

**Oracle® Communications
Tekelec Policy Management**

Release Notice

Release.9.1.8

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ORACLE®

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Introduction

This release notice lists the Resolved and Known PRs for Policy Management Release 9.1.8..

Release Notices are distributed to customers with a new software release at the time of Product Availability. They are updated for each Maintenance Release.

Upgrade Paths

9.1.8 supports the following upgrade paths for C-Class blades and Rack Mount servers

	From	To
CMP	7.5.4, 9.1.5, 9.1.6, 9.1.7	9.1.8
MPE	7.5.4, 9.1.5, 9.1.6, 9.1.7	9.1.8
MRA	7.5.4, 9.1.5, 9.1.6, 9.1.7	9.1.8

NOTE:

- Any upgrade other than listed above is not recommended or supported.
- 9.1.8 is supported as a new/fresh installation.
- It is recommended to upgrade in the following order
 - SPR
 - CMP
 - MRA
 - MPE

Load Lineup

This version of Policy Management 9.1.8_10.1.0 includes:

Application Lineup

- CMP
- MPE
- MRA

Platform Lineup

- **TPD 5.1.1_73.5.3**
- **Comcol 6.0p226.8926**

PR Severity Definitions

The PR sections in this document refer to PR severity levels. Definitions of these levels can be found in the following publication:

TL 9000 Quality Management System Measurement Handbook

Resolved PRs

Table RN-1. NOTE: Table RN-1 Policy Management 9.1.8 Resolved PRs

PR #	CSR#	Severity	Title
235543	1027300	Minor	MPE doesn't use the updates sent by SPR (PNR) for POOL profiles/ Customer9 Pool Data is not updated with new PNR value
228390	1028780	Minor	PoolUserData is not used in PNR condition when UserData values are changed.
228390	1028782		Pool Quota is not updated after a PNR/RAR is received/sent
226203		Minor	When NAI is used for subscriber ID, the user id used to lookup the string was incorrect
227538		Minor	When PNR is received for IMSI user, MPE is not finding the session
229090		Minor	When user is removed from pool in SPR, MPE does not update local user
230261		Minor	There is no variable representation for User.Pool.State
234987	1025404	Minor	9.1.7 - Usage-monitoring-information AVP reported without any monitoring key on RAR/CCA
235394	1025892	Minor	Checkpoints not working when large number of policies is defined
227463	1006120 1018074	Minor	Post upgrade from 7.5/7.6 to 9.1, logback-tomcat-rc.xml cannot be modified from GUI
236136	1028684	Minor	Policy conditions missing to access Pool Profile data
236342	1028916	Major	Missing IMEI issue
228678	1029618	Minor	Bill day is empty for pool quota
237369	1027300	Minor	Nested policy problem
237406		Minor	CAM-78526: MPE uses wrong IMS Public ID to Unsubscribe for Non-IMSI-Based NAI
237418		Minor	[Pass Mgt] CAM-78940 RAR does not trigger policy granting
229098		Minor	Incorrect quota usage after another update
228841	1029894	Minor	Policy condition where the pool profile is available triggers always
227938		Minor	When pool ID and subscriber ID are the same, local db cache is not unique
229475		Minor	Second UDR sent for CCR-I Gx/Gy when creating session
238036	1029908	Minor	PCRF Pool Billing day Issue
238111	1030450	Minor	PCRF not sending unsubscription SNR after releasing session
237992	1028436	Major	Incorrect session count

Customer Known PRs

Table RN-2. Policy Management 9.1.8 Customer Known PRs

PR #	CSR#	Severity	Title	Customer Impact
237111	N/A	3-Minor	MPE does not update cache properly when {User.Tier} is changed while a session is active	Tier change for a User will not take effect on an existing session. The user will have to re-attach.

Oracle Tekelec References and Services

Customer Care Center

The Oracle Tekelec Customer Care Center is your initial point of contact for all product support needs. A representative takes your call or email, creates a Customer Service Request (CSR) and directs your requests to the Tekelec Technical Assistance Center (TAC). Each CSR includes an individual tracking number. Together with TAC Engineers, the representative will help you resolve your request.

The Customer Care Center is available 24 hours a day, 7 days a week, 365 days a year, and is linked to TAC Engineers around the globe.

Oracle Tekelec TAC Engineers are available to provide solutions to your technical questions and issues 7 days a week, 24 hours a day. After a CSR is issued, the TAC Engineer determines the classification of the trouble. If a critical problem exists, emergency procedures are initiated. If the problem is not critical, normal support procedures apply. A primary Technical Engineer is assigned to work on the CSR and provide a solution to the problem. The CSR is closed when the problem is resolved.

Technical Assistance Centers are located around the globe in the following locations:

Tekelec - Global

Email (All Regions): support@tekelec.com

USA and Canada

Phone:

1-888-FOR-TKLC or 1-888-367-8552 (toll-free, within continental USA and Canada)

1-919-460-2150 (outside continental USA and Canada)

TAC Regional Support Office Hours:

8:00 a.m. through 5:00 p.m. (GMT minus 5 hours), Monday through Friday, excluding holidays

Emergency Response

In the event of a critical service situation, emergency response is offered by the Oracle Tekelec Customer Care Center 24 hours a day, 7 days a week. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with the Customer Care Center.

Customer Training

Tekelec offers a variety of technical training courses designed to provide the knowledge and experience required to properly provision, administer, operate, and maintain Tekelec products. To enroll in any of the courses or for schedule information, contact the Tekelec Training Center at (919) 460-3064 or E-mail training@tekelec.com.

A complete list and schedule of open enrollment can be found at www.tekelec.com.