#### **Oracle® Application Integration Architecture**

Agile Product Lifecycle Management Integration Pack for SAP: Design to Release Implementation Guide

Release 11.3

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The Agile Product Lifecycle Management Integration Pack for SAP: Design to Release implementation guide is a valuable resource for administrators and developers involved in the implementation, administration and deployment of Oracle's next-generation integrated enterprise PLM processes provided by Oracle Application Integration Architecture (Oracle AIA) Pre-Built Integrations Release 11.5.

The first part of this guide focuses on understanding the pre-built integration between Agile PLM and SAP. It also lists the various assumptions and constrains, process flows, interfaces and integration services used by Agile PLM Pre-Built integrations.

The second part of this guide discusses the prerequisites, post installation configuration steps, cross-references and National language support (NLS) required for integrating Agile PLM with SAP.



Oracle Application Integration Architecture Agile Product Lifecycle Management Integration Pack for SAP: Design to Release Implementation Guide, Release 11.3

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### **Preface**

Welcome to the Agile Product Lifecycle Management Integration Pack for SAP: Design to Release 11.3 Implementation guide.

## **Common Oracle AIA Pre-Built Integration Guides**

- Oracle Application Integration Architecture Pre-Built Integrations 11.5 includes the following guides shared by all products delivered with this release:
- Oracle Application Integration Architecture Installation and Upgrade Guide for Pre-Built Integrations Release 11.5

This guide provides an overview of the installation process, including how to install, configure, and deploy your pre-built integrations. The steps required to upgrade your pre-built integrations to the latest release are also provided.

- Oracle Application Integration Architecture Pre-Built Integrations 11.3: Utilities Guide
   This guide describes:
  - How to work with and configure Session Pool Manager (SPM), which is a service in the Oracle SOA Suite web server whose primary function is to manage a pool of web server session tokens that can be reused by BPEL flows.
  - How to deploy and configure the AIACompositeScheduler. This is a utility component that
    is used by pre-built integrations to schedule a service-oriented architecture (SOA)
    composite to be invoked at the specified time interval.
- Oracle Application Integration Architecture Pre-Built Integrations 11.5: Product-to-Guide Index.The product-to-Guide index lists the guides that provide information for each product delivered in this release.

## What's New in this Guide for Release 11.3

We have reviewed the entire set of integration flows for the Oracle Application Integration Architecture Agile Product Lifecycle Management Integration Pack for SAP: Design to Release 11.3 and as a result of the reviews, working with customers, and understanding the most common use cases and deployment scenarios, we have made a number of changes. The most significant of these changes is to optimize for the most common deployment scenarios. Oracle believes that these changes result in:

- Reduction in the number of artifacts required to complete the end-to-end integration flows.
- Reduction in the number of "hops" between the various participating applications and

middleware components – simplifying operational management.

Preserving the ability for more complex deployments when and where warranted. Because of these optimization changes, for release 11.3, this guide has been updated in several ways, including the removal of enterprise business services (EBSs) from integration flows and also the way in which the Composite Application Validation System (CAVS) is enabled. (Previously you used the CAVS UI -- now you are asked to modify the AIA configuration properties file).

EBSs were introduced to simply help route to multiple provider connectors. However,the majority of our customers are using just one source and one target system for most of the integration flows. With this configuration, dynamically identifying a provider system during runtime (content-based routing) is never required and EBSs are therefore, unnecessary. The removal of EBSs, reduces one hop in each flow, reduces the number of artifacts, and in addition, maintenance and debugging becomes simpler. If required, EBSs can be reintroduced.

The extension points and EBS removal in BPEL's are kept inside customizable scopes. These scopes can be customized by following the "Customizing SOA Composite Applications" section in "Developers Guide for Oracle SOA Suite 11.1.1.x where x>=6."

The following table lists the chapters and sections that have been added or changed.

Sections	Changes Made
CreateBillOfMaterialsListSAPProvABCSImpl	'CO Release Services Orchestration' section revised to describe new sequence of events for this flow based in BillOfMaterialsResponseEBS removal. Customizable scopes are provided to plug in back the EBS interfaces.
ProcessBillOfMaterialsListSAPProvABCS	'CO Release Services Orchestration' section revised to describe new sequence of events for this flow based on BillOfMaterialsEBS Removal Customizable scopes are provided to plug in back the EBS interfaces.
UpdateBillOfMaterialsListSAPProvABCSImpl	'CO Release Services Orchestration' section revised to describe new sequence of events for this flow based in BillOfMaterialsResponseEBS removal Customizable scopes are provided to plug in back the EBS interfaces.
CreateEngineeringChangeOrderListEBF	'CO Release Services Orchestration' section revised to describe new sequence of ItemEBSV2 removal. Customizable scopes are provided to plug in back the EBS interfaces.
CreateEngineeringChangeOrderListSAPProvABCS	This process is revised to enable AIA extension hooks for BPEL Customizable scopes, EBMs and ABMs can be extended, Ex:new data elements can be added to the AIA extension hooks.

ProcessBillOfMaterialsListSAPProvABCSImpl	This process is to enable AIA extension hooks for BPEL Customizable scopes, EBMs and ABMs can be extended, Ex: new data elements can be added to the AIA extension hooks.
ReserveItemSAPProvABCS	This process is revised to enable AIA extension hooks for BPEL Customizable scopes, EBMs and ABMs can be extended, Ex:new data elements can be added to the AIA extension hooks.
SyncItemListSAPProvABCS	This process is revised to enable AIA extension hooks for BPEL Customizable scopes, EBMs and ABMs can be extended. Ex: new data elements can be added to the AIA extension hooks.
UpdateItemListSAPReqABCS	This process is revised to enable AIA extension hooks for BPEL Customizable scopes, EBMs and ABMs can be extended. Ex: new data elements can be added to the AIA extension hooks.
UpdateItemListSAPReqABCSImpl	This process is revised to enable AIA extension hooks for BPEL Customizable scopes, EBMs and ABMs can be extended. Ex: new data elements can be added to the AIA extension hooks.

- The implementation guides are restructured into two parts: design and set up.
  - Part I Design: This part provides functional overviews, activity diagrams, assumptions and constraints, and technical sequence diagrams and steps.
  - Part II Set up: This part provides prerequisites, data requirements, and configuration steps.

### **Master Notes**

Master notes provide a one-stop reference point for the following:

- Latest manuals
- Alerts
- Troubleshooting details
- FAQs
- Patching information
- AIA community link and more.

For master notes for the Agile Product Lifecycle Management Integration Pack for SAP: Design to Release, visit Master Note ID 1419205.2 on My Oracle Support (MOS): <a href="https://support.oracle.com/">https://support.oracle.com/</a>

## **Additional Resources**

The following resources are also available:

Oracle Application Integration Architecture Foundation Pack:

Oracle AIA Pre-Built integrations require Foundation Pack (PS6) 11.1.1.6, RUP patch 14253266 or later be installed. Refer to the Foundation Pack documentation library on OTN to download the Foundation Pack guides at <a href="http://docs.oracle.com/cd/E23943\_01/aia.htm">http://docs.oracle.com/cd/E23943\_01/aia.htm</a>.

Oracle Application Integration Architecture: Product-to-Guide Index:

Oracle Technology Network: <a href="http://www.oracle.com/technetwork/index.html">http://www.oracle.com/technetwork/index.html</a>

Known Issues and Workarounds:

My Oracle Support: https://support.oracle.com/

Release Notes:

Oracle Technology Network: http://www.oracle.com/technetwork/index.html

Documentation updates:

Oracle Technology Network: http://www.oracle.com/technetwork/index.html

# Chapter 1: Agile PLM Integration Pack for SAP: Design to Release

The Agile Product Lifecycle Management Integration Pack for SAP: Design to Release pre-built integration is designed to address the primary requirements for product information synchronization between Agile Product Collaboration and System Application and Products (SAP).

This chapter includes the following sections:

- Overview
- Agile Product Lifecycle Management (PLM) to SAP Integration Architecture
- Solution Design Assumptions and Constraints
- Components of Agile SAP Design To Release Pre-Built Integration

#### **Overview**

The Agile Product PLM Integration Pack for SAP: Design to Release pre-built integration is aimed at enabling product development process between Agile PLM and SAP. This integration allows rapid implementation of Agile's next generation integrated enterprise PLM processes and helps customers to reduce the cost and mitigate risks associated with third party and custom integrations.

This integration aims to meet the following objectives:

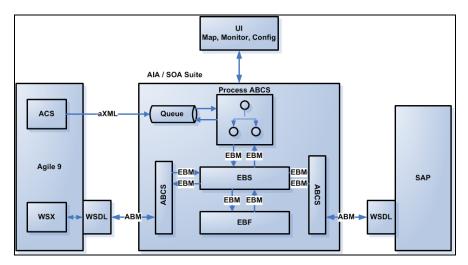
- Follows a business process flow
- Maintains data accuracy and integrity at all times in both the systems
- Allows for easy configuration of business process flow, data field mappings, and transformations tools, such as Rules, Lookups, and User Exits
- Provides for robust exception handling including ease of understanding for end user, strong notification configurability, and easy troubleshooting

These are the functionalities of the Agile PLM to SAP integration:

- Manufacturing release of new product definition and product launch
- Change Management of previously launched products
- Bi-directional synchronization of Engineering Change status and Item Cost information, from SAP to Agile PLM
- Tracking and monitoring of the change processing queue

## **Agile PLM to SAP Integration Architecture**

The Agile PLM to SAP integration is requester-provider type integration, as shown in this diagram:



#### **Agile to SAP Processes**

These are the Agile to SAP Processes:

- Change Order Release
- New Part Request

#### **Change Order Release**

During the product design phase, new products and parts are introduced and existing parts go through design changes. Change Orders (CO) are used to release information about the attributes as well as the design information of a part to the manufacturing system.

The Change Order Release Process (CORP) constitutes of New Part/Product Release (PREL) and Product Design Modification flows of Agile PLM.

While Agile is the system of record for item description, design, specifications, and so on, the Enterprise Resource Planning (ERP) system typically has many more attributes and placeholders for information than the PLM system. Therefore, the change order release must be updated in the ERP system.

The release of a change order in Agile PLM system acts as a trigger for the synchronization of product design information with the ERP system. Because the Agile PLM system is the system of records for product design data, the synchronization process typically involves the transfer of the released revision of the product design from Agile PLM to the manufacturing system. The Agile PLM system should be configured to trigger the synchronization process on any Change Order status as required.

The Change Order Release and New Product Release processes use the same integration sequence.

**For more information** about the integration for both processes, see <u>Chapter 2 - Process</u> Integration for Change Order Release.

#### **New Part Request**

You can trigger a New Part Request (NPR) process on-demand. This is a synchronous process, which reserves and fetches the part number from the SAP system.

**For more information** about NPR processes, see <u>Chapter 3 - Process Integration for New Part Request.</u>

## **SAP to Agile Processes**

Although Agile PLM is considered the system of records, there may be several part attributes that are maintained within ERP. To provide information on these attributes within the PLM item data, the SAP to Agile process enables synchronous or batch updates of the configured field values from ERP into the designated item fields of Agile PLM.

For example, the update of the cost of an item in ERP gets updated in Agile PLM in batch mode, based on the background schedule of the job in SAP.

## **Solution Design Assumptions and Constraints**

These are the design assumptions and constraints:

#### **Design Assumptions**

- 1. Agile Content Server (ACS) is used for Events to trigger the payload from Agile PLM to the Integration.
- 2. This design assumes that the following statements are true:
  - Pre-defined blank templates are available for Custom fields
  - Transformation logic for classification elements are pre-coded in the out-of-the-box (OOTB) XSL. However, modifications may be required to suit your PLM implementation
- This design leverages Oracle Application Integration Architecture (Oracle AIA) Error Handling Framework.

#### **Design Constraints**

- 4. In some cases, configuration driven XSLT may not reflect the changes immediately and may require a restart because the main XSL sheet gets cached after a successful compilation
- 5. ACS limits the Events to be triggered from workflow only for the Change Status, which may be used for this Integration.
- 6. Error handling capabilities of this integration are constrained by the capabilities of the Oracle AIA Error Handling Framework.

## Components of Agile PLM Integration Pack for SAP: Design to release

The Agile PLM Integration Pack for SAP: Design to Release pre-built integration includes the following components:

- Agile Content Service (ACS)
- Software Development Kit (SDK)
- Agile Process Extensions (PX)
- Web Service Extensions (WSX)
- Oracle AIA Foundation Pack
- SAP

#### **Agile Content Service**

ACS is an event-driven XML-based publishing service that makes the product record available to a wide variety of business applications and users, both internally and across the global manufacturing network. In addition to allowing employees and supply chain partners to publish the product record on demand, ACS can be configured to automatically to publish the Item Master and Bill of material (BoM) changes during any phase of the product lifecycle to multipledestinations, thereby ensuring that everyone is working with up-to-the-minute information.

The output generated by an ACS module is an Agile XML (aXML) file or a PDX package.

#### **Software Development Kit**

SDK contains a collection of tools; application programming interfaces (APIs), sample applications, and documentation. You use SDK to build custom applications that access the Agile application server functionality. By using Agile SDK, it's possible to create programs that perform tasks automatically in Agile PLM.

Agile SDK enables the following operations:

- Integrate Agile PLM with SAP or other custom applications.
- Develop applications to process product data.
- Perform batch operations against the Agile Application Server.

Agile SDK has the following modules:

**Agile API**: A Java API with interfaces that expose Agile PLM business objects. Use Agile API to create additional Agile PLM clients. You can also use it as part of an extension developed using web service extensions (WSX) or process extensions (PX).

**Process Extension (PX)**: A framework that allows you to extend the functionality of Agile PLM clients by adding external reports, user-driven and workflow-driven customized actions, customized tools, and customized automatic number sources. PX helps in binding the data in Agile PLM with other applications.

**Note:** The new part request is the only process integration that uses PX to extract the Agile PLM data and send it to the Application Business Connector Service (ABCS).

Web service Extension (WSX): A framework that allows you to extend the functionality of the Agile PLM server and expose customer-specific solutions using a web service. WSX is a Web service engine enabling communication between Agile PLM and disparate systems both internal and external, including ERP systems. WSX can be used to provide content to exchanges, reports, and custom applications, and import product content data from ERP and other supply chain applications. WSX simplifies the process for aggregating raw product content and making critical product content available in realtime to other core systems.

**For more information** about Agile PLM components, see the *Agile Product Lifecycle Management Administrator Guide* and the *SDK Developer Guide*.

#### **Oracle AIA Foundation Pack**

The Oracle AIA Foundation Pack allows you to simplify cross-application business process integrations using a standards-based, pre-built integration solution. Designed to promote rapid deployment, re-usability, and configurability of business processes, the Oracle AIA Foundation Pack saves significant time, effort and cost, compared to building integrations from the ground up. It also helps you realize the value of a Service Oriented Architecture (SOA) at an accelerated pace.

The Oracle AIA pre-built integrations are specific to business processes and applications. Built using the Oracle AIA Foundation Pack, these specific business process integrations provide an open, standards-based approach for organizations to integrate end-to-end business processes across a broad range of custom, Oracle or third-party applications.

**For more information** about the Oracle AIA Foundation Pack development methodology, see Oracle Fusion Middleware Developer's Guide for Oracle Application Integration Architecture Foundation.

#### SAP

SAP is an acronym for System Application and Products, which creates a common centralized database for all the applications running in an organization. SAP products are generally focused on ERP.

SAP applications are built to manage product operations, cost accounting, assets, materials and personnel. SAP ERP runs on a majority of platforms including Microsoft Windows and it uses client and server model. SAP provides a majority of new dimensional enterprise products namely Strategic Enterprise Management (SEM), Supplier Relationship Management (SRM), Customer Relationship Management (CRM), Advanced Planning and Optimizer (APO), and so on.

# **Chapter 2: Process Integration for Change Order Release**

Integration of Change Order Release, namely the Engineering Change Order (ECO) and New Part/Product Release (PREL) from Agile to System Application and Products (SAP) is about introducing a new product, components, and structure into SAP upon the release of design from Agile or updating existing design metadata or structure. This process is triggered from Agile.

This chapter includes the following sections:

- Change Order Release Process
- Posting CO Data to SAP
- CO Release Process Integration Solution Assumptions
- CO Release Integration Sequence
- Oracle Application Integration Architecture (Oracle AIA) Services for CO Release
- Integration Services
- CO Release Integration Customization Points
- Properties and Domain Value Maps (DVMs)

Note: The integration flow is similar for both ECO and PREL use cases.

## **Change Order Release Process**

The process of Change Order Release, which comprises of new part introduction and manufacturing update, is the flow of Item and Bill of Material (BoM) information from Agile to SAP. This information is pushed from Agile, triggered by an event tied to the change in status of a Change Order (CO) object. The information is then parsed in an integration object format and sent to SAP for implementation. A confirmation of the implementation status is sent back to Agile.

This integration process supports the following flow:

- 1. Release of CO in Agile
- 2. Agile XML (aXML) generation by Agile Content Server (ACS)
- 3. Parsing and transformation of aXML data
- 4. Posting Changer Order data to SAP
- 5. Communicating order processing status to Agile

#### Release of CO in Agile

When a change analyst approves the CO in Agile, it is marked as *Released*. This makes all the changes specified in the CO take effect in Agile.

Before the CO is released, it is pre-validated at the approval stage. This involves validation of certain business rules to ascertain that the flow of the CO from Agile to SAP meets all the conditions set in the destination system.

#### aXML Generation by ACS

The ACS generates an aXML file from the CO data. This file contains information of items, BoM, manufacturers, as well as the CO itself.

For the purpose of the Agile to SAP integration process, the ACS is configured to ensure the following:

- The aXML file is configured to carry the following elements from a CO:
  - Change Order Data: Cover Page, Page Two, Page Three, Affected Items tab attributes
  - Revised Item Data: Title Block, Page Two, Page Three
  - BoM Data: BoM tab of Items (including reference designators) with delta BoMs only for the revision on CO.
- Upon release of a CO, the aXML file goes to a JMS Queue.

### **Parsing and Transformation of aXML Data**

The data contained in aXML file generated by Agile is not in the format that is understood by enterprise business objects. Therefore, this data must be parsed and transformed.

The parsing and transformation of aXML data entails the following:

- 1. Segregation of business objects
- 2. Sequencing and queuing of COs
- 3. Translating Agile Site specific objects into SAP Plant specific objects
- 4. Translating Agile CO Types into SAP CO Type.
  - All the change types from Agile are mapped to the Engineering Change Master record in SAP.
- 5. Ascertaining the business objects existence from SAP to prepare the data in either *Create* or *Update* mode.
- 6. Mapping Agile CO attributes to corresponding attributes in SAP
- 7. Defining User Exit Points for custom transformations

#### **Segregation of Business Objects**

The aXML file contains collective information about the business objects – CO, Item Attributes, Revised Item Lines, BoM Redlines, Reference designators, and so on. This information is broken down into individual components and mapped one to one with corresponding Enterprise Business Objects (EBOs), namely *Item, Change* and *Structure*.

In order to maintain referential integrity, the Change Number is associated with each individual business object.

#### **Sequencing and Queuing of COs**

The CO release process begins with the queuing of CO Number in Process Queue Controller, which sequences the COs for transfer of parsed data to SAP. Once the data is processed by SAP and its implementation status received, the CO is removed from the process queue.

**For more information** about the sequencing and queuing of COs, see Appendix D, <u>Queue Management Solution</u>.

#### **Translating Site Objects**

The data coming from Agile is split into individual SAP organization specific business objects. This is because the data in Agile can be either:

- Centralized all design locations share the same product design information
- De-centralized the Item Attributes, change control, and so on are implemented to multiple sites.

The data in SAP is segregated by Plants.

#### **Translating CO Types**

In Agile, a CO is categorized into the following change types:

- Engineering Change Order (ECO)
- Manufacturing Change Order (MCO)
- Site Change Order (SCO)

These categories are called Classes in Agile. A class may have one or more sub-classes.

SAP does not have separate categories for each of these change types and cannot be differentiated. Therefore, during the parsing and processing of these change types in Agile, they are translated in SAP with the following characteristics:

Feature	ECO	MCO	sco
Customer adoption	All installations	All installations	
New Revisions for rev	Mandatory	Not supported	Not supported
Tables redlined	BOMs;	Global BOM as well as site	Site-specific BOMs.

Feature	ECO	MCO	SCO
	Global as well as site-spe		
Effectivity Date	At line level; Global when multi-site is a Separate for each site wh is enabled	Not specified on Change C	At line level; site-specif
Other line-level attribu	Global when multi-site is a Separate for each site whis enabled	Global when multi-site is n Separate for each site whe is enabled	
New Item Release	Supported	Supported	Only item updates are

#### **Ascertaining Item Existence in SAP**

An Item is created in the SAP *Plant* in two ways:

- 1. Agile releases New Part Introduction information to SAP through a CO as a First Time release.
- 2. The Item information is loaded in SAP by an external system other than SAP and Agile.

If the Item already exists in the SAP *Plant*, and Agile releases a CO to create the same Item, the system updates the item. Because Agile does not explicitly pass information about first time or subsequent release of Item; a cross-reference table is employed to ascertain the existence of the Item in SAP.

This cross-reference table maintains unique identifiers for the Items received from Agile as well as the corresponding Items created in SAP. It also maintains the unique identifiers for the Items created in SAP by an external application. These unique identifiers help in ascertaining the existence of an Item in SAP, thereby eliminating any duplicate errors.

#### **Mapping CO Attributes**

The source system attributes are mapped to destination system attributes. This mapping also defines the direction of the data flow. This is accomplished as follows:

- 1. Different sets of mappings are defined for:
  - Information flowing from Agile to Enterprise Business Objects (EBOs).
  - linformation flowing from EBOs to Agile.
- 2. These are accessed in the user interface (UI) as different 'mapping profiles'.
- 3. A parameter is specified with each mapping done from the UI. This parameter determines whether the mapping applies to one or both of the directions of data flow.

For more information about Agile to SAP mappings, see Appendix C: Agile to SAP Entity Maps.

#### **Defining User Exit Points**

User Exits are provided in the integration to allow custom transformations or filtration routines that you may want to add in the process without affecting the main integration flow. The User Exit points for each process are listed in their respective chapters.

## **Posting CO Data to SAP**

Agile PLM records the design specifications of a part. This information is updated either on an ECO or a MCO. A new part is created in the ERP using reference material in SAP. Revisions to a part, effective dateBoM, item, and reference designator information are controlled by the ECO, which transfers the information from Agile to the ERP system.

The release of change order in the PLM system acts as a trigger for the synchronization of product design information with the ERP system. A synchronization process is the transfer of the released revision of the product design from Agile PLM to the manufacturing system.

The Process Queue Controller drives the integration of the change order release process between Agile PLM and the SAP system. To maintain the integrity of data in the ERP system, it is important that COs are transferred to that system in the same sequence they were released by the source system.

The Agile PLM to SAP process flow consists of two phases: *Pre-Process ECO* and *Post-Process ECO*:

#### **Pre-Process ECO**

Application Business Message (ABM) to Enterprise Business Message (EBM) transformations:

- 1. Invoke Provider
- 2. Receive Response
- 3. Send Response to the Queue

#### **Post-Process ECO**

Update the transfer status in Agile PLM

### **CO Processing in SAP**

The processing of CO data into the ERP system is the backbone of this integration. As part of this step, the following activities must be performed:

- Item Master synchronization: For all items pushed to the ERP system, verify whether or not the items already exist. If the item does not exist in ERP then create it. If the Item already exists in ERP, then update the Item. It is assumed that the source and target systems are in sync before the integration begins so that it is not necessary for the integration to check if both the systems are in sync before posting the data.
- **Create Change Order**: The actual CO is created as *Change Master Object* in the ERP system. When the Change Master record is posted to SAP, the status is set to *Inactive*. When all the line items on this change are posted successfully to SAP then the integration changes

the Change Master status in SAP to *Active*. This means this Change Master is complete and all the changes effective on this change are in-force from scheduled effectivity and valid from date. This *Active* CO status from SAP is transferred to the corresponding mapped Page Two field in Agile as *Transferred*.

- **Item Plant Assignment**: Items are assigned to plants based on criteria specified in the section on supporting distributed manufacturing above.
- **BoM Update** (including reference designator): The aXML data from Agile contains only the changes made to BoMl and not the complete BoM. As a result, BOM data must be in sync between Agile and ERP for the older revision in order for the new revision of BOM data to be posted successfully.

## **Communicating CO Implementation status to Agile**

When the process of posting Change Order data into the SAP system completes (successfully or with errors), the following steps are taken

If the parameter **Change.TransferStatusAttribute** is assigned to Page Two field in Agile, then upon successful creation of the CO in SAP with status *Active* it is propagated back to Agile as *Transferred* in the specified Page Two field, else *Errored* status is propagated.

From Agile PLM 9.3.2 onwards, you are provided with a new Action Items tab that corresponds to each ATO. If ECO processing fails in the AIA layer, a corresponding error details is displayed in the Action Items tab in Agile PLM.

To track business or system errors, a business user does not have to use the Queue Monitoring UI. The actions taken by the Change Analyst are as follows:

- For business errors, modifies the CO and resubmits. This creates a new ATO.
- For system errors, resubmits the same ATO back into AIA, either from AIA Queue UI or from Agile ATO Actions tab. To avoid inconsistency in the Action Items tabs data, we recommend that you use re-submit/re-process functionality.

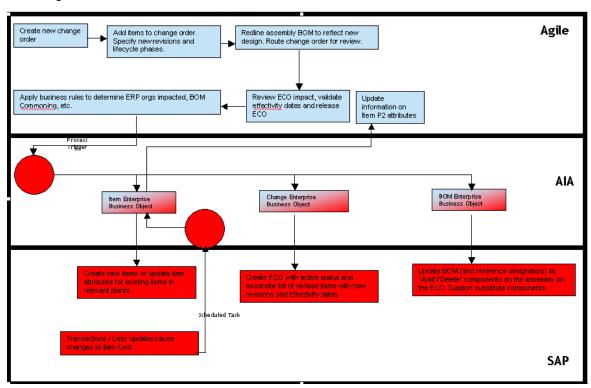
# **CO Release Process Integration Solution Assumptions and Constraints**

- COs must be transferred to ERP in the order in which they were released by the source system.
- 2. If a part does not exist in ERP, then create the part.
- 3. If a part exists in ERP system, then update the part.
- 4. Design changes, Effectivity Date, BoM, Item, and Reference Designators are all controlled by the ECO.
- 5. Part information and design specifications are updated from Agile to ERP system using the ECO.

- 6. There is a business process that prioritizes and monitors the Change Order Process.
- 7. Only one CO (first one in the queue) undergoes ERP Processing at a time. The next process can start its execution only after the execution of the first process is completed.
- The integration administrator has the provision of error handling and reporting the same to the end user.
- 9. Action Item gets assigned to Change Analyst of the Change Order. In case Change Order is not assigned to any Change Analyst, then Action Item gets assigned to Agile PLM user provided at the time of PIP installation. It is assumed that User Name does not contain any special character such as "(\*" and so on. Only one Change Analyst is assigned to any Change Order.
- 10. In case an ATO is re-sent through re-process action in ATO Action Item tab, previously sent message is automatically removed from the queue and no additional action is required on Queue UI to be reprocessed. Queue is automatically unblocked.
- 11. SOA Auto Recovery must be turned off when Action Items tab of an ATO is used for Error handling from Agile 9.3.2 onwards.

## **CO Release Integration Sequence**

The integration flow is same for both ECO and PREL:



#### CO Release Integration Flow

An ECO is created with items in Affected Items (AI) tab with new revisions and lifecycle phases specified. The ECO is routed for Approval (workflow step).

- 1. An ACS Workflow Event is generated on Approval of the ECO in Agile to trigger the ECO process flow.
- 2. The Queue framework captures the ACS payload (aXML) generated for the event and adds it to the integration Queue.
- 3. The Queue framework identifies the highest priority Queue Message, processes it to create an ECO ABM and triggers the Requestor ABCS.
- 4. The Requestor ABCS transforms the ECO ABM to ECO EBM and triggers an operation on the Enterprise Business Service (EBS), which routes the EBM to the ECO business flow with ECO EBM as the input.
- 5. The ECO Business Flow:
  - Creates new items in ERP
  - Creates an ECO in the SAP.
  - Associates the list of revised items with new revisions and effectivity dates, and schedules the ECO for effectivity date.
  - Creates new BoM
  - Updates existing Item in SAP
  - Updates existing BoM in SAP
  - Updates the Transfer Status in Agile.
- 6. The status of Queue Message is updated in the Integration Queue, for monitoring.

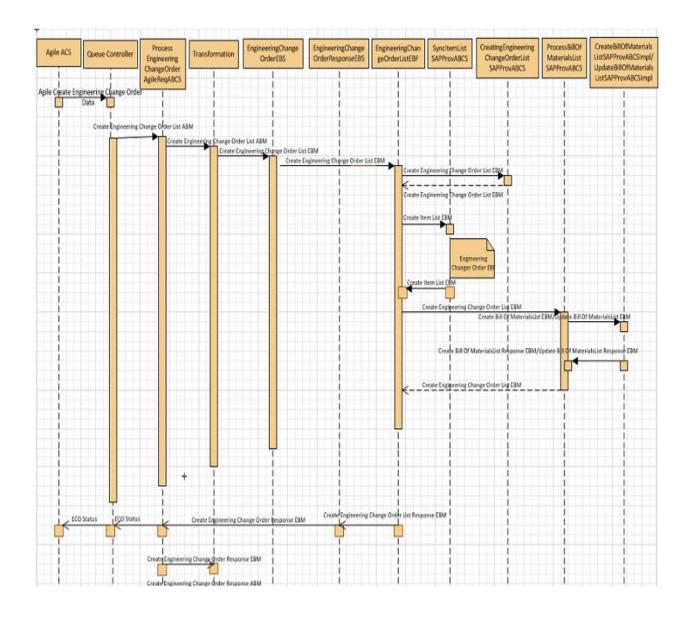
#### **Exceptions**

The following exception conditions create error messages for this integration process:

- If Agile PLM and SAP are not in sync with regards to the earlier revision of the revised item (that is, per the data from Agile PLM, the old revision of the item does not match the current revision of the item in SAP), an error occurs.
- Failure to update the queue status.
- Errors raised during the transformations.

#### **CO Release Services Orchestration**

The below diagram illustrates the Change Order Services orchestration from Agile Application to SAP ERP.



This table list the activities involved in the Change Order Release Services orchestration:

#	Activity	Remarks
1	Agile ACS acts as a trigger for ECO Use case.	Agile ACS transmits Agile Engineering Change Order Data in payload in the form of predefined XML format known as aXML. This file will get queued up for the further processing.

#	Activity	Remarks
2	QueueController processes the payload	The Queue Controller Framework reads the highest priority Queue Message and transforms the payload (aXML) to AgileCreateEngineeringChangeOrderListABM .
3	Invoke ProcessEngineeringChangeOrderAgile ReqABCS	QueueController invokes the ProcessEngineeringChangeOrderAgileReqAB CS with AgileCreateEngineeringChangeOrderListABM as input.
4	ProcessEngineeringChangeOrderAgile ReqABCS makes call back to Agile Web services, if needed.	ProcessEngineeringChangeOrderAgileReqAB CS calls the web services exposed in agile side to enrich AgileCreateEngineeringChangeOrderListABM . AgileCreateEngineeringChangeOrderListABM is transformed into CreateEngineeringChangeOrderEBM.
5	ProcessEngineeringChangeOrderAgile ReqABCS invokes EngineeringChangeOrderEBS	ProcessEngineeringChangeOrderAgileReqAB CS invokes CreateEngineeringChangeOrder operation on EngineeringChangeOrderEBS with CreateEngineeringChangeOrderEBM as input
6	EngineeringChangeOrderEBS routes CreateEngineeringChangeOrderListEB M to CreateEngineeringChangeOrderListEB F	CreateEngineeringChangeOrderListEBM is passed to CreateEngineeringChangeOrderListEBF as input.
7	CreateEngineeringChangeOrderEBF invokes SyncItemListSAPProvABCS	CreateItemListEBM is passed to SyncItemListSAPProvABCS as input
9	SyncItemListSAPProvABCS transforms the input and calls the SAP service	SyncItemListSAPProvABCS transforms CreateItemListEBM to the input of SAP service and calls that service.Creates items in ERP
10	SyncItemListSAPProvABCS calls ItemResponseEBS (Response Port) with CreateItemListResponseEBM	SyncItemListSAPProvABCS invokes the CreateItemListResponse operation on ItemResponseEBS with CreateItemListResponseEBM as input
11	CreateEngineeringChangeOrderListEB F calls ProcessBillOfMaterialsListSAPProvABC S	CreateEngineeringChangeOrderListEBM will be passed to ProcessBillOfMaterialsListSAPProvABCS as the input

#	Activity	Remarks
12 a)	Based on the existence of the BOM ProcessBillOfMaterialsListSAPProvABC S invokes routes to CreateBillOfmaterialsListSAPProvABCS Impl (or) UpdateBillOfMaterialsListSAPProvABC SImpl	
12 b)	ProcessBillOfMaterialsListSAPProvABC SImpl is invoked before ProcessBillOfMaterialsListSAPProvABC S calls UpdateBillOfMaterialsListSAPProvABC SImpl	CreateEngineeringChangeOrderListEBM is passed to ProcessBillOfMaterialsListSAPProvABCSImpl & after this UpdateBillOfMaterialsListEBM is passed to UpdateBillOfMaterialsListSAPProvABCSImpl
13 a)	CreateBillOfMaterialsListSAPProvABCS Impl transforms the input and calls the SAP service	CreateBillOfMaterialsListSAPProvABCSImpl will transform CreateBillOfMaterialsListEBM to the input of SAP service and calls that service.  Creates the BillOfMaterialsList in ERP
13 b- i)	ProcessBillOfMaterialsListSAPProvABC SImpl transforms the input and calls the SAP service	ProcessBillOfMaterialsListSAPProvABCSImpl transforms CreateEngineeringChangeOrderListEBM to the input of SAP service and calls that service
13 b.ii)	UpdateBillOfMaterialsListSAPProvABC SImpl transforms the input and calls the SAP service	UpdateBillOfMaterialsListSAPProvABCSImpl transforms UpdateBillOfMaterialsListEBM to the input of SAP service and calls that service.  Updates the BillOfMaterialsList in ERP
14 a)	CreateBillOfMaterialsListSAPProvABCS Impl calls ProcessBillOfMaterialsListSAPProvABC S (Response Port) with CreateBillOfMaterialsListResponseEBM	CreateBillOfMaterialsListSAPProvABCSImpl invokes CreateBillOfMaterialsListResponse operation on ProcessBillOfMaterialsListSAPProvABCS with CreateBillOfMaterialsrListResponseEBM as input
14 b)	UpdateBillOfMaterialsListSAPProvABC SImpl calls ProcessBillOfMaterialsListSAPProvABC S (Response Port) with UpdateBillOfMaterialsListResponseEB M	UpdateBillOfMaterialsListSAPProvABCSImpl invokes UpdateBillOfMaterialsListResponse operation on UpdateBillOfMaterialsListSAPProvABCSImpl with UpdateBillOfMaterialsListResponseEBM as input
15	CreateEngineeringChangeOrderEBF calls CreateEngineeringChangeOrderSAPPr ovABCS	CreateEngineeringChangeOrdeListEBM is passed to CreateEngineeringChangeOrderListSAPProv ABCS as input

#	Activity	Remarks
16	CreateEngineeringChangeOrderListSA PProvABCS transforms the input and calls the SAP service	CreateEngineeringChangeOrderListSAPProv ABCS transforms CreateEngineeringChangeOrderListEBM into the input of SAP Service and calls that service. Creates items in ERP, creates an ECO, associates revised items to it and creates BOM
17	CreateEngineeringChangeOrderListEB F calls EngineeringChangeOrderResponseEB S (Response Port) with the CreateEngineeringChangeOrderResponseEBM	CreateEngineeringChangeOrderListEBF invokes CreateEngineeringChangeOrderListResponse operation on EngineeringChangeOrderResponseEBS with CreateEngineeringChangeOrderListResponse EBM as input.
18	EngineeringChangeOrderResponseEB S routes the response message to ProcessEngineeringChangeOrderAgile ReqABCS.	EngineeringChangeOrderResponseEBS routes CreateEngineeringChangeOrderListResponse EBM to ProcessEngineeringChangeOrderAgileReqAB CS.
19	ProcessEngineeringChangeOrderAgile ReqABCS sends the status back to the QueueController to update the queue.	ProcessEngineeringChangeOrderAgileReqAB CS replies back to the QueueController with the status of the ECO business process. This status is updated against the Queue message in the database by the QueueController
20	ProcessEngineeringChangeOrderAgile ReqABCS invokes the Agile Web Services.	ProcessEngineeringChangeOrderAgileReqAB CS transforms CreateEngineeringChangeOrderListResponse EBM into AgileUpdateEngineeringChangeOrderListAB M. AgileUpdateEngineeringChangeOrderListAB M is sent as an input to the Agile Web Service. The web services would update transfer status on the Change Order in Agile which will be predefined P2 or P3 attributes on ECO object in Agile. In an error scenario, error message is set in a P2 or P3 attribute. From Agile PLM 9.3.2 onwards, you are provided with a new Action Items tab that corresponds to each ATO.

#	Activity	Remarks
		A previously errored ATO is re-sent through a re-process action in ATO Action Item tab.  (AgileUpdateEngineeringChangeOrderListRe sponseABM is sent back to ProcessEngineeringChangeOrderAgileReqAB CS.)

## **Oracle AIA Services for CO Release**

The process integration for ECO and PREL uses the following industry components:

EBOs	EngineeringChangeOrderEBO     BillOfMaterialsEBO
	3. ItemEBO
EBMs	4. CreateEngineeringChangeOrderListEBM
	5. CreateEngineeringChangeOrderListResponseEBM
	6. CreateBillOfMaterialsListEBM
	7. CreateBillOfMaterialsListResponseEBM
	8. UpdateBillOfMaterialsListEBM
	9. UpdateBillOfMaterialsListResponseEBM
	10. CreateItemListEBM
	11. CreateItemListResponseEBM
EBSs	EngineeringChangeOrderListEBS     (CreateEngineeringChangeOrderListResponseEBM)     ItemEBS ( CreateItemListResponseEBM)

#### **Core Components Locations**

EBO & EBM XSD files	\$AIA_HOME/AIAMetaData/AIAComponents/EnterpriseObjectLibrary/Core/EBO/EngineeringChangeOrder/ \$AIA_HOME/AIAMetaData/AIAComponents/EnterpriseObjectLibrary/Core/EBO/BillOfMaterials/ \$AIA_HOME/AIAMetaData/AIAComponents/EnterpriseObjectLibrary/Core/EBO/Item/
WSDL files	\$AIA_HOME/AIAMetaData/AIAComponents/EnterpriseBusinessServiceLibrary/Core/EBO/

For detailed documentation of individual EBOs, click the EBO Name link on the Integration Scenario Summary page in the Oracle AIA Console. You can also use the Integration Scenario Summary page to search for and view integration scenarios that utilize a particular EBO or EBS.

EBOs can be extended, for instance, to add new data elements. These extensions are protected, and will remain intact after a patch or an upgrade.

**For more information**, see *Oracle Application Integration Architecture – Foundation Pack: Integration Developer's Guide*, "Extensibility for AIA Artifacts."

## Agile & SAP Components for CO Release

Services	Agile (Requester)	SAP (Provider)
ABMs	AgileCreateEngineeringChangeOrder ListABM AgileCreateEngineeringChangeOrder ListResponseABM AgileUpdateEngineeringChangeOrder rListABM AgileUpdateEngineeringChangeOrder rListResponseABM	BAPI_MATERIAL_GET_ALL BAPI_MATERIAL_GET_ALLResponse BAPI_MATERIAL_GET_DETAIL BAPI_MATERIAL_GET_DETAILRespons e BAPI_MATERIAL_SAVEDATA BAPI_MATERIAL_SAVEDATAResponse CSAP_MAT_BOM_READ CSAP_MAT_BOM_READ CSAP_MEV_LEVEL_MAINTAIN CCAP_REV_LEVEL_MAINTAINRespons e BAPI_MAT_BOM_EXISTENCE_CHECK BAPI_MAT_BOM_EXISTENCE_CHECK Response CSAP_MAT_BOM_ALLOC_CREATE CSAP_MAT_BOM_ALLOC_CREATERES ponse CSAP_MAT_BOM_CREATE CSAP_MAT_BOM_CREATE CSAP_MAT_BOM_CREATE CSAP_MAT_BOM_MAINTAIN CSAP_MAT_BOM_MAINTAIN CSAP_MAT_BOM_MAINTAIN CSAP_ECN_MAINTAIN CCAP_ECN_MAINTAIN

Services	Agile (Requester)	SAP (Provider)
ABCS	ProcessEngineeringChangeOrderAgil eReqABCS	CreateEngineeringChangeOrderListSAPP rovABCSImpl
		CreateEngineeringChangeOrderListEBF
		ProcessBillOfMaterialsListSAPProvABCS
		ProcessBillOfMaterialsListSAPProvABCSI mpl
		CreateBillOfMaterialsListSAPProvABCSI mpl
		UpdateBillOfMaterialsListSAPProvABCSI mpl
		SyncItemListSAPProvABCS
EBS	EngineeringChangeOrderEBS (CreateEngineeringChangeOrderList Operation)	EngineeringChangeOrderResponseEBS (CreateEngineeringChangeOrderListResponse Operation)
		ItemEBS ItemResponseEBS
		·
BPEL	CreateQueueService	
	QueueProcessorServiceImpl	
Mediator	ACSAXMLJMSConsumer	ItemService
Service	ACSAXMLFileConsumer	BOMServiceESB
	CreateQueueControlService	Reserveltemservice
	QueueProcessorService	ECORouterService
	EngineeringChangeOrderService	

#### **Component Locations**

ABO XSD files	\$AIA_HOME/AIAMetaData/AIAComponents/ApplicationObjectLibrary/Agile/V1/schemas
ABM XSD files	\$AIA_HOME/AIAMetaData/AIAComponents/ApplicationObjectLibrary/Agile/V1/schemas
	\$AIA_HOME/AIAMetaData/AIAComponents/ApplicationObjectLibrary/SAP/Rel ease1/Core/ABM/EngineeringChangeOrder

## **Integration Services**

These are the integration services for Change Order release:

#### **EngineeringChangeOrderEBS**

EngineeringChangeOrderEBS is the EBS, which exposes the operations related to the Engineering Change Order Integration on the EngineeringChangeOrder EBO. The following are the routing rules:

#### EngineeringChangeOrderEBS Mediator service

- ProcessEngineeringChangeOrderAgileRegABCS
  - Route CreateEngineeringChangeOrderListEBM to CreateEngineeringChangeOrderListSAPProvABCSImpl

#### EngineeringChangeOrderResponseEBS Mediator Service

- CreateEngineeringChangeOrderListSAPProvABCSImpl
  - Route CreateEngineeringChangeOrderListResponseEBM to ProcessEngineeringChangeOrderAgileReqABCS

#### **ItemEBS**

#### **ItemEBS Mediator Service**

- CreateEngineeringChangeOrderListEBF
  - Route CreateItemListEBM to SyncItemListSAPProvABCS

#### ItemResponseEBS Mediator service

- SyncItemListSAPProvABCS
  - Route CreateItemListResponseEBM to CreateEngineeringChangeOrderListEBF

## **ProcessEngineeringChangeOrderAgileReqABCS**

ProcessEngineeringChangeOrderAgileReqABCS is used for transforming AgileCreateEngineeringChangeOrderListABM into CreateEngineeringChangeOrderListEBM. This service invokes the CreateEngineeringChangeOrder operation on EngineeringChangeOrderEBS for creation of the ECO in SAP.

Based on the status of ECO creation in SAP this service updates the queue status. Also the Transfer status attribute in CO is updated by this service. This service is implemented as *Asynchronous* Business Process Execution Language (BPEL) composite.

The QueueController creates the AgileCreateEngineeringChangeOrderListABM and invokes the ProcessEngineeringChangeOrderAgileReqABCS.

 Transforms the AgileCreateEngineeringChangeOrderListABM to CreateEngineeringChangeOrderListEBM and invokes the CreateEngineeringChangeOrder operation on EngineeringChangeOrderEBS with CreateEngineeringChangeOrderListEBM as input. This is routed for creation of the ECO in SAP.

- CreateEngineeringChangeOrderListResponseEBM is received from EngineeringChangeOrderEBS and based on the status of ECO creation in SAP; the QueueController is invoked to update the status of the Queue Message.
- ProcessEngineeringChangeOrderAgileReqABCS transforms
   CreateEngineeringChangeOrderListResponseEBM into
   AgileUpdateEngineeringChangeOrderListABM and is sent as an input to the Agile Web
   Service.
- 4. The web services updates the transfer status of the CO in Agile, which is predefined P2 or P3 attributes on the ECO object in Agile. AgileUpdateEngineeringChangeOrderListResponseABM is sent back to ProcessEngineeringChangeOrderAgileReqABCS.

#### **Transformations**

AgileCreateEngineeringChangeOrderListABM\_to\_CreateEngineeringChangeOrderEBM.xsl

- Transforms AgileCreateEngineeringChangeOrderListABM to CreateEngineeringChangeOrderListEBM
- CreateEngineeringChangeOrderResponseEBM\_to\_AgileUpdateEngineeringChangeOrderList ABM.xsl
- 3. Transforms CreateEngineeringChangeOrderResponseEBM to AgileUpdateEngineeringChangeOrderListABM

#### CreateEngineeringChangeOrderListSAPProvABCSImpl

This is a single operation service. This accepts an ECO containing Item and BoMs information message as a request and returns a response.

- 1. In Agile to SAP flow, CreateEngineeringChangeOrderListSAPProvABCSImpl is used for transforming CreateEngineeringChangeOrderListEBM into CCAP\_ECN\_MAINTAINABM, which invokes the CreateEngineeringChangeOrder operation in SAP.
- 2. In return flow, CCAP\_ECN\_MAINTAIN BAPI sends CCAP\_ECN\_MAINTAINResponse which is transformed by CreateEngineeringChangeOrderListSAPProvABCSImpl into CreateEngineeringChangeOrderListResponseEBM.

This service is implemented as an asynchronous BPEL Composite

## **CO Release Integration Customization Points**

This table lists the CO integration customization information:

#### **Agile**

Name	Property	Description
ProcessEngineeringChange OrderAgileReqABCS (Agile Process ECO	AgileCreateEngineeringChang eOrderListABM_to_CreateEngi neeringChangeOrderListEBM_ Impl .xsl	ReqABM to ReqEBM (main)

Name	Property	Description
requestor flow)	AgileCreateEngineeringChang eOrderListABM_to_CreateEngi neeringChangeOrderListEBM_ Custom.xsl	ReqABM to ReqEBM (custom elements)
	CreateEngineeringChangeOrd erListEBM_EBMHeader_Custo m.xsl	EBM to EBMHeader (custom elements)
	CreateEngineeringChangeOrd erListEBM_EBMHeader_Impl.x sl	EBM to EBMHeader (main)
	CreateEngineeringChangeOrd erListResponseEBM_to_Updat eEngineeringChangeOrderList EBM_Impl.xsI	RespEBM to ReqEBM (main)
	UpdateEngineeringChangeOrd erListEBM_to_AgileUpdateEngi neeringChangeOrderListABM_I mpl.xsl	ReqEBM to ReqABM (main)

#### SAP

Name	Property	Description
CreateEngineeringChangeOr derListSAPProvABCSImpl CreateEngineeringChangeOr	CreateEngineeringChangeOrd erListEBMtoABM_Custom.xsl	Custom transformations for Engineering Change Order Request EBM to Request ABM
derListEBF	XformReqEBMToResEBM_Cu stom.xsl	Custom transformations for Engineering Change Order Request EBM to Engineering Change Order Response EBM
	CreateECOEBMtoItemListEBM _Custom.xsl	Custom transformations for Engineering Change Order Request EBM to Item List EBM
	UpdateXformEngineeringChan geOrderListEBMtoEBM_Custo m.xsl	Custom transformations for update Engineering Change Order list EBM to Engineering Change Order list EBM
	XformEBMtoBillOfMaterialProc ess_Custom.xsl	Custom transformations for Engineering Change Order list EBM to Engineering Change Order list EBM for BOM

Name	Property	Description
	XformECOListEBMtoECOListR esponseEBM_Custom.xsl	Custom transformations for Engineering Change Order list request EBM to Engineering Change Order list Response EBM
	XformEngineeringChangeOrde rListEBMtoEBM_Custom.xsl	Custom transformations for create Engineering Change Order list EBM to Engineering Change Order list EBM
	ECOEBMToExistenceCheck_C ustom.xsl	Custom transformations for Engineering Change Order list EBM to BOM_Existence_Check ABM
ProcessBillOfMaterialsListSA PProvABCS	ECOEBMToGlobalBOMExisten ceCheck_Custom.xsl	Custom transformations for Engineering Change Order list EBM to global BOM_Existence_Check ABM
	ECOEBMToGlobalUpdateBOM EBM_Custom.xsl	Custom transformations for Engineering Change Order list EBM to global Update BillOfMaterials List EBM
	ECOListEBMToBOMListEBM_ Custom.xsl	Custom transformations for Engineering Change Order list EBM to Create BillOfmaterials List EBM
	ECOListEBMToUpdateBOMLis tEBM_Custom.xsl	Custom transformations for Engineering Change Order list EBM to Update BillOfMaterials List EBM
	XformEBMHeadertoECOListRe sponseEBM_Custom.xsl	Custom transformations for EBM Header to Create EngineeringChangeOrder List EBM
	XformECOListEBMtoEBMHead er_Custom.xsl	Custom transformations for Create EngineeringChangeOrder List EBM to EBM Header
CreateBillOfMaterialsListSAP ProvABCSImpl	BOMEBMToCreateGlobalBOM ABM_Custom.xsl	Custom transformations for Create BillOfMaterials List EBM to Create Global BOM ABM

Name	Property	Description
	BOMEBMToExistenceCheck_ Custom.xsl	Custom transformations for Create BillOfMaterials List EBM to global BOM Existence Check ABM
	BOMEBMToPlantExistenceCh eck_Custom.xsl	Custom transformations for Create BillOfMaterials List EBM to BOM Existence Check ABM
	BOMEBMToPlantExtensionAB M_Custom.xsl	Custom transformations for Create BillOfMaterials List EBM to BOM Plant Extension ABM
	BillOfMaterialsListEBMToCreat eBOM_Custom.xsl	Custom transformations for Create BillOfMaterials List EBM to Create BOM ABM
	XformBOMReqEBMToResEB M_Custom.xsl	Custom transformations for Create BillOfMaterials List EBM to Create BillOfMaterials List Response EBM
UpdateBillOfMaterialsListSAP ProvABCSImpl	BOMEBMToGlobalBOMABM_ Custom.xsl	Custom transformations for Update BillOfMaterials List EBM to Update global BOM ABM
	BOMEBMToPlantExistenceCh eck_Custom.xsl	Custom transformations for Update BillOfMaterials List EBM to BOM Existence Check ABM
	BOMEBMToPlantExtensionAB M_Custom.xsl	Custom transformations for Update BillOfMaterials List EBM to BOM Plant Extension ABM
	BOMEBMToUpdateBOMABM_ Custom.xsl	Custom transformations for Update BillOfMaterials List EBM to Update BOM ABM
	XformBOMReqEBMToResEB M_Custom.xsl	Custom transformations for Update BillOfMaterials List EBM to Update BillOfMaterials List Response EBM
ProcessBillOfMaterialsListSA PProvABCSImpl	XformECOEBMtoABM.xsl	Custom transformations for CreateEngineeringChangeOrd erListEBM to Read BOM ABM

Name	Property	Description
	XformABMtoECOEBM.xsl	Custom transformations for Read BOM ResponseABM to CreateEngineeringChangeOrd erList EBM
SyncItemListSAPProvABCS	XFormItemEBMToGetDetailRef Material_Custom.xsl	Custom transformations for CreateItem List EBM to Get detail Reference Material ABM
	XFormItemEBMToReferenceM aterial_Custom.xsl	Custom transformations for CreateItem List EBM to Get Reference Material ABM
	XFormItemEBMToRevisionAB M_Custom.xsl	Custom transformations for CreateItem List EBM to Create Revision ABM
	XFormItemListEBMToSavedDa ta_Custom.xsl	Custom transformations for CreateItem List EBM to Create Item List ABM
	XFormItemListEBMToUpdateIt em_Custom.xsl	Custom transformations for CreateItem List EBM to Update Item list ABM(for Get All ReferenceMaterial-4.6)
	XFormItemListEBMToUpdate_I tem_Custom.xsl	Custom transformations for CreateItem List EBM to Update Item list ABM(for Get Detail ReferenceMaterial)
	XformItemListEBMtoItemListRe sponseEBM_Custom.xsl	Custom transformations for CreateItem List EBM to Create ItemList Response EBM

## **Properties and DVMs**

The following mandatory DVMs and Properties (in AIAConfigProperties.xml) must be set for the CO Release process:

- AGILE\_SITE\_TARGET\_MAPPING
- AGILE\_TARGET\_SITE\_MAPPING
- LANGUAGE\_CODE
- ECO\_ENGINEERINGCHANGEORDERLINE\_REVISEDBILLOFMATERIALS\_BILLOFMATERI ALSCOMPONENTITEM\_CHANGETYPECODE

- ITEM\_PRIMARYCLASSIFICATIONCODE
- ITEM\_STATUS\_CODE
- ITEM\_UOM\_CODE
- ECO\_STATUS\_CODE
- REFERENCE MATERIALS

# Chapter 3: Process Integration for New Part Request

This chapter provides an overview about new part numbers and describes the new part request process in Agile and SAP, discusses integration solution assumptions, integration sequence of events, Oracle Application Integration Architecture (Oracle AIA) services, and integration customization points.

This chapter includes the following sections:

- Overview
- NPR Process in Agile
- NPR Process in SAP
- NPR Process Integration Solution Assumptions
- NPR Integration Sequence
- Oracle AIA Services for NPR
- NPR Integration Customization Points

## **Overview**

New part numbers may originate in a system outside of Agile, which is easily understood when looking at the interactions of various roles that can be involved in the process of generating new part numbers.

An engineer designing an electronic assembly, a circuit board for example, may require a part, such as a new resistor, which cannot be found in the system. The engineer raises a new part request (NPR) to document control to route the request to the materials manager for review. A buyer looks into catalogs offered by approved manufacturers and finds a part that meets the criteria. The buyer then contacts the manufacturer, confirms availability, procures specifications, and then approves the NPR with the new manufacturer part number attached to it. Document control compiles all the information and assigns an internal part number corresponding to the manufacturer part and informs the engineer.

The process integration allows you to trigger a NPR process on demand. This is a synchronous process, which reserves and fetches the part number from the SAP system.

## **NPR Process in Agile**

A New Part Request process in Agile is executed using an object of the Engineering Change Requests (ECR) class. Since the part number(s) being requested do not exist yet in Agile, there are no affected items on this ECR. A number of variants of this process are possible:

A single item number is reserved in SAP per ECR

Multiple item numbers are reserved in SAP per ECR

### **On Demand New Part Request**

The synchronous on-demand NPR process allows you to achieve the following:

A new part number is required, which is to be used on a design. In Agile, the user clicks on the **New Object** icon to create a new item for a given subclass such as *Part* or *Document*. The on-demand NPR process compliments or replaces the new item creation process in Agile by providing the user a Process Extension (PX) that a user can use to trigger the creation of a new item.

The overall process flow is as follows:

- 1. User calls a PX from Agile's auto number menu on the **Create New Item** popup. This option is available whenever the part number generation process is generic (mainly using a sequence).
- Since a SAP material type is required to get the next available sequence number from SAP, the
  item type (subclass) is passed as a parameter as part of this process. In DVM (Domain Value
  Mapping) the Agile's subclass is mapped to the corresponding SAP material type.
- 3. The PX requests a new part number from SAP. This process reserves the next available part number in SAP.
- 4. New reserved part number is sent back to Agile.
- 5. The new part number is returned to the calling PX and the Agile New Part Creation process is executed as usual from there onwards. If an error is encountered during PX execution, then the error message is displayed as a popup window in Agile.

For detail error information, log on to Business Process Execution Language (BPEL) console.

## **NPR Process in SAP**

It is assumed that the internal number range assignments are configured in SAP for those *Material* types that are mapped to the corresponding *Part* or *Document* subclass of Agile, which requires auto number generation.

When the synchronous auto number PX is executed from Agile, it calls a standard SAP application programming language (API) with input as *Material* type.

SAP checks if there is a valid internal number range defined for the provided *Material* type. If yes, the program returns the next available number to the calling program. If no valid internal number range is defined, it returns an error to the calling program.

This complete process is synchronous; therefore, the user does not experience the SAP processes at all as they run in the background to return the SAP assigned number. For the user, the process appears similar to the auto number assignment within Agile.

## **NPR Process Integration Solution Assumptions**

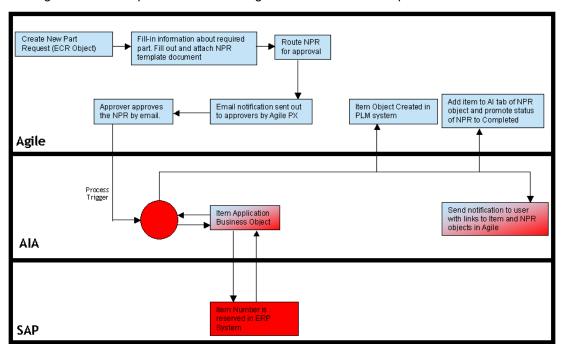
The following are the assumptions for the NPR process:

1. The Item type or Agile subclass type is mapped to Material type (MARA-MTART) in SAP.

2. For a given valid Material type, internal number range assignment is already configured in SAP.

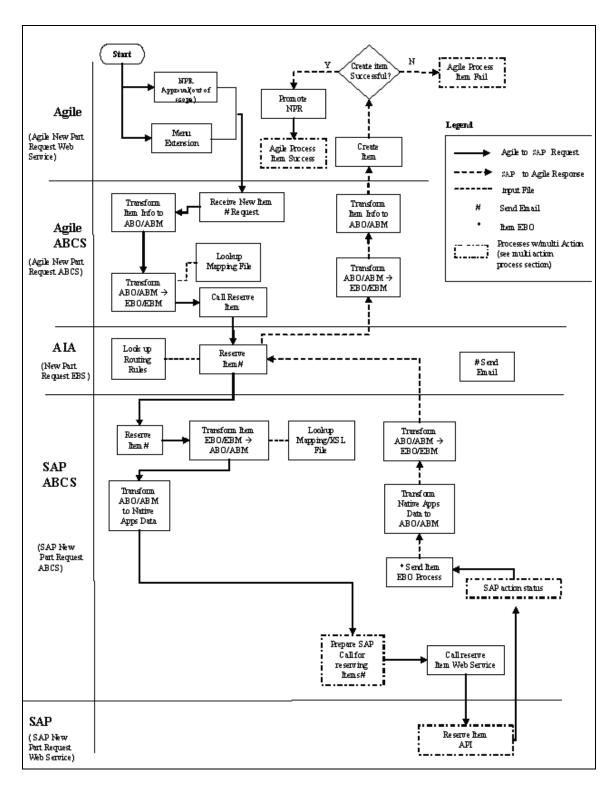
## **NPR Integration Sequence**

This figure shows the process flow from Agile to SAP for the NPR process.



#### NPR process flow

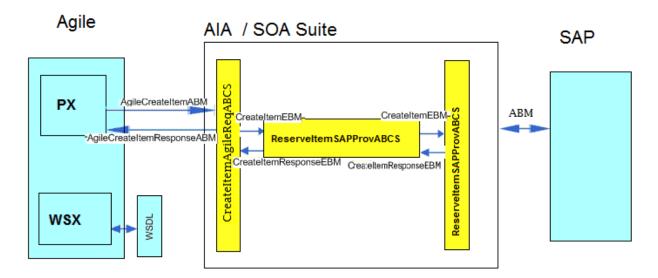
This figure shows the sequence of events that occur when creating a NPR:



Sequence for creating a new part number

## **NPR Integration Flow**

The NPR process is triggered from a PX. It is a synchronous process and therefore the process is designed based on the Requestor - Provider pattern as shown in this figure:



#### Process flow from Agile to SAP for new part number

The PX creates the Agile request Application Business Message (ABM) (*AgileCreateItemABM*) for the CreateItemAgileRegABCS and invokes it:

The request AgileCreateItemABM is transformed to the Enterprise Business Message *CreateItemEBM* for NPR process.

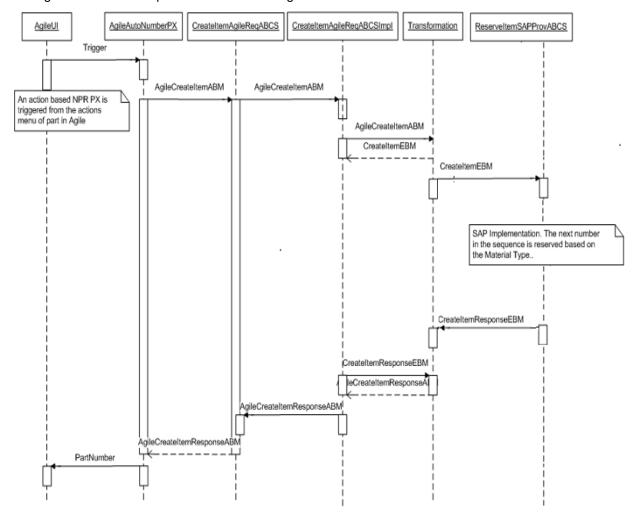
- 1. Using the Asynchronous Message Pattern, the NPR process is invoked by the CreateItemAgileReqABCSImpl with the CreateItemEBM as input.
- 2. The CreateItemEBM is routed to the ReserveItemSAPProvABCS with the CreateItemEBM as input.
- 3. The ReserveItemSAPProvABCS implements the business logic for generating the new part number in SAP.
- 4. A response CreateItemResponseEBM with New Part Number is returned and routed back to the CreateItemAgileReqABCSImpl.
- 5. The CreateItemAgileReqABCSImpl transforms the response CreateItemResponseEBM to Agile response AgileCreateItemResponseABM.
- 6. CreateItemAgileReqABCS receives AgileCreateItemResponseABM and returns back to the PX.
- 7. The Part Number from the AgileCreateItemResponseABM is returned to the web client and displayed in the **Number** field in the Create Item screen.

#### **NPR Services Orchestration**

The NPR Process itself is an asynchronous process, whereas PX expects the response synchronously. Therefore, there may be a delayed response from the provider as the CreateltemAgileReqABCSImpl is implemented as an asynchronous BPEL Composite. To facilitate this, the synchronous BPEL Composite CreateltemAgileReqABCS is used to invoke the CreateltemAgileReqABCSImpl and receive the response back. CreateltemAgileReqABCS is invoked by the PX synchronously.

Between the CreateItemAgileReqABCS and CreateItemAgileReqABCSImpl, ABMHeader Id is used as the correlation ID.

This figure shows the sequence of events during NPR services orchestration:



### AutoNumber PX

This table describes the activities involved when creating a NPR:

#	Activity	Remarks
1	Agile NPRAutonumberPX is triggered	The Agile NPRAutonumberPX is triggered by an Agile user from the Agile Web client as part of New Part creation in Agile.
2	Invoke CreateItemAgileReqABCS with AgileCreateItemABM as input	NPRAutonumberPX process invokes the CreateItemAgileReqABCS with AgileCreateItemABM ABM as input.
3	Invoke CreateItemAgileReqABCSImpl with AgileCreateItemABM as input	NPRAutonumberPX process invokes the CreateItemAgileReqABCSImpl with AgileCreateItemABM ABM as input.
4	CreateItemAgileReqABCSImpI invokes the ReserveItemSAPProvABCS	An invoke activity in CreateItemAgileReqABCSImpI transforms the AgileCreateItemABM ABM to CreateItemReqMsg EBM and invokes the ReserveItemSAPProvABCS with CreateItemReqMsg as the input. CreateItemReqMsg will be routed to SAP ReserveItemSAPProvABCS.
5	ReserveItemSAPProvABCS on the SAP first transforms & then calls the SAP service	ReserveItemSAPProvABCS will first transform CreateItemReqMsg into the input of SAP Service to reserve the item in SAP and then calls that service. This would create an Item in using a generic part number generation process (mainly using a sequence).  Similirarly CreateItemResponseMsg is an input that is routed back to the CreateItemAgileReqABCSImpl.
6	CreateItemAgileReqABCSImpl first transforms & then returns the response to CreateItemAgileReqABCS	CreateItemAgileReqABCSImpI will first transform CreateItemResponseMsg to AgileCreateItemResponseABM and returns the same to CreateItemAgileReqABCS.
7	CreateItemAgileReqABCS returns AgileCreateItemResponseABM to NPRAutonumberPX.	
8	NPRAutonumberPX returns the partNumber to New Part Creation UI in Agile	NPRAutonumberPX gets the partNumber from the <i>AgileCreateItemResponseABM</i> and returns it to the New Part Creation UI in Agile web client which gets displayed in the Number field.

## **Oracle AIA Services for NPR**

The process integration for NPR uses the following industry components:

#### **Core components for NPR**

EBOs	ItemEBO
EBMs	CreateItemEBM
	CreateItemResponseEBM

#### **Core Components Locations**

EBO and EBM XSD files	\$AIA_HOME/AIAMetaData/AIAComponents/EnterpriseObjectLibrary/Core/EBO/Item
WSDL files	\$AIA_HOME/AIAMetaData/AIAComponents/EnterpriseBusinessServiceLibrar y/Core/EBO/Item

For detailed documentation of individual Enterprise Business Objects (EBOs), click **EBO Name link** on the *Integration Scenario Summary* page in the *Oracle AIA Console*. You can also use the *Integration Scenario Summary* page to search for and view integration scenarios that utilize a particular EBO or EBS.

EBOs can be extended, for instance, to add new data elements. These extensions are protected, and remain intact after a patch or an upgrade.

**For more information**, see *Oracle Application Integration Architecture – Foundation Pack: Integration Developer's Guide*, "Extensibility for AIA Artifacts."

## Agile and SAP Components for NPR

This table contains the Agile and SAP components for NPR:

Services	Agile (Requester)	SAP (Provider)
ABMs	AgileCreateItemABM AgileCreateItemResponseABM	BAPI_STDMATERIAL_GETINTNUMBER BAPI_STDMATERIAL_GETINTNUMBERResponse
ABCS	CreateItemAgileReqABCS CreateItemAgileReqABCSImpl	ReserveItemSAPProvABCS

#### **Component Locations**

ABO XSD files	\$AIA_HOME/AIAMetaData/AIAComponents/ApplicationObjectLibrary/Agile/V1/sche mas
ABM XSD files	\$AIA_HOME/AIAMetaData/AIAComponents/ApplicationObjectLibrary/Agile/V1/sche mas \$AIA_HOME/AIAMetaData/AIAComponents/ApplicationObjectLibrary/SAP/Release 1/Core/ABM/Ite

## **Integration Services**

Below are the integration services for NPR:

- CreateItemAgileRegABCSImpl
- ReserveItemSAPProvABCS

## CreateItemAgileReqABCSImpl

The CreateItemAgileReqABCSImpI transforms the Agile message (AgileCreateItemABM) into CreateItemEBM and calls the routing service to Create Item and get the CreateItemResponseEBM response from SAP. It then transforms the CreateItemResponseEBM response from the routing EBS back to an Agile message (AgileCreateItemResponseABM) and sends it to CreateItemAgileReqABCS, which returns it to the calling Agile PX.

#### Flow

Receives AgileCreateItemABM from CreateItemAgileReqABCS, which gets the same from NPRAutonumberPX process extensions.

- Transforms this message into the CreateItemEBM -
  - a. Populates the EBM header
  - b. Determines Target System ID(s) and adds them into the EBM header to control routing
  - c. Validates required fields
  - d. Maps to EBM
- Call Target ReserveItemSAPProvABCS with the operation initiate
- 3. Transform CreateItemResMsg Response EBM (CreateItemResponseEBM) to AgileCreateItemResponseABM Agile message.
- 4. Send AgileCreateItemResponseABM back to CreateItemAgileReqABCS, which in turn sends it back to the respective PX.
- 5. CreateItemAgileReqABCSImpl has the following transformation:
  - AgileCreateItemABM\_to\_CreateItemEBM2.
     CreateItemResponseEBM\_to\_AgileCreateItemResponseABM

#### **ReserveltemSAPProvABCS**

ReserveItemSAPProvABCS is a single operation service. it accepts a *Material* type of an Item information message as a request and returns a response.

In the Agile to SAP flow, ReserveItemSAPProvABCS is used for transforming CreateItemEBM into BAPI\_STDMATERIAL\_GETINTNUMBER ABM, which invokes the Reserve Item operation in SAP.

In the return flow, BAPI\_STDMATERIAL\_GETINTNUMBER sends BAPI\_STDMATERIAL\_GETINTNUMBERResponseABM, which is transformed by ReserveItemSAPProvABCS into CreateItemResponseEBM.

This service is implemented as an asynchronous BPEL Composite.

## **NPR Integration Customization Points**

These are the NPR integration customization points:

#### **Agile**

Property	Name	Description
CreateItemAgileReqABCSIm pl	AgileCreateItemABM_to_Crea teItemEBM_Custom.xsI	Request ABM to Request EBM
(Agile Process Item requestor flow)		
	CreateItemEBM_EBMHeader _Custom.xsl	Request EBM to EBM Header

#### SAP

Property	Name	Description
ReserveItemSAPProvABCS	GenerateItemEBMtoABM_Custom.xsI	Request EBM to Request ABM
	GenerateItemABMtoEBM_Custom.xsl	ResponseABM to ResponseEBM

## **Properties and DVMs**

The ITEM\_PRIMARYCLASSIFICATIONCODE property must be set for the NPR in the AIAConfigProperties.xml to work.

# **Chapter 4: Process Integration for Item Attribute Update**

This chapter provides an overview of the process integration for Item Attribute (IA) Update and discusses solutiontion assumptions, the IA Update integration sequence, Oracle Application Integration Architecture (Oracle AIA) services for IA Update, and IA Update integration customization points.

This chapter includes the following sections:

- Overview:
- Item Attribute Update Process
- IA Update Process Integration Solution Assumptions
- IA Update Integration Sequence
- Oracle AIA Services for IA Update
- Integration Services
- IA Update Integration Customization Points
- Essential Properties and Domain Value Maps (DVMs)

## **Overview**

Required as part of the Manufacturing Update process for product information synchronization, the Item Attributes information from the Enterprise Resouce Planning (ERP) system is required to be updated in Agile. The term Item applies to both Parts and Documents in Agile considering the documents are integrated in to SAP as a part object only and not as a Document Info Record (DIR). DIR is not in scope for this version of integration.

Since item attribute information can exist in multiple plants in the ERP system, it is supported only for cases where the system can accurately determine which plant in ERP to pick up item attribute information from.

## **Item Attribute Update Process**

The update of Item Attribute information from ERP to Agile Process Lifecycle Management (PLM) is performed as event-based and in near real time.

The following steps are executed:

- 1. The process kicks off when configured fields are modified and saved on an item in System Application and Products (SAP).
- 2. Retrieve the attributes that have changed on the item in SAP.

This data is retrieved from one or more organizations (plants) as per site-org mappings or from the configured single organization.

3. Update the information into Agile.

The input consists of the item attribute values, which must be updated in Agile. Unique identifiers for the item, along with values for all the attributes mapped for transfer from ERP to Agile are provided as input.

In Agile 9.3.1.2 an item number is the only attribute that is required for uniquely identifying the item to be updated.

A unique item revision in Agile is composed of a revision number as well as a Change Order (CO) number (because it is possible for certain typesof COs in Agile to revise an item without changing its revision number). In the context of integration, in most cases, updates to item attributes applies only to the latest released revision.

The following guidelines are followed when querying an item from Agile for update:

In this release of integration, developed on Agile 9.3.1.2, only the item number is used to query the item to be updated. The item number will pull up the latest released revision of the item by default, and all updates are made to the latest released revision of the item.

A future release of the integration should plan on enhancing this capability to accept a revision number (and optionally, a Change number) along with the item number to pull up a unique item revision for update (if a Change number is not specified, the latest released Change corresponding to that revision is assumed).

## **Processing**

IA Update is performed either near real time or batch. In order to achieve this, implementation requires a one-time configuration of change pointers and *Application Link Enabling* (ALE) in SAP.

For more information about this configuration setup, see <u>Setting up SAP</u>.

As part of this configuration, all the fields that must be updated back in to Agile are configured such that any changes saved to these fields on an item triggers the update process immediately. For the batch process, it is required to schedule the **IDOC** as a background job.

The moment you save the changes on the item in SAP, the change pointers configuration triggers an event. The event pushes the data to the configured partner (ALE configurations) and in this case it is the Agile system. All the changes made on the item are captured and updated on the specified item in Agile. This process triggers once for each item change save event.

#### **Exceptions**

In all cases, the exception message displayed must contain the item number that was being updated along with other supporting information as indicated.

Insufficient privilege to discover, read, or update the item are:

Invalid field value

- Invalid list value
- Invalid data format for text, money or date fields
- Item does not exist

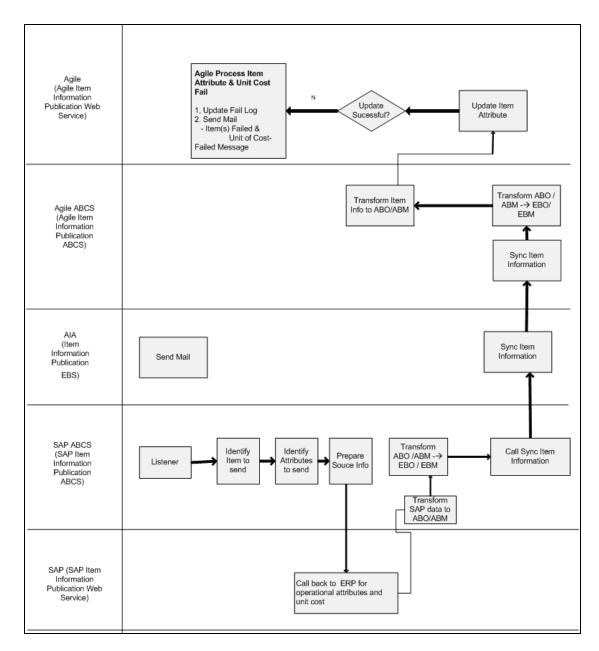
## **IA Update Process Integration Solution Assumptions**

These are the solution assumptions for the process integration for IA Update:

- 1. If item information must be retrieved from multiple plants in the SAP (ERP) system, the following constraints must be met in order to support this process:
  - Agile multi-sites is configured
  - b. There is a one-to-one mapping between Agile sites and ERP plants
- The attributes to be updated with ERP data are on the Sites tab of the item
   In this release of integration "Changes are interfaced to only one destination system".
- The following exception conditions are tested to make sure that they return user-friendly error messages. In all cases, the exception message displayed must contain the Item number that was being updated and the step at which the error occurred, along with other supporting information as needed.
  - Insufficient privilege to discover, read, or update attributes on the Item object
  - Invalid field value (indicate the field for which the value is incorrect, and the value that is being passed on to the field)
  - Item object does not exist
- 4. New Item Creation is not part of the scope for this Item Attribute Update activity. It is assumed that the item exists in both Agile and SAP, by means of a prior New Part Introduction or independent offline load processes.

## **IA Update Integration Sequence**

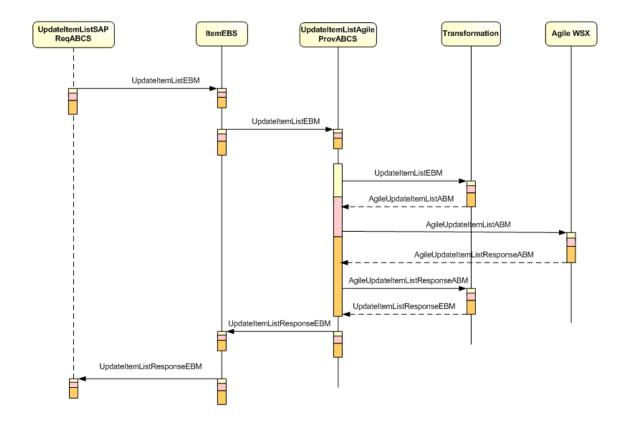
This figure shows the sequence of events that occur during IA update:



IA update sequence

## **IA Update Services Orchestration**

This sequence diagram shows the process flow for IA update process flow:



### Sequence diagram for IA update process flow

This table describes the activities involved in the IA update process:

#	Activity	Description
1	SAP Item Operational Attribute Update Action Trigger	SAP Item Operational Attribute Update Action trigger Invokes the UpdateItemListSAPReqABCS
2	UpdateItemListSAPReqABCS calls UpdateItemListSAPReqABCSImpl	UpdateItemListABM will be passed to UpdateItemListSAPReqABCSImpl as the input
3	UpdateItemListSAPReqABCSImpl invokes ItemEBS	An invoke activity in UpdateItemListSAPReqABCSImpl invokes the UpdateItemList operation on ItemEBS with UpdateItemListEBM as input
4	ItemEBS routes UpdateItemListEBM to UpdateItemListAgileProvABCSImpl	ItemEBS routes UpdateItemListEBM as input to UpdateItemListAgileProvABCSImpl

#	Activity	Description
5	UpdateItemListAgileProvABCSImpI invokes Agile's Item Operational Attribute Update Web Service	UpdateItemListAgileProvABCSImpl transforms the UpdateItemListEBM to AgileUpdateItemListABM and invokes UpdateItem service operation on Agile Web Service to update Item cost related attribute information from SAP to Agile.
		The AgileUpdateItemListResponseABM is returned back to UpdateItemListAgileProvABCSImpl

## **Oracle AIA Services for IA Update**

The process integration for IA Update uses the following industry components:

#### **Core Components for AIA Update**

EBOs	ItemEBO
EBMs	UpdateItemListEBM UpdateItemListResponseEBM
EBSs	ItemEBS ItemResponseEBS

#### **Core Components Locations**

EBO & EBM	\$AIA_HOME/AIAMetaData/AIAComponents/EnterpriseObjectLibrary/Core/
XSD files	EBO/Item
WSDL files	\$AIA_HOME/AIAMetaData/AIAComponents/EnterpriseBusinessServiceLibrary/Core/EBO/Item

For detailed documentation of individual Enterprise Business Objects (EBOs), click **EBO Name link** on the *Integration Scenario Summary* page in the *Oracle AIA Console*. You can also use the *Integration Scenario Summary* page to search for and view integration scenarios that utilize a particular EBO or Enterprise Business Service (EBS).

EBOs can be extended, for instance, to add new data elements. These extensions are protected, and will remain intact after a patch or an upgrade.

**For more information** about EBOs and Enterprise Business Messages (EBMs), see *Oracle Application Integration Architecture – Foundation Pack: Integration Developer's Guide*, "Extensibility for AIA Artifacts."

## **SAP and Agile Components for IA Update**

This table lists the SAP and Agile components for IA updates:

Services	SAP (Requester)	Agile (Provider)
ABMs	UpdateItemListABM	AgileUpdateListABM AgileUpdateListResponseABM
ABCS	UpdateItemListSAPReqABCSImpl UpdateItemListSAPReqABCS	UpdateItemListAgileProvABCSImpl
EBS	ItemEBS	ItemResponseEBS

#### **Component Locations**

ABO XSD	\$AIA_HOME/AIAMetaData/AIAComponents/ApplicationObjectLibrary/Agile
files	/V1/schemas

## **Integration Services**

These are the integration services for IA Update:

#### **ItemEBS**

ItemEBS is the Enterprise Business Service, which exposes the operations related to the Item Attribute Update Integration on the ItemEBO. The following are the routing rules:

#### **ItemEBS Mediator service**

- UpdateItemListSAPRegABCSImpl
  - Route UpdateItemListEBM to UpdateItemListAgileProvABCSImpl

## **UpdateItemListSAPReqABCSImpl**

UpdateItemListSAPReqABCSImpl is called when there is a requirenment to update multiple items in Agile with all the operational attributes as well as attributes such as unit cost from SAP. This is a push from SAP to the Agile.

The requester Application Business Connector Service (ABCS) is a synchronous process, which receives a list of Item Ids from the SAP Change Pointer program. The lists of Ids are those which have last\_update\_date greater than the last run date of the Change Pointer.

The requester Business Process Execution Language (BPEL) Composite filters the list of Ids
that are present in the cross-reference tables in the Fusion Middleware (FMW) layer. This
provides a list of Items that were actually from the Agile system. The original list of Item Ids may

be those from non-Agile sources as well.

- The BPEL Composite then makes a Mediator call for end point virtualization. This Mediator layer has a SAP Adapter, which calls the Business Application Programming Interface (BAPI) that provides the Item details required to be sent out. This is the Item Application Business Message (ABM).
- A transformation converts the ABM to an Enterprise Business Message (EBM).
- An asynchronous request-delayed response call is made to the ItemEBS with the ItemListEBM.
   This is routed to the appropriate provider.
- The BPEL instance gets invoked when the asynchronous call gets back from the provider and provides the status of the transaction back to the caller concurrent program (since that is a synchronous call).
- The concurrent program logs the status of this call.

## **UpdateItemListAgileProvABCSImpl**

UpdateItemListAgileProvABCSImpl is used to facilitate the communication between ItemEBS and the Agile web service used for updating the Items' operational attributes, item cost information in batch mode in Agile.

Receives UpdateItemListReqMsg that contains UpdateItemListEBM

- Transform operation is called to convert the UpdateItemListEBM into AgileUpdateItemListABM.
- AgileUpdateItemListABM is sent as input to the web service operation UpdateItems (Coarse Grained application programming interfaces (APIs) on Agile side) to update Items in Agile.
- AgileUpdateItemListResponseABM is received on successful execution of Coarse Grained API.
- Transform operation is called to convert the AgileUpdateItemListABM to UpdateItemListResponseEBM, which is returned as output of this BPEL Composite.
- If the UpdateItems service operation fails on the Agile side, a new Fault is generated and is sent across with the appropriate error message.

## **IA Update Integration Customization Points**

These are the IA Update integration customization points:

#### SAP

Property	Name	Description
UpdateItemListSAPReqABCSImpl	XFormABMToEBM_Custom.xsl	Custom transformations for Item Request ABM to Request EBM

#### **Agile**

Property	Name	Description
UpdateItemListAgileProvABCSI mpl (Agile update item attributes	AgileUpdateItemListResponse ABM_to_UpdateItemListRespo nseEBM_Custom.xsl	RespABM to RespEBM (custom element)
provider flow)	AgileUpdateItemListResponse ABM_to_UpdateItemListRespo nseEBM_Impl.xsI	RespABM to RespEBM (main)
	UpdateItemListEBM_to_AgileU pdateItemListABM_Impl.xsl	ReqEBM to ReqABM (main)

## **Essential Properties and DVMs**

The following mandatory properties and DVMs (in AIAConfigProperties.xml) must be set for the Item Attribute Update process to flow to work:

- AGILE\_SITE\_TARGET\_MAPPING
- AGILE\_TARGET\_SITE\_MAPPING
- ITEM\_PRIMARYCLASSIFICATIONCODE

# **Chapter 5: Implementing the Process Integration Pack**

This chapter describes how to implement the Agile PLM Integration Pack for SAP: Design to Release, including prerequisites, setting up the participating applications, loading cross-reference data, configuring the pre-built integration, working with domain value maps (DVMs), application interfaces, and how to handle errors.

This chapter includes the following sections:

- Prerequisites
- Setting up Agile PLM
- Setting Up SAP
- Loading Cross Reference Data
- Configuring the integration
- Working with DVMs
- Application Interfaces
- Handling Errors
- Viewing Enterprise Business Objects (EBO) Implementation Maps (EIMs)

## **Prerequisites**

The Agile Product Lifecycle Management (PLM) integration is deployed through the Oracle Application Integration Architecture (Oracle AIA) Installer. For proper functioning, the integration requires certain settings and configurations in partner applications such as Agile PLM and System Application and Products Enterprise Resource Planning (SAP ERP), as well as the Oracle AIA configuration property files.

- Service-Oriented Architecture (SOA) 11.1.1.6 must be installed and relevant patches applied.
- Oracle AIA Foundation Pack Foundation Pack 11.1.1.6, RUP patch 14253266 or later must be installed.
- Agile PLM must be installed and configured accordingly.
- Oracle Application adapter for SAP must be installed.
- All the required webservices for the corresponding Business Application Programming Interfaces (BAPIs) and IDOCs of SAP must be generated from the Oracle Application adapter.
- SAP environment must be installed and configured accordingly.

- Before enabling the Agile PLM Integration Pack for SAP: Design to Release, you must set up the following participating applications:
  - Agile PLM
  - SAP
  - Cross-reference data

## **Setting up Agile PLM**

After installating the Agile PLM Integration Pack for SAP: Design to Release, the Agile Administrator must set up the Agile Content Services (ACS) as well as the following post-installation configurations using Java client:

- Create a new Java Message Service (JMS) Destination.
- Create new events for Engineering Change Order (ECO), Manufacturing Change Order (MCO), and Site Change Order (SCO).
- Define filters.
- Create new subscribers for ECO, MCO, and SCO.
- Set privileges.
- Create Auto Numbers
- Update Change Order (CO) Page Two Fields
- Configure Sites
- Configure Site Attributes
- Configure and Deploy Process Extension (PX)
- Set up Agile notification

## **Creating a New JMS Destination**

#### To create new JMS Destination:

- 1. Login to Agile Java Client using the login credentials provided.
- 2. Navigate to Admin, System Settings, Agile Content Service, Destinations.
- 3. Click **New** to create a new JMS Destination with the following information.

Parameters	Variables	
Name	SOA Application Server	
Description	SOA Application Server	

Parameters	Variables	
Protocol	JMS	
Username	SOA Application Server Username	
Password	SOA Application Server Password	
Provider Context Factory	weblogic.jndi.WLInitialContextFactory	
Connection Factory	jms/aia/AIAAgilePLMECOCF	
Default Provider URL	t3:// <soa_hostname>:<port></port></soa_hostname>	
Destination Name	jms/aia/AIAAgilePLMECOJMSQueue	

**Note:** If you are pointing Agile to a clustered Fusion Middleware (FMW) environment, the **Default Provider URL** must contain all possible URLs in the cluster separated by a comma. For example, t3://<soa\_hostname1>:<soa\_port1>,<soa\_hostname2>:<soa\_port2>.

Test the JMS Destination.

The test must be successful.

### Create New Events for ECO, MCO and SCO

#### To create new events for ECO, MCO and SCO

- 1. Navigate to Admin, System Settings, Agile Content Service, Events.
- **2.** Click New to create new Event(s).
  - a. Enter values for Name and Description.
  - b. Choose relevant workflows.
  - **c.** For SCO choose *Default Site Change Orders*.
  - d. For ECO choose Default Change Orders.
  - e. For MCO choose Default Manufacturer Orders.
  - f. Choose the workflow status as Released.

## Creating New Subscribers for ECO, MCO and SCO

#### To create new subscribers for ECO, MCO and SCO:

- 1. Navigate to Admin, System Settings, Agile Content Service, Subscribers
- 2. Click New to create new Subscribers for ECO, MCO and SCO
  - a. Enter a Name and a Description for the subscribers

- **b.** Associate the workflow as *Automated Transfer Orders* (ATOs)
- **c.** Choose All Change Orders, All Manufacturer Orders, and All Site Change Orders as criteria for ECO, MCO and SCO respectively
- d. Choose the appropriate Event that you created for ECO, MCO and SCO
- e. Click OK
- 3. Select the **Subscriber Details** tab to add the subscriber detail information.
- 4. Click the Add Row icon to create a new row.

This opens Subscriber Detail window

- a. Click **Destinations** and select the JMS Destination that was created
- **b.** Click **Filters** and choose the following filters for **Filters** field using **> button** in the pop up that appears
- c. ECO: Default Change Order Filter
- d. MCO: Default Manufacture Order Filter
- e. SCO: Default Site Changes Order Filter
- f. Add the Default Item Filter as filter for the ECO, MCO and SCO
- g. Click Role(s) and select all the roles using > button in the pop up that appears
- h. Select aXML as Format
- i. Select English as Language
- j. Select All as Site
- Select each subscriber at a time and click **Enable** to enable all the created subscriptions
- 6. Navigate to Admin, System Settings, Agile Content Service, Filters
- 7. Select **Default Item Filter** and double-click
- 8. Navigate to the Filters tab and append Sites to the View Tabs field value
  - a. Choose Tab and Items as the value for BOM Options
  - **b.** Select *All Levels* as the value for **BOM Level**
  - c. Choose Tab and Manufacturer Parts as the value for AML Options
- 9. Select Default Change Order Filter and double-click
- **10.** Navigate to the **Filters** tab
  - a. Choose Redline Changes Only option as No
  - b. Choose Affected Items Options as Tab and Items
- 11. Select Default Site Change Order Filter and double-click

#### 12. Navigate to the Filters tab

- a. Choose Redline Changes Only option as No
- b. Choose Affected Items options as Tab and Items
- **13.** Navigate to Admin, User Settings, Privileges
- **14.** Click **Edit** to modify privileges for *Changes, MCO* and *SCO* 
  - a. Enter a Name and Description
  - b. Select Yes for Enabled
  - c. Select Modify for Privilege
  - d. Click Criteria and choose the relevant criteria for Changes, MCO and SCO
  - e. Click Applied to and select all attributes, including the invisible and disabled attributes
  - f. Click OK

This opens the privilege screen of the entity for which you set privileges. You must now assign roles to the privileges that you have created for *Changes*, *MCO*, and *SCO*.

- 15. Navigate to the Where Used tab.
- **16.** Click **Add Roles** and select the roles in the **Select Roles** pop up
- **17.** Click **OK** to assign these roles to the privilege that you created.
- 18. Navigate to Admin, User Settings, Privileges and double click Read.
- 19. Click New in the Privileges to Read screen to create Read privileges for MCO
- 20. In the Create Privilege pop up that opens
  - a. Enter Name and Description
  - b. Choose Yes for Enabled
  - c. Choose Read for Privilege
  - d. Choose All Manufacturer Orders for Criteria
  - e. Choose both visible as well as invisible and disabled attributes for Applied
  - f. Click OK

This opens privilege information screen for *MCO*.

- **21.** Navigate to **Where Used** tab
- 22. Click Add Roles to select roles and assign to the created privilege
- 23. Modify the Read Changes and Read Items to include Admin user
- 24. Click OK
- 25. Navigate to Admin, Data Settings and double click Classes

- 26. Double click Parts in Classes window
- 27. Navigate to the User Interface Tabs tab
- 28. Double click Page Two
- 29. Navigate to the Attributes Page Two tab
- **30.** Check for the attribute **Numeric01** and double click it and change the **Name** to *ERP Manufacturer Cost*

**Note**: If you do not have the *Sites* version on the Agile application, continue performing steps 31 through 45. If you have the *Sites* version, continue to the next section.

- 31. Navigate to Admin, Data Settings and double click Classes
- 32. Double click Parts in Classes window

**Note**: Repeat the process also for *Document*.

- 33. Navigate to the User Interface Tabs tab
- 34. Double click Page Two
- **35.** Navigate to the **Attributes Page Two** tab.
- **36.** Check for the **MultiList01** and double click it and change the **Name** to *OrganizationCodes*.

You must also assign the values that are specific to Sites or Organization codes on the Agile side.

- 37. Click New List to create the List of Values (LOV)
- 38. Click OK

This opens the Create a New List Value screen.

- 39. Enter the values for Name and Description specifying the list of Organizations used
- 40. Click Add
- 41. Navigate to List tab
- 42. Click Add to add the batch list
- 43. Add batch list values in the pop up window
- 44. Click OK
- 45. Ensure that Page Two on these classes in enabled

## **Creating Auto Numbers**

#### To create auto numbers:

- 1. Navigate to Admin, Data Settings, AutoNumbers
- 2. Click **New** to create auto numbers for New Part Request (NPR) Document Number
- 3. Enter the following values in the Define the AutoNumber screen
  - **a.** Enter the name as *NPR Document Number*
  - b. Choose Yes for Enabled
  - c. Choose Custom for Type
  - d. Choose Document for Where Used
  - e. Choose com.oracle.aia.npr.NPRAutoNumber for Custom AutoNumber
  - f. Click OK
- 4. Click **New** to create auto numbers for NPR Part Number
- 5. Enter the following values in the Define the AutoNumber screen
  - a. Enter the name as NPR Part Number
  - b. Choose Yes for Enabled
  - c. Choose Custom for Type
  - d. Choose Part for Where Used
  - e. Choose com.oracle.aia.npr.NPRAutoNumber for Custom AutoNumber
  - f. Click OK

## **Updating Change Order Page Two Fields**

#### To update Change Order Page Two fields:

- 1. Navigate to Admin, DataSettings, Classes
- 2. Double click Classes and navigate to Changes, Change Orders
- Double click Change Orders and navigate to the User Interface tabs in the Change Order window
- 4. Double click Page Two and Navigate to the Attribute Page Two tab
- 5. Select **Text02** and double click
- 6. Set Visible to Yes in the Attributes Text02 window
- 7. Click Save

- 8. Navigate to Admin, User Settings, Privileges and double click Read
- **9.** Click **New** to create a new *Read* privilege to read all the ECO fields.
- **10.** Select required fields for the **Applied To** field in the Read Changes Page Two window.
- 11. Click OK
- 12. Navigate to Where Used tab.
- Click Select Roles to select roles and select appropriate users in the Select Roles window.

Use the same procedure that you used for setting Read privileges and set Modify privilege for ECO fields.

## **Configuring Sites**

You are only required to configure sites if the Agile application is enabled with the Sites version.

#### To configure sites:

- 1. Log in to the web client using http://<AGILE\_HOSTNAME>/Agile/PLMServlet
- 2. Navigate to Search criteria and select Sites option
- 3. Select Sites from the options
- 4. Select Site for Type and enter Site Name
- 5. Click Finish

## **Configuring Sites Attributes**

#### To configure Site attributes:

- 1. Navigate to Admin, Data Settings, Classes
- 2. Double click **Classes** and navigate to **Items**, **Parts** in Classes window.
- 3. Double click Parts and navigate to User Interface Tabs, Sites.
- 4. Double click **Sites** and navigate to **Attributes: Sites** tab.
- 5. Select **Numeric01** and double click in the window that opens
  - a. Change Name to UnitCostAttribute
  - b. Set Visibility to Yes

## **Agile PLM Configurations for Error Landing Support**

#### **Enable Actions Items in ATO**

- 1. Go to Admin > Data Settings > Classes > ATO.
- 2. Click User Interface tab.
- 3. Click Action Items.
- 4. Modify Visible = Yes.
- 5. Save all the changes.

#### Read privileges for ATO Action Item Object

- 1. Go to Admin > User Settings > Privileges > Read
- 2. Search for Read ATO.3. Click Read ATO.
- 4. Go to Applied to.
- 5. Uncheck Show visible attributes only check box.6. Move Status, Subject, Description, Due Date, Notes and Assigned To to Selected column.
- 7. Save all the changes.

#### Modify privileges for ATO Action Item Object

- 1. Go to Admin > User Settings > Privileges > Modify.
- 2. Search for Modify ATO.
- 3. Click Modify ATO.
- 4. Go to Applied to.
- 5. Uncheck Show visible attributes only check box.
- 6. Move Status, Subject, Description, Due Date, Notes and Assigned To to Selected column
- 7. Save all the changes.

#### **Default values for ATO Action Item attributes**

- 1. Go to Admin > Data Settings > Classes > ATO.
- 2. Click User Interface tab.
- 3. Click Action Item > Attributes.
- 4. Enter default values for Notes and Due Date.

For Due Date, we recommend you to enter value "\$NOW". For Notes, we recommend you to provide a wiki link for Business User to refer various known errors and their resolutions provided with the PIP out-of-the-box (OOTB).

5. Save all the changes.

## **Set Up Agile Notifications**

Notifications can be setup in Agile PLM to send email when any error occurs during ACS processing in the change order release process integration flow.

#### To set up the notifications:

- 1. Log in to Agile Java Client.
- 2. In the Admin tab, navigate to System Settings > Agile Content Service > Destinations.
- 3. Open the destination that was configured for the change order release flow to send the data to the JMS queue.
- 4. In the Notification User field, add the users and user groups who need to be notified on failure of ACS transfer.
- 5. Save the changes.

## **Setting up SAP**

The SAP Application Link Enabling (ALE) interface is part of the integration layer within SAP's Business Framework Architecture (BFA). It is a component-based architecture that enables business process integration and asynchronous data communication either between two or more SAP systems or between SAP and external systems.

Application systems are loosely coupled in an ALE integrated system and the data is exchanged asynchronously. Consistency is maintained as data is exchanged between application systems in a controlled manner.

The following steps must be performed and maintained for ALE configuration:

- Define logical systems
- Assign logical systems
- Model the distribution scenario
- Define the Remote Function Call (RFC) Destination
- Define ports
- · Define partner profiles
- Globally activate the change pointers
- Set up reference material

## **Defining Logical Systems**

#### To define logical systems:

Enter transaction code SALE in the transaction space.

Go to **Sending and Receiving Systems, Logical Systems** and select the *Define Logical System* option.

- 2. In the Change View "Logical System" Overview screen, select the **New Entries** option.
- **3.** In New Entries: Overview of Added Entries screen, type in the logical system names, which must be assigned to the systems that are in communication.

4. Click Save.

## **Assigning Logical Systems**

#### To assign logical systems:

1. Enter the transaction code **SALE** in the transaction space

Go to **Sending and Receiving Systems > Logical Systems** and select *Assign Client to Logical Systems* option.

2. In the Change View "Clients": Overview screen, select the New Entries option.

By selecting *New Entries*, you are automatically directed to the New Entries: Details of Added Entries screen.

3. Enter the Client & Logical System defined earlier. Also enter the other appropriate values and save the data.

#### Modeling the Distribution Scenario

#### To model the distribution scenario:

- 1. Enter transaction code BD64, switch to edit mode and select Create Model View.
- 2. In the Create Model View screen, enter values for **Short Text, Technical Name, Start Date** and **End Date**.
- 3. Select the **Model** view and **Add Message Type** *MATMAS*.
- **4.** Save the entries.
- **5.** Select the **Model** view and then choose the **EDIT** option in the menu bar. Choose Model view and then **Distribute**.

The Model view is now Distributed.

## **Defining the RFC Destination**

#### To define the RFC destination:

- Enter transaction SM59, choose TCP/IP connections and then go to the menu and click Create
- 2. In the RFC Destination screen, enter data in RFC destination, Connection type as T and Description, respectively.
- 3. Click Enter to enable TCP/IP connection related fields.

4. Choose Registration and provide Program ID and save the entries.

## **Defining Ports**

#### To define ports:

- 1. Enter transaction code **WE21** in the transaction space.
- 2. Select **Transactional RFC** and choose the **Create** option.
- 3. In the Ports in IDoc processing pop-up, select the **Generate port name** option.
- **4.** Provide the port name, if the **Own port name** option is selected.
- **5.** In the Creating a RFC port screen, enter **Description**, **RFC Destination** and select an appropriate **Version** and save the entries.

## **Defining Partner Profiles**

#### To define partner profiles:

- 1. Enter transaction code **WE20** in the transaction space.
- 2. From the drop down list, choose Partner Type LS and select Create option.
- 3. In the Partner profiles screen, add message type SYNCH in out bound parameters and MATMAS in inbound parameters.

Provide any other relevant information, like ports, idoc type and save the inputs.

**Note:** The Outbound parameters screen displays the parameters and the setup of ALE Configuration is completed.

## **Activating Change Pointers Globally**

You must globally activate Change Pointers so that they trigger the MATMAS Idoc to send Material Attributes from SAP to Agile.

#### To activate Change Pointers:

- 1. Enter transaction code **BD61** in the transaction area.
- **2.** In the Activate Change Pointers Generally screen, select **Change Pointers** and save the transaction.

#### To activate Change Pointers for MATMAS Message Type:

1. Enter transaction code BD50

- **2.** In the Change View "Activate Change Pointers for Messagee Type": Overview screen, select *MATMAS* message type
- 3. Click Save

#### To activate Change Pointers for Individual fields in the Material Master:

- 1. Enter transaction code BD52
- 2. In the work area enter the Message Type as MATMAS and click Continue
- 3. Delete those fields for which Change Pointer activation are not required
- 4. Click Save

**DECLARE** 

## **Setting Up Reference Material**

To create an Item in SAP, reference material must be configured based on the Material type. If the Item is created in more than one plant then the reference material must be maintained in all the plants .The purpose of this reference material is to default all the mandatory values, which are required for the creation of material in SAP. This reference material varies from customer to customer based on their implementation setup.

## **Loading Cross-Reference Data**

A SQL script is used to load cross-reference records.

XrefColumnName3 vc2 := 'SAP 01';

The following is an example of a SQL script that loads cross-reference records for the XRef table, ITEM\_ITEMID with columns AGILE\_01 and SAP\_01. This sample script allows you to build XREF records for a single item. You can modify this SQL script tosuit your specific requirements.

```
XrefTableName_vc2 VARCHAR2 (2000);
XrefColumnName1_vc2 VARCHAR2 (2000);
XrefColumnName2_vc2 VARCHAR2 (2000);
XrefColumnName3_vc2 VARCHAR2 (2000);
Value_vc2 VARCHAR2 (2000);
RowNumber_vc2 VARCHAR2 (48);
IsDeleted_vc2 VARCHAR2 (1);
LastModified_ts TIMESTAMP (6);
BEGIN
/* The following values need to be set just once per load*/
XrefTableName_vc2 := 'oramds:/apps/AIAMetaData/xref/ITEM_ITEMID.xref';
IsDeleted_vc2 := 'N';
XrefColumnName1_vc2 := 'COMMON';
XrefColumnName2 vc2 := 'AGILE 01';
```

/\* Row Number is unique to a group of three inserts and ties them together. It's a system generated guid in all cases \*/

/\* You'll just need to change the Value\_vc2 variable for your specific edge app values

```
/* Copy this section as many times as needed for each set of three records you need inserted */
,
**********************************/
RowNumber_vc2 := SYS_GUID;
/* Common row should have a guid for its value */
Value_vc2 := SYS_GUID;
LastModified_ts := SYSTIMESTAMP;
Insert into XREF DATA (XREF TABLE NAME, XREF COLUMN NAME, ROW
NUMBER, VALUE, IS DELETED, LAST MODIFIED) values
(XrefTableName_vc2, XrefColumnName1_vc2, RowNumber_vc2, Value_vc2,
IsDeleted vc2. LastModified ts):
/* Value specific to each application, for Agile value generation please check XREF
Instructions.doc */
Value vc2 := 'AgileValue1':
LastModified ts := SYSTIMESTAMP;
Insert into XREF_DATA (XREF_TABLE_NAME, XREF_COLUMN_NAME, ROW_
NUMBER, VALUE, IS DELETED, LAST MODIFIED) values
(XrefTableName_vc2, XrefColumnName2_vc2, RowNumber_vc2, Value_vc2,
IsDeleted_vc2, LastModified_ts);
/* Value specific to each application, for SAP value generation please check XREF
Instructions.doc */
Value vc2 := 'SAPValue1';
LastModified ts := SYSTIMESTAMP;
Insert into XREF_DATA (XREF_TABLE_NAME, XREF_COLUMN_NAME, ROW
NUMBER, VALUE, IS DELETED, LAST MODIFIED) values
(XrefTableName_vc2, XrefColumnName3_vc2, RowNumber_vc2, Value_vc2,
IsDeleted vc2, LastModified ts):
***********************************/
END;
```

The following is an example of a SQL script that loads cross-reference records for the XRef table, CHANGE\_CHANGEID with columns AGILE\_01 and SAP\_01. You can modify this SQL script to suit your specific requirements.

```
DECLARE
XrefTableName vc2 VARCHAR2 (2000);
XrefColumnName1_vc2 VARCHAR2 (2000);
XrefColumnName2 vc2 VARCHAR2 (2000);
XrefColumnName3 vc2 VARCHAR2 (2000):
Value_vc2 VARCHAR2 (2000);
RowNumber vc2 VARCHAR2 (48);
IsDeleted_vc2 VARCHAR2 (1);
LastModified_ts TIMESTAMP (6);
BEGIN
/* The following values need to be set just once per load*/
XrefTableName vc2 := 'oramds:/apps/AIAMetaData/xref/CHANGE
CHANGEID.xref';
IsDeleted vc2 := 'N';
XrefColumnName1 vc2 := 'COMMON':
XrefColumnName2 vc2 := 'AGILE 01';
XrefColumnName3_vc2 := 'SAP_01';
```

```
/* You'll just need to change the Value_vc2 variable for your specific edge app values
/* Row Number is unique to a group of three inserts and ties them together. Its a
system generated guid in all cases */
/* Copy this section as many times as needed for each set of three records you need
inserted */
RowNumber_vc2 := SYS_GUID;
/* Common row should have a guid for its value */
Value_vc2 := SYS_GUID;
LastModified ts := SYSTIMESTAMP:
Insert into XREF_DATA (XREF_TABLE_NAME, XREF_COLUMN_NAME, ROW_
NUMBER, VALUE, IS_DELETED, LAST_MODIFIED) values
(XrefTableName_vc2, XrefColumnName1_vc2, RowNumber_vc2, Value_vc2,
IsDeleted_vc2, LastModified_ts);
/* Value specific to each application, for Agile value generation please check XREF_
Instructions.doc */
Value vc2 := 'AgileValue1';
LastModified ts := SYSTIMESTAMP;
Insert into XREF_DATA (XREF_TABLE_NAME, XREF_COLUMN_NAME, ROW_
NUMBER, VALUE, IS_DELETED, LAST_MODIFIED) values
(XrefTableName_vc2, XrefColumnName2_vc2, RowNumber_vc2, Value_vc2,
IsDeleted vc2, LastModified ts);
/* Value specific to each application, for SAP value generation please check XREF
Instructions.doc */
Value_vc2 := 'SAPValue1';
LastModified ts := SYSTIMESTAMP;
Insert into XREF_DATA (XREF_TABLE_NAME, XREF_COLUMN_NAME, ROW
NUMBER, VALUE, IS DELETED, LAST MODIFIED) values
(XrefTableName vc2, XrefColumnName3 vc2, RowNumber vc2, Value vc2,
IsDeleted vc2, LastModified ts);
/****** End of set of 3 inserts
END:
```

## **Identifying Cross-Reference Data**

This pre-built integration uses the XREF\_DATA table present in Metadata Database (MDS) to maintain cross-reference information between Agile and SAP. This cross-reference information helps map Agile Parts, Documents, and Change Orders to SAP Items and Change Orders.

There are two main virtual tables in the AIA\_XREF schemas XREF\_DATA table that maintain this cross-reference information.

CHANGE CHANGEID - maintains all the Change Order information

ITEM ITEMID - maintains Item information.

#### **Example:**

A Change Order *ECO001* contains two revised items:

- P0001 in site Detroit
- P0002 in site Michigan

Both these revised items have component items:

- P0001 has component items C0001 and C0002
- P0002 has component items C0003 and C0004

When this Change Order is released from Agile to the SAP, the following entries are made in the CHANGE\_CHANGEID virtual table.

XREF_TABLE	XREF_COLUMN	ROW_NUMBER	VALUE
CHANGE_CHANGEID	AGILE_01	E45E015046AF11DD9 F2E436FB39961A8	ECO001::DETROIT
CHANGE_CHANGEID	COMMON	E45E015046AF11DD9 F2E436FB39961A8	2d3738333032373031 32383837353631
CHANGE_CHANGEID	SAP_01	E45E015046AF11DD9 F2E436FB39961A8	11075
CHANGE_CHANGEID	AGILE_01	E45E015046AF11DD9 F2E436FB39961A9	ECO001::MICHIGAN
CHANGE_CHANGEID	COMMON	E45E015046AF11DD9 F2E436FB39961A9	2d3738333032373031 32383837353632
CHANGE_CHANGEID	SAP_01	E45E015046AF11DD9 F2E436FB39961A9	11076

The first row entry is made by the Agile BPEL flow for Change Order number *ECO001* that is created on an item, which belongs to a site mapped to the 0001 Plant in SAP.

The second entry (Common) is also created by the Agile BPEL flow. It indicates the common *business component id* for this particular integration entity and is used for linking change orders to SAP change orders.

The third row entry represents the SAP change id corresponding to the Agile change order *ECO001*. Another set of entries are made for the change order *ECO0001* for site PAV0.

For each revised item and component items in the Change Order, entries are made into the ITEM\_ITEMID virtual table. For *ECO001*, the following entries are made in the ITEM\_ITEMID table:

XREF_TABLE	XREF_COLUMN	ROW_NUMBER	VALUE
ITEM_ITEMID	AGILE_01	0078BE703EC711DD BF9CA7AA7FE3BDFB	P0001::DETROIT
ITEM_ITEMID	COMMON	0078BE703EC711DD BF9CA7AA7FE3BDFB	353138353737393537 32383638303435

XREF_TABLE	XREF_COLUMN	ROW_NUMBER	VALUE
ITEM_ITEMID	SAP_01	0078BE703EC711DD BF9CA7AA7FE3BDFB	66247::204
ITEM_ITEMID	_ITEMID AGILE_01 0078BE703EC711D BF9CA7AA7FE3BD C		P0002::MICHIGAN
ITEM_ITEMID	COMMON	0078BE703EC711DD BF9CA7AA7FE3BDF C	353138353737393537 32383638303436
ITEM_ITEMID	SAP_01	0078BE703EC711DD BF9CA7AA7FE3BDF C	66248::207
ITEM_ITEMID	AGILE_01	0078BE703EC711DD BF9CA7AA7FE3BDF D	C0001::DETROIT
ITEM_ITEMID	COMMON	0078BE703EC711DD BF9CA7AA7FE3BDF D	353138353737393537 32383638303437
ITEM_ITEMID	SAP_01	0078BE703EC711DD BF9CA7AA7FE3BDF D	66249::204
ITEM_ITEMID	AGILE_01	0078BE703EC711DD BF9CA7AA7FE3BDFE	C0002::DETROIT
ITEM_ITEMID	COMMON	0078BE703EC711DD BF9CA7AA7FE3BDFE	353138353737393537 32383638303438
ITEM_ITEMID	SAP_01	0078BE703EC711DD BF9CA7AA7FE3BDFE	66250::204
ITEM_ITEMID	AGILE_01	0078BE703EC711DD BF9CA7AA7FE3BDFF	C0003::MICHIGAN
ITEM_ITEMID	COMMON	0078BE703EC711DD BF9CA7AA7FE3BDFF	353138353737393537 32383638303439
ITEM_ITEMID	SAP_01	0078BE703EC711DD BF9CA7AA7FE3BDFF	66251::207
ITEM_ITEMID	AGILE_01	0078BE703EC711DD BF9CA7AA7FE3BDF G	C0004::MICHIGAN
ITEM_ITEMID	COMMON	0078BE703EC711DD BF9CA7AA7FE3BDF G	353138353737393537 32383638303440
ITEM_ITEMID	SAP_01	0078BE703EC711DD BF9CA7AA7FE3BDF	66252::207

XREF_TABLE	XREF_COLUMN	ROW_NUMBER	VALUE
		G	

The first row entry is made by the Agile PLM BPEL flow for part *P0001*. This part belongs to an Agile site that is mapped to site *DETROIT*.

The second entry (Common) is also created by the Agile BPEL flow. It indicates the common *business component Id* for this particular in integration entity and is used to link Agile Parts, Documents, and Change Orders to SAP Items and Change Orders.

The third row entry represents the SAP inventory item lid corresponding to the item P1B and the organization ld for the item. The rest of the entries represent the revised and component items for *ECO001*.

The ITEM\_ITEMID virtual table contains the similar cross-reference entries for each item and part created through the new part request process.

# **Creating Cross-Reference Data**

If data is ported from other existing integrations to the Agile PLM pre-built integration, first the relationship between the Agile entities and the SAP entities must be established and each Agile site must be mapped to the corresponding SAP plant by inserting the relevant data in the XREF\_DATA table.

You must load the required integration data manually in to the XREF\_DATA table to establish the link between Agile PLM and SAP. This data maps the Agile PLM entities to the SAP entities as described in the previous section.

Even for existing Agile PLM pre-built integrations, if an item or change order is created in SAP then it must be created in Agile. For the pre-built integration to process the item, a cross-reference entry for that item must be made. All the update (reverse) flows for the pre-built integration updates the item attributes in Agile only if there is an entry in the XREF\_DATA table for that particular item.

The cross-reference file is stored in the MDS repository in the below path

oramds:/apps/AIAMetaData/xref/<xref-name>.xref where xref-name is ITEM\_ITEMID or CHANGE\_CHANGE\_ID

The data that has to be inserted in the XREF\_DATA table must be put in an XML file with the following format.

This is a sample change order data file:

The Change Id number that is inserted in the SAP\_01 column for a particular change order can be obtained using the following query:-

Select change\_id from eng\_engineering\_changes

```
where change_notice=<AgileChangeOrder>;
```

The business component id that is inserted in the COMMON column can be any unique number.

The Agile change order number and the SAP organization corresponding to the Agile site are inserted into the AGILE\_01 column separated by ":"

This is a sample Item Data file:

```
<xref xmlns="http://xmlns.oracle.com/xref">
 <columns>
    <column name="SAP 01"/>
    <column name="COMMON"/>
    <column name="AGILE_01"/>
   </columns>
 <rows>
   <row>
     <cell colName="SAP 01">66247::0001</cell>
     <cell colName="COMMON">35313835373739353732383638303435/cell>
     <cell colName="AGILE_01"> P0001::DETROIT</cell>
   </row>
   <row>
     <cell colName="SAP_01">66248::PAV0</cell>
     <cell colName="COMMON">35313835373739353732383638303436/cell>
     <cell colName="AGILE_01"> P0002::MICHIGAN</cell>
   </row>
      <row>
     <cell colName="SAP 01">66249::0001</cell>
     <cell colName="COMMON">35313835373739353732383638303437</cell>
     <cell colName="AGILE 01"> C0001::DETROIT</cell>
   </row>
   <row>
     <cell colName="SAP 01">66250::0001</cell>
     <cell colName="COMMON">35313835373739353732383638303438</cell>
     <cell colName="AGILE_01"> C0002::DETROIT</cell>
```

The Item inventory number and the organization id is inserted in the SAP\_01 column separated by ":".

The business component id that is inserted in the COMMON column can be any unique number.

The Agile item number and the SAP plant corresponding to the Agile site are inserted into the AGILE\_01 column separated by "::".

# **Populating Cross-References**

If you want to perform an initial data load, after the data load is performed in edge applications, then you must manually populate the ITEM\_ITEMID and CHANGE\_CHANGEID cross-reference tables after installing and configuring the re-built integration. You must manually add the cross-reference data into the ITEM\_ITEMID and CHANGE\_CHANGEID XRef tables by using SQL insert statements.

For each SAP item processed through initial loads, the following rows must be created in the XREF\_DATA table:

• One row for Agile: AGILE\_01

One row for SAP: SAP\_01

One row for Common: COMMON

The physical XREF\_DATA table is located in the database configured for FMW and SOA and contains the following columns:

### **XREF\_DATA Table Format**

Column Name	Description	
XREF_TABLE_NAME	This column stores the XREF data types. For example: oramds:/apps/AIAMetaData/xref/ITEM_ITEMID.xref oramds:/apps/AIAMetaData/xref/CHANGE_CHANGEID.x ref	

Column Name	Description
XREF_COLUMN_NA ME	This column stores the values indicating the edge applications and COMMON value:  AGILE_01  SAP_01  COMMON
ROW_NUMBER	This column stores the GUID.
IS_DELETED	This column indicates whether the column is deleted or not. For example, 'N'.
LAST_MODIFIED	This column stores last modified time.

#### **ITEM ITEMID XRef Table Value Format**

XRef_Column_Name	Value	
COMMON	GUID	
AGILE_01	Agile ItemID::Site For example, Part1::DETROIT	
SAP_01	SAP ItemID::Plant ID For example, 60031::0001	

Sample SQL Insert Statements for ITEM\_ITEMID Table:

## For SAP\_01:

INSERT INTO XREF\_DATA (XREF\_TABLE\_NAME, XREF\_COLUMN\_NAME, ROW\_NUMBER, VALUE, IS\_DELETED, LAST\_MODIFIED) VALUES ('oramds:/apps/AIAMetaData/xref/ITEM\_ITEMID.xref', 'SAP\_01', 'BD618D40B30C11DEBFA5D9490F57512E', '532922::0001', 'N', SYSTIMESTAMP)

### For AGILE\_01:

INSERT INTO XREF\_DATA (XREF\_TABLE\_NAME, XREF\_COLUMN\_NAME, ROW\_NUMBER, VALUE, IS\_DELETED, LAST\_MODIFIED) VALUES ('oramds:/apps/AIAMetaData/xref/ITEM\_ITEMID.xref', 'AGILE\_01', 'BD618D40B30C11DEBFA5D9490F57512E', 'TM0101P::DETROIT', 'N', SYSTIMESTAMP)

#### For COMMON:

INSERT INTO XREF\_DATA (XREF\_TABLE\_NAME, XREF\_COLUMN\_NAME, ROW\_NUMBER, VALUE, IS\_DELETED, LAST\_MODIFIED) VALUES ('oramds:/apps/AIAMetaData/xref/ITEM\_ITEMID.xref', 'COMMON', 'BD618D40B30C11DEBFA5D9490F57512E', '2d373037303636323539363632323735', 'N', SYSTIMESTAMP)

# Sample Data for XRef ITEM\_ITEMID Table

XRef_Table	XRef_Column	Row_Number	Value	IS_Deleted	Last_Modified
oramds:/apps/ AIA MetaData/xref/ ITE M_ITEMID.xre f	SAP_01	BD618D40B3 0C11DEBFA5 D9490F57512E	532922 ::0001	N	2012-4- 11.11.29. 54. 210000000
oramds:/apps/ AIA MetaData/xref/ ITE M_ITEMID.xre f	AGILE_01	BD618D40B30 C11D EBFA5D9490F 57512E	TM010 1P::DETROIT	N	2012-4- 11.11.29. 54. 210000000
oramds:/apps/ AIA MetaData/xref/ ITE M_ITEMID.xre f	COMMON	BD618D40B30 C11DEBFA 5D9490F57512 E	2d37303730 3636323539 3636323237 35	N	2012-4- 11.11.29. 54. 210000000

# **CHANGE\_CHANGEID XRef Table Value Format**

XRef_Column_Name	Value
COMMON	GUID
AGILE_01	Agile ItemID::Site For example, Part1::DETROIT
SAP_01	SAP ChangeID For example, 60031

Sample SQL Insert Statements for CHANGE\_CHANGEID Table

# For SAP\_01:

INSERT INTO XREF\_DATA (XREF\_TABLE\_NAME, XREF\_COLUMN\_NAME, ROW\_

NUMBER, VALUE, IS\_DELETED, LAST\_MODIFIED) VALUES ('oramds:/apps/AIAMetaData/xref/CHANGE\_CHANGEID.xref', 'SAP\_01', 'C7D0C3D0740D11E1BFF50FA2D024BE6E', '92219', 'N', SYSTIMESTAMP)

#### For AGILE\_01:

INSERT INTO XREF\_DATA (XREF\_TABLE\_NAME, XREF\_COLUMN\_NAME, ROW\_NUMBER, VALUE, IS\_DELETED, LAST\_MODIFIED) VALUES ('oramds:/apps/AIAMetaData/xref/CHANGE\_CHANGEID.xref', 'AGILE\_01', 'C7D0C3D0740D11E1BFF50FA2D024BE6E', 'C00374::V1', 'N', SYSTIMESTAMP)

### For COMMON:

INSERT INTO XREF\_DATA (XREF\_TABLE\_NAME, XREF\_COLUMN\_NAME, ROW\_NUMBER, VALUE, IS\_DELETED, LAST\_MODIFIED) VALUES ('oramds:/apps/AIAMetaData/xref/CHANGE\_CHANGEID.xref', 'COMMON', 'C7D0C3D0740D11E1BFF50FA2D024BE6E', '2d383932333633343735363134363035', 'N', SYSTIMESTAMP)

### Sample Data for CHANGE\_CHANGEID Table

XRef_Table	XRef_Column	Row_Number	Value	IS_Deleted	Last_Modified
oramds:/apps/A IA	SAP_01		92219	N	2012-4- 11.11.29. 54.
MetaData/xref/ CH		BD618D40B3 0C11D			210000000
ANGE_CHANG EI		EBFA5D9490 F57512E			
D.xref					
oramds:/apps/A IA	AGILE_01	C7D0C3D074 0D11E1BFF5	C0037 4::DETROIT	N	2012-4- 11.11.29. 54.
MetaData/xref/ CH		0FA2D024BE 6E			210000000
ANGE_CHANG EI					
D.xref					
oramds:/apps/A IA	COMMON	C7D0C3D074 0D11E1BFF5	2d383932333 63334373536	N	2012-4- 11.11.29. 54.
MetaData/xref/ CH		0FA2D024BE 6E	31 34363035		210000000
ANGE_CHANG EI					
D.xref					

# **Configuring the Integration**

This pre-built integration uses various configuration parameters that control the behavior of the flow. The standard AIA XML configuration file, *AIAConfigurationProperties.xml*, is used for capturing configuration parameters. The Oracle AIA configuration file supports system-level configuration parameters, service-level parameters, and module configuration parameters. System-level parameters apply to all pre-built integrations running on the SOA suite. Service-level parameters are configured at the individual service levels, such as Application Business Connector Service (ABCS).

The configuration properties from the Agile Module and the SAP Module are listed separately in this section for the purpose of identification. The actual AIAConfigurationProperties.xml file on the Oracle AIA Server is a merger of both.

# **Configuration Parameters**

This pre-built integration uses the following type of configuration parameters -

**PIP-Level** configuration parameters: PIP configuration parameters are implemented using the Oracle AIA module configuration entry. The module configuration entry has a name and can contain any number of configuration parameters. A naming convention of *PIPS.PIPName* is used for naming modules. The parameters inside the module are named using a cascaded naming convention where individual words are separated with dots. For example, *agile.replicate.item*.

**Service-Level** configuration parameters: While most configuration requirements are satisfied by the PIP-Level configuration parameters, sometimes the behavior of a flow must be controlled at the service level. These parameters can be captured using Oracle AIA service configuration parameters. Service configuration entry is identified by the service name, such as *CreateItemAgileReqABCSImpl*. The parameter names themselves are named using a cascaded naming convention as explained previously.

#### To upload to MDS:

- 1. Update the required property in the AIAConfigurationProperties.xml file
- 2. Go to <AIA\_HOME>\aia\_instances\AIA1115\config' path and open the UpdateMetaDataDP.xml file. Add <include name="config/AIAConfigurationProperties.xml"/>.
- **3.** Go to <AIA\_HOME>\Infrastructure\Install\config and run the following command: ant –f UpdateMetaData.xml

**Note**: Whenever the AIAConfigurationProperties.xml file is updated, the file must be updated in MDS.

# **Agile Configurations**

Properties	(default) Value/Setting	Description
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Properties	(default) Value/Setting	Description
Module Name	Agile	111
MULTISITE_ENABLED	TRUE	When set to True, the sites specified in Sites Tab of Items are used to determine the Plants in SAP to which they are mapped.  When set to False, Page2 Multilist01attribute is used to determine the Plants in SAP to which the Item will be extended
		to.
LANG_LOCALE	English	Specifies the language locale information
Item.UnitCostAttribute	Site.Numeric01	Determines the attribute to which the unit cost from SAP would be updated in Agile.
Change.TransferStatusAttribut e	PageTwo.Text02	Determines the attribute to which the transfer status of a Change should be written.
		When the Change flow is from Agile to SAP, the possible values are "Transferred" or "Errored".
		When the Change flow is from SAP to Agile, the value would be the same as that of the Status of the Change in all the Plants of SAP.
Change.TransferStatusDetaile dMessageAttribute	PageTwo.Multitext35	Contains detailed error message in case of Transfer Validation failure
AgileATOActionItem Status	Not Accepted	Determine the value of Status in Action Item row in an ATO in Agile PLM. Default value is the recommended value. This can be updated with valid Status value available in Agile PLM.
AgileATOActionItem Subject	Integration Error	Determine the value of Subject in Action Item row in an ATO in Agile PLM
EnableAgileATOActionItemIntegr ation	TRUE	This value can be updated to FALSE to disable Error Landing Feature
User	Agile PLM user provided at the time	Action Item gets assinged to User provided here in case Change Analyst information is not

Properties	(default) Value/Setting		Description
	of PIP installation.		available in a Change Order
ServiceName	CreateQueueService		
TRACE.LOG.ENABLED	Fa	lse	Use tracelog for the flow
ServiceName	Qι	ueueProcessorServiceImpl	
TRACE.LOG.ENABLED	Fa	lse	Use tracelog for the flow
ServiceName	Up	odateItemListAgileProvABCSIn	npl
ABCSExtension.PreProcessAB M	FA	LSE	User exit for the pre-process ABM should be called or not
ABCSExtension.PreProcessEB M	FA	LSE	User exit for the pre-process EBM should be called or not
ABCSExtension.PostProcessE BM	FA	LSE	User exit for the post-process EBM should be called or not
ABCSExtension.PostProcessA BM	FA	LSE	User exit for the post-process ABM should be called or not
TRACE.LOG.ENABLED	FA	LSE	Use tracelog for the flow
Default.SystemID	AG	GILE_01	System ID of the Agile PLM application instance
Routing.ItemResponseEBS.Up dateItemListResponse.Messag eProcessingInstruction.Environ mentCode	PRODUCTION		Environment code such as 'PRODUCTION'/'CAVS' and so on. Identifies the installation environment.
Routing.ItemABSService.AGIL E_01.EndpointURI	http://\${agile.host}:\${agile.port}/ Agile/integration/services/Item ABS		Route to ItemABS
ItemResponseEBS.UpdateItem ListResponse.RouteToCAVS	FA	LSE	Route to CAVS is set to TRUE
Routing.ltemResponseEBS.Up dateItemListResponse.CAVS.E ndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/ AIAValidationSystemServlet/sy ncresponsesimulator		CAVS URL; When the RouteToCAVS property is set to True, use the URL mentioned to connect to CAVS. This invocation is regarding item response EBS
ServiceName	ProcessEngineeringChangeOrde		erAgileReqABCSImpl
ABCSExtension.PreProcessABM	1 FALSE		User exit for the pre-process ABM should be called or not
ABCSExtension.PreProcessEBM		FALSE	User exit for the pre-process EBM should be called or not
ABCSExtension.PostProcessEBM		FALSE	User exit for the post-process EBM should be called or not

Properties	(default) Value/Setting	Description
ABCSExtension.PostProcessABM	FALSE	User exit for the post-process ABM should be called or not
TRACE.LOG.ENABLED	FALSE	Use tracelog for the flow
Default.SystemID	AGILE_01	System ID of the Agile PLM application instance
Routing.ChangeABSService.AGIL E_01.EndpointURI	http://\${http.hostna me}:\${http.port}/ Agile/integration/services/Cha ngeABS	property is set to false, use the URL mentioned to connect to the Agile PLM ChangeABS Service for the ChangeABSService partnerlink. This is the default value. This can be modified to point it to some other service where message should be routed like CAVS service.
Routing.TableService.AGILE_01.E ndpointURI	http://\${http.hostna me}:\${http.port}/ CoreService/services/Table	This is the default value. This can be modified to point it to some other service where message should be routed like CAVS service.
Routing.Engineering ChangeOrderEBS.Cre ateEngineeringChang eOrderList.RouteToC AVS	False	If set to True, route to CAVS; otherwise, route to EngineeringChangeOrder EBS (Enterprise Business Service)
Routing.Engineering ChangeOrderEBS.Cre ateEngineeringChang eOrderList.CAVS.EndpointURI	http://\${http.hostna me}:\${http.port}/AIA ValidationSystemSer vlet/asyncresponsesi mulator	CAVS URL When the RouteToCAVS property is set to True, use the URL mentioned to connect to CAVS
Routing.Engineering ChangeOrderEBS.Cre ateEngineeringChang eOrderList.MessageP rocessingInstruction. EnvironmentCode	PRODUCTION	Environment code such as 'PRODUCTION'/ 'CAVS'. Identifies the installation environment
ServiceName	CreateItemAgileReqABCS	
TRACE.LOG.ENABLED	false	Use tracelog for the flow
ServiceName	CreateItemAgileReqABCSImpI	
ABCSExtension.PreProcessABM	FALSE	User exit for the pre-process ABM should be called or not
ABCSExtension.PreProcessEBM	FALSE	User exit for the pre-process

Properties	(default) Value/Setting	Description
		EBM should be called or not
BCSExtension.PostProcessEBM	FALSE	User exit for the post-process EBM should be called or not
ABCSExtension.PostProcessABM	FALSE	User exit for the post-process ABM should be called or not
TRACE.LOG.ENABLED	FALSE	Use tracelog for the flow
Default.SystemID	AGILE_01	System ID of the Agile PLM application instance
Routing.ltemEBS.CreateItem.Rout eToCAVS	FALSE	CAVS URL; When the RouteToCAVS property is set to True, use the URL mentioned to connect to CAVS. This invocation is regarding item response EBS
Routing.ItemEBS.CreateItem.CAV S.EndpointURI		Runtime target endpoint URI
Routing.ItemEBS.CreateItem.Mess ageProcessingInstruction.Environm entCode		Runtime target endpoint URI

**Note**: Multisite\_Enabled property is governed by Distributed Processing aspects covered in Chapter 2: Process Integration for ECO/PREL. When it is set to TRUE (default), the Item.UnitCostAttribute is set to Site Tab Flex Attributes. You can use Numeric, Text or Money flex fields in the Site tab for these settings and is denoted by the first element, Site. For example, if Site.Numeric01 is set to FALSE, all these attributes are set to Page2 or Page3 flex fields. Hence, the settings need to be changed to PageTwo.Numeric01 or PageThree.Numeric01 accordingly. The names of the attributes can be derived from the ItemABM Schema, which can be found in Agile Application Interfaces.

**Note**: The Composite Application Validation System (CAVS) feature is not supported for the flows in this release. However, the CAVS enabling properties for the flows are deployed.

# **SAP Configurations**

Properties	(Default) Value/Setting	Description
ModuleName	SAP	
LANG_LOCALE	en-US	Used to specify the language code and locale of the SAP system
GLOBAL_LEVEL_BOM	FALSE	When this property is set to FALSE, in SAP the BOM are created at plant level and not at the global level. If set to TRUE, the BOM will be created at the global level.

Properties	(Default) Value/Setting	Description
DEFAULT_SYSTEM_ID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release
MATERIAL_TYPE	FERT	Used to specify the material type in SAP to be "Finished Product"
SAP46_N_ABOVE	TRUE	Specifies that the version of SAP used is greater than 4.6.
BOM_USAGE	1	BOM_USAGE denotes the usage of the BOM. 1 indicates production level BOM. This value is dependent on the business process implemented at the client site. Some other values are:  2 indicates engineering/design BOM  3 indicates universal BOM  4 indicates plant maintenance BOM
ITEM_CATEGORY	L	ITEM_CATEGORY denotes the category of the item that is added to the BOM. L indicates stock item. This value is dependent on the business process implemented at the client site. Some other values are: N indicates non-stock item T denotes text item D denotes document item
ServiceName	ReserveItemSAPProvABCS	
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
ABCSEXTENSION.PREPROC ESSABM	False	User exit for the post-process Item EBM should be called or not

Properties	(Default) Value/Setting	Description
ABCSEXTENSION.POSTPRO CESSABM	False	User exit for the pre-process Item EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release
Routing.ItemResponseEBS.Ro uteToCAVS	False	Route to CAVS, if set as True
Routing.GenerateItemNumber Service_Reserve.SAP_01.End pointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa- infra/services/default/Reservelt emService/ReserveltemServic e_ep	ReserveItemSAP runtime target endpoint URI
TRACE.LOG.ENABLED	False	Use tracelog for the flow
ServiceName	CreateEngineeringChangeOrder	ListEBF
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSITEMEBM	False	User exit for the post-process Item EBM should be called or not
ABCSEXTENSION.PREPROC ESSITEMEBM	False	User exit for the pre-process Item EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release
Routing.ItemEBSV2.RouteToC AVS	False	Route to CAVS, if set as True
Routing.ItemEBSV2.CAVS.En	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo	CAVS Endpoint URI

Properties	(Default) Value/Setting	Description
dpointURI	rt}/AIAValidationSystemServlet / asyncresponserecipient	
Routing.EngineeringChangeOr derResponseEBS.RouteToCA VS	False	Route to CAVS, if set as True
Routing.EngineeringChangeOr derResponseEBS.SAP_01.En dpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa- infra/services/default/Engineeri ngChangeOrderResponseEBS !1.0/EngineeringChangeOrder ResponseEBS_ep	EngineeringChangeOrderEBS runtime target endpoint URI
Routing.EngineeringChangeOr derResponseEBS.CAVS.Endp ointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/AIAValidationSystemServlet / asyncresponserecipient	CAVS Endpoint URI
Routing.CreateEngineeringCha ngeOrderListSAPProvABCS.S AP_01.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa- infra/services/default/CreateEn gineeringChangeOrderListSAP ProvABCS/CreateEngineering ChangeOrderListSAPProvABC S_client_ep	CreateEngineeringChangeOrd erListSAPProvABCS runtime target endpoint URI
Routing.ProcessBillOfMaterials ListSAPProvABCS.SAP_01.En dpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa-infra/services/default/ ProcessBillOfMaterialsListSAP ProvABCS/ProcessBillOfMateri alsListSAPProvABCS_client_e p	ProcessBillOfMaterialsListSAP ProvABCS runtime target endpoint URI
Routing.EngineeringChangeOr derResponseEBS.SAP_01.En dpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa-infra/services/default/ EngineeringChangeOrderResp onseEBS/EngineeringChange OrderResponseEBS_ep	EngineeringChangeOrderResp onseEBS runtime target endpoint URI
Routing.SyncItemListSAPProv ABCS.SAP_01.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa-infra/services/default/ SyncItemListSAPProvABCS/S yncItemListSAPProvABCS_clie nt_ep	SyncItemListSAPProvABCS runtime endpoint URI
TRACE.LOG.ENABLED	False	Use tracelog for the flow

Properties	(Default) Value/Setting	Description
ServiceName	CreateEngineeringChangeOrder	ListSAPProvABCS
ABCSEXTENSION.PREPROC ESSABM	False	User exit for the pre-process ABM should be called or not
ABCSEXTENSION.POSTPRO CESSABM	False	User exit for the post-process ABM should be called or not
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release
Routing.CreateEngineeringCha ngeOrderService.SAP_01.End pointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa- Infra/services/default/ECOServ ice/ECORouterService_ep	CreateEngineeringChangeOrd erService runtime target endpoint URI
TRACE.LOG.ENABLED	False	Use tracelog for the flow
ServiceName	SyncItemListSAPProvABCS	
ABCSEXTENSION.PREPROC ESSREVLEVELABM	False	User exit for the pre-process ABM should be called or not
ABCSEXTENSION.POSTPRO CESSREVLEVELABM	False	User exit for the post-process ABM should be called or not
ABCSEXTENSION.PREPROC ESSSAVEDDATAABM	False	User exit for the pre-process SAVED DATA ABM should be called or not
ABCSEXTENSION.POSTPRO CESSSAVEDDATAABM	False	User exit for the post-process SAVED DATA ABM should be called or not
ABCSEXTENSION.PREPROC ESSREFMATERIALABM	False	User exit for the pre-process REF MATERIAL ABM should be called or not
ABCSEXTENSION.POSTPRO CESSREFMATERIALABM	False	User exit for the post-process REF MATERIAL ABM should be called or not
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not

Properties	(Default) Value/Setting	Description
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release
Routing.Call_ItemListRespons eEBS.RouteToCAVS	False	Route to CAVS, if set as True
Routing.Call_ItemListRespons eEBS.CAVS.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/AIAValidationSystemServlet / asyncresponserecipient	CAVS Endpoint URI
Routing.ItemServiceESB.SAP_ 01.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa-Infra/services/default/ ItemServiceESB/ItemServiceE SB_ep	ItemServiceESB runtime target endpoint URI
TRACE.LOG.ENABLED	False	Use tracelog for the flow
ServiceName	ProcessBillOfMaterialsListSAPP	rovABCS
ABCSEXTENSION.PREPROC ESSABM	False	User exit for the pre-process ABM should be called or not
ABCSEXTENSION.POSTPRO CESSABM	False	User exit for the post-process ABM should be called or not
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release
Routing.BillOfMaterialsEBS_U pdatePlantSpecificBillOfMateri als.RouteToCAVS	False	Route to CAVS, if set as True
Routing.BillOfMaterialsEBS_U pdateGlobalLevelBillOfMaterial s.RouteToCAVS	False	Route to CAVS, if set as True

Properties	(Default) Value/Setting	Description
Routing.BillOfMaterialsEBS_Cr eatePlantSpecificBillOfMaterial s.RouteToCAVS	False	Route to CAVS, if set as True
Routing.BillOfMaterialsEBS_Cr eatePlantSpecificBillOfMaterial s.CAVS.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/ AIAValidationSystemServlet/as yncresponserecipient	BillOfMaterialsEBS runtime target endpoint URI
Routing.BOMExistenceCheckS ervice.SAP_01.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa-infra/services/default/ BOMServiceESB/BOMService ESB_ep	BillOfMaterialExistenceCheckS ervice runtime target endpoint URI
TRACE.LOG.ENABLED	False	Use tracelog for the flow
ServiceName	CreateBillOfMaterialsListSAPPro	pvABCSImpl
ABCSEXTENSION.PREPROC ESSBOMEXISTENCECHECK ABM	False	User exit for the pre-process BOM Existence Check ABM should be called or not
ABCSEXTENSION.POSTPRO CESSBOMEXISTENCECHEC KABM	False	User exit for the post-process BOM Existence Check ABM should be called or not
ABCSEXTENSION.PREPROC ESSBOMPLANTEXTENSION ABM	False	User exit for the pre-process BOM Plant Existence Check ABM should be called or not
ABCSEXTENSION.POSTPRO CESSBOMPLANTEXTENSIO NABM	False	User exit for the post-process BOM Plant Existence Check ABM should be called or not
ABCSEXTENSION.PREPROC ESSBOMCREATEABM	False	User exit for the pre-process BOM Create ABM should be called or not
ABCSEXTENSION.POSTPRO CESSBOMCREATEABM	False	User exit for the post-process BOM Create ABM should be called or not
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept

Properties	(Default) Value/Setting	Description
		SAP_01 as default for this release
Routing.BillOfMaterialsRespon seEBS.RouteToCAVS	False	Route to CAVS, if set as True
Routing.CreateEngineeringCha ngeOrderService.SAP_01.End pointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa-infra/services/default/ CreateBillOfMaterialsListSAPP rovABCSImpl/CreateBillOfMate rialsListSAPProvABCSImpl_cli ent_ep	CreateEngineeringChangeOrd erService runtime target endpoint URI
Routing.BillOfMaterialsRouterS ervice.SAP_01.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa-infra/services/default/ BOMServiceESB/BOMService ESB_ep	BillOfMaterialsRouterService runtime target endpoint URI
TRACE.LOG.ENABLED	False	Use tracelog for the flow
ServiceName	UpdateBillOfMaterialsListSAPPro	ovABCSImpl
ABCSEXTENSION.PREPROC ESSBOMEXISTENCECHECK ABM	False	User exit for the pre-process BOM Existence Check ABM should be called or not
ABCSEXTENSION.POSTPRO CESSBOMEXISTENCECHEC KABM	False	User exit for the post-process BOM Existence Check ABM should be called or not
ABCSEXTENSION.PREPROC ESSBOMPLANTEXTENSION ABM	False	User exit for the pre-process BOM Plant Existence Check ABM should be called or not
ABCSEXTENSION.POSTPRO CESSBOMPLANTEXTENSIO NABM	False	User exit for the post-process BOM Plant Existence Check ABM should be called or not
ABCSEXTENSION.PREPROC ESSBOMUPDATEABM	False	User exit for the pre-process BOM Update ABM should be called or not
ABCSEXTENSION.POSTPRO CESSBOMUPDATEABM	False	User exit for the post-process BOM Update ABM should be called or not
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF

Properties	(Default) Value/Setting	Description
		Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release
Routing.BillOfMaterialsRespon seEBS.RouteToCAVS	False	Route to CAVS, if set as True
Routing.ProcessBillOfMaterials ListSAPProvABCS.SAP_01.En dpointURI	http:// \${fp.server.soaserverhostname }:\${fp.server.soaserverport}/so a-infra/services/default ProcessBillOfMaterialsListSAP ProvABCS/ProcessBillOfMateri alsListSAPProvABCS_client_e p	ProcessBillOfMaterialsListSAP ProvABCS runtime target endpoint URI
Routing.BillOfMaterialsRouterS ervice.SAP_01.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa-infra/services/default/ BOMServiceESB/BOMService ESB_ep	BillOfMaterialsRouterService runtime target endpoint URI
Routing.UpdateBillOfMaterialS ervice.SAP_01.EndpointURI	http:// \${fp.server.soaserverhostname }:\${fp.server.soaserverport}/so a- infra/services/default/BOMServ iceESB/BOMServiceESB_ep	UpdateBillOfMaterialService runtime target endpoint URI
TRACE.LOG.ENABLED	False	Use trace log for the flow
ServiceName	UpdateItemListSAPReqABCSIm	pl
ABCSEXTENSION.PREPROC ESSABM	False	User exit for the pre-process ABM should be called or not
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSABM	False	User exit for the post-process ABM should be called or not
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release

Properties	(Default) Value/Setting	Description
Routing.ItemEBSV2.RouteToC AVS	False	Route to CAVS, if set as True
Routing.ItemEBSV2.SAP_01.E ndpointURI	http:// \${fp.server.soaserverhostname }:\${fp.server.soaserverport}/so a- infra/services/default/ItemEBS V2/ItemEBSV2_ep	ItemEBS runtime target endpoint URI
Routing.ItemEBSV2.CAVS.En dpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/AIAValidationSystemServlet /syncresponsesimulator	CAVS Endpoint URI
ServiceName	UpdateItemListSAPReqABCS	
ABCSEXTENSION.POSTPRO CESSABM	False	User exit for the post-process ABM should be called or not
ABCSEXTENSION.PREPROC ESSABM	False	User exit for the pre-process ABM should be called or not
Default.SystemID	SAP_01	
TRACE.LOG.ENABLED	False	
ServiceName	ProcessBillOfMaterialsListSAPP	rovABCSImpl
ABCSEXTENSION.PREPROC ESSABM	False	User exit for the pre-process ABM should be called or not
ABCSEXTENSION.POSTPRO CESSABM	False	User exit for the post-process ABM should be called or not
ABCSEXTENSION.PREPROC ESSEBM	False	User exit for the pre-process EBM should be called or not
ABCSEXTENSION.POSTPRO CESSEBM	False	User exit for the post-process EBM should be called or not
Default.SystemID	SAP_01	Used to get the default XREF Target column name when TargetId is empty in incoming EBM. It should be kept SAP_01 as default for this release
Routing.Retreive_BOMData.S AP_01.EndpointURI	http://\${fp.server.soaserverhost name}:\${fp.server.soaserverpo rt}/soa- infra/services/default/BOMServ iceESB/BOMServiceESB_ep	ProcessBillOfMaterialsListImpl runtime target endpoint URI
TRACE.LOG.ENABLED	False	Use tracelog for the flow
	<u> </u>	l .

# **Setting up National Language Support**

You must perform the following steps to set up National Language Support (NSL):

- Set up NLS in Agile
- · Set up NLS in FMW for Agile
- Edit AIAConfigurations
- Set Up DVMs
- Set up the DVMs for NLS

# Setting up NLS in Agile

# To set up NLS in Agile:

- 1. In Agile Java Client, for each subscriber of MCO, SCO, ECO, go to the subscriber details page and set the language.
- 2. Change the language preference of all the users creating CO and Items, including integration user.

# Setting up NLS in FMW for Agile

# To set up NLS in FMW for Agile:

1. Edit the following XSL file and replace the hard-coded string 'Preliminary' to the preferred language equivalent coming from Agile List values

\AIA\_HOME\services\core\Agile\UtilityServices\QueueProcessorServiceImpl\AgileData\_to\_AgileCreateEngineeringChangeOrderListABM\_Impl.xsl

**2.** Edit the following XSL file and replace the following values:

\AIA\_HOME\services\core\Agile\RequesterABCS\ProcessEngineeringChangeOrderAgileReqAB CSImpl\

AgileCreateEngineeringChangeOrderListABM\_to\_CreateEngineeringChangeOrderListEBM\_Impl.xsl

- a. Replace the hard-coded string *Preliminary* to the preferred language equivalent coming from Agile list values.
- b. Replace the hard-coded string SCO to the preferred language equivalent coming from Agile list values.
- **3.** Edit the following XSL file and replace hard coded strings *Errored* with the preferred language equivalent

\AIA\_HOME\services\core\Agile\RequesterABCS\ProcessEngineeringChangeOrderAgileReqAB CSImpl\

AgileCreateEngineeringChangeOrderListABM\_to\_AgileUpdateEngineeringChangeOrderListABM\_Impl.xsl

## **4.** Edit the following XSL file and replace the following values:

\AIA\_HOME\services\core\Agile\RequesterABCS\ProcessEngineeringChangeOrderAgileReqAB CSImpl\

- a. Replace the hard coded string Transferred with its preferred language equivalent.
- b. Replace the hard coded string 'Errored' with its preferred language equivalent.

**Note**: Use an UTF-8 based editor such as JEdit to perform these tasks. Choose UTF-8 as the character set while loading the file to edit. Set File transfer protocol (FTP) transfer mode to *Binary* while uploading these files to Oracle AIA components.

# **Editing AIAConfigurations**

Edit the property LANG\_LOCALE under module Agile to the preferred language. The language value is available under column COMMON in the DVM - LANGUAGE\_CODE.

# **Setting up DVMs**

To set up DVMs, enter the preferred language values under Agile column, AGILE\_01 in the following DVMs:

ITEM\_PRIMARYCLASSIFICATIONCODE

ITEM\_STATUS\_CODE

ITEM UOM CODE

ECO STATUS CODE

After all the xsls are modified, the corresponding process flows must be redeployed for the xsl changes to take effect.

# Setting up the DVMs for NLS

To set up DVMs for NLS, configure SAP\_01 with the appropriate language code of SAP in the *LANGUAGE\_CODE* DVM column.

# **Working with Domain Value Maps**

DVMs are a standard feature of the Oracle SOA Suite. They enable you to equate lookup codes and other static values across applications, for example, FOOT and FT or US and USA.DVMs are static in nature, though administrators can add additional maps as required. Transactional business processes never update DVMs; they only read from them. DVMs are stored in XML files and cached in memory at run time.

DVM types are seeded for the Agile PLM Integration Pack for SAP: Design to Release pre-built integration flows and administrators can extend the list of mapped values by adding more maps. The DVM data should be synchronized with what the participating applications use. This synchronization should occur before any initial loads are run or any incremental transactional flows are initiated.

During installation, the DVMs used for the pre-built integration are imported with default data mappings. The values mapped by these DVMs must be changed as required. Many DVMs are seeded and do not require any changes. Because most of the Agile PLM attributes being mapped are list values, the Agile PLM data is not seeded and should be changed accordingly and then updated to MDS.

#### **Out-of-the-Box DVMs**

During installation, the DVMs used for the pre-built integration are imported with default data mappings. The values mapped by these DVMs have to be changed as needed. There are many DVMs that are seeded and need not be touched. Since most of the Agile attributes being mapped are list values, the Agile data is not seeded. Hence, it should be changed accordingly and then updated in the MDS.

# Sample DVMs

Some of the most used DVMs, with their out-of-the-box (OOTB) values, are listed here. You can modify their values as per your requirements. For complete list of available DVMs, including the most used ones, see the List of DVMs.

**Note**: You can only add more rows of value mappings and must not change the DVM name, the column names, or the number of columns.

#### ECO ENGINEERINGCHANGEORDERLINE STATUS CODE

Used for SAP attribute -

ECO\_ATTR/ECO\_REVISED\_ITEM\_TYPE/ECO\_REVISED\_ITEM\_TYPE\_ITEM/STATUS\_NAME

SAP_01	COMMON
Release	RELEASE
Open1	OPEN_1
EBS_Release	EBS_RELEASE
EBS Open	EBS_OPEN

SAP_01	COMMON
Implemented	IMPLEMENTED
Create	CREATE
In Progress	IN_PROGRESS
Scheduled1	SCHEDULED_1
Cancelled	CANCELLED
Approval	APPROVAL
Pending Response	PENDING_RESPONS E
EBS_Create	EBS_CREATE
EBS_Review	EBS_REVIEW
EBS_Archive	EBS_ARCHIVE
Completed	COMPLETED
Hold	HOLD
Draft	DRAFT
Review	REVIEW
Released	RELEASED
Archive	ARCHIVE

# ECO\_STATUS\_CODE

Used for SAP attribute - ECO\_CHANGE\_ORDER\_TYPE/STATUS\_NAME, ECO\_REVISED\_ITEM\_TYPE/STATUS\_NAME. Use for Agile's Status attribute of a Change.

SAP_01	COMMON	AGILE_01
Release	RELEASE	
EBS_Approval	EBS_APPROVAL	
Open1	OPEN_1	
EBS_Release	EBS_RELEASE	
EBS Open	EBS_OPEN	
Implemented	IMPLEMENTED	Implemented
Create	CREATE	
In Progress	IN_PROGRESS	
Scheduled	SCHEDULED	Released
Cancelled	CANCELLED	
Approval	APPROVAL	

SAP_01	COMMON	AGILE_01
Pending Response	PENDING_RESPONS E	
EBS_Create	EBS_CREATE	
EBS_Review	EBS_REVIEW	
EBS_Archive	EBS_ARCHIVE	
Completed	COMPLETED	
Hold	HOLD	
Draft	DRAFT	
Review	REVIEW	
Released	RELEASED	
Archive	ARCHIVE	

# ITEM\_STATUS\_CODE

This value is used for SAP Item attribute ITEM\_OBJ/MAIN\_OBJ\_TYPE/INVENTORY\_ITEM\_STATUS\_CODE. The Agile Item Lifecycle phase attribute is mapped.

SAP_01	COMMON	AGILE_01
А	А	
Concept	CONCEPT	
Design	DESIGN	Preliminary
Engineer	ENGINEER	Pilot
Inactive	INACTIVE	Inactive, 02
Lease	LEASE	
Non-Stock	NONSTOCK	
Nwe B	NWEB	
ОРМ	ОРМ	
Obsolete	OBSOLETE	Obsolete, 02
Pending	PENDING	
Phase-Out	PHASEOUT	
Production	PRODUCTION	Production, 03
Prototype	PROTOTYPE	Prototype
R&D	R&D	

### AGILE\_SITE\_TARGET\_MAPPING

DEFAULT\_MASTER\_ORG in SAP is specified here. This is used when the **Multisite\_Enabled** property is set to *False* and no Plant is specified for the Item where it extends to.

When the **Multisite\_Enabled** property is set to *True*, the Sites in Agile are mapped to various Plants in SAP. A Site may be mapped to multiple Plants in the SAP column with / delimiter.

## AGILE\_TARGET\_SITE\_MAPPING

The SAP Plants to Agile Sites are mapped. This is used for SAP to Agile flows. There is a one-to-one mapping between the SAP Plant to Agile Site.

# List of DVMs

This table describes the domain value mappings and their description:

Domain Value Map	Description
ITEM_UOM_CODE:	This DVM is used to maintain the Unit of Measure values of Agile corresponding to SAP
REFERENCEMATERIALS:	We are maintaining this DVM to populate the mandatory parameters of SAP BasicData1, Basic data2, MRP1, MRP2, MRP3 views which are not being sent from Agile
LANGUAGE_CODE:	This DVM is used to populate the Multi languages, as of now we are dealing with only English language
ITEM_STATUS_CODE:	This DVM is used to maintain the Life Cycle Phase codes and Special Plant Material Status of SAP
ITEM_PRIMARYCLASSIFICATIONCODE:	This DVM is used to populate the Material type of SAP
ECO_STATUS_CODE:	The DVM is used to handle the Status Codes of Change Order in SAP.
AGILE_SITE_TARGET_MAPPING	This DVM is used to map SAP Plants to Agile Sites. This is used for Agile to SAP flows
AGILE_TARGET_SITE_MAPPING	This DVM is used to map SAP Plants to Agile Sites. This is used for SAP to Agile flows
ECO_ENGINEERINGCHANGEORDERLINE_R EVISEDBILLOFMATERIALS_BILLOFMATERIA LSCOMPONENTITEM_CHANGETYPECODE:	We are using this DVM to recognize the Creation or updation of Bill of Materials in Agile

# **Application Interfaces**

Application Interfaces are the web services and APIs that communicate and transact between Application and Integration Layers.

# **Agile PLM Interfaces**

These are the Agile PLM interfaces used in this integration:

## **WSDLs**

ItemABS.wsdl	Used to create an item in SAP
ItemABS.wsdl	Used to update an Item in SAP
ChangeABS.wsdl	Used to create an EngineeringChangeOrder in SAP

### **XSDs**

ItemABM.xsd	Contains the Item Request and Response ABM
ItemABM.xsd	Contains the Update Item List Request and Response ABM
EngineeringChangeOrderAB M.xsd	Contains CreateEngineeringChangeOrderListABM and CreateEngineeringChangeOrderListRespons eABM

# **SAP Interfaces**

These are the SAP interfaces used in this integration:

## **WSDLs**

ReserveItemservice.wsdI	The interface to the SAP Process Item API
GenerateItemNumberService_Reserve.wsdl	BAPI_STDMATERIAL_GETINTNUM BER
ItemServiceESB.wsdl	The interface to the SAP Process Item API -
CreateReferencematerial.wsdl	BAPI_MATERIAL_GET_ALL
CreateItemService.wsdl	BAPI_MATERIAL_SAVEDATA
CreateDetailReferencematerial.wsdl	BAPI_MATERIAL_GET_DETAIL

CreateItemRevisionService.wsdl	CCAP_REV_LEVEL_MAINTAIN
BOMServiceESB.wsdl	The interface to the SAP Process BOM API
BOMPlantExtensionService.wsdl	CSAP_MAT_BOM_ALLOC_CREATE
CreateBillOfMaterialService.wsdl	CSAP_MAT_BOM_CREATE
BillOfMaterialExistenceCheckService.wsdl	BAPI_MAT_BOM_EXISTENCE_CHE CK
BOMServiceESB.wsdl	The interface to the SAP Process BOM API -
BOMPlantExtensionService.wsdl	CSAP_MAT_BOM_ALLOC_CREATE
UpdateBillOfMaterialService.wsdl	CSAP_MAT_BOM_MAINTAIN
BillOfMaterialExistenceCheckService.wsdl	BAPI_MAT_BOM_EXISTENCE_CHE CK
BOMServiceESB.wsdl	The interface to the SAP Process BOM API -
BillOfMaterialExistenceCheckService.wsdl	BAPI_MAT_BOM_EXISTENCE_CHE CK
ECORouterService.wsdl	The interface to the SAP Process ECO API -
CreateEngineeringChangeOrderService.wsdl	CCAP_ECN_MAINTAIN
MATMAS01_receive.wsdl	The interface to the SAP Process Item API - MATMAS01
ProcessBOMService.wsdl	The interface to the SAP Process BOM API
ProcessBillOfMaterialsListImpl.wsdl	CSAP_MAT_BOM_READ

## **XSDs**

BAPI_MAT_BOM_EXISTENCE_CHECK_request.xsd	Contains the BillOfMaterialExistenceCheck Request ABM
BAPI_MAT_BOM_EXISTENCE_CHECK_resp onse.xsd	Contains the BillOfMaterialExistenceCheck Response ABM
CCAP_ECN_MAINTAIN_request.xsd	Contains the CreateEngineeringChangeOrderList Request ABM
CCAP_ECN_MAINTAIN_response.xsd	Contains the CreateEngineeringChangeOrderList Response ABM

MATMAS01_event.xsd	Contains the UpdateItemList ABM
BAPI_STDMATERIAL_GETINTNUMBER_request.xsd	Contains the Reserveltem Request ABM
BAPI_STDMATERIAL_GETINTNUMBER_resp onse.xsd	Contains the Reserveltem Response ABM
BAPI_MATERIAL_GET_ALL_request.xsd	Contains the CreateReferencematerial Request ABM
BAPI_MATERIAL_GET_ALL_response.xsd	Contains the CreateReferencematerial Response ABM
BAPI_MATERIAL_GET_DETAIL_request.xsd	Contains the CreateDetailReferencematerial Request ABM
BAPI_MATERIAL_GET_DETAIL_response.xs d	Contains the CreateDetailReferencematerial Response ABM
BAPI_MATERIAL_SAVEDATA_request.xsd	Contains the CreateItem Request ABM
BAPI_MATERIAL_SAVEDATA_response.xsd	Contains the CreateItem Response ABM
CCAP_REV_LEVEL_MAINTAIN_request.xsd	Contains the CreateItemRevision Request ABM
CCAP_REV_LEVEL_MAINTAIN_response.xsd	Contains the CreateItemRevision Response ABM
BAPI_MAT_BOM_EXISTENCE_CHECK_request.xsd	Contains the BillOfMaterialExistenceCheck Request ABM
BAPI_MAT_BOM_EXISTENCE_CHECK_resp onse.xsd	Contains the BillOfMaterialExistenceCheck Response ABM
CSAP_MAT_BOM_ALLOC_CREATE_request. xsd	Contains the BOMPlantExtension Request ABM
CSAP_MAT_BOM_ALLOC_CREATE_respons e.xsd	Contains the BOMPlantExtension Response ABM
CSAP_MAT_BOM_CREATE_request.xsd	Contains the CreateBillOfMaterial Request ABM
CSAP_MAT_BOM_CREATE_response.xsd	Contains the CreateBillOfMaterial Response ABM
BAPI_MAT_BOM_EXISTENCE_CHECK_requ	Contains the BillOfMaterialExistenceCheck

est.xsd	Request ABM
BAPI_MAT_BOM_EXISTENCE_CHECK_resp onse.xsd	Contains the BillOfMaterialExistenceCheck Response ABM
CSAP_MAT_BOM_ALLOC_CREATE_request. xsd	Contains the BOMPlantExtension Request ABM
CSAP_MAT_BOM_ALLOC_CREATE_respons e.xsd	Contains the BOMPlantExtension Response ABM
CSAP_MAT_BOM_MAINTAIN_request.xsd	Contains the UpdateBillOfMaterial Request ABM
CSAP_MAT_BOM_MAINTAIN_response.xsd	Contains the UpdateBillOfMaterial Response ABM
CSAP_MAT_BOM_READ_request.xsd	Contains the Read BOM Request ABM
CSAP_MAT_BOM_READ_response.xsd	Contains the Read BOM Response ABM

# **Handling Errors**

Based on the roles defined for the services, email notifications are sent if an error occurs. The roles below can be assigned at various levels in a hierarchy (service, process, domain) so that when a service errors out -- the Error Handling Framework uses the role value to derive the user(s) that must be notified of the error. The Error Handling Framework then notifies the user(s) through their preferred notification method, puts the error in the user's Oracle Worklist as well as in the error log.

**Role**: Actor role associated with the error notification. Actor roles receive notifications for and are assigned to error scenarios occurring in Oracle AIA integration flows. An example of an Actor role is a task editable in the Error Console and is meant to be worked on, and resolved by the actor assigned to the task.

**FYI Role**: For Your Information (FYI) role associated with the error notification. This role receives FYI notifications for error scenarios occurring in Oracle AIA integration flows. An example of an FYI role is a customer service representative (CSR). The task is displayed in read-only view in the Error Console.

**For more information** about Oracle AIA error handling, see *Oracle Fusion Middleware Infrastructure Components and Utilities User's Guide for Oracle Application Integration Architecture Foundation Pack 11g Release 1*,"Setting Up Error Handling."

# **Error Handling in Pre-Built Integration Queue Manager**

Any failure in the processing of a change order is captured by Queue Manager. This Errored process can be identified in Queue Monitor, symbolized by.

To see the reason for the error, click the link Errored in the Process Status column. This Error Message comprises two parts:

- Error Text This is the description of the error source, which can be from any of the participating ABCS services that faulted.
- Details The error details consist of:
  - Service Name: The name of the service where an instance failed to run
  - Instance ID: The identification number of the instance that failed

Multiple faults generated by the service are captured and displayed in this UI. In addition to this, any failures in the flows are captured in the AIA Error Logs. These can be seen from the Enterprise Manager Console logs section.

In an event in which a certain service is down and the error is not related to the payload users can resubmit the change in the Queue Manager UI.

# **Error Handling and Recovery Options in Initial Load of Items**

This section provides an overview of the error-handling and recovery options available for initial load of items and discusses:

- Transaction Handling
- Recovery Options

### Overview

Errors raised either by an item extract process or an item load process due to a system error are logged by the AIAAsyncErrorHandling process as a failure and no error files are created. You need to restart the process when the system is functional. The BPEL process is marked as a failure in the Enterprise Manager (EM) console.

While loading item data into Agile PLM, if an error occurs when one or more items in the input file are added or updated, then an error file is created which contains only erroneous item rows. The process continues with the remaining correct items in the file and eventually the processed file is archived. The BPEL process is marked as successful in the EM console.

The XML file with erroneous item rows must be corrected, and resubmitted depending on the kind of error.

If the items are successfully added in the Agile PLM but subsequent cross-references updates fails, then the AIAAsyncErrorHandling process is invoked and no error files are created. The item load processed file is not archived and is marked as a failure in the EM console.

## **Transaction Handling**

The item extract process is a read-only process and therefore no transactions are associated with it. For item load process, the transactions associated with BPEL and Agile web service are different. For example, the agile web service uses SOAP/ HTTP and acts as a communication interface for loading items into Agile PLM. Therefore, the

item extract process does not participate in the transaction of the BPEL process.

## **Recovery Options**

The item extract process can be run multiple times even after a failure as it just overwrites the current file if it exists. The item load process may fail under different scenarios and the error recovery options for these failures differ accordingly. The following table lists different error recovery options made available for different types of item load failures.

#### Recovery options

#### Type of Item Load Failures Recovery Options

System error	Resubmission of the processing file is the recovery		
	option.		
Cross-reference update failure when you update item	Retrieve the processing file from the archiving folder		
details.	and		
	resubmit it for processing		
Synchronization failure. When you update item	You must select the error file, correct the item data		
details, if the Agile web service fails to synchronize	and resubmit		
the item data with Agile PLM, then erroneous item	for recovery.		
rows are written to a	·		
separate file in the failed message folder.			

#### **Viewing EBO EIMs**

For more information about using XSL Mapping Analyzer (XMAN), see Oracle Fusion Middleware Infrastructure Components and Utilities User's Guide for Oracle Application Integration Architecture Foundation Pack 11g Release 1, Using the XSL Mapping Analyzer.

For more information about how services are mapped, see the My Oracle Support document: *EBO Implementation Maps (EIMs)* 1095494.1.

# Chapter 6: Customizing the Transformations { XE "transformations:customizing"}

This chapter discusses how to modify mappings between the attributes of the participating applications and how to plug in your own logic at pre-defined extension points (user exits) provided in the out-of-the-box (OOTB) Business Process Execution Language (BPEL) flow to validate, enrich, and transform data.

This chapter includes the following sections:

- Overview
- Customizations in Agile
- Customizations in SAP
- User Exits

# **Overview**

You may require OOTB and user-defined attribute (UDA) mapping between applications, which are not covered as part of standard transformations. Considering this, the transformation files (XSLs) are externalized to help perform the following:

- Modify the OOTB transformations:
- Add new mappings for the Agile attributes to Enterprise Business Message (EBM) attributes.

These Agile attributes are those that have not been mapped OOTB, including any of the flex-fields.

The transformations support the following:

- Multiple transformations involving multiple Application Business Objects (ABOs) and Application Business Messages (ABMs) as well as multiple Enterprise Business Objects EBOs) and EBMs.
- Flex-field mappings
- Customer provided XSLs for complex transformations that are not part of the standard transformations.

It is required to support the transformations for user-defined EBO extensions (such as Custom tags) and in places where you have overriden the standard transformation logic.

### **Transformation Rules**

These are the transformation rules:

- For a transformation from ABM into EBM, all the flex-fields (interchangeably user-defined attribute or flex-field attribute) go under the Specification Group element under the main EBM element with a matching type such as ValueText (for text values), ValueNumeric (for numeric values), and so on for carrying the values.
- For the transformations from EBM into ABM, depending upon the identification element of Specification and Specification Group, pull processing is performed to populate the UDAs.
- For Classification elements, such as *Item Classification*, the field values are translated using a configuration, into EBM and vice-versa. The configuration states are <<Name in Agile>> <<Name on EBO>> <<Name SAP ERP>>. For the remainder of the classification elements such as Part Type, Product Family, and so on fields must be packed and unpacked on or from the *XXCatalog* element on the EBM.

# **Customization in Agile**

The XSL transformations in Agile Product Lifecycle Management (PLM) iIntegration are externalized, which means they are hosted on the implementation server under:

<AIA\_Home>/AIAComponents/Transformations/Agile/

Refer Customization Points of each Process (in corresponding chapters).

You can modify the XSLs based on the customization points against each process, including new mappings for the Agile attributes to the EBM elements. The entire behavior of the OOTB mappings can be enhanced using this approach.

**Note**: The server must be restarted to bring the changes into effect.

# **Sample Customization**

A few sample customizations have been provided at <AIA\_HOME>\PIPS\Core\Agile\Samples. The following is a sample customization of Engineering Change Order (ECO) attributes:

User-Defined ECO - in Sites Tab Under Items

#### Mapping:

Agile	EBM	SAP
Item.Site:List0	corecomEBO:RevisedItem/corecomEBO:Base UOMCode	Primary UOM Code

#### Template:

createEngineeringChangeOrderLines\_With\_SiteData

- createEngineeringChangeOrderLines\_With\_OrgData
- createEngineeringChangeOrderLines\_With\_DefaultMasterOrgData

## **Customization in SAP**

#### To customize a Mapping File:

- 1. Pickup the <flow>\_Custom XSL file from the Requester, Provider, or EBS service where the <flow> is the process name, such as ECO\_CHANGE\_ORDER\_TYPE.
  - **a.** If only flex-field transformation is to be modified then the custom targets can be modified to include the new mappings.
    - For example, ECO\_CHANGE\_ORDER\_TYPE\_Custom in Create ECO flow for the change order flex attributes
  - **b.** It is not necessary to set the custom transformations property in this case as the targets are already included in the base transformation file.
- 2. If the entire mapping is to be modified then you can copy the base mappings into the custom target (such as Custom in Create ECO flow) in the custom file and modify the mappings as desired.
- 3. After modifying the file you must set the Custom Transformations property in the Oracle Application Integration Architecture (Oracle AIA) configurations file and update the configuration file from the Oracle Metadata Services (Oracle MDS) respository
- **4.** Restart the server after performing the above three steps. The server must be restarted for the new transformations to load into the Java Virtual Machine (JVM).

## **Templates in the Custom Files**

- CreateEngineeringChangeOrderListEbmToAbm: The following templates are used in the custom transformation files to map the flex field attributes.
  - ECO\_CHANGE\_ORDER\_TYPE\_Custom
  - ECO REVISED ITEM TYPE ITEM Custom

- REFERENCE\_DESIGNATOR\_TBL\_Custom
- COMPONENT\_ITEM\_TBL\_Custom
- SUBSTITUTE\_COMPONENT\_TBL\_ITEM\_Custom
- STRUCTURE\_HEADER\_Custom

The **Custom** template is used for modifying the entire mapping.

- **ItemEbmToAbm**: The template CUSTOM\_OBJ\_TYPE\_Custom is used to map the flex-field attributes. The template **Custom** is used to replace the entire mapping.
- UpdateItemListABMToEBM: The template ItemSpecificationGroup\_Custom is used the map
  the flex-field to the specification group in the EBM. The UpdateItemListABMToEBMCustom
  template is used to replace the entire file.

**Note**: Since the templates are directly included inside the objects, only the specific attributes being mapped must be put in the custom xsl and not the entire hierarchy.

### **Replacing the Entire Mapping**

#### To replace the entire mapping:

Use this template, **UpdateItemListABMToEBMCustom** for complete ABM to EBM transformation.

Change the Use Custom Transformation property in Oracle AIA Configurations file.

File Path: \$AIA\_HOME/config/AIAConfigurationProperties.xml

**Note:** This step is not required if the flex field mapping is done.

- 2. Reload the Oracle AIA Configurations file.
- 3. Restart the Server.

**Note:** The Use Custom Transformation property is per integration flow and must be set accordingly.

## **User Exits**

The Agile PLM Integration Pack for SAP: Design to Release integration provides user exits to allow custom transformations or filtration routines that you may want to add in the process without affecting the main integration flow. The user exit points for each process are listed in their respective chapters.

These are the user exit points for:

- Requester flows
- Provider flows

## **Requester Flows**

User exits points for the Requester flow:

- Just prior to the execution of transformation of ABM to EBM
- Just prior to the invocation of Enterprise Business Service (EBS)
- Just prior to the execution of transformation of EBM to ABM
- Just prior to the invocation of callback service or response return

#### **Provider Flows**

User exits points for the Provider flow:

- Just prior to the execution of transformation of EBM to ABM
- Just prior to the invocation of Application Business Service (ABS)
- Just prior to the execution of transformation of ABM to EBM
- Just prior to the invocation of callback EBS or return of response message

## **Implementing User Exits**

#### To implement user exits:

- **1.** Identify which OOTB flow is to be extended.
- **2.** Identify the suitable exit point in the flow.
- 3. Develop the flow.
- **4.** Configure the OOTB flow to include the newly developed flow.
- **5.** Test the developed flow.

# Appendix A: National Language Support for the Agile PLM Integration Pack for SAP: Design to Release

National Language Support (NLS) is implemented in the Agile PLM Integration Pack for SAP: Design to release integration.

This appendix includes the following sections:

- Setting Up Requestor Flows
- Setting Up Provider Flows

## **Setting up Requester Flows**

Before sending the EBM to Agile, the Language code is converted to the common value, which is configured from the **LANGUAGE\_CODE** Domain Value Map (DVM).

**Note**: You must verify that the values are configured for the LANGUAGE\_CODE DVM before the flows are triggered.

The **Language\_Code** DVM is used to input parameters in the transformations, which has a default value as **en-US**.

# **Setting up Provider Flows**

The default language code in Agile is set to **en-US**. This code value is sent over to the provider Application Business Connector Service (ABCS) in SAP without any conversion.

However, from the Oracle AIA Release 2.4 pre-built integration onwards, this language code from Agile PLM is converted to a SAP system value using the **LANGUAGE\_CODE** DVM.

# **Appendix B: Functionalities Available**

The following functionalities are available across different versions of Agile PLM and SAP combination deployments:

Features/Agile and SAP Versions	Agile 9.3.X (Without VM )and SAP 4.7	Agile 9.3.X (Without VM) and SAP ECC 6.0
NPR (Action PX)	N	N
NPR (Auto Number PX)	Υ	Υ
PREL(ECO Forward Flow (From Agile to SAP)	Υ	Υ
ECO Update Flow (From Agile to SAP)	Υ	Υ
Item Balance Update Flow (From SAP to Agile)	N	N
Item Operational Attribute Update Flow (Cost Attribute Updates only) (From SAP to Agile)	Y	Y
Queue Functionality (AQ (Database Persistent))	Υ	Υ
NPR (Action PX)	N	N
NPR (Auto Number PX)	Υ	Υ
PREL(ECO Forward Flow (From Agile to SAP)	Υ	Υ
ECO Update Flow (From Agile to SAP)	Υ	Υ
Item Balance Update Flow (From SAP to Agile)	N	N
Item Operational Attribute Update Flow (Cost Attribute Updates only) (From SAP to Agile)	Y	Y

Features/Agile and SAP Versions	Agile 9.3.X (Without VM )and SAP 4.7	Agile 9.3.X (Without VM) and SAP ECC 6.0
Queue Functionality (AQ (Database Persistent))	Υ	Υ

# Appendix C: Agile PLM to SAP Entity Maps

This appendix contains information about Agile Product Lifecycle Management (PLM) to SAP maps. This appendix includes the following sections:

- Bill of Materials Mappings
- Item Enterprise Business Object (EBO) Mappings
- Item Attribute Update Mappings
- Engineering Change Order (ECO) Enterprise Business Object (EBO) Mappings

# **Bill of Materials Mappings**

Agile Entity Attribute	Bill of Materials EBO	SAP Entity: Attribute Group: Attribute
Part/Document. Title Block. Number	\\BillOfMaterialsEBO\\temReference\\Identific ation\\ID	MATNR:Material Number
Changes.changeNum ber	\\BillOfMaterialsEBO\ldentification\Contextl D	AENNR:Change Number
BOM.ITEM_NUMBER	\\BillOfMaterialsEBO\BillOfMaterialsComponentItem\ ItemReference\ID	IDNRK:BOM Component
BOM.FIND_NUMBER	\\BillOfMaterialsEBO\BillOfMaterialsCompon entItem\	POSNR:Position Number
	Identification\ContextID	
REFDESIG.LABEL	\\BillOfMaterialsEBO\BillOfMaterialsCompon entItem\ProcessingInstruction/Identification/I D	EBORT:Installation point for sub-item
BOM.QUANTITY	\\BillOfMaterialsEBO\BillOfMaterialsComponentItem\	Menge:Quantity
	Quantity	
BOM.DESCRIPTION	\\BillOfMaterialsEBO\ldentification\ltemRefer ence\	POTX1:BOM item text (line 1)
	Description	
	\\BillOfMaterialsEBO\\BillOfMaterialsComponentItem\	MEINS:Comp Unit Of Measure
	StorageUnitCode	

Agile Entity Attribute	Bill of Materials EBO	SAP Entity: Attribute Group: Attribute
	\\BillOfMaterialsEBO\BillOfMaterialsCompon entItem\	POSTP:Item Category
	ItemReference\ClassificationCode	
	\\BillOfMaterialsEBO\BillOfMaterialsCompon entItem\ItemReference\TypeCode	STLAN:BOM Usage
BOM. Sites. Site Name	\\BillOfMaterialsEBO\ldentification\Contextl D	werks:Plant

# **Item EBO Mappings**

Agile Entity Attribute	Item EBO	BAPI_MATERIAL_SA VEDATA	Comments
Part/Document. Title Block. Number	\\ItemEBO\Name	BAPIMATHEAD: MATNR: Material number:	Associate type Field Description
Part/Document. Title Block. Description	\\ItemEBO\Description	BAPI_MAKT: MATL_DESC Material Description:	
	\\ItemEBO\TypeCode	BAPIMATHEAD: MATI_TYPE Material Type	
Mass	\\ItemEBO\BaseUOM Code	BAPI_MARA: BASE_UOM: Base Unit of Measure	
	\\ItemEBO\PrimaryCla ssificationCode	BAPI_MARA: MATL_GROU:P Material group	
	\\ItemEBO\TemplateIte mReference\ ClassificationCode	BAPI_MARA: MAT_GRP_SM: Material group	
	\\ItemEBO\\ItemCatalo g\\Identification\\ID	BAPI_MARA: ITEM_CAT: General Item Category Group:	
Part/Document. Title Block. Lifecycle Phase	\\ItemEBO\\ItemLifecycl eCharacteristics\\Lifecy cle	BAPI_MARA: MSTAE: X-Plant matl status	

Agile Entity Attribute	Item EBO	BAPI_MATERIAL_SA VEDATA	Comments
	Code		
Part/Document. Title Block. Description	\\ItemIdentification\Bas eUOMCode\Revison/L abel	BAPI_MLTX: TEXT_ID / TEXT_NAME: Basic Data text	
	\\itemEBO\\temPhysic alCharacteristics\Volu meMeasure	BAPI_MARM: VOLUME:	
		VOLUMEUNIT:	
		Volume Unit of Measure	
	\\ItemEBO\\ItemPurcha singCharacteristics\ UnitListPrice\Amount	BAPI_MBEW: STD_PRICE: Standard Price	
	\\ItemPhysicalCharact erstics\heightmeasure \\ItemPhysicalCharact	BAPI_MARM: HEIGHT,LENGTH,WI DTH	
	erstics\lengthmeasure \\ItemPhysicalCharact erstics\widthmeasure	UNIT_DIM Unit of Dimension for height,length,width	
Part/Document. Sites. Site Name	\\ItemIdentification\Co ntextID	BAPI_MARC: PLANT: PLANT	
	\\ItemEBO\InventoryLo cation\SerialNumberS pecificationCode	BAPI_MARC: SERNO_PROF: Serial Number Profile	
	\\ItemEBO\relatedItem\\\relationshipCode	BAPI_MARA: BASIC_MATL WRKST_NEW	
	\\ItemEBO\itemClassifi cation\classificationCo de	BAPI_MARA: DIVISION: DIVISION	
	\\ItemIdentification\Gti n	BAPI_MARM: EAN_UPC: International Article Number	
	\\ItemIdentification\EA NCode	BAPI_MARM: EAN_CAT: Category of International Article	

Agile Entity Attribute	Item EBO	BAPI_MATERIAL_SA VEDATA	Comments
		Number	
	\\ItemEBO\itemRevisio nHistory\identification\i d	BAPI_MARA: OLD_MAT_NO: Old material number	
	\\ItemPurchasingChar acteristics/ AssetClassificationCo de/Codetype	BAPI_MARC: COMM_CODE: Harmonized code	
	\\ItemPlanningCharact eristics\inventoryPlann ing Code	BAPI_MARC: AVAILCHECK: Availability check	
	\\ItemAttachment\attac hment\note\status	BAPI_MARA: DOC_CHG_NO: Document change number	
Part/Document. Changes. Lifecycle Phase	\\ItemEBO\\ItemLifecycl eCharacteristics\Lifecy clePhaseCode	BAPI_MARA: SAL_STATUS: Cross distribution chain status	
	\\ItemEBO\InventoryLo cation\Identification\ID	BAPI_MARD: STGE_LOC: Storage Location	
Part/Document. Sites. Make/Buy	\\ItemPlanningCharact eristics\MakeOrBuyco de		
	\\ItemPlanningCharact eristics\MakeOrBuyco	BAPI_MARC: SPPROCTYPE:	
	de	Special procurement type	
	\\itemPlanningCharact eristics\Processinglea dTimeCharacteristics\ fixedDuration	BAPI_MARC: GR_PR_TIME: Goods receipt processing time in days	
	\\ItemPlanningCharact eristics\Processinglea dTimeCharacteristics\ postProcessingDuratio n	BAPI_MARC: PLND_DELRY: Planned Delivery Time	

Agile Entity Attribute	Item EBO	BAPI_MATERIAL_SA VEDATA	Comments
	\\ItemEBO\ItemPhysic alCharacteristics\Weig htMeasure	BAPI_MARAM: GROSS_WT: Gross Weight	

# **Item Attribute Update Mappings**

Agile Entity Attribute	Item EBO	MATMAS01
Part/Document. Title Block. Number	\\ItemEBO\Name	E1MARAM: MATNR Material number:
Part/Document. Title Block. Unit Cost Attribute	\\ItemEBO\\ItemPurchasingCharacteristic s\\UnitListPrice\\Amount	E1MBEWM: STPRS Standard Price E1MBEWM: VERPR Moving Average Price
Part/Document. Sites. Site Name	\\ItemIdentification\ContextID	E1MARCM: WERKS Plant

# **Engineering Change Order EBO Mappings**

Agile Entity Attribute	Engineering Change Order EBO	CCAP_ECN_MAINTA IN SAP Entity: Attribute:Description	Comments
CHANGE.CHANGE_N UMBER	\\Identification\ ID	AENR_API01:CHANG E_NO:Change Number	Change Notice
CHANGE.DESCRIPTI ON	\\Identification\ Description	AENR_API01: DESCRIPT: Change number description	
CHANGE.RELEASE_ DATE	InitiationDate	AENR_API01:VALID_ FROM:Valid from date	
ECO/MCO/SCO. Affected Item. Effectivity Date	EngineeringChangeOr derLine/Effective Date	AEDT_API01:ALT_DA TE:Alternative date external key	
CHANGE.REASON	\\Identification\Revisio n\Reason	AENR_API01:REASO N_CHG:Reason for change	
	\\Identification\Status	AENR_API01:STATU S:Status of change number	
Changes .Affected Items. New Revision	\\EngineeringChangeO rderLine\EffectivityCon trolltem Reference\Revision\N umber	REVLV:Revison level	
Agile Entity Attribute	Engineering Change Order EBO	CCAP_REL_LEVEL_ MAINTAIN	
CHANGE.CHANGE_N UMBER	\\Identification\ ID	AENNR Change Number	
ECO/MCO/SCO. Affected Item. Item Number	\\EngineeringChangeO rderLine\RevisedItem	MATNR Material Number	
Change Orders Class.Affected Items. New Revision	\\EngineeringChangeO rderLine\EffectivityCon trolltemReference\Rev ision\Number	REVLV Revision level	

## **Appendix D: Queue Management**

This appendix provides information on Queue Management.

The Queue Management Feature, in the process integration pack (PIP) helps you meet the following requirements:

- An event exists to produce filtered payload from a file destination to a JMS to a destination.
- The payload is defined by means of a standard XSD.
- The files or JMS messages produced by events are sequenced in the order in which the objects are released.

**Note:** These requirements are leveraged by means of the Agile PLM Content Service (ACS). ACS can produce payload to a file or JMS destination. The payload is based on filter configured for the ACS event defined by an Agile PLM-provided AXML schema definition. In addition, ACS transmits the messages in the order in which the ATOs are released.

- A queue manages the order of messages
- A queue monitors UI to enable reordering and resubmitting unprocessed Messages
- The queue manages the payloads based on the business process for which the message is produced by the event
- The queue controlling mechanism:
  - Triggers the business flow based on the business process of message
  - Processes the messages sequentially based on the order specified in the message (the highest-order message is picked first for processing)
  - Does not pick a message for processing unless the processing of the previous message is Complete
  - Can reorder the messages that have not been picked for processing

## **D.1 Managing the Process Queues**

The integration of Change Order Release process between Agile PLM and Oracle Enterprise Business Services system is driven by Process Queue Controller. In order to maintain integrity of data in the ERP system, it is essential that Change Orders be transferred to that system in the order in which they were released by the source system. In the absence of such sequencing, BOM data can go out of sync between the two systems.

Since ERP systems, like Oracle, make it mandatory for successive item revisions to follow an ASCII progression of characters, it is essential for this sequence to be maintained.

For example, if for the same revised item, two successive Change Orders are released, and the second one is created first in the ERP system, the revision number of the first one (if smaller in ASCII value than that of the latter, which is mostly the case in Agile) will subsequently be prohibited from being created in the ERP system. Worse Problems can occur if the two ECOs make successive changes to the same BOM line, or if the subsequent ECO is dependent on the first one.

#### D.1.1 Queuing

When an aXML file containing Change Order information is received by the integration for processing through the Change Order Release process, the first step that needs to be carried out is to queue it for processing. aXML files are queued in the order in which they are received (FIFO). Agile application ensures that aXML files are pushed in the order that Change Orders are released.

The chronological order of receiving aXML files, (or, alternately, the ASCII sequence of aXML file names), is used to determine the sequence in which incoming XML will be processed by the integration. In some cases, aXML for multiple processes (such as NPR process, any other legacy process, etc.) may be published to the same location, in which case the integration performs an extra step of determining what the contents of the aXML are, in order to determine what flow does it trigger – only the aXML files belonging to the Change Order Release flow are to be queued.

By default, the aXML is queued at the back of the queue with an initial status of *Pre-Processing*. At this time, the initial pre-processing is carried out, as described in #1above, after which the integration changes the status of that aXML to *Pending Processing*.

At a given time, only one Change Order, i.e., the first one in the queue, undergoes ERP processing. At this stage, the status of that aXML file changes to *Processing*. When a Change Order errors out during ERP processing, it remains ahead of the queue in an errored status. All further change orders are not processed until the errored change is manually moved out of the queue by the Integration Administrator. When a Change Order completes ERP processing successfully, it automatically moves out of the queue by the integration (for example, by changing the status to *Post Processing*), and the next Change Order in the queue begins ERP processing.

Note that the change that has completed ERP processing still needs to carry out postprocessing.

However, any errors encountered during post-processing cause the Change Order to Complete with a *Warning* status, and not with an *Error*.

Manually moving the errored change out of the queue can be done in one of two ways:

- **1.** The integration administrator can *De-queue* the Change Order. This operation moves the Change Order out of the queue and saves it in the repository of *Unprocessed Change Orders*. The next ChangeOrder in queue is then picked up for processing through the Change Order process flow.
- **2.** The integration administrator can *Reprocess* the Change Order. This operation immediately restarts the integration process flow for that change order. Prior logs are wiped out, but the original aXML input provided by Agile is used. The pre-processing need not be repeated for such a change the integration process resumes from the *Processing* stage.

## **D.1.2 Change Order Process Flow**

The Change Order Release process flow can be broken down into two major stages:

#### 1. Process ECO

- ABM to EBM transformations
- Invoke Provider
- Receive Response
- Send Response to the Queue

Table B-1 Flow of Change Order Process between ESB and BPEL

Sequence	ESB	BPEL
1	1 ACS AXML JMS Consumer polls on JMS Queue and invokes CreateQueueServiceABCS by sending the binary compressed aXML file.	
2	DB trigger is used for ECO Queue creation and giving them a sequence number	ECO Queue Control
3	Queue Processing Service polls on queue Control table for pending rows and invokes QueueProcessorServiceImpl	QueueProcessorServiceImpl  updates the status of ECO (processing)  carries out aXML to ABM transformations  invokes RequesterABCS (Process ECO) using ABM  receives the response from RequesterABCS  updates the status of ECO (Completed or Errored)
4	CreateQueueService ■ polls completed ECO on Queue Control Table ■ deletes the completed ECO from Queue Control Table ■ copies the highest priority pending ECO from Queue to the Queue Control Table	

#### 2. Post-Process ECO

Update transfer status in Agile

It must be noted that a conflict can occur only when data is actually being transferred to the ERP system, and not when parsing aXML or after the processing in ERP has finished.

## **D.1.3 The Process Queue Manager**

If the pending ECOs are not being picked up for processing, there could be a possibility that some other user may have suspended the queue. To verify this, log in-out and then

re-login. If the Suspend button is disabled, then you may resume the queue. By default, the queue remains in suspended state after PIP installation. You are required to initialize it for the first time by clicking **Resume**.

- 1. View the Automated Transfer Objects (ATO)
- 2. View the Process States. These states are:
  - Processing
  - Pending
  - Completed
  - Errored (failed)
- 3. View the Release Time and Processed Time of processed COs.
- **4.** View the unprocessed COs.
- 5. View the deleted processes.
- **6.** View the errored processes and their error details.
- **7.** Suspend and resume the queuing operation.
- **8.** Change the processing sequence in the queue, i.e., move the position of an object up and down the queue.
- 9. Remove the COs, selectively, from the processing queue.
- 10. Resubmit the removed COs for processing.
- 11. Filter the view on various criterion, such as, all COs that are pending.
- 12. Purge data from the list of change orders that have been processed successfully.

## **D.2 User Interface**

The following user interface components are available when working with queues:

- Accessing the Process Queue Monitor
- Fields and Attributes
- Filters
- Queue User Interface (UI) Application

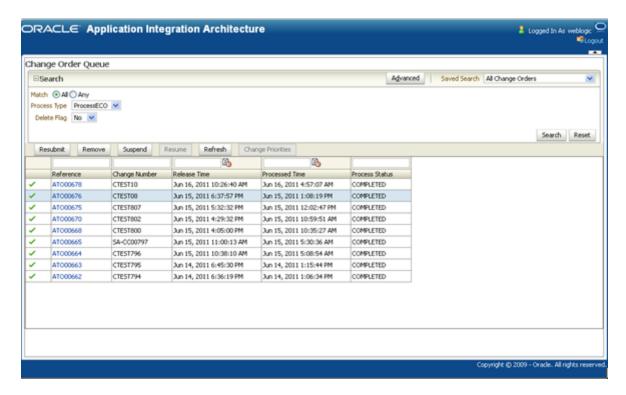
## **D.2.1 Accessing the Process Queue Monitor**

The Process Queue Monitor UI is deployed at your Integration Server and can be accessed through web browser.

The Integration Administrator is provided with its URL, together with login ID and password. After you login, you can see a page similar to the one below:

When a Change Order is released, it is picked up by the Queue Controller, which assigns it an Automated Transfer Object (ATO) Number before passing it on for processing. The Queue Monitor displays this ATO number as Reference Number.

#### Figure D-1 Process Queue Monitor



#### **D.2.2 Fields and Attributes**

The Fields and Attributes component includes the Change Order Queue Monitor description.

#### **D.2.2.1 Change Order Queue Monitor**

The Changer Order Queue is a tabular display of the released orders lined up by Queue Manager for processing. Each row in this table is a Change Order. The first rowdenotes the 'first-in-sequence' Change Order, when it is in *Pending* state of processing.

Table D-2 Change Order Queue

Columns	<b>Descriptions</b>
Row Select	To select rows, click on a row. To select multiple rows, click on a row and hold the Ctrl button and click on any additional rows.
	Selecting rows can be used when (a) re-ordering (only messages at a PENDING status that have not been removed), (b) removal, (c) resubmission. In such cases, this column gets visible and contains a checkbox. This column remains invisible for 'Completed'
	Process States.
Reference	The Automated Transfer Object Number (hence the prefix 'ATO') assigned to a Change Order by Agile Content Server (ACS). It is unique and corresponds to a unique Change Order. The Number of the corresponding Changer Order is displayed under the 'Change Number' column.
Change Number	This is a unique number assigned to a Changer Order in Agile system at the time of its creation. Its prefix denotes the type of Change, such as, ECO for Engineering Change Order.
Release Time	The Date and Time when an Order is released by ACS to the Process Queue

	Manager. Internally, its the Date and Time when the Process Queue Controller	
	picks up an Order and puts it in the Queue	
Processed Time	The Date and Time when an Order attains a particular Process Status (last column).	
Process Status	The State of a process - Processing, Pending, Completed, Errored.	

Figure D–2 shows the process denoters and their functions:

Figure D-2 Process Denoters



#### **D.2.2.2 Queue Operators**

This section provides a list of queue operators and their operations.

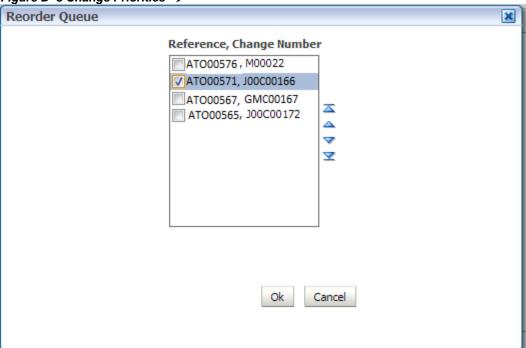
Table D-3 Queue Operettas and Operations

Buttons/Links	Operations
Resubmit	This button is used for resubmitting the Pending Processes that were removed from the Queue. Or for resubmitting the Errored Processes that you would like to resubmit.
Remove	This button is used for removing any processes from the Queue. The removed processes still exist in the database, and can be resubmitted for processing. (i.e. view records where the Delete Flag is equal to Yes).
Suspend	This button is used for suspending the Queue, temporarily, for removing, resubmitting or reordering the Pending Processes. It remains disabled when the Queue is inactive, i.e., when the Queue is in Suspended mode and has not been resumed. By default, the Queue remains in Suspended state after PIP installation. You are required to 'initialize' it for the first time by clicking Resume button. The queue suspends the ProcessECO and ValidateECO records independently of each other. If the Process Type is equal to ProcessECO when you click the Suspend button, only the ProcessECO records will be suspended, the ValidateECO record will not be suspended and will continue to be processed.
Resume	This button is used for resuming the suspended Queue. It remains disabled when the Queue is active, i.e., its not in suspended mode. The queue resumes the ProcessECO and ValidateECO records independently of each other. If the Process Type is equal to ProcessECO when you

	click the Resume button, only the ProcessECO
	records will be resumed, the ValidateECO record will not be resumed and will continue to be suspended.
Refresh	This button is used for refreshing the Queue to get a
	list of
	freshly added processes and to see the change in
	process status. The process status is not
	automatically refreshed. Also, the new processes do not automatically appear in the Queue. This search
	and refresh button will work identically.
Search	This button is used for searching the Queue to get a
	list of
	freshly added processes and to see the change in process status. The new processes do not
	automatically appear in the Queue. It's also used if
	you change the search criteria in the header. This
	search and refresh button will work identically.
Reset	This button is used to reset the search criteria back to the default Saved Search criteria that is selected in
	the search header
Change Priorities	This button is used to reorder processes in the
	Queue. This
	button will only be enabled when records at a Pending state are selected. Select Pending records by
	selecting a row and using the Ctrl button to select
	additional Pending rows. Once you have selected
	Pending records, you can click on this button and the
	Reorder Queue screen will open.
	Changing priorities of records should always be done
	when the queue is in a Suspended state.
Ok	This button is used after the move buttons have been
	used to reorder the queue. Once the pending records have been
	reordered, this button is used to process the
	reordered records. It will save the new priority of the
Comment	records.
Cancel	This button is used to cancel any reordering you have done and will close the Reorder Queue form. The
	arrow buttons can be used to move a record up or
	down in the sequence. This should only be used
D 011500	when the queue is in 'suspended' mode.
Purge Old ECOs	This button will permanently delete ProcessECO/ValidateECO queue message based on
	selected process type under Search criteria. If the
	process type is ValidateECO then it will purge only
	ValidateECO queue messages. If the process type is
	ProcessECO then it will purge only ProcessECO
Configuration	messages.  Click the Configuration button to open the Process
- Comgaration	and Validate ECO configuration pop-up window.
	Configurations that are available for Process ECO are
	"Auto-Skip Errored ECOs", "Set Parallel Processing
	Count" and "Purge ECOs Older Than". Configurations
	that are available for Validate ECOs are "Set Parallel Processing Count" and "Purge ECOs Older Than".
	i roossang count and i dige Loos Older Mail.

Figure D–3 shows the Change Priorities page

Figure D-3 Change Priorities >



#### **D.2.3 Filters**

At any given time, a queue may have hundreds of COs under processing, depending on the size of the organization. Although, the Queue Monitor displays all of them, it gets difficult to find the specific ones that you may require to see quickly.

Queue filters facilitate display of the change orders on the basis of their processing state and further criterion. The tables below list the search criterion of the predefined Saved Search criteria. The bold text indicates the default value or operator.

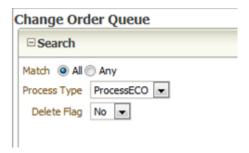
Figure D-4 Filter All Change Orders



#### D.2.3.1 Filter 1: All Change Orders

This filter displays the complete list of all change orders in the queue. Figure D–5 shows the search parameters to be selected to view all change orders.

Figure D-5 All Change Orders



This table shows how to set up a filter to view all change orders:

Table D-4 Filter Settings to View All Change Orders

Table B. 47 Inch Settings to View An entange Gradie			
Criteria	Operator	Value	
	· ·		
Process Type	Equals	ProcessECO	
71	'	ValidateECO	
Delete Flag	Equals	No	
_		Yes	

#### D.2.3.2 Filter 2: Errored Change Orders Only

This filter displays the change orders with errors.

Figure D–6 shows the search parameters to find change order with errors.

Figure D-6 Change Orders with Errors

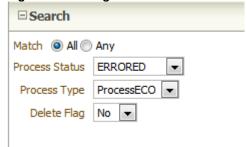


Table D-5 Filter Settings to View Change Orders with Errors

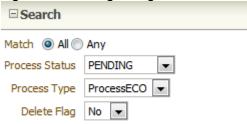
Criteria	Operator	Value
Process Type	Equals	ProcessECO ValidateECO
Delete Flag	Equals	No Yes
Process Status	Equals	ERRORED PENDING COMPLETED PROCESSING

#### D.2.3.3 Filter 3: Pending Changes Only

This filter displays the pending change orders.

Figure D–7 shows the search parameters to view pending change orders.

Figure D-7 Pending Change Orders



This table shows how to set up a filter to view pending change orders:

Table D-6 Filter Settings to View Pending Changes Only

Criteria	Operator	Value
Process Type	Equals	ProcessECO ValidateECO
Delete Flag	Equals	No Yes
Process Status	Equals	PENDING ERRORED COMPLETED PROCESSING

### D.2.3.4 Filter 4: Completed Change Orders Only

This filter displays the completed change orders.

Figure D–8 shows the search parameters to view completed change orders.

Figure D-8 Completed Change Orders

⊡Search		
Match   All	) Any	
Process Status	COMPLETED 🔻	
Process Type	ProcessECO ▼	
Delete Flag	No 🔻	

This table shows how to set up a filter to view completed change orders:

Table D-7 Filter Settings to View Completed Change Orders

Criteria	Operator	Value
Process Type	Equals	ProcessECO ValidateECO
Delete Flag	Equals	No Yes
Process Status	Equals	COMPLETED ERRORED PENDING PROCESSING

### D.2.3.5 Filter 5: Changes Errored Within Last Week

This filter displays the changes errored within last week.

Figure D–9 shows changes which errored within last week.

Figure D-9 Changes Errored within Last Week



This table shows how to set up a filter to view change orders that errored within last week:

Table D-8 Filter Settings to View Changes Errored within Last Week

Criteria	Operator	Value
Process Type	Equals Starts With Ends With Does Not Equal Less Than Greater Than Less Than or Equal To Greater Than or Equal To Between Not Between Contains Does not contain Is Not Blank Is Blank *Not all operators may apply to your value.	ProcessECO ValidateECO
Delete Flag	Equals Does not equal Less Than Greater Than Less Than or Equal To Greater Than or Equal To Between Not Between Is Blank Is Not Blank *Not all operators may apply to your value.	No Yes
Process Status	Equals	ERRORED

	Starts With	PENDING
	Ends With	COMPLETED
	Does Not Equal	PROCESSING
	Less Than	
	Greater Than	
	Less Than or Equal To	
	Greater Than or Equal To	
	Between	
	Not Between	
	Contains	
	Does not contain	
	Is Not Blank	
	Is Blank	
	*Not all operators may	
	apply to your value.	
Processed Time	Between	7 days from Today's Date
	Equals	and Today's Date
	Does Not Equal	•
	Not Between	
	Before	
	After	
	On or before	
	On or after	
	Is blank	
	Is not blank	

## D.2.3.6 Filter 6: Unprocessed Change Orders

This table shows how to set up a filter to view unprocessed change orders:

Table D-9 Filter Settings to View Unprocessed Change Orders

Criteria	Operator	Value
Process Type	Equals Starts With Ends With Does Not Equal Less Than Greater Than Less Than or Equal To Greater Than or Equal To Between Not Between Contains Does not contain Is Not Blank Is Blank *Not all operators may apply to your value.	Process ECO Validate ECO
Process Status	Does not Equal Starts With Ends With Does Not Equal Less Than	COMPLETED ERRORED PENDING PROCESSING

Greater Than	
Less Than or Equal To	
Greater Than or Equal To	
Between	
Not Between	
Contains	
Does not contain	
Is Not Blank	
Is Blank	
*Not all operators may apply to	
your value.	

## D.2.3.7 Filter 7: All Delete Flags

This table shows how to set up a filter to view all delete flags:

Table D-10 Filter Settings to View Delete Flags

Criteria Criteria	Operator	Value
Process Type	Equals Starts With Ends With Does Not Equal Less Than Greater Than Less Than or Equal To Greater Than or Equal To Between Not Between Contains Does not contain Is Not Blank Is Blank *Not all operators may apply to your value.	Process ECO Validate ECO
Delete Flag	Equals Does not Equal Less Than Greater Than Less Than or Equal To Greater Than or Equal To Between Not Between Is Not Blank Is Blank *Not all operators may apply to your value.	No
Delete Flag	Equals Does not Equal Less Than Greater Than Less Than or Equal To Greater Than or Equal To Between	Yes

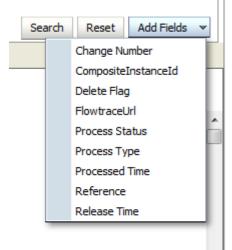
Not Between Is Not Blank Is Blank	
*Not all operators may apply to your value.	

#### **D.2.3.8 Advance Query Abilities**

The Advance Query Abilities feature allows you search for queries using advanced search parameters. You can use the advanced query abilities by clicking the **Advance Query Abilities** button. This button can be used when advanced searching is required and if the pre-defined saved searches do not meet your needs. When this button is pressed, the **Add Fields** button is added next to the **Reset** button. Additional fields can be added to your current search criteria.

**Example**: If the All Change Orders default search criteria was being used, you could also select Change Number from the list below:

Figure D-10 Advance Query Abilities



Then the Change Number will be added to your search criteria. The operator and value can then be entered and a search can be performed. The **X** button can then be used to delete that additional field. Or the reset button can use to reset your criteria back to the Saved Search criteria.

Figure D-11 Search Parameters



In addition to the header search criteria, each column in the table (Reference, Change Number, Release Time, Processed Time, Process Status) has a QBE Line that can also be used as a filter.

#### D.2.4 Queue User Interface Application

The Queue User Interface (UI) application provides the following features:

- Easy access Enterprise Manager (EM) console link to SOA composite instances for Change Orders
- User role-based access

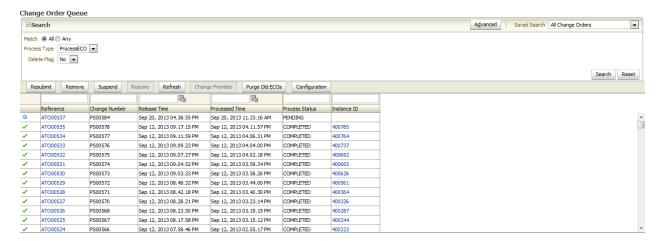
- Add new users into user roles
- Setup for Queue Configuration
- Purge old Change Order queue messages

# D.2.4.1 Easy Access EM Console Link to SOA Composite Instances for Change Orders

This feature enables you to easily access the flow trace of the SOA composite instances in EM console for a given change order. The new column Instance ID added in the Queue UI application shows the instance id value of the first SOA composite in the flow with a hyperlink to view the full flow trace.

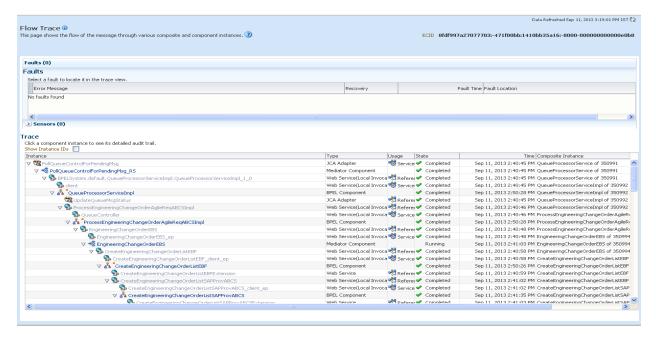
The hyperlinked Instance ID takes you to login screen of the EM console. After successful authentication, you can access the flow trace of execution for a given change order.

The following screenshots shows how to access the EM console for successful and errored instances of SOA composites through hyperlinked Instance ID field in the Queue UI application.





#### Enterprise Manager - Login



Enterprise Manager - Flow Trace

### D.2.4.2 User Role-Based Access in Queue UI Application

In AIA PIP release 11.3, the Queue UI application now ships with role-based controlled access to the application. Following are the two roles

Role	Description
For Change UI administrators:	Have full access to the Queue UI application. Have exclusive access to
Role name: ChangeOrderUIAdminRole	<ul> <li>Suspend or resume of the queue.</li> <li>Resubmit an errored message.</li> <li>Remove a message from the queue.</li> <li>Access the EM console for successful and errored instances of SOA composites through hyperlinked Instance ID field in the Queue UI application.</li> </ul>
For business users: Role name: ChangeOrderUIBusinessRole	Have view only access to the Queue UI application. The user does not have the exclusive privileges mentioned for the administrators.

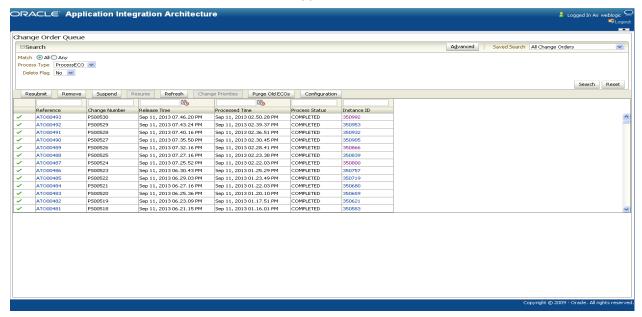
**Note:** As part of the Queue UI installation, the Queue UI application ships with the following two default users:

- ChangeOrderUIAdmin: This role belong to ChangeOrderUIAdminRole
- ChangeOrderUIBusiness: This role belongs to ChangeOrderUIBusinessRole

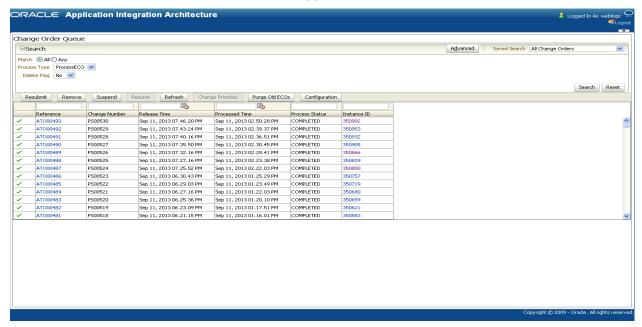
■ The default password for these users is same as that of the application server password provided at the time of the PIP installation. The Weblogic administrator is by default granted ChangeOrderUIAdmin role.

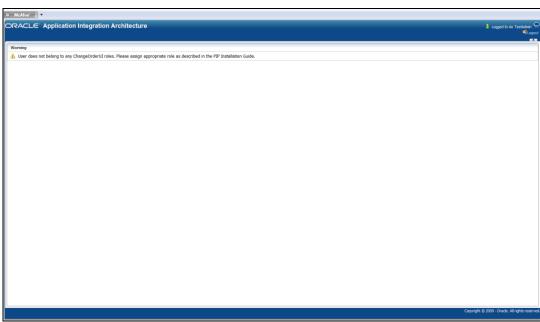
The following are the screenshots for different user role scenarios:

Administrator role view of the Queue UI application



Business user role view of the Queue UI application





Queue UI application when a user is not assigned any of the Change Order UI roles

#### D.2.4.3 Add New Users into User Roles in Queue UI Application

To add new users to user roles in the Queue UI application, perform the following steps

- 1. Log on to the Weblogic Server by using the appropriate port, http://<hostname>:<portnumber>/console.
- 2. Click Security Realms on the left pane of the Weblogic Administration Console.
- 3. Click myrealm (or the realm with true in the Default Realm column) in the Realms table.
- 4. Click Users and Groups tab.
- 5. Add a new user and provide all the details.
- 6. Click the newly added user and go to the Groups tab.
- Select ChangeOrderUIAdminRole or ChangeOrderUIBusinessRole from the list of available groups and move them to the list of chosen groups for the user. Click Save to save the changes.

#### **D.2.4.4 Setup for Queue Configuration**

This feature enables you to easily setup configuration for Queue processing in case of Validate and Process flows.

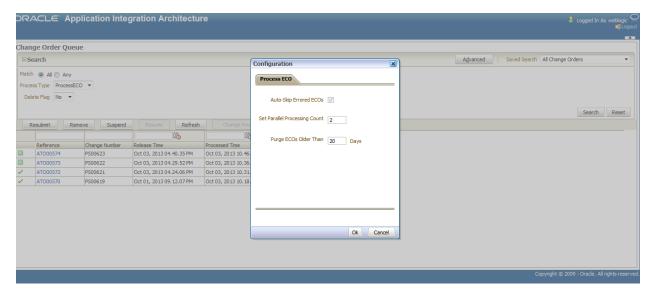
Following are the configuration parameters for Process ECO:

Table D–12 Setup for Queue ConfigurationTable

Parameters	Values	Description

Auto-skip Errored ECOs	Checked/unchecked	When "Parallel Processing Count" is equal to 1, then you can either check or uncheck this checkbox. Processing will stop if unchecked, otherwise it will not stop if checked for errored Process ECO.  When "Parallel Processing Count" is greater than 1 then checkbox will always be checked and processing will not stop in case of errored Process
Set Parallel Processing Count	Any integer value greater than or equal to 1	Setting up this parameter enables parallel processing of Process ECO messages.
Purge ECOs Older Than (Days)	Any integer value greater than or equal to 1	This parameter represents Process ECO Purge Days count. Purge command deletes Process ECO messages that are older than this value.

Figure D-12 Process ECO Configuration Setup



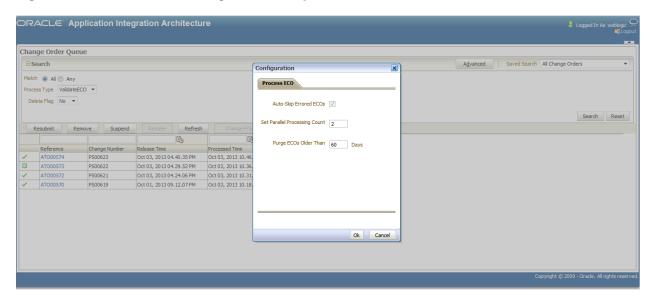
Following are the configuration parameters for Validate ECO:

Table D-13 Setup for Queue ConfigurationTable

Parameters	Values	Description
Set Parallel Processing Count	Any integer value greater than or equal to 1	Setting up this parameter enables parallel processing of Validate ECO messages
Purge ECOs Older Than (Days)	Any integer value greater than or equal to 1	This parameter represents Validate ECO Purge Days

	count. Purge command deletes Validate ECO messages that
	are older than this value.

Figure D-13 Validate ECO Configuration Setup



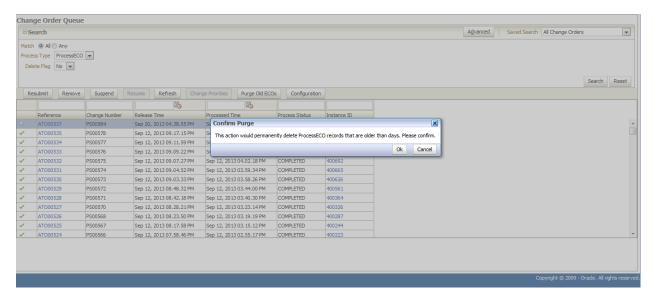
#### D.2.4.5 Purge Old Change Order Queue Messages

This feature enables you to purge Queue messages that are older than **Purge ECOs Older Than (Days)** parameter setup during Configuration of Process/Validate ECOprocessing in case of Validate and Process flows.

Follow these steps to purge ProcessECO:

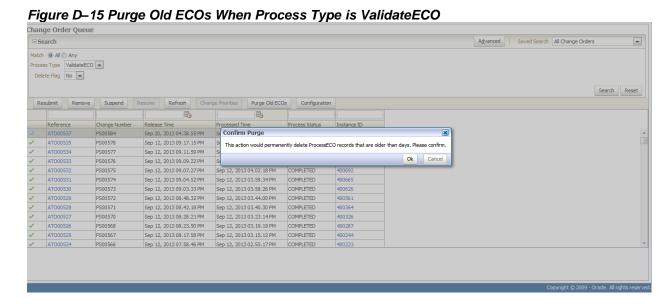
- 1. Log on to the Queue UI application with administrator role.
- 2. Select Process type as ProcessECO under Search criteria and click Search button.ProcessECO messages are displayed in Figure D–14, "Purge Old ECOs When Process Type is ProcessECO".
- 3. Click Purge Old ECOs button.
- **4.** Confirm Purge for ProcessECO pop-up window is displayed.
- 5. Click Ok. This permanently purges old Process ECO messages from Queue.

Figure D-14 Purge Old ECOs When Process Type is ProcessECO



Follow these steps to purge ValidateECO:

- 1. Log on to the Queue UI application with administrator role.
- Select Process type as ValidateECO under Search criteria and click Search button.
   Validate ECO messages are displayed in Figure D-15, "Purge Old ECOs When Process Type is ValidateECO".
- 3. Click Purge Old ECOs button.
- 4. Confirm Purge for ValidateECO pop-up appears.
- 5. Click **Ok**. This will permanently purge old Validate ECO messages from Queue.



## **D.3 Functions**

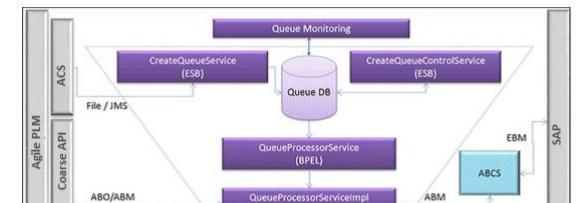
The Queue Monitor facilitates an administrator to perform the following on a Change Order:

- Queue Management Solution
- Queue Controller
- Queue Monitor

# **D.4 Queue Management Solution**

The Queue Management Solution comprises of the following components:

- Queue DB: The database that keeps the data related to the queue messages.
- Queue Controller: Polls for new event payloads and adds them to the Queue DB. The highest priority essage for each business process is picked and processed sequentially to trigger its business flow.
- Queue Monitoring: UI that monitors the queue message status supports reordering of priorities of the queue messages. In addition, it provides the capability to resubmit the unprocessed messages.



(BPEL)

Queue Controller

Figure D-16 Queue monitoring

**Queue Monitoring** 

#### D.4.1 Queue Schema

To support the Queue Management Solution, a polling strategy similar to PollingControlTableStrategy is used. The following two main tables are used to manage the sequential processing and reordering of the messages:

#### 1. QUEUE TABLE

It stores all the queue messages that are being provided by the Event trigger.

#### 2. QUEUE\_CONTROL\_TABLE

It stores the relevant information of the messages from the QUEUE\_TABLE that have not been processed yet.

The Queue Manager ensures that only one message is in the control table that is not yet processed. When the processing of a message is complete, a Pending message from the Queue table is inserted into this table. This facilitates the sequential processing of the message. Inaddition, because all the pending messages are stored in the Queue table, they can be reordered.

#### **Queue DB Details**

Table D-14 lists the Queue Schema tables:

Table D-14 Queue Schema Table

Table	Description
ECO_QUEUE	This table holds the data of both Process ECO and Validate ECO. The PROCESS_TYPE column is used as an identifier for Process ECO and Validate ECO.
ECO_QUEUE_CONTROL	This table stores the details about the rows that are currently in processing state.
ECO_QUEUE_STATUS	This table holds the data to control the simultaneous processing and suspending the Queue. Changing the values in the ECO_QUEUE_STATUS column can change the number of simultaneously processed ECOs.

Table D-15 lists the structure of the ECO\_QUEUE\_STATUS service:

Table D-15 Structure of ECO\_QUEUE STATUS service

ECO_QUEUE_STATUS_I D	ECO_QUEUE_STATU S	ECO_QUEUE_STATU S_ DESCRIPTION	Description
1	1 or 0	ProcessECO Suspend Resume Status	The status of the queue for ProcessECOs in suspended or resume mode. 0 means suspended.
2	1	Maximum Number of Rows for Processing ProcessECO	The count of rows that can be processed simultaneously for Process ECO A value of 1 means sequential processing.
3	5	Maximum Number of Rows for Processing ValidateECO	The count of rows that can be processed

			simultaneously for Validate ECO
4	1 or 0	ValidateECO Suspend Resume Status	The status of the Queue for ValidateECOs, in suspended or resume mode. 0 means suspended
5	60	Process ECO Purge Days count.	Purge command deletes Process ECO messages that are "Process Purge Days count" old.
6	60	Validate ECO Purge Days count.	Purge command deletes Validate ECO messages that are "Validate Purge Days count" old.
7	0 or 1	Do Auto deletion of errored Process ECO messages.	Value = 1 means auto delete. Value = 0 means no auto delete. Default value = 0.

#### **D.4.2 Queue Controller**

A polling strategy on the Queue DB is used for addressing the Queue Management business requirements. The Queue Controller provides an ECO system to ensure that this polling strategy works in tandem to ensure that:

- All event-transmitted file and JMS messages are added to the queue for both change order release and change order processing flows as well as for the change order validation flow.
- At any given time, only one pending message is in the control table for change order release and change order processing flows.
- Once the processing of a message in the control table is complete, insert the highest-priority queue message for change order release and change order processing flows from the queue table
  - to the control table.
- In case of change order release and change order processing flows, if the Integration flow ends due to error, the queue manager will wait until the message is resubmitted or removed for Change Order Release flow.
- Change order release processes are available on the Process ECO tab.
- Validate release processes are available on the Validate ECO tab.
- Validate change order processes are processed concurrently, dissimilar to the change order release and change order processing flows, which are processed sequentially.
- If any of the validate change order processes end due to error, other processes can still proceed.

#### **D.4.3 Queue Monitor**

When a change order is released for release ECO or validates ECO processing by ACS, it is picked up by Queue Controller. The Queue Monitor displays a list of all the change orders that are waiting to be processed in both the tabs. It also helps you reorder their sequence of processing.

**For more information** about Queue Monitor, see *Agile PLM to Oracle SAP Integration User Guide,* "Managing the Process Queues."

# **D.5 Queue Manager Services**

These services are deployed as part of Queue Manager:

- CreateQueueService
- CreateQueueControlService
- QueueProcessorService
- QueueProcessorServiceImpl

#### **D.5.1 CreateQueueService**

The CreateQueueService is implemented as a routing mediator service. An adapter service (File/JMS dapter) polls on the destinations for any event payloads. The payload is in the form of aXML files. This service receives message as a binary element (aXML file). For each payload received the service inserts a new row into the QUEUE table. An Adapter Service (DB Adapter) is used for the same. The Toplink solution generates the required schema from the table for this DB Adapter.

- The service uses transformation services to populate any NOT NULL columns in the table.
- OBJECT\_REFERENCE is inserted with the file name of the aXML file using the mediator header transformation extension functions.
- PROCESS\_STATUS is pending for the newly inserted row.
- PROCESS\_PRIORITY is captured from the file name. (ACS can be configured to append a default order for the file name)

#### D.5.2 CreateQueueControlService

The CreateQueueControlService is implemented as a routing mediator service. A DB Adapter polls on the QUEUE\_CONTROL\_TABLE table. If no rows are in the Pending status, CreateQueueControlService invokes a DB Adapter service, which runs a custom SQL. This SQL identifies the highest-priority pending Queue message from QUEUE\_TABLE table and inserts the same in the QUEUE\_CONTROL\_TABLE table.

This polling strategy ensures that at any time only one pending message is in the UEUE\_CONTROL\_TABLE table. Once the Pending message is processed and status completed, a new Pending message is inserted from the QUEUE\_TABLE table to the QUEUE\_CONTROL\_TABLE table. When the status for a message is completed in the QUEUE\_CONTROL\_TABLE, that row is deleted from the table.

#### D.5.3 QueueProcessorService

The QueueProcessorService is implemented as a routing mediator service that acts like an Interface and provides a façade in front of the QueueProcessorServiceImpl service. A DB Adapter polls on the QUEUE\_CONTROL table for any Pending messages. A pending message in the table is routed to the QueueProcessorServiceImpl service, which processes the message. Based on the result from the implementation service, the status of the message is updated in the control table

#### D.5.4 QueueProcessorServiceImpl

The primary task of this service is to invoke the RequestorABCS. The response from RequestorABCS is processed and the queue is updated with the processing status.

Input: The QueueMessage generated by the Toplink solution in the QueueProcessorService is used as the input for this Service.

Output: QueueStatusMessage, which contains the status and result of the processed queue message.

Figure D-17 illustrates how QueueProcessorServiceImpl invokes the RequestorABCS:

QueueProcessorService QueueProcessorServiceImpl RequestorABCS QueueMessage Updates the status as "Processing", Sets the process lock, sets the BPEL process ID, Update the Object related columns from aXML. ABM Read the aXML Payload and transform it to ABM. ABM QUEUE Releases the process lock, update the status and

Figure D-17 Invoking RequestorABCS through QueueProcessorServiceImpl

Table D–16 lists the steps required to invoke the RequestorABCS:

Table D-16 Steps to invoke Requestor ABCS

Step	Description
QueueProcessorService invokes	The QueueProcessorService invokes

result of Queue.

QueueProcessorServiceImpl process	QueueProcessorServiceImpl with QueueMessage (generated by the Toplink solution for the QUEUE table) as input.
Invoke UpdateQueueStatus DB Adapter service	The input QueueMessage in this process is assigned with the following values to update the Queue message in the Queue DB PROCESS_STATUS: Processing PROCESS_ID: BPEL Process ID PROCESS_LOCK: 1
Transform AgileData (aXML) to ABM	QueueMessage will have the AgileData payload, which is transformed to ABM.
Invoke RequestorABCS	QueueProcessorServiceImpl invokes RequestorABCS with ABM as input.
Invoke Coarse Grained Web Service	RequestorABCS optionally invokes the coarse- grained Web services to get the ABM populated with any missing information required for the integration flow.
RequestorABCS Transforms ABM to EBM	The response ABM from coarse-grained WS is transformed to EBM and an operation on EBS is invoked with EBM as the input.
RequestorABCS orchestrates the business flow	The RequestorABCS routes the EBM to EBS.
EBS routes the response to RequestorABCS	The response EBM from EBS is routed to the RequestorABCS, which is transformed to ABM and returned to QueueProcessorServiceImpl
QueueProcessorServiceImpl invokes UpdateQueueResult DB Adapter service	The result from the RequestorABCS is used to update the status of Queue in the Queue DB. Also, the Process lock is released.

#### **D.5.5 Transformations**

The aXML payload is transformed to the ABM, which is input for the RequestorABCS. Because the ABM schema is defined on the lines of aXML schema, this transformation will be easier to do in the Jdeveloper XSL Mapper.

#### **D.5.6 Implementation Details**

The QueueProcessorServiceImpl is implemented as an Asynchronous BPEL process. For updating the queue status and invoking RequestorABCS, RequestorABCS and DB Adapters are called. These involve some logic (parsing the aXML payload) that cannot be achieved by means of mediator.

**Note:** QueueID is used for the correlation set between QueueProcessorServiceImpl and RequestorABCS.

#### **D.5.7 Error Management**

All errors in the integration flow are managed in RequestorABCS. Any such errors leading to failure of the queue processing will be handled in this process. Because of such error, the queue status and result with failure status is updated in the Queue DB.

# **Appendix E: Troubleshooting**

This appendix describes common troubleshooting issues and solutions pertaining to Engineering Change Orders (ECOs), installation, Queue Management, Agile, and SAP.

This appendix includes the following sections:

- Engineering Changer Order Issues
- Installation Issues
- Queue Management Issues
- SAP Issues
- Agile Issues

### **Engineering Change Order Issues**

These are the common ECO issues and solutions:

**Issue:** In ECO forward flow, after the ECO is processed successfully, the transfer status attribute (flex) in the ECO in Agile is not getting updated.

**Solution**: Check which flexfield attribute has been enabled corresponding to the change. Ensure that the same attribute has been configured in the AIAConfigurationProperties.xml for that property.

Issue: For the Item Cost Update update flows, the attributes in Agile are not getting updated.

**Solution**: Check to see if the Multisite Enabled property is set to *True* or *False*. Based on this given value, verify that the Cost attributes in AIAConfigurationProperties.xml are correctly set.

For more information about item update, see, <u>Chapter 4: Process Integration for Item Attribute</u> Update.

### **Installation Issues**

These are the common installation issues and solutions:

**Issue**: While installing the Oracle Application Integration Architecture Foundation Pack (Oracle AIA FP) in the Linux box, the deployment of configurations and deploying the pre-built integration did not succeed due to the Service-Oriented Architecture (SOA) server being unable to restart itself automatically using the deployment script given in the Oracle AIA FP.

Solution: To resolve this installation issue:

- 1. Stop SOA server.
- 2. Restart the SOA server from this location:

\$Middleware\_Home\user\_projects\domains\soa\_domain\bin>.\startManagedWeblogic. sh soa\_server1

3. Click **Retry** in the configuration wizard.

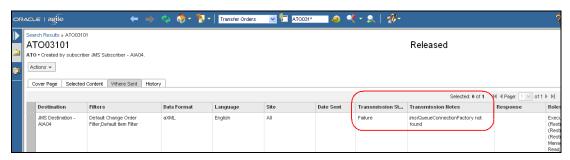
## **Queue Management Issues**

These are the common queue issue and solutions:

**Issue:** Once an ECO, Manufacturing Change Order (MCO), or Site Change Order (SCO) has been released in Agile, the Queue does not display any corresponding entry for the change order.

**Solution:** To resolve this queue issue:

- 1. Check Agile for assemble-to-order (ATO), which was created on the release of the particular change order. Check the status on the **Where Sent** tab of the ATO.
- If it shows a Failure message, this implies that an error occurred while Agile Content Service
  (ACS) was processing the publishing of the data to the Java Message Service (JMS)
  destination. The error message is specified in the Transmission Notes column as shown in
  this screenshot.



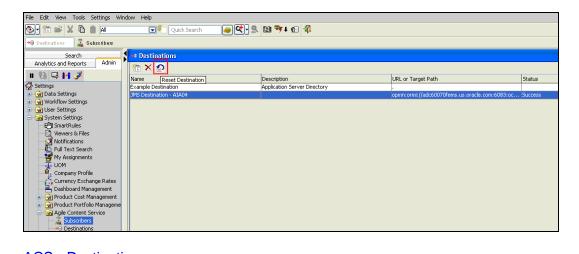
#### Agile ATO

3. After you make any necessary changes to the transfer order or the destination to correct the problem, reset the destination to attempt delivery again.

Once a destination has failed, no other transfer orders can be sent to that destination until it has been reset.

- 4. To reset the destination, in Agile Java client, go to **Admin, System Settings, Agile Content Service, Destinations**.
- 5. Select the required destination and click **Reset**.

The Reset icon is next to the Delete icon.



#### **ACS - Destinations**

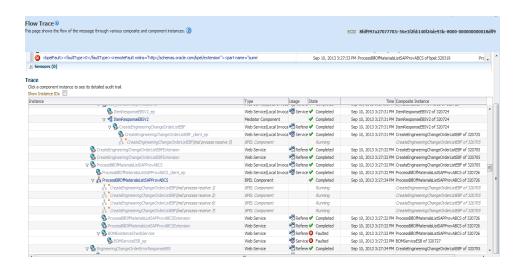
After resetting the destination, test the destination to ensure the test is successful for the destination.

In case it fails, this has to be resolved, mainly by ensuring all the ECO Queue settings are correct and SOA Port specified in the URL is correct.

If the status of the ATO transfer is **Success**, it implies that the ACS is publishing the data to JMS queue successfully. Therefore you must troubleshoot in the BPEL console.

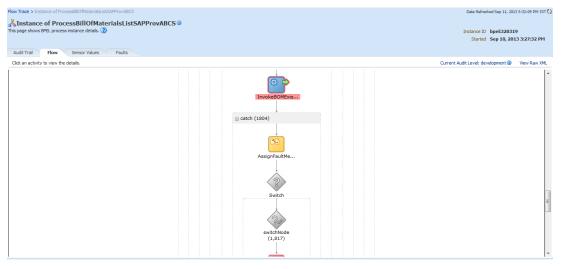
7. Navigate to the Weblogic EM Console: http://<host name>:<port number>/em

 Click the Instances tab. Check for the instance of the ProcessBillOfMaterialsListSAPProvABCS for which the error occurred.



#### **BPEL Console - Instances**

Click on the Instance Name and go to the Flow link. In the BPEL flow shown, find the element at which the error has occurred and then click on the element to view the Activity Audit trail for more details.



**BPEL Flow** 

### **SAP Issues**

When implementing the Agile PLM Integration Pack for SAP: design to Release pre-built integration, you might encounter the following issues.

**Issue**: When updating SAP Item attributes to Agile, if the Agile application is down or an error occurs in processing the data, then the data cannot be resubmitted to Agile.

**Solution**: If there is any error in the SAP item attributes update to Agile, an email is sent to the customer or administrator specifying the failure.

To resolve the issue, identify the failed IDOC and resubmit from SAP:

- 1. Open the error mail that was sent to the customer, user, or administrator.
- 2. Click on the hyperlink provided on the error mail.
- 3. Open the BPEL Console and navigate to the instance that was given in the link.
- 4. Scroll down to the Assign Fault and check the IDOC number that has failed.
- 5. Navigate to the SAP application and resubmit the IDOC with the item attribute details provided in the email.

Note: Verify that the Agile application server is up and running before initiating the process.

**Issue:** If there is an error in **CreateBillOfMaterialsListSAPProvABCSImpl** with the error description as "javax.xml.rpc.soap.SOAPFaultException: com.sap.mw.jco.JCO\$AbapException: (126) ERROR: Terminate processing".

Solution: Perform these steps:

- Verify the components in the Bill Of Materials (BoM) were created in SAP. If the components
  are not created, add the components to the affected item and then release the Engineering
  Change Order (ECO).
- 2. Verify the components have a valid Item Category, BoM Usage and Effectivity Date.

**Issue:** If there is an error in **UpdateBillOfMaterialsListSAPProvABCSImpl** with the error description as "javax.xml.rpc.soap.SOAPFaultException: com.sap.mw.jco.JCO\$AbapException: (126) ERROR: Terminate processing"

**Solution:** Perform these steps:

- 1. Verify the components in the BoM were created in SAP. If the components are not created, add the components to the affected item and then release the ECO.
- 2. Verify the components have a valid Item Category, BoM Usage and Effectivity Date.
- 3. Verify that the components defined while creating the BoM have a unique **Find Number** in Agile PLM.

**Issue**: If there is an error in **SyncItemListSAPProvABCS** with the error description as "*Exception during SOAP invoke: com.sap.mw.jco.JCO\$AbapException: (126) REVISION\_LEVEL\_EXISTS*: *REVISION\_LEVEL\_EXISTS*" even though the process is showing as success.

**Solution**: This error can be ignored as it is only a check for revision existence for the particular item or material.

**Issue**: If there is an error in **SyncItemListSAPProvABCS** or ReserveItemSAPProvABCS with the error description as "*Exception during SOAP invoke: java.lang.Exception: BapiError: Enter a material type; nested exception is: javax.xml.rpc.soap.SOAPFaultException: java.lang.Exception: BapiError: Enter a material type*"

**Solution**: Verify the ITEM\_PRIMARYCLASSIFICATIONCODE Domain Value Map (DVM) is mapped correctly. If not modify the same and resubmit from the Queue Manager console.

Also verify the REFERENCEMATERIALS is mapped with the corresponding material in SAP.

Issue: If there is an error in SyncItemListSAPProvABCS with the error description as "Exception during SOAP invoke: com.ibi.sap.SapAdapterException: Field: REV\_LEVEL\_NEW exceeds defined in structure INPUT allowed length 2: ABC; nested exception is: javax.xml.rpc.soap.SOAPFaultException: com.ibi.sap.SapAdapterException: Field: REV\_LEVEL\_NEW exceeds defined in structure INPUT allowed length 2: ABC"

**Solution**: Verify the revision level defined for the affected item is 2 characters.

Issue: MediatorMessageProcessingFailed due to timed out exception

**Solution**: Remove the ECO from the queue with processing state and re-release the ECO from Agile.

## **Agile Issues**

Issue: Issue in fetching the Part number from SAP using New Part Request (NPR).

Solution: Encrypt the SOA\_LOGIN\_PASSWORD by using the following command in Agile:

<AgileHome>/agileDomain/bin/encryptpwd.sh and place the encrypted password in the config.properties in NPRpx.jar of Agile.