

Dashboard User Guide

Oracle FLEXCUBE Payments

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Dashboard User Guide
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1. About this Manual

1.1 Introduction

This manual is designed to help you to quickly get familiar with the FLEXCUBE Payments Dashboard module of Oracle FLEXCUBE. It takes you through the various stages in processing a Payments transaction.

1.2 Audience

This manual is intended for the following User/User Roles:

Role	Function
Payment Department Operators	Payments Transaction Input functions except Authorization.
Back Office Payment Department Operators	Payments related maintenances/Payment Transaction Input functions except Authorization
Payment Department Officers	Payments Maintenance/ Transaction Authorization
Bank's Financial Controller/ Payment Department Manager	Host level processing related setup for PM module and PM Dashboard/Query functions

1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.


1.4 Organization




This manual is organized into the following chapters.:

Chapter	Description
Chapter 1	<i>About this Manual</i> gives information on the intended audience. It also lists the various chapters covered in this User Manual.
Chapter 2	<i>Dashboard</i> provides information on FCUBS Core maintenances.
Chapter 3	<i>Function ID Glossary</i> has alphabetical listing of Function/Screen ID's used in the module with page references for quick navigation.

1.5 Glossary of Icons

This User Manual may refer to all or some of the following icons:

Icons	Function
	Exit

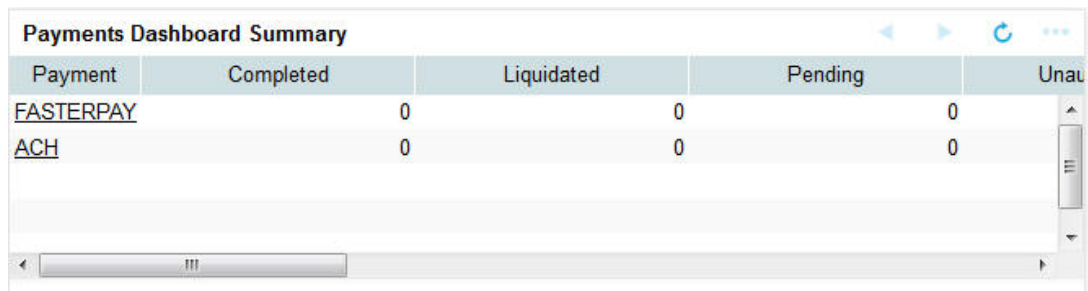
Icons	Function
	Add row
	Delete row
	Option List

2. Dashboards

2.1 Payments Dashboard Summary

The Payments Dashboard screen provides the matrix of completed or under processing transactions that are in various statuses for the logged in host.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding transaction statuses.



Payment	Completed	Liquidated	Pending	Unau
FASTERPAY	0	0	0	
ACH	0	0	0	

On the click on the **Refresh** button, the system refreshes the total count of transactions for the logged in host.

You can select and click any payment type to get a count for every network code and transaction type combination with the corresponding transaction status.

.The following statuses are displayed in the dashboard:

- Completed
- Liquidated
- Pending
- Unauthorized
- Rejected
- Returned
- Cancelled
- Reversed
- Future Valued

The transaction count is displayed for the following payment types:

- ACH
- BOOK
- RTGS
- FasterPay
- XBorder
- DD

Note

- Auto-refresh feature is not available. You must click on the Refresh button to refresh the screen.
 - You cannot perform any action from the dashboard screen.
 - The count will be displayed as 'zero' if there are no transactions for a specific transaction type and status combination.
-

The following statuses indicates the corresponding details:

Queue	Description
Completed	Displays the total count of transactions for a specific network code and transaction type combination, which are completed but yet to be dispatched, for the specified branch code.
Liquidated	Displays the total count of transactions for a specific network code and transaction type combination, which are completed successfully and dispatched to Network for the specified branch code.
Pending	Displays the count of transactions for a specific network code and transaction type combination which are authorized and pending in progress, but are not currently present in any of the Exception Queues.
Unauthorized	Displays the count of unauthorized transactions for a specific network code and transaction type combination.
Rejected	Displays the count of transactions that are marked with contract status as 'Rejected' or "Network Rejected".
Returned	Displays the count of transactions that are marked with contract status as 'Returned' and no further child contract is created.
Recall Requested	Displays the count of transactions for which Recall is requested but not yet approved or rejected. This is applicable only for ACH transactions.
Reversed	Displays the count of transactions for a specific network code and transaction type combination with Transaction status as 'Reversed'.
Future Valued	Displays the count of future valued transactions that are booked in the system and marked for future dated processing.

2.2 Payments Queues Dashboard Summary

This screen provides a count of payment transactions that are held in different exception queues of the logged in host code.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding queue statuses.

Payment	Repair Queue	Processing Cutoff Queue	Network Cutoff Queue	Auth
<u>FASTERPAY</u>	0	0	0	
<u>ACH</u>	0	0	0	

On the click on the Refresh button, the system refreshes the total count of payment transactions for each payment type.

You can select and click any payment type to get a count for every network code and transaction type combination with the corresponding exception status.

.The following queues are available in the dashboard:

Queue Code	Name of Queue
TR	Repair Queue
BO	Business Override Queue
PE	Process Exception Queue
PC	Processing Cut-off Queue
NC	Network Post cut off Queue
AL	Auth Limit 1 and 2 Queue
EC	ECA/EAC
ER	Exchange Rate Queue

EE	External Exchange Rate Queue
SC	Sanction Check Queue

Note

- Auto-refresh feature is not available. You must click on the Refresh button to refresh the screen.
 - The count will be displayed as 'zero' if there are no transactions for a specific transaction type and status combination.
 - You cannot perform any action directly from the Dashboard screen.
 - Any child contract that is created during exception handling also appears on the dashboard screen.
-

The transaction count is displayed for the following payment types:.

- ACH
- BOOK
- RTGS
- FasterPay
- XBorder
- DD

The following queues displays the count of payment transactions for a specific network code and transaction type combination:.

Queue	Description
Repair Queue	Displays the total count of transactions for a specific network code and transaction type combination that are in Repair Queue for the logged in host code.
Business Override Queue	Displays the total count of transactions for a specific network code and transaction type combination, which are in Business Override Queue for the logged in host code.
Process Exception Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Process Exception Queue for the logged in host.
Network Cut Off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Network Cut Off Queue for the logged in host.
Processing Cut Off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Processing Cut Off Queue for the logged in host.
Auth Limit Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Auth 1 and Auth 2 limit for the logged in host.

Queue	Description
Exchange Rate Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Exchange Rate Queue for the logged in host.
EC Queue	Displays the count of transactions for a specific network code and transaction type combination which are in ECA/EAC Queue for the logged in host.
Sanctions Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Sanctions Queue for the logged in host.
External Exchange Rate Queue	Displays the count of transactions for a specific network code and transaction type combination which are in External Exchange Rate Queue for the logged in host.