

## PeopleSoft My Oracle Support Document ID Mapping

This document is intended to help you locate the most-used documents in the upgraded My Oracle Support portal, which goes live on December 8<sup>th</sup>, 2025.

**Note.** The new article IDs won't be accessible until December 8<sup>th</sup>, 2025.

In the following tables you'll find the new article IDs for:

- PeopleSoft Top 20
- Information Centers
- Release-Related Implementation Documents

### PeopleSoft Top 20

These documents have received the most customer visits and downloads recently.

Document ID	Title	Article ID
1641843.2	PeopleSoft Update Manager (PUM) Home Page	KA615
2820620.2	Payroll for North America Tax Update Documentation	KA643
2820607.2	Global Payroll Country Extensions	KA642
2238983.2	Lifetime Support Summary for PeopleSoft Releases	KA585
2062712.2	PeopleSoft PeopleTools Patches Home Page	KA614
2199476.1	SRDC - Collecting Data for a General Application Problem	SRDC2889
2775921.2	PeopleSoft HCM 9.2: Update Image Documentation (Update Image 38 and Later)	KA582
2205540.2	PeopleSoft Search and Insights Home Page	KA592
1966243.2	PeopleSoft Planned Features and Enhancements	KA586
2978466.2	PeopleSoft PeopleTools 8.61 Home Page (Renamed: PeopleSoft PeopleTools 8.61 Installation and Implementation Home Page)	KA593
2991381.1	PeopleSoft PeopleTools 8.61 Upgrade Home Page	KB245507
1923479.2	PeopleSoft FSCM 9.2: Update Image (PUM) Documentation	KA583
2961688.1	Oracle PeopleSoft Delivers OpenSearch for PeopleTools	KB282842
2991346.1	PeopleSoft PeopleTools 8.61 New Features Overview	KB227897
764222.1	Tech Update - Main Page	KB157965

Document ID	Title	Article ID
2117001.2	PeopleSoft 9.2: Campus Solutions Update Image Documentation	KA604
2884844.2	PeopleSoft PeopleTools 8.60 Home Page (Renamed: PeopleSoft PeopleTools 8.60 Installation and Implementation Home Page)	KA590
2971792.2	PeopleSoft Notification Composer Home Page	KA607
1931431.1	PeopleSoft HCM 9.2 Update Images 1-52 and ELM Update Images 1-24 Overview	KB694806
1495347.1	PeopleSoft Financials and Supply Chain Mgt. (FSCM) 9.2 Update Image Overview (FMS, ALM, ESA, SCM and SRM) through Update Image 54	KB698043
2897539.1	PeopleSoft PeopleTools 8.60 Upgrade Home Page	KB281568
2231255.2	PeopleSoft Cloud Manager Home Page	KA594

## Information Centers

Information Centers are documents that typically contain more information, displayed on multiple tabbed pages.

Document ID	Title	Article ID
1641843.2	PeopleSoft Update Manager (PUM) Home Page	KA615
2820620.2	Payroll for North America Tax Update Documentation	KA643
2062712.2	PeopleSoft PeopleTools Patches Home Page	KA614
2238983.2	Lifetime Support Summary for PeopleSoft Releases	KA585
2775921.2	PeopleSoft HCM 9.2: Update Image Documentation	KA582
2205540.2	PeopleSoft Search and Insights Home Page	KA592
1966243.2	PeopleSoft Planned Features and Enhancements	KA586
2884844.2	PeopleSoft PeopleTools Installation and Implementation 8.60 Home Page	KA590
2978466.2	PeopleSoft PeopleTools Installation and Implementation 8.61 Home Page	KA593
1923479.2	PeopleSoft FSCM 9.2: Update Image (PUM) Documentation	KA583
2117001.2	PeopleSoft 9.2: Campus Solutions Update Image Documentation	KA604
2971792.2	PeopleSoft Notification Composer Home Page	KA607
2231255.2	PeopleSoft Cloud Manager Home Page	KA594
1959519.2	PeopleSoft Human Capital Management Upgrade Home Page	KA624
1963697.2	PeopleSoft Financials and Supply Chain Management Upgrade Home Page	KA628
2078564.2	PeopleSoft Campus Solutions Upgrade Home Page	KA625
2602329.2	Oracle's PeopleSoft PeopleTools 8.58 Installation and Implementation Home Page	KA600
2433119.2	Oracle's PeopleSoft PeopleTools 8.57 Installation and Implementation Home Page	KA601
2311356.2	PeopleSoft Classic Plus Home Page	KA606
2295148.2	PeopleTools Upgrade Impact for PeopleSoft 9.2 Applications	KA597
2259140.2	Oracle's PeopleSoft PeopleTools 8.56 Home Page	KA598
1961844.2	PeopleSoft Customer Relationship Management Upgrade Home Page	KA626

<b>Document ID</b>	<b>Title</b>	<b>Article ID</b>
1916207.2	PeopleSoft ELM 9.2: Update Image Documentation	KA828
2098289.2	PeopleSoft 9.1: Interaction Hub Update Image Documentation	KA584
1962959.2	PeopleSoft Enterprise Learning Management Upgrade Home Page	KA629
1917548.2	PeopleSoft CRM 9.2: Update Image Documentation	KA709
3076202.2	PeopleSoft PeopleTools 8.62 Installation and Implementation Home Page	KA602

## Release-Related Implementation Documents

These documents are related to feature overviews, installation and upgrade, hardware and software requirements, and technical briefs.

Document ID	Title	Article ID
2617549.1	PeopleSoft PeopleTools 8.58 Upgrade Home Page	KB337219
2763424.1	PeopleSoft PeopleTools 8.59 Upgrade Home Page	KB674413
2897539.1	PeopleSoft PeopleTools 8.60 Upgrade Home Page	KB281568
2991381.1	PeopleSoft PeopleTools 8.61 Upgrade Home Page	KB245507
3079786.1	PeopleSoft PeopleTools 8.62 Upgrade Home Page	KB593233
1925880.1	PeopleSoft Portal Solutions 9.1 Installation and Hardware/Software Requirements (through Update Image 20)	KB169534
1531302.1	PeopleSoft FSCM 9.2 Installation and Hardware/Software Requirements (Through Update Image 54)	KB365646
1936309.1	PeopleSoft HCM 9.2 Installation Requirements (Through Update Image 53)	KB572396
2079232.1	PeopleSoft Campus Solutions 9.2 Installation Requirements (Through Update Image 36)	KB334110
1552048.1	PeopleSoft CRM 9.2 Installation Requirements (Through Update Image 23)	KB560494
1928480.1	PeopleSoft ELM 9.2 Installation Requirements (Through Update Image 24)	KB246606
1931431.1	PeopleSoft HCM 9.2 Update Images 1-53 and ELM Update Images 1-24 Overview	KB694806
1495347.1	PeopleSoft Financials and Supply Chain Mgt. (FSCM) 9.2 Update Image Overview (FMS, ALM, ESA, SCM and SRM) through Update Image 54	KB698043
2233277.1	PeopleSoft Cloud Manager Image 3-20 Overviews	KB313517
3081972.1	PeopleSoft PeopleTools 8.62 New Features Overview	KB446158
2991346.1	PeopleSoft PeopleTools 8.61 New Features Overview	KB227897
2897533.1	PeopleSoft PeopleTools 8.60 New Features Overview	KB353622
3084807.1	PeopleSoft PeopleTools Infrastructure DPK Delivery History	KB532470

<b>Document ID</b>	<b>Title</b>	<b>Article ID</b>
1538142.1	Oracle's PeopleSoft Virtualization Products	KB700836
2848918.1	Rich Text Editor Based on CKEditor v4 Features That Have Been Desupported	KB408038
704492.1	PeopleTools 8.42 - 8.61 Browser Compatibility Guides	KB696483
2799238.1	Guidelines for Implementing Oracle Guided Learning in a PeopleSoft Environment	KB334405
3016779.1	Tech Update - Oracle Announces PeopleTools 8.61 On-Premises Availability	KB692515
3005972.1	Tech Update - PeopleTools Patching for Elasticsearch, Logstash, Kibana Ending Soon	KB609706
2961688.1	Oracle PeopleSoft Delivers OpenSearch for PeopleTools	KB282842
2950040.1	Tech Update - Oracle PeopleSoft Transitions to OpenSearch	KB401747
3022567.1	Tech Update - Oracle Replaces CKEditor with ORTL for Rich Text Editing in Latest PeopleTools Releases	KB651531
2931683.1	Tech Update - New CKEditor Version Delivered in PeopleTools 8.60.04 and 8.59.16	KB529949
2998922.1	Tech Update - Oracle Certifies Micro Focus Visual COBOL v9 with PeopleTools	KB680977