See the Flexfields Reference tab for information about the configured flexfield.

5. Enter worker data in the spreadsheet. Ensure that you provide any required values and follow instructions in the spreadsheet for creating rows.

**Importing Worker Data and Correcting Import Errors**

Use the default values except where indicated.

1. In the workers spreadsheet, click **Upload**.

2. In the **Upload Options** window, click **OK**.
   
   As each row of data is uploaded to the Load Batch Data stage tables, its status is updated.

3. When uploading completes, identify any spreadsheet rows with the status **Insert Failed**, which indicates that the row was not imported to the stage tables.

4. For any row that failed, double-click the status value to display a description of the error.

5. Correct any import errors and click **Upload** again to import the remaining rows to the same batch.
   
   As rows are imported successfully to the stage tables, the data is loaded automatically to the application tables.

**Reviewing and Correcting Load Errors**

1. In the spreadsheet, click **Refresh** to display latest load status.

   Any errors that occur during the load process are reported in the spreadsheet.

2. Correct any load errors in the spreadsheet.

3. Repeat this process from Importing Worker Data and Correcting Import Errors until all spreadsheet rows are both imported and loaded successfully.

4. Close the spreadsheet.

   To load a second batch of worker users on the same date, increment the batch number in the spreadsheet and batch names (for example, Workers042713Batch02).
Manage Users

Creating Users: Worked Example

You can create users by entering basic person and employment data. A user account is created automatically for a person when you create the user record. You can assign the users Oracle Fusion Human Capital Management (HCM) and non-HCM data roles, each providing access to specific functions and data. This example demonstrates how to create a user and assign roles to the user.

Note

This user management functionality is available for HCM Foundation and Oracle Fusion Workforce Directory Management (WDM) users only.

<table>
<thead>
<tr>
<th>Decisions to Consider</th>
<th>In this Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>For whom are you creating the user record?</td>
<td>Gail Williams</td>
</tr>
<tr>
<td>What is the user account name?</td>
<td>Same as the e-mail ID, <a href="mailto:gail.williams@vision.com">gail.williams@vision.com</a></td>
</tr>
<tr>
<td>Where is Gail employed?</td>
<td>Gail is an employee of Vision Corporation, and works in the Human Resources (HR) department in the Canada office.</td>
</tr>
<tr>
<td>What roles must be provisioned to Gail?</td>
<td>Autoprovision the employee role. Gail is responsible for processing workers’ expense claims so provision the role Expense Claims Administrator manually to Gail.</td>
</tr>
</tbody>
</table>

Prerequisites

1. Create a role mapping called All Employees and enter the following conditions.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Person Type</td>
<td>Employee</td>
</tr>
<tr>
<td>Assignment Status</td>
<td>Active</td>
</tr>
</tbody>
</table>

In the role mapping you include the:

- Employee role, and select the Autoprovision option
- Expense Claims Administrator role, and select the Self-requestable option

Creating a User

1. On the Search Person page, click the Create icon to open the Create User page.
2. Complete the fields, as shown in this table:
3. In the User Details region, leave the User Name field blank. The user name defaults to the user's e-mail ID.

4. In the Employment Information region, select the person type Employee and complete the fields as shown in the table:

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last Name</td>
<td>Williams</td>
</tr>
<tr>
<td>First Name</td>
<td>Gail</td>
</tr>
<tr>
<td>E-Mail</td>
<td><a href="mailto:gail.williams@vision.com">gail.williams@vision.com</a></td>
</tr>
<tr>
<td>Hire Date</td>
<td>4/12/11</td>
</tr>
<tr>
<td>Legal Employer</td>
<td>Vision Corporation</td>
</tr>
<tr>
<td>Business Unit</td>
<td>Vision Canada</td>
</tr>
<tr>
<td>Department</td>
<td>Human Resources</td>
</tr>
</tbody>
</table>

**Assigning Roles to the User**

1. Click Autoprovision Roles to provision the employee role to the user.

2. Click Add Role.

3. Search for and select the Expense Claims Administrator role.

4. Click Save and Close. The user account is created and the roles are assigned to the user immediately.

**Changing User Names: Explained**

You can change user names for both new and existing users.

**Changing User Names When Creating Users**

When you create a user using the Create User interface, the User Name field may be blank. If you leave it blank, then the user name is generated in the enterprise default format when you save the user.

Alternatively, you can enter a user name on the Create User page, regardless of whether the field is blank. Any name that you enter replaces the default user name.

The user is notified of the user name only if user notifications are enabled and the user has not yet been notified of any user name and password.

**Changing Existing User Names**

You can change an existing user name on the Manage User Account and Edit User pages. The new name is sent automatically to Oracle Identity Management. However, it becomes visible in Oracle Fusion Applications only after the user signs in for the first time using the new name.
When you change an existing user name:

- The password is unchanged.
- Roles provisioned to the user are unchanged.
- The user is not notified automatically of the new name.

You are recommended to send details of the new user name to the user.

**User Details System Extract Report**

The Oracle BI Publisher User Details System Extract Report includes details of some or all Oracle Fusion Applications user accounts.

To run this report, you must have an HCM data role that provides view-all access to person records for the Human Capital Management Application Administrator job role.

To run the report:

1. Navigate to Tools - Reports and Analytics.
3. Select the User Details System Extract report.
4. In the report window, click More.
5. On the Oracle Business Intelligence page for the report, select Open to run the report immediately or Schedule to schedule the report.

**Parameters**

**User Population**

Enter one of the following values to identify the group of user accounts to include in the report.

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HCM</td>
<td>User accounts with an associated HCM person record.</td>
</tr>
<tr>
<td>TCA</td>
<td>User accounts with an associated TCA party account.</td>
</tr>
<tr>
<td>OIM</td>
<td>Accounts for users in the PER_USERS table who do not have an associated person number or party ID. OIM users are also referred to as implementation users.</td>
</tr>
<tr>
<td>ALL</td>
<td>HCM, TCA, and OIM users accounts.</td>
</tr>
</tbody>
</table>

**From Date**

Accounts for HCM and OIM users created on or after this date are included in the report. If you specify no From Date value, then accounts with any creation date are included, subject only to any To Date value that you specify.
From and to dates do not apply to the TCA user population; the report includes all TCA users if you include them in the report’s user population.

**To Date**

Accounts for HCM and OIM users created on or before this date are included in the report. If you specify no **To Date** value, then accounts with any creation date are included, subject only to any **From Date** value that you specify.

From and to dates do not apply to the TCA user population; the report includes all TCA users if you include them in the report’s user population.

**User Active Status**

Enter one of the following values to identify the user-account status.

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Include active accounts, which belong to users with current roles.</td>
</tr>
<tr>
<td>I</td>
<td>Include inactive accounts, which belong to users with no current roles.</td>
</tr>
<tr>
<td>All</td>
<td>Include both active and inactive user accounts.</td>
</tr>
</tbody>
</table>

**Report Results**

The output is an XML-formatted file where user accounts are grouped by type, as follows:

- Group 1 (G_1) includes HCM user accounts.
- Group 2 (G_2) includes TCA party user accounts.
- Group 3 (G_3) includes OIM user accounts.

The information provided in the extract varies with the account type.

**HCM User Accounts**

**Business Unit Name**

The business unit from the primary work relationship.

**Composite Last Update Date**

The date when any one of a number of values, including assignment managers, location, job, and person type, was last updated.

**Department**

The department from the primary assignment.

**Worker Type**

The worker type from the user’s primary work relationship.
**Generation Qualifier**

The user’s name suffix (for example, Jr., Sr., or III).

**Hire Date**

The enterprise hire date.

**Role Name**

A list of roles currently provisioned to workers whose work relationships are all terminated. This value appears for active user accounts only.

**Title**

The job title from the user’s primary assignment.

**TCA User Accounts**

**Organizations**

A resource group.

**Roles**

A list of job, abstract, and data roles provisioned to the user.

**Managers**

The manager of a resource group.

**OIM User Accounts**

**Start Date**

The date from when the account existed.

**CreatedBy**

The user name of the user who created the account.

### FAQs for Manage Users

**What happens if I send the user name and password?**

An e-mail containing the user name and password is sent to the user’s primary work e-mail address. If the user has no primary work e-mail address, then the user name and password are sent to the primary work e-mail address of the user's line manager, if available; otherwise, no notification is sent.

You can select **Send user name and password** only if these details have not already been sent for this user: the user name and password can be sent
once only for any user. If this option is available for selection but you do not select it, then you can run the process Send User Name and Password E-Mail Notifications later to notify users of their user names and passwords.

What happens when I autoprovion roles?

When you autoprovion roles to a user, the user’s assignments are reviewed automatically against all current role mappings.

Roles for which the Autoprovion option is selected are:

- Provisioned to the user immediately, if the user is eligible for the role and does not currently have it
- Deprovisioned from the user immediately, if the user is no longer eligible for the role but currently has it

You are recommended to autoprovion roles to individual users if you know that new or changed role mappings exist for which those users are eligible. Otherwise, roles are not provisioned or deprovisioned automatically until the user’s assignments are next updated.

Where do default user names come from?

By default, user names are defined by Oracle Identity Management (OIM). The user name is typically the user’s first and last names, but this format can be changed in OIM.

The default format of user names can be specified for the enterprise in Oracle Fusion HCM. This setting overrides the OIM default format. Your enterprise may have selected one of the following values:

- Person number
- Party number
- Primary work e-mail

If the default user-name format for the enterprise is the person number, then primary e-mail is used instead for party users who have no person number.

Default user names may not appear for new users until the relevant value (for example, the person number) is available. The user-account request is not submitted to OIM until the value exists.

What happens when I link a user account?

The current person or party record is linked to the selected Oracle Identity Management (OIM) user account. When you click Save, the request is submitted to OIM and the account status is Requested. Once the account status is Active, the user can sign in using the account.

Any roles currently provisioned to the linked account do not appear in the Roles section of the page until the account status is Active. However, you can add roles before clicking Save.
The **Link User Account** action appears only for persons or party users whose records are not already linked to a user account. When you link a user account, the person or party is not notified automatically. You are recommended to notify the user when the account is linked.

**Can I extract details of all Oracle Fusion Applications users?**

Yes. The Oracle BI Publisher User Details System Extract report includes details of all user accounts or a specified subset. For example, you can produce a report showing inactive user accounts, accounts created between specified dates, or accounts associated with TCA parties only.

To run the report, you must have an HCM data role that provides view-all access to person records for the Human Capital Management Application Administrator job role.
Define Security

Security Tasks: Highlights

Security tasks include the following.
- Security setup
- Security implementation and administration

Note
Security setup and administration tasks typically use integrated user interface pages that are provided by the following products.
- Oracle Identity Manager (OIM)
- Oracle Authorization Policy Manager (APM)
- Oracle Fusion Human Capital Management (HCM) products
- Oracle Application Access Control Governor (AACG) in Oracle Enterprise Governance, Risk and Compliance (GRC)

Security setup and administrative tasks performed by product administrators and implementation consultants, such as managing HCM security profiles, are presented in the documentation for those products.

Set Up the IT Security Manager Job Role
Provision the IT Security Manager job role with roles for user and role management.
- Using the OIM Administrator user name and password, sign in to Oracle Identity Manager (OIM). Refer to the Oracle Fusion Middleware Enterprise Deployment Guide for Oracle Identity Management. See: Creating Users and Groups
- Open the IT Security Manager job role's attributes and use the Hierarchy tab to add the User Identity Administrators role and the Role Administrators role in the OIM Roles category using the Add action. Use the Delegated Administration menu to search for the Xellerate Users organization and assign it to the IT Security Manager role. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager. See: User Management Tasks

Prerequisite Tasks for Security Administration
Sign into Oracle Fusion Applications for the first time with the Installation Super User account to synchronize LDAP users with HCM user management and
create an IT security manager user account and provision it with the IT Security Manager role. For environments that are not in Oracle Cloud, use the super user account that was created during installation to sign in for the first time.

- Installation establishes the super user account. Refer to the Oracle Fusion Applications Installation Guide.

See: Identity Management Configuration

- Oracle provides an initial user for accessing your services in Oracle Cloud. For more information, refer to "Oracle Cloud Application Services Security: Explained" in Oracle Cloud documentation.

- Synchronize LDAP users with HCM user management by performing the Run User and Roles Synchronization Process task. Monitor completion of the predefined Enterprise Scheduler process called Retrieve Latest LDAP Changes.

- Refer to information about creating person records in Oracle Fusion Applications Workforce Development Implementation Guide, or refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

See: Managing Users

- As a security guideline, provision a dedicated security professional with the IT Security Manager role as soon as possible after initial security setup and revoke that role from users provisioned with the Application Implementation Consultant role. If entitled to do so, see Security Tasks and Oracle Fusion Applications: How They Fit Together for details about provisioning the IT security manager.

**Required Security Administration Tasks**

Establish at least one implementation user and provision that user with sufficient access to set up the enterprise for all integrated Oracle Fusion Middleware and all application pillars or partitions.

- Perform the initial security tasks. If entitled to do so, see Initial Security Administration: Critical Choices.

- Sign in to Oracle Fusion Applications using the IT security manager's or administrator's user name and password, and create and provision users who manage your implementation projects and set up enterprise structures by performing the Create Implementation Users task. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

See: User Management Tasks

- Create a data role for implementation users who will set up HCM that grants access to data in secured objects required for performing HCM setup steps. Provision the implementation user with this View All data role. See "Creating an HCM Data Role: Worked Example."

- For an overview of security tasks from the perspective of an applications administrator, refer to the Oracle Fusion Applications Administrator's Guide

See: Securing Oracle Fusion Applications
**Optional Security Administration Tasks**

Once initial security administration is complete and your enterprise is set up with structures such as business units, additional security administration tasks are optional and based on modifying and expanding the predefined security reference implementation to fit your enterprise. See points to consider for defining security, data security and trading partner security after enterprise setup.

- Create users. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

  See: Creating Users

- Provision users with roles. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

  See: Adding and Removing Roles

  - You manage users and job roles, including data and abstract roles, in Oracle Identity Management user interface pages. Refer to the Oracle Fusion Middleware User's Guide for Oracle Identity Manager.

    See: User Interfaces


    See: Managing Oracle Fusion Applications Data Security Policies

  - You manage role provisioning rules in Human Capital Management (HCM). Refer to the Role Mappings: Explained topic in the Oracle Fusion Applications Workforce Development Implementation Guide.


  - For a complete description of the Oracle Fusion Applications security reference implementation, see the Oracle Fusion Applications Security Reference Manuals for each offering.


  - For a detailed functional explanation of the Oracle Fusion Applications security approach, refer to the following guides.

    See: Oracle Fusion Applications Security Guide

    See: Oracle Fusion Applications Security Hardening Guide

- Since security in Oracle Fusion Applications is based on integrations with Oracle Identity Management in Fusion Middleware, security features in the database, and Oracle Enterprise Governance, Risk and Compliance (GRC), additional resources in support of performing security tasks include the following.

  - Authorization Policy Manager (APM) is available in Oracle Fusion Applications through integration with Oracle Identity Management
Authorization policy management involves managing duty roles, data role templates, and data security policies. Refer to the Oracle Fusion Middleware Authorization Policy Manager Administrator's Guide.

See: Getting Started With Oracle Authorization Policy Manager

- Oracle Identity Management (OIM) is available in Oracle Fusion Applications through integration with Oracle Fusion Middleware. Identity management in Oracle Fusion Application involves creating and managing user identities, creating and linking user accounts, managing user access control through user role assignment, managing enterprise roles, and managing workflow approvals and delegated administration.

See: Oracle Fusion Middleware User's Guide for Oracle Identity Manager

- Oracle Fusion Applications is certified to integrate with Applications Access Controls Governor (AACG) in the Oracle Enterprise Governance, Risk and Compliance (GRC) suite to ensure effective segregation of duties (SOD).

See: Oracle Application Access Controls Governor Users Guide
See: Oracle Application Access Controls Governor Implementation Guide

- Configure and manage auditing. Refer to the Oracle Fusion Middleware Application Security Guide.

See: Configuring and Managing Auditing

Defining Security After Enterprise Setup: Points to Consider

After the implementation user has set up the enterprise, further security administration depends on the requirements of your enterprise.

The Define Security activity within the Information Technology (IT) Management business process includes the following tasks.

- Import Worker Users
- Import Partner Users
- Manage Job Roles
- Manage Duties
- Manage Application Access Controls

If no legacy users, user accounts, roles, and role memberships are available in the Lightweight Directory Access Protocol (LDAP) store, and no legacy workers are available in Human Resources (HR), the implementation user sets up new users and user accounts and provisions them with roles available in the Oracle Fusion Applications reference implementation.

If no legacy identities (workers, suppliers, customers) exist to represent people in your enterprise, implementation users can create new identities in Human Capital Management (HCM), Supplier Portal, and Customer Relationship Management (CRM) Self Service, respectively, and associate them with users.
Before Importing Users

Oracle Identity Management (OIM) handles importing users. If legacy employees, contingent workers, and their assignments exist, the HCM Application Administrator imports these definitions by performing the Initiate HCM Spreadsheet Load task. If user and role provisioning rules have been defined, the Initiate HCM Spreadsheet Load process automatically creates user and role provisioning requests as the workers are created. Once the enterprise is set up, performing the Initiate HCM Spreadsheet Load task populates the enterprise with HR workers in records linked by global user ID (GUID) to corresponding user accounts in the LDAP store. If no user accounts exist in the LDAP store, the Initiate HCM Spreadsheet Load task results in new user accounts being created. Worker email addresses as an alternate input for the Initiate HCM Spreadsheet Load task triggers a search of the LDAP for user GUIDs, which may perform more slowly than entering user names. In the security reference implementation, the HCM Application Administrator job role hierarchy includes the HCM Batch Data Loading Duty role, which is entitled to import worker identities. This entitlement provides the access necessary to perform the Initiate HCM Spreadsheet Load task in HCM.

Note
The Import Person and Organization task in the Define Trading Community Import activity imports the following resources, creates users, and links the resources to users for use in CRM.
- Internal employees
- Contingent workers
- External partner contacts
- Partner companies
- Legal entities
- Customers
- Consumers

If role provisioning rules have been defined, the Import Person and Organization task automatically provisions role requests as the users are created.

Import Users

If legacy users (identities) and user accounts exist outside the LDAP store that is being used by the Oracle Fusion Applications installation, the IT security manager has the option to import these definitions to the LDAP store by performing the Import Worker Users and Import Partner Users tasks. If no legacy users or user accounts can be imported or exist in an LDAP repository accessible to Oracle Identity Management (OIM), the IT security manager creates users manually in OIM or uses the Initiate HCM Spreadsheet Load task to create users from imported HR workers. Once users exist, their access to Oracle Fusion Applications is dependent on the roles provisioned to them in OIM or Human Capital Management. Use the Manage HCM Role Provisioning Rules task to define rules that determine what roles are provisioned to users. Importing user identities from other applications, including other Oracle Applications product lines, is either a data migration or manual task. Migrating data from other Oracle Applications includes user data. For more information about importing users, see the Oracle Fusion Middleware Developer’s Guide for Oracle Identity Manager.
In the security reference implementation, the IT Security Manager job role hierarchy includes the HCM Batch Data Loading Duty and the Partner Account Administration Duty. These duty roles provide entitlement to import or create users. The entitlement Load Batch Data provides the access necessary to perform the Import Worker Users task in OIM. The entitlement Import Partner entitlement provides the access necessary to perform the Import Partner Users task in OIM.

**Manage Job Roles**

Job and abstract roles are managed in OIM. This task includes creating and modifying job and abstract roles, but not managing role hierarchies of duties for the jobs.

**Note**

Manage Job Roles does not include provisioning job roles to users. Provisioning users is done in OIM, HCM, CRM or Oracle Fusion Supplier Portal.

Roles control access to application functions and data. Various types of roles identify the functions performed by users.

The Oracle Fusion Applications security reference implementation provides predefined job and abstract roles. In some cases, the jobs defined in your enterprise may differ from the predefined job roles in the security reference implementation. The predefined roles and role hierarchies in Oracle Fusion may require changes or your enterprise may require you to create new roles. For example, you need a job role for a petty cash administrator, in addition to an accounts payable manager. The security reference implementation includes a predefined Accounts Payable Manager, and you can create a petty cash administrator role to extend the reference implementation.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Enterprise Role Management Duty role, which is entitled to manage job and abstract roles (the entitlement is Manage Enterprise Role). This entitlement provides the access necessary to perform the Manage Job Roles task in OIM.

**Manage Duties**

A person with a job role must be able to perform certain duties. In the Oracle Fusion Applications security reference implementation, enterprise roles inherit duties through a role hierarchy. Each duty corresponds to a duty role. Duty roles specify the duties performed within applications and define the function and data access granted to the enterprise roles that inherit the duty roles.

Managing duties includes assigning duties to job and abstract roles in a role hierarchy using Authorization Policy Manager (APM). If your enterprise needs users to perform some actions in applications coexistent with Oracle Fusion applications, you may wish to remove the duty roles that enable those actions. For details about which duty roles are specific to the products in an offering, see the Oracle Fusion Applications Security Reference Manual for each offering.

OIM stores the role hierarchy and the spanning of roles across multiple pillars or logical partitions of applications.

In cases where your enterprise needs to provide access to custom functions, it may be necessary to create or modify the duty roles of the reference implementation.
Tip
As a security guideline, use only the predefined duty roles, unless you have added new applications functions. The predefined duty roles fully represent the functions and data that must be accessed by application users and contain all appropriate entitlement. The predefined duty roles are inherently without segregation of duty violations of the constraints used by the Application Access Controls Governor.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Role Management Duty role, which is entitled to manage duty roles (the entitlement is Manage Application Role). This entitlement provides the access necessary to perform the Manage Duties task in APM.

Note
Product family administrators are not entitled to create role hierarchies or manage duty roles and must work with the IT security manager to make changes such as localizing a duty role to change a role hierarchy. Setup for localizations is documented in HCM documentation.

Manage Application Access Controls

Prevent or limit the business activities that a single person may initiate or validate by managing segregation of duties policies in the Application Access Controls Governor (AACG).

Note
In AACG, segregation of duties policies are called access controls or segregation of duties controls.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Segregation of Duties Policy Management Duty role, which is entitled to manage segregation of duties policies (the entitlement is Manage Segregation of Duties Policy). This entitlement provides the access necessary to perform the Manage Application Access Controls task in AACG.

Security Tasks and Oracle Fusion Applications: How They Fit Together

The major security tasks and their order within the context of an overall Oracle Fusion Applications implementation extend from security setup through production deployment audits.

The Oracle Fusion business process model (BPM) provides a sequence of security implementation tasks that includes the following.

- Security setup (Define Common Applications Configuration activity)
  - Define Implementation Users task group (optional)
    - Create Implementation Users task
    - Create Data Role for Implementation Users task
    - Provision Roles to Implementation Users task
• Define security - tasks vary depending on deployed Oracle Fusion product family
  • Revoke Data Role from Implementation Users task
  • Import Worker Users task
  • Import Partner Users task
  • Manage Duties task
  • Manage Job Roles task
  • Manage Application Access Controls task
• Define Automated Governance, Risk, and Performance Controls activity
  • Manage Application Access Controls task (AACG settings)
  • Manage Application Preventive Controls task
  • Manage Application Transaction Controls task
  • Manage Application Configuration Controls task
• User and role provisioning tasks
  • Implement Role Request and Provisioning Controls activity
  • Import Worker Users task
  • Import Partner Users task
  • Self Request User Roles task
  • Approve User and Role Provisioning Requests task
  • Assign User Roles task
  • Manage Supplier User Roles and User Role Usages task
  • Map and Synchronize User Account Details task
  • Tasks for viewing account details for self or others
  • Tasks for applying and managing various role provisioning rules
  • Tasks for running synchronization processes
• Security implementation and ongoing maintenance after setup (Manage IT Security activity)
  • Implement Function Security Controls
  • Create Job Role task
  • Import Worker Users task
• Import Partner Users task
• Manage Duties task
• Manage Job Roles task
• Manage Users task
• Implement Data Security Controls
• Manage Data Security Policies task
• Manage Role Templates task
• Manage Segment Security task
• Manage Data Access Sets task
• Define Security Profiles task group
• Auditing tasks
  • Manage Security Audit, Compliance and Reporting activity
  • Manage Application Access Controls task

Note
Go live deployment does not require lockdown or specific security tasks because security is enforced across the test to production information life cycle.

Required Roles
The following enterprise roles are provisioned to a single super user that is set up by the Oracle Fusion Applications installation process, and to the initial user set up by Oracle for Oracle Cloud Application Services:
  • Application Implementation Consultant
  • IT Security Manager
  • Application Administrators for the provisioned products

Initial security administration also includes provisioning the IT Security Manager role with Oracle Identity Management (OIM) roles for user and role management.
  • Identity User Administrator
  • Role Administrator

Additionally, the Xellerate Users organization must be assigned to the IT Security Manager role.

Important
As a security guideline, provision a dedicated security professional with the IT Security Manager role at the beginning of an implementation, and revoke that role from users provisioned with the Application Implementation Consultant role.

Tools Used to Perform Security Tasks
Security tasks are supported by tools within both Oracle Fusion Applications and Oracle Fusion Middleware.
The figure lists the tasks associated with each of the integrated products and pillars of an Oracle Fusion Applications deployment.
Security Tasks: Overview

Security tasks span multiple business processes and are performed by various roles using numerous integrated tools. The following table shows the business process model (BPM) tasks and tools used to support securing Oracle Fusion Applications.

<table>
<thead>
<tr>
<th>Example Task</th>
<th>Oracle BPM Task</th>
<th>Supporting Tools</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>View duty roles inherited by a job role</td>
<td>Manage Duties</td>
<td>• Authorization Policy Manager (APM)</td>
<td>Each logical partition or pillar contains a collection of application roles, and function and data security policies.</td>
</tr>
<tr>
<td>View entitlement or policies carried by a job role</td>
<td>Manage Duties</td>
<td>• APM</td>
<td>In LDAP, the policy store stores application roles and the identity store stores enterprise roles.</td>
</tr>
<tr>
<td>Add a job role to a role hierarchy</td>
<td>Manage Job Roles</td>
<td>• Oracle Identity Management (OIM)</td>
<td>The identity store in LDAP stores enterprise roles.</td>
</tr>
<tr>
<td>Add a duty role to a role hierarchy</td>
<td>Manage Duties</td>
<td>• APM</td>
<td>LDAP stores the role hierarchy and the spanning of roles across multiple pillars or logical partitions.</td>
</tr>
<tr>
<td>Task</td>
<td>Module/Function</td>
<td>Tool(s)</td>
<td></td>
</tr>
<tr>
<td>---------------------------------------------------------------------</td>
<td>-------------------------------------</td>
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<td></td>
</tr>
<tr>
<td>Create a hierarchy of enterprise (abstract, job, data) roles</td>
<td>Manage Job Roles</td>
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<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>OIM</td>
<td></td>
</tr>
<tr>
<td>Create a hierarchy of (application) duty roles</td>
<td>Manage Duties</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td>APM</td>
<td></td>
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<tr>
<td>Create a new job role</td>
<td>Manage Job Roles</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>OIM</td>
<td></td>
</tr>
<tr>
<td>Change duty roles inherited by a job or abstract role</td>
<td>Manage Duties</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td>APM</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>The identity store in LDAP stores enterprise roles.</td>
<td></td>
</tr>
<tr>
<td>Create a new duty role</td>
<td>Manage Duties</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>APM</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>All functions and actions in Oracle Fusion Applications that need to be secured are covered by the reference implementation. In some cases, especially with function customizations, a new duty role may be needed.</td>
<td></td>
</tr>
<tr>
<td>View Segregation of Duties (SOD) policies respected by a duty role</td>
<td>Manage Application Access Controls</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>APM, Application Access Controls Governor (AACG) in Oracle Enterprise Governance, Risk and Compliance (GRC)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>The Security Reference Manuals (SRM) document the segregation of duties (SOD) policies respected within each job role.</td>
<td></td>
</tr>
<tr>
<td>View SOD policy violations carried by the duty roles inherited by a job role</td>
<td>Manage Application Access Controls</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>ACG in GRC</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>The Security Reference Manuals (SRM) document the SOD policies respected within each job role.</td>
<td></td>
</tr>
<tr>
<td>View SOD policy violations</td>
<td>Manage Segregation of Duties Policies</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>ACG in GRC</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>The SRM documents the SOD conflicts for each job role.</td>
<td></td>
</tr>
<tr>
<td>View the data security policies carried by a job, abstract, and data roles</td>
<td>Manage Data Security Policies</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>APM</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Oracle Fusion Data Security stores data security policies in the policy store. Data security can also be defined in application pages provided by Oracle Middleware Extensions for Applications (FND).</td>
<td></td>
</tr>
<tr>
<td>Task Description</td>
<td>Task Name</td>
<td>System(s)</td>
<td>Notes</td>
</tr>
<tr>
<td>---------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------</td>
<td>------------------------------------</td>
<td>-----------------------------------------------------------------------</td>
</tr>
<tr>
<td>Create and update HCM security profiles</td>
<td>Manage Data Role and Security Profiles</td>
<td>• Oracle Fusion HCM</td>
<td>This task does not include assigning data roles to the users, which is supported by user provisioning tasks.</td>
</tr>
<tr>
<td>Create (generate) a data role</td>
<td>1. Manage Role Templates</td>
<td>• APM</td>
<td>Data roles are generated automatically based on data role templates and enterprise setup. Changes to data role templates generate new or changed data roles. Create data roles in HCM using the Manage Data Roles and Security Profiles task.</td>
</tr>
<tr>
<td></td>
<td>2. Manage Data Roles and Security Profiles</td>
<td>• Oracle Fusion HCM</td>
<td></td>
</tr>
<tr>
<td>Create a new data security policy (not through generated data roles based on data role templates or HCM security profiles)</td>
<td>Manage Data Security Policies</td>
<td>• APM</td>
<td>Data security can also be defined in application pages provided by Oracle Middleware Extensions for Applications (FND)</td>
</tr>
<tr>
<td>View data role templates defined by a product</td>
<td>Manage Role Templates</td>
<td>• APM</td>
<td></td>
</tr>
<tr>
<td>Create or edit an existing data role template</td>
<td>Manage Role Templates</td>
<td>• APM</td>
<td></td>
</tr>
<tr>
<td>Secure common objects such as attachment categories or profile options</td>
<td>Manage Data Security Policies</td>
<td>• APM</td>
<td>Data security can also be defined in application pages provided by Oracle Middleware Extensions for Applications (FND)</td>
</tr>
<tr>
<td>View, create, update Data Access Sets used to secure Ledgers and Ledger Sets</td>
<td>Manage Data Access Sets</td>
<td>• Oracle Fusion General Ledger</td>
<td></td>
</tr>
<tr>
<td>View, create, update accounting flexfield segment security rules</td>
<td>Manage Security Segments</td>
<td>• Oracle Fusion General Ledger</td>
<td></td>
</tr>
<tr>
<td>View or update the set of job roles that can be provisioned to supplier users</td>
<td>Manage Supplier User Role</td>
<td>• Supplier Portal</td>
<td>These tools are in the Oracle Fusion Procurement product family</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Sourcing</td>
<td></td>
</tr>
<tr>
<td>Determine the supplier job roles that the supplier self service administrator can provision to supplier users</td>
<td>Manage Supplier User Role Usages</td>
<td>• Supplier Portal</td>
<td>These tools are in the Oracle Fusion Procurement product family</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Sourcing</td>
<td></td>
</tr>
<tr>
<td>Set default supplier job roles based on the set of supplier roles that are defined by performing the Manage Supplier User Roles task</td>
<td>Manage Supplier User Role Usages</td>
<td>• Supplier Portal</td>
<td>These tools are in the Oracle Fusion Procurement product family</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Sourcing</td>
<td></td>
</tr>
<tr>
<td>Create a new implementation user</td>
<td>Create Implementation Users</td>
<td>• OIM</td>
<td></td>
</tr>
<tr>
<td>---------------------------------</td>
<td>----------------------------</td>
<td>-------</td>
<td></td>
</tr>
<tr>
<td>Import legacy users</td>
<td>• Import Worker Users</td>
<td>• OIM</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Import Partner Users</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Create a new user</td>
<td>Manage Users</td>
<td>• HCM</td>
<td></td>
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<tr>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Provision roles to a user</td>
<td>1. Provision Roles to Implementation Users</td>
<td>• OIM</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. Manage Users</td>
<td></td>
<td></td>
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<tr>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

HCM creates a new user and identity when a new worker is created. The Hire Employee and Add Contingent Worker tasks also result in new user creation requests. Creating a new user automatically triggers role provisioning requests based on role provisioning rules.

Implementation users are provisioned through OIM since HCM is not setup at the start of the implementation. The Provision Roles to Implementation Users is not needed once implementation is complete.

Once HCM is setup, HCM is used to provision roles to non-implementation users by performing the Manage Users task. Human Resources (HR) transaction flows such as Hire and Promote also provision roles.

Once supplier users are setup, Supplier Model can be used by internal users to maintain supplier user accounts or supplier users can maintain their accounts in Supplier Portal.
### Define Data Security

**Data Security: Explained**

By default, users are denied access to all data. Data security makes data available to users by the following means:

- Policies that define grants available through provisioned roles
- Policies defined in application code

You secure data by provisioning roles that provide the necessary access. Enterprise roles provide access to data through data security policies defined for the inherited application roles.

For more information about provisioning identities and configuring audit policies, see the Oracle Fusion Applications Administrator’s Guide.

There may be more than one navigation path to the graphical user interface in which the task is performed. You can access most security tasks by starting in the Setup and Maintenance Overview page and searching for security tasks and task lists.

| View the job, abstract, and data roles provisioned to a user | 1. Manage Users  
2. Manage User Principal  
3. Provision Roles to Implementation Users | • Human Capital Management (HCM)  
• OIM | LDAP stores users, roles and provisioning information.  
The Manage User Principal and Provision Roles to Implementation Users tasks are not needed once implementation is complete. |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Revoke role from user.</td>
<td>Manage Users</td>
<td>• HCM</td>
<td>You can revoke roles from various Human Resources task flows, the HCM Manage Users task and OIM. User termination includes role revocation.</td>
</tr>
<tr>
<td>Approve role provisioning or user account request.</td>
<td>Approve User and Role Provisioning Requests</td>
<td>• OIM</td>
<td>Viewing audit logs is a Oracle Fusion Middleware function and not represented by an Oracle Fusion Applications BPM task.</td>
</tr>
<tr>
<td>View audit logs</td>
<td>Not applicable</td>
<td>• Oracle Enterprise Manager</td>
<td>Not applicable</td>
</tr>
</tbody>
</table>

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For more information about provisioning identities and configuring audit policies, see the Oracle Fusion Applications Administrator’s Guide.

There may be more than one navigation path to the graphical user interface in which the task is performed. You can access most security tasks by starting in the Setup and Maintenance Overview page and searching for security tasks and task lists.

**Define Data Security**

**Data Security: Explained**

By default, users are denied access to all data. Data security makes data available to users by the following means:

- Policies that define grants available through provisioned roles
- Policies defined in application code

You secure data by provisioning roles that provide the necessary access. Enterprise roles provide access to data through data security policies defined for the inherited application roles.
When setting up the enterprise with structures such as business units, data roles are automatically generated that inherit job roles based on data role templates. Data roles also can be generated based on HCM security profiles. Data role templates and HCM security profiles enable defining the instance sets specified in data security policies.

When you provision a job role to a user, the job role implicitly limits data access based on the data security policies of the inherited duty roles. When you provision a data role to a user, the data role explicitly limits the data access of the inherited job role to a dimension of data.

Data security consists of privileges conditionally granted to a role and used to control access to the data. A privilege is a single, real world action on a single business object. A data security policy is a grant of a set of privileges to a principal on an object or attribute group for a given condition. A grant authorizes a role, the grantee, to actions on a set of database resources. A database resource is an object, object instance, or object instance set. An entitlement is one or more allowable actions applied to a set of database resources.

Data is secured by the following means.

<table>
<thead>
<tr>
<th>Data security feature</th>
<th>Does what?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data security policy</td>
<td>Grants access to roles by means of entitlement</td>
</tr>
<tr>
<td>Role</td>
<td>Applies data security policies with conditions to users through role provisioning.</td>
</tr>
<tr>
<td>Data role template</td>
<td>Defines the data roles generated based on enterprise setup of data dimensions such as business unit.</td>
</tr>
<tr>
<td>HCM security profile</td>
<td>Defines data security conditions on instances of object types such as person records, positions, and document types without requiring users to enter SQL code</td>
</tr>
<tr>
<td>Masking</td>
<td>Hides private data on non-production database instances</td>
</tr>
<tr>
<td>Encryption</td>
<td>Scrambles data to prevent users without decryption authorization from reading secured data</td>
</tr>
</tbody>
</table>

The sets of data that a user can access via roles are defined in Oracle Fusion Data Security. Oracle Fusion Data Security integrates with Oracle Platform Security Services (OPSS) to entitle users or roles (which are stored externally) with access to data. Users are granted access through the entitlement assigned to the roles or role hierarchy with which the user is provisioned. Conditions are WHERE clauses that specify access within a particular dimension, such as by business unit to which the user is authorized.

**Data Security Policies**

Data security policies articulate the security requirement "Who can do What on Which set of data," where 'Which set of data' is an entire object or an object instance or object instance set and 'What' is the object entitlement.

For example, accounts payable managers can view AP disbursements for their business unit.
A data security policy is a statement in a natural language, such as English, that typically defines the grant by which a role secures business objects. The grant records the following.

- Table or view
- Entitlement (actions expressed by privileges)
- Instance set (data identified by the condition)

For example, disbursement is a business object that an accounts payable manager can manage by payment function for any employee expenses in the payment process.

**Note**

Some data security policies are not defined as grants but directly in applications code. The security reference manuals for Oracle Fusion Applications offerings differentiate between data security policies that define a grant and data security policies defined in Oracle Fusion applications code.

A business object participating in a data security policy is the database resource of the policy.

Data security policies that use job or duty roles refer to data security entitlement. For example, the data security policy for the Accounts Payable Manager job role refers to the view action on AP disbursements as the data security entitlement.

**Important**

The duty roles inherited by the job role can be moved and job roles reassembled without having to modify the data security.

As a security guideline, data security policies based on user session context should entitle a duty role. This keeps both function and data security policies at the duty role level, thus reducing errors.

For example, a Sales Party Management Duty can update Sales Party where the provisioned user is a member of the territory associated with the sales account. Or the Sales Party Management Duty can update Sales Party where the provisioned user is in the management chain of a resource who is on the sales account team with edit access. Or the Participant Interaction Management Duty can view an Interaction where the provisioned user is a participant of the Interaction.

For example, the Disbursement Process Management Duty role includes entitlement to build documents payable into payments. The Accounts Payable Manager job role inherits the Disbursement Process Management Duty role. Data security policies for the Disbursement Process Management Duty role authorize access to data associated with business objects such as AP disbursements within...
a business unit. As a result, the user provisioned with the Accounts Payable Manager job role is authorized to view AP disbursements within their business unit.

A data security policy identifies the entitlement (the actions that can be made on logical business objects or dashboards), the roles that can perform those actions, and the conditions that limit access. Conditions are readable WHERE clauses. The WHERE clause is defined in the data as an instance set and this is then referenced on a grant that also records the table name and required entitlement.

**Data Roles**

Data roles are implemented as job roles for a defined set of data.

A data role defines a dimension of data within which a job is performed. The data role inherits the job role that describes the job. For example, a data role entitles a user to perform a job in a business unit.

The data role inherits abstract or job roles and is granted data security privileges. Data roles carry the function security privileges inherited from job roles and also the data security privilege granted on database objects and table rows.

For example, an accounts payables specialist in the US Business Unit may be assigned the data role Accounts Payables Specialist - US Business Unit. This data role inherits the job role Accounts Payables Specialist and grants access to transactions in the US Business Unit.

A data role may be granted entitlement over a set people.

For example, a Benefits Administrator A-E is allowed to administer benefits for all people that have a surname that begins with A-E.

Data roles are created using data role templates. You create and maintain data roles in the Authorization Policy Manager (APM). Use the Manage Data Roles and Security Profiles task to create and maintain HCM data roles in Oracle Fusion HCM.

**HCM Security Profiles**

HCM security profiles are used to secure HCM data, such as people and departments. You use HCM security profiles to generate grants for an enterprise role. The resulting data role with its role hierarchy and grants operates in the same way as any other data role.

For example, an HCM security profile identifies all employees in the Finance division.

Applications outside of HCM can use the HCM Data Roles UI pages to give their roles access to HR people.

**Masking and Encryption**

Oracle Fusion Applications uses masking to protect sensitive data from view by unauthorized users. Encryption APIs mask sensitive fields in applications user interfaces. Additionally, Oracle Data Masking is available for masking data in
non-production instances and Oracle Transparent Data Encryption is available for protecting data in transit or in backups independent of managing encryption keys.

Defining Data Security After Enterprise Setup: Points to Consider

After the implementation user has set up the enterprise, further security administration depends on the requirements of your enterprise.

The Define Data Security activity within the Information Technology (IT) Management business process includes the following tasks.

- Manage Data Access Sets
- Manage Segment Security
- Manage Role Templates
- Manage Data Security Policies

These tasks address data security administration. For information on using the user interface pages for setting up and managing data security, see the Oracle Fusion Middleware Administrator’s Guide for Authorization Policy Manager.

Note

The Manage Data Role and Security Profiles task, and all other HCM security profile setup tasks are documented in Human Capital Management (HCM) documentation.

Manage Data Access Sets

Data access sets define a set of access privileges to one or more ledgers or ledger sets.

The information on ledgers that are attached to data access sets are secured by function security. Users must have access to the segment values associated with the data access sets to access the corresponding GL account.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Data Access Administration Duty role, which is entitled to manage data access sets (the entitlement is Define General Ledger Data Access Set). This entitlement provides the access necessary to perform the Manage Data Access Sets task in General Ledger.

Manage Segment Security

Balancing or management segment values can secure data within a ledger.
Segment values are stored in GL_ACCESS_SET_ASSIGNMENTS and secured by restrictions, such as Exclude, on parameters that control the set of values that a user can use during data entry.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Key Flexfield Administration Duty role, which is entitled to manage application key flexfields (the entitlement is Manage Application Key Flexfield). This entitlement provides the access necessary to perform the Manage Segment Security task in General Ledger.

**Manage Role Templates**

Data role templates automatically create or update data roles based on dimensions such as business unit. As an enterprise expands, data role templates trigger replication of roles for added dimensions. For example, when creating a new business unit, a data role template generates a new Accounts Payables Manager data role based on the Financials Common Module Template for Business Unit Security data role template.

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Role Management Duty role, which is entitled to manage data role templates (the entitlement is Manage Role Template). This entitlement provides the access necessary to perform the Manage Role Templates task in APM.

**Manage Data Security Policies**

Data security grants provisioned to roles are data security policies. The security reference implementation provides a comprehensive set of predefined data security policies and predetermined data security policies based on data role templates.

Data security policies are available for review in Authorization Policy Manager (APM). Data security policies are implemented by grants stored in Oracle Fusion Data Security (FND_GRANTS).

Data security policies secure the database resources of an enterprise. Database resources are predefined applications data objects and should not be changed. However, for cases where custom database resources must be secured objects, the IT security manager is entitled to manage database resources and create new data security policies.

---

**Warning**

Review but do not modify HCM data security policies in APM except as a custom implementation. Use the HCM Manage Data Role And Security Profiles task to generate the necessary data security policies and data roles.

---

In the security reference implementation, the IT Security Manager job role hierarchy includes the Application Role Management Duty role, which is entitled to manage data security policies (the entitlement is Manage Data Security Policy). This entitlement provides the access necessary to perform the Manage Data Security Policies task in APM.
Data Security in the Security Reference Implementation: Explained

The reference implementation contains a set of data security policies that can be inspected and confirmed to be suitable or a basis for further implementation using the Authorization Policy Manager (APM).

The security implementation of an enterprise is likely a subset of the reference implementation, with the enterprise specifics of duty roles, data security policies, and HCM security profiles provided by the enterprise.

The business objects registered as secure in the reference implementation are database tables and views.

Granting or revoking object entitlement to a particular user or group of users on an object instance or set of instances extends the base Oracle Fusion Applications security reference implementation without requiring customization of the applications that access the data.

Data Security Policies in the Security Reference Implementation

The data security policies in the reference implementation entitle the grantee (a role) to access instance sets of data based on SQL predicates in a WHERE clause.

Tip

When extending the reference implementation with additional data security policies, identify instance sets of data representing the business objects that need to be secured, rather than specific instances or all instances of the business objects.

Predefined data security policies are stored in the data security policy store, managed in the Authorization Policy Manager (APM), and described in the Oracle Fusion Applications Security Reference Manual for each offering. A data security policy for a duty role describes an entitlement granted to any job role that includes that duty role.

Warning

Review but do not modify HCM data security policies in APM except as a custom implementation. Use the HCM Manage Data Role And Security Profiles task to generate the necessary data security policies and data roles.

The reference implementation only enforces a portion of the data security policies in business intelligence that is considered most critical to risk management without negatively affecting performance. For performance reasons it is not practical to secure every level in every dimension. Your enterprise may have a different risk tolerance than assumed by the security reference implementation.
HCM Security Profiles in the Security Reference Implementation

The security reference implementation includes some predefined HCM security profiles for initial usability. For example, a predefined HCM security profile allows line managers to see the people that report to them.

The IT security manager uses HCM security profiles to define the sets of HCM data that can be accessed by the roles that are provisioned to users.

Data Roles

The security reference implementation includes no predefined data roles to ensure a fully secured initial Oracle Fusion Applications environment.

The security reference implementation includes data role templates that you can use to generate a set of data roles with entitlement to perform predefined business functions within data dimensions such as business unit. Oracle Fusion Payables invoicing and expense management are examples of predefined business functions. Accounts Payable Manager - US is a data role you might generate from a predefined data role template for payables invoicing if you set up a business unit called US.

HCM provides a mechanism for generating HCM related data roles.

Securing Data Access: Points to Consider

Oracle Fusion Applications supports securing data through role-based access control (RBAC) by the following methods.

<table>
<thead>
<tr>
<th>Method of securing data</th>
<th>Reason</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data roles apply explicit data security policies on job and abstract roles</td>
<td>Appropriate for job and abstract roles that should only access a subset of data, as defined by the data role template that generates the data role or by HCM security profiles.</td>
<td>Accounts Payable Manager - US data role to provide an accounts payable manager in the US business unit with access to invoices in the US business unit.</td>
</tr>
<tr>
<td>Data security policies</td>
<td>Define data access for application roles and provide inheriting job and abstract roles with implicit data security</td>
<td>Projects</td>
</tr>
</tbody>
</table>

If a user has access to the same function through different roles that access different data sets, then the user has access to a union of those data sets.

When a runtime session is created, Oracle Platform Security Services (OPSS) propagates only the necessary user to role mapping based on Oracle Fusion Data Security grants. A grant can specify entitlement to the following.

- Specific rows of data (data object) identified by primary key
• Groups of data (instance set) based on a predicate that names a particular parameter

• Data objects or instance sets based on runtime user session variables

Data is either identified by the primary key value of the row in the table where the data is stored. Or data is identified by a rule (SQL predicate) applied to the WHERE clause of a query against the table where the data is stored.

Grants

Oracle Fusion Data Security can be used to restrict the following.

• Rows that are returned by a given query based on the intended business operation

• Actions that are available for a given row

Grants control which data a user can access.

Note

Attribute level security using grants requires a data security policy to secure the attribute and the entitlement check enforces that policy.

A grant logically joins a user or role and an entitlement with a static or parameterized object instance set. For example, REGION='WEST' is a static object instance set and REGION=&GRANT_ALIAS.PARAMETER1 is a parameterized object instance set. In the context of a specific object instance, grants specify the allowable actions on the set of accessible object instances. In the database, grants are stored in FND_GRANTS and object instance sets are stored in FND_OBJECT_INSTANCE_SETS. Object access can be tested using the privilege check application programming interface (API).

Securing a Business Object

A business object is a logical entity that is typically implemented as a table or view, and corresponds to a physical database resource. The data security policies of the security reference implementation secure predefined database resources. Use the Manage Data Security Policies task to define and register other database resources.

Data security policies identify sets of data on the registered business object and the actions that may be performed on the business object by a role. The grant can be made by data instance, instance set or at a global level.

Note

Use parameterized object instance sets whenever feasible to reduce the number of predicates the database parses and the number of administrative intervention required as static object instances sets become obsolete. In HCM, security profiles generate the instance sets.
Define Security

Manage Data Security Policies

Database Resources and Data Security Policies: How They Work Together

A data security policy applies a condition and allowable actions to a database resource for a role. When that role is provisioned to a user, the user has access to data defined by the policy. In the case of the predefined security reference implementation, this role is always a duty role. Data roles generated to inherit the job role based on data role templates limit access to database resources in a particular dimension, such as the US business unit.

The database resource defines and instance of a data object. The data object is a table, view, or flexfield.

The following figure shows the database resource definition as the means by which a data security policy secures a data object. The database resource names the data object. The data security policy grants to a role access to that database resource based on the policy’s action and condition.

Database Resources

A database resource specifies access to a table, view, or flexfield that is secured by a data security policy.

• Name providing a means of identifying the database resource
• Data object to which the database resource points
Data Security Policies

Data security policies consist of actions and conditions for accessing all, some, or a single row of a database resource.

- Condition identifying the instance set of values in the data object
- Action specifying the type of access allowed on the available values

**Note**

If the data security policy needs to be less restrictive than any available database resource for a data object, define a new data security policy.

**Actions**

Actions correspond to privileges that entitle kinds of access to objects, such as view, edit, or delete. The actions allowed by a data security policy include all or a subset of the actions that exist for the database resource.

**Conditions**

A condition is either a SQL predicate or an XML filter. A condition expresses the values in the data object by a search operator or a relationship in a tree hierarchy. A SQL predicate, unlike an XML filter, is entered in a text field in the data security user interface pages and supports more complex filtering than an XML filter, such as nesting of conditions or sub queries. An XML filter, unlike a SQL predicate, is assembled from choices in the UI pages as an AND statement.

**Tip**

An XML filter can be effective in downstream processes such as business intelligence metrics. A SQL predicate cannot be used in downstream metrics.

Manage Role Templates

**Data Role Templates: Explained**

You use data role templates to generate data roles. You generate such data roles, and create and maintain data role templates in the Authorization Policy Manager (APM).

**Note**

HCM data roles are generated using the Manage Data Roles and Security Profiles task, which uses HCM security profiles, not data role templates, to define the data security condition.

The following attributes define a data role template.

- Template name
The data role template specifies which base roles to combine with which dimension values for a set of data security policies. The base roles are the parent job or abstract roles of the data roles.

**Note**

Abstract, job, and data roles are enterprise roles in Oracle Fusion Applications. Oracle Fusion Middleware products such as Oracle Identity Manager (OIM) and Authorization Policy Manager (APM) refer to enterprise roles as external roles. Duty roles are implemented as application roles in APM and scoped to individual Oracle Fusion Applications.

The dimension expresses stripes of data, such as territorial or geographic information you use to partition enterprise data. For example, business units are a type of dimension, and the values picked up for that dimension by the data role template as it creates data roles are the business units defined for your enterprise. The data role template constrains the generated data roles with grants of entitlement to access specific data resources with particular actions. The data role provides provisioned users with access to a dimensional subset of the data granted by a data security policy.

An example of a dimension is a business unit. An example of a dimension value is a specific business unit defined in your enterprise, such as US. An example of a data security policy is a grant to access a business object such as an invoice with a view entitlement.

When you generate data roles, the template applies the values of the dimension and participant data security policies to the group of base roles.

The template generates the data roles using a naming convention specified by the template’s naming rule. The generated data roles are stored in the Lightweight Directory Access Protocol (LDAP) store. Once a data role is generated, you provision it to users. A user provisioned with a data role is granted permission to access the data defined by the dimension and data security grant policies of the data role template.

For example, a data role template contains an Accounts Payable Specialist role and an Accounts Payable Manager role as its base roles, and region as its dimension, with the dimension values US and UK. The naming convention is [base-role-name]:[DIMENSION-CODE-NAME]. This data role template generates four data roles.

- Accounts Payable Specialist - US (business unit)
- Accounts Payable Specialist - UK (business unit)
- Accounts Payable Manager - US (business unit)
Making Changes To Data Role Templates

If you add a base role to an existing data role template, you can generate a new set of data roles. If the naming rule is unchanged, existing data roles are overwritten.

If you remove a base role from a data role template and regenerate data roles, a resulting invalid role list gives you the option to delete or disable the data roles that would be changed by that removal.

Making Changes to Dimension Values

If you add a dimension value to your enterprise that is used by a data role template, you must regenerate roles from that data role template to create a data role for the new dimension. For example if you add a business unit to your enterprise, you must regenerate data roles from the data role templates that include business unit as a dimension.

If you add or remove a dimension value from your enterprise that is used to generate data roles, regenerating the set of data roles adds or removes the data roles for those dimension values. If your enterprise has scheduled regeneration as an Oracle Enterprise Scheduler Services process, the changes are made automatically.

For information on working with data role templates, see the Oracle Fusion Middleware Administrator’s Guide for Authorization Policy Manager.

Manage Data Role and Security Profiles

HCM Data Roles: Explained

HCM data roles, like all Oracle Fusion Applications data roles, define data security policies: they enable users to perform a set of tasks, using identified menus, menu items, and pages in application user interfaces, on a specified set of data within those user interfaces. Because data roles are specific to the enterprise, no predefined HCM data roles exist.

How HCM Data Roles Differ from Other Data Roles

HCM data roles differ from other data roles in the following ways:

- You create and maintain HCM data roles outside Oracle Identity Management (OIM) and the Oracle Fusion Middleware Authorization Policy Manager (APM), and they are not based on data role templates.

  Although HCM data roles are visible in the Oracle Fusion Middleware APM, they must not be maintained there.
- A single HCM data role can enable access to data of multiple types.

You identify the data that users can access in HCM security profiles. You can create security profiles for the person, organization, position, country, legislative data group (LDG), document type, payroll, payroll flow, and workforce business process objects.

Selecting the Job Role

Each HCM data role is associated with a single job role, which you select from the list of enterprise roles. The HCM securing objects that the selected role needs to access are identified automatically, and the appropriate types of security profile are displayed. For example, if you select the job role human resource analyst, users with that job role need to access managed person, public person, organization, position, LDG, and document type data; therefore, security profiles for those object types must be included in the HCM data role. The security profile types that appear in the HCM data role vary according to the data requirements of the selected job role.

If you select a job role that requires no access to HCM data secured by security profiles, you cannot create an HCM data role.

Note

If you create custom job roles in OIM, you must add them to a locally defined role category that ends with "Job Roles"; otherwise, they do not appear in the list of job roles when you create an HCM data role. Do not add custom job roles to the predefined role category HCM - Job Roles.

Creating or Selecting the Security Profiles

You can either create new security profiles or use existing security profiles. For each object type, you can include only one security profile in an HCM data role.

Users with Multiple HCM Data Roles

When users have multiple HCM data roles, the data security policies arising from each role remain separate. For example, being able to promote or terminate workers in the purchasing department in one HCM data role and view contact details of all workers in the sales department in another HCM data role does not enable a user to promote or terminate workers in the sales department.

Components of the HCM Data Role

The following figure summarizes how the components of the HCM data role contribute to Oracle Fusion Data Security for the data role. Oracle Fusion Data Security comprises the data security policies for data roles that are generated automatically when data roles are created.

The job role that you select in the HCM data role inherits multiple duty roles. Each duty role has one or more function privileges and related data privileges, from which the relevant HCM objects are identified. The specific instances of the objects required by this HCM data role are identified in security profiles and stored in a data instance set. Data security policy data is created automatically in Oracle Fusion Data Security when you create the data role.
For example, the human resource specialist job role inherits the employee hire and worker promotion duty roles, among many others. The inherited duty roles provide both function privileges, such as Hire Employee, Rehire Employee, and Promote Workers, and data privileges to HCM objects, such as person and assignment. The specific instances of those objects required by this HCM data role, such as people with assignments in a specified legal employer and department, are identified in security profiles.

**HCM Security Profiles: Explained**

A security profile defines the criteria that identify instances of a human capital management (HCM) object. For example, a person security profile defines the criteria that identify one or more person records, and a position security profile defines the criteria that identify one or more positions. When you include a security profile in an HCM data role and provision the data role to a user, that user can access the data instances identified in the security profile. The type of access available to the user (for example whether the user can edit or simply view the data) depends on the job role identified in the HCM data role.

**HCM Object Types**

You can create security profiles for the following HCM object types:

- Person
- Managed person
- Public person
- Organization
All security profile definitions for these HCM objects are eventually visible in the Oracle Fusion Middleware Authorization Policy Manager (APM). The name of the security profile's data instance set in the Oracle Fusion Middleware APM is derived from the name of the security profile and the relevant object type. For example, if the security profile name is Manager Hierarchy, then the data instance set for the object PER_ALL_PEOPLE_F is HCM:PER:PER_ALL_PEOPLE_F:Manager Hierarchy.

You must use the Oracle Fusion Human Capital Management interfaces, which are designed for ease of use and access, to create and maintain security profiles; do not use the Oracle Fusion Middleware APM to maintain security profiles for these HCM objects.

**Security Criteria in HCM Security Profiles**

In any HCM security profile, you specify the criteria that identify data instances of the relevant type. For example, in an organization security profile, you can identify organizations by organization hierarchy, by organization classification, or by listing organizations to include in or exclude from the security profile. All of the criteria in an HCM security profile apply when the data instance set is defined; for example, if you identify organizations by both organization hierarchy and organization classification, then both sets of criteria apply, and only those organizations that satisfy all criteria belong to the data instance set.

**Predefined HCM Security Profiles**

The following HCM security profiles are predefined:

<table>
<thead>
<tr>
<th>Security Profile Name</th>
<th>HCM Security Profile Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>View All People</td>
<td>Person</td>
<td>Identifies all person records in the enterprise</td>
</tr>
<tr>
<td>View Own Record</td>
<td>Person</td>
<td>Identifies the signed-on user’s own person record and the person records of that user’s contacts</td>
</tr>
<tr>
<td>View Manager Hierarchy</td>
<td>Person</td>
<td>Identifies the signed-on user’s line manager hierarchy</td>
</tr>
<tr>
<td>View All Workers</td>
<td>Person</td>
<td>Identifies the person records of all people who have a work relationship in the enterprise</td>
</tr>
<tr>
<td>View All Organizations</td>
<td>Organization</td>
<td>Identifies all organizations in the enterprise</td>
</tr>
<tr>
<td>View All Positions</td>
<td>Position</td>
<td>Identifies all positions in the enterprise</td>
</tr>
<tr>
<td>View All Legislative Data Groups</td>
<td>LDG</td>
<td>Identifies all LDGs in the enterprise</td>
</tr>
</tbody>
</table>
View All Countries | Country | Identifies all countries in the FND_TERRITORIES table
--- | --- | ---
View All Document Types | Document Type | Identifies all document types in the enterprise
View All Payrolls | Payroll | Identifies all payrolls in the enterprise
View All Flows | Payroll Flow | Identifies all payroll flows in the enterprise
View All Workforce Business Processes | Workforce Business Process | Identifies all registered workforce business processes in the enterprise

You can include the predefined security profiles in any HCM data role, but you cannot edit them. Note also that the **View all** option is disabled in any security profile that you create; this restriction exists because predefined security profiles exist for this requirement.

**Creating Security Profiles**

You can create security profiles either individually or as part of the process of creating an HCM data role. If you have standard requirements, it may be more efficient to create the security profiles individually and include them in appropriate HCM data roles.

**Reusability and Inheritance of Security Profiles**

Regardless of how you create them, all security profiles are reusable; they do not belong to particular HCM data roles, and you can include them in any HCM data role for which they define an appropriate data instance set.

You can include security profiles in other security profiles. For example, you can include an organization security profile:

- In a person security profile, to secure person records by department, business unit, or legal employer
- In a position security profile, to secure positions by department or business unit

Therefore, one security profile can inherit the data instance set defined by another.

**Assigning Security Profiles to Abstract Roles: Explained**

Abstract roles define a worker’s role in the enterprise independently of the job that the worker is hired to do.

These abstract roles are predefined in Oracle Fusion Human Capital Management:

- Line manager
- Employee
- Contingent worker

**Enabling Data Access for Abstract Roles**

 Typically, you create role mappings during implementation to provision abstract roles automatically to eligible workers. Although users with these roles may be
able to sign in to Oracle Fusion Applications and navigate to tasks of interest, they have no automatic access to data. For example, employees can navigate to the Person Gallery but cannot view portraits or see lists of person names in product interfaces, and line managers can navigate to the Manager Resources Dashboard but can see no data for their organizations. To enable users with abstract roles to access relevant HCM data, you must assign security profiles to those abstract roles.

**Predefined Security Profiles to Assign to Abstract Roles**

To enable users with abstract roles to access relevant data, you assign the following predefined security profiles directly to the employee, contingent worker, and line manager abstract roles.

<table>
<thead>
<tr>
<th>Security Profile Type</th>
<th>Employee</th>
<th>Contingent Worker</th>
<th>Line Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Person</td>
<td>View Own Record</td>
<td>View Own Record</td>
<td>View Manager Hierarchy</td>
</tr>
<tr>
<td>Public person</td>
<td>View All Workers</td>
<td>View All Workers</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Organization</td>
<td>View All Organizations</td>
<td>View All Organizations</td>
<td>View All Organizations</td>
</tr>
<tr>
<td>Position</td>
<td>View All Positions</td>
<td>View All Positions</td>
<td>View All Positions</td>
</tr>
<tr>
<td>Legislative data group</td>
<td>View All Legislative Data Groups</td>
<td>View All Legislative Data Groups</td>
<td>View All Legislative Data Groups</td>
</tr>
<tr>
<td>Country</td>
<td>View All Countries</td>
<td>View All Countries</td>
<td>View All Countries</td>
</tr>
<tr>
<td>Document type</td>
<td>View All Document Types</td>
<td>View All Document Types</td>
<td>View All Document Types</td>
</tr>
<tr>
<td>Payroll Flow</td>
<td>Not applicable</td>
<td>Not applicable</td>
<td>View All Flows</td>
</tr>
<tr>
<td>Workforce Business Process</td>
<td>Not applicable</td>
<td>Not applicable</td>
<td>View All Workforce Business Processes</td>
</tr>
</tbody>
</table>

After implementation, you may want to change aspects of this data access. For example, you may want to create your own security profiles and assign those directly to abstract roles; however, you must remember that such changes apply to all users who have the abstract role.

**HCM Data Roles**

Users who have abstract roles are likely to gain additional data access by means of HCM data roles that you define for their job roles. For example, you may create an HCM data role for human resource specialists to enable them to access the person records of all workers in a legal employer. Such data access is in addition to any data access provided by abstract roles.

**Assigning Security Profiles to Abstract Roles: Worked Example**

This example shows how to assign predefined security profiles to the employee, contingent worker, and line manager abstract roles.

**Searching for the Employee Abstract Role**

1. On the All Tasks tab of the Overview page of the Setup and Maintenance work area, search for the task Manage Data Role and Security Profiles.
2. In the Search Results region, click **Go to Task**.
3. On the Manage Data Roles and Security Profiles page, enter the abstract-role name Employee in the Role field. Click Search.

4. In the Search Results region, highlight the entry for the predefined Employee role and click Assign.

Assigning Security Profiles to the Employee Abstract Role

1. On the Assign Data Role: Security Criteria page, select the security-profile values shown in the following table. These are the security profiles that are typically assigned to the employee role. You may see a subset of these security profiles, depending on the combination of product offerings that you are implementing.

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization Security Profile</td>
<td>View All Organizations</td>
</tr>
<tr>
<td>Position Security Profile</td>
<td>View All Positions</td>
</tr>
<tr>
<td>Country Security Profile</td>
<td>View All Countries</td>
</tr>
<tr>
<td>LDG Security Profile</td>
<td>View All Legislative Data Groups</td>
</tr>
<tr>
<td>Person Security Profile (Person section)</td>
<td>View Own Record</td>
</tr>
<tr>
<td>Person Security Profile (Public Person section)</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Document Type Security Profile</td>
<td>View All Document Types</td>
</tr>
</tbody>
</table>

2. Click Review.

3. On the Assign Data Role: Review page, click Submit.

4. On the Manage Data Roles and Security Profiles page, search again for the predefined Employee role.

5. In the Search Results region, confirm that a green check mark appears in the Security Profiles column for the Employee role. The check mark confirms that security profiles are assigned to the role.

Repeat the steps in Searching for the Employee Abstract Role and Assigning Security Profiles to the Employee Abstract Role for the predefined Contingent Worker role.

Searching for the Line Manager Abstract Role

1. On the Manage Data Roles and Security Profiles page, enter the abstract-role name Line Manager in the Role field. Click Search.

2. In the Search Results region, highlight the entry for the predefined Line Manager role and click Assign.

Assigning Security Profiles to the Line Manager Abstract Role

1. On the Assign Data Role: Security Criteria page, select the security-profile values shown in the following table. These are the security profiles that are typically assigned to the line manager role. You may see a subset of these security profiles, depending on the combination of product offerings that you are implementing.
2. Click Review.

3. On the Assign Data Role: Review page, click Submit

4. On the Manage Data Roles and Security Profiles page, search again for the predefined Line Manager role.

5. In the search results, confirm that a green check mark appears in the Security Profiles column for the Line Manager role. The check mark confirms that security profiles are assigned to the role.

## Define Automated Governance, Risk, and Performance Controls

### Segregation of Duties: Explained

Segregation of duties (SOD) separates activities such as approving, recording, processing, and reconciling results so an enterprise can more easily prevent or detect unintentional errors and willful fraud. SOD policies, called access control policies in Application Access Controls Governor (AACG), exert both preventive and detective effects.

SOD policies constrain duties across roles so that unethical, illegal, or damaging activities are less likely. SOD policies express constraints among roles. Duty role definitions respect segregation of duties policies.

### Application Access Controls Governor

You manage, remediate, and enforce access controls to ensure effective SOD using the Application Access Controls Governor (AACG) product in the Oracle Enterprise Governance, Risk and Compliance (GRC) suite.

AACG applies the SOD policies of the Oracle Fusion Applications security reference implementation using the AACG Oracle Fusion Adapter.

AACG is integrated with Oracle Identity Management (OIM) in Oracle Fusion Applications to prevent SOD control violations before they occur by ensuring
SOD compliant user access provisioning. SOD constraints respect provisioning workflows. For example, when provisioning a Payables role to a user, the SOD policy that ensures no user is entitled to create both an invoice and a payment prevents the conflicting roles from being provisioned. AACG validates the request to provision a user with roles against SOD policies and provides a remediating response such as approval or rejections if a violation is raised.

Use AACG to for the following.

- Define SOD controls at any level of access such as in the definition of an entitlement or role.
- Simulate what-if SOD scenarios to understand the effect of proposed SOD control changes.
- Use the library of built-in SOD controls provided as a security guideline.

Managing Segregation of Duties

SOD policies express incompatible entitlement or incompatible access points into an application. In GRC, an access point is the lowest level access for a particular application. In GRC, entitlement is a grouping of access points. As a security guideline, group the lowest level access points or define the SOD policy at the access level causing the least amount of change. Business activities are enabled at access points. In Oracle Fusion Applications, the hierarchy of access points in descending levels is users, roles, and entitlement.

Note

AACG entitlements are logical groupings of security objects that represent Oracle Fusion Application access points such as roles or entitlement.

Note

In AACG, segregation of duties policies are called access controls.

Oracle Fusion Applications does not predefine business logic for dealing with SOD conflicts. Oracle Fusion Applications does define a set of states where role requests are suspended pending resolution of SOD violations the role request introduces. In most cases, Oracle Fusion Applications invokes OIM to handle role requests. Enterprises define SOD resolution rules when defining SOD policy.

Remediating Segregation of Duties Policy Violations

The risk tolerance of your enterprise determines what duties must be segregated and how to address violations.

AACG assists in remediation of violations with a guided simulation that identifies corrective action. You determine the exact effects of role and entitlement changes prior to putting them into production, and adjust controls as needed.
Segregation of Duties in the Security Reference Implementation: Explained

Segregation of duties (SOD) is a special case of function security enforcement. A segregation of duties conflict occurs when a single user is provisioned with a role or role hierarchy that authorizes transactions or operations resulting in the possibility of intentional or inadvertent fraud.

The predefined SOD policies result in duty separation with no inherent violations. For example, an SOD policy prevents a user from entitlement to create both payables invoices and payables payments.

However, the most common duties associated with some job and abstract roles could conflict with the predefined segregation of duties. A predefined role hierarchy or job or abstract role may include such common duties that are incompatible according to a segregation of duties policy. For example, the predefined Accounts Payable Supervisor job role includes the incompatible duties: Payables Invoice Creation Duty and Payables Payment Creation Duty.

Every single predefined duty role is free from an inherent segregation of duties violation. For example, no duty role violates the SOD policy that prevents a user from entitlement to both create payables invoices and payables payments.

Jobs in the reference implementation may contain violations against the implemented policies and require intervention depending on your risk tolerance, even if you define no additional jobs or SOD policies.

Provisioning enforces segregation of duties policies. For example, provisioning a role to a user that inherits a duty role with entitlement to create payables invoices enforces the segregation of duties policy applied to that duty role and ensures the user is not also entitled to create a payables payment. When a role inherits several duty rules that together introduce a conflict, the role is provisioned with a violation being raised in the Application Access Controls Governor (AACG). If two roles are provisioned to a user and introduce a segregation of duties violation, the violation is raised in AACG.

Note

SOD policies are not enforced at the time of role definition.

Aspects of segregation of duties policies in the security reference implementation involve the following.

- Application Access Controls Governor (AACG)
- Conflicts defined in segregation of duties policies
- Violations of the conflicts defined in segregation of duties policies
Application Access Controls Governor (AACG)

AACG is a component of the Oracle Enterprise Governance, Risk and Compliance (GRC) suite of products where segregation of duties policies are defined.

- Define SOD controls at any level of access such as in the definition of an entitlement or role.
- Simulate what-if SOD scenarios to understand the effect of proposed SOD control changes.
- Use the library of built-in SOD controls provided as a security guideline.

Your risk tolerance determines how many duties to segregate. The greater the segregation, the greater the cost to the enterprise in complexity at implementation and during maintenance. Balance the cost of segregation with the reduction of risk based on your business needs.

Conflicts

An intra-role conflict occurs when a segregation of duties policy expresses constraints within the construct of a single role (entitlement and duties) that creates violations.

Tip

As a security guideline, use only the predefined duty roles, unless you have added new applications functions. The predefined duty roles fully represent the functions and data that must be accessed by application users and contain all appropriate entitlement. The predefined duty roles are inherently without segregation of duty violations of the constraints used by the Application Access Controls Governor.

Violations

A segregation of duties violation occurs when a policy is defined that allows a segregation of duties conflict to occur.

Notifications report conflicts to the requester of the transaction that raised the violation. Oracle Identity Management (OIM) shows the status of role requests indicating if a segregation of duties violation has occurred.

For information on configuring audit policies, see the Oracle Fusion Applications Administrator's Guide.

For more information on managing segregation of duties, see the Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User's Guide.
Defining Segregation of Duties Policies: Points To Consider

Segregation of duties (SOD) policies express incompatibilities enforced to control access in defined contexts.

In Oracle Fusion Applications, SOD policies protect against the following incompatibilities.

- Privilege X is incompatible with privilege Y
- Role A is incompatible with role B
- Any privileges in role A are incompatible with any privileges in role B.
- Privilege X is incompatible with any privileges in role B.

The following examples of SOD policies illustrate incompatible entitlement.

- No user should have access to Bank Account Management and Supplier Payments duties.
- No user should have access to Update Supplier Bank Account and Approve Supplier Invoice entitlement.

Data Contexts

You can extend SOD policies to control access to specific data contexts.

For example, no single individual must be able to source a supplier in a business unit and approve a supplier invoice in the same business unit.

Exclusion and Inclusion Conditions

SOD policies may include exclusion conditions to narrow the SOD scope and reduce false positive violations, or inclusion conditions to broaden the scope.

Conditions apply to access points globally, to policies, or to access paths defined by policies. Access path conditions can exclude a user from a role, an Oracle Fusion Applications entitlement from a role, or a permission from an Oracle Fusion Applications entitlement.

The following global exclusion conditions are predefined in Oracle Fusion Applications and available when creating SOD policies.

- User Status
- User Name
- Enterprise Role
- Action
• Business Unit

• Within Same Business Unit

**Enforcement**

Oracle Fusion Applications enforces SOD policies under the following circumstances.

• When granting entitlement to a role
• When provisioning a role to a user

For information on managing segregation of duties, see Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User’s Guide.

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**Note**

SOD policies are not enforced at the time of role definition.

Aspects of segregation of duties policies in the security reference implementation involve the following.

• Application Access Controls Governor (AACG)
• Conflicts defined in segregation of duties policies
• Violations of the conflicts defined in segregation of duties policies

A single SOD policy can include entitlement from multiple instances of a single enterprise resource planning environment. For example, one SOD policy is enforced in implementation, test, and production instances of Oracle Fusion Applications.

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**Managing Segregation of Duties Risks and Violations: Critical Choices**

You assess and balance the cost of duty segregation against reduction of risk based on the requirements of your enterprise.

The types of people who resolve SOD conflicts include the following.

• Administrator of an external program such as the Procurement Administrator for the supplier portal or the Partner Manager for the PRM Program
• Senior executive spanning multiple organizations in an enterprise with opposing interests
• Risk management professional implementing an Oracle Enterprise Governance, Risk and Compliance (GRC) initiative
• Predefines a set of conditions and informs access provisioning staff to approve requests and prove the exception based on certain conditions
• Allows defining rules to route SOD violations for approval

You view and respond to risks and violations in the Application Access Controls Governor (AACG).

You may wish to override an SOD violation. For example, the Accounts Payable Supervisor includes incompatible duties to create both invoices and payments. When you provision this job role to a user, you may waive the violation in the AACG. You may waive the violation for the currently provisioned user, for the SOD policy that raised the violation, or for the SOD policy within a particular data set, such as a business unit.

The risk tolerance of your enterprise guides how you respond to conflicts. For example, a user may be provisioned with both the role of Order Manager and Shipping Agent. The Order Manager role entitles the user to enter orders, which could result in exploitation when filling shipping quotas. You can remove the entitlement to enter orders that the Order Manager job role inherits from the Orchestration Order Scheduling Duty role. Or you could segregate the shipping and order entry duties by defining an SOD policy that allows a user to have either job role but not both.

False Positives

False positives can be SOD policy violations that are not actually violations, or are violations within your risk tolerance and therefore do not require corrective action.

You can reduce false positives by the following methods.

• Define exclusion conditions that can be applied to individual or groups of policies.
• Define logically complex SOD policies that enforce more exacting specifications.
• Determine whether conflicts should be prevented, monitored, or subjected to approval during provisioning.

Path Level Detection

Conflict analysis detects a user’s multiple paths to one or more conflicting access points.

For example, a user may be able to reach a single access point through one or more roles, or by one entitlement leading to another through submenus to a function that represents a risk. The resulting conflict path shows if the conflict is generated by inappropriate role provisioning or configuration of applications. The audit shows the paths from any number of users to any number of access points involved in conflicts, which lets you visualize the root cause and remediate effectively.
AACG assigns one or more users to review all paths involved in a given conflict so that the entire conflict can be addressed in a coherent way.

**Waiving or Accepting Violations**

AACG lets you accept or waive a violation. Your reasons may include that you accept the risk or will define compensating controls.

A waiver may apply to the current user, constraint, or constraint within a dimension such as the business unit.

**Resolving Conflicts**

The risk tolerance of the enterprise determines whether a segregation of duties conflict must be removed from the security reference implementation.

The following approaches resolve conflicts.

- Change the segregation of duties policy.
- Ensure a job role does not contain incompatible duties.
- Define data security policies that restrict authorized access by incompatible duties.

Changing a segregation of duties policy may not be possible in most cases. For example, a policy that segregates creation of payables invoice from making payables payments should be preserved, even if the Accounts Payables Manager job role includes a duty role for each activity. To prevent an accounts payables manager from being authorized to perform both duties, or from being authorized to make payables payments to self and direct reports, the Accounts Payables Manager job role must be changed. The security implementation can be changed to include two job roles that segregate the incompatible duties. Added data security policy grants can restrict the access to at risk data.

For information on managing segregation of duties, see the Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User’s Guide.

**Role Provisioning and Segregation of Duties: How They Work Together**

Segregation of duties (SOD) checks occur when roles are assigned to users. The checks are based on Oracle Application Access Controls Governor (AACG) policies in Oracle Enterprise Governance, Risk and Compliance (GRC). The Oracle Identity Management (OIM) integration includes predefined routing rules for remediation in the Manage IT Security business process.

External users such as suppliers or partners need to be provisioned with roles to facilitate access to parent company interfaces and data. The process by which such provisioning requests are approved in Oracle Fusion Applications helps explain the request flows and possible outcomes.
Note

In Oracle Identity Management (OIM), external users means users who are not specific to applications, such as enterprise roles or the absence of entitlement to access an application.

The figure shows the role provisioning request flow. OIM uses AACG to check segregation of duties violations.

Tables

A supplier or partner requests admission to a program using an implementation of the Supplier Portal Submission. The submission is captured in one or both of the following tables in advance of approving or rejecting the supplier or partner.

- Oracle Fusion Trading Community Model
- Interface Staging

Oracle Fusion Applications collects the employee names for the supplier or partner company at the time the company submits its request to join the program so that all employees accessing Oracle Fusion Applications on behalf of the supplier or partner are provisioned.

AACG in the Oracle Enterprise Governance, Risk and Compliance (GRC) suite is certified to synchronize with the policy and identity stores for all pillars or partitions of Oracle Fusion Applications and integrated with the Oracle Fusion
Applications security approach to roll up entitlements (by means of duty roles) to the roles that are provisioned to internal users. SOD policies can be defined and enforced at any level of authorization. For external users, SOD policies use attribute information stored in the Trading Community Model tables.

**OIM and the SPML Client**

Enterprise business logic may qualify the requester and initiate a role provisioning request by invoking the Services Provisioning Markup Language (SPML) client module, as may occur during onboarding of internal users with Human Capital Management (HCM), in which case the SPML client submits an asynchronous SPML call to OIM. Or OIM handles the role request by presenting roles for selection based on associated policies.

OIM recognizes the role provisioning request and initiates a call to AACG.

OIM apprises the SPML client of the current state of the role provisioning request as **SOD_CHECK_IN_PROGRESS**.

OIM stores the SOD check result as part of OIM audit data.

OIM apprises SPML client of the current state of the SPML request. The provisioning is either still in progress with segregation of duties being checked, or conflicts were found. If conflicts exist, AACG rejects the request and notifies the application.

<table>
<thead>
<tr>
<th>Status</th>
<th>Conflicts</th>
<th>Current State</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOD_CHECK_IN_PROGRESS</td>
<td>Unknown</td>
<td>Request sent to AACG and waiting for response</td>
</tr>
<tr>
<td>SOD_REMEDIATION_IN_PROGRESS</td>
<td>Conflict found</td>
<td>AACG detected violations and remediation is in progress</td>
</tr>
<tr>
<td>SOD_CHECK_APPROVED</td>
<td>No conflict found</td>
<td>No SOD violations found</td>
</tr>
<tr>
<td>SOD_CHECK_REJECTED</td>
<td>Conflict found</td>
<td>AACG detected violations that cannot be remediated</td>
</tr>
<tr>
<td>SOD_REMEDIATION_APPROVED</td>
<td>Conflict found</td>
<td>AACG detected violations that are approved</td>
</tr>
<tr>
<td>SOD_REMEDIATION_REJECTED</td>
<td>Conflict found</td>
<td>AACG detected violations that are rejected by approver</td>
</tr>
</tbody>
</table>

In the absence of an SOD exception, OIM provisions all relevant users.

**Note**

When a partner user is provisioned, all employees of the partner enterprise are provisioned. SOD checks occur when an external user requests to join a program, because SOD policies operate across Oracle Fusion Applications, not at the individual level. Supplier or partner company user requests are not approved if there is an SOD conflict against the supplier company.

OIM provides AACG with the details of SOD exception approval workflow. AACG audits the outcome for use in future detective controls and audit processes.
Oracle Application Access Controls Governor

AACG may respond with the following.

- Roles may be provisioned to the external user or its employees because no SOD conflict is found
- SOD conflict is found and request is denied because the relevant SOD policy is to be strictly enforced and no exception approval should be allowed
- SOD conflict is found and the exception to the policy is allowed, so the request goes through additional processing, such as an approval process.

Supplier or Partner Relationship Management responds to an SOD exception by updating Trading Community Model tables with the current state. An enterprise may elect to implement a landing pad that offers external users a means of addressing the SOD problem by providing more information or withdrawing the request.

SOD violation checking occurs during role implementation and provisioning, and can be turned on or off if AACG is provisioned and enabled as part of the Oracle Fusion Applications deployment.

Segregation of Duties Exception Resolution or Approval Workflow

Depending upon status, OIM kicks off an auditable SOD exception resolution workflow. Resolution can be conditional based on approval or requirements such as contracts being met.

If one of the paths for exception resolution is to get an approval, then the SOD exception resolution drives the approval using AMX. Standard AMX rules, not business rules, resolve the approval for the SOD exception, including the following.

- Organizational hierarchies
- Multiple mandatory and optional approvers
- Rerouting and approval delegation

The approver resolution uses AMX Rules Designer to access various user attributes and organizational hierarchies managed in Oracle Fusion Applications repositories. This information is typically not available in OIM or the LDAP identity store repository. Enterprises can define additional approval rules using AMX Thin Client.

The SOD Exception Approver gets a notification through supported channels that a new request is awaiting approval. The approver signs in to the global SOA federated worklist application that aggregates all pending worklist items for the user from all Oracle Fusion applications and logical partitions or pillars of applications. The SOD exception approval tasks show up in the same list.

The SOD exception approval task shows the details of the SPML request and SOD Provisioning results in a page rendered by OIM. The approver may take one of the following actions.
• Approve the request as it is

• Reject the request

If the approver approves the request, OIM sends an SOD_REMEDICATION_APPROVED status to the SPML client.

If the approver rejects the request, OIM sends an SOD_REMEDICATION_REJECTED status to the SPML client. The provisioning request is considered completed with a failure outcome and the external users is notified. Oracle Fusion Applications updates the Trading Community Model tables with the rejected status

Remediation Task Assignments

The SOD remediation tasks are assigned based on the role being requested.

1. If the role requested is Chief Financial Officer, the SOD remediation task is assigned to the IT Security Manager role.

2. If the SOD violation results from a policy where the SOD control tag is the Information Technology Management business process and the control priority is 1, the SOD remediation task is assigned to Application Administrator role.

3. In all other scenarios, the SOD remediation task is assigned to the Controller role.

For more information about configuring audit policies, see the Oracle Fusion Applications Administrator's Guide.

For information on managing segregation of duties, see the Oracle Application Access Controls Governor Implementation Guide and Oracle Application Access Controls Governor User's Guide.
Define Currencies and Currency Rates

Manage Currencies

Defining Currencies: Points to Consider

When creating or editing currencies, consider these points relevant to entering the currency code, date range, or symbol for the currency.

Currency Codes

You cannot change a currency code after you enable the currency, even if you later disable that currency.

Date Ranges

Users can enter transactions denominated in the currency only for the dates within the specified range. If you do not enter a start date, then the currency is valid immediately. If you do not enter an end date, then the currency is valid indefinitely.

Symbols

Even if you enter a symbol for a currency, the symbol is not always displayed when an amount is displayed in this currency. Some applications use currency symbols when displaying amounts. Others, like Oracle Fusion General Ledger, do not.

Euro Currency Derivation: Explained

Use the Derivation Type, Derivation Factor, and Derivation Effective Date fields to define the relationship between the official currency (Euro) of the European
Monetary Union (EMU) and the national currencies of EMU member states. For each EMU currency, you define its Euro-to-EMU fixed conversion rate and the effective starting date.

**Note**

If you need to use a different currency code for Euro, you can disable the predefined Euro currency and create a new one.

**Derivation Type**

The Euro currency derivation type is used only for the Euro, and the Euro derived derivation type identifies national currencies of EMU member states. All other currencies do not have derivation types.

**Derivation Factor**

The derivation factor is the fixed conversion rate by which you multiply one Euro to derive the equivalent EMU currency amount. The Euro currency itself should not have a derivation factor.

**Derivation Effective Date**

The derivation effective date is the date on which the relationship between the EMU currency and the Euro begins.

**FAQs for Manage Currencies**

**When do I create or enable currencies?**

Create currencies to use, for example for reporting purposes, if they are not already provided. All currencies from the International Organization for Standardization (ISO) 4217 standard are provided.

Enable any currency other than USD for use in Oracle Fusion Applications, for example for displaying monetary amounts, assigning to ledgers, entering transactions, and recording balances. Only USD is enabled by default.

**What's the difference between precision, extended precision, and minimum accountable unit for a currency?**

Precision is the number of digits to the right of the decimal point used in regular currency transactions. Extended precision is the number of digits to the right of the decimal point used in calculations for this currency, and it must be greater than or equal to the standard precision. For example, USD would have 2 for precision because amounts are transacted as such, for example $1.00. For calculations, for example adding USD amounts, you might want the application...
to be more precise than two decimal digits, and would enter an extended precision accordingly.

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**Note**

Some applications use extended precision. Others, such as Oracle Fusion General Ledger, do not.

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Minimum accountable unit is the smallest denomination for the currency. For example, for USD that would be .01 for the cent. This unit does not necessarily correspond to the precision for all currencies.

**What's a statistical unit currency type?**

The statistical unit currency type is used only for the Statistical (STAT) currency. The Statistical currency is used to record statistics such as the number of items bought and sold. Statistical balances can be used directly in financial reports, allocation formulas, and other calculations.

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**Manage Conversion Rate Types**

**Creating Conversion Rate Types: Critical Choices**

Maintain different conversion rates between currencies for the same period with the Oracle Fusion General Ledger conversion rate types functionality. Four predefined daily conversion rate types are seeded: Spot, Corporate, User, and Fixed, allowing you to use different rate types for different business needs. During journal entry, the conversion rate is provided automatically by the General Ledger based on the selected conversion rate type and currency, unless the rate type is user. For user rate types, you must enter the conversion rate. Define additional rate types as needed. Set your most frequently used rate type as the default. Conversion rate types cannot be deleted.

Assign conversion rate types to automatically populate the associated rate for your period average and period end rates for the ledger. For example, you can assign the predefined rate type **Spot** to populate your period average rates and the predefined rate type **Corporate** to populate your period end rates. Period average and period end rates are used in translation of account balances.

Conversion rate types are used to automatically assign a rate when you perform the following accounting functions:

- Convert foreign currency journal amounts to ledger currency equivalents
- Convert journal amounts from source ledgers to reporting currencies or secondary ledgers
- Run Revaluation or Translation processes

In creating new conversion rates, decide whether to do the following:
• Enforce inverse relationships
• Select pivot currencies
• Select contra currencies
• Enable cross rates and allow cross rate overrides
• Maintain cross rate rules

**Enforce Inverse Relationships**

Check the **Enforce Inverse Relationship** check box to specify whether or not to enforce the automatic calculation of inverse conversion rates when defining daily rates.

<table>
<thead>
<tr>
<th>Action</th>
<th>Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Checked</td>
<td>When you enter a daily rate to convert currency A to currency B, General Ledger automatically calculates the inverse rate, currency B to A, and enters it in the adjacent column. If either rate is changed, the application automatically recalculates the other rate. You can update the application calculated inverse rate, but once you do, the related rate is updated. The check box enforces that the inverse relationship is maintained but does not prevent you from updating the rates.</td>
</tr>
<tr>
<td>Unchecked</td>
<td>General Ledger calculates the inverse rate but you can change the rate and update the daily rates table without the corresponding rate being updated.</td>
</tr>
</tbody>
</table>
is populated automatically based on the currency definition. Add or delete contra currencies in the Contra Currencies region of the Rate Types page.

**Enable Cross Rates and Allow Cross Rate Overrides**

Check the **Enable Cross Rates** check box to calculate conversion rates based on defined currency rate relationships. General Ledger calculates cross rates based on your defined cross rate rules. Associate your cross rate rules with a conversion rate type, pivot currency, and contra currencies. Cross rates facilitate the creation of daily rates by automatically creating the rates between contra currencies based on their relationship to a pivot currency. If the **Enable Cross Rates** check box is changed to unchecked after entering contra currencies, the application stops calculating cross rates going forward for that particular rate type. All the earlier calculated cross rates for that rate type remain in the database unless you manually delete them.

For example, if you have daily rates defined for the pivot currency, USD to the contra currency, EUR, and USD to another contra currency, CAD, the application will automatically create the rates between EUR to CAD and CAD to EUR. This prevents the need to manually define the EUR to CAD and CAD to EUR rates.

Check the **Allow Cross Rates Override** check box to permit your users to override application generated cross rates. If you accept the default of unchecked, the application generated cross rates cannot be overridden.

**Maintain Cross Rate Rules**

Define or update your cross rate rules at any time by adding or removing contra currency assignments. Add a contra currency to a cross rate rule and run the Daily Rates Import and Calculation process to generate the new rates. If you remove a cross rate rule or a contra currency from a rule, any cross rates generated previously for that contra currency remain unless you manually delete them. Changes to the rule are not retroactive and will not affect previously stored cross rates. The Cross Rate process generates as many rates as possible and skips currencies where one component of the set is missing.

**Note**

With a defined web service that extracts daily currency conversion rates from external services, for example Reuters, currency conversion rates are automatically updated for the daily rates and all cross currency relationships.

**Using Rate Types: Examples**

There are four seeded conversion rate types in Oracle Fusion applications:

- Spot
- Corporate
- User
Scenario

You are the general ledger accountant for InFusion America Inc. You are entering a journal entry to capture three transactions that were transacted in three different foreign currencies:

- Canadian dollar (CAD): A very stable currency
- Mexican Peso (MXP): A fluctuating currency
- Hong Kong dollar (HKD): An infrequently used currency

You enter two lines with accounts and amounts for each foreign currency transaction. Based on your company procedures, you select the appropriate rate type to populate the rate for Corporate and Spot rate types from your daily rates table. You manually enter the current rate for the User rate type.

<table>
<thead>
<tr>
<th>Currency Selected</th>
<th>Rate Type Selected</th>
<th>Reason</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAD</td>
<td>Corporate</td>
<td>Entered a periodic type of transaction. Your company has established a daily rate to use for the entire month across divisions for all transactions in CAD. CAD is a stable currency that only fluctuates slightly over the month.</td>
</tr>
<tr>
<td>MXP</td>
<td>Spot</td>
<td>Entered a periodic type of transaction. Your company enters daily rates each day for MXP because this currency is unstable and fluctuates.</td>
</tr>
<tr>
<td>HKD</td>
<td>User</td>
<td>Entered a one time transaction. Your company does not maintain daily rates in HKD.</td>
</tr>
</tbody>
</table>

Note

Your company does not currently use the Fixed rate type. From January 1, 1999, the conversion rate of the French franc (FRF) against the euro currency (EUR) was set at a fixed rate of 1 EUR to 6.55957 FRF. Your French operations were started in 2007, so you maintain all your French business records in the EUR.

FAQs for Manage Conversion Rate Types

What's the difference between spot, corporate, user, and fixed rate types?

Spot, corporate, user, and fixed conversion rate types differ based on the fluctuations of your entered foreign currency and your company procedures for maintaining daily rates.
<table>
<thead>
<tr>
<th>Rate Type</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spot</td>
<td>For currencies with fluctuating conversion rates or when exact currency conversion is needed.</td>
</tr>
<tr>
<td>Corporate</td>
<td>For establishment of a standard rate across your organization for a stable currency.</td>
</tr>
<tr>
<td>User</td>
<td>For infrequent entries where your daily rates for the entered foreign currency are not set up.</td>
</tr>
<tr>
<td>Fixed</td>
<td>For rates where the conversion is constant between two currencies.</td>
</tr>
</tbody>
</table>

If you have infrequent foreign currency transactions, the user rate type can simplify your currency maintenance while providing an accurate conversion rate on the date of the transaction.

Manage Daily Rates

**Entering Daily Rates Manually: Worked Example**

You are required to enter the daily rates for currency conversion from Great Britain pounds sterling (GBP) to United States dollars (USD) each day for your company InFusion America Inc.

Oracle Application Development Framework (ADF) Desktop Integration is an Excel add-in that must be loaded onto each client. Because ADF Desktop Integration is an add-in to Microsoft Office products, you can use this feature only if they have Microsoft Excel 2007 or above, Internet Explorer 7 or above, and Microsoft Windows 7, XP Professional SP2, or Vista. Users must download the installation files from Navigator - Tools - Download Desktop Integrator Installer.

**Entering Daily Rates**

1. Navigate to the Period Close work area.
   - Use the Period Close work area to link to close processes and currency process.
2. Click the Manage Currency Rates link.
   - Use the Currency Rates Manager page to create, edit, and review currency rate types, daily rates, and historical rates.
3. Click the Daily Rates tab.
   - Use the Daily Rates tab to review and enter currency rates.
4. Click the Create in Spreadsheet button.
   - Use the Create Daily Rates spreadsheet to enter daily rates in a template that you can save and reuse.
5. Click in the From Currency field. Select the GBP - Pound Sterling list item.
6. Click in the To Currency field. Select the USD - US Dollar list item.
7. Click in the Conversion Rate field. Select the Spot list item
8. Click in the From Conversion field. Enter the desired information into the From Conversion field. Enter a valid value e.g. "8/1/2011".
9. Click in the To Conversion Date field. Enter the desired information into the To Conversion Date field. Enter a valid value e.g. "8/1/2011".
10. Click in the Conversion Rate field. Enter the desired information into the Conversion Rate field. Enter a valid value e.g. "1.33225".
11. Click the Submit button. Click the OK button twice.
12. Review the Record Status column to verify that all rows were loaded successfully.
13. Save the template to use to enter daily rates frequently. You can save the spreadsheet to either a local drive or a shared network drive.

**Updating Currency Rates: Worked Example**

You are required to change today’s daily rates that were already entered. The rates you are changing are for currency conversion from Great Britain pounds sterling (GBP) to United States dollars (USD) for your company InFusion America Inc.

Currency conversion rates were entered by an automatic load to the Daily Rates table. They can also be entered through a spreadsheet.

**Updating Currency Rates**
1. Navigate to the Period Close work area.
   Use the Period Close work area to link to close processes and currency process.
2. Click the Manage Currency Rates link.
   Use the Currency Rates Manager page to create, edit, and review currency rate types, daily rates, and historical rates.
3. Click the Daily Rates tab.
   Use the Daily Rates tab to review and enter currency rates.
4. Click the From Currency list. Select the GBP - Pound Sterling list item.
5. Click the To Currency list. Select the USD - US Dollar list item.
6. Enter the dates for the daily rates that you are changing. Enter today’s date.
7. Click the Rate Type list. Select the Spot list item.
8. Click the Search button.
9. Click in the Rate field. Enter the new rate of 1.7 in the Rate field.
10. Click in the Inverse Rate field. Enter the new inverse rate of 0.58822 in the Inverse Rate field.
11. Click the Save button.
Define Approval Management

Approval Management: Highlights

Use approval management to determine the policies that apply to approval workflows for particular business objects such as expense reports. For example, you can specify levels of approval for expense reports over a particular amount, to reflect your own corporate policies. You also determine the groups of users who act on these workflow tasks, for example, the chain of approvers for expense reports.

Approval management is fully described in the Oracle Fusion Middleware Modeling and Implementation Guide for Oracle Business Process Management. Though the concepts described there apply also to Oracle Fusion Applications, the only setup relevant to Oracle Fusion Applications involves approval groups and task configuration. Customization of approval workflows themselves is described in the Oracle Fusion Applications Extensibility Guide for Developers.

Overview

• Approval management is an extension of the human workflow services of Oracle SOA Suite. Refer to the Oracle Fusion Middleware Modeling and Implementation Guide for Oracle Business Process Management.

See: Introduction to Approval Management

See: Understanding Approval Management Concepts

Approval Groups and Task Configuration

• An approval group consists of a name and a predefined set of users configured to act on a task in a certain pattern. Refer to the Oracle Fusion Middleware Modeling and Implementation Guide for Oracle Business Process Management.

See: Administering Approval Groups

• Task configuration involves managing policies that control approval flows. Refer to the Oracle Fusion Middleware Modeling and Implementation Guide for Oracle Business Process Management.
See: Using Task Configuration

- To configure a predefined approval policy, select the predefined rule set and click the Edit task icon button.

- To disable a predefined rule set, select the Ignore this participant check box for that rule set.

- To edit the rules within a predefined rule set, you can insert, update, or delete from the seeded rules as needed while in edit mode.

- You can configure a specific rule to automatically approve without being sent to any approver. Modify the routing for that rule so that it is sent to the initiator (which means the requestor is the approver), set the Auto Action Enabled option to True, and enter APPROVE in the Auto Action field.

**Customization**

- You can optionally customize predefined approval workflows, for example add post-approval activities or additional stages. Refer to the Oracle Fusion Applications Extensibility Guide for Developers.

See: Customizing and Extending SOA Components
Define Help Configuration

Define Help Configuration: Overview

The Define Help Configuration task list contains tasks that let you set up and maintain Oracle Fusion Applications Help for all users. Use the Set Help Options task to determine if certain aspects of Oracle Fusion Applications Help are available to users and to control how aspects of the help site work. Use the Assign Help Text Administration Duty and Manage Help Security Groups tasks to set up customization of help content.

After performing the help configuration tasks, you can review the predefined help and consider whether to add or customize any content. Help that is embedded in the application, for example hints, can also be customized.

Use the Setup and Maintenance work area to access the tasks in the Define Help Configuration task list.

Set Help Options

Help Feature Choices and Help Options: Points to Consider

Help feature choices on the Configure Offerings page in the Setup and Maintenance work area control the look and behavior of Oracle Fusion Applications Help, and also determine which help options are available. Help options are setup options on the Set Help Options page.

Local Installation of Help

Select the Local Installation of Help feature choice so that the Define Help Configuration task list appears in your implementation project, and you can select two additional features (Access to Internet-Based Help Features and Help Customization) to control the fields available on the Set Help Options page.
Access to Internet-Based Help Features

Select this feature choice to provide users access to features that involve navigation to sites on the Web. If you select this feature choice, then the Web Sites Available from Help Site section is available on the Set Help Options page. For Oracle Cloud, always leave this feature choice selected so that your users can access the Cloud Learning Center.

Help Customization

Select the Help Customization feature choice if you intend to customize predefined help or add your own files to help. For example, you can add internal policies or procedures as help, and Oracle User Productivity Kit content, if any. Only users with job roles containing the Application Help Text Administration duty role have access to customize help.

If you select this feature choice, then the Custom Help Security feature choice is available, as well as all these sections on the Set Help Options page:

- Custom Help
- User Productivity Kit
- Privacy Statement

Custom Help Security

Select this feature choice if you want certain help files to be available only to a restricted set of users. You can define the user groups allowed to view corresponding help files. Do not select this feature choice if you do not have this requirement, because the feature can have an impact on performance.

If you select the Custom Help Security feature choice, then the Manage Help Security Groups task is available in the Define Help Configuration task list in your implementation project. There are no help options associated with this feature choice.

Administering Collaboration Features and Announcements in Help: Points to Consider

Announcements and collaboration features (discussions, ratings and comments) allow users to share information regarding help and the subjects that particular help files cover. The collaboration features are also used elsewhere in Oracle Fusion Applications. Discussions may not be available in Oracle Cloud implementations.

Use the Set Help Options page in the Setup and Maintenance work area to enable the announcements and discussions features and to set options about ratings. When administering these features, consider the purpose of each feature and points that are specific to Oracle Fusion Applications Help.
Announcements

Use announcements to broadcast information to all users of your help site. You can provide information about help, for example new custom help that was recently added, or about anything that users should take note of, for example a change in company policy. Announcements can appear on any of the tabs on the home page of Oracle Fusion Applications Help. You can target specific user groups by posting announcements to specific tabs, for example, posting information related to implementation to the Functional Setup tab.

Only users with the Application Help Text Administration duty role have access to the Manage Announcements icon button in the Announcements sections. They can create, edit, and delete announcements for the tab that they are on, and set the date range for when each announcement is to be displayed.

---

Note

Use the full URL, for example http://www.oracle.com, when creating links.

Discussions

Users can use discussions to post questions or comments about subjects covered in specific help files. For example, after reading help on expense reports, users might have questions or comments about company policies or processes for expenses. Other users who later access this help file would benefit from the information in the discussion.

You can set a help option to enable discussions. Each help file would contain a Discuss link that all users can use to read discussions about that file. They can also start a discussion topic or post to existing topics. These discussions are visible only to users in your enterprise.

---

Important

Do not enable discussions until servers for discussions are up and running.

Ratings and Comments

Users can rate any help file on a five star system and provide feedback about the content. This information is helpful to other users in deciding which help file to open. Help files with a higher average rating are listed first in help windows, and in the help listings you see as you browse using the help navigators.

The scope of ratings and reviews is limited to your enterprise.

FAQs for Set Help Options

When do I link to the Oracle User Productivity Kit library from the help site?

Provide a link to your Oracle User Productivity Kit (UPK) library if you have UPK licensed and custom UPK content to share with your users. You give them
access to a library of custom UPK content in addition to any custom UPK demos that you added to the help site itself. UPK demos that you add as custom help are available only in the See It mode, so the library can include the same demo in other modes. If you have UPK versions earlier than 3.6.1, then you cannot add UPK demos as custom help, so the link is the only way for users to access custom UPK content from the help site.

How can I find the URL to the Oracle User Productivity Kit library?

The URL to enter on the Set Help Options page should be the full path from the Web server where you are hosting your Oracle User Productivity Kit (UPK) content to the index.html file that opens the table of contents for the library, for example, http://<your domain>.com/UPKcontent/PlayerPackage/index.html. In this example, you or your UPK administrator would publish one UPK player package that contains all the content to be linked to from Oracle Fusion Applications Help, as well as the index.html file, and place the PlayerPackage folder in a manually created folder called UPKcontent on the Web server.

FAQs for Assign Help Text Administration Duty

Who can add and manage custom help?

Users with the Application Help Text Administration duty role have access to customize help in Oracle Fusion Applications Help. This duty is assigned by default to various job roles, in particular the administrators for product families.

You can assign the duty role to other users who need access to customize help. Use the Manage Duties task in the Setup and Maintenance work area to search for the Application Help Text Administration duty role on the Role Catalog page, and map additional job roles to this duty role.

Manage Help Security Groups

Creating Help Security Groups: Worked Example

This example demonstrates how to create a help security group to define a set of job roles that have access to help. The help security group can then be assigned to particular help files so that only users with any of the defined roles have access to the help.

The following table summarizes key decisions for this scenario.

<table>
<thead>
<tr>
<th>Decisions to Consider</th>
<th>In This Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>What type of users do you</td>
<td>Human resources (HR) specialists</td>
</tr>
<tr>
<td>need to limit help access</td>
<td></td>
</tr>
<tr>
<td>to?</td>
<td></td>
</tr>
</tbody>
</table>
Define a help security group and assign a duty role to the group.

1. From the Setup and Maintenance work area, find the Manage Help Security Groups task and click Go to Task.
3. Complete the fields, as shown in this table. Leave the start and end dates blank.

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help Security Group</td>
<td>HR</td>
</tr>
<tr>
<td>Meaning</td>
<td>HR Only</td>
</tr>
<tr>
<td>Description</td>
<td>Viewing by HR specialists only</td>
</tr>
<tr>
<td>Display Sequence</td>
<td>1</td>
</tr>
</tbody>
</table>

4. Click Save.
5. With your new help security group selected, go to the Associated Roles section and add a new row.
6. Select PER_HUMANRESOURCE_SPECIALIST as the role name.
7. Click Save and Close.

You have created a new lookup code for the Help Security Groups lookup type, which is a standard lookup. The lookup code has the name, meaning, and description that you defined for the help security group.

You have also created a data security policy for the help database resource, specifying that the Human Resource Specialist role can view help that is defined with the HR security group. If you go to the Manage Database Resources and Policies page and find the database resource, or object, ATK_KR_TOPICS, then you can see the policy for the Human Resource Specialist role, with the condition that the column name, SECURITY_CODE, is equal to the value HR.

Help File Customization

Help File Customization: Overview

If you have the appropriate job roles, then you can customize the help files in the help site. Use the Manage Custom Help page to maintain both predefined and custom help files. You can create, duplicate, edit, and delete custom files, or
set their status to Active or Inactive. For predefined files, you can only duplicate them or set their status. For each help file, predefined or custom, use help locations to determine where the help file appears in the application and in the help site. You have various options in how you add custom help, for example by uploading a file or specifying a URL.

**Note**

- To make a copy of all custom help for testing, migration, or other purposes, create a configuration package then use the export and import feature in the Setup and Maintenance work area. The configuration package must use a source implementation project that contains the Define Help Configuration task list and you must select the following objects to export: Help Configuration and Help Topic.

There are various ways to access help customization.

- Many help files can be accessed from help windows in the application. If you want to customize help in the context of a help window, for example create a custom help file and add a link to it from a specific help window, then start by opening that help window. When you click the Manage Custom Help link, you go to the Manage Custom Help page, and the help location fields are automatically populated with values that correspond to the help window. This way you can easily select existing files to add to the same help location, and when you create a new file, the same help location appears by default.

**Restriction**

Aside from links to help files, some help windows also display informational text. You can't use the Manage Custom Help page to edit this text. Your technical administrators can do so using developer tools (not available in Oracle Cloud implementations).

- Open the Manage Custom Help page directly from the home page of Oracle Fusion Applications Help or from search result pages.

- To edit a specific file, you can either find it in the Manage Custom Help page, or open the file itself and click the **Edit** link.

- Likewise, you can find glossary terms in the Manage Custom Help page, or go to **Navigator - Glossary** in Oracle Fusion Applications Help to open the Glossary tab, search for the term, and click **Edit**.

**Tip**

When you search in the Manage Custom Help page, make sure that the **Custom Help Only** check box is not selected if you are looking for predefined help.

If your enterprise has purchased Oracle User Productivity Kit (UPK) content, then your administrator can also add a **UPK** item to the **Settings and Actions** menu in the global area of Oracle Fusion Applications. When users select this menu item, they access UPK content specific to the page that they are on.
Help Types: Explained

Oracle Fusion Applications Help contains various types of help content, including demos, examples, FAQs, glossary terms, help topics, and PDF guides. A business process or product can be supported by some or all of these help types.

Demo

Demos are Oracle User Productivity Kit (UPK) topics that visually demonstrate how to use the application to complete a short task or portion of a task. Demos can also provide an introduction to complex dashboards and work areas.

Example

Examples provide real use cases of features to illustrate how and when to use the feature, or scenarios to illustrate abstract concepts. Worked examples show exactly what you need to do to achieve a specific result, emphasizing decisions that you make and values that you enter.

FAQ

FAQs, or frequently asked questions, provide brief answers to questions that you might have regarding a task or page. For example, they can briefly explain what a term means, why something happened, how you can perform an action, or what happens if you perform the action.

Glossary

Glossary terms provide definitions for words or phrases used in help. You can search or browse glossary terms in the Glossary tab of Oracle Fusion Applications Help. Where the links are available, you can also see the definition when you hover over the term in help content for other help types.

Help Topic

Help topics explain key concepts, illustrate how application components work together, or assist in decision-making by explaining points to consider or the options you have. Help topics can also provide reference, overview, and other information.

PDF Guide

PDF guides in Oracle Fusion Applications Help provide, in a book format, information usually not found in other help types. There are other guides that present a collection of help content from the other help types, except demos, in an organized and logical format. These guides, for example, address specific
business processes and setup offerings. You can find these guides by going to Navigator - Documentation Library in Oracle Fusion Applications Help.

Help Locations: Explained

Help locations determine where users can find help files, custom or not, from either the application or the help site.

Help locations include:

- Page or section values
- Help hierarchies
- Primary locations

Page or Section Values

The value in the Page or Section field on the help customization pages represents where users can click a help icon to open a help window that contains a link to the help file. In most cases, this value represents a page or region header in the application. Help windows are also available on specific tabs or windows, and in the Setup and Maintenance work area for specific task lists or tasks. You can associate a help file with multiple page or section values, or with none at all.

The page or section value reflects the logical navigation to the help window. For example, Edit Opportunity page, Revenue tab, Recommendations window does not mean that the help file is available in three different places. The help icon is in the Recommendations window, which is accessed from the Revenue tab on the Edit Opportunity page.

If the value suggests multiple locations, for example Create and Edit Opportunity pages, then the help file is available from the page header of both the Create Opportunity and Edit Opportunity pages. If the page or section value is, for example, a dashboard region that appears in multiple dashboards, then the value does not specify the page name but just the region. The help file is available from that region in multiple dashboards.

Help Hierarchies

Help files are associated with help hierarchies, which are used to categorize help files and aid users in finding help. Each help file can have multiple hierarchies, with at least one of type Business Processes. The business process hierarchy is based on the Business Process Management model. Every page or section value is predefined with a specific business process hierarchy. If you select a page or section without entering a business process hierarchy, the predefined hierarchy appears by default.

The Common Tasks navigator is based on the Welcome hierarchy type. The level 1 nodes represent categories of functional areas common to all users.

The Business Processes navigator in the help site is based on the business process hierarchy. For example, if you assign two business process hierarchies to a help
file, users can find the file in both locations in the navigator. When the user clicks **More Help** from a help window, all help files assigned to the same business process hierarchy as the page or section value are returned as search results.

Similarly, the Products navigator is based on the Product hierarchy type, in which level 1 is the product family, level 2 is the product, and level 3 is the business activity owned by that product.

The Functional Setup navigator is based on the Functional Setup hierarchy type. The level 1 nodes for this hierarchy are:

- Functional Setup Manager, which includes help about using the Setup and Maintenance work area.
- Offerings, which contains level 2 nodes for each setup offering, and lower levels for the main task lists in the offerings. Help for the task lists and tasks are included.

**Primary Locations**

The primary location of a help file designates the hierarchy that is displayed for the help file in search results and within the help content as breadcrumbs. You cannot change the primary location of a help file that came with your help installation. Primary locations of predefined help are based on the business process hierarchy, while custom help files can have primary locations based on hierarchies of any type.

**Editing Predefined Help and Glossary Terms: Points to Consider**

When you open any predefined help file, including glossary terms, that came with Oracle Fusion Applications Help, you can see an edit option if you have roles allowing edit access. When you edit predefined help, keep in mind:

- What happens to the original help file
- Where predefined help appears
- Considerations specific to glossary terms

**What Happens to the Original Files**

When you edit predefined help, you are actually creating a new custom help file based on the original file, with the same help locations. The customized version replaces the original, which becomes inactive and hidden from users. You can display both versions by reactivating the original in the Manage Custom Help page.

**Note**

In the Search Results: Existing Help region on the Manage Custom Help page, there is no option to edit predefined help. You can duplicate a predefined help file, edit the copy, and optionally inactivate the original.
Where Predefined Help Appears

All predefined help comes with preassigned help locations, including at least one based on the hierarchy of type Business Processes. Many also have predefined page or section values that indicate where the help can be accessed from help windows in the application.

To change where predefined help appears, either in the help site navigators or in the application, create a duplicate in the Manage Custom Help page. Change or add help locations to your custom copy, and inactivate the original.

Even though glossary terms do not appear in the help site navigators, you still need to enter at least one help location to categorize the glossary term.

Considerations Specific to Glossary Terms

When you edit a predefined glossary term, the original term becomes inactive. Existing links to the glossary term, from other predefined and custom help files, will automatically point to your custom version. If you later inactivate the custom glossary term, make sure to activate the original term so that the links still work.

Links in Custom Help: Points to Consider

When you create or edit custom help, follow best practices when you include links to help files or other content. If you are working on custom help created by duplicating a predefined help file, then you may see existing links from the original file in the Help Content section. The types of links that you can work with include:

- Related help links
- Standard hypertext links
- Links to documentation library content
- Glossary term links

For all link types, except the standard hypertext links, you must create or edit custom help with a Text or Desktop source type. In other words, you must type the help content directly in the application or use an HTML file that you upload to help. For standard hypertext links, the source type can also be URL.

Related Help Links

Related help is the section at the end of help files that contains links to other help files. The syntax for related help contains a comma-separated list of title IDs that represent help files.

This figure provides an example of related links code.
You can delete this code to remove all related help, or delete title IDs to remove individual links (for example, CREATE_AUTOMATIC_POSTING_CRITERIA_S_0000).

To replace existing links or add new links, you need to retain the code syntax and enter desired title IDs. To find title IDs, search for the help files on the Manage Custom Help page. Title IDs are displayed in the search results, but the Title ID column is hidden by default.

**Standard Hypertext Links**

You can create standard hypertext links to any file or Web site as long as you ensure the stability and validity of the links, including links to other help files, custom or not. These links can appear anywhere in the body of your help file as long as they come before any related help links.

In the Help Content section, highlight the text that you want to use as link text and click the **Add Link** icon button.

For links to other help files, open the file to which you want to link, and click the E-Mail link. Use the URL in the autogenerated e-mail text as the link to the file.

**Note**

Use the full URL, for example http://www.oracle.com, when creating links.

**Links to Documentation Library Content**

The syntax for links to HTML files in documentation libraries is:

```html
<span class="HP_topic-link_bridgeDocument-linkToSTDoc_">"<span class="HP_topic-linktext_">Understanding Tags</span></span>
```

WCSUG4636 is the anchor ID and Understanding Tags is the link text. You can:

- Modify the link by replacing the existing anchor ID or editing the link text, or both.
- Remove the link by deleting all the code for it.
- Create links to documentation library content by following the same syntax. These links can appear anywhere in the body of your help file as long as they come before any related help links.

**Important**

To ensure that you are linking to a supported documentation library, enter anchor IDs only from documentation libraries that are linked from predefined help topics.

**Glossary Term Links**

Glossary term links provide definitions in a note box when users hover over the term in help files.

This figure shows an example of code for a glossary term link.
In this example, accounting period is the link text, or glossary term, and ACCOUNTING_PERIOD_001 is the identifier, or title ID.

- To remove the link but retain the text, delete all the code except the term itself.
- To add glossary term links, you must follow the link syntax and use the correct title ID for the glossary term. You can find title IDs in the search results of the Manage Custom Help page.

**Note**

If your custom help has glossary terms and the source type is Desktop File, then make sure before uploading that the quotes around the glossary term are actual quotation marks in raw HTML, not &quot;. Otherwise, quotation marks will appear when users view the help file.

### Customizing PDF Guides: Worked Example

This example demonstrates how to customize a PDF guide that came with Oracle Fusion Applications Help. This guide is currently not available from any help window in the application.

The following table summarizes key decisions for this scenario.

<table>
<thead>
<tr>
<th>Decisions to Consider</th>
<th>In This Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>What changes do you need to make to the guide?</td>
<td>Change the title of a chapter and remove a section in that chapter, to hide content about a particular subject</td>
</tr>
<tr>
<td>Which help window should the customized guide appear in?</td>
<td>The help window for the entire Welcome dashboard of Oracle Fusion Applications</td>
</tr>
<tr>
<td>Which help navigators should the customized guide appear in, and on which node?</td>
<td>Same as the original guide, plus the path associated with the help window</td>
</tr>
<tr>
<td>Do you want to limit access to the customized guide?</td>
<td>No, same as the original guide</td>
</tr>
</tbody>
</table>

Edit a copy of the original PDF guide, and use the Manage Custom Help page to replace the original PDF guide with your new file.

**Copying and Editing the PDF Guide**

1. Open the original PDF guide from the help site and save a copy to your desktop. Leave open the help file for the guide.
2. Using a PDF editor application, change the title of the chapter wherever the chapter title appears. Delete the content you want to hide from users.

**Replacing the Original PDF Guide**

1. In the help file that you still have open for the original PDF guide, click the Edit link.
2. On the Create Help page, use the default values except where indicated.
3. Update the title to the name that you want to display to users.
4. In the File Name field, browse for and select your customized guide.
5. Delete any keywords or parts of the description relevant to the content you removed from the PDF guide.
6. Add a help location with the Business Processes hierarchy type and select Information Technology Management as the level 1 node, Manage Enterprise Application Software as the level 2 node, and Use Applications as the level 3 node.
7. Select Welcome page in the Page or Section column.
8. Click Save and Close. The help file for the original PDF guide is automatically set to inactive.

Adding Custom UPK Content to Help: Worked Example

This example demonstrates how to add custom Oracle User Productivity Kit (UPK) topics as demo help files. These help files function like any predefined help file for demos. You can search and include these files in help windows and navigators as you would other help.

In this scenario, you are adding one demo about activity streams, to appear in a help window on the Welcome dashboard.

Note

Your demo must be made with UPK 3.6.1 or later to be added as help.

The following table summarizes key decisions for this scenario.

<table>
<thead>
<tr>
<th>Decisions to Consider</th>
<th>In This Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>What UPK content do you want to add to help?</td>
<td>From a UPK module containing five topics, add one as a custom demo on the help site</td>
</tr>
</tbody>
</table>
| Which help navigators should the demo appear in, and on which node? | Because the demo is about activity streams:  
  • Search by Common Tasks navigator, under the Collaboration node  
  • Search by Business Process navigator, under Information Technology Management - Manage Collaboration - Manage Collaborative Communities |
| Which help window should the demo appear in? | On the Welcome dashboard of Oracle Fusion Applications, in the help window in the Activity Stream region |
| Do you want to limit access to the help file for the demo? | No |
| Do you want the help file to appear in the New and Updated pane? | Yes |
Generate a report of UPK document IDs, which you will use when creating custom help, to identify the UPK topic that you want to add. Publish the UPK module as a player package, then create custom help for the UPK topic that you want to use as a help demo.

**Generating a UPK Document ID Report**

1. In the UPK Developer, select Details View.
2. Right-click any column header, for example Name, and select Column Chooser.
3. In the Column Chooser dialog box, click and drag the Document ID column header and drop it after the Name column. Close the Column Chooser dialog box.
4. From the File menu, select to print, and save the output as a Microsoft Excel file to your desktop.

**Creating the Player Package**

1. From the UPK Developer, make sure that the topic that you want to add as a demo has the See It play mode. The topic can also have other modes, but only the See It mode is included in the custom help file.
2. Publish the module, specifying any location for the output and selecting to publish the selection only.
3. In the Formats section of the Publish Content window, select the Player check box under the Deployment check box group.
4. In the Player section, select the Include HTML Web Site check box, to ensure that the custom help file includes a text-only version of the UPK topic.
5. Finish the publishing process, after optionally setting other options.
6. Navigate to the location where you specified the output to be generated.
7. In the Publishing Content folder, copy the PlayerPackage folder and add it to the web server where you store UPK content.

**Creating Custom Help for Demos**

1. Open the help window in the Activity Stream region on the Welcome dashboard of Oracle Fusion Applications, and click Manage Custom Help.
2. On the Manage Custom Help page, the page or section and hierarchy values are populated with the values for the Activity Stream region.
3. Click Create.
4. On the Create Help page, complete the fields in the General Information section, as shown in this table. Use the default values except where indicated.

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>The name of the UPK topic.</td>
</tr>
<tr>
<td>Source Type</td>
<td>Oracle User Productivity Kit</td>
</tr>
</tbody>
</table>
### File Location
The full URL of the player package folder on the Web server, for example, http://<your domain>.com/UPKcontent/PlayerPackage.

### Document ID
The document ID of the UPK topic to add to the help window in the Activity Stream region. You can copy and paste this ID from the Microsoft Excel file that you generated earlier.

### Help Type
Demo

### Help Security Group
Unsecured

### Keywords
Terms relevant to the demo.

### Description
Summary of the demo.

### Include in New and Updated pane
Selected

The Help Location section contains values for the help window in the Activity Stream region. This help file will also appear in the Search by Business Process navigator under this predefined hierarchy.

5. Click **Save and Close**.

6. On the Manage Custom Help page, open the help locations for the help file that you just created.

7. Add a help location with the Welcome hierarchy type and select **Collaboration Features** as the level 1 node.

8. Click **Save and Close**.

### FAQs for Help File Customization

**How can I restrict help content to specific user roles?**

When you create or edit help, select a help security group that represents the set of roles that you want to have access to the help. If you do not see the Security Group field, then your administrator has not selected the Custom Help Security feature choice. The Unsecured group has no associated roles, so anyone can view the help. The predefined Secured group includes all internal employees and contingent workers, unless this group has been edited. You can create security groups and associate roles using the Manage Help Security Groups page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Help Security Groups task. Your new security groups are immediately available for use to secure new or edited help files.

**Why can’t I select and add help to a location?**

You must specify a page or section to add the existing help to. To ensure that help is added to the correct help window, go to the page or section in the application, click the **Help** icon, and click the **Manage Custom Help** link in the help window. Alternatively, in the Manage Custom Help page, search for at least...
a page or section and a level 1 value for the Business Processes hierarchy type before selecting the **Select and Add** option.

You cannot select and add help to a particular hierarchy, on the Manage Custom Help page, without a page or section. To add just a hierarchy, search for the help file, add a new help location, and specify only the hierarchy information.

**What happens to custom help when a help patch is applied?**

Oracle Fusion Applications Help patches update all help files, both active and inactive, except custom help. Custom help files are not affected by patches. Consider reviewing inactive files to see if you want to activate the updated version, or to make similar edits to the custom versions of those files, if any.

**Embedded Help Customization**

**Customizing Embedded Help: Highlights**

You can customize help that is embedded in the application, for example hints, for all users of Oracle Fusion Applications. There are different types of embedded help.

**Creating, Editing, or Deleting Help**

- Use Page Composer to edit, create, or delete hint text that appears on hover over buttons, links, icons, or tab titles. Open the properties of the UI element to define the help text in the shortDesc field. Usually, the value resolves to a key in a resource bundle.

- Edit, create, or delete other types of embedded help. Refer to the Customizing or Adding Static Instructions, In-Field Notes, and Terminology Definitions section.

  See: Oracle Fusion Applications Extensibility Guide for Developers
Define Application Toolkit Configuration

Define Application Toolkit Configuration: Overview

Oracle Fusion Application Toolkit (ATK) is an application that provides various core components of Oracle Fusion Applications, including the Welcome dashboard, Oracle Fusion Applications Help, the Reports and Analytics pane, and the Watchlist feature. Use the Define Application Toolkit Configuration task list to set up and maintain some of these components for all users, and the Define Help Configuration task list for Oracle Fusion Applications Help.

Note

The Define Application Toolkit Configuration task list is available in implementation projects only if the Application Toolkit Component Maintenance feature choice is selected.

Use the Setup and Maintenance work area to access the tasks in the Define Application Toolkit Configuration task list.

Map Reports to Work Areas

Additional Report Setup in the Context of the Reports and Analytics Pane:

Aside from determining which work areas a specific report is mapped to, you can perform additional setup for reports in the context of the Reports and Analytics pane. You can set up report permissions, and enable Oracle Business Intelligence (BI) Publisher reports for scheduled submission.

This additional setup is described in the Oracle Fusion Middleware User’s Guide for Oracle Business Intelligence Enterprise Edition and the Oracle Fusion Applications Extensibility Guide for Business Analysts.
Report Permissions

- You can restrict access to specific reports for specific users, and this security is not limited to the Reports and Analytics pane. Refer to the Oracle Fusion Middleware User's Guide for Oracle Business Intelligence Enterprise Edition.

See: Assigning Permissions

Oracle Business Intelligence Publisher Reports Submission

- Oracle BI Publisher reports must be registered as processes with Oracle Enterprise Scheduler to be enabled for scheduling. This registration also enables a Schedule link for the report in the Reports and Analytics Pane. Refer to the Oracle Fusion Applications Extensibility Guide for Business Analysts, and perform the following steps in the specified order.
  
  - Create an Oracle Enterprise Scheduler job definition for the report.
  - Specify the job definition details in the report's properties.

FAQs for Map Reports to Work Areas

How can I set up the Reports and Analytics pane for all users?

You can remove any currently mapped report from the Reports and Analytics pane, or add mappings to reports from the Oracle Business Intelligence (BI) Presentation catalog. To access the setup, click Edit Settings in the Reports and Analytics pane, or use the Map Reports to Work Areas task in the Setup and Maintenance work area. If you do the former, then you can set up only the Reports and Analytics pane on the work area that you are in.

If you do the latter, then you can select a work area to set up. If you do not see the desired work area, most likely you do not have access to it due to security. You can request to be granted a role that has access to the work area, or another administrator or business user with access to the work area can be granted the Reports and Analytics Region Administration Duty to be able to map reports to the work area.

Tip

On the Map Reports to Work Areas page only, you can also use the Synchronize button to remove mappings to reports that are no longer in the catalog, for all work areas at once.

Any changes you make in either UI apply to all users with access to the mapped work area.

Why can't I see reports when mapping reports to work areas for the Reports and Analytics pane?

It is possible that there are no reports currently mapped to the work area that you select in the Map Reports to Work Areas page. Alternatively, reports are mapped, but you do not see them due to security.
Similarly, in the list of all available reports from the catalog, you can see only the reports that you have access to. You can request to be granted a role that has access to the reports that you want to map, or another administrator or business user with access to those reports can be granted the Reports and Analytics Region Administration Duty to be able to map reports to work areas.

Why can't I see reports when I edit settings for the Reports and Analytics pane?

In the Edit Settings window, you may not be able to see a currently mapped report because you do not have access to it due to security.

Similarly, in the list of all available reports from the catalog, you can see only the reports that you have access to. You can request to be granted a role that has access to the reports that you want to map, or another administrator or business user with access to those reports can be granted the Reports and Analytics Region Administration Duty to be able to map reports to work areas.

Set Watchlist Options

Watchlist Setup: Points to Consider

For all users across the site, you can disable or enable predefined Watchlist categories and items, edit their names, and determine how often item counts refresh. You cannot delete predefined Watchlist categories and items, nor create any for the site. Users can create their own Watchlist items through saved searches.

Access the Set Watchlist Options page by starting in the Setup and Maintenance Overview page and searching for the Set Watchlist Options task.

Disabling Predefined Categories and Items

Use the Set Watchlist Options page to enable or disable predefined Watchlist categories and items. Disabling any category or item also disables associated processes involved in calculating the Watchlist item counts for all users. These processes include creating data caches, performing security checks, invoking services across domains, running queries, and so on.

An item with the Predefined type represents the actual predefined Watchlist item that appears in the Watchlist. If you disable this type of Watchlist item, then:

- The item is not available for users to display in their watchlist
- The item is removed from any watchlist where it is currently displayed

A Watchlist item with the User-created saved search type does not appear in the Watchlist; it controls the display of the Manage Watchlist button or menu item in pages with saved searches. If you disable this type of Watchlist item, then:

- The Manage Watchlist option is not available to users in the corresponding work area, so users cannot use their own saved searches as
Watchlist items. A message is displayed to users when they try to use this option.

- Any user-defined saved searches from that work area already used as Watchlist items are no longer available in the users’ watchlist. The user-defined saved searches are still available to be used for searching, but not for the Watchlist.

If you disable a Watchlist category, then the category is not available for users to include in their watchlist, and all Watchlist items within the category are also disabled.

Ultimately, the Watchlist for any user contains the subset of categories and items that are enabled in the Set Watchlist Options page:

- Plus any items based on user-defined saved searches
- Minus any categories or items that the user chooses to hide using Watchlist preferences
- Minus any items with no results found, if the user chooses to hide such items using Watchlist preferences

**Specifying Refresh Intervals**

All Watchlist items have a predefined refresh interval, which controls how often the query that calculates the count for a Watchlist item can be run. Use the Set Watchlist Options page to edit the interval values. What you specify as the refresh interval for a Watchlist item of type User-created Saved Search applies to all Watchlist items based on saved searches created by users on the corresponding search page.

When the user is in the Welcome dashboard with the Watchlist open for at least two and a half minutes, the query automatically runs for all Watchlist items if no refresh already ran in this user session. To subsequently run the query again, users can manually refresh the Watchlist region. The Refresh icon is enabled after five minutes since the last refresh.

**Note**

During a refresh, the query runs for an individual Watchlist item only if the time since the last query for this item is equal to or greater than the specified refresh interval. Since the manual refresh of the entire Watchlist is not available until five minutes after the last refresh, you should not set a Watchlist item refresh interval that is less than five minutes.

When users open Watchlist from the global area, a refresh automatically runs if five minutes have passed since the last refresh. During this refresh, the query runs for an individual Watchlist item only if the time since the last query for this item is equal to or greater than the specified refresh interval.

For example, you set the interval to eight minutes for a particular Watchlist item. When the user signs in and goes to the Welcome dashboard, with the Watchlist open, the query automatically runs for this Watchlist item after two and a half
minutes. Every two and a half minutes after, a check is performed for stale counts and new cached counts are displayed.

Five minutes after the query ran, the Refresh icon is enabled and the user performs a manual refresh. However, the query does not run for this Watchlist item, because the refresh interval is eight minutes. The user navigates away from the Welcome dashboard and opens the Watchlist from the global area six minutes later. A refresh automatically runs because more than five minutes have passed since the last refresh. This time, the query runs for this Watchlist item because it has been more than eight minutes since the query last ran for this item.

**Editing Predefined Category and Item Names**

Predefined Watchlist category and item names are stored as meanings of standard lookups. Lookup types for predefined categories end with WATCHLIST, for example EXM_EXPENSES_WATCHLIST. Edit the lookup type meaning to change the category name. To change item names, edit lookup code meanings for that lookup type.
Maintain Common Reference Objects

Maintain Common Reference Objects: Overview

The Maintain Common Reference Objects task list contains Oracle Middleware Extensions for Applications (Applications Core) tasks that support implementation of common behaviors, such as data security or reference data sets.

Use this task list to manage common reference objects that are defined centrally and shared across applications, in addition to those that are specific to Applications Core functionality. You can access this task list by starting in the Setup and Maintenance Overview page and searching for common reference object task lists.

For more information on configuring custom objects, see the Oracle Sales Cloud Extensibility Guide.

To make the Maintain Common Reference Objects task list available in your implementation project, go to Setup and Maintenance Overview - Configure Offerings, and for a specific offering, select the Maintain Common Reference Objects feature choice.

Define Application Taxonomy

Application Taxonomy: Highlights

Application taxonomy is the organization of Oracle application components and functions in a hierarchical structure, from product lines to logical business areas. This hierarchy represents a breakdown of products into units based on how applications are installed and supported. Maintain this hierarchy on the Manage Taxonomy Hierarchy page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Taxonomy Hierarchy task.

A detailed introduction to application taxonomy is provided in the Oracle Fusion Applications Developer’s Guide.
Hierarchy

- The application taxonomy hierarchy contains various levels and types of nodes, or modules.
  
  See: Characteristics of the Level Categories
  
  See: Benefits of a Logical Hierarchy

Usage

- Use application taxonomy to understand relationships among applications and between an application and its files. This information is helpful in managing various phases of the product lifecycle.
  
  See: How to Manage the Lifecycle

Modules in Application Taxonomy: Explained

A module is any node in the application taxonomy hierarchy. The top level of the hierarchy is product line, followed by product family, application, and logical business area. There can be multiple levels of logical business areas, with one or more nested within a parent logical business area.

Product Line

A product line is a collection of products under a single brand name, for example, Oracle Fusion.

Product Family

A product family is a collection of products associated with a functional area that may or may not be licensed together as a single unit, for example Financials.

Application

An application is a single product within a product family, containing closely related features for a specific business solution, for example General Ledger.

Logical Business Area

A logical business area is a collection of business object definitions organized into a logical grouping. It contains the model objects, services, and UI components for those business objects. Logical business areas have their own hierarchy levels and in some cases can be two or three levels deep. Each leaf node has at least one business object and service, up to a maximum of four business objects and associated services. A logical business area with more than four business objects are further refined with child logical business area levels. Each of these parent-child levels is represented by a directory in the physical package hierarchy.
Managing Modules in Application Taxonomy: Points to Consider

Manage modules on the Create Child Module or Edit Module page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Taxonomy Hierarchy task. When you create a module, it is a child of the currently selected node in the application taxonomy hierarchy. This determines which values are available, for example for module type. Once created, you cannot delete the module or move it elsewhere in the hierarchy. As you create or edit modules, consider the following points regarding specific fields.

Identifiers

Module ID is the unique primary key for nodes in the taxonomy table. When you create a module, an ID is automatically generated. Once the module is created, you cannot update the ID.

Module key and alternative ID are additional identifiers of the module, presented in a way that is easier to read than the module ID. The module key is a string identifier, for example AP for the Oracle Fusion Payables application. The alternative ID is a numeric identifier, for example 1 for the Oracle Fusion product line. These IDs are provided for the product line, product family, and application modules, but you can optionally add them for logical business areas and new custom modules.

Note

Do not change the module key or alternative ID for predefined modules.

The product code is relevant only to application and logical business area modules. You can leave the field blank for other module types. The product code for applications is the short name that can be displayed in lists of application values, for example FND for Oracle Middleware Extensions for Applications.

Names

Module name is the logical name for the module and is always available. The name must be unique among nodes in the same hierarchy level with the same parent, but try to make it as unique in the whole hierarchy as possible.

The user name and description can appear to users in other parts of Oracle Fusion Applications, so make sure that the values are something that users know to represent the module.

Usage Types

Though you can update the usage type to reflect the current state of the module, just doing so does not affect the actual state. For example, setting a module as installed does not mean it is actually installed if the installation itself has not taken place. Installation refers to operations related to laying down all the components needed to create an Oracle Fusion Applications environment, while
deployment is the process that starts the managed servers and clusters and facilitates the actual use of product offerings. A licensed module is available for installation and deployment, and a deployed module is considered actively used when actually used by users.

**Seed Data**

If seed data is allowed, then seed data such as flexfields and lookups can be extracted for the module using seed data loaders. By default, extract is allowed for all predefined modules of type application and logical business area.

**Associations**

You can associate a logical domain to modules of type product family, as well as one or more enterprise applications to modules of type application. This association represents the relationship between the taxonomy modules and the corresponding domain and enterprise applications stored in the Oracle Fusion Applications Functional Core (ASK) tables.

### Define Reference Data Sharing

**Reference Data Sharing: Explained**

Reference data sharing facilitates sharing of configuration data such as jobs and payment terms, across organizational divisions or business units. You define reference data sets and determine how the data is shared or partitioned. Use reference data sets to reduce duplication and maintenance by sharing common data across business entities where appropriate. Depending on the requirement (specific or common), each business unit can maintain its data at a central location, using a set of values either specific to it or shared by other business units.

You can share reference data after it is filtered on the basis of sets. A common reference data set is available as the default set, which can be assigned to several business units sharing the same reference data. For commonly used data such as currencies, you can use the common reference data set and assign it to multiple business units in various countries that use the same currency. In cases where the default set cannot be assigned to an entity, you can create specific sets. The data set visible on the transactional page depends on the sharing method used to share reference data.

For example, XYZ Corporation uses the same grades throughout the entire organization. Instead of managers in different business units setting up the same grades, XYZ Corporation decides to create a set called Grades and assign the grades reference data group for all business units in the organization to the Grades set, so that the grades can be shared.

**Note**

For specific information on configuring reference data sharing for a particular object or product, refer to its product documentation.
Reference Data Sets: Explained

Reference data sets are logical groups of reference data that can be accessed by various transactional entities depending on the business context. Oracle Fusion Applications contains a common reference data set as well as an enterprise set that may be used as a default set. Depending on your business requirement you can create and maintain additional reference data sets, while continuing to use the common reference data set.

Consider the following scenario.

Your enterprise can decide that some aspects of corporate policy should affect all business units and leave other aspects to the discretion of the business unit manager. This allows your enterprise to balance autonomy and control for each business unit. For example, if your enterprise holds business unit managers accountable for their profit and loss, but manages working capital requirements at a corporate level, you can let managers define their own sales methods, but define payment terms centrally. In this case, each business unit would have its own reference data set for sales methods, and there would be one central reference data set for payment terms assigned to all business units.

Partitioning

The partitioning of reference data and creation of data sets enable you to create reference entities across tables or lookup types, and share modular information and data processing options among business units. With the help of partitioning, you can choose to create separate sets and subsets for each business unit depending upon its business requirement, or create common sets or subsets to enable sharing reference data between several business units, without the need for duplicating the reference data. Partitioning provides you the flexibility to handle the reference data in a way appropriate to your business needs.

The following figure illustrates the reference data sharing method (assignment to one set only, with common values) where the user can access the data assigned to a specific set in a particular business unit, as well as access the data assigned to the common set.
Reference Data Sets and Sharing Methods: Explained

Oracle Fusion Applications reference data sharing feature is also known as SetID. The reference data sharing functionality supports operations in multiple ledgers, business units, and warehouses, thereby reducing the administrative burden and decreasing the time needed to implement new business units. For example, you can share sales methods, transaction types, or payment terms across business units or selected other data across asset books, cost organizations, or project units.

The reference data sharing features use reference data sets to which reference data is assigned. The reference data sets group assigned reference data. The sets can be understood as buckets of reference data assigned to multiple business units or other application components.

Reference Data Sets

You begin this part of your implementation by creating and assigning reference data to sets. Make changes carefully as changes to a particular set will affect all business units or application components using that set. You can assign a separate set to each business unit for the type of object that is being shared. For example, assign separate sets for payment terms, transaction types, and sales methods to your business units.

Your enterprise can decide that some aspects of corporate policy should affect all business units and leave other aspects to the discretion of the business unit manager. This allows your enterprise to balance autonomy and control for each business unit. For example, if your enterprise holds business unit managers accountable for their profit and loss, but manages working capital requirements at a corporate level, you can let managers define their own sales methods, but define payment terms centrally. In this case, each business unit would have its own reference data set for sales methods, and there would be one central reference data set for payment terms assigned to all business units.

The reference data sharing is especially valuable for lowering the cost of setting up new business units. For example, your enterprise operates in the hospitality industry. You are adding a new business unit to track your new spa services. The hospitality divisional reference data set can be assigned to the new business unit to quickly setup data for this entity component. You can establish other business unit reference data in a business unit specific reference data set as needed.

Reference Data Sharing Methods

There are variations in the methods used to share data in reference data sets across different types of objects. The following list identifies the methods:

- Assignment to one set only, no common values allowed. The simplest form of sharing reference data that allows assigning a reference data object instance to one and only one set. For example, Asset Prorate Conventions are defined and assigned to only one reference data set. This set can be shared across multiple asset books, but all the values are contained only in this one set.

- Assignment to one set only, with common values. The most commonly used method of sharing reference data that allows defining reference data...
Maintain Common Reference Objects

object instance across all sets. For example, Receivables Transaction Types are assigned to a common set that is available to all the business units without the need to be explicitly assigned the transaction types to each business unit. In addition, you can assign a business unit specific set of transaction types. At transaction entry, the list of values for transaction types includes transaction types from the set assigned to the business unit, as well as transaction types assigned to the common set that is shared across all business units.

• Assignment to multiple sets, no common values allowed. The method of sharing reference data that allows a reference data object instance to be assigned to multiple sets. For instance, Payables Payment Terms use this method. It means that each payment term can be assigned to one or more than one set. For example, you assign the payment term Net 30 to several sets, but the payment term Net 15 is assigned to only your corporate business unit specific set. At transaction entry, the list of values for payment terms consists of only one set of data; the set that is assigned to the transaction’s business unit.

Note: Oracle Fusion Applications contains a reference data set called Enterprise. Define any reference data that affects your entire enterprise in this set.

Assigning Reference Data Sets to Reference Objects: Points to Consider

You can assign the reference data sets to reference objects on the Manage Reference Data Set Assignments page. For multiple assignments, you can classify different types of reference data sets into groups and assign them to reference entity objects. The assignment takes into consideration the determinant type, determinant, and reference group, if any.

Determinant Types

The partitioned reference data is shared based on a business context setting called the determinant type. It is the point of reference used in the data assignment process. The following table lists the determinant types used in the reference data assignment.

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asset Book</td>
<td>Information about the acquisition, depreciation, and retirement of an asset that belongs to a ledger or a business unit.</td>
</tr>
<tr>
<td>Business Unit</td>
<td>The departments or organizations within an enterprise.</td>
</tr>
<tr>
<td>Cost Organization</td>
<td>The organization used for cost accounting and reporting on various inventory and cost centers within an enterprise.</td>
</tr>
<tr>
<td>Project Unit</td>
<td>A logical organization within an enterprise that is responsible for enforcing consistent project management practices.</td>
</tr>
<tr>
<td>Reference Data Set</td>
<td>References to other shared reference data sets.</td>
</tr>
</tbody>
</table>
Determinant

The determinant or determinant value is the value that corresponds to the
selected determinant type. The determinant is one of the criteria for selecting the
appropriate reference data set. For example, when managing set assignments for
the set determinant type, Reference Data Set is the determinant type, and you
would enter the corresponding set code value as the corresponding determinant
value.

Reference Groups

A transactional entity may have multiple reference entities (generally considered
to be setup data) that are treated in the same manner because of commonness in
implementing business policies and legal rules. Such reference entities in your
application are grouped into logical units called reference groups, based on the
functional area and the partitioning requirements that they have in common. For
example, all tables and views that define Sales Order Type details might be part
of the same reference group.

Note

The reference groups are predefined in the reference groups table and are
available for selection and assignment.

Define ISO Reference Data

Defining Currencies: Points to Consider

When creating or editing currencies, consider these points relevant to entering
the currency code, date range, or symbol for the currency.

Currency Codes

You cannot change a currency code after you enable the currency, even if you
later disable that currency.

Date Ranges

Users can enter transactions denominated in the currency only for the dates
within the specified range. If you do not enter a start date, then the currency is
valid immediately. If you do not enter an end date, then the currency is valid
indefinitely.

Symbols

Even if you enter a symbol for a currency, the symbol is not always displayed
when an amount is displayed in this currency. Some applications use currency
symbols when displaying amounts. Others, like Oracle Fusion General Ledger, do not.

**Euro Currency Derivation: Explained**

Use the Derivation Type, Derivation Factor, and Derivation Effective Date fields to define the relationship between the official currency (Euro) of the European Monetary Union (EMU) and the national currencies of EMU member states. For each EMU currency, you define its Euro-to-EMU fixed conversion rate and the effective starting date.

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**Note**

If you need to use a different currency code for Euro, you can disable the predefined Euro currency and create a new one.

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**Derivation Type**

The *Euro currency* derivation type is used only for the Euro, and the *Euro derived* derivation type identifies national currencies of EMU member states. All other currencies do not have derivation types.

**Derivation Factor**

The derivation factor is the fixed conversion rate by which you multiply one Euro to derive the equivalent EMU currency amount. The Euro currency itself should not have a derivation factor.

**Derivation Effective Date**

The derivation effective date is the date on which the relationship between the EMU currency and the Euro begins.

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**Natural Languages: Points to Consider**

Natural languages are all the languages that humans use, written and spoken. If a language is enabled, then users can associate it with entities, for example as languages spoken by sales representatives. When managing natural languages, consider tasks to perform and best practices for entering particular values.

**Tasks**

Once you add a language, it cannot be deleted, just disabled. You can optionally associate natural languages with International Organization for Standardization (ISO) languages and territories, just for reference.
Values

When you create a natural language, use the alpha-2 ISO code as the language code, or, if not available, then alpha-3. If the language is not an ISO language, then use x- as a prefix for the code, for example x-ja for a Japanese dialect. Use the sgn code of ISO-639-2 for sign languages, followed by territory code, for example sgn-US for American Sign Language. You can also use Internet Assigned Numbers Authority (IANA) language tags.

The natural language description should be the language name with territory name in parenthesis where needed, for example English (Australia) and English (Canada).

FAQs for Define ISO Reference Data

When do I create or edit territories?

Edit territory descriptions to determine how they are displayed in lists of country values throughout Oracle Fusion Applications. The predefined territories are all countries from the International Organization for Standardization (ISO) 3166 standard. You usually would not edit territory names or codes.

Do not edit National Language Support (NLS) territory codes, which are identifiers used in the system, unless you need to change the association between ISO and system territory. You usually would not edit the default currency, which is the value that defaults in the Currency field in Oracle Fusion Applications user preferences after the user first selects a territory.

Create territories if new countries emerge and the system has not yet been patched with the latest ISO country values.

When do I create or edit industries?

Edit industry descriptions to determine how they are displayed in Oracle Fusion Applications. You usually would not edit industry names, which are from the North American Industry Classification System (NAICS). Enabled industries are mainly used in the context of customization, though these values can also appear in any application.

Create industries if you have particular ones you need, for example for customization, that are not included in the NAICS standard.

When do I associate industries with territories?

Optionally associate industries with territories to provide an industry in territory value, used for customization. For example, administrators can customize a page in one way for users within an industry in one country, and another way for users within the same industry in another country. The administrator would select the appropriate industry in territory value to set the customization context.
When do I create or enable currencies?

Create currencies to use, for example for reporting purposes, if they are not already provided. All currencies from the International Organization for Standardization (ISO) 4217 standard are provided.

Enable any currency other than USD for use in Oracle Fusion Applications, for example for displaying monetary amounts, assigning to ledgers, entering transactions, and recording balances. Only USD is enabled by default.

What's the difference between precision, extended precision, and minimum accountable unit for a currency?

Precision is the number of digits to the right of the decimal point used in regular currency transactions. Extended precision is the number of digits to the right of the decimal point used in calculations for this currency, and it must be greater than or equal to the standard precision. For example, USD would have 2 for precision because amounts are transacted as such, for example $1.00. For calculations, for example adding USD amounts, you might want the application to be more precise than two decimal digits, and would enter an extended precision accordingly.

**Note**

Some applications use extended precision. Others, such as Oracle Fusion General Ledger, do not.

Minimum accountable unit is the smallest denomination for the currency. For example, for USD that would be .01 for the cent. This unit does not necessarily correspond to the precision for all currencies.

What's a statistical unit currency type?

The statistical unit currency type is used only for the Statistical (STAT) currency. The Statistical currency is used to record statistics such as the number of items bought and sold. Statistical balances can be used directly in financial reports, allocation formulas, and other calculations.

When do I create or edit ISO languages?

You can edit the names and descriptions of International Organization for Standardization (ISO) languages to determine how they are displayed in lists of ISO language values in Oracle Fusion Applications. The ISO languages are from the ISO 639 standard. If there were changes to the ISO standard and the system has not yet been patched with the latest ISO values, you can update the ISO alpha-2 code or add languages as needed.

When do I edit languages?

Installed languages automatically appear on the Manage Languages page, so you do not manually enter newly installed languages. This page contains
all languages available for installation and translation in Oracle Fusion Applications. Each dialect is treated as a separate language. The language codes and names are values used by the system.

You generally would not edit any of the detailed fields unless you really need to and know what they are.

**When do I create or edit time zones?**

Though all standard time zones are provided, optionally enable only a subset for use in lists of time zone values in Oracle Fusion Applications. You can add time zones if new zones became standard and the system has not yet been patched with the latest values.

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**Manage Data Security Policies**

**Data Security in the Security Reference Implementation: Explained**

The reference implementation contains a set of data security policies that can be inspected and confirmed to be suitable or a basis for further implementation using the Authorization Policy Manager (APM).

The security implementation of an enterprise is likely a subset of the reference implementation, with the enterprise specifics of duty roles, data security policies, and HCM security profiles provided by the enterprise.

The business objects registered as secure in the reference implementation are database tables and views.

Granting or revoking object entitlement to a particular user or group of users on an object instance or set of instances extends the base Oracle Fusion Applications security reference implementation without requiring customization of the applications that access the data.

**Data Security Policies in the Security Reference Implementation**

The data security policies in the reference implementation entitle the grantee (a role) to access instance sets of data based on SQL predicates in a WHERE clause.

**Tip**

When extending the reference implementation with additional data security policies, identify instance sets of data representing the business objects that need to be secured, rather than specific instances or all instances of the business objects.

Predefined data security policies are stored in the data security policy store, managed in the Authorization Policy Manager (APM), and described in the Oracle Fusion Applications Security Reference Manual for each offering. A data
security policy for a duty role describes an entitlement granted to any job role that includes that duty role.

**Warning**

Review but do not modify HCM data security policies in APM except as a custom implementation. Use the HCM Manage Data Role And Security Profiles task to generate the necessary data security policies and data roles.

The reference implementation only enforces a portion of the data security policies in business intelligence that is considered most critical to risk management without negatively affecting performance. For performance reasons it is not practical to secure every level in every dimension. Your enterprise may have a different risk tolerance than assumed by the security reference implementation.

**HCM Security Profiles in the Security Reference Implementation**

The security reference implementation includes some predefined HCM security profiles for initial usability. For example, a predefined HCM security profile allows line managers to see the people that report to them.

The IT security manager uses HCM security profiles to define the sets of HCM data that can be accessed by the roles that are provisioned to users.

**Data Roles**

The security reference implementation includes no predefined data roles to ensure a fully secured initial Oracle Fusion Applications environment.

The security reference implementation includes data role templates that you can use to generate a set of data roles with entitlement to perform predefined business functions within data dimensions such as business unit. Oracle Fusion Payables invoicing and expense management are examples of predefined business functions. Accounts Payable Manager - US is a data role you might generate from a predefined data role template for payables invoicing if you set up a business unit called US.

HCM provides a mechanism for generating HCM related data roles.

**Data Security: Explained**

By default, users are denied access to all data.

Data security makes data available to users by the following means.

- Policies that define grants available through provisioned roles
- Policies defined in application code

You secure data by provisioning roles that provide the necessary access. Enterprise roles provide access to data through data security policies defined for the inherited application roles.
When setting up the enterprise with structures such as business units, data roles are automatically generated that inherit job roles based on data role templates. Data roles also can be generated based on HCM security profiles. Data role templates and HCM security profiles enable defining the instance sets specified in data security policies.

When you provision a job role to a user, the job role implicitly limits data access based on the data security policies of the inherited duty roles. When you provision a data role to a user, the data role explicitly limits the data access of the inherited job role to a dimension of data.

Data security consists of privileges conditionally granted to a role and used to control access to the data. A privilege is a single, real world action on a single business object. A data security policy is a grant of a set of privileges to a principal on an object or attribute group for a given condition. A grant authorizes a role, the grantee, to actions on a set of database resources. A database resource is an object, object instance, or object instance set. An entitlement is one or more allowable actions applied to a set of database resources.

Data is secured by the following means.

<table>
<thead>
<tr>
<th>Data security feature</th>
<th>Does what?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data security policy</td>
<td>Grants access to roles by means of entitlement</td>
</tr>
<tr>
<td>Role</td>
<td>Applies data security policies with conditions to users through role provisioning.</td>
</tr>
<tr>
<td>Data role template</td>
<td>Defines the data roles generated based on enterprise setup of data dimensions such as business unit.</td>
</tr>
<tr>
<td>HCM security profile</td>
<td>Defines data security conditions on instances of object types such as person records, positions, and document types without requiring users to enter SQL code</td>
</tr>
<tr>
<td>Masking</td>
<td>Hides private data on non-production database instances</td>
</tr>
<tr>
<td>Encryption</td>
<td>Scrambles data to prevent users without decryption authorization from reading secured data</td>
</tr>
</tbody>
</table>

The sets of data that a user can access via roles are defined in Oracle Fusion Data Security. Oracle Fusion Data Security integrates with Oracle Platform Security Services (OPSS) to entitle users or roles (which are stored externally) with access to data. Users are granted access through the entitlement assigned to the roles or role hierarchy with which the user is provisioned. Conditions are WHERE clauses that specify access within a particular dimension, such as by business unit to which the user is authorized.

**Data Security Policies**

Data security policies articulate the security requirement "Who can do What on Which set of data,” where ‘Which set of data’ is an entire object or an object instance or object instance set and ‘What’ is the object entitlement.

For example, accounts payable managers can view AP disbursements for their business unit.
A data security policy is a statement in a natural language, such as English, that typically defines the grant by which a role secures business objects. The grant records the following:

- Table or view
- Entitlement (actions expressed by privileges)
- Instance set (data identified by the condition)

For example, disbursement is a business object that an accounts payable manager can manage by payment function for any employee expenses in the payment process.

**Note**

Some data security policies are not defined as grants but directly in applications code. The security reference manuals for Oracle Fusion Applications offerings differentiate between data security policies that define a grant and data security policies defined in Oracle Fusion applications code.

A business object participating in a data security policy is the database resource of the policy.

Data security policies that use job or duty roles refer to data security entitlement. For example, the data security policy for the Accounts Payable Manager job role refers to the view action on AP disbursements as the data security entitlement.

**Important**

The duty roles inherited by the job role can be moved and job roles reassembled without having to modify the data security.

As a security guideline, data security policies based on user session context should entitle a duty role. This keeps both function and data security policies at the duty role level, thus reducing errors.

For example, a Sales Party Management Duty can update Sales Party where the provisioned user is a member of the territory associated with the sales account. Or the Sales Party Management Duty can update Sales Party where the provisioned user is in the management chain of a resource who is on the sales account team with edit access. Or the Participant Interaction Management Duty can view an Interaction where the provisioned user is a participant of the Interaction.

For example, the Disbursement Process Management Duty role includes entitlement to build documents payable into payments. The Accounts Payable Manager job role inherits the Disbursement Process Management Duty role. Data security policies for the Disbursement Process Management Duty role authorize access to data associated with business objects such as AP disbursements within

<table>
<thead>
<tr>
<th>Who</th>
<th>can do</th>
<th>what</th>
<th>on which set of data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable managers</td>
<td>view</td>
<td>AP disbursements</td>
<td>for their business unit</td>
</tr>
</tbody>
</table>
a business unit. As a result, the user provisioned with the Accounts Payable Manager job role is authorized to view AP disbursements within their business unit.

A data security policy identifies the entitlement (the actions that can be made on logical business objects or dashboards), the roles that can perform those actions, and the conditions that limit access. Conditions are readable WHERE clauses. The WHERE clause is defined in the data as an instance set and this is then referenced on a grant that also records the table name and required entitlement.

**Data Roles**

Data roles are implemented as job roles for a defined set of data.

A data role defines a dimension of data within which a job is performed. The data role inherits the job role that describes the job. For example, a data role entitles a user to perform a job in a business unit.

The data role inherits abstract or job roles and is granted data security privileges. Data roles carry the function security privileges inherited from job roles and also the data security privilege granted on database objects and table rows.

For example, an accounts payables specialist in the US Business Unit may be assigned the data role Accounts Payables Specialist - US Business Unit. This data role inherits the job role Accounts Payables Specialist and grants access to transactions in the US Business Unit.

A data role may be granted entitlement over a set people.

For example, a Benefits Administrator A-E is allowed to administer benefits for all people that have a surname that begins with A-E.

Data roles are created using data role templates. You create and maintain data roles in the Authorization Policy Manager (APM). Use the Manage Data Roles and Security Profiles task to create and maintain HCM data roles in Oracle Fusion HCM.

**HCM Security Profiles**

HCM security profiles are used to secure HCM data, such as people and departments. You use HCM security profiles to generate grants for an enterprise role. The resulting data role with its role hierarchy and grants operates in the same way as any other data role.

For example, an HCM security profile identifies all employees in the Finance division.

Applications outside of HCM can use the HCM Data Roles UI pages to give their roles access to HR people.

**Masking and Encryption**

Oracle Fusion Applications uses masking to protect sensitive data from view by unauthorized users. Encryption APIs mask sensitive fields in applications user interfaces. Additionally, Oracle Data Masking is available for masking data in non-production instances and Oracle Transparent Data Encryption is available...
for protecting data in transit or in backups independent of managing encryption keys.

**Database Resources and Data Security Policies: How They Work Together**

A data security policy applies a condition and allowable actions to a database resource for a role. When that role is provisioned to a user, the user has access to data defined by the policy. In the case of the predefined security reference implementation, this role is always a duty role. Data roles generated to inherit the job role based on data role templates limit access to database resources in a particular dimension, such as the US business unit.

The database resource defines and instance of a data object. The data object is a table, view, or flexfield.

The following figure shows the database resource definition as the means by which a data security policy secures a data object. The database resource names the data object. The data security policy grants to a role access to that database resource based on the policy’s action and condition.

**Database Resources**

A database resource specifies access to a table, view, or flexfield that is secured by a data security policy.

- Name providing a means of identifying the database resource
- Data object to which the database resource points
Data Security Policies

Data security policies consist of actions and conditions for accessing all, some, or a single row of a database resource.

- Condition identifying the instance set of values in the data object
- Action specifying the type of access allowed on the available values

Note

If the data security policy needs to be less restrictive than any available database resource for a data object, define a new data security policy.

Actions

Actions correspond to privileges that entitle kinds of access to objects, such as view, edit, or delete. The actions allowed by a data security policy include all or a subset of the actions that exist for the database resource.

Conditions

A condition is either a SQL predicate or an XML filter. A condition expresses the values in the data object by a search operator or a relationship in a tree hierarchy. A SQL predicate, unlike an XML filter, is entered in a text field in the data security user interface pages and supports more complex filtering than an XML filter, such as nesting of conditions or sub queries. An XML filter, unlike a SQL predicate, is assembled from choices in the UI pages as an AND statement.

Tip

An XML filter can be effective in downstream processes such as business intelligence metrics. A SQL predicate cannot be used in downstream metrics.

Securing Data Access: Points to Consider

Oracle Fusion Applications supports securing data through role-based access control (RBAC) by the following methods.

<table>
<thead>
<tr>
<th>Method of securing data</th>
<th>Reason</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data roles apply explicit data security policies on job and abstract roles</td>
<td>Appropriate for job and abstract roles that should only access a subset of data, as defined by the data role template that generates the data role or by HCM security profiles.</td>
<td>Accounts Payable Manager - US data role to provide an accounts payable manager in the US business unit with access to invoices in the US business unit.</td>
</tr>
<tr>
<td>Data security policies</td>
<td>Define data access for application roles and provide inheriting job and abstract roles with implicit data security</td>
<td>Projects</td>
</tr>
</tbody>
</table>
If a user has access to the same function through different roles that access different data sets, then the user has access to a union of those data sets.

When a runtime session is created, Oracle Platform Security Services (OPSS) propagates only the necessary user to role mapping based on Oracle Fusion Data Security grants. A grant can specify entitlement to the following.

- Specific rows of data (data object) identified by primary key
- Groups of data (instance set) based on a predicate that names a particular parameter
- Data objects or instance sets based on runtime user session variables

Data is either identified by the primary key value of the row in the table where the data is stored. Or data is identified by a rule (SQL predicate) applied to the WHERE clause of a query against the table where the data is stored.

**Grants**

Oracle Fusion Data Security can be used to restrict the following.

- Rows that are returned by a given query based on the intended business operation
- Actions that are available for a given row

Grants control which data a user can access.

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**Note**

Attribute level security using grants requires a data security policy to secure the attribute and the entitlement check enforces that policy.

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A grant logically joins a user or role and an entitlement with a static or parameterized object instance set. For example, `REGION='WEST'` is a static object instance set and `REGION=&GRANT_ALIAS.PARAMETER1` is a parameterized object instance set. In the context of a specific object instance, grants specify the allowable actions on the set of accessible object instances. In the database, grants are stored in FND_GRANTS and object instance sets are stored in FND_OBJECT_INSTANCE_SETS. Object access can be tested using the privilege check application programming interface (API).

**Securing a Business Object**

A business object is a logical entity that is typically implemented as a table or view, and corresponds to a physical database resource. The data security policies of the security reference implementation secure predefined database resources. Use the Manage Data Security Policies task to define and register other database resources.

Data security policies identify sets of data on the registered business object and the actions that may be performed on the business object by a role. The grant can be made by data instance, instance set or at a global level.
Note
Use parameterized object instance sets whenever feasible to reduce the number of predicates the database parses and the number of administrative intervention required as static object instances sets become obsolete. In HCM, security profiles generate the instance sets.

Data Role Templates: Explained

You use data role templates to generate data roles. You generate such data roles, and create and maintain data role templates in the Authorization Policy Manager (APM).

Note
HCM data roles are generated using the Manage Data Roles and Security Profiles task, which uses HCM security profiles, not data role templates, to define the data security condition.

The following attributes define a data role template.

- Template name
- Template description
- Template group ID
- Base roles
- Data dimension
- Data role naming rule
- Data security policies

The data role template specifies which base roles to combine with which dimension values for a set of data security policies. The base roles are the parent job or abstract roles of the data roles.

Note
Abstract, job, and data roles are enterprise roles in Oracle Fusion Applications. Oracle Fusion Middleware products such as Oracle Identity Manager (OIM) and Authorization Policy Manager (APM) refer to enterprise roles as external roles. Duty roles are implemented as application roles in APM and scoped to individual Oracle Fusion Applications.

The dimension expresses stripes of data, such as territorial or geographic information you use to partition enterprise data. For example, business units are a type of dimension, and the values picked up for that dimension by the data role template as it creates data roles are the business units defined for your
enterprise. The data role template constrains the generated data roles with grants of entitlement to access specific data resources with particular actions. The data role provides provisioned users with access to a dimensional subset of the data granted by a data security policy.

An example of a dimension is a business unit. An example of a dimension value is a specific business unit defined in your enterprise, such as US. An example of a data security policy is a grant to access a business object such as an invoice with a view entitlement.

When you generate data roles, the template applies the values of the dimension and participant data security policies to the group of base roles.

The template generates the data roles using a naming convention specified by the template’s naming rule. The generated data roles are stored in the Lightweight Directory Access Protocol (LDAP) store. Once a data role is generated, you provision it to users. A user provisioned with a data role is granted permission to access the data defined by the dimension and data security grant policies of the data role template.

For example, a data role template contains an Accounts Payable Specialist role and an Accounts Payable Manager role as its base roles, and region as its dimension, with the dimension values US and UK. The naming convention is [base-role-name]:[DIMENSION-CODE-NAME]. This data role template generates four data roles:

- Accounts Payable Specialist - US (business unit)
- Accounts Payable Specialist - UK (business unit)
- Accounts Payable Manager - US (business unit)
- Accounts Payable Manager - UK (business unit)

Making Changes To Data Role Templates

If you add a base role to an existing data role template, you can generate a new set of data roles. If the naming rule is unchanged, existing data roles are overwritten.

If you remove a base role from a data role template and regenerate data roles, a resulting invalid role list gives you the option to delete or disable the data roles that would be changed by that removal.

Making Changes to Dimension Values

If you add a dimension value to your enterprise that is used by a data role template, you must regenerate roles from that data role template to create a data role for the new dimension. For example if you add a business unit to your enterprise, you must regenerate data roles from the data role templates that include business unit as a dimension.

If you add or remove a dimension value from your enterprise that is used to generate data roles, regenerating the set of data roles adds or removes the data
roles for those dimension values. If your enterprise has scheduled regeneration as an Oracle Enterprise Scheduler Services process, the changes are made automatically.

For information on working with data role templates, see the Oracle Fusion Middleware Administrator’s Guide for Authorization Policy Manager.

Set Activity Stream Options

Activity Stream Options: Highlights

Activity Stream is a region on the Oracle Fusion Applications Welcome dashboard and other pages in various applications. Users track the activities and transactions of other users in this region. You can set options that affect the all Activity Stream regions for all users across your site. Individual users can still override your settings through Activity Stream preferences.

Activity stream settings are described in the Oracle Fusion Middleware User’s Guide for Oracle WebCenter Portal: Spaces. When you read content from that guide, note that:

- Your setup applies to all users, not just yourself or any individual user.
- You can disregard discussions about how to access the settings, because you access the Set Activity Stream Options page by starting in the Setup and Maintenance Overview page and searching for the Set Activity Stream Options task.

Setting Activity Stream Options

- Define the types of users to display activities about in the Activity Stream region, the types of activities to track, and other settings.

See: Setting Activity Stream Preferences

Manage Menu Customizations

Design Time Menu Customizations: Highlights

The menu customization feature provides several options to add, modify, and organize the Navigator and home page menus during design time. You must have developer rights to perform these customizations.

Note
Design time menu customizations are not applicable to Oracle Cloud implementations.

An overview of customizing the Navigator menu and home page is provided in the Oracle Fusion Applications Extensibility Guide.

**Customizations**

- Use Oracle JDeveloper to customize the Navigator and home page menus at design time.
  
  See: Customizing Menus

- Define translations for your customizations in the locales you support.
  
  See: Translating Menu Customizations

- Customize the page template to display the Navigator menu groups as separate menus, each of them displaying their list of menu items. Refer to the Oracle Fusion Applications Developer's Guide.
  
  See: Rendering the Navigator Menu as Dropdown Buttons

**Manage Audit Policies**

**Managing Audit Policies: Explained**

Auditing is used to monitor user activity and all configuration, security, and data changes that have been made to an application. Auditing involves recording and retrieving information pertaining to the creation, modification, and removal of business objects. All actions performed on the business objects and the modified values are also recorded. The audit information is stored without any intervention of the user or any explicit user action.

Use audit policies to select specific business objects and attributes to be audited. The decision to create policies usually depends on the type of information to be audited and to the level of detail that is required to be reported.

**Enabling Audit Functionality**

To enable audit, ensure that you have administrative privileges. For Oracle Fusion Applications, you must configure the business objects and select the attributes before enabling audit. If you enable audit without configuring the business objects, auditing remains inactive. By default, auditing is disabled for all applications.

To enable auditing for Oracle Fusion Middleware products, select one of the levels at which auditing is required for that product. The audit levels are predefined and contain the metadata and events to be audited. For more information, refer to the Oracle Fusion Middleware documentation and also the Oracle Enterprise Repository for Oracle Fusion Applications at http://fusionappsoer.oracle.com.
If you do not want an application to be audited, you can stop the audit process by setting the Audit Level option to None. While viewing the audit report for that application, you can specify the period during which auditing remained enabled.

**Configuring Audit Business Object Attributes: Points to Consider**

Audit allows you to track the change history of particular attributes of a business object. However, those objects and their attributes must be selected for audit and auditing must be enabled for that application. Your configuration settings determine which attributes to audit for a given object, and when the audit starts and ends. Auditing takes into account all the create or insert, update, and delete operations performed on an object and its attributes.

To configure audit business object attributes, navigate to the Manage Audit Policies page in the Setup and Maintenance work area.

**Selecting an Application**

To set up auditing, you must select a web application that contains the required business objects that can be audited. From the list of business objects, select those business object that you want to audit. Selecting a business object also displays its attributes that are enabled for auditing.

**Selecting Attributes**

For each selected business object to be audited, select the corresponding attributes to include in the audit. All attributes that belong to that object are by default selected for audit and appear on the user interface. However, you can add or remove attributes from the list. When you remove an attribute from the list, you stop auditing it even when the parent object is selected for audit. So, if you want an attribute to be audited, you must add it to the list.

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**Note**

If the object selected in an audit hierarchy is also a part of several other audit hierarchies, the attribute configuration for that object is applicable to all the hierarchies in that application.

---

**Starting and Stopping Audit**

The business object is ready for audit after you select its attributes and save the configuration changes. However, to start auditing, the audit level for Oracle Fusion Applications must be set to **Auditing** on the Manage Audit Policies page.

To stop auditing an object, you can deselect the entire object and save the configuration. As a result, all its selected attributes are automatically deselected and are not audited. To continue to audit the business object with select attributes, deselect those attributes that are not to be audited.
When end-users view the audit history for an application, they can specify the period for which they want the results. Therefore, it is important to note when you start and stop auditing an application. For example, today if end-users intend to view the audit history of an object for the previous week, but auditing for that object was stopped last month, they would not get any audit results for that week because during the entire month that object was not audited. Even if you enable audit for that object today, end-users cannot get the wanted results because audit data until today is not available.

**Configuring Audit: Highlights**

You can set up auditing for Oracle Fusion Applications using the Manage Audit Policies page in the Setup and Maintenance work area of Oracle Fusion Applications.

To set up auditing for Oracle Fusion Middleware products, you must select the level of auditing that maps to a predefined set of metadata and events that have to be audited. Information on configuring audit for Oracle Fusion Middleware products is provided in Oracle Fusion Middleware guides.

You can also create a configuration file and deploy it to audit a specific Oracle Fusion Middleware product. The configuration details for Oracle Fusion Middleware products are available in the form of audit-specific assets that can be used to create the configuration file (config.xml). For more information, see the Oracle Enterprise Repository for Oracle Fusion Applications at http://fusionappsoer.oracle.com, and search with Audit as the Asset Type to get the list of audit-specific assets.

**Oracle Fusion Middleware Products**


  See: Auditing Web Services

**Oracle Fusion Security Products**

- Configure business objects to enable auditing in Oracle Fusion security products. Refer to Oracle Fusion Middleware Application Security Guide.

  See: Oracle Fusion Middleware Audit Framework Reference

**Manage Oracle Social Network Objects**

**Managing Oracle Social Network Objects: Explained**

Use the Manage Oracle Social Network Objects task for managing the Oracle Social Network Objects. The integration of Oracle Social Network Cloud
Service with applications and business processes brings key attributes from the applications to share, socialize, and update information. This helps in making better business decisions based on additional information that you obtain and analyze within your social network environment.

Use the Manage Oracle Social Network Objects page to set up and define:

- The business objects and attributes to enable
- The enablement method for social network integration with Oracle Fusion Applications

You can access the Manage Oracle Social Network Objects page by starting in the Setup and Maintenance Overview page and searching for the task named Manage Oracle Social Network Objects.

Use social network to:

- Discuss projects and plans in public forums
- Maintain:
  - Membership groups
  - Activity feeds of the people you choose
- Facilitate:
  - One-on-one Conversations
  - Reviews
  - Document sharing

**Note**

Oracle Social Network Cloud Service is currently available in Cloud implementations only.

An important aspect of managing Oracle Social Network objects is enabling business objects for integration.

**Enabling Business Objects for Integration**

A business object can’t be shared within social network until a functional administrator or implementor:

- Accesses the Manage Oracle Social Network Objects page in Oracle Fusion Applications
- Enables the business object for social network integration

**Options for Enabling Oracle Social Network Objects: Explained**

To enable business objects and apply attributes for Oracle Social Network Cloud Service integration with Oracle Fusion Applications, use the Manage Oracle Social Network Objects task.
In the **Manage Oracle Social Network Objects** page, you can:

- Enable an object
- Disable an object
- Enable all objects
- Enable business object attributes

To access the **Manage Oracle Social Network Objects** page:

1. Search for the **Manage Oracle Social Network Objects** task in the Setup and Maintenance work area.
2. In the Search Results section, click the **Go to Task** icon to open the **Manage Oracle Social Network Objects** page.

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**Note**

Custom objects and attributes created in CRM Composer in the mainline are also displayed on the **Manage Oracle Social Network Objects** page. You can enable these objects and attributes for social network integration.

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**Enable Object**

To enable a business object:

1. Access the **Manage Oracle Social Network Objects** page.
2. In the **Business Objects** section, select a business object, click **Enable Object**, and select one of the enablement options. The available enablement options are:

   - **Manual**: (Recommended) Empowers the user to decide whether to share each instance of the object with social network.

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**Note**

Once shared, all updates to the enabled attributes of the object instance, and deletes, are sent to social network. Updates to attributes that are not enabled are not sent.

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- **Automatic**: Automatically sends the newly enabled object instances and updates to social network.

---

**Note**

All object instances are automatically shared with social network upon creation, and all subsequent updates to the enabled attributes of the object instances, and deletes, are automatically sent to social network.

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- **No**: Does not send any information on object instance to social network. This is the default option.

3. Click **OK**.
This enables the selected business object, and empowers the user to decide whether to share each instance of the object with social network.

**Note**

After you enable an object, you must enable one or more attributes in the **Attributes** section of the *Manage Oracle Social Network Objects* page. Updates to enabled attributes are sent to social network.

### Disable Object

To disable a business object:

1. Access the *Manage Oracle Social Network Objects* page.
2. In the **Business Objects** section, select a business object, and click **Disable Object**.
3. Save your changes.

This disables the selected business object by updating the enablement option as **No**.

### Enable All

To enable all business objects:

1. Access the *Manage Oracle Social Network Objects* page.
2. In the **Business Objects** section, click **Enable All**.
3. Save your changes.

This enables all business objects in bulk, and updates the enablement option of all business objects as **Manual**.

**Note**

- After you enable business objects, you must enable one or more attributes in the **Attributes** section of the *Manage Oracle Social Network Objects* page. Updates to the enabled attributes are sent to social network.
- If you enable a business object, but don't configure any attributes for the enabled business object, no attributes are sent to social network during create and update. The only exception is that some internal bookkeeping information are sent. Deletes are sent as usual.

### Status Column

The Status column in the **Business Objects** table visually indicates:

- Whether a business object is enabled
- Which enabled business objects don’t yet have an enabled attribute assigned

The status indicators include:

- A check mark, which indicates that you have configured attributes for an enabled business object
• A warning sign, which indicates that you have not configured any attributes for an enabled business object

Enable Business Object Attributes

To enable business object attributes:

1. In the Attributes section, click Add to display the Select Attributes dialog where you can select attributes to add to the table.
2. Select an attribute name in the table, and select the Enabled check box to enable the attribute.
3. Click OK.
4. Save your changes.

In the Attributes table, you can also:

• Click View to view a list of all attributes that are enabled.
• Click Remove to remove attributes from the table.
• Hover over the Attribute Information icon displayed next to descriptive flexfield attributes to view information about the attributes.

Update Translations: Explained

The Update Translations process sends attribute labels and business object names to Oracle Social Network Cloud Service for use in the user interface.

In social network, the attribute or business object labels appear in the language of your locale. If you change the locale in social network, then the attribute or business object labels appear in the updated language. However, the data appears in the language in which it was originally sent to social network. If you have previously sent an instance of the business object to social network, then the instance data isn’t updated. Clicking the Update Translations button on the Manage Oracle Social Network Objects page sends translations for business objects with the enablement option as Manual or Automatic.

Synchronize Business Objects: Explained

Use the Synchronize button on the Manage Oracle Social Network Objects page to synchronize business objects. This re-sends the definitions of business objects having the enablement option as Manual or Automatic to Oracle Social Network Cloud Service.

Use the Synchronize button at the:

• Business Objects table level: To re-send the definitions of a selected business object to social network. This button is enabled only when you select a row for a business object with the enablement option as Manual or Automatic.
Manage Oracle Social Network Objects page level: To re-send the definitions of all business objects with the enablement option as Manual or Automatic to social network.

Note

If you had modified any business object enabled for social network and not saved your changes, then on clicking the Synchronize button, a warning message appears. This message informs you that you have not saved your changes, and you can select one of the following options:

- **Save and Synchronize**: To save the modified business objects, and synchronize the unmodified business objects.
- **Synchronize**: To ignore any unsaved business objects, and only synchronize the unmodified business objects.
- **Cancel**: To cancel the synchronization task.

FAQs for Manage Oracle Social Network Objects

What happens if I update translations?

When you update translations, you send translations for business objects with the enablement option as Manual or Automatic to Oracle Social Network Cloud Service.

On updating translations, you also:

- Synchronize the newly translated text from Oracle Fusion Applications so that it can be used within social network. This means you can:
  - Install and enable a new language.
  - Take a language patch at any time.
  - Send attribute labels and business object names to social network for use in its user interface.

How can I update translations?

Use the Update Translations button on the Manage Oracle Social Network Objects page for subsequent updates to labels and attributes.

Use the Update Translations button at the:

- **Business Objects table level**: To send translations for a selected business object to Oracle Social Network Cloud Service. This button is enabled only when you select a row for a business object with the enablement option as Manual or Automatic.

- **Manage Oracle Social Network Objects page level**: To send translations for all business objects with the enablement option as Manual or Automatic to social network.
Note

When you save the enablement of a business object to social network, it sends the translations as well. Hence, you need not click the Update Translations button after saving the enablement.

When do I update translations?

Run the Update Translations process only after you install a new language pack of Oracle Fusion Applications.

Updating translations synchronizes the newly translated text to Oracle Social Network Cloud Service for integration with Oracle Fusion Applications.

Note

When you save the enablement of a business object to social network, it sends the translations as well. Hence, you need not click the Update Translations button after saving the enablement.

What happens if I synchronize business objects?

When you synchronize business objects, you re-send the definitions of business objects having the enablement option as Manual or Automatic to Oracle Social Network Cloud Service.

When do I synchronize business objects?

Run the Synchronize process after the import of Customization Set Migration (CSM).

You can also run the process any time you want to synchronize the settings of business objects with Oracle Social Network Cloud Service without making any changes in the Manage Oracle Social Network objects page.

Manage Applications Core Common Reference Objects

Manage Applications Core Messages

Common Messages: Points to Consider

Common messages, which have message names that begin with FND_CMN and message numbers between 0 and 999, are used throughout Oracle Fusion Applications. Each common message can appear in multiple places in any product family. For example, the FND_CMN_NEW_SRCH message can be used
for any search to indicate that no results were found. Common messages that are of type error or warning are part of the message dictionary.

**Editing Common Messages**

Because a common message can be used in any application, consider the ramifications if you edit any aspect of the message, including incident and logging settings. Changes would be reflected in all instances where the message is used. For example, if you change the message text, make sure that the text would make sense to all users across Oracle Fusion Applications who might see it.

**Creating Common Messages**

You can create custom common messages for use in multiple places within a single product. Do not begin the message name with FND_CMN, but use another suitable convention. The message number should be within the range that is designated for the product.

**Manage Applications Core Administrator Profile Values**

Each message in the message dictionary has many attributes and components, including message properties, text, and tokens, that you define when creating or editing the message. To create or edit a message, navigate to the Manage Messages page in the Setup and Maintenance work area.

Details about these messages are described in the Oracle Fusion Applications Developer’s Guide.

**Message Properties**

- The message type identifies the type of information that the message contains.

  See: Understanding Message Types

- The message name and number are identifiers for the message. There are specific message number ranges for predefined messages in each application, and you should not edit numbers assigned to predefined messages. When creating custom messages, use only message numbers within the 10,000,000 to 10,999,999 range.

  See: About Message Names

  See: About Message Numbers

- The translation notes for predefined messages might contain internal content that you can disregard.

  See: About Translation Notes

- The message category, severity, and logging enabled option are related to the incident and logging process.
Message Text and Tokens

• The message text comprises various components, some of which are displayed only to select users. To determine which component of the message text is displayed to a particular user, set the Message Mode profile option (FND_MESSAGE_MODE) at the user level for that user. The message component short text is visible to all users and therefore, the profile option does not apply to this component. Also, the profile option applies only to messages in the message dictionary.

See: About Message Components

• Tokens are variables that represent values to be displayed in the message text.

See: About Tokens

Profile Options and Related General Preferences: How They Work Together

Some Oracle Middleware Extensions for Applications profile options are related to general preferences in the global area.

Preferences

The related general preferences are Default Application Language, Territory, Date Format, Time Format, Currency, and Time Zone. When the user changes any of these preferences, the stored values in LDAP are updated accordingly.

Profile Options

The corresponding profile options are Default Language, Default Territory, Default Date Format, Default Time Format, Default Currency, and Default User Time Zone. No matter what you set for these profile options at any level, the preferences settings, or LDAP values, take precedence. The profile option value is used only if the LDAP value is not available. Updating the profile option value does not automatically update the value in LDAP or preferences.
Click-to-Dial: Explained

Use Click-to-Dial to place a call to a contact from a hyperlink on the phone number or phone icon.

Here are a few topics that are important to know when using Click-to-Dial:

- Normal call flow
- Interaction Records and Notes
- Operational Notes

**Note**
Click-to-Dial must be enabled to make calls using the various contact information pages and pop-up UIs. When enabled, phone numbers appear as hyperlinks. Interaction logging is available if that feature is enabled. If interaction logging is available, a note indicating that fact will be displayed in the UI. See Click to Dial: Top Tasks for more information about enabling these features.

**Normal Call Flow**
Click-to-Dial uses a call-the-caller-then-call-the-callee procedure for completing a phone call. That format and the normal flow of this procedure are described below.

- **You initiate a call**
  
  If you see a small orange square next to a contact or customer name, click the square to display further details, including phone numbers. To place a call, place your mouse over the phone number hyperlink and click.

**Note**
Click-to-Dial does not work on phone numbers that are marked with a Do Not Call icon.

- **Select a Calling Phone**
Choose the calling phone number. Usually the calling phone is a number from your profile information. Alternately, if you need to use a phone not in your profile, you can specify a different number to originate your call.

- **Call Flow**

  After you select the calling phone number, the system calls you back on that number, waits for you to answer, and then calls the person for whom the call is intended.

  ![Call Flow Diagram]

**Interaction Records and Notes**

Click-to-Dial automatically creates an interaction record of the call, when that feature is enabled. The details window that provides the phone number may also show an Interaction icon that you can click to display a list of interaction records to edit, for example to provide a description of the call. The window may also provide a notes feature that you can use to record notes during the call.

**Interaction Logging**

The interaction record is logged as soon as the call is either successfully set up or known to have failed.

The interaction log records the customer, call participants, a timestamp noting the start time of the call, the direction of the communication, in or outbound, and
Define WebLogic Communication Services Configuration

the resolution code. The description is automatically updated with these three items:

- Call ID from OWLCS
- Your chosen phone number
- Contact phone number

The call resolution code is determined from OWLCS and recorded in the interaction:

<table>
<thead>
<tr>
<th>OWLCS Call Status</th>
<th>Resolution Code in Interaction</th>
</tr>
</thead>
<tbody>
<tr>
<td>CallConnected</td>
<td>CALL ANSWERED</td>
</tr>
<tr>
<td>CallAborted</td>
<td>FAILED</td>
</tr>
<tr>
<td>CallHangUp</td>
<td>FAILED</td>
</tr>
<tr>
<td>CalledPartyBusy</td>
<td>NOT AVAILABLE</td>
</tr>
<tr>
<td>CalledPartyNoAnswer</td>
<td>NOT AVAILABLE</td>
</tr>
<tr>
<td>CalledPartyNotReachable</td>
<td>NOT AVAILABLE</td>
</tr>
<tr>
<td>CallingPartyBusy</td>
<td>FAILED</td>
</tr>
<tr>
<td>CallingPartyNoAnswer</td>
<td>FAILED</td>
</tr>
<tr>
<td>CallingPartyNotReachable</td>
<td>FAILED</td>
</tr>
</tbody>
</table>

**Editing interactions**

Once the call is established, if Interactions is available, you can use the Interactions icon on the UI to launch the interaction record list view. Select the current interaction record to edit it.

**Operational Notes**

Because of the call-the-caller-then-call-the-callee format, there are some conditions that may occur due to several calling situations. Some of these conditions are described below:

- Why don't I hear a ring-back tone? As soon as you answer the system call-back, the system immediately dials the contact. You won't hear a ring-back tone as in a normal outbound phone call. However, you can tell that the call attempt is progressing because:
  
  - The phone indicates that the connection is active. If the call to the contact reaches a busy tone or the call attempt times out, the connection is dropped.
  
  - The dialing window stays on the screen while the call attempt is progressing. It disappears when the connection is either successfully established or fails.

- What if your phone is busy and the call-back goes directly to voice mail? Normally this would not happen because you would not initiate a new call when you are already busy on another call. However, this situation could occur due to a race condition, that is where another incoming call reaches your phone before the Click-to-Dial call-back. When this happens, two different scenarios could occur:
• If your phone is configured for busy-forward-all-to-voice-mail, the Click-to-Dial call would be forwarded to your voice mail, and the system thinks that the caller has answered the call and will proceed to call the contact. On answering, the contact hears your voice-mail greeting.

• If your phone is capable of presenting a second call to the user, as is supported by many office phones and mobile phones, then you can still answer the Click-to-Dial call and there is no issue.

• What if you wait too long to answer the call-back? In other words, you wait longer than the ring-no-answer-forward-to-voice-mail timer on the phone system and the call goes to voice mail. Normally, this would not happen because you are expecting the inbound call after you started the call, and would answer promptly. However, if for some reason you do not answer and allow the call to ring-no-answer-forward to voice mail, then the system would think that you have answered the call and will proceed to call the contact. On answering, the contact hears your voice-mail greeting.

• What if the contact does not answer in 30 seconds and the system abandons the call attempt? If the contact's voice mail is configured to answer after 30 seconds, you will not be able to leave a message.

**Click-to-Dial: Top Tasks**

Click-to-Dial is a feature of the customer contact process. Phone communication to customers and employees is initiated with a click of the mouse, leveraging your customer contact information and the application context. The Click-to-Dial feature uses Oracle WebLogic Communication Services, OWLCS, to enable communications. Applications that provide the Click-to-Dial functionality do so primarily through contextual actions in the application.

Additionally, Click-to-Dial utilizes Oracle Fusion Interactions as an optional transaction logging feature that will track information about the call such as the customer, call participants, a timestamp noting the start time of the call, the direction of the communication, in or outbound, and the resolution code.

Click-to-Dial integrates with your telephony environment and must be manually enabled in your deployment. This topic highlights what is required to set up the Click-to-Dial feature and to implement logging of the calls made using the Click-to-Dial feature.

Terms used in setting up these communications

• PSTN: Public switched telephone network is the network of the world’s public circuit-switched telephone networks.

• SIP: Session initiation protocol, an open signaling protocol standard that is used to set up phone calls

• TPCC: Third Party Call Control enables an application to control the telephony network to set up calls automatically.

• OWLCS: Oracle WebLogic Communication Services. Offers the TPCC service to Fusion applications and sets up the calls via SIP integration with the telephony network.
The set up task list Define WebLogic Communication Services Configuration delineates four tasks required for the correct configuration and implementation of Click-to-Dial. There is an optional task, separate from the set up task list, required for implementing Interaction logging.

Information about implementing Click-to-Dial can be found in the Oracle Fusion Applications Administrator's Guide. Detailed information about configuring and maintaining WebLogic Communication Services is found in the Oracle WebLogic Communication Services Administrator's Guide

Configure and Deploy WebLogic Server
- Deploy WebLogic Communication Services: After the Oracle WebLogic communication server is deployed, this manual task activates the server.
  See: Oracle WebLogic Communication Services Administrator's Guide

Integrate Communications Services
- Integrate WebLogic Communication Services with Telephony Network: This manual task integrates communications within the telephony environment. OWLCS must be configured to interface with the specific characteristics of the telephony network.
  See: Managing Oracle WebLogic Communication Services for Click-to-Dial Functionality

Specify the Domain and Address
- Register a URL for the telephony gateway or soft switch for SIP domain: This task defines the Server protocol, defaulted to http, the external server host address and external server port address. The Associated Modules section is not required for setup. You can also perform this as a manual task using the Oracle Fusion Topology Manager to configure the address of the SIP Public Switched Telephone Network (PSTN) gateway or SIP soft switch serving the users within that domain. This address is needed by Click-to-Dial to correctly form the SIP addresses required by WebLogic Communication Services. See the link to Configuring PSTN Gateway Address Using Topology Manager: Worked Example.

Enable Click-to-Dial
- After configuring the server and defining the SIP domain, perform the Enable Click-to-Dial task. This task sets the value of the profile option Enable Click-to-Dial to 'Yes.'

Call Logging via Fusion Interactions
- To initiate the Interaction based logging for Click-to-Dial, set the profile option Call Interaction Logging Enabled to 'YES.'

**Configuring PSTN Gateway Address Using Topology Manager: Worked Example**

This example demonstrates how, during the implementation of the Register URL for the telephony gateway or soft switch for SIP domain task,
you must manually configure the PSTN gateway address by registering HzCTDPstnGatewayApp to a given environment using Oracle Fusion Topology Registration

These steps configure the address of the SIP Public Switched Telephone Network (PSTN) gateway or SIP soft switch serving the users within that domain. This address is needed by Click-to-Dial to correctly form the SIP addresses required by WebLogic Communication Services.

For example: SIP:+1650-555-1212@pstn_gateway.oracle.com;user=phone where pstn_gateway.oracle.com is the SIP domain. The SIP domain can also be expressed in the format 10.1.1.1 (IP address).

Configuring PSTN using the Topology Manager

1. Sign in to Oracle Fusion Applications as a user that has application implementation consultant and WebLogic Services administration roles

2. In Fusion Applications Setup and Maintenance, click Register Enterprise Applications from the regional area under Topology Registration

3. On the Register Enterprise Applications page, click the plus icon to add an enterprise application. An Add Enterprise Application popup appears

4. Enter the new application information: Click Search in the Enterprise Application list field. Enter HzCTDPstnGatewayApp in the name field and click Search. Click OK.

5. Enter the other fields in the Add Enterprise Application popup

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>HzCTDPstnGatewayApp</td>
</tr>
<tr>
<td>Server Protocol</td>
<td>SIP</td>
</tr>
<tr>
<td></td>
<td>This field is ignored by click-to-dial. Oracle WebLogic Communication Service (OWLCS) always uses the SIP protocol.</td>
</tr>
<tr>
<td>External Server Host</td>
<td>10.143.167.91 (Used as an example)</td>
</tr>
<tr>
<td></td>
<td>A host name can be used instead of an IP address.</td>
</tr>
<tr>
<td>External Server Port</td>
<td>0 (Used as an example)</td>
</tr>
<tr>
<td></td>
<td>This field is ignored by Click-to-Dial.</td>
</tr>
</tbody>
</table>

6. Click Save and Close
Define Lookups

Lookups are lists of values in applications. You define a list of values as a lookup type consisting of a set of lookup codes, each code's translated meaning, and optionally a tag. End users see the list of translated meanings as the available values for an object.

Lookups provide a means of validation and lists of values where valid values appear on a list with no duplicate values. For example, an application might store the values Y and N in a column in a table, but when displaying those values in the user interface, Yes or No (or their translated equivalents) should be available for end users to select. For example, the two lookup codes Y and N are defined in the REQUIRED_INDICATOR lookup type.

In another example, a lookup type for marital status has lookup codes for users to specify married, single, or available legal partnerships.

<table>
<thead>
<tr>
<th>Lookup Type</th>
<th>Lookup Code</th>
<th>Meaning</th>
<th>Tag</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAR_STATUS</td>
<td>M</td>
<td>Married</td>
<td></td>
</tr>
<tr>
<td></td>
<td>S</td>
<td>Single</td>
<td></td>
</tr>
<tr>
<td></td>
<td>R</td>
<td>Registered Partner</td>
<td>+NL</td>
</tr>
<tr>
<td></td>
<td>DP</td>
<td>Domestic Partner</td>
<td>-FR, AU</td>
</tr>
</tbody>
</table>

In this case, tags are used for localizing the codes. All legislations list Married and Single. Only the Dutch legislation lists Registered Partner. And all legislations except France and Australia also list Domestic Partner.

When managing lookups, you need to understand the following.

- Using lookups in applications
- Customization levels
- Accessing lookups
- Enabling lookups
• The three kinds of lookups: standard, common, and set enabled

**Using Lookups in Applications**

Use lookups to provide validation or a list of values for a user input field in a user interface.

An example of a lookup used for validation is a flexfield segment using a table-validated value set with values from a lookup type. An example of a lookup in a list of values is a profile option’s available values from which users select one to set the profile option. Invoice Approval Status gives the option of including payables invoices of different approval statuses in a report. The lookup code values include All so that users can report by all statuses: Approved, Resubmitted for approval, Pending or rejected, and Rejected.

**Customization Level**

The customization level of a lookup type determines whether the lookups in that lookup type can be edited. This applies data security to lookups.

Some lookup types are locked so no new codes and other changes can be added during implementation or later, as needed. Depending on the customization level of a lookup type, you may be able to change the codes or their meanings. Some lookups are designated as extensible, so new lookup codes can be created during implementation, but the meanings of predefined lookup codes cannot be modified. Some predefined lookup codes can be changed during implementation or later, as needed.

The customization levels are user, extensible, and system. The following table shows which lookup management tasks are allowed at each customization level.

<table>
<thead>
<tr>
<th>Allowed Task</th>
<th>User</th>
<th>Extensible</th>
<th>System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deleting a lookup type</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Inserting new codes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Updating start date, end date, and enabled fields</td>
<td>Yes</td>
<td>Yes, only if the code is not predefined data</td>
<td>No</td>
</tr>
<tr>
<td>Deleting codes</td>
<td>Yes</td>
<td>Yes, only if the code is not predefined data</td>
<td>No</td>
</tr>
<tr>
<td>Updating tags</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Updating module</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

Predefined data means LAST_UPDATED_BY = SEED_DATA_FROM_APPLICATION.

If a product depends on a lookup, the customization level should be system or extensible to prevent deletion.

Once the customization level is set for a lookup type, it cannot be modified. The customization level for lookup types created using the Define Lookups page is by default set at the User level.

**Standard, Common, and Set-Enabled Lookups**

The available kinds of lookups are as follows.
Standard lookups are the simplest form of lookup types consisting only of codes and their translated meaning. They differ from common lookups only in being defined in the standard lookup view.

Common lookups exist for reasons of backward compatibility and differ from standard lookups only in being defined in the common lookup view. Set enabled lookup types store lookup codes that are enabled for reference data sharing. At runtime, a set-enabled lookup code is visible because the value of the determinant identifies a reference data set in which the lookup code is present.

**Accessing Lookups**

Standard, set-enabled, and common lookups are defined in the Standard, Set-enabled, and Common views, respectively. Applications development may define lookups in an application view to restrict the UI pages where they may appear. In lookups management tasks, lookups may be associated with a module in the application taxonomy to provide a criteria for narrowing a search or limiting the number of lookups accessed by a product specific task such as Manage Purchasing Lookups.

**Enabling Lookups**

A lookup type is reusable for attributes stored in multiple tables. Enable lookups based on the following.

- Selecting an **Enabled** check box
- Specifying an enabled start date, end date, or both
- Specifying a reference data set determinant

If you make changes to a lookup, users must sign out and back in before the changes take effect. When defining a list of values for display rather than validation, limit the number of enabled lookup codes to a usable length.

For more information on the predefined lookups and lookup codes, see assets with the Lookup type in the Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

**Managing a Standard Lookup: Example**

Creating a new standard lookup involves creating or selecting a lookup type to which the lookup code belongs, and determining appropriate values for the lookup codes and their meanings.
Note
You can only create or edit the lookup codes for a particular lookup type if its customization level supports it.

Creating a Lookup Type Called COLORS
Your enterprise needs a list of values for status to be used on various objects such as processes or users. The lookups are colors, so the lookup type you create is COLORS.

<table>
<thead>
<tr>
<th>Lookup type parameters</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lookup type name</td>
<td>COLORS</td>
</tr>
<tr>
<td>Meaning</td>
<td>Status</td>
</tr>
<tr>
<td>Description</td>
<td>Status by color</td>
</tr>
<tr>
<td>Module</td>
<td>Oracle Middleware Extensions for Applications</td>
</tr>
</tbody>
</table>

The lookup codes you define for the COLORS lookup type are, BLUE, RED, GREEN, and YELLOW.

<table>
<thead>
<tr>
<th>Lookup Code</th>
<th>Meaning</th>
<th>Enabled</th>
<th>Display Sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>BLUE</td>
<td>Urgent</td>
<td>No</td>
<td>4</td>
</tr>
<tr>
<td>RED</td>
<td>Stop</td>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>GREEN</td>
<td>Go</td>
<td>Yes</td>
<td>3</td>
</tr>
<tr>
<td>YELLOW</td>
<td>Caution</td>
<td>Yes</td>
<td>2</td>
</tr>
</tbody>
</table>

Understanding the Resulting Data Entry List of Values
Users need to respond to a process question by indicating whether to stop it, use caution, go ahead, or complete it urgently.

The list of values for the COLORS lookup type includes the meanings for the enabled codes.

<table>
<thead>
<tr>
<th>Displayed Value</th>
<th>Hidden ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stop</td>
<td>RED</td>
</tr>
<tr>
<td>Caution</td>
<td>YELLOW</td>
</tr>
<tr>
<td>Go</td>
<td>GREEN</td>
</tr>
</tbody>
</table>

Analysis
The BLUE lookup code was not enabled and does not appear in the list of values. The display sequence of values in the list of values is alphabetical unless you enter a number manually to determine the order of appearance. Number 1 indicates the value listed first in the list of values.

Note
Only lookups that are enabled and active, meaning between start and end dates, are visible.
Understanding the Transaction Table

When users enter one of the values from the list of values for the lookup type COLORS, the transaction table records the lookup code. In this example, the code is stored in the Status column.

<table>
<thead>
<tr>
<th>Transaction number</th>
<th>User name</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Jane</td>
<td>RED</td>
</tr>
<tr>
<td>2</td>
<td>Bob</td>
<td>YELLOW</td>
</tr>
<tr>
<td>3</td>
<td>Alice</td>
<td>BLUE</td>
</tr>
</tbody>
</table>

The status for one user is BLUE because at the time they entered a value, BLUE was enabled. Disabling a lookup code does not affect transaction records in which that code is stored. Data querying and reporting have access to disabled lookup codes in transaction tables.

Managing Set-Enabled Lookups: Examples

Creating a new set-enabled lookup is similar to creating a standard lookup with the addition of specifying a reference data set determinant for the lookup codes.

**Note**

You can only create or edit the lookup codes for a particular lookup type if its customization level supports it.

The reference data set for a set-enabled lookup code is part of its foreign key. This is unlike other set-enabled entities.

Selecting a Reference Group for a Set-Enabled Lookup Type

By specifying a reference group for a set-enabled lookup type you indicate which reference data set assignments are available for its lookup codes. For example a COLORS lookup type might be set enabled for a Countries reference group that includes the US and EU reference data set assignments.

Selecting a Reference Data Set for a Set-Enabled Lookup

The reference data set determines which lookup code is included in the list of values. If a COLORS lookup type contains a RED, YELLOW, ORANGE, and GREEN lookup code, you can enable one RED lookup as coming from the US reference data set and another RED lookup as coming from the EU reference data set with divergent meanings.

<table>
<thead>
<tr>
<th>Reference Data Set</th>
<th>Lookup Code</th>
<th>Lookup Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>US</td>
<td>RED</td>
<td>Red</td>
</tr>
<tr>
<td>US</td>
<td>YELLOW</td>
<td>Yellow</td>
</tr>
<tr>
<td>US</td>
<td>GREEN</td>
<td>Green</td>
</tr>
<tr>
<td>EU</td>
<td>RED</td>
<td>Rouge</td>
</tr>
<tr>
<td>EU</td>
<td>ORANGE</td>
<td>Orange</td>
</tr>
</tbody>
</table>
In addition to divergent meanings for lookup codes based on associated reference data set, some lookup codes may be unique to one or another reference data set as the ORANGE lookup is to the EU reference data set in this example.

In another example, a lookup type called HOLD_REASON provides a list of reasons for applying a hold to a contract renewal. Reference data sets determine which codes are included in the hold reason list of values.

<table>
<thead>
<tr>
<th>Reference Data Set</th>
<th>Lookup Code</th>
<th>Lookup Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>US</td>
<td>SEC</td>
<td>SEC Compliance Review</td>
</tr>
<tr>
<td>US</td>
<td>DIR</td>
<td>Needs Director's Approval</td>
</tr>
<tr>
<td>US</td>
<td>VP</td>
<td>Needs Vice President's Approval</td>
</tr>
<tr>
<td>CHINA</td>
<td>CSRC</td>
<td>Pending China Securities Regulatory Commission Review</td>
</tr>
<tr>
<td>CHINA</td>
<td>PR</td>
<td>Needs President's Approval</td>
</tr>
<tr>
<td>COMMON</td>
<td>REQUESTED</td>
<td>Customer Request</td>
</tr>
</tbody>
</table>

Using the Manage Set Assignments task, you have defined assignments that designate the China business unit to refer to the CHINA and the US business unit to refer to the US and all business units to refer to the COMMON set. When end users place a contract hold in the US business unit, only the three reason codes in US_SET are available. When placing a contract hold in the China business, only the two codes in China_SET are available.

**FAQs for Define Lookups**

**How can I edit lookups?**

You can edit the existing lookup codes of a lookup type or add new lookup codes on the Define Lookups pages, which you can access by starting in the Setup and Maintenance work area and searching for lookup tasks. You can edit the existing lookup codes of a lookup type, or add new lookup codes to a lookup type, if the customization level for the lookup type supports editing.

**Why can't I see my lookup types?**

Lookups are listed by lookup type. Typically lookup types are managed using tasks that handle a group of related lookups, such as Manage Geography Lookups. Each task gives you access only to certain lookup types. The generic tasks provide access to all lookups types of a kind, such as all common lookups using the Manage Common Lookups task.

If existing lookups are not available to the tasks of the Define Lookups activity, they may be validated for use in a lookup view that is not central to all applications or whose owning application has not been specified in a lookup view.

Lookups can only be managed in the Define Lookups tasks if the lookup’s view application is the standard lookups view, common lookups view, or set-enabled.
lookups view. Lookups defined in an application view can only be managed by following instructions provided by the owning application.

**Note**

A lookup type and its codes can only be defined in one lookup view.

### What's the difference between a lookup type and a value set?

A lookup type consists of lookup codes that are the values in a static list of values. Lookup code validation is a one to one match.

A table-validated value set can consist of values that are validated through a SQL statement, which allows the list of values to be dynamic.

**Tip**

A table validated value set can be defined based on any table, including the lookups table. This allows a lookup type to be made into a table-validated value set that can be used in flexfields.

<table>
<thead>
<tr>
<th>Area of Difference</th>
<th>Lookup Type</th>
<th>Value Set</th>
</tr>
</thead>
<tbody>
<tr>
<td>List of values</td>
<td>Static</td>
<td>Dynamic if Table validation type</td>
</tr>
<tr>
<td>Validation of values</td>
<td>One to one match of meaning to code included in a lookup view, or through the determinant of a reference data set</td>
<td>By format or inclusion in a table</td>
</tr>
<tr>
<td>Format type of values</td>
<td>char</td>
<td>varchar2, number, and so on</td>
</tr>
<tr>
<td>Length of value</td>
<td>Text string up to 30 characters</td>
<td>Any type of variable length from 1 to 4000</td>
</tr>
<tr>
<td>Duplication of values</td>
<td>Never. Values are unique.</td>
<td>Duplicate values allowed</td>
</tr>
<tr>
<td>Management</td>
<td>Managed by both administrators and end-users, except system lookups or predefined lookups at the system customization level, which cannot be modified.</td>
<td>Maintained by administrators, except some product flexfield codes, such as GL for Oracle Fusion General Ledger, which are maintained by end users</td>
</tr>
</tbody>
</table>

A lookup type cannot make use of a value from a value set.

Value sets can make use of standard, common, or set-enabled lookups.

Both lookup types and value sets are used to create lists of values from which users select values.

### What's a lookup tag used for?

Tags on lookup codes allow you to add a label to your lookup codes.
Lookup tags are unvalidated and uninterpreted by lookups. A tag can be used to categorize lookups based on facilitating searches or guiding how a lookup should be used.

Document what the tag on a lookup represents and how to use it.

**Manage Messages**

**Messages: Highlights**

The message dictionary contains messages that tell users about business rule errors, such as missing or incorrect data, and how to resolve them, to warn users about the consequences of intended actions, and provide information in log files. These messages are defined for specific applications and modules, but a few are common messages that can be used in any application. All applications also use messages stored outside of the message dictionary.

The message dictionary is described in the Oracle Fusion Applications Developer's Guide.

**Managing Messages**

- Use the Manage Messages page to create and edit custom messages in the message dictionary, as well as edit predefined messages. Do not delete predefined messages unless you are sure that they are not used anywhere. Refer to the Oracle Fusion Applications Developer's Guide.

  See: Introduction to Message Dictionary Messages

- Messages outside of the message dictionary, such as confirmations and field validations, are managed either in the Oracle Application Development Framework or through message resource bundles used for translation.

**Creating and Editing Messages: Highlights**

Each message in the message dictionary has many attributes and components, including message properties, text, and tokens, that you define when creating or editing the message. To create or edit a message, navigate to the Manage Messages page in the Setup and Maintenance work area.

Details about these messages are described in the Oracle Fusion Applications Developer's Guide.

**Message Properties**

- The message type identifies the type of information that the message contains.

  See: Understanding Message Types

- The message name and number are identifiers for the message. There are specific message number ranges for predefined messages in each
application, and you should not edit numbers assigned to predefined messages. When creating custom messages, use only message numbers within the 10,000,000 to 10,999,999 range.

See: About Message Names
See: About Message Numbers

• The translation notes for predefined messages might contain internal content that you can disregard.

See: About Translation Notes

• The message category, severity, and logging enabled option are related to the incident and logging process.

See: About Grouping Messages by Category and Severity
See: Understanding Incidents and Diagnostic Logs with Message Dictionary

Message Text and Tokens

• The message text comprises various components, some of which are displayed only to select users. To determine which component of the message text is displayed to a particular user, set the Message Mode profile option (FND_MESSAGE_MODE) at the user level for that user. The message component short text is visible to all users and therefore, the profile option does not apply to this component. Also, the profile option applies only to messages in the message dictionary.

See: About Message Components

• Tokens are variables that represent values to be displayed in the message text.

See: About Tokens

Common Messages: Points to Consider

Common messages, which have message names that begin with FND_CMN and message numbers between 0 and 999, are used throughout Oracle Fusion Applications. Each common message can appear in multiple places in any product family. For example, the FND_CMN_NEW_SRCH message can be used for any search to indicate that no results were found. Common messages that are of type error or warning are part of the message dictionary.

Editing Common Messages

Because a common message can be used in any application, consider the ramifications if you edit any aspect of the message, including incident and logging settings. Changes would be reflected in all instances where the message is used. For example, if you change the message text, make sure that the text would make sense to all users across Oracle Fusion Applications who might see it.
Creating Common Messages

You can create custom common messages for use in multiple places within a single product. Do not begin the message name with FND_CMN, but use another suitable convention. The message number should be within the range that is designated for the product.

Define Document Sequences

Document Sequences: Explained

In Oracle Fusion Applications, each business document or business event is uniquely identified by a document sequence number that you assign to it. However, the document sequencing feature must be turned on (enabled) on the business document or event to allow the assignment. For example, if document sequencing is enabled, you can assign a document sequence number to an invoice that gets generated in response to a purchase order. You can use document sequences as a proof to track successfully executed transactions as well as failed transactions. Additionally, a document sequence helps in generating an audit trail, which can be used to identify how a particular transaction passed through various applications.

Document sequencing can be managed automatically, manually, and gaplessly.

Note

Plan your document sequencing carefully before you use the options available in the application to apply sequence numbers. Avoid changes to the options after you saved your work on the Manage Document Sequences and Manage Document Sequence Categories pages.

Automatic Sequencing

Automatic document sequencing assigns a unique number to each document as it is generated, and this unique number is stored in the database. The numbering is sequential by date and time of creation. If you define a sequence to automatically number documents, you can provide an initial value to begin the sequence. In absence of a custom value, the default value 1 is used.

Manual Sequencing

Manual sequencing requires you to assign a unique number to each document before it is generated. In manual sequencing, the numerical ordering and completeness of a transaction is not enforced. Users can skip or omit numbers when entering the sequence value. However, each time that a number is assigned, the application validates its uniqueness.

Gapless Sequencing

Gapless sequencing is similar to automatic sequencing. It automatically generates a unique number for each document, but does that only for
Define Applications Core Configuration

Successfully generated documents. As a result, the sequence is maintained for all the documents that are generated, and no sequence numbers are lost due to incomplete or failed document generation.

**Important**

Use this type of sequencing only if necessary because it may affect the performance of the system and slow down transaction processing.

**Document Sequence Categories: Explained**

A document sequence category is a set of documents that share similar characteristics and that are formed into a logical group. Document sequence categories simplify the task of assigning number sequences to specific documents. Instead of assigning a number to each document, you assign a document sequence to one or more document sequence categories. The document sequence category automatically takes care of numbering the documents.

A document sequence category identifies the database table that stores documents resulting from transactions that your users enter. When you assign a sequence to a category, the sequence numbers the documents that are stored in a particular table. You must create document sequence categories to be able to manage the task of assigning document sequences.

**Restriction**

Once a document sequence category is created, you cannot change the application, the category code, or the table name. Therefore, carefully consider these details and plan your document sequencing requirement before you begin working with the application.

Once you create a document sequence category, it is available for use under the **Document Sequences: Assignments** section on the Manage Document Sequences page. The **Category** field contains the name of the document sequence category. After you create a document sequence, you can assign it to a document sequence category.

**Document Sequences: Points to Consider**

Sequencing documents is an important business and legal requirement. Certain aspects of the defining process are permanent and cannot be modified later. Therefore, it is important that you first decide the appropriate document sequence to use for a set of documents. You must also decide beforehand the type of document sequencing, because you are not allowed to switch to other types once a sequence is assigned to a document sequence category. Make a note of the details such as the document sequence and document sequence category so that you can refer to them at a later point in time. Also note if there are any restrictions or configuration prerequisites before you define document sequencing.
Note

Products that implement document sequencing have specifications about its usage. Refer to the corresponding product documentation for specific details and also to determine if there are any restrictions or configuration prerequisites.

Creating and Editing Document Sequences

You can create document sequences that are automatic, manual, or gapless, depending on the business or legal requirement. By default, the current date is considered as the start date. If the end date is left blank, it means that the sequence definition never expires. Among the several options used in creating and editing document sequences, the following options are functionally more important and therefore need to be carefully determined:

- **Determinant Type**: Select to limit the document sequencing activity to certain documents that belong to a specific business entity, such as Ledger, Tax Registration, and so on.

- **Initial Value**: Enter a value for the first document in your sequence. This field applies only to sequences with automatic or gapless numbering types. Sequence numbers should not be greater than eight digits. If you leave this field blank, the first document is automatically assigned a value of 1. Once a document sequence is defined, you cannot change this initial value.

Creating and Editing Document Sequence Categories

Document sequence categories are defined to make it easy to assign document sequence definitions to a group of documents instead of to individual documents. Each document sequence category is mapped to a specific table, where the documents belonging to that category are stored. The table must already be enabled for document sequencing. When specifying the table, you must consider the following points:

- When the sequential numbering feature checks for completeness or generates a report, it locates the category’s documents in the table.
- You can select only tables belonging to the application associated with the category.
- Once a category is defined, you cannot change the choice of table.

Assigning Document Sequences

Identify the documents to be numbered before assigning them a document sequence. For each document sequence, there can be only one active assignment to a document sequence category, a method code, and a determinant value (if applicable). As part of the assignment, specify whether the document is created automatically (for example, due to a batch process, or manually through a form). If you do not specify an end date, the assignment continues to remain active throughout the process cycle. If a determinant type was specified for the document sequence, then enter a specific determinant value related to the selected determinant type.
At runtime, when users create documents, the document sequence to be assigned is determined by finding the active assignment that matches the correct combination of category, numbering method, and the date range containing the transaction date.

**Auditing Document Sequences**

You can audit document sequences, if required, to provide an audit trail of the document sequences used in a specific product. However, before enabling the audit functionality for a document sequence, you must have created an audit table for the specific document sequence, using appropriate details. Enabling the audit functionality is permitted only for newly created document sequences. You cannot audit document sequences that are already in use by a specific product.

For more information about defining a document sequence audit table, see the Oracle Fusion Applications Developer's Guide.

**Define Trees**

**Trees: Overview**

Use the tree management feature in Oracle Fusion applications to organize data into hierarchies. A hierarchy contains organized data and enables the creation of groups and rollups of information that exist within an organization. Trees are hierarchical structures that enable several data management functions such as better access control, application of business rules at various levels of hierarchies, improved query performance, and so on.

For example, XYZ Corporation has two departments: Marketing and Finance. The Finance department has two functional divisions: Receivables and Payables. Defining a tree for the XYZ Corporation establishes a hierarchy between the organization and its departments, and between the departments and their respective functional divisions. Such a hierarchical modeling of organizational data could be used for executing several data management functions within that organization.

You can create one or more versions of trees, and they can be labeled for better accessibility and information retrieval. You can create trees for multiple data sources, which allow the trees to be shared across Oracle Fusion applications.

**Tree Structures**

A tree structure is a representation of the data hierarchy, and guides the creation of a tree. A tree is an instance of the hierarchy as defined in the tree structure. Tree structures enable you to enforce business rules to which the data must adhere.

The root node is the topmost node of a tree. Child nodes report to the root node. Child nodes at the same level, which report to a common parent node, are called siblings. Leaves are details branching off from a node but not extending further down the tree hierarchy.
Tree Versions

A tree is created having only one version. However, users can create more than one tree version depending on the need, and they can make changes to those versions. Depending on varying requirements, users can create one or more tree versions and publish all of them or some of them by making the versions active at the same time. Similar to any other version control system, versions of trees are maintained to keep track of all the changes that a tree undergoes in its life cycle.

Tree Labels

Tree labels are short names associated with trees and tree structures and point directly to the data source. Tree labels are automatically assigned to the tree nodes. You can store labels in any table and register the label data source with the tree structure.

Manage Tree Structures

Tree Structures: Explained

A tree structure defines the hierarchy for creating trees and prescribes rules based on which trees are created, versioned, and accessed. You can associate multiple data sources with a tree structure. A tree is an instance of this hierarchy. Every tree structure can contain one or more trees.

You can create tree structures specific to an application but you can share tree structures across applications. If you apply version control to the tree structure, it is carried over to the trees that are based on the tree structure. Each tree version contains at least one root node. Occasionally, a tree version may have more than one root node.

An administrator controls the access to tree structures through a set of rules that are periodically audited for validity.

Tree Structure Definition: Points to Consider

Defining a tree structure involves specifying several important pieces of information on the Create Tree Structure: Specify Definition page.

Tree Node Selection

The Tree Node table displays data in nodes that exist in the data hierarchy. You must select the correct and most appropriate tree node table to be able to define the tree structure, based on the tree hierarchy you want to establish. This selection also affects the level of security that is set on a tree node and its child entities.

Tree Sharing Mode

The following options are used to determine the mode of sharing a tree structure across the applications.
• Open: Indicates that the tree is associated with all reference data sets.
• Set ID: Indicates that the tree will be associated with a specific reference data set.

**Creation Mode**

Indicates the source where the tree structure is being defined. For predefined tree structures select Oracle and for custom structures, select Customers.

**Customization**

You can customize the predefined tree structures as well as the ones that you created. However, customizing the predefined tree structures involves certain level of access restrictions, and will be limited to specific tree nodes and downwards in hierarchy.

**Multiple Tree Versions**

One or more trees and tree versions can be based on a tree structure. A tree structure can have one or more trees and tree versions based on it. Usually, only one active version is permitted at any given point of time. However, depending on the requirement, you can allow two or more tree versions to be in the active state for the same date range. This flexibility allows you to choose the tree version that you want to implement.

**Managing Tree Structures: Points to Consider**

You can create, edit, and delete tree structures depending upon the requirement. You can also audit and change the status a tree structure.

**Creating and Editing Tree Structures**

You can create trees on the basis of a tree structure. When you edit an active tree structure, the status of the tree structure and all associated trees and their versions change to draft. To reuse a tree structure, you can create a copy of it without copying the associated trees and tree versions. If you delete a tree structure, all the associated trees and tree versions are automatically deleted.

**Note**

For specific information on working with the predefined tree structures that exist in an Oracle Fusion application, refer to the specific product documentation.

**Setting Status**

If you change the status of a tree structure, the status of the trees and tree versions associated with that tree structure also changes.

The following table lists the different statuses of a tree structure.

<table>
<thead>
<tr>
<th>Status</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Draft</td>
<td>Yet to be published or is in a modified state.</td>
</tr>
</tbody>
</table>
Tree Structure Audit Results: Explained

Use the tree structure audit results to verify the tree structure's correctness and data integrity. The audit results include the following details:

- The name of the validator, which is a specific validation check
- The result of the validation, including a detailed message
- Corrective actions to take if there are any validation errors

Running an Audit

Setting the status of a tree structure to active automatically triggers an audit of that tree structure. You can also manually trigger an audit on the manage Tree Structures page, using Actions - Audit. The Tree Structure Audit Result table shows a list of validations that ran against the selected tree structure.

Validation Details

The following table lists the validators used in the audit process and describes what each validator checks for. It also lists possible causes for validation errors and suggests corrective actions.

<table>
<thead>
<tr>
<th>Validator</th>
<th>Description (what is checked)</th>
<th>Possible Cause for Validation Failure</th>
<th>Suggested Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restrict By Set ID</td>
<td>On the Manage Tree Structures: Specify Data Sources page, if the Set ID check box is selected to enable the Restrict Tree Node List of Values Based on option for a tree structure, each of its data source view objects must have a reference data set attribute. This validation does not take place when the check box is not selected.</td>
<td>Even when the check box is selected, one or more of its data source view objects does not contain a reference data set attribute.</td>
<td>If reference data set restriction is required for this tree structure, include a reference data set attribute on all data sources. Otherwise, deselect the check box.</td>
</tr>
</tbody>
</table>
| Row Flattened Table Name | On the Manage Tree Structures: Specify Performance Options page, a valid row flattened table must be specified for the tree structure. It can either be the standard row flattened table FND_TREE_NODE_RF or a custom table. | • The specified table does not exist in the database.  
• The specified table does not contain the same columns as the FND_TREE_NODE_RF table. | Correct the row flattened table definition. |

Active | In use and based on which one or more trees or tree versions are created. |
Inactive | Not in use. |
| Available Label Data Sources | On the Manage Tree Structures: Specify Data Sources page, if a labeling scheme is specified for the tree structure by selecting a list item from the **Labeling Scheme** list box, the label data source view object specified for each data source must be accessible, and the primary keys must be valid. This restriction does not apply when you select **None** from the **Labeling Scheme** list box. | • Any of the specified label data source view objects do not exist.<br>• Any of the specified label data source view objects do not have primary keys.<br>• When a label data source view object is initially defined, the database registers the primary keys for the view object. If the view object is later modified such that its primary keys no longer match the primary keys that were registered earlier, this validation fails.<br>• Correct the specified label data source view object.<br>• Correct the primary keys of the specified label data source view object.<br>• Either correct the primary keys in the label data source view object to match the primary keys that were earlier registered in `FND_TS_DATA_SOURCE`, or correct the primary keys registered in that table to match the new view object definition. |
| Available Data Sources | Each data source view object specified for the tree structure must be accessible, and all its primary key attributes must be valid. | • Any of the specified data source view objects do not exist.  

• When a data source view object is initially defined, the database automatically registers the primary keys for the view object if the **Use non-defined primary key columns** check box on the Data Source dialog box is not selected. If the check box is selected, the database registers the primary keys specified explicitly by the user on the Add Data Source dialog box. If the registered primary keys contain any duplicates, this validation fails.  

• The **Use non-defined primary key columns** check box is selected in a data source, but the list of specified primary key columns does not match the primary keys defined in the corresponding data source view object.  

• Any common attribute that exists in both the data source view object and the tree node view object is not of the same data type in both view objects. | • Correct the specified data source view object.  

• Correct the duplicate column in the registered primary keys.  

• Correct the primary keys of the specified data source view object.  

• Correct any mismatch in data types. |
| **Column Flattened Table Name** | On the Manage Tree Structures: Specify Performance Options page, a valid column flattened table must be specified for the tree structure. It can either be the standard row flattened table FND_TREE_NODE_CF or a custom table. | • The specified table does not exist in the database.  
• The specified table does not contain the same columns as the FND_TREE_NODE_CF table. | Correct the column flattened table definition. |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Restrict by Date</strong></td>
<td>On the Manage Tree Structures: Specify Data Sources page, if the Date Range check box is selected to enable the Restrict Tree Node List of Values Based on option for a tree structure, each of its data source view objects must have effective start date and effective end date attributes. This validation does not take place when the check box is not selected.</td>
<td>Even when the check box is selected, one or more of its data source view objects does not contain effective start date and effective end date attributes.</td>
<td>If the date restriction is required for this tree structure, include the effective start date and effective end date attributes on all data sources. Otherwise, deselect the check box.</td>
</tr>
</tbody>
</table>
| **Tree Node Table Name** | On the Manage Tree Structures: Specify Definition page, a valid tree node table must be specified for the tree structure. It can either be the standard row flattened table FND_TREE_NODE or a custom table. | • No table is specified in the Tree Node Table field.  
• The specified table does not exist in the database.  
• The specified table does not contain the same columns as the FND_TREE_NODE table. | Correct the tree node table definition. |
| **Allow Node Level Security** | If the Allow Node Level Security option is set to No for the tree structure, the same option cannot be set to Yes on any of its data sources. This is a database setting that is not visible on the Manage Tree Structures page. | The option is set to No for the tree structure but one or more associated data sources have that option set to Yes. | Correct the option setting in the tree structure and their data sources. |

**Specifying Data Sources for Tree Structures: Points to Consider**

The data sources provide the items for establishing hierarchy in a tree structure. In the tree management infrastructure, these data sources are Oracle Application
Development Framework (ADF) business components view objects, which are defined by application development.

**Labeling Schemes**

Selecting a labeling scheme determines how the tree nodes are labeled. You may select a labeling scheme to assign at the data source level, at the parent node level, or keep it open for customer assignment. You may also choose not to have any labeling scheme. However, if you decide to use any of the labeling schemes, you may need to select the following additional options, to restrict the list of values that appear under the selected tree node.

- **Allow Ragged Nodes**: To include nodes that have no child nodes, and are shorter than the remaining nodes in the entire hierarchy.
- **Allow Skip Level Nodes**: To include nodes that are at the same level but have parent nodes at different levels.

**Restriction of Tree Node Values**

You can decide the depth of the tree structure by selecting an appropriate value from the list. Keeping the depth limit open renders an infinite list of values. Using the following options, you can restrict the list of values that appear for selection under a specific tree node.

- **Date Range**: Specifies whether a selection of nodes should be restricted to the same date range as the tree version.
- **Allow Multiple Root Nodes**: Allows you to add multiple root nodes when creating a tree version.
- **Reference Data Set**: Specifies whether a selection of nodes should be restricted to the same set as the tree.

**Data Source Values and Parameters**

Tree data sources have optional data source parameters with defined view criteria and associated bind variables. You can specify view criteria as a data source parameter when creating a tree structure, and edit the parameters when creating a tree. Multiple data sources can be associated with a tree structure and can have well-defined relationships among them.

**Note**

Parameter values customized at the tree level override the default values specified at the tree-structure level.

The data source parameters are applied to any tree version belonging to that data source, when performing node operations on the tree nodes. Data source parameters also provide an additional level of filtering for different tree structures. The tree structure definition supports three data source parameter types.

- **Bound Value**: Captures any fixed value, which is used as part of the view criteria condition.
- **Variable**: Captures and binds a dynamic value that is being used by the data source view object. This value is used by the WHERE condition of the data flow.
- **View Criteria**: Captures the view criteria name, which is applied to the data source view object.
You can also specify which of the data source parameters are mandatory while creating or editing the tree structure.

View objects from the ADF business components are used as data sources. To associate the view object with the tree structure, you can pick the code from ADF business component view objects and provide the fully qualified name of the view object, for example, oracle.apps.fnd.appcore.trees.model.view.FndLabelVO.

**Specifying Performance Options for a Tree Structure: Points to Consider**

Tree structures are heavily loaded with data. As a tree management guideline, use the following settings to improve performance of data rendering and retrieval.

- Row Flattening
- Column Flattening
- Column Flattened Entity Objects
- ADF Business Component View Objects

**Row Flattening**

Row flattening optimizes parent-child information for run-time performance by storing additional rows in a table for instantly finding all descendants of a parent without initiating a CONNECT BY query. Row flattening eliminates recursive queries, which allows operations to perform across an entire subtree more efficiently.

To store row flattened data for the specific tree structure, users can either use the central FND_TREE_NODE_RF table or they can register their own row flattened table. For example, in a table, if Corporation is the parent of Sales Division (Corporation-Sales Division), and Sales Division is the parent of Region (Sales Division-Region), a row-flattened table contains an additional row with Corporation directly being the parent of Region (Corporation-Region).

**Column Flattening**

Column flattening optimizes parent-child information for run-time performance by storing an additional column in a table for all parents of a child.

To store column flattened data for the specific tree structure, users can either use the central FND_TREE_NODE_CF table or they can register their own column flattened table. For example, in a table, if Corporation is the parent of Sales Division (Corporation-Sales Division), and Sales Division is the parent of Region (Sales Division-Region), a flattened table in addition to these columns, contains three new columns: Region, Sales Division, and Corporation. Although positioned next to each other, the column Region functions at the lower level and Corporation at the higher level, retaining the data hierarchy.

**Column Flattened Entity Objects**

In the absence of a column-flattened table, if you need to generate the business component view objects for your tree structure for the flattened table, use the tree management infrastructure to correctly provide the fully qualified name of the entity object for the column flattened table.
**ADF Business Component View Objects**

View objects from the ADF business components can also be used as data sources, eliminating the need to create new types of data sources. This field is to store the fully qualified name for the business component view object generated by the tree management for business intelligence reporting and usage. The business component view object is a combination of the tree data source and column flattened entity. Using this option prevents data redundancy and promotes greater reuse of existing data, thereby improving the performance of the tree structure.

**Manage Tree Labels**

**Tree Labels: Explained**

Tree labels are tags that are stored on tree nodes. You can store labels in any table and register the label data source with the tree structure. When a labeling scheme is used for trees, the selected labels are stored in the tree label entity and each tree node contains a reference to a tree label in the labeling scheme.

The following table lists the three ways in which tree labels are assigned to the tree nodes.

<table>
<thead>
<tr>
<th>Labeling Scheme</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level</td>
<td>Labels that are automatically assigned based on the data source to which the tree node belongs. A level label points to a specific data source. For example, in a tree that reflects the organizational hierarchy of an enterprise, all division nodes appear on one level and all department nodes on another.</td>
</tr>
<tr>
<td>Group</td>
<td>Labels that you can arbitrarily assign to tree nodes.</td>
</tr>
<tr>
<td>Depth</td>
<td>Labels that are automatically assigned based on the depth of the tree node within the tree. No manual assignment is performed.</td>
</tr>
</tbody>
</table>

**Note**

In an unbalanced hierarchy, a level may not be equal to depth.

**Manage Trees and Tree Versions**

**Managing Trees and Tree Versions: Points to Consider**

You can create and edit trees and tree versions depending upon the requirement. A tree can have one or more tree versions. Typically, when changes are made to an existing tree, a new version is created and published.
Creating and Editing Trees

Trees are created based on the structure defined in the tree structure. You can create trees, modify existing trees, and delete trees. If you want to copy an existing tree, you can duplicate it. However, only the tree is duplicated and not its versions.

Creating a tree involves specifying the tree definition and specifying the labels that are used on its nodes. If the selected tree structure has data sources and parameters defined for it, they appear on the page allowing you to edit the parameter values at the tree node level.

Note
Parameter values customized at the tree level will override the default values specified at the tree-structure level.

Creating and Editing Tree Versions

Tree versions are created at the time of creating trees. A tree must contain a version.

Editing an existing tree provides you the choice to update the existing version. You can also edit the existing version that lies nested under the tree in the search results.

When you edit a tree version bearing Active status, the status changes to Draft until the modifications are saved or cancelled.

Tree Version Audit Results: Explained

Use the tree version audit results to verify the tree version’s correctness and data integrity. The audit results include the following details:

- The name of the validator, which is a specific validation check
- The result of the validation, including a detailed message
- Corrective actions to take if there are any validation errors

Running an Audit

An audit automatically runs whenever a tree version is set to active. You can also manually trigger an audit on the Manage Trees and Tree Versions page, using Actions - Audit. The Tree Version Audit Result table shows a list of validations that ran against the selected tree version.

Validation Details

The following table lists the validators used in the audit process and describes what each validator checks for. It also lists possible causes for validation errors and suggests corrective actions.

<table>
<thead>
<tr>
<th>Validator</th>
<th>Description (what is checked)</th>
<th>Possible Cause for Validation Failure</th>
<th>Suggested Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Effective Date</td>
<td>The effective start and end dates of the tree version must be valid.</td>
<td>The effective end date is set to a value that is not greater than the effective start date.</td>
<td>Modify the effective start and end dates such that the effective start date is earlier than the effective end date.</td>
</tr>
<tr>
<td>Root Node</td>
<td>On the Manage Tree Structures: Specify Data Sources page, if the <strong>Allow Multiple Root Nodes</strong> check box for the <strong>Restrict Tree Node List of Values Based on</strong> option is not selected, and if the tree structure is not empty, the tree version must contain exactly one root node. This validation does not take place if the check box is selected.</td>
<td>Even if the check box is deselected, the tree version has multiple root nodes.</td>
<td>Modify the tree version such that there is exactly one root node.</td>
</tr>
<tr>
<td>-----------</td>
<td>-------------------------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------</td>
<td>------------------------------------------------------------------</td>
</tr>
<tr>
<td>Data Source Max Depth</td>
<td>For each data source in the tree structure, on the Data Source dialog box, if the data source is depth-limited, the data in the tree version must adhere to the specified depth limit. This validation does not apply to data sources for which the <strong>Maximum Depth</strong> field is set to <strong>Unlimited</strong>.</td>
<td>The tree version has data at a depth greater than the specified depth limit on one or more data sources.</td>
<td>Modify the tree version such that all nodes are at a depth that complies with the data source depth limit.</td>
</tr>
<tr>
<td>Duplicate Node</td>
<td>On the Data Source dialog box, if the <strong>Allow Duplicates</strong> check box is not selected, the tree version should not contain more than one node with the same primary key from the data source. If the check box is selected, duplicate nodes are permitted.</td>
<td>Even when the check box is deselected, the tree version contains duplicate nodes.</td>
<td>Remove any duplicate nodes from the tree version.</td>
</tr>
<tr>
<td>Available Node</td>
<td>All nodes in the tree version should be valid and available in the underlying data source.</td>
<td>• A node in the tree version does not exist in the data source. Deleting data items from the data source without removing the corresponding nodes from the tree version can result in orphaned nodes in the tree version. For example, if you added node A into your tree version, and subsequently deleted node A from the data source without removing it from the tree version, the validation fails. • The tree version contains a tree reference node, which references another tree version that does not exist.</td>
<td>Remove any orphaned nodes from the tree version. Update tree reference nodes so that they reference existing tree versions.</td>
</tr>
<tr>
<td>Node Relationship</td>
<td>All nodes must adhere to the relationships mandated by the data sources registered in the tree structure.</td>
<td>The tree structure has data sources arranged in a parent-child relationship, but the nodes in the tree do not adhere to the same parent-child relationship. For example, if the tree structure has a Project data source with a Task data source as its child, Task nodes should always be under Project nodes in the tree version. This validation fails if there are instances where a Project node is added as the child of a Task node.</td>
<td>Modify the tree version such that the nodes adhere to the same parent-child relationships as the data sources.</td>
</tr>
<tr>
<td>SetID Restricted Node</td>
<td>On the Manage Tree Structures: Specify Data sources page, if the Set ID check box is selected to enable the Restrict Tree Node List of Values Based on option for each tree node, the underlying node in the data source must belong to the same reference data set as the tree itself. This restriction does not apply when the check box is not selected.</td>
<td>Even when the check box is selected, the tree version has nodes whose data source values belong to a different reference data set than the tree.</td>
<td>Modify the tree version such that all nodes in the tree have data sources with reference data set matching that of the tree.</td>
</tr>
<tr>
<td>-----------------------</td>
<td>-------------------------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Label Enabled Node</td>
<td>On the Manage Tree Structures: Specify Data Sources page, if a labeling scheme is specified for the tree structure by selecting a list item from the Labeling Scheme list box, all nodes should have labels. This restriction does not apply when you select None from the Labeling Scheme list box.</td>
<td>The tree structure has a labeling scheme but the tree version has nodes without labels.</td>
<td>Assign a label to any node that does not have a label.</td>
</tr>
<tr>
<td>Date Restricted Node</td>
<td>On the Manage Tree Structures: Specify Data Sources page, if the <strong>Date Range</strong> check box is selected to enable the <strong>Restrict Tree Node List of Values Based on</strong> option for a tree structure, each node in the underlying data source must have an effective date range same as the effective date range of the tree version. This restriction does not apply if the check box is not selected.</td>
<td>Even when the check box is selected, there are data source nodes that have a date range beyond the tree version’s effective date range. For example, if the tree version is effective from Jan-01-2012 to Dec-31-2012, all nodes in the tree version must be effective from Jan-01-2012 to Dec-31-2012 at a minimum. It is acceptable for the nodes to be effective for a date range that extends partly beyond the tree version’s effective date range (for example, the node data source value is effective from Dec-01-2011 to Mar-31-2013). It is not acceptable if the nodes are effective for none or only a part of the tree version’s effective date range (for example, the node data source value are effective only from Jan-01-2012 to June-30-2012).</td>
<td>Ensure that all nodes in the tree version have effective date range for the effective date range for the tree version.</td>
</tr>
<tr>
<td>Multiple Active Tree Version</td>
<td>On the Manage Tree Structures: Specify Definition page, if the <strong>Allow Multiple Active Tree Versions</strong> check box is not selected for the tree structure, there should not be more than one active tree version under a tree at any time. This restriction does not apply if the check box is selected.</td>
<td>Even when the check box is not selected, there is more than one active tree version in the tree for the same date range.</td>
<td>Set no more than one tree version to Active within the same date range and set the others to inactive or draft status.</td>
</tr>
<tr>
<td>Range Based Node</td>
<td>On the Data Source dialog box, if the <strong>Allow Range Children</strong> check box is not selected, range-based nodes are not permitted from that data source. This restriction does not apply if the check box is selected.</td>
<td>Even when the check box is not selected, there are range-based nodes from a data source.</td>
<td>Ensure that any range nodes in your tree version are from a data source that allows range children.</td>
</tr>
</tbody>
</table>
**Terminal Node**

| On the Data Source dialog box, if the **Allow Use as Leaves** check box is not selected, values from that data source cannot be added as leaves (terminal nodes) to the tree version. This restriction does not apply if the check box is selected. | Even when the check box is not selected, values from a data source are added as leaf nodes (terminal nodes). | Modify the tree version such that all terminal nodes are from data sources for which this check box is selected. |

**Usage Limit**

| On the Data Source dialog box, if the **Use All Values** option is selected to set the **Usage Limit** for the data source, every value in the data source must appear as a node in the tree. This restriction does not apply if **None** option is selected. | Even if the **Use All Values** option is selected, there are values in the data source that are not in the tree version. | For each data source value that is not yet available, add nodes to the tree version. |

### Trees and Data Sources: How They Work Together

Data sources form the foundation for tree management in Oracle Fusion Applications. Tree structures, trees, and tree versions establish direct and real-time connectivity with the data sources. Changes to the data sources immediately reflect on the **Manage Trees and Tree Versions** page and wherever the trees are being used.

**Metadata**

Tree structures contain the metadata of the actual data that is used in Oracle Fusion Applications. Tree structures contain the core business logic that is manifested in trees and tree versions.

**Data Storage**

Trees and tree versions are built upon the tree structures. They employ the business rules defined in the tree structures and allow an application to select and enable a subset of trees to fulfill a specific purpose in that application.

**Access Control**

Source data is mapped to tree nodes at different levels in the database. Therefore, changes you make to the tree nodes affect the source data. Access control set on trees prevents unwanted data modifications in the database. Access control can be applied to the tree nodes or anywhere in the tree hierarchy.

### Adding Tree Nodes: Points to Consider

Tree nodes are points of data convergence that serve as the building blocks of a tree structure. Technically, the node may be stored either in a product-specific
Nodes are attached to tree versions. Whenever you create or edit a tree version, you need to specify its tree node.

Managing Tree Nodes

You can create, modify, or delete tree nodes on the **Tree Version: Specify Nodes** page. To add a tree node, ensure that the tree structure with which the tree version is associated is mapped to a valid data source. You can also duplicate a tree node if the multiple root node feature is enabled.

Node Levels

In most trees, all nodes at the same level represent the same kind of information. For example, in a tree that reflects the organizational hierarchy, all division nodes appear on one level and all department nodes on another. Similarly, in a tree that organizes a user’s product catalog, the nodes representing individual products might appear on one level and the nodes representing product lines on the next higher level.

When levels are not used, the nodes in the tree have no real hierarchy or reporting structure but do form a logical summarization structure. Strictly enforced levels mean that the named levels describe each node’s position in the tree. This is natural for most hierarchies. Loosely enforced levels mean that the nodes at the same visual level of indentation do not all represent the same kind of information, or nodes representing the same kind of information appear at multiple levels. With loosely enforced levels, users assign a level to each node individually. The level is not tied to a particular visual position.

Node Types

A tree node has the following node types.

- **Single**: Indicates that the node is a value by itself.
- **Range**: Indicates that the node represents a range of values and possibly could have many children. For example, a tree node representing account numbers 10000 to 99999.
- **Referenced Tree**: Indicates that the tree node is actually another version for the tree based on the same tree structure, which is not physically stored in the same tree. For example, a geographic hierarchy for the United States can be referenced in a World geographic hierarchy.

Define Profile Options

**Profile Options: Explained**

Profile options manage configuration data centrally and influence the behavior of applications. Profile options serve as permanent user preferences and
application configuration parameters. You configure profile options with settings for specific contexts or groups of users. Users customize how their user interfaces look and behave by changing the values of available profile options.

Profile options store the following kinds of information.

<table>
<thead>
<tr>
<th>Type of Information</th>
<th>Profile Option Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>User preferences</td>
<td>Settings to provide access to social networking features</td>
</tr>
<tr>
<td>Installation information</td>
<td>Setting to identify the location of a portal</td>
</tr>
<tr>
<td>Configuration choices</td>
<td>Settings to change user interface skins and behaviors</td>
</tr>
<tr>
<td>Processing options</td>
<td>Settings to affect how much information to log either for an entire site or a specific user</td>
</tr>
</tbody>
</table>

You can add and configure new profile options in addition to configuring predefined profile options that are implemented as updateable.

**Profile Option Definition and Configuration**

Application developers add new profile options and configure ones that are not to be updated by other users. Application administrators and implementation consultants configure profile options with profile option values that are implemented as updatable.

Profile option definitions consist of the following.

- Profile option name
- Application and module in the application taxonomy
- Profile option values
- Profile options categories
- Profile option levels
- Profile option level hierarchy

Profile options can appear on any user interface page without indication that a profile option is what is being set.

**Profile Option Values**

Some profile options have predefined profile option values.

The Manage Profile Option Values task flow allows an administrator to set updatable profile option values at the available levels, including the user level. You can access the Manage Profile Option Values task starting in the Setup and Maintenance Overview page and searching for profile option tasks.

You can set profile option values at different levels: site, product, and user. The following table provides examples.
<table>
<thead>
<tr>
<th>Profile Option Level</th>
<th>Value of the Profile Option Level</th>
<th>Profile Option Value</th>
<th>Effect</th>
</tr>
</thead>
<tbody>
<tr>
<td>User</td>
<td>Manager1</td>
<td>UK pound sterling</td>
<td>Access to site and all products shows UK pounds sterling in effect</td>
</tr>
<tr>
<td>User</td>
<td>Manager2</td>
<td>US dollar</td>
<td>Access to site and all products shows US dollars in effect</td>
</tr>
<tr>
<td>Product</td>
<td>Financials for EMEA</td>
<td>Euro</td>
<td>Unless superseded by a user level value, Euros in effect for Financials for EMEA applications</td>
</tr>
<tr>
<td>Site</td>
<td>Site</td>
<td>UK pound sterling</td>
<td>UK pounds sterling in effect for all other users and products</td>
</tr>
</tbody>
</table>

Context such as user session or accessed product determines which profile option value is associated with the profile option name. In the example, if manager1 does not set a profile option value for this profile option, access to Financials for EMEA shows currency in Euros; and access to other products shows currency in UK pounds sterling.

**Profile Option Categories**

Categories group profile options based on their functional area. Profile option categories facilitate searching and defining data security.

For example, in Oracle Fusion Receivables, the Transactions profile option category groups profile options related to setting how Receivables transactions are to be processed, such as Require Adjustment Reason.

A profile option can be in more than one category.

**Profile Option Hierarchies and Levels**

Application developers specify at which hierarchy level a profile option is enabled. The predefined profile option hierarchy levels are site, product, and user.

The hierarchy levels specified in the profile option definition determine the context in which a profile option value may be set. If the profile option value at a particular level is updatable, an administrator can update the profile option value for that context.

**Note**

Profile options should only be enabled for context levels that are appropriate for that profile option. For example, a profile option indicating a global configuration setting should not be enabled at the user level, if users cannot choose a different value for that setting.

For security, one level in the hierarchy is designated as a user level. A profile option may be enabled at any or all hierarchy levels. When enabled at all levels,
the predefined ordering of profile option hierarchy levels gives precedence to the values that are set at the user level over values set at the product and site levels, and precedence to values set at the product level to values set at the site level. If there is no value for the current user, then the product value applies. If there is no value for the user or product, then the site value applies.

The table shows the predefined profile option hierarchy and ordering.

<table>
<thead>
<tr>
<th>Hierarchy Level</th>
<th>Priority When Multiple Levels Set</th>
<th>Effect on Applications</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Site</td>
<td>Lowest</td>
<td>Affect all applications for a given implementation</td>
<td>Currency for the site is set to Euros.</td>
</tr>
<tr>
<td>Product</td>
<td>Supersedes Site</td>
<td>Affect all applications of a product family such as Financials</td>
<td>Currency for the Financials products set to UK pound sterling.</td>
</tr>
<tr>
<td>User</td>
<td>Highest, supersedes Product</td>
<td>Affect only the experience of the current user</td>
<td>Currency for the user of Financials applications set to US dollars.</td>
</tr>
</tbody>
</table>

You can configure updatable values for profile options at one or more levels depending on which levels are enabled in the profile option definition. When a profile is set at more than one level, higher levels of specificity override lower levels of specificity.

In the example, if the currency setting for the site is UK pounds sterling, but the Financials division works in the Netherlands using the Euro, a manager in the US can override that product level setting at the user level to use US dollars when accessing Financials applications.

In another example, if a profile option called Printer is set only at the site and product levels. When a user logs on, the Printer profile option assumes the value set at the product level, since it is the highest level setting for the profile.

**Tip**

Set site-level profile option values before specifying values at any other level. The profile option values specified at the site-level work as defaults until profile option values are specified at the other levels.

For more information on the predefined profile options, see assets with the Profile Option type in the Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

**Planning Profile Options: Points to Consider**

Plan profile options before defining and configuring them.

The following aspects assist you in better planning how to manage profile options.

- Profile option tasks
Before creating a profile option

Profile options data model

Profile Option Tasks

Users may be able to set their own profile options, depending on settings in the profile option definition. However, not all profile options are visible to end users, and some profile options, while visible, may not be updated by end users.

The following table lists tasks and considerations relevant to planning profile options.

<table>
<thead>
<tr>
<th>Tasks</th>
<th>Role</th>
<th>Considerations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Planning, creating, and editing a new profile option</td>
<td>Applications developer</td>
<td>Since profile options are for permanent settings, do not use profiles options to cache temporary session attributes. Add capacity for user preferences and system configuration. Customize profile options with values, value behaviors, validation, category values, and security. Define the levels at which the profile option is enabled.</td>
</tr>
<tr>
<td>Configure values in an existing profile option</td>
<td>Applications developer, application administrator, and implementation consultant</td>
<td>Manage the values for existing profile options.</td>
</tr>
<tr>
<td>Create and edit profile option categories</td>
<td>Applications developer, application administrator, and implementation consultant</td>
<td>Manage categories for organizing existing profile options.</td>
</tr>
</tbody>
</table>

Note

Since a profile option enables a behavior in an application user interface or across applications, a value change made by an end user is reflected in the UI page for managing profile option values.

Before Creating a Profile Option

Profile options are best defined for managing configuration data centrally and influencing the behavior of applications.

If the purpose of a profile option setting is specific to a piece of data (typically setup data), it is best implemented as an attribute of that data.

Do not use profile options for behavior that is not configurable.

Profile options exist independent of role.

Do not use profile options to implement function security. For example, an application should not check for a profile option value set to yes to provide
access to a page. Do not use profile options to implement data security, such as a profile option value that must be set to a specific value to provide view access to an entity.

Do not use profile options to capture a dynamic system states, such as data stored in a temporary table. Use Global Variables for temporary states instead.

Evaluate if there is a genuine need before creating a profile option. Do not force users to make a decision about an aspect of their application use that is of no concern.

Evaluating need includes looking for duplicate or similar profile options, even in other products, before creating a new one. For example, you do not need multiple profile options to choose a preferred currency.

Profile Options Data Model

The profile option data model illustrates the relationships among profile option elements.

The figure shows the data model of profile option entities.

For more information about planning profile options, see the Oracle Fusion Applications Developer’s Guide.

Managing Profile Options: Points to Consider

A profile option definition consists of a name for the profile option and valid values. It is defined within a module of the application taxonomy. Application developers manage profile options to create new profile options or modify existing profile option definitions, which includes specifying the levels at which a profile option is enabled and defining values. Implementation consultants
and application administrators configure existing profile options by managing the profile option's updatable values, and creating categories that group profile options.

**Configuring a Profile Option**

A profile option definition includes information about the owning application and module in the application taxonomy. A start or end date, or both may limit when a profile option is active. The profile option definition may include an SQL validation statement that determines which values are valid, and the hierarchy levels at which the profile option is enabled and updatable.

To be visible to users, a profile option must be user enabled. You can also allow user updates of the profile option, which means users can make changes to the validation and the profile option level information.

Profile option levels specify at which context level profile values may be enabled or updated.

Profile options should only be enabled for context levels that are appropriate for that profile option. For example, a profile option indicating a global configuration setting should not be enabled at the user level, if users cannot choose a different value for that setting.

**SQL Validation**

The SQL validation of the profile option definition determines what valid profile option values are available. In the absence of validation, any value is valid.

For example, SQL validation provides a means of defining a list of values for the valid values of the profile option. The SQL validation can use lookups to provide the valid values for profile options, such as the lookup codes of the YES_NO lookup type.

With a profile option called DEFAULT_LANGUAGE, you can configure the following validation.

```sql
SELECT DESCRIPTION Language, NLS_LANGUAGE
FROM FND_LANGUAGES_VL
WHERE INSTALLED_FLAG IN ('B','I')
ORDER BY DESCRIPTION
```

This results in the following list of values based on data in `FND_LANUGUAGE_VL`.

<table>
<thead>
<tr>
<th>Display Value</th>
<th>Hidden Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>American English</td>
<td>US</td>
</tr>
<tr>
<td>French</td>
<td>F</td>
</tr>
<tr>
<td>Spanish</td>
<td>E</td>
</tr>
</tbody>
</table>

Hidden values must be varchar2(2000).

Profile options generally provide configuration values within a particular context. Though you can create a profile option to be global, think of global values as default values to avoid storing inappropriate configuration.
information as profile option values. Create global profile options that have corresponding contextual levels.

**Managing Profile Option Categories: Points to Consider**

Use profile option categories to group profile options.

**Organizing Profile Options in Categories**

As a guideline, group profile options in a single category if the profile options affect the same feature, or if an administrator would likely want to see the profile options in the results of a single search.

Application developers are responsible for the initial groupings and then administrators can make changes based on their specific needs. Administrators can categorize profile options and then easily search on profile options by category.

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**Tip**

Define profile option categories first and assign new profile options to existing categories rather than defining profile options first and then defining categories to categorize them.

---

**Adding New Profile Option Categories**

You can add new categories or add profiles to an existing category.

You can create a profile option category by duplicating an existing category and editing it for a new grouping of profile options. You can add multiple profile options to a category. A profile option can exist in multiple categories.

**Profile Option Order in a Category**

Specify a profile option sequence to determine the order of profile options when queried by profile option category.

---

**Viewing and Editing Profile Option Values: Points to Consider**

A profile option value consists of the value and the context or level where the value is set. You specify the context with a pairing of the profile option value’s level and level value, such as the product level and the level value GL for Oracle Fusion General Ledger. Adding or modifying profile option values can include deciding which valid values are enabled or updatable at which level.

The SQL validation of the profile option definition determines what valid profile option values are available. In the absence of validation, any value is valid.
Profile Option Levels and User Session Context

Site level profile option values affect the way all applications run for a given implementation. Product level profile option values affect the way applications owned by a particular product code behave. For example, a product may use profile options set at the product level to determine how regions provided by a common module such as those available from Oracle Fusion Trading Community Model or Customer Relationship Management (CRM) display in a particular work area or dashboard. User level profile option values affect the way applications run for a specific application user.

Whichever profile option value is most specific to a user session, that is the value at which the profile option is set for the user session.

For example, the predefined FND_LANGUAGE profile option sets the default language. In addition to a site level value, you can define a value for various product or user levels.

<table>
<thead>
<tr>
<th>Level Name</th>
<th>Level Value</th>
<th>Profile Option Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Site</td>
<td>InFusion</td>
<td>American English</td>
</tr>
<tr>
<td>Product</td>
<td>Customer Center</td>
<td>French</td>
</tr>
<tr>
<td>Product</td>
<td>CRM Application Composer</td>
<td>American English</td>
</tr>
<tr>
<td>User</td>
<td>Application Administrator</td>
<td>American English</td>
</tr>
<tr>
<td>User</td>
<td>Hima</td>
<td>Hindi</td>
</tr>
</tbody>
</table>

Values at the site level take effect for any user unless overridden by a different value set at the more specific levels of product and user. Product level profile option values affect the way applications owned by a particular product code behave. In addition to user level profile option values in applications, selections may be available in the user preferences workspace.

The following table demonstrates the FND_LANGUAGE profile option settings that would apply to specific users, based on the example above. For example, the user Hima is using the CRM Application Composer product, in the InFusion site. The example above shows that this profile option is set to Hindi at the user level for Hima. Because user is the highest applicable level for Hima, the applicable profile option value is Hindi for Hima.

<table>
<thead>
<tr>
<th>Site</th>
<th>Product</th>
<th>User</th>
<th>Highest Available Level</th>
<th>Active Profile Option Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>InFusion</td>
<td>CRM Application Composer</td>
<td>Hima</td>
<td>User</td>
<td>Hindi</td>
</tr>
<tr>
<td>Acme</td>
<td>Payables</td>
<td>Application Administrator</td>
<td>User</td>
<td>American English</td>
</tr>
<tr>
<td>InFusion</td>
<td>Customer Center</td>
<td>Guillaume</td>
<td>Product</td>
<td>French</td>
</tr>
<tr>
<td>InFusion</td>
<td>Payables</td>
<td>Implementation Consultant</td>
<td>Site</td>
<td>American English</td>
</tr>
<tr>
<td>Acme</td>
<td>Payables</td>
<td>Implementation Consultant</td>
<td>none</td>
<td>no value</td>
</tr>
</tbody>
</table>
Note

More than one site level value is relevant in an enterprise with multiple tenants using a single instance of Oracle Fusion Applications.

Effect of Changes to Profile Option Values

Any change you make to a user level profile option has an immediate effect on the way applications run for that session. When you sign in again, changes made to your user level profile options in a previous session are still in effect. When you change profile option value at the product level and no user level values are set, you see the update immediately, but other users may not see the changed value until signing out and back in. When you change a profile option value and the new value affects other users, the change takes effect only when users sign in the next time.

Changes to site level profile options take effect for any user session that is started after the setting has been changed. Changes to site or user level profile options do not affect any user sessions that are already in progress when the change is made.

Changes to site or user level profile options take effect for any C or PL/SQL processes, such as scheduled jobs, that are launched after the setting has been changed. Profile option changes do not affect C or PL/SQL processes that are already running.

Define Flexfields

Flexfields: Overview

A flexfield is an extensible set of placeholder fields in application pages that are associated with a business object. Each segment of the flexfield corresponds to a single application field, such as a segment of a key identifying a particular purchase, or the components of a student's contact information, or the features of a product in inventory.

Using descriptive and extensible flexfields, you can extend business objects to capture data that wouldn't otherwise be tracked by the application. If you need to add custom fields to a business object to meet your enterprise-specific requirements, configure the flexfield to have one segment for each needed field.

Using key flexfields, you can configure intelligent key codes comprised of meaningful parts according to your business practices. You configure the key flexfield to have one segment for each part that makes up your key code.

Flexfields let you meet enterprise requirements without changing the data model. Different data can be captured on the same database table. Each segment captures a single atomic value, has a name, and maps to a pre-reserved column in the application database.
You can use a flexfield to extend a business object if it has been registered for use on that object. Application developers create a flexfield and register it so that it is available for configuration. Administrators and implementation consultants set up or configure segments and other properties of the available flexfields. End users see flexfield segments as fields or attributes of information displayed in the application user interface. They enter a value for the attribute. The value may be selected from a list of valid values or entered as free-form text that complies with formatting rules.

The following aspects provide an overview of flexfields:

- Accessing flexfields and flexfield management tasks
- Types of flexfields
- Flexfield segments
- Value sets
- Structure and context
- Deployment
- Runtime appearance

**Accessing Flexfields and Flexfield Management Tasks**

You can view flexfields on a page where they occur using the Highlight Flexfields feature. You can access flexfield management tasks directly from a highlighted flexfield, through product-specific flexfield management tasks, or by starting in the Setup and Maintenance Overview page which is available from the Navigator or the Administration menu.

For lists of flexfields, see assets with the Flexfield: Descriptive, Flexfield: Extensible, or Flexfield: Key type in Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

**Types of Flexfields**

The following three types of flexfields are available in Oracle Fusion Applications and provide a means to customize applications features without programming.

- Key
- Descriptive
- Extensible

For example, in Oracle Fusion Financials, key flexfields represent objects such as accounting codes and asset categories. Generally, correct operations of a product depend on key flexfield setup. In Oracle Fusion Payables, a descriptive flexfield lets you collect custom invoice details fields on an invoices page. You can implement these fields, which are descriptive flexfield segments, as context-sensitive so they appear only when needed on a row-by-row basis when specific contextual information is met. Extensible flexfields are similar to descriptive flexfields, but provide additional advanced features. Generally, setup
of descriptive and extensible flexfields is optional because their segments capture custom fields needed beyond the predefined fields.

**Segments**

Each field that you configure using flexfields is a flexfield segment. Segments represent attributes of information. They can appear globally wherever the flexfield is implemented, or based on a structure or context.

You define the appearance and meaning of individual segments when configuring a flexfield.

A key flexfield segment commonly describes a characteristic of the entity identified by the flexfield, such as a part number structured to include information about the type, color, and size of an item. A descriptive flexfield segment represents an attribute of information that describes a characteristic of the entity identified on the application page, such as details about a device containing components, some of which are globally present on the page while others are contextually dependent on the category of the device.

**Value Sets**

A value set is a named group of values that can be used to validate the content of a flexfield segment.

You configure a flexfield segment with a value set that establishes the valid values that an end user can enter for the segment. You define the values in a value set, including such characteristics as the length and format of the values. You can specify formatting rules, or specify values from an application table or predefined list. Multiple segments within a flexfield, or multiple flexfields, can share a single value set.

**Structure and Context**

Key flexfields have structure. Descriptive flexfields and extensible flexfields have context.

Each key flexfield structure is a specific configuration of segments. Adding or removing segments, or rearranging their order, produces a different structure. The database columns on which segments in different structures are based can be reused in as many structures as desired.

Descriptive flexfield segments can be context-sensitive, which means available to an application based on a context value rather than globally available wherever the flexfield appears. A descriptive flexfield context is a set of context-sensitive segments that store information related to the same context value. You define contexts as part of configuring a descriptive flexfield. End users see global segments, as well as any context-sensitive segments that apply to the selected context value.

Extensible flexfield segments are made available to an application based upon a category value. An extensible flexfield context serves as a container for related segments, used to organize the various segments that are applicable to a category value. You define contexts with context-sensitive segments and associate them to categories as part of configuring an extensible flexfield. End users see the segments displayed in subregions, one for each context associated to the selected category value.
In descriptive flexfields and extensible flexfields, the database columns on which context-sensitive segments are based can be reused in as many contexts as desired.

**Deployment**

A flexfield must be deployed to display its current definition in a runtime application user interface. For example, if the deployment status is Edited, the flexfield segments may appear in the UI based on the flexfield definition at the time of last deployment, rather than the current definition.

**Runtime Appearance**

In an application user interface, descriptive flexfield segments appear as label and field pairs or as a table of fields where the column headers correspond to the labels. The fields represent the flexfield segments and accept entered input or a selection from a list of choices that correspond to the segment’s assigned value set. Extensible flexfield segments appear grouped within labeled regions, where each grouping is a context and the region labels are the context names.

Use the **Highlight Flexfields** command in the Administration menu of the Setup and Maintenance work area to identify the location of the flexfields on the runtime page. Flexfields in highlight mode display an **Information** icon button to access details about the flexfield, an **Edit** icon button to manage the flexfield, and an **Add Segment** icon button to add flexfield segments.

All segments of a single flexfield are grouped together by default. The layout and positions of the flexfield segments depend on where the application developer places the flexfield on the page. Flexfields may also be presented in a separate section of the page, in a table, or on their own page or subwindow.

You can use Oracle Composer to edit the layout, position, or other display features of the flexfield segments.

**Flexfields and Oracle Fusion Application Architecture: How They Work Together**

Administrators configure flexfield segments to capture data that represents the values of attributes. Flexfield segments represent attributes of entities (business objects). Most business objects are enabled for descriptive flexfields. Some business objects are enabled for extensible flexfields.

For example, an airline manufacturer might require very specific attributes for their orders that aren’t provided by the out-of-the-box implementation of an order. Because a flexfield exists for the order business object, you can use it to create and configure the desired attribute.

The figure shows the layers of a flexfield: the business entity table and metadata in the database, business components that are Application Development Framework (ADF) objects or ADF business component (ADFbc) objects derived from the metadata and stored in the Metadata Services Repository (MDS), and the user interface where the input fields defined by the flexfield segments are rendered. The flexfield definition consists of all the metadata defined during configuration and stored in the database.
Application developers create a flexfield and register it so that it is available for configuration. Administrators and implementation consultants configure segments and other properties of the available flexfields. This information is stored as additional flexfield metadata in the database. Deploying the flexfield generates ADF business components based on the flexfield metadata in the database.

The following aspects are important in understanding how flexfields and Oracle Fusion Applications architecture work together:

- Integration
- Deployment
- Import and Export
- Runtime
- Patching

**Integration**

The attributes that you add by configuring flexfields are available throughout the Oracle Fusion Middleware technology stack, allowing the flexfields to be used in user interface pages, incorporated into the service-oriented architecture (SOA) infrastructure, and, in the case of descriptive flexfields, integrated with Oracle Business Intelligence. You identify flexfield segments for integration by the segment’s Application Programming Interface (API) name.
A flexfield affects the Web Services Description Language (WSDL) schemas exposed by ADF services and used by SOA composites. The Web services that expose base entity data also expose flexfield segment data.

Attributes incorporate into SOA infrastructure (BPEL, Rules) and integrate with business intelligence (Oracle Business Intelligence, Extended Spread Sheet Database (ESSbase)).

Flexfield configurations are preserved across Oracle Fusion Applications updates.

**Deployment**

The metadata for the flexfield is stored in the application database as soon as you save your configuration changes. Deploying the flexfield generates the ADF business components so that the runtime user interface reflects the latest definition of the flexfield in the metadata.

**Importing and Exporting**

You can export and import flexfields with a deployment status of Deployed or Deployed to Sandbox across instances of Oracle Fusion Applications using the Setup and Maintenance Overview page. Ensure a flexfield is eligible for migration (by verifying that it has successfully deployed) prior to attempting the migration.

**Runtime**

For a flexfield to reflect the latest flexfield definition at runtime it must be deployed. The user interface accesses a business object and the deployed flexfield definition indicates which business object attributes the flexfield captures values for. If you add display customizations for a flexfield using Oracle Composer, these are customizations on the page so that the same flexfield segments can appear differently on various different pages.

Values entered for segments are validated using value sets.

**Patching**

Flexfield configurations are preserved during patching and upgrading.

**Flexfield Management**

**Managing Flexfields: Points to Consider**

Managing flexfields involves registering, planning, and configuring flexfields.

You plan and configure the registered flexfields provided in your applications by applications developers. How you configure flexfield segments determines how the flexfield segments appear to end users. Optionally, you can customize the UI page to change how the flexfield segments appear to end users on that page.

The figure shows the processes involved in making flexfields available to end users. The tasks in the Define Flexfields activity let administrators configure and
deploy flexfields. If you deploy a flexfield to a sandbox and decide to apply the configuration to the mainline, select the flexfield in the Manage Flexfields tasks of the Define Flexfields activity and deploy the flexfield in the mainline so that it is available to users.

Consider the following aspects of managing flexfields:

- Registering flexfields
- Planning flexfields
- Configuring flexfields
- Enabling a flexfields segment for business intelligence
- Deploying flexfields
- Optionally changing a flexfield segment's appearance in a user interface page
- Identifying flexfields on a runtime page and troubleshooting

**Registering Flexfields**

Application development registers flexfields so they are available to administrators and implementation consultants for configuration.
As part of registering a flexfield, application development reserves columns of entity tables for use in flexfields so an enterprise can capture segments to meet their business needs. Many flexfields are registered in Oracle Fusion Applications.

A flexfield must be registered before it can be configured.

For more information on registering flexfields, see Oracle Fusion Applications Developer’s Guide.

**Planning Flexfields**

Before you begin planning flexfields, determine what type is appropriate to your needs, and which business objects are available for customizing flexfields.

All flexfields consist of segments which represent attributes of an entity. The values an end user inputs for an attribute are stored in a column of the entity table.

Carefully plan flexfields before configuring them. Before configuring new segments for your flexfields, be sure to plan their implementation carefully.

If you have determined that a business object supports flexfields, and those flexfields have been registered, you can begin planning how to configure the flexfield for your needs. Note the code name of the flexfield you intend to configure so you can find it easily in the Define Flexfield activity.

In some cases you can customize how the flexfield appears on the page.

See Oracle Fusion Applications Help for specific products to determine any restrictions on using product-specific flexfields.

**Configuring Flexfields**

Administrators or implementers configure flexfields so they meet the needs of the enterprise. Some flexfields require configuration to make an application operate correctly.

You can configure flexfields using the following methods:

- Go to the manage flexfield tasks in the Setup and Maintenance work area.
- Use the Highlight Flexfields command in the Administration menu while viewing a runtime page.
- Use the **Configure Flexfield** icon button to manage a flexfield, such as change a segment’s sequence number, or configure a flexfield segment’s business intelligence label.
- Use the **Add Segment** icon button to add descriptive flexfield segments and context values, or extensible flexfield segments.

Configuring a flexfield includes the following:

- Defining value sets against which the values entered by end users are validated
• Defining the structure or context of the segments in the flexfield

• Specifying the identifying information for each segment

• Specifying the display properties such as prompt, length and data type of each flexfield segment

• Specifying valid values for each segment, and the meaning of each value within the application

Tip
You can create value sets while creating descriptive and extensible flexfield segments. However, define value sets before configuring key flexfield segments that use them, because you assign existing value sets while configuring key flexfield segments.

When creating table-validated, independent, dependent, or subset value sets while creating descriptive and extensible flexfield segments, you can optionally specify to display the description of the selected value to the right of the segment at runtime.

You can assign sequence order numbers to global segments and to context-sensitive segments in each context. Segment display is always in a fixed order based on the segments’ sequence numbers. You cannot enter a number for one segment that is already in use for a different segment.

Tip
Consider numbering the segments in multiples, such as 4, 5, or 10, to make it easy to insert new attributes.

A flexfield column is assigned to a new segment automatically, but you can change the assignment before saving the segment. If you need to set a specific column assignment for a segment, create that segment first to ensure that the intended column isn’t automatically assigned to a different segment.

Enabling a Flexfield Segment for Business Intelligence

You can enable flexfield segments for business intelligence if the flexfield is registered in the database as an Oracle Business Intelligence-enabled flexfield. For more information on enabling segments for business intelligence, see points to consider when enabling key and descriptive flexfield segments for business intelligence.

For extensible flexfield segments, you can’t assign labels and use equalization to prevent duplication.

Deploying Flexfields

Once you have configured a flexfield, you must deploy it to make the latest definition available to runtime users.

In the Define Flexfields tasks, you can deploy a flexfield using either of the following commands:
• The Deploy Flexfield command to deploy a flexfield to mainline. This is for general use in a test or production environment.

• The Deploy to Sandbox command to deploy a flexfield to sandbox. This is to confirm that the flexfield is correctly configured before deploying it to the mainline.

When using the **Add Segment** and **Edit Segment** tools for descriptive flexfields in Highlight Flexfields mode, you can use the Save and Deploy command to save your changes and deploy the flexfield to mainline.

Once deployed, the deployment status indicates the state of the currently configured flexfield relative to the last deployed definition.

**Optionally Changing a Flexfield Segment Appearance**

The flexfield attributes that you define integrate with the user interface pages where users access the attributes’ business object. Application development determines the UI pages where business objects appear and the display patterns used by default to render flexfield segments.

After a flexfield has been deployed to a mainline metadata services (MDS) repository so that it appears on application pages, you can customize it on a per-page basis using Page Composer. For example, you can hide a segment, change its prompt or other properties, or reorder the custom global attributes so that they are interspersed with the core attributes in the same parent layout.

You can only customize the appearance of descriptive and extensible flexfield segments in the UI page using Page Composer once the flexfield is deployed to the mainline.

If the Oracle Fusion applications are running in different locales, you can provide different translations for translatable text, such as prompts and descriptions. Enter translations by signing in using the locale that requires the translated text. You do this by selecting **Set Preferences** from the **Personalization** menu in the global area and changing the text to the translated text for that locale.

**Identifying Flexfields on a Runtime Page and Troubleshooting**

The **Highlight Flexfields** command in the Administration menu of the Setup and Maintenance work area identifies the location of flexfields on the runtime page by displaying an **Information** icon button for accessing details about each flexfield.

Even if a descriptive or extensible flexfield hasn’t yet been deployed and no segments appear on the runtime page in normal view, the flexfield appears in the Highlight Flexfield view for that page. In the case of descriptive flexfields, the segments as of the last deployment appear. **Highlight Flexfields** accesses the current flexfield metadata definition.

Use the highlighted flexfield’s **Edit** icon button to manage flexfields directly. Alternatively, note a highlighted flexfield’s name to search for it in the tasks for managing flexfields.

To examine a flexfield’s configuration, export the deployed artifacts using the `exportMetadata WLST..`
For more information on creating flexfields and adding them to a UI page, see the Oracle Fusion Applications Developer’s Guide.

For more information about customizing flexfield segment appearance with Oracle Composer, see guidance on customizing existing pages in the Oracle Fusion Applications Extensibility Guide.

**Flexfield Segment Properties: Explained**

Independent of the value set assigned to a segment, segments may have properties that affect how they are displayed and how they behave.

The following aspects are important in understanding:

- Display properties
- Properties related to segment values
- Properties related to search
- Range validation segments
- Rule validation of segment values
- Naming conventions

**Display Properties**

The following table summarizes display properties.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabled</td>
<td>Whether the segment can be used.</td>
</tr>
<tr>
<td>Sequence</td>
<td>The order the segment appears in relation to the other configured segments.</td>
</tr>
<tr>
<td>Prompt</td>
<td>The string to be used for the segment’s label in the user interface.</td>
</tr>
<tr>
<td>Display type</td>
<td>The type of field in which to display the segment.</td>
</tr>
<tr>
<td>Checked and unchecked values</td>
<td>If the display type is check box, the actual values to save. For example, Y and N or 0 and 1.</td>
</tr>
<tr>
<td>Display size</td>
<td>The character width of the field.</td>
</tr>
<tr>
<td>Display height</td>
<td>The height of the field as measured in visible number of lines when the display type is a text area.</td>
</tr>
<tr>
<td>Read only</td>
<td>Whether the field should display as read-only, not editable text.</td>
</tr>
<tr>
<td>Description help text</td>
<td>The field-level description help text to display for the field. Use description help text to display a field-level description that expands on or clarifies the prompt provided for the field. If description help text is specified, a Help icon button is displayed next to the field in the runtime application. The description help text is displayed when the user hovers over the Help icon button.</td>
</tr>
</tbody>
</table>
Instruction help text
The field-level instruction help text to display for the field.
Use instruction help text to provide directions on using the field. If instruction help text is specified, it is displayed in an in-field help note window that appears when users give focus to or hover over the field.

### Properties Related to Search

Extensible flexfield segments can be marked as selectively required in search using the indexed property. The indexed property requires end users to enter a value before conducting a search on the attribute represented by the indexed segment. A database administrator must create an index on the segment column representing the indexed attribute.

### Range Validation of Segments

Range validation enables you to enforce an arithmetic inequality between two segments of a flexfield. For example, a product must be ordered before it can be shipped. Therefore, the order date must be on or before the ship date, and consequently the order date segment value must be less than or equal to the ship date segment value. You can use range validation to ensure this relationship.

The conditions for range validation are as follows:

- Segments must be configured for range validation in pairs, one with the low value and one with the high value.
- Both segments must be of the same data type.
- Both segments must be parts of the same structure in a key flexfield or parts of the same context in a descriptive flexfield or extensible flexfield.
- The low value segment must have a lower sequence number than the high value segment.
- Non-range validated segments can exist between a range validated pair, but range validated pairs cannot overlap or be nested.

You can configure as many range validated pairs as you want within the same flexfield. Your application automatically detects and applies range validation to the segment pairs that you define, in sequence order. It must encounter a low value segment first, and the next range validated segment that it encounters must be a high value segment. These two segments are assumed to be a matching pair. The low value and the high value can be equal.

### Rule Validation of Segment Values

Validation rules on descriptive and extensible flexfield segments determine how an attribute is validated. The value entered for an attribute on a business object may need to match a specified format or be restricted to a list of values. Use a value set to specify the validation rules.
Value set validation is required for global segments and context-sensitive segments, and optional for context segments. In the case of context segments, the application may validate an input value instead of the value set validating the input value against the context segment. However, the application input values must match exactly the valid context segment values. If the context segment values are a superset or subset of the input values, you must assign a table-validated value set or independent value set to validate context values.

When you configure a descriptive flexfield segment, you can specify a constant to use for setting the initial value. The initial value can be an available parameter. For every planned segment, list the constant value or parameter, if any, to use for the initial value.

**Naming Conventions**

Enter a unique code, name, and description for the segment. These properties are for internal use and not displayed to end users. You can't change the code after the segment is created.

The Application Programming Interface (API) name is a name for the segment that isn't exposed to end users. The API name is used to identify the segment in various integration points including web services, rules, and business intelligence. Use alphanumeric characters only with a leading character. For example, enter a code consisting of the characters A-Z, a-z, 0-9 with a non-numeric leading character. The use of spaces, underscores, multi-byte characters, and leading numeric characters isn't permitted. You can't change the API name after the segment has been created.

**Flexfields and Value Sets: How They Work Together**

Value sets are specific to your enterprise. When gathering information using flexfields, your enterprise's value sets validate the values that your users enter based on how you defined the value set.

You can assign a value set to any number of flexfield segments in the same or different flexfields. Value set usage information indicates which flexfields use the value set.

The following aspects are important in understanding how flexfields and value sets work together:

- Defining value sets
- Shared value sets
- Deployment

**Defining Value Sets**

As a key flexfield guideline, define value sets before configuring the flexfield, because you assign value sets to each segment as you configure a flexfield. With descriptive and extensible flexfields, you can define value sets when adding or editing a segment.
Be sure that changes to a shared value set are compatible with all flexfield segments that use the value set.

**Shared Value Sets**

When you change a value in a shared value set, the change affects the value set for all flexfields that use that value set. The advantage of a shared value set is that a single change propagates to all usages. The drawback is that the change shared across usages may not be appropriate in every case.

**Value Set Values**

To configure custom attributes to be captured on the value set values screen in the Manage Value Sets task, configure the Value Set Values descriptive flexfield. The object’s code is FND_VS_VALUES_B. This flexfield expects the context code to correspond to the value set code. For each value set, you can define a context whose code is the value set code, and whose context-sensitive segments will be shown for the values of that value set. By default the context segment is hidden since it defaults to the value set code and is not expected to be changed.

You can also define global segments that will be shown for all value sets. However, this would be quite unusual since it would mean that you want to capture that attribute for all values for all value sets.

**Deployment**

When you deploy a flexfield, the value sets assigned to the segments of the flexfield provide end users with the valid values for the attributes represented by the segments.

**Defaulting and Deriving Segment Values: Explained**

To populate a flexfield segment with a default value when a row is created, specify a default type of constant or parameter and a default value.

To synchronize a segment’s value with another field’s value whenever it changes, specify the derivation value to be the flexfield parameter from which to derive the attribute’s value. Whenever the parameter value changes, the attribute’s value is changed to match. If you derive an attribute from a parameter, consider making the attribute read-only, as values entered by users are lost whenever the parameter value changes.

When defaulting or deriving a default value from a parameter, only those attributes designated by development as parameters are available to be chosen.

Different combinations of making the segments read only or editable in combination with the default or derivation value or both, have different effects.

Initial runtime behavior corresponds to the row for the attribute value being created in the entity table. If the default value is read only, it cannot subsequently be changed through the user interface. If the default value isn’t read only, users can modify it. However, if the segment value is a derived value, a user-modified segment value is overwritten when the derivation value changes.
### Flexfield Usages: Explained

Usage affects various aspects of flexfields. The usage of the flexfield is set when the flexfield is registered and specifies the application and table with which the flexfield is associated.

Entity usage indicates the table containing the segments of a flexfield.

A flexfield can have multiple usages. The first table registered for a flexfield is the master usage. Segments are based on the master usage, and other usages of the same table for the same flexfield use the same segment setup, though the column names optionally may have a differentiating prefix.

### Extensible Flexfields

You can configure different behavior for extensible flexfield contexts at the usage level. The usage of an extensible flexfield context determines in which scenarios or user interfaces the segments of a context appear to end users. For example, if a Supplier page displays an extensible flexfield’s supplier usage and a buyer page displays that same extensible flexfield’s buyer usage, a context that is associated...
to the supplier usage but not the buyer usage displays only on the supplier page and not the buyer page.

**Value Sets**

The usage of value sets specifies the flexfields having segments where the value set is assigned.

**Flexfield Deployment**

**Flexfield Deployment: Explained**

Deployment generates or refreshes the Application Development Framework (ADF) business component objects that render the flexfield in a user interface. The deployment process adds the custom attributes to the Web Services Description Language (WSDL) schemas that are exposed by Oracle ADF services and that are used by SOA composites. Flexfields are deployed for the first time during the application provisioning process. After you configure or change a flexfield, you must deploy it to make the latest definition available to end users.

If a descriptive flexfield is enabled for business intelligence, the deployment process redeploys the flexfield’s business intelligence artifacts.

You can deploy a flexfield to a sandbox for testing or to the mainline for use in a test or production runtime environment. You can deploy extensible flexfields as a background process.

After deployment, the custom attributes are available for incorporating into the SOA infrastructure, such as business process and business rule integration. For example, you can now write business rules that depend on the custom attributes. You must sign out and sign back in to Oracle Fusion Applications to see the changes you deployed in the runtime.

The following aspects are important in understanding flexfield deployment:

- Deployment Status
- Initial Deployment Status
- Metadata Validations
- Metadata Synchronization
- Deployment as a Background Process

**Deployment Status**

Every flexfield has a deployment status.

A flexfield can have the following deployment statuses.

<table>
<thead>
<tr>
<th>Deployment Status</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Edited</td>
<td>The flexfield metadata definition hasn't been deployed yet. Updates of the metadata definition aren't applied in the runtime environment yet.</td>
</tr>
</tbody>
</table>
Patched

The flexfield metadata definition has been modified through a patch or through a data migration action, but the flexfield hasn't yet been deployed so the updated definition isn't reflected in the runtime environment.

Deployed to Sandbox

The current metadata for the flexfield is deployed in ADF artifacts and available as a flexfield-enabled sandbox. The status of the sandbox is managed by the Manage Sandboxes task available to the Administrator menu of the Setup and Maintenance work area.

Deployed

The current metadata for the flexfield is deployed in ADF artifacts and available to end users. There haven't been any changes to the flexfield since it was last deployed in the mainline.

Error

The deployment attempt in the mainline failed.

Note

Whenever a value set definition changes, the deployment status of a flexfield that uses that value set changes to edited. If the change results from a patch, the deployment status of the flexfield changes to patched.

Initial Deployment Status of Flexfields

The Oracle Fusion Applications installation loads flexfield metadata into the database. This initial load sets the flexfield status to Edited. The application provisioning process during installation deploys the flexfields of the provisioned applications, which sets their status to Deployed if no errors are encountered.

When accessing a provisioned application, deployed flexfields are ready to use. In some cases, flexfield availability at runtime requires setup, such as defining key flexfields.

Metadata Validation

Use the Validate Metadata command to view possible metadata errors before attempting to deploy the flexfield. Metadata validation is the initial phase of all flexfield deployment commands. By successfully validating metadata before running the deployment commands, you can avoid failures in the metadata validation phase of a deployment attempt. The deployment process aborts if it encounters an error during the metadata validation phase. Metadata validation results don't affect the deployment status of a flexfield.

Metadata Synchronization

When an extensible or descriptive flexfield is deployed, the deployment process regenerates the XML schema definition (XSD), which makes the custom attributes available to web services and the SOA infrastructure.
After deploying a flexfield configuration, you must synchronize the updated XML schema definition (XSD) files in the MDS repositories for each SOA application.

Note
To synchronize the updated XSD files in the MDS repositories in Oracle Cloud implementations, log a service request using My Oracle Support at http://support.com/

Deployment as a Background Process

You can deploy extensible flexfields or incremental changes made to extensible flexfields as a background process. You must use this action to deploy extensible flexfields that have more than 30 categories. You can also use this action if you want to deploy several extensible flexfields, or if you want to continue working in your session without having to wait for a deployment to complete.

Flexfield Deployment Status: How It Is Calculated

Flexfield deployment status indicates how the flexfield metadata definition in the Oracle Fusion Applications database relates to the Application Development Framework (ADF) business components generated into a Metadata Services (MDS) repository.

The following aspects are important in understanding how flexfield deployment status is calculated:

- Settings that affect flexfield deployment status
- How deployment status is calculated

Settings That Affect Flexfield Deployment Status

If you have made a change to a flexfield and expect a changed deployment status, be sure you have saved your changes. No settings affect flexfield deployment status.

How Deployment Status Is Calculated

If the flexfield definition has been edited through the Define Flexfields activity task flows, the status is Edited. The latest flexfield metadata definition in the Oracle Fusion application diverges from the latest deployed flexfield definition. Any change, including if a value set used in a flexfield changes, changes the deployment status to Edited. If a flexfield has never been deployed, its status is Edited.

Note
When an application is provisioned, the provisioning framework attempts to deploy all flexfields in that application.

If you deploy the flexfield to a sandbox successfully, the status is Deployed to Sandbox. The latest flexfield metadata definition in the Oracle Fusion application...
matches the metadata definition that generated ADF business components in a sandbox MDS repository. Whether the sandbox is active or not doesn’t affect the deployment status. If the flexfield was deployed to a sandbox and hasn’t been edited or redeployed to the mainline since then, the status remains Deployed to Sandbox independent of whether the sandbox is active, or who is viewing the status.

If you deploy the flexfield successfully to the mainline, the status is Deployed. The latest flexfield metadata definition in the Oracle Fusion application matches the metadata definition that generated ADF business components in a mainline MDS repository. Change notifications are sent when a flexfield is deployed successfully to the mainline.

If either type of deployment fails so that the current flexfield definition isn’t deployed, the status is Error. The deployment error message gives details about the error. The latest flexfield metadata definition in the Oracle Fusion application likely diverges from the latest successfully deployed flexfield definition.

If the flexfield definition has been modified by a patch, the status is Patched. The latest flexfield metadata definition in the Oracle Fusion application diverges from the latest deployed flexfield definition. If the flexfield definition was Deployed before the patch and then a patch was applied, the status changes to Patched. If the flexfield definition was Edited before the patch and then a patch was applied, the status will remain at Edited to reflect that there are still changes (outside of the patch) that aren’t yet in effect.

When a deployment attempt fails, you can access the Deployment Error Message for details.

**Deploying a Flexfield-Enabled Sandbox: How It Works With Mainline Metadata**

The flexfield definition in a sandbox corresponds to the flexfield metadata definition in the Oracle Fusion Applications database at the time the flexfield was deployed to the sandbox. When the flexfield is ready for end users, the flexfield must be deployed to the mainline.

A flexfield-enabled sandbox uses the following components.

- Flexfield metadata in the Oracle Fusion Applications database
- Flexfield business components in a sandbox Metadata Services (MDS) repository
- User interface customizations for the flexfield in the mainline MDS repository

The figure shows the two types of deployment available in the Manage Flexfield tasks of the Define Flexfields activity. Deploying a flexfield to a sandbox creates a sandbox MDS repository for the sole purpose of testing flexfield behavior. The sandbox is only accessible to the administrator who activates and accesses it, not to users generally. Deploying a flexfield to the mainline applies the flexfield definition to the mainline MDS repository where it is available to end users. After deploying the flexfield to the mainline, customize the page where the flexfield segments appear. Customization of the page in the sandbox MDS repository cannot be published to the mainline MDS repository.
**Sandbox Metadata Services Repository Data**

Deploying the flexfield to a sandbox generates the Application Development Framework (ADF) business components of a flexfield in a sandbox MDS repository for testing in isolation.

**Warning**

Don’t customize flexfield segment display properties using Page Composer in a flexfield-enabled sandbox as these changes will be lost when deploying the flexfield to the mainline.

**Mainline Metadata Services Repository Data**

The Oracle Fusion Applications database stores the single source of truth about a flexfield. When the flexfield is deployed, the ADF business component objects that implement the flexfield in the runtime user interface are generated in the mainline MDS repository from this source.

**Deploying a Flexfield to a Sandbox: Points to Consider**

Deploying a flexfield to a sandbox creates a flexfield-enabled sandbox. Each flexfield-enabled sandbox contains only one flexfield.
You can test the runtime behavior of a flexfield in the flexfield-enabled sandbox. If changes are needed, you return to the Define Flexfield tasks to change the flexfield definition.

When you deploy a flexfield to sandbox, the process reads the metadata about the segments from the database, generates flexfield Application Development Framework (ADF) business component artifacts based on that definition, and stores in the sandbox only the generated artifacts derived from the definition.

When you deploy a flexfield sandbox, the process generates the name of the flexfield sandbox, and that flexfield sandbox is set as your current active sandbox. When you next sign in to the application, you can see the updated flexfield configurations. The Oracle Fusion Applications global area displays your current session sandbox.

**Note**

Unlike a standalone sandbox created using the Manage Sandboxes tool, the sandbox deployed for a flexfield contains only the single flexfield. You can manage flexfield sandboxes, such as setting an existing flexfield sandbox as active or deleting it, using the Manage Sandboxes tool.

When you deploy a flexfield to the mainline after having deployed it to the sandbox, the sandbox-enabled flexfield is automatically deleted.

**Sandbox MDS Repository Data**

The sandbox data lets you test the flexfield in isolation without first deploying it in the mainline where it could be accessed by users.

**Warning**

Don’t customize flexfield segment display properties using Page Composer in a flexfield-enabled sandbox as these changes will be lost when deploying the flexfield to the mainline.

**Managing a Flexfield-Enabled Sandbox**

When you deploy a flexfield as a sandbox, that flexfield-enabled sandbox automatically gets activated in your user session. When you sign back in to see the changes, the sandbox is active in your session.

You can only deploy a flexfield to a sandbox using the Define Flexfields task flow pages.

You also can use the Manage Sandboxes feature in the Administration menu of the Setup and Maintenance work area to activate and access a flexfield-enabled sandbox.

**Note**

Whether you use the Define Flexfields or Manage Sandboxes task flows to access a flexfield-enabled sandbox, you must sign out and sign back in before you can see the changes you deployed in the runtime.
You cannot publish the flexfield from the sandbox to the mainline. You must use the Define Flexfields task flow pages to deploy the flexfield for access by users of the mainline because the flexfield configuration in the mainline is the single source of truth.

### Deploying Flexfields Using the Command Line: Explained

You can use the Manage Key Flexfields, Manage Descriptive Flexfields, and Manage Extensible Flexfields tasks to deploy flexfields. You can also use WebLogic Server Tool (WLST) commands for priming the Metadata Services (MDS) repository with predefined flexfield artifacts and for deploying flexfields.

The table describes the available commands.

<table>
<thead>
<tr>
<th>WebLogic Server Tool Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>deployFlexForApp</td>
<td>Deploys all flexfields for the specified enterprise application. Only flexfields whose status is other than deployed are affected by this command unless the option is enabled to force all flexfields to be deployed regardless of deployment status. Initial application provisioning runs this command to prime the MDS repository with flexfield artifacts.</td>
</tr>
<tr>
<td>deployFlex</td>
<td>Deploy a single flexfield regardless of deployment status</td>
</tr>
<tr>
<td>deployPatchedFlex</td>
<td>Deploys flexfield changes that have been delivered using a flexfield Seed Data Framework (SDF) patch. Deploys flexfields that have a Patched deployment status.</td>
</tr>
<tr>
<td>deleteFlexPatchingLabels</td>
<td>Displays MDS label of flexfield changes for viewing and deleting patching labels.</td>
</tr>
<tr>
<td>validateFlexDeploymentStatus</td>
<td>Displays list containing flexfields that aren’t deployed or failed deployment.</td>
</tr>
</tbody>
</table>

Executing these commands outputs a report at the command line. The report provides the following information for every flexfield that is processed.

- Application identity (APPID)
- Flexfield code
- Deployment result, such as success or error

In case of errors, the report lists the usages for which the errors were encountered. If a runtime exception occurs, the output displays the traceback information. For each WLST flexfield command, adding the `reportFormat='xml'` argument returns the report as an XML string.

Consider the following aspects of command line deployment.

- Preparing to use the WLST flexfield commands
- Using the `deployFlexForApp` command
- Using the `deployFlex` command
Using the `deployPatchedFlex` command
Using the `deleteFlexPatchingLabels` command
Using the `validateFlexDeploymentStatus` command
Exiting the WLST and checking the results

Preparing To Use the WLST Flexfield Commands

You can only execute the WLST flexfield commands on a WebLogic Administration Server for a domain that has a running instance of the Oracle Fusion Middleware Extensions for Applications (Applications Core) Setup application.

For more information on deploying the Applications Core Setup application, see the Oracle Fusion Applications Developer's Guide.

Ensure that the AppMasterDB data source is registered as a JDBC data source with the WebLogic Administration Server and points to the same database as the ApplicationDB data source.

Start the WebLogic Server Tool (WLST) if it isn’t currently running.

UNIX:
```
sh $JDEV_HOME/oracle_common/common/bin/wlst.sh
```

Windows:
```
wlst.cmd
```

Connect to the server, replacing the user name and password arguments with your WebLogic Server user name and password.
```
connect('wls_username', 'wls_password', 'wls_uri')
```

The values must be wrapped in single-quotes. The `wls_uri` value is typically T3://localhost:7101.

For more information on the WLST scripting tool, see the Oracle Fusion Middleware Oracle WebLogic Scripting Tool.

Using the `deployFlexForApp` Command

The `deployFlexForApp` command translates the product application’s predefined flexfield metadata into artifacts in the MDS repository.

**Important**

This command is run automatically when you provision applications. However, after custom applications development, you must run the `deployFlexForApp` command after you configure your application to read the flexfield artifacts from the MDS repository and before you log into the application for the first time, even if there is no predefined flexfield metadata.

This command doesn't deploy flexfields that have a status of Deployed unless the force parameter is set to 'true' (the default setting is 'false').
For more information on priming the MDS partition with configured flexfield artifacts, see the Oracle Fusion Applications Developer’s Guide.

From the WLST tool, execute the following commands to deploy the artifacts to the MDS partition, replacing `product_application_shortname` with the application’s short name wrapped in single-quotes.

```java
deployFlexForApp('product_application_shortname', 'enterprise_id', 'force')
```

In a multi-tenant environment, replace `enterprise_id` with the Enterprise ID to which the flexfield is mapped. Otherwise, replace with ‘None’ or don’t provide a second argument.

To deploy all flexfields regardless of their deployment status, set force to ‘true’ (the default setting is ‘false’). If you want to deploy all flexfields in a single-tenant environment, you either can set `enterprise_id` to ‘None’, or you can use the following signature:

```java
deployFlexForApp(applicationShortName='product_application_shortname',force='true')
```

Tip

The application’s short name is the same as the application’s module name.

For more information about working with application taxonomy, see the Oracle Fusion Applications Developer’s Guide.

### Using the `deployFlex` Command

From the WLST tool, execute the following command to deploy a flexfield, replacing `flex_code` with the code that identifies the flexfield, and replacing `flex_type` with the flexfield’s type, which is either DFF, KFF, or EFF.

```java
deployFlex('flex_code', 'flex_type')
```

The values must be wrapped in single-quotes.

### Using the `deployPatchedFlex` Command

Use the `deployPatchedFlex` command for situations where the patching framework doesn’t invoke the command, such as when an application has been patched offline.

If the installation is multi-tenant enabled, the command deploys all patched flexfields for all enterprises. This command isn’t intended to be invoked manually.

Check with your provisioning or patching team, or the task flows for managing flexfields, to verify that the flexfield has a Patched deployment status.

From the WLST tool, execute the following command to deploy the artifacts to the MDS partition.

```java
deployPatchedFlex()
```

Execute the following command to deploy all flexfields that have either a READY status or an ERROR status.

```java
deployPatchedFlex(mode='RETRY')
```
Using the deleteFlexPatchingLabels Command

Whenever you deploy flexfield changes to MDS using the deployPatchedFlex() WLST command, an MDS label is created in the format FlexPatchingWatermarkdate+time. Use the deleteFlexPatchingLabels command to inquire about and delete these labels.

From the WLST tool, execute the deleteFlexPatchingLabels () command with no arguments to delete the flexfield patching labels.

To output a list of flexfield patching labels, execute the command with the infoOnly argument, as follows:

deleteFlexPatchingLabels(infoOnly='true')

Using the validateFlexDeploymentStatus Command

The validateFlexDeploymentStatus() WLST command checks the deployment status of all flexfields in an Oracle Fusion Applications deployment.

validateFlexDeploymentStatus()

Use this command to verify that all flexfields in the current instance of provisioned Java EE applications are deployed.

Exiting the WLST and Checking the Results

To exit the tool, execute the following command.

disconnect()

Optionally, sign into the application, access user interface pages that contain flexfields, and confirm the presence of flexfields for which configuration exists, such as value sets, segments, context, or structures.

Manage Value Sets

Value Sets: Explained

A value set is a group of valid values that you assign to a flexfield segment to control the values that are stored for business object attributes.

An end user enters a value for an attribute of a business object while using the application. The flexfield validates the value against the set of valid values that you configured as a value set and assigned to the segment.

For example, you can define a required format, such as a five digit number, or a list of valid values, such as green, red, and blue.

Flexfield segments are usually validated, and typically each segment in a given flexfield uses a different value set. You can assign a single value set to more than one segment, and you can share value sets among different flexfields.

Caution

Be sure that changes to a shared value set are compatible with all flexfields segments using the value set.
The following aspects are important in understanding value sets:

- Managing value sets
- Validation
- Security
- Precision and scale
- Usage and deployment

**Managing Value Sets**

To access the Manage Value Sets page, use the Manage Value Sets task, or use the Manage Descriptive Flexfields and Manage Extensible Flexfields tasks for configuring a segment, including its value set. To access the Manage Values page, select the value set from the Manage Value Sets page, and click **Manage Values**. Alternatively, click **Manage Values** from the Edit Value Set page.

**Validation**

The following types of validation are available for value sets:

- Format only, where end users enter data rather than selecting values from a list
- Independent, a list of values consisting of valid values you specify
- Dependent, a list of values where a valid value derives from the independent value of another segment
- Subset, where the list of values is a subset of the values in an existing independent value set
- Table, where the values derive from a column in an application table and the list of values is limited by a WHERE clause

A segment that uses a format only value set doesn't present a list of valid values to users.

**Note**

Adding table validated value sets to the list of available value sets available for configuration is considered a custom task.

**Security**

Value set security only works in conjunction with usage within flexfield segments.

You can specify that data security be applied to the values in flexfield segments that use a value set. Based on the roles provisioned to users, data security policies determine which values of the flexfield segment end users can view or modify.

Value set security applies at the value set level. The value set is the resource secured by data security policies. If a value set is secured, every usage of it in any flexfield is secured. It isn’t possible to disable security for individual usages of the same value set.
Value set security applies to independent, dependent, or table-validated value sets.

Value set security applies mainly when data is being created or updated, and to key flexfield combinations tables for query purposes. Value set security doesn’t determine which descriptive flexfield data is shown upon querying.

Security conditions defined on value sets always use table aliases. When filters are used, table aliases are always used by default. When predicates are defined for data security conditions, make sure that the predicates also use table aliases.

For key flexfields, the attributes in the view object that correspond to the code combination ID (CCID), structure instance number (SIN), and data set number (DSN) cannot be transient. They must exist in the database table. For key flexfields, the SIN segment is the discriminator attribute, and the CCID segment is the common attribute.

**Precision and Scale**

If the data type of a value set is Number, you can specify the precision (maximum number of digits user can enter) or scale (maximum number of digits following the decimal point).

**Usage and Deployment**

The usage of a value set is the flexfields where that value set is used. The deployment status of flexfields in which the value set is used indicates the deployment status of the value set instance.

The figure shows a value set used by a segment in a key flexfield and the context segment of a descriptive flexfield.
For most value sets, when you enter values into a flexfield segment, you can enter only values that already exist in the value set assigned to that segment.

Global and context-sensitive segment require a value set. You can assign a value set to a descriptive flexfield context segment. If you specify only context values, not value sets for contexts, the set of valid values is equal to the set of context values.

**Defining Value Sets: Critical Choices**

Validation and usage of value sets determine where and how end users access valid values for attributes represented by flexfield segments.

**Tip**

As a flexfield guideline, define value sets before configuring the flexfield, because you can assign value sets to each segment as you configure a flexfield. With descriptive and extensible flexfield segments, you can create value sets when adding or editing a segment on the runtime page where the flexfield appears.

The following aspects are important in defining value sets:

- Value sets for context segments
- Format-only validation
- Interdependent value sets
- Table validation
- Range
- Security
- Testing and maintenance

**Value Sets for Context Segments**

When assigning a value set to a context segment, you can only use table-validated or independent value sets.

You can use only table and independent value sets to validate context values. The data type must be character and the maximum length of the values being stored must not be larger than the context's column length. If you use a table value set, the value set cannot reference flexfield segments in the value set's WHERE clause other than the flexfield segment to which the value set is assigned.

**Format Only Validation**

The format only validation type enables end users to enter any value, as long as it meets your specified formatting rules. That is, the value must not exceed the maximum length you define for your value set, and it must meet any format requirements for that value set.
For example, if the value set allows only numeric characters, users can enter the value 456 (for a value set with maximum length of three or more), but can’t enter the value ABC. A format only value set doesn’t otherwise restrict the range of different values that users can enter. For numeric values, you can also specify if a numeric value should be zero filled or how many digits should follow the radix separator.

**Interdependent Value Sets**

Use an independent value set to validate input against a list that isn’t stored in an application table, and not dependent on a subset of another independent value set.

You cannot specify a dependent value set for a given segment without having first defined an independent value set that you apply to another segment in the same flexfield. Use a dependent value set to limit the list of values for a given segment based on the value that the end user has chosen for a related independent segment. The available values in a dependent list and the meaning of a given value depend on which value was selected for the independently validated segment.

For example, you could define an independent value set of U.S. states with values such as CA, NY, and so on. Then you define a dependent value set of U.S. cities, with values such as San Francisco and Los Angeles that are valid for the independent value CA, and New York City and Albany that are valid for the independent value NY. In the UI, only the valid cities can be selected for a given state.

Because you define a subset value set from an existing independent value set, you must define the independent value set first. End users don’t need to choose a value for another segment first to have access to the subset value set.

Independent, dependent, and subset value sets require a customized list of valid values. Use the Manage Values page to create and manage a value set’s valid values and the order in which they appear.

---

**Tip**

You can customize the Manage Value Sets page to capture additional attributes for each valid value by adding context-sensitive segments in a new context for FND_VS_VALUES_B descriptive field.

---

**Table Validation**

Typically, you use a table-validated set when the values you want to use are already maintained in an application table, such as a table of vendor names. Specify the table column that contains the valid value. You can optionally specify the description and ID columns, a WHERE clause to limit the values to use for your set, and an ORDER BY clause.

If you specify an ID column, then the flexfield saves the ID value, instead of the value from the value column, in the associated flexfield segment. If the underlying table supports translations, you can enable the display of translated text by basing the value set’s value column on a translated attribute of the
underlying table. You should also define an ID column that is based on an attribute that isn’t language-dependent so that the value’s invariant ID (an ID that doesn't change) is saved in the transaction table. This allows the runtime to display the corresponding translated text from the value column for the runtime session's locale.

Table validation lets you enable a segment to depend upon multiple prior segments in the same context structure. You cannot reference other flexfield segments in the table-validated value set’s WHERE clause. That is, the WHERE clause cannot reference SEGMENT.segment_code or VALUESET.value_set_code.

Table-validated value sets have unique values across the table, irrespective of bind variables. The WHERE clause fragment of the value set is considered if it doesn’t have bind variables. If it has bind variables, the assumption is that the values are unique in the value set.

**Range**

In the case of format, independent, or dependent value sets, you can specify a range to further limit which values are valid. You can specify a range of values that are valid within a value set. You can also specify a range validated pair of segments where one segment represents the low end of the range and another segment represents the high end of the range.

For example, you might specify a range for a format-only value set with format type Number where the user can enter only values between 0 and 100.

**Security**

In the case of independent and dependent values, you can specify that data security be applied to the values in segments that use a value set. Based on the roles provisioned to users, data security policies determine which values of the flexfield segment end users can view or modify.

To enable security on a value set, specify a database resource, typically the code value for the value set. Using the Manage Database Security Policies task, specify conditions, such as filters or SQL predicates, and policies that associate roles with conditions. You can use a filter for simple conditions. For more complex conditions, use a SQL predicate.

Value set data security policies and conditions differ from data security conditions and policies for business objects in the following ways:

- You can grant only read access to end users. You cannot specify any other action.
- When defining a condition that is based on a SQL predicate, use VALUE, VALUE_NUMBER, VALUE_DATE, VALUE_TIMESTAMP, or VALUE_ID to reference the value from a dependent, independent, or subset value set. For table value sets, use a table alias to define the table, such as &TABLE_ALIAS category=70.

When you enable security on table-validated value sets, the security rule that is defined is absolute and not contingent upon the bind variables (if any) that may be used by the WHERE clause of the value set. For example, suppose a table-
validated value set has a bind variable to further filter the value list to \( x, y \) and \( z \) from a list of \( x, y, z, xx, yy, zz \). The data security rule or filter written against the value set shouldn't assume anything about the bind variables; it must assume that the whole list of values is available and write the rule, for example, to allow \( x \), or to allow \( y \) and \( z \). By default in data security, all values are denied and show only rows to which access has been provided.

**Testing and Maintenance**

There is no need to define or maintain values for a table-validated value set, as the values are managed as part of the referenced table or independent value set, respectively.

You cannot manage value sets in a sandbox.

When you change an existing value set, the deployment status for all affected flexfields changes to Edited. You must redeploy all flexfields that use that value set to make the flexfields reflect the changes. In the UI pages for managing value sets, the value set's usages show which flexfields are affected by the value set changes.

If your application has more than one language installed, or there is any possibility that you might install one or more additional languages for your application in the future, select **Translatable**. This doesn't require you to provide translated values now, but you cannot change this option if you decide to provide them later.

**Manage Descriptive Flexfields**

**Descriptive Flexfields: Explained**

Descriptive flexfields provide a way to add custom attributes to entities, and define validation and display properties for them. These attributes are generally standalone. They don't necessarily have anything to do with each other and aren't treated together as a combination.

All Oracle Fusion Applications business entities that you can access are enabled for descriptive flexfields. Descriptive flexfields are optional. You can choose whether or not to configure and expose segments for the descriptive flexfield defined and registered in your database. For lists of descriptive flexfields, see assets with the Flexfield: Descriptive type in Oracle Enterprise Repository for Oracle Fusion Applications (http://fusionappsoer.oracle.com).

A descriptive flexfield provides a set amount of segments for an entity. You make the segments of a descriptive flexfield available to end users as individual fields in the application user interface.

**Context**

A descriptive flexfield can have only one context segment to provide context sensitivity.
The same underlying column can be used by different segments in different contexts. For example, you can define a Dimensions context that uses the ATTRIBUTE1 column for height, the ATTRIBUTE2 column for width, and the ATTRIBUTE3 column for depth. You can also define a Measurements context that uses the same columns for other attributes: the ATTRIBUTE1 column for weight, the ATTRIBUTE2 column for volume, and the ATTRIBUTE3 column for density.

**Segments and Contexts**

Descriptive flexfield segments are of the following types.

<table>
<thead>
<tr>
<th>Segment Type</th>
<th>Runtime Behavior</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global segment</td>
<td>Always available</td>
</tr>
<tr>
<td>Context segment</td>
<td>Determines which context-sensitive segments are displayed</td>
</tr>
<tr>
<td>Context-sensitive segment</td>
<td>Displayed depending on the value of the context segment</td>
</tr>
</tbody>
</table>

In the figure, a descriptive flexfield has one context segment called Category for which there are three values: Resistor, Battery, and Capacitor. In addition, the descriptive flexfield consists of two global segments that appear in each of the contexts, and three context-sensitive segments that only appear in the context in which they are configured.

Application development determines the number of segments available for configuring. During implementation, you configure the flexfield by determining the following:

- Which attributes to add using the available segments
- The context values
• The combination of attributes in each context

A segment can be used for different attributes, such as Height in Context1 and Color in Context2. Each segment of a descriptive flexfield that you make available to end users is exposed in the user interface as an individual field.

Value Sets

For each global and context-sensitive segment, you configure the values allowed for the segment and how the values that end users enter are validated, including interdependent validation among the segments.

Managing Descriptive Flexfields: Points to Consider

Configuring descriptive flexfields involves managing the available flexfields registered with your Oracle Fusion Applications database and configuring their flexfield-level properties, defining and managing descriptive flexfield contexts, and configuring global and context-sensitive segments.

Every descriptive flexfield is registered to include a context segment, which you may choose to use or not.

In general, configuring descriptive flexfields involves:

1. Creating segment labels for business intelligence enabled flexfields.
2. Configuring global segments by providing identity information, the initial default value, and the display properties.
3. Configuring the context segment by specifying the prompt, whether the context segment should be displayed, and whether a value is required.
4. Configuring contexts by specifying a context code, description, and name for each context value, and adding its context-sensitive segments, each of which is configured to include identifying information, the column assignment, the initial default value, and the display properties.

The following aspects are important in understanding descriptive flexfield management:

• Segments
• Adding Segments to a Highlighted Flexfield
• Usages
• Parameters
• Delimiters
• Initial Values
• Business Intelligence

Segments

You can assign sequence order numbers to global segments and to context-sensitive segments in each context. Segment display is always in a fixed order.
You cannot enter a number for one segment that is already in use for a different segment.

Value sets are optional for context segments. The value set that you specify for a context segment consists of a set of context codes, each of which corresponds to a context that is appropriate for the descriptive flexfield. The value set must be independent or table-validated. If table-validated, the WHERE clause must not use the VALUESET.value_set_code or SEGMENT.segment_code bind variables. The value set must be of data type Character with the maximum length of values being stored no larger than the context's column length.

If you don't specify a value set for a context segment, the valid values for that context segment are derived from the context codes. The definition of each context segment specifies the set of context-sensitive segments that can be presented when that context code is selected by the end user.

For reasons of data integrity, you cannot delete an existing context. Instead, you can disable the associated context value in its own value set by setting its end date to a date in the past.

You can configure the individual global segments and context-sensitive segments in a descriptive flexfield. These segment types are differentiated by their usage, but they are configured on application pages that use most of the same properties.

**Adding Segments to a Highlighted Flexfield**

When you highlight flexfields on a runtime page and use an Add Segment icon button to create a segment, the segment code, name, description, table column, and sequence number are set automatically. If you use an Add Segment icon button to configure descriptive flexfield segments, you cannot use an existing value set. Value sets are created automatically when you add the segments. You can enter the valid values, their descriptions, and the default value or specify the formatting constraints for the value set, such as minimum and maximum values.

Depending on display type, the value set you create with the Add Segment icon button is either an independent value set or a format-only value set. The table shows which type of value set is created depending on the segment display component you select.

<table>
<thead>
<tr>
<th>Display Component</th>
<th>Value Set Created with Add Segment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check box</td>
<td>Independent</td>
</tr>
<tr>
<td>Drop-down list</td>
<td>Independent</td>
</tr>
<tr>
<td>List of Values</td>
<td>Independent</td>
</tr>
<tr>
<td>Radio Button Group</td>
<td>Independent</td>
</tr>
<tr>
<td>Text Field With Search</td>
<td>Independent</td>
</tr>
<tr>
<td>Text box</td>
<td>Format Only</td>
</tr>
<tr>
<td>Text area</td>
<td>Format Only</td>
</tr>
<tr>
<td>Date/Time</td>
<td>Format Only</td>
</tr>
</tbody>
</table>

**Tip**
After you add a context value, refresh the page to see the new value.

Usages

Descriptive flexfield usages allow for the same definition to be applied to multiple entities or application tables, such as a USER table and a USER_HISTORY table. Descriptive flexfield tables define the placeholder entity where the flexfield segment values are stored once you have configured the descriptive flexfield. When you configure a flexfield, the configuration applies to all its usages.

Parameters

Some descriptive flexfields provide parameters, which are attributes of the same or related entity objects. Parameters are public arguments to a descriptive flexfield. Parameters provide outside values in descriptive flexfield validation. You use parameters to set the initial value or derivation value of an attribute from external reference data, such as a column value or a session variable, rather than from user input. Parameters can be referenced by the logic that derives the default segment value, and by table-validated value set WHERE clauses.

Delimiters

A segment delimiter or separator visually separates segment values when the flexfield is displayed as a string of concatenated segments.

Initial Values

The SQL statement defining an initial value must be a valid statement that returns only one row and a value of the correct type.

You can use two types of SQL statements:

- SQL statement with no binding. For example, select MIN(SALARY) from EMPLOYEES.
- SQL statement with bind variables. You can use the following bind variables in the WHERE clause of the SQL statement.

  - :{SEGMENT. <segment_code>}: Identifies a segment in the same context.
  - :{CONTEXT. <context_code> ; SEGMENT. <segment_code>}: Identifies a segment in a different context. The context must be in the same category or in an ancestor category, and it cannot be a multiple-row context.
  - :{VALUESET. <value_set_code>}: Identifies the closest prior segment in the same context that is assigned to the specified value set.
  - :{FLEXFIELD. <internal_code>}: Identifies a flexfield.

For more information about using bind variables, see the help for value sets.
Business Intelligence

Selecting a global, context, or context-sensitive segment’s BI Enabled checkbox specifies that the segment is available for use in Oracle Business Intelligence.

When the flexfield is imported into Oracle Business Intelligence, the label you selected from the BI Label dropdown list equalizes the segment with segments in other contexts, and maps the segment to the logical object represented by the label.

Enabling Descriptive Flexfield Segments for Business Intelligence: Points to Consider

A descriptive flexfield that is registered in the database as enabled for Oracle Business Intelligence (BI) includes a BI Enabled setting for each of its segments. When a global, context, or context-sensitive segment is BI-enabled, it is available for use in Oracle Business Intelligence.

The following aspects are important in understanding BI-enabled flexfield segments:

- Flattening business components to use BI-enabled segments in Oracle BI
- Equalizing segments to prevent duplication and complexity in the flattened component
- Mapping attributes of flattened business components to logical objects in Oracle BI
- Managing the labels that map segments to logical objects in Oracle BI

After you deploy a business intelligence-enabled flexfield, use the Import Oracle Fusion Data Extensions for Transactional Business Intelligence process to import the flexfield changes into the Oracle Business Intelligence repository. Users can make use of the newly-generated attributes in business intelligence applications. For example, a user can generate a report that includes attributes added by the descriptive flexfield. For additional information about logical objects and import, refer to the Oracle Transactional Business Intelligence Administrator’s Guide.

Flattening

When you deploy a business intelligence-enabled descriptive flexfield, the deployment process generates an additional set of flattened Application Development Framework (ADF) business components in addition to the usual ADF business components and ADF faces runtime artifacts that are generated during deployment. The flattened business components include attributes for business intelligence-enabled segments only. Flattening means each custom column in each context shows up as an attribute in an Oracle Business Intelligence folder.

Flattened components include one attribute for the BI-enabled context-segment, and one attribute for each business intelligence-enabled global segment. For BI-enabled context-sensitive segments, consider the following:
• If you assigned a label to the segment, the flattened components include an additional single attribute representing segments with that label.

• If you didn’t assign a label, the flattened components include a discrete attribute for each BI-enabled context-sensitive segment in each context.

**Mapping to Logical Objects in Business Intelligence**

You can simplify reporting by representing similar segments as a single logical object in Business Intelligence.

If you assign a label to any set of context-sensitive segments that serve the same purpose in different contexts, you can consolidate or equalize the segments into a single attribute. This prevents duplication and the extra workload and complexity that result from the flattening process. For example, a United States context might have a Passport segment and a Canada context might have Visa segment. If you assign the NationalID segment label to both the Passport and Visa segments, they are equalized into the same NationalID attribute in the flattened business component.

Non-labeled context-sensitive segments aren’t equalized across context values, so the flattened components include a separate attribute for each context-sensitive segment for each context value.

---

**Note**

It may not be possible to equalize similarly labeled segments if they have incompatible data types or value set types.

---

Assign a label to a global segment, context segment, or context-sensitive segment to map the corresponding attribute in the flattened components to a logical object in Oracle Business Intelligence. Using labels to map segments to BI logical objects minimizes the steps for importing the flexfield into Oracle Business Intelligence.

---

**Note**

Assigning a label to a context-sensitive segment serves to equalize the attribute across contexts, as well as map the equalized attribute to business intelligence.

---

**Managing Labels**

You may assign a predefined label (if available) to segments or create new labels for assignment, as needed. Specify a code, name, and description to identify each label. In the BI Object Name field, enter the name of the logical object in Oracle Business Intelligence to which the segment label should map during import. Specifying the BI logical object minimizes the steps for importing the flexfield into Oracle Business Intelligence and helps to equalize context-sensitive segments across contexts.

If no labels are assigned to a BI-enabled segment, or the BI Object Name on the assigned label doesn’t exist in business intelligence, you must manually map the segment to the desired logical object when importing into Oracle Business Intelligence.
In addition, context-sensitive segments without labels cannot be equalized across context values. The flattened components include a separate attribute for each non-labeled context-sensitive segment in each context.

**Importing to Oracle Business Intelligence Repository**

After you deploy a business intelligence-enabled flexfield, import the flexfield changes into the Oracle Business Intelligence repository to make use of the newly flattened business components in business intelligence and then propagate the flexfield object changes. When you import the metadata into the Oracle Business Intelligence repository, you must do so as the FUSION_APPS_BI_APPID user.

---

**Note**

To import flexfield changes into the Oracle Business Intelligence repository in Oracle Cloud implementations, run the Import Oracle Fusion Data Extensions for Transactional Business Intelligence process. For additional information about import, refer to the Oracle Transactional Business Intelligence Administrator’s Guide.

---

**Tip**

When you import a flexfield into the Oracle Business Intelligence repository, you see both `<name>` and `<name>_c` attributes for each segment, along with some other optional attributes. The `<name>` attribute contains the value. The `<name>_c` attribute contains the code of the value set that the value comes from, and is used for linking to the value dimension. You must import both attributes.

---

**FAQs for Define Flexfields**

**Why did my flexfield changes not appear in the runtime UI?**

The ADF business components or artifacts of a flexfield, which are generated into an metadata services (MDS) repository when the flexfield is deployed, are cached within a user session. You must sign out and sign back in again to view flexfield definition changes reflected in the runtime application user interface page.

A flexfield’s deployment status indicates whether the flexfield segments as currently defined in the metadata are available to end users. The flexfield segments seen by end users in the runtime correspond to the flexfield definition that was last deployed successfully.

**What happens if a value set is security enabled?**

Value set security is a feature that enables you to secure access to value set values based on the end user’s role in the system.

As an example, suppose you have a value set of US state names. When this value set is used to validate a flexfield segment, and users can select a value for the
segment, you can use value set security to restrict them to selecting only a certain state or subset of states based on their assigned roles in the system.

For example, Western-region employees may choose only California, Nevada, Oregon, and so on as valid values. They cannot select non-Western-region states. Eastern-region employees may choose only New York, New Jersey, Virginia, and so on as valid values, but cannot select non-Eastern-region states. Value set security is implemented using Oracle Fusion Applications data security.

**How can I set a default value for a flexfield segment?**

When you define or edit a flexfield segment, you specify a default value from the values provided by the value set assigned to that segment.

You can set the default value for a descriptive flexfield segment to be a parameter, which means the entity object attribute to which the chosen parameter is mapped provides the initial default value for the segment.

You can set the default value to be a constant, if appropriate to the data type of the value set assigned to the segment.

In addition to an initial default value, you can set a derivation value for updating the attribute’s value every time the parameter value changes. The parameter you choose identifies the entity object source attribute. Any changes in the value of the source attribute during runtime are reflected in the value of the segment.

If the display type of the segment is a check box, you can set whether the default value of the segment is checked or unchecked.

**Define Attachments**

**Attachments: Explained**

Attachments are pieces of supplementary information that users can associate with specific business objects such as expense reports or purchase orders. Attachments can be URLs, desktop files, text, or in cases where available, repository folders. For any given business object, a user may be able to only view attachments, or also create, delete, or edit attachments, depending on security. For more information on an introduction to attachments, see the Oracle Fusion Applications Developer’s Guide.

**Repository**

Attachments are stored in a content management repository provided by Oracle WebCenter Content Server. Users managing attachments have no real interaction with the repository unless the repository mode is enabled for attachments on specific business objects. In that case, users can share attachments among objects, update attachments by checking them out of and back into the repository, and perform other tasks. Access to attachment files is controlled by a digital...
signing mechanism. Depending on security, users might have direct access to the repository.

Security

Data security that applies to a specific business object also applies to attachments for that object, as determined by the attachment entity defined for the object. For example, if a user has no access to a specific expense report, then the same user cannot access attachments for the expense report. You can also use attachment categories to control access and actions on attachments, based on roles associated with the category. For more information on securing attachments, see the Oracle Fusion Applications Developer's Guide.

Attachment Entities: Explained

An attachment entity is usually a database entity, for example a table or view, that represents a business object attachments can be associated with. Each attachment UI must be defined with a corresponding attachment entity, which not only identifies the business object to attach to, but also controls what users can do. Attachment entities are used only in the context of attachments and exist separately from the database entities that they are based on.

Edit and create attachment entities on the Manage Attachment Entities page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Attachment Entities task. Though you would generally use predefined attachment entities with attachment UIs, you might need to create new entities, for example when developing custom UIs.

Entity Names

An attachment entity name should match the name of the table or view that represents the business object to attach to. The name is also used in the repository folder that is automatically created to store attachments for the entity. The attachment entity display name should be something that users know to represent the business object.

Database Resource

The data security policies associated with the database resource defined for the attachment entity would apply to attachments for that entity. For example, based on the database resource for the expense reports attachment entity, the same policies apply to attachments for expense reports. The database resource value must match the value in the OBJ_NAME column in the FND_OBJECTS table for the business object that the entity represents.

Enabling Security

Security based on the database resource associated with the attachment entity is always in effect. What you can enable or disable is security based on attachment
categories. If any of the attachment categories associated with the attachment entity has data security defined, then that security applies to this entity only if enabled.

**Attachment Entities and Attachment Categories: How They Work Together**

The association between attachment entities and categories determines which categories can be used for an entity. For example, categories associated with the expense report attachment entity are available to be implemented in attachment UIs for expense reports. You can define these associations when managing either entities or categories. Any association changes in either the Manage Attachment Entities or Manage Attachment Categories page are reflected on the other page. You can access either page by starting in the Setup and Maintenance Overview page and searching for attachment tasks.

**Managing Entities**

You determine which attachment categories are relevant to a particular entity on the Manage Attachment Entities page, and each entity must have at least one category. Depending on configuration, any or all of the available categories for that entity are used. For example, you assign three categories to the expense reports attachment entity. For a particular expense report page with attachments functionality, you can customize the attachments component to specify which of the three categories are used. Based on your selection, the data security defined for each category, if any, is applied to attachments on that page if the attachment entity has category-based security enabled.

**Managing Categories**

If you create an attachment category and need to assign it to multiple attachment entities, use the Manage Attachment Categories page. The association means the same as the association on the Manage Attachment Entities page.

**Attachments Troubleshooting: Explained**

Attachments UIs for users to add and manage attachments are fully functional as is, and users usually would not encounter issues. If you customize attachments in any way, for example by creating additional attachment categories and implementing data security on them, then some issues might arise.

**Issue: Unable to View, Add, Update, or Delete Attachments**

Users encounter issues when trying to view attachments or perform actions such as adding attachments.

- Users can no longer see specific attachments that they were previously able to see.
- Likewise, they can no longer update or delete attachments.
- Users get an error stating that they do not have permission to add attachments.
Define Applications Core Configuration

Resolution

Use the Manage Attachment Entities page to ensure that attachment categories are associated to the relevant attachment entity. For example, if users can no longer see attachments for an expense report, then search for the expense report attachment entity and assign all necessary categories to it. You might need to check with your system administrator or help desk to determine the exact entity used on the page with the expenses attachments or what categories to assign.

If data security is implemented on the categories for the attachment entity, then verify that the Enable Security check box is selected in the Manage Attachment Entities page for that entity. Make sure that users have a role with the privileges shown in the following table, to view, add, update, or delete attachments with a specific attachment category.

<table>
<thead>
<tr>
<th>Action</th>
<th>Privilege</th>
</tr>
</thead>
<tbody>
<tr>
<td>View</td>
<td>Read Application Attachment</td>
</tr>
<tr>
<td></td>
<td>(FND_READ_APPLICATION_ATTACHMENT_DATA)</td>
</tr>
<tr>
<td>Add or Update</td>
<td>Update Application Attachment</td>
</tr>
<tr>
<td></td>
<td>(FND_UPDATE_APPLICATION_ATTACHMENT_DATA)</td>
</tr>
<tr>
<td>Delete</td>
<td>Delete Application Attachment</td>
</tr>
<tr>
<td></td>
<td>(FND_DELETE_APPLICATION_ATTACHMENT_DATA)</td>
</tr>
</tbody>
</table>

For example, if users have the Read Application Attachment privilege for all categories associated with the expense report attachment entity, except the Receipts attachment category, then they can view all expense report attachments except those created with the Receipts category. Likewise, if users do not have the Update Application Attachment privilege for any attachment categories tied to the expense report attachment entity, then they cannot create any attachments at all for expense reports.

For more information on attachment category data security, see the Oracle Fusion Applications Developer’s Guide.

Finally, certain attachments UI for users have predefined restrictions on categories in place. Your developers can also introduce additional filters to determine which document categories are available for a specific page. Check with your developers or help desk.

Issue: Missing Attachment Category

Users can see existing attachments, but the attachments no longer have an attachment category value.

Resolution

When the attachment was added, at least one category existed for the corresponding attachment entity, as otherwise the attachment could not have been added. Since then, the entity was edited so that it no longer has any assigned categories, so the user cannot see the category associated with that attachment.
Use the Manage Attachment Entities page to reassign attachment categories to the relevant attachment entity. For example, if users can no longer see the Receipts attachment category for an attachment to an expense report, then search for the expense report attachment entity and assign to it the Receipts category. You might need to check with your system administrator or help desk to determine the exact entity used on the page with the expenses attachments or what additional categories to assign.

Finally, certain attachments UI for users have predefined restrictions on categories in place. Your developers can also introduce additional filters to determine which document categories are available for a specific page. Check with your developers or help desk.

**FAQs for Define Attachments**

**What’s an attachment category?**

An attachment category is used to classify and secure attachments. Each attachment user interface must be defined with at least one category for users to be able to add attachments. If there are multiple categories, users can view them and select one when adding attachments. For example, attachments for an expense report can be categorized as receipts, scanned invoice images, and so on.

You can also associate roles with categories to determine user access and actions for attachments, based on the categories assigned to the attachment entity. For example, security for expense report attachments can be based in part on the categories assigned to the expense report attachment entity. You can define multiple categories per module, and add and manage custom categories for your own purposes. For more information on attachment category data security, see the Oracle Fusion Applications Developer’s Guide.

Use the Manage Attachment Categories page, which you can access by starting in the Setup and Maintenance Overview page and searching for the Manage Attachment Categories task.
Define Transactional Business Intelligence Configuration

Define Transactional Business Intelligence Configuration: Highlights

Configure Oracle Transactional Business Intelligence for ad hoc reporting, review certain setup objects to be used in Transactional Business Intelligence, and manage the presentation catalog and currency type display.

Defining Transactional Business Intelligence Configuration

- Review details about the Transactional Business Intelligence tasks. Refer to the Oracle Fusion Transactional Business Intelligence Administrator’s Guide.

Access to Person Data

Assigning Security Profiles to Job Roles for Oracle Fusion Transactional Business Intelligence Users: Explained

Users of Oracle Fusion Transactional Business Intelligence (Transactional Business Intelligence) need access to some person data for reporting purposes. To provide this access, you assign a predefined security profile to relevant job or abstract roles using the Oracle Fusion Human Capital Management (HCM) setup task Manage Data Role and Security Profiles. On completion of this task, Oracle Fusion Data Security is updated automatically for roles being used to access Transactional Business Intelligence.

Job or Abstract Roles and Related Security Profiles

The following table identifies, by Oracle Fusion product, the job and abstract roles that need access to person data and the predefined security profile that you assign to each role.
<table>
<thead>
<tr>
<th>Product</th>
<th>Job or Abstract Role</th>
<th>Security Profile</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Fusion Assets</td>
<td>Asset Accountant</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Assets</td>
<td>Asset Accounting Manager</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Enterprise Planning and Budgeting</td>
<td>Budget Analyst</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Enterprise Planning and Budgeting</td>
<td>Budget Manager</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Financial Consolidation Hub</td>
<td>Consolidation Accountant</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Financial Consolidation Hub</td>
<td>Consolidation Manager</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Financials Common Module</td>
<td>Intercompany Accountant</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion General Ledger</td>
<td>Financial Analyst</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion General Ledger</td>
<td>General Accountant</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion General Ledger</td>
<td>General Accounting Manager</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Incentive Compensation</td>
<td>Incentive Compensation Participant Manager</td>
<td>View Manager Hierarchy</td>
</tr>
<tr>
<td>Oracle Fusion Inventory Management</td>
<td>Warehouse Manager</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Project Foundation</td>
<td>Project Accountant</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Project Foundation</td>
<td>Project Administrator</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Project Foundation</td>
<td>Project Billing Specialist</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Purchasing</td>
<td>Buyer</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Sourcing</td>
<td>Category Manager</td>
<td>View All Workers</td>
</tr>
<tr>
<td>Oracle Fusion Sourcing</td>
<td>Sourcing Project Collaborator</td>
<td>View All Workers</td>
</tr>
</tbody>
</table>

For example, as part of their Transactional Business Intelligence setup:

- Oracle Fusion Assets implementors must assign the predefined security profile View All Workers to the Asset Accountant and Asset Accounting Manager job roles.
- Oracle Fusion Incentive Compensation implementors must assign the predefined security profile View Manager Hierarchy to the abstract role Incentive Compensation Participant Manager.

The security profiles that HCM roles need to access Transactional Business Intelligence are assigned during the setup of HCM data security: no additional setup is required for Transactional Business Intelligence purposes.

**Enabling an Oracle Fusion Transactional Business Intelligence User to Access Person Data: Worked Example**

This example shows how to assign a security profile to a job or abstract role to enable users with that role to access person data. This task is required for users of Oracle Fusion Transactional Business Intelligence (Transactional Business Intelligence) who do not also use Oracle Fusion Human Capital Management (HCM).
The following table summarizes key decisions for this scenario. When performing this task, use the job or abstract role for your product and the name of the relevant predefined person security profile in place of those shown here.

<table>
<thead>
<tr>
<th>Decisions to Consider</th>
<th>In This Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>What is the name of the Transactional Business Intelligence job or abstract role?</td>
<td>Warehouse Manager</td>
</tr>
<tr>
<td>What is the name of the person security profile?</td>
<td>View All Workers</td>
</tr>
</tbody>
</table>

### Summary of the Tasks

To perform these tasks, you must have the role IT Security Manager.

1. Launch the task Manage Data Role and Security Profiles.
2. Search for the job or abstract role.
3. Assign the relevant predefined security profile to the job or abstract role.

### Launching the Task Manage Data Role and Security Profiles

1. On the Overview page of the Setup and Maintenance work area, click the **All Tasks** tab.
2. In the Search region, complete the fields as shown in this table:

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Search</td>
<td>Tasks</td>
</tr>
<tr>
<td>Name</td>
<td>Manage Data Role and Security Profiles</td>
</tr>
</tbody>
</table>

3. Click **Search**.
4. In the search results, click **Go to Task** for the Manage Data Role and Security Profiles task.

### Searching for the Job or Abstract Role

1. On the Manage HCM Data Roles page, enter the job name Warehouse Manager in the **Role** field.
2. Click **Search**.
3. In the search results, highlight the entry for the Warehouse Manager job role.
4. Click **Assign**.

### Assigning the Security Profile to the Job Role

1. In the **Person Security Profile** field on the Assign Data Role: Security Criteria page, select the security profile View All Workers.
2. Click **Review**.
3. On the Assign Data Role: Review page, click **Submit**.
Customization and Sandboxes

Customizing Innovation Management: Explained

Customize view objects for Innovation Management in Oracle Fusion Product Management using Data Composer and Page Composer.

Custom Attributes

You can create custom attributes using Data Composer in Innovation Management.

Use Data Composer to:

- Customize the label and help text of standard fields
- Create new top-level custom objects as well as new child objects
- Add custom fields of different types (such as text, number, date, choice list, and checkbox) to standard and custom objects
- Define application behavior using groovy validation rules, triggers, and functions

Custom attributes are implicitly tied to Value Objects (VO), each belonging to its own business object. The custom attributes that you create are added to a resource catalog, and are visible on search using Page Composer.

A value object in Innovation Management refers to business objects (for example: concepts, ideas, requirements), line-level objects (for example: concept components), or relationship objects (for example: concept structures).

The following table summarizes the customizable objects, pages, and regions in Innovation Management applications. The view objects listed here are available on the Data Composer user interface for customizations.
<table>
<thead>
<tr>
<th>View Object</th>
<th>Corresponding Page or Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>Idea</td>
<td>Edit Idea, Manage Ideas, Search</td>
</tr>
<tr>
<td></td>
<td>Create Idea dialog</td>
</tr>
<tr>
<td>Requirements</td>
<td>Details tab, Create Requirement Line dialog</td>
</tr>
<tr>
<td></td>
<td>Table view</td>
</tr>
<tr>
<td></td>
<td>Search</td>
</tr>
<tr>
<td>RequirementSpecification</td>
<td>Create Req Spec dialog</td>
</tr>
<tr>
<td></td>
<td>Search</td>
</tr>
<tr>
<td></td>
<td>Details tab</td>
</tr>
<tr>
<td>Feature</td>
<td>Create Feature Set dialog, Feature Set detail page</td>
</tr>
<tr>
<td></td>
<td>Search</td>
</tr>
<tr>
<td>FeatureLine</td>
<td>Create Feature dialog, Feature detail page</td>
</tr>
<tr>
<td>FeatureLineProposal</td>
<td>Feature Proposal table</td>
</tr>
<tr>
<td>Concept</td>
<td>Create Concept dialog</td>
</tr>
<tr>
<td></td>
<td>Specifications Pane</td>
</tr>
<tr>
<td></td>
<td>Search (Manage Concepts)</td>
</tr>
<tr>
<td></td>
<td>Search (structure table)</td>
</tr>
<tr>
<td>Component</td>
<td>Specification Pane</td>
</tr>
<tr>
<td></td>
<td>Search</td>
</tr>
<tr>
<td>ConceptStructure</td>
<td>Table</td>
</tr>
<tr>
<td></td>
<td>Specification Pane</td>
</tr>
</tbody>
</table>

**Manage Custom Objects**

To customize objects, access Product Innovation Custom Objects using the Custom Objects link from the Navigator. As an Application Implementation Consultant, you can then expose the customizations to the corresponding user interface region or pages using the Page Composer.

You can also edit the business logic associated with each custom object.

**Customizing Simplified Pages Using Page Composer: Points to Consider**

On a simplified page, you can click your name and select **Customize User Interface** to customize the UI using Page Composer. When customizing a simplified page, consider the customization layer to choose, the types of customizations you can make, and labels for your saved changes.

**Customization Layers**

The customization layer that you select before making changes to the page determines the scope of users impacted by your customizations. If you are
not presented with customization layers to choose from after you select **Customize User Interface**, then your changes are made to the site layer. For more information to understand customization layers, see the Oracle Fusion Applications Extensibility Guide for Business Analysts.

**Types of Customizations**

In simplified pages, customization using Page Composer is limited to what you can change with component properties. For example, you can show or hide fields or make a check box required, but you cannot add new components or change the layout of the page.

After you select a customization layer, if available, you can click:

- **Design** to navigate around and get to the components you want to customize. You cannot make any customizations in this mode.
- **Select** to select a component on the page and open its properties.

Each component has its own set of properties, which may include some of the properties in this table.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>Text used by screen readers, for information in addition to what is provided in the Short Desc property.</td>
</tr>
<tr>
<td>Label</td>
<td>Display text for the component, for example the field prompt or the single prompt for a group of check boxes.</td>
</tr>
<tr>
<td>Read only</td>
<td>Whether users can edit the component, for example if a check box can be selected or not.</td>
</tr>
<tr>
<td>Rendered</td>
<td>Whether the component is visible or hidden to users on the page.</td>
</tr>
<tr>
<td>Required</td>
<td>Whether users must enter something for the component before saving the page.</td>
</tr>
<tr>
<td>Short Desc</td>
<td>Text that appears when users hover or focus on the component, for example hover over a field label or click in the text box.</td>
</tr>
<tr>
<td>Show Required</td>
<td>Whether an asterisk is displayed to indicate that the component is required.</td>
</tr>
</tbody>
</table>

When you access component properties on a workstation page using Page Composer, more properties are available.

**Save and Label**

Instead of just saving, optionally save and label your changes so that you can later revert to your saved customizations. Labels are stored with a prefix of composer_. For example, if you enter myLabel, then the label is composer_myLabel.

As needed later, you can click your name in the global area and select **Manage Customizations**. Click **Promote** for the desired component and select the label to revert to.
Sandbox Manager: Highlights

Use a sandbox to commit customizations to a runtime use session for validation before deploying changes to the mainline. Administrators create and manage sandboxes. An active sandbox isolates changes from the mainline and other users.

Sandbox can contain the following types of customization changes.

- Metadata, such as non-flexfield UI page customizations
- Data security
- Generated flexfields business components

Metadata changes are captured in a metadata sandbox. Data security changes are additionally captured in a data security enabled sandbox. Changes to a flexfield are captured in a flexfield that is deployed as a single flexfield sandbox. Once you are ready to make sandbox changes available in the mainline, you either publish the metadata or data security sandbox, or deploy the flexfield. Only metadata and data security sandboxes can be downloaded as a sandbox file for import to another Oracle Fusion Applications instance.

The following table lists the differences among the types of sandboxes.

<table>
<thead>
<tr>
<th>Type of Changes</th>
<th>Type of Sandbox</th>
<th>Method for Making Changes Available in Mainline</th>
<th>Downloadable?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metadata</td>
<td>Sandbox</td>
<td>Publish sandbox</td>
<td>Yes</td>
</tr>
<tr>
<td>Data security</td>
<td>Sandbox enabled for data security changes</td>
<td>Publish sandbox</td>
<td>Yes</td>
</tr>
<tr>
<td>Flexfield</td>
<td>Flexfield deployed as a flexfield-enabled sandbox</td>
<td>Deploy flexfield</td>
<td>No</td>
</tr>
</tbody>
</table>

Only one sandbox can be active at a time. Changes made while a sandbox is active are captured in that sandbox.

For more information on using the Sandbox Manager, and customizing and securing pages, business objects, data, and custom objects in a sandbox, see the Oracle Fusion Applications Extensibility Guide.

Managing a Page Customization Sandbox

You can make metadata (MDS) type changes in a sandbox, including menu customizations, changes to the personalization menu, implicit ADF customizations, or changes made with Oracle Composer or CRM Application Composer.

- If you are entitled to do so, manage sandboxes in the Sandbox Manager.
See: Using the Sandbox Manager

- Implement customizations on an existing page to change the metadata of a sandbox before deploying the changes to the mainline.

See: Customizing Existing Pages

- Using CRM Application Composer, customize business objects in a sandbox before deploying the changes to the mainline.

See: Customizing Objects

Managing a Data Security Sandbox

You can create a sandbox for data security testing, or designate an existing sandbox to become enabled for data security testing.

- If you are entitled to do so, manage data security-enabled sandboxes in the Sandbox Manager.

See: Using the Sandbox Manager

- If you customize business objects in CRM Application Composer, you may need to define data security policies to make them accessible to users.

See: Defining Security Policies for Business Objects

- If you create new business objects, you need to secure them.

See: Customizing Security for Custom Business Objects

Managing a Flexfield Sandbox

You create a flexfield-enabled sandbox by deploying one flexfield to a sandbox using the Manage Flexfield task flow. The flexfield sandbox gets its name from the flexfield you deploy. You cannot test two flexfields in the same sandbox. Once you deploy a flexfield as a sandbox, you must sign out and back in to view how the sandbox runtime reflects the flexfield changes, such as new segments. You can redeploy the same flexfield to the same sandbox repeatedly as you make incremental changes to the flexfield setup.

- Since a flexfield sandbox cannot be published, any page customizations or data security in the flexfield sandbox cannot reach the mainline when the flexfield is deployed to the mainline. If you have entitlement to do so, see Deploying a Flexfield to a Sandbox: Points to Consider.

- If you are entitled to do so, manage flexfield-enabled sandboxes in the Sandbox Manager.

See: Using the Sandbox Manager
Importing and Exporting Setup Data

Configuration Packages: Explained

Almost all Oracle Fusion application implementations require moving functional setup data from one instance into another at various points in the lifecycle of the applications. For example, one of the typical cases in any enterprise application implementation is to first implement in a development or test application instance and then deploy to a production application instance after thorough testing. You can move functional setup configurations of applications from one application instance into another by exporting and importing Configuration packages from the Manage Configuration Packages page.

A Configuration Package contains the setup import and export definition. The setup import and export definition is the list of setup tasks and their associated business objects that identifies the setup data for export as well as the data itself. When you create a configuration package only the setup export and import definition exists. Once you export the configuration package appropriate setup data is added to the configuration package using the definition. Once a configuration package is exported, the setup export and import definition is locked and cannot be changed.

You generate the setup export and import definition by selecting an implementation project and creating a configuration package. The tasks and their associated business objects in the selected implementation project define the setup export and import definition for the configuration package. In addition, the sequence of the tasks in the implementation project determine the export and import sequence.

Exporting and Importing Setup Data: Explained

A configuration package is required to export setup data. You can export a configuration package once you create it, or at any time in the future. During export, appropriate setup data will be identified based on the setup export definition and added to the configuration package. The setup data in the configuration package is a snapshot of the data in the source application instance at the time of export. After the export completes, you can download the configuration package as a zipped archive of multiple XML files, move it to the target application instance, and upload and import it.
Export

You can export a configuration package multiple times by creating multiple versions. While the export definition remains the same in each version, the setup data can be different if you modified the data in the time period between the different runs of the export process. Since each version of the configuration package has a snapshot of the data in the source instance, you can compare and analyze various versions of the configuration package to see how the setup data changed.

Import

In the target application instance, the setup import process will insert all new data from the source configuration package that does not already exist and update any existing data with changes from the source. Setup data that exists in the target instance but not in source will remain unchanged.

Export and Import Reports

You can review the results of the export and import processes using reports. The results appear ordered by business objects and include information on any errors encountered during the export or import process. If a setup export or import process paused due to errors encountered or for a manual task to be performed outside of the application, then you can resume the paused process.

These reports show what setup data was exported or imported and by which specific process. You can change the reports to validate the setup data as well as to compare or analyze it. A report is generated for each business object. These reports show the same information as the export and import results seen directly in the application.

Process status details are available as text files showing the status of an export or import process including the errors encountered during the process.

Moving Common Reference Objects

Moving Common Reference Objects: Overview

The common reference objects in Oracle Middleware Extensions for Applications are used by several setup tasks in the Setup and Maintenance work area. The common reference objects become a part of the configuration package that is created for an implementation project. While moving the application content, for example, from the test phase to the production phase of an implementation, you must pay special attention to the nuances of these common reference objects.

Parameters

The common reference objects are represented as business objects. A single object can be referenced in multiple setup tasks with different parameters. In the configuration package that is created for the implementation project, parameters passed to a setup task are also passed to the business objects being moved. As a result, the scope of the setup tasks is maintained intact during the movement.
Dependencies

Common reference objects may have internal references or dependencies among other common reference objects. Therefore, it is necessary that all the dependencies are noted before the movement of objects so that there are no broken references among the objects.

Business Objects for Moving Common Reference Objects: Points to Consider

Common reference objects in Oracle Fusion Functional Setup Manager are represented by business objects. These business objects are the agents that contain the application content and carry them across whenever the application setup is moved from one environment to another, for example, test environment to production environment.

Choice of Parameters

The following table lists the business objects, the corresponding movement details, and the effect of the setup task parameter on the scope of the movement.

**Note**

- Only the translation in the current user language is moved.
- The Oracle Social Network business objects and the Navigator menu customizations are moved using the customization sets on the Customization Migration page instead of using the export and import function in the Setup and Maintenance work area.

<table>
<thead>
<tr>
<th>Business Object Name</th>
<th>Moved Functional Item</th>
<th>Effect on the Scope of Movement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Message</td>
<td>Messages and associated tokens</td>
<td>No parameters: all messages are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>moduleType/moduleKey: only messages belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>messageName/applicationId: only the specified message is moved.</td>
</tr>
<tr>
<td>Application Taxonomy</td>
<td>Application taxonomy modules and components</td>
<td>No parameters: all taxonomy modules and components are moved.</td>
</tr>
<tr>
<td>Application Attachment Entity</td>
<td>Attachment entities</td>
<td>No parameters: all attachment entities are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>moduleType/moduleKey: only attachment entities belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.</td>
</tr>
</tbody>
</table>
| Application Attachment Category | Attachment categories and category-to-entity mappings | No parameters: all attachment categories and category-to-entity mappings are moved.  
`moduleType/moduleKey`: only attachment categories belonging to the specified module and its descendant modules in the taxonomy hierarchy along with the respective category-to-entity mappings are moved. |
| Application Document Sequence Category | Document sequence categories | No parameters: all categories are moved.  
`moduleType/moduleKey`: only categories belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  
`code/applicationId`: only the specified document sequence category code is moved. |
| Application Document Sequence | Document sequences and their assignments | No parameters: all sequences are moved.  
`moduleType/moduleKey`: only document sequences belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved  
`name`: only the specified document sequence is moved. |
| Application Descriptive Flexfield | Descriptive flexfield registration data and setup data | No parameters: all descriptive flexfields are moved.  
*moduleType/moduleKey*: only descriptive flexfields belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  
*descriptiveFlexfieldCode/applicationId*: only the specified descriptive flexfield is moved.  
**Note**  
Importing a flexfield’s metadata can change its deployment status and therefore, the affected flexfields must be redeployed. The import process automatically submits affected flexfields for redeployment.  
**Note**  
Only flexfields with a deployment status of Deployed or Deployed to Sandbox are eligible to be moved. |
| Application Extensible Flexfield | Extensible flexfield registration data and setup data, including categories | No parameters: all extensible flexfields are moved.  
*moduleType/moduleKey*: only extensible flexfields belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  
*extensibleFlexfieldCode/applicationId*: only the specified extensible flexfield is moved.  
**Note**  
Importing a flexfield’s metadata can change its deployment status and therefore, the affected flexfields must be redeployed. The import process automatically submits affected flexfields for redeployment.  
**Note**  
Only flexfields with a deployment status of Deployed or Deployed to Sandbox are eligible to be moved. |
| Application Flexfield Value Set | Value set setup data | No parameters: all value sets are moved.

*moduleType/moduleKey*: only value sets belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.

*valueSetCode*: only the specified value set is moved.

**Note**
Importing a value set’s metadata can change the deployment status of flexfields that use the value set, and therefore the affected flexfields must be redeployed. The import process automatically submits affected flexfields for redeployment.

| Application Reference Currency | Currency data | No parameters: all currencies are moved.

| Application Reference ISO Language | ISO language data | No parameters: all ISO languages are moved.

<p>| Application Reference Industry | Industry data including industries in territories data | No parameters: all industries are moved. |</p>
<table>
<thead>
<tr>
<th>Application Reference Language</th>
<th>Language data</th>
<th>No parameters: all languages are moved.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Reference Natural Language</td>
<td>Natural language data</td>
<td>No parameters: all natural languages are moved.</td>
</tr>
<tr>
<td>Application Reference Territory</td>
<td>Territory data</td>
<td>No parameters: all territories are moved.</td>
</tr>
<tr>
<td>Application Reference Time zone</td>
<td>Time zone data</td>
<td>No parameters: all time zones are moved.</td>
</tr>
<tr>
<td>Application Standard Lookup</td>
<td>Standard lookup types and their lookup codes</td>
<td>No parameters: all standard lookups are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>moduleType/moduleKey</code>: only standard lookups belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>lookupType</code>: only the specified common lookup is moved.</td>
</tr>
<tr>
<td>Application Common Lookup</td>
<td>Common lookup types and their lookup codes</td>
<td>No parameters: all common lookups are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>moduleType/moduleKey</code>: only common lookups belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>lookupType</code>: only the specified common lookup is moved.</td>
</tr>
<tr>
<td>Application Set-Enabled Lookup</td>
<td>Set-enabled lookup types and their lookup codes</td>
<td>No parameters: all set-enabled lookups are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>moduleType/moduleKey</code>: only set-enabled lookups belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>lookupType</code>: only the specified set-enabled lookup is moved.</td>
</tr>
<tr>
<td>Application Profile Category</td>
<td>Profile categories</td>
<td>No parameters: all profile categories are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>moduleType/moduleKey</code>: only categories belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>name/applicationId</code>: only the specified category is moved.</td>
</tr>
</tbody>
</table>
| Application Profile Option | Profile options and their values | No parameters: all profile options and their values are moved.  
|                           |                                  | moduleType/moduleKey: only profile options and their values belonging to the specified module are moved.  
|                           |                                  | profileOptionName: only the specified profile option and its values are moved.  
| Application Profile Value | Profile options and their values | No parameters: all profiles and their values are moved.  
|                           |                                  | moduleType/moduleKey: only profiles and their values belonging to the specified module are moved.  
|                           |                                  | categoryName/categoryApplicationId: only profiles and their values belonging to the specified category are moved.  
|                           |                                  | profileOptionName: only the specified profile and its values are moved.  
| Application Reference Data Set | Reference data sets | No parameters: all sets are moved.  
| Application Reference Data Set Assignment | Reference data set assignments | determinantType: only assignments for the specified determinant type are moved.  
|                           |                                  | determinantType/referenceGroupName: only assignments for the specified determinant type and reference group are moved.  
| Application Tree Structure | Tree structures and any labels assigned to the tree structure | No parameters: all tree structures (and their labels) are moved.  
|                           |                                  | moduleType/moduleKey: only tree structures (and their labels) belonging to the specified module are moved.  
|                           |                                  | treeStructureCode: only the specified tree structure (with its labels) is moved.  

---

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| Application Tree          | Tree codes and versions | No parameters: all trees are moved.  
moduleType/moduleKey: only trees belonging to the specified module are moved.  
treeStructureCode: only trees belonging to the specified tree structure are moved.  
TreeStructureCode/TreeCode: only trees belonging to the specified tree structure and tree code are moved. |
|--------------------------|-------------------------|--------------------------------------------------------------------------------|
| Application Tree Label   | Tree structures and any labels assigned to the tree structure | No parameters: all tree structures (and their labels) are moved.  
moduleType/moduleKey: only tree structures (and their labels) belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  
treeStructureCode: only the specified tree structure (with its labels) is moved. |
| Application Data Security Policy | Database resources, actions, conditions, and data security policies | No parameters: all database resources/actions/conditions/policies are moved.  
moduleType/moduleKey: only database resources/actions/conditions/policies belonging to the specified module and its descendant modules in the taxonomy hierarchy are moved.  
objName: only the specified database resource along with its actions/conditions/policies is moved. |
| Application Activity Stream Configuration | Activity stream options | No parameters: all activity stream options are moved. |
Moving Related Common Reference Objects: Points to Consider

Certain common reference objects may use other common reference objects creating dependencies among the objects. During the movement of common reference objects, these dependencies or references need to be taken care of.

Dependencies

The dependencies among the common reference objects may be caused by any of the following conditions.

- Flexfield segments use value sets
- Value sets may make use of standard, common, or set-enabled lookups
- Key flexfields may have an associated tree structure and key flexfield segments may have an associated tree code
- Tree codes and versions may be defined over values of a value set
- Data security policies may be defined for value sets that have been enabled for data security

You may choose to move one, some, or all of the business objects by including the ones you want to move in your configuration package. For example, you may choose to move only value sets and not lookups, or you may choose to move both value sets and their lookups as part of the same package. Whatever be the combination, it is recommended that during the movement of objects, you follow an order that maintains the dependencies among the objects.

While moving the business objects, adhere to the guidelines and exactly follow the order as listed below.

1. Move created taxonomy modules before moving any objects that reference them, such as flexfields, lookups, profiles, attachments, reference data sets, document sequences, messages, and data security.
2. Move created currencies before moving any objects that reference them, such as territories.
3. Move created territories before moving any objects that reference them, such as languages and natural languages.
4. Move created ISO languages before moving any objects that reference them, such as languages, natural languages, and industries.
5. Move created tree structures before moving any objects that reference them, such as trees or tree labels.
6. Move created profile options before moving any objects that reference them, such as profile categories or profile values.
7. Move created attachment entities before moving any objects that reference them, such as attachment categories that reference them.

Note
In scenarios where there may be dependencies on other objects, you must move the dependencies before moving the referencing object. For example, if data security policies being moved have dependencies on newly created security roles, you must move the security roles before moving the security policies.

**Using Seed Data Framework to Move Common Reference Objects: Points to Consider**

To move the common reference objects, you can use the Seed Data Framework (SDF). You can also use the command line interface of SDF to move the object setup data. For more information about seed data loaders including common reference object loaders, see Oracle Fusion Applications Developer's Guide.

**Movement Dependencies**

The seed data interface moves only the setup metadata. For example, if you use SDF to import flexfield metadata, the flexfield setup metadata is imported into your database. However, you must invoke the flexfield deployment process separately after seed data import to regenerate the runtime flexfield artifacts in the target environment. Similarly, if you use SDF to import data security metadata, you must first move any new referenced roles and then manually run the GUID reconciliation where required.

To ensure that the reference data is not lost during the movement, certain guidelines are prescribed. It is recommended that you perform the movement of object data exactly in the order given below.

**Note**

Only the translation in the current user language is moved.

1. Move created taxonomy modules before moving any objects that reference them, such as flexfields, lookups, profiles, attachments, reference data sets, document sequences, messages, and data security.
2. Move created currencies before moving any objects that reference them, such as territories.
3. Move created territories before moving any objects that reference them, such as languages and natural languages.
4. Move created ISO languages before moving any objects that reference them, such as languages, natural languages, and industries.
5. Move created tree structures before moving any objects that reference them, such as trees or tree labels.
6. Move created profile options before moving any objects that reference them, such as profile categories or profile values.
7. Move created attachment entities before moving any objects that reference them, such as attachment categories that reference them.
8. Move created reference data sets before moving any objects that reference them, such as reference data set assignments and set-enabled lookups.
9. Move created document sequence categories before moving any objects that reference them, such as document sequences.

10. Move created tree labels before moving any objects that reference them, such as trees.

11. Move created data security objects and policies before moving any objects that reference them, such as value sets.

12. Move created value sets before moving any objects that reference them, such as flexfields.

13. Move created trees before moving any objects that reference them, such as key flexfields.
Define Product Innovation

Class Management in Product Innovation: Explained

Class Management is the definition of classes, class hierarchies, and class codes to establish reusable business objects. This topic introduces Class Management for Ideas, Requirements Specifications, Concepts, and Portfolios in Innovation Management.

The tasks addressed in this topic are:

• Manage Product Idea Classes
• Manage Product Requirement Classes
• Manage Product Concept Classes
• Manage Product Concept Component Classes
• Manage Product Portfolio Classes

Class

Use classes and subordinate classes to define business object types.

When you create a class, the class name that you provide is stored and used as an object type, at the time of business object creation.

Select a class to edit the class name and description. The Object Creation Allowed Indicator in the Edit Class page controls the possibility of creating business objects of the current class value. Select the indicator to ensure that the class name is available to use as a type when creating a business object.

Class Code

A Class Code is a constant and unique value associated with each class across Fusion Innovation Management and associated Product Lifecycle Management (PLM) systems.

You can define a class code only once, when creating a class, as it is used during integration with external systems, and is required to remain a consistent internal code.
Note

You cannot edit the class code after class creation. However, you can delete the existing class, if it was not already used to create an object, and create a new class with the required class code.

Class Hierarchy

Class Hierarchy allows you to group and search for classes, based on class values or business objects types.

Select a class in the Manage Class page to view the class hierarchy in the Edit Class page.

Managing Lookups in Innovation Management: Explained

Oracle Fusion Innovation Management provides lookups that you can use to define values in Requirements, Concept, and Portfolio modules during implementation.

This topic addresses the following tasks:

- Manage Product Requirements and Ideation Lookups
- Manage Product Concept Lookups
- Manage Proposal Statuses

Use standard lookups in Innovation Management to define values such as type, status, priority, scope, compliance, resource pool, metrics, lifecycle phases, and rank.

Application statuses in Innovation Management are also standard lookups. You can execute the following tasks as lookup tasks:

- Manage Product Idea Statuses
- Manage Product Requirement Statuses
- Manage Product Concept Statuses
- Manage Proposal Statuses
- Manage Portfolio Statuses

Define Product Lifecycle Portfolio Management

Manage Planning Periods: Explained

Product portfolio planning period is the time period during which the portfolio objects collect data for analysis. Before defining a planning period, you are
required to create planning period units. You provide start date, number of units and specify the duration, which can be either monthly or quarterly to create planning period time units. The planning period time units are created with default labels. You can add time units for a previously created planning period unit by providing the number of units before the first unit or by providing the number of units after the last unit.

---

**Note**

After you have created a planning period unit specifying a duration, you cannot make further changes except for changing the names of the units.

---

To create a planning period, provide the start date planning period unit, end date planning period unit, and select the planning period unit from the choice list.

Impact of planning period and planning period units:

- The columns in the Manage Resource Capacity table is dynamically created and displayed based on the number of planning period units defined in the planning period for the portfolio.

- The time line in the Schedule Gantt, Resource Gantt and Launch Gantt is decided based on the number of planning period units defined in the planning period for the portfolio.

---

**Registering Agile PLM: Explained**

This task is a prerequisite for the Manage Target System task, if you need to connect Oracle Agile Product Lifecycle Management to Fusion Innovation Management.

---

**Managing Target System: Explained**

The Manage Target System page is where you configure connections between Fusion Innovation Management and Product Lifecycle Management (PLM) systems, supported on the Applications Unlimited framework.

The Applications Unlimited framework uses webservice to create and retrieve data through the Fusion Innovation Management and PLM system connections.

- Use the Manage Connections page to define entities and their attributes that enable access between Fusion Innovation Management and PLM systems

- Use the Manage Mapping to External System page to map Fusion Innovation Management to PLM systems

- Use the Manage Mapping to Innovation Management page to map Fusion Innovation Management entities and attributes to multiple Applications Unlimited entities, depending on the mapping set used
Manage Connections Page

The **Manage Connections** page allows the administrator to:

- Configure multiple PLM system connections, and activate any one at a given time
- Duplicate the existing connector templates to create a new connection
- Edit configuration of a new connection by selecting it and clicking the Edit icon or using the Actions menu
- Define the engineering change order processing type to use when transferring items or item structures to PLM

---

**Note**

You cannot edit the attributes of a connector template.

---

Manage Mapping to External System Page

Use the **Manage Mapping to External System** page to:

- Define entities, subordinate entities, and their relationships to corresponding entities in the PLM system.

---

**Note**

The data you define here decides the data available for all future integration use cases.

---

- Define the individual attributes of entities. Decide the order of visibility of each attribute, and if it is searchable in the connected, external PLM system.

---

Manage Mapping to Innovation Management Page

Use the **Manage Mapping to Innovation Management** page to:

- Select a connection and a mapping set to view, add, and edit the associated entities.

---

**Note**

You cannot edit entities of a connector template.

---

- View, add, and edit attributes of the selected entity.
- Specify value transformations to convert data from the data formats of PLM systems into the data formats of Fusion Innovation Management, or conversely.
- Use the From and To Converter options for handling custom conversions between data types in Fusion Innovation Management and a PLM system.
abstract role
A description of a person’s function in the enterprise that is unrelated to the person’s job (position), such as employee, contingent worker, or line manager. A type of enterprise role.

action
The kind of access named in a security policy, such as view or edit.

activity stream
A feature that tracks and displays actions and messages from people whom you are connected to in your social network, as well as activities from the application.

ADF
Acronym for Application Developer Framework. A set of programming principles and rules for developing software applications.

application identity
Predefined application level user with elevated privileges. An application identity authorizes jobs and transactions for which other users are not authorized, such as a payroll run authorized to access a taxpayer ID while the user who initiated the job is not authorized to access such personally identifiable information.

application role
A role specific to applications and stored in the policy store.

Applications Core
Abbreviation for Oracle Middleware Extensions for Applications. The technical product code is FND.

assignment
A set of information, including job, position, pay, compensation, managers, working hours, and work location, that defines a worker’s or nonworker’s role in a legal employer.

beneficiary
A person or organization designated to receive benefits from a compensation plan on the death of the plan participant.

BPEL
Business Process Execution Language; a standard language for defining how to send XML messages to remote services, manipulate XML data structures, receive XML messages asynchronously from remote services, manage events and
exceptions, define parallel sequences of execution, and undo parts of processes when exceptions occur.

**business object**
A resource in an enterprise database, such as an invoice or purchase order.

**business unit**
A unit of an enterprise that performs one or many business functions that can be rolled up in a management hierarchy.

**condition**
An XML filter or SQL predicate WHERE clause in a data security policy that specifies what portions of a database resource are secured.

**context**
A grouping of flexfield segments to store related information.

**context segment**
The flexfield segment used to store the context value. Each context value can have a different set of context-sensitive segments.

**context-sensitive segment**
A flexfield segment that may or may not appear depending upon a context such as other information that has been captured. Context-sensitive segments are custom attributes that apply to certain entity rows based on the value of the context segment.

**contingent worker**
A self-employed or agency-supplied worker. Contingent worker work relationships with legal employers are typically of a specified duration. Any person who has a contingent worker work relationship with a legal employer is a contingent worker.

**corporate rate type**
Rate you define to standardize rates used in conversion of one currency to another over a period of time. This rate is generally a standard market rate determined by senior financial management for use throughout the organization.

**data dimension**
A stripe of data accessed by a data role, such as the data controlled by a business unit.

**data instance set**
The set of human capital management (HCM) data, such as one or more persons, organizations, or payrolls, identified by an HCM security profile.
**data role**
A role for a defined set of data describing the job a user does within that defined set of data. A data role inherits job or abstract roles and grants entitlement to access data within a specific dimension of data based on data security policies. A type of enterprise role.

**data role template**
A template used to generate data roles by specifying which base roles to combine with which dimension values for a set of data security policies.

**data security**
The control of access to data. Data security controls what action a user can taken against which data.

**data security policy**
A grant of entitlement to a role on an object or attribute group for a given condition.

**database resource**
An applications data object at the instance, instance set, or global level, which is secured by data security policies.

**department**
A division of a business enterprise dealing with a particular area of activity.

**descriptive flexfield**
Customizable expansion space, such as fields used to capture additional descriptive information or attributes about an entity, such as customer cases. Information collection and storage may be configured to vary based on conditions or context.

**desktop page**
A page in a user interface that is optimized for extended periods of use with monitors.

**determinant**
A value that determines which reference data set will be used in a specific business context.

**determinant type**
Designates the field within transactional columns that controls how data is shared across organizations such as business unit, asset book, cost organization or project unit. The type determines the reference data sets that would be used in a transaction.
**determinant type**
An additional and optional field within transactional columns (besides category and application) that is used to assign document sequences. The available determinant types are Business Unit, Ledger, Legal Entity, and Tax Registration.

**determinant value**
A value specific to the determinant type dimension of a document sequence. The determinant value is relevant in a document sequence assignment only if the document sequence has a determinant type. If Ledger is the determinant type for a document sequence, the determinant value is the specific ledger number whose documents are numbered by the document sequence.

**document sequence**
A unique number that is automatically or manually assigned to a created and saved document.

**document type**
A categorization of person documents that provides a set of options to control what document information to retain, who can access the documents, whether the documents require approval, and whether the documents are subject to expiry. A document type exists for a combination of document category and subcategory.

**duty role**
A group of function and data privileges representing one duty of a job. Duty roles are specific to applications, stored in the policy store, and shared within an Oracle Fusion Applications instance.

**enterprise**
An organization with one or more legal entities under common control.

**enterprise role**
Abstract, job, and data roles are shared across the enterprise. An enterprise role is an LDAP group. An enterprise role is propagated and synchronized across Oracle Fusion Middleware, where it is considered to be an external role or role not specifically defined within applications.

**entitlement**
Grants of access to functions and data. Oracle Fusion Middleware term for privilege.

**extensible flexfield**
Customizable expansion space, as with descriptive flexfields, but able to capture multiple sets of information within a context and multiple contexts grouped to appear in a named region of a user interface page. Some extensible flexfields allow grouping contexts into categories.
**feature choice**

A selection you make when configuring offerings that modifies a setup task list, or a setup page, or both.

**fixed rate type**

Rate you set between two currencies that remains constant. For example, a rate set between the euro currency and each Economic and Monetary Union (EMU) currency during the conversion to the euro currency.

**flexfield**

Grouping of extensible data fields called segments, where each segment is an attribute added to an entity for capturing additional information.

**flexfield segment**

An extensible data field that represents an attribute on an entity and captures a single atomic value corresponding to a predefined, single extension column in the Oracle Fusion Applications database. A segment appears globally or based on a context of other captured information.

**function security**

The control of access to a page or a specific widget or functionality within a page. Function security controls what a user can do.

**gallery**

A searchable collection of portraits that combines the functions of the person directory with corporate social networking and self-service applications for both workers and managers.

**global area**

The region across the top of the user interface. It provides access to features and tools that are relevant to any page you are on.

**HCM**

Abbreviation for Human Capital Management.

**HCM data role**

A job role, such as benefits administrator, associated with specified instances of Oracle Fusion Human Capital Management (HCM) data, such as one or more positions or all persons in a department.

**HCM securing object**

An HCM object that secures access to both its own data and data in other, related objects. For example, access to a specified set of person records can allow access to data secured by person records, such as goal plans and evaluations.
identity
A person representing a worker, supplier, or customer.

job
A generic role that is independent of any single department or location. For example, the jobs Manager and Consultant can occur in many departments.

job role
A role for a specific job consisting of duties, such as an accounts payable manager or application implementation consultant. A type of enterprise role.

key flexfield
Configurable key consisting of multiple parts or segments, each of which may be meaningful individually or in combination with the others. Key flexfields are commonly implemented to represent part numbers and account numbers.

key flexfield structure
The arrangement of segments in a key flexfield. In some cases, multiple structures can be defined for a single key flexfield.

legal employer
A legal entity that employs people.

legislative data group
A means of partitioning payroll and related data. At least one legislative data group is required for each country where the enterprise operates. Each legislative data group is associated with one or more payroll statutory units.

lookup code
A value available for lookup within a lookup type such as the code BLUE within the lookup type COLORS.

lookup type
A set of lookup codes to be used together as a list of values on a field in the user interface.

mainline
A branch of data that serves as a single source of truth.

managed person
In Oracle Fusion Human Capital Management security, a person for whom the user can maintain some information. For example, line managers can maintain
information about their direct and indirect reports, and workers can maintain information about themselves, their dependents, and their beneficiaries.

**offering**
A comprehensive grouping of business functions, such as Sales or Product Management, that is delivered as a unit to support one or more business processes.

**OWLCS**
Abbreviation for Oracle WebLogic Communication Services. Offers the TPCC service to Fusion applications and sets up the calls via SIP integration with the telephony network.

**party**
A physical entity, such as a person, organization or group, that the deploying company has an interest in tracking.

**pending worker**
A person who will be hired or start a contingent worker placement and for whom you create a person record that is effective before the hire or start date.

**person number**
A person ID that is unique in the enterprise, allocated automatically or manually, and valid throughout the enterprise for all of a person's work and person-to-person relationships.

**person type**
A subcategory of a system person type, which the enterprise can define. Person type is specified for a person at the employment-terms or assignment level.

**personally identifiable information**
Any piece of information that can potentially be used to uniquely identify, contact, or locate a single person. Within the context of an enterprise, some PII data can be considered public, such as a person's name and work phone number, while other PII data is confidential, such as national identifier or passport number.

**PL/SQL**
Abbreviation for procedural structured queried language.

**portrait**
A selection of information about a worker or nonworker, including contact details, social connections, and activities and interests, that can be viewed and edited. Both the amount and type of information and the available actions depend on the role of the portrait user.
position
A specific occurrence of one job, fixed within one department, also often one location. For example, the position Finance Manager is an instance of the job Manager in the Finance Department.

privilege
A grant or entitlement of access to functions and data. A privilege is a single, real world action on a single business object.

profile option
User preferences and system configuration options consisting of a name and a value, that can be set at hierarchical levels of an enterprise. Also called a profile or user option.

profile option level
A level at which profile option values are defined. Site, product, and user are predefined levels.

profile option level hierarchy
The ordering of profile option levels. The order of the levels in the hierarchy determines which levels take precedence.

profile option value
The value portion of a profile option's name and value. A profile option may have multiple values set at different levels, such as site or user.

PSTN
Abbreviation for public switched telephone network which is the network of the world's public circuit-switched telephone networks.

public person
In Oracle Fusion Human Capital Management security, a person for whom some basic information is publicly available. For example, users typically access the contact details of public persons, such as phone numbers and locations, using the person gallery.

reference data
Data in application tables that is not transactional and not high-volume such as sales methods, transaction types, or payment terms, and can be shared and used across organizational boundaries.

reference data set
Contains reference data that can be shared across a number of business units or other determinant types. A set supports common administration of that reference data.
reference group

A logical grouping of tables that correspond to logical entities such as payment terms defined across multiple tables or views. Grouping establishes common partitioning requirements across the entities causing them to share the same set assignments.

resource

People designated as able to be assigned to work objects, for example, service agents, sales managers, or partner contacts. A sales manager and partner contact can be assigned to work on a lead or opportunity. A service agent can be assigned to a service request.

role

Controls access to application functions and data.

role hierarchy

Structure of roles to reflect an organization’s lines of authority and responsibility. In a role hierarchy, a parent role inherits all the entitlement of one or more child roles.

role mapping

A relationship between one or more job roles, abstract roles, and data roles and one or more conditions. Depending on role-mapping options, the role can be provisioned to or by users with at least one assignment that matches the conditions in the role mapping.

role provisioning

The automatic or manual allocation of an abstract role, a job role, or a data role to a user.

sandbox

A runtime session that commits changes out of reach of mainline users.

security profile

A set of criteria that identifies one or more human capital management (HCM) objects of a single type for the purposes of securing access to those objects. Security profiles can be defined for persons, organizations, positions, countries, LDGs, document types, payrolls, payroll flows, and workforce business processes.

security reference implementation

Predefined function and data security in Oracle Fusion Applications, including role based access control, and policies that protect functions, data, and segregation of duties. The reference implementation supports identity
management, access provisioning, and security enforcement across the tools, data transformations, access methods, and the information life cycle of an enterprise.

**segregation of duties**

An internal control to prevent a single individual from performing two or more phases of a business transaction or operation that could result in fraud.

**set**

Reference data that is organized into groups appropriate to organizational entities, to enable reference data sharing.

**set enabled**

An entity, such as a lookup, customer, location, organization, or document attachment, that is allowed to participate in reference data sharing by drawing on the data of a reference data set.

**simplified page**

A page in a user interface that is optimized to provide quick access to high-volume, self-service tasks from any device.

**SOA**

Abbreviation for service-oriented architecture.

**spot rate type**

Rate you enter to perform conversion based on this rate as of a specific date. This rate applies to the immediate delivery of a currency.

**SQL predicate**

A type of condition using SQL to constrain the data secured by a data security policy.

**system person type**

A fixed name that the application uses to identify a group of people.

**territory**

A legally distinct region that is used in the country field of an address.

**tree**

Information or data organized into a hierarchy with one or more root nodes connected to branches of nodes. A tree must have a structure where each node corresponds to data from one or more data sources.
**tree structure**
Characteristics applied to trees, such as what data to include or how the tree is versioned and accessed.

**tree version**
An instance of a tree. If a tree is associated with a reference data set, all versions belong to one set. Includes life cycle elements such as start and end date and a status indicator whether the tree is active or not.

**user rate type**
Rate you enter at journal entry time to convert foreign currency transactions to your functional currency.

**value set**
A set of valid values against which values entered by an end user are validated. The set may be tree structured (hierarchical).

**work relationship**
An association between a person and a legal employer, where the worker type determines whether the relationship is a nonworker, contingent worker, or employee work relationship.

**worker type**
A classification selected on a person’s work relationship, which can be employee, contingent worker, pending worker, or nonworker.

**workflow**
An automated process in which tasks are passed from a user, a group of users, or the application to another for consideration or action. The tasks are routed in a logical sequence to achieve an end result.

**workforce business process**
A defined sequence of tasks, registered for the enterprise, that delivers a major business goal. The tasks may be allocated to multiple roles across multiple products.

**XML**
Abbreviation for eXtensible markup language.

**XML filter**
A type of condition using XML to constrain the data secured by a data security policy.