

Oracle PeopleSoft eSupplier Connection

Oracle's PeopleSoft eSupplier Connection is an external-facing application that makes strategic information from back-end ERP systems available to your Suppliers and potential Bidders in real-time. It enables you to improve business collaboration, Supplier and Bidder response time, and employee productivity by allowing Suppliers and Bidders to answer their own questions. You can collaborate with Suppliers to share the same view of data using web-enabled interface so both Buyers and Sellers can make faster and more accurate decisions with minimal effort. Suppliers have online access to their information to answer many routine questions, thus reducing calls to and from your Procurement staff....freeing your employees for more value-added tasks.

Role-based Access to all Suppliers

Suppliers access eSupplier Connection using the Fluid Supplier Portal for secure, single sign-on access to all information they need. Using role-based security features, Supplier navigation access is tailored to the role they have in their organization. Suppliers then grant appropriate access to their own employees, simplifying and reducing the administrative overhead on the Buyer's side. With eSupplier Connection, you maintain control over which Suppliers have access to specific information, which ensures a high level of security for your critical data. Public and Secure Homepages can be configured so that the tiles presented to a user can be tailored to the Supplier's employee responsibilities, or to an interested party who wishes to gather information on the buying organization for possible collaboration opportunities. PeopleSoft provides access to content and information suitable for sales people, shipping clerks, and finance users within a Supplier organization. Generic information on the Public Portal page allows interested parties to seek information as to whether or not a collaboration with the buying organization is a possibility.

eSupplier Connection is a two-way communication tool that enables you to give potential and credentialed Supplier's self-service access to critical information, as well as the ability to provide information back to you such as detail about:

- Purchase Orders
- Purchase Order Acknowledgements
- Advance Shipment Notification (ASN)

Key Features

- Navigate using a familiar web-based user interface via Supplier Portal
- Enable PICASO Digital Assistant to allow simple text communication for assistance on both the Public and Secure Portal
- Provides role-based access to suppliers and their employees
- Easily configure company-specific data for Announcements, FAQ's, Event Calendar, and more for the Public Homepage
- View any and all procurement and finance-related data by job definition
- View RFQ's open for bidding and status
- Enable easy ASN creation
- View supplier performance metrics
- View receipt of and rejected shipment Information
- View invoice and payment information if PeopleSoft eSettlements is installed
- View account balances if PeopleSoft eSettlements is installed
- Update contact and address information

- Bidding Opportunities (if Strategic Sourcing is installed)
- Supplier Contracts for Renewals and Signatures (if Supplier Contract Management is installed)
- Invoices and Payments (If PeopleSoft eSettlements is installed)
- Contacts and Addresses
- Frequently Asked Questions
- Bidder and Supplier Registration
- Calendar of Events
- Announcements
- Metrics to Identify possible service level failures

Key Benefits

- Collaboration between the buying organization with bidders and suppliers
- Improve supplier response and free employees for value-added tasks
- Optimize costs across the supply chain

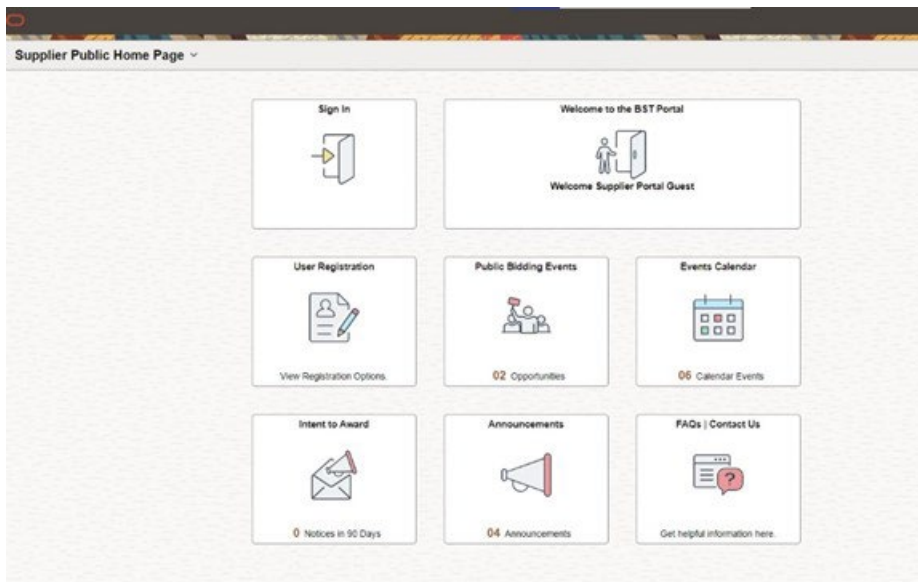


Figure 1. This is an example of the eSupplier Connection Guest user Public portal access.

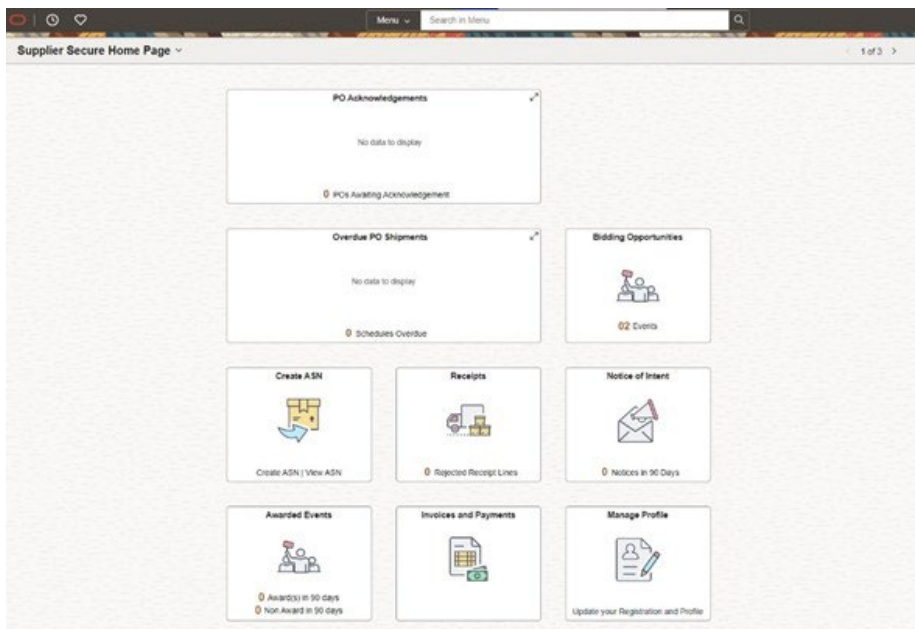


Figure 2. This is an example of the eSupplier Connection Secure portal access.

PICASO Digital Assistant - Chatbot Integration

Both the Public and Secure Portal HomePages have the option of providing a simple conversational interface for visitors to the portal. With a separate license for the Oracle Digital Assistant, visitors to the Public Homepage can converse with PICASO (PeopleSoft Intelligent Chat ASsistant from Oracle) 24/7 to help them navigate the various options on the portal page. This is especially helpful to first-time visitors who may have discovered your Supplier Portal and wonder if the goods or services they provide are purchased by your organization. By asking a simple question of Digital Assistant, they can immediately receive an answer.

PeopleSoft's PICASO Digital Assistant can respond to questions and comments around announcements, public bidding opportunities, registration questions, calendar of events, and FAQ's for help.

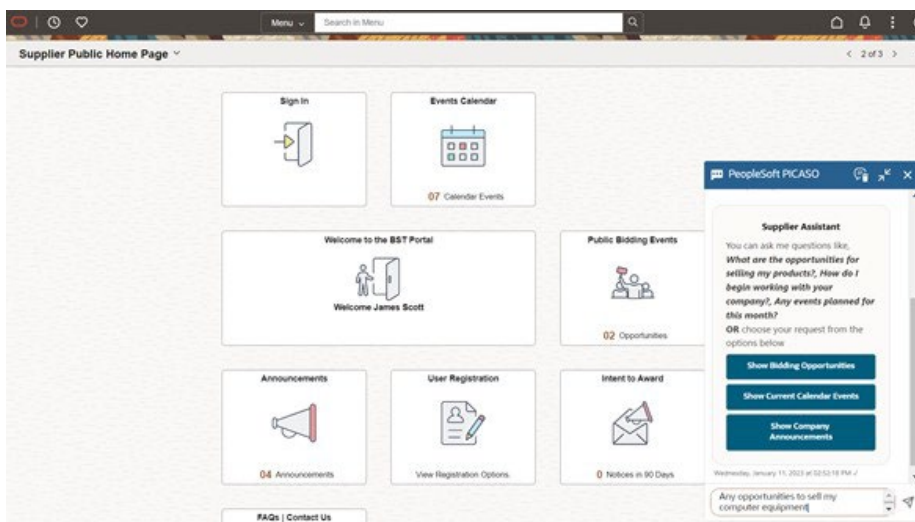


Figure 3. This is an example of a PICASO Digital Assistant conversation on the Public Supplier Portal

On the Secure Homepage, the Digital Assistant becomes more specific in responding to questions and comments around the collaboration between the supplier and buying organization. Procurement, bidding and accounts payable assistance, specifically targeted to the Supplier can provide the credentialed user with 24/7 access to their information.

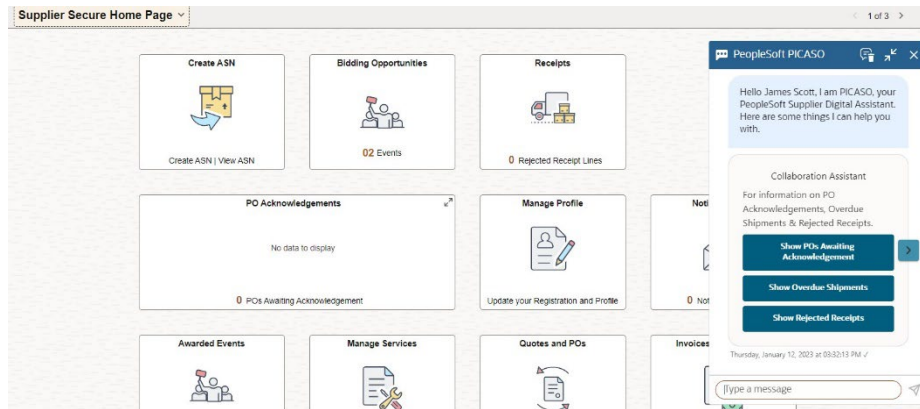


Figure 4. This is an example of a Digital Assistant conversation on the Secure Supplier Portal.

Purchase Orders

With PeopleSoft eSupplier Connection, suppliers can view recent and new purchase orders to view changing purchase requirements. eSupplier Connection enables suppliers to:

- View all purchase orders and access the most recent ones without performing a search.
- Filter and sort purchase orders for display.
- Drill down into a purchase order to view line item details and review details of each line schedule.
- Access and review existing purchase order schedules, change orders, and planned purchase orders.
- Access receipt and invoice information for individual users.
- Provide purchase order acknowledgement and any changes to purchase order information so that the buying organization is immediately aware of any issues

Advance Shipping Notification

The Advance Shipping Notification (ASN) function reduces paperwork, expedites communication, and decreases the overall administration of processing shipment receipts. ASN works by alerting buyers to incoming shipments and provides available tracking information such as shipment numbers, bills of lading, and more.

Suppliers use open purchase order lines to create the ASN, and can then modify shipment quantities and dates to match the actual shipment. Suppliers can also

view ASN history online, which lists all ASN transaction details over a selected period of time.

Receipts and Invoices

PeopleSoft eSupplier Connection lets suppliers view details for each payment and receipt, regardless of status. The application provides the ability to review payment details for each receipt and provides access to purchase order schedules and invoice line information associated with each receipt.

Bidding Opportunities and Awards

When eSupplier Connection and Strategic Sourcing are installed, organizations can publish Bidding Events that are open to the public on the Public Homepage. These events are open to anyone who wishes to participate as long as they submit a Bidder Registration application, which is also available on the Public Homepage. The Secure Homepage lists bidding opportunities that include both the public events as well as events where the supplier has been invited to participate.

The Public and Secure Portal publishes bid award information using the Notice of Intent to Award tile. On the Secure Home Page, credentialed users can view their award status for any bids that they won.

Manage Profile

With eSupplier Connection, authorized supplier employees can update personal information including contact names, telephone numbers, email addresses, and mailing addresses. These changes are reflected in PeopleSoft applications, awaiting approval by a supplier administrator. Therefore, the supplier information is always current after it is approved.

Supplier Metrics

With eSupplier Connection, authorized supplier employees can see if their service levels are falling short of service level agreements. For instance, a chart shows Overdue Shipments for all the entities that supplier user manages. In reviewing scheduled shipment dates on purchase orders (PO's), the analytic identifies which PO's have past their scheduled shipment date in the chart. A drill down on the chart allows the supplier to see which PO's are overdue and take appropriate action to resolve. Another analytic is Unacknowledged Purchase Orders, which is especially important if there is an agreement in place for a PO to be confirmed by the supplier within a certain period of time.

Related Products

The following PeopleSoft products are available for collaboration with Oracle PeopleSoft eSupplier Connection:

- Purchasing
- Strategic Sourcing
- Supplier Contract Management
- Inventory
- Payables

Related Services

The following services support Oracle PeopleSoft eSupplier Connection:

- Update Subscription Services
- Product Support Services
- Professional Services

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