Oracle FLEXCUBE Direct Banking
Release 12.0.0
Oracle Android Tablet Application Based Banking
User Manual

ORACLE
FINANCIAL SERVICES

Part No. E52305-01

ORACLE

Table of Contents

1. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
✕	Pre integrated Host interface not available.
Y	Yes
N	No

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Log In	**NH**	**NH**	**Y**
Log Out	**NH**	**NH**	**Y**
Account Activity	✕	★	**N**
Account Details	✕	★	**Y**
Account Summary	✕	★	**Y**
Ad-hoc Account Statement Request	✕	★	**N**
Stop /Unblock Cheque Request	✕	★	**N**
Cheque Status Inquiry	✕	★	**N**

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Cheque Book Request	✓	★	**N**
Loan Details	✕	★	**N**
Mail Box	**NH**	**NH**	**N**
Exchange Rate Inquiry	✕	★	**N**
Own Account Transfer	✕	★	**Y**
Internal Account Transfer	✕	★	**N**
Domestic Account Transfer	✓	★	**N**
Pay Bill	✓	★	**N**
Register Biller	✓	★	**N**
Delete Biller	**NH**	★	**N**
Redeem Term Deposit	✓	★	**N**
TD Details	✕	★	**N**
Transactions to Authorize	**NH**	**NH**	**N**
Change Password	**NH**	**NH**	**Y**
Credit Card Details	✕	★	**N**
Credit Card Statement	✕	★	**N**
Force Change Password	**NH**	**NH**	**Y**
Contract TD View	✕	★	**N**
Buy Mutual Fund	✕	★	**N**
Redeem Mutual Fund	✕	★	**N**
Portfolio	✕	★	**N**
Switch Mutual Fund	✕	★	**N**
Order Status	✕	★	**N**
Transaction Password Behavior	**NH**	★	**Y**
ATM / Branch Locator	**NH**	★	**N**

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Financing Details	✓	★	**N**

2. Log In

This option allows you to perform the transaction through FLEXCUBE Direct Banking system using Android Tablet.

To login into the Android Tablet Banking Application

1. Download the FCDB application on the Android Tablet. Click FCDB application icon.The system displays initial **Login** screen to login into the application.

Login

2. Type the user id and password provided to login.
3. Click the **Sign In** button. The system displays **Welcome** screen.

Welcome Screen

4. Select any transaction icon to proceed with that transaction.

Note: You can also view ATM Branch Locators, Offers available using options in lower panel of landing screen.

3. Logout

This option enables you to log off the application.

To log out of the Android Tablet Banking Application

1. Log on to the Android Tablet Banking Application.
2. Click the **Log Off** button located at the upper right corner of the screen.

Welcome Screen

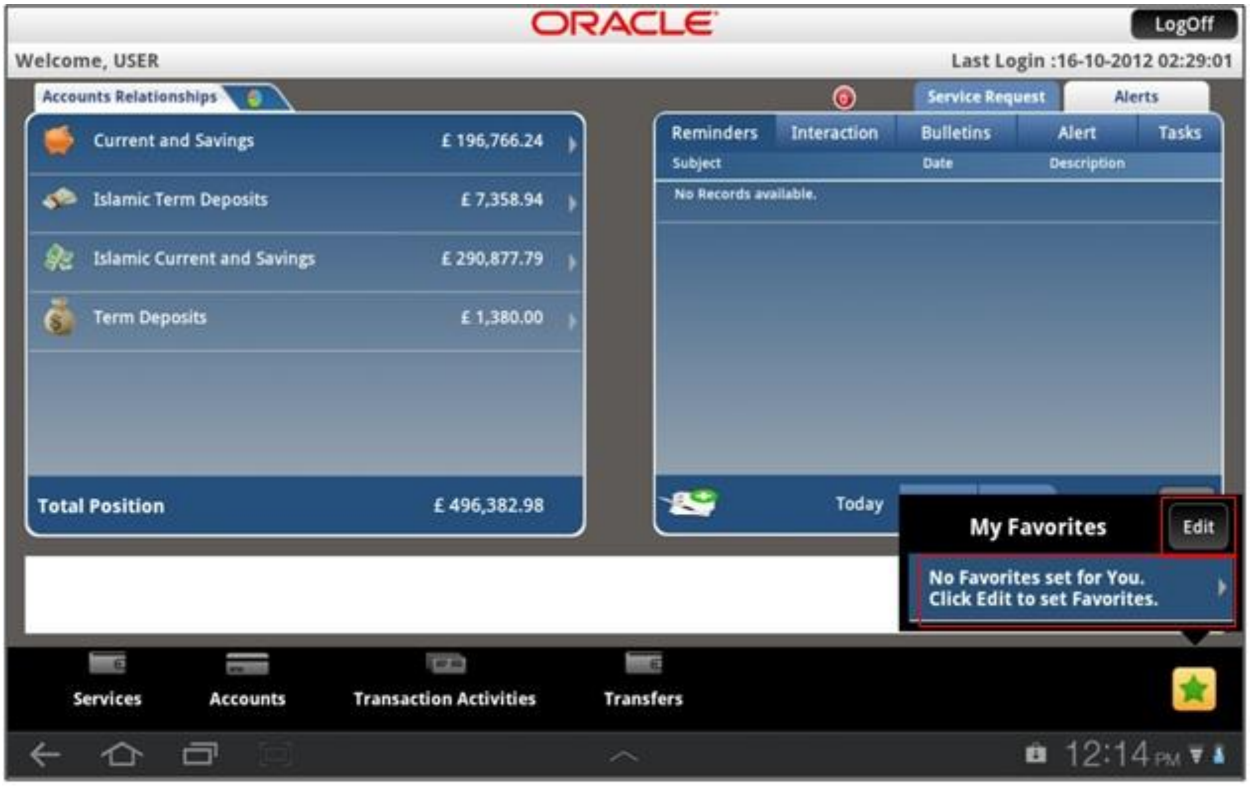
3. The system displays initial **Login** screen.

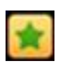
4. Setting any Transaction as Favorite

This option enables you to set any transaction as Favorite. That transaction will be available under the Favorites tab for direct access without navigating through Menu and submenus.

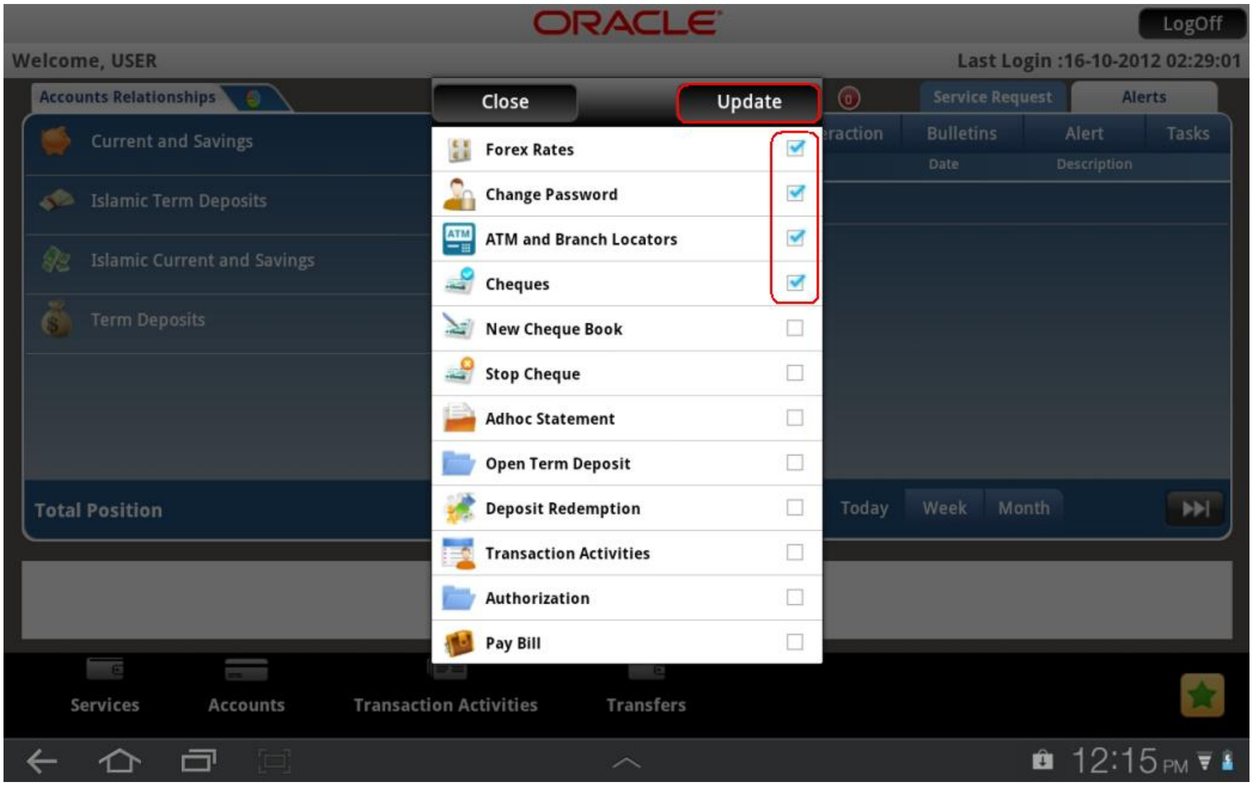
To set any transaction as Favorite

1. Log on to the Android Tablet Banking application.



2. Click the Favorite icon  to set the transaction as Favorite. The system will display favorite's transaction list.
3. As shown in above screen, no transaction has been set as favorite, hence No Favorites message is being shown.
4. Click the Edit button or area as highlighted in above screen. The system will display pop over screen showing transactions to be set as favorite, as shown below.

Favorite Transaction

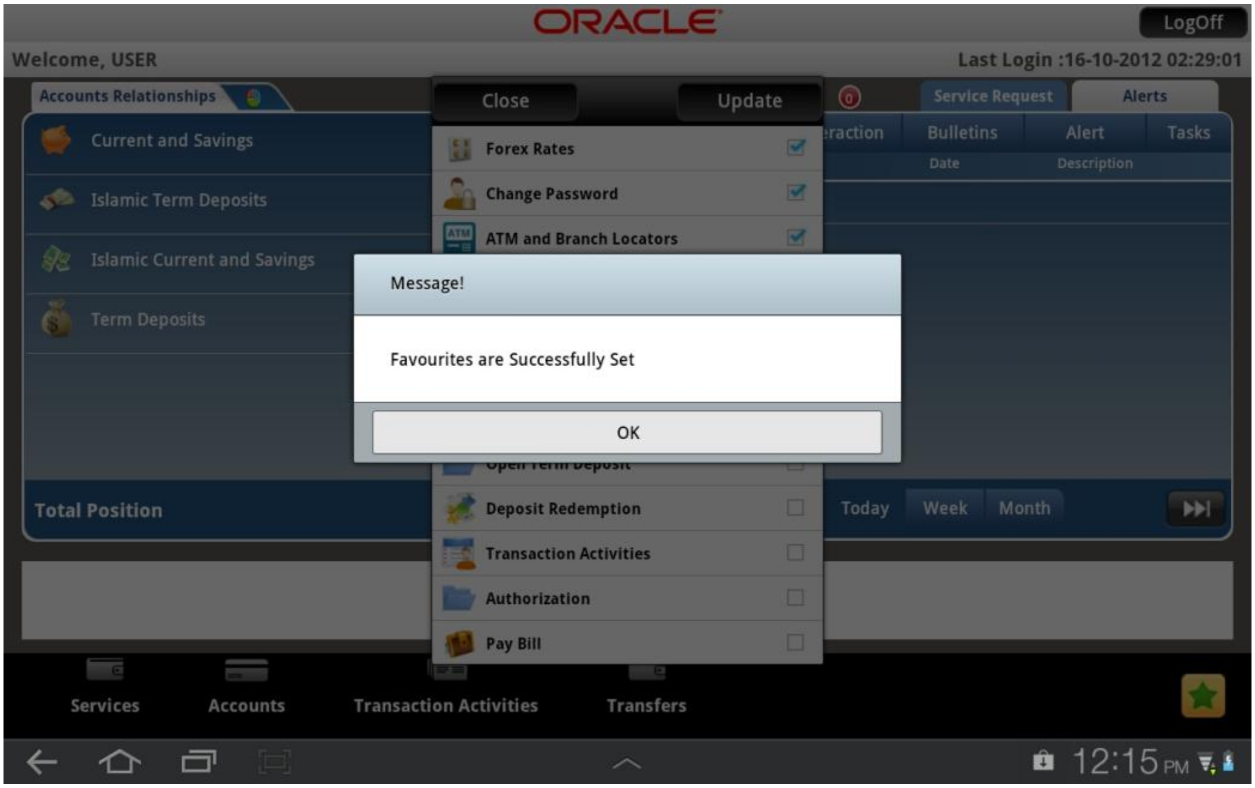


5. Select the checkbox for the transaction which is to be set as favorite. As shown in above screen, four transaction checkboxes selected to be set as favorite.

Note: To remove any transaction from favorite, uncheck the previously checked transaction.

6. Click the Update button. The system will display confirmation pop over screen, as shown below.

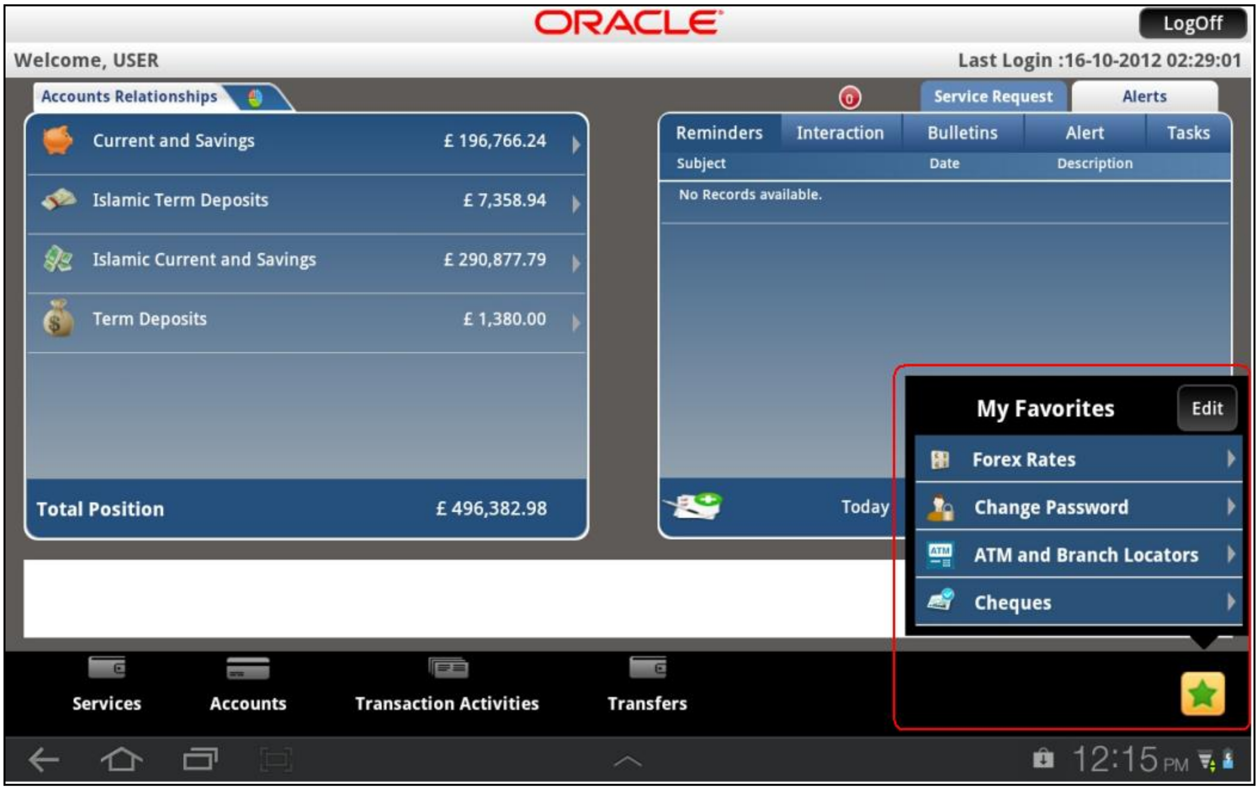
Favorite Transaction - Confirm



7. Click OK.

8. Click favorite  icon. The system will display those transaction that are set as favorite, as shown below.

Favorite Transactions



9. Click any Favorite transaction icon to proceed with that transaction.

5. Dashboard/Landing screen

Dashboard screen mainly divided into three sections, Account Relationship, Notification and Service Requests. You can perform and view various transactions available on dashboard screen.

5.1. Account Relationship

You can view list of various accounts mapped to the user. Account Relationship panel displays list of account like CASA, Islamic, Term Deposit accounts and respective amount available for that account.

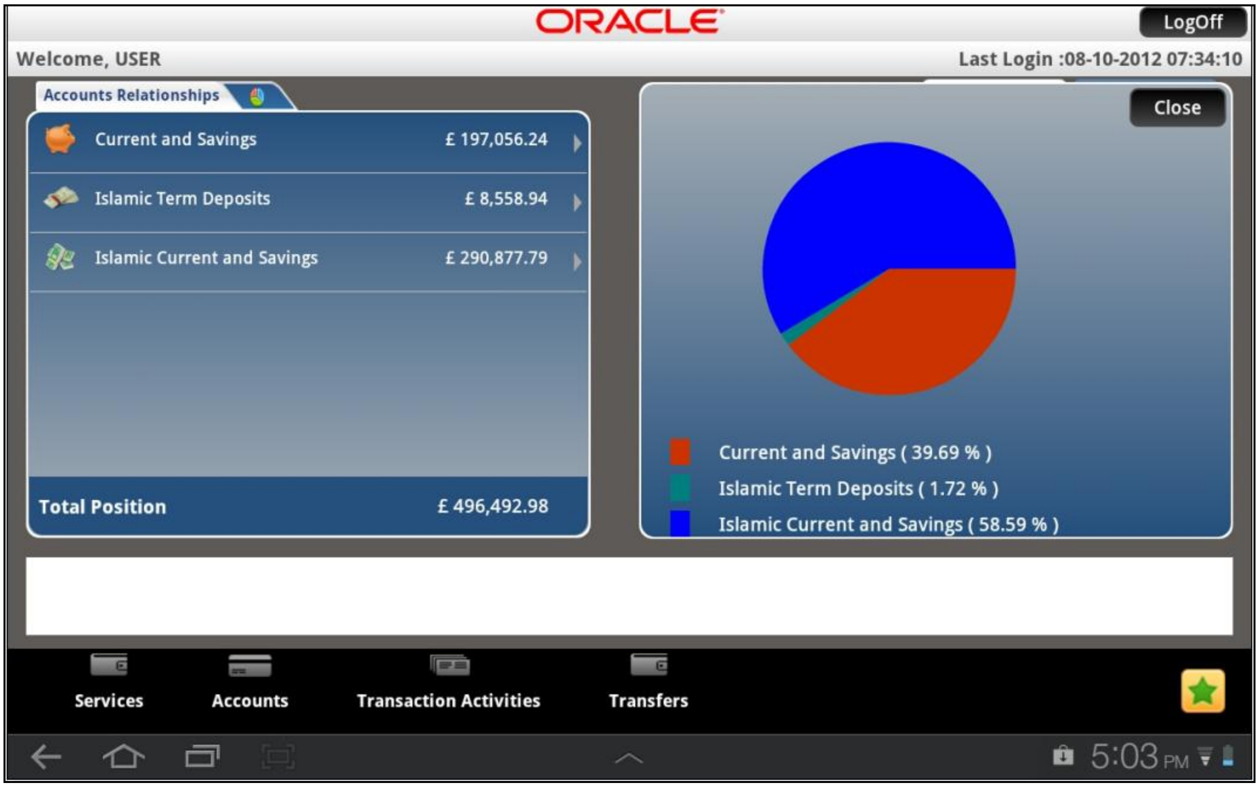
1. Select any account type from **Account Relationship** panel. List of all accounts available under that account type will be displayed in right hand side panel with its details.
2. Click any account from **List of Account** panel displayed in right hind side panel. You can proceed for account related activities.

Note: You can view investment details and wealth management information only if Private Wealth Management customer is mapped to user.

Account Relationship

3. Click  button to view available accounts and their respective amounts in pie chart format as shown below.

Account Relationship – Pie Chart



5.2. Notifications

You can view notifications /alerts in notification panel. Notifications displays

- Reminders
- Interaction
- Bulletins
- Alert
- Tasks

Note: Notifications details are explained in Notification chapter.

5.3. Service Requests

You can view various service requests raised by user.

To view the Service Request details

1. Select any service request to be viewed in **Service Request** Panel. The System displays **Service Request** Details Screen.

Service Request

2. Select any service request as highlighted in above screen. The system will display **Service Request Details** in **Service Request** screen as shown below.

Service Request

Field Description

Field Name	Description
Transaction	[Display] Displays the name of the transaction.
E-Banking Reference No.	[Display] Displays the reference number generated when the service request of transaction was initiated.
Status	[Display] Displays the status of service request for that transaction.
Created By	[Display] Displays the name of the user who has raised service request for that transaction.
Created On	[Display] Displays the date and time on which the service request was imitated.

Field Name	Description
Updated By	[Display] Displays the user id of the user who last updated the status of the service request.
Updated On	[Display] Displays the date and time on which the service request status of transaction was last updated

3. Click **Close** to close the screen.

6. Account Activity

Using this option, you can get the account activity details for a selected account and a specified period.

To view the account activity details

1. Log on to the Android Tablet Banking application.
2. Select **Accounts Relationship > Account** from dashboard screen. The system displays **List Of Account** screen on right hand side panel of the dashboard screen.

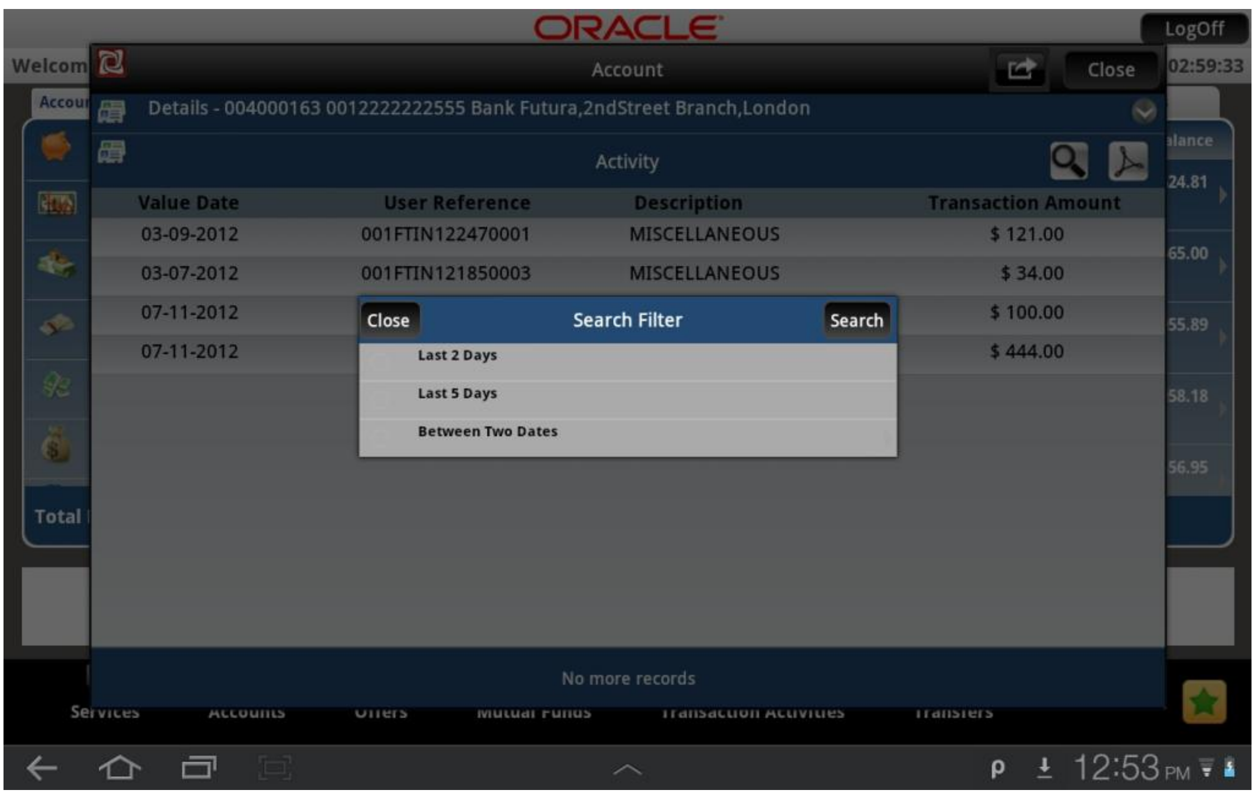
Dashboard

3. Select the account from the list for viewing the details. The system displays Account Details and **Account Activity** also in single screen as shown below.

Account Activity

4. Click the encircled button to hide account details in order to view only account activity, as shown below.

5. Click the encircled search button to specify criteria for viewing account activity.



6. Select search criteria and click the Search button to view the account activity as per search criteria.

Field Description

Field Name	Description
Value Date	[Display] This field displays the Value date of the transaction.
User Reference No.	[Display] This field displays the transaction user reference number when transaction was initiated.
Description	[Display] This field displays the description of the transaction.
Transaction Amount	[Display] This field displays the transaction amount for particular transaction.

7. Click icon to perform transaction like Own Account Transfers, Pay Bills on selected account.
8. Click the **Close** button to close the screen.

7. Account Details

This menu allows you to view the account details of the selected account.

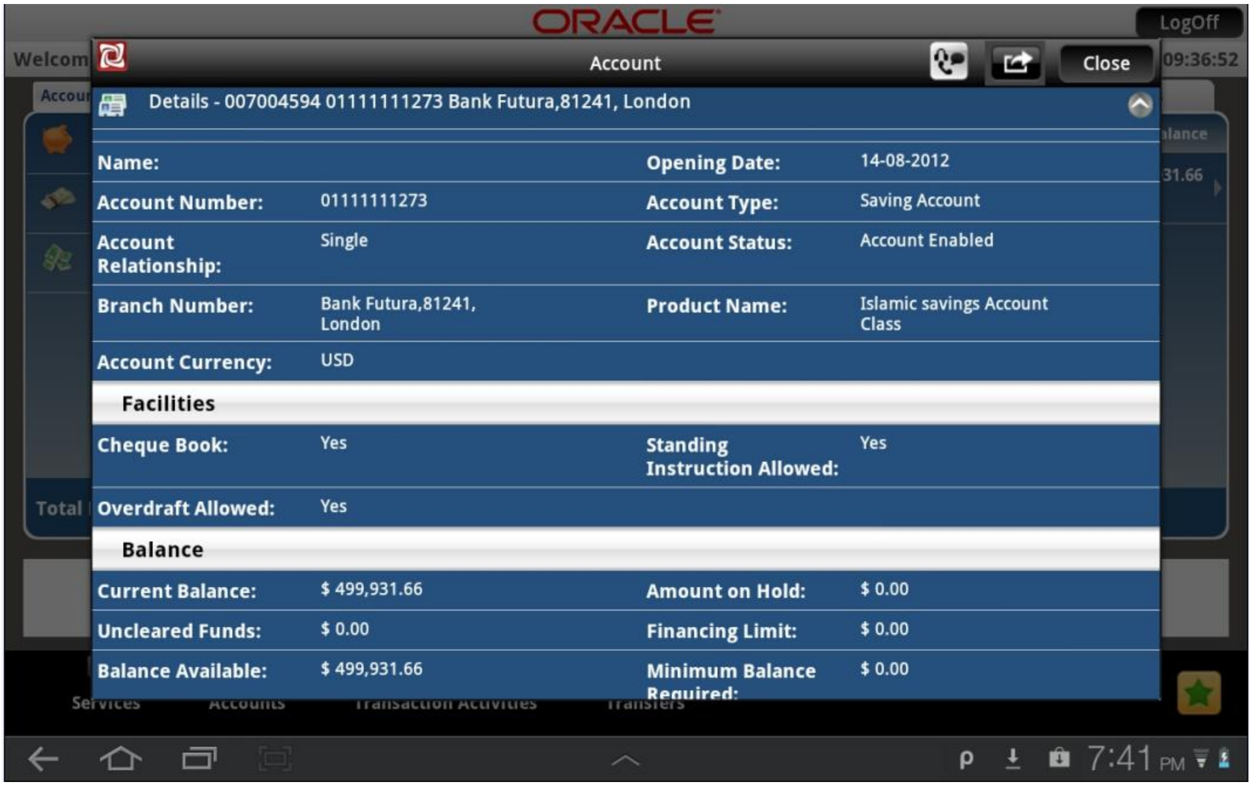
To view the account details

1. Log on to the Android Tablet Banking application.
2. Select **Accounts Relationship > Account** from dashboard screen. The system displays **List Of Account** screen on right hand side panel of the dashboard screen.

Dashboard

3. Select the account from the list for viewing the details. The system displays **Account Details** screen.

Account Details



Field Description

Field Name	Description
Account Details	
Name	[Display] This field displays the name of the account holder.
Opening Date	[Display] This field displays the date on which the account is opened.
Account Number	[Display] This field displays the Account Number of the Customer’s account.
Account Type	[Display] This field displays the type of the account. For e.g. Current, Saving, Term Deposit.

Field Name	Description
Account Relationship	[Display] This field displays the Account Ownership of the Customer's account. For e.g. Sole Owner, Joint Account
Account Status	[Display] This field displays the Status of the account.
Branch Number	[Display] This field displays the Bank Branch number in which account is operating.
Product Name	[Display] This field displays the name of the banking product to which account belongs.
Account Currency	[Display] This field displays the account base currency.
Facilities	**.**
Cheque Book	[Display] This field displays whether cheque book facility is provided for account.
Standing Instruction Allowed	[Display] This field displays whether standing instructions are allowed for account.
Overdraft Allowed	[Display] This field displays whether overdraft facility is provided for account.
Balances	
Current Balance	[Display] This field displays the current balance of the account along with the account currency.
Account On Hold	[Display] This field displays the amount on hold or earmarked amount in the account
Uncleared Funds	[Display] This field displays the funds in the account that are not cleared with the base currency in the account.
Overdraft limit	[Display] This field displays the uncleared funds of the account.

Field Name	Description
Balance Available	[Display] This field displays the available balance in account
Minimum Balance Required	[Display] This field displays the minimum balance to be maintained in account
Net available balance for withdrawal	[Display] This field displays the net available balance for withdrawal.
Others	
ATM Daily withdrawal Limit	[Display] This field displays the maximum possible withdrawal per day from ATM
Eligible Advance against Un cleared funds limit	[Display] This field displays the amount of eligible advance against the unclear funds.

4. Click  icon to perform transaction like Own Account Transfers, Pay Bills on selected account.
5. Click the **Close** button to close the screen.

8. My Accounts

Account summary provides a summarized view of all the accounts mapped to the customer id.

To view the account summary

1. Log on to the Android Tablet Banking application.
2. Select **Account Relationship > Account** from the dashboard screen.

Accounts

Field Description

Field Name	Description
Account No	[Display] This field displays the account number selected from the pop over.
Customer Id	[Display] This field displays the customer Id of the user
Current Balance	[Display] This field displays the balance available in the account with currency.

9. Adhoc Statement

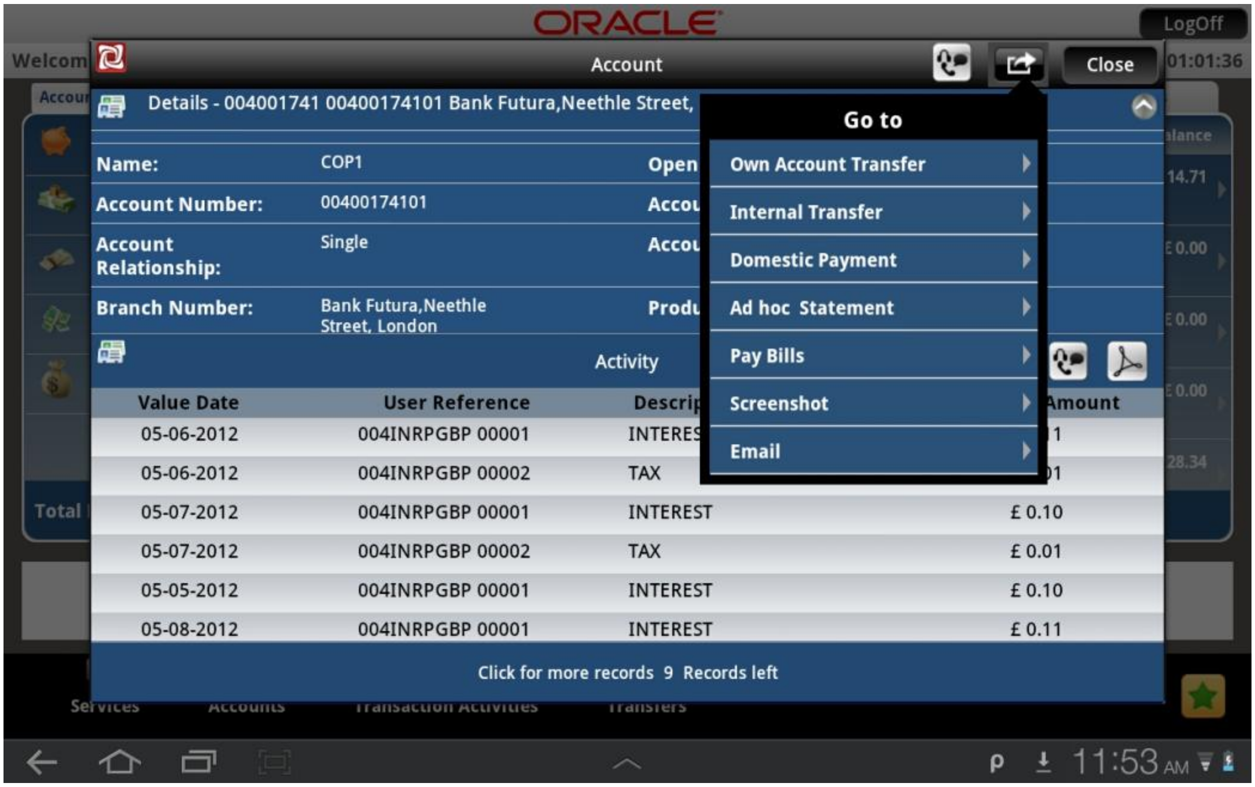
This menu allows you to request for an account statement for the period specified.

To request the Adhoc Statement

1. Log on to the Android Tablet Banking application.
2. Select **Accounts Relationship > Account** from dashboard screen. The system displays **List Of Account** screen on right hand side panel of the dashboard screen.

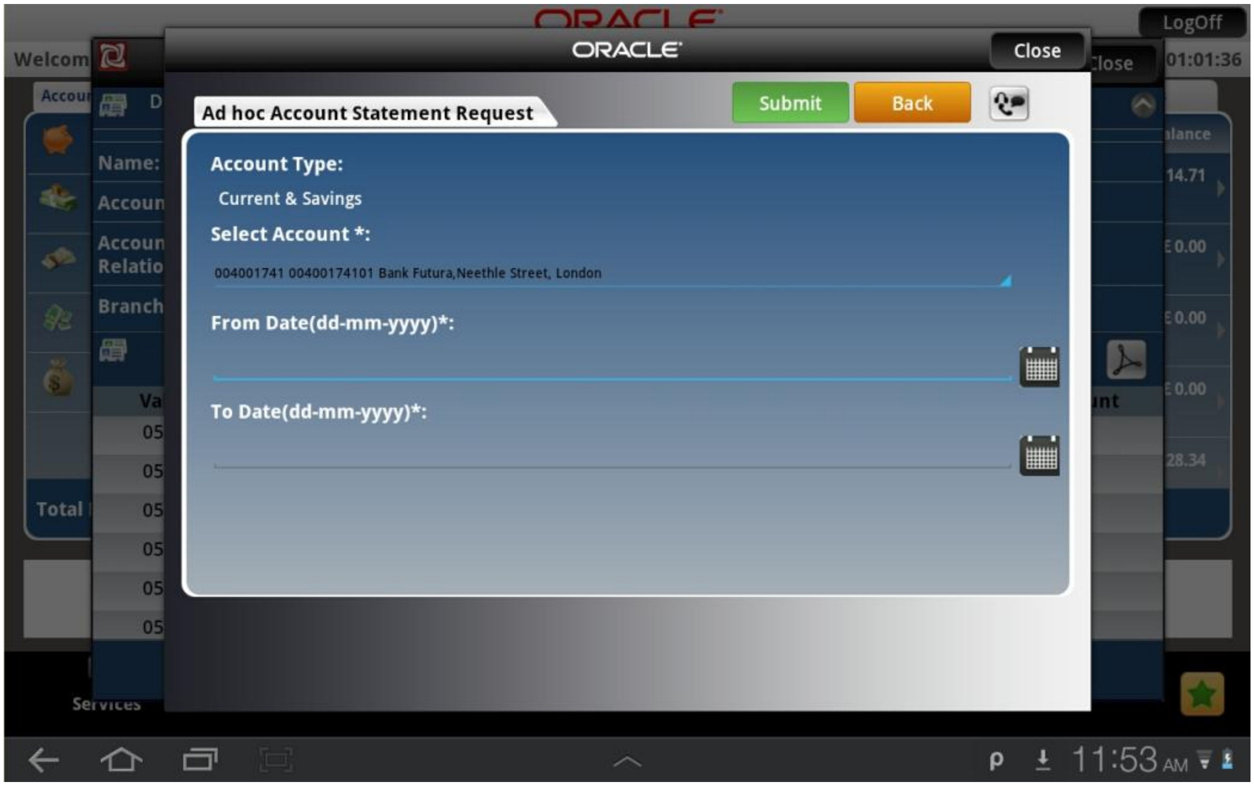
Dashboard

3. Select the account from the list for viewing the details. The system displays **Account Details** screen.



4. Click  icon to perform transaction like Own Account Transfers, Pay Bills, Adhoc Statement on selected account.
5. Select Ad hoc Statement from the options pop over. The system displays Adhoc Account Statement Request screen as shown below.

Adhoc Account Statement Request

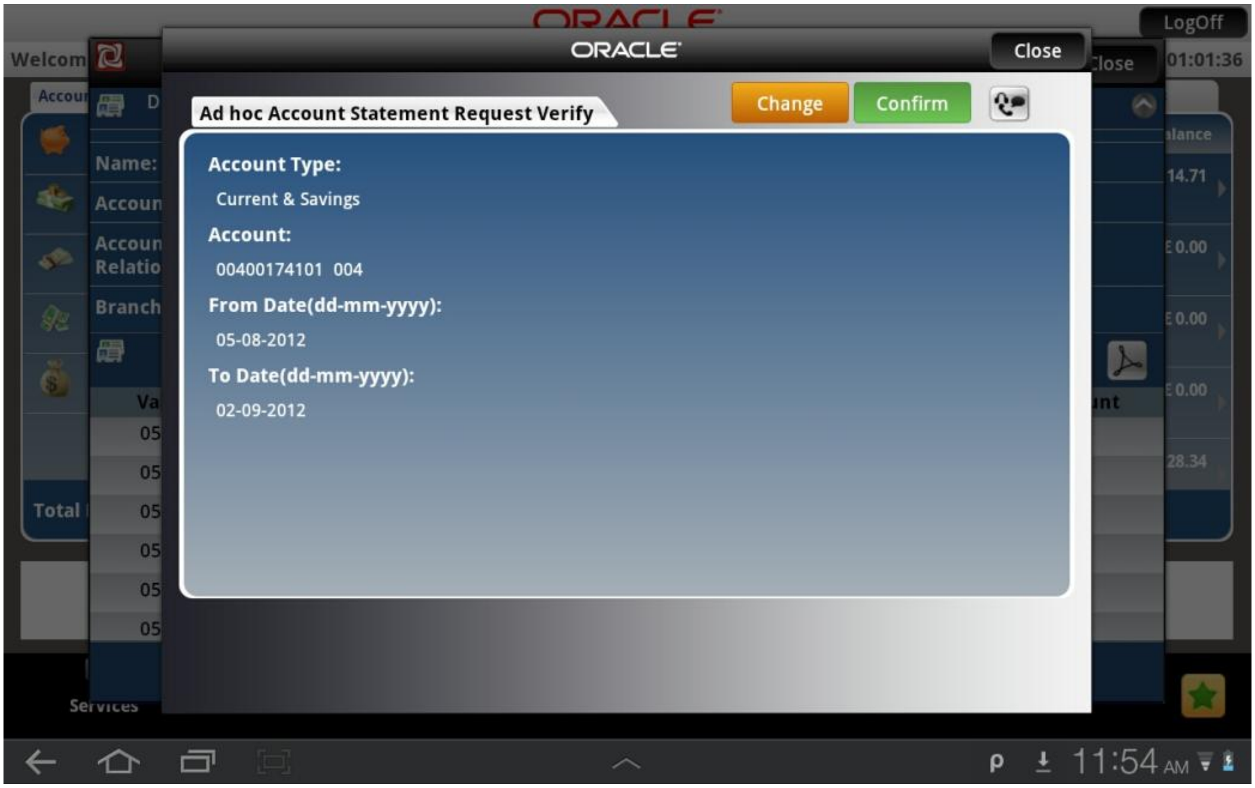


Field Description

Field Name	Description
Account Type	[Display] This field will display the type of account for which you are requesting an ad hoc statement.
Select Account	[Mandatory, Pop Over] Select the Account number radio button from the list of accounts.
From Date	[Mandatory, Alphanumeric, 10] Type the From date as start date for the Adhoc statement.
To Date	[Mandatory, Alphanumeric, 10] Type the To date as end date for the Adhoc statement.

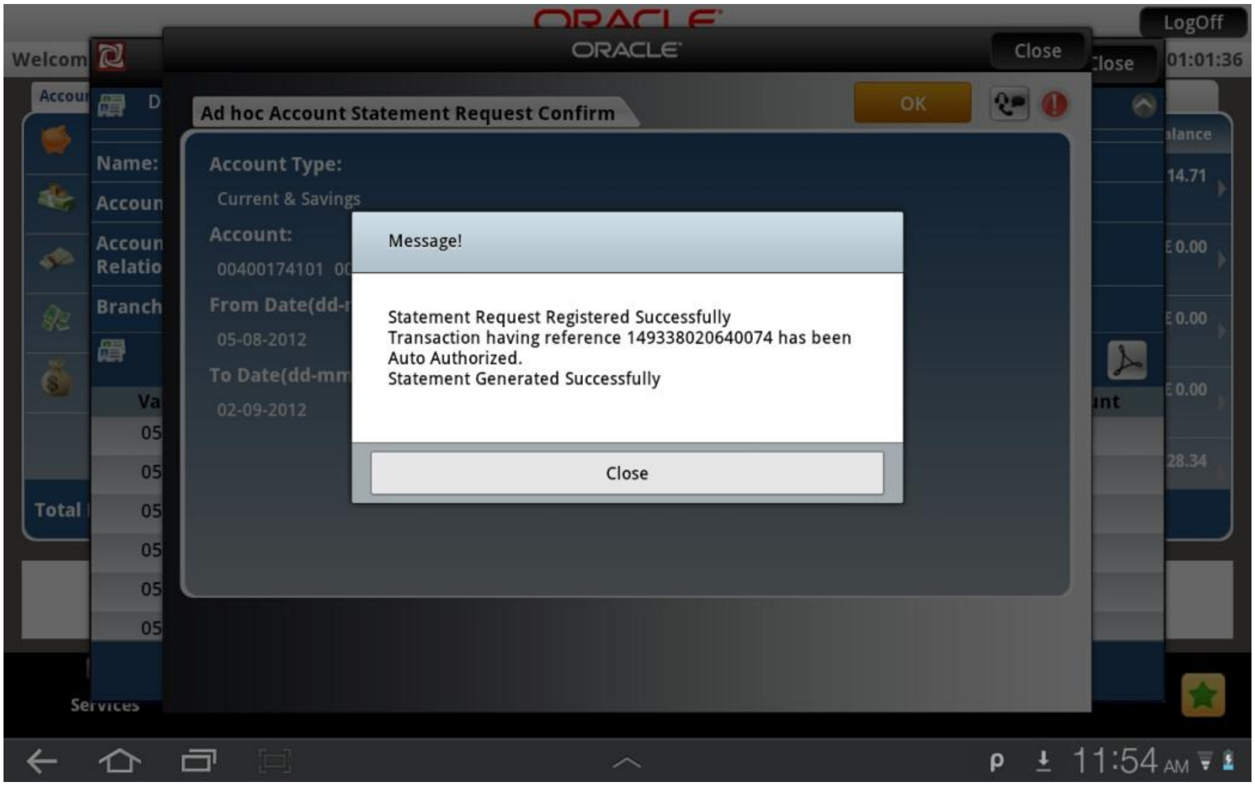
6. Click the **Submit** button. The system displays **Adhoc Account Statement Request Verify** screen.
   OR
   Click the **Back** button to return to the previous screen.
   OR
   Click the **Close** button to exit from the application.

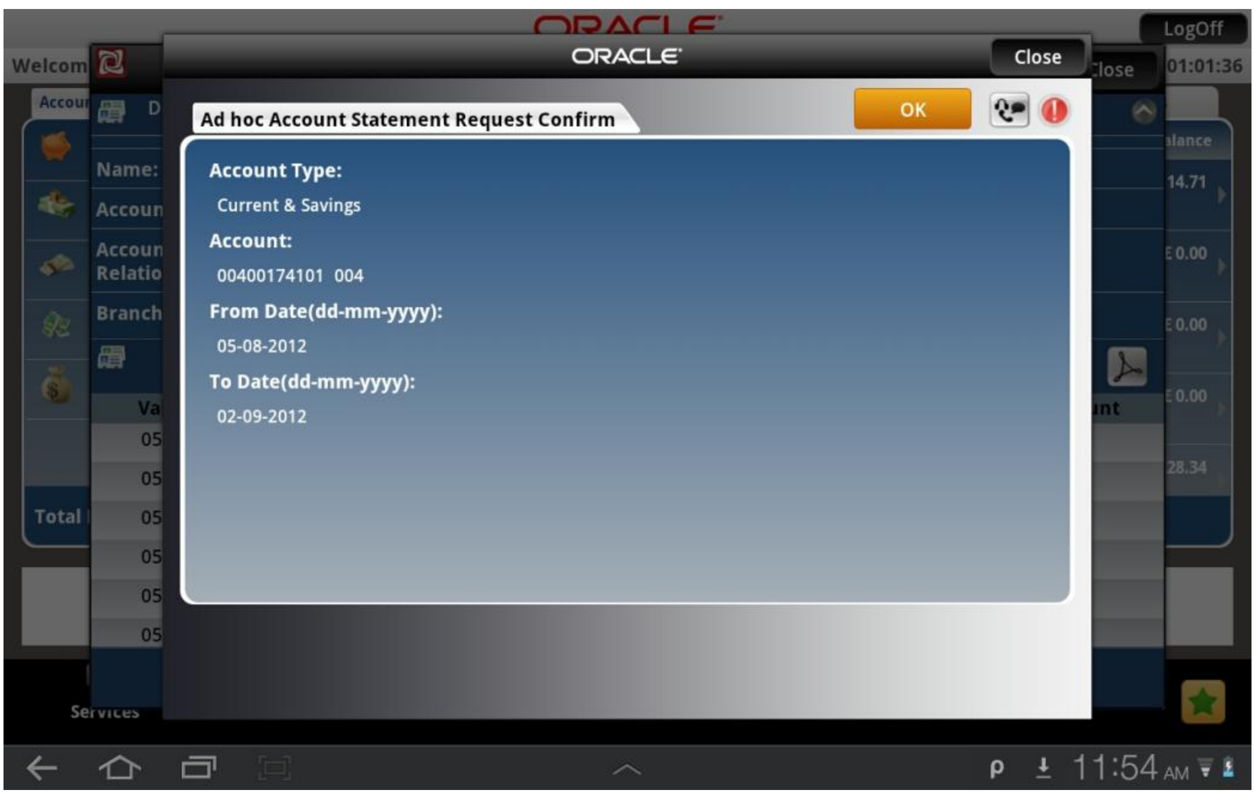
Ad hoc Account Statement Request Verify



7. Click the **Confirm** button. The system displays **Adhoc Account Statement Request Confirm** screen.
   OR
   Click the **Change** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the window.

Adhoc Account Statement Request Confirm





8. Click the **Close** button to close the screen.
   OR
   Click the **OK** button. The initial **Ad hoc Statement** screen is displayed.

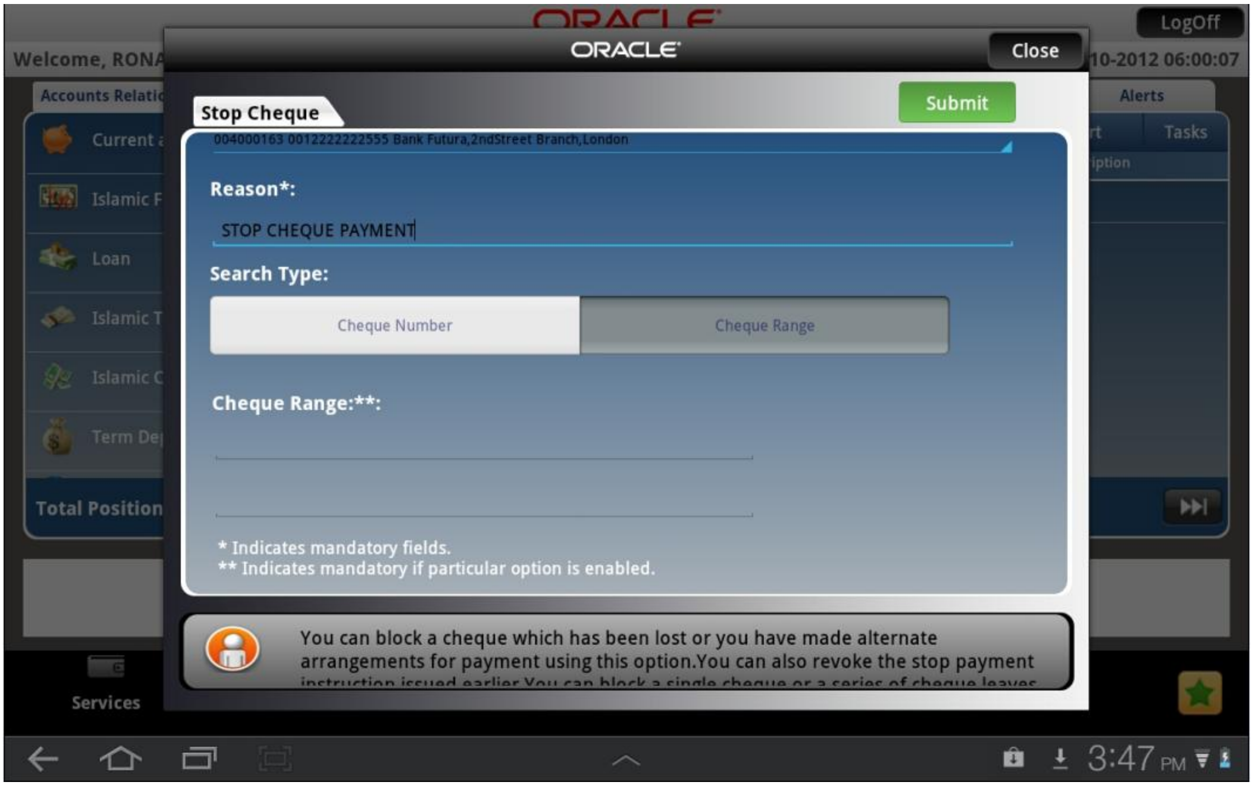
10. Stop Cheque

This menu allows you to stop unpaid cheque issued from the account or unblock a blocked/stopped cheque. You can stop/unblock a single cheque.

To stop cheque

1. Log on to the Android Tablet Banking application.
2. Select **Services > Stop Cheque** from the menu. The system displays **Stop Cheque** screen.

Stop Cheque



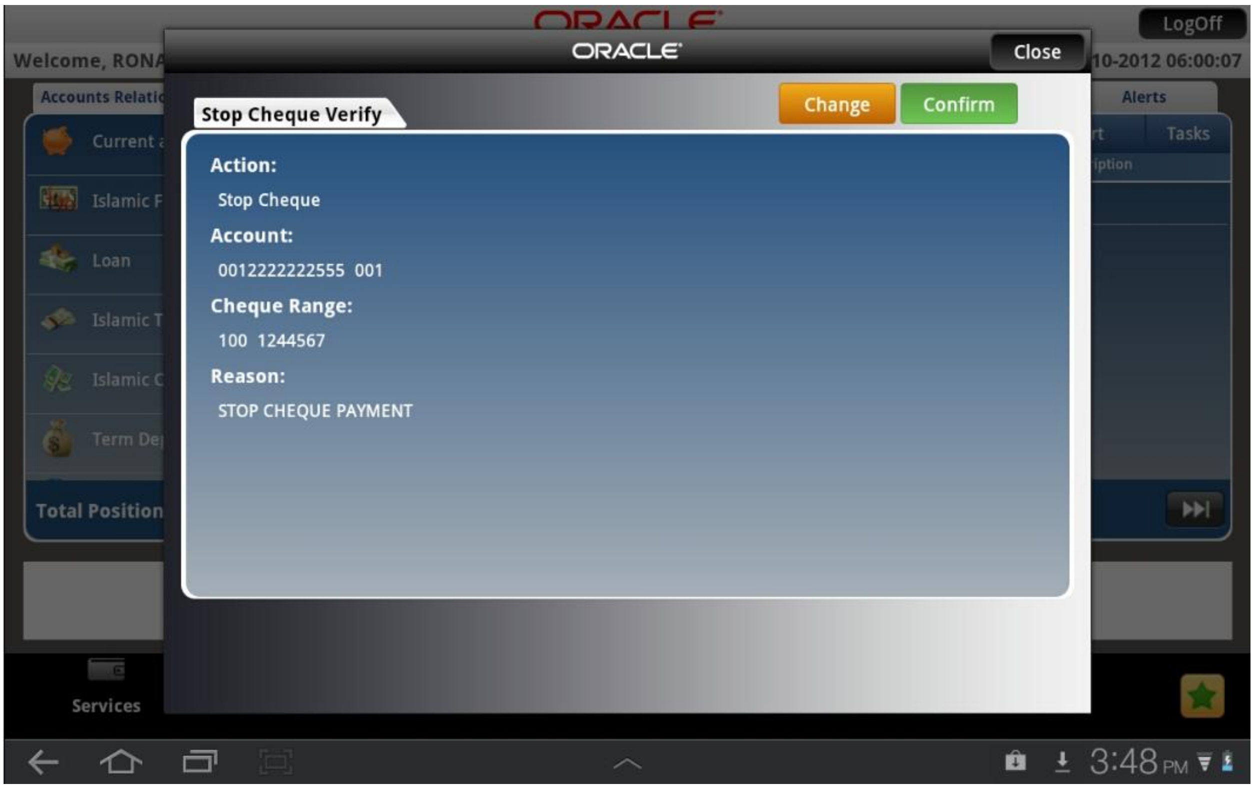
Field Description

Field Name	Description
Select Action	[Mandatory, Pop Over] Select the action to be performed i.e. Stop or cancel from the list.
Select Account	[Mandatory, Pop Over] Select the account for which the request is being made from the list.
Search Type	[Mandatory, Pop Over] Select the search type as Cheque number or cheque range.
Cheque Number	[Mandatory, Numeric, 20] Input the Valid Cheque Number which has to be stopped or Unblocked.
Cheque Range	[Optional, Alphanumeric, 20] Input the Starting cheque number and ending cheque number of the cheques to be stopped or unblocked.

Field Name	Description
Reason	[Mandatory, Alphanumeric, 40] Input the reason of Stop or Unblock Of cheque for reference. This field displays is an optional field for Cancel stopped cheque.

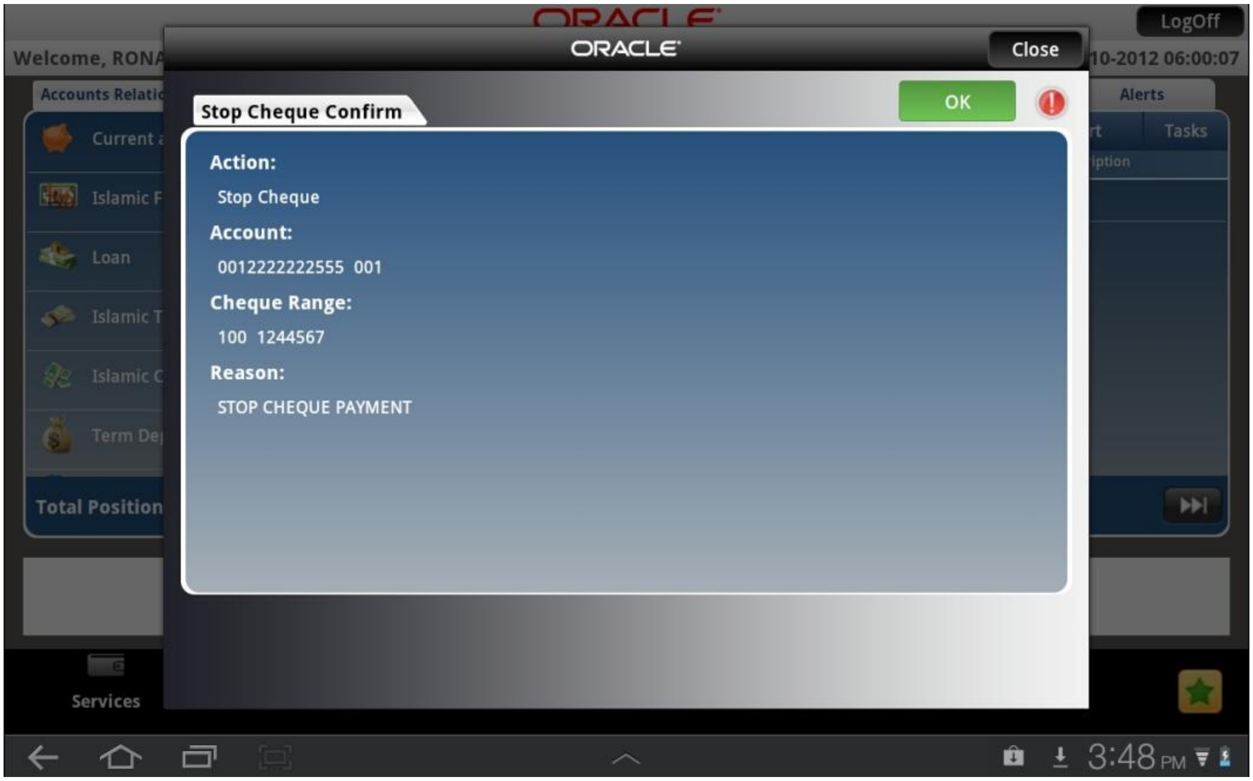
3. Enter the relevant details.
4. Click the **Submit** button. The system displays **Stop Cheque Verify** screen.
   OR
   Click the **Close** button to close the screen.

Stop Cheque Verify



5. Click the **Confirm** button. The system displays **Stop Cheque Confirm** screen.
   OR
   Click the **Change** button to return to the previous screen.
   OR
   Click the **Close** button to close the screen.

Stop Cheque Confirm



6. Click the **OK** button to get back to previous screen.
   OR
   Click the **Close** button to close the screen.

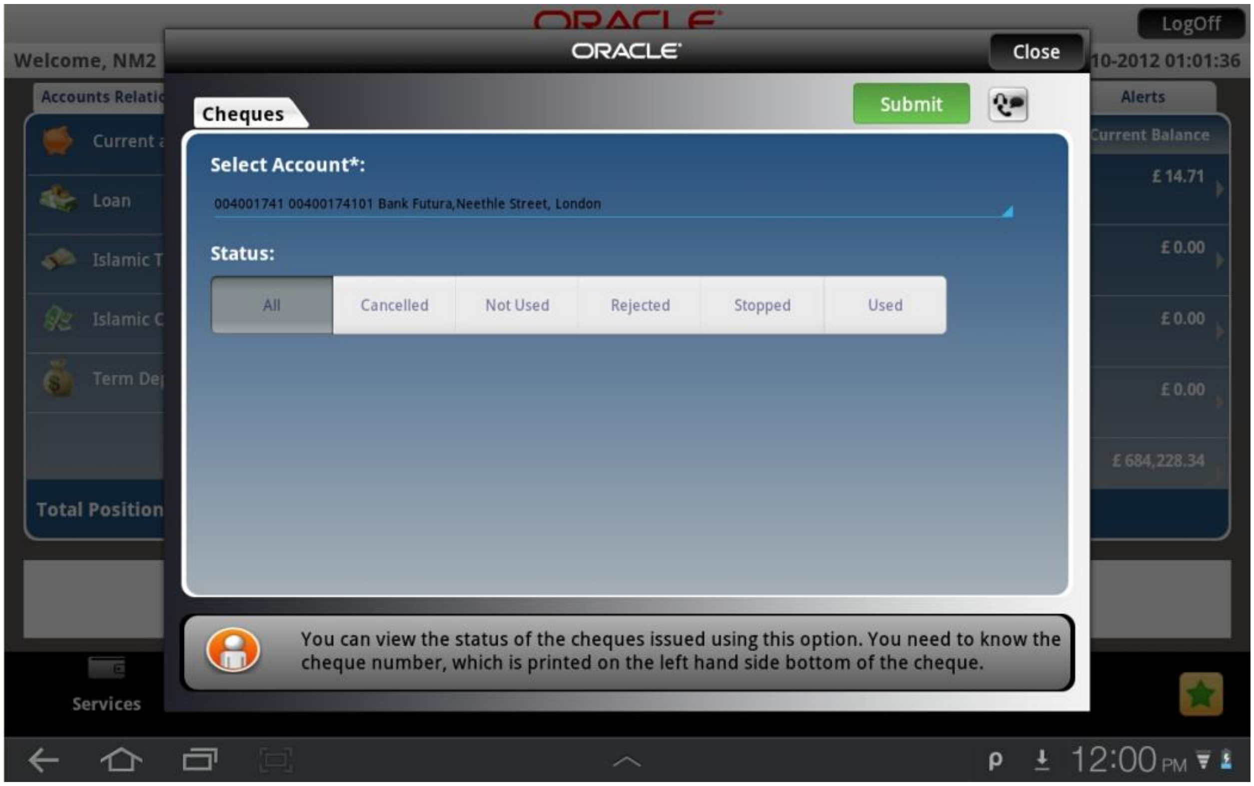
11. Cheques

This menu enables you to view the status of a cheque issued.

To inquire the cheque status

1. Log on to the Android Tablet Banking application.
2. Select **Services > Cheques** from the menu. The system displays **Cheques** screen.

Cheques



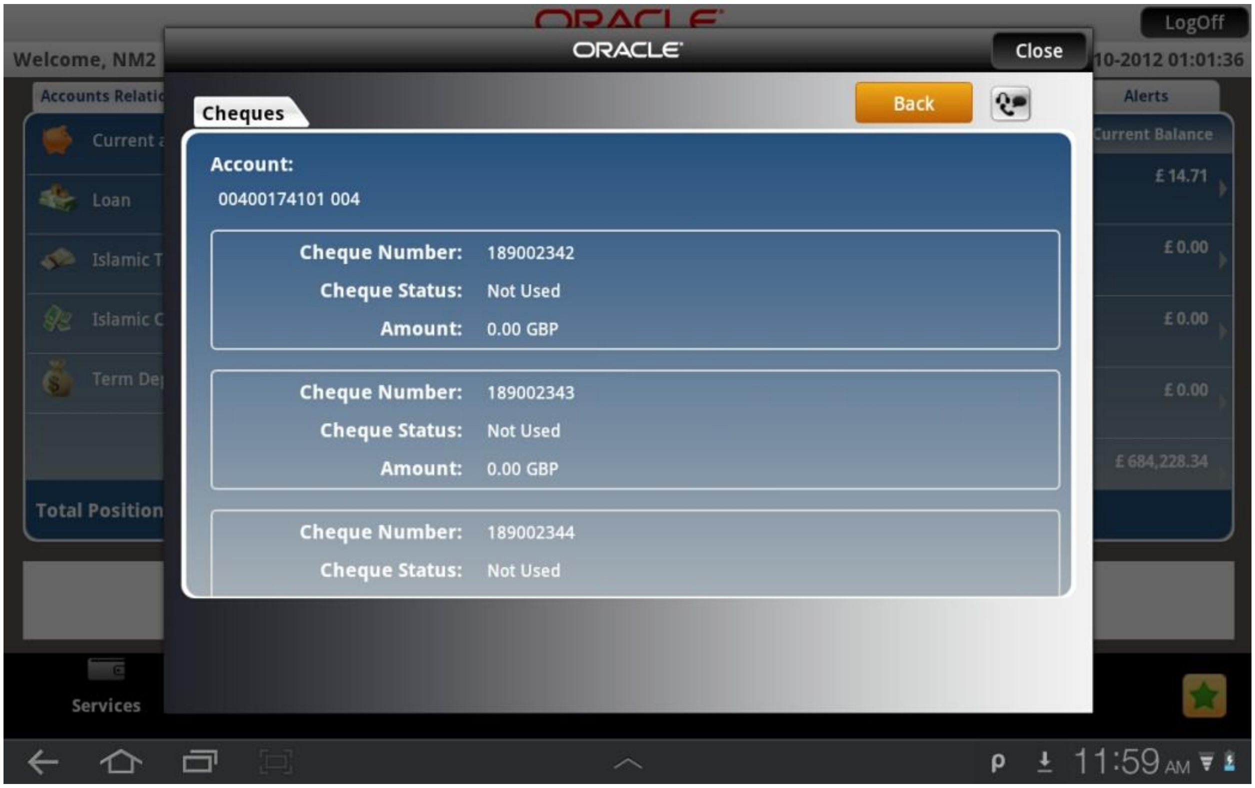
Field Description

Field Name	Description
Select Account	[Mandatory, Pop over] Select the account for which the cheque status is to be inquired.
Status	[Mandatory, Pop over] Select the status of cheque for which inquiry is to be made. The options are: • All • Used • Not Used • Stopped • Rejected • Cancelled

3. Click the **Submit** button. The system displays **My Cheques** screen with the cheque status details.
   OR

Click the **Close** button to close the screen.

Cheques



Field Description

Field Name	Description
Account	[Display] This field displays the account number.
Cheque Number	[Display] This field displays the cheque number.
Cheque Status	[Display] This field displays the cheque status.
Amount	[Display] This field displays the cheque amount.

4. Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.

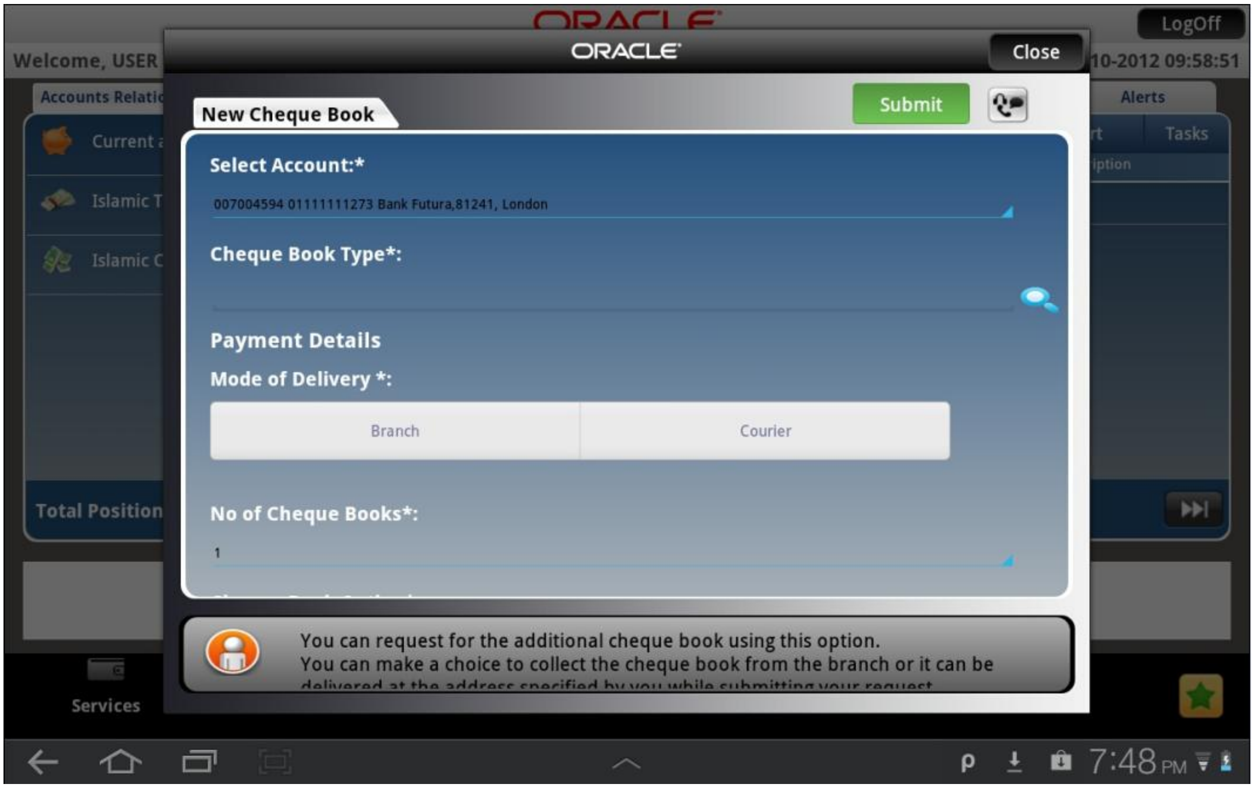
12. New Cheque Book

This menu enables you to place a request for a new cheque book to the bank.

To request the cheque book

1. Log on **to the Android Tablet** Banking application.
2. Select **Services > New Cheque Book** from the menu. The system displays **New Cheque Book** screen.

New Cheque Book



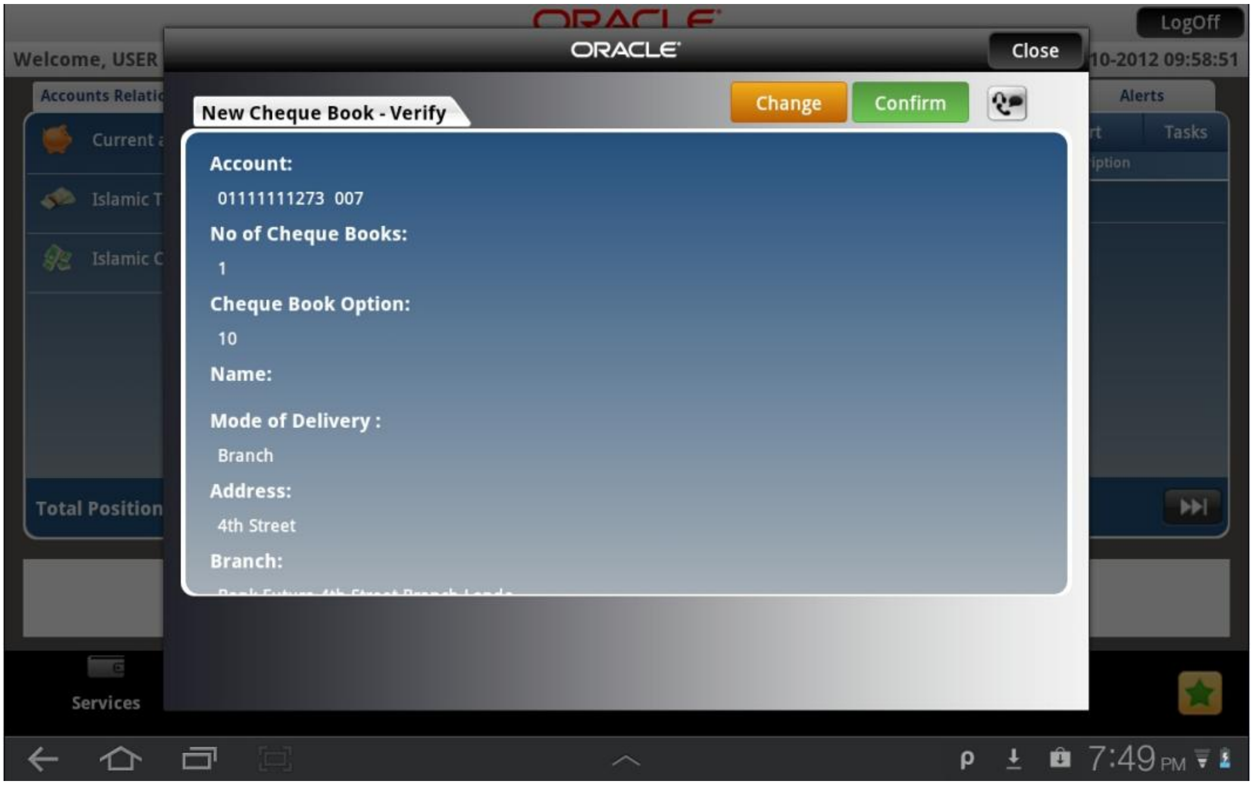
Field Description

Field Name	Description
Select Account	[Mandatory, Pop Over] Select the account for which new cheque book is to be issued.
Cheque Book Type	[Mandatory, Pop Over] Select the cheque book option. The options are: • Cheque Book With 10 Leaves • Cheque Book With 50 Leaves • Cheque Book With 25 leaves
Mode of Delivery	[Mandatory, Pop Over] Select the mode of delivery for the cheque book. The options are: • Branch • Courier
No. Of Cheque Books	[Mandatory, Pop Over] Select the number of cheque books required from the pop over.

Field Name	Description

3. Click the **Submit** button. The system displays **New Cheque Book – Verify** screen.
   OR
   Click the **Close** button to close the screen.

New Cheque Book – Verify



4. Click the **Confirm** button. The system displays **New Cheque Book – Confirm** screen.
   OR
   Click the **Change** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.

New Cheque Book – Confirm

5. Click the **Close** button to close the screen.
   OR
   Click the **OK** button. The initial **New Cheque Book** screen is displayed.

13. Loan Details

This allows you to view all the relevant details of the loan accounts.

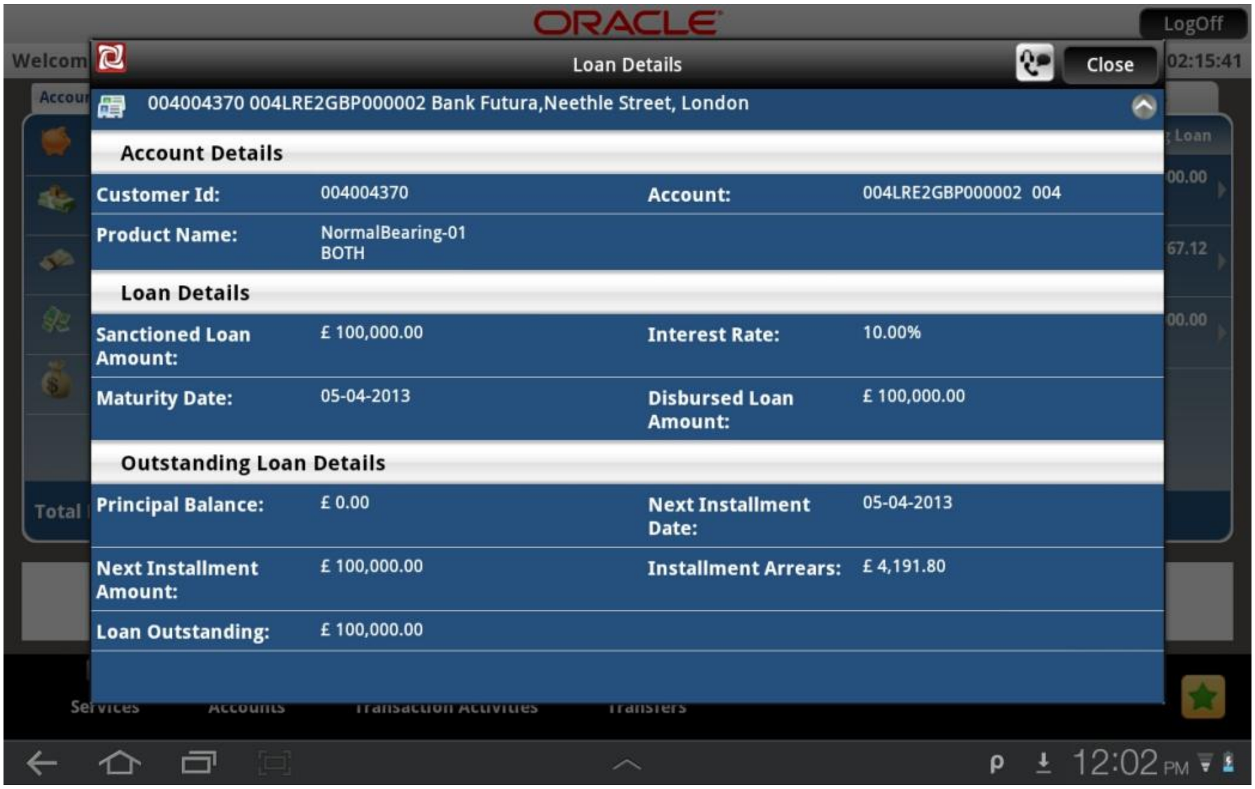
To view the loan details

1. Log on to the Android Tablet Banking application.
2. Select **Account Relationship > Loan** from the dashboard/Landing screen of Android Tablet. as shown below:

Loan

3. As you select Loan accounts from **Account Relationship**, list of all loan accounts will be displayed in right hand side panel of the dashboard screen.
4. Select loan account from **List Of Accounts.** The system will display Loan Details of selected account.

Loan Details



Field Description

Field Name	Description
Account Details	
Account	[Display] This field displays the Account Number of the Customer for the Loan amount.
Customer Id	[Display] This field displays the customer id of the Customer
Product Name	[Display] This field displays the product name of the loan account.
Loan Details	
Sanctioned Loan Amount	[Display] This field displays the Approved loan amount.

Field Name	Description
Interest Rate	[Display] This field displays the Rate of interest charged for the loan.
Maturity date	[Display] This field displays the Loan Maturity Date.
Disbursed Loan Amount	[Display] This field displays the Loan amount disbursed till date.
Outstanding Loan details	
Principal Balance	[Display] This field displays the principal balance from the loan account.
Next Installment Date	[Display] This field displays the Date when the next installment has to be paid.
Next Installment Amount	[Display] This field displays the next installment amount that has to be paid.
Installment arrears	[Display] This field displays the installment arrears for the loan account.
Loan outstanding	[Display] This field displays the loan outstanding amount that has to be paid.

5. Click the **Close** button to close the screen.

14. Financing Details

This allows you to view all the relevant details of the Islamic finance accounts.

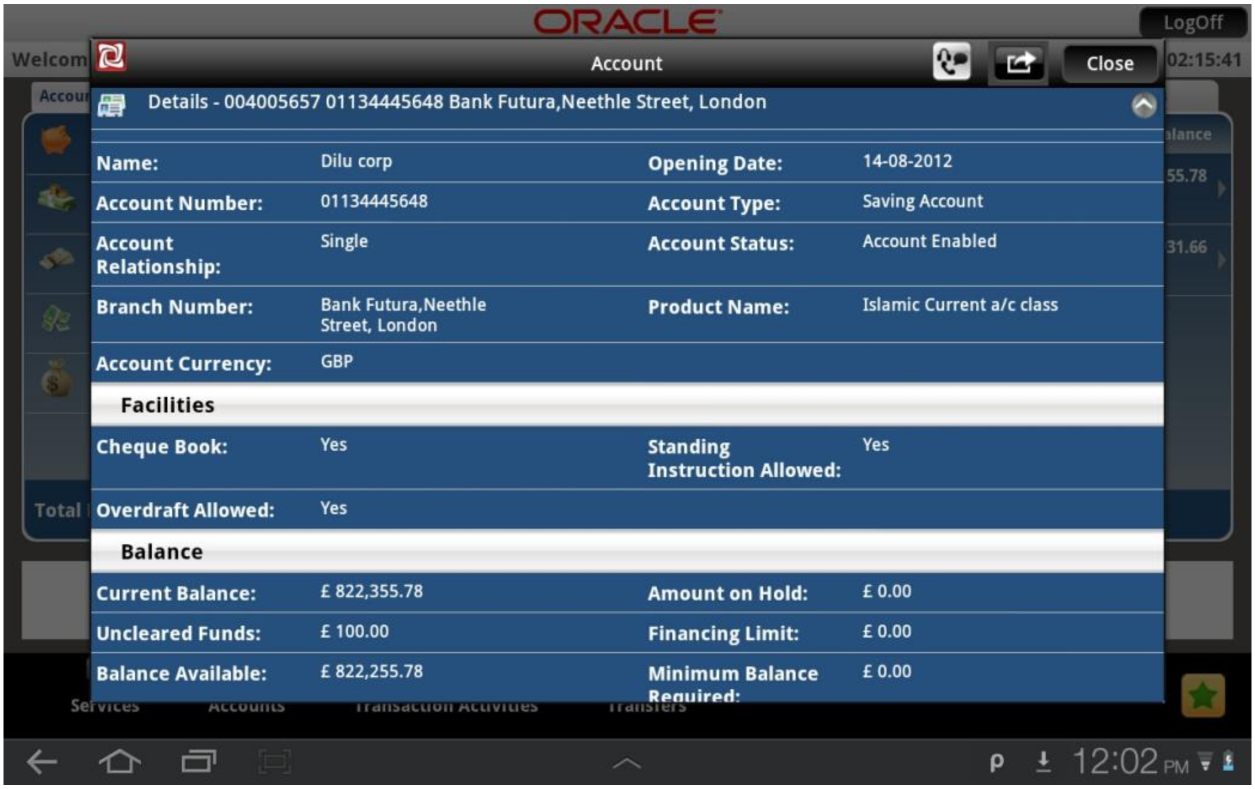
To view the financing details

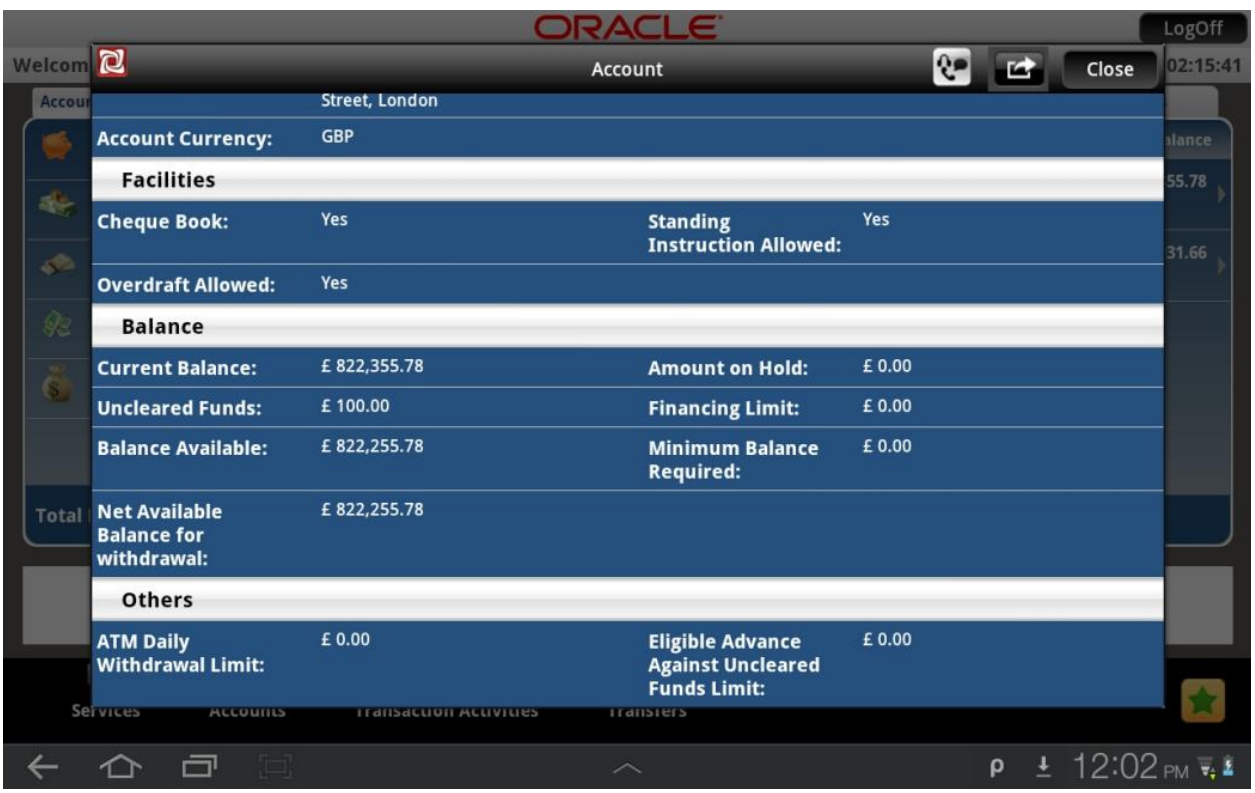
1. Log on to the Android Tablet Banking application.
2. Select **Account Relationship > Islamic Current and Savings** from the dashboard/Landing screen of Android Tablet. as shown below:

Islamic Financing

3. As you select Islamic Finance accounts from **Account Relationship**, list of all Islamic accounts will be displayed in right hand side panel of the dashboard screen.
4. Select Islamic account from **List Of Accounts.** The system will display Financing Details of selected account.

Financing Account Details





Field Description

Field Name	Description
Account Details	
Name	[Display] This field displays the name of the account holder.
Account Number	[Display] This field displays the account numbers under a particular customer ID.
Opening Date	[Display] This field displays the opening date of the Islamic account.
Account Type	[Display] This field displays the type of the account.
Account Relationship	[Display] This field displays the account relationship.
Account Status	[Display] This field displays the status of the account as enabled or disabled.
Product Name	[Display] This field displays the financing product name.
Account Currency	[Display] This field displays the currency for the Islamic account.
Facilities	
Cheque Book	[Display] This field displays the availability of the cheque book for this account.
Standing Instruction Allowed	[Display] This field displays whether Standing Instruction is allowed or not.
Overdraft Allowed	[Display] This field displays whether overdraft is allowed or not.
Balance	

Field Name	Description
Current Balance	[Display] This field displays the current balance of the Islamic account.
Amount on Hold	[Display] This field displays the amount on hold of the financing account.
Uncleared Funds	[Display] This field displays the uncleared funds.
Financing Limit	[Display] This field displays the financing limit.
Balance Available	[Display] This field displays the available balance.
Minimum Balance Required	[Display] This field displays the minimum balance required to be kept in the Islamic financing account.
Net Available Balance for withdrawal	[Display] This field displays the net available balance that can be withdrawn.
Others	
ATM Daily withdrawal Limit	[Display] This field displays the daily ATM limit that can be withdrawn.
Eligible Advance Against Funds Limit	[Display] This field displays the eligible advance fund against fund limit.

5. Click the **Close** button to close the screen.

15. Notification

You can view notifications /alerts in notification panel of the dashboard screen.

15.1. Reminders

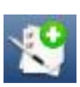
The Reminder functionality enables business users to register for reminders. Once a reminder is registered the user can view the reminder under the Reminder schedule. The reminder schedule will display all registered reminders i.e. reminders that are due on the current date and also reminders that are due in the future. Once the reminder is due, it appears under the, 'Reminders for Today' screen section of the Reminder schedule. The system will enable the user to take action on the reminder.

To access the Reminders option

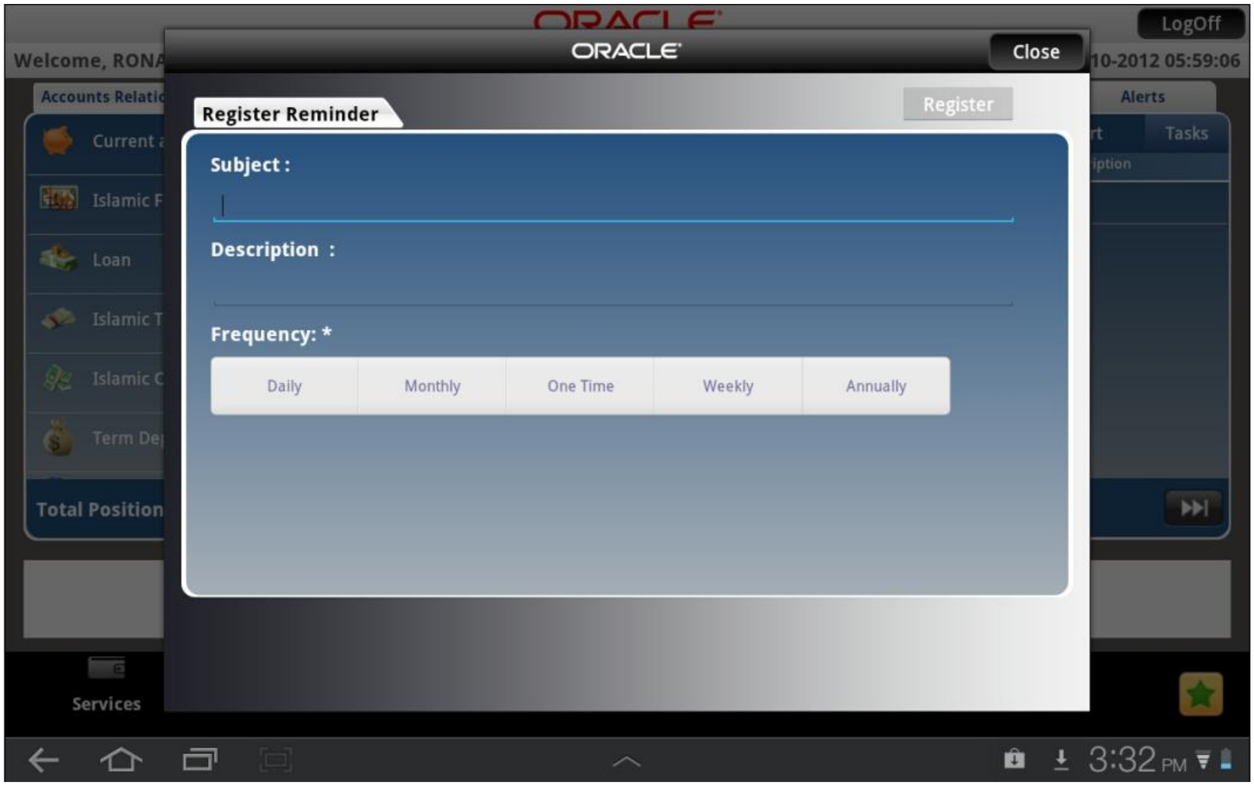
1. Log on to the Android Tablet Banking application.
2. Select **Notification >Reminders** on dashboard screen. List of reminders will be displayed.
3. Select the reminder to be viewed. You can modify, view or delete reminders.

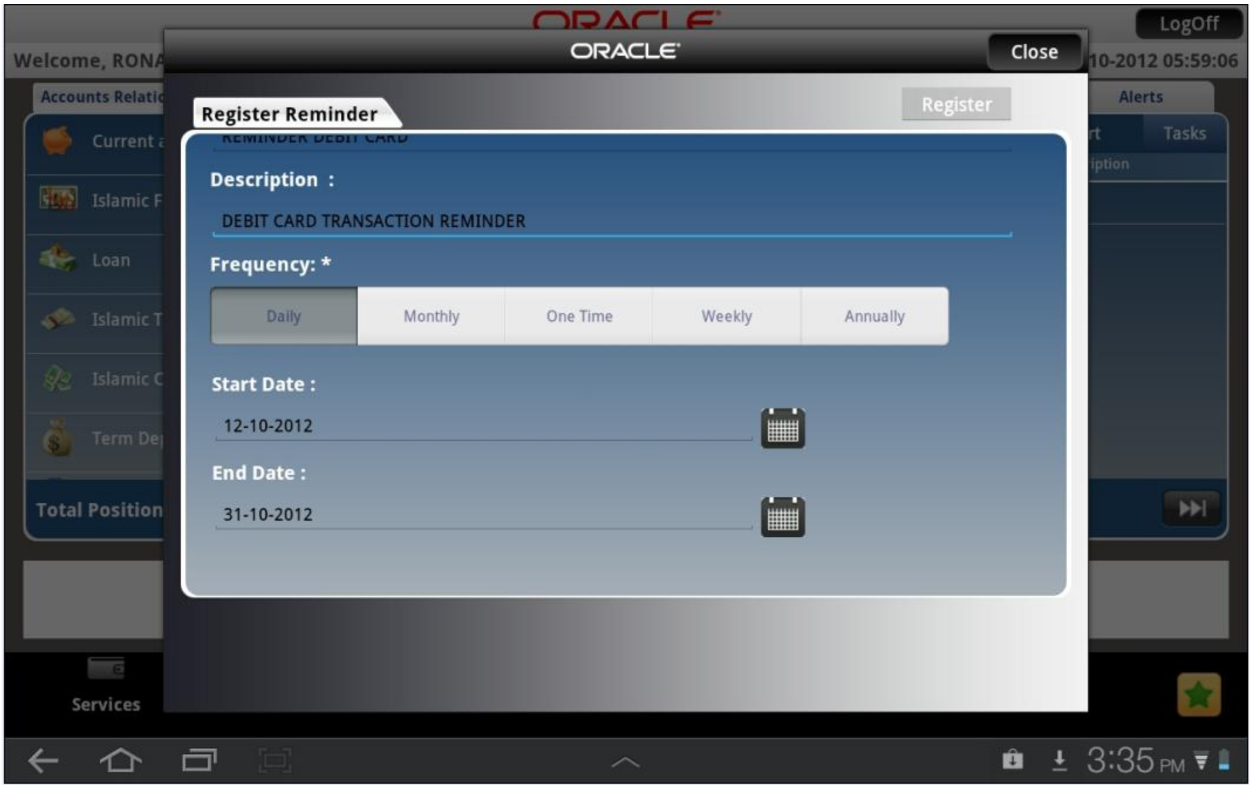
Reminders

To Register reminders

1. Click  icon to register reminder. The system displays **Register Reminder** screen.

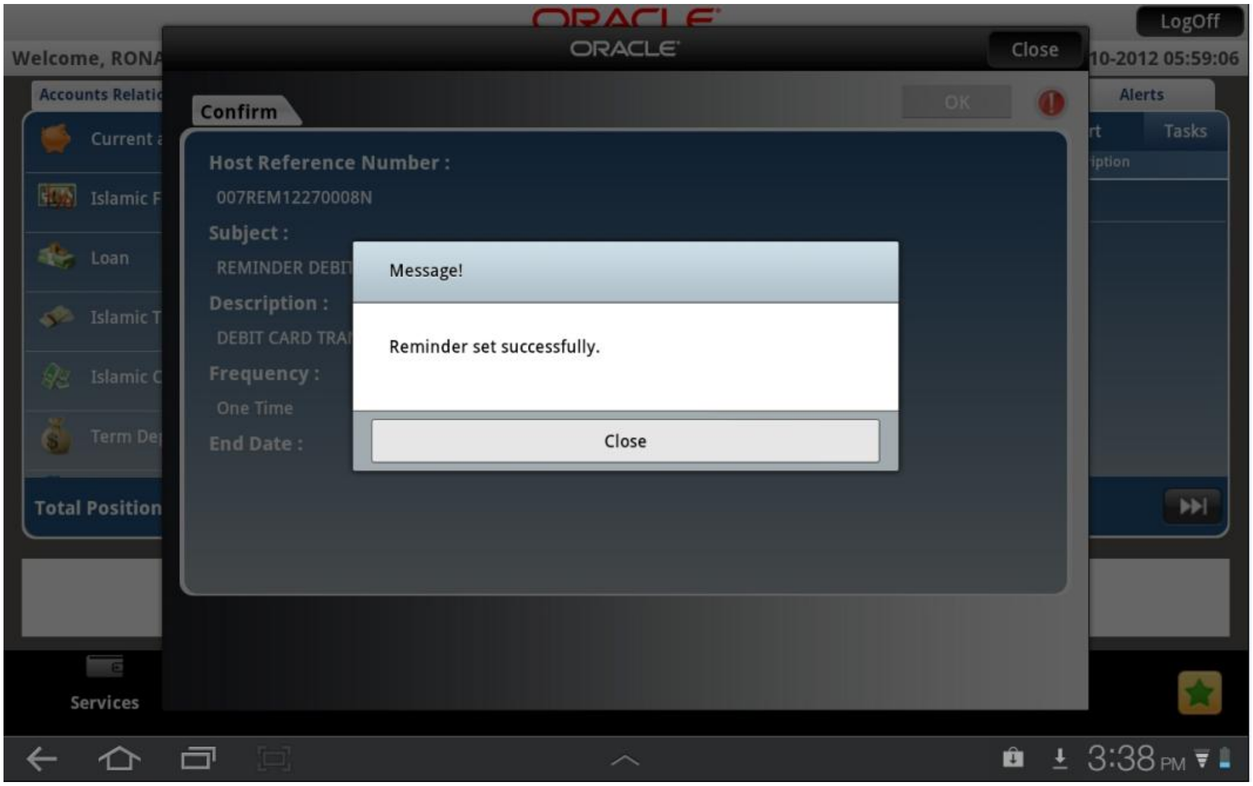
Register Reminders

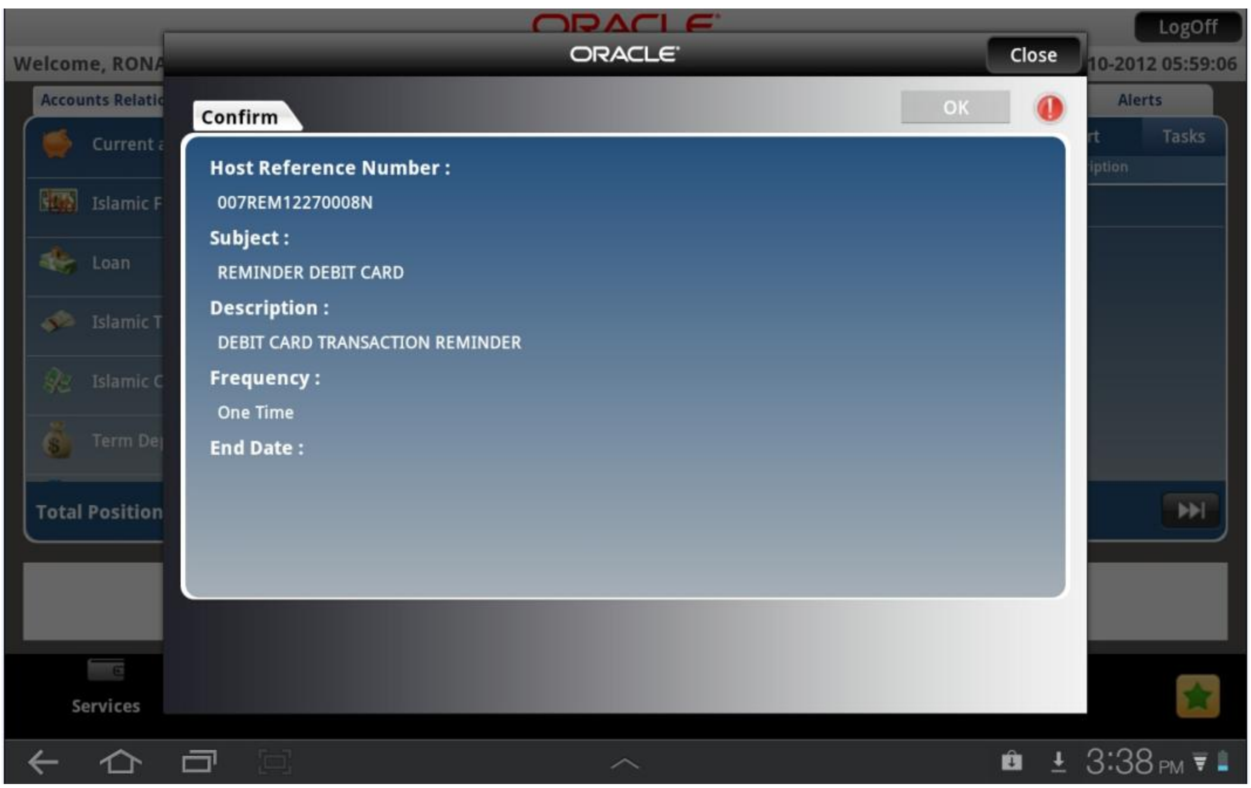




2. Click **Register** reminder. The system displays **Register Reminder Confirm** screen.

Register Reminders Confirm





3. Click the **OK** button.

15.2. Interaction

This option allows you to communicate with the bank administrator.

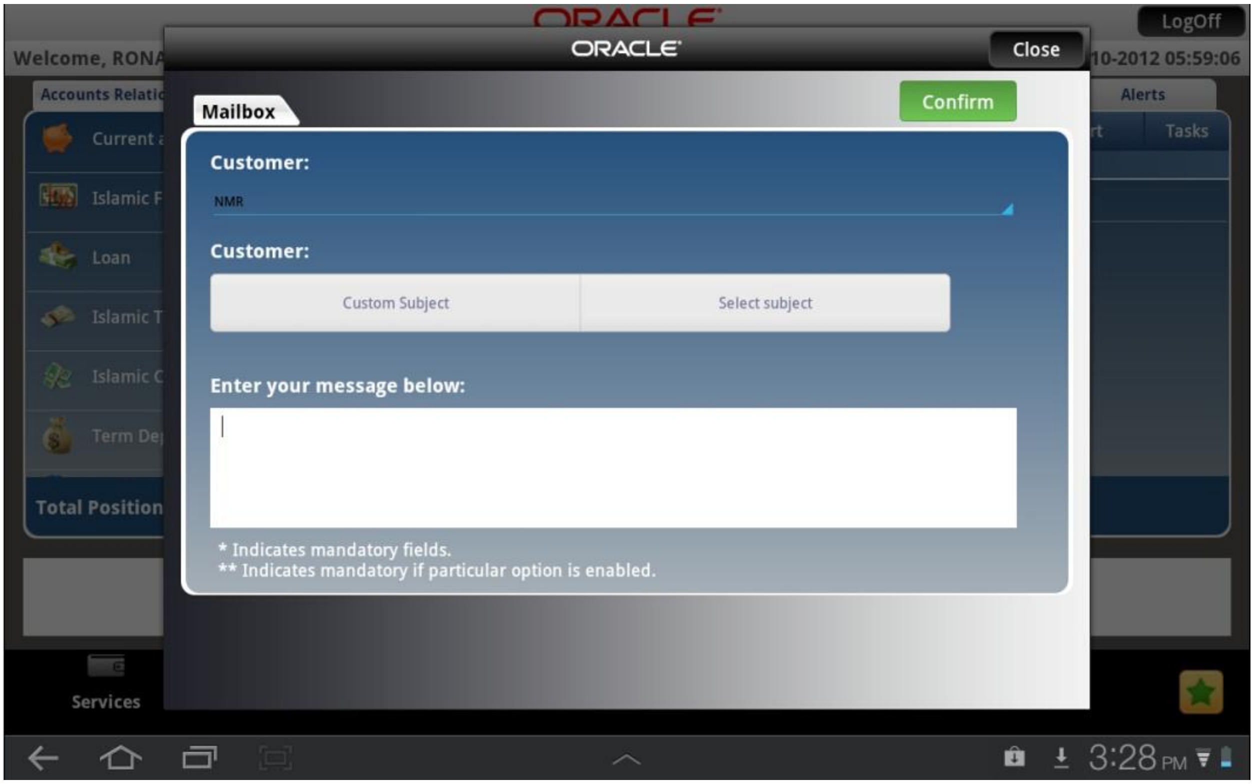
To access the Interaction option

1. Log on to the Android Tablet Banking application.
2. Select **Notification >Interaction** on dashboard screen.

MailBox

3. Click the Compose button to send mail. The system displays the **Mailbox** screen**.**

Mailbox

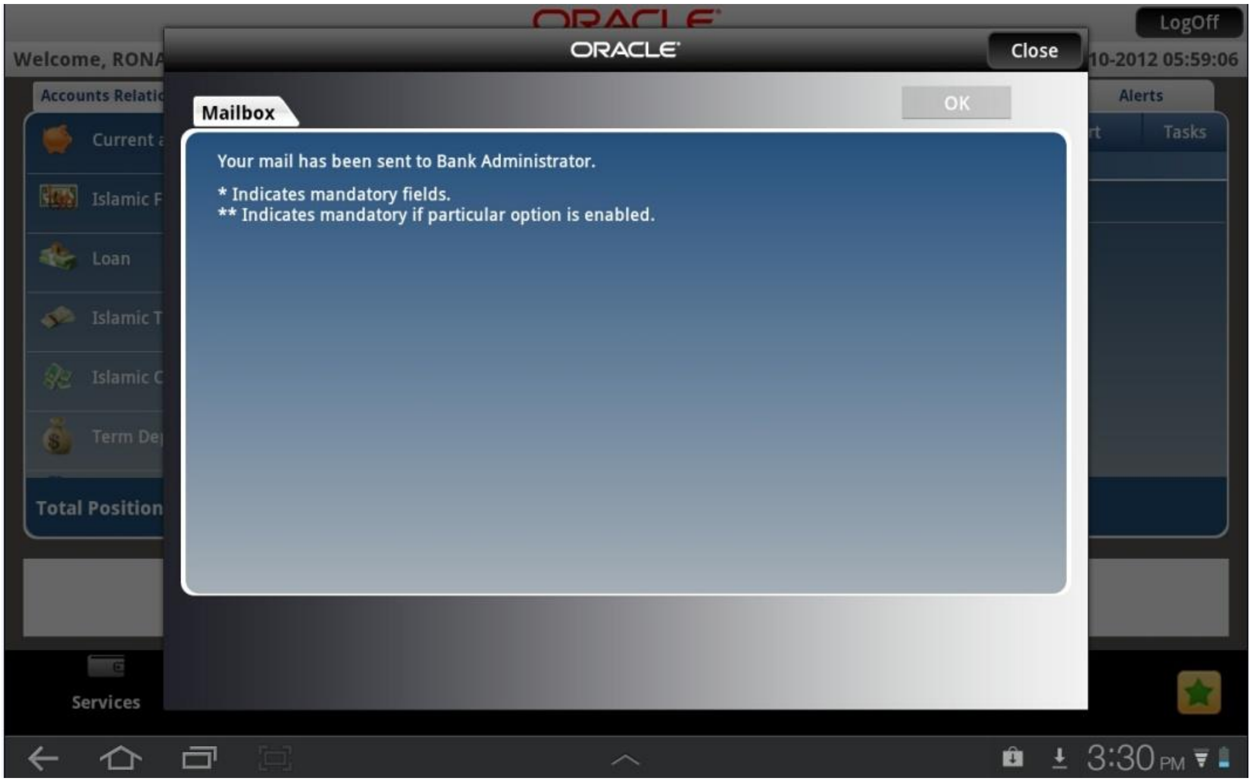


4. Select the Subject.
5. You can enter your custom subject by selecting Custom Subject.
6. If you select **Select Subject** then it will show predefined subjects to be selected in a pop over screen, as shown below.

Mailbox

7. Select appropriate subject.
8. Click the Confirm button to send the message. The system will display confirmation screen of mail sent to bank administrator.

MailBox

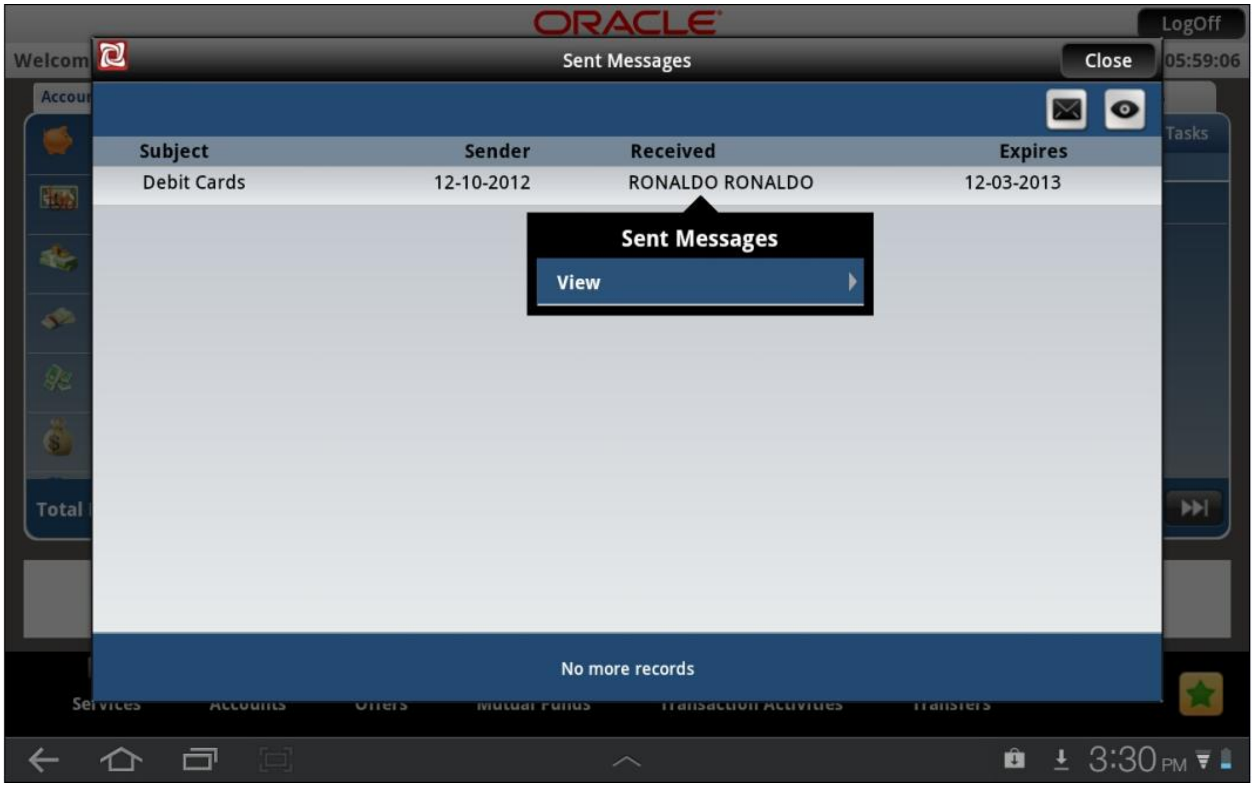


9. Click the **Send** button to send reply to the sender. The system displays following screen:

To view sent mails:

1. Click **Sent** tab on **Notification**- **Interaction** panel. The system displays **Sent Messages** screen.

MailBox – Sent Messages



2. Select mail to be viewed. The system will display that mail/message in Mailbox screen as shown below.
   OR
   Click **Close** to close the screen.

Mailbox


LogOff
Close
05:59:06
Mailbox
Reply
Message Id:
212046237636441
Sent by:
RONALDO RONALDO
Sent To:
Accounts Department
Date:
12-10-2012
Expiry Date:
12-03-2013
Subject:
Debit Cards
Tasks
3:30 PM

15.3. Alerts

You can view alerts generated by bank administrators.

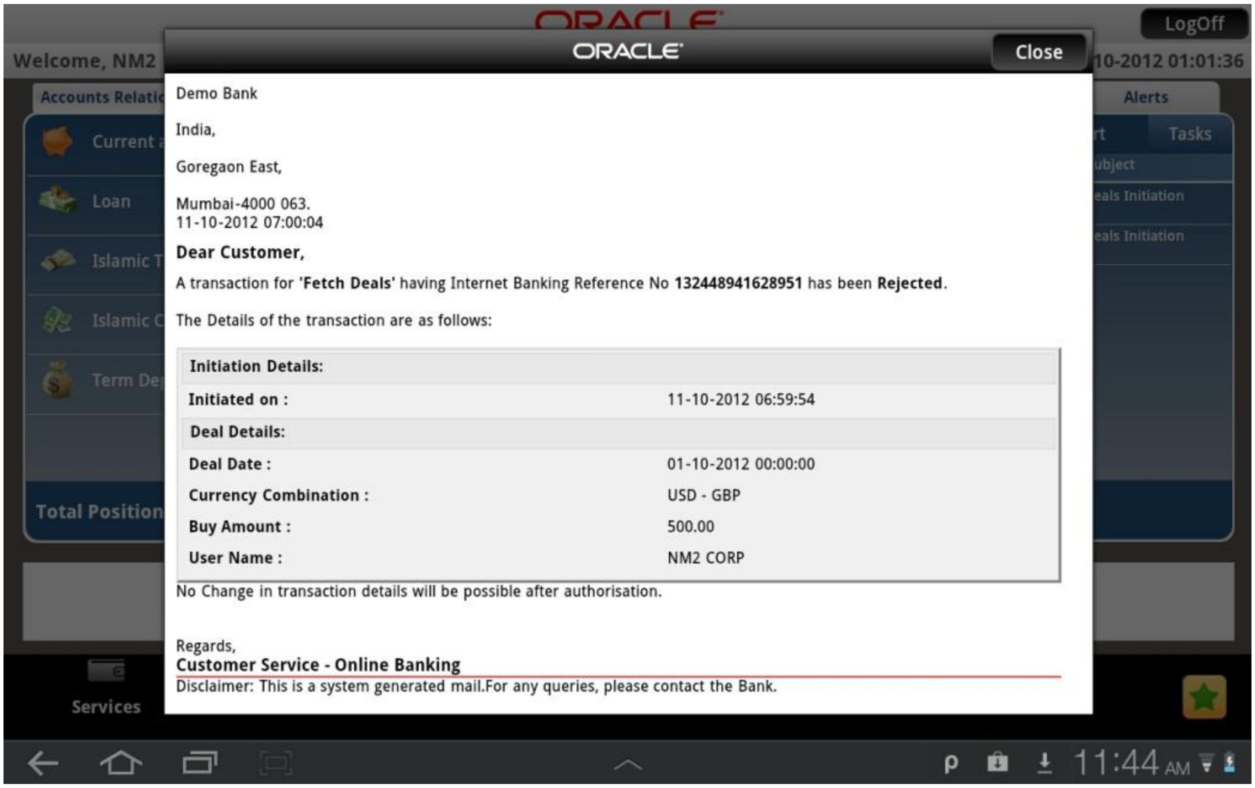
To access the alerts option

1. Log on to the Android Tablet Banking application.
2. Select **Notification >Alerts** on dashboard screen. List of alerts will be displayed.
3. Select the alerts to be viewed. The system displays the **Alert** screen**.**

View Alert

4. Click on any alert as highlighted in above screen, to view that alert. The system will display alert in screen as shown below.

Alert



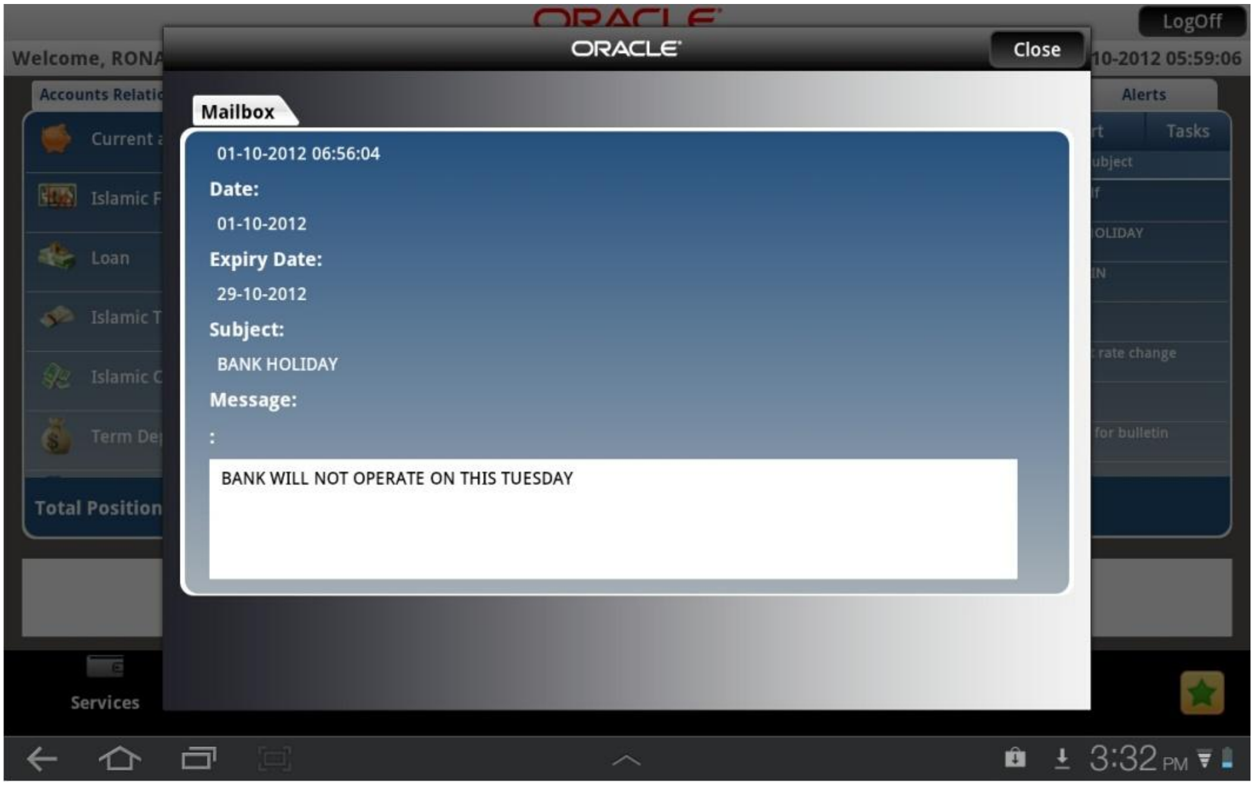
5. Click the **Close** button to close the screen.

15.4. Bulletin

To access the Bulletin option

1. Log on to the Android Tablet Banking application.
2. Select **Notification >Bulletin** on dashboard screen. List of bulletin will be displayed.
3. Select the bulletin to be viewed. The system displays the **Bulletin** screen**.**

View Bulletin



4. Click the **Close** button to close the screen.

15.5. Tasks

To access the Task option

1. Log on to the Android Tablet Banking application.
2. Select **Notification >Tasks** on dashboard screen. List of tasks will be displayed.
3. Select the Task to be viewed. The system displays the **Task** screen**.**

16. Forex Rates

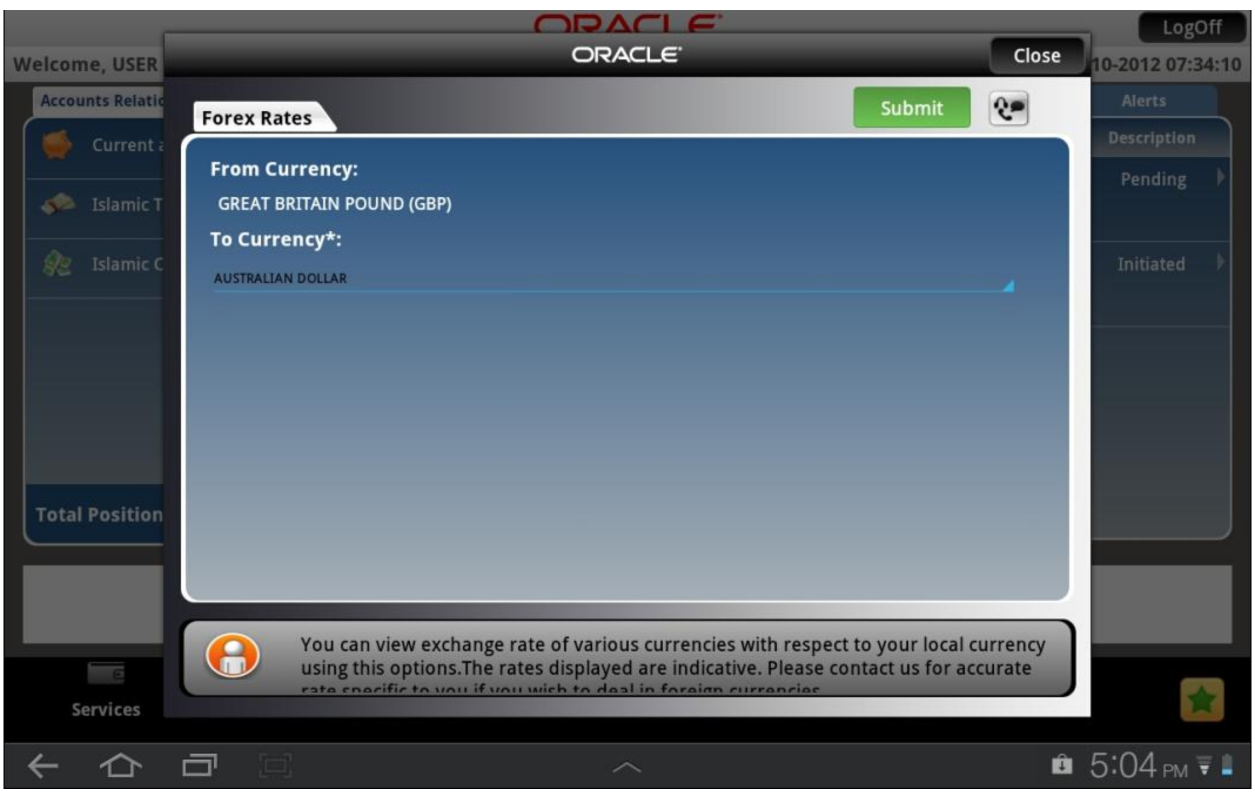
You can inquire the latest exchange rate for various foreign currencies. Exchange rates will be displayed against the base currency of FLEXCUBE Direct Banking.

To access forex rates

1. Log on to the Android Tablet Banking application.
2. Select **Services > Forex Rates** from the menu bar.

Forex Rates


ORACLE
LogOff
Welcome, USER
Last Login :08-10-2012 07:34:10
Accounts Relationships
Service Request
Alerts
Current and Savings
£ 197,056.24
Islamic Term Deposits
£ 8,558.94
£ 290,877.79
£ 496,492.98
Reference No
Status
Description
734111400472494
Reissue Transaction Password
Pending
122634428448943
Reissue Transaction Password
Initiated
Services
Forex Rates
Change Password
ATM and Branch Locators
Cheques
New Cheque Book
Stop Cheque
Adhoc Statement
Services
Accounts
Transaction Activities
Transfers
5:04 PM

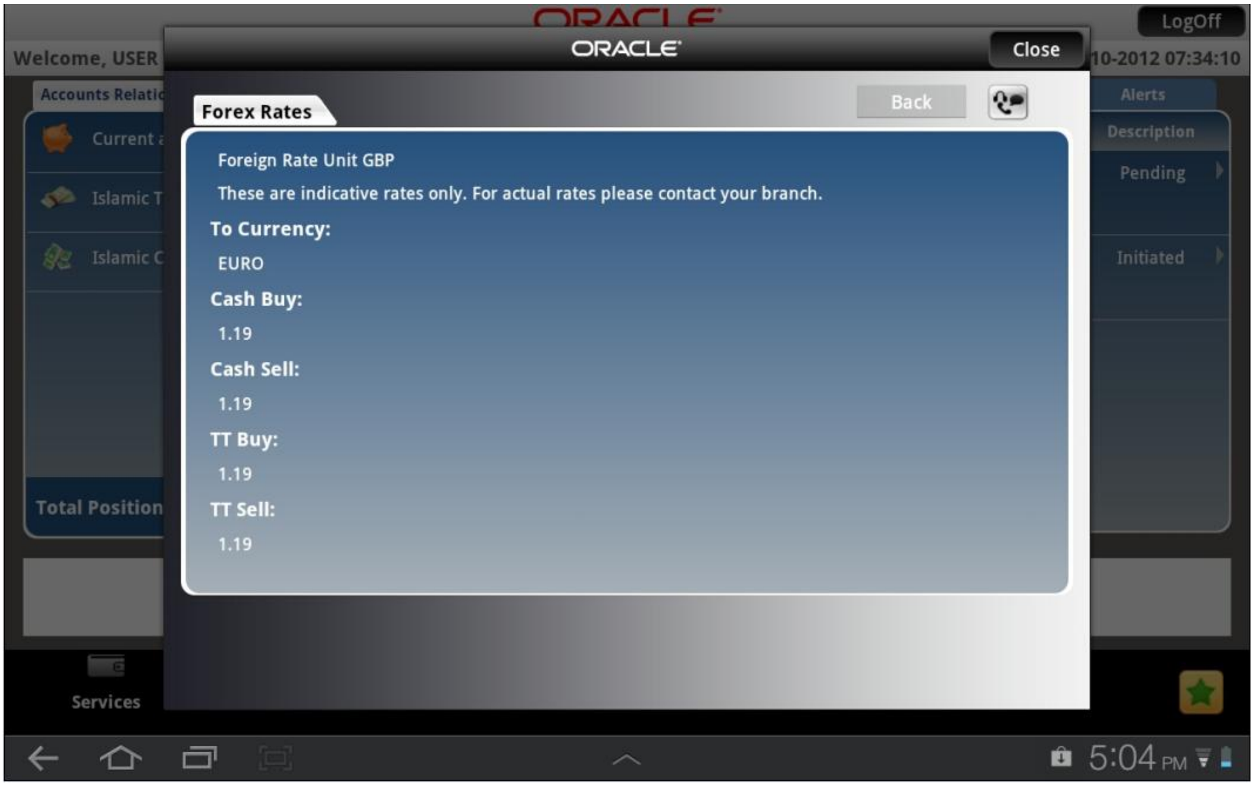

ORACLE
Close
Forex Rates
Submit
From Currency:
GREAT BRITAIN POUND (GBP)
To Currency*:
AUSTRALIAN DOLLAR
You can view exchange rate of various currencies with respect to your local currency using this options.The rates displayed are indicative. Please contact us for accurate
Welcome, USER
LogOff
Alerts
Description
Pending
Initiated
Total Position
Services
5:04 PM

Field Description

Field Name	Description
From Currency	[Display] This field will display default currency of the entity you have logged in.
To Currency	[Mandatory, Pop Over] Select the To Currency against which forex rate is to be displayed.

3. Click the **Submit** button. The system displays forex rates in **Forex Rates** screen.

Forex Rates



4. Click the Back button to navigate to the previous screen.

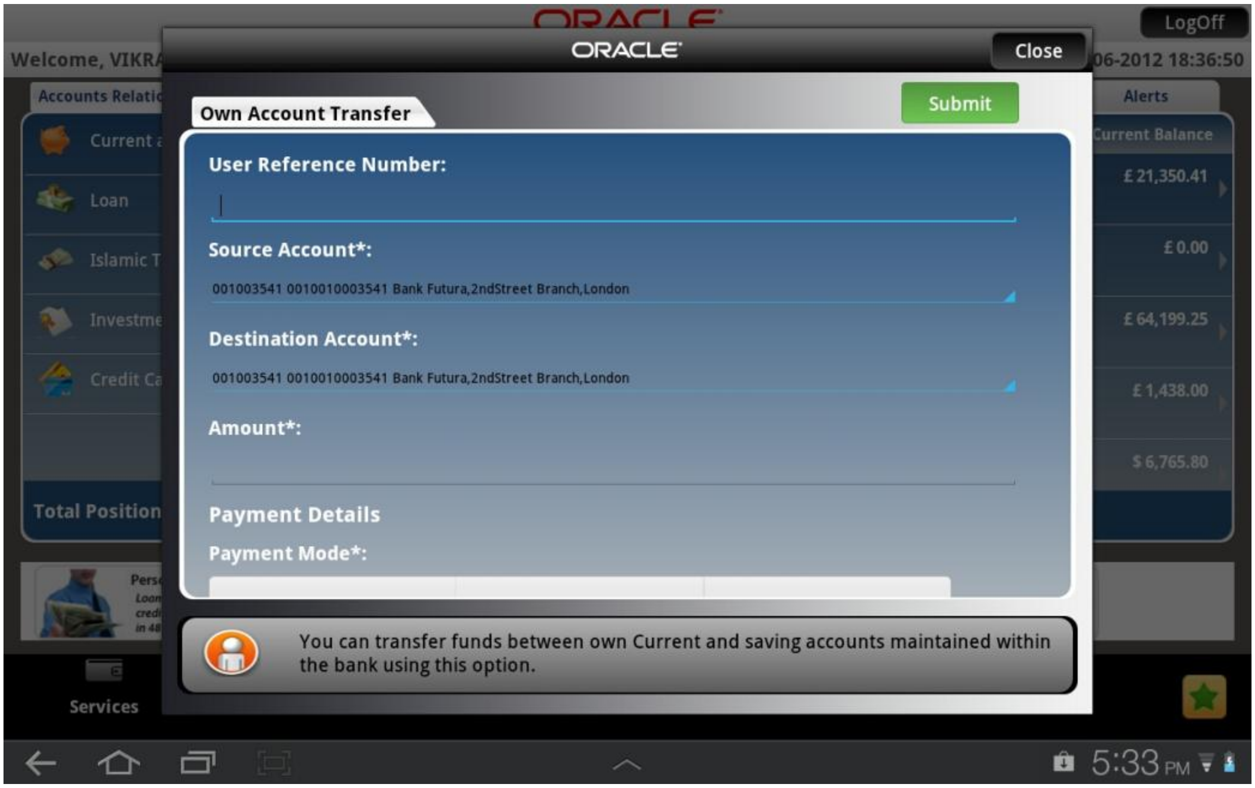
17. Own Account Transfer

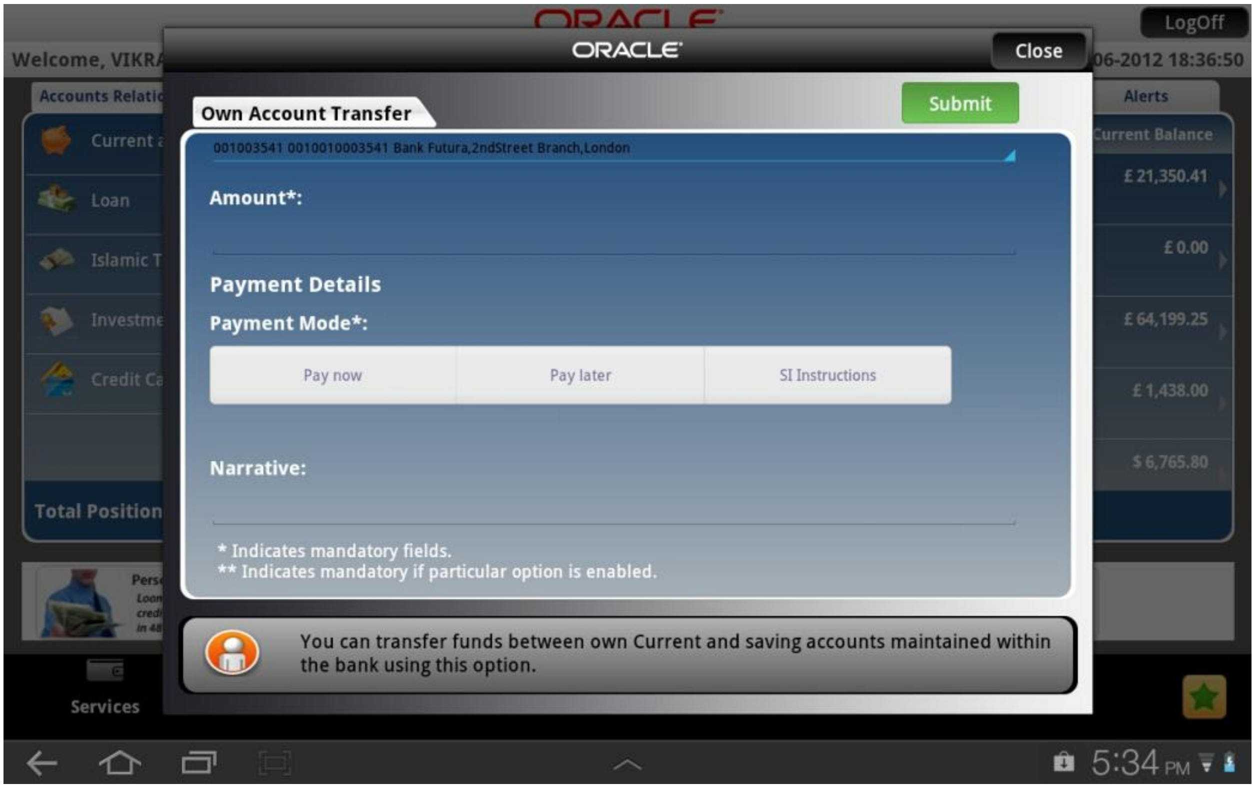
This menu enables you to initiate an own account transfer. Own account transfer can be done between any accounts owned by the same user I.e. the accounts that are under the customer ids mapped to the user.

To do the own account transfer

1. Log on to the Android Tablet Banking application.
2. Select **Transfers** > **Own Account Transfer** from the menu. The system displays **Own Account Transfer** screen.

Own Account Transfer





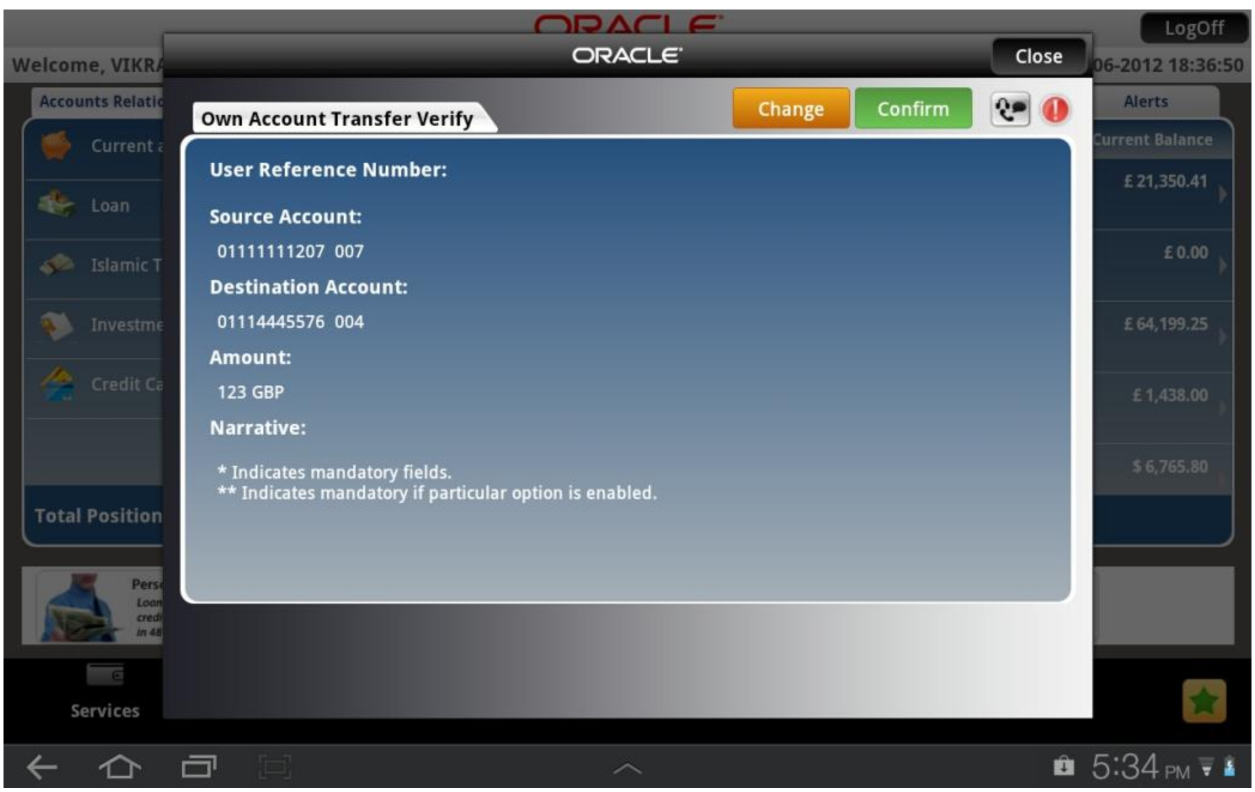
Field Description

Field Name	Description
User Reference Number	[Mandatory, Numeric, 15] Enter User reference number for transaction.
Source Account	[Mandatory, Pop Over] Select the From Account as the source account for the own account transfer.
Destination Account	[Mandatory, Pop Over] Select the account that is to be debited for the transfer
Amount	[Mandatory, Numeric, 15] Enter the amount to be transferred.
Payment Details	
Pay Now	[Display] Select this option to make transaction immediately.
Pay later	[Conditional ,Pop Over] Select this option to select the future date for transfer.

Field Name	Description
Setup Standing Instruction	[Conditional ,Pop Over] Select the standing instruction for the period.
SI Details	
SI Execution Frequency	[Conditional ,Pop Over] Select the frequency of executing SI
First Execution Date	[Conditional ,Data Picker] Select the first day of standing instruction execution
Expiry Date	[Data Picker, Conditional] Select the final day of standing instruction execution
Narrative	[Optional, Alphanumeric, 35] Type the narrative for the transaction.

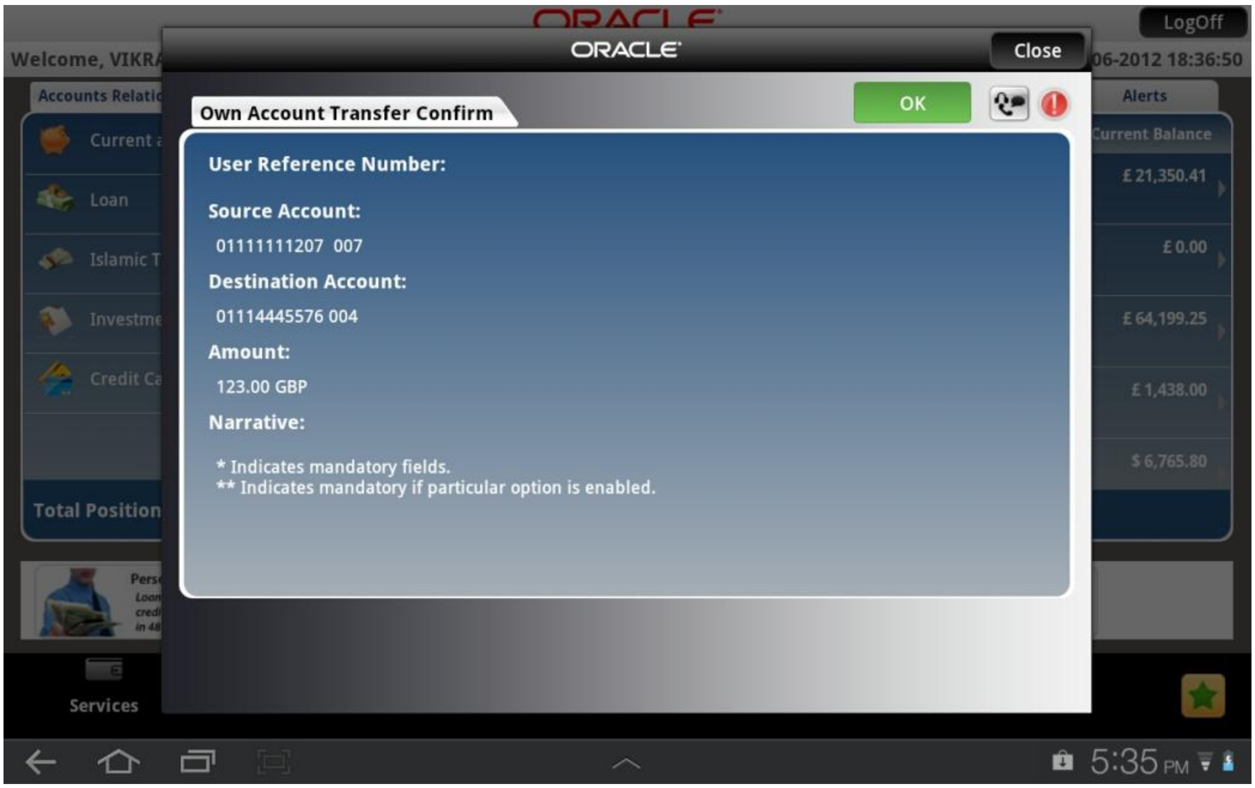
3. Click the **Submit** button. The system displays **Own Account Transfer Verify** screen.
   OR
   Click the **Close** button to close the screen.

Own Account Transfer Verify



4. Click the **Confirm** button. The system displays **Own Account Transfer Confirm** screen.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **Change** button to navigate to the previous screen.

Own Account Transfer Confirm



5. Click the **Close** button to close the screen.
   OR
   Click the **OK** button. The initial **Own Account Transfer** screen is displayed.

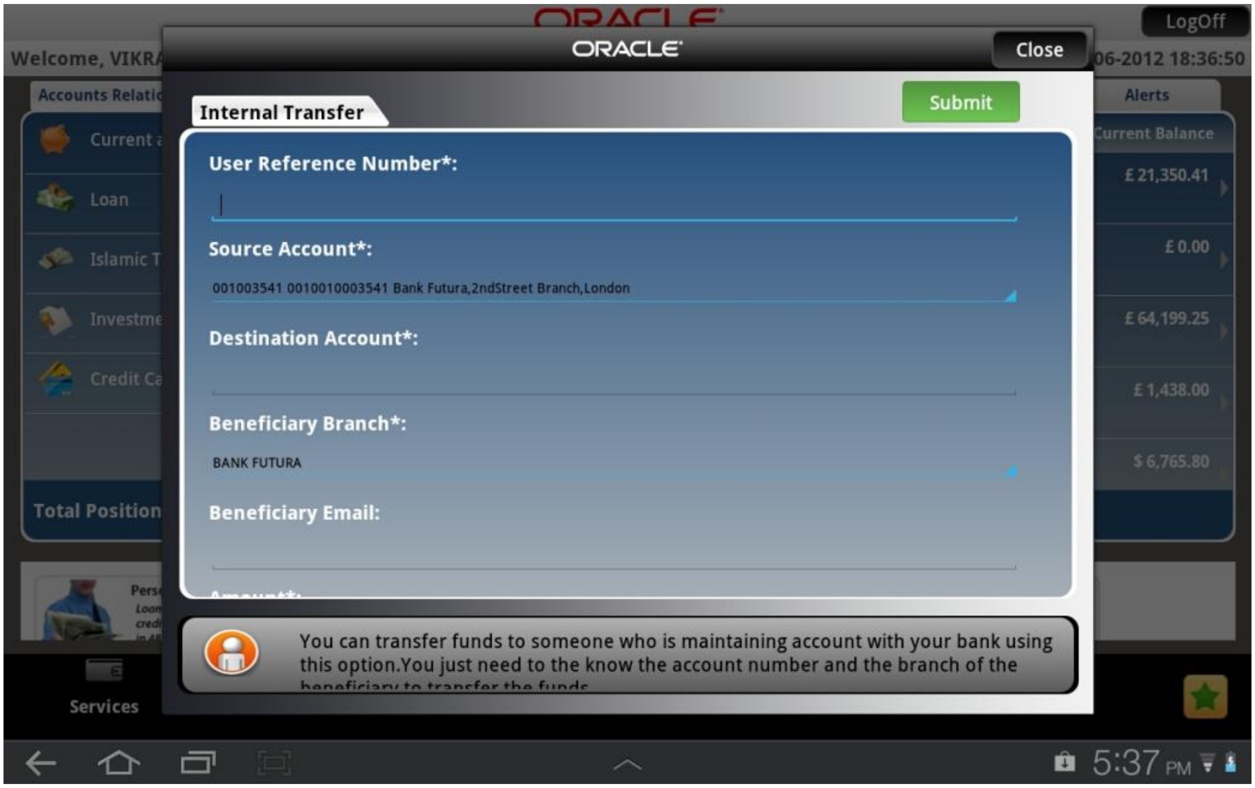
18. Internal Transfer

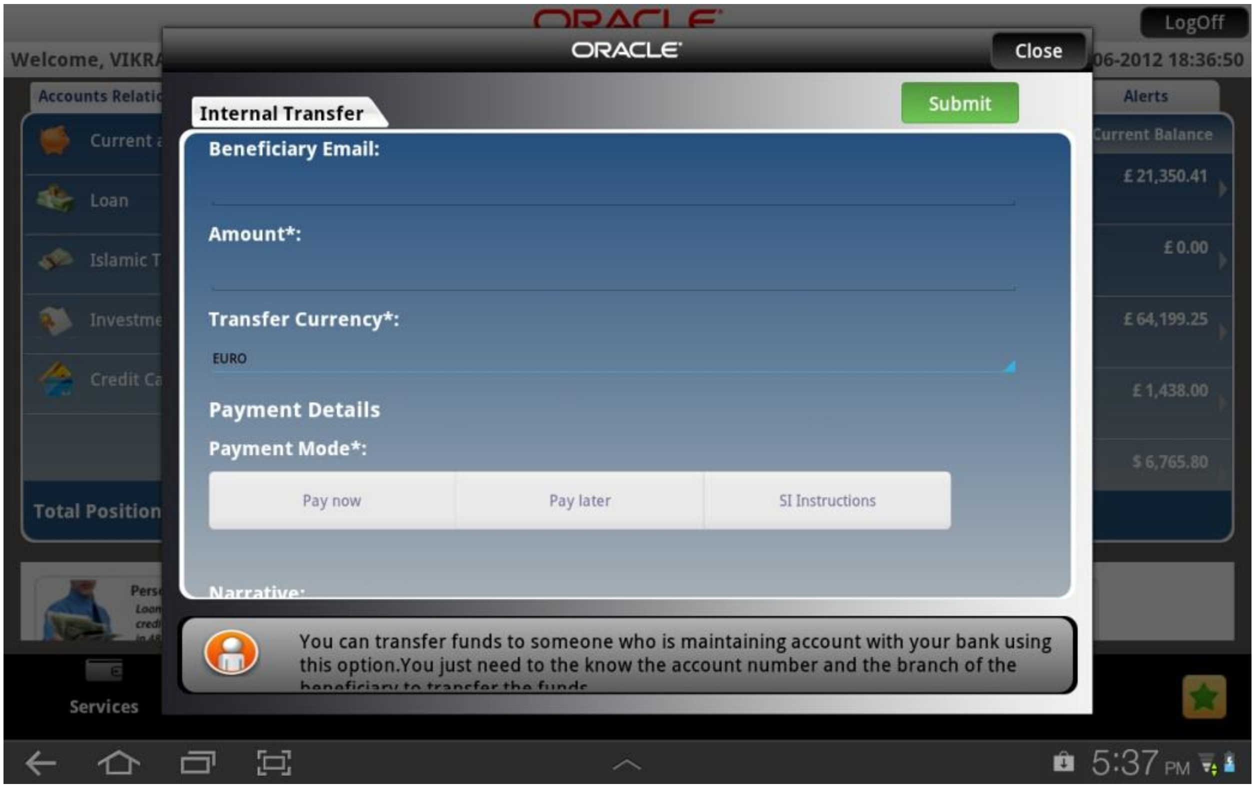
This menu enables you to initiate an internal transfer. Internal Transfer is transfer of amount within different accounts of the same bank

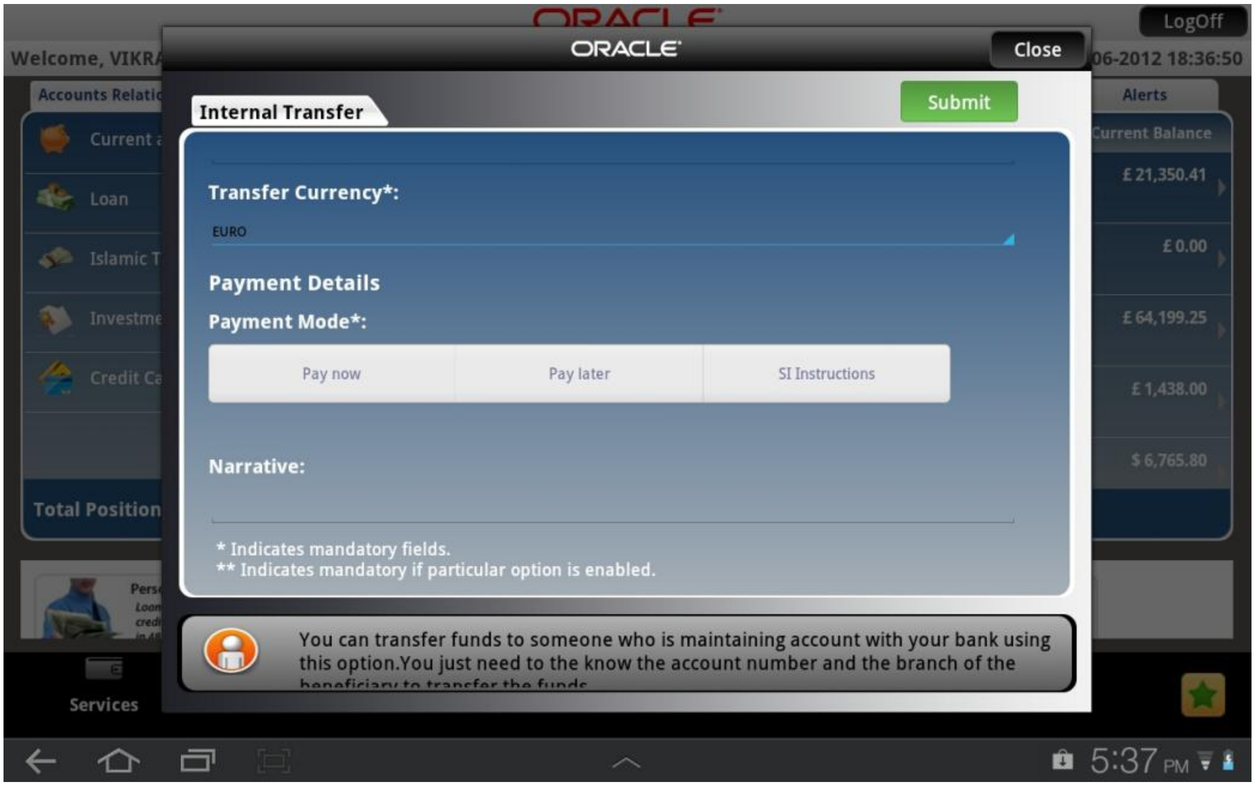
To do the internal transfer

1. Log on to the Android Tablet Banking application.
2. Select **Transfers > Internal Transfer** from the menu. The system displays **Internal Transfer** screen.

Internal Transfer







Field Description

Field Name	Description
User Reference Number	[Mandatory, Numeric, 15] Enter User reference number for transaction.
Source Account	[Mandatory, Pop Over] Select the From Account as the source account for the internal transfer.
Destination Account	[Mandatory, Pop Over] Select the account Number to which the funds will be transferred.
Beneficiary Branch	[Mandatory, Dropdown] Select the branch of the destination account.
Beneficiary Email	[Alphanumeric, Input Box] Type beneficiary e mail address.
Amount	[Mandatory, Numeric, 15] Enter the amount to be transferred.

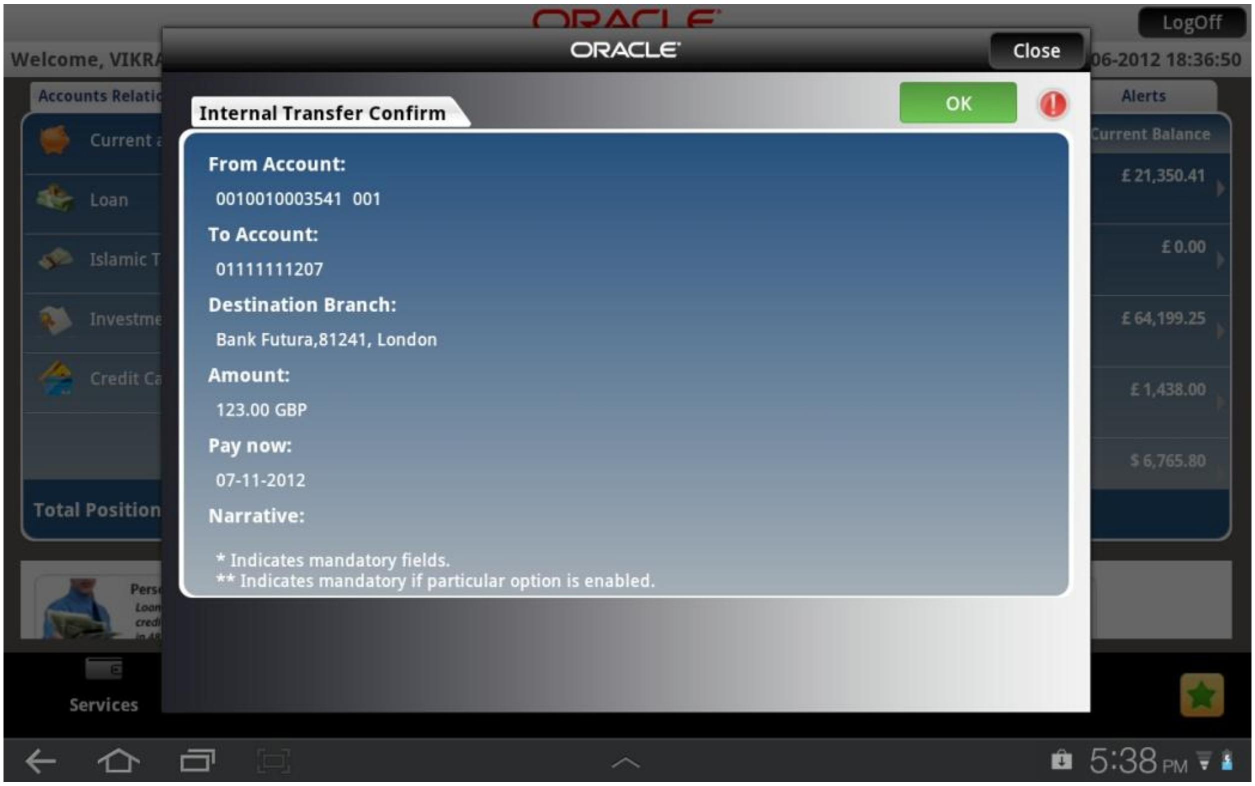
Field Name	Description
Transfer Currency	[Mandatory, Pop Over] Select the currency from the pop over.
Payment Details	
Pay Now	[Display] Select this option to make transaction immediately.
Pay later	[Conditional ,Pop Over] Select this option to select the future date for transfer.
Setup Standing Instruction	[Conditional ,Pop Over] Select the standing instruction for the period.
SI Details	
SI Execution Frequency	[Conditional ,Pop Over] Select the frequency of executing SI
First Execution Date	[Conditional ,Data Picker] Select the first day of standing instruction execution
Expiry Date	[Data Picker, Conditional] Select the final day of standing instruction execution
Narrative	[Optional, Alphanumeric, 35] Type the narrative for the transaction.

3. Click the **Submit** button. The system displays **Internal Transfer Verify** screen.
   OR
   Click the **Close** button to close the screen.

Internal Transfer Verify

4. Click the **Confirm** button. The system displays **Internal Transfer Confirm** screen.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **Change** button to navigate to the previous screen.

Internal Transfer Confirm



5. Click the **Close** button to close the screen.
   OR
   Click the **OK** button. The initial **Internal Transfer** screen is displayed

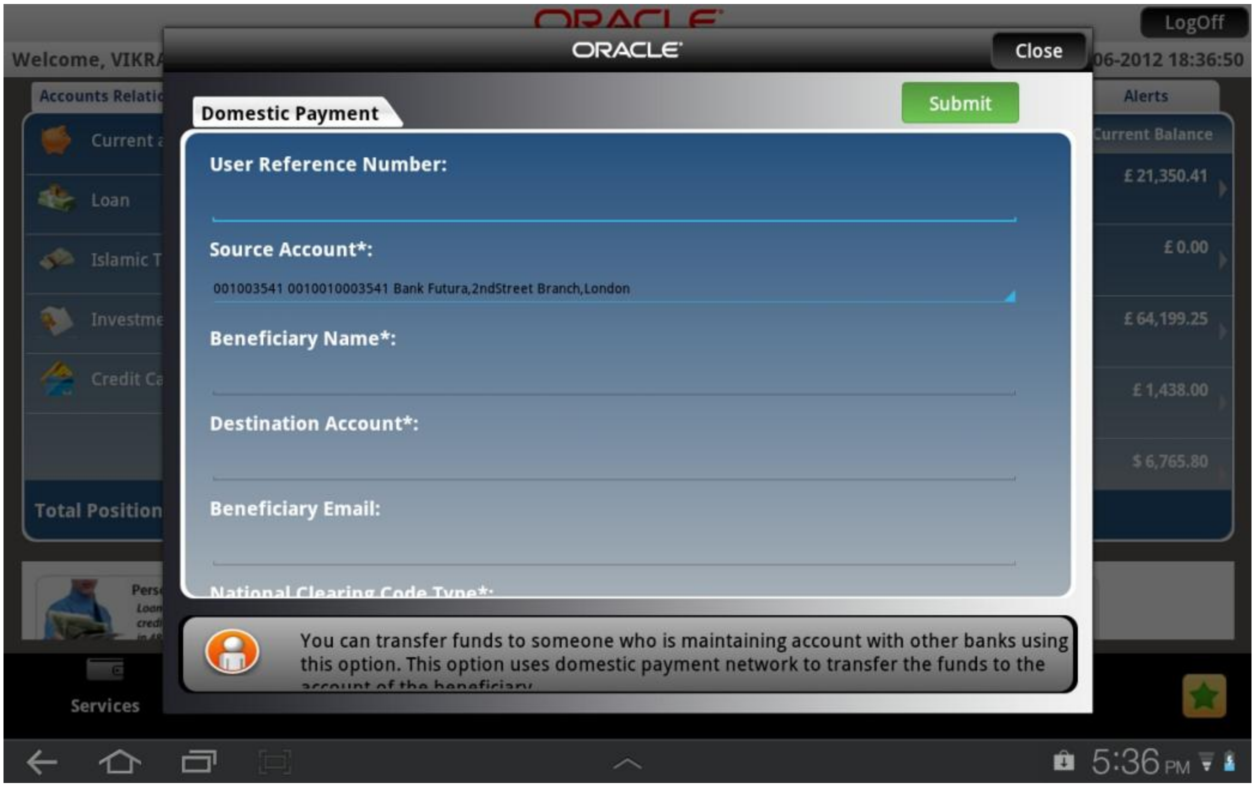
19. Domestic Payment

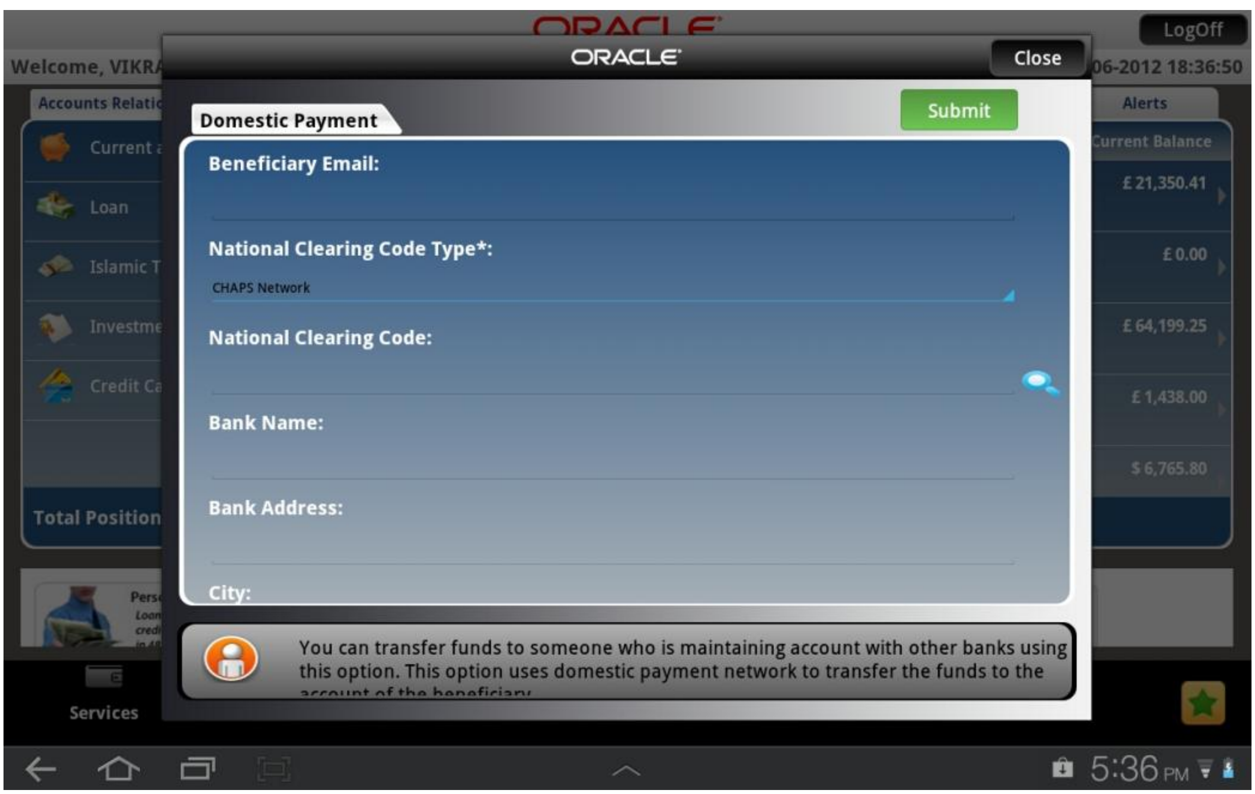
This menu enables the user to initiate a domestic account transfer. Domestic Transfer is transfer of amount within different banks

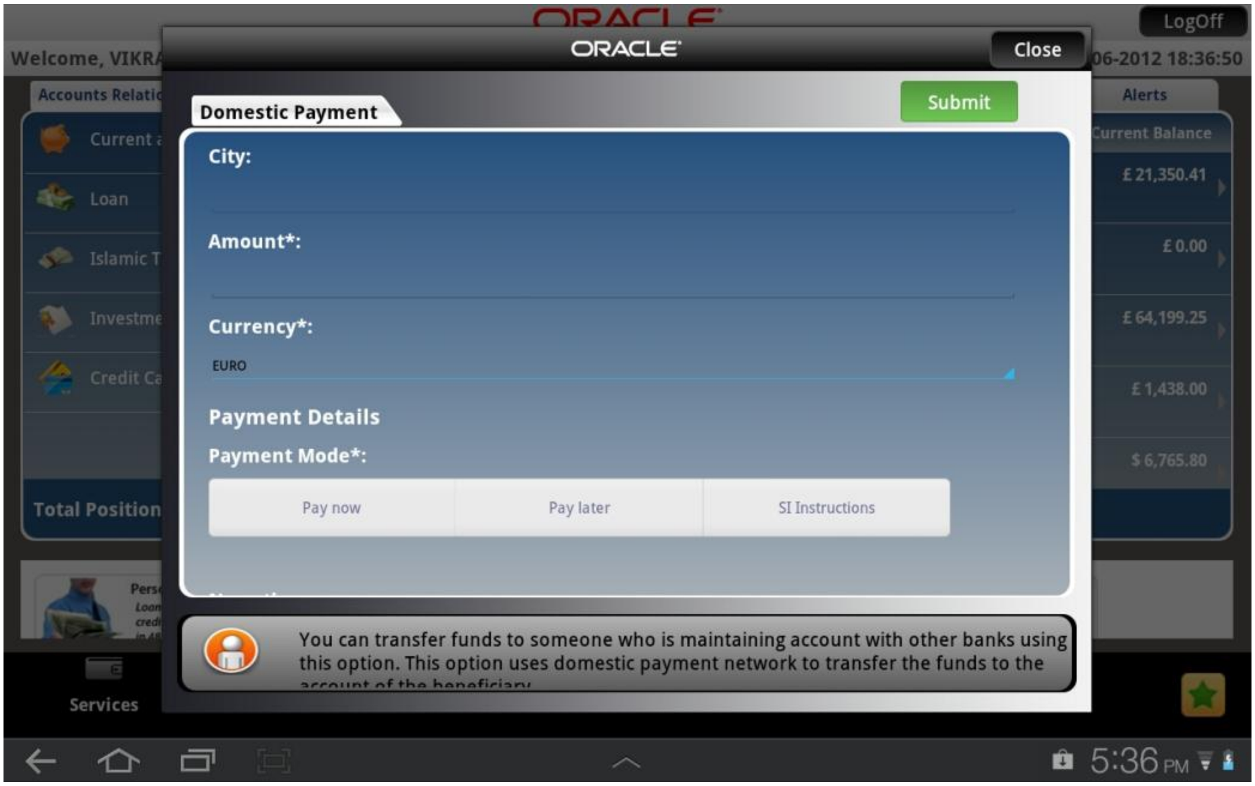
To do the domestic account transfer

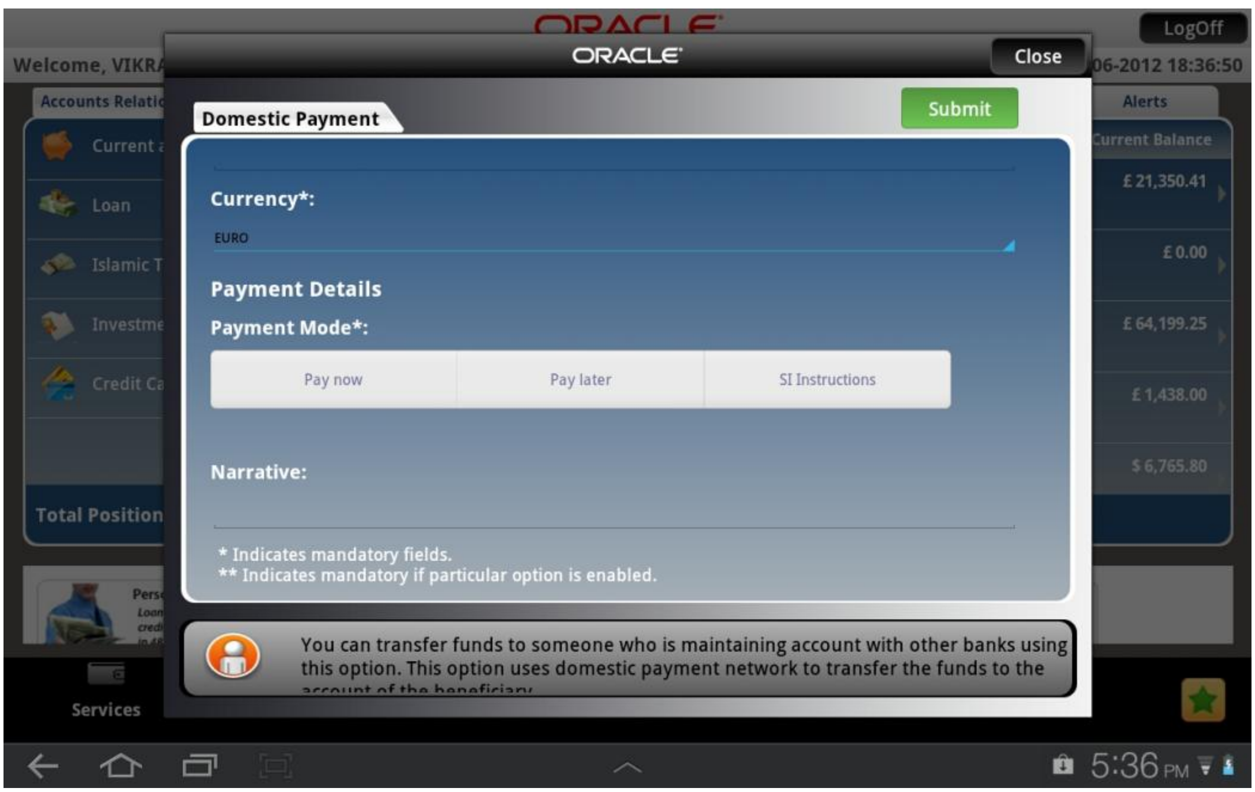
1. Log on to the Android Tablet Banking application.
2. Select **Transfers > Domestic Payment** from the menu. The system displays **Domestic Payment** screen.
   OR
   Click the options button on any Account Details screen, to perform Domestic Payment from that account, as shown in below screen.

Domestic Payment






ORACLE
LogOff
Close
Welcome, VIKRA
06-2012 18:36:50
Accounts Relatio
Alerts
Domestic Payment
Submit
Current Balance
Current a
£ 21,350.41
Loan
£ 0.00
Islamic T
£ 64,199.25
Investme
£ 1,438.00
Credit Ca
$ 6,765.80
Total Position
City:
Amount*:
Currency*:
EURO
Payment Details
Payment Mode*:
Pay now
Pay later
SI Instructions
You can transfer funds to someone who is maintaining account with other banks using this option. This option uses domestic payment network to transfer the funds to the
Services
5:36 PM


ORACLE
LogOff
Close
Welcome, VIKRA
06-2012 18:36:50
Accounts Relatio
Alerts
Domestic Payment
Submit
Current Balance
Current a
£ 21,350.41
Loan
£ 0.00
Islamic T
£ 64,199.25
Investme
£ 1,438.00
Credit Ca
$ 6,765.80
Total Position
Currency*:
EURO
Payment Details
Payment Mode*:
Pay now
Pay later
SI Instructions
Narrative:
* Indicates mandatory fields.
** Indicates mandatory if particular option is enabled.
You can transfer funds to someone who is maintaining account with other banks using this option. This option uses domestic payment network to transfer the funds to the
Services
5:36 PM

Field Description

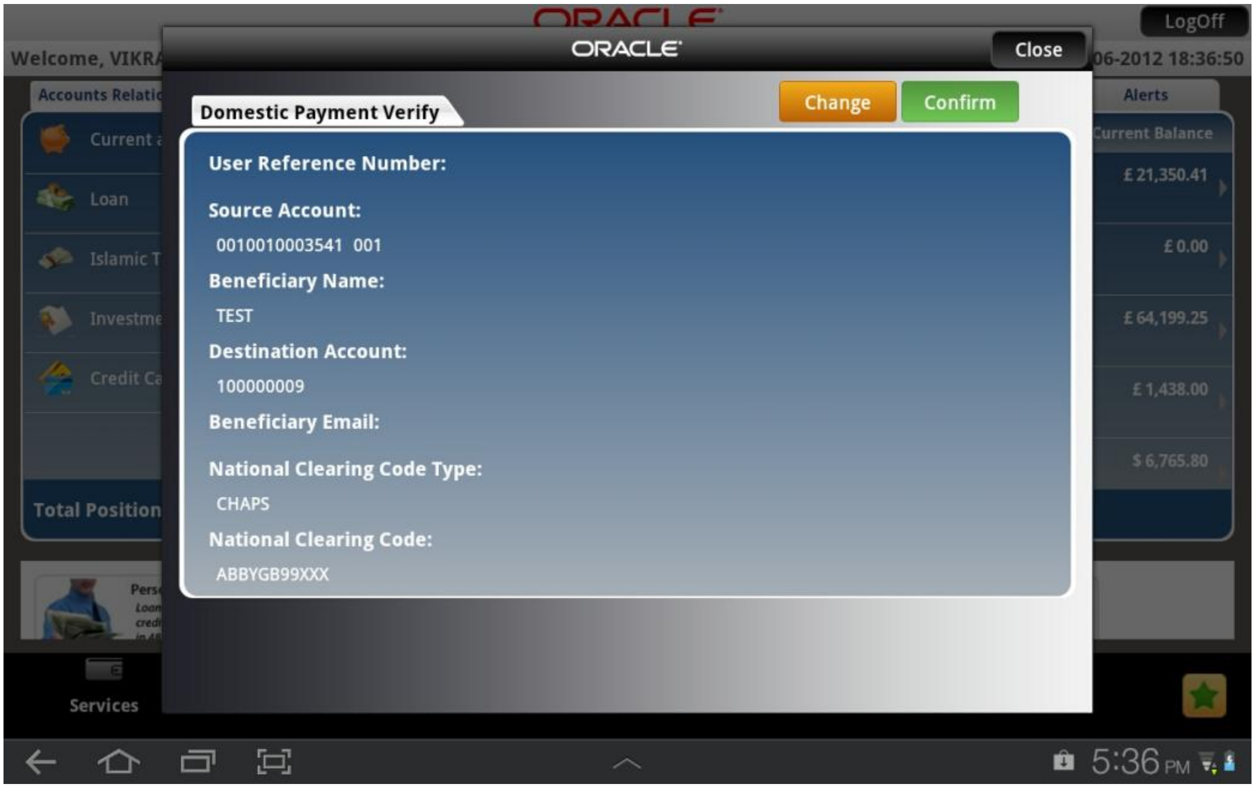
Field Name	Description
User Reference Number	[Optional, Alphanumeric, 40] Type the user reference number that you want to use to identify this transaction. If a payment template is selected from the **Payment Template**, this field displays the user reference number of the selected payment template.
Source Account	[Mandatory, Drop-Down] Select the source account number from the drop-down list.
Beneficiary Name	[Mandatory, Lookup] Click the Lookup button to select any beneficiary. Name of that selected beneficiary will get displayed here..
Destination Account	[Optional, Alphanumeric, 35] Enter the Beneficiary account number.
Beneficiary Email	[Optional, Alphanumeric, 35] Enter Beneficiary e-mail id.
National Clearing Code Type	[Conditional, Drop-Down] Select the national clearing code type from the drop-down list. This field is enabled if you select the **National Clearing Codes** option.
National Clearing Code	[Conditional, Lookup] Click the search button to select national clearing code. This field is enabled if you select the **National Clearing Codes** option.
Bank Name	[Optional, Alphanumeric, 35] Type the name of the beneficiary bank.
Bank Address	[Optional, Alphanumeric, 40] Type the address of the beneficiary bank.
City	[Optional, Alphanumeric, 35] Type the city of the beneficiary bank.
Amount	[Mandatory, Numeric, 15] Type the transfer amount for the domestic transfer.
Currency	[Mandatory, Drop-Down] Select the transfer currency for the domestic transfer from the drop-down list.

Field Name	Description
Pay Now	[Optional, Radio Button] Select **Pay Now** to process the transaction immediately. The transfer can be done in any of the three modes: **Pay now, Pay later** or **Setup Standing** Instruction.
Pay Later	[Optional, Radio Button] Select **Pay Later** to make the payment on future date.
SI Instruction	[Optional, Radio Button] Select **Setup Standing Instruction** to set the standing instruction for a period for multiple debits.
Select Date	[Conditional, Pick List] Select the appropriate future date on which you want to make the domestic transfer from the Calendar pick list. This field is displayed if you select the Pay later option.
Setup Standing Instruction	[Optional, Radio Button] Select **Setup Standing Instructio**n to set standing instructions for domestic transfer for a period. The system auto transfers the fund on the specified date and frequency.
SI Execution Frequency	[Conditional, Drop-Down] Select the standing instruction execution frequency for the domestic transfer from the drop-down list. The options are: • Daily • Weekly • Fortnightly • Monthly • Bi-Monthly • Quarterly • Half -Yearly • Yearly This field is displayed if you select the **Setup Standing Instruction** option.
First Execution Date	[Conditional, Pick List] Select the execution date for the first standing instruction from the Calendar pick list. This field is displayed if you select the **Setup Standing Instruction** option.

Field Name	Description
Expiry Date	[Conditional, Pick List] Select the standing instruction Expiry date from the Calendar pick list. This field is displayed if you select the **Setup Standing Instruction** option.
Narrative	[Optional, Alphanumeric, 35] Type the narrative.

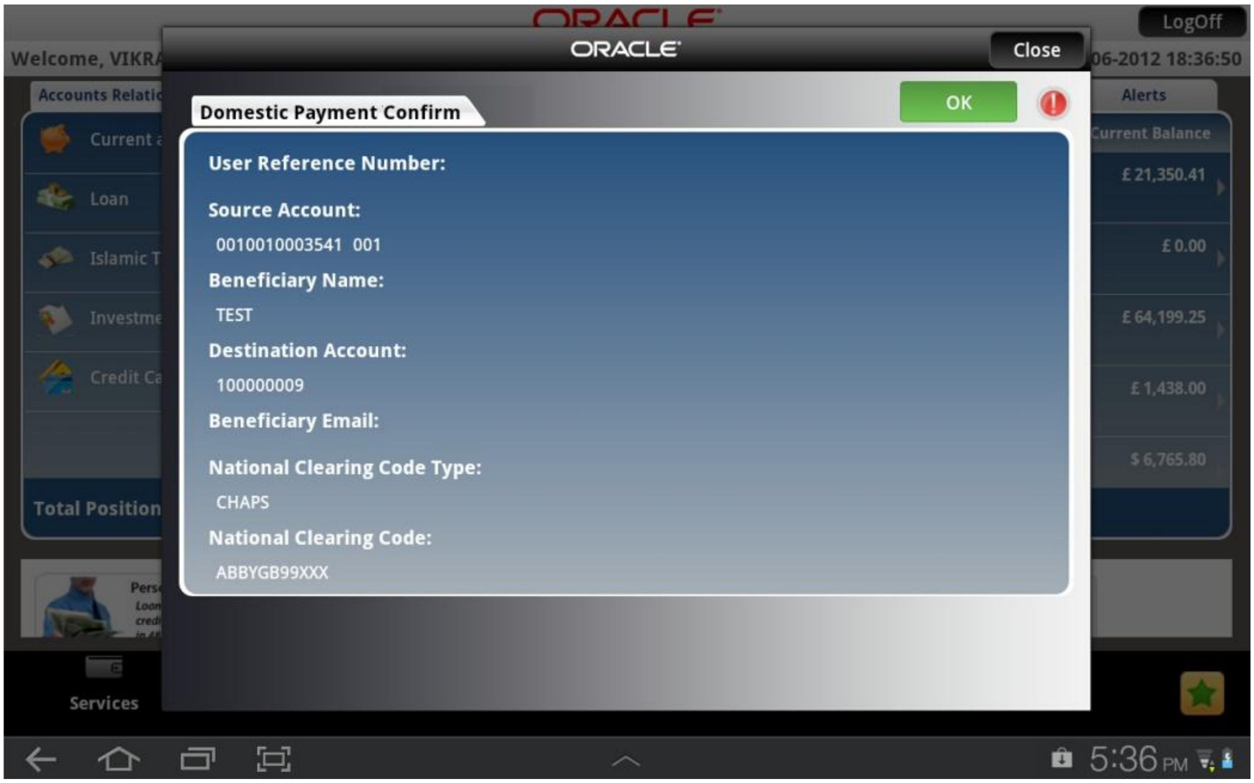
3. Click the **Pay Now** tab. The system displays **Domestic Payment Verify** screen.
   OR
   Click the Pay Later to perform the payment at any future date.
   OR
   Click the Pay button in order to set up standing instructions for the payment.
   Click the **Close** button to close the screen.

Domestic Payment Verify



4. Click the **Confirm** button. The system displays **Domestic Payment Confirm** screen.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **Change** button to navigate to the previous screen.

Domestic Payment Confirm

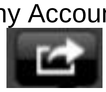


5. Click the **Close** button to close the screen
   OR
   Click the **OK** button. The initial **Domestic Payment** screen is displayed.

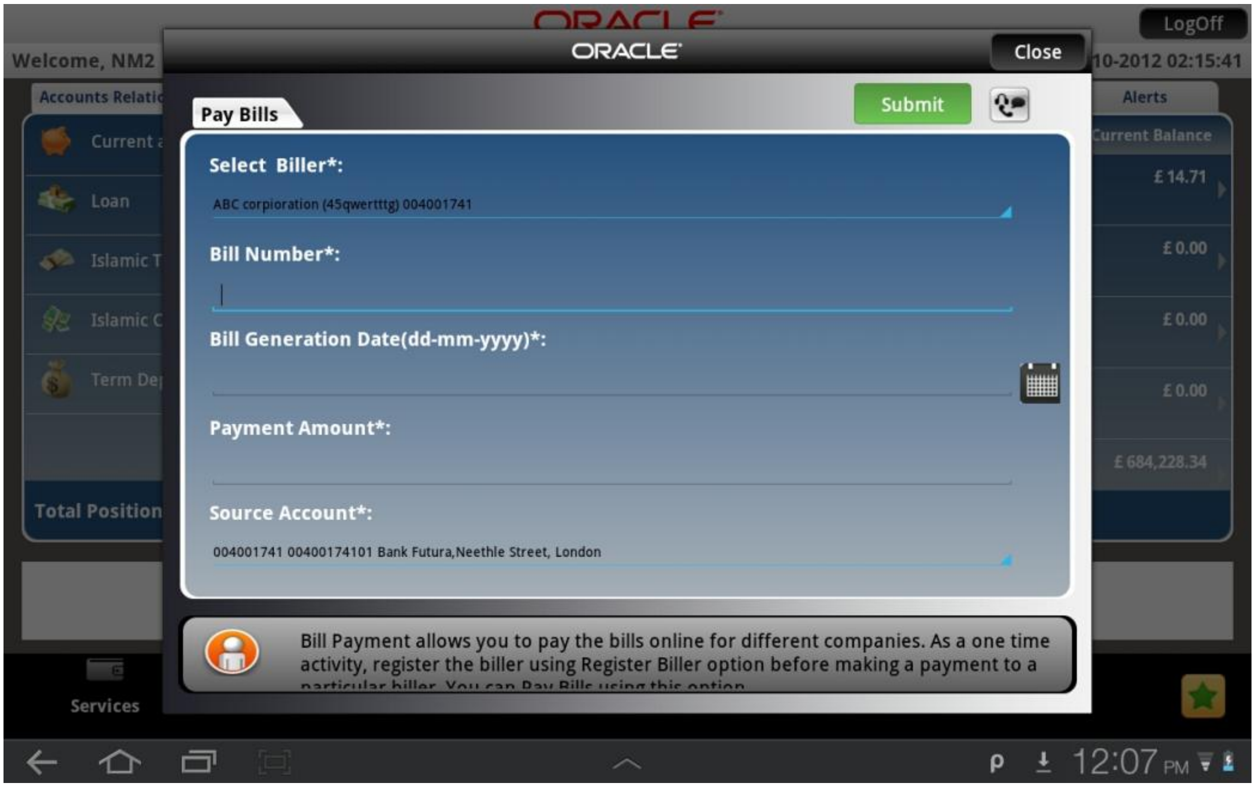
20. Pay Bill

This menu enables you to pay the Utility Bills for the Registered Billers with the Bank.

To pay the bills

1. Log on to the Android Tablet Banking application.
2. Select **Transfers > Pay Bill** from the menu. The system displays **Pay Bills** screen.
   OR
   From any Account Details screen, Select the Pay Bill from the options pop over, that comes after clicking  icon.

Pay Bills



Field Description

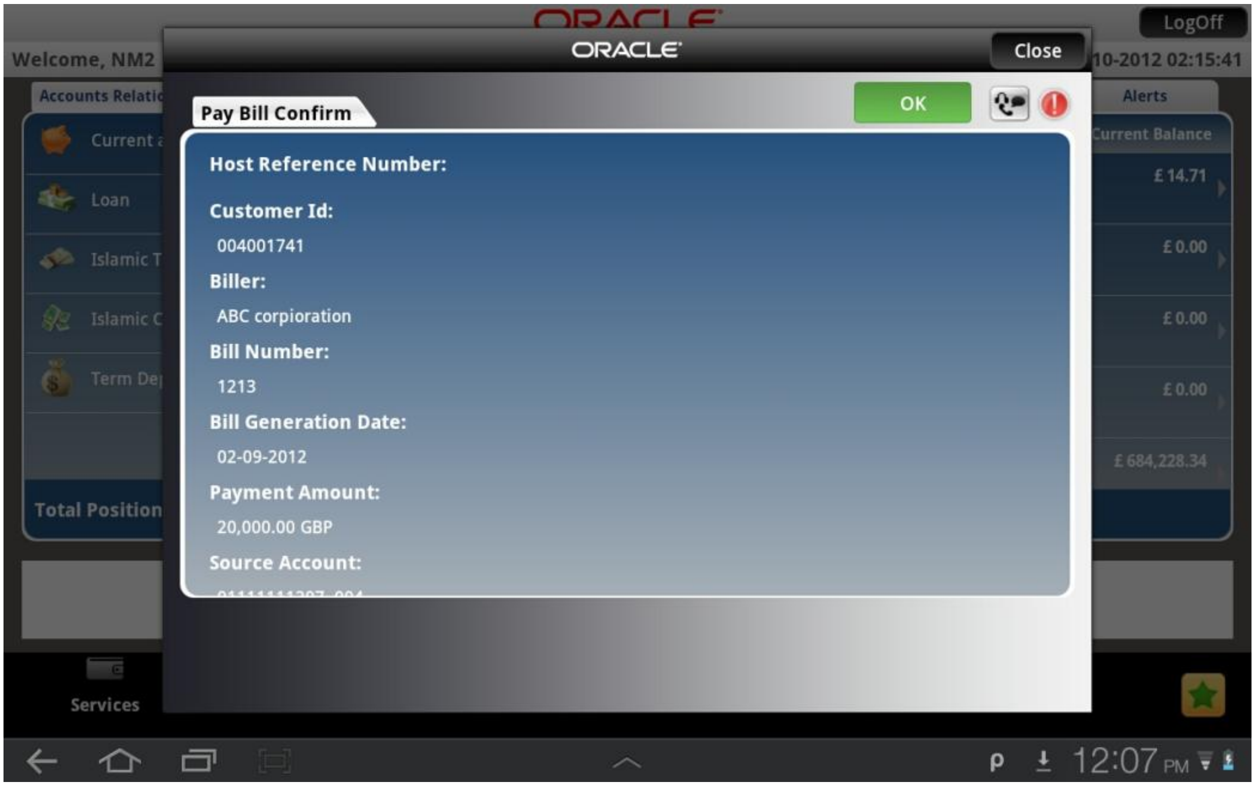
Field Name	Description
Select Biller	[Mandatory, Pop Over] Select the Name of the Biller Radio button.
Bill Number	[Mandatory, Alphanumeric,15] Type the Bill number for which payment is to be made
Bill Generation Date	[Mandatory, Alphanumeric, 10] Type the date on which the Bill payment is due.
Payment Amount	[Mandatory, Alphanumeric,15] Type the amount of payment being done.
Source Account	[Mandatory, Pop Over] Select the account number from which payment is to be done.

3. Click **Submit** button. The system displays **Pay Bill Verify** screen.
   OR
   Click the **Close** button to close the screen.

Pay Bill Verify

4. Click the **Confirm** button. The system displays **Pay Bill Confirm** screen.
   OR
   Click the **Close** button to close the screen .
   OR
   Click the **Change** button to navigate to previous screen.

Pay Bill Confirm



5. Click the **Close** button to close the screen.
   OR
   Click the **Ok** button. The initial **Pay Bill** screen is displayed.

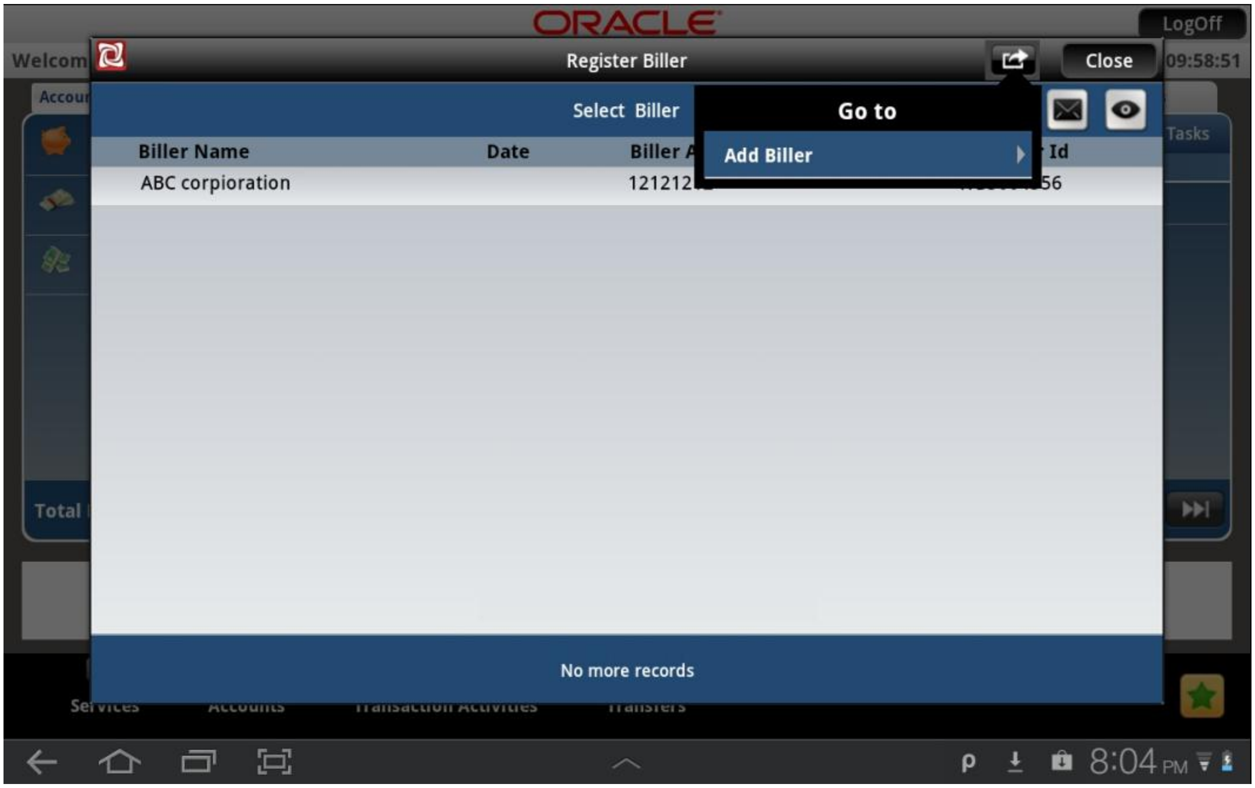
21. Register Biller

This menu enables you to register a Biller to Pay the Utility Bills through the Bank.

To register the biller

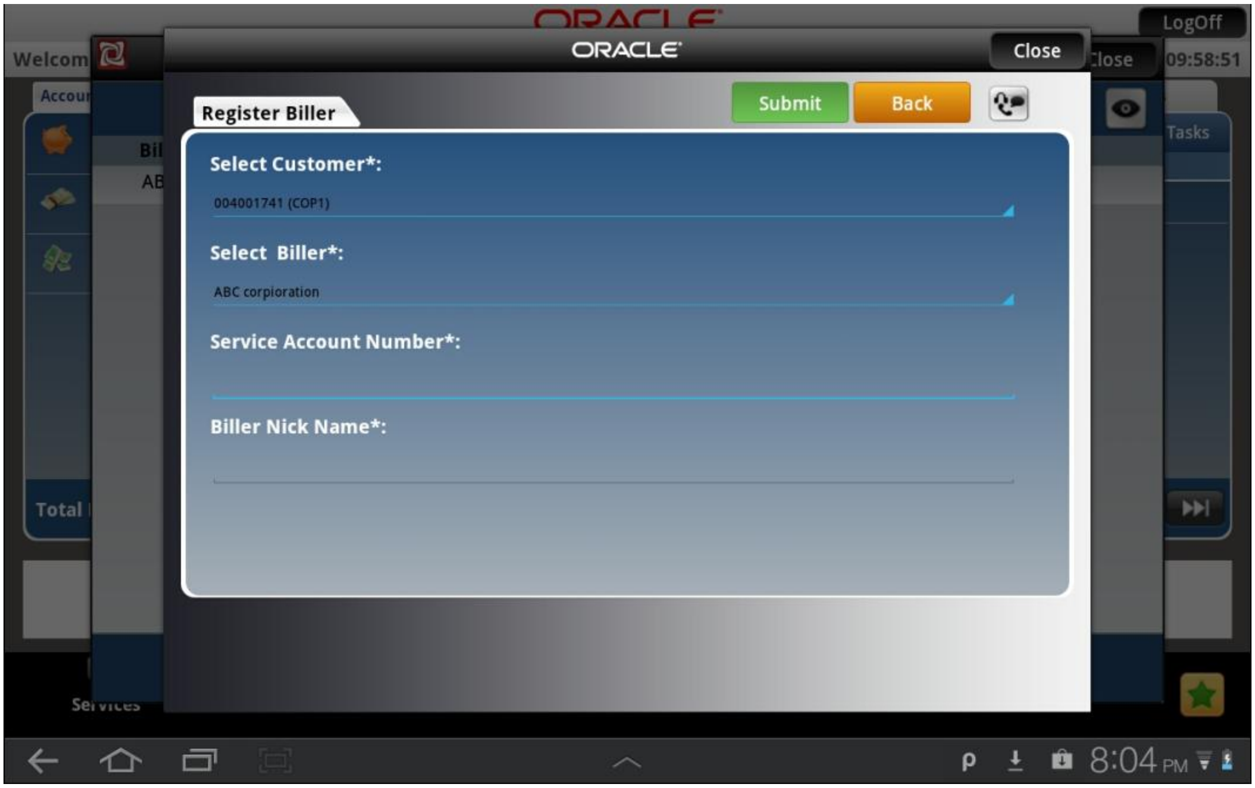
1. Log on to the Android Tablet Banking application.
2. Select **Transfers > Register Biller** from the menu. The system displays **Biller Information** screen.

Biller Information



3. Click **Add Biller** button. The system displays **Register Biller** screen.
   OR
   Click the **Close** button to close the screen.

Register Biller



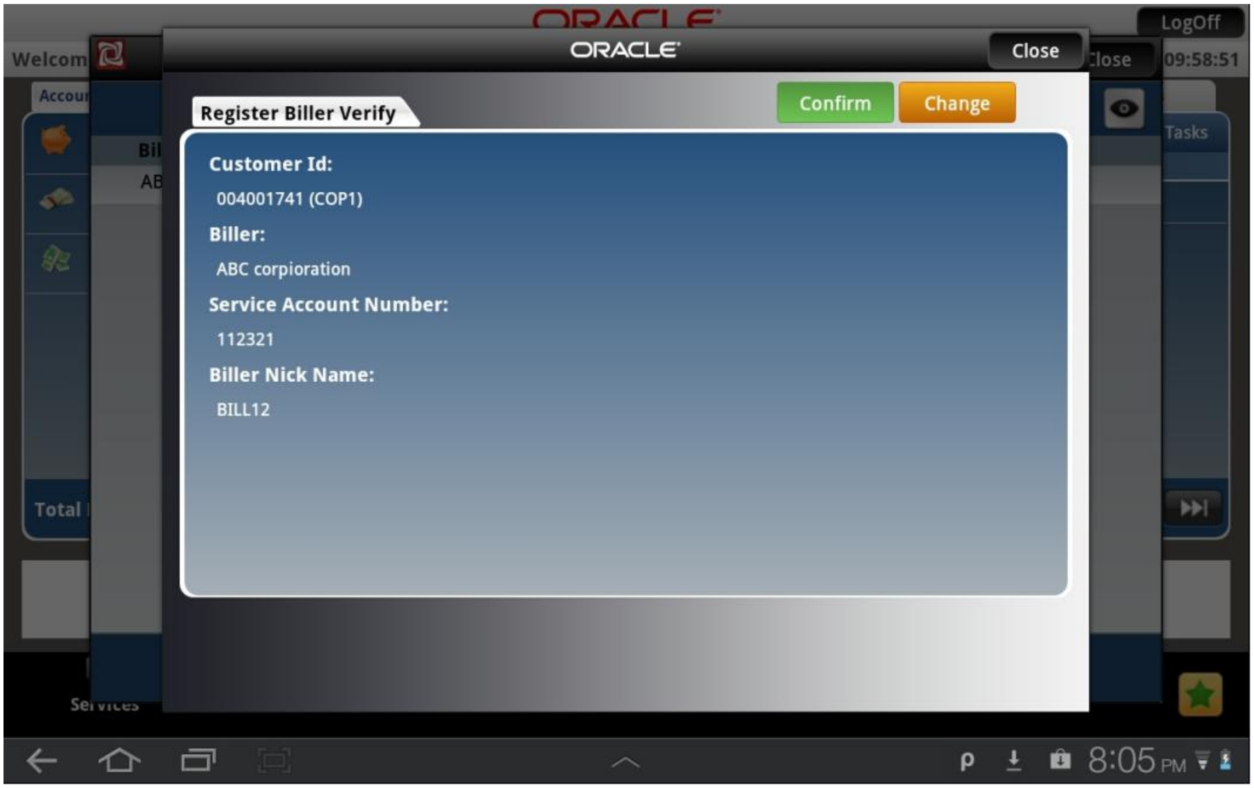
Field Description

Field Name	Description
Register Biller	
Select Customer	[Mandatory, Pop Over] Select the Customer for which the biller is to be registered.
Select Biller	[Mandatory, Pop Over] Select the Biller from the list of the billers.
Service Account Number	[Mandatory, Alphanumeric,15] Type the Service account number.
Biller Nick Name	[Mandatory, Alphanumeric,15] Type the Service account number.

4. Click **Submit** button. The system displays **Register Biller Verify** screen.
   OR

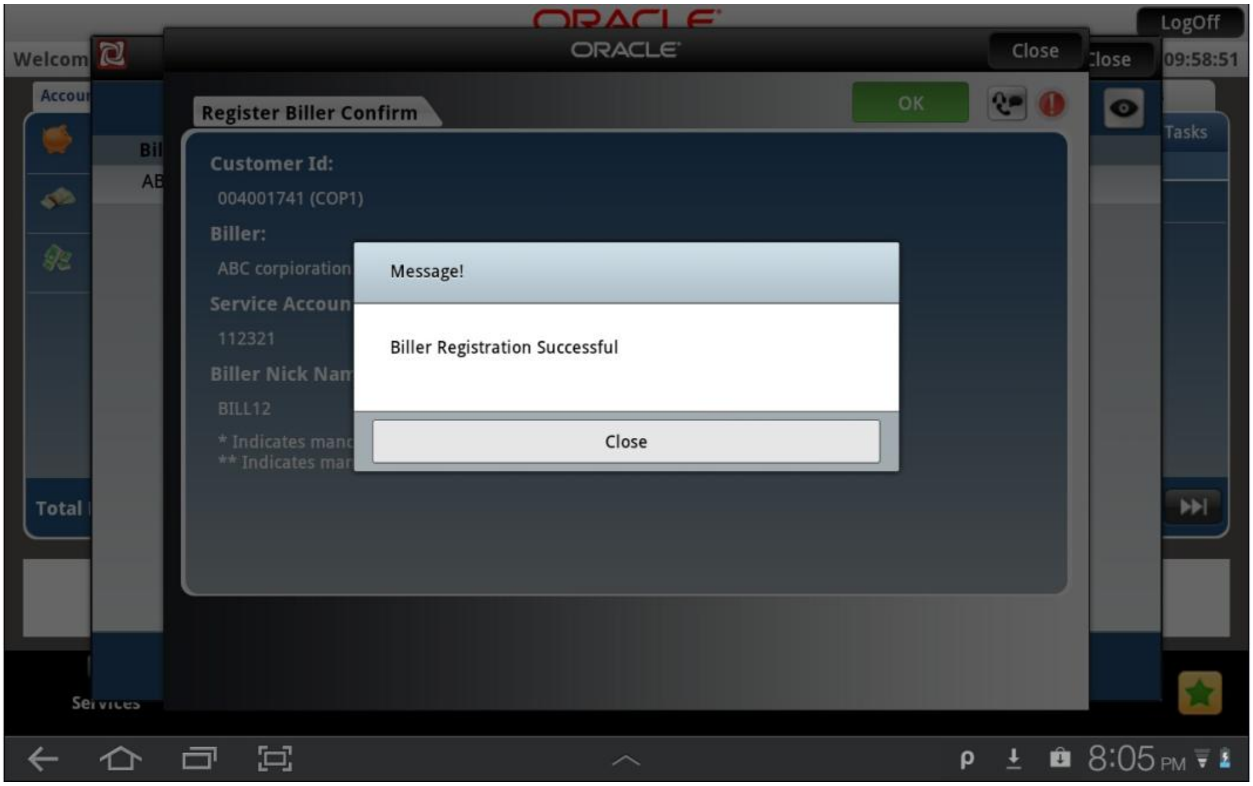
Click the **Back** button to navigate to the previous screen.
OR
Click the **Close** button to close the screen.

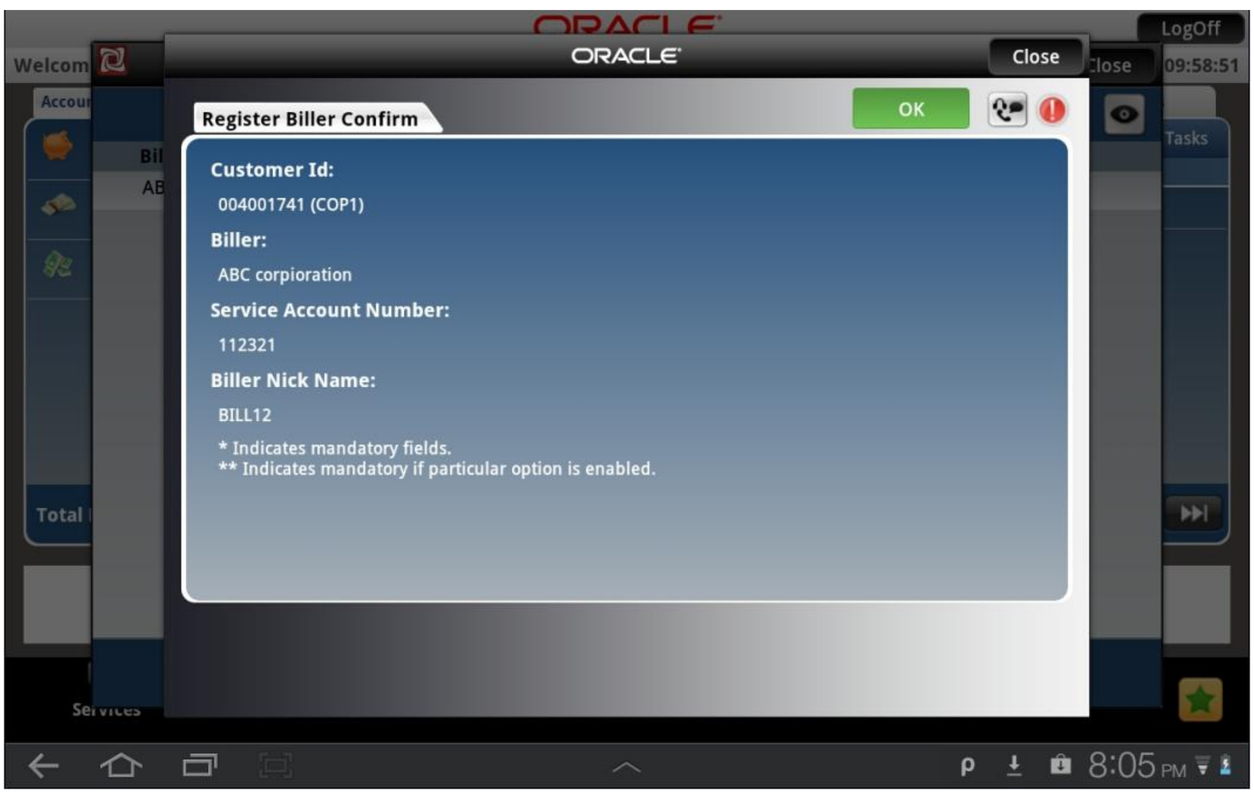
Register Biller Verify



5. Click the **Confirm** button. The system displays **Register Biller Confirm** screen.
   OR
   Click the **Change** button to navigate to the previous screen.
   OR
   Click the **Close** button to exit from the application.

Register Biller Confirm





6. Click the **Close** button to close the screen.
   OR
   Click the **OK** button to navigate to the initial Biller Information screen.

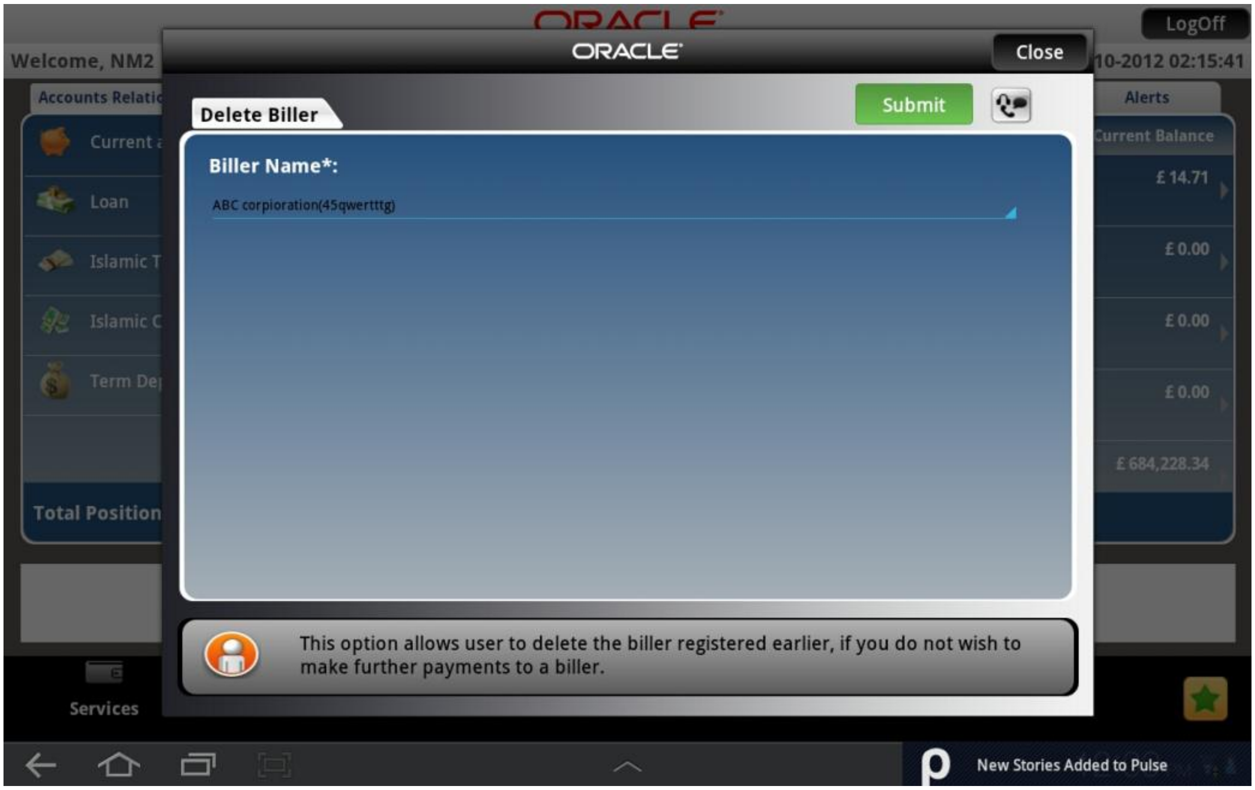
22. Delete Biller

This menu enables you to delete a already registered biller.

To delete the biller

1. Log on to the Android Tablet Banking application.
2. Select **Transfers > Delete Biller** from the menu. The system displays **Delete Biller** screen.

Delete Biller

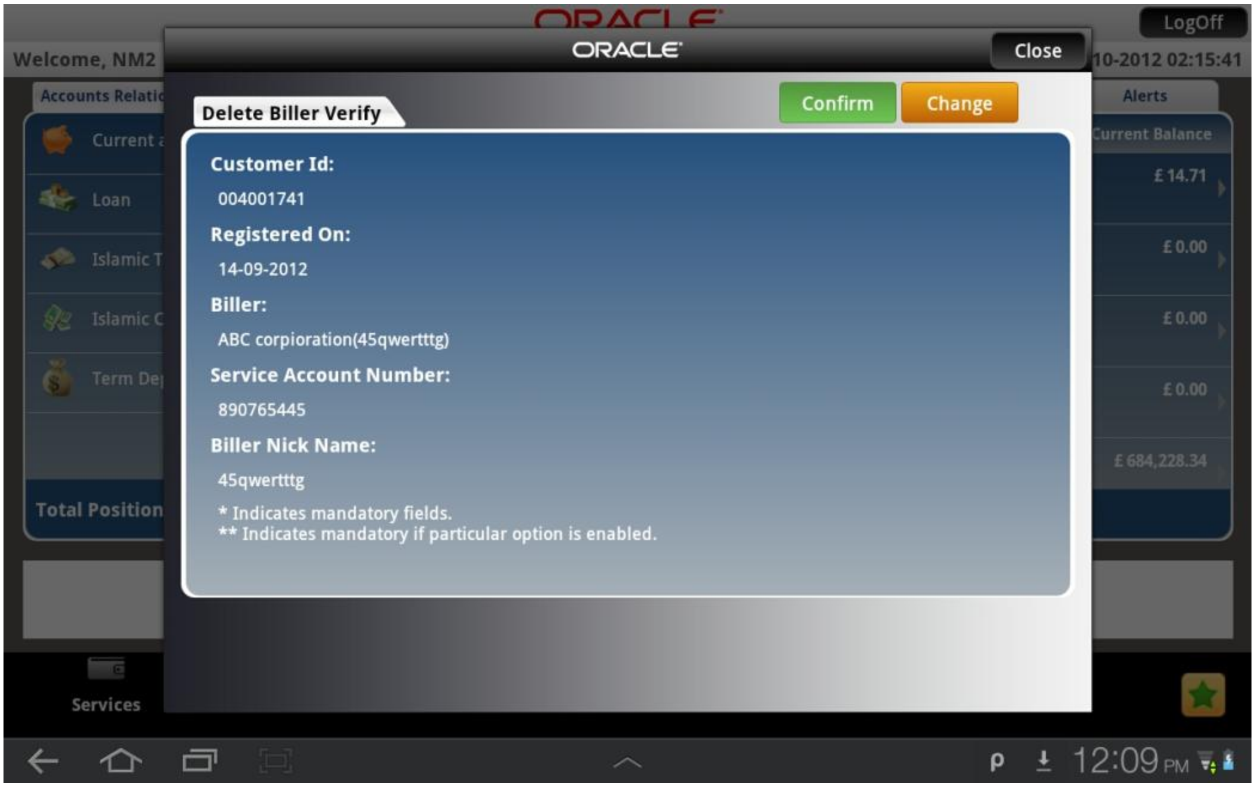


Field Description

Field Name	Description
Biller Name	[Mandatory, Pop Over] Select the Biller from the list of the billers.

3. Click **Submit** button. The system displays **Delete Biller Verify** screen.
   OR
   Click the **Close** button to close the screen.

Delete Biller Verify

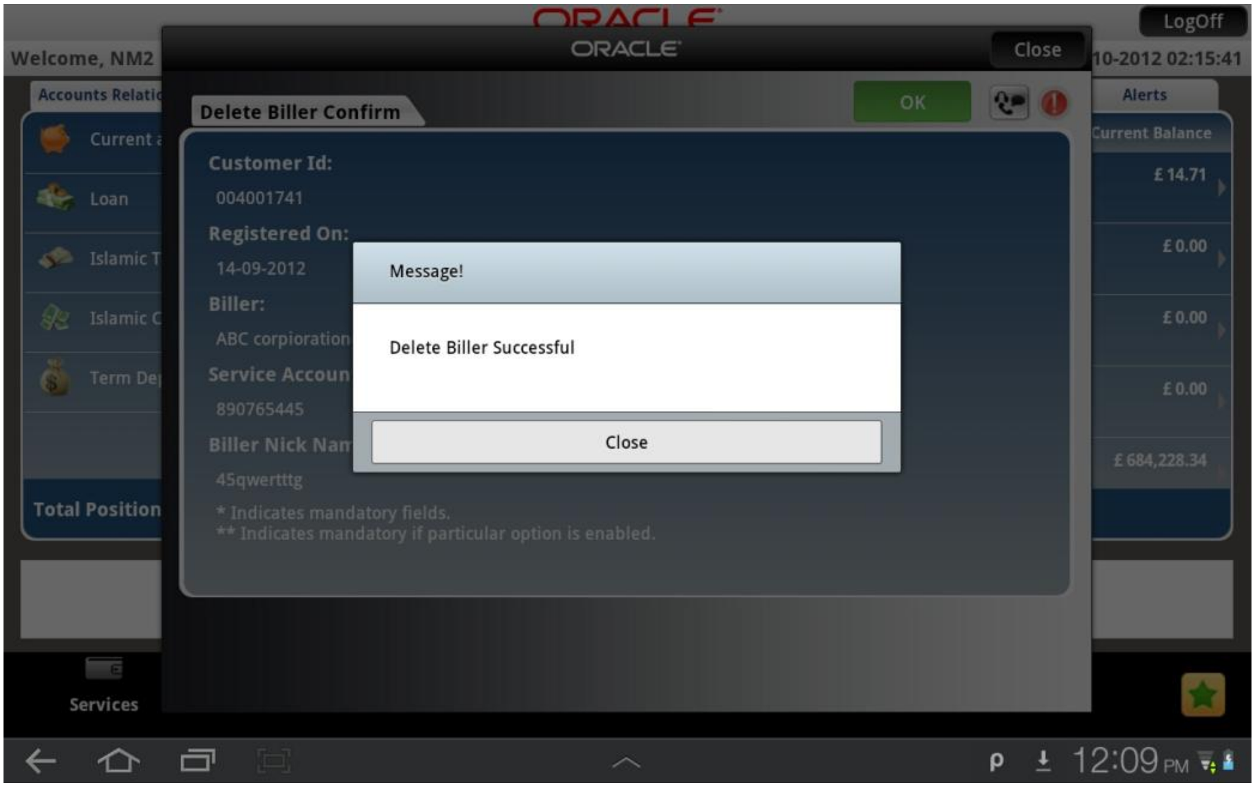


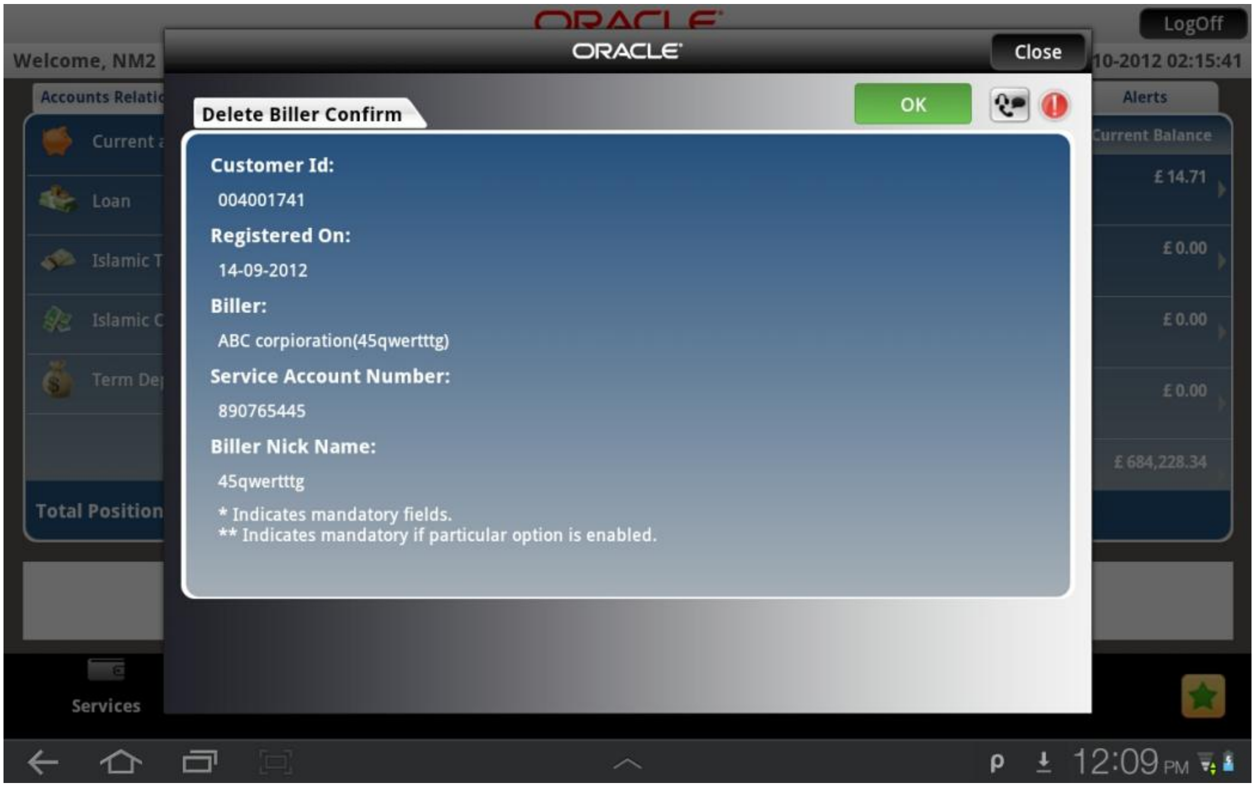
Field Description

Field Name	Description
Customer Id	[Display] This field displays the customer Id under which biller has been registered.
Registered On	[Display] This field displays the date and time on which the biller was registered as per entity time zone.
Biller	[Display] This field displays the biller that has been registered.
Service Account Number	[Display] This field displays the user’s unique account number with the biller.
Biller Nick Name	[Display] This field displays the nick name for biller registration which is unique for the Customer.

4. Click the **Confirm** button. The system displays **Delete Biller Confirm** screen.
   OR
   Click the **Change** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.

Delete Biller Confirm





5. Click the **Close** button to close the screen.
   OR
   Click the **OK** button to navigate to the Delete Biller screen.

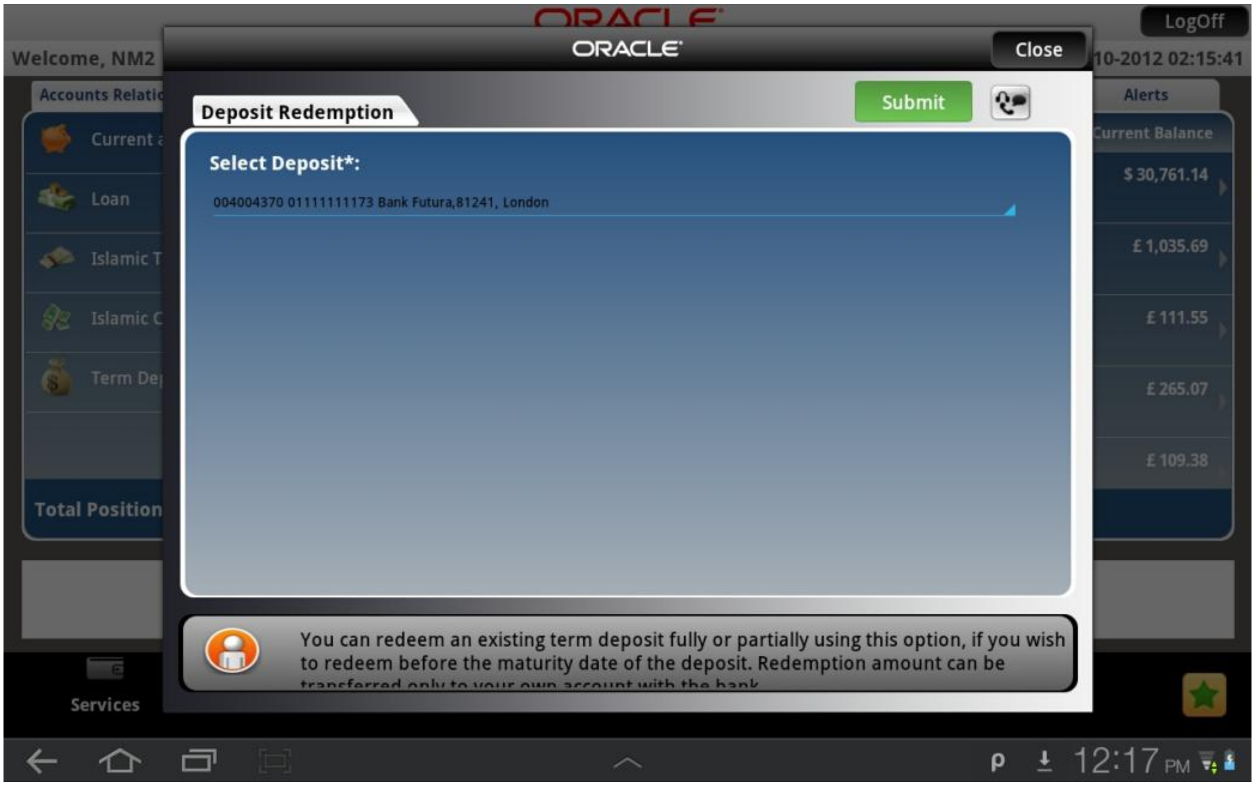
23. Deposit Redemption

Redeem Term Deposit option allows you to Redeem your term Deposit details either partially or fully through Android Tablet Application Based Banking.

To redeem the term deposit

1. Log on to the Android Tablet Banking application.
2. Select **Accounts > Deposit Redemption** from the menu. The system displays **Deposit Redemption** screen.

Deposit Redemption

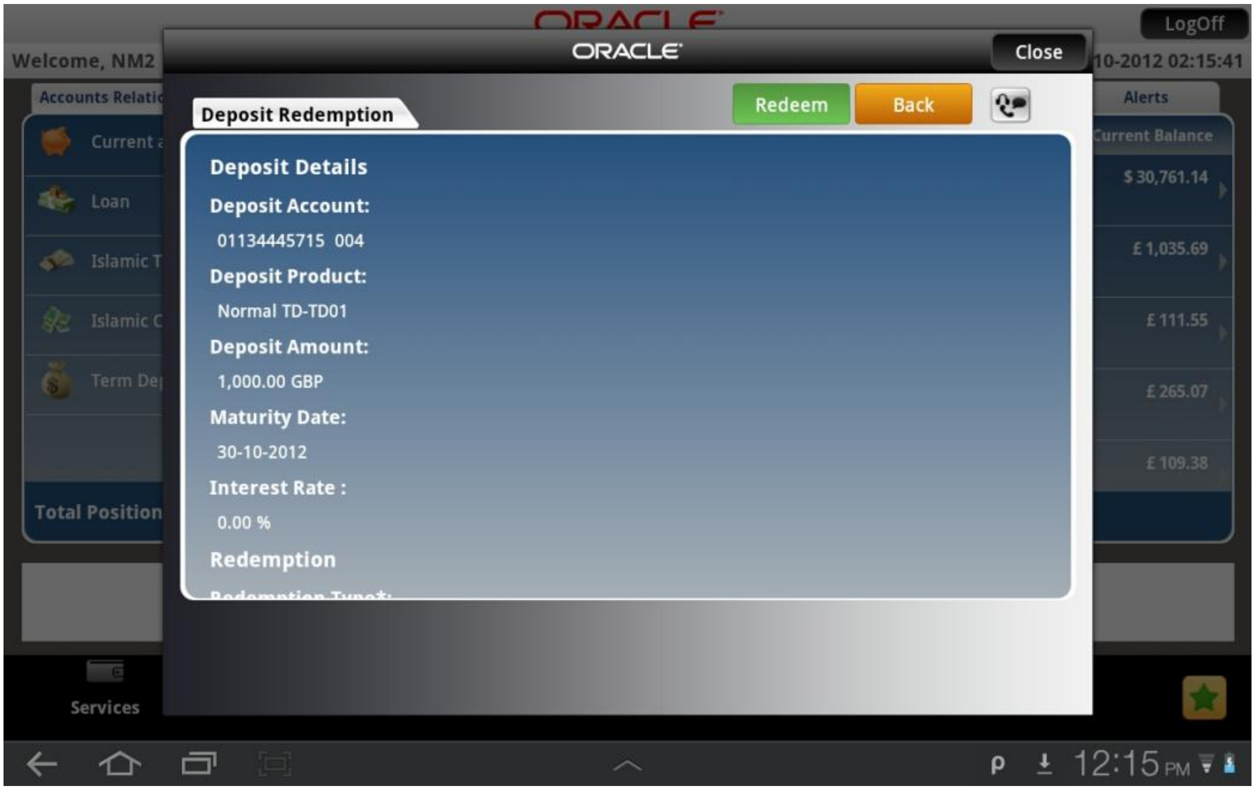


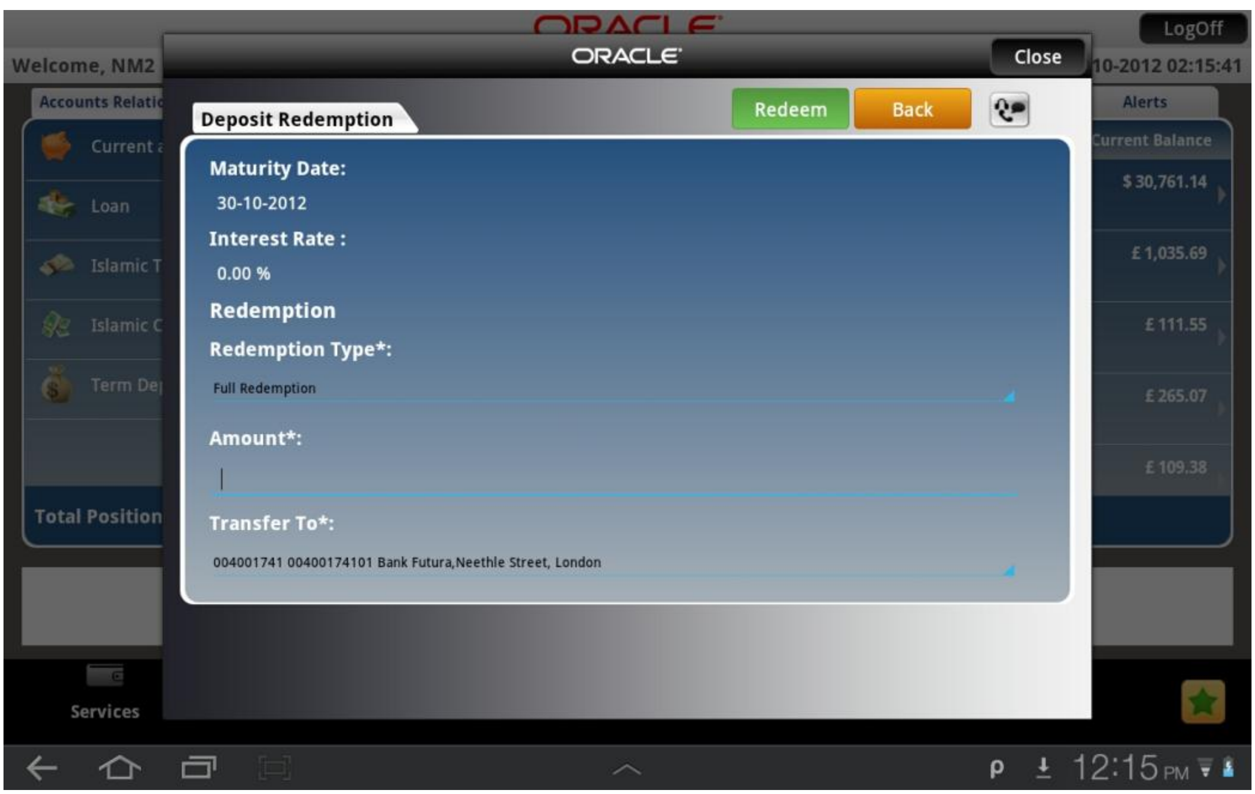
Field Description

Field Name	Description
Select Deposit	[Mandatory, Pop Over] Select the deposit for redemption.

3. Click **Submit** button. The system displays **Deposit Redemption** screen.
   OR
   Click the **Close** button to exit from the application.

Deposit Redemption





Field Description

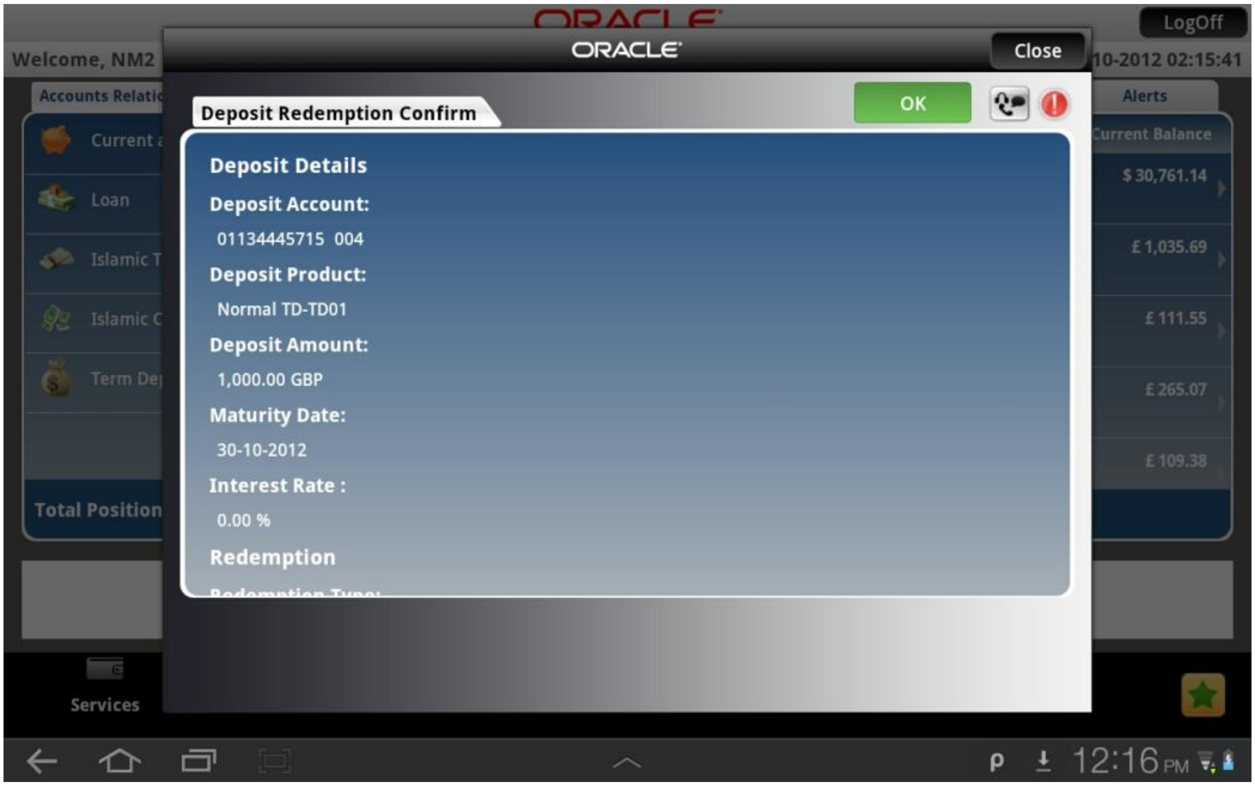
Field Name	Description
Deposit Details	
Deposit Account	[Display] This field displays the deposit account.
Deposit Product	[Display] This field displays the deposit product.
Deposit Amount	[Display] This field displays the deposit amount.
Maturity Date	[Display] This field displays the maturity date of the deposit.
Interest Rate	[Display] This field displays the interest rate.
Redemption	
Redemption Type	[Mandatory, Pop Over] Select the redemption type. The options are: • Partial Redemption • Full Redemption
Amount	[Conditional, Numeric, 15] This field displays the Amount to be redeem.
Transfer To	[Mandatory, Pop Over] Select the destination account from the pop over where the amount after redemption will be transferred.

4. Click **Redeem**. The system displays **Deposit Redemption Verify** screen.
   OR
   Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.

Deposit Redemption Verify

5. Click the **Confirm** button. The system displays **Deposit Redemption Confirm** screen.
   OR
   Click the **Change** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.

Deposit Redemption Confirm



6. Click the **Close** button to close the screen.
   OR
   Click the **OK** button to return to the Deposit redemption initial screen.

24. Deposit Details

Term Deposit Details displays the list of all Term Deposit accounts with details, under all the customer id's linked to your user id.

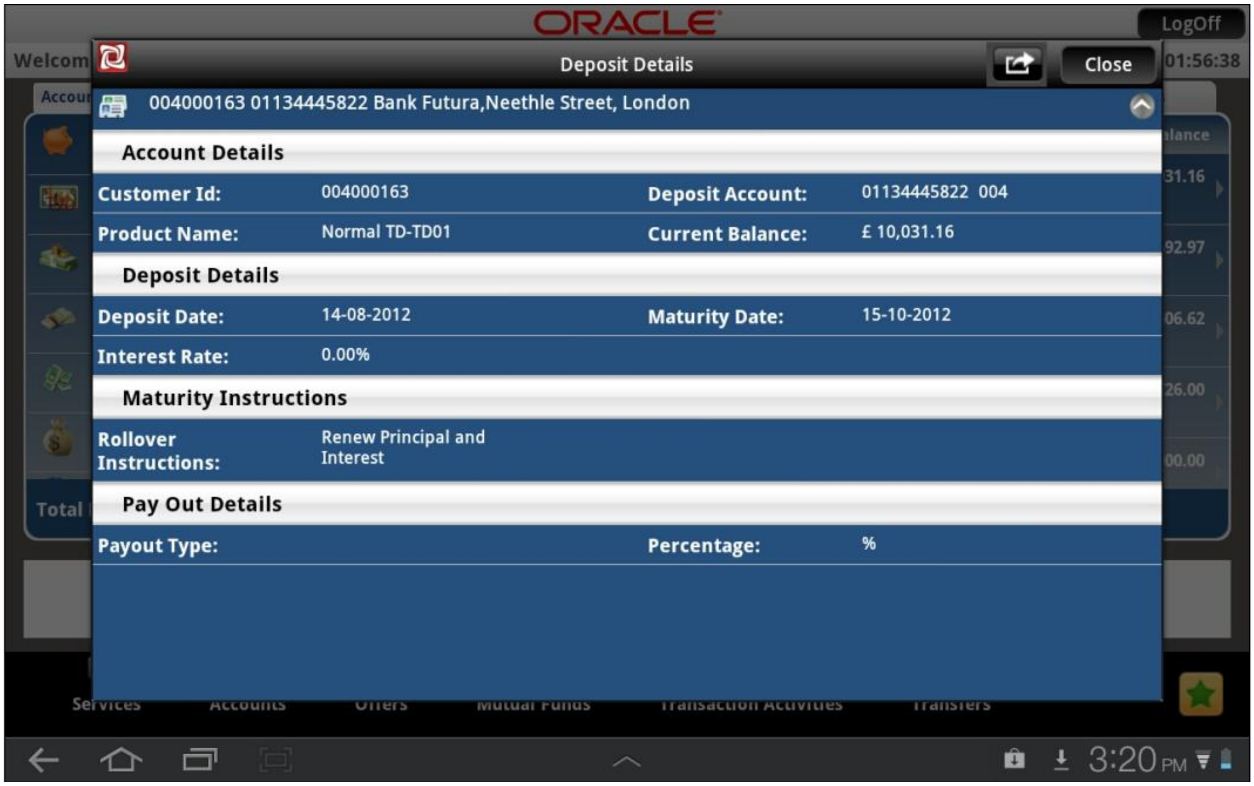
To view the TD Details

1. Log on to the Android Tablet Banking application.
2. Select **Account Relationship > Term Deposits** from the dashboard/Landing screen of Android Tablet. as shown below:

Term Deposit

3. As you select Term Deposit accounts from **Account Relationship**, list of all Term Deposit accounts will be displayed in right hand side panel of the dashboard screen.
4. Select Term Deposit account from **List Of Accounts.** The system will display **Deposit Details** of selected account.

Deposit Details



Field Description

Field Name	Description
Account Details	
Customer Id	[Display] This field displays the Customer Id of the Customer.
Deposit Account	[Display] This field displays the Term deposit account number registered for Mobile banking under the customer ID
Product Name	[Display] This field displays the Product name of the term deposit product.
Current Balance	[Display] This field displays the Balance in the Term deposit account.
Deposit Details	

Field Name	Description
Deposit Date	[Display] This field displays the date of deposit in the Term deposit.
Maturity Date	[Display] This field displays the Maturity date of the Term deposit.
Interest Rate	[Display] This field displays the interest rate of the Term deposit. This field is applicable only for the conventional term deposit.
Maturity Instructions	
Rollover Instructions	[Display] This field displays the rollover instruction.
Payout Details	
Payout Type	[Display] This field displays the payout type.
Percentage	[Display] This field displays the percentage for payout.

5. Click  button.You will able to view more transaction options like Adhoc Statement Request and Reedem Term Deposit, for selected Term Deposit account.
6. Click the **Close** button to close the screen.

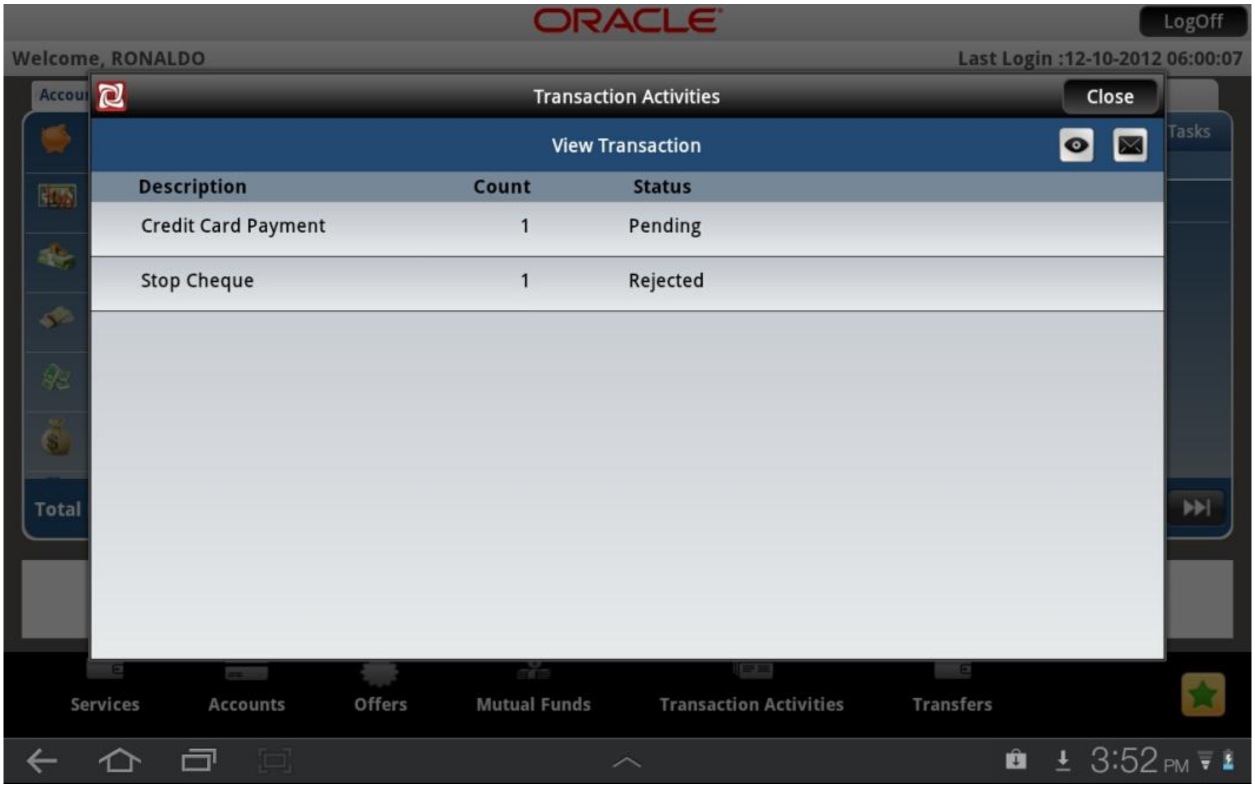
25. Transaction Activities

Using this option, you can get transaction activities details. You can view all the activities done for particular transaction and its status, transaction initiation details

To view the transaction activity details

1. Log on to the Android Tablet Banking application.
2. Select **Transaction Activities > Transaction activities** from menu. The system displays the **View transaction** screen.

View Transactions

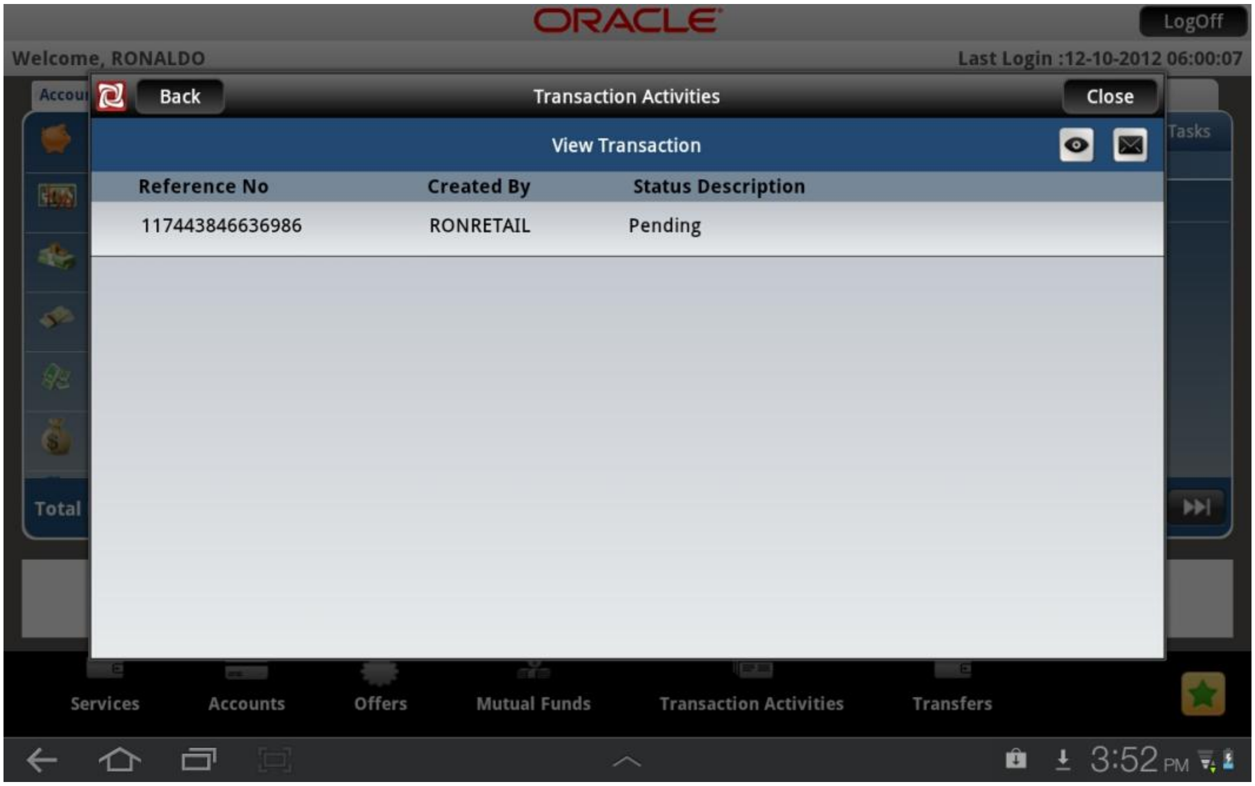


Field Description

Field Name	Description
Description	[Display] Displays the name of the transaction.
Count	[Display] Displays the number of transaction activities done for particular transaction.
Status	[Display] Displays the status of transaction.

3. Click on any transaction to be viewed in **View Transaction** screen. The system displays list of transactions activities.

View Transactions- Transaction List

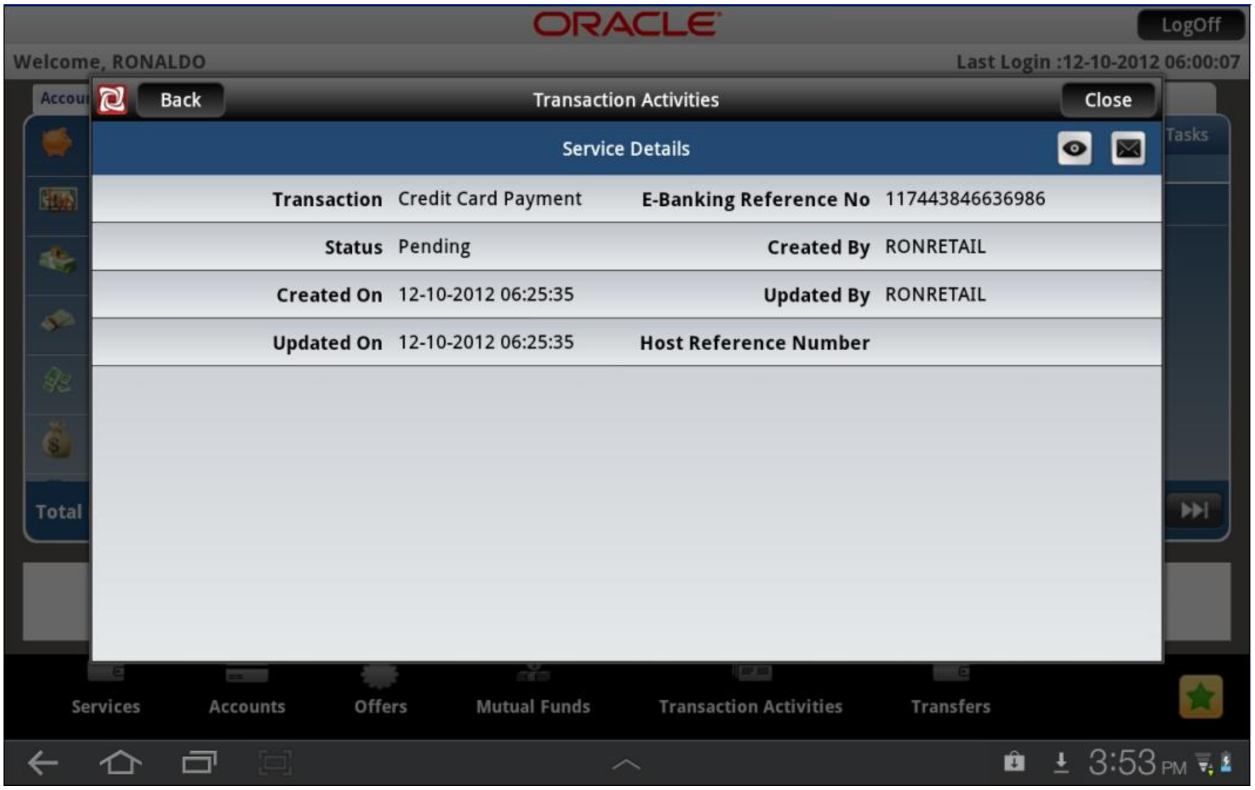


Field Description

Field Name	Description
Reference No.	[Display] Displays the reference number generated when the transaction was initiated.
Created By	[Display] Displays the name of the user by whom transaction was initiated.
Status Description	[Display] Displays the status of transaction.

4. Click on any transaction to view further details of that transaction. The system displays Service Details screen.

Service Details



Field Description

Field Name	Description
Transaction	[Display] Displays the name of the transaction.
E-Banking Reference No.	[Display] Displays the reference number generated when the transaction was initiated.
Status	[Display] Displays the status of transaction.
Created By	[Display] Displays the name of the user by whom transaction has been done.
Created On	[Display] Displays the date on which the transaction was initiated
Updated By	[Display] Displays the user id of the user who last updated the status of the transaction

Field Name	Description
Updated On	[Display] Displays the date on which the transaction status was last updated
Host Reference Number	Display] Displays the reference number generated by host

5. Click the **Back** button to navigate to the previous screen.

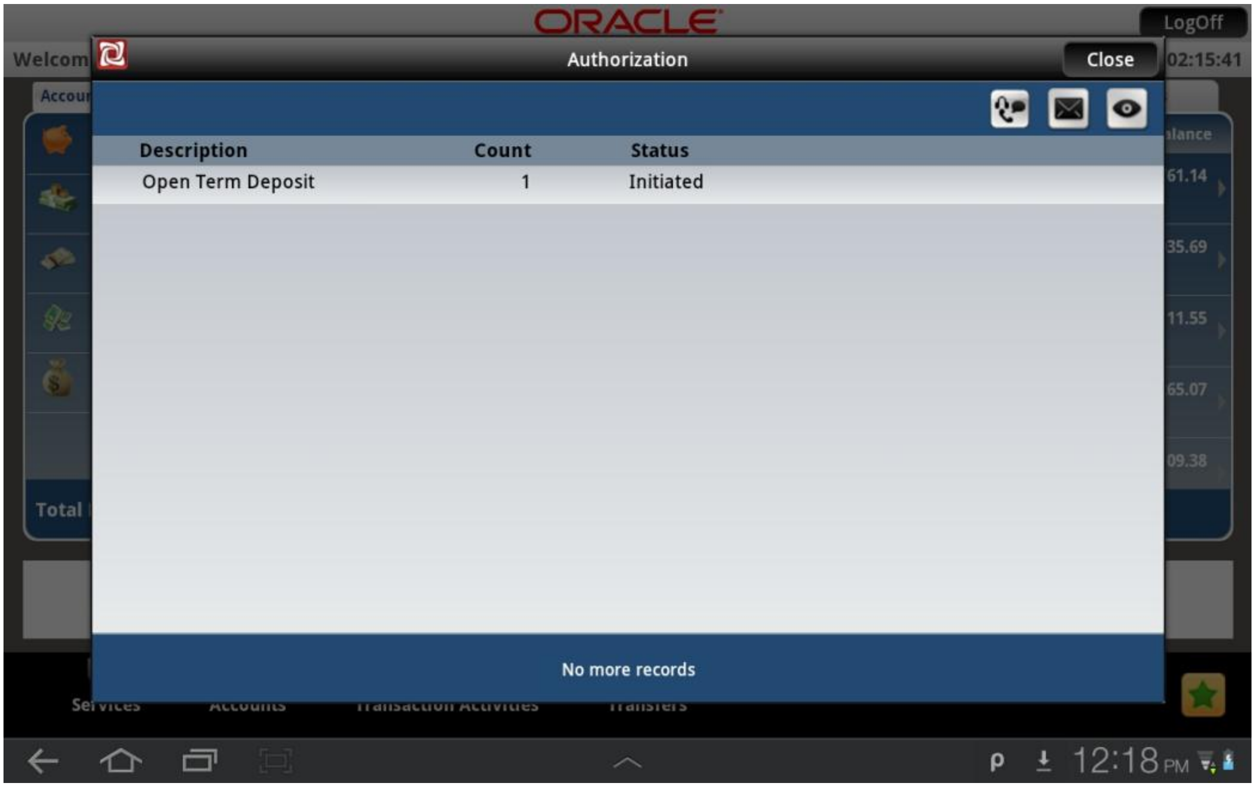
26. Transactions to Authorize

Transaction to authorize displays all the transactions with their status as Pending, Semi Authorized or Initiated for the user.

To view the transactions for authorization

1. Log on to the Android Tablet Banking application.
2. Select **Transaction Activities > Authorization** from the menu**.** The system displays **Authorization** screen

Authorization



Field Description

Field Name	Description
Description	[Display] This field displays the name of the transaction
Count	[Display] Displays the number of transaction activities done for particular transaction.
Status	[Display] Displays the status of transaction.

3. Click any of the transaction to be authorized as shown in above screen. The system will display detailed transaction as shown in below screen.

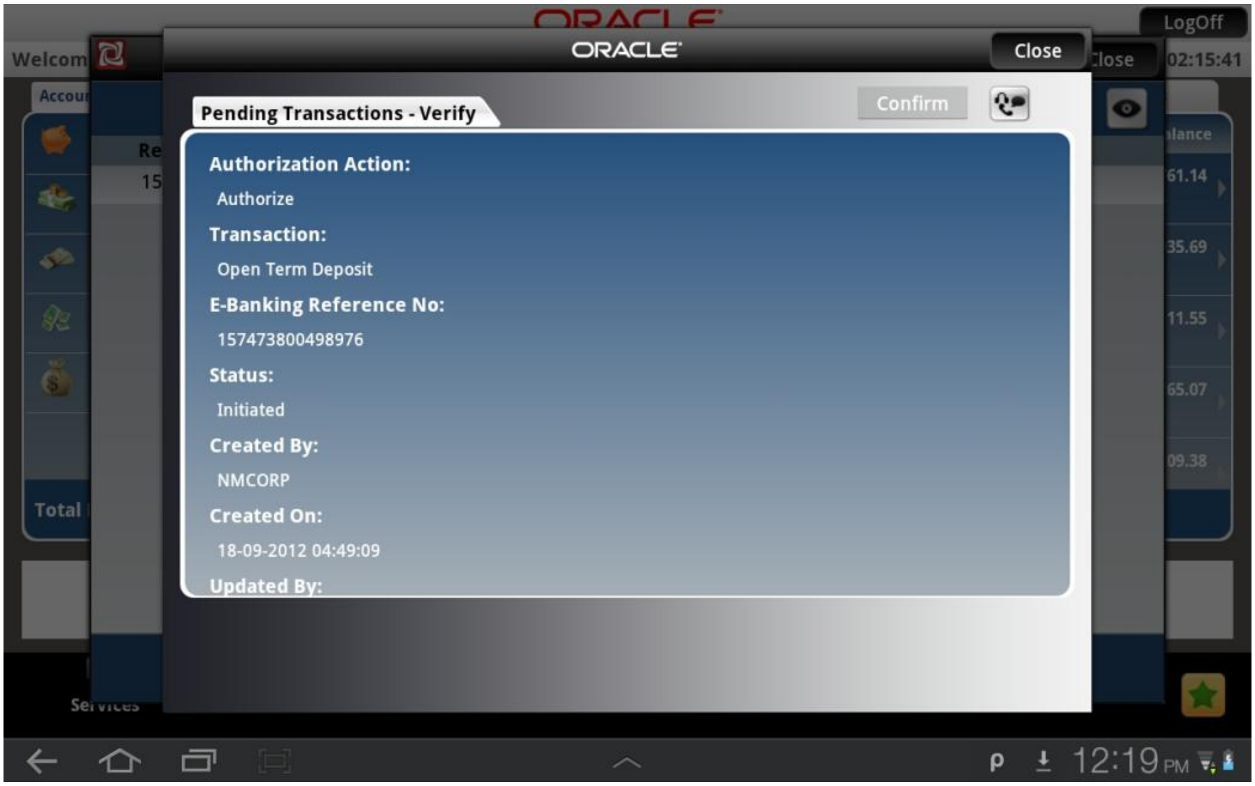
Authorization

Field Description

Field Name	Description
Reference No.	[Display] Displays the reference number generated when the transaction was initiated.
Status Description	[Display] Displays the status of transaction.
Created By	[Display] Displays the name of the user by whom transaction has been done.

4. Click the transaction. The system will show pop up as shown in above screen.
5. Click the **Authorization** option to authorize the transaction. The system will display **Pending Transactions – Verify** screen.
   OR
   Click the Reject/Send to Modify to reject the transaction or to be sent for modification respectively.

Pending Transactions - Verify



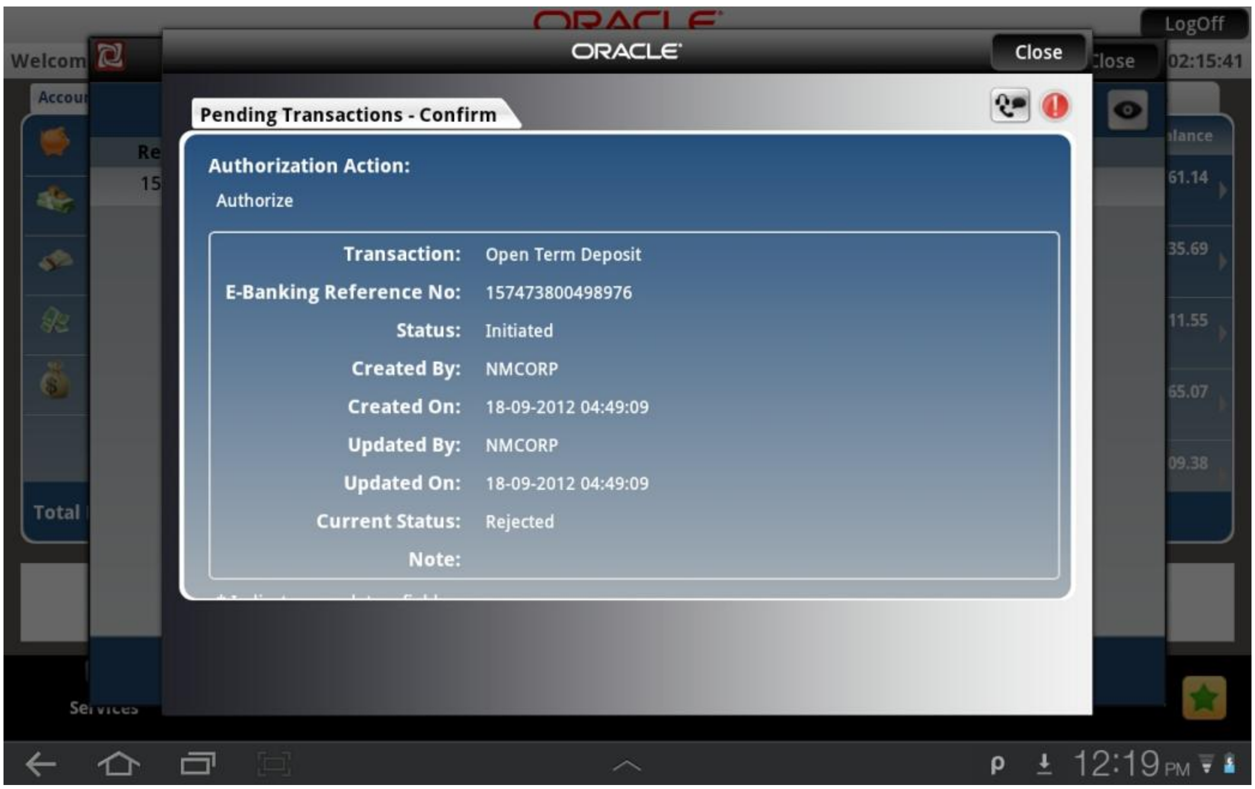
Field Description

Field Name	Description
Authorization Action	[Display] Displays the action taken by the authorizer.
Transaction	[Display] This field displays the name of the transaction
E banking Reference Number	[Optional, Alphanumeric] reference number of the transaction
Status	[Optional, Pop Over] Select the status of the transaction to be searched.
Created By	[Display] Displays the user id of the user who created the transaction.
Created On	[Display] This field displays the date on which the transaction was initiated

Field Name	Description
Updated On	[Display] This field displays the date on which the transaction status was last updated
Updated By	[Display] This field displays the user id of the user who last updated the status of the transaction

6. Click **Confirm** button to authorize pending transactions. The system displays **Pending Authorization** details Screen.

Pending Transactions - Confirm



7. Click **Close** button to close the screen.

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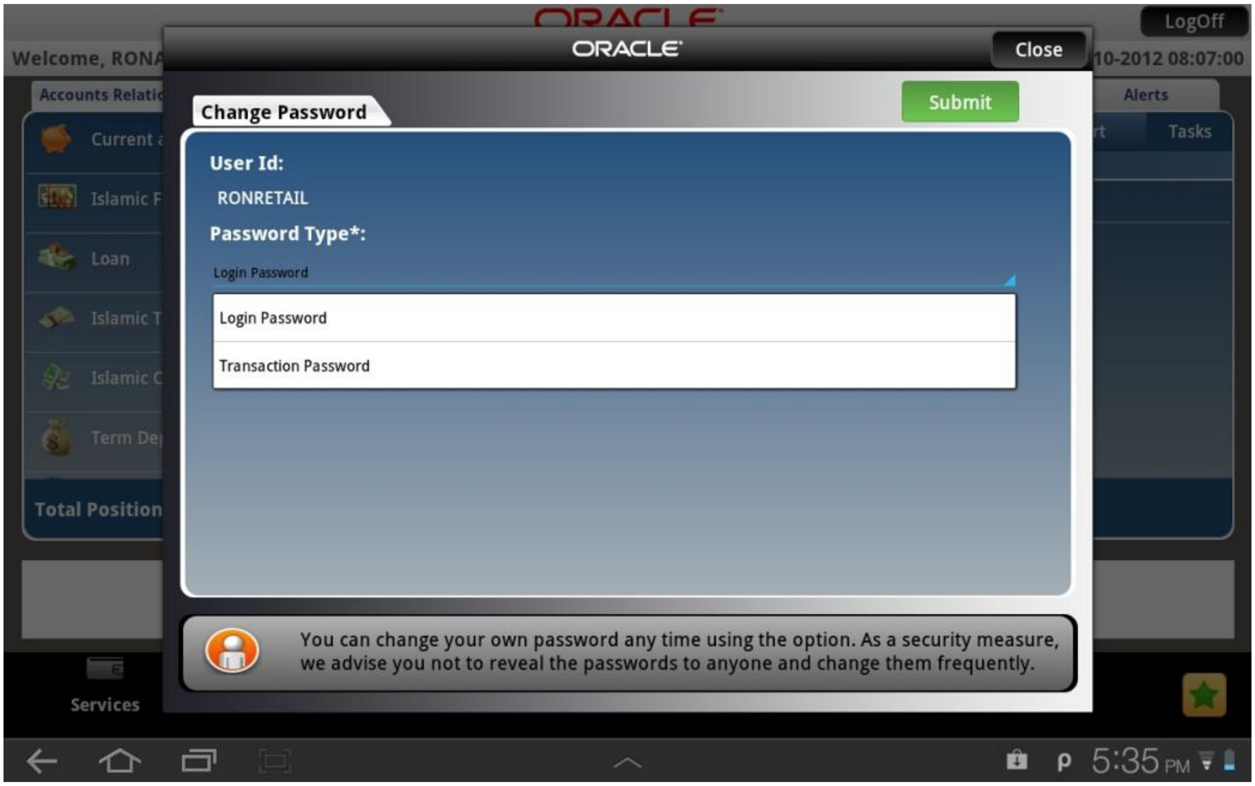
27. Change Password

The Change password allows you to change the password for a Mobile User.

To change the password

1. Log on to the Android Tablet Banking application.
2. Select **Services > Change Password** from the menu. The system displays **Change Password** screen.

Change Password



Field Description

Field Name	Description
User Id	[Display] This field displays the User Id of the user.
Password Type	[Mandatory, Pop Over] Select the password type radio button from the two types of password types available. The options available are • Login Password • Transaction password

3. Click **Submit** button. The system displays **Change Password** screen.
   OR
   Click the **Close** button to close the screen.

Change Password

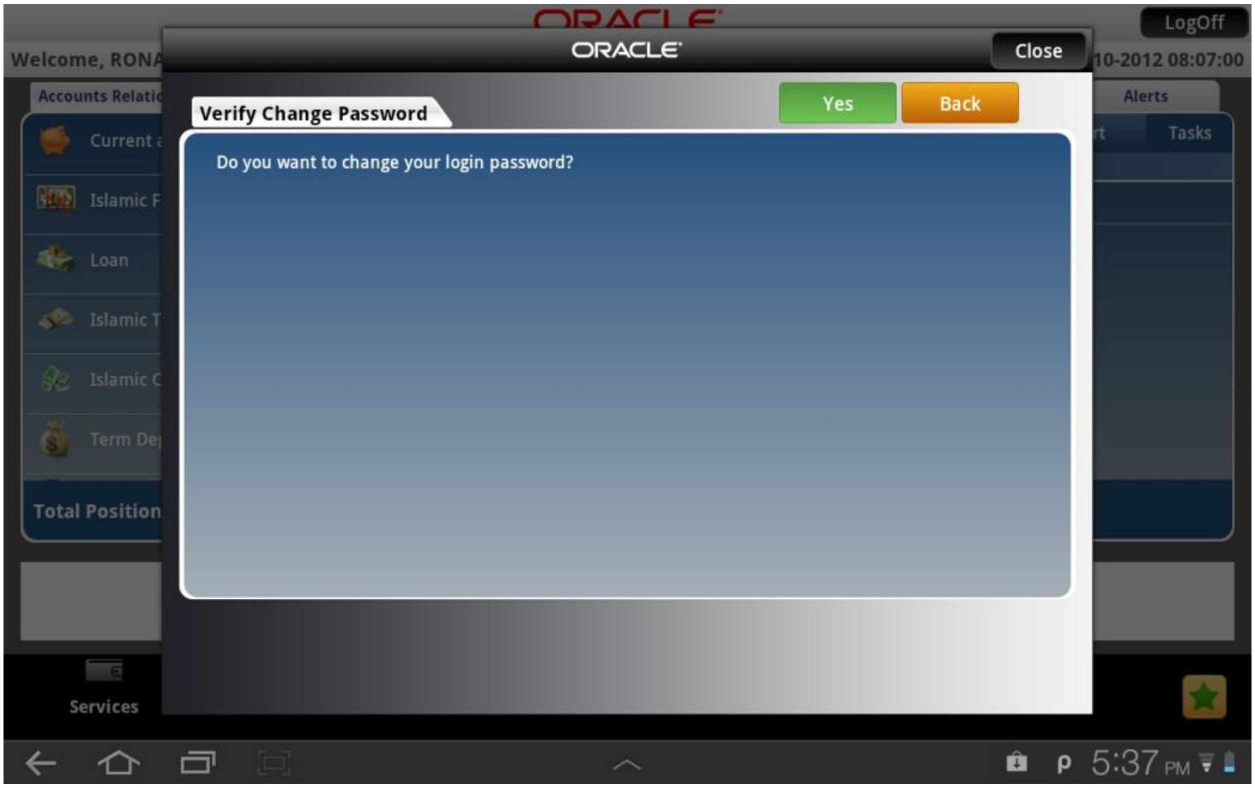
Field Description

Field Name	Description
User Id	[Display] This field displays the User Id of the user.
Password Type	[Display] This field displays the password type selected.
Existing password	[Mandatory, Alphanumeric,20] Type the Existing password of the user.
New Password	[Mandatory, Alphanumeric,20] Type the New password for the user.
Confirm New password	[Mandatory, Alphanumeric,20] Type the new password again to confirm for the user.

4. Click **Change** button. The syste**m displays Verify Change Password** screen.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **Back** button to return to the previous screen.

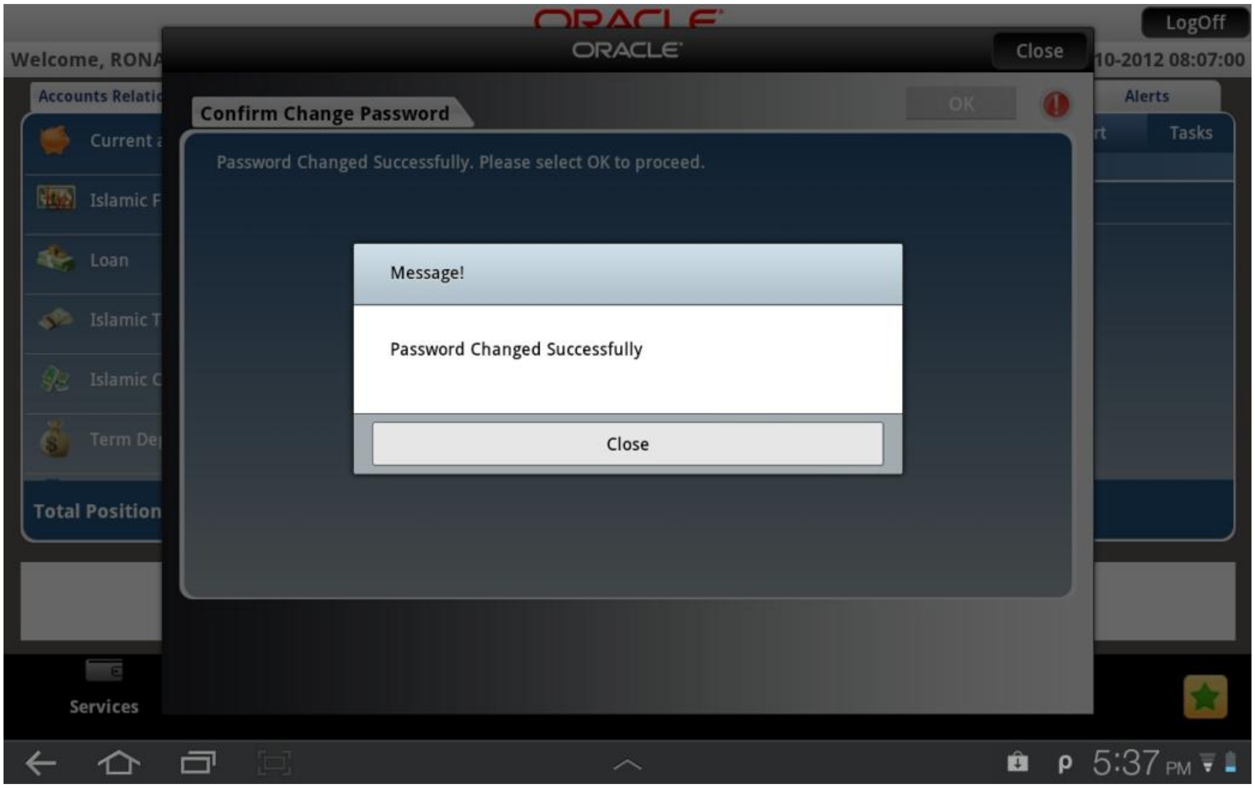
Note: New password has to be as per the Password Policy displayed below the text fields.

Verify Change Password



5. Click **Yes** button. The system displays **Confirm Change Password** screen.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **Back** button to return to the previous screen.

Confirm Change Password



6. Click the **Close** button to close the screen.
   OR
   Click the **OK** button. The initial **Change Password** screen is displayed.

28. Credit Card Details

This menu enables you to view the details of the Credit Card.

To view the credit card details

1. Log on to the Android Tablet Banking application.
2. Select **Account Relationship > Credit Card** from the dashboard/Landing screen of Android Tablet. as shown below:

Credit Card

3. As you select **Credit Card** accounts from **Account Relationship**, list of all credit card accounts will be displayed in right hand side panel of the dashboard screen.
4. Select credit card account from **List Of Accounts.** The system will display Credit Card Details of selected account.

Credit Card Details

Field Description

Field Name	Description
Card Number	[Display] This field displays the credit card number for which the details are displayed.
Product Name	[Display] This field displays the product name.
Expiry Date	[Display] This field displays the expiry date.
Reward Points Available	[Display] This field displays the reward points available.
Total Credit Limit	[Display] This field displays the total credit limit.
Available Credit Limit	[Display] This field displays the credit limit available to you.

Field Name	Description
Total Cash Limit	[Display] This field displays the total cash limit.
Available Cash limit	[Display] This field displays the available cash limit.
Total Unbilled Amount	[Display] This field displays the total unbilled amount.
Last Payment Date	[Display] This field displays the last payment date.
Last Payment Amount	[Display] This field displays the last payment amount.
Payment Due Details	
Statement Date	[Display] This field displays the statement date.
Total Billed Amount	[Display] This field displays the total billed amount.
Payment Due Date	[Display] This field displays the last payment due date.
Minimum Amount Due	[Display] This field displays the minimum amount due.

5. Click the **Close** button to close the screen

> Credit Card Details Screen also contains Credit Card Statements. Credit Card Statement is explained in Credit Card Statement section.

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29. Credit Card Statement

This menu enables you to View the Statement of the Credit Card.

To view the credit card statement

1. Log on to the Android Tablet Banking application.
2. Select **Account Relationship > Credit Card** from the dashboard/Landing screen of Android Tablet. as shown below:

Credit Card

3. As you select **Credit Card** accounts from **Account Relationship**, list of all credit card accounts will be displayed in right hand side panel of the dashboard screen.
4. Select credit card account from **List Of Accounts.** The system will display Credit Card Statement of the selected credit card in the lower half part of the screen as shown below.

Credit Card Statement

Field Description

Field Name	Description
Date	[Display] This field displays the transaction date.
Reference Number	[Display] This field displays the reference number.
Description	[Display] This field displays the description of the credit card.
Amount	[Display] This field displays the credit amount.

5. Click the **Close** button to exit from the application.

30. Force Change Password

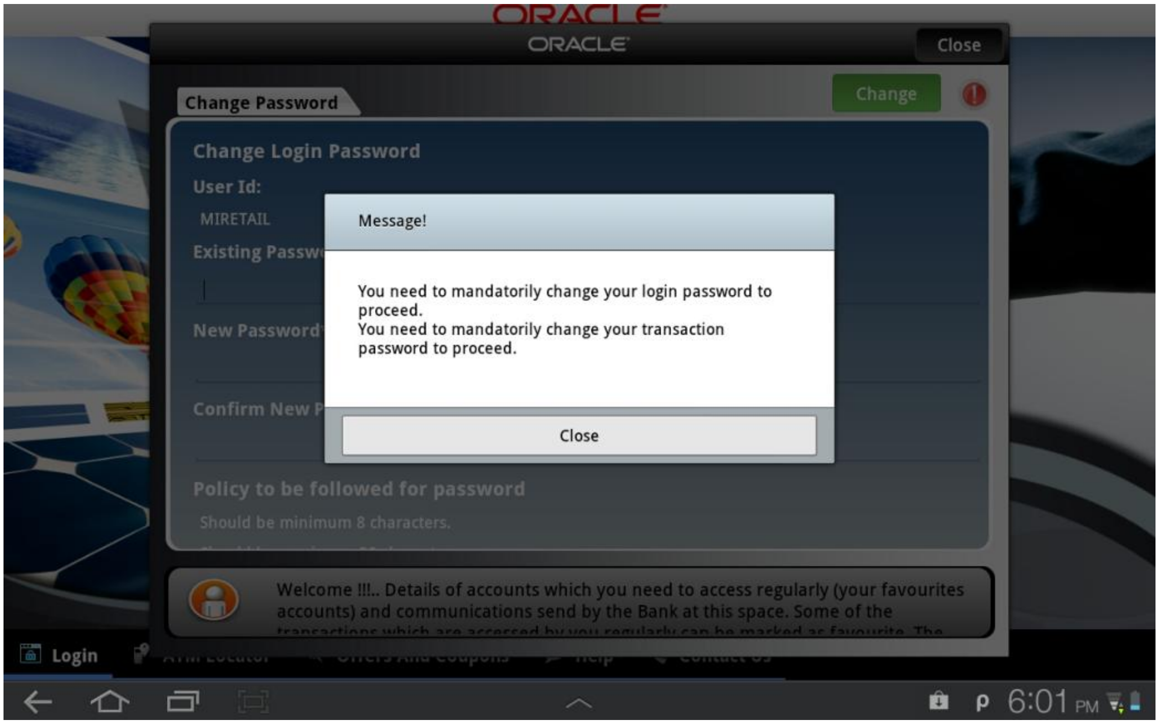
This option forces you to mandatorily change your password. Force Change Password screen comes in following scenarios.

- If you are login for the first time.
- If you have reset your password.
- If your password has expired.

To perform the forced change password

1. Log on to the Android Tablet Banking application in the case of above scenarios. The system forces to change the password by displaying **Change Login Password** screen.

Change Login Password

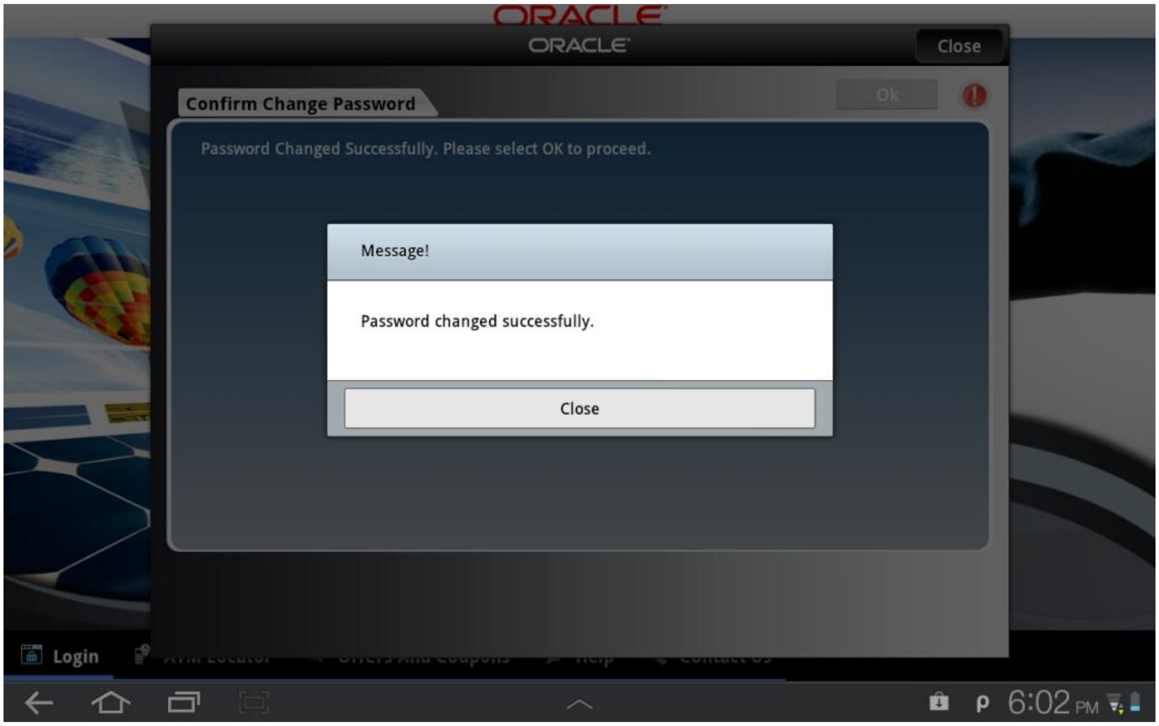


Field Description

Field Name	Description
User ID	[Display] This field displays the user id.
Existing Password	[Mandatory, Alphanumeric,20] Type your existing password.
New Password	[Mandatory, Alphanumeric,20] Type the new password. Note: This new password should be as per Password Policy (displayed below the text fields in the above screen) set by the bank.
Confirm new password	[Mandatory,Alphanumeric,20] Retype the new password for confirmation.

2. Click the **Change** button. The system displays **Confirm Change Password** screen.
   OR
   Click the **Close** button to close the screen.

Confirm Change Password



3. Click **OK** button. The system displays **Change Transaction password** screen.
   OR
   Click **Close** button to close the screen.

Note: Change Password is explained in detail in **Change Password** section.

31. Contract Deposits

This option allows you to view the contract term deposit details.

To view the contract Deposit details

1. Log on to the Android Tablet Banking application.
2. Select **Account Relationship > Contract TD** from the dashboard/Landing screen of Android Tablet. as shown below:

Contract Deposits

3. As you select **Contract TD** accounts from **Account Relationship**, list of all Contract Term Deposit accounts will be displayed in right hand side panel of the dashboard screen.
4. Select Contract Term Deposit account from List of Accounts. The system will display Contract Deposit Details of selected account.

Contract Deposits

Field Description

Field Name	Description
Customer Id	[Display] This field displays the user id.
Contract Deposit	[Display] This field displays the contract deposit number.
Product Name	[Display] This field displays the product name.
Current Balance	[Display] This field displays the balance of the term deposit.
Deposit Details	
Deposit Date	[Display] This field displays the deposit date.
Maturity Date	[Display] This field displays the date on which deposit matures.

Field Name	Description
Interest Rate	[Display] This field displays the interest rate on the term deposit. Interest Instructions and Maturity Instructions are also displayed below this field.
Interest Accrued Till Date	[Display] This field displays the accrued interest till date. Interest Instructions and Maturity Instructions are also displayed below this field.
Interest Instructions	
Instructions	[Display] This field displays the interest instructions.
Maturity Instructions	
Rollover Instructions	[Display] This field displays the roll over instructions.
Rollover Amount	[Display] This field displays the rollover amount.

5. Click the **Close** button to exit from the application.

32. Buy Funds

This option allows you to buy the mutual funds.

The fund is open for purchase if:

- The fund is in the Initial Public Offering (IPO) stage
- The fund is allowed for subscriptions in the given period.

This information is available as part of fund rules definition.

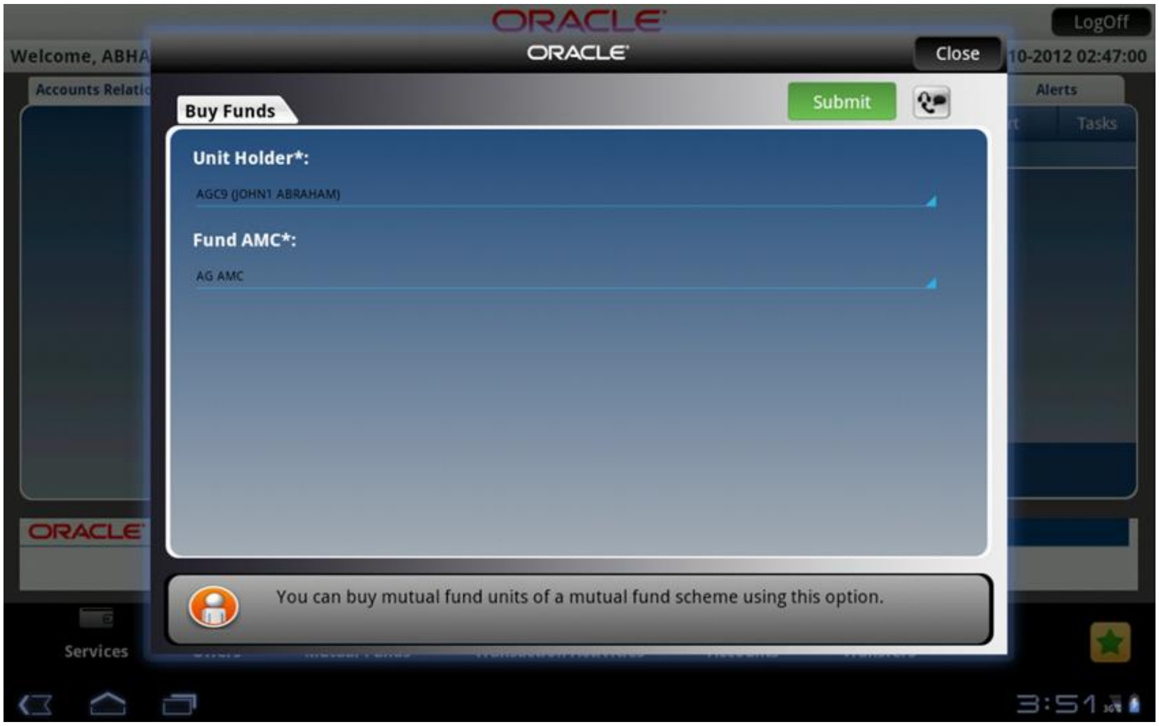
An investor can select for subscription of a fund.

- One Time Single Fund Purchase

To buy mutual fund

1. Log on to the Android Tablet Banking application.
2. Select **Mutual Funds > Buy Funds** from the menu. The system displays **Buy Funds** screen.

Buy Funds

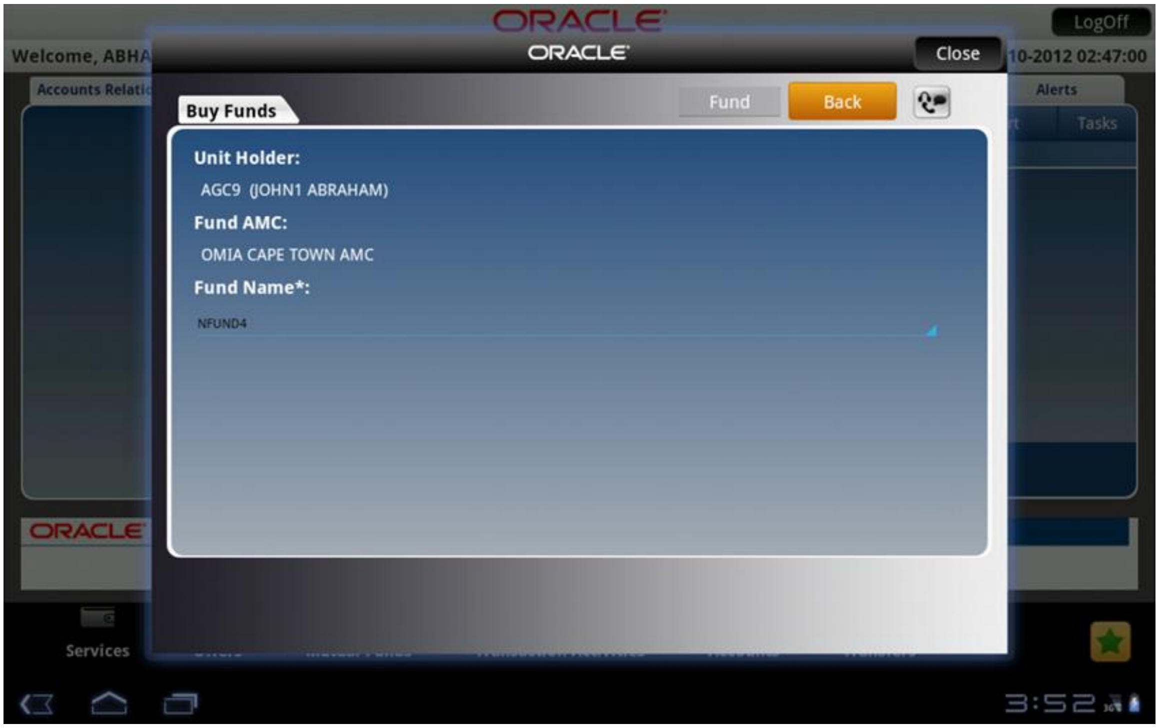


Field Description

Field Name	Description
Unit Holder	[Mandatory, Pop Over] Select the unit holder.
Fund AMC	[Mandatory, Pop Over] Select the Fund AMC for buying the funds.

3. Click the **Submit** button. The system displays **Buy Funds** screen.
   OR
   Click the **Close** button to close the screen.

Buy Funds

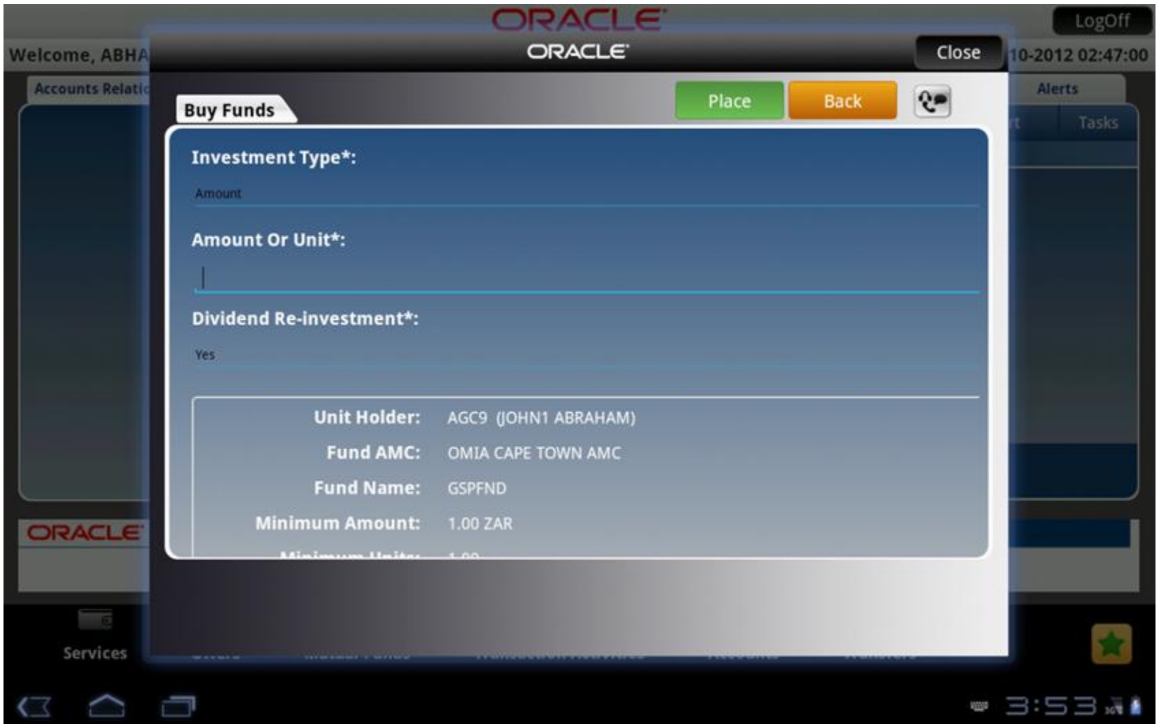


Field Description

Field Name	Description
Fund Name	[Mandatory, Pop Over] Select the fund name.

4. Click the **Fund Details** button. The system displays **Buy Funds** screen.
   OR
   Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.

Buy Funds



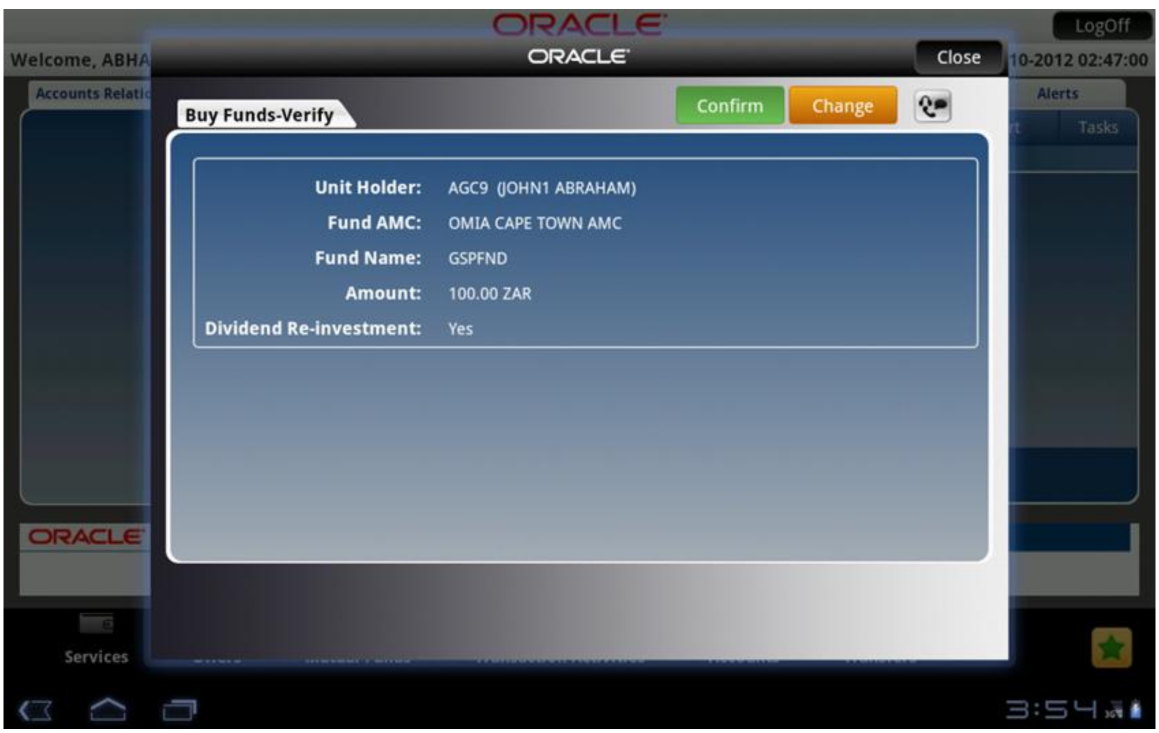
Field Description

Field Name	Description
Investment Type	[Mandatory, Pop Over] Select the invest type. The options are: • Amount • Units
Amount or Unit	[Mandatory, Numeric, 15] Enter the amount or number of units as per the selected investment type.
Dividend Re-Investment	[Mandatory, Pop Over] Select the dividend re-investment options. The options are: • Yes • No
Fund Information	
Unit Holder	[Display] This field displays the unit holder id.

Field Name	Description
Fund AMC	[Display] This field displays the fund AMC.
Fund Name	[Display] This field displays the fund name.
Minimum Amount	[Display] This field displays the minimum amount required to buy the funds.
Minimum Units	[Display] This field displays the minimum units of which funds can be purchased.

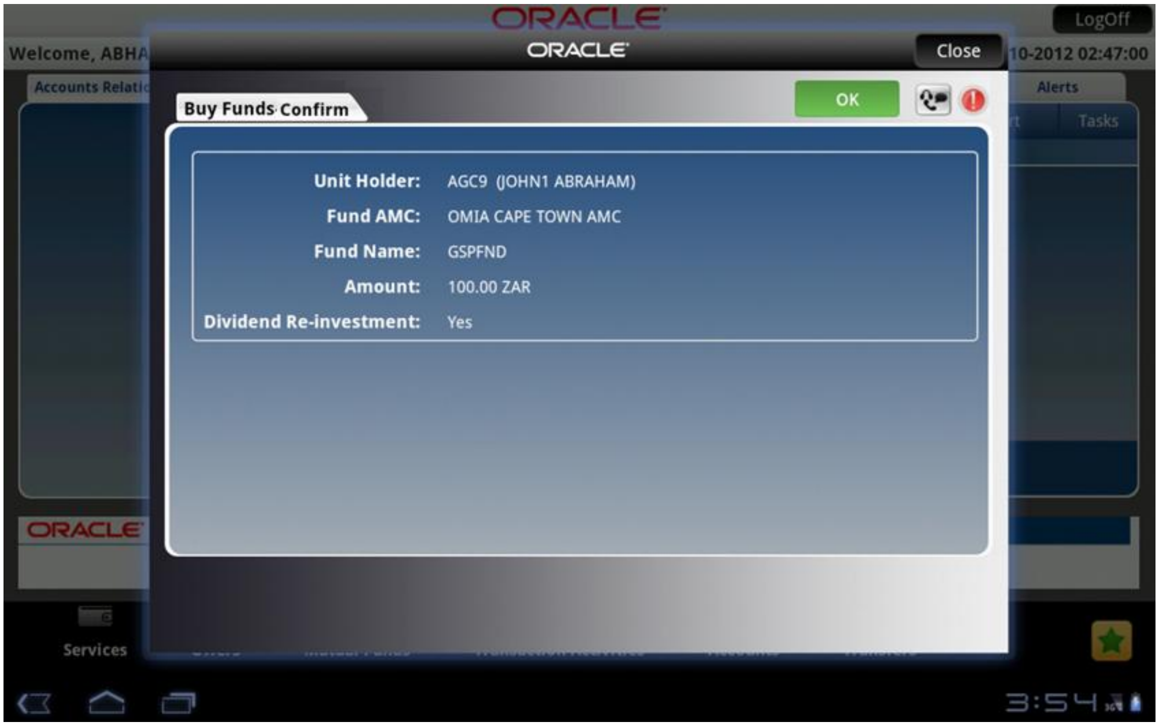
5. Click the **Place Order** button. The system displays **Buy Funds – Verify** screen.
   OR
   Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.

Buy Funds – Verify



6. Click the **Confirm** button. The system displays **Buy Funds - Confirm** screen.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **Change** button to navigate to the previous screen.

Buy Funds – Confirm



7. Click the **Close** button to close the screen.
   OR
   Click the **OK** button to navigate to the Buy Funds screen.

33. Redeem Funds

This option allows you to redeem mutual fund holdings. You may select to redeem full/part of the investment made in mutual fund by this option. The fund should be open for redemption.

A fund is open for redemption if:

- The fund is allowed for redemption in the given period. This information is available as part of fund prospectus.
- The fund is not in book closure.

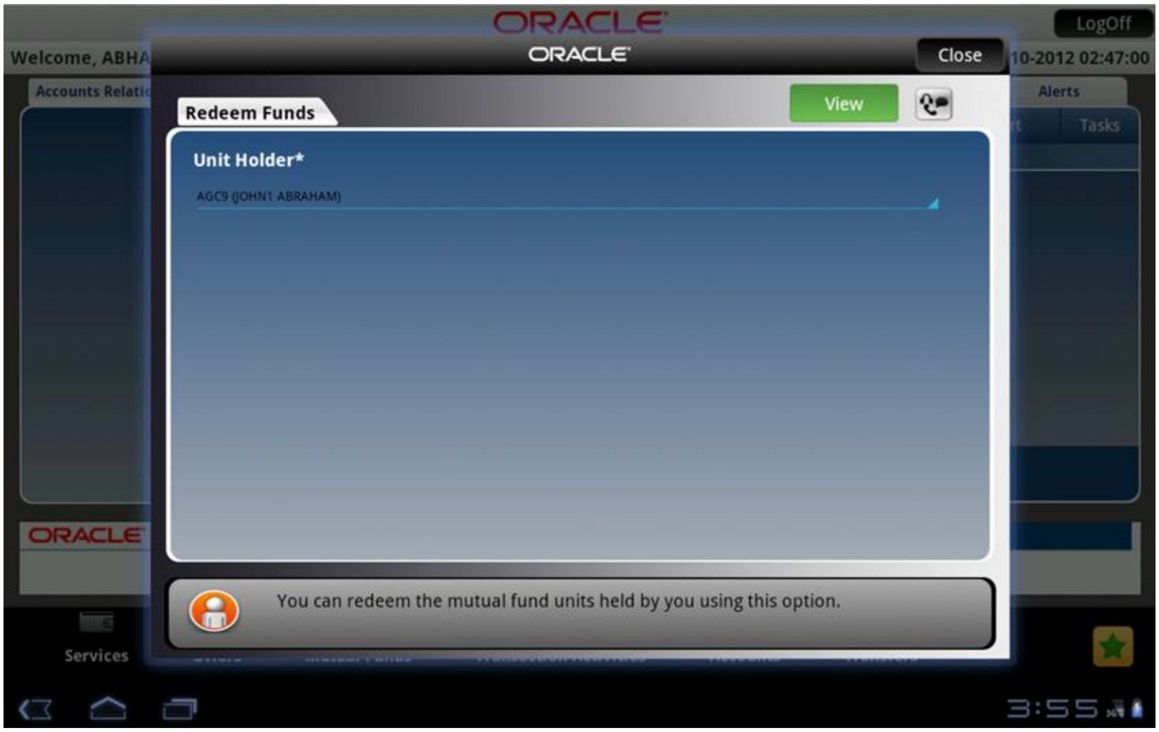
The redemption process comprises of the following stages:

- Indicating the fund unit holder and the fund to be redeemed.
- Specifying redemption details including product, redemption type, transaction currency and payout mode.
- Verifying the details where user can confirm the information specified.

To redeem mutual fund

1. Log on to the Android Tablet Banking application.
2. Select **Mutual Funds > Redeem Funds** from the menu. The system displays **Redeem Funds** screen.

Redeem Funds

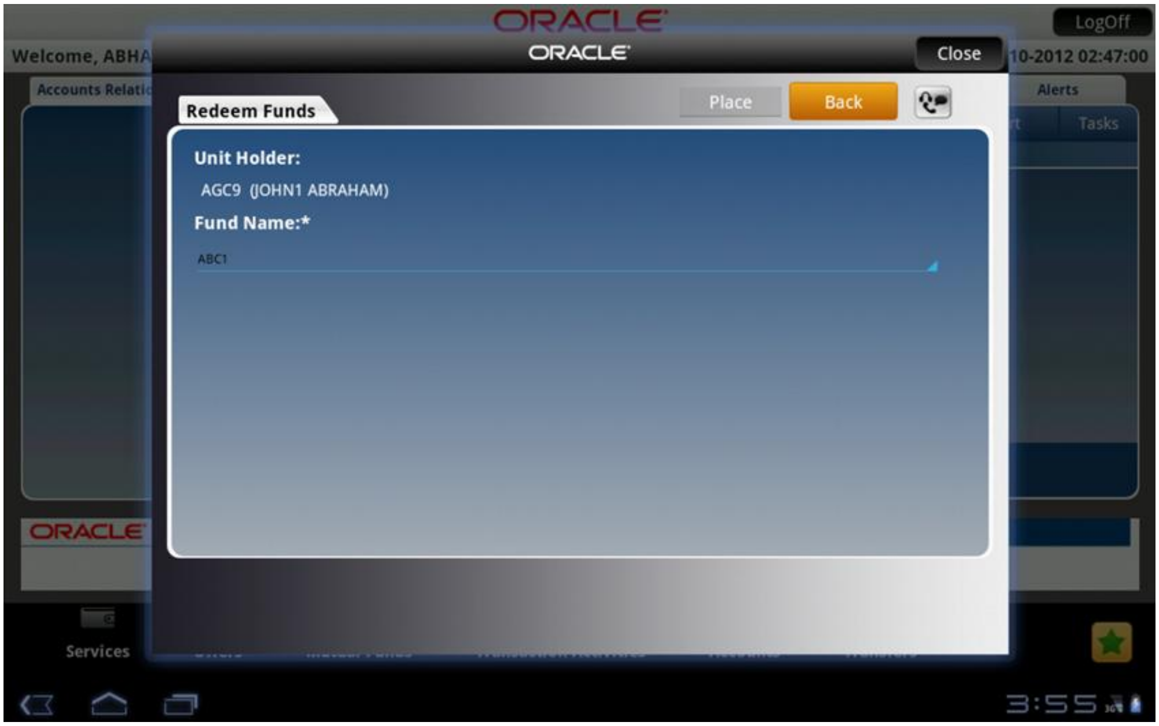


Field Description

Field Name	Description
Unit Holder	[Mandatory, Pop Over] Select the Unit holder from the unit holders available.

3. Click the **View Holdings** button. The system displays **Redeem Funds** screen.
   OR
   Click the **Home** button to navigate to the menu screen.
   OR
   Click the **Close** button to exit from the application.

Redeem Funds



Field Description

Field Name	Description
Fund Name	[Mandatory, Pop Over] Select the fund name from the funds available for the unit holder.

4. Click the **Place order** button. The system displays **Redeem Funds** screen.
   OR
   Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Home** button to navigate to the menu screen.
   OR
   Click the **Close** button to exit from the application.

Redeem Funds

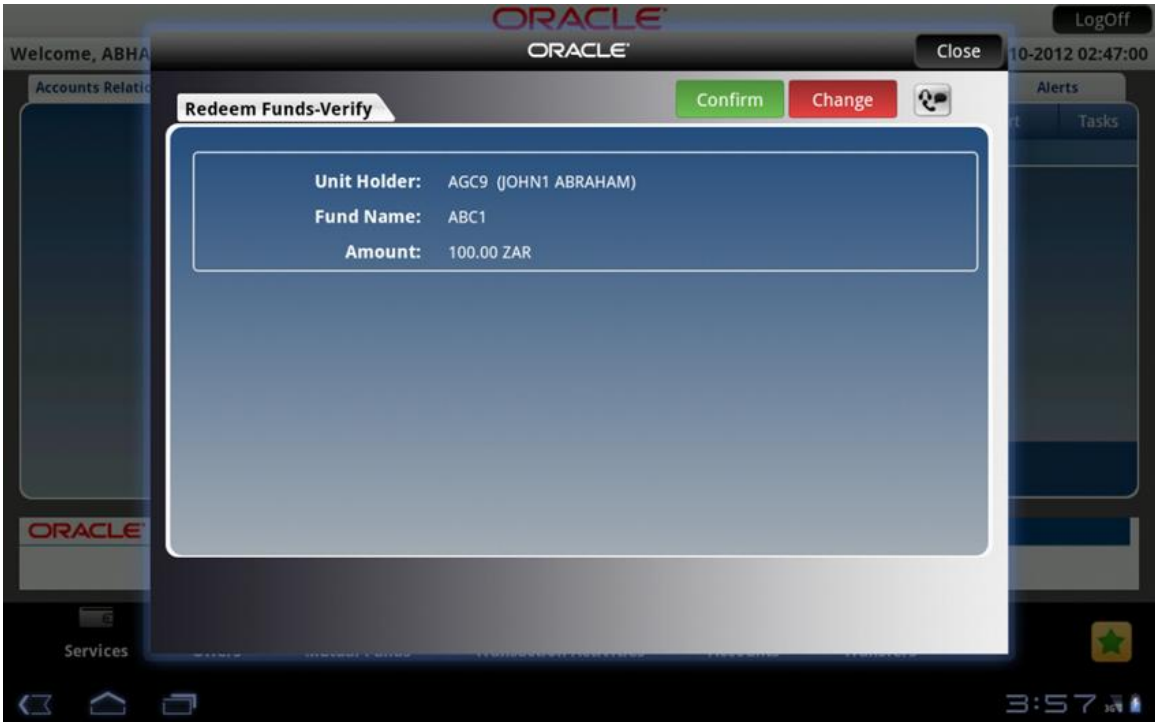
Field Description

Field Name	Description
Unit Holder	[Display] This field displays the unit holder of the fund.
Fund Name	[Display] This field displays the fund name selected.
Units Held	[Display] This field displays the units held.
Amount	[Display] This field displays the fund name selected.
Place Order	
Redeem type	[Mandatory, Pop Over] Select the type of redemption to be done. Options are: • Amount • Units

Field Name	Description
Amount or Units	[Mandatory, Numeric, 15] Type the amount or units as per the selection criteria.

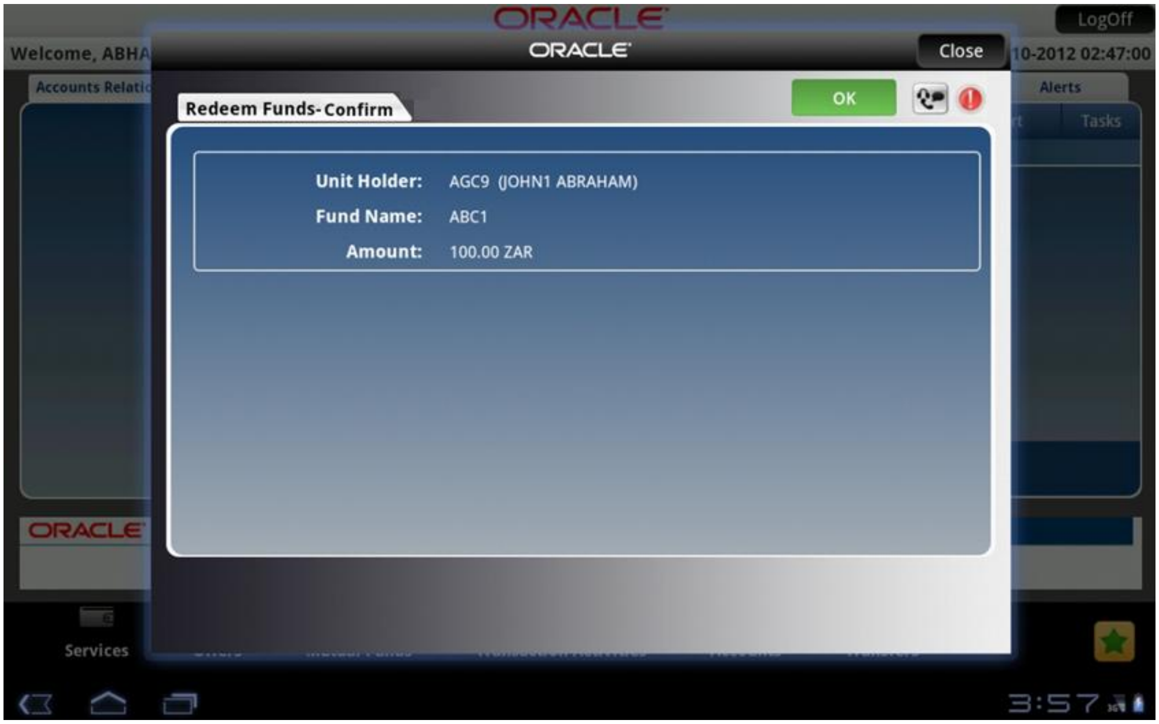
5. Click the **Place Order button**. The system displays **Redeem Funds - Verify** screen.
   OR
   Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Home** button to navigate to the menu screen.
   OR
   Click the **Close** button to exit from the application.

Redeem Funds – Verify



6. Click the **Confirm** button. The system displays **Redeem Funds - Confirm** screen.
   OR
   Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Close** button to exit from the application.
   OR
   Click the **Home** button to navigate to the menu screen.
   OR
   Click the **Menu** button to return to the sub menu screen.

Redeem Funds – Confirm



7. Click the **Home** button to get back to the **Menu** screen.
   OR
   Click the **Close** button to exit from the application.
   OR
   Click the **View Messages** button to view the messages.
   OR
   Click the **OK** button to navigate to the Redeem Funds screen.
   OR
   Click the **Menu** button to return to the sub menu screen.

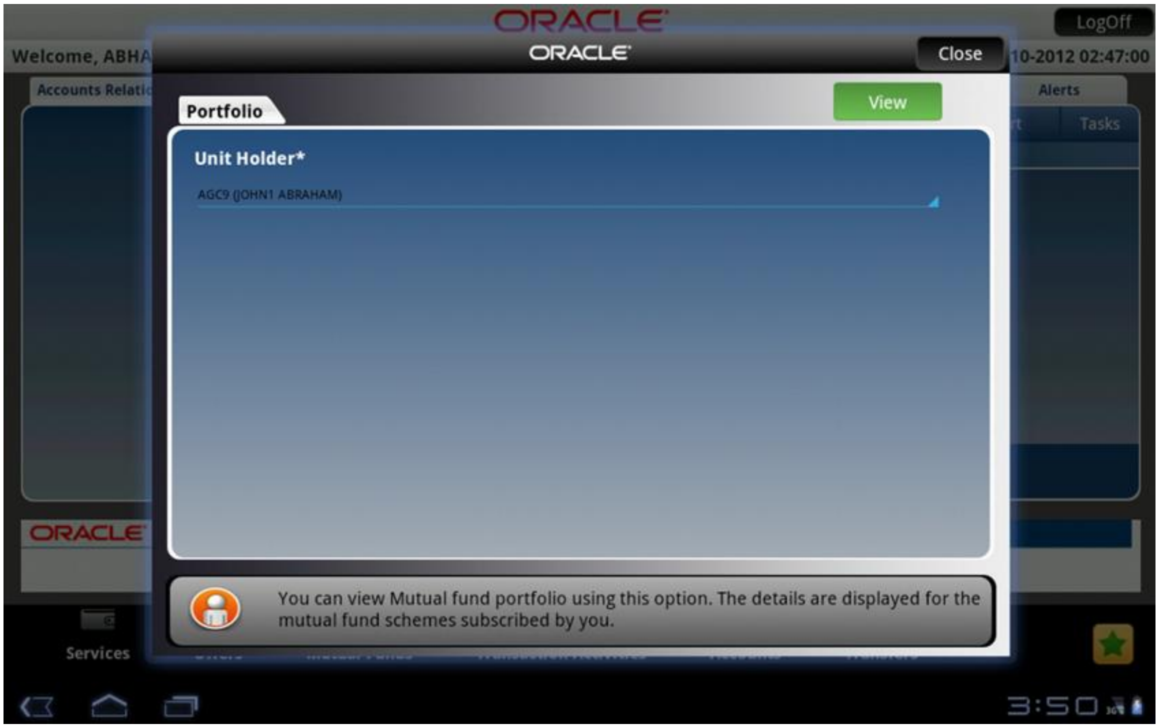
34. Portfolio

This option allows you to view the details of all the mutual fund holdings.

To view the portfolio

1. Log on to the Android Tablet Banking application.
2. Select **Mutual Funds > Portfolio** from the menu. The system displays **Portfolio** screen.

Portfolio



Filed Description

Field Name	Description
Unit Holder	[Mandatory, Pop Over] Select the unit holder from the list of unit holders available.

3. Click **View Holdings** button. The system displays **Portfolio Details** screen.
   OR
   Click the **Home** button to navigate to the menu screen.
   OR
   Click the **Close** button to exit from the application.

Portfolio Details

Filed Description

Field Name	Description
Portfolio Details	
Unit Holder	[Display] This field displays the name of the unit's holder.
Holding Fund Details	
Fund Name	[Display] This field displays the fund name.
Fund Type	[Display] This field displays the fund type.
Fund Currency	[Display] This field displays the fund currency.
Units Held	[Display] This field displays the number of units held.

Field Name	Description
Amount in Fund Currency	[Display] This field displays the amount in fund currency.

4. Click the **Home** button to get back to the **Menu** screen.
   OR
   Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Close** button to exit from the application.

35. Switch Funds

This option allows you to switch investment in one mutual fund to another type of mutual fund using mobile banking. You can switch only a part or the entire investment made in the selected fund.

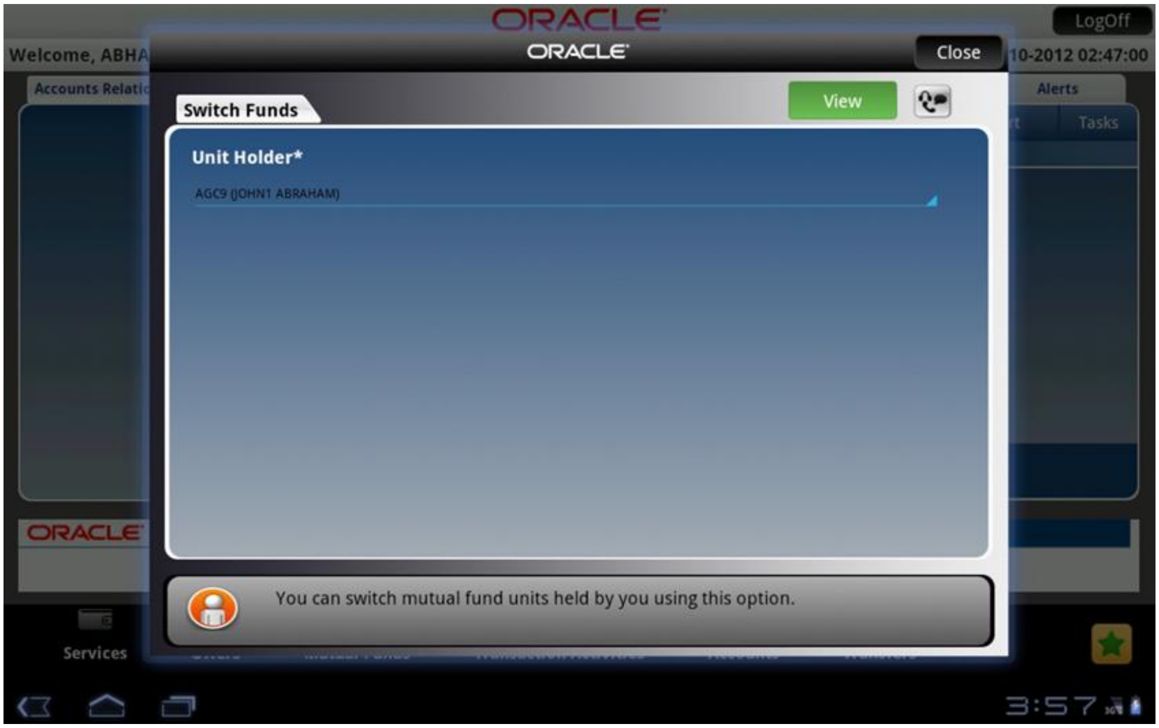
A fund is open for switch if

- Fund is allowed for switch in the given period. Current date is between switch start date and switch close date. This information is available as part of Fund Rule definition.
- Fund is not in book closure.

To switch mutual fund

1. Log on to the Android Tablet Banking application.
2. Select **Mutual Funds > Switch Funds** from the menu. The system displays **Switch Funds** screen.

Switch Funds

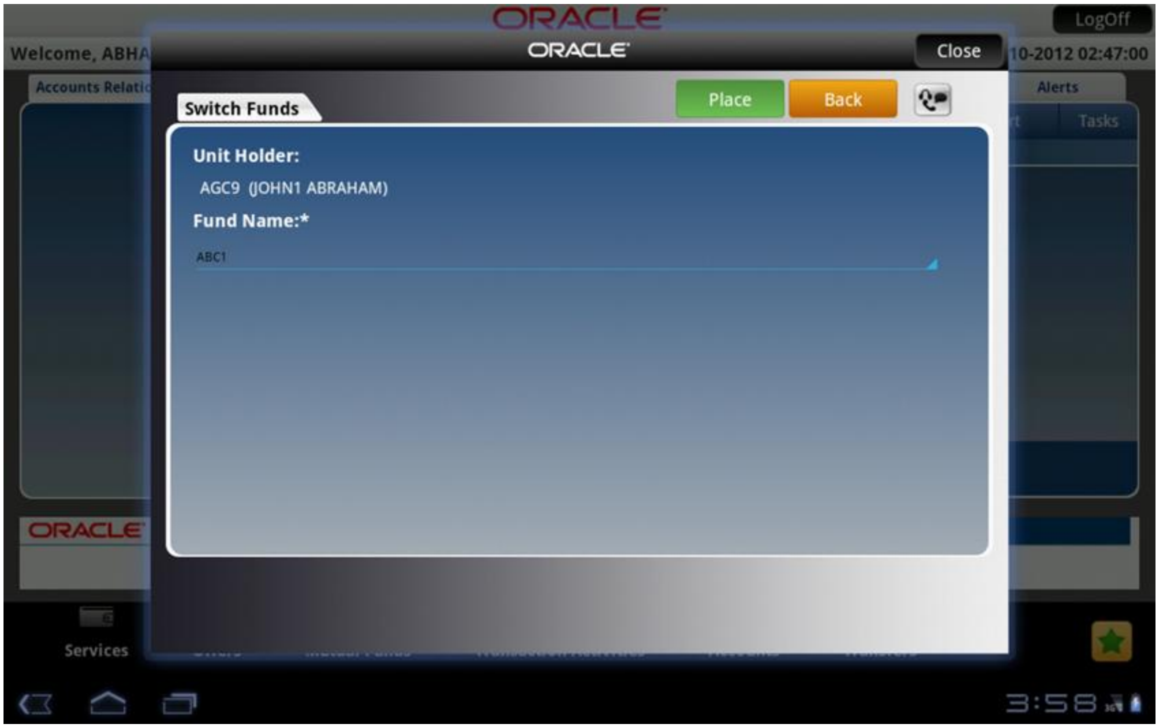


Filed Description

Field Name	Description
Unit Holder	[Mandatory, Pop Over] Select the unit holder from the list of unit holders available.

3. Click the **View Holdings** button. The system displays **Switch Funds** screen.
   OR
   Click the **Home** button to navigate to the menu screen.
   OR
   Click the **Close** button to Close the screen.

Switch Funds

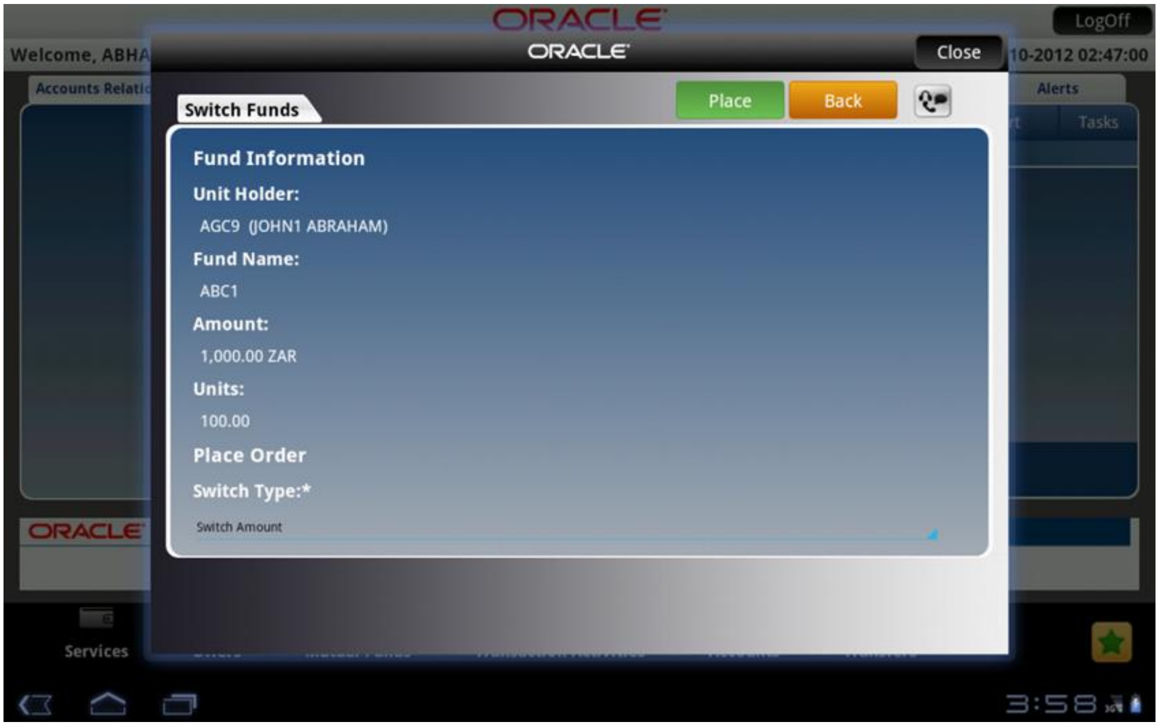


Filed Description

Field Name	Description
Unit Holder	[Display] This field displays the selected unit holder.
Fund Name	[Mandatory, Pop Over] Select the fund name from the list.

4. Click the **Place Order** button. The system displays **Switch Funds** screen.
   OR
   Click **Back** button to navigate to the previous screen.
   OR
   Click the **Home** button to navigate to the menu screen.
   OR
   Click the **Close** button to Close the screen.

Switch Funds

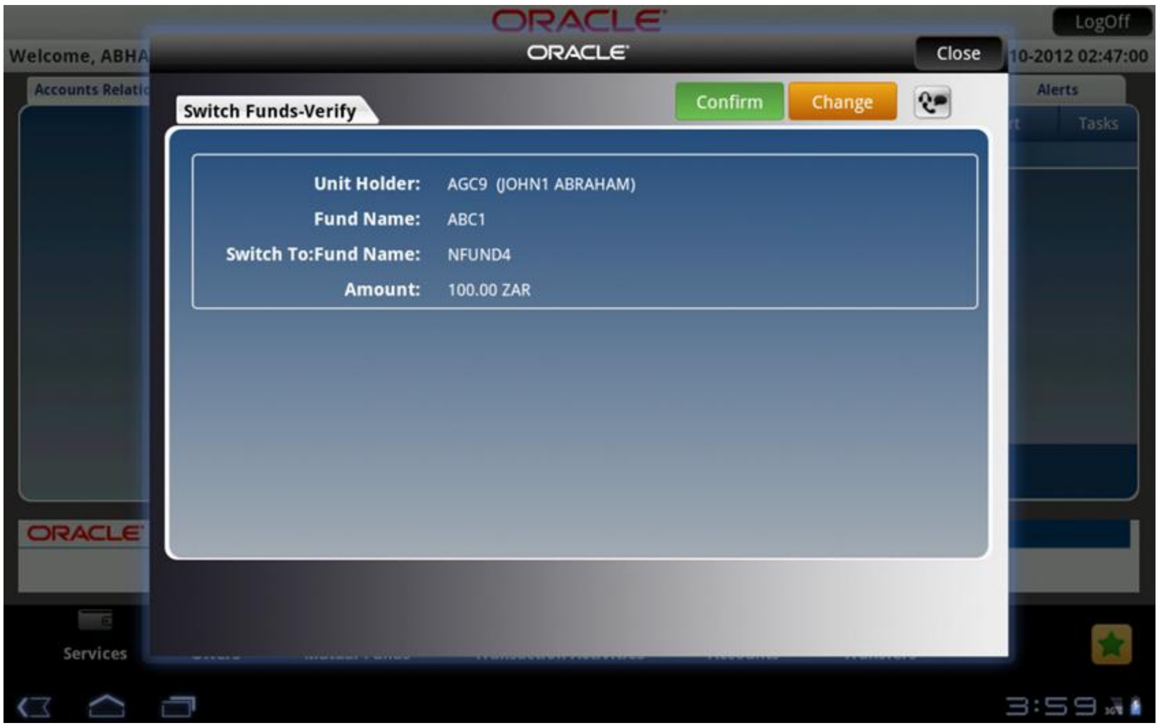


Filed Description

Field Name	Description
Switch Type	[Mandatory, Pop Over] Select the Switch type. Options are: • Switch Amount • Switch Units
Amount Or Units	[Mandatory, Numeric, 15] Type the amount or units to be switched.
Fund Name	[Mandatory, Pop Over] Select the fund name from the list.

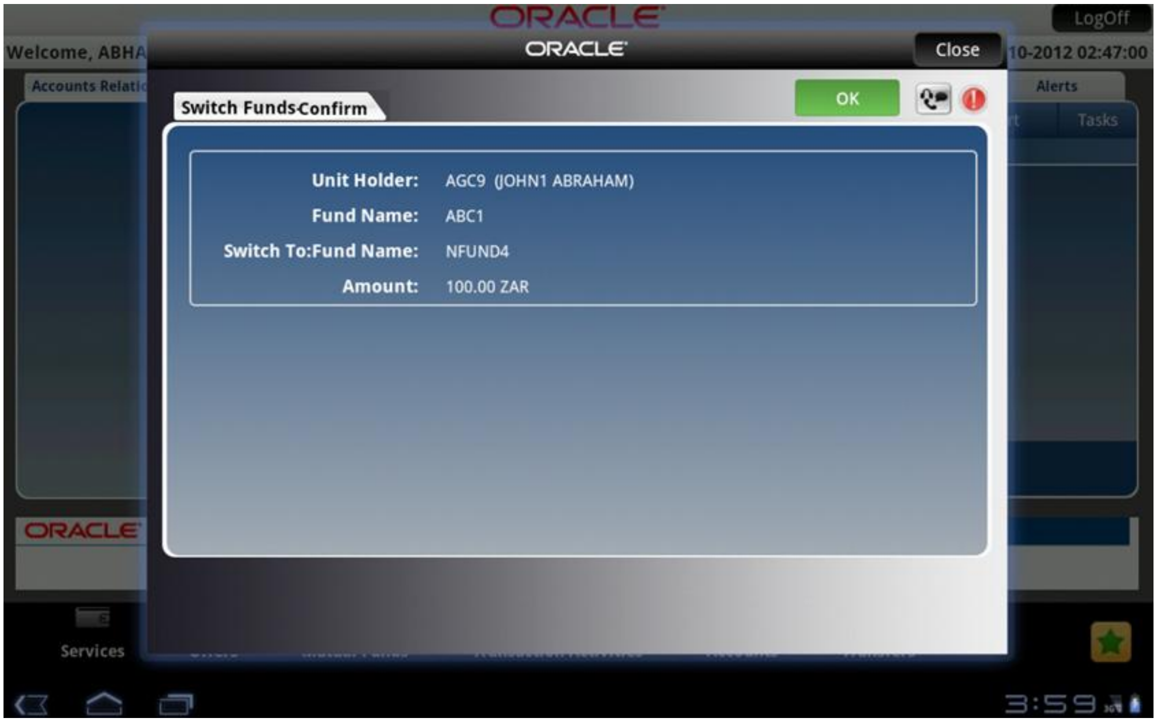
5. Click the **Place Order** button. The system displays **Switch Funds - Verify** screen.
   OR
   Click **Back** button to navigate to the previous screen.
   OR
   Click the **Home** button to navigate to the menu screen.
   OR
   Click the **Close** button to close the screen.

Switch Funds – Verify



6. Click **Confirm** button. The system displays **Switch Funds - Confirm** screen.
   OR
   Click **Change** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **Home** button to navigate to the menu screen.

Switch Funds – Confirm



7. Click the **Home** button to get back to the **Menu** screen.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **View Messages** button to view the messages.
   OR
   Click the **Ok** button. The initial **Switch Funds** screen is displayed.
   OR
   Click the **Menu** button to return to the sub menu screen

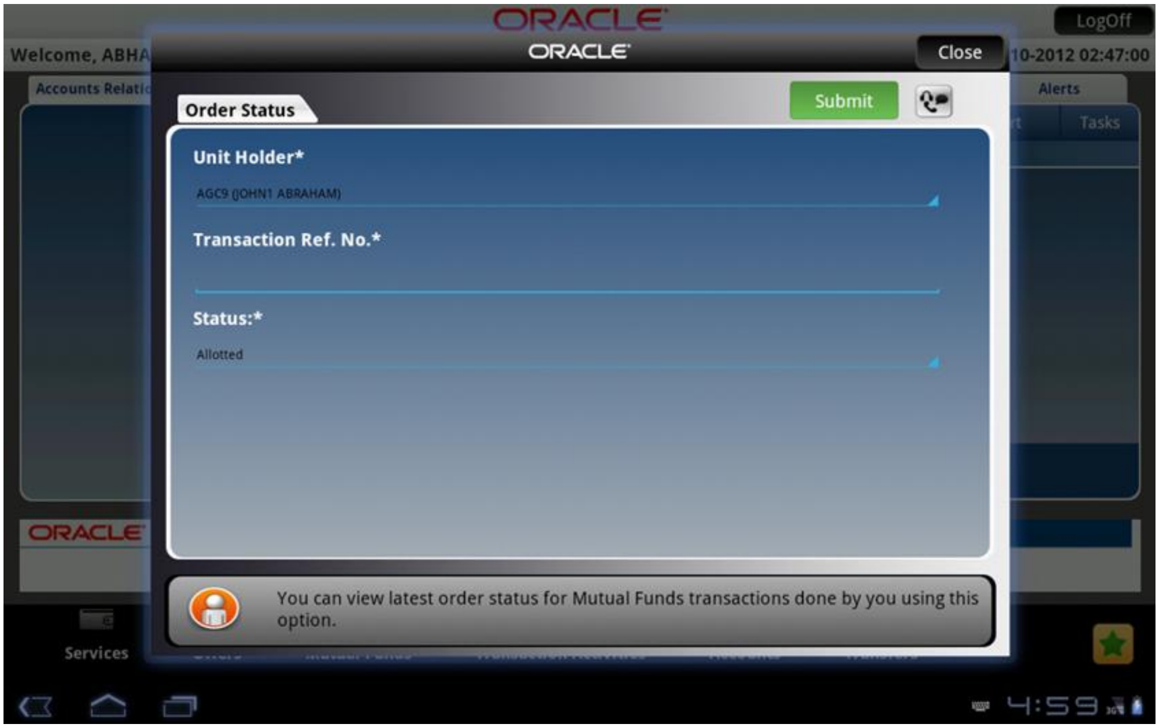
36. Order Status

You may place several purchase orders across various AMCs. An order goes through various stages of transfer i.e. placement, processing, allotment, authorization etc. This option displays the status details of the placed order.

To view the order status

1. Log on to the Android Tablet Banking application.
2. Select **Mutual Funds > Order Status** from the menu. The system displays **Order Status** screen.

Order Status



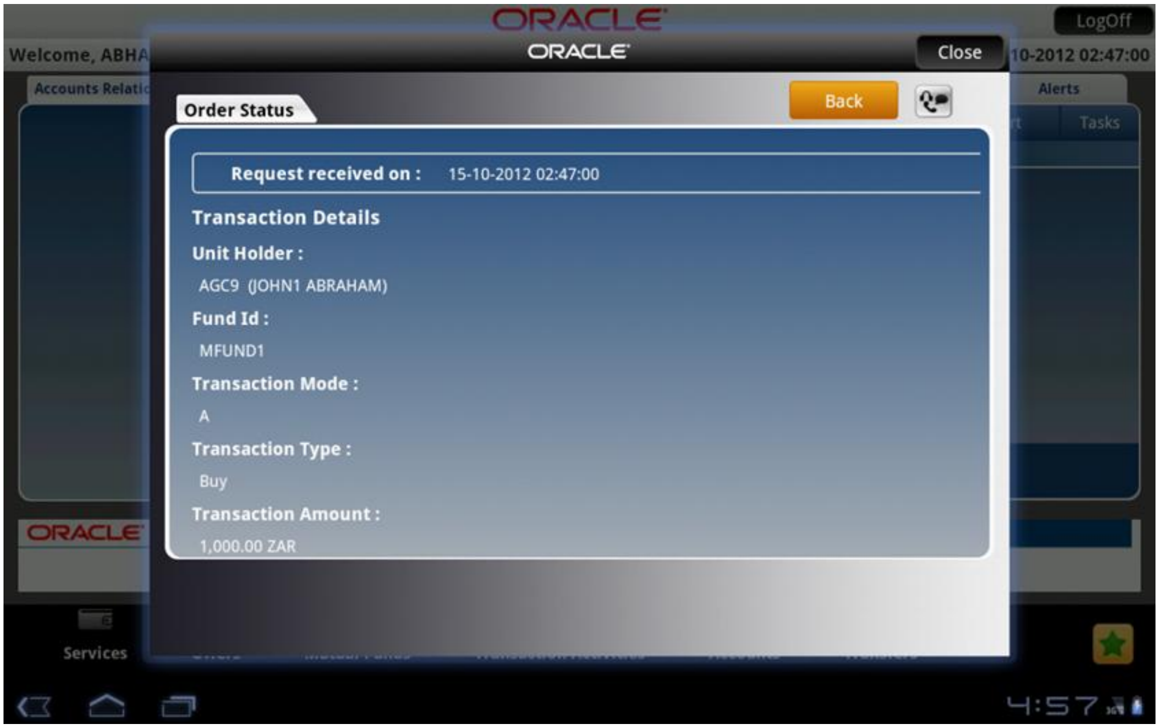
Filed Description

Field Name	Description
Unit Holder	[Mandatory, Pop Over] Select the unit holder from the list.
Transaction Ref. No.	[Mandatory, Alphanumeric, 16] Type the transaction reference number for which order status is to be viewed.
Status	[Mandatory, Pop Over] Select the status. Options are: • Allotted • Completed • Processed • Unprocessed • Authorized • Unauthorized

3. Click **Submit** button. The system displays order status details in the **Order Status** screen.

OR
Click the **Close** button to close the screen.

Order Status



Filed Description

Field Name	Description
Requested Received On	[Display] This field displays the date and time of the request received.
Transaction Details	
Unit Holder	[Display] This field displays the name of the unit holder.
Fund Id	[Display] This field displays the fund id.
Transaction Mode	[Display] This field displays the transaction mode.
Transaction Type	[Display] This field displays the transaction type.

Field Name	Description
Transaction Amount	[Display] This field displays the transaction amount.
Payment Details	
Payment Type	[Display] This field displays the payment type.
Payment Mode	[Display] This field displays the payment mode.
Transfer Branch	[Display] This field displays the bank branch.
Transfer Account	[Display] This field displays the account number used for transfer.
Payment Amount	[Display] This field displays the amount of payment.
Drawee Bank	[Display] This field displays the drawee bank.

4. Click the **Back** button to navigate to the previous screen.
   OR
   Click the **Close** button to close the screen.

37. Transaction Password Behavior

Transaction password is added security measure in mobile banking required for safer execution of any transaction. When transaction password is configured for any transaction, then while accessing that transaction, after selecting Confirm option on the verification screen, the system asks for transaction password.

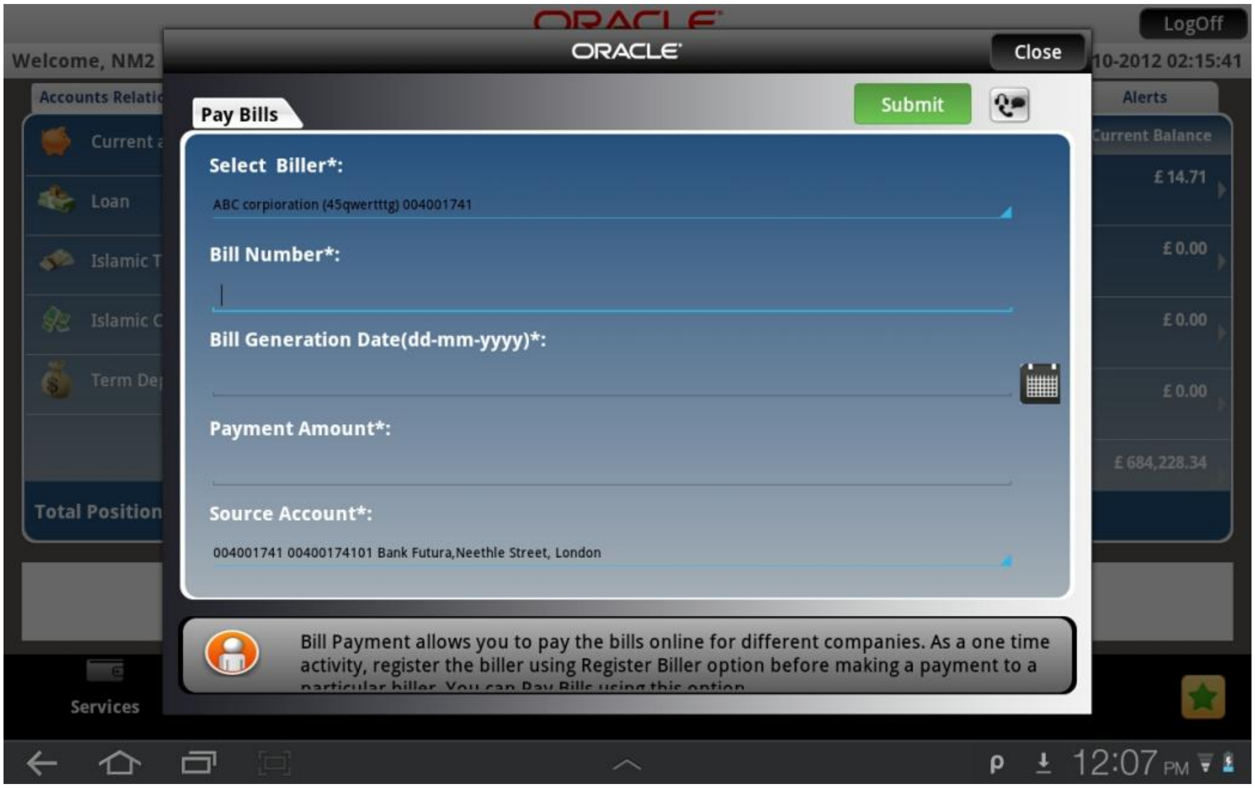
Following two kind of the transaction password can be configured for Mobile Banking as per requirement:

- Random Transaction Password
- Transaction password

To perform the transaction for which transaction password is configured

1. Log on to the Android Tablet Banking application.
2. Access any transaction for which transaction password is configured. (Below shown is for Pay Bills transaction).
3. Select **Transfers > Pay Bill** from the menu. The system displays **Pay Bills** screen.

Pay Bills



Field Description

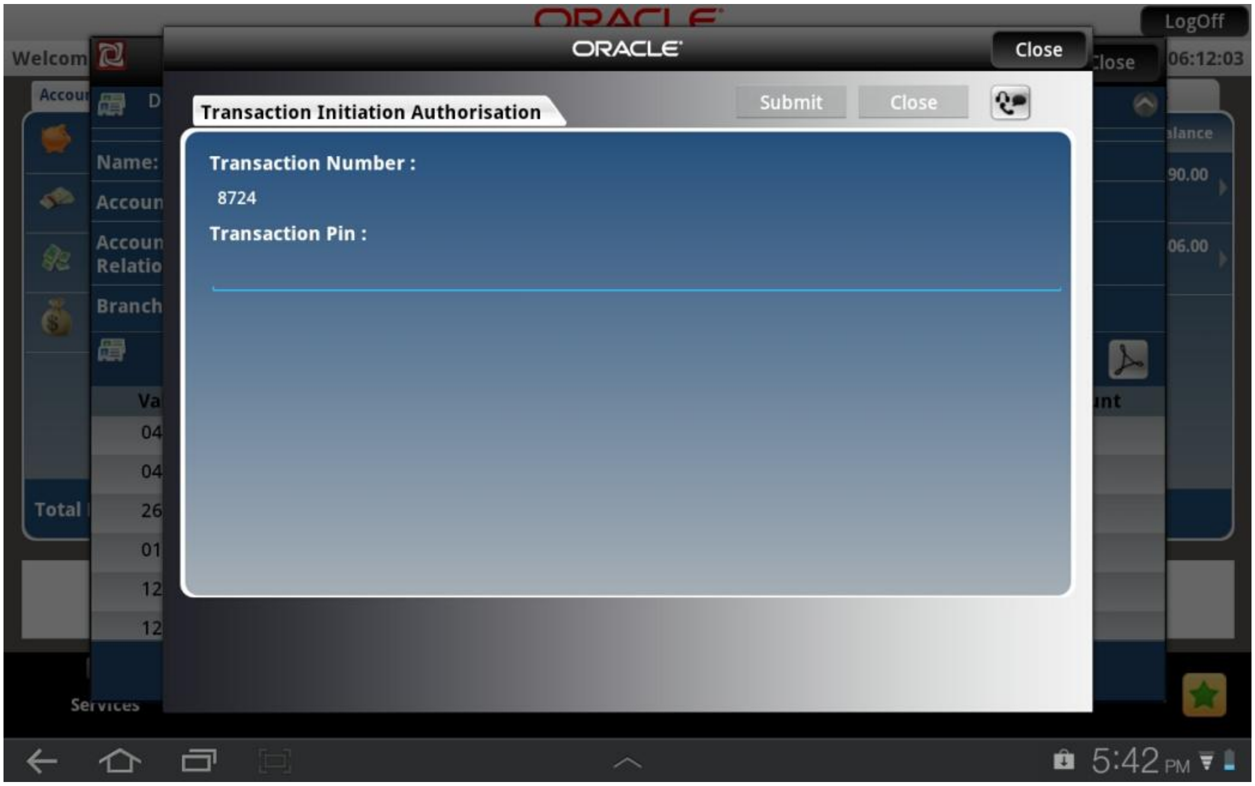
Field Name	Description
Select Biller	[Mandatory, Pop Over] Select the Name of the Biller Radio button.
Bill Number	[Mandatory, Alphanumeric,15] Type the Bill number for which payment is to be made
Bill Generation Date	[Mandatory, Alphanumeric, 10] Type the date on which the Bill payment is due.
Payment Amount	[Mandatory, Alphanumeric,15] Type the amount of payment being done.
Source Account	[Mandatory, Pop Over] Select the account number from which payment is to be done.

4. Click **Submit** button. The system displays **Pay Bill Verify** screen.
   OR
   Click the **Close** button to close the screen.

Pay Bill Verify

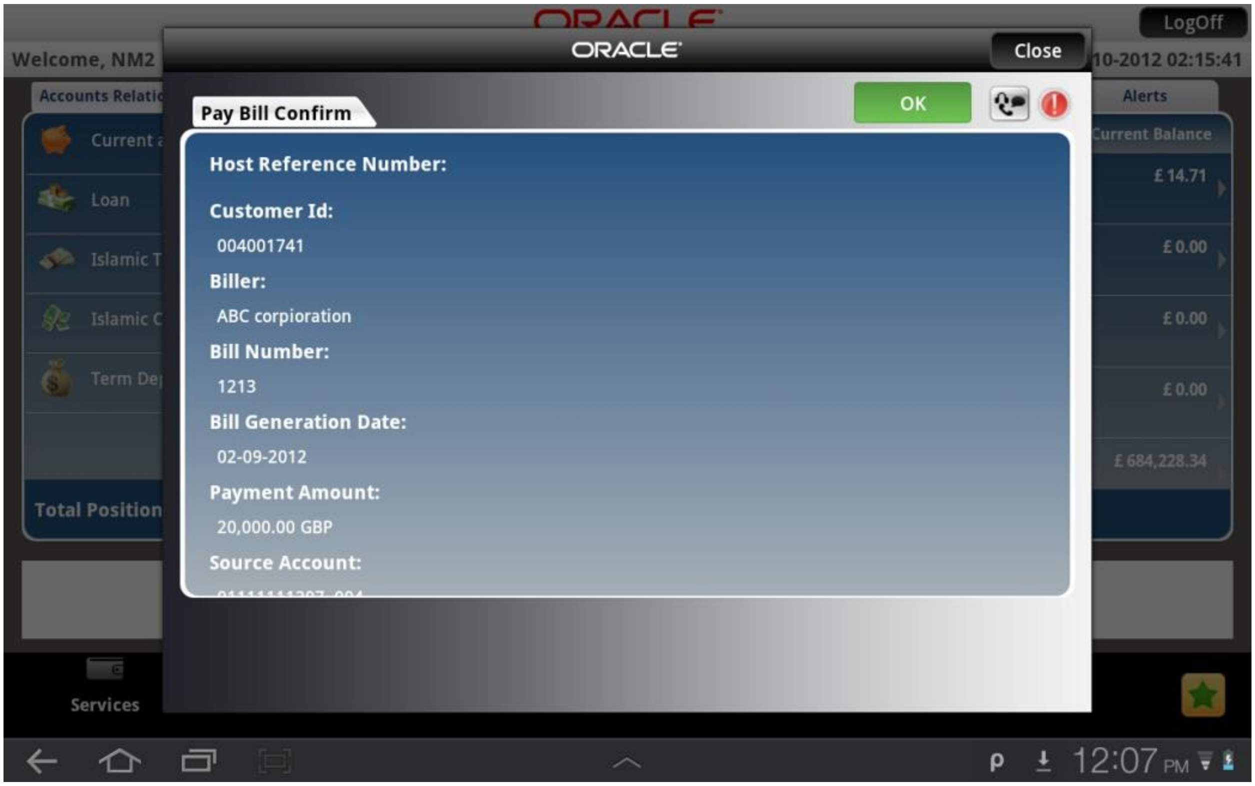
5. Click the **Confirm** button. The system displays **Transaction Initiation Authorization** screen for the transaction password to be entered.
   OR
   Click the **Close** button to close the screen.
   OR
   Click the **Change** button to navigate to previous screen.

Transaction Initiation Authorization



6. Enter the Transaction Pin provided.
7. Click the **Submit** button. The system displays **Pay Bills Confirm** screen.
   OR
   Click the **Close** button to close the **Transaction Initiation Authorization** pop up screen**.**

Pay Bill Confirm



8. Click the **Close** button to close the screen.
   OR
   Click the **Ok** button. The initial **Pay Bill** screen is displayed.

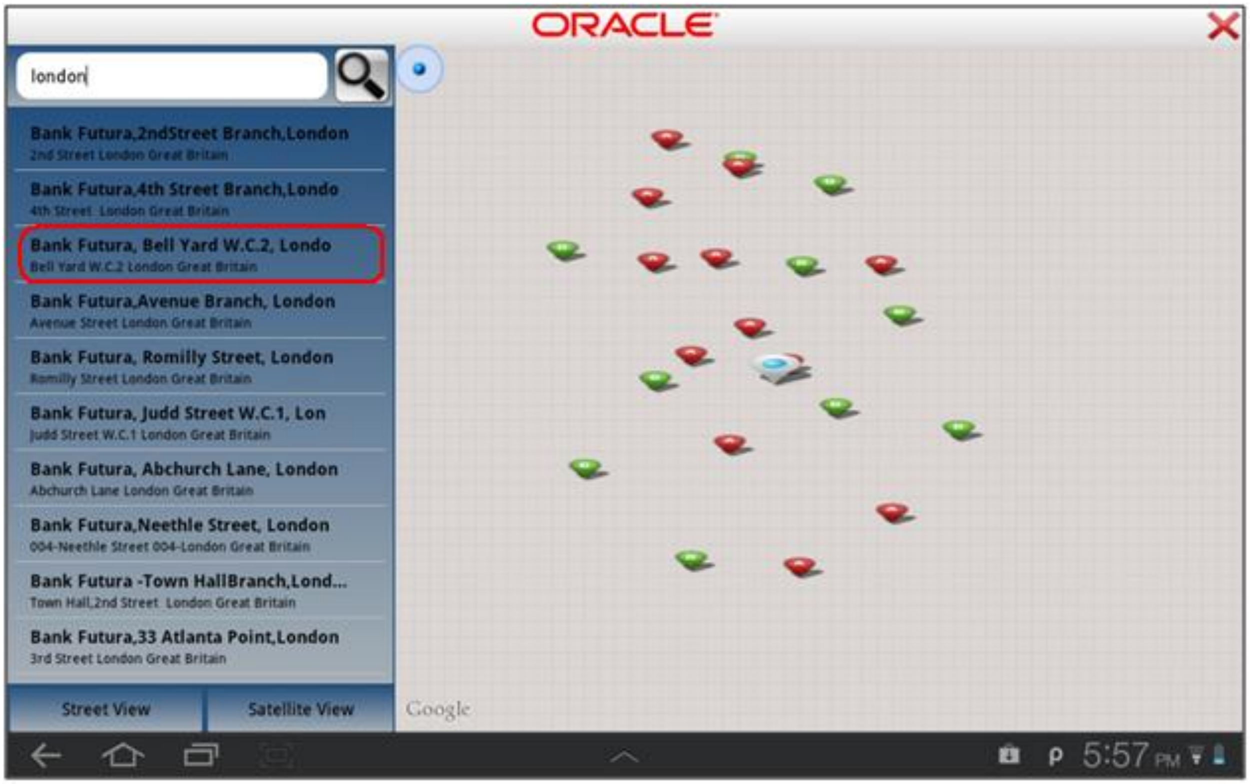
38. ATM Branch Locator

This transaction allows you to view the address and the location of ATM/ branch location.

To view the location and address of the ATM and branch

1. Log on to the Android Tablet Banking application.
2. Select **Services >ATM Branch Locator** from the menu. The system displays **ATM Branch Locator** map.

Branch/ATM Locator Map



3. Click the **Street View / Satellite** View to view the map in respective type.
4. Click on any bank/ATM address tab as highlighted to view detailed address.
5. Click the **Close**  button to close the Map screen.

39. Offers

Location Based Offers:

Business user will be able to receive the offers from the bank based on their physical location. Business user while on move will be able to get the offers available in the specific geo location.

The system will be able to identify the user's geo location using the GPS option available in the Android Tablet. Location will be maintained in terms of latitude and longitude. Based on the location identified, the offers available in the area will be identified and displayed to the user.

The offers received can have hyperlinks to display more data. On clicking on an offer that has more details, a separate screen external to the user's login window / application will be opened to display the details.

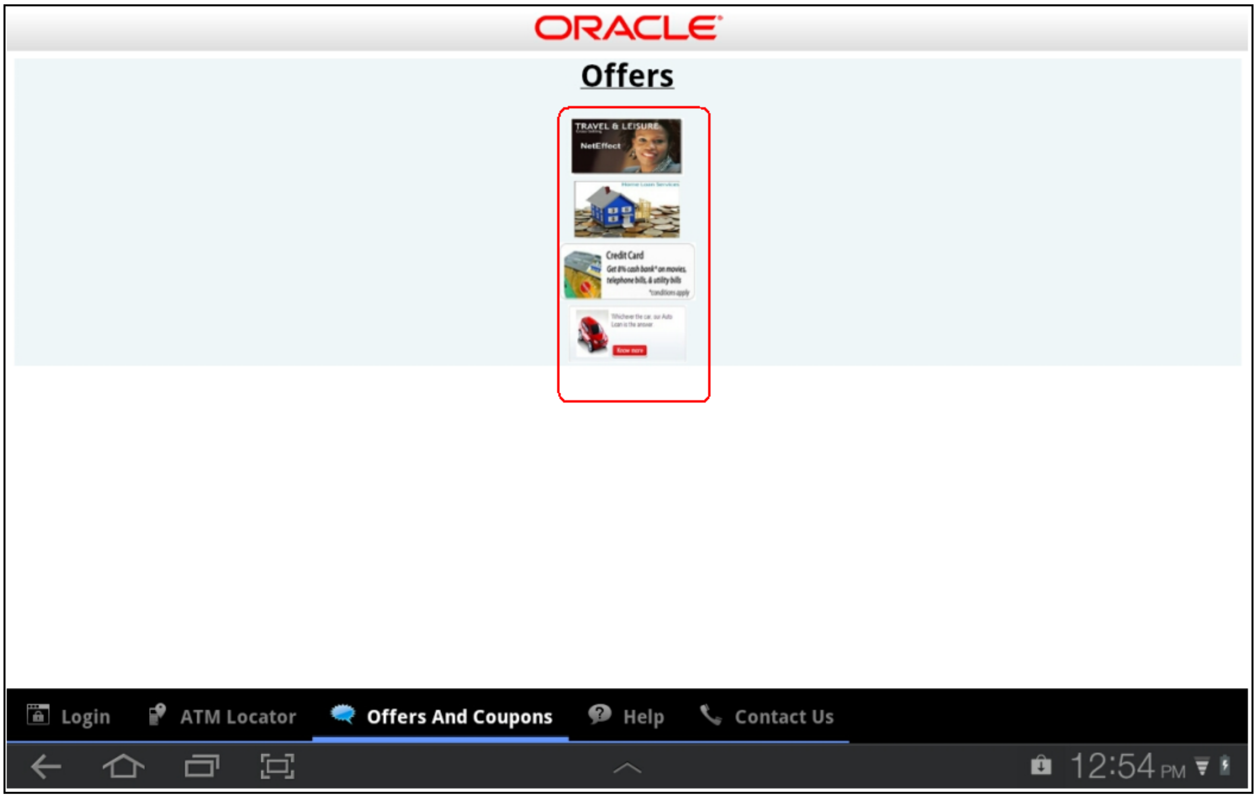
To access the Offers options

1. Select **Offers And Coupos option from the initial Login screen as shown below.**

Offers

2. After clicking **Offers And Coupons**, system displays available offers as shown in below screen.

Offers



3. Click any of the offers to view offer details.

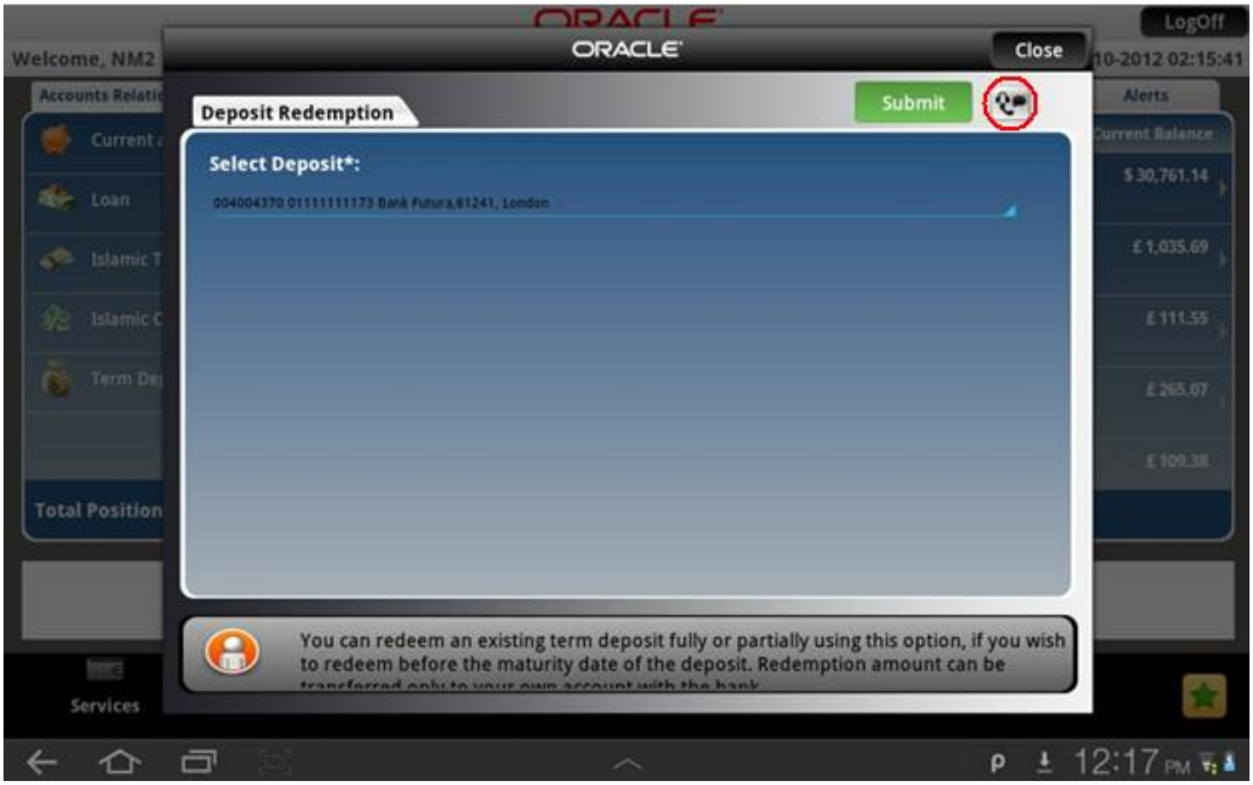
You can view personalized or Targeted offers on lower panel of dashboard/main screen that comes after login.

40. Live Help

Using this option, you can request for a call by the Oracle ATG agents for online assistance. This feature provides the options to the business users for interactions with bank officials / call centre executives.
You can only interact through call.

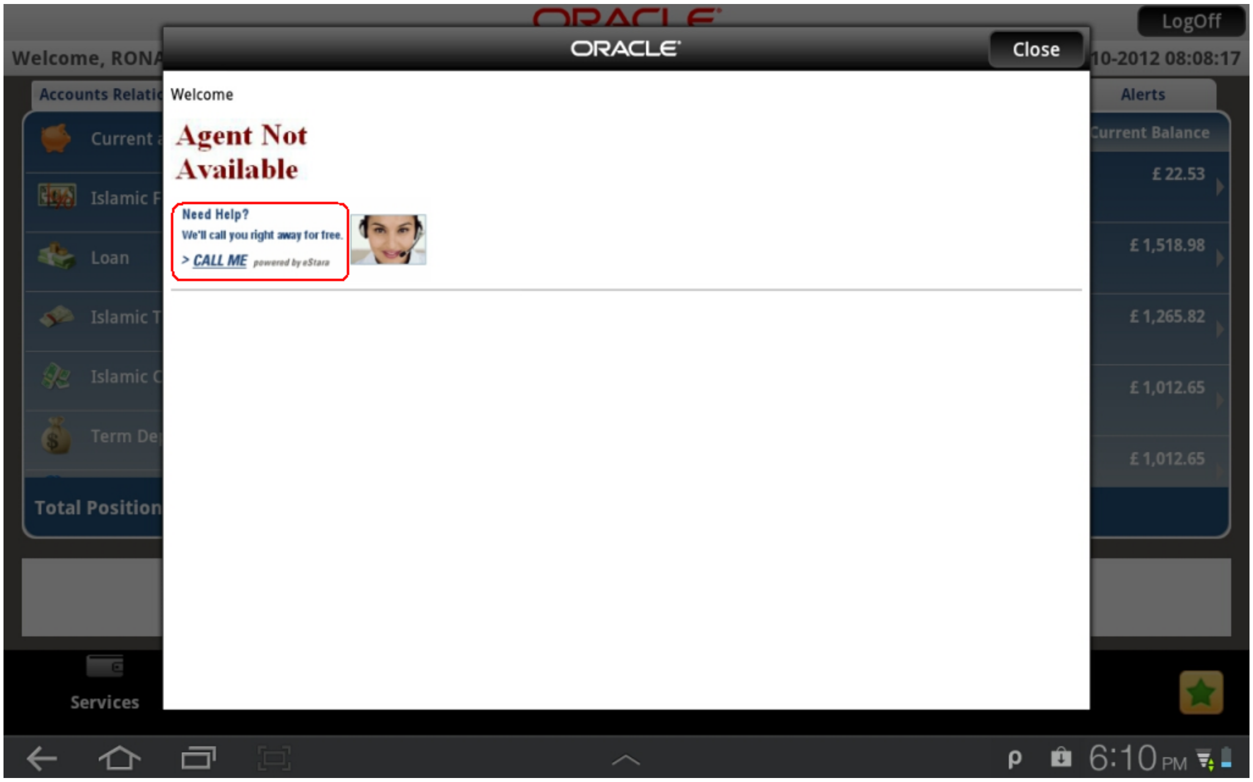
1. Below is shown for Deposit Redemption transaction. This option will be available for various transactions.

Deposit Redemption – Live Help



2. Click the button/icon as encircled in above screen. It will open a new screen showing the option to call, as shown in below screen.

Live Help



3. You can interact with an agent on call, by clicking Call Me option as encircled in above screen. It will direct a call to an Agent, which then will direct the agent to call you.
4. Below screen is shown, when Call Me option is clicked.

Live Help

5. Select the Country.
6. Enter your number.
7. Select Call me option from the drop down as shown below.

8. Click the Talk By Phone button. You will receive a call.

Oracle FLEXCUBE Direct Banking

User Manual Android Tablet Application Based Banking

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