

# **Oracle Commerce Guided Search and Oracle Commerce Experience Manager Supported Environments and Compatibility**

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## Supported Environments

This table describes the supported environments for Oracle Commerce Guided Search 11.0 and Oracle Commerce Experience Manager 11.0.

	Vendor	Version	Bit Support	Processor
Operating Systems	Oracle Linux	5.7+, 6.1+	64 bit	Intel/AMD x64, Oracle Exalogic
	Oracle Solaris	11	64 bit	SPARC
	Red Hat Enterprise Linux	5.7+, 6.1+	64 bit	Intel/AMD x64
	SUSE Enterprise Linux <i>Deprecated in release 11.0</i>	11 SP1	64 bit	Intel/AMD x64
	Microsoft Windows	2008 R2, 2012	64 bit	Intel/AMD x64
JDK	Version	Additional Support		
	1.7.0_40+	The Assembler, Presentation, and CAS client APIs are supported in JVMs running 1.5 and higher. The Assembler API includes the core search and navigation cartridges.		
Virtualization	Vendor	Version		
	Amazon	EC2		
	Exalogic	X2-2+		
	Oracle	OVM Server for x86 3.x		
	Oracle	OVM Server for SPARC 3.x		
	VMWare	ESXi 4.1		
Browsers	Vendor	Version		
	Adobe Flash Player	11.x		
	Chrome	30+		
	Microsoft Internet Explorer	9.x, 10		
	Mozilla Firefox	24 ESR		
	Safari	6		

### Notes about operating systems

The CAS Document Conversion Module is not supported on SUSE Enterprise Linux 11 SP1.

Windows 7 and 8 are not supported for production deployment, but operate sufficiently well to enable training and small-scale development work. Developers who use Windows 7 or 8 select either a per-machine installation, which requires administrative rights, or a per-user installation, which does not require administrative rights but has reduced capabilities.

## Compatibility Matrix

To ensure compatibility of all components, review the row for every component in your environment. Reading a single row may not provide a complete picture of compatibility. For compatibility of previous releases, please see the Compatibility Matrix for that release on the [Oracle Technology Network](#).

Please contact Oracle Commerce Support to report any compatibility issues.

	<i>MDEX Engine</i>	<i>Platform Services</i>	<i>CAS</i>	<i>Tools and Frameworks/ Workbench</i>	<i>Other Components</i>
<b>Tools and Frameworks 11.0</b>	MDEX Engine 6.5	Platform Services 11.0	CAS 11.0		
<b>MDEX Engine 6.5</b>		Platform Services 11.0	CAS 11.0	Tools and Frameworks 11.0	
<b>CAS 11.0</b>	MDEX Engine 6.5	Platform Services 11.0		Tools and Frameworks 11.0	
<b>Platform Services 11.0</b>	MDEX Engine 6.5		CAS 11.0	Tools and Frameworks 11.0	Advanced JDBC Column Handler 11.0

### Notes on components

Starting with 11.0, **Tools and Frameworks** includes the **Relevance Ranking Evaluator**.

**Tools and Frameworks** is required if you are using **CAS Console**.

**Developer Studio:** Install the release with the same version number as your Platform Services installation.

**Document Conversion Module:** Install the release with the same version number as your Platform Services installation. If you are installing CAS, the Document Conversion Module is installed by default.