

Oracle FLEXCUBE Direct Banking
Release 12.0.0
Plain Browser Based Mobile Banking
User Manual



Part No. E52305-01

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1. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available
×	Pre integrated Host interface not available
Y	Yes
N	No

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Log In	NH	NH	Y
Logout	NH	NH	Y
Account Activity	×	★	N
Account Details	×	★	Y
My Accounts	×	★	Y
Ad-hoc Statement Request	×	★	N

Transaction Host Integration Matrix

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Stop /Unblock Cheque Request	×	★	N
Cheque Status Inquiry	×	★	N
Cheque Book Request	×	★	N
Pay Bill	×	★	N
Register Biller	×	★	N
Delete Biller	NH	★	N
Loan Details	✓	★	N
Foreign Exchange Rate inquiry	×	★	N
Own Account Transfer	✓	★	Y
Internal Transfer	×	★	N
Domestic Payments	×	★	N
Deposit Redemption	×	★	N
Transactions to Authorize	NH	NH	N
Mailbox	NH	NH	N
Credit Card Details	×	★	N
Credit Card Statement	×	★	N
Change Password	NH	NH	Y
Term Deposit Details	×	★	N
Contract Term Deposit View	×	★	N
Force Change Password	NH	NH	Y
Buy Fund	×	★	N
Redeem Fund	×	★	N
Portfolio	×	★	N
Switch Mutual Fund	×	★	N
Order Status	×	★	N
Transaction Password Behavior	NH	NH	Y

Transaction Host Integration Matrix

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Financing Details	NH	★	N
ATM / Branch Locator (iPhone Browser only)	×	★	N

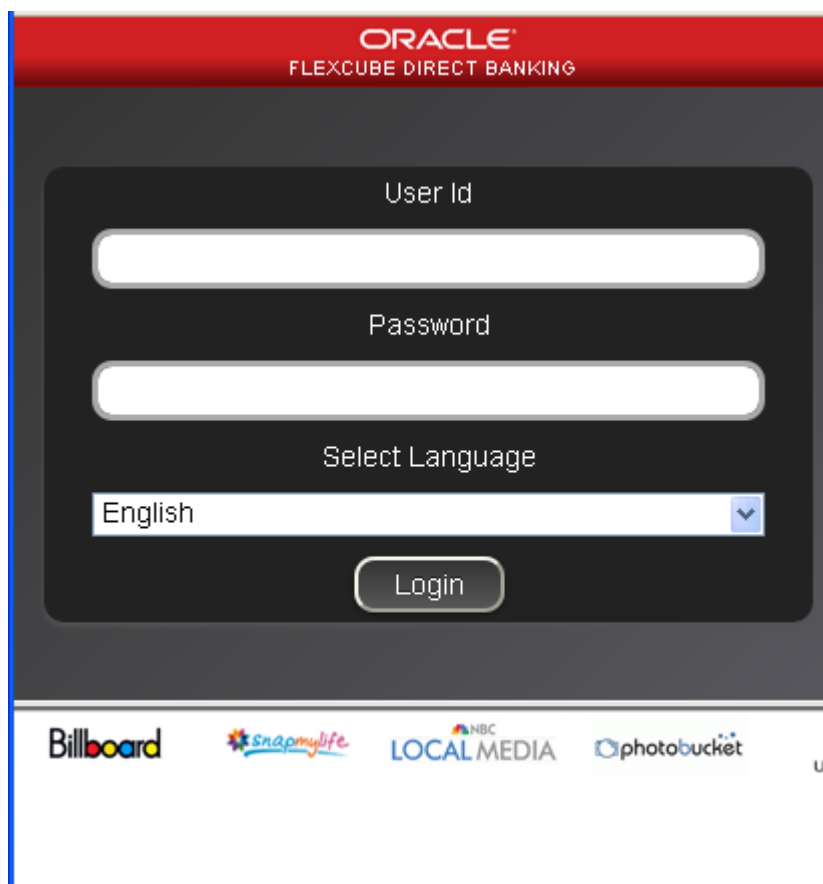
2. Log In

This option allows you to perform the transaction through Oracle FLEXCUBE Direct Banking system using the browser based mobile.

To login into the browser based Mobile Banking Application

1. Enter the appropriate URL provided for web based mobile banking. The system displays **Login** Screen.

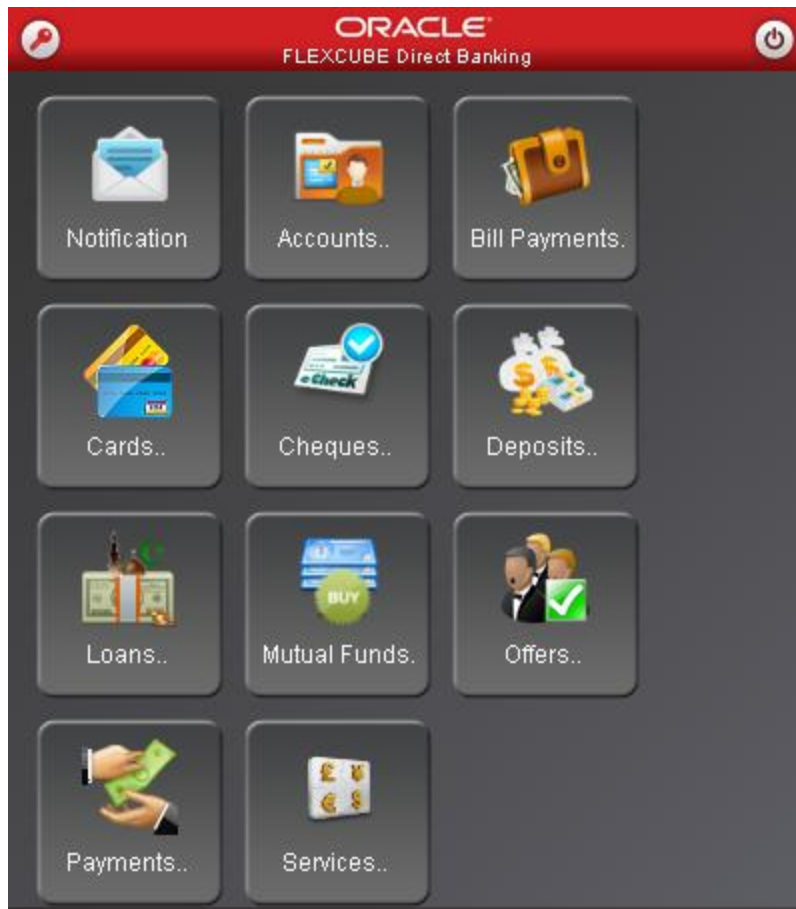
Login



The image shows a screenshot of the Oracle Flexcube Direct Banking login interface. At the top, there is a red header bar with the Oracle logo and the text "FLEXCUBE DIRECT BANKING". Below this, the login form is displayed on a dark grey background. It contains three input fields: "User Id", "Password", and "Select Language". The "Select Language" dropdown menu is currently set to "English". Below the input fields is a "Login" button. At the bottom of the form, there is a white banner with logos for Billboard, Snapmylife, LOCAL MEDIA (with NBC logo), and photobucket.

2. Enter the user id and password provided to login.
3. Click the **Login** button. The system displays **Menu** screen.

Menu



4. Click any of the transaction icon to proceed with that transaction

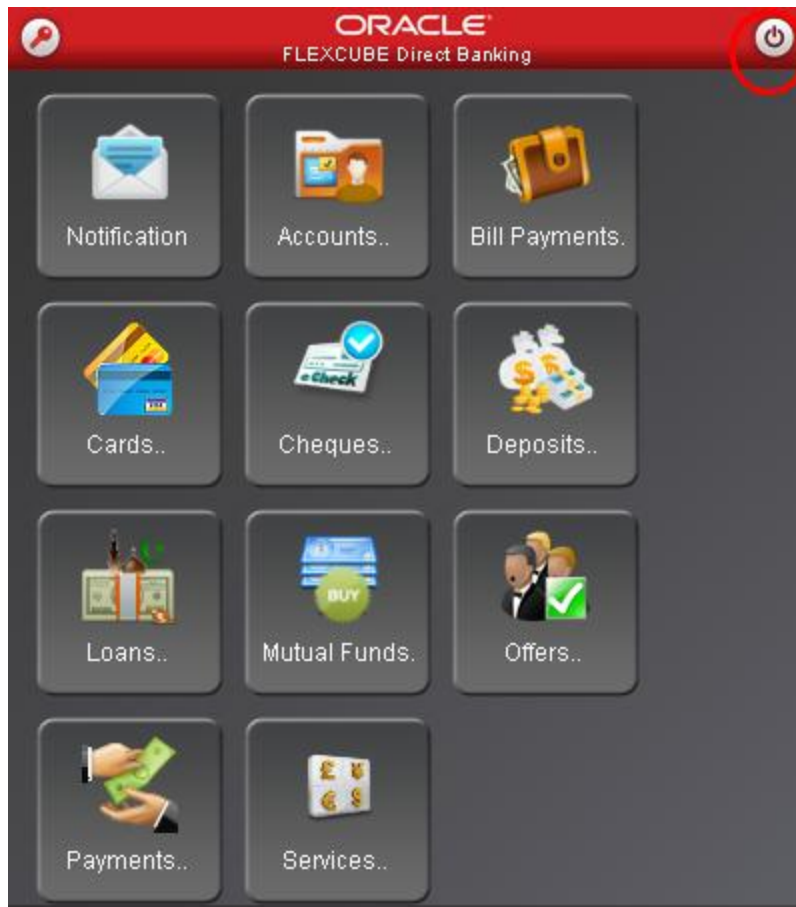
3. Logout

This option enables you to log off the application.

To log out of the browser based Mobile Banking Application

1. Log on to the browser based Mobile Banking application.
2. Click the encircled **Log off** button in the **Menu** screen.

Menu



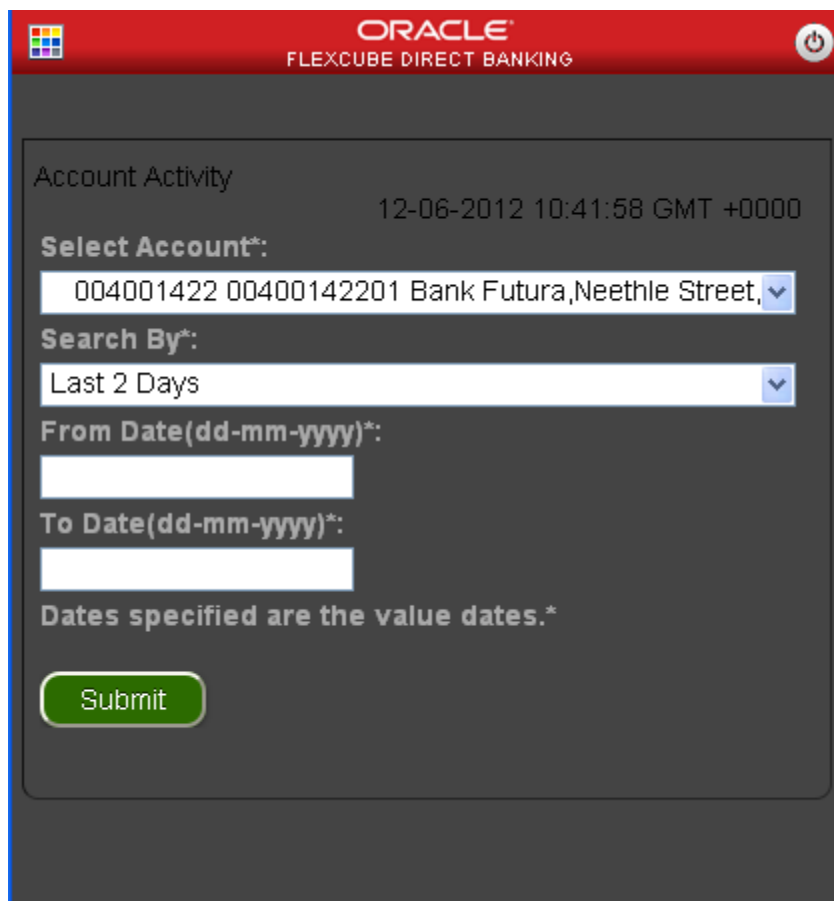
The system displays **Login** screen.

4. Account Activity

This option enables you to get the account activity details for a selected account and a specified period.

To view the account activity details

1. Log on to the browser based Mobile Banking application.
2. Click the **Accounts ->Account Activity** icon from the menu. The system displays **Account Activity** screen.

Account Activity


The screenshot shows the Oracle Flexcube Direct Banking interface. At the top is a red header bar with the Oracle logo and the text "ORACLE FLEXCUBE DIRECT BANKING". Below the header, the page title "Account Activity" is displayed. The current date and time are shown as "12-06-2012 10:41:58 GMT +0000". The form contains the following fields:

- Select Account*:** A dropdown menu with the selected value "004001422 00400142201 Bank Futura, Neethle Street,".
- Search By*:** A dropdown menu with the selected value "Last 2 Days".
- From Date(dd-mm-yyyy)*:** An empty text input field.
- To Date(dd-mm-yyyy)*:** An empty text input field.

Below these fields, a note states: "Dates specified are the value dates.*". At the bottom of the form is a green "Submit" button.

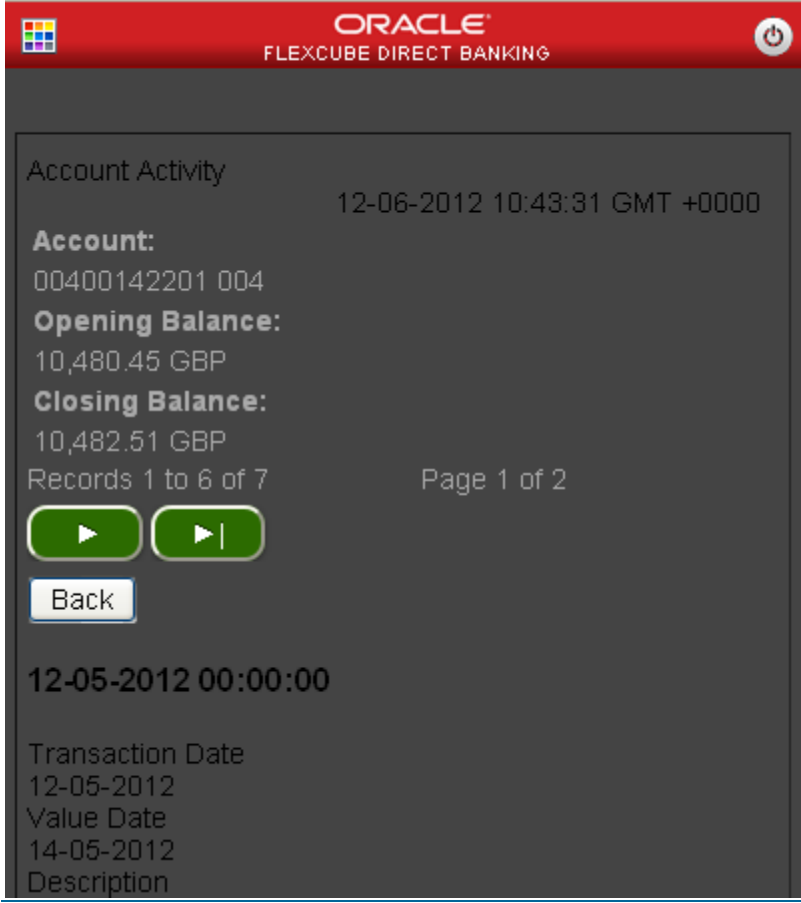
Field Description

Field Name	Description
Select Account	[Mandatory, Dropdown] Select the account whose activity details are needed from the dropdown list.
Search By	[Mandatory, Drop down] Select the search by option from the dropdown list. The Options are <ul style="list-style-type: none"> • Last 2 Days • Last 5 Days • Between two dates
From Date	[Conditional, Alphanumeric,10] Type the start date from which the transaction details have to be generated

Field Name	Description
To Date	[Conditional, Alphanumeric, 10] Type the end date up to which the transaction details have to be generated.
<div>Note: From Date and To Date fields are applicable only when Between two dates option is selected from the Search By drop-down.</div>	

3. Enter the required details.
4. Click the **Submit** button. The system displays the details in the **Account Activity** screen.

Account Activity



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FLEXCUBE DIRECT BANKING

Account Activity
12-06-2012 10:43:31 GMT +0000

Account:
00400142201 004

Opening Balance:
10,480.45 GBP

Closing Balance:
10,482.51 GBP

Records 1 to 6 of 7 Page 1 of 2

▶ ▶|

Back

12-05-2012 00:00:00

Transaction Date
12-05-2012
Value Date
14-05-2012
Description

(Screen1)

04-04-2012 00:00:00

Transaction Date
 04-04-2012
 Value Date
 05-04-2012
 Description
 INTEREST
 Transaction Reference Number
 004INRPGBP 00001
 Credit Amount
 89.01 GBP

04-05-2012 00:00:00

Transaction Date
 04-05-2012
 Value Date
 05-05-2012
 Description
 TAX
 Transaction Reference Number
 004INRPGBP 00002
 Debit Amount
 4.34 GBP

[\(Screen 2\)](#)**Field Description**

Field Name	Description
Account	[Display] This field displays the Account number. This field is not displayed in case of pagination.
Opening Balance	[Display] This field displays the opening balance of the account. This field is not displayed in case of pagination.
Closing Balance	[Display] This field displays the closing balance of the account. This field is not displayed in case of pagination.

Field Name	Description
Transaction Date	[Display] This field displays the transaction date for any transaction performed from that account.
Value date	[Display] This field displays the processing date of the particular transaction
Description	[Display] This field displays the description of the transaction
Transaction Reference Number	[Display] This field displays the transaction reference number.
User Reference Number	[Display] This field displays the user reference number.
Amount	[Display] This field displays the amount of the transaction which is debited or credited

- Click the **Back** button to return to the previous screen.
OR
Click the pagination buttons |<, <, >, >| to view the first, previous, next or last page of records.
- You can view the details for “N “number of transactions, e.g. last 5 transactions or last 10 transactions.

5. Account Details

This menu allows you to view the account details of the selected account.

To view the account details

1. Log on to the browser based Mobile Banking application.
2. Click the **Accounts ->Account Details** icon from the menu .The system displays **Account Details** screen.

[Account Details](#)

Account Details

12-06-2012 10:45:30 GMT +0000

Select Account*:

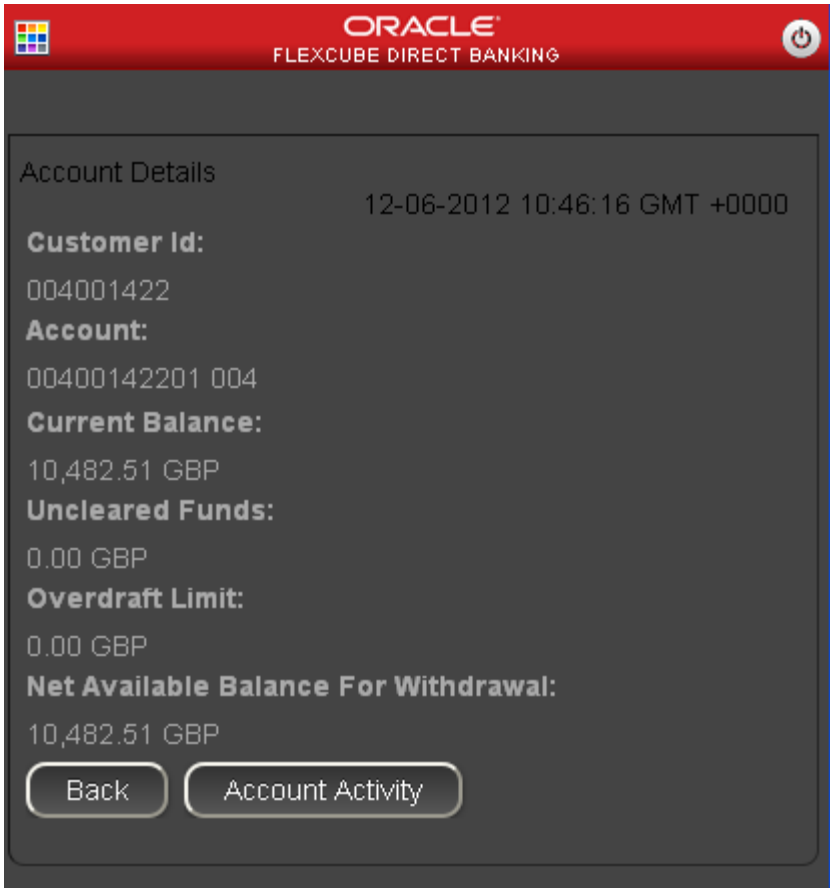
004001422 00400142201 Bank Futura, Neethle Street, ▼

Submit

(Screen1)

[Field Description](#)

Field Name	Description
Select Account	[Mandatory, Dropdown] Select the account from the drop down menu. The drop down menu gives the list of accounts.
3. Select the account.	
4. Click the Submit button. The system displays Account Details screen.	

Account Details


Account Details 12-06-2012 10:46:16 GMT +0000

Customer Id:
004001422

Account:
00400142201 004

Current Balance:
10,482.51 GBP

Uncleared Funds:
0.00 GBP

Overdraft Limit:
0.00 GBP

Net Available Balance For Withdrawal:
10,482.51 GBP

Back Account Activity

(Screen1)

Field Description

Field Name	Description
Customer Id	[Display] This field displays the Customer id of the account of the user.
Account	[Display] This field displays the account number selected from the dropdown.
Current Balance	[Display] This field displays the balance available in the account with the currency of the account.

Field Name	Description
Uncleared Funds	[Display] This field displays the funds in the account that are not cleared with the currency of the account.
Overdraft Limit	[Display] This field displays the Overdraft limit. <div>Note: This is applicable only if “overdraft” as a product is linked to the particular CASA account.</div>
Net Balance Available for withdrawal	[Display] The net available balance in the account after deduction of uncleared funds and amount on hold with the currency of the account.

Note: You can view the details of only “N” number of accounts registered for Mobile banking.

5. Click the **Back** button to return to the account details, account selection screen.

6. My Accounts

My Accounts provides you a summarized view of all the accounts mapped to customer id.

To view my accounts

1. Log on to the browser based Mobile Banking application.
2. Click the **Accounts > My Accounts** icon from the menu. The system displays **My Accounts** screen.

My AccountsField Description

Field Name	Description
Account	[Display] This field displays the account number with the hyperlink.
Current Balance	[Display] This field displays the current balance of the account with the currency.
Customer Id	[Display] This field displays the customer id of the account of the user.

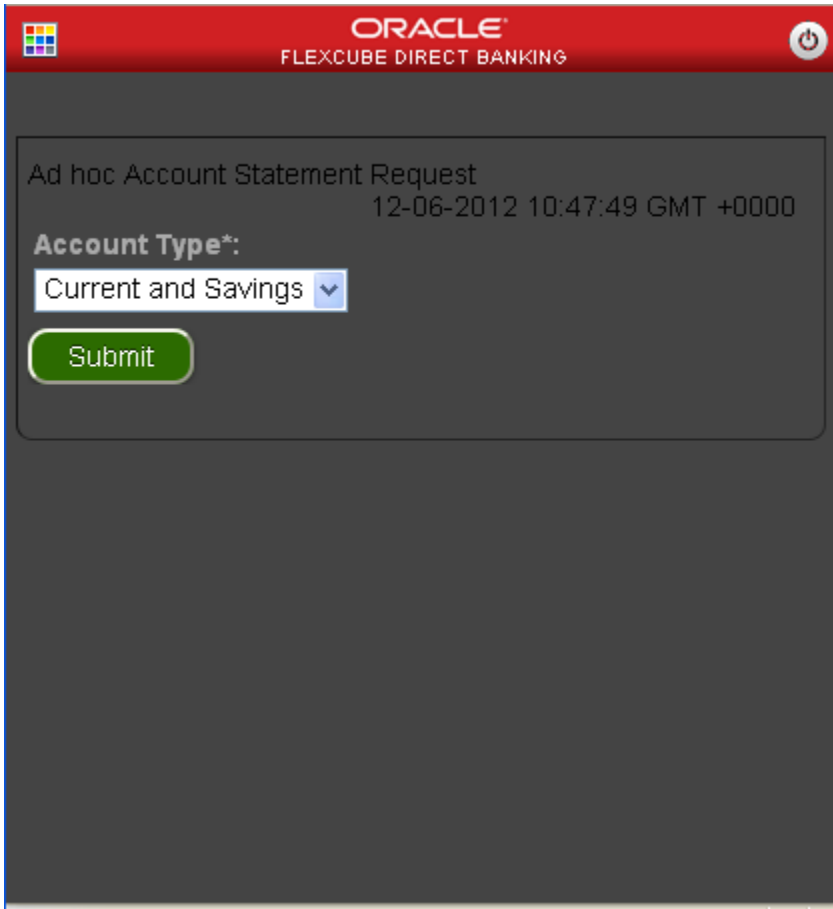
3. Click the , , ,  button to navigate to the first, previous, next and last page respectively.

7. Adhoc Statement

This transaction allows you to request for an account statement for the period specified.

To request the Adhoc Statement

1. Log on to the browser based Mobile Banking application.
2. Click the **Accounts -> Adhoc Statement** icon from the menu. The system displays **Adhoc Statement** screen.

Adhoc Statement


Ad hoc Account Statement Request
12-06-2012 10:47:49 GMT +0000

Account Type*:
Current and Savings ▼

Submit

(Screen1)

Field Description

Field Name	Description
Account Type	[Mandatory, Dropdown] Select the type of account. The drop down menu has Current and Savings and Term Deposits account.

3. Select the account type.
4. Click the **Submit** button. The system displays below **Adhoc Statement Request** screen.

Adhoc Statement Request

Ad hoc Account Statement Request
12-06-2012 10:48:13 GMT +0000

Account Type:
Current and Savings

Account*:
004001422 00400142201 Bank Futura, Neethle Street, ▼

From Date(dd-mm-yyyy)*

To Date(dd-mm-yyyy)*

Submit

Back

[\(Screen1\)](#)

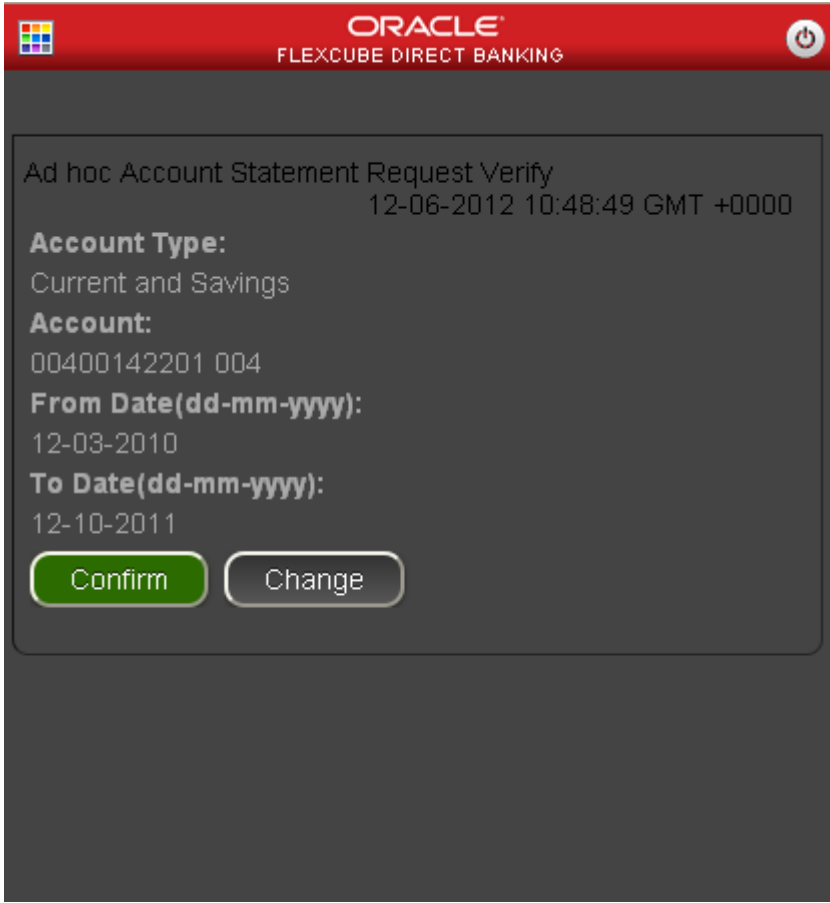
Field Description

Field Name	Description
Account Type	[Display] This field displays the type of account selected in the previous screen from the dropdown.
Account	[Mandatory, Dropdown] Select the account from the drop down menu. The drop down menu gives the list of accounts.

Field Name	Description
From Date	[Mandatory, Numeric,10] Type the start date. It is the date from which the account statement is required.
To Date	[Mandatory, Numeric,10] Type the end date. It is the date up to which the account statement is required.

- Click the **Submit** button. The system displays **Adhoc Statement Request Verify** screen.
OR
Click the **Back** button to go to the previous screen.

Adhoc Statement Verify



Ad hoc Account Statement Request Verify
12-06-2012 10:48:49 GMT +0000

Account Type:
Current and Savings

Account:
00400142201 004

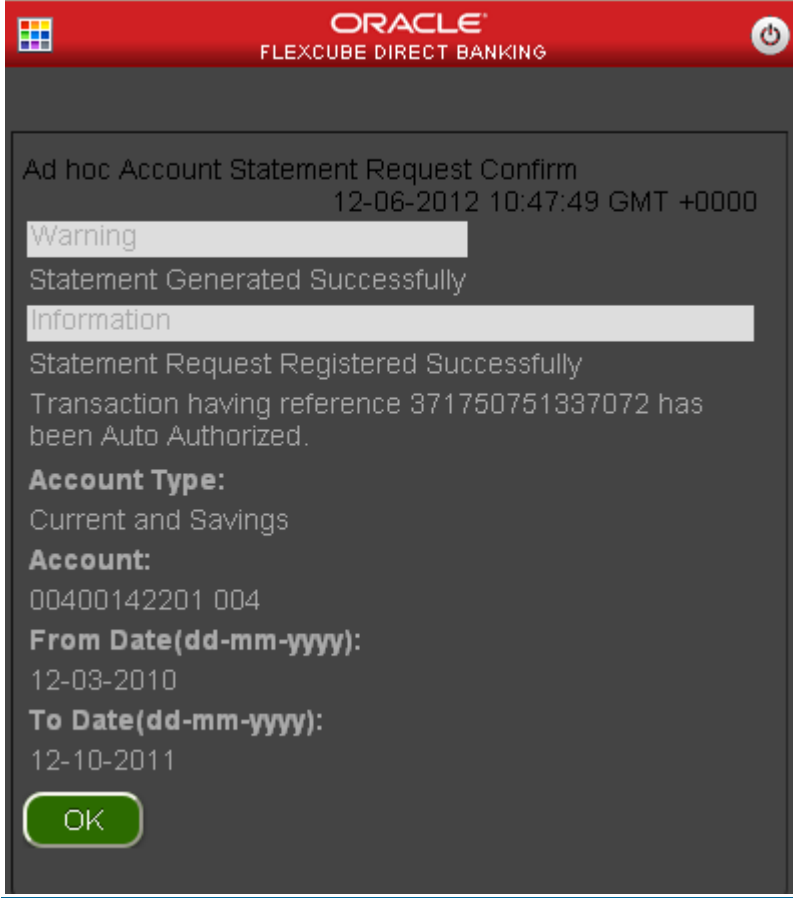
From Date(dd-mm-yyyy):
12-03-2010

To Date(dd-mm-yyyy):
12-10-2011

[\(Screen1\)](#)

6. Click the **Confirm** button. The system displays **Adhoc Statement Confirm** screen.
OR
Click the **Change** button to change the inputs.

Adhoc Statement Confirm



Ad hoc Account Statement Request Confirm
12-06-2012 10:47:49 GMT +0000

Warning
Statement Generated Successfully

Information
Statement Request Registered Successfully
Transaction having reference 371750751337072 has been Auto Authorized.

Account Type:
Current and Savings

Account:
00400142201 004

From Date(dd-mm-yyyy):
12-03-2010

To Date(dd-mm-yyyy):
12-10-2011

OK

(Screen1)

7. Click the **OK** button. The system displays initial **Adhoc Statement Request** screen.

8. Stop Cheque

This menu allows you to stop unpaid cheque issued from the account or unblock a blocked/stopped cheque. Only single cheque can be stopped or unblocked.

To stop or unblock cheque request

1. Log on to the browser based Mobile Banking application.
2. Click the **Cheques** → **Stop Cheque** icon from the menu. The system displays **Stop Cheque** screen.

Stop Cheque

Stop Cheque 12-06-2012 10:53:19 GMT +0000

Select Action*:
Stop Cheque Payment

Select Account*:
004001422 00400142201 Bank Futura, Neethle Street,

Cheque Number*:

Reason:

Submit

[\(Screen1\)](#)

Field Description

Field Name	Description
Select Action	[Mandatory, Dropdown] Select the action from drop down menu. The options are: Stop Cheque Payment Cancel Stopped Cheque
Select Account	[Mandatory, Dropdown] Select the account from the drop down list. The drop down menu gives the list of accounts.
Cheque Number	[Mandatory, Numeric, 20] Type the cheque number to be stopped/Cancel stopped cheque.

Field Name	Description
Reason	[Mandatory, Alphanumeric, 40] Type the reason to Stop/Cancel stopped cheque request. This field is an optional field for Cancel stopped cheque.

- Click the **Submit** button. The system displays **Stop Cheque Request Verify** screen.

Stop Cheque Verify

Stop Cheque Verify
12-06-2012 10:54:49 GMT +0000

Action
Stop Cheque Payment

Account:
004001422 00400142201 Bank Futura, Neethle Street,
London 004

Cheque Number:
12

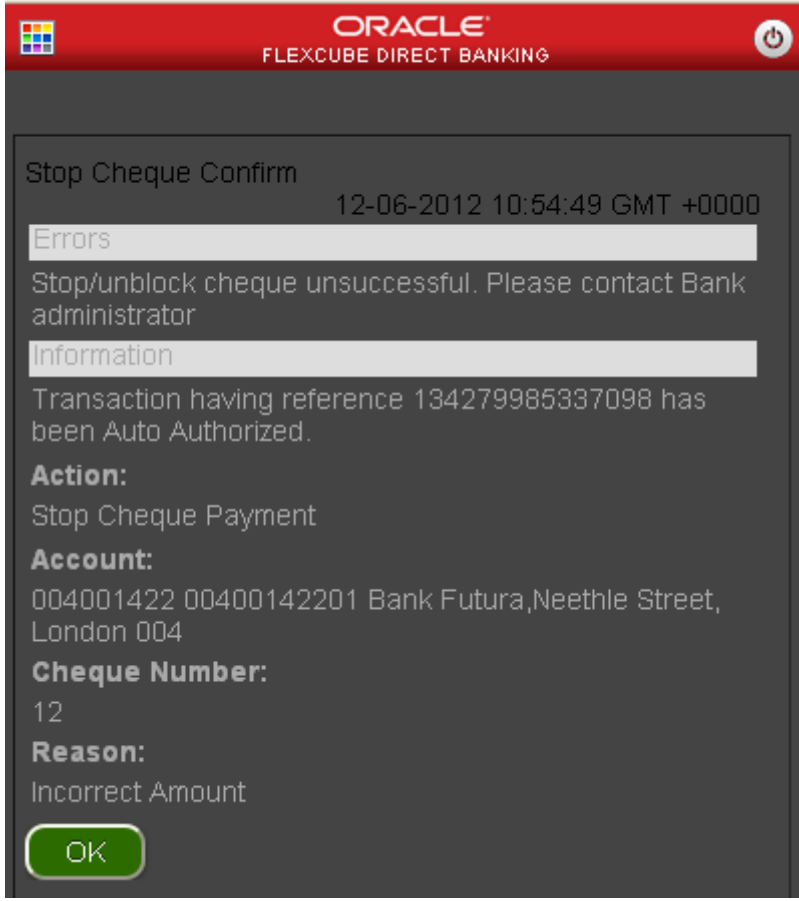
Reason:
Incorrect Amount

Confirm **Change**

(Screen1)

- Click the **Confirm** button. The system displays **Stop Cheque Confirm** screen.
OR
Click the **Change** button to change the inputs.

Stop Cheque Confirm



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Stop Cheque Confirm
12-06-2012 10:54:49 GMT +0000

Errors
Stop/unblock cheque unsuccessful. Please contact Bank administrator

Information
Transaction having reference 134279985337098 has been Auto Authorized.

Action:
Stop Cheque Payment

Account:
004001422 00400142201 Bank Futura, Neethle Street, London 004

Cheque Number:
12

Reason:
Incorrect Amount

OK

[\(Screen1\)](#)

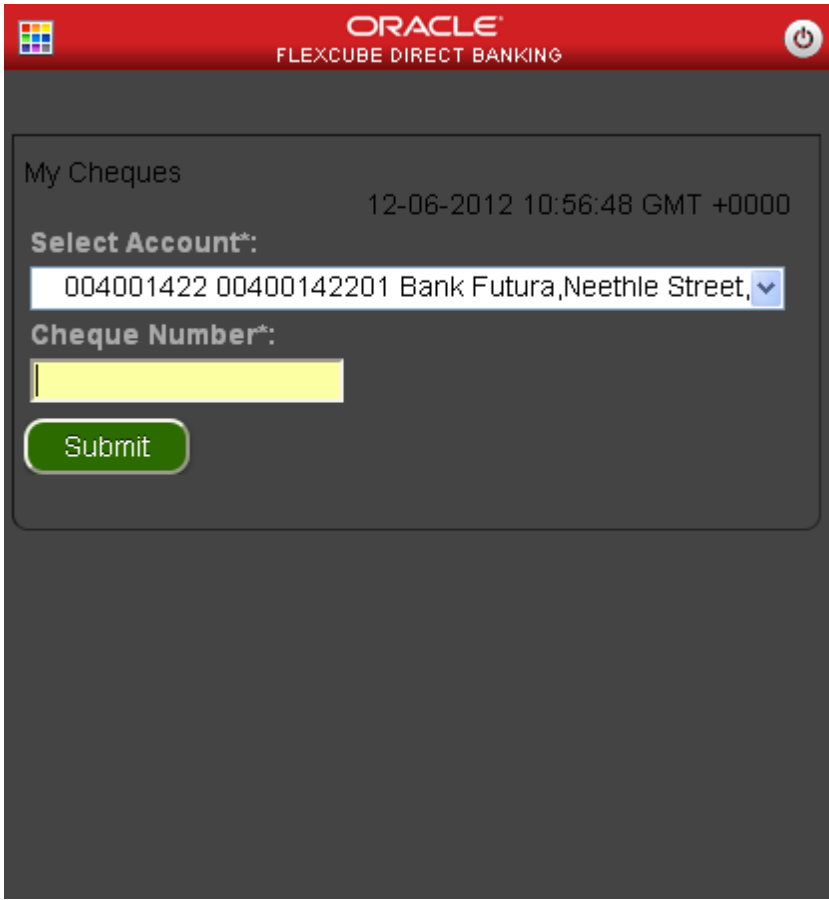
5. Click the **OK** button. The system displays initial **Stop Cheque** screen.

9. My Cheques

This menu enables you to view the status of a cheque issued.

To inquire the cheque status

1. Log on to the browser based Mobile Banking application.
2. Click the **Cheques > My Cheques** icon from the menu. The system displays **My Cheques** screen.

My Cheques


My Cheques 12-06-2012 10:56:48 GMT +0000

Select Account*:
004001422 00400142201 Bank Futura, Neethle Street, ▾

Cheque Number*:

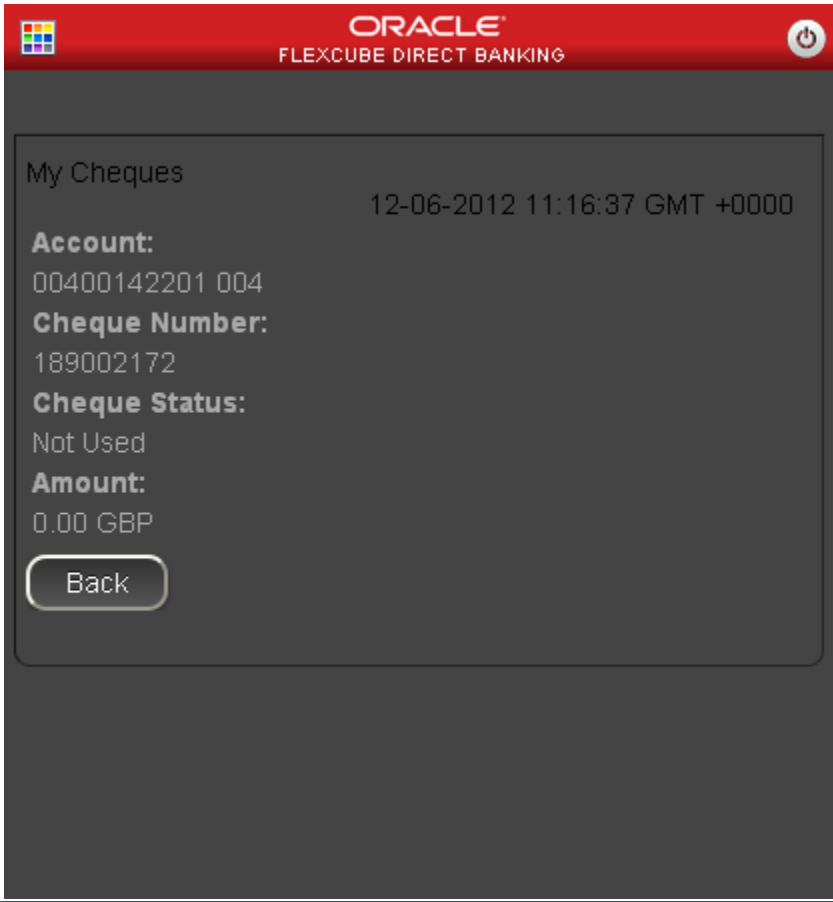
Submit

(Screen1)

Field Description

Field Name	Description
Select Account	[Mandatory, Dropdown] Select the account from the drop down menu.
Cheque number	[Mandatory, Alphanumeric, 18] Type the cheque number whose status has to be viewed

- Enter the required details.
- Click the **Submit** button. The system displays cheque number and its status in the **My Cheques** details screen.

My Cheques


My Cheques 12-06-2012 11:16:37 GMT +0000

Account:
00400142201 004

Cheque Number:
189002172

Cheque Status:
Not Used

Amount:
0.00 GBP

Back

(Screen1)

Field Description

Field Name	Description
Account	[Display] This field displays the Account number selected in the previous screen.
Cheque Number	[Display] This field displays the cheque number inquired
Cheque Status	[Display] This field displays the status of the cheque.

Field Name	Description
Amount	[Display] This field displays the Amount of the cheque.

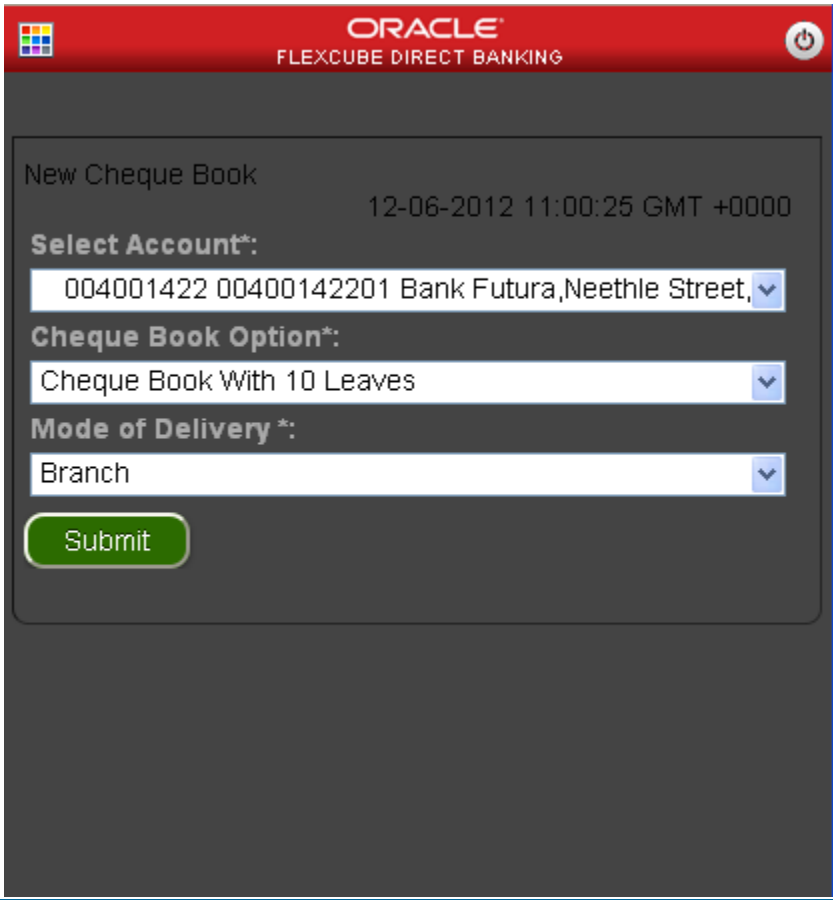
5. Click the **Back** button to return to the previous screen.

10. New Cheque Book

This menu enables you to place a request for a new cheque book with the bank.

To request the cheque book

1. Log on to the browser based Mobile Banking application.
2. Click the **Cheques ->New Cheque Book** icon in the menu. The system displays **New Cheque Book** screen.

New Cheque Book


New Cheque Book 12-06-2012 11:00:25 GMT +0000

Select Account*:
004001422 00400142201 Bank Futura, Neethle Street, ▾

Cheque Book Option*:
Cheque Book With 10 Leaves ▾

Mode of Delivery *:
Branch ▾

Submit

[\(Screen1\)](#)

Field Description

Field Name	Description
Select Account	[Mandatory, Dropdown] Select the account from the drop down list. The drop down menu gives the list of accounts.
Cheque Book Option	[Mandatory, Dropdown] Select the number of cheque leaves required from the drop down menu.

Field Name	Description
Mode Of Delivery	[Mandatory, Dropdown] Select the mode of delivery for the cheque book. The options available are Branch Courier

3. Click the **Submit** button. The system displays **New Cheque Book – Verify** screen.

New Cheque Book – Verify

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New Cheque Book - Verify
12-06-2012 11:01:04 GMT +0000

Account:
00400142201 004

Cheque Book Option:
Cheque Book With 10 Leaves

Mode of Delivery :
Branch

Confirm Change

(Screen1)

4. Click the **Confirm** button to request for the cheque book. The system displays **New Cheque Book – Confirm** screen.
OR
Click the **Change** button to change the inputs.

New Cheque Book – Confirm

ORACLE[®]
FLEXCUBE DIRECT BANKING

New Cheque Book - Confirm
12-06-2012 11:01:04 GMT +0000

Information

Transaction having reference 121334671337187 has been Auto Authorized.

Account:
00400142201 004

Cheque Book Option:
Cheque Book With 10 Leaves

Mode of Delivery :
Branch

OK

[\(Screen1\)](#)

5. Click the **OK** button to go back to the **New Cheque Book** Screen.

11. Pay Bill

This menu enables you to pay the Utility Bills for the Registered Billers with the Bank.

To pay the bills

1. Log on to the browser based Mobile Banking application.
2. Click the **Bill Payments > Pay Bill** icon in the menu. The system displays **Pay Bills** screen.

Pay Bills

Pay Bills 12-06-2012 11:36:09 GMT +0000

Select Biller*

Reliance (Sailaja) 004004344

Bill Number*

Bill Generation Date(dd-mm-yyyy)*

Payment Amount*

From Account*

004001422 00400142201 Bank Futura, Neethle Street,

Submit

(Screen1)

Field Description

Field Name	Description
Select Biller	[Mandatory, Dropdown] Select the Biller from the registered List of Billers from the drop down menu.
Bill Number	[Mandatory, Alphanumeric, 15] Input the Bill Number for which the Bill is to be paid.
Bill generation Date	[Mandatory, Alphanumeric, 10] Input the date in the specified date format.

Field Name	Description
Payment Amount	[Mandatory, Numeric] Input the amount of payment that is to be done against the Bill.
From Account	[Mandatory, Dropdown] Select the CASA account number from the drop down menu.

- Click the **Submit** button. The system displays **Pay Bill Verify** screen.

Pay Bill Verify

Pay Bill Verify 12-06-2012 11:45:24 GMT +0000

Customer Id
004004344

Biller
Reliance

Bill Number
12323

Bill Generation Date
11-05-2012

Payment Amount
100.00 GBP



Source Account
00400142201 004

Change Confirm

(Screen1)

- Click the **Confirm** button to pay the bill. The system displays **Pay Bill Confirm** screen.
OR
Click the **Change** button to return to the previous screen.

[Pay Bill Confirm](#)

 **ORACLE**
FLEXCUBE DIRECT BANKING 

Pay Bill Confirm

13-06-2012 11:44:35 GMT +0000

Errors

Bill Issue Date is Greater Than Current date

Information

Transaction having reference 148716841343769 has been Auto Authorized.

Customer Id
WB3004356

Biller
Reliance

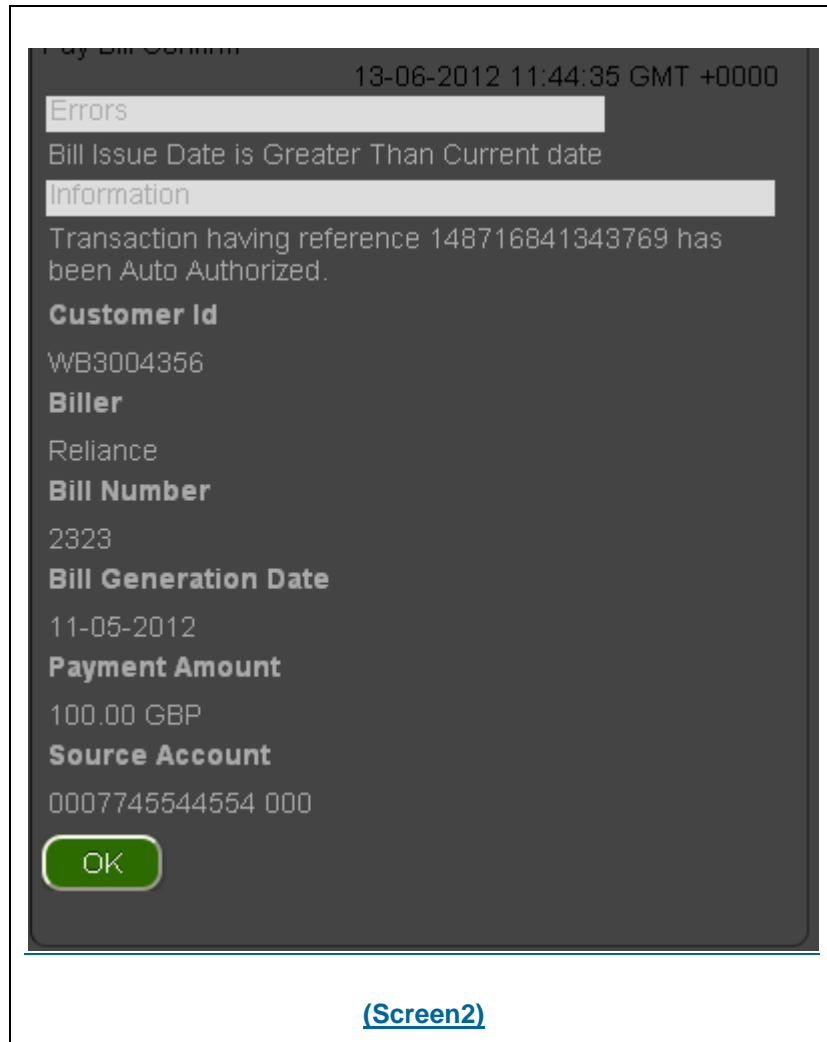
Bill Number
2323

Bill Generation Date
11-05-2012

Payment Amount
100.00 GBP

Source Account

[\(Screen1\)](#)



5. Click the **OK** button. The system displays initial **Pay Bills** screen.

12. Biller Information

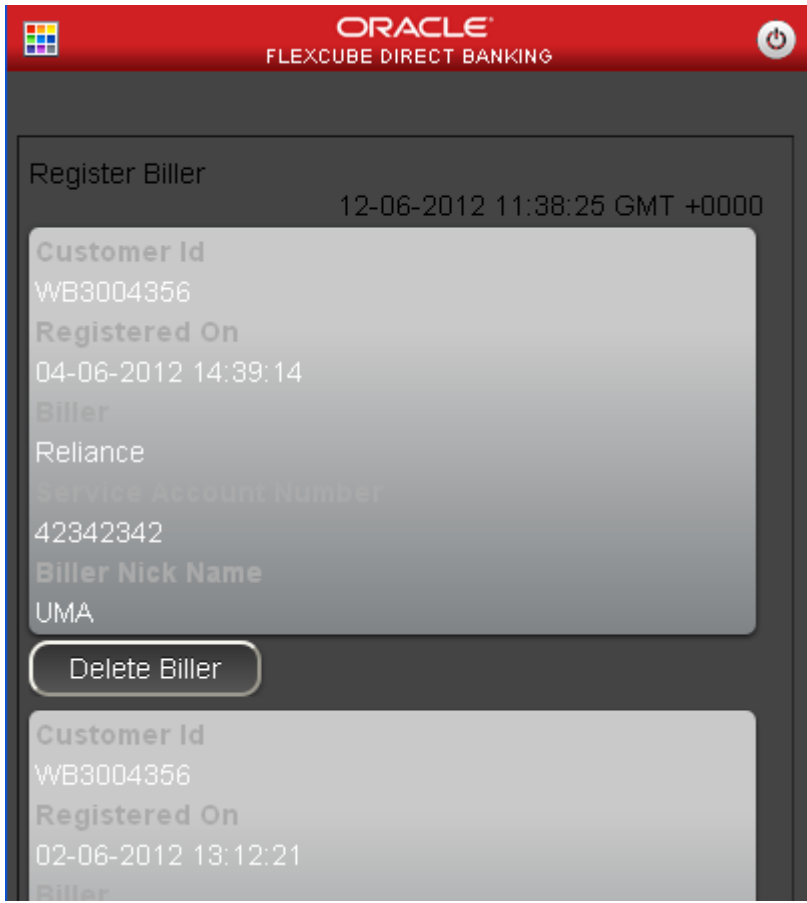
This menu enables you to register biller to pay the Utility Bills through the bank and also allows deletion of an already registered biller.

12.1. Register Biller

To register the biller

1. Log on to the browser based Mobile Banking application.
2. Click the **Bill payments ->Register Biller** icon from the menu. The system displays **Registered Information** screen.

Biller Information



Register Biller

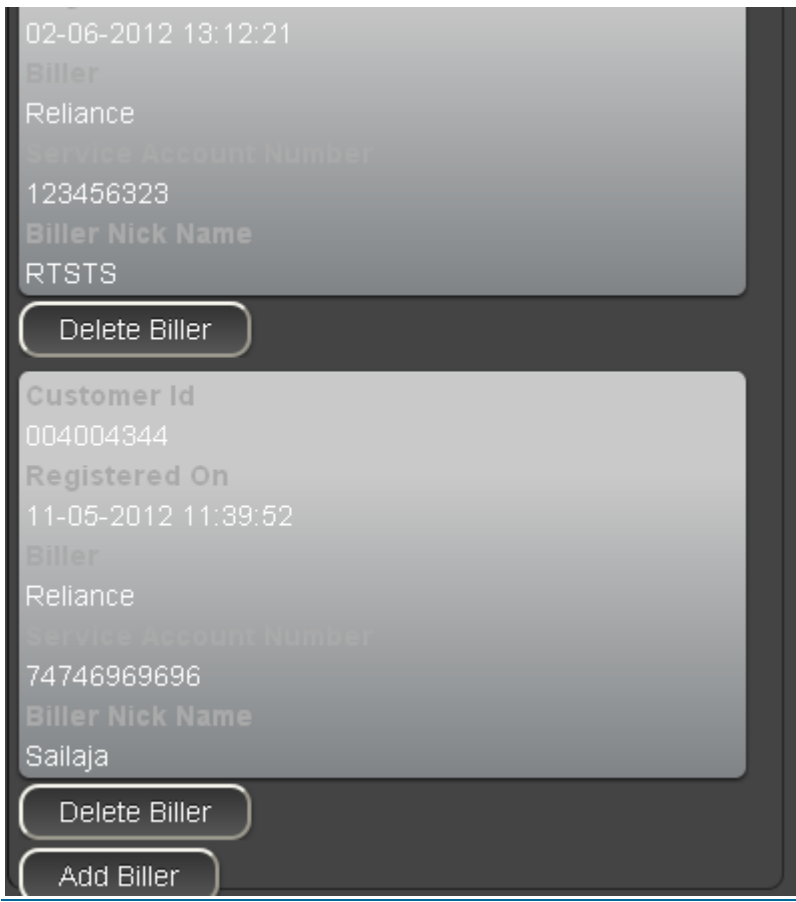
12-06-2012 11:38:25 GMT +0000

Customer Id	WB3004356
Registered On	04-06-2012 14:39:14
Biller	Reliance
Service Account Number	42342342
Biller Nick Name	UMA

Delete Biller

Customer Id	WB3004356
Registered On	02-06-2012 13:12:21
Biller	

[\(Screen1\)](#)



02-06-2012 13:12:21

Biller
Reliance
Service Account Number
123456323
Biller Nick Name
RTSTS

Delete Biller

Customer Id
004004344
Registered On
11-05-2012 11:39:52
Biller
Reliance
Service Account Number
74746969696
Biller Nick Name
Sailaja

Delete Biller

Add Biller

[\(Screen2\)](#)

3. Click the **Add Biller** button. The system displays **Register Biller** screen.
OR
Click the **Delete biller** button. the system displays the Delete biller Verify screen.

[Register Biller](#)

Register Biller 12-06-2012 11:40:10 GMT +0000

Select Customer*:
WB3004356(Nehal Joshi) ▼

Select Biller*:
Reliance ▼

Service Account Number*:

Biller Nick Name*:

Submit

Back

[\(Screen1\)](#)

[Field Description](#)

Field Name	Description
Select Customer	[Mandatory ,Dropdown] Select the Customer from the Dropdown.
Select a Biller	[Mandatory ,Dropdown] Select the biller from the dropdown.
Service Account Number	[Mandatory, Alphanumeric, 15] Input the service account number available with the Biller for Bill payment
Biller Nick Name	[Mandatory, Alphanumeric, 15] Input the Nick Name of the Biller.

4. Click the **Submit** button. The system displays **Register Biller – Verify** screen.
OR
Click the **Back** button to go to the previous screen.

Register Biller Verify

Register Biller Verify

12-06-2012 11:41:04 GMT +0000

Customer Id:
WB3004356

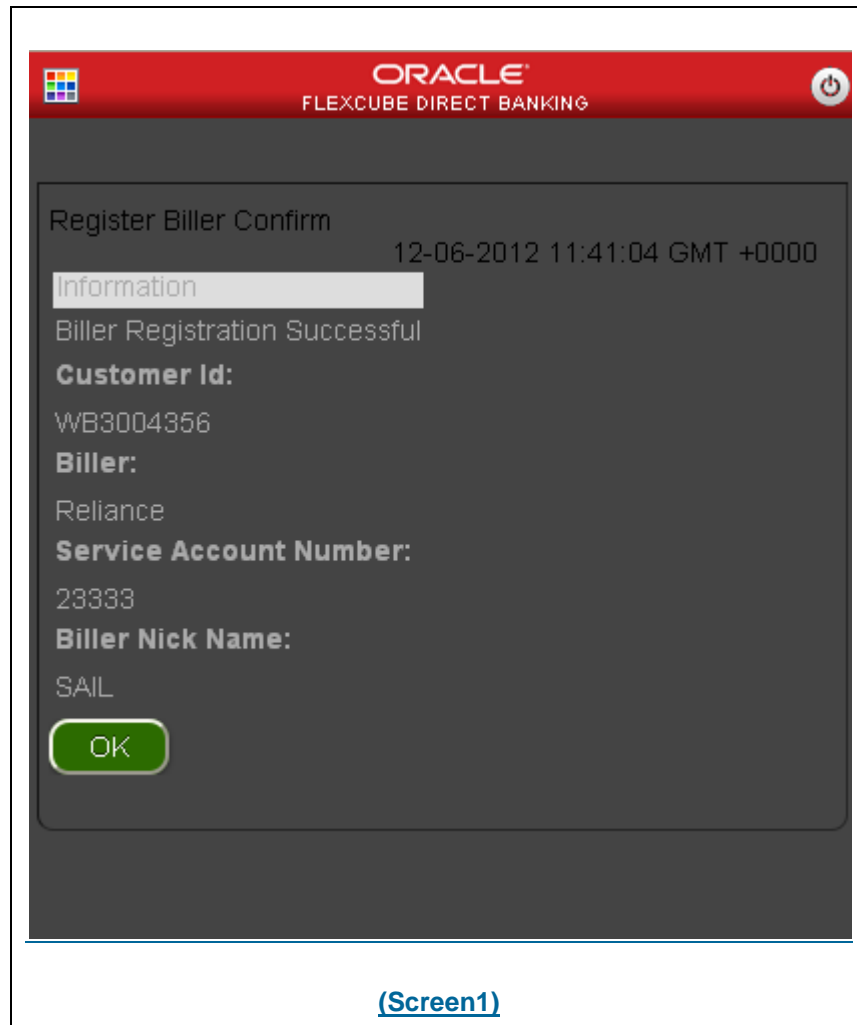
Biller:
Reliance

Service Account Number:
23333

Biller Nick Name:
SAIL

(Screen1)

5. Click the **Confirm** button. The system displays **Register Biller – Confirm** screen.
OR
Click the **Change** button to change the entered data.

Register Biller Confirm

6. Click the **OK** button. The system displays initial **Biller Information** screen.

12.2. Delete Biller

To delete the biller

1. Log on to the browser based Mobile Banking application.
2. Click the **Bill payments ->Register Biller** icon from the menu. The system displays **Biller Information** screen.

Biller Information

Register Biller 12-06-2012 11:42:33 GMT +0000

Customer Id	WB3004356
Registered On	12-06-2012 17:11:44
Biller	Reliance
Service Account Number	23333
Biller Nick Name	SAIL

Delete Biller

Customer Id	WB3004356
Registered On	04-06-2012 14:39:14
Biller	Reliance

(Screen1)

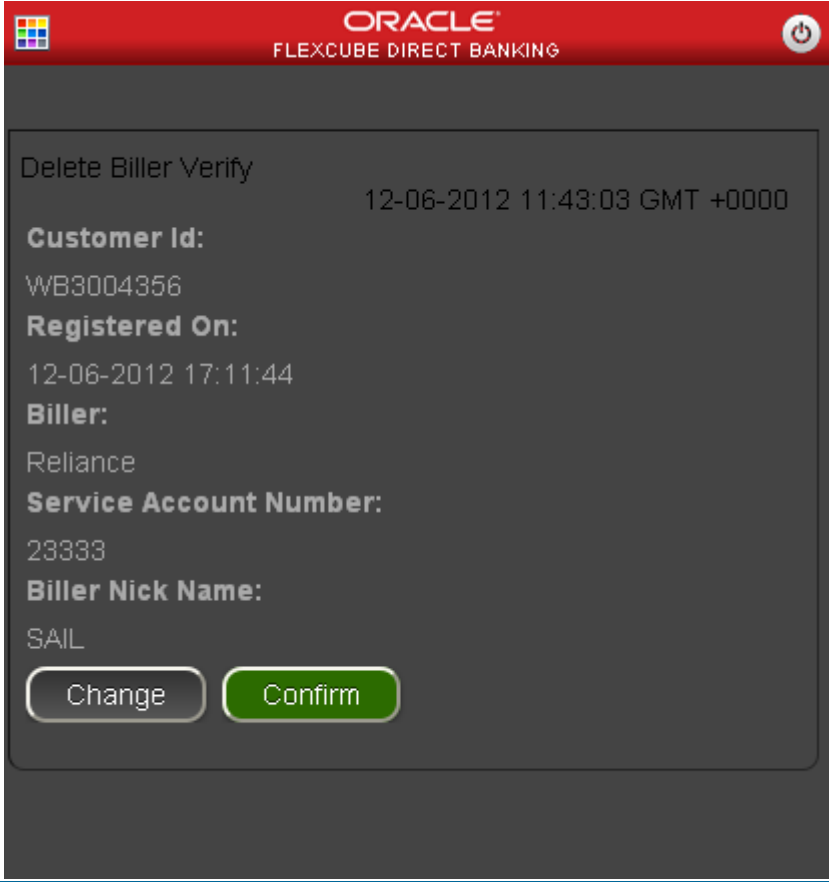
Field Description

Field Name	Description
Customer Id	[Display] This field displays the Customer id mapped to your user.

Field Name	Description
Registered On	[Display] This field displays the date on which the Biller was Registered.
Biller	[Display] This field displays the Name of the Biller.
Service Account Number	[Display] This field displays the account number of the Customer for bill payment.
Biller Nick Name	[Display] This field displays the Nick Name of the Biller.

- Click the **Delete Biller** button to delete the particular biller which is displayed. The system displays **Delete Biller Verify** screen.

Delete Biller Verify



Oracle
FLEXCUBE DIRECT BANKING

Delete Biller Verify
12-06-2012 11:43:03 GMT +0000

Customer Id:
WB3004356

Registered On:
12-06-2012 17:11:44

Biller:
Reliance

Service Account Number:
23333

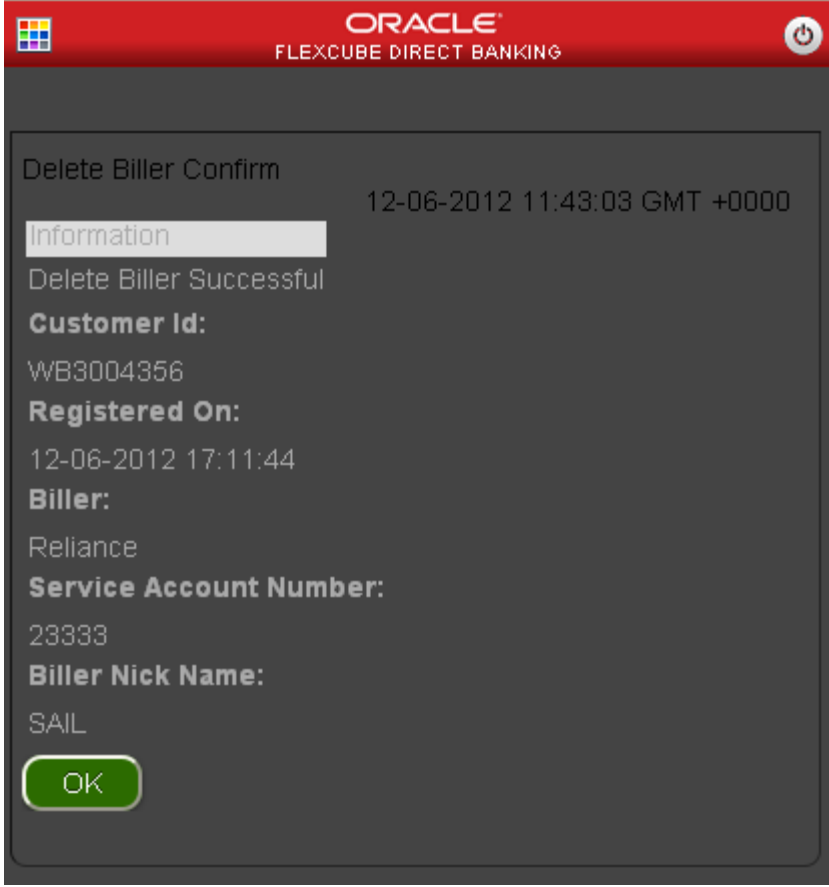
Biller Nick Name:
SAIL

Change Confirm

[\(Screen1\)](#)

4. Click the **Confirm** button. The system displays **Delete Biller – Confirm** screen.
OR
Click the **Change** button to change the entered data.

Delete Biller – Confirm



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Delete Biller Confirm 12-06-2012 11:43:03 GMT +0000

Information

Delete Biller Successful

Customer Id:
WB3004356

Registered On:
12-06-2012 17:11:44

Biller:
Reliance

Service Account Number:
23333

Biller Nick Name:
SAIL

OK

[\(Screen1\)](#)

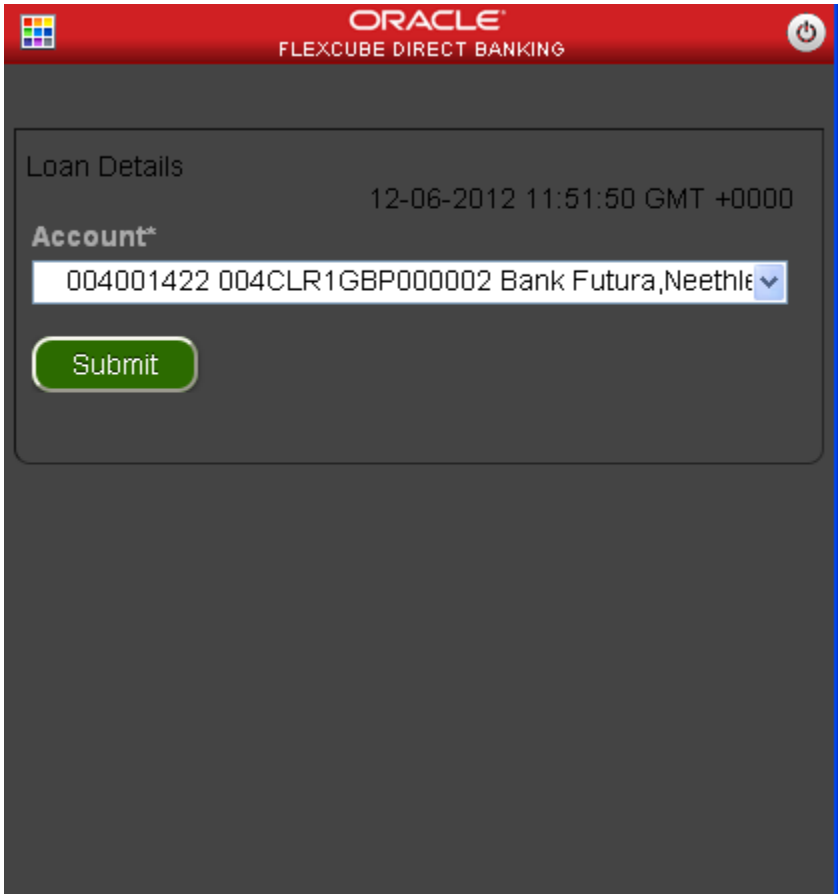
5. Click the **OK** button. The system displays initial **Biller Information** screen.

13. Loan Details

This allows you to view all the relevant details of the loan accounts.

To view the loan details

1. Log on to the browser based Mobile Banking application.
2. Click the **Loans > Loan Details** icon from the menu. The system displays **Loan Details** screen.

Loan Account Details

Loan Details

12-06-2012 11:51:50 GMT +0000

Account*

004001422 004CLR1GBP000002 Bank Futura,Neethle

Submit


(Screen1)

Field Description

Field Name	Description
Account	[Mandatory, Dropdown] Select the account from the dropdown list under the customer ID.


3. Click the **Submit** button. The system displays **Loan Details** screen.

[Loan Details](#)



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Loan Details

13-06-2012 11:32:08 GMT +0000

Account Details

Account

004CLR1GBP000002 004

Customer Id

004001422

Product Name

CL product for Rate Plan Window

Loan Details

Sanctioned Loan Amount

100,000.00 GBP

Interest Rate

10.00 %

Maturity Date

11-Jan-2013

Disbursed Loan Amount

60,000.00 GBP

Outstanding Loan Details

[\(Screen1\)](#)

100,000.00 GBP

Interest Rate

10.00 %

Maturity Date

11-Jan-2013

Disbursed Loan Amount

60,000.00 GBP

Outstanding Loan Details

Principal Balance

0.00 GBP

Next Installment Date

11-Jun-2012

Next Installment Amount

5,339.73 GBP

Installment Arrears

0.00 GBP

Loan Outstanding

40,000.00 GBP

Back

(Screen2)

Field Description

Field Name	Description
Account Details	
Account	[Display] This field displays the account numbers under a particular customer ID.
Customer Id	[Display] This field displays the customer ID's mapped to you.
Product Name	[Display] This field displays the loan product name.
Loan Details	

Field Name	Description
Sanctioned Loan Amount	[Display] This field displays the sanctioned loan amount.
Interest Rate	[Display] This field displays the interest rate applicable to the loan account.
Maturity Date	[Display] This field displays the maturity date of the loan account.
Disbursed Loan Amount	[Display] This field displays the loan amount disbursed till date.
Outstanding Loan Details	
Principal Balance	[Display] This field displays the outstanding balance on the loan account as on date.
Next Installment Date	[Display] This field displays the due date of the next installment.
Next Installment Amount	[Display] This field displays the next installment amount.
Installment Arrears	[Display] This field displays the unpaid installment amount.
Loan Outstanding	[Display] This field displays the cumulated principal outstanding, penalty interest, fees/service charges and installment amount.

- Click the **Back** button to go to the previous screen.

14. Financing Details

This allows you to view all the relevant details of the Islamic finance accounts.

To view the financing details

1. Log on to the browser based Mobile Banking application.
2. Click the **Loans > Financing Details** icon from the menu. The system displays **Financing Details** screen.

[Financing Details](#)

Financing Account details 12-06-2012 11:55:22 GMT +0000

Account*:
004IA21121140002 GBP IJARAH for Savings



Submit

(Screen1)

[Field Description](#)

Field Name	Description
Account	[Mandatory, Dropdown] Select the account from the dropdown list under the customer ID.
3. Click the Submit button. The system displays Financing Account Details screen.	

[Financing Account Details](#)


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Financing Account details
 13-06-2012 11:31:01 GMT +0000

Account Details:

Customer Id:
 000000024

Account:
 004BTAW121330004 004

Product Name:
 Tawarruq Product

Financing Details:

Maturity Date:
 11-May-2013

Amount Financed:
 100,000.00 GBP

Finance Amount Disbursed:
 100,000.00 GBP

Profit Rate:
 10.00 %

Lease Type:

(Screen1)

100,000.00 GBP

Finance Amount Disbursed:

100,000.00 GBP

Profit Rate:

10.00 %

Lease Type:

Lease Payment Mode:

Outstanding Financing Details:

Principal Balance:

0.00 GBP

Next Installment Date:

11-Nov-2012

Next Installment Amount:

0.00 GBP

Installment Arrears:

0.00 GBP

Outstanding Finance Amount:

100,000.00 GBP

Back

(Screen2)

Field Description

Field Name	Description
Account Details	
Account	[Display] This field displays the account numbers under a particular customer ID.
Customer Id	[Display] This field displays the customer id of the selected account.
Product Name	[Display] This field displays the financing product name.
Financing Details	

Field Name	Description
Amount Financed	[Display] This field displays the financed amount.
Profit Rate	[Display] This field displays the profit rate applicable to the financing account.
Maturity Date	[Display] This field displays the maturity date of the financing account.
Finance Amount Disbursed	[Display] This field displays the financing amount disbursed till date.
Lease Type	[Display] This field displays the type of the lease. This field will be displayed when the selected account is opened under IJARAH or TAWAROOQ product.
Lease Payment Mode	[Display] This field displays the type of payment mode opted This field will be displayed when the selected account is opened under IJARAH or TAWAROOQ product.

Outstanding Financing Details

Principal Balance	[Display] This field displays the outstanding principle balance on the loan account as on date.
Next Installment Date	[Display] This field displays the due date of the next installment.
Next Installment Amount	[Display] This field displays the next installment amount.
Installment Arrears	[Display] This field displays the unpaid installment amount.
Outstanding Finance Amount	[Display] This field displays the outstanding finance amount to be paid.

- Click the **Back** button to go to the previous screen.

15. Forex Rates

This menu allows you to view the foreign exchange rate.

To inquire Foreign Exchange Rates

1. Log on to the browser based Mobile Banking application.
2. Click the **Services >Forex Rates** icon from the menu. The system displays **Forex Rate Inquiry** screen.

[Forex Rates](#)

Forex Rates 13-06-2012 06:02:17 GMT +0000

From Currency:
GREAT BRITAIN POUND (GBP)

To Currency*:
EURO

Submit

[Field Description](#)

Field Name	Description
From Currency	[Display] This field displays the base currency.
To Currency	[Dropdown, Mandatory] Select the Entity from the dropdown list.

- Click the **Submit** button. The system displays details of the various exchange rates in the **Forex Rate** screen.

Forex Rates

Forex Rates

13-06-2012 06:03:04 GMT +0000

Foreign Rate Unit GBP

These are indicative rates only. For actual rates please contact your branch.

To Currency:
EURO

Cash Buy:
1.19

Cash Sell:
1.19

TT Buy:
1.19

TT Sell:
1.19

Back

Note: This screen displays the Base Currency as well as the Various indicative Rates only.

Field Description

Field Name	Description
Foreign Rate Unit	[Display] Displays the foreign rate unit currency.
To Currency	[Display] Displays the currency with which the Base Currency rates are displayed.
Cash Buy	[Display] Displays the Cash Buy rate for the currency.
Cash Sell	[Display] Displays the Cash rate sell for the currency.
TT buy	[Display] Displays the TT Buy rate for the currency.

Field Name	Description
TT sell	[Display] Displays the TT sell rate for the currency.

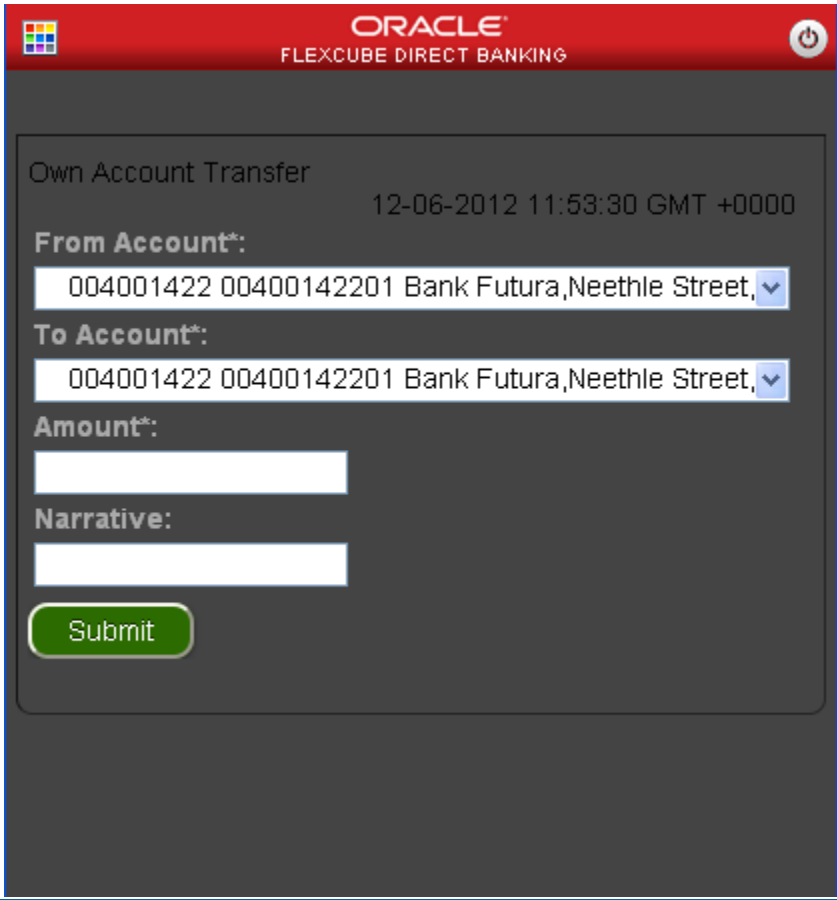
4. Click the **Back** button to return to the previous screen.

16. Own Account Transfer

This menu enables you to initiate an own account transfer. Own account transfer can be done between any accounts owned by the same user I.e. the accounts that are under the customer ids mapped to you.

To do the own account transfer

1. Log on to the browser based Mobile Banking application.
2. Click the **Payments > Own Account Transfer** icon from the menu. The system displays **Own Account Transfer** screen.

Own Account Transfer


Own Account Transfer 12-06-2012 11:53:30 GMT +0000

From Account*:
004001422 00400142201 Bank Futura, Neethle Street, ▾

To Account*:
004001422 00400142201 Bank Futura, Neethle Street, ▾

Amount*:

Narrative:

Submit

[\(Screen1\)](#)

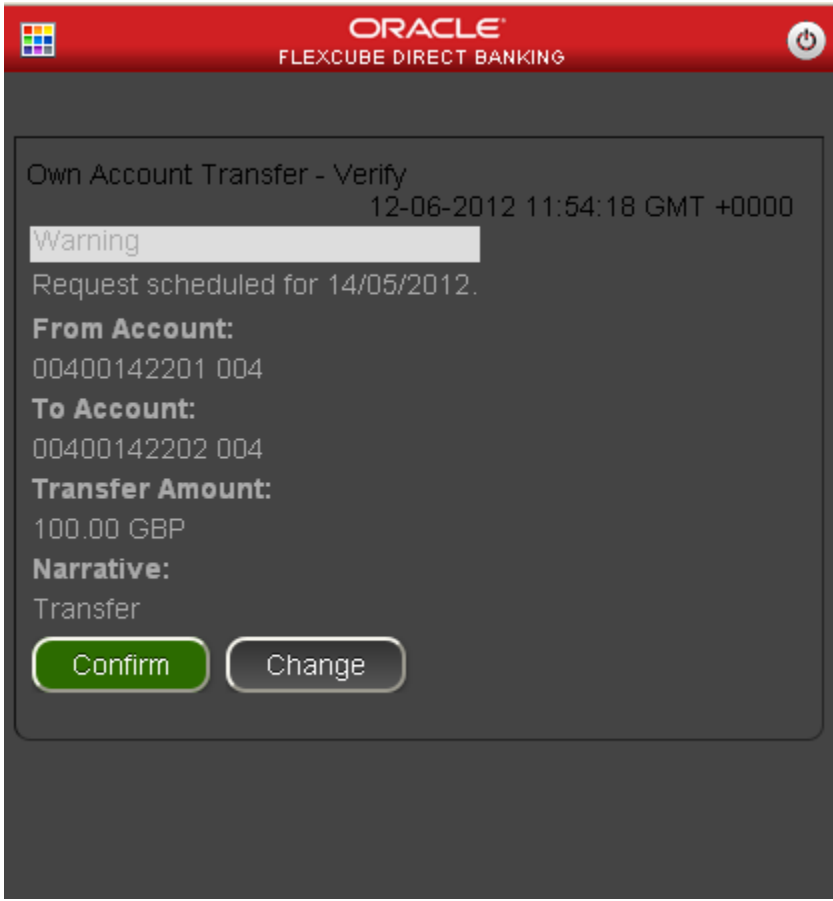
Field Description

Field Name	Description
From Account	[Mandatory, Dropdown] Select the source account The drop down menu gives the list of accounts.
To Account	[Mandatory, Dropdown] Select the destination account The drop down menu gives the list of accounts.
Amount	[Mandatory, Numeric,15] Type the amount to be transferred in Destination account Currency

Field Name	Description
Narrative	[Optional, Alphanumeric, 80] Type the details of the payment

- Click the **Submit** button. The system displayed **Own Account Transfer – Verify** screen.

Own Account Transfer – Verify



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Own Account Transfer - Verify
12-06-2012 11:54:18 GMT +0000

Warning

Request scheduled for 14/05/2012.

From Account:
00400142201 004

To Account:
00400142202 004

Transfer Amount:
100.00 GBP

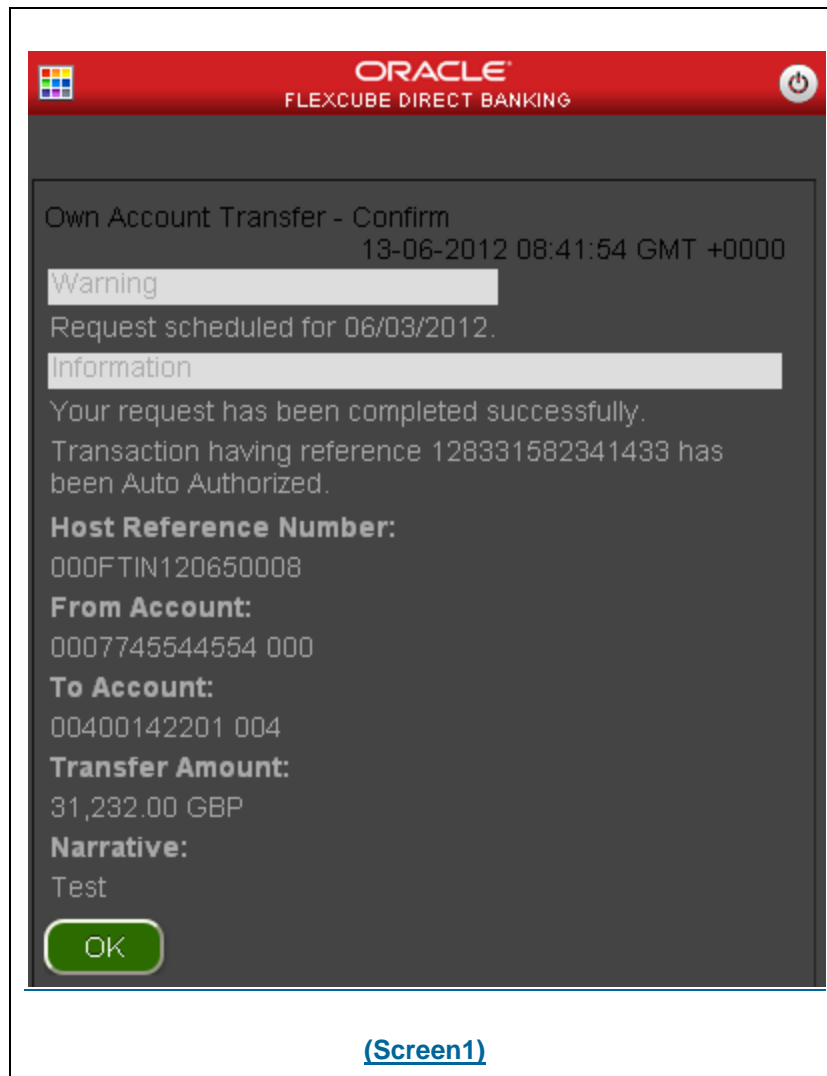
Narrative:
Transfer

Confirm **Change**

[\(Screen1\)](#)

- Click the **Confirm** button to initiate the transfer. The system displays **Own Account Transfer – Confirm** screen.
OR
Click the **Change** button to change the entered information.

Own Account Transfer – Confirm



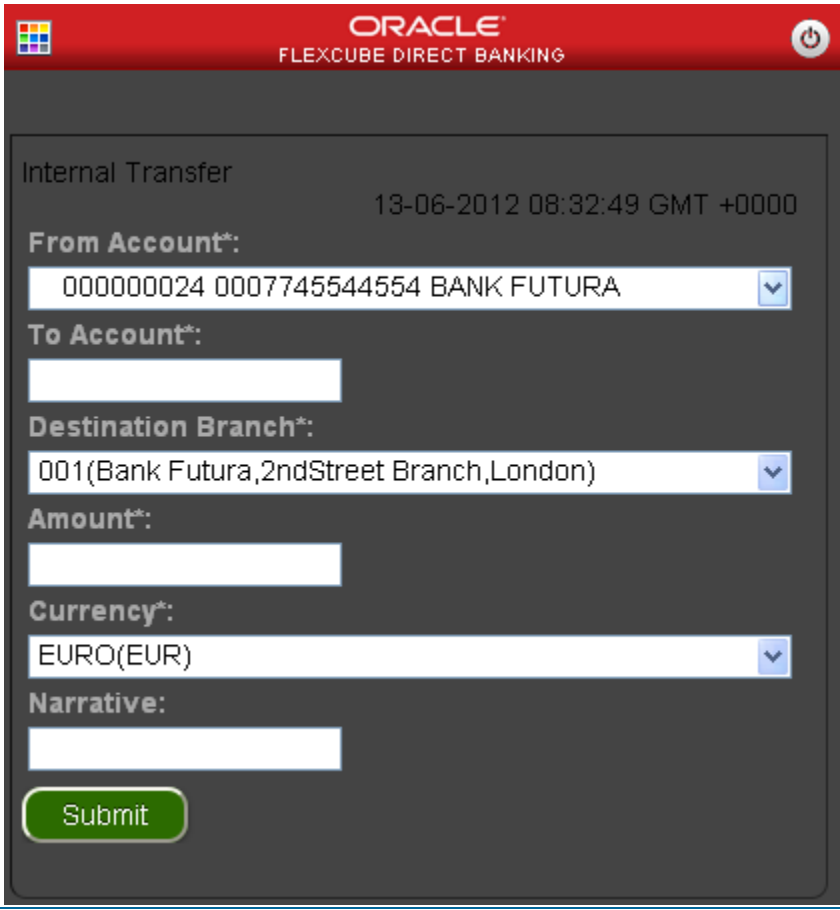
5. Click the **OK** button. The system displays initial **Own Account Transfer** screen.

17. Internal Account Transfer

This menu enables you to initiate an internal transfer. Internal Transfer is transfer of amount within different accounts of the same bank.

To do the internal account transfer

1. Log on to the browser based Mobile Banking application.
2. Click the **Payments->Internal Transfer** icon from the menu. The system displays the **Internal Transfer** screen.

Internal Transfer


Internal Transfer 13-06-2012 08:32:49 GMT +0000

From Account*:
000000024 0007745544554 BANK FUTURA

To Account*:

Destination Branch*:
001(Bank Futura,2ndStreet Branch,London)

Amount*:

Currency*:
EURO(EUR)

Narrative*:

Submit

(Screen1)

Field Description

Field Name	Description
From Account	[Mandatory, Dropdown] Select the account from the drop down menu. The drop down menu gives the list of accounts with the currency held in it and the current available balance in the account.
To Account	[Mandatory, Alphanumeric,35] Type the destination account.
Destination Branch	[Mandatory, Dropdown] Select the branch of the destination account.

Field Name	Description
Amount	[Mandatory, Numeric , 13,2] Type the amount to be transferred and also select it's currency from the dropdown displayed below that field.
Currency	[Mandatory, Dropdown] Select the currency of transfer from the dropdown list.
Narrative	[Optional, Alphanumeric, 80] Type the details of the payment

- Click the **Submit** button. The system displays **Internal Transfer – Verify** screen.

Internal Transfer - Verify



Internal Transfer Verify 13-06-2012 10:14:43 GMT +0000

Warning

Request scheduled for 06/03/2012.

From Account:
000000024 0007745544554 BANK FUTURA 000

To Account:
0011311453314

Destination Branch:
001

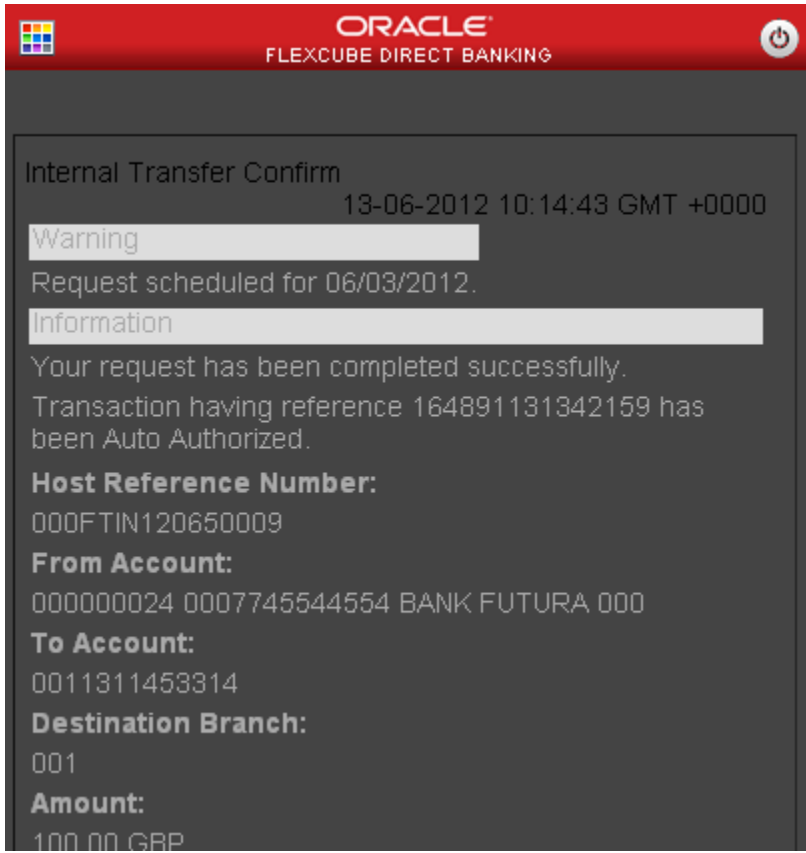
Amount:
100.00 GBP

Narrative:
Test

Confirm **Change**

[\(Screen1\)](#)

- Click the **Confirm** button to initiate the transfer. The system displays **Internal Transfer – Confirm** screen.
OR
Click the **Change** button to change the entered data.

Internal Transfer – Confirm

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Internal Transfer Confirm
13-06-2012 10:14:43 GMT +0000

Warning
Request scheduled for 06/03/2012.

Information
Your request has been completed successfully.
Transaction having reference 164891131342159 has been Auto Authorized.

Host Reference Number:
000FTIN120650009

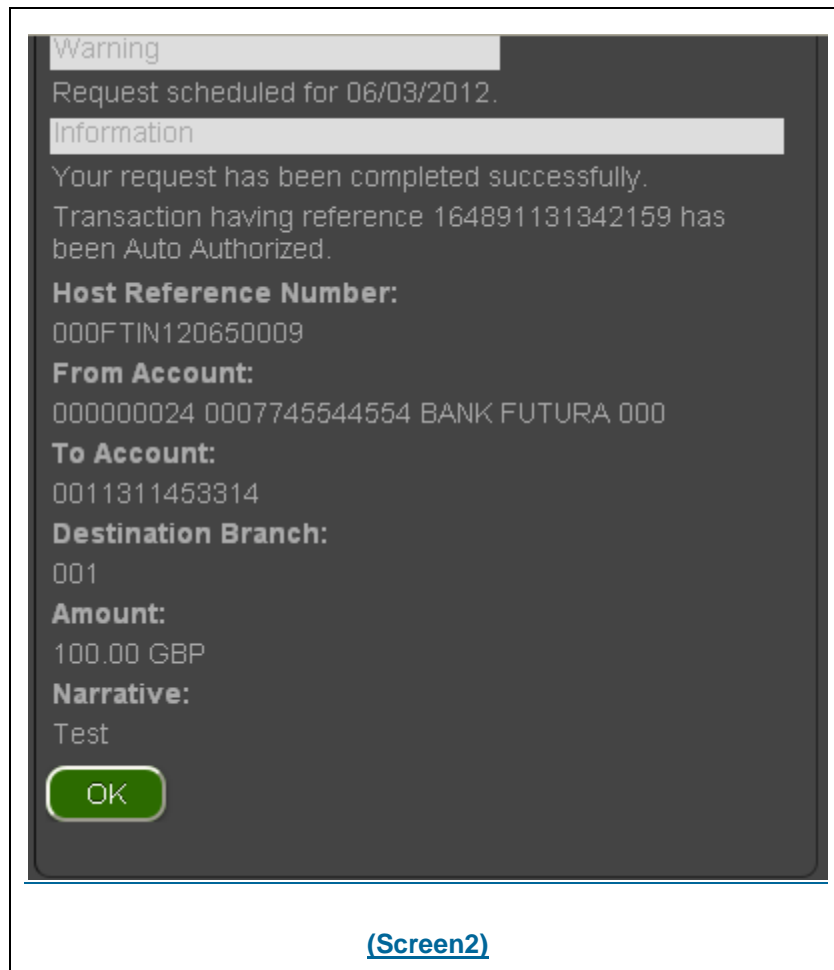
From Account:
000000024 0007745544554 BANK FUTURA 000

To Account:
0011311453314

Destination Branch:
001

Amount:
100.00 GBP

[\(Screen1\)](#)



5. Click the **OK** button. The system displays initial **Internal Account Transfer** screen.


18. Domestic Payment

This menu enables you to initiate Domestic account transfer. Domestic Transfer is transfer of amount within different accounts of the different bank.


To do the domestic account transfer

1. Log on to the browser based Mobile Banking application.
2. Click the **Payments > Domestic Payment** icon from the menu. The system displays **Domestic Payment** screen.

Domestic Payment



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Domestic Payment

13-06-2012 06:35:33 GMT +0000

From Account*:

004001422 00400142201 Bank Futura,Neethle Stre

Beneficiary Details

Beneficiary Name*:

To Account*:

Beneficiary Bank Details

National Clearing Code Type*:

CHAPS Network

National Clearing Code*:

Payment Details

Amount*:

[\(Screen1\)](#)

Beneficiary Name :

To Account*:

Beneficiary Bank Details

National Clearing Code Type*:

CHAPS Network

National Clearing Code*:

Payment Details

Amount*:

Currency*:

EURO

Other Details

Narrative:

Submit

[\(Screen2\)](#)


Field Description

Field Name	Description
From Account	[Mandatory, Dropdown] Select the source account from the dropdown list
Beneficiary Details	
To Account	[Mandatory, Alphanumeric,35] Type the Destination account number.
Beneficiary Bank Details	
National Clearing Code Type	[Mandatory, Dropdown] Select the national clearing code type from the dropdown list.


Field Name	Description
National Clearing Code	[Mandatory, Alphanumeric,20] Type the national clearing code for the Bank
Payment Details	
Amount	[Mandatory, Alphanumeric,15] Type the amount to be transferred.
Currency	[Mandatory, Dropdown] Select the transfer currency from the dropdown list.
Narrative	[Mandatory] Type the narrative for further reference

3. Enter the required details
4. Click the **Submit** button. The system displays **Domestic Payment – Verify** screen.

Domestic Payment – Verify



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Domestic Payment Verify

13-06-2012 07:12:13 GMT +0000

Warning

Request scheduled for 14/05/2012.

From Account*:
00400142201 004

Beneficiary Details

Beneficiary Name*:
ABC

To Account*:
2324

Beneficiary Bank Details

National Clearing Code Type*:
CHAPS Network

National Clearing Code*:
004APAC

Payment Details

Transfer Amount*:
100.00 EUR

[\(Screen1\)](#)

Request scheduled for 14/05/2012.

From Account*:
00400142201 004
Beneficiary Details

Beneficiary Name*:
ABC

To Account*:
2324
Beneficiary Bank Details

National Clearing Code Type*:
CHAPS Network

National Clearing Code*:
004APAC
Payment Details


Transfer Amount*:
100.00 EUR
Other Details

Narrative:
Test


[\(Screen2\)](#)

5. Click the **Confirm** button to initiate the transfer. The system displays **Domestic Payment – Confirm** screen.
OR
Click the **Change** button to change the inputs.

Domestic Payment – Confirm



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Domestic Payment Confirm

13-06-2012 07:12:13 GMT +0000

Warning

Request scheduled for 14/05/2012.

Information

Your request has been completed successfully.
Transaction having reference 502440683340871 has
been Auto Authorized.

Host Reference Number:
004OUPA121330013

From Account*:
004001422 00400142201 Bank Futura,Neethle Street,
London 004

Beneficiary Details

Beneficiary Name*:
ABC

To Account*:
2324

Beneficiary Bank Details

[\(Screen1\)](#)

From Account*:
004001422 00400142201 Bank Futura, Neethle Street,
London 004

Beneficiary Details

Beneficiary Name*:
ABC

To Account*:
237847

Beneficiary Bank Details

National Clearing Code Type*:
CHAPS Network

National Clearing Code*:
004APAC

Payment Details

Transfer Amount*:
100.00 EUR

Other Details

Narrative:
Test

OK

[\(Screen2\)](#)

6. Click the **OK** button to go back to the **Domestic Payment** Screen.

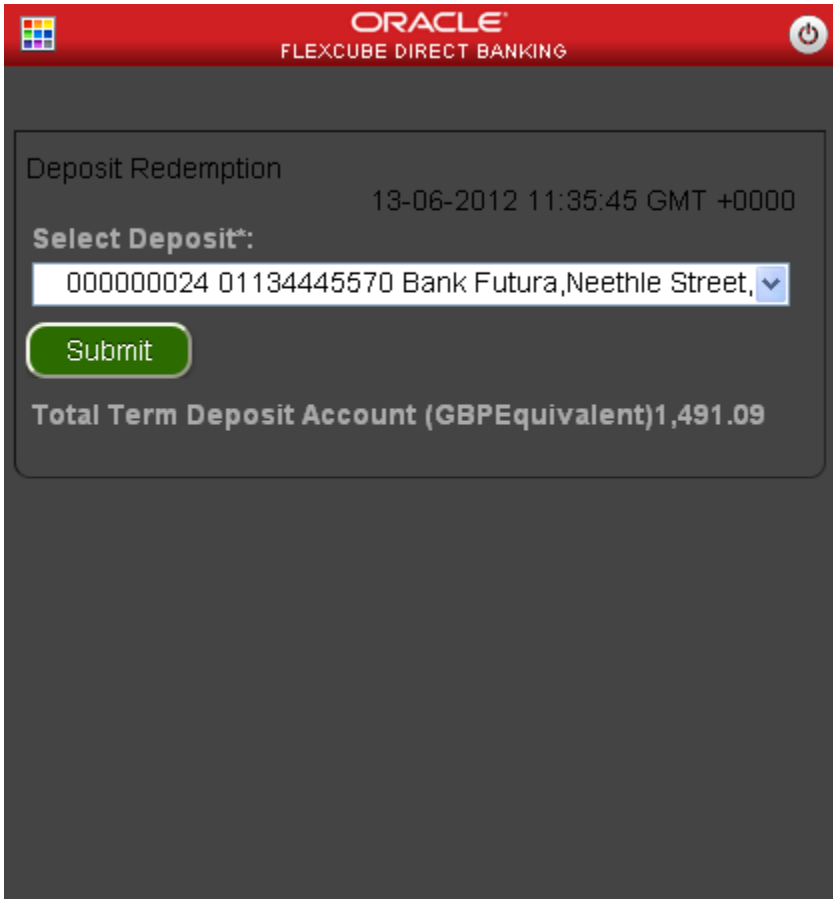
19. Deposit Redemption

Redeem Term Deposit allows you to Redeem your term Deposit details either partially or fully through Browser Based Mobile Banking.

To redeem the term deposit

1. Log on to the browser based Mobile Banking application.
2. Click the **Deposits > Deposit Redemption** icon from the menu. The system displays **Deposit Redemption** screen.

[Deposit Redemption](#)



Deposit Redemption

13-06-2012 11:35:45 GMT +0000

Select Deposit*:

000000024 01134445570 Bank Futura, Neethle Street, ▼

Submit



Total Term Deposit Account (GBPEquivalent) 1,491.09

(Screen1)

[Field Description](#)

Field Name	Description
Select Deposit	[Mandatory, Dropdown] Select the Deposit from the dropdown list.
3. Select the account number and click the Submit button. The system displays below Deposit Redemption screen.	

[Deposit Redemption](#)

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Deposit Redemption

13-06-2012 11:36:15 GMT +0000

Deposit Details:

Deposit Account
01134445570 004

Deposit Product
Normal TD-TD01

Account Details:

Deposit Amount
991.09 GBP

Maturity Date
14-05-2012

Interest Rate
10.00 %

Redemption:

Redemption Type*
Partial Redemption

Amount*:

[\(Screen1\)](#)

01134445570 004

Deposit Product
Normal TD-TD01

Account Details:

Deposit Amount
991.09 GBP

Maturity Date
14-05-2012

Interest Rate
10.00 %

Redemption:

Redemption Type*
Partial Redemption

Amount*:
 GBP

Transfer To*
000000024 0007745544554 BANK FUTURA

Redeem

Back

(Screen2)



Field Description

Field Name	Description
Deposit Details	
Deposit Account	[Display] This field displays the Deposit Account
Deposit Product	[Display] This field displays the name of the Deposit Product.
Account Details	
Deposit Amount	[Display] This field displays the Amount of Deposit.

Field Name	Description
Maturity Date	[Display] This field displays the Maturity date of the deposit.
Interest Rate	[Display] This field displays the Interest rate of the deposit.
Redemption type	[Mandatory, Dropdown] Select the Type of Redemption from the dropdown list. The options are Partial Full
Amount	[Display] This field displays the Amount of the deposit and its currency.
Transfer to	[Mandatory, Dropdown] Select the Account Number to which the amount shall be transferred from the given CASA account dropdown list..

- Click the **Redeem** button to redeem the term Deposit with these new details. The system displays **Deposit Redemption Verify** screen.
OR
Click the **Back** button to go back to the previous screen to make any changes.

Deposit Redemption Verify


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Deposit Redemption Verify
 13-06-2012 11:37:13 GMT +0000

Deposit Details

Deposit Account
 01134445570 004
Deposit Product:
 Normal TD-TD01

Account Details

Maturity Date:
 14-05-2012
Deposit Amount:
 991.09 GBP
Interest Rate :
 10.00 %

Redemption

Redemption Type:
 Partial Redemption
Amount:
 100.00 GBP

(Screen1)

Deposit Details

Deposit Account
01134445570 004

Deposit Product:
Normal TD-TD01

Account Details

Maturity Date:
14-05-2012

Deposit Amount:
991.09 GBP

Interest Rate :
10.00 %

Redemption

Redemption Type:
Partial Redemption

Amount:
100.00 GBP

Transfer To:
0007745544554 000



Confirm

Change

(Screen2)

- Click the **Confirm** button to confirm the redemption. The system displays **Deposit Redemption – Confirm** screen.
OR
Click the **Change** to go back to the previous screen.

Deposit Redemption Confirm



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FLEXCUBE DIRECT BANKING

Deposit Redemption Confirm

13-06-2012 11:37:13 GMT +0000

Warning

Successfully Saved and Authorized

Information

Transaction having reference 577052406343733 has been Auto Authorized.

Host Reference Number:

004ICRD121330301

Deposit Details

Deposit Account

01134445570 004

Deposit Product:

Normal TD-TD01

Account Details

Maturity Date:

14-05-2012

Deposit Amount:

991.09 GBP

[\(Screen1\)](#)

Deposit Details

Deposit Account
01134445570 004

Deposit Product:
Normal TD-TD01

Account Details

Maturity Date:
14-05-2012

Deposit Amount:
991.09 GBP

Interest Rate :
10.00 %

Redemption

Redemption Type:
Partial Redemption

Amount:
100.00 GBP

Transfer To:
0007745544554 000

OK

[\(Screen2\)](#)

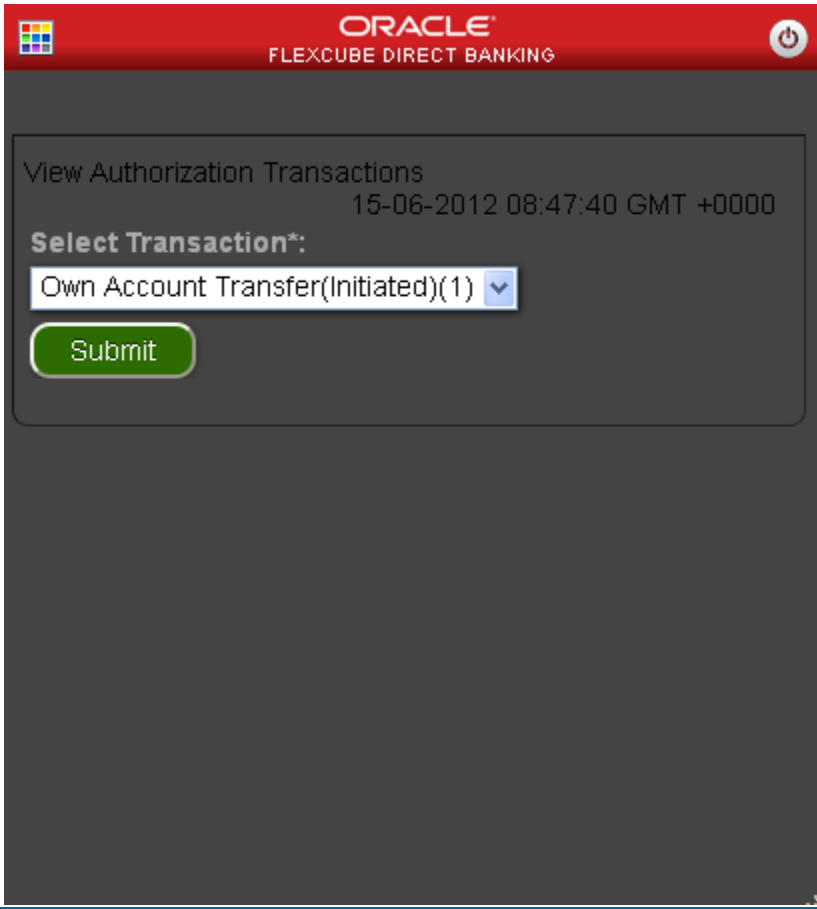
6. Click the **OK** button to return to the Deposit Redemption screen.

20. Pending Authorization

Transactions to authorize display all the transactions with their status as Pending, semi Authorized or Initiated.

To view the transactions for authorization

1. Log on to the browser based Mobile Banking application.
2. Click the **Pending Authorizations** icon from the menu. The system displays **View Authorization Transactions** screen.

[View Authorization Transactions](#)

View Authorization Transactions
15-06-2012 08:47:40 GMT +0000

Select Transaction*:

Own Account Transfer(Initiated)(1) ▼



Submit

[\(Screen1\)](#)

[Field Description](#)

Field Name	Description
Select Transaction	[Mandatory, Dropdown] Select the transactions available for the user from the dropdown list.
3. Select any transaction to be authorized or rejected.	
4. Click the Submit button. The system displays Transaction for Authorization screen.	

Pending Authorizations

**ORACLE®**
FLEXCUBE DIRECT BANKING

Pending Authorizations
15-06-2012 08:48:38 GMT +0000

EBanking Reference No.:

Status:

Initiator:

Reference Number:
149021111352260
Created By:
MILANB1MB

[\(Screen1\)](#)

Field Description

Field Name	Description
Search by Reference Number	
EBanking Reference Number	[Optional, Numeric,16] Type the e banking reference number of the transaction to be authorized.
Status	[Optional, Dropdown] Select the Status of the transaction from the dropdown list.
Transaction heading selected in the previous screen	
Initiator	[Optional, Alphanumeric,20] Type the user id of the initiator of the transaction.
Reference Number	[Display] This field displays the user reference number of the transaction.
Created By	[Display] This field displays the user who has created or initiated that transaction.

5. Enter the relevant data and Click the **Search** button to search the transaction as per the search criteria.
6. Click the **View** button to view details and authorize that transaction. The system displays **View Pending Authorization** screen.
OR
Click the **Change** button to go back to the previous screen and change the transaction type.

[View Pending Authorizations](#)



ORACLE®
FLEXCUBE DIRECT BANKING



View Pending Authorization

15-06-2012 08:50:08 GMT +0000

Transaction:
Own Account Transfer

E-Banking Reference No:
149021111352260

Status:
Initiated

Created By:
MILANB1MB

Created On:
15-06-2012 14:17:13

Updated By:
MILANB1MB

Updated On:
15-06-2012 14:17:13

Authorize

Reject

Send To Modify

Change

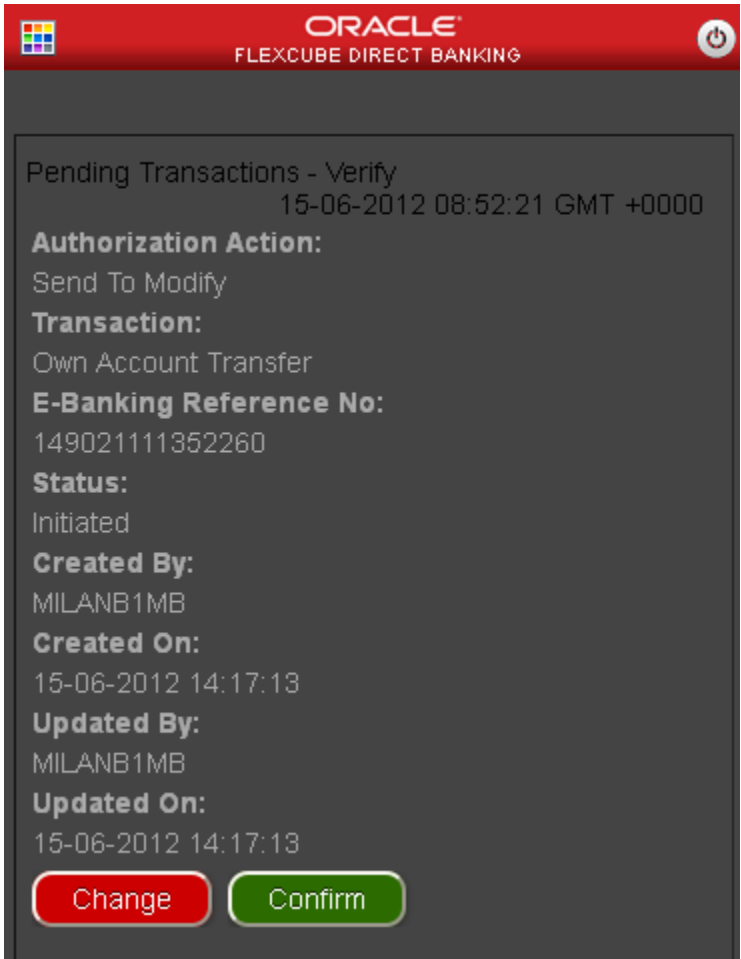
[\(Screen1\)](#)

Field Description

Field Name	Description
Transaction	[Display] This field displays the type of the transaction to be authorized
E-Banking Reference Number	[Display] This field displays the e-banking reference number of the transaction.
Status	[Display] This field displays the current status of the transaction.
Created By	[Display] This field displays the user who has created or initiated that transaction.
Created On	[Display] This field displays the date and time when the transaction was created.
Updated By	[Display] This field displays the user who has last updated that transaction.
Updated On	[Display] This field displays the date and time when the transaction was last updated.

7. Click the **Authorize** button to authorize that transaction. The system displays Verify Authorization screen.
OR
Click the **Send To Modify** button to send the transaction back for modification. The system displays the Verify Authorization screen.
OR
Click the **Reject** button to reject that transaction.
OR
Click the **Change** button to go to the previous screen.

Pending Transactions - Verify



ORACLE®
FLEXCUBE DIRECT BANKING

Pending Transactions - Verify
15-06-2012 08:52:21 GMT +0000

Authorization Action:
Send To Modify

Transaction:
Own Account Transfer

E-Banking Reference No:
149021111352260

Status:
Initiated

Created By:
MILANB1MB

Created On:
15-06-2012 14:17:13

Updated By:
MILANB1MB



Updated On:
15-06-2012 14:17:13

Change **Confirm**

(Screen1)

8. Click the **Confirm** button to authorize that transaction. The system displays confirmation screen for **Transaction for Authorization**.
OR
Click the **Change** button to navigate to the previous screen.

[Pending Transaction - Confirm](#)

**ORACLE®**
FLEXCUBE DIRECT BANKING

Pending Transactions - Confirm
15-06-2012 08:52:21 GMT +0000

Information

Request has been Send to Modify. Reference number 149021111352260.

Authorization Action:
Send To Modify

Transaction:
Own Account Transfer

E-Banking Reference No:
149021111352260

Status:
Initiated

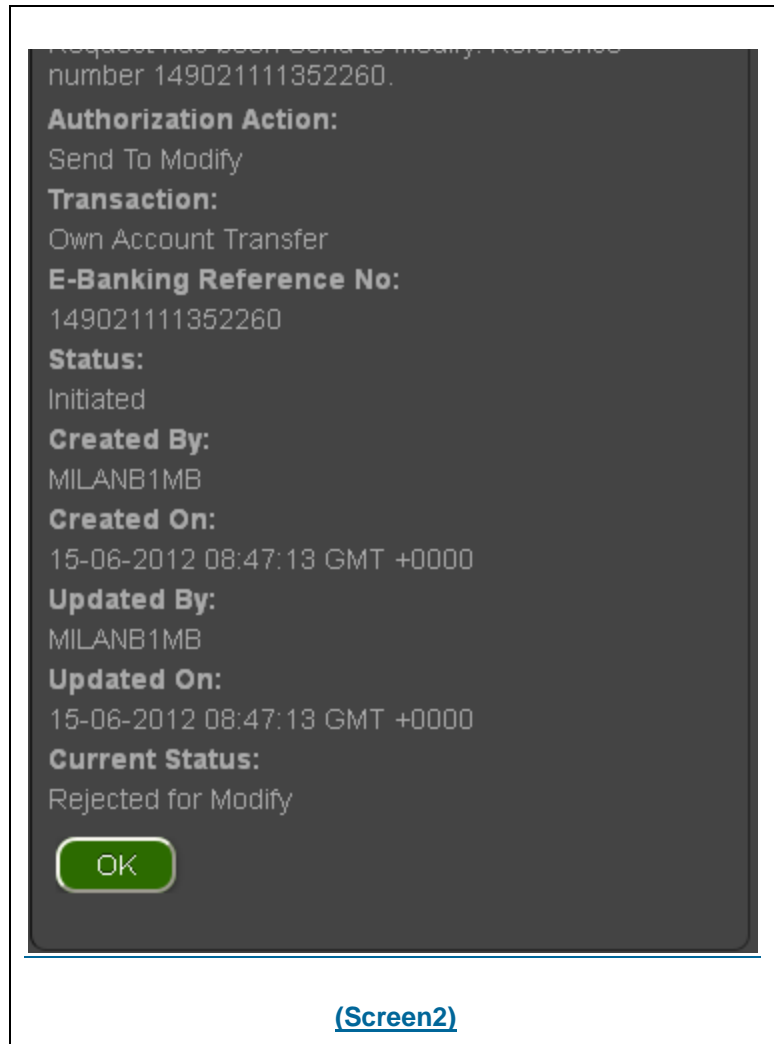
Created By:
MILANB1MB

Created On:
15-06-2012 08:47:13 GMT +0000

Updated By:
MILANB1MB

Updated On:

[\(Screen1\)](#)



9. Click the **OK** button. The system displays initial **Transaction for Authorization** screen.

Note: If you choose to reject the transaction and click the Reject button in Transaction for Authorization screen then current status displayed in the above screen will be **Rejected by Authorizer**.

If you click the Send To Modify button in Transaction for Authorization screen then current status displayed in the above screen will be **Send for Modify**.

21. Mailbox/ Notification

Mailbox allows you to submit a query through Mails to the bank through Mobile Banking. Once the Response has been posted by the Bank the customer is notified by the mail.

To access the Mailbox options

1. Log on to the browser based Mobile Banking application.
2. Click the **Notification** from the menu. The system displays **Mailbox** screen.

Mailbox



21.1. Compose Message

[Compose](#)

Compose 14-06-2012 05:56:17 GMT +0000

Select the subject of this message:

Demand Draft and Cheques

Customer:

STDCIF

Next

(Screen1)

[Field Description](#)

Field Name	Description
Select Subject	[Mandatory, Dropdown] Select the messages subject from the dropdown.
Customer	[Mandatory, Dropdown] Select the customer from the dropdown.

1. Click the **Next** button. The system displays **Compose** screen.

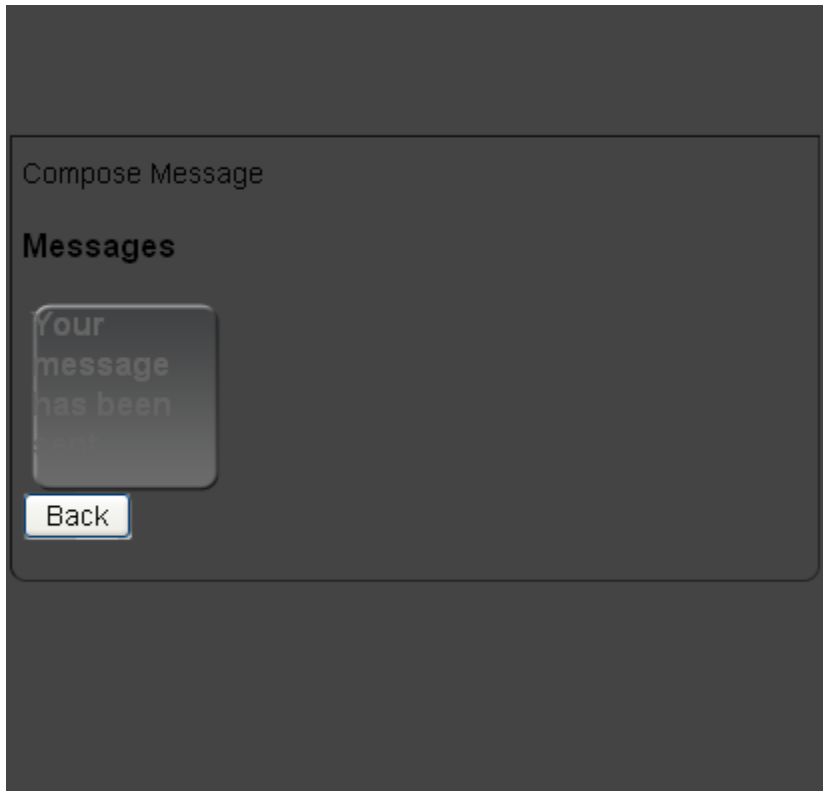
Compose Details

The screenshot shows the 'Compose' screen in the Oracle Flexcube Direct Banking application. The window has a red title bar with the Oracle logo and the text 'ORACLE FLEXCUBE DIRECT BANKING'. The main content area is dark gray and contains the following elements:

- Compose** label at the top left.
- 14-06-2012 05:59:01 GMT +0000** timestamp at the top right.
- Subject:**
- Customer:**
- Message:**
- Send** button at the bottom left.
- Back** button at the bottom left.

2. Enter the message. Click **Send** button. The system displays **Compose Message Confirm** screen.

Compose Message Confirm

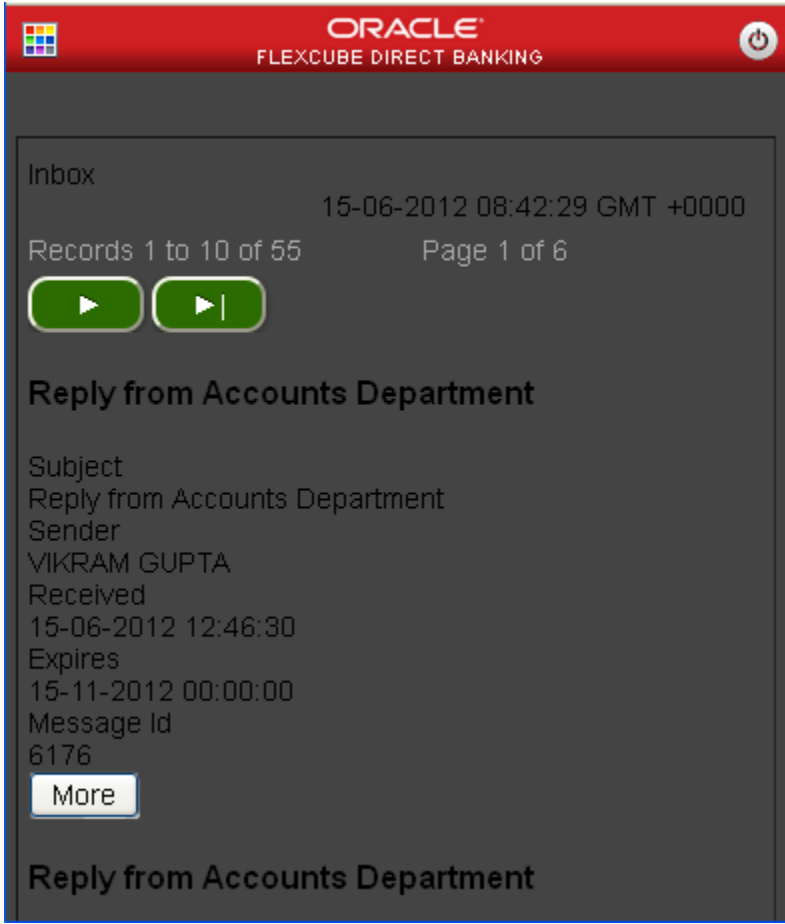


21.2. Inbox

Inbox

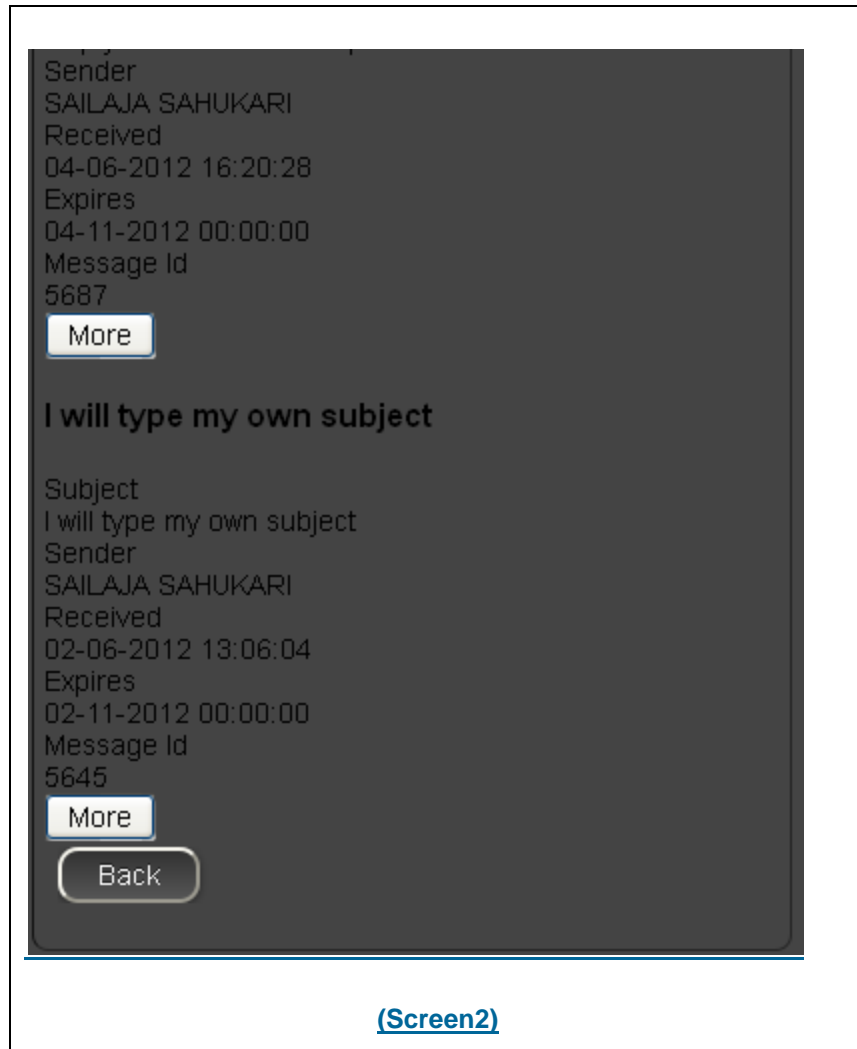


1. Click the **Interaction** button to View the interaction messages. The system displays **Inbox** screen.

[Inbox](#)

The screenshot shows the Oracle Flexcube Direct Banking interface. At the top is a red header bar with the Oracle logo, the text "ORACLE FLEXCUBE DIRECT BANKING", and a power button icon. Below the header, the word "Inbox" is displayed on the left, and the timestamp "15-06-2012 08:42:29 GMT +0000" is on the right. Below the timestamp, it says "Records 1 to 10 of 55" and "Page 1 of 6". There are two green buttons with white arrows: one pointing right and one pointing left. Below these buttons, the text "Reply from Accounts Department" is shown. Underneath, the following details are listed: "Subject", "Reply from Accounts Department", "Sender", "VIKRAM GUPTA", "Received", "15-06-2012 12:46:30", "Expires", "15-11-2012 00:00:00", "Message Id", and "6176". A "More" button is located below the message ID. At the bottom of the message preview, the text "Reply from Accounts Department" is repeated. Below the screenshot, the text "(Screen1)" is written.

[\(Screen1\)](#)



Field Description

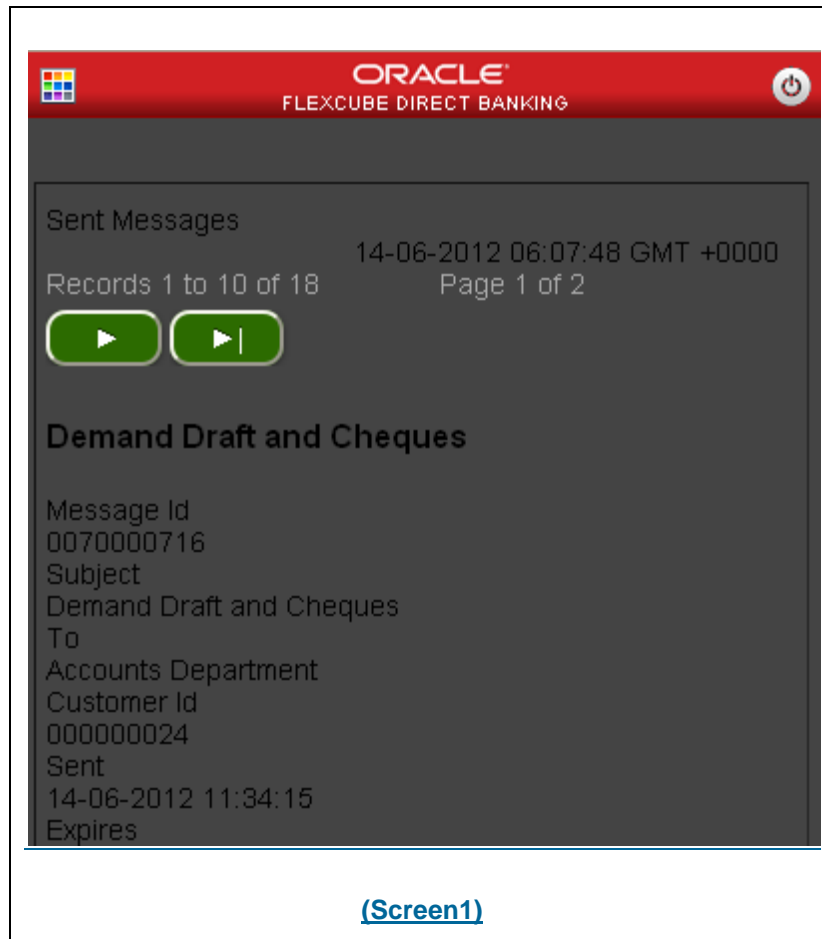
Field Name	Description
Sent By	[Display] This field displays the name of the sender.
Date	[Display] This field displays the date.
Sent to	[Display] This field displays the user to which the mail is sent..
Subject	[Display] This field displays the Subject of the message.

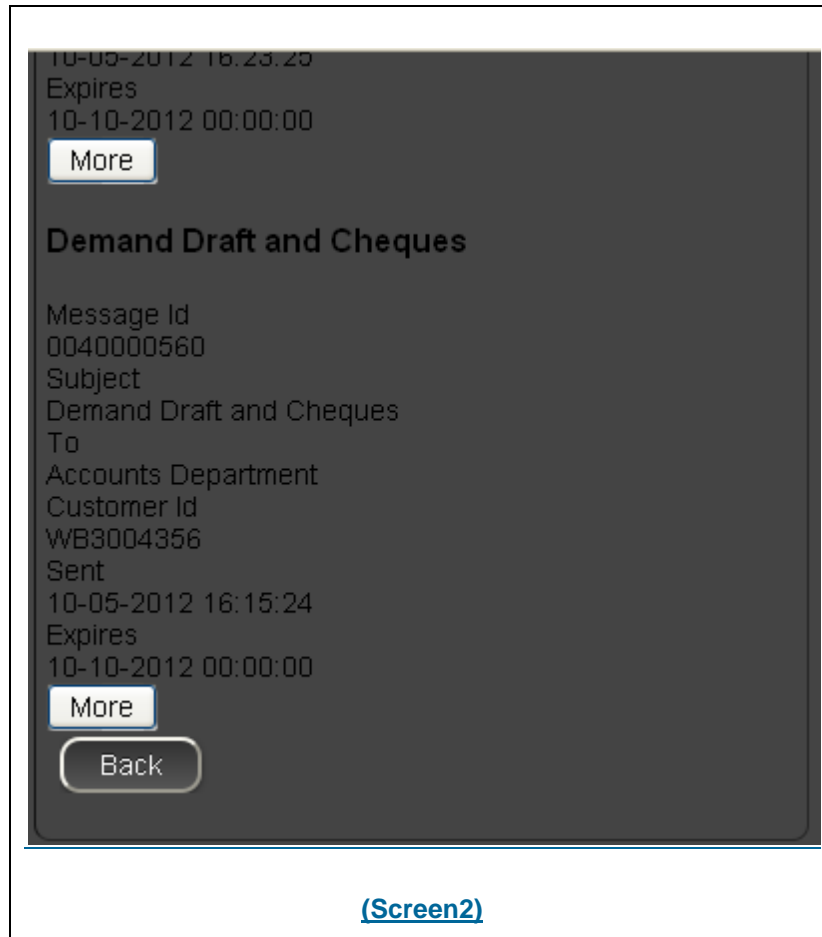
Field Name	Description
Message	[Display] This field displays the message.

2. Click the **Back** button to return to the mailbox screen.
3. Click the **Sent Messages** button on the mailbox screen to view the Sent messages.

21.3. Sent Messages

[Sent Message](#)





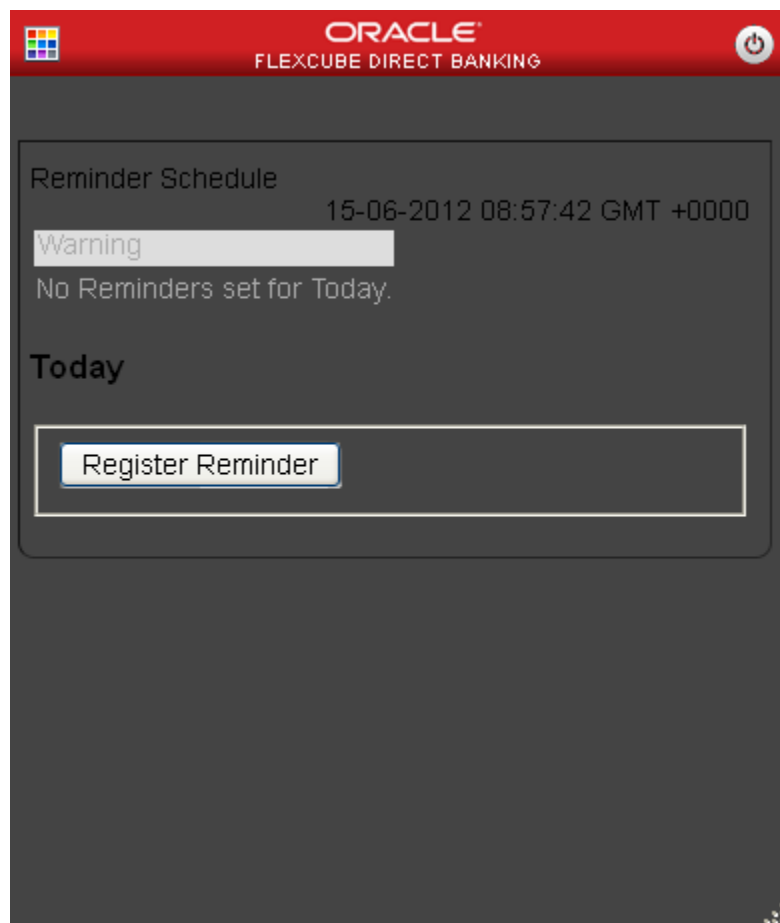
Field Description

Field Name	Description
Sent By	[Display] This field displays the name of the sender.
Date	[Display] This field displays the date.
Sent to	[Display] This field displays the user to which the mail is sent..
Subject	[Display] This field displays the Subject of the message.
Message	[Display] This field displays the message.

1. Click the **Back** button to return to the previous screen

21.4. Reminders

Reminders



To Register reminders

1. Click the **Register Reminder** button. The system displays **Reminder Registration** screen.

Reminder Registration

ORACLE[®]
FLEXCUBE DIRECT BANKING

Reminders Registration
15-06-2012 09:05:58 GMT +0000

Subject:

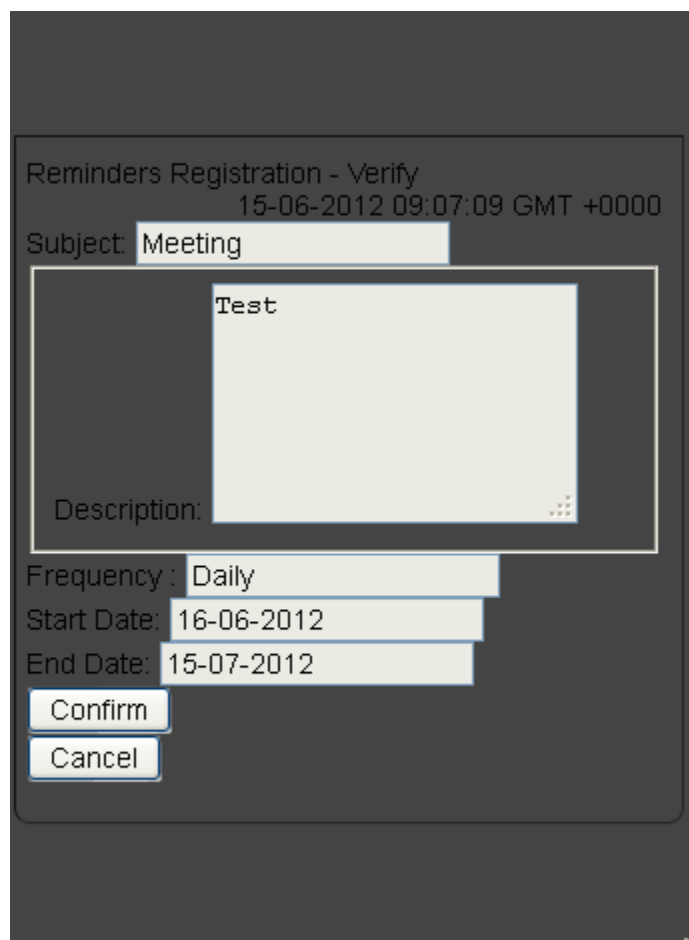
Description:

Frequency :
Daily

Start Date:

End Date:

2. Click the **Submit** button. The system displays **Reminder Registration Verify** screen.

[Reminders Registration Verify](#)

Reminders Registration - Verify
15-06-2012 09:07:09 GMT +0000

Subject: Meeting

Description: Test

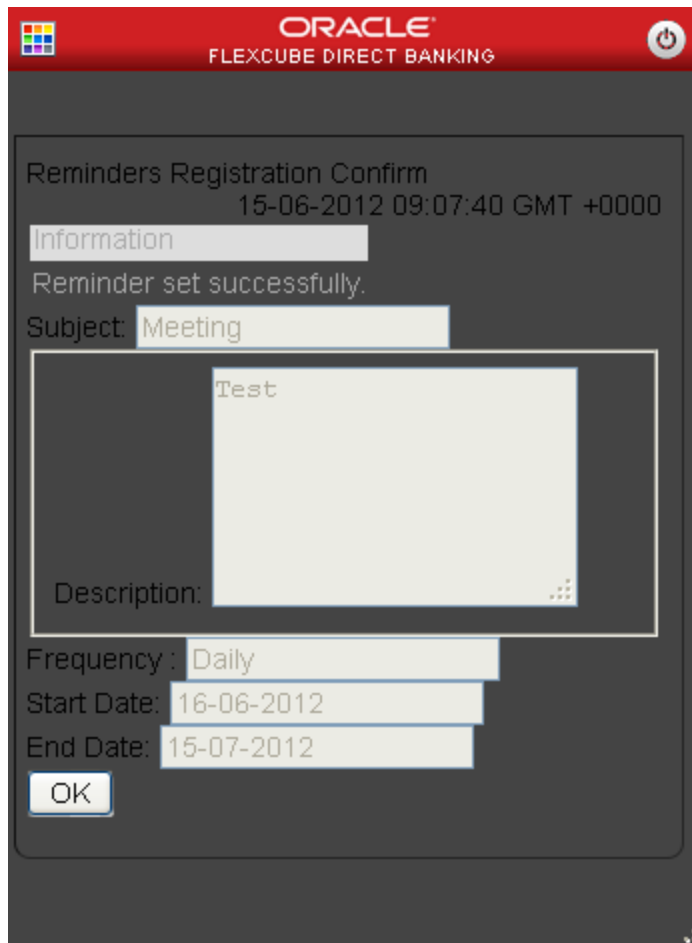
Frequency : Daily

Start Date: 16-06-2012

End Date: 15-07-2012

3. Click the **Confirm** button. The system displays **Reminder Registration Confirm** screen.

[Reminders Registration Confirm](#)



The screenshot shows a software window titled "ORACLE FLEXCUBE DIRECT BANKING" with a red header bar. Inside the window, a dialog box titled "Reminders Registration Confirm" is displayed, showing a timestamp of "15-06-2012 09:07:40 GMT +0000". The dialog contains a section labeled "Information" with the message "Reminder set successfully." and "Subject: Meeting". Below this is a "Description:" label followed by a text area containing the word "Test". At the bottom of the dialog, there are three fields: "Frequency : Daily", "Start Date: 16-06-2012", and "End Date: 15-07-2012". An "OK" button is located at the bottom left of the dialog box.

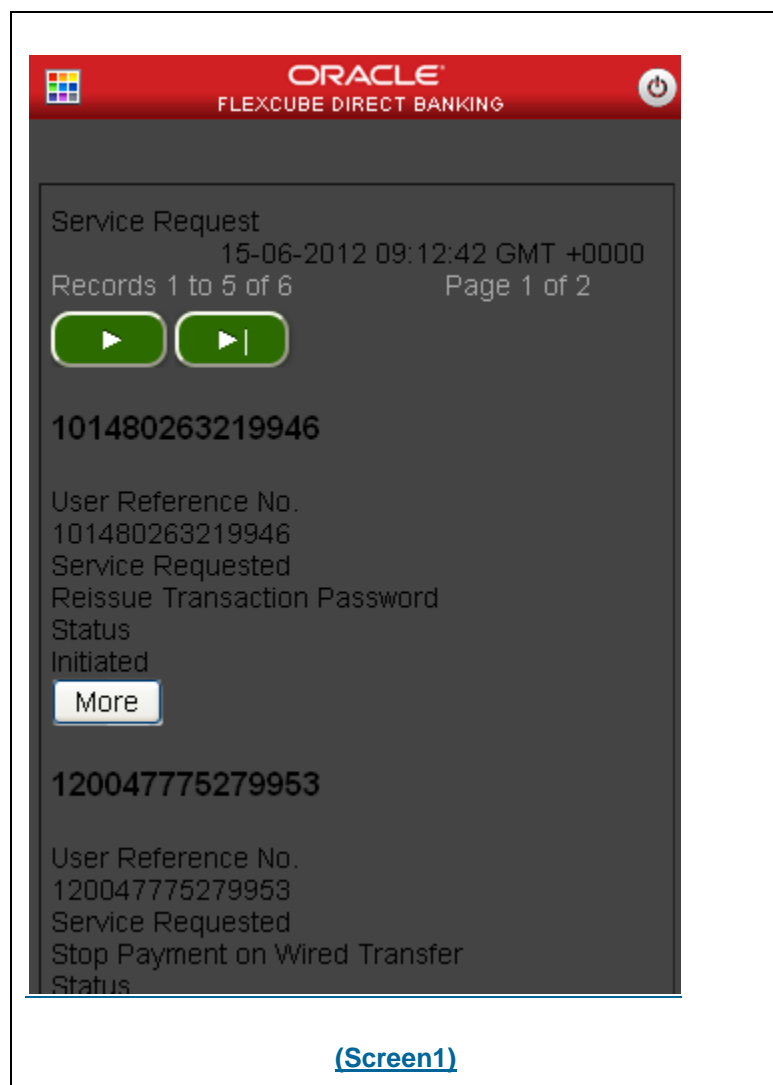
4. Click the **OK** button.

21.5. Service Request

You can view various service requests raised by user.

To view the Service Request details

1. Click the **Register Reminder** button, The system displays **Service Request** Details screen



Status
Pending
[More](#)

181919285220088

User Reference No.
181919285220088
Service Requested
Stop Payment on Wired Transfer
Status
Initiated
[More](#)

184493211242585

User Reference No.
184493211242585
Service Requested
Stop Payment on Wired Transfer
Status
Pending
[More](#)
[Back](#)

[\(Screen1\)](#)

22. Credit Card Details

This menu enables you to View the details of the Credit Card.

To view the credit card details

1. Log on to the browser based Mobile Banking application.
2. Click the **Cards ->Credit Card Details** icon from the menu. The system displays **Credit Card Details** screen.

Credit Card Details

Credit Card Details

13-06-2012 11:41:36 GMT +0000

Select Card*:

5200123420106751



Submit

(Screen1)

Field Description

Field Name	Description
Select Card	[Mandatory, Dropdown] Select the card from the cards available in the dropdown list.
3. Select the Card Number from the dropdown list.	
4. Click the Submit button. The system displays that card details in the Credit Card Details screen.	

[Credit Card Details](#)

 **ORACLE®**
FLEXCUBE DIRECT BANKING 

Credit Card Details

13-06-2012 11:41:57 GMT +0000

Card Number:
5200123420106751

Product Name:
GOLD REWARDS

Expiry Date:
22-Jan-2012

Reward Points Available:
1267

Total Credit Limit:
90,000.00 INR

Available Credit Limit:
70,000.00 INR

Total Cash Limit:
40,000.00 INR

Available Cash Limit:
40,000.00 INR

Total Unbilled Amount:

[\(Screen1\)](#)

Total Cash Limit:
40,000.00 INR

Available Cash Limit:
40,000.00 INR

Total Unbilled Amount:
15,000.00 INR

Last Payment Date:
19-Mar-2010

Last Payment Amount:
23,000.00 INR

Payment Due Details:

Statement Date:
01-Mar-2010

Total Billed Amount:
5,000.00 INR

Payment Due Date:
19-Feb-2010

Minimum Amount Due:
200.00 INR

Back

(Screen2)

Field Description

Field Name	Description
Card Number	[Display] This field displays the credit card number for which the details are displayed.
Product Name	[Display] This field displays the product name of the credit card.
Expiry Date	[Display] This field displays the expiry date of the credit card.
Reward points available	[Display] This field displays the reward points for the credit card.

Field Name	Description
Total Credit limit	[Display] This field displays the total credit limit available to you.
Available Credit Limit	[Display] This field displays the credit limit available to you.
Total Cash Limit	[Display] This field displays the total cash limit available to you.
Available Cash Limit	[Display] This field displays the available cash limit available to you.
Total unbilled Amount	[Display] This field displays the total unbilled amount.
Last payment date	[Display] This field displays the date of the last payment done.
Last payment amount	[Display] This field displays the amount of the last payment done.
Payment due details	
Statement date	[Display] This field displays the statement date of the credit card.
Total Billed Amount	[Display] This field displays the total amount billed.
Payment Due Date	[Display] This field displays the due date for the payment.
Minimum Amount Due	[Display] This field displays the minimum amount due for the current bill.

5. Click the **Back** button to go back to the previous screen.

23. Credit Card Statement

This menu enables you to View the Statement of the Credit Card.

To view the credit card statement

1. Log on to the browser based Mobile Banking application.
2. Click the **Cards ->Credit Card Statement** icon from the menu. The system displays **Credit Card Statement** screen.

[Credit Card Statement](#)

Credit Card Statement

13-06-2012 11:42:48 GMT +0000

Card Number*:

5200123420106751

Month*:

January

Year*:

2012

Submit



(Screen1)

[Field Description](#)

Field Name	Description
Card Number	[Mandatory, Drop-Down] Select card number from the drop down list for which statement is to be viewed.
Month	[Mandatory, Drop-Down] Select month from the drop down list for which statement is required.
Year	[Mandatory, Drop-Down] Select year from the drop down list for which statement is required.

- Click the **Submit** button. The system displays the credit card statement in the **Credit Card Statement** screen.

Credit Card Statement

**ORACLE**
FLEXCUBE DIRECT BANKING

Credit Card Statement



13-06-2012 11:43:11 GMT +0000

Card Number:
5200123420106751

Month:
1

Year:
2011

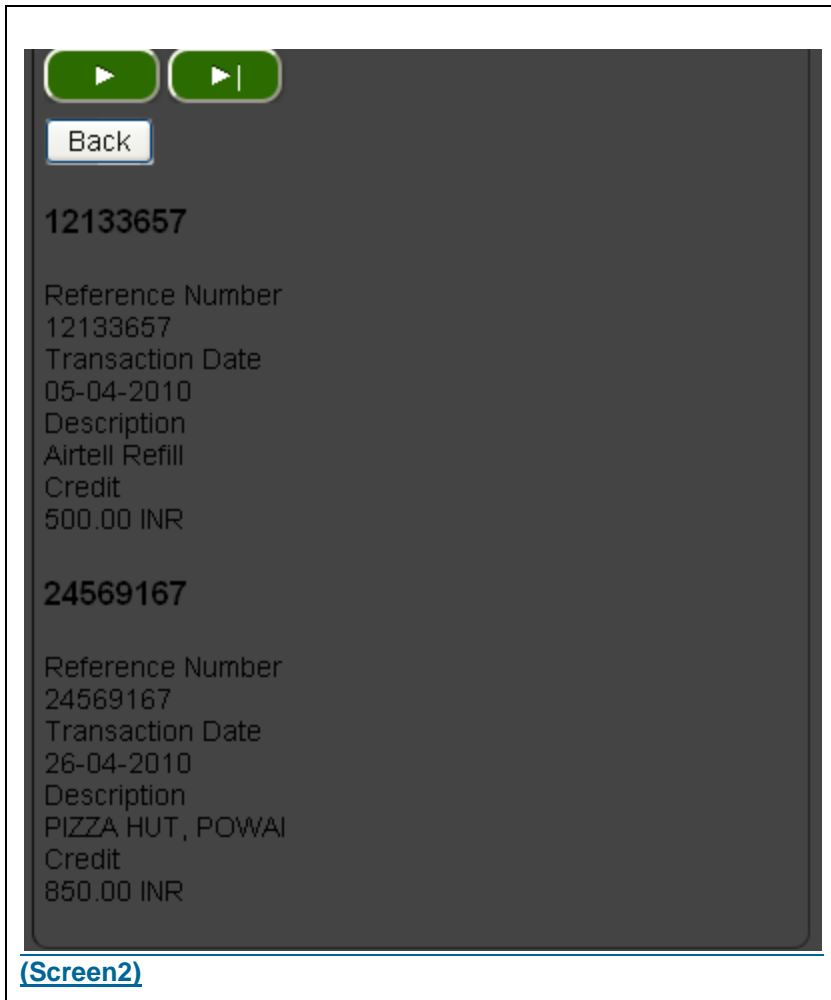
Records 1 to 2 of 4Page 1 of 2



12133657

Reference Number
12133657
Transaction Date
05-04-2010
Description

(Screen1)



Field Description

Field Name	Description
Card Number	[Display] This field displays the credit card number for which the statement is displayed.
Month	[Display] This field displays the month selected for the card statement.
Year	[Display] This field displays the year selected for the card statement.
Transaction details	
Reference Number	[Display] This field displays the transaction reference number.

Field Name	Description
Transaction Date	[Display] This field displays the date on which the transaction is done..
Description	[Display] This field displays the description of the transaction.
Credit	[Display] This field displays the credit amount.

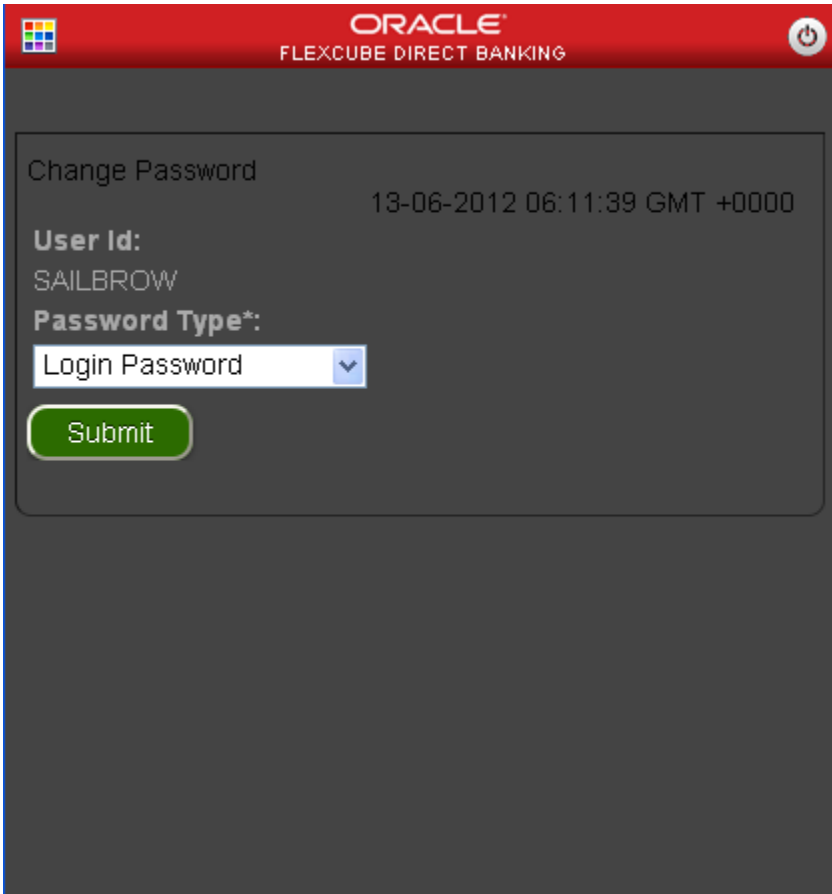
4. Click the **Back** button to return to the previous screen.
OR
Click the pagination buttons |< , < ,> , >| to view the first, previous, next or last page of records.

24. Change Password

This menu enables you to change his login or transaction password.

To change the password

1. Log on to the browser based Mobile Banking application.
2. Click the encircled **Services->Change Password** Icon from the **Menu** screen. The system displays **Change Password** screen.

[Change Password](#)

Change Password

13-06-2012 06:11:39 GMT +0000

User Id:
SAILBROW

Password Type*:
Login Password

Submit



(Screen1)

[Field Description](#)

Field Name	Description
User ID	[Display] This field displays your User Id.
Password type	[Mandatory, Dropdown] Select the Login or Transaction password which is to be changed.

- Click the **Submit** button. The system displays the **Change Password** screen.

[Change Password](#)

**ORACLE**
FLEXCUBE DIRECT BANKING

Change Password

13-06-2012 06:12:26 GMT +0000

User Id:
SAILBROW

Password Type:
Login Password

Existing Password*:

New Password*:

Policy to be followed for password
Should be minimum 6 characters.
Should be maximum 20 characters.
Can contain lowercase alphabets.
Can contain uppercase alphabets.
Can contain numeric characters.
Must contain one of the following as first character :
-- Lowercase alphabets
-- Uppercase alphabets

[\(Screen1\)](#)

New Password*:

Policy to be followed for password

Should be minimum 6 characters.
 Should be maximum 20 characters.
 Can contain lowercase alphabets.
 Can contain uppercase alphabets.
 Can contain numeric characters.
 Must contain one of the following as first character :
 -- Lowercase alphabets
 -- Uppercase alphabets
 -- Numeric characters
 Must contain one of the following as last character :
 -- Lowercase alphabets
 -- Uppercase alphabets
 -- Numeric characters
 Can contain 5 successive characters.
 Can contain 5 repetitions.

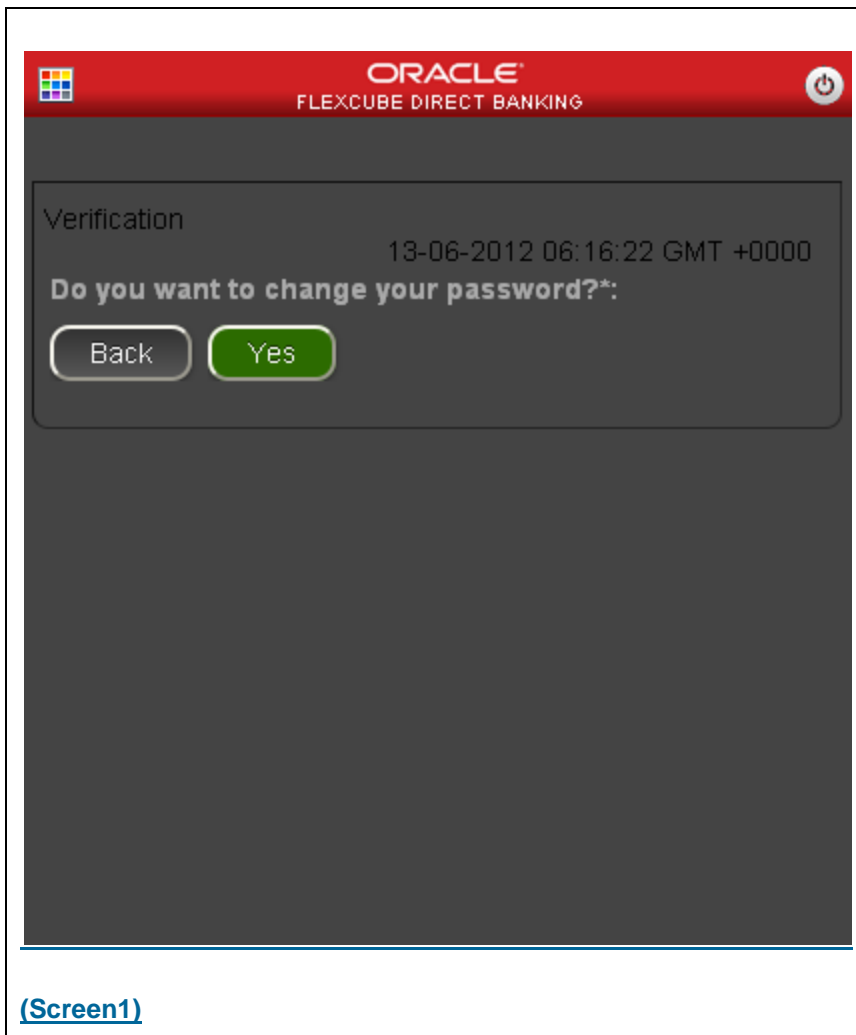
[\(Screen2\)](#)

Field Description

Field Name	Description
Existing Password	[Mandatory] Type your existing Password.
New Password	[Mandatory] Type your New Password.
<div>Note: This new password should be as per Password Policy (displayed below the text fields in the above screen) set by the bank.</div>	

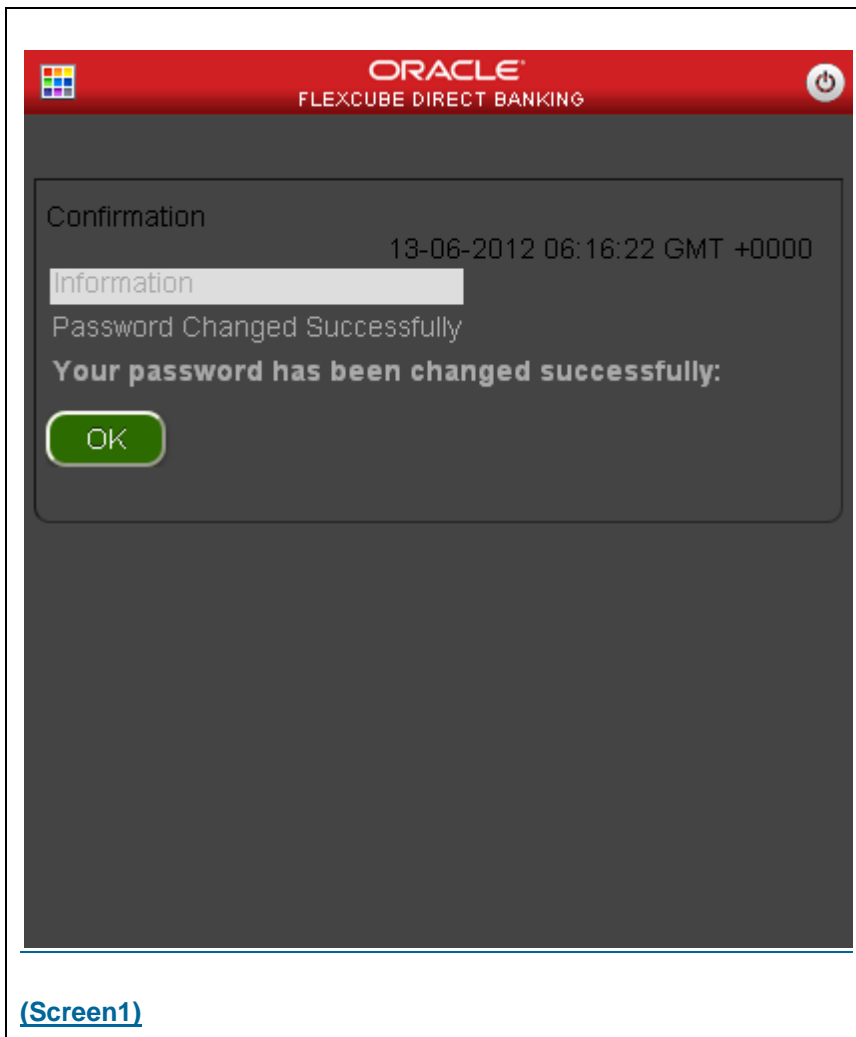
- Click the **Back** button to go to the previous screen.
OR
Click the **Change** button to go to the verification screen. The system displays **Verification – Change Password** screen

Verification – Change Password



5. Click the **Back** button to change the input.
OR
Click the **Yes** button to go to the confirmation screen. The system displays **Confirmation – Change Password** screen.

[Confirmation – Change Password](#)



6. Click the **OK** button. The system displays initial **Change Password** screen.


25. Deposit Details

This option is provided to enable you to view the details of Term Deposit Accounts. Deposit Details displays the list of all Term Deposit accounts with details, under all the customer id's linked to your login user id.


To view the TD Details

1. Log on to the browser based Mobile Banking application.
2. Click the **Deposits ->Deposit Details** icon from the menu. The system displays **Deposit Details** screen.

[Deposit Details](#)



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Deposit Details

13-06-2012 11:39:06 GMT +0000

Select Account*:

000000024 01134445570 Bank Futura,Neethle Street,▼

Submit


[\(Screen1\)](#)

[Field Description](#)


Field Name	Description
Select Account	[Mandatory, Dropdown] Select the deposit account to view the deposit details from the dropdown list.

3. Click **Submit**. The system displays **Deposit Details** screen.

[Deposit Details](#)



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Deposit Details

13-06-2012 11:39:33 GMT +0000

Account Details:

Customer Id:

000000024

Deposit Account:

01134445570 004

Product Name:

Normal TD-TD01

Current Balance:

991.09 GBP

Deposit Details

Deposit Date:

07-05-2012

Maturity Date:

14-05-2012

Interest Rate :

10.00 %

Maturity Instructions

(Screen1)

331.05 GB

Deposit Details

Deposit Date:
07-05-2012

Maturity Date:
14-05-2012

Interest Rate :
10.00 %

Maturity Instructions

Rollover Instructions:
Close on Maturity (No Rollover)

Pay Out Details

Pay Out Type:
Transfer to Account

Percentage:
100.00 %

Additional Information:
0011311453314 Bank Futura,2ndStreet Branch,London

[Back](#)

[\(Screen2\)](#)

Field Description

Field Name	Description
Account Details	
Customer Id	[Display] This field displays the Customer ID linked to your user.
Deposit Account	[Display] This field displays the term deposit account registered for Mobile banking under the customer ID.
Product Name	[Display] This field displays the Name of the product linked to the term deposit.

Field Name	Description
Current Balance	[Display] This field displays the Current available balance of the term deposit with currency.
Deposits Details	
Deposit Date	[Display] This field displays the Date on which the deposit was made.
Maturity Date	[Display] This field displays the Date on which the deposit is getting matured.
Interest Rate	[Display] This field displays the interest rate percentage on the term deposit. This field is applicable only for the conventional term deposit.
Profit Rate	[Display] This field displays the profit rate of the Term deposit. This field is applicable only for Islamic term deposit.
Maturity instruction	
Rollover instruction	[Display] This field displays the rollover instructions given for the deposit.
Payout Details	
Payout Type	[Display] This field displays the payout type instruction given for the deposit.
Percentage	[Display] This field displays the percentage of amount for the stated payout instruction.
Additional Information	[Display] This field displays the additional information about the deposit account.

- Click the **Back** button to go to the previous screen.

26. Contract Deposits

This option is provided to enable you to view the details of contract Term Deposit Accounts. Term Deposit Details displays the list of all the contract Term Deposit accounts with details, under all the customer id's linked to your login user id.

To view the contract TD details

1. Log on to the browser based Mobile Banking application.
2. Click the **Deposits->Contract Deposits** icon from the menu. The system displays **Contract Deposits** screen.

[Contract Deposits](#)

Contract Deposits 13-06-2012 11:34:05 GMT +0000

Contract Deposit*:

000CDP1120650001 (004001664) ▼



Submit

(Screen1)

[Field Description](#)

Field Name	Description
Contract Deposit	[Display] Select the contract deposit from the dropdown list.
3. Select the contract deposit from the dropdown list. The system displays Contract Deposit Details screen.	

[Contract Deposit Details](#)

**ORACLE**
FLEXCUBE DIRECT BANKING

Contract Deposits

13-06-2012 11:34:33 GMT +0000

Account Details

Customer Id:
004001664

Contract Deposit:
000CDP1120650001

Product Name:
Interest bearing, capitalised monthly with Fixed rate of interest.....

Current Balance:
1,000.00 GBP

Deposit Details:

Deposit Date:
05-03-2012

Maturity Date:
12-12-2012

Interest Rate:
10.00 %

[\(Screen1\)](#)

Interest bearing, capitalised monthly with Fixed rate of interest.....

Current Balance:
1,000.00 GBP

Deposit Details:

Deposit Date:
05-03-2012

Maturity Date:
12-12-2012

Interest Rate:
10.00 %

Accrued Interest Till Date:
0.00 GBP

Interest Instructions

Instructions:
None

Maturity Instructions

Rollover Instructions:
Renew Principal and Interest

[Back](#)

[\(Screen2\)](#)

Field Description

Field Name	Description
User Reference Details	
Customer Id	[Display] This field displays the Customer ID linked to your user.
Contract Deposit	[Display] This field displays the contract deposit account.
Product Name	[Display] This field displays the name of the product linked to the term deposit.

Field Name	Description
Current Balance	[Display] This field displays the current balance of the contract deposit along with the currency.
Deposits Details	
Maturity Date	[Display] This field displays the date on which the deposit is getting matured.
Deposit Date	[Display] This field displays the date on which the deposit was made.
Interest Rate	[Display] This field displays the rate of interest applicable.
Interest Accrued till Date	[Display] This field displays the amount of interest accrued till the particular date.
Interest Instruction	
Instructions	[Display] This field displays the interest instruction for the contract deposit.
Account	[Display] This field displays the Account for the interest deposit.
Maturity Instructions	
Rollover instruction	[Display] This field displays the Rollover instruction.
Account	[Display] This field displays the account for the rollover instruction.

Note: Interest and Maturity Instructions are also displayed at the end of the above screen.

- Click the **Back** button to go to the previous screen.

27. Force Change Password

This option forces you to mandatorily change your password. Force Change Password screen comes in following scenarios.

- If you are login for the first time.
- If you have reset your password.
- If your password has expired.

To perform the forced change password

1. Log onto the browser based mobile banking application in the case of above scenarios. The system forces to change the password by displaying **Change Password** screen.

[Change Password](#)

ORACLE[®]
FLEXCUBE DIRECT BANKING

Change Password

13-06-2012 06:26:43 GMT +0000

Information

You need to mandatorily change your login password to proceed.

You need to mandatorily change your transaction password to proceed.

Change Login Password*:

User Id*:
ABCMOB

Existing Password*:

New Password*:

Change

Change Login Password
Should be minimum 6 characters

[\(Screen1\)](#)

Should be minimum 8 characters

Should be maximum 20 characters

Can contain lowercase alphabets

Can contain uppercase alphabets

Can contain numeric characters

Must contain one of the following as first character

- Lowercase alphabets
- Uppercase alphabets
- Numeric characters

Must contain one of the following as last character

- Lowercase alphabets
- Uppercase alphabets
- Numeric characters

Allowed special characters

Can contain 5 successive characters

Can contain 5 repetitions

[\(Screen2\)](#)

Field Description

Field Name	Description
User ID	[Display] This field displays your user id.
Existing Password	[Mandatory] Type your existing password.
New Password	[Mandatory] Type the new password.
<div>Note: This new password should be as per Password Policy (displayed below the text fields in the above screen) set by the bank.</div>	

- Click the **Change** button. The system displays confirmation screen for **Change Password**.

Change Password



3. Click the **OK** button. The system displays **Change transaction Password** screen.

Change Password

ORACLE®
FLEXCUBE DIRECT BANKING

Change Password

13-06-2012 06:28:06 GMT +0000

Change Transaction Password*:

User Id*:
ABCMOB

Existing Password*:

New Password*:

Change

Rules for Transaction Password
Should be minimum 6 characters
Should be maximum 20 characters
Can contain lowercase alphabets
Can contain uppercase alphabets

[\(Screen1\)](#)

Should be minimum 8 characters

Should be maximum 20 characters

Can contain lowercase alphabets

Can contain uppercase alphabets

Can contain numeric characters

Must contain one of the following as first character

- Lowercase alphabets
- Uppercase alphabets
- Numeric characters

Must contain one of the following as last character

- Lowercase alphabets
- Uppercase alphabets
- Numeric characters

Allowed special characters

Can contain 5 successive characters

Can contain 5 repetitions

[\(Screen2\)](#)

Field Description

Field Name	Description
User ID	[Display] This field displays your user id.
Existing Password	[Mandatory] Type your existing password.
New Password	[Mandatory] Type the new password.
<div>Note: This new password should be as per Password Policy (displayed below the text fields in the above screen) set by the bank.</div>	

- Click the **Change** button. The system displays confirmation screen for **Change Password**.

Change Password

ORACLE®
FLEXCUBE DIRECT BANKING

Change Password
13-06-2012 06:28:57 GMT +0000

Information
Password changed successfully.

Information*:
Password Changed Successfully.

OK

(Screen1)

5. Click the **OK** button. The system displays main **menu** screen.

28. Buy Funds

This option allows you to buy the mutual funds.

The fund is open for purchase if:

- The fund is in the Initial Public Offering (IPO) stage
- The fund is allowed for subscriptions in the given period.

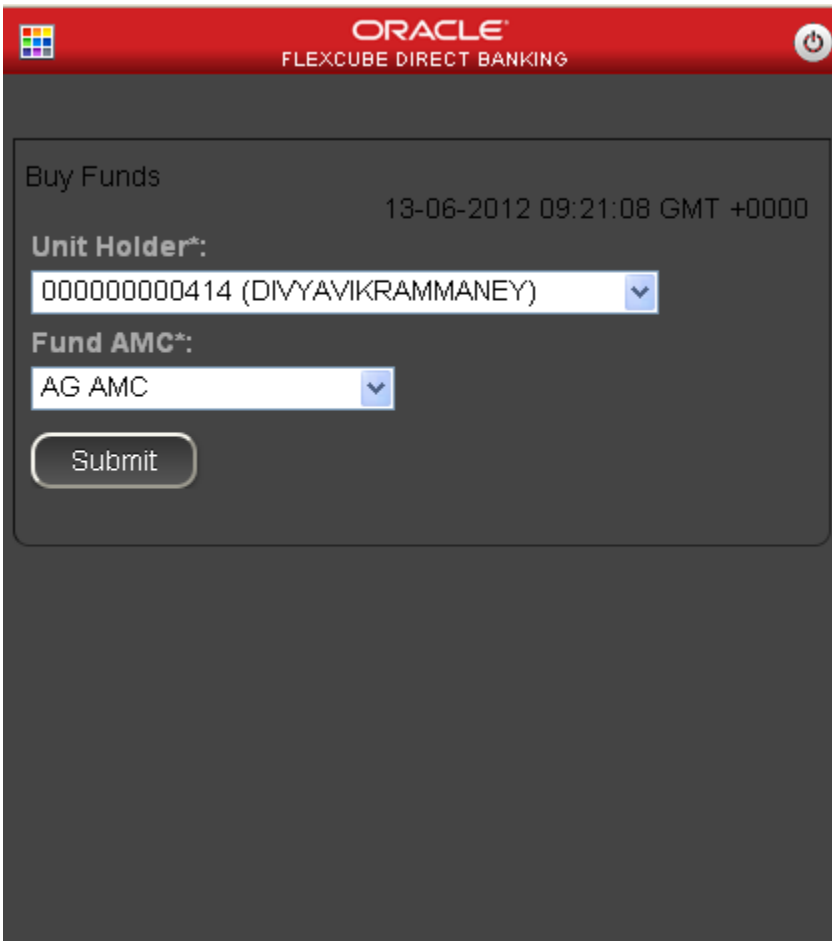
This information is available as part of fund rules definition.

An investor can select for subscription of a fund.

- One Time Single Fund Purchase

To buy mutual fund

1. Log on to the browser based mobile banking application.
2. Click the **Mutual Funds->Buy Funds** transaction from the menu. The system displays **Buy Funds** screen.

[Buy Funds](#)

Buy Funds

13-06-2012 09:21:08 GMT +0000

Unit Holder*:

0000000000414 (DIVYAVIKRAMMANEY) ▼

Fund AMC*:

AG AMC ▼

Submit

(Screen1)

[Field Description](#)

Field Name	Description
Unit Holder	[Mandatory, Drop-Down] Select the unit holder from the drop-down list.
Fund AMC	[Mandatory, Drop-Down] Select the fund AMC from the drop-down list.

3. Click the **Submit** button. The system displays **Buy Funds** screen.

[Buy Funds](#)

Buy Funds 13-06-2012 09:22:26 GMT +0000

Unit Holder:
0000000000264 (NUH0035NUH0035NUH0035)

Fund AMC:
AMCST

Fund Name
K1

Min. Amount
1.00 ZAR

Minimum Units
1.00

Fund Details

Back

(Screen1)

[Field Description](#)

Field Name	Description
Unit Holder	[Display] This field displays the unit holder.
Fund AMC	[Display] This field displays the fund AMC.
Fund Name	[Display] This field displays the fund name.
Min. Amount	[Display] This field displays the minimum amount to be invested in a fund.

Field Name	Description
Minimum Units	[Display] This field displays the minimum units of the mutual fund that can be purchased.

4. Click the **Fund Details** button. The system displays **Buy Funds detail** screen.
OR
Click the **Back** button. The system displays the buy funds initial screen.

Buy Funds

ORACLE®
FLEXCUBE DIRECT BANKING

Buy Funds

Unit Holder:
0000000000264 (NUH0035NUH0035NUH0035)

Fund AMC:
AMCST

Fund Name:
K1

Minimum Amount:
1.00 ZAR

Minimum Units:
1.00

Investment Type*:
Amount

Dividend Re-investment*:
Yes

Use of this service implies that you have read and accepted Terms and Conditions available at bank's website.

[Place Order](#)

(Screen1)


Unit Holder:
0000000000264 (NUH0035NUH0035NUH0035)


Fund AMC:
AMCST


Fund Name:
K1

Minimum Amount:
1.00 ZAR


Minimum Units:
1.00

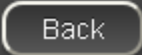
Investment Type*:
Amount 



Dividend Re-investment*:
Yes 

Use of this service implies that you have read and accepted Terms and Conditions available at bank's website.



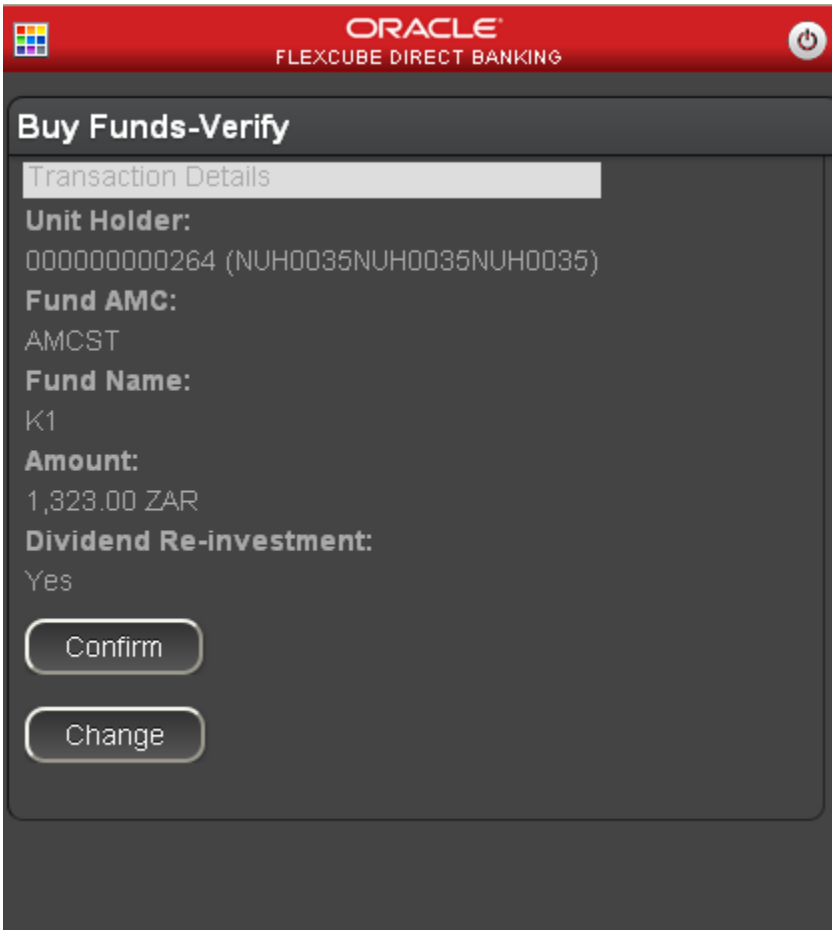


[\(Screen2\)](#)

Field Description

Field Name	Description
Unit Holder	[Display] This field displays the unit holder.
Fund AMC	[Display] This field displays the fund AMC.
Fund Name	[Display] This field displays the fund name.
Min. Amount	[Display] This field displays the minimum amount to be invested in a fund.
Minimum Units	[Display] This field displays the minimum units of the mutual fund that can be purchased.
Investment	[Mandatory, Drop-Down,Alphanumeric,15] Select whether the investment is to be made in terms of amount or mutual fund units. Type the investment amount/units as per the selection done.
Dividend Re-Investment	[Mandatory, Drop-Down] Select Yes from the drop down list if the dividends amounts are to be reinvested in the mutual fund, otherwise select No.

5. Click the **Place Order** button. The system displays **Buy Funds - Verify** screen.
OR
Click the **Back** button to navigate to the previous screen.

[Buy Funds – Verify](#)

ORACLE
FLEXCUBE DIRECT BANKING

Buy Funds-Verify

Transaction Details

Unit Holder:
0000000000264 (NUH0035NUH0035NUH0035)

Fund AMC:
AMCST

Fund Name:
K1

Amount:
1,323.00 ZAR

Dividend Re-investment:
Yes


Confirm


Change

[\(Screen1\)](#)

6. Click the **Confirm** button. The system displays **Buy Funds - Confirm** screen.
OR
Click the **Change** button to edit the entered details.

[Buy Mutual Fund – Confirm](#)

**ORACLE**
FLEXCUBE DIRECT BANKING



Buy Funds-Confirm

Information

Transaction Saved
Transaction having reference 964938749341796 has been Auto Authorized.

Your Order received:
13-06-2012 14:53:51

Transaction Details

Unit Holder:
0000000000264 (NUH0035NUH0035NUH0035)

Fund AMC:
AMCST

Fund Name:
K1

Amount:
1,323.00 ZAR

Dividend Re-investment:
Yes

[\(Screen1\)](#)

Information

Transaction Saved
Transaction having reference 964938749341796 has been Auto Authorized.
Your Order received:
13-06-2012 14:53:51

Transaction Details

Unit Holder:
0000000000264 (NUH0035NUH0035NUH0035)
Fund AMC:
AMCST
Fund Name:
K1
Amount:
1,323.00 ZAR
Dividend Re-investment:
Yes

OK

[\(Screen2\)](#)

7. Click the **OK** button. The system displays **Buy Mutual Fund** screen.

29. Redeem Funds

This option allows you to redeem mutual fund holdings. You may select to redeem full/part of the investment made in mutual fund by this option. The fund should be open for redemption.

A fund is open for redemption if:

- The fund is allowed for redemption in the given period. This information is available as part of fund prospectus.
- The fund is not in book closure.

The redemption process comprises of the following stages:

- Indicating the fund unit holder and the fund to be redeemed.
- Specifying redemption details including product, redemption type, transaction currency and payout mode.
- Verifying the details where user can confirm the information specified.

To redeem mutual fund

1. Log on to the browser based mobile banking application.
2. Click the **Mutual Funds-> Redeem Funds** icon from the menu. The system displays **Redeem Funds** screen.

Redeem Funds



Redeem Funds

13-06-2012 11:10:04 GMT +0000

Unit Holder*:

000000000414 (DIVYAVIKRAMMANEY)

View Holdings


(Screen1)

Field Description


Field Name	Description
Unit Holder	[Mandatory, Drop-Down] Select the unit holder from the drop-down list.

- Click the **View Holdings** button. The system displays **Redeem Funds** screen.

Redeem Funds



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Redeem Funds

Unit Holder:

000000000263 (HRISHI1 MANEY)

Fund Name:

DIVYA1

Units Held:

1241440.29

Amount:

12,414,402.90 ZAR

Place Order

Fund Name:

DIVYA2

Units Held:

9900.99

Amount:

99,009.90 USD

Place Order

Fund Name:

[\(Screen1\)](#)

47,720.00 ZAR

Place Order

Fund Name:
FUNDV1

Units Held:
100000.00

Amount:
1,000,000.00 ZAR

Place Order

Fund Name:
NFUND1

Units Held:
93224.98

Amount:
932,249.80 ZAR

Place Order

Back

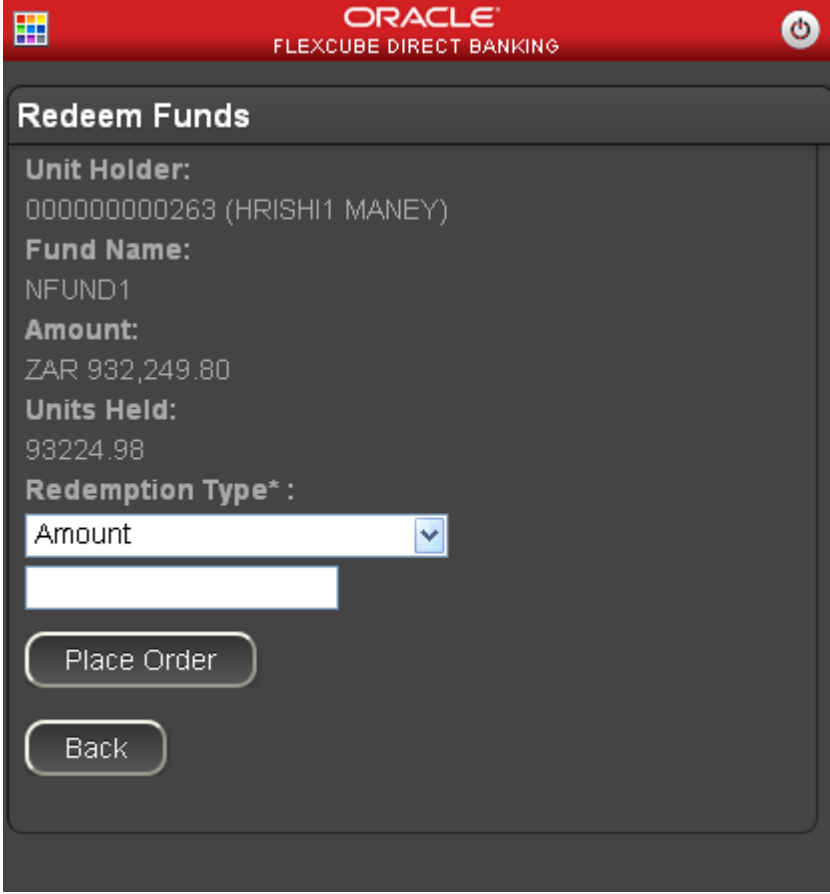
[\(Screen2\)](#)

Field Description

Field Name	Description
Unit Holder	[Display] This field displays the name of the units holder.
Fund Name	[Display] This field displays the fund name.
Units	[Display] This field displays the number of units held.
Amount	[Display] This field displays the market value of the investment as per the current date.

4. Click the **Place Order** button. The system displays **Redeem Funds** screen.
OR
Click the **Back** button to return to the previous screen.

Redeem Funds



ORACLE[®]
FLEXCUBE DIRECT BANKING

Redeem Funds

Unit Holder:
0000000000263 (HRISHI1 MANEY)

Fund Name:
NFUND1

Amount:
ZAR 932,249.80

Units Held:
93224.98

Redemption Type* :
Amount

Place Order

Back

(Screen1)

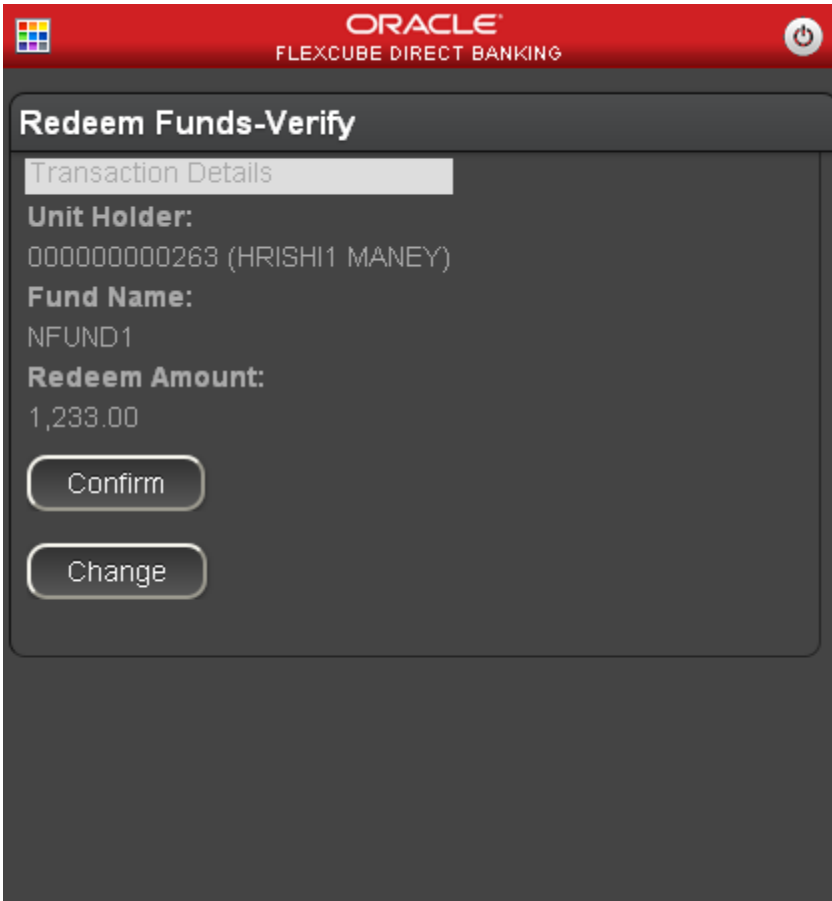
Field Description

Field Name	Description
Unit Holder	[Display] This field displays the name of the unit holder.
Fund Name	[Display] This field displays the name of the fund held by the unit holder..
Amount	[Display] This field displays the sellable units of the mutual fund.

Field Name	Description
Units	[Display] This field displays the sellable units of the mutual fund.
Redemption Type	[Mandatory, Drop-Down, Numeric,15] Select whether the investment is to be made in terms of amount or mutual fund units. Enter the amount or units to be redeemed respectively

5. Click the **Place Order** button. The system displays **Redeem Funds - Verify** screen.
OR
Click the **Back** button to navigate to the previous screen.

Redeem Funds – Verify

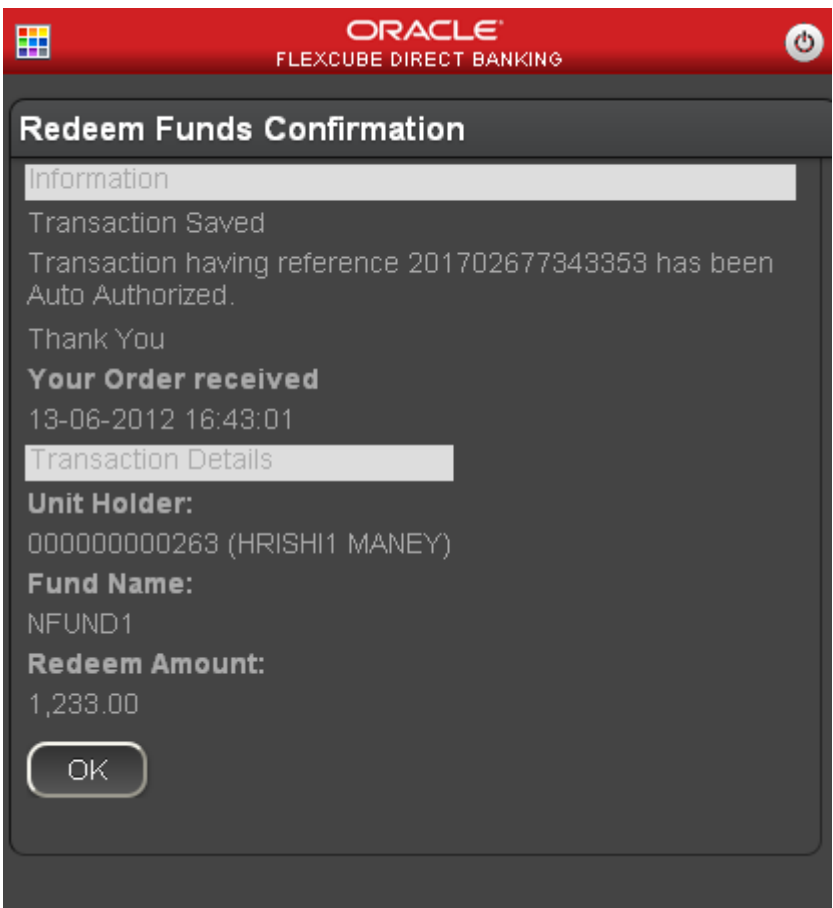


The screenshot displays the 'Redeem Funds-Verify' interface within the Oracle Flexcube Direct Banking application. The header bar is red and contains the Oracle logo, the text 'ORACLE FLEXCUBE DIRECT BANKING', and a power icon. The main content area has a dark grey background. At the top of this area is a tab labeled 'Transaction Details'. Below the tab, the following information is displayed: 'Unit Holder: 0000000000263 (HRISHI1 MANEY)', 'Fund Name: NFUND1', and 'Redeem Amount: 1,233.00'. At the bottom of the main content area are two buttons: 'Confirm' and 'Change'.

(Screen1)

6. Click the **Confirm** button. The system displays **Redeem Funds Confirmation** screen.
OR
Click the **Change** button to edit the entered details.

Redeem Funds Confirmation



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FLEXCUBE DIRECT BANKING

Redeem Funds Confirmation

Information

Transaction Saved
Transaction having reference 201702677343353 has been Auto Authorized.
Thank You

Your Order received
13-06-2012 16:43:01

Transaction Details

Unit Holder:
000000000263 (HRISHI1 MANEY)

Fund Name:
NFUND1

Redeem Amount:
1,233.00

OK

[\(Screen1\)](#)

7. Click the **OK** button. The system displays **Redeem Funds** screen.

30. Portfolio

This option allows you to view the details of all the mutual fund holdings.

To view the portfolio

1. Log on to the browser based mobile banking application.
2. Click the **Mutual Funds > Portfolio** transaction icon from the menu. The system displays **Portfolio** screen.

[Portfolio](#)

Portfolio

13-06-2012 09:30:37 GMT +0000

Unit Holder*:

0000000000414 (DIVYAVIKRAMMANEY)

View Holdings

(Screen1)

[Field Description](#)

Field Name	Description
Unit Holder	[Mandatory, Drop-Down] Select the unit holder from the drop-down list.

3. Click the **View Holdings** button. The system displays **Portfolio** screen.

[Portfolio](#)

Portfolio

Unit Holder:
000000000264 (NUH0035NUH0035NUH0035)

Fund Name
IPO123

Fund Type
Equity Fund

Fund Currency
ZAR

Units Held
9750.00

Amount in Fund Currency
97,500.00

[Back](#)

[\(Screen1\)](#)

Field Description

Field Name	Description
Portfolio Details	
Unit Holder	[Display] This field displays the name of the units holder.
Fund Name	[Display] This field displays the fund name.
Fund Type	[Display] This field displays the fund type.
Fund Currency	[Display] This field displays the fund currency.
Units	[Display] This field displays the number of units held.
Amount in Fund Currency	[Display] This field displays the amount in fund currency.

4. Click the **Back** button to navigate to the previous screen.

31. Switch Funds

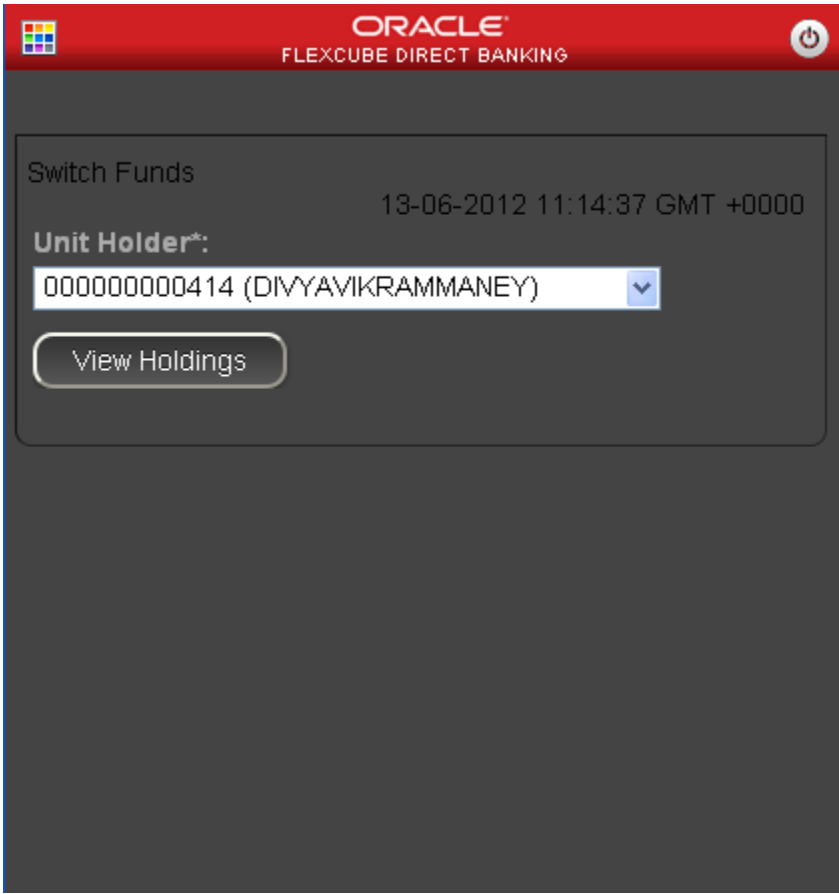
This option allows you to switch investment in one mutual fund to another type of mutual fund using mobile banking. You can switch only a part or the entire investment made in the selected fund.

A fund is open for switch if

- Fund is allowed for switch in the given period. Current date is between switch start date and switch close date. This information is available as part of Fund Rule definition.
- Fund is not in book closure

To switch mutual fund

1. Log on to the browser based mobile banking application.
2. Click the **Mutual Funds->Switch Funds** icon from the menu. The system displays **Switch Funds** screen.

Switch Funds

Switch Funds

13-06-2012 11:14:37 GMT +0000

Unit Holder*:

000000000414 (DIVYAVIKRAMMANEY)

View Holdings



(Screen1)

Field Description

Field Name	Description
Unit Holder	[Mandatory, Drop-Down] Select the unit holder from the drop-down list.

3. Click the **View Holdings** button. The system displays **Switch Funds** screen.

Switch Funds

**ORACLE**
FLEXCUBE DIRECT BANKING

Switch Funds

Unit Holder:
000000000263 (HRISHI1 MANEY)

Fund Name
DIVYA1

Units Held
1241440.29

Amount
12,414,402.90 ZAR

Place Order

Fund Name
DIVYA2

Units Held
9900.99

Amount
99,009.90 USD

Place Order

[\(Screen1\)](#)

47,720.00 ZAR

Place Order

Fund Name
FUNDV1

Units Held
100000.00

Amount
1,000,000.00 ZAR

Place Order

Fund Name
NFUND1

Units Held
93224.98

Amount
932,249.80 ZAR

Place Order

Back



[\(Screen2\)](#)

Field Description

Field Name	Description
Unit Holder	[Display] This field displays the name of the units holder.
Fund Name	[Display] This field displays the fund name.
Units	[Display] This field displays the number of units held.
Amount	[Display] This field displays the market value of the investment as per the current date.

4. Click the **Place Order** button. The system displays **Switch Funds** screen.
OR
Click the **Back** button. The system displays the previous screen.

Switch Funds

 **ORACLE**
FLEXCUBE DIRECT BANKING 

Switch Funds


Switch From

Unit Holder:
000000000263 (HRISHI1 MANEY)


Fund Name:
DIVYA2

Amount:
99,009.90 USD

Units:
9900.99

Switch Type*:
Amount 

Switch To

Fund Name*:
NFUND4 

Place Order

(Screen1)

Switch Funds

Switch From

Unit Holder:
0000000000263 (HRISHI1 MANEY)

Fund Name:
DIVYA2

Amount:
99,009.90 USD

Units:
9900.99

Switch Type*:
Amount

Switch To

Fund Name*:
NFUND4

Place Order

Back

[\(Screen2\)](#)

Field Description

Field Name	Description
Unit Holder	[Display] This field displays the name of the units holder.
Fund Name	[Display] This field displays the fund name.
Units	[Display] This field displays the number of units held.
Amount	[Display] This field displays the market value of the investment as per the current date.

Field Name	Description
Switch Type	[Mandatory, Drop-Down] Select whether the switch is to be made in terms of amount or mutual fund units. Type the amount in the field.
Fund Name	[Mandatory, Drop-Down] Select the fund name to which mutual funds are to be switched.

- Click the **Place Order** button. The system displays **Switch Funds - Verify** screen.
OR
Click the **Back** button to navigate to the previous screen.

Switch Funds – Verify

The screenshot displays the 'Switch Funds-Verify' interface within the Oracle Flexcube Direct Banking application. The header bar is red with the Oracle logo and 'FLEXCUBE DIRECT BANKING' text. Below the header, the title 'Switch Funds-Verify' is shown. The main content area is dark gray and contains the following details:

- Transaction Details** (highlighted in a light gray box)
- Unit Holder:** 0000000000263 (HRISHI1 MANEY)
- Fund Name:** DIVYA2
- Switch To: Fund Name:** NFUND4
- Amount:** 100.00 USD

At the bottom of the main content area, there are two buttons: 'Confirm' and 'Change'. Below the main content area, there is a small yellow box labeled 'Amount'.

(Screen1)

- Click the **Confirm** button. The system displays **Switch Funds - Confirm** screen.
OR
Click the **Change** button to edit the entered details.

Switch Funds - Confirm

ORACLE[®]
FLEXCUBE DIRECT BANKING

Switch Funds-Confirm

Information

Transaction Saved
Transaction having reference 179660094343452 has been Auto Authorized.

Your Order received
13-06-2012 16:47:20

Transaction Details

Unit Holder:
000000000263 (HRISHI1 MANEY)

Fund Name:
DIVYA2

Switch To:Fund Name:
NFUND4

Amount:
100.00 USD

OK

(Screen1)

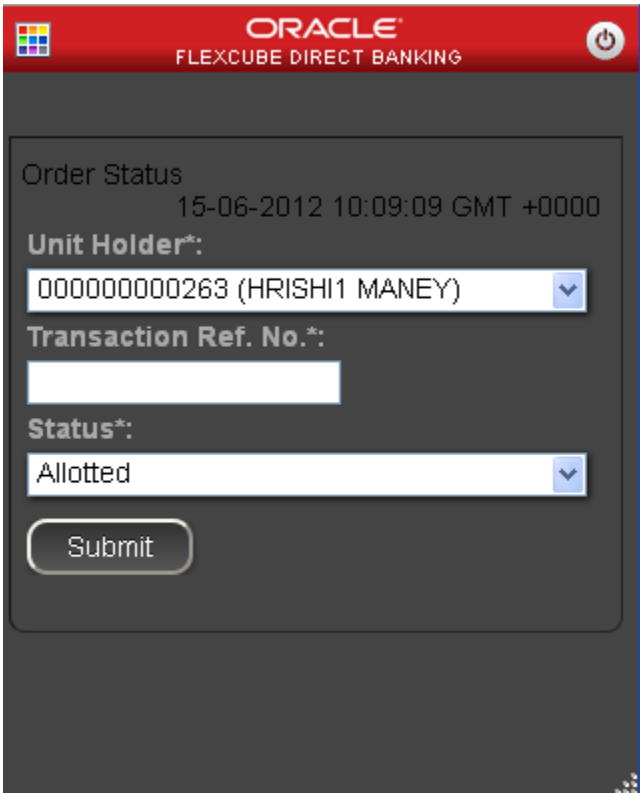
7. Click the **OK** button. The system displays **Switch Funds** screen.

32. Order Status

You may place several purchase orders across various AMCs. An order goes through various stages of transfer i.e. placement, processing, allotment, authorization etc. This option displays the status details of the placed order.

To view the order status

1. Log on to the browser based mobile banking application.
2. Click the **Mutual Funds > Order Status** icon from the menu. The system displays **Order Status** screen.

Order Status


Order Status
15-06-2012 10:09:09 GMT +0000

Unit Holder*:
000000000263 (HRISHI1 MANEY) ▼

Transaction Ref. No.*:

Status*:
Allotted ▼


(Screen1)

Field Description


Field Name	Description
Unit Holder	[Mandatory, Drop-Down] Select the unit holder from the drop-down list.
Transaction Ref. No.	[Mandatory, Input] Type the valid transaction reference number for which you wish to view order status.
Status	[Mandatory, Drop-Down] Select the status of the order from the drop down list.

- Click the **Submit** button. The system displays **Order Status** screen.

Order Status



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Order Status

Request received on:

15-06-2012 17:03:01

Transaction Details

Unit Holder:

0000000000263 (HRISHI1 MANEY)

Fund Id:

HB5

Transaction Mode:

A

Transaction Type:

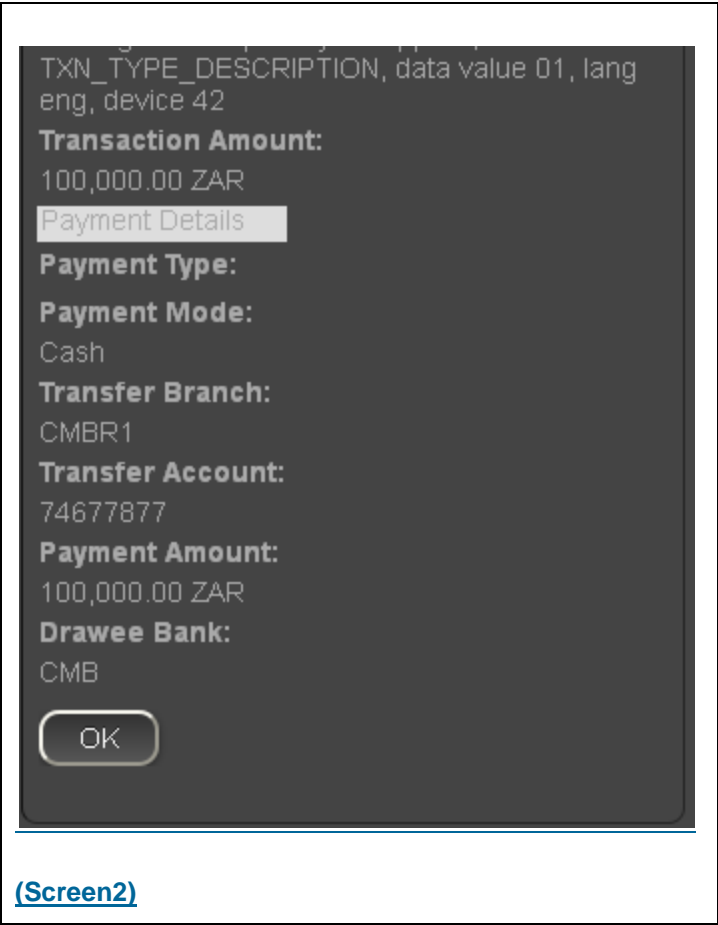
Missing data map entry for app A1, data name
TXN_TYPE_DESCRIPTION, data value 01, lang
eng, device 42

Transaction Amount:

100,000.00 ZAR

Payment Details

(Screen1)



Field Description

Field Name	Description
Request received on:	[Display] This field displays the date and time on which the request received.
Transaction Details	
Unit Holder	[Display] This field displays the name of the unit holder.
Fund Id	[Display] This field displays the fund id.
Transaction Mode	[Display] This field displays the transaction mode.
Transaction Type	[Display] This field displays the transaction type.

Field Name	Description
Transaction Currency	[Display] This field displays the transaction currency.
Transaction Amount	[Display] This field displays the transaction amount.
Payment Details	
Payment Type	[Display] This field displays the type of payment.
Payment Mode	[Display] This field displays the payment mode.
Transfer Branch	[Display] This field displays the bank branch.
Transfer Account No.	[Display] This field displays the account number used for transfer.
Payment Currency	[Display] This field displays the currency in which payment carried out.
Payment Amount	[Display] This field displays the amount of payment.
Drawee Bank	[Display] This field displays the drawee bank.
Drawee Branch	[Display] This field displays the branch of the drawee bank.

4. Click the **Ok** button to view other order status details.

33. Transaction Password Behavior

Transaction password is added security measure in mobile banking required for safer execution of any transaction. When transaction password is configured for any transaction, then while accessing that transaction, after clicking Confirm button on the verification screen, the system asks for transaction password.

Following two kind of the transaction password can be configured for Mobile Banking as per requirement:

- Random Transaction Password
- Transaction password

To perform the transaction for which transaction password is configured

1. Log on to the browser based Mobile Banking application.
2. Access any transaction for which transaction password is configured. (Below shown is for **Pay Bills** transaction).
3. Click the **Bill Payments->Pay Bill** icon in the menu. The system displays **Pay Bills** screen.

Pay Bills

Pay Bills 13-06-2012 05:50:36 GMT +0000

Select Biller*

Reliance (Sailaja) 004004344

Bill Number*

Bill Generation Date(dd-mm-yyyy)*

Payment Amount*

From Account*

004001422 00400142201 Bank Futura, Neethle Street,

Submit

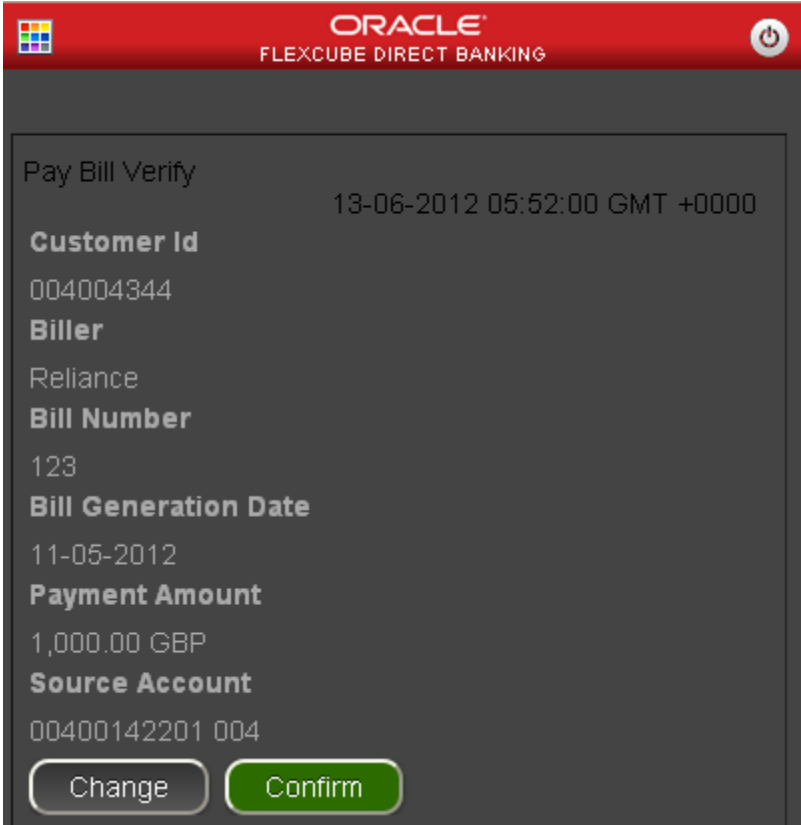
(Screen1)

Field Description

Field Name	Description
Select Biller	[Mandatory, Dropdown] Select the Biller from the registered List of Billers from the drop down menu.
Bill Number	[Mandatory, Alphanumeric, 15] Input the Bill Number for which the Bill is to be paid.
Bill Generation date	[Mandatory, Alphanumeric, 10] Input the date in the specified date format.
Payment Amount	[Mandatory, Numeric] Input the amount of payment that is to be done against the Bill.
From Account	[Mandatory, Dropdown] Select the CASA account number from the drop down menu.

4. Click the **Submit** button. The system displays **Pay Bill Verify** screen.

[Pay Bill Verify](#)



Pay Bill Verify

13-06-2012 05:52:00 GMT +0000

Customer Id
004004344

Biller
Reliance

Bill Number
123

Bill Generation Date
11-05-2012

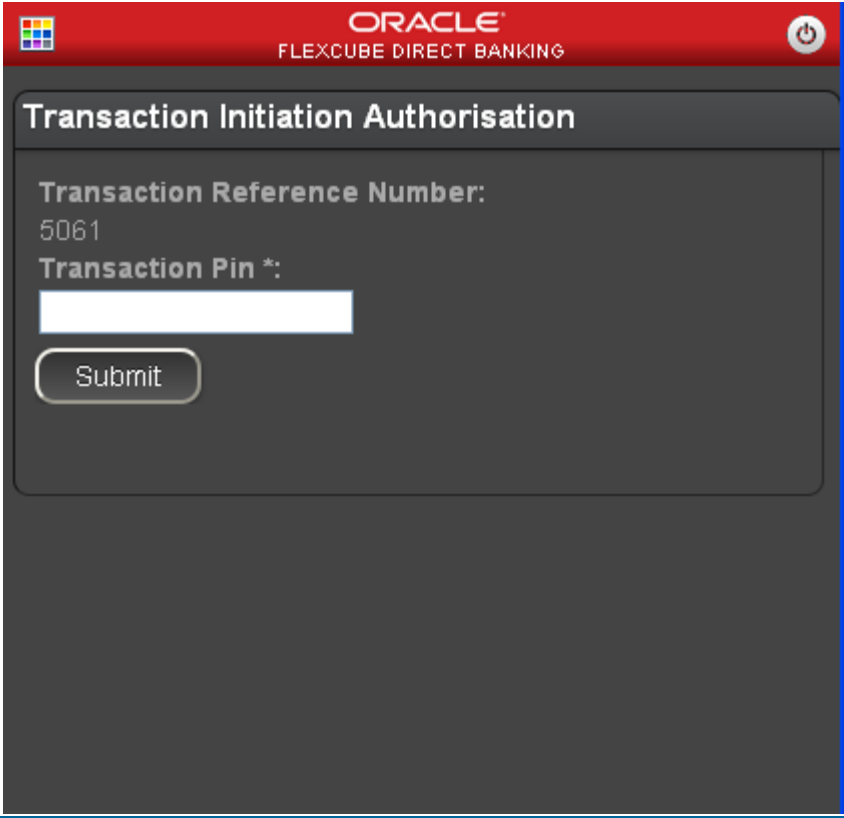
Payment Amount
1,000.00 GBP

Source Account
00400142201 004

[\(Screen1\)](#)

5. Click the **Confirm** button to pay the bill. The system displays **Transaction Initiation Authorization** screen. It displays transaction reference number and asks to enter transaction password.
Or
Click the **Change** button to return to the previous screen.

Transaction Initiation Authorization



The screenshot shows a web application interface for Oracle Flexcube Direct Banking. At the top, there is a red header bar with the Oracle logo on the left, the text "ORACLE FLEXCUBE DIRECT BANKING" in the center, and a power icon on the right. Below the header, the main content area has a dark grey background. A title bar at the top of this area reads "Transaction Initiation Authorisation". Below the title bar, the text "Transaction Reference Number:" is followed by the value "5061". Underneath, the text "Transaction Pin *:" is followed by a white rectangular input field. Below the input field is a rounded rectangular button labeled "Submit".



(Screen1)

6. Enter valid transaction password for your user.

Note: You cannot proceed without entering transaction password

7. Click the **Submit** button. The system displays **Pay Bill Confirm** screen.

[Pay Bill Confirm](#)

**ORACLE**

FLEXCUBE DIRECT BANKING

Pay Bill Confirm

13-06-2012 06:00:10 GMT +0000

Warning

Record Successfully Saved and Authorized

Information

Bill payment successful
Transaction having reference 184418640339766 has
been Auto Authorized.

Customer Id

004004344

Biller

Reliance

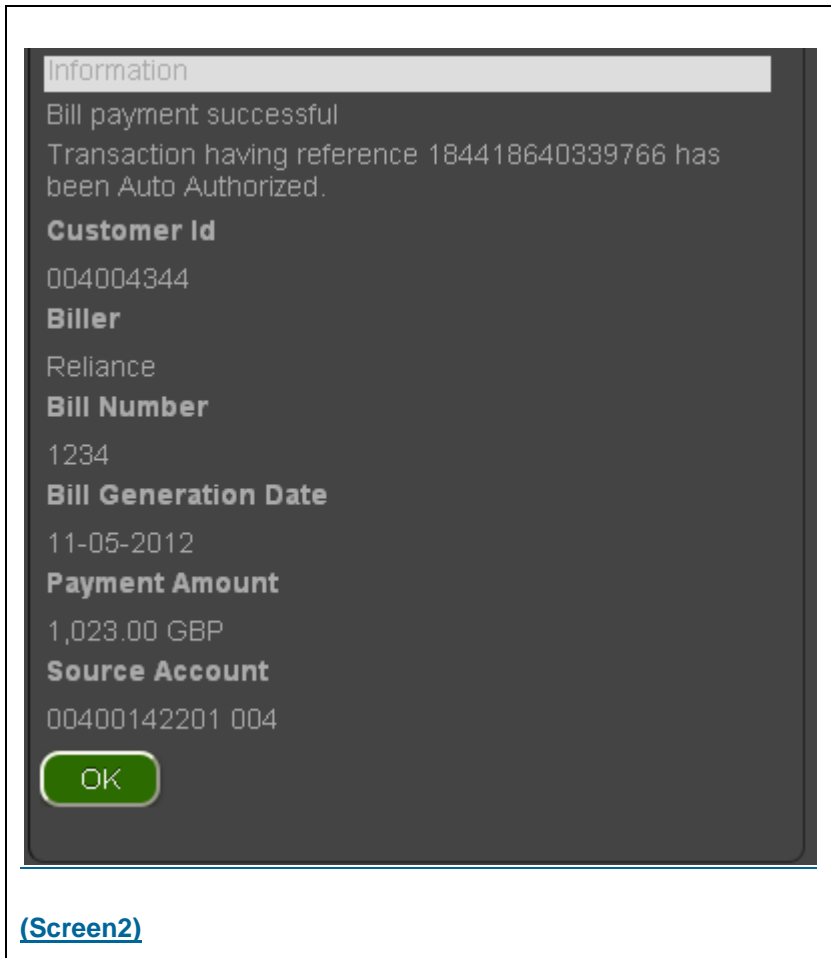
Bill Number

1234

Bill Generation Date

11-05-2012

[\(Screen1\)](#)



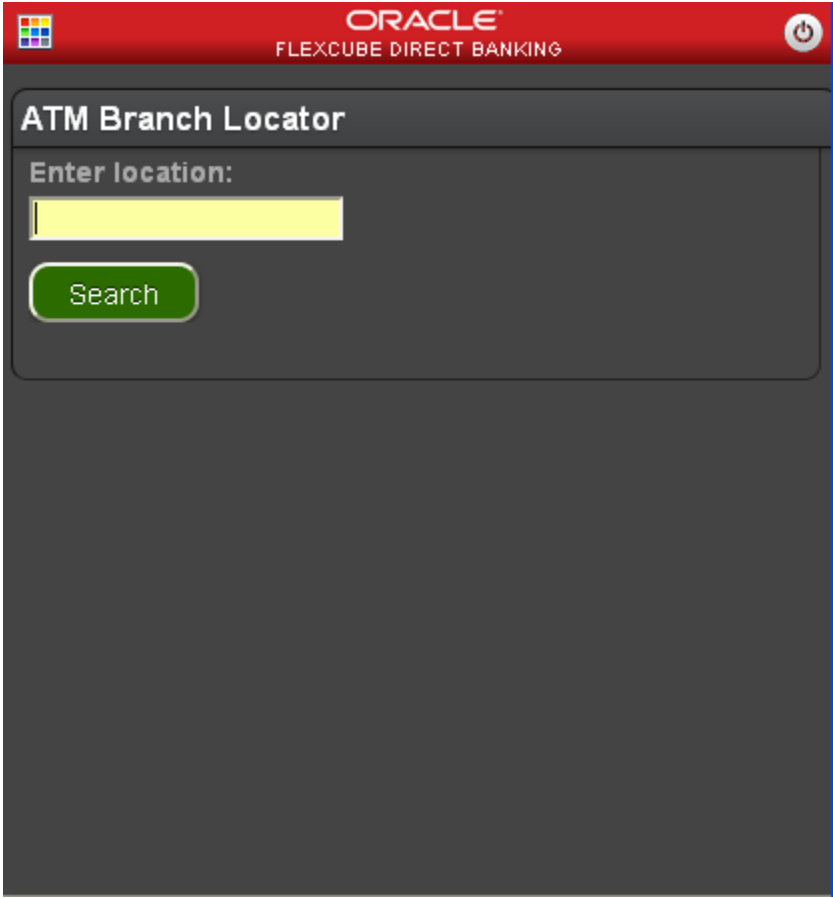
8. Click the **OK** button. The system displays initial **Pay Bills** screen.

34. ATM Branch Locator

This transaction allows you to view the address and the location of ATM/ branch location.

To view the location and address of the ATM and branch

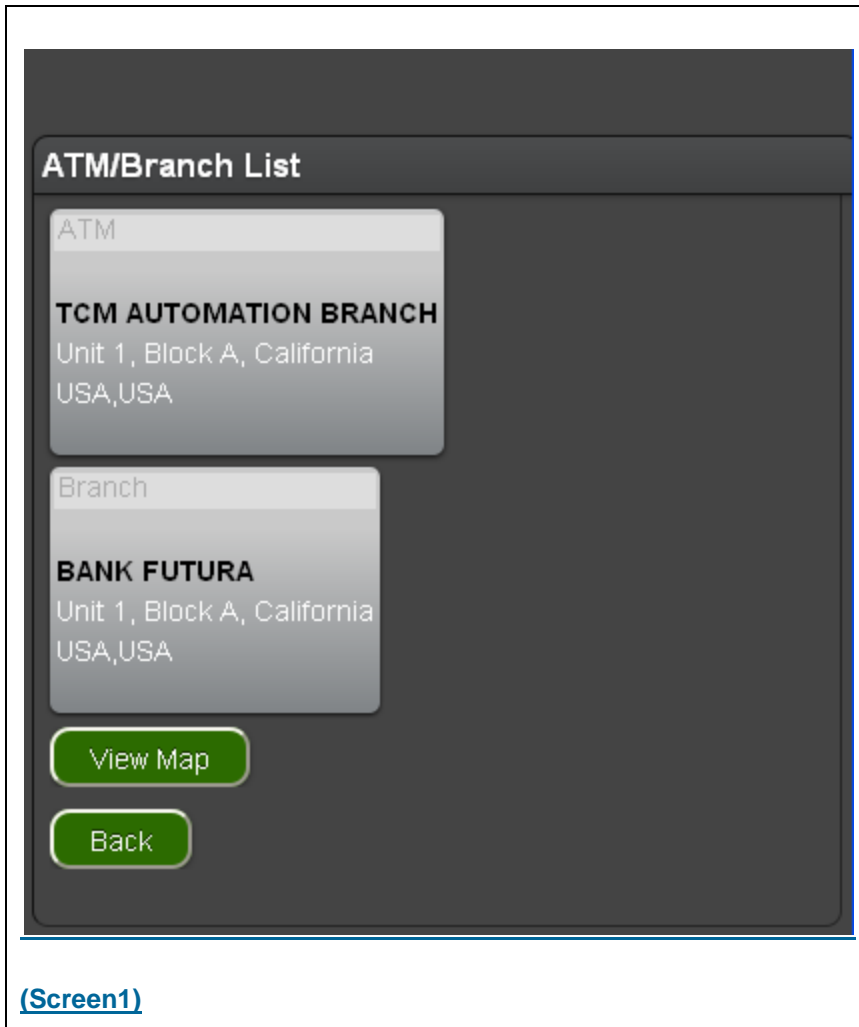
1. Log on to the browser based Mobile Banking application.
2. Click the **Services > ATM Branch Locator** icon from the menu. The system displays **ATM Branch Locator** screen.

[ATM Branch Locator](#)

The screenshot shows a web application interface for "ATM Branch Locator". At the top, there is a red header bar with the Oracle logo on the left, the text "ORACLE FLEXCUBE DIRECT BANKING" in the center, and a power icon on the right. Below the header, the main content area has a dark gray background. The title "ATM Branch Locator" is displayed in white. Underneath the title, the text "Enter location:" is shown in white. Below this text is a yellow rectangular input field. To the right of the input field is a green button with the word "Search" in white. The bottom of the interface is a white area containing the text "(Screen1)".

(Screen1)

3. Enter location whose ATM branch you want to view.
4. Click **Search**. The system displays ATM Branch List.



5. Click **View Map** button to view map of ATM Branch.
OR
Click **Back** button.

35. Offers

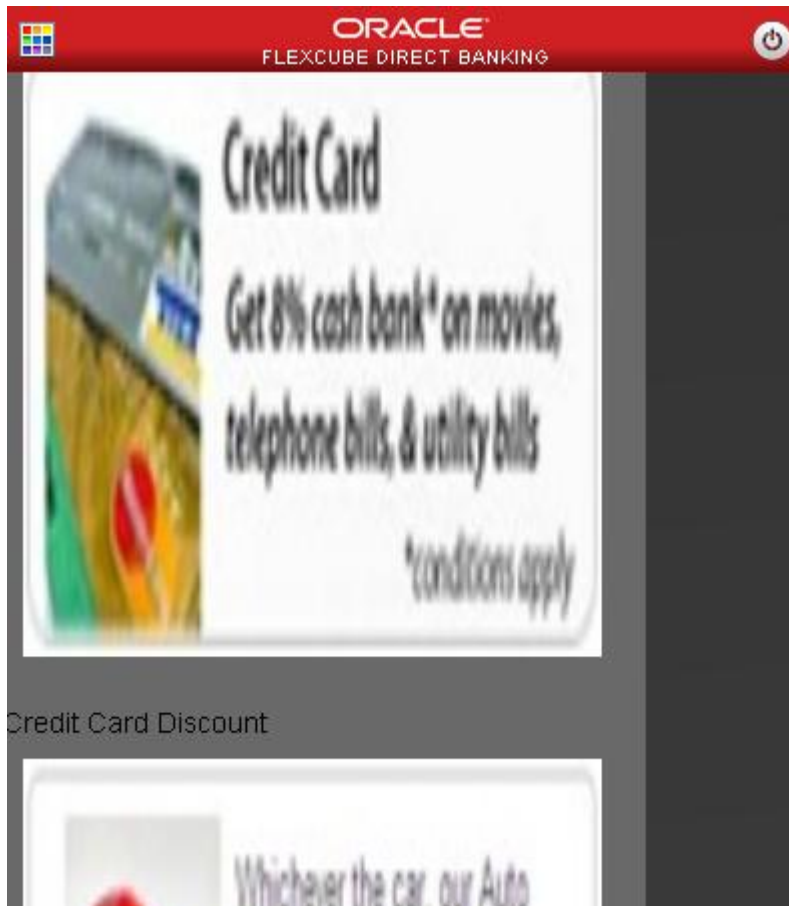
Personalized Offers:


Business user will be able to receive the offers from the bank.

To access the Offers options

1. Log on to the browser based Mobile Banking application.
2. Click the **Offers->Personalized Offers** icon from the menu. The system displays **Personalized Offers** screen.

Offers



3. Click  icon to go back to main menu screen.



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Oracle Corporation
World Headquarters
500 Oracle Parkway
Redwood Shores, CA 94065
U.S.A.

Worldwide Inquiries:
Phone: +1.650.506.7000
Fax: +1.650.506.7200
oracle.com

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