



Cloud questions and answers



for PeopleSoft customers

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As Oracle's PeopleSoft customers look to the future and consider the benefits of cloud solutions, they often have questions about this transition and their options. Determining the right solution is especially challenging when considering changes to a solution as foundational as PeopleSoft.

The following answers seek to address these frequently asked questions. We cover a lot of territory here—from cloud technology and applications to the specific options that are available for your business. As your enterprise technology partner, our goal is to help your organization determine the right path and timeline for cloud adoption. We hope this information helps you better evaluate and understand your options.

WHAT DOES “IN THE CLOUD” MEAN?

Two primary characteristics define enterprise solutions as “in the cloud”:

1. The solution is accessed through the internet to a service that is not located on hardware that you own and maintain on your own premises.
2. The solution is subscription fee-based rather than paying up-front for a perpetual license. The subscription fees include technical support, and the solution provider applies patches and updates to the solution on your behalf.

Based on these points, PeopleSoft applications are not “in the cloud”. They are traditional software applications sold through a perpetual license with annual maintenance fees. Also, these solutions have been historically deployed on premises.

The many options for cloud deployment broadly fall into two categories: SaaS (Software as a Service) and IaaS (Infrastructure as a Service).

- SaaS and Oracle Cloud Applications: [Oracle Cloud Applications](#) support the same business processes as PeopleSoft. Many on-premises customers have completely shifted to Oracle Cloud Applications, while others are integrating PeopleSoft with Oracle Cloud Applications to augment or add functionality.
- IaaS for PeopleSoft: PeopleSoft applications can be run on [Oracle Cloud Infrastructure](#). Rather than buying and maintaining hardware and network components, customers can instead subscribe to physical hardware and storage capacity and use these to run PeopleSoft.

HOW DO PEOPLESOFT CUSTOMERS BENEFIT FROM CLOUD ADOPTION?

The primary advantages of migrating from PeopleSoft to Oracle Cloud Applications include a [lower total cost of ownership](#) (TCO) and ease of staying current with software, security, and technology.

Unlike on-premises PeopleSoft systems, there is no hardware to purchase or maintain. Maintenance tasks, such as applying security and technical patches as well as maintaining the operating system and applying updates, are all performed by Oracle. This reduces overhead costs across IT resources, including hardware and services provided by system administrators.

Many organizations also find the cloud adoption compelling because IT operations are not their core competency. By outsourcing system hardware, infrastructure, and maintenance to Oracle, organizations can better focus their time, energy, and resources on strategic initiatives, competitive differentiators, and other critical areas.

Other benefits associated with the cloud include:

- Automatic [quarterly updates](#) with the latest improvements and technology, optimization of business processes, and greater agility.
- Access to next-generation technology, such as machine learning, [artificial intelligence](#), [IoT](#), [blockchain](#), and [digital assistants](#) (chatbots)
- [Configurable cloud applications](#) that eliminate the need for customization

DO PEOPLESOFT CUSTOMERS HAVE TO MOVE TO THE CLOUD?

No.

As a PeopleSoft customer, you can continue to run PeopleSoft for as long as it suits the needs of your organization. Oracle continues to invest in PeopleSoft with regulatory updates, functional enhancements, simplified and automated system administration, and strategic new capabilities that drive digital process transformation. New PeopleSoft features are available quarterly, with hundreds of new capabilities every year.

In addition, as specified in the Oracle Lifetime Support Policy for Oracle Applications Guide, Oracle has extended the Premier Support for PeopleSoft until at least 2032, reinforcing our commitment to customers and product innovation. This commitment provides more than 10 years of product support, giving PeopleSoft customers more than a decade to make decisions about their cloud options based on what is right for their business.

While PeopleSoft customers can continue using their current system, a growing number of companies are choosing to move to Oracle Cloud Applications. Since PeopleSoft customers are also Oracle customers, you benefit from a cloud approach that offers subscription-based applications, industry-leading analytics capabilities, and an infinitely scalable infrastructure to support your global business needs.

WHAT ARE ORACLE CLOUD APPLICATIONS (SAAS)?

Oracle Cloud Applications are a comprehensive suite of [SaaS applications](#) for running all aspects of your business across finance, HR, operations, supply chain, and more. Engineered to work together, all Oracle Cloud Applications share a common data model that unites business functions to seamlessly connect your business, processes, and people.

Our complete suite of cloud applications includes Oracle Fusion Cloud Enterprise Resource Planning ([ERP](#)) and Oracle Supply Chain & Manufacturing ([SCM](#)) for organizing and modernizing your financials, risk management, procurement, supply chain, and more. Oracle's human capital management ([HCM](#)) and advertising and customer experience ([CX](#)) cloud applications provide organizations with human resources, workforce planning, and payroll as well as marketing, sales, and service.

All Oracle Cloud Applications are SaaS offerings in a subscription model with quarterly updates that keep your organization current with the latest security, features, and technologies. Oracle Cloud Applications include robust analytics and reporting, next-generation technologies, and a modern user experience.

CAN ORACLE CLOUD APPLICATIONS MEET OUR NEEDS?

Yes.

As a PeopleSoft customer, you can be confident that Oracle Cloud Applications will tackle your challenges and position your business for growth. Thousands of customers are already successfully managing their organizations with Oracle Cloud Applications.

Oracle Cloud Applications leverage Oracle's collective experience across many solutions including: PeopleSoft, Oracle E-Business Suite, JD Edwards, Hyperion, Demantra, Siebel CRM, and Agile PLM.

PeopleSoft customers of all sizes and industries throughout the world have moved to, or extended their applications with, Oracle Cloud Applications. Their experience has confirmed that Oracle's ERP, EPM, SCM, HCM, and CX cloud functionalities support their requirements today, while establishing a strong foundation for the future with next-generation technologies. These applications also support the planning, budgeting, HR/payroll, and CRM functionalities that were previously managed with PeopleSoft.

[In recent publications](#), analyst firm Gartner has named Oracle Cloud Applications as a leader in the categories of ERP, HCM, and EPM. In addition to the thousands of customers using our cloud applications, Oracle uses all of our own fusion cloud applications to run our business. With over 135,000 employees and \$40 billion in annual revenue, we run our massive global operations using our own cloud technology.

Since solutions and technologies evolve rapidly and have likely changed since you implemented PeopleSoft, we recommend you evaluate Oracle Cloud Applications against your current and future business requirements and objectives, rather than using your current system as a checklist for comparison.

CAN WE USE ORACLE CLOUD APPLICATIONS WITH PEOPLESOFT?

Yes.

Your PeopleSoft solution can be integrated with Oracle Cloud Applications. By integrating your solution with Oracle Cloud Applications, you can incrementally move business processes to the cloud as you see fit. Many PeopleSoft customers start their journey to the cloud by implementing components of Oracle Cloud Applications for [business processes](#) they do not currently manage with PeopleSoft.

For example, if you use PeopleSoft with third-party solutions for planning and budgeting, talent management, and supplier management, you can move those functions to Oracle Cloud Applications. Others will start by adopting cloud for a specific business unit, department, or an acquired organization. Another approach is to modernize the management of functions currently performed using PeopleSoft by moving those functions to Oracle Cloud.

Oracle Cloud Infrastructure also delivers emerging technologies, such as digital assistants, machine learning, artificial intelligence, guided learning, IoT, and blockchain. By adding these next-generation cloud capabilities to your PeopleSoft solution, you are better prepared for an increasingly technology-driven future. Moreover, the expertise you develop in those areas are transferable when you decide to fully adopt a cloud application.

HOW DO CUSTOMIZATIONS WORK IN ORACLE CLOUD APPLICATIONS?

It's always in your best interest to minimize customizations with the goal of eventually eliminating them altogether. Customizations are expensive to build and maintain. Customers often have customizations that can be retired and replaced with similar applications that are available in Oracle Cloud.

Oracle has invested heavily to provide you with ways to continue tailoring the solution to your unique needs in the Cloud, without expensive customizations. Features such as personalization and form extensions enable you to retire and replace old customizations. Customers typically find cloud adoption to be easier than they expected. They use an on-premises to cloud project to simplify, standardize, and automate their business processes and use the configuration tools to meet their unique needs.

Many customers find that their IT or business stakeholders already have experience migrating a customized solution to a configurable SaaS solution—which makes the transition easier than expected. In addition, customers often find that their customizations are related to reporting and are no longer necessary with the robust reporting available in all Oracle Cloud Applications.

Like all [SaaS solutions](#), Oracle Cloud Applications are configurable and not customizable. This configuration approach enables Oracle to deploy regular system updates, ensuring your users have access to new features and technologies quarterly. This is fundamental, as SaaS solutions have changed the expectations for enterprise software. In this digital era, infrequent updates are a barrier to the software's ability to contribute value to the organization. The nature of cloud applications ensures that the software will never get stale and that organizations permanently stop carrying the unnecessary cost of invasive customizations.

HOW DOES INTEGRATION WORK IN ORACLE CLOUD APPLICATIONS?

Many customers have other business systems integrated with PeopleSoft, and those integrations can continue with Oracle Cloud Applications using [Oracle Integration Cloud](#), which enables you to easily and efficiently set up, automate, and manage complex integrations across your application landscape. This includes both cloud-to-cloud and cloud to on premise applications.

Oracle Integration Cloud provides integration between Oracle Cloud Applications and virtually any application, service, or data store. Oracle Integration eliminates barriers between business applications through a combination of pre-built adapters, process automation templates, and a visual builder for web and mobile app development. Pre-built application adapters and integration flows

simplify the technical aspects of dealing with low level APIs. This makes SaaS integration six to ten times faster to deliver while reducing upgrade risks. Process automation brings agility with an easy, visual, low-code platform.

HOW ARE ORACLE CLOUD APPLICATIONS MAINTAINED?

Oracle Cloud Applications are maintained with automatic, quarterly system updates. You can deploy (enable, configure, and use) these updates to your schedule.

It's important to [monitor the new features](#) that are released and planned for each quarterly update. When deploying updates, testing is recommended to ensure business processes run properly. In addition, proactively communicate updates to users as they are deployed. Existing PeopleSoft customers who use a continuous adoption process will have a smooth transition to this model of consuming updates.

WHICH CUSTOMER STORIES FEATURE THEIR JOURNEY FROM PEOPLESOFT TO ORACLE CLOUD APPLICATIONS?

Many PeopleSoft customers from a variety of industries and geographic areas have successfully made the move to Oracle Cloud Applications, each taking a unique path that best supported their business needs. Here are examples of PeopleSoft customers who have either moved to or extended their system using Oracle Cloud Applications.

- [Drivestream Drives Global Expansion with Oracle Cloud](#)
- [How MetLife Made the Journey to Cloud](#)
- [AutoZone Boosts Recruiting Performance 4x with Oracle Cloud HCM](#)
- [Baylor University Unites HR and Finance with Oracle](#)

WHERE CAN PEOPLESOFT CUSTOMERS LEARN ABOUT ORACLE CLOUD APPLICATIONS?

The PeopleSoft product team hosted a [special webinar series](#) just for PeopleSoft customers to get answers to common questions about the cloud. The sessions cover hot topics, specifically from the perspective of what PeopleSoft customers want to know, answered by the cloud solution experts and customers that have real-world experience. While the webinar series was focused on HCM, many of the topics and the content is relevant regardless of the product area.

There are a number of other webinars and resources available on the [Journey to the Cloud](#) pages on the [PeopleSoft information portal](#).

HOW DO WE RUN PEOPLESOFT ON ORACLE CLOUD INFRASTRUCTURE?

Oracle Cloud Infrastructure is an [IaaS](#) platform for building and running applications, such as PeopleSoft. OCI lets you use the computing, network, and storage capabilities of Oracle Cloud on a subscription basis that minimizes the costs of hardware and routine maintenance. You cut operational costs while increasing automation, speed, and agility.

[OCI](#) provides an infinite amount of capacity that automatically scales up and down. This provides increased performance, improved security, and reduced total cost of ownership. With OCI, Oracle manages an all-Oracle stack that includes hardware, database, and applications, which improves overall lifecycle management.

Many customers now subscribe to OCI for PeopleSoft and use either PeopleSoft Update Images to create new environments or PeopleSoft Cloud Manager to lift and shift existing on-premises PeopleSoft environments to OCI. PeopleSoft Cloud Manager helps move existing environments into OCI and streamline the provisioning and maintenance of all PeopleSoft environments. PeopleSoft Cloud Manager can dramatically improve the way you manage PeopleSoft environments, with capabilities like one-click upgrades to the latest PeopleTools release or patch level in OCI, Policy Manager that automates environment activities based on your needs, and templates that can be used for 'click-to-provision' environments.

In some cases, customers need ongoing assistance for running PeopleSoft on Oracle Cloud Infrastructure. For those customers, Oracle and [many partners](#) can provide managed services and day-to-day maintenance and operations of the environment.

WHICH CUSTOMER STORIES FEATURE THEIR JOURNEY FROM PEOPLESOFT TO ORACLE CLOUD INFRASTRUCTURE?

Many PeopleSoft customers from a variety of industries and geographic areas have successfully made the move to Oracle Cloud Infrastructure (OCI), each taking a unique path that best supported their business needs. Here are examples of PeopleSoft customers who have moved their on-premises environment to OCI.

- [Alliance Saves \\$1 Million by Moving PeopleSoft to OCI](#)
- [Covanta Sees 2x Performance Improvement with OCI](#)
- [Columbian University Moves to OCI, Saves 35% on IT Costs](#)
- [State of Texas Comptroller's Office saves \\$2 Million and Improves Performance with OCI](#)

WHAT'S THE BEST PATH TO THE CLOUD?

There is not a monolithic solution that is best for every business. The best path to the cloud is the one that fits the unique needs, goals, and technology strategy of your organization.

To determine your path, start by discussing your priorities and challenges with your stakeholders and technology partners. Your conversation should include a wide range of viewpoints, including input from system experts, functional users, organization leaders, and IT staff.

The conversation should include the current use and plans for PeopleSoft. A couple things to keep in mind:

- Running on [Oracle Cloud Infrastructure](#) reduces your total ownership costs and provides more operational agility.
- Moving to [Oracle Cloud Applications](#) provides modernized business functions with the latest technology, and ensures that your organization stays current in the future.

At Oracle, we strive to be your trusted technology provider, advisor, and partner. We also appreciate your commitment to and recognize your success with PeopleSoft. Whatever path you choose, Oracle will continue supporting your success, offering you choices, and providing advice regarding your journey.

DOCUMENT CHANGE HISTORY

This section describes the changes made to this document after the initial posting. Please make a note of these changes if you have downloaded previous versions.

DATE	VERSION	CHANGE TO DOCUMENT
2020	1.0	Initial document posted.
October 2021	2.0	Updated document posted.

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