

Bulletin Board
Oracle FLEXCUBE Universal Banking
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1. Bulletin Board

1.1 Introduction

A bulletin board posts all the messages pertaining to the business between the bank and its customers. A bulletin board posts the messages related to the following information:

- Public news and messages
- Product information like latest interest rates changes, new product offers, limited period offers and so on
- Bank policies and notices
- System Messages like system downtime information, network failures and more
- Any adhoc/unplanned messages to the application users

1.2 Maintaining Bulletin Messages

A 'BUL-ADMIN'/admin user administers the bulletin messages through 'Bulletin Message Maintenance' screen. Admin users can amend the messages only on business days and need to refresh the screen to update the changes made.

You can invoke the 'Bulletin Message Maintenance' screen by typing 'STDBULBD' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

◆ Bulletin Message Maintenance

New Close Unlock Print Enter Query

Message Reference No 000RMBM12061000H Message Type Alert

Start Date 2012-03-01 Start Time (24HH:MM) 16:35

Expiry Date 2013-07-05 Expiry Time (24HH:MM) 16:38

Message Status Active

Concise Message Revised Interest Rate

Message Details The interest rate for AllBank Baalika Mangal Yojana Deposit Scheme will remain The rate of interest on Allahabad Bank Tax Benefit Term Deposit Scheme will be @ 8.50% p.a. i.e. card rate for 5 years. unchanged at 9.01365 % p.a with quarterly rests as per HO. Instruction Circular no. 11357/Dev/2011-12/05 dated 16.04.2012, Existing additional interest rate for senior citizens will be continued as per existing guidelines.

Message Details

Role Mapping

Maker GUSER5 Date Time: 2012-03-05 12:27:01 Mod No 27

Checker GUSER5 Date Time: 2012-03-05 12:27:02 Record Status Open

Authorization Status Authorized

Exit

You need to specify the following information:

Message Reference No

On save, the system generates and displays the message reference number. This is a unique identifier of the bulletin message that you maintain.

Message Type

Select the message type from the following options::

- Alert - Select this option if the message requires immediate attention with high priority.
- Information - Select this option if the message is provided only for information purpose with medium priority.

Start Date

Specify the start date of the bulletin message. The system displays the information on the bulletin board from this date.



The start date needs to be greater than or equal to application date.

Start Time

Specify the start time of the bulletin message. The system displays the information on the bulletin board from this time on the start date. The start time needs to be in 24 hours format.



The start time needs to be greater than or equal to application time.

Example

You are updating a message on December 3, 2012. You want to update the message to the users on December 12, 2012 at 02:00 pm. Specify the start date as December 12, 2012 and start time as 14:00.

Expiry Date

Specify the expiry date of the bulletin message. The system removes the information from the bulletin board on the expiry date.



Expired bulletin messages cannot be re-activated. The expiry date needs to be greater than or equal to application date.

Expiry Time

Specify the expiry time of the bulletin message. The system removes the information from the bulletin board on this time on the expiry date. The expiry time needs to be in 24 hours format.



If the start and end dates of the bulletin board are the same, the expiry time needs to be greater than or equal to start time.

Message Status

Select the message status from the following options::

- Open - Select this option if the start date is not equal to the application date.
- Active - Select this option if the start date is equal to the application date.
- Paused - Select this option if you do not want to display the message on the bulletin board for a certain time between the start date and the end date. You can redisplay the message on the bulletin screen by changing the message status to 'Active'.
- Expired - Select this option to remove the message from the bulletin board. When the application date is equal to the expiry date, the system will automatically update the message status to 'Expired'.



Note the following:

- An expired message cannot be amended.
- When the application date is equal to the start date, the system will automatically update the message status to 'Active'.

Concise Message

Specify the message to be delivered to the customers in brief.

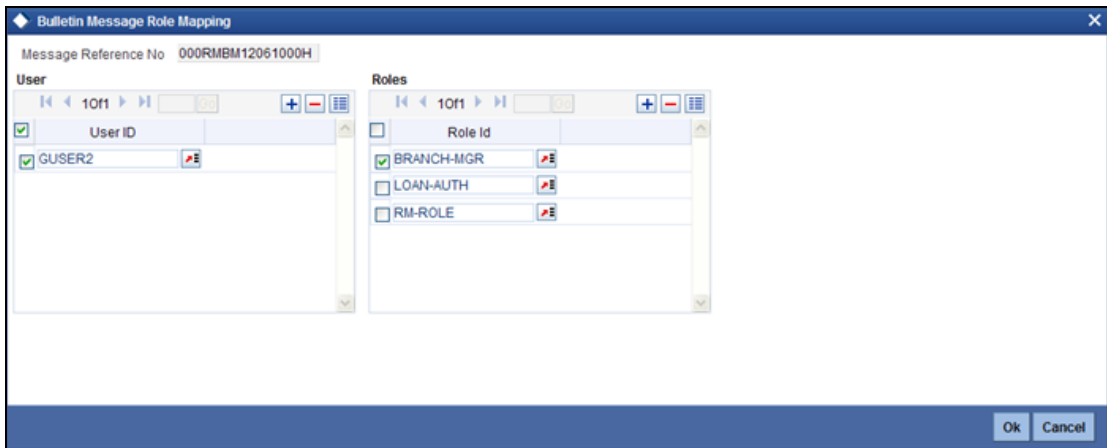
Message Details

Specify the message to be delivered to the customers, in detail.

1.2.1 Mapping Bulletin Messages to User Roles

Oracle FLEXCUBE allows you to map the message either to an individual user or a user group through 'Bulletin Message Role Mapping' screen. Based on the bulletin message-user mapping, the system displays the message on the dashboards of the individual user or the user group.

To invoke the 'Bulletin Message Role Mapping' screen, click 'Role Mapping' button on 'Bulletin Message Maintenance' screen.



You need to specify the following information:

Message Reference No

The system displays the message reference number.

User

Specify the user ID to which the bulletin message needs to be mapped. The option list displays all valid user IDs maintained in the system. Choose the appropriate one.

Roles

Specify the user role to which the bulletin message needs to be mapped. The option list displays all valid user roles maintained in the system. Choose the appropriate one.

Once you have specified the above details, click 'OK' button. When the user logs in, the system will display the bulletin messages in the bulletin dashboard area.



Expired messages cannot be mapped to any user or a group.

1.2.1.1 Bulletin Message Board

You can only view the concise message in the bulletin message board. Click on the link provided to view the detailed message in a separate screen.



Only the 'Active' messages will be displayed in the bulletin message board.

1.2.1.2 Activating Bulletin Messages

Oracle FLEXCUBE activates the bulletin messages during beginning of day operations, as part of 'Activate Bulletin Messages' batch. Only open messages whose start date are greater than or equal to application date are considered for activation.

1.2.1.3 Clearing Expired Messages

Oracle FLEXCUBE archives the bulletin messages during the end of transaction input, as a part of 'Move Expired Bulletin Messages to history' batch. This batch will update the message status to 'Expired', whose expiry date is equal to application date and archive the messages which were expired on the previous day.



Archived messages cannot be retrieved.

1.2.2 Viewing Bulletin Message Summary

You can capture the details of all the bulletin messages through the 'Bulletin Message Maintenance - Summary' screen. You can invoke this screen by typing 'STSBULBD' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

	Authorization Status	Record Status	Message Reference No	Message Type	Concise Message	
<input type="checkbox"/>	Authorized	Open	000RMBM12061001D	Alert	test7	test7
<input type="checkbox"/>	Authorized	Open	000RMBM12061001E	Alert	Test8	Test8
<input type="checkbox"/>	Authorized	Open	000RMBM12063002I	Alert	MSG1_r2	MSG1
<input type="checkbox"/>	Authorized	Open	000RMBM120610020	Alert	To check open status in 000 branch. To ch	
<input type="checkbox"/>	Authorized	Open	000RMBM12063002J	Alert	MSG2_R2	MSG2
<input type="checkbox"/>	Authorized	Open	000RMBM120650046	Alert	//////////	/////
<input type="checkbox"/>	Authorized	Open	000RMBM120610009	Alert	Test1	Test1
<input type="checkbox"/>	Authorized	Open	000RMBM12061001V	Alert	Testcase 12	testca
<input type="checkbox"/>	Authorized	Open	000RMBM12061001J	Alert	TEST10	TEST
<input type="checkbox"/>	Authorized	Open	000RMBM120630025	Alert	Test open to Active	test o
<input type="checkbox"/>	Authorized	Closed	000RMBM12061001H	Alert	Test8	Test8
<input type="checkbox"/>	Authorized	Open	000RMBM12061001K	Alert	Message1_7	"Enga
<input type="checkbox"/>	Authorized	Open	000RMBM12061001N	Alert	Message4_10	"Enga
<input checked="" type="checkbox"/>	Authorized	Open	000RMBM12061000H	Alert	Revised Interest Rate	The ir
<input type="checkbox"/>	Authorized	Open	000RMBM12061000V	Alert	Test4	Test4

You can search for the bulletin messages based on one or more of the following parameters:

- Authorization Status
- Message Reference No
- Concise Message
- Record Status
- Message Type

Once you have specified the search parameters, click 'Search' button. The system will display the following information:

- Authorization Status
- Record Status
- Message Reference No
- Message Type
- Concise Message
- Message details



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