

Core Entities

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1. About this Manual

1.1 Introduction

This manual is designed to explain the Core Entities module of Oracle FLEXCUBE. It provides an overview to the module, and provides information on using the Core Entities module of Oracle FLEXCUBE.

Besides this User Manual, you can find answers to specific features and procedures in the Online Help, which can be invoked, by choosing 'Help Contents' from the Help Menu of the software. You can further obtain information specific to a particular field by placing the cursor on the relevant field and striking <F1> on the keyboard.

1.1.1 Audience

This manual is intended for the following User/User Roles:

Role	Function
Back office managers/officers	Authorization functions
Product Managers	Product definition and authorization
End of day operators	Processing during end of day/ beginning of day
Financial Controller/Product Managers	Generation of reports

1.1.2 Organization

This manual is organized into the following chapters:

Chapter 1	<i>About this Manual</i> acquaints you quickly with the organization, audience, glossary of icons and related documents for this user manual
Chapter 2	<i>Maintaining Customer Information Files</i> explains the maintenance of various personal and business details of the customers of your bank
Chapter 3	<i>Maintaining Customer Accounts</i> explains how you can maintain accounts in your bank for customers
Chapter 4	<i>Maintaining Tax Allowance Limit for Customer Accounts</i> explains how you can maintain tax-free allowance limit at the customer account level

Chapter 5	<i>Maintaining TD Accounts</i> gives details of the Term Deposit accounts maintained in the system
Chapter 6	<i>Maintaining Mandatory Information</i> explains how you can classify customer accounts into different groups known as account classes, and how to maintain specifications for account classes
Chapter 7	<i>Processing Referrals in Oracle FLEXCUBE</i> details the maintenance required and the processing done in Oracle FLEXCUBE when customer transactions force the accounts involved the transaction to exceed the overdraft limit
Chapter 8	<i>Provisioning for Customer Accounts</i> explains the process of provisioning for customer accounts in Oracle FLEXCUBE
Chapter 9	<i>Customer Information Query</i> explains how queries to retrieve information on customer accounts can be made
Chapter 10	<i>Glossary</i> contains a list of important terms used in the manual.
Chapter 11	<i>Reports</i> provides a list of reports that can be generated in this module and also explains their contents.
Chapter 12	<i>Term Deposit Reports</i> explains all the reports that can be generated for Term Deposits

1.1.3 Related Documents

- The Procedures User Manual
- The Settlements User Manual

1.1.4 Glossary of Icons

Icons	Function
	New
	Copy
	Save
	Delete
	Unlock
	Print
	Close
	Re-open

Icons	Function
	Reverse
	Template
	Roll-over
	Hold
	Authorize
	Liquidate
	Exit
	Sign-off
	Help
	Add
	Delete

2. Maintaining Customer Information Files

2.1 Introduction

In the 'Customer Maintenance' screen, you maintain various personal and business details of the customers of your bank.

The CIF details are maintained at the branch level by the sign-on branch. These details can be accessed by all branches and therefore a duplicate customer record for a customer in two different branches need not be maintained.

2.2 Invoking Customer Information Screen

You can invoke the 'Customer Maintenance' screen by typing 'STDCIF' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The four parameters listed on top are the four lines along which you maintain customer details. These details have been classified into the following broad heads:

Main	You maintain the main attributes of all customers, individuals and corporate houses
Auxiliary	This screen shows the other details pertaining to the customer
Personal	You maintain the attributes for individual customers
Corporate	You maintain the attributes for all corporate customers
Custom	You maintain any other corporate customer related information, which your bank would like to maintain in addition to the ones defined under Corporate

2.2.1 Maintaining Customer Basic Record

To define the basic details of the customer click on the tab titled 'Main'. The details that you can specify for a customer depend on the type of customer whose details you are capturing.

If a particular field is disabled, it means that the field is not relevant to the type of customer that you are creating.

2.2.1.1 Specifying Details of Customer

Specify the following:

Branch Code

The system defaults the branch code from the current branch.

Customer No

The customer code is the code you assign to identify a customer. It is referred to as the customer CIF Number. This code should be unique across branches. It can be 9-characters long.

Example

Assign a code using a maximum of 9 characters, alphanumeric. For example, assume your customer is DOW Corporation, US. You can assign him a code, which could either, be a number representing the customer's serial number or an alphabetic code like DowCorp or an alphanumeric code like Dow1000US or DowUS1000 / 1000DowUS, if he is the 1000th customer to approach your bank.

Short Name

Along with the Customer Code you have to capture the customer's abbreviated name. The description that you capture is unique for each customer. It helps in conducting a quick alpha-search or generating queries regarding the customer.

Enter the abbreviated name of the customer using a maximum of 20 characters, alphanumeric. Taking the same example, assume your customer is DOW Corporation. Its short name could be DOWCORP.

At the time of processing of transactions (and in any activity which requires entry of the customer identification), in addition to the customer code, the short name of the customer that you enter here will be available in the options list from which the customer is selected.

Liability Number

The credit facility granted to any customer is tracked against this Liability Number of the customer.

The default liability number of a customer is the same as his customer code. However, you have the option of tracking the credit limit of this customer against an existing liability number (for another customer).

Thus if the liability number of the customer is the same as the customer's code, it implies that the liability granted to the customer is exclusive to the particular customer. Conversely, if the liability number of a customer is different from the customer code, it implies that the liability of the specific customer is tracked against a parent customer.

This parameter helps you to assign the same liability structure for a group of customers. This feature is useful when you have several subsidiary companies/divisions reporting to the same parent company.

Example

While assigning a liability number to Opel Motors, Germany a subsidiary of General Motors, US you can track the liability of Opel Motors against General Motors.

Full Name

You can specify the full name of the customer in this field.

Type

You have to indicate the Type to which the customer whose details you are capturing belongs. The options available are:

- Individual
- Corporate
- Bank

To recall, if a customer record is created from an external Siebel CRM application after a successful upload into Oracle FLEXCUBE, the 'CRM Customer' flag gets checked after the upload. You can however, uncheck the same when you unlock such a record and make changes. When you unlock such a record, system throws up an override stating that the customer is a CRM customer and asks whether you want to continue modifying the record. If you confirm the same, Oracle FLEXCUBE allows you to make changes. If you choose to ignore, the original record is saved.

2.2.2 Indicating Main Details

Specify the following:

CLS Participant

Customers of your bank can settle their FX deals via the CLS (Continuous Linked Settlements) Bank to reduce the risks associated with such transactions. To allow the customers to do CLS trades, you have to mark the customer as a 'CLS Participant'. However, you have to ensure that the branch at which the customer operates is also qualified to process CLS deals i.e. the branch should also be marked as a CLS Participant before allowing the same for the customer.

Further, you can also capture currency restrictions for your customers by maintaining a list of allowed or disallowed currencies for CLS trading. Click the 'CLS Restrictions' button to maintain this list. Note that currency restrictions will be allowed only for customers who are CLS participants.

Refer the 'Continuous Linked Settlements' chapter of the Foreign Exchange User Manual for details on maintaining currency restrictions and other maintenances required for processing CLS deals in Oracle FLEXCUBE.

MT920

Check this option to indicate that the customer is eligible to request for MT920 messages.

MT920-Account Update Request-A request for an up-to-date statement from the bank where the referenced Account is held. The request may be for an Intra Day Update (MT942) or an End of Day Update (MT940) and is subject to the service agreed with that bank.

Issuer Customer

If the customer whose CIF you are maintaining is an issuer of securities, then check this box.

Relationship Pricing

Select this checkbox to indicate that the customer is eligible for relationship pricing. This checkbox will be unselected by default.

For more details on relationship pricing, refer Customer Relationship Pricing chapter in Core Services user manual.

2.2.2.1 Specifying Geographical Details

As part of specifying the Geographical details of the Customer, you have to capture the following details:

Language

As part of maintaining customer accounts and transacting on behalf of your customer, you will need to send periodic updates to your customers in the form of advices, statement of accounts and so on.

You have to indicate the language in which your customer wants the statements and advices to be generated. English is defaulted as the language of correspondence; you have the option to change the default. The list positioned next to the language field contains all the language codes maintained in the SMS module. You can select the appropriate.

Country

This is the country as given in the address of correspondence of this customer. Click on the option list positioned next to this field, a list of countries maintained in the Country Codes screen is displayed. You can select the appropriate.

Nationality

Specify the nationality of the customer. The list of country codes maintained in the Country Codes Maintenance screen are available in the option-list positioned next to this field. You can select the appropriate.

Exposure

This is the country of exposure of this customer. It is maintained for Central Liability tracking. For instance, for Toyota in the USA, the country of exposure is Japan.

Location

Each customer code should be associated with a location code. The location is indicative of the place of residence of your customer.

The option list positioned next to this field contains a list of all the location codes maintained in the Location Details maintenance screen. You can select the appropriate code to identify the place of residence of your customer.

Given below is an illustration of how a location code is associated with the CIF record of a customer

Example

You would like to maintain the CIF details of your customer Silas Marner. Although Silas Marner is Irish, he is a resident of London and lives in the northern part of London. Your entries in the respective fields of the CIF Maintenance screen should be as follows:

Fields in Oracle FLEXCUBE	Your entry
Customer Code	SILAS01
Nationality	IRS (Ireland)
Location Code	NL1 (North London)

2.2.2.2 Indicating Address for Correspondence

Specify the following:

Name

In the lines that are provided you can enter the name of the customer. The customer will be addressed by this name in all correspondence sent from the bank. These characters should conform to SWIFT standards.



The number of characters that you can enter in this field is determined by the preference that you specified in the Bank Parameters screen. However, in the advices and statements that are sent to the customer only the first 35 characters of the name will be displayed.

Address

You can specify the mailing address of the customer in the four rows that are provided. In each line, you can enter a maximum of 35 alphanumeric characters. All characters should conform to SWIFT standards.

Swift Code

You can choose to associate a SWIFT Code with the customer whose CIF details you are maintaining. This code will be used to send all SWIFT related messages to the customer. This is pertinent while creating CIF record for banks as customers.

Fax

You can specify the Fax Number of the Customer whose CIF details you are maintaining. This will be used for faxing the LC confirmation mail message copy to the Counterparty.

IFSC Code

Specify the IFSC code of the institute sending or receiving the SFMS (Structured Financial Messaging Solution) message. You need to mandatorily specify this if you have selected 'Media' as 'SFMS'.

If you have selected the media as 'SFMS', then during save the message address details in 'Customer Address Maintenance' screen will be populated for the format SFMS, for ALL branch, AL module and 'ANY MSG TYPE'.

For more details on customer address maintenance, refer the section titled 'Address Maintenance at Customer (CIF) Level' in Messaging System user manual.

2.2.2.3 Specifying Unique Identifier Details

Each customer is required to provide certain identification details to your bank for establishing the customer's identity. For instance, the passport number or ration card of the customer may serve as the criteria to establish the customer's identity. In Oracle FLEXCUBE, this is known as Unique Identifier Name.

Name

Enter the identifier name in not more than 20 characters.

Value

You have to capture the serial number or any number of significance that is to be associated with the document, which can help in identifying the document. You can use a maximum of 20 alphanumeric characters, to capture the identifier value.

2.2.2.4 Indicating Customer/Customer Account Status

As part of indicating the personal status of the customer or the customer's account, you have to specify whether the customer has:

- Deceased
- The customer's whereabouts are unknown
- The customer's account is Frozen either an order passed by law or any of the above-mentioned reasons

For each customer you will be allowed to mark one or more statuses. For example, if the customer has deceased then the customer account will be declared frozen. Therefore, for the particular customer both the statuses 'Deceased' and 'Frozen' will be applicable.

If none of the statuses is marked, it suggests that this customer's status is normal.

Customer Category

Each customer that you maintain can be categorized under any one of the categories that you have maintained in the Customer Category Maintenance screen. Select from the list and indicate the Category under which the particular customer is to be categorized.



You need to capture the basic details for each customer, regardless of the type of customer you are maintaining.

2.2.2.5 Specifying Group to which Customer Belongs

When you maintain CIF details for customers, in the Customer Maintenance screen, you can specify the customer group, to which the customer belongs, for:

Group Code

You must specify a group code defined for a group type that is the same as the customer type, for instance, if the customer is a retail customer, you must specify a group defined for retail customers.

Charge Group

Specify the charge group of the customer from the option list provided. Only the Group codes maintained with type Charge will appear for selection.

Clearing Group

Categorize the customer for levying charges at a customer group level.

Tax Group

Specify the tax group of the customer. Tax rate will be determined based on the tax group value selected here.

EEFC Percentage

Specify the EEFC percentage of the bill amount.

For more information on EEFC details, refer chapter 'Processing Bills' in the Bills and Collection User Manual.

User Access Group

Specify the user access group. You can specify only the groups which are linked with the user at the user maintenance level.

SSN

While maintaining the details of an individual type of customer you can capture the social security number (SSN) of the customer. While processing funds transfer on behalf of your customer the SS Number of the customer involved in the transaction will be defaulted from this screen to FT Contract Online screen.

If the value of debits (outgoing customer transfers) for a specific customer account exceeds USD 2500, within a seven-day working period the system displays an override message informing you of the same.

Example

Let us assume that on the 24th of September 2001, Mrs. Wendy Klien a customer of your bank initiates an outgoing FT for USD 2000. Since all weekends are considered as holidays at your bank, while processing the transfer all debits against her account for six working days preceding the 24th i.e., up to the 16th September will be tracked against her SS number.

Again, on the 1st of October 2001, she initiates another outgoing transfer, which necessitates a deduction of USD 700 on her account. While processing the transfer the system checks for all debits upto the 21st of September.

An amount of USD 2000 has already been tracked against her SS number on the 24th of September. However, since the current debit exceeds the maximum limit of USD 2500 for a running seven-day working period the transfer will be processed only if you confirm the override.

FX Nett. Customer

Oracle FLEXCUBE provides the facility of netting, currency wise or currency-pair wise and sending messages to the head office or a designated branch for a group of counterparties belonging to the same group.

All transactions meant to be settled on a particular day that are made before cut-off day are collated, netted and a single payment message is sent which called 'Netting days' in Oracle FLEXCUBE.

Here you specify the FX netting customer to whom the netted FX message shall be sent. For customers not belonging to any group, the FX netting customer will be the same as the customer of the maintenance.

Withholding Tax Pct

Specify the percentage of tax that should be withheld from the interest that is paid to the bank by the customer. This withholding tax percent is dictated by the country of the customer.



This is applicable for Bearing and Amortized loan contracts also.

2.2.3 Specifying Exposure Category and Provisioning Details for Customers

When you maintain CIF details for customers, in the Customer Maintenance screen, you can specify the following exposure category details:

- Customer group to which the customer belongs, for provisioning and status processing. You must specify a group code defined for a group type that is the same as the customer type, for instance, if the customer is a retail customer, you must specify a group defined for retail customers
- Exposure category under which exposure due to loans issued to the CIF and the accounts of the CIF will be tracked. The exposure category is derived by the End of Day batch program and displayed, if the applicable logic has been maintained for the specified customer-provisioning group, in the Exposure Type Category Linkage maintenance. If no logic has been maintained for the group, you can specify the applicable exposure category
- Financial standing classification

Status for the CIF

If status processing for your branch is being done at Group/CIF level (as specified in the Branch Parameters), the current status assigned to all loans issued to the CIF as well as all overdraft accounts belonging to the CIF, is displayed in the CIF Status field in the Customer Maintenance screen. This status is the worst status of all loans contracts and overdraft accounts for a Group/CIF and is displayed both at the account as well as the loan level for all the accounts and loans a customer has in the current branch. The update applies only to the accounts and loans in the current branch not across branches.

The date since which the loans issued to the CIF (as well as the customer accounts belonging to the CIF with outstanding overdrafts) moved into the current status, is also displayed.



Note the following:

- The status change maintenance and movement change should be similarly set up for all loan products and accounts. If it is not the same across all loan products, then the worst status update will not happen for the dissimilar products.
- Status change update is done only for accounts where the movement type selected is either 'Auto' or 'Both' and is done by the status change batch which will be run after the CL batch. The status change batch uses the worst status derived by the CL batch for the update.

For details about loan status processing and provisioning, consult the Loans user manual. For details about account provisioning, refer to the chapter 'Provisioning for Customer Accounts' in this user manual.

External Ref No

To recall, if a customer record is created from an external Siebel CRM application after a successful upload into Oracle FLEXCUBE, the external reference number is defaulted in the 'External Ref No' field. You can amend the same when you unlock a record and make changes.

Bill Margin %

Specify the bill margin for the Customer. It can be any value between zero to less than 100%. For existing customer, If you try to unlock to define the margin and if there is any active Bill Contracts already booked against the customer, then the system displays an override message:

'Bills Contracts already active for the customer'

For more information on margin maintenance, refer topic 'Specifying Our Customer Details' under 'Bills and Collection' User Manual.

PAN No

Specify the Permanent Account Number (PAN) of the customer. This is mandatory for primary customers in case of customer grouping.



Note the following:

- On saving a Term Deposit if PAN number is not specified for the customer system displays an override.
- On saving a secondary customer if the PAN number is not specified for the 'TAX CIF ID' (primary customer), system throws an error, as PAN is mandatory for Primary CIF, in case of grouping.
- On saving a customer linked to 'TAX CIF ID' (Secondary customer) if the PAN number and tax group of 'TAX CIF ID' (Primary customer) are different, system displays an error message.
- Closure of TAX CIF ID (primary customer) happens only if the customers linked to TAX CIF ID (Secondary customer) are delinked.

TAX CIF ID

TAX CIF ID indicates the linked primary customer, using which customer grouping is done for the purpose of deducting TDS. System defaults the 'TAX CIF ID' with the same customer id if left blank.



Secondary customers linked to 'TAX CIF ID' are not allowed to be chosen as the 'TAX CIF ID' (Primary customer) for some other customer.

2.2.4 Specifying Details in Auxiliary Tab

Click on the 'Auxiliary' tab to view the following screen.

The screenshot shows the 'Customer Maintenance - Web Page Dialog' window. The 'Auxiliary' tab is active. The form includes the following fields and sections:

- Customer Information:** Customer No *, Short Name *, Branch Code, Full Name, Type (radio buttons: Individual, Corporate, Bank).
- Navigation:** Main, Auxiliary (selected), Personal, Corporate, Director.
- AML Reporting:** AML Customer Group, Required, Consolidated Cert. Required, Individual Cert. Required.
- Additional Details:** Credit Rating, AML Risk Rating, WRBEN Signed Date, 105 Completion Date, OMX Base Currency, User Defined Fields 1-5.
- Utility Provider:** Utility Provider, Utility Provider ID, Algorithm ID, Check Digit Validation Required.
- Head Office:** Account Number, Debtor Category, Risk Profile, FT Accounting as of (dropdown).
- Navigation Bar:** Group, MIS, Joint, Standing Instructions, Linked Entities, Text, Fields, Image, CLS Restrictions, MT920, Domestic, Professional, Issuer.
- Status Bar:** Maker, Checker, Date Time, Mod No, Authorized, Open, Exit.

2.2.4.1 Indicating whether AML Reporting is required

As a CIF level parameter, you can specify whether AML Reporting is required for the customer. You can check the box positioned next to this field to indicate that AML reporting should be done for the customer whose details you are maintaining.

If you indicate that AML Reporting is required, the code assigned to the customer whose details you are maintaining is defaulted to the Customer Group field since the system recognizes each customer code as a customer group. You can choose to either categorize the customer under the same group or choose another customer group.



If you leave the box unchecked, the system will suppress the generation of AML reports for the customer.

2.2.4.2 Specifying Utility Provider Details

Utility Providers are the recipients of the bill payment. Typical entities involved in a bill payment transaction are the consumer, your bank and the institutions (utility providers).

If the customer whose details you are maintaining happens to be a Utility Provider, you must enable the Utility Provider check box and assign a unique ID to identify the utility provider. Additionally, you must also indicate whether the check digit validation should be performed for the consumer number that is captured while making bill payment for the utility provider.

If the check digit validation should be performed you must also identify the Algorithm ID, which is to be used to perform the check digit validation on the consumer number.

2.2.4.3 Indicating Requirement for Consolidated Tax Certificate

You need to indicate whether a consolidated tax certificate is required for all transactions done for a given tax cycle. This option would work in conjunction with a similar option in the Tax Category screen and the Tax Details screen accessed from the Branch Parameters Detail screen.

2.2.4.4 Generating Consolidated Tax Certificate

Depending on the frequency maintained at the branch level, the system will generate the Consolidated Tax Certificate for a customer, provided the consolidated tax certificate generation is required at the customer level and the option is maintained at the Tax Category level. The Tax Certificate will be in a pre-shipped advice format and printed on a Year to Date basis.

2.2.4.5 Specifying Head Office Account Number

The Head Office Account Number is the customer's account number with the Head Office of your bank. You need to capture this value only if the Customer Type is a 'Bank'. It is used only for reference purposes.

2.2.4.6 Maintaining Elements for Advice Generation

The following elements will be available for advice generation for consolidated tax certificates.

Element Name	Description	Data Type
CUSTOMERNO	The customer number for which the tax summary certificate is printed	Alphanumeric
CUSTOMERNAME	The customer name	Alphanumeric
FROMDATE	The from date for which the certificate is generated	Date
TODATE	The to date for which the certificate is generated	Date
TXNNUMBER	The contract reference number	Alphanumeric 16 characters
CALCDATE	The tax calculation date	Date
TAXCCY	The tax currency	Alphanumeric 3 characters
TAXAMTINTAXCCY	The tax amount in tax currency	Number
INTERESTAMT	The interest amount (basis amount on which the tax has been calculated)	Number

2.2.4.7 Indicating Requirement for Individual Tax Certificate

You need to indicate whether an individual tax certificate is required for each transaction. An individual tax certificate is a certificate (advice) which is generated for each individual event (in a transaction) resulting in computation/deduction of tax from the customer's account. The advice is linked to the product and is generated at the time of authorization of the contract/event.

2.2.4.8 Generating Individual Tax Certificate

For contracts that have tax defined on interest liquidation, an individual tax certificate will be generated by the system, provided the tax certificate is linked as an advice for the event and the individual transaction tax certificate is required to be generated for the customer.

For income other than through interest on customer accounts, the advice format for the tax certificate can be maintained depending on the requirement. This advice format can be linked to the products.

For income through interest on customer accounts, the advice format for the tax certificate is pre-shipped. The format of the advice can be modified except for the name of the advice format which is pre-shipped.

2.2.4.9 Maintaining Tags for Advice Generation

The following tags will be available for advice generation for individual transaction.

Tag Name	Description	Data Type
TXNNUMBER	The contract reference number	Alphanumeric 16 characters
CALCDATE	The tax calculation date	Date
COMPCCY	The interest component currency	Alphanumeric 3 characters
TAXCCY	The tax currency	Alphanumeric 3 characters
TAXAMTINTAXCCY	The tax amount in tax currency	Number
INTERESTAMT	The interest amount (basis amount on which the tax has been calculated)	Number

2.2.5 Specifying when Accounting is done for Funds Transfers

Specify the following:

FT Accounting As of

For funds transfer contracts involving certain customers, you may need to generate messages on the booking date of the contract, while the actual accounting may be deferred to the debit value date.

This facility could be required in respect of future dated funds transfers involving specific customers for which the requisite messages need to be sent on booking the contract itself, whereas posting of accounting entries must be deferred to the debit value date.

You can indicate whether such a facility of allowing message generation before accounting is available for the customer, in the FT Accounting As Of field. You have the following options for accounting for FT contracts:

- Accounting as of message date (accounting entries will be posted on the date of message generation)
- Debit Value Date (accounting entries will be posted on the debit value date)

2.2.6 Maintaining Personal Details of Individual Customers

If your customer, for whom you have defined parameters in the 'CIF-basic' screen, is an 'individual, you also have to maintain the personal details in order to determine the credit line.

Click the 'Personal' tab from the CIF Maintenance screen to maintain these details.

The screenshot displays the 'Customer Maintenance - Web Page Dialog' window. At the top, the customer information is shown: Customer Number CH0001341, Full Name TUSHAR, and Type Individual. Below this, there are tabs for Main, Auxiliary, Personal, Corporate, and Director, with 'Personal' currently selected. The form is divided into several sections: Prefix (Prefix 1, 2, 3), Name (First, Middle, Last), Telephone (Fax, E-mail, Mobile Number), Legal Guardian (Date Of Birth 11/6/2007, Guardian FATHER, Submit Age Proof Pending), Resident Status (Resident, Non Resident), Sex (Male, Female), National ID, Domicile Address (Line 1, 2, 3, Country), Passport Details (Passport Number, Issue Date, Expiry Date), and Permanent Address (Country, Line 1, 2, 3). At the bottom, there is a navigation bar with buttons for Group, MIS, Joint, Standing Instructions, Linked Entities, Text, Fields, Image, CLS Restrictions, MT920, Domestic, Professional, Issuer, Cards, and Change Log. The status bar at the very bottom shows the user as PARAMITA, the date and time as 11/30/2007 10:54:01, and the mod number as 1. There are also checkboxes for 'Authorized' and 'Open', and an 'Exit' button.

In this screen, you can maintain generic personal details of a customer. In addition, you can also maintain the domestic and professional details of the 'individual' type customer. You can do this by invoking the relevant screens by clicking on the respective buttons.

The information that you capture in these screens forms more a part of a credit line questionnaire. Whenever you are deciding on a credit limit for an individual customer, you can use these details for verification.

You have to maintain the following parameters for every individual type of customer:

Prefix 1, 2 and 3

Specify the title prefixed to the name of the customer whose code is input against Customer Code in the Main section. The title could be Mr. /Mrs./ Ms./ Dr. / Prof. etc.

The academic titles (like Prof., Dr., etc) of the customer along with the salutations (like Consulate, Senator, Chancellor, etc.). You can either select the prefixes from the option list key-in a prefix of your choice.

First Name

Specify the First of the customer

Middle Name

Specify the Middle name of the customer

Last Name

Specify the Last name of the customer

Sex

Indicate the gender of the customer. You have the following options:

- Male
- Female

It is mandatory to specify this option for individual customers for computing tax waiver based on gender.

Minor

Check this option to indicate that the customer is a minor

Legal Guardian

Specify the name of the legal guardian of the customer if the customer is a minor. You can capture the name of the legal guardian, not exceeding 35 characters, alphanumeric. The characters should conform to SWIFT standards.

Submit age proof

Select an option 'Not required', 'pending' or 'verified' from the list provided.

Date of Birth

Specify the date of birth of the customer to calculate the total tax exemption limit, if there are any tax waivers applicable for the customers on deposit accounts.

It is mandatory to specify this option for individual customers for computing tax waiver based on age.

Domicile Address 1, 2 and 3

Specify the address of domicile of the customer. Three lines have been provided for this. Each line can have a maximum of 35 characters, alphanumeric. Only characters specified as per SWIFT standards are permissible.

Country

Specify the country of domicile of the customer. A list of all country codes maintained in the 'Country Codes Maintenance' screen is available in the option list. You can select the appropriate code.

Permanent Address 1, 2 and 3

Specify the permanent address of the customer. Three lines have been provided for this purpose. You can capture a maximum of 35 characters, alphanumeric in each line. Only characters specified in SWIFT standards are permissible.

Country

Along with the permanent address, specify the country of permanent residence of the customer.

Telephone

Specify the telephone number of the customer

Fax

Specify the fax number of the customer

E-mail

Specify the E-mail address of this customer

Passport Number

Specify the passport details of this customer, which include the passport number, the date on which the passport was issued, and the date on which the passport is due to expire.

Permanent Address

Specify the resident status of this customer. Whether the customer is a recognized resident of the country in which the particular branch of your bank operates.

The national identification number or national social security number of this customer



You may or may not choose to maintain this information for specific individuals. This is entirely dependent on your requirement.

2.2.7 Maintaining Domestic Details of Individual Customer

As part of maintaining personal details of the customer, you can capture Domestic details about the customer like the customer's educational status, marital status, number of dependents etc. Click on 'Domestic' button. The Customer - Domestic Details screen will be displayed.

A screenshot of a web-based form titled "Customer - Domestic Details -- Web Page Dialog". The form contains several input fields and dropdown menus. On the left side, there are three dropdown menus: "Marital Status" (set to "Single"), "Spouse Employment Status" (set to "Full-time Permanent"), and "Accommodation" (set to "Self Owned"). On the right side, there is a text input field for "Spouse Name" and a dropdown menu for "Educational Status" (set to "Non Student"). Below these is a section titled "Dependents" with two text input fields: "Children" and "Others". At the bottom right of the dialog, there are "Ok" and "Cancel" buttons.

In this screen, you can capture the following details for each individual type of customer:

- The Marital status of the customer: A customer could be married, single, re-married, divorced, separated, widowed etc. You have to indicate the appropriate
- The name and employment status of the customer's spouse
- The educational status of a customer (Under Graduate, Graduate, Post Graduate and Non-student). If the customer has received no formal education, select Non-student
- The family members (children and others) who are dependent on the customer financially. You can indicate any number between 0 and 99
- The type of accommodation this customer is availing of. The types could be classified into - own accommodation, company provided and others. Others include all types other than self-owned and company provided. You can select the appropriate option.

2.2.8 Maintaining Professional Details of Individual Customers

After having captured the Domestic details of the individual customer you can capture the professional details about the customer. These details include the customer's employment status, employer details or the annual expenses that the customer incurs and so on. Click on 'Professional' button. The Customer – Professional Details screen will be displayed.

The screenshot shows a web page dialog titled "Customer -Professional Details -- Web Page Dialog". The dialog is divided into several sections:

- Employment:** Includes a dropdown menu for "Employment" currently set to "Full-time permanent".
- Employment Details:** Includes text input fields for "Tenure", "Retirement Age", "Previous Designation", "Previous Employer", "Current Designation", and "Current Employer".
- Income:** Includes text input fields for "Salary", "Other", and "Currency of amounts".
- Official Address:** Includes text input fields for "Line 1", "Line 2", "Line 3", and a dropdown menu for "Country".
- Contact:** Includes text input fields for "Telephone", "Telex", "Fax", and "E-mail".
- Expense:** Includes text input fields for "Rent", "Insurance", "Loan Payments", "Other", "House Value", and "Number of Credit Cards".

At the bottom right of the dialog, there are "Ok" and "Cancel" buttons.

You can capture the following professional details of the individual type of customer through this screen:

Employment Details

- The employment status of the customer (full time permanent, full time temporary, part-time, self-employed, retired pensioned, retired non-pensioned, unemployed.)
- The number of years the customer has been in his/her current job
- The age at which the customer is due to retire from his/her current job or business
- The designation this customer held in his/her previous job or employment
- The name of the previous employer of this customer
- The designation held by this customer in his present job
- The name, address, country, telephone, telex, fax and E-mail address of the customer's current employer. The name, address and country of the employer should conform to SWIFT standards

Income Details

- The annual returns that your customer earns through salary and other sources of employment if any. If your customer earns revenue through other source apart from a monthly, salary you have to capture the customer's combined income from all other sources.
- The annual expenses that your customer incurs from sources other than the annual salary
- The currency in which the customer's financial details like, annual salary, annual rent expenses, annual loan repayment, etc is expressed

Expenditure Pattern

- The customer's annual expenditure on rent, premium on insurance
- The customer's current annual expenditure incurred on re-payment of loans availed
- The customer's current annual expenditure incurred on payment of expenses other than rent, insurance premium or loans
- The number of credit cards the customer has subscribed to
- The value in terms of money, of this customer's house (in case he owns one)

The Other Details Include

- The name of your customer's previous employer and the designation that the customer held in the previous job.
- The customer's current designation and the full name of the customer's employer
- The complete mailing address of your customer's employer
- The telephone, telex, fax numbers and E-mail address of your customer's current employer or business partner

After having captured all the relevant details, you can save the record. You will be returned to the Personal Details section of the CIF Maintenance screen.

2.2.9 Capturing Details Specific to Corporate Customer

Click the 'Corporate Details' tab from the 'Customer Maintenance' screen to define the details of a Corporate or a Bank type of customer.

The screenshot shows a web-based form for maintaining customer details. The 'Corporate' tab is active, showing fields for registration address and incorporation details. The 'Type' is set to 'Corporate'. The status bar at the bottom indicates the user is 'Authorized' and 'Open'.

In this screen, you can maintain the following details for a corporate or bank type customer:

Name

Specify the full name of the main office of the Corporate/Bank customer.

National ID

Specify the corporate National Identification Number of this customer in other words the registration number of your customer organization.

2.2.9.1 Specifying Incorporation Details

Date

Specify the date on which the customer's company was registered as an organization.

Country

Specify the Country of registration of the office of the corporate.

Currency of Amounts

Specify the Currency in which you specify the particular customer's various financial details like the Net worth of the customer organization, the total Paid Up capital etc.

Description of Business

Specify the nature of the business and the business activities carried out by the customer organization.

Directors

Specify the list of the names of the Board of Directors of the organization.

2.2.10 Specifying Details in Director Tab

Invoking Director Information Screen

Click on the 'Director' tab from the 'Customer Maintenance' screen. The following screen will be displayed:

The screenshot shows a web application window titled "Customer Maintenance - Web Page Dialog". At the top, there are input fields for "Customer No *", "Short Name *", and "Branch Code". To the right, there is a "Full Name" field and a "Type" section with radio buttons for "Individual", "Corporate", and "Bank". Below these are tabs for "Main", "Auxiliary", "Personal", "Corporate", and "Director". The "Director" tab is selected, displaying a form with sections for "Director Details" and "Mailing Address". The "Director Details" section includes fields for "Director Name", "Tax Id", "Mobile Number", and "E-mail". The "Mailing Address" section includes fields for "Address1", "Address2", "Address3", and "Address4". A "Permanent Address" section is also visible with an "Address" field. At the bottom of the window, there is a status bar with fields for "Maker", "Checker", "Date Time", and "Mod No", along with checkboxes for "Authorized" and "Open", and an "Exit" button.

In this screen, you can maintain director details of a customer. You have to capture the following details of director:

Director Name

Specify the director's name.

Tax ID

Specify the director's tax ID details.

Mobile Number

Specify the director's mobile number.

E-mail

Specify the director's e-mail ID.

Mailing Address

Specify the director's mailing address to which the mails needs to be sent.

Permanent Address

Specify the director's permanent address.

2.2.11 Capturing UDF Values for Customers

In order to know your customer better, you may need to capture certain additional information specific to a customer. This is in addition to the regular information that you would capture in the Customer Maintenance screen. To capture more details of the customer, you can define a set of UDFs and associate them with the function id 'STDCIF' (for Customer Maintenance screen). After you associate the UDFs, they will appear in the Customer Maintenance screen. You can then capture the values for these UDFs.

The UDFs that are displayed in the Customer Maintenance screen depend on your selections in the 'UDF in Base Table' screen. A maximum of five UDFs can be made to appear in Customer Maintenance screen.

Refer the manual on 'User Defined Fields' for details on defining a user-defined field and associating the UDF with the function id 'STDCIF'.

The values that you enter for the UDFs will be validated against the rules maintained for them. If the entries fail the validations, the system will display a suitable message to inform you that the entries made do not adhere to the rules maintained.

The UDFs will be displayed in the Customer Maintenance Summary screen as well. You will also be allowed to perform queries based on these fields.

2.2.12 Special Customer Grouping

While maintaining the customer information, you can place a customer under a special customer group for different rating purposes. Through the Special_Status user defined field (UDF) you can link the customer to a group and specify the rating for the group.

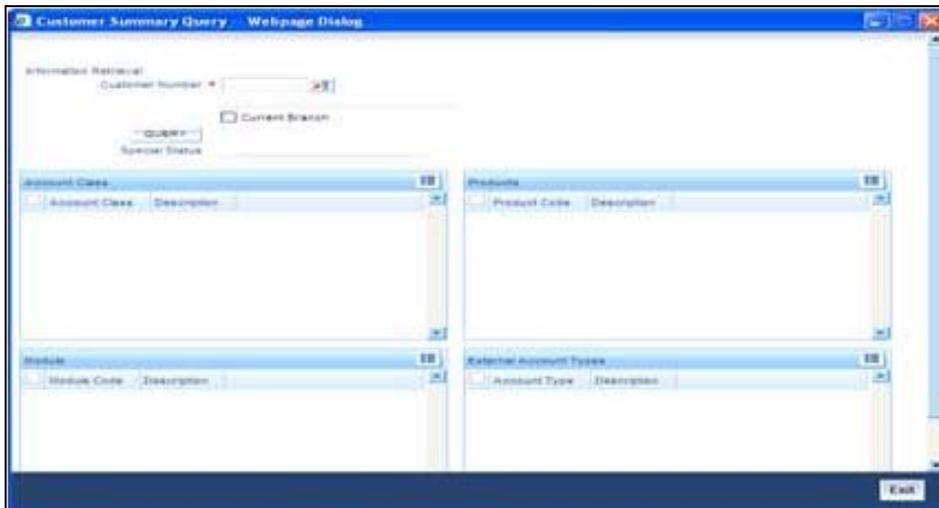
Whenever a contract is booked for such a customer, the system will display an alert message specifying the status of the customer thereby you can apply the new rates specified for such customers.

The steps involved for including the SPECIAL_STATUS UDF in customer maintenance are as follows:

1. Create a new user defined field SPECIAL_STATUS
2. Link it to the Function Id STDCIF
3. Specify the value of the user defined field at the time of creating a customer

The special status is also displayed in the information retrieval screen when you do a query for such a customer. You can do the query using the 'Customer Summary Query' screen.

You can invoke this screen by typing 'ACDCBIR' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



STOP After having captured all the required details save the CIF record. It becomes valid only after a user other than you authorizes it.

2.2.13 Other Basic Customer Information

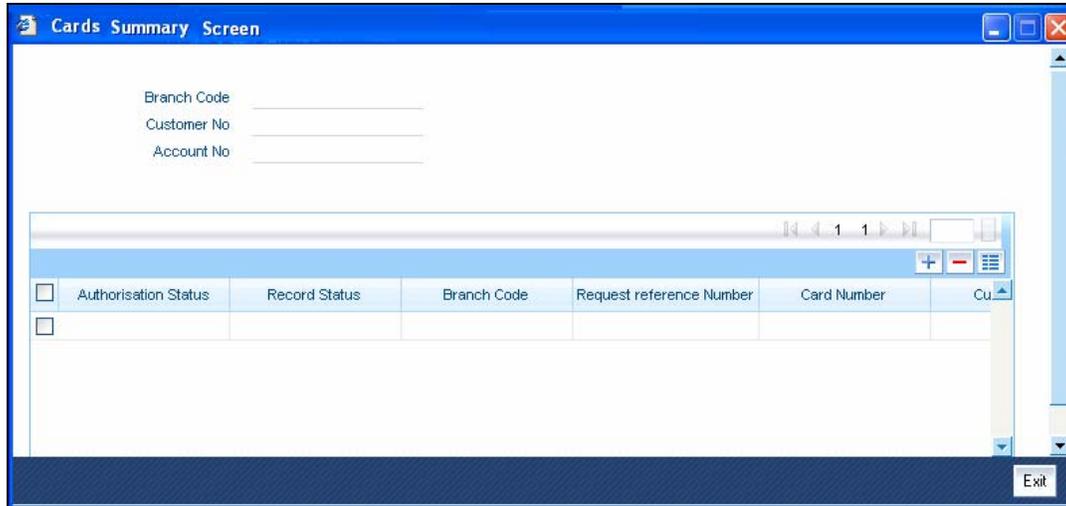
You will notice the following buttons in the Customer Maintenance screen:

	Through this screen you can associate the customer code with a group
	Through this you can define the MIS details of a customer (for future use)
	Through this you can capture details of joint customers.
	Through this screen, you can view the details of all standing instructions associated with respective the customer code.
	<p>Through this screen, you can link different customers to the specific customer whose details you are capturing and specify the relation shared by the two customers.</p> <p><i>For details about linked entities, refer to the section <i>Maintaining Customer Accounts</i> under the heading <i>'Relationships for Customer'</i> in this user manual.</i></p>
	<p>Through this screen, you can store free format text, scanned images etc about the customer whose details you are capturing.</p> <p>You can store this information either as text documents or as plain text.</p>
	Through this you can capture user defined fields.
	Through this screen, you can capture the photograph of the customer whose details you are maintaining. You will be allowed to access this screen, only if you have the requisite access rights i.e., you may have rights to access the CIF screen but not view the photograph of the customer.

<p>Limits</p>	<p>Through this button you can view/modify/add (define) the liability details of a customer, provided you have been assigned the necessary rights.</p> <p> This button appears enabled only if the function Id LMTCURES has been added to your User Role</p> <p>If this Function Id has not been added to your User Role, the button will appear disabled.</p>
<p>CLS Restrictions</p>	<p>In case of a CLS participant, you can capture CLS currency restrictions.</p>
<p>MT920</p>	<p>Through this screen, you can specify MT920 preferences.</p>
<p>Domestic</p>	<p>Through this screen, you can capture domestic details of the customer.</p>
<p>Professional</p>	<p>Through this screen, you can capture professional details of the customer.</p>
<p>Issuer</p>	<p>In case of an issuer customer, you can capture issuer details.</p>
<p>Cards</p>	<p>Through this screen, you can view cards details of the customer.</p>

2.2.14 Viewing Debit Card Details

Click 'Cards' button to view details about debit cards issued to a customer.



The screenshot shows a software window titled "Cards Summary Screen". At the top, there are three input fields labeled "Branch Code", "Customer No", and "Account No". Below these is a table with a header row and one data row. The header row has columns: "Authorisation Status", "Record Status", "Branch Code", "Request reference Number", "Card Number", and "Cu". The data row has checkboxes in the first two columns. At the bottom right of the window is an "Exit" button.

Here, you can view the following details.

Branch Code

The branch code is displayed from the main 'Customer Information Maintenance' screen.

Customer No

The customer identification code (CIF) is displayed from the main 'Customer Information Maintenance' screen.

Account No

The system displays the account number against which you have maintained debit card details.

Authorisation Status

Indicate the authorisation status of the debit card by selecting one of the following values:

- Authorised
- Unauthorised

Record Status

Indicate the record status of the debit card by selecting one of the following values:

- Open
- Closed

Branch Code

The system displays the branch code where the debit card has been issued.

Request Reference Number

The system displays the request reference number of the card issuance record.

Card Number

The system displays the debit card number of the card holder.

Multiple cards can be issued to a customer.

2.2.15 Maintaining Waiver for Customer Tax Group

You can maintain waiver related information for Customer Tax Group – Tax Category combination. Invoke this screen by typing 'STSTAXWV' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The screenshot shows a web page dialog titled "Tax Waiver Maintenance -- Web Page Dialog". The form contains the following fields:

- Customer Group * TAXGROUP
Description TAXGROUP
- Customer Number * CS0001
Description Customer
- Tax Category * DV_TAX
Description Tax Category for Derivatives
- Tax Currency * AUD
Description Australian Dollar
- Product Or Account Class * ACCL
Description Account class for Nostro
- From Date * 7/3/2000
To Date 7/12/2000
- Waiver Percentage 1

The bottom bar of the dialog includes the following information:

- Input By ANANDEE
- Date Time 7/3/2000 14:30:02
- Modification Number 3
- Open
- Authorized By
- Date Time
- Authorized
- Exit button

Customer Group

You need to specify the Customer Group for which you wish to maintain Tax waiver. Select a customer group from the option list provided.

Customer Number

All customers who have been maintained under the selected customer tax group will appear for selection. If the maintenance is applicable to all customers, select 'All' as customer number. If no maintenance is done, then there will be no tax waiver at the customer level.

Tax Category

You need to specify a tax category for which you wish to main tax waiver

Tax Currency

You need to specify the currency in which the tax waiver should be defined. Select 'All,' if you wish to define tax waiver for all currencies

Product Or Account Class

You need to specify the Product/Account Class for which the tax waiver is being defined. All account classes and all LD/MM products will be available for selection. You may also select 'ALL' in which case the tax waiver would be applicable to all products and account classes.

From Date and To Date

You need to specify the date from which the particular waiver rule is applicable. The To Date is the date up to which the waiver rule is effective.

The To Date should be greater than or equal to the From Date. The To Date field can also be left blank which would indicate that the maintenance is open-ended.

Waiver %

Specify the tax waiver in terms of percentage, which should be made applicable for the period defined. The value you enter should be > 0 and < = 100.

2.2.15.1 Pick-up Order for Waiver Rule

The following table gives the waiver rule pick up order:

Customer Group	Customer No	Tax Category	Currency	Product/Account Class
Specific	Specific	Specific	Specific	Specific
Specific	Specific	Specific	Specific	ALL
Specific	Specific	Specific	ALL	Specific

Customer Group	Customer No	Tax Category	Currency	Product/Account Class
Specific	Specific	Specific	ALL	ALL
Specific	ALL	Specific	Specific	Specific
Specific	ALL	Specific	Specific	ALL
Specific	ALL	Specific	ALL	Specific
Specific	ALL	Specific	ALL	ALL

Thus for a specific customer in the group, the rule is relaxed for the product first and then for the currency. If no rule is available for selection, then the same process will be repeated where customer number is 'ALL' for the customer group.

2.2.16 Maintaining Tax Allowance Limit for Customers

You can maintain tax-free allowance limit at the Customer level. Invoke this screen by typing 'STDCULMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Customer Tax Allowance Maintenance -- Web Page Dialog

Customer Tax Group * TGROUP
Description TGROUP

Customer Number * ALL
Customer Name

Tax Category * SERVICE TA
Description Service Tax

From Date * 7/13/2000
To Date

Limit Currency * USD
Limit Amount * 400

Remarks okffgf

Fields

Input By BISHNU Date Time 7/3/2000 19:12:32 Modification Number 2 Open
Authorized By Date Time Authorized **Exit**

Specify the following:

Customer Group

You need to specify the tax group of the customer for whom you wish to define tax-free allowance limit. Select from the option list provided.

Customer Number

You need to specify the customer number for which you wish to define tax free allowance limit. Only customers belonging to the selected tax group will be available for selection. You may also select the 'All' option. This is indicative of all customers for the selected Tax Group.

Tax Category

You need to specify the tax category for which you wish to define tax free allowance limit. Select from the option list provided.

From and To Date

You need to specify the date from which the tax-free allowance limit is effective, as well as the date up to which this limit is applicable. The To Date should be greater than or equal to the From Date. The To Date field can also be left blank which would indicate that the maintenance is open-ended.

Limit Currency

You need to specify the currency in which the free allowance limit is being defined

Limit Amount

You need to specify the maximum waiver for the taxable amount (Basis Amount) for the customer for each tax cycle if the End Date overlaps tax cycles or for a particular tax cycle if the period falls within a specific tax cycle.

Remarks

You can specify any remarks you think necessary for the tax limit you have defined. This will be in free format text.

2.2.16.1 Deriving Tax Free Allowance Limit

The following table will be used to derive the tax-free allowance limit:

Customer Tax Group	Tax Category	Customer No
Specific	Specific	Specific
Specific	Specific	ALL

2.2.17 Amendment Maintenance

To recall, you need to identify the fields that can be amended by an external system, say, a Siebel CRM application.

Every amendment request coming from such a system has the following data:

- Service Name: – This is a broad level grouping of similar operations within a module in Oracle FLEXCUBE. The service names are published by Oracle FLEXCUBE. As an example, you can consider FCUBSCustomerAccountService. This service is exposed by the FCUBS Interface Gateway to do a permissible operation on a customer account.
- Operation Name:- This is the name of the operation that the external system wishes to perform within the service. These operations names are published by Oracle FLEXCUBE. As an example, you can consider ModifyCustomer, which is for modification of a customer.
- External Operation Name:- This is the specific area of operation that an external system is performing on its side within the broad context of the Oracle FLEXCUBE's amendment. In an external system, if the personal details of a customer are changed, this has a unique name by which it is identified within Oracle FLEXCUBE. Similarly, if the limits related details of a customer are modified, it also has a unique name.

It is through the 'Amendment Maintenance' screen that you maintain a set of amendable fields, which can amend in Oracle FLEXCUBE whenever a request for the same will be send from an external system. Based on this maintenance, the amendment request is addressed by Oracle FLEXCUBE. Invoke this screen by typing 'STSAMDMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Specify the following:

External System

Select the relevant external system. Based on the maintenance here, only the fields that are selected as amendable can be modified if a request comes from the chosen external system.



The maintenance pertaining to external systems is factory shipped for your bank.

Source Operation

The free format text (without spaces) which identifies the amendment you are doing. This is mandatory

Service Name

The relevant service name, this is a broad level grouping of similar operations within a module in Oracle FLEXCUBE. The service names are published by Oracle FLEXCUBE.



The maintenance pertaining to service names is factory shipped for your bank

Operation Code

The relevant operation code. This is the operation that the external system wishes to perform within the selected service. The operation names are published by Oracle FLEXCUBE. As an example, you can take 'ModifyCustomer', which is for modification of a customer record. Each operation under different service names is identified by a unique code.



The maintenance pertaining to operation codes is factory shipped for your bank.

Element Name

The relevant field, that can be amended.

On choosing a field, its type gets defaulted in the 'Element Type' field. It can be one of the following:

Element - These ultimate leaf elements occur directly under the parent node of an amendment request. It is displayed as an 'F'.

Node - This is a child node of a main amendment request. It has its own child elements and nodes. It is displayed as an 'N'.

2.2.17.1 Processing for Element

If such a field is sent as part of an amendment request and is maintained in this screen, then a value for that field is expected when the request comes in from the external system. In case no value is passed, Oracle FLEXCUBE updates the field to a null value. If any value is passed, the same is taken as the new value for that field.

2.2.17.2 Processing for Node

If the field selected is of type 'Node', a check box called 'Full Amend' gets enabled. This pertains to only the 'Node' type elements and not for the 'Element' type. Checking against 'Full Amend' indicates that the external system always has to send the complete set of records for the subsystem whether amendment of that node is done or not. By default, the 'Full Amend' field is unchecked.

In case 'Full Amend' is checked, system overwrites the details during amendment even if all field values pertaining to a particular subsystem are not sent. In such a scenario, Oracle FLEXCUBE updates the fields with the available data sent by the external system during an amendment. If no records are passed for a subsystem during amendment, the complete subsystem is set to a NULL value.

In case the flag 'Full Amend' is not checked, system copies the details from the previous version and then makes changes to the existing records based on values sent by the external system. If any new record comes as part of an amendment record, the system inserts the same. If the upload table is empty during amendment, the system retains the data of the previous version.

The following points are noteworthy within the context of any amendment maintenance:

- Only subsystems of a contract or maintenance qualify for being a 'Node' type. The master record is never included as part of a 'Node' type and its fields alone are labeled as 'Elements'.
- This maintenance is required for supporting amendment requests from any external system. If no maintenance is done for a particular external system and source operation, the amendment fails.
- The list of fields (available in the LOV) that can be amended for a particular Service and Operation combination is factory shipped for your bank. You can add or remove fields based on your requirement.

To delete an element from the list of amendable fields, you can use Delete icon. To add an element to the same, you can use the Add icon.

2.2.18 Specifying Details for Generation of MT920

The SWIFT message MT920 is a transaction message requesting latest information available for the particular account. The request will be to transmit account customer statement message (MT940) or Balance report (MT941) or Interim statement (MT942) or a customer summary statement (MT950).

Check the MT920 checkbox only if the customer is eligible for requesting MT920 swift messages for transaction details. In the Customer Maintenance screen, you can indicate if a customer is eligible for requesting MT920 messages. To do this, you need to click MT920 button in the 'Customer Information Maintenance' screen and invoke the 'MT920' screen.

	Bic Code	Account
<input type="checkbox"/>		
<input type="checkbox"/>		
<input checked="" type="checkbox"/>		

Here you can enter the following details:

BIC Code

Enter or select valid BIC from the option list. This BIC Code information provided by you is crucial.

Account Number

Once you specify the BIC code, you can enter the relevant Account Number adjacent to it. Click 'Ok' to save the details entered here.

2.2.19 Defining Customer Category

You may wish to classify the customers of your bank into certain broad categories/groups. For instance, all financial institutions who are your bank's customer can be classified into a single common group head called Financial Institutions. Similarly, you can have a category called banks, individuals, etc.

The classification of customers into categories can be used for retrieving financial information by customer category; for generating reports on queries; and restricting access of a customer to a product in the front - end modules, for instance, Funds Transfer, Data Entry, etc. You may also retrieve financial information by customer category.

The categories are maintained in the 'Customer Categories' screen and are maintained at the bank level by your Head Office. The customers are allocated different categories maintained in this screen in the 'Customer Information Maintenance' screen.

2.2.20 Invoking Customer Category Screen

To invoke the 'Customer Categories Details' screen, type 'STDCSCAT' in the field at the top right corner of the Application tool bar and click the adjoining arrow button.

The screen is shown below:

In this screen, you maintain the following:

- Name of the customer category
- Description of the category
- Customer log

2.2.21 Creating Customer Categories

To create customer categories the following parameters need to be maintained:

Customer Category

In this category, you can classify customers of your bank.

When you are creating a product – be it in a loan, a deposit, a placement, a swap foreign exchange deal, or a funds transfer, you may want to restrict access to the product to a set of customers.

For this, the customers are classified into broad categories, the code of which is input against this field. A category consists of a group of like customers. For instance, if you create a category called, Financial Institutions - all financial institutions who are customers of your bank will come under this category. Likewise, all customers of your bank belong to some category.

It should be noted that at the product level, specifications made for a customer overrides the specifications made for the category. For example, if all financial institutions are allowed access to a particular product; you have the option of restricting the access of one or a few individual financial institutions to his product.

Input the customer category you want to create using not more than 10 characters, alphanumeric. The category code should be unique. For Example, for Financial Institutions category, you can input the code as FinIn.

Description

This is the description of the customer category input above. Enter the description of the customer category input above in not more than 35 character, alphanumeric. Taking the above example, you can enter financial institutions

Maintain Customer Log

Check this box to indicate that customer information has to be tracked.

After you have made the inputs, click the Save icon to save your record. A record is not used until a user other than you authorizes it.

To authorize, click 'Authorize' button in the toolbar. If any modifications were made, the old and the new values will be displayed. After which an alert box will indicate that the change will be authorized. You will be prompted to conform. To confirm, click 'OK' button. The change will be authorized. Your User ID, the date and time at which the authorization was made will be displayed in the Auth ID and date and time fields at the bottom of the screen. The status of the record will be updated to 'Authorized'. If you do not want to authorize the change then click Exit icon, you will be returned to the screen from where you invoked the authorization function. Remember that you cannot authorize an event that you have input. Only another user who has the requisite rights can authorize the event.

To exit, click Exit icon. You will return to the Application Browser.

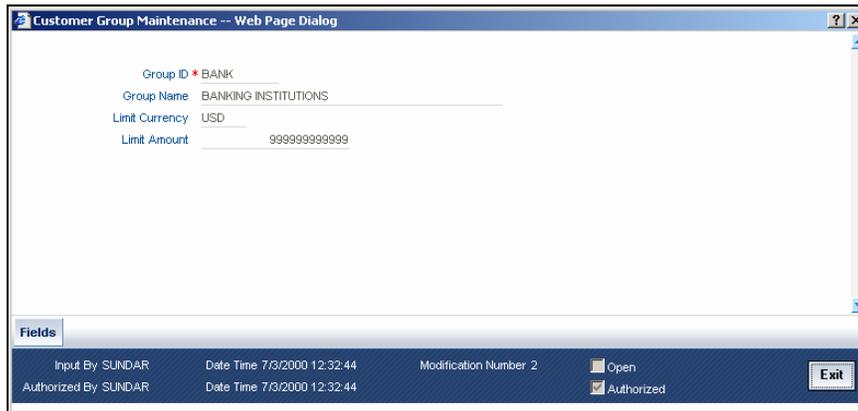
2.2.22 Maintaining Customer Groups

To track your credit exposure to a group of customers you should:

- Create Customer Groups and assign credit limits to it
- Associate a customer with a group

2.2.23 Maintaining Limits for Customer Group

You can maintain Customer Groups and set up credit limits in the 'Customer Group Maintenance' screen. You can invoke this screen by typing 'STDGROUP' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



Customer Group Maintenance -- Web Page Dialog

Group ID * BANK
Group Name BANKING INSTITUTIONS
Limit Currency USD
Limit Amount 9999999999

Fields

Input By SUNDAR Date Time 7/3/2000 12:32:44 Modification Number 2 Open
Authorized By SUNDAR Date Time 7/3/2000 12:32:44 Authorized Exit

Group ID

You can assign a unique identification code to each customer group that you create. You can also enter the detailed name of the group. In the subsequent fields you can set up credit limits for the group.

While setting up a customer, you can indicate the group to which the customer is associated.



It is important to note that in Oracle FLEXCUBE a customer group is different from a customer category. You create customer groups only to set up group limits and report credit utilization by the customers that belong to the group.

Limit Amount and Limit Currency

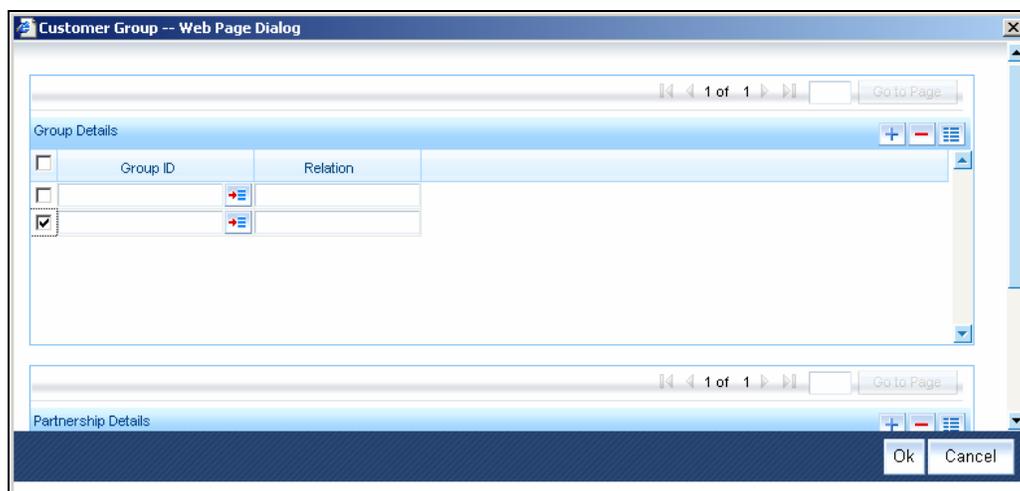
The limit amount indicates the maximum amount that customers under a group can utilize. You can indicate the currency in which the limit amount is expressed.

The outstanding of all customers associated with a group is aggregated to arrive at the credit utilization of the group. This includes issuer risk arising out of securities issued by your customers and held by the bank.

2.2.24 Associating Customer Account with Group

While maintaining details of a customer account, you can associate it with a customer group. A customer can be associated with several customer groups. Click 'Group' button from the 'Customer Maintenance' screen to associate the account with a customer group.

The screen is shown below:



2.2.24.1 Specifying Group Details

To associate a customer account with a group, select Group ID from the option list. The option list will contain a list of all the customer groups that you maintained in the 'Customer Group Maintenance' screen. To add a group to the list, click Add icon and select a Group ID from the option list. To remove a group from the list, highlight the Group ID and click Delete icon.

For each group that you associate with a customer, you can specify the relationship that the customer shares with the group.

2.2.24.2 Specifying Shareholding Details

You can maintain percentages of shareholding of your individual customers in a corporate entity, which is also your customer. When maintaining customer details of the corporate entity, you can capture names and shareholding percentages of your individual customers who hold shares in the corporate entity.

When you query in Oracle FLEXCUBE, for limits utilizations for any such individual customer, your exposure to the corporate entities is also displayed.

Example

Silas Marner and Keith Butler are individual customers and they have contracts and accounts with your bank. Parivallal Express Limited, Gem Granites Limited and Assorted Chemicals Limited are your corporate customers.

Silas Marner has a shareholding in Parivallal Express Limited and Gem Granites Limited. Keith Butler has a shareholding in Gem Granites Limited and Assorted Chemicals Limited.

While querying limits for Silas Marner, your exposure to Parivallal Express Limited and Gem Granites Limited is displayed along with your exposure to Silas Marner.

You can choose to drill down any of the exposures to see the specific line details and contracts. However, if you query for exposure to Parivallal Express Limited or Gem Granites Limited your exposure to Silas Marner is not displayed.

Click 'Ok' button to save the details that you specified. Click the windows Close icon to exit the screen without saving the entries that you made.

2.2.25 Maintaining Type of Relationships

You can maintain the different types of relationships that can exist between customers of your bank in the 'Relation Maintenance' screen. Invoke this screen by typing 'CSDRELMN' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Input By	Authorized By	Date Time	Date Time	Modification Number	Authorized	Open
----------	---------------	-----------	-----------	---------------------	------------	------

Specify the following details in this screen:

- **Relation** – Define the type of relationship in this field. You can use a maximum of 20 alphanumeric characters to define a relationship
- **Category** – Select the category from the drop down list to define the nature of the relationship with the customer. The available options are:
 - Customer to Customer
 - Customer to Account
 - Customer to Contract
- **Description** – Provide a brief description of the relationship being maintained. This will further help you in identifying the relationship. You can enter a maximum of 35 alphanumeric characters in this field.

The types of relationships defined in this screen will become available for linking two customers, only upon authorization of the details maintained.

2.2.26 Relationships for Customers

A customer of your bank can have relationships with any other customer of your bank. Also, a customer of your bank could be a joint account holder with another customer of your bank. You can capture these details when you set up the CIF or customer account.

For linking a customer account, you need to specify details of the relationship for the account. Click the 'Linked Entities' button in the 'Customer Maintenance' (CIF) screen. The 'Linked Entities' screen is displayed.

Customer *	Description	Relations *	Include Relationship
<input type="checkbox"/>			<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>

You must specify a customer code, provide a description, and ID for the relationship.

Customer

Select the customer code from the option list. You can link any number of customers to the primary holder (the customer for whom you are capturing the CIF details) through this screen by establishing a relationship between the two customers.

Description

In this field, the system displays the name of customer that you have selected in the previous field. You cannot change this description.

Relationship

You have to choose a relationship code to establish a relationship between the customer being selected and the customer (primary holder) you are maintaining.

By default, the system will select the customer of the account as the Primary Holder. This is a pre-shipped relationship and you will not be allowed to change the relationship.

Include Relationship

When you specify the relationship of the customer you can also choose to default the same preference to the customer account maintenance for the specified customer by checking the 'Include Relationship' box.

Also, specifying this option at the customer maintenance level will inherit all the properties of the customer relationship to the counterparty of the loan/deposit during the contract input.

2.2.27 Maintaining Risk Category for Customers

In order to support risk-weighted risk tracking, you will have to maintain risk details for Customers.

You can maintain different Risk Categories for Customers in the 'Risk Category Maintenance' screen. You can invoke this screen by typing 'STDRKMNT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Risk Category Maintenance -- Web Page Dialog

Risk Category * WERW

Description

Fields

Input By SUDHA8 Date Time 7/3/2000 19:53:53 Modification Number 1 Open

Authorized By SUDHA8 Date Time 7/3/2000 19:53:54 Authorized Exit

Specify the following details in this screen:

- Risk Category – Define the type of Risk Category in this field
- Description – Provide a brief description of the Risk Category being maintained

The types of Risk Categories defined in this screen will be available for Liability maintenance of customers and Risk percent maintenance, only upon authorization of the details maintained.

 Risk Category is not a mandatory input during Customer Maintenance. Risk Category is applicable to the Customer and not to the Customer's Liability ID.

2.3 Multiple Relationships

The credit facility granted to any customer is tracked against the Liability Number of the customer. You can also track the liability of a customer (child) against a different customer (parent). Thus, the liability number emphasizes only one kind of relationship, that of the parent with the child.

However, a customer of your bank can have relationships with other customers of your bank i.e. there is a possibility of one to many relationships between customers.

Oracle FLEXCUBE allows you to define different types of relationships that can exist between two customers. For eg: Business, Husband, Wife, and Partners etc. You can link two customers by specifying the relationship that exists between them. The advantage being that, when you generate the exposure report for a customer, it will display the total exposure of the bank to every customer linked to the liability in question as well as the exposure of every customer who is related to any customer within the liability. The example given at the end of this section will further illustrate this concept.

2.3.1 Maintaining Types of Relationships

You can maintain the different types of relationships that can exist between customers of your bank in the 'Relation Maintenance' screen. You can invoke this screen by typing 'STDRELMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Fields						
Input By	Date Time	Modification Number	<input type="checkbox"/> Open			
Authorized By	Date Time		<input type="checkbox"/> Authorized			

Specify the following details in this screen:

- Relation – Define the type of relationship in this field. You can use a maximum of 20 alphanumeric characters to define a relationship
- Description – Provide a brief description of the relationship being maintained. This will further help you in identifying the relationship

The types of relationships defined in this screen will become available for linking two customers, only upon authorization of the details maintained

2.3.2 Maintaining Relationships between Customers

The 'Customer Linkage Maintenance' screen is used to maintain relationships between customers. In this screen, you can link two customers and specify the relationship that exists between them. You can invoke this screen by typing 'STDCUREL' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The screenshot shows a web page dialog titled "Customer Linkage Maintenance -- Web Page Dialog". The main content area contains four input fields: "Customer1 *", "Customer Name", "Customer2 *", "Customer Name", and "Relation *". Below the input fields is a "Fields" tab. At the bottom, there is a dark blue bar with labels: "Input By", "Date Time", "Modification Number", "Open", "Authorized By", "Date Time", "Authorized", and an "Exit" button.

Customer 1 and 2

You can select the names of the customers between whom a relationship is to be established. All authorized customers of your bank will be available in the option-lists provided.

Relation

Specify the type of relationship that exists between the selected customers (1 & 2). All authorized relation types maintained through the 'Relation Maintenance' screen will be available in the option list provided. You can select the appropriate name from this list.

This linkage of customers will be used for taking exposure report for the customer. If you maintain a linkage between Customer1 and Customer2, the system will automatically establish a linkage of Customer2 with Customer1. After you maintain a linkage between two customers, you are not allowed to change the customers involved in the linkage. However, you can alter the relationship that exists between them. Only one type of relationship can exist between any two customers. The following example will illustrate the manner in which you can maintain relationship details between customers and the need for the same.

Example

John Doe is customer of you bank. He is running a business named 'John Doe Building Contractors'. He is married to Jane Doe but is separated. He now lives with Mary Bloggs. In addition, he also has a partnership with Jack Black and another partnership with Joe Green. In order to establish a relationship between the above individuals, you have to maintain each individual as a customer in Oracle FLEXCUBE. In the Customer Information Maintenance screen, set up the details for:

- John Doe
- John Doe Building Contractor
- Jane Doe
- Mary Bloggs
- Jack Black Builders
- Joe Green Builders

Since you can link loans to a single customer only, the following pairs should also be maintained as customers:

- John and Jane Doe
- John Doe and Mary Bloggs
- John Doe and Jack Black, Builders
- John Doe and Joe Green, Builders

The linkage between the above individuals will be as follows:

Customer 1	Customer 2
John Doe	John Doe Building Contractor
John Doe	John and Jane Doe
Jane Doe	John and Jane Doe
John Doe	John Doe and Mary Bloggs
Mary Bloggs	John Doe and Mary Bloggs
John Doe	John Doe and Jack Black, Builders
Jack Black, Builders	John Doe and Jack Black, Builders
John doe	John Doe and Joe Green, Builders
Joe Green, Builders	John Doe and Joe Green, Builders

Depending on the type of loan availed and the 'Customer' involved in it, the exposure report will display the accounts of the individuals as depicted in the table below:

Customer	Account	John Doe OR John Doe Builder	Jane Doe	Jack Black	Mary Bloggs	Joe Green
John Doe	Personal Car Loan	Y				

Customer	Account	John Doe OR John Doe Builder	Jane Doe	Jack Black	Mary Bloggs	Joe Green
John Doe Building Contractor	Commercial Loan Current Account Equipment Lease	Y Y Y				
John and Jane Doe	Home Loan	Y	Y			
John Doe and Mary Bloggs	Home Loan	Y			Y	
John Doe and Jack Black, Builders	Commercial Loan	Y		Y		
John Doe and Joe Green, Builders	Current Account Commercial Loan Bridging Loan	Y				
Jane Doe	Car Loan		Y			
Mary Bloggs	Current Account Term Loan				Y Y	
Jack Black – Builder	Current Account Commercial Loan			Y Y		
Joe Green, Builders	Current Account					Y

2.3.3 Maintaining Customer Groups

You can maintain customer groups for any of the following reasons:

- Tracking Exposure for loans as well as outstanding overdrafts in accounts of customers involving the group; in which case, it would comprise of either Corporate or Retail customers.
- Defining Group specific rules – in which case it would either be a Clearing or a Charge Group. Clearing Groups are built in order to derive the Value Date of outward clearing check transactions. Charge Groups are created in order to levy specific charges on customers belonging to the group.

You can set up such groups through the 'Group Code Maintenance' screen. Invoke this screen by typing 'STDGRMNT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The screenshot shows a web page dialog titled "Group Code Maintenance -- Web Page Dialog". It features a form with the following fields and options:

- Group Code * (text input)
- Description (text input)
- Exposure Category (text input)
- Group Status (text input)
- Since (text input)
- Group Type (radio buttons):
 - Corporate (selected)
 - Retail
 - Charge
 - Clearing
 - Tax
 - User Access
- Fields section at the bottom:
 - Input By (text input)
 - Date Time (text input)
 - Modification Number (text input)
 - Authorized (checkbox)
 - Open (checkbox)
 - Exit button

Specify the following:

Group Type

You could use this section to indicate whether the customer group you are defining is:

- Corporate
- Retail
- Charge
- Clearing
- Tax
- User Access

You can select the appropriate option.

Creating Customer Groups for Tracking Exposure

You may wish to track exposure due to loans issued to a group of customers as a whole, and assign the status of all loans issued to the group as the status of the loan with the worst status, among those issued to the group.

You may similarly wish to include the exposure due to outstanding overdraft in respect of a group of customer accounts as a whole, and assign the status of all customer accounts belonging to the group as the status of the customer account with the worst status among the accounts and loans belonging to the group.

When you set up a group for tracking exposure due to loans and customer accounts, you will need to specify the applicable exposure category.

The exposure category for a group is either derived from the logic maintained in the Exposure Type Category Linkage maintenance for the group type, or explicitly specified. If it is derived, it is displayed in this screen, by the End of Day batch program. The type of the group indicates the type of customers that belong to the group – retail or corporate. If no logic has been maintained in the Exposure Type Category Linkage for the group type, you can indicate the applicable exposure category for the group.

Group Status

All loans and overdraft accounts issued to customers in the group will be assigned the same status, which will be the status of the loan / overdraft account with the worst status among those issued to customers in the group. The Group/CIF and the loan contracts and overdraft accounts are all updated with this worst status if they have been marked for automatic status processing. The individual status for the accounts and loan contracts (apart from assigning the 'worst status') is also captured and displayed. In the 'Group Code Maintenance' screen and the 'CIF Maintenance' screen, the status for the group is displayed, as well as the date since which the status came into effect.

For details about loan status processing and provisioning, consult the Loans user manual.

Customer Group

When you maintain CIF details for customers, in the 'Customer Information Maintenance' screen, you can specify the customer group to which the customer belongs, for:

- Provisioning and status processing (Group Code). You must specify a group code defined for a group type that is the same as the customer type, for instance, if the customer is a retail customer, you must specify a group defined for retail customers
- Classifying the customer as a Clearing customer
- Categorizing the customer for levying charges at a customer group level
- Classifying the customer as a taxpayer. If you select this option, the Exposure Category field will be disabled

2.3.4 Capturing Customer Prefixes

While maintaining the CIF details, of an Individual customer you can capture the academic titles (like Prof., Dr., etc) of the customer along with the salutations (like Consulate, Senator, Chancellor, etc.)

Therefore, you must maintain the list of possible options for each of these academic titles and salutations referred to as 'prefixes' through the 'Customer Prefix Maintenance' screen. You can invoke this screen by typing 'STDCUSPR' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Prefix1	Prefix2	Prefix3
p1	p2	p3
p1	p2	p3

The following details need to be captured:

- Branch code - This is the code of the branch for which the list of prefixes will be made available. The description associated with the branch is displayed in the adjacent field
- Prefix1 - This is the first prefix to appear in the Customer Name
- Prefix2 - This is the second prefix to appear in the Customer Name
- Prefix3 - This is the third prefix to appear in the Customer Name

While specifying the prefix in the customer in the CIF screen, a list of all the values maintained in this screen is displayed. You will also be allowed to key-in a prefix of your choice.

These details will be printed along with the receiver name in all messages sent to the customer. If the global tags for prefixes have been maintained in the advice, the System substitutes the tags with the respective prefixes maintained in the customer personal details of the receiver.



This feature is applicable only for individual customers where the media type is Mail.

2.3.5 Storing Authorized Variations of Customer's Name

In Oracle FLEXCUBE, you can indicate whether incoming Funds Transfers, Payments and Collections should be processed only after the customer's Account Number and Name correspond to the authorized variations of the customer's name. If you have enabled this as a preference in the 'FT Product Preference', and 'PC Product Category' screens, you will need to maintain the authorized customer name variations through the 'Customer Names' screen.

Invoke this screen by typing 'STDCIFNM' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Customer Name Detail	
<input type="checkbox"/>	Customer Name *
<input type="checkbox"/>	VANDANAROA

Fields

Input By VIJAYALAK Date Time 7/3/2000 16:14:28 Modification Number 1 Open
Authorized By SRINIE Date Time 7/3/2000 19:19:53 Authorized **Exit**

In this screen, you have to capture valid customer names, which have to be associated with Customer Numbers maintained in Oracle FLEXCUBE.

Because of this maintenance, each time an incoming FT or PC contact is processed, the System validates the account number and name involved in the transaction with the authorized customer name. If the validation is successful, the customer name is added to the existing list and the contract is marked as authorized.

If the validation fails the contract is marked as unauthorized. Even during manual authorization of such contracts, an override is displayed asking whether the customer name needs to be added to the existing list. It will be added to the existing list on confirming the override.

2.3.6 Maintaining Float Days for Outward Clearing Customer Transactions

Float days applicable for arriving at the Credit Value Date for outward clearing customer transactions are defined through the 'Float Days Detailed' screen.

Invoke this screen by typing 'STDFLTDS' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

You can define the float days for transactions involving a specific Clearing Bank, Branch, Product, Sector and Currency combination for:

- All customer groups and all customers within the groups
- A specific customer group and all customers within the group
- A specific customer group and a specific customer within the group

The System resolves the float days in the following order:

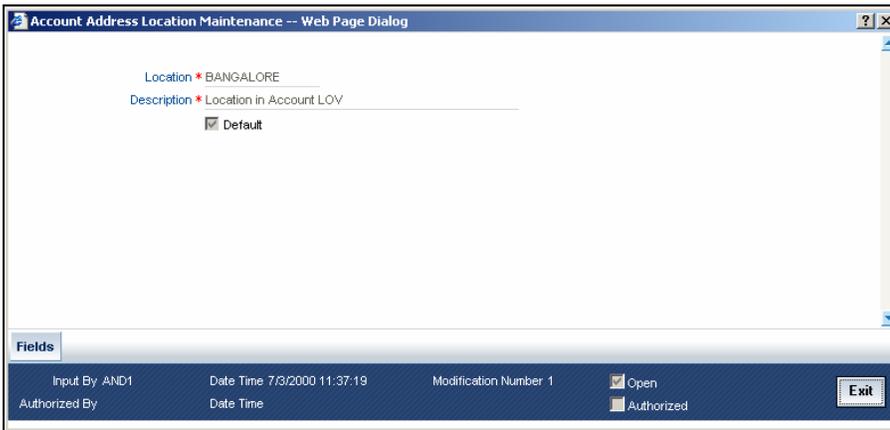
Branch Code	Product Code	Sector Code	Currency	Customer Group	Customer Number
Specific	Specific	Specific	Specific	Specific	Specific
Specific	Specific	Specific	Specific	Specific	ALL

Branch Code	Product Code	Sector Code	Currency	Customer Group	Customer Number
Specific	Specific	Specific	Specific	ALL	ALL

 The float days will be considered as Working Days or Calendar Days depending on your specification in the 'ARC Maintenance' screen.

2.3.7 Location Maintenance

In Oracle FLEXCUBE, you have a provision wherein you can maintain location codes. You do this through the 'Account Address Location Maintenance' screen. Invoke this screen by typing 'STSACLOC' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



Location

The relevant location code. This pertains to a particular area in a country. It cannot be more than 15 characters

Description

A short description to the location code

Default

If the location code is to be maintained as a default location code, the same could be specified here by checking against this option. Only one location can be marked as a default location.

The following points are noteworthy:

- Once you save the above maintenance, Oracle FLEXCUBE checks for duplicate location codes. To recall, existing location codes are maintained through the 'Location Codes Maintenance' screen. If a match is found, system throws up an error.

- This maintenance is applicable only for account level address maintenances and not for address maintenances done at the customer level

2.3.8 **Maintaining Buyer-wise ECGC Limits**

You can maintain the ECGC (Export Credit Guarantee Corporation) limits based on buyer in the 'ECGC – Buyer-wise Limits Maintenance' screen. You can invoke this screen by typing 'STDECGC' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

Specify the following details in this screen;

Exporter ID

Specify a valid customer id of the exporter of the current branch. This adjoining option list displays all valid customer id of the exporter maintained in the system. You can choose the appropriate one.

Exporter Name

On selecting the exporter from option list name of the exporter gets populated.

Currency

Specify a valid currency of the limit. This adjoining option list displays all valid currency maintained in the system. You can choose the appropriate one.

Limit Amount

Specify the limit amount of the buyer. This amount is expressed in the currency of the limit.

Remarks

Specify remarks about the entry. The maximum length of the remarks can be of 2000 characters.

Buyer ID

Specify a valid customer id of the buyer. This adjoining option list displays all valid customer id of the buyer of the bank maintained in the system. You can choose the appropriate one.

Buyer name

Name of the Buyer gets displayed on selection of the buyer id.

Policy Expiry date

Select the expiry date of the policy.

In this screen, you can maintain records for the exporter, buyer and currency combination. If the bank wants to maintain buyer limits in INR, then you have to maintain currency in the record as INR. You can view the buyer details for the exporter belonging to the current branch.

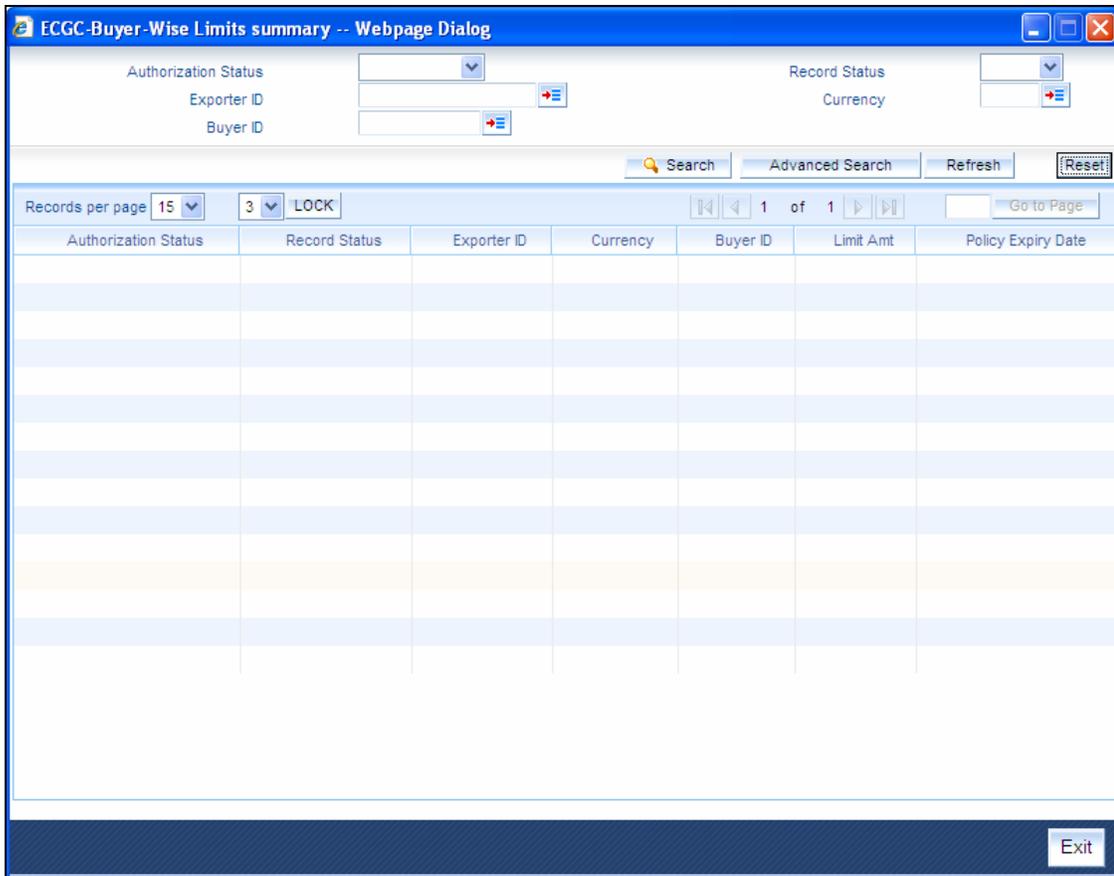
Operations on ECGC Limits Screen

You can perform any one of the following operations in the 'ECGC – Buyer-wise Limits Maintenance' screen:

- Creating a new record
- Unlocking an existing record
- Deleting a record
- Closing a record
- Opening a record
- Querying a record

2.3.8.1 Querying ECGC Buyer-wise Limits Details

You can query and view an existing record of the buyer-wise ECGC limits in the 'ECGC Buyer-wise Limits Summary' screen. You can invoke this screen by typing 'STSECGC' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.



You can search for an existing record by specifying any of following details as search criteria:

- Authorization Status
- Record Status
- Exporter ID
- Buyer ID – This option list contains all the valid customers of the bank
- Currency

After specifying the parameter for the query, click 'Search'. The system displays all the records matching the parameter specified.

2.3.8.2 Maintaining Customer Level Status Change

Oracle FLEXCUBE facilitates asset classification borrower-wise. If one of the contracts of a customer is an NPA as per NPA norms, then the system changes the status of all the loan contracts and bill contracts of the customer to NPA for the purpose of Income recognition and provisioning though the contracts might perform well.

You can change the customer number and the desired status through 'Customer Level Status Change' screen. You can invoke the screen by typing 'CSDCSTCH' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Customer Level Status Change -- Web Page Dialog

Branch * _____ Transaction Ref Number * _____
Customer * _____ Customer Name _____
New Status * _____ P Status Description _____

Contract/Account No	Module	User Ref No	Ccy	Outstanding Amount	Current Status	Actual Status	Status	Message
---------------------	--------	-------------	-----	--------------------	----------------	---------------	--------	---------

Maker _____ Date Time: _____ Mod No _____
Checker _____ Date Time: _____

Authorized Open

Here system displays the following details:

Branch

The system displays the branch code of the customer.

Customer

Specify the customer moving into NPA status. The option list provides all valid customer numbers.

Transaction Reference Number

The system generates a unique transaction reference number.

Customer Name

The system displays the name of the customer selected.

Status Description

The system displays the description of the status selected.

New Status

Select the new status of the customer mapped in BC and CL product level.

On press of 'P' button, the system displays the active contracts or accounts, linked to the chosen customer number with the following details:

- Module
- Contract Reference Number or CL Account Number
- Currency
- Outstanding Amount
- Current Status (As per system calculation on that day)
- Actual Status (User Defined status at the Contract level)
- Status (Value will be null on populating it for the first time. And displays 'F' if status change gets failed for the contract /account)
- Message (displays the error message if the value of the status is 'F')



You have to maintain the same status codes for BC and CL products at the product level. The system assigns the status to all the authorized BC/CL contracts or accounts linked to the customer.

While saving the details, the system moves the statuses of all the CL and BC contracts of the customer to the new status selected.

For more information on maintenance of auto status change at CL and BC contracts, refer 'Account Creation' chapter under 'Retail Lending' User Manual and 'Processing Bills' under 'Bills and Collection' User Manual respectively.

2.3.8.3 Viewing Customer Level Status Change Summary Details

You can view the summary details of Customer Level Status Change in 'Customer Level Status Change Summary' screen. You can invoke the screen by typing 'CSSCSTCH' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

While linking a new contract to the customer after bulk status change processing, you can input it in any status irrespective of the status of the other contracts of the customer. The system should control it operationally to have the same status for the new contracts or accounts in case bulk status change performed for the corresponding counter party. When you re-execute the Customer Level Status Change function, you can change the status of the contract to new status.

2.3.8.4 Maintaining Tier-wise Interest Rates

You can maintain tier-wise interest rates for an effective date, rate code and currency combination in the 'Tiered Interest Rate Maintenance' screen. You can invoke this screen by typing 'CFDTIINT' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

The screenshot shows a web page dialog titled "Tiered Interest Rate Maintenance -- Web Page Dialog". At the top, there are three input fields: "Rate Code *" (a text box), "Effective Date *" (a date picker), and "Currency *" (a dropdown menu). Below these is a table titled "Tiered Tenor Rates" with three columns: "Tenor From", "Tenor To *", and "Rate". The table has two empty rows. At the bottom of the dialog, there are several fields: "Input by:", "Authorized by:", "DateTime:", "Mod No.:", "Open", and "Authorized", each with a small square next to it. An "Exit" button is located in the bottom right corner.

Specify the following details:

Rate Code

Specify the rate code. This is a free format 10 character field.

Effective Date

Select the date from which the rate is applicable. Effective date cannot be less than the application date and earlier than the existing effective date record. However, if a new rate code is added, the effective date can be less than the application date.

Currency

Specify a valid currency. This adjoining option list displays all valid currencies maintained in the system. You can choose the appropriate one.

Tiered Tenor Rates

The following details are displayed:

Tenor From

This is defaulted as zero for first row and can't be modified. For the remaining rows, it is displayed as Tenor to of previous row +1.

Tenor To

Specify the end of the tenor. Note the following:

- Tenor to of the last row should be 9999
- Tenor to should be less than or equal to 9999

Rate

If rates are maintained for existing rate code and currency combination for a new effective date, then on clicking the 'P' button the rates maintained for the previous effective date gets defaulted.

For the new rate code maintenance, the 'P' button doesn't default any rate.

You cannot delete the rate code once authorized. You can maintain Tier-Rates only from the HO branch. During authorization rates get propagated to all the branches.

2.3.8.5 Populating tiered tenor rates

Click the 'P' button to populate the tiered tenor rates of the previous effective date for the selected rate code and currency.

2.3.8.6 Operations on Tiered Interest Rate Maintenance screen

You can carry out the following operations in the 'Tiered Interest Rate Maintenance' screen:

- New – It is allowed only from the HO branch
- Unlock (Modify) –You can modify a record even after the first authorization only when the effective date is greater than or equal to current date.
- Delete – It is allowed only before authorization
- Authorize – You can authorize the rate added
- Query – You can query the tier rate

Example:-

Assume the rate code maintained at the account is TIER_RATE1 with the following details. The tenor details stored will be cumulative.

Effective Date – 01-Jan-2000

Tenor from	Tenor to	Rate
0	30	10

Tenor from	Tenor to	Rate
31	90	12
91	9999	14

Assume that the Main and the Penal Interest components are MAIN_INT and PENAL_INTEREST. Tiered Tenor is linked to loan accounts with Bullet schedule only. This is because it is linked to loan accounts whose Main Interest component is discounted and there are no schedules defined for discounted type of Interest. Also, the Tiered Tenor can be linked to bearing type of loan accounts with Bullet Schedule.

Let an account be linked to this tiered rate with the following details:

Value date - 05-Jan-2000
Maturity Date - 05-Mar-2000
Bill Amount - USD 1,000,000.00
No of shipment days - 2 days

The following details are the details of Interest calculation for MAIN_INT:

Effective Date	Rate	From Date	To Date	No of Days
05-Jan-00	10	05-Jan-00	02-Feb-00	28
02-Feb-00	12	02-Feb-00	05-Mar-00	32

Assume that the amount Calculated based on the above details is AMOUNT1.

Case 1:

If there is an effective date change, say on the 15th Jan 2000, the following is the rate change:

Tenor From	Tenor To	Rate
0	30	12
31	90	14
91	9999	16

The following will be the Interest Calculation details for the same:

Effective Date	Rate	From Date	To Date	No of Days
05-Jan-00	10	05-Jan-00	15-Jan-00	10
15-Jan-00	12	15-Jan-00	02-Feb-00	18
02-Feb-00	14	02-Feb-00	05-Mar-00	32

Assume that the interest calculated through these details is AMOUNT2.

The difference (AMOUNT1-AMOUNT2) is passed in BADJ event, when the Batch is run that day or when BOD is marked. If there were an increase in the Interest amount, the same will be collected from the customer and if there is a decrease, it will be given back.

2.3.8.7 Interest Calculation of a Penalty Component :inked with Tiered Interest Rate

For a penalty component linked with tiered interest rate, interest is calculated as follows:

- For overdue loan accounts, the penal interest is calculated for the overdue period i.e. from maturity date to the liquidation date (payment date).
- Penalty components (overdue interest) are used to calculate the interest for the penalty period.
- Penalty component is linked with tiered interest rate to calculate the interest on tier basis for the penalty period.

Example

Assume the following are the details of a discounted loan

Value date - 05-JAN-2001
 Maturity Date - 05-APR-2001
 Loan Amount - USD 1,000,000.00

A penalty interest component 'PENALPRIN' linked with tiered interest rate as given below is defined:

Tenor From	Tenor To	Rate
0	5	5
6	15	10
16	20	12
21	9999	15

The penal basis component for the above penalty component is principal and the basis element is 'PRINCIPAL_SCHODUE.

Accrual is not set for the penalty component.

Case 1:

Liquidation of the loan is done after the maturity date say on '5-MAY-2001'.

Penalty (overdue) interest calculation will be as given below:

Effective Date	Basis Amt	Rate	From Date	To Date	No of Days
05-APR-01	1,000,000	5	05-APR-01	10-APR-01	5
10-APR-01	1,000,000	10	10-APR-01	20-APR-01	10

Effective Date	Basis Amt	Rate	From Date	To Date	No of Days
20-APR-01	1,000,000	12	20-APR-01	25-APR-01	5
25-APR-01	1,000,000	15	25-APR-01	05-MAY-01	10

The penal interest amount calculated as given in the above table, are debited from the customer, as per the below accounting entries

Case 2:

Partial Liquidation for the amount 'USD 500,000.00' is done after the maturity date. Let us assume the maturity date as '20-APR-2001'.

Penalty (overdue) interest calculation will be as given below:

Effective Date	Basis Amt	Rate	From Date	To Date	No of Days
05-APR-01	1,000,000	5	05-APR-01	10-APR-01	5
10-APR-01	1,000,000	10	10-APR-01	20-APR-01	10

On 05-MAY-2001, the remaining amount is liquidated.

The basis amount is the overdue amount (500, 0000 \$). Penalty (overdue) interest calculation is as given below:

Effective Date	Basis Amt	Rate	From Date	To Date	No of Days
20-APR-01	500,000	12	20-APR-01	25-APR-01	5
25-APR-01	500,000	15	25-APR-01	05-MAY-01	10

3. Maintaining Customer Accounts

3.1 Introduction

You can define customer accounts for all the customers of your bank through the Customer Accounts Maintenance screen.

Each account that you define is identified with an account number. The structure of the account number is based on the Account Mask you have maintained through the Account Parameters sub-screen of the Bank-wide Parameters screen.

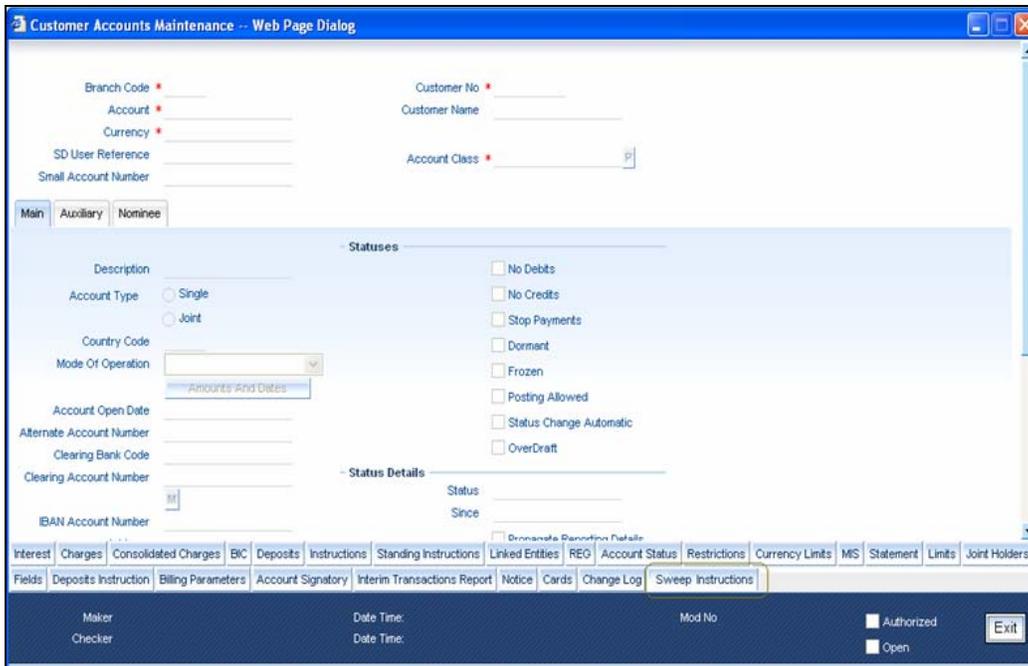
The Account Number can be combination of the CIF Number, the Account Class, Currency, and any other alphabet/s or number/s of the account or currency as defined.

For an account number, you also need to define (in this screen) other parameters like: the account class; the type of account - joint or single; the reporting lines for the account; the currency in which transactions can be passed to this account; the customer's account limit; the check book/passbook/ATM facility, the various statuses applicable to the account and so on.

Every account created or modified in Oracle FLEXCUBE needs to be authorized to become effective. Whenever a new customer account is created or an existing record is modified, the system generates a notification message on the record authorization. This notification message can be sent to any external system if required.

3.1.1 Invoking Customer Accounts Screen

Invoke the 'Customer Accounts Maintenance' screen by typing 'STDCUSAC' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



Details maintained in this screen are classified into two broad heads:

Main	Here you maintain the main attributes of each customer account like the account number, customer code, the account class, account currency, type of account - single or joint, account status, other statuses applicable, Cheque Book preferences etc.
Auxiliary	Under Auxiliary you can view other details like provisioning etc.

The 'Customer Accounts Maintenance - Main' screen is displayed by default when you invoke the 'Customer Accounts Maintenance' screen. The Branch Code of the sign-on branch is on display.

Branch Code

The system displays the branch code of the sign on branch

Account

You can indicate the account number of the customer. One customer can have any number of accounts.

The structure of the account number is defined in the customer account mask maintained in the Account Parameters sub-screen of the Branch-wide parameters screen. The account number can be a combination of the account class, customer code (CIF Number), serial number or currency as defined in the customer account mask.

The last constituent of the account number is always a system generated check digit (it could be alphabetical or numeric depending upon the mask defined).

You cannot alter the relative position of the constituents of customer account (as defined in the mask) while maintaining actual customer accounts.

Customer No

If you have included the CIF Number of the customer as part of the Account Mask, the system automatically defaults the CIF code of the customer in the respective field. You will not be allowed to modify this code.

However, while defining the Account Mask in the Account Parameters section of the Bank-wide Parameters screen, if you have specified that the CIF Number should not be a part of the account mask you will have to specify the customer code manually. A list of all the valid customer codes is displayed in the available option list. You can select the appropriate.

Currency

You have to identify the currency of the customer account. A list of all the currencies maintained in the system will be displayed in the available list. You can select the currency of transaction for the respective account. If the currency of the account is not defined for the current period in the 'Turnover Limit Maintenance' screen, you will not be able to save the account.

Refer the section 'Maintaining Turnover Limits' in the chapter titled 'Maintaining Mandatory Information' in this User Manual for details about the 'Turnover Limit Maintenance' screen.

Account Class

In Oracle FLEXCUBE, you can classify the customer accounts of your bank into different groups. Each group is referred to as an account class and is maintained in the Account Class Maintenance screen. For each class, you have to define certain common attributes applicable to all accounts in the particular class.

While maintaining a specific account you have to identify the class to which the particular account belongs. You can select the appropriate account class from the list of all the valid account classes maintained in the system. Account classes that have surpassed their end date (expired) will not be displayed in the option list.

SD User Reference

The system displays the SD user reference for the TD accounts



If an EEFC account is created, the local currency is not taken as account currency during validation.

3.1.2 Capturing Main Details

Type

You have to indicate whether the account is to be opened only by the account holder or whether it can be jointly operated.

Country

Specify the country of the customer. This adjoining option list displays all valid country codes maintained in the system. You can choose the appropriate one.



The country information is captured to enable Mantas to analyse the transactions for possible money laundering activities.

Account Open Date

You have to capture the date on which the account was opened.

Alternate Account Number

You have to define an alternate account number for the account you are defining. The alternate account number that you specify should be unique for each customer. You can capture the old account numbers used by your bank before installing the Oracle FLEXCUBE system. The old account numbers would be mapped with the new account numbers. This would facilitate quick tracking of the account and generating queries.

In the Data Entry Module, you can input a transaction using the alternate account number instead of the actual account number.

Clearing Account Number

The clearing account number for the customer account is generated automatically if you have opted for auto generation in the Branch parameters. The account number is created according to the account mask you have maintained for the branch. This will be mandatory, and has to comply with length of 9 characters and MOD 11 validation, if the value of the UDF 'Clearing A/C Mandatory' is maintained as YES in the Field Name to Value Definition screen.

However, you can choose to change this number here and the system validates this number with the account mask you have maintained for the branch.

IBAN Account Number

To capture the detail of the IBAN account for a specific customer, you have to enable the 'IBAN Required' option by enabling it. Subsequently, click the 'M' button. The IBAN details sub-screen will be displayed.

In this screen, you can capture the IBAN Account Number as well as the bank code of the bank where the IBAN account resides.



The bank code and account number that you specify in this field will be validated against the Bank Code and Account Number masks maintained in the Branch Parameters screen. If the account Number that you capture is less than the length of the mask and the mask happens to be numeric, the system automatically appends a zero to get the required length.

After you specify the Bank Code as well as the Account Number the system calculates the check digit based on the Country Code, Bank Code and Account Number combination.

Description

This is the description of the account. Here you can enter the nature of the account like current, savings, overdraft, etc. If a customer has two or more accounts under one account class you can specify the purpose of that account.

Location

An address for a customer account is based on the 'Location' and 'Media' combination. Location codes maintained through the 'Account Address Location Type Maintenance' screen are made available against this field. The address maintained here is always the primary or the default address. Each customer can have several addresses for a particular media. To distinguish between one address of a customer from another for a given media, it is essential for you to specify a unique location for each address. Also, if you are amending an address here, the same gets updated in the 'Customer Account Address - Detailed' table after the validations are through.

Media

Indicate the media for which the charge should be levied. Select one of the following options from the option list:

- Mail
- Telex
- SWIFT
- Fax

Status Details

The account status reflects the status of the account. The account may have a No Credit or No Debit order issued against it or a Stop Payment order or it may have been frozen for some reason and therefore dormant. While posting transactions to the customer account, the system checks the status of the account before the entry is processed.

No Debits

No debits can be posted to the account. For example, Silas Marner, a customer of your bank, going abroad for a year instructs you not to debits his account till his return. You can execute this instruction by checking this box.

No Credits

No credits can be posted to the customer account by enabling the check box positioned next to this field

Frozen

If you have frozen a customer account in the 'Customer Information Maintenance – Basic' screen the accounts gets frozen. For instance, at the behest of a court order, the status of the account is reflected here in the 'Customer Accounts Maintenance' screen.

Status Change Automatic

This specification will be defaulted from the account class to which the account belongs. However, you have the option of changing it at the customer account level. If you check this option, the status of the account will be changed automatically by the system as per the conditions maintained in the 'Status Rule Definition' screen (invoked from the Account Class Maintenance screen). If you do not select this option, you have to change the status manually through the 'Manual Status Change' screen.

Stop Payments

For Stop Payments, if in the CASA module a stop payment instruction is issued (for a check or an amount) against the account number, the system automatically enables the 'Stop Payment' check box. When the stop payment instruction is withdrawn, the status gets updated accordingly. If a customer has requested for stop payment of multiple cheques, the 'Stop Payment' option will continue to remain checked till the last request is also cancelled. After cancellation of the last stop payment instruction, the option gets updated (unchecked) immediately.

Dormant

The system updates this status for an account based on the dormancy days specified in the Account Class Maintenance screen

Posting Allowed

If checked, indicates that the account class being created is to be used while creating IRA monetary accounts. Monetary accounts used for IRA need to be distinguished from the other accounts in Oracle FLEXCUBE, so that these accounts do not come up for posting in the other Oracle FLEXCUBE screens.

3.1.2.1 Viewing Status Details

Status

At the time of maintaining a customer account for the first time, the account status will be 'NORM' (Normal) by default. The 'Status Since' field will display the current system date i.e. the date on which the account is maintained in the system. The system will update the status whenever a status change occurs. Therefore, at any point of time, this field will display the current status of the account. The 'Since' field will reflect the date on which the account moves to the current status.

Subsequently, the system will default the value of CIF Status as available in the 'Customer Maintenance' screen. This status is the worst status among all the loans, savings accounts and current accounts for the customer in the current branch.



This is done if you have opted for status processing at the 'Group/CIF' level as part of your branch preferences.

Since

The date on which the status of the account is changed to the current status is displayed here

Propagate Reporting Details

This field indicates whether the reporting lines defined for status movement, for the account class that this account reports to, must also be applicable to it.

The following GL's are defined in the Account Class Maintenance for posting account balances when a status movement occurs on any accounts belonging to the account class:

- The Debit and Credit GL's to which account balances must be posted, for movement to each status
- The Central Bank Reporting Debit and Credit GL's
- Head Office Reporting Debit and Credit GL's

When you select this option, the GL's maintained for the account class will be applicable to the customer account you are defining in this screen. The reporting lines will be propagated to the account whenever a status change occurs.

If you do not want the account class details to be propagated to the account as well, you have the option of maintaining the status codes and the reporting lines exclusively for an account. You can achieve this through the 'Status Details' screen. Click the 'Account Status' button in the Customer Accounts Maintenance screen to invoke it.

Account Derived Status

The system displays the current status of the account here. This is applicable for CASA accounts (current accounts and savings accounts)

3.1.2.2 Indicting Other Options

Track Receivable

During liquidation of loan contracts as well as processing of retail teller contracts, if the system detects insufficient funds in the settlement account, then you can choose to block the subsequent credit that happens to the settlement account. In other words, the system will track the account for receivables (credits). As and when a credit happens, the funds will be allocated to the loan or retail teller contract, for liquidation. If the track receivable option is checked for the account, the system will track the receivables for the account if sufficient funds are not available in the account.

The allocation of funds will happen in a sequence that you specify at the account class level. This is explained in the section titled 'Maintaining Account Classes'.

Referral Required

Referral refers to the process of handling customer transactions, which force the accounts involved in such a transaction to exceed the overdraft limit. Examples of typical transactions, which force an account to move into overdraft, are Payment and Collections, Funds Transfers, Standing Instructions or Clearing transactions. The 'Referral Required' option is defaulted from the account class linked to the account. However, you can change it for a specific account. If an account is marked for referral, the details of transactions resulting in the account moving into Overdraft will be sent to the referral queue.

Dormancy Parameters

If Transaction Code associated with the account has the Consider for Account Activity option enabled, the dormant status of the account will be updated to Active. Apart from this, you can specify the parameter that is required for re-activating the account. Choose from the following options to indicate the re-activation parameters for the dormant account.

- Debit
- Credit
- Any
- Manual

In case of a transaction, the system will check for the parameter you have specified here and accordingly change the status of the account. The parameter you specify here will supercede the parameter you have maintained at the account class level

3.1.2.3 Specifying Turnover Limit Preferences

The account inherits the turnover limit code linked to the parent account class.

Turnover Limit Code

The system displays the turnover limit code applicable to the account.

3.1.2.4 Specifying Account Facilities

As part of specifying the account facilities, you can indicate whether the account holder can avail of the following facilities:

- A checkbook facility
- A passbook facility
- An ATM facility

You can indicate that the account holder can avail of a Checkbook, Passbook, ATM facility by checking the box positioned next to each of these fields.

If you have indicated that the account holder needs to be provided with the check book facility, you can also specify whether automatic reordering of cheque books should be allowed for the account. In addition, you will have to maintain the check book details through the respective screen. Similarly, you can choose to indicate that the account holder needs to be provided with a Passbook and ATM facility.



Although these specifications are defaulted from the account class screen, where you had maintained these specifications for all accounts belonging to a class, the options specified at the account level will supersede that specified for the account class.

Cheque

If checked, indicates that this account holder can avail of a check book facility.

This shall be defaulted from the Account Class screen, where you had defined this facility for all accounts belonging to a class. The option specified at the account level will supersede that specified for the account class.

Passbook

If checked, indicates that this account number can avail of a passbook facility

This shall be defaulted from the account class screen, where you had defined this facility for all accounts belonging to a class. The option specified at the account level will supersede that specified for the account class.

ATM

If checked, indicates that this account number can avail of an ATM facility.

This shall be defaulted from the Account Class screen, where you had defined this facility for all accounts belonging to a class. The option specified at the account level will supersede that specified for the account class.

3.1.2.5 Specifying Nominees

A Nominee can be either a local resident or a non-resident.

First Nominee

You can nominate two persons who would have the right to the balances in your account after the account holder's demise

Subsequent to the account holder, the first nominee is called to claim the balances in the account. If the first nominee is no more or is missing then the second nominee is called upon to claim the balances in the account.

Second Nominee

You can nominate two persons who would have the right to the balances in your account after the account holder's demise.

Subsequent to the account holder, the first nominee is called to claim the balances in the account. If the first nominee is no more or is missing then the second nominee is called upon to claim the balances in the account.



Note the following:

- NRE/NRO/FCNR account is created by the respective account class
- Resident status of the Customer (individual / corporate customer type) is Non-Resident for NRE/NRO/FCNR deposit account.
- The joint holder, if any for the account should also be a Non-Resident by status.

3.1.2.6 Specifying Initial Funding

Account Opening Amount

Specify the amount being deposited to open a customer account. While saving the record, the system checks whether this amount is equal to or greater than the minimum limit maintained for the linked account class. If the amount is less than the applicable limit, the system will display an error message. If it is equal to or greater than the limit amount, the system will proceed with saving.

Input to this field will be mandatory if limit amount has been maintained for the linked account class.

Pay-In Option

Indicate the method for initial funding during account creation. Choose one of the following options:

- Pay In By Account
- Pay In By GL

Offset Account

If you have chosen 'Pay In By Account', as the pay-in option, you will have to specify the customer account that should be debited while posting accounting entries. The adjoining option list displays all valid customer accounts and customer GLs maintained in the system. You can choose the appropriate one.

If you choose 'Pay In By GL', the system will display the offset GL maintained for the branch in the 'Term Deposit Payin Parameters Maintenance' screen.

Waive Account Opening Charges

Check this box to indicate that account opening charges should be waived for individual customer account.

3.1.3 Viewing Details of Amounts and Dates

In the Customer Accounts Maintenance - Amounts and dates screen you can view all financial details of this customer's account along with the details of the previous debit or credit activities. However, access to all financial information of an account can be restricted for any user. The financial details of an account include the account balance, the uncleared debit and credit balances, the debit and credit turnover and the interest details. The turnover limit details of an account include the current financial period, currency, utilized and unutilized limit balances.

Click 'Amounts and dates' button in the Customer Accounts Maintenance screen.

The screenshot displays a window titled "Amounts And Dates -- Webpage Dialog" with a blue header and a white background. The window is divided into two columns of financial data. The left column is for USD and the right column is for GBP. Both columns show various financial metrics such as Opening, Daily TurnOver (Dr/Cr), Current (Achy/Lacy), Uncollected, Withdrawal Uncollected Funds, Blocked, Receivable, Available, Unutilized Amount, Total Available, Provision Amount, and Unposted (Debit/Cr). At the bottom, there are buttons for "Turnover", "Change Log", and "Exit".

USD		GBP	
Branch Code	CHO	Opening	0.00
Account Number	CHO00038901	Daily TurnOver (Dr)	0.00
Opening	0.00	Daily TurnOver (Cr)	0.00
Daily TurnOver (Dr)	0.00	Debit (Dr)	0.00
Daily TurnOver (Cr)	0.00	Credit (Cr)	0.00
Current (Achy)	0.00	Current (Lacy)	0.00
Uncollected	0.00	Accrued I (Dr)	0.00
Withdrawal Uncollected Funds	0.00	Accrued I (Cr)	0.00
Blocked	0.00	Interest Due	0.00
Receivable	0.00	Charge Due	0.00
Available	0.00		
Unutilized Amount	0.00		
Total Available	0.00		
Provision Amount	0.00		
Unposted			
Debit (Dr)	0.00		
Credit (Cr)	0.00		
Uncollected	0.00		

3.1.3.1 Viewing Total Available Balance Details

The total available balance displayed by the system includes the initial funding amount and unutilized line amount (in case the customer enjoys an OD limit).

Example

The customer account has a line with an amount of USD 50,000 linked to it

Case I

- Account has a Credit balance of USD 1000
- Total unutilized line amount is USD 50,000
- Your bank would like to see USD 51,000

The total available balance is displayed as:

- Unutilized Line amount USD 50000
- Total available balance USD 51,000

Case II

- Account has a Debit balance of USD 2000
- Total unutilized line amount is USD 48,000
- Your bank would like to see USD 48,000

The total available balance is displayed as:

- Unutilized Line amount USD 48,000
- Total available balance USD 48,000

In the Amounts and Dates screen, you can view the outstanding debit interest and/or charges due on the account, as on the current date.

You can also view the amount that can be withdrawn against uncollected funds, on the account. The System computes the allowable amount based on the Withdrawable Uncollected Funds Basis option specified in the Branch Parameters Preferences screen.

3.1.3.2 Viewing Unposted Entries

When this branch is under EOD processing, the inter-branch transactions originated from other branches are tanked. The funds are made available automatically after BOD and till such time they are treated as unposted items.

3.1.3.3 Viewing Turnover Limit Details

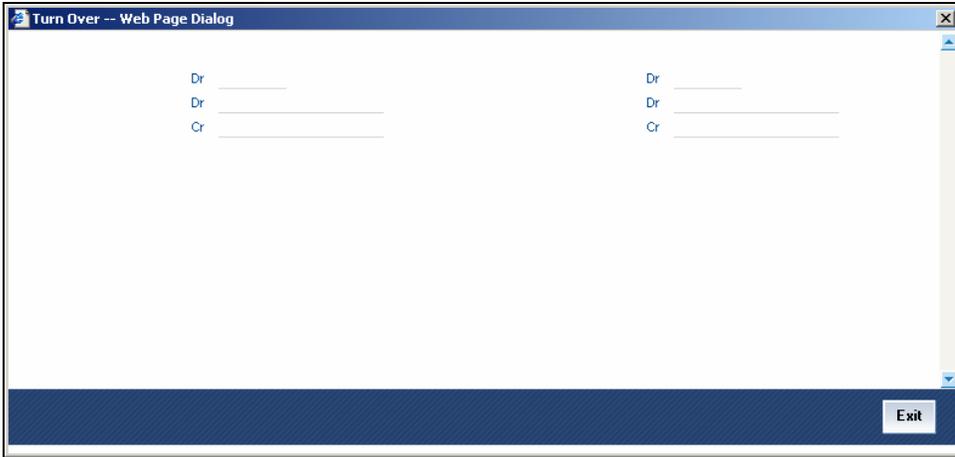
You can view the account balance status with respect to the turnover balance limit set for the financial period. You can view the financial period, currency, total deposited amount and the permissible limit for deposits. The period and limit details are inherited from the limit code associated with the parent account class.

During every credit transaction on the account, the system updates the limit utilization and checks the balance amount against the permissible threshold. On account of a transaction, if the balance breaches the limit threshold, the system will display an override message.

3.1.3.4 Viewing Turnover Amounts

In the Customer Account - Turnover Amounts screen you can view the total turnover of this customer account from the first date of this month to the current day's system date. Also, you can view the accumulated interest associated with debit or credit transactions after the last liquidation.

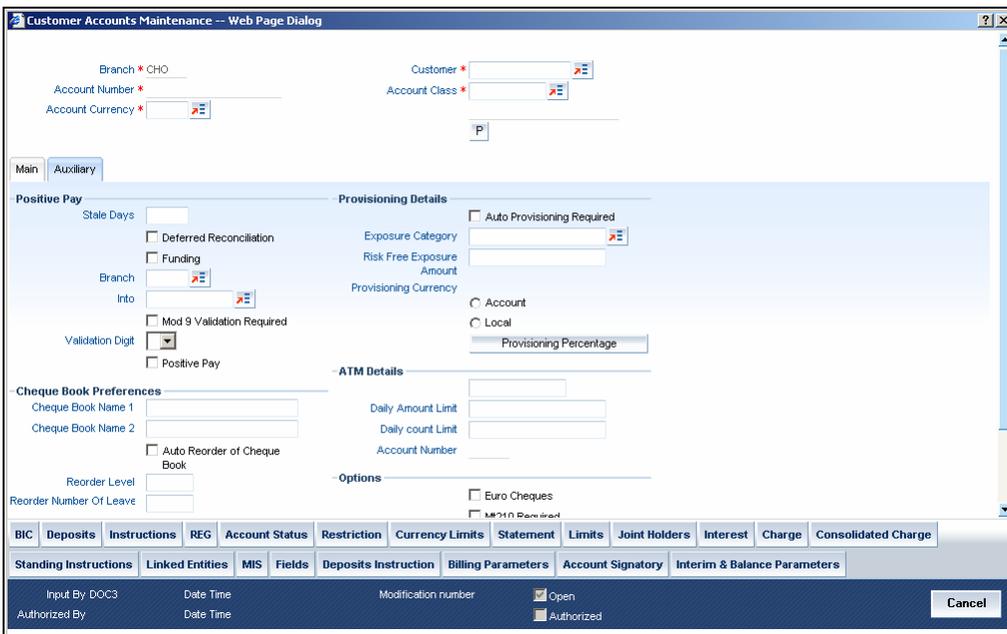
To view the turnovers for the account, click the 'Turnover' button. The Customer Accounts - Turnover Amounts screen is displayed.



After maintaining the required details, you can return to the Amounts and dates screen.

3.1.4 Capturing Auxiliary Details

Click on the 'Auxiliary' tab to invoke the following screen



3.1.4.1 Capturing Positive Pay Details

Positive Pay

For the account you are maintaining, you can specify whether you want positive pay facility for the account or not. When a check comes in for payment, the system validates for any unpaid record only for those accounts that are under positive pay. For all the other accounts that are not specified for positive pay, the system does not do any validation before making payments for the checks.

Funding

If you enable 'Funding', accounting entries will be posted by the Positive Pay maintenance/upload table for the positive pay transaction. You have to enable 'Positive Pay' to make use of 'Funding' functionality. If 'Positive Pay' is not enabled, 'Funding' option will not be applicable.

If 'Funding' is not selected, accounting entries will not be passed for positive pay transactions.



You cannot enable both 'Deferred Reconciliation' and 'Funding' functionalities. You have to choose between either of them for a particular account.

Mod 9 Validation Required

You can enable Mod 9 Validation for positive pay accounts only. Only if positive pay enabled then Mod 9 Validation will be active.

In the case of inward clearing of Positive Pay files, if Modulo 9 is enabled for the product, the system performs a Modulo 9 Validation on any new cheque. If the cheque fails modulo 9 validations the system will display an error message on save. In case of check replacement the Modulo 9 Validation is done for the new check number while in case of alphanumeric checks, the system throws an error message if modulo 9 validation is checked.

When uploading a positive pay cheque the system will perform a Modulo 9 Validation if Modulo 9 validation is enabled for the product. If the validation fails, this particular check will not be uploaded. The same will be valid in case of Cheque Replacement while for alphanumeric checks, system will skip the check and display an error.

Validation Digit

Validation digit will be having values only 0 and 9. If validation digit is 9, then $9 - \text{mod } 9$ remainder for the check number (Excluding the check digit) should be equal to the check digit for the check to be passed else the check is rejected.

The check digit is the last digits of the check i.e. if check number is 1800 then check digit is 0. The mod 9 remainder of the check number should be equal to the check digit for the check to be passed if validation digit in customer accounts maintenance is 0 else the check is rejected.

Stale Days

If you have specified a positive pay facility for the account you are maintaining, then you have to indicate the number of stale days for the transaction. If the date of processing happens after the specified stale date then the transaction gives an exception error. You have to do an override for this exception.

Branch

Click on the adjoining option list to choose from the list of branches maintained. The positive pay parking account will be picked from this branch.

Into

Click on the adjoining option list to choose the account into which funds have to be transferred on receipt of a positive pay instruction. The accounts that satisfy the following conditions will be available in the list of 'Positive Pay Parking Account':

- Both accounts belong to the same customer
- The currency of both the accounts is the same

Deferred Reconciliation

Enabling this check box indicates whether or not the Positive Pay account has the Deferred Reconciliation facility. Deferred Reconciliation is the facility wherein a Positive pay cheque, which is free of any disparity, is cleared by the bank even in the absence of any instruction from the drawer of the cheque. The instruction can be deferred. Deferred Reconciliation function goes hand-in-hand with the Positive Pay described above and Deferred Reconciliation is applicable only for Positive Pay Accounts

- If Positive Pay = No and Deferred Reconciliation = No, the cheque is subjected to the usual validations and is Rejected if:

THERE IS ANY DISCREPANCY IN THE INSTRUMENT

- There is a Stop payment instruction issued against the instrument

- If Positive Pay = Yes and Deferred Reconciliation = No, Cheque is subject to the usual validations and processing
- If Positive Pay = Yes and Deferred Reconciliation = Yes, and if any one or more of the three fields viz. Branch, Account No., Cheque No. , does not match with the Positive Pay instruction, the cheque will be put under Deferred Reconciliation as Unreconciled

IF THIS UNRECONCILED CHEQUE COMES IN FOR CLEARING ONCE AGAIN WITH THE SAME SET OF PARAMETERS, IT IS REJECTED

- If Positive Pay instruction is received for an Unreconciled cheque, it is marked Reconciled and the cheque status is marked Liquidated

- If Positive Pay = Yes and Deferred Reconciliation = Yes, and the Amount field does not match with the Positive Pay instruction, the check is Rejected outright

All data pertaining to reconciled and unreconciled cheques are maintained and information regarding account no., cheque no., amount and status of the instrument [reconciled or unreconciled] can be retrieved if needed.

An EOD batch function will purge all reconciled cheques as part of the clearing batch process.

During the upload process, validation is done against all the positive pay, the deferred reconciliation flags combinations, and all Unreconciled Positive Pay Instructions are marked as Reconciled and liquidated.

Deferred reconciliation will be overridden by a stop payment instruction if any. An error message (or an override) will be shown if a Cheque that comes in for clearing has a stop pay instruction against it but has no positive pay instruction.

3.1.4.2 Capturing Provisioning Details

An account inherits the provisioning parameters defined for the account class it uses. You can change the defaulted parameters and make the following specifications, as required, in the Provision Details section of the Customer Account Maintenance screen:

Auto Provisioning Required

You can indicate whether provisioning is applicable for the account. If you indicate so, the provisioning batch, when executed, picks up the account for provisioning.

Exposure Category

If the logic for deriving the exposure category of the CIF or customer group to which the customer belongs, based on the total exposure, has been maintained in the Exposure Type Category Linkage maintenance, then the exposure category of the account is identified. If no logic has been maintained, you can specify the exposure category in the Customer Account Maintenance screen.

Risk Free Exposure Amount

You can indicate the risk-free collateral amount that would be used in computing the provisioning amount for the account.

Provisioning Currency

You can indicate the currency in which the provisioning amount must be calculated – either account currency or local currency. This specification is defaulted from the preferences for the account class used by the account, and you can alter it if necessary.

3.1.4.3 Specifying Other Options

Consolidation for Inward Clearing

You need to indicate whether consolidation for inward clearing is required at the Customer Account level. This option gets defaulted from the Account Class Maintenance screen. If this option is unchecked in the Account Class Maintenance screen, then it cannot be enabled here.

Back Period Entry Allowed

You can choose to allow the posting of back-valued entries into the account by enabling the Back Period Entry Allowed option. If you choose not to restrict back period entries, you will be allowed to post journal entry transactions to past periods as long as the account is open.

This specification is defaulted from the account class linked to the account. You can choose to change it for a specific account.



While posting back-valued transactions, the System verifies whether the Back Period Entry Allowed option has been enabled for the account. If the option has not been enabled an error message is displayed. This check is also performed while uploading journal entry transactions.

MT210 Required

A Notice to Receive message (MT210) is an advance notification to your account servicing institution that it will be receiving funds that are to be credited to your bank's account with that institution.

For a nostro account, you can specify whether the nostro agent (your account servicing institution) prefers to receive a Notice to Receive SWIFT message (i.e., MT 210) when it is debited in the case of a funds transfer. To indicate that the message MT 210 is to be generated by default whenever the nostro account is the debit account for a funds transfer, select the 'MT 210 Required?' checkbox in the Customer Accounts Maintenance screen, for the relevant nostro account.

If you indicate so, an MT 210 is generated by default whenever this nostro account is being debited during the posting of accounting entries in any transaction. This preference (to generate an MT 210 by default) can be over-ridden when you enter a contract involving a debit to the nostro account.

Once you have specified this preference for a nostro account, you can change it whenever necessary. For instance, if you have not specified that an MT 210 be generated, you can unlock the record and specify the generation of MT 210. Conversely, if you have specified that MT 210 generation is applicable, you can unlock the record and specify that it is no longer applicable.

Lodgement Book

If you have allowed the use of lodgment books for an account class, this specification is defaulted for all customer accounts that use such a class. You can change the Account Class default and make the required specification.

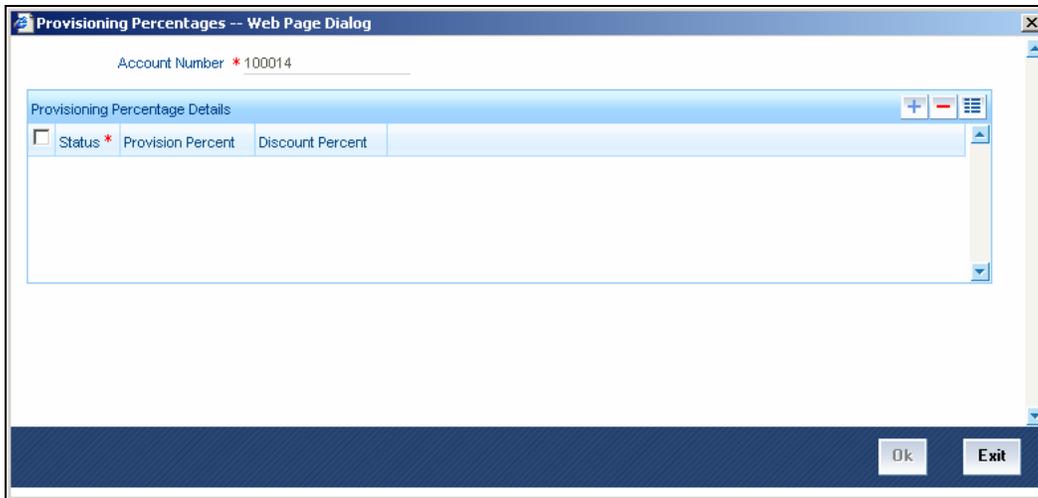
If you wish to allow orders of lodgment books for individual customer accounts, you can indicate so, in the Customer Account Maintenance screen, by selecting the Lodgment Book option.

Euro Cheques

Euro chequebook can be issued to a customer whose account has checked for 'Euro cheques' option in the customer account maintenance screen the account should be a account with EUR currency only.

3.1.5 Specifying Provisioning Details

In addition to the provisioning preferences listed above, you must also indicate the applicable provisioning percentage and the discount percentage details in the Provision Percentages screen that you can invoke by clicking on the 'Provisioning Percentage' button in the Provisioning Details section of the 'Customer Account Maintenance' screen.



Account Number

The system displays the customer account number

Status

Specify the status of the account for which you are maintaining provisioning percentages. The adjoining option list displays all valid status codes maintained in the system. Select the appropriate one.

Provision Percent

If you wish to indicate a specific provisioning percentage to be applicable for the account, you can specify it in the Provisioning Percentage screen.

If you do not specify any provisioning percentage, the provisioning batch picks up the applicable provisioning percentage from the Exposure Provisioning Percentage Maintenance, for the exposure category of the account and the account status.

Discount Percent

If you wish to indicate a specific discount percentage to be applicable for the account, you can specify it in the Provisioning Percentage screen.

If you do not specify any discount percentage, the provisioning batch picks up the applicable discount percentage from the Exposure Provisioning Percentage Maintenance, for the exposure category of the account and the account status.

3.1.6 Capturing Additional Details

You can capture additional details for the account by clicking the following buttons in the 'Customer Accounts Maintenance' screen:

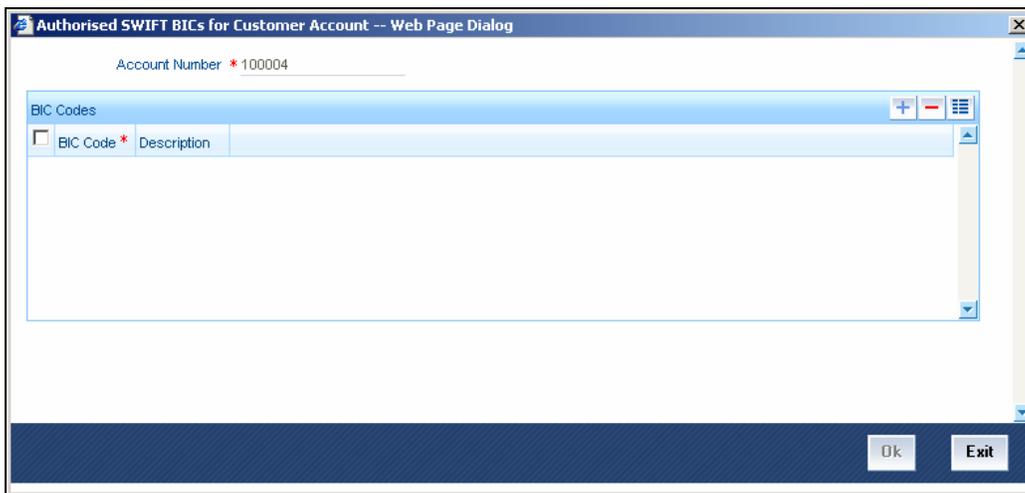
Button	Function
BIC	This invokes the 'Authorized SWIFT BICs for Customer Account' screen
Deposits	This invokes the 'Deposits' screen
Instructions	This invokes the 'Account Operating Instructions Maintenance' screen
REG	This invokes the 'REG Details' screen
Account Status	This invokes the 'Status Details' screen
Restriction	This invokes the 'Products and Transaction Codes Restriction' screen
Currency Limits	This invokes the 'Limits' screen
Statement	This invokes the 'Statement Details' screen
Limits	This invokes the 'Account Limits' screen
Joint Holders	This invokes the 'Linked Entities' screen
Interest	This invokes the 'IC Special Conditions Maintenance' screen
Charge	This invokes the 'Account level charges conditions' screen
Consolidated Charge	This invokes the 'Account Level Consolidated Charges Conditions' screen
Standing Instructions	This invokes the 'Instruction Diary Summary' screen
Linked Entities	This invokes the 'Linked Entities' screen
MIS	This invokes the 'Management Information System' screen

Button	Function
Fields	This invokes the 'UDF' screen
Deposits Instruction	This invokes the 'Deposits Instruction' screen
Billing Parameters	This invokes the 'Billing Parameters' screen
Account Signatory	This invokes the 'Signatory Details' screen
Interim & Balance Parameters	This invokes the 'Interim Transactions Report' screen.
Notice	This invokes the 'Notice Preferences' screen
Cards	This invokes the 'Cards Summary' screen.

3.1.7 Specifying BIC Details

You can capture details of all SWIFT BIC that should be allowed for a customer account, using the 'Authorized SWIFT BICs for Customer Account' screen.

To invoke this screen, click 'BIC' button in the 'Customer Accounts Maintenance' screen.



Account Number

The system defaults the account number of the customer in this field

BIC Code

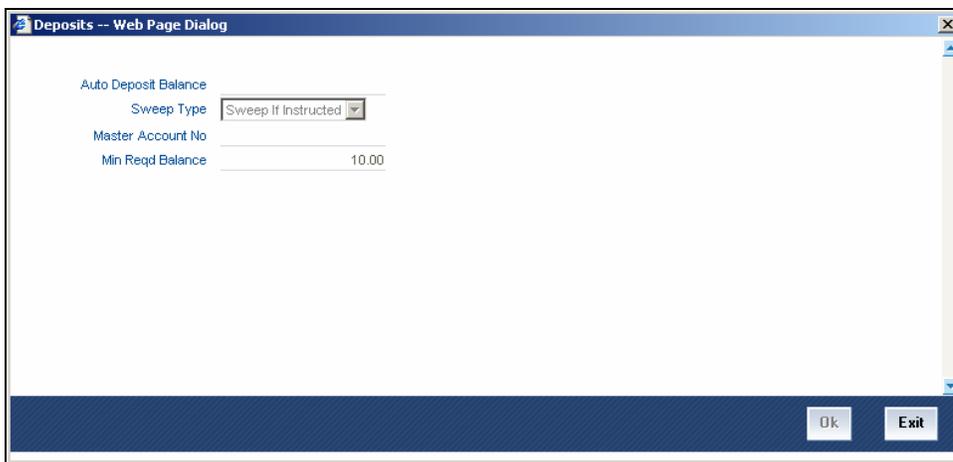
Specify the BIC here. You can choose any valid BIC maintained in the 'BIC Code Maintenance' screen

Description

The system displays the description for the corresponding BIC that you have specified

3.1.8 Specifying Deposit Details

In case of a 'Deposit' type of account, you can capture additional details, using the 'Deposit' screen. To invoke this screen, click 'Deposits' button in the 'Customer Accounts Maintenance' screen.



Auto Deposit Balance

This indicates the amount that got auto deposited into the account

Sweep Type

The drop down list shows No sweep, Default from A/c, Sweep if instructed

Min Reqd Balance

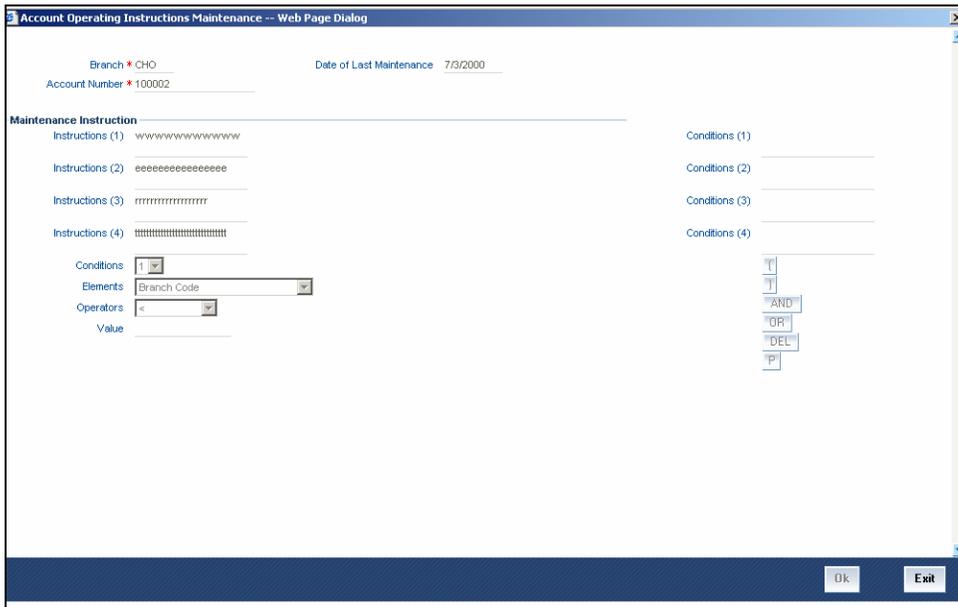
The minimum balance indicates that only the amounts above this limit are used for auto creating deposits

You have to specify the minimum amount that the customer can retain in the account

3.1.9 Specifying Account Operating Instruction Details

You can capture details for operating the account, using the 'Account Operating Instructions Maintenance' screen. To invoke this screen, click 'Instructions' button in the 'Customer Accounts Maintenance' screen.

The screen is shown below:



Branch

The sign-on branch code is defaulted when you maintain a new instruction

Account Number

You can select the customer account for which you want to maintain an operating instruction, from the available option-list.

Date of Last Maintenance

The current system date is also displayed

Instructions

Specify the instructions to be borne in mind when operating a customer account

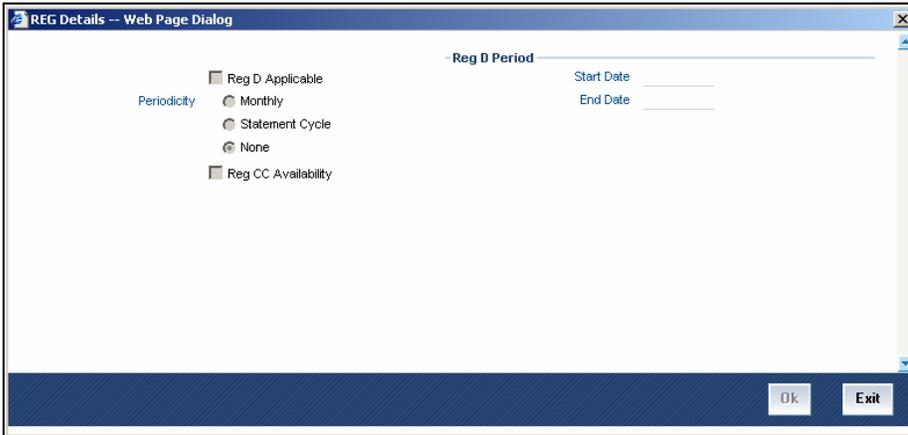
Conditions

At the time of maintaining an instruction, you can also specify a condition for displaying the instructions when transactions pertaining to this account are being processed. The instruction will be displayed to you when the condition is satisfied.

3.1.10 Specifying REG Details

You can capture REG details for the account, using the 'REG Details' screen. To invoke this screen, click the 'REG' button in the 'Customer Accounts Maintenance' screen.

The screen is shown below:



Reg CC Availability

Check this box if the check deposits into this account should be considered for Regulation CC aggregation

Reg D Applicable

Indicate whether the Regulation D limits are applicable for the account

Periodicity

If you indicate the periodicity of Regulation D applicability as 'Statement Cycle', the restricted transactions would be counted over the primary statement cycle defined for the customer account.

3.1.10.1 Indicating Reg D Details

Start Date

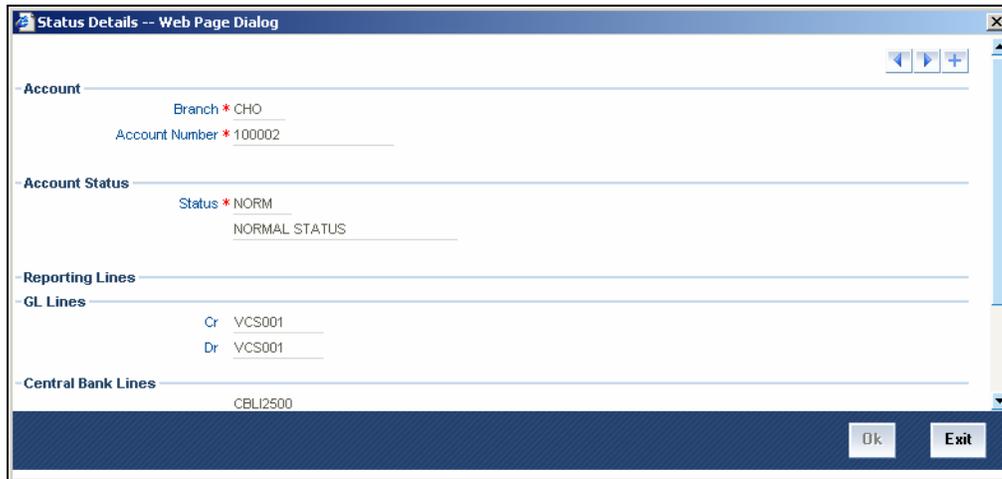
The start date for Regulation D applicability is first set to be the date on which you mark the availability option in this screen. Subsequent to the first period, the EOD process would update the start date according to the periodicity defined.

End Date

Subsequent to the first period, the EOD process would update the end date according to the periodicity defined.

3.1.11 Specifying Account Status Details

You can specify status details for the account, using the 'Status Details' screen. To invoke this screen, click the 'Account Status' button in the 'Customer Accounts Maintenance' screen.



Here you can capture the following details:

Branch

The system defaults the code of the current branch

Account Number

The system defaults the account number from the main screen

Status

You can select the different status codes applicable to the account class, in this field. Use the Add icon to define each status and the attributes for the same. You can use the navigation icons to move from one status to the other.

On selection of the status, the associated description will be displayed alongside

Dr and Cr GL Line

Select the debit GL account, to which all debit balances within a specific account class will report to, when it moves to the status being defined. You can identify the debit GL from the list of existing GLs. Likewise, all credits within a particular account class will report to the GL account that you have identified to track credits.

Dr Central Bank Line

Specify the Central Bank line to which this account will report to, if it is in debit. This line is maintained in the 'Reporting Lines Maintenance' screen.

Cr Central Bank Line

Specify the Central Bank line to which this account will report to, if it is in credit. This central bank line is maintained in the 'Reporting Lines Maintenance' screen.

Dr Head Office Line

Specify the Debit Head Office GL to which the account will report, if they are in a debit

Cr Head Office Line

Specify the Credit Head Office GL to which this account will report, if it is running in credit

3.1.12 Specifying Restriction Details

You can specify restrictions for the account, using the 'Products and Transaction Codes Restriction' screen. To invoke this screen, click the 'Restriction' button in the 'Customer Accounts Maintenance' screen.

Products and Transaction Codes Restriction -- Web Page Dialog

Restriction Type Allowed
 Disallowed

Special Condition Applicable
 Not Applicable

Branch * CHO
Account Number * 100002

Product Details

Product Code	Description	Dr	Cr
--------------	-------------	----	----

Restriction Type Allowed
 Disallowed

Special Condition Applicable
 Not Applicable

Transaction Details

Trn Code	Description	Dr	Cr
----------	-------------	----	----

Ok Exit

3.1.12.1 Specifying Product Restriction

Special Condition

By default, the restrictions maintained at the account class level will be displayed here. When you define transaction code or product restriction attributes for an account itself, rather than for the account class to which it belongs, it is referred to as a Special Condition. You can apply special conditions by selecting the option 'Special Condition Applicable' at the account level. If you opt to define special conditions for an account the 'restrictions' defined for the Account Class, to which the account belongs, will NOT apply to this account. If you wish to continue with the account class restrictions, opt for 'Special Condition Not Applicable'.

Restriction Type

Specify the restriction type here. The options available are:

- Allowed – If you select this, the products entered in the multi entry block will be allowed for that customer account
- Disallowed – If you select this option, the products entered in the multi entry block will be disallowed

Product Code

You can select the products and specify the type of transaction (Dr, Cr or both) that you would like to allow/disallow for each product. In contracts involving the selected products, the accounts would be used for processing the selected type of transaction. For instance, assume that for the account A1, you have allowed 'Dr' for the product ABCD. This would mean that if a Dr entry for the product ABCD is passed to the account, A1, it would go through but in case a Cr entry is passed for this product, then the system will display a message indicating that the transaction is restricted for the account.

Description

The system displays the description for the product code that which you have specified

Dr

During transaction processing, the system will validate whether any restrictions are placed on the account based on either product and/or transaction code. If you have indicated to allow Dr Transactions for the product ABCD, and attempt to post a credit entry, the system will seek an override. You can continue the transaction, despite the restrictions, by providing appropriate reasons for the same.

During maintenance or online operations, in the respective contract screens for the restricted transactions, when you specify the customer account, the system checks whether the account is restricted for the product that has been selected, or the debit/credit transaction type. If so, an override is sought when such contracts are saved.

Cr

During transaction processing, the system will validate whether any restrictions are placed on the account based on either product and/or transaction code. If you have indicated to allow Dr transactions for the product ABCD, and attempt to post a credit entry, the system will seek an override. You can continue the transaction, despite the restrictions, by providing appropriate reasons for the same.

During maintenance or online operations, in the respective contract screens for the restricted transactions, when you specify the customer account, the system checks whether the account is restricted for the product that has been selected, or the debit/credit transaction type. If so, an override is sought when such contracts are saved.

3.1.12.2 Specifying Transaction Restriction

Special Condition

By default, the restrictions maintained at the account class level will be displayed here. When you define transaction code or product restriction attributes for an account itself, rather than for the account class to which it belongs, it is referred to as a Special Condition. You can apply special conditions by selecting the option 'Special Condition Applicable' at the account level. If you opt to define special conditions for an account the 'restrictions' defined for the Account Class, to which the account belongs, will NOT apply to this account. If you wish to continue with the account class restrictions, opt for 'Special Condition Not Applicable'.

Restriction Type

Specify the restriction type here. The options available are:

- Allowed – If you select this, the products entered in the multi entry block will be allowed for that customer account
- Disallowed – If you select this option, the products entered in the multi entry block will be disallowed

Transaction Code

Likewise, you can maintain restrictions for transaction codes as well

Description

The system displays the description for the transaction code that you have specified

Dr

During transaction processing, the system will validate whether any restrictions are placed on the account based on either product and/or transaction code. If you have indicated to allow debit transactions for the product ABCD, and attempt to post a credit entry, the system will seek an override. You can continue the transaction, despite the restrictions, by providing appropriate reasons for the same.

During maintenance or online operations, in the respective contract screens for the restricted transactions, when you specify the customer account, the system checks whether the account is restricted for the product that has been selected, or the debit/credit transaction type. If so, an override is sought when such contracts are saved.

Cr

During transaction processing, the system will validate whether any restrictions are placed on the account based on either product and/or transaction code. If you have indicated to allow debit transactions for the product ABCD, and attempt to post a credit entry, the system will seek an override. You can continue the transaction, despite the restrictions, by providing appropriate reasons for the same.

During maintenance or online operations, in the respective contract screens for the restricted transactions, when you specify the customer account, the system checks whether the account is restricted for the product that has been selected, or the debit/credit transaction type. If so, an override is sought when such contracts are saved.

3.1.13 Specifying Currency Limits Details

You can specify restrictions for the account, using the 'Limits' screen. To invoke this screen, click the 'Currency Limits' button in the 'Customer Accounts Maintenance' screen.

Ccy *	Cr Lmt Amt	Dr Lmt Amt
-------	------------	------------

Account Number

The system displays the customer account for which PC limits are being maintained

Currency

Specify the currency in which the auto exchange limits should be maintained. The adjoining option list displays the currency codes maintained in the system. You can choose the appropriate one.

Cr Lmt Amt

Specify the credit limit amount in the chosen currency

Dr Lmt Amt

Specify the debit limit amount in the chosen currency

3.1.14 Specifying Statement Details

You can specify restrictions for the account, using the 'Statement Details' screen. To invoke this screen, click the 'Statement' button in the 'Customer Accounts Maintenance' screen.

Account Number

The system displays the account number for which you are setting the statement details

Primary A/c Statement

This refers to the type of statement to be generated periodically by the system, for this account. You can specify whether you want a detailed or summary statement or if you do not want a statement for this account at all.

Cycle

You can specify the frequency for generating the account statements. To specify the frequency of the statements, click on the adjoining drop-down list. The following list is displayed:

- Annual
- Semi-annual
- Quarterly
- Monthly
- Fortnightly
- Weekly
- Daily

On

For a weekly statement you specify the day of the week on which account statements should be generated and for fortnightly and monthly statements the dates of the month. To specify for weekly statements, click on the adjoining drop-down list. The following list of days will be displayed:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

To specify for monthly statements enter a number between 1 and 31 (corresponding to the system date)

If you set the statement date to 30, then account statements will be generated on:

- The last working day for months with < 30 days
- For months with 30 days on the 30th; if 30th is a holiday on the next working day

If you set the statement date to 31, then account statements will be generated on:

- The 31st for month with 31 days; if 31st is a holiday on the next working day
- The last working day for months < 31 days

For a fortnightly statement you could specify 1 and 15

For all other cycles, account statement will be generated on the last day of that cycle

Generate Stat. Only On Movement

You can indicate that an account statement should be generated for the customer's account only when there has been a movement of funds into the account or when funds have been transferred out of the account.

For instance, let us assume that on the August 21, 2001, you have set the account statement generation frequency as Daily for the account LI020804. On the September 5, 2001, there has been no movement of funds in the particular account. If you have opted for the Generate Only on Movement option, the system will not generate a statement message for September 5, 2001.

If you choose not to enable this option, account statements will be generated regardless of whether there has been a movement of funds or not.

Display IBAN in Advices

If you would like to print the IBAN number of the customer on advices sent to the customer, you can enable the Display IBAN in Advices option by checking it. This specification will be defaulted from the account class linked to the customer account. You will be allowed to change it for a specific account.

You can choose to print the IBAN Number in advices that are sent to the customer by enabling the check box positioned next to the Display IBAN on Advices field. If the Display IBAN on Advices check box is disabled, you can enable this option by checking the box. Consequently, the IBAN Account Number will be printed on all customer correspondence (Debit/Credit advices) involving the particular account.

Because of choosing to print IBAN numbers in the correspondence sent to the customer, the Oracle FLEXCUBE account number will be replaced by the IBAN number. The lists of SWIFT messages that will include IBAN account numbers are as follows:

- MT940 – Customer Statement Message
- MT950 – Statement Message
- MT900 – Confirmation of debit
- MT910 – Confirmation of Credit



While processing incoming payments, the system checks to see whether the account involved is an IBAN account. If the account is an IBAN account, it will be processed with the corresponding Oracle FLEXCUBE account number.

Secondary A/c Statement

This refers to the type of statement to be generated periodically by the system, for this account. You can specify whether you want a detailed or summary statement or if you do not want a statement for this account at all.

Cycle

You can specify the frequency for generating the account statements. To specify the frequency of the statements, click on the adjoining drop-down list. The following list is displayed:

- Annual
- Semi-annual
- Quarterly
- Monthly
- Fortnightly
- Weekly
- Daily

On

For a weekly statement you specify the day of the week on which account statements should be generated and for fortnightly and monthly statements the dates of the month. To specify for weekly statements, click on the adjoining drop-down list. The following list of days will be displayed:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

To specify for monthly statements enter a number between 1 and 31 (corresponding to the system date).

If you set the statement date to 30, then account statements will be generated on:

- The last working day for months with < 30 days
- For months with 30 days on the 30th; if 30th is a holiday on the next working day

If you set the statement date to 31, then account statements will be generated on:

- The 31st for month with 31 days; if 31st is a holiday on the next working day
- The last working day for months < 31 days

For a fortnightly statement, you could specify 1 and 15

For all other cycles, account statement will be generated on the last day of that cycle

Generate Stat. Only On Movement

You can indicate that an account statement should be generated for the customer's account only when there has been a movement of funds into the account or when funds have been transferred out of the account.

For instance, let us assume that on the August 21, 2001, you have set the account statement generation frequency as Daily for the account LI020804. On September 5, 2001, there has been no movement of funds in the particular account. If you have opted for the Generate Only on Movement option, the system will not generate a statement message for September 5, 2001.

If you choose not to enable this option, account statements will be generated regardless of whether there has been a movement of funds or not.

Tertiary A/c Statement

This refers to the type of statement to be generated periodically by the system, for this account. You can specify whether you want a detailed or summary statement or if you do not want a statement for this account at all.

Cycle

You can specify the frequency for generating the account statements. To specify the frequency of the statements, click on the adjoining drop-down list. The following list is displayed:

- Annual
- Semi-annual
- Quarterly
- Monthly
- Fortnightly
- Weekly
- Daily

On

For a weekly statement you specify the day of the week on which account statements should be generated and for fortnightly and monthly statements the dates of the month. To specify for weekly statements, click on the adjoining drop-down list. The following list of days will be displayed:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

To specify for monthly statements enter a number between 1 and 31 (corresponding to the system date).

If you set the statement date to 30, then account statements will be generated on:

- The last working day for months with < 30 days
- For months with 30 days on the 30th; if 30th is a holiday on the next working day

If you set the statement date to 31, then account statements will be generated on:

- The 31st for month with 31 days; if 31st is a holiday on the next working day

- The last working day for months < 31 days

For a fortnightly statement, you could specify 1 and 15

For all other cycles, account statement will be generated on the last day of that cycle

Generate Stat. Only On Movement

You can indicate that an account statement should be generated for the customer's account only when there has been a movement of funds into the account or when funds have been transferred out of the account.

For instance, let us assume that on the August 21, 2001, you have set the account statement generation frequency as Daily for the account LI020804. On September 5, 2001, there has been no movement of funds in the particular account. If you have opted for the Generate Only on Movement option the system will not generate a statement message for September 5, 2001.

If you choose not to enable this option, account statements will be generated regardless of whether there has been a movement of funds or not.

Exclude Same Day Reversal trns from Stmt

If you do not wish transactions booked and reversed on the same day to be reflected in the account statement, you can specify the preference here. This feature is applicable only for the customer account legs and not for the related GL legs. Also, reversals made through the DE module will not be considered for exclusion.

This specification is defaulted from the account class linked to the account. You can change it for a specific account.

Statement Account

A customer may have two or more accounts with your bank but may desire to receive a single consolidated account statement.

Oracle FLEXCUBE allows you to link accounts. For the particular account whose statement preferences you are defining you can indicate the parent account to which the account should be linked for statement generation purposes.

The statement account is applicable for all type of account statements (Primary, Secondary and Tertiary). If the statement account has been specified, you cannot enter other statement details.

If the statement account is not specified for a particular account then the account can be a statement account for other accounts. If statement accounts have been maintained, during EOD, the account statement will not be individually generated for the child accounts. Instead a consolidated account statement would be generated based on the frequency specified for the parent account.

While closing a parent account, a message will be shown requesting removal of the parent-child account linkage.



Even while generating ad-hoc statements you can indicate whether linked account details should be displayed in the generated report.

3.1.15 Specifying Account Limits

You can capture details of account limits, using the 'Account Limits' screen. Click the 'Limits' button in the 'Customer Accounts Maintenance' screen to invoke this screen.

Limit Currency	USD	Submit	
Temp. OD Start		Uncoll. Funds Limit	
Temp. OD End		Temp. OD Limit	
Credit Line		Offline Limit	
Netting Required		Daylight Limit	12,000.00
Credit Start Date			
Credit Rev Date			
Cr Transaction Limit			

Temp. OD Start

The start and end dates represent the dates from which the temporary overdraft limit becomes effective upto the date on which it should cease to be effective.

Temp. OD Start

The start and end dates represent the dates from which the temporary overdraft limit becomes effective upto the date on which it should cease to be effective.

Credit Line

You can indicate the credit line to which you would like to link the customer to. A list of all the credit line codes maintained in the system will be displayed in the option list. You can select the appropriate.

Netting Required

To process linked accounts, which are marked for referral, you will need to enable the Netting Required option. This option is defaulted from the Credit Line associated with the customer account. If you change the default option, the system displays an override message.

Temp. OD Limit

The temporary OD limit is the limit upto, which any overdraft is allowed, for a specified time period, over and above the limit set for this account.

This limit is independent of any credit line linked to this account. This is mostly used for short term overdrawing.

Sublimit

The sub-limit represents that portion of the total credit amount that can be used by this customer account. The sub-limit need be input only when the account is to be limited to a portion of the available line amount.

While passing transactions to an account with a sub-limit the first credit check made is against this sub-limit amount. If the sub-limit is crossed, you will be asked for an override.

Uncoll. Funds Limit

The uncollected funds limit represents the credit transaction amounts that have not been collected as of the current day. You can set the limit upto which withdrawal is allowed against uncollected funds.

The uncollected opening balance is reset with the current uncollected balance amount during the EOD process. This amount is to be considered when calculating Central Limit availability.

Offline Limit

This is the limiting amount till which transactions will be carried out between account(s) for the account class you are defining here, between branches when the database connectivity is not functional.

Daylight Limit

The daylight limit is the limit up to which an overdraft is allowed for the business day. The daylight limit will be added to temporary overdraft to calculate the available balance if EOD is not in progress. Daylight limit is not considered during EOD.



You can specify the daylight limit only if 'Daylight Limit' option is checked in linked 'Account Class - Preferences' screen. By default, the system will display the value as zero. You can however change it.

Cr Transaction Limit

The limit for credit transactions in the account currency. When a transaction exceeds this limit, an override is displayed. The override requires a dual authorization to save the transaction.

Credit Start Date

This is the date from which this monitoring comes into effect. The check will be performed for all entries to customer accounts with transaction (booking) date greater than or equal to the start date.

Credit Rev Date

This is the date on which you would wish to revise this limit. The limit check will continue irrespective of the date maintained here. The revision date must be greater than the start date and can be left blank.

3.1.16 Specifying Joint Holder Details

You can capture details of joint holders of the account, using the 'Linked Entities' screen. Click the 'Joint Holders' button in the 'Customer Accounts Maintenance' screen to invoke this screen.

Joint Holder Code *	Description	Joint Holder
---------------------	-------------	--------------

Branch

The system displays the branch code of the current branch

Account Number

The system displays the account number here

Joint Holder Code

This field specifies the code numbers assigned to each of the joint holders of this account

Description

This is the description of the joint holder. Here you can enter the name of the joint holder and also his relationship with this customer

Joint Holder

Specify the type of authority. Select the appropriate one from the drop-down menu. The options are:

- Account Signatory
- Customer Contact Person
- Guardian
- Custodian
- Developer
- Guarantor

3.1.17 Specifying Interest Details

You can capture details of interest for the account, using the 'IC Special Conditions Maintenance' screen. Click the 'Interest' button in the 'Customer Accounts Maintenance' screen to invoke this screen.

IC Special Conditions Maintenance

Account Details

Branch Code 005
Account 70000000383

Calculation Account 70000000383
Interest Start Date 2008-06-27
Interest Booking Account 70000000383
Charge Start Date 2008-06-27
Charge Booking Account 70000000383
Interest Booking Branch 005
 Interest Statement
Charge Booking Branch 005
Consolidated Charge Account
Currency
 Rate Chart Allowed

Product Details

Product Code RTD1
UDE Currency GBP

Waive Interest
 Generate UDE Change Advice
 Open

Effective Date

Effective Date	Open
2008-06-27	<input checked="" type="checkbox"/>

UDE Values

User Defined Element ID	UDE Value	Rate Code	TD Rate Code
<input checked="" type="checkbox"/> TAX_RATE	5		RATE_CHART
<input type="checkbox"/> TD_1	0		

Ok Exit

Interest Booking Account

You can select the accounts for booking interests on transactions processed at your bank.

At the time of creating an IC product, if you have maintained the booking account type as Interest (in the 'Interest and Charges – Product Definition' screen), the Interest will be liquidated into the Interest Booking account. By default, the customer's account in the current branch will be displayed in this screen (in the 'Interest Booking Account' field). However, you have the option of booking interest to a different account belonging to another branch also. The accounts maintained in the selected Booking Branch will be available in the adjoining option list. You can select the appropriate account. Interest will then be liquidated into the selected account.

Charge Booking Account

You can select the accounts for booking charges on transactions processed at your bank

At the time of creating an IC product, if you have maintained the booking account type as Charge (in the 'Interest and Charges – Product Definition' screen), the charge will be liquidated into the Charge Booking account. By default, the customer's account in the current branch will be displayed in this screen (in the 'Charge Booking Account' field). However, you have the option of booking charge to a different account belonging to another branch also. The accounts maintained in the selected Booking Branch will be available in the adjoining option list. You can select the appropriate account. Charges will then be liquidated into the selected account.

Rate Chart Allowed

Check this box if you do not want to allow floating rate code during Term Deposit account creation. Checking this box ensures the maintenance of the LD/MM rate for the Term Deposit.

Interest Statement

You can also indicate if you would like to generate an interest statement for the account. The Interest Statement will furnish the values of the SDEs and UDEs and the interest rule that applies on the account.

Dr Cr Advices

You can indicate whether you want to generate an interest liquidation advice for a customer account. Check the 'Debit/Credit Advices' box to indicate that the system must generate payment advices when interest liquidation happens on an account. The advices are generated in the existing SWIFT or/and MAIL format. No advices will be generated if you leave this box unchecked.

The preference you have made in the Customer Account Class screen will be defaulted here. However, you can choose to change your preference to generate or suppress these Advices.

Interest Start Date

For the account for which you are defining special conditions, you must specify the date from which you would like to apply interest. Interest for this account will be calculated according to the special conditions that you define subsequently.

Charge Start Date

For the account for which you are defining special conditions, you must specify the date from which you would like to apply charges. Charges for this account will be calculated according to the special conditions that you define subsequently.

By default, charges on an account would be applied when the free banking period (if any) elapses. This means that the Charge Start Date is arrived at by the System by adding the Free Banking Period days (if any, specified for the account class used by the account) to the Account Opening Date. If no Free Period has been indicated for the account class used by the account, the Charge Start Date is defaulted to the Account Opening Date (that is, charges on the account would be applied right from the account opening date) and displayed in the Special Conditions Maintenance screen.

You can override the default Charge Start Date and specify the desired start date for charge application.

Interest Booking Branch

By default, the customer's account in the current branch will be displayed in this screen (in the Interest/Charge Booking Account and Interest/Charge Booking Branch fields). However, you have the option of booking interest/charge to a different account belonging to another branch also. You can select the Interest/Charge Booking Branch from the option-list available. The accounts maintained in the selected Booking Branch will be available in the option-list provided for Interest/Charge Booking Account. You can select the account from this list. Interest/Charge will be liquidated into the selected account.

Charge Booking Branch

By default, the customer's account in the current branch will be displayed in this screen (in the Interest/Charge Booking Account and Interest/Charge Booking Branch fields). However, you have the option of booking interest/charge to a different account belonging to another branch also. You can select the Interest/Charge Booking Branch from the option-list available. The accounts maintained in the selected Booking Branch will be available in the option-list provided for Interest/Charge Booking Account. You can select the account from this list. Interest/Charge will be liquidated into the selected account.

Product

To calculate interest for an account, you must apply an interest product on the account. To recall, every interest product that you create is linked to an interest rule. The logic to calculate interest is built into an interest rule. When you apply an interest product on the account, interest for the account will be calculated according to the interest rule definition.

For the account for which you are defining special conditions choose the product(s) that you wish to apply. To recall, you can define a Special Condition for an account only if the account class of the account has a General Condition defined for the product. Thus, the picklist from where you select the product for which you want to define a Special Condition will contain products that satisfy one of the following conditions:

- a General Condition has been defined for the product and account class combination
- the product has been defined as a special conditions only product

The interest rule that is linked to the product(s) will determine the interest that is applied on the account.

You may want to apply more than one interest product on an account. For example, you may want to pay credit interest on the credit balance maintained in a current account and levy a debit interest if the account lapses into a debit balance. In order to achieve this, you would have to apply two products (one defined for credit interest and another defined for debit interest). In this screen, you can choose the interest products that you want to apply on an account.



The UDE currency, defined for the product (in the Interest Product Preferences screen) that you apply on the account, is displayed. Note that the UDE values that you specify for the account subsequently will be taken to be in this currency.

You can opt to generate an advice, for the benefit of the customer, when the values of the UDEs defined for the interest rule change.

Generate Rate Change Advice

Check the box 'Generate UDE change advice' at account level, to indicate that interest rate change advice has to be generated for the account at EOD. System generates interest rate change advices for Customer Accounts and Savings accounts when the interest rate changes as part of EOD. For those accounts, when interest rate changes the details are handed off for rate change advice generation and the same is generated in the pre determined swift format as per MT 935.

The advice tag used for interest rate change is RTCHG_ADVICE.

The advice format for interest rate change as per MT935 is given below:

Status	Tag	Field Name	Content/Options	No.
M	20	Transaction Reference Number	16x	1
O	23	Further Identification	16x	2
O	25	Account Identification	35x	3
M	30	Effective Date of New Rate	6!n	4
M	37H	New Interest Rate	1!a12d	5
O	72	Sender to Receiver Information	6*35x	6
M = Mandatory, O = Optional				

A rule identifies the method in which interest or charge is to be calculated. An interest rule consists of System Data Elements and User Data Elements.

When you apply a product on an account (while defining special conditions for it), interest for the account will be calculated according to the interest rule that you have linked to the product. That is, you merely define the following:

- how the principal should be picked up from the account

- the period for which you want to apply interest
- the type of rate (*not the numeric value*) that should apply

You now have to specify the numeric values of all the UDEs that you identified for the interest rule. The value that you specify here will be used to calculate interest for the account.

All the UDEs that you have identified for the rule (to which the product is linked) will be displayed here. The UDEs that are displayed here can be of four types. They are:

- Credit Rate
- Debit Rate
- Amount
- Number

The interest that you charge on a debit balance is an example of a debit rate. The interest that you charge on a credit balance is an example of a credit rate.

A User Data Element will be an amount under the following circumstances:

- In the case of a tier structure, the upper and lower limit of a tier or a tier amount
- In the case of a charge, when it is indicated as a flat amount
- Any amount that can be used in the definition of formula(e)

When building an interest rule you may have indicated the UDE to be a number if the interest or charge is based on the number of transactions or the number of account statements. A UDE under this category can also be used to store a numerical value that may be used in a formula.

Now, for each of the UDEs that are displayed, you must specify the values *individually*. If the type of UDE that you have identified for the rule is a 'Rate' element, you can either specify a Rate Code or enter a "value" for the Rate element.

If you specify a Rate Code for the UDE, the value that you have maintained for the rate code will be picked up while calculating interest. However, if you choose to enter a "spread" for the Rate Code, the appropriate value will be computed. (A "Spread" is a positive or negative value that you add or deduct to the value specified for the Rate Code). If you do not specify a spread, the rate maintained for the Rate Code will be picked up.

The value for TD Rate Code will default from the rate code maintained in the Floating Rate Maintenance screen. Rule for TD Rate Code UDE consists of only one type of rate as rate code. If the TD Rate Code is used through Floating Rate Maintenance screen, then Rate Code column is disabled in the IC Special Condition screen.

If the type of UDE is an amount, the value that you enter will be in the currency that you specified in the UDE Amounts Currency field (in the Interest Product Preferences screen). If you specified the UDE amounts currency as the local currency and the account is in a foreign currency, the currency conversions will be on the basis of the mid rate for the day.



The UDE values that you specify here will only be applied to this account

Waive Product

Check this box if you want to waive of a particular interest or charge product that has been specified.

Open

More than one product may be applicable on an account class at the same time. You can temporarily stop applying a product on an account class by 'closing' it

You can achieve this by un-checking the box 'Open'. The product will cease to be applied on the account class. You can make the product applicable again by checking the 'Open' box.

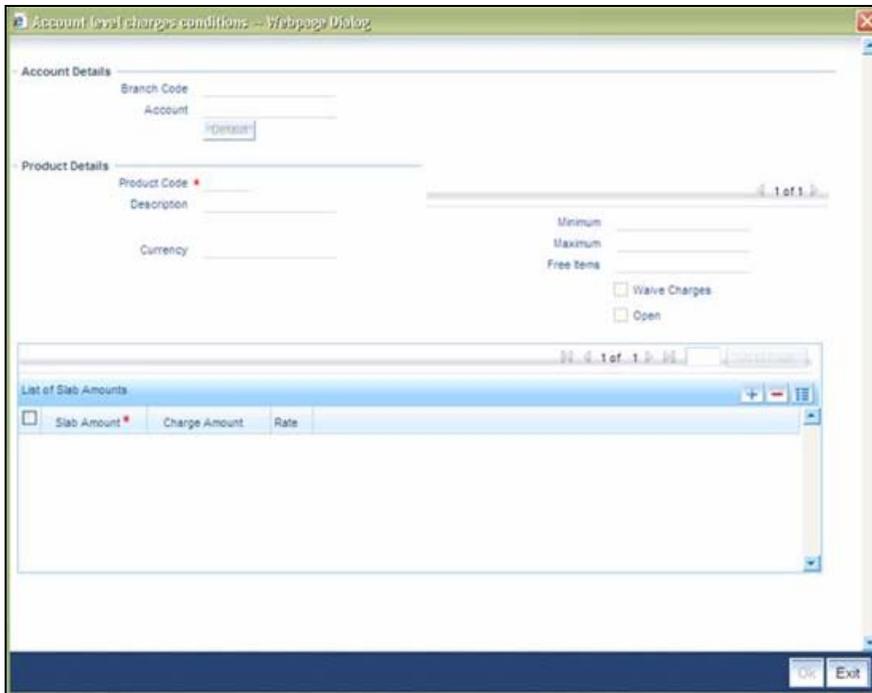
Effective Date

The 'Effective Date' of a record is the date from which a record takes effect. You can maintain different values for a UDE, for different effective dates, for an account. When interest is calculated on a particular day for an account with special conditions applicable, the value of the UDE corresponding to the date will be picked up.

Typically, you would want to open records with different Effective Dates if the values of UDEs vary within the same liquidation period.

3.1.18 Specifying Charge Details

You can capture details of charges for the account, using the 'Account level charges conditions' screen. To invoke this screen, click the 'Charge' button in the 'Customer Accounts Maintenance' screen.



Branch

The Branch Code to which the account belongs (for which you are defining special conditions) is displayed in this field.

Account

The Account number of customer (for which you are defining special conditions) is displayed in this field.



You can click the 'Default' button to default the Charge Products and the corresponding details applicable for the account. You can then modify these values to define the special conditions.

3.1.18.1 Specifying Product Details

Specify the following details:

Product

The system defaults a product when you click the 'Default' button at the time of account creation. You must modify it to identify the Charge product using which the applicable charges would be collected.

Currency

The charges would be collected in the currency defined for the selected charge product, and this currency is displayed on the screen.

Minimum and Maximum

You must indicate the charge amount range, representing the minimum and maximum charge that can be applied for the account.

Free Items

You must indicate the number of free items for which the customer will not be charged.

Open

By default, each charge consolidation charge setup that you set up is enabled and active. You can also disable the setup by checking the 'Open' box.

Waive Charges

You can choose to waive charges for an account.

3.1.19 Specifying Consolidated Charge Details

You can capture details of consolidated charges for the account, using the 'Account Level Consolidated Charges Conditions' screen.

To invoke this screen, click the 'Consolidated Charge' button in the 'Customer Accounts Maintenance' screen.

The screenshot shows a web page dialog titled "Account Level Consolidated Charges Conditions -- Web Page Dialog". The dialog contains the following fields and options:

- Account Details:**
 - Branch * CHO
 - Account * 100002
- Product Details:**
 - Product Code *
 - Currency
 - Minimum
 - Maximum
 - Waive Charges
 - Open
- Discount:**
 - Discount Percentage
 - Discount Amount

At the bottom of the dialog are "Ok" and "Exit" buttons.

Branch

The Branch Code to which the account belongs (for which you are defining special conditions) is displayed in this field.

Product

You must identify the consolidated charge product using which the applicable charges would be consolidated. The charges would be consolidated in the currency defined for the selected consolidated charge product, and this currency is displayed on the screen.

When you opt for a consolidated charge product, all the consolidated charge parameters defined for the selected product are defaulted to the account for which the product has been linked. You can change the default in respect of the following parameters:

- Minimum and maximum charge
- Discount percentage and discount amount

Currency

The charges would be consolidated in the currency defined for the selected consolidated charge product, and this currency is displayed on the screen.

Minimum

You must indicate the minimum charge that can be applied for the account

Maximum

You must indicate the maximum charge that can be applied for the account

Open

By default, each charge consolidation charge setup that you set up is enabled and active. You can also disable the setup by checking the Open box.

Waive Charges

You can choose to waive consolidated charges for an account

Discount Amount

In this field, you can indicate the flat discount amount, if any, which would be applicable for the consolidated charge calculated for the account. After the discounting has been applied, the Maximum and Minimum validations are performed.

Alternatively, the discount, if any, which is applicable, can be specified as a percentage of the calculated consolidated charge amount.

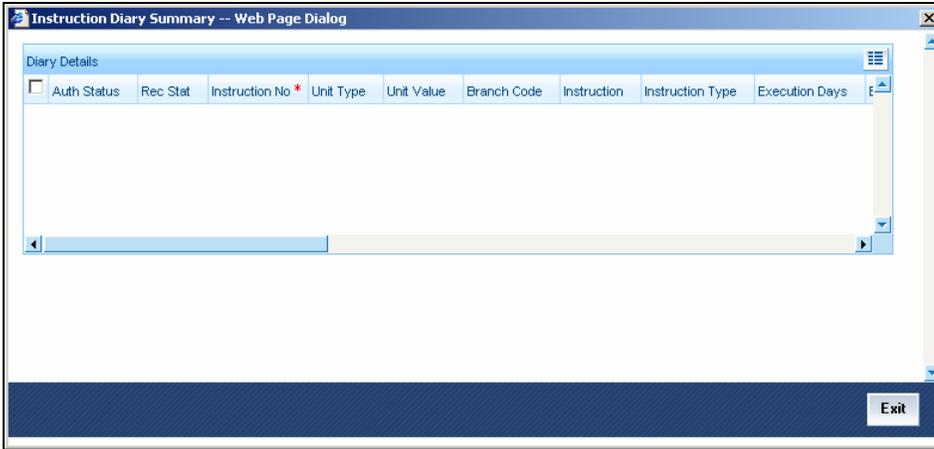
Discount Percentage

You can indicate the discount percentage, if any, which would need to be applied to the calculated charge. After the discounting has been applied, the Maximum and Minimum validations are performed.

The discount, if any, which is applicable, can also be specified as a flat discount amount

3.1.20 Specifying Standing Instruction Details

You can capture details of standing instructions for the account, using the 'Instruction Diary Summary' screen. To invoke this screen; click the 'Standing Instructions' button in the 'Customer Accounts Maintenance' screen.

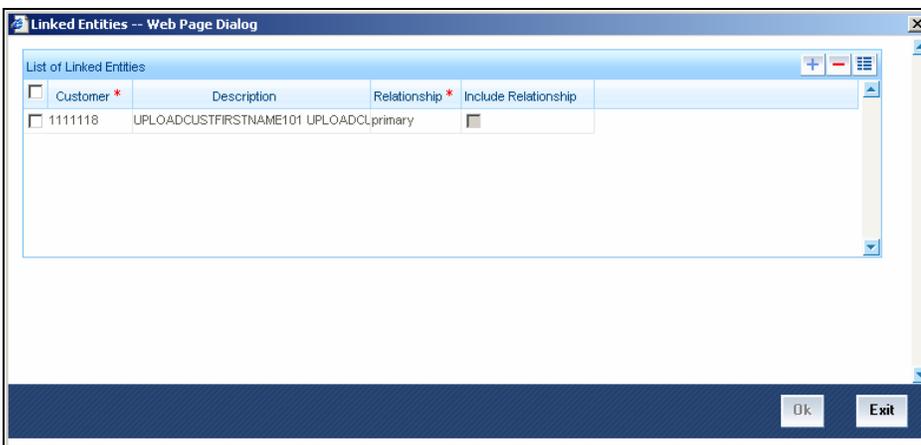


Here you can view the following details:

- Authorization status
- Record status
- Instruction number
- Unit type
- Unit value
- Branch code
- Instruction
- Instruction type

3.1.21 Specifying Linked Entities

You can capture details of linked entities for the account, using the 'Linked Entities' screen. To invoke this screen; click the 'Linked Entities' button in the 'Customer Accounts Maintenance' screen.



Customer

Select the customer from the option list with whom you want to establish the relationship with the customer account that you are maintaining.

Description

In this field, the system displays the name of customer that you have selected in the previous field. You cannot change the description.

Relationship

You have to choose a relationship code to establish a relationship between the customer being selected and the customer account you are maintaining.

By default, the system will select the customer of the account as the Primary Holder. This is a pre-shipped relationship and you will not be allowed to change the relationship.

3.1.22 Specifying MIS Details

You can capture Management Information System details for the account, using the 'Management Information System' screen. To invoke this screen; click the 'MIS' button in the 'Customer Accounts Maintenance' screen.

The screenshot shows a web page dialog titled "Management Information System -- Web Page Dialog". The form contains the following fields and controls:

- Branch * CHO
- Account Number 100002
- MIS Group
- Rate Code
- Link to Group (checkbox)
- Calc Method Actual/360
- Rate Type FIXED
- Spread
- Pool Code SAVINGS
- Account Level
- Composite MIS Code
- Transaction MIS Code (MIS Group): CC_TRANS, CCY_TRANS, MSTC002, MSTC003, MSTC004, MSTC005, MSTC007
- Composite MIS Code (MIS Group): AO_COMPOS, SIC_COMPO, MSCOC003, MSCOC004, MSCOC006, MSCOC007, MSCOC008
- Change Log
- Transfer Log
- OK
- Exit

Branch

The current logged-in branch code is displayed here

MIS Group

For an account, the transaction type of MIS class will be picked up from the account class

Rate Code

Specify the rate code. Select the appropriate one from the adjoining option list, which displays all valid rate codes maintained in the system

Link to Group

If an MIS Group is linked, you can indicate whether the linkage with the group should always be maintained. If yes, any change to the MIS Group will automatically apply to the customer to whom the MIS Group is linked. If not, the entities defaulted for the customer will continue, even if they are changed subsequently for the group.

Rate type

If you have indicated that rates maintained for the individual account should be picked up for MIS refinancing you have to specify the Rate Type that is to be used. The options available are:

- Fixed
- Floating – Automatic – indicating that the system should pick up the refinancing rate associated with the account. Since the account number is linked to a Rate Code the system picks up the rate code associated with the account when the EOD processes are run to refresh the various rates.

Select the appropriate.

Pool Code/Account Level

The Pool Code/Account Level to which the account class or product belongs should be defined.

Pool Code

For an account, the pool code will be picked up from the account class.

Transaction MIS Group

For an account, the transaction type of MIS class will be picked up from the account class.

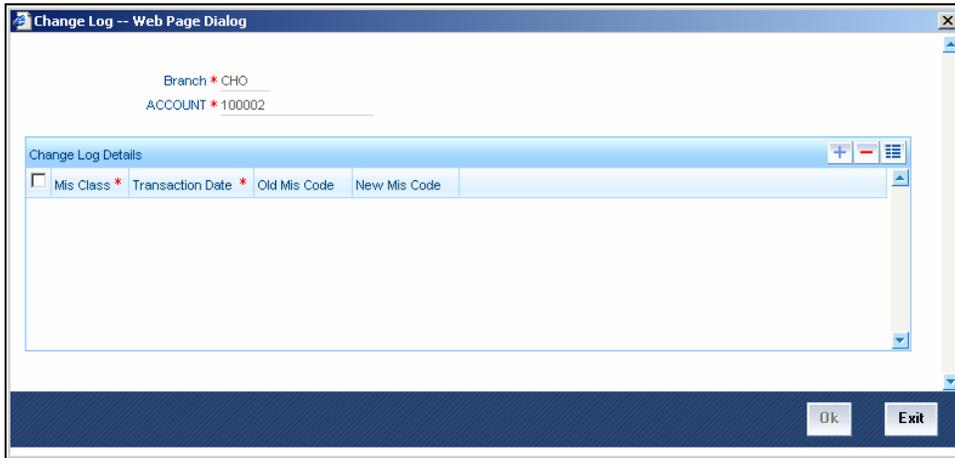
Composite MIS Group

The composite type of MIS class will be defaulted from those defined for the customer.

Cost Code

For an account, the cost codes will be picked up from the account class.

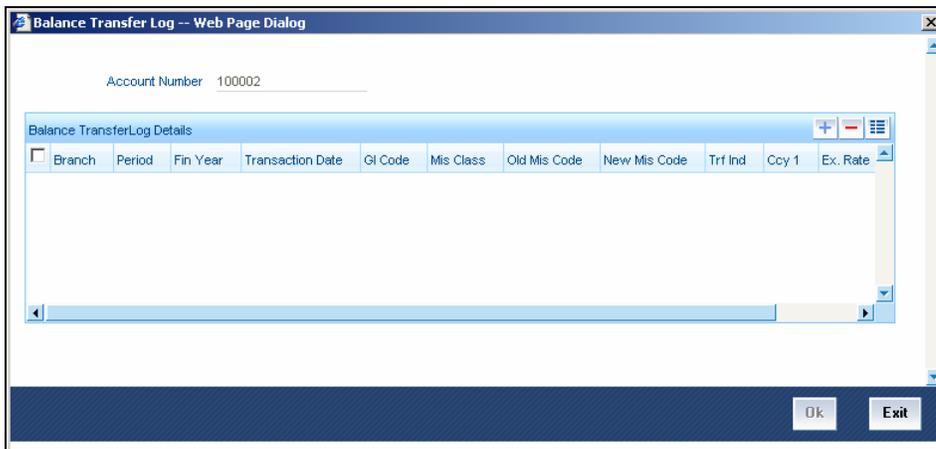
3.1.22.1 Specifying Change log Details



Branch

The current logged-in branch code is displayed here

3.1.22.2 Specifying Transfer log details



Here you can capture the following details:

Account Number

This is the account number of the deposit. If you specify an account that is disallowed for your user id and move to the next field the system will throw up an error/override. The restricted accounts for users ids are maintained in the 'User Account Class Restrictions' screen. The system will perform this validation for default settlement pick up also.

3.1.23 Specifying UDF Details

You can capture User Defined Fields for the account, using the 'UDF' screen. To invoke this screen; click the 'Fields' button in the 'Customer Accounts Maintenance' screen.'

Field Name *	Value
--------------	-------

3.1.24 Specifying Deposits Instructions

You can capture details of the deposit account, using the 'Deposits Instruction' screen. To invoke this screen, click the 'Deposits Instruction' button in the 'Customer Accounts Maintenance' screen.

Branch CHO
Account Number 100002

Account Class SNSAV
Customer 1111118
Ccy USD
Sweep Branch
Deposit Currency
Sweep To Account
Amount
Amount Block Number
Tenor
Sweep Multiple Of
Minimum Required Balance
Source Code
External Reference Number
Retry Till Date
Start Date

Here you can capture the following details:

- Account Number - Specify the account number of the customer. Select the account number from the adjoining option list
- Account Class - This is the account class to which the account is linked
- Customer - The customer for whom you are maintaining the deposit instructions
- Sweep Branch - Indicate the branch to which the sweep is carried out
- Sweep To Account - Indicate the account to which the sweep is carried out
- Amount - This is the deposit amount
- Minimum Required Balance - The minimum balance indicates that only the amounts above this limit will be used for auto creating deposits
- Source Code - The code assigned for the sweep
- External Reference Number
- Branch - The branch code of the branch which is to be associated with the account
- Sequence Number - The system generated sequence number for the instruction you are maintaining
- Currency - Currency of the particular account
- Deposit Currency - The currency in which the deposit is made
- Tenor - Tenor for the deposits that are opened under an account class
- Sweep Multiple Of - The sweep can only be in multiples of the sweep specified
- Retry Till Date - The instructions specified will be invalid after this date Any failed sweeps after this date will not be picked up for processing the next day

3.1.25 Specifying Billing Parameters

You can capture billing parameters for the account, using the 'Billing Parameters' screen. To invoke this screen; click the 'Billing Parameters' button in the 'Customer Accounts Maintenance' screen.

The screenshot shows a web-based dialog box titled "Billing Parameters -- Web Page Dialog". It contains the following fields and controls:

- Branch * CHO
- Account No * 100002
- Consolidating Account
- Billing Liquidation: Auto (dropdown menu)
- Settlement Account
- Direct Debit
- Bank Code
- Account
- Name
- Aggrement Id

At the bottom of the dialog, there is a section titled "Billing Details" which contains a table with the following structure:

Billing Product *	Description

The table is currently empty. At the bottom right of the dialog, there are "Ok" and "Exit" buttons.

3.1.26 Specifying Account Signatory Details

You can capture details of signatories for the account, using the 'Signatory Details' screen. To invoke this screen, click the 'Account Signatory' button in the 'Customer Accounts Maintenance' screen.

Here you can capture the following details:

Branch

The system defaults the current branch here

Account Number

This is the account number to which signatories are to being linked

Account Description

The system displays the description for the account you have selected

Customer Number

Enter the customer signatory you want to link to the account

You can link a customer signatory to an account either by:

- Click on the option list next to the Signatory Number. A list of customer signatory numbers, whose details have been captured will be displayed, along with their names. Pick up the signatory whom you want to make an account signatory for the account
- Keying-in the customer Signatory Number and Name directly, if the signatory number has not been maintained through the Customer Signatory details screen



If the signatory ID that you specify has not been maintained, the System displays an override. On confirming the override, you will be allowed to save the signatory details. An error message is displayed if you enter a duplicate Signatory ID. Each time you capture a new Signatory ID at the account level you must identify the relationship of the signatory with the customer.

Customer Name

The system displays the name of the corresponding customer

Minimum Number of Signatories

Specify the minimum number of signatories necessary to endorse an instrument involving the account

Account Message

You can capture information about particular signatories. These messages could pertain to the name, number and the type of signatory your customer is. For instance you can capture a message like - "This signatory is a joint account holder with rights to sign instruments only up US 8000".

Signatory Number

The system displays values maintained in CIF signatory for the customer number

Signatory Name

The system displays the corresponding name of the signatory number specified

Approval Limit

Specify the amount up to which the account signatory can approve for debits

3.1.27 Specifying Details for Balance Report Statement

The Customer accounts maintenance provides you with the facility to generate balance reports for the customer account. These details are defaulted from the account class maintenance performed for the account class category the customer account comes under. You can however, alter these details utilizing the Customer account maintenance screen.

To invoke this screen click the 'Interim & Balance Parameters' button, in the customer account maintenance screen. You need to specify the details for an MT 941 message.

This screen contains the details necessary for the account generation parameters. The message details the balance of the customer account that is under a particular account class. The account balances indicate the condition of the customer account for an identified time period.

3.1.27.1 Specifying Interim Transactions Report

Generate Message

Check this box to indicate that the periodic interim statement (MT942) generation is required for the account. This will be defaulted from 'Account Class Maintenance' screen. However, you can modify it. The 'Consolidated Statement' and 'Generate Message' are mutually restricted.

Generate Message Only on Movement

Check this box to indicate that the interim statement generation is required, only if additional entries have been posted subsequent to the previous interim statement generation. This will be defaulted from 'Account Class' screen, however you can modify it.

Report Transaction Since

This section lists all the transactions of the interim account statement, which are supposed to be reported. This will be defaulted from 'Account Class' screen, however you can modify it. You can choose the appropriate values applicable:

- Previous MT942 – This indicates that all transactions posted and authorized since previous MT942 would be sent in the current interim statement.
- Previous MT940: This indicates that all transactions posted and authorized since previous MT940 will be sent in the current interim statement. If this option is selected, you will have to specify the cycle of account statement to be considered.

Minimum Debit Amount

Specify the minimum transaction amount for the debit transaction to be eligible for reporting in the interim statement. The corresponding amount for the account currency will be defaulted. However, you can modify the amount defaulted. If the amounts are not defined at the account class for the currency in which the account is being created, no defaulting of amounts shall be done.

Minimum Credit Amount

Specify the minimum transaction amount for the credit transaction to be eligible for reporting in the interim statement. However, you can modify the amount defaulted. If the amounts are not defined at the account class for the currency in which the account is being created, no defaulting of amounts shall be done.

Daily Statement Count

Specify the count of interim statement generated during the day. In case a statement is scheduled to generate, but is not generated because there is no movement, the counter will not be incremented. The counter will be reset at End of Day.

Year to Date Statement Count

Specify the count of interim statement generated for the account since start of the financial year. The financial year will be as defined in the Accounting Period maintenance. This counter would be set at the end of year.

Generate Balance Report

To indicate that the customer account is considered for generation of its balance message, check this box

Of

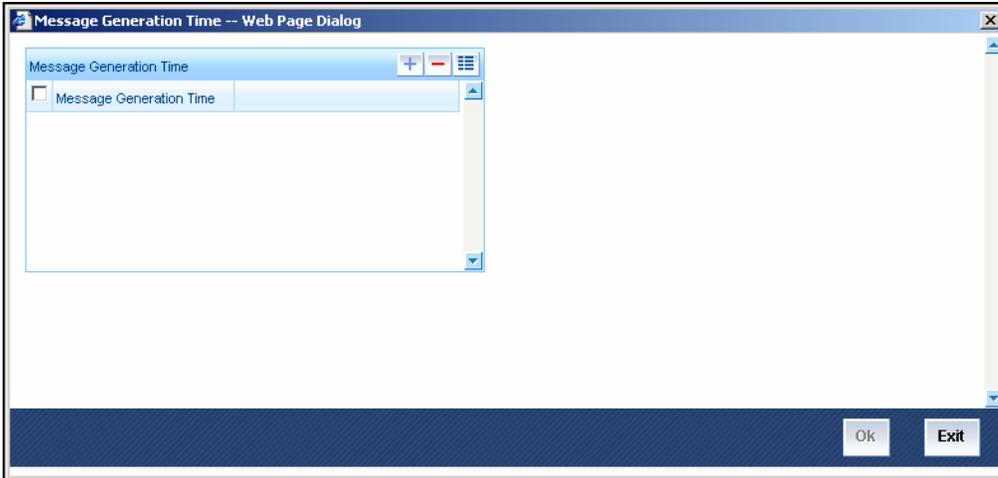
Select the mode of message for balance generation from the option list

Report Transaction Since

This section lists all the transactions the customer account has undergone, in the interval of balance messages generated for the account. You can choose the appropriate values applicable:

- Previous MT940: This indicates all transactions posted and authorized since the issue of a previous MT 940 in the current balance report
- Previous MT941: This indicates all transactions posted and authorized since the issue of a previous MT 941 in the current balance report
- Previous MT950: This indicates all transactions posted and authorized since the issue of a previous MT 950 in the current balance report

You can synchronize the time instance by hours for generation of the balance message by clicking the 'Times' button.



This screen is employed to indicate the the time instance in hours for the generation of the balance report.

Message generation time

Specify the timing for generation of the MT 941/ MT942 message. You can specify the time interval in hours only.

The details for issuing the balance reports are discussed in the chapter 'Maintaining Mandatory information, for different accounts under a particular class. The details involved in generation of a balance report for a specific customer account correspond with those discussed for account classes.

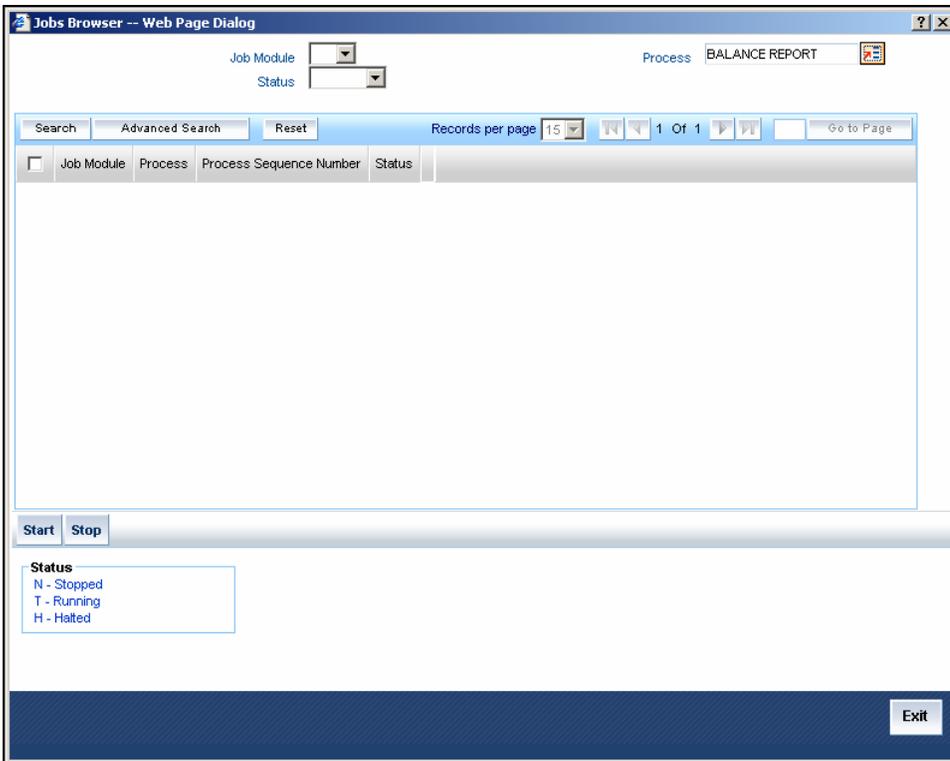
3.1.27.2 Balance Statement Handoff

The balance statement can be handed off as part of scheduled task under Oracle. You need to assign its frequency in hours. This process is initiated for all accounts requiring a balance account statement. As discussed previously the time for generation of the statement is determined and specified. In case of no subsequent transactions reports, the statement is not generated.

3.1.27.3 Assigning Balance Statement as Job

The balance statement can be facilitated to run as part of a scheduled job as part of the Oracle jobs initiated during processing. The Jobs Browser screen of the application provides you the facility to run the balance statement as a synchronized task, subject to specified time intervals in hours.

Invoke the 'Jobs Browser' screen from the application typing 'CSSJOBBER' in the field at the top right corner of the Application tool bar and click on the adjoining arrow button.



Select the option 'Generate Balance Report' from the Process option list. All associated accounts of the particular branch that have been marked for generation of balance statements are procured by Oracle FLEXCUBE

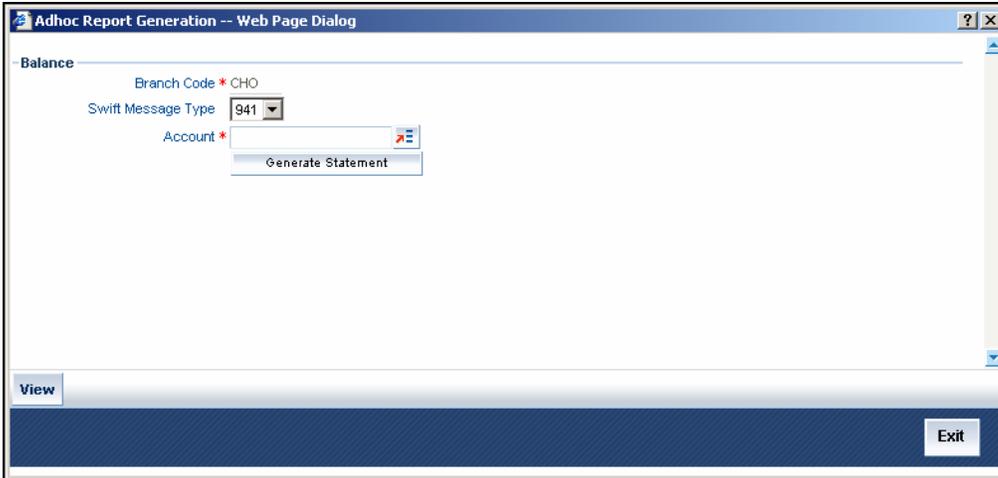
The debit and credit accounts considered since the previous issue of an MT941/MT942, are picked up for the current processing. The previous messages are based on the parameters maintained for each account. This processing produces details of the statement generation.

3.1.27.4 Generation of Ad hoc Reports

Balance reports for each account under an account class can be generated on an ad hoc basis. The Ad Hoc report generation screen is used for capturing details of a balance report sent ad hoc.

You can invoke this screen by selecting Messages in the application browser. Hereafter select 'Detailed' under 'Account Balance and Interim Report'.

Alternatively, you can invoke this screen by typing 'ACDADCRP' in the upper right corner of the application toolbar, and clicking the arrow adjacent it.



Branch Code

The branch to which the account marked for balance report generation belongs is displayed; you cannot change or modify this value.

Account

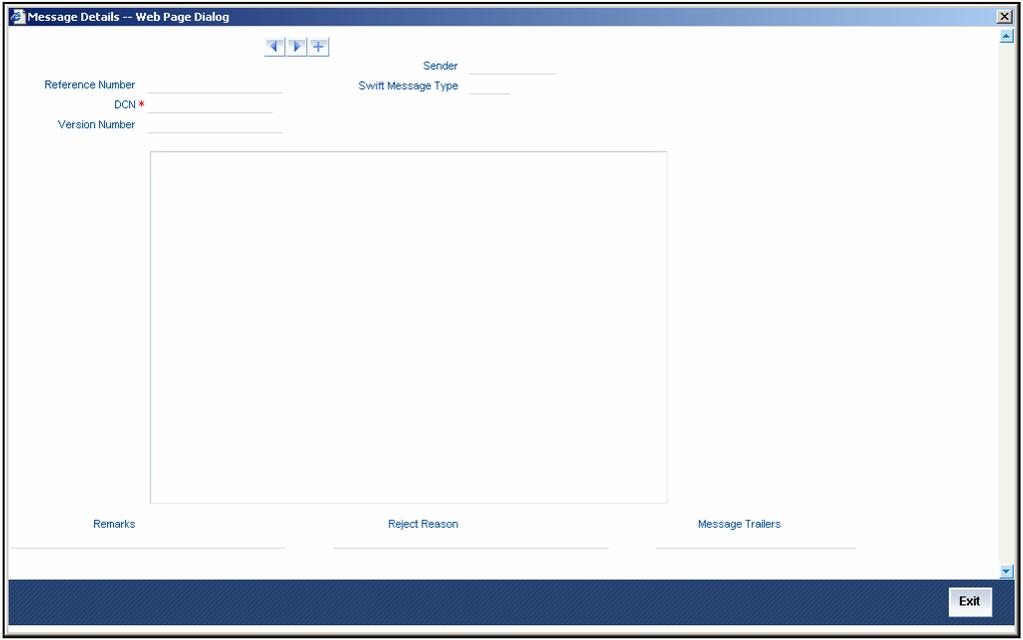
Select the account, which has been identified for generation of a balance statement, from the option list. The account balance of this account is generated as an outgoing statement.

Swift Message Type

Select the type of message required to be sent. As the message is a balance statement, select MT941/ MT942.

Click on the 'Generate Statement' to initiate the generation of balance statement for the account you have selected. This process would pick up the entire debit and credit component accounts created since the issue of a previous MT941, MT942, MT950 or MT940 are included in the generated statement.

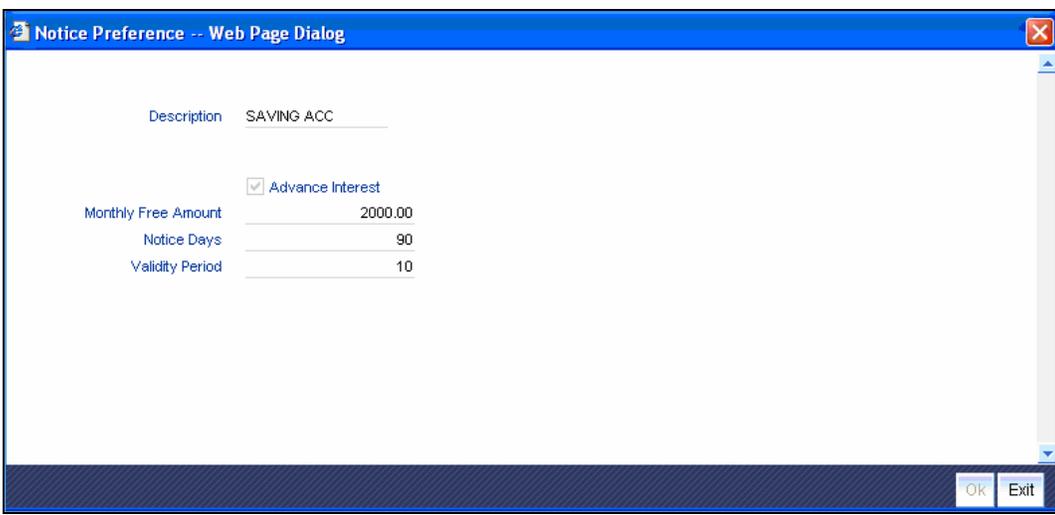
You can examine the details of the generated message, to ensure that all details entered are correct. Click on the 'View' button, to observe the outgoing message.



You can examine the message for ensuring the information entered is complete. You can only view the details of the message; no input of additional information is supported at this stage.

3.1.28 Maintaining Notice Preferences for Withdrawal

You can view and modify the notice preferences maintained at the account class level for the withdrawal of amount from savings account through the 'Notice Preferences' screen. Click 'Notice' button in the 'Customer Accounts Maintenance' screen. The 'Notice Preferences' screen is displayed as follows:



 This screen is applicable only for saving type of account

The following field is displayed in this screen:

- Description

The following details are defaulted from the account class maintenance level. However, at the account level you are allowed to modify this.

Advance Interest

Check this field to levy the advance interest on the account



Note the following:

- The customer is liable to pay this advance interest in case he/she fails to provide the required notice to the bank
- The system deducts the advance interest from the credit Interest earned by the customer on his/her credit balance in the account

Monthly Free Amount

Specify the amount that the customer can withdraw per calendar month from his/her savings account without being liable to pay advance interest.

Notice Days

Specify the number of days before which the customer should notify the bank if he/she wants to withdraw an amount more than the 'Free Amount' from his/her account.

Validity Period

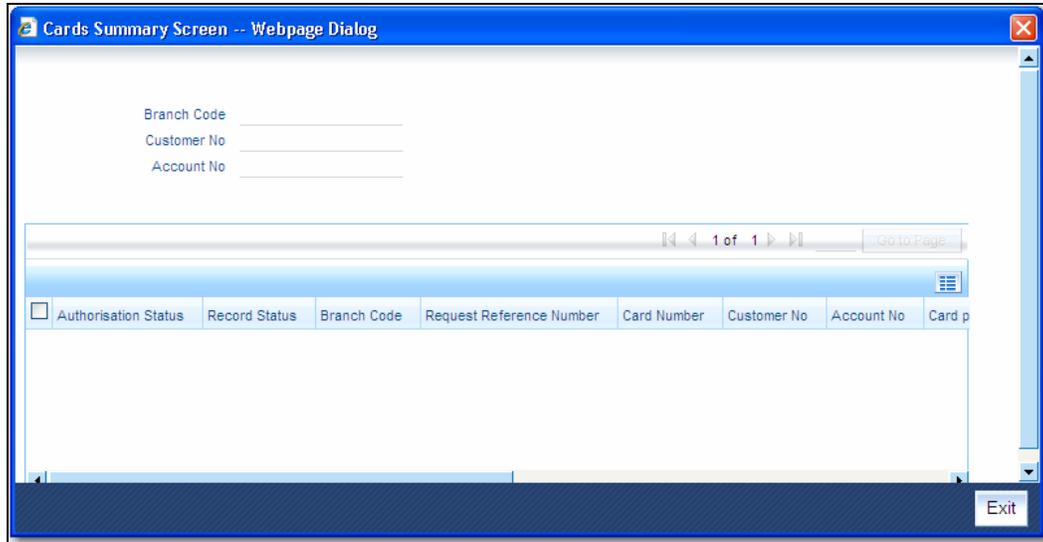
Specify the validity period in number of days. During this period, the customer can do the withdrawal of the amount for which he/she notified the bank.



For more details on 'Notice Accounts' refer the following section.

3.1.29 Viewing Cards Details

Click 'Cards' button to view details about debit cards issued against the account.



Here, you can view the following details.

Branch Code

The branch code is displayed from the main 'Customer Accounts Maintenance' screen.

Customer No

The customer identification code (CIF) of the account holder is displayed from the main 'Customer Accounts Maintenance' screen.

Account No

The account number is displayed from the main 'Customer Accounts Maintenance' screen..

Authorisation Status

Indicate the authorisation status of the debit card by selecting one of the following values:

- Authorised
- Unauthorised

Record Status

Indicate the record status of the debit card by selecting one of the following values:

- Open
- Closed

Branch Code

The system displays the branch code where the debit card has been issued.

Request Reference Number

The system displays the request reference number of the card issuance record.

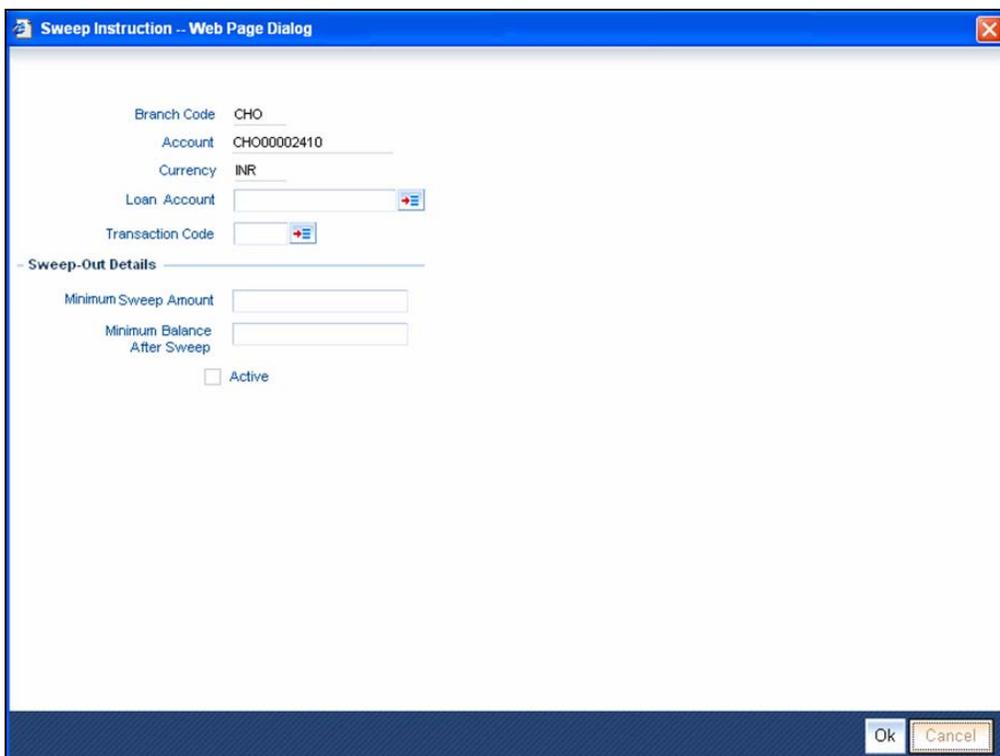
Card Number

The system displays the debit card number of the card holder.

Multiple cards can be issued to a customer.

3.1.30 Maintaining Sweep Instructions

You can view and modify the sweep instructions for a loan account maintained at the account class level, for online sweep of amounts with CASA account through the 'Sweep Instruction' screen. Click 'Sweep Instruction' button in the 'Customer Accounts Maintenance' screen. The 'Sweep Instruction' screen is displayed as follows:



The screenshot shows a web dialog box titled "Sweep Instruction - Web Page Dialog". It contains the following fields and controls:

- Branch Code: CHO
- Account: CHO00002410
- Currency: INR
- Loan Account: [Empty text box with a dropdown arrow]
- Transaction Code: [Empty text box with a dropdown arrow]
- Sweep-Out Details** (Section Header)
 - Minimum Sweep Amount: [Empty text box]
 - Minimum Balance After Sweep: [Empty text box]
 - Active
- Buttons: Ok, Cancel

You can maintain the following parameters here:

Branch

Current Branch code of the CASA account will be defaulted here from the main screen.

Account

Account number of the CASA account will be defaulted here from the main screen.

Currency

Currency code of the CASA account will be defaulted here from the main screen.

Loan Account

Select a valid loan account you need to sweep with the CASA account, from the adjoining option list.



Note the following:

- Select only Revolving type of loans.
- The Branch, Customer, and Currency of the Loan account and CASA account should be same.
- You can link only one loan account to the CASA account and vice-versa.

Transaction Code

Select a valid transaction code for sweep entries from the adjoining option list.

Sweep-out Details

You can maintain the following sweep-out details here:

Minimum Balance After Sweep

Specify minimum balance amount you need to maintain in the CASA account after sweep out.

Minimum Sweep Amount

Specify the minimum amount you need to sweep out from CASA account to loan account.

Active

Check this box to activate sweeping of amount between loan account and CASA account.



Note the following:

- If a sweep instruction is maintained for a CASA account with loan account, then during the closure of CASA account and CL loan account system will automatically deactivate the sweep instruction.
- Once the loan account is linked with CASA account for sweep, then the system will not allow to maintain any other sweep for CASA account at 'Linked Sweep Accounts' level.

3.2 Levying Penalty Interest on Notice Accounts

The 'Notice Account' is a savings account for which the bank levies 'Advance Interest' if the account holder withdraws an amount more than the 'Free Amount'. The free amount is the amount that a customer can withdraw per calendar month from his/her savings account without providing any notice to the bank and without being liable to pay advance interest.

Oracle FLEXCUBE facilitates the setting up of a 'Notice Account' using the 'Customer Accounts Maintenance – Notice Preferences' screen by enabling the option, 'Advance Interest'. You can also configure an account class for advance interest by enabling the option, 'Advance Interest' at the 'Account Class Maintenance – Notice Preferences' screen.

For more details on the 'Customer Accounts Maintenance – Notice Preferences' screen, refer to the preceding section, titled, 'Maintaining Notice Preferences for Withdrawal'.

For more details on the 'Account Class Maintenance – Notice Preferences' screen, refer to the section, 'Maintaining Notice Preferences' in the chapter, 'Maintaining Mandatory Information' of this User Manual.

These Notice Accounts are linked to the 'Notice Period' maintained at Account Class/Customer Account level for the withdrawal of amount from the account. The account holder should provide a notice of specified days/months to the bank to withdraw an amount more than the 'Free Amount'. Once the notice period is crossed, the notice becomes active and the customer can withdraw the noticed amount during the validity period of the notice. For example, if the Notice Period is 3 months then the customer should inform the Bank 3 months in advance about the amount the customer wants to withdraw from his account.

The noticed amount can be withdrawn at one go or in several installments within the notice validity period window. After the validity period expires, the status of the notice remains closed.'



Note the following:

- The system deducts the advance interest from the credit Interest earned by the customer on his credit balance in the account
- If the customer does not withdraw his free amount during any month he is not allowed to carry forward the same in the subsequent month

You have to maintain an SDE for advance interest calculation on the amount withdrawn from the customer account. The system takes up all accounts belonging to a product, for which the option 'Advance Interest' in 'Notice Preferences' screen is enabled, for calculating the Advance Interest.

For more details on maintaining this SDE refer to the section, 'Maintaining SDEs for Computing Advance Interest' in the chapter, 'Maintaining System Data Elements' of the 'Interest and Charges' User Manual.

The following examples describe the calculation of advance interest:

Example1

Calculation of penalty interest (partial utilization) - In this illustration, the withdrawal amount is only partially exhausted through free amounts and notices.

Credit interest rate: 2.00 %

Penalty Interest rate: 0.50 %

Notice period: 90 days

Free amount per month: 2000 EUR

Customer withdraws EUR 8.500,00 on 15.07.2005 without any prior notice

The following table describes the calculation of penalty interest in this case

Date	Type (Free Amount / Notice)	Notice / Free Amount Available	Amount Passed	Basis Amount for Penalty Calculation	Penalty Days	Penalty Interest Amount *
15.07.2005	Free Amount	2000.00	8500.00	6500.00	17(15.07.05 until 31.07.05)	1.53 EUR
01.08.2005	Free Amount	2000.00	6500.00	4500.00	31(01.08.05 until 31.08.05)	1.94 EUR
01.09.2005	Free Amount	2000.00	4500.00	2500.00	30 (01.09.05 until 30.09.05)	1.04 EUR
01.10.2005	Free Amount	2000.00	2500.00	500.00	12 (Remaining days so that total penalty days is 90)	0.08 EUR
					TOTAL	4.60 EUR

Example 2

Calculation of Penalty interest with notices (full utilization) - In this illustration, the withdrawal amount is fully exhausted through free amounts and notices.

Credit interest rate : 2.00 %

Penalty Interest rate : 0.50 %

Notice period : 90 days

Free amount per month : 2000 EUR

Available notices:

Notice Initiation date	Notice Activation Date	Notice amount
26.04.2005	25.07.2005	3000
07.05.2005	05.08.2005	3000
22.05.2005	20.08.2005	3500

Let us assume that the free amount for July is not utilized yet (i.e. Free amount available for July is 2000 EUR). Customer withdraws EUR 8.500,00 on 17.07.2005.

The following table describes the calculation of Penalty Interest in this case:

Date	Type (Free Amount / Notice)	Notice / Free Amount Available	Amount Passed	Basis Amount for Penalty Calculation	Penalty Days	Penalty Interest Amount
17.07.2005	Free Amount	2000.00	8500.00	6500.00	8 (17.07.05 until 24.07.05)	0.72 EUR
25.07.2005	Notice Amount	3000.00	6500.00	3500.00	7 (25.07.05 until 31.07.05)	0.34 EUR
01.08.2005	Free Amount	2000.00	3500.00	1500.00	4 (01.08.05 until 04.08.05)	0.08 EUR
05.08.2005	Notice Amount	3000.00	1500.00	0		-
					TOTAL	1.15 EUR

3.3 Maintaining Notice Period for Withdrawal

You can specify the notice for withdrawal of amount from the accounts using 'Notice Period Maintenance' screen. You can invoke this screen by typing 'STDNTPRD' at the top right corner of the application tool bar and clicking the adjoining arrow button.

The following details are captured in this screen.

Branch Code

The current branch code is defaulted here

Account Number

Specify the account number for which you wish to maintain the notice period

Initiation Date

Specify the date on which the notice is initiated

 After specifying the initiation date click 'Default' to display the Notice Id, Activation Date, Validity Period, End Date and Notice Amount. The system defaults the following fields based on the Notice Preferences you maintain at the Customer Account level.

Activation Date

The activation date gets defaulted based on the account number and initiation date entered. This is the date from which the notice period becomes active. However, you can modify this date.

Validity Period

The validity period of the notice as maintained in the 'Notice Preferences' screen at the account level gets defaulted here. However, you can modify this period

Notice Amount

Specify the amount to be withdrawn within the Notice Period. The amount you specify here should be in account currency.

The following fields are displayed in this screen:

- Branch Code – The branch code of the current branch
- Notice Id – The identification of the notice
- End Date – The end date of the notice period



Note the following:

- You can unlock the record and modify details but you cannot make retrospective changes.
- You can modify only the inactive notices (i.e. only when application date is less than activation date of the notice).
- You can close and reopen the Maintenance.

3.4 Viewing Utilization of Free Amounts

You can view the utilization of free amounts with respect to advance interest for the accounts using 'Notice Utilization Query' screen.

You can invoke this screen by typing 'STDADINT' at the top right corner of the application tool bar and clicking the adjoining arrow button.

Currency	Year	Month	Free Amount	Free Amt Utilized	Free Amt Available	Notice An
USD	2009	01	2000	0	2000	
USD	2009	02	2000	0	2000	
USD	2009	03	2000	0	2000	
USD	2009	04	2000	0	2000	
USD	2009	05	2000	0	2000	
USD	2009	06	2000	0	2000	
USD	2009	07	2000	0	2000	
USD	2009	08	2000	0	2000	
USD	2009	09	2000	0	2000	
USD	2009	10	2000	0	2000	
USD	2009	11	2000	0	2000	
USD	2009	12	2000	0	2000	

You can query the records based on the following criteria:

- Branch Code
- Account Number
- Year

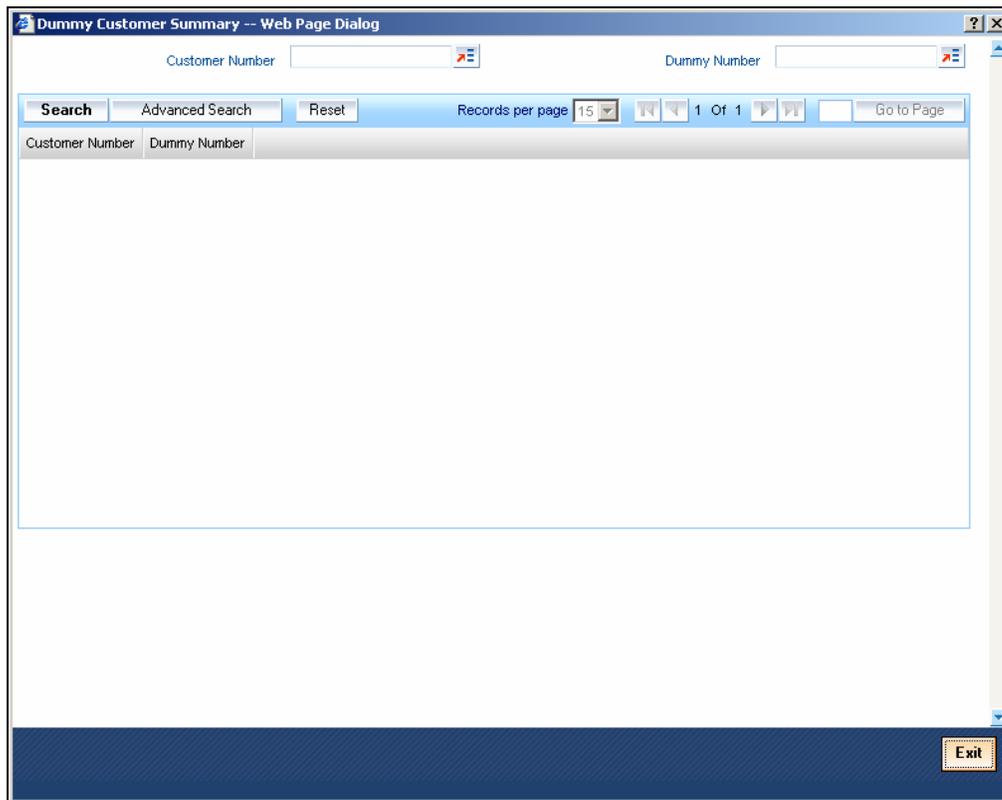
- Month

3.5 Viewing Dummy Numbers Associated with CIF Number

To recall, in the Branch Parameters screen, you can specify a number range based on which the customers of your bank will be assigned CIF numbers for identification. You can also maintain a dummy CIF number range for a branch. The dummy CIF range will be used for account number generation.

Refer the Core Services User Manual for details on maintaining dummy CIF number range and its usage for customer account number generation.

You can view all the dummy CIF numbers linked to a customer in the 'Dummy Customer Summary' screen. To invoke this screen click **Customer Maintenance** in the Application Browser and **Dummy Customer** and **Summary** under it. You can also invoke this screen by typing 'STSMaint' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



In this screen, you can view the CIF number that is associated with each dummy number.

3.6 Withdrawal of Funds without Penalty

No early withdrawal penalty is charged for the first six days from a time deposit account. For this, you must maintain an Interest and Charges (IC) period system data element (SDE), 'Days from Start' which will indicate the number of days from deposit initiation to withdrawal date. While maintaining the penalty formula, you can specify a condition to charge penalty only if the value of the 'Days from Start' SDE is greater than 6 days.

3.7 Closing Account

When you close an account, the system will check whether an IC product linked to the account is pending liquidation. If an IC Product is pending liquidation, you will be prompted to perform the liquidation before closing the account.

You can click on the 'Liquidate' button to imitate the process whereby the system will calculate all outstanding amounts for all products involving the account and display the same. On confirming the details that are displayed the system liquidates the products. You will not be required to authorize this action.

If any provisioning has been done in respect of the account, the relevant amount is written back to the GL as specified in the maintenance, on Closure. If the account does not have any IC products pending liquidation the system will display list of 'Close Out' modes in the Account Closure Details screen.

The screenshot shows a web page dialog titled "Account Closure Details -- Web Page Dialog". The form is organized into several sections:

- Account Information:** Branch * CHO, Account Number * 100005, Balance 0, Interest, Closing Date * 7/3/2000, Seq No * 1.
- Close Mode Details:** Close Mode, Linked Product.
- Instrument Details:** Cheque No, Stationary No, Beneficiary Name, Branch, Instrument Type, Status, Expiry Date, Issuing Bank, Beneficiary Address.
- Other Details:** Type (1), Type (2), Type (3), Details (1), Details (2), Details (3).

At the bottom right, there are "Ok" and "Exit" buttons.

In this screen you can select the Close Mode, which is to be used to close the account. The option list positioned next to this field contains a list of all the Close Modes maintained in the Customer Account Closing Modes screen. The product linked to the close mode will be defaulted.

Some of the close out modes may require additional details to complete the transaction. These additional details can pertain to either of the following:

- The Offset Account
- The Instrument (when the Close Out is through an Instrument) with which you payoff the balance in the account

Thus, based on the mode selected the withdrawal entries are booked against the appropriate product. The balance of the account will drop down to zero. Subsequently, the account is marked as closed.

For detailed information on the Customer Account Closing Mode Maintenance screen, you can refer the Maintaining Customer Account Closing Modes sub-heading in this manual.

3.8 Recording Details of Lodgment Book Requests

For a customer account, you can record details of lodgment book requests, provided the use of lodgment books is allowed for the account. You can capture these details in the 'Lodgment Book Maintenance' screen. To invoke this screen from the Application Browser, select **Customer Maintenance** and **Lodgment Book** under it. You can also invoke this screen by typing 'CASLOGBK' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Lodgment Book Maintenance -- Web Page Dialog

-Lodgment Book Detail

Account Number * ST0001

First Lodgment Number * 234

Number Of Leaves * 111

Order Date 7/3/2000

Issue Date 7/3/2000

Order Details FIRST ORDER

Include for Lodgment Printing

Fields

Input By MURALI1 Date Time 7/3/2000 15:38:19 Modification Number 1 Open Authorized

For each request, you need to capture the following details:

Account Number

You can specify the account number of the customer account in respect of which the request for the lodgment book was received.

Start Number for the Lodgment Book

You can specify the start number for the leaves in the lodgment book. This depends upon your specification in the Bank Wide Parameters, in respect of uniqueness of lodgment book numbers.

The following example illustrates how the specification in the Bank Wide Parameters works:

In the Bank Wide Parameters, you have specified that lodgment book numbers must be unique for the branch. This means that lodgment numbers need to be unique across all accounts of that branch. For instance, if a book is maintained with the Start Number as 1, and containing 25 leaves, you cannot start another book in respect of any other account, with these numbers.

If you have specified that lodgment book numbers must be unique to accounts in the branch, and a book is maintained with the Start Number as 1, and containing 25 leaves, you cannot start another book in respect of the same account, with these numbers. However, you can start a book with the same numbers in respect of another account in the branch.

Number of Leaves

You can specify the number of leaves that the lodgment book is to have

Order Date and Issue Date

By default, the order date and the issue date of the lodgment book is considered to be the application date; you can change the dates and specify them as required.

Order Details

You can specify order details as required for the lodgment book

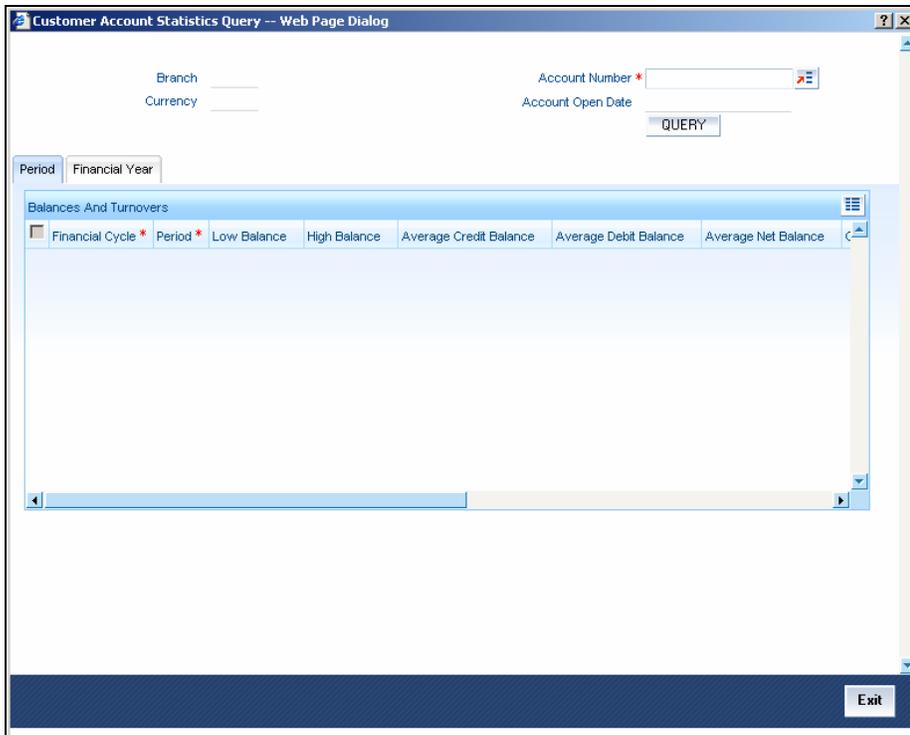
Order Details for Lodgment Printing

If you wish the order details to be sent to the lodgment book-printing agent, you can indicate so. If you indicate this by checking the Include for Lodgment Printing box, the issue date for the lodgment book will be updated by the printing interface.

3.9 Querying for Account Statistics

You can view period-wise statistics for an account in the 'Customer Account Statistics Query' screen. To invoke this screen, select **Queries** from the Application Browser then **Customer Accounts** and **Statistics** under it.

You can also invoke this screen by typing 'ACDSTQRY' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



The details displayed are as follows:

- Low and High Balance for a period

The lowest and highest current balances for the period

- Average credit and debit balance for a period

This is computed as the sum of credit/(debit) current balances in a period, divided by the number of days of credit/(debit) balance during the period

- Credit and debit days

The number of days the account was in credit/(debit) balance in the period

- Credit and Debit Turnover

The credit/ (debit) turnover for the period

- Excess days in debit balance

The number of days in a month when the account exceeded the overdraft limits

- Overdraft Limit

This is computed by summing the temporary overdraft limit and the sub-limit of the account. For each month, this would represent the limit on the last date of the month

- Credit grade of the Customer

This would be the prevalent rating on the last day of the period. For the current period, this information is provided up to the previous working day.

Printing of this information for an account is only possible if the Account Statistics option has been enabled in the Account Class Maintenance for the account class used by the account.

If account statistics has been enabled, an accounting End of Day (EOD) process updates the statistics table both period-wise and according to financial years. The book-dated balances are used for computation of statistics, and the balances are maintained according to accounting periods.

3.9.1 **Maintaining Sweep in Accounts**

Oracle FLEXCUBE supports maintaining online sweep of amounts for any type of accounts other than TD and RD whenever they have insufficient balances during a debit transaction. You need to capture the debit and credit accounts along with branch details. The debit account displays all same currency customer accounts except TD accounts.

When you pass a debit entry and if the transaction account has insufficient balances, the system performs the following procedures:

The system checks whether there are any sweep maintenance for the transacting account. It validates the account type and balances of all the linked accounts.

It collects the credit balances from the linked accounts maintained for the transacting account.

It passes the accounting entries to move the credit balance to the transacting account.

Finally, the system utilizes the OD limits of the Transacting Account and Sweep in Accounts for each account if the credit balances are not sufficient.

If the total balances are not sufficient for the transaction, then the system does not utilize the Sweep in Account and it displays the below overrides and saves the transaction:

'Available Balance [(Transaction Amount) for (Account No)] is lesser than the Min balance [Min Balance] for the A/c Class'



The system displays the above override only if 'Verify_Funds' in CSTB_PARAM is set to 'Yes'.

You are allowed to reverse a sweep in entries only when the main transaction gets reversed on the same day.

In Transactions on Sweep in Account utilization, the system displays the below message:

'Sweep in Account Balance is Utilized'



The sweep in transactions is only available for online operations and not for batch operations.

Example

The table below shows the details of linked sweep in accounts and the balance available:

ACC_NO	BR_COD	Credit balances	OD Limit
A1	501	1000	5000
B1	501	5000	
C1	501	3000	5000
D1	502	2000	10000

Case 1: If you pass a debit entry for account 1001 for an amount of 10000 and account 1001 has 0 balance and OD of 1000, then the transaction will be as below:

Credit Balance of Account	Amount
A1	1000
B1	5000
C1	3000
D1	1000

Case 2: If you pass a debit entry for account 1001 for an amount of 20000:

Credit Balance of Account	Amount
A1	1000
B1	5000
C1	3000
D1	2000
OD Limit of Account	Amount
1001	1000
A1	5000
C1	3000

Case 3: If you pass a debit entry for account 1001 for an amount of 28000:

Credit Balance of Account	Amount
A1	1000
B1	5000
C1	3000
D1	2000
OD Limit of Account	Amount
1001	1000
A1	5000
C1	5000
D1	6000

3.9.2 Capturing Sweep in Accounts Details

You are allowed to capture the Sweep in Accounts and their branches that can be debited for a credit account and transaction code that is used for a new transaction that debits the 'Sweep in Account' and 'Credits the Credit Account'.

To capture the Sweep in Accounts for a Credit Account, invoke the 'Online Sweep in Maintenance' screen. You can invoke this screen by typing 'ACDSWPON' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Debit Branch *	Debit Account *
<input checked="" type="checkbox"/> CHO	00008USD01
<input type="checkbox"/> CHO	00008USD02

You need to capture the following details here:

Credit Branch

Specify the branch of the transacting account.

Credit Account

Specify the transacting account. The system lists all the Open and Authorized Customer Accounts except the Deposit Type of Accounts.

Transaction Code

Select the transaction code from the adjoining option list. The system lists all Authorized and Open Transaction Codes with Available Balance Check required is 'Yes'.

Debit Branch

Specify the Sweep In Account Branch.

Debit Account

Specify the Sweep in Account Number. The system lists only Authorized Non - TD Accounts, Customer Accounts of same currency and Credit Account.

While saving the system performs the following validations:

- At least one Debit Account and one Debit Branch need to be entered.
- Debit Account and Credit Accounts should not be the same.

While using Sweep in Accounts for Debit Transaction, the Sweep in Accounts taken are those for which:

- Sweep in Account's Branch Date should be equal to the Current Date of Transaction Branch.
- Sweep In Account's Branch Status is in Transaction Input Stage

3.9.3 Viewing Sweep in Accounts Summary Details

You can view the summary details of a Sweep in Accounts in 'Online Sweep in Summary' screen. You can invoke the summary screen by typing 'ACSSWPON' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The screenshot shows a web application window titled "Online Sweepin Summary -- Webpage Dialog". The window contains a search interface with the following elements:

- Search fields: "Authorization Status", "Record Status", "Credit Branch", and "Credit Account".
- Buttons: "Search", "Advanced Search", "Refresh", and "Reset".
- Table: A table with columns "Authorization Status", "Record Status", "Credit Branch", "Credit Account", and "Transaction Code". The table is currently empty.
- Footer: An "Exit" button.

In this screen, you can query based on any combination of the following fields:

- Authorization Status
- Credit Branch
- Transaction Code
- Record Status
- Credit Account

After specifying the parameters for the query, click 'Search'. The system displays all the records matching the parameters specified.



Note the following:

- Next day reversal of debit transaction will not credit the sweep in accounts automatically; you need to handle it manually. In addition, same day reversal will automatically credit the balances utilized from Sweep In Accounts.
- If the earlier transaction is reversed, then the 'Sweep is Not Required' will still be there. If any transaction debits the main account balance, then the second transaction uses the Sweep in Account Balance. If the first transaction is reversed, then the second transaction is uses the Sweep in Account Balance which might not have been necessary.

4. Maintaining Tax Allowance Limit

4.1 Introduction

You can maintain tax-free allowance limit at the customer account level. The allowance limit at account level will be used only for Interest computed on the account.

4.2 Maintaining Customer Tax Allowance Screen

You can access this screen by clicking **Customer Maintenance** and then **Customer Account Tax Allowance** in the Application Browser. The screen appears as shown below:

Seq No	Customer No	Allowance	Currency	Remarks
--------	-------------	-----------	----------	---------

Specify the following:

Customer Account Number

You need to specify the customer account for which you wish to maintain Tax Allowance Limit. The customer name will be displayed alongside.

Tax Category

Specify the Tax Category for which you wish to maintain tax allowance limit at the customer account level. The description appears displayed alongside.

Sequence No

Specify the order in which the tax free allowance limit should be utilized, in case there are multiple customers linked to the account.

Customer Number

You need to specify the Customer Number for which the Customer Account Tax allowance Limit is being defined

Start Date

You need to specify the date from which the customer account tax allowance limit is effective

End Date

You need to specify the date up to which the customer account tax allowance limit will be applicable. The End Date should be greater than or equal to the Start Date. You can also leave the End Date blank which would indicate that the maintenance is open ended.

Allowance

You need to specify the allowance amount for the customer account. The utilization of the allowance would be tracked against the customers and the minimum allowance available at the account level.

Currency

This indicates the currency of the tax allowance amount for the selected customer account. The currency appears by default from the Customer Tax Allowance screen and cannot be changed.

Remarks

You may specify any comments you wish to record pertaining to this screen

4.2.1.1 Specifying Account or Contract

You need to specify whether you wish to maintain tax allowance limit at the account level or the contract level.

5. Maintaining Term Deposit Accounts

5.1 Introduction

You can define term deposit accounts for the customers of your bank through the Term Deposit Accounts Maintenance screen.

Each account that you define is identified with a term deposit account number. The structure of the account number is based on the Account Mask you have maintained through the Account Parameters sub-screen of the Bank-wide Parameters screen.

For an account number, you also need to define (in this screen) other parameters like: the account class; the term deposit currency in which transactions can be passed to this account; the customer's number; the customer's name and so on.

Every account created or modified in Oracle FLEXCUBE needs to be authorized to become effective. Whenever a new customer account is created or an existing record is modified, the system generates a notification message on the record authorization. This notification message can be sent to any external system if required.

5.2 Invoking TD account Screen

You can open TD accounts using the 'Term Deposit Account Maintenance' screen. You can invoke this screen by typing 'STDCUSTD' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

The screenshot displays the 'TD Accounts Maintenance -- Web Page Dialog' window. The interface is organized into several sections:

- Top Section:** Contains input fields for 'Branch Code *', 'Term Deposit Account Number', 'Term Deposit Currency *', 'SD User Reference', 'Small Account Number', 'Customer No *', 'Customer Name', 'Account Class *', and 'Pay-In Option' (with a dropdown menu set to 'Others').
- Navigation Tabs:** A row of tabs includes 'Main', 'Nominee', 'Deposit', and 'Dual Currency Deposit'. The 'Main' tab is currently selected.
- Main Content Area:** Features a 'Description' field, 'Account Type' (with radio buttons for 'Single' and 'Joint'), 'Country Code', 'Mode Of Operation' (with a dropdown menu), 'Account Open Date', 'Alternate Account Number', 'Clearing Bank Code', 'Clearing Account Number', and 'Address'.
- Bottom Navigation Bar:** A series of tabs for 'Interest', 'Charges', 'Linked Entities', 'Restrictions', 'Mis', 'Statement', 'Joint Holders', 'Fields', 'Account Signatory', 'TD Payout Details', 'FX Linkage', and 'Change Log'.
- Status Bar:** Includes fields for 'Maker', 'Checker', 'Date Time', and 'Mod No', along with checkboxes for 'Authorized' and 'Open', and an 'Exit' button.

5.3 Specifying Term Deposit Account

The following details can be entered in this screen:

Branch Code

The current logged in branch is defaulted here.

Term Deposit Account Number

Specify the account number of the deposit account.

Term Deposit Currency

Specify the currency to be associated with the TD account.

SD User Reference

Specify the SD user reference for the TD accounts.

Customer No

Specify the customer no. for whom the TD account is to be opened.

Customer Name

Specify the customer name for whom the TD account is to be opened.

Account Class

Specify the account class. Only the account class of TD account type is listed in this screen. The TD accounts use account class of 'deposit' type.

Pay-In Option

Pay-in By

Select the pay-in option from the adjoining option list.

The following options are given:

- Cheque
- Others

If you want the pay-in option for the TD to be 'Cheque', it needs to be specified here, before populating the account class as the start date of the account will be the fund available date of the cheque.

If the pay-in option is 'Cheque', you need to specify the following details, based on which the fund available date is derived.

Cheque Instrument No

Specify the cheque instrument number.

Cheque Date

Specify the date of issue of the cheque.

Clearing Type

Specify the clearing type for the transaction. The adjoining option list displays a list of the clearing types maintained in the system. You can select the appropriate one.

Pneumonic Code

Specify the transaction pneumonic code for the instrument type. The adjoining option list displays all the valid pneumonic codes maintained in the system. You can select the appropriate one.

Drawee Account Number

Specify the drawee account number.

Routing No.

Specify the Routing number.

5.3.1 Main tab

Click on 'Main' tab to capture term deposit related details.

The screenshot displays the 'TD Accounts Maintenance -- Web Page Dialog' window. The 'Main' tab is selected, showing various input fields for account details. The 'Pay-in Option' section is visible on the right, with a dropdown menu set to 'Others'. The 'Account Type' section includes radio buttons for 'Single' and 'Joint'. The 'Mode Of Operation' dropdown is set to 'Amounts And Dates'. The bottom of the window features a navigation bar with tabs for Interest, Charges, Linked Entities, Restrictions, Mis, Statement, Joint Holders, Fields, Account Signatory, TD Payout Details, FX Linkage, and Change Log. The bottom right corner contains fields for Maker, Checker, Date Time, Mod No, and checkboxes for Authorized and Open, along with an Exit button.

You need to capture the following details here:

Description

Specify an appropriate account description for the term deposit account.

Account Type

Select the account type. Account type can either be Single or Joint.

Country Code

Specify the country code for the TD account.

Mode of Operation

Select the mode of operation. Operation can be either in part or in full.

Account Open Date

The system displays the value date of opening the deposit account. This will be the term deposit interest start date.

Alternate Account Number

Specify the alternate account number other than the main account number. The current TD account number will be displayed by default.

Clearing Bank Code

Specify the code by which your bank is identified in the Clearing Network you participate in. This has to be the same as that specified for your bank in the Clearing Bank Code Maintenance screen.

Address

Specify the address of the customer opening the TD account.

Location

Specify a brief description of the locality where the customer resides.

Media

Specify the media of the TD account.

Option

Track Receivable

Check the box to block the subsequent credit that happens to the settlement account (linked to this account class) of a loan contract or retail teller contract, if the system detects insufficient funds in the account, during liquidation.

5.3.2 Nominee tab

Click on 'Nominee' tab to capture nominee related details.

The screenshot displays the 'TD Accounts Maintenance -- Web Page Dialog' window. The 'Nominee' tab is selected, showing a form for entering nominee details. The form is divided into several sections: account information (Branch Code, Customer No, Term Deposit Account Number, Term Deposit Currency, SD User Reference, Small Account Number, Account Class), pay-in options (Pay-In by, Clearing Type, Cheque Instrument No, Cheque Date, Mnemonic Code, Drawee Account Number, Routing No), and nominee details (Name, Date of Birth, Relationship, Address1-4, Guardian Name, and a Minor checkbox). A navigation bar at the bottom contains tabs for Interest, Charges, Linked Entities, Restrictions, Mis, Statement, Joint Holders, Fields, Account Signatory, TD Payout Details, FX Linkage, and Change Log. The bottom right corner has fields for Maker, Checker, Date Time, Mod No, and buttons for Authorized, Open, and Cancel.

You need to capture the following details here:

Name

Specify the name of the nominee.

Date of Birth

Specify the date of birth of the nominee

Relationship

Specify the relation between the customer and the nominee.

Address 1 to 4

Specify the address of the nominee.

Minor

Check the box if the nominee is minor.

Guardian Name

Specify the name of a guardian for the minor nominee.

Relationship

Specify the relation between the minor nominee and the guardian.

Address 1 to 4

Specify the address of the guardian.

5.3.3 Deposit tab

Click on 'Deposit' tab to capture deposit related details.

The screenshot shows the 'TD Accounts Maintenance -- Web Page Dialog' window with the 'Deposit' tab selected. The window contains several input fields and checkboxes for deposit details. The 'Payin Details' section is currently empty. The bottom of the window has a navigation bar with various tabs and a status bar with fields for 'Maker', 'Checker', 'Date Time', 'Mod No', and 'Authorized/Open' checkboxes, along with a 'Cancel' button.

Term Deposit Currency	Term Deposit Amount	Computed Amount	Next Maturity Date	Deposit Tenor	Rollover Type	Rollover Amount
					<input checked="" type="radio"/> Principal <input type="radio"/> Principal+Interest <input type="radio"/> Special Amount <input type="radio"/> Interest	

Term Deposit Pay-In Option	Percentage	Amount	Offset Branch	Offset Account	Cheque Instrument No	Clearing Type	Cheque Date	Mnemonic Code	Drawee Account
----------------------------	------------	--------	---------------	----------------	----------------------	---------------	-------------	---------------	----------------

You need to capture the following details here:

Interest Start Date

Specify the date from which the interest accruals of TD account begins.

Next Maturity Date

On selecting the rollover for the TD account, the system defaults the next maturity date from the previous tenor of the deposit.

Example

If account opening date is 1st Jan and maturity date is 15th Feb. then next maturity date is 31st March (15th Feb. plus the previous tenor i.e. 45 days).

Maturity Date

The system defaults the maturity date from the default tenor from the account class. However, you can modify this date.

Deposit Tenor

The system calculates the tenor of the deposit account to the difference between Interest start date and Maturity date and displays it. In case of change in maturity date, the system changes the value of this field.

Auto Rollover

Check this box to automatically rollover the deposit you are maintaining. You have to indicate 'Rollover Type' on selecting this option.

Close on Maturity

Check this box to close the term deposit account on maturity date and transfer the amount to the principal liquidation account. If you select this option, the principal liquidation account should be an account other than the term deposit account.

Move Interest to Unclaimed

Check this box to move the interest amount to the unclaimed GL mapped at the IC product in the accounting roles on maturity date of the term deposit account. If you select this option, the principal liquidation account should be the term deposit account.

Move Principal to Unclaimed

Check this box to move the principal amount to the unclaimed GL mapped at the IC product in the accounting roles and liquidate the interest amount to the interest booking account on maturity date of the term deposit account is moved and is liquidated. If you select this option, the principal liquidation account should be the term deposit account.

Rate Chart Allowed

Check this box if you do not want to allow floating rate code during Term Deposit account creation. Checking this box ensures the maintenance of the LD/MM rate for the Term Deposit.

Rollover Type

You can indicate rollover type as here under:

- If rollover type is principal, then principal is rolled over and interest is pay-out as per the pay-out maintenance.
- If rollover type is Principal + Interest, then both principal and interest rollover takes place. If you select this option, the principal liquidation account has to be the term deposit account.
- If rollover type is special, then special mount is rolled over and the remaining amount is pay-out as per the pay-out maintenance.
- If rollover type is interest then interest mount is rolled over and principal amount is pay-out as per the pay-out maintenance.

Term Deposit Currency

Specify the term deposit currency.

Term Deposit Amount

Specify the amount, which is paid for the time deposit account in the account currency.

If you have specified the percentage in the Pay-In options, on clicking the 'Compute' button, the system computes the amount. And while saving, the system validates the sum of Pay-In Amounts against the 'TD Amount' keyed in.



The system will validate for the following:

- The deposit amount should be equal or greater than minimum booking amount maintained at the 'Deposit Cluster Maintenance' level, else the system will display the following error message:

The deposit amount is less than the minimum booking amount

- The deposit amount should be a multiple of the booking unit maintained at the 'Deposit Cluster Maintenance' level, else the system will display the following error message:

The deposit amount must be in multiples of booking unit

Computed Amount

The computed amount is displayed automatically.

Rollover Amount

If a special amount is to be rolled over, you have to specify the amount (less than the original deposit amount) in the Rollover Amount field.

Payin Details

Term Deposit Pay-In Option

You must specify the mode in which the payment will be made for the time deposit account. The payment can be made by cash, account transfer or GL transfer.

Percentage

Specify the amount of payin in percentage.

Amount

Specify the amount, which is paid for the time deposit account in the account currency.

Offset Branch

Specify the offset branch code of the account for payin. The adjoining option list displays all the valid branch codes maintained in the system. You can choose the appropriate one.

Offset Account

You have to specify the customer account from which the money is to be debited for booking the TD. If you click on option list in the Offset Account field, a list of all valid account numbers that is maintained in the branch (specified in the previous field) will be displayed. Double click on the account that you want to specify as the offset account.



The offset account and branch detail fields are enabled only if the option to payin is selected as the savings account.

Cheque Instrument Number

Specify the cheque instrument number.

Clearing Type

Specify the clearing type for the transaction. The adjoining option list displays a list of the clearing types maintained in the system. You can select the appropriate one.

Cheque Date

Specify the date on the cheque.

Mnemonic Code

Specify the transaction pneumatic code for the instrument type. The adjoining option list displays all the valid pneumatic codes maintained in the system. You can select the appropriate one.

Drawee Account

Specify the drawee's account number.
Term Deposit Payout Details

Pay-Out Option

Select the pay-out mode from the drop-down list. The options available are:

- Bankers Cheque - BC
- Transfer to Other bank - PC
- Transfer to GL - GL
- Transfer to Savings Account - AC
- Creation of new Term Deposit - TD
- Demand Draft – DD



If the pay-out option is TD, a new TD is created on the parent TD maturity date. The account numbers for the new TD account is generated automatically.

Percentage

Specify the amount of payout in percentage.

Offset Branch

Specify the offset branch code of the account for payout. The adjoining option list displays all the valid branch codes maintained in the system. You can choose the appropriate one.

Offset Account

You have to specify the customer account to which the money is to be credited for the TD. If you click on option list in the Offset Account field, a list of all valid account numbers that is maintained in the branch (specified in the previous field) will be displayed. Double click on the account that you want to specify as the offset account.



The offset account and branch detail fields are enabled only if the option to payin is selected as the savings account

Narrative

Enter a brief description for the transaction

Applicable for Interest Payouts

Check this box if the account is applicable for interest payouts.

Recurring Deposit

Auto Payment Take Down

Check this box to allow the recurring deposit account to debit the payment account for the payment amount as per the instalment frequency.

Move Maturities to Unclaimed

Check this box to move all the funds, on the maturity date, to the unclaimed GL mapped to the accounting role in the IC product.

Payment Branch

Specify the details for the branch to which the payment account belongs.

Payment Accounts

Specify the Payment Account; this can be either savings account or the current account from which the installment for the Recurring Deposit is collected as per the installment frequency.

Installment Amount

Specify the installment amount that has to be collected from the payment account as per the installment frequency. This installment amount should be greater than the minimum amount mentioned at the account class.

Recurring Deposit Account

Check this box to indicate recurring deposit account.

Payment Date

Specify the date on which the payment needs to be done for recurring deposit account.

Example

If frequency is monthly and payment date is 10th Jan, then first payment happens on 10th Jan and subsequent payments happen on same date for the continuing months.

Payment Currency

Specify currency of the payment amount.

Installment Frequency

Specify the installment frequency in days, months or years. Check the box if you want to move the funds on override.

5.3.4 Dual Currency Tab

Click on 'Dual Currency' tab to capture dual currency related details.

Term Deposit Account Maintenance -- Web Page Dialog

Branch Code * _____ Customer No * _____
Term Deposit Account Number _____ Customer Name _____
Term Deposit Currency * _____ Account Class * _____ P
SD User Reference _____

Main Nominee Deposit **Dual Currency Deposit**

Dual Currency Deposit
Linked Currency _____
Currency Option Product _____
Option Contract Ref No. _____
Exchange Rate _____
Linked Currency Settlement A/c _____
Linked Currency GL _____
Fixing Days _____
Yield Enhancement _____
Inception Fair Value _____

Interest Charges Linked Entities Restrictions MIS Statement Joint Holders Fields Account Signatory TD Payout Details Change Log

Maker Date Time: _____ Mod No _____
Checker Date Time: _____ Authorized Open **Exit**

You need to capture the following details here:

Linked Currency

Specify the currency for a dual currency deposits. This option is defaulted from the linked currency maintained at the Account Class Level and can be modified.

The following fields are mandatory if Linked Currency is specified:

- CCY Option product
- Exchange Rate
- Linked CCY's Settlement Account
- Linked CCY's GL Account
- Fixing days
- Yield Enhancement
- Inception Fair value

CCY Option product

Specify the Option Product under which the Options Contract has to be created in case of Dual Currency Deposit. This option is defaulted from the Account Class level.

Option Contract Ref No.

This is a system generated reference number of the Option Contract that is being created while saving the TD account .This reference number can be used to query the TD Account.

Exchange Rate

Specify the exchange rate between TD Account Currency and the Linked Currency. The standard exchange rate is defaulted here. However, you are allowed to modify it.

Linked CCY's Settlement Account

Specify the settlement account of the linked CCY. Alternatively, you can also select the settlement account from the adjoining option list. This settlement account is used if the settlement has to take place in the Linked CCY, at maturity.

Linked CCY's GL

Specify the GL used for posting the settlement entries in the FX. This is used when settlement happens in the Linked Currency. It triggers exercising of Linked Option Contract which in turn creates an FX contract for settlement. Since the settlement is done in the linked currency within TD redemption, the FX contract created by the system does not post any customer credit entries. The Accounts maintained at the FX product for amount tags, SETBOTAMT and SETSOLDAMT is flipped with the Linked CCY's GL, so that, the Linked CCY's GL is credited and debited in the respective currencies.

Fixing Days

Specify the number of days from TD maturity date before which the exchange rate has to be fixed. This option is defaulted from the Account Class screen and can be modified.



The Fixing days cannot be lesser than zero or greater than the tenor of the TD.

For example, If the fixing days specified is 2, then two days before the maturity of the TD account, the exchange rate for that day is compared with one captured in this screen and the currency in which the deposit is settled on maturity is also decided.

Yield Enhancement

Specify the additional percentage of yield that the customer receives for agreeing to the currency Option.

Inception Fair Value

Specify the market value of the option contract at inception. This option is defaulted from the Linked Option Contract.

5.4 Specifying TD Payout Details

You can capture the parameters for automatic pay-out by clicking on the 'TD Payout Details' button.

The screenshot shows a web dialog window titled "Term Deposit -- Web Page Dialog". It has a blue header bar with a close button (X) in the top right corner. Below the header, there are three tabs: "Term Deposit", "Bankers Cheque/DD", and "PC". The "Term Deposit" tab is active. The main content area is light blue and contains several input fields: "Branch Code", "Account No", "Customer Number", and "Currency", each followed by a horizontal line for text entry. To the right of these fields, there is an "Account Class" label followed by a dropdown menu showing "P". Below the dropdown are two radio buttons: "Account" (which is selected) and "Account Class". At the bottom of the dialog, there is a dark blue bar containing an "Interest" tab on the left and "Ok" and "Exit" buttons on the right.

You need to capture the following details here:

Branch Code

The system defaults the branch code.

Account Number

Specify the account number.

Currency

The system defaults the currency.

 If the pay-out option is TD, a new TD is created on the parent TD maturity date. The account numbers for the new TD account is generated automatically.

5.4.1 Term Deposit tab

Click on 'Term Deposit' tab to capture term deposit related details.

The screenshot shows a web page dialog titled "Term Deposit -- Web Page Dialog". It features a blue header bar with the title and standard window controls. Below the header, there are three tabs: "Term Deposit", "Bankers Cheque/DD", and "PC". The "Term Deposit" tab is selected. The main content area is light blue and contains several input fields: "Branch Code", "Account No", "Customer Number", and "Currency" on the left; "Account Class" on the right with a dropdown menu showing "P". Below the "Account Class" dropdown are two radio buttons: "Account" (selected) and "Account Class". At the bottom of the window, there is an "Interest" tab and "Ok" and "Exit" buttons.

The following details are captured here:

Branch Code

The system defaults the branch code.

Currency

The system defaults the currency.

Customer Number

The system defaults the customer number.

Default From

Indicate the Default From option to default the details from either the parent account TD account or account class. The options available are:

- Parent Account
- Account Class

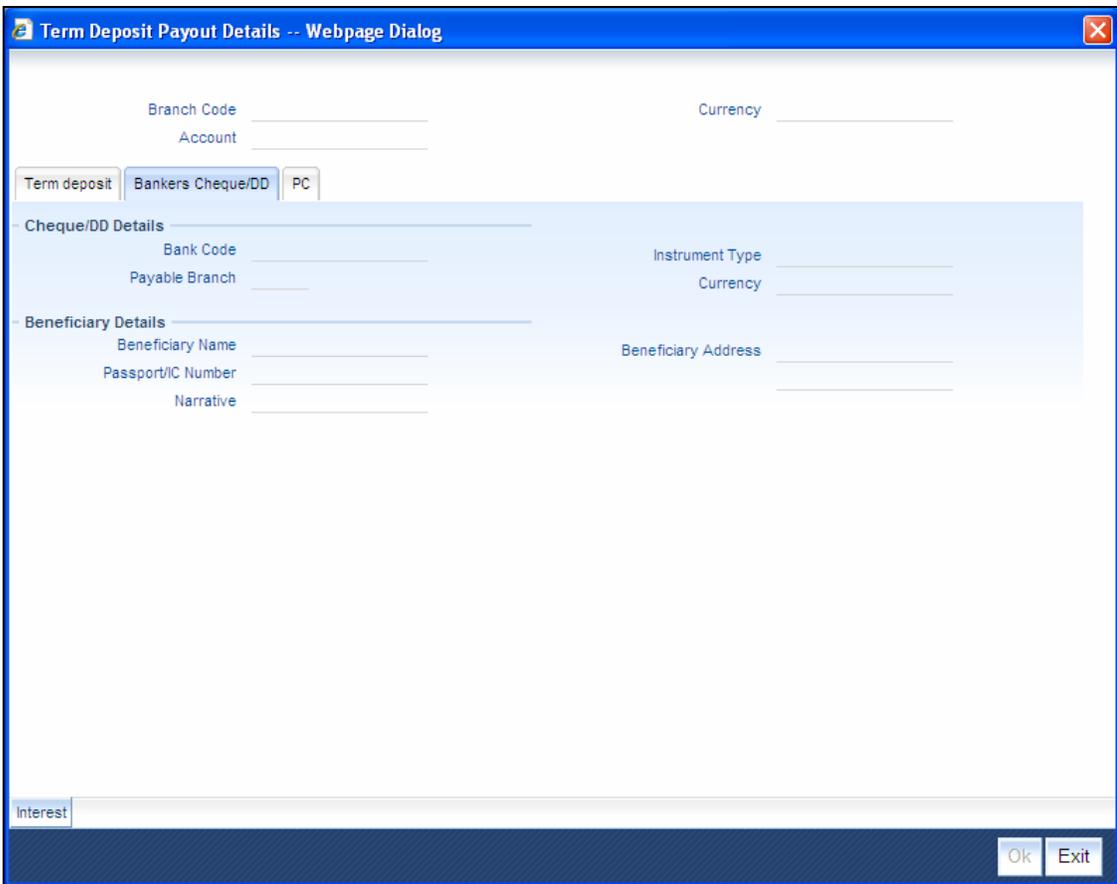
Account Class

Specify the account class. If you have selected the 'Default From' as Account Class, then you have to specify the Account Class mandatorily. Else you can leave it blank.

 If you select the 'Default From' as Parent Account, then on clicking of 'P' button, the system defaults the interest and deposit details from the parent TD account. Or if you select the 'Default From' as Account Class, then on clicking of 'P' button, the system defaults the interest and deposit details from the account class selected.

5.4.2 Banker's Cheque/DD tab

Click on 'Banker's Cheque/DD' tab to capture banker's cheque related details.



The following details are captured here:

Bank Code

Specify the bank code of the Bankers cheque.

Payable Branch

Specify the branch where the DD or cheque is payable.

Instrument Type

The instrument type is displayed based on the payout type selected in the Term Deposit Account Maintenance screen.

Currency

System defaults the TD Account currency as the currency of the cheque for the pay-out.

Beneficiary Name

Specify the name of the beneficiary for the pay-out.

Beneficiary Address

Specify the address of the beneficiary for the pay-out.

Passport/IC Number

Specify the Passport or IC Number of the beneficiary for the pay-out.

Narrative

Specify the description for the pay-out.

5.4.3 PC Tab

Click on 'PC' tab to capture PC related details.

The following details are captured here:

Counterparty Bank Code

Specify the bank code of the counter party for the pay-out.

Counterparty Account

Specify the account number of the counter party for the pay-out.

Counterparty Currency

System defaults the TD Account currency as the currency of the counter party for the pay-out.

Beneficiary Name

Specify the name of the beneficiary for the pay-out.

Passport/IC Number

Specify the Passport or IC Number of the beneficiary for the pay-out.

Beneficiary Address

Specify the address of the beneficiary for the pay-out.

Narrative

Specify the description for the pay-out.

5.4.4 Linking FX Transactions

In the 'IC Special Conditions Maintenance' screen, click 'FX Linkages' button to invoke the 'FX Linkages' screen. In this screen, you can link FX transactions.

Term Deposit Account Number _____ Module CO _____

1 of 1 Go to Page

<input type="checkbox"/> Seq No *	To Mod ID	FX Reference Number	Currency	Outstanding Amount	Linked Amount	Liquidat
-----------------------------------	-----------	---------------------	----------	--------------------	---------------	----------

Amount _____ Calculate

Ok Cancel

You can maintain the following details:

Account Number

TD Account number for which the linkage is maintained gets displayed here.

Module

The module code is defaulted to 'CO'.

Seq No

Specify the sequence number that indicates the order of the FX. In case of liquidation of TD the FX transactions are auto liquidated in this sequence.

To Mod Id

The module code is defaulted to 'FX'.

FX Reference Number

Specify the reference number of the FX contract.

Currency

This is the Sell currency of the FX transaction. In case of FCNR - Sell option, the bought currency will be LCY & sold currency is FCY. This will be defaulted on selection of the FX contract.

Outstanding Amount

FX Outstanding Amount is displayed by the system. This amount is derived as the difference between FX transaction outstanding amount and the amount already linked to any other LC/BC/CL contract.

Linked Amount

Specify the amount of the FX transaction amount linked to the FCNR account redemption.

Liquidated Amount

Amount of the FX Contract that is liquidated gets displayed.

Rate

Exchange Rate is defaulted from FX transaction linked.

Total Amount

Total FX transaction amount linked to the FCNR account is displayed.

Click 'Calculate' button to compute the total amount.

You can select FX transactions in the following conditions:

- Only Forward contracts with Sell option is displayed
- Active Forward FX transactions authorized not marked for auto liquidation.
- Counterparty of the FX contract is the CIF ID of the FCNR account.
- Contract currency is the SOLD currency for a FCNR account. Other leg of the FX transaction is in local currency.
- BOT and sold value dates are same FX transaction.
- FCNR account maturity date is greater than or equal to option date (if null the contract will be available for selection) of FX transaction and is less than or equal to the value date (BOT/SOLD). FCNR Maturity date is between Option Date and FX Maturity Date.

- O/S amount of the FX contract (Derived as explained in the Outstanding Amount field) is greater than Zero.

5.4.4.1 Deriving Exchange Rate during TD Booking

Exchange rate is derived based on the weighted average method

Example

FX Contract 1 USD- INR @47

FX Contract 2 USD-INR @48

Incase of TD account creation for USD 500 by liquidating FX1 for USD 200 @ 47 INR/USD and FX2 for USD 300 @ 48 INR/USD i.e.

The redemption of USD 500 is done at

$$((200 * 47) + (300*48))/500= (47.6 \text{ INR/USD}).$$

5.4.4.2 Auto Liquidation of FX Contracts from TD

Following validations are done during the FX liquidation:

- FX liquidation date is on or after the option date of the linked FX transactions. If the FX is liquidated before the option date of the linked FX Contract, swap charges will be collected for the same.
- FX liquidation date is on or before FX maturity date.
- Order of liquidation of FX transactions will be based on the sequence number.

The following accounting entries are posted during the event BOOK in the FX:

Dr/Cr Indicator	Accounting Role	Amount Tag
D	CONTINGENT BOT	BOTAMT
C	CONTINGENT SOLD	SOLDAMT

The following accounting entries are posted during the event LIQD in the FX:

Dr/Cr Indicator	Accounting Role	Amount Tag
D	CONTINGENT SOLD	SOLDAMT
C	CONTINGENT BOT	BOTAMT

The above accounting entries are posted during the event CANC event also in the FX.

5.4.5 Specifying Child TD Details

The Child TD parameters are similar to the Parent TD, except the child will not have the option to create a new TD as part of Pay-out. You can capture the details of child TD that is created by payout by clicking on the 'Interest' button.

The screenshot shows a web application window titled "Term Deposit Interest - Web Page Dialog". It contains several sections for data entry:

- Account Details:** Includes dropdown menus for "Calculation Account", "Interest Booking Account", and "Charge Booking Account". It also has date pickers for "Interest Start Date" and "Charge Start Date", and dropdowns for "Interest Booking Branch" and "Charge Booking Branch". There are checkboxes for "Interest Statement" and "Dr Cr Advices".
- Product Details:** Includes fields for "Product Code", "UDE Currency", and "I Product Type". It features checkboxes for "Integrated LM Product", "Waive Charges", "Generate UDE Change Advice", and "Open".
- Effective Date:** A table with a header row and a checkbox for "Effective Date".
- UDE Values:** A table with a header row containing "UDE ID", "UDE Value", and "Rate Code".

A "Payout Parameters" tab is located at the bottom left of the window.

You need to capture the following details here:

Account Details

System displays the account number of the Child TD. The account number for the child term deposit is generated automatically.

5.4.5.1 Capturing Interest Details

Specify the following:

Calculation Account

Select the calculation amount of the Child TD from the option list.

Interest Statement

Check this box to generate an interest statement for the account. The Interest Statement will furnish the values of the SDEs and UDEs and the interest rule that applies on the account.

Charge Booking Account

Select the charge booking branch from the option-list available. You have an option of booking interest/charge to a different account belonging to another branch. The accounts maintained in the selected booking branch are available in the option-list provided. The system liquidates the Interest/Charge into the selected account.

Interest Start Date

Select the interest start date from the option list.

Charge Start Date

Select the charge start date from the option list.

Interest Booking Branch

Select the interest booking branch from the option list.

Dr/Cr Advices

Check this box to generate payment advices when interest liquidation happens on an account. The advices are generated in the existing SWIFT or/and MAIL format. No advices will be generated if you leave this box unchecked.

Charge Booking Branch

Select the charge booking branch from the option-list available. You have an option of booking interest/charge to a different account belonging to another branch. The accounts maintained in the selected booking branch are available in the option-list provided. The system liquidates the Interest/Charge into the selected account.

Product Code

Specify the product code.

UDE Currency

Specify the UDE Currency defined for the product.

Integrated LM Product

Check this box to indicate the product is an Integrated LM product.

IL Product Type

Specify the IL product type.

Waive Charges

Check this box to waive of a particular interest or charges that has been specified.

Generate UDE Change Advice

Check this box to generate the UDE change advice.

Open

Check this box to make the product applicable again. More than one product may be applicable on an account class at the same time. You can temporarily stop applying a product on an account class by 'closing' it. You can achieve this by un-checking the box 'Open'. The product will cease to be applied on the account class.

Effective Date

Specify the effective date of a record which is the date from which a record takes effect.

Open

Specify the open records with different Effective Dates if the values of UDEs vary within the same liquidation period.

UDE ID

Specify the UDE ID for the account.

UDE Value

Specify the values for a UDE, for different effective dates, for an account. When interest is calculated on a particular day for an account with special conditions applicable, the value of the UDE corresponding to the date will be picked up.

Rate Code

Specify the rate code for the account.

5.4.5.2 Capturing Details for Deposit

To capture the deposit details, click on the 'Deposit' tab.

The screenshot shows a web application window titled "Term Deposit Interest -- Web Page Dialog". It has two tabs: "Interest" and "Deposit", with "Deposit" selected. The "Account Details" section contains the following fields and options:

- Maturity Date: A text input field with a calendar icon.
- Next Maturity Date: A text input field with a help icon.
- Deposit Tenor: A text input field with a help icon.
- Auto Rollover:
- Close on Maturity:
- Move Interest to Unclaimed:
- Move Principal to Unclaimed:
- Rollover Type: Radio buttons for Principal (selected), Principal+Interest, Special Amount, and Interest.
- Rollover Amount: A text input field.

Below these fields is a "Term Deposit Payout Details" table with a header row containing checkboxes and columns for Payout Type, Percentage, Offset Branch, Account Number, and Narrative. The table is currently empty. At the bottom of the dialog are "Ok" and "Cancel" buttons.

You need to capture the following details here:

Maturity Date

The system defaults the maturity dates from the default tenor from the account class. However, you can modify this date. On this date the term deposit account gets.

Next Maturity Date

On selecting the rollover for the TD account, the system defaults the next maturity date from the previous tenor of the deposit.

Deposit Tenor

The system calculates the tenor of the deposit account to the difference between Interest start date and Maturity date and displays it. In case of change in maturity date, the system changes the value of this field.

Auto Rollover

Check this box to automatically rollover the deposit you are maintaining. You have to indicate 'Rollover Type' on selecting this option.

Close on Maturity

Check this box to close the term deposit account on maturity date and transfer the amount to the principal liquidation account. If you select this option, the principal liquidation account should be an account other than the term deposit account.

Move Interest to Unclaimed

Check this box to move the interest amount to the unclaimed GL mapped at the IC product in the accounting roles on maturity date of the term deposit account. If you select this option, the principal liquidation account should be the term deposit account.

Move Principal to Unclaimed

Check this box to move the principal amount to the unclaimed GL mapped at the IC product in the accounting roles and liquidate the interest amount to the interest booking account on maturity date of the term deposit account. is moved and is liquidated. If you select this option, the principal liquidation account should be the term deposit account

Rollover Type

Select the rollover type as hereunder:

- If rollover type is principal, then principal is rolled over and interest is pay-out as per the pay-out maintenance.
- If rollover type is Principal + Interest, then both principal and interest rollover takes place. If you select this option, the principal liquidation account has to be the term deposit account.
- If rollover type is special, then special mount is rolled over and the remaining amount is pay-out as per the pay-out maintenance.
- If rollover type is interest then interest mount is rolled over and principal amount is pay-out as per the pay-out maintenance.

Rollover Amount

If a special amount is to be rolled over, you have to specify the amount (less than the original deposit amount) in the Rollover Amount field.

5.4.5.3 Specifying Term Deposit Pay-Out Details

Payout Type

Select the pay-out mode from the drop down list. The options available are:

- Bankers Cheque - BC
- Transfer to Other bank - PC
- Transfer to GL – GL
- Transfer to Savings Account – AC



Note the following:

- This option will be available only when account number generation is 'Auto'.
- For Dual Currency Deposits you are allowed to select only 'GL' and 'Savings Account' options as the pay-out mode. You can either select GL or Savings Account but not both. You can select only one GL or one Savings account and not multiple GLs or accounts in either case.

Percentage

Specify the amount of redemption in percentage.

Offset Branch

Specify the branch code of the account for redemption.

Account Number

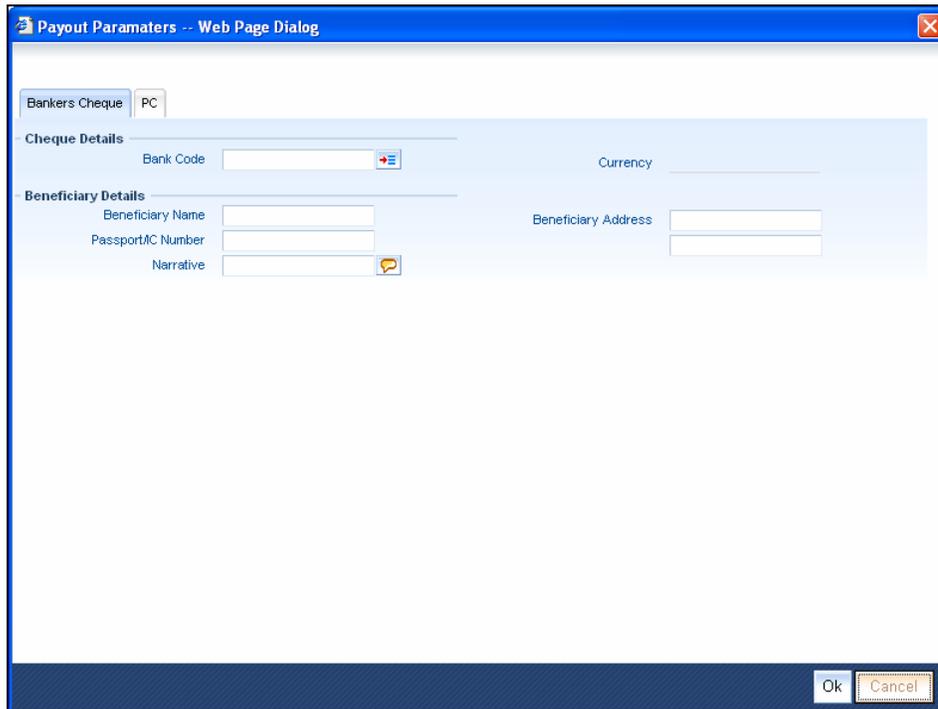
Specify the account number/ GL for redemption.

Narrative

Specify the description for the redemption.

5.4.6 Capturing Pay-Out Parameters Details

You can capture the parameters for automatic pay-out by clicking on the 'Pay-Out Parameters' button. To capture the details for pay-out through Bankers Cheque, click on the Bankers Cheque tab.



The following details are captured here:

5.4.6.1 Specifying Bankers Cheque Details

Specify the following:

Bank Code

Specify the bank code of the Bankers cheque.

Cheque Date

Specify the date of the cheque for the pay-out.

Beneficiary Name

Specify the name of the beneficiary for the pay-out.

Passport/ IC Number

Specify the passport or IC number of the beneficiary for the pay-out.

Beneficiary Address

Specify the address of the beneficiary for the pay-out.

Narrative

Specify the description for the pay-out.

5.4.6.2 Specifying PC Details

To capture the pay-out details thought transfer to other bank account, click on the PC tab.

The screenshot shows a dialog box titled "Payout Parameters -- Web Page Dialog". It has two tabs: "Bankers Cheque" and "PC". The "PC" tab is selected. The dialog is divided into two main sections: "Counterparty" and "Beneficiary Details".

Counterparty Section:

- Counterparty Bank Code:
- Counterparty Account:
- Currency:

Beneficiary Details Section:

- Beneficiary Name:
- Passport/AC Number:
- Narrative:
- Beneficiary Address:

At the bottom right of the dialog, there are "Ok" and "Cancel" buttons.

The following details are captured here:

Counterparty Bank Code

Specify the bank code of the counter party for the pay-out.

Counterparty Account

Specify the account number of the counter party for the pay-out.

Currency

Specify the currency of the counter party for the pay-out.

Beneficiary Name

Specify the name of the beneficiary for the pay-out.

Passport/IC Number

Specify the account number of the beneficiary for the pay-out.

Narrative

Specify the description for the pay-out.

Beneficiary Address

Specify the address of the beneficiary for the pay-out.

5.4.6.3 Specifying Recurring Deposit Details

The recurring deposit details associated with the Account Class are defaulted to the customer account. You have the option of changing them for a specific account.

Auto Payment Take Down

Check this field to allow the recurring deposit account to debit the payment account for the payment amount as per the instalment frequency.

Move Maturities to Unclaimed

Check this field to move all the funds, on the maturity date, to the unclaimed GL mapped to the accounting role in the IC product.

Payment Branch

Specify the details for the branch to which the payment account belongs.

Payment Accounts

Specify the Payment Account; this can be either savings account or the current account from which the installment for the Recurring Deposit is collected as per the installment frequency.

Installment Amount

Specify the installment amount that has to be collected from the payment account as per the installment frequency. This installment amount should be greater than the minimum amount mentioned at the account class.

Recurring Deposit Account

Check this field to indicate recurring deposit account.

Payment Date

Specify the date on which the payment needs to be done for recurring deposit account.

Example

If frequency is monthly and payment date is 10th Jan, then first payment happens on 10th Jan and subsequent payments happen on same date for the continuing months.

Payment Currency

Specify currency of the payment amount.



Note the following:

- The system enables the offset account and branch detail fields only if the option to paying is selected as the savings account.
- If you select the Move to Unclaimed GL option, this specification takes precedence. That is, on maturity, the funds will be moved directly to the respective Unclaimed GLs even if customer accounts for the principal and interest have been maintained.
- The Unclaimed Interest and Principal GLs are specified while maintaining an Interest and Charges (IC) Deposit Type product. The Accounting Roles for the GLs are 'INT_UNCLAIMED' and 'PRN_UNCLAIMED' respectively. When maintaining an IC-Deposit type product, you have to map these Accounting Roles to the appropriate GLs maintained at your bank.
- The system allows you to select 'close on maturity' option, only when you specify the recurring deposit details. You have to maintain deposit transaction code as 'DPN' redemption transaction code as 'RED' and prepayment transaction code as 'TRF' for the recurring payments in Branch Parameters for the Interest and Charges.
- All recurring deposit payments are part of IC batch beginning of day activity.

5.4.6.4 Capturing Details for Dual Currency Deposit

Click 'Dual CCy Deposit' tab to capture IC special conditions for Dual Currency Deposits.

The screenshot shows a web application window titled "IC Special Conditions Maintenance -- Web Page Dialog". The window is divided into several sections. At the top, under "Account Details", there are fields for "Branch Code" (containing "CHO") and "Account Number". Below this, there are three tabs: "Interest", "Deposit", and "Dual Currency Deposit", with the "Dual Currency Deposit" tab selected. The "Dual Currency Deposit" section contains a list of input fields: "Linked Currency", "Currency Option Product", "Option Contract Ref No.", "Exchange Rate", "Linked Currency Settlement A/c", "Linked Currency GL", "Fixing Days", "Yield Enhancement", and "Inception Fair Value". At the bottom left of the window, there are two more tabs: "TD Payout Details" and "Change Log". At the bottom right, there are "Ok" and "Exit" buttons.

You will be allowed to capture the following details in this screen only if the account belongs to an account class of type 'Dual Currency Deposit':

Linked Currency

Specify the currency for a dual currency deposits. This option is defaulted from the linked currency maintained at the Account Class Level and can be modified.

The following fields are mandatory if Linked Currency is specified:

- CCY Option product
- Exchange Rate
- Linked CCY's Settlement Account
- Linked CCY's GL Account
- Fixing days
- Yield Enhancement
- Inception Fair value

CCY Option product

Specify the Option Product under which the Options Contract has to be created in case of Dual Currency Deposit. This option is defaulted from the Account Class level.

Option Contract Ref No.

This is a system generated reference number of the Option Contract that is being created while saving the TD account .This reference number can be used to query the TD Account.

Exchange Rate

Specify the exchange rate between TD Account Currency and the Linked Currency. The standard exchange rate is defaulted here. However, you are allowed to modify it.

Linked CCY's Settlement Account

Specify the settlement account of the linked CCY. Alternatively, you can also select the settlement account from the adjoining option list. This settlement account is used if the settlement has to take place in the Linked CCY, at maturity.

Linked CCY's GL

Specify the GL used for posting the settlement entries in the FX. This is used when settlement happens in the Linked Currency. It triggers exercising of Linked Option Contract which in turn creates an FX contract for settlement. Since the settlement is done in the linked currency within TD redemption, the FX contract created by the system does not post any customer credit entries. The Accounts maintained at the FX product for amount tags, SETBOTAMT and SETSOLDAMT is flipped with the Linked CCY's GL, so that, the Linked CCY's GL is credited and debited in the respective currencies.

Fixing Days

Specify the number of days from TD maturity date before which the exchange rate has to be fixed. This option is defaulted from the Account Class screen and can be modified.



The Fixing days cannot be lesser than zero or greater than the tenor of the TD.

For example, If the fixing days specified is 2, then two days before the maturity of the TD account, the exchange rate for that day is compared with one captured in this screen and the currency in which the deposit is settled on maturity is also decided.

Yield Enhancement

Specify the additional percentage of yield that the customer receives for agreeing to the currency Option.

Inception Fair Value

Specify the market value of the option contract at inception. This option is defaulted from the Linked Option Contract.



The options mentioned above cannot be modified after the first authorization.

On saving a Dual Currency Deposit account, system validates the following conditions, if the Linked Currency is specified:

- Auto Rollover is unchecked
- Close on Maturity is checked
- Move Interest to Unclaimed is unchecked
- Move principal to Unclaimed is unchecked
- In case of Dual Currency Deposits, for the 'Payout' option, you can select only the 'Transfer to Savings Account' option. System gives an error if some other 'Payout' options are selected. Also, for 'Transfer to Saving Account', you can select only one account. System gives an error if multiple accounts are selected.

Following are the options for Payout Options:

- Transfer to GL – GL
- Transfer to Savings Account – AC



An error is thrown if any other options are selected.

The system does not allow both 'Transfer to GL' and 'Transfer to Savings' account to be selected simultaneously. For e.g. Transfer to GL with 50% of the 'Payout and Transfer' to Saving Account with remaining payout is not allowed. Either Transfer to GL or Transfer to Savings account has to be selected with 100% payout.

Within the respective payout options, i.e. Transfer to GL or Transfer to Savings account, multi accounts or GLs is not allowed. Only a Single Account in case of 'Transfer to Saving Account' and Single GL in case of 'Transfer to GL' is allowed

For more details on Dual Currency Deposit, refer section 'Specifying Dual Currency Deposits' in chapter 'Maintaining Mandatory Information' in this User Manual

In case of Dual Currency Deposits, the Interest Liquidation should happen only on the Maturity of the TD. Since, the settlement can happen in either the Deposit Currency Account or the Linked Currency Account which is decided during the maturity, the liquidation of Interest has to happen only on maturity. Hence, IC product linked to the TD account will not have Liquidation Frequency Parameters.

On Authorising the Dual Currency Deposit Account system automatically creates a Currency Option Contract.

For more details on capturing the details of a Currency Options Contract refer section 'Specifying Details Specific to Currency Option' in the chapter titled 'Processing OTC Option Instruments' in OTC User Manual.

5.4.6.5 Rate Fixing Batch for Dual Currency Deposits

As part of IC BOD batch, the rate is fixed 'X' days prior to the maturity of the. This. 'X' days are the 'Fixing days' that are captured in the TD screen. The following processes are done as part of this batch:

- All the TD accounts that are maturing 'X' days ahead are picked up
- For those TD accounts, the exchange rate captured in the TD Account creation is compared with the current day's exchange rate.
- Based on the currency that is weaker, the system decides on the Settlement currency.
- On Maturity,
 - If the Linked currency is weaker, settlement is done in the Linked currency
 - If the Contract currency is weaker, settlement is done in the Contract currency

If the Fixing Date happens to be a holiday, the rate as of previous working day is considered for Rate fixing

5.4.6.6 Dual Currency Deposit Liquidation Batch

During TD liquidation batch for Dual Currency Deposits, the following changes take place:

- If the deposit currency is weaker as on Fixing Date, then the settlement is done in the deposit currency as part of TD redemption. The Linked OT contract expires as part of EOD.
- If the Linked Currency is weaker as on Fixing Date, the settlement is done in the Linked Currency as part of TD Redemption.
- If the Payout option is 'Savings', the 'Linked CCY's Settlement A/c' and 'Linked CCY' capture at the TD account level is used for settling the Deposit. An error is thrown on save, if a different settlement account or currency is selected.
- If the Payout option is 'General Ledger' or 'Bank Cheque', the linked currency captured at the TD account level is used. An error is thrown on save, if a different currency is selected.
- As part of TD redemption, system triggers exercising of the linked option contract which in turn creates the FX Contract for the settlement.
- As part of FX contract liquidation, the accounts mapped for the amount tags, SETBOTAMT and SETSOLDAMT are changed with the 'Linked CCY's GL' maintained at the TD account.
- If the rate fixing batch is not run for the TD account, the same is triggered automatically.

5.4.7 Maintaining Time Deposit Accounts

Any deposit with a fixed term or tenor is referred to as a time deposit. In Oracle FLEXCUBE, these kinds of deposits are also referred to as term deposits.

With the time deposits (TD) module of Oracle FLEXCUBE, accounting, collateral tracking, rollover handling and accounting, and tracking of unclaimed deposits are completely automated. This means your staff with the treasury department can remain focused on customer service.

To handle a time deposit in Oracle FLEXCUBE, you need to:

1. Set up a suitable account class
2. Set up a suitable IC product
3. Maintain a time deposit account
4. Define Interest 'Conditions' and other parameters for the deposit account

For details about setting up account classes, refer the head 'Account Classes for Time Deposits' presented later in this chapter.

For details about setting up IC products for time deposits, refer the Interest and Charges module user manual.

Opening a time deposit account in Oracle FLEXCUBE is similar to opening a current or savings account (CASA). In the Customer Account Maintenance screen, indicate the Time Deposit Account Class under which you are opening the time deposit account.

To define interest and other parameters for a time deposit account, click on the 'Interest' button. In the IC Special Conditions screen that is displayed, you can maintain the basic interest details for the deposit.

IC Special Conditions Maintenance

Account Details

Branch Code 005
 Account 70000000383

Calculation Account 70000000383
 Interest Start Date 2008-06-27
 Interest Booking Account 70000000383
 Charge Start Date 2008-06-27
 Charge Booking Account 70000000383
 Interest Booking Branch 005
 Interest Statement
 Dr Cr Advices
 Consolidated Charge Account _____
 Charge Booking Branch 005
 Currency _____
 Rate Chart Allowed

Product Details

Product Code RTD1
 UDE Currency GBP

Waive Interest
 Generate UDE Change Advice
 Open

Effective Date

Effective Date	Open
2008-06-27	<input checked="" type="checkbox"/>

UDE Values

User Defined Element ID	UDE Value	Rate Code	TD Rate Code
<input checked="" type="checkbox"/> TAX_RATE	5		
<input type="checkbox"/> TD_1	0		RATE_CHART

OK Exit

In this screen, you can also specify the Interest Liquidation Account for the customer, if required. In the Booking Account field, specify the account to which interest should be moved on the Maturity Date if it remains unclaimed.

5.4.8 Maintaining Interest Conditions and Other Parameters for Account

For additional information, relating to the handling of the deposit; click on the “Deposit” button. The Details for Deposit Types of Account screen is displayed.

The screenshot shows a web dialog titled "Details for Deposit types of Account -- Web Page Dialog". It contains several sections of form fields:

- Principal Liquidation:** Fields for Branch, Account, Interest Start Date, Next Maturity Date, and Maturity Date.
- Term Deposit:** Fields for Pay-In Option (dropdown), Offset Branch, Rollover Amount, Offset Account, and Term Deposit Amount.
- Options:** Checkboxes for Auto Rollover, Close on Maturity, Move Interest to Unclaimed, and Move Principal to Unclaimed.
- Rollover Details:** Radio buttons for Principal, Principal+Interest, and Special Amount.
- Recurring Deposit:** Checkboxes for Auto Payment TakeDown, Move Maturities to Unclaimed, and Recurring Deposit Account. Fields for Payment Branch, Payment Account, Installment Amount, Payment Date, and Payment Currency.
- Installment Frequency:** Checkboxes for Move funds on Overdraft and fields for Days, Months, and Years.

Buttons for "Ok" and "Exit" are located at the bottom right of the dialog.

Principal Liquidation Account Details

On maturity, the principal of a time deposit can be liquidated into an account you specify. This would typically be the customer’s account. When maintaining a deposit, indicate the account into which the principal should be liquidated. You should also specify the branch in which the liquidation account is maintained.

5.4.8.1 Specifying Tenor Details for Deposit

A deposit account acquires the default tenor defined for the account class under which it is opened. You can change this tenor.

Based on the Interest Start Date and the tenor you specify for the deposit, the Maturity Date is calculated and displayed. If rollover is allowed for the deposit, the next maturity date is also displayed.

5.4.8.2 Specifying Rollover Details for Deposit

The rollover specifications for an account class apply to all deposit accounts opened under the class. You can change this acquired attribute in this screen.

Choose the 'Auto Rollover' option in this screen to automatically rollover the deposit you are maintaining. You can set the terms and conditions for rollover as follows:

- Only the outstanding principal of the original deposit is to be rolled over; or
- The outstanding principal is to be rolled over with interest
- A special amount is to be rolled over. If a special amount is to be rolled over, you have to specify the amount (less than the original deposit amount) in the Rollover Amount field.



When a deposit is rolled over, the new contract continues to have the reference number of the old deposit.

The implications of choosing the different rollover options are given below.

You can indicate rollover type as here under:

- If rollover type is principal, then principal is rolled over and interest is pay-out as per the pay-out maintenance.
- If rollover type is Principal+Interest, then both principal and interest rollover takes place. If you select this option, the principal liquidation account has to be the term deposit account.
- If rollover type is special, then special amount is rolled over and the remaining amount is pay-out as per the pay-out maintenance.
- If rollover type is interest then interest amount is rolled over and principal amount is pay-out as per the pay-out maintenance.

The following example illustrated this:

Example

Take the case of Ms Yvonne Cousteau, who has placed a deposit of USD 10,000 under 'Domestic Short Term Deposits' scheme:

- on 1 June 2002,
- at 5% interest, and
- to be liquidated, at maturity, on 31 December 2002

In December 2002, however, Ms Cousteau requests you to renew the deposit on the maturity date. She has two options:

- She can have it rolled over without the outstanding interest, or;
- She can have it rolled over along with the outstanding interest

If it is to be a rollover without interest (Principal only), the principal of the new deposit will be USD 10,000. The accrued interest on this deposit will be paid out to Ms Cousteau.

If it is to be a rollover of the old deposit along with the unpaid interest (Principal + Interest), the principal of this renewed deposit will be USD 10,250 (USD 10,000 + USD 250) as of 31 December 2002. The interest on the new deposit will be applied on a principal of USD 10,250.

Ms Cousteau decides to rollover only USD 1000 on 31 December 2002, the Maturity Date of the original deposit. Choose the Special Amount option, and enter USD 1,000 in the Rollover Amount field. (This is what is termed a "Special" amount.) This amount will be rolled over and the remaining principal would be liquidated into the Principal Liquidation account that you specify or moved to the Unclaimed GL as per your specifications.

5.4.8.3 Specifying TD Pay in Details for Deposit

Specify the following:

TD Pay in Option

You must specify the mode in which the payment will be made for the time deposit account. The payment can be made by cash, account transfer, cheque, or GL transfer

TD Amount

Specify the amount, which is paid for the time deposit account in the account currency

Offset Branch

Choose the branch ID for the offset account, specified in the next field, from the option list

Offset Account

You have to specify the customer account from which the money is to be debited for booking the TD. If you click on option list in the Offset Account field, a list of all valid account numbers that is maintained in the branch (specified in the previous field) will be displayed. Double click on the account that you want to specify as the offset account.



The offset account and branch detail fields are enabled only if the option to payin is selected as the savings account.

Clearing Type

Specify the clearing type for the transaction. The adjoining option list displays a list of the clearing types maintained in the system. You can select the appropriate one.

Pneumonic Code

Specify the transaction pneumonic code for the instrument type. The adjoining option list displays all the valid pneumonic codes maintained in the system. You can select the appropriate one.

5.4.8.4 Closing Deposit

Deposit accounts can be closed automatically on the Maturity Date of the deposit. You can specify this by choosing the 'Close on Maturity' option. (A deposit acquires the specifications for the account class under which it is opened; you can change this.)

If you choose the Close on Maturity option, during the Beginning of Day operations on the Maturity Date, the account will be closed. The principal will be moved, if specified, to the account your customer has directed. If the deposit remains unclaimed, you can opt to move the principal and interest to the respective 'Unclaimed GLs' maintained at your bank.



If you choose the Auto Rollover and Close on Maturity options, the Auto Rollover option takes precedence. In other words, choosing the Close on Maturity option and the Auto Rollover option is redundant.

5.4.8.5 Defining Specifications for Unclaimed Deposits

On the maturity date of a deposit, you can opt to:

- Liquidate the deposit
- Rollover the deposit
- Move it to an 'unclaimed' GL
- Interest liquidated for a term deposit can be handled in two ways:
- If a customer account for liquidation of interest is specified, interest is moved to the account during each liquidation event
- You can opt to move the interest to an 'Unclaimed Interest GL'. When claimed, the interest can be paid out of this GL
- Similarly, on maturity, the principal can be moved to specified Principal Liquidation Account, if specified, or to an Unclaimed Principal GL.
-  Note the following:
- If you select the Move to Unclaimed GL option, this specification takes precedence. That is, on maturity, the funds will be moved directly to the respective Unclaimed GLs even if customer accounts for the principal and interest have been maintained.
- The Unclaimed Interest and Principal GLs are specified while maintaining an Interest and Charges (IC) Deposit Type product. The Accounting Roles for the GLs are 'INT_UNCLAIMED' and 'PRN_UNCLAIMED' respectively. When maintaining an IC-Deposit type product, you have to map these Accounting Roles to the appropriate GLs maintained at your bank.

5.4.9 Maintaining TD Paying Parameters for Account

In case you have specified that the TD Payin be done by GL, you need to maintain the GL details through the TD Payin Parameters screen. You can also invoke this screen by typing 'STDTDPAY' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The screenshot displays a web page dialog titled "Term Deposit Payin Parameters Maintenance -- Web Page Dialog". The main area contains two input fields: "Branch Code * 006" and "General Ledger Code * AS9501126". To the right, there is a dropdown menu labeled "Payin Option *" with "Payin by GL" selected. Below the input fields is a "Fields" tab. At the bottom, a status bar provides metadata: "Input By SCRIPT4", "Date Time 12/28/1999 12:08:26", "Modification Number 1", "Authorized By SCRIPT2", "Date Time 12/28/1999 12:11:50", and two checked checkboxes for "Open" and "Authorized". An "Exit" button is located in the bottom right corner.

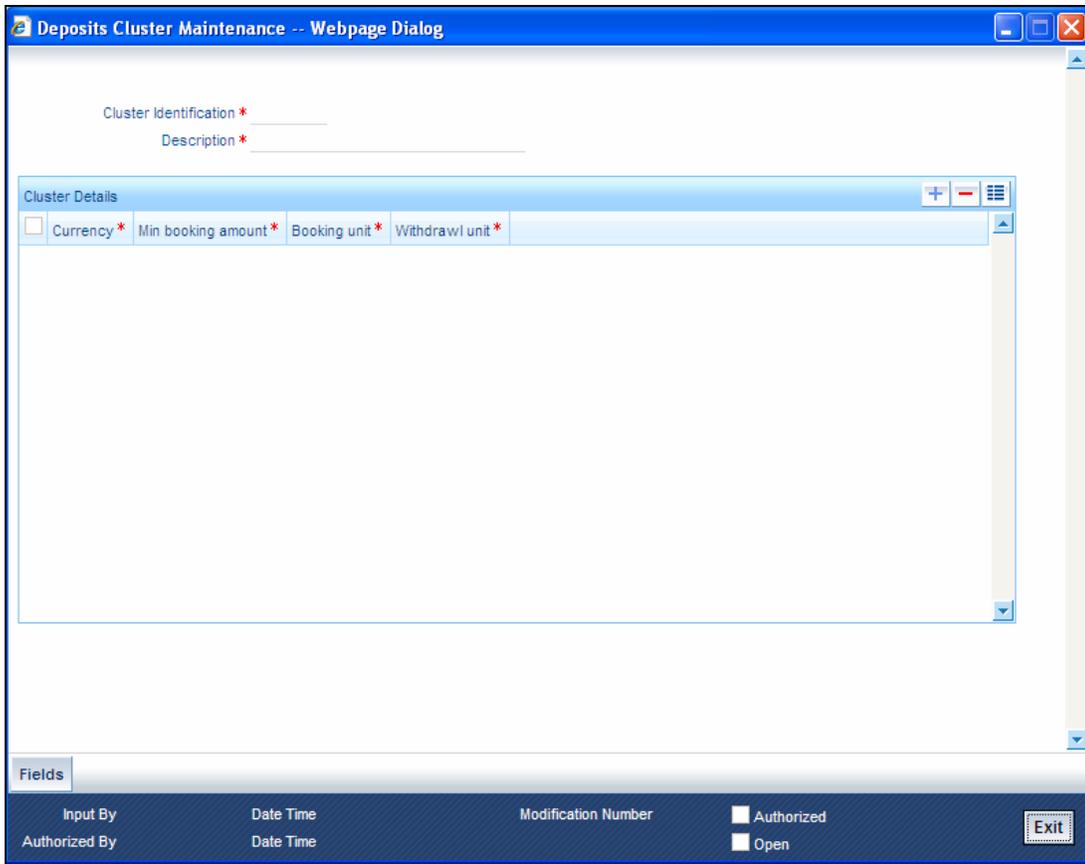
To link appropriate GLs in case the pay in option chosen is pay in by GL, you need to maintain the following details:

- Branch Code - In this field, enter the branch ID for which you want to maintain the GL
- Payin option – The options available are Payin by cash, Payin by check, Payin by account transfer and Payin by GL. By default, the General Ledger Code will select the customer account.
- GL Code - The GL code you chose here will be picked up the system for the pay in option

5.4.10 Maintaining Cluster Deposit Details

Oracle FLEXCUBE provides a facility to define and maintain clusters through the 'Deposits Cluster Maintenance' screen. Clusters maintained will be linked to the deposit account class, so that the system can validate the parameters based on the linked cluster ID, account class and currency during auto deposit.

You can invoke the 'Deposits Cluster Maintenance' screen by typing 'LDDCLUST' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



You can maintain the following parameters here:

Cluster Identification

Specify a Cluster ID to uniquely identify a cluster. This ID is used to associate a cluster with a product or a specific deposit.

Description

Specify a description for each cluster that you define. This will be displayed when you specify the cluster while defining a product or a contract.

Cluster Details

You can maintain the following cluster details here:

Currency

Specify a valid currency for each cluster that you define.

Minimum Booking Amount

Specify minimum amount you need to book a deposit in the cluster.

 Booking amount should be greater than or equal to minimum booking amount.

Booking Unit

Specify unit for booking a deposit in the cluster. This unit should be:

- A positive number
- A whole number (without decimal points)
- Once you specify the size of the cluster the following should be in multiples of this unit for a cluster deposit specified with this cluster:
- The contract principal
- Principal schedules of the contract
- Any increase in principal after the contract has been initiated
- The principal payment amount
- Deposit amount
- Minimal booking amount

 Cluster deposits cannot be amortized.

Withdrawal Unit

Specify unit for premature withdrawal of amount from a Principal amount.

 Withdrawal amount before maturity is a multiple of the withdrawal unit.

5.4.11 Redeeming Term Deposits

The redemption option enables you to redeem a term deposit. Using this option, you can do a premature redemption, either in full or in part and also complete redemption on maturity of the deposit. This screen also allows you to renew the TD. However, renewal of the TD is enabled only if you have specified 'Grace period for Renewal' option for the account.

To invoke the 'Term Deposits Redemption Input' screen, choose **Term Deposits** from the Application Browser. Thereafter, choose **Operations** and then **Redemption Input** under it. You can also invoke this screen by typing 'ICDREDMN' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Branch _____

Customer Identification _____

Account Currency _____

Term Deposit Account Number _____

Account Description _____

Account Balance _____

Redemption

Redemption Mode: Partial Redemption

Redemption Amount: _____

Wave Penalty

Default

Renewal

Renewal

Redemption

Days: _____

Months: _____

Years: _____

Maturity Date: _____

Pay-Out Option	Percentage	Redemption Amount	Offset Branch	Offset Account	Narrative

TD Payout Details FX Linkage

Exit

Specify the following details for redeeming the TD:

- The TD Account Number that is to be redeemed or renewed
- The customer ID, Account Description, Account Currency and Account Balance will be displayed by the system
- Whether the TD is to be Redeemed or Renewed. Renewal of the TD is enabled only if you have specified 'Grace period for Renewal' option for the account
- Whether redemption is by Bank Cheque, Savings or GL
- The tenor for the TD. This is indicated in terms of Days, Months and Years. Based on the tenor, the system calculates the maturity date
- Whether the Redemption mode is Full Redemption or Partial Redemption
- The date on which the TD matures
- The amount for redemption. In case you have opted for partial redemption and do not specify the amount here, the system will consider the full amount for redemption
- Whether you want to waive the penalty for redeeming the TD. You cannot however waive penalty for TD specified for automatic redemption

 The system will validate for the following:

- During partial redemption the withdrawal amount should be a multiple of withdrawal unit maintained at the 'Deposit Cluster Maintenance' level, else the system will display the following error message:

Withdrawal amount must be multiples of withdrawal unit

- Withdrawal amount should be greater than minimum booking amount maintained at the 'Deposit Cluster Maintenance' level, else the system will display the following error message:

Withdrawal exceeds minimum balance level

Term Deposit Pay Out Details

Term deposit payout can be made to GL, Bankers Cheque and Savings Account. Specify the following payout details:

Pay-Out Option

Select the payout option from the drop-down list. You have the following options:

- Bankers Cheque - BC
- Transfer to Other Bank - PC
- Transfer to GL – GL
- Transfer to Savings Account – AC
- Cash
- Creation of new Term Deposit – TD
- Demand Draft — DD
- Loan

Percentage

Specify the amount of redemption in percentage.

Redemption Amount

Specify the amount of redemption.

Offset Branch

Specify the branch code of the account for redemption. The adjoining option list displays all the valid branch codes maintained in the system. You can choose the appropriate one.

Offset Account

Specify the account number for redemption. The adjoining option list displays all the account numbers maintained in the system. You can choose the appropriate one.

Narrative

Specify a description of redemption.

In case redemption is to be done through existing Savings account, you need to capture the following details for the savings account:

- Savings Account Number – choose the account number from the option list.
- Savings Account Currency – the currency of the account is displayed
- Exchange Rate – the exchange rate for the account currency is displayed
- Savings Amount – the savings amount is displayed and cannot be changed
- Narrative – Enter a brief description for the transaction
- In case redemption is to be done through Cheque, you need to capture the following cheque details:
 - Bank Code – Indicate the bank code for the cheque
 - Cheque Date – Specify the date on the cheque
 - Cheque Currency – Indicate the currency in which the cheque is issued
 - Exchange Rate – The exchange rate for the cheque currency is displayed
 - Cheque Amount – The cheque amount is displayed and cannot be changed

Additionally, you can maintain details pertaining to the party involved in the TD in the Beneficiary Details section. Specify beneficiary's name, address, passport number and a brief description for the transaction.

In case redemption is to be done through GL, you need to capture the following details for the GL account:

- GL Account Number – choose the account number from the option list.
- GL Account Currency – the currency of the account is displayed
- Exchange Rate – the exchange rate for the account currency is displayed
- GL Amount – the savings amount is displayed and cannot be changed
- Narrative – Enter a brief description for the transaction

5.4.11.1 Linking FX Transactions

In the 'Term Deposits Redemption Input' screen, click 'FX Linkages' button to invoke the 'FX Linkages' screen. In this screen, you can link FX transactions.

You can partially/fully redeem FCNR TD by local currency. During TD redemption by LCY, FX forward contract rate is used for currency conversion.

For more information, refer 'Linking FX Transactions' section in this User Manual.

In case unutilized portion of the linked FX contracts are available, those contracts are liquidated on redemption of the TD based on the order of redemption. The linked FX contracts are liquidated in part/full based on the amount being redeemed. FX Liquidation happens for the TD redeemed part. This takes the effective purchase rate.

You can save FX linkage, if TD account currency and Offset account currency (LCY) are different. FX linkage amount can be linked to the extent of sum of LCY offset account redemption amount.

5.4.12 Processing TDS on Term Deposits

The total interest earned on all the term deposit of a customer in a branch is greater than taxable interest limit in a financial year then they are liable for TDS and the banks will deduct the income tax at source. TDS is deducted every time the Bank pays interest during the financial year and the interest earned for the year is more than taxable interest limit in a single branch. In addition, TDS is also deducted on interest accrued (but not yet paid) at the end of the financial year viz. 31 March. However this tax will not be collected from the customer. It will be collected from the customer during the subsequent scheduled interest liquidation or premature withdrawals. The tax liability for the purpose of TDS is determined at branch level. Whenever bank pays an interest on term deposits, it checks for TDS eligibility. If it qualifies, the TDS is deducted. TDS is also deducted on interest accrued (but not yet paid) at the end of the financial year.

Individuals can avail tax benefit based on certain criteria. If the total interest income from all the term deposits doesn't fall within the taxable limits then a waiver request needs to be submitted by term deposit holder as per income tax regulations. Individuals claiming such exemption have to submit Form 15G/15H, companies form 15AA, association of companies form 15AA and trusts must provide details in form 15AA.

You can maintain tax rate for the customer based on the residential status.

Example

The default tax rate for residential customer is 10% whereas for non residential ordinary customer it is 30%.



Note the following:

- Form 16A is the TDS Certificate, which bank has to provide for a financial year to the account holder for the purpose of filing IT returns.
- You can enquire tax details of term deposit account holders.

The taxable interest for a financial year will be computed as follows :

Scenario 1

If term deposit booking date is before the beginning of financial year and maturity date is within the financial year then Interest earned from beginning of financial year to maturity date is considered for computing tax for the financial year.

Example

Fin. Yr	Principal	Booking date	Maturity date	No of days	Interest rate	Total Interest earned/accrued for the financial year	Taxable interest period	Taxable interest amt
2008 – 09	100000	1-Oct-07	30-Jun-08	274	8%	6005.48	1-Apr-2008 to 30-Jun-2008 (91 days)	1994

Scenario 2

If term deposit booking date is before the beginning of financial year and maturity date is after the financial year end then Interest accrued/liquidated during the financial year will be considered for computing tax.

Example

Fin. Yr	Principal	Booking date	Maturity date	No of days	Interest rate	Total Interest earned/accrued for the financial year	Taxable interest period	Taxable interest amt
---------	-----------	--------------	---------------	------------	---------------	--	-------------------------	----------------------

Fin. Yr	Principal	Booking date	Maturity date	No of days	Interest rate	Total Interest earned/accrued for the financial year	Taxable interest period	Taxable interest amt
2008 - 09	100000	1-Oct-07	30-Jul-09	669	8%	14663.01	1-Apr-2008 to 31-Mar-2009 (365 days)	8000

Scenario 3

If term deposit booking date and maturity date is within the financial year then Interest accrued/Liquidated from booking date to maturity date will be considered for computing tax.

Example

Fin. Yr	Principal	Booking date	Maturity date	No of days	Interest rate	Total Interest earned/accrued for the financial year	Taxable interest period	Taxable interest amt
2008 – 09	100000	1-May-08	31-Oct-08	184	8%	4032.88	1-May-2008 to 31-Oct-2008 (184 days)	4032.88

Scenario 4:

If term deposit booking date is within the financial year and maturity date is after the financial year-end then Interest accrued/liquidated from booking date to financial year end will be considered for computing tax.

Example

Fin. Yr	Principal	Booking date	Maturity date	No of days	Interest rate	Total Interest earned/accrued on financial year end	Taxable interest period	Taxable interest amt
2008 – 09	100000	1-Jun-08	30-Jun-09	395	8%	8657.53	1-Jun-2008 to 31-Mar-2009 (304 days)	6663.01

5.4.13 Maintaining Tax Code for Deposits

You can maintain the tax rate details along with education cess and surcharge details in the 'Tax code for deposits maintenance' screen. To invoke this screen type 'STDTXRTE' in the top right of the Application toolbar and click the adjoining arrow button.

The screenshot shows a web-based form titled "Tax code for deposits maintenance -- Webpage Dialog". The form is organized into two columns of input fields. The left column includes "Tax Group *", "Financial Year *", "Tax Rate *", "Additional Tax rate1 (Surcharge)", and "Additional Tax rate2". The right column includes "TDS Limit", "Surcharge Limit", and three "Description" fields. At the bottom of the dialog, there is a dark blue panel with fields for "Maker", "Checker", "Date Time:", "Date Time:", "Mod No", "Authorized" (checkbox), "Open" (checkbox), and an "Exit" button.

Specify the following details:

Tax Group

Tax Group maintained in the Group Codes screen is displayed here.

Financial Year

Specify the Financial to compute tax amount from the adjoining option list.

Tax Rate

Specify the actual tax rate that is used to compute tax amount.

Description

Specify a brief description of the tax rate.

Additional Tax Rate 1

Specify the percentage of additional tax rate like surcharge, education cess that are used to compute tax amount

Description

Specify a brief description of the additional tax rate.

Additional Tax Rate 2

Specify the additional tax rate like surcharge, education cess that are used to compute tax amount.

Description

Specify a brief description of the additional tax rate.

TDS Limit

Specify the limit up to which tax will be exempted.

Surcharge Limit

Specify the limit up to which surcharge will be exempted.

You can perform the following operations in this screen:

- New
- Amend
- Delete - you can delete the record before first authorization.
- Open
- Close
- Re-open

An SDE TDS_LIMIT is populated with the TDS limit value maintained in the above screen.

An SDE TAX_RATE is populated with tax rate + additional rate1 + additional rate2 maintained in the above screen.

Example

The primary tax rate for individual is 10%

Additional tax rate towards educational cess is 3%

Additional tax rate towards surcharge is 1%

You can compute the total tax rate as follows:

$$10 + 10 \times 3 / 100 + 10 \times 1 / 100 = 10.4\%$$

The SDE TAX_RATE will have the computed value 10.4%

An SDE SURCHG_LIMIT is populated with the surcharge limit value maintained in the above screen.

An SDE SURCHG_RATE is populated with Additional Tax rate1 (Surcharge) maintained in the above screen.

An SDE ADL_TAX_RATE2 is populated with Additional Tax rate2 maintained in the above screen.

5.4.14 Maintaining Waiver Types

You can maintain tax waiver based on the type of form (15G/ 15H/ 15AA) submitted by the customer. If the total interest income from fixed deposits doesn't fall within the taxable limits then a waiver request is submitted by fixed deposit holder as per income tax regulations. Individuals claiming such exemption have to submit Form 15G/15H, companies form 15AA, association of companies form 15AA and trusts must provide details in form 15AA.

In the 'Waiver type maintenance' screen you can capture Tax waiver type to maintain different types of waiver instruments specified by income tax dept. To invoke this screen type STDTWTYP' in the top right corner of the application toolbar and click the adjoining arrow button.

The screenshot shows a web page dialog titled "Waiver type maintenance -- Web Page Dialog". The form contains the following fields and sections:

- Tax Waiver Type *
- Tax Waiver Type Description
- Individual**
 - Tax exemption limit for male
 - Tax exemption limit for female
- Corporate**
 - Tax Exemption Limit for Corporate/Others

At the bottom of the dialog, there are fields for "Maker", "Checker", "Date Time", "Mod No", "Authorized", and "Open", along with an "Exit" button.

Specify the following details:

Tax Waiver Type

Specify the tax waiver type. It can be either of the following:

- 15G
- 15H
- 15AA

Tax Waiver Description

Specify description of the tax waiver.

Individual

Specify the following details:

Tax Exemption limit for male

Specify the total interest limit up to which the waiver is applicable for male.

Tax Exemption limit for female

Specify the total interest limit up to which the waiver is applicable for female.

Corporate

Specify the following details:

Tax Exemption limit for Corporate/Others

Specify the total interest limit up to which the waiver is applicable for corporate/others.

TAX_WAIVER_LIMIT SDE is populated with 'tax exemption limit for male/female' for individual customer and 'tax exemption limit for corporate/others' for corporate customers. If total interest earned by the customer on all the term deposits is greater than the TAX_WAIVER_LIMIT SDE then tax waiver will not be applicable and hence tax will be deducted.

5.4.15 Maintaining Tax Waiver

'Tax Waiver Maintenance' screen is used for capturing the waiver details for a specific customer, branch and financial period. To invoke this screen type 'STDTWMNT' in the top right corner of the application toolbar and click the adjoining arrow button.

The screenshot shows a web-based application window titled "Tax Waiver Maintenance -- Web Page Dialog". The window contains several input fields with red asterisks indicating required fields: "TAX CIF ID", "Branch Code", "Financial Year", and "Tax Waiver Type". Below these fields is a table with two columns: "Customer No" and "Account No". The table is currently empty. At the bottom of the window, there is a status bar with the following fields: "Maker", "Checker", "Date Time:", "Date Time:", "Mod No", "Authorized" (checkbox), "Open" (checkbox), and an "Exit" button.



You can maintain tax waiver only for a TAX CIF ID (primary customer), You cannot maintain tax waiver for customers linked to a 'TAX CIF ID' .

Specify the following details:

TAX CIF ID

Specify the Tax CIF ID from the adjoining option list. Tax CIF ID is the CIF in which CIF ID & TAX CIF ID are same (these are called primary tax customers) from the adjoining option list. All the valid customers maintained in the system are available for selection in the option list.

Branch Code

Specify the branch code.

Financial Year

Specify the financial year.

Tax Waiver Type

Specify the tax waiver type.

Customer Number

The primary and secondary customers i.e. all CIF IDs which have the TAX CIF ID as the specified TAX CIF ID are displayed here.

Account Number

In 'New Mode', after specifying the branch, customer ID, waiver type and financial year on clicking the 'P' button system defaults all the active deposits available under the customer id and branch specified.

New term deposit accounts opened after maintaining the tax waiver will not be considered for tax waiving. You have to amend the tax waiver maintenance to include the new term deposit account.

Waiver can also be maintained for a future financial year. If you are maintaining waiver for future financial year, the waiver can be marked for all deposits under the customer ID which are active as on the date of marking waiver.



Maintaining waiver for old/previous financial year is not allowed.

Verification of age and gender for the purpose of maintaining tax waiver will be done manually for individual customers based on the Date of birth and gender details maintained at CIF level.

If a TD for which 15G/H has been submitted gets renewed (manual renewal/force renewal/automatic renewal) during the financial year, the waiver will continue only for that financial year irrespective of the new maturity date. For the next financial year, the customer will have to submit new form for tax waiver.

If the interest on all the Term Deposit exceeds the tax exemption limit then waiver will not be considered and tax will be levied from the customer.

In case there is an amount deducted by way of TDS on the interest earned on term deposit, prior to submission of application of exemption with the required documents, it will not be refunded.

TAX_WAIVER SDE is populated with '0' if tax waiver is not submitted and '1' if tax waiver is submitted by customer. This SDE is used to check whether customer has submitted any tax waiver instrument to claim tax exemption.

The SDE 'TAX_WAIVER_LIMIT' is populated with the Waiver limit based on the gender of the linked "TAX CIF ID" (Primary Customer).

The SDE 'TOT_INT_FOR_YEAR' is populated with the sum of interest earned/accrued/projected on all the term deposits of the customer's grouped based on 'TAX CIF ID' (Primary customer) and branch.

If the interest paid/accrued on all the term deposits of the customers grouped based on 'TAX CIF ID' (Primary Customer) is greater than TDS limit, then tax will be deducted on interest pay outs of all the term deposits of the customer's grouped based on 'TAX CIF ID'.

5.4.16 Viewing TDS Details

You can enquire the tax details of a customer in the 'TDS for Deposit' screen. To invoke this screen type 'ICDINQRY' in the field top right corner of the Application toolbar and click the adjoining arrow button.

TDS for deposit -- Web Page Dialog

TAX CIF ID

Branch Code

Financial Year

Query

Customer No	Account No	TDS AMOUNT	TDS Amount in LCY
-------------	------------	------------	-------------------

Payment Date	Payment Mode	Interest Amt	TDS AMT	TDS Amt in LCY	TDS amt(excl Surchg)	Surcharge	Additnl Tax amt	TDS amt LCY(excl Surchg)	Surcharge LCY	Additnl Tax amt LCY
--------------	--------------	--------------	---------	----------------	----------------------	-----------	-----------------	--------------------------	---------------	---------------------

Cancel

TDS details can be queried based on TAX CF ID , financial year and branch code.

You can view the following details:

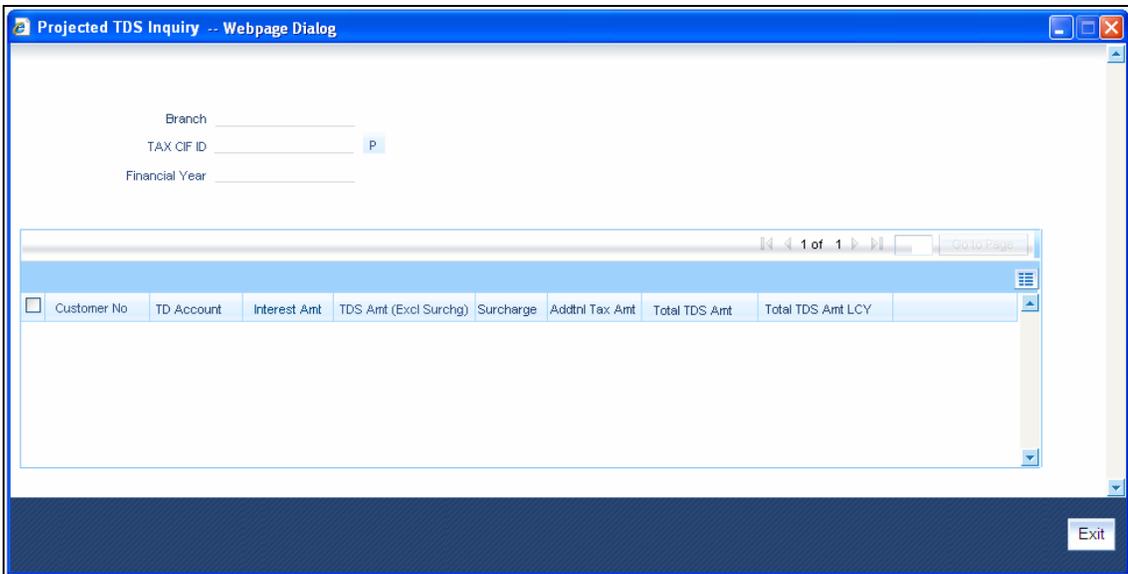
- Customer No
- Account No
- TDS Amount
- TDS Amount in LCY

On click of TDS details, the following details are populated in the payment details section.

- Payment Date
- Payment Mode
- Interest Amount
- TDS Amount
- TDS Amount in LCY
- TDS amount (excluding Surcharge)
- Surcharge amount
- Additional Tax amount
- TDS amount LCY (excluding Surcharge)
- Surcharge amount LCY
- Additional Tax amount LCY

5.4.17 TDS Inquiry

You can enquire the projected TDS of a customer in the 'Projected TDS Inquiry' screen. To invoke this screen type 'ICDTDSQY' in the field top right corner of the Application toolbar and click the adjoining arrow button.



Projected TDS details can be queried based on TAX CF ID , financial year and branch code.

Specify the following details:

Branch Code

This current branch of the customer is displayed here.

TAX CIF ID

Specify the TAX CF ID (Primary customer) for which TDS is projected.

ICDINQRYFinancial Year

The current financial year for which TDS is projected is defaulted when clicked on 'P' button.

 TDS for all the term deposits of customers linked to "TAX CIF ID" (Primary customer) in the current branch for the current financial year is projected and displayed in the screen on clicking button 'P'.

Customer Number

The primary and secondary customers are displayed here.

TD Account

The Term deposit of the customer for which TDS is projected is displayed here.

Interest Amount

The projected interest amount based on which TDS is projected is displayed here.

TDS Amount(Excluding Surcharge)

The projected TDS amount excluding surcharge and additional tax is displayed here.

Surcharge

The Surcharge amount computed based on the TDS amount is displayed here.

Additional Tax Amount

The additional tax amount computed based on the TDS amount is displayed here.

Total TDS Amount

The sum of TDS amount (Excluding Surcharge), Surcharge, and additional tax amount is displayed here.

Total TDS Amount LCY

The LCY equivalent of total TDS amount is displayed here.



Projected interest for all the term deposits is computed at the time of deposit creation and stored in the database. Based on this projected interest the screen displays the TDS projected for all the term deposits of the customers linked to "TAX CIF ID" (Primary customer).

Example

Current financial year	:	FY2010 (01-Apr-2010 to 01-Mar-2011)
Computation basis	:	30/360
TDS Limit	:	10000
Surcharge limit	:	50000
TDS rate	:	10%
Surcharge rate	:	10%
Additional tax rate	:	3%
Primary customer	:	CUST1
TDS computation method	:	Projected

Account details:

Branch	Customer	Account Number	Principal	Booking date	Interest rate	Maturity date	Projected Interest amount for financial year
CHO	CUST1	AC0001	800000	1-May-10	10%	31-Jan-11	60000
CHO	CUST1	AC0002	400000	1-May-10	10%	31-Jan-11	30000
CHO	CUST2	AC0003	800000	1-May-10	10%	31-Jan-11	60000

Projected TDS Inquiry Details for primary customer CUST1:

TD Account	Interest	TDS Amt(excluding surcharge)	Surcharge	Additional Tax Amount	Total TDS Amount
AC0001	60000	6000	600	198	6798
AC0002	30000	3000	300	99	3399
AC0003	60000	6000	600	198	6798

5.4.18 TDS Computation

On pre-closure or partial redemption of TD, TDS needs to be deducted for the interest earned, subject to the TDS limits. TDS is deducted for the interest amount that is computed for the period, since last liquidation and till the current date, when pre-closure / partial redemption happens. For the interest amount, computed for the period since last liquidation till the pre-closure / partial redemption day, TDS deduction will be triggered. If the partial redemption happens after year end, the TDS computed till year end, needs to be debited from the customer. If the liquidation amount is less than the year end TDS, then the entire interest will be deducted and the rest will be deducted in the next liquidation. During pre-closure / partial redemption, if the revised TDS computed, is less than the TDS deducted till the last liquidation, then the tax refund will be done manually, using the Tax Refund screen, considering any remittances. The below examples indicate the revised TDS during pre-closure / partial redemption, for projection basis, by re-picking the interest rate.

Example case 1 - Tax computation during breakage – Pre-closure

Example case maintenance:

TDS limit & rate

	FY 08-09	FY 09-10
TDS limit	50,000	45,000
Surcharge limit	50,000	45,000
Tax rate	10%	12%

	FY 08-09	FY 09-10
Surcharge rate	10%	9%
CESS rate	3%	2%

Tenor based TD interest rate

0 - 89 days	5%
90 - 179 days	7%
180 - 364 days	9%
>= 365 days	10%

Account details

Branch	Account no	Principal	Booking date	Liquidation frequency	Maturity date	Projected Interest amount for financial year
CHO	AC0001	8,00,000	1-Sep-08	Quarterly	31-Aug-09	46,667
CHO	AC0002	4,00,000	1-Sep-08	Quarterly	31-Aug-09	23,333

Example 1 - Liquidation schedule:

Date	Account no	Interest rate applicable	Liquidation amount	Total interest earned	TDS	Surcharge	Additional TDS
30-Nov-08	A0001	10%	20,000	30,000	2,000	200	66
	A0002	10%	10,000		1,000	100	33
28-Feb-09	A0001	10%	20,000	30,000	2,000	200	66
	A0002	10%	10,000		1,000	100	33
31-Mar-09	A0001	10%	6,666.67	10,000	666.67	66.67	22
Year end	A0002	10%	3,333.33		333.33	33.33	11
30-Apr-09 – Pre-closure	A0001	9%	12,000	18,000 (9,000 is considered for tax processing)	0	0	0
	A0002	9%	6,000		0	0	0

In the above example, on 31 March 09, year end tax was computed and debited from Tax Paid in Advance GL. During pre closure, on 30 April 09, the revised interest computed is 18,000. However the revised interest earned in the financial year 09-10 is Rs. 9,000, which is lower than TDS limit. Hence no TDS is eligible during pre closure. But, the year end TDS is adjusted during pre-closure. The accounting entries are passed as below:

On 30-Nov-2008 & 28-Feb-2009

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Surcharge

DR	CUSTOMER	300
CR	TAX_PAY	300

Additional TDS amount

DR	CUSTOMER	99
CR	TAX_PAY	99

On 31-Mar-2009 (Year End)

TDS_amount

DR	TAX_PIA	1000
CR	TAX_PAY	1000

Surcharge

DR	TAX_PIA	100
CR	TAX_PAY	100

Additional TDS amount

DR	TAX_PIA	33
CR	TAX_PAY	33

On 30-Apr-2009 – Pre-closure

Adjustment entry:

TDS_amount

DR	CUSTOMER	1000
CR	TAX_PAY	1000

Surcharge

DR	CUSTOMER	100
CR	TAX_PAY	100

Additional TDS amount

DR	CUSTOMER	33
CR	TAX_PAY	33

Liquidation entry:

None

Example case 2 - Tax computation during breakage – Partial redemption – interest greater than the yearend tax

In the above example, on 30 April 09, partial redemption is done, as below:

Account - AC0001. Partial redemption amount: 2,00,000

Account - AC0002. Partial redemption amount: 1,00,000

Liquidation schedule:

Date	Account no	Interest rate applicable	Liquidation amount	Total interest earned	TDS	Surcharge	Additional
30-Nov-08	A0001	10%	20,000	30,000	2000	200	66
	A0002	10%	10,000		1000	100	33
28-Feb-09	A0001	10%	20,000	30,000	2000	200	66
	A0002	10%	10,000		1000	100	33
31-Mar-09	A0001	10%	6,666.67	10,000	666.67	66.67	22

Year end	A0002	10%	3,333.33		333.33	33.33	11
30-Apr-09 – Partial redemption	A0001	9%	1500	2250	180	16.2	3.92
	A0002	9%	750		90	8.1	1.96
31-May-09	A0001	10%	15,000	22,500	1,800	162	39.24
	A0002	10%	7,500		900	81	19.62
31-Aug-09	A0001	10%	15,000	22,500	1,800	162	39.24
	A0002	10%	7,500		900	81	19.62

In the above case, on 31 March 09, year end tax was computed and debited from Tax Paid in Advance GL, for the TD amount. During partial redemption, on 30 April 09, interest of Rs 4,500 is computed for the redemption amount, for the period, 01 March to 30 April. TDS of Rs 600 is deducted for this partial redemption, adjusting the yearend tax deduction. The accounting entries are passed as below:

On 30-Nov-2008 & 28-Feb-2009

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Surcharge

DR	CUSTOMER	100
CR	TAX_PAY	100

Additional TDS amount

DR	CUSTOMER	99
CR	TAX_PAY	99

On 31-Mar-2009 (Year End)

TDS_amount

DR	TAX_PAY	1000
CR	TAX_PAY	1000

Surcharge

DR	CUSTOMER	100
CR	TAX_PAY	100

Additional TDS amount

DR	CUSTOMER	33
CR	TAX_PAY	33

On 30-Apr-2009 – Partial redemption

Adjustment entry:

TDS_amount

DR	CUSTOMER	1000
CR	TAX_PAY	1000

Surcharge

DR	CUSTOMER	100
CR	TAX_PAY	100

Additional TDS amount

DR	CUSTOMER	33
CR	TAX_PAY	33

Liquidation entry:

TDS_amount

DR	CUSTOMER	270
CR	TAX_PAY	270

Surcharge

DR	CUSTOMER	24.3
CR	TAX_PAY	24.3

Additional TDS amount

DR	CUSTOMER	5.89
CR	TAX_PAY	5.89

On 31-May & 31-Aug-2009

TDS_amount

DR	CUSTOMER	2700
CR	TAX_PAY	2700

Surcharge

DR	CUSTOMER	243
CR	TAX_PAY	243

Additional TDS amount

DR	CUSTOMER	58.86
CR	TAX_PAY	58.86

Example case 3 - Tax computation during breakage – Partial redemption – redemption less than the yearend tax

In the above example, on 30 April 09, partial redemption is done as below:

Account - AC0001. Partial redemption amount: 300

Account - AC0002. Partial redemption amount: 200

Liquidation schedule:

Date	Account no	Interest rate applicable	Liquidation amount	Total interest earned	TDS	Surcharge	Additional TDS
30-Nov-08	A0001	10%	20,000	30,000	2,000	200	66
	A0002	10%	10,000		1,000	100	33
28-Feb-09	A0001	10%	20,000	30,000	2,000	200	66
	A0002	10%	10,000		1,000	100	33
31-Mar-09	A0001	10%	6,666.67	10,000	666.67	66.7	22
Year end	A0002	10%	3,333.33		333.33	33.33	11

Date	Account no	Interest rate applicable	Liquidation amount	Total interest earned	TDS	Surcharge	Additional TDS
30-Apr-09 – Partial redemption	A0001	9%	2.25	3.75	0.27	0.02	0.01
	A0002	9%	1.5		0.18	0.02	0.00
31-May-09	A0001	10%	19,992.5	29,987.5	2399.10	215.92	52.3
	A0002	10%	9995		1199	107.95	26.15
31-Aug-09	A0001	10%	19,992.5	29,987.5	2399.10	215.92	52.3
	A0002	10%	9995		1199	107.95	26.15

In the above case, on 31 March 09, year end tax is computed and debited from Tax Paid in Advance GL, for the TD amount. During partial redemption, on 30 April 09, interest of Rs 7.5 is computed for the redemption amount, for the period, 01 March to 30 April. TDS of Rs 1.00 is deducted for this partial redemption. However the redemption amount including its interest is less than the yearend tax. Hence the entire redemption amount is deducted for the yearend tax, on pro-rata basis. The accounting entries are passed as below:

On 30-Nov-2008 & 28-Feb-2009

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Surcharge

DR	CUSTOMER	300
CR	TAX_PAY	300

Additional TDS amount

DR	CUSTOMER	99
CR	TAX_PAY	99

On 31-Mar-2009 (Year End)

TDS_amount

DR	TAX_PIA	1000
CR	TAX_PAY	1000

Surcharge

DR	TAX_PIA	100
CR	TAX_PAY	100

Additional TDS amount

DR	TAX_PIA	33
CR	TAX_PAY	33

On 30-Apr-2009 – Partial redemption

Adjustment entry: (on prorated basis)

TDS_amount

DR	CUSTOMER	444.62
CR	TAX_PIA	444.62

Surcharge

DR	CUSTOMER	44.46
CR	TAX_PAY	44.46

Additional TDS amount

DR	CUSTOMER	14.67
CR	TAX_PAY	14.67

Liquidation entry:

TDS_amount

DR	CUSTOMER	0.45
CR	TAX_PAY	0.45

Surcharge

DR	CUSTOMER	0.04
CR	TAX_PAY	0.04

Additional TDS amount

DR	CUSTOMER	0.01
CR	TAX_PAY	0.01

On 30-May-2009

Adjustment entry:

TDS_amount

DR	CUSTOMER	555.38
CR	TAX_PIA	555.38

Surcharge

DR	CUSTOMER	55.54
CR	TAX_PAY	55.54

Additional TDS amount

DR	CUSTOMER	18.33
CR	TAX_PIA	18.33

Liquidation entry:

TDS_amount

DR	CUSTOMER	3598.50
CR	TAX_PAY	3598.50

Surcharge

DR	CUSTOMER	323.87
CR	TAX_PAY	v55.54

Additional TDS amount

DR	CUSTOMER	78.45
CR	TAX_PIA	78.45

On 30-Aug-2009

TDS_amount

DR	CUSTOMER	3598.50
CR	TAX_PAY	3598.50

Surcharge

DR	CUSTOMER	323.87
CR	TAX_PAY	323.87

Additional TDS amount

DR	CUSTOMER	78.45
CR	TAX_PAY	78.45

5.4.19 Maintaining Tax Remittance

You can maintain the tax remittance details of the bank in the 'Tax Remittance Maintenance' screen. To invoke this screen type 'ICDTXREM' in the field top right corner of the Application toolbar and click the adjoining arrow button. The details maintained during tax payment are specified in TDS certificate.

The screenshot shows a web page dialog titled "Tax Remittance -- Web Page Dialog". The main area contains a form with the following fields:

- Branch _____
- Financial Year _____
- From Date _____
- To Date _____
- BSR No _____
- Challan Number _____
- Cheque Number _____
- Date of Remittance _____
- Tax Remittance Amount _____
- Details of Remittance _____

At the bottom of the dialog, there are several fields and controls:

- Maker _____
- Checker _____
- Date Time: _____
- Date Time: _____
- Mod No _____
- Authorized
- Open
- Exit button

Specify the following details:

Branch

Specify the branch code for which tax remittance is done.

Financial Year

Specify the financial year for the remittance.

From Date

Specify the start date from which remittance has to be paid.

To Date

Specify the end date till when remittance has to be paid.

BSR No

Specify the BSR code of bank's branch where tax payment is done.

Challan Number

Specify the challan no of payment receipt.

Cheque Number

The cheque or DD number through which payment is done.

Date of Remittance

Specify the remittance date.

Tax Remittance Amount

Specify the tax remittance amount for the period for which tax remittance is made.

Details of Remittance

Specify a brief description about remittance.

The tax amount collected from customer or paid from internal GL during the period mentioned in the above maintenance is considered for generating TDS certificate.

5.4.20 TDS certificate

Form 16A is the TDS Certificate, which bank has to provide for a financial year to the account holder for the purpose of filing IT returns. TDS certificate contains the breakup of tax details. You can generate ad-hoc statement for a customer in a financial year. You can also generate bulk tax certificates during year end. The certificate will be per customer, listing all the SB NRO account the customer has.

5.4.20.1 SB TDS Certificate

Specify the details in the 'Preference' screen of 'Account Class Maintenance' to generate the TDS certificate (Form 16a) for savings bank accounts. Check SB TDS Certificate Required box to generate the certificate.

The screenshot shows a dialog box titled "Preferences -- Webpage Dialog". It contains several sections of preferences:

- Cheque Book Preferences:**
 - Cheque Book
 - Auto Reorder of Cheque Book
 - Reorder Level: _____
 - Reorder Number Of Leaves: _____
- Turnover Limit Preferences:**
 - Turnover Limit Code: _____
- NRI:**
 - FCNR Deposit Amount (Minimum): _____
 - Currency: _____
 - FCY Cash Deposit Limit: _____
 - Currency: _____
- Preferences (List of checkboxes):**
 - Limit Check
 - Overdraft Facility
 - Pass Book Facility
 - Track Receivable
 - Account Statistics
 - Exclude Same Day Reversal transactions from Statement
 - Back Period Entry Allowed
 - Consolidation for Inward Clearing
 - Interest Charges
 - Track Accrued Interest
 - Debit Credit Advices
 - Posting Allowed
 - Lodgment Book
 - Interest Statement
 - Available Balance Check Required
 - Referral Required
 - Status Change automatic
 - Integrated Liquidity Management
 - ATM Facility
 - Daylight Limit
 - SB TDS Certificate Required

Buttons: OK, Exit

For further details, refer the 'Current and Savings Account' chapter titled in the Messaging System User Manual.

5.4.20.2 Setting up IC Rule

The below mentioned UDE are defined in IC rule for tax formula.

- TDS_RATE
- CESS_RATE

Formula for IC rule is defined as follows:

Formula 1: (Credit Interest formula)

Case	Result
DLY_NET_VD_BAL > 0	$(DLY_NET_VD_BAL * INT_RATE * DAYS) / (YEAR * 100)$

Formula 2: (TDS formula)

Case	Result
FORMULA1 > 0	$(FORMULA1 * TDS_RATE / 100)$

Formula 3: (Cess formula)

Case	Result
FORMULA2 > 0	$(FORMULA2 * CESS_RATE / 100)$



The below mentioned check points are operationally controlled during IC rule maintenance for TAX (Formula2, Formula3).

- Book flag should be selected as "TAX"
- Periodicity should be selected as 'Periodic'
- Accrual required should not be ticked.
- Tax payable currency should be selected as local currency.

5.4.20.3 Accounting entries set-up

The following accounting entry is defined in IC product for ILIQ event.

Event	DR / CR Indicator	Accounting Role	Amount Tag
ILIQ	DR	[RULE]-ACCR-1	ILIQ
ILIQ	CR	[RULE]-BOOK-1	ILIQ
ILIQ	DR	[RULE]-BOOK-2	TAX
ILIQ	CR	[RULE]-TPBL-2	TAX
ILIQ	DR	[RULE]-BOOK-3	TAX
ILIQ	CR	[RULE]-TPBL-3	TAX

5.4.20.4 TDS computation during interest payout

TDS is computed and deducted from SB NRO accounts when the actual interest is paid to the customer.

Example:

Examples for TDS computation is given below.

TDS rate : 10%
 CESS : 3%
 Currency : INR

Account details:

Branch	Accountno	Available Balance	Interest rate	Liquidation frequency
CHO	AC0001	400000	3.5%	Quarterly

Liquidation schedule:

Date	Liquidation amount	TDS to be deducted @ 10%	CESS to be deducted @ 3%
31-Mar-10	3500	350	10.5
30-Jun-10	3500	350	10.5
30-Sep-10	3500	350	10.5
31-Dec-10	3500	350	10.5

The following tax related entries will be passed during liquidation.

On 31-Mar-10

Interest_amount

DR	ACCRUED_INT	3500
CR	CUSTOMER	3500

TDS_amount

DR	CUSTOMER	350
CR	TAX_PAY	350

Cess amount

DR	CUSTOMER	10.5
CR	TAX_PAY	10.5

On 30-Jun-10

Interest_amount

DR	ACCRUED_INT	3500
CR	CUSTOMER	3500

TDS_amount

DR	CUSTOMER	350
CR	TAX_PAY	350

Cess amount

DR	CUSTOMER	10.5
CR	TAX_PAY	10.5

On 30-Sep-10

Interest_amount

DR	ACCRUED_INT	3500
CR	CUSTOMER	3500

TDS_amount

DR	CUSTOMER	350
----	----------	-----

CR	TAX_PAY	350
----	---------	-----

Cess amount

DR	CUSTOMER	10.5
CR	TAX_PAY	10.5

On 31-Dec-10

Interest_amount

DR	ACCRUED_INT	3500
CR	CUSTOMER	3500

TDS_amount

DR	CUSTOMER	350
CR	TAX_PAY	350

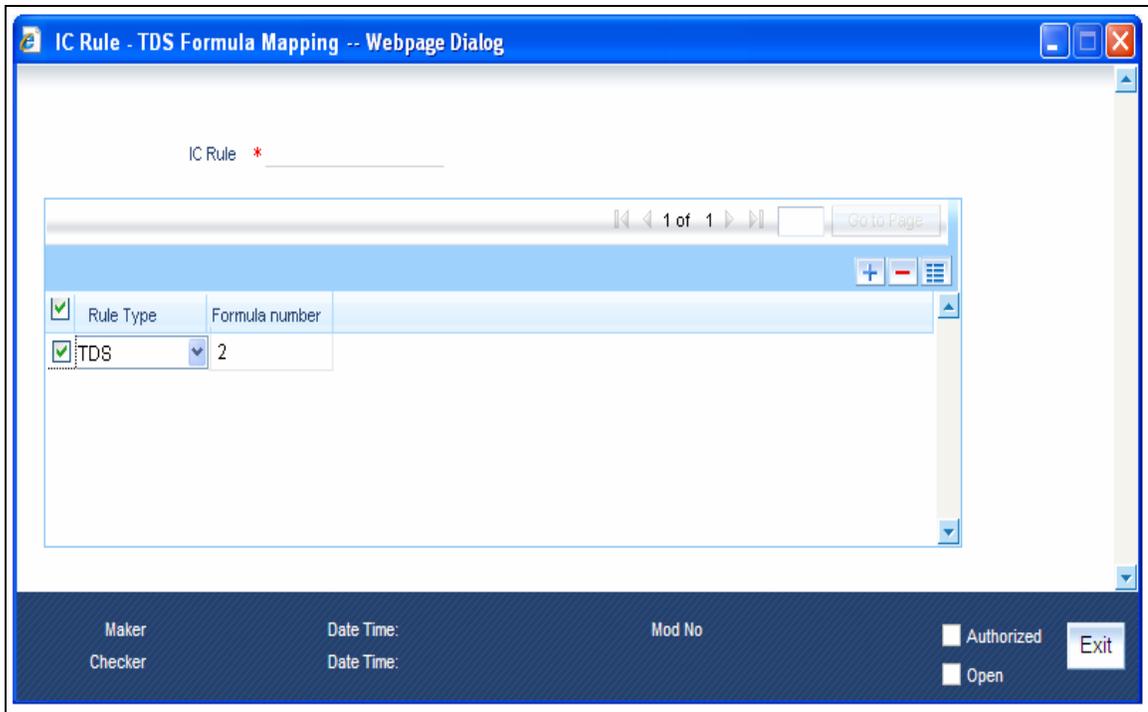
Cess amount

DR	CUSTOMER	10.5
CR	TAX_PAY	10.5

For further details on TDS certificate, refer the 'Term Deposit Account' chapter of Core Entry module.

5.4.21 IC Rule for TDS Formula Mapping

You can map the tax formulas with rule type through the screen given below. To invoke this screen type 'ICDRLMAP' in the field at the top right corner of the Application toolbar and click the adjoining arrow button.



Specify the following details as apart of the IC Rule for TDS Formula Mapping.

IC Rule

This indicates the interest and charges rule.

Rule Type

This rule type indicated to which the formula number it is mapped. The rule types available are 'TDS' and 'CESS'.

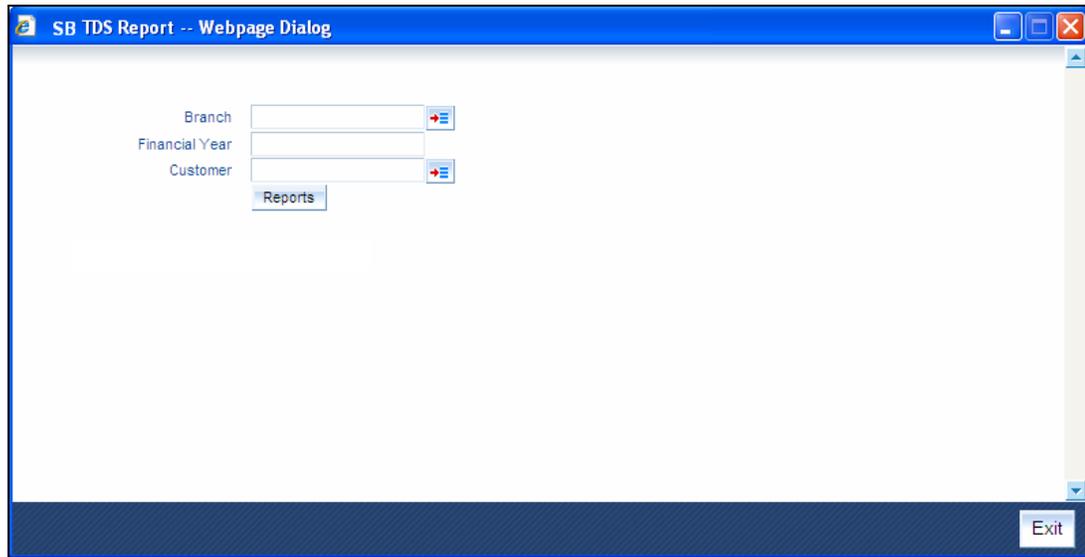
Formula Number

This indicates the formula numbers maintained in the IC rule.

The IC rules with "Formula book flag" maintained as TAX are allowed. In TDS certificate the TDS amount and Cess amount are computed and displayed based on this maintenance. Operations like 'New' (Save and Auth), 'Unlock', 'Delete', 'Close', 'Reopen' and 'Query' can be carried out. The formula number sequence of IC Rule maintained for tax formulas cannot be changed after maintaining the "IC rule – TDS formula mapping". This is operationally controlled.

5.4.22 SB TDS Report Generation

You can view report for single customer in a branch through the screen below. To invoke this screen type 'ICDSBTRP' in the field at the top right corner of the Application toolbar and click the adjoining arrow button.



The screenshot shows a web dialog window titled "SB TDS Report -- Webpage Dialog". It features three input fields: "Branch", "Financial Year", and "Customer". Each field has a dropdown arrow button to its right. Below the "Customer" field is a "Reports" button. At the bottom right of the dialog is an "Exit" button.

Specify the following details will be input to generate TDS certificate.

Branch code

Specify the branch code of the account holder from the list of values provided.

Financial year

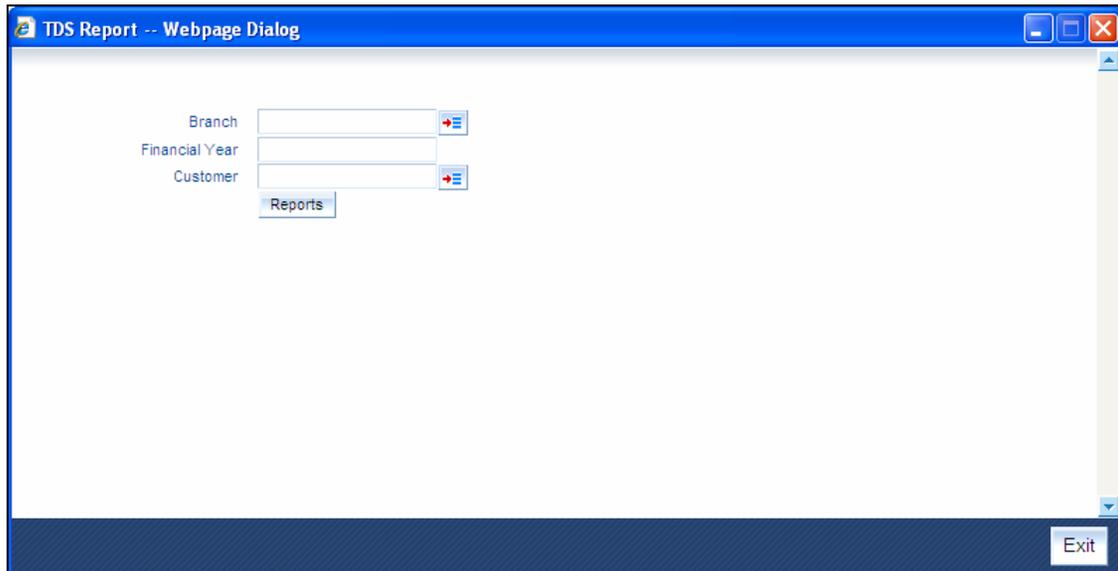
The field defaults the financial year for which TDS certificate is viewed.

Customer

Specify the customer for whom you need the report from the list of values provided. The report lists all the SB NRO account the customer has.

5.4.23 Generating TDS Report

You can view and print TDS for single customer in a branch in the 'TDS Report' screen. To invoke this screen type 'ICDTDSRP' in the field at the top right corner of the Application toolbar and click the adjoining arrow button.



Specify the following details to generate TDS certificate:

Branch code

Specify the branch code of the deposit holder. This adjoining option list displays all the valid branch code maintained in the system. You can choose the appropriate one.

Financial Year

Specify the financial year for which TDS certificate has to be viewed/printed.

Customer

Specify the customer name. This adjoining option list displays all the Tax CIF IDs i.e. primary customers maintained in the system. You can choose the appropriate one.

 Permanent account no (PAN no) needs to be captured for individual customers as per the requirement of income tax department to track financial transactions. It is mandatory to indicate PAN no in Form 16A.

 For a customer group based on 'TAX CIF ID' system generates a single TDS certificate which shows both the TSD Report and the TDS certificate through intraday batch.

Processing Tax During Liquidation by Cash Basis Method

In Cash-basis tax is computed and deducted when the actual interest is paid to the customer.

Example

Branch	Accountno	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Interest amount for financial year
CHO	AC0001	200000	1-May-08	10%	Quarterly	31-Jan-09	15000
CHO	AC0002	100000	1-May-08	10%	Quarterly	31-Jan-09	7500

Liquidation schedule

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%
31-Jul-08	AC0001	5000	7500	NIL
	AC0002	2500		NIL
31-Oct-08	AC0001	5000	7500	500
	AC0002	2500		250
31-Jan-09	AC0001	5000	7500	500
	AC0002	2500		250

During the first month liquidation tax is not deducted as the interest earned is 7500. The following tax related entries are passed during subsequent liquidation cycles.

On 31-Jul-08

NIL

On 31-Oct-08

DR	CUSTOMER	750
CR	TAX_PAY	750

The total tax amount payable on 31-Oct-08 is 1500. The tax applicable on the current liquidation amount 7500 is 750.

The tax applicable for the previous period (31-Jul-08) is 750. This amount will be recovered as part of batch tax recovery process.

On 31-Jan-09

DR	CUSTOMER	750
----	----------	-----

CR	TAX_PAY	750
----	---------	-----

The following SDE values will be populated for the above example when ICTDS batch processes the tax product associated with the above deposits.

Account no : AC0001

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE
31-Jul-08	7500	5000	0	0	10
31-Oct-08	15000	5000	0	0	10
31-Jan-09	22500	5000	0	0	10

Account no : AC0002

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE
31-Jul-08	7500	2500	0	0	10
31-Oct-08	15000	2500	0	0	10
31-Jan-09	22500	2500	0	0	10



System does not carry out Tax refund. In some case, tax paid is more than the actual tax payable due to pre-closure or change in interest rate. In such cases, the deposit holder has to claim the excess tax amount directly from income tax dept.

5.4.23.1 Processing Tax computation during Liquidation – projected interest less than surcharge limit

Example

Account details:

Branch	Account no	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Interest amount for financial year
CHO	AC0001	800000	1-May-08	10%	Quarterly	31-Jan-09	60000
CHO	AC0002	400000	1-May-08	10%	Quarterly	31-Jan-09	30000

Liquidation schedule

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%	Surcharge to be deducted @ 10%	Additional TDS to be deducted @ 3%
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Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%	Surcharge to be deducted @ 10%	Additional TDS to be deducted @ 3%
31-Jul-08	A0001	20000	30000	2000	Nil	60
	A0002	10000		1000	Nil	30
31-Oct-08	A0001	20000	30000	2000	Nil	60
	A0002	10000		1000	Nil	30
31-Jan-09	A0001	20000	30000	2000	Nil	60
	A0002	10000		1000	Nil	30

The projected interest for all the deposits during the financial year is 90000. Since the projected interest is greater than the taxable limit, tax will be deducted. The projected interest above is less than the surcharge limit, so surcharge is not deducted. The following tax related entries are passed during subsequent liquidation cycles.

On 31-Jul-08

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Additional TDS amount

DR	CUSTOMER	90
CR	TAX_PAY	90

On 31-Oct-08

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Additional TDS amount

DR	CUSTOMER	90
CR	TAX_PAY	90

On 31-Jan-09

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Additional TDS amount

DR	CUSTOMER	90
CR	TAX_PAY	90

The following SDE values is populated for the above

Account no: AC0001

DATE	TOT_I NT_F OR_Y EAR	INT_F OR_PE RIOD	YEA R_E ND	YEA R_E ND_ TAX	YEAR_ END_S URCHG	YEAR_ END_A DDTA X2	TAX_ RA TE	TDS_ LIMIT	SURC HG_LI MIT	SURC HG_R ATE	ADL_T AX_RA TE2
31-Jul-08	90000	20000	0	0	0	0	10	10000	100000	10	3
31-Oct-08	90000	20000	0	0	0	0	10	10000	100000	10	3
31-Jan-09	90000	20000	0	0	0	0	10	10000	100000	10	3

Account no: AC0002

DATE	TOT_I NT_F OR_Y EAR	INT_F OR_PE RIOD	YEA R_E ND	YEA R_E ND_ TAX	YEAR_ END_S URCHG	YEAR_ END_A DDTA X2	TAX_ RA TE	TDS_ LIMIT	SURC HG_LI MIT	SURC HG_R ATE	ADL_T AX_RA TE2
31-Jul-08	90000	10000	0	0	0	0	10	10000	100000	10	3
31-Oct-08	90000	10000	0	0	0	0	10	10000	100000	10	3
31-Jan-09	90000	10000	0	0	0	0	10	10000	100000	10	3

5.4.23.2 Processing Tax computation during Liquidation – projected interest greater than surcharge limit

Example

The following table gives the account details:

Branch	Account no	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Interest amount for financial year
CHO	AC0001	800000	1-May-08	10%	Quarterly	31-Jan-09	60000
CHO	AC0002	400000	1-May-08	10%	Quarterly	31-Jan-09	30000

The following table gives the liquidation schedule:

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%	Surcharge to be deducted @ 10%	Additional TDS to be deducted @ 3%
31-Jul-08	A0001	20000	30000	2000	200	66
	A0002	10000		1000	100	33
31-Oct-08	A0001	20000	30000	2000	200	66
	A0002	10000		1000	100	33
31-Jan-09	A0001	20000	30000	2000	200	66
	A0002	10000		1000	100	33

The projected interest for all the deposits during the financial year is 90000. Since the projected interest is greater than the taxable limit and surcharge limit, both tax and surcharge is deducted. The following tax related entries are passed during subsequent liquidation cycles.

On 31-Jul-08

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Surcharge amount

DR	CUSTOMER	300
CR	TAX_PAY	300

Additional TDS amount

DR	CUSTOMER	99
CR	TAX_PAY	99

On 31-Oct-08

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Surcharge amount

DR	CUSTOMER	300
CR	TAX_PAY	300

Additional TDS amount

DR	CUSTOMER	99
CR	TAX_PAY	99

On 31-Jan-09

TDS_amount

DR	CUSTOMER	3000
CR	TAX_PAY	3000

Surcharge amount

DR	CUSTOMER	300
CR	TAX_PAY	300

Additional TDS amount

DR	CUSTOMER	99
CR	TAX_PAY	99

The following SDE values is populated for the above

Account no: AC0001

DATE	TOT_INT_F OR_Y EAR	INT_F OR_PE RIOD	YEA R_E ND	YEA R_E ND_ TAX	YEAR_ END_S URCHG	YEAR_ END_A DDTA X2	TAX_ RA TE	TDS_ LIMIT	SURC HG_LI MIT	SURC HG_R ATE	ADL_T AX_RA TE2
31-Jul-08	90000	20000	0	0	0	0	10	10000	100000	10	3
31-Oct-08	90000	20000	0	0	0	0	10	10000	100000	10	3
31-Jan-09	90000	20000	0	0	0	0	10	10000	100000	10	3

Account no: AC0002

DATE	TOT_INT_F OR_Y EAR	INT_F OR_PE RIOD	YEA R_E ND	YEA R_E ND_ TAX	YEAR_ END_S URCHG	YEAR_ END_A DDTA X2	TAX_ RA TE	TDS_ LIMIT	SURC HG_LI MIT	SURC HG_R ATE	ADL_T AX_RA TE2
31-Jul-08	90000	10000	0	0	0	0	10	10000	100000	10	3
31-Oct-08	90000	10000	0	0	0	0	10	10000	100000	10	3
31-Jan-09	90000	10000	0	0	0	0	10	10000	100000	10	3

5.4.23.3 Processing Year end TDS Computation by Cash-Basis Method

A customer has opened the following deposits in the financial year '08.

Branch	Account No	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Projected Interest amount till 31-Mar-09(180 days)	Projected Interest amount from 1-Apr-09 to maturity date
CHO	AC0001	200000	1-Aug-08	10%	Quarterly	31-Jul-09	13333.33	6666.67
CHO	AC0002	100000	1-Aug-08	10%	Quarterly	31-Jul-09	6666.67	3333.33

CUSTOMER
dr 500

INTEREST_ACCRUED cr 500

The following SDE values are populated for the above example when ICTDS batch processes tax product associated with the above deposits.

Account no : A0001

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE	TDS
31-Oct-08	7500	5000	0	0	10	100
31-Jan-09	15000	5000	0	0	10	100
31-Mar-09	20000	3333.33	1	0	10	100
30-Apr-09	2500	1666.67	0	333.33	10	100
31-Jul-09	10000	5000	0	0	10	100

Account No : A0002

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE	TDS
31-Oct-08	7500	2500	0	0	10	10
31-Jan-09	15000	2500	0	0	10	10
31-Mar-09	20000	1666.67	1	0	10	10
30-Apr-09	2500	833.33	0	166.67	10	10
31-Jul-09	10000	2500	0	0	10	10

The total accrued interest in a financial year is calculated from the last scheduled liquidation date. If the last scheduled liquidation date is on the previous financial year then the total interest accrued from the start to end of financial year will be calculated for TDS processing.

ICTXYEB batch processes tax liquidation for year-end accruals on each term deposit. This batch is configured after ICEOD batch in EOTI stage. You can set frequency to yearly (operationally controlled). You can set the Holiday rule as 'Previous Working Day'.

5.4.23.4 Processing Tax computation during year end involving surcharge limit

Example

Account details:

Branch	Account no	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Projected Interest amount till 31-Mar-09(240 days)
CHO	AC0001	600000	1-Aug-08	10%	Quarterly	31-Jul-09	40000
CHO	AC0002	300000	1-Aug-08	10%	Quarterly	31-Jul-09	20000

Liquidation schedule

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%	Surcharge to be deducted @ 10%	Additional TDS to be deducted @ 3%
31-Oct-08	A0001	15000	22500	1500	150	49.5
	A0002	7500		750	75	24.75
31-Jan-09	A0001	15000	22500	1500	150	49.5
	A0002	7500		750	75	24.75
31-Mar-2009 (Year end accrual details)	A0001	10000	15000	1000	100	33
	A0002	5000		500	50	16.5
30-Apr-09	A0001	15000(5000)	22500 (7500 will be considered for tax processing)	500	NIL	15
	A0002	7500(2500)		250	NIL	7.5
31-Jul-09	A0001	15000	22500	1500	NIL	49.5
	A0002	7500		750	NIL	24.75

The projected interest for all deposits during the financial year 2008-2009 (i.e. Between 1-Aug-08 to 31-Mar-09) is 60000. Since the projected interest is greater than the taxable limit and surcharge limit both tax and surcharge is deducted.

The projected interest for all deposits during the financial year 2009-2010 (i.e. between 1-Apr-09 to 31-Jul-09) is 30000. Since the projected interest is greater than the taxable limit, tax is deducted. As the projected interest is less than the surcharge limit, so surcharge is not deducted from the customer.

The following tax related entries is passed during liquidation and year-end.

On 31-Oct-2008

TDS_amount

DR	CUSTOMER	2250
CR	TAX_PAY	2250

Surcharge amount

DR	CUSTOMER	225
CR	TAX_PAY	225

Additional TDS amount

DR	CUSTOMER	74.25
CR	TAX_PAY	74.25

On 31-Jan-09

TDS_amount

DR	CUSTOMER	2250
CR	TAX_PAY	2250

Surcharge amount

DR	CUSTOMER	225
CR	TAX_PAY	225

Additional TDS amount

DR	CUSTOMER	74.25
CR	TAX_PAY	74.25

On 31-Mar-09 (Year End)

TDS_amount

DR	CUSTOMER	1500
CR	TAX_PAY	1500

Surcharge amount

DR	CUSTOMER	150
CR	TAX_PAY	150

Additional TDS amount

DR	CUSTOMER	49.5
CR	TAX_PAY	49.5

On 31-Apr-09 (First liquidation in next financial year)

Adjustment entry:

TDS_amount

DR	CUSTOMER	1500
CR	TAX_PAY	1500

Surcharge amount

DR	CUSTOMER	150
CR	TAX_PAY	150

Additional TDS amount

DR	CUSTOMER	49.5
CR	TAX_PAY	49.5

Liquidation entry:

TDS_amount

DR	CUSTOMER	750
CR	TAX_PAY	750

Additional TDS amount

DR	CUSTOMER	24.75
CR	TAX_PAY	24.75

On 31-Jul-2009

TDS_amount

DR	CUSTOMER	2250
CR	TAX_PAY	2250

Additional TDS amount

DR	CUSTOMER	74.25
CR	TAX_PAY	74.25

The following SDE values will be populated for the above example.

Account no: AC0001

DATE	TOT_I NT_F OR_Y EAR	INT_F OR_PE RIOD	YEA R_E ND	YEA R_E ND_ TAX	YEAR_ END_S URCHG	YEAR_ END_A DDTA X2	TAX _RA TE	TDS_ LIMIT	SURC HG_LI MIT	SURC HG_R ATE	ADL_T AX_RA TE2
31-Oct-08	60000	15000	0	0	0	0	10	10000	50000	10	3
31-Jan-09	60000	15000	0	0	0	0	10	10000	50000	10	3
31-Mar-09	60000	10000	1	0	0	0	10	10000	50000	10	3
30-Apr-09	30000	5000	0	1000	100	33	10	10000	50000	10	3
31-Jul-09	30000	15000	0	0	0	0	10	10000	50000	10	3

Account no: AC0002

DATE	TOT_INT_F OR_Y EAR	INT_F OR_P RIOD	YEA R_E ND	YEA R_E ND_ TAX	YEAR_ END_S URCHG	YEAR_ END_A DDTA X2	TAX_ RA TE	TDS_ LIMIT	SURC HG_LI MIT	SURC HG_R ATE	ADL_T AX_RA TE2
31-Oct-08	60000	7500	0	0	0	0	10	10000	50000	10	3
31-Jan-09	60000	7500	0	0	0	0	10	10000	50000	10	3
31-Mar-09	60000	5000	1	0	0	0	10	10000	50000	10	3
30-Apr-09	30000	2500	0	500	50	16.5	10	10000	50000	10	3
31-Jul-09	30000	7500	0	0	0	0	10	10000	50000	10	3

5.4.23.5 **TDS computation during pre-closure in cash-basis**

TDS is computed and deducted online during pre-closure.

Example

A customer has opened the following deposits in the financial year '08.

On 15-May-2009 the deposit account A0001 is closed before maturity.

Branch	Account No	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Interest earned till 31-Mar-09 (240 days)	Interest earned from 1-Apr-09 to maturity date(120 days)
CHO	A0001	200000	1-Aug-08	10%	Quarterly	31-Jul-09	13333.33	6666.67
CHO	A0002	100000	1-Aug-08	10%	Quarterly	31-Jul-09	6666.67	3333.33

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%
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31-Oct-08	A0001	5000	7500	NIL
	A0002	2500		NIL
31-Jan-09	A0001	5000	7500	500
	A0002	2500		250
31-Mar-09 (Accrual details)	A0001	3333.33	5000	333.33
	A0002	1666.67		166.67
30-Apr-09	A0001	5000	7500 (2500 will be considered for tax processing)	NIL
	A0002	2500		NIL
15-May-09	A0001 (Preclosure)	833.33	833.33	NIL
31-Jul-09	A0001	0	2500	0

The following SDE values are populated for the above example when ICTDS batch processes tax product associated with the above deposits.

Account No : A0001

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE
31-Oct-08	7500	5000	0	0	10
31-Jan-09	15000	5000	0	0	10
31-Mar-09	20000	3333.33	1	0	10
30-Apr-09	2500	1666.67	0	333.33	10
15-May-09	3333.33	833.33	0	0	10

Account No : A0002

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE	TDS
31-Oct-08	7500	2500	0	0	10	100
31-Jan-09	15000	2500	0	0	10	100
31-Mar-09	20000	1666.67	1	0	10	100
30-Apr-09	2500	833.33	0	166.67	10	100
31-Jul-09	5833.33	2500	0	0	10	100

System performs the following tasks during online liquidation:

- Interest will be liquidated normally based on the deposit product linked to the account class/account.
- Check if the account class of the deposit account is linked with a tax product. If tax product is linked then another liquidation event will be triggered to compute and deduct tax online.

5.4.24 Processing Tax computation during pre- closure involving surcharge limit

Example

Account details:

Branch	Account no	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Projected Interest amount till 31-Mar-09(240 days)
CHO	A0001	600000	1-Aug-08	10%	Quarterly	31-Jul-09	40000
CHO	A0002	300000	1-Aug-08	10%	Quarterly	31-Jul-09	20000

Liquidation schedule

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%	Surcharge to be deducted @ 10%	Additional TDS to be deducted @ 3%
31-Oct-08	A0001	15000	22500	1500	150	49.5
	A0002	7500		750	75	24.75
31-Jan-	A0001	15000	22500	1500	150	49.5

09	A0002	7500		750	75	24.75
3/31/2009 (Year end accrual details)	A0001	10000	15000	1000	100	33
	A0002	5000		500	50	16.5
30-Apr-09	A0001	15000(5000)	22500 (7500 will be considered for tax processing)	500	NIL	15
	A0002	7500(2500)		250	NIL	7.5
15-May-09	A0001	2500	2500	250	NIL	7.5
	A0001	2500	2500	250	NIL	7.5
31-Jul-09	A0001	0	7500	NIL	NIL	NIL
	A0002	7500		750	NIL	22.5

The following tax related entries is passed during liquidation and year-end.

On 31-Oct-2008

TDS_amount

DR	CUSTOMER	2250
CR	TAX_PAY	2250

Surcharge amount

DR	CUSTOMER	225
CR	TAX_PAY	225

Additional TDS amount

DR	CUSTOMER	74.25
CR	TAX_PAY	74.25

On 31-Jan-09

TDS_amount

DR	CUSTOMER	2250
CR	TAX_PAY	2250

Surcharge amount

DR	CUSTOMER	225
CR	TAX_PAY	225

Additional TDS amount

DR	CUSTOMER	74.25
CR	TAX_PAY	74.25

On 31-Mar-09 (Year End)

TDS_amount

DR	CUSTOMER	1500
CR	TAX_PAY	1500

Surcharge amount

DR	CUSTOMER	150
CR	TAX_PAY	150

Additional TDS amount

DR	CUSTOMER	49.5
CR	TAX_PAY	49.5

On 31-Apr-09 (First liquidation in next financial year)

Adjustment entry:

TDS_amount

DR	CUSTOMER	1500
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CR	TAX_PAY	1500
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Surcharge amount

DR	CUSTOMER	150
CR	TAX_PAY	150

Additional TDS amount

DR	CUSTOMER	49.5
CR	TAX_PAY	49.5

Liquidation entry:

TDS_amount

DR	CUSTOMER	750
CR	TAX_PAY	750

Additional TDS amount

DR	CUSTOMER	24.75
CR	TAX_PAY	24.75

On 15-May-2009 (pre-closure of A0001)

TDS_amount

DR	CUSTOMER	250
CR	TAX_PAY	250

Additional TDS amount

DR	CUSTOMER	7.5
CR	TAX_PAY	7.5

On 31-Jul-2009

TDS_amount

DR	CUSTOMER	750
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CR	TAX_PAY	750
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Additional TDS amount

DR	CUSTOMER	22.5
CR	TAX_PAY	22.5

The following SDE values will be populated for the above example.

Account no: AC0001

DATE	TOT_INT_F OR_Y EAR	INT_F OR_PE RIOD	YEA R_E ND	YEA R_E ND_ TAX	YEAR_ END_S URCHG	YEAR_ END_A DDTA X2	TAX_ RA TE	TDS_ LI MIT	SURC HG_LI MIT	SURC HG_R ATE	ADL_T AX_RA TE2
31-Oct-08	60000	15000	0	0	0	0	10	10000	50000	10	3
31-Jan-09	60000	15000	0	0	0	0	10	10000	50000	10	3
31-Mar-09	60000	10000	1	0	0	0	10	10000	50000	10	3
30-Apr-09	30000	5000	0	1000	100	33	10	10000	50000	10	3
31-Jul-09	30000	15000	0	0	0	0	10	10000	50000	10	3

Account no: AC0002

DATE	TOT_INT_F OR_Y EAR	INT_F OR_PE RIOD	YEA R_E ND	YEA R_E ND_ TAX	YEAR_ END_S URCHG	YEAR_ END_A DDTA X2	TAX_ RA TE	TDS_ LI MIT	SURC HG_LI MIT	SURC HG_R ATE	ADL_T AX_RA TE2
31-Oct-08	60000	7500	0	0	0	0	10	10000	50000	10	3
31-Jan-09	60000	7500	0	0	0	0	10	10000	50000	10	3
31-Mar-09	60000	5000	1	0	0	0	10	10000	50000	10	3
30-Apr-09	30000	2500	0	500	50	16.5	10	10000	50000	10	3
31-Jul-09	30000	7500	0	0	0	0	10	10000	50000	10	3

5.4.25 Projection-basis method

In projection basis method the total interest for the financial year will be calculated upfront and stored in data source. This projected interest amount will be the basis for tax processing.

Projected interest will be computed on the date of booking a term deposit. Re-computation of projected interest will occur during following cases:

- Partial redemption/pre-closure of term deposit
- Change in deposit details like rate change, UDE change. Etc
- Change in the financial year cycle.

Projected interest will be stored for individual term deposit for a financial year. For tax computation purpose the sum of projected interest of all the term deposits of a customer will be considered.

5.4.25.1 Processing of tax during liquidation by projection-basis method

In projection-basis tax will be computed and deducted from first liquidation cycle if the projected interest for the financial cycle exceeds the taxable interest limit.

Example

Branch	Accountno	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Projected Interest amount for financial year
CHO	AC0001	200000	1-May-08	10%	Quarterly	31-Jan-09	15000
CHO	AC0002	100000	1-May-08	10%	Quarterly	31-Jan-09	7500

Liquidation schedule

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%
31-Jul-08	A0001	5000	7500	500
	A0002	2500		250
31-Oct-08	A0001	5000	7500	500
	A0002	2500		250
31-Jan-09	A0001	5000	7500	500

	A0002	2500		250
--	-------	------	--	-----

In the above case the projected interest for the deposit during the financial year is 22,500 and is taxable.

On 31-Jul-08

DR	CUSTOMER	750
CR	TAX_PAY	750

On 31-Oct-08

DR	CUSTOMER	750
CR	TAX_PAY	750

On 31-Jan-08

DR	CUSTOMER	750
CR	TAX_PAY	750

The following SDE values are populated for the above example when ICTDS batch processes tax product associated with the above deposits.

Account No : A0001

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE
31-Jul-08	22500	5000	0	0	10
31-Oct-08	22500	5000	0	0	10
31-Jan-09	22500	5000	0	0	10

Account No.: A0002

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE	TD
31-Jul-08	22500	2500	0	0	10	
31-Oct-08	22500	2500	0	0	10	
31-Jan-09	22500	2500	0	0	10	

5.4.25.2 Year end TDS computation by projection-basis method

A customer has opened the following deposits in the financial year '08.

Branch	Account No	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Projected Interest amount till 31-Mar-09(240 days)	Projected Interest amount from 1-Apr-09 to maturity date (120 days)
CHO	AC0001	200000	1-Aug-08	10%	Quarterly	31-Jul-09	13333.33	6666.67
CHO	AC0002	100000	1-Aug-08	10%	Quarterly	31-Jul-09	6666.67	3333.33

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%
31-Oct-08	A0001	5000	7500	500
	A0002	2500		250
31-Jan-09	A0001	5000	7500	500
	A0002	2500		250
3/31/2009 (Year end accrual details)	A0001	3333.33	5000	333.33
	A0002	1666.67		166.67
30-Apr-09	A0001	5000	7500 (2500 will be considered for tax processing)	NIL
	A0002	2500		NIL
31-Jul-09	A0001	5000	7500	NIL
	A0002	2500		NIL

The interest amount earned/accrued during the financial year i.e. between 1-Nov-08 to 31-Mar-09 is $(300000 * 10 / 100 / 360) * 240 = 20000$

The following tax related entries are passed during liquidation and year-end on cash basis.

On 31st Oct 2008

DR	CUSTOMER	750
CR	TAX_PAY	750

On 31th Jan 2009

DR	CUSTOMER	750
CR	TAX_PAY	750

On 31st Mar 2009 (Year-end)

DR	INTEREST_ACCRUED	500
CR	TAX PAY A/C	500

On 30th Apr 2009 (Next liquidation schedule in next financial year)

DR	CUSTOMER	500
CR	INTEREST_ACCRUED	500

The following SDE values will be populated for the above example when ICTDS batch processes tax product associated with the above deposits.

Account No : A0001

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE	TDS_LI
31-Oct-08	20000	5000	0	0	10	10000
31-Jan-09	20000	5000	0	0	10	10000
31-Mar-09	20000	3333.33	1	0	10	10000
30-Apr-09	10000	1666.67	0	333.33	10	10000
31-Jul-09	10000	5000	0	0	10	10000

Account No : A0002

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE	TDS_L
31-Oct-08	20000	2500	0	0	10	10000
31-Jan-09	20000	2500	0	0	10	10000
31-Mar-09	20000	1666.67	1	0	10	10000
30-Apr-09	10000	833.33	0	166.67	10	10000
31-Jul-09	10000	2500	0	0	10	10000

TDS computation during pre-closure in projection-basis

A customer has opened the following deposits in the financial year '08.

On 15-May-2009 the deposit account A0001 is closed before maturity.

Branch	Accountno	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Projected Interest amount till 31-Mar-09 (240 days)	Projected Interest amount from 1-Apr-09 to maturity date(120 days)
CHO	A0001	200000	1-Aug-08	10%	Quarterly	31-Jul-09	13333.33	6666.67
CHO	A0002	100000	1-Aug-08	10%	Quarterly	31-Jul-09	6666.67	3333.33

Date	Account no	Liquidation amount	Total interest earned	TDS to be deducted @ 10%
31-Oct-08	A0001	5000	7500	500
	A0002	2500		250
31-Jan-09	A0001	5000	7500	500
	A0002	2500		250
3/31/2009 (Accrual details)	A0001	3333.33	5000	333.33
	A0002	1666.67		166.67
30-Apr-09	A0001	5000	7500 (2500 will be considered for tax processing)	NIL
	A0002	2500		NIL
15-May-09	A0001	833.33	833.33	NIL
31-Jul-09	A0001	0	2500	NIL
	A0002	2500		NIL

The following tasks are handled during online liquidation:

- Interest is liquidated normally based on the deposit product linked to the account class/account.
- The projected interest amount will be re-computed when there is partial redemption/pre-closure of deposit.

Check if the account class of the deposit account is linked with a tax product. If tax product is linked then another liquidation event will be triggered to compute and deduct tax online.

The following SDE values are populated for the above example when ICTDS batch processes tax product associated with the above deposits:

Account No : A0001

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE	T
31-Oct-08	20000	5000	0	0	10	1
31-Jan-09	20000	5000	0	0	10	1
31-Mar-09	20000	3333.33	1	0	10	1
30-Apr-09	10000	1666.67	0	333.33	10	1
15-May-09	10000	833.33	0	0	10	1

Account No : A0002

DATE	TOT_INT_FOR_YEAR	INT_FOR_PERIOD	YEAR_END	YEAR_END_TAX	TAX_RATE	T
31-Oct-08	20000	2500	0	0	10	1
31-Jan-09	20000	2500	0	0	10	1
31-Mar-09	20000	1666.67	1	0	10	1
30-Apr-09	10000	833.33	0	166.67	10	1
31-Jul-09	5833.33	2500	0	0	10	1

5.4.25.3 Maintaining SDEs for computing TDS

The following SDEs are given as factory shipped data:

Element Name	Description	Basis	Nature	Type	Operation	Periodicity
TOT_INT_FOR_YEAR	Total interest earned/accrued during financial year. Will be populated with either projected interest or liquidated/accrued interest till date based on the tax method(projected/cash basis).	Others	Net	Booking dated	No operation	Daily
TAX_RATE	Compute the applicable tax rate for a	Others	Net	Booking dated	No operation	Daily

Element Name	Description	Basis	Nature	Type	Operation	Periodicity
	customer.					
TAX_WAIVER	Returns 1 – Waiver not applicable and 0 for waiver applicable	Others	Net	Booking dated	No operation	Daily
TAX_WAIVER_LIMIT	This will determine the limit allowed for the tax waiver. Tax waiver will not be considered if the total interest amount is greater than tax waiver limit.	Others	Net	Booking dated	No operation	Daily
INT_FOR_PERIOD	Interest amount accrued for the current period.	Others	Net	Booking dated	No operation	Daily
TDS_LIMIT	To determine the limit up to which the interest is not taxable	Others	Net	Booking dated	No operation	Daily
YEAR_END_TAX	This will determine the amount deducted during year-end	Others	Net	Booking dated	No operation	Daily
YEAR_END	To specify whether the current liquidation is on year-end. 0 – Not a year-end 1 – Is a year-end	Others	Net	Booking dated	No operation	Daily

Element Name	Description	Basis	Nature	Type	Operation	Periodicity
SURCHG_LIMIT	This will be the limit up to which surcharge will be exempted.	Others	Net	Booking dated	No operation	Daily
SURCHG_RATE	This will determine the applicable surcharge rate for a customer.	Others	Net	Booking dated	No operation	Daily
ADL_TAX_RATE 2	This will determine the applicable additional tax rate for a customer.	Others	Net	Booking dated	No operation	Daily
YEAR_END_SURCHG	This will determine the surcharge amount deducted during year-end	Others	Net	Booking dated	No operation	Daily
YEAR_END_ADDTAX2	This will determine the additional tax amount deducted during year-end	Others	Net	Booking dated	No operation	Daily

5.4.25.4 Setting up IC rule

TAX Formula for IC rule are defined as follows: (applicable for both year-end and normal liquidation)

Formula 1: (During normal liquidation)

Case	Result
(YEAR_END=0) AND (TAX_WAIVER=0) AND (TOT_INT_FOR_YEAR > TDS_LIMIT)	(INT_FOR_PERIOD * TAX_RATE/100)
(YEAR_END=0) AND (TAX_WAIVER=1) AND (TOT_INT_FOR_YEAR > TAX_WAIVER_LIMIT)	(INT_FOR_PERIOD * TAX_RATE/100)

Formula 2: (During normal liquidation)

Case	Result
FORMULA1 > 0 AND (TOT_INT_FOR_YEAR > SURCHG_LIMIT)	(FORMULA1 * SURCHG_RATE/100)
FORMULA1 > 0	((FORMULA1 + FORMULA2) * ADL_TAX_RATE2/100)
(YEAR_END=0)	YEAR_END_TAX
(YEAR_END=0)	YEAR_END_SURCHG
(YEAR_END=0)	YEAR_END_ADDTAX2

If tax is recovered on year-end accruals of previous financial year then YEAR_END_TAX value will be available during first liquidation cycle of the current financial year.

Formula 3: (During year end liquidation)

Case	Result
(YEAR_END=1) AND (TAX_WAIVER=0) AND (TOT_INT_FOR_YEAR > TDS_LIMIT)	(INT_FOR_PERIOD * TAX_RATE/100)
(YEAR_END=1) AND (TAX_WAIVER=1) AND (TOT_INT_FOR_YEAR > TAX_WAIVER_LIMIT)	(INT_FOR_PERIOD * TAX_RATE/100)
FORMULA7 > 0 AND (TOT_INT_FOR_YEAR > SURCHG_LIMIT)	(FORMULA7 * SURCHG_RATE/100)

FORMULA7 > 0	((FORMULA7 + FORMULA8) * ADL_TAX_RATE2/100)
--------------	--

The below mentioned check points are operationally controlled during IC rule maintenance for TAX:

- Book flag for all the formulas should be selected as “TAX”
- Periodicity should be selected as ‘Periodic’
- Accrual required should not be ticked
- Tax payable currency should be selected as local currency

5.4.25.5 Accounting entries set-up

The following accounting entries are defined for tax product for ILIQ event.

Event	DR / CR Indicator	Accounting Role	Amount Tag
ILIQ	DR	[RULE]-BOOK-1	TAX
ILIQ	CR	[RULE]- TPBL-1	TAX
ILIQ	DR	[RULE]-BOOK-2	TAX
ILIQ	CR	[RULE]- TPIA-2	TAX
ILIQ	DR	[RULE]- TPIA-3	TAX
ILIQ	CR	[RULE]- TPBL-3	TAX
ILIQ	CR	[RULE]- TPBL-2	TAX
ILIQ	DR	[RULE]-BOOK-3	TAX
ILIQ	CR	[RULE]- TPBL-3	TAX
ILIQ	DR	[RULE]-BOOK-4	TAX
ILIQ	CR	[RULE]- TPIA-4	TAX
ILIQ	DR	[RULE]-BOOK-5	TAX
ILIQ	CR	[RULE]- TPIA-5	TAX
ILIQ	DR	[RULE]-BOOK-6	TAX
ILIQ	CR	[RULE]- TPIA-6	TAX
ILIQ	DR	[RULE]- TPIA-7	TAX

Event	DR / CR Indicator	Accounting Role	Amount Tag
ILIQ	CR	[RULE]- TPBL-7	TAX
ILIQ	DR	[RULE]- TPIA-8	TAX
ILIQ	CR	[RULE]- TPBL-8	TAX
ILIQ	DR	[RULE]- TPIA-9	TAX
ILIQ	CR	[RULE]- TPBL-9	TAX

When defining the rule a new accounting role will be created for the purpose of tracking tax paid in advance during year end accrual.

This accounting role will be used during year-end to pay the tax from internal GL instead of collecting from the customer. During the first liquidation cycle of the financial year the tax paid in advance will also be collected from the customer.

5.4.26 Generating TDS certificate

TDS is generated after tax remittance is done for a financial year by the bank. ICTDSCRT batch generates TDS certificate. This batch run manually after year-end remittance is done to income tax dept. Following is the format for Form 16A:

FORM NO. 16A

[See rule 31(1)(b)]

Certificate under section 203 of the Income _tax Act, 1961 for Tax deducted at source

Financial year :

TDS Certificate

Number# :

Whether If Amended give Previous

Original/Duplicate/Amended TDS Certificate number

TAN of Deductor Name of Deductor :

PAN of Deductee Name of Deductee :

TDS Unique Transaction Whether PAN Gross Amount Paid TDS

Number (UTN) as uploaded was

provided by Income Tax validated by Income

Department TAX Department?(Y/N)

Gross TDS amount

Total TDS amount where PAN was found valid by Income Tax Department

I, _____ son/daughter of _____ working in the capacity of

(designation) do hereby certify that a sum of Rs. [Rupees _____ (in words)]

has been deducted at source and paid to the credit of the Central Government. I further certify that

the information given above is true and correct based on the books of account, documents and other

available records.

Place

Date
tax

Signature of person responsible for deduction of

Designation

Full Name

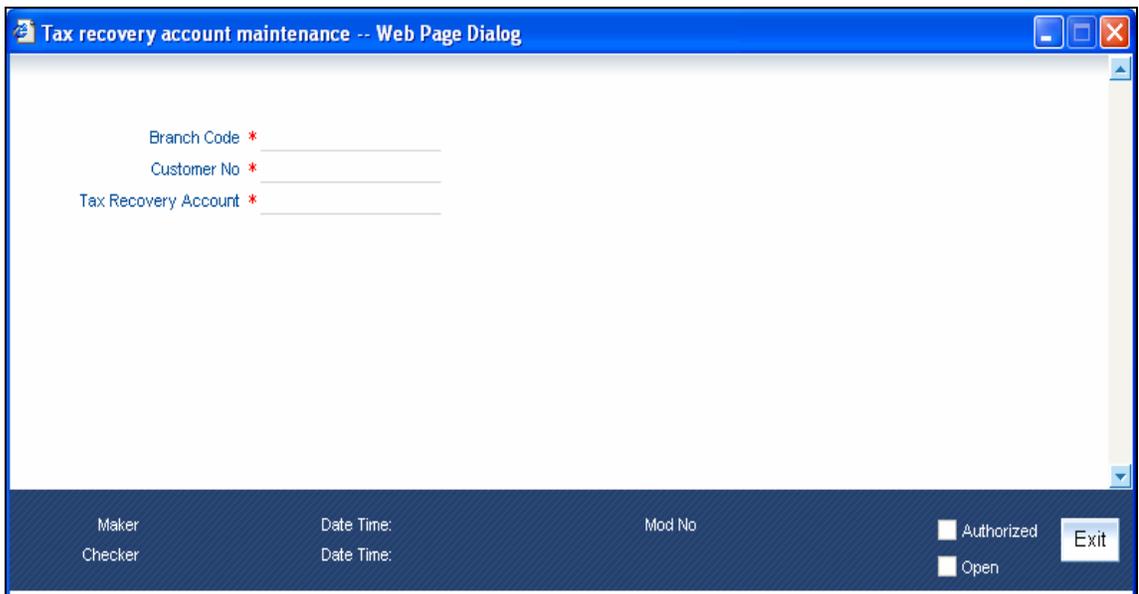
TDS certificate number is an internal reference number to be given by the Deductor (optional)

Details of the Payment, TAX Deductions.

Account No	Amount Paid	Date of Payment	TDS Amount	Cheque/DD No
BSR Code	Tax Deposit Date	Transfer Voucher/Challan No		

5.4.27 Tax Recovery Account Maintenance

You can choose a recovery account to deduct tax on a term deposit account of a customer using the 'Tax Recovery Account Maintenance' screen. To invoke this screen type 'ICDTXRCV' in the field at the top-right corner of the application toolbar and click the adjoining arrow button. You can automatically deduct tax for all the TD accounts for the interest payments for which tax has not been deducted.



Specify the following details:

Branch Code

Branch Code is displayed.

Customer No

Specify the customer number.

Tax Recovery Account

Specify the alternate saving account from which tax has to be recovered. If no recovery account is maintained for a customer, the TD account is deducted, for any recovery.

Processing Recovery

Batch recovery process (ICTXRBT) automatically deducts tax for all the TD accounts for the interest payments for which tax has not been deducted for the current financial year. This batch is configured in EOTI and BOD stages.

In EOTI it is configured after ICEOD and ICTXYEB. Frequency is set as yearly (operationally controlled). Holiday rule is set as 'Previous Working Day'. In BOD, it is configured after ICEOD. Frequency is set as daily (operationally controlled).

You can specify tax payable GL for recovery process and its related transaction code in the 'Interest & Charges Branch Parameters Maintenance' screen. To invoke this screen, type 'ICTXRBT' in the field at the top-right corner Application toolbar and click the adjoining arrow button.

The screenshot shows a web page dialog titled "Interest & Charges Branch Parameters Maintenance -- Webpage Dialog". The form includes the following fields and controls:

- Branch Code * (text input)
- Branch Name (text input)
- Liquidation Netting (checkbox)
- Process Till: System Date, Next Working Day -1
- Deposit Transaction Code (text input)
- Redemption Transaction Code (text input)
- Tax Payable GL (text input)
- Tax Recovery Transaction Code (text input)
- Tax Refund Transaction Code (text input)
- Number of Process (text input, value: 1)
- Redemption PrePayment Transaction Code (text input)
- Purging Details section:
 - Retention Period (text input)
 - Next Purge On (text input)
 - Next Purge For (text input)
- Fields (tab)
- Bottom toolbar: Maker/Checker, Date Time, Mod No, Authorized (checkbox), Open (checkbox), Exit (button)

Specify the following details:

Tax Payable for recovery process

Specify Tax Payable for recovery process to specify tax payable GL for recovery process and its related transaction code.

Tax Transaction Code

Specify Tax Transaction Code.

EXAMPLE

Branch	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Interest amount
CHO	2,00,000	1-May-08	10%	Quarterly	31-Jan-09	15,000

Liquidation schedule

Date	Liquidation amount	TDS to be deducted
31-Jul-08	5000	NIL
31-Oct-08	5000	NIL
31-Jan-09	5000	500

On 31-Jan-09

DR	CUSTOMER	500
CR	TAX_PAY	500

The total tax amount payable on 31-Jan-09 is 1500. The tax applicable on the current liquidation amount 5000 is 500. The tax applicable for the previous period (31-Jul-08 to 31-Oct-08) is 1000 will be marked for recovery.

The ICTXRBT batch is run to recover the tax amount from the tax recovery account.



Tax recovery process captures the TDS amount (excluding surcharge), surcharge amount, and additional tax amount separately to display in the Form 16 (TDS certificate), TDS report and TDS inquiry screen.

Example

Account details:

Branch	Principal	Booking date	Interest rate	Liquidation frequency	Maturity date	Interest amount
CHO	4,00,000	1-May-08	10%	Quarterly	31-Jan-09	30000

Liquidation schedule:

Date	Liquidation amount	TDS to be deducted
31-Jul-08	10000	NIL
31-Oct-08	10000	1000
31-Jan-09	10000	1000

On 31-Jul-08

Nil

On 31-Oct-08

Liquidation entries:

TDS_amount

DR	CUSTOMER	1000
CR	TAX_PAY	1000

Additional TDS amount

DR	CUSTOMER	30
CR	TAX_PAY	30

Recovery entries:

TDS_amount

DR	CUSTOMER	1000
CR	TAX_PAY	1000

Additional TDS amount

DR	CUSTOMER	30
CR	TAX_PAY	30

On 31-Jan-09

Liquidation entries:

TDS_amount

DR	CUSTOMER	1000
CR	TAX_PAY	1000

Surcharge

DR	CUSTOMER	100
CR	TAX_PAY	100

Additional TDS amount

DR	CUSTOMER	33
CR	TAX_PAY	33

Recovery entries:

Surcharge

DR	CUSTOMER	200
CR	TAX_PAY	200

Additional TDS amount

DR	CUSTOMER	6
CR	TAX_PAY	6

Term Deposit Account Number

Specify the TD Account Number. You can also choose the appropriate one from the option list. The option list displays the deposit type of account class (term deposit and recurring deposit) maintained in the system.



The option list does not display auto deposit type of account class.

On specifying the TD Account number, the system displays the following fields related to deposit account.

- Account Description
- Account Balance
- Customer Identification
- Account Currency

Renewal

Choose this option to renew those accounts that are within the grace period days.



When a term deposit is moved to unclaimed on maturity date, you have to manually renew or roll over the same term deposit. Once you choose the option, 'Renewal' the 'Term Deposit Account Number' field displays those accounts whose balances are moved to unclaimed GL.

Redemption

Choose this option to redeem the term deposit.

Redemption Mode

Select the mode of redemption from the following options.

- Full Redemption - In this case, you can redeem the complete deposit balance of the account. On save, the redemption amount will be equal to the account balance. Full redemption will update the status of the deposit amount as closed. On complete redemption interest along with principal is redeemed. The redemption amount is equal to the total of principle and interest amounts subtracted by penalty and tax amounts.
- Partial Redemption - In this case you have to specify the redemption amount. Ensure that that the redemption amount is less than the account balance. On partial redemption only the principal amount is withdrawn where as the interest amount is liquidated only on liquidation cycle.

Redemption Amount

Specify the redemption amount for the partial redemption. Ensure that that the redemption amount is less than the account balance. On partial redemption only the principal amount is withdrawn where as the interest amount is liquidated only on liquidation cycle.

Waive Penalty

Check this field to waive any penalty related to the deposit redemption.

Country

Specify the country of the bank that issues the cheque. This adjoining option list displays all valid country codes maintained in the system. You can choose the appropriate one.

Renewal Tenor

Days

Specify number of days for the renewal of term deposit.

Months

Specify number of months for the renewal of term deposit.

Years

Specify number of years for the renewal of term deposit.



Note the following:

- On saving the tenor, the system displays the 'Maturity Date'.
- The system allows the Renewal of the term deposit for the tenor which is less than the maximum tenor maintained at the account class level.

Tax Refund Transaction code

This transaction code is used for Tax refund process

5.4.27.1 Specifying Term Deposit Pay-Out Details

Specify the following:

Pay- Out Option

Select the pay-out mode from the drop down list. The options available are:

- Saving Account
- GL
- Bankers Check
- Other bank Account
- Term Deposit



For Dual Currency Deposits you are allowed to select only 'GL' and 'Savings Account' options as the pay-out mode. You can either select GL or Savings Account but not both. Also, you can select only one GL or one Savings account and not multiple GLs or accounts in either case.

Percentage

Specify the amount of redemption in percentage.

Redemption Amount

Specify the amount of redemption in absolute.

Offset Branch

Specify the branch code of the account for redemption.

Offset Account

Specify the account number/ GL for redemption.

Narrative

Specify the description for the redemption.

5.4.28 Tax Refund

You can refund the tax deducted from the individual term deposit with Tax refund screen.

The screenshot shows a web-based form for processing a tax refund. The form is titled "Tax Refund -- Webpage Dialog". It includes several required fields marked with an asterisk (*): "Branch", "Financial Year", "TD Account", "Refund Reference No", "Total Refund TDS Amt", and "Total Refund TDS Amt LCY". There is also a "TD Ccy" field with a dropdown arrow. Below the form fields is a table with 11 columns: "Payment Date", "Interest Amt", "TDS (Excl Surchg)", "Surcharge", "Additnl Tax", "TDS Amount", "Refund TDS(Excl Surchg)", "Refund Surcharge", "Refund Additnl Tax", "Refund TDS Amt", and "Refund TDS Amt LCY". The table is currently empty. At the bottom of the window, there are fields for "Maker", "Checker", "Date Time", and "Mod No", along with checkboxes for "Authorized" and "Open", and an "Exit" button.

Tax refund details can be queried based on TD account, TD Ccy, Refund reference number, financial year and branch code,

Specify the following details:

Branch Code

This current branch of the customer is displayed here.

Financial Year

Select the financial year from the adjoining option list of financial years for which tax refund is processed.

TD Account

Select the Term deposit account from the list of term deposit accounts available in the current branch for which tax is refunded.

TD Ccy

TD Ccy displays the currency using which term deposit is opened.

Refund Reference No

This field displays the refund reference number. The refund reference number is generated using the process code "ZTRF" when the 'P' button is clicked.

Total Refund TDS Amount

This field displays the sum of Refund TDS amount entered by the user against each payment date which is populated when the transaction is saved.

Total Refund TDS Amount LCY

This field displays the sum of Refund TDS amt LCY computed against each payment date and populated when the transaction is saved.

Payment Date

The date on which tax is liquidated is displayed here.

Interest Amount

The Interest amount on which tax is deducted is displayed here.

TDS (Excluding Surcharge)

The TDS amount (excluding surcharge and additional tax) deducted on the interest amount paid to the customer is displayed here.

Surcharge

The Surcharge amount computed based on the TDS amount is displayed here.

Additional Tax Amount

The additional tax amount computed based on the TDS amount is displayed here.

TDS Amount

The sum of TDS amount (Excluding Surcharge), Surcharge, and additional tax amount is displayed here.

Refund TDS (Excluding Surcharge)

This is the TDS amount (Excluding Surcharge) refunded to the customer. Enter the refund amount not less than zero and greater than TDS (Excluding Surcharge)

Refund Surcharge

This is the Surcharge amount refunded to the customer. Enter the refund amount not less than zero and greater than Surcharge.

Refund Addtnl Tax

This is the additional tax amount refunded to the customer. Enter the refund amount which should not be less than zero and greater than additional tax.

Refund TDS Amt

The sum of Refund TDS amount + Refund Surcharge + Refund Addtnl Tax is displayed here. This is populated when the transaction is saved.

Refund TDS Amt LCY

The LCY equivalent of Refund TDS Amt is computed and displayed in this field. This is populated when the transaction is saved.



Note the following:

- TDS details for a given branch, TD account and financial year is populated when the 'P' button is clicked.
- TSD details period for which the TAX remittance is already done does not populate for the tax refunding.
- On authorization, the sum of Refund TDS amount entered by the user, needed to be refunded to the customer, is credited to the TD recovery account of the customer. The tax payable GL maintained for the purpose of refund is debited. The refund amount is credited to the TD account itself if the recovery account is not maintained.
- Only Save and Auth, UNLOCK (Before Auth), DELETE and QUERY operation are allowed in this screen.
- Application date on which refund transaction is input is considered as the value date for the transaction. A
- Amount tag used for this transaction is 'TAX_REFUND'.

Example:

Total Refund TDS (Excl Surcharge) input by user	:	5000
Total Refund Surcharge input by user	:	500
Total Refund Addtnl Tax input by user	:	150
Total refund amount will be computed as	:	5650

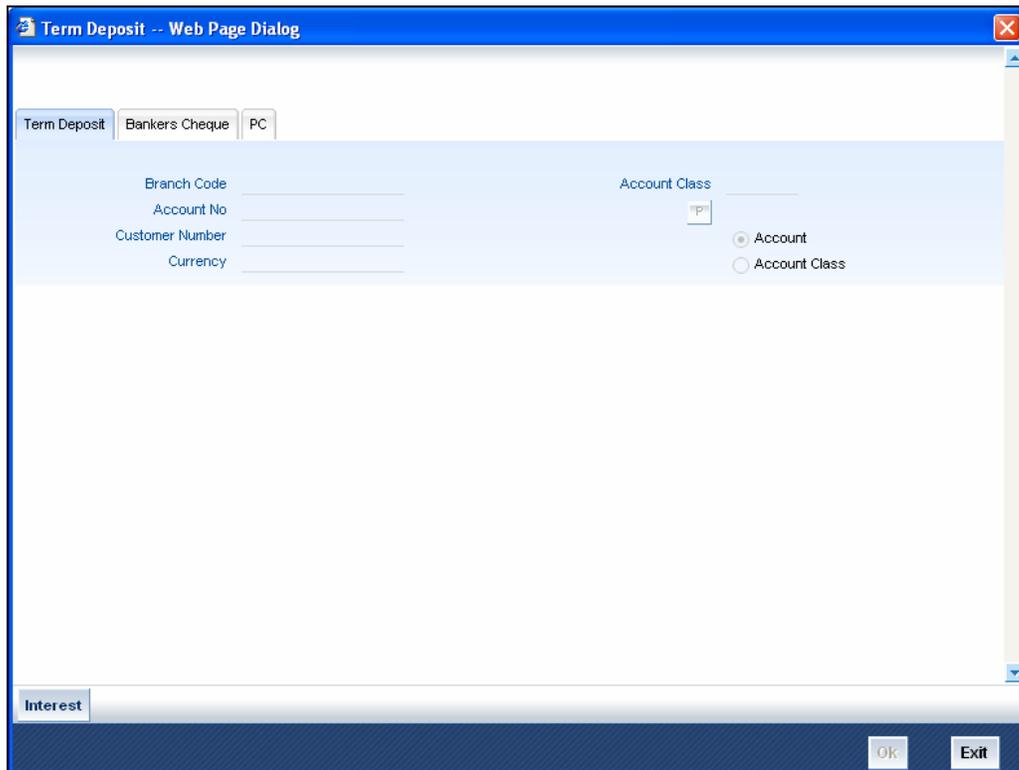
(Total refund TDS (Excl Surcharge) + Total Refund Surcharge + Total Refund Addtnl Tax)

The following tax related entries will be passed during authorization of Refund Transaction

DR	CUSTOMER	5650
CR	TAX_PAY	5650

5.4.29 Capturing Pay-Out Parameters Details

You can capture the parameters for automatic pay-out by clicking on the 'TD Payout Details' button. To capture the details for opening a new TD as a part of pay-out, click on the Term Deposit tab. If the payout of TD is TD, BC, DD, or PC details for the same have to be provided.



The following details are captured here:

5.4.29.1 Specifying Term Deposit Details

Branch Code

The system defaults the branch code.

Account Number

Specify the account number.

Customer Number

The system defaults the customer number.

Currency

The system defaults the currency.

TD Amount

Specify the TD amount.

Default From

Select the 'Default From' option to default the details from either the parent account TD account or account class. The options available are:

- Account
- Account Class

Account Class

Specify the account class. If you have selected the 'Default From' as Account Class, then you have to specify the Account Class mandatorily. Else you can leave it blank.



If you select the 'Default From' as Account, then on clicking of 'P' button, the system defaults the interest and deposit details from the parent TD account. Or if you select the 'Default From' as Account Class, then on clicking of 'P' button, the system defaults the interest and deposit details from the account class selected.

5.4.29.2 Specifying Bankers Cheque Details

To capture the details for pay-out through Bankers Cheque, click on the Bankers Cheque tab.

The screenshot shows a web page dialog titled "Term Deposit -- Web Page Dialog". It features three tabs: "Term Deposit", "Bankers Cheque", and "PC". The "Bankers Cheque" tab is selected. The dialog is divided into two main sections: "Cheque Details" and "Beneficiary Details".

Cheque Details:

- Bank Code: _____
- Cheque Date: _____

Beneficiary Details:

- Beneficiary Name: _____
- Passport / IC Number: _____
- Narrative: _____
- Country Code: _____
- Address Line 1: _____
- Address Line 2: _____
- Address Line 3: _____

At the bottom of the dialog, there is an "Interest" tab and "Ok" and "Exit" buttons.

The following details are captured here:

Bank Code

Specify the bank code of the Bankers cheque.

Cheque Amount

Specify the cheque amount for the pay out.

Cheque Date

Specify the cheque date for the pay out.

Cheque Currency

Specify the currency of the cheque for the pay-out.

Cheque Percentage

Specify the percentage of the cheque for the pay-out.

Beneficiary Name

Specify the name of the beneficiary for the pay-out.

Passport/ IC Number

Specify the passport number of the beneficiary for the pay-out.

Beneficiary Address

Specify the address of the beneficiary for the pay-out.

Narrative

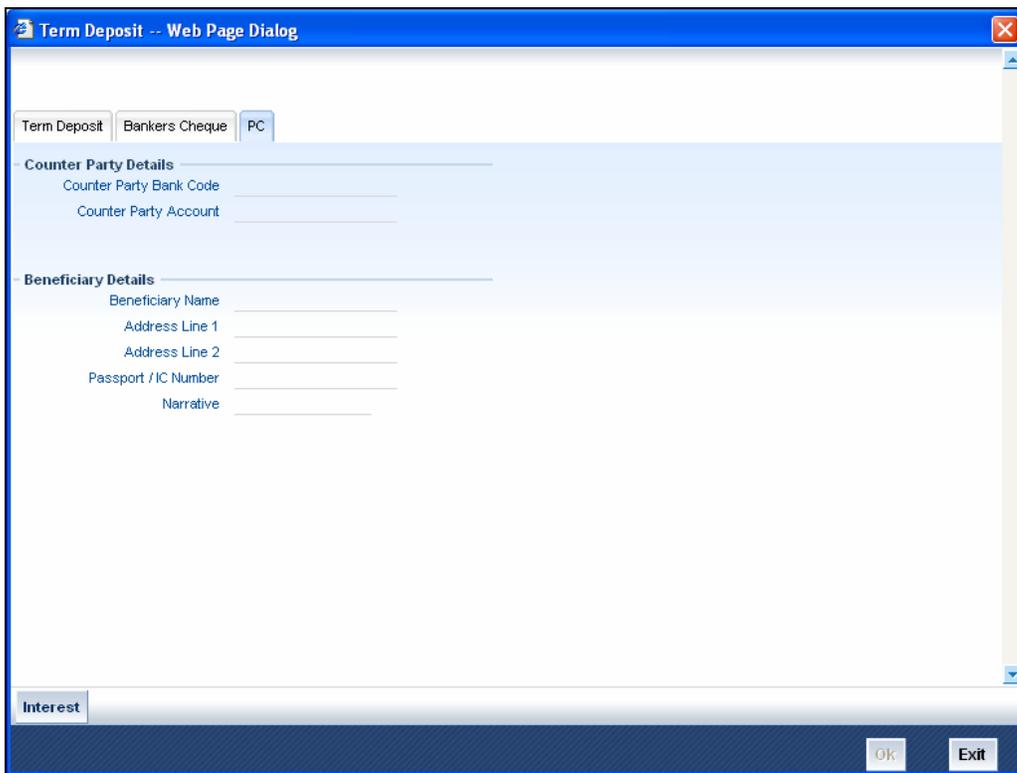
Specify the description for the pay-out.

Country Code

Specify the country code for the pay-out.

5.4.29.3 Specifying PC Details

To capture the pay-out details thought transfer to other bank account, click on the PC tab.



The screenshot shows a web dialog box titled "Term Deposit -- Web Page Dialog". At the top, there are three tabs: "Term Deposit", "Bankers Cheque", and "PC", with "PC" being the active tab. Below the tabs, there are two main sections:

- Counter Party Details**:
 - Counter Party Bank Code: _____
 - Counter Party Account: _____
- Beneficiary Details**:
 - Beneficiary Name: _____
 - Address Line 1: _____
 - Address Line 2: _____
 - Passport / IC Number: _____
 - Narrative: _____

At the bottom left of the dialog, there is a tab labeled "Interest". At the bottom right, there are "OK" and "Exit" buttons.

The following details are captured here:

Counter Party Account

Specify the account number of the counter party for the pay-out.

Counter Party Branch

Specify the branch of the counter party for the pay-out.

Counter Party Bank Code

Specify the bank code of the counter party for the pay-out.

Counter Party Account Name

Specify the account name of the counter party for the pay-out.

Clearing Branch

Specify the clearing branch of the counter party for the pay-out.

Percentage

Specify the percentage of the counter party for the pay-out.

Currency

Specify the currency of the counter party for the pay-out.

TD Amount

Specify the TD amount for the pay out.

Customer Bank Code

Specify the bank code of the customer for the pay-out.

Customer Account Number

Specify the account number of the customer for the pay-out.

Transaction Currency

Specify the transaction currency of the customer for the pay-out.

Transaction Amount

Specify the transaction amount of the customer for the pay-out.

Beneficiary Name

Specify the name of the beneficiary for the pay-out.

Passport/ IC Number

Specify the account number of the beneficiary for the pay-out.

Narrative

Specify the description for the pay-out.

Address

Specify the address of the beneficiary for the pay-out.

Simulating Customer Term Deposit Account

Oracle FLEXCUBE allows you to stimulate Term Deposits in order to enhance sales and services to new and existing customers. You can also provide the customer a certificate with all the details of Time Deposit account. This TD certificate is generated with a pre printed number.

You can simulate a term deposit account for a customer using the 'Customer Accounts Simulation' screen. The details of a term deposit can be entered in this screen and a printed certificate of the TD account is obtained by using this screen. To invoke this screen type 'STDSCSAC' in the field at the top right corner of the Application tool bar and click the adjoining arrow button.

The screenshot shows a web-based form titled "Customer Accounts Simulation -- Web Page Dialog". The form is organized into two main columns of input fields. The left column includes: "Branch" (value: CHO), "Account Number" (required field), "Customer" (with a selection icon), "Customer Name", "Status", "DCN", "Account Open Date" (with a calendar icon), "Type" (radio buttons for "Single" and "Joint"), and "Alternate Account Number". The right column includes: "Account Currency" (with a selection icon), "Account Class" (with a selection icon), "Description" (with a "Default" button), "First Nominees", "Second Nominees", "Media" (with a selection icon), "Clearing Bank Code", and "Clearing Account Number". Below these fields are two buttons: "Generate Certificate" and "View Certificate". At the bottom of the dialog, there are tabs for "Deposit" and "Interest", and a "Cancel" button in the bottom right corner.

In this screen you can input all the details of the Deposit account. A term deposit account is simulated based on all the information you provide in the screen above. You can also view and generate the details of the term deposit account certificate of the account. Additionally you can view the details of interest, charges and amounts for the simulated TD account.

Branch

Specify the branch where the deposit account is simulated

Account Number

The account number of the customer for whom you need to simulate a deposit account is displayed here.

Customer

Specify the customer associated with the particular account number specified. You can also select the customer from the option list provided.

Account Currency

Specify the currency for the deposit account. You can also select the currency from the option list provided.

Account Class

Specify the account class to which the selected customer belongs. You can also select the account class from the option list provided.

Description

Specify a brief description of the account class of the customer for whom the simulated account is maintained.

Customer Name

The name of the selected customer for whom the account is simulated, is displayed here, based on the customer selected.

To default the details of the customer associated to the particular simulated account, click the 'Default' button.

Status

The status of the simulated account is displayed here based on the customer selected

First Nominees

Specify the first person to hold the right to the simulated account balance after the customer's expiration.

DCN

The Delivery Control Number used for uniquely identifying a message in Oracle FLEXCUBE is displayed here.

Second Nominees

Specify the secondary person to hold the rights to the simulated account balance after the customer's expiration.

Account Open Date

The date on which the account has to be opened is defaulted based on the account class selected here. You can however change the value of the opening date of account.

Media

Select the media to communicate account related details to the customer, such as account maintenance related charges, fees, interest etc. from the option list. You can choose either of the following:

- Mail
- Telex
- SWIFT
- Fax

Type

The type of account is defaulted based on the account class selected. However, you can select the type of deposit account that you are maintaining a simulation for; you can select any one of the following options:

- Single
- Joint

Clearing Bank Code

The code for the bank serving as clearing house for the simulated account is displayed here

Clearing Account Number

The account number for the clearing activity for the simulated account is displayed here

Alternate Account Number

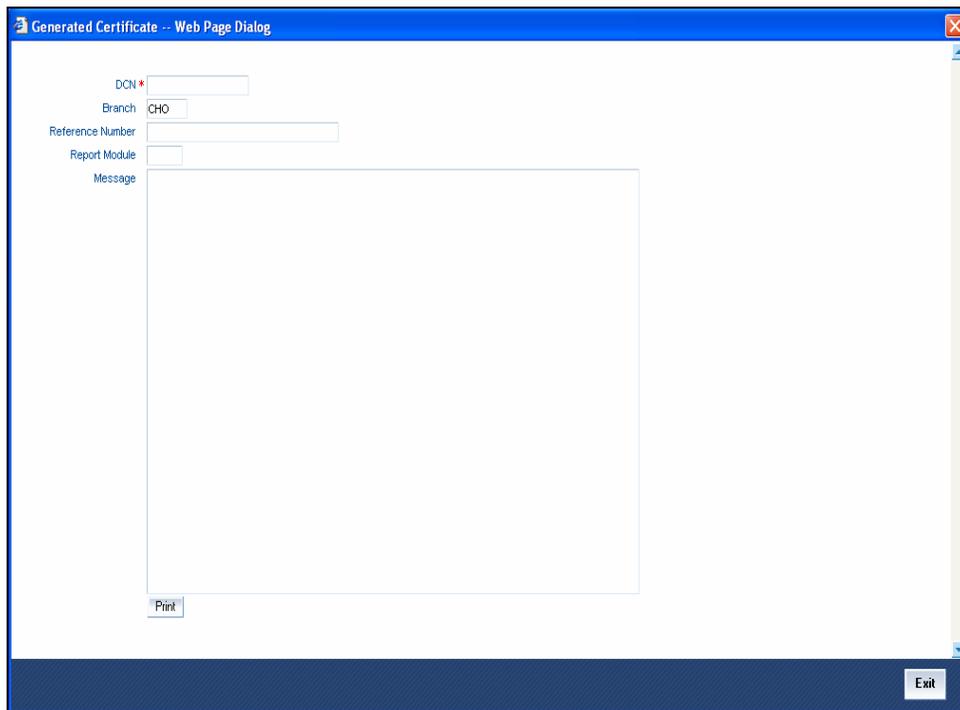
Specify an alternate account for the simulated account

5.4.30 Generating and Viewing Term Deposit Account Certificate

To generate the details of the deposit account in certificate format click on the 'Generate Certificate' button on the 'Customer Accounts Simulation' screen.

To view the details of the simulated deposit account, click the 'View Certificate' button on the 'Customer Accounts Simulation' screen.

You can view all the related details of the certificate generated for the simulated deposit account.



You can only view the details of the certificate generated for the simulated deposit account details.

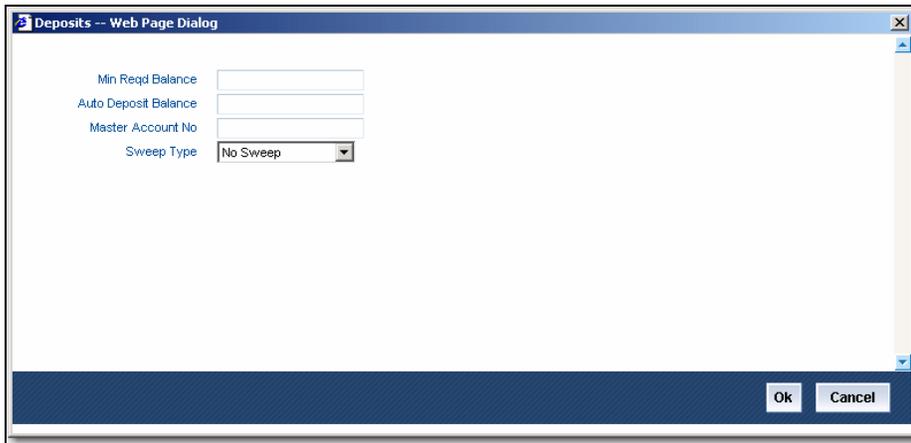
The following details are displayed:

- The Document Certificate Number
- The deposit account's branch
- The reference number
- The report Module
- The contents of the message

To procure a hard copy of the certificate click 'Print'. The generated certificates are also available through the Messaging browser. Messaging archival or purge action determines the storage or removal of these certificates from the application browser.

5.4.31 Specifying Deposit details for Simulated Account

You can specify the deposits details related to a term deposit account by clicking the 'Deposit' button.



The screenshot shows a web page dialog titled "Deposits -- Web Page Dialog". It contains the following fields:

- Min Req'd Balance:
- Auto Deposit Balance:
- Master Account No:
- Sweep Type:

At the bottom right, there are two buttons: "Ok" and "Cancel".

For more information about maintaining Deposit details for a customer account, please refer to the section 'Specifying Deposit Details' under the chapter 'Maintaining Customer Accounts'.

5.4.32 .Specifying Interest Details for Simulated Account

To specify the interest and charge related details of the term deposit account click the tab 'Interest'.

The screen is as shown below:

Account Details

Branch Code 005
 Account 70000000383

Calculation Account 70000000383
 Interest Start Date 2008-06-27
 Interest Booking Account 70000000383
 Charge Start Date 2008-06-27
 Charge Booking Account 70000000383
 Interest Booking Branch 005
 Interest Statement
 Consolidated Charge Account
 Currency
 Charge Booking Branch 005
 Dr Cr Advices
 Rate Chart Allowed

Product Details

Product Code RTD1
 UDE Currency GBP

Waive Interest
 Generate UDE Change Advice
 Open

Effective Date

Effective Date	Open
2008-06-27	<input checked="" type="checkbox"/>

UDE Values

User Defined Element ID	UDE Value	Rate Code	TD Rate Code
TAX_RATE	5		
TD_1	0		RATE_CHART

You can define the interest and charge related details associated with the customer's deposit account.

For more information on specifying Interest details of a customer account and for details specific for deposit accounts please refer to the section, 'Specifying Interest Details' under the chapter 'Maintaining Customer Accounts'.

Processing Recurring Deposits

A Recurring deposit requires the depositor to make periodic payments of a fixed deposit installment. These payments are usually monthly, although other frequencies such as quarterly or semi-annual are possible. Interest is compounded into the deposit account periodically. The entire proceeds are paid out on maturity.

To specify the details of recurring deposit click on the 'Deposit' button in the Account Class Maintenance screen. This option is enabled only if you have selected Deposit as the Account Type.

You can also invoke this screen by typing 'STDACCLS' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

In this screen you can specify the following details:

- The minimum, maximum and default tenor of the deposit. This can be specified in terms of days, months or years
- The minimum and maximum amount for the deposit. The system displays a configurable override if the deposit amount contravenes the specified amount range
- Whether Auto Rollover is permissible for the recurring deposit
- Whether the deposit should terminate at the end of the tenor
- Whether the maturity proceeds should move to an Unclaimed account if it remains unclaimed at the end of the tenor
- Whether partial liquidation is allowed. This is required if the term deposit is linked partially resulting in an amount block being set up for the term deposit
- Whether partial liquidation is allowed for the deposits with amount blocks. If the TD is linked partially then partial liquidation of the TD will be allowed only if you check this box.
- The grace period for renewing a TD. Only if you opt for this option, the TD can be renewed using the TD redemption screen explained later in this manual. This option is applicable only for deposits whose interest and principal is moved to unclaimed GLs upon maturity. If you have specified account liquidation for the deposit, then this option will be disabled.

You will be allowed to change these details for a specific customer deposit

Specifying Recurring Deposit Details for an Account

The recurring deposit details associated with the Account Class are defaulted to the customer account. You have the option of changing them for a specific account. Click on the 'Deposit' button in the IC Special Conditions Maintenance sub-screen of the Customer Account Maintenance screen. The Details for Deposit Types of Account are displayed.

The screenshot shows a web dialog titled "Details for Deposit Types of Account -- Web Page Dialog". It is divided into several sections for configuring deposit details:

- Principal Liquidation:** Fields for Branch, Account, Interest Start Date, Maturity Date, Next Maturity Date, and Deposit Tenor.
- Auto Rollover Options:** Checkboxes for "Auto Rollover", "Close on Maturity", "Move Interest to Unclaimed", and "Move Principal to Unclaimed".
- Term Deposit Pay-In Option:** A dropdown menu and an "Offset Branch" field.
- Rollover Details:** Radio buttons for "Principal", "Principal+Interest", and "Special Amount", along with fields for "Rollover Amount", "Offset Account", and "Term Deposit Amount".
- Recurring Deposit:** Checkboxes for "Auto Payment TakeDown", "Move Maturities to Unclaimed", and "Recurring Deposit Account". Fields for "Payment Branch", "Payment Account", "Installment Amount", "Payment Date", and "Payment Currency".
- Installment Frequency:** A checkbox for "Move funds on Overdraft" and fields for "Days", "Months", and "Years".

At the bottom right, there are "Ok" and "Exit" buttons.

The information that you need to capture in this screen is as follows:

- Principal Liquidation Branch – the code assigned to the branch in which the recurring deposit account resides
- Principal Liquidation Account – The number of the account for which you are performing liquidation
- Interest Start Date – the interest accrual start date is displayed in this field
- Maturity Date – the Maturity Date of the recurring deposit
- Default Tenor – the default tenor of the deposit
- Next Maturity Date – if the liquidation of the RD is to create a fresh recurring deposit, then specify the maturity date of the new RD
- The Rollover Details – if you indicate that Auto Rollover is required for the RD you have to specify the following:
 - Whether the deposit has to be rolled over with Principal and accumulated interest
 - Whether the amount involved is a special amount; or
 - Whether only the principal is to be rolled over

- The Other Preferences which include:
 - Whether the account is to be closed when the RD reaches its maturity date
 - Whether the maturity proceeds should move to an Unclaimed account if it remains unclaimed at the end of the tenor

5.4.33 Manual Receipt of Installments

You have the option of allowing manual receipt of instalments. Invoke the Recurring Deposit Payments screen from the application browser. You can also invoke this screen by typing 'ICDPMNTS' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The screenshot shows a web-based dialog box titled "Recurring Deposit Payment Input -- Webpage Dialog". It contains the following sections:

- RD Account Details:**
 - Branch Code *
 - RD Account Number *
 - Installment Amount
 - CCY
 - Transaction Date *
 - Maturity Date
- Payment Details:**
 - Payment Branch Code
 - Product Code
 - Payment Currency
 - Minimum Payment Amount
 - Payment Account Number
 - Exchange Rate
 - Payment Amount
 - Paid Amount
- RD Account Payments:** A table with columns: Due Date *, Installment Amount, Payment Date, Due Days, Events.
- Fields:**
 - Input By
 - Authorized By
 - Date Time
 - Date Time
 - Modification Number
 - Authorized (checkbox)
 - Open (checkbox)
 - Exit button

On invoking the recurring deposit, payments screen all the outstanding and future installments. You can choose to pay any multiple of the installment amount. To do this, the system will clear all the overdue amounts first and then allocate the amounts to current and future installments.

RD Account Details

Maturity date

The system defaults the maturity date of the recurring deposit account, on selecting the recurring deposit account.

Installment amount

The system defaults the installment amount for the recurring deposit account.

Payment Details:**RD Account Number**

Specify the recurring account number for which the installments are to be collected

Branch Code

Specify the code assigned to the branch in which the payment is to be made. The transaction which are authorized and active are available in the option list.

Payment account number

Specify the payment account number used for manual payment for the RD account. The system fetches only savings account and current accounts.

Product code

Specify the retail teller products with combination of arc maintenance. You have to ensure that the retail teller product is enabled for RD payments by checking the field 'RD Payments allowed' at the teller product level maintenance-preferences screen.

Exchange rate

Specify the exchange rate, if the account currency is different from the currency in which the payment amount is expressed..

Payment Currency

Specify the currency in which the payment account is held.

Payment Amount

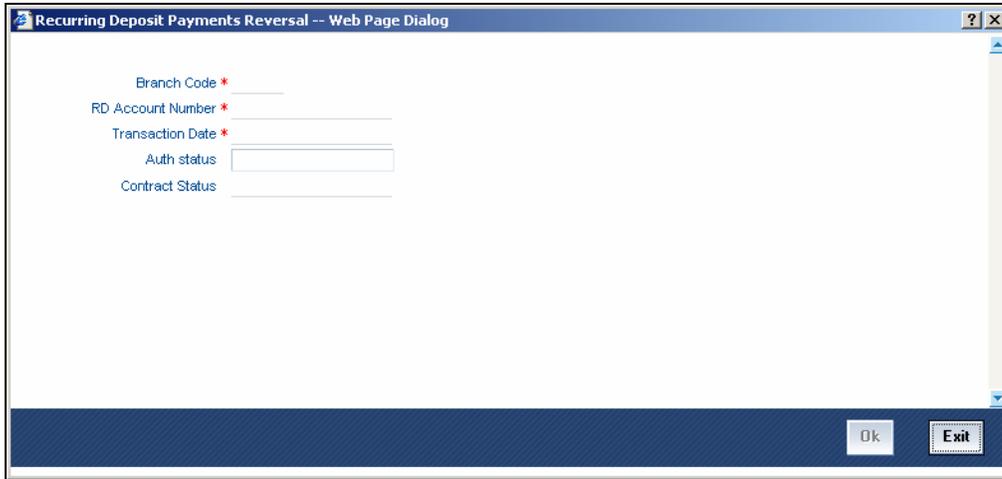
Specify the amount, which is deposited as payment.

Paid Amount

Specify the amount that is already paid by the customer.

After entering the RD accounts payment details, Click 'P' button to indicate the system to calculate the due days and paid amount.

You can reverse the payments made to the RD account rather the installment amounts to the recurring deposit account. Invoke the 'Recurring Deposit Payments Reversal' screen from the application browser. You can also invoke this screen by typing 'ICDPMREV' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



Here you can capture the following details.

Branch Code

Specify the code assigned to the branch in which the payment is to be made. You can also choose the branch code from the adjoining option list.

RD Account Number

Specify the recurring account number for which the installments are to be collected. The system displays the recurring deposit accounts that are in open and authorized status in the adjoining option list. You can choose the appropriate one from this list.

Transaction Date

The system displays the transaction date for which reversal is supposed to be initiated.

Authorization Status

The system displays the authorization status.

Contract Status

The system displays the contract status.

Reversal of a payment transaction can be done from this screen. When a transaction is reversed, the system updates the contract status as 'V' (Reversed).

6. Maintaining Mandatory Information

6.1 Introduction

As part of capturing customer related information in Oracle FLEXCUBE you need to maintain Customer Information Files (CIF records) for each entity who is a customer of your bank. Apart from creating CIF records for each entity you need to maintain separate accounts for each customer. The features of these two screens have been discussed in detail in the preceding sections.

While defining CIF records and Customer Accounts, you would have noticed that many of the fields have option lists positioned next to them. While some option lists contain pre-defined values for some option lists to be populated you need to capture data through separate screens. For instance, while maintaining CIF records you need to associate each customer with a customer category. For this purpose you will need to maintain customer categories before you begin to maintain CIF records. Similarly, each customer account needs to be associated with an account class. Therefore, you will need to maintain account classes before you start defining customer accounts.

All such screens have been documented in the subsequent sections

6.1.1 Maintaining Account Classes

In the Oracle FLEXCUBE system, you can classify the customer accounts of your bank into different groups and assign each an identifying code. For instance, you may define a group called INDSB to represent savings accounts held by individuals, SB-INS to comprise institutional savings accounts, COR-CU for corporate current accounts.

Each group is referred to as an Account Class and is maintained in the 'Account Class' screen. For each class, you also define certain common attributes applicable to all accounts in this class, such as, the General Ledger lines to which the accounts in this class report to, facilities granted to the account holders (pass book, check book, ATM etc.).

In the 'Customer Accounts Maintenance' screen, where you open accounts for the customers of your bank, each customer account is linked to an account class, and the attributes defined for the account class are by default applicable to the customer account. For instance, if the frequency of account statement generation has been defined as daily for an account class CU-COR, the system generates statements for all accounts under this class on a daily basis. However, some of the parameters defined for the account class, can be revised at the account level for any of the accounts linked to the class. Account level parameters will supersede those defined for the account class.

While defining the account classes you should also keep in mind that the interest rate structure is also specified for an account class (in the Interest and Charges module).

The account class table is maintained at the Bank Level by the Head Office branch

6.1.2 Invoking Account Class Maintenance Screen

You can invoke the 'Account Class Maintenance' screen by typing 'STDACCLS' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Account Class Maintenance -- Web Page Dialog

Account Class * _____ Description * _____ - IIRI _____

Account Code _____ Account Type Nostro None
 Start Date _____ Misc Dr NRE
 End Date _____ Misc Cr NRO
 Dormancy Days * _____ Savings FCNR
 Account Statement Current
Format Deposit
 Display IBAN in Advices Line Account
 InterPay
 Dual Currency Deposit
 No Frills Account
 EEFC Account

Natural GL Debit Credit

Dormancy Parameters Debit Credit
 Any Manual

- Primary Account Statement Parameters _____
Type None Summary Detailed
Cycle _____
Statement Day _____

- Secondary Account Statement Parameters _____ Type None Summary
- Tertiary Account Statement Parameters _____ Type None Summary

Offline Limit _____

- Provisioning Details _____
 Auto provisioning required

Preferences REG Deposit Auto Deposit GL Lines Status Rule Amt Block Restriction MIS Branches/Currencies Customers/Categories Fields Statement

Input By _____ Date Time _____ Modification Number _____ Authorized
Authorized By _____ Date Time _____ Open

Exit

Defining an Account Class includes the maintenance of the following parameters:

1. Assigning a unique Code to the Account Class and associating an appropriate description with the class
2. Indicating the type of account for which account class is being maintained
3. Specifying the period after which accounts in this class should become dormant if no customer transaction is posted into the account.
4. Indicating the date from when new accounts can be created under the account class.
5. Indicating the end date after which the new accounts cannot be created for the account class.
6. Maintaining the different statuses applicable to the accounts for which the account class is being defined. This would be used for tracking NPA's on current and savings accounts.
7. Maintaining status-wise GLs for provisioning
8. Identifying the reporting lines (GL Line, Central Bank Lines and the Head Office Lines) for each status.

9. Maintaining account statement details like the type of statement that is to be generated, the frequency at which statements should be generated for all accounts under a class.
10. Indicating the preferences unique to an account class like the check book, passbook or ATM facilities to be given to account holders under this account class; whether overdraft facility should be allowed for accounts linked to this class; whether the credit limit should be checked for all accounts under the class; interest and charges to be computed for accounts under this class.
11. Specifying preferences regarding account holder facilities, interest computation etc.
12. Indicating whether status change for all accounts belonging to the account class should be automatic or manual.
13. Identifying and assigning preferred branches, currencies and customers to the account class.
14. Specifying whether receivables should be tracked for the account class. This specification will default to all accounts that are linked to this account class.
15. Specifying whether reordering of Cheque Books for all accounts linked to this account class should be triggered automatically or not. If yes, the parameters for the same.
16. Specifying liquidation preferences for debit interest and charges, to notify your customers through a Debit Interest Notification message (in the case of charges, a Charge Notification message) before debiting the customer's personal current account for debit interest or charges.
17. Maintaining initial funding details for new accounts

Each of the parameters has been discussed in detail in the subsequent sections

Account Class and Description

The account class code is a unique 6-character code, which identifies the class. Along with the class code you need to assign an appropriate description to the account class.

For instance, let us assume you are defining a class for savings account of individuals. You could associate the code SB IND with it. Similarly, the description that you associate with it could be something like this – 'Savings accounts of individuals'.

Account Type

The six different types of accounts that you can maintain are:

- Nostro account - your bank's accounts with another bank
- Miscellaneous Debit - Each transaction is entered with a reference number. In the miscellaneous debit account a single debit transaction is matched subsequently with credits against the same reference number.

While posting transactions into this account, if the first entry is a debit, the subsequent reconciling entries should be all credits.

The system gives you a break-up of the balance by the reference number

Example

Let us assume that for the month of November 2000, your bank has to spend USD 10,000 on miscellaneous expenses, which include canteen charges, telephone bills and other maintenance charges. When the details of these expenses are entered, the following entries are passed:

I entry	Dr. Misc. debit a/c for 10,000
	Cr. Cash a/c for 10,000
I reconciling entry	Dr. expense a/c for 3000 (canteen charges)
	Cr. Misc. Debit a/c for 3000
II reconciling entry	Dr. expense a/c for 2000 (telephone charges)
	Cr. Misc. Debit a/c for 2000
III reconciling entry	Dr. expense a/c for 5000 (maintenance)
	Cr. Misc. debit a/c for 5000

Thus the entire amount that was debited from miscellaneous debit account has been reconciled. The total amount of the reconciliation entries should add up to match the amount of the first transaction.

- Miscellaneous Credit - as in miscellaneous debit account, in the miscellaneous credit accounts you post each transaction with a reference number. In a miscellaneous credit account a single credit entry is matched subsequently with debit entries with the same reference number.

The system gives you a break-up of the balance by reference numbers

- Savings Account
- Current Account

Line Account - This is used for creating accounts for charging limit fees. Upon save of the account class with type as line account, there will be an override specifying that the reporting GL's for the accounts should be contingent GLs. There will not be any accounting entries passed into the accounts of line account type. This will only be used as the calculation account for calculating the limit fees. Hence, the account balance of this account will always remain as 0.

To ensure the line account functionality, you will have to maintain the following:

In the 'Customer Account Maintenance' screen, you will have to create new customer accounts with Account Class type as Line Account and ensure the following parameters for every new line associated with a liability

- The CIF of the account in the 'Customer Account Maintenance' screen will have to be the same as the liability to which the line will be linked in the 'Limits' screen.

- The currency of the account in the 'Customer Account Maintenance' screen will have to be the same as the currency of the line that will be attached in the 'Limits' screen.
- The interest calculation account maintained in the 'Interest and Special Conditions Maintenance' screen, will have to be the same as in the 'Limits' screen. However, the Interest Booking Account maintained in the 'Interest and Special Conditions Maintenance' screen can be some other account belonging to other account class types.

Since accounts can be of different types, you need to indicate the type of account for which you are defining an account class. It could belong to any one of the types mentioned above

Account Code

As per your bank's requirement you can choose to classify account classes into different account codes. The bank can decide the manner in which the account classes are to be assigned to different account codes. An account code can consist of a maximum of four characters.

Depending on the customer account mask maintained, the value in the account code field would be used during the generation of customer account numbers through the 'Customer Accounts Maintenance' screen.

If you have decided to include account code as part of the customer account number (in the account number mask), then at the time of creating a new customer account number, you will need to select the account class for the account number being generated. In the option-list provided, the account class is displayed along with the associated account code. When the account number gets populated, it is the account code that forms a part of the customer account number.

Start Date

Specify the date from which the account class should become active, using the adjoining calendar. You will be able to create accounts under this account class from this date.

End Date

You can also specify the life span of the account class by indicating the end date.

The end date for an account class refers to the termination date after which, creation of new account under the account class is disallowed.

Consequently, the option list for Account Class in all further transactions screen in Oracle FLEXCUBE, will not display the 'expired' account class as of the system date. However, the existing accounts for the account class will be active even after the end date.



If you do not specify an End Date for the account class, the account is taken to be an open-ended account class.

Dormancy Days

You have to indicate the period after which an account in an account class becomes inactive or dormant if customer transactions are not posted into the account.

 However, while maintaining transaction codes, if you have checked the Consider for Account Activity field, all transactions posted to any account under this account class linked to the particular transaction code will become active from dormant irrespective of the dormancy period. If a customer-initiated transaction is posted into the account with the dormant status the account status will be updated to Active from Dormant since the Transaction Code associated with the account has the Consider for Account Activity option enabled.

Dormancy Parameters

As stated above, if Transaction Code associated with the account has the Consider for Account Activity option enabled, the dormant status of the account will be updated to Active. Apart from this, you can specify the parameter that is required for re activating the account. To indicate the re activation parameters for the dormant account choose any from the following options:

- Debit
- Credit
- Any
- Manual

In case of a transaction, the system will check for the parameter you have specified here and accordingly change the status of the account. However, the parameter maintained at the account level will super cede the parameter you have specified here.

Display IBAN in Advices

For an account class you can indicate whether the IBAN number of the customers involving the accounts within the class should be printed on advices sent to the customer. If you would like to print the IBAN number of the customers on advices sent to the customers involving the account class, you can enable the Display IBAN in Advices option by checking it.

Your specification will be made applicable to all customers linked to the account class. You will be allowed to change this option for a specific account.

 IBAN Account numbers for specific customers can be captured while defining a specific account through the IBAN Sub-screen of the 'Customer Account Maintenance' screen.

Dual Ccy Deposit

Check this box to enable the account class for Dual Currency Deposit (DCD) type.

Dual Currency Deposit (DCD) is a short-term currency-linked deposit that allows you to earn a higher interest rate than regular time deposits.

 You will be allowed to check this field only for 'Deposit' Account Type. If this box is checked for other Account types, system throws an error.

EEFC Account

Check this box to indicate that the accounts created under this account class are EEFC accounts. It is applicable only for current account types. The box is not selected by default.

For more information on EEFC details, refer chapter 'Processing Bills' in the Bills and Collection User Manual

Natural GL

The reporting of all turnovers of the particular account class will be directed to the GL that you identify as the natural GL. Based on the characteristic of the account balance; you can specify whether the turnover is to be posted to the Debit GL or to the Credit GL. For instance, if the account class is for overdrafts, the balance is normally a debit whereas current accounts normally do not have a debit balance.

6.1.3 Specifying Account Statement Parameters

For each account class that you maintain you have the option of generating account statement details, periodically, for all customer accounts associated with the account class.

If you need to generate account statements that would need to be sent across multiple media, generated at different frequencies, you can define up to three different frequencies at which the statements could be generated, with a primary, secondary and tertiary frequency.

 If you are defining primary, secondary and tertiary statements, the frequency for each must be different and unique; for instance, if you define a monthly primary statement, you cannot define a secondary or tertiary statement with a monthly frequency.

As part of specifying the account statement preferences you can indicate the following for each of the statements, whether primary, secondary or tertiary:

Type

The first preference that you specify for each account class is to indicate whether the periodic generation an account statement is required. If the generation of an account statement is necessary, you have to specify the format in which it is to be generated. The options available are:

- Detailed – indicating that the statement should be a detailed account of all the customer transactions within the account class.
- Summary - indicating that only a summary of the transaction details is enough.
- None – indicating that neither a summary nor a detailed account of transactions is required.

Cycle

The system generates the account statement details at a frequency that you specify. The frequency can be:

- Annual
- Semi-annual
- Quarterly
- Monthly
- Fortnightly
- Weekly
- Daily

If you indicate that the statement generation frequency is weekly, you should also indicate the day of the week on which the account statement is due. Similarly, for a monthly statement you should indicate the day of the month.

To specify the frequency for a monthly statement you can specify a number between 1 and 31 (corresponding to the system date). If you set the statement date to 30, then account statements will be generated on:

- The last working day for months with < 30 days.
- For months with 30 days on the 30th; if 30th is a holiday on the next working day.

If you set the statement date to 31, then account statements will be generated on:

- The 31st, for month with 31 days; if 31st is a holiday on the next working day.
- The last working day for months < 31 days.

For all other cycles, account statement would be generated on the last day of that cycle.

6.1.4 **Maintaining Cheque Book Preferences**

Oracle FLEXCUBE provides you with the facility to automatically trigger the reorder of Cheque Books for all accounts reporting to a specific account class. However, you have the option of changing your preferences at the account level also.

To facilitate automatic reordering of Cheque Books, you have to maintain the following details:

Cheque Book

To indicate that automatic reordering of cheque books should be allowed and for specifying the details for the same, you have to check this option. If not selected, you will not be able to maintain the automatic reordering preferences for the account class.

Auto Reorder of Cheque Book

You have to select this option to specify that automatic reordering of Cheque Books is required for all accounts reporting to this account class. This field will be enabled only if you have checked the 'Cheque Book' option explained above.

Reorder Level

Here, you have to indicate the level at which the reordering of Cheque Book should happen. Automatic reordering will be set off by the system when the unused number of cheque leaves becomes equal to or less than the re-order level that you maintain here. This field will be enabled only if you have indicated that automatic reordering of Cheque Books is required i.e. the 'Auto Reorder of Cheque Book' option is checked.

Reorder No of Leaves

In this field you have to specify the number of leaves that should be ordered for the new Cheque Book. This field will be enabled only if you have checked the 'Auto Reorder of Cheque Book' option.

6.1.4.1 Processing Automatic Reordering of Cheque Books

The automatic reordering of Cheque Books is processed at EOD by executing a batch function.

The following conditions should be satisfied for initiation of automatic reordering:

- The 'Auto Reorder of Cheque Book' option is turned on at the account level
- The number of unused check leaves for the account is less than or equal to the reorder level maintained at the account level. The system will pick up the number of leaves to be reordered from the field 'Reorder Number of Leaves' maintained for the account.

The numbering of cheque leaves for the new Cheque Book will depend on the 'Cheque Number Unique for Branch' option in the 'Bank Parameters' screen. If this option is checked, the numbering will begin from the Last Number + 1 of the Cheque Book that was delivered last to any account. If you do not select this option, the number will start from the Last Number +1 of the Cheque Book delivered to the same account previously.

The value of 'Include for Cheque Book Printing' and 'Cheque Type' (specifications defined in the 'Cheque Book Details' screen) will be defaulted from the previous order of the Cheque Book.

6.1.5 Capturing Details about Specially Designated Nationals

Specially Designated Nationals (SDN) are those customers with whom you need to refrain from trading in any form. The US government publishes a list of such nationals and circulates this list among banks and other financial organizations. You can maintain the details of SDNs in Oracle FLEXCUBE.

The details of Specially Designated Nationals are updated and published by the US government on a regular basis. You could download these details from their web site. You have two options to replicate the contents of this file into Oracle FLEXCUBE. They are:

1. Upload the file into Oracle FLEXCUBE through the SDN Upload screen.
2. Maintain the details of each SDN manually.

Both these options have been elaborated upon in the subsequent sections.

Maintaining SDN Details Manually

Through the 'Specially Designated Nationals' screen you can capture the details of SDN customers manually. Invoke this screen, by typing 'STSDNMN' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The screen is as shown below:

The screenshot shows a web page dialog titled "Specially Designated Nationals - Detailed". The form contains the following elements:

- Text fields: Name *, Date Of Birth *, Country of Origin *, and Remarks.
- Table: Alias Names with columns: Sequence Number, Alias Name.
- Table: Address with columns: Sequence Number, Address Line 1, Address Line 2, Address Line 3, Address Line 4.
- Fields section at the bottom with checkboxes for: Input By, Date Time, Modification Number, Open, Authorized By, Date Time, and Authorized. An Exit button is also present.

The following details have to be captured:

- Name of the Specially Designated National
- Date of Birth of the SDN: Specify the Date of Birth of the SDN in YYYYMMDD format
- Country of Origin: You can specify the SDN's country of origin by selecting the same from the option list provided
- Remarks: Any additional remarks, if required can be specified
- Alias Names of the SDN: You can specify a maximum of fifteen alias names

- Addresses of the SDN: You can specify a maximum of fifteen addresses (of address line 1 to address line 4) for a SDN

6.1.6 Specifying your Preferences for Account Class

Preferences are the options or attributes that uniquely distinguish an account class. The following are the preferences that you can specify for an account class:

- Limit Check – you can check this box to indicate that a limit check for sufficient availability of funds in the account will be made for all accounts belonging to the account class
- Overdraft Facility – if checked indicates that all accounts belonging to this class would be allowed an overdraft facility (facility to draw a specified amount over and above the balance in the account)
- Interest Charges – if checked indicates that for interest and charges computation the Interest and Charges module will process accounts linked to this class.
- Track Accrued IC – if checked, indicates whether accrued interest in the Interest and Charges module on an account linked to this class, would be considered while computing credit utilization for the account.
- Passbook Facility – if checked, indicates that accounts linked to the account class are issued passbooks.
- ATM Facility – if checked, indicates that accounts linked to the class will avail the ATM facility
- Daylight Limit – if checked indicates that you can specify daylight overdraft limit for all the accounts belonging to this account class. While modifying the maintenance, if you uncheck this box, the daylight overdraft limit will be made zero for all the accounts belonging to this account class.
- Debit/Credit Advices – If checked, indicates that for all accounts belonging to this class, the system will generate a debit/credit advices on interest liquidation. The advices are generated during end of day processing in SWIFT or/and MAIL format. You can also specify this preference through the 'Special Conditions' screen.
- Track Receivable – if checked, you can choose to block the subsequent credit that happens to the settlement account (linked to this account class) of a loan contract or retail teller contract, if the system detects insufficient funds in the account, during liquidation. In other words, the system will track the account for receivables (credits). As and when a credit happens, the funds will be allocated to the loan or the retail teller contract for liquidation.
- Posting Allowed – if checked, indicates that the account class being created is to be used while creating IRA monetary accounts. Monetary accounts used for IRA need to be distinguished from the other accounts in Oracle FLEXCUBE, so that these accounts do not come up for posting in the other Oracle FLEXCUBE screens.
- Referral Required - enabling this option indicates whether a referral check should be performed on accounts belonging to the account class. Consequently, the system checks the available balance (not the current balance) while performing the referral checks for all transactions involving the account. If a transaction involving the account results in the account moving to overdraft, the account and transaction details will be sent to the Referral Queue.

- Lodgment Book - If you wish to allow orders of lodgment books for all accounts that use an account class, you can indicate so, in the 'Account Class Maintenance' screen, by selecting the Lodgment Book option.
- Back Period Entry Allowed –if checked, indicates that back-valued entries can be posted to account belonging to the class as long as the account is open. You will be allowed to change this specification for a specific account.

While posting back-valued transactions, the System verifies whether the Back Period Entry Allowed option has been enabled for the account class. If the option has not been enabled an error message is displayed. This check is also performed while uploading journal entry transactions.

Enabling Printing of Account Statistics

You can enable printing statistics in respect of accounts using an account class, either period code-wise or financial year-wise, for the following customer information:

- Low and High Balance for a period

The lowest and highest current balances for the period.

- Average credit and debit balance for a period

This is computed as the sum of credit/(debit) current balances in a period, divided by the number of days of credit/(debit) balance during the period.

- Credit and debit days

The number of days the account was in credit/(debit) balance in the period.

- Credit and Debit Turnover

The credit/(debit) turnover for the period.

- Excess days in debit balance

The number of days in a month when the account exceeded the overdraft limits.

- Overdraft Limit

This is computed by summing the temporary overdraft limit and the sub-limit of the account. For each month, this would represent the limit on the last date of the month.

- Credit grade of the Customer

This would be the prevalent rating on the last day of the period. For the current period, this information is provided up to the previous working day.

To enable printing of this information for all accounts using an account class, you must enable the Account Statistics option in the Account Class Maintenance.

For each account class for which account statistics has been enabled, an accounting End of Day (EOD) process updates the statistics table both period-wise and according to financial years. The book-dated balances are used for computation of statistics, and the balances are maintained according to accounting periods.

For information about viewing the period-wise account statistics, refer the section Querying on Account Statistics, found earlier in this chapter.

Status Change Automatic

If you check this option, the status of the account will be changed automatically by the system as per the conditions maintained in the 'Status Rule Definition' screen. If you do not select this option, you have to change the status manually through the 'Manual Status Change' screen. These screens are discussed in detail in the subsequent sections of this document. This specification will be defaulted to all the accounts reporting to this account class.

Exclude Same Day Reversal transaction from Statement

If you do not wish transactions booked and reversed on the same day to be reflected in the account statement, you can specify the preference here. This feature is applicable only for the customer account legs and not for the related GL legs. Also, reversals made through the DE module will not be considered for exclusion.

Your specification for this at the account class level defaults to all accounts involving the class. You can change it for a specific account.

For comparing transactions the System will look for similarity of reference number and date.

Consolidation for Inward Clearing

You need to indicate whether or not consolidation is required for inward clearing transactions in a batch at the Account Class level. The indication for this option is carried forward to the 'Customer Account Maintenance' screen. If this option is unchecked here, it cannot be checked in the 'Customer Account Maintenance screen'.

6.1.6.1 Processing for Consolidation of Inward Clearing

During the Inward Clearing process, the consolidated entry for clearing will be passed according to the following grouping:

- Remitter's Account
- Clearing Product
- Instrument Currency
- Remitter's branch
- End point

A consolidated clearing entry will be passed using a separate Transaction Code maintained in the 'Clearing Product Preferences' screen. This Transaction Code should be set with Cheque Mandatory option as No in the 'Transaction Code Maintenance' screen.

One consolidated clearing entry will be passed for each of the above groups. Entries will be passed against a common reference no. generated for each of the groups. After the consolidated entry has been passed, each individual instrument will be processed separately to pass charge entries (if applicable) at the transaction level.

Specifying Turnover Limit Preferences

You can specify turnover limits for an account class and thereby monitor the turnover in all accounts linked to the account class.

Turnover Limit Code

Specify a turnover limit code that should be linked to the account class. The adjoining option list displays all valid turnover limit codes maintained in the system using the 'Turnover Limit Maintenance' screen. You can choose the appropriate one.

6.1.7 Specifying Liquidation Preferences for Debit Interest and Charges

You must specify the liquidation preferences for debit interest and charges, for those accounts classes where interest/charge has to be debited from a Receivable GL before actually debiting the customer account. This feature is applicable only for the debit interest and any charges on the account calculated through the IC module. The preferences that you need to specify are:

- Liquidate Using Receivable - Indicates whether receivable tracking is required for IC Debit interest and IC charges
- Debit Notice – enabling this option indicates that a notification needs to be sent to customers before debiting the customer account for the interest / charge calculated for the period.
- Liquidation Days – specifies the number of working days from the actual liquidation date before the interest/charge can be liquidated into the customer account. Working days are calculated on the basis of the Local Holiday Calendar.
- Liquidation Mode – debit interest or charges can be liquidated either Manually or Automatically. If you choose the automatic mode of liquidation, debit interest or charges are liquidated automatically as part of the BOD process on the liquidation date. However, after having specified Auto as the mode of liquidation, if you wish to liquidate them manually for a specific account, the System intimates you with an override message. Manual interest liquidation can be triggered through the 'Debit Interest Liquidation' screen. Manual liquidation is recommended during Account Closure.
- Verify Funds –enabling this option indicates that an available balance check should be performed for receivable tracking. As a result, the System performs the available balance check before debiting the account. The available balance also includes the limit amount. Verification of funds is applicable only in the case of Auto-Liquidation. If you leave this option unchecked, the System performs a 'force-liquidation' regardless of whether the account has sufficient funds or not.



Note the following:

- You will not be allowed to change these preferences at the account level. However in the Amounts and Dates section of the 'Customer Accounts Maintenance' screen, both the total debit interest due as well as the charges due, are displayed.

- If there is any outstanding interest or charges on the account, the outstanding amount is displayed as an override while saving the transaction involving the account.
- While closing an account closure, the System verifies whether there is any outstanding debit interest or charges on the account. You will need to liquidate these before Account Closure.

An error log is created to store the error details of accounts for which liquidation could not be performed due to the following reasons:

- The Verify Funds option is enabled and partial liquidation is performed
- The Verify Funds option is enabled and the account has insufficient funds
- Accounting entries do not get passed successfully irrespective of whether the Verify Funds option is set or not.

Refer the End of Day processing for Debiting Receivable GLs section in the Daily Processing of IC chapter of the IC User Manual for details on end of day processes on Auto and Manual liquidation.

6.1.8 Maintaining Details for Free Banking

For account classes for which a free banking period is being provided, you can indicate the free banking parameters. These include:

- The number of days after the account opening date, for which no charges would be levied on the account. This is the free banking period. Charging for the account would commence when the free banking period has elapsed.
- Whether an advice (charge start advice) is to be sent to the customer, indicating the commencement of charging on the account
- The number of days before the charge start date, the charge start advice is to be sent to the customer, indicating the commencement of charging on the account.

6.1.9 Specifying Initial Funding Preferences

You need to specify the following details pertaining to initial funding for opening accounts under the account class.

Event Class Code

Specify the event class code maintained for initial funding process for the module code 'DE'. This adjoining option list displays all valid event class codes maintained in the system. You can choose the appropriate one.

Charge Role to Head Code

Specify the class code that you wish to use for posting charge-related accounting entries for initial funding. This adjoining option list displays all valid class codes maintained in the system. You can choose the appropriate one.

Refer the section 'Maintaining Event Class for Account Initial Funding' in the chapter titled 'Creating Classes' under Modularity User Manual for further details about the event class code.

6.1.10 Maintaining Provisioning Details

When you define an account class, you can specify whether provisioning is applicable for accounts using the class. You can make the following specifications in the Provisioning Details section in the 'Account Classes' screen:

- Auto Provisioning Required - Check this box if provisioning is applicable
- Provision Frequency - Frequency at which the provisioning would be done, either daily or monthly

 The frequency you define here is only applicable if you have indicated individual account-wise status processing for accounts in the Branch Parameters. If you have indicated status processing at Group/CIF level, then the provisioning batch process executes at the frequency maintained in the 'Branch Parameters' screen for your branch, and not at the frequency maintained in the Account Classes screen.

- The currency in which the provisioning amount must be calculated – either account currency or local currency
- Default exposure category for accounts using the account class
- Event class for which the provisioning accounting entries would be defined

The specifications you make here are inherited by any account that uses the account class.

In addition to these preferences, you must also indicate:

- The accounting roles and heads representing the GLs to which the accounting entries for provisioning must be passed, for each account status
- Whether provisioning entries for an account must be rebooked when provisioning is done after an automatic status change for the account

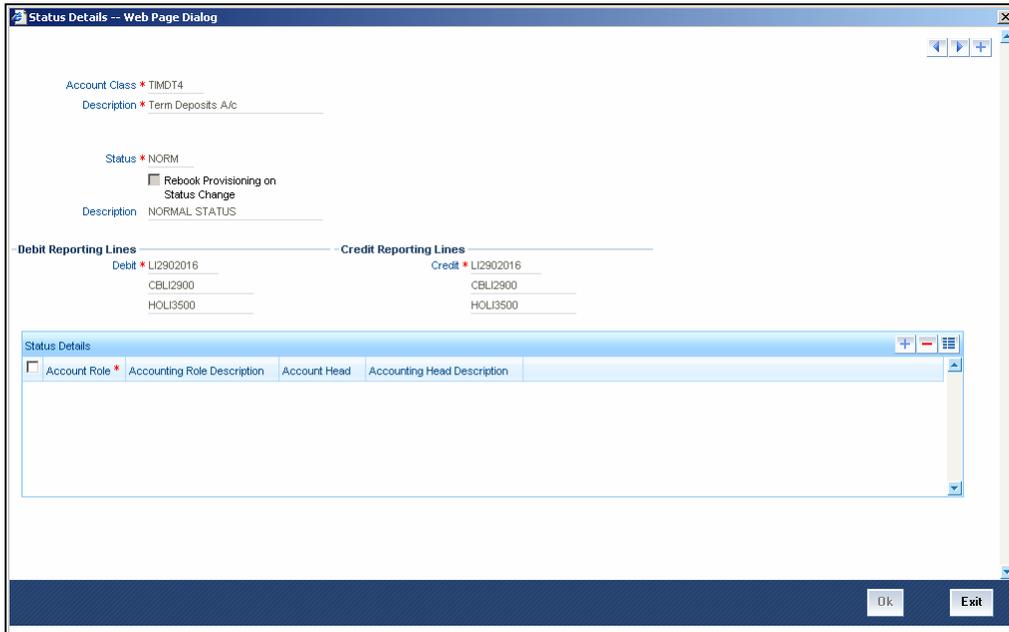
You can maintain these details for each account status in the 'Status Details' screen.

6.1.11 Maintaining Status Codes for Account Class

Current and Savings accounts that have not generated any interest over a specific period or have remained inactive with interest overdue may be identified as 'NPAs' (Non-Performing Asset). In Oracle FLEXCUBE, you can assign different status codes to an account class, which will be applicable to all the accounts under it. The accounts will move from one status to the other based on the number of days they have remained inactive in the system. The status of an account will determine whether the account should be marked as an NPA or not.

Further, you can also specify the reporting lines (for GL, Central Bank, and Head Office) to which accounting entries should be passed when an account moves from one status to the other. You can post all debit and credit balances of one account class to a single General Ledger account. Conversely, you also have the option of posting debits and credits to separate GLs.

The status codes and the reporting lines for each status may be defined in the 'Status Details' screen. Click the 'GL Lines' button in the 'Account Classes' screen to invoke it.



You can specify the following details in this screen:

Status

You can select the different status codes applicable to the account class, in this field. Use the Add icon to define each status and the attributes for the same. You can use the navigation icons to move from one status to the other.

Only status codes with status type 'Account' will be available in the option-list if the Status Processing Basis is defined as 'Contract/Account' for all branches, in the Branch Parameters. If the Status Processing Basis is defined as 'Group/CIF' level for any branch, then the statuses of type "Both" are available. In this case, it is mandatory to link all the statuses defined.

On selection of the status, the associated description will be displayed alongside.

6.1.12 Specifying Reporting line Details

Specify the following:

Dr and Cr GL Lines

Select the debit GL account, to which all debit balances within a specific account class will report to, when it moves to the status being defined. You can identify the debit GL from the list of existing GLs. Likewise, all credits within a particular account class will report to the GL account that you have identified to track credits.

Dr and Cr Central Bank Lines

Select the Central Bank Debit line to which all debit accounts belonging to an account class should report to when it moves to the selected status. You have maintained Central Bank Debit lines in the 'Reporting Lines Maintenance' screen. You can select the appropriate CB Debit Line from the available option-list.

Similarly, all accounts belonging to an account class, if in credit should report to a Central Bank Credit Line for the selected status. You can identify the CB Credit Line that should be associated with the status from the option-list available.

Dr and Cr Head Office Lines

This is the Debit Head Office GL maintained in the 'Reporting Lines Maintenance' screen to which all accounts belonging to this class will report, if they move to the status being defined.

Similarly, select the Credit Head Office GL maintained in the 'Reporting Lines Maintenance' screen to which all accounts belonging to this class will report to, when they move to the status being defined.



As a mandatory requirement, you have to associate the status 'NORM' (Normal) when maintaining status codes for an account class.

Accounting Roles and Heads for Provisioning

In addition to the provisioning preferences that you specify for an account class, you must also maintain the accounting roles and heads representing the GLs to which the accounting entries for provisioning must be passed, for each account status. You can maintain this information in the 'Status Details' screen, when you define each of the status codes.

Rebook Provisioning on Status Change

In the 'Status Details' screen, you can indicate whether provisioning entries for an account must be rebooked when provisioning is done after an automatic status change for the account. Rebooking essentially means that fresh provisioning is done, after writing back the previous provisioning amount.

The provisioning batch process, when executed, not only computes the provisioning amount; it also records the current status of the account and checks whether the current status is different from the status that was prevalent when the process was previously executed. If so, the old provisioning amount is reversed (*if* the Rebook Provision option has been set in the Status Details), and the entries for the new provisioning amount are booked into the provisioning and write back GLs maintained for the current status in the Status Details.

If the Rebook Provision has not been set, there is no reversal of the old provisioning amount, and the differential provisioning entries are passed, as usual, into the GLs maintained for the new status.

6.1.13 Maintaining Auto Deposits

Auto deposits are the linked deposit accounts to the savings accounts. These accounts are created once the threshold balance exceeds in the customer accounts. You can maintain these accounts using 'Auto Deposits' screen. Click the button 'Auto Deposit' in the 'Account Class Maintenance' screen to invoke it.

The screenshot shows a web page dialog titled "Auto deposits -- Web Page Dialog". It contains the following fields and controls:

- Account Class: _____
- Transaction Code: _____
- Currency: _____
- Minimum Required Balance: _____
- Cluster id: _____
- Break Deposits First
- Def Rate Code: _____
- Def Rate Type: Mid (dropdown)
- Sweep Mode: Automatic (dropdown)
- Break Method: FFO (dropdown)
- Provide Interest On Broken Deposit
- Ok button
- Exit button

You have to specify the following fields in this screen.

Account Class

Specify the deposit type of account class for the auto deposit account.

Transaction Code

Specify the transaction code (DPN - New deposit account) for the book event to trigger at the time of creation of auto deposit account.

Currency

Specify the currency in which the deposit account has to be created.

Minimum Required Balance

Specify the balance that is required to be maintained at the linked savings account. If any balance exists beyond this balance in the account then the system creates an auto deposit account as part of the batch process.

Cluster ID

Specify a valid cluster ID you need to link to deposit account class.



You can link cluster ID only for term deposits.

Example

You specified the multiple factor as \$50; and the minimum required balance is \$5000. The savings account balance is \$5675. The system creates the deposit account, as part of intraday batch (DEDEPBAT), in multiples of \$50, which comes to \$650, and it retains the balance amount of \$25 in the savings account.

Def Rate Code

Select the code of the differential rate; whether 'Mid' or 'Standard'.

Def Rate Type

Select the type of differential rate code; whether 'Mid' or 'Buy' or 'Sell'

Sweep Mode

Select the mode of sweep from the following options.

- Automatic - For the deposit to be created as part of the batch
- Manual - For the deposit to be created manually

Break Method

Select the method in which the break of auto deposit should happen, from the following options.

- MAXB - The system breaks the maximum valued deposit account or the deposit account having the maximum balance in order of descending amount.
- MINB - The system breaks the deposit account having minimum balance in order of ascending amount.
- FIFO - The system breaks the deposit account in order of chronological account creation date.
- LIFO - The system breaks the deposit account in order of reverse chronological account creation date (the latest created deposit account breaks first).

Provide Interest On Broken Deposit

Check this box to indicate the system to calculate interest on the deposits. This is done when the attached account class is mapped to the IC product.

Break Deposits First

Check this box to indicate the system to break the deposit accounts created and transfer the proceedings to the savings account. The system breaks the deposits when the savings account does not have sufficient balance to withdraw the amount:

In this case the system breaks the auto deposit account and restores the savings account with balance to allow withdrawing the money.

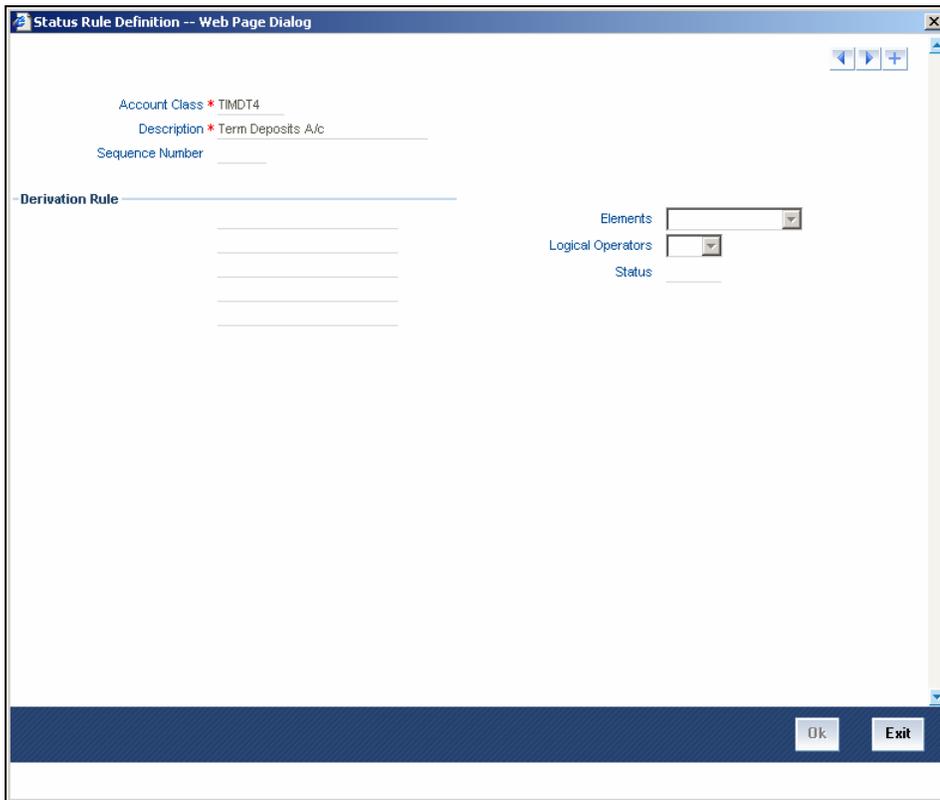
Example

The customer has the total balance in the account for \$5675 including \$650 as auto deposit. He withdraws \$5500 from an ATM. As part of intraday batch (DESWPBAT), the system breaks the auto deposit account of \$650 and restores the balance amount to savings. So his current standings would be \$175 in his savings account and he does not hold any auto deposit account.

6.1.14 Maintaining Rules for Automatic Status Change

If you have opted for automatic status change for all accounts belonging to an account class, you have to maintain the criteria based on which the system will bring about the status change automatically.

You can define the different criteria in the 'Status Rule Definition' screen. Click the button 'Status Rule' in the 'Account Class Maintenance' screen to invoke it.



In this screen, you can define five conditions for each status applicable to an account class. An account will be said to be in a specific status if any one of the five conditions associated with the status holds true for an account. Conversely, if all the conditions are false, the account will automatically move to the next available status for which the condition is true.

The following elements are available based on which you can build a condition for automatic status change. You can associate each of these elements with an account, in the 'Customer Accounts Maintenance' screen.

The set of elements are as follows:

- Frozen
- Dormant
- Nodbits
- Nocredits
- Stoppayment
- Current Status

In addition, the following elements will also be available for processing:

- OD (overdraft) Days
- Inactive Days
- Overline Days
- TOD (Temporary Overdraft) Days
- Customer Classification

Logical Operators

Logical Operators are indicators of certain conditions that you specify while building a rule. These operators are used in combination with the elements discussed earlier. The following is a list of logical operators that you would require to build a status rule:

AND	The conjunction 'and'
OR	The conjunction 'or'
>	Greater than
>=	Greater than or equal to (please note that there is no space between the two symbols)
<	Less than
<=	Less than or equal to (please note that there is no space between the two symbols)
< >	Not equal to (please note that there is no space between the two symbols)
=	Equal to

6.1.14.1 Modifying Account Status Manually

For status movements that have to be performed manually on a customer account, you can use the 'Manual Status Change' screen.

Invoke this screen, by typing 'STDSTMNT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Manual Status Change Input -- Web Page Dialog

Branch * CHO
BANK OF INDIA

Account No * BRR112

Status NORM

Since * 7/3/2000

New Status NORM

No Debit
 No Credit
 Frozen
 Posting Allowed
 Status Change Automatic
 Dormant

Fields

Input By SHARAN Date Time 7/3/2000 10:12:38 Modification Number 1 Open
Authorized By CL2 Date Time 7/3/2000 10:12:54 Authorized

Provide the following details in this screen to facilitate a manual status change:

Account No

Select the customer account for which you are marking a manual status change, from the option-list provided.

On selection of the account, the system will display the current status of the account as well as the date on which the account moved to the current status.

New Status

Specify the new status of the account. You can select the appropriate status from this list.

If Status Processing Basis specified in the Branch Parameters for all the branches is 'Contract/Account', only status codes maintained with status type 'Account' (in the 'Status Codes Maintenance' screen) will be available in the option-list. If Status Processing Basis for even one of the branches is specified as 'Group/CIF' level, then the only statuses available will be of type "Both".

Account Statuses

In addition to the new status, you can also mark the account with any one of the following statuses, if required:

- No Credit – if checked, no credit movement will be allowed on the account
- No Debit – the system will not allow debit movements on the account if you select this option
- Frozen – if selected, no activity will be allowed on the account
- Posting Allowed – if checked, posting of accounting entries will be allowed in the account

Status Change Automatic

You can select this option if you want the subsequent status change for the account to be performed automatically by the system. After the account moves to the new status specified here, all subsequent status movements will be triggered automatically, during the EOD run for the branch. However, the changes will come into effect only upon authorization of the details maintained here. At a later date, you can switch back to the manual mode by unchecking this option and having the same authorized.

The manual status movement that you specify in this screen has to be authorized for the new status of the account to come into effect.

6.1.14.2 Maintaining Status Change Processing

For accounts marked with automatic status change, you can execute a batch process at EOD to trigger the status movement and other associated changes. Use the 'Account Status Update Processing' screen available in the Application Browser to begin the batch process.

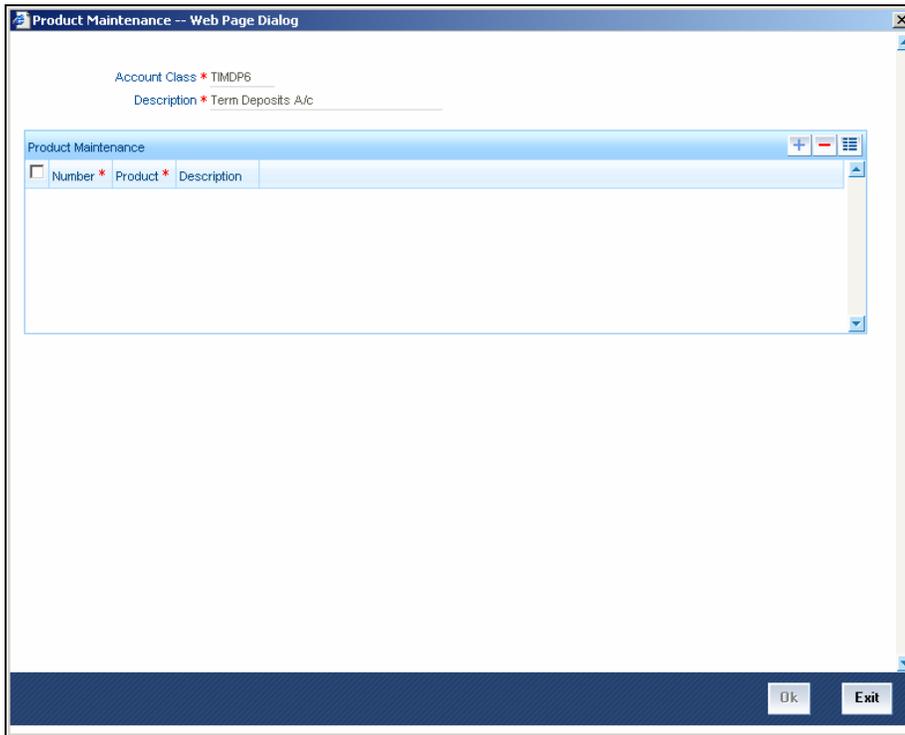
If the Status Processing Basis defined for the branch is 'Group/CIF' level, the worst status for all loans and overdrafts accounts is calculated for a Group/CIF level. This status is displayed in the respective Group/CIF screens as well as at the respective account and contract screens. The individual status of each account and contract is also displayed in the accounts screen as 'Account Derived Status'.

Refer the 'Products' chapter of the Interest and Charges user manual for more details.

6.1.15 Maintaining Sequence for Funds Allocation

The allocation of funds will occur as per the product sequence you maintain in the 'Product Maintenance' screen invoked from the 'Account Class Maintenance' screen. Click the 'Amt Block' button to access this screen.

The screen is as shown below:



In this screen, you will specify the sequence of products based on which funds will be made available when a credit is posted to an account with a track receivable option. The sequence number is automatically generated by the system. All authorized products of your bank will be available in the option-list. On selection of the product, the product description will appear alongside.

Whenever a credit happens to an account with a track receivable option, the system will check if the account has any receivable being tracked against it. If yes, the amount is blocked as a receivable and this process continues until the amount needed for liquidation becomes fully available.

The batch process run as part of EOD/BOD will liquidate the loan contract or retail teller contracts.

If the amount received is not sufficient for full liquidation, then depending on the minimum amount required for liquidation, the system would initiate a partial liquidation for loans but for retail teller contracts liquidation will be initiated only when full amount is available.

The following example illustrates the manner in which the system will use the sequence for allocation of funds:

Assume that you have maintained the following product sequence for funds allocation:

Sequence No.	Product
1	ADBN
2	LDBD
3	ABCD

The liquidation schedule dates for the various loan contracts are as follows:

Contract	Liq. Schedule Dt.	Liqd. Amt. (in USD)
LDBD001	1 st January 2002	1000
LDBD002	1 st January 2002	500
ADBN001	2 nd January 2002	1000
ABCD001	2 nd January 2002	500

Further, all contracts are marked for auto liquidation and the settlement account for all contracts is A1. The balance in account A1 as on 1st January 2002 is 500 USD.

Batch liquidation run as part of BOD/EOD on 1st Jan.	Liquidation does not occur as the system detects insufficient funds in A1 (only 400 USD). The account is marked for receivable tracking and a block is placed on 400 USD.
A credit of 500 USD to A1 on 2nd Jan.	<p>The total amount blocked gets updated to 1000 USD. Since we have two contracts involving the same product (LDBD) maturing on the same date, funds will be allocated to the first contract, LDBD001 (based on the Contract Reference Number). Subsequent credits to the account will be used towards loan LDBD002.</p> <p>Since contracts with LDBD have earlier schedule dates, funds will be allocated to them though, as per the product sequence, contracts with ADBN should receive the funds first. The liquidation schedule date takes precedence in this case.</p> <p>Further credits to account, A1 will be allocated against the contract ADBN001 followed by the contract ABCD001. This will be based on the product sequence number since both contracts have the same schedule dates.</p> <p>Within a contract, allocation of funds towards the various components like interest, penalty interest</p>

	<p>etc. will be determined by the 'Liquidation Order' maintained for the loan product.</p> <p>To sum up, the schedule date of the loan contract takes precedence followed by the product sequence and finally the liquidation order.</p>
--	--

STOP If insufficient funds are detected in an account with a receivable tracking, the system will trigger the event 'LBLK' indicating that enough funds are not available and that subsequent credits made to the account will be blocked as a receivable.

6.1.16 Maintaining Transaction Restrictions for Account Class

You can place restrictions on transactions involving customer accounts, at the account class level. As discussed earlier (for customer account), these restrictions get defaulted to all accounts that are linked to the account class. But you are allowed to change these restrictions for individual accounts as well.

To maintain the restrictions click the 'Restriction' button in the 'Account Classes' screen. The 'Product and Transaction Codes Restriction' screen is displayed.

The restrictions can be based on:

- Products
- Transaction Codes

Validation of Restrictions

During maintenance or online operations, in the respective contract screens for the restricted transactions, when you specify the customer account, the system checks whether the account class used by the specified account is restricted for the product that has been selected, or the debit/credit transaction type. If so, an override is sought when such contracts are saved.

6.1.17 Maintaining Details of Account Statements Generation

To receive the details of account balances you need to capture the relevant information in the MT 941/MT942 message. The account balance details can be linked to the message by employing the statement screen. To invoke this screen click on the 'Statement' button, in the account class maintenance screen. You need to specify the details for an MT 941/MT942 message.

The screenshot shows a web page dialog titled "Interim and Balance Report -- Web Page Dialog". It is divided into two main sections: "Interim Transactions Report" and "Balance Report".

Interim Transactions Report:

- There are two checkboxes: "Generate Message" and "Generate Message only on Movement".
- To the right of these checkboxes is a "TIMES" button.
- Below the checkboxes are two dropdown menus: "Report Transactions Since" and "Or".
- In the center, there are two tables: "Minimum Debit Amounts" and "Minimum Credit Amounts". Each table has a "Currency *" column and an "Amount" column.

Balance Report:

- There is a "Generate Balance" checkbox.
- To the right of this checkbox is a "TIMES" button.
- Below the checkbox are two dropdown menus: "Report Transactions Since" and "Or".

At the bottom right of the dialog, there are "Ok" and "Cancel" buttons.

This screen contains the details necessary for the account generation parameters. The message details the balance of an account or group of accounts under a particular account class. The account balances indicate the condition of the account for an identified time period.

6.1.17.1 Specifying Interim Transactions Report

Specify the following:

Generate Message

Check this box to indicate that the accounts belonging to the account class are to be considered for periodic interim statement generation i.e., MT942.

Generate Message Only On Movement

Check this box to indicate that the interim statement needs to be generated only if additional entries have been posted subsequent to the previous interim statement generation.

Report Transaction Since

This is a list of all the transactions the accounts under a class have undergone, on basis of which the transactions would be reported in the interim account statement. You can choose the appropriate values applicable:

- Previous MT942: This indicates that all transactions posted and authorized since previous MT942 would be sent in the current interim statement
- Previous MT940/MT950: This indicates that all transactions posted and authorized since previous MT940/MT950 would be sent in the current interim statement. If this option is selected, user will have to specify the cycle of account statement to be considered.

Minimum Debit Amount and Currency

Specify the minimum transaction amount for the debit transaction, which is eligible for reporting in the interim statement. This amount should be qualified by a currency. The amount for the corresponding account currency will be defaulted from here while opening the account.

Minimum Credit Amount and Currency

Specify the minimum transaction amount for the credit transaction, which is eligible for reporting in the interim statement. This amount should be qualified by a currency. The amount for the corresponding account currency will be defaulted from here while opening the account.

Generate Balance

To indicate that accounts under certain account classes are to be considered for generation of their balance messages, check this box. The valid values for this action are Y and N.

Of

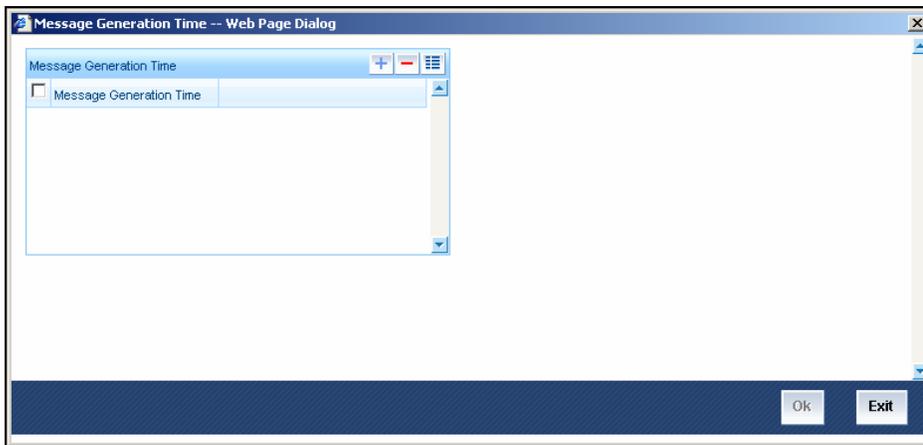
Select the mode of message for balance generation form the option list

Report Transaction Since

This is a list of all the transactions the accounts under a class have undergone, in the interval of balance messages generated for the accounts under the respective classes. You can choose the appropriate values applicable:

- Previous MT940: This indicates all transactions posted and authorized since the issue of a previous MT 940 in the current balance report.
- Previous MT941: This indicates all transactions posted and authorized since the issue of a previous MT 941 in the current balance report.
- Previous MT950: This indicates all transactions posted and authorized since the issue of a previous MT 950 in the current balance report.

You can synchronize the time instance by hours for generation of balance messages by clicking the 'Times' button.



This screen is employed to indicate the the time instance in hours for the generation of the balance reports.

Message Generation Time

Specify the timing for generation of the MT 941/MT942 messages. You can specify the time interval in hours only.

A new message type is created for the balance report process which can be run as part of a scheduled task. This message type is ACST_BALANCE and ACST_INT_DTL.

6.1.17.2 Balance Statement Handoff

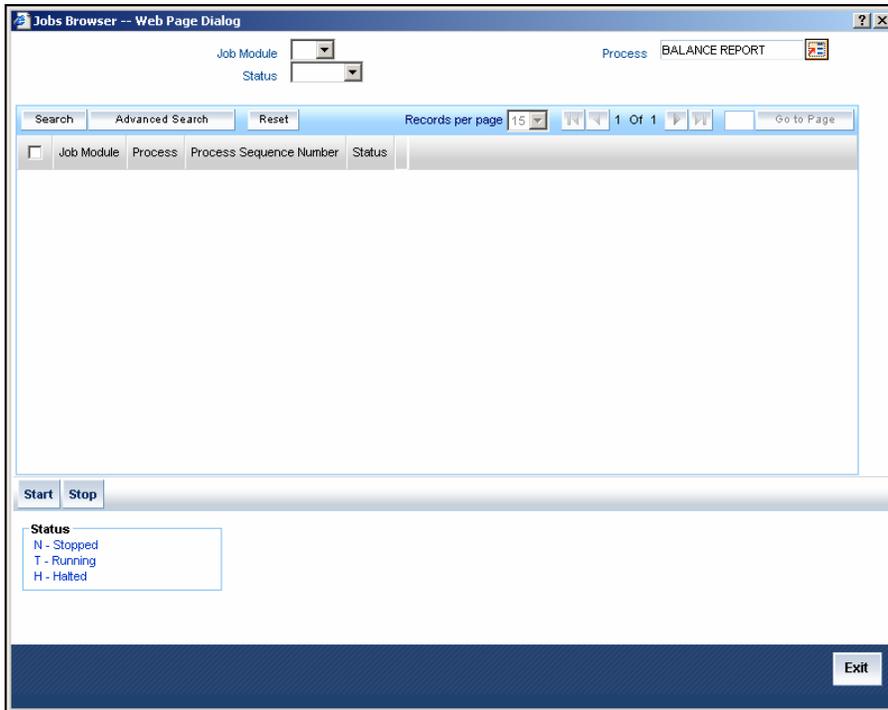
The balance statement can be handed off as part of scheduled task under Oracle. You need to assign its frequency in hours. This process is initiated for all accounts requiring a balance account statement. As discussed previously the time for generation of the statement is determined and specified. In case of no subsequent transactions reports, the statement is not generated.

6.1.17.3 Assigning Balance Statement as Job

The balance statement can be facilitated to run as part of a scheduled job as part of the Oracle jobs initiated during processing.

The 'Jobs Browser' screen of the application provides you the facility to run the balance statement as a synchronized task, subject to specified time intervals in hours.

Invoke the 'Jobs Browser' screen from the application typing 'CSSJOBBER' in the field at the top right corner of the Application tool bar and click on the adjoining arrow button.



Select the option 'Generate Balance Report' from the Process option list. All associated accounts of the particular branch that have been marked for generation of balance statements are procured by Oracle FLEXCUBE.

The debit and credit accounts considered since the previous issue of an MT 941 are picked for the current processing. The previous messages are based on the parameters maintained for each account. This processing produces details of the statement generation.

6.1.17.4 Generation of Ad hoc Reports

Balance reports for each account under an account class can be generated on an ad hoc basis. The Ad Hoc report generation screen is used for capturing details of a balance report sent ad hoc.

You can invoke this screen by typing 'ACDADCRP' in the upper right corner of the application toolbar, and clicking the arrow adjacent it.

The screenshot shows a web-based dialog box titled "Adhoc Report Generation - Web Page Dialog". The dialog contains a form with the following elements:

- A label "Balance" followed by a horizontal line.
- A field "Branch Code * CHO" where "CHO" is displayed in red.
- A field "Swift Message Type" with a dropdown menu showing "941".
- A field "Account *" with a text input area and a small icon to the right.
- A "Generate Statement" button located below the "Account" field.
- A "View" button at the bottom left of the dialog.
- An "Exit" button at the bottom right of the dialog.

Branch Code

The branch to which the account marked for balance report generation belongs is displayed; you cannot change or modify this value.

Account

Select the account which has been identified for generation of a balance statement, from the option list. The account balance of this account is generated as an outgoing statement.

Swift Message Type

Select the type of message required to be sent. As the message is a balance statement, select MT941/MT942.

Click on the 'Generate Statement' button to initiate the generation of balance statement for the account you have selected. This process would pick up the entire debit and credit component accounts created since the issue of a previous MT941, MT942, MT950 or MT940 are included in the generated statement.

You can examine the details of the generated message, to ensure that all details entered are correct. Click on the 'View' button, to observe the outgoing message.

Message Details -- Web Page Dialog

Reference Number _____ Sender _____
DCN * _____ Swift Message Type _____
Version Number _____

Remarks _____ Reject Reason _____ Message Trailers _____

Exit

You can examine the message for ensuring the information entered is complete. You can only view the details of the message; no input of additional information is supported at this stage.

6.1.18 Specifying Regulation D Applicability for Account Class

For an account class, you can define whether the Regulation D limits are applicable, and the period over which the limits would be applicable. In the 'Account Class Maintenance' screen, click the 'REG' button to invoke the 'Reg Details' screen. You can specify the Regulation D applicability details in this screen.

REG Details -- Web Page Dialog

Reg D Applicable

Reg D Periodicity

Monthly

Statement Cycle

None

Ok Exit

If you indicate the periodicity of Regulation D applicability as 'Statement Cycle', the restricted transactions would be counted over the primary statement cycle defined for the account class.

The Regulation D applicability details specified for an account class would default to all accounts using the class. However, you can make changes to these details when you set up a customer account that uses the account class.

6.1.19 Assigning Preferred Branches, Currencies and Customers

In addition to what you have specified in the 'Account Class Maintenance' screen you have the option of specifying the following for an accounts class:

- List of allowed or disallowed branches and allowed or disallowed currencies
- List of allowed and disallowed customer categories and allowed and disallowed customers

You can specify the branch and currency preferences through the 'Account Class – Branch and Currency Preferences' screen. Click 'Branches/ Currencies' in the 'Account Class Maintenance' screen. The 'Account Class – Branch and Currency Preferences' screen will be displayed.

The screenshot shows a web page dialog titled "Account Class - Branch and Currency Preferences". The dialog contains the following elements:

- Account Class * TIMDP6
- Description * Term Deposits A/c
- Restriction Type: Allowed, Disallowed
- Available Branches: A list box with a plus, minus, and list icon. Below it is a text field labeled "Available Branches *".
- Restriction Type: Allowed, Disallowed
- Available Currencies: A list box with a plus, minus, and list icon. Below it is a text field labeled "Available Currencies *".
- At the bottom, there is a "Currency Preference" section and "Ok" and "Exit" buttons.

In this screen you can specify the following for an account class:

- Those branches to which all parameters defined for this account class should be available
- Those currencies in which all customer accounts linked to this account class can operate

6.1.20 Maintaining Branch Preferences

Customer accounts maintained in any branch can be linked to any account class. However, you have the option of restricting the linkage of customer accounts in a particular branch or branches to an account class.

Example

Your bank has a total of 25 branches. Branch 001 and 004 handles only Corporate Customers. For an account class, say, SAV-IND (savings accounts of individuals) you would like to disallow linkage of all customer accounts of branch 001 and 004.

To specify this, click on disallowed since the disallowed branch list is smaller than the allowed branch list. From the list of Available Branches select 001 and click the adjoining arrow. Repeat the procedure for 004. 001 and 004 will be listed under disallowed branches.

 For specifying the allowed list of branches, first click on allowed. You will notice that the list title changes accordingly to allowed and vice versa. You should select allowed or disallowed depending upon the length of the list.

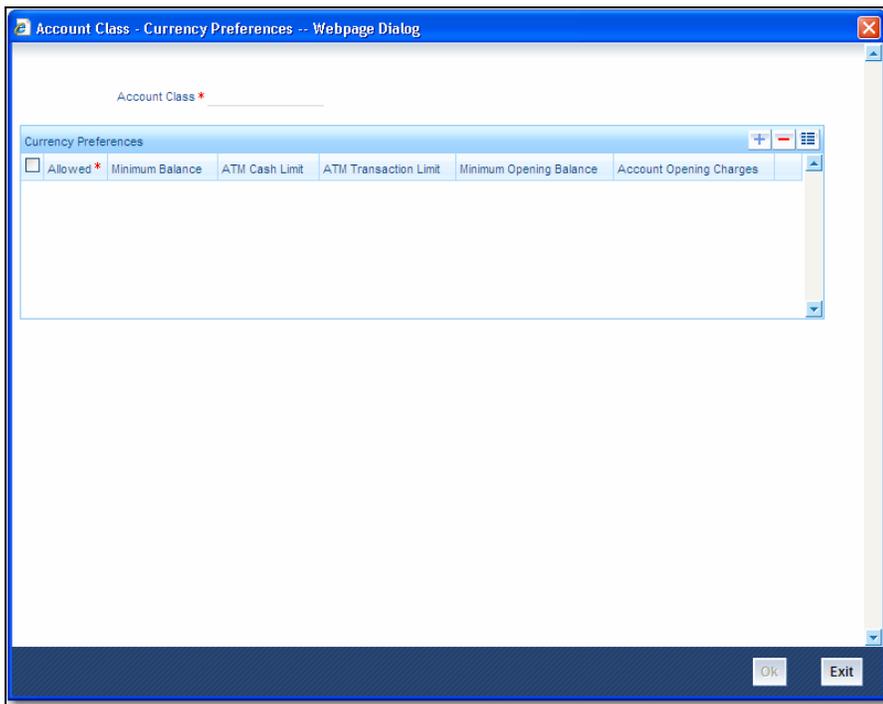
6.1.21 Maintaining Currency Preferences

For all accounts under this account class you have the option of specifying currencies in which transactions are allowed/disallowed.

Example

You want to restrict all account level transactions under the account class Corporations for corporate type accounts to four important currencies only, say - USD, GBP, JPY, and DEM. You can specify the same. But currency preference needs to be accompanied by specifications regarding the minimum balance limit in each currency.

To do this, click the 'Currency Preference' button. The 'Account Class - Currency Preferences' screen will be displayed.



All the allowed currencies you have defined for this account class will be displayed in the Allowed column. You can enter the minimum balance that should be maintained against each currency. You can also specify the minimum amount that should be deposited at account opening. This value should not be less than the minimum balance for the currency. Additionally, you can specify charges that should be levied against each currency for opening a customer account.

6.1.22 Maintaining Customer Preferences

Instead of linking each customer account to an account class, a customer category is linked to the class.

For an account class you should specify the category that should be linked to it and also specify if all customers under each of the categories are to be linked to the account class. In the 'Account Class - Customer List' screen you have the option of specifying the categories that should be linked to this account class and within a category you can also restrict individual customers to be linked to the class.

To indicate allowed customer categories click the 'Customer/Categories' button. The 'Account Class - Customer List' screen will be invoked.

The screenshot shows a web page dialog titled "Account Class - Customer List". The dialog contains the following elements:

- Account Class * TIMDPS
- Description * Term Deposits A/c
- Selection Indicator: Allowed, Disallowed
- Customer Categories section with a list box and an "Available Categories *" field.
- Customers section with a list box and a "Customer No * Allowed" field.
- Buttons for "Ok" and "Exit" at the bottom right.

In this screen you define the following:

- A list of allowed or disallowed customer categories
- A list of disallowed customers (if any) under the allowed category

For an account class you need to specify the customer categories that should be linked to it and also customers within a category who should not be allowed to be linked to this account class.

Example

Requirement

You are capturing the features of a Nostro account class called NostroLCY, you would like to:

- Associate the customer category called Banks with NostroLCY
- Disallow a customer called Midas-Bank associated with the customer category called Banks from using the features of this class
- Grant your customer Morgan Stanley linked to the customer category called Financial Institutions all rights associated with NostroLCY

Procedure

In the Selection Indicator field click on Allowed (since your allowed list is smaller and therefore easier to indicate).

1. Highlight and select the Customer Categories called Banks and Financial Institutions in the Available Categories list and click the adjoining arrow.
2. Next, highlight Financial Institutions and click adjoining arrow against Customers. It will display the entire list of customer accounts maintained under the customer category Financial Institutions
3. Select Morgan Stanley. It will be listed in the first row. To allow this customer the parameters assigned to this account class check the small square box alongside
4. To add a row, click the Add icon. To delete an extra row, click the Delete icon
5. To disallow Midas Bank, click on Banks under available categories. Click the adjoining arrow against Customers, to display a list of all the customers under this category. Select Midas Bank. Since you would like to disallow this customer do not check the square box against it

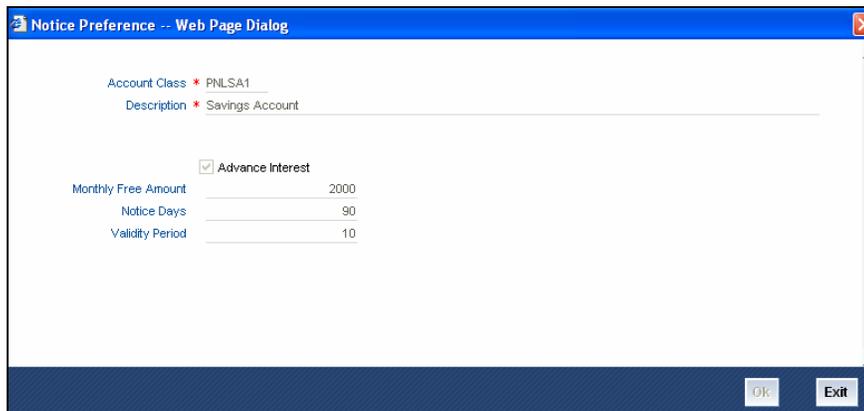


Check the square box to allow a customer the parameters assigned to this account class. Leave the box unchecked to disallow a customer from being assigned to this account class.

6.1.23 Maintaining Notice Preferences

You can specify the notice preferences for the withdrawal of amount through the 'Notice Preferences' screen. Click 'Notice' in the 'Account Class Maintenance' screen.

The 'Notice Preferences' screen is displayed as follows:



Account Class *	PNLSA1
Description *	Savings Account
<input checked="" type="checkbox"/> Advance Interest	
Monthly Free Amount	2000
Notice Days	90
Validity Period	10

The following fields are displayed in this screen:

- Account Class – The unique code assigned to the account class is displayed
- Description – A short description of the account class is displayed

The following are the notice preferences that you can specify for an account class

Advance Interest

Check this field to levy the advance interest on the account class



Note the following:

- The customer of the account class is liable to pay this interest in case he/she fails to provide the required notice to the bank.
- The system deducts the advance interest from the credit Interest earned by the customer of the account class on his/her credit balance in the account.

Monthly Free Amount

Specify the amount that a customer of the account class can withdraw per calendar month from his/her savings account without being liable to pay advance interest.

Notice Days

Specify the number of days before which a customer of the account class should notify the bank if he/she wants to withdraw an amount more than the 'Free Amount' from his/her account.

Validity Period

Specify the notice validity period in number of days. During this period, a customer of the account class can do the withdrawal of the amount for which he/she notified the bank.

6.1.24 Maintaining Narratives

The 'Narrative Maintenance' screen allows you to define the format of a Detailed Account Statement.

Invoke the 'Narrative Maintenance' screen, by typing 'CSDSTNAR' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

If you are defining the details of a new record, choose new from the Actions Menu, or click new icon from the toolbar. The 'Narrative Maintenance' screen is displayed without any details.

Order	Narratives *
1	LRTX1
2	LRTX6C

Language	Description
GER	

Narrative Type *

- Narrative
- Tax
- Event
- Charge
- Interest
- Commission
- Transaction

Fields

Input By BRU1 Date Time 7/3/2000 12:20:49 Modification Number 3 Open
Authorized By BRU1 Date Time 7/3/2000 12:20:51 Authorized

After you have entered all the details of a record, save the record using one of the following methods:

- Click Save icon in the toolbar
- Select Save from the Actions Menu

While maintaining narratives, if you choose the narrative type for a module the prompt codes maintained for this module are displayed. You can choose the relevant prompt code from the option list.

For the FT module, the prompt codes can be the following:

- FT-EVENTDESC
- FT-USERREFNO

For the above prompt codes you have to enter the descriptions in the desired language. For instance the description for FT-EVENTDESC can be maintained as EVENT DESCRIPTION in the English language.

The Account statement for the above maintenance will look like EVENT DESCRIPTION – REVERSAL, where reversal is the actual event happening. The word REVERSAL itself is picked up from the same screen for Event type of narratives.



The same logic applies to the other type of narratives

6.1.25 Maintaining Customer Instruction Details

Instructions Maintenance screen allows users to maintain instructions for customers with the current branch as the local branch.

You can invoke this screen, by typing 'CSDINSTR' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Specify the following:

Customer Number

Specify the required Customer Number from the list of values maintained.

Customer Name

The name of the customer is displayed here.

Instruction Id

Unique ID for the instruction is displayed here.

Instruction Date

Specify the date on which the instruction is added. You can select the date from the adjoining calendar.

Instruction Expiry Date

Specify the date on which the instruction will expire. You can select the date from the adjoining calendar.

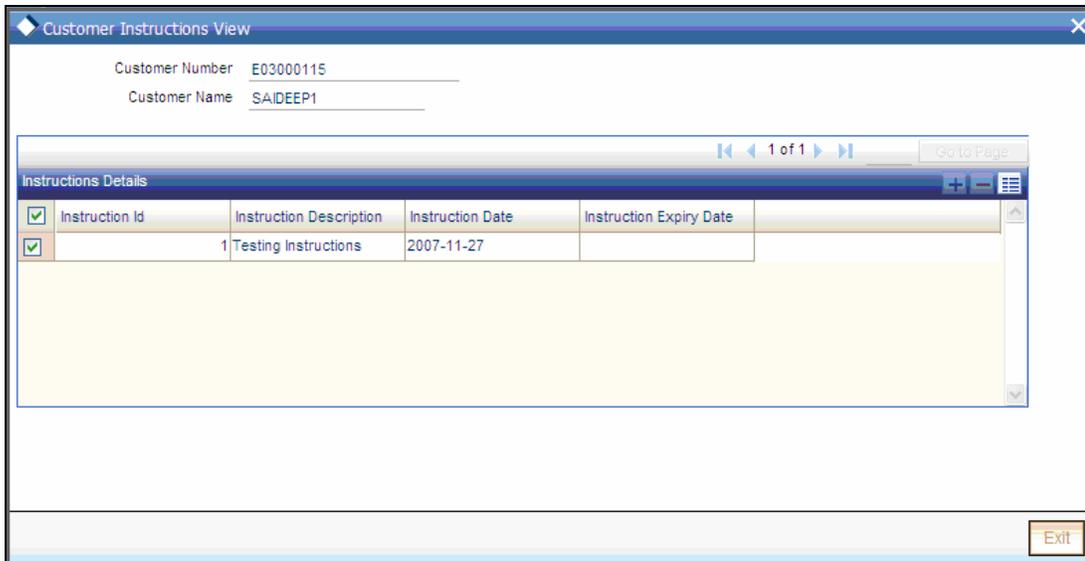
Instruction Description

Specify the description of the Actual Instruction.

6.1.25.1 Viewing Customer Instructions

All the instructions maintained in the Instructions Maintenance screen can be viewed in the Customer Instructions View screen. To invoke this screen, specify the Customer number, Contract reference number or Account number and press the hotkey F6.

If F6 is pressed from customer account number field, system fetches all the instructions of customer of the selected customer account. If F6 is pressed from a contract reference number field, system fetches all the instructions of the counterparty of the contract. If F6 is pressed from customer field, system fetches all the instructions of customer of the selected customer.



The Customer Instruction View screen will be launched with all the instructions maintained for the customer.

The following fields can be viewed in this screen:

- Customer Number
- Customer Name
- Instruction Id
- Instruction Date
- Instruction Expiry Date
- Instruction Description

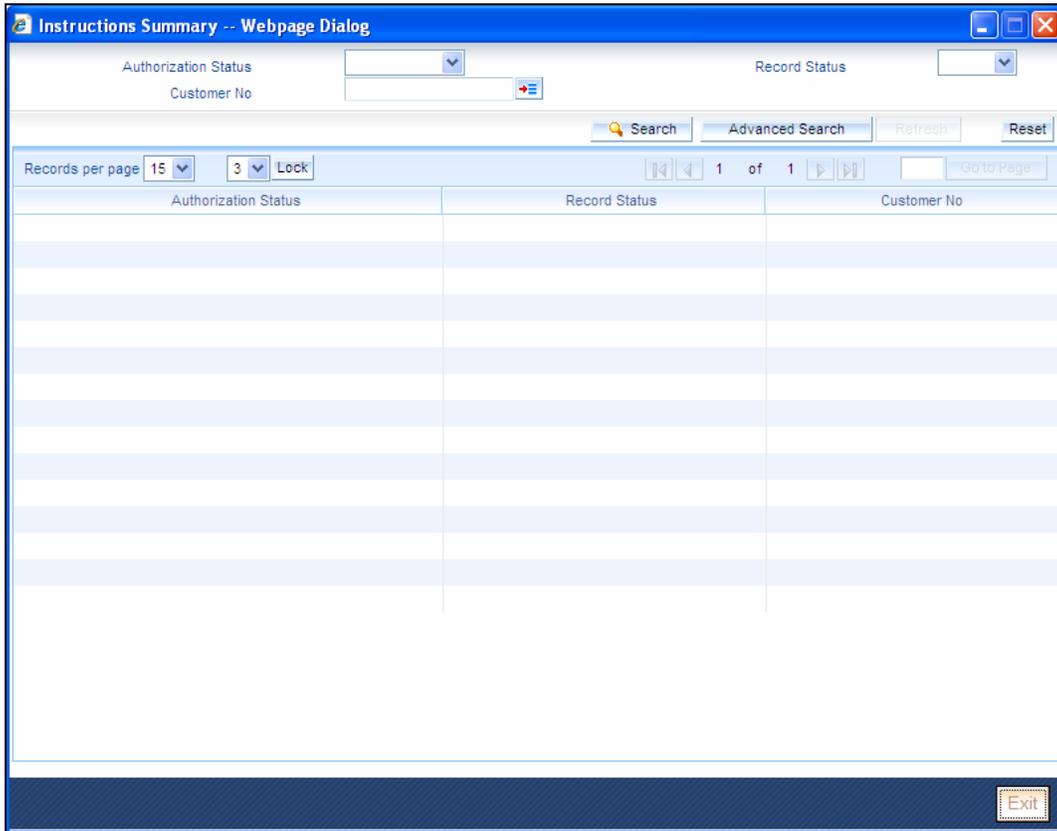
For mashreq, you can press the hotkey F6 to invoke the instruction screen from the following screens too:

- Customer Creation Screen
- Customer Account Creation Screen
- Letters of Credit contract Creation screen
- Bills and Collections Contract Screen
- Consumer Lending Account Creation Screen
- Funds Transfer Contract Screen

6.1.25.2 Viewing the Instructions Summary

You can view the summary of instructions in the 'Instructions Summary' screen. It displays the status of the records maintained, whether it is authorized, unauthorized or rejected.

You can invoke this screen by typing 'CSSINSTR' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.



To view the summary of instructions, you can perform a search based on any of the following.

Authorisation Status

Select the authorisation status of the instruction as:

- Authorised
- Unauthorised

Record Status

Select the record status of the instruction as:

- Open
- Closed

Customer number

Select a Customer number from the list to view the instructions maintained for that customer. The following details of the record get displayed.

- Authorization Status

- Record Status
- Instruction Details

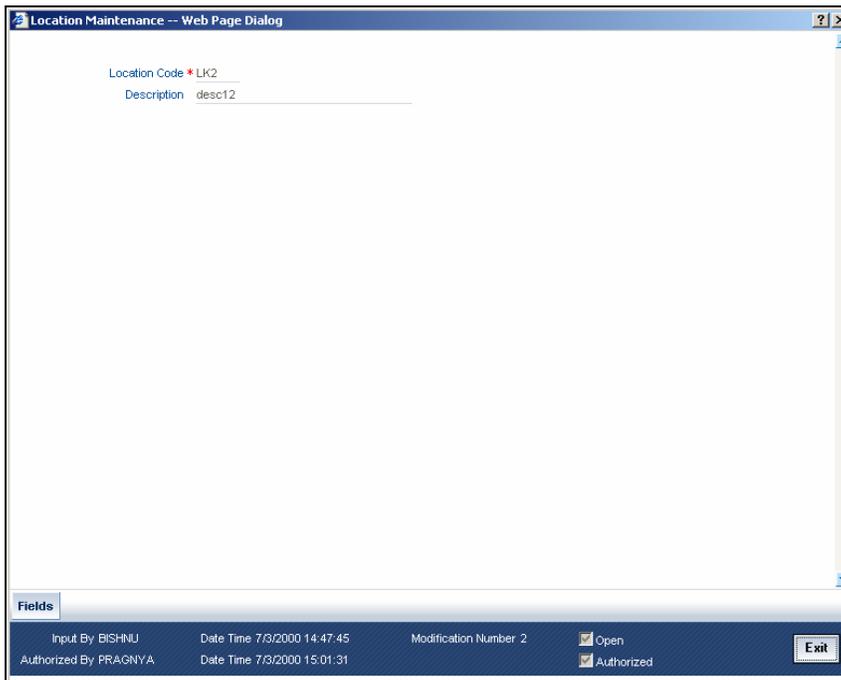
 This facility is generic for all the screens, but you can make modifications for these instructions but for mashreq, these instructions once authorized can neither be modified nor be deleted.

6.1.26 Maintaining Location Details

While maintaining Customer Information details through the CIF Maintenance screen, in addition to indicating the name of the country in which your customer resides you can also choose to specify the name of the region or locality where your customer stays. For instance, Silas Marner, a customer of your bank is a Londoner, Great Britain is his country of residence. He lives in the northern part of London; therefore North London becomes the location where he resides.

Location codes, along with a brief description of the locality can be maintained through the 'Location Details' maintenance screen.

Invoke the 'Location Maintenance' screen, by typing 'STDCULOC' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



The screenshot displays a web browser window titled "Location Maintenance -- Web Page Dialog". The main content area contains a form with the following fields:

- Location Code * LK2
- Description desc12

At the bottom of the dialog, there is a "Fields" tab and a status bar with the following information:

- Input By: BISHNU
- Date Time: 7/3/2000 14:47:45
- Modification Number: 2
- Open:
- Authorized:
- Authorized By: PRAGNYA
- Date Time: 7/3/2000 15:01:31
- Exit button

Location Code

You can capture a unique three-character code to identify the locality where the customer resides.

STOP While maintaining customer information details and associating a location code with a Customer and Country Code combination, a list of all the valid location codes you have maintained in this screen will be available in the option list for the Location Code field. You can select the appropriate code.

Description

You can also associate a brief description with the location code. This description is for information purposes only and will not be printed on any customer correspondence.

STOP While maintaining the Customer Short Name in the 'CIF Details' screen the system automatically appends the Location code to the customer short name when you associate the appropriate Location Code with the Customer Code.

6.1.27 Capturing Algorithm Details in Oracle FLEXCUBE

In Oracle FLEXCUBE, you can choose to generate check-digits for Customer Accounts based on the algorithm of your choice. You can define algorithms of your choice through the 'Algorithm Maintenance' screen. Invoke this screen by typing 'CSDALGMT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Fields	
Input By BRU1	Date Time 7/3/2000 19:57:17
Authorized By PRANAV	Date Time 7/3/2000 19:59:26
Modification Number 1	Open <input checked="" type="checkbox"/>
	Authorized <input checked="" type="checkbox"/>

In this screen, you should specify the following details:

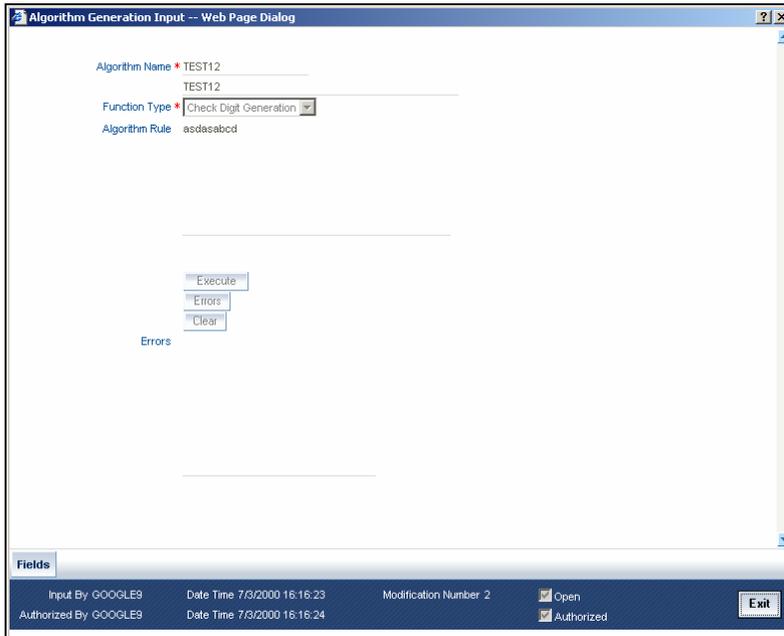
- The Name of the Algorithm. This will uniquely identify the algorithm in Oracle FLEXCUBE
- A brief description of the algorithm

STOP After you capture the details of a new algorithm you must 'write' the algorithm through the 'Algorithm Procedure Generation' screen

6.1.27.1 Generating Procedure for Algorithm

For every algorithm that you define through the 'Algorithm Maintenance' screen must write the algorithm generation rule through the 'Algorithm Generation Input' screen.

Invoke this screen by typing 'CSDALGGN' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



Since the access to this screen is restricted to only a few authorized users at your branch level, you will be allowed to invoke the screen only if you have the requisite rights.

In this screen, you can specify:

- The name of the algorithm for which you are writing the algorithm generation rule. A list of all the algorithms you have maintained through the 'Algorithm Maintenance' screen is displayed. You can select the appropriate
- The Function Type, which specifies the type of the function using the algorithm. The options available are:
 - Validation - indicates that the function is using the algorithm to validate the 'input' string. For all such functions, the input string is validated as being True or False depending upon whether the validation was a success or a failure
 - Check Digit Generation - indicates that the function is used for the generation of check digit using the algorithm. Such functions will take the input string without the check digit and return the check digit

You must enter the algorithm rule in the form of PL/SQL code. After writing the PL/SQL code, click 'Execute' button to compile the code. The algorithm rule is validated by the system and the success or failure message is shown in the Error editor. Click 'Errors' button to view the errors.

If any checks fail, you must alter the statement so that the validation can be made successfully. The algorithm is generated on Authorization of the rule.

Click the 'Clear' button, the Algorithm Rule editor and the Error editor will be cleared for you to enter a new rule in the field.



The System provides two pre-defined key elements both for Check Digit Generation and Validation type of algorithms. They are:

- I_branch_code
- I_customer_no

You will not be allowed to enter the following keywords in an Algorithm Rule:

- ROLLBACK
- COMMIT
- DECLARE
- DELETE
- UPDATE
- INSERT

Once defined, you will not be allowed to unlock and amend the following fields:

- Algorithm Rule
- Algorithm Description
- Function Type

You can refer the Clearing user manual for more information

6.1.28 Maintaining Turnover Limits

You can maintain turnover limits for a given period of time using the 'Turnover Limit Maintenance' screen. You can attach these limits to an account class and thereby track the turnover on all accounts under the account class. You can invoke the 'Turnover Limit Maintenance' screen by typing 'STDTOLMT' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

The screenshot shows a web-based application window titled "Turnover Limit Maintenance -- Webpage Dialog". The interface includes the following elements:

- Form Fields:** "Limit Code *" (required) and "Description".
- Period Details Table:** A table with columns "Period Code *" (required), "Start Date *" (required), and "End Date *" (required). It includes a checkbox and navigation controls.
- Limit Amount Details Table:** A table with columns "Currency *" (required) and "Amount *" (required). It includes a checkbox and navigation controls.
- Status Bar:** Located at the bottom, it contains fields for "Maker", "Checker", "Date Time", and "Mod No". It also features checkboxes for "Authorized" and "Open", and an "Exit" button.

Here, you need to specify the following details.

Limit Code

Specify a unique code used to identify turnover limit.

Description

Specify a brief description associated with the turnover limit.

Period Details

You can specify the following details pertaining to the period for limit application.

Period Code

Specify a unique code to identify the financial period for which you wish to maintain turnover limits.

Start Date

Specify the start date of the financial period, using the adjoining calendar.

End Date

Specify the end date of the financial period, using the adjoining calendar.

You can maintain multiple period codes. However, the periods cannot overlap.

Limit Amount Details

You can specify the following details pertaining limits applicable on the period code.

Limit Currency

Specify the currency of the limit amount. This adjoining option list displays all valid currency codes maintained in the system. You can choose the appropriate one.

Limit Amount

Specify the limit amount applicable of the financial period.



Note the following:

- You can increase or decrease the maximum turnover limit as part of record modification. The modified limits will be applicable only for subsequent transactions.
- Unutilized limit amount does not get carried forward to the next period.

6.1.29 Account Classes for Time Deposit Accounts

To handle time deposits in Oracle FLEXCUBE, you have to set up an account class of type 'Deposit', in the 'Account Class Maintenance' screen.

Identify the account class you are setting up with a unique code and a brief description. To handle time deposits, choose the Deposit option under Account Type.



Typically, for every deposit scheme you offer at your bank, you would set up a Deposit Type Account Class

Click the 'Deposits' button to define the parameters for a deposit type account class. The Details Specific to Deposit Type of Accounts will be displayed.

Allow Rollover

You can opt to automatically rollover a deposit if it is not liquidated on its maturity date. Choose the 'Auto Rollover' option to automatically rollover deposits opened under the account class. Time Deposits that are open and marked for Auto Rollover will automatically be rolled over during the Beginning of Day operations on the Maturity date. You can define the terms and conditions for the new deposit while maintaining the deposit account in the 'Details for Deposit Type Account' screen.

Close on Maturity

Deposit accounts opened under an account class can be closed automatically on the Maturity Date of the deposit. You can specify this for the account class you are maintaining by choosing the 'Close on Maturity' option.

If you choose the Close on Maturity option, during the Beginning of Day operations on the Maturity Date, the account will be closed. The principal will be moved, if specified, to the account your customer has directed. If the deposit remains unclaimed, you can opt to move the principal and interest to the respective 'Unclaimed GLs' maintained at your bank.

STOP If you choose the Auto Rollover and Close on Maturity options, the Auto Rollover option takes precedence. In other words, choosing the Close on Maturity option and the Auto Rollover option is redundant. Your specifications here will default to all deposit accounts opened under the account class. However, when maintaining a deposit account, you can change the specifications that default.

Cluster ID

Specify a valid cluster ID you need to link to deposit account class.



You can link cluster ID only for term deposits.

Tax Details Limit

Specify tax details limit appropriate to deposit account class.

Tax Details Limit Currency

Specify a valid currency for the specified tax details limit from the adjoining option list.

Mandatory Tax Details Field

Select tax detail fields you need as mandatory fields from the adjoining drop-down list. This list displays the following values:

- Only Tax ID – Select if you need only Tax ID as mandatory field.
- Only Tax Details 1 – Select if you need only Tax Details 1 as mandatory field.
- Both – Select if you need both as mandatory fields.

6.1.29.1 Defining Specifications for Unclaimed Deposits

On the maturity date of a deposit, you can opt to:

- Liquidate the deposit
- Rollover the deposit
- Move it to an 'unclaimed' GL

Interest for the term deposits liquidated during the specified schedules is handled in two ways:

- If a customer account has been specified, interest is moved to the account during each liquidation event
- You can opt to move the interest to an 'Unclaimed Interest GL'. When claimed, the interest can be paid out of this GL

Similarly, on maturity, the principal can be moved to specified Principal Liquidation Account, if specified, or to an Unclaimed Principal GL.



Note the following:

- If you select the Move to Unclaimed GL option, this specification takes precedence. That is, on maturity, the funds will be moved directly to the respective Unclaimed GLs even if customer accounts for the principal and interest have been maintained.

- The Unclaimed Interest and Principal GLs are specified while maintaining an Interest and Charges (IC) Deposit Type product. The Accounting Roles for the GLs are 'INT_UNCLAIMED' and 'PRN_UNCLAIMED' respectively. When maintaining an IC-Deposit type product, you have to map these Accounting Roles to the appropriate GLs maintained at your bank.

6.1.29.2 Specifying Default Tenor

You can define a tenor for the deposits that are opened under an account class. Deposits opened under the account class will automatically acquire this tenor. However, you can change the tenor to suit the requirements of a specific deposit.

6.1.30 Specifying Dual Currency Deposits Details

Dual Currency Deposit (DCD) is a short-term currency-linked deposit through which you earn a higher interest rate than regular time deposits. The Bank converts the deposit currency into the linked currency at the pre-determined conversion rate on the fixing date two working days prior to deposit maturity. At maturity you receive the principal and interest in either the deposit currency or the linked currency, whichever is weaker.

The following details are captured here;

Linked Currency

Specify the linked currency if the account class is to be used for creating TD with Dual Currency option. Alternatively, you can also choose the currency from the adjoining option list.



You will be allowed to capture this value here only if the option 'Dual CCY Deposit' is checked at the 'Account Class Maintenance' screen. You will be allowed to modify this value even after authorization.

CCY Option Product

Specify the currency option product from the option list under which the Options Contract has to be created in case of Dual Currency Deposit. The option list displays all the Option Products with Product Type 'CO'.



You need to mandatorily choose 'CCY Option Product' if the 'Linked Currency' is entered. You will be allowed to capture this value here only if the option 'Dual CCY Deposit' is checked at the 'Account Class Maintenance' screen. You will be allowed to modify this value even after authorization.

Fixing Days

Specify the number of days from TD maturity date, before which the exchange rate has to be fixed.



You will be allowed to capture this value here only if the option 'Dual CCY Deposit' is checked at the 'Account Class Maintenance' screen. You will be allowed to modify this value even after authorization.

On saving the account class, system validates the following to ensure that the CO option product selected here has the below features:

- Contract type is Trade
- Option Type is Call
- Deal Type is Buy
- Option Style is Plain Vanilla
- Barrier is not allowed
- Delivery type is Physical
- Expiration Style is American

6.2 Maintaining Deposits Instructions

You can maintain deposits instructions for auto created deposits. The values you specify here will override the parameters you have maintained in the Account Class maintenance.

Invoke the 'Deposits Instruction' screen from the Application Browser to maintain the deposits instructions specifically for the auto created deposits.

Deposits Instruction -- Web Page Dialog

Branch CHO
Account Number 100005

Account Class ACCO
Customer 1111112
Ccy USD

Sweep Branch
Deposit Currency
Sweep To Account
Amount
Amount Block Number
Tenor
Sweep Multiple Of
Minimum Required Balance
Source Code
External Reference Number
Retry Till Date
Start Date

Ok Exit

You can set the terms and a condition for a deposit as follows:

- Account Number – This is the account number of the deposit
- Account Class – This is the account class to which the account is linked
- Customer Number – The customer for whom you are maintaining the deposit instructions.
- Sweep to Account – Indicate the account to which the sweep is carried out
- Amount – This is the deposit amount
- Minimum Required Balance - The minimum balance indicates that only the amounts above this limit will be used for auto creating deposits
- Source Code – The code assigned for the sweep
- External Reference Number
- Start Date – The instructions will be valid from this date
- Branch Code - The branch code of the branch which is to be associated with the account
- Sequence Number – The system generated sequence number for the instruction you are maintaining
- Currency Code - The Currency of the particular account
- Deposit Currency – The currency in which the deposit is made
- Tenor – The tenor for the deposits that are opened under an account class
- Sweep Multiple of – The sweep can only be in multiples of the sweep specified
- Retry Till Date - The instructions specified will be invalid after this date. Any failed sweeps after this date will not be picked up for processing the next day

6.3 Maintaining Vendors

You would enter into contracts with a standard set of vendors. Examples include vendors in Expense Processing contracts and also vendors who are inventory suppliers. Therefore, you need not specify the details of the vendor every time you enter into a contract/perform a maintenance. You can maintain the details of all the vendors with whom you deal in the 'Vendor Maintenance' screen.

When processing a contract/performing a maintenance, you only need to indicate the Vendor ID. All the details maintained for the Vendor will automatically be picked up.

If the Vendor you are maintaining is a customer of your bank with a valid CIF ID, you can specify the Customer ID as the Vendor Code. In this case, the settlement and other details maintained for the customer will automatically default when you enter into a contract with the vendor.

To invoke the 'Vendor Maintenance' screen, enter XPDVNMNT in the field at the top right corner of the Application Toolbar and then click the adjoining arrow button.

Vendor Maintenance -- Web Page Dialog

Vendor Code *

Is Vendor a Customer

Short Description

Long Description

Vendor Address1

Vendor Address2

Vendor Address3

Vendor Address4

Country

Phone

Fax

Blacklisted Information

Vendor is Blacklisted

Reasons for Blacklisting

Stock Details

Is Vendor a Inventory Supplier

Stock Catalog Code *	Stock Catalog Description
<input type="text"/>	
<input type="text"/>	

Fields

Input By DOC7 Date Time Modification Number Authorized

Authorized By Date Time Open

In this screen, you can maintain the following details for a Vendor:

Vendor Code

Specify the vendor code here, to uniquely identify the vendor.

Is Vendor a Customer

Check this box to indicate that the vendor is a customer of the bank.

Short and Long Descriptions

You may provide short (brief) and long (detailed) descriptions of the vendor whose details are being maintained here.

Vendor Address 1-4

Enter the address of the vendor here.

Country

Specify, using the adjoining list, the country from which the vendor operates.

Phone and Fax

Enter here the phone and fax numbers of the vendor.

Blacklisted Information

If the vendor is a blacklisted vendor, then check the 'Vendor is Blacklisted' box. Additionally, specify the 'Reasons for Blacklisting'

Once a vendor is recorded as blacklisted, you cannot enter into contracts with them. This guards against accidentally entering into unviable contracts.

Stock Details

Under the 'Stock Details' section, you can specify whether the vendor is an inventory supplier or not. If the vendor is an inventory supplier then you can record the list of stocks that can be serviced by the vendor.

For more details on the Stock Details section, refer the Instruments Inventory Tracking manual.

7. Processing Referrals in Oracle FLEXCUBE

7.1 Introduction

Referral refers to the process of handling customer transactions, which force the accounts involved in such a transaction to exceed the overdraft limit. Examples of typical transactions, which force an account to move into overdraft, are Payment and Collections, Funds Transfers, Standing Instructions or Clearing transactions. In Oracle FLEXCUBE, if an account involved in a transaction moves into overdraft, it is sent to the Referral Queue.

You can invoke this screen by typing 'STSREFQU' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The screenshot shows a web application window titled "Referral Queue Summary -- Web Page Dialog". At the top, there are input fields for "Account Number", "Current Balance", "Overdraft Limit", "Customer Name", and "Available Balance". Below these fields are three buttons: "Search", "Advanced Search", and "Reset". To the right of these buttons, there are controls for "Records per page" (set to 15) and "1 of 1" pages, along with a "Go to Page" field. Below the search controls is a table with the following headers: "Branch Code", "Account Number", "Customer Name", "Current Balance", "Available Balance", "Overdraft Limit", and "Credit Rating". The table body is currently empty. At the bottom right corner of the window, there is an "Exit" button.

In this screen the following details of the account are displayed:

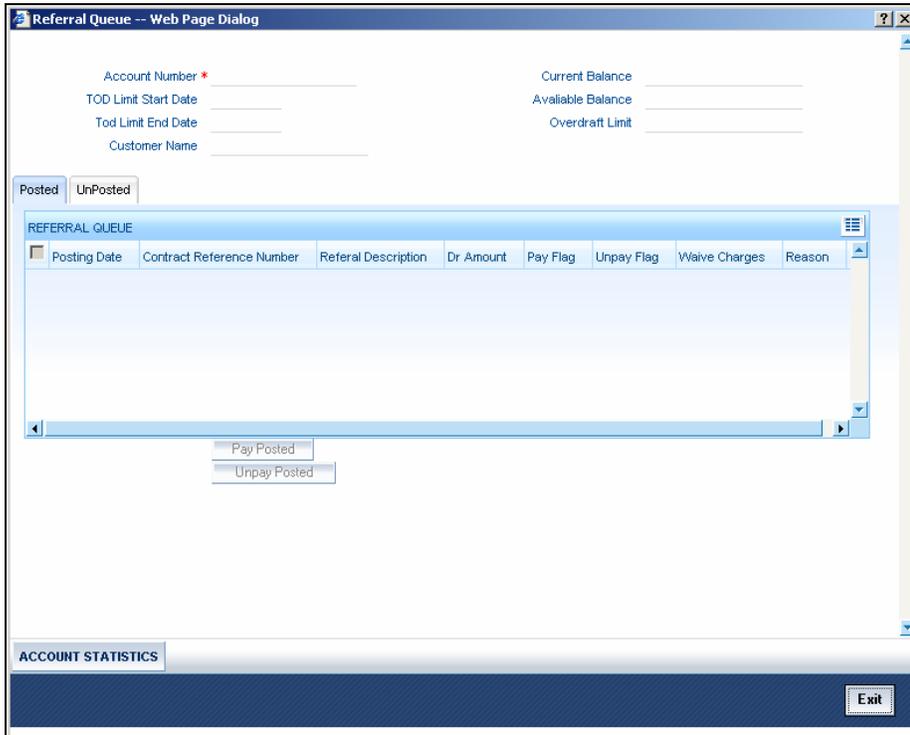
- The account Branch and Branch code
- The Account Number
- The Name of the customer who holds the account
- The Current Balance in the account. This includes the aggregate of debit, credit, uncollected, unauthorized, authorized and unposted transactions
- The amount available for withdraw
- The overdraft limit of the account. This is inclusive of the sub-limit
- The Credit Rating or the credit worthiness of the account holder



A charge, fee or interest debited to the customer account will not be referred to the Referral Queue

Using the Referral Queue, you can view details of all transactions processed during the day due to which the account has moved into overdraft. For example, Silas Marner's savings account has a balance of 1000 Euro (with no O/D facility). There are five checks of 300 Euro each drawn on the account on the same day. On double clicking on Silas Marner's account number in the Referral Queue, the details of all five checks will be displayed for your perusal in the Referral screen.

You can invoke this screen by typing 'STDREFQU' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



You will be able to view the following details about the entries which have been posted and those that are not to post:

- The Posting Date
- The Contract Ref No/DD Reference Number
- A brief description about the Referral
- The amount, which is to be debited from the customer account
- Pay
- Un pay

The default option is to approve (Pay) the check/DD amount. On occasion you may want to 'unpay' or reject a check/DD. You will be allowed to levy charges both for approving as well as recalling/rejecting checks. There are no limits on the charges for recalling a check but you can levy approval charges for a maximum of three transactions only. The charges for each accept/reject are computed on the basis of the IC Charge Rule linked to the customer account.



You will not be allowed to recall or unpay future dated transactions (typically future dated fund transfers or standing orders). The transaction will be initiated and entries posted passed only if the referral decision is to pay.

Each time you choose to reject a transaction you will have to indicate the reason for rejecting the transaction. A list of Reason Codes is available in the option list. You can select the appropriate.

A transaction is considered for charging only if the Waive Charge option has not been enabled for a particular Reject Code. You can enable the option if the charge is to be waived.

7.1.1 Maintenance Required for Referral Processing

For the successful processing of referrals in Oracle FLEXCUBE, you will need to maintain the following details.

7.1.1.1 Enabling Referral Required Option

You will need to enable the Referral Required option in the following maintenance screens:

- **Customer Account Class Maintenance** - Enabling this option would indicate whether a referral check should be performed on accounts belonging to the account class. Consequently, the system checks the available balance (not the current balance) while performing the referral checks for all transactions involving the account.
- **Customer Accounts Maintenance** - The Referral Required option is defaulted from the account class linked to the account. However, you can change it for a specific account. If an account is marked for referral, the details of transactions resulting in the account moving into Overdraft will be referred to the Referral Queue.
- **Product Preferences** screens of the Funds Transfer, Standing Instructions, Payment and Collections modules and the **Product Definition** screen of the Clearing module. While maintaining the details of an FT, SI, PC or CG product you can indicate whether transactions involving the product need to be considered for referral checks. Enabling this option indicates whether the product needs to be considered for referral. If a product is marked for referral, the details of transactions resulting in the account (involved in the transaction) moving into Overdraft will be sent to the Referral Queue.

7.1.1.2 Specifying Referral Cut-off Time

In branch parameter, you have to specify the referral cut-off time for accepting / rejecting transactions in the referral queue.

In case a transaction is rejected from the referral queue after the cut-off time then system displays the following override message:

`Rejected after cut off time`



Transactions are accepted into the Referral Queue even after cut-off time if account goes into overdraft.

7.1.1.3 Enabling Netting Required Option

If linked accounts are marked for referral you can choose to consolidate the balances in all the linked accounts before performing the referral check. To process linked accounts which are marked for referral you will need to enable the Netting Required option in the following screens:

7.1.1.4 Enabling Limit Maintenance Screen

Enabling this option indicates that the netting of balances is allowed for accounts linked to the credit line. To pool balances across accounts you may need to link a common Credit Line across accounts where balances are to be pooled. Therefore, you will need to indicate whether balances for the credit line and the respective accounts should be netted. As a result, while performing the limits check for accounting the system will take into consideration the collective balance across all accounts linked to the line.

EXAMPLE

Let us assume that Silas Marner holds three accounts with your bank

- 1. SA0000121
- 2. SA0000122
- 3. SA0000123

All three are linked to the credit line SA_Pool. The credit utilization limit you have offered him is USD 10,000.

The Available Balance in each of the account is as follows:

	SA0000121	SA0000122	SA0000123
Available Balance	USD 1000	USD 2500	EUR 3000
Debits due to transactions processed today	- 9000	NA	NA
Sum of debits for today	- 8000	+ 2500	+ 3200 (in USD)

Total Debit across accounts = - USD 2500 (8000 – 5700)

After pooling Mr. Marner still has a credit utilization limit of USD 7, 700 (10000 – 2300)

If you have defined temporary overdraft limits for the accounts, and the temporary OD limit forms a part of the netting, the temporary OD limit will not be considered for netting.

Rules for Set off for principal in referrals

When customer accounts are linked for principal set-off, the Available Balance (summed for all accounts in the arrangement) plus the Overdraft Limit (for the main account) and the Sub limit (for the main account) minus the Total transactions received (on all accounts) is less than zero.

All transactions received are 'referred' even if a transaction is on an account, which has sufficient credit balance to pay the transaction.

If an account is set for principal, it means that it is automatically set for interest pooling too. However, if an account is marked only for interest set off the system does not perform the principal set off for referral.

Account Limits sub-screen of the Customer Account Maintenance screen

The Netting Allowed option is defaulted from the Credit Line associated with the customer account. If you change the default option the system displays an override message.

Liability Maintenance sub-screen of the Customer Information screen

The netting option is defaulted to the Liability Maintenance sub-screen of the Customer Maintenance screen. This option is defaulted from the Liability Code (which is linked to the Credit Line) that you associate with the CIF ID. If you change the default, the system displays an override message.

7.1.1.5 Future-dated Funds Transfers (FT)

Entries are not passed for future dated FTs and SIs in case of insufficient funds. Such transactions are moved to the Referral Queue for Approval (pay) / Rejection (un-pay). The pool balance defined in the LM Structure Maintenance is the balance, which is considered for OD.

Status

If accounting entries have not been passed

Resulting Action

Accept – the accounting entries are passed and the IC Charge counter is updated.

Reject – No resulting action.

If you have not performed any action on the contract, the transaction is resubmitted for processing the next day.

7.1.1.6 Standing Instructions (SI)

Standing instructions are sent to Queue when sufficient funds are not available in the customer's account

Status

If accounting entries have not been passed

Resulting Action

Accept - the accounting entries are passed and the IC Charge counter is updated

Reject – No resulting action

7.1.1.7 Payments and Collections (PC)

If you have enabled the Override Overdraft option as a preference while defining Outgoing Payments or Incoming Collection products the transactions involving the products will be processed regardless of the overdraft status. Else, such transactions will be sent to the Credit Exception queue and to the Referral queue as well. Upon Accepting or Rejecting a transaction in the Referral Queue, these transactions are processed in the same manner as any other transaction in the Credit Exception queue.

For further details refer to the processing transactions in the Credit Exception Queue refer to the Processing Credit Exceptions section in the Processing a Payment or Collection Transaction chapter of the Payment and Collections manual.

7.1.1.8 Clearing (CG) Transactions

If the fund available in the customer account are insufficient, the clearing transaction is processed (i.e., the relevant accounting entries are passed) and the transaction is sent to the Referral Queue.

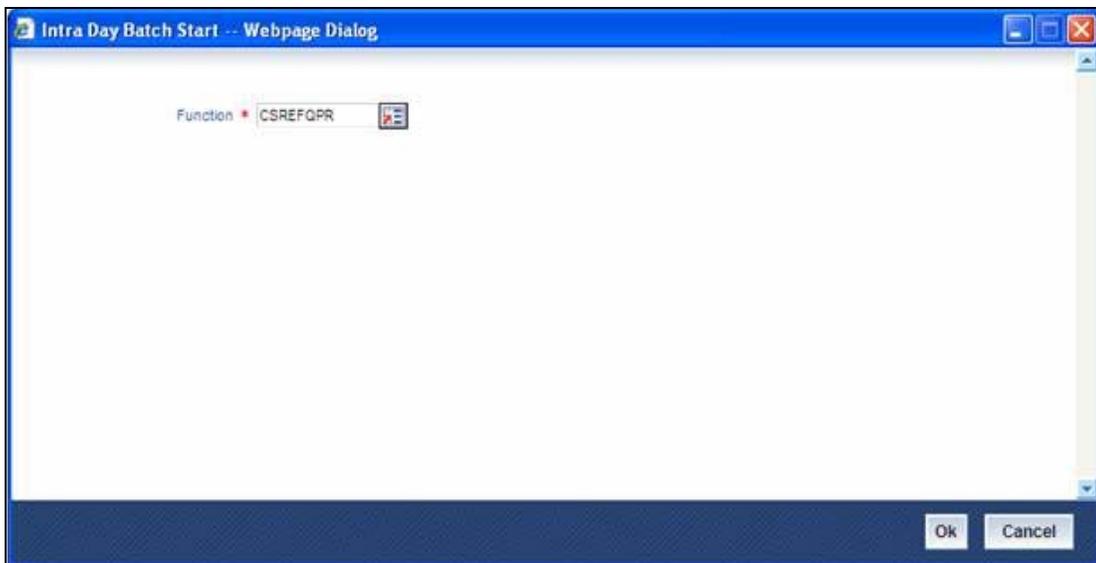
If the transaction is rejected, the entries are reversed. The status of the transaction is updated to 'Dishonored' in the clearing log. In case the transaction is accepted, no processing is required apart from updating the charge counter.

If the account goes into overdraft, all processed transactions for the day with transaction code marked for referral are moved to the Referral Queue. However, transactions which have already been accepted will not be marked for referral again.

If a transaction is to be marked for referral, the transaction details are stored in a separate table. The details in the referral screen are displayed from this table.

Note that transactions from Savings module will appear in the 'Posted' tab.

You can get accounting entries reversed or confirm for the overdrawn account using the 'Intra Day Batch Start' screen. You can invoke this screen by typing 'BABIDBAT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



Specify the following information.

Function

Specify 'CSREFQPR' or choose this value from the adjoining option list.

Click 'OK' button to run the batch.

8. Provisioning for Customer Accounts

8.1 Introduction

Your bank may wish to set up certain guidelines according to which provision must be made for outstanding overdrafts on customer accounts.

For instance, it may be necessary to set the provisioning amount for an account in respect of which there is an outstanding overdraft, based on the status of the account, as well as the financial standing of the customers.

You might also wish to include exposure due to loans issued to a customer, as well as total outstanding overdraft in all accounts of a customer, or a group of customers as a whole, and assign the status of all loans issued to the group as well as all accounts under a group, as the worst status among all loans and accounts, belonging to the group.

This chapter explains how you can use the system to perform the processes related to provisioning for customer accounts.

In order to maintain provisioning guidelines, you must

- Specify whether you wish to track the status of customer accounts and loan contracts at a customer group/CIF level, or at the level of individual contracts or accounts, for your branch.
- Set up the categories under which you wish track exposure and specify the provisioning percentages for each exposure category type
- Maintain the logic according to which the exposure category would be arrived at, based on the customer type, and the amount limits applicable for each customer type.
- Set up classifications for considering the financial standing of customers, for the purpose of status processing
- Set up the customer groups for which you wish to track exposure as a whole
- Set up rules for deriving the status of accounts for a group or CIF
- Set up rules for deriving the provisioning amount, for accounts using an account class
- Set up the frequency at which the provisioning batch would be executed, if the status processing is done at group/CIF level

8.1.1 Specifying Basis for Status Processing

In the Branch Parameters, you can indicate the basis upon which status processing must be done at the branch, for customer accounts as well as loan contracts.

Status processing can be done either at the level of individual contracts and accounts, or at a customer group or CIF level.

8.1.1.1 Status Processing at Group/CIF Level

If you opt for group or CIF-level processing, it is done in two stages:

- The worst status among all loan contracts and accounts under a specific customer group or CIF is arrived at

- All accounts and contracts involving the customer group or CIF are then moved to the worst status that was arrived at. The individual status of the account and contract, apart from the worst status being assigned, is also captured and displayed in the respective account and contract screens.

8.1.1.2 Processing at Individual Contract/Account Level

If you opt for status processing at individual contract/account level, the status of each contract or account would be assigned according to the status processing parameters that are operative for the contract or account.

For details about the Branch Parameters screen, refer the Core Services user manual.

8.1.2 Setting up Customer Groups for Provisioning

You may wish to track exposure due to loans issued to a group of customers as a whole, and assign the status of all loans issued to the group as the status of the loan with the worst status, among those issued to the group.

You may similarly wish to include the exposure due to outstanding overdraft in respect of a group of customer accounts as a whole, and assign the status of all customer accounts belonging to the group as the status of the customer account with the worst status among the accounts and loans belonging to the group.

You can set up such customer groups, for tracking exposure due to loans as well as overdraft customer accounts, in the 'Group Code Maintenance' screen. Invoke this screen by typing 'STDGRMNT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Each group code that you define is associated with an appropriate exposure category that must be used to track exposure due to loans issued to customers in the group, as well as customer accounts with outstanding overdrafts.

The exposure category for a group is either derived from the logic maintained in the Exposure Type Category Linkage maintenance for the group type, or explicitly specified. If it is derived, it is displayed in this screen, by the End of Day batch program. The type of the group indicates the type of customers that belong to the group – retail, corporate, Charge, Clearing, Tax or User Access. If no logic has been maintained in the Exposure Type Category Linkage for the group type, you can indicate the applicable exposure category for the group.

Group Code

When you maintain CIF details for customers, in the Customer Information Maintenance screen, you can specify the customer group to which the customer belongs, for provisioning and status processing. You must specify a group code defined for a group type that is the same as the customer type, for instance, if the customer is a retail customer, you must specify a group defined for retail customers.

Group Status

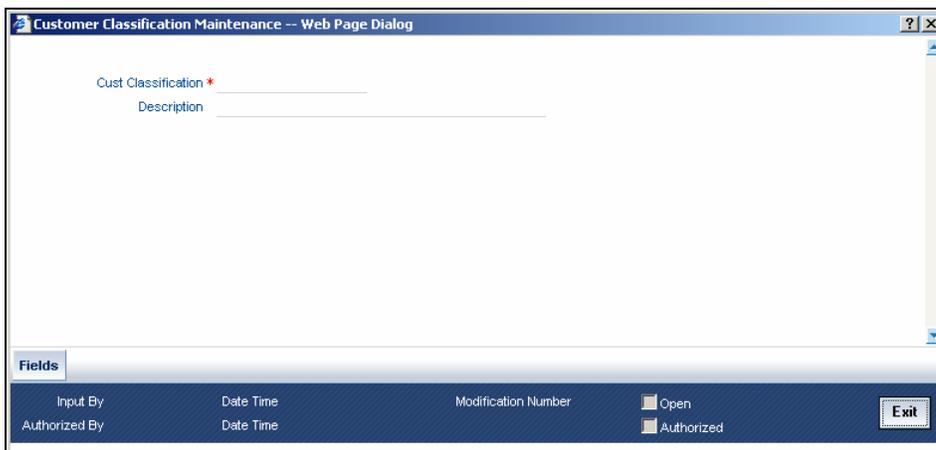
All loans and overdraft accounts issued to customers in the group will be assigned the same status, which will be the status of the loan/overdraft account with the worst status among those issued to customers in the group. The Group/CIF and the loan contracts and overdraft accounts are all updated with this worst status if they have been marked for automatic status processing. The individual status for the accounts and loan contracts (apart from assigning the worst status) is also captured and displayed. In the Group Code Maintenance screen and the CIF Maintenance screen, the status for the group is displayed, as well as the date since which the current status came into effect.

For details about loan status processing and provisioning, consult the Loans user manual.

8.1.3 Setting up Customer Classifications for Status Processing

You can set up the different classifications under which the financial standing of the customer would be considered, for status processing. You can set up these classifications in the 'Customer Classification Details' screen. You must specify an appropriate classification code and description.

You can invoke this screen, by typing 'STDCCMNT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



For instance, you could set up the following classifications:

- Good – for customers with no bad loans and no accounts with outstanding overdrafts
- Unstable – for customers with a few bad loans and accounts with outstanding overdrafts
- Not Good – for customers with many bad loans and accounts with outstanding overdrafts
- Deteriorate – for customers with mostly bad loans and accounts with outstanding overdrafts
- Bad – for customers with only bad loans and accounts with outstanding overdrafts

Customer Classification

When you specify CIF details for a customer in the Customer Information Maintenance screen, you can also specify the appropriate classification for the customer.

Description

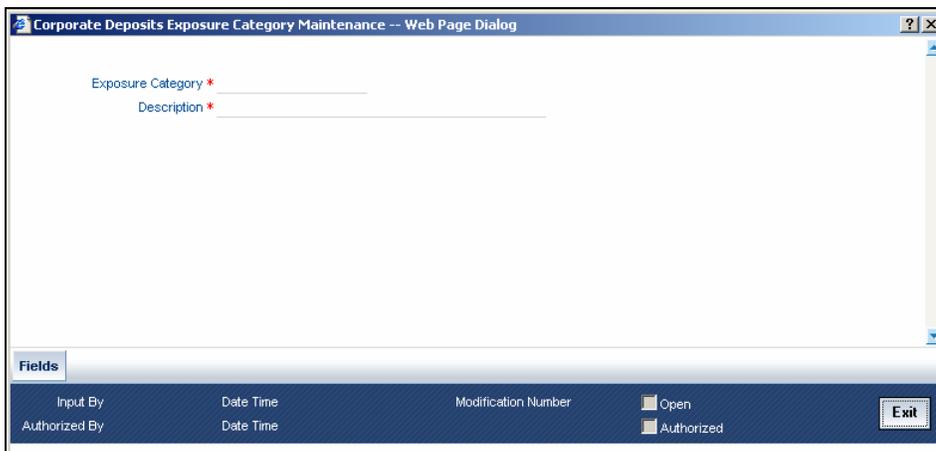
Enter a description for the classification.

8.1.4 Setting up Exposure Categories

You can maintain the different categories under which you wish to track total exposure due to loans issued to customers in customer groups or CIF's, as well as due to total overdraft in accounts belonging to customer groups or CIFs, for the purpose of ascertaining the amount of provisioning required.

You can maintain such exposure categories in the 'Exposure Category Maintenance' screen, by specifying the name of the exposure category, and a short description.

Invoke this screen by typing 'LDDECMNT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



You can view the summary of the exposure categories in the 'Exposure Category Maintenance Summary' screen.

8.1.4.1 Specifying Status-wise Provisioning Percentages for Each Exposure Category

After you have maintained exposure categories, you must maintain the appropriate provisioning percentages to apply to each exposure category, for contracts as well as accounts in each of the statuses. You must also maintain the applicable discount percentages. You can do this in the 'Exposure Category Provisioning Percent Maintenance' screen, where you can specify the applicable provisioning percentage and discount percentage for each status.

Invoke this screen by typing 'LDDPRVMN' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Status *	Description	Provisioning Percentage *	Discount Percentage *
<input type="checkbox"/> NORM		0	0

Fields

Input By: VENU1 Date Time: 7/3/2000 09:58:45 Modification Number: 3 Open
 Authorized By: VENU1 Date Time: 7/3/2000 09:58:45 Authorized

You can view the summary of the provisioning details in the 'Exposure Category Provisioning Percent Maintenance' Summary screen.

Invoke this screen by typing 'LDSPRVMN' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Authorization Status: [] Record Status: []
 Exposure Category: []

Search Advanced Search Reset Records per page: 15 1 of 1 Go to Page

Authorization Status	Record Status	Exposure Category
A	O	NORM
A	O	TESTCAT
A	O	C2
A	O	CL
A	O	CM
A	O	CS
A	O	NB
A	O	TEST2
A	O	TEST1

Authorization Status
 A - Authorized
 U - Unauthorized

Record Status
 C - Closed
 O - Open

For contracts and accounts involving a customer whose exposure is being tracked under the exposure category, the applicable provisioning percentage (as well as the discount percentage) is picked up from this maintenance, if not specified at contract input (or in the case of accounts, in the Customer Account Maintenance).

8.1.4.2 Specifying Logic for Deriving Exposure Category

After you have maintained exposure categories, you must also specify how the system would derive the exposure category under which contracts and accounts must be tracked. The exposure category can be derived from the following parameters:

Category Type

You may wish to track the exposure in respect of customers from different categories such as retail or corporate, under different exposure categories.

Amount Limits

You may wish to specify an amount range within which the total exposure would be tracked, for the customer or group.

In the 'Exposure Category - Category Type Linkage' screen, you can link the exposure category to be used for tracking different customer category types and total exposure in respect of a customer group.

Invoke this screen by typing 'LDDETMNT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Serial Number	Basis Amount From	Basis Amount To	Exposure Category
1	0	1233	CL

You can view the summary of the exposure category linkages in the 'Exposure Category - Category Type Linkage Summary' screen.

Invoke this screen by typing 'LDSETMNT' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Corporate Deposits Category Type Summary -- Web Page Dialog

Authorization Status Record Status
 Category Type Basis Amount Currency

Search Advanced Search Reset Records per page 15 1 of 1 Go to Page

Authorization Status	Record Status	Category Type	Basis Amount Currency
A	O	I	USD
U	O	C	USD

Authorization Status
 A - Authorized
 U - Unauthorized

Record Status
 C - Closed
 O - Open

Exit

Category Type

You must specify the customer category type, for which you wish to link the appropriate exposure category type.

Basis Amount

You must specify the basis amount range, within which the total exposure will be tracked, using the exposure category that you have associated, for the customer category type.

For all slabs except the first one, the To Amount of the previous slab must also be equal to the From Amount of the slab.

The To Amount of a slab must be equal to or greater than the From Amount of the same slab.

Exposure Category

You can specify the exposure category that is to be used to track the total exposure, within the basis amount range, for the customer category type you have specified.

STOP When the exposure category for a CIF or customer group is derived according to the logic maintained in the Exposure Category Type Linkage screen, the outstanding overdraft in all accounts belonging to the group/CIF, as well as the exposure due to loans issued to the group / CIF is summed, to compute the total exposure.

8.1.4.3 Specifying Exposure Category for Customer

When you maintain CIF details for customers, in the Customer Information Maintenance screen, you can specify the exposure category under which exposure due to loans issued to the CIF will be tracked. The exposure category is derived by the End of Day batch program and displayed, if the applicable logic has been maintained for the specified customer provisioning group, in the Exposure Type Category Linkage maintenance. If no logic has been maintained for the group, you can specify the applicable exposure category.

8.1.5 Maintaining Rules for Provisioning

For each account class for which you have defined account provisioning to be applicable, you can define the rules according to which the provisioning amount would be computed, when applied to an account using the class. You can define the provision rules in the Account Class Provisioning Rule Maintenance screen.

Invoke this screen by typing 'LDDPRULE' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

Rule	Case	Result
1		@@PRINCIPAL_OUTSTANDI NO_LCY)
2		*@@PROV_PERCENT
3		@@PRINCIPAL_OUTSTANDI NO_LCY)
		*@@PROV_PERCENT
		@@PRINCIPAL_OUTSTANDI NO_LCY)
		*@@PROV_PERCENT

To define rules, you can use the following operands, for the account for which provision is being made:

- **Outstanding Balance ACY** – This is the book-dated debit balance, in account currency, in the account for which provision is being made
- **Outstanding Balance LCY** – This is the book-dated debit balance, in local currency, in the account for which provision is being made
- **Receivable Interest** – This is the interest receivable on the account for which provision is being made
- **Accrued Interest** – This is the interest that has been accrued but not liquidated as yet in the account for which provision is being made; typically, the interest that has accrued during the current liquidation cycle
- **Receivable Interest LCY** – This is the interest receivable, in local currency, on the account for which provision is being made

- **Accrued Interest LCY** – This is the interest that has been accrued but not liquidated as yet, in local currency, on the account for which provision is being made
- **Account Status** – This is the user-defined status for the account for which provision is being made
- **Exposure Category**– This is the exposure category of the account for which provision is being made. It is picked up from the account details; if it has not been specified in the account details, it is picked up from the maintenance for the CIF or customer group to which the account belongs.
- **Risk-Free Exposure Amount** – This indicates the risk-free amount (collateral) specified in the details of the account for which provisioning is being made.
- **Provisioning Percentage** – The provisioning percentage is generally picked up from the account details. If not specified in the account details, it is picked up from the Exposure Category Provisioning Percentage maintenance, for the exposure category of the customer of the account and the account status.
- **Discount Percentage** – The discount or loss percentage is used to compute the recoverable value of the account for which provision is being made. It is picked up from the account (if specified in the account details) or from the Exposure Category Provisioning Percentage maintenance, for the exposure category and status of the account for which provision is being made.
- **Status Seq** – This indicates the sequence number that represents the status, as defined in the Status Definition. It can be used with arithmetic operators for ease of status rule definition.

8.1.6 Derivation Rules for Status Change

For accounts, the basis for processing of status changes is governed by an attribute that you set in the Branch Parameters. You could opt for status processing at a group or CIF level, or at contract-level.

If processing is done at a customer group or CIF level, it is done in two stages:

- The worst status among all accounts and loan contracts belonging to the customer group or CIF is arrived at
- All accounts and contracts belonging to the customer group or CIF are then moved to the worst status that was arrived at

In the Status Rule Derivation screen, in the Derivation Rule field, you can define the conditions according to which the status of all accounts using an account class (the aging analysis) could be tracked. For each account class, you can maintain a derivation rule, which would be used during status processing to arrive at the status of each account (if status processing is at a contract level) or the worst status among all accounts and loans belonging to groups or CIF level (if status processing is at a Group/CIF level)

To define the derivation rule, you could use a combination of multiple elements, and arithmetic and logical operators. The following elements may be used:

- Frozen
- Dormant
- Nodebits
- Nocredits
- Stoppayment
- Current Status
- Customer Classification

In addition, the following elements will also be available for processing:

- OD (overdraft) Days
- Inactive Days
- Overline Days
- TOD (Temporary Overdraft) Days

For details regarding the maintenance of other status control parameters in the Status Rule Definition screen, refer the chapter Maintaining Mandatory Information in this user manual.

8.1.7 Provision Processing for Accounts

Provision processing for customer accounts is only done if indicated in the account details. Provision processing depends upon the status processing for accounts.

The Provisioning Batch

For accounts for which provisioning has been indicated, a batch process is run subsequent to the following processes, to perform provisioning:

- Status processing for accounts
- Interest and Charges (IC) batch process
- The Automatic Daily Contract Update process in the Loans module

To trigger the provisioning batch, you can use the Provisioning Batch screen. When the batch is triggered, the provisioning events SPRO (provision) and SPWB (write back) are executed.

8.1.7.1 Specifying Frequency at which Provisioning Batch is Executed

To recall, provision processing depends upon status processing for accounts and contracts. The provisioning batch executes after the status processing batch, as explained in the previous section. If status processing is indicated to be processed at group/CIF level, you can indicate the frequency at which the provisioning batch is to be executed for your branch.

You can specify the provisioning frequency in the Branch Parameters Preferences screen. The frequency options available are daily and monthly.

To view the Branch Parameters Preferences screen, refer the Core Services user manual.

The Provisioning Process

If status processing for your branch is done at customer group/CIF level, (as specified in the Branch Parameters), the provisioning process executes according to the frequency defined in the Branch Parameters. The process executes as described below:

1. The exposure categories for the customer group or CIF are first derived, either from the specification for the same in the contract and account details, or depending upon the total exposure of the group or CIF, according to the logic maintained for deriving the exposure category, in the Exposure Type – Category Linkage maintenance



When the exposure category for a CIF or customer group is derived according to the logic maintained in the Exposure Category Type Linkage screen, the outstanding overdraft in all accounts belonging to the group/CIF, as well as the exposure due to loans issued to the group/CIF is summed, to compute the total exposure

2. The provisioning percentage applicable is then derived, either from the contract and account details, or using the exposure category of the CIF and the status of all accounts and contracts involving the CIF, according to the linkage maintained in the Exposure Category Provisioning Percentage maintenance
3. Having obtained the provisioning percentage applicable, the system then computes the provision amount, based on the rule defined in the Loans Provisioning Rule maintenance (for loans) and the Account Provisioning Rule Maintenance (for accounts).
4. The computed provision amount would then be stored for the accounts and contracts, and appropriate accounting entries passed. The computed provision amount is stored and displayed in the Amount Tab in the Customer Account Maintenance. The current status and exposure category of the account is also stored along with the balances.



In case of contracts, the provision amount is not re-computed when a contract amendment, value-dated amendment, or automatic or manual payment is done, but only as part of the provisioning batch. On maturity of the contract, the provision amount is reversed. Similarly in the case of accounts, the provision amount is written back when the account is closed.

8.1.7.2 Computation of Provision Amount

When status processing is done at a group or CIF level,

- The worst status among all contracts and accounts under a specific customer group or CIF is arrived at
- All accounts and contracts with automatic status processing involving the customer group or CIF are then moved to the worst status that was arrived at.
- The total exposure of customers in a group or CIF is considered as the sum of all outstanding overdrafts in respect of accounts belonging to the group/ CIF, as well as the loans issued to the group or CIF. This total exposure is considered for deriving the provision percentage, and computation of the provision amount.
- The computed provision amount is stored and displayed in the Amount Tab in the Customer Account Maintenance. The current status and exposure category of the account is also stored along with the balances.

The provision amount is computed for each account using the provision rule defined for the account class that the account uses. Typically, the computation could be done according to the following guidelines:

Status of the Accounts

For instance, let us suppose the statuses for accounts belonging to a CIF are derived according to the following guidelines:

	Delay Period				
Debtor Financial Standing	Up to 30 days	Between 31 and 60 days	Between 61 and 90 days	Between 91 and 180 days	Beyond 180 days
Good	Regular	Watch	Substandard	Doubtful	Loss
Unstable	Watch	Substandard	Doubtful	Loss	Loss

	Delay Period				
Not Good	Substandard	Doubtful	Loss	Loss	Loss
Deteriorate	Doubtful	Loss	Loss	Loss	Loss
Bad	Loss	Loss	Loss	Loss	Loss

Provision for General Credit Risk

General Credit Risk includes all contracts and accounts in 'Regular' status. The provision amount computation could be done as follows, according to the following categories:

Exposure to Corporate Customers

The expression used for this category could be:

$$PA = (OD - RFC) \times PP, \text{ where,}$$

PA = Provisioning Amount,

OD = Outstanding Overdraft Amount = Principal + Overdue Interest,

RFC = Risk-free Collateral,

PP = Provisioning Percentage

The provisioning percentage could be computed as shown:

Loan Type	Categorization	Provision
Corporate Small – (CS)	Exposure <= BGN 50,000	1.5%
Corporate Intermediate – (CI)	Exposure > BGN 50,000 and <= BGN 500,000	2.0%
Corporate Large – (CL)	Exposure > BGN 500,000 and < L-Sig	3.0%
Corporate Big – (CB)	Exposure >= L-Sig	0.0%

Here, L-Sig could correspond to one percent of bank's capital base rounded to nearest lower amount divisible by 50,000. Typically, the bank sets this figure.



In arriving at the total exposure figure (as shown in the table above), the outstanding overdraft in the account as well as the outstanding amounts on all loans issued to the group/CIF that the account belongs to, are summed.

Example

Customer	Exposure	Amount (BGN)	Type
Account 1	Loan 1	20,000	CI
	Loan 2	15,000	CI
	Account Overdraft	12,000	CI
Account 2	Loan 3	5,000	CI
	Loan 4	5,000	CI
	Account 1 Overdraft	26,000	CI
	Account 2 Overdraft	15,000	CI
	Sum of total exposure amounts	98,000	

Exposure to Retail Customers

The expression used for this category could be:

$$PA = (OD - RFC) \times PP, \text{ where}$$

PA = Provisioning Amount

OD = Outstanding Overdraft Amount = Principal + Overdue Interest

RFC = Risk-free Collateral

PP = Provisioning Percentage

The provisioning percentage could be computed as shown:

Loan Type	Categorization	Percentage
Retail OD – (RO)	Retail Overdrafts	1.5%
Retail Mortgages – (RM)	Retail Loans that has mortgages as collateral	2.0%
Retail Consumer (RC)	Other than the above	1.5%

Provisioning for Impairment Losses

Impairment losses include loans that are not in the 'Regular' status. The provision amount computation could be done as follows, according to the following categories:

All Corporate customers regardless of exposure and Retail customers with exposure exceeding BGN 5000

The expression used for this category could be:

$$PA = (BVE - RV - RFC) \times PP$$

Where

PA = Provisioning Amount

BVE = Balance Value of Risk Exposure = Outstanding Overdraft amount (which is, Principal + Balance Overdue Interest)

RFC = Risk-free Collateral

RV = Recoverable Value

PP = Provisioning Percentage

The recoverable value could be computed by applying the discount percentage to the balance expected cash flow, as shown:

Status	Minimum Limit	Accepted discount
Watch	10%	25%
Substandard	30%	50%
Doubtful	50%	75%
Loss	100%	100%

The resultant amount could be discounted using the overdraft interest rate. For loans in status 'LOSS', the recoverable value is zero.

An example for the provision amount calculation for accounts in impairment loss

For an account in respect of which the balance value of exposure is BGN 700 and the balance overdue interest is BGN 100, the outstanding overdraft amount = 700 + 100 = BGN 800.

If the account is in 'WATCH' status, the applicable discount (or loss) percentage for the account is 25 %

Therefore, the recoverable value of the exposure = 800 - (800 * 25%) = BGN 600

If the risk free collateral is BGN 100, the provision amount = 800 - 600 - 100 = 100

Retail Customers with Exposure Less than BGN 5000

The expression used for this category could be:

$$PA = (OD - RFC) \times PP, \text{ where}$$

PA = Provisioning Amount

OD = Outstanding Overdraft Amount = Principal + Overdue Interest

RFC = Risk-free Collateral

PP = Provisioning Percentage

The provisioning percentage could be computed as shown:

Status	Provisioning Percentage
Watch	10%
Substandard	30%
Doubtful	50%
Loss	100%

The provisioning would be done for individual accounts as shown above.

8.1.7.3 Specifying Rebooking Provision Entries

In the Status Details function, you can indicate whether provisioning entries for an account must be rebooked when provisioning is done after an automatic status change for the account. Rebooking essentially means that fresh provisioning is done, after reversing the previous provisioning amount.

The provisioning batch process, when executed, not only computes the provisioning amount; it also records the current status of the account and checks whether the current status is different from the status that was prevalent when the process was previously executed. If so, the old provisioning amount is written back into the write back GL of the old status (*if* the Rebook Provision option has been set in the Status Details), and the entries for the new provisioning amount are booked into the provisioning GLs maintained for the current status in the Status Details.

If the Rebook Provision has not been set, there is no reversal of the old provisioning amount, and the differential provisioning entries are passed, as usual, into the GLs maintained for the current status. When there is a status change between two provisioning cycles, the Rebook Provision option is set for the status with the higher sequence number. For instance, while moving from status NORM (Normal) to PDO1 (Past Due Obligation), the Rebook Provision option is set for the status PDO1 and while moving from PDO1 to NORM, the Rebook Provision option is set for the status PDO1 again.



If manual provisioning has been done, the entries for the differential amount are passed or written back into the GLs associated with the NORM (normal) status.

8.1.7.4 Maintaining Accounting Entries for Provisioning

The computed provision amount is stored and displayed in the Amount Tab in the Customer Account Maintenance. The current status and exposure category of the account is also stored along with the balances.

For account provisioning, accounting entries are passed for the following:

- Changes in provisioning amount without status change
- Reversal of provisioning amount as a result of status change

Accounting Entries for Changes in Provision Amount without Change in Status

The entries passed for new provisions or increase of provision amount:

Dr: Expense GL

Cr: Provisioning GL

Entries for decrease in provision amount:

Dr: Provisioning GL

Cr: Reintegration GL

Accounting entries for change in status with/without changes in provision Amount and with the Rebook Provision option applicable

In this case, the existing entries are reversed into a reintegration GL and new provisioning entries are booked, provided the 'Rebook Provision on Status Change' option has been set for the new status of the account. In this case, the following entries would be passed

For reversal of provision amount

Dr: Provisioning GL

Cr: Reintegration GL

For booking of new provision amount

Dr: Expense GL

Cr: Provisioning GL

9. Customer Information Query

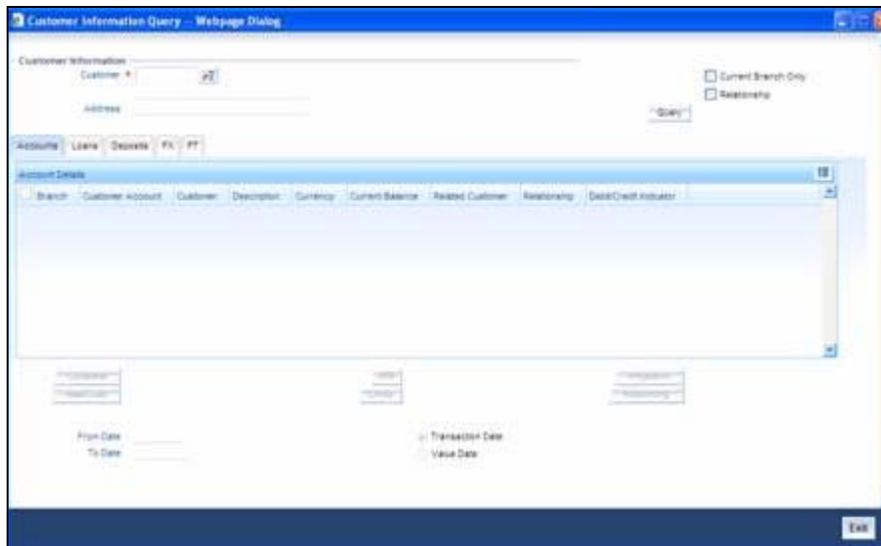
9.1 Introduction

You can access the following information through the Customer Information Query screen:

- Customer Limits, specifically relating to Overdraft Limits on Current Accounts and Foreign Exchange Exposure Limits
- Details relating to a Customer Account
- Facility to query for Account statement
- Facility to view future settlement balance/contracts
- Facility to view Asset and Liability Balances of the customer
- Facility to view summary of Collaterals and Account Details

9.2 Invoking Customer Position Screen

Invoke the 'Customer Information Query' screen, by typing 'ACDSCPQR' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

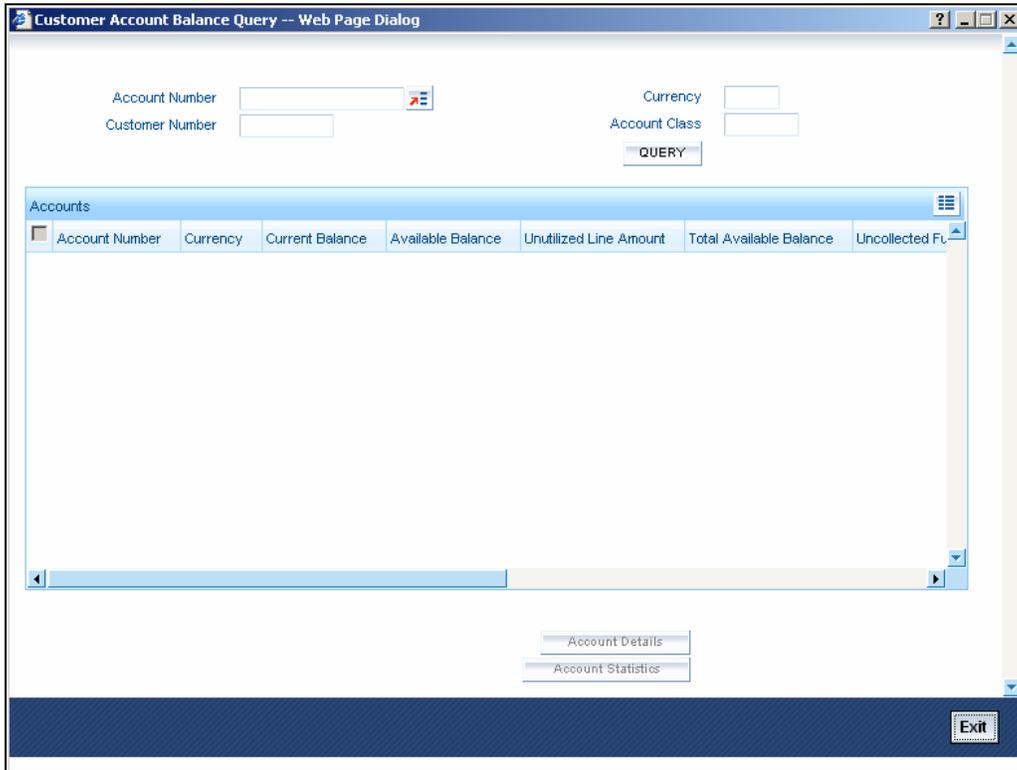


9.2.1 Viewing Accounting Details

The screen displays all the accounts linked to the selected customer for the specified date range, and grouped by Branch, Customer Account, and Currency.

You can use the Balance Enquiry screen to view the account balance details of any particular account of the selected customer. Here, you can view Account Balance details of the selected customer account, like Account Number, Current Balance, Available Balance, Utilized Amount and so on.

Invoke the 'Customer Account Balance Query' screen, by typing 'ACDCBIRD' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.



Specify the following:

Branch

You can indicate whether only customer accounts in the current branch should be displayed or customer accounts across branches should be displayed. Check this box to view customer accounts pertaining to the current branch.

Indicating whether to include Relationship

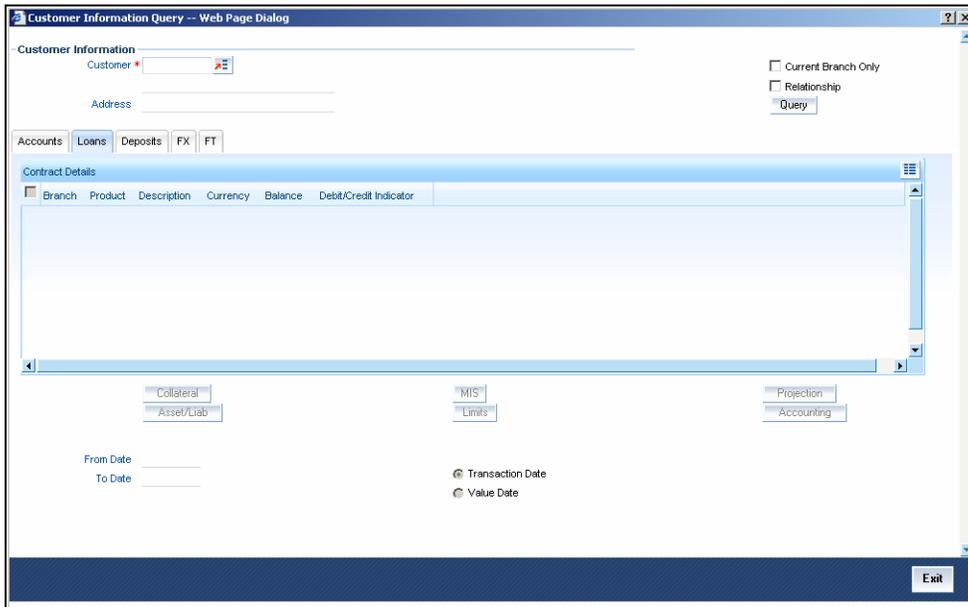
While querying for the customer position, you can choose to include all the accounts, loans or deposits where the customer is not the primary holder. To indicate this, choose the check box Include Relationship. The summary screen displays the customer number or primary holder of the account, the customer's name, and the relationship that the customer has with the account.

If you leave this box unchecked, system will display the account details of primary account holder only.

9.2.2 Viewing Loans Details

You can view details of all loan contracts for the selected customer through the Customer Position screen. Click the Loans tab. The loan amount that appears is the consolidated amount grouped by Branch, Product, and Currency.

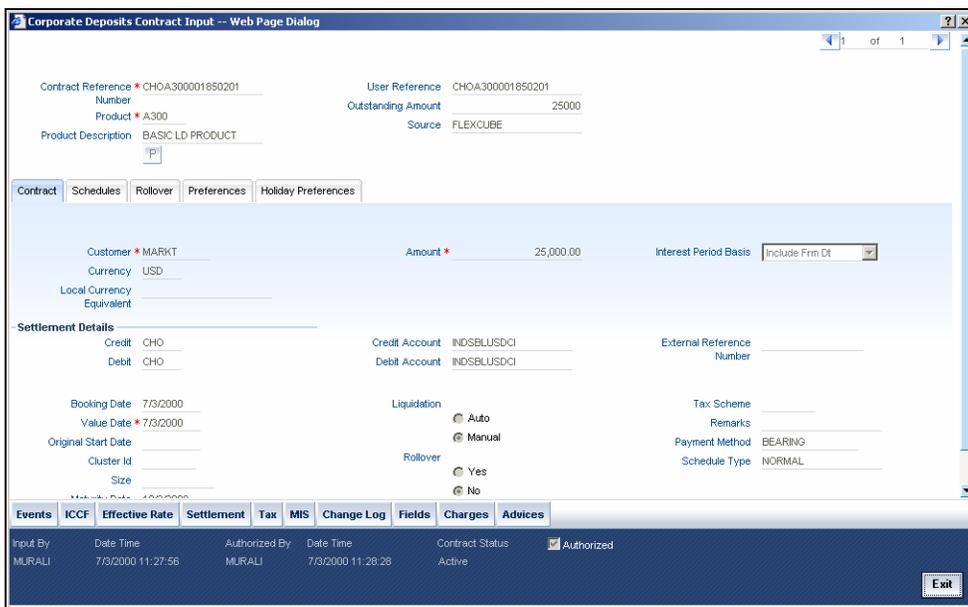
The screen appears as shown below:



Double clicking a record displays the Loan Contracts Summary screen comprising a summary of transactions contributing to the balance displayed in the Customer Position screen. The balance displayed is the outstanding principal amount for the Loan product. This screen also displays MM contracts, that is, MM borrowings are displayed under the Deposits tab and MM Placements are displayed under Loans. Double clicking a record in the Loans Contract Summary screen displays the corresponding Loan Contract screen comprising transaction details.



The summary screen will not be shown for contracts that do not belong to the current branch

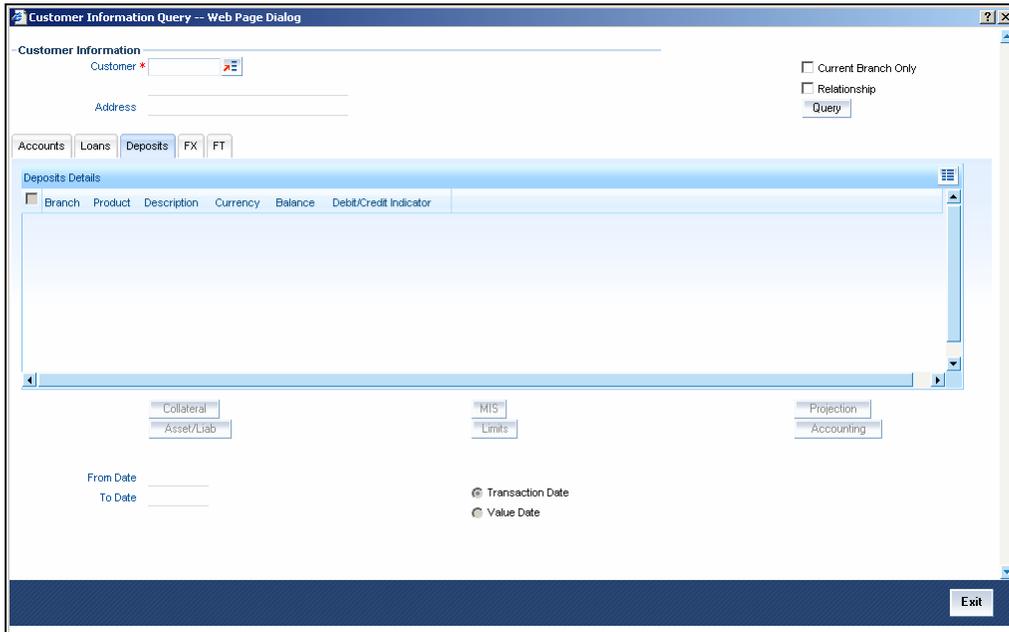


For more details on the LD Contract Online screen, please refer the Loans User Manual

9.2.3 Viewing Deposit Details

You can view details of all Deposit contracts for the selected customer through the Customer Position screen. Click the Deposits tab. The deposit amount that appears is the consolidated amount grouped by Branch, Product and Currency.

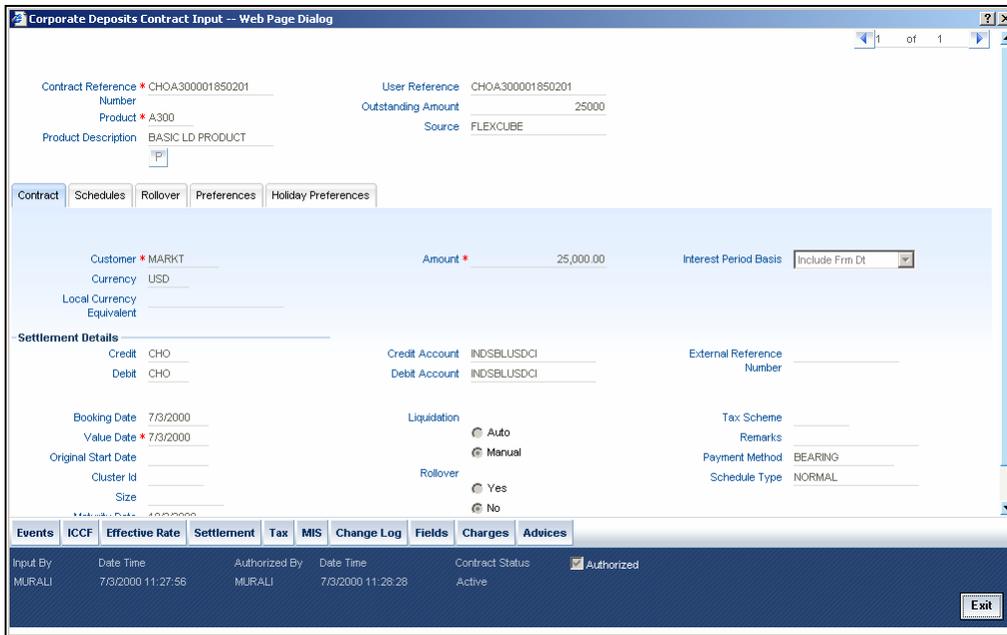
The screen appears as shown below:



Double clicking a record displays the Deposits Contracts Summary screen comprising a summary of transactions contributing to the balance displayed in the Customer Position screen (MM borrowings + Deposits). The Balance is the principal balance for the selected Deposit product. Double clicking a record in the Loans and Deposits Contract Summary screen displays the corresponding Deposit Contract screen comprising transaction details.



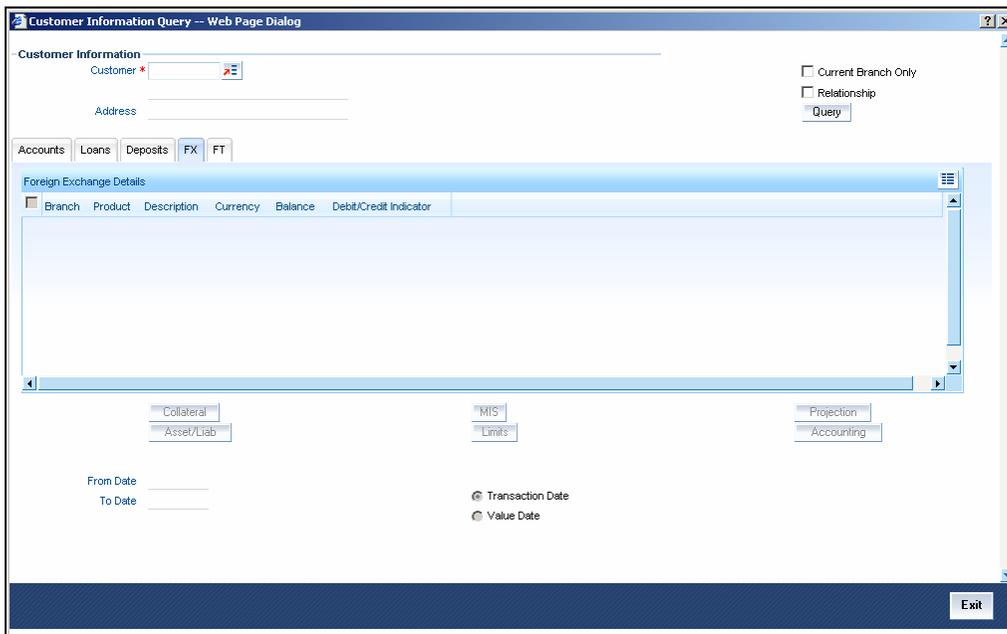
The summary screen will not be displayed if the deposit does not belong to the current branch



For more details on the LD Contract Online screen, please refer the user manual for Deposits.

9.2.4 Viewing FX Details

You can view details of all FX contracts for the selected customer through the Customer Position screen. The entries are the consolidated amounts for contracts grouped by product, branch and currency. Double clicking a record displays the summary screen for that record and double clicking further, displays the contract details screen for that record. Click the FX tab. The screen appears as shown below:

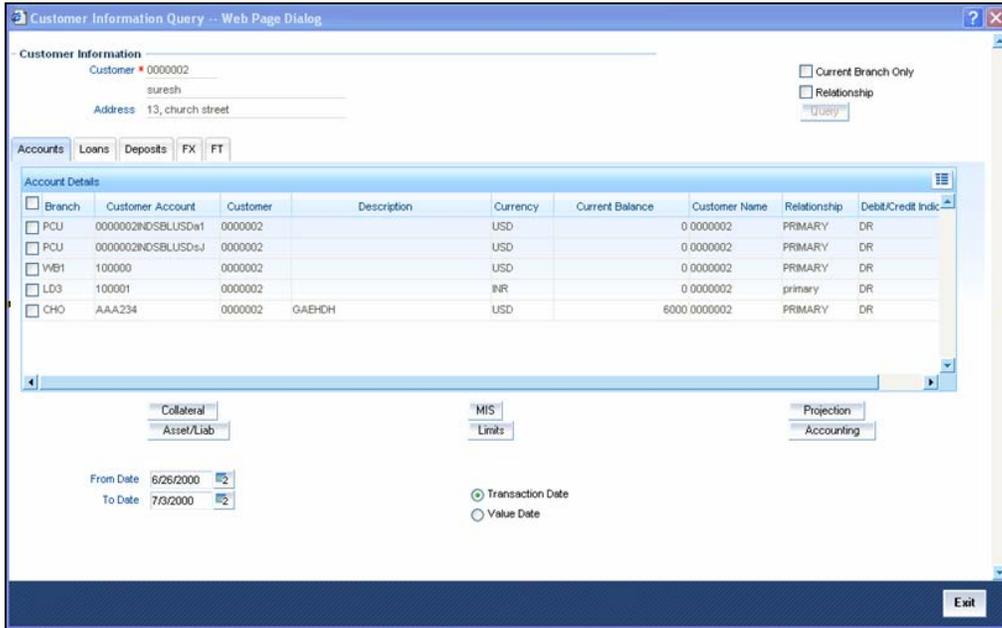


Here, the FX bought amount is displayed as Debit Balance and the FX sold amount is displayed as Credit Account.

Double clicking a record in the Customer Position screen displays the corresponding FX Contract Summary screen. Double clicking a record in the FX Contract Summary screen displays the corresponding FX Contract Detail screen comprising the transaction details.

9.2.5 Viewing FT Details

You can view details of all FT contracts for the selected customer through the Customer Position screen. Click the FT tab. The screen appears as shown below:



The Balance amount displayed here is the incoming cash flow amount or credit balance for the FT product.

Double clicking a record in the Customer Position screen displays the corresponding FT Contract Summary screen. Double clicking a record in the FT Contract Summary screen displays the corresponding FT Contract Detail screen comprising the transaction details.

9.2.6 Viewing Collaterals Details

You can view the collateral details for the selected customer through the Customer Position screen. Click the 'Collateral' button. The Collateral Summary View screen appears for all collaterals linked to the customer liability.

Double clicking a record in the Collaterals Summary screen displays the details of the selected collateral.

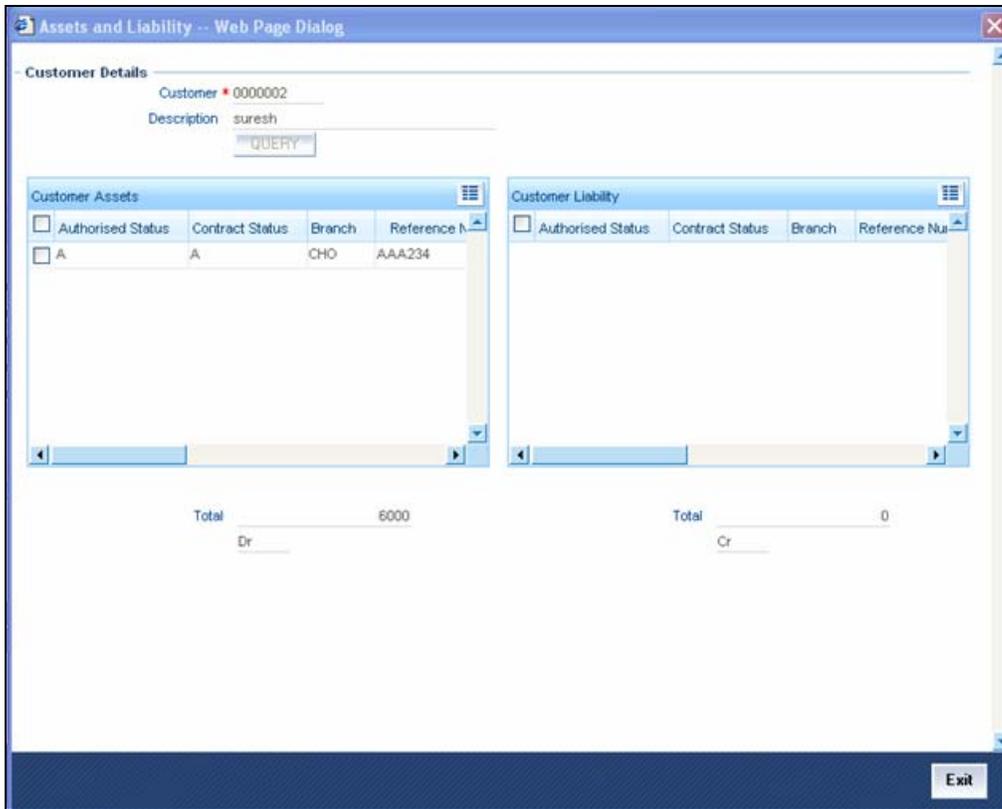
The screenshot shows a web application window titled "Collaterals Summary -- Web Page Dialog". At the top, there are search filters: "Authorization Status" (dropdown), "Record Status" (dropdown), "Liability Identification" (text input with value "0000002"), and "Collateral Code" (text input). Below these are buttons for "Search", "Advanced Search", and "Reset". To the right, there are pagination controls: "Records per page" (dropdown set to 15), "1 of 1", and "Go to Page". A table with the following columns is displayed: "Authorization Status", "Record Status", "Liability Identification", "Collateral Value", "Offset Margin(%)", "Limit Contribution", "Start Date", "Expiry Date", and "Collaterals". The table is currently empty. At the bottom of the window, there are two legend boxes: "Authorization Status" with options "A - Authorized" and "U - Unauthorized", and "Record Status" with options "C - Closed" and "O - Open". An "Exit" button is located in the bottom right corner.

9.2.7 Viewing Assets/Liabilities Details

You can view the total asset and total liability for the selected customer through the Customer Position screen. Click the 'Asset/Liab' button. The Assets/Liabilities Summary screen appears. All Assets and Liabilities transactions are displayed in Asset and Liabilities transaction blocks along with the local currency equivalent for each transaction. The total for Assets and the total for Liabilities are also displayed at the end of each block.

STOP Asset = Sum of Current balance of All the account having –ve balance + Sum of all the Loans outstanding balance Linked to a given customer + Sum of all MM placements of the customers

Liability = Sum of Current balance of all the account having +ve balance + Sum of all the Deposits Linked to a given customer + Sum of all MM borrowings of the customer.



9.2.8 Viewing Limits Details

You can view details of limits maintained for the selected customer through the Customer Position screen. Click the 'Limits' button. The Liability Summary screen appears. Double clicking on a record displays the Limits Line Summary screen which provides a summary view of all the lines linked to the liability of the customer. Double clicking on a record in the Limits Line Summary screen, displays the utilization summary screen.

9.2.9 Viewing MIS Details

You can view MIS information about the selected customer through the Customer Position screen. Click MIS tab.

The screenshot shows a web browser window titled "MIS -- Web Page Dialog". The interface includes a header section with "MIS Group" and a checked checkbox labeled "Link to Group". To the right is a "Customer Code" input field. Below this is a tabbed interface with two tabs: "Customer MIS Code" (which is active) and "Composite MIS Code". The main content area is a large table with multiple rows and columns, but the data is mostly blank. At the bottom left, there are two buttons: "Change Log" and "Transfer Log". At the bottom right, there are "Ok" and "Exit" buttons.

For more details on the MIS screen, refer the MIS User Manual

9.2.10 Viewing Projections

You can view future settlement balances and outstanding FX and FT contracts for the selected customer account through the Customer Position screen. Click 'Projection' button.

The screenshot shows a web page dialog titled "Projections - Web Page Dialog". It features several input fields for customer information: "Customer" (0000002), "Customer Name", "Customer Account Number" (AAA234), and "Description". There is also a "Date" field with a calendar icon. Below these are two "Balance" labels, each with a "Debit/Credit" label and an input field. A "QUERY" button is located between the two "Balance" labels. A table titled "Customer Cashflow" is present, with columns: "Due Date", "User Reference Number", "Component", "Contract Reference Number", "Module", "Transaction Date", "Currency", and "Debit/Cred". The table is currently empty. At the bottom right of the table area, there are labels for "Total Amount", "Debit/Credit", and "Total Amount", each with an input field. An "Exit" button is at the bottom right corner.

To view the settlement balance for the selected customer for a particular future date, enter a date in the date field and click the 'Q' button. The system displays details of all the unsettled transactions, which have occurred until the date indicated in the "Date" field. "Total" indicates the sum total of all unsettled transactions in local currency for the selected customer number.

Double clicking a record in this screen invokes the contract summary screen for the selected contract. The current balance of the selected customer is displayed at the bottom of this screen. The current balance denotes the sum total of balances in all the accounts of the selected customer.

9.2.11 Viewing Accounting Entries

You can view all the accounting entries passed for a selected Customer Account in the Accounting Entry Retrieval screen. To invoke this screen, select a customer account and a date range in the Customer Position screen and then click 'Accounting' button.

The Accounting Entry Retrieval screen is displayed with all the accounting entries passed for the selected customer account and date range:

Contract Reference Number	Module Code	Transaction Code	Event Code	Transaction Date	Value Date	
CHO1666001850001	DE	000	INIT	7/3/2000	7/3/2000	D
CHO6666001850002	DE	116	INIT	7/3/2000	7/3/2000	D

Double clicking on an accounting entry in this screen displays the corresponding contract input screen.

Click 'Query' button if you wish to query for any particular accounting entry

10. Glossary

10.1 Important Terms

Account Class

A group of customer accounts with similar characteristics and attributes

Account Statement Cycle

The periodicity for the generation of account statements

Account Statement Type

An indicator of the kind of account statement required to be generated periodically; this could be either a summary statement or a detailed one.

Alternate Account Number

A unique identifier for a customer account, other than the main Account Number. This provision is made to enable tracking of accounts existing in the bank before the installation of FLEXCUBE. For such accounts, you can capture the old account numbers as the Alternate Account Numbers.

Available

The amount available in a customer's account, which can be drawn

Blocked

The amount that is blocked for other transactions, which the customer has entered into and not executed. At any point of time, the account balance cannot be less than the blocked amount.

Corporate Parameters

Information captured under customized parameters for corporate customers

Customer Category

A group of customers with logically similar features or attributes

Dormancy Days

The period following which customer accounts under a class are made inactive

Exposure Country

This is the country of exposure of a customer. This information is maintained for Central Liability tracking

Identifier Name

The name of the identification document furnished by the customer to the bank as proof of identity

Identifier Value

The serial number, document number or any identification number by which the identifier name document can be uniquely identified.

Joint Holder Code

The account identifier codes given to joint holders of any customer account

Legal Guardian

If the account holder is a minor, this is the legal guardian of the customer

Liability Number

A code used to keep track of the credit limit facility granted to a customer

Limit Check

A validation maintained for all accounts in an account class to see if there are adequate funds in the account.

Loan Repayment

The amount paid towards loan repayment

MTD (Month to Date)

Indicates the turnover on an account for the current month and up to the current date. It is specified for both Credit and Debit turnovers

Narratives

Specifications that help achieve a desired format for account statements

Natural GL

The code of the GL to which the turnovers of all accounts in the account class will be reported.

Regulation D

This is a regulation of the U.S. Securities and Exchange Commission. Regulation D, also known as "Reg D," exempts certain offerings of equity from many of the regulatory requirements that impose costs upon standard public offerings. A Reg D offering is intended to make access to the capital markets possible for small companies that could not otherwise bear those costs.

Reporting Lines

The general ledger codes to which balances (debit or credit) of all accounts in an account class will be reported.

Sub-limit

The maximum credit amount that can be used by a customer account without requiring an override. The sub-limit is specified for accounts for which the credit amount is limited to a part of the available line amount.

Temporary OD End

The date on which the temporary overdraft limit ceases to be effective

Temporary OD Limit

The maximum overdraft allowed on an account, for a specified period of time

Temporary OD Start

The date on and following which the temporary overdraft limit comes into effect

Tenure

The duration for which a customer has been in professional employment. This information is captured as part of the professional details for a customer.

Uncollected Funds Limit

On any given business day, the credit transaction amounts that have not been collected.

Unposted Credits

In a multi-branch or online activity (such as tele-banking or Internet banking) transactions that are posted into an account when the system is either not available or during End of Day run, are stored, to be posted into the system when the system is available. Credit transactions of this nature are classified as unposted credits.

Unposted Debits

In a multi-branch or online activity (such as tele-banking or Internet banking) transactions that are posted into an account when the system is either not available or during End of Day run, are stored, to be posted into the system when the system is available. Debit transactions of this nature are classified as unposted debits.

W-8BEN Form

The W-8BEN form (entitled Certificate of Foreign Status of Beneficial Owner for United States Tax Withholding) is used in the United States taxation system by foreign persons (including corporations) to certify their non-American status. The form, issued by the Internal Revenue Service, establishes that one is a foreign, non-resident alien or foreign national performing work outside the United States, in order to claim tax treaty benefits such as a lower amount of tax withholding from dividends paid by U.S. corporations.

11.1 Introduction

Every action that results in a debit or credit to the customer's monetary account is recorded. The advices are generated and sent to the customer depending on the advice generation frequency that you have specified.

You can generate the following reports:

- IRA Statement
- Minimum Withdrawal Advice
- Charge Advice
- IRS Form 5498
- IRS Form 1099-R
- Customer Account Opening Confirmation
- Netting

11.2 IRA Statement Reports

An IRA statement is a statement of accounts for an IRA plan. You will be able to generate statements for a list of all the transactions carried out in an IRA plan for the statement generation frequency specified for the plan. You also have the option of generation on an ad-hoc basis.

11.2.1 Selection Options

You can choose to generate the account statements for transactions involving all plans within your branch or for transaction within a single plan or for a range of plans.

You will also have to indicate the date range for the generation of the report.

11.2.2 Contents of the Report

The options that you specified while generating the report are printed at the beginning of the report. The contents of the IRA Statement have been discussed under the following heads:

Header

The Header carries the title of the Report, information on the branch code, the date and time at which the report was generated and the page number of the report.

Body of the Report

Customer Information	The CIF Number, full Name and mailing address of the customer as recorded in the CIF Maintenance screen
Plan Number	The reference number of the plan involving the transaction
Plan Type	The plan type involving the plan
Period of the statement	The period for which you are generating the statement

Customer Information	The CIF Number, full Name and mailing address of the customer as recorded in the CIF Maintenance screen
Statement Number	The statement number of the statement
Plan Balances	<p>The balances in the plan at the beginning and end of statement period (Current and Previous Years)</p> <p>Note:</p> <p>The current balance is reflected for the current year and the year ending balance (after considering contributions and distributions done during the current year for the previous year) for the previous year.</p> <p>Total Contributions</p> <p>Excess Contributions</p> <p>Total Distributions</p> <p>Total Employer Contributions (where applicable)</p> <p>Excess Employer Contributions</p>
Transaction Information	<p>Transaction type (Contributions, Distributions, Monetary Account Interest).</p> <p>Transaction Reference Number</p> <p>Amount and Currency</p> <p>Transaction Year</p> <p>Monetary Account Breakup</p> <p>Account (Branch, Account, Currency)</p> <p>Amount and Currency</p> <p>Withholding Tax information (where applicable)</p> <p>Tax Withheld (Amount and Currency)</p> <p>Transaction Remark (if any)</p> <p>Plan Balance after the transaction (current and previous year balances)</p> <p>Transactions are sequenced in the manner in which they were processed in the system.</p>

11.3 Minimum Withdrawal Advice Reports

This advice is sent to all customers approaching the minimum distribution age. The advice contains information about all the plans held by the customer under the plan type.

Since it is not generated automatically, you have to invoke the advice generation screen and identify the Plan Type and the Reference Number of the plan involving the plan type for which the minimum distribution age advice is to be generated.

11.3.1 Contents of the Report

Apart from the header the following details are printed for the report:

Body of the Report

Customer Information	The CIF Number, full Name and mailing address of the customer as recorded in the CIF Maintenance screen.
Plan Type	The plan type involving the plan.
Plans Held	This information includes: Plan Number. Plan Balances (current year only) Plan Balance Total Contributions Excess Contributions Total Distributions Total Employer Contributions (where applicable) Excess Employer Contributions Plan Remarks (if any)

11.4 Charge Advice Reports

This advice is sent to all customers on whom you are levying a charge as a result of the IRA Charge set-up. The system generates this advice automatically as part of the EOD processes on the day the charge liquidation takes place.

11.4.1 Contents of the Report

Apart from the header the following details are printed for the report:

Body of the Report

Customer Information	The CIF Number, full Name and mailing address of the customer as recorded in the CIF Maintenance screen.
Charge Code	The Code associated with the Charge for which you are charging the customer.
Charge Level	Indicates the level at which charging is being done: CIF Level or Plan level
Plan Type	The plan type involving the plan.
Charge Amount and Currency	The charge is always charged in the local currency of your branch.

Customer Information	The CIF Number, full Name and mailing address of the customer as recorded in the CIF Maintenance screen.
Liquidation Date	The date on which the charge amount was liquidated.
Debit Account Information	The Branch, Account Number and Currency of the account involved in the transaction.

11.5 IRS Form 5498

Oracle FLEXCUBE allows you to generate Form 5498 for reporting contributions to IRA plans for any year to the Internal Revenue Service (IRS). You can generate this report for:

- Filing with IRS authorities;
- Providing a copy to your customer;
- Keeping an internal copy for you.

You can generate Form 5498 either as part of initial filing with the IRS or after you have filed tax returns for that particular year.

11.5.1 Generating Form 5498 as Part of Initial Filing

During normal generation of Form 5498 as part of your initial filing with the IRS, the system will include all transactions entered in the previous year for the previous year. For example, during normal generation of Form 5498 on, say, January 20, 2003, all transactions entered during 2002 and pertaining to the financial year 2002 will be reported.

11.5.2 Generating Form 5498 after Tax Filing

During corrected generation post the date of tax filing, the system will include, apart from all the transactions included in normal generation, such transactions which are entered in the current year for the previous year. The report shows the total contributions for the year.

11.5.3 Details printed on Form 5498

Oracle FLEXCUBE generates Form 5498 customer-wise and plan-wise – that is, for each customer for each type of plan held by the customer. The type of plan can be Traditional IRA, Roth IRA, SEP, SIMPLE, etc.

The form contains the following details:

- Your bank's name and address;
- The customer's name, social security number and address;
- The plan/product type for which the form is being generated;
- The year for which the report is being generated;
- Total rollover contributions – this is the total of all contributions into plans of the selected type with 'Rollover' as the contribution code;
- Roth IRA conversion amount – while usually applicable for Roth IRAs, this, in the general case, is the total contribution into plans of the selected type with 'Conversion' as the contribution code;
- Total re-characterized contributions – this is the total of all contributions into plans of the selected type with 'Re-characterization' as the contribution code;

- New contributions – this is the total of all contributions into plans of the selected type with ‘New’ as the contribution code;
- Other contributions – this is the total of all contributions into plans of the selected type with contribution codes different from any of those mentioned above;
- Fair Market Value – this is the total year-end balance of all the plans of the selected type.



IRA codes that you have marked for not reporting to the IRS will be left out of all of the above summations.

11.6 IRS Form 1099-R

Oracle FLEXCUBE allows you to generate Form 1099-R for reporting distributions from a selected type of IRA plan for any year to the Internal Revenue Service (IRS). You can generate this report for:

- Filing with IRS authorities;
- Providing a copy to your customer;
- Keeping an internal copy for you.

You can generate Form 1099-R either as part of initial filing with the IRS or after you have filed tax returns for that particular year.

11.6.1 Generating Form 1099-R as Part of Initial Filing

During normal generation of Form 1099-R as part of your initial filing with the IRS, the system will include all transactions entered in the previous year for the previous year. For example, during normal generation of Form 1099-R on, say, January 20, 2003, all transactions entered during 2002 and pertaining to the financial year 2002 will be reported.

11.6.2 Generating Form 1099-R after Tax Filing

During corrected generation post the date of tax filing, the system will include, apart from all the transactions included in normal generation, such transactions, which are entered in the current year for the previous year. The report shows the total contributions for the year.

11.6.3 Details printed on Form 1099-R

Oracle FLEXCUBE generates Form 1099-R for each customer for a distribution code. You have the option of combining distributions with the same code from any number of different plan/product types.



IRA codes that you have marked for not reporting to the IRS will not be available for generation of 1099-R forms.

Form 1099-R contains the following details:

- Your bank’s name, address and identification number;
- The customer’s name, social security number and address;
- Plan/product types that are being reported;
- The distribution code and description;
- Gross distribution – this is the total distribution amount for the distribution code that you have chosen across all the selected plan types;
- Taxable amount – this is the same as the total (gross) distribution amount.

- Total distribution – this is a confirmation that the gross distribution amount mentioned in the form is the total distribution for the selected distribution code.
- Federal Income Tax withheld – this is the total amount withheld as tax for all the distributions (from all the selected plan/product types) for the selected distribution code.

11.6.4 Filing IRS Forms Electronically

IRS regulations stipulate that any entity filing 250 or more forms of each type must do so in electronic or magnetic form. You can access IRS's Filing Information Returns Electronically (FIRE) system over a dial-up network and through a browser or through communication software like ProComm. You can log on to the system using the logon name, password and PIN provided to you by the IRS.

11.7 Customer Account Opening Confirmation Report

You can generate a report for the customer, confirming that his / her account with the bank has been successfully opened. This report contains the following details:

- Customer number
- Client account number
- Matter
- Account details

You can generate the Customer Account Opening Confirmation report for one customer or all the customers at once, as of a specific date. To generate the report, invoke 'Customer Account Opening Confirmation' screen.

You can invoke this screen by typing the code 'CSRPACKO' in the field at the top right corner of the Application tool bar and click on the adjoining arrow button.

Customer Report

You can generate customer account opening confirmation report for one or all the customers. Indicate your choice here. If you select 'Single Customer', you have to specify the customer number in the space provided.

Customer Number

If you wish to generate a report specific to one customer, specify the customer number. The option list displays all valid customer numbers maintained in the system. Select the appropriate one.

Date

Specify the date as of which you want to generate the report.

Once you have set the preferences, click 'OK' button. The system displays the print option screen, where you can set your preferences as to viewing and printing the report.

11.8 Netting Report

You can generate a Customer, Currency and Date wise report to retrieve details of contracts/amounts that were netted.

You can specify the following preferences for the report:

- *Report Type* - You can indicate whether the report should contain details of contracts/amounts that have the same Value Date or whether the details should be generated as per the Netting Reference Number. If you indicate that the report should be generated for a Netting Reference Number you will have to identify the number in the respective field.
- *Date* – indicate whether you would like to generate the report for a specific date range or for all dates. Depending on your specification the netting details report will be generated for all contracts that were netted within your branch for the given date range (start and end date inclusive) or it will be generated for all contracts regardless of the date on which they were netted.
- *Customer* – indicate whether the report should contain details of all customers whose contracts were netted or for a single customer. For a single customer you will have to identify the CIF ID of the customer from the option list.
- *Currency* - You can indicate whether the report should be generated for all currencies or for a specific currency. Identify the currency for which the report should be generated in case of a single currency.



Note

- If you fail to specify a date, the generated report will return data for the Current System Date.
- If you indicate that the report should be generated for a specific Currency and fail to specify the Currency, the report will contain details of all currencies. Similarly, if you indicate that the report should be generated for a specific Customer and fail to identify the customer the report will be generated for all customers.

11.8.1 Contents of the Report

The report options that you selected while generating the report are printed at the beginning of the report.

The contents of the report are discussed below:

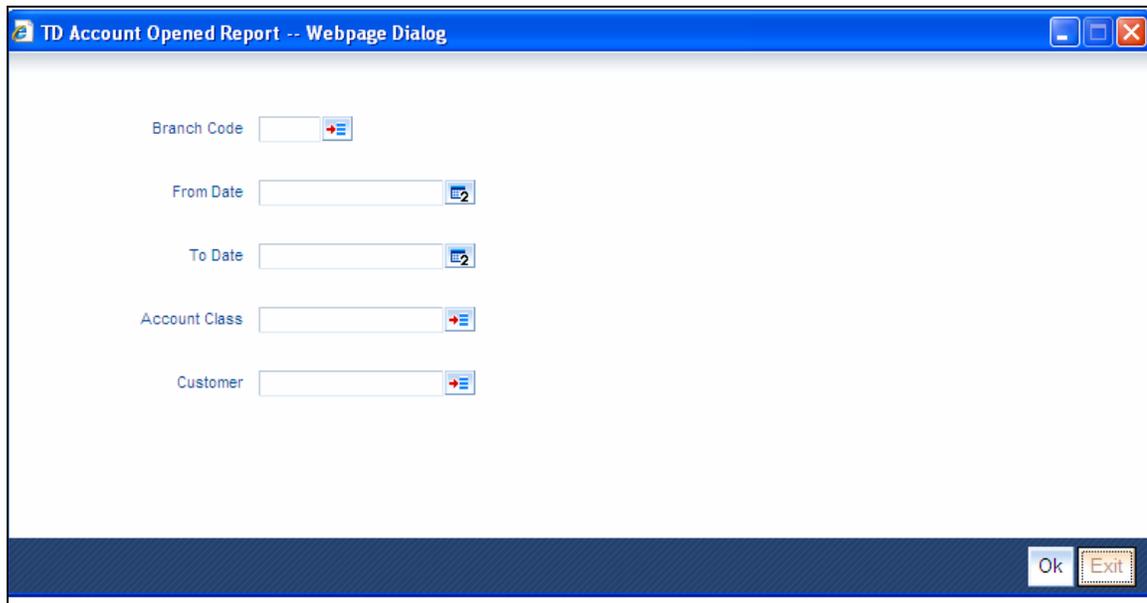
Body of the Report

Counterparty	This is the name of the counterparty whose netted contract details are being displayed.
Contract Reference Number	This is the reference number of the contract which was netted.
Component	This is the name of the component (Amount Tag) involved in the transaction.
Amount	This is the amount for which the particular entry was passed.
Account Due	This is the account to which the netted amount is either debited/credited.

12. Term Deposit Reports

12.1 Term Deposits Opened for the period

You can generate reports for the Term Deposit accounts opened for a period for a customer. To generate the report, invoke 'Term Deposit Account Opened Report' screen. This report displays the Term deposit accounts which are opened for the given period, and that are currently on open status.



The screenshot shows a web dialog window titled "TD Account Opened Report -- Webpage Dialog". It contains the following fields and controls:

- Branch Code:** A text input field with a dropdown arrow icon.
- From Date:** A date input field with a calendar icon.
- To Date:** A date input field with a calendar icon.
- Account Class:** A text input field with a dropdown arrow icon.
- Customer:** A text input field with a dropdown arrow icon.
- Buttons:** "Ok" and "Exit" buttons are located at the bottom right of the dialog.

Specify the following details:

From Date

The TD accounts opened from this date (Current application date is defaulted).

To Date

The TD accounts opened till his date (Current application date is defaulted).

Branch Code

Specify the branch code from the list of values provided.

Account Class

Specify the account class from the list of values provided.

Customer

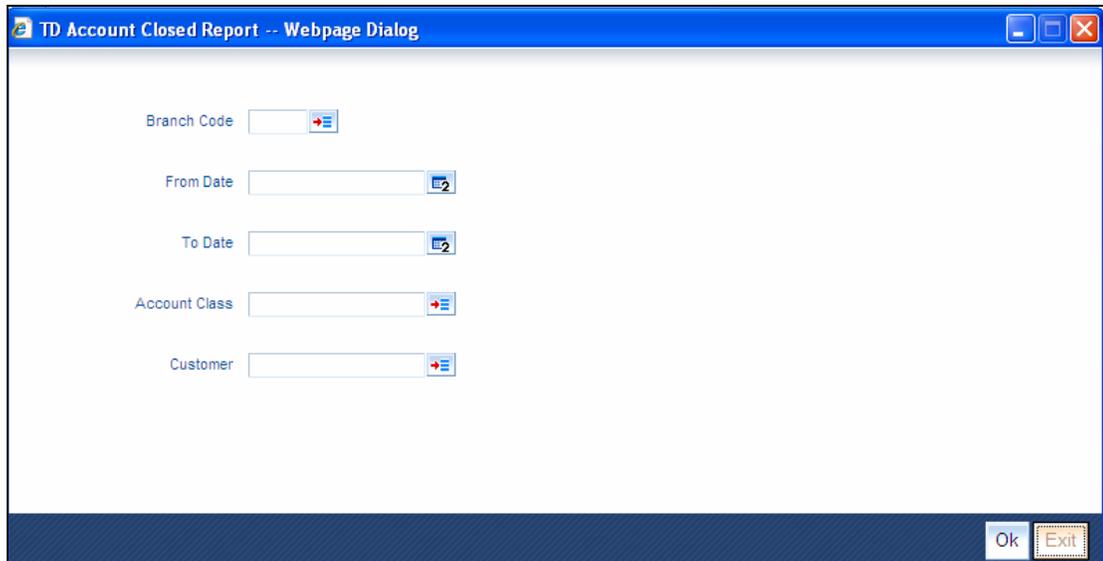
Specify the customer number from the list of values provided.

The generated report will contain the following elements:

SI.No.	Field Name	Field Description
1	Account No./Deposit No.	TD account Number
2	Customer Name	Name of the TD account holder
3	Date of Open	TD account opened date
4	Value Date	Value Date of the TD account
5	Deposit Amount	Deposit Amount
6	Deposit Term	TD Tenor (Maturity Date – Interest Start Date)
7	Maturity Date	Maturity date of the TD account
8	Total Interest Payable	Interest Amount (This will show simple interest amount which will be calculated using the Deposit Amount, Deposit Term and Interest Rate. This will be the projected value and this may not be equal to the actual interest amount)
9	Maturity Amount	This will show the sum of Deposit amount and Total Interest Payable(as computed in the above column)
10	Branch	Branch name
11	Product Code	Account Class code of the TD account
12	Product Title	Account Class description of the TD account
13	Deposit Currency	Currency of the TD account
14	Currency Total	Currency-wise total for deposit amount, Interest Payable and Maturity Amount
15	Close on Maturity	This will show whether TD will be closed on maturity
16	Auto Rollover	This will show whether TD will be automatically rolled over

12.2 Term Deposits Closed for the period

You can generate reports for the Term Deposit accounts closed for a period for a customer. To generate the report, invoke 'Term Deposit Account Closed Report' screen. This report displays the Term deposit accounts which are closed for the given period,



The screenshot shows a web dialog window titled "TD Account Closed Report -- Webpage Dialog". It contains five input fields, each with a dropdown arrow icon:

- Branch Code
- From Date
- To Date
- Account Class
- Customer

At the bottom right of the dialog, there are "Ok" and "Exit" buttons.

Specify the following details:

From Date

The TD accounts closed from this date (Current application date is defaulted).

To Date

The TD accounts closed till this date (Current application date is defaulted).

Branch Code

Specify the branch code from the list of values provided.

Account Class

Specify the account class from the list of values provided.

Customer

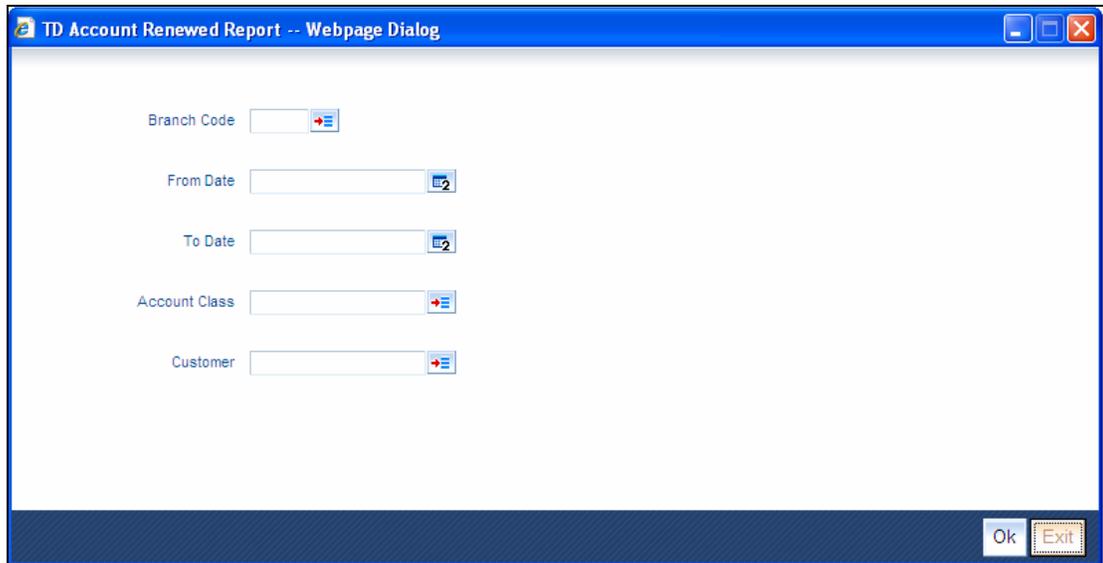
Specify the customer number from the list of values provided.

The generated report will contain the following elements:

SI.No.	Field Name	Field Description
1	Account No./Deposit No.	TD account Number
2	Customer Name	Name of the TD account holder
3	Closed Date	TD account closed date
4	Amount of Deposit	Deposit Amount
5	Opening Date	Opening date of the TD account
6	Reason for Closure	Display the Narrative which is captured during the TD Redemption (For auto closed account this will be blank)
7	Proceeds credit to	This will show the Payment Mode of the Redemption
8	Total Interest Amount paid	Interest Amount (This will show the actual interest amount which has been paid to the customer)
9	Maturity Amount	This will show the sum of Deposit amount and Interest Amount
10	Branch	Branch Name
11	Product Code	Account Class code of the TD account
12	Product Title	Account Class description of the TD account
13	Deposit Currency	Currency of the TD account

12.3 Term Deposits Renewed for the period

You can generate reports for the Term Deposit accounts renewed for a period for a customer. To generate the report, invoke 'Term Deposit Account Renewed Report' screen. This report displays the Term deposit accounts which are renewed for the given period,



The screenshot shows a web browser dialog box titled "TD Account Renewed Report -- Webpage Dialog". It contains five input fields, each with a dropdown arrow icon: "Branch Code", "From Date", "To Date", "Account Class", and "Customer". At the bottom right of the dialog, there are "Ok" and "Exit" buttons.

Specify the following details:

From Date

The field defaults the TD accounts renewed from this date (Current application date is defaulted).

To Date

The field defaults the TD accounts renewed till this date (Current application date is defaulted).

Branch Code

Specify the branch code from the list of values provided.

Account Class

Specify the account class from the list of values provided.

Customer

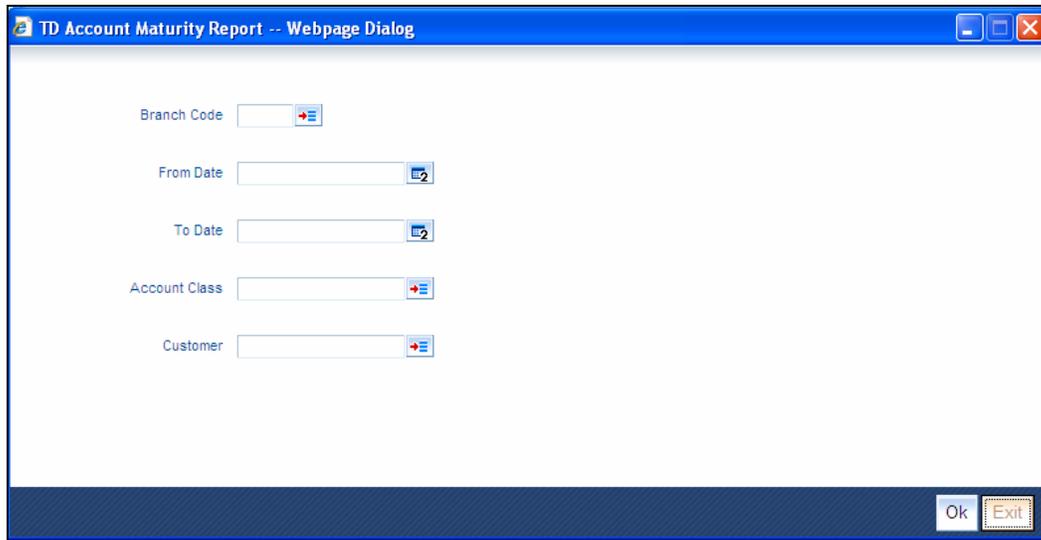
Specify the customer number from the list of values provided.

The generated report will contain the following elements:

SI.No.	Field Name	Field Description
1	Account No./Deposit No.	TD account Number
2	Name of the Deposit	Name of the TD account holder
3	Date of Opening	TD account opened date
4	Value Date of Deposit	Value date of TD account
5	Deposit Amount	Deposit Amount
6	Period of Deposit	TD Period
7	Due Date	Maturity date of the TD account
8	Total Interest Payable	Interest Amount (This will show simple interest amount which will be calculated using the Deposit Amount, Deposit Term and Interest Rate. This will be the projected value and this may not be equal to the actual interest amount)
9	Maturity Value	This will show the sum of Deposit amount and Total Interest Payable
10	Branch	Branch Name
11	Deposit Currency	Currency of the TD account

12.4 Term Deposits Maturity Report

You can generate reports for the Term Deposit accounts matured for a period for a customer. To generate the report, invoke 'Term Deposit Account Maturity Report' screen. This report displays the Term deposit accounts which are matured for the given period,



Specify the following details:

From Date

The From Date is greater than the current application date

To Date

The To Date is greater than the current application date.

Branch Code

Specify the branch code from the list of values provided.

Account Class

Specify the account class from the list of values provided.

Customer

Specify the customer number from the list of values provided.

The generated report will contain the following elements:

Sl.No.	Field Name	Field Description
1	Account No./Deposit No.	TD account Number
2	Customer Name	Name of the TD account holder
3	Date of Open	TD account opened date

Sl.No.	Field Name	Field Description
4	Value Date	Value Date of the TD account
5	Deposit Amount	Deposit Amount
6	Maturity Date	Maturity date of the TD account
7	Deposit Term	TD Tenor (Maturity Date – Interest Start Date)
8	Total Interest Payable	Interest Amount (This will show simple interest amount which will be calculated using the Deposit Amount, Deposit Term and Interest Rate. This will be the projected value and this may not be equal to the actual interest amount)
9	Maturity Amount	This will show the sum of Deposit amount and Interest Amount
10	Branch	Branch Name
11	Product Code	Account Class code of the TD account
12	Product Title	Account Class description of the TD account
13	Deposit Currency	Currency of the TD account
14	Currency Total	Currency-wise total for deposit amount, Interest Payable and Maturity Amount



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