Chapter 1

Introduction

This chapter contains a brief description of the Operations, Administration, and Maintenance (OAM) feature. The contents include sections about the manual scope, audience, and organization; how to find related publications; and how to contact Tekelec for assistance.

Topics:

- About this Document.....3
- Purpose of this documentation.....3
- Scope and Audience.....3
- Manual Organization.....3
- Documentation Admonishments.....4
- Customer Care Center.....4
- Emergency Response.....6
- Locate Product Documentation on the Customer Support Site.....7
- Acronyms and Terminology.....7
About this Document

This document describes the Operations, Administration, and Management (OAM) application. The following information is included:

- A functional description of the OAM
- System-level administrative information
- Configuration information for the network topology
- Overview information on system alarms and events used for trouble notification
- Security Log information
- Status and management information
- Measurement information

Purpose of this documentation

This documentation:

- Gives a conceptual overview of the application’s purpose, architecture, and functionality
- Describes the pages and fields on the application GUI (Graphical User Interface)
- Provides procedures for using the application interface
- Explains the organization of, and how to use, the documentation

Scope and Audience

This manual is intended for anyone responsible for configuring and administering the Operations, Administration, and Maintenance options. Users of this manual must have a working knowledge of telecommunications and network installations.

Manual Organization

This document is organized into the following chapters:

- **Administration** contains information about the administration of users, passwords, groups, sessions, and other OAM functions.
- **Configuration** contains information about the configuration of network elements, services, resource domains, servers, server groups, places, place associations and networks on the OAM.
- **Alarms and Events** contains information about viewing, exporting and generating reports on active and historical alarms and events in OAM.
- **Security Log** contains information on the security log files included with OAM.
- **Status and Manage** contains information on the status and management of network elements, servers, high availability servers, databases, KPIs, processes, tasks, and files on the OAM.
• Measurements contains information on the measurement elements on the OAM.

Documentation Admonishments

Admonishments are icons and text throughout this manual that alert the reader to assure personal safety, to minimize possible service interruptions, and to warn of the potential for equipment damage.

Table 1: Admonishments

<table>
<thead>
<tr>
<th>Icon</th>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🚨</td>
<td>DANGER</td>
<td>(This icon and text indicate the possibility of personal injury.)</td>
</tr>
<tr>
<td>⚠</td>
<td>WARNING</td>
<td>(This icon and text indicate the possibility of equipment damage.)</td>
</tr>
<tr>
<td>⚠</td>
<td>CAUTION</td>
<td>(This icon and text indicate the possibility of service interruption.)</td>
</tr>
</tbody>
</table>

Customer Care Center

The Tekelec Customer Care Center is your initial point of contact for all product support needs. A representative takes your call or email, creates a Customer Service Request (CSR) and directs your requests to the Tekelec Technical Assistance Center (TAC). Each CSR includes an individual tracking number. Together with TAC Engineers, the representative will help you resolve your request.

The Customer Care Center is available 24 hours a day, 7 days a week, 365 days a year, and is linked to TAC Engineers around the globe.

Tekelec TAC Engineers are available to provide solutions to your technical questions and issues 7 days a week, 24 hours a day. After a CSR is issued, the TAC Engineer determines the classification of the trouble. If a critical problem exists, emergency procedures are initiated. If the problem is not critical, normal support procedures apply. A primary Technical Engineer is assigned to work on the CSR and provide a solution to the problem. The CSR is closed when the problem is resolved.

Tekelec Technical Assistance Centers are located around the globe in the following locations:

Tekelec - Global

Email (All Regions): support@tekelec.com

• USA and Canada

Phone:
1-888-FOR-TKLC or 1-888-367-8552 (toll-free, within continental USA and Canada)
1-919-460-2150 (outside continental USA and Canada)
TAC Regional Support Office Hours:
8:00 a.m. through 5:00 p.m. (GMT minus 5 hours), Monday through Friday, excluding holidays

• Caribbean and Latin America (CALA)
  Phone:
  +1-919-460-2150

TAC Regional Support Office Hours (except Brazil):
10:00 a.m. through 7:00 p.m. (GMT minus 6 hours), Monday through Friday, excluding holidays

• Argentina
  Phone:
  0-800-555-5246 (toll-free)

• Brazil
  Phone:
  0-800-891-4341 (toll-free)

TAC Regional Support Office Hours:
8:00 a.m. through 5:48 p.m. (GMT minus 3 hours), Monday through Friday, excluding holidays

• Chile
  Phone:
  1230-020-555-5468

• Colombia
  Phone:
  01-800-912-0537

• Dominican Republic
  Phone:
  1-888-367-8552

• Mexico
  Phone:
  001-888-367-8552

• Peru
  Phone:
  0800-53-087

• Puerto Rico
  Phone:
  1-888-367-8552 (1-888-FOR-TKLC)

• Venezuela
Emergency Response

In the event of a critical service situation, emergency response is offered by the Tekelec Customer Care Center 24 hours a day, 7 days a week. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
• Loss of the system’s ability to perform automatic system reconfiguration
• Inability to restart a processor or the system
• Corruption of system databases that requires service affecting corrective actions
• Loss of access for maintenance or recovery operations
• Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with the Tekelec Customer Care Center.

Locate Product Documentation on the Customer Support Site

Access to Tekelec’s Customer Support site is restricted to current Tekelec customers only. This section describes how to log into the Tekelec Customer Support site and locate a document. Viewing the document requires Adobe Acrobat Reader, which can be downloaded at www.adobe.com.

1. Log into the Tekelec Customer Support site.
   Note: If you have not registered for this new site, click the Register Here link. Have your customer number available. The response time for registration requests is 24 to 48 hours.

2. Click the Product Support tab.

3. Use the Search field to locate a document by its part number, release number, document name, or document type. The Search field accepts both full and partial entries.

4. Click a subject folder to browse through a list of related files.

5. To download a file to your location, right-click the file name and select Save Target As.

Acronyms and Terminology

The following acronyms are used by OAM.

Table 2: Acronyms

<table>
<thead>
<tr>
<th>ACRONYM</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>APDE</td>
<td>Automatic Performance Data Export</td>
</tr>
<tr>
<td>API</td>
<td>Application Programming Interface</td>
</tr>
<tr>
<td>AT</td>
<td>Authentication Token</td>
</tr>
<tr>
<td>CURL</td>
<td>Client for URL</td>
</tr>
<tr>
<td>DR</td>
<td>Disaster Recovery</td>
</tr>
<tr>
<td>GUI</td>
<td>Graphical User Interface</td>
</tr>
<tr>
<td>HA</td>
<td>High Availability</td>
</tr>
<tr>
<td>JSON</td>
<td>JavaScript Object Notation</td>
</tr>
<tr>
<td>NE</td>
<td>Network Element</td>
</tr>
<tr>
<td>ACRONYM</td>
<td>DESCRIPTION</td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
</tr>
<tr>
<td>MEAL</td>
<td>Measurements, Events, Alarms and Logs</td>
</tr>
<tr>
<td>MVC</td>
<td>Model, View, Controller</td>
</tr>
<tr>
<td>OAM&amp;P</td>
<td>Operations, Administration, Maintenance and Provisioning</td>
</tr>
<tr>
<td>SAML</td>
<td>Security Assertion Markup Language</td>
</tr>
<tr>
<td>SFTP</td>
<td>SSH File Transfer Protocol</td>
</tr>
<tr>
<td>SOAP</td>
<td>Simple Object Access Protocol</td>
</tr>
<tr>
<td>SSH</td>
<td>Secure Shell</td>
</tr>
<tr>
<td>SSO</td>
<td>Single Sign-On</td>
</tr>
<tr>
<td>URI</td>
<td>Universal Resource Identifier</td>
</tr>
<tr>
<td>URL</td>
<td>Universal Resource Locator</td>
</tr>
<tr>
<td>UTC</td>
<td>Coordinated Universal Time</td>
</tr>
<tr>
<td>XML</td>
<td>eXtensible Markup Language</td>
</tr>
</tbody>
</table>
Chapter 2

Administration

This section describes administrative tasks. These tasks are at the system-level and are limited to users with administrative privileges. The associated menu items do not appear in the user interface for non-administrative users.

Topics:

- Options Administration.....10
- Access Control.....12
- Software Management.....44
- Remote Servers.....54
Options Administration

The **Options Administration** page enables the administrative user to view a list of global options.

General Options Administration elements

This table describes the elements of the **General Options Administration** page.

**Table 3: General Options Administration Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>LastLoginExpiration</td>
<td>Number of days of inactivity before a user account is disabled. (0 = never disable) [Default = 0; Range = 0-200]</td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> This feature is not enabled by default.</td>
</tr>
<tr>
<td>LicenseKeyExprWarn</td>
<td>Number of days of prior warning before a software license key expires. (0 = no warning). [Default = 7; Range = 0-90]</td>
</tr>
<tr>
<td>LockoutWindow</td>
<td>Amount of time (in minutes) in which exceeding the maximum number of consecutive failed logins will cause an account to be locked out. (0 = unlimited)</td>
</tr>
<tr>
<td>MaxConsecutiveFailed</td>
<td>Maximum number of consecutive failed login attempts before account is disabled. (0 = never disable) [Default = 3; Range = 0-10]</td>
</tr>
<tr>
<td>MaxPasswordHistory</td>
<td>Maximum number of passwords maintained in history list before reuse of password is allowed. (0 = no password history) [Default = 3; Range = 0-10]</td>
</tr>
<tr>
<td>MaxRecordsPerPage</td>
<td>The maximum number of records to display per page [Default = 20; Range = 10-100]</td>
</tr>
<tr>
<td>PasswordExpiration</td>
<td>Time (in days) before passwords expire (0 = never) [Default = 90; Range = 0-90]</td>
</tr>
<tr>
<td>SAMLEnabled</td>
<td>Enables SAML authentication of users. (0 = disabled, 1 = enabled). [Default = 0]</td>
</tr>
<tr>
<td>SAMLInactivityTimeout</td>
<td>The time (in minutes) before SAML authenticated sessions expire. (Range = 0 to 3600, 0 means no expiration). [Default = 120]</td>
</tr>
<tr>
<td>Element</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>SSOSessLife</td>
<td>Time (in minutes) before Single Sign-on Session expires [Default = 120]</td>
</tr>
<tr>
<td>WanBulkLoadLimit</td>
<td>Maximum number of allowed simultaneous WAN based bulk loads.</td>
</tr>
<tr>
<td></td>
<td>[Default = 1; Range = 1-2]</td>
</tr>
<tr>
<td>DurableAdminState</td>
<td>The durability state of the system where:</td>
</tr>
<tr>
<td></td>
<td>• 1 = NO disk (data is replicated to the active NO only)</td>
</tr>
<tr>
<td></td>
<td>• 2 = NO pair (data is replicated to both the active and standby NOs)</td>
</tr>
<tr>
<td></td>
<td>• 3 = NO Disaster Recovery NO (data is replicated to the active and standby NOs, as well as the secondary NO)</td>
</tr>
<tr>
<td></td>
<td>[Default = 1; Range = 1-3]</td>
</tr>
<tr>
<td>DisabledAccount</td>
<td>Message displayed when attempting to login to a disabled account</td>
</tr>
<tr>
<td>FailedLoginMessage</td>
<td>Message displayed on failed login</td>
</tr>
<tr>
<td>IpAuthDeniedMessage</td>
<td>Configurable portion of IP Authorization Denied message</td>
</tr>
<tr>
<td>LoginMessage</td>
<td>Configurable portion of login message seen on the login screen</td>
</tr>
<tr>
<td>WelcomeMessage</td>
<td>Welcome message seen after successful login.</td>
</tr>
<tr>
<td>exportDataSpaceReplace</td>
<td>Replace a space in an export data filename or directory.(Default = underscore)</td>
</tr>
</tbody>
</table>

**Viewing options**

Use this procedure to view a list of global options:

Select **Administration > General Options**.

The **General Options Administration** page appears. The **General Options** pane lists all global options on the system. You can view the details of each option.

**Updating a current global option**

Use this procedure to update a global option.

1. Select **Administration > General Options**.

   The **General Options Administration** page appears.

2. Locate the option you want to change.
3. Change the value of the option.
4. Click **OK** or **Apply** to submit the information.

This submits the information, updates the database tables, and allows you to input additional data.

The global option is changed.

---

**Access Control**

The Access Control page enables you to perform functions such as adding, modifying, enabling, or deleting user accounts, passwords, groups, sessions, single sign-on certificates, IPs and SFTP user information.

---

**Users administration**

The **Users Administration** page enables you to perform functions such as adding, modifying, enabling, or deleting user accounts.

Each user who is allowed access to the user interface is assigned a unique **Username**. This **Username** and the associated password must be provided during login. After three consecutive, unsuccessful login attempts, a user account is disabled. The number of failed login attempts before an account is disabled is a value that is configured through **Administrations > Options**. For more information, see **Options Administration**.

Each user is also assigned to a **group or groups**. Permissions to a set of functions are assigned to each group. The permissions determine the functions and restrictions for the users belonging to the group.

A user must have user/group administrative privileges to view or make changes to user accounts or groups. The administrative user can set up or change user accounts and groups, enable or disable user accounts, set password expiration intervals, and change user passwords.

---

**Add New User elements**

The **Insert User** page displays the following elements:

**Table 4: User Administration Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Username</td>
<td>A field for the Username. The Username allows access to the GUI and must be unique.</td>
<td>Format: String</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 5-16 lowercase alphanumeric characters (a to z, 0 to 9)</td>
</tr>
<tr>
<td>Group</td>
<td>The groups to which the selected Username is assigned. Groups define the permissions assigned to the user. The permissions determine the functions and</td>
<td>Range: provisioned groups</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: admin</td>
</tr>
</tbody>
</table>
### Adding a new user

**Note:** Prior to performing this procedure, you should know to which user groups this user should be assigned. The group assignment determines the functions that a user has access to. If you need to create a new group for this user, you should do so prior to adding the user (see *Adding a group*).

Use this procedure to add a new user who will be allowed to log in to the user interface and access all or some of its functions:

1. Select **Administration > Users**.
   
The Users administration page appears.

2. Click **Insert**.
The Insert User Page appears.

3. Enter a **Username** that consists of 5-16 characters.
   For more information about **Username**, or any field on this page, see *Add New User elements*.

4. Select a **Group** or **Groups** for the user.

5. Select the **Authentication Options** to be used with this account.

6. Select whether the account is enabled using the **Access Allowed** checkbox.

7. Select whether the NE Filter is preset for this account.

8. Select the **NE Filter Preset** from the available options.

9. Enter the **Maximum Concurrent Logins**.
   
   **Note:** Maximum Concurrent Logins cannot be enabled for users in the admin group.

10. Enter the **Session Inactivity Limit**.

11. Enter text about this user in the **Comment** field.
    This field is required.

12. Perform one of the following actions:

    - Click **Apply**.
      A confirmation message appears at the top of the **Insert Users** page to inform you that the new user has been added to the database. To close the Insert Users page, click **Cancel**.

    - Click **OK**.
      The **Users administration page** re-appears with the new user displayed.

The new user is added to the database.

**User Administration elements**

The **User Administration** page displays the following elements:

**Table 5: User Administration Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Username</td>
<td>The currently selected Username. The Username allows access to the GUI and must be unique.</td>
</tr>
<tr>
<td>Account Status</td>
<td>Enabled or disabled. If a user account is disabled, the user is unable to log in until an administrative user manually enables the account. If the user account is currently logged in, this action does not disrupt the session.</td>
</tr>
<tr>
<td>Remote Auth</td>
<td>Whether remote authorization is enabled or disabled.</td>
</tr>
<tr>
<td>Local Auth</td>
<td>Whether local authorization is enabled or disabled.</td>
</tr>
</tbody>
</table>
### Viewing user account information

Use this procedure to view user account information.

1. Select **Administration > Users**.
   
The Users Administration page appears with the user account information displayed.

2. To view more detailed information, select **Report**.
   
The Users Report displays with detailed information on the user account.

### Updating user account information

Use this procedure to update user account information on the user interface:

1. Select **Administration > Users**.
   
The Users administration page appears.

2. Select a user from the listing.

3. Select **Edit**.

4. Modify one or more of the user account information fields.

5. Click **Ok** or **Apply**.
   
The Users administration page re-appears. The user account information is updated in the database, and the changes take effect immediately.

### Deleting a user

Use this procedure to delete a user from the database. The next time the user attempts to log in, the user will be unable to log in. If the user is currently logged in to the system, this operation will not
disrupt the user's current session. To stop a current user session, see *Deleting user sessions*, or to disable a user's account, see *Enabling or disabling a user account*.

1. Select **Administration > Users**.
   The **Users administration** page appears.
2. Select the appropriate user from the listing.
3. Click **Delete**.
   A confirmation box appears.
4. Click **OK** to delete the user.
   The **Users administration** page re-appears.

The user has been deleted from the database and no longer appears in the **Username** menu.

### Enabling or disabling a user account

The user interface automatically disables a user account after five consecutive failed login attempts. The administrative user can also manually disable a user account to prevent a user from logging on to the system. If a user account is disabled, the user is unable to log in until an administrative user manually enables the account.

Use this procedure to enable or disable a user account:

1. Select **Administration > Users**.
   The **Users administration** page appears.
2. Select a **Username** from the listing.
3. Select **Edit**.
   The Edit Users page appears.
4. Click the **Account Enabled** checkbox to enable/disable the account. A check mark indicates that the account is enabled.
5. Click **Ok**.
   The account is enabled/disabled as selected.

### Changing a user's assigned group

Use this procedure to change a user's assigned groups. The group assignment determines the functions that a user has access to (see *Groups Administration*). The next time the user logs in, the new assignment takes effect. If the user is currently logged in to the system, this operation will not affect the user's current session.

1. Select **Administration > Users**.
   The **Users Administration** page appears.
2. Select the appropriate user from the listing.
3. Select **Edit**.
   The Edit Users page appears.
4. Select the appropriate groups from the **Group** listing.
5. Click Ok.
   The user's assigned groups are updated in the database and will take effect the next time the user attempts to log in to the user interface.

**Generating a user report**

A user account usage report can be generated from the Administration > User page. This type of report provides information about a user’s account usage including last login date, the number of days since the user last logged in, and the user’s account status. Use this procedure to generate a user account usage report.

1. Select Administration > Users.
   The Users Administration page appears.

2. Click Report.
   Note: It is unnecessary to select a particular user, because all users appear in the Users Report.
   The Users Report is generated. This report can be printed or saved to a file.

3. Click Print to print the report.
4. Click Save to save the report to a file.

**Passwords**

Password configuration, such as setting passwords, password history rules, and password expiration, occurs in Administration. The application provides two ways to set passwords: through the user interface, see Setting a password from the Users Administration page, and at login, see Setting a password from the System Login page.

The user interface provides two forms of password expiration. The administrative user can configure password expiration on a system-wide basis. By default, password expiration occurs after 90 days. The administrative user can also disable the password expiration function. For procedural information on configuring password expiration, see Configuring the expiration of a password.

Password expiration is also forced the first time a user logs in to the user interface. During initial user account setup, the administrative user grants the user a temporary password. When the user attempts to log in for the first time, the software forces the user to change the password. The user is redirected to page where the user must enter the old password and then enter a new, valid password twice.

A valid password must contain from 8 to 16 characters. A password must contain at least three of the four types of characters: numerics, lower case letters, upper case letters, or special characters (! @ # $ % ^ & * ? ~). A password cannot be the same as the Username or contain the Username in any part of the password (for example, Username=jsmith and password=$@jsmithJS would be invalid). A password cannot be the inverse of the Username (for example, Username=jsmith and password=$@htimsj would be invalid).

Note: By default, a user cannot reuse any of the last three passwords.

**Setting a password from the Users Administration page**

Use this procedure to change an existing user’s password.
Note: Only an administrative user may use this procedure. For information about how a non-administrative user can change a password, see Setting a password from the System Login page.

1. Select Administration > Users.

   The Users Administration page appears.

2. Select the appropriate user from the listing.

3. Click Change Password.

   The Set Password page appears. The selected user appears in the New Password box.

4. Enter a password in the New Password and Retype New Password fields. For information on valid passwords, see Passwords.

   The system verifies that the values entered in both fields match.

5. Click Continue.

   A confirmation message appears.

6. Select Administration > Users to return to the User Administration page.

   The password has been updated in the database and will take effect the next time the user attempts to log in to the user interface.

Setting a password from the System Login page

Use this procedure to change a existing, non-administrative user's password on login.

Note: This procedure is for non-administrative users. For information about how an administrative user can set a password, see Setting a password from the Users Administration page.

1. Select Change password checkbox on the System Login page.

2. Enter the user name and password.

3. Click Login.

   The Password Change Requested page appears.

4. Enter a password in the New Password and Retype New Password fields. For information on valid passwords, see Passwords.

   The system verifies that the values entered are valid and that both fields match.

5. Click Continue.

   The password has been updated in the database and will take effect the next time the user attempts to log in to the user interface.

You have now completed this procedure.

Configuring the expiration of a password

Use this procedure to change the variable that controls the length of time for password expiration:

1. Select Administration > Options.

   The Configuration administration page appears.
2. Locate **PasswordExpiration** in the **Variable** column.

3. Enter an integer in the **Value** column. The integer indicates the number of days that elapse before the password expires. To disable password expiration, enter 0.

4. Click **OK** or **Apply** to submit the information.

The password expiration variable is changed to the new value.

---

**Groups Administration**

The **Groups Administration** page enables you to create, modify, and delete user groups.

A group is a collection of one or more users who need to access the same set of functions. Permissions are assigned to the group for each application function. All users assigned to the same group have the same permissions for the same functions. In other words, you cannot customize permissions for a user within a group.

You can assign a user to multiple groups. You can add, delete, and modify groups except for the **Pre-defined user and group** that come with the system.

The default group, **admin**, provides access to all GUI options and actions on the GUI menu. You can also set up a customized group that allows administrative users in this new group to have access to a subset of GUI options/actions. Additionally, you can set up a group for non-administrative users, with restricted access to even more GUI options and actions.

For non-administrative users, a group with restricted access is essential. To prevent non-administrative users from setting up new users and groups, be sure **User** and **Group** in the Administration Permissions section are unchecked. Removing the check marks from the Global Action Permissions section will not prevent groups and users from being set up. The following figure displays these sections of the **Group Administration** page.
Permissions:

<table>
<thead>
<tr>
<th>Resource</th>
<th>View</th>
<th>Insert</th>
<th>Edit</th>
<th>Delete</th>
<th>Manage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global Action Permissions</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administration Permissions</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>General Options</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Users</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Groups</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sessions</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Certificate Management</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Authorized IPs</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SFTP Users</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Software Versions</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ISO Deployment</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Software Upgrade</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Remote LDAP Authentication</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Remote SNMP Trapping</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Remote Export Server</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DNS Configuration</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Licenses</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Figure 1: Global Action and Administration Permissions

Each permission option check box on the Groups Administration page corresponds to a menu option on the GUI main menu or a submenu. If a check box is checked for a group, the group has access to this option on the menu. If a check box is not checked, the group does not have access to this option, and the option is not visible on the GUI menu.

These check boxes are grouped according to the main menu’s structure; most folders in the main menu correspond to a block of permissions. The exceptions to this are the permission option check boxes in the Global Action Permissions section.

The Global Action Permissions section allows you to control all insert (Global Data Insert), edit (Global Data Edit), and delete (Global Data Delete) functions on all GUI pages (except User and Group). For example, if the Network Elements check box is selected (in the Configurations Permissions section), but the Global Data Insert checkbox is not selected, the users in this group cannot insert a new Network Element.

By default, all groups have permissions to view application data and log files.

Pre-defined user and group

The following user account and group are delivered with the system and cannot be deleted or modified.
Table 6: Pre-defined User and Group

<table>
<thead>
<tr>
<th>User</th>
<th>Group</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>guiadmin</td>
<td>admin</td>
<td>Full access (read/write privileges) to all functions including administration functions.</td>
</tr>
</tbody>
</table>

OAM Groups Administration permissions

This table describes the OAM groups administration permissions. The OAM groups administration permissions are available in all Tekelec XG products.

Table 7: OAM Groups Administration permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Global Action Permissions</strong></td>
<td></td>
</tr>
<tr>
<td>Global Data Insert</td>
<td>Grants permission to insert or add data to database tables.</td>
</tr>
<tr>
<td>Global Data Edit</td>
<td>Grants permission to edit or modify data in database tables.</td>
</tr>
<tr>
<td>Global Data Delete</td>
<td>Grants permission to delete data from database tables.</td>
</tr>
<tr>
<td><strong>Administration Permissions</strong></td>
<td></td>
</tr>
<tr>
<td>User</td>
<td>Grants permission to set up new users.</td>
</tr>
<tr>
<td>Group</td>
<td>Grants permission set up user groups.</td>
</tr>
<tr>
<td>Session</td>
<td>Grants permission to view and delete sessions information.</td>
</tr>
<tr>
<td>Authorized IPs</td>
<td>Grants permission to insert and delete authorized IP addresses.</td>
</tr>
<tr>
<td>Options</td>
<td>Grants permission to configure global options such as:</td>
</tr>
<tr>
<td></td>
<td>- last login expiration</td>
</tr>
<tr>
<td></td>
<td>- maximum consecutive failed login attempts</td>
</tr>
<tr>
<td></td>
<td>- password history</td>
</tr>
<tr>
<td></td>
<td>- maximum records per page</td>
</tr>
<tr>
<td></td>
<td>- password expiration</td>
</tr>
<tr>
<td></td>
<td>- configuration of the login message</td>
</tr>
<tr>
<td></td>
<td>- configuration of the welcome message</td>
</tr>
<tr>
<td>SNMP</td>
<td>Grants permission to add SNMP managers and enable traps.</td>
</tr>
<tr>
<td>Permission</td>
<td>Description</td>
</tr>
<tr>
<td>------------</td>
<td>-------------</td>
</tr>
<tr>
<td>ISO</td>
<td>Grants permission to transfer ISO files to be used in server installations and upgrades.</td>
</tr>
<tr>
<td>Upgrade</td>
<td>Grants permission to prepare, initiate, monitor, and complete server upgrades.</td>
</tr>
<tr>
<td>Software Versions</td>
<td>Grants permission to view software version data.</td>
</tr>
<tr>
<td>Export Server</td>
<td>Grants permission to use the export server</td>
</tr>
<tr>
<td>SSO Zones</td>
<td>Grants permission for Single Sign On zones</td>
</tr>
<tr>
<td>SSO LDAP Servers</td>
<td>Grants permission for Single Sign On LDAP servers</td>
</tr>
</tbody>
</table>

Configuration Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Elements</td>
<td>Grants permission to insert, edit, delete, lock or unlock Network Elements.</td>
</tr>
<tr>
<td>Servers</td>
<td>Grants permission to insert new servers or delete servers from the topology.</td>
</tr>
<tr>
<td>Services</td>
<td>Grants permission to insert, edit and delete new services in the topology.</td>
</tr>
<tr>
<td>Server Groups</td>
<td>Grants permission to group provisioned servers by role, function, and redundancy model.</td>
</tr>
<tr>
<td>Networks</td>
<td>Grants permission to insert, edit, and delete new networks in the topology.</td>
</tr>
<tr>
<td>Network Devices</td>
<td>Grants permission to insert, edit, and delete new network devices in the topology.</td>
</tr>
<tr>
<td>Network Routes</td>
<td>Grants permission to insert, edit, and delete new network routes in the topology.</td>
</tr>
</tbody>
</table>

Alarms & Events Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>View Active Alarms</td>
<td>Grants permission to view active alarms.</td>
</tr>
<tr>
<td>View Event History</td>
<td>Grants permission to view alarm and event history.</td>
</tr>
<tr>
<td>SNMP Trap Log</td>
<td>Grants permission to view SNMP trap log.</td>
</tr>
</tbody>
</table>

Security Log Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>View Security Log</td>
<td>Grants permission to view security logs from all configured servers.</td>
</tr>
</tbody>
</table>

Status & Manage Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Elements</td>
<td>Grants permission to view the status of Network Elements, as well as manage Customer Router Monitoring.</td>
</tr>
</tbody>
</table>
### IPFE Group Administration permissions

*Table 8: IPFE Configuration Permissions* describes the IP Front End (IPFE) Group Administration permissions.

**Table 8: IPFE Configuration Permissions**

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Options</td>
<td>Allows a user to create, edit, view, and delete IPFE Options</td>
</tr>
<tr>
<td>Target Sets</td>
<td>Allows a user to create, edit, view, and delete Target Sets and IP List TSAs</td>
</tr>
</tbody>
</table>

### Communication Agent Group Administration permissions

*Table 9: Communication Agent Configuration Permissions* and *Table 10: Communication Agent Maintenance Permissions* describe the Communication Agent (ComAgent) Group Administration permissions.
Table 9: Communication Agent Configuration Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote Servers</td>
<td>Allows a user to create, edit, view, and delete Remote Servers</td>
</tr>
<tr>
<td>Connection Groups</td>
<td>Allows a user to create, edit, view, and delete Connection Groups</td>
</tr>
<tr>
<td>Routed Services</td>
<td>Allows a user to create, edit, view, and delete Routed Services</td>
</tr>
</tbody>
</table>

Table 10: Communication Agent Maintenance Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Show Connection Status</td>
<td>Allows a user to display Connection Status</td>
</tr>
<tr>
<td>Change Connection Status</td>
<td>Allows a user to change Connection Status</td>
</tr>
<tr>
<td>Show Routed Services Status</td>
<td>Allows a user to display Routed Services Status</td>
</tr>
<tr>
<td>Show HA Services Status</td>
<td>Allows a user to display HA Services Status</td>
</tr>
</tbody>
</table>

DSR Diameter Group Administration permissions

The following tables describe the DSR Diameter Group Administration permissions:

Table 11: Diameter Configuration Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Nodes</td>
<td>Allows a user to create, edit, view, and delete Local Nodes</td>
</tr>
<tr>
<td>Peer Nodes</td>
<td>Allows a user to create, edit, view, and delete Peer Nodes</td>
</tr>
<tr>
<td>Connection Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete Connection Configuration Sets</td>
</tr>
<tr>
<td>Capacity Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete Capacity Configuration Sets</td>
</tr>
<tr>
<td>Connections</td>
<td>Allows a user to create, edit, view, and delete Connections</td>
</tr>
<tr>
<td>Route Groups</td>
<td>Allows a user to create, edit, view, and delete Route Groups</td>
</tr>
<tr>
<td>Route Lists</td>
<td>Allows a user to create, edit, view, and delete Route Lists</td>
</tr>
<tr>
<td>Peer Routing Rules</td>
<td>Allows a user to create, edit, view, and delete Peer Routing Rules</td>
</tr>
<tr>
<td>Egress Throttle Groups</td>
<td>Allows a user to create, edit, view, and delete Egress Throttle Groups</td>
</tr>
<tr>
<td>Reroute on Answer</td>
<td>Allows a user to define sets of Diameter Application Ids and Result Code AVP values that trigger Request message rerouting when an Answer response is received from a peer</td>
</tr>
<tr>
<td>Application Routing Rules</td>
<td>Allows a user to create, edit, view, and delete Application Routing Rules</td>
</tr>
<tr>
<td>Permission</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>System Options</td>
<td>Allows a user to view and edit System Options</td>
</tr>
<tr>
<td>DNS Options</td>
<td>Allows a user to view and delete DNS Options</td>
</tr>
<tr>
<td>Application Ids</td>
<td>Allows a user to create, edit, view, and delete Application Ids</td>
</tr>
<tr>
<td>CEX Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete CEX Configuration Sets</td>
</tr>
<tr>
<td>Message Priority Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete Message Priority Configuration Sets</td>
</tr>
<tr>
<td>Egress Message Throttling Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete Egress Message Throttling Configuration Sets</td>
</tr>
<tr>
<td>Peer Route Tables</td>
<td>Allows a user to create, edit, view, and delete Peer Route Tables and Peer Routing Rules</td>
</tr>
<tr>
<td>Routing Option Sets</td>
<td>Allows a user to create, edit, view, and delete Routing Option Sets</td>
</tr>
<tr>
<td>Pending Answer Timers</td>
<td>Allows a user to create, edit, view, and delete Pending Answer Timers</td>
</tr>
<tr>
<td>CEX Parameters</td>
<td>Allows a user to create, edit, view, and delete CEX Parameters</td>
</tr>
<tr>
<td>Command Codes</td>
<td>Allows a user to create, edit, view, and delete Command Codes</td>
</tr>
<tr>
<td>Capacity Summary</td>
<td>Allows a user to view the Capacity Summary</td>
</tr>
<tr>
<td>MP Profiles</td>
<td>Allows a user to create, edit, view, and delete MP Profiles</td>
</tr>
<tr>
<td>Profile Assignments</td>
<td>Allows a user to create, edit, view, and delete DA-MP Profile Assignments</td>
</tr>
<tr>
<td>Message Copy Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete Message Copy Configuration Sets</td>
</tr>
<tr>
<td>Reserved MCC Ranges</td>
<td>Allows a user to create, edit, view, and delete MCC Ranges</td>
</tr>
<tr>
<td>Application Route Tables</td>
<td>Allows a user to create and delete Application Route Tables; and view and edit Rules in the tables</td>
</tr>
<tr>
<td>Trusted Network Lists</td>
<td>Allows a user to create, edit, view, and delete Trusted Network Lists for Topology Hiding</td>
</tr>
<tr>
<td>Path Topology Hiding Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete Path Topology Hiding Configuration Sets</td>
</tr>
<tr>
<td>S6a/S6d HSS Topology Hiding Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete S6a/S6d HSS Topology Hiding Configuration Sets</td>
</tr>
<tr>
<td>MME/SGSN Topology Hiding Configuration Sets</td>
<td>Allows a user to create, edit, view, and delete MME/SGSN Topology Hiding Configuration Sets</td>
</tr>
<tr>
<td>Protected Networks</td>
<td>Allows a user to create, edit, view, and delete Protected Networks for Topology Hiding</td>
</tr>
<tr>
<td>Connection Capacity Dashboard</td>
<td>Allows a user to view the Connection Capacity Dashboard</td>
</tr>
</tbody>
</table>
### Diameter Maintenance Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Import</td>
<td>Allows a user to provision the DSR system from an ASCII CSV (Comma Separated Values) text file</td>
</tr>
<tr>
<td>Export</td>
<td>Allows a user to &quot;export&quot; the DSR configuration data into a CSV (Comma Separated Values) file of the same format</td>
</tr>
</tbody>
</table>

**Table 12: Diameter Maintenance Permissions**

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Route Lists</td>
<td>Allows a user to view priority, capacity, Route Group assignment, and status information for Route Lists</td>
</tr>
<tr>
<td>Connections</td>
<td>Allows a user to view Initiator, Local Node, Peer Node, MP Server Hostname, Application ID, Admin State, Operational Status, and Operational Reason information for Connections. This permission also provides the ability to enable and disable Connections.</td>
</tr>
<tr>
<td>Egress Throttle Groups</td>
<td>Allows a user to view Admin State, Operational Status, Operational Reason, and other information for Egress Throttle Group Rate Limiting and Pending Transaction Limiting</td>
</tr>
<tr>
<td>Route Groups</td>
<td>Allows a user to view Peer Node assignment, capacity, percent, and status information for Route Groups</td>
</tr>
<tr>
<td>Peer Nodes</td>
<td>Allows a user to view connection, status, and operation reason information for Peer Nodes</td>
</tr>
<tr>
<td>Applications</td>
<td>Allows a user to view status for DSR Applications</td>
</tr>
<tr>
<td>DA-MP Status</td>
<td>Allows a user to view status for DA-MPs</td>
</tr>
</tbody>
</table>

### Diameter Mediation Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rule Templates</td>
<td>Allows an operator to define Mediation Rule Templates</td>
</tr>
<tr>
<td>Enumerations</td>
<td>Allows an operator to view and edit Mediation Enumerations</td>
</tr>
<tr>
<td>Triggers</td>
<td>Allows an operator to view and edit Mediation Triggers</td>
</tr>
<tr>
<td>State &amp; Properties</td>
<td>Allows an operator to set the state of a Rule Template and configure settings for a Rule Template</td>
</tr>
<tr>
<td>AVP Dictionary</td>
<td>Allows an operator to view the AVPs familiar to the system, add new AVPs, and change the definition of a basic AVP</td>
</tr>
<tr>
<td>Vendors</td>
<td>Allows an operator to view and add new vendors</td>
</tr>
<tr>
<td>Rule Sets</td>
<td>Allows an operator to define Mediation Rule Sets</td>
</tr>
</tbody>
</table>
Table 14: Diameter Diagnostics Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Connections Diagnose</td>
<td>Allows diagnosis of test messages on a test connection</td>
</tr>
<tr>
<td>Test Connections Report</td>
<td>Allows reporting of diagnostic results</td>
</tr>
<tr>
<td>MP Statistics (SCTP)</td>
<td>Allows network operators to retrieve per MP SCTP statistics for MPs hosting Diameter connections.</td>
</tr>
</tbody>
</table>

Policy DRA Group Administration permissions

*Table 15: Policy DRA Configuration Permissions* and *Table 16: Policy DRA Maintenance Permissions* describe the Policy DRA Group Administration permissions.

The *Administration > Group* GUI page displays permissions check boxes for all Policy DRA pages, both NOAM and SOAM pages.

- All of the permissions can be updated only on the NOAM *Administration > Group* page.
- All of the permissions can be viewed but not updated on the SOAM *Administration > Group* page.

Table 15: Policy DRA Configuration Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PCRFs</td>
<td>Allows a user to create, edit, view, and delete PCRFs</td>
</tr>
<tr>
<td>Binding Key Priority</td>
<td>Allows a user to assign Binding Key Priorities to Binding Key Types</td>
</tr>
<tr>
<td>Topology Hiding</td>
<td>Allows a user to create, edit, view, and delete Policy Clients from which PCRF names should be hidden</td>
</tr>
<tr>
<td>Options</td>
<td>Allows a user to view and edit Network-Wide Options and Site Options</td>
</tr>
<tr>
<td>Error Codes</td>
<td>Allows a user to view and edit Result Codes to be returned for Policy DRA error conditions</td>
</tr>
<tr>
<td>Access Point Names</td>
<td>Allows a user to create, edit, view and delete Access Point Names</td>
</tr>
<tr>
<td>Congestion Options</td>
<td>Allows a user to view and edit Congestion Options</td>
</tr>
<tr>
<td>Alarm Settings</td>
<td>Allows a user to view and edit Alarm Settings</td>
</tr>
</tbody>
</table>

Table 16: Policy DRA Maintenance Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Policy SBR Status</td>
<td>Allows a user to view status for Policy SBRs</td>
</tr>
<tr>
<td>Binding Key Query</td>
<td>Allows a user to enter a Binding Key Type and Binding Key search value, and search for the specified Binding Key data</td>
</tr>
</tbody>
</table>
RBAR Group Administration permissions

*Table 17: RBAR Configuration Permissions* describes the Range-Based Address Resolution (RBAR) Group Administration permissions.

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applications</td>
<td>Allows a user to create, edit, view, and delete Applications</td>
</tr>
<tr>
<td>Address Resolutions</td>
<td>Allows a user to create, edit, view, and delete Address Resolutions</td>
</tr>
<tr>
<td>Address Tables</td>
<td>Allows a user to create, edit, view, and delete Address Tables</td>
</tr>
<tr>
<td>Addresses</td>
<td>Allows a user to create, edit, view, and delete Addresses</td>
</tr>
<tr>
<td>Destinations</td>
<td>Allows a user to create, edit, view and delete Destinations</td>
</tr>
<tr>
<td>Exceptions</td>
<td>Allows a user to create, edit, view, and delete Exceptions</td>
</tr>
<tr>
<td>System Options</td>
<td>Allows a user to view and edit RBAR System Options</td>
</tr>
</tbody>
</table>

FABR Group Administration permissions

*Table 18: FABR Configuration Permissions* describes the Full Address-Based Resolution (FABR) Group Administration permissions.

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applications</td>
<td>Allows a user to create, edit, view, and delete Applications</td>
</tr>
<tr>
<td>Exceptions</td>
<td>Allows a user to create, edit, view, and delete Exceptions</td>
</tr>
<tr>
<td>Default Destinations</td>
<td>Allows a user to create, edit, view and delete Default Destinations</td>
</tr>
<tr>
<td>Address Resolutions</td>
<td>Allows a user to create, edit, view, and delete Address Resolutions</td>
</tr>
<tr>
<td>System Options</td>
<td>Allows a user to view and edit RBAR System Options</td>
</tr>
</tbody>
</table>

CPA Group Administration permissions

*Table 19: CPA Configuration Permissions* describes the Charging Proxy Application (CPA) Group Administration permissions.

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cpa System Options</td>
<td>Allows a user to view and edit CPA System Options</td>
</tr>
<tr>
<td>Cpa Message Copy</td>
<td>Allows a user to view and edit Message Copy elements for CPA</td>
</tr>
<tr>
<td>Cpa Sbr</td>
<td>Allows a user to view and edit SBR elements</td>
</tr>
</tbody>
</table>
Service Broker Group Administration permissions
This table describes elements of the Group Administration page.

Table 20: EAGLE XG NP Query Router

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Configuration</td>
<td>Allows access to Service Broker configuration settings</td>
</tr>
<tr>
<td>Query</td>
<td>Allows users to query NP Query Router configuration tables</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Allows access to maintenance tools including enabling/disabling NP Query Router</td>
</tr>
</tbody>
</table>

SSR Group Administration permissions
This table describes the SSR group administration permissions. The SSR group administration permissions are only available in the Tekelec XG SSR application.

Table 21: SSR Configuration Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>POPs</td>
<td>Grants permission to view, insert, and delete POPs.</td>
</tr>
<tr>
<td>Domains</td>
<td>Grants permission to view, insert, and delete Domains.</td>
</tr>
<tr>
<td>Option Profiles</td>
<td>Grants permission to view, insert, edit, and delete Option Profiles.</td>
</tr>
<tr>
<td>Defaults</td>
<td>Grants permission to edit default options.</td>
</tr>
<tr>
<td>SUA Signaling Gateways</td>
<td>Grants permission to view, insert, edit, and delete SUA Signaling Gateways.</td>
</tr>
<tr>
<td>DNS</td>
<td>Grants permission to view and edit DNS servers, and to view, insert, edit, and delete DNS cache pre-load records.</td>
</tr>
<tr>
<td>SIP Server</td>
<td>Grants permission to edit TCP and SCTP options.</td>
</tr>
<tr>
<td>CAPM</td>
<td>Grants permission to view, insert, and delete CAPM definitions and enumerations.</td>
</tr>
<tr>
<td>Internal Components</td>
<td>Grants permission to view, insert, delete, and view Internal Components.</td>
</tr>
</tbody>
</table>

Table 22: SSR Routing Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Route Service</td>
<td>Grants permission to view, insert, edit, and delete Route Services.</td>
</tr>
<tr>
<td>Routing Profile</td>
<td>Grants permission to view, insert, edit, and delete Routing Profiles.</td>
</tr>
<tr>
<td>Rules</td>
<td>Grants permission to view, insert, edit, and delete Routing Rules.</td>
</tr>
</tbody>
</table>
Table 23: SSR Load Balancer Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clusters</td>
<td>Grants permission to view, insert, edit, and delete Clusters and to assign Servers to Clusters and Clusters to MPs.</td>
</tr>
<tr>
<td>Servers</td>
<td>Grants permission to view, insert, edit, and delete Servers for Load Balancing Clusters.</td>
</tr>
<tr>
<td>Routing Policies</td>
<td>Grants permission to view, insert, edit, and delete Load Balancer Routing Policies.</td>
</tr>
<tr>
<td>Monitoring</td>
<td>Grants permission to set Load Balancer monitoring options and to monitor Load Balancer servers.</td>
</tr>
</tbody>
</table>

Table 24: SIP Timer Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sets</td>
<td>Grants permission to view, insert, edit, and delete SIP Timer Sets.</td>
</tr>
</tbody>
</table>

Table 25: SSR Maintenance permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUA Connection Status</td>
<td>Grants permission to view the status of SUA Connections.</td>
</tr>
<tr>
<td>Selective Logging</td>
<td>Grants permission to view and provision selective logging rules and rule assignments, to activate or deactivate selective logging, and to view and save logs to a file.</td>
</tr>
<tr>
<td>DNS Cache</td>
<td>Grants permission to view and flush the DNS cache and to add and delete DNS cache entries</td>
</tr>
<tr>
<td>IP Blacklist</td>
<td>Grants permission to view and flush the IP Blacklist and to add an IP Blacklist entry.</td>
</tr>
<tr>
<td>Heartbeat List</td>
<td>Grants permission to view and flush the Heartbeat List and to add and delete Heartbeat List entries.</td>
</tr>
<tr>
<td>TCP Connections</td>
<td>Grants permission to view the status of TCP connections.</td>
</tr>
<tr>
<td>SCTP Associations</td>
<td>Grants permission to view the status of SCTP Associations.</td>
</tr>
<tr>
<td>SSR Configuration status</td>
<td>Grants permission to view the status of SSR Configuration.</td>
</tr>
</tbody>
</table>
SS7/Sigtran Group Administration permissions

This table describes the SS7/Sigtran group administration permissions. The SS7/Sigtran group administration permissions are only available in Tekelec XG products that use the SS7/Sigtran plug-in.

Table 26: SS7/Sigtran Configuration Permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adjacent Servers</td>
<td>Grants permission to view, insert, and delete Adjacent Servers.</td>
</tr>
<tr>
<td>Adjacent Server Groups</td>
<td>Grants permission to view, insert, edit, and delete Adjacent Server Groups.</td>
</tr>
<tr>
<td>Local Signaling Points</td>
<td>Grants permission to view, insert, edit, delete, and generate a report on Local Signaling Points.</td>
</tr>
<tr>
<td>Remote Signaling Points</td>
<td>Grants permission to view, insert, delete, generate a report, and view status on Remote Signaling Points.</td>
</tr>
<tr>
<td>Remote MTP3 Users</td>
<td>Grants permission to view, insert, delete, and view the status of Remote MTP3 Users.</td>
</tr>
<tr>
<td>Link Sets</td>
<td>Grants permission to view, insert, delete, generate a report, and view status of Link Sets.</td>
</tr>
<tr>
<td>Associations</td>
<td>Grants permission to view, insert, edit, delete, generate a report, and view status of Associations. Grants permission to view, insert, edit, and delete an Association Configuration Set.</td>
</tr>
<tr>
<td>Links</td>
<td>Grants permission to view, insert, delete, generate a report, and view status of a Link.</td>
</tr>
<tr>
<td>Routes</td>
<td>Grants permission to view, insert, edit, delete, generate a report, and view status of Routes.</td>
</tr>
<tr>
<td>SCCP Options</td>
<td>Grants permission to view and edit SCCP Options.</td>
</tr>
<tr>
<td>MTP3 Options</td>
<td>Grants permission to view and edit MTP3 Options.</td>
</tr>
<tr>
<td>M3UA Options</td>
<td>Grants permission to view and edit MTP3 Options.</td>
</tr>
<tr>
<td>Local Congestion Options</td>
<td>Grants permission to view Local Congestion Options.</td>
</tr>
<tr>
<td>Local SCCP Users</td>
<td>Grants permission to view, insert, delete, generate a report, and view status of the Local SCCP Users.</td>
</tr>
</tbody>
</table>

Table 27: SS7/Sigtran Maintenance permissions

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local SCCP Users</td>
<td>Grants permission to view the status of Local SCCP Users and to enable and disable LSUs.</td>
</tr>
<tr>
<td>Remote Signaling Points</td>
<td>Grants permission to view the status of Remote Signaling Points and to reset the network status of routes.</td>
</tr>
<tr>
<td>Permission</td>
<td>Description</td>
</tr>
<tr>
<td>--------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Remote MTP3 Users</td>
<td>Grants permission to view the status of Remote MTP3 Users and to reset the subsystem and point code status.</td>
</tr>
<tr>
<td>Link Sets</td>
<td>Grants permission to view the status of Link Sets.</td>
</tr>
<tr>
<td>Links</td>
<td>Grants permission to view the status of Links and to enable and disable Links.</td>
</tr>
<tr>
<td>Associations</td>
<td>Grants permission to view the status of Associations and to enable, disable, and block Associations.</td>
</tr>
</tbody>
</table>

Table 28: SS7/Sigtran Command Line Interface

| Command Import     | Grants permission to use the Command Import page.                          |

Adding a group

Use this procedure to add a new group:

1. Select Administration > Group.
   The Group Administration page appears.

2. Click New.
   The Add Group page appears.

3. Enter a unique name in the Group field for the new group, and optionally, in the Description field, enter text to describe the group.

4. To allow Insert, Edit, or Delete actions on all pages accessed from the GUI menu (except User and Group), check mark to select the desired global actions.

5. Check mark the remaining menu permissions to which you want this group to have access.
   Note: To quickly select all permissions, click Check All. Check All automatically selects all of the permissions in the section. Clear All automatically clears all permissions. For more information on the options displayed on the Group page, see OAM Groups Administration permissions.

6. Perform one of the following actions:
   • Click Apply.
     A confirmation message appears at the top of the Add Group page to inform you that the new group has been added to the database. To close the Create User Group page, click Cancel.
   • Click OK.
     The Group Administration page re-appears with the new group displayed.
   Note: The Group Members pane at the bottom of the page displays the entry None for a new group. If you would like to add users to the new group now, double-click None to launch the Add User page. See Adding a new user for more information.
The new group is added to the database.

**Viewing members of a group**

Use this procedure to view a list of usernames assigned to a group:

1. Select **Administration > Group**.
   
   The **Group Administration** page appears.

2. Select the appropriate group from the **Group** pulldown menu.
3. Scroll down if necessary to view the **Group Members** pane.

   The **Group Members** pane lists all usernames assigned to the selected group. You can click a username to access the **User Administration** page for the selected username.

A list of group members is displayed.

**Modifying a group**

You cannot modify a predefined group provided by Tekelec. See *Pre-defined user and group* for more information on this group.

Use this procedure to modify a group:

1. Select **Administration > Group**.
   
   The **Group Administration** page appears.

2. Select the appropriate group from the **Group** pulldown menu.
3. Make the modifications. For information on permission options, see **OAM Groups Administration permissions**.
4. Click **Update**.

   The **Update** button grays out after the operation is performed.

The modifications are written to the database. The main GUI menu of the affected user(s) is not changed until the user logs out and back in to the system, or the user refreshes the menu (using the web browser’s **Refresh** function). The change in accessibility to menu options for affected user(s) takes effect immediately.

**Deleting a group**

Note that you cannot delete a predefined group provided by Tekelec. See *Pre-defined user and group* for more information on this group.

Use this procedure to delete a group:

1. Select **Administration > Group**.
   
   The **Group Administration** page appears.

2. Select the appropriate group from the **Group** pulldown menu.
3. Scroll to the **Group Members** pane at the bottom of the page.
The **Group Members** pane lists all usernames associated with the group. If there are usernames associated with the group, you must delete the usernames or assign them to another group prior to deleting the group.

4. Perform these steps to remove any associated usernames from the group:
   a) Click a username. The **User Administration** page appears. The page is populated with data associated with the selected username.
   b) To delete the username, click **Delete User** and then **OK** to confirm the deletion.
   c) To change the group assignment for the username, select a group from the **Group** pulldown menu and then click **Update**.
   d) Select **Administration>Group** to return to the **Group Administration** page.
   e) Perform these substeps until all usernames are removed from the **Group Members** pane.

5. Click **Delete**.

   A confirmation box appears.

6. Click **OK** to delete the group. The **Delete** button grays out after the operation is performed.

The group is removed from the database.

### Sessions Administration

The **Sessions Administration** page enables the administrative user to view a list of current user sessions and to stop user sessions that are in progress. This function does not disable the user’s login account. To end a user session that is in progress, delete the user session. For other methods of controlling user access to a system, see *Enabling or disabling a user account* and *Deleting a user*.

### Sessions Administration elements

This table describes elements of the **Sessions Administration** page.

<table>
<thead>
<tr>
<th>Table 29: Sessions Administration Elements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Element</strong></td>
</tr>
<tr>
<td>Sess ID</td>
</tr>
<tr>
<td>Expiration Time</td>
</tr>
<tr>
<td>Login Time</td>
</tr>
<tr>
<td>User</td>
</tr>
<tr>
<td>Group</td>
</tr>
<tr>
<td>TZ</td>
</tr>
<tr>
<td>Remote IP</td>
</tr>
</tbody>
</table>
Viewing user sessions

Use this procedure to view a list of user sessions:

Select Administration > Sessions.

The Sessions Administration page appears. The Sessions page lists all active sessions on the system.

Deleting user sessions

Use this procedure to delete a user session.

Note: You cannot delete your own session.

1. Select Administration > Sessions.

   The Sessions Administration page appears.

2. Click to select the appropriate session from the table.

   To distinguish the appropriate session, locate either the Username or the IP address in the data string found in the Value field. For more information about data in the Value field, see Sessions Administration elements.

   Note: You can select multiple rows to delete at one time. To select multiple rows, press and hold Ctrl as you click to select specific rows.

3. Click Delete.

   The session is deleted, and the user is no longer logged in to the system. The next time the user attempts to perform an action, the user is redirected to the System Login page.

Certificate Management

The Certificate Management feature allows users to configure certificates for:

- HTTPS/SSL - allows secure login without encountering messages about untrusted sites
- LDAP (TLS) - allows the LDAP server's public key to encrypt credentials sent to the LDAP server
- Single Sign-On (SSO) - allows users to navigate among several applications without having to re-enter login credentials

When setting up Certificate Management, you must first assign a system domain name for the DNS Configuration before importing any certificates. For more information, see the topic on Adding a DNS Configuration.

After assigning a system domain name, you must configure the LDAP authentication servers used for single sign on. For more information, see the topic on Configuring LDAP Authentication Servers.

Configuring single sign-on zones

The following sections outline the information necessary to configure the single sign-on zones. This includes zone elements and procedures on configuring, updating, viewing and deleting zone information.
**Single sign-on zone elements**

The following element is used when configuring single sign-on zones:

**Table 30: Single Sign-On Zone Element**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zone Name</td>
<td>Name of the SSO-compatible remote zone</td>
<td>Range: A to Z, a to z, 0-9 and periods - maximum 15 characters</td>
</tr>
</tbody>
</table>

**Configuring the single sign-on local zone**

Before configuring a local zone, the single sign-on domain name must be configured.

Use this procedure to configure the single sign-on local zone:

1. Select **Administration > Access Control > Certificate Management**.
   
   The Establish SSO Zone page appears.

2. Select the **Establish SSO Zone** button at the bottom of the table.
   
   The Establish SSO Zone page appears.

3. Enter a **Zone Name** that consists of 1-15 characters.

4. Select **Apply** to save the changes you have made and remain on this screen, or select **OK** to save the changes and return to the Zones page.

   The new local zone is added to the database.

**Re-establishing the single sign-on local zone**

Re-establishing the local zone renders all of the certificates for this zone obsolete. After re-establishing the local zone, you will have to re-distribute the certificate for this zone to all the other remote zones in order to re-establish the trusted relationship and re-enable single sign-on between the zones.

Use this procedure to re-establish the single sign-on local zone:

1. Select **Administration > Access Control > Certificate Management**.
   
   The Certificate Management page appears.

2. Select the local zone from the listing.

3. Click **Reestablish Local Zone**.
   
   A confirmation message appears stating that reestablishing a local zone will invalidate configured SSO key-exchanges involving this machine.

4. Select **OK** to continue.

   The local zone is re-established in the database.

**Configuring the single sign-on remote zone**

Use this procedure to configure the single sign-on remote zone:

1. Select **Administration > Single Sign-On > Zones**.
   
   The Zones page appears.

2. Click **Add Remote Zone**.
The Insert Remote Zone page appears.

3. Enter a **Zone Name** that consists of 1-100 characters.
4. Enter the **X.509 Certificate**. The X.509 is generated from the public/private pair generation process and has a maximum of 2048 characters.
5. Select **Apply** to save the changes you have made and remain on this screen, or select **OK** to save the changes and return to the Zones page.

The remote zone is configured in the database.

**Deleting a single sign-on zone**

Use this procedure to delete the single sign-on remote or local zone:

1. Select **Administration > Access Control > Certificate Management**.
2. Select the appropriate zone from the table listing.
3. Click **Delete**.
   
   A confirmation box appears.

4. Click **OK** to delete the zone.

The zone is deleted from the database and no longer appears in the table listing.

**Generating a Single Sign-On Zones Report**

Use this procedure to generate a single sign-on zones report:

1. Select **Administration > Access Control > Certificate Management**.
2. Click to select the zone for which you want to create a report.
   
   **Note**: If no certificate is selected, the report will contain data about all certificate. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold Ctrl as you click to select specific rows.

3. Click **Report**.
   
   The single sign-on zones report appears.

4. Click **Print** to print the report, or click **Save** to save a text file of the report.

**Create CSR**

The Certificate Management feature allows users to build certificate signing requests (CSRs)

A Certificate Signing request is a block of encrypted text that is generated on the single sign-on server. It contains information that will be included in your certificate such as your organization name, common name (domain name), locality, and country.

**Create CSR elements**

The following elements are used when creating a CSR:
Table 31: Create CSR Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country</td>
<td>The 2-letter country code of which the entity being described lives in</td>
<td>Range: A to Z</td>
</tr>
<tr>
<td>State or Province</td>
<td>The state or province (full name) which the entity being described lives in</td>
<td>Range: 1-100 character long string. Allowed characters are A-Z, a-z, spaces, and hyphens</td>
</tr>
<tr>
<td>Locality</td>
<td>The locality name (eg. city) of the entity being described</td>
<td>Range: 1-100 character long string. Allowed characters are A-Z, a-z, spaces, and hyphens</td>
</tr>
<tr>
<td>Common Name</td>
<td>The common name of the entity being described. Replacing a certificate marked visible or active will result in the browser connection errors - which may then require a reload or restart of the browser to restore connectivity. The list includes only those entities that do not already have an associated certificate.</td>
<td>Range: 1-100 character long string. Allowed characters are A-Z, a-z, spaces, and hyphens</td>
</tr>
<tr>
<td>Organization</td>
<td>The name of the organization which the entity belongs to</td>
<td>Range: 1-100 character long string. Allowed characters are A-Z, a-z, spaces, and hyphens</td>
</tr>
<tr>
<td>Organizational Unit</td>
<td>The organizational unit name (eg. section) which the entity belongs to</td>
<td>Range: 1-100 character long string. Allowed characters are A-Z, a-z, spaces, and hyphens</td>
</tr>
<tr>
<td>Email Address</td>
<td>The email address of the entity being described.</td>
<td>Range: 1-100 character long string. Allowed characters are A-Z, a-z, 0-9, ‘.’, and ‘@’</td>
</tr>
</tbody>
</table>

Creating a CSR

The following sections outline the information necessary to create a CSR. A CSR is a certificate signing request, and is sent from an applicant to a certificate authority in order to apply for a digital identity certificate.

   
   The Certificate Management page appears.

2. Click Create CSR.
3. Enter a two-character Country code for the entity.
   
   For more information about any field on this page, see CSR elements.
4. Enter the full name of the **State or Province**.
5. Enter the **Locality** name, for example, the city.
6. Enter the **Common Name** for the entity being included in the CSR.
7. Enter the entity **Organization**.
8. Enter the entity **Organizational Unit** for the entity being included in the CSR.
9. Enter the entity **Email Address**.
10. Click **Generate CSR** to submit the information.
11. Click **Back** to return to the Certificate Management page. The CSR displays in the table.

**Import Certificate**

The Certificate Management feature allows users to import certificates in cases where this is preferred
over configuring certificates. All imported certificates are appended to the Certificate Management

**Import Certificate elements**

The following elements are used when importing a certificate:

**Table 32: Import Certificate Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>X.509 Certificate</td>
<td>PEM encoded X.509 certificate</td>
<td>Range: 2048 characters</td>
</tr>
<tr>
<td>Private Key</td>
<td>PEM encoded Private Key</td>
<td>Range: 2048 characters</td>
</tr>
<tr>
<td>Passphrase</td>
<td>The passphrase used to protect the Private Key</td>
<td></td>
</tr>
</tbody>
</table>

**Importing a Certificate**

The following steps outline the procedures necessary to import a certificate.

1. Select **Administration > Access Control > Certificate Management**.
   The Certificate Management page appears.

2. Click **Import**.
3. Enter the **X.509 Certificate**.
   For more information about any field on this page, see Import Certificate elements.
4. Enter the **Private Key**.
5. Enter the **Passphrase**.
6. Click **OK** to import the certificate.

**Deleting a Certificate**

Use this procedure to delete a certificate:

1. Select **Administration > Access Control > Certificate Management**.
2. Select the appropriate certificate from the table listing.
3. Click **Delete**.
A confirmation box appears.

4. Click OK to delete the certificate.

The certificate is deleted from the database and no longer appears in the table listing.

**Generating a Certificate Report**

Use this procedure to generate a certificate report:

2. Click to select the certificate for which you want to create a report.

   **Note:** If no certificate is selected, the report will contain data about all certificate. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold Ctrl as you click to select specific rows.

3. Click Report.
   The certificate report appears.
4. Click Print to print the report, or click Save to save a text file of the report.

**Authorized IPs**

IP addresses that have permission to access the GUI can be added or deleted on the Authorized IPs page. If a connection is attempted from an IP address that does not have permission to access the GUI, a notification appears on the GUI.

**Important:** This feature cannot be enabled until the IP address of the client is added to the authorized IP address table. You must add the IP address of your own client to the list of authorized IPs first before you enable this feature.

**Authorized IPs elements**

This table describes the elements on the Authorized IPs page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Address</td>
<td>IP address with permission to access the GUI</td>
</tr>
<tr>
<td>Comments</td>
<td>Users can insert additional information (up to 64 characters) to describe the server, or the field can be left blank.</td>
</tr>
</tbody>
</table>

**Enabling Authorized IPs functionality**

Enabling Authorized IPs functionality prevents unauthorized IP addresses from accessing the GUI. Use this procedure to enable the Authorized IPs functionality.

**Note:** This procedure pertains to GUI access only.

1. Select Administration > Authorized IPs.
   The Authorized IPs page appears.
Important: This feature cannot be enabled until the IP address of the client is added to the authorized IP address table. You must add the IP address of your own client to the list of authorized IPs first before you enable this feature.

For more information, see Inserting authorized IP addresses

2. Select the Info box in the upper left corner of the screen and click Enable.
The Authorized IPs functionality is enabled. Only authorized IPs can access the GUI.

Disabling Authorized IPs functionality
Use this procedure to disable the Authorized IPs functionality.

Note: This procedure pertains to GUI access only.

1. Select Administration > Authorized IPs.
The Authorized IPs page appears.
2. Select the Info box in the upper left corner of the screen and click Disable.
The Authorized IPs functionality is disabled.

Inserting authorized IP addresses
Use this procedure to insert authorized IP addresses.

Note: This procedure pertains to GUI access only.

1. Select Administration > Authorized IPs.
The Authorized IPs page appears.
2. Click Insert.
The Authorized IPs Insert page appears.
3. Enter an IP address in the IP Address Value field.
   For more information about the IP Address Value, or any field on this page, see Authorized IPs elements.
4. Enter a comment in the Comment Value field.
   Note: This step is optional.
5. Do one of the following:
   • Click OK.
     The Authorized IP page reappears, and the IP address you entered is visible in the table. The IP address is authorized to access the GUI.
   • Click Apply.
     The IP address you entered is authorized to access the GUI. You can now enter additional IP addresses. Click Apply after each IP address entered. When you have finished entering IP addresses, click OK to return to the Authorized IPs page. All of the IP addresses you entered are visible in the table.
Deleting authorized IP addresses

Use this procedure to delete authorized IP addresses.

1. Select Administration > Authorized IPs.
   The Authorized IPs page appears.
2. Click to select the IP address you want to delete from the Authorized IP Address table.

   Important: Do not delete your own IP address. If you delete your own IP address, you will lose access to the GUI. If this happens, contact the Customer Care Center.

3. Click Delete.
   A delete confirmation message appears in a pop up window.
4. Click OK.
   This deletes the IP address from the table, and the IP address no longer has permission to access the GUI when the feature is enabled.

You have now completed this procedure.

SFTP Users Administration

The SFTP Users feature adds the ability to configure remote access accounts for SFTP access, and provide restricted access through those accounts to the export area of the file management directory to use for exporting MEAL data.

SFTP User elements

This table describes the elements on the SFTP Users page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Username</td>
<td>The SFTP user name account. Range = Lowercase alphanumeric (a-z, 0-9) string between 5 and 32 characters long.</td>
</tr>
<tr>
<td>Permissions</td>
<td>The permissions associated with the account. The user will only access export files that match the assigned permission. Valid permissions are: • Measurements, Alarms and Events • Security Logs • Measurements, Alarms, Events and Security Logs</td>
</tr>
<tr>
<td>Comment</td>
<td>Comments about the SFTP user. Range = A string between 1 and 100 characters long.</td>
</tr>
<tr>
<td>SSH Key</td>
<td>The SSH public key to be used with this account.</td>
</tr>
</tbody>
</table>
Adding a SFTP User

Use this procedure to add a SFTP user:

1. Select Administration > SFTP.
   The SFTP Administration page appears.

2. Select Insert.

3. Enter a username to be used to identify the SFTP User.
   For more information about any field on this page, see SFTP User Elements.

4. Select the permissions to be associated with the SFTP user.

5. Enter a comment, if necessary, about the SFTP User.

6. Enter the SSH public key to be used with the account.

7. Click OK to submit the information and return to the SFTP Administration page, or click Apply to submit the information and continue entering additional data.

The new SFTP user information and related settings are saved and activated.

Viewing SFTP Users

Use this procedure to view SFTP user information.

Select Administration > SFTP User.

The SFTP Users page appears. The SFTP page lists all SFTP options on the system.

Updating SFTP User information

Use this procedure to update SFTP user information:

1. Select Administration > SFTP Users.
   The SFTP Users page appears.

2. Update SFTP settings as needed.

3. Click OK or Apply to submit the information.

The SFTP user changes are saved and activated.

Generating a SFTP User report

A SFTP user report can be generated. Use this procedure to generate a SFTP user report.

1. Select Administration > Access Control > SFTP User.
   The SFTP Users page appears.

2. Click Report.

   Note: It is unnecessary to select a particular user, because all users appear in the Users Report.

   The SFTP Users report is generated. This report can be printed or saved to a file.

3. Click Print to print the report.
4. Click Save to save the report to a file.

**Updating SFTP User password settings**

Use this procedure to update SFTP user password settings:

1. Select **Administration > SFTP Users**.
   
The SFTP Users page appears.

2. Select a user from the listing and select **Change Password**.
   
The SFTP Users [Change Password] screen displays.

3. Enter the new SFTP password for this user. Confirm the entry by retyping the password.
   
   **Note:** Passwords must contain at least three of the following characters to be valid: numeric, lowercase letters, uppercase letters, or a special character.

4. Select **Continue** to save the password information.
   
The SFTP user password changes are saved and activated.

**Software Management**

The Software Management options allow you to administer:

- Licenses
- Versions
- ISO Deployment
- Upgrade

For more information, see each individual section.

**Licenses**

The **Licenses** page allows you to upload a license file.

**Uploading a License File**

Use this procedure to upload a license file.

1. Select **Administration > Software Management > Licenses**.
   
The Licenses page appears.

2. Click **Browse** to locate the license file.
   
   A Chose File to Upload window appears.

3. Scroll to the proper directory and select the appropriate license file.

4. Click **Upload File** to load the license file.
   
The license file displays in the table listing.

You have now completed this procedure.
Software Versions

The Versions page is a report that displays the software release levels for the server. The report can be viewed on the screen, printed, or saved to a file.

Printing and saving the Software Versions report

Use this procedure to print or save the Software Versions report.

1. Select Administration > Software Management > Versions.
   The Versions page appears.
2. Click Print to print the report.
   A Print window appears. Click OK.
3. Click Save to save the report to a file.

You have now completed this procedure.

ISO Administration

The ISO Administration page controls the validation and transfer of the ISO file to all servers during a software installation or upgrade. An ISO file must first exist in the file management area of the network OAMP server before it can be validated or transferred. Use the procedure Transferring a local file to the file management storage area to copy the ISO file to the file management area.

WARNING

Warning: Contact Tekelec Technical Services and inform them of your upgrade plans prior to beginning any upgrade procedure.

ISO Administration elements

This table describes the elements on the ISO Administration page.

Table 33: ISO Administration Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Name/ Hostname</td>
<td>The systems configured on the Configuration &gt; Systems page.</td>
<td>Range: All configured System Names/ Hostnames</td>
</tr>
<tr>
<td>ISO</td>
<td>The last ISO file name successfully transferred to each System Name/Hostname during this GUI session.</td>
<td>Range: No Transfer in Progress, &lt;ISO filename&gt;</td>
</tr>
<tr>
<td>Transfer Status</td>
<td>The status of the ISO file transfer for each System Name/Hostname. A transfer In Progress for a server appears with a yellow background, transfer Complete with a green</td>
<td>Range: N/A, In Progress, Failed, Complete</td>
</tr>
</tbody>
</table>
Viewing ISO transfer status

Use this procedure to view the configured Systems and the status of ISO file validation/transfer for each.

Select Administration > Software Management > ISO Deployment.

The ISO administration page appears. The ISO table lists all configured systems/ hostnames, and the validation/transfer status of each for this GUI session.

ISO transfer elements

This table describes the elements on the ISO Transfer page.

Table 34: ISO Transfer Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select ISO to Transfer</td>
<td>List of ISO files in the file management area of the active NO server.</td>
<td>Format: Pulldown list</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: All available ISO files</td>
</tr>
<tr>
<td>Select Target System(s)</td>
<td>List of systems/servers.</td>
<td>Format: List box</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: All configured Systems Names/ Hostnames</td>
</tr>
<tr>
<td>Perform Media Validation before Transfer</td>
<td>Specifies whether or not to validate the ISO file at the network OAMP before the transfer begins. The validation process checks the ISO image for corruption.</td>
<td>Format: Check box</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Selected or unselected</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: Selected</td>
</tr>
</tbody>
</table>

Transferring ISOs

The GUI provides the capability to transfer ISO files from the file management area of the active network OAMP server to one or more servers. Use this procedure to transfer an ISO.


   The ISO Administration page appears.

2. Click Transfer ISO.

   The ISO Transfer page appears.

3. Select the ISO file to transfer from the Select ISO to Transfer pulldown list.
4. Click to select the target systems or servers for the ISO file. To select more than one system or server, press and hold the Ctrl key when clicking to select.

5. To perform media validation, select the Perform Media Validation before Transfer check box.

6. Click OK.

**Note:** You cannot cancel once the validation/transfer process begins.

The ISO administration page appears again, with the status of the validation/transfer displayed in the green message box.

If Perform Media Validation before Transfer was selected, then the selected ISO file is validated at the network OAMP. If validation is successful, the file transfer begins. If validation fails, Failed appears in the Transfer Status column, an error appears in the message box (which is now red), and the transfer is aborted.

During the file transfer, In Progress appears in the Transfer Status field for the servers receiving the ISO file. To view a change in the Transfer Status for a server, you must click Refresh in the green message box. When the transfer is successfully completed, Complete appears in the Transfer Status field.

For a complete list of steps in the upgrade process, see the Upgrade procedure included in the Upgrade Kit.

**Upgrade Administration**

The Upgrade Administration page is used to perform a software upgrade on in-service servers in a network. Several steps in the upgrade process are required before using the Upgrade GUI option. All steps involved in the upgrade process are included in the Upgrade procedure in the Upgrade Kit.

**Warning:** Contact Tekelec Customer Care Center and inform them of your upgrade plans prior to beginning any upgrade procedure.

**Upgrade Administration elements**

This table describes the elements on the Upgrade Administration page.

**Table 35: Upgrade Administration Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hostname</td>
<td>Lists the Hostname of the server.</td>
</tr>
<tr>
<td>Network Element</td>
<td>Lists the Network Element to which the server belongs.</td>
</tr>
<tr>
<td>Role</td>
<td>Role of this server in the system. Role is configured on the Configuration &gt; Server page.</td>
</tr>
<tr>
<td>Function</td>
<td>Function of this server in the system. NOAMP and SOAM function are assigned on the Configuration &gt; Server page.</td>
</tr>
<tr>
<td>Element</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>processors, function is assigned on the related configuration page.</td>
<td></td>
</tr>
<tr>
<td>Application Version</td>
<td>Application version currently installed and running on each server.</td>
</tr>
<tr>
<td>Upgrade State</td>
<td>Displays the state that allows for graceful upgrade of server without degradation of service. Based on HA Status and Application State. The states are Ready, Not Ready, Upgrading, Success, Unknown, and Failed.</td>
</tr>
<tr>
<td>Server Status</td>
<td>Shows the most severe server status value of Alm, Repl, Coll, DB, HA, and Proc from the Status &amp; Manage &gt; Server page.</td>
</tr>
</tbody>
</table>

**Viewing upgrade status of servers**

Use this procedure to view the status of in-service servers before, during, and after a software upgrade.

1. Select Administration > Software Management > Upgrade.

   The Upgrade Administration page appears.

2. Click the status for a server in the Server Status column to view application state and alarm status on the Status & Manage > Servers page.

   Server status appears for the selected server.

**About placing server in the Ready state**

The information in this section is a general overview of the Make Ready page and what changes occur when you prepare a server for upgrade. Steps for placing a server in the Ready state are provided in the Tekelec Upgrade Kit.

Before a server can be upgraded it must be in the Ready state. This state allows the server to be upgraded. The Prepare Upgrade button on the Upgrade Administration page performs an Upgrade Ready Check with errors and warnings based on Upgrade Criteria. As part of the Upgrade Ready Check, Upgrade Ready Criteria and their status values are displayed in tabular fashion on the Make Ready page. Resolve any unexpected alarms displayed here before clicking OK to transition to the Ready state. Once OK is clicked, the Upgrade Administration page appears again with the status of the Make Ready process displayed in the green message box. The process of putting a server into the Ready state can take some time to complete, because processes have to shutdown gracefully. The page will refresh automatically and display updates to the server status as they become available.

As part of the transition to Ready state, the following changes occur:

- The server is placed in Forced Standby
- The application is Disabled
- On the Upgrade Administration page, Ready appears in the Upgrade State column.
- The Initiate Upgrade button is enabled and the Prepare Upgrade button is disabled when servers in the Ready state are selected.
Note: Disabled buttons appear grayed out.

Caution: Use only the upgrade procedure provided by the Tekelec Customer Care Center. Also, before upgrading any system, please access the Tekelec Customer Support site and review any Technical Service Bulletins (TSBs) that relate to this upgrade.

Warning: Contact the Tekelec Customer Care Center and inform them of your upgrade plans prior to beginning this or any upgrade procedure.

**Make Ready elements**

This table describes the elements on the Make Ready page.

**Table 36: Make Ready Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Upgrade Ready Criteria</td>
<td>Displays criteria whose status is relevant to making a server upgrade ready. Criteria listed are:</td>
</tr>
<tr>
<td></td>
<td>• HA Status</td>
</tr>
<tr>
<td></td>
<td>• Critical Alarms</td>
</tr>
<tr>
<td></td>
<td>• Major Alarms</td>
</tr>
<tr>
<td></td>
<td>• Minor Alarms</td>
</tr>
<tr>
<td></td>
<td>• Replication Server Status</td>
</tr>
<tr>
<td></td>
<td>• Collection Server Status</td>
</tr>
<tr>
<td></td>
<td>• Database Server Status</td>
</tr>
<tr>
<td></td>
<td>• HA Server Status</td>
</tr>
<tr>
<td></td>
<td>• Process Server Status</td>
</tr>
<tr>
<td></td>
<td>• Application State</td>
</tr>
<tr>
<td>Selected Server Status</td>
<td>Displays the selected server’s values for the criteria listed in the Upgrade Ready Criteria column. Each value in the Selected Server column is a link to the related criteria’s GUI page. The color of the status background varies depending on the status of the criteria.</td>
</tr>
<tr>
<td></td>
<td>• <strong>HA Status</strong>: Server - green if standby or forced standby, red if active or unknown; Mate - green if active, orange if standby, red if forced standby or unknown</td>
</tr>
<tr>
<td></td>
<td>• <strong>Alarms</strong>: Critical - green if 0, red if &gt; 0; Major - green if 0, orange if &gt; 0; Minor - green if 0, yellow if &gt; 0</td>
</tr>
<tr>
<td></td>
<td>• <strong>Replication, Collection, Database, HA, and Process Server Status</strong>: Normal - gray, Warn - yellow, Error or Manual - orange, Unknown - red</td>
</tr>
</tbody>
</table>
### About preparing for upgrade

Upgrading a server requires a large amount of preparation. For detailed information about preparing for an upgrade, refer to the Upgrade Kit.

**Caution:** Use only the upgrade procedure provided by the Tekelec Customer Care Center. Also, before upgrading any system, please access the Tekelec Customer Support site and review any Technical Service Bulletins (TSBs) that relate to this upgrade.

**Warning:** Contact the Tekelec Customer Care Center and inform them of your upgrade plans prior to beginning this or any upgrade procedure.

### About performing an upgrade

A server must display Ready in the Upgrade State column on the Upgrade Administration page before a software upgrade can be performed on that server.

The information in this section is a general overview of what happens during the upgrade process. Steps for performing an upgrade are provided in the Tekelec Upgrade Kit.

During the upgrade process, the server reboots. During the reboot, communication is lost to the server, meaning Replication, Collection, HA, Database, and Alarm statuses cannot be collected, and they display as Unknown. Once the reboot completes, the server Ready State becomes Upgrading, and Replication, Collection, HA, Database, and Alarm statuses can be collected and reported.

Once the upgrade has successfully completed, the server Upgrade State will be Success. To return the server to the Not Ready state, click the Complete Upgrade button.

**Caution:** Use only the upgrade procedure provided by the Tekelec Customer Care Center and review any Technical Service Bulletins (TSBs) that relate to this upgrade. Once you begin an upgrade, any changes to the configuration (such as creating or editing network elements or policies) may be lost.
Contact Tekelec Customer Care Center and inform them of your upgrade plans prior to beginning this or any upgrade procedure.

**About initiating an upgrade**

The information in this section is a general overview of the Initiate Upgrade page. Steps for performing an upgrade are provided in the Tekelec Upgrade Kit.

The Initiate Upgrade page displays the servers that have been selected for upgrade. The Initiate Upgrade page also provides a pulldown list of available ISO images. The user selects which ISO image to use from the pulldown list on this page.

**Caution:** Use only the upgrade procedure provided by the Tekelec Customer Care Center. Before upgrading any system, please go to the Tekelec Customer Support website and review any Technical Service Bulletins (TSBs) that relate to this upgrade. Once you begin an upgrade, any changes to the configuration (such as creating or editing network elements or policies) may be lost.

Contact Tekelec Customer Care Center and inform them of your upgrade plans prior to beginning this or any upgrade procedure.

**Initiate Upgrade elements**

This table describes the elements on the Initiate Upgrade page.

<table>
<thead>
<tr>
<th>Table 37: Initiate Upgrade elements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Element</strong></td>
</tr>
<tr>
<td>Hostname</td>
</tr>
<tr>
<td>Network Element</td>
</tr>
<tr>
<td>Server Group</td>
</tr>
<tr>
<td>Application Version</td>
</tr>
<tr>
<td>Select the ISO image to upgrade</td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

**About monitoring an upgrade**

The information in this section is a general overview of the Monitor Upgrade page.

Once a server upgrade has been initiated, the progress of a server can be monitored using the Monitor Upgrade page. The Monitor Upgrade page provides details about the upgrade progress of a single selected server. Details provided on this page include:
- Server name
- Upgrade state
- ISO file name
- Upgrade start time
- Time stamp information

**Note:** Only one server at a time can be monitored through the Monitor Upgrade page.

**Monitor Upgrade elements**

This table describes the elements on the Monitor Upgrade page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information Item</td>
<td>A collection of data including:</td>
</tr>
<tr>
<td></td>
<td>• Server Name / IP</td>
</tr>
<tr>
<td></td>
<td>• Upgrade ISO</td>
</tr>
<tr>
<td></td>
<td>• Upgrade Started (time)</td>
</tr>
<tr>
<td></td>
<td>• Last Status Response</td>
</tr>
<tr>
<td></td>
<td>• Received At (time of the last response)</td>
</tr>
<tr>
<td></td>
<td>• Upgrade State (Upgrading, Success, or Failed)</td>
</tr>
<tr>
<td>Current Status</td>
<td>Key-value pairs, such as hostname, time stamp, status text, or file name</td>
</tr>
<tr>
<td>Details</td>
<td>Additional details pertaining to the status, such as an IP address of the host, or the duration of time from the time stamp</td>
</tr>
</tbody>
</table>

**Monitoring an upgrade**

Use this procedure to monitor the upgrade progress of a single server.

1. Select Administration > Software Management > Upgrade.
   The Upgrade Administration page appears.
2. Click to select one server from the table.
   **Note:** Only one server can be selected and monitored at a time.
3. Click the Monitor Upgrade button.
   The Monitor Upgrade page appears.
4. Click Return to server list to return to the Upgrade Administration page.

You have completed this procedure.

**About returning the server to the Not Ready state**

The information in this section is a general overview of the Remove Ready page and what happens during the Complete Upgrade process. Steps for removing a server from a Ready state are provided in the Tekelec Upgrade Kit.
Following a successful server upgrade, or before an attempted upgrade, you can return the server to the Not Ready state using the **Complete Upgrade** button. The **Complete Upgrade** button on the **Upgrade Administration** page performs an Upgrade Ready Check again, with errors and warnings based on upgrade criteria. The Upgrade Ready Check is simply a collection of upgrade criteria and their status values displayed in tabular fashion on the **Remove Ready** page. Once **OK** is clicked, the Upgrade Administration page appears again with the status of the **Remove Ready** process displayed in the green message box. The Complete Upgrade process can take some time to complete because processes have to start up. The page will refresh automatically and display updates to the server status as they become available.

When you return the server to the Ready state, the following changes occur:

- The application is restarted.
- The server is removed from Forced Standby.
- On the **Upgrade Administration** page, **Not Ready** appears in the Upgrade State column and **Prepare Upgrade** is enabled for the server.

**Caution:** Use only the upgrade procedure included in the Upgrade Kit. Before upgrading any system, please access Tekelec's Customer Support site and review any Technical Service Bulletins (TSBs) that relate to this upgrade.

**Note:** Contact Tekelec Technical Services and inform them of your upgrade plans prior to beginning this or any upgrade procedure.

**Remove Ready elements**

This table describes the elements on the **Remove Ready** page.

**Table 39: Remove Ready elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Upgrade Criteria</td>
<td>Displays criteria whose status is relevant to making a server upgrade ready. Criteria listed are:</td>
</tr>
<tr>
<td></td>
<td>• HA Status</td>
</tr>
<tr>
<td></td>
<td>• Critical Alarms</td>
</tr>
<tr>
<td></td>
<td>• Major Alarms</td>
</tr>
<tr>
<td></td>
<td>• Minor Alarms</td>
</tr>
<tr>
<td></td>
<td>• Replication Server Status</td>
</tr>
<tr>
<td></td>
<td>• Collection Server Status</td>
</tr>
<tr>
<td></td>
<td>• Database Server Status</td>
</tr>
<tr>
<td></td>
<td>• HA Server Status</td>
</tr>
<tr>
<td></td>
<td>• Process Server Status</td>
</tr>
<tr>
<td></td>
<td>• Application State</td>
</tr>
<tr>
<td>Selected Server Status</td>
<td>Displays the selected server’s values for the criteria listed in the Upgrade Ready Criteria column. Each value in the Selected Server column is a link to the related criteria’s GUI page. The color of the status background varies depending on the status of the criteria.</td>
</tr>
</tbody>
</table>
Remote Servers

The Remote Servers options allow you to administer:

- LDAP Authentication
- SNMP Trapping
- Data Export
- DNS Configuration

For more information, see each individual section.

LDAP Authentication

The following sections outline the information necessary to configure the authentication or LDAP servers. This includes server elements and procedures on configuring, updating, viewing and deleting server information.

Single sign-on (SSO) can be configured to work either with or without a shared LDAP authentication server. If an LDAP server is configured, SSO can be configured to require remote (LDAP) authentication for SSO access on an account by account basis. The default user account (guiadmin) cannot be configured to use remote (LDAP) authentication.
If multiple LDAP servers are configured, the first available server in the list will be used to perform the authentication. Secondary servers are only used if the first server is unreachable.

If the system is not using a DNS server or IP address for the LDAP server, the LDAP server must be added to the etc/hosts file.

**LDAP Authentication elements**

This table describes the elements of the LDAP Authentication page.

**Table 40: LDAP Authentication Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hostname</td>
<td>Unique case-sensitive name for the server.</td>
<td>Format: Valid IPv4 or IPv6 address or a valid hostname.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Format: Case-sensitive alphanumeric [a-z, A-Z, 0-9], period (.) and minus sign (-) . The first character must be alpha.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 1 to 100-character string, maximum</td>
</tr>
<tr>
<td>Account Domain Name</td>
<td>Domain name of the LDAP server.</td>
<td>Format: &lt;name&gt;.&lt;tld&gt; (ex. tekelec.com).</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range = 1-20 character alphanumeric [a-z, A-Z, 0-9], period (_)</td>
</tr>
<tr>
<td>Account Domain Name Short</td>
<td>The short version of the domain name listed above (ex. TEKELEC).</td>
<td>Must be a capitalized version of the domain name, without the extension.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range = 1-10 character alphanumeric [a-z, A-Z, 0-9]</td>
</tr>
<tr>
<td>Port</td>
<td>Port that the LDAP servers can be accessed by on the host machine</td>
<td>Default = 389</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range = Integer with value between 0 and 65535</td>
</tr>
<tr>
<td>Base DN</td>
<td>Directory path of the user being authenticated.</td>
<td>Range = 1-100 character alphanumeric [a-z, A-Z, 0-9]</td>
</tr>
<tr>
<td>Password</td>
<td>The password of the user DN used for account lookups.</td>
<td>Range: restrictions depend on the LDAP server's settings.</td>
</tr>
<tr>
<td>Account Filter Format</td>
<td>User account search filter</td>
<td>Range = 1-100 character alphanumeric [a-z, A-Z, 0-9]</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default = (&amp;(objectClass=user)(sAMAccountName=%s))</td>
</tr>
</tbody>
</table>
### Configuring LDAP authentication servers

Use this procedure to configure LDAP authentication servers:

2. Click Insert at the bottom of the table.
   
   The LDAP Authentication Insert page appears.

3. Enter a Hostname. This is a user-defined name for the server. The hostname must be unique.
4. Enter an Account Domain Name. This is the name of the LDAP server.
5. Enter an Account Domain Short Name. This is a shorter version of the domain name, for example, TEKELEC.
6. Enter the Port for the LDAP server on the remote machine.
7. Enter the Base DN. This is the directory path of the user being authenticated.
8. Enter the User Name for the user domain name.
9. Enter the Password for the user domain.
10. Enter the Account Filter Format. This is the user account search filter.
11. Enter the Account Canonical Form. This is the format for the user name listing.
12. Select whether or not to follow Referrals.
13. Select whether or not to enable Bind Requires DN, which determines whether the LDAP required the user name in DN format.
14. Click OK to submit the information and return to the Resource Domains Configuration page, or click Apply to submit the information and continue entering additional data.

### Updating LDAP Authentication Servers

Use this procedure to update LDAP authentication server information:

The **LDAP Authentication** page appears.

2. Update LDAP settings as needed.
3. Click **OK** or **Apply** to submit the information.

   The LDAP server changes are saved and activated.

### Generating a LDAP Authentication report

Use this procedure to generate a LDAP Authentication report.

1. Select **Administration > Remote Servers > LDAP Authentication**.

   The LDAP Authentication page appears.

2. Click **Report**.

   **Note:** It is unnecessary to select a particular user, because all users appear in the Users Report.

   The LDAP Authentication report is generated. This report can be printed or saved to a file.

3. Click **Print** to print the report.
4. Click **Save** to save the report to a file.

### Deleting a LDAP Authentication Server

Use this procedure to delete a LDAP Authentication server:

1. Select **Administration > Remote Servers > LDAP Authentication**.

   The **LDAP Authentication** page appears.

2. Select the appropriate host name from the listing for the LDAP Authentication server to delete.

3. Click **Delete**.

   A confirmation box appears.

4. Click **OK** to delete the authentication server.

   The **LDAP Authentication** page re-appears.

   The server is deleted from the database and no longer appears in the listing.

### SNMP Trapping

The GUI has an interface to retrieve key performance indicators (KPIs) and alarms from a remote location using the industry-standard Simple Network Management Protocol (SNMP). Only the Active Network server allows SNMP administration.

**Note:** The SNMP Manager is provided by the customer.

The SNMP agent is responsible for SNMP-managed objects. Each managed object represents a data variable. A collection of managed objects is called a Management Information Base (MIB). In other words, a MIB is a database of network management information that is used and maintained by the SNMP protocol. The MIB objects contain the SNMP traps that are used for alarms; a readable SNMP table of current alarms in the system; and a readable SNMP table of KPI data.
The Active Network server provides a single interface to SNMP data for the entire network. Alternately, functionality may be enabled that allows individual servers to send traps, in which case individual servers interface directly with SNMP managers.

**Note:** Note that only the Active Network server allows SNMP administration.

**Figure 2: SNMP Support**

The application sends SNMP traps to SNMP Managers that are registered to receive traps. IP addresses and authorization information can be viewed and changed using the SNMP administration page. For SNMP to be enabled, at least one Manager must be set up.

**SNMP administration elements**

On the active network OAM&P server, the **SNMP Administration** page provides for the configuration of SNMP services. This table describes the elements of the **SNMP Administration** page.

**Table 41: SNMP Administration Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
</table>
| Manager 1 | Manager to receive SNMP traps and send requests. It could be a valid IP address or a valid hostname. | Format: Valid IP address or a valid hostname
IP format: Four, 8-bit octets separated by periods [The first octet = 1-255; the last three octets = 0-255]
Format: Alphanumeric [a-z, A-Z, 0-9] and minus sign (-) |
<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manager 2</td>
<td>Manager to receive SNMP traps and send requests. It could be a valid IP</td>
<td>See description for Manager 1.</td>
</tr>
<tr>
<td></td>
<td>address or a valid hostname.</td>
<td></td>
</tr>
<tr>
<td>Manager 3</td>
<td>Manager to receive SNMP traps and send requests. It could be a valid IP</td>
<td>See description for Manager 1.</td>
</tr>
<tr>
<td></td>
<td>address or a valid hostname.</td>
<td></td>
</tr>
<tr>
<td>Manager 4</td>
<td>Manager to receive SNMP traps and send requests. It could be a valid IP</td>
<td>See description for Manager 1.</td>
</tr>
<tr>
<td></td>
<td>address or a valid hostname.</td>
<td></td>
</tr>
<tr>
<td>Manager 5</td>
<td>Manager to receive SNMP traps and send requests. It could be a valid IP</td>
<td>See description for Manager 1.</td>
</tr>
<tr>
<td></td>
<td>address or a valid hostname.</td>
<td></td>
</tr>
<tr>
<td>Enabled Versions</td>
<td>Enables the specified version(s) of SNMP. Options are:</td>
<td>Format: Pulldown list</td>
</tr>
<tr>
<td></td>
<td>• SNMPv2c: Allows SNMP service only to managers with SNMPv2c authentication.</td>
<td>Range: SNMPv2c, SNMPv3, or SNMPv2c and SNMPv3</td>
</tr>
<tr>
<td></td>
<td>• SNMPv3: Allows SNMP service only to managers with SNMPv3 authentication.</td>
<td>Default: SNMPv2c and SNMPv3</td>
</tr>
<tr>
<td></td>
<td>• SNMPv2c and SNMPv3: Allows SNMP service to managers with either SNMPv2c</td>
<td></td>
</tr>
<tr>
<td></td>
<td>or SNMPv3 authentication. This is the default.</td>
<td></td>
</tr>
<tr>
<td>Traps Enabled</td>
<td>Enables or disables SNMP trap output. The GUI user may selectively disable</td>
<td>Format: Check box</td>
</tr>
<tr>
<td></td>
<td>sending autonomous traps to SNMP managers when alarms are raised. Default</td>
<td>Range: Enabled or Disabled</td>
</tr>
<tr>
<td></td>
<td>is enabled. Access to alarm and KPI tables is not affected by this setting.</td>
<td>Default: Enabled</td>
</tr>
<tr>
<td>Traps from</td>
<td>Enables or disables SNMP traps from individual servers. If enabled, the</td>
<td>Format: Check box</td>
</tr>
<tr>
<td>Individual</td>
<td>traps are sent from individual servers, otherwise</td>
<td>Range: Enabled or Disabled</td>
</tr>
<tr>
<td>Servers</td>
<td></td>
<td>Default: Disabled</td>
</tr>
<tr>
<td>Element</td>
<td>Description</td>
<td>Data Input Notes</td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
<td>------------------</td>
</tr>
<tr>
<td></td>
<td>traps are sent from the Network OAM&amp;P server.</td>
<td></td>
</tr>
</tbody>
</table>
| **SNMPv2c Read-Only Community Name** | Configured Read-Only Community Name (SNMPv2c only). Public is the default. This field is required when SNMPv2c is enabled in Enabled Versions. The length of community name should be less than 32 characters. | Format: Alphanumeric [a-z, A-Z, 0-9]  
Range: 1 - 31 characters  
Default: snmppublic  
**Note:** The Community Name cannot equal "Public" or "Private". |
| **SNMPv2c Read-Write Community Name** | Configured Read-Write Community Name (SNMPv2c only). Public is the default. This field is required when SNMPv2c is enabled in Enabled Versions. The length of community name should be less than 32 characters. | Format: Alphanumeric [a-z, A-Z, 0-9]  
Range: 1 - 31 characters  
Default: snmppublic  
**Note:** The Community Name cannot equal "Public" or "Private". |
| **SNMPv3 Engine ID** | Configured Engine ID (SNMPv3 only). This field is required when SNMPv3 is enabled in Enabled Versions. A unique Engine ID value is generated by default. | Format: Hex digits 0-9 and a-f  
Range: 10 - 64 characters  
Default: A unique Engine ID value |
| **SNMPv3 Username** | Specifies an authentication username (SNMPv3 only). The default is TekSNMPUser. This field is required when SNMPv3 is enabled in Enabled Versions. | Format: Alphanumeric [a-z, A-Z, 0-9]  
Range: 1 - 32 characters  
Default: TekSNMPUser |
| **SNMPv3 Security Level** | Sets authentication and privacy options (used for SNMPv3 only). | Format: Pulldown list  
Range:  
- No Auth No Priv: Authenticate using the username. No Privacy.  
- Auth No Priv: Authenticate using the MD5 or SHA1 protocol. No Privacy.  
- Auth Priv: Authenticate using the MD5 or SHA1 protocol. Encrypt using the AES or DES protocol. This is the default value.  
Default: Auth Priv |
### Adding a SNMP manager

Use this procedure to add a SNMP Manager:

   
   The SNMP Trapping page appears.

2. Update Enabled Versions as appropriate.
   
   For more information about Enabled Versions, or any field on this page, see SNMP administration elements.

3. Select an empty Manager field and populate it with the hostname or IP address of the SNMP manager.

4. Enable traps from individual servers.
   
   This step is optional.

5. For SNMPv2c managers, optionally change the SNMPV2c Read-Only Community Name.

6. For SNMPv2c managers, optionally change the SNMPV2c Read-Write Community Name.

7. For SNMPv3 managers, choose an SNMPv3 Security Level, and optionally change the SNMPv3 Engine ID, SNMPv3 Authentication Type, and SNMPv3 Privacy Type.

8. For SNMPv3 managers with user authentication enabled, configure SNMPv3 Username.

9. For SNMPv3 managers with privacy enabled, configure SNMPv3 Password.

10. Click OK or Apply to submit the information.

The new manager and related settings are saved and activated.

---

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
</table>
| SNMPv3 Authentication Type | Sets authentication protocol (used for SNMPv3 only).                      | Format: Pulldown list  
Range: SHA-1 or MD5  
Default: SHA-1          |
| SNMPv3 Privacy Type      | Sets privacy protocol (used for SNMPv3 only). This field is required when SNMPv3 Security Level is set to Auth Priv. | Format: Pulldown menu  
Range:  
- DES: Use Data Encryption Standard privacy.  
Default: AES          |
| SNMPv3 Password          | Authentication password set up for the user specified in SNMPv3 Username (used for SNMPv3 only). This field is required when SNMPv3 is enabled and privacy is enabled in SNMPv3 Security Level. | Format: Any characters  
Range: 8 - 64 characters |
Viewing SNMP trap settings
Use this procedure to view SNMP trap settings:

Select Administration > Remote Servers > SNMP Trapping.

The SNMP Trapping page appears. The page lists all SNMP options on the system.

Updating SNMP trap settings
Use this procedure to update SNMP trap settings:

   The SNMP Trapping page appears.

2. Update SNMP trap settings as needed.
   For more information, see SNMP administration elements.

3. Click OK or Apply to submit the information.
   The SNMP trap changes are saved and activated.

Deleting an SNMP trap managers
Use this procedure to remove one or more SNMP trap managers:

   The SNMP Trapping page appears.

2. Delete the SNMP hostnames and IP addresses from the Manager fields for which you want traps removed.

3. Click OK or Apply.
   The SNMP configuration changes are saved. If the SNMP manager hostnames and IP addresses are cleared from all Manager fields, the SNMP feature is effectively disabled.

Data Export

From the Data Export page you can set an export target to receive exported performance data. Several types of performance data can be filtered and exported using this feature. For more information about how to create data export tasks, see:

- Exporting active alarms
- Exporting alarm and event history
- Exporting security log files
- Exporting KPIs
- Exporting measurements reports

From the Data Export page you can manage file compression strategy and schedule the frequency with which data files are exported.
Data Export elements

This table describes the elements on the Data Export page.

Table 42: Data Export Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hostname</td>
<td>The server that automatically receives exported performance data</td>
<td>Format: Unique name for the export server; may use either a valid IP address, or hostname. Range: • IP address: dotted quad decimal (IPv4) or colon hex (IPv6) • Hostname: Maximum length is 20 characters; alphanumeric characters (a-z, A-Z, and 0-9) and minus sign (-). Hostname must begin and end with an alphanumeric character. Hostname is case sensitive. Default: None</td>
</tr>
<tr>
<td>Username</td>
<td>Username used to access the export server</td>
<td>Format: Textbox Range: Maximum length is 32 characters; alphanumeric characters (a-z, A-Z, and 0-9). Default: None</td>
</tr>
<tr>
<td>Directory on Export Server</td>
<td>Directory path string on the export server</td>
<td>Format: Textbox Range: Maximum length is 255 characters; valid value is any UNIX string. Default: None</td>
</tr>
<tr>
<td>Path to rsync on Export Server</td>
<td>Optional path to the rsync binary on the export server</td>
<td>Format: Textbox Range: Maximum length is 4096 characters; alphanumeric characters (a-z, A-Z, and 0-9), dash, underscore, period, and forward slash. Default: If no path is specified, the &quot;--rsync-path&quot; option will not be used</td>
</tr>
<tr>
<td>Element</td>
<td>Description</td>
<td>Data Input Notes</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
<td>--------------------------------</td>
</tr>
<tr>
<td>Backup File Copy Enabled</td>
<td>Enables or disables the transfer of the backup files.</td>
<td>Format: Checkbox</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: Disabled (unchecked)</td>
</tr>
<tr>
<td>File Compression</td>
<td>Compression algorithm for exported data</td>
<td>Format: Radio button</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: gzip, bzip2, or none</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: None</td>
</tr>
<tr>
<td>Upload Frequency</td>
<td>Frequency at which the export occurs</td>
<td>Format: Radio button</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: fifteen minutes, hourly, daily or weekly</td>
</tr>
<tr>
<td>Minute</td>
<td>If hourly is selected for Upload Frequency, this is the minute of each hour when the transfer is set to begin</td>
<td>Format: Scrolling list</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 0 to 59</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: zero</td>
</tr>
<tr>
<td>Time of Day</td>
<td>Time of day the export occurs</td>
<td>Format: Time textbox</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 15-minute increments</td>
</tr>
<tr>
<td>Day of Week</td>
<td>If weekly is selected for Upload Frequency, this is the day of the week when exported data files will be transferred to the export server</td>
<td>Format: Radio button</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Sunday through Saturday</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: Sunday</td>
</tr>
<tr>
<td>SSH Key Exchange</td>
<td>This button launches a dialog box. The dialog requests username and password and initiates SSH key exchange.</td>
<td>Format: Button</td>
</tr>
<tr>
<td>Transfer Now</td>
<td>This button initiates an immediate attempt to transfer any data files in the export directory to the export server.</td>
<td>Format: Button</td>
</tr>
</tbody>
</table>

**Configuring data export**

The Data Export page enables you to configure a server to receive exported performance and configuration data. Use this procedure to configure data export.

1. Select **Administration > Remote Servers > Data Export**.
   The Data Export page appears.
2. Enter a **Hostname**.
   See the Data Export elements for details about the **Hostname** field and other fields that appear on this page.
3. Enter a **Username**.
4. Enter a **Directory Path** on the Export server.
5. Enter the Path to Rsync on the Export server.
6. Select whether to enable the transfer of the backup file. To leave the backup disabled, do not check the box.
7. Select the File Compression type.
8. Select the Upload Frequency.
9. If you selected hourly for the upload frequency, select the Minute intervals.
10. If you selected daily or weekly for the upload frequency, select the Time of Day.
11. If you selected weekly for the upload frequency, select the Day of the Week.
12. Click Exchange SSH Key to transfer the SSH keys to the export server. A password dialog box appears.
13. Enter the password. The server will attempt to exchange keys with the specified export server. After the SSH keys are successfully exchanged, continue with the next step.
14. Click OK or Apply. The export server is now configured and available to receive performance and configuration data.

DNS Configuration

The following sections discuss the procedures used to set up the DNS (Domain Name System) configuration.

DNS configuration elements

The DNS Configuration page provides for configuration of the domain name system. This table describes the elements of the DNS Configuration page.

Table 43: DNS Configuration Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domain</td>
<td>System Domain Name</td>
<td>Format: alphanumeric, hyphen and decimal characters</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Up to 255 characters</td>
</tr>
<tr>
<td>Name Server 1</td>
<td>Address of a DNS name server</td>
<td>Format: Must be a valid ipv4 or ipv6 address</td>
</tr>
<tr>
<td>Name Server 2</td>
<td>Address of a DNS name server</td>
<td>Format: Must be a valid ipv4 or ipv6 address</td>
</tr>
<tr>
<td>Name Server 3</td>
<td>Address of a DNS name server</td>
<td>Format: Must be a valid ipv4 or ipv6 address</td>
</tr>
<tr>
<td>Search Domain 1</td>
<td>A valid domain name</td>
<td>Format: alphanumeric, hyphen and decimal characters</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Up to 255 characters</td>
</tr>
</tbody>
</table>
## Adding a DNS Configuration

Use this procedure to add a DNS Configuration:

2. Enter the **Domain Name**.
3. Enter a **Name Server** for the external DNS name servers. You may enter up to three name servers.
4. Enter the **Search Domain** in the domain search order. You may add up to six search domain names.
5. Click **OK** or **Apply** to submit the information.

The new DNS configuration is saved and activated.

## Updating a DNS Configuration

Use this procedure to update a DNS configuration:

2. Enter the updated **Domain** for the system.
   
   For more information about **Domain**, or any field on this page, see the DNS configuration elements.
3. Enter the updated name server in the appropriate fields. You may add up to three name servers.
4. Enter the updated search domain name in the appropriate fields. You may add up to six search domain names.
5. Click **OK** to submit the information.

The updated DNS configuration is saved and activated.
Chapter 3

Configuration

Topics:

- Network Elements.....69
- Services.....74
- Resource Domains.....75
- Servers.....78
- Server Groups.....83
- Places.....89
- Place Associations.....91
- DSCP.....93
- Network.....96

This section describes configuration functions. Configuration data defines the network topology for the network. The topology determines the network configuration, the layout or shape of the network elements, and their components. It defines the interlinking and the intercommunicating of the components. The network topology represents all server relationships within the application. The server relationships are then used by MiddleWare to control data replication and data collection, and define HA relationships.
Network Elements

This application is a collection of servers linked by standardized interfaces. Each server can be used multiple times in a network for load balancing or organizational issues. Network Elements are containers that group and create relationships among servers in the network. These relationships allow the software and hardware to properly work together. Understanding the relationships among the servers allows you to configure the system. The primary network element relationship is the network element to server. Servers are assigned to network elements. A network element can contain multiple servers but a single server is part of only one network element. The attributes of a server include the network element to which it belongs.

Configuration of Network Elements must follow a specific chronology.

1. Configure the first Network Element, beginning with the configuration of switches. After the switches are configured, the first NOAMP server must be configured through the GUI interface.
2. After the first NOAMP server has been configured, configure the second NOAMP.
3. If the system supports SOAMs, and after the first Network Element is configured and running, additional Network Elements can be configured to support SOAM servers.

Network Elements Insert elements

These tables describe the elements of the Network Elements Insert page.

**Note:** A signaling network element can only be added after a NOAMP with at least one server has been added.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Element Name</td>
<td>The user-defined name for the network element.</td>
<td>Format: 1 to 32-character string that must contain at least one alphabetic character and must not start with a digit. Range: alphanumeric characters and underscore.</td>
</tr>
</tbody>
</table>

This table describes the network information fields for all of the configurable networks on the Network Elements Insert page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Name</td>
<td>The name of the network</td>
<td>Format: 12-character string that must contain at least one alphabetic character and must not start with a digit. Range: alphanumeric characters and underscore.</td>
</tr>
<tr>
<td>VLAN ID</td>
<td>The VLAN ID to use for this VLAN.</td>
<td>Format: Numeric. Range: 2-4094.</td>
</tr>
</tbody>
</table>
Inserting a network element

You define a network by configuring network elements and adding servers to the network elements. A maximum of sixteen (16) network elements can be configured. Use this procedure to configure and insert a network element:

1. Select Configuration > Network Elements.
   
The Network Elements page appears.

2. Click Insert.
   
The Network Elements Insert page appears.

3. Enter a unique name across the network element table in Network Element Name.
   
   See Network Elements Insert elements for details about the Network Element Name field and other fields that appear on this page.

4. Enter the Network Name.
5. Enter the VLAN ID.
6. Enter the Network Address.
7. Enter the Network Mask.
8. Enter the Gateway address.
9. Enter the Default Network designation.
10. Select Add New Network to configure an additional network and follow steps 4 through 9 for each additional network.
11. Click OK to submit the information and return to the Network Elements page.

The network element is added to the topology database tables, and the GUI displays the updated Network Elements table.
Uploading a configuration file

Use this procedure to upload an XML file to configure a new network element:

1. Select Configuration > Network Elements.
   The Network Elements page appears.
2. Click Choose File to locate the file you want to use to configure a new network element.
   The File Upload window appears.
3. Select the file you want to use to configure a new network element.
   The selected file appears in the text box.
4. Click Upload File.
   Data validation is performed immediately. If the file is valid, a new network element is created. Alternately, a file that contains invalid parameters returns an error message, and no network element is created.

Viewing Network Elements

Use this procedure to view network elements:

1. Select Configuration > Network Elements.
   The Network Elements Configuration page appears.
2. Click on the folder icon beside the Network Element Name to view additional information about the selected network element.

Editing a Network Element

A network element can only be edited if no servers are associated with the network element.

Use this procedure to edit an existing network element:

1. Select Configuration > Network Elements.
   The Network Elements page appears.
2. Click to select the unlocked network element and click Edit NE Networks.
   The Network Elements Edit page appears.
3. Edit the available fields as necessary.
4. Click OK to submit the changes and return to the Network Elements page.
   The network element is changed.
Deleting a Network Element

You can delete an unlocked network element from the Network Elements page. If a network element is locked it cannot be deleted. Before a network element can be deleted the following conditions must be true: there must be no servers associated with the network element.

- No servers are associated with the network element (see Deleting a Server).
- In the case of an OAMP network element, no signaling-type network elements exist.

Use this procedure to delete a network element:

1. Select Configuration > Network Elements.
   The Network Elements page appears.

2. Click to select the network element you want to delete and click Delete.
   A delete confirmation message appears.

3. Click OK to delete the network element from the database tables.
   The updated Network Elements Configuration page appears.

The network element is deleted from the topology databases.

Network Element Report Elements

The report is divided into three sections, and each section contains subsections. Any field for which there is no data will display the value "n/a".

Table 44: Layer-3 Network Element Report

<table>
<thead>
<tr>
<th>Section</th>
<th>Subsection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Element Summary</td>
<td>Each network element is listed individually with related general information. For details about these values, see Network Elements Insert elements.</td>
</tr>
<tr>
<td></td>
<td>• RSTP Enabled</td>
</tr>
<tr>
<td></td>
<td>• Frame ID</td>
</tr>
<tr>
<td></td>
<td>• Position</td>
</tr>
<tr>
<td></td>
<td>• Demarcation Type</td>
</tr>
<tr>
<td></td>
<td>• Commit State</td>
</tr>
<tr>
<td>Network Report</td>
<td>Each network element is listed individually with information about network.</td>
</tr>
<tr>
<td></td>
<td>• Network Name: Name for the network</td>
</tr>
<tr>
<td></td>
<td>• VLAN ID: Three character numeric VLAN ID</td>
</tr>
<tr>
<td></td>
<td>• Network ID: Numeric network ID</td>
</tr>
<tr>
<td></td>
<td>• Netmask: Mask used to divide an IP address into subnets and specify the networks available hosts</td>
</tr>
<tr>
<td></td>
<td>• Gateway: IP address for Gateway server</td>
</tr>
</tbody>
</table>
Generating a Network Element Report

A network element report provides a summary of the network element configuration. This report can be used to:

- View network element configurations
- Compare network element configurations to system manager network configurations
- Relate network elements to servers, VLANs, and systems
- View a list of the locations the application occupies
- View a list of the IP addresses in the application topology

This report can also be printed or saved to a file.

Use this procedure to generate a network element report:

1. Select Configuration > Network Elements.
   
   The Network Elements page appears.

2. To generate a report for a single network element, click to select the network element and click Report. To generate a report for all configured network elements, click Report.
   
   Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold Ctrl as you click to select specific rows.
   
   The Network Element Report is generated.

3. Click Print to print the report.

4. Click Save to save the report to a file.

Exporting a network element

The network element export button generates an installation script file used for hardware configuration. Use this procedure to export the configuration parameters of a network element:

1. Select Configuration > Network Elements.
   
   The Network Elements page appears.

2. Click to select a network element from the table.
3. Click Export.
   A CSV file is created.

**Services**

This application allows for flexible network deployment, with each installation being able to configure network elements with one or more networks and map a specific service to those networks. This flexibility allows for individual configuration of network routes. The system only defines the default route if the default network is defined for the network element.

Configuration of services must follow a specific chronology.

1. Configure the first NOAMP Network Element And Server.
2. Use the Services screen to map networks to services.
   
   **Note:** It is important that Services be configured after the insertion of the NOAMP NE and before configuring any servers.
3. Configure the first NOAMP server.
4. Configure the NOAMP server group.
5. Add the first NOAMP server to the group.
6. Configure the second NOAMP server.
7. Add the second NOAMP server to the group.
8. Configure the SOAM NE.
9. Configure the SOAM servers.
10. Configure the SOAM server group.
11. Add the SOAM servers to the group.
12. Configure any MP servers.
13. Add MP servers into server groups, as necessary.

**Editing Service information**

Services are set during installation of the system. However, you can edit network characteristics of the services. Use this procedure to edit existing service information:

1. Select Configuration > Services.
   
   The Services page appears.
2. Click Edit.
   
   The Services [Edit] page appears.
3. Select from the available choices to determine the Intra-NE Network.
4. Select from the available choices to determine the Inter-NE Network.
5. Select **Apply** to save the changes you have made and remain on this screen, or select **OK** to save the changes and return to the Services page.
Generating a Service Report

A service report provides a summary of the service configuration. This report can also be printed or saved to a file.

Use this procedure to generate a service report:

1. Select Configuration > Services.
   The Services page appears.
2. Click Report.
   The Services Report is generated.
3. Click Print to print the report.
4. Click Save to save the report to a file.
5. Click Back to return to the Services page.

Resource Domains

The Resource Domains function allows you to assign servers to domains.

Add new resource domain elements

This table describes the elements for adding a resource domain element:

Table 45: Add New Resource Domain Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resource Domain Name</td>
<td>The name for the resource domain.</td>
<td>Format: Alphanumeric (A-Z, a-z, 0-9) and underscore (_) characters. Range: Maximum length is 32 characters</td>
</tr>
<tr>
<td>Resource Domain Profile</td>
<td>The profile associated with the resource domain.</td>
<td>Format: Pulldown list Range: None, Alexa1, Alexa2 Range for PDRA: Policy Binding, Policy DRA, Policy Session</td>
</tr>
<tr>
<td>Server Groups</td>
<td>The server groups associated with the resource domain</td>
<td>Format: Checkbox Range: NO_MP, NO_SG, SO_MP, SO_SG Range for PDRA Policy Binding: NO Server Group, Site1BindingPsbrMpSg</td>
</tr>
</tbody>
</table>
Inserting a Resource Domain

Use this procedure to insert a resource domain:

2. Click Insert at the bottom of the table.
   The Resource Domains Insert page appears.
3. Enter a Resource Domain Name. This is a user-defined name for the domain. The domain name must be unique.
4. Select a Resource Domain Profile.
5. Select a Server Group.
6. Click OK to submit the information and return to the Resource Domains Configuration page, or click Apply to submit the information and continue entering additional data.

The resource domain is added to the network database.

Editing a Resource Domain

Use this procedure to edit resource domain information

2. Select the resource domain from the listing.
3. Click Edit at the bottom of the table.
   The Edit Resource Domains page appears.
4. Modify one or more of the resource domain information fields.
5. Click OK to submit the information and return to the Resource Domains Configuration page, or click Apply to submit the information and continue editing additional data.
The resource domain information is updated in the network database and the changes take effect immediately.

**Viewing Resource Domains**

Use this procedure to view resource domains:

Select **Configuration > Resource Domains**.

The Resource Domains configuration page appears.

**Deleting a Resource Domain**

Use this procedure to delete a resource domain:

1. Select **Configuration > Resource Domains**.

   The **Resource Domains Configuration** page appears.

2. Click to select the resource domain you want to delete.

   **Note:** To prevent large service disruptions, you cannot delete a Resource Domain with a profile type or Policy Binding or Policy Session, unless the Policy DRA feature is deactivated. However, resource domains with a profile type of Policy DRA can be deleted without deactivation of the Policy DRA feature.

3. Click **Delete**.

   Click **Yes** to confirm.

   The resource domain is deleted from the network database table.

**Generating a Resource Domains Report**

Use this procedure to generate a resource domains report:

1. Select **Configuration > Resource Domains**.

2. Click to select the resource domain for which you want to create a report.

   **Note:** If no certificate is selected, the report will contain data about all certificate. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold **Ctrl** as you click to select specific rows.

3. Click **Report**.

   The resource domain group report appears.

4. Click **Print** to print the report, or click **Save** to save a text file of the report.
Servers

Servers are the processing units of the application. All network elements have a pair of OAM servers which share an external management virtual IP address. Servers perform various roles within the application. The roles are:

- Network OAMP (NOAMP) - The NOAMP is one active and one standby server running the NOAMP application and operating in a high availability global configuration. It also provides a GUI which is used for configuration, user administration and the viewing of alarms and measurements.

- System OAM (SOAM) - The SOAM is the combination of an active and a standby application server running the SOAM application and operating in a high availability configuration. SOAM also provides a GUI used for local configuration and viewing alarms and measurements details specific to components located within the frame (SOAM, MP). The SOAM supports up to 8 MPs.

  Note: SOAM is not an available role in systems that do not support SOAMs.

- MP - MPs are servers with the application installed and are configured for MP functionality.

- Query Server (QS) - The Query Server is an independent application server containing replicated application data. A Query Server is located in the same physical frame as each NOAMP component.

The role you define for a server affects the methods it uses to communicate with other servers in the network. For more information about how each interface is used, refer to the Network Installation Guide that came with the product.

Add new server configuration elements

This table describes the elements on the Adding a new server page:

Table 46: Add New Server Configuration Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Host Name</td>
<td>The defined name for the server. The name must be unique across the server table. Alphanumeric (A-Z, a-z, 0-9) and hyphen (-) characters are allowed. The Hostname must begin and end with an alphanumeric character.</td>
<td>Format: Alphanumeric (A-Z, a-z, 0-9) and hyphen (-) characters. Hostname must begin and end with an alphanumeric character. Range: Maximum length is 20 characters</td>
</tr>
<tr>
<td>Role</td>
<td>The defined type for the network element The Role selected here affects which of the following IP Addresses and VLAN IDs are available to be configured.</td>
<td>Format: Pulldown list Range: Network OAM&amp;P, System OAM, MP, Query Server Note: System OAM is not an available role in systems that do not support SOAMs.</td>
</tr>
<tr>
<td>System ID</td>
<td>System ID for the NOAMP or SOAM server.</td>
<td>Default = none</td>
</tr>
<tr>
<td>Element</td>
<td>Description</td>
<td>Data Input Notes</td>
</tr>
<tr>
<td>---------------------</td>
<td>------------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Hardware Profile</td>
<td>The hardware profile of the server</td>
<td>Range = A 64-character string. Valid value is any text string.</td>
</tr>
<tr>
<td>Network Element Name</td>
<td>The network element must first be set up using the Configuration &gt; Network Elements page.</td>
<td>Format: Pulldown list. Range: A valid Network Element.</td>
</tr>
<tr>
<td>Location</td>
<td>Optional, user supplied field to identify the location of the server.</td>
<td>Format: Text string. Range: Maximum length is 15 characters.</td>
</tr>
<tr>
<td>Interfaces: Network</td>
<td>The list of available interfaces from the hardware profile.</td>
<td>Format: n/a</td>
</tr>
<tr>
<td>Interfaces: IP Address</td>
<td>The IP address of the network</td>
<td>The IP Address of the server interface in each network in the Network Element.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Format: numeric</td>
</tr>
<tr>
<td>Interfaces: Interface</td>
<td>The interface with which the IP address is associated. The list is populated with the available interfaces from the hardware profile. Typically, this list includes bond interfaces (e.g., bond0 and/or bond1). One interface is displayed for each network in the network element.</td>
<td>Format: drop down list</td>
</tr>
<tr>
<td>Interfaces: VLAN</td>
<td>This checkbox allows the user to decide whether to create a VLAN interface.</td>
<td>Format: checkbox</td>
</tr>
<tr>
<td></td>
<td>If the box is checked, a VLAN interface will automatically be created.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>If the box is not checked, the IP address will be assigned directly to the interface selected from the dropdown box. Only one IP address can be associated with a non-VLAN interface (e.g., bond1). One checkbox is displayed for each interface.</td>
<td></td>
</tr>
</tbody>
</table>
Inserting a Server

Servers can be inserted only after a network element has been provisioned.

Use this procedure to insert a server:

1. Select Configuration > Servers.
2. Click Insert at the bottom of the table.

The Adding a new server page appears.

3. Enter a Hostname. This is a user-defined name for the server. The server name must be unique across the server table.

   For more information about Hostname, or any field on this page, see Add new server configuration elements.

4. Select a Role.
5. Enter the System ID.
6. Select a Hardware Profile.
7. Select a Network Element Name.

   Select from the network element names defined previously on the Network Element Configuration page.

8. Enter the IP address for the appropriate network in the Interfaces grid
9. Select the Interface in the Interfaces grid.
10. Select the VLAN ID for the network in the Interfaces grid, if applicable.
11. Select the Prefer checkbox for preferred sources.
12. Enter a Location.
13. Click OK to submit the information and return to the Servers Configuration page, or click Apply to submit the information and continue entering additional data.

The server is added to the network databases.

Servers Configuration elements

The Servers Configuration page lists all servers that are provisioned. This table describes the elements of the Servers Configuration page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interfaces: Prefer</td>
<td>Selection of preferred NTP sources, multiple sources can be designated as preferred. Every NTP Server IP Address field has a corresponding “Prefer” checkbox.</td>
<td>Format: checkbox</td>
</tr>
<tr>
<td>Element</td>
<td>Description</td>
<td></td>
</tr>
<tr>
<td>-------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Hostname</td>
<td>The defined name for the server. The name must be unique across the server table. Alphanumeric (A-Z, a-z, 0-9) and hyphen (-) characters are allowed. The Hostname must begin and end with an alphanumeric character.</td>
<td></td>
</tr>
<tr>
<td>Role</td>
<td>The defined role for the network element. Types are:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Network OAMP - A pair of servers implementing OAMP functions for the entire network. There is only one pair of NOAMP Servers per network, and they comprise the NOAMP Network Element. There can be only two servers of this type in the Servers table.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• System OAM - Pairs of servers implementing a centralized database and local OAM functions for each SO Network Element deployed. There can be only two servers of this type per signaling Network Element.</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> System OAM is not an available role in systems that do not support SOAMs.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• MP - Each pair or cluster of servers implementing message processing functions. Each cluster is assigned to a signaling Network Element controlled by a pair of SOAM Servers.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Query Server - An independent application server that contains a replicated version of the PDBI database. It accepts replicated subscriber data from the NOAMP and stores it in a customer accessible database.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The Role selected here affects which of the following IP Addresses and VLAN IDs are available to be set up.</td>
<td></td>
</tr>
<tr>
<td>System ID</td>
<td>The system ID</td>
<td></td>
</tr>
<tr>
<td>Server Group</td>
<td>The server groups to which the server belongs.</td>
<td></td>
</tr>
<tr>
<td>Network Element</td>
<td>The name of the network element that is associated with each server. The network element must first be configured using the Configuration &gt; Network Elements page before it can be associated with a server.</td>
<td></td>
</tr>
<tr>
<td>Location</td>
<td>The location of the server. This field is optional.</td>
<td></td>
</tr>
<tr>
<td>Place</td>
<td>The Place that the server is assigned to.</td>
<td></td>
</tr>
</tbody>
</table>
### Viewing Servers

Use this procedure to view servers:

1. Select **Configuration > Servers**.

   The Servers Configuration page appears.

### Deleting a Server

Before a server can be deleted the following conditions must be true:

- The server is not part of a server group.
- The server is not configured as a server pair.

Use this procedure to delete a server:

1. Select **Configuration > Servers**.

   The **Servers Configuration** page appears.

2. Click to select the server you want to delete.

3. Click **Delete**.

   Click **Yes** to confirm.

   The server is deleted from the network database table.

### Exporting a server

The server export button generates an installation script file used for hardware configuration. Use this procedure to export a single server. For information about how to export multiple servers at once, see *Exporting multiple servers*.

1. Select **Configuration > Servers**.

2. Click to select a server to export.

3. Click **Export**.

   The server data is exported to an SH file.

4. Click **Info**.
The Info box appears.

5. Click the download link to download the file.

Exporting multiple servers

The server export button generates an installation script file used for hardware configuration. Use this procedure to export more than one server.

1. Select Configuration > Servers.
2. Press and hold Ctrl as you click to select multiple servers.
3. Click Export.
   Data for the selected servers is exported to individual SH files located on the Status and Manage > Files page.
4. Click Info.
   The Info box appears.
5. Click the Status and Manage > Files link.
   The Status and Manage > Files page appears. The SH files for the server data exported in this procedure is located on the Status and Manage > Files page.

Generating a Server Report

Use this procedure to generate a server report:

1. Select Configuration > Servers.
2. Click to select the server for which you want to create a report.
   Note: If no certificate is selected, the report will contain data about all certificate. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold Ctrl as you click to select specific rows.
3. Click Report.
   The servers report appears.
4. Click Print to print the report, or click Save to save a text file of the report.

Server Groups

The Server Groups feature allows the user to assign a function and redundancy model, parent relationships, and levels to a group of servers that share the same role, such as OAMP, SOAM, and MP servers. The Server Groups feature also enables users to create new groups, add servers to existing groups, edit groups, delete servers and server groups, and generate reports that contain server group data.

Server Groups Insert elements

This table describes the elements of the Insert Server Groups page.
### Inserting a Server Group

Use this procedure to configure a server group:

1. Select **Configuration > Server Groups**.
2. Click **Insert**.
   
The **Insert Server Groups** page appears.

3. Enter the **Server Group Name**.
   
   For more information about **Server Group Name**, or any of the fields on this page, see **Server Groups Insert elements**.

4. Select a **Level** from the pulldown menu.
5. Select a **Parent** from the pulldown menu.
6. Select a **Function** from the pulldown menu.
7. Enter a **WAN Replication Connection Count**.

---

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server Group Name</strong></td>
<td>A unique name used to label the server group.</td>
<td>Format: Alphanumeric characters and underscore “_” are allowed. A minimum of one alphabetic character is required. <strong>Note</strong>: Server Group Name must not start with a digit. Range: Maximum length is 32 characters.</td>
</tr>
<tr>
<td><strong>Level</strong></td>
<td>The level of the servers belonging to this group.</td>
<td>Format: Pulldown menu Range: Levels A, B, or C</td>
</tr>
<tr>
<td><strong>Parent</strong></td>
<td>The parent server group that functions as the replication parent of the selected server group</td>
<td>Format: Pulldown menu <strong>Note</strong>: If the level of the group being inserted is A, then the parent field is not editable and NONE is displayed in the pulldown menu.</td>
</tr>
<tr>
<td><strong>Function</strong></td>
<td>The defined function for the server group.</td>
<td>Format: Pulldown menu Range: Functions supported by the system</td>
</tr>
<tr>
<td><strong>WAN Replication Connection Count</strong></td>
<td>Specify the number of TCP connections that will be used by replication over any WAN connection associated with this Server Group.</td>
<td>Range = An integer between 1 and 8 Default = 1</td>
</tr>
</tbody>
</table>
8. Click **OK** to submit the information and return to the Server Groups page, or click **Apply** to submit the information and continue adding additional data.

**Server Groups configuration elements**

The **Server Groups Configuration** screen lists all server groups. The following information is displayed.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server Group Name</strong></td>
<td>A unique name used to label the server group. Alphanumeric characters and '_' are allowed. A minimum of one alphabetic character is required. The name cannot start with a digit. Maximum length is 32 characters.</td>
</tr>
<tr>
<td><strong>Level</strong></td>
<td>The level of the servers belonging to this group.</td>
</tr>
<tr>
<td><strong>Parent</strong></td>
<td>The parent server group that functions as the replication parent of the selected server group.</td>
</tr>
<tr>
<td><strong>Function</strong></td>
<td>The defined function for the server group.</td>
</tr>
<tr>
<td><strong>Connection Count</strong></td>
<td>The number of TCP connections that will be used by replication over any WAN connection associated with this Server Group.</td>
</tr>
<tr>
<td><strong>Servers</strong></td>
<td>The list of servers in the server group.</td>
</tr>
</tbody>
</table>

**Server Groups Edit elements**

The **Edit Server Groups** page allows you to edit existing server groups. This table describes the elements of the **Edit Server Groups** page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server Group Name</strong></td>
<td>A unique name used to label the server group.</td>
</tr>
<tr>
<td><strong>Level</strong></td>
<td>The level of the servers belonging to this group.</td>
</tr>
<tr>
<td><strong>Parent</strong></td>
<td>The parent server group that functions as the replication parent.</td>
</tr>
</tbody>
</table>

**Data Input Notes**

- **Server Group Name**
  - Format: Alphanumeric characters and underscore "_" are allowed. A minimum of one alphabetic character is required. Must begin with an alphabetic character.
  - Range: Maximum length is 32 characters.
- **Level**
  - This field cannot be edited.
- **Parent**
  - This field cannot be edited.
<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Function</td>
<td>The defined function for the server group.</td>
<td>This field cannot be edited.</td>
</tr>
<tr>
<td>WAN Replication Connection Count</td>
<td>The number of TCP connections that will be used by replication over any WAN connection associated with this Server Group.</td>
<td>Range = An integer between 1 and 8 Default = 1</td>
</tr>
<tr>
<td>NTP Server 1</td>
<td>IP Address of the NTP server to be used for clock synchronization. This field is optional.</td>
<td>Format: Valid IP address, or field may be left blank Range: Dotted quad decimal (IPv4) or colon hex (IPv6) Note: NTP Server 1 is editable only for Level A server groups.</td>
</tr>
<tr>
<td>NTP Server 2</td>
<td>IP Address of the backup NTP server. This field is optional.</td>
<td>Format: Valid IP address, or field may be left blank Range: Dotted quad decimal (IPv4) or colon hex (IPv6) Note: NTP Server 2 is editable only for Level A server groups.</td>
</tr>
<tr>
<td>SG Inclusion</td>
<td>When checked, the server is included in the server group.</td>
<td>Checkbox</td>
</tr>
<tr>
<td>Preferred HA Role</td>
<td>When checked, the server is marked as a preferred spare. When marked as a preferred spare, the server only assumes an active or standby role if all the other servers in the server group are unavailable.</td>
<td>Checkbox</td>
</tr>
<tr>
<td>VIP Assignment: VIP Address</td>
<td>A virtual IP address shared by the servers in this group that have networking interfaces on the same layer-2 network.</td>
<td>Format: Valid IP address Range: Dotted quad decimal (IPv4) or colon hex (IPv6)</td>
</tr>
</tbody>
</table>

**Editing a Server Group**

Once a server group is created, certain values can be edited, and available servers can be added to or deleted from the server group. Use this procedure to edit a server group:

1. Select **Configuration > Server Groups**.
2. From the table, click to select the server group you want to edit.

3. Click Edit.
   The Edit Server Groups page appears.

4. Edit the values you want to change.
   Fields that cannot be edited will be grayed out. For more information about these fields, or any of
   the fields in this procedure, see Server Groups Edit elements.

5. Click OK to submit the information and return to the Server Groups page, or click Apply to submit
   the information and continue adding additional data.

Adding a server to a server group

Once a server group is created, servers can be added. Use this procedure to add a server to a server

1. Select Configuration > Server Groups.
2. From the table, click to select the server group you want to edit.
3. Click Edit.
   The Edit Server Groups page appears. The Edit Server Groups page displays the servers in the
   network element that are possible candidates for inclusion in the server group.
4. To add a server to the server group, select the checkbox for SG Inclusion. When checked, the server
   will be included in the server group.
5. To mark the server as a preferred spare, select to the checkbox for Preferred HA Role. When marked
   as a preferred spare, the server will only assume active or standby role if all the other servers in
   the server group are unavailable.
6. To add a virtual IP address, select Add in the VIP Assignment section and enter the virtual IP
   address.
7. Click OK to submit the information and return to the Server Groups page, or click Apply to submit
   the information and continue adding additional data.

Deleting a server from a server group

Use this procedure to delete a server from a server group:

1. Select Configuration > Server Groups.
2. From the table, click to select the server group you want to edit.
3. Click Edit.
   The Edit Server Groups page appears.
4. To delete a server from the server group, select the checkbox for SG Inclusion. When checked, the
   server will be included in the server group.
5. Click OK to submit the information and return to the Server Groups page.

Assigning a VIP to a server group

To add a new VIP address to a server group, at least one server must be assigned to the server group, and the first server in the group must be accessible by the NOAMP. Use this procedure to assign a VIP to a server group.

Note: This procedure is optional and is only supported if the redundancy modelsystem supports VIP.
1. Select Configuration > Server Groups.
2. From the table, click to select the server group you want to edit.
3. Click Edit.
   The Edit Server Groups page appears.
4. Click Add to add a new VIP address to the server group.
   Note: Multiple VIP addresses can be added.
5. Insert the VIP address.
6. Click OK to submit the information and return to the Server Groups page, or click Apply to submit the information and continue adding additional data.

Removing a VIP from a server group

Use this procedure to remove a VIP address from a server group:
1. Select Configuration > Server Groups.
2. From the table, click to select the server group you want to edit.
3. Click Edit.
   The Edit Server Groups page appears.
4. Click to select the VIP you want to remove from the server group.
5. Click Remove.
   The VIP address is removed from the server group.
6. Click OK to submit the information and return to the Server Groups page, or click Apply to submit the information and continue adding additional data.

Deleting a Server Group

Use this procedure to delete a server group.

Note: Only a server group with no existing servers in the group can be deleted. For information about how to delete a server from a server group, see Deleting a Server.
1. Select Configuration > Server Groups.
2. Click to select the server group you want to delete from the table.
3. Click Delete.
   A delete confirmation message appears in a pop up window.
4. Click OK to delete the server group.
   If you click Cancel, the server group will not be deleted, and you will be returned to the Server Groups page.

Server Group Report Elements

The report is divided into two sections and each section contains subsections.
Note: Fields with no data display "n/a" with the exception of Virtual IP Address(es) and NTP Server(s). Virtual IP Address(es) and NTP Servers(s) fields are optional. If no data exists for those fields, then the fields will not display in the report.

<table>
<thead>
<tr>
<th>Section</th>
<th>Subsection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server Groups Summary</td>
<td>Each server group is listed individually with related general information. For details about these values, see <em>Server Groups Edit elements</em>.</td>
</tr>
<tr>
<td></td>
<td>• NE Name</td>
</tr>
<tr>
<td></td>
<td>• Level</td>
</tr>
<tr>
<td></td>
<td>• Parent</td>
</tr>
<tr>
<td></td>
<td>• Function</td>
</tr>
<tr>
<td></td>
<td>• NTP Server(s)</td>
</tr>
<tr>
<td></td>
<td>• Virtual IP Address(es)</td>
</tr>
<tr>
<td>Server Report</td>
<td>Each network element is listed individually with information about the related servers.</td>
</tr>
<tr>
<td></td>
<td>Hostname: name of server(s) associated with the network element</td>
</tr>
<tr>
<td></td>
<td>• Hostname: name of server(s) associated with the network element</td>
</tr>
<tr>
<td></td>
<td>• XMI Address: XMI address for server</td>
</tr>
<tr>
<td></td>
<td>• IMI Address: IMI address for server</td>
</tr>
<tr>
<td></td>
<td>• XSI Address: XSI address for server</td>
</tr>
</tbody>
</table>

Generating a Server Group Report

Use this procedure to generate a server group report:

1. Select **Configuration > Server Groups**.
2. Click to select the server group for which you want to create a report.

   **Note**: If no certificate is selected, the report will contain data about all certificate. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold **Ctrl** as you click to select specific rows.

3. Click **Report**.
   The server group report appears.
4. Click **Print** to print the report, or click **Save** to save a text file of the report.

Places

The Places feature allows you to build associations for groups of servers at a single geographic location. These places can then be grouped into place associations, which create relationships between one or more place.
**Places Insert elements**

This table describes the elements of the Places Insert page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Place Name</td>
<td>A unique name used to label the place.</td>
<td>Format: Alphanumeric characters and underscore &quot;_&quot; are allowed. A minimum of one alphabetic character is required. Range: Maximum length is 32 characters.</td>
</tr>
<tr>
<td>Parent</td>
<td>The parent place group that functions as the replication parent of the selected place</td>
<td>Format: Pulldown menu Any place that has no servers assigned is eligible to be a parent.</td>
</tr>
<tr>
<td>Place Type</td>
<td>The place type.</td>
<td>Format: Pulldown menu Range: Site (default option) or defined by the application.</td>
</tr>
<tr>
<td>Servers</td>
<td>List of the available servers in the NO or SO</td>
<td>Format: Checkbox</td>
</tr>
</tbody>
</table>

**Inserting a Place**

Use this procedure to configure a place:

1. Select **Configuration > Places**.
2. Click **Insert**.
   
The **Insert Places** page appears.
3. Enter the **Place Name**.
   
   For more information about **Place Name**, or any of the fields on this page, see Place Insert Elements.
4. Select a **Parent** from the pulldown menu.
5. Select a **Place Type** from the pulldown menu.
6. Select the available **Servers** from the checklist.
7. Click **OK** to submit the information and return to the Places page, or click **Apply** to submit the information and continue adding additional data.

**Editing a Place**

Use this procedure to edit place information
1. Select Configuration > Places.
2. Select the place from the listing.
3. Click Edit at the bottom of the table.
   The Places Edit page appears.
4. Modify one or more of the place information fields.
5. Click OK to submit the information and return to the Places page, or click Apply to submit the information and continue editing additional data.

The place information is updated in the network database and the changes take effect immediately.

Deleting a Place

Use this procedure to delete a place.

1. Select Configuration > Places.
2. Click to select the place you want to delete from the table.
   Note: A Place cannot be deleted if it includes servers or is a Parent Place. Before deleting, disassociate any servers or remove Parent status.
3. Click Delete.
   A delete confirmation message appears in a pop up window.
4. Click OK to delete the place.
   If you click Cancel, the place will not be deleted, and you will be returned to the Places page.

Generating a Places Report

Use this procedure to generate a places report:

1. Select Configuration > Places.
2. Click to select the place for which you want to create a report.
   Note: If no certificate is selected, the report will contain data about all certificate. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold Ctrl as you click to select specific rows.
3. Click Report.
   The place report appears.
4. Click Print to print the report, or click Save to save a text file of the report.

Place Associations

The Place Association function allows you to create relationships between places. Places are groups of servers at a single geographic location.
Place Association Insert elements

This table describes the elements of the Place Association Insert page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Place Association Name</td>
<td>A unique name used to label the place association.</td>
<td>Format: Alphanumeric characters and underscore &quot;_&quot; are allowed. A minimum of one alphabetic character is required. Range: Maximum length is 32 characters.</td>
</tr>
<tr>
<td>Place Association Type</td>
<td>The type of place association.</td>
<td>Format: Pulldown menu Range: defined by the application</td>
</tr>
<tr>
<td>Places</td>
<td>The places available to be grouped in this association</td>
<td>Format: Checkbox Range: list of places defined using Places function</td>
</tr>
</tbody>
</table>

Inserting a Place Association

Use this procedure to configure a place association:

1. Select Configuration > Place Association.
2. Click Insert.
   
The Insert Place Associations page appears.
3. Enter the Place Association Name.
   
   For more information about Place Association Name, or any of the fields on this page, see Place Association Elements.
4. Select a Place Association Type from the pulldown menu.
5. Click OK to submit the information and return to the Place Associations page, or click Apply to submit the information and continue adding additional data.

Editing a Place Associations

Use this procedure to edit place associations information

1. Select Configuration > Place Associations.
2. Select the place association from the listing.
3. Click Edit at the bottom of the table.
   
The Edit Place Associations page appears.
4. Modify one or more of the place associations information fields.

5. Click **OK** to submit the information and return to the Place Associations Configuration page, or click **Apply** to submit the information and continue editing additional data.

The place association information is updated in the network database and the changes take effect immediately.

### Deleting a Place Association

Use this procedure to delete a place association.

1. Select **Configuration > Place Associations**.
2. Click to select the place association you want to delete from the table.

   **Note:** You cannot delete a Place Association that includes grouped Places. Before deleting the Place Association, disassociate the Places from the Place Association.

3. Click **Delete**.

   A delete confirmation message appears in a pop up window.

4. Click **OK** to delete the place association.
   
   If you click **Cancel**, the place association will not be deleted, and you will be returned to the Place Association page.

### Generating a Place Associations Report

Use this procedure to generate a place associations report:

1. Select **Configuration > Place Associations**.
2. Click to select the place associations for which you want to create a report.
3. Click **Report**.

   The place associations report appears.
4. Click **Print** to print the report, or click **Save** to save a text file of the report.

### DSCP

The Differentiated Services Code Point (DSCP) pages allow the user to configure service point codes. Through the DSCP Configuration page, Interface and Port DSCP information can be inserted and saved to the configuration.

### Interface DSCP

The Interface Differentiated Services Code Point (DSCP) pages allow the user to configure server interfaces for service point codes. Through the Interface DSCP Configuration page, DSCP information can be inserted and saved to the configuration.
Interface DSCP Insert elements
This table describes the elements of the Interface DSCP Insert page.

Table 47: Interface DSCP Insert Elements

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interface</td>
<td>The network interface name</td>
<td>Format: Drop down list Range: valid server interfaces</td>
</tr>
<tr>
<td>DSCP</td>
<td>DSCP value for the associated network interfaces</td>
<td>Format: Numeric Range: 0 to 63, inclusive</td>
</tr>
</tbody>
</table>

Inserting an Interface DSCP

Use the following procedure for inserting an interface DSCP.

1. Select Configuration > DSCP > Interface DSCP
   The Interface DSCP page appears.
2. Select the tab for Entire Network, NO_NE or SO_NE1.
3. Click the Insert button.
   The Insert Interface DSCP page appears.
4. Select the Interface from the drop down listing of available server interfaces.
5. Enter a valid DSCP value. A valid value is an integer between 0 and 63, inclusive.
6. Click OK to submit the information and return to the DSCP page, or click Apply to submit the information and continue entering additional data.

The new DSCP is added.

Deleting an Interface DSCP

Use the following procedure for deleting an interface DSCP.

1. Select Configuration > DSCP > Interface DSCP
   The Interface DSCP page appears.
2. Select the DSCP configuration to be deleted.
3. Click Delete.
   A confirmation box appears.
4. Click OK to delete the DSCP
   The DSCP is deleted.

Generating an Interface DSCP Report

An interface DSCP report provides a summary of the configuration of one or more DSCPs. Reports can be printed or saved to a file.

1. Select Configuration > DSCP > Interface DSCP
The Interface DSCP page appears.

2. Click **Report** to generate a report for all DSCPs. The DSCP Report is generated.
3. Click **Print** to print the report.
4. Click **Save** to save the report to a file.

**Port DSCP**

The Port Differentiated Services Code Point (DSCP) pages allow the user to configure server ports for service point codes. Through the Port DSCP Configuration page, DSCP information can be inserted and saved to the configuration.

**Port DSCP Insert elements**

This table describes the elements of the Port DSCP Insert page.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
</table>
| Port  | A valid TCP or SCTP port | Format: Numeric  
Range: 1 to 65535, inclusive |
| DSCP  | DSCP value for the associated port | Format: Numeric  
Range: 0 to 63, inclusive |

**Inserting a Port DSCP**

Use the following procedure for inserting a Port DSCP.

1. Select **Configuration > DSCP > Port DSCP**
   The Port DSCP page appears.
2. Select the tab for Entire Network, NO_NE or SO_NE1.
3. Click the **Insert** button.
   The Insert Port DSCP page appears.
4. Enter a valid **Port** value. A valid value is an integer between 1 and 65535, inclusive.
5. Enter a valid **DSCP** value. A valid value is an integer between 0 and 63, inclusive.
6. Click **OK** to submit the information and return to the DSCP page, or click **Apply** to submit the information and continue entering additional data.

The new DSCP is added.

**Deleting a Port DSCP**

Use the following procedure for deleting a Port DSCP.

1. Select **Configuration > DSCP > Port DSCP**
The Port DSCP page appears.

2. Select the DSCP configuration to be deleted.

3. Click **Delete**.
   
   A confirmation box appears.

4. Click **OK** to delete the DSCP
   
   The DSCP is deleted.

**Generating a Port DSCP Report**

A Port DSCP report provides a summary of the configuration of one or more DSCPs. Reports can be printed or saved to a file.

1. Select **Configuration > DSCP > Port DSCP**

   The Port DSCP page appears.

2. Click **Report** to generate a report for all DSCPs.

   The DSCP Report is generated.

3. Click **Print** to print the report.

4. Click **Save** to save the report to a file.

**Network**

The Network pages allow the user to configure signaling networks, devices, and routes. Through the Network Configuration page, network IDs and subnets can be added to enable servers to communicate with the signaling networks. Route configuration allows the user to define specific routes for signaling traffic. Device configuration allows the user to configure additional interfaces on MP servers used in signaling networks.

**Network Insert elements**

This table describes the elements of the Network Insert page.

**Table 49: Network Insert Elements**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Name</td>
<td>The name of the Network</td>
<td>Format: Alphanumeric; must begin with a letter</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 31 character maximum</td>
</tr>
<tr>
<td>VLAN ID</td>
<td>The VLAN ID of the Network</td>
<td>Format: Numeric</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 5-4094</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong>: VLAN IDs 1-4 are reserved for Management, XMI, and</td>
</tr>
</tbody>
</table>
IMI. VLAN IDs that are already in use cannot be reused.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Address</td>
<td>The network address of the Network</td>
<td>Format: Valid network address</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Dotted decimal (IPv4) or colon hex (IPv6)</td>
</tr>
<tr>
<td>Netmask</td>
<td>Subnetting to apply to servers within the Network</td>
<td>Range: Valid netmask for the network in prefix length (IPv4 or IPv6) or dotted quad decimal (IPv4)</td>
</tr>
</tbody>
</table>

Inserting a Network

Use the following procedure for inserting a network. Alternatively, you can also use the procedures included in the Network Elements topics.

1. Select Configuration > Network
   The Network page appears.

2. Click the Insert button.
   The Network Insert page appears.

3. Enter a Network Name.
   For more information about Network Name, or any field on this page, see Network Insert elements.

4. Enter a VLAN ID.
5. Enter a Network Address.
6. Enter a Netmask.
7. Click OK to submit the information and return to the Network page, or click Apply to submit the information and continue entering additional data.

The new network is added.

Configuration Network elements

This table describes the elements of the Configuration Network page.

Table 50: Configuration Network Elements

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Name</td>
<td>The name associated with the network</td>
</tr>
<tr>
<td>VLAN</td>
<td>VLAN ID associated with the network</td>
</tr>
</tbody>
</table>
### Editing a Network

Not all networks can be edited. Pre-configured networks created during the install process, for example, cannot be edited. A network that cannot be edited is distinguished using italic font.

**Note:** Prior to editing a network, generate a network report. The network report will serve as a record of the network’s original settings. Print or save the network report for your records. For more information about generating a network report, see *Generating a Network Report*.

1. Select **Configuration > Network**
   The Network page appears.
2. Click to select a network and click **Edit**.
   **Note:** If the network cannot be edited, the Edit button will be disabled.
   If the network can be edited, the Network Edit page appears.
3. Edit the available fields as necessary.
   See *Network Insert elements* for details about the fields that appear on this page.
   **Note:** Fields that cannot be edited are disabled.
4. Click **OK** to submit the changes and return to the Network page, or click **Apply** to submit the information and continue editing additional data.

The network is changed.

### Deleting a Network

Not all networks can be deleted. In-use networks and pre-configured networks created during the install process, for example, cannot be deleted. A network that cannot be deleted is distinguished using italic font.

**Note:** Prior to deleting a network, generate a network report. The network report will serve as a record of the network’s original settings. Print or save the network report for your records. For more information about generating a network report, see *Generating a Network Report*.

1. Select **Configuration > Network**.
   The Network page appears.
2. Click to select the network you want to delete. Alternately, you can delete multiple networks. To delete multiple networks, press and hold **Ctrl** and click to select specific networks.
   **Note:** If the network cannot be deleted, the Delete button will be disabled.
   **Note:** To delete multiple networks at one time, all selected networks must be deletable.
3. Click **Delete**.
   A confirmation box appears.
4. Click **OK** to delete the network.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network</td>
<td>The IP address associated with the network in the format: IP Address/Prefix Length</td>
</tr>
</tbody>
</table>
The network is deleted.

Generating a Network Report

A network report provides a summary of the configuration of one or more networks. Reports can be printed or saved to a file.

1. Select Configuration > Network
   The Network page appears.

   The Network Report is generated.

3. Click Print to print the report.

4. Click Save to save the report to a file.

Devices

Device configuration allows the user to configure interfaces on MP servers used in signaling networks.

Device Insert elements

This table describes the elements of the Devices Insert page.

<table>
<thead>
<tr>
<th>Table 51: Devices General Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Field</td>
</tr>
<tr>
<td>-------------------------------</td>
</tr>
<tr>
<td>Device Type</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Device Monitoring</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Start on Boot</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Field</td>
</tr>
<tr>
<td>---------------------</td>
</tr>
<tr>
<td>Boot Protocol</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Base Device(s)</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

The **MII Monitoring Options** and **ARP Monitoring Options** tabs collect settings for MII and ARP monitoring, respectively. The **IP Interfaces** tab allows interfaces to be associated with a device.

**Table 52: Devices MII Monitoring Options tab**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Interface</td>
<td>The preferred primary interface</td>
<td>Format: Pulldown list</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: None and available devices</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: None</td>
</tr>
<tr>
<td>Monitoring Interval</td>
<td>MII monitoring interval in milliseconds</td>
<td>Range: A positive integer</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 100ms</td>
</tr>
<tr>
<td>Upstream Delay</td>
<td>MII monitoring upstream delay in milliseconds</td>
<td>Range: A positive integer</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 200ms</td>
</tr>
<tr>
<td>Downstream Delay</td>
<td>MII monitoring downstream delay in milliseconds</td>
<td>Range: A positive integer</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 200ms</td>
</tr>
</tbody>
</table>

**Table 53: Devices ARP Monitoring Options tab**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Interface</td>
<td>The preferred primary interface</td>
<td>Format: Pulldown list</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Available devices</td>
</tr>
<tr>
<td>Monitoring Interval</td>
<td>ARP monitoring interval in milliseconds</td>
<td>Range: A positive integer</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 100ms</td>
</tr>
<tr>
<td>ARP Validation</td>
<td>The method to validate the ARP probes and replies</td>
<td>Format: Pulldown list</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: None, Active, Backup, All</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: None</td>
</tr>
<tr>
<td>Field</td>
<td>Description</td>
<td>Data Input Notes</td>
</tr>
<tr>
<td>---------------</td>
<td>--------------------------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>ARP Target List</td>
<td>Comma-separated ARP target IP addresses</td>
<td>Format: Valid IP address</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Dotted quad decimal (IPv4) or colon hex (IPv6)</td>
</tr>
</tbody>
</table>

Table 54: Devices IP Interfaces tab

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Address List</td>
<td>The IP address of the interfaces associated with the device</td>
<td>Format: Valid IP address</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Dotted quad decimal (IPv4) or colon hex (IPv6)</td>
</tr>
<tr>
<td>Add Row</td>
<td>Displays a textbox to add an IP Address</td>
<td>Format: Button</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Note: Multiple rows can be added.</td>
</tr>
<tr>
<td>IP Address textbox</td>
<td>Textbox for an IP address</td>
<td>Format: Textbox</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Dotted quad decimal (IPv4) or colon hex (IPv6)</td>
</tr>
<tr>
<td>Remove</td>
<td>Removes the device interface IP Address on the selected row</td>
<td>Format: Button</td>
</tr>
</tbody>
</table>

**Inserting a Device**

1. Select **Configuration > Network > Devices**.
   - The **Devices** page appears.
2. Select a server.
3. Click the **Insert** button.
   - The **Device Insert** page appears.
4. Select a **Device Type**.
   - For more information about **Device Type**, or any field on this page, see **Device Insert elements**.
   - **Note**: Device Type of Ethernet cannot be selected.
5. Select a **Device Monitoring** style.
   - **Note**: Device Monitoring is only used when the Device Type is Bonding.
6. By default, **Start on Boot** is enabled. Uncheck the check box if you want to disable **Start on Boot**.
7. Select the **Boot Protocol**.
8. Select the **Base Device(s)** if the device type is one of the following: Bond, Alias, or VLAN.
   - **Note**: Alias and VLAN devices require one selection; bond devices require two selections.
9. Click **OK** to submit the information and return to the Device page, or click **Apply** to submit the information and continue entering additional data.
The device is added. You can now update MII and ARP monitoring options and add IP interfaces, if applicable.

**Inserting MII Monitoring Options**

Inserting MII monitoring options is only required if the device type is Bonding. For all other device types, the MII Monitoring Options tab is disabled.

2. Select a server.
3. Click the Insert button. The Device Insert page appears.
4. Click the MII Monitoring Options tab. The MII Monitoring Options tab appears.
5. Click Primary Interface to select None (for no interface) or the preferred interface from the pulldown list.
6. Enter the Monitoring Interval, if you do not wish to use the default setting.
7. Enter the Upstream Delay, if you do not wish to use the default setting.
8. Enter the Downstream Delay, if you do not wish to use the default setting.
9. Click the General Options tab.
10. Click OK to submit the information and return to the Device page, or click Apply to submit the information and continue entering additional data.

The MII monitoring options are updated.

**Inserting ARP Monitoring Options**

Inserting ARP monitoring options is only required if the device type is Bonding. For all other device types, the ARP Monitoring Options tab is disabled.

2. Select a server.
3. Click the Insert button. The Device Insert page appears.
4. Click the ARP Monitoring Options tab. The ARP Monitoring Options tab appears.
5. Click Primary Interface to select None (for no interface) or the preferred interface from the pulldown list.
6. Enter the Monitoring Interval, if you do not wish to use the default setting.
7. Click ARP Validation to select a validation method from the pulldown list, if you do not wish to use the default setting.
8. Enter one or more IP addresses for the target device.
   **Note:** Multiple IP addresses are comma separated.
9. Enter an IP Address for the device.
10. Click OK to submit the information and return to the Device page, or click Apply to submit the information and continue entering additional data.

The ARP monitoring options are updated.
**Inserting IP Interfaces**

The IP interfaces tab allows interfaces to be associated with a device.

1. Select **Configuration > Network > Devices**.
   The **Devices** page appears.

2. Select a server.

3. Click the **Insert** button.
   The **Device Insert** page appears.

4. Click the **IP Interfaces** tab.
   The **IP Interfaces** tab appears.

5. Click **Add Row**.
   A textbox appears in which you can enter an IP Address for the device.

6. Enter an **IP Address** for the device.

7. Select a **Network Name**.

8. For each row, only one IP Address and Network Name can be specified. To specify additional rows, select **Add Row** and following Steps 6 and 7.

9. When you are finished adding IP Addresses, click **OK** to submit the information and return to the **Device** page, or click **Apply** to submit the information and continue entering additional data.

The IP addresses are added.

**Devices elements**

This table describes the elements of the **Configuration Devices** page.

**Table 55: Devices Elements**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>The server host name displayed in tabbed format at the top of the table</td>
</tr>
<tr>
<td>Device Name</td>
<td>The name of the device</td>
</tr>
<tr>
<td>Device Type</td>
<td>The device type. Supported types include:</td>
</tr>
<tr>
<td></td>
<td>• Bonding</td>
</tr>
<tr>
<td></td>
<td>• VLAN</td>
</tr>
<tr>
<td></td>
<td>• Alias</td>
</tr>
<tr>
<td></td>
<td>• Ethernet</td>
</tr>
<tr>
<td>Device Options</td>
<td>A collection of keyword value pairs for the device options</td>
</tr>
<tr>
<td>IP Interface (Network)</td>
<td>IP address and network name in the format: IP Address (network name)</td>
</tr>
<tr>
<td>Configuration Status</td>
<td>The configuration status of the device. The possible states are:</td>
</tr>
<tr>
<td></td>
<td>• Discovered (provisioned directly on the server)</td>
</tr>
<tr>
<td></td>
<td>• Configured (provisioned through the GUI; server update is complete)</td>
</tr>
<tr>
<td></td>
<td>• Pending (update in progress)</td>
</tr>
</tbody>
</table>
### Editing a Device

Not all devices can be edited. Pre-configured devices created during the install process, for example, cannot be edited. A device that cannot be edited is distinguished using italic font.

**Note:** Prior to editing a device, generate a device report. The device report will serve as a record of the device's original settings. Print or save the device report for your records. For more information about generating a device report, see *Generating a Device Report*.

1. Select **Configuration > Network > Devices**
   The *Devices* page appears.
2. Click to select a server.
   The device data for the selected server appears.
3. Click to select a device and click **Edit**.
   **Note:** If the device cannot be edited, the **Edit** button will be disabled.
   If the device can be edited, the **Device Edit** page appears.
4. Edit the available fields as necessary.
   See *Device Insert elements* for details about the fields that appear on this page.
   **Note:** Fields that cannot be edited are disabled.
5. Click **OK** to submit the changes and return to the **Devices** page, or click **Apply** to submit the information and continue editing additional data.

The device is changed.

### Deleting a Device

Not all devices can be deleted. In-use devices and pre-configured devices created during the install process, for example, cannot be deleted. A device that cannot be deleted is distinguished using italic font.

**Note:** Prior to deleting a device, generate a device report. The device report will serve as a record of the device's original settings. Print or save the device report for your records. For more information about generating a device report, see *Generating a Device Report*.

1. Select **Configuration > Network > Devices**.
   The *Devices* page appears.
2. Click to select a server.
   The device data for the selected server appears.
3. Click to select the device you want to delete. Alternately, you can delete multiple devices. To delete multiple devices, press and hold **Ctrl** and click to select specific devices.
   **Note:** If the device cannot be deleted, the **Delete** button will be disabled.
4. **Note:** To delete multiple devices at one time, all selected devices must be deletable.
4. Click **Delete**.
   A confirmation box appears.
5. Click **OK**.
   The device is deleted.

### Generating a Device Report

1. Select **Configuration > Network > Devices**
   The **Devices** page appears.
2. Click to select a server.
   The device data for the selected server appears.
3. To generate a report for all devices, click **Report**. To generate a report for a single device, click to select the device and click **Report**. Alternately, you can select multiple devices. To generate a report for multiple devices, press and hold **Ctrl** as you click to select specific devices.
   The Device Report is generated.
4. Click **Print** to print the report.
5. Click **Save** to save the report to a file.

### Routes

Use the Route Configuration page to define specific routes for signaling traffic. You can specify routes for the entire network, specific servers, or specific server groups.

### Routes Insert elements

This table describes the elements of the Routes Insert page. Elements are displayed for the selected server or server group.

**Table 56: Routes Insert Elements**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Route Type</td>
<td>The type of route</td>
<td>Format: Radio button&lt;br.Range: Default, Net, Host&lt;br&gt;<strong>Note</strong>: The Default route option is available only if there is no default route configured on the target server. There can be no more than one IPv4 and one IPv6 default route defined.</td>
</tr>
</tbody>
</table>
### Inserting a Route

1. Select Configuration > Network > Routes
   The Routes page appears.
2. Using the tabs, select to add a server or server group to the entire network, or a specific network group.
3. Click the Insert button.
   The Routes Insert page appears.
4. Select a **Route Type**.
   For more information about **Route Type**, or any field on this page, see Routes Insert elements.
5. Select a **Device**.
6. Enter a **Destination**.
   **Note**: This step is required only if the **Route Type** is Net or Host. The field is disabled if the **Route Type** is Default.
7. Enter the **Netmask**.
   **Note**: This step is required only if the **Route Type** is Net. The field is disabled if the **Route Type** is Default or Host.
8. Enter the **Gateway IP**.
9. Click **OK** to submit the information and return to the Route page, or click **Apply** to submit the information and continue entering additional data.

The route is added.

## Routes elements

This table describes the elements of the **Configuration Routes** page.

### Table 57: Routes Elements

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server/Server Group</td>
<td>The server host name and server groups are displayed in tabbed format at the top of the table</td>
</tr>
<tr>
<td>Route Type</td>
<td>The type of route</td>
</tr>
<tr>
<td>Destination</td>
<td>The destination network IP address and prefix length in the format: IP Address/Prefix Length</td>
</tr>
<tr>
<td>Netmask</td>
<td>A valid netmask for the destination network</td>
</tr>
<tr>
<td>Gateway</td>
<td>The IP Address of the gateway for the route</td>
</tr>
<tr>
<td>Device Name</td>
<td>The device associated with the route for the gateway</td>
</tr>
<tr>
<td>Configuration Status</td>
<td>The configuration status of the route. The possible states are:</td>
</tr>
<tr>
<td></td>
<td>• Discovered (provisioned directly on the server)</td>
</tr>
<tr>
<td></td>
<td>• Configured (provisioned through the GUI; server update is complete)</td>
</tr>
<tr>
<td></td>
<td>• Pending (update in progress)</td>
</tr>
<tr>
<td></td>
<td>• Deferred (server cannot be reached for updates)</td>
</tr>
<tr>
<td></td>
<td>• Error (specific error text is displayed in the Configuration Status field)</td>
</tr>
</tbody>
</table>

## Editing a Route

Not all routes can be edited. Pre-configured routes created during the install process, for example, cannot be edited. A route that cannot be edited is distinguished using italic font.

**Note:** Prior to editing a route, generate a route report. The route report will serve as a record of the route’s original settings. Print or save the route report for your records. For more information about generating a route report, see **Generating a Route Report**.

1. Select **Configuration > Network > Routes**. The Routes page appears.
2. Click to select a server or server group using the tabs at the top of the table. The route data for the selected server or server group appears.
3. Click to select a route and click **Edit**.

**Note:** If the route cannot be edited, the Edit button will be disabled.
If the route can be edited, the Routes Edit page appears.

4. Edit the available fields as necessary.
   See Routes Insert elements for details about the fields that appear on this page.
   Note: Fields that cannot be edited are disabled.

5. Click OK to submit the changes and return to the Routes page, or click Apply to submit the information and continue editing additional data.

The route is changed.

Deleting a Route

Not all routes can be deleted. In-use routes and pre-configured routes created during the install process, for example, cannot be deleted. A route that cannot be deleted is distinguished using italic font.

Note: Prior to deleting a route, generate a route report. The route report will serve as a record of the route’s original settings. Print or save the route report for your records. For more information about generating a route report, see Generating a Route Report.

1. Select Configuration > Network > Routes.
   The Routes page appears.

2. Click to select a server or server group from the tabs at the top of the table.
   The route data for the selected server or server group appears.

3. Click to select the route you want to delete. Alternately, you can delete multiple routes. To delete multiple routes, press and hold Ctrl and click to select specific routes.
   Note: If the route cannot be deleted, the Delete button will be disabled.
   Note: To delete multiple routes at one time, all selected routes must be deletable.

4. Click Delete.
   A confirmation box appears.

5. Click OK to delete the route
   The route is deleted.

Generating a Route Report

1. Select Configuration > Network > Routes
   The Routes page appears.

2. Click to select a server or server group from the tabs at the top of the table.

3. Click Report to generate a report for all routes. To generate a report for a single route, click to select the route and click Report. Alternately, you can select multiple routes. To generate a report for multiple routes, press and hold Ctrl as you click to select specific routes.
   The Route Report is generated.

4. Click Print to print the report.

5. Click Save to save the report to a file.
Chapter 4

Alarms and Events

Topics:

- Alarms and events defined ..... 110
- Alarm and event ID ranges ..... 112
- Alarm and event types ..... 112
- Active alarms elements ..... 114
- Viewing active alarms ..... 115
- Active alarms data export elements ..... 115
- Exporting active alarms ..... 116
- Generating a report of active alarms ..... 117
- Historical alarms and events elements ..... 118
- Viewing alarm and event history ..... 119
- Historical events data export elements ..... 119
- Exporting alarm and event history ..... 120
- Generating a report of historical alarms and events ..... 121
- View Trap Log ..... 122
- View Trap Log elements ..... 122
- Viewing trap logs ..... 123
- View Trap Log Report elements ..... 124
- Generating a trap log report ..... 125

This section provides an overview of alarms and events. Application alarms and events are unsolicited messages used in the system for trouble notification and to communicate the status of the system to Operations Services (OS). The application merges unsolicited alarm messages and unsolicited informational messages from all servers in a network and notifies you of their occurrence. Alarms enable a network manager to detect faults early and take corrective action to prevent a degradation in the quality of service.

Since alarms from each server are merged into one table of alarms at the SOAM and NOAMP servers, alarms should be viewed at the SOAM or NOAMP servers. When you log in to the GUI at the SOAM server, only alarms within that Network Element are visible. However, if you log in to the GUI at the NOAMP server, all alarms in the entire system are visible.

The Alarms and Events menu also features a page for viewing and generating reports of SNMP traps.
Alarms and events defined

Alarms provide information pertaining to a system’s operational condition that a network manager may need to act upon. An alarm might represent a change in an external condition, for example, a communications link has changed from connected to a disconnected state. Alarms can have these severities:

- Critical
- Major
- Minor
- Cleared - An alarm is considered inactive once it has been cleared, and cleared alarms are logged on the Alarms & Events > View History page.

Events note the occurrence of an expected condition, such as an unsuccessful login attempt by a user. Events have a severity of Info and are logged on the View History page.

The following figure shows how alarms and events are organized in the application.

![Figure 3: Flow of Alarms](image-url)

Figure 3: Flow of Alarms
Alarms and events are recorded in a database log table. Application event logging provides an efficient way to record event instance information in a manageable form, and is used to:

- Record events that represent alarmed conditions
- Record events for later browsing
- Implement an event interface for generating SNMP traps

Alarm indicators, located in the User Interface banner, indicate all critical, major, and minor active alarms. A number and an alarm indicator combined represent the number of active alarms at a specific level of severity. For example, if you see the number six in the orange-colored alarm indicator, that means there are six major active alarms.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active Critical Alarm (bright red)</td>
<td></td>
</tr>
<tr>
<td>Active Major Alarm (bright orange)</td>
<td></td>
</tr>
<tr>
<td>Active Minor Alarm (bright yellow)</td>
<td></td>
</tr>
<tr>
<td>No active Critical Alarm (pale red)</td>
<td></td>
</tr>
<tr>
<td>No active Major Alarm (pale orange)</td>
<td></td>
</tr>
<tr>
<td>No active Minor Alarm (pale yellow)</td>
<td></td>
</tr>
<tr>
<td>Not Connected (white)</td>
<td></td>
</tr>
</tbody>
</table>

Figure 5: Alarm Indicators Legend

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trap count &gt; 0 (bright blue)</td>
<td></td>
</tr>
<tr>
<td>Trap count = 0 (pale blue)</td>
<td></td>
</tr>
</tbody>
</table>

Figure 6: Trap Count Indicator Legend
Alarm and event ID ranges

The **AlarmID** listed for each alarm falls into one of the following process classifications:

**Table 58: Alarm/Event ID Ranges**

<table>
<thead>
<tr>
<th>Application/Process Name</th>
<th>Alarm ID Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>IPFE</td>
<td>5000-5099</td>
</tr>
<tr>
<td>OAM</td>
<td>10000-10999</td>
</tr>
<tr>
<td>SBR</td>
<td>12000-12999</td>
</tr>
<tr>
<td>ComAgent</td>
<td>19800-19909</td>
</tr>
<tr>
<td>DSR Diagnostics</td>
<td>19910-19999</td>
</tr>
<tr>
<td>DSR</td>
<td>22000-22999</td>
</tr>
<tr>
<td>TVOE</td>
<td>24400-24499</td>
</tr>
<tr>
<td>CAPM</td>
<td>25000-25499</td>
</tr>
<tr>
<td>OAM Alarm Management</td>
<td>25500-25899</td>
</tr>
<tr>
<td>Platform</td>
<td>31000-32700</td>
</tr>
</tbody>
</table>

Alarm and event types

This table describes the possible alarm/event types that can be displayed.

**Note:** Not all Tekelec applications use all of the alarm types listed.

**Table 59: Alarm and Event Types**

<table>
<thead>
<tr>
<th>Type Name</th>
<th>Type Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAF</td>
<td>Communication Agent (ComAgent)</td>
</tr>
<tr>
<td>CAPM</td>
<td>Computer-Aided Policy Making (Diameter Mediation)</td>
</tr>
<tr>
<td>CFG</td>
<td>Configuration</td>
</tr>
<tr>
<td>CHG</td>
<td>Charging</td>
</tr>
<tr>
<td>CNG</td>
<td>Congestion Control</td>
</tr>
<tr>
<td>COLL</td>
<td>Collection</td>
</tr>
<tr>
<td>CPA</td>
<td>Charging Proxy Application</td>
</tr>
<tr>
<td>DAS</td>
<td>Diameter Application Server (Message Copy)</td>
</tr>
<tr>
<td>Type Name</td>
<td>Type</td>
</tr>
<tr>
<td>-----------</td>
<td>-------------------------------</td>
</tr>
<tr>
<td>DB</td>
<td>Database</td>
</tr>
<tr>
<td>DIAM</td>
<td>Diameter</td>
</tr>
<tr>
<td>DISK</td>
<td>Disk</td>
</tr>
<tr>
<td>DNS</td>
<td>Domain Name Service</td>
</tr>
<tr>
<td>DPS</td>
<td>Data Processor Server</td>
</tr>
<tr>
<td>ERA</td>
<td>Event Responder Application</td>
</tr>
<tr>
<td>FABR</td>
<td>Full Address Based Resolution</td>
</tr>
<tr>
<td>HA</td>
<td>High Availability</td>
</tr>
<tr>
<td>HSS</td>
<td>Home Subscriber Server</td>
</tr>
<tr>
<td>IF</td>
<td>Interface</td>
</tr>
<tr>
<td>IP</td>
<td>Internet Protocol</td>
</tr>
<tr>
<td>IPFE</td>
<td>IP Front End</td>
</tr>
<tr>
<td>LOG</td>
<td>Logging</td>
</tr>
<tr>
<td>MEAS</td>
<td>Measurements</td>
</tr>
<tr>
<td>MEM</td>
<td>Memory</td>
</tr>
<tr>
<td>NP</td>
<td>Number Portability</td>
</tr>
<tr>
<td>OAM</td>
<td>Operations, Administration &amp; Maintenance</td>
</tr>
<tr>
<td>PDRA</td>
<td>Policy DRA</td>
</tr>
<tr>
<td>pSBR</td>
<td>Policy SBR</td>
</tr>
<tr>
<td>PLAT</td>
<td>Platform</td>
</tr>
<tr>
<td>PROC</td>
<td>Process</td>
</tr>
<tr>
<td>PROV</td>
<td>Provisioning</td>
</tr>
<tr>
<td>NAT</td>
<td>Network Address Translation</td>
</tr>
<tr>
<td>RBAR</td>
<td>Range-Based Address Resolution</td>
</tr>
<tr>
<td>REPL</td>
<td>Replication</td>
</tr>
<tr>
<td>SCTP</td>
<td>Stream Control Transmission Protocol</td>
</tr>
<tr>
<td>SDS</td>
<td>Subscriber Database Server</td>
</tr>
<tr>
<td>SIGC</td>
<td>Signaling Compression</td>
</tr>
<tr>
<td>SIP</td>
<td>Session Initiation Protocol Interface</td>
</tr>
<tr>
<td>SL</td>
<td>Selective Logging</td>
</tr>
<tr>
<td>SS7</td>
<td>Signaling System 7</td>
</tr>
<tr>
<td>Type Name</td>
<td>Type</td>
</tr>
<tr>
<td>-----------</td>
<td>------</td>
</tr>
<tr>
<td>SSR</td>
<td>SIP Signaling Router</td>
</tr>
<tr>
<td>STK</td>
<td>EXG Stack</td>
</tr>
<tr>
<td>SW</td>
<td>Software (generic event type)</td>
</tr>
<tr>
<td>TCP</td>
<td>Transmission Control Protocol</td>
</tr>
</tbody>
</table>

### Active alarms elements

This table describes the elements on the **View Active** alarms page.

**Table 60: Active Alarms Elements**

<table>
<thead>
<tr>
<th>Active Alarms Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sequence #</td>
<td>A system-wide unique number assigned to each alarm</td>
</tr>
<tr>
<td>Alarm ID</td>
<td>A unique number assigned to each alarm in the system. See <em>Alarm and event ID ranges</em> for more information.</td>
</tr>
<tr>
<td>Alarm Text</td>
<td>Description of the alarm. The description is truncated to 140 characters. <strong>Note:</strong> The Alarm Text field is not truncated in exports or reports.</td>
</tr>
<tr>
<td>Timestamp</td>
<td>Date and time the alarm occurred (fractional seconds resolution)</td>
</tr>
<tr>
<td>Severity</td>
<td>Alarm severity - Critical, Major, Minor</td>
</tr>
<tr>
<td>Product</td>
<td>Name of the product or application that generated the alarm</td>
</tr>
<tr>
<td>Process</td>
<td>Name of the process that generated the alarm</td>
</tr>
<tr>
<td>NE</td>
<td>Name of the Network Element where the alarm occurred</td>
</tr>
<tr>
<td>Server</td>
<td>Name of the server where the alarm occurred</td>
</tr>
<tr>
<td>Type</td>
<td>Alarm or Event Type, e.g. Process, Disk, Platform. See <em>Alarm and event types</em> for more information.</td>
</tr>
<tr>
<td>Instance</td>
<td>Instance of the alarm, e.g. Link01 or Disk02. The Instance provides additional information to help differentiate two or more alarms with the same number. This field may be blank if differentiation is not necessary</td>
</tr>
</tbody>
</table>
Viewing active alarms

Active alarms are displayed in a scrollable, optionally filterable table. By default, the active alarms are sorted by time stamp with the most recent alarm at the top.

Use this procedure to view active alarms.

**Note:** The alarms and events that appear in View Active vary depending on whether you are logged in to an NOAMP or SOAM. Alarm collection is handled solely by NOAMP servers in systems that do not support SOAMs.

1. Select Alarms & Events > View Active.
   The View Active page appears.
2. If necessary, specify filter criteria and click Go.
   The active alarms are displayed according to the specified criteria.

   The active alarms table updates automatically. When new alarms are generated, the table is automatically updated, and the view returns to the top row of the table.

3. To suspend automatic updates, click any row in the table.
   The following message appears: (Alarm updates are suspended.)

   If a new alarm is generated while automatic updates are suspended, a new message appears:
   (Alarm updates are suspended. Available updates pending.)

   To resume automatic updates, press and hold Ctrl as you click to deselect the selected row.

Active alarms data export elements

This table describes the elements on the View Active Export alarms page.

**Table 61: Schedule Active Alarm Data Export Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
</table>
| Task Name   | Name of the scheduled task | Format: Textbox  
Range: Maximum length is 40 characters; alphanumeric (a-z, A-Z, and 0-9) and minus sign (-). Task Name must begin and end with an alphanumeric character. |
| Description | Description of the scheduled task | Format: Textbox  
Range: Maximum length is 255 characters; alphanumeric (a-z, A-Z, and 0-9) and minus sign (-). Description must begin with an alphanumeric character. |
### Exporting active alarms

You can schedule periodic exports of alarm data from the **Alarms and Events View Active** page. Active alarm data can be exported immediately, or you can schedule exports to occur daily or weekly. If filtering has been applied in the **View Active** page, only filtered data is exported.

During data export, the system automatically creates a CSV file of the filtered data. The file will be available in the file management area until you manually delete it, or until the file is transferred to an alternate location using the Export Server feature. For more information about using **Export Server**, see [Data Export](#).

Alarm details can be exported to a file by clicking the **Export** button on the **View Active** page. The system automatically creates and writes the exported active alarm details to a CSV file in the file management area.

If filtering has been applied in the **View Active** page, only filtered, active alarms are exported.

Use this procedure to export active alarms to a file. Use this procedure to schedule a data export task.

1. **Select Alarms & Events > View Active.** The **View Active** page appears.
2. If necessary, specify filter criteria and click **Go.** The active alarms are displayed according to the specified criteria.
3. **Click Export.** The **Schedule Active Alarm Data Export** page appears.

---

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Export Frequency</td>
<td>Frequency at which the export occurs</td>
<td>Format: Radio button</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Once, Fifteen Minutes, Hourly, Daily, or Weekly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: Once</td>
</tr>
<tr>
<td>Minute</td>
<td>If hourly is selected for Upload Frequency, this is the minute of each hour when the data will be written to the export directory.</td>
<td>Format: Scrolling list</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 0 to 59</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 0</td>
</tr>
<tr>
<td>Time of Day</td>
<td>Time of day the export occurs</td>
<td>Format: Time textbox</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 15-minute increments</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 12:00 AM</td>
</tr>
<tr>
<td>Day of Week</td>
<td>Day of week on which the export occurs</td>
<td>Format: Radio button</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, or Saturday</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: Sunday</td>
</tr>
</tbody>
</table>
4. Enter the Task Name.
   For more information about Task Name, or any field on this page, see Active alarms data export elements.
5. Select the Export Frequency.
   Note: Time of Day is not an option if Export Frequency equals Once.
7. Select the Day of Week.
   Note: Day of Week is not an option if Export Frequency equals Once.
8. Click OK or Apply to initiate the active alarms export task.

Scheduled tasks can be viewed, edited, and deleted, and reports of scheduled tasks can be generated from Status & Manage > Tasks. For more information see:
- Viewing scheduled tasks
- Editing a scheduled task
- Deleting a scheduled task
- Generating a scheduled task report

9. Click Export.
   The file is exported.
10. Click the link in the green message box to go directly to the Status & Manage > Files page.

   - The active alarms are now available in Alarms_20090812_180627.csv.

From the Status & Manage > Files page, you can view a list of files available for download, including the active alarms file you exported during this procedure.

Generating a report of active alarms

Use this procedure to generate a report.

1. Select Alarms & Events > View Active.
   The View Active page appears.
2. Specify filter criteria, if necessary, and click Go.
   The active alarms are displayed according to the specified criteria. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold Ctrl as you click to select specific rows.
3. Click Report.
   The View Active Report is generated. This report can be printed or saved to a file.
4. Click Print to print the report.
5. Click Save to save the report to a file.
Historical alarms and events elements

This table describes the elements on the View History alarms and events page.

Table 62: Historical Alarms Elements

<table>
<thead>
<tr>
<th>Historical Alarms Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sequence #</td>
<td>A system-wide unique number assigned to each alarm/event.</td>
</tr>
<tr>
<td>Event ID</td>
<td>A unique number assigned to each alarm/event in the system.</td>
</tr>
<tr>
<td>Event Text</td>
<td>Description of the alarm/event. The description is truncated to 140 characters. If the description is truncated, a link to the alarm report will be appended.</td>
</tr>
<tr>
<td>Timestamp</td>
<td>Date and time the alarm/event occurred (fractional seconds resolution).</td>
</tr>
<tr>
<td>Severity</td>
<td>Alarm/event severity - Critical, Major, Minor and Info.</td>
</tr>
</tbody>
</table>
| Additional Info           | Any additional information about the alarm/event that might help fix the root cause of the alarm/event. Additional Information is truncated to 140 characters.  
**Note:** Additional Info field is not truncated in exports or reports. |
| Product                   | Name of the product or application that generated the alarm/event. |
| Process                   | Name of the process that generated the alarm/event. |
| NE                        | Name of the Network Element where the alarm/event occurred. |
| Server                    | Name of the server where the alarm/event occurred. |
| Type                      | Alarm or Event Type, e.g. Process, Disk, Platform. See Alarm and event types for more information. |
| Instance                  | Instance of the alarm/event, e.g. Link01 or Disk02. The Instance provides additional information to help differentiate two or more alarms/events with the same number. This field may be blank if differentiation is not necessary. |
Viewing alarm and event history

All historical alarms and events are displayed in a scrollable, optionally filterable table. The historical alarms and events are sorted, by default, by time stamp with the most recent one at the top. Use this procedure to view alarm and event history.

**Note:** The alarms and events that appear in View History vary depending on whether you are logged in to an NOAMP or SOAM. Alarm collection is handled solely by NOAMP servers in systems that do not support SOAMs.

1. Select Alarms & Events > View History.
   The View History page appears.
2. If necessary, specify filter criteria and click Go.
   **Note:** Some fields, such as Additional Info, truncate data to a limited number of characters. When this happens, a More link appears. Click More to view a report that displays all relevant data.

   Historical alarms and events are displayed according to the specified criteria.

   The historical alarms table updates automatically. When new historical data is available, the table is automatically updated, and the view returns to the top row of the table.

3. To suspend automatic updates, click any row in the table.
   The following message appears: (Alarm updates are suspended.)
   If a new alarm is generated while automatic updates are suspended, a new message appears:
   (Alarm updates are suspended. Available updates pending.)
   To resume automatic updates, press and hold Ctrl as you click to deselect the selected row.

Historical events data export elements

This table describes the elements on the View History Export page.

**Table 63: Schedule Event Data Export Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
</table>
| Task Name    | Name of the scheduled task    | Format: Textbox
Range: Maximum length is 40 characters; alphanumeric (a-z, A-Z, and 0-9) and minus sign (-).
Task Name must begin and end with an alphanumeric character. |
| Description  | Description of the scheduled task | Format: Textbox
Range: Maximum length is 255 characters; alphanumeric (a-z, A-Z, and 0-9) and minus sign (-). |
Exporting alarm and event history

You can schedule periodic exports of historical data from the Alarms and Events View History page. Historical data can be exported immediately, or you can schedule exports to occur daily or weekly. If filtering has been applied in the View History page, only filtered data is exported.

During data export, the system automatically creates a CSV file of the filtered data. The file will be available in the file management area until you manually delete it, or until the file is transferred to an alternate location using the Export Server feature. For more information about using Export Server, see Data Export.

The details of historical alarms and events can be exported to a file by clicking the Export button on the View History page. The system automatically creates and writes the exported historical alarm details to a CSV file in the file management area.

If filtering has been applied in the View History page, only filtered historical alarms and events are exported. Use this procedure to export alarm and event history to a file. Use this procedure to schedule a data export task.

1. Select Alarms & Events > View History.
   The View History page appears.

2. If necessary, specify filter criteria and click Go.
   The historical alarms and events are displayed according to the specified criteria.
3. Click Export.
The Schedule Event Data Export page appears.

4. Enter the Task Name.
   For more information about Task Name, or any field on this page, see Historical events data export elements.

5. Select the Export Frequency.

6. If you selected Hourly, specify the Minutes.

7. Select the Time of Day.
   Note: Time of Day is not an option if Export Frequency equals Once.

8. Select the Day of Week.
   Note: Day of Week is not an option if Export Frequency equals Once.

9. Click OK or Apply to initiate the data export task.
   The data export task is scheduled. From the Status & Manage > Files page, you can view a list of files available for download, including the alarm history file you exported during this procedure. For more information, see Displaying the file list.

   Scheduled tasks can be viewed, edited, and deleted, and reports of scheduled tasks can be generated from Status & Manage > Tasks. For more information see:
   - Viewing scheduled tasks
   - Editing a scheduled task
   - Deleting a scheduled task
   - Generating a scheduled task report

10. Click Export.
    The file is exported.

11. Click the link in the green message box to go directly to the Status & Manage > Files page.
    
    Note: The alarm and event history is currently being exported to Events_20090812_175538.csv.

    From the Status & Manage > Files page, you can view a list of files available for download, including the alarm history file you exported during this procedure. For more information, see .

Generating a report of historical alarms and events

Use this procedure to generate a report.

1. Select Alarms & Events > View History.
   The View History page appears.

2. Specify filter criteria, if necessary, and click Go.
   The historical alarms and events are displayed according to the specified criteria.

3. Click Report.
   The View History Report is generated. This report can be printed or saved to a file.
4. Click **Print** to print the report.
5. Click **Save** to save the report to a file.

### View Trap Log

The **View Trap Log** page allows you to monitor traps from external application equipment, such as switches and enclosures. The purpose of monitoring traps is to gain early warning of possible service impacting conditions. **View Trap Log** provides a visual indicator of active, existing conditions. It also provides a detailed log recording the historical conditions present in the external monitored hardware and important background information for investigating the root cause of the condition.

### View Trap Log elements

This table describes the elements on the **View Trap Log** page.

**Table 64: View Trap Log Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Timestamp</td>
<td>The timestamp (in UTC) when the trap record was collected on the current system.</td>
</tr>
<tr>
<td>OID</td>
<td>The Object Identifier (OID) for the trap.</td>
</tr>
<tr>
<td>upTime</td>
<td>The uptime as reported by the monitored external equipment.</td>
</tr>
<tr>
<td>Trap Collector</td>
<td>The name of the server that first logged the trap.</td>
</tr>
<tr>
<td>Trap Source</td>
<td>The external hostname (or IP, if name cannot be resolved) for the trap source.</td>
</tr>
<tr>
<td>VarBinds</td>
<td>The OID/value pairs found in the varbind list.</td>
</tr>
<tr>
<td><strong>Note:</strong></td>
<td>Only the first few OID/value pairs will be displayed. A link to the report for the record will be added if the varbind list is truncated.</td>
</tr>
<tr>
<td>Acknowledge All</td>
<td>When the <strong>Acknowledge All</strong> button is clicked, up to 2000 traps selected by the filter are cleared. Acknowledged traps are removed from both the trap count indicator and the <strong>View Trap Log</strong> page.</td>
</tr>
<tr>
<td>Acknowledge</td>
<td><strong>Note:</strong> <strong>Acknowledge All</strong> is the default setting for this button. When one or more traps are selected, the button toggles to <strong>Acknowledge</strong>, and only the selected traps are affected.</td>
</tr>
</tbody>
</table>
When the **Unacknowledge All** button is clicked, all previously acknowledged traps selected by the filter reappear on the page. Unacknowledged traps are added to the trap count indicator.

**Note:** **Unacknowledge All** is the default setting for this button. When one or more traps are selected, the button toggles to **Unacknowledge**, and only the selected traps are affected.

When the **Report All** button is clicked, a report is generated that contains information about the first 25 traps selected by the filter.

**Note:** **Report All** is the default setting for this button. When one or more traps are selected, the button toggles to **Report**, and only the selected traps are included in the report.

Selection of this checkbox shows (if checked) or hides (if unchecked) the acknowledged trap records.

**Note:** This checkbox is a filter option that is only available on the **View Trap Log** page.

### Viewing trap logs

Trap logs are displayed in a scrollable, optionally filterable table.

1. Select **Alarms & Events > View Trap Log**.
   The **View Trap Log** page appears.
2. If necessary, specify filter criteria and click **Go**.
3. If necessary, click to select any traps you want to acknowledge.
   **Note:** Acknowledging a trap will cause the trap to be removed from the table and from the trap count indicator. For more information, see View Trap Log elements.
   Alternately, click **Acknowledge All** to acknowledge all traps, or click **Unacknowledge All** to show all traps in the table once again.
   The trap log table updates automatically. When new traps are available, the table is automatically updated, and the view returns to the top row of the table.
4. To suspend automatic updates, click any row in the table.
   The following message appears: *(SNMP Trap updates are suspended.)*
   If a new trap is generated while automatic updates are suspended, a new message appears: *(SNMP Trap updates are suspended. Available updates pending.)*
   To resume automatic updates, press and hold **Ctrl** as you click to deselect the selected row.
# View Trap Log Report elements

This table describes the elements on the View Trap Log Report page.

**Table 65: View Trap Log Report Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>acked</td>
<td>Indicates whether the trap has been acknowledged. Value = True or False</td>
</tr>
<tr>
<td>duplicate</td>
<td>Indicates whether the trap has been marked as a duplicate. Value = True or False</td>
</tr>
<tr>
<td>trapId</td>
<td>The trap ID is an internal sequence number to identify specific traps from the same source.</td>
</tr>
<tr>
<td>OID</td>
<td>The Object Identifier (OID) for the trap.</td>
</tr>
<tr>
<td>upTime</td>
<td>The upTime as reported by the monitored external equipment.</td>
</tr>
<tr>
<td>srcNode</td>
<td>The name of the server that first logged the trap.</td>
</tr>
<tr>
<td>networkElement</td>
<td>The Network Element of the server that first logged the trap.</td>
</tr>
</tbody>
</table>
| timeStamp    | The timestamp (in UTC) when the trap record was collected on the current system.  
Note: This is the timestamp used when specifying the collection interval. |
| srcTimeStamp | The time (in UTC) when the specific trap record was received at the system that first logged the trap. |
| Trap Source  | The external hostname (or IP, if name cannot be resolved) for the trap source. |
| trapSourceIP | The IP address of the external hardware being monitored.                    |
| varbind      | The specific OID/value pairs found in the varbind list. There will be a varbind entry for each varbind in the logged trap record. |
Generating a trap log report

Use this procedure to generate a report.

1. Select Alarms & Events > View Trap Log.
   The View Trap Log page appears.
2. Click to select the trap log for which you want to create a report.
   Note: If no trap is selected, the report will contain data about the first 25 traps selected by the filter. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold Ctrl as you click to select specific rows.
3. Click Report.
   Note: When no trap is selected, the button toggles to Report All.
   The View Trap Log Report page appears.
4. Click Print to print the report, or click Save to save a text file of the report.
Chapter 5

Security Log

Topics:

- Security Log View History elements.....127
- Viewing security log files.....127
- Security log data export elements .....128
- Exporting security log files.....129
- Generating a Security Log report.....130

This section provides an overview of security log options. The Security Log page allows you to view the historical security logs from all configured servers. Security logs are displayed in a scrollable, optionally filterable table. Security log data can be exported and then retrieved from the Status & Manage > Files page.

The Export function allows you to export security log files from one or more servers to the file management storage area of the server to which your GUI session is connected. Files in the file management storage area can be viewed from the Status & Manage > Files page. The logging feature is an OAM function, so you can be connected to either a NOAMP server or an SOAM server (but not an MP server).

The system automatically creates and writes the exported security log details to a CSV file in the file management area, as the following figure shows. If filtering has been applied in the View Active page, only filtered active alarms are exported.

CSV files can be downloaded from the file management storage area to your computer, such as your client PC, using the Status & Manage > Files page. See Files for steps on how to download files to your computer.
Security Log View History elements

This table describes the elements of the Security Log > View History page.

Table 66: Security Log View History Elements

<table>
<thead>
<tr>
<th>Security Log History Element</th>
<th>Element Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Timestamp</td>
<td>The date and time the security record was generated (fractional seconds resolution).</td>
</tr>
<tr>
<td>User</td>
<td>The user initiating the action.</td>
</tr>
<tr>
<td>Sess ID</td>
<td>The session identifier.</td>
</tr>
<tr>
<td>Remote IP</td>
<td>The remote IP address for the user.</td>
</tr>
<tr>
<td>Message</td>
<td>Summary details about the action which generated the security record.</td>
</tr>
<tr>
<td>Status</td>
<td>The status of the action, either SUCCESS or ERROR.</td>
</tr>
<tr>
<td>Screen</td>
<td>The page on which the action occurred, the Login page, for example.</td>
</tr>
<tr>
<td>Action</td>
<td>The user action, login, for example.</td>
</tr>
<tr>
<td>Details</td>
<td>Additional details about the action which generated the security record.</td>
</tr>
<tr>
<td>Server</td>
<td>The server which processed the action.</td>
</tr>
</tbody>
</table>

Viewing security log files

Use this procedure to view security log files.

   The View History page appears.

2. Specify the Collection Interval.

3. If necessary, specify filter criteria and click Go.

   Note: Some fields, such as Details, truncate data to a limited number of characters. When this happens, a More link appears. Click More to view a report that displays all relevant data.

   The security log history is displayed according to the specified criteria.
## Security log data export elements

This table describes the elements on the View History Export Security Log page.

### Table 67: Schedule Security Log Data Export Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
</table>
| Task Name            | Name of the scheduled task           | Format: Textbox
                                | Range: Maximum length is 40 characters; alphanumeric (a-z, A-Z, and 0-9) and minus sign (-). Task Name must begin and end with an alphanumeric character. |
| Description          | Description of the scheduled task    | Format: Textbox
                                | Range: Maximum length is 255 characters; alphanumeric (a-z, A-Z, and 0-9) and minus sign (-). Description must begin with an alphanumeric character. |
| Export Frequency     | Frequency at which the export occurs | Format: Radio button
                                | Range: Fifteen Minutes, Once, Hourly, Weekly, or Daily
                                | Default: Once |
| Minute               | Minute of each hour when data will be written to export directory - only selected if Export Frequency is hourly | Format: Textbox or Scrolling List
                                | Range: 0 to 59
                                | Default: 0 |
| Time of Day          | Time of day the export occurs       | Format: Scrolling List
                                | Range: 15-minute increments
                                | Default: 12:00 AM |
| Day of Week          | Day of week on which the export occurs | Format: Radio button
                                | Range: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, or Saturday
                                | Default: Sunday |
Exporting security log files

You can schedule periodic exports of security log data from the Security Log View History page. Security log data can be exported immediately, or you can schedule exports to occur daily or weekly. If filtering has been applied in the View History page, only filtered data is exported.

During data export, the system automatically creates a CSV file of the filtered data. The file will be available in the file management area until you manually delete it, or until the file is transferred to an alternate location using the Export Server feature. For more information about using Export Server, see Data Export.

Use this procedure to export security log files. Use this procedure to schedule a data export task.

   The View History page appears.

2. If necessary, specify filter criteria and click Go.
   The security log files are displayed according to the specified criteria.

3. Click Export.
   The Schedule Security Log Data Export page appears.

4. Enter the Task Name.
   For more information about Task Name, or any field on this page, see Security log data export elements.

5. Enter a Description for the export task.

6. Select the Export Frequency.

7. If you selected Hourly as the export frequency, select the Minute of each hour for the data export.

8. Select the Time of Day.
   Note: Time of Day is not an option if Export Frequency equals Once.

9. Select the Day of Week.
   Note: Day of Week is not an option if Export Frequency equals Once.

10. Click OK or Apply to initiate the security log export task.

    From the Status & Manage > Files page, you can view a list of files available for download, including the file you exported during this procedure. For more information, see Displaying the file list.

    Scheduled tasks can be viewed, edited, and deleted, and reports of scheduled tasks can be generated from Status & Manage > Tasks. For more information see:

    • Viewing scheduled tasks
    • Editing a scheduled task
    • Deleting a scheduled task
    • Generating a scheduled task report

11. Click Export.
    The file is exported.

12. Click the link in the green message box to go directly to the Status & Manage > Files page.
From the Status & Manage > Files page, you can view a list of files available for download, including the security log history you exported during this procedure.

If an export fails for any reason, an error message appears indicating this failure.

Generating a Security Log report

Use this procedure to generate a report.

1. Select Security Log > View History. The View History page appears.

2. Specify the Collection Interval.

3. Specify the filter criteria, if necessary, and click Go. The security log files are displayed according to the specified criteria. Alternately, you can select multiple rows and generate a report using those. To select multiple rows, press and hold Ctrl as you click to select specific rows.

4. Click Report. The Security Log Report is generated. This report can be printed or saved to a file.

5. Click Print to print the report.

6. Click Save to save the report to a file.
Chapter 6

Status and Manage

Topics:

- Network Elements.....132
- Server.....133
- HA (High Availability).....140
- Database.....142
- KPIs.....151
- Processes.....153
- Tasks.....155
- Files.....161

This section describes how to view and manage the various types of data generated by the system.
Network Elements

The Network Elements page provides the status of network elements as well as a location in which you can manage Customer Router Monitoring. Customer Router Monitoring, if enabled, monitors connectivity from the system to customer IMI and XMI network gateways.

Network elements status elements

This table describes the elements of the Status & Manage > Network Elements page.

Table 68: Network Elements Status Elements

<table>
<thead>
<tr>
<th>Network Elements Status Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Element Name</td>
<td>The network element name associated with each server hostname. Each configured network element in the system is listed here.</td>
</tr>
<tr>
<td>Type</td>
<td>The network element type.</td>
</tr>
<tr>
<td>Customer Router Monitoring</td>
<td>Indicates whether router monitoring is enabled or disabled.</td>
</tr>
<tr>
<td>Enable Ping</td>
<td>A button that enables Customer Router Monitoring for the selected network element.</td>
</tr>
<tr>
<td>Disable Ping</td>
<td>A button that disables Customer Router Monitoring for the selected network element.</td>
</tr>
</tbody>
</table>

Enabling and disabling ping on Network Elements

This procedure describes how to enable or disable Customer Router Monitoring on selected Network Elements.

1. Select Status & Manage > Network Elements.
   The Network Elements Status & Manage page appears.
2. Click to select a Network Element.
3. Click Enable Ping to enable Customer Router Monitoring, or click Disable Ping to disable Customer Router Monitoring.
   A confirmation window appears.
4. Click OK to continue.
   A progress bar that displays the message "Please wait..." appears.

A message appears in the Information area of the screen to confirm the success of the procedure. The Customer Router Monitoring status has been changed.

If the procedure fails, an error message appears. Repeat steps Step 2 through Step 4. If the problem persists, contact the Tekelec Customer Care Center.
Server

The **Server** page provides a single point for monitoring collected data, isolating problems, and performing actions required for server maintenance. This page provides roll-up status for six subsystems on each server defined in the network. You can navigate to individual subsystem status pages for more detailed information with a single click on the **Server** page.

Server status elements

This table describes the elements on the **Status & Manage > Server** page.

**Table 69: Server Status Elements**

<table>
<thead>
<tr>
<th>Server Status Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Element</td>
<td>The network element name associated with each Server Hostname.</td>
</tr>
<tr>
<td>Server Hostname</td>
<td>The server hostname. All servers in the system are listed here.</td>
</tr>
<tr>
<td>Appl State</td>
<td>An administrative state that reflects the state of the application running on each server. Possible states are Enabled, Disabled, and Unk (Unknown indicates the application state cannot be determined due to an error).</td>
</tr>
<tr>
<td>Alm</td>
<td>Aggregated alarm status for each server. Possible values are Norm, Err, Warn, and Unk.</td>
</tr>
<tr>
<td>DB</td>
<td>Aggregated database status for each server. Possible values are Norm, Err, Warn, Unk, and Man.</td>
</tr>
<tr>
<td>Reporting Status</td>
<td>Reporting status for each server. Possible values are Norm, Err, Warn, Unk, and Man.</td>
</tr>
<tr>
<td>Proc</td>
<td>Aggregated process status for each server. Possible values are Norm, Err, Unk, and Man.</td>
</tr>
</tbody>
</table>

Server Status

Each server collects performance data and status information for several subsystems. Since the system may consist of hundreds of geographically diverse servers, you need the ability to monitor this data and quickly isolate problems.

There are several aspects to monitoring server status. You can monitor the administrative state of each server in the system, as well as the status of the alarms, replication, collection, high availability, database, and process systems on each server.
The Application State field for each server displays the current administrative state of the application running on that server. Stopping application software places it in the Disabled Application State. Restarting application software places it in the Enabled Application State. Servers that are restarted by clicking Restart will restart all application processes, regardless of their current state.

Note: Enabled and Disabled are administrative states. They do not reflect the current status or running state of the application software.

The Collection subsystem gathers status and alarm information from all other subsystems. Each of these subsystems reports varying degrees and severities of status. The status reported is not the same between subsystems. For this reason, the Server Status page provides a common status reporting framework to help identify problems at a server level.

Reporting status framework

This table describes the reporting framework:

Table 70: Reporting Status Framework

<table>
<thead>
<tr>
<th>Reporting Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Norm (Normal)</td>
<td>The subsystem is operating as expected.</td>
</tr>
<tr>
<td>Warn (Warning)</td>
<td>The subsystem is experiencing one or more minor problems.</td>
</tr>
<tr>
<td>Err (Error)</td>
<td>The subsystem is experiencing one or more Major or Critical problems.</td>
</tr>
<tr>
<td>Man (Manual Maintenance)</td>
<td>The subsystem has been placed in a manually assigned state.</td>
</tr>
<tr>
<td>Unk (Unknown)</td>
<td>No information is available for the subsystem. When there is a problem gathering data in the Alarm, HA, or Database subsystems, the Collection subsystem sends a status of unknown.</td>
</tr>
</tbody>
</table>

Not all of the subsystems report status per server. The HA Status subsystem shares some status information between two servers. The Server page combines status information into a single status per subsystem per server.

How status is reported for each subsystem is explained in more detail in these sections:

- Alarm status elements
- HA status elements
- Database status elements
- Process status elements

Alarm status elements

Alarm status is derived from all of the alarms present on a server. For information on the alarms subsystem, see Alarms and events defined. This table describes the possible alarm severities and their equivalent reporting statuses on the Server page.
Table 71: Alarm Status vs Reporting Status

<table>
<thead>
<tr>
<th>Alarm Status</th>
<th>Reporting Status Equivalent</th>
<th>Priority</th>
<th>Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unknown</td>
<td>Unk</td>
<td>1 (highest)</td>
<td>Red</td>
</tr>
<tr>
<td>Critical</td>
<td>Err</td>
<td>2</td>
<td>Red</td>
</tr>
<tr>
<td>Major</td>
<td>Err</td>
<td>3</td>
<td>Orange</td>
</tr>
<tr>
<td>Minor</td>
<td>Warn</td>
<td>4</td>
<td>Yellow</td>
</tr>
<tr>
<td>None</td>
<td>Norm</td>
<td>5 (lowest)</td>
<td>-</td>
</tr>
</tbody>
</table>

Database status elements

The Server page combines the individual status, maintenance, and the collection delivery mechanism into a single database status. The highest priority status is the one reported to the Server page.

Note: Unknown is the status reported when a failure prevents the reporting or the collection of database status.

Table 72: Database Status vs Reporting Status

<table>
<thead>
<tr>
<th>Database Status</th>
<th>Reporting Status Equivalent</th>
<th>Priority</th>
<th>Color</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Maintenance in Progress</td>
<td>Maintenance NOT in Progress</td>
<td></td>
</tr>
<tr>
<td>Unknown</td>
<td>Unk</td>
<td>Unk</td>
<td>1 (highest)</td>
</tr>
<tr>
<td>Critical</td>
<td>Man</td>
<td>Err</td>
<td>2</td>
</tr>
<tr>
<td>Major</td>
<td>Man</td>
<td>Err</td>
<td>3</td>
</tr>
<tr>
<td>Minor</td>
<td>Man</td>
<td>Warn</td>
<td>4</td>
</tr>
<tr>
<td>Normal</td>
<td>Man</td>
<td>Norm</td>
<td>5 (lowest)</td>
</tr>
</tbody>
</table>

HA status elements

HA Status is derived from the HA Status and HA Availability fields on the HA Status page. The collection mechanism is combined with status and availability but not with the forced standby state.

The Server page reports High Availability manual maintenance status (forced standby) differently from other status subsystems. Most manual maintenance statuses are stored on the affected server, collected to the reporting server, and displayed. The forced standby state is replicated rather than collected, and is therefore available directly on the reporting server.

Note: Unknown is the status reported when a failure prevents the reporting or the collection of HA availability.
Table 73: HA Status vs Reporting Status

<table>
<thead>
<tr>
<th>HA Status</th>
<th>Reporting Status Equivalent</th>
<th>Priority</th>
<th>Color</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Forced Standby</td>
<td>NOT Forced Standby</td>
<td></td>
</tr>
<tr>
<td>Unknown</td>
<td>Man</td>
<td>Unk</td>
<td>1 (highest)</td>
</tr>
<tr>
<td>Offline</td>
<td>Man</td>
<td>Err</td>
<td>2</td>
</tr>
<tr>
<td>Failed</td>
<td>Man</td>
<td>Err</td>
<td>3</td>
</tr>
<tr>
<td>Degraded</td>
<td>Man</td>
<td>Warn</td>
<td>4</td>
</tr>
<tr>
<td>Normal</td>
<td>Man</td>
<td>Norm</td>
<td>5 (lowest)</td>
</tr>
</tbody>
</table>

Process status elements

The Server page combines the individual process status and the collection delivery mechanism into a single process status. The highest priority status is the one reported to the Status page. Processes which are intentionally not running on the server do not show up in process status.

Note: Unknown is the status reported when a failure prevents the reporting or the collection of process status.

Table 74: Process Status vs Reporting Status

<table>
<thead>
<tr>
<th>Process Status</th>
<th>Reporting Status Equivalent</th>
<th>Priority</th>
<th>Color</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Application Disabled</td>
<td>Application Enabled</td>
<td></td>
</tr>
<tr>
<td>Unknown</td>
<td>Man</td>
<td>Unk</td>
<td>1 (highest)</td>
</tr>
<tr>
<td>Pend</td>
<td>Man</td>
<td>Err</td>
<td>2</td>
</tr>
<tr>
<td>Kill</td>
<td>Man</td>
<td>Norm</td>
<td>3</td>
</tr>
<tr>
<td>Up</td>
<td>Man</td>
<td>Norm</td>
<td>4 (lowest)</td>
</tr>
</tbody>
</table>

Server errors

There are three ways to view servers with alarm status other than Normal:

- **Viewing the Server Status page**: All servers appear on this page along with the highest alarm for each subsystem.
- **Mousing over an aggregated server status**: The underlying status reported by the subsystem appears when the cursor moves over that status.
- **Viewing the aggregated server status**: The aggregated status for each subsystem is a link to the selected subsystem’s page. The page provides details for the selected server only. Click on the link to view the status for the selected server.
Aggregated server status elements

Clicking a status link opens the status page that corresponds to the selected column and filters that page by the server corresponding to the selected row.

Table 75: Click-Through Status Screen

<table>
<thead>
<tr>
<th>Server Status Column</th>
<th>Corresponding Status Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alm</td>
<td>Alarm History Page - see Viewing alarm and event history</td>
</tr>
<tr>
<td>DB</td>
<td>Database Status Page - see Database</td>
</tr>
<tr>
<td>HA</td>
<td>High Availability Status Page - see HA (High Availability)</td>
</tr>
<tr>
<td>Proc</td>
<td>Processes Page - see Processes</td>
</tr>
</tbody>
</table>

Displaying aggregated server status

Use this procedure to display a corresponding status page:

1. Select Status & Manage > Server.
   The Server Status page appears.
2. Click the status field for which you want to view more details.
   The related status page appears with only the selected server in the status table.

Stopping the application

Use this procedure when the application on a server needs to be stopped. Stopping the application software places it in the Disabled Application state. Examples of when to stop the application include times when you need to delete a server, change a server role, or perform a system restore.

GUI sessions are not affected by the stop and restart application software actions. You may continue to use the GUI as these actions progress. You may use GUI sessions connected to servers with stopped application software. GUI provisioning may be affected if the server is the active NOAMP server. Stopping and starting application software may cause a switchover as well; you can observe changes in the status of those servers from the Server Status page.

**Warning:** Do not click Stop for an application until you have assessed the impact on the system. Stopping the application on a server can adversely affect processes on this server and/or other servers in the network element.

1. Select Status & Manage > Server.
   The Server Status page appears.
2. Click to select the server you want to stop.
Alternately, you can select multiple servers to stop. To select multiple rows, press and hold Ctrl as you click to select specific rows.

3. Click **Stop**.

A warning message appears:

*Are you sure you wish to stop application software on the following server(s)?* <server name>

4. Click **OK** to continue.

Application processes are disabled on this server. Stopping the application or restarting running software influences the High Availability subsystem by raising an alarm. Stopping application software affects server processing in the following ways:

- Servers continue to emit alarms and collect measurements.
- NOAMP and SOAM servers continue to publish replicated data and accept GUI connections.
- SOAM and Message processing servers continue to subscribe to replicated data.
- NOAMP servers do not accept provisioning/configuration changes.
- MP servers do not maintain signaling connections nor process messages.

**Restarting the application**

If the **Application State** displays Disabled, **Restart** starts the software. If the **Application State** displays Enabled, **Restart** stops and then starts the software. Restarting the software places it in the enabled state.

A Restart can be used:

- To restart a newly created server, which has software in the disabled state.
- When a server is removed and re-added to topology and has software in the disabled state.

GUI sessions are not affected by the restart application software action. You may continue to use the GUI as these actions progress. You may use GUI sessions connected to servers with application software being restarted. GUI provisioning may be affected if the server is the active NOAMP server. Stopping and starting application software may cause a switchover as well; you can observe changes in the status of these servers from the **Server Status** page.

**Warning:** Do not click **Restart** for an application until you have assessed the impact on the system. Restarting the application on a server can adversely affect processes on this server and/or other servers in the network element.

Use this procedure to restart the application on a server:

1. Select **Status & Manage > Server**.
   
The Server Status page appears.

2. Click to select the server you want to restart.
   
   Alternately, you can select multiple servers to restart. To select multiple rows, press and hold Ctrl as you click to select specific rows.

3. Click **Restart**

   A warning message appears:

   *Are you sure you wish to restart application software on the following server(s)?* <server name>
4. Click OK to continue.

Application processes are restarted on this server. Restarting running software influences the High Availability subsystem by raising an alarm. If the software is running when the Restart is selected, the stopping of the software affects server processing in the following ways:

- Servers continue to emit alarms and collect measurements.
- NOAMP and SOAM servers continue to publish replicated data and accept GUI connections.
- SOAM and Message processing servers continue to subscribe to replicated data.
- NOAMP servers do not accept provisioning/configuration changes.
- Message Processing servers do not maintain signaling connections nor process messages.

Rebooting a server

A server should not be rebooted until you have assessed the full impact on the system. This list describes what happens when servers of different roles are rebooted:

- **OAM Server controlling GUI session:** Reboot of OAM Servers ends all GUI sessions controlled by that server. Note that the reboot may reboot the server controlling your GUI session. After the reboot sequence completes, you can re-establish a GUI session with the rebooted server. You are presented with a login screen and will need to re-authenticate to create a new session.
- **Active OAM Server:** Stopping and starting application software may cause a switchover. You have different capabilities on Active vs. Standby OAM servers, depending on the feature. For example, provisioning is only allowed from the Active NOAMP server.
- **Other Servers:** Rebooting Message Processing servers and Standby OAM servers without GUI sessions has no direct GUI impact. You can observe changes in the status of these servers. A BR tag was used here in the original source.

**Warning:** Do not click Reboot for a server until you have assessed the impact on the system. Reboot temporarily halts all services on the designated server; do not perform a Reboot unless other servers within the network element can take over the traffic load.

Use this procedure to reboot a server:

1. Select **Status & Manage > Server**.

   The **Server Status** page appears.

2. Click to select the server you want to reboot.

   Alternately, you can select multiple servers to reboot. To select multiple rows, press and hold **Ctrl** as you click to select specific rows.

3. Click **Reboot**.

   A warning message appears:

   **Are you sure you wish to reboot the following server(s)? <server name>**

4. Click **OK** to continue.

   The specified server is rebooted. Rebooting the server influences the High Availability subsystem. The rebooted server’s mate no longer detects HA heartbeats and raises an alarm.
HA (High Availability)

HA Status provides the status of the HA relationships for OAM and MP servers, which are configured to run as either active-standby server pairs or individual servers. The internal status fields are used to map to a Derived HA Status. The Derived HA Status is displayed as the HA Status.

The Availability state of a server is used by HA to determine when a switchover is necessary. Availability is ranked with a score. A lower score is better and means the server is in better health. The decision to switchover is based on this score. The switchover will only occur if a Standby server is deemed to be in better health (has a lower score) than an Active server. If the Standby’s score is equal to or higher than the Active’s score, then a switchover does not occur. In the HA Status screen, the server taking over shows its HA Status going to Active and HA Role going to Providing Service. The mate will show its unhealthier status.

Availability states are driven from conditions or events which have occurred on a server. As events and conditions change on a server, its Availability status can change. Depending on the set of conditions on an Active-Standby server pair, a switchover may occur.

HA status elements

The HA page displays detailed status of how HA is working in the entire network in tabular form. This table describes the details displayed for all servers:

Table 76: HA Status Elements

<table>
<thead>
<tr>
<th>HA Status Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hostname</td>
<td>The server’s hostname.</td>
</tr>
<tr>
<td>OAM Max HA Role</td>
<td>The observed maximum high availability role among all resources in policy 0 on the server:</td>
</tr>
<tr>
<td></td>
<td>• Active: Server is running as the Active server. It is providing service and owns the VIP.</td>
</tr>
<tr>
<td></td>
<td>• Standby: Server is running as the Standby server. It is ready to provide service in the event of a switch over.</td>
</tr>
<tr>
<td></td>
<td>• Spare: Server is running as the Spare server.</td>
</tr>
<tr>
<td></td>
<td>• Observer: Server is running as the Observer server.</td>
</tr>
<tr>
<td></td>
<td>• OOS: Server is out of service.</td>
</tr>
<tr>
<td>Application Max HA Role</td>
<td>The observed maximum HA role among all resources in all other policies on the server:</td>
</tr>
<tr>
<td></td>
<td>• Active: Server is running as the Active server. It is providing service and owns the VIP.</td>
</tr>
<tr>
<td></td>
<td>• Standby: Server is running as the Standby server. It is ready to provide service in the event of a switch over.</td>
</tr>
<tr>
<td>HA Status Element</td>
<td>Description</td>
</tr>
<tr>
<td>---------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>• Spare: Server is running as the Spare server.</td>
<td></td>
</tr>
<tr>
<td>• Observer: Server is running as the Observer server.</td>
<td></td>
</tr>
<tr>
<td>• OOS: Server is out of service.</td>
<td></td>
</tr>
</tbody>
</table>

Max Allowed HA Role
The maximum allowed HA role that the server is expected to achieve across all policies: Defaults are:
• NOAMP: Active
• SOAM: Active
• MP: Active
• Query Server: Observer

Mate Hostname List
List of possible hostnames that can act as the server’s mate.

Network Element
The network element that the server belongs to.

Server Role
The server’s role (Query Server, or MP for Message Processor).

Active VIPs
An indication of all VIPs that are active on the server

Viewing HA status data
Use this procedure to view HA status data:
Select Status & Manage > HA.
The HA Status page appears.

Modifying the HA Status
Use this procedure to modify the HA status:
1. Select Status & Manage > HA.
   The HA Status and Manage page appears.
2. Click Edit.
3. Change the Max Allowed HA Role for any hostname on the list.
   Note: At least one NOAMP must remain active on the network.
4. Click Ok to save the changes.
The modifications are written to the database. The change takes effect immediately.
Sorting HA status data

HA status data is not displayed in a particular default order. To sort the HA status data, click on any of the column headers in the HA status table to sort the table by that column. Clicking again on the same column header reverses the direction of the sort (ascending or descending). To return to the table's original ordering, click Status & Manage > HA.

Database

The Database page provides:

• The ability to disable and enable provisioning system-wide on active NOAMPs and site-wide on the active SOAM.
• Database status information for each server in the network. The system tracks alarms associated with a database and displays this information on the Database page.
• Access to several database functions. These functions include: inhibiting and restoring provisioning and configuration updates to the system; backing up and restoring a database (and the status of these functions); displaying a database status report; inhibiting/allowing replication; and comparing a backed up and archived database to an existing database. With the exceptions of restore and replication, these functions affect a single OAM server only.
• The status of database backups.
• The durability status.

Database status elements

The Database page displays status information and functions on a per server basis. This table describes the elements on the Status & Manage Database page.

Note: At the top of the Database Status and Manage screen is an Info display. Database maintenance operations, for example, automatic and manual backups, or restore messages, are listed in this information display. While not technically a status table element, this display provides important information and should be viewed periodically.

Table 77: Database Status Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Element</td>
<td>The name of the Network Element to which the server belongs.</td>
</tr>
<tr>
<td>Server</td>
<td>Name of the Server.</td>
</tr>
<tr>
<td>Role</td>
<td>The role the server plays in the system.</td>
</tr>
<tr>
<td>OAM Max HA Role</td>
<td>The observed maximum high availability role among all resources in policy 0 on the server:</td>
</tr>
<tr>
<td></td>
<td>• Active: Server is running as the Active server.</td>
</tr>
<tr>
<td>Element</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Standby:</td>
<td>Server is running as the Standby server. It is ready to provide service in the event of a switch over.</td>
</tr>
<tr>
<td>Spare:</td>
<td>Server is running as the Spare server.</td>
</tr>
<tr>
<td>Observer:</td>
<td>Server is running as the Observer server.</td>
</tr>
<tr>
<td>OOS:</td>
<td>Server is out of service.</td>
</tr>
<tr>
<td>Application Max HA Role</td>
<td>The observed maximum HA role among all resources in all other policies on the server:</td>
</tr>
<tr>
<td>Active:</td>
<td>Server is running as the Active server for application policies.</td>
</tr>
<tr>
<td>Standby:</td>
<td>Server is running as the Standby server. It is ready to provide service in the event of a switch over.</td>
</tr>
<tr>
<td>Spare:</td>
<td>Server is running as the Spare server.</td>
</tr>
<tr>
<td>Observer:</td>
<td>Server is running as the Observer server.</td>
</tr>
<tr>
<td>OOS:</td>
<td>Server is out of service.</td>
</tr>
<tr>
<td>Status</td>
<td>Alarm status for a server; status is reported for a server as the highest severity of all database alarms associated with that server. The status of the server affects the color of that server row:</td>
</tr>
<tr>
<td>Normal -</td>
<td>No alarms related to DB status (no change in background color).</td>
</tr>
<tr>
<td>Minor -</td>
<td>The server has raised a minor alarm that relates to DB status (yellow background).</td>
</tr>
<tr>
<td>Major -</td>
<td>The server has raised a major alarm that relates to DB status (orange background).</td>
</tr>
<tr>
<td>Critical -</td>
<td>The server has raised a critical alarm that relates to DB status (red background).</td>
</tr>
<tr>
<td>Unknown -</td>
<td>Alarm collection is not possible or reports an error (red background).</td>
</tr>
<tr>
<td>DB Level</td>
<td>The database update level on a server. This value is incremented by certain types of database updates and allows the user to compare DB levels across different servers.</td>
</tr>
<tr>
<td>OAM Repl Status</td>
<td>OAM Replication status for a server as reported by COMCOL:</td>
</tr>
<tr>
<td>Unknown -</td>
<td>no current status information.</td>
</tr>
<tr>
<td>Normal -</td>
<td>all links are normal.</td>
</tr>
<tr>
<td>Degraded -</td>
<td>some replication links are up, some are down.</td>
</tr>
<tr>
<td>Element</td>
<td>Description</td>
</tr>
<tr>
<td>---------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>• Failed - all replication links to this server are down or failed.</td>
</tr>
<tr>
<td></td>
<td>• Not Applicable - replication does not apply.</td>
</tr>
<tr>
<td></td>
<td>• Not Configured - replication is not configured.</td>
</tr>
<tr>
<td></td>
<td>• Auditing - all links are auditing or normal, zero links are down.</td>
</tr>
<tr>
<td>SIG Repl Status</td>
<td>Signaling Replication status for a server as reported by COMCOL:</td>
</tr>
<tr>
<td></td>
<td>• Unknown - no current status information.</td>
</tr>
<tr>
<td></td>
<td>• Normal - all links are normal.</td>
</tr>
<tr>
<td></td>
<td>• Degraded - some replication links are up, some are down.</td>
</tr>
<tr>
<td></td>
<td>• Failed - all replication links to this server are down or failed.</td>
</tr>
<tr>
<td></td>
<td>• Not Applicable - replication does not apply.</td>
</tr>
<tr>
<td></td>
<td>• Not Configured - replication is not configured.</td>
</tr>
<tr>
<td></td>
<td>• Auditing - all links are auditing or normal, zero links are down.</td>
</tr>
<tr>
<td>Repl Status</td>
<td>Displays whether replication is inhibited for the server. The inhibiting of</td>
</tr>
<tr>
<td></td>
<td>replication on servers occurs automatically during the Restore procedure.</td>
</tr>
</tbody>
</table>

**Viewing database status**

The **Database Status** page displays a table of all servers and their associated database status. In order to identify servers that require attention, information for each database is condensed into a single status, which is shown in the **Status** column. The database alarm status indicates the severity of the most severe database-related alarm on each server. This status affects the color of the background for the server status cell. For more details on the **Status** element and a description of the background colors, see the **Status** description in the table in the previous section, *Database status elements*.

Use the following procedure to view the database status for servers:

Select **Status & Manage > Database**.

**Sorting database data**

Database data is not displayed in a particular default order. To sort the database data, click on any of the column headers in the Database status table to sort the table by that column. Clicking again on the same column header reverses the direction of the sort (ascending or descending).
Generating the server database report

The Server Database Report provides detailed information about a selected server, such as:

- Name of the server on which the report is generated
- Any associated database alarms
- Any associated database maintenance in progress
- Current database disk and memory utilization
- Other service information of use to Tekelec Service personnel when diagnosing a problem

Use this procedure to generate a server database report:

1. Select **Status & Manage > Database**.
   The Database Status page appears.
2. Click to select the server for which you want to generate a report.
3. Click **Report**.
   The Database Report for the selected server appears on a new page.
4. Click **Print** to print the report.
5. Click **Save** to save the report to a file.

Inhibiting/Allowing replication of data

The Database Status page provides manual control for inhibiting and re-allowing database replication on servers.

**Note:** The inhibiting of replication on servers occurs automatically during the Restore procedure. For information on this process, see *Restoring data to the active NOAMP server*.

Use this procedure to inhibit replication on a server:

1. Select **Status & Manage > Database**.
   The Database Status page appears.
2. Click to select the server for which you want to inhibit replication.
3. Click **Inhibit Replication**.
   A confirmation box displays the message, *Inhibit replication to server <servername>. Are you sure?*
4. Click **OK**.

Replication for the selected server is inhibited. The text on the button changes from **Inhibit Replication** to **Allow Replication** for the selected server, and **Inhibited** appears in the last column in the selected server’s row. When you are ready to allow replication on this server again, click **Allow Replication**.
Backing up data

Backup allows you to capture and archive data configured and/or provisioned on a specific NOAMP or SOAM server. All files that are part of the backup are archived into a single file in the file management storage area. For information on file storage and file name format conventions, see Files.

A backup of configuration and/or provisioning data on the NOAMP or on an SOAM server can be initiated or terminated from the Database Status page. The status of a backup can viewed from the Backup and Archive page.

Note: You must be logged into the active server to backup data for that server. For example, to perform a backup of NOAMP configuration or provisioning data, you must be logged into the active NOAMP. To perform a backup of SOAM configuration data, you must be logged into the active SOAM. Data backup is handled solely by NOAMP servers in systems that do not support SOAMs.

Note: Only Configuration data can be backed up on SOAM. The Provisioning button is not functional on SOAM and cannot be checked. Only the Configuration button is active.

Use this procedure to backup data for a server.

1. Select Status & Manage > Database.
   The Database Status page appears.

2. Click Disable Provisioning, then click OK.
   Provisioning and configuration updates are disabled for all servers, and the Disable Provisioning button changes to Enable Provisioning.

   Note: On an NOAMP, this means provisioning and configuration are disabled system-wide. On an SOAM, configuration is disabled only on the SO level.

3. Click to select the Active server in the Network Element that contains the data you want to backup.

4. Click Backup.
   The Database Backup page appears.

5. Select the data to be backed up, either Provisioning, Configuration, or both.

   Note: Only Configuration data can be backed up on SOAM. The Provisioning button is not functional on SOAM and cannot be checked. Only the Configuration button is active.

6. Select the backup archive compression algorithm, either gzip, bzip2, or none.

   Note: When backing up a database above 300M for SDS provisioning, it is recommended that you do not use bzip2.

7. Enter a comment in the Comment field to identify the backup file.
   This information is stored as part of the backup file and is displayed before a restore of the file occurs.

8. Change the Archive Filename, if desired.

9. Click Ok.
The backup begins. When the backup begins, the **Database Status** page appears again. The status of the backup appears in the information message box with a message similar to this:

```
Backup on <server_name> status MAINT_IN_PROGRESS.
```

The only action that can be taken for this server while a backup is in progress is **Report**. The backup is complete when the status message changes to:

```
Backup on <server_name> status MAINT_CMD_SUCCESS. Success
```

10. Click **Enable Provisioning**, then click **OK**.

   **Note**: You do not have to wait until the backup is complete to re-enable provisioning and configuration updates.

   Provisioning and configuration updates are enabled for all servers, and the **Enable Provisioning** button changes to **Disable Provisioning**.

The backed up data is stored in a compressed file and copied to the file management storage area of the server that was backed up. Use the **Status & Manage > Files** option to access this file. To transfer the file off-site, use the procedure, *Transferring a file to an alternate location*.

### Database Archive Compare elements

The **Database Archive Compare** page displays a database report for the selected server. The databases and topologies are compared and the results displayed. This table describes the elements of the **Database Archive Compare** page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Archive Contents</td>
<td>The type of data that has been archived.</td>
</tr>
<tr>
<td>Database Compatibility</td>
<td>The compatibility status of the databases being compared.</td>
</tr>
<tr>
<td>Node Type Compatibility</td>
<td>The compatibility status of the relevant nodes.</td>
</tr>
<tr>
<td>Topology Compatibility</td>
<td>The compatibility status of the topology.</td>
</tr>
<tr>
<td>User Compatibility</td>
<td>The compatibility of the user and authentication data.</td>
</tr>
<tr>
<td>Contents</td>
<td>The contents of the archived database.</td>
</tr>
<tr>
<td>Table Instance Counts</td>
<td>Compares the number of database tables in the current database versus the database archive.</td>
</tr>
</tbody>
</table>

### Comparing a backup file to an active database

The **Compare** page allows you to select a backup file in the file management storage area to compare and authenticate to the current database on the selected server. You must have at least two backup files in order to do a comparison.
Use this procedure to compare a backed up file with an active database:

1. Select Status & Manage > Database.
   
   The Database Status page appears.

2. Click to select the server whose data you want to compare to a backup.

3. Click Compare.

4. The Database Compare page appears.

5. Click a radio button to select the backup to compare.

6. Click OK.
   
   The Database Archive Compare page appears displaying a database report for the selected server. The databases and topologies are compared and the results displayed.

7. Click Print to print the report.

8. Click Save to save the report to a file.

Restoring data to the active NOAMP server

**Caution:** This information is provided for informational purposes only and does not grant permission to the customer to enact these procedures. The database restore operation is a service affecting procedure and careful consideration needs to be taken before executing database restore. All restore procedures shall be performed by Tekelec or its authorized representatives using the product specific Disaster Recovery guide.

Restore allows you to select and re-apply previously stored data across all components. Restorations can only be performed from the active NOAMP server.

**Note:** Restoration to any server other than the active NOAMP prevents proper provisioning and replication control within the network.

Restoration causes HA activity to switch from the targeted NOAMP server at the start to the mate of the target server, and back again on completion.

During restoration, the target server's database is stopped so that the database tables may be replaced with those contained in the Backup and Archive file. No alarms, events, measurements, or other stateful or collected data is archived by the target server for that time period. The target server begins recollecting that data once restoration is complete.

Restoration automatically enacts replication control on all application servers. This isolates the changes to the server being restored and allows the remainder of the network to operate without impact. Restoration automatically disables provisioning using the provisioning control subsystem. This stabilizes the database contents for the duration of the restoration procedure.

Several procedures are used during the restore process. The order in which they are performed varies depending on the number of servers and the setup of your system. Before data restoration can occur, the archived file being restored must be transferred to the file storage area. For more information, see *Transferring a local file to the file management storage area.*

The documentation that came with your application provides a detailed list of all steps to perform during a restore, as well as the order in which to perform them. However, this information is provided for informational purposes only and does not grant permission to the customer to enact these procedures. Contact Tekelec Customer Care Center for more information about restoring data.
Confirming a restore procedure on the active NOAMP server

Caution: This information is provided for informational purposes only and does not grant permission to the customer to enact these procedures. The database restore operation is a service affecting procedure and careful consideration needs to be taken before executing database restore. All restore procedures shall be performed by Tekelec or its authorized representatives using the product specific Disaster Recovery guide.

After the restore procedure is initiated, the Database Restore Confirm page appears. This page contains information about the compatibility status of the server and the selected archive.

The documentation that came with your application provides a detailed list of all steps to perform during a restore, as well as the order in which to perform them. However, this information is provided for informational purposes only and does not grant permission to the customer to enact these procedures. Contact Tekelec Customer Care Center for more information.

Replicating restored data to an SOAM server

When data is restored to the NOAMP, the data must be replicated to one SOAM server in each signaling network element, if the system supports SOAMs.

Caution: This information is provided for informational purposes only and does not grant permission to the customer to enact these procedures. All restore procedures shall be performed by Tekelec or its authorized representatives.

This procedure describes the process used to replicate restored data to an SOAM server:

1. Select Status & Manage > Database.
   
   The Database Status page appears.

2. Locate all standby SOAM servers in the server table.

3. Click Allow Replication for each of these servers.

   Allow Replication displays for servers that are currently inhibited from receiving replicated database updates. This action enables replication for the selected servers. (For servers currently allowed to receive replicated database updates, the word Inhibit Replication displays here instead).

4. Select Status & Manage > Replication.
   
   The Replication page appears.

5. Verify that Auto Refresh is turned on.
   
   When the replication audit starts for a specific server, the Replication Status for that server displays Not Replicating, and Replication Channel Status displays Audit.

6. When the replication audit is complete, Replication Status returns to Replicating and Replication Channel Status returns to Active.

7. Select Status & Manage > HA.
   
   The HA page appears.

8. Switch over the high availability state of the standby SOAM servers.
   
   For more information about setting the high availability state, see HA (High Availability).
Replication is restored, and standby SOAM servers are updated with data from the restored backup. See *Replicating restored data to an MP server*, for information about how to manually turn replication back on for MP servers.

### Replicating restored data to an MP server

When data is restored to SOAM servers, the data must be replicated to each MP server.

**Caution:** This information is provided for informational purposes only and does not grant permission to the customer to enact these procedures. All restore procedures shall be performed by Tekelec or its authorized representatives.

Use this procedure to replicate restored data to an MP server:

1. Select Status & Manage > Database.
   - The *Database Status* page appears.
2. Locate all MP servers.
3. Click Allow Replication for each of these servers.
   - Replication resumes for each of these servers.
4. Select Status & Manage > Replication.
   - The *Replication* page appears.
5. Verify that Auto Refresh is turned on.
6. When the replication audit starts for a specific server, the Replication Status for that server displays *Not Replicating*, and Replication Channel Status displays *Audit*.
7. When the replication audit is complete, Replication Status returns to *Replicating* and Replication Channel Status returns to *Active*.
8. Select Status & Manage > HA.
   - The *HA* page appears.
9. Switch over the high availability state of the standby MP servers.
   - For more information about setting the high availability state, see *HA (High Availability)*.

Replication is restored on the selected servers, and the servers are updated with data from the restored backup.

### Enabling and disabling provisioning on the active NOAMP server

Use this procedure to enable or disable provisioning updates on the active NOAMP server:

1. Select Status & Manage > Database.
   - The *Database Status* page appears.
2. Click Enable Provisioning.
   - Provisioning and configuration updates are enabled on all active NOAMP servers in the system.
   - The *Enable Provisioning* button switches to *Disable Provisioning*.
3. To disable provisioning on a NOAMP GUI, click *Disable Provisioning*.
Enabling and disabling provisioning on the active SOAM server

Use this procedure to enable or disable provisioning updates on the active SOAM server:

1. Select Status & Manage > Database.
   The Database Status page appears.

2. Click Enable Site Provisioning.
   Provisioning and configuration updates are enabled on all active SOAMs at the SO level. The Enable Site Provisioning button switches to Disable Site Provisioning.

3. To disable provisioning on a SOAM GUI, click Disable Site Provisioning.

KPIs

The Status & Manage > KPIs page displays KPIs for the entire system. KPIs for the server and its applications are displayed on separate tabs. The application KPIs displayed may vary according to whether you are logged in to an NOAMP server or an SOAM server.

Note: For details about specific KPIs, refer to Alarms, KPIs, and Measurements.

KPIs server elements

Table 79: KPIs Server Elements

<table>
<thead>
<tr>
<th>KPIs Status Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Element</td>
<td>The network element name (set up on the Configuration &gt; Network Elements page) associated with each Server Hostname.</td>
</tr>
<tr>
<td>Server Hostname</td>
<td>The server hostname set up on the Configuration &gt; Servers page. All servers in the system are listed here.</td>
</tr>
</tbody>
</table>

Note: For details about specific KPIs, refer to Alarms, KPIs, and Measurements.

Viewing KPIs

Use this procedure to view KPI data.

1. Select Status & Manage > KPIs.
   The Status & Manage KPIs page appears with the Server tab displayed. For details about the KPIs displayed on this page, see the application documentation.

2. Click to select an application tab to see KPI data relevant to the application.
**Note:** The application KPIs displayed may vary according to whether you are logged in to an NOAMP server or an SOAM server. Collection of KPI data is handled solely by NOAMP servers in systems that do not support SOAMs.

**KPIs data export elements**

This table describes the elements on the **KPIs Export** page.

**Table 80: Schedule KPI Data Export Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Task Name</td>
<td>Name of the scheduled task</td>
<td>Format: Textbox&lt;br&gt;Range: Maximum length is 40 characters; alphanumeric (a-z, A-Z, 0-9) and minus sign (-). Task Name must begin and end with an alphanumeric character.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the scheduled task</td>
<td>Format: Textbox&lt;br&gt;Range: Maximum length is 255 characters; alphanumeric (a-z, A-Z, 0-9) and minus sign (-). Description must begin with an alphanumeric character.</td>
</tr>
<tr>
<td>Export Frequency</td>
<td>Frequency at which the export occurs</td>
<td>Format: Radio button&lt;br&gt;Range: Fifteen Minutes, Hourly, Once, Weekly, or Daily&lt;br&gt;Default: Once</td>
</tr>
<tr>
<td>Minute</td>
<td>If hourly is selected for Upload Frequency, this is the minute of each hour when the data will be written to the export directory.</td>
<td>Format: Scrolling list&lt;br&gt;Range: 0 to 59&lt;br&gt;Default: 0</td>
</tr>
<tr>
<td>Time of Day</td>
<td>Time of day the export occurs</td>
<td>Format: Time textbox&lt;br&gt;Range: 15-minute increments&lt;br&gt;Default: 12:00 AM</td>
</tr>
<tr>
<td>Day of Week</td>
<td>Day of week on which the export occurs</td>
<td>Format: Radio button&lt;br&gt;Range: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, or Saturday&lt;br&gt;Default: Sunday</td>
</tr>
</tbody>
</table>
Exporting KPIs

You can schedule periodic exports of security log data from the KPIs page. KPI data can be exported immediately, or you can schedule exports to occur daily or weekly. If filtering has been applied in the KPIs page, only filtered data is exported.

During data export, the system automatically creates a CSV file of the filtered data. The file will be available in the file management area until you manually delete it, or until the file is transferred to an alternate location using the Export Server feature. For more information about using Export Server, see Data Export.

Use this procedure to schedule a data export task.

1. Select Status & Manage > KPIs.
   The KPIs page appears.

2. If necessary, specify filter criteria and click Go.
   The KPIs are displayed according to the specified criteria.

3. Click Export.
   The Schedule KPI Data Export page appears.

4. Enter the Task Name.
   For more information about Task Name, or any field on this page, see KPIs data export elements.

5. Select the Export Frequency.

6. If you selected Hourly, specify the Minutes.

7. Select the Time of Day.

   Note: Time of Day is not an option if Export Frequency equals Once.

8. Select the Day of Week.

   Note: Day of Week is not an option if Export Frequency equals Once.

9. Click OK or Apply to initiate the KPI export task.

From the Status & Manage > Files page, you can view a list of files available for download, including the file you exported during this procedure. For more information, see Displaying the file list.

Scheduled tasks can be viewed, edited, and deleted, and reports of scheduled tasks can be generated from Status & Manage > Tasks. For more information see:

- Viewing scheduled tasks
- Editing a scheduled task
- Deleting a scheduled task
- Generating a scheduled task report

Processes

The Processes page displays process status and other process information on a per-process basis for all servers in the system. Processes are controlled at the server level using the Stop, Restart, and Reboot options on the Servers page. See Server for more on Stop, Restart, and Reboot.
### Process status elements

This table describes elements on the Status & Manage Processes page.

**Table 81: Process Status Elements**

<table>
<thead>
<tr>
<th>Process Status Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Element</td>
<td>The Network Element associated with the Server Hostname.</td>
</tr>
<tr>
<td>Server Hostname</td>
<td>The hostname of the server.</td>
</tr>
<tr>
<td>Process Name</td>
<td>Name of the process, based on a unique identifying process tag within the application. Multiple processes on a server with the same name are appended with an instance number (#), for example, idbsvc(0) and idbsvc(1).</td>
</tr>
</tbody>
</table>
| Status                 | Status of the process. Possible values are:  
  - **Up**: Process is up and running. Processes which are started successfully and reach a steady-state have a status of Up.  
  - **Done**: The process is complete.  
  - **Kill**: Process is being stopped. This is the normal state for a process to enter while being stopped. If a process is failing to shutdown, it remains in the Kill state for an extended amount of time.  
  - **Pend**: Process execution is pending, waiting to be (re)started. Processes that have exited abnormally from the Up state shall fall into the Pend state. Processes that cannot start successfully shall remain in the Pend state.  
  - **Unknown**: A failure is preventing the reporting or collection of the process status. |
| CPU Util (%)           | An estimate of recent CPU percentage used per process on the server. |
| Memory Total Used (%)  | Percent of total memory used per process on the server. |
| Memory Total Used (K)  | Total memory consumption per process including text, data, library, shared memory, etc., in Kilobytes. |
| Memory Heap Used (K)   | Size of the heap used per process in Kilobytes. |
| Start Time             | Date and time the process was last (re)started. |
| # Starts               | Number of times the process started. All counts are 1 when a server boots up. The count |
Viewing Processes

Use this procedure to view all processes running on application servers:

Select Status & Manage > Processes.  
The Processes status page appears. For more information about the fields displayed on the Status & Manage > Processes page, see Process status elements.

Tasks

The Tasks pages display the active, long running tasks and scheduled tasks on a selected server. The Active Tasks page provides information such as status, start time, progress, and results for long running tasks, while the Scheduled Tasks page provides a location to view, edit, and delete tasks that are scheduled to occur.

Active Tasks

The Active Tasks page displays the long running tasks on a selected server. The Active Tasks page provides information such as status, start time, progress, and results, all of which can be generated into a report. Additionally, you can pause, restart, or delete tasks from this page.

Viewing active tasks

Use this procedure to view the active tasks.

1. Select Status & Manage > Tasks > Active Tasks.
   The Active Tasks page appears.

2. Select a server.
   
   Note: Hovering the mouse over any tab displays the name of the server.

   All active tasks on the selected server are displayed.

Active Tasks elements

The Active Tasks page displays information in a tabular format where each tab represents a unique server. By default, the current server's tab is selected when the page is loaded. This table describes elements on the Active Tasks page.

<table>
<thead>
<tr>
<th>Process Status Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>increments to 2 if the process restarts and increments with each process restart. The count resets to 1 if the server is rebooted.</td>
</tr>
</tbody>
</table>
Table 82: Active Tasks Elements

<table>
<thead>
<tr>
<th>Active Tasks Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>Task ID</td>
</tr>
<tr>
<td>Name</td>
<td>Task name</td>
</tr>
<tr>
<td>Status</td>
<td>Current status of the task. Status values include: running, paused, completed, exception, and trapped.</td>
</tr>
<tr>
<td>Start Time</td>
<td>Time and date when the task was started</td>
</tr>
<tr>
<td>Update Time</td>
<td>Time and date the task's status was last updated</td>
</tr>
<tr>
<td>Result</td>
<td>Integer return code of the task. Values other than 0 (zero) indicate abnormal termination of the task. Each value has a task-specific meaning.</td>
</tr>
<tr>
<td>Result Details</td>
<td>Details about the result of the task</td>
</tr>
<tr>
<td>Progress</td>
<td>Current progress of the task</td>
</tr>
</tbody>
</table>

Deleting a task

Use this procedure to delete one or more tasks.

1. Select Status & Manage > Tasks > Active Tasks.
   The Active Tasks page appears.

2. Select a server.
   Note: Hovering the cursor over any tab displays the name of the server.
   All active tasks on the selected server are displayed.

3. Select one or more tasks.
   Note: To delete a single task or multiple tasks, the status of each task selected must be one of the following: completed, exception, or trapped.
   Note: You can select multiple rows to delete at one time. To select multiple rows, press and hold Ctrl as you click to select specific rows.

4. Click Delete.
   A confirmation box appears.

5. Click OK to delete the selected task(s).
   The selected task(s) are deleted from the table.

Deleting all completed tasks

Use this procedure to delete all completed tasks.

1. Select Status & Manage > Tasks > Active Tasks.
   The Active Tasks page appears.
2. Select a server.
   
   Note: Hovering the cursor over any tab displays the name of the server.
   
   All active tasks on the selected server are displayed.

3. Click **Delete all Completed**.
   
   A confirmation box appears.

4. Click **OK** to delete all completed tasks.
   
   All tasks with the status of completed are deleted.

### Canceling a running or paused task

Use this procedure to cancel a task that is running or paused.

1. Select **Status & Manage > Tasks > Active Tasks**.
   
   The **Active Tasks** page appears.

2. Select a server.
   
   Note: Hovering the cursor over any tab displays the name of the server.
   
   All active tasks on the selected server are displayed.

3. Select a task.

4. Click **Cancel**.
   
   A confirmation box appears.

5. Click **OK** to cancel the selected task.
   
   The selected task is canceled.

### Pausing a task

Use this procedure to pause a task.

1. Select **Status & Manage > Tasks > Active Tasks**.
   
   The **Active Tasks** page appears.

2. Select a server.
   
   Note: Hovering the mouse over any tab displays the name of the server.
   
   All active tasks on the selected server are displayed.

3. Select a task.
   
   Note: A task may be paused only if the status of the task is running.

4. Click **Pause**.
   
   A confirmation box appears.

5. Click **OK** to pause the selected task.
   
   The selected task is paused. For information about restarting a paused task, see *Restarting a task*.

### Restarting a task

Use this procedure to restart a task.
1. Select Status & Manage > Tasks > Active Tasks.

   The Active Tasks page appears.

2. Select a server.

   Note: Hovering the mouse over any tab displays the name of the server.

   All active tasks on the selected server are displayed.

3. Select a paused task.

   Note: A task may be restarted only if the status of the task is paused.

4. Click Restart.

   A confirmation box appears.

5. Click OK to restart the selected task.

   The selected task is restarted.

### Active Tasks report elements

The Active Tasks Report page displays report data for selected tasks. This table describes elements on the Active Tasks Report page.

**Table 83: Active Tasks Report Elements**

<table>
<thead>
<tr>
<th>Active Tasks Report Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Task ID</td>
<td>Task ID</td>
</tr>
<tr>
<td>Display Name</td>
<td>Task name</td>
</tr>
<tr>
<td>Task State</td>
<td>Current status of the task. Status values include: running, paused, completed, exception, and trapped.</td>
</tr>
<tr>
<td>Admin State</td>
<td>Confirms task status</td>
</tr>
<tr>
<td>Start Time</td>
<td>Time and date when the task was started</td>
</tr>
<tr>
<td>Last Update Time</td>
<td>Time and date the task's status was last updated</td>
</tr>
<tr>
<td>Elapsed Time</td>
<td>Time to complete the task</td>
</tr>
<tr>
<td>Result</td>
<td>Integer return code of the task. Values other than 0 (zero) indicate abnormal termination of the task. Each value has a task-specific meaning.</td>
</tr>
<tr>
<td>Result Details</td>
<td>Details about the result of the task</td>
</tr>
</tbody>
</table>

### Generating an active task report

Use this procedure to generate an active task report.

1. Select Status & Manage > Tasks > Active Tasks.

   The Active Tasks page appears.
2. Select a server.
   
   Note: Hovering the mouse over any tab displays the name of the server.
   
   All active tasks on the selected server are displayed.

3. Select one or more tasks.
   
   Note: If no tasks are selected, all tasks matching the current filter criteria will be included in the report.

4. Click **Report**.
   
   The **Tasks Report** page appears.

5. Click **Print** to print the report.

6. Click **Save** to save the report.

### Scheduled Tasks

The periodic export of certain data can be scheduled through the GUI. The **Scheduled Tasks** page provides you with a location to view, edit, delete and generate reports of these scheduled tasks. For more information about the types of data that can be exported, see:

- Exporting active alarms
- Exporting alarm and event history
- Exporting security log files
- Exporting KPIs
- Exporting measurements reports

### Viewing scheduled tasks

Use this procedure to view the scheduled tasks.

Select **Status & Manage > Tasks > Scheduled Tasks**.

The **Scheduled Tasks** page appears, and all scheduled tasks are displayed.

### Scheduled Tasks elements

The **Scheduled Tasks** page displays information in a tabular format where each tab represents a unique server. By default, the current server’s tab is selected when the page is loaded. This table describes elements on the **Scheduled Tasks** page.

#### Table 84: Scheduled Tasks Elements

<table>
<thead>
<tr>
<th>Scheduled Tasks Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Task Name</td>
<td>Name given at the time of task creation</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the task</td>
</tr>
<tr>
<td>Time of Day</td>
<td>The hour and minute the task is scheduled to run</td>
</tr>
<tr>
<td>Day-of-Week</td>
<td>Day of the week the task is scheduled to run</td>
</tr>
</tbody>
</table>
Scheduled Tasks Element | Description
--- | ---
Network Elem | The Network Element associated with the task

**Editing a scheduled task**

Use this procedure to edit a scheduled task.

1. Select Status & Manage > Tasks > Scheduled Tasks.
   
   The Scheduled Tasks page appears, and all scheduled tasks are displayed.

2. Select a task.
3. Click Edit.
   
   The Data Export page for the selected task appears.

4. Edit the available fields as necessary.
   
   See Scheduled Tasks elements for details about the fields that appear on this page.

5. Click OK or Apply to submit the changes and return to the Scheduled Tasks page.

**Deleting a scheduled task**

Use this procedure to delete one or more scheduled tasks.

1. Select Status & Manage > Tasks > Scheduled Tasks.
   
   The Scheduled Tasks page appears, and all scheduled tasks are displayed.

2. Select one or more tasks.
3. Click Delete.
   
   A confirmation box appears.

4. Click OK to delete the selected task(s).
   
   The selected task(s) are deleted from the table.

**Generating a scheduled task report**

Use this procedure to generate a scheduled task report.

1. Select Status & Manage > Tasks > Scheduled Tasks.
   
   The Scheduled Tasks page appears, and all scheduled tasks are displayed.

2. Select one or more tasks.
   
   **Note:** If no tasks are selected, all tasks matching the current filter criteria will be included in the report.

3. Click Report.
   
   The Scheduled Tasks Report page appears.

4. Click Print to print the report.

5. Click Save to save the report.
Files

The Files page provides access to the file management storage area of all servers configured on the system. This area is used to store and manage files generated by OAM server operations such as backup data and measurement processes. In addition to viewing and deleting files, you can also use the Files page to download existing files to an alternate location and upload new files.

File status elements

The Files page displays information in a tabular format where each tab represents a unique server. By default, the current server's tab is selected when the page is loaded. This table describes the elements on the Files page.

Table 85: File Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File Name</td>
<td>Name of the file</td>
</tr>
<tr>
<td>Size</td>
<td>File size. Sizes are shown in one of the following units: PB (petabyte), TB (terabyte), GB (gigabyte), MB (megabyte), KB (kilobyte), or B (byte).</td>
</tr>
<tr>
<td>Type</td>
<td>File extension type</td>
</tr>
<tr>
<td>Timestamp</td>
<td>Time and date of file creation on the server</td>
</tr>
</tbody>
</table>

File name formats

This table describes the file name formats for files written to the file management storage area of the application. These variables are used in the file name formats:

- `<server name>` or `<hostname>` is the server hostname from which the file is generated.
- `<application name>` is the name of the application.
- `<groupname>` is the type of data stored in the backup file.
- `<NodeType>` specifies whether the backup was generated on an NOAMP or SOAM.
- `<time_date>` or `<YYYYMMDD_HHmmSS>` is the date and time that the file was generated.
- `(AUTO | MAN)` indicates whether the backup was automatically or manually generated.

Note: The file types listed here are among the most commonly seen in the file management storage area. The list, however, is not exhaustive and other file types may appear in the storage area.

Table 86: File Name Formats

<table>
<thead>
<tr>
<th>File Type</th>
<th>File Name and Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Backup</td>
<td>Backup.&lt;application name&gt;.&lt;hostname&gt;.&lt;groupname&gt; [And&lt;groupname&gt;… [And &lt;groupname&gt;]]</td>
</tr>
<tr>
<td>File Type</td>
<td>File Name and Description</td>
</tr>
<tr>
<td>-----------</td>
<td>--------------------------</td>
</tr>
<tr>
<td>File Type</td>
<td>`&lt;NodeType&gt;.YYYYMMDD_HHMMSS.(AUTO</td>
</tr>
<tr>
<td></td>
<td>A BZIP2 compressed tar file (tape archive format). This format can contain a collection of files in each tbz2 file. This file must be unzipped before it can be viewed.</td>
</tr>
<tr>
<td>Measurements</td>
<td>Meas.&lt;application name&gt;.&lt;server name&gt;.&lt;time_date&gt;.csv</td>
</tr>
<tr>
<td></td>
<td>Comma-separated value file format used for storing tabular data. Measurement reports can be exported to the file management storage area, and are stored in csv format. See Exporting measurements reports for steps on exporting. Measurements reports generated from the SOAM GUI are limited to measurements for all MP and SOAM servers within that Network Element. A measurements report generated from an active SOAM server is identical to the one generated form a standby SOAM server since the measurements from the MPs are sent to and merged by both the SOAM servers within a Network Element.</td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> Collection of Measurement data is handled by NOAMP servers in systems that do not support SOAMs.</td>
</tr>
<tr>
<td>Logs</td>
<td>Logs.&lt;application name&gt;.&lt;server name&gt;.&lt;time_date&gt;.tgz</td>
</tr>
<tr>
<td></td>
<td>Log file. This is a g-zipped (GNU zip) tar file (tape archive format). This format can contain a collection of files in each tgz file. This file must be unzipped before it can be viewed.</td>
</tr>
</tbody>
</table>

**Note:** It is recommended that policies be developed to prevent overuse of the storage area. These might include a procedure to delete export files after transferring them to an alternate location, or removing backup files after a week, for example.

The Files option must have a check mark on the **Administration > Group** page for you to have access to the Files menu option.

### Displaying the file list

Use this procedure to view the list of files located in the file management storage area of a server. The amount of storage space currently in use can also be viewed on the Files page.

1. From the Main menu, select **Status & Manage > Files**.
The Status & Manage Files page appears.

2. Select a server.
All files stored on the selected server are displayed.

**Viewing a file**

Use this procedure to view, print, or save the contents of a file in the file management storage area.

1. Select Status & Manage > Files.
   The Status & Manage Files page appears.
2. Select a server.
   All files stored on the selected server are displayed.
3. Select the file you want to view.
   **Note:** The View button is disabled when the contents of the file cannot be viewed from the GUI. For example, if a tar file is selected, the View button will be disabled, because the contents of tar files cannot be viewed from the GUI.
4. Click View.
   The contents of the file are displayed.
5. Click Print to print the file contents, or click Save to save the file.

**Transferring a file to an alternate location**

Use this procedure to move a file from the file management storage area to an alternate location.

1. Select Status & Manage > Files.
   The Status & Manage Files page appears.
2. Select a server.
   All files stored on the selected server are displayed.
3. Select the file you want to move.
4. Click Download.
   Your browser's file download window appears.
5. Click Save.
   Your browser's Save As window appears.
6. Navigate to the drive and folder where you want to save the file.
7. Click Save.
   The file is saved to the specified location.

**Transferring a local file to the file management storage area**

This procedure allows you to transfer a file from your local computer to the file management storage area of any server in the topology. A file up to 2 GB in size can be uploaded to the file management storage area.
Note: This product currently only supports file uploads and transfers for files less than 2 GB in size.
To upload or transfer files greater than 2 GB in size, contact the Tekelec Customer Care Center for assistance.

Use this procedure when you want to transfer a local file to the file management storage area:

1. Select Status & Manage > Files.
   The Status & Manage Files page appears.

2. Select a server.
   All files stored on the selected server are displayed.

3. Click Upload.
   A dialog box appears.

4. Click Browse to select the file to upload.
   The Choose File window appears, allowing you to select a file to upload.

5. Select the file and click Open.
   The selected file and its path display in the file upload field.
   Note: Before proceeding, verify the selected file is uniquely named to avoid unintentionally overwriting another file.

6. Click Upload.
   A progress bar shows the status of the upload. When the upload is complete, an Upload Complete message appears.
   Note: Do not close the Status & Manage Files page during the upload. If you attempt to navigate away from the Status & Manage Files page during the upload, a dialog will appear to confirm the action. If the page is closed before upload completes, the transfer of data is stopped.
   The file is now stored in the selected server’s file management storage area.

Deleting files from the file management storage area

If a Minor or Major Alarm is raised indicating either a minimum of 80% or 90% of file management space is used, old backup files can be deleted to clear space on that server.

Use this procedure remove one or more files from the file management storage area.

1. Select Status & Manage > Files.
   The Status & Manage Files page appears.

2. Select a server.
   All files stored on the selected server are displayed.

3. Select the file you want to delete.

4. Click Delete.
   A deletion confirmation window appears.

5. Click OK.
   The file is deleted and space is cleared on the server.
6. Repeat this procedure for each file to be removed. The deleted files are cleared from the server, and space becomes available in the file management storage area.
Chapter 7

Measurements

Topics:
- *Measurement elements* ....168
- *Generating a measurements report* ....168
- *Measurements data export elements* ....169
- *Exporting measurements reports* ....170

This section provides an overview of the options on the Measurements page. All components of the system measure the amount and type of messages sent and received. Measurement data collected from all components of the system can be used for multiple purposes, including discerning traffic patterns and user behavior, traffic modeling, size traffic sensitive resources, and troubleshooting. This section provides an overview of measurements, describes how to generate and export a measurements report, and provides a list of register types.

The measurements framework allows applications to define, update, and produce reports for various measurements.

- Measurements are ordinary counters that count occurrences of different events within the system, for example, the number of messages received. Measurement counters are also called pegs. Additional measurement types provided by the Platform framework are not used in this release.
- Applications simply peg (increment) measurements upon the occurrence of the event that needs to be measured.
- Measurements are collected and merged at the SOAM and NOAM servers as appropriate.
- The GUI allows reports to be generated from measurements.

Measurements that are being pegged locally are collected from shared memory and stored in a disk-backed database table every 5 minutes on all servers in the network. Measurements are collected every 5 minutes on a 5 minute boundary, i.e. at HH:00, HH:05, HH:10, HH:15, and so on. The collection frequency is set to 5 minutes to minimize the loss of measurement data in case of a server
failure, and also to minimize the impact of measurements collection on system performance.

All servers in the network (NOAMP, SOAM, and MP servers) store a minimum of 8 hours of local measurements data. More than 5 minutes of local measurements data is retained on each server to minimize loss of measurements data in case of a network connection failure to the server merging measurements.

Measurements data older than the required retention period are deleted by the measurements framework.

Measurements are reported in groups. A measurements report group is a collection of measurement IDs. Each measurement report contains one measurement group. A measurement can be assigned to one or more existing or new measurement groups so that it is included in a measurement report. Assigning a measurement ID to a report group ensures that when you select a report group the same set of measurements is always included in the measurements report.

**Note:** Measurements from a server may be missing in a report if the server is down; the server is in overload; something in the Platform merging framework is not working; or the report is generated before data is available from the last collection period (there is a 25 to 30 second lag time in availability).
Measurement elements

This table describes the elements on the Measurements Report page.

**Note:** For details about specific measurements, refer to Alarms, KPIs, and Measurements.

Table 87: Measurements Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scope</td>
<td>Network Elements, Server Groups, Resource Domains, Places and Place Associations for which the measurements report can be run. Note: Measurements for SOAM network elements are not available in systems that do not support SOAMs.</td>
<td>Format: Pulldown list Range: Network Elements in the topology; Server Groups in the topology; Resource Domains in the topology; Places in the topology; Place Associations in the topology Note: If no selection is made, the default scope is Entire Network. Default: Entire Network</td>
</tr>
<tr>
<td>Report</td>
<td>A selection of reports</td>
<td>Format: Pulldown list Range: Varies depending on application Default: Group</td>
</tr>
<tr>
<td>Interval</td>
<td>The increments by which data can be measured</td>
<td>Format: Pulldown list Range: Day, Fifteen Minute, Five Minute, Half Hour, Hour Default: N/A</td>
</tr>
<tr>
<td>Time Range</td>
<td>The interval of time for which the data is being reported, beginning or ending on a specified date.</td>
<td>Format: Pulldown list Range: Days, Hours, Minutes, Seconds Interval Reference Point: Ending, Beginning Default: Days</td>
</tr>
</tbody>
</table>

Generating a measurements report

Use this procedure to generate and view a measurements report.

The Measurements Report page appears.

2. Select the Scope.
   For details about this field, or any field on the Measurements Report page, see Measurement elements.

4. Select the Interval.
5. Select the Time Range.
6. Select Beginning or Ending as the Time Range interval reference point.
7. Select the Beginning or Ending date.
8. Click Go.
   The report is generated.

   **Note:** Data for the selected scope is displayed in the primary report page. Data for any available sub-scopes are displayed in tabs. For example, if the selected scope is Entire Network, report data for the entire network appears in the primary report page. The individual network entities within the entire network are considered sub-scopes.

9. To view report data for a specific sub-scope, click on the tab for that sub-scope.
   The report data appears.

### Measurements data export elements

This table describes the elements on the Measurements Report Export page.

**Table 88: Schedule Measurement Data Export Elements**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Task Name</td>
<td>Name of the scheduled task</td>
<td>Format: Textbox&lt;br&gt;Range: Maximum length is 40 characters; alphanumeric (a-z, A-Z, and 0-9) and minus sign (-). Task Name must begin and end with an alphanumeric character.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the scheduled task</td>
<td>Format: Textbox&lt;br&gt;Range: Maximum length is 255 characters; alphanumeric (a-z, A-Z, and 0-9) and minus sign (-). Description must begin with an alphanumeric character.</td>
</tr>
<tr>
<td>Export Frequency</td>
<td>Frequency at which the export occurs</td>
<td>Format: Radio button&lt;br&gt;Range: Fifteen Minutes, Hourly, Once, Weekly, or Daily</td>
</tr>
</tbody>
</table>
Exporting measurements reports

You can schedule periodic exports of data from the Measurements Report page. Measurements data can be exported immediately, or you can schedule exports to occur daily or weekly. If filtering has been applied on the Measurements Report page, only filtered data is exported.

During data export, the system automatically creates a CSV file of the filtered data. The file will be available in the file management area until you manually delete it, or until the file is transferred to an alternate location using the Export Server feature. For more information about using Export Server, see Data Export.

Use this procedure to save a measurements report to the file management storage area. Use this procedure to schedule a data export task.


   The Measurements Report page appears. For a description of each field, see Measurement elements.

2. Generate a measurements report.

   For information about how to generate a measurements report, see Generating a measurements report.

3. Click to select the scope or sub-scope measurement report that you want to export.

4. Click Export.

   The measurement report is exported to a CSV file. Click the link at the top of the page to go directly to the Status & Manage > Files page. From the Status & Manage page, you can view a list of files available for download, including the measurements report you exported during this procedure. The Schedule Measurement Log Data Export page appears.

---

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Data Input Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Default: Once</td>
<td></td>
</tr>
<tr>
<td>Minute</td>
<td>If hourly is selected for Upload Frequency, this is the minute of</td>
<td>Format: Scrolling list</td>
</tr>
<tr>
<td></td>
<td>each hour when the data will be written to the export directory.</td>
<td>Range: 0 to 59</td>
</tr>
<tr>
<td></td>
<td>Default: 0</td>
<td>Default: 0</td>
</tr>
<tr>
<td>Time of Day</td>
<td>Time of day the export occurs</td>
<td>Format: Time textbox</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: 15-minute increments</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 12:00 AM</td>
</tr>
<tr>
<td>Day of Week</td>
<td>Day of week on which the export occurs</td>
<td>Format: Radio button</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Range: Sunday, Monday, Tuesday, Wednesday, Thursday,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Friday, or Saturday</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: Sunday</td>
</tr>
</tbody>
</table>
5. Check the **Report Groups** boxes corresponding to any additional measurement reports to be exported.

   **Note:** This step is optional, but is available to allow the export of multiple measurement group reports simultaneously.

6. Select the **Export Frequency**.

   **Note:** If the selected **Export Frequency** is **Fifteen Minutes** or **Hourly**, specify the **Minutes**.

7. Enter the **Task Name**.

   For more information about Task Name, or any field on this page, see *Measurements data export elements*.

   **Note:** **Task Name** is not an option if **Export Frequency** equals **Once**.

8. Select the **Time of Day**.

   **Note:** **Time of Day** is only an option if **Export Frequency** equals **Daily** or **Weekly**.

9. Select the **Day of Week**.

   **Note:** **Day of Week** is only an option if **Export Frequency** equals **Weekly**.

10. Click **OK** or **Apply** to initiate the data export task.

    The data export task is scheduled. From the **Status & Manage > Tasks** page, you can view a list of files available for download, including the file you exported during this procedure. For more information, see *Displaying the file list*.

    Scheduled tasks can be viewed, edited, and deleted, and reports of scheduled tasks can be generated from **Status & Manage > Tasks**. For more information see:

    - *Viewing scheduled tasks*
    - *Editing a scheduled task*
    - *Deleting a scheduled task*
    - *Generating a scheduled task report*
<table>
<thead>
<tr>
<th>A</th>
<th>B</th>
<th>C</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AES</strong></td>
<td>Advanced Encryption Standard</td>
<td><strong>CAPM</strong></td>
</tr>
<tr>
<td><strong>AVP</strong></td>
<td>Attribute-Value Pair</td>
<td><strong>Computer-aided policy making</strong></td>
</tr>
<tr>
<td>The Diameter protocol consists of a header followed by one or more attribute-value pairs (AVPs). An AVP includes a header and is used to encapsulate protocol-specific data (e.g., routing information) as well as authentication, authorization or accounting information.</td>
<td><strong>Charging Proxy Application</strong></td>
<td></td>
</tr>
<tr>
<td><strong>ComAgent</strong></td>
<td>Communication Agent</td>
<td><strong>A DSR Application that is responsible for sending and receiving Diameter accounting messages.</strong></td>
</tr>
<tr>
<td><strong>Communication Agent</strong></td>
<td>See ComAgent.</td>
<td><strong>A DSR Application that is responsible for sending and receiving Diameter accounting messages.</strong></td>
</tr>
<tr>
<td><strong>CPA</strong></td>
<td>Capability Point Code ANSI</td>
<td><strong>Charging Proxy Application</strong></td>
</tr>
</tbody>
</table>
C

The Charging Proxy Application (CPA) feature defines a DSR-based Charging Proxy Function (CPF) between the CTFs and the CDFs. The types of CTF include GGSN, PGW, SGW, HSGW, and CSCF/TAS.

CSV

Comma-separated values
The comma-separated value file format is a delimited data format that has fields separated by the comma character and records separated by newlines (a newline is a special character or sequence of characters signifying the end of a line of text).

D

DSR

Data Set Ready
Diameter Signaling Router
A set of co-located Message Processors which share common Diameter routing tables and are supported by a pair of OAM servers. A DSR Network Element may consist of one or more Diameter nodes.

Delete Subscriber Data Request

F

FABR

Full Address Based Resolution
Provides an enhanced DSR routing capability to enable network operators to resolve the designated Diameter server addresses based on individual user identity addresses in the incoming Diameter request messages.

Full Address Based Resolution
See FABR.
G

GUI

Graphical User Interface

The term given to that set of items and facilities which provide the user with a graphic means for manipulating screen data rather than being limited to character based commands.

I

IP

Intelligent Peripheral

Internet Protocol

IP specifies the format of packets, also called datagrams, and the addressing scheme. The network layer for the TCP/IP protocol suite widely used on Ethernet networks, defined in STD 5, RFC 791. IP is a connectionless, best-effort packet switching protocol. It provides packet routing, fragmentation and re-assembly through the data link layer.

IPFE

IP Front End

A traffic distributor that routes TCP traffic sent to a target set address by application clients across a set of application servers. The IPFE minimizes the number of externally routable IP addresses required for application clients to contact application servers.

ISO

International Standards Organization

K

KPI

Key Performance Indicators

M
The role of the Message Processor is to provide the application messaging protocol interfaces and processing. However, these servers also have OAM&P components. All Message Processors replicate from their Signaling OAM's database and generate faults to a Fault Management System.

Operations Administration and Maintenance (OAM)

These functions are generally managed by individual applications and not managed by a platform management application, such as PM&C.

Operations – Monitoring the environment, detecting and determining faults, and alerting administrators.

Administration – Typically involves collecting performance statistics, accounting data for the purpose of billing, capacity planning, using usage data, and maintaining system reliability.

Maintenance – Provides such functions as upgrades, fixes, new feature enablement, backup and restore tasks, and monitoring.
O

media health (for example, diagnostics).

Provisioning – Setting up user accounts, devices, and services.

OAMP

Operations, Administration and Maintenance Part

R

RBAR

Range Based Address Resolution
A DSR enhanced routing application which allows the user to route Diameter end-to-end transactions based on Application ID, Command Code, “Routing Entity” Type, and Routing Entity address ranges.

S

SBR

Subsystem Backup Routing
Session Binding Repository - A highly available, distributed database for storing Diameter session binding data

SNMP

An industry-wide standard protocol used for network management. The SNMP agent maintains data variables that represent aspects of the network. These variables are called managed objects and are stored in a management information base (MIB). The SNMP protocol arranges managed objects into groups.
### S

**SOAM**

System Operations, Administration, and Maintenance  
Site Operations, Administration, and Maintenance

### V

**VLAN**

Virtual Local Area Network  
A logically independent network. A VLAN consists of a network of computers that function as though they were connected to the same wire when in fact they may be physically connected to different segments of a LAN. VLANs are configured through software rather than hardware. Several VLANs can co-exist on a single physical switch.