

**Oracle® Communications  
Tekelec Policy Management**

**Release Notice**

Release.10.0.4

**E56538-01**

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## Introduction

This release notice lists the Resolved and Known PRs for Policy Management Release 10.0.4.

Release Notices are distributed to customers with a new software release at the time of Product Availability. They are updated for each Maintenance Release.

## Upgrade Paths

10.0.3 supports the following upgrade paths

	From	To
<b>CMP</b>	N/A	N/A
<b>MPE-LI</b>	10.0.3	10.0.4
<b>MRA</b>	10.0.3	10.0.4

### NOTE:

- Any upgrade other than listed above is not recommended or supported.
- 10.0.4 is supported as a new/fresh installation.
  - MRA
  - MPE-LI

## Load Lineup

This version of Policy Management 10.0.4\_6.1.0 includes:

Application Lineup

- MPE-LI
- MRA

Platform Lineup

- TPD 5.1.1\_73.5.1
- Comcol 6.0p224.8237


## PR Severity Definitions

The PR sections in this document refer to PR severity levels. Definitions of these levels can be found in the following publication:

TL 9000 Quality Management System Measurement Handbook

## Resolved PRs

Table RN-1. NOTE: Table RN-1 Policy Management 10.0.4 Resolved PRs

PR #	SR#	Severity	Title	Description
19422735	N/A	3-Minor	PGW-PCRF Timestamp Solution for SIP 503 Issue	See the embedded document  Microsoft Word 97 - 2003 Document
19428808	N/A	Minor	Add diagnostic logging for debug of MRA binding issue	Add diagnostic logging for debug of MRA binding issue, where binding are overwritten incorrectly

## Customer Known PRs

Table RN-2. Policy Management 10.0.4 Customer Known PRs

PR #	CSR#	Severity	Title	Customer Impact
222749	N/A	Minor	MRA Failover on G8 perf demo system caused MPE's to go TOO BUSY for short period of time	After an MRA failover by physically removing the active MRA in a cluster, when the standby blade recovers, the resync of the Bindings can take up to a minute. During this time the some MPE's will report "Too Busy" for a very brief period of time (less than a second).
230268	1012856	Minor	Resource allocation notification enabled for all flows	When applying traffic profiles to Rx flows in Policy rules, it is possible to enable resource allocation notification on the traffic profile. If there are multiple flows in a Rx request(for example, audio and video), and resource allocation notification is only enabled on one of the flow(for example the audio flow) by application of a traffic profile to that flow, the resulting Gx RAR enables the resource allocation notification on all the charging rules. It should enable resource allocation notification only on rule related to the flow on which the traffic profile is applied.

## Oracle Tekelec References and Services

### My Oracle Support (MOS)

MOS (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration. Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. When calling, make the selections in the sequence shown below on the Support telephone menu:

1. Select 2 for New Service Request
2. Select 3 for Hardware, Networking and Solaris Operating System Support
3. Select 2 for Non-technical issue

You will be connected to a live agent who can assist you with MOS registration and provide Support Identifiers. Simply mention you are a Tekelec Customer new to MOS.

MOS is available 24 hours a day, 7 days a week, 365 days a year.

### Emergency Response

In the event of a critical service situation, emergency response is offered by the My Oracle Support 24 hours a day, 7 days a week. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with the My Oracle Support Center.

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