

**March 2014**

**Oracle Documaker version 12.3**

## **Release Notes**

Oracle announces Oracle Documaker version 12.3. This document introduces Documaker version 12.3 and describes the new features and enhancements.

Version 12.3 introduces features and enhancements that improve the functionality and ease of use of the entire suite of products. This document provides an overview of those features and enhancements, grouped into these areas:

- *Documaker Studio Enhancements on page 2*
- *Documaker Enterprise Enhancements on page 2*

In addition, you will find information on:

- *Documentation and Training on page 5*
- *Oracle Global Customer Support on page 5*

## **ABOUT ORACLE DOCUMAKER**

Oracle Documaker enables organizations to dynamically create, manage, publish, and deliver adaptive enterprise content throughout the business life cycle— across all locations and lines of business. It offers a cost-effective way to address the design, production, and multichannel delivery of a broad spectrum of documents from highly structured transactional documents delivered in high-volume batch to highly personalized interactive correspondence delivered on-demand. Oracle Documaker's rule-driven process transforms transactional data into personalized and precise mission-critical enterprise customer communications. Documaker manages the full life of content creation and multi-channel delivery, across any line of business worldwide. Documaker reduces risk of non-compliance, increases operational efficiency, enforces brand consistency, optimizes trans promo messaging, and reduces time to market.

Oracle Documaker provides...

- Robust design environment for tight integration between content, data, and logic
- Conversion tools to preserve legacy investments
- Web-based solution to enable interactive and on-demand communications
- Multi-channel delivery and output supports E-mail, SMS, HTML, XML, PDF, RTF, fax, and 14 named print stream outputs
- Templates so you can generate documents quickly and consistently

- Lightweight, cost-efficient, service-centric approach to make it easy to use
- Pre-packaged, pre-built forms libraries to speed the time to market
- Integration within enterprise infrastructure to promote straight through processing (quote, rate, bind, issue)
- Enhanced Language Support includes Documaker's international language support for producing output in any language and product interfaces in English, Japanese, simplified Chinese, Dutch, French, German, Spanish, and Portuguese.

## DOCUMAKER STUDIO ENHANCEMENTS

### Australia Post Bar code

Starting in 12.3, Documaker now supports the creation of Australia Post bar code on forms designed in Documaker Studio. Documaker offers support for the Australian 8 digit Delivery Point Identifier bar code (DPID).

See '*Australia Post Bar code*' section in the [Documaker Studio User Guide](#) for details.

See '*Australia Post Bar code*' topic in the [Studio Online Help](#) for details.

### Enhanced XML Output

Documaker provides two new options for writing out enhanced XML as output from print processing. Optionally, the XML can now contain references for empty fields and also additional attributes about each field.

See '*PrtType XMP*' topic in the [INI Online Help](#) for details.

See '*Using XML Print Driver*' in the [Printers Reference Guide](#) for details.

## DOCUMAKER ENTERPRISE ENHANCEMENTS

The following changes affect Oracle Documaker Enterprise Edition (ODEE). This includes changes to Document Factory and the Administrator, Dashboard and Interactive web applications.

### Promote Configurations through different Environments

This feature provides guidelines on how to promote from one environment to the next with Oracle Documaker Enterprise Edition (ODEE).

See '*Promotions and Upgrade*' in the [Documaker Enterprise Administration Guide](#) for details.

### Support for DB2 Z/OS

Documaker12.3 includes support for ODEE Factory processing with DB2 on Z/os. Functionality provided by the SOA Suite is not supported with this configuration.

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See [Documaker Enterprise Installation Guide](#) and [Documaker System Requirements Guide](#) for details.

See *'Managing Resources'* in the [Documaker Studio User Guide](#) for details.

## Automated Merge

Documaker 12.3 can be configured to enable a new document to re-use existing modified language from a previously completed document. This capability is enabled by changes to both Documaker Studio and the Factory process core runtime rules that automates a merge of data from the previously completed document to the new document.

The merge process locates the previously generated document set, also called the source document, based on criteria provided with the new document's extract data. The merge process triggers forms based on the extract data and then allows any user edited content from the "source" document to flood into the new document, where there is an object match (form name, section name, field name, etc.). Then standard data mapping to the extract file occurs. This process allows "customizations" or edits from a previously generated document to be merged with the base language changes from the Documaker library and the latest data from the extract content.

See *'Defining Transaction Types'* in the [Documaker Studio User Guide](#) for details.

See *'Configuring the Assembler'* in the [Documaker Enterprise Administration Guide](#) for details.

See *'Special Transaction Based Processing'* in the [Documaker Administration Guide](#) for details.

## Silanis Signature Integration

Documaker 12.3 can be configured to enable a new document and Oracle Documaker Enterprise Edition can be configured to send publications to Silanis to initiate a signing workflow. This capability adds support for the form designer to add a Silanis signature block to a document template in Studio, allowing the PDF output from ODEE to capture the needed signature details at runtime.

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**Note** In order to process documents enabled for Silanis electronic signing you will need to activate an eSignLive account with Silanis. This release of Documaker entitles you to a free 30 day account with Silanis. You can activate your account by clicking here <http://secure.silanis.com/OracleDocumaker.html>.

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See *'Integrating with Silanis'* in the [Documaker Enterprise Administration Guide](#) for details.

See *'Silanis Destination Properties'* in the [Documaker Connector Installation Guide](#) for details.

See *'Inserting Signature'* in the [Documaker Studio User Guide](#) for details.

## Submit Jobs Through a Queue

Prior to Documaker 12.3, Oracle Documaker Factory accepted jobs through hot directory, Documaker Interactive and through web service requests (doPublishFromImport). This feature enhances the product to accept jobs submitted directly to a queue.

See '*Submitting Jobs Through a Queue*' in the [Documaker Enterprise Administration Guide](#) for details.

## Pull and Populate/Retrieve and Flood

Documaker 12.3 offers a capability that allows a new document to be initially sourced from the content of a previously completed document. This means that the forms and sections that in the previously completed document are the only forms and sections eligible to be included in the new document. No new versions of the forms or sections contained in the resource library are included in the new document. This capability is enabled by changes to both Documaker Studio and the Factory process core runtime rules in order to retrieve the previously completed document and use it as the source for the new document. The retrieve and flood process locates the previously generated document set, also called the source document, based on criteria provided with the new document's extract data. The triggers associated with the forms and sections in the prior document are re-evaluated based on the new extract data and content is then included or not included in the new document accordingly. Any data on the source document that is not mapped, will remain intact on the new document, but fields that are mapped will be refreshed with the new document's extract data. This process allows previously generated documents to be "cloned" and "updated" with new data, keeping the previous versions intact.

See '*Defining Transaction Types*' in the [Documaker Studio User Guide](#) for details.

See '*Configuring the Assembler*' in the [Documaker Enterprise Administration Guide](#) for details.

See '*Special Transaction Based Processing*' in the [Documaker Administration Guide](#) for details.

## Splitting Batches into Different Print Streams

Documaker 12.3 offers support for splitting batches into different print streams via DAL. It is enhanced with an ability to look ahead at the next set of transaction or recipient values to use for comparison against the current transaction being processed. This support is enabled by the use of two new DAL keywords NEXT\_RCP\_ID and NEXT\_TRN\_ID.

See '*Configuring Batch Transactions Thread*' in [Documaker Enterprise Administration Guide](#) for details.

See '*Printer and Recipient Functions*' topic in [DAL Reference Help](#).

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## TRAINING

To receive the full benefits of the new product features included in this and earlier releases, [Oracle University](#) offers a comprehensive range of training classes. For a list of courses, including fees and availability, please call 1.800.529.0165.

## DOCUMENTATION

For installation instructions, please refer to the appropriate installation guide:

- Documaker Installation Guide
- Documaker Enterprise Installation Guide
- Internet Document Server Installation Guide
- Documaker Connector Installation Guide
- Documaker Desktop Installation Guide

You can find the latest versions of these guides as well as additional manuals, tutorials and samples on the Oracle Technology Network web site, on the Oracle Documentation page:

<http://www.oracle.com/technetwork/documentation/insurance-097481.html>

Check Oracle's Software Delivery Cloud for platform availability:

<http://edelivery.oracle.com>

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You can use your favorite search engine to find topics in the Documaker documentation set on OTN. For instance, to find information on the Documaker Add-In for Microsoft Word, you could enter the following:

Oracle Documaker + Documaker Add-In

Or, for information about Documaker's MET2FAP utility, you could enter:

Oracle Documaker + MET2FAP

## ORACLE GLOBAL CUSTOMER SUPPORT

If you have any questions about the installation or use of our products, please call +1.800.223.1711 or visit the My Oracle Support web site: <http://www.oracle.com/us/support/contact/index.html>. Go to My Oracle Support to find answers in the Oracle Support Knowledge Base, submit, update or review your Service Requests, engage the My Oracle Support Community, download software updates, and tap into Oracle proactive support tools and best practices.

Hearing impaired customers in the U.S. who need to speak with an Oracle Support representative may use a telecommunications relay service (TRS); information about TRS is available at <http://www.fcc.gov/cgb/consumerfacts/trs.html>, and a list of phone numbers is available at <http://www.fcc.gov/cgb/dro/trsphonebk.html>. International hearing impaired customers should use the TRS at 1.605.224.1837.

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For other regions including Latin America, Europe, Middle East, Africa, and Asia Pacific regions: Visit <http://www.oracle.com/us/support/contact/index.html>.

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