Oracle® Real-Time Decisions Applications

Release Notes

Release 3.2

E52401-01

December 2014

Oracle Real-Time Decisions (Oracle RTD) Applications provide decision support solution modules for you to incorporate into your business applications.

These release notes describe and provide work-arounds for issues known to exist in Oracle RTD Applications Release 3.2.

For information about installing general Oracle RTD Applications, see the *Oracle Real-Time Decisions Base Application Installation and Reference Guide*.

For information about installing general Oracle RTD Decision Management applications and the specific Decision Management application Oracle RTD for Marketing Optimization, see the *Oracle Real-Time Decisions Base Application Decision Management Installation and Configuration Guide*.

These manuals are available on the Oracle RTD Applications Documentation Web site:

http://www.oracle.com/technetwork/middleware/real-time-decisions/documentation/rtd-083956.html

This document contains the following topics:

- How to Use These Release Notes
- Open Issues
- Issues Resolved
- Certification Information
- Documentation Accessibility

How to Use These Release Notes

These release notes are updated periodically as new information becomes available. To ensure that you are reading the latest version of the release notes, check the Oracle RTD Applications Documentation Web site:

http://www.oracle.com/technetwork/middleware/real-time-decisions/documentation/rtd-083956.html

Open Issues

The following issues are open in Oracle RTD Applications Release 3.2:

- Open Decision Manager Issues
  - Issue with Drop-Downs with Internet Explorer 10

  - Sliders Out of Sync When Creating or Editing a Decision
  - Cannot Have Multiple Decision Manager Sessions by the Same User on the Same Machine
- Open Issues in RTD Applications 3.1.1.0.1 PSU
  - Excessively Long Inline Service Path Causes Issues

Open Decision Manager Issues

This section contains the following topics:

- Issue with Drop-Downs with Internet Explorer 10
- Sliders Out of Sync When Creating or Editing a Decision
- Cannot Have Multiple Decision Manager Sessions by the Same User on the Same Machine

Issue with Drop-Downs with Internet Explorer 10

In order to have drop-down menus working properly with Internet Explorer 10, you must apply patch 15975176 to the Application Development Runtime. You can download it from My Oracle Support. You can also apply any Oracle JDeveloper FMW 11.1.1.7.0 cumulative patch that includes patch 15975176.

Sliders Out of Sync When Creating or Editing a Decision

In rare conditions, the sliders for the performance goal weights can get out of sync and no longer add up to 100. If this occurs, cancel your changes and start again.

Cannot Have Multiple Decision Manager Sessions by the Same User on the Same Machine

You should not have Decision Manager opened in two browser tabs or windows on the same machine if they access the same Decision Manager application. Use only one tab or window, or use multiple computers.

Open Issues in RTD Applications 3.1.1.0.1 PSU

Note: RTD Applications 3.1.1.0.1 PSU (Patch # 16418567) is a 3.1.1.0 update with full set of install files and replaces 3.1.1.0. The installation files are available through support.oracle.com. For more information on this patch, see:

`https://updates.oracle.com/Orion/Services/download?type=readme&aru=16065398`

The following issue, first mentioned in the 3.1.1.0.1 PSU readme, applies to all releases:

Excessively Long Inline Service Path Causes Issues

If you unzip RTD Application in a path that is too long—for instance, `C:\Oracle\RTD_Apps_3200\software\Oracle Real-Time Decisions Base Application\Designer\clm\`—the path to your Inline service will be very long; for example, `C:\Oracle\RTD_Apps_3200\RTD_Apps_3110\software\Oracle Real-Time Decisions Base Application\Designer\clm\Build\metadata\ref\service\RTD_`

Base_Marketing\. This might exceed the maximum RTD Studio path length, causing it to constantly rebuild the Inline service and eventually run out of memory.

To avoid this situation, install Decision Manager in a shorter path; for example C:\Oracle\DM.

Issues Resolved

The following issues were resolved in this RTD release:

Cannot Use Decision Center and Decision Manager in the Same Browser

This issue has been fixed in this release.

Incorrect Message Might Appear if Users Only Mouse Over Images

This issue has been fixed in this release.

Anonymous User Displayed After Login Instead of Actual User

This issue has been fixed in this release.

SSO On Weblogic: Cookie Path should be set for the RTD Platform

This issue, originally reported for RTD Applications 3.1.1.0.1 PSU, has been fixed in this release.

Certification Information

For the latest certification information, which supersedes that in the Oracle RTD Applications documentation, see *Oracle Real-Time Decisions Applications System Requirements and Supported Platforms* Release 3.2, available on the Oracle RTD Applications Documentation Web site at:

http://www.oracle.com/technetwork/middleware/real-time-decisions/documentation/rtd-083956.html

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

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