

**Oracle FLEXCUBE Direct Banking**

**Release 12.0.0**

**Corporate Customer Services Transaction  
Dashboard User Manual**



**Part No. E52305-01**

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## 1. Transaction Host Integration Matrix

### Legends

<b>NH</b>	No Host Interface Required.
<b>★</b>	Host Interface to be developed separately.
<b>✓</b>	Pre integrated Host interface available.
<b>×</b>	Pre integrated Host interface not available.

<b>Transaction Name</b>	<b>FLEXCUBE UBS</b>	<b>Third Party Host System</b>
Transaction Dashboard	<b>NH</b>	<b>★</b>
View drafts/Templates	<b>NH</b>	<b>NH</b>
View Transactions	<b>NH</b>	<b>NH</b>
Transactions To release	<b>NH</b>	<b>★</b>

## 2. Introduction

The dash board of a business user displays all the transactions that have been initiated or any action has been taken on the transaction by the user.

The Authorization transaction is useful in case of a business user needs to get its transactions authorized by a higher authority. The authorization transaction helps reduce the level of risk and increase the security thereby reducing the chances of wrong transactions being authorized by a corporate user with wrong amount or wrong data.

Business user Authorization works on the Maker Checker concept wherein a maker i.e. initiator of the transaction initiates the transaction. The rule is created stating what type of transactions will go for authorization to what level of authorizers. Thus the transactions are available for authorization to the respective authorizers.

The types of Authorizations are defined on day zero like sequential or non sequential Authorization depending upon the number of Authorizers. While creating the rules for authorization one can also define the number of authorizers in a list for authorization.

The Business user Authorization transaction includes transactions like Initiated transactions, View transactions, View Drafts and Templates, View Authorization Transactions.

### 3. Initiated Transactions

This transaction displays all self initiated transactions along with the current status of the transactions & number of transaction count for each type with specific status.

#### To view initiated transactions

1. Log on the **Internet Banking** Application
2. Navigate through the menus to **My Activities > Transactions**. The system displays **View Initiated Transactions** screen.

**View Initiated Transactions**

22-08-2010 23:47:14 GMT -1000

View By Transaction Status

Initiated Transactions | 
 View Drafts/Templates | 
 Transactions To Authorize | 
 View Transactions

Transaction Type	Status	Count	Graph
Demand Draft Request Bene	<a href="#">Accepted</a>	1	2.7%
Domestic Funds Transfer	<a href="#">Accepted</a>	1	2.7%
Domestic Transfer Bene	<a href="#">Accepted</a>	1	2.7%
E Statement	<a href="#">Accepted</a>	1	2.7%
Own Account Transfer	<a href="#">Accepted</a>	1	2.7%
Preferences	<a href="#">Accepted</a>	31	83.78%
Stop Payment on Wired Transfer	<a href="#">Pending for Processing</a>	1	2.7%

**Field Description**

Field Name	Description
<b>Initiated Transactions</b>	
<b>Transaction Type</b>	[Display] This column displays the list of transactions.
<b>Status</b>	[Display] This column displays the status of transactions.
<b>Count</b>	[Display] Number of transaction for each transaction type with same status.
<b>Graph</b>	[Display] This column displays the count as a graph.

3. Click the hyperlink of the status. The system displays **search initiated transactions** screen.

The status of transaction can be :

- Initiated
- Semi Authorized
- Rejected by Host
- Authorized
- Deleted
- Accepted
- Rejected by Authorizer

Search Initiated Transaction Screen

03-03-2011 13:01:28 GMT +0530

**Search Initiated Transactions**

▼ To add more search criteria

EBanking Reference No.\*:

Other Search Criteria:

Transaction Type\*:  Status\*:

Customer:  Account Number:

User Reference Number:

Transaction Period\*:

Value Date From:

Value Date To:

From Amount:  To Amount:

Currency:

Search

Records 1 to 1 of 1 |<< << Page 1 of 1 >> >>|

None/All	EBanking Reference No.	Transaction Type	Transaction Status	Created On	Updated On	Created By	Updated By	User Reference No.	Transaction Amount	Value Date	Updated On-My Timezone	Created On-My Timezone
<input type="checkbox"/>	162492189012136	Adhoc Account Statement Request	Under Process	08-02-2011 14:20:50 GMT +0530	08-02-2011 14:20:50 GMT +0530	CUSER1	CUSER1	162492189012136	0		08-02-2011 14:20:50 GMT +0530	08-02-2011 14:20:50 GMT +0530

Note : Indicates Linked References.

Back

Field Description

Field Name	Description
<b>Search By</b>	
<b>EBanking Reference Number</b>	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
<b>Other Search Criteria</b>	[Radio Button] Select the radio button search by other search criteria.
<b>Transaction Type</b>	[Dropdown] Select the transaction type from the list.
<b>Status</b>	[Dropdown] Select the status from the list.
<b>Customer</b>	[Dropdown] Select the customer id from the list.

Field Name	Description
<b>Account Number</b>	[Input] Type the account number.
<b>User Reference Number</b>	[Input] Type the user reference number.
<b>Transaction Period</b>	[Dropdown] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> <li>• Last 1 Day</li> <li>• Last 6 Months</li> <li>• Last n Transactions</li> </ul> Custom Date
<b>From Date</b>	[Date picker] Enter the date from to search by date range. From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
<b>To Date</b>	[Date picker] Enter the To Date to search by date range. To Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
<b>Value Date From</b>	[Date picker] Enter the Value Date From to search by value date range.
<b>Value Date To</b>	[Date picker] Enter the Value Date To to search by value date range.
<b>From Amount</b>	[Input] Enter the From Amount to search by amount range.
<b>To Amount</b>	[Input] Enter the To Amount to search by amount range.
<b>Currency</b>	[Dropdown] Select the currency from the list.
<b>Search Results</b>	
<b>EBanking Reference Number</b>	[Display] This column displays the EBanking Reference Number of the Transaction.



Field Name	Description
<b>Transaction Type</b>	[Display] This column displays the Name of the Transaction.
<b>Transaction Status</b>	[Display] This column displays the status of the Transaction.
<b>Created On (Entity Time zone)</b>	[Display] This column displays the Date of creation of the Transaction as per the entity time zone.
<b>Created On (My time zone)</b>	[Display] This column displays the Date of creation of the Transaction as per the user's preferred time zone.
<b>Updated On</b>	[Display] This column displays the Date of update of the Transaction.
<b>Created By</b>	[Display] This column displays the User id with which the Transaction is created.
<b>Updated By</b>	[Display] This column displays the User id with which the Transaction is updated.
<b>User Reference Number</b>	[Display] This column displays the User Reference no of the Transaction.
<b>Value Date</b>	[Display] This column displays the Value date of the Transaction.
<b>Updated on My Time zone</b>	[Display] This column displays the date, time and time zone details of the transaction update.
<b>Created on My Time zone</b>	[Display] This column displays the date, time and time zone details of the transaction Created.
<b>Source Branch code</b>	[Display] This column displays the Source branch code of the transaction.
<b>Customer ID</b>	[Display] This column displays the customer id of the user.

Field Name	Description
<b>Transaction Id</b>	[Display] This column displays the transaction id of the transaction.
<b>Template Type</b>	[Display] This column displays the type of template if the transaction is saved as a template..

- The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.
- Click the **E-banking reference number** hyper link. The system displays the View initiated transaction screen.

**View Initiated Transactions**

04-03-2011 10:01:49 GMT +0530

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Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
111736121060327	Adhoc Account Statement Request	23-02-2011 11:49:15 GMT +0530	CUSER11	23-02-2011 11:49:20 GMT +0530	Under Process [11]	1		

**Adhoc Statement Request**

Account Type: Current and Savings Account Number: 00100011801

Date From(dd-mm-yyyy): 01-01-2007 Date To(dd-mm-yyyy): 10-10-2010

Note: 80010#80010 : Request timed out

**Audit Detail**

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
CUSER11	23-02-2011 11:49:20 GMT +0530	Under Process [11]		0	80010
CUSER11	23-02-2011 11:49:20 GMT +0530	Under Process [25]		0	80010 : Request timed out
CUSER11	23-02-2011 11:49:15 GMT +0530	Authorized [3]		0	

Back

- Click the **Back** button to return to the previous screen.

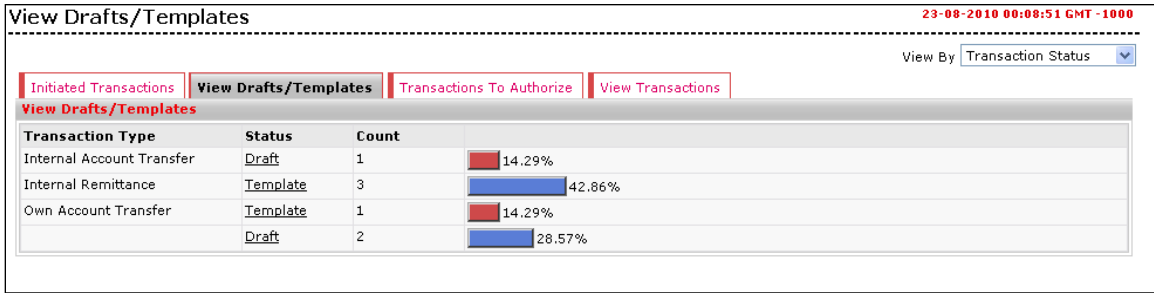
## 4. View Drafts/ Templates

View Drafts / templates Tab displays the transactions for which you have created drafts or templates. You can see the drafts and templates' and use them to initiate the transactions from this screen. The difference between saving as template and saving as a draft is that while saving as draft you can save without entering complete details but while saving as a template you can save as a template only after entering completely correct details.

### To view transactions

1. Logon to **Internet Banking** application
2. Navigate through the menu to **Dashboard >View Transactions**. The system displays the **View Transactions** screen

View Transactions



Field Description

Field Name	Description
<b>View Drafts/ Templates</b>	
<b>Transaction type</b>	[Display] This column displays the transaction type
<b>Status</b>	[Display] Displays the status of transactions. Click on the hyperlink to display the search results as per search criteria for the selected transaction. The status of transaction can be : <ul style="list-style-type: none"> <li>• Initiated</li> <li>• Semi Authorized</li> <li>• Rejected by Host</li> <li>• Authorized</li> <li>• Deleted</li> <li>• Accepted</li> <li>• Rejected by Authorizer</li> </ul>
<b>Count</b>	[Display] Number of transaction for each transaction type with same status.
<b>Graph</b>	[Display] Displays the count as a graph.

3. Click on the **status** of the transaction. The system displays the **Search Authorization Transactions** screen.

**Search Authorization Transactions**

**Search Transactions** 04-03-2011 12:18:04 GMT +0530

▼ To add more search criteria

EBanking Reference No.\*:

Other Search Criteria:

Transaction Type\*:

Customer:

User Reference Number:

Transaction Period\*:

Value Date From:

From Amount:

Currency:

OIN:

Status\*:

Account Number:

Initiator:

Value Date To:

To Amount:

Search

Records 1 to 2 of 2 |<< << >> >>| Page 1 of 1 >> >>|

EBanking Reference No.	Transaction Type	Transaction Status	Created On	Updated On	Created By	Updated
<a href="#">571957364021465</a>	SEPA Direct Debit	Template	10-02-2011 17:59:12 GMT +0530	10-02-2011 17:59:12 GMT +0530	CORPINIT	CORPINIT
<a href="#">817134646019959</a>	SEPA Direct Debit	Template	10-02-2011 14:42:56 GMT +0530	10-02-2011 14:42:56 GMT +0530	CORPINIT	CORPINIT

**Field Description**

Field Name	Description
<b>Search By</b>	
<b>EBanking Reference Number</b>	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
<b>Other Search Criteria</b>	[Radio Button] Select the radio button search by other search criteria.
<b>Transaction Type</b>	[Dropdown] Select the transaction type from the list.
<b>Status</b>	[Dropdown] Select the status from the list.
<b>Customer</b>	[Dropdown] Select the customer id from the list.
<b>Account Number</b>	[Input] Type the account number.
<b>User Reference Number</b>	[Input] Type the user reference number.

Field Name	Description
<b>Transaction Period</b>	<p>[Dropdown]</p> <p>Select the period in which the transaction was initiated.</p> <p>Values:</p> <ul style="list-style-type: none"> <li>• Last 1 Day</li> <li>• Last 6 Months</li> <li>• Last n Transactions</li> </ul> <p>Custom Date</p>
<b>From Date</b>	<p>[Date picker]</p> <p>Enter the date from to search by date range.</p> <p>From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.</p>
<b>To Date</b>	<p>[Date picker]</p> <p>Enter the To Date to search by date range.</p> <p>To Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.</p>
<b>Value Date From</b>	<p>[Date picker]</p> <p>Enter the Value Date From to search by value date range.</p>
<b>Value Date To</b>	<p>[Date picker]</p> <p>Enter the Value Date To to search by value date range.</p>
<b>From Amount</b>	<p>[Input]</p> <p>Enter the From Amount to search by amount range.</p>
<b>To Amount</b>	<p>[Input]</p> <p>Enter the To Amount to search by amount range.</p>
<b>Currency</b>	<p>[Dropdown]</p> <p>Select the currency from the list.</p>
<b>Search Results</b>	
<b>EBanking Reference Number</b>	<p>[Display]</p> <p>This column displays the EBanking Reference Number of the Transaction.</p>
<b>Transaction Type</b>	<p>[Display]</p> <p>This column displays the Name of the Transaction.</p>
<b>Transaction Status</b>	<p>[Display]</p> <p>This column displays the status of the Transaction.</p>

Field Name	Description
<b>Created On (Entity Time zone)</b>	[Display] This column displays the Date of creation of the Transaction as per the entity time zone.
<b>Created On (My time zone)</b>	[Display] This column displays the Date of creation of the Transaction as per the user's preferred time zone.
<b>Updated On</b>	[Display] This column displays the Date of update of the Transaction.
<b>Created By</b>	[Display] This column displays the User id with which the Transaction is created.
<b>Updated By</b>	[Display] This column displays the User id with which the Transaction is updated.
<b>User Reference Number</b>	[Display] This column displays the User Reference no of the Transaction.
<b>Value Date</b>	[Display] This column displays the Value date of the Transaction.
<b>Updated on My Time zone</b>	[Display] This column displays the date, time and time zone details of the transaction update.
<b>Created on My Time zone</b>	[Display] This column displays the date, time and time zone details of the transaction Created.
<b>Source Branch code</b>	[Display] This column displays the Source branch code of the transaction.
<b>Customer ID</b>	[Display] This column displays the customer id of the user.
<b>Transaction Id</b>	[Display] This column displays the transaction id of the transaction.
<b>Template Type</b>	[Display] This column displays the type of template if the transaction is saved as a template..

- 4. The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.
- 5. Click the **E banking Reference Number**. The system displays the **View transaction** screen

**View Transactions**

**View Transactions**
04-03-2011 12:19:47 GMT +0530

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Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
571957364021465	SEPA Direct Debit	10-02-2011 17:59:12 GMT +0530	CORPINIT	10-02-2011 17:59:12 GMT +0530	Template [19]	1		

User Reference Number: 984605394021464  
 OIN: IN77ZZZ12345678  
 OIN Description: IN77ZZZ12345678  
 Nominated Account: 00100011809 001 000000118  
 Sequence Type: One Off Mandate

**Debtor Details**

Debtor ID: IN77ZZZ12345678  
 Debtor Name: IN77ZZZ12345678  
 Debtor IBAN: IN77ZZZ12345678

**Debtor Bank Details**

Debtor Bank Code (BIC): APACGB61003

**Payment Details**

Amount: 123  
 Currency: EUR  
 Receive Later : 24-12-2010

**Other Details**

Narrative:

**Audit Detail**

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
<input checked="" type="checkbox"/> CORPINIT	10-02-2011 17:59:12 GMT +0530	Template [19]		EUR 123.00	

Back
Delete
Initiate

- 6. Click the **Back** button to return to the Dashboard  
 OR  
 Click the **Delete** button to delete the Template/ Draft. The system displays the verify and confirm screen for delete.  
 OR  
 Click the **initiate** button to initiate the transaction with the displayed template/ Draft. The system displays the respective initiate transaction screen with the template / Draft details.



## 5. Business User Authorization


An Authorizer can view the transactions pending for their authorization using this transaction. Authoriser can authorize, reject or Send the transaction back for modification.

### To Authorize a transaction.

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Transaction Activities > Transactions > Transactions to Authorize**. The system displays the **Transactions to Authorize** screen.





### Transaction to Authorize

**View Authorization Transactions** 23-08-2010 01:29:18 GMT -1000

View By  

[Initiated Transactions](#) [View Drafts/Templates](#) [Transactions To Authorize](#) [View Transactions](#)

**Transactions To Authorize**

Transaction Type	Status	Count	
E Statement	<a href="#">Initiated</a>	1	 16.67%
International Draft	<a href="#">Initiated</a>	1	 16.67%
Multiple Internal Transfer	<a href="#">Initiated</a>	3	 50%
SEPA Card Payment	<a href="#">Initiated</a>	1	 16.67%

**Field Description**

<b>Field Name</b>	<b>Description</b>
<b>Transaction Type</b>	[Display] Gives the list of transaction.
<b>Status</b>	[Display] Displays the status of transactions. Click on the hyperlink to display the search results as per search criteria for the selected transaction. The status of transaction can be : <ul style="list-style-type: none"><li>• Initiated</li><li>• Semi Authorized</li><li>• Rejected by Host</li><li>• Authorized</li><li>• Deleted</li><li>• Accepted</li><li>• Rejected by Authorizer</li></ul>
<b>Count</b>	[Display] Number of transaction for each transaction type with same status.
<b>Graph</b>	[Display] Displays the count as a graph.

3. Click the status link of the transaction. The system displays the **Search Authorization Transactions** screen.

Search Authorization Transaction

04-03-2011 12:25:50 GMT +0530

**Search Authorization Transactions**

▼ To add more search criteria

EBanking Reference No.\*:

Other Search Criteria:

Transaction Type\*:

Customer:

User Reference Number:

Transaction Period\*:

Value Date From:

From Amount:

Currency:

Status\*:

Account Number:

Initiator:

Value Date To:

To Amount:

Search

Records 1 to 2 of 2 |<< << Page 1 of 1 >> >>|

None/All	Value Date	Transaction ID	Spot/Online Deal	EBanking Reference No.	Transaction Type	Transaction Status	Created On
<input type="checkbox"/>	05-03-2011	ITG	N	<a href="#">201106386074046</a>	Internal Account Transfer	Initiated	04-03-2011 12:23:49 GMT +05
<input type="checkbox"/>	05-03-2011	ITG	N	<a href="#">204986106074050</a>	Internal Account Transfer	Initiated	04-03-2011 12:24:41 GMT +05

Note : Indicates Linked References.

Authorize
Reject
Back

Field Description

Field Name	Description
<b>Search By</b>	
<b>EBanking Reference Number</b>	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
<b>Other Search Criteria</b>	[Radio Button] Select the radio button search by other search criteria.
<b>Transaction Type</b>	[Dropdown] Select the transaction type from the list.
<b>Status</b>	[Dropdown] Select the status from the list.
<b>Customer</b>	[Dropdown] Select the customer id from the list.

Field Name	Description
<b>Account Number</b>	[Input] Type the account number.
<b>User Reference Number</b>	[Input] Type the user reference number.
<b>Transaction Period</b>	[Dropdown] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> <li>• Last 1 Day</li> <li>• Last 6 Months</li> <li>• Last n Transactions</li> </ul> Custom Date
<b>From Date</b>	[Date picker] Enter the date from to search by date range. From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
<b>To Date</b>	[Date picker] Enter the To Date to search by date range. To Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
<b>Value Date From</b>	[Date picker] Enter the Value Date From to search by value date range.
<b>Value Date To</b>	[Date picker] Enter the Value Date To to search by value date range.
<b>From Amount</b>	[Input] Enter the From Amount to search by amount range.
<b>To Amount</b>	[Input] Enter the To Amount to search by amount range.
<b>Currency</b>	[Dropdown] Select the currency from the list.
<b>Search Results</b>	
<b>EBanking Reference Number</b>	[Display] This column displays the EBanking Reference Number of the Transaction.

Field Name	Description
<b>Transaction Type</b>	[Display] This column displays the Name of the Transaction.
<b>Transaction Status</b>	[Display] This column displays the status of the Transaction.
<b>Created On (Entity Time zone)</b>	[Display] This column displays the Date of creation of the Transaction as per the entity time zone.
<b>Created On (My time zone)</b>	[Display] This column displays the Date of creation of the Transaction as per the user's preferred time zone.
<b>Updated On</b>	[Display] This column displays the Date of update of the Transaction.
<b>Created By</b>	[Display] This column displays the User id with which the Transaction is created.
<b>Updated By</b>	[Display] This column displays the User id with which the Transaction is updated.
<b>User Reference Number</b>	[Display] This column displays the User Reference no of the Transaction.
<b>Value Date</b>	[Display] This column displays the Value date of the Transaction.
<b>Updated on My Time zone</b>	[Display] This column displays the date, time and time zone details of the transaction update.
<b>Created on My Time zone</b>	[Display] This column displays the date, time and time zone details of the transaction Created.
<b>Source Branch code</b>	[Display] This column displays the Source branch code of the transaction.
<b>Customer ID</b>	[Display] This column displays the customer id of the user.

Field Name	Description
<b>Transaction Id</b>	[Display] This column displays the transaction id of the transaction.
<b>Template Type</b>	[Display] This column displays the type of template if the transaction is saved as a template..

- The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.
  - Click the **E banking** reference number link. The system displays the **View Pending Authorization Transaction** screen along with the audit details.
- OR
- Select the check box in front of the transaction. Click the **Authorize** or **Reject** button to Authorize or Reject the transaction.

**View Pending Authorization Transaction**

23-08-2010 01:34:49 GMT -1000

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Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
182018095106292	Multiple Internal Transfer	02-08-2010 20:58:46 GMT -1000	ZIP1	02-08-2010 20:58:46 GMT -1000	Initiated [1]	1	02-08-2010	

User Reference :  
Source Account: 33300002804 333 333000028  
Destination Account: 33300002807 333

**Payment Details**

Transfer Amount: 100.00 INR  
Pay now: 02-08-2010

**Other Details**

Narrative:

Note:

**Audit Detail**

Authorizer/s	Authorized On	Status	Value Date	Amount Note
<input type="checkbox"/> ZIP1	02-08-2010 20:58:46 GMT -1000	Initiated [1]	02-Aug-2010	INR 100.00

Back
Authorize
Reject

**Field Description**

Field Name	Description
<b>Audit Details</b>	
<b>Authorizer's</b>	[Display] This column displays the user id of the user from which the transaction was last authorized.

Field Name	Description
<b>Authorized On</b>	[Display] This column displays the details of the date and time on which the transaction was last updated/ authorized.
<b>Status</b>	[Display] This column displays the status of the transaction.
<b>Value Date</b>	[Display] This column displays the value date of the transaction.
<b>Amount</b>	[Display] This column displays the amount of the transaction with currency.
<b>Note</b>	[Display] This column displays the Note if any was given while initiating / authorizing the transaction..

6. Click the **Back** button to return to the previous screen.  
OR  
Click the **Reject** button the system displays the Reject screen.  
OR  
Click the **Send to Modify** button to send the transaction for modifications.  
OR  
Click the **Authorize** button. The system displays the **Transaction for Authorization - Verify** screen

### 5.1. Authorize transaction

- 1. Click the **Authorize** button. The system displays the **Transaction for Authorization - Verify** screen

#### Transaction for Authorization - Verify

**Transactions For Authorization - Verify** 23-08-2010 01:43:10 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
105424280162833	E Statement	ZIP1	16-08-2010 01:08:46 GMT -1000	Initiated	1	

Account Type: CASA  
Account No/Credit Card No: 00000013475

Primary Email Id: AB@AB.COM      Secondary Email Id:  
Frequency: Monthly      Start Date:

Note :


**Audit Detail**

Authorizer/s	Authorized On	Status	Value Date	Amount Note
<input checked="" type="checkbox"/> ZIP1	16-08-2010 01:08:46 GMT -1000	Initiated [1]		0

- 2. Click the **Back** button to return to the previous screen.  
OR  
Click the **Authorize** button. The system displays the **Transaction for Authorization - Confirm** screen.
- 3. On authorizing the transaction if there are more than one Authorizers the transaction goes to the semi authorized state and needs to be further authorized by the second authorizer in a similar process as shown above.



Transaction for Authorization - Confirm

 Transaction submitted has been authorized

**Transactions For Authorization - Confirm** 23-08-2010 01:43:55 GMT -1000

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Reference Number	Transaction Type	Updated By	Updated On	Previous Status	Version	Value Date	Current Status	Host Reference Number
105424280162833	E Statement	ZIP1	16-08-2010 01:08:46 GMT -1000	Initiated	1		Accepted	

\*\* For Timed out transactions - Please check the status in dashboard.


Account Type: CASA  
Account No/Credit Card No: 00000013475

Primary Email Id: AB@AB.COM      Secondary Email Id:  
Frequency: Monthly      Start Date:

Note:

**Audit Detail**

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
<input checked="" type="checkbox"/> ZIP1	16-08-2010 01:08:46 GMT -1000	Initiated [1]		0	



4. Click the **OK** button. The system displays the **Transaction to Authorize** screen

## 5.2. Reject transactions

1. Click the **Reject** button on the View Pending Authorization transaction screen. The system displays the **Transaction for Reject - Verify** screen.

### Transaction for Reject - Verify

**Transactions For Reject - Verify** 23-08-2010 01:45:51 GMT -1000


Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
211616352052723	International Draft	ZIP1	25-07-2010 20:02:26 GMT -1000	Initiated	1	25-Jul-2010

Note :

**Back** **Reject**

2. Click the **Back** button to return to the previous screen to make any changes  
OR  
Click the **Reject** button to confirm the Rejection.

### Transaction for Reject - Confirm

 Transaction submitted has been rejected

**Transactions For Reject - Confirm** 23-08-2010 01:54:18 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Previous Status	Version	Value Date	Current Status	Host Reference Number
211616352052723	International Draft	ZIP1	25-07-2010 20:02:26 GMT -1000	Initiated	1	25-07-2010	<b>Rejected by Authorizer</b>	

\*\* For Timed out transactions - Please check the status in dashboard.

Note

**OK**

3. Click the **OK** button the system displays the **Transaction to authorize** screen.

### 5.3. Send To Modify

- 1. Click the **Send To Modify** button. The system displays the **Transactions for send to Modify - Verify** screen.

#### Transactions for send to Modify - Verify

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
648300160105679	SEPA Card Payment	ZIP1	02-08-2010 20:38:42 GMT -1000	Initiated	2	02-Aug-2010

User Reference Number  
OIN\*: UK21ZZBOMPVLTD  
OIN Description\*: SHSDJK  
SEPA Card Number\*: 6568

**Beneficiary Details**  
Beneficiary Id\*: SDAD  
Name\*: ADASD  
Beneficiary Account (IBAN)\*: 21332  
Beneficiary Email

**Beneficiary Bank Details**  
Beneficiary Bank Code (BIC)\*: BCITITM1

**Payment Details**  
Amount\*: 23  
Currency\*: EUR  
Pay now 02-08-2010

**Other Details**  
Narrative

Note :

**Audit Detail**

Authorizer/s	Authorized On	Status	Value Date	Amount Note
<input checked="" type="checkbox"/> ZIP1	02-08-2010 20:38:42 GMT -1000	Initiated [1]	02-Aug-2010	EUR 23.00

- 2. Click the **Back** button to return to the previous screen.  
OR  
Click the **Send to Modify** button. The system displays the **Transactions for send to Modify - Confirm** Screen

Transactions for send to Modify - Verify

✔ Transaction submitted has been send to modify

**Transactions For Send To Modify - Confirm** 23-08-2010 02:04:00 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Previous Status	Version	Value Date	Current Status	Host Reference Number
648300160105679	SEPA Card Payment	ZIP1	02-08-2010 20:38:42 GMT -1000	Initiated	2	02-08-2010	Rejected for Modify	

\*\* For Timed out transactions - Please check the status in dashboard.

User Reference Number  
 OIN\*: UK21ZZBOMPVTLTD  
 OIN Description\*: SHSDJK  
 SEPA Card Number\*: 6568

**Beneficiary Details**  
 Beneficiary Id\*: SDAD  
 Name\*: ADASD  
 Beneficiary Account (IBAN)\*: 21332  
 Beneficiary Email

**Beneficiary Bank Details**  
 Beneficiary Bank Code (BIC)\*: BCITITM1

**Payment Details**  
 Amount\*: 23  
 Currency\*: EUR  
 Pay now 02-08-2010

**Other Details**  
 Narrative

Note

**Audit Detail**

Authorizer/s	Authorized On	Status	Value Date	Amount Note
ZIP1	02-08-2010 20:38:42 GMT -1000	Initiated [1]	02-Aug-2010	EUR 23.00

OK

3. Click the **Ok** button. The system displays the transaction to Authorize screen.
4. Once the transaction has been sent for modification, the transaction is not available for further authorization and the transaction is available with the previous authorizers for Copy.
5. The transaction goes to the initiator for modification. The transaction is available with all the authorizers to copy the transaction and initiate a similar transaction if required.

View Transactions

**View Transactions** 23-08-2010 02:10:50 GMT -1000

---

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
205682187172810	Change Users Limits	19-08-2010 02:15:41 GMT -1000	AmiCorp1	19-08-2010 02:15:41 GMT -1000	Initiated [1]	1		

Type	Initiation Limit		Daily Authorization Limit	
	Minimum Transaction Amount	Maximum Transaction Amount	Total Amount	Number of Transactions
<b>Demand Draft-Pay Order Request</b>				
<b>Current Limits</b>	No Txn Limit	Unlimited	Unlimited	Unlimited
<b>New limits</b>	10.00 USD	1,000.00 USD	Unlimited	Unlimited

Note:

Audit Detail				
Authorizer/s	Authorized On	Status	Value Date	Amount Note
AmiCorp1	19-08-2010 02:15:41 GMT -1000	Initiated [1]		USD 0.00

Back
Copy Transaction

- 6. Click the **Back** button to return to the previous screen.
- OR
- Click the **Copy transaction** button. The system displays the initiate transaction screen to modify the transaction.

Initiate Transaction

**Demand Draft-Pay Order Request** 23-08-2010 02:27:30 GMT -1000

---

**Payment To**

Existing Template

Make New Payment

User Reference Number:

Source Account\*: 010000863 000863EUR01 Sachin Tendulkar EUR 1,005,054.00  1,005,054.00 EUR

**Beneficiary Details**

Beneficiary Name\*: ben113

**Draft Details**

Draft Favouring\*:

Draft Payable at\*: Mumbai  Select Branch\*: BANK FUTURA - CORPORATE DEPOSITS MO

Draft Amount\*:  USD

Pay now  16-08-2010

Pay later

**Other Details**

Remitter's Instruction:

Narrative:

**Mode of Delivery**

Branch\*

Courier\*

Post\*

Draft Delivery Option\*:

Name\*:

- 7. Modify the transactions details and click the **initiate** button. The system displays the verify and confirm screen for the transaction.
- 8. The transaction is available for authorization to the authorizers again.

## 6. View Transactions

View Transactions Tab displays the transactions for which you have view access. You can see the transactions initiated or authorized by other users. You can see the summary templates using predefined criteria through which you can drill down to view actual transaction details.

### To view transactions

1. Logon to **Internet Banking** application
2. Navigate through the menu to **Transaction Activities > Transactions**. The system displays the **View Transactions** screen

## View Transactions

View Transactions			23-08-2010 02:30:18 GMT -1000	
			View By <span>Transaction Status</span> ▾	
<a href="#">Initiated Transactions</a>   <a href="#">View Drafts/Templates</a>   <a href="#">Transactions To Authorize</a>   <a href="#">View Transactions</a>				
View Transactions				
Transaction Type	Status	Count		
Domestic Funds Transfer	<a href="#">Accepted</a>	6		9.38%
	<a href="#">Under Process</a>	2		3.12%
Domestic Transfer Bene	<a href="#">Accepted</a>	3		4.69%
	<a href="#">Pending for Processing</a>	3		4.69%
International Draft	<a href="#">Accepted</a>	1		1.56%
International Transfer Bene	<a href="#">Accepted</a>	2		3.12%
Multiple Internal Transfer	<a href="#">Accepted</a>	6		9.38%
	<a href="#">Accepted</a>	1		1.56%
Open New Account	<a href="#">Accepted</a>	1		1.56%
	<a href="#">Pending for Processing</a>	1		1.56%
Own Account Transfer	<a href="#">Accepted</a>	3		4.69%
Pay Bill	<a href="#">Accepted</a>	7		10.94%
	<a href="#">Accepted</a>	12		18.75%
SEPA Card Payment	<a href="#">Accepted</a>	4		6.25%
SEPA Card Payment Bene	<a href="#">Accepted</a>	1		1.56%
SEPA Credit Transfer	<a href="#">Accepted</a>	4		6.25%
SEPA Credit Transfer Bene	<a href="#">Accepted</a>	1		1.56%
SEPA Direct Debit Bene	<a href="#">Accepted</a>	3		4.69%
UK Payments	<a href="#">Accepted</a>	4		6.25%
UK Payments Bene	<a href="#">Accepted</a>			

## Field Description

Field Name	Description
<b>Transaction Type</b>	[Display] Gives the list of transaction.
<b>Status</b>	[Display] This column displays the status of transactions.
<b>Count</b>	[Display] Number of transaction for each transaction type with same status.
<b>Graph</b>	[Display] This column displays the count as a graph.

3. Click the **status** link. The system displays search authorization transactions screen.

## Search Transactions



**Search Transactions** 04-03-2011 12:28:14 GMT +0530

▼ To add more search criteria

EBanking Reference No.\*:

Other Search Criteria:

Transaction Type\*:  Status\*:

Customer:  Account Number:

User Reference Number:  Initiator:

Transaction Period\*:

Value Date From:  Value Date To:

From Amount:  To Amount:

Currency:

**Search**

Records 1 to 8 of 8 Page 1 of 1

EBanking Reference No.	Transaction Type	Transaction Status	Created On	Created On-My Timezone	Updated On
<a href="#">103742345045854</a>	Internal Account Transfer	Initiated	17-02-2011 17:29:29 GMT +0530	17-02-2011 17:29:29 GMT +0530	17-02-2011 17:29:29
<a href="#">111783613048033</a>	Internal Account Transfer	Initiated	18-02-2011 14:28:58 GMT +0530	18-02-2011 14:28:58 GMT +0530	18-02-2011 14:28:58
<a href="#">117627331048061</a>	Internal Account Transfer	Initiated	18-02-2011 14:30:34 GMT +0530	18-02-2011 14:30:34 GMT +0530	18-02-2011 14:30:34
<a href="#">201106386074046</a>	Internal Account Transfer	Initiated	04-03-2011 12:23:49 GMT +0530	04-03-2011 12:23:49 GMT +0530	04-03-2011 12:23:49
<a href="#">204986106074050</a>	Internal Account Transfer	Initiated	04-03-2011 12:24:41 GMT +0530	04-03-2011 12:24:41 GMT +0530	04-03-2011 12:24:41
<a href="#">663846767048042</a>	Internal Account Transfer	Initiated	18-02-2011 14:29:49 GMT +0530	18-02-2011 14:29:49 GMT +0530	18-02-2011 14:29:49
<a href="#">780176970048008</a>	Internal Account Transfer	Initiated	18-02-2011 14:27:15 GMT +0530	18-02-2011 14:27:15 GMT +0530	18-02-2011 14:27:15
<a href="#">838734519048085</a>	Internal Account Transfer	Initiated	18-02-2011 14:31:40 GMT +0530	18-02-2011 14:31:40 GMT +0530	18-02-2011 14:31:40

Note : Indicates Linked References.

**Back**

## Field Description

Field Name	Description
<b>Search By</b>	
<b>EBanking Reference Number</b>	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
<b>Other Search Criteria</b>	[Radio Button] Select the radio button search by other search criteria.
<b>Transaction Type</b>	[Dropdown] Select the transaction type from the list.
<b>Status</b>	[Dropdown] Select the status from the list.
<b>Customer</b>	[Dropdown] Select the customer id from the list.

Field Name	Description
<b>Account Number</b>	[Input] Type the account number.
<b>User Reference Number</b>	[Input] Type the user reference number.
<b>Transaction Period</b>	[Dropdown] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> <li>• Last 1 Day</li> <li>• Last 6 Months</li> <li>• Last n Transactions</li> </ul> Custom Date
<b>From Date</b>	[Date picker] Enter the date from to search by date range. From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
<b>To Date</b>	[Date picker] Enter the To Date to search by date range. To Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
<b>Value Date From</b>	[Date picker] Enter the Value Date From to search by value date range.
<b>Value Date To</b>	[Date picker] Enter the Value Date To to search by value date range.
<b>From Amount</b>	[Input] Enter the From Amount to search by amount range.
<b>To Amount</b>	[Input] Enter the To Amount to search by amount range.
<b>Currency</b>	[Dropdown] Select the currency from the list.
<b>Search Results</b>	
<b>EBanking Reference Number</b>	[Display] This column displays the EBanking Reference Number of the Transaction.

Field Name	Description
<b>Transaction Type</b>	[Display] This column displays the Name of the Transaction.
<b>Transaction Status</b>	[Display] This column displays the status of the Transaction.
<b>Created On (Entity Time zone)</b>	[Display] This column displays the Date of creation of the Transaction as per the entity time zone.
<b>Created On (My time zone)</b>	[Display] This column displays the Date of creation of the Transaction as per the user's preferred time zone.
<b>Updated On</b>	[Display] This column displays the Date of update of the Transaction.
<b>Created By</b>	[Display] This column displays the User id with which the Transaction is created.
<b>Updated By</b>	[Display] This column displays the User id with which the Transaction is updated.
<b>User Reference Number</b>	[Display] This column displays the User Reference no of the Transaction.
<b>Value Date</b>	[Display] This column displays the Value date of the Transaction.
<b>Updated on My Time zone</b>	[Display] This column displays the date, time and time zone details of the transaction update.
<b>Created on My Time zone</b>	[Display] This column displays the date, time and time zone details of the transaction Created.
<b>Source Branch code</b>	[Display] This column displays the Source branch code of the transaction.
<b>Customer ID</b>	[Display] This column displays the customer id of the user.

Field Name	Description
<b>Transaction Id</b>	[Display] This column displays the transaction id of the transaction.
<b>Template Type</b>	[Display] This column displays the type of template if the transaction is saved as a template..

- The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.
- Click the **Reference Number** link to view the further details of the transaction.

## View Transactions

**View Transactions**
23-08-2010 02:31:46 GMT -1000

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
192729615022367	Domestic Transfer Bene	20-07-2010 22:25:20 GMT -1000	ADIRET	20-07-2010 22:25:21 GMT -1000	Accepted [5]	1		

Transaction Type: Domestic Account Transfer

Beneficiary Id: dfsf  
Beneficiary Name: sdfsdfs  
Account Type: Pay Over the Counter  
Beneficiary Address: sdfsdfsdfs  
City: sdfsdfs  
Beneficiary Email:

**Enter Beneficiary Bank Details**

Beneficiary Account Number:  
National Clearing Code Type: CHAPS Network  
National Clearing Codes: APACGB5101  
Bank Name:  
Bank Address: LONDON  
UK  
Beneficiary Bank City: LONDON  
Visibility: Public

Note:

**Audit Detail**

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
ADIRET	20-07-2010 22:25:21 GMT -1000	Accepted [5]		0	
ADIRET	20-07-2010 22:25:21 GMT -1000	Under Process [25]		0	
ADIRET	20-07-2010 22:25:20 GMT -1000	Authorized [3]		0	

- Click the **Back** button to return to the Dashboard  
OR  
Click the **Copy transaction** button to copy the transaction. The system displays the initiate respective transaction screen with similar details.

## 7. Transactions to Release

Transactions to release transaction allow you to release the transaction if the transaction is set as release required. The transaction is available in the dashboard for release.

### To view transactions

1. Logon to **Internet Banking** application
2. Navigate through the menu to **Transaction Activities > Transactions To Release**. The system displays the **Transactions To Release** screen.

### Transactions to Release

**Request Processing** 23-08-2010 02:34:27 GMT -1000

---

**Search Criteria**

Transaction Reference No: <input style="width: 90%;" type="text"/>	Initiator: <input style="width: 90%;" type="text"/>
From Date: <input style="width: 90%;" type="text"/>	To Date: <input style="width: 90%;" type="text"/>

### Field Description

Field Name	Description
<b>Entity</b>	[Mandatory, Dropdown] Select the Entity from the dropdown list.
<b>Customer Id</b>	[Optional, Alphanumeric, 20] Type the Customer Id for the search criteria.

Field Name	Description
<b>Transaction Reference Number</b>	[Optional, Alphanumeric, 20] Type the Transaction Reference Number for the search criteria.
<b>Initiator</b>	[Optional, Alphanumeric, 20] Type the name of the initiator for the search criteria.
<b>Start Date</b>	[Optional, Pick List] Select the Start date for the search criteria.
<b>End Date</b>	[Optional, Pick List] Select the End date for the search criteria.

3. Enter the required data, Click the **Search** button. The system displays Transactions to Release screen.

### Transactions to Release

24-08-2010 01:51:14 GMT -1000

---

**Request Processing**

**Search Criteria**

Transaction Reference No:  Initiator:   
 From Date:  To Date:

Records 1 to 1 of 1 | << << Page 1 of 1 >> >>|

EBanking Reference No.	Transaction Type	Status	Created On	Updated On	Created By
415248012102440	Stop Payment on Wired Transfer	Pending for Processing	06-08-2010 01:54:17 GMT -1000	06-08-2010 01:54:17 GMT -1000	MAXCORP

### Field Description

Field Name	Description
<b>EBanking Reference Number</b>	[Display] This column displays the EBanking Reference Number of the Transaction.
<b>Transaction type</b>	[Display] This column displays the type of the Transaction.
<b>Status</b>	[Display] This column displays the status of the Transaction.
<b>Created On</b>	[Display] This column displays the Date of creation of the Transaction.
<b>Updated On</b>	[Display] This column displays the Date of update of the Transaction.

<b>Field Name</b>	<b>Description</b>
<b>Created By</b>	[Display] This column displays the User id with which the Transaction is created.
<b>Updated By</b>	[Display] This column displays the User id with which the Transaction is updated.
<b>Version</b>	[Display] This column displays the Version no of the Transaction.
<b>State Bill</b>	[Display] This column displays the State bit of the Transaction.
<b>Authorization type</b>	[Display] This column displays the Authorization type of the Transaction.
<b>Bulk File transaction</b>	[Display] This column displays if the transaction is a bulk/ file transaction.
<b>Status code</b>	[Display] This column displays the status code of the Transaction.
<b>User Reference Number</b>	
<b>Account Cust id</b>	[Display] This column displays the account cust id of the Transaction.
<b>Account Number</b>	[Display] This column displays the account number of the Transaction.
<b>Source Branch code</b>	[Display] This column displays the Source branch code of the Transaction.
<b>Txn Amount</b>	[Display] This column displays the amount of the Transaction.
<b>Customer Id</b>	[Display] This column displays the Customer id of the Transaction.
<b>Cust group id</b>	[Display] This column displays the Customer id group of the Transaction.
<b>Currency</b>	[Display] This column displays the currency of the Transaction.

Field Name	Description
<b>Bulk file Reference Number</b>	[Display] This column displays the bulk file Reference no of the Transaction.
<b>Linked Reference No</b>	[Display] This column displays the linked Reference no of the Transaction.
<b>Transaction Under process</b>	[Display] This column displays the name of Transaction under process..
<b>Value Date</b>	[Display] This column displays the Value date of the Transaction.

4. Click the **E Banking Reference Number** link to view the **View Release** screen.

**View Release**

**View Request Processing** 24-08-2010 01:52:41 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
415248012102440	Stop Payment on Wired Transfer	MAXCORP	06-08-2010 17:24:17	Pending for Processing	1	

Note

Audit Detail					
Authorizer/s	Authorized On	Status	Value Date	Amount	Note
<input checked="" type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Pending for Processing [60]		0	
<input checked="" type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0	

Back
Process
Reject Request

5. Click the **Back** button to return to the Dashboard  
 OR  
 Click the **Accept Request** button to accept the Release request. The system displays the **Transaction for accept request - Verify** screen.  
 OR  
 Click the **Reject Request** button to reject the Release request. The system displays the **Transaction for Accept/ Reject request - Verify** screen



Transactions for Accept/ Reject Request - Verify

Transactions For Process - Verify																														
Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date																								
415248012102440	Stop Payment on Wired Transfer	MAXCORP	06-08-2010 17:24:17	Pending for Processing	1																									
Note																														
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Audit Detail																														
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MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0																										
					Back	Confirm																								

- Click the **Back** button to return to the previous screen.  
OR  
Click the **Confirm** button. The system displays the **Transaction to Accept/ Reject - Confirm** screen.

Transactions for Accept/ Reject Request - Confirm

Transactions For Process - Confirm																														
Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date																								
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Audit Detail																														
Authorizer/s	Authorized On	Status	Value Date	Amount	Note																									
MAXCORP	06-08-2010 01:54:17 GMT -1000	Pending for Processing [60]		0																										
MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0																										
					Ok																									

- Click the **OK** button. The system displays the Transaction to release Screen.



Oracle FLEXCUBE Direct Banking  
Corporate customer Services- Transaction Dashboard  
May 2012  
Version Number: 12.0.0

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**Hardware and Software**  
  
**Engineered to Work Together**