

**Tekelec EAGLE<sup>®</sup> 5**

**Release 44.0**

# **Unsolicited Alarm and Information Messages**

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# Chapter 1

## About This Guide

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- *Scope and Audience.....32*
- *Documentation Admonishments.....32*
- *Customer Care Center.....33*
- *Emergency Response.....35*
- *Related Publications.....36*
- *Documentation Availability, Packaging, and Updates.....36*
- *Locate Product Documentation on the Customer Support Site.....36*

This chapter describes the organization of the document and provides other information that could be useful to the reader.

## Overview

The *Unsolicited Alarm and Information Messages* manual describes the EAGLE 5 ISS system unsolicited alarm and information messages sent to the system terminal whenever there is a system fault, whenever a previous fault condition is corrected, or when a subsystem, equipment, and/or service is placed in or taken out-of-service. Each message has a trouble code and text associated with the trouble condition.

**Note:** EAGLE 5 ISS supporting ANSI networks make use of the LNP and SEAS features. EAGLE 5 ISS supporting ITU networks do not include these systems.

The manual is organized as follows:

- [About This Guide](#) provides general information about the organization of this manual.
- [Message Type](#) describes the different alarms and message types used in the EAGLE 5 ISS.
- [UAM and UIM Troubleshooting Procedures](#) provides procedures to use in response to unsolicited alarm messages (UAMs) and unsolicited information messages (UIMs) displayed by the EAGLE 5 ISS.
- In addition, the appendices of this manual provide useful reference material for maintenance, diagnostic, and troubleshooting activities:
  - Appendix A: [UAM Balancing Matrix](#)
  - Appendix B: [Unsolicited Output Message Groups](#)
  - Appendix C: [Auto-Inhibit Hardware Verification Codes](#)
- Glossary that provides a list of acronyms and abbreviations

## Scope and Audience

This manual is intended for maintenance personnel who must maintain the EAGLE 5 ISS. The technician should be familiar with SS7 protocols. The manual provides preventive and corrective procedures that will aid maintenance personnel in maintaining the EAGLE 5 ISS.

Preventive maintenance procedures are routines to be carried out on a scheduled basis to help prevent system failures. These routines are industry-standard recommendations and may be adopted to fit any company maintenance plan.

The corrective maintenance procedures are those used in response to a system alarm or output message. These procedures are EAGLE 5 ISS-specific and aid in the detection, isolation, and repair of faults.

## Documentation Admonishments

Admonishments are icons and text throughout this manual that alert the reader to assure personal safety, to minimize possible service interruptions, and to warn of the potential for equipment damage.

Table 1: Admonishments

	<b>DANGER:</b> (This icon and text indicate the possibility of <i>personal injury</i> .)
	<b>WARNING:</b> (This icon and text indicate the possibility of <i>equipment damage</i> .)
	<b>CAUTION:</b> (This icon and text indicate the possibility of <i>service interruption</i> .)

## Customer Care Center

The Tekelec Customer Care Center is your initial point of contact for all product support needs. A representative takes your call or email, creates a Customer Service Request (CSR) and directs your requests to the Tekelec Technical Assistance Center (TAC). Each CSR includes an individual tracking number. Together with TAC Engineers, the representative will help you resolve your request.

The Customer Care Center is available 24 hours a day, 7 days a week, 365 days a year, and is linked to TAC Engineers around the globe.

Tekelec TAC Engineers are available to provide solutions to your technical questions and issues 7 days a week, 24 hours a day. After a CSR is issued, the TAC Engineer determines the classification of the trouble. If a critical problem exists, emergency procedures are initiated. If the problem is not critical, normal support procedures apply. A primary Technical Engineer is assigned to work on the CSR and provide a solution to the problem. The CSR is closed when the problem is resolved.

Tekelec Technical Assistance Centers are located around the globe in the following locations:

### Tekelec - Global

Email (All Regions): [support@tekelec.com](mailto:support@tekelec.com)

- **USA and Canada**

Phone:

1-888-FOR-TKLC or 1-888-367-8552 (toll-free, within continental USA and Canada)

1-919-460-2150 (outside continental USA and Canada)

TAC Regional Support Office Hours:

8:00 a.m. through 5:00 p.m. (GMT minus 5 hours), Monday through Friday, excluding holidays

- **Caribbean and Latin America (CALA)**

Phone:

USA access code +1-800-658-5454, then 1-888-FOR-TKLC or 1-888-367-8552 (toll-free)

TAC Regional Support Office Hours (except Brazil):

10:00 a.m. through 7:00 p.m. (GMT minus 6 hours), Monday through Friday, excluding holidays

- **Argentina**

Phone:

0-800-555-5246 (toll-free)

- **Brazil**

Phone:

0-800-891-4341 (toll-free)

TAC Regional Support Office Hours:

8:30 a.m. through 6:30 p.m. (GMT minus 3 hours), Monday through Friday, excluding holidays

- **Chile**

Phone:

1230-020-555-5468

- **Colombia**

Phone:

01-800-912-0537

- **Dominican Republic**

Phone:

1-888-367-8552

- **Mexico**

Phone:

001-888-367-8552

- **Peru**

Phone:

0800-53-087

- **Puerto Rico**

Phone:

1-888-367-8552 (1-888-FOR-TKLC)

- **Venezuela**

Phone:

0800-176-6497

- **Europe, Middle East, and Africa**

Regional Office Hours:

8:30 a.m. through 5:00 p.m. (GMT), Monday through Friday, excluding holidays

- **Signaling**

Phone:

+44 1784 467 804 (within UK)

- **Software Solutions**

Phone:

+33 3 89 33 54 00

- **Asia**

- **India**

Phone:

+91 124 436 8552 or +91 124 436 8553

TAC Regional Support Office Hours:

10:00 a.m. through 7:00 p.m. (GMT plus 5 1/2 hours), Monday through Saturday, excluding holidays

- **Singapore**

Phone:

+65 6796 2288

TAC Regional Support Office Hours:

9:00 a.m. through 6:00 p.m. (GMT plus 8 hours), Monday through Friday, excluding holidays

## Emergency Response

In the event of a critical service situation, emergency response is offered by the Tekelec Customer Care Center 24 hours a day, 7 days a week. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with the Tekelec Customer Care Center.

## Related Publications

For information about additional publications that are related to this document, refer to the *Related Publications* document. The *Related Publications* document is published as a part of the *Release Documentation* and is also published as a separate document on the Tekelec Customer Support Site.

## Documentation Availability, Packaging, and Updates

Tekelec provides documentation with each system and in accordance with contractual agreements. For General Availability (GA) releases, Tekelec publishes a complete EAGLE 5 ISS documentation set. For Limited Availability (LA) releases, Tekelec may publish a documentation subset tailored to specific feature content or hardware requirements. Documentation Bulletins announce a new or updated release.

The Tekelec EAGLE 5 ISS documentation set is released on an optical disc. This format allows for easy searches through all parts of the documentation set.

The electronic file of each manual is also available from the [Tekelec Customer Support](#) site. This site allows for 24-hour access to the most up-to-date documentation, including the latest versions of Feature Notices.

Printed documentation is available for GA releases on request only and with a lead time of six weeks. The printed documentation set includes pocket guides for commands and alarms. Pocket guides may also be ordered separately. Exceptions to printed documentation are:

- Hardware or Installation manuals are printed without the linked attachments found in the electronic version of the manuals.
- The Release Notice is available only on the Customer Support site.

**Note:** Customers may print a reasonable number of each manual for their own use.

Documentation is updated when significant changes are made that affect system operation. Updates resulting from Severity 1 and 2 Problem Reports (PRs) are made to existing manuals. Other changes are included in the documentation for the next scheduled release. Updates are made by re-issuing an electronic file to the customer support site. Customers with printed documentation should contact their Sales Representative for an addendum. Occasionally, changes are communicated first with a Documentation Bulletin to provide customers with an advanced notice of the issue until officially released in the documentation. Documentation Bulletins are posted on the Customer Support site and can be viewed per product and release.

## Locate Product Documentation on the Customer Support Site

Access to Tekelec's Customer Support site is restricted to current Tekelec customers only. This section describes how to log into the Tekelec Customer Support site and locate a document. Viewing the document requires Adobe Acrobat Reader, which can be downloaded at [www.adobe.com](http://www.adobe.com).

1. Log into the [Tekelec Customer Support](#) site.

**Note:** If you have not registered for this new site, click the **Register Here** link. Have your customer number available. The response time for registration requests is 24 to 48 hours.

2. Click the **Product Support** tab.
3. Use the Search field to locate a document by its part number, release number, document name, or document type. The Search field accepts both full and partial entries.
4. Click a subject folder to browse through a list of related files.
5. To download a file to your location, right-click the file name and select **Save Target As**.

# Chapter 2

## Message Type

---

### Topics:

- *System Alarm Levels*.....39
- *Output Messages*.....39
- *Unsolicited Alarm Messages (UAM)*.....40
- *Unsolicited Information Messages (UIM)*.....41

This chapter provides an overview of the format of the messages and their general purpose.

## System Alarm Levels

There are three levels of alarms in the EAGLE 5 ISS system. They are:

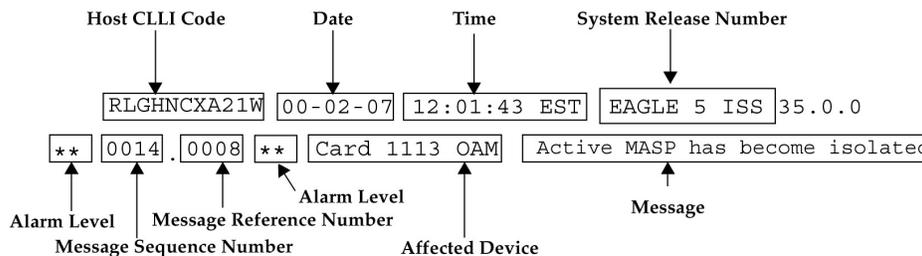
- Critical**      A critical alarm is an indication of a severe service affecting problem that can be related to traffic, billing, and maintenance capabilities and requires immediate maintenance attention, regardless of time of day.
- Major**        A major alarm is an indication of a problem that seriously affects system operation, maintenance and administration, etc. and requires immediate attention. The urgency is less than in critical situations because of a lesser immediate or impending effect on system performance, customers, and operating company operations and revenue.
- Minor**        A minor alarm is an indication of a problem that does not have a serious impact on service, and does not require immediate maintenance attention.

## Output Messages

The EAGLE 5 ISS generates output messages in response to command input or fault conditions in the EAGLE 5 ISS or in the network. The format for these messages is generally uniform. Some messages include additional data.

Network messages provide the text description of the event, and on the lines below the text line, any additional information.

The following example shows the general format of an output message.



**Figure 1: Output Message Format**

The fields in an output message (shown in the figure above) are described next:

- Host CLI code - a maximum of one alpha character and ten alphanumeric characters. The CLI code uniquely identifies the system in terms of its physical location. The CLI code must be unique among all elements in the system.

The CLI code consists of the following:

- City = 4 characters
- State = 2 characters
- Building = 2 characters
- Equipment type = 3 characters

- **Date** - The date the message was generated, in the format *year-month-day*.
- **Time** - The time the message was generated with time zone, in the format *hour: minutes: second time zone*.
- **System Release Number** - contains a system identifier and the version ID number. The system identifier, can be `EAGLE` or `EAGLE5` depending on the product key enabled on the system. The version ID number has the software release specific GPL set that is expected to be installed on the system as approved loads. The format of the version ID number is in the form of **maj.min.maint**, defined as follows:
  - **maj** - the major release ID
  - **min** - the minor release ID
  - **maint** - the maintenance release ID
- **Alarm Level** - a one or two character indicator of the alarm level, defined as follows:
  - **\*C** = Critical Alarm
  - **\*\*** = Major Alarm
  - **\*** = Minor Alarm
  - *blank* = No Alarm
- **Message Sequence Number** - This number is an index for all output messages. The number increments sequentially for every message. The output messages originating from the card in location 1113 has a range from 0001 through 4999. The range for location 1115 is 5000 through 9999.
- **Message Reference Number** - Messages that are associated with a specific action are numbered for reference. These messages are defined in this chapter, along with a corrective action.
- **Affected Device** - The device that caused the message to be generated. This generally describes the card type.

Network messages with additional data display the additional lines below the text string and message reference number (MRN). See individual messages for examples of output.

All network messages are non-alarm and are used to notify the user of network events. There may or may not be a procedure associated with these messages.

## Unsolicited Alarm Messages (UAM)

The system sends unsolicited alarm messages to the system terminal whenever there is a system fault, whenever a previous fault condition is corrected, when a subsystem, equipment, and/or service is placed in or taken out of service. Each message has a trouble code and text associated with the trouble condition.

## Unsolicited Information Messages (UIM)

The system sends unsolicited information messages to the system terminal whenever there is a non-service affecting condition. This includes MSUs with invalid information, conversion failures, and/or a failed gateway screening function. Each message has a numbered code and informational text associated with the condition.

# Chapter 3

## UAM and UIM Troubleshooting Procedures

---

### Topics:

- *Troubleshooting Procedures.....43*
- *UAMs.....43*
- *UIMs.....313*

## Troubleshooting Procedures

The following procedures are listed by message reference number (MRN). Locate the message reference number in the output message on your screen, find the MRN in this chapter, and follow the procedure to troubleshoot the problem.

**Note:** The outputs in the following procedures are examples. Some outputs have several variations. In most cases only one variation is shown.

If a linkset is in *test mode*, any GWS failure UIMs are reported, but the failed traffic is still switched through. The UIM displays a line identifying the test mode state. A linkset in test mode performs the GWS action, but does not screen out MSUs which do not pass screening. The GWSM action is on and the GWSA or GWS Activated action is off.

The system header information is shown in the example outputs and includes the following information:

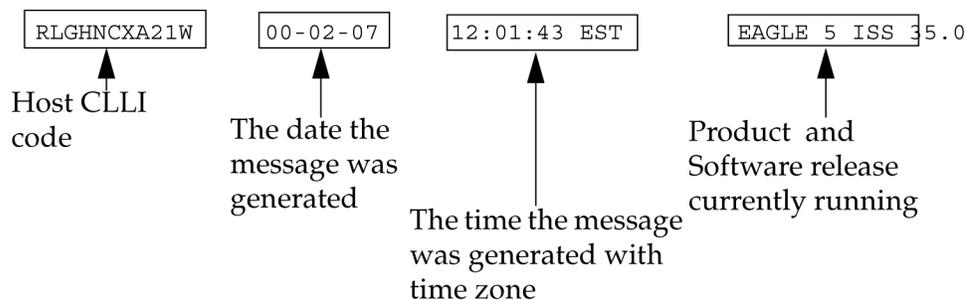


Figure 2: System Header Information

## UAMs

The following are UAMs that may be displayed.

### 0001 - Card has reset

This could have been the result of a manual reset, or software reset. If the system software detects trouble with a card, the processors on the card (application or communication processors) are reset by software. The system software is responsible for this function.

#### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0001 ** CARD 1113 OAM Card has reset
```

**Alarm Level:** Major

#### Recovery

1. The system recovers from this condition by reloading the card software.  
If the card continually resets, replace the affected card. Refer to the *Maintenance* manual for card removal/replacement procedures.

The recovery message sequence should be similar to:

```
** 0057.0001 ** CARD 1201 SS7ANSI Card has reset
0058.0096 CARD 1201 SS7ANSI Card has been reloaded
0059.0236 SLK 1201,A nc00027 REPT-LKF: not aligned
0060.0236 SLK 1201,B nc00027 REPT-LKF: not aligned
0061.0200 SLK 1201,A nc00027 RCVRY-LKF: link available
0062.0200 SLK 1201,B nc00027 RCVRY-LKF: link available
```

2. If the card resets without explanation or continues to reset, contact the [Customer Care Center](#).

## 0002 - Card is not running approved GPL

This alarm indicates a card or cards are running a generic program load (GPL) other than the approved GPL. This is determined by a system audit, which compares the GPL running on each card with the approved version for each card type. If any card(s) are running a GPL other than its approved GPL, an alarm is created. Only one alarm for each card application is displayed.

### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0002 * GPLSYSTEMOAM Card is not running approved GPL
```

**Alarm Level:** Minor

### Recovery

There are three procedures for this output. Choose the procedure based on the GPL System indicated in the alarm message. Refer to the following to help determine the correct procedure:

1. Use the [Recovery Procedure for All Cards Without Flash Memory](#) if the following GPLs are indicated in the output as the GPL System.  
ATMANSI, ATMITU, CCS7ITU, EBDABLM, EBDADCM, EMDC, EOAM, EROUTE, GLS, IMT, IPGWI, IPLIM, IPLIMI, IPS, MCP, SCCP, SS7ANSI, SS7HC, SS7IPGW, SS7ML, STPLAN, VSCCP, VXWSLAN
2. Use the [Recovery Procedure for Cards With Flash Memory \(Except HMUX and HIPR\)](#) if the following GPLs are indicated in the output as the GPL System.  
BLBIOS, BLCPLD, BLDIAG, BLVXW, BPDCM, BPHCAP, BPHCAPT, BPMPL, BPMPLT, IMTPCI, PLDE1T1, PLDPMC1
3. Use the [Recovery Procedure for HMUX and HIPR Card](#) if the following GPL is indicated in the output as the GPL System.  
BPHMUX, HIPR

### Recovery Procedure for All Cards Without Flash Memory



#### CAUTION

**CAUTION:** This procedure causes the identified card to reload, and should be used only during periods of low traffic or the maintenance window.

1. Enter this command to verify the GPLs running for the card identified in the output:  
`rept-stat-gpl:gpl=xxxxxxx`

where `xxxxxx` is the GPL

**Note:** Mismatched GPLs should occur only during upgrades or running a trial GPL.

identified in the output.

Example of the output:

```
tekelecstp 03-07-03 16:53:23 EST EAGLE5 32.0.0-55.0.0
GPL Auditing ON
GPL CARD RUNNING APPROVED TRIAL
SS7HC 1203 025-015-001 ALM 025-015-000 -----
```

2. Verify GPL Auditing is **ON**. If not, enter this command:

```
chg-gpl:audit=on
```

3. Enter the command to reload the card:

```
init-card:loc=xxxx
```

where `xxxx` is the card location stenciled on the shelf of the EAGLE 5 ISS

**Note:** Wait for the card to finish loading before continuing.

4. Enter the command to verify the approved GPLs match the running GPLs:

```
rept-stat-gpl:gpl=xxxxxxxx
```

where `xxxxxxxx` is the GPL identified in the output.

5. If the GPLs match, you have completed this procedure.

If the GPLs do not match, continue with the next step.

6. Enter this command to determine which cards are in alarm condition (indicated by the acronym ALM in the `rept-stat-gpl` display):

```
rept-stat-gpl
```

7. Note which cards are in an alarm condition and contact the [Customer Care Center](#).

### Recovery Procedure for Cards With Flash Memory (Except HMUX and HIPR)



**CAUTION:** This procedure causes the identified card to reload, and should be used only during periods of low traffic or the maintenance window.

#### CAUTION

1. Enter the command to display the card locations running the GPL identified in the output.

```
rept-stat-gpl:gpl=xxxxxxxx
```

where `xxxxxxxx` is the GPL identified in the output.

Example of the output.

```
tekelecstp 03-07-03 16:53:23 EST EAGLE5 35.0.0-55.0.0
GPL Auditing ON
GPL CARD RUNNING APPROVED TRIAL
BLCPLD 1203 025-015-001 ALM 025-025-000 -----
```

**Note:** Mismatched GPLs should occur only during upgrades or running a trial GPL.

2. Verify GPL Auditing is **ON**. If not enter the command:

```
chg-gpl:audit=on
```

3. Enter the command to deactivate all links on the card.

```
dact-slk:loc=xxxx:link=y
```

where *xxxx* is the card location identified in the output and *y* is the link.

4. Enter the command to change the state of the appropriate card to the out of service - maintenance disabled state:

```
inh-card:loc=xxxx:force=yes
```

where *xxxx* is the card location stenciled on the shelf of the EAGLE 5 ISS.

Example of the output:

```
RLGHNCXA03W 00-06-05 11:11:28 EDT EAGLE 35.0.0
Card has been inhibited.
```

5. Enter the command to load and activate the approved GPL onto the inhibited card:

```
flash-card:code=appr:loc=xxxx:force=yes
```

where *xxxx* is the card location used in the previous step. The optional `force=yes` is used to force the command to work on an IS-NR card. Links provisioned on the card are inhibited during command execution. The card and inhibited links are restored to their previous state when the command is completed.

Example of the output using card location 1105:

```
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading BLBIOS on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download BLBIOS complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading BLDIAG on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download BLDIAG complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading PLDE1T1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download PLDE1T1 complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading IMTPCI on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download IMTPCI complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading BLVXW on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download BLVXW complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading PLDPMC1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download PLDPMC1 complete.
```

```
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating BLBIOS on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation BLBIOS complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating BLDIAG on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation BLDIAG complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating PLDE1T1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation PLDE1T1 complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating IMTPCI on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation IMTPCI complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating BLVXW on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation BLVXW complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating PLDPMC1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation PLDPMC1 complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Downloading BLCPLD on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 download BLCPLD complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating BLCPLD on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation BLCPLD complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Command Completed.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Canceling links on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Inhibiting card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 Rel 34.0.0
Flash Card: Downloading BPMP1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 download BPMP1 complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
```

```
Flash Card: Allowing card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Activating BPMPPL on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 activation BPMPPL complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Activating links on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Command Completed.
;
```

6. Enter the command to put the card that was inhibited in [Step 4](#) back into service:

```
alw-card:loc=xxxx
```

where *xxxx* is the card location used in [Step 4](#).

Example of the output:

```
RLGHNCXA03W 00-06-05 11:11:28 EDT EAGLE 35.0.0
Card has been allowed.
```

**Note:** Allow the card to run for 5 minutes before continuing.

7. Enter the command to activate all links on the card.
 

```
act-slk:loc=xxxx:link=y
```

where *xxxx* is the card location identified in the output and *y* is the link.
8. Enter the command to verify all links on the card are active.
 

```
rept-stat-slk:loc=xxxx:link=y
```

where *xxxx* is the card location identified in the output and *y* is the link.
9. Enter the command to verify the approved GPLs match the running GPLs:
 

```
rept-stat-gpl:gpl=xxxxxxx
```

where *xxxxxxx* is the GPL identified in the output.
10. If the GPLs match, you have completed this procedure.
 

If the GPLs do not match, continue with the following step.
11. Repeat this procedure for each card that shows ALM in the output.
12. If the same card shows in an alarm condition after executing the procedure, please contact the [Customer Care Center](#).

### Recovery Procedure for HMUX and HIPR Card



#### CAUTION

**CAUTION:** This procedure causes the identified card to reload and resets the respective IMT bus, and should be used only during periods of low traffic or the maintenance window.

1. Enter the command to verify the GPLs running for the card identified in the output:
 

```
rept-stat-gpl:gpl=xxxxxxx
```

where `xxxxxx` is the GPL (HIPR or BPHMUX) identified in the output.

Example of a BPHMUX output :

```
tekelecstp 03-07-03 16:53:23 EST EAGLE5 35.0.0-55.0.0
GPL Auditing ON
GPL

CARD RUNNING APPROVED TRIAL
BPHMUX 1209 028-005-000 028-005-000
-----
BPHMUX 1210 028-005-000 028-005-000
-----
BPHMUX 1309 028-004-000 028-005-000 ALM
-----
BPHMUX 1310 028-005-000 028-005-000
-----
```

**Note:** Mismatched GPLs should occur only during upgrades or running a trial GPL.

2. Verify GPL Auditing is **ON**.

If not enter the command:

```
chg-gpl:audit=on
```

3. Enter the command to load the GPL onto the HMUX card:

```
init-flash:code=appr:loc=xxxx
```

where `xxxx` is the HMUX/HIPR card location with the alarm condition in [Step 1](#).

Example of the output using card location 1309:

```
RLGHNCXA03W 00-06-05 11:11:28 EDT EAGLE 35.0.0
FLASH Memory Downloading for card 1309 Started.
;
RLGHNCXA03W 00-06-05 11:11:28 EDT EAGLE 35.0.0
BPHMUX Downloading for card 1309 Complete.
;
RLGHNCXA03W 00-06-05 11:11:28 EDT EAGLE 35.0.0
Command Completed.
```

4. Enter the command to initialize the HMUX/HIPR.



#### CAUTION

**CAUTION:** This command boots the HMUX/HIR processor and brings down the respective IMT bus temporarily (approximately 10 seconds) until the HMUX/HIPR card comes back into service.

- To flash an individual HMUX/HIPR card:

```
init-mux:loc=xxxx
```

where `xxxx` is the card location.

- To flash all cards on a particular bus:

```
init-mux:bus=y
```

where `y` is the bus.

**Note:** Allow the card to run for 5 minutes before continuing.

5. Enter the command to activate the trial GPL loaded onto the card in [Step 4](#):

```
act-flash:loc=xxxx
```

where *xxxx* is the card location used in [Step 3](#).

Example of the output using card location 1309:

```
RLGHNCXA03W 00-06-05 11:11:28 EDT EAGLE 35.0.0
FLASH Memory Activation for card 1309 Completed.
;
RLGHNCXA03W 00-06-05 11:11:28 EDT EAGLE 35.0.0
Command Completed.
```

6. Enter the command to verify the approved GPLs match the running GPLs:

```
rept-stat-gpl:gpl=xxxxxxx
```

where *xxxxxxx* is the GPL (HIPR or BPHMUX) identified in the output.

Example of a BPHMUX output:

```
tekelecstp 03-07-03 16:53:23 EST EAGLE5 35.0.0-55.0.0
GPL Auditing ON
GPL

CARD  RUNNING      APPROVED      TRIAL
BPHMUX  1209  028-005-000  028-005-000
-----
BPHMUX  1210  028-005-000  028-005-000
-----
BPHMUX  1309  028-005-000  028-005-000
-----
BPHMUX  1310  028-005-000  028-005-000
-----
```

7. If the GPLs match, you have completed this procedure.  
If the GPLs do not match, continue with the procedure.
8. Enter the command to determine which cards are in alarm condition (indicated by the acronym ALM in the `rept-stat-gpl` display):
- ```
rept-stat-gpl
```
9. Note which cards are in an alarm condition and contact the [Customer Care Center](#).

### 0003 - Alarm cleared for GPL

This message indicates that all the cards of a specific type are running the approved GPL and the alarm condition, specified by message "0002 - Card is not running approved GPL" has been cleared.

#### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
0014.0003   GPL SYSTEM OAM   Alarm cleared for GPL
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0004 - Card is running non-activated GPL

This alarm indicates a card or cards are running a non-activated *Trial* or *Approved* generic program load (GPL). This output is expected when changing a flash GPL. This alarm occurs after a successful download to the card, and the card boots. This is determined by a system audit, which compares the GPL running on each card with the activated version for each card type. If any card(s) are running a GPL other than its activated GPL, an alarm is created. Only one alarm for each card application is displayed. UAM 0002 might also be produced.

#### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0004 * GPLSYSTEMBPDCM Card is running non-activated GPL
```

**Alarm Level:** Minor

#### Recovery

1. Enter the following command to verify the release GPLs match the GPLs on the disk: `rtrv-gpl`  
**Note:** Mismatched GPLs should occur only during upgrades or running a trial GPL.
2. Enter the following command to determine which cards are in alarm condition (indicated by the acronym ALM in the `rept-stat-gpl` display): `rept-stat-gpl`
3. If the GPLs do not match from [Step 1](#), note which cards are in an alarm condition and contact the [Customer Care Center](#).

### 0005 - Alarm cleared running non-activated GPL

This message indicates that all the cards of a specific type are running the non-activated GPL and the alarm condition, specified by message "0004 - Card is running non-activated GPL" has been cleared.

#### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
0014.0005 GPL SYSTEM BPDCM Alarm cleared running non-activated GPL
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.  
No further action is necessary.

### 0008 - Active MASP has become isolated

This messages indicates the active MASP has a fault and the system switched to the standby MASP. This could be caused by the MASP losing a connection to the IMT, a failure with the GPSM-II card, or a card reset.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0008 ** CARD 1113 OAM Active MASP has become isolated
```

**Alarm Level:** Major

**Recovery**

1. Enter the following command to check the status of the IMT: `rept-stat-imt`  
If the IMT is at fault, verify the IMT cables are connected to the shelf backplane (refer to the *Installation Manual* for cable locations).
2. If the state of the IMT appears good but the GPSM-II boots repeatedly, try reseating the GPSM-II card.  
If the problem persists, replace the GPSM-II card. Refer to the *Maintenance* manual for card removal/replacement procedures.
3. If the trouble does not clear, obtain any obituary reports and contact the [Customer Care Center](#).

### 0009 - MASP became active

This message indicates which MASP is active.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.0009 CARD 1113 OAM MASP became active
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault or condition has been corrected.

No further action is necessary.

### 0010 - MASP became standby

This message indicates which MASP is standby.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0012.0010 CARD 1113 OAM MASP became standby
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault or condition has been corrected.

No further action is necessary.

### 0011 - Entering forced simplex mode

This message indicates the active OAM card found itself in a forced simplex mode of operation while the active OAM LNP updating option was on (turned on with the `chg-lnpopts:frcsmplx=yes` command). A simplex mode of operation means the active OAM card cannot communicate with its standby OAM card.

In a forced simplex mode, after five minutes LNP updates are allowed to be provisioned on the active OAM only. The active OAM accepts updates, and the standby OAM is not able to receive LNP updates, leaving the standby database in the state of being incoherent, diff level, or unstable.

When the standby OAM eventually resumes communication, the active OAM remains in forced simplex mode until the standby OAM LNP database is repaired from the active OAM. The forced simplex mode is automatically removed following the repair of the standby database.

The forced simplex mode of operation can also be removed with the command `chg-lnpopts:frcsmplx=no`. However, active OAM LNP updates may be prohibited until the standby database is repaired.

### Example

```
RLGHNCXA21W 03-08-28 11:02:30 EST EAGLE 35.0.0
** 0100.0011 SYSTEM Entering forced simplex mode
```

**Alarm Level:** Major

### Recovery

1. If you choose to exit forced simplex mode (that is, not allowing LNP updates on the active OAM only), enter the following command to remove the forced simplex status from the LNP options:

```
chg-lnpopts:frcsmplx=no
```

You may elect to stop here, or you may elect to continue with [Step 3](#).

2. If you choose, you may remain in forced simplex mode (accepting LNP updates in the active OAM card without communicating with the standby card) until the standby OAM is replaced, its database is corrected, or communication is restored.

Continue with [Step 3](#).

3. When you choose to resume the duplex mode of operation with the active and standby OAM cards, you must restore communications with the standby card and repair the standby LNP database, as required.

Enter the following command to verify the databases:

```
rept-stat-db
```

Example of the output:

```
> rept-stat-db
Command Accepted - Processing

oflnmoxallw 98-10-08 15:56:40 CDT EAGLE 35.0.0
  rept-stat-db
  Command entered at terminal #4.
;
  oflnmoxallw 98-10-08 15:56:40 CDT EAGLE 35.0.0
DATABASE STATUS: >> OK <<
  TDM 1114 ( STDBY)                TDM 1116 ( ACTV )
    C   LEVEL   TIME LAST BACKUP      C   LEVEL   TIME LAST BACKUP
  - - - - -
FD BKUP Y   342256 98-10-07 00:40:29 CDT  Y   342256 98-10-07 00:40:29 CDT
FD CRNT N   342374
MDAL 1117
  - - - - -
```

(Refer to the *Commands Manual* to interpret the output.)

4. Check the status of the standby database in the output of the previous step.

- If the report shows the standby OAM is present, go to [Step 7](#).
  - If the report does not show the standby OAM card to be present, continue to [Step 5](#).
5. Enter the following command to initialize the standby OAM card:  

```
init-card:loc=xxxx
```

 where xxxx is the standby OAM number (1113 or 1115).
  6. If the problem is still not corrected, reseal the GPSM-II card.  
 If the OAM still does not respond, replace the GPSM-II card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
  7. Once the card is known to be operational, if the standby OAM card needs to be repaired, resynchronize the standby card's LNP database with the active OAM card with this command:  

```
chg-db:action=repair
```
  8. If you choose to restore the status of the active OAM LNP updating options (especially if you turned it off in [Step 1](#)), issue the command:  

```
chg-lnpopts:frcsmplx=yes
```
  9. If the trouble does not clear, obtain any obituary reports and contact [Customer Care Center](#).

## 0012 - Invalid HW for Integrated Measurements

The E5-OAM Integrated Measurements feature runs on the E5-MASP card. This UAM indicates that the E5-OAM Integrated Measurements feature is enabled and on, but one of the paired E5-MASP cards was removed from the active or standby MASP locations and replaced with an incompatible GPSM-II (OAM) card.

### Example

```
** 0014.0012 ** CARD 1113 OAM Invalid HW for Integrated Measurements
```

**Alarm Level:** Major

### Recovery

Replace the GPSM-II (OAM) card in the active or standby position with a working E5-MASP card so that the E5-OAM Integrated Measurements feature can run correctly.

Refer to the *Maintenance* manual for card removal/replacement procedures.

## 0013 - Card is isolated from the system

This indicates a card has become isolated and is unable to communicate to other cards in the system. This could be caused by a defective card, a power failure occurred on the card, a thermtrip when the shutdown temperature is exceeded, or the system software ordering a reset.

This also appears when the card has been manually reset by a command.

### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0013 ** CARD 1113 OAM Card is isolated from the system
ASSY SN: 102199815a1234
```

**Alarm Level:** Major

### Recovery

1. Enter the following command to check the status of the card:

```
rept-stat-card:loc=x:mode=full
```

where *x* is the card location stenciled on the shelf of the system.

2. If only one card is isolated, wait to see if the card is recovering.  
If not, reset the card.
3. If resetting the card does not clear the fault, reseal the card.

**Note:** For EPM-B based cards, the CPU shuts down automatically when the shutdown temperature is exceeded (thermtrip). After the temperature returns to normal operating conditions, you must reseal the card to restore operation.

4. If resealing the card does not clear the fault, replace the card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.
5. If the alarm still does not clear, contact the [Customer Care Center](#).

### 0014 - Card is present

The card indicated was isolated from the system, but is now communicating with the active MASP. The maintenance software has begun recovery action.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.0014 CARD 1201 SS7ANSI Card is present  
ASSY SN: 102199815a1234
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No immediate action is required.

The maintenance software is attempting to recover the card by reinitialization of the card.

### 0018 - Exiting forced simplex mode

This UAM indicates that forced simplex mode is being exited. This message results from either the `chg-lnpopts` command turning off the forced simplex mode or the automatic ending of the forced simplex mode after the repair of the standby OAM database.

A forced simplex mode of operation occurs when the active OAM card cannot communicate with its standby OAM card while the active LNP option was on (turned on with the `chg-lnpopts:frcsmplx=yes` command). This mode allows provisioning of LNP updates in the active OAM database when communication is lost with its standby OAM card.

#### Example

```
RLGHNCXA21W 03-08-28 11:02:30 EST EAGLE 35.0.0  
0100.0018 SYSTEM Exiting forced simplex mode
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates either the `chg-lnpopts:frcsmplx=no` command was successfully executed or an automatic response resulted from a successful repair of the standby OAM database.

No further action is necessary.

## 0021 - Clock A for card failed, B normal

This indicates that the A clock signal for the indicated card is not present.

### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0021 * CARD 1116 OAM Clock A for card failed, Clock B normal
```

**Alarm Level:** Minor

### Recovery

1. Enter the following command to determine the status of the clock:

```
rept-stat-clk
```

The output indicates how many cards are using the specified clock, and how many cards are reporting fault with the specified clock.

Following is an example of the possible output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Active )      CARD LOC= 1116 (Isolated )
PRIMARY BITS = Active        PRIMARY BITS = -----
SECONDARY BITS = Idle        SECONDARY BITS = -----
                                PST          SST          AST
SYSTEM CLOCK                  IS-NR          ACTIVE        ALMINH
# Cards using CLK A = 009     # Cards with bad CLK A = 000
# Cards using CLK B = 000     # Cards with bad CLK B = 009
# Cards using CLK I = 000
Command Completed.
```



**CAUTION**

**CAUTION:** Resetting, reseating, or replacing a LIM will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

2. If only one card is reporting fault, reset the card.
3. If the fault has not cleared, reseal the card.
4. If the fault has not cleared, replace the card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.
5. If the fault has not cleared, replace the TDM card in MASP A.
6. If more than one card is reporting fault with the designated clock, check the clock cable connection at the shelf backplane (refer to the *Installation Manual* for cable location).  
If the clock cable is at fault, replace the clock cable.
7. If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the `act-slk` command.

**0022 - Clock B for card failed, A normal**

This indicates that the B clock signal for the indicated card is not present.

**Example**

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0022 * CARD 1116 OAM Clock B for card failed, Clock A normal
```

**Alarm Level:** Minor

**Recovery**

1. Enter the following command to determine the status of the clock:

```
rept-stat-clk
```

The output indicates how many cards are using the specified clock, and how many cards are reporting fault with the specified clock.

Following is an example of the possible output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Active )      CARD LOC= 1116 (Isolated )
PRIMARY BITS = Active        PRIMARY BITS = -----
SECONDARY BITS = Idle        SECONDARY BITS = -----
PST          SST          AST
SYSTEM CLOCK IS-NR      ACTIVE  ALMINH
# Cards using CLK A = 009    # Cards with bad CLK A = 000
# Cards using CLK B = 000    # Cards with bad CLK B = 009
# Cards using CLK I = 000
Command Completed.
```

**CAUTION**

**CAUTION:** Resetting, reseating, or replacing a LIM will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

2. If only one card is reporting fault, reset the card.
3. If the fault has not cleared, reseal the card.
4. If the fault has not cleared, replace the card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.
5. If the fault has not cleared, replace the TDM card in MASP B.
6. If more than one card is reporting fault with a clock, check the clock cable connection at the shelf backplane (refer to the *Installation Manual* for cable location).  
If the clock cable is at fault, replace the clock cable.
7. If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the `act-slk` command.

**0023 - Clocks A and B for card failed**

The A and B clock sources for the indicated card are not present.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0023 * CARD 1116 OAM Clocks A and B for card failed
```

**Alarm Level:** Minor**Recovery**

1. Enter the following command to determine the status of the clocks:

```
rept-stat-clk
```

The output indicates how many cards are using the specified clocks, and how many cards are reporting fault with the specified clock.

Following is an example of the possible output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Active ) CARD LOC= 1116 (Isolated )
PRIMARY BITS = Active PRIMARY BITS = -----
SECONDARY BITS = Idle SECONDARY BITS = -----
PST SST AST
SYSTEM CLOCK IS-NR ACTIVE ALMINH
# Cards using CLK A = 009 # Cards with bad CLK A = 000
# Cards using CLK B = 000 # Cards with bad CLK B = 009
# Cards using CLK I = 000
Command Completed.
```

**CAUTION**

**CAUTION:** Resetting, reseating, or replacing a LIM will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

2. If the `rept-stat-clk` command indicates both clocks are healthy, reset the affected card.
3. If the fault has not cleared, reseal the affected card.
4. If the fault has not cleared, replace the affected card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.
5. If the BITS clock is not at fault, replace the TDM cards in both MASP A and B.
6. If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the following command:

```
act-slk:loc=x:port=y
```

where *x* is the card location stenciled on the shelf of the system and *y* is the port on the card designated in the `loc` parameter.

7. If the fault has not cleared, contact the [Customer Care Center](#).

**0024 - Clock A for card normal**

This message indicates that the clock A distribution for the specified card is now normal.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0024 CARD 1116 OAM Clock A for card normal
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault in the clock A distribution has been cleared.

No action is necessary.

**0025 - Clock B for card normal**

This message indicates that the clock B distribution for the specified card is now normal.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.0025 CARD 1116 OAM Clock B for card normal
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault in the clock B distribution has been cleared.

No action is necessary.

**0026 - Clocks A and B for card normal**

This message indicates that clock A and B for the indicated card has returned to a normal state.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.0026 CARD 1116 OAM Clocks A and B for card normal
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0027 - IMT Bus util rate exceeds minor thresh**

This message indicates that the combined IMT bus utilization rate has exceeded its minor threshold level.

**Example**

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0  
* 0590.0027 * IMT SYSTEM IMT Bus util rate exceeds minor thresh
```

**Alarm Level:** Minor

**Recovery**

1. Note the time, duration, and frequency of the alarm(s).
2. Note the rate at which the high-speed ring is operating.
3. Note any unusual conditions, such as one IMT bus inhibited, mate failed, SS7 link failures, etc.
4. If this is an isolated occurrence, no further action is required other than monitoring the system for a re-occurrence.
5. If the problem persists and the high-speed ring is operating at "low rate," this is an indication that the system is operating at capacity and an upgrade of the high-speed ring to operate at "high rate"

is required. Contact the [Customer Care Center](#) for information on how to purchase the HIPR2 High Rate Mode feature.

6. If the problem persists and the high-speed ring is operating at "high rate," contact the [Customer Care Center](#) for assistance.

### 0028 - IMT Bus util rate exceeds major thresh

This message indicates that the combined IMT bus utilization rate has exceeded its major threshold level.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
** 0590.0028 ** IMT SYSTEM IMT Bus util rate exceeds major thresh
```

**Alarm Level:** Major

#### Recovery

1. Note the time, duration, and frequency of the alarm(s).
2. Note the rate at which the high-speed ring is operating.
3. Note any unusual conditions, such as one IMT bus inhibited, mate failed, SS7 link failures, etc.
4. If this is an isolated occurrence, no further action is required other than monitoring the system for a re-occurrence.
5. If the problem persists and the high-speed ring is operating at "low rate," this is an indication that the system is operating at capacity and an upgrade of the high-speed ring to operate at "high rate" is required. Contact the [Customer Care Center](#) for information on how to purchase the HIPR2 High Rate Mode feature.
6. If the problem persists and the high-speed ring is operating at "high rate," contact the [Customer Care Center](#) for assistance.

### 0029 - IMT Bus utilization threshold cleared

This message indicates that the alarm condition specified by the previous IMT bus utilization alarm has been cleared.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0590.0029 IMT SYSTEM IMT Bus utilization threshold cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0030 - HIPR2 detected a minor Congested Second

The congestion on an IMT bus segment has reached a level 1 congestion threshold. A congested second is a one second time slice that contains 10 or more congestion events that happen on that node.

When there are no minor congested second events being reported for a node for a period of five minutes, all congested second alarms are cleared for that node.

**Example**

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
* 0594.0030 * Card 1109 HIPR2 detected a minor Congested Second
```

**Alarm Level:** Minor

**Recovery**

1. Note the time, duration, and frequency of the alarm(s).
2. Note the rate at which the high-speed ring is operating.
3. Note any unusual conditions, such as one IMT bus inhibited, mate failed, SS7 link failures, etc.
4. Note the segment(s) reporting the congestion.
5. If this is an isolated occurrence, no further action is required other than monitoring the system for a re-occurrence.
6. If the problem persists and the high-speed ring is operating at "low rate," this is an indication that the system is operating at capacity and an upgrade of the high-speed ring to operate at "high rate" is required. Contact the [Customer Care Center](#) for information on how to purchase the HIPR2 High Rate Mode feature.
7. If the problem persists and the high-speed ring is operating at "high rate," contact the [Customer Care Center](#) for assistance.

**0031 - HIPR2 detected a major Congested Second**

This message indicates that the congestion on an IMT bus segment has reached a level 2 congestion threshold. A congested second is a one-second time slice that contains 10 or more congestion events that happen on that node.

When there are no major congested second events reported for a node for a period of five minutes, the major congested alarm is replaced with the minor congested second alarm for that node.

**Example**

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
** 0590.0031 ** Card 1110 HIPR2 detected a major Congested Second
```

**Alarm Level:** Major

**Recovery**

1. Note the time, duration, and frequency of the alarm(s).
2. Note the rate at which the high-speed ring is operating.
3. Note any unusual conditions, such as one IMT bus inhibited, mate failed, SS7 link failures, etc.
4. Note the segment(s) reporting the congestion.
5. If this is an isolated occurrence, no further action is required other than monitoring the system for a re-occurrence.
6. If the problem persists and the high-speed ring is operating at "low rate," this is an indication that the system is operating at capacity and an upgrade of the high-speed ring to operate at "high rate"

is required. Contact the [Customer Care Center](#) for information on how to purchase the HIPR2 High Rate Mode feature.

7. If the problem persists and the high-speed ring is operating at "high rate," contact the [Customer Care Center](#) for assistance.

### 0032 - HIPR2 Congestion cleared

This message indicates that the alarm condition specified by the previous HIPR2 congestion alarm has been cleared.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0590.0032 Card 1209 HIPR2 Congestion cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0033 - Card database has been corrected

This message indicates that the database has been reloaded to the indicated card by system software. This typically occurs when the system software finds the card database is not synchronized with the other cards in the system (incoherent database).

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0033 CARD 1113 OAM Card database has been corrected
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0034 - Card database is inconsistent

This message indicates that the database on the indicated card is not at the same level as the source database level. For more information about database management procedures, refer to the *Database Administration Manual - System Management*.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0034 * CARD 1201 LIMDS0 Card database is inconsistent
```

**Alarm Level:** Minor

#### Recovery procedure for a MASP card

1. Enter the following command to retrieve the terminal types and port numbers:

```
rtrv-trm
```

2. Enter the following command to inhibit each OAP terminal displayed in the output from [Step 1](#):

```
inh-trm:trm=x
```

where *x* is the port number.

**Note:** The force parameter is required for the last OAP terminal inhibited.

3. Enter the following command to check the database level on all cards:

```
rept-stat-db:display=all
```

Pay special attention to note the database levels on both the active and standby current partitions and the levels represented on all the network cards. It is important that the database level of the network cards matches the database level of the active MASP.

**Note:** If the database on the OAM is repaired and ends up at a lower level than the network cards, the system must be initialized.

4. If neither database is at the same level as the network cards, contact the [Customer Care Center](#).

5. Depending on what the message indicates, do one of the following:

- If the *active* fixed disk is inconsistent, continue with [Step 6](#).
- If the *standby* fixed disk is inconsistent, continue with [Step 9](#).
- If *both* fixed disks are inconsistent, continue with [Step 14](#).

6. Enter the following command on the active GPSM-II card to force it to become standby:

```
init-card:loc=xxxx
```

wherexxxx is the card location stenciled on the shelf of the system.

7. Enter the following command to log back into the system:

```
login:uid=xxxxx
```

wherexxxx is the User ID.

8. Enter the following command to check the database level on all cards:

```
rept-stat-db:display=all
```

Pay special attention to note the database levels on both the active and standby current partitions and the levels represented on all the network cards. It is important that the database level of the network cards matches the database level of the active MASP.

**Note:** If the database on the OAM is repaired and ends up at a lower level than the network cards, the system must be initialized.

9. Enter the following command to copy the current and backup database partitions on the active fixed disk, to the current and backup database partitions on the standby fixed disk:

```
chg-db:action=repair
```

After the command is executed, the standby GPSM-II card reboots, the old database data is purged from memory, and the new database is loaded.

10. After the card has been reloaded (a message appears to confirm completion of the load), enter the following command to verify the database is consistent (same level as the other cards in the system):

```
rept-stat-db:display=all
```

- a) If standby and current active databases are consistent, continue with [Step 11](#).

- b) If the current active or standby database is inconsistent, continue with [Step 13](#).
11. Enter the following command to return the OAP terminals to the in-service state:
 

```
alw-trm:trm=x
```

 where *x* is the port number of the terminals of type OAP from [Step 1](#).
  12. For more information on database management, refer to the *Database Administration Manual - System Management*.
 

**STOP! YOU HAVE COMPLETED THIS PROCEDURE.**
  13. Enter the following command for the inconsistent fixed disk:
 

```
tst-disk:loc=xxxx
```

 where *xxxx* is the location of the inconsistent fixed disk. When the command completes, continue with [Step 14](#).
  14. Contact the [Customer Care Center](#).

### Recovery procedure for a non-MASP card



#### CAUTION

**CAUTION:** Resetting, reseating, or replacing a LIM will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

1. Wait five minutes to see if the card corrects itself.
2. Enter the following command to check the database level on the card:
 

```
rept-stat-db:display=all
```
3. If the problem persists, enter the following command to retrieve the terminal types and port numbers:
 

```
rtrv-trm
```
4. If the card is a LIM, enter the following command to deactivate the slk:
 

```
dact-slk:loc=xxxx:port=y
```

 where *xxxx* is the card location, and *y* is the port on the card specified in the location parameter.
5. Enter the following command to inhibit each OAP terminal displayed in the output from [Step 3](#):
 

```
inh-trm:trm=x
```

 where *x* is the port number.
 

**Note:** The force parameter is required for the last OAP terminal inhibited.
6. Enter the following command to change the state of the card to OOS-MT-DSBLD
 

```
init-card:loc=xxxx
```

 where *xxxx* is the card location stenciled on the shelf of the system.
7. Enter the following command to change the state of the card to IS-NR:
 

```
alw-card:loc=xxxx
```

 where *xxxx* is the card location stenciled on the shelf of the system.
8. If the card is a LIM, enter the following command to activate the slk:

```
act-slk:loc=xxxx:port=y
```

where *xxxx* is the card location, and *y* is the port on the card specified in the location parameter.

9. After the card has been reloaded (a message appears to confirm completion of the load), enter the following command to verify the database is consistent (same level as the other cards in the system).

```
rept-stat-card
```

10. Check the consistency of the card by entering the following command:

```
rept-stat-db:display=except
```

11. Enter the following command to return the OAP terminals to the in-service state:

```
alw-trm:trm=x
```

where *x* is the port number.

12. If the problem persists, contact the [Customer Care Center](#).

### 0035 - Card database is corrupted

This message indicates that the card database has been modified by some unknown process and is not usable. For more information about database management procedures, refer to the *Database Administration Manual - System Management*.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0035 * CARD 1113 OAM Card database is corrupted
```

**Alarm Level:** Minor

#### Recovery procedure for a MASP card

1. Enter the following command to retrieve the terminal types and port numbers:

```
rtrv-trm
```

2. Enter the following command to inhibit each OAP terminal displayed in the output from [Step 1](#):

```
inh-trm:trm=x
```

where *x* is the port number.

**Note:** The force parameter is required for the last OAP terminal inhibited.

3. Enter the following command for each OAP terminal inhibited in [Step 2](#):

```
chg-trm:trm=x:type=none
```

where *x* is the port number.

4. If the message indicates the standby fixed disk is corrupted, continue with [Step 6](#).

If the message indicates the active fixed disk is corrupted, continue with [Step 5](#).

5. Enter the following command on the active GPSM-II card to force it to become standby:

```
init-card:loc=x
```

where *x* is the card location stenciled on the shelf of the system.

6. Enter the following command to copy the current and backup database partitions on the active fixed disk, to the current and backup database partitions on the standby fixed disk:

```
chg-db:action=repair
```

After the command is executed, the standby GPSM-II card reboots, the old database data is purged from memory, and the new database is loaded.

7. After the card has been reloaded (a message appears to confirm completion of the load), enter the following command to verify the database is consistent (same level as the other cards in the system):

```
rept-stat-card
```

8. Enter the following command for each OAP terminal inhibited in [Step 2](#):

```
chg-trm:trm=x:type=oap
```

where *x* is the port number.

9. Enter the following command to return the OAP terminals to the in-service state:

```
alw-trm:trm=x
```

where *x* is the port number.

10. If the problem persists, contact the [Customer Care Center](#).

### Recovery procedure for a non-MASP card



#### CAUTION

**CAUTION:** Resetting, reseating, or replacing a LIM will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

1. Wait five minutes to see if the card corrects itself.
2. If the problem persists, enter the following command to retrieve the terminal types and port numbers:

```
rtrv-trm
```

3. Enter the following command to inhibit each OAP terminal displayed in the output from [Step 2](#).

```
inh-trm:trm=x
```

where *x* is the port number.

**Note:** The force parameter is required for the last OAP terminal inhibited.

4. Enter the following command to reinitialize the indicated card and force the card to load the current level of database.

```
init-card:loc=x
```

where *x* is the card location stenciled on the shelf of the system.

### 0036 - Card backup database has been corrected

This message indicates that the backup database version level and content on the standby MASP is synchronized with the reference database.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0036 CARD 1113 OAM Card backup database has been corrected
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0037 - Card backup database is inconsistent**

This message indicates that the backup database version level and/or content on the MASP is not synchronized with the database on the active MASP. This typically occurs if a different level counter, last update day/time-stamp, or contents is detected, or the database is incoherent.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0037 * CARD 1113 OAM      Card backup database is inconsistent
```

**Alarm Level:** Minor

**Recovery**

1. Enter the following command to confirm both active and standby current databases contain correct and identical information (coherent and consistent):

```
rept-stat-db
```

Example of the output from a coherent database:

```
> rept-stat-db
Command Accepted - Processing
oflnmoxallw 00-10-08 15:56:40 CDT EAGLE 35.0.0
rept-stat-db
Command entered at terminal #4.
;
oflnmoxallw 00-10-08 15:56:40 CDT EAGLE 35.0.0
DATABASE STATUS: >> OK <<
      TDM 1114 ( STDBY )                TDM 1116 ( ACTV )
      C   LEVEL   TIME LAST BACKUP    C   LEVEL   TIME LAST BACKUP
-----
FD BKUP  Y   342256 00-10-07 00:40:29 CDT  Y   342256 00-10-07 00:40:29 CDT
FD CRNT  N   342374                      Y   342375
MDAL 1117
-----
```

2. Enter the following command to perform a backup (to fixed disk) of both active and standby databases:

```
chg-db:action=backup:dest=fixed
```

**0038 - Card backup database is corrupted**

This message indicates that the backup database has been modified by some unknown process and is no longer usable.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0038 * CARD 1113 OAM      Card backup database is corrupted
```

**Alarm Level:** Minor

**Recovery**



This command indicates the generic program loads that have become corrupted.

2. Enter the command to reload the generic program load from a system removable cartridge.  
`chg-gpl`

If the approved GPL is corrupted, insure that the trial GPL is the correct one using `rtrv-gpl` and activate it using the `act-gpl` command.

### 0041 - LSMS bulk load required

This message indicates that the entire system LNP database must be repopulated, either from the LSMS or a backup disk. This process must be started manually.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* C0009.0041 *C LSMS SYSTEM          LSMS bulk load required
```

**Alarm Level:** Critical

#### Recovery

Refer to the *LNP Database Synchronization Manual* for the LSMS Bulk Load procedure.

### 0042 - LSMS bulk load complete

This message indicates that the alarm condition is removed, the association is reestablished, the LSMS is downloading transactions, and the automatic resynchronization is in progress.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0042 LSMS SYSTEM          LSMS bulk load complete
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0043 - Incorrect feature configuration

The HC-MIM card , EPM-B based card (E5-ATM-B, E5-ENET-B, E5-MCPM-B) , or E5-SM8G-B card is inserted into a slot that is provisioned for configurations not supported. The HC-MIM card is also auto-inhibited by the OAM.

#### Example

```
station1234 00-11-30 16:28:08 EST EAGLE 35.0.0
** 0012.0043 ** CARD 1201 LIMT1 Incorrect feature configuration
HW VERIFICATION CODE: xxx
```

**Alarm Level:** Major

#### Recovery

Review hardware feature requirements and correct the configuration as necessary.

**HC-MIM card**

The following configuration errors will cause the HC-MIM card to auto-inhibit:

- The HC-MIM will not support CAS on any E1 ports.

Thus, any ports that are provisioned in this configuration will need to be changed.

- Due to temperature requirements of the HC Blade, the HC-MIM must operate within a shelf that contains a fan tray. The fan feature bit must be on.

**EPM-B based or E5-SM8G-B card**

EPM-B based cards (E5-ATM-B, E5-ENET-B, E5-MCPM-B) and the E5-SM8G-B card also operate within a shelf that contains a fan tray, and the fan feature bit must be on.

**Note:** Refer to the *Maintenance* manual for card removal/replacement procedures for details about replacing cards.

**0044 - Real time clock battery low**

The battery power in the HC MIM card is low.

**Example**

```
station1234 00-11-30 16:28:08 EST EAGLE 35.0.0
* 0012.0044 * CARD 1201 LIMT1 Real time clock battery low
```

**Alarm Level:** Minor

**Recovery**

Replace the HC MIM card with a spare and call Tekelec for a RMA to send the card back to Tekelec for replacement.

**Note:** Refer to the *Maintenance* manual for card removal/replacement procedures for details about replacing cards.

**0045 - Real time clock battery restored**

The HC MIM card has been replaced and the battery power in the HC MIM card is normal.

**Example**

```
station1234 00-11-30 16:28:08 EST EAGLE 35.0.0
0012.0045 CARD 1201 LIMT1 Real time clock battery restored
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0046 - Terminal enabled**

The indicated terminal has been returned to service and can handle normal user input and output.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0046 TERMINAL 15 Terminal enabled
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0047 - Card type not valid for application**

This message indicates that a TSM card was replaced by an ASM card. The ASM card is automatically inhibited because it is no longer supported.

**Example**

```
station1234 00-11-30 16:28:08 EST EAGLE 35.0.0
** 0012.0047 ** CARD 1109 Card type not valid for application
HW VERIFICATION CODE: xxx
```

HW VERIFICATION CODE: xxx

**Alarm Level:** Major

**Recovery**

Replace the ASM card with the correct version of the TSM card.

Refer to the *Maintenance* manual for card removal/replacement procedures.

**0048 - Terminal failed**

The MASP has detected that the terminal is faulty. The maintenance software has removed the terminal from service.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0048 * TERMINAL 15 Terminal failed
```

**Alarm Level:** Minor

**Recovery**

1. Verify that the power to the terminal is on and that the terminal is physically connected to the control shelf backplane.  
If the fault does not clear, disconnect the terminal from the control shelf backplane and connect another terminal (with the same communication attributes as the old terminal) to the same port on the control shelf backplane.
2. Enter the following command to verify the communication attributes of the terminal port:  
rtrv-trm
3. If the communication attributes need to be changed, refer to the *Commands Manual* and enter the following command with the appropriate parameters to make the required changes to the communication attributes:  
chg-trm

4. Terminals are connected to ports on the TDM card.

Enter the following command to determine which ports are idle:

```
rept-stat-user
```

5. Move the terminal to another port on the TDM card or on the backplane.  
If the fault does not clear, replace the TDM card. Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0049 - Bit Rate change ACK failure

This error is displayed when OAM does not receive the acknowledgement of the Rate change request from an all HIPR2 IMT Bus.

**Note:** During IMT Bus Rate change execution, no physical status change of IMT Bus (such as unplugging HIPR2 cards) should take place.

#### Example

```
RLGHNCXA21W 00-02-09 12:01:43 EST EAGLE 41.1.0
* 0100.0049 * IMT Bus A Bit Rate change ACK failure
```

**Alarm Level:** Minor

#### Recovery

No action necessary.

### 0050 - Bit Rate change ACK received

This message is the clearing alarm for the previous IMT rate change alarm.

#### Example

```
RLGHNCXA21W 00-02-09 12:01:43 EST EAGLE 41.1.0
0101.0050 IMT Bus A Bit Rate change ACK received
```

**Alarm Level:**None

#### Recovery

No action necessary.

### 0051 - TSC sync is in simplex mode

Due to one or both GPSM-II cards being replaced with MCAPs after the feature bit has been set, the hardware configuration no longer supports the TSC Synchronization feature.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0051 ** CARD 1113 OAM TSC sync is in simplex mode
```

**Alarm Level:** Major

#### Recovery

Replace the MCAP(s) with GPSM-II card(s).

Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0052 - TSC sync feature is available

This indicates that the GPSM-II card(s) is now seated in the appropriate slot and is functioning correctly.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0  
0100.0052 CARD 1113 OAM TSC sync feature is available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0053 - Standby TDM failure

This message indicates that the communication between the GPSM-II and TDM has failed.

#### Example

```
station1234 94-03-30 16:28:08 EST EAGLE 35.0.0  
** 0012.0053 ** CARD 1113 OAM Standby TDM failure
```

**Alarm Level:** Major

#### Recovery

1. Enter the following command to verify card status:  
`rept-stat-card`
2. Enter the following command to verify the database status:  
`rept-stat-db`
3. Replace the failed TDM, that is in IS-ANR state with the backup TDM.

**Note:** If possible, replace the card during the maintenance window.

Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0054 - Standby TDM failure cleared

This message indicates that the communication between the GPSM-II and TDM has been reestablished.

#### Example

```
station1234 94-03-30 16:28:08 EST EAGLE 35.0.0  
0012.0054 CARD 1113 OAM Standby TDM failure cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0055 - Persistent device state tbl corrupt

This message indicates that after attempting an automatic recovery from a first checksum error, a Persistent Device States (PDS) checksum error still exists in the standby System Configuration Manager (SCM). PDS features are disabled.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0055 * CARD 1115 OAM Persistent device state tbl corrupt
```

**Alarm Level:** Minor

#### Recovery

1. Enter the following command to verify the status of the database:  
`rept-stat-db`
2. Enter the following command to update the PDS table.  
This command reinitializes the card and forces the card to load the current level of the database:  
`init-card:loc=xxxx`  
where *xxxx* is the location of the card identified in output.
3. Enter the following command to verify the that the database is the same level as the active OAM:  
`rept-stat-db`
4. If the problem persists, contact the [Customer Care Center](#).

### 0056 - Persistent device state tbl diff version

This message indicates that the PDS table version in the standby SCM does not match the PDS table version in the active SCM. PDS features are disabled.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0056 * CARD 1115 OAM Persistent device state tbl diff version
```

**Alarm Level:** Minor

#### Recovery

1. Enter the following command to verify the status of the database:  
`rept-stat-db`
2. Enter the following command to update the PDS table.  
This command reinitializes the card and forces the card to load the current level of the database:  
`init-card:loc=xxxx`  
where *xxxx* is the location of the card identified in output.
3. Enter the following command to verify the that the database is the same level as the active OAM:  
`rept-stat-db`
4. If the problem persists, contact the [Customer Care Center](#).

### 0057 - Persistent device state tbl corrected

This indicates that the This message indicates that a problem PDS table has been corrected.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0  
0100.0057 CARD 1115 OAM Persistent device state tbl corrected
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0058 - Critical customer trouble detected

A critical customer trouble has been detected. There are connections on the control shelf backplane for customer detected troubles (CDTs). Each connection is assigned an identifier 1-16. CDT connections 2-4 are applicable to UAM 0058. CDT connections 6-8 are applicable to UAM 0059. CDT connections 10-16 are applicable to UAM 0060. The customer determines the connections on the backplane (these are dry contact closures). The system reports the alarm according to the connection location.

#### Example

```
RLGHNCXA21W 96:07:02 11:02:30 EST EAGLE 35.0.0  
*C 0100.0058 *C CDT 4 Critical customer trouble detected
```

**Alarm Level:** Critical

#### Recovery

Follow local procedures for clearing the indicated trouble.

### 0059 - Major customer trouble detected

A major customer trouble has been detected. There are connections on the control shelf backplane for customer detected troubles (CDTs). Each connection is assigned an identifier 1-16. CDT connections 2-4 are applicable to UAM 0058. CDT connections 6-8 are applicable to UAM 0059. CDT connections 10-16 are applicable to UAM 0060. The customer determines the connections on the backplane (these are dry contact closures). The system reports the alarm according to the connection location.

#### Example

```
RLGHNCXA21W 96:07:02 11:02:30 EST EAGLE 35.0.0  
** 0100.0059 ** CDT 8 Major customer trouble detected
```

**Alarm Level:** Major

#### Recovery

Follow local procedures for clearing the indicated trouble.

### 0060 - Minor customer trouble detected

A minor customer trouble has been detected. There are connections on the control shelf backplane for customer detected troubles (CDTs). Each connection is assigned an identifier 1-16. CDT connections 2-4 are applicable to UAM 0058. CDT connections 6-8 are applicable to UAM 0059. CDT connections

10-16 are applicable to UAM 0060. The customer determines the connections on the backplane (these are dry contact closures). The system reports the alarm according to the connection location.

**Example**

```
RLGHNCXA21W 96:07:02 11:02:30 EST EAGLE 35.0.0
* 0100.0060 * CDT 16 Minor customer trouble detected
```

**Alarm Level:** Minor

**Recovery**

Follow local procedures for clearing the indicated trouble.

**0061 - Customer trouble detected**

A customer trouble has been detected.

**Example**

```
RLGHNCXA21W 96:07:02 11:02:30 ESTEAGLE 35.0.0
0100.0061 CDT 11 Customer trouble detected
```

**Alarm Level:** No alarm condition. The message is informational.

**Recovery**

This message indicates that a customer-defined trouble is detected. Follow local procedures to clear the trouble.

**0062 - Customer trouble cleared**

A customer trouble has been cleared.

**Example**

```
RLGHNCXA21W 96:07:02 11:02:30 EST EAGLE 35.0.0
0100.0062 CDT 11 Customer trouble cleared
```

**Alarm Level:** No alarm condition. The message is informational.

**Recovery**

No action is necessary.

**0063 - Critical holdover clock trbl detected**

A critical trouble has been detected with the holdover clock. This could include a problem with the reference input and stratum clock cards.

**Example**

```
RLGHNCXA21W 96:07:02 11:02:30 EST EAGLE 35.0.0
*C 0100.0063 *C CLOCK Critical holdover clock trbl detected
```

**Alarm Level:** Critical

**Recovery**

Check for any visual alarms.

Note any visual alarms and refer to the *Maintenance* manual for Holdover Clock Troubleshooting Procedures to perform the corrective action procedures.

**0064 - Major holdover clock trouble detected**

A major trouble has been detected with the holdover clock. This could include a problem with the reference input and/or stratum clock cards.

**Example**

```
RLGHNCXA21W 96:07:02 11:02:30 EST EAGLE 35.0.0
** 0100.0064 ** CLOCK Major holdover clock trouble detected
```

**Alarm Level:** Major

**Recovery**

Check for any visual alarms.

Note any visual alarms and refer to the *Maintenance* manual for Holdover Clock Troubleshooting Procedures to perform the corrective action procedures.

**0065 - Minor holdover clock trouble detected**

A minor trouble has been detected with the holdover clock. This could include a problem with the reference input and/or stratum clock cards.

**Example**

```
RLGHNCXA21W 96:07:02 11:02:30 EST EAGLE 35.0.0
* 0100.0065 * CLOCK Minor holdover clock trouble detected
```

**Alarm Level:** Minor

**Recovery**

Check for any visual alarms.

Note any visual alarms and refer to the *Maintenance* manual for Holdover Clock Troubleshooting Procedures to perform the corrective action procedures.

**0066 - Holdover clock trouble cleared**

A problem with the holdover clock has been corrected.

**Example**

```
RLGHNCXA21W 96:07:02 11:02:30 EST EAGLE 35.0.0
0100.0066 CLOCK Holdover clock trouble cleared
```

**Alarm Level:** No alarm condition. The message is informational.

**Recovery**

This message indicates that a problem with the holdover clock has been cleared.

**0077 - Card temperature is critical lvl:T2**

An HC-MIM card, EPM based card (E5-E1T1, E5-ATM, E5-ENET, ET-IPSM, E5-TSM) EPM-B based card (E5-ATM-B, E5-ENET-B, E5-MCPM-B), or E5-SM8G-B card has reached an operating temperature that is above the operational limit.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0077 *C CARD 1102 LIMT1 Card temperature is critical lvl:T2
```

**Alarm Level:** Critical

**Recovery**



**WARNING:** There is a very limited time to solve this problem. For an HC-MIM card, once the card exceeds its operation limit, all the links on the HC-MIM card will be blocked (ACT-LPO), causing the links to go into local processor outage. All traffic on the blocked links is re-directed elsewhere in the system (based on the current route provisioning). For information about EPM based, EPM-B based, and E5-SM8G-B cards, see "Changing the High-Capacity Card Temperature Alarm Thresholds" procedure in *Database Administration Manual - SS7*.

1. Verify that the fan assembly located in that shelf is working properly and that the fan filters are clean.
  - Check to make sure there is both A and B power.
  - Check the fans.
  - Check the fan controller card and verify that all LEDs are green.

For proper operation (as a minimum B power must be present and good fans for fan 2 and fan 3 must be installed before removing the controller).

- Check the fan filters.
- Replace any hardware in the fan assembly that is not functioning properly. Clean or replace fan filters as needed.
- Replace the fan tray only after checking power, fans, fan filters, and control card.

Contact the [Customer Care Center](#) for assistance.

The hierarchy of maintenance activity is based on [Table 2: Maintenance Activity Hierarchy](#). See the *Maintenance* manual for card removal/replacement procedures.

**Table 2: Maintenance Activity Hierarchy**

| Condition         | Cntrl LED | FAN 1 LED | FAN 2 LED | FAN 3 LED | Alarm Status | Actions                                      |
|-------------------|-----------|-----------|-----------|-----------|--------------|----------------------------------------------|
| Normal Operation  | Green     | Green     | Green     | Green     | No Alarm**   | None                                         |
| A power feed fail | Blink     | RED       |           |           | Alarm*       | Check the fuse, the power source, and cables |

| Condition                         | Cntrl LED | FAN 1 LED | FAN 2 LED | FAN 3 LED | Alarm Status | Actions                                                                                                                                 |
|-----------------------------------|-----------|-----------|-----------|-----------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| Interconnect card OR circuit fail | Blink     |           | RED       |           | Alarm*       | Check the fuse, the power source, and cables                                                                                            |
| B power feed fail                 | Blink     |           |           | RED       | Alarm*       | Check the fuse, the power source, and cables                                                                                            |
| Fan 1 fail                        | Green     | RED       |           |           | Alarm*       | Make sure that there is A power<br>Make sure that there is B power and that Fan 2 and Fan 3 are operating properly.<br>Replace the fan. |
| Fan 2 fail                        | Green     |           | RED       |           | Alarm*       | Make sure that there is both A and B power<br>Make sure that Fan 1 and Fan 3 are operating properly<br>Replace the fan                  |
| Fan 3 fail                        | Green     |           |           | RED       | Alarm*       | Make sure that there is B power                                                                                                         |

| Condition                    | Cntrl LED | FAN 1 LED | FAN 2 LED | FAN 3 LED | Alarm Status | Actions                                                                                                   |
|------------------------------|-----------|-----------|-----------|-----------|--------------|-----------------------------------------------------------------------------------------------------------|
|                              |           |           |           |           |              | Make sure that there is A power and that Fan 1 and Fan 2 are operating properly<br><br>Replace the fan    |
| Fan 1 Removed                | Green     | Blink     |           |           | Alarm*       | Make sure that the fan is seated properly<br><br>Replace the fan                                          |
| Fan 2 Removed                | Green     |           | Blink     |           | Alarm*       | Make sure that the fan is seated properly<br><br>Replace the fan                                          |
| Fan 3 Removed                | Green     |           |           | Blink     | Alarm*       | Make sure that the fan is seated properly<br><br>Replace the fan                                          |
| Controller card partial fail | RED       |           |           |           | Alarm*       | Make sure there is both A and B power.<br><br>Make sure the fans are working properly<br><br>Remove Fan 1 |

| Condition            | Cntrl LED | FAN 1 LED | FAN 2 LED | FAN 3 LED | Alarm Status | Actions                                                                                                                             |
|----------------------|-----------|-----------|-----------|-----------|--------------|-------------------------------------------------------------------------------------------------------------------------------------|
|                      |           |           |           |           |              | Replace the Fan Tray Controller                                                                                                     |
| Controller card fail | OFF       | OFF       | OFF       | OFF       | Alarm*       | Make sure there is both A and B power<br>Make sure the fans are working properly<br>Remove Fan 1<br>Replace the Fan Tray Controller |
| Interconnect Failure |           |           |           |           |              | Replace shelf                                                                                                                       |



**NOTES:**

- \*If there is no alarm for this condition, it is likely that the relay on the Interconnect card has failed (opened).
- \*\*If there is an alarm when all 4 LEDs are green, it is likely that the relay on the Interconnect card has failed (closed).
- Try replacing the controller before replacing the fan tray.

2. If the fan unit is working properly, employ additional cooling methods to the card reporting a high-operating temperature.
3. This Critical Temperature Alarm will remain in the system until the operational temperature of the HC-MIM card (HC Blade), EPM based card (E5-E1T1, E5-ATM, E5-ENET, ET-IPSM, E5-TSM) EPM-B based card ( E5-ATM-B, E5-ENET-B, E5-MCPM-B), or E5-SM8G-B card goes below the critical temperature threshold.
4. If this procedure did not clear the fault, contact the [Customer Care Center](#).

**0078 - Card temperature exceeds nominal lvl:T1**

An HC-MIM card, EPM based card (E5-E1T1, E5-ATM, E5-ENET, E5-IPSM, E5-TSM) , EPM-B based card ( E5-ATM-B, E5-ENET-B, E5-MCPM-B), or E5-SM8G-B card has reached an operating temperature that is above the pre-defined limit.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0078 ** CARD 1102 LIMT1 Card temperature exceeds nominal lvl:T1
```

**Alarm Level:** Major**Recovery**

**WARNING:** There is a very limited time to solve this problem. Once the card exceeds its operation limit, all the links on the HC-MIM card will be blocked (ACT-LPO), causing the links to go into local processor outage. All traffic on the blocked links is re-directed elsewhere in the system (based on the current route provisioning). For information about EPM based, EPM-B based, and E5-SM8G-B cards, see "Changing the High-Capacity Card Temperature Alarm Thresholds" procedure in *Database Administration Manual - SS7*.

1. Enter the following command to verify the temperature threshold defaults are within the correct range for the card:

```
rtrv-th-alm
```

For HC-MIM cards, the maximum operating temperature is 82 degrees Celsius. For EPM based cards (E5-E1T1, E5-ATM, E5-ENET, ET-IPSM, E5-TSM), the maximum operating temperature is 95 degrees Celsius. For EPM-B based cards (E5-ATM-B, E5-ENET-B, E5-MCPM-B) and E5-SM8G-B cards, maximum operating temperature is 90 degrees Celsius. Temperature Level 1 threshold (Thermal Alarm Level 1) and Temperature Level 2 threshold (Thermal Alarm Level 2) are user configurable. Temperature Level 1 threshold can be configured between 73%–92% (default is 92%) of maximum operating temperature of the card and Temperature Level 2 threshold can be configured between 74%–100% (default is 100%) of maximum operating temperature of the card.

If the thresholds are set incorrectly (or to temporarily suppress the alarm), go to [Step 2](#). If the thresholds are correct, go to [Step 3](#).

2. `chg-th-alm:thermallvlc=xxxx`  
where:xxxx is temperature.
3. Skip this step for EPM-based cards. Verify that the fan assembly located in that shelf is working properly and that the fan filters are clean.
  - Check to make sure there is both A and B power.
  - Check the fans.
  - Check the fan controller card and verify that all LEDs are green.

For proper operation (as a minimum B power must be present and good fans for fan 2 and fan 3 must be installed before removing the controller).

- Check the fan filters.
- Replace any hardware in the fan assembly that is not functioning properly. Clean or replace fan filters as needed.
- Replace the fan tray only after checking power, fans, fan filters, and control card.

Contact the [Customer Care Center](#) for assistance.

The hierarchy of maintenance activity is based on [Table 3: Maintenance Activity Hierarchy](#). See the *Maintenance* manual for card removal/replacement procedures.

**Table 3: Maintenance Activity Hierarchy**

| Condition                         | Cntrl LED | FAN 1 LED | FAN 2 LED | FAN 3 LED | Alarm Status | Actions                                                                                                                                          |
|-----------------------------------|-----------|-----------|-----------|-----------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Normal Operation                  | Green     | Green     | Green     | Green     | No Alarm**   | None                                                                                                                                             |
| A power feed fail                 | Blink     | RED       |           |           | Alarm*       | Check the fuse, the power source, and cables.                                                                                                    |
| Interconnect card OR circuit fail | Blink     |           | RED       |           | Alarm*       | Check the fuse, the power source, and cables.                                                                                                    |
| B power feed fail                 | Blink     |           |           | RED       | Alarm*       | Check the fuse, the power source, and cables.                                                                                                    |
| Fan 1 fail                        | Green     | RED       |           |           | Alarm*       | Make sure that there is A power.<br><br>Make sure that there is B power and that Fan 2 and Fan 3 are operating properly.<br><br>Replace the fan. |
| Fan 2 fail                        | Green     |           | RED       |           | Alarm*       | Make sure that there is both A and B power.<br><br>Make sure that Fan 1 and Fan 3                                                                |

| Condition     | Cntrl LED | FAN 1 LED | FAN 2 LED | FAN 3 LED | Alarm Status | Actions                                                                                                                                  |
|---------------|-----------|-----------|-----------|-----------|--------------|------------------------------------------------------------------------------------------------------------------------------------------|
|               |           |           |           |           |              | are operating properly.<br>Replace the fan.                                                                                              |
| Fan 3 fail    | Green     |           |           | RED       | Alarm*       | Make sure that there is B power.<br>Make sure that there is A power and that Fan 1 and Fan 2 are operating properly.<br>Replace the fan. |
| Fan 1 Removed | Green     | Blink     |           |           | Alarm*       | Make sure that the fan is seated properly.<br>Replace the fan.                                                                           |
| Fan 2 Removed | Green     |           | Blink     |           | Alarm*       | Make sure that the fan is seated properly.<br>Replace the fan.                                                                           |
| Fan 3 Removed | Green     |           |           | Blink     | Alarm*       | Make sure that the fan is seated properly.<br>Replace the fan.                                                                           |

| Condition                    | Cntrl LED | FAN 1 LED | FAN 2 LED | FAN 3 LED | Alarm Status | Actions                                                                                                                                                    |
|------------------------------|-----------|-----------|-----------|-----------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Controller card partial fail | RED       |           |           |           | Alarm*       | <p>Make sure there is both A and B power.</p> <p>Make sure the fans are working properly.</p> <p>Remove Fan 1.</p> <p>Replace the Fan Tray Controller.</p> |
| Controller card fail.        | OFF       | OFF       | OFF       | OFF       | Alarm*       | <p>Make sure there is both A and B power.</p> <p>Make sure the fans are working properly.</p> <p>Remove Fan 1.</p> <p>Replace the Fan Tray Controller.</p> |
| Interconnect Failure         |           |           |           |           |              | Replace shelf.                                                                                                                                             |

**Note:**

- \* If there is no alarm for this condition, it is likely that the relay on the Interconnect card has failed (opened).
  - \*\* If there is an alarm when all 4 LEDs are green, it is likely that the relay on the Interconnect card has failed (closed).
  - Try replacing the controller before replacing the fan tray.
4. If the fan unit is working properly, employ additional cooling methods to the card reporting a high-operating temperature.
  5. If the running temperature of the HC-MIM card, EPM based card (E5-E1T1, E5-ATM, E5-ENET, E5-IPSM, E5-TSM) , EPM-B based card ( E5-ATM-B, E5-ENET-B, E5-MCPM-B) , or E5-SM8G-B

card exceeds its operational limit, UAM 0077 is generated. HC-MIM links go into Local Processor Outage (LPO). For information about EPM based, EPM-B based, and E5-SM8G-B cards, see "Changing the High-Capacity Card Temperature Alarm Thresholds" procedure in *Database Administration Manual - SS7*.

6. This Temperature Alarm will remain in the system until the operational temperature of the HC-MIM card (HC Blade), EPM based card (E5-E1T1, E5-ATM, E5-ENET, E5-IPSM, E5-TSM) , EPM-B based card ( E5-ATM-B, E5-ENET-B, E5-MCPM-B), or E5-SM8G-B card returns to normal levels.
7. If performing the steps in this procedure did not clear the fault, contact the [Customer Care Center](#) for assistance.
8. If the threshold was changed in [Step 2](#) to temporarily suppress the alarm, enter the following command to reset the threshold to the original setting:

```
chg-th-alm:thermallvlc=xxxx
```

where:xxxx is temperature.

### 0079 - Card temperature again at nominal levels

The operational temperature of the HC-MIM (HC Blade), EPM based card (E5-E1T1, E5-ATM, E5-ENET, ET-IPSM, E5-TSM) , EPM-B based card ( E5-ATM-B, E5-ENET-B, E5-MCPM-B), or E5-SM8G-B has returned to normal levels.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0079 CARD 1102 LIMT1 Card temperature again at nominal levels
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0082 - Alarm in Fuse panel

A blown fuse has been detected in the fuse panel located on top of the designated frame.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0082 ** FUSE PANEL 11xx Alarm in Fuse panel
```

**Alarm Level:** Major

#### Recovery

1. Locate the fuse and alarm panel (FAP) indicated in the alarm message.
2. Look at the set of fuses and find the fuse with the "flag" standing out.

This indicates the fuse is blown. Replace the fuse with a GMT 3 amp or 1 amp (depending on the type being replaced). See the *Installation Manual* for the correct fuse type.

**CAUTION**

**CAUTION:** Arbitrarily removing a good fuse will cause all cards serviced by the removed fuse to fail. Verify the fuse output before pulling a fuse that appears to be good.

3. If no fuses appear to be blown, use a VOM and measure the voltage outputs on the rear of the panel (refer to the *Installation Manual* for voltage test points).
4. If the fuse blows again, visually inspect the shelf backplanes for shorts or metallic debris.
5. If nothing can be found visually, put all cards serviced by the affected fuse out of service with the following command:  

```
rmv-card:loc=x
```

where *x* is the card location stenciled on the shelf of the system.
6. Unplug the cards serviced by the affected fuse.
7. Replace the fuse.
8. Plug in each card one at a time.  

As each card is plugged in, verify the fuse does not blow. When the fuse does blow, replace the card just plugged in.
9. Replace the fuse again.
10. Continue plugging in the remaining cards, verifying the fuse does not blow with each card.  

Each time the fuse does blow, replace the card and continue. There may be more than one card at fault. If you encounter a card which blows the fuse, do not stop the procedure. Continue until all cards have been plugged in. Refer to the *Maintenance* manual for card removal/replacement procedures.
11. If all the cards are plugged in and the fault has cleared, place the affected cards back into service by entering the following command:  

```
rst-card:loc=x
```

where *x* is the card location stenciled on the shelf of the system.
12. If this does not clear the fault, contact the [Customer Care Center](#).

### 0083 - Fuse Panel alarm has cleared

This indicates that the fuse alarm has been cleared.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0083 FUSE PANEL 11xx Fuse Panel alarm has cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

## 0084 - IP Connection Unavailable

The TCP/IP and SIGTRAN protocols both have an IP layer. This UAM indicates that either a TCP/IP socket or an SCTP/IP (SIGTRAN) association is unavailable.

### Example

```
RLGHNCXA03W 09-11-06 16:28:08 EST EAGLE5 41.1.0
** 1234.0084 ** IP7CONN LONGSOCKETNAME1 IP Connection Unavailable
```

**Alarm Level:** Major

### Recovery

There are three recovery procedures for this UAM. The first two procedures are for TCP/IP socket problems; the third procedure is for SCTP/IP (SIGTRAN) problems. Read the UAM to see which entity has been affected, then refer to the following scenarios to help determine which procedure to use:

- Use the [Recovery procedure for EDCMs running STC GPL](#) when an IP application socket is out of service due to an IP link down (Ethernet problem) or due to the STC card.
- Use the [Recovery procedure for DSM with EPAP or ELAP](#) when an IP link is down. The link may be a DSM (Database Service Module) to MPS link.
- Use the [Recovery procedure for IPLMx, IPGWx, and IPSG](#) when failure at the IP level is affecting associations used for SS7-over-IP (SIGTRAN) links.
- Use the [Recovery procedure for MCP, MCPHC, or OAMHC](#) when UAM 0084 says the problem is MCP, MCPHC, or OAMHC.

### Recovery procedure for EDCMs running STC GPL

In this scenario, this message typically occurs if STC port does not get a DHCP lease from IMF/ESP side. However, it could also be due to bad hardware or bad port on STC card. This error may be due to mis-configured IMF/ESP switches that may not send DHCP lease to STC card.

1. Use the `rept-stat-card` command to view STC status.

The following is an example of a possible output:

```
tekelecstp 07-05-06 15:40:32 EST EAGLE 37.0.0
CARD   VERSION      TYPE      GPL      PST      SST      AST
1103   128-002-000   STC      ERTHC    IS-NR    Active   -----
ALARM STATUS          = No Alarms.
IMTPCI  GPL version = 128-002-000
BLVXW6  GPL version = 128-002-000
BLDIAG6 GPL version = 128-002-000
BLBEPM  GPL version = 128-002-000
BLCPLD  GPL version = 128-002-000
IMT BUS A              = Conn
IMT BUS B              = Conn
CLOCK A                = Active
CLOCK B                = Idle
CLOCK I                = Idle
MBD BIP STATUS        = Valid
MOTHER BOARD ID       = EPM A
DBD STATUS             = Valid
DBD TYPE               = 1G ENET
DBD MEMORY SIZE       = 512M
HW VERIFICATION CODE  = ----
```

```

CURRENT TEMPERATURE = 51C (124F)
PEAK TEMPERATURE:   = 51C (124F)   [02-09-20 10:48]
EROUTE % OCCUP      = 0%
NTP broadcast = VALID
STC IP PORT A:
    ALARM STATUS = No Alarms.           IS-NR           Active       -----
STC IP PORT B:
    ALARM STATUS = ** 0084 IP Connection Unavailable   OOS-MT           Unavail      -----
    ERROR STATUS = DHCP Lease. Physical Link.

Command Completed.
;
    
```

If the STC is in service and one of the ports is showing UAM0084, then this port is not getting the address from the DHCP server.

2. If `rept-stat-card` shows that both ports are in UAM0084 state then use the `netstat -I` command to determine if the Ethernet interfaces are up.
  - a) If they are up, then IMF/ESP support should be involved to find out why this port is not getting the DHCP.
  - b) If the concerned ports are not up, then it could be a hardware issue, replace the card. See the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
3. If the alarm is not cleared, contact the [Customer Care Center](#).

### Recovery procedure for DSM with EPAP or ELAP

1. Use the `rep-stat-mps` command to obtain MPS status.

The following is an example of a possible output:

```

> rept-stat-mps
Command Accepted - Processing
pelisca00w 04-08-13 11:11:04 EDT EAGLE 29.0.2-46.33.1
rept-stat-mps
Command entered at terminal #2.
;

pelisca00w 04-08-13 11:11:04 EDT EAGLE 29.0.2-46.33.1
VERSION          PST          SST          AST
ELAP A           002-002-000  IS-NR        Active       -----
CRITICAL PLATFORM ALARM DATA = No Alarms
MAJOR   PLATFORM ALARM DATA = No Alarms
MINOR   PLATFORM ALARM DATA = No Alarms
CRITICAL APPLICATION ALARM DATA = No Alarms
MAJOR   APPLICATION ALARM DATA = No Alarms
MINOR   APPLICATION ALARM DATA = No Alarms
ALARM STATUS = No Alarms.
VERSION          PST          SST          AST
ELAP B           002-002-000  IS-NR        Standby      -----
CRITICAL PLATFORM ALARM DATA = No Alarms
MAJOR   PLATFORM ALARM DATA = No Alarms
MINOR   PLATFORM ALARM DATA = No Alarms
CRITICAL APPLICATION ALARM DATA = No Alarms
MAJOR   APPLICATION ALARM DATA = No Alarms
MINOR   APPLICATION ALARM DATA = No Alarms
ALARM STATUS = No Alarms.
CARD   PST          SST          LNP STAT
1101 P IS-NR        Active       ACT
1103 IS-NR        Active       ACT
CARD 1101 ALARM STATUS = No Alarms.
    
```

```

DSM PORT A:      ALARM STATUS      = ** 0084 IP Connection Unavailable
DSM PORT B:      ALARM STATUS      = ** 0084 IP Connection Unavailable
CARD 1103 ALARM STATUS = No Alarms.
DSM PORT A:      ALARM STATUS      = ** 0084 IP Connection Unavailable
DSM PORT B:      ALARM STATUS      = ** 0084 IP Connection Unavailable
Command Completed.
;

```

2. Use the `rept-stat-db:display=all:db=mps` to determine the "LEVEL" on the DSM cards are not incrementing.

The following is an example of a possible output:

```

> rept-stat-db:display=all:db=mps

Command Accepted - Processing
pelisca00w 04-08-13 11:14:32 EDT EAGLE 29.0.2-46.33.1
rept-stat-db:display=all:db=mps
Command entered at terminal #2.
;

pelisca00w 04-08-13 11:14:32 EDT EAGLE 29.0.2-46.33.1

                ELAP A ( ACTV )
                C  BIRTHDATE          LEVEL      EXCEPTION
                -  -
RTDB             Y  04-08-13 02:32:02    1264        -
RTDB-EAGLE      -  04-08-13 02:29:22    1264        -

                ELAP B ( STDBY )
                C  BIRTHDATE          LEVEL      EXCEPTION
                -  -
RTDB             Y  04-08-13 02:32:02    1264        -
RTDB-EAGLE      -  04-08-13 02:29:22    1264        -

                EAGLE RTDB REPORT
                CARD/APPL  LOC  C  BIRTHDATE          LEVEL      EXCEPTION
                -
VSCCP           1101  Y  04-08-13 02:29:22    1108        -
VSCCP           1103  Y  04-08-13 02:29:22    1108        -
;

```

3. Execute `rept-stat-trbl:display=timestamp` to see if all of the UAM 0084 occurred at nearly the same time.

If all of the DSMs are reporting IP connection unavailable and all of the alarms came in at one time, check whether the associated EPAP or ELAP has a problem. If so, go to [Step 7](#).

4. Perform the following to verify IP network connectivity.

- a) Use the following command to ping the local host:

```
pass:loc=XXXX:cmd="ping 127.0.0.1"
```

This is the loopback address and testing it will indicate if networking support is functioning.

- b) Ping the MPS using:

```
pass:loc=XXXX:cmd="ping 192.168.120.100" for 100 Megabit Network
```

```
pass:loc=XXXX:cmd="ping 192.168.120.200" for 100 Megabit Network
```

```
pass:loc=XXXX:cmd="ping 192.168.121.100" for 10 Megabit Network
```

```
pass:loc=XXXX:cmd="ping 192.168.121.200" for 10 Megabit Network
```

Example of a possible output:

```
192.168.120.100 for EPAP A, via DSM Port A / 100 Megabit Network
192.168.120.200 for EPAP B, via DSM Port A / 100 Megabit Network,
192.168.121.100 for EPAP A, via DSM Port B / 10 Megabit Network,
192.168.121.200 for EPAP B, via DSM Port B / 10 Megabit Network
```

- c) If the ping command is not working, verify the IP network cabling.

**Note:** The network between the MPS and the DSMs is a private network.

- d) Replace the DSM card if you can't ping the local host and the IP network has been verified.

See the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**Note:** This step applies to a single DSM having IP connection unavailable.

5. If all of the DSMs are reporting IP connection unavailable, reboot the "primary" DSM card. If no primary card is available go to [Step 3](#). If only one card is reporting IP connection unavailable, use the init command to take down the card and reload it. See the *Commands Manual* for the INIT-CARD command.
6. Cycle the hubs between the MPS and the EAGLE STP.
7. *Task to be completed by either the customer or an Engineer from the LSMS/MPS group:* Run a syscheck on the EPAP or ELAP.
8. *Task to be completed by either the customer or an Engineer from the LSMS/MPS group:* Switch activity on the EPAP or ELAP.

If this action does *not* clear the alarm, continue to [Step 9](#).

9. *Task to be completed by either the customer or an Engineer from the LSMS/MPS group:* Stop and restart the software on the EPAP or ELAP.

In case of failure of the Active EPAP, the Standby EPAP takes over the role of Active EPAP and continues to provision the database. If the main DSM network fails, the Active EPAP switches to the backup DSM network to continue provisioning the Service Module cards. The switchover to the backup DSM network is possible only when all connectivity is lost on the main DSM network. In case of HUB failure, impact on the provisioning may be partial, so switchover to the backup provisioning network might not be automatically triggered. At any given time, there is only one Active EPAP using one DSM network per EPAP system.

If this action does *not* clear the alarm, continue to [Step 10](#).

10. If these steps do not clear the fault, contact the [Customer Care Center](#).

When the IP connection recovers you will see an IP Connection Available message.

```
UAM:
1481.0085   DSM A   1101           IP Connection Available
1482.0085   DSM B   1101           IP Connection Available
```

## Recovery procedure for IPLM<sub>x</sub>, IPGW<sub>x</sub>, and IPSG

1. Enter the `rept-stat-card:loc= <location> :mode=full` command.

Example of command and possible output:

```
rept-stat-card:loc=1301:mode=full
Command entered at terminal #3.
;

eagle10212 01-05-27 07:44:48 EST   ????.?-63.18.0
```

```

CARD   VERSION   TYPE   GPL       PST       SST       AST
1301   067-018-000 DCM    IPLIM     IS-NR     Active    -----
ALARM STATUS      = No Alarms.
BPDCM   GPL version = 133-009-000
IMT BUS A          = Conn
IMT BUS B          = Conn
CLOCK A           = Active
CLOCK B           = Idle
CLOCK I           = Idle
MBD BIP STATUS    = Valid
MOTHER BOARD ID   = SS EDCM
DBD STATUS        = Valid
DBD TYPE          = None
DBD MEMORY SIZE   = 0M
HW VERIFICATION CODE = ----
SIGNALING LINK STATUS
  SLK   PST              LS           CLLI
  A     OOS-MT           e3e4        -----
  B     OOS-MT           e3e4        -----
IPLNK STATUS
IPLNK IPADDR STATUS PST
A 10.254.110.9 DOWN OOS-MT
B 192.168.51.14 UP IS-NR
ASSOCIATION STATUS
ANAME PST SST
ip11301a OOS-MT CONNECTING
ip11301b OOS-MT CONNECTING
TVG STATUS
SNM     TVG RESULT      = 24 hr: G-----, 5 min: -----
SLAN    TVG RESULT      = 24 hr: -----, 5 min: -----
SCCP    TVG RESULT      = 24 hr: -----, 5 min: -----
INM     TVG RESULT      = 24 hr: G-----, 5 min: -----

Command Completed.

```

2. If the hardware interface is down, there is nothing more you can do. Contact the far end, which is where the problem must be resolved. If the hardware interface is up, execute the following commands to get more troubleshooting information:
  - a) Errors (collisions, etc.) on the network interface?
 

```
netstat -d 0/1t
```
  - b) Far end reachable?
 

```
ping
```

```
tracert
```
  - c) Near end and far end use same SCTP CRC?
 

```
netstat -p sctp
```

```
rtrv-sg-opts
```
3. Failure at the lower IP level causes problems for the Application Servers (AS) higher in the SCTP/IP stack, so you can use the `rep-stat-as` command to get more information about the association status.
4. Contact the [Customer Care Center](#).

## Recovery procedure for MCP, MCPHC, or OAMHC

In this scenario, the message typically occurs if the Measurements application loses the connection with the measurements FTP server. The error could be caused by a network connectivity problem or a misconfiguration of the FTP server parameters.

1. Enter the `rtrv-ftp-serv` command.  
Example of command and possible output:

```
rtrv-ftp-serv
Command entered at terminal #6.
;

e1061001 11-09-30 02:31:38 MST  EAGLE5 44.0.0-64.10.0

APP          IPADDR          LOGIN          PRIO  PATH
-----
meas        10.241.14.62   eagleuser     1     /meas/reports

FTP SERV table is (1 of 10) 10% full
;
```

2. If the output does not show an entry for the meas application, configure a measurements FTP server in accordance with the "Adding an FTP Server" procedure in *Database Administration Manual - System Management* to clear the alarm.
3. Verify connectivity with the FTP server with the ping command. Enter the `pass:loc=<mcp>:cmd="ping <server ipaddr>"` command.  
Example of command and possible output:

```
> pass:loc=1105:cmd="ping 10.241.14.62"

Command Accepted - Processing

e1061001 11-09-30 02:53:17 MST  EAGLE5 44.0.0-64.10.0
pass:loc=1105:cmd="ping 10.241.14.62"
Command entered at terminal #6.
;

e1061001 11-09-30 02:53:17 MST  EAGLE5 44.0.0-64.10.0
PASS: Command sent to card
;

e1061001 11-09-30 02:53:17 MST  EAGLE5 44.0.0-64.10.0

PING command in progress
;

e1061001 11-09-30 02:53:18 MST  EAGLE5 44.0.0-64.10.0
;

e1061001 11-09-30 02:53:20 MST  EAGLE5 44.0.0-64.10.0
PING 10.241.14.62: 56 data bytes
64 bytes from 10.241.14.62: icmp_seq=0. time=5. ms
64 bytes from 10.241.14.62: icmp_seq=1. time=5. ms
64 bytes from 10.241.14.62: icmp_seq=2. time=5. ms
----10.241.14.62 PING Statistics----
3 packets transmitted, 3 packets received, 0% packet loss
round-trip (ms)  min/avg/max = 5/5/5

PING command complete
```

;

If the ping test fails, verify the physical network connectivity between the Eagle and the FTP server.

4. If the ping command is successful, attempt to transfer a file to the FTP server. Enter the `pass:loc=<mcp>:cmd="ftptest -a meas"` command.

Example of command and possible output:

```
> pass:loc=1105:cmd="ftptest -a meas"
Command Accepted - Processing
e1061001 11-09-30 02:56:02 MST EAGLE5 44.0.0-64.10.0
pass:loc=1105:cmd="ftptest -a meas"
Command entered at terminal #6.
;
e1061001 11-09-30 02:56:02 MST EAGLE5 44.0.0-64.10.0
PASS: Command sent to card
;
e1061001 11-09-30 02:56:02 MST EAGLE5 44.0.0-64.10.0
FTPTEST: Command In Progress
;
e1061001 11-09-30 02:56:02 MST EAGLE5 44.0.0-64.10.0
FTP Interface Test
Test Results: PASS
Server IP: 10.241.14.62
FTP Error: 0
Segment: 190004fa
Diag Msg:

FTPTEST: Command Complete
;
```

5. If the alarm is not cleared, contact the [Customer Care Center](#).

## 0085 - IP connection available

**IP system:** This message indicates that for an IPLIM or SS7IPGW link, one or more connections have been opened for SS7 traffic. IPLIM hosts multiple links, and each link corresponds to exactly one connection. SS7IPGW also hosts multiple links, but each link may have more than one corresponding connection.

**EAGLE 5 ISS system:** This indicates that a previously broken link with either the far end (external customer link) or between the SIGRAN card and the far end now exists and is functioning properly. This UAM is also used to indicate that a previously broken link between the EPAP and DSM card is now functioning properly.

### Example

```
station1234 09-11-06 16:28:08 EST EAGLE5 41.1.0
1234.0085 IP7CONN LONGSOCKETNAME1 IP Connection Available
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

## 0086 - IP Connection Congested

This message indicates that an IP application socket or association is congested. The card's memory has been exceeded, so the card cannot process all of the MSUs being received.

In addition to the basic number of MSUs the card is rated to handle, other factors that affect the card's capacity such as the number of connections sharing the card. Network conditions can cause extra memory to be consumed as the card stores MSUs while waiting for acknowledgments from the far end.

**Note:** IP Connection UAMs 0086 (Congested), 0535 (Restricted), and 0536 (Excess Retransmits) conditions can occur simultaneously. However, only one alarm per device can be displayed at a time. If two or more are present, the display of these alarms is prioritized as follows:

1. 0086 - IP Connection Congested (MSUs are being dropped)
2. 0536 - IP Connection Excess Retransmits (MSUs may be dropped. The EAGLE 5 ISS sustains a certain rate of dropped MSUs without triggering this alarm, then issues UIM 0536 when that rate is exceeded.)
3. 0535 - IP Connection Restricted (MSUs are being transmitted at reduced rate. A path of a multi-homed association has failed. )

### Example

```
RLGHNCXA03W 99-04-10 16:28:08 EST EAGLE5 41.1.0
0046.0086 * IP7CONN LONGSOCKETNAME1 IP Connection Congested
```

**Alarm Level:** Minor

### Recovery

1. Use your company procedures to check the network.
2. Reports on status can be obtained for each SIGTRAN card with the following commands:
  - `rept-stat-applsock` displays the status of the IP application sockets.
  - `rept-stat-ls` displays the status of the MTP linksets.
  - `rept-stat-slk` displays the status of the MTP signaling links.
  - `pass:loc=xxxx:cmd="sockrtrt"` displays the application socket statistical data.
  - `pass:loc=xxxx:cmd="netstat -i"` displays TCP/IP network statistical information for all interfaces.
  - `pass:loc=xxxx:cmd="netstat -p tcp"` displays TCP/IP network statistical information for the transmission control protocol.
  - `pass:loc=xxxx:cmd="netstat -p udp"` displays TCP/IP network statistical information for the user datagram protocol.
  - `pass:loc=xxxx:cmd="netstat -p ip"` displays TCP/IP network statistical information for the internet protocol.
  - `pass:loc=xxxx:cmd="netstat -p icmp"` displays TCP/IP network statistical information for the internet control message protocol.
  - `pass:loc=xxxx:cmd="netstat -m"` displays TCP/IP network statistical information for buffer pools.
  - `pass:loc=xxxxx:cmd="sctp -a xxxxx"` displays SS7-over IP (SIGTRAN) troubleshooting information.

For example, to see the information for the location 1301 and the entity ipl1301a, enter

```
pass:loc=1301:cmd="sctp -a ipl1301a"
```

3. Is SCTP buffering set correctly for network RTT?

```
rtrv-assoc
assocrtt pass command
sctp pass command
```

4. Is IPTPS set correctly for IPGWx?

```
rept-stat-iptps
rtrv-ls
```

5. Is an interface set to half-duplex somewhere in the path to the far end, causing excessive retransmissions?

```
rtrv-ip-lnk
sctp pass command
```

6. Contact the [Customer Care Center](#).

### 0087 - IP Connection manually removed

This message indicates that an IP application socket has been manually removed from the system.

#### Example

```
RLGHNCXA03W 99-04-10 16:28:08 EST EAGLE 35.0.0.0
0046.0087 IP7 LONGSOCKETNAME1 IP Connection manually removed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 0088 - Clocks A and B TSCs are out of sync

It was detected by the OAM that clocks A and B have been out of synch for a excessive period of time. This alarm indicates a hardware failure in the GPSM-II.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0088 ** CARD 1113 EOAM Clocks A and B are out of sync
```

**Alarm Level:** Major

#### Recovery

1. Check the status of the GPSM-II card by entering the following command:

```
rept-stat-card:loc=xxxx
```

where *xxxx* is the card location in the output.

2. Reseat the GPSM-II card.
3. If the problem persists, replace the GPSM-II card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

**0089 - Clocks A and B TSCs are resynchronized**

A previous GPSM-II card fault is cleared.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0089 CARD 1113 EOAM Clocks A and B TSCs are resynchronized
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0092 - MDAL not responding**

This message indicates a problem with the maintenance disk and alarm card (MDAL).

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0092 *C CARD 1117 MDAL MDAL not responding
```

**Alarm Level:** Critical

**Recovery**

1. Check the status of the MDAL card by entering the command:

```
rept-stat-card:loc=x
```

where *x* is the card location stenciled on the shelf of the system.

Example of the output using card location 1117:

```
RLGHNCXA03W 00-09-27 16:43:42 EST
CARD  VERSION  TYPE  APPL  PST  SST  AST
1117  -----  MDAL  -----  OOS-MT  Isolated  -----
Command Completed.
```

2. Reseat the MDAL card.
3. If the problem persists, replace the MDAL card.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0093 - MDAL alarm cleared**

A previous maintenance disk and alarm card (MDAL) card fault is cleared.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0093 CARD 1117 MDAL MDAL alarm cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0096 - Card has been reloaded

The indicated card has been reinitialized and reloaded with the appropriate data. This occurs as a result of a manual reset or software maintenance intervention.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0096 CARD 1218 SS7ANSI Card has been reloaded
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Look for other reports associated with the indicated card.

If an obituary report exists, the card malfunctioned. If this happens continuously, replace the defective card. If this is only an occasional condition, contact the [Customer Care Center](#). Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0097 - IMT allowed

The IMT bus has been returned to service.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0097 IMT SYSTEM IMT allowed
Card 1101, 1102, 1107, 1108
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected. No further action is necessary

### 0098 - IMT inhibited

The IMT bus has been removed from service by using the `rmv-imt:bus=x` command. The bus is no longer available to carry traffic.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0098 IMT SYSTEM IMT inhibited
Card 1101, 1102, 1107, 1108
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify the bus is not inhibited for maintenance purposes.

If the bus has been inhibited for maintenance purposes, consult with the technician responsible before placing it back into service.



**CAUTION:** The IMT bus should not be left inhibited, as this may affect system performance.

- If the IMT bus has not been inhibited for maintenance, or the maintenance is complete, enter the following command to place the IMT back into service:

```
rst-imt:bus=x
```

where *x* is the IMT bus to be returned to service.

## 0099 - Incompatible HW for provisioned slot

An MPL card is in a slot provisioned for a different card type and application. The card is automatically inhibited.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0099 ** CARD 1201 SS7ANSI Incompatible HW for provisioned slot
HW VERIFICATION CODE: xxx
```

**Alarm Level:** Major

### Recovery

- If this message contains the optional line 'HW VERIFICATION CODE: xxx':
  - See [Hardware Verification Codes in UAMs](#) and decode the xxx value.  
Correct the indicated problem. A card with Verification Code 002, 003, 004, or 102 may possibly begin to boot continually before this alarm is displayed.
  - After correcting the problem, the card will be in out-of-service maintenance-disabled state (OOS-MT-DSBLD).  
Restore the card back to in-service normal state (IS-NR) with the `alw-card` command.
- If this message does not contain the optional line 'HWVERIFICATIONCODE: xxx', perform either of the following steps:
  - Replace the MPL card with a DCM card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.
  - Re-provision the slot for a LIMDS0 card.  
Refer to the *Database Administration Manual - System Management* manual for the correct procedures.

## 0102 - Motherboard BIP invalid

The motherboard in the location indicated has an invalid Board ID Prom (BIP).

### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0102 * CARD 1201 SS7ANSI Motherboard BIP invalid
```

**Alarm Level:** Minor

### Recovery

- The indicated card must be reprogrammed.  
Contact the [Customer Care Center](#). You will need to know the part number, revision level, and serial number of the card.

2. The card can be reprogrammed with instructions from the Customer Care Center, or the Customer Care Center can dial into the system and reprogram the card remotely.

### 0103 - Motherboard BIP valid

The Board ID Prom (BIP) for the specified motherboard is correctly programmed.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.0103 CARD 1201 SS7ANSI Motherboard BIP valid
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0106 - IMT Bus alarm cleared

The specified IMT bus has recovered from a fault.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.0106 IMT BUS A IMT Bus alarm cleared  
Card 1101, 1102, 1107, 1108
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0107 - Minor IMT failure detected

A minor fault has been detected on one of the IMT buses. A minor fault consists of at least one card fault but no more than two card faults.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0  
* 0100.0107 * IMT BUS A Minor IMT failure detected  
Card 1101, 1102
```

**Alarm Level:** Minor

#### Recovery

1. Visually check the IMT LEDs on the front of the cards.

A red LED or LEDs denotes an IMT fault. If the top LED of the pair is red, there is a fault on IMT A. If the bottom LED is red, there is a fault on IMT B. See [Figure 3: Card LEDs](#).

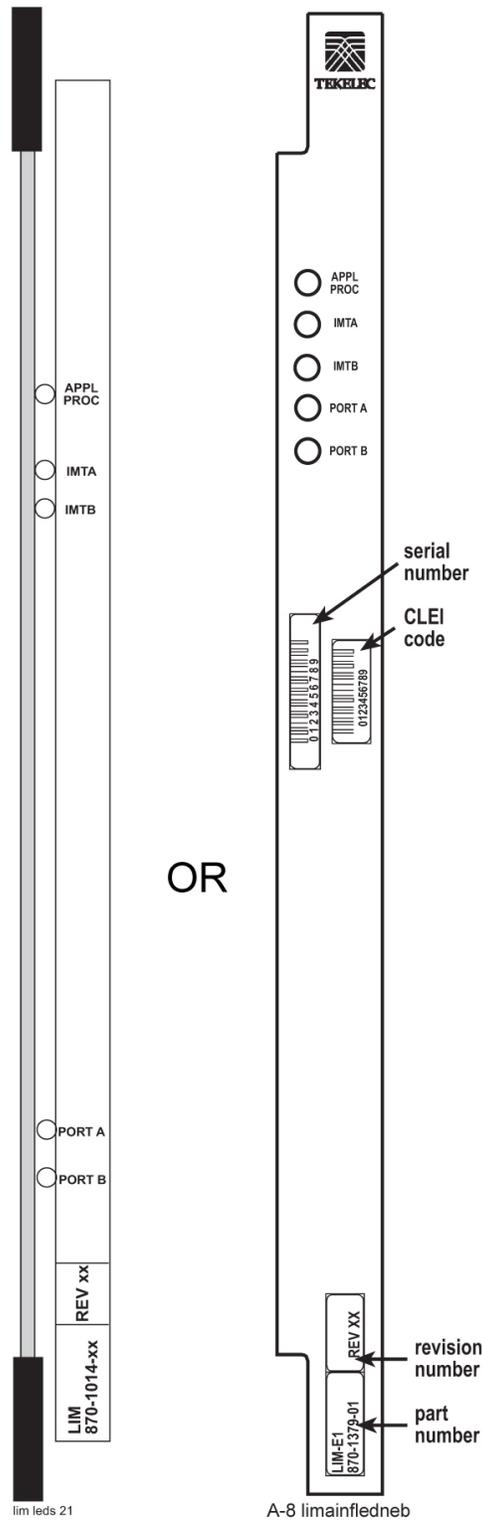


Figure 3: Card LEDs

2. Note the card location or locations for cards with a red LED(s).

- Using the card location(s) noted in [Step 2](#), enter the following command to connect the card back to the IMT:

```
conn-imt : loc =x : bus = y
```

where *x* is the card location stenciled on the shelf of the system and *y* is the IMT bus to be returned to service.

The following message appears using card location 1106 and IMT bus A:

```
RLGHNCXA03W 00-02-07 11:02:30 EST EAGLE 35.0.0
Connect IMT Bus A command issued to card 1106
```

- If the fault does not clear, reseal the affected card.



WARNING

**WARNING:** Reseating or replacing a LIM will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

- If the fault does not clear, replace the affected card.
- If the fault does not clear, replace the IPMX card servicing the affected card.



WARNING

**WARNING:** Replacing an IPMX card causes the IMT to go down. (IPMX in Slot 09 affects IMT A and IPMX in Slot 10 affects IMT B.) Do not perform this step if the other bus also has a fault. Contact the [Customer Care Center](#).

- If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the `act-slk` command.
- If these steps do not clear the fault, contact the [Customer Care Center](#).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

## 0108 - Major IMT failure detected

A major fault has been detected on one of the IMT buses. A major fault consists of three or more faults on the IMT bus.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0108 ** IMTBUS A      Major IMT failure detected
                Card 1101, 1102, 1107, 1108
```

**Alarm Level:** Major

### Recovery

- Enter the following command to check the status of the IMT:

```
rept-stat-imt
```

If the entire IMT is down, continue with [Step 6](#).

- Visually check the IMT LEDs on the front of the cards.

A red LED or LEDs denotes an IMT fault. If the top LED of the pair is red, there is a fault on IMT A. If the bottom LED is red, there is a fault on IMT B. See [Figure 4: Card LEDs](#).

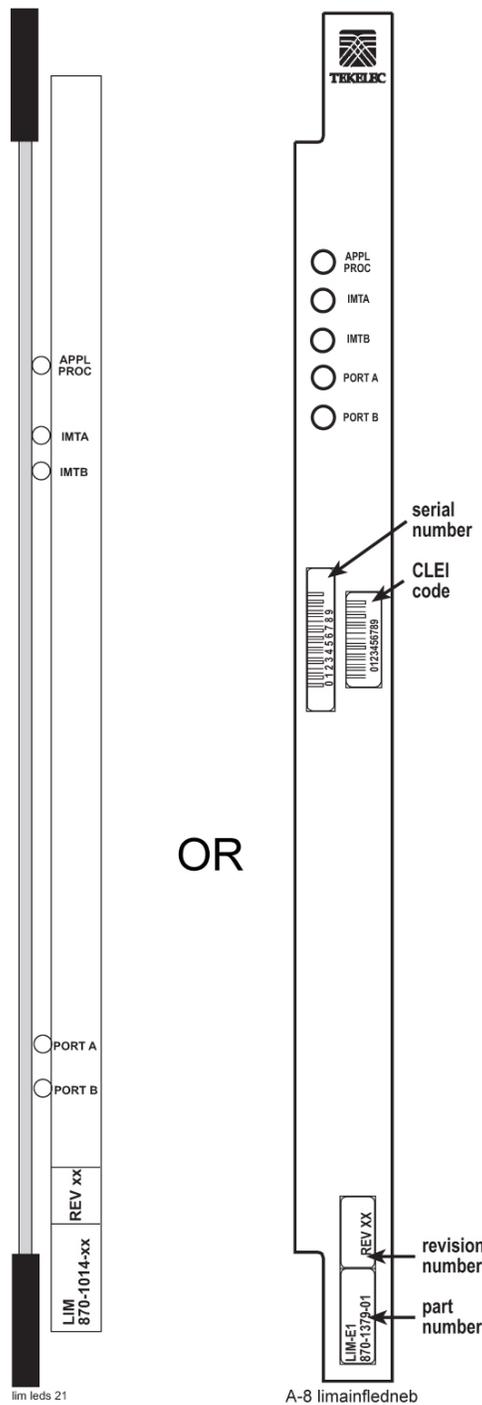


Figure 4: Card LEDs

3. Note the card location or locations for cards with a red LED(s).
4. Using the card location(s) noted in [Step 3](#), enter the following command to connect the card(s) back to the IMT:

```
conn-imt : loc =x : bus = y
```

where  $x$  is the card location stenciled on the shelf of the system, and  $y$  is the IMT bus to be returned to service.

The following message appears using card location 1106 and IMT bus A:

```
RLGHNCXA03W 00-02-07 11:02:30 EST EAGLE 35.0.0
Connect IMT Bus A command issued to card 1106
```

- If the connection command is successful, the Card connected message appears.

```
RLGHNCXA03W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0006 IMT BUS A Card connected to IMT
```

- If the fault does not clear, enter the following command:

```
inh-imt:bus=x
```

where  $x$  = faulty IMT bus.



**WARNING**

**WARNING:** This command removes the faulty IMT bus from service, causing all cards to disconnect from the designated bus. [Step 8](#) must be completed once [Step 6](#) is performed. If the technician has any questions about using this command, contact the [Customer Care Center](#).

- Enter the following command to test the IMT bus:

```
tst-imt:bus=x
```

where  $x$  = the inhibited IMT bus.

An example of the output follows:

```
RLGHNCXA03W 97-09-27 12:47:07 EST EAGLE 35.0.0
IMT Fault Isolation Bus B
Fault Location Probable Cause Failure(s)
Card 1201 Card 1201 Pass-through Test Failed
Card 1301 Card 1301 Pass-through Test Failed
```

**Note:** When `tst-imt` completes, either through normal termination of the command or because the command is aborted, [Step 8](#) MUST be completed.

- Enter the following command to change the state of inhibited IMT to IS-ANR:

```
alw-imt:bus=x
```

where  $x$  = the inhibited IMT bus.

- Reseat the affected card(s).

Probable causes are listed in order of most probable to least probable. The listed components should be reseated in order listed by the output of the `tst-imt` command.



**WARNING**

**WARNING:** Reseating or replacing a LIM will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

- If the fault does not clear, replace the affected card(s).

Probable causes are listed in order of most probable to least probable. The listed components should be replaced in order listed by the output of the `tst-imt` command.

- If the fault does not clear, replace the IPMX card servicing the affected card(s).



**CAUTION:** Replacing an IPMX card causes the IMT to go down. (IPMX in Slot 09 affects IMT A and IPMX in Slot 10 affects IMTB.)

12. If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the `act-slk` command.
13. If these steps do not clear the fault, contact the [Customer Care Center](#).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0109 - All IMT System level alarms cleared

Both IMT busses are functioning.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0109 IMT SYSTEM All IMT System level alarms cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0110 - Failure detected on one IMT bus

A fault has been detected on one IMT bus.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0110 * IMT SYSTEM Failure detected on one IMT bus
```

**Alarm Level:** Minor

#### Recovery

1. Visually check the IMT LEDs on the front of the cards.  
A red LED or LEDs denotes an IMT fault. If the top LED of the pair is red, there is a fault on IMT A. If the bottom LED is red, there is a fault on IMT B. See [Figure 5: Card LEDs](#).

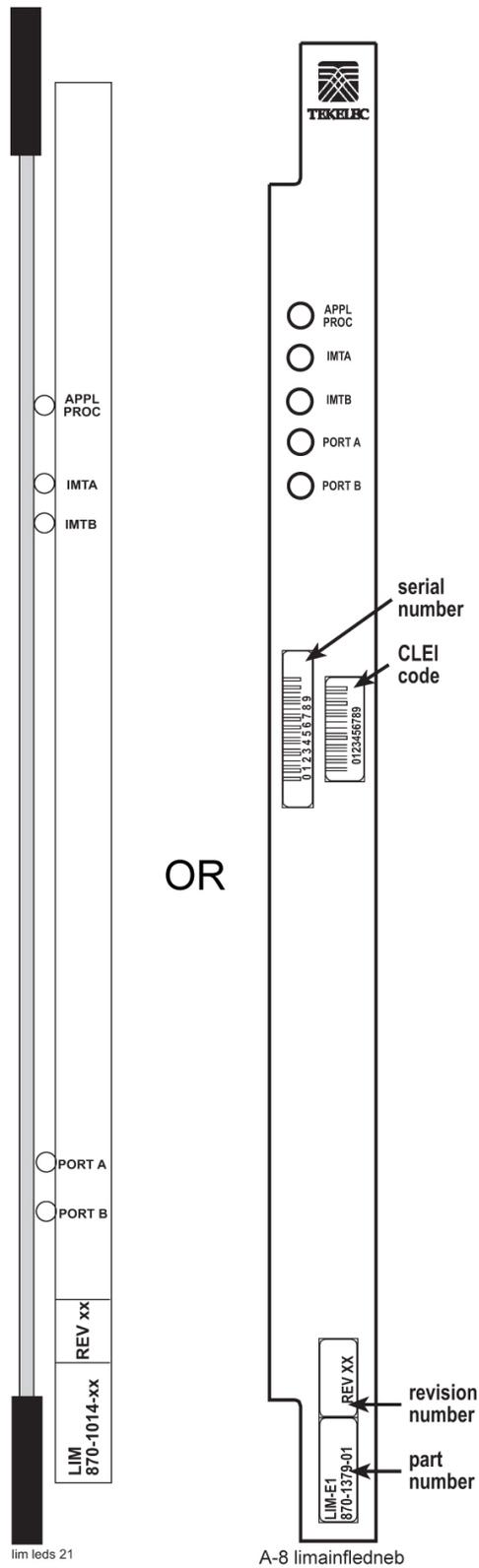


Figure 5: Card LEDs

2. Note the card location or locations for cards with a red LED(s).
3. Using the card location(s) noted in [Step 2](#), connect the card back to the IMT with the command `conn-imt`.

For example, enter:

```
conn-imt : loc =x : bus = y
```

where *x* is the card location stenciled on the shelf of the system and *y* is the IMT bus to be returned to service.

The following message appears using card location 1106 and IMT bus A :

```
RLGHNCXA03W 00-02-07 11:02:30 EST EAGLE 35.0.0
Connect IMT Bus A command issued to card 1106
```

4. If the connection command is successful, the `Card connected to IMT` message appears.

```
RLGHNCXA03W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0006 IMT BUS A Card connected to IMT
```

5. If the connection command is not successful and the fault does not clear, reseal the card



WARNING

**WARNING:** Resetting, reseating, or replacing a LIM will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

6. If the fault does not clear, replace the affected card.
7. If the fault does not clear, replace the IPMX card servicing the affected card.



WARNING

**WARNING:** Replacing an IPMX card causes the IMT to go down. (IPMX in Slot 09 affects IMT A and IPMX in Slot 10 affects IMT B.) Do not perform this step if the other bus also has a fault. Contact the [Customer Care Center](#).

8. If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the `act-slk` command.
9. If these steps do not clear the fault, contact the [Customer Care Center](#).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

## 0111 - Failure on both IMT A and IMT B

A major fault occurred on one IMT bus and a minor fault has occurred on the other. Or, there is a minor fault on both IMT buses. A minor fault occurs when one or two cards are disconnected from the IMT bus. A major fault occurs when three or more cards are disconnected from the IMT bus.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0111 ** IMT SYSTEM Failure on both IMT A and IMT B
```

**Alarm Level:** Major

### Recovery

Check the status of the IMTs by entering the `rept-stat-imt` command.

Contact the [Customer Care Center](#).

## 0112 - Major failures detected on both IMTs

Major faults have been detected on both IMT buses.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* C0100.0112 *C IMT SYSTEM          Major failures detected on both IMTs
```

**Alarm Level:** Critical

### Recovery

Check the status of the IMTs by entering the `rept-stat-imt` command.

Contact the [Customer Care Center](#).

## 0113 - Clock alarm(s) cleared

All primary and secondary clock sources are functioning.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0113    CLOCK SYSTEM          Clock alarm(s) cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

## 0115 - Linkset IP TPS threshold exceeded

This message indicates that the actual linkset transaction rate exceeds the provisioned linkset IPGWx TPS.

### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0115 **   LSN lsgw1103    Linkset IP TPS threshold exceeded
```

**Alarm Level:** Major

### Recovery

1. Enter this command to display the current and peak IPGWx TPS utilization of the linkset specified in the output: `rept-stat-iptps`

Example of the output:

```
eagle10115 03-05-06 09:49:20 EST EAGLE 31.6.0
IP TPS USAGE REPORT
      THRESH  CONFIG          TPS      PEAK      PEAKTIMESTAMP
-----
SYSTEM
CLLI1234567 100% 100000 TX:   4127    4550 03-05-05 09:49:19
                  RCV:   3962    4450 03-05-05 09:49:19
-----
```

```

LSN
LSGW1101      80%      4000  TX:   3700      4000  03-05-05 09:49:19
              RCV:   3650      4000  03-05-05 09:49:19
LSGW1103      80%        500  TX:    427        550  03-05-05 09:49:19
              RCV:    312        450  03-05-05 09:49:19
-----
Command Completed.

```

2. Refer to the *Commands Manual* to interpret the output.

If the linkset has adequate bandwidth, then the IP TPS for the linkset can be increased (using the `chg-ls` command), provided the current IPGWx system IP TPS setting allows for this. The IP TPS LS alarm threshold percent (*lsusealm*) can also be adjusted if allowed by the current setting. If the linkset does not have adequate bandwidth, then more links or different routing strategies may be required to correct the problem.

### 0116 - Link expected IP TPS threshold exceeded

This message indicates *that the actual link transaction rate is approaching the link's fair share* of provisioned linkset capacity.

#### Example

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0116 * SLK 1104,A LSA01 Link expected IP TPS threshold exceeded
              SLC=01 FECLLI=A1234567890

```

**Alarm Level:** Minor

#### Recovery

1. Enter the following command to display the current and peak IPGWx TPS utilization of the linkset specified in the output:

```
rept-stat-iptps:lsn=xxxxxxx
```

where *xxxxxx* is the linkset name as defined in the output.

Example of the output:

```

eagle10115 03-05-06 09:49:20 EST EAGLE 31.6.0
IP TPS USAGE REPORT
              THRESH  CONFIG          TPS      PEAK      PEAKTIMESTAMP
-----
LSN
LSGW1101      100%  188000  TX:    800      800  03-05-05 09:49:19
              RCV:    800      800  03-05-05 09:49:19
-----
LOC  PORT
1101  A      80%  ----  TX:    800      800  03-05-05 09:49:19
              RCV:    800      800  03-05-05 09:49:19
1103  A      80%  ----  TX:    800      800  03-05-05 09:49:19
              RCV:    800      800  03-05-05 09:49:19
-----
Command Completed.
;

```

2. Refer to the *Commands Manual* to interpret the output.

If the linkset has adequate bandwidth, then the IP TPS for the linkset can be increased (using the `chg-ls` command), provided the current IPGWx system IP TPS setting allows for this. The IP TPS

SLK alarm threshold percent (*slkusealm*) can also be adjusted if allowed by the current setting. If the linkset does not have adequate bandwidth, then more links are required to correct the problem.

### 0118 - Linkset IP TPS normal

This message indicates the total usage for the linkset TPS rate has fallen below the configured linkset TPS rate.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0118      LSN lsgw1103  Linkset IP TPS normal
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0119 - Link IP TPS normal

This message indicates the total usage for the linkset exceeds the linkset threshold for the linkset's IP TPS.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0119      SLK 1104,A LSA01  Link IP TPS normal
                SLC=01    FECLLI=A1234567890
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0128 - All clocks have failed

A fault has been detected on all system clocks.

#### Example

```
RLGHNCXA21W 00-12-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0128 *C CLOCK SYSTEM      All clocks have failed
```

**Alarm Level:** Critical

#### Recovery

1. Verify the status of the clock with the `rept-stat-clk` command.  
If both clocks are idle, check the source clock into the system. Follow local maintenance procedures to repair the source clock.
2. Verify the clock cables are connected to the shelf backplane (refer to the *Installation Manual* for cable location).  
If any cables are loose, reconnect the cable.

3. If the clock source is not at fault, try reseating the TDM cards.
4. If the message appears again, replace the TDM cards.  
Refer to the *Maintenance* manual for card removal/replacement procedures.
5. If the fault still does not clear, contact the [Customer Care Center](#).

### 0130 - Card successfully loaded with data

The indicated card has been reloaded by the system with the appropriate GPL and tables.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0130 CARD 1304 SCCP Card successfully loaded with data
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0132 - Loading failed: table not found

This indicates an error in an upgrade procedure. Either an incorrect file or table was entered. This message could also indicate the file or table being loaded is corrupted and is not recognized by the system.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0132 ** CARD 1304 SCCP Loading failed: table not found
```

**Alarm Level:** Major

#### Recovery

Contact the [Customer Care Center](#).

### 0133 - Loading failed: data read Error

An error occurred on the active MASP while data tables were loaded.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0133 ** CARD 1304 SCCP Loading failed: data read error
```

**Alarm Level:** Major

#### Recovery

1. To verify that both databases are at the same level and are not corrupted, enter:

```
rept-stat-db
```

#### Example output for a corrupted database

```
bothwagm03w 99-01-08 19:52:08 EST EAGLE 35.0.0
rept-stat-lsms
Command entered at terminal #1.
```

```

;
bothwagm03w 99-01-08 19:52:08 EST EAGLE 35.0.0
                GPL                PST                SST                AST
-----
LSMS SYSTEM                IS-NR                Active                -----
TDM TRM      8                IS-NR                Active                -----
TDM TRM      9                IS-NR                Active                -----
OAP          A    023-065-000  IS-NR                Active                -----
OAP          B    023-065-000  IS-NR                Active                -----
Q.3 Assoc   A1                IS-NR                Active                -----
Q.3 Assoc   B1                IS-NR                Active                -----
LSMS SYSTEM ALARM STATUS   = No Alarms.
OAP A  ALARM STATUS        = No Alarms.
OAP B  ALARM STATUS        = No Alarms.
Q.3 Assoc A1 ALARM STATUS  = No Alarms.
Q.3 Assoc B1 ALARM STATUS  = No Alarms.
Command Completed.
;

```

- To verify the integrity of the database, enter:  
aud-data
- If there is a problem with the database, follow the procedures in the *Database Administration Manual - System Management* for resolving database inconsistencies.
- If the problem still exists, contact the [Customer Care Center](#).

### 0134 - Loading failed: bad checksum returned

The GPL checksum, which is used to verify the data, indicates an error during file transfer. The file (GPL) needs to be downloaded again.

#### Example

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0134 ** CARD 1304 SCCP Loading failed: bad checksum returned

```

**Alarm Level:** Major

#### Recovery

- Reseat the indicated card.  
This may have caused the transmission error.
- When the card has been resealed, it attempts to reload automatically.
- If the download fails again, contact the [Customer Care Center](#).

### 0135 - Loading failed: GPL load timeout

There was a timeout caused by the loading process.

#### Example

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0135 ** CARD 1304 SCCP Loading failed: GPL load timeout

```

**Alarm Level:** Major

#### Recovery

1. Verify the card is properly seated.  
If not, reseal the indicated card.
2. If the card is properly seated, the problem corrects itself.  
No further action is necessary.

### 0136 - Loading failed: data load timeout

The download process timed out on the MASP. This could be caused by an improperly programmed BIP on the daughterboard of the card being loaded.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0136 ** CARD 1304 SCCP Loading failed: data load timeout
```

**Alarm Level:** Major

#### Recovery

1. Use the `rtrv-bip` command (debug command) to verify the BIP on the applique of the indicated card.  
Refer to the *Commands Manual* for details on how to use this command.
2. If the BIP is invalid, it must be reprogrammed.  
Contact the [Customer Care Center](#). You will need to know the part number, revision level, and serial number of the card.
3. The card can be reprogrammed with instructions from the Customer Care Center, or the Customer Care Center can dial into the system and reprogram the card remotely.
4. If the BIP is valid, reseal the card.  
This should correct the problem. If not, contact the [Customer Care Center](#).

### 0137 - Loading failed: invalid GPL

This message indicates that the GPL file is corrupt or there was a failure in the IMT bus.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0137 ** CARD 1304 SCCP Loading failed: invalid GPL
```

**Alarm Level:** Major

#### Recovery

1. This problem should correct itself.
2. If the problem still exists, contact the [Customer Care Center](#).

### 0138 - Loading failed: GPL format error

This message indicates a corrupted GPL file.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0138 ** CARD 1304 SCCP Loading failed: GPL format error
```

**Alarm Level:** Major

**Recovery**

Contact the [Customer Care Center](#).

**0139 - Loading failed: disk read prep error**

This message indicates the GPL version is not current, and incompatible with the system load.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0139 ** CARD 1304 SCCP Loading failed: disk read prep error
```

**Alarm Level:** Major

**Recovery**

Refer to the upgrade procedure sent with the software.

If this procedure was followed correctly, and the problem still exists, contact the [Customer Care Center](#).

**0140 - Loading failed: disk read response error**

This message indicates there was an error in reading the fixed disk.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0140 ** CARD 1304 SCCP Loading failed:disk read response error
```

**Alarm Level:** Major

**Recovery**

1. If the disk was just installed in the system, try the load again.
2. If the problem occurs again, contact the [Customer Care Center](#).

**0141 - Loading failed: disk read failed**

This message indicates there was a failure while reading the fixed disk on the active TDM.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0141 ** CARD 1304 SCCP Loading failed: disk read failed
```

**Alarm Level:** Major

**Recovery**

1. Try the load again.
2. If the problem persists, replace the TDM with the corrupted media.  
Refer to the *Maintenance* manual for card removal/replacement procedures.
3. If this message appears again, contact the [Customer Care Center](#).

### 0142 - System release alarm cleared

The SYSREL.SYS file has been installed on the active fixed disk and the alarm has been cleared.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0142 GPL SYSTEM OAM System release alarm clea
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0143 - System release GPL(s) not approved

This message indicates that one or more approved GPLs do not match the version specified in the SYSREL.SYS file.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0143 * GPL SYSTEM OAM System release GPL(s) not approved
```

**Alarm Level:** Minor

#### Recovery

1. Use the `rtrv-gpl` command to display the GPLs on the system.  
The output of the `rtrv-gpl` command can be used to identify the GPLs that do not match the versions specified in the SYSREL.SYS file.
2. Use the `chg-gpl` command to upload the required version of the GPL.
3. Use the `act-gpl` command to make the uploaded GPL the approved GPL.

### 0144 - System release version unknown

This message indicates that a failure has occurred while accessing the SYSREL.SYS file. Either the SYSREL.SYS file could not be found on the active fixed disk or has become corrupted and is not accessible.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST
* 0014.0144 * GPL SYSTEM OAM System release version unknown
```

**Alarm Level:** Minor

#### Recovery

1. Insert the system removable cartridge containing the SYSREL.SYS file into the maintenance disk and alarm card (MDAL).
2. Enter the following command to upload the SYSREL.SYS file from the system removable cartridge to the active fixed disk:  
`chg-gpl:appl=utility`

- If this message appears again, contact the [Customer Care Center](#).

## 0145 - HS Clock A for card failed, B normal

This indicates that the High Speed clock A signal for the indicated card is not present.

### Example

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0053.0145 * CARD 1115 OAM HS Clock A for card failed, B normal
```

**Alarm Level:** Minor

### Recovery

- Use the `rept-stat-clk` command to determine the status of the clock.

The output indicates how many cards are using the specified clock, and how many cards are reporting fault with the specified clock.

Example of the possible output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS    = Idle          SECONDARY BITS    = -----
HS PRIMARY CLK    = Active        HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle          HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED   HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL     HS CLK LINELEN    = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009          # Cards with bad CLK A = 000
# Cards using CLK B = 000          # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST             AST
IS-NR             ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001        # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000        # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;
```



### CAUTION

**CAUTION:** Resetting, reseating, or replacing a card will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

- If only one card is reporting fault, reset the card.
- If the fault has not cleared, reseal the card.
- If the fault has not cleared, replace the card.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
- If the fault still has not cleared, replace the TDM card in MASP A.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

- If more than one card is reporting fault with the designated clock, check the clock cable connection at the shelf backplane (refer to the *Installation Manual* for cable location).  
If the clock cable is at fault, replace the clock cable.
- If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the `act-slk` command.

### 0146 - HS Clock B for card failed, A normal

This indicates that the High Speed clock B signal for the indicated card is not present.

#### Example

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0053.0146 * CARD 1115 OAM HS Clock B for card failed, A normal
```

**Alarm Level:** Minor

#### Recovery

- Use the `rept-stat-clk` command to determine the status of the clock.  
The output indicates how many cards are using the specified clock, and how many cards are reporting fault with the specified clock.

Example of the possible output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )      CARD LOC= 1116 (Isolated )
PRIMARY BITS = Active        PRIMARY BITS = -----
SECONDARY BITS = Idle        SECONDARY BITS = -----
HS PRIMARY CLK = Active      HS PRIMARY CLK = -----
HS SECONDARY CLK = Idle      HS SECONDARY CLK = -----
HS CLK TYPE = E1 UNFRAMED    HS CLK TYPE = -----
HS CLK LINELEN = SHORThAUL   HS CLK LINELEN = -----
PST          SST          AST
IS-NR        ACTIVE      ALMINH

SYSTEM CLOCK
ALARM STATUS = No Alarms.
# Cards using CLK A = 009    # Cards with bad CLK A = 000
# Cards using CLK B = 000    # Cards with bad CLK B = 009
# Cards using CLK I = 000

PST          SST          AST
IS-NR        ACTIVE      ALMINH

HS SYSTEM CLOCK
ALARM STATUS = No Alarms.
# Cards using HSCLK A = 001  # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000  # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;
```



#### CAUTION

**CAUTION:** Resetting, reseating, or replacing a card will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

- If only one card is reporting fault, reset the card.
- If the fault has not cleared, reseat the card.
- If the fault has not cleared, replace the card.

Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

5. If the fault still has not cleared, replace the TDM card in MASP B.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
6. If more than one card is reporting fault with the designated clock, check the clock cable connection at the shelf backplane (refer to the *Installation Manual* for cable location).  
If the clock cable is at fault, replace the clock cable.
7. If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the `act-slk` command.

## 0147 - High Speed Clocks A and B for card failed

The High Speed A and B clock sources for the indicated card are not present.

### Example

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0053.0147 * CARD 1115 OAM High Speed Clocks A and B for card failed
```

**Alarm Level:** Minor

### Recovery

1. Use the `rept-stat-clk` command to determine the status of the clocks.

The output indicates how many cards are using one of the specified clocks, and how many cards are reporting faults.

Example of the possible output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS    = Idle          SECONDARY BITS    = -----
HS PRIMARY CLK    = Active        HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle          HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED   HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL     HS CLK LINELEN    = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009          # Cards with bad CLK A = 000
# Cards using CLK B = 000          # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST             AST
IS-NR             ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001        # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000        # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;
```



**CAUTION**

**CAUTION:** Resetting, reseating, or replacing a card will cause both links on the card to fail. If the card is a LIM, place the links on the LIM out of service by entering the `dact-slk` command.

2. If only one card is reporting fault, reset the card.
3. If the fault has not cleared, reseal the card.
4. If the fault has not cleared, replace the card.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
5. If the fault still has not cleared, replace the TDM card in MASP B.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
6. If more than one card is reporting fault with the designated clock, check the clock cable connection at the shelf backplane (refer to the *Installation Manual* for cable location).  
If the clock cable is at fault, replace the clock cable.
7. If the fault has cleared and any of these cards are LIMs, place the links assigned to these cards back into service using the `act-slk` command.

### 0148 - High Speed Clock A for card normal

This indicates that the High Speed clock A signal for the indicated card has returned to a normal, functional state.

#### Example

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0  
0053.0148 CARD 1115 OAM High Speed Clock A for card normal
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0149 - High Speed Clock B for card normal

This indicates that the High Speed clock B signal for the indicated card has returned to a normal, functional state.

#### Example

```
station1234 99-03-05 16:28:08 EST EAGLE 35.0.0  
0053.0149 CARD 1115 OAM High Speed Clock B for card normal
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0150 - STPLAN is available

This message indicates that the application communication modules (ACMs) are in service with no failure conditions.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0150 SLAN SYSTEM STPLAN is available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

**0151 - STPLAN capacity normal,card(s) abnormal**

This message indicates that one or more application communication modules (ACMs) are out of service, but the STPLAN capacity of the system is within acceptable limits.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0151 SLAN SYSTEM STPLAN capacity normal,card(s) abnormal
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Enter this command to determine which ACMs are out of service:

```
rept-stat-slan
```

Example of the output:

```
tekelecstp 00-04-23 13:36:07 EST EAGLE 35.0.0
SLAN Subsystem Report IS-ANR Active -----
SLAN Cards Configured= 2 Cards IS-NR= 2
CARD VERSION PST SST AST HOST Cap. EAGLE Cap.
-----
1206 021-010-000 IS-NR Active ---- 42% 16%
1104 021-010-000 IS-NR Active ALMINH 36% 12%
-----
AVERAGE USAGE per HOST CAPACITY = 39%
AVERAGE USAGE per EAGLE CAPACITY = 14%
CARDS DENIED SLAN SERVICE:
1101, 1204
Command Completed
```

2. Use the `init-card` command to reinitialize any cards OOS-MT.
3. Use the `rept-stat-slan` command again to determine if the card(s) have returned to IS-NR. If not, reseal the card(s).
4. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0152 - LIM(s) have been denied STPLAN service**

This message indicates that a link interface module (LIM) has been denied STPLAN service and cannot send messages to an application communication module (ACM) due to underprovisioning. More ACMs are required. There should be approximately one ACM for 30-32 LIMs. However, this ratio depends upon the traffic load.

**Example**

```
RLGHNCXA21W 00-12-07 11:02:30 EST EAGLE 35.0.0
** 0100.0152 ** SLAN SYSTEM LIM(s) have been denied STPLAN service
```

**Alarm Level:** Major**Recovery**

1. Use the `rept-stat-slan` command to determine which LIMs have been denied STPLAN service.

**Note:** Make sure the problem persists. Adding new LIM cards can cause this condition temporarily.

2. Add ACMs one at a time.

Monitor the performance of the STPLAN subsystem with the `rept-stat-slan` command to determine if additional cards are needed.

**0153 - STPLAN not available**

This message indicates that no application communication modules (ACMs) are in service.

**Example**

```
RLGHNCXA21W 00-12-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0153 *C SLAN SYSTEM STPLAN not available
```

**Alarm Level:** Critical**Recovery**

1. To determine the status of the ACMs, enter:

```
rept-stat-slan
```

Example of the output:

```
tekelecstp 00-04-23 13:36:07 EST EAGLE 35.0.0
SLAN Subsystem Report IS-ANR Active -----
SLAN Cards Configured= 2 Cards IS-NR= 2
CARD VERSION PST SST AST HOST Cap. EAGLE Cap.
-----
1206 021-010-000 IS-NR Active ---- 42% 16%
1104 021-010-000 IS-NR Active ALMINH 36% 12%
-----
AVERAGE USAGE per HOST CAPACITY = 39%
AVERAGE USAGE per EAGLE CAPACITY = 14%
CARDS DENIED SLAN SERVICE:
1101, 1204
Command Completed
```

2. Use the `init-card` command to reinitialize any cards OOS-MT.
3. Enter the following command to determine if the card(s) have returned to IS-NR.  
If not, reseal the card(s). `rept-stat-slan`
4. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

### 0154 - STPLAN is removed

This message indicates that the last application communication module (ACM) has been deleted from the database by the user. The STPLAN service is no longer available.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0154 SLAN SYSTEM STPLAN is removed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message is the result of database administration, and does not indicate an alarm condition.

**Note:** Confirm that the STPLAN removal was intentional.

### 0155 - STPLAN connection unavailable

This message indicates that the TCP/IP connection to the remote host is lost. The physical connection may be faulty or the remote host is not accepting a TCP/IP connection.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0155 * DLK 1104,A STPLAN STPLAN connection unavailable
```

**Alarm Level:** Minor

#### Recovery

1. Determine if the reported card is out of service using the `rept-stat-card` command.  
If card is not OOS-MT, proceed to [Step 3](#).
2. If card is OOS-MT, do the following, using the `rept-stat-card` command to check for card IS-NR state after each action:
  - a) Reinitialize card using the `init-card` command.
  - b) Reseat the card.
  - c) Replace the card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.
3. Use the `rtrv-ip-node` command to identify the address and node of the remote host.
4. Use the `tst-dlk` command to test the TCP/IP connection.
5. If the `tst-dlk` test passes, check that the proper port designation is set at the remote host.
6. If `tst-dlk` fails, perform the following checks:
  - a) Check the remote host hardware and software.
  - b) Use your company procedures to check the network.
  - c) Check cable connections at the system and at the remote host.
7. If the fault is not cleared, contact the [Customer Care Center](#).

**0156 - STPLAN connection available**

This message indicates that the TCP/IP connection to the host is established. All failures have been cleared.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0156 DLK 1104,A STPLAN STPLAN connection available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates that a previous failure has been cleared.

No further action is necessary.

**0159 - High Speed Clocks A and B for card normal**

The High Speed A and B clock sources for the indicated card are now functioning normally.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 35.0.0
0053.0159 CARD 1115 OAM High Speed Clocks A and B for card normal
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0160 - 1116-S clock failed**

This message indicates the secondary BITS clock failed on the TDM card in slot 1116.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0160 * CLOCK SYSTEM 1116-S clock failed
```

**Alarm Level:** Minor

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock status.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Active ) CARD LOC= 1116 (Isolated )
PRIMARY BITS = Active PRIMARY BITS = -----
SECONDARY BITS = Idle SECONDARY BITS = -----
PST SST AST
SYSTEM CLOCK IS-NR ACTIVE ALMINH
# Cards using CLK A = 9 # Cards with bad CLK A = 0
# Cards using CLK B = 0 # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

- The primary BITS clock should be active.  
Reseat the TDM card in slot 1116.
- If the problem persists, replace the TDM card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0161 - 1116-P clock failed

This message indicates that the primary clock on the TDM card in slot 1116 failed.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0161 * CLOCK SYSTEM 1116-P clock failed
```

**Alarm Level:** Minor

#### Recovery

- Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Standby ) CARD LOC= 1116 (Active )
PRIMARY BITS = Idle PRIMARY BITS = Fault
SECONDARY BITS = Active SECONDARY BITS = Active
PST SST AST
SYSTEM CLOCK IS-NR Idle -----
# Cards using CLK A = 0 # Cards with bad CLK A = 0
# Cards using CLK B = 8 # Cards with bad CLK B = 0
# Cards using CLK I = 0
Command Completed
```

- The system automatically reverts from the primary to secondary BITS if the primary clock fails.  
Reseat the TDM card in slot 1116.
- If the problem persists, replace the TDM card in slot 1116.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0162 - 1116-P, 1116-S clocks failed

This message indicates that both BITS clocks have failed on the TDM card located in slot 1116.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0162 ** CLOCK SYSTEM 1116-P, 1116-S clocks failed
```

**Alarm Level:** Major

#### Recovery

- Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Standby ) CARD LOC= 1116 (Active )
```

```

PRIMARY BITS = -----
SECONDARY BITS = -----

SYSTEM CLOCK
# Cards using CLK A = 0
# Cards using CLK B = 0
# Cards using CLK I = 8
Command Completed

PRIMARY BITS = Fault
SECONDARY BITS = Fault
PST          SST          AST
IS-NR        Idle        -----
# Cards with bad CLK A = 8
# Cards with bad CLK B = 8

```

2. Reseat the TDM card in slot 1116.
3. If the problem persists, replace the TDM card in slot 1116.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0163 - 1114-S clock failed

This message indicates the secondary BITS clock for the TDM card in slot 1114 has failed.

#### Example

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0163 * CLOCK SYSTEM 1114-S clock failed

```

**Alarm Level:** Minor

#### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```

tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Active ) CARD LOC= 1116 (Isolated )
PRIMARY BITS = Active PRIMARY BITS = Fault
SECONDARY BITS = Fault SECONDARY BITS = Fault
PST          SST          AST
IS-NR        ACTIVE       ALMINH
# Cards using CLK A = 9 # Cards with bad CLK A = 0
# Cards using CLK B = 0 # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed

```

2. The primary BITS clock should be active.  
Reseat the TDM card in slot 1114.
3. If the problem persists, replace the TDM card in slot 1114.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0164 - 1114-S, 1116-S clocks failed

This message indicates the secondary BITS clock source has failed on both the active and standby TDM cards.

#### Example

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0164 ** CLOCK SYSTEM 1114-S, 1116-S clocks failed

```

**Alarm Level:** Major

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock status.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Isolated )    CARD LOC= 1116 (Active )
PRIMARY BITS = Fault          PRIMARY BITS = Active
SECONDARY BITS = Fault        SECONDARY BITS = Fault

PST          SST          AST
SYSTEM CLOCK IS-NR        ACTIVE    ALMINH
# Cards using CLK A = 9      # Cards with bad CLK A = 0
# Cards using CLK B = 0      # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the secondary BITS clock.
3. If this message appears again, contact the [Customer Care Center](#).

**0165 - 1114-S, 1116-P clocks failed**

This message indicates the secondary BITS clock on the TDM card in slot 1114, and the primary BITS clock on the TDM card in slot 1116 have failed.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0165 * CLOCK SYSTEM 1114-S, 1116-P clocks failed
```

**Alarm Level:** Minor

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Isolated )    CARD LOC= 1116 (Active )
PRIMARY BITS = Fault          PRIMARY BITS = Fault
SECONDARY BITS = Fault        SECONDARY BITS = Active

PST          SST          AST
SYSTEM CLOCK IS-NR        ACTIVE    ALMINH
# Cards using CLK A = 9      # Cards with bad CLK A = 0
# Cards using CLK B = 0      # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the BITS clock.
3. If one of the reference clocks is still not functioning, replace the TDM card(s). Refer to the *Maintenance* manual for card removal/replacement procedures.
4. If this message appears again, contact the [Customer Care Center](#).

**0166 - 1114-S, 1116-P, 1116-S clocks failed**

This message indicates the following clocks failed:

- The secondary clock on the TDM card in slot 1114.
- The primary clock on the TDM card in slot 1116.
- The secondary clock on the TDM card in slot 1116.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0166 ** CLOCK SYSTEM 1114-S, 1116-P, 1116-S clocks failed
```

**Alarm Level:** Major**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Active ) CARD LOC= 1116 (Isolated )
PRIMARY BITS = Active PRIMARY BITS = Fault
SECONDARY BITS = Fault SECONDARY BITS = Fault
PST SST AST
SYSTEM CLOCK IS-NR ACTIVE ALMINH
# Cards using CLK A = 9 # Cards with bad CLK A = 0
# Cards using CLK B = 0 # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the BITS clock.
3. If one of the reference clocks is still not functioning, replace the TDM card(s).  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0167 - 1114-P clock failed**

This message indicates the primary BITS clock on the TDM card in slot 1114 has failed.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0167 * CLOCK SYSTEM 1114-P clock failed
```

**Alarm Level:** Minor**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Isolated ) CARD LOC= 1116 (Active )
PRIMARY BITS = Fault PRIMARY BITS = Active
SECONDARY BITS = Fault SECONDARY BITS = Fault
PST SST AST
SYSTEM CLOCK IS-NR ACTIVE ALMINH
# Cards using CLK A = 9 # Cards with bad CLK A = 0
# Cards using CLK B = 0 # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the BITS clock.
3. If the reference clock is still not functioning, replace the TDM card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0168 - 1114-P, 1116-S clocks failed

This message indicates the primary BITS clock on the TDM card in slot 1114, and the secondary BITS clock on the TDM card in slot 1116 have failed.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0168 * CLOCK SYSTEM 1114-P, 1116-S clocks failed
```

**Alarm Level:** Minor

#### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Isolated)    CARD LOC= 1116 (Active )
PRIMARY BITS = Fault        PRIMARY BITS = Active
SECONDARY BITS = Fault      SECONDARY BITS = Fault
                                PST          SST          AST
SYSTEM CLOCK                IS-NR        ACTIVE      ALMINH
# Cards using CLK A = 9      # Cards with bad CLK A = 0
# Cards using CLK B = 0      # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the BITS clock.
3. If one of the reference clocks is still not functioning, reseal the associated TDM card.  
Make sure the system clock reference is active on the other TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0169 - 1114-P, 1116-P clocks failed

This message indicates the primary BITS clock on the TDM cards in slots 1114 and slot 1116 have failed.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0169 ** CLOCK SYSTEM 1114-P, 1116-P clocks failed
```

**Alarm Level:** Major

#### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Isolated )    CARD LOC= 1116 (Active )
PRIMARY BITS = Fault          PRIMARY BITS = Fault
SECONDARY BITS = Fault        SECONDARY BITS = Active
                                PST           SST           AST
SYSTEM CLOCK                   IS-NR          ACTIVE          ALMINH
# Cards using CLK A = 9        # Cards with bad CLK A = 0
# Cards using CLK B = 0        # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the BITS clock.
3. If one of the reference clocks is still not functioning, reseal the associated TDM card. Make sure the system clock reference is active on the other TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card. Refer to the *Maintenance* manual for card removal/replacement procedures.

## 0170 - 1114-P, 1116-P, 1116-S clocks failed

This message indicates the following clocks failed:

- The primary clock on the TDM card in slot 1114.
- The primary clock on the TDM card in slot 1116.
- The secondary clock on the TDM card in slot 1116.

### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0170 ** CLOCK SYSTEM 1114-P, 1116-P, 1116-S clocks failed
```

**Alarm Level:** Major

### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Standby )    CARD LOC= 1116 (Isolated )
PRIMARY BITS = -----    PRIMARY BITS = Fault
SECONDARY BITS = -----    SECONDARY BITS = Active
                                PST           SST           AST
SYSTEM CLOCK                   IS-NR          ACTIVE          ALMINH
# Cards using CLK A = 9        # Cards with bad CLK A = 0
# Cards using CLK B = 0        # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the BITS clock.
3. If one of the reference clocks is still not functioning, reseal the associated TDM card. Make sure the system clock reference is active on the other TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card.

Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

### 0171 - 1114-P, 1114-S clocks failed

This message indicates the primary and secondary BITS clocks on the TDM card in slot 1114 have failed.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0171 ** CLOCK SYSTEM 1114-P, 1114-S clocks failed
```

**Alarm Level:** Major

#### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Isolated )   CARD LOC= 1116 (Active )
PRIMARY BITS = Fault        PRIMARY BITS = Fault
SECONDARY BITS = Fault      SECONDARY BITS = Active
                             PST           SST           AST
SYSTEM CLOCK                IS-NR          ACTIVE        ALMINH
# Cards using CLK A = 9     # Cards with bad CLK A = 0
# Cards using CLK B = 0     # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the BITS clock.
3. If one of the reference clocks is still not functioning, reseal the associated TDM card. Make sure the system clock reference is active on the other TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card. Refer to the *Maintenance manual* for card removal/replacement procedures.

### 0172 - 1114-P, 1114-S, 1116-S clocks failed

This message indicates the following clocks failed:

- The primary clock on the TDM card in slot 1114.
- The secondary clock on the TDM card in slot 1114.
- The secondary clock on the TDM card in slot 1116.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0172 ** CLOCK SYSTEM 1114-P, 1114-S, 1116-S clocks failed
```

**Alarm Level:** Major

#### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Isolated )    CARD LOC= 1116 (Isolated )
PRIMARY BITS = Fault          PRIMARY BITS = Fault
SECONDARY BITS = Fault        SECONDARY BITS = Active
PST                            SST          AST
SYSTEM CLOCK                   IS-NR          ACTIVE      ALMINH
# Cards using CLK A = 9        # Cards with bad CLK A = 0
# Cards using CLK B = 0        # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the secondary BITS clock.
3. If one of the reference clocks is still not functioning, reseal that TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card.

Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

### 0173 - 1114-P, 1114-S, 1116-P clocks failed

This message indicates the following clocks failed:

- The primary clock on the TDM card in slot 1114.
- The secondary clock on the TDM card in slot 1114.
- The primary clock on the TDM card in slot 1116.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0173 ** CLOCK SYSTEM 1114-P, 1114-S, 1116-P clocks failed
```

**Alarm Level:** Major

#### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
tekelecstp 00-04-23 13:34:15 EST EAGLE 35.0.0
CARD LOC= 1114 (Isolated )    CARD LOC= 1116 (Active )
PRIMARY BITS = Fault          PRIMARY BITS = Fault
SECONDARY BITS = Fault        SECONDARY BITS = Active
PST                            SST          AST
SYSTEM CLOCK                   IS-NR          ACTIVE      ALMINH
# Cards using CLK A = 9        # Cards with bad CLK A = 0
# Cards using CLK B = 0        # Cards with bad CLK B = 9
# Cards using CLK I = 0
Command Completed
```

2. Follow local procedures to troubleshoot and repair the primary BITS clock.
3. If one of the reference clocks is still not functioning, reseal the associated TDM card.
4. If one of the reference clocks is still not functioning, replace the associated TDM card.

Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

### 0174 - %full threshold reached -upload required

This alarm is part of the Security Logging feature. When the security log reaches a threshold (administered by the `chg-attr-secu-log` command), this alarm is raised. If the system detects that the percent full condition of new entries has reached the threshold, this alarm is raised to alert the system administrator that the security log must be uploaded to avoid an overflow condition. If the log is not uploaded before the log is completely full, entries will be lost. When the security log is uploaded, the alarm is lowered.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0174 *SECULOG 1114 %full threshold reached - upload required
```

**Alarm Level:** Minor

#### Recovery

**Note:** This alarm appears only on the security administrator terminal.

1. To clear this alarm, you must copy the security log to the file transfer area (FTA) in the system. To do this, enter the `copy-secu-log` command.
2. From the file transfer area, you can use the `act-file-trns` command to transfer the file to a remote PC.  
Follow local procedures for transferring and storing security logs.

### 0175 - LOGBUFROVFL-SECULOG - upload required

This alarm is part of the Security Logging feature. When the security log reaches a threshold (administered by the `chg-attr-secu-log` command) UAM 174 is raised. When the log fills completely, new entries are lost and this alarm is raised. When the security log is uploaded, this alarm is lowered.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0175 *SECULOG 1114 LOGBUFROVFL-SECULOG - upload required
```

**Alarm Level:** Minor

#### Recovery

**Note:** This alarm appears only on the security administrator terminal.

1. To clear this alarm, you must copy the security log to the file transfer area (FTA) in the system. To do this, enter the `copy-secu-log` command.
2. From the file transfer area, you can use the `act-file-trns` command to transfer the file to a remote PC.  
Follow local procedures for transferring and storing security logs.

### 0176 - Stdby security log - upload required

This alarm is part of the Security Logging feature. All of the security log entries should be written to the active MASP and none to the standby MASP. However, should a problem occur and the standby

MASP switches to active, the security logs are split between the two MASPs. If there are any new log entries on the standby MASP, the standby log should be uploaded.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0176 *SECULOG 1116 Stdb security log - upload required
```

**Alarm Level:** Minor

**Recovery**

**Note:** This alarm appears only on the security administrator terminal.

Enter this command to clear the alarm and copy the security log to the file transfer area (FTA) in the system: `copy-seculog:slog=stb`

**0177 - Security log exception cleared**

This alarm is part of the Security Logging feature and indicates that a previous alarm has been cleared by doing one of the following:

- Upload the security log to the file transfer area.
- Turn off the security logging feature.
- Raise the threshold for the number of log entries that will generate UAM 174.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0177 SECULOG 1114 Security log exception cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

**Note:** This alarm appears only on the security administrator terminal.

This message indicates a previous fault has been corrected.

No further action is necessary.

**0178 - Security log failed**

This alarm is part of the Security Logging feature and indicates that a command could not be recorded in the security log.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0178 SECULOG 1114 Security log failed
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

**Note:** This alarm appears only on the security administrator terminal.

This message indicates a logging failure has occurred.

If the problem persists, check for other alarms, such as a disk failure, and troubleshoot that alarm.

**0183 - 1116-SHS clock failed**

This message indicates that the secondary E1/T1 High Speed clock has failed for the TDM card located in slot 1116.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0052.0183 * HS CLOCK SYSTEM 1116-SHS clock failed
```

**Alarm Level:** Minor

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS   = Idle          SECONDARY BITS   = -----
HS PRIMARY CLK   = Active        HS PRIMARY CLK   = -----
HS SECONDARY CLK = Idle          HS SECONDARY CLK = -----
HS CLK TYPE      = E1 UNFRAMED   HS CLK TYPE      = -----
HS CLK LINELEN   = SHORThAUL     HS CLK LINELEN   = -----
PST              SST             AST
IS-NR            ACTIVE          ALMINH
SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using CLK A = 009        # Cards with bad CLK A = 000
# Cards using CLK B = 000        # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST              SST             AST
IS-NR            ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using HSCLK A = 001      # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000      # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;
```

2. Reseat the TDM card in slot 1116.
3. If the problem persists, replace the TDM card in slot 1116.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

**0184 - 1116-PHS clock failed**

This message indicates that the primary E1/T1 High Speed clock has failed for the TDM card located in slot 1116.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0052.0184 * HS CLOCK SYSTEM 1116-PHS clock failed
```

**Alarm Level:** Minor

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```

rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS    = Idle          SECONDARY BITS    = -----
HS PRIMARY CLK    = Active        HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle          HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED   HS CLK TYPE       = -----
HS CLK LINELEN   = SHORThAUL     HS CLK LINELEN   = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009          # Cards with bad CLK A = 000
# Cards using CLK B = 000          # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST             AST
IS-NR             ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001        # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000        # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;

```

2. Reseat the TDM card in slot 1116.
3. If the problem persists, replace the TDM card in slot 1116.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

**0185 - 1116-PHS, 1116-SHS clocks failed**

This message indicates that both E1/T1 High Speed clocks have failed for the TDM card located in slot 1116.

**Example**

```

station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0185 ** HS CLOCK SYSTEM 1116-PHS, 1116-SHS clocks failed

```

**Alarm Level:** Major

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```

rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS    = Idle          SECONDARY BITS    = -----

```

```

HS PRIMARY CLK      = Active          HS PRIMARY CLK      = -----
HS SECONDARY CLK    = Idle            HS SECONDARY CLK    = -----
HS CLK TYPE         = E1 UNFRAMED     HS CLK TYPE         = -----
HS CLK LINELEN      = SHORThAUL       HS CLK LINELEN      = -----
SYSTEM CLOCK
ALARM STATUS        = No Alarms.
# Cards using CLK A = 009              # Cards with bad CLK A = 000
# Cards using CLK B = 000              # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST                  SST              AST
IS-NR                ACTIVE          ALMINH

HS SYSTEM CLOCK
ALARM STATUS        = No Alarms.
# Cards using HSCLK A = 001            # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000            # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;

```

2. Reseat the TDM card in slot 1116.
3. If the problem persists, replace the TDM card in slot 1116.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

## 0186 - 1114-SHS clock failed

This message indicates that the secondary E1/T1 High Speed clock has failed for the TDM card located in slot 1114.

### Example

```

station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0052.0186 * HS CLOCK SYSTEM 1114-SHS clock failed

```

**Alarm Level:** Minor

### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```

rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active          PRIMARY BITS      = -----
SECONDARY BITS    = Idle            SECONDARY BITS    = -----
HS PRIMARY CLK    = Active          HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle            HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED     HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL       HS CLK LINELEN    = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009              # Cards with bad CLK A = 000
# Cards using CLK B = 000              # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST                SST              AST
IS-NR              ACTIVE          ALMINH

HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001            # Cards with bad HSCLK A = 000

```

```
# Cards using HSCLK B = 000      # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;
```

2. Reseat the TDM card in slot 1114.
3. If the problem persists, replace the TDM card in slot 1114.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

### 0187 - 1114-SHS, 1116-SHS clocks failed

This message indicates the secondary E1/T1 High Speed clock source has failed for both the active and standby TDM cards.

#### Example

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0187 ** HS CLOCK SYSTEM 1114-SHS, 1116-SHS clocks failed
```

**Alarm Level:** Major

#### Recovery

1. Use the `rept-stat-clk` command to determine the current clock status.

Example of the output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )      CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active    PRIMARY BITS      = -----
SECONDARY BITS    = Idle      SECONDARY BITS    = -----
HS PRIMARY CLK    = Active    HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle      HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL HS CLK LINELEN    = -----
PST               SST         AST
SYSTEM CLOCK      IS-NR      ACTIVE    ALMINH
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009      # Cards with bad CLK A = 000
# Cards using CLK B = 000      # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST         AST
HS SYSTEM CLOCK   IS-NR      ACTIVE    ALMINH
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001     # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000     # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;
```

2. Follow local procedures to troubleshoot and repair the secondary E1/T1 High Speed clock.
3. If this message appears again, contact the [Customer Care Center](#).

### 0188 - 1114-SHS, 1116-PHS clocks failed

This message indicates the following High Speed clocks failed:

- The secondary High Speed clock for the TDM card in slot 1114.
- The primary High Speed clock for the TDM card in slot 1116.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0052.0188 * HS CLOCK SYSTEM 1114-SHS, 1116-PHS clocks failed
```

**Alarm Level:** Minor**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock status.

Example of the output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS   = Idle          SECONDARY BITS   = -----
HS PRIMARY CLK   = Active        HS PRIMARY CLK   = -----
HS SECONDARY CLK = Idle          HS SECONDARY CLK = -----
HS CLK TYPE      = E1 UNFRAMED   HS CLK TYPE      = -----
HS CLK LINELEN   = SHORThAUL     HS CLK LINELEN   = -----
SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using CLK A = 009        # Cards with bad CLK A = 000
# Cards using CLK B = 000        # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST              SST              AST
IS-NR            ACTIVE           ALMINH
HS SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using HSCLK A = 001      # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000      # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;
```

2. Follow local procedures to troubleshoot and repair the E1/T1 High Speed clocks.
3. If this message appears again, contact the [Customer Care Center](#).

**0189 - 1114-SHS, 1116-PHS,1116-SHS clocks failed**

This message indicates the following High Speed clocks failed:

- The secondary High Speed clock for the TDM card in slot 1114
- The primary High Speed clock for the TDM card in slot 1116
- The secondary High Speed clock for the TDM card in slot 1116

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0189 ** HS CLOCK SYSTEM 1114-SHS, 1116-PHS,1116-SHS clocks failed
```

**Alarm Level:** Major

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS    = Idle          SECONDARY BITS    = -----
HS PRIMARY CLK    = Active        HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle          HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED   HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL     HS CLK LINELEN    = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009          # Cards with bad CLK A = 000
# Cards using CLK B = 000          # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST             AST
IS-NR             ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001        # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000        # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
```

2. Follow local procedures to troubleshoot and repair the E1/T1 High Speed clocks.
3. If one of the reference clocks is still not functioning, replace the TDM card(s).  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0190 - 1114-PHS clock failed**

This message indicates the primary High Speed clock for the TDM card in slot 1114 has failed.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0052.0190 ** HS CLOCK SYSTEM 1114-PHS clock failed
```

**Alarm Level:** Minor

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS    = Idle          SECONDARY BITS    = -----
HS PRIMARY CLK    = Active        HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle          HS SECONDARY CLK  = -----
```

```

HS CLK TYPE      = E1 UNFRAMED   HS CLK TYPE      = -----
HS CLK LINELEN   = SHORThAUL     HS CLK LINELEN   = -----
SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using CLK A = 009
# Cards using CLK B = 000
# Cards using CLK I = 000
HS SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using HSCLK A = 001
# Cards using HSCLK B = 000
# Cards using HSCLK I = 000
Command Completed.
;
HS CLK TYPE      = -----
HS CLK LINELEN   = -----
PST              SST              AST
IS-NR            ACTIVE           ALMINH
# Cards with bad CLK A = 000
# Cards with bad CLK B = 009
PST              SST              AST
IS-NR            ACTIVE           ALMINH
# Cards with bad HSCLK A = 000
# Cards with bad HSCLK B = 002

```

2. Follow local procedures to troubleshoot and repair the E1/T1 High Speed clock.
3. If the clock is still not functioning properly, replace the TDM card.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

### 0191 - 1114-PHS, 1116-SHS clocks failed

This message indicates the following High Speed clocks failed:

- The primary High Speed clock for the TDM card in slot 1114
- The secondary High Speed clock for the TDM card in slot 1116

#### Example

```

station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
* 0052.0191 * HS CLOCK SYSTEM 1114-PHS, 1116-SHS clocks failed

```

**Alarm Level:** Minor

#### Recovery

1. Use the `rept-stat-clk` command to determine the current clock status.

Example of the output:

```

rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )      CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active    PRIMARY BITS      = -----
SECONDARY BITS    = Idle      SECONDARY BITS    = -----
HS PRIMARY CLK    = Active    HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle      HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL HS CLK LINELEN    = -----
SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using CLK A = 009
# Cards using CLK B = 000
# Cards using CLK I = 000
HS SYSTEM CLOCK
ALARM STATUS     = No Alarms.
PST              SST              AST
IS-NR            ACTIVE           ALMINH
# Cards with bad CLK A = 000
# Cards with bad CLK B = 009
PST              SST              AST
IS-NR            ACTIVE           ALMINH

```

```

# Cards using HSCLK A = 001      # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000      # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;

```

2. Follow local procedures to troubleshoot and repair the E1/T1 High Speed clocks.
3. If this message appears again, contact the [Customer Care Center](#).

## 0192 - 1114-PHS, 1116-PHS clocks failed

This message indicates the primary E1/T1 High Speed clocks for the TDM cards in slots 1114 and 1116 have failed.

### Example

```

station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0192 ** HS CLOCK SYSTEM 1114-PHS, 1116-PHS clocks failed

```

**Alarm Level:** Major

### Recovery

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```

rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )      CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active      PRIMARY BITS      = -----
SECONDARY BITS    = Idle        SECONDARY BITS    = -----
HS PRIMARY CLK    = Active      HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle        HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL    HS CLK LINELEN    = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009      # Cards with bad CLK A = 000
# Cards using CLK B = 000      # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST          AST
IS-NR             ACTIVE      ALMINH
HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001    # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000    # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;

```

2. Follow local procedures to troubleshoot and repair the E1/T1 High Speed clocks.
3. If one of the reference clocks is still not functioning, reseal the associated TDM card. Make sure the system clock reference is active on the other TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0193 - 1114-PHS, 1116-PHS,1116-SHS clks failed**

This message indicates the following clocks failed:

- The primary High Speed clock for the TDM card in slot 1114
- The primary High Speed clock for the TDM card in slot 1116
- The secondary High Speed clock for the TDM card in slot 1116

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0193 ** HS CLOCK SYSTEM 1114-PHS, 1116-PHS,1116-SHS clks failed
```

**Alarm Level:** Major

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS    = Idle          SECONDARY BITS    = -----
HS PRIMARY CLK    = Active        HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle          HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED   HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL     HS CLK LINELEN    = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009          # Cards with bad CLK A = 000
# Cards using CLK B = 000          # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST             AST
IS-NR             ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001        # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000        # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
```

2. Follow local procedures to troubleshoot and repair the E1/T1 High Speed clocks.
3. If one of the reference clocks is still not functioning, reseal the associated TDM card.  
Make sure the system clock reference is active on the other TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0194 - 1114-PHS, 1114-SHS clocks failed**

This message indicates the primary and secondary E1/T1 High Speed clocks for the TDM card in slot 1114 have failed.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0194 ** HS CLOCK SYSTEM 1114-PHS, 1114-SHS clocks failed
```

**Alarm Level:** Major**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active         PRIMARY BITS      = -----
SECONDARY BITS    = Idle           SECONDARY BITS    = -----
HS PRIMARY CLK    = Active         HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle           HS SECONDARY CLK  = -----
HS CLK TYPE       = E1 UNFRAMED    HS CLK TYPE       = -----
HS CLK LINELEN    = SHORThAUL      HS CLK LINELEN    = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009          # Cards with bad CLK A = 000
# Cards using CLK B = 000          # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST             AST
IS-NR             ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001        # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000        # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;
```

2. Follow local procedures to troubleshoot and repair the E1/T1 High Speed clocks.
3. If one of the reference clocks is still not functioning, reseal the associated TDM card. Make sure the system clock reference is active on the other TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0195 - 1114-PHS, 1114-SHS,1116-SHS clks failed**

This message indicates the following clocks failed:

- The primary High Speed clock for the TDM card in slot 1114
- The secondary High Speed clock for the TDM card in slot 1114
- The secondary High Speed clock for the TDM card in slot 1116

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0194 ** HS CLOCK SYSTEM 1114-PHS, 1114-SHS clocks failed
```

**Alarm Level:** Major

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```

rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS    = Idle          SECONDARY BITS    = -----
HS PRIMARY CLK    = Active        HS PRIMARY CLK    = -----
HS SECONDARY CLK  = Idle          HS SECONDARY CLK  = -----
HS CLK TYPE      = E1 UNFRAMED    HS CLK TYPE      = -----
HS CLK LINELEN   = SHORThAUL      HS CLK LINELEN   = -----
SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using CLK A = 009          # Cards with bad CLK A = 000
# Cards using CLK B = 000          # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST               SST             AST
IS-NR             ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS      = No Alarms.
# Cards using HSCLK A = 001        # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000        # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.

```

2. Follow local procedures to troubleshoot and repair the secondary E1/T1 High Speed clock.
3. If one of the reference clocks is still not functioning, reseal that TDM card.
4. If one of the reference clocks is still not functioning, replace the TDM card.

Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0196 - 1114-PHS, 1114-SHS,1116-PHS clks failed**

This message indicates the following clocks failed:

- The primary High Speed clock for the TDM card in slot 1114
- The secondary High Speed clock for the TDM card in slot 1114
- The primary High Speed clock for the TDM card in slot 1116

**Example**

```

station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0196 ** HS CLOCK SYSTEM 1114-PHS, 1114-SHS,1116-PHS clks failed

```

**Alarm Level:** Major

**Recovery**

1. Use the `rept-stat-clk` command to determine the current clock configuration.

Example of the output:

```

rept-stat-clk
Command entered at terminal #3.

```

```

;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS   = Idle          SECONDARY BITS   = -----
HS PRIMARY CLK   = Active        HS PRIMARY CLK   = -----
HS SECONDARY CLK = Idle          HS SECONDARY CLK = -----
HS CLK TYPE      = E1 UNFRAMED   HS CLK TYPE      = -----
HS CLK LINELEN   = SHORThAUL     HS CLK LINELEN   = -----

SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using CLK A = 009        # Cards with bad CLK A = 000
# Cards using CLK B = 000        # Cards with bad CLK B = 009
# Cards using CLK I = 000

HS SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using HSCLK A = 001      # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000      # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
;

```

2. Follow local procedures to troubleshoot and repair the primary E1/T1 High Speed clock.
  3. If one of the reference clocks is still not functioning, reseal the associated TDM card.
  4. If one of the reference clocks is still not functioning, replace the associated TDM card.
- Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

## 0197 - All high speed clocks have failed

A fault has been detected on all high speed system clocks.

### Example

```

RLGHNCXA21W 00-12-07 11:02:30 EST EAGLE 31.6.0
*C 0100.0197 *C HS CLOCK SYSTEM All high speed clocks have failed

```

**Alarm Level:** Critical

### Recovery

1. Verify the status of the clock with the `rept-stat-clk` command.  
If both clocks are idle, check the source clock into the system. Follow local maintenance procedures to repair the source clock.
2. Verify the clock cables are connected to the shelf backplane (refer to the *Installation Manual* for cable location).  
If any cables are loose, reconnect the cable.
3. If the clock source is not at fault, try reseating the TDM cards.
4. If the message appears again, replace the TDM cards.  
Refer to the *Maintenance manual* for card removal/replacement procedures.
5. If the fault still does not clear, contact the [Customer Care Center](#).

**0198 - High speed clock alarm(s) cleared**

All primary and secondary high speed clock sources are functioning.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0198 HS CLOCK SYSTEM High speed clock alarm(s) cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0199 - OA&M IP Security feature disabled**

The Eagle OA&M IP Security Enhancements Feature is not operational. This UAM is issued because the temporary key for the QA&M IP Security feature has expired.

With this feature disabled, you do not have the tools to securely pass data across an otherwise non-secure network. Until the Eagle OA&M IP Security Enhancements Feature is restored, the Eagle cannot provide secure connections from approved clients, and does not protect sensitive passwords and information while in transit between the Eagle and a host.

**Example**

```
RLGHNCXA21W 03-03-03 12:01:43 EST EAGLE 35.0.0
0047.0199 SECURITY SYSTEM OA&M IP Security feature disabled
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. First, to restore OA&M IP Security Enhancements feature, you must enable it permanently.  
To enable a control feature, you can purchase it from Tekelec. You will receive a feature access key to use with the `enable-ctrl-feat` command.
2. Next, turn on the feature by using the `chg-ctrl-feat` command.

**0200 - RCVRY-LKF: link available**

The link has become available for SS7 signaling traffic. SS7 traffic has been restored to the link.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0200 SLK 1202,A nc00027 RCVRY-LKF: link available
          SLC=01 FECLLI=A1234567890 CLASS=MTP2
```

**Note:** The Class parameter in the example is optional. SS7IPGW and IPLIM links are considered high-speed links by the EAGLE 5 ISS. They are reported as CLASS=SAAL.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0201 - REPT-LKF: remote NE loopback

This message indicates the link is in loopback. This alarm is repeated every 15 minutes until the loopback is deactivated.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0201 ** SLK 1205,A nc00027 REPT-LKF:remote NE loopback
                SLC=01 FECLLI=A1234567890 CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

If the loopback was established in error, enter the following command, specifying the location and port from the output message:

```
dact-lbp:loc=xxxx:port=y
```

where *xxx* = the card location from the output = the port *A* or *B* from the output.

### 0202 - REPT-LKF: HWP - too many link interrupts

This message indicates the link has had numerous interruptions.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.202 ** SLK 1205,A nc00027 REPT-LKF:HWP - too many link interrupts
                SLC=01 FECLLI=A1234567890 CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

1. The number of interruptions has exceeded the threshold.  
This situation can be caused by excessive noise from unshielded cables, loose or disconnected cables.
2. Check the physical connections to the specified card.
3. Follow local procedures to test the link facilities.

### 0203 - REPT-LKF: lost data

The signaling link has lost data.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0203 ** SLK 1205,A nc00027 REPT-LKF:lost data
                SLC=03 FECLLI=testc11 CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

1. Check the physical connections to the signaling link.
2. Using an analyzer, test for level 1 and level 2 functions.  
Follow local procedures to test and return links to service.

**0204 - REPT-LKF: XER - ERM threshold exceeded**

The signal unit error rate monitor (ERM) has exceeded the threshold because there are too many errors on the link.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0204 ** SLK 1205,A nc00027 REPT-LKF:XER-ERM threshold exceeded
                SLC=01 FECLLI=A1234567890 CLASS=SAAL
```

**Alarm Level:** Major

**Recovery**

Follow local procedures to test the link facilities.

**0205 - REPT-LKF: APF - lvl-2 T1 expd (ready)**

The signaling link did not receive a fill-in or message signal unit after the proving period.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0313.0205 ** SLK 1205,A nc00027 REPT-LKF:APF-lvl-2 T1 expd (ready)
                SLC=03 FECLLI=testc1li CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0206 - REPT-LKF: APF - lvl-2 T1 expd (not ready)**

The signaling link did not receive a fill-in or message signal unit after the proving period.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0313.0206 ** SLK 1205,A nc00027 REPT-LKF:APF - lvl-2 T1 expd (not ready)
                SLC=01 FECLLI=A1234567890 CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0207 - REPT-LKF: APF - lvl-2 T3 expired**

The link did not receive an SIN or an SIE before the T3 timer expired.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0207 ** SLK 1205,A nc00027 REPT-LKF:APF - lvl-2 T3 expired
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0208 - REPT-LKF: APF - lvl-2 T2 expired**

The link did not receive an SIN, SIE, or SIOS.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0208 ** SLK 1205,A nc00027 REPT-LKF:APF - lvl-2 T2 expired
                SLC=03 FECLLI=testclli CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0209 - REPT-LKF: APF - failed proving period**

The signaling link has failed the proving period.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0209 ** SLK 1205,A nc00027 REPT-LKF: APF - failed proving period
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0210 - REPT-LKF: OSA - received SIO**

The signaling terminal has received the status indication Out of Alignment from the far end.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0210 ** SLK 1205,A nc00027 REPT-LKF: OSA - received SIO
                SLC=03   FECLLI=testc1li           CLASS=SAAL

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0211 - REPT-LKF: OSA - received SIN**

The signaling terminal has received the status indication normal proving from the far end.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0211 ** SLK 1205,A nc00027 REPT-LKF: OSA - received SIN
                SLC=03   FECLLI=testc1li           CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0212 - REPT-LKF: OSA - received SIE**

The signaling terminal has received the status indication emergency alignment, from the far end.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0212 ** SLK 1205,A nc00027 REPT-LKF: OSA - received SIE
                SLC=03   FECLLI=testc1li           CLASS=SAAL

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0213 - REPT-LKF: OSA - received SIOS**

The signaling link has received the status indication out of service from the far end.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0213 ** SLK 1205,A nc00027 REPT-LKF: OSA - received SIOS
                SLC=03   FECLLI=testc1li           CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

### 0214 - REPT-LKF: ABN - rcvd 2 of 3 invalid BSN

The link has received 2 out of 3 invalid backward sequence numbers (BSNs) from the far end.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0214 ** SLK 1205,A nc00027 REPT-LKF: ABN - rcvd 2 of 3 invalid BSN
                SLC=03 FECLLI=testclli CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

### 0215 - REPT-LKF: ABN - rcvd 2 of 3 invalid FIB

The signaling link has received 2 out of 3 invalid forward indicator bits (FIB) from the far end.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0215 ** SLK 1205,A nc00027 REPT-LKF: ABN-rcvd 2 of 3 invalid FIB
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

### 0216 - REPT-LKF: remote congestion timeout

The remote node has been in congestion too long. The T6 timer has timed out.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0216 ** SLK 1205,A nc00027 REPT-LKF:remote congestion timeout
                SLC=03 FECLLI=testclli CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

1. Enter `rept-stat-card:mode=full:loc=xxxx` to determine if the signaling link is M2PA. If so, continue to [Step 2](#). If not, skip to [Step 3](#).

2. If this alarm is raised for IPSP M2PA signaling links, do the following:
  - a) Enter the `rept-stat-iptps` and `msucount -l` commands to determine how much traffic is received and transmitted on the M2PA links.
  - b) Enter the `rtrv-ls` command to determine the amount of `rsvdslktps` and `maxslktps` traffic that the M2PA signaling link can receive based on what is provisioned. (The `rsvdslktps` is the reserved-per-signaling-link TPS for IPSP linkset; this indicates the minimum guaranteed capacity for each link in the linkset. The `maxslktps` is the maximum-per-signaling-link TPS; this indicates the maximum traffic permitted when sufficient unused capacity is present on the host card.)
  - c) Determine if the value exceeds the incoming traffic rate that the near end can accept. If the value is incorrect, enter the `chg-ls` command to increase or decrease the minimum and maximum TPS for the M2PA signaling link.

**Note:** This step applies to only IPSP M2PA links and not to IPLIM M2PA links.

3. If the problem persists, follow local procedures to determine why the far end is not responding correctly.

### 0217 - REPT-LKF: XDA - excess acknowledge delay

The T7 timer has timed out. Either there is too much incoming traffic on M2PA signaling links, or the far end node is taking too long to acknowledge the messages sent to it by the signaling terminal.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0217 ** SLK 1205,A nc00027 REPT-LKF: XDA-excess acknowledge delay
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

1. Enter `rept-stat-card:mode=full:loc=xxxx` to determine if the signaling link is M2PA. If so, continue to [Step 2](#). If not, skip to [Step 3](#).
2. If this alarm is raised for M2PA signaling links, do the following:
  - a) Enter the `rept-stat-iptps` and `msucount -l` commands to determine how much traffic is received and transmitted on the M2PA links.
  - b) Enter the `rtrv-ls` command to determine the amount of `rsvdslktps` and `maxslktps` traffic that the M2PA signaling link can receive based on what is provisioned. (The `rsvdslktps` is the reserved-per-signaling-link TPS for IPSP linkset; this indicates the minimum guaranteed capacity for each link in the linkset. The `maxslktps` is the maximum-per-signaling-link TPS; this indicates the maximum traffic permitted when sufficient unused capacity is present on the host card.)
  - c) If the value is incorrect to handle the incoming traffic rate, enter the `chg-ls` command to increase or decrease the minimum and maximum TPS for the M2PA signaling link.
3. If the problem persists, follow local procedures to determine why the far end is not responding correctly.

### 0218 - REPT-LKF: COO - rcvd changeover order

The signaling link has received a changeover order from the far end.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0218 ** SLK 1205,A nc00027 REPT-LKF:COO-rcvd changeover order
                SLC=03 FECLLI=testclli CLASS=SAAL

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

If the problem persists, follow local procedures to determine why the far-end is not responding correctly.

**0219 - REPT-LKF: false congestion restart**

This message indicates the signaling link has entered a congestion state even though the traffic on the linkset is not high enough to cause congestion. For example, if the link has a high number of retransmissions, the throughput on the link could drop enough to cause congestion on the link. A T31 timer has started. If the link stays in congestion for a specified period, the link is restarted.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0219 ** SLK 1205,A nc00027 REPT-LKF:false congestion restart
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

1. Activate measurements using the `chg-meas:collect=on` command.  
This starts measurements collection.
2. If the link is placed OOS-MT, use the measurements collected over the appropriate time period to determine the cause, and determine which action is now necessary.

**Note:** Refer to the *Measurements Manual* for traffic measurements information.

**0220 - REPT-LKF: MTP link restart delayed**

This message indicates that a link has gone in and out-of-service. To avoid links going in and out-of-service repeatedly, the EAGLE 5 ISS system delays restarting a link if the link has an unstable history.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0220 ** SLK 1205,A nc00027 REPT-LKF:MTP link restart delayed
                SLC=03 FECLLI=testclli CLASS=SAAL

```

**Note:** The Class parameter in the example is optional. SS7IPGW and IPLIM links are considered high-speed links by the EAGLE 5 ISS system. They are reported as CLASS=SAAL.

**Alarm Level:** Major

**Recovery**

The link should become available.

If the problem persists, contact the [Customer Care Center](#).

### 0222 - REPT-LKF: remote FE loopback

This message indicates that the specified link has been looped back from the far-end.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0222 ** SLK 1205,A nc00027 REPT-LKF:remote FE loopback
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

If you wish to stop the loopback testing, notify the far-end to stop the testing.

### 0223 - REPT-LKF: remote NE loopback cleared

This message indicates the link was in loopback and now the loopback has been deactivated.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0223 SLK 1205,A nc00027 REPT-LKF:remote NE loopback cleared
                SLC=01 FECLLI=A1234567890 CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0224 - REPT-LKF: link test failed

This message indicates that the specified link was automatically removed from service (OOS) because of a failed signaling link test.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0224 ** SLK 1205,A nc00027 REPT-LKF:link test failed
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

1. Check the physical connections to the signaling link.
2. Follow local procedures to check link data at both ends.
3. Using an analyzer, test for level 1 and level 2 functions.  
Follow local procedures to test and return links to service.

**0230 - REPT-LKF: local blocked - thermal**

All links to the HC MIM are blocked because the the temperature of the HC MIM is above operational limits.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0230 ** SLK 1205,A nc00027 REPT-LKF: local blocked - thermal
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Alarm Level:** Major

**Recovery**

Review the output.

Correct the associated alarms to clear this alarm.

**0232 - REPT-LKF: remote blocked**

The link is blocked due to an event at the far-end.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0232 ** SLK 1205,A nc00027 REPT-LKF: remote blocked
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

Contact the far-end office to verify a processor outage and correct.

**0233 - REPT-LINK-MANUAV: local blocked**

A local technician has put the signaling link in processor outage.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0233 ** SLK 1205,A nc00027 REPT-LINK-MANUAV: local blocked
                SLC=03 FECLLI=testclli CLASS=SAAL

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

1. Verify the condition is not intentional.

If it is not intentionally blocked, enter the following command to place the link in service:  
 ublk-slk:loc=xxxx:port=y where xxxx is the card location y is the port

2. This should place the processor back into service.

The following message should appear.

```
RLGHNCXA03W 00-02-07 11:11:28 EST EAGLE 35.0.0
Local processor outage being cleared.
```

### 0234 - REPT-LKF: RMI remote inhibited

The link has been remotely inhibited by a technician at the far-end office.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0234 ** SLK 1205,A nc00027 REPT-LKF: RMI remote inhibited
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

Contact the far-end office to verify the reason for inhibiting the link.

### 0235 - REPT-LINK-MGTINH: local inhibited

The link has been inhibited locally by a technician.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0235 ** SLK 1205,A nc00027 REPT-LINK-MGTINH: local inhibited
                SLC=03 FECLLI=testclli CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

1. Ensure the link should not be inhibited.  
Enter the following command to place the link in service:  
unhb-slk:loc=xxxx:port=y  
where *xxxx* is the card location *y* is the port
2. The link should begin transmitting and receiving MSUs.  
The following message should appear.

```
RLGHNCXA03W 00-02-07 11:11:28 EST EAGLE 35.0.0
Allow link message sent to card.
```

### 0236 - REPT-LKF: not aligned

The signaling link has lost alignment. It can no longer carry traffic.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0236 ** SLK 1205,A nc00027 REPT-LKF: not aligned
                SLC=03 FECLLI=testc11i CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

1. Put the link into a local loopback state.
2. If the link does not align, enter the following command to determine the status of the card:  
`rept-stat-card`
3. If the card has reinitialized, the system software will restore the card.  
 If both links on the card are out of service, but the card is IS-NR (In-Service-Normal), reseal the card.
4. If the links restore after resealing the card, this procedure is complete.
5. If the links do not restore after resealing the card, enter the following command:  
`rmv-card:loc=xxxx`  
 where *xxxx* = the card location.
6. After the command is complete, enter the following command:  
`rst-card:loc=xxxx`  
 where *xxxx* = the card location.
7. If the links restore after restoring the card, this procedure is complete.
8. If the fault does not clear, replace the indicated card.  
 Refer to the *Maintenance* manual for card removal/replacement procedures.
9. If the link aligns when it is in a loopback state, enter the following command to determine the DPC of the far end office:  
`rtrv-slk:loc=xxxx`  
 where *xxxx* = the card location. Contact the far end office to determine if the trouble is at that end.
10. If the fault does not clear, determine if any other links on the same carrier are affected.  
 If other links on the same carrier are affected, you may have trouble in your carrier.
11. Using measurements, review the activity over the last day and determine if there were a number of retransmits, message losses and so forth.  
 Use this data to isolate the problem to the appropriate level (MTP level 2, MTP level 3, and so forth).  
 Use your company maintenance procedures for testing and clearing faults in carriers.

**0237 - REPT-LKF: LM Timer NO-CREDIT expired**

The remote node has held the local node in a no-credit state for too long.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0237 ** SLK 1205,A nc00027 REPT-LKF: LM Timer NO-CREDIT expired
                SLC=03 FECLLI=testclli CLASS=SAAL

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

Contact the far-end office to test and correct the link congestion problem.

**0238 - REPT-LKF: XDA-Timer NO-RESPONSE expired**

The far end is not responding to the outgoing POLL messages.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0238 ** SLK 1205,A nc00027 REPT-LKF: Timer NO-RESPONSE expired
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

Contact the far-end office to determine why no STAT messages are being sent.

**0239 - REPT-LKF: MBL-local processor outage**

Indicates a spontaneous or management-initiated processor outage.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0239 ** SLK 1205,A nc00027 REPT-LKF:MBL - local processor outage
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

1. Enter the following command to determine whether the outage was spontaneous or management-initiated:

```
rept-stat-slk:l2stats=both
```

2. Analyze the output.

If the processor outage was spontaneous, contact the [Customer Care Center](#).

**0240 - REPT-LKF: rcvd remote processor outage**

The far end sent an END processor outage protocol data unit (PDU).

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0240 ** SLK 1205,A nc00027 REPT-LKF:rcvd remote processor outage
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

Contact the far-end office to verify a processor outage and the cause.

**0241 - REPT-LKF:rcvd remote out of service**

The far end sent an END out of service protocol data unit (PDU).

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0241 ** SLK 1205,A nc00027 REPT-LKF:rcvd remote out of service
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

Contact the far-end office to correct the problem.

**0242 - REPT-LKF:rcvd remote protocol error**

A protocol error has occurred on the far end.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0242 ** SLK 1205,A nc00027 REPT-LKF:rcvd remote protocol error
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

Contact the far-end office to test and correct the problem.

**0243 - REPT-LKF:rcvd remote mgmt inititated**

The MAAL layer (not a user) on the far end released a link.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0243 ** SLK 1205,A nc00027 REPT-LKF:rcvd remote mgmt inititated
                SLC=03 FECLLI=testclli CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

Contact the far-end office for the details about releasing the link.

### 0244 - REPT-LKF: FAC – DS1/E1 LOS failure

A level 1 facility outage: loss of signal.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0244 ** SLK 1205,A nc00027 REPT-LKF: FAC - DS1/E1 LOS failure
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

1. Enter the following command to display the service data:  
rept-stat-slk:l2stats=both
2. Check the physical connections to the signaling link.
3. Using an analyzer, test for level 1 and level 2 functions.  
Follow local procedures to test and return links to service.

### 0245 - REPT-LKF: FAC – DS1/E1 LOF failure

A level 1 facility outage: loss of frame.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0245 ** SLK 1205,A nc00027 REPT-LKF: FAC - DS1/E1 LOF failure
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

#### Recovery

1. Enter the following command to display the service data:  
rept-stat-slk:l2stats=both
2. Check the physical connections to the signaling link.
3. Using an analyzer, test for level 1 and level 2 functions.  
Follow local procedures to test and return links to service.

### 0246 - REPT-LKF: FAC – DS1/E1 LCD failure

A level 1 facility outage: loss of cell delineation.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0246 ** SLK 1205,A nc00027 REPT-LKF: FAC - DS1/E1 LCD failure
                SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

1. Enter the following command to display the service data:  

```
rept-stat-slk:l2stats=both
```
2. Check the physical connections to the signaling link.
3. Using an analyzer, test for level 1 and level 2 functions.  
 Follow local procedures to test and return links to service.

### 0247 - REPT-LKF: XER - ISERM threshold exceeded

The in-service error rate monitor (ISERM) maintains a counter to estimate the PDU error rate. The ISERM counter exceeded the estimated threshold.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0247 ** SLK 1205,A nc00027 REPT-LKF:XER - ISERM threshold exceeded
                SLC=03 FECLLI=testelli CLASS=MTP
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Major

**Recovery**

Contact the far-end office to determine why the error rate is so high.

### 0250 - MPS available

This indicates that a previous MPS platform association loss has been reestablished and is currently functioning properly.

**Example**

```
station1234 99-03-30 16:28:08 EST EAGLE 35.0.0
3535.0250 MPS A MPS available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0261 - MPS unavailable

This message indicates that the EAGLE 5 ISS system is unable to communicate with the MPS or the MPS has an internal failure.

**Example**

```
station1234 99-03-30 16:28:08 EST EAGLE 35.0.0
*C 3535.0261 *C MPS A MPS unavailable
```

**Alarm Level:** Critical

### Recovery

1. This message reports that communication with the MPS is not occurring.  
You should verify the MPS is operating and the IP link is functioning by performing the following steps.
2. Verify the IP connection from the MPS to Eagle is operating.  
If not, restore the communication link between the them.
3. Once the communications link with the MPS is assured, verify the status of the MPS.

The following example shows a possible system response when a specified DSM card is queried with the `rept-stat-mps` command. `rept-stat-mps:loc=1205`

```
rlghncxa03w 01-03-07 10:23:93 EST EAGLE 35.0.0
CARD VERSION TYPE PST SST AST
1205 ----- DSM OOS-MT-DSBLD Manual -----
DSM PORT A OOS-MT Unavail -----
ALARM STATUS = ** 0084 IP Connection Unavailable
DSM PORT B OOS-MT Unavail -----
ALARM STATUS = ** 0084 IP Connection Unavailable
INP STAT = -----
CARD ALARM STATUS = No Alarms.
DSM MEMORY USAGE = 0%
Command Completed.
;
```

Determine from the output whether the MPS is active and available for service. If it is not, refer to the *ELAP Administration and LNP Feature Activation* or *EPAP Administration Manual* about restoring an MPS server to the active state.

## 0262 - GTT Duplicate Actn processing stopped

The Service Module card received too many MSUs requiring GTT Duplicate Actions at one time. As a result, the Service Module card was generating more duplicate MSUs than the card could handle. To prevent the number of duplicates from overwhelming the Service Module card, the card stopped processing GTT Duplicate Actions.

### Example

```
** 0002.0262 ** SCCP SYSTEM GTT Duplicate Actn processing stopped
Service: GTT
```

**Alarm Level:** Major

### Recovery

The Service Module card will begin processing GTT Duplicate Actions again with no further action. To prevent the problem from occurring again, do the following:

1. Run the `rept-stat-sccp` command to see the location of the Service Module cards that are not processing GTT Duplicate Actions. Note that this command does *not* display the GTT Actions that resulted in the disabling of GTT Duplicate Actions.
2. To reduce the chance of the overwhelming the Service Module card, do one of the following:
  - Provision fewer GTT Duplicate Actions so that the Service Module card does not generate excess duplicate messages.

- Rearrange the location of LIM and Service Module cards so that the traffic is evenly distributed among the Service Module cards.

### 0263 - GTT Duplicate Actn processing resumed

The Service Module card stopped GTT Duplicate Action processing temporarily, because the number of duplicate MSUs was more than the card could handle. This UAM is issued when GTT Duplicate Action processing resumes.

#### Example

```
0002.0263      SCCP SYSTEM          GTT Duplicate Actn processing resumed
                Service: GTT
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0264 - REPT-LINK-CGST: congestion level 0 to 1

The amount of MSU traffic on the link has reached a congestion level 1.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST  EAGLE 35.0.0
0014.0264    SLK 1205,A nc00027  REPT-LINK-CGST: congestion level 0 to 1
                SLC=03   FECLLI=testcli          CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Since congestion usually peaks and subsides quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

2. Ensure that there are enough links in the linkset based on the traffic load.

### 0265 - REPT-LINK-CGST: congestion level 1 to 2

The amount of MSU traffic on the link has reached a congestion level 2.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST  EAGLE 35.0.0
0014.0265    SLK 1205,A nc00027  REPT-LINK-CGST: congestion level 1 to 2
                SLC=03   FECLLI=testcli          CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Since congestion usually peaks and subsides quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

2. Ensure that there are enough links in the linkset based on the traffic load.

**0266 - REPT-LINK-CGST: congestion level 2 to 3**

The congestion on a link has risen to level 3. That is, the amount of MSU traffic on the signaling link has reached the onset level defined for congestion level 3. This usually indicates the node is under provisioned.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0266   SLK 1205,A nc00027 REPT-LINK-CGST: congestion level 2 to 3
           SLC=03   FECLLI=testclli           CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Since congestion usually peaks and subsides quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

2. Ensure that there are enough links in the linkset based on the traffic load.

**0267 - RCVRY-LINK-CGST:congestion level 3 to 2**

The congestion on a link has fallen to level 2. That is, the amount of MSU traffic on the signaling link has reached the abatement level defined for congestion level 3. This indicates congestion is clearing.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0267   SLK 1205,A nc00027 RCVRY-LINK-CGST:congestion level 3 to 2
           SLC=03   FECLLI=testclli           CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Since congestion usually peaks and subsides quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

### 0268 - RCVRY-LINK-CGST:congestion level 2 to 1

The congestion on a link has fallen to level 1. That is, the amount of MSU traffic on the signaling link has reached the abatement level defined for congestion level 2. This indicates congestion is clearing.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0268 SLK 1205,A nc00027 RCVRY-LINK-CGST:congestion level 2 to 1
          SLC=03 FECLLI=testclli CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Since congestion usually peaks and subsides quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

### 0269 - RCVRY-LINK-CGST: congestion has cleared

This message is generated when the congested state of a link has been removed.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0269 SLK 1205,A nc00027 RCVRY-LINK-CGST: congestion has cleared
          SLC=03 FECLLI=testclli CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0270 - REPT-LINK-CGST: discard level 0 to 1

The amount of MSU traffic on the link has reached an overflow level 1. Messages with an SIO priority of 0 are being discarded.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0270    SLK 1205,A nc00027 REPT-LINK-CGST: discard level 0 to 1
              SLC=03   FECLLI=testcli             CLASS=SAAL

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Since overflow conditions usually peak and subside quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

2. Ensure that there are enough links in the linkset based on the traffic load.

**0271 - REPT-LINK-CGST: discard level 1 to 2**

The link has reached an overflow level 2. The percentage of MSU traffic on the signaling link has exceeded the discard/overflow level defined for level 2. Messages with SIO priority of 0 or 1 are being discarded.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0271    SLK 1205,A nc00027 REPT-LINK-CGST: discard level 1 to 2
              SLC=03   FECLLI=testcli             CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Since overflow conditions usually peak and subside quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

2. Ensure that there are enough links in the linkset based on the traffic load.

**0272 - REPT-LINK-CGST: discard level 2 to 3**

The amount of MSU traffic on the link has reached an overflow level 3. Messages with an SIO priority of 0, 1, or 2 are being discarded.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0272    SLK 1205,A nc00027 REPT-LINK-CGST: discard level 2 to 3
              SLC=03   FECLLI=testccli           CLASS=SAAL

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Since overflow conditions usually peak and subside quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

2. Ensure that there are enough links in the linkset based on the traffic load.

**0273 - RCVRY-LINK-CGST: discard level 3 to 2**

The amount of MSU traffic on the link has reached an overflow level 2 and congestion is clearing. Messages with an SIO priority of 0 or 1 are being discarded.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0273    SLK 1205,A nc00027 RCVRY-LINK-CGST: discard level 3 to 2
              SLC=03   FECLLI=testccli           CLASS=MTP2

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Since overflow conditions usually peak and subside quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

**0274 - RCVRY-LINK-CGST: discard level 2 to 1**

The amount of MSU traffic on the link has decreased to an overflow level 1 and congestion is clearing. Messages with an SIO priority of 0 are being discarded.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0274    SLK 1205,A nc00027 RCVRY-LINK-CGST: discard level 2 to 1
              SLC=03   FECLLI=testccli           CLASS=SAAL

```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Since overflow conditions usually peak and subside quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

### 0275 - RCVRY-LINK-CGST: discard has cleared

The overflow level of the link has reached level 0. No messages are being discarded.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0275     SLK 1205,A nc00027  RCVRY-LINK-CGST: discard has cleared
                SLC=03  FECLLI=testcli                CLASS=MTP2
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0276 - Insufficient HW for IP7 provisioning

The DCM or EDCM does not have enough memory to provision for sockets and associations.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0276 ** CARD 1115 DCM  Insufficient HW for IP7 provisioning
                HW VERIFICATION CODE: xxx
```

**Alarm Level:** Major

#### Recovery

1. If this message contains the optional line 'HW VERIFICATIONCODE: xxx':
  - a) Decode the xxx value and correct the indicated problem.
 

See [Hardware Verification Codes in UAMs](#).
  - b) After correcting the problem, the card will be in out-of-service maintenance disabled state (OOS-MT-DSBLD).
 

Restore the card back to in-service normal state (IS-NR) with the `alw-card` command.

If this message does not contain the optional line 'HW VERIFICATIONCODE: xxx', continue with the next step.
2. Verify the DCM/EDCM hardware.
 

Verify the provisioning rules.

**Table 4: Maximum Sockets/Associations per Card**

| Card Type | Socket to Association Ratio | Maximum Associations | Maximum Sockets |
|-----------|-----------------------------|----------------------|-----------------|
| DCM       | 8:1                         | 50                   | 4               |
| EDCM      | 1:1                         | 50                   | 50              |

3. If necessary, reduce the number of associations to four or less for DCMs or 50 or less for EDCMs. Refer to the *Database Administration Manual - IP7 Secure Gateway* for detailed provisioning information.

### 0277 - AS Unavailable

This Application Server (AS) is not available to carry service traffic. All ASPs in this AS are not available to carry service traffic.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0277 ** IP7 as3 AS Unavailable
```

**Alarm Level:** Major

#### Recovery

1. If the connection is in service, enter this command to generate a report of the AS association status:  
rept-stat-as:asname="application\_server\_name"
2. If the connection is not in service, there is nothing more you can do to fix the problem without further information from the far end, because the far end node is in control of this state.

### 0278 - AS Available

The Application Server (AS) is now available to carrying traffic.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0278 IP7 as2 AS Available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0279 - AS Restricted

At least half of the paths are not working, so the traffic is considered restricted. The Application Server (AS) is carrying traffic, but one or or of the Application Server Processes (ASPs) is not functioning properly.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 28.1.0
* 0014.0279 * IP7 as2 AS Restricted
```

**Alarm Level:** Minor

**Recovery**

1. Enter this command to generate a report of the AS association status:  
`rept-stat-as:asname="application_server_name"`
2. If you have verified that the connection is established, there is nothing more you can do to fix the problem with further information from the far end. The far end node is in control of this state. Notify the PSTN associated with the restricted AS of the problem.

**0280 - AS Unrestricted**

The Application Server (AS) is carrying traffic. A previous restriction has been cleared.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0280 IP7 as2 AS Unrestricted
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0283 - LNP Ported LRNs approaching Feat. Cap.**

The number of LNP ported LRNs is greater than the capacity this feature supports.

This UAM appears when the DSM VSCCP cards are cold-restarted after the ELAP RTDBs were pre-populated offline with LRN totals that exceed the LRN Quantity Feature keys capacities that are currently configured for the EAGLE 5 ISS.

**Example**

```
RLGHNCXA21W 03-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0283 ** CARD 1115 DCM LNP Ported LRNs approaching Feat. Cap.
```

**Alarm Level:** Major

**Recovery**

1. Enter the following command to verify the quantity of LRNs specified for this system:  
`rtrv-ctrl-feat`
2. Either reduce the number of LRNs to the level specified by the output of [Step 1](#), or respecify the capacity with the `enable-ctrl-feat` command.

## 0284 - LNP Ported LRNs Capacity Normal

This UAM is a clearing message that appears when the operator enables the LRN feature key quantities on the Eagle that exceed the quantities currently populated in the ELAP RTDBs.

### Example

```
RLGHNCXA21W 03-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0284 CARD 1115 DCM LNP Ported LRNs Capacity Normal
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

## 0285 - LNP Ported NPAs approaching Feat. Cap.

The number of LNP ported NPANXXs is greater than the capacity this feature supports.

This UAM appears when the DSM VSCCP cards are cold-restarted after the ELAP RTDBs were pre-populated offline with NPANXX totals that exceed the NPANXX Quantity Feature keys capacities that are currently configured for the EAGLE 5 ISS.

### Example

```
RLGHNCXA21W 03-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0285 ** CARD 1115 DCM LNP Ported NPAs approaching Feat. Cap.
```

**Alarm Level:** Major

### Recovery

1. Enter the following command to verify the quantity of NPANXXs specified for this system:  
`rtrv-ctrl-feat`
2. Either reduce the number of NPANXXs to the level specified by the output of [Step 1](#), or respecify the capacity with the `enable-ctrl-feat` command.

## 0286 - LNP Ported NPAs Capacity Normal

This UAM is a clearing message that appears when the operator enables the NPANXX feature key quantities on the Eagle that exceed the quantities currently populated in the ELAP RTDBs.

### Example

```
RLGHNCXA21W 03-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0286 CARD 1115 DCM LNP Ported NPAs Capacity Normal
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

**0287 - RTDB Table Level 2 FAK Cap Exceeded**

This UAM warns the customer that the total TNs in the LNP database has reached 95% of the LNP database Feature Access Key (FAK) capacity.

**Example**

```

RLGHNCXA21W 03-02-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0287 *C LNP 1115 DCM RTDB Table Level 2 FAK Cap Exceeded
TABLE: TN Threshold Value: 95%
Exceeds 88320000 of 96000000

```

**Alarm Level:** Critical

**Recovery**

1. Enter the following command to verify the database threshold:  
`rtrv-th-alm`  
 If the threshold is below 95% go to [Step 2](#).
2. Enter the following command:  
`chg-th-alm:lnptndblv2=xxxxx`  
 where *xxxx*=percentage.
3. If the threshold is at 95% contact the [Customer Care Center](#).

**0288 - RTDB Table Level 1 FAK Cap exceeded**

This UAM warns the customer that the total TNs in the LNP database has reached 80% of the LNP database Feature Access Key (FAK) capacity.

**Example**

```

RLGHNCXA21W 03-02-07 11:02:30 ESTEAGLE 35.0.0
** 0100.0288 ** LNP 1115 DCM RTDB Table Level 1 FAK Cap Exceeded
TABLE: TN Threshold Value: 80%
Exceeds 76800000 of 96000000

```

**Alarm Level:** Major

**Recovery**

1. Enter the following command to verify the database threshold:  
`rtrv-th-alm`  
 If the threshold is below 80% go to [Step 2](#).
2. Enter the following command:  
`chg-th-alm:lnptndblv2=xxxxx`  
 where *xxxx*=percentage.
3. If the threshold is at 80% contact the [Customer Care Center](#).

**0289 - RTDB Table FAK Capacity Normal**

This UAM appears when the LNP FAK alarm condition no longer exists.

**Example**

```
RLGHNCXA21W 03-02-07 11:02:30 EST EAGLE 35.0.0
0100.0289 LNP 1115 DCM RTDB Table FAK Capacity Normal
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous condition has been corrected.

No further action is necessary.

**0290 - GLS is available**

The TSM cards configured as generic loader services (GLS) are functioning. These cards are used to download gateway screening (GWS) data to the LIMs.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0290 GLS SYSTEM GLS is available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous condition has been corrected.

No further action is necessary.

**0291 - GLS is at minimum service limit**

Only one TSM configured for generic loader services (GLS) is in service. When this module fails, GLS is unavailable.

Generic loader services (GLS) are used to download gateway screening data to the LIMs. GLS consists of TSM cards configured with GLS software. They are only needed when LIMs or TSMs must be reloaded.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0291 ** GLS SYSTEM GLS is at minimum service limit
```

**Alarm Level:** Major

**Recovery**

1. Use the `rept-stat-card` command to verify status of the TSM cards providing GLS.  
This command identifies the cards still IS-NR (In-Service – Normal) and those cards which are out of service. For example, enter:  
`rept-stat-card`
2. Use the `init-card` command to reinitialize the card and force gateway screening (GWS) data to be downloaded from the active MASP to the TSM.

3. After GWS data has been successfully downloaded, use `rept-stat-card` to verify the card(s) have returned to service.
4. If the card(s) do not return to IS-NR, then reseal the card(s).
5. If the card(s) still do not return to IS-NR, replace the card(s).

Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

## 0292 - GLS is not available

Generic loading services (GLS) is not able to function; the EAGLE 5 ISS may not be performing gateway screening (GWS).

At least one card should be returned to IS-NR status. This makes GLS available and changes the alarm level to major (*0291 - GLS is at minimum service limit*). The alarm clears after two TSM cards have returned to IS-NR.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
*C 0100 0292 *C GLS SYSTEM          GLS is not available
```

**Alarm Level:** Critical

### Recovery

1. Use the `rept-stat-card` command to verify status of the TSM cards providing GLS.

For example, enter:

```
rept-stat-card
```

2. Use the `init-card` command to reinitialize the card and force gateway screening (GWS) data to be downloaded from the active MASP to the TSM.
3. The following message should appear.

```
RLGHNCXA03W 00-02-07 11:11:28 EST EAGLE 35.0.0
Init Card command issued to card 1218
```

4. After GWS data has been successfully downloaded, use `rept-stat-card` to verify the card(s) have returned to service.
5. If the card(s) do not return to IS-NR, then reseal the card(s).
6. If the card(s) still do not return to IS-NR, replace the card(s).

Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

## 0293 - GLS have been removed from the system

Generic loading services (GLS) has been removed from the system, because all TSMs configured for GLS have been deleted through database administration commands.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0293    GLS SYSTEM          GLS have been removed from the system
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

This message alerts the user that all TSMs configured for GLS have been deleted from the system. No action is necessary unless gateway screening is required.

### 0294 - REPT-ALMINH: alarm output PERM inhibit

This message indicates that alarms for the indicated device are permanently inhibited at the indicated level.

#### Example

```
tekelecstp 99-01-19 14:56:48 EST EAGLE 31.5.0
0100.0294 CARD 1117 MDAL REPT-ALMINH: alarm output PERM inhibit
ALARM INHIBIT LEVEL: CRIT
```

**Note:** The output can vary significantly. Alarm Inhibit alarms are generic and the output varies depending on which alarm/device is inhibited. This example utilizes the CARD format.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0295 - REPT-ALMINH: alarm output enabled

This message indicates the restoration of the reporting of alarms for the indicated device at the indicated level.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 31.5.0
0100.0295 CARD 1101 SCCP REPT-ALMINH: alarm output enabled
ALARM INHIBIT LEVEL: MAJR
```

**Note:** The output can vary significantly. Alarm Inhibit alarms are generic and the output varies depending on which alarm/device is inhibited.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0296 - REPT-ALMINH: alarm output TEMP inhibit

This message indicates that alarms for the indicated device are temporarily inhibited at the indicated level.

#### Example

```
tekelecstp 09-11-06 14:56:48 EST EAGLE 41.1.0
0045.0296 IP7CONN applsock1 REPT-ALMINH: alarm output TEMP Inhibit
ALARM INHIBIT LEVEL: MAJR
```

**Note:** The output can vary significantly. Alarm Inhibit alarms are generic and the output varies depending on which alarm/device is inhibited.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

## 0297 - Incorrect port configuration

This message indicates that a MPL card with more than ports A and B provisioned has been replaced with a 2 port DS0-A LIM card. This alarm is also generated if an MPL card is placed in a LIM slot which has either port A or port B provisioned as non-56K bps link speed.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0297 ** CARD 1108 SS7ML Incorrect LIM port configuration
HW VERIFICATION CODE: xxx
```

**Alarm Level:** Major

### Recovery

- If this message contains the optional line 'HWVERIFICATIONCODE: xxx':
  - Decode the xxx value and correct the indicated problem.  
See [Hardware Verification Codes in UAMs](#).
  - After correcting the problem, the card will be in *out-of-service maintenance disabled state* (OOS-MT-DSBLD).  
Restore the card back to *in-service normal state* (IS-NR) with the `alw-card` command.
- If this message does not contain the optional line 'HWVERIFICATIONCODE: xxx', perform either of the following:
  - Replace the LIM DS0-A card with an MPL card.  
OR
  - This card has only 2 ports.  
Re-provision this DS0-A card and provision only ports A and B. Refer to the *Database Administration Manual - SS7* to fix the incorrect port configuration.

## 0298 - Card not using config. SCTP csum method

The IPLIMx/IPGWx card issues this UAM alarm when the card's active SCTP checksum algorithm does not match the configured SCTP checksum algorithm in the IP OPTIONS table.

### Example

```
RLGHNCXA21W 03-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0298 * CARD 1115 DCM Card not using config. SCTP csum method
```

**Alarm Level:** Minor

### Recovery

- The SCTP checksum algorithm option is configured via the `chg-sg-opts` command and is stored in the IP OPTIONS table.  
The update applies to the IP OPTIONS tables on disk and IPLIMx/IPGWx card memory. Note that when the SCTP checksum algorithm is updated, IPLIMx/IPGWx cards may not immediately

change to the updated checksum algorithm. Before IPLIMx/IPGWx cards can use the configured SCTP checksum algorithm, one of the following conditions must exist.

- No SCTP associations exist on the IPLIMx/IPGWx card.
  - All SCTP associations provisioned on the IPLIMx/IPGWx card are open=no.
  - The IPLIMx/IPGWx card is initialized.
2. In an installed system, use either of two methods to condition the cards to accept the change in checksum algorithms:
    - Card initialization (use the `init-card` command) or
    - Change card association (`chg-assoc:aname=xxx:open=no`)

For details about these commands, refer to the *Commands Manual*.
  3. Issue the `chg-sg-opts:sctp_csum=value` command to define the checksum algorithm to be used in all SCTP associations.

### 0299 - Config. SCTP csum method alarm cleared

The SCTP checksum UAM alarm is cleared when the card's active SCTP checksum algorithm matches the configured SCTP checksum algorithm.

#### Example

```
RLGHNCXA21W 03-02-07 11:02:30 EST EAGLE 35.0.0
0100.0299 CARD 1115 DCM Config. SCTP csum method alarm cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0300 - TVG Grant Failure

This message indicates that for some card in the system, the grant mechanism (as part of the Multicast Capacity Feature) failed for at least 60 seconds, or more than one time for a 15-second period. A TVG granter failure is defined as a TVG request that completes with a time-out (hardware or software) and/or a status value where the Granter Present bit is not set.

#### Example

```
RLGHNCXA21W 09-04-06 11:55:14 EST EAGLE5 40.3.0-62.15.21
** 0016.0300 ** CARD 1203 SS7ML TVG Grant Failure
INFO: SCCP --N---
;
```

An alternate output may be displayed when more than one service is denied.

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 6054.0300 ** CARD 3106 IPLHC TVG Grant Failure
INFO: +SLAN --N---
;
```

where the "+" sign (INFO: +SLAN --N---) indicates more than one service.

**Alarm Level:** Major

#### Recovery

1. Enter the following command to verify the status of the TVG granter:

```
rept-stat-card:loc=xxxx:mode=full
```

where *xxxx* is the card location identified in the output.

Example of the output:

```
tekelecstp 08-09-25 12:06:24 IST EST EAGLE 39.2.0
CARD VERSION TYPE GPL PST SST AST
1204 131-016-000 LIME1 SS7HC IS-NR Active -----
ALARM STATUS = No Alarms.
IMTPCI GPL version = 131-007-000
BLVXW6 GPL version = 131-009-000
BLDIAG6 GPL version = 131-008-000
BLBEPM GPL version = 128-021-000
PLDPMC1 GPL version = 128-021-000
BLCPLD GPL version = 128-021-000
IMT BUS A = Conn
IMT BUS B = Conn
CLOCK A = Active
CLOCK B = Fault
CLOCK I = Idle
HS CLOCK A = Fault
HS CLOCK B = Fault
HS CLOCK I = Idle
MBD BIP STATUS = Valid
MOTHER BOARD ID = EPM A
DBD STATUS = Valid
DBD TYPE = E1T1
DBD MEMORY SIZE = 512M
HW VERIFICATION CODE = ----
CARD WARNING = OBSOLETE FRAMER
CURRENT TEMPERATURE = 36C ( 97F)
PEAK TEMPERATURE: = 37C ( 99F) [04-01-05 11:33]
SIGNALING LINK STATUS
SLK PST LS CLLI
A OOS-MT-DSBLD lsb -----
TVG STATUS
SNM TVG RESULT = 24 hr: -----, 5 min: -----
SLAN TVG RESULT = 24 hr: -----, 5 min: -----
SCCP TVG RESULT = 24 hr: -----, 5 min: -----
INM TVG RESULT = 24 hr: -----, 5 min: -----

Command Completed.
;
```

2. The group ticket voucher status is displayed in these fields:

SCCP TVG RESULT (for SCCP messages)

SLAN TVG RESULT (for STPLAN messages)

INM TVG RESULT (for INM messages)

SNM TVG RESULT (for SNM messages)

**Note:** SNM represents network management messages received by the EAGLE (for example, TFP). INM represents network management events internal event processing.

Group ticket voucher status output is displayed as a series of these letters:

**G** Service Granted. Indicates normal system behavior.

**D** Service Denied. Indicates an overload, but the group ticket voucher hardware and software are working correctly.

- N** No granter in the system. For GTT or STPLAN traffic, there may be no TSM-SCCP cards or ACMs in the system. If there are TSM-SCCP cards or ACMs in the system, then a serious failure is indicated (hardware or software bug or hardware failure)
- H** Hardware time-out. Indicates the hardware timed out waiting for a group ticket voucher packet to return. Group ticket voucher packets can be lost when a card is plugged in or booted. This is a serious condition if cards have not been connecting or disconnecting from the IMT.
- S** Software time-out. No result was ever returned from hardware, indicating a probable hardware failure.
- I** Invalid result from hardware.

### 0301 - TVG Grant Recovery

This message indicates that the Multicast Capacity Feature for handling SNM, SCCP, or SLAN traffic is functioning, and a previous problem has cleared.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0301 CARD 1201 OAM TVG Grant Recovery
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0302 - Cooling fan failure

The cooling fan hardware is not working.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0302 * SYSTEM Cooling fan failure
```

**Alarm Level:** Minor

#### Recovery

1. At the fan assembly, verify that the Fan Switch on the grill panel is in the ON position.
2. At the FAP, verify the fuses for the fan assembly.  
The fuse card will be marked FAN A and FAN B, fuse positions 6, 12, and 18 (A and B). Fuse position 6 is for the fan unit directly below the control shelf. Fuse position 12 is for the fan directly below the 1200 shelf. Fuse position 18 is for the fan directly below the 1300 shelf. All fans are to be fused at 2 amps (with orange flags) per feed.
3. At the EAGLE 5 ISS terminal, enter the following command to verify that the fan feature is turned on.

```
rtrv-feat
```

**Note:** Once you have turned on the feature, you cannot turn it off. The feature applies to any and all fans installed within the system. When replacing a fan assembly, the feature should already be turned on.

The output displays a list of optional features and their status on the system.

```
RLGHNCXA03W 99-01-28 11:34:04 EST EAGLE 35.0.0
EAGLE FEATURE LIST
GTT = off
GWS = on
CRMD = off
X25G = on
LAN = on
SEAS = on
LNP = off
LNP12MIL = off FAN = on
DSTN4000 = on
WNP = on
CNCF = on
SCPCNV = on
TCAPCNV = on
TLNP = on
x252000 = on
```

4. If **FAN = on** does not appear in the output, enable the fan feature by entering the following command:

```
chg-feat:fan=on
```

After the program updates, the system returns output similar to the following:

```
RLGHNCXA03W 97-03-11 11:34:04 EST EAGLE 35.0.0
CHG-FEAT: MASP A - COMPLD
```

5. At the rear of the frame, verify the A power cable from the A fan assembly is securely attached.
6. At the rear of the frame, verify the B power cable from the B fan assembly is securely attached.
7. At the EAGLE 5 ISS terminal, type in this command:

```
rept-stat-trbl
```

If the EAGLE 5 ISS reports the following alarm, replace the cooling fan.

```
302 COOLING FAN FAILURE
```

Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0303 - Cooling Fans Normal

The cooling fan hardware has returned to service.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0303 SYSTEM Cooling Fans Normal
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0304 - REPT-NMTSK-DSCD: SNM Discard Onset

This message indicates that the number of system network messages has exceeded the threshold and messages are being discarded.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0304 * CARD 1113 OAM REPT-NMTSK-DSCD: SNM Discard Onset
```

**Alarm Level:** Minor

#### Recovery

Check for problems in the network that would cause excessive network management messages to be broadcast.

### 0305 - RECVY-NMTSK-DSCD: SNM Discard Abated

This message indicates that network messages are no longer being discarded.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0305 CARD 1113 OAM REPT-NMTSK-DSCD: SNM Discard Abated
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous condition has been corrected.

No further action is necessary.

### 0306 - SNM Overload Onset

This message indicates that network management messages are approaching the threshold where they will be discarded.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0306 * CARD 1113 OAM SNM Overload Onset
```

**Alarm Level:** Minor.

#### Recovery

Check for problems in the network that would cause excessive network management messages to be broadcast.

### 0307 - SNM Overload Abated

This message indicates that the threat of network messages being discarded no longer exists.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0307 CARD 1113 OAM SNM Overload Abated
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous condition has been corrected.

No further action is necessary.

**0308 - Node isolated due to SLK failures**

The EAGLE 5 ISS is isolated from other signaling points. All system links are down. Possible causes are as follows:

- Primary and secondary clock sources have failed.
- Signaling links have been manually cancelled.
- All cards have been manually inhibited.
- Both IMT busses have failed.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0308 *C SYSTEM Node isolated due to SLK failures
```

**Alarm Level:** Critical

**Recovery**

1. Contact the [Customer Care Center](#).
2. Restore the signaling links to service by entering the following:

```
act-slk:loc=xx:port=x
```

The following message should appear:

```
RLGHNCXA03W 00-02-07 11:11:28 EST EAGLE 35.0.0
Activate SLK message sent to card
```

3. Enter the following to restore the cards:

```
rst-card:loc=xxxx
```

**Note:** The card locations (*xxxx*) must be specified and the command repeated for each card.

Automatic recovery of the SLKs should occur.

4. Activate measurements using the `chg-meas:collect=on` command.

This starts measurements collection.

**Note:** Refer to the *Measurements Manual* for traffic measurements information.

**0309 - Node is no longer isolated**

This message occurs when the node has been in node isolation due to signaling link failures. Enough links have recovered so that the node is no longer isolated and signaling can occur.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0309 SYSTEM Node is no longer isolated
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0311 - DPC is allowed**

A previous fault is corrected and the EAGLE 5 ISS system can send traffic to a specified point code.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0311    DPC 144-201-001      DPC is allowed
              LSN=nc00027
              Prohibited SS  1, 5, 18
              Allowed SS     3, 6
              Blocked SS     100, 103
              Unblocked SS   2, 102, 221

```

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0312 - DPC is restricted**

A transfer-restricted message has been received concerning the DPC. Possible causes:

- One or more routes to this DPC are unavailable.
- A low priority route is carrying the traffic. The primary and combined routes are not available for traffic to the given DPC.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0312 * DPC 144-201-001      DPC is restricted
              LSN=nc00027
              Prohibited SS  1, 5, 18
              Allowed SS     3, 6
              Blocked SS     100, 103
              Unblocked SS   2, 102, 221

```

**Legend**

|                   |                   |
|-------------------|-------------------|
| <b>ALLOWED SS</b> | Allowed subsystem |
| <b>BLOCKED SS</b> | Blocked subsystem |

|                      |                                        |
|----------------------|----------------------------------------|
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** Minor

#### Recovery

1. Enter the `rept-stat-rte` command using the DPC specified from the output message to determine which linkset has a problem.
2. Enter the `rept-stat-ls` using the linkset name specified from the output of Step 1 to determine which link(s) could have a problem.
3. Use local procedures to test the link facilities.

### 0313 - DPC is prohibited

Traffic to the DPC is prohibited. Possible causes:

- All routes to this DPC are unavailable.
- Adjacent point code link failures or nonadjacent failure in the route.

#### Example

```

RLGHNCXA21W 00-02-07 12:01:43 EST  EAGLE 35.0.0
*C 0014.0313 *C DPC 144-201-001      DPC is prohibited
                LSN=nc00027
                Prohibited SS  1, 5, 18
                Allowed SS     3, 6
                Blocked SS     100, 103
                Unblocked SS   2, 102, 221

```

#### Legend

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** Critical

#### Recovery

1. Enter the `rept-stat-rte` command using the DPC specified from the output message to determine which linkset has a problem.
2. Enter the `rept-stat-ls` using the linkset name specified from the output of Step 1 to determine which link(s) could have a problem.
3. Use local procedures to test the link facilities.

**0314 - Route is allowed**

The primary route to the DPC can carry traffic.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0314    DPC 144-201-001    Route is allowed
              LSN=nc00027
              Prohibited SS  1, 5, 18
              Allowed SS     3, 6
              Blocked SS     100, 103
              Unblocked SS   2, 102, 221

```

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0315 - Route is restricted**

Traffic in the primary route to the DPC is restricted. This could indicate signaling link failures for a nonadjacent DPC.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0315    DPC 144-201-001    Route is restricted
              LSN=nc00027
              Prohibited SS  1, 5, 18
              Allowed SS     3, 6
              Blocked SS     100, 103
              Unblocked SS   2, 102, 221

```

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the far-end to test and correct the problem.

### 0316 - Route is prohibited

The route to the DPC cannot carry traffic to the DPC. Following are the possible causes:

- Local SLK failures
- Nonadjacent DPC SLK failures

#### Example

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0316 DPC 144-201-001 Route is prohibited
          LSN=nc00027
          Prohibited SS 1, 5, 18
          Allowed SS 3, 6
          Blocked SS 100, 103
          Unblocked SS 2, 102, 221
  
```

#### Legend

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Enter the `rept-stat-rte` command using the DPC specified from the output message to determine which linkset has a problem.  
If it specifies a nonadjacent linkset, contact the far-end to test and correct the problem.
2. If it appears to be a local signaling link failure enter the `rept-stat-ls` using the linkset name specified from the output of [Step 1](#) to determine which link(s) could have a problem.
3. Verify the link status using the `rept-stat-slk` command.

For example, enter:

```
rept-stat-slk:loc=:port=b
```

Example of the output:

```

RLGHNCXA03W 00-09-27 17:00:36 EST EAGLE 35.0.0
SLK   LSN      CLLI      PST      SST      AST
1203,B nsp1      ls02c11i  OOS-MT   Unavail   ----
  ALARM STATUS      = No alarm
  UNAVAIL REASON    = FL NA LI RI
Command Completed.
  
```

4. Check the UNAVAIL REASON field in the output of the `rept-stat-slk` command.  
Following is an explanation of the UNAVAIL REASON codes:  
FL – The signaling link has a fault.  
NA – The signaling link is not aligned.

LI – The signaling link has been inhibited locally  
 RI – The signaling link has been inhibited remotely.

LB – The signaling link has been blocked locally.

RB – The signaling link has been blocked remotely.

FC – The signaling link is unavailable because of false congestion.

RD(xx.xxx) - The signaling link is unavailable because of a restart delay to prevent signaling link oscillation. The number in parentheses indicates the amount of time, in seconds, remaining in the restart delay period. The link is restarted automatically after this amount of time has elapsed.

5. If the UNAVAIL REASON indicates an alignment problem or fault, activate a loopback using the `act-lpb` command, or use a physical loopback.  
 (For a V.35, you must use an appropriate physical V.35 loopback.) If the signaling link aligns, contact the far-end to correct the problem.
6. If the UNAVAIL REASON still indicates an alignment problem or fault, check the status of the card by entering the `rept-stat-card` command for the specified card.
7. If the `rept-stat-card` command indicates a problem with the card, reset the card by entering the `init-card` command with the specified card location.  
 If the card still does not align, try first reseating the card, then replacing the card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
8. If the UNAVAIL REASON indicates a locally inhibited link, enter the `unhb-slk` command with the specified card location.
9. If the UNAVAIL REASON indicates a locally blocked link, enter the `ublk-slk` command with the specified card location.
10. If the signaling is blocked or inhibited remotely, contact the far-end to place the link in-service.

### 0317 - RCVRY-LKSTO: Link set allowed

The linkset is returned to service.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0317 LSN a24546 RCVRY-LKSTO: Link set allowed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous condition has been corrected.

No further action is necessary.

### 0318 - REPT-LKSTO: Link set prohibited

This message indicates a linkset is out of service.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0318 ** LSN a54646 REPT-LKSTO: Link set prohibited
```

**Alarm Level:** Major

#### Recovery

1. Verify the link status using the `rept-stat-slk` command.

For example, enter:

```
rept-stat-slk:loc=1203:port=b
```

Example of the output:

```

RLGHNCX A03W 00-02-07 12:02:36 EST EAGLE 35.0.0
SLK     LSN           CLLI           PST           SST           AST
1203,B nsp1          ls02c11i      OOS-MT        Unavail       ----
      ALARM STATUS    = No alarm
      UNAVAIL REASON  = FL NA LI RI
Command Completed.
```

2. Check the UNAVAIL REASON field in the output of the `rept-stat-slk` command. Following is an explanation of the UNAVAIL REASON codes:
  - FC – The signaling link is unavailable because of false congestion.
  - FL – The signaling link has a fault.
  - NA – The signaling link is not aligned.
  - LI – The signaling link has been inhibited locally
  - RI – The signaling link has been inhibited remotely.
  - LB – The signaling link has been blocked locally.
  - RB – The signaling link has been blocked remotely.
  - RD(xx.xxx) – The signaling link is unavailable because of a restart delay to prevent signaling link oscillation. The number in parentheses indicates the amount of time, in seconds, remaining in the restart delay period. The link is restarted automatically after this amount of time has elapsed.
3. If the UNAVAIL REASON indicates an alignment problem or fault, activate a loopback using the `act-lpb` command, or use a physical loopback. (For a V.35, you must use an appropriate physical V.35 loopback.) If the signaling link aligns, contact the far-end to correct the problem.
4. If the UNAVAIL REASON still indicates an alignment problem or fault, check the status of the card by entering the `rept-stat-card` command for the specified card.
5. If the `rept-stat-card` command indicates a problem with the card, reset the card by entering the `init-card` command with the specified card location. If the card still does not align, try first reseating the card, then replacing the card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
6. If the UNAVAIL REASON indicates a locally inhibited link, enter the `unhb-slk` command with the specified card location.
7. If the UNAVAIL REASON indicates a locally blocked link, enter the `ublk-slk` command with the specified card location.
8. If the signaling is blocked or inhibited remotely, contact the far-end to place the link in-service.

### 0319 - REPT-MTPLP-DET: Circ rte det(cong)

The system automatically tests for circular routing when congestion occurs on an ANSI signaling link. If the routing data was provisioned incorrectly, or was corrupted, MSUs could be routed in an endless circular route. The incorrect routing data could be on the system or at a remote STP. This message indicates that circular routing has been detected.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0319 *C DPC 011-210-* REPT-MTPLP-DET: Circ rte det(cong)
      XMT LSN=1s01 RC=10
      RCV LSN=1s14
      MEMBER=011-210-007

```

**Alarm Level:** Critical**Recovery**

1. Enter the following command to check the routing information for the specified DPC:

```
rtrv-rte
```

If the problem is in the routing table of an adjacent node, contact the node (identified in the `rtrv-rte` command output) to resolve the circular routing problem. If the routing information is correct, continue with [Step 4](#). If there is an error in the routing information, continue with [Step 2](#).

2. Enter the following command to delete the route in the error message from the database:

```
dlt-rte:aaaa=xxx-xxx-xxx:lsn=yyyy
```

where *aaaa* = *dpc,dpca,dpci,ordpcn xxx-xxx-xxx* = destination point code and *yyyy* = the linkset name associated with the route.

3. To enter the correct route information, refer to the *Database Administration Manual - SS7* for the procedure on adding a route to the SS7 configuration.
4. Enter the following command to reset the destination circular routing status:

```
rst-dstn:dpc=x-x-x
```

where *x-x-x* = the destination point code of the destination.

**0320 - REPT-MTPLP-SUST: Sustained circ rt(cong)**

The system automatically tests for circular routing when congestion occurs on an ANSI signaling link. If the routing data was provisioned incorrectly, or was corrupted, MSUs could be routed in an endless circular route. The incorrect routing data could be on the system or at a remote STP. This message indicates that circular routing has been detected.

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0320 *C DPC 011-210-* REPT-MTPLP-SUST: Sustained circ rt(cong)
      XMT LSN=1s01 RC=10
      RCV LSN=1s14
      MEMBER=011-210-007

```

**Alarm Level:** Critical**Recovery**

1. Enter the following command to check the routing information for the specified DPC:

```
rtrv-rte
```

If the problem is in the routing table of an adjacent node, contact the node (identified in the `rtrv-rte` command output) to resolve the circular routing problem. If the routing information is correct, continue with [Step 4](#). If there is an error in the routing information, continue with [Step 2](#).

2. Enter the following command to delete the route in the error message from the database:  
`dlt-rte:aaaa=xxx-xxx-xxx:lsn=yyyy`  
 where *aaa* = *dpc*, *dPCA*, *dpci*, or *dpcn xxx-xxx-xxx* = destination point code and *yyyy* = the linkset name associated with the route.
3. Refer to the "Adding a Route" procedures in *Database Administration Manual - SS7* to enter the correct route information.
4. Enter the following command to reset the destination circular routing status:  
`rst-dstn:dpc=x-x-x`  
 where *x-x-x* = the destination point code of the destination.

### 0321 - X-LIST occupancy threshold exceeded

This message indicates that the number of x-list entries has exceeded a specified threshold.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0321 * XLIST X-LIST occupancy threshold exceeded
```

**Alarm Level:** Minor

#### Recovery

1. To display the system-wide parameters for cluster routing, enter the command:

```
rtrv-stpopts
```

Example of the output:

```
RLGHNCXA03W 00-07-23 16:02:34 EST EAGLE. 31.3.0 STP OPTIONS
-----
MTPT31CTL 1
MTPLT1 yes
MTPLTCTDPCQ 3
MTPLTST 1000
MTPXLQ 500
MTPXLET 0100
MTPXLOT 90%
MTPDPCQ 2000
TFATFRPR 1000
MTPRSI yes
MTPRSIT 5000
```

The **mtpxlq** parameter is the total number of dynamic status exception list (x-list) entries the EAGLE 5 ISS maintains. There are 2500 total table entries. The default values allow for 2000 entries for provisioned destinations and 500 for x-list entries. (If you increase the number of x-list entries, you must decrease the number of DPCs that can be provisioned by changing the **mtpdpcq** parameter.) The **mtpxlet** parameter is the maximum amount of time the EAGLE 5 ISS maintains an unreferenced x-list entry. The **mtpxlot** parameter is the threshold that this message refers to.

2. Use the `chg-stpopts` to change the number of x-list entries, the x-list expiration timer, or to raise the threshold for notification of a full x-list.
3. If the problem persists, use the `dact-rstst` command to eliminate specific x-list entries.

**0322 - X-LIST occupancy below threshold**

This message indicates that the number of x-list entries has fallen below a specified threshold.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0322 XLIST X-LIST occupancy below threshold
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0324 - DPC subsystem is allowed**

All subsystems at the indicated DPC are reachable.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0 0014.0324 DPC 144-201-001 DPC
subsystem is allowed
LSN=nc00027
Prohibited SS 1, 5, 18
Allowed SS 3, 6
Blocked SS 100, 103
Unblocked SS 2, 102, 221
```

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0325 - DPC subsystem is blocked**

The DPC subsystem is blocked due to administrative action.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0325 *C DPC 144-201-001 DPC subsystem is blocked
LSN=nc00027
Prohibited SS 1, 5, 18
Allowed SS 3, 6
```

|              |             |
|--------------|-------------|
| Blocked SS   | 100, 103    |
| Unblocked SS | 2, 102, 221 |

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** Critical

**Recovery**

Contact the far-end to correct the problem.

**0326 - DPC subsystem is prohibited**

The indicated DPC Subsystem is prohibited.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0326 *C DPC 144-201-001 DPC subsystem is prohibited
LSN=nc00027
Prohibited SS 1, 5, 18
Allowed SS 3, 6
Blocked SS 100, 103
Unblocked SS 2, 102, 221
    
```

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** Critical

**Recovery**

Contact the far-end to correct the problem.

**0327 - DPC subsystem has been deleted**

This indicates a DPC subsystem has been deleted from the system global title translation (GTT) tables.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0327 DPC 144-201-001 DPC subsystem has been deleted
LSN=nc00027
Prohibited SS 1, 5, 18
Allowed SS 3, 6
    
```

|              |             |
|--------------|-------------|
| Blocked SS   | 100, 103    |
| Unblocked SS | 2, 102, 221 |

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected by deletion of the entity.

No further action is necessary.

**0328 - SCCP is available**

The SCCP subsystem was previously unavailable and has returned to service.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0328     SCCP SYSTEM          SCCP is available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0329 - SCCP capacity normal, card(s) abnormal**

The SCCP subsystem is operating normally, using the TVG (Group Ticket Voucher load balancing algorithm) message transport method. The TPS (Transactions Per Second) rate is below its capacity threshold, as defined by the `chg-th-alm` command.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0329     SCCP SYSTEM          SCCP capacity normal, card(s) abnormal
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This alarm is used in conjunction with alarm #0330 "System SCCP TPS Threshold Exceeded." For every five minutes the Eagle is above the threshold, the ATH (Application Trouble Handler) reports the minimum, maximum and average TPS value seen during the past five minute period.

When the TPS level drops below the threshold level for 30 seconds, the alarm stops, and alarm #0329 confirms that normal operation has resumed. (Alternatively, the user can clear this alarm by raising the threshold limit to a value greater than the maximum value, in which case, the alarm stops immediately.)

- To obtain details, use the `rept-stat-sccp` command, which displays the status of the SCCP and VSCCP cards and other services and determines the capacity threshold of the SCCP TPS rate.

This command also identifies which DSM cards are OOS-MT. For example, enter:

```
rept-stat-sccp
```

Example of the output:

```
eaglestp 00-10-24 20:38:58 EST EAGLE 35.0.0
SCCP SUBSYSTEM REPORT IS-NR      Active      -----
SCCP Cards Configured= 1 Cards IS-NR= 1 Capacity Threshold = 80%
CARD  VERSION      PST      SST      AST      MSU USAGE  CPU USAGE
-----
1212  021-001-000 IS-NR      ACTIVE      ALMINH      47%      32%
-----
SCCP Service Average MSU Capacity = 47%      Average CPU Capacity = 32%

Command Completed.
```

### 0330 - System SCCP TPS Threshold exceeded

This message indicates the Eagle has exceeded its TPS (Transactions Per Second) message transport rate threshold. For every 30 seconds the Eagle is above the threshold, an ATH (Application Trouble Handler) reports the minimum, maximum and average TPS value seen during the past 30-second period.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0330 ** SCCP SYSTEM      System SCCP TPS Threshold exceeded
```

**Alarm Level:** Major

#### Recovery

- Use `rept-stat-sccp` to determine the status of the SCCP subsystem.

This command also identifies which SCCP cards are OOS-MT. For example, enter:

```
rept-stat-sccp
```

Example of the output:

```
eaglestp 00-10-24 20:38:58 EST EAGLE 35.0.0
SCCP SUBSYSTEM REPORT IS-NR      Ovflw-1      -----
SCCP Cards Configured= 4 Cards      IS-NR= 4
System TCP Alarm Threshold = 80% Total capacity
System Peak SCCP Load = 3000 TPS
System Total SCCP Capacity = 5000 TPS
CARD  VERSION      PST      SST      AST      MSU USAGE  CPU USAGE
-----
1212  021-001-000 IS-NR      ACTIVE      ALMINH      47%      32%
-----
SCCP Service Average MSU Capacity = 47%      Average CPU Capacity = 32%

Command Completed.
```

Use the command `rept-stat-sccp:mode=perf` to retrieve the maximum and average values, if desired.

- The user may clear this alarm by raising the threshold limit to a value greater than the maximum value.

In this case, the alarm stops immediately. You should use the `rtrv-th-alm` command to list the threshold rate, and you may use the `chg-th-alm` command to change the threshold value.

3. The user should evaluate this new traffic level and determine whether additional SCCP cards are required to maintain the TPS level the system is processing.
4. Use the `rept-stat-card` command to display the card status and maintenance activity states. Examine the report for any cards that may be OOS-MT.
5. Use the `init-card` command to initialize any cards(s) that are OOS-MT. This causes the card(s) to reload the MTP data as well as GTT data tables.
6. Again using the `rept-stat-sccp` command, verify the card(s) have returned to service. If any card(s) have failed to return to IS-NR, reseal the card(s).
7. If any card(s) remain OOS-MT, replace the card(s). Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0331 - SCCP is not available

The SCCP subsystem is not available to any LIM(s). All TSM/DSM-SCCP cards have failed.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0331 *C SCCP SYSTEM          SCCP is not available
```

**Alarm Level:** Critical

#### Recovery

1. Use `rept-stat-sccp` command to determine the status of the SCCP subsystem. This command also identifies which TSM/DSM cards are OOS-MT. For example, enter:

```
rept-stat-sccp
```

Example of the output:

```
RLGHNCXA03W 00-02-07 16:10:50 EST EAGLE 35.0.0
SCCP SUBSYSTEM REPORT IS-NR      Active      -----
SCCP Cards Configured= 1  Cards IS-NR= 1  Capacity Threshold = 100%
CARD   VERSION      PST          SST          AST          MSU USAGE  CPU USAGE
-----
1212   021-001-000  IS-NR      Active      ALMINH          47%       32%
-----
SCCP Service Average MSU Capacity = 47%   Average CPU Capacity = 32%
Command Completed
```

2. Reinitialize any card(s) not in an IS-NR state using the `init-card` command.
3. After the card(s) have been reloaded, use the `rept-stat-sccp` command to verify the SCCP subsystem has returned to full capacity.
4. If any card(s) fail to return to IS-NR, reseal the card(s).
5. If the card(s) still do not return to IS-NR, replace the card(s). Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

**0332 - DPC Subsystem is prohibited and blocked**

A subsystem is both prohibited and blocked as reported by the network.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0332 *C DPC 144-201-001 DPC Subsystem is prohibited and blocked
LSN=nc00027
Prohibited SS 1, 5, 18
Allowed SS 3, 6
Blocked SS 100, 103
Unblocked SS 2, 102, 221

```

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** Critical

**Recovery**

Contact the far-end to test and correct the problem.

**0333 - DPC Subsystem is Normal**

The DPC subsystem indicated in the output message is now allowed.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0333 DPC 144-201-001 DPC Subsystem is Normal
LSN=nc00027
Prohibited SS 1, 5, 18
Allowed SS 3, 6
Blocked SS 100, 103
Unblocked SS 2, 102, 221

```

**Legend**

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0334 - DPC Subsystem is Abnormal

The indicated DPC subsystem is not reachable through the normal route.

#### Example

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0334 *C DPC 144-201-001      DPC Subsystem is Abnormal
                LSN=nc00027
                Prohibited SS  1, 5, 18
                Allowed SS     3, 6
                Blocked SS     100, 103
                Unblocked SS   2, 102, 221

```

#### Legend

|                      |                                        |
|----------------------|----------------------------------------|
| <b>ALLOWED SS</b>    | Allowed subsystem                      |
| <b>BLOCKED SS</b>    | Blocked subsystem                      |
| <b>LSN</b>           | Linkset name. The name must be unique. |
| <b>PROHIBITED SS</b> | Prohibited subsystem                   |
| <b>UNBLOCKED SS</b>  | Unblocked subsystem                    |

**Alarm Level:** Critical

#### Recovery

1. Enter the `rept-stat-rte` command using the DPC specified from the output message to determine which linkset has a problem.
2. Enter the `rept-stat-ls` using the linkset name specified from the output of Step 1 to determine which link(s) could have a problem.
3. Use local procedures to test the link facilities.

### 0335 - SCCP is removed

All Service Module cards have been deleted from the database; SCCP services are not available to the system. This message is the result of a deliberate action. Removing all Service Module cards from the database may have been an action from another maintenance procedure. If you wish to restore SCCP services to the system, perform the following procedure. For more information about adding a card to the system, refer to the *Database Administration Manual - Global Title Translation*.

#### Example

```

RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0335      SCCP SYSTEM          SCCP is removed

```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Use the `ent-card` command to reenter the Service Module cards into the system database.
2. Use the `rst-card` command to return the card(s) to service.  
This causes the MASP to begin downloading global title translation (GTT) tables to the Service Module card.

- Use the `rept-stat-sccp` command to verify that the card(s) have been restored, after the MASP has completed loading.

### 0336 - LIM(s) have been denied SCCP service

Some LIM(s) are using the SCCP subsystem, but others have been denied service. This is due to underprovisioning, and will require more Service Module cards to be added.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0336 ** SCCP SYSTEM LIM(s) have been denied SCCP service
```

**Alarm Level:** Major

#### Recovery

- Use `rept-stat-sccp` command to determine which LIMs have been denied SCCP service.

For example, enter:

```
rept-stat-sccp
```

Example of the output:

```
RLGHNCXA03W 00-02-07 16:10:50 EST EAGLE 35.0.0
SCCP SUBSYSTEM REPORT IS-NR Active -----
SCCP Cards Configured= 1 Cards IS-NR= 1 Capacity Threshold = 100%
CARD VERSION PST SST AST MSU USAGE CPU USAGE
-----
1212 021-001-000 IS-NR Active ALMINH 47% 32%
-----
SCCP Service Average MSU Capacity = 47% Average CPU Capacity = 32%
Command Completed
```

- Add TSM/DSM-SCCP cards one at a time.

Monitor the performance of the SCCP subsystem with the `rept-stat-sccp` command to determine whether additional cards are needed.

### 0337 - DPC - SS status changed

This output is related to other DPC alarm messages. It indicates that one or more subsystems with an existing alarm condition has had a change in status. The message indicates the new status of the subsystem. A previous alarm condition has not cleared.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0337 DPC 001-001-001 DPC-SS status changed
LSN=A1234567
Prohibited SS 5, 20
```

#### Legend

**LSN** Linkset name. The name must be unique.  
**PROHIBITED SS** Prohibited subsystem

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Follow the troubleshooting procedure for the previous alarm.

**0338 - X-LIST space full-entry(s) discarded**

This message indicates that the total number of dynamic status exception list (x-list) entries for cluster routing has exceeded the maximum number configured. No more entries can be added to the list. This can occur because the maximum number of x-list entries is set too low, the timer that eliminates x-list entries after a specified period is set too long, or the x-list needs to be culled.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0338 ** XLIST X-LIST space full-entry(s) discarded
```

**Alarm Level:** Major

**Recovery**

1. To display the system-wide parameters for cluster routing, enter the `rtrv-stpopts` command.

Example of the output:

```
RLGHNCXA03W 00-07-23 16:02:34 EST EAGLE. 31.3.0 STP OPTIONS
-----
MTPT31CTL          1
MTPLT1             yes
MTPLTCTDPCQ        3
MTPLTST            10000
MTPXLQ             500
MTPXLET            0100
MTPXLOT            90%
MTPDPCQ            2000
TFATFRPR           1000
MTPRSI             yes
MTPRSIT            5000
```

The `mtpxlq` parameter is the total number of dynamic status exception list (x-list) entries the EAGLE 5 ISS maintains. There are 2500 total table entries. The default values allow for 2000 entries for provisioned destinations and 500 for x-list entries. (If you increase the number of x-list entries, you must decrease the number of DPCs that can be provisioned by changing the `mtpdpcq` parameter.) The `mtpxlet` parameter is the maximum amount of time the EAGLE 5 ISS maintains an unreferenced x-list entry.

2. Use the `chg-stpopts` to change the number of x-list entries or the x-list expiration timer.
3. If the problem persists, use the `dact-rstst` command to eliminate specific x-list entries.

**0339 - X-LIST space full condition abated**

This message indicates the total number of dynamic status exception list (x-list) entries no longer exceeds the maximum allowed.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0339 XLIST X-LIST space full condition abated
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0340 - RCVRY-MTPLP-RST: Circ rte status cleared**

The system automatically tests for circular routing when congestion occurs on an ANSI signaling link. This message indicates that the circular routing has been cleared.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0340 DPC 001-001-001 RCVRY-MTPLP-RST: Circ rte status cleared
XMIT LSN=A1234567
RCV LSN=1s14
MEMBER=011-210-007
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0341 - OAP Unavailable**

This message indicates that the EAGLE 5 ISS system is unable to communicate with the OAP or the OAP has an internal failure.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0341 ** OAP B OAP Unavailable
```

**Alarm Level:** Major

**Recovery**

1. Enter the command to determine the status of the OAP(s):

```
rept-stat-seas
```

Example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
GPL PST SST AST
-----
SEAS SYSTEM IS-ANR Restricted -----
TDM TRM 6 IS-NR Active -----
TDM TRM 9 IS-NR Active -----
OAP A 220-001-000 IS-NR Active -----
OAP B ----- OOS-MT Isolated -----
X25 Link A1 IS-NR Active -----
X25 Link B1 OS-MT Fault -----
SEAS SYSTEM ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A ALARM STATUS = No Alarms.
OAP B ALARM STATUS = ** 0341 OAP unavailable
X25 ALARM STATUS = No Alarms.
X25 ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
X25 A1 PVCs IS-NR = 1,2,3
X25 A1 PVCs OOS-MT = ---
```

```
X25 B1 PVCs IS-NR = ---
X25 B1 PVCs OOS-MT = 1,2,3
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

**Note:** If the OAP has an internal failure, yet it can still communicate with the system, the state for the OAP appears in the output as OOS-MT/Fault instead of OOS-MT/Isolated. For instance, if the OAP has a hard disk failure the state would appear as OOS-MT/Fault. If the hard disk is full, it will not communicate.

2. If the OAP has a hard disk failure or the hard disk is full, contact the [Customer Care Center](#).
3. If the OAP(s) are out-of-service, check the physical connections.

See the *Installation Manual* for more information about these system components.

4. Check for any fuse alarms on the Fuse and Alarm Panel in the OAP frame.

There are two 7.5 amp fuses for each OAP. The fuses for OAP1 are marked “Fuse 1A” and “Fuse 1B”. The fuses for OAP2 are marked “Fuse 2A” and “Fuse 2B”. If there is a fuse alarm, replace the fuses for the OAP that is unavailable. Also, make sure the two 10 amp breakers are not tripped.

5. Enter the command to verify that the SEAS ports are functioning:

```
rept-stat-trm
```

Example of the output:

```
RLGHNCXA03W 00-02-07 09:50:17 EST EAGLE 35.0.0
TRM  PST          SST          AST
1    IS-NR        Active      -----
2    IS-NR        Active      -----
3    IS-NR        Active      -----
4    OOS-MT-DSBLD  MANUAL     -----
5    IS-NR        Active      -----
6    IS-NR        Active      -----
7    IS-NR        Active      -----
8    IS-NR        Active      -----
9    IS-NR        Active      -----
10   IS-NR        Active      -----
11   IS-NR        Active      -----
12   IS-NR        Active      -----
13   OOS-MT-DSBLD  MANUAL     -----
14   OOS-MT-DSBLD  MANUAL     -----
15   OOS-MT-DSBLD  MANUAL     -----
16   OOS-MT-DSBLD  MANUAL     -----
Command Completed.
```

Use the output from [Step 1](#) (TRM) to identify the OAP ports. Refer to the *Commands Manual* to interpret the output.

6. If a SEAS port is OOS-MT-DSBLD, enable the port with this command:

```
rst-trm:trm=x
```

where *x* is the OAP port number. If this action corrects the problem, you are done with this procedure.

7. If the problem persists, verify that the OAP cables are connected to the correct SEAS TDM port(s).
8. If the problem persists, verify that the OAP cables are connected to the correct OAP serial ports.
9. Verify the RS-232 parameters are configured properly for the SEAS port by entering the `rtrv-trm` command for the specified port.

The port should be configured to 19200 baud, even parity, one stop bit, and hardware flow control.

10. If the problem still persists, reset the OAP by entering the `init-oap` command.  
The OAP comes back in-service within five minutes and the system clears the alarm.
11. If the problem is still not corrected, reseal the TDM card.  
If the OAP still does not respond, replace the TDM card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
12. If the OAP is still not available, contact the [Customer Care Center](#).

### 0342 - SEAS UAL unavailable

This message indicates the SEAS User Application Layer (UAL) process on the OAP is not running. Layer 4 (UPL) is not available for the specified OAP.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0342 ** SEAS OAP B SEAS UAL unavailable
```

**Alarm Level:** Major

#### Recovery

1. The UAL should recover automatically by restarting.
2. Enter this command to verify the status of the OAP(s):

```
rept-stat-seas
```

Example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
                GPL          PST          SST          AST
-----
SEAS SYSTEM                IS-ANR          Restricted      -----
TDM TRM                    6              IS-NR          Active          -----
TDM TRM                    9              IS-NR          Active          -----
OAP A                      A 220-001-000  IS-NR          Active          -----
OAP B                      B -----      OOS-MT         Isolated       -----
X25 Link                   A1             IS-NR          Active          -----
X25 Link                   B1             OS-MT          Fault           -----
SEAS SYSTEM ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A ALARM STATUS = No Alarms.
OAP B ALARM STATUS = ** 0342 SEAS UAL unavailable
X25 ALARM STATUS = No Alarms.
X25 ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
X25 A1 PVCs IS-NR = 1,2,3
X25 A1 PVCs OOS-MT = ---
X25 B1 PVCs IS-NR = ---
X25 B1 PVCs OOS-MT = 1,2,3
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

3. If the UAL does not recover, contact the SEAC to test from their equipment to the local synchronous modem.  
Make sure the X.25 link is activated at their end and the link tests within specifications. If possible, have the SEAC or PDN swap X.25 cards at their end with a known good card.
4. If the problem persists, contact the [Customer Care Center](#).

**0343 - SEAS X.25 Link unavailable**

This message indicates the X.25 link to the specified OAP is down. Layer 2 is not available for the indicated SEAS X.25 link.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0343 ** X25 Link A1 SEAS X.25 Link unavailable
```

**Alarm Level:** Major

**Recovery**

1. Enter the command to determine the status of the SEAS subsystem:

```
rept-stat-seas
```

Example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
          GPL          PST          SST          AST
-----
SEAS SYSTEM                IS-ANR      Restricted  -----
TDM TRM          6         IS-NR      Active     -----
TDM TRM          9         IS-NR      Active     -----
OAP              A         220-001-000 IS-NR      Active     -----
OAP              B         -----    OOS-MT     Isolated   -----
X25 Link         A1        IS-NR      Active     -----
X25 Link         B1        OS-MT      Fault      -----
SEAS SYSTEM ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A         ALARM STATUS = No Alarms.
OAP B         ALARM STATUS = ** 0341 OAP unavailable
X25          ALARM STATUS = No Alarms.
X25          ALARM STATUS = ** 0343 SEAS X.25 Link unavailable
X25 A1 PVCs IS-NR      = 1,2,3
X25 A1 PVCs OOS-MT    = ---
X25 B1 PVCs IS-NR      = ---
X25 B1 PVCs OOS-MT    = 1,2,3
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

2. Check the connections from the synchronous modem (in the OAP frame) to the OAP.  
See the *Installation Manual* for more information about these system components. If the connections are firmly seated, test and if necessary, replace the modem.
3. Determine the status of the X.25 link by entering the following command:

```
rept-stat-seas
```

where x is the appropriate TRM number from [Step 1](#).

Example of the output:

```
RLGHNCXA03W 00-01-04 15:59:06 EST EAGLE 35.0.0
SEAS COMPONENT          PST          SST          AST
-----
SEAS Interface          IS_ANR      Restricted  -----
TRM          = 2         IS-NR      Active     -----
OAP          = A         IS-NR      Active     -----
X25 port     = A1        IS-NR      Active     ALMINH
PVCs IS-NR   = 1, 3
PVCs OOS-MT  = 2
```

```
OAP GPL          = 022-003-000
ALARM STATUS    = *   0344 PVC unavailable.
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

4. If the problem persists, contact the SEAC to test from their equipment to the local synchronous modem.  
Make sure the X.25 link is activated at their end and the link tests within specifications. If possible, have the SEAC or PDN swap X.25 cards at their end with a known good card.
5. If the problem still persists, reset the OAP by entering the `init-oap` command.  
The OAP comes back in-service within three minutes and the system clears the alarm.
6. Determine the status of the X.25 link by entering the command:  
`rept-stat-seas`  
where x is the appropriate TRM number from [Step 1](#).
7. If the X.25 link is still unavailable, contact the [Customer Care Center](#).

### 0344 - SEAS PVC unavailable

This message indicates that the permanent virtual circuit (PVC) connected to the OAP is not available.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0344 * SEAS X25 Link A1 SEAS PVC unavailable
```

**Alarm Level:** Minor

#### Recovery

1. Enter the command to determine the status of the SEAS subsystem:

```
rept-stat-seas
```

Example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
                GPL          PST          SST          AST
-----
SEAS SYSTEM                IS-ANR      Restricted  -----
TDM TRM          6                IS-NR      Active      -----
TDM TRM          9                IS-NR      Active      -----
OAP              A    220-001-000  IS-NR      Active      -----
OAP              B    -----    OOS-MT     Isolated    -----
X25 Link         A1                IS-NR      Active      -----
X25 Link         B1                OS-MT      Fault       -----
SEAS SYSTEM ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A        ALARM STATUS = No Alarms.
OAP B        ALARM STATUS = ** 0341 OAP unavailable
X25          ALARM STATUS = No Alarms.
X25          ALARM STATUS = * 0344 SEAS PVC unavailable
X25 A1 PVCs  IS-NR      = 1,2,3
X25 A1 PVCs  OOS-MT     = ---
X25 B1 PVCs  IS-NR      = ---
X25 B1 PVCs  OOS-MT     = 1,2,3
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

- Determine the status of the OAP and PVC by entering the command:

```
rept-stat-seas
```

Example of the output:

```
RLGHNCXA03W 00-01-04 15:59:06 EST EAGLE 35.0.0
SEAS COMPONENT          PST          SST          AST
-----
SEAS Interface          IS_ANR       Restricted  -----
TRM                      = 2          IS-NR       Active      -----
OAP                      = A          IS-NR       Active      -----
X25 port                = A1         IS-NR       Active      ALMINH
PVCs IS-NR              = 1, 3
PVCs OOS-MT             = 2
OAP GPL                 = 022-003-000
ALARM STATUS            = * 0344 PVC unavailable.
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

- If there are any PVCs, the X.25 link physical layer is good.
- If the problem persists, contact the SEAC to test from their equipment to the local synchronous modem.
- If the PVC is still not available, contact the [Customer Care Center](#).

### 0345 - All SEAS UAL sessions unavailable

This message indicates the X.25 User Application Layer (UAL) is not available. If all PVCs for the indicated X.25 link have failed, UAL is no longer available, or all UAL sessions are unavailable.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0345 ** SEAS X25 Link B1 All SEAS UAL sessions unavailable
```

**Alarm Level:** Major

#### Recovery

- Enter this command to determine the status of the OAP(s):

```
rept-stat-seas
```

Example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
                                GPL          PST          SST          AST
-----
SEAS SYSTEM                  IS-ANR       Restricted  -----
TDM TRM                      = 6          IS-NR       Active      -----
TDM TRM                      = 9          IS-NR       Active      -----
OAP                          = A 220-001-000 IS-NR       Active      -----
OAP                          = B          OOS-MT      Isolated    -----
X25 Link                     = A1         IS-NR       Active      -----
X25 Link                     = B1         OS-MT       Fault       -----
SEAS SYSTEM ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A ALARM STATUS = No Alarms.
OAP B ALARM STATUS = ** 0341 OAP unavailable
X25 ALARM STATUS = No Alarms.
X25 ALARM STATUS = ** 0345 All SEAS UAL sessions unavailable
X25 A1 PVCs IS-NR = 1,2,3
X25 A1 PVCs OOS-MT = ---
```

```
X25 B1 PVCs IS-NR = ---
X25 B1 PVCs OOS-MT = 1,2,3
Command Completed.
```

2. Contact the SEAC to verify the X.25 PVCs are correctly configured and activated.  
The SEAC should also deactivate and activate the X.25 link.
3. If the problem persists, reset the OAP by entering the `init-oap` command.  
The OAP comes back in-service within three minutes and the system clears the alarm.
4. If the problem persists, contact the SEAC to test from their equipment to the local synchronous modem.
5. If the X.25 UAL is still not available, contact the [Customer Care Center](#).

### 0346 - SEAS UAL session unavailable

This message indicates that the SEAS X.25 link UAL session on one PVC is not available.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0346 * SEAS X25 Link B1 SEAS UAL session unavailable
```

**Alarm Level:** Minor

#### Recovery

1. Enter this command to determine the status of the OAP(s):

```
rept-stat-seas
```

Example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
-----
                GPL          PST          SST          AST
SEAS SYSTEM                IS-ANR          Restricted          -----
TDM TRM          6                IS-NR          Active            -----
TDM TRM          9                IS-NR          Active            -----
OAP              A    220-001-000  IS-NR          Active            -----
OAP              B    -----    OOS-MT          Isolated          -----
X25 Link        A1                IS-NR          Active            -----
X25 Link        B1                OS-MT          Fault             -----
SEAS SYSTEM  ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A        ALARM STATUS = No Alarms.
OAP B        ALARM STATUS = ** 0341 OAP unavailable
X25          ALARM STATUS = No Alarms.
X25          ALARM STATUS = * 0346 SEAS UAL session unavailable
X25 A1 PVCs IS-NR = 1,2,3
X25 A1 PVCs OOS-MT = ---
X25 B1 PVCs IS-NR = ---
X25 B1 PVCs OOS-MT = 1,2,3
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

2. If the problem persists, contact the SEAC to test from their equipment to the local synchronous modem.
3. If the problem still persists, contact the [Customer Care Center](#).

**0347 - SEAS X.25 Link is available**

This message indicates that a previous problem with the X.25 link has been corrected.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0347 SEAS X.25 Link B1 SEAS X.25 Link is available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0348 - SEAS is at min service limit**

This message indicates that some part of the SEAS subsystem has failed. When there are two OAPs, this could mean that one OAP has failed, or some part of the path to the SEAC for that OAP has failed. When there is only one OAP with two X.25 links to the SEAC and two connections to the TDM serial ports, either one of the X.25 links has failed, or one of the serial port connections to the TDM has failed. One more failure in either case will cause the SEAS subsystem to fail.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0348 ** SEAS SYSTEM SEAS is at min service limit
```

**Alarm Level:** Major

**Recovery**

1. Determine the status of the OAP(s) by entering the following command:

```
rept-stat-seas
```

Example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
          GPL          PST          SST          AST
-----
SEAS SYSTEM                IS-ANR    Restricted    -----
TDM TRM          6          IS-NR      Active       -----
TDM TRM          9          IS-NR      Active       -----
OAP              A    220-001-000  IS-NR      Active       -----
OAP              B    -----    OOS-MT     Isolated    -----
X25 Link        A1          IS-NR      Active       -----
X25 Link        B1          OS-MT     Fault        -----
SEAS SYSTEM  ALARM STATUS = ** 0348 SEAS is at min service limit
OAP A        ALARM STATUS = No Alarms.
OAP B        ALARM STATUS = ** 0341 OAP unavailable
X25          ALARM STATUS = No Alarms.
X25          ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
X25 A1 PVCs  IS-NR      = 1,2,3
X25 A1 PVCs  OOS-MT    = ---
X25 B1 PVCs  IS-NR      = ---
X25 B1 PVCs  OOS-MT    = 1,2,3
```

Refer to the *Commands Manual* to interpret the output.

2. If 0341 OAP unavailable is displayed, follow recovery procedure [0341 - OAP Unavailable](#).

3. If 0343 SEAS X.25  
Link unavailable is displayed, follow recovery procedure [0343 - SEAS X.25 Link unavailable](#).
4. If 0354 OAP TDM Port unavailable is displayed, follow recovery procedure [0354 - One OAP terminal unavailable](#).
5. If the OAP(s) are out-of-service check the physical connections.  
See the for more information about these system components. If the connections are firmly seated, test and if necessary, replace the modem.
6. Check for any fuse alarms on the Fuse and Alarm Panel in the OAP frame.  
There are two 7.5 amp fuses for each OAP. The fuses for OAP1 are marked "Fuse 1A" and "Fuse 1B". The fuses for OAP2 are marked "Fuse 2A" and "Fuse 2B". If there is a fuse alarm, replace the fuses for the OAP that is unavailable. Also, make sure the two 10 amp breakers are not tripped.
7. Ensure that the other serial port devices are functioning by entering the following command:

```
rept-stat-trm
```

Example of the output:

```
RLGHNCXA03W 00-02-07 09:50:17 EST EAGLE 35.0.0
TRM  PST          SST          AST
 1   IS-NR        Active      -----
 2   IS-NR        Active      -----
 3   IS-NR        Active      -----
 4   OOS-MT-DSBLD  MANUAL     -----
 5   IS-NR        Active      -----
 6   IS-NR        Active      -----
 7   IS-NR        Active      -----
 8   IS-NR        Active      -----
 9   IS-NR        Active      -----
10   IS-NR        Active      -----
11   IS-NR        Active      -----
12   IS-NR        Active      -----
13   OOS-MT-DSBLD  MANUAL     -----
14   OOS-MT-DSBLD  MANUAL     -----
15   OOS-MT-DSBLD  MANUAL     -----
16   OOS-MT-DSBLD  MANUAL     -----
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

8. Enable the terminal port with the following command:  
`rst-trm:trm=x`  
where *x* is the OAP port number. If this action corrects the problem, you are done with this procedure.
9. Enter the following command to inhibit the unavailable OAP terminal displayed in the output from [Step 1](#):  
`inh-trm:trm=x`  
where *x* is the port number.  
**Note:** The force parameter is required for the last OAP terminal inhibited.
10. If the problem persists, enter the following command to reset the OAP:  
`init-oap:oap=x`  
where *x* is the OAP to be initialized. Verify that the OAP comes back in-service within five minutes and the system clears the alarm. If this clears the alarm, continue with [Step 14](#).

11. Enter the following command for the inhibited OAP terminal:  
`chg-trm:trm=x:type=none`  
 where *x* is the port number.
12. If the problem is still not corrected, reseal the TDM card.  
 If the OAP still does not respond, replace the TDM card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
13. Enter the following command for each OAP terminal inhibited:  
`chg-trm:trm=x:type=oap`  
 where *x* is the port number.
14. Enter the command to return the OAP terminals to the in-service state:  
`alw-trm:trm=x`  
 where *x* is the port number.
15. If the problem persists, contact the SEAC to test from their equipment to the local synchronous modem.
16. If the problem is still not corrected, contact the [Customer Care Center](#).

### 0349 - SEAS unavailable

This message indicates that the EAGLE 5 ISS system is unable to communicate with the SEAS subsystem.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0349 *C SEAS SYSTEM SEAS unavailable
```

**Alarm Level:** Critical

#### Recovery

1. Enter the following command to determine the status of the OAP(s):

```
rept-stat-seas
```

Following is an example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
-----
SEAS SYSTEM IS-ANR Restricted -----
TDM TRM 6 IS-NR Active -----
TDM TRM 9 IS-NR Active -----
OAP A 220-001-000 IS-NR Active -----
OAP B ----- OOS-MT Isolated -----
X25 Link A1 IS-NR Active -----
X25 Link B1 OS-MT Fault -----
SEAS SYSTEM ALARM STATUS = *C 0349 SEAS unavailable
OAP A ALARM STATUS = No Alarms.
OAP B ALARM STATUS = ** 0341 OAP unavailable
X25 ALARM STATUS = No Alarms.
X25 ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
X25 A1 PVCs IS-NR = 1,2,3
X25 A1 PVCs OOS-MT = ---
X25 B1 PVCs IS-NR = ---
```

```
X25 B1 PVCs OOS-MT = 1,2,3
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

2. If the OAP(s) are out-of-service, check the physical connections.  
See the *Installation Manual* for more information about these system components. If the connections are firmly seated, test and if necessary, replace the modem.
3. If 0341 OAP unavailable is displayed, follow recovery procedure [0341 - OAP Unavailable](#).
4. If 0342 SEAS UAL unavailable is displayed, follow recovery procedure [0342 - SEAS UAL unavailable](#).
5. If 0343 SEAS X.25 Link unavailable is displayed, follow recovery procedure [0343 - SEAS X.25 Link unavailable](#).
6. If 0345 All SEAS UAL sessions unavailable is displayed, follow recovery procedure [0345 - All SEAS UAL sessions unavailable](#).
7. If 0350 OAP terminals inhibited is displayed, follow recovery procedure [0350 - OAP terminals inhibited](#).
8. Check for any fuse alarms on the Fuse and Alarm Panel in the OAP frame.  
There are two 7.5 amp fuses for each OAP. The fuses for OAP1 are marked "Fuse 1A" and "Fuse 1B". The fuses for OAP2 are marked "Fuse 2A" and "Fuse 2B". If there is a fuse alarm, replace the fuses for the OAP that is unavailable. Also, make sure the two 10 amp breakers are not tripped.
9. Enter the following command to verify the status of the other serial port devices:

```
rept-stat-trm
```

Example of the output:

```
RLGHNCXA03W 00-02-07 09:50:17 EST EAGLE 35.0.0
TRM  PST          SST          AST
1     IS-NR          Active         -----
2     IS-NR          Active         -----
3     IS-NR          Active         -----
4     OOS-MT-DSBLD  MANUAL        -----
5     IS-NR          Active         -----
6     IS-NR          Active         -----
7     IS-NR          Active         -----
8     IS-NR          Active         -----
9     IS-NR          Active         -----
10    IS-NR          Active         -----
11    IS-NR          Active         -----
12    IS-NR          Active         -----
13    OOS-MT-DSBLD  MANUAL        -----
14    OOS-MT-DSBLD  MANUAL        -----
15    OOS-MT-DSBLD  MANUAL        -----
16    OOS-MT-DSBLD  MANUAL        -----
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

10. Enable the terminal port with the following command:

```
rst-trm:trm=x
```

where *x* is the serial port number. If this action corrects the problem, you are done with this procedure.

11. Enter the following command to inhibit the unavailable OAP terminal displayed in the output from [Step 1](#):

```
inh-trm:trm=x
```

where  $x$  is the port number.

**Note:** The force parameter is required for the last OAP terminal inhibited.

12. If the problem persists, enter this command to reset the OAP:

```
init-oap:oap=x
```

where  $x$  is the OAP to be initialized. Verify that the OAP comes back in-service within five minutes and the system clears the alarm. If this clears the alarm, continue with [Step 14](#).

13. Enter the following command for the inhibited OAP terminal:

```
chg-trm:trm=x:type=none
```

where  $x$  is the port number.

14. If the problem is still not corrected, reseal the TDM card.

If the OAP still does not respond, replace the TDM card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.

15. Enter the following command for each OAP terminal inhibited:

```
chg-trm:trm=x:type=oap
```

where  $x$  is the port number.

16. Enter the following command to return the OAP terminals to the in-service state:

```
alw-trm:trm=x
```

where  $x$  is the port number.

17. If the problem persists, contact the SEAC to test from their equipment to the local X.25 equipment.

18. If the OAP is still not available, contact the [Customer Care Center](#).

## 0350 - OAP terminals inhibited

This message indicates that the OAP terminals are inhibited.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0350 *C SEAS SYSTEM OAP terminals inhibited
```

**Alarm Level:** Critical

### Recovery

1. Enter the following command to determine which ports are inhibited:

```
rept-stat-seas
```

Following is an example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
          GPL          PST          SST          AST
-----
SEAS SYSTEM          IS-ANR          Restricted          -----
TDM TRM              6          IS-NR          Active          -----
TDM TRM              9          IS-NR          Active          -----
OAP                  A          220-001-000  IS-NR          Active          -----
```

```

OAP          B          ----- OOS-MT      Isolated      -----
X25 Link     A1          IS-NR      Active        -----
X25 Link     B1          OS-MT      Fault         -----
SEAS SYSTEM  ALARM STATUS = *C 0350 OAP terminals inhibited
OAP A        ALARM STATUS = No Alarms.
OAP B        ALARM STATUS = ** 0341 OAP unavailable
X25          ALARM STATUS = No Alarms.
X25          ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
X25 A1 PVCs  IS-NR      = 1,2,3
X25 A1 PVCs  OOS-MT     = ---
X25 B1 PVCs  IS-NR      = ---
X25 B1 PVCs  OOS-MT     = 1,2,3
Command Completed.

```

Refer to the *Commands Manual* to interpret the output.

2. Enter the following command to verify that the other serial port devices are functioning:

```
rept-stat-trm
```

Following is an example of the output:

```

RLGHNCXA03W 00-02-07 09:50:17 EST EAGLE 35.0.0
TRM  PST          SST          AST
 1   IS-NR        Active        -----
 2   IS-NR        Active        -----
 3   IS-NR        Active        ALMINH
 4   IS-NR        Active        -----
 5   OOS-MT-DSBLD Manual        -----
 6   IS-NR        Active        -----
 7   IS-NR        Active        -----
 8   IS-NR        Active        -----
 9   IS-NR        Active        -----
10   IS-NR        Active        -----
11   IS-NR        Active        ALMINH
12   IS-NR        Active        -----
13   IS-NR        Active        -----
14   IS-NR        Active        -----
15   IS-NR        Active        -----
16   IS-NR        Active        -----
Command Completed

```

Refer to the *Commands Manual* to interpret the output.

3. If only the SEAS port(s) are not functioning, enable the SEAS port(s) with the following command:

```
rst-trm:trm=x
```

where *x* is the OAP port number. If this action corrects the problem, you are done with this procedure.

4. Enter the following command to inhibit the unavailable OAP terminal displayed in the output from [Step 1](#):

```
inh-trm:trm=x
```

where *x* is the port number.

**Note:** The force parameter is required for the last OAP terminal inhibited.

5. Enter the following command for the inhibited OAP terminal:

```
chg-trm:trm=x:type=none
```

where *x* is the port number.

6. If the problem is still not corrected, reseal the TDM card.  
If the problem persists, replace the TDM card. Refer to the *Maintenance* manual for card removal/replacement procedures.
7. Enter the following command for each OAP terminal inhibited:  
`chg-trm:trm=x:type=oap`  
where *x* is the port number.
8. Enter the following command to return the OAP terminals to the in-service state:  
`alw-trm:trm=x`  
where *x* is the port number.

### 0351 - SEAS is available

This message indicates that a problem with SEAS system has been corrected.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0  
0100.0351 SEAS SYSTEM SEAS is available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0352 - SEAS is removed

This message indicates that the SEAS feature has been manually removed by removing both SEAS TDM ports.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0  
0100.0352 SEAS SYSTEM SEAS is removed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0353 - OAP is available

This indicates a previous problem with the OAP has been corrected.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0  
0100.0353 OAP A OAP is available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0354 - One OAP terminal unavailable

This message indicates that the OAP terminal specified in the output message is not available.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0354 ** OAP B One OAP terminal unavailable
```

**Alarm Level:** Major

#### Recovery

1. Enter the following command to determine which port is unavailable:

```
rept-stat-seas
```

Following is an example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST EAGLE 35.0.0
                GPL          PST          SST          AST
-----
SEAS SYSTEM                IS-ANR          Restricted     -----
TDM TRM                    6              IS-NR          Active         -----
TDM TRM                    9              IS-NR          Active         -----
OAP A                      220-001-000    IS-NR          Active         -----
OAP B                      -----        OOS-MT         Isolated       -----
X25 Link                   A1             IS-NR          Active         -----
X25 Link                   B1             OS-MT          Fault          -----
SEAS SYSTEM ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A ALARM STATUS = No Alarms.
OAP B ALARM STATUS = ** 0354 One OAP terminal unavailable
X25 ALARM STATUS = No Alarms.
X25 ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
X25 A1 PVCs IS-NR = 1,2,3
X25 A1 PVCs OOS-MT = ---
X25 B1 PVCs IS-NR = ---
X25 B1 PVCs OOS-MT = 1,2,3
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

2. Enter the following command to verify that the other ports are functioning:

```
rept-stat-trm
```

Following is an example of the output:

```
RLGHNCXA03W 00-02-07 09:50:17 EST EAGLE 35.0.0
TRM PST          SST          AST
1 IS-NR          Active     -----
2 IS-NR          Active     -----
3 IS-NR          Active     -----
4 OOS-MT-DSBLD  MANUAL    -----
5 IS-NR          Active     -----
6 IS-NR          Active     -----
7 IS-NR          Active     -----
8 IS-NR          Active     -----
9 IS-NR          Active     -----
10 IS-NR         Active     -----
11 IS-NR         Active     -----
12 IS-NR         Active     -----
```

```

13   OOS-MT-DSBLD   MANUAL   -----
14   OOS-MT-DSBLD   MANUAL   -----
15   OOS-MT-DSBLD   MANUAL   -----
16   OOS-MT-DSBLD   MANUAL   -----
Command Completed.

```

Refer to the *Commands Manual* to interpret the output.

3. Enable the terminal port with the following command:

```
rst-trm:trm=x
```

where *x* is the serial port number. If this action corrects the problem, you are done with this procedure.

4. Check the physical connections between the OAP and the system.

Make sure the connectors are firmly seated. If this action corrects the problem, you are done with this procedure.

5. Enter the following command to inhibit the unavailable OAP terminal displayed in the output from [Step 1](#):

```
inh-trm:trm=x
```

where *x* is the port number.

**Note:** The force parameter is required for the last OAP terminal inhibited.

6. If the problem persists, enter the following command to reset the OAP:

```
init-oap:oap=x
```

where *x* is the OAP to be initialized. Verify that the OAP comes back in-service within five minutes and the system clears the alarm. If this clears the alarm, continue with [Step 10](#).

7. Enter the following command for the inhibited OAP terminal:

```
chg-trm:trm=x:type=none
```

where *x* is the port number.

8. If the problem is still not corrected, reseal the TDM card.

If the OAP still does not respond, replace the TDM card. Refer to the *Maintenance* manual for card removal/replacement procedures.

9. Enter the following command for each OAP terminal inhibited:

```
chg-trm:trm=x:type=oap
```

where *x* is the port number.

10. Enter the following command to return the OAP terminals to the in-service state:

```
alw-trm:trm=x
```

where *x* is the port number.

11. If the problem is still not corrected, contact the [Customer Care Center](#).

## 0355 - LSMS is available

All communication paths are complete to the LSMS.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0355 LSMS SYSTEM LSMS is available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous condition has been corrected.

No further action is necessary.

**0356 - LSMS is unavailable**

There are no communication paths available to the LSMS. This condition is reached when all OAP terminals are manually inhibited or all LSMS associations are down.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0356 *C LSMS SYSTEM LSMS is unavailable
```

**Alarm Level:** Critical

**Recovery**

1. Enter the command to verify the status of the terminals:

```
rept-stat-trm
```

Example of the output:

```
RLGHNCXA03W 00-02-07 09:50:17 EST EAGLE 35.0.0
TRM  PST          SST          AST
1    IS-NR         Active      -----
2    IS-NR         Active      -----
3    IS-NR         Active      -----
4    OOS-MT-DSBLD  MANUAL     -----
5    IS-NR         Active      -----
6    IS-NR         Active      -----
7    IS-NR         Active      -----
8    IS-NR         Active      -----
9    IS-NR         Active      -----
10   IS-NR         Active      -----
11   IS-NR         Active      -----
12   IS-NR         Active      -----
13   OOS-MT-DSBLD  MANUAL     -----
14   OOS-MT-DSBLD  MANUAL     -----
15   OOS-MT-DSBLD  MANUAL     -----
16   OOS-MT-DSBLD  MANUAL     -----
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

2. Enable the terminal port with the following command:

```
alw-trm:trm=x
```

where *x* is the serial port number. If this action corrects the problem, you are done with this procedure.

3. Check the physical connections between the OAP and the LSMS.  
Make sure the connectors are firmly seated.

4. Check the physical connections between the OAP and the system.  
Make sure the connectors are firmly seated.

5. Enter the command to verify the status of the LSMS:

```
rept-stat-lsms
```

Sample output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST Release 31.3.0
                                GPL          PST          SST          AST
-----
LSMS SYSTEM                IS-ANR      Restricted  -----
TDM TRM                    6          IS-NR      Active      -----
OAP                        A          220-001-000 OOS-MT     Isolated   -----
OAP                        B          -----   OOS-MT     Isolated   -----
Q.3 Assoc                 A1         IS-NR      Active     -----
Q.3 Assoc                 B1         OS-MT     Fault      -----
LSMS SYSTEM ALARM STATUS = *C 0356 LSMS is unavailable
OAP A        ALARM STATUS = No Alarms.
OAP B        ALARM STATUS = ** 0341 OAP unavailable
Q.3 Assoc A1 ALARM STATUS = No Alarms.
Q.3 Assoc B1 ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

6. If the problem still persists, reset the OAP by entering the command:

```
init-oap:oap=x
```

where *x* is *a*, *b*, or *both*. See the *Commands Manual* for the correct usage. This procedure is complete if the OAP comes back in-service within five minutes and the system clears the alarm.

7. Enter the command to verify the status of the LSMS:

```
rept-stat-lsms
```

Refer to [Step 5](#) for a sample output.

8. Enter the command to inhibit the unavailable OAP terminal displayed in the output from [Step 1](#):

```
inh-trm:trm=x
```

where *x* is the port number.

**Note:** The force parameter is required for the last OAP terminal inhibited.

9. Enter the command for the inhibited OAP terminal:

```
chg-trm:trm=x:type=none
```

where *x* is the port number.

10. If the problem is still not corrected, reseal the TDM card.

If the OAP still does not respond, replace the TDM card. Refer to the *Maintenance* manual for card removal/replacement procedures.

11. Enter the command for each OAP terminal inhibited:

```
chg-trm:trm=x:type=oap
```

where *x* is the port number.

12. Enter this command to return the OAP terminals to the in-service state:

```
alw-trm:trm=x
```

where x is the port number.

13. Enter the command to verify the status of the LSMS:

```
rept-stat-lsms
```

Refer to [Step 5](#) for a sample output.

14. If the LSMS is still not available, contact the [Customer Care Center](#).

### 0357 - All OAP terminals are removed

The OAP terminals have been modified to another type using the chg-trm command.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0357 LSMS SYSTEM All OAP terminals are removed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0358 - LSMS connection unavailable

An LSMS connection is not available.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0358 ** LSMS Q.3 Assoc. A1 LSMS connection unavailable
```

**Alarm Level:** Major

#### Recovery

1. Check the physical connections between the OAP and the LSMS.  
Make sure the connectors are firmly seated.
2. Enter the following command to verify the status of the LSMS:

```
rept-stat-lsms
```

A sample output follows:

```
RLGHNCXA03W 00-04-17 14:59:11 EST Release 31.3.0
                                GPL          PST          SST          AST
-----
LSMS SYSTEM                    IS-ANR          Restricted     -----
TDM TRM                        6              IS-NR          Active         -----
OAP                             A      220-001-000  OOS-MT         Isolated      -----
OAP                             B      -----      OOS-MT         Isolated      -----
Q.3 Assoc                      A1             IS-NR          Active         -----
Q.3 Assoc                      B1             OS-MT          Fault          -----
LSMS SYSTEM  ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A        ALARM STATUS = No Alarms.
OAP B        ALARM STATUS = ** 0341 OAP unavailable
Q.3 Assoc A1 ALARM STATUS = No Alarms.
```

```
Q.3 Assoc B1 ALARM STATUS = ** 0358 LSMS connection unavailable
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

3. If the problem still persists, reset the OAP by entering the following command:

```
init-oap:oap=x
```

where  $x$  is  $a, b$  or  $both$ . See the *Commands Manual* for the correct usage. This procedure is complete if the OAP comes back in-service within three minutes and the system clears the alarm.

4. Enter the following command to verify the status of the LSMS:

```
rept-stat-lsms
```

Refer to [Step 2](#) for a sample output.

5. Enter the following command to inhibit the unavailable OAP terminal displayed in the output from [Step 1](#):

```
inh-trm:trm=x where x is the port number.
```

**Note:** The force parameter is required for the last OAP terminal inhibited.

6. Enter the following command for the inhibited OAP terminal:

```
chg-trm:trm=x:type=none
```

where  $x$  is the port number.

7. If the problem is still not corrected, reseal the TDM card.

If the OAP still does not respond, replace the TDM card. Refer to the *Maintenance* manual for card removal/replacement procedures.

8. Enter the following command for each OAP terminal inhibited:

```
chg-trm:trm=x:type=oap
```

where  $x$  is the port number.

9. Enter the following command to return the OAP terminals to the in-service state:

```
alw-trm:trm=x
```

where  $x$  is the port number.

10. Enter the following command to verify the status of the LSMS:

```
rept-stat-lsms
```

Refer to [Step 2](#) for a sample output.

11. If the LSMS connection is still not available, contact the [Customer Care Center](#).

### 0359 - LSMS connection available

A LSMS connection is available.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0359 LSMS Q.3 Assoc. A1 LSMS connection available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0360 - EMS Agent unavailable

An EMS agent is not available.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0360 ** OAP B EMS Agent unavailable
```

**Alarm Level:** Major

#### Recovery

1. Reset the OAP by entering the following command:

```
init-oap:oap=x
```

where *x* is *a*, *b*, or *both*. Refer to the *Commands Manual* for the correct usage. This procedure is complete if the OAP comes back in-service within five minutes and the system clears the alarm.

2. Enter the following command to determine the reason for the failure: `rept-stat-lsms`

Following is an example of the output:

```
RLGHNCXA03W 00-04-17 14:59:11 EST Release 31.3.0
                        GPL          PST          SST          AST
-----
LSMS SYSTEM           IS-ANR          Restricted  -----
TDM TRM                6              IS-NR          Active      -----
OAP                    A      220-001-000  OOS-MT        Isolated   -----
OAP                    B      -----      OOS-MT        Isolated   -----
Q.3 Assoc             A1              IS-NR          Active      -----
Q.3 Assoc             B1              OS-MT          Fault       -----
LSMS SYSTEM ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A          ALARM STATUS = No Alarms.
OAP B          ALARM STATUS = ** 0360 EMS Agent unavailable
Q.3 Assoc A1  ALARM STATUS = No Alarms.
Q.3 Assoc B1  ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

3. Enter the following command to inhibit the unavailable OAP terminal displayed in the output from Step 2:

```
inh-trm:trm=x
```

where *x* is the port number.

**Note:** The force parameter is required for the last OAP terminal inhibited.

4. Enter the following command for the inhibited OAP terminal:

```
chg-trm:trm=x:type=none
```

where *x* is the port number.

5. If the problem is still not corrected, reseal the TDM card.

If the OAP still does not respond, replace the TDM card. Refer to the *Maintenance* manual for card removal/replacement procedures.

6. Enter the following command for each OAP terminal inhibited:

```
chg-trm:trm=x:type=oap
```

where *x* is the port number.

7. Enter the following command to return the OAP terminals to the in-service state:

```
alw-trm:trm=x
```

where *x* is the port number.

8. If the EMS agent is still not available, contact the [Customer Care Center](#).

### 0361 - EMS Agent available

An EMS agent is available.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0361 OAP A EMS Agent available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0362 - LSMS is at min. service limit

Only one communication path is available to the LSMS.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
** 0014.0362 ** LSMS SYSTEM LSMS is at min. service limit
```

**Alarm Level:** Major

#### Recovery

1. Enter the following command to determine the reason for the failure:

```
rept-stat-lsms
```

Following is an example of the output:

```

                                GPL          PST          SST          AST
RLGHNCXA03W 00-04-17 14:59:11 EST Release 31.3.0
-----
LSMS SYSTEM                    IS-ANR      Restricted  -----
TDM TRM                         6          IS-NR      Active     -----
OAP                             A          220-001-000 OOS-MT     Isolated  -----
OAP                             B          -----   OOS-MT     Isolated  -----
Q.3 Assoc                       A1         IS-NR      Active     -----
Q.3 Assoc                       B1         OS-MT      Fault      -----
LSMS SYSTEM  ALARM STATUS = ** 0362 LSMS is at min service limit
OAP A        ALARM STATUS = No Alarms.
OAP B        ALARM STATUS = ** 0341 OAP unavailable
Q.3 Assoc A1 ALARM STATUS = No Alarms.
Q.3 Assoc B1 ALARM STATUS = ** 0358 LSMS Q.3 association unavailable
Command Completed.
```

Refer to the *Commands Manual* to interpret the output.

2. If 0341 OAP unavailable is displayed, follow recovery procedure [0341 - OAP Unavailable](#).
3. If 0358 LSMS Q.3 association unavailable is displayed, follow recovery procedure [0358 - LSMS connection unavailable](#).
4. If 0354 OAP TDM Port unavailable is displayed, follow recovery procedure [0354 - One OAP terminal unavailable](#).
5. If the problem is not solved, contact the [Customer Care Center](#).

### 0363 - OAP filesystem full

One of the OAP file systems has exceeded a 95% threshold.

#### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0363 * OAP A OAP filesystem full.
```

**Alarm Level:** Minor

#### Recovery

Contact the [Customer Care Center](#).

### 0364 - Config. Data checksum mismatch

This indicates the OAP configuration data does not match the OAP configuration data stored in the system database. There is a mismatch between the system and OAP databases.

#### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
* 0014.0364 * OAP A Config. Data checksum mismatch
```

**Alarm Level:** Minor

#### Recovery

1. Enter the following command to retrieve the OAP configuration data stored in the system:

```
rtrv-oap-config
```

The output of the `rtrv-oap-config` command displays different fields depending on whether the SEAS feature is on, the LNP feature is on, or both features are on. The following output example shows both the SEAS and LNP features on.

```
rtrv-oap-config
RLGHNCXA03W 99-01-07 00:57:31 EST EAGLE 35.0.0
OAP CONFIGURATION REPORT
DATA                OAP A                OAP B
Hostname            tekelec-8            tekelec-9
IP Address          128.132.064.015     128.132.064.016
IP Netmask          <Not Configured>    <Not Configured>
Default Router      <Not Configured>    <Not Configured>
Config              dual
SEAC CLLI           SEASNJPYRRC         SEASNJPYRRC
X25 Packet Size     7                    7
X25 Mode            DTE                  DTE
Active LSMS         shadow               shadow
Main LSMS NSAP      198.089.039.022     198.089.039.022
Main LSMS SSEL      emss                 emss
Main LSMS PSEL      emsp                 emsp
```

```
Shadow LSMS NSAP 198.089.039.023 198.089.039.023
Shadow LSMS SSEL emss emss
Shadow LSMS PSEL emsp emsp
;
```

- Review the retrieved information, looking for errors or unprovisioned parameters.

*Table 5: OAP Configuration Parameters* lists OAP configuration parameters from the above output that must be provisioned if a given feature is on.

**Table 5: OAP Configuration Parameters**

| Output          | Legend                                                                                                                         | Feature      |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------|--------------|
| Hostname        | Host name of OAP A or OAP B                                                                                                    | LNP or SEAS  |
| IP Address      | IP address of OAP A or OAP B                                                                                                   | LNP          |
| IP Netmask      | The netmask for OAP A or OAP B                                                                                                 | Not required |
| Default Router  | The IP address of the default router assigned to OAP A or OAP B                                                                | Not required |
| Config          | The number of OAPs configured (single or dual)                                                                                 | LNP or SEAS  |
| SEAC CLLI       | The common language location identifier (CLLI) of the SEAC to which the OAP connects.                                          | SEAS         |
| X25 Packet Size | The X.25 package size for the link to the SEAC (7 or 8)                                                                        | SEAS         |
| X25 Mode        | The mode of the X.25 link to the SEAC (DTE or DTC)                                                                             | SEAS         |
| Active LSMS     | The LSMS associated with the OAP (main or shadow)                                                                              | LNP          |
| Main LSMS NSAP  | The network service access point of the main LSMS<br><br>(If <code>l sms=shadow</code> , this parameter set is not mandatory.) | LNP          |

| Output           | Legend                                                                                                                        | Feature |
|------------------|-------------------------------------------------------------------------------------------------------------------------------|---------|
| Main LSMS SSEL   | The session selector of the main LSMS<br><br>(If <code>lsms=shadow</code> , this parameter set is not mandatory.)             | LNP     |
| Main LSMS PSEL   | The presentation selector of the main LSMS<br><br>(If <code>lsms=shadow</code> , this parameter set is not mandatory.)        | LNP     |
| Shadow LSMS NSAP | The network service access point of the shadow LSMS<br><br>(If <code>lsms=main</code> , this parameter set is not mandatory.) | LNP     |
| Shadow LSMS SSEL | The session selector of the shadow LSMS<br><br>(If <code>lsms=main</code> , this parameter set is not mandatory.)             | LNP     |
| Shadow LSMS PSEL | The presentation selector of the shadow LSMS<br><br>(If <code>lsms=main</code> , this parameter set is not mandatory.)        | LNP     |

**Note:** If you find no errors or provision omissions, go to [Step 4](#). If you find errors or provision omissions, contact your IS department to obtain the correct values and contact the [Customer Care Center](#).

- Enter the following command to update the OAP database:  
`act-oap-config`
- If the fault does not clear, contact the [Customer Care Center](#).

### 0365 - Config. Data checksum alarm cleared

This indicates that the system databases once out of sync are now back in sync.

#### Example

```
RLGHNCXA21W 94-02-07 12:01:43 EST EAGLE 35.0.0
0014.0365 OAP A Config. Data checksum alarm cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0366 - Temp Key(s) expiration alarm cleared**

This message indicates that there are no temporary keys currently in the expired state, and the alarm condition, specified by message “0368 - Temp Key(s) have expired,” has been cleared.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 5.0.0-32.0.0
0100.0366     SYSTEM     Temp Key(s) expiration alarm cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**Note:** Further access to this controlled feature requires the purchase of a permanent key.

**0367 - Temp Key(s) expiring soon**

This alarm indicates that one or more temporary keys used to enable a controlled feature will expire within the next seven days.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 5.0.0-32.0.0
** 0100.0367     SYSTEM     Temp Key(s) expiring soon
```

**Alarm Level:** Major

**Recovery**

1. Enter the following command to retrieve information about controlled features:

```
rtrv-ctrl-feat:enable=temp
```

The output of the `rtrv-ctrl-feat:enable=temp` command displays information about the number of days left for temporarily enabled features.

Following is an example of the output:

```
The following features have been temporarily enabled:
RLGHNCXA03W 99-01-07 00:57:31 EST EAGLE 5.0.0-32.0.0
Feature Name      Partnum      Status Name  Quantity      Trial Period Left
TPS 893000140 on 4000 6 days 5 hrs 3 mins
```

2. If you do nothing within the remaining trial period, the critical alarm, “0368 - Temp Key(s) have expired” will display when the trial period expires.
3. If you wish to acquire this feature permanently, you can purchase it from Tekelec.  
The alarm will be cleared when the purchased feature is enabled using the `enable-ctrl-feat` command.

**0368 - Temp Key(s) have expired**

This alarm indicates that one or more temporary keys used to enable a controlled feature have expired.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 5.0.0-32.0.0
*C 0100.0368 SYSTEM Temp Key(s) have expired
```

**Alarm Level:** Critical

**Recovery**

1. Enter the following command to retrieve information about controlled features:

```
rtrv-ctrl-feat:expired=yes
```

The output of the `rtrv-ctrl-feat :expired=yes` command displays information about expired temporarily enabled features.

Following is an example of the output:

```
RLGHNCXA03W 99-01-07 00:57:31 EST EAGLE 5.0.0-32.0.0
The following features have expired temporary keys:
Feature Name          Part Num
TPS 8930000140
```

2. You can enter the `chg-ctrl-feat:partnum=893xxxxxx:alarm=clear` command to clear this alarm.
3. If you wish to acquire this feature permanently, you can purchase it from Tekelec and enable it using the `enable-ctrl-feat` command.  
The alarm will clear when the purchased feature is installed with a permanent key.

**0369 - REPT-T1F:FAC-T1 unavailable**

There is a problem at the far end and the far end is not communicating with the EAGLE 5 ISS.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0369 ** T1PORT 1201,2 REPT-T1F:FAC-T1 unavailable
```

**Alarm Level:** Major

**Recovery**

Contact the far-end office to determine the cause and to correct the problem.

**0370 - Critical Platform Failure(s)**

This message indicates the application running in the MPS server has detected a critical platform failure. The Alarm Data in the message contains a 16-character hexadecimal string in the format of `h'1xxxxxxxxxxxxxx'`. This alarm will be reset when UAM #250, MPS Available is issued.

**Example**

```
station1234 00-09-30 16:28:08 EST EAGLE 35.0.0
*C 0259.0370 *C MPS B Critical Platform Failure(s)
ALARM DATA = h'1000000000000008'
```

**Alarm Level:** Critical

**Recovery**

1. To decode the ALARM DATA included in this alarm, write down the Alarm Data string.
2. To decode the alarm and for the correct procedure to solve the problem, refer to the *MPS Platform Software and Maintenance Manual*.
3. This alarm will be reset when the problem is resolved and you receive UIM #250 MPS Available.

### 0371 - Critical Application Failure(s)

This message indicates the application running in the MPS server has detected a critical application failure. The Alarm Data in the message contains a 16-character hexadecimal string in the format of h'2xxxxxxxxxxxxxx'. This alarm will be reset when UAM #250, MPS Available is issued.

**Example**

```
station1234 00-09-30 16:28:08 EST EAGLE 35.0.0
*C 0259.0371 *C MPS B Critical Application Failure(s)
ALARM DATA = h'2000000000000001'
```

**Alarm Level:** Critical

**Recovery**

1. To decode the ALARM DATA included in this alarm, write down the Alarm Data string.
2. To decode the alarm and for the correct procedure to solve the problem, refer to the *MPS Platform Software and Maintenance Manual*.
3. This alarm will be reset when the problem is resolved and you receive UIM #250 MPS Available.

### 0372 - Major Platform Failure(s)

This message indicates the application running in the MPS server has detected a major platform failure. The Alarm Data in the message contains a 16-character hexadecimal string in the format of h'3xxxxxxxxxxxxxx'. This alarm will be reset when UAM #250, MPS Available is issued.

**Example**

```
station1234 00-09-30 16:28:08 EST EAGLE 35.0.0
** 0259.0372 ** MPS B Major Platform Failure(s)
ALARM DATA = h'3000000000000002'
```

**Alarm Level:** Major

**Recovery**

1. To decode the ALARM DATA included in this alarm, write down the Alarm Data string.
2. To decode the alarm and for the correct procedure to solve the problem, refer to the *MPS Platform Software and Maintenance Manual*.
3. This alarm will be reset when the problem is resolved and you receive UIM #250 MPS Available.

**0373 - Major Application Failure(s)**

This message indicates the application running in the MPS server has detected a major application failure. The Alarm Data in the message contains a 16-character hexadecimal string in the format of h'4xxxxxxxxxxxxx'. This alarm will be reset when UAM #250, MPS Available is issued.

**Example**

```
station1234 00-09-30 16:28:08 EST EAGLE 35.0.0
** 0259.0373 ** MPS B Major Application Failure(s)
ALARM DATA = h'4000000000000008'
```

**Alarm Level:** Major

**Recovery**

1. To decode the ALARM DATA included in this alarm, write down the Alarm Data string.
2. To decode the alarm and for the correct procedure to solve the problem, refer to the *MPS Platform Software and Maintenance Manual*.
3. This alarm will be reset when the problem is resolved and you receive UIM #250 MPS Available.

**0374 - Minor Platform Failure(s)**

This message indicates the application running in the MPS server has detected a minor platform failure. The Alarm Data in the message contains a 16-character hexadecimal string in the format of h'5xxxxxxxxxxxxx'. This alarm will be reset when UAM #250, MPS Available is issued.

**Example**

```
station1234 00-09-30 16:28:08 EST EAGLE 35.0.0
* 0259.0374 * MPS B Minor Platform Failure(s)
ALARM DATA = h'5000000000000004'
```

**Alarm Level:** Minor

**Recovery**

1. To decode the ALARM DATA included in this alarm, write down the Alarm Data string.
2. To decode the alarm and for the correct procedure to solve the problem, refer to the *MPS Platform Software and Maintenance Manual*.
3. This alarm will be reset when the problem is resolved and you receive UIM #250 MPS Available.

**0375 - Minor Application Failure(s)**

This message indicates the application running in the MPS server has detected a minor application failure. The Alarm Data in the message contains a 16-character hexadecimal string in the format of h'6xxxxxxxxxxxxx'. This alarm will be reset when UAM #250, MPS Available is issued.

**Example**

```
station1234 00-09-30 16:28:08 EST EAGLE 35.0.0
* 0259.0375 * MPS B Minor Application Failure(s)
ALARM DATA = h'6000000000000001'
```

**Alarm Level:** Minor

**Recovery**

1. To decode the ALARM DATA included in this alarm, write down the Alarm Data string.
2. To decode the alarm and for the correct procedure to solve the problem, refer to the *MPS Platform Software and Maintenance Manual*.
3. This alarm will be reset when the problem is resolved and you receive UIM #250 MPS Available.

### 0376 - REPT-T1F:FAC-T1 LOS failure

No signal is being received on the T1 Port.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
** 0014.0376 ** T1PORT 1201,2 REPT-T1F:FAC-T1 LOS failure
```

**Alarm Level:** Major

#### Recovery

Check the physical connections.

### 0377 - REPT-T1F:FAC-T1 LOF failure

The 7-bit frame alignment signal does not match the pattern the EAGLE 5 ISS is expecting.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
** 0014.0377 ** T1PORT 1201,2 REPT-T1F:FAC-T1 LOF failure
```

**Alarm Level:** Major

#### Recovery

Contact the far-end office to correct their framing problem.

### 0378 - REPT-T1F:FAC-T1 Remote Alarm

This indicates there is some type of failure on the far end.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
** 0014.0378 ** T1PORT 1201,2 REPT-T1F:FAC-T1 Remote Alarm
```

**Alarm Level:** Major

#### Recovery

Contact the far-end office to determine the cause and correct the problem.

### 0379 - REPT-T1F:FAC-T1 Alarm

The far end is transmitting an alarm indication signal (AIS) due to an excessive bit error rate, loss of signal, or loss of frame.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
** 0014.0379 ** T1PORT 1201,2 REPT-T1F:FAC-T1 Alarm
```

**Alarm Level:** Major

**Recovery**

Contact the far-end office to determine the cause of the AIS and to correct the problem.

**0380 - RCVRY-T1F:FAC-T1 available**

The T1 port 1 is back in-service.

**Example**

```
RLGHNCXA21W 00-11-07 11:02:30 EST EAGLE 35.0.0
0014.0380 T1PORT 1201,2 RCVRY-T1F:FAC-T1 available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0381 - REPT-E1F:FAC-E1 LOS failure**

No signal is being received on the signaling link.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0381 ** E1PORT 1201,2 REPT-E1F:FAC-E1 LOS failure
```

**Alarm Level:** Major

**Recovery**

Check the physical connections.

**0382 - REPT-E1F:FAC-E1 LOF failure**

The 7-bit frame alignment signal does not match the pattern the EAGLE 5 ISS is expecting.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0382 ** E1PORT 1201,2 REPT-E1F:FAC-E1 LOF failure
```

**Alarm Level:** Major

**Recovery**

Contact the far-end office to correct their framing problem.

**0383 - REPT-E1F:FAC-E1 AIS detected**

The far end is transmitting an alarm indication signal (AIS) due to an excessive bit error rate, loss of signal, or loss of frame.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0383 ** E1PORT 1201,2 REPT-E1F:FAC-E1 AIS detected
```

**Alarm Level:** Major

**Recovery**

Contact the far-end office to determine the cause of the AIS and to correct the problem.

**0384 - REPT-E1F:FAC-E1 Far End Failure**

This indicates there is some type of failure on the far end.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0384 ** E1PORT 1201,2 REPT-E1F:FAC-E1 Far End Failure
```

**Alarm Level:** Major

**Recovery**

Contact the far-end office to determine the cause and to correct the problem.

**0385 - REPT-E1F:FAC-E1 10E-3 BER failed**

A framing bit error rate is maintained for in-service links because the error rate is high.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0385 ** E1PORT 1201,2 REPT-E1F:FAC-E1 10E-3 BER failed
```

**Alarm Level:** Major

**Recovery**

Contact the far-end office to determine the cause of the high framing bit error rate.

**0386 - RCVRY-E1F:FAC-E1 available**

The E1 port 1 is back in-service.

**Example**

```
RLGHNCXA21W 00-11-07 11:02:30 EST EAGLE 35.0.0
0014.0386 E1PORT 1201,2 RCVRY-E1F:FAC-E1 available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0387- REPT-E1F:FAC-E1 unavailable**

There is a problem at the far end and the far end is not communicating with the EAGLE 5 ISS.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0387 ** E1PORT 1201,2 REPT-E1F:FAC-E1 unavailable
```

**Alarm Level:** Major

**Recovery**

Contact the far-end office to determine the cause and to correct the problem.

### 0388 - Illegal Address Error has Cleared

This message indicates the clearing of a prior illegal address error. Previously, the HMUX-assigned shelf ID address received from OAM did not match the value read from the Assigned Shelf Address Register, resulting in major alarm UAM #0390. This message shows the previous alarm has cleared.

#### Example

```
station1234 00-11-30 16:28:08 EST EAGLE 35.0.0
0012.0388      CARD 1109 HMUX   Illegal Address Error has Cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault, which was indicated by UAM #0390, has been corrected.

No further action is necessary.

### 0389 - Card Responding Normally

This message indicates the clearing of a prior card problem.

#### Example

```
0014.0389 CARD 1201 Card Responding Normally
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0390 - Illegal Address Error

This message indicates an HMUX (High Speed Multiplexer) illegal address error. The ATH (Application Trouble Handler) displays this alarm when an HMUX-assigned shelf ID address, which was received from OAM and written to the Assigned Shelf Address Register, did not match the value read from the Assigned Shelf Address Register. Furthermore, the error was not corrected after an automatic attempt to correct the address discrepancy.

#### Example

```
station1234 00-11-30 16:28:08 EST EAGLE 35.0.0
** 0012.0390 ** CARD 1109 HMUX Illegal Address Error
```

**Alarm Level:** Major

#### Recovery

1. Reset the HMUX card in question by entering the command:

```
init-mux:loc=xy09 (or loc=xy10)
```

This command resets the card, but it does not take down the IMT bus on which the card resides; operation of the bus is unaffected by this command.

2. If the problem persists, then you should reseat the HMUX card in question.  
Remember that this action will take down the IMT bus of the HMUX card.

3. If the problem remains, the card must be replaced.  
Contact the [Customer Care Center](#).

### 0391 - Card not responding Error

This message indicates an HMUX (High Speed Multiplexer)/HIPR (High-Speed IMT Packet Router) is not responding. This alarm is displayed when an HMUX/HIPR in a provisioned shelf card does not respond.

#### Example

```
station1234 00-11-30 16:28:08 EST EAGLE 35.0.0
** 0012.0391 ** CARD 1109 HIPR Card not responding Error
```

**Alarm Level:** Major

#### Recovery

1. Reset the HMUX/HIPR card in question by entering the command:  
`init-mux:loc=xy09` (or `loc=xy10`)  
This command resets the card, but it does not take down the IMT bus on which the card resides; operation of the bus is unaffected by this command.
2. If the problem persists, then you should reseat the HMUX/HIPR card in question.  
Remember that this action will take down the IMT bus of the HMUX/HIPR card.
3. If the problem remains, the card must be replaced.  
Contact the [Customer Care Center](#).

### 0392 - OA&M IP Security feature is OFF

The Eagle OA&M IP Security Enhancements Feature is not turned on. One of the following occurred: and OAM init, or OAM role change, or the `chg-ctrl-feat` command turned the feature off.

With this feature not operating, you do not have the tools to securely pass data across an otherwise non-secure network. Until the Eagle OA&M IP Security Enhancements Feature is restored, the Eagle cannot provide secure connections from approved clients, and does not protect sensitive passwords and information while in transit between the Eagle and a host.

#### Example

```
RLGHNCXA21W 03-03-03 12:01:43 EST EAGLE 35.0.0
** 0047.0392 ** SECURITY SYSTEM OA&M IP Security feature status is OFF
```

**Alarm Level:** Major

#### Recovery

To restore the OA&M IP Security Enhancements feature, you turn it on permanently.

To turn the feature on, use the command.

```
enable-ctrl-feat
```

### 0393 - OA&M IP Security feature is ON

The Eagle OA&M IP Security Enhancements Feature is turned on. This UAM is an informational message that confirms that the feature is restored to operational status.

With this feature operating, you have the tools to securely pass data across an otherwise non-secure network. With the Eagle OA&M IP Security Enhancements Feature operational, the Eagle can provide secure connections from approved clients, and protects sensitive passwords and information while in transit between the Eagle and a host.

#### Example

```
RLGHNCXA21W 03-03-03 12:01:43 EST EAGLE 35.0.0
0047.0393 SECURITY SYSTEM OA&M IP Security feature status is ON
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates that the feature previously was OFF and now has been turned ON.

No further action is necessary.

### 0394 - INP Subsystem is available

This message indicates that a problem with the INP subsystem has been corrected.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
0056.0394 INP SYSTEM INP Subsystem is available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0395 - INP Subsystem is not available

The INP subsystem is not available. There are no IS-NR VSCCP cards associated with this INP subsystem. The INP subsystem was not taken off-line via command.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
*C 0056.0395 *C INP SYSTEM INP Subsystem is not available
```

**Alarm Level:** Critical

#### Recovery

1. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-mps`
2. Enter the following command to move the VSCCP cards to an ACTIVE status if loading is successful:  
`rst-card:loc=xxxx`  
where xxxx is the location of the OOS-MT-DSBLD VSCCP card(s) identified in [Step 1](#).

3. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-mps`
4. Verify the VSCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0396 - INP Subsystem is disabled

The INP subsystem has been manually disabled using the `inh-map-ss` command.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
*C 0056.0396 *C INP SYSTEM      INP Subsystem is disabled
```

**Alarm Level:** Critical

#### Recovery

1. Enter this command to verify the status and location of the INP subsystem cards:  
`rept-stat-mps`
2. Enter this command to reserve the subsystem number and to change the state of the INP subsystem status to on-line:  
`ent-ss-appl:appl=inp:ssn=xx:stat=online`  
where `xx` is primary subsystem number.
3. Enter this command to change the state of the INP subsystem to on-line:  
`alw-map-ss:ssn=xx`  
where `xx` is primary subsystem number.
4. Enter this command to verify the status of the INP subsystem:  
`rept-stat-mps`

### 0397 - INP Subsystem is removed

The INP subsystem is not fully equipped. There are no VSCCP cards configured with this INP subsystem.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
0056.0397      INP SYSTEM      INP Subsystem is removed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify the VSCCP hardware.

Configure the INP system with VSCCP cards. Refer to the *Maintenance* manual for card removal/replacement procedures.

**0398 - INP Subsystem normal,card(s) abnormal**

One or more of the VSCCP cards do not have an ACTIVE status.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
* 0056.0398 * INP SYSTEM INP Subsystem normal,card(s) abnormal
```

**Alarm Level:** Minor

**Recovery**

1. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-mps`
2. Enter the following command to move the VSCCP card to an ACTIVE status if loading is successful:  
`rst-card:loc=xxxx`  
where *xxxx* is the location of the OOS-MT-DSBLD VSCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-mps`
4. Verify the VSCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

**0399 - RCVRY-LKSTO:Alarm clr'd by deleting SLK**

A signaling link (SLK) that was out of service and had an outstanding alarm has been deleted from the database. The alarm is cleared.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0399 LSN a24546 RCVRY-LKSTO:Alarm clr'd by deleting SLK
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0400 - Alarm cleared by deleting card**

A card that was out of service and had an outstanding alarm has been deleted from the system database. The alarm is cleared.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0400 CARD 1202 SCCP Alarm cleared by deleting card
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous failure has been corrected.

No further action is necessary.

**0401 - Alarm cleared by deleting SLK**

A signaling link (SLK) that was out of service and had an outstanding alarm has been deleted from the database. The alarm is cleared.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0401     SLK 1205,A SS7ANSI Alarm cleared by deleting SLK
                SLC=01     FECLLI=A1234567890
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0402 - Alarm cleared by deleting route**

A route that was out of service and had an outstanding alarm has been deleted from the database. The alarm is cleared.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.0402     DPC 001-001-001 Alarm cleared by deleting route
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0403 - 1114 E1/T1 clock requires TDM-GTI**

This message indicates that the high speed clock is provisioned as T1 framed, E1 framed, or E1 unframed. A non TDM-GTI card has been placed in this system where recovered clocks are provisioned. The TDM-GTI version of the TDM card is required.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 35.0.0
** 0052.0403 ** HS CLOCK SYSTEM 1114 E1/T1 clock requires TDM-GTI
```

**Alarm Level:** Major

**Recovery**

Perform one of the following:

- Replace the card in location 1114 with a TDM-GTI card. Refer to the *Maintenance* manual for card removal/replacement procedures for the replacement procedure.

OR

- Use the `chg-clkopts` command to change the `hsclksrc` parameter to RS422. Refer to the *Commands Manual* for proper usage of the command.

#### 0404 - 1116 E1/T1 clock requires TDM-GTI

This message indicates that the high speed clock is provisioned as T1 framed, E1 framed, or E1 unframed. A non TDM-GTI card has been placed in this system where recovered clocks are provisioned. The TDM-GTI version of the TDM card is required.

##### Example

```
station1234 99-03-05 16:28:08 EST EAGLE 35.0.0
** 0052.0404 ** HS CLOCK SYSTEM 1116 E1/T1 clock requires TDM-GTI
```

**Alarm Level:** Major

##### Recovery

Perform one of the following:

- Replace the card in location 1116 with a TDM-GTI card. Refer to the *Maintenance* manual for card removal/replacement procedures for the replacement procedure.

OR

- Use the `chg-clkopts` command to change the `HSCCLKSRC` parameter to RS422. Refer to the *Commands Manual* for proper usage of the command.

#### 0405 - 1114, 1116 E1/T1 clock requires TDM-GTI

This message indicates that the high speed clock is provisioned as T1 framed, E1 framed, or E1 unframed. A non TDM-GTI card has been placed in this system in slots 1114 and 1116 where recovered clocks are provisioned. The TDM-GTI version of the TDM card is required.

##### Example

```
station1234 99-03-05 16:28:08 EST EAGLE 35.0.0
** 0052.0405 ** HS CLOCK SYSTEM 1114, 1116 E1/T1 clock requires TDM-GTI
```

**Alarm Level:** Major

##### Recovery

Perform one of the following:

- Replace the cards in locations 1114 and 1116 with a TDM-GTI card. Refer to the *Maintenance* manual for card removal/replacement procedures for the replacement procedure.

OR

- Use the `chg-clkopts` command to change the `HSCCLKSRC` parameter to RS422. Refer to the *Commands Manual* for proper usage of the command.

#### 0406 - 1114 Clock selection mismatch

This message indicates that the database has been restored and the provisioned clocks do not match what is running on the TDM.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0406 ** HS CLOCK SYSTEM 1114 Clock selection mismatch
```

**Alarm Level:** Major**Recovery**

1. Enter the following command to determine the current clock settings on the TDM:

```
rept-stat-clk
```

Following is an example of the output:

```
rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS   = Idle          SECONDARY BITS   = -----
HS PRIMARY CLK   = Active        HS PRIMARY CLK   = -----
HS SECONDARY CLK = Idle          HS SECONDARY CLK = -----
HS CLK TYPE      = E1 UNFRAMED   HS CLK TYPE      = -----
HS CLK LINELEN   = SHORThAUL     HS CLK LINELEN   = -----
PST              SST             AST
IS-NR            ACTIVE          ALMINH
SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using CLK A = 009        # Cards with bad CLK A = 000
# Cards using CLK B = 000        # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST              SST             AST
IS-NR            ACTIVE          ALMINH
HS SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using HSCLK A = 001      # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000      # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.
```

2. Use the `chg-clkopts` command to update the database to match the output displayed when you issued the previous command.

Refer to the *Commands Manual* for proper usage of the command.

**0407 - 1116 Clock selection mismatch**

This message indicates that the database has been restored and the provisioned clocks do not match what is running on the TDM.

**Example**

```
station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0407 ** HS CLOCK SYSTEM 1116 Clock selection mismatch
```

**Alarm Level:** Major**Recovery**

1. Enter the following command to determine the current clock settings on the TDM:

```
rept-stat-clk
```

Following is an example of the output:

```

rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS   = Idle          SECONDARY BITS   = -----
HS PRIMARY CLK   = Active        HS PRIMARY CLK   = -----
HS SECONDARY CLK = Idle          HS SECONDARY CLK = -----
HS CLK TYPE      = E1 UNFRAMED   HS CLK TYPE      = -----
HS CLK LINELEN   = SHORThAUL     HS CLK LINELEN   = -----
SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using CLK A = 009        # Cards with bad CLK A = 000
# Cards using CLK B = 000        # Cards with bad CLK B = 009
# Cards using CLK I = 000
PST              SST              AST
IS-NR            ACTIVE           ALMINH

HS SYSTEM CLOCK
ALARM STATUS     = No Alarms.
# Cards using HSCLK A = 001      # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000      # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.

```

2. Use the `chg-clkopts` command to update the database to match the output displayed when you issued the previous command.

Refer to the *Commands Manual* for proper usage of the command.

## 0408 - 1114, 1116 Clock selection mismatch

This message indicates that the database has been restored and the provisioned clocks do not match what is running on the TDM.

### Example

```

station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
** 0052.0408 ** HS CLOCK SYSTEM 1114, 1116 Clock selection mismatch

```

**Alarm Level:** Major

### Recovery

1. Enter the following command to determine the current clock settings on the TDM:

```
rept-stat-clk
```

Following is an example of the output:

```

rept-stat-clk
Command entered at terminal #3.
;
tekelecstp 99-03-05 13:34:15 EST EAGLE 31.6.0
CARD LOC= 1114 (Active )          CARD LOC= 1116 (Isolated )
PRIMARY BITS      = Active        PRIMARY BITS      = -----
SECONDARY BITS   = Idle          SECONDARY BITS   = -----
HS PRIMARY CLK   = Active        HS PRIMARY CLK   = -----
HS SECONDARY CLK = Idle          HS SECONDARY CLK = -----
HS CLK TYPE      = E1 UNFRAMED   HS CLK TYPE      = -----
HS CLK LINELEN   = SHORThAUL     HS CLK LINELEN   = -----

```

```

SYSTEM CLOCK          PST          SST          AST
ALARM STATUS          IS-NR          ACTIVE       ALMINH
= No Alarms.
# Cards using CLK A = 009      # Cards with bad CLK A = 000
# Cards using CLK B = 000      # Cards with bad CLK B = 009
# Cards using CLK I = 000

HS SYSTEM CLOCK       PST          SST          AST
ALARM STATUS          IS-NR          ACTIVE       ALMINH
= No Alarms.
# Cards using HSCLK A = 001    # Cards with bad HSCLK A = 000
# Cards using HSCLK B = 000    # Cards with bad HSCLK B = 002
# Cards using HSCLK I = 000
Command Completed.

```

2. Use the `chg-clkopts` command to update the database to match the output displayed when you issued the previous command.

Refer to the *Commands Manual* for proper usage of the command.

### 0409 - Clock configuration corrected

This message indicates that a problem with the high speed clock configuration database has been corrected.

#### Example

```

station1234 99-03-05 16:28:08 EST EAGLE 31.6.0
0052.0409   HS CLOCK SYSTEM      Clock configuration corrected

```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0422 - Insufficient extended memory

At least one SCCP card does not have enough memory for the LNP application. Loading of the SCCP card is automatically inhibited.

#### Example

```

RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0422 ** CARD 1113 SCCP Insufficient extended memory
HW VERIFICATION CODE: xxx

```

**Alarm Level:** Major

#### Recovery

1. If this message contains the optional line 'HW VERIFICATION CODE: xxx':
  - a) Decode the xxx value and correct the indicated problem.  
See [Hardware Verification Codes in UAMs](#).
  - b) After correcting the problem, the card will be in *out-of-service maintenance disabled state* (OOS-MT-DSBLD).

Restore the card back to *in-service normal state* (IS-NR) with the `alw-card` command. If this message does not contain the optional line 'HW VERIFICATION CODE: xxx', continue with the next step.

2. Verify the SCCP hardware.  
Verify the SCCP cards have at least 256M of memory.
3. If necessary, replace the SCCP card with the correct combination of motherboard and daughterboard.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0423 - Card reload attempted

Card loading is no longer inhibited. The once inhibited card is now attempting to load.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0423 CARD 1108 SCCP Card reload attempted
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0424 - LNP Subsystem is not available

The LNP subsystem is not available. There are no IS-NR SCCP cards associated with this LNP subsystem. The LNP subsystem was not taken off-line via command.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0056.0424 *C LNP SYSTEM LNP Subsystem is not available
```

**Alarm Level:** Critical

#### Recovery

1. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-lnp`
2. Enter the following command to move the SCCP cards to an ACTIVE status if loading is successful:  
`rst-card:loc=xxxx`  
where `xxxx` is the location of the OOS-MT-DSBLD SCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-lnp`
4. Verify the SCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseat the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0425 - LNP Subsystem normal, card(s) abnormal

One or more of the SCCP cards do not have an ACTIVE status.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0056.0425      LNP SYSTEM      LNP Subsystem normal, card(s) abnormal
```

**Alarm Level:** No alarm condition. The message is informational only

#### Recovery

1. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-lnp`
2. Enter the following command to move the SCCP card to an ACTIVE status if loading is successful:  
`rst-card:loc=xxxx`  
where xxxx is the location of the OOS-MT-DSBLD SCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-lnp`
4. Verify the SCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0426 - LNP Subsystem is available

This message indicates that a problem with LNP system has been corrected.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0056.0426      LNP SYSTEM      LNP Subsystem is available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0434 - LNP Subsystem is removed

The LNP subsystem is not fully equipped. There are no SCCP cards configured with this LNP subsystem.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0056.0434      LNP SYSTEM      LNP Subsystem is removed
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the SCCP hardware.

Configure the LNP system with SCCP cards. Refer to the *Maintenance* manual for card removal/replacement procedures.

**0435 - LNP Subsystem is disabled**

The LNP subsystem has been manually disabled using the `inh-map-ss` command.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0056.0435 *C LNP SYSTEM          LNP Subsystem is disabled
```

**Alarm Level:** Critical

**Recovery**

1. Enter the following command to verify the status and location of the LNP subsystem cards:  
`rept-stat-lnp`
2. Enter the following command to change the state of the LNP subsystem status to on-line:  
`ent-ss-appl:appl=lnp:ssn=xx:stat=online`  
where `xx` is primary subsystem number.
3. Enter the following command to change the state of the LNP subsystem to on-line:  
`alw-map-ss:ssn=xx`  
where `xx` is primary subsystem number.
4. Enter the following command to verify the status of the LNP subsystem:  
`rept-stat-lnp`

**0436 - LNP ACG node overload**

This message indicates that the number of LNP subsystem queries has exceeded the supported level.

**Example**

```
station1234 94-03-30 16:28:08 EST EAGLE 35.0.0
** 0056.0436 ** LNP SYSTEM          LNP ACG node overload
```

**Alarm Level:** Major

**Recovery**

1. Enter the following command to verify the status, quantity, and capacity of the SCCP cards:  
`rept-stat-lnp`
2. Refer to the *ELAP Administration and LNP Feature Activation* to verify that provisioning rules are being followed.
3. If the problem persists, contact the [Customer Care Center](#).

**0437 - System SCCP TPS Capacity Exceeded**

This message indicates the Eagle has exceeded its TPS (Transactions Per Second) message transport rate. The alarm will not stop until the TPS rate is below its rated TPS for the system for a period of 30 seconds. The alarm is cleared by the UIM #329 "SCCP capacity normal, card(s) abnormal".

**Example**

```
RLGHNCXA21W 00-11-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0437 *C SYSTEM System SCCP TPS Capacity Exceeded
```

**Alarm Level:** Critical

**Recovery**

1. Use `rept-stat-sccp` to determine the status of the SCCP subsystem.

This command also identifies which SCCP cards are OOS-MT. For example, enter:

```
rept-stat-sccp
```

Example of the output:

```
eaglestp 00-10-24 20:38:58 EST EAGLE 35.0.0
SCCP SUBSYSTEM REPORT IS-NR Ovflw-1 -----
SCCP Cards Configured= 4 Cards IS-NR= 4
System TCP Alarm Threshold = 80% Total capacity
System Peak SCCP Load = 3000 TPS
System Total SCCP Capacity = 5000 TPS
CARD VERSION PST SST AST MSU USAGE CPU USAGE
-----
1212 021-001-000 IS-NR ACTIVE ALMINH 47% 32%
-----
SCCP Service Average MSU Capacity = 47% Average CPU Capacity = 32%
Command Completed.
```

2. The user should evaluate this new traffic level and determine whether additional SCCP cards are required to maintain the TPS level the system is processing.

**0438 - Degraded Mode, Invalid OAM HW config**

This UAM alarm occurs when the system does not have the required baseline hardware. Baseline hardware required includes TDM-10 or greater. The alarm recurs every minute. Also, the `act_upgrade` command is rejected if alarm is present.

**Example**

```
RLGHNCXA21W 02-12-07 12:01:43 EST EAGLE 35.0.0
*C 0014.0438 *C SECULOG 1114 Degraded Mode, Invalid OAM HW config
```

**Alarm Level:** Critical

**Recovery**

Ensure that the Eagle has the required hardware baseline, that is, the TDM-10 or greater is installed.

### 0439 - Exiting Degraded Mode

The Degraded Mode due to a invalid OAM hardware configuration has been cleared, and the mode has been exited. The HMUX is restored to its full operating capacity.

#### Example

```
RLGHNCXA21W 02-12-07 12:01:43 EST EAGLE 35.0.0
0014.0439 SECULOG 1114 Exiting Degraded Mode
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0441 - Incorrect MBD - CPU

A card (TSM/DSM) does not have the required hardware configuration for the application, or a TSM is attempting to load in a slot provisioned for SCCP GPLs.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0441 ** CARD 1108 VS CCP Incorrect MBD - CPU
HW VERIFICATION CODE: xxx
```

**Alarm Level:** Major

#### Recovery

1. If this message contains the optional line 'HW VERIFICATION CODE: xxx':
  - Decode the xxx value and correct the indicated problem.  
See [Hardware Verification Codes in UAMs](#).
  - After correcting the problem, the card will be in *out-of-service maintenance disabled state* (OOS-MT-DSBLD).  
Restore the card back to *in-service normal state* (IS-NR) with the `alw-card` command.

If this message does not contain the optional line 'HW VERIFICATION CODE: xxx', continue with the next step.

2. Verify the hardware.  
Verify the card(s) (TSM/DSM) have the correct motherboard/daughterboard combination.
3. If necessary, replace the card(s) (TSM/DSM) card with the correct combination of motherboard and daughterboard.  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0442 - RTDB database capacity is 90% full

EPAP database capacity alarms are triggered by allocated capacity, whereas EAGLE alarms are triggered by provisioned capacity.

Allocated Capacity refers to the amount of memory that is currently dedicated to storing each RTDB entity-type. For instance when the very first DN is added to the EPAP RTDB, the EPAP allocates a block of memory large enough to store 6 million DNs. Although most of this memory is not in-use (provisioned) it has been demarcated for future use and cannot be utilized to store other non-DN entities (such as IMSIs or DN-Blocks, etc).

Provisioned Capacity refers to the amount of memory that is allocated and in-use. The amount of provisioned capacity is always less than the amount of allocated capacity (except when the RTDB is entirely full). EAGLE RTDB capacity alarms are triggered when provisioned capacity passes the 80% and 90% levels. Furthermore, if the EAGLE RTDB is below 80% and the allocation of the next memory block would surpass the 80% capacity level the EAGLE will report the 80% capacity alarm.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0.0
0100.0442 * CARD 1108 VSCCP RTDB database capacity is 90% full
```

**Alarm Level:**Critical

**Recovery**

1. For ELAP, perform the following:
  - a) Use the `rept-stat-sccp` command to identify all SCCP cards.

```
tekelecstp 000623 13:34:22 EST EAGLE5 36.0.0
SCCP SUBSYSTEM REPORT IS-NR Active
SCCP ALARM STATUS = No Alarms
INPQ SUBSYSTEM REPORT IS-ANR Restricted -----
ASSUMING MATE'S LOAD
INPQ: SSN STATUS = Allowed MATE SSN STATUS = Prohibited
INPQ ALARM STATUS = No Alarms
GFLEX SERVICE REPORT IS-ANR Active
GFLEX ALARM STATUS = No Alarms
MNP SERVICE REPORT IS-ANR Active
MNP ALARM STATUS = No Alarms

SCCP Cards Configured=4 Cards IS-NR=2
System TPS Alarm Threshold = 100% Total Capacity
System Peak SCCP Load = 3000 TPS
System Total SCCP Capacity = 5000 TPS

CARD VERSION PST SST AST MSU USAGE CPU USAGE
-----
1212 101-001-000 IS-NR Active ALMINH 45% 30%
1301 P 101-001-000 IS-NR Active ----- 35% 40%
1305 ----- OOS-MT Isolated ----- 0% 0%
2112 ----- OOS-MT-DSBLD Manual ----- 0% 0%

-----
SCCP Service Average MSU Capacity = 40% Average CPU Capacity = 35%

AVERAGE CPU USAGE PER SERVICE:
GTT = 15% GFLEX = 5% MNP = 10%
INPMR = 2% INPQ = 3%

TOTAL SERVICE STATISTICS:
SERVICE SUCCESS ERRORS FAIL REROUTE\ FORWARD TO GTT TOTAL
RATIO WARNINGS
```

```

GTT:          1995      5      0%      -      -      2000
GFLEX:        500      1      0%      4      10      515
MNP:          800      0      0%      2      3      805
INPMR:        50       5      0%      0      15
INPQ:         499      1      0%      -      -      500
70
Command Completed.
;

```

- b) Use the `rept-stat-card:loc=xxxx:mode=full` command to determine daughterboard memory on each SCCP card.

where `xxxx` is the SCCP card location. Verify the DSM's database memory size.

```

rlghncxa03w 05-07-27 16:43:42 EST EAGLE 30.0.0
CARD VERSION TYPE APPL PST SST AST
1113 023-102-000 GPSM EOAM IS-NR Active -----
ALARM STATUS = No Alarms.
BPDCM GPL version = 023-001-000
IMT BUS A = Conn
IMT BUS B = Conn
CLOCK A = Active
CLOCK B = Idle
CLOCK I = Idle
MBD BIP STATUS = valid
DB STATUS = valid
DBD MEMORY SIZE = 256M
TROUBLE TEXT VER. = Rev 1.6
Command Completed.
;

```

- c) Use the `rtrv-ctrl-feat` command to verify the LNP Database feature quantity purchased for this system.
- d) Refer to the *ELAP Administration and LNP Feature Activation* to view the DSM requirements for the LNP telephone number quantity verified under `rtrv-ctrl-feat`. Contact your Tekelec Sales Representative or Account Representative if larger DSMs are needed.

Proceed to next step if DSM capacity is not the issue.

- e) From the ELAP GUI, execute View RTDB Status and verify the ELAP is reporting the same alarm as the EAGLE.
- f) Verify the TN Counts listed on the GUI.
- g) Go to View LNP Qty Features on the ELAP GUI and verify the LNP ported TNs. This value should reflect the same information as seen under `rtrv-ctrl-feat` in the EAGLE.
- h) If the TN Count under View RTDB Status is 90% of the LNP ported TNs shown under View LNP Qty Features, this is the cause of the UAM 0442 – RTDB database capacity is 90% full.
- i) If the TN Count is not 90% of the LNP ported TNs, check to see if the NPANXX or LRN Counts are 90% of the LNP ported NPANXXs or LRNs values.
- j) Reduce the number of either TNs, LRNs, or NPANXXs by utilizing features/tools on the LSMS. Refer to the *LSMS Database Administration Manual*.
- k) If reducing the number of TNs, LRNs, or NPANXXs is not a viable option, increase the LNP telephone number quantity. Refer to the section *Activating the LNP Feature on the Eagle 5 ISS* in the *ELAP Administration and LNP Feature Activation*. Contact the [Customer Care Center](#), if you do not currently have the next higher TN quantity key.

2. For EPAP, perform the following:

a) Do one of the following:

- Reduce the size of the database to match the installed hardware capacities.
- Obtain and install a larger capacity SCCP card.

b) Use the `rept-stat-sccp` command to identify all SCCP cards.

```

tekelecstp 000623 13:34:22 EST EAGLE5 36.0.0
SCCP SUBSYSTEM REPORT IS-NR Active
SCCP ALARM STATUS = No Alarms
INPQ SUBSYSTEM REPORT IS-ANR Restricted -----
ASSUMING MATE'S LOAD
INPQ: SSN STATUS = Allowed MATE SSN STATUS = Prohibited
INPQ ALARM STATUS = No Alarms
GFLEX SERVICE REPORT IS-ANR Active
GFLEX ALARM STATUS = No Alarms
MNP SERVICE REPORT IS-ANR Active
MNP ALARM STATUS = No Alarms

SCCP Cards Configured=4 Cards IS-NR=2
System TPS Alarm Threshold = 100% Total Capacity
System Peak SCCP Load = 3000 TPS
System Total SCCP Capacity = 5000 TPS

CARD VERSION PST SST AST MSU USAGE CPU USAGE
-----
1212 101-001-000 IS-NR Active ALMINH 45% 30%
1301 P 101-001-000 IS-NR Active ----- 35% 40%
1305 ----- OOS-MT Isolated ----- 0% 0%
2112 ----- OOS-MT-DSBLD Manual ----- 0% 0%
-----
SCCP Service Average MSU Capacity = 40% Average CPU Capacity = 35%

AVERAGE CPU USAGE PER SERVICE:
GTT = 15% GFLEX = 5% MNP = 10%
INPMR = 2% INPQ = 3%

TOTAL SERVICE STATISTICS:
SERVICE SUCCESS ERRORS FAIL REROUTE\ FORWARD TOTAL
RATIO WARNINGS TO GTT
GTT: 1995 5 0% - - 2000
GFLEX: 500 1 0% 4 10 515
MNP: 800 0 0% 2 3 805
INPMR: 50 5 0% 0 15
INPQ: 499 1 0% - - 500

Command Completed.
;
    
```

- c) From the Eagle STP use the `rept-stat-card:loc=xxxx:mode=full` command to determine the daughterboard memory on each SCCP card capacity of the DSMs currently in the system.

where *xxxx* is the SCCP card location.

```
rlghncxa03w 05-07-27 16:43:42 EST EAGLE 30.0.0
CARD VERSION TYPE APPL PST SST AST
1113 023-102-000 GPSP EOAM IS-NR Active -----
ALARM STATUS = No Alarms.
BPDCM GPL version = 023-001-000
IMT BUS A = Conn
IMT BUS B = Conn
CLOCK A = Active
CLOCK B = Idle
CLOCK I = Idle
MBD BIP STATUS = valid
DB STATUS = valid
DBD MEMORY SIZE = 256M
TROUBLE TEXT VER. = Rev 1.6
Command Completed.
;
```

- d) Once the database memory size has been determined, see the *Dimensioning Guide for EPAP Advanced DB Features*.

## 0443 - RTDB database corrupted

A RTDB database is corrupt. The calculated checksum did not match the checksum value stored for one or more records.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0443 * CARD 1108 VSCCP RTDB database corrupted
```

**Alarm Level:** Minor

### Recovery

1. Enter the following command to verify the status of the RTDB database:

```
rept-stat-db:display=all:db=mps
```



**CAUTION**

**CAUTION:** If more than one card is corrupt, perform [Step 2](#) through [Step 5](#) to completion for one card at a time.

2. Enter the following command to verify the status of the corrupt card:

```
rept-stat-card:loc=xxxx
```

Where *xxxx* is the location of the card identified in the output.

3. Examine the output from [Step 2](#). Verify that the SST (secondary state of the card) is not *Restrict*. If the SST is *Restrict*, do not continue with this procedure. Contact the [Customer Care Center](#).
4. Enter the following command to correct the VSCCP card.

This command reinitializes the card and forces the card to load the current level of the database. Wait for the reload to complete before continuing.

```
init-card:loc=xxxx
```

Where *xxxx* is the location of the card identified in output.

5. Enter the following command to verify that the database is the same level as the other cards in the system:

```
rept-stat-db:display=all:db=mps
```

6. If the problem persists, contact the [Customer Care Center](#).

## 0444 - RTDB database is inconsistent

One or more DSM card's real time database is not identical to the current real time database on the active EPAP fixed disks.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0444 * CARD 1108 VSCCP RTDB database is inconsistent
```

**Alarm Level:** Minor

### Recovery

1. Enter the following command to verify the status of the RTDB database:

```
rept-stat-db:display=all:db=mps
```



**CAUTION**

**CAUTION:** If more than one card is inconsistent, perform [Step 2](#) through [Step 5](#) to completion for one card at a time.

2. Enter the following command to verify the status of the inconsistent card:

```
rept-stat-card:loc=xxxx
```

Where *xxxx* is the location of the card identified in the output.

3. Examine the output from [Step 2](#). Verify that the SST (secondary state of the card) is not *Restrict*. If the SST is *Restrict*, do not continue with this procedure. contact the [Customer Care Center](#).

4. Enter the following command to correct the VSCCP card.

This command reinitializes the card and forces the card to load the current level of the database. Wait for the reload to complete before continuing.

```
init-card:loc=xxxx
```

Where *xxxx* is the location of the card identified in the output.

5. Enter the following command to verify that the database is the same level as the other cards in the system:

```
rept-stat-db:display=all:db=mps
```

6. If the problem persists, contact the [Customer Care Center](#).

## 0445 - RTDB database has been corrected

This message indicates that a problem with the RTDB has been corrected.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0445 CARD 1108 VSCCP RTDB database has been corrected
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0446 - RTDB database capacity is 80% full**

EPAP database capacity alarms are triggered by allocated capacity, whereas EAGLE alarms are triggered by provisioned capacity.

Allocated Capacity refers to the amount of memory that is currently dedicated to storing each RTDB entity-type. For instance when the very first DN is added to the EPAP RTDB, the EPAP allocates a block of memory large enough to store 6 million DNs. Although most of this memory is not in-use (provisioned) it has been demarcated for future use and cannot be utilized to store other non-DN entities (such as IMSIs or DN-Blocks, etc).

Provisioned Capacity refers to the amount of memory that is allocated and in-use. The amount of provisioned capacity is always less than the amount of allocated capacity (except when the RTDB is entirely full). EAGLE RTDB capacity alarms are triggered when provisioned capacity passes the 80% and 90% levels. Furthermore, if the EAGLE RTDB is below 80% and the allocation of the next memory block would surpass the 80% capacity level the EAGLE will report the 80% capacity alarm.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0.0
* 0100.0446 * CARD 1108 VSCCP RTDB database capacity is 80% full
```

**Alarm Level:** Minor

**Recovery**

1. For ELAP, perform the following from the EAGLE STP:
  - a) Use the `rept-stat-sccp` command to identify all SCCP cards.

```
tekelecstp 000623 13:34:22 EST EAGLE5 36.0.0
SCCP SUBSYSTEM REPORT IS-NR Active
SCCP ALARM STATUS = No Alarms
INPQ SUBSYSTEM REPORT IS-ANR Restricted -----
ASSUMING MATE'S LOAD
INPQ: SSN STATUS = Allowed MATE SSN STATUS = Prohibited
INPQ ALARM STATUS = No Alarms
GFLEX SERVICE REPORT IS-ANR Active
GFLEX ALARM STATUS = No Alarms
MNP SERVICE REPORT IS-ANR Active
MNP ALARM STATUS = No Alarms

SCCP Cards Configured=4 Cards IS-NR=2
System TPS Alarm Threshold = 100% Total Capacity
System Peak SCCP Load = 3000 TPS
System Total SCCP Capacity = 5000 TPS

CARD VERSION PST SST AST MSU USAGE CPU USAGE
-----
1212 101-001-000 IS-NR Active ALMINH 45% 30%
```

```

1301 P 101-001-000 IS-NR Active ----- 35% 40%
1305 ----- OOS-MT Isolated ----- 0% 0%
2112 ----- OOS-MT-DSBLD Manual ----- 0% 0%
-----
SCCP Service Average MSU Capacity = 40% Average CPU Capacity = 35%
AVERAGE CPU USAGE PER SERVICE:
GTT = 15% GFLEX = 5% MNP = 10%
INPMR = 2% INPQ = 3%
TOTAL SERVICE STATISTICS:
SERVICE SUCCESS ERRORS FAIL REROUTE\ FORWARD TOTAL
RATIO WARNINGS TO GTT
GTT: 1995 5 0% - - 2000
GFLEX: 500 1 0% 4 10 515
MNP: 800 0 0% 2 3 805
INPMR: 50 5 0% 0 15
INPQ: 499 1 0% - - 500
70
Command Completed.
;

```

- b) Use the `rept-stat-card:loc=xxxx:mode=full` command to determine daughterboard memory for each SCCP card.  
where `xxxx` is the SCCP card location.

```

rlghncxa03w 05-07-27 16:43:42 EST EAGLE 30.0.0
CARD VERSION TYPE APPL PST SST AST
1113 023-102-000 GPSM EOAM IS-NR Active -----
ALARM STATUS = No Alarms.
BPDCM GPL version = 023-001-000
IMT BUS A = Conn
IMT BUS B = Conn
CLOCK A = Active
CLOCK B = Idle
CLOCK I = Idle
MBD BIP STATUS = valid
DB STATUS = valid
DBD MEMORY SIZE = 256M
TROUBLE TEXT VER. = Rev 1.6
Command Completed.
;

```

- c) Use the `rtrv-ctrl-feat` command to verify the LNP Database feature quantity purchased for this system.
- d) Refer to *ELAP Administration and LNP Feature Activation* to view the DSM requirements for the LNP telephone number quantity verified under `rtrv-ctrl-feat`. Contact your Tekelec Sales Representative or Account Representative if larger DSMs are needed.  
Proceed to next step if DSM capacity is not the issue.
- e) From the ELAP GUI, execute `View RTDB Status` and verify the ELAP is reporting the same alarm as the EAGLE.

- f) Verify the TN Counts listed on the GUI.
- g) Go to View LNP Qty Features on the ELAP GUI and verify the LNP ported TNs. This value should reflect the same information as seen under rtrv-ctrl-feat in the EAGLE.
- h) If the TN Count under View RTDB Status is 80% of the LNP ported TNs shown under View LNP Qty Features, this is the cause of the UAM 0446 – RTDB database capacity is 80% full.
- i) If the TN Count is not 80% of the LNP ported TNs, check to see if the NPANXX or LRN Counts are 80% of the LNP ported NPANXXs or LRNs values.
- j) Reduce the number of either TNs, LRNs, or NPANXXs by utilizing features/tools on the LSMS. Refer to the *LSMS Database Administration Manual*.
- k) If reducing the number of TNs, LRNs, or NPANXXs is not a viable option, increase the LNP telephone number quantity. Refer to the section *Activating the LNP Feature on the Eagle 5 ISS* in the *ELAP Administration and LNP Feature Activation*.

Contact the [Customer Care Center](#), if you do not currently have the next higher TN quantity key.

2. For EPAP, perform the following:

- a) Do one of the following:
  - Reduce the size of the database to match the installed hardware capacities.
  - Obtain and install a larger capacity SCCP card.
- b) Use the `rept-stat-sccp` command to identify all SCCP cards.

```
tekelecstp 000623 13:34:22 EST EAGLE5 36.0.0
SCCP SUBSYSTEM REPORT IS-NR Active
SCCP ALARM STATUS = No Alarms
INPQ SUBSYSTEM REPORT IS-ANR Restricted -----
ASSUMING MATE'S LOAD
INPQ: SSN STATUS = Allowed MATE SSN STATUS = Prohibited
INPQ ALARM STATUS = No Alarms
GFLEX SERVICE REPORT IS-ANR Active
GFLEX ALARM STATUS = No Alarms
MNP SERVICE REPORT IS-ANR Active
MNP ALARM STATUS = No Alarms

SCCP Cards Configured=4 Cards IS-NR=2
System TPS Alarm Threshold = 100% Total Capacity
System Peak SCCP Load = 3000 TPS
System Total SCCP Capacity = 5000 TPS

CARD VERSION PST SST AST MSU USAGE CPU USAGE
-----
1212 101-001-000 IS-NR Active ALMINH 45% 30%
1301 P 101-001-000 IS-NR Active ----- 35% 40%
1305 ----- OOS-MT Isolated ----- 0% 0%
2112 ----- OOS-MT-DSBLD Manual ----- 0% 0%
-----
SCCP Service Average MSU Capacity = 40% Average CPU Capacity = 35%

AVERAGE CPU USAGE PER SERVICE:
GTT = 15% GFLEX = 5% MNP = 10%
INPMR = 2% INPQ = 3%

TOTAL SERVICE STATISTICS:
FAIL REROUTE\ FORWARD
```

| SERVICE | SUCCESS | ERRORS | RATIO | WARNINGS | TO GTT | TOTAL |
|---------|---------|--------|-------|----------|--------|-------|
| GTT:    | 1995    | 5      | 0%    | -        | -      | 2000  |
| GFLEX:  | 500     | 1      | 0%    | 4        | 10     | 515   |
| MNP:    | 800     | 0      | 0%    | 2        | 3      | 805   |
| INPMR:  | 50      | 5      | 0%    | 0        | 15     |       |
| INPQ:   | 499     | 1      | 0%    | -        | -      | 500   |

70

```
Command Completed.
;
```

- c) From the EAGLE STP use the `rept-stat-card:loc=xxxx:mode=full` command to determine the daughterboard memory on each SCCP card.

where *xxxx* is the SCCP card location.

```
rlghncxa03w 05-07-27 16:43:42 EST EAGLE 30.0.0
CARD VERSION TYPE APPL PST SST AST
1113 023-102-000 GPSM EOAM IS-NR Active -----
ALARM STATUS = No Alarms.
BPDCM GPL version = 023-001-000
IMT BUS A = Conn
IMT BUS B = Conn
CLOCK A = Active
CLOCK B = Idle
CLOCK I = Idle
MBD BIP STATUS = valid
DB STATUS = valid
DBD MEMORY SIZE = 256M
TROUBLE TEXT VER. = Rev 1.6
Command Completed.
;
```

- d) Once the database memory size has been determined, see the *Dimensioning Guide for EPAP Advanced DB Features*.

### 0447 - RTDB database capacity alarm cleared

This message indicates that a problem with the RTDB memory has been corrected.

When the TN, LRN or NPA control features are involved, this UAM message indicates either the feature key quantity has been increased or the RTDB database size has been reduced to clear the condition.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0447 CARD 1108 VSCCP RTDB database capacity alarm cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

**0448 - RTDB database incoherent**

This message indicates that the RTDB database download is in-process or that the update failed.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0448 * CARD 1108 VSCCP RTDB database incoherent
```

**Alarm Level:** Minor

**Recovery**

1. If the message RTDB database has been corrected is displayed after the download is complete, no further action is necessary.

```
0445 - RTDB database has been corrected
```

2. Enter the following command to verify the status of the RTDB database:

```
rept-stat-db:display=all:db=mps
```

**CAUTION**

**CAUTION:** Continue with the remainder of this procedure only if [Step 1](#) did not complete successfully. If more than one card is incoherent, perform [Step 2](#) through [Step 6](#) to completion for one card at a time.

3. Enter the following command to verify the status of the incoherent card:

```
rept-stat-card:loc=xxxx
```

Where *xxxx* is the location of the card identified in the output.

4. Examine the output from [Step 3](#). Verify that the SST (secondary state of the card) is not *Restrict*. If the SST is *Restrict*, do not continue with this procedure. Contact the [Customer Care Center](#).
5. Enter the following command to correct the VSCCP card.

This command reinitializes the card and forces the card to load the current level of the database. Wait for the reload to complete before continuing.

```
init-card:loc=xxxx
```

Where *xxxx* is the location of the card identified in the output.

6. Enter the following command to verify that the database is the same level as the other cards in the system:

```
rept-stat-db:display=all:db=mps
```

7. If the problem persists, contact the [Customer Care Center](#).

**0449 - RTDB resynchronization in progress**

This message indicates that the MPS database resynchronization is in process.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0449 ** CARD 1108 VSCCP RTDB resynchronization in progress
```

**Alarm Level:** Major

**Recovery**

If the MPS has been inhibited, the generic clearing alarm 0500 is displayed. Otherwise, when the resynchronization is complete, the 0445 - RTDB database has been corrected message is displayed.

### 0450 - Invalid HW for Integrated GLS

The Integrated GLS Feature requires E5-based control cards. This UAM is generated when legacy control cards are installed in the standby MASP location after the Integrated GLS feature is turned on. This action changes the GLS subsystem state to IS-ANR.

#### Example

```
* 0002.0450 * GLS System Invalid HW for Integrated GLS
```

**Alarm Level:** Major

#### Recovery

Replace the legacy control cards (labeled GPSM-II and TDM on the cards) with E5-based control cards (labeled E5-MASP) when enabling the Integrated GLS Feature.

### 0451 - RTDB reload required

The RTDB database on the DSM card needs to be reloaded because the resynch log does not contain all of the required updates.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0451 ** CARD 1108 VSCCP RTDB reload required
```

**Alarm Level:** Major

#### Recovery

1. Enter the following command to verify the status of the RTDB:  

```
rept-stat-db:display=all:db=mps
```
2. Enter the following command to correct the VSCCP card.  
 This command reinitializes the card and forces the card to load the current level of the database:  

```
init-card:loc=xxxx
```

 where *xxxx* is the location of the card identified in output.
3. When the reload is complete, the RTDB database has been corrected message is displayed.  

```
0445 - RTDB database has been corrected
No further action is necessary
```
4. If the problem persists, contact the [Customer Care Center](#).

### 0452 - Exceeded Service Error Threshold Lvl 1

This UAM is generated when the EAGLE 5 ISS detects SCCP or Application traffic failure rates greater than the defined level 1 Service Error Threshold.

**Example**

```
RLGHNCXA21W 00-11-07 11:02:30 EST EAGLE 35.0.0
** 0014.0452 ** SCCP SYSTEM Exceeded Service Error Threshold Lvl 1
```

**Alarm Level:** Major**Recovery**

1. Enter the following command to verify the database threshold:  
`rtrv-th-alm`
2. Enter the following command to verify the Fail Ratio of the service in question:  
`rept-stat-sccp`
3. Enter the following command up to three times to ensure all DSMs are accepting updates:  
`rept-stat-db:display=all:db=mps`
  - If the DSMs are accepting updates, proceed to [Step 4](#).
  - If the DSMs are not accepting the updates and they all stopped at the same level, inspect the respective EPAP or ELAP application attached to the EAGLE. Correct any issues on the EPAP or ELAP application.
4. Enter the following command to retrieve records from the active or standby Alarm and UIM logs generated by the Maintenance system:  
`rtrv-log:type=xxx`  
 where: *xxx*=ALL, ALARM, or UIM.  
 For more information on available parameters, refer to the *Commands Manual*.
5. Investigate SCCP, GTT, and Application UIMs and UAMs that relate to the time frame in which the level 1 threshold was reached.  
 Verify the functionality of the Nodes identified in those UIMs or UAMs.
6. For further assistance, contact the [Customer Care Center](#).

**0453 - Exceeded Service Error Threshold Lvl 2**

This UAM is generated when the EAGLE 5 ISS detects SCCP or Application traffic failure rates greater than the defined level 2 Service Error Threshold.

**Example**

```
RLGHNCXA21W 00-11-07 11:02:30 EST EAGLE 35.0.0
*C 0014.0453 *C SCCP SYSTEM Exceeded Service Error Threshold Lvl 2
```

**Alarm Level:** Critical**Recovery**

1. Enter the following command to verify the database threshold:  
`rtrv-th-alm`
2. Enter the following command to verify the Fail Ratio of the service in question:  
`rept-stat-sccp`
3. Enter the following command up to three times to ensure all DSMs are accepting updates:

```
rept-stat-db:display=all:db=mps
```

- If the DSMs are accepting updates, proceed to the next step.
  - If the DSMs are not accepting the updates and they all stopped at the same level, inspect the respective EPAP or ELAP application attached to the EAGLE. Correct any issues on the EPAP or ELAP application.
4. Enter the following command to retrieve records from the active or standby Alarm and UIM logs generated by the Maintenance system:
 

```
rtrv-log:type=xxx
```

 where: *xxx*=ALL, ALARM, or UIM.  
 For more information on available parameters, refer to the *Commands Manual*.
  5. Investigate SCCP, GTT, and Application UIMs and UAMs that relate to the time frame in which the level 2 threshold was reached.  
 Verify the functionality of the Nodes identified in those UIMs or UAMs.
  6. For further assistance, contact the [Customer Care Center](#).

#### 0454 - Service Error Threshold Alarm Cleared

This message is generated when the Service Error Threshold alarm is cleared.

##### Example

```
RLGHNCXA21W 00-11-07 11:02:30 EST EAGLE 35.0.0
0014.0454 SCCP 1205,Service Error Threshold Cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

##### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

#### 0455 - EIR Subsystem is not available

The EIR subsystem is not available. No IS-NR VSCCP cards are associated with this EIR subsystem. No VSCCP cards have an Active EIR status; all are either out-of service (OOS) or loading. The EIR subsystem was not taken off-line via command.

##### Example

```
RLGHNCXA21W 03-08-18 12:01:43 EST EAGLE 35.0.0
*C 0056.0455 *C EIR SYSTEM EIR Subsystem is not available
```

**Alarm Level:** Critical

##### Recovery

1. Enter the following command to verify the status and location of the subsystem cards:
 

```
rept-stat-mps
```
2. Enter the following command to move the VSCCP cards to an ACTIVE status if loading is successful:
 

```
rst-card:loc=xxxx
```

 where *xxxx* is the location of the OOS-MT-DSBLD VSCCP card(s) identified in [Step 1](#).

3. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-mps`
4. Verify the VSCCP card(s) reset in [Step 2](#) are IS-NR.  
 If not, reseat the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
 Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0456 - EIR Subsystem is disabled

The EIR subsystem has been manually disabled with the `inh-map-ss` command. All IS-NR (in service normal) cards have EIR status of Offline, with at least one card IS-NR.

#### Example

```
RLGHNCXA21W 03-08-18 12:01:43 EST EAGLE 35.0.0
*C 0056.0456 *C EIR SYSTEM EIR Subsystem is disabled
```

**Alarm Level:** Critical

#### Recovery

1. Enter the following command to verify the status and location of the EIR subsystem cards:  
`rept-stat-mps`
2. Enter the following command to reserve the subsystem number and to change the state of the EIR subsystem status to on-line:  
`ent-ss-appl:appl=eir:ssn=xx:stat=online`  
 where `xx` is primary subsystem number.
3. Enter the following command to change the state of the EIR subsystem to on-line:  
`alw-map-ss:ssn=xx`  
 where `xx` is primary subsystem number.
4. Enter the following command to verify the status of the EIR subsystem:  
`rept-stat-mps`

### 0457 - EIR Subsystem normal,card(s) abnormal

One or more of the VSCCP cards do not have an Active status.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
*C 0056.0457 EIR SYSTEM EIR Subsystem normal,card(s) abnormal
```

**Alarm Level:** Minor

#### Recovery

1. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-mps`
2. Enter the following command to move the VSCCP card to an ACTIVE status if loading is successful:

```
rst-card:loc=xxxx
```

where *xxxx* is the location of the OOS-MT-DSBLD VSCCP card(s) identified in [Step 1](#).

3. Enter the following command to verify the status and location of the subsystem cards:

```
rept-stat-mps
```

4. Verify the VSCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0458 - EIR Subsystem is available

This message indicates that a problem with the EIR subsystem has been corrected. All VSCCP cards are IS-NR and have an EIR status of Active.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0056.0458      EIR SYSTEM      EIR Subsystem is available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0459 - EIR Subsystem is removed

The EIR subsystem is not equipped. No VSCCP cards are configured with the EIR subsystem.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0056.0459      EIR SYSTEM      EIR Subsystem is removed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify the VSCCP hardware.

Configure the EIR system with VSCCP cards. Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0466 - STC Network Unavailable

This indicates the network connected to the STC (port A/B) is inaccessible.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0466 ** CARD 1201 STC  STC Network Unavailable
```

**Alarm Level:** Major

#### Recovery

Re-association should take place automatically.

If it does not, contact the [Customer Care Center](#).

### 0467 - STC Network Available

This indicates the network connected to the STC (port A/B) is now accessible.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
0014.0467 CARD 1201 STC STC Network Available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0468 - All STC Networks Unavailable

All connections off all the STC cards (port A/B) are inaccessible.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
*C 0014.0468 *C EROUTE System All STC Networks Unavailable
```

**Alarm Level:** Critical

#### Recovery

Re-association should take place automatically.

If it does not, contact the [Customer Care Center](#).

### 0469 - All STC Cards Unavailable

All the STC cards are not accessible.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
*C 0014.0469 *C EROUTE System All STC Cards unavailable
```

**Alarm Level:** Critical

#### Recovery

1. Determine if all STC cards are out of service by entering the following command:  
`rept-stat-card`
2. Reinitialize the STC cards by entering the following command:  
`init-card:appl=eroute`
3. If the fault has not cleared, reseal each faulty STC card.
4. If the alarm is not cleared, contact the [Customer Care Center](#).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0470 - EROUTE is Removed

All the STC cards have been deleted.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
0014.0470 EROUTE System EROUTE is Removed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 0471 - EROUTE System is Available

This message indicates that the EROUTE system is available and fully functional.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
0014.0471 EROUTE System EROUTE System is Available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0472 - EROUTE System Threshold Exceeded

The EROUTE system has reached a rate higher than its threshold of 80% capacity.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
* 0014.0472 * EROUTE System EROUTE System Threshold Exceeded
```

**Alarm Level:** Minor

#### Recovery

1. Decrease the number of links being monitored until more STC cards are added to the System.
2. Refer to the *Database Administration Manual - Features* for the correct procedure on adding STC cards.

### 0473 - EROUTE System Capacity Exceeded

The EROUTE system has reached a rate higher than its capacity. There is the possibility of a loss of traffic monitoring.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
** 0014.0473 ** EROUTE System EROUTE System Capacity Exceeded
```

**Alarm Level:** Major

**Recovery**

1. Decrease the number of links being monitored until more STC cards are added to the System.
2. Refer to the *Database Administration Manual - Features* for the correct procedure on adding STC cards.

**0474 - EROUTE capacity normal, card(s) abnormal**

The EROUTE system is operating normally even though one or more card(s) is OOS-MT.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
0014.0474 EROUTE System EROUTE capacity normal, card(s) abnormal
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Enter the following command to determine which STC cards are out of service:  
`rept-stat-mon`
2. Reinitialize each faulty STC card using the following command:  
`init-card:loc=xxxx`  
Where `xxxx` is the location of each faulty card identified in Step 1.
3. If the fault has not cleared, reseal each faulty card.

**0475 - NTP Time Unavailable**

The STC cards are not able to get NTP time from the ESP.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
* 0014.0475 * EROUTE System NTP Time Unavailable
```

**Alarm Level:** Minor

**Recovery**

Have the far-end (Sentinel) to verify the status of the time process.

**0476 - NTP Time Available**

The STC cards are now able to get NTP time from the ESP.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0  
0014.0476 EROUTE System NTP Time Available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.  
No further action is necessary.

## 0477 - Congestion: Copy Function De-activated

The Copy Function on the SS7 cards have been de-activated.

### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0477 * SLK 1205,A nc00027 Congestion: Copy Function De-activated
          SLC=03 FECLLI=testcli CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** Minor

### Recovery

1. Since congestion usually peaks and subsides quickly, a measurements report should be printed to understand what SS7 events took place.

Use the command `rept-meas` to obtain a report.

**Note:** The measurements collection must first be turned on so measurements can be collected. If measurements are not turned on, no report will be available. Refer to the *Measurements Manual* for traffic measurements information.

2. Ensure that there are enough links in the linkset based on the traffic load.

## 0478 - Copy Function Activated

The congestion has cleared and the copy function on the SS7 cards have been re-activated.

### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0478 SLK 1205,A nc00027 Copy Function Activated
          SLC=03 FECLLI=testcli CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

## 0479 - Link not Monitored

This is a possible clearing condition for UAM 477, Congestion: Copy Function Deactivated or Sentinel Socket Inactive. This implies that the Link's attempt to establish monitoring session is not successful, hence, not being monitored. Therefore any monitoring alarms should be cleared.

### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0479 SLK 1205,A nc00027 Link not Monitored
          SLC=03 FECLLI=testcli CLASS=SAAL
```

**Note:** The Class parameter in the example is optional.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0480 - Timestamp Invalid

This indicates that the LIM card timestamp is invalid.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
* 0014.0480 * CARD 1201 STC Timestamp Invalid
```

**Alarm Level:** Minor

**Recovery**

This alarm should clear automatically.

If it does not, contact the [Customer Care Center](#).

### 0481 - Timestamp Valid

This indicates that the LIM card timestamp is valid.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
0014.0467 CARD 1201 STC STC Network Available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0482 - Card(s) have been denied EROUTE service

EROUTE service is being denied service because there is a shortage of STC cards.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 35.0.0
** 0014.0482 ** EROUTE System Card(s) have been denied EROUTE service
```

**Alarm Level:** Major

**Recovery**

1. Enter the following command to determine the cards that are denied EROUTE service:  
rept-stat-mon
2. Refer to the *Database Administration Manual - Features* for the correct procedure on adding STC cards.

### 0500 - Alarm for this entity is being cleared

This is a generic alarm clearing output that applies to all setting alarms (Critical, Major, or Minor). The alarm for the indicated device is being cleared.

#### Example

```
tekelecstp 99-01-19 14:56:48 EST EAGLE 31.5.0  
0045.0500 DLK 1104,A1 Alarm for this entity is being cleared
```

**Note:** The output can vary significantly. The output varies depending on which device the alarm is being cleared. In this example the alarm is being cleared for a Data Link.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0501 - OAM ITT sample Minor Alarm

This is an alarm clearing output that applies to Minor setting alarms. The alarm for the indicated device is being cleared.

#### Example

```
tekelecstp 01-01-19 14:56:48 EST EAGLE 34.0  
0045.0501 DLK 1104,A1 Alarm for this entity is being cleared
```

**Note:** The output can vary significantly. The output varies depending on which device the alarm is being cleared. In this example the alarm is being cleared for a Data Link.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0502 - OAM ITT sample Minor Alarm

This is an alarm clearing output that applies to Minor alarms. The alarm for the indicated device is being cleared.

#### Example

```
tekelecstp 01-01-19 14:56:48 EST EAGLE 34.0  
0045.0502 DLK 1104,A1 Alarm for this entity is being cleared
```

**Note:** The output can vary significantly. The output varies depending on which device the alarm is being cleared. In this example the alarm is being cleared for a Data Link.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No further action is necessary.

### 0503 - OAM ITT sample Critical Alarm

This is an alarm clearing output that applies to Major alarms. The alarm for the indicated device is being cleared.

**Example**

```
tekelecstp 01-01-19 14:56:48 EST EAGLE 34.0  
0045.0503 DLK 1104,A1 Alarm for this entity is being cleared
```

**Note:** The output can vary significantly. The output varies depending on which device the alarm is being cleared. In this example the alarm is being cleared for a Data Link.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

**0514 - Standby MASP inhibited**

This message indicates that the standby OAM is inhibited. Database updates will be rejected until the standby OAM is allowed.

**Example**

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0  
** 0076.0514 ** CARD 1115 OAM Standby MASP inhibited
```

**Alarm Level:** Major

**Recovery**

1. Verify the status of the OAM entering a `rept-stat-card` command.
2. Enter the following command to allow the card:  
`alw-card:loc=xxxx`  
where `xxxx` = card location (1115 or 1113)
3. If the card is restored, you have completed this procedure.  
If the card is not restored, check and follow the output to correct the problem, then enter the `alw-card` command.
4. If the problem persists, contact the [Customer Care Center](#).

**0515 - Standby MASP allowed**

This message indicates that the inhibited standby OAM has been restored.

**Example**

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0  
0076.0515 CARD 1115 OAM Standby MASP allowed
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0516 - Degraded Mode - 1 card failed**

Measurements are degraded because a card is out of service:

- If the E5-OAM Integrated Measurements feature is in use, the problem is that one E5-MCAP card is out of service.
- If the Measurements Platform is in use, the problem is that one MCPM card is out of service.

The E5-OAM Integrated Measurements feature or the Measurements Platform (depending on which is in use) can successfully complete all of its work, but with no spare E5-MCAP card or no spare MCPM card.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
* 0100.0516 * MEAS SYSTEM Degraded Mode - 1 card failed
```

**Alarm Level:** Minor

#### Recovery

1. Enter the following command to determine the status of the E5-MCAP or MCPM card.:

```
rept-stat-meas
```

2. Reinitialize the faulty card using the `init-card` command.
3. If the fault has not cleared, reseal the faulty card.
4. If the fault has not cleared, replace the faulty card:
  - If you use E5-OAM Integrated Measurements, the E5-MCAP card is out of service. The E5-MCAP card is part of the E5-MASP card assembly, so replace the E5-MASP card.
  - If you use the Measurements platform, replace the MCPM card.

Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0517 - Degraded Mode - multiple cards failed

The Measurements Platform subsystem is degraded because more than one MCPM card is out of service. The Measurements Platform subsystem can successfully complete all of its work, but may have no spare MCPM.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
** 0100.0517 ** MEAS SYSTEM Degraded Mode - multiple cards failed
```

**Alarm Level:** Major

#### Recovery

1. Enter the following command to determine the status of the MCPM cards:

```
rept-stat-meas
```

2. Reinitialize the faulty card using the command.
 

```
init-card
```
3. If the fault has not cleared, reseal the faulty card.
4. If the fault has not cleared, replace the faulty MCPM card.
5. Repeat [Step 2](#) through [Step 4](#) for each faulty MCPM card.

Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0518 - Measurements subsystem unavailable

The Measurements Platform subsystem is not available. All MCPM cards are out of service.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
*C 0100.0518 *C MEAS SYSTEM Measurements subsystem unavailable
```

**Alarm Level:** Critical

#### Recovery

1. Enter the following command to determine the status of the MCPM cards:

```
rept-stat-meas
```

2. Reinitialize the faulty MCPM card using the `init-card` command.
  3. If the fault has not cleared, reseal the faulty card.
  4. If the fault has not cleared, replace the faulty MCPM card.
  5. Repeat [Step 2](#) through [Step 4](#) for each faulty MCPM card.
- Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0519 - Measurements subsystem available

This message indicates that the Measurements subsystem has been restored to service.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
0076.0519 MEAS SYSTEM Measurements subsystem available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0520 - Frame power usage reached LVL3

Frame power usage reached 98% of threshold value.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
*C 0002.0520 *C FRAME CF01 Frame power usage reached LVL3
```

**Alarm Level:** Critical

#### Recovery

1. Verify that the Frame Power Threshold value is properly configured for the frame for which UAM is generated using the following command:

```
rtrv-frm-pwr
```

2. Verify that the card population is correct for that particular frame using the following command:

```
rtrv-stp:display-power
```

3. Contact the [Customer Care Center](#), about the generated UAM.

### 0521 - Frame power usage reached LVL2

Frame power usage reached 95% but is below 98% of threshold value.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
** 0002.0521 ** FRAME CF01 Frame power usage reached LVL2
```

**Alarm Level:** Major

#### Recovery

1. Verify that the Frame Power Threshold value is properly configured for the frame for which UAM is generated using the following command:  
`rtrv-frm-pwr`
2. Verify that the card population is correct for that particular frame using the following command:  
`rtrv-stp:display-power`
3. Contact the [Customer Care Center](#), about the generated UAM.

### 0522 - Frame power usage reached LVL1

Frame power usage reached 90% but is below 95% of threshold value.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
* 0002.0521 * FRAME CF01 Frame power usage reached LVL1
```

**Alarm Level:** Minor

#### Recovery

1. Verify that the Frame Power Threshold value is properly configured for the frame for which UAM is generated using the following command:  
`rtrv-frm-pwr`
2. Verify that the card population is correct for that particular frame using the following command:  
`rtrv-stp:display-power`
3. Contact the [Customer Care Center](#), about the generated UAM.

### 0523 - Frame power usage normal

Frame power usage is normal.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
0002.0521 FRAME CF01 Frame power usage normal
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 0524 - REPT-ALMINH: alarm output TIMED inhibit

A device's alarm is Timed inhibited using the `inh-alm` command.

#### Example

```
RLGHNCXA3W 09-11-06 10:55:49 EST EAGLE 41.1.0
0100.0524   IP7CONN applsock1       REPT-ALMINH: alarm output TIMED inhibit
                                     ALARM INHIBIT LEVEL:   MAJR
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 0525 - Timed alm inh rdy to expire

Timed inhibition on a device is about to expire in the next 12 hours.

#### Example

```
RLGHNCXA3W 09-11-06 10:55:49 EST EAGLE 41.1.0
0100.0525   IP7CONN applsock1       REPT-ALMINH:Timed alm inh rdy to expire
                                     ALARM INHIBIT LEVEL:   MAJR           Expires:       05/05/20 16:00
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 0526 - Service is available

A problem with the specified SCCP service has been corrected. All SCCP cards are IS-NR and have a service status of Active.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 34.3.0
0056.0526 GFLEX SERVICE Service is available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0527 - Service abnormal

One or more of the cards providing the specified SCCP service do not have a service status of Active.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 34.3.0
* 0056.0527 * GFLEX SERVICE Service abnormal
```

**Alarm Level:** Minor

**Recovery**

1. Enter the following command to verify the status and location of the SCCP service cards:  
`rept-stat-sccp`
2. Enter the following command to move the SCCP service card to an ACTIVE status if loading is successful:  
`rst-card:loc-xxxx`  
where: *xxxx* is the location of the OOS-MT-DSBLD SCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the SCCP service cards:  
`rept-stat-sccp`
4. Verify the SCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
**Note:** Refer to the *Maintenance* manual for card removal/replacement procedures. for card replacement procedures.

## 0528 - Service is not available

The specified SCCP service is not available. No IS-NR SCCP cards are associated with this specified SCCP service. No SCCP cards providing the specified service have a service status of Active.

**Example**

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 34.3.0
*C 0056.0528 *C GFLEX SERVICE Service is not available
```

**Alarm Level:** Critical

**Recovery**

1. Enter the following command to verify the status and location of the SCCP service cards:  
`rept-stat-sccp`
2. Enter the following command to move the SCCP service card to an ACTIVE status if loading is successful:  
`rst-card:loc-xxxx`  
where: *xxxx* is the location of the OOS-MT-DSBLD SCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the SCCP service cards:  
`rept-stat-sccp`
4. Verify the SCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
**Note:** Refer to the *Maintenance* manual for card removal/replacement procedures. for card replacement procedures.

### 0529 - Service is disabled

The specified SCCP service has been manually disabled with the `chg-sccp-serv` command. All IS-NR cards providing the service have service status of Offline.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 34.3.0
*C 0056.0529 *C GFLEX SERVICE Service is disabled
```

**Alarm Level:** Critical

#### Recovery

1. Enter the following command to verify the status and location of the SCCP service cards:  
`rept-stat-sccp`
2. Enter the following command to change the state of the SCCP service status to on-line:  
`chg-sccp-serv:serv-xxxx:state=online`  
where: `xxxx` is the SCCP service name.
3. Enter the following command to verify the status of the SCCP service cards:  
`rept-stat-sccp`

### 0530 - Service is removed

The specified SCCP service is not equipped. No SCCP cards are configured with the service.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 34.3.0
0056.0530 GFLEX SERVICE Service is removed
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify the SCCP hardware.

Configure the specified service with SCCP cards.

**Note:** Refer to the *Maintenance* manual for card removal/replacement procedures. for card replacement procedures.

### 0531 - Insufficient HW Copy Function Inhibited

HIPR cards must be installed in the same shelf as the IPLIM<sub>x</sub> and IPGW<sub>x</sub> card if their links are monitored. Therefore, monitoring will be inhibited on links on IPLIM<sub>x</sub> or IPGW<sub>x</sub> cards if a HIPR card is not installed in the same shelf. This is accomplished by ignoring an EMP service accept message after a service request is sent when HIPR cards are not installed. In addition, any active EMP TCP connections on an IPLIM or IPGW link is disconnected if both HIPR cards in the same shelf are removed. A new minor link alarm is implemented to report when monitoring on a link has been inhibited in this manner.

**Example**

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
*0 044.0531 *SLK 1201,A lsnabcde Insufficient HW Copy Function Inhibited
```

**Alarm Level:** Minor

**Recovery**

Replace the HMUX cards in the same shelf as the IPLIMx or IPGWx cards that produced the alarm with HIPR cards.

**Note:** Refer to the *Maintenance* manual for card removal/replacement procedures. for card replacement procedures.

**0532 - RTX is allowed**

A previous fault is corrected and the EAGLE 5 ISS system can send traffic to the specified DPC using the exception route set identified by the specified class and criterion.

**Example**

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
0044.0532 RTX 001-101-001 RTX is allowed
      ILSN=lsn012345
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**0533 - RTX is restricted**

A transfer-restricted message has been received concerning the exception route set. Possible causes are as follows:

- One or more routes in this exception route set are unavailable.
- A low priority route is carrying the traffic. The primary and combined routes are not available for traffic in this exception route set.

**Example**

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
* 0044.0533 * RTX 001-101-001 RTX is restricted
      ILSN=lsn012345
```

**Alarm Level:** Minor

**Recovery**

1. Enter the following command using the DPC and RTX exception class specified in the output message to determine which linkset has a problem:

```
rept-stat-rtx:dpc=aaaa=xxx-xxx-xxx:cccc=zzzz
```

where

- *aaaa* = **dpc/dpca, dpci, dpcn, or dpcn24**
- *xxx-xxx-xxx* = the specified destination point code
- *cccc* = **opc/opca, opci, opcn, opcn24, ilsn, cic, or si**

- *zzzz* = the specified value of the above exception class, that establishes the exception routing criterion
2. Enter the following command using the linkset name specified from the output of [Step 1](#) to determine which link(s) could have a problem:  
`rept-stat-ls`
  3. Use local procedures to test the link facilities.

### 0534 - RTX is prohibited

Traffic to the DPC through this exception route set is prohibited. Possible causes are as follows:

- All routes in this exception route set are unavailable.
- Adjacent point code link failures or nonadjacent failure exist in the route.

#### Example

```
RLGHNCXA3W 00-11-06 10:55:49 EST EAGLE 35.0.0
*C 0044.0534 *C RTX 001-101-001 RTX is prohibited
      ILSN=lsn012345
```

**Alarm Level:** Critical

#### Recovery

1. Enter the following command using the DPC and RTX class/criterion specified from the output message to determine which linkset has a problem:  
`rept-stat-rtx:dpc=<dpc>:<class>=<criterion>`
2. Enter the following command using the linkset name specified from the output of [Step 1](#) to determine which link(s) could have a problem:  
`rept-stat-ls`
3. Use local procedures to test the link facilities.

### 0535 - IP Connection Restricted

Although an IP connection has failed, some traffic is still flowing through an alternate SIGTRAN (SS7-over-IP) link.

The following two scenarios exist:

- The SCTP association is established and the SCTP far-end is multi-homed and the Eagle determines one or more far-end IP destinations for the association are unreachable.
- The SCTP association is established and the SCTP far-end is uni-homed and the SCTP near\_end has an LHOST and an ALHOST configured.

**Note:** IP Connection UAMs 0086 (Congested), 0535 (Restricted), and 0536 (Excess Retransmits) conditions can occur simultaneously. However, only one alarm per device can be displayed at a time. If two or more are present, the display of these alarms is prioritized as follows:

1. 0086 - IP Connection Congested (MSUs are being dropped)

2. 0536 - IP Connection Excess Retransmits (MSUs may be dropped. The EAGLE 5 ISS sustains a certain rate of dropped MSUs without triggering this alarm, then issues UIM 0536 when that rate is exceeded.)
3. 0535 - IP Connection Restricted (MSUs are being transmitted at reduced rate. A path of a multi-homed association has failed. )

**Example**

```

RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 31.3.0
* 0014.0535 * IP7 assoc1 IP Connection Restricted
    
```

**Alarm Level:** Minor

**Recovery**

1. Issue a pass command to determine which scenario is occurring. For example, for the association name (ANAME) ipl1301a at location 1301, enter the command: `pass:loc=1301:cmd="sctp -a ipl1301a"`

Refer to the resulting output to troubleshoot the problem.

```

eagle10212 01-05-27 08:09:42 EST UNKNOWN ???-63.18.0
  Aname          Local          Local   Remote          Remote
                Address          Port   Address          Port
  ipl1301a       10.254.110.9    1301   10.254.110.2    1301

      Configuration                               State
      Retransmission Mode = LIN                   State = OPEN
  Min. Retransmission Timeout = 120000           ULP association id = 0
  Max. Retransmission Timeout = 800000           Number of nets = 1
      Max. Number of Retries = 10                  Inbound Streams = 2
  Min. Congestion Window = 3000                  Outbound Streams = 2
      Inbound Streams = 2
      Outbound Streams = 2
      Checksum Algorithm = crc32c
      Send/Rcv Buffer Size = 204800

                                Nets Data
  IP Address    10.254.110.2                State   Reachable
      Port      1301                            Primary YES
      MTU       1500                            cwnd   3000
  ssthresh     204800                            RTO    120
      Last Net Sent To = 10.254.110.2
      Last Net Rcvd From = 10.254.110.2
      Over All Error Count = 0
      Peers Rwnd = 204800
      My Rwnd = 204800
      Max Window = 204800
      Initial Seq Number = 11209
      Next Sending Seq Number = 11728
      Last Acked Seq Number = 11727
  Maximum Outbound Char Count = 204800
  Current Outbound Char Count = 0
      Number Unsent Char Count = 0
      Outbound Data Chunk Count = 0
      Number Unsent = 0
      Number To Retransmit = 0

      ip datagrams rcvd = 10
  ip datagrams with data chunks rcvd = 10
      data chunks rcvd = 10
      data chunks read = 10
      dup tsns rcvd = 0
      sacks rcvd = 58
      gap ack blocks rcvd = 0
    
```

```

        heartbeat requests rcvd = 1392
            heartbeat acks rcvd = 1412
        heartbeat requests sent = 1412
            ip datagrams sent = 2921
        ip datagrams with data chunks sent = 110
            data chunks sent = 519
        retransmit data chunks sent = 1
            sacks sent = 10
            send failed = 0
        retransmit timer count = 1
        consecutive retransmit timeouts = 0
        RTT between RMIN and RMAX inclusive = 0
            RTT greater than RMAX = 0
        fast retransmit count = 0
            recv timer count = 4
        heartbeat timer count = 1415
            none left tosend = 0
            none left rwnd gate = 0
            none left cwnd gate = 0
            UNKNOWN = 1

```

2. Determine why the other end is unreachable (for example, is a cable pulled?).

All connections at the far end need to be reachable. After they are reachable, the alarm will clear – IP Connection Available.

Refer to the *SIGTRAN User Guide* for additional troubleshooting information for SS7-over-IP connections.

3. Reconfigure the association to be either both ends uni-homed or both ends multi-homed and make sure all connections are reachable.
4. Errors (collisions, etc.) on the network interface?

```
netstat -d 0/1t
```

5. Far end reachable?

```
ping
traceroute
```

6. Near end and far end use same SCTP CRC?

```
netstat -p sctp
rtrv-sg-opts
```

### 0536 - IP Connection Excess Retransmits

An SCTP association has excessive retransmissions. The retransmission errors may cause a connection to congest and fail in the presence of a sufficiently high load.

**Note:** IP Connection UAMs 0086 (Congested), 0535 (Restricted), and 0536 (Excess Retransmits) conditions can occur simultaneously. However, only one alarm per device can be displayed at a time. If two or more are present, the display of these alarms is prioritized as follows:

1. 0086 - IP Connection Congested (MSUs are being dropped)
2. 0536 - IP Connection Excess Retransmits (MSUs may be dropped. The EAGLE 5 ISS sustains a certain rate of dropped MSUs without triggering this alarm, then issues UIM 0536 when that rate is exceeded.)

- 0535 - IP Connection Restricted (MSUs are being transmitted at reduced rate. A path of a multi-homed association has failed. )

#### Example

```
RLGHNCXA21W 06-12-07 12:01:43 EST EAGLE 35.6.0
* 1111.0536 * IP7 assoc1234567890 IP Connection Excess Retransmits
```

**Alarm Level:** Minor

#### Recovery

This error may be due to:

- Misconfiguration or improper tuning of SCTP attributes to match the network conditions and traffic volumes
- Packet loss
- Excessive round-trip times
- The receive buffer of the SCTP peer being full for extended periods (probes by Eagle SCTP to update window size may result in discards by the peer)
- Timer settings that are too close in value

- Use the following pass commands to aid in determining the cause of the error:

- `sctp` - gives how many retransmits are occurring
- `assocrtt` - gives round-trip time information on a per-association basis
- `netstat` - gives information on interface and per-protocol statistics (IP, SCTP and others)
- `ping` - gives information on reachability and round-trip times

- If the error is due to configuration problems, correct the configuration.

- If the number of retransmissions is within expected values, the alarm threshold can be changed.

**Note:** Changing the threshold does not affect link traffic, it only affects the alarm trigger level.

- Use the `rtrv-assoc:aname=xxxx` command to determine the current retransmit threshold (RTXTHR) value.
- Use the `chg-assoc:aname=xxxx` command to change the retransmit threshold (RTXTHR) value. Increasing the value will make the alarm less likely to occur.

Refer to the *Commands Manual* for additional information.

- False retransmissions can occur if the RTO and SACK timer on either side of the connection are close in value. Refer to the *SIGTRAN User Guide* for more information about these timers.

### 0537 - Ethernet error threshold exceeded

There are two types of error that can generate UAM 0537:

- Too much data received on the port.
- An Ethernet interface experiences excessive errors at the physical layer, such as CRC or framing errors. This error is issued when the Ethernet statistics indicate errors occurring in any 15-second window. The alarm will clear when no errors have occurred in the previous 15 second window. In full-duplex mode, collisions will not be ignored but when configured for half-duplex mode, they

will be ignored, since collisions are expected in half-duplex mode. When collisions occur repeatedly for the same packet more than 16 times then the “excess collisions” error count is pegged.

### Example

```
RLGHNCXA21W 06-12-07 12:01:43 EST EAGLE 35.6.0
** 2315.0537 ** ENET 1201,B Ethernet error threshold exceeded
```

**Alarm Level:** Major

### Recovery

This error may be due to

- Too much incoming data for the port to handle.
- Faulty hardware; an EAGLE card, cable, or immediate IP switch/router.
- Configuration mismatch problems; the following items should match on both ends:
  - Duplex
  - Speed
  - Ethernet type
  - Autonegotiate used on EAGLE or immediate IP switch/router (it is recommended to lock down your IP connection and do not use AUTONEGOTIATE)

1. Perform this step if UAM 0537 is issued and the card boots; otherwise, skip to [Step 2](#). If the card boots, the problem is probably too much incoming data on the port. Deactivate the port that has too much data using the `dact-ip-lnk:loc=xxxx:port=xxxx` command. Fix the network problem, then reactivate the port using the `act-ip-lnk:loc=xxxx:port=xxxx`.

**Note:** An external hardware failure can cause IP overload on the port resulting in card boot. This problem is uncommon, but can occur when a problem with the customer network overwhelms the Ethernet port with a storm of traffic. The solution is to resolve the network problem. The `dact-ip-lnk:loc=xxxx:port=xxxx` also makes it possible to deactivate a bad Ethernet port so the other port can work.

2. Use the following command to determine the current EAGLE configuration for the IP card reporting the errors.

```
rtrv-ip-lnk:loc=xxxx
```

where `xxxx` is the card location identified in the error message.

3. Use the `netstat -d pass` command to view the driver statistics for the local interface.

- For the A ethernet interface, `pass:loc=XXXX:cmd="netstat -d 0"`
- For the B ethernet interface, `pass:loc=XXXX:cmd="netstat -d 1"`

where `xxxx` is the card location identified in the error message.

[Table 6: See \(DCM/DSM/EDCM/SSEDCM\) Ethernet Error Statistics](#) and [Table 7: GEI \(E5-ENET/E5-ENET-B\) Ethernet Error Statistics](#) show the errors that show up on the DCM/DSM/EDCM/SSEDCM and E5-ENET/E5-ENET-B card types. Because the boards use different ethernet chips, the statistics that are available are different.

Table 6: See (DCM/DSM/EDCM/SSEDCM) Ethernet Error Statistics

| Statistic Peg     | Description                                                                                                                                                                                  | Half Duplex threshold count | Full Duplex threshold count |
|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------|
| overflow          | Number of times the RX FIFO overflowed for frames received.                                                                                                                                  | 1                           | 1                           |
| CRC errors        | Number of frames received or discarded with CRC errors but no framing errors.                                                                                                                | 1                           | 1                           |
| short frame       | Number of frames received or discarded with carrier sense or RX-D.V. activity less than the "ShortEventMaxTime" (74-82 bit times).                                                           | 1                           | 1                           |
| oversize frame    | Number of receive frames with greater than the 1518 byte maximum frame size.                                                                                                                 | 1                           | 1                           |
| terminal count    | Receive DMA tried to receive more than the buffer capacity.                                                                                                                                  | 1                           | 1                           |
| excess collisions | Number of times a frame collided 16 times without successful transmission.                                                                                                                   | 1                           | 1                           |
| underflow         | Count of transmit underflow errors.                                                                                                                                                          | 1                           | 1                           |
| CS error          | Number of times the transmitter had transmit data available and was ready to transmit but had to defer transmission due to carrier sense going HIGH. (Tx defer count in the See data sheet). | n/a                         | 1                           |

| Statistic Peg   | Description                                                                                                                                                                                                                | Half Duplex threshold count | Full Duplex threshold count |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------|
| alignment error | Number of frames received or discarded with both a framing error and a CRC error.                                                                                                                                          | 1                           | 1                           |
| very long event | Number of times the transmitter is active for greater than the MAU Jabber Lockup Protection Timer allows ([4-7ms] at 10 Mbit and [0.4 – 0.75ms] at 100 Mb.11 rxerrorNumber of times RXERR is asserted by the Ethernet PHY. | 1                           | 1                           |
| num_job_q_full  | Number of times the net task job queue was full.                                                                                                                                                                           | 1                           | 1                           |
| rxerror         | Number of times RXERR is asserted by the Ethernet PHY.                                                                                                                                                                     | 1                           | 1                           |

Table 7: GEI (E5-ENET/E5-ENET-B) Ethernet Error Statistics

| Statistic Peg | Description                                                                                             | Half Duplex threshold count | Full Duplex threshold count |
|---------------|---------------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------|
| crccrrs       | Number of receive frames with CRC errors.                                                               | 1                           | 1                           |
| algnerrc      | Number of receive frames with alignment errors (the frame is not an integer number of bytes in length). | 1                           | 1                           |
| rxerrc        | Number of frames received in which                                                                      | 1                           | 1                           |

| Statistic Peg | Description                                                                                                                                                                               | Half Duplex threshold count | Full Duplex threshold count |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------|
|               | I_RX_ER was asserted by the PHY.                                                                                                                                                          |                             |                             |
| ecol          | When 16 or more collisions have occurred on a frame, this register increments, regardless of the value of collision threshold.                                                            | 1                           | 1                           |
| tnrs          | This register counts the number of successful frame transmissions in which the internal carrier sense signal from the PHY was not asserted within one slot time of start of transmission. | n/a                         | 1                           |
| tuc           | Transmit underrun count.                                                                                                                                                                  | 1                           | 1                           |
| rlec          | This register counts receive length error events.                                                                                                                                         | 1                           | 1                           |
| rnbc          | The number of times that frames were received when there were no available buffers in host memory to store those frames.                                                                  | 1                           | 1                           |
| ruc           | This register counts the number of received frames that passed address filtering, and were less than minimum size (64 bytes from <Destination Address> through <CRC>,                     | 1                           | 1                           |

| Statistic Peg | Description                                                                                                                                | Half Duplex threshold count | Full Duplex threshold count |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------|
|               | inclusively), and had a valid CRC.                                                                                                         |                             |                             |
| roc           | This register counts the number of received frames with valid CRC field that passed address filtering, and were greater than maximum size. | 1                           | 1                           |

4. If the error is due to configuration problems, correct the configuration so the EAGLE and the IP switch/router match.
5. If the configuration matches on both ends of the IP segment, replace the EAGLE card as identified in the error message.

If replacing the card does not fix the issue, begin local procedures to verify the local IP segment.

### 0538 - Ethernet error threshold cleared

A problem with the Ethernet error threshold has been corrected.

#### Example

```
RLGHNCXA21W 06-12-07 12:01:43 EST EAGLE 35.6.0
2359.0538 ENET 1201,B Ethernet error threshold cleared
```

**Alarm Level:** No alarm condition. The message is informational.

#### Recovery

This message indicates that a problem with the Ethernet error threshold has been cleared.

### 0539 - Ethernet Interface Down

An Ethernet interface is reporting that it is down.

#### Example

```
RLGHNCXA21W 06-12-09 12:01:43 EST EAGLE 40.1
** 2315.0539 ** DLK 1201,B1 IPSE Ethernet Interface Down
```

**Alarm Level:** Major

#### Recovery

An Ethernet interface is provisioned (rtrv-ip-lnk reports a non-zero IP address and the card on which the Ethernet resides is in service), but the interface is reporting that it is down.

### 0540 - Ethernet Interface Up

A problem with the Ethernet interface has been corrected.

**Example**

```
RLGHNCXA21W 06-12-09 12:01:43 EST EAGLE 40.1
2359.0540 DLK 1201,B1 IPSG Ethernet Interface Up
```

**Alarm Level:** No alarm condition. The message is informational.

**Recovery**

This message indicates that a problem with the Ethernet interface has been cleared.

**0541 - MSU cksum error threshold exceeded**

One or more MSU checksum validation errors have been reported by a LIM or SCCP card during internal card integrity checks.

A LIM or SCCP card has reported a checksum validation failure for a MSU received from another card. The failure may be due to a hardware problem or other issue affecting the data transfer path on a particular card. It may indicate a problem with data corruption in an MSU sent to or received from another card.

The alarm is raised when a checksum validation failure occurs during internal card integrity checks. It remains active in the system until the Run-Time Diagnostic subsystem (RTD) statistics are reset and no further indications of MSU checksum validation failures are reported.

**Example**

```
RLGHNCXA21W 06-12-07 12:01:43 EST EAGLE 35.6.0
*C 2315.0541 *C RTD SYSTEM MSU cksum error threshold exceeded
```

**Alarm Level:** Critical

**Recovery**

1. Issue the following command with no parameters to obtain the Run-Time Diagnostic subsystem (RTD) report.

**Note:** Save all command outputs and reports obtained during this procedure to provide the Customer Care Center.

```
rept-stat-rtd
```

Following is an example output of the rept-stat-rtd command.

```
RLGHNCXA21W 06-12-07 12:01:43 EST EAGLE 35.6.0
Retrieving data from the cards...

RTD SUBSYSTEM REPORT IS-ANR Active -----
RTD ALARM STATUS = 541 MSU cksum error threshold exceeded

      MSU Validation Statistics
      =====
      Total Rx   Total Rx   Total
CARD   Error   Validated   Tx
1101      275      275      710
1102       0      200      200
1103       0      200     1000
1105       0     1360      275
1107       0      200      100
1108       0      100      100
```

2. Record the timestamp reported for the alarm.
3. Record the locations for cards reporting 1 or more errors in the Total Rx Error column.

4. Determine if a single error or multiple errors were reported when the alarm occurred.
  - Multiple errors - if multiple cards report errors or a single card reports more than 1 error in the Total Rx Error column.
  - Single error - if only 1 card reports errors and the value in the Total Rx Error column is 1.
5. Issue the following command for each card reporting 1 or more errors in [Step 1](#)

```
rept-stat-rtd:loc=xxxx
```

where xxxx is the card location determined from the output in [Step 1](#).

The following is an example output of a card summary for card 1101.

```
rept-stat-rtd:loc=1101

RLGHNCXA21W 06-12-07 12:01:43 EST EAGLE 35.6.0
Retrieving data from card ...

CARD SUMMARY: 1101      Last Alarm Timestamp: 06-12-07 12:01:43

                MSU Validation Statistics
                =====
SRC/DEST      Total Rx   Total Rx   Total Tx
              Error   Validated
CARD
1102                100        100        100
1103                 0           0           0
1105                75         75         360
1107                100        100        200
1108                 0          50         50
```

6. Issue the following command to clear the RTD statistics

```
rept-stat-rtd:reset=yes:force=yes
```

Following is an example output of the command.

```
rept-stat-rtd:reset=yes

RLGHNCXA21W 06-12-07 12:09:43 EST EAGLE 35.6.0
Reset all RTD statistics sent to each card

COMMAND COMPLETE
```

7. Issue the following command with no parameters to obtain the Run-Time Diagnostic subsystem (RTD) report.

```
rept-stat-rtd
```

Following is an example output of the command showing no alarms.

```
RLGHNCXA21W 06-12-07 12:10:43 EST EAGLE 35.6.0
Retrieving data from the cards...

RTD  SUBSYSTEM REPORT IS-NR      Active      -----
RTD  ALARM STATUS = No Alarms

                MSU Validation Statistics
                =====
CARD      Total Rx   Total Rx   Total
          Error   Validated   Tx
1101          0         275        710
1102          0         200        200
1103          0         200       1000
```

|      |   |      |     |
|------|---|------|-----|
| 1105 | 0 | 1360 | 275 |
| 1107 | 0 | 200  | 100 |
| 1108 | 0 | 100  | 100 |

Note that the alarm did clear.

8. Have all command outputs and reports obtained during this procedure available.

This information will be used by the Customer Care Center in determining the cause of the alarm and monitoring the system for errors.

9. Notify the *Customer Care Center* of the occurrence of the alarm as follows:
  - Within 1 business day if the RTD alarm status reported in *Step 7* indicates that the alarm has cleared and only a single error was reported when the alarm initially occurred as shown in *Step 1*.
  - Immediately if any of the following events occurred
    - The RTD alarm status reported in *Step 7* indicates that the alarm did not clear.
    - Multiple errors were reported when the alarm occurred as shown in *Step 1*.

### 0542 - MSU cksum error threshold cleared

The MSU checksum threshold exceeded alarm has been corrected.

#### Example

```
RLGHNCXA21W 06-12-07 12:01:43 EST EAGLE 35.6.0
2359.054238 RTD SYSTEM MSU Cksum error threshold cleared
```

**Alarm Level:** No alarm condition. The message is informational.

#### Recovery

This message indicates that the MSU checksum threshold exceeded alarm has been cleared.

### 0545 - SEAS Terminal Available

This message indicates that a problem with SEAS system has been corrected.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 37.5.0
* 0043.0545 ** TERMINAL 17 SEAS Terminal Available
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0546 - SEAS Terminal Unavailable

This message indicates that the EAGLE 5 ISS system is unable to communicate with the SEAS subsystem.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 37.5.0
* 0043.0546 ** TERMINAL 17 SEAS Terminal Unavailable
```

**Alarm Level:** Major

**Recovery**

1. Enter the following command to determine the status of the SEAS terminal(s):

```
rept-stat-seas
```

Following are some examples of possible outputs:

- Both Terminals Down (Duplex)

```
> rept-stat-seas

tekelecstp 20-01-16 12:50:00 GMT UNKNOWN ???.?-58.32.0
rept-stat-seas
Command entered at terminal #25.
;

Command Accepted - Processing
tekelecstp 20-01-16 12:50:00 GMT UNKNOWN ???.?-58.32.0
SEAS SYSTEM                                PST          SST          AST
-----
   OOS-MT       Fault        -----

ALARM STATUS = *C 0349 SEAS unavailable

TERM          IPADDR          PORT          PST          SST          AST
-----
26            192.168.63.235  1600          OOS-MT       Disc         -----

ALARM STATUS = ** 0546 SEAS Terminal unavailable

24            192.168.63.235  1700          OOS-MT       Disc         -----

ALARM STATUS = ** 0546 SEAS Terminal unavailable

Command Completed.
;
```

- One Terminal Up (Duplex)

```
> rept-stat-seas

tekelecstp 20-01-16 12:50:00 GMT UNKNOWN ???.?-58.32.0
rept-stat-seas
Command entered at terminal #25.
;

Command Accepted - Processing
tekelecstp 20-01-16 12:50:00 GMT UNKNOWN ???.?-58.32.0
SEAS SYSTEM                                PST          SST          AST
-----
   IS-ANR       Restrict     -----
```

```

ALARM STATUS = ** 0348 SEAS is at min service limit

TERM          IPADDR          PORT          PST          SST          AST
-----
26            192.168.63.235    1600          IS-NR        Active       -----

ALARM STATUS = No Alarms.

24            192.168.63.235    1700          OOS-MT        Disc        -----

ALARM STATUS = ** 0546 SEAS Terminal unavailable

Command Completed.
;

```

- One Terminal Down (Simplex)

```

> rept-stat-seas

tekelecstp 20-01-16 12:50:00 GMT UNKNOWN ???.?-58.32.0
rept-stat-seas
Command entered at terminal #25.
;

Command Accepted - Processing
tekelecstp 20-01-16 12:50:00 GMT UNKNOWN ???.?-58.32.0
SEAS SYSTEM          PST          SST          AST
-----
                                OOS-MT        Fault       -----

ALARM STATUS = *C 0349 SEAS unavailable

TERM          IPADDR          PORT          PST          SST          AST
-----
26            192.168.63.235    1600          OOS-MT        Disc        -----

ALARM STATUS = ** 0546 SEAS Terminal unavailable

Command Completed.

```

Refer to the *Commands Manual* to interpret the output.

2. Verify that the IP addresses and ports are correct.

Correct any discrepancy found.

3. Check the physical connections.

See the *Installation Manual* for more information about these system components. If the connections are firmly seated.

4. Check for any fuse alarms on the Fuse and Alarm Panel in the frame.

5. Check that all terminals for the IPSM card are inhibited before inhibiting the card for replacement.
6. Replace the E5-IPSM card. Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0551 - V-Flex Subsystem is not available

No SCCP cards have a V-Flex status of Active. (All SCCP cards are OOS or loading)

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 37.6.0
*C 0056.0551 *C VFLEX SYSTEM VFLEX Subsystem is not available
```

**Alarm Level:** Critical.

#### Recovery

The V-Flex feature must be turned on and activated.

### 0552 - V-Flex Subsystem is disabled

All IS-NR SCCP cards have V-Flex status of Offline (with at least 1 card IS-NR). INH-MAP-SS command has been executed.

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 37.6.0
*C 0056.0552 *C VFLEX SYSTEM VFLEX Subsystem is disabled
```

**Alarm Level:** Critical.

#### Recovery

The V-Flex feature must be enabled and turned on.

### 0553 - VFLX Subsystem normal, card(s) abnormal

One Service Module card has V-Flex status of Active and there are 1 or more cards with an V-Flex status other than Active (a status not equal to OOS (out of service), loading or Offline).

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 37.6.0
*C 0056.0553 *C VFLEX SYSTEM VFLX Subsystem normal, card(s) abnormal
```

**Alarm Level:** Minor.

#### Recovery

No action necessary.

### 0554 - V-Flex Subsystem is available

All Service Module cards are IS-NR and have an V-Flex status of Active.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 37.6.0
*C 0056.0554 *C VFLEX SYSTEM VFLEX VFLEX Subsystem is available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**0555 - V-Flex Subsystem is removed**

Last Service Module card was deleted.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 37.6.0
*C 0056.0555 *C VFLEX SYSTEM VFLEX Subsystem is removed
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**0560 - REPT-LKSTO: link set restricted**

This message indicates a linkset has been restricted.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 38.0.0
* 0014.0560 * LSN a54646 REPT-LKSTO: link set restricted
```

**Alarm Level:** Minor

**Recovery**

1. Verify the link status using the `rept-stat-slk` command.

For example, enter:

```
rept-stat-slk:loc=1203:link=b
```

2. Check the UNAVAIL REASON field in the output of the `rept-stat-slk` command.

UNAVAIL REASON codes:

|                    |                                                                                                                                                                |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>FC</b>          | The signaling link is unavailable because of false congestion.                                                                                                 |
| <b>FL</b>          | The signaling link has a fault.                                                                                                                                |
| <b>NA</b>          | The signaling link is not aligned.                                                                                                                             |
| <b>LI</b>          | The signaling link has been inhibited locally                                                                                                                  |
| <b>LB</b>          | The signaling link has been blocked locally.                                                                                                                   |
| <b>RB</b>          | The signaling link has been blocked remotely.                                                                                                                  |
| <b>RD (xx.xxx)</b> | The signaling link is unavailable because of a restart delay to prevent signaling link oscillation. The number in parentheses indicates the amount of time, in |

seconds, remaining in the restart delay period. The link is restarted automatically after this amount of time has elapsed.

**RI** The signaling link has been inhibited remotely.

3. If the UNAVAIL REASON indicates an alignment problem or fault, activate a loopback using the `act-lpb` command, or use a physical loopback.  
(For a V.35, you must use an appropriate physical V.35 loopback.) If the signaling link aligns, contact the far-end to correct the problem.
4. If the UNAVAIL REASON still indicates an alignment problem or fault, check the status of the card by entering the `rept-stat-card` command for the specified card.
5. If the `rept-stat-card` command indicates a problem with the card, reset the card by entering the `init-card` command with the specified card location.  
If the card still does not align, try first reseating the card, then replacing the card. Refer to the *Maintenance Manual* for card removal/replacement procedures.
6. If the UNAVAIL REASON indicates a locally inhibited link, enter the `unhb-slk` command with the specified card location.
7. If the UNAVAIL REASON indicates a locally blocked link, enter the `ublk-slk` command with the specified card location.
8. If the signaling is blocked or inhibited remotely, contact the far-end to place the link in-service.

### 0561 - Can't establish Hi Bit rate;All HW OK

This message is issued if the system cannot establish high bit rate operation when it is equipped with HIPR2 cards at all MUX locations and the HIPR2 High Rate Mode feature is ON.

**Note:** This UAM might appear during transition phase when the HIPR2 High Rate Mode feature status has changed, but eventually it will be cleared if high bit rate is established on both IMT buses.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
*C 5025.0561 *C SYSTEM Can't establish Hi Bit rate;All HW OK
```

**Alarm Level:** Critical

#### Recovery

1. Verify the status of the cards using the command: `rept-stat-mux`.

Example of the output:

| CARD | TYPE  | PST    | SST      | AST   | BITRATE<br>(OPER) | BITRATE<br>(ACT) |
|------|-------|--------|----------|-------|-------------------|------------------|
| 1109 | HIPR2 | IS-ANR | Restrict | ----- | HIGH              | LOW              |
| 1110 | HIPR2 | IS-NR  | Active   | ----- | HIGH              | HIGH             |
| 1209 | HIPR2 | IS-ANR | Restrict | ----- | HIGH              | LOW              |
| 1210 | HIPR2 | IS-NR  | Active   | ----- | HIGH              | HIGH             |
| 1309 | HIPR2 | IS-ANR | Restrict | ----- | HIGH              | LOW              |
| 1310 | HIPR2 | IS-NR  | Active   | ----- | HIGH              | HIGH             |

Command Completed.

2. Replace any faulty HIPR2 cards with a new HIPR2 card.  
Refer to the *Maintenance manual, Appendix A, Card Removal/Replacement Procedures* for information on replacing the HIPR2 cards.

- If the alarm does not clear, contact the [Customer Care Center](#).

### 0562 - High Bit rate established

This message indicates that the alarm condition specified by the previous alarm has been cleared.

**Example**

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0590.0562 SYSTEM High Bit rate established
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0563 - IMT Bit rate mismatch detected

This message indicates that the the IMT Bus A and B are operating at different bit rates. This can occur if the BERT Test fails for only one bus, or if some of the HIPR2 cards have been replaced with HMUX/HIPR cards after the HIPR2 High Rate Mode feature was turned ON.

**Note:** This UAM might appear during transition phase when the HIPR2 High Rate Mode feature status has changed, but eventually it will be cleared if high bit rate is established on both IMT buses.

**Example**

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
** 0590.0563 ** IMT SYSTEM IMT Bit rate mismatch detected
```

**Alarm Level:** Major

**Recovery**

- Verify the card status. Enter this command: `rept-stat-mux`.

Example of the output:

| CARD               | TYPE  | PST    | SST      | AST   | BITRATE<br>(OPER) | BITRATE<br>(ACT) |
|--------------------|-------|--------|----------|-------|-------------------|------------------|
| 1109               | HIPR2 | IS-ANR | Restrict | ----- | HIGH              | LOW              |
| 1110               | HIPR2 | IS-NR  | Active   | ----- | HIGH              | HIGH             |
| 1209               | HIPR2 | IS-ANR | Restrict | ----- | HIGH              | LOW              |
| 1210               | HIPR2 | IS-NR  | Active   | ----- | HIGH              | HIGH             |
| 1309               | HIPR2 | IS-ANR | Restrict | ----- | HIGH              | LOW              |
| 1310               | HIPR2 | IS-NR  | Active   | ----- | HIGH              | HIGH             |
| Command Completed. |       |        |          |       |                   |                  |

- Enter the command to verify the IMT status: `rept-stat-imt`.

Example of the output:

|                          |        |          |       |
|--------------------------|--------|----------|-------|
| IMT                      | PST    | SST      | AST   |
| A                        | IS-ANR | Restrict | ----- |
| ALARM STATUS = No alarms |        |          |       |
| IMT                      | PST    | SST      | AST   |
| B                        | IS-NR  | Active   | ----- |
| ALARM STATUS = No alarms |        |          |       |

```
Command Completed.
```

3. Replace the faulty HIPR2 card or replace the HMUX/HIPR cards with HIPR2 cards.

### 0564 - IMT Bit rate mismatch cleared

This message indicates that the alarm condition specified by the previous alarm has been cleared.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0014.0564 IMT SYSTEM IMT Bit rate mismatch cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0565 - ATINPQ Subsystem is not available

The ATINP subsystem is not available. There are no IS-NR SCCP cards associated with this ATINP subsystem. The ATINP subsystem was not taken off-line via command.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
*C 0056.0565 *C ATINP SYSTEM ATINPQ Subsystem is not available
```

**Alarm Level:** Critical

#### Recovery

1. Enter the following command to verify the status and location of the subsystem cards:
 

```
rept-stat-mps
```
2. Enter the following command to move the SCCP cards to an ACTIVE status if loading is successful:
 

```
rst-card:loc=xxxx
```

 where xxxx is the location of the OOS-MT-DSBLD SCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the subsystem cards:
 

```
rept-stat-mps
```
4. Verify the SCCP card(s) reset in [Step 2](#) are IS-NR.
 If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).
 Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0566 - ATINPQ Subsystem is disabled

The ATINP subsystem has been manually disabled using the `inh-map-ss` command.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
*C 0056.0566 *C ATINP SYSTEM ATINPQ Subsystem is disabled
```

**Alarm Level:** Critical**Recovery**

1. Enter the following command to verify the status and location of the ATINP subsystem cards:  
`rept-stat-mps`
2. Enter the following command to reserve the subsystem number and to change the state of the ATINP subsystem status to on-line:  
`ent-ss-appl:appl=ATINPQ:ssn=xx:stat=online`  
where *xx* is primary subsystem number.
3. Enter the following command to activate the ATINP subsystem and to bring it on-line:  
`alw-map-ss:ssn=xx`  
where *xx* is primary subsystem number.
4. Enter the following command to verify the status of the ATINP subsystem:  
`rept-stat-mps`

**0567 - ATINPQ Subsystem normal,card(s) abnorml**

One SCCP card has ATINP status of Active and there are one or more cards with an ATINP status other than Active.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
* 0056.0567 * ATINP SYSTEM ATINPQ Subsystem normal, card(s) abnorml
```

**Alarm Level:** Minor**Recovery**

1. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-mps`
2. Enter the following command to move the SCCP card to an ACTIVE status if loading is successful:  
`rst-card:loc=xxxx`  
where *xxxx* is the location of the OOS-MT- DSBLDSCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-mps`
4. Verify the SCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

**0568 - ATINPQ Subsystem is available**

This message indicates that a problem with the ATINP subsystem has been corrected.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
0056.0568 ATINP SYSTEM ATINPQ Subsystem is available
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

**0569 - ATINPQ Subsystem is removed**

The ATINP subsystem is not fully equipped. There are no SCCP cards configured with this ATINP subsystem.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 39.2.0
0056.0569 ATINP SYSTEM ATINPQ Subsystem is removed
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the SCCP hardware.

Configure the ATINP system with SCCP cards. Refer to the *Maintenance* manual for card removal/replacement procedures.

**0570 - Incompatible flash image for sys rel**

The new card inserted into system with a flash image is not compatible with the system release. The card is auto-inhibited. A manual flash download is required.

**Example**

```
isht01 09-07-21 09:19:16 EST EAGLE5 41.1
ALARM STATUS = ** 0570 Incompatible flash image for sys rel
99 Inserted H/W is not compatible with the provisioned slot
HW VERIFICATION CODE: 98
```

**Alarm Level:** Major

**Recovery**

1. Enter the command to load and activate the approved GPL onto the inhibited card:

```
flash-card:code=appr:loc=xxxx:force=yes
```

where *xxxx* is the card location used in the previous step. The optional *force=yes* is used to force the command to work on an IS-NR card. Links provisioned on the card are inhibited during command execution. The card and inhibited links are restored to their previous state when the command is completed.

Example of the output using card location 1105:

```
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading BLBIOS on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download BLBIOS complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading BLDIAG on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download BLDIAG complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading PLDE1T1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download PLDE1T1 complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading IMTPCI on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download IMTPCI complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading BLVXW on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download BLVXW complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Downloading PLDPMC1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 download PLDPMC1 complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Activating BLBIOS on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 activation BLBIOS complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Activating BLDIAG on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 activation BLDIAG complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Activating PLDE1T1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 activation PLDE1T1 complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Activating IMTPCI on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Card 1105 activation IMTPCI complete.
;
tekelecstp 05-04-11 01:52:11 EST EAGLE5 34.0.0
Flash Card: Activating BLVXW on card 1105.
;
```

```

tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation BLVXW complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating PLDPMC1 on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation PLDPMC1 complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Downloading BLCPLD on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 download BLCPLD complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating BLCPLD on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation BLCPLD complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Command Completed.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Canceling links on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Inhibiting card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 Rel 34.0.0
Flash Card: Downloading BPMPL on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 download BPMPL complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Allowing card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating BPMPL on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Card 1105 activation BPMPL complete.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Flash Card: Activating links on card 1105.
;
tekelecstp 05-04-11 01:52:11 EST  EAGLE5 34.0.0
Command Completed.
;

```

2. Enter the command to put the card that was inhibited in [Step 1](#) back into service:

```
alw-card:loc=xxxx
```

where *xxxx* is the card location used in [Step 1](#).

Example of the output:

```

RLGHNCXA03W 00-06-05 11:11:28 EDT  EAGLE 35.0.0
Card has been allowed.

```

**Note:** Allow the card to run for 5 minutes before continuing.

3. Enter the command to activate all links on the card.  
`act-slk:loc=xxxx:link=y`  
 where *xxxx* is the card location identified in the output and *y* is the link.
4. Enter the command to verify all links on the card are active.  
`rept-stat-slk:loc=xxxx:link=y`  
 where *xxxx* is the card location identified in the output and *y* is the link
5. Enter the command to verify the approved GPLs match the running GPLs:  
`rept-stat-gpl:gpl=xxxxxxxx`  
 where *xxxxxxxx* is the GPL identified in the output.
6. If the GPLs match, you have completed this procedure.  
 If the GPLs do not match, continue with the following step.
7. Repeat this procedure for each card that shows ALM in the output.
8. If the same card shows in an alarm condition after executing the procedure, please contact the [Customer Care Center](#).

### 0571 - Sentinel socket is inactive

The EAGLE 5 ISS - Sentinel socket connection is inactive. Any of the following conditions may be a cause.

- Turned off scopy bit through `chg-eiscopy` command if it is already on
- Lost connection with Sentinel/IMF server
- Link being monitored is deleted
- Adaptor type is changed to non-M2PA on the IPLIM card connected to IMF/sentinel server using `chg-assoc/chg-appl-sock`
- Internal problem occurred at the LIM card hosting the corresponding link

#### Example

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 38.0.0
* 0100.0571 * SLK 1201,A lsn123 Sentinel Socket is inactive
```

**Alarm Level:** Minor

#### Recovery

1. Check the physical connectivity to the Sentinel/IMF server and application status running at the Sentinel/IMF servers.  
 Correct any physical connection discrepancy found.
2. If the physical connectivity is good, then there may be an internal problem at the LIM card hosting the corresponding link. Contact the [Customer Care Center](#).

### 0572 - Sentinel socket is active

A problem with the EAGLE 5 ISS - Sentinel socket has been corrected and the socket is active.

**Example**

```
RLGHNCXA21W 00-12-07 12:01:43 EST EAGLE 38.0.0  
0100.0572 SLK 1201,A lsn123 Sentinel Socket is active
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary

**0573 - BERT Test Failed**

This message is displayed when the BERT diagnostic test, which is initiated by the HIPR2 card as a part of the IMT bus alignment process, has failed. This message may indicate that a HIPR2 card has failed; it may also indicate that there is a bad high rate Fibre-Channel cable, or that the high rate Fibre-Channel cables have not been installed.

**Example**

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0  
** 0590.0573 ** Card 1109 BERT Test Failed
```

**Alarm Level:** Major

**Recovery**

1. Determine the status of the HIPR2 cards using the command: `rept-stat-mux`. Replace any faulty HIPR2 card with a new HIPR2 card.
2. Verify that the high rate Fibre-Channel cables have been installed.
3. Inspect the cables and verify that the cable connections are secure.
4. The BERT test will run again during the bus alignment. Once the BERT Test is successful, the alarm will be cleared.
5. Contact the [Customer Care Center](#) for more information.

**0574 - BERT Test failure cleared**

This message indicates that the alarm condition specified by the UAM 0573 (BERT Test Failed) has been cleared.

**Example**

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0  
0590.0574 Card 1109 BERT Test failure cleared
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0575 - Card type not HIPR2

This message is displayed when the HIPR2 High Rate Mode feature is ON and a non-HIPR2 card has replaced the HIPR2 card.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
** 0590.0575 ** Card 1309 Card type not HIPR2
```

**Alarm Level:** Major

#### Recovery

This alarm will be cleared when:

1. The HIPR/HMUX card is replaced with a HIPR2 card.
2. The HIPR2 High Rate Mode feature is turned OFF.

### 0576 - All FC Network Unavailable

This indicates that the FC Network is down on all FC enabled cards.

#### Example

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
** 0100.0576 ** FCS All FC Network Unavailable
```

**Alarm Level:** Major

#### Recovery

Re-association should take place automatically.

If it does not, contact the [Customer Care Center](#).

### 0577 - All FC cards removed

This indicates that all Fast Copy enabled cards have been deleted from the system.

#### Example

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
0101.0577 FCS All FC cards removed
```

**Alarm Level:** None

#### Recovery

No action necessary.

### 0578 - FC System is Available

This indicates that the FC Network is available on any of the FC enabled cards.

#### Example

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
0101.0578 FCS FC System is Available
```

**Alarm Level:** None

**Recovery**

No action necessary.

**0579 - FC Network Unavailable**

This indicates the FC enabled card is unable to reach any XMF server.

**Example**

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
* 0107.0579 * Card 1104 FC Network Unavailable
```

**Alarm Level:** Minor

**Recovery**

Re-association should take place automatically.

If it does not, contact the [Customer Care Center](#).

**0580 - FC Network Available**

This indicates that FC enabled card is able to reach any XMF server.

**Example**

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
0108.0580 Card 1104 FC Network Available
```

**Alarm Level:** None

**Recovery**

No action necessary.

**0581 - Loss of heartbeat**

This indicates that an FC enabled card did not receive a heartbeat message from XMF server before the expiry of RCV heartbeat timer.

**Example**

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
* 0108.0581 * Card 1104 Loss of heartbeat
```

**Alarm Level:** Minor

**Recovery**

1. Inspect the backplane for loose dongle cables (P/N 830-1343-0X).
2. Verify the RJ45 cables are connected completely on the backplane.

**0582 - Heartbeat Available**

This indicates that FC enabled card receives heartbeat from the XMF.

**Example**

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
0107.0582 Card 1104 Heartbeat Available
```

**Alarm Level:** None

**Recovery**

No action necessary.

### 0583 - Unexpected SAM Received

This indicates that an FC enabled card received an erroneous SAM from IMF.

**Example**

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
* 0102.0583 * SLK 1201,A lsnabcde Unexpected SAM Received
REASON: Mismatched Fast Copy Network Addresses
```

**Alarm Level:** Minor

**Recovery**

No action necessary.

### 0584 - Expected SAM Received

This indicates that FC enabled card received a valid SAM on a link from DAS.

**Example**

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
0102.0584 SLK 1201,A lsnabcde Expected SAM Received
```

**Alarm Level:** None

**Recovery**

No action necessary.

### 0588 - FC Port De-activated

This indicates that FC enabled Card CPU Idle reached Threshold level 1 and deactivated the FCS IP port (see Example 1) or if negotiation for data rate and traffic flow do not result in 100 Mbps and full duplex mode for the FC port (see Example 2).

**Example 1**

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
** 0705.0588 ** DLK 1106,B1 IPSG FC Port De-activated
REASON: Onset of CPU Congestion
```

**Example 2**

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
** 0772.0588 ** DLK 1106,B1 IPSG FC Port De-activated
REASON: Auto-Neg Fails
```

**Alarm Level:** Major

**Recovery - Onset of CPU Congestion**

No action necessary.

**Recovery - Auto-Negotiation Fails**

Corrective action needs to be taken at the switch to auto-negotiate successfully with Fast Copy Ports, for data rate and traffic as 100 Mbps/Full Duplex.

### 0589 - FC Port Activated

This indicates that FCS IP Port on FC Enabled card CPU Idle reached the Abatement Level.

#### Example

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
2359.0589 DLK 1201,B1 IPSG FC Port Activated
```

**Alarm Level:** None

#### Recovery

No action necessary.

### 0590 - Fast Copy Application De-activated

This UAM can be raised under the following conditions:

- Fast Copy CPU Load Shedding condition or Auto-Negotiation failure on both the FC Ports
- One FC port is down due to network failure and another one is down either due to CPU load-shedding or Auto-Negotiation failure
- Fast Copy CPU Load Shedding condition on one FC Port and Auto-Negotiation failure on another FC Port

#### Example 1

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
* 0642.0590 * CARD 1105 IPSG Fast Copy Application De-activated
REASON: CPU Threshold Exceeded
```

#### Example 2

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
* 0587.0590 * CARD 1106 IPSG Fast Copy Application De-activated
REASON: Auto-Neg Fails
```

**Alarm Level:** Minor

#### Recovery - CPU Threshold Exceeded

No action necessary.

#### Recovery - Auto-Negotiation Fails

Corrective action needs to be taken at the switch to auto-negotiate successfully with Fast Copy Ports, for data rate and traffic as 100 Mbps/Full Duplex.

### 0591 - Fast Copy Application Activated

This indicates that FC enabled Card CPU Idle reached abatement level and activated the Fact Copy application.

#### Example

```
RLGHNCXA21W 00-12-09 12:01:43 EST EAGLE 40.1
0107.0591 Card 1104 Fast Copy Application Activated
```

**Alarm Level:** None

**Recovery**

No action necessary.

**0592 - AIQ Subsystem is not available**

The AIQ subsystem is not available. There are no IS-NR SCCP cards associated with this AIQ subsystem. The AIQ subsystem was not taken off-line via command.

**Example**

```
RLGHNCXA21W 00-02-10 12:01:43 EST EAGLE 42.0.0
*C 0135.0592 *C LSS AIQ      Subsystem is not available
;
```

**Alarm Level:** Critical

**Recovery**

1. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-sccp`
2. Enter the following command to move the SCCP cards to an ACTIVE status if loading is successful:  
`rst-card:loc=xxxx`  
where xxxx is the location of the OOS-MT-DSBLD SCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the subsystem cards:  
`rept-stat-sccp`
4. Verify the VSCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

**0593 - AIQ: Subsystem is disabled**

The AIQ subsystem has been manually disabled using the `inh-map-ss` command.

**Example**

```
RLGHNCXA21W 00-02-10 12:01:43 EST EAGLE 42.0.0
*C 1571.0593 *C LSS AIQ      Subsystem is disabled
;
```

**Alarm Level:** Critical

**Recovery**

1. Enter this command to verify the status and location of the AIQ subsystem cards:  
`rept-stat-sccp`
2. Enter this command to reserve the subsystem number and to change the state of the AIQ subsystem status to on-line:  
`ent-ss-appl:appl=aiq:ssn=xx:stat=online`  
where xx is primary subsystem number.

3. Enter this command to change the state of the AIQ subsystem to on-line:

```
alw-map-ss:ssn=xx
```

where *xx* is primary subsystem number.

4. Enter this command to verify the status of the AIQ subsystem:

```
rept-stat-sccp
```

### 0594 - AIQ: Subsystem normal, card(s) abnormal

One or more of the SCCP cards do not have an ACTIVE status.

#### Example

```
RLGHNCXA21W 00-02-10 12:01:43 EST EAGLE 42.0.0
* 0212.0594 * LSS AIQ Subsystem normal, card(s) abnormal
;
```

**Alarm Level:** Minor

#### Recovery

1. Enter the following command to verify the status and location of the subsystem cards:  

```
rept-stat-sccp
```
2. Enter the following command to move the SCCP card to an ACTIVE status if loading is successful:  

```
rst-card:loc=xxxx
```

where *xxxx* is the location of the OOS-MT-DSBLD SCCP card(s) identified in [Step 1](#).
3. Enter the following command to verify the status and location of the subsystem cards:  

```
rept-stat-sccp
```
4. Verify the SCCP card(s) reset in [Step 2](#) are IS-NR.  
If not, reseal the card(s).
5. If any card(s) remain OOS-MT, replace the card(s).  
Refer to the *Maintenance* manual for card removal/replacement procedures.

### 0595 - AIQ: Subsystem is available

This message indicates that a problem with AIQ system has been corrected.

#### Example

```
RLGHNCXA21W 00-02-10 12:01:43 EST EAGLE 42.0.0
0144.0595 LSS AIQ Subsystem is available
;
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected. No further action is necessary.

**0596 - AIQ: Subsystem is removed**

The AIQ subsystem is not fully equipped. There are no SCCP cards configured with this AIQ subsystem.

**Example**

```
RLGHNCXA21W 00-02-10 12:01:43 EST EAGLE 42.0.0
 0144.0595 LSS AIQ Subsystem is removed
;
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Verify the SCCP hardware.
2. Configure the AIQ system with SCCP cards. Refer to the *Maintenance* manual for card removal/replacement procedures.

**0597 - FC System is Deactivated**

This alarm indicates that the Fast Copy application is de-activated on all FC Capable cards.

**Example**

```
RLGHNCXA21W 09-08-19 12:01:43 EST EAGLE 41.1
* 0302.0597 * FCS FC System is Deactivated
```

**Alarm Level:** Minor

**Recovery**

No action necessary.

**0901 - Card DB load timeout, check GLS SS**

This message indicates that the database of a card or subsystem has been in a transition for 9 minutes. The database gets put into transition when it waits for updates from the GLS subsystem.

**Example**

```
RLGHNCXA3W 99-12-06 10:55:49 EST EAGLE 35.0.0
** 0076.0901 ** CARD 1201 SS7ANSI Card DB load timeout, check GLS card
```

**Alarm Level:** Major

**Recovery**

1. The GLS subsystem should not take this long.  
Make sure that the GLS subsystem is IS-NR by doing a `rept-stat-card` command.
2. Enter the following command to boot the GLS subsystem:  
`init-card:appl=gl`
3. If the problem persists, contact the [Customer Care Center](#).

**0902 - Card DB is stable**

This message indicates that the database of a card was in transition but has recovered.

**Example**

```
RLGHNCXA3W 99-12-06 10:56:18 EST EAGLE 35.0.0
0104.0902 CARD 1201 SS7ANSI Card DB is stable
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is needed.

**0903 - IP Link A is down**

This message indicates that an IP application socket is out of service due to a IP link down (ethernet problem) or due to the signaling link being deactivated.

**Example**

```
RLGHNCXA03W 01-01-10 16:28:08 EST EAGLE 35.0.0
** 0046.0903 ** CARD 1111 EBDADCM IP Link A is down
```

**Alarm Level:** Major

**Recovery**

1. Enter the following command to determine the IP address of the link:

```
rtrv-ip-lnk:loc=xxxx:port=a
```

Where *xxxx* is the card identified in the alarm output.

2. Enter the following command to retrieve the name of the local host:

```
rtrv-ip-host:ipadr=xxxx.xxxx.xxxx.xxxx
```

Where *xxxx.xxxx.xxxx.xxxx* = the link IP address from [Step 1](#).

3. Enter the following command to get the name of the remote host:

```
rtrv-appl-sock:lhost=xxxxxxxx
```

Where *xxxxxxxx* = local host name from [Step 2](#).

4. Enter the following command to test the TCP/IP connection:

```
pass:loc=xxxx:cmd="ping yyyyyyyyyy"
```

Where: *xxxx* = Card location from the alarm output. *yyyyyyyyyy* = logical name of the remote host from [Step 3](#).

5. If the ping command fails, perform the following checks:
  - a) Check the remote host hardware and software.
  - b) Use your company procedures to check the network.
  - c) Check cable connections at the IP<sup>7</sup> Secure Gateway and at the remote host.
6. If the UNAVAIL REASON still indicates an alignment problem, enter the following command:
 

```
rept-stat-slk:loc=xxxx:port=a
```

Where *xxxx* is the card identified in the alarm output. If the DCM card is not OOS-MT, proceed to [Step 8](#).
7. If the DCM card is OOS-MT, do the following, using the `rept-stat-card` command to check for card IS-NR state after each action:
  - a) Reinitialize card using the `init-card` command.

- b) Reseat the card.
- c) Replace the card.

Refer to the *Maintenance* manual for card removal/replacement procedures.

- 8. If the fault is not cleared, contact the [Customer Care Center](#).

### 0904 - IP Link A is up

This indicates that a previously broken link between the DCM card and the OAP now exists and is functioning properly.

#### Example

```
RLGHNCXA03W 01-01-10 16:28:08 EST EAGLE 35.0.0
0046.0904 CARD 1111 EBDADCM IP Link A is up
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0905 - IP Link B is down

This message indicates that an IP application socket is out of service due to a IP link down (ethernet problem) or due to the signaling link being deactivated.

#### Example

```
RLGHNCXA03W 01-01-10 16:28:08 EST EAGLE 35.0.0
** 0046.0905 ** CARD 1111 EBDADCM IP Link B is down
```

**Alarm Level:** Major

#### Recovery

1. Enter the following command to determine the IP address of the link:

```
rtrv-ip-lnk:loc=xxxx:port=b
```

Where *xxxx* is the card identified in the alarm output.

2. Enter the following command to retrieve the name of the local host:

```
rtrv-ip-host:ipadr=xxxx.xxxx.xxxx.xxxx
```

Where *xxxx.xxxx.xxxx.xxxx* = the link IP address from [Step 1](#).

3. Enter the following command to get the name of the remote host:

```
rtrv-appl-sock:lhost=xxxxxxxxx
```

Where *xxxxxxxxx* = local host name from [Step 2](#).

4. Enter the following command to test the TCP/IP connection:

```
pass:loc=xxxx:cmd="ping yyyyyyyyyy"
```

Where: *xxxx* = Card location from the alarm output. *yyyyyyyyyy* = logical name of the remote host from [Step 3](#).

5. If the `ping` command fails, perform the following checks:

- Check the remote host hardware and software.
  - Use your company procedures to check the network.
  - Check cable connections at the IP<sup>7</sup> Secure Gateway and at the remote host.
6. If the UNAVAIL REASON still indicates an alignment problem, enter the following command:  
`rept-stat-slk:loc=xxxx:port=b`  
 Where *xxxx* is the card identified in the alarm output. If the DCM card is not OOS-MT, proceed to [Step 8](#).
7. If the DCM card is OOS-MT, do the following, using the `rept-stat-card` command to check for card IS-NR state after each action:
- Reinitialize card using the `init-card` command
  - Reseat the card
  - Replace the card
- Refer to the *Maintenance* manual for card removal/replacement procedures.
8. If the fault is not cleared, contact the [Customer Care Center](#).

### 0906 - IP Link B is up

This indicates that a previously broken link between the DCM card and the OAP now exists and is functioning properly.

#### Example

```
RLGHNCXA03W 01-01-10 16:28:08 EST EAGLE 35.0.0
0046.0906 CARD 1111 EBDADCM IP Link B is up
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

### 0907 - HW limiting TPS rate alarm cleared

This message indicates that the alarm condition, specified by message “0908 - HW cannot support purchased TPS rate,” has been cleared.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 5.0.0-32.0.0
0100.0907 CARD 1101 SS7IPGW HW limiting TPS rate alarm cleared
ASSY SN: 102199815a1234
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates a previous fault has been corrected.

No further action is necessary.

**0908 - HW cannot support purchased TPS rate**

This message indicates that the purchased transactions per second (TPS) rate running on the DCM(s) is higher than can be supported by you current hardware.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 5.0.0-32.0.0
** 0100.0908 ** CARD 1101 SS7IPGW HW cannot support purchased TPS rate
ASSY SN: 102199815a1234
```

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 5.0.0-32.0.0
```

```
** 0100.0908 ** CARD 1101 SS7IPGW HW cannot support purchased TPS rate
```

```
ASSY SN: 102199815a1234
```

**Alarm Level:** Major

**Recovery**

1. Upgrade your DCM hardware.  
This alarm can be cleared only when the concerned DCM hardware is unplugged.
2. Contact the [Customer Care Center](#), for information about upgrading your DCM hardware.

**0911 - Dynamic database is inconsistent**

The dynamic database (DDB) audit (whether running automatically or on-demand) has detected that checksums are inconsistent. This means that one or more cards do not concur with the current network configuration. (The UIM lists a maximum of four affected cards.)

The dynamic database audit looks for checksum errors in dynamic database tables on LIM and Service Module cards. The fixed database, which is entered via the OAM card, includes all provisionable tables and options. The dynamic database has information about the *state* of those static-database entries (for example, which links are actually available). Each LIM and Service Module card has a copy of the fixed database and the dynamic database. The entries in the tables in the dynamic database on each card change as network conditions change. Cards calculate and record dynamic database checksums in real time as updates are applied.

If the dynamic database is being updated during the dynamic database audit, then the inconsistent checksums might not indicate a true problem. To ensure that all dynamic database changes have been received and applied, the OAM processes audit replies after a required quiet period.

**Note:**

You can use the “DDBAUDTIMER” SS7OPTS option to enable and disable the background audit.

Typically, when the dynamic database copies are consistent among all the cards except one, then there is a problem on that one card. It is possible, however, for one card to have the correct information when the other cards do not (for example, a card might have a link on it that is actually available when the other cards incorrectly show the link as unavailable). When this alarm occurs, further troubleshooting is necessary to determine the actual status of the routes, links, linksets, and subsystems.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 41.0
** 0100.0911 ** SYSTEM Dynamic database is inconsistent
Card 1101, 1102, 1107, 1108, ... (3 others)
```

**Alarm Level:** Major

### Recovery

The Eagle cannot automatically determine which cards are inconsistent. Do the following to address a dynamic-database inconsistency alarm:

1. Run the `rept-stat-ddb` command to display the last dynamic database audit report.
2. Initialize the affected cards identified in the dynamic database audit report:
  - a) If a small number of cards are reported inconsistent, initialize them using the `init-card:loc=` command. You should initialize the affected cards immediately.
  - b) If all cards of the same type report inconsistencies, initialize them using the `init-card:appl=` command.



**CAUTION:** This command could affect service as it will boot all the appl cards at the same time (for example, the command could cause loss of SCCP if the `init-card:appl=VSCCPcommand` is run).

3. Run the `rept-stat-card:mode=full:loc=` command on each card identified as inconsistent to verify the card is IS-NR.
4. If a large number of cards of various types report inconsistent, you might need to issue the `init-network` or the `init-sys` command to clear the inconsistency.



**CAUTION:** These commands *will* cause a nodal outage.

5. After the cards are initialized, run the `aud-data:type=DDB` command. If the report shows no inconsistency, then the problem is fixed.
6. Next, you can use the `dbg-ddb` command to troubleshoot the problem. The parameters to use in the `dbg-ddb` command depend on the type of dynamic database update that was missed (route/link/linkset).

When a system reports dynamic database inconsistencies, first check the IMT buses statistics to make sure they are clean. This is important because multicast updates resulting from network activity transit via the IMT buses and any outstanding issue on this part of the system may lead some cards to miss the updates and OAM to report dynamic database inconsistencies. When a checksum is identified to be incorrect and is updated by a wild write audit, you may want to know that a dynamic database inconsistency reported on a card was due to a wild write (rather than any other cause, such as a missed multicast). In the scenario where one or a group of cards miss a dynamic database update related to a network state change, then the counter collecting the total number of update misses is incremented. Use the `dbg-ddb` command to retrieve this counter.

7. Contact the [Customer Care Center](#).

## 0912 - Dynamic database is now consistent

The dynamic database audit has run and determined that the checksums are consistent.

### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.0912 SYSTEM Dynamic database is now consistent
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates a previous fault has been corrected.

No further action is necessary.

## UIMs

The following are UIMs that may be displayed.

### 1000 - MTP rcvd UPU - user part is not SCCP

The system forwarded a unit data (UDT) message to a distant node that does not support SCCP. In response, the distant node sent back a user part unavailable (UPU) message.

The message provides the affected point code (which sent the UPU), as well as the service information octet (SIO) field of the message and the cause code.

All fields are in decimal values. The SIO field values applicable to this message are:

03 – SCCP

04 – Telephone User Part (TUP)

05 – ISDN User Part (ISUP)

06 – Data User Part (call and circuit related messages)

07 – Data User Part (facility registration and cancellation)

08 – MTP Testing User Part

The message also provides the value for the User Part that was unavailable (UPU=). The values shown above apply to this field as well.

The Cause Codes (Unavail Cause =) applicable to this message are:

000 – Unknown

001 – Unequipped Remote User

002 – Inaccessible User Part

Unequipped remote user indicates the distant node is not equipped for SCCP. Inaccessible user part indicates that the distant node is equipped with SCCP capability, but there has been a failure in SCCP making it impossible to handle messages sent to it by MTP.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1000 CARD 1201,A INFO MTP rcvd UPU - user part is not SCCP
SIO=03 OPC=003-232-000 DPC=001-004-000
AFTPC=004-000-001 UPU=03 UNAVAIL CAUSE=001
LSN=A1234567
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1001 - MTP rcvd Transfer Controlled (TFC)

The system is generating traffic for a remote node that is congested. The distant node sent a transfer controlled (TFC) message in response.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
 0100.1001 CARD 1201,A INFO MTP rcvd Transfer Controlled (TFC)
          SIO=0a OPC=003-232-000 DPC=000-000-000
          AFTPC=004-000-000 CONG STATUS=000
LSN=A1234567
```

#### Legend

|                    |                                         |
|--------------------|-----------------------------------------|
| <b>AFTPC</b>       | Affected point code (for SCCP messages) |
| <b>CONG STATUS</b> | Congestion status                       |
| <b>DPC</b>         | Destination point code                  |
| <b>LSN</b>         | Linkset name. The name must be unique.  |
| <b>OPC</b>         | Origination point code                  |
| <b>SIO</b>         | Service information octet               |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. The affected point code field of the output message identifies the node that is congested. The system discards MSUs with a priority lower than the congestion status value sent with the TFC.
2. The system sends only messages with a priority higher or equal to the congestion status value of the TFC.  
Refer to *TR-NPT-000246, Issue 2, June 1987, Chapter 1.111.5, Annex A* for priority assignments.
3. Contact the far-end to determine the reason for congestion.

### 1002 - MTP rcvd invalid TFC - status 0

The EAGLE 5 ISS system received a transfer controlled (TFC) message with a status of 0 (protocol violation). No action on the part of the EAGLE 5 ISS system has been taken.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
 0100.1002 CARD 1205,B INFO MTP rcvd invalid TFC - status 0
SIO=0a OPC=003-234-000 DPC=000-024-000
AFTPC=055-000-046 CONG STATUS=000
LSN=A1234567
```

#### Legend

|                    |                                         |
|--------------------|-----------------------------------------|
| <b>AFTPC</b>       | Affected point code (for SCCP messages) |
| <b>CONG STATUS</b> | Congestion status                       |

|     |                                        |
|-----|----------------------------------------|
| DPC | Destination point code                 |
| LSN | Linkset name. The name must be unique. |
| OPC | Origination point code                 |
| SIO | Service information octet              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. The EAGLE 5 ISS system does not take any action based on this TFC message.  
The output above is provided only to indicate the event took place, but does not require any action by maintenance personnel.
2. Contact the far-end to determine the reason for congestion.

### 1003 - MTP rcvd invalid H0/H1 code

SS7 received a level 3 message with an unrecognized H0H1 code.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1003 CARD 1205,B INFO MTP rcvd invalid H0/H1 code
SIO=0a OPC=003-235-000 DPC=000-024-000
H0H1=43
LSN=A1234567
```

#### Legend

|      |                                        |
|------|----------------------------------------|
| DPC  | Destination point code                 |
| H0H1 | H0/H1 heading code                     |
| LSN  | Linkset name. The name must be unique. |
| OPC  | Origination point code                 |
| SIO  | Service information octet              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. This message could indicate that the MTP restart feature is not enabled. If the MTP restart feature should be enabled, use the `chg-feat` to turn on the MTP restart feature.  
**Note:** Once the feature is enabled using the `chg-feat` command, it can not be turned off, contact the [Customer Care Center](#), before executing the `chg-feat` command.
2. This output is informational only.  
The SS7 traffic is not interrupted and service is not affected.
3. Contact the far-end to determine the reason for congestion.

### 1004 - MTP rcvd unknown DPC

The EAGLE 5 ISS system received an MSU with a DPC that is not in the routing table.

**Example**

```

RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1004 CARD 1205,B INFO MTP rcvd unknown DPC
SIO=0a OPC=003-236-000 DPC=000-071-000
LSN=A1234567

```

**Legend**

|            |                                        |
|------------|----------------------------------------|
| <b>DPC</b> | Destination point code                 |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |
| <b>SIO</b> | Service information octet              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. If the EAGLE 5 ISS system should be able to route to the DPC (indicated in the message output), add the DPC to the EAGLE 5 ISS system routing table using the `ent-rte` and `ent-dstn` commands.
2. If the DPC is not one that the EAGLE 5 ISS system should be able to route to, no action is necessary.

**1005 - GWS rcvd OPC that is not allowed**

This message indicates the EAGLE 5 ISS received an MSU with an origination point code (OPC) that is not allowed in gateway screening (GWS).

**Example**

```

RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1005 CARD 1205,A INFO GWS rcvd OPC that is not allowed
SIO=b2 OPC=003-237-000 DPC=003-003-003
H0H1=32 AFTPC=03-03-03
SR=osp3 LSN=A1234567

```

**Note:**

Four outputs are possible. The Legend includes abbreviations found in all variations.

**Legend**

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>ADDR</b>  | Address                                                   |
| <b>AFTPC</b> | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>    | Address Indicator                                         |
| <b>CDPA</b>  | Called party address                                      |
| <b>CGPA</b>  | Calling party address                                     |
| <b>DATA</b>  | Information from the upper layers of SCCP management      |
| <b>DPC</b>   | Destination point code                                    |
| <b>H0H1</b>  | H0/H1 heading code                                        |
| <b>LSN</b>   | Linkset name. The name must be unique.                    |

|                |                                                |
|----------------|------------------------------------------------|
| <b>MULT</b>    | SCCP management message multiplicity indicator |
| <b>OPC</b>     | Origination point code                         |
| <b>PC</b>      | Point code for the SS7 end user (OPC).         |
| <b>SCCP MT</b> | SCCP message type                              |
| <b>SCMG</b>    | SCCP management message                        |
| <b>SIO</b>     | Service information octet                      |
| <b>SR</b>      | Screening reference name                       |
| <b>SSN</b>     | Subsystem number                               |
| <b>TT</b>      | Translation type                               |
| <b>TYPE</b>    | SCCP management message type                   |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this origination point code (OPC) is one that should be allowed to pass through the network, add the OPC to the gateway screening (GWS) tables assigned to the link reporting this message. Use the `ent-scr-opc` command to add the OPC to the list of allowed OPC codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on how to add an OPC to gateway screening (GWS).
2. If the OPC should not be allowed to pass through the network, no action is necessary.

### 1006 - GWS rcvd DPC that is not allowed

This message indicates the EAGLE 5 ISS received an MSU with a destination point code (DPC) that is not allowed in gateway screening (GWS).

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1006 CARD 1205,A INFO GWS rcvd DPC that is not allowed
SIO=b2 OPC=003-237-000 DPC=003-003-003
H0H1=23 AFTPC=03-03-03
SR=osp3 LSN=A1234567
```

#### Note:

Four outputs are possible. The Legend includes abbreviations found in all variations.

#### Legend

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>ADDR</b>  | Address                                                   |
| <b>AFTPC</b> | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>    | Address Indicator                                         |
| <b>CDPA</b>  | Called party address                                      |
| <b>CGPA</b>  | Calling party address                                     |

|                |                                                      |
|----------------|------------------------------------------------------|
| <b>DATA</b>    | Information from the upper layers of SCCP management |
| <b>DPC</b>     | Destination point code                               |
| <b>H0H1</b>    | H0/H1 heading code                                   |
| <b>LSN</b>     | Linkset name. The name must be unique.               |
| <b>MULT</b>    | SCCP management message multiplicity indicator       |
| <b>OPC</b>     | Origination point code                               |
| <b>PC</b>      | Point code for the SS7 end user (OPC).               |
| <b>SCCP MT</b> | SCCP message type                                    |
| <b>SCMG</b>    | SCCP management message                              |
| <b>SIO</b>     | Service information octet                            |
| <b>SR</b>      | Screening reference name                             |
| <b>SSN</b>     | Subsystem number                                     |
| <b>TT</b>      | Translation type                                     |
| <b>TYPE</b>    | SCCP management message type                         |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this destination point code (DPC) is one that should be allowed to pass through the network, add the DPC to the gateway screening (GWS) tables assigned to the link reporting this message. Use the `ent-scr-dpc` command to add the DPC to the list of allowed DPC codes. Refer to the *Database Administration Manual- Gateway Screening* for instructions on adding a DPC to gateway screening (GWS).
2. If the DPC should not be allowed to pass through the network, no action is necessary.

### 1007 - GWS rcvd OPC that is blocked

This message indicates the EAGLE 5 ISS received an MSU from an origination point code (OPC) that is blocked from this network by gateway screening (GWS).

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1007 CARD 1205,A INFO GWS rcvd OPC that is blocked
SIO=93 OPC=001-001-004 DPC=003-003-003
H0H1=31 AFTPC=03-03-03
SR=osp3 LSN=A1234567
```

#### Note:

Four outputs are possible. The Legend includes abbreviations found in all variations.

#### Legend

|              |                                         |
|--------------|-----------------------------------------|
| <b>ADDR</b>  | Address                                 |
| <b>AFTPC</b> | Affected point code (for SCCP messages) |

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TT</b>      | Translation type                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this origination point code (OPC) should be allowed to send messages through the network, use the command `dlt-scr-blkopc` to delete the OPC from the blocked OPC screen set assigned to this link.
2. If this OPC should be blocked from entering this network, no further action is necessary.

### 1008 - GWS rcvd DPC that is blocked

This message indicates the EAGLE 5 ISS received an MSU from a destination point code (DPC) that is blocked from this network by gateway screening (GWS).

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1008 CARD 1205,A INFO GWS rcvd DPC that is blocked
SIO=b2 OPC=007-008-000 DPC=003-003-003
H0H1=32 AFTPC=03-03-03
SR=osp3 LSN=A1234567
```

#### Note:

Four outputs are possible. The Legend includes abbreviations found in all variations.

#### Legend

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>ADDR</b>    | Address                                                   |
| <b>AFTPC</b>   | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TT</b>      | Translation type                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this destination point code (DPC) should be allowed to send messages through the network, use the command `dlr-scr-blkdpc` to delete the DPC from the blocked DPC screen set assigned to this link.
2. If this DPC should be blocked from entering this network, no further action is necessary.

### 1009 - GWS rcvd SIO that is not allowed

This message indicates that gateway screening (GWS) has discarded an MSU that is not allowed in the network.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1009 CARD 1205,B INFO GWS rcvd SIO that is not allowed
SIO=b2 OPC=003-237-000 DPC=003-003-003
H0H1=33 AFTPC=03-03-03
SR=osp3 LSN=A1234567
```

#### Note:

Four outputs are possible. The Legend includes abbreviations found in all variations.

*Legend*

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>ADDR</b>    | Address                                                   |
| <b>AFTPC</b>   | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TT</b>      | Translation type                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This indicates that a MSU was discarded because it failed screening.  
No action is necessary, unless the MSU should have passed. If the MSU should have passed (verified by the fields displayed in the above message), go to Step 2.
2. Using the `rtrv-scr-sio` command, verify that the screening reference specified in the above message does not allow MSUs with the *SI/H0/H1* values indicated.
3. If the MSU should have passed screening, use the `ent-scr-sio` command to add the *si* data to the screening reference assigned to this link.

### 1010 - GWS rcvd a priority that is not allowed

This message indicates gateway screening (GWS) has discarded an MSU because the priority is listed as one that is not allowed in this network.

**Example**

```

RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1010 CARD 1205,A INFO GWS rcvd a priority that is not allowed
SIO=0a OPC=003-242-000 DPC=000-071-000
H0H1=54 AFTPC=03-03-03
SR=osp3 LSN=A1234567

```

**Note:**

Four outputs are possible. The Legend includes abbreviations found in all variations.

*Legend*

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>ADDR</b>    | Address                                                   |
| <b>AFTPC</b>   | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H11</b>   | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TT</b>      | Translation type                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This indicates that a MSU was discarded because it failed screening.  
No action is necessary, unless the MSU should have passed. If the MSU should have passed (verified by the fields displayed in the above message), go to Step 2.
2. Using the `rtrv-scr-sio` command, verify that the screening reference specified in the above message does not allow MSUs with the priority value indicated.

3. If the MSU should have passed screening, use the `chg-scr-sio` command to add the `pri` data to the screening reference.

### 1011 - GWS rcvd TFC, AFTPC not in routing tbl

This indicates that a transfer controlled message was received by a gateway link and failed screening because of an affected point code value in the message.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1011 CARD 1105,B INFO GWS rcvd TFC, AFTPC not in routing
tblSIO=0a OPC=003-243-000 DPC=000-024-000
H0H1=35 AFTPC=099-099-003
SR=osp3 LSN=A1234567
```

#### Legend

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.
2. If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
3. If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

### 1012 - GWS rcvd Clg Party that is not allowed

This indicates an MSU was received on a gateway link but failed screening because of the SCCP calling party address.

#### Example 1 (non-SCMG)

```
RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1012 CARD 1205,B1 INFO GWS rcvd Clg Party that is not
allowedSIO=0a OPC=003-244-000 DPC=000-071-000
SCCP MT= 18
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
ADDR=ABCDEF1234567890ABCDE
SR=scrib LSN=A1234567
```

**Example 2 (SCMG)**

```

RLGHNCXA21W 00-04-18 18:59:30 EST EAGLE 31.3.0
0102.1012 CARD 1205,B1 INFO GWS rcvd Clg Party that is not
allowedSIO=03 OPC=003-245-000 DPC=001-004-000
SCMG: TYPE=000 AFTPC=003-003-003
MULT=000 AFTSS=005
SR=scr b LSN=A1234567

```

**Legend**

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>ADDR</b>    | Address                                                   |
| <b>AFTPC</b>   | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TT</b>      | Translation type                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This output indicates that a SCCP message was discarded because it failed screening.  
No action is necessary, unless the message should have passed. If the message should have passed (verified by the fields displayed in the above message), continue with [Step 2](#).
2. Using the `rtrv-scr-cgpa` command, verify that the screen name specified in the output does not allow SCCP messages.  
Check the following fields in the output:
  - For non-SCMG messages, check the SCCP MT, SSN, and OPC.
  - For SCMG messages, check the TYPE, AFTSS, and AFTPC (or OPC if the AFTPC is not present).

3. If the SCCP message should have passed screening, use the `ent-scr-cgpaorchg-scr-cgpa` command to add the appropriate information to the screening reference.

### 1013 - GWS rcvd Cld Party that is not allowed

This indicates an MSU was received on a gateway link but failed screening because of the called party value in the SCCP called party address field.

#### Example

The following is an output example when an SCCP management message, such as SSP, SST, SSA, or SSC generates this UIM.

```
RLGHNCXA21W 00-04-18 18:59:30 EST EAGLE 35.0.0
0102.1013 CARD 1205,B INFO GWS rcvd Cld Party that is not allowed
SIO=03 OPC=003-245-000 DPC=001-004-000
SCMG: TYPE=000 AFTPC=003-003-003
MULT=000 AFTSS=005
SR=scrB LSN=A1234567
Report Date:06-09-13 Time:00:13:22
```

The following is an output example when an SCCP report message, such as UDT, UDTS, or XUDT, generates this UIM.

```
RLGHNCXA21W 00-04-18 18:59:30 EST EAGLE 35.0.0
0185.1005 CARD 1101,A2 INFO GWS rcvd OPC that is not allowed
SIO=03 OPC=007-021-067 DPC=005-022-019
SCCP MT=018
CDPA: AI=05 PC=005-006-007 SSN=006 TT=007
ADDR=0
CGPA: AI=14 PC=015-016-017 SSN=022 TT=023
ADDR=9194603655
SR=scr1 LSN=ABCD123
Report Date:02-07-21 Time:16:20:19
```

#### Legend

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>DPC</b>   | Destination point code                                    |
| <b>LSN</b>   | Linkset name. The name must be unique.                    |
| <b>MULT</b>  | SCCP management message multiplicity indicator            |
| <b>OPC</b>   | Origination point code                                    |
| <b>SCMG</b>  | SCCP management message                                   |
| <b>SIO</b>   | Service information octet                                 |
| <b>SR</b>    | Screening reference name                                  |
| <b>TYPE</b>  | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. This output indicates that a SCCP message was discarded because it failed screening.

No action is necessary, unless the message should have passed. If the message should have passed (verified by the fields displayed in the above message), go to [Step 2](#).

2. Using the `rtrv-scr-cdpa` command, verify that the screening reference specified in the above message does not allow SCCP messages with the called party address indicated.
3. If the SCCP message should have passed screening, use the `ent-scr-cdpa` command to add the called party address to the screening reference.

## 1014 - GWS rcvd Translation Type not allowed

This indicates an MSU requiring global title was received on a gateway link but failed screening because of the translation type indicated in the message.

### Example

```
RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1014 CARD 1205,B INFO GWS rcvd Translation Type not allowed
SIO=0a OPC=003-244-000 DPC=000-071-000
SCCP MT= 18
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
ADDR=ABCDEF1234567890ABCDE
SR=scrB LSN=A1234567
```

### Legend

|                |                                        |
|----------------|----------------------------------------|
| <b>ADDR</b>    | Address                                |
| <b>AI</b>      | Address Indicator                      |
| <b>CGPA</b>    | Calling party address                  |
| <b>CDPA</b>    | Called party address                   |
| <b>DPC</b>     | Destination point code                 |
| <b>LSN</b>     | Linkset name. The name must be unique. |
| <b>OPC</b>     | Origination point code                 |
| <b>PC</b>      | Point code for the SS7 end user (OPC). |
| <b>SCCP MT</b> | SCCP message type                      |
| <b>SIO</b>     | Service information octet              |
| <b>SR</b>      | Screening reference name               |
| <b>SSN</b>     | Subsystem number                       |
| <b>TT</b>      | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. This output indicates that an MSU requiring global title translation was discarded because it failed screening.  
No action is necessary, unless the message should have passed. If the message should have passed (verified by the fields displayed in the above message), go to [Step 2](#).

2. Using the `rtrv-scr-tt` command, verify that the screen name specified in the above message does not allow MSUs with the translation type indicated.
3. If the MSU should have passed screening, use the `ent-scr-tt` command to add the translation type to the screening reference.

### 1015 - GWS rcvd SCMG with not allowed AFTPC

This message indicates that an SCCP management message (SCMG) was received on a gateway link and failed gateway screening because of the affected point code.

#### Example

```
RLGHNCXA21W 00-04-18 18:59:30 EST EAGLE 31.3.0
0102.1015 CARD 1205,B INFO GWS rcvd Cld Party that is not allowed
SIO=03 OPC=003-245-000 DPC=001-004-000
SCMG: TYPE=000 AFTPC=003-003-003
MULT=000 AFTSS=005
SR=scr b LSN=A1234567
```

#### Legend

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>DPC</b>   | Destination point code                                    |
| <b>LSN</b>   | Linkset name. The name must be unique.                    |
| <b>MULT</b>  | SCCP management message multiplicity indicator            |
| <b>OPC</b>   | Origination point code                                    |
| <b>SCMG</b>  | SCCP management message                                   |
| <b>SIO</b>   | Service information octet                                 |
| <b>SR</b>    | Screening reference name                                  |
| <b>TYPE</b>  | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. This output indicates that an SCCP management message was discarded because it failed screening. No action is necessary, unless the message should have passed. If the message should have passed (verified by the fields displayed in the above message), go to [Step 2](#).
2. Using the `rtrv-scr-aftpc` command, verify that the screening reference specified in the above message does not allow SCCP management messages with the affected point code indicated.
3. If the message should have passed screening, use the `ent-scr-aftpc` command to add the affected point code to the screening reference.

### 1016 - MTP Adj PC not in routing table

This message indicates that an MSU was received with an adjacent point code not found in the EAGLE 5 ISS routing table.

**Example**

```

RLGHNCXA21W 00-11-18 19:12:00 EST EAGLE 35.0.0
0147.1016 CARD 1201,A INFO MTP Adj PC not in routing table
OPC=001-001-001 CPC=002-002-002
LSN=lsn01a

```

**Legend**

|            |                                        |
|------------|----------------------------------------|
| <b>CPC</b> | Capability point code                  |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This output indicates that an MSU was discarded because the DPC did not appear in the system linkset table.  
Network messages are valid only from adjacent point codes.
2. If the MSU should have passed screening, use the `chg-scr-sio` command to add the pri data to the screening reference.

**1017 - MTP Message Received for Network 255**

This message indicates that the network routing feature is on and the EAGLE 5 ISS has detected network management messages concerning network 255. The network routing feature cannot be used when the EAGLE 5 ISS is used with network 255.

**Example**

```

RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1017 CARD 1201,A INFO MTP Message Received for Network 255
SIO=08 OPC=003-247-000 DPC=002-000-000
DATA=12 34 56 78 90 12 34 56 78 90 12 34
56 78 90 12 34 56 78 90 12 34 56 78
SR=osp3 LSN=A1234567

```

**Legend**

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |
| <b>SR</b>   | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message is an indication serious network management problems.  
Contact the [Customer Care Center](#).

**1018 - REPT-MTPERR: MTP rcvd invalid SIO**

A MSU is discarded when the EAGLE 5 ISS is unable to perform MTP-level routing.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.3.0
0140.1018 CARD 1201,A INFO REPT-MTPERR: MTP rcvd invalid SIO
SIO=07 OPC=001-001-001 DPC=002-002-002
LSN=A1234567
```

**Legend**

|            |                                        |
|------------|----------------------------------------|
| <b>DPC</b> | Destination point code                 |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |
| <b>SIO</b> | Service information octet              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This indicates that a MSU was discarded because of an undefined point code or an invalid SIO. This message is displayed only when the total number of discarded SIOs is less than a specified limit over a specified period time. No action is necessary, unless the MSU should have passed. If the MSU should have passed (verified by the fields displayed in the above message), go to [Step 2](#).
2. Using the `rtrv-scr-sio` command, verify that the screening reference specified in the above message does not allow MSUs with the value indicated.
  - a) If the MSU should have passed screening, use the `chg-scr-sio` command to add the appropriate data to the screening reference.
  - b) If the SIO is not one that the EAGLE 5 ISS should be able to route to, no action is necessary.

**1019 - SCCP rcvd invalid UDTS/XUDTS msg**

SCCP received a user data service (UDTS)/extended user data service (XUDTS) message from the network that was discarded because of an invalid message type indicator.

**Example**

```
RLGHNCXA21W 00-04-18 19:00:05 EST EAGLE 31.3.0
0106.1019 CARD 1103,A INFO SCCP rcvd invalid UDTS/XUDTS msg
SIO=03 OPC=003-251-000 DPC=001-004-000
CDPA: SSN=005 TT=250
CGPA: SSN=000 TT=000
RETURN CAUSE=001
DATA=26 80 03 09 0e 06 09 00 fe 08 50 55 05
43 00 00 00 00 00
LSN=A1234567
```

**Legend**

|             |                       |
|-------------|-----------------------|
| <b>CDPA</b> | Called party address  |
| <b>CGPA</b> | Calling party address |

|                     |                                                                               |
|---------------------|-------------------------------------------------------------------------------|
| <b>DATA</b>         | Information from the upper layers of SCCP management                          |
| <b>DPC</b>          | Destination point code                                                        |
| <b>LSN</b>          | Linkset name. The name must be unique.                                        |
| <b>OPC</b>          | Origination point code                                                        |
| <b>return cause</b> | Identifies the reason for the returned message (for connectionless protocols) |
| <b>SIO</b>          | Service information octet                                                     |
| <b>SSN</b>          | Subsystem number                                                              |
| <b>TT</b>           | Translation type                                                              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This indicates that SCCP received a UDT/XUDT message that was discarded because the message type field contained a value invalid in the system.

No action is necessary.

#### Note:

The UDT/XUDT message is used in the SCCP protocol to indicate an error in a UDT message. The UDT was sent to another node, an error was found, and the UDT/XUDT message was returned with the following fields:

- Message type
- Return cause
- Called party address
- Calling party address
- Data

### 1020 - IARCDPN NPP Service is off

This message is issued when the IARCDPN NPP service is called for at run-time, but the service status is currently set to OFF instead of ON.

#### Example

```
RLGHNCXA21W 09-07-21 16:20:19 EST EAGLE 41.1.0
0002.1020 CARD 1113 INFO IARCDPN NPP Service is off
Report Date:09-07-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Use the `chg-npp-serv` command to change the service status to ON. Enter `chg-npp-serv:svrn=iarcdpn:status=on`.

## 1021 - IARCGPN NPP Service is off

This message is issued when the IARCGPN NPP service is called for at run-time, but the service status is currently set to OFF instead of ON.

### Example

```
RLGHNCXA21W 09-07-21 16:20:19 EST EAGLE 41.1.0
0002.1021 CARD 1113 INFO IARCGPN NPP Service is off
Report Date:09-07-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

Use the `chg-npp-serv` command to change the service status to ON. Enter `chg-npp-serv:svrn=iarcgpn:status=on`.

## 1022 - System Meas. limit exceeded for LSONISMT

This UIM alarm is issued when the either of these limits is exceeded:

- Maximum of 3000 LSONISMT measurements, or
- Maximum of 100 ISUP message type measurements per linkset.

### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.3.0
0140.1022 SYSTEM INFO System Meas. limit exceeded for LSONISMT
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. Each link in a linkset collects measurements for 100 ISUP message type measurements. Only the first 100 types collected per linkset are reported. Those links that are not reported in the LSONISMT Report have their counts added to the totals in the LSORIGNI Gateway Report and the STP Report (*MSUDSCRD* field).
2. If the system total exceeds 3000, only the first 3000 collected are reported in the LSONISMT Gateway Report. Any counts not included in this report are added to the totals in the LSORIGNI Gateway Report and the STP Report (*MSUDSCRD* field).

## 1023 - SCCP rcvd unknown msg type

This UIM may indicate that the SCCP received a message from the network that was discarded because of an unknown message type indicator. The generation of this UIM does not necessarily mean that an MSU has been discarded, however. This UIM can indicate that some feature did not handle an MSU due to its package type. (For example, features such as PPSMS or MO SMS NP/NPP feature that do not handle some SCCP MSU types.) In this case, the feature issues this UIM and passes the MSU to GTT to process.

**Example**

```

RLGHNCXA21W 00-04-18 19:01:09 EST EAGLE 31.3.0
0109.1023 CARD 1103,A INFO SCCP rcvd unknown msg type
SIO=0a OPC=003-255-000 DPC=000-024-000
DATA=26 80 03 09 0e 06 09 00 fe 08 50 55 05
43 00 00 00 00 00
LSN=A1234567

```

**Legend**

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1024 - SCCP rcvd inv msg length**

The SCCP received a message from the network that was discarded because of an invalid message length.

**Example**

```

RLGHNCXA21W 00-04-18 19:01:15 EST EAGLE 31.3.0
0110.1024 CARD 1103,A INFO SCCP rcvd inv msg length
SIO=0a OPC=004-000-000 DPC=000-071-000
DATA=26 80 03 09 0e 06 09 00 fe 08 50 55 05
43 00 00 00 00 00
LSN=A1234567

```

**Legend**

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

The SCCP received a message that was discarded because the message length field contained an invalid field for the system.

No action is necessary.

**1025 - SCCP rcvd inv msg class**

The SCCP received a message from the network that was discarded because of an invalid message class.

**Example**

```

RLGHNCXA21W 00-04-18 19:01:40 EST EAGLE 31.3.0
0111.1025 CARD 1103,A INFO SCCP rcvd inv msg class
SIO=0a OPC=004-001-000 DPC=000-071-000
CDPA SS=000 CDPA TT=000
CGPA SS=000 CGPA TT=000
CLASS=000 MSG TYPE=00
LSN=A1234567

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>class</b>    | Message class                          |
| <b>DPC</b>      | Destination point code                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>OPC</b>      | Origination point code                 |
| <b>SIO</b>      | Service information octet              |
| <b>SS</b>       | Subsystem                              |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

The SCCP received a message that was discarded because the message class field contained an invalid value for the system.

No action is necessary.

**1026 - System Meas Limit exceeded for LSORIGNI**

This gateway related data has exceeded its threshold for the accumulation interval.

**Example**

```

RLGHNCXA21W 00-04-18 19:05:43 EST EAGLE 31.3.0
0128.1026 CARD 1105 INFO System Meas Limit exceeded for LSORIGNI

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1027 - System Meas Limit exceeded for LSDESTNI**

This gateway related data has exceeded its threshold for the accumulation interval.

**Example**

```
RLGHNCXA21W 00-04-18 19:05:43 EST EAGLE 31.3.0
0128.1027 CARD 1105 INFO System Meas Limit exceeded for LSDESTNI
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1028 - System Meas. Limit exceeded for ORIGNI/NINC**

This gateway related data has exceeded its threshold for the accumulation interval.

**Example**

```
RLGHNCXA21W 00-04-18 19:05:43 EST EAGLE 31.3.0
0128.1028 CARD 1105 INFO System Meas. Limit exceeded for ORIGNI/NINC
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1029 - SCCP rcvd inv Cld Party - bad GT ind**

The SCCP received a message from the network that was discarded because of a bad global title indicator in the called party address.

**Example**

```
RLGHNCXA21W 00-04-18 19:02:05 EST EAGLE 31.3.0
0112.1029 CARD 1103,A1 INFO SCCP rcvd inv Cld Party - bad GT ind
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA LENGTH=000 MSG TYPE=04
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=12345678901234567890
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
2e cf 01 00 d0 02 83 01 f2 25 aa 0b
84 09 01 00 11 0a 19 49
LSN=A1234567
```

**Legend**

|                    |                                        |
|--------------------|----------------------------------------|
| <b>ADDR</b>        | Address                                |
| <b>AI</b>          | Address Indicator                      |
| <b>CDPA LENGTH</b> | Called party address length            |
| <b>CGPA</b>        | Calling party address                  |
| <b>DATA</b>        | Hex dump of TCAP part of MSU           |
| <b>DPC</b>         | Destination point code                 |
| <b>LSN</b>         | Linkset name. The name must be unique. |

|                 |                                        |
|-----------------|----------------------------------------|
| <b>MSG TYPE</b> | Message type                           |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

The SCCP received a message that was discarded because the global title field in the called party address was invalid in the EAGLE 5 ISS.

No action is necessary.

### 1030 - Inh EIR SS request already outstanding

An `inh-map-ss` command is already entered and queued.

For more information about the `inh-map-ss` command, refer to the *Commands Manual*.

#### Example

```
RLGHNCXA21W 03-08-18 19:09:14 EST EAGLE 31.3.0
0140.1030 CARD 1201 INFO Inh EIR SS request already outstanding
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1031 - Failure Inhibiting EIR SS

The `inh-map-ss` command was unsuccessful in taking the EIR subsystem off-line. For more information about the `inh-map-ss` command, refer to the *Commands Manual*.

#### Example

```
RLGHNCXA21W 03-08-18 19:09:14 EST EAGLE 31.3.0
0140.1031 CARD 1201 INFO Failure Inhibiting EIR SS
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Enter the `inh-map-ss` command specifying the `force=yes` parameter.

### 1032 - Set ETS Mismatch

There is a discontinuity between the ETS broadcast and what the card expects. A discontinuity can occur when both OAM cards are booted at the same time and ETS gets reset to zero.

#### Example

```
RLGHNCXA21W 03-08-18 19:09:14 EST EAGLE 31.3.0
0140.1032 CARD 1201 INFO Set ETS Mismatch
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

The affected LIM/ATM/STC card recalibrates to the new ETS value and should continue to operate correctly.

If not, this is a reference point for possible invalid timestamps to Sentinel.

### 1033 - SCCP rcvd inv Cld Party - bad network

The SCCP received a message from the network that it could not route and was discarded because of an invalid network indicator in the called party address.

**Example**

```
RLGHNCXA21W 00-04-18 19:02:12 EST EAGLE 31.3.0
0113.1033 CARD 1103,A1 INFO SCCP rcvd inv Cld Party - bad network
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA LENGTH=000 MSG TYPE=04
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=12345678901234567890
LSN=A1234567
```

**Legend**

|                    |                                        |
|--------------------|----------------------------------------|
| <b>ADDR</b>        | Address                                |
| <b>AI</b>          | Address Indicator                      |
| <b>CDPA LENGTH</b> | Called party address length            |
| <b>CGPA</b>        | Calling party address                  |
| <b>DPC</b>         | Destination point code                 |
| <b>LSN</b>         | Linkset name. The name must be unique. |
| <b>MSG TYPE</b>    | Message type                           |
| <b>OPC</b>         | Origination point code                 |
| <b>PC</b>          | Point code for the SS7 end user (OPC). |
| <b>SIO</b>         | Service information octet              |
| <b>SSN</b>         | Subsystem number                       |
| <b>TT</b>          | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This indicates that SCCP discarded a message because the network indicator (national or international) provided in the called party address is invalid in the EAGLE 5 ISS.

No action is necessary.

### 1034 - SCCP rcvd inv Cld Party - no SSN

The SCCP received a message from the network that it could not route and was discarded because no subsystem number was present in the called party address.

**Example**

```

RLGHNCXA21W 00-04-18 19:02:41 EST EAGLE 31.3.0
0114.1034 CARD 1201,A INFO SCCP rcvd inv Cld Party - no SSN
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA LENGTH=000 MSG TYPE=04
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=12345678901234567890
LSN=A1234567

```

**Legend**

|                    |                                        |
|--------------------|----------------------------------------|
| <b>ADDR</b>        | Address                                |
| <b>AI</b>          | Address Indicator                      |
| <b>CDPA LENGTH</b> | Called party address length            |
| <b>CGPA</b>        | Calling party address                  |
| <b>DPC</b>         | Destination point code                 |
| <b>LSN</b>         | Linkset name. The name must be unique. |
| <b>MSG TYPE</b>    | Message type                           |
| <b>OPC</b>         | Origination point code                 |
| <b>PC</b>          | Point code for the SS7 end user (OPC). |
| <b>SIO</b>         | Service information octet              |
| <b>SSN</b>         | Subsystem number                       |
| <b>TT</b>          | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

The sender of the discarded message is using an invalid message format.

If there is only one occurrence, no action is necessary. However, if the condition continues, there may be a problem at the node that is sending the invalid message. Contact that node and inform them of the problem.

**1035 - SCCP rsp did not route - invalid GTI**

This message indicates the SCCP response did not route because of an invalid GTI in the calling party of the query.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1035 CARD 1103,A INFO SCCP rsp did not route - invalid GTI
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004

```

```
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19
```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1035 CARD 1103,A INFO SCCP rsp did not route - invalid GTI
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19
```

### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

Change the message to include a valid GTI in the CGPA part of the query.

Specify GTI=2 for ANSI, and specify GTI=2 or GTI=4, as appropriate for ITU.

**1036 - SCCP rsp did not route - invalid TT**

This message indicates the SCCP response did not route because of an invalid TT in the calling party of the query.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1036 CARD 1103,A INFO SCCP rsp did not route - invalid TT
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 203 46
          Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1036 CARD 1103,A INFO SCCP rsp did not route - invalid TT
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
                GTT on CdPA used MOSMSGTA=9193802053
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 203 46
          Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |

|      |                              |
|------|------------------------------|
| PCI  | Protocol control information |
| RI   | Routing indicator            |
| SIO  | Service information octet    |
| SSN  | Subsystem number             |
| SSNI | Subsystem number indicator   |
| TT   | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Provision the CGPA TT in the GTT TT table using the `ent-tt` command.

### 1037 - SCCP rsp did not route - bad Xlation

This message indicates the SCCP response did not route because of an invalid translation in the calling party of the query.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1037 CARD 1103,A INFO SCCP rsp did not route - bad Xlation
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1037 CARD 1103,A INFO SCCP rsp did not route - bad Xlation
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

#### Legend

|      |                      |
|------|----------------------|
| ADDR | Address              |
| CDPA | Called party address |

|                 |                                        |
|-----------------|----------------------------------------|
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Provision the CGPA GTA address in the GTT database using the `ent-gtt` command.

### 1038 - SCCP rsp did not route -SSP not True PC

This message indicates the SCCP response did not route because the SSP (OPC or CGPA Point Code) is not the True Point Code.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1038 CARD 1103,A INFO SCCP rsp did not route -SSP not True PC
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 203 46
          Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1038 CARD 1103,A INFO SCCP rsp did not route -SSP not True PC
          SIO=03 OPC=001-001-001 DPC=002-002-002

```

```

SCCP MSG TYPE=04
  GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
      TT=250 NP=04 NAI=010 ADDR=123456789012345678901
      PC=003-003-003      SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
      TT=100 NP=07 NAI=012 ADDR=012345678901234567890
      PC=001-001-001      SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Change the message to use the True Point Code in the CGPA point code or OPC of the query.

**Note:** The True Point Code is the primary PC of the route, not an ALIAS PC.

**1039 - SCCP rsp did not route - bad Selectors**

This message indicates the SCCP response did not route because of invalid selectors (e.g., GTI, TT, NP, NAI) in the calling party of the query.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1039 CARD 1103,A INFO SCCP rsp did not route - bad Selectors

```

```

SIO=03   OPC=001-001-001   DPC=002-002-002
SCCP MSG TYPE=04
CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=250 NP=04  NAI=010  ADDR=123456789012345678901
      PC=003-003-003   SSN=005
CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=100 NP=07  NAI=012  ADDR=012345678901234567890
      PC=001-001-001   SSN=004
LSN=ABCD123  GTTSET=3  203 46
Report Date:02-07-21  Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST  EAGLE 37.5.0
0018.1039   CARD 1103,A   INFO   SCCP rsp did not route - bad Selectors
SIO=03   OPC=001-001-001   DPC=002-002-002
SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=250 NP=04  NAI=010  ADDR=123456789012345678901
      PC=003-003-003   SSN=005
CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=100 NP=07  NAI=012  ADDR=012345678901234567890
      PC=001-001-001   SSN=004
LSN=ABCD123  GTTSET=3  203 46
Report Date:02-07-21  Time:16:20:19

```

### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Provision the CGPA GTI, TT, NP, and NAI in the EGTT selector table using the commands `ent-gttset` (to assign global title selectors to a GTT set for EGTT) and `ent-gttset` (to specify the attributes for a new GTT set).

**1040 - ITU <-> ANSI translation not supported**

This message indicates an invalid translation PC type in attempting to cross the ANSI to ITU domain.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1040 CARD 1103,A INFO ITU <-> ANSI translation not supported
          TRANSLATED PC=003-003-003 TRANSLATED SS=005
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=250 NP=04 NAI=010 ADDR=123456789012345678901
              PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=100 NP=07 NAI=012 ADDR=012345678901234567890
              PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 (8)
          Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1040 CARD 1103,A INFO ITU <-> ANSI translation not supported
          TRANSLATED PC=003-003-003 TRANSLATED SS=005
          GTT on CdPA used MOSMSGTA=9193802053
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=250 NP=04 NAI=010 ADDR=123456789012345678901
              PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=100 NP=07 NAI=012 ADDR=012345678901234567890
              PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 (8)
          Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |

|               |                              |
|---------------|------------------------------|
| PCI           | Protocol control information |
| RI            | Routing indicator            |
| SIO           | Service information octet    |
| SSN           | Subsystem number             |
| SSNI          | Subsystem number indicator   |
| TRANSLATED PC | Translated point code        |
| TRANSLATED SS | Translated subsystem         |
| TT            | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Change the translation PC type to not cross the domain (ANSI <-> ITU), by using the appropriate GTT/GTA commands.

Refer to the *EPAP Administration Manual*.

## 1041 - SCCP did not route -no SSN in msg or DB

This message indicates the SCCP message did not route because the SSN was not found in the message or translation data.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1041 CARD 1103,A INFO SCCP did not route -no SSN in msg or DB
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 203 46
          Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1041 CARD 1103,A INFO SCCP did not route -no SSN in msg or DB
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
          GTT on CdPA used MOSMSGTA=9193802053
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004

```

```
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19
```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Change the message to include the CDPA SSN in the message or provision the SSN in the translation table.

You can change the translation table by using the appropriate GTT (`ent-gtt` or `ent-gta`) or the EPAP commands.

Refer to the *Commands Manual* or the *EPAP Administration Manual*, respectively for details.

**1042 - SCCP rcvd inv GT - bad Translation Type**

The SCCP received a message from the network requiring global title translation but the message was discarded because the system did not recognize the translation type.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1042 CARD 1103,A INFO SCCP rcvd inv GT - bad Translation Type
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
```

```

PC=003-003-003          SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
      TT=100 NP=07 NAI=012 ADDR=012345678901234567890
      PC=001-001-001      SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1042 CARD 1103,A INFO SCCP rcvd inv GT - bad Translation Type
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
      TT=100 NP=07 NAI=012 ADDR=012345678901234567890
      PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

### Legend

|                    |                                        |
|--------------------|----------------------------------------|
| <b>ADDR</b>        | Address                                |
| <b>AI</b>          | Address Indicator                      |
| <b>CDPA LENGTH</b> | Called party address length            |
| <b>CGPA</b>        | Calling party address                  |
| <b>DATA</b>        | Hex dump of TCAP part of MSU           |
| <b>DPC</b>         | Destination point code                 |
| <b>LSN</b>         | Linkset name. The name must be unique. |
| <b>MSG TYPE</b>    | Message type                           |
| <b>OPC</b>         | Origination point code                 |
| <b>PC</b>          | Point code for the SS7 end user (OPC). |
| <b>SIO</b>         | Service information octet              |
| <b>SSN</b>         | Subsystem number                       |
| <b>TT</b>          | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. This indicates a SCCP message was received with an invalid global title.  
The translation type indicator was invalid in the EAGLE 5 ISS. If this message should have been routed (verified by the output shown above), continue to [Step 2](#).
2. Use the command `rtrv-tt`, and verify that the indicated translation type does not appear in the translation types table.
3. If there is no entry for the translation type indicated in the message, and there should be, use the `ent-tt` command to add the translation type to the Eagle STP translation type table.

Refer to the *Database Administration Manual - Global Title Translation* for more information about entering translation types.

### 1043 - SCCP did not route - bad translation

The SCCP did not route a message because it could not translate the global title. The message was discarded.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0241.1043 CARD 1101,A1 INFO SCCP did not route - bad translation
SIO=03 OPC=1-200-2 DPC=3-054-4
CDPA LENGTH=019 MSG TYPE=04
CDPA: AI=05 PC=1-050-1 SSN=006 TT=007
ADDR=ABCDEF0123456789ABCDE
LSN=ABCD123
Report Date:02-07-21 Time:16:20:19
```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0241.1043 CARD 1101,A1 INFO SCCP did not route - bad translation
SIO=03 OPC=1-200-2 DPC=3-054-4
CDPA LENGTH=019 MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: AI=05 PC=1-050-1 SSN=006 TT=007
ADDR=ABCDEF0123456789ABCDE
LSN=ABCD123
Report Date:02-07-21 Time:16:20:19
```

#### Legend

|                    |                                        |
|--------------------|----------------------------------------|
| <b>ADDR</b>        | Address                                |
| <b>AI</b>          | Address Indicator                      |
| <b>CDPA LENGTH</b> | Called party address length            |
| <b>CGPA</b>        | Calling party address                  |
| <b>DPC</b>         | Destination point code                 |
| <b>LSN</b>         | Linkset name. The name must be unique. |
| <b>MSG TYPE</b>    | Message type                           |
| <b>OPC</b>         | Origination point code                 |
| <b>PC</b>          | Point code for the SS7 end user (OPC). |
| <b>SIO</b>         | Service information octet              |
| <b>SSN</b>         | Subsystem number                       |
| <b>TT</b>          | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

The SCCP received a message with a global title translation it could not interpret.

The message was discarded. Check translations on the originating switch to determine the trouble.

### 1044 - SCCP did not route - DPC OOS

The SCCP did not route a message because the destination point code (DPC) was out-of-service (OOS). The message was discarded.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1044 CARD 1101,A1 INFO SCCP did not route - DPC OOS
OPC=1-200-2
TRANSLATED PC=5-038-6 TRANSLATED SS=202
CDPA LENGTH=019 MSG TYPE=04
CDPA: AI=05 PC=1-050-1 SSN=006 TT=007
ADDR=ABCDEF0123456789ABCDE
LSN=ABCD123
Report Date:02-07-21 Time:16:20:19
```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1044 CARD 1101,A1 INFO SCCP did not route - DPC OOS
OPC=1-200-2
TRANSLATED PC=5-038-6 TRANSLATED SS=202
CDPA LENGTH=019 MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: AI=05 PC=1-050-1 SSN=006 TT=007
ADDR=ABCDEF0123456789ABCDE
LSN=ABCD123
Report Date:02-07-21 Time:16:20:19
```

#### Legend

|                    |                                        |
|--------------------|----------------------------------------|
| <b>ADDR</b>        | Address                                |
| <b>AI</b>          | Address Indicator                      |
| <b>CDPA LENGTH</b> | Called party address length            |
| <b>CGPA</b>        | Calling party address                  |
| <b>DATA</b>        | Hex dump of TCAP part of MSU           |
| <b>DPC</b>         | Destination point code                 |
| <b>LSN</b>         | Linkset name. The name must be unique. |
| <b>MSG TYPE</b>    | Message type                           |
| <b>OPC</b>         | Origination point code                 |
| <b>PC</b>          | Point code for the SS7 end user (OPC). |
| <b>SIO</b>         | Service information octet              |
| <b>SSN</b>         | Subsystem number                       |

**TT** Translation type

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. Check the route and linksets by entering the `rept-stat-dstn` and `rept-stat-ls` commands.
2. Verify the link status using the `rept-stat-slk` command.

For example, enter:

```
rept-stat-slk:loc=:port=b
```

Example of the output:

```

      RLGHNCA03W 00-09-27 17:00:36 EST  EAGLE 35.0.0
SLK   LSN      CLLI      PST      SST      AST
1203,B nsp1     ls02clli  OOS-MT   Unavail  ----
      ALARM STATUS = No alarm
      UNAVAIL REASON = FL NA LI RI
Command Completed.

```

3. Check the UNAVAIL REASON field in the output of the `rept-stat-slk` command.  
UNAVAIL REASON codes:  
FL – The signaling link has a fault.  
NA – The signaling link is not aligned.  
LI – The signaling link has been inhibited locally  
RI – The signaling link has been inhibited remotely.  
LB – The signaling link has been blocked locally.  
RB – The signaling link has been blocked remotely.  
FC – The signaling link is unavailable because of false congestion.  
RD(xx.xxx) – The signaling link is unavailable because of a restart delay to prevent signaling link oscillation. The number in parentheses indicates the amount of time, in seconds, remaining in the restart delay period. The link is restarted automatically after this amount of time has elapsed.
4. If the UNAVAIL REASON indicates an alignment problem or fault, activate a loopback using the `act-lpb` command, or use a physical loopback.  
(For a V.35, you must use an appropriate physical V.35 loopback.) If the signaling link aligns, contact the far-end to correct the problem.
5. If the UNAVAIL REASON still indicates an alignment problem or fault, check the status of the card by entering the `rept-stat-card` command for the specified card.
6. If the `rept-stat-card` command indicates a problem with the card, reset the card by entering the `init-card` command with the specified card location.  
If the card still does not align, try first reseating the card, then replacing the card. Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
  - a) If the UNAVAIL REASON indicates a locally inhibited link, enter the `unhb-slk` command with the specified card location.
  - b) If the UNAVAIL REASON indicates a locally blocked link, enter the `ublk-slk` command with the specified card location.
7. Otherwise, this indicates a failure at the distant node.

Routing to this node has been halted as a result of network management. Maintenance personnel should be aware of the OOS condition, but no action is necessary. Monitor the links to the DPC and verify the DPC status changes to IS-NR (In-Service - Normal).

### 1045 - SCCP did not route - DPC congested

The SCCP did not route a message because the destination point code (DPC) was congested. The message was discarded.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1045 CARD 1101,A1 INFO SCCP did not route - DPC congested
OPC=1-200-2
TRANSLATED PC=5-038-6 TRANSLATED SS=202
CDPA LENGTH=019 MSG TYPE=04
CDPA: AI=05 PC=1-050-1 SSN=006 TT=007
ADDR=ABCDEF0123456789ABCDE
LSN=ABCD123
Report Date:02-07-21 Time:16:20:19
    
```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1045 CARD 1101,A1 INFO SCCP did not route - DPC congested
OPC=1-200-2
TRANSLATED PC=5-038-6 TRANSLATED SS=202
CDPA LENGTH=019 MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: AI=05 PC=1-050-1 SSN=006 TT=007
ADDR=ABCDEF0123456789ABCDE
LSN=ABCD123
Report Date:02-07-21 Time:16:20:19
    
```

#### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>AI</b>       | Address Indicator                      |
| <b>CDPA</b>     | Called party address                   |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>SS</b>       | Subsystem                              |
| <b>SSN</b>      | Subsystem number                       |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This indicates an SCCP message was discarded due to congestion at a distant node. Maintenance personnel should monitor the network and verify the nodes congestion status changes to zero (no congestion).

**Note:**

A transfer controlled (TFC) should have been received on the link to indicate congestion to this node. When the congestion status changes, the congestion status indicator in the flow control messages indicates what message type priorities can be transmitted to the distant node. If the condition persists, follow normal company procedures in dealing with congestion at distant nodes.

### 1046 - SCCP didn't route - PC/SSN not in MAP tbl

SCCP did not route a message because the destination point code was not in the mated application (MAP) table. The message was discarded.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1046 CARD 1103,A INFO SCCP didn't route - PC/SSN not in MAP tbl
          TRANSLATED PC=003-003-003 TRANSLATED SS=005
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=250 NP=04 NAI=010 ADDR=123456789012345678901
              PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=100 NP=07 NAI=012 ADDR=012345678901234567890
              PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 (8)
          Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1046 CARD 1103,A INFO SCCP did not route - DPC not in MAP tbl
          TRANSLATED PC=003-003-003 TRANSLATED SS=005
          GTT on CdPA used MOSMSGTA=9193802053
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=250 NP=04 NAI=010 ADDR=123456789012345678901
              PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=100 NP=07 NAI=012 ADDR=012345678901234567890
              PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 (8)
          Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>AI</b>       | Address Indicator                      |
| <b>CDPA</b>     | Called party address                   |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>OPC</b>      | Origination point code                 |

|     |                                        |
|-----|----------------------------------------|
| PC  | Point code for the SS7 end user (OPC). |
| SS  | Subsystem                              |
| SSN | Subsystem number                       |
| TT  | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If the DPC indicated in the message should not be routed to, no further action is necessary.
2. If the DPC should be routed to from the EAGLE 5 ISS, use the `ent-map` command to enter the DPC into the mated application (MAP) table.

### 1047 - SCCP did not route - SS OOS

The SCCP did not route a message because the destination subsystem (SSN) was Out-of-Service. The message was discarded.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1047    CARD 1101,A1  INFO      SCCP did not route - SS OOS
              OPC=1-200-2
              TRANSLATED PC=5-038-6          TRANSLATED SS=202
              CDPA LENGTH=019                MSG TYPE=04
              CDPA: AI=05 PC=1-050-1         SSN=006 TT=007
              ADDR=ABCDEF0123456789ABCDE
              LSN=ABCD123
              Report Date:02-07-21  Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1047    CARD 1101,A1  INFO      SCCP did not route - SS OOS
              OPC=1-200-2
              TRANSLATED PC=5-038-6          TRANSLATED SS=202
              CDPA LENGTH=019                MSG TYPE=04
              GTT on CdPA used MOSMSGTA=9193802053
              CDPA: AI=05 PC=1-050-1         SSN=006 TT=007
              ADDR=ABCDEF0123456789ABCDE
              LSN=ABCD123
              Report Date:02-07-21  Time:16:20:19

```

#### Legend

|          |                                        |
|----------|----------------------------------------|
| ADDR     | Address                                |
| AI       | Address Indicator                      |
| CDPA     | Called party address                   |
| LSN      | Linkset name. The name must be unique. |
| MSG TYPE | Message type                           |

|            |                                        |
|------------|----------------------------------------|
| <b>OPC</b> | Origination point code                 |
| <b>PC</b>  | Point code for the SS7 end user (OPC). |
| <b>SS</b>  | Subsystem                              |
| <b>SSN</b> | Subsystem number                       |
| <b>TT</b>  | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This indicates that an SCCP was discarded because the DPC SSN to which it was addressed to is out-of-service (OOS).

Contact the distant end node that this message refers to and verify that action is being taken to bring the SCCP back into service.

### 1048 - SCCP did not route - SS congested

The SCCP did not route a message because the subsystem was congested. The message was discarded.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1048   CARD 1101,A1  INFO      SCCP did not route -  SS congested
           OPC=1-200-2
           TRANSLATED PC=5-038-6          TRANSLATED SS=202
           CDPA LENGTH=019                MSG TYPE=04
           CDPA: AI=05 PC=1-050-1        SSN=006 TT=007
           ADDR=ABCDEF0123456789ABCDE
           LSN=ABCD123
           Report Date:02-07-21  Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1048   CARD 1101,A1  INFO      SCCP did not route -  SS congested
           OPC=1-200-2
           TRANSLATED PC=5-038-6          TRANSLATED SS=202
           CDPA LENGTH=019                MSG TYPE=04
           GTT on CdPA used MOSMSGTA=9193802053
           CDPA: AI=05 PC=1-050-1        SSN=006 TT=007
           ADDR=ABCDEF0123456789ABCDE
           LSN=ABCD123
           Report Date:02-07-21  Time:16:20:19

```

#### Legend

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CDPA</b> | Called party address                   |
| <b>LSN</b>  | Linkset name. The name must be unique. |

|                 |                                        |
|-----------------|----------------------------------------|
| <b>MSG TYPE</b> | Message type                           |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>SS</b>       | Subsystem                              |
| <b>SSN</b>      | Subsystem number                       |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

An SCCP message was discarded due to congestion at a subsystem.

Maintenance personnel should monitor the network and verify the subsystems congestion status changes to zero (no congestion).

### 1049 - SCCP did not route - SS not in MAP tbl

The SCCP did not route a message because the destination subsystem was not in the Mated Application (MAP) table. The message was discarded.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1049   CARD 1101,A1  INFO          SCCP did not route - SS not in MAP tbl
           OPC=1-200-2
           TRANSLATED PC=5-038-6          TRANSLATED SS=202
           CDPA LENGTH=019                MSG TYPE=04
           CDPA: AI=05 PC=1-050-1        SSN=006 TT=007
           ADDR=ABCDEF0123456789ABCDE
           LSN=ABCD123
           Report Date:02-07-21  Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0246.1049   CARD 1101,A1  INFO          SCCP did not route - SS not in MAP tbl
           OPC=1-200-2
           TRANSLATED PC=5-038-6          TRANSLATED SS=202
           CDPA LENGTH=019                MSG TYPE=04
           GTT on CdPA used MOSMSGTA=9193802053
           CDPA: AI=05 PC=1-050-1        SSN=006 TT=007
           ADDR=ABCDEF0123456789ABCDE
           LSN=ABCD123
           Report Date:02-07-21  Time:16:20:19

```

#### Legend

|             |                      |
|-------------|----------------------|
| <b>ADDR</b> | Address              |
| <b>AI</b>   | Address Indicator    |
| <b>CDPA</b> | Called party address |

|                 |                                        |
|-----------------|----------------------------------------|
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>SS</b>       | Subsystem                              |
| <b>SSN</b>      | Subsystem number                       |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If the subsystem indicated in the message is not a mated application to the EAGLE 5 ISS, no further action is necessary.
2. If the SCCP message should have been routed, use the `ent -map` command to add the subsystem number to the mated application (MAP) table.

### 1050 - SCCP-CNV: Unable to convert ANSI CDPA GT

This message indicates that a SCCP MSU contained an undefined CDPA PC. The GTCNVDFLT STP Option is not enabled.

#### Example

```
5054.1050  CARD 1105      INFO      SCCP-CNV: Unable to convert ANSI CDPA GT
SIO=83   OPC=      001-011-001   DPC=      001-001-001
SCCP MSG TYPE=09   GTCNV:Cld ANSI->ITU fail
CDPA:  NI=1  RI=0  GTI=02  SSNI=1  PCI=0
      TT=000  NP=---  NAI=---  ADDR=101010
      PC=-----  SSN=024
CGPA:  NI=1  RI=0  GTI=02  SSNI=1  PCI=0
      TT=001  NP=---  NAI=---  ADDR=654321
      PC=-----  SSN=000
LSN=lsa1111  GTTSET=(2)
Report Date:09-01-05  Time:16:38:41
;
```

#### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG GYPE</b> | Message type                           |

**optional text field** Optional text field providing additional information about the error. Possible text display and definitions may include:

**INV DMA LEN=xxx** DMA Length too big or too small: After SCCP encoding of translated MSU DMA Length became too big or too small.

**UNSUP Clg GTI=x** GTT attempted on Unsupported CgPA GTI=x

**UNSUP Cld GTI=x** GTT attempted on Unsupported CdPA GTI=x

**INV Clg GTI=x** GTT attempted on INV CgPA GTI=x

**INV Cld GTI=x** GTT attempted on INV CdPA GTI=x

**GTCNV:Cld  
ANSI->ITU fail** Invalid CdPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT) are not found in GTCNV table

**GTCNV:Clg  
ANSI->ITU fail** Invalid CgPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT) are not found in GTCNV table

**GTCNV:Cld  
ITU->ANSI fail** Invalid CdPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table

**GTCNV:Clg  
ITU->ANSI fail** Invalid CgPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table

**NAI** Nature of address indicator

**NI** Network indicator value

**NP** Numbering plan

**OPC** Origination point code

**PC** Point code for the SS7 end user (OPC).

**PCI** Protocol control information

**RI** Routing indicator

**SIO** Service information octet

**SSN** Subsystem number

**SSNI** Subsystem number indicator

**TT** Translation type

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

Perform one of the following actions:

- Enable the GTCNVDFLT STP Option, which would cause a default GT conversion to occur.  
Refer to the *Database Administration Manual - Global Title Translation* for details.
- Add the proper ANSI to ITU entry (matching TT) into the Default GT Conversion Table.  
Refer to the *Database Administration Manual - Global Title Translation* for details.
- Add a wildcard ANSI to ITU entry into the Default GT Conversion Table.  
Refer to the *Database Administration Manual - Global Title Translation* for details.

## 1051 - SCCP-CNV: Unable to convert ANSI CGPA GT

This message indicates that a SCCP MSU contained an undefined CGPA PC. The GTCNVDFLT STP Option is not enabled.

### Example

```
tekelecstp 09-01-05 16:41:51 EDT RAGLE 41.0
5058.1051 CARD 1105 INFO SCCP-CNV: Unable to convert ANSI CGPA GT
SIO=83 OPC= 001-011-001 DPC= 001-001-001
SCCP MSG TYPE=09 GTCNV:Clg ANSI->ITU fail
CDPA: NI=1 RI=0 GTI=02 SSNI=1 PCI=0
      TT=000 NP=--- NAI=--- ADDR=101010
      PC=----- SSN=024
CGPA: NI=1 RI=0 GTI=02 SSNI=1 PCI=0
      TT=001 NP=--- NAI=--- ADDR=654321
      PC=----- SSN=000
LSN=lsa1111 GTTSET=(2)
Report Date:09-01-05 Time:16:41:51
;
```

### Legend

|                            |                                                                                                                                       |
|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>                | Address                                                                                                                               |
| <b>CDPA</b>                | Called party address                                                                                                                  |
| <b>CGPA</b>                | Calling party address                                                                                                                 |
| <b>GTI</b>                 | Global title indicator                                                                                                                |
| <b>LSN</b>                 | Linkset name. The name must be unique.                                                                                                |
| <b>MSG TYPE</b>            | Message type                                                                                                                          |
| <b>optional text field</b> | Optional text field providing additional information about the error. Possible text display and definitions may include:              |
|                            | <b>INV DMA LEN=xxx</b> DMA Length too big or too small: After SCCP encoding of translated MSU DMA Length became too big or too small. |
|                            | <b>UNSUP Clg GTI=x</b> GTT attempted on Unsupported CgPA GTI=x                                                                        |

|                                        |                                                                                                                                                                                                                                                                                        |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>UNSUP Cld GTI=x</b>                 | GTT attempted on Unsupported CdPA GTI=x                                                                                                                                                                                                                                                |
| <b>INV Clg GTI=x</b>                   | GTT attempted on INV CgPA GTI=x                                                                                                                                                                                                                                                        |
| <b>INV Cld GTI=x</b>                   | GTT attempted on INV CdPA GTI=x                                                                                                                                                                                                                                                        |
| <b>GTCNV:Cld<br/>ANSI-&gt;ITU fail</b> | Invalid CdPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                               |
| <b>GTCNV:Clg<br/>ANSI-&gt;ITU fail</b> | Invalid CgPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                                                           |
| <b>GTCNV:Cld<br/>ITU-&gt;ANSI fail</b> | Invalid CdPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table |
| <b>GTCNV:Clg<br/>ITU-&gt;ANSI fail</b> | Invalid CgPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table                             |

|                      |                                        |
|----------------------|----------------------------------------|
| <b>NAI</b>           | Nature of address indicator            |
| <b>NI</b>            | Network indicator value                |
| <b>NP</b>            | Numbering plan                         |
| <b>OPC</b>           | Origination point code                 |
| <b>PC</b>            | Point code for the SS7 end user (OPC). |
| <b>PCI</b>           | Protocol control information           |
| <b>RI</b>            | Routing indicator                      |
| <b>SIO</b>           | Service information octet              |
| <b>SSN</b>           | Subsystem number                       |
| <b>SSNI</b>          | Subsystem number indicator             |
| <b>TRANSLATED PC</b> | Translated point code                  |
| <b>TRANSLATED SS</b> | Translated subsystem                   |
| <b>TT</b>            | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Perform one of the following actions:

- Enable the GTCNVDFLT STP Option, which would cause a default GT conversion to occur.  
Refer to the *Database Administration Manual - Global Title Translation* for details.  
OR
- Add the proper ANSI to ITU entry (matching TT) into the Default GT Conversion Table.  
Refer to the *Database Administration Manual - Global Title Translation* for details.  
OR
- Add a wildcard ANSI to ITU entry into the Default GT Conversion Table.  
Refer to the *Database Administration Manual - Global Title Translation* for details.

## 1052 - SCCP-CNV: Unable to convert ITU CDPA GT

This message indicates that a SCCP MSU contained an undefined CDPA PC. The GTCNVDFLT STP Option is not enabled.

### Example

```
tekelecstp 09-01-05 16:22:30 EDT EAGLE 41.0
5038.1052 CARD 1105 INFO SCCP-CNV: Unable to convert ITU CDPA GT
SIO=b3 OPC= 2-011-1 DPC= 1-001-1
SCCP MSG TYPE=09 GTCNV:Cld ITU->ANSI fail
CDPA: NI=0 RI=0 GTI=02 SSNI=0 PCI=1
      TT=000 NP=--- NAI=--- ADDR=111111
      PC= 1-001-1 SSN=---
CGPA: NI=0 RI=0 GTI=02 SSNI=0 PCI=1
      TT=000 NP=--- NAI=--- ADDR=654321
      PC= 2-011-1 SSN=---
LSN=lsn2111 GTTSET=(1)
Report Date:09-01-05 Time:16:22:30
;
```

### Legend

|                            |                                                                                                                                       |
|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>                | Address                                                                                                                               |
| <b>CDPA</b>                | Called party address                                                                                                                  |
| <b>CGPA</b>                | Calling party address                                                                                                                 |
| <b>GTI</b>                 | Global title indicator                                                                                                                |
| <b>LSN</b>                 | Linkset name. The name must be unique.                                                                                                |
| <b>MSG TYPE</b>            | Message type                                                                                                                          |
| <b>optional text field</b> | Optional text field providing additional information about the error. Possible text display and definitions may include:              |
|                            | <b>INV DMA LEN=xxx</b> DMA Length too big or too small: After SCCP encoding of translated MSU DMA Length became too big or too small. |
|                            | <b>UNSUP Clg GTI=x</b> GTT attempted on Unsupported CgPA GTI=x                                                                        |
|                            | <b>UNSUP Cld GTI=x</b> GTT attempted on Unsupported CdPA GTI=x                                                                        |

|                                        |                                                                                                                                                                                                                                                                                        |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>INV Clg GTI=x</b>                   | GTT attempted on INV CgPA GTI=x                                                                                                                                                                                                                                                        |
| <b>INV Cld GTI=x</b>                   | GTT attempted on INV CdPA GTI=x                                                                                                                                                                                                                                                        |
| <b>GTCNV:Cld<br/>ANSI-&gt;ITU fail</b> | Invalid CdPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                               |
| <b>GTCNV:Clg<br/>ANSI-&gt;ITU fail</b> | Invalid CgPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                                                           |
| <b>GTCNV:Cld<br/>ITU-&gt;ANSI fail</b> | Invalid CdPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table |
| <b>GTCNV:Clg<br/>ITU-&gt;ANSI fail</b> | Invalid CgPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table                             |

|             |                                        |
|-------------|----------------------------------------|
| <b>NAI</b>  | Nature of address indicator            |
| <b>NI</b>   | Network indicator value                |
| <b>NP</b>   | Numbering plan                         |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |
| <b>PCI</b>  | Protocol control information           |
| <b>RI</b>   | Routing indicator                      |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>SSNI</b> | Subsystem number indicator             |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Perform one of the following actions:

- Enable the GTCNVDFLT STP Option, which would cause a default GT conversion to occur.  
Refer to the *Database Administration Manual - Global Title Translation* for details.

OR

- Add the proper ANSI to ITU entry (matching NP/NAI/TT) into the Default GT Conversion Table. Refer to the *Database Administration Manual - Global Title Translation* for details.

OR

- Add a wildcard ITU to ANSI entry into the Default GT Conversion Table. Refer to the *Database Administration Manual - Global Title Translation* for details.

### 1053 - SCCP-CNV: Unable to convert ITU CGPA GT

This message indicates that a SCCP MSU contained an undefined CGPA PC. The GTCNVDFLT STP Option is not enabled.

#### Example

```
tekelecstp 08-12-26 15:17:59 EDT EAGLE 41.0
5007.1053 CARD 1105 INFO SCCP-CNV: Unable to convert ITU CGPA GT
SIO=83 OPC= 2-011-1 DPC= 1-001-1
SCCP MSG TYPE=09 INV Clg GTI=1
CDPA: NI=0 RI=0 GTI=02 SSNI=1 PCI=0
      TT=000 NP=--- NAI=--- ADDR=123456
      PC=----- SSN=008
CGPA: NI=0 RI=0 GTI=01 SSNI=1 PCI=1
      TT=--- NP=--- NAI=000 ADDR=000000000000000000000000
      PC= 2-011-1 SSN=008
LSN=lsn2111 GTTSET=(1)
Report Date:08-12-26 Time:15:17:59
;
```

#### Legend

|                            |                                                                                                                                       |
|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>                | Address                                                                                                                               |
| <b>CDPA</b>                | Called party address                                                                                                                  |
| <b>CGPA</b>                | Calling party address                                                                                                                 |
| <b>GTI</b>                 | Global title indicator                                                                                                                |
| <b>LSN</b>                 | Linkset name. The name must be unique.                                                                                                |
| <b>MSG TYPE</b>            | Message type                                                                                                                          |
| <b>optional text field</b> | Optional text field providing additional information about the error. Possible text display and definitions may include:              |
|                            | <b>INV DMA LEN=xxx</b> DMA Length too big or too small: After SCCP encoding of translated MSU DMA Length became too big or too small. |
|                            | <b>UNSUP Clg GTI=x</b> GTT attempted on Unsupported CgPA GTI=x                                                                        |
|                            | <b>UNSUP Cld GTI=x</b> GTT attempted on Unsupported CdPA GTI=x                                                                        |
|                            | <b>INV Clg GTI=x</b> GTT attempted on INV CgPA GTI=x                                                                                  |
|                            | <b>INV Cld GTI=x</b> GTT attempted on INV CdPA GTI=x                                                                                  |

|                                        |                                                                                                                                                                                                                                                                                        |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>GTCNV:Cld<br/>ANSI-&gt;ITU fail</b> | Invalid CdPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                               |
| <b>GTCNV:Clg<br/>ANSI-&gt;ITU fail</b> | Invalid CgPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                                                           |
| <b>GTCNV:Cld<br/>ITU-&gt;ANSI fail</b> | Invalid CdPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table |
| <b>GTCNV:Clg<br/>ITU-&gt;ANSI fail</b> | Invalid CgPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table                             |

|             |                                        |
|-------------|----------------------------------------|
| <b>NAI</b>  | Nature of address indicator            |
| <b>NI</b>   | Network indicator value                |
| <b>NP</b>   | Numbering plan                         |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |
| <b>PCI</b>  | Protocol control information           |
| <b>RI</b>   | Routing indicator                      |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>SSNI</b> | Subsystem number indicator             |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Perform one of the following actions:

- Enable the GTCNVDFLT STP Option, which would cause a default GT conversion to occur.  
Refer to the *Database Administration Manual - Global Title Translation* for details.
- OR
- Add the proper ANSI to ITU entry (matching NP/NAI/TT) into the Default GT Conversion Table.

Refer to the *Database Administration Manual - Global Title Translation* for details.

OR

- Add a wildcard ITU to ANSI entry into the Default GT Conversion Table.

Refer to the *Database Administration Manual - Global Title Translation* for details.

## 1054 - SCCP rcvd inv LSS - bad SSN

The SCCP received a message destined to a local subsystem that was discarded because of a bad subsystem number (SSN).

### Example

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0241.1054 CARD 1101,A1 INFO SCCP rcvd inv LSS - bad SSN
          SIO=03 OPC=1-200-2 DPC=3-054-4
          CDPA LENGTH=019 MSG TYPE=04
          CDPA: AI=05 PC=1-050-1 SSN=006 TT=007
          ADDR=ABCDEF0123456789ABCDE
          LSN=ABCD123
          Report Date:02-07-21 Time:16:20:19
```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0241.1054 CARD 1101,A1 INFO SCCP rcvd inv LSS - bad SSN
          SIO=03 OPC=1-200-2 DPC=3-054-4
          CDPA LENGTH=019 MSG TYPE=04
          GTT on CdPA used MOSMSGTA=9193802053
          CDPA: AI=05 PC=1-050-1 SSN=006 TT=007
          ADDR=ABCDEF0123456789ABCDE
          LSN=ABCD123
          Report Date:02-07-21 Time:16:20:19
```

### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>gti</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>msg type</b> | Message type                           |
| <b>nai</b>      | Nature of address indicator            |
| <b>ni</b>       | Network indicator value                |
| <b>np</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>pci</b>      | Protocol control information           |

|             |                            |
|-------------|----------------------------|
| <b>RI</b>   | Routing indicator          |
| <b>SIO</b>  | Service information octet  |
| <b>SSN</b>  | Subsystem number           |
| <b>ssni</b> | Subsystem number indicator |
| <b>TT</b>   | Translation type           |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

The EAGLE 5 ISS supports only one subsystem.

All other local subsystem numbers are invalid. Check translations on the originating switch to determine the problem.

### 1055 - SCCP rcvd inv SCMG - bad AFTPC

SCCP received an SCCP management message (SCMG) that was discarded because of a bad affected point code (AFTPC). The point code does not appear in the EAGLE 5 ISS routing tables.

#### Example

```
RLGHNCXA21W 00-04-18 19:04:15 EST EAGLE 31.3.0
0124.1055 CARD 1106 INFO SCCP rcvd inv SCMG - bad AFTPC
SIO=0a OPC=004-031-000 DPC=000-071-000
SCMG: MSG TYPE=000 MSG LEN=003
AFTPC=004-219-000 AFTSS=000 MULT=000
LSN=A1234567
```

#### Legend

|                 |                                                           |
|-----------------|-----------------------------------------------------------|
| <b>AFTPC</b>    | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>    | Affected subsystem (identifies the subsystem that failed) |
| <b>DPC</b>      | Destination point code                                    |
| <b>LSN</b>      | Linkset name. The name must be unique.                    |
| <b>MSG LEN</b>  | Message length                                            |
| <b>MSG TYPE</b> | Message type                                              |
| <b>MULT</b>     | SCCP management message multiplicity indicator            |
| <b>OPC</b>      | Origination point code                                    |
| <b>SCMG</b>     | SCCP management message                                   |
| <b>SIO</b>      | Service information octet                                 |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify the point code in the message, and verify whether the point code is required to be in the EAGLE 5 ISS routing tables.
2. If the point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.

3. If the point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the point code to the EAGLE 5 ISS routing tables.

Refer to the *Database Administration Manual - SS7* for more information about the procedure used to enter point codes to the EAGLE 5 ISS routing tables.

### 1056 - SCCP rcvd inv SCMG - bad subsystem

SCCP received an SCCP management message (SCMG) that was discarded because of an invalid subsystem.

#### Example

```
RLGHNCXA21W 00-04-18 19:04:15 EST EAGLE 31.3.0
0124.1056 CARD 1106 INFO SCCP rcvd inv SCMG - bad subsystem
SIO=0a OPC=004-031-000 DPC=000-071-000
SCMG: MSG TYPE=000 MSG LEN=003
AFTPC=004-219-000 AFTSS=000 MULT=000
LSN=A1234567
```

#### Legend

|                 |                                                           |
|-----------------|-----------------------------------------------------------|
| <b>AFTPC</b>    | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>    | Affected subsystem (identifies the subsystem that failed) |
| <b>DPC</b>      | Destination point code                                    |
| <b>LSN</b>      | Linkset name. The name must be unique.                    |
| <b>MSG LEN</b>  | Message length                                            |
| <b>MSG TYPE</b> | Message type                                              |
| <b>MULT</b>     | SCCP management message multiplicity indicator            |
| <b>OPC</b>      | Origination point code                                    |
| <b>SCMG</b>     | SCCP management message                                   |
| <b>SIO</b>      | Service information octet                                 |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify the point code in the message, and verify the subsystem number as a valid SSN for the network.
2. Add the subsystem number to the EAGLE 5 ISS map tables using the `ent-map` command.

### 1057 - SCCP rcvd inv SCMG - bad length

SCCP received an SCCP management message (SCMG) that was discarded because of an invalid length indicator.

#### Example

```
RLGHNCXA21W 00-04-18 19:04:15 EST EAGLE 31.3.0
0124.1057 CARD 1106 INFO SCCP rcvd inv SCMG - bad length
SIO=0a OPC=004-031-000 DPC=000-071-000
SCMG: MSG TYPE=000 MSG LEN=003
```

```
AFTPC=004-219-000 AFTSS=000 MULT=000
LSN=A1234567
```

**Legend**

|                 |                                                           |
|-----------------|-----------------------------------------------------------|
| <b>AFTPC</b>    | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>    | Affected subsystem (identifies the subsystem that failed) |
| <b>DPC</b>      | Destination point code                                    |
| <b>LSN</b>      | Linkset name. The name must be unique.                    |
| <b>MSG LEN</b>  | Message length                                            |
| <b>MSG TYPE</b> | Message type                                              |
| <b>MULT</b>     | SCCP management message multiplicity indicator            |
| <b>OPC</b>      | Origination point code                                    |
| <b>SCMG</b>     | SCCP management message                                   |
| <b>SIO</b>      | Service information octet                                 |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This message indicates an SCCP message was discarded due to an invalid length indicator.

No further action is necessary.

**1058 - SCCP rcvd inv SCMG - bad msg type**

SCCP received an SCCP management message (SCMG) that was discarded because of an invalid message type.

**Example**

```
RLGHNCXA21W 00-04-18 19:05:37 EST EAGLE 31.3.0
0128.1058 CARD 1106 INFO SCCP rcvd inv SCMG - bad msg type
SIO=0a OPC=004-034-000 DPC=000-000-000
SCMG: MSG TYPE=000 MSG LEN=003
AFTPC=004-219-000 AFTSS=000 MULT=000
LSN=A1234567
```

**Legend**

|                 |                                                           |
|-----------------|-----------------------------------------------------------|
| <b>AFTPC</b>    | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>    | Affected subsystem (identifies the subsystem that failed) |
| <b>DPC</b>      | Destination point code                                    |
| <b>LSN</b>      | Linkset name. The name must be unique.                    |
| <b>MSG LEN</b>  | Message length                                            |
| <b>MSG TYPE</b> | Message type                                              |
| <b>MULT</b>     | SCCP management message multiplicity indicator            |
| <b>OPC</b>      | Origination point code                                    |
| <b>SCMG</b>     | SCCP management message                                   |

**SIO** Service information octet

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This indicates an SCCP message was discarded due to an invalid message type.

No further action is necessary.

## 1059 - Telnet terminal connection disconnected

Indicates that an established telnet connection on the EAGLE has disconnected.

**Example**

```

RLGHNCXA21W 02-08-08 20:52:04 EST EAGLE 39.0
 5024.1059 CARD 1105 INFO Telnet terminal disconnected.
          REASON=Remote End Unreachable
          RIPADDR=192.168.57.52
          RIPORT=2336
          LIPADDR=192.168.53.46
          LIPORT=23
          Report Date:02-08-08 Time:20:52:04

```

*Legend*

|                |                                                                                                                                                                    |
|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>LIPADDR</b> | Local IP Address                                                                                                                                                   |
| <b>LIPORT</b>  | Local TCP Port Number                                                                                                                                              |
| <b>REASON</b>  | REASON is only displayed when the reason for the disconnection is ping failure. The REASON field is not displayed if the disconnection is due to any other reason. |
| <b>RIPADDR</b> | Remote IP Address                                                                                                                                                  |
| <b>RIPORT</b>  | Remote TCP Port Number                                                                                                                                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

## 1060 - Map Screening cannot generate ATIER

This message is generated because the MSU passed the SCCP conversion before the MAP screening and is of a different domain than the OPC of the inbound MSU. Therefore, the MSU is discarded and the Any Time Interrogation error (ATIER) is not generated.

**Example**

```

RLGHNCXA21W 00-11-18 18:59:23 EST EAGLE 35.0.0
0018.1060 CARD 1103 INFO Map Screening cannot generate ATIER
OPC=001-001-001
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
Op-Code=61 Forbidden Param=N/A Action=Discard

```

*Legend*

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>OP-CODE</b>  | Operation Code                         |
| <b>PARAM</b>    | Parameter                              |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

The MSU indicated in the message was discarded.

No further action is necessary.

**1061 - Meas sync not allowed from old version**

This UIM is generated when the secondary MCP receives measurements data from a primary MCP that is running an older version of the software. This message indicates that measurements data was discarded by the secondary MCP due to the version mismatch. This problem occurs during a system upgrade to a new release.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.4.0
0140.1061 CARD 1201 INFO Meas sync not allowed from old version
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This UIM should only occur during an upgrade.

Complete the upgrade per approved procedure.

## 1062 - String Data Dump

A screen set was created with too many rows.

### Example

```
RLGHNCXA21W 00-04-18 19:05:43 EST EAGLE 31.3.0
0128.1062 CARD 1101 INFO String Data Dump
LSN=A1234567
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. This message indicates that the screen set is too large to be loaded.  
Remove some of the entries (one entry at a time).
2. If the screen set is still too large, use the `rtrv-scrset` command to see if there are any unnecessary entries already in the screen set that can be deleted.
3. Retry adding to the screen set with the `chg-scrset` command.  
If the message appears again, your screen set is too large. Try a different screen set or change the existing screen set.

## 1063 - SCCP screen set is too large

The screen set is too large to fit on a LIM or SCCP card and has failed loading.

### Example

```
RLGHNCXA21W 00-04-18 19:05:43 EST EAGLE 31.3.0
0128.1063 CARD 1105 INFO SCCP screen set is too large
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. This message indicates that the screen set is too large to be loaded to a LIM or SCCP.  
Remove some of the entries (one entry at a time).
2. If the screen set is still too large, use the `rtrv-scrset` command to see if there are any unnecessary entries already in the screen set that can be deleted.
3. Retry adding to the screen set with the `chg-scrset` command.  
If the message appears again, your screen set is too large. Try a different screen set or change the existing screen set.

## 1064 - GWS rcvd TFP, AFTPC not in routing tbl

The EAGLE 5 ISS has received a transfer controlled (TCP) for an affected point code (AFTPC) which does not appear in the EAGLE 5 ISS routing tables. The message was discarded by Gateway Screening (GWS).

### Example

```
RLGHNCXA21W 00-04-18 19:05:52 EST EAGLE 31.3.0
0129.1064 CARD 1105,A INFO GWS rcvd TFP, AFTPC not in routing
tblSIO=b0 OPC=004-040-000 DPC=000-001-000
```

```
H0H1=41  AFTPC=099-099-003
SR=scrB  LSN=A1234567
```

**Legend**

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.

- If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
- If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

**1065 - GWS rcvd TFR, AFTPC not in routing tbl**

The EAGLE 5 ISS has received a transfer restricted (TFR) for an affected point code (AFTPC) which does not appear in the EAGLE 5 ISS routing tables. The message was discarded by gateway screening (GWS).

**Example**

```
RLGHNCXA21W 00-04-18 19:05:57 EST EAGLE 31.3.0
0130.1065  CARD 1201,A  INFO  GWS rcvd TFR, AFTPC not in routing tbl
SIO=b0  OPC=004-041-000  DPC=001-000-000
H0H1=43  AFTPC=099-099-003
SR=scrB  LSN=A1234567
```

**Legend**

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.

- If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
- If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

**1066 - GWS rcvd TFA, AFTPC not in routing tbl**

The EAGLE 5 ISS has received a transfer allowed (TFA) for an affected point code (AFTPC) that does not appear in the EAGLE 5 ISS routing tables. The message was discarded by the gateway screening (GWS) feature.

**Example**

```
RLGHNCXA21W 00-04-18 19:06:35 EST EAGLE 31.3.0
0131.1066 CARD 1201,A INFO GWS rcvd TFA, AFTPC not in routing tbl
SIO=b0 OPC=004-042-000 DPC=002-000-000
H0H1=45 AFTPC=099-099-003
SR=scrib LSN=A1234567
```

**Legend**

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.

- If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
- If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

**1067 - GWS rcvd UPU, AFTPC not in routing tbl**

The EAGLE 5 ISS has received a user part unavailable (UPU) for an affected point code (AFTPC) which does not appear in the EAGLE 5 ISS routing tables. The message was discarded by gateway screening (GWS).

**Example**

```
RLGHNCXA21W 00-04-18 19:06:42 EST EAGLE 31.3.0
0132.1067 CARD 1201,A INFO GWS rcvd UPU, AFTPC not in routing
tblSIO=90 OPC=004-043-000 DPC=002-000-000
H0H1=A1 AFTPC=099-099-003
SR=scrB LSN=A1234567
```

**Legend**

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.

- If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
- If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

**1068 - GWS rcvd RSP, AFTPC not in routing tbl**

The EAGLE 5 ISS has received a signaling route set test prohibited message (RSP) for an affected point code (AFTPC) which does not appear in the EAGLE 5 ISS routing tables. The message was discarded by gateway screening (GWS).

**Example**

```
RLGHNCXA21W 00-04-18 19:06:48 EST EAGLE 31.3.0
0133.1068 CARD 1201,A INFO GWS rcvd RSP, AFTPC not in routing
tblSIO=b0 OPC=004-044-000 DPC=008-010-000
H0H1=51 AFTPC=099-099-003
SR=scrB LSN=A1234567
```

**Legend**

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |

|             |                                        |
|-------------|----------------------------------------|
| <b>H0H1</b> | H0/H1 heading code                     |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>SIO</b>  | Service information octet              |
| <b>SR</b>   | Screening reference name               |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.

- If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
- If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

### 1069 - GWS rcvd RSR, AFTPC not in routing table

The EAGLE 5 ISS has received a signaling route test set restricted (RSR) for an affected point code (AFTPC) which does not appear in the EAGLE 5 ISS routing tables. The message was discarded by gateway screening (GWS).

#### Example

```
RLGHNCXA21W 00-04-18 19:07:27 EST EAGLE 31.3.0
0134.1069 CARD 1201,A INFO GWS rcvd RSR with AFTPC not in routing tbl
SIO=b0 OPC=004-045-004 DPC=002-072-002
H0H1=52 AFTPC=099-099-003
SR=scrB LSN=A1234567
```

#### Legend

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.

- If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.

- If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

### 1070 - SLTC failure: invalid Point Code (OPC)

The signaling link test control has reported an invalid point code in the signaling link test message (SLTM) received from the far end. The point code for the adjacent signaling point does not match the point code in the adjacent point code field in the linkset table.

#### Example

```
RLGHNCXA21W 00-04-18 19:08:05 EST EAGLE 31.3.0
0135.1070 CARD 1201,A INFO SLTC failure: invalid Point Code
(OPC)SIO=0a OPC=003-236-000 DPC=000-071-000
LSN=A1234567
```

#### Legend

|            |                                        |
|------------|----------------------------------------|
| <b>DPC</b> | Destination point code                 |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |
| <b>SIO</b> | Service information octet              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Enter this command to display the linkset names and the adjacent point codes: `rtrv-ls`

Example of the output:

```
RLGHNCXA03W 00-06-10 11:43:04 EST EAGLE 35.0.0
                                L3T SLT                GWS GWS GWS
LSN      APCA  (SS7)  SCRN  SET SET BEI  LST LNKS  ACT MES DIS SLSCI NIS
lsa1     240-020-000 none  1  1  no  A   1   off off off no  off
lsa2     240-030-000 none  1  1  no  A   3   on  on  on yes off
Link set table is (114 of 255) 45 % FULL
```

2. The adjacent point code should match the adjacent point code in the message (004-046-000, for example).  
If it does not match, the link is not physically connected to the adjacent node. Determine the correct linkset name and adjacent point code. Use the `ent-ls` command to enter the correct information in the linkset table.

### 1071 - SLTC failure: invalid SLC

The signaling link test control has reported an invalid signaling link code (SLC) in the signaling link test message (SLTM) received from the far end.

#### Example

```
RLGHNCXA21W 00-04-18 19:08:13 EST EAGLE 31.3.0
0136.1071 CARD 1201,A INFO SLTC failure: invalid SLC
ADJ PC=004-046-000 SLC=02 LEN=0f
DATA= 01 02 03 04 05 06 07 08 09 11 12 13 14 15
```

*Legend*

|               |                                                      |
|---------------|------------------------------------------------------|
| <b>ADJ PC</b> | Adjacent point code                                  |
| <b>DATA</b>   | Information from the upper layers of SCCP management |
| <b>LEN</b>    | Data length                                          |
| <b>SLC</b>    | Signaling link code                                  |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the far-end to make sure both ends have provisioned the same SLC for the signaling link.

**1072 - SLTC failure: no response**

The signaling link test control has reported “No Response” received for a signaling link test message (SLTM) sent to the far end.

**Example**

```
RLGHNCXA21W 00-04-18 19:08:21 EST EAGLE 31.3.0
0137.1072 CARD 1201,A INFO SLTC failure:no response
ADJ PC=004-046-000 SLC=02 LEN=0f
DATA= 01 02 03 04 05 06 07 08 09 11 12 13 14 15
```

*Legend*

|               |                                                      |
|---------------|------------------------------------------------------|
| <b>ADJ PC</b> | Adjacent point code                                  |
| <b>DATA</b>   | Information from the upper layers of SCCP management |
| <b>LEN</b>    | Data length                                          |
| <b>SLC</b>    | Signaling link code                                  |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the far-end to find out why there is no response to the SLTM.

**1073 - SLTC failure: bad data pattern**

The signaling link test control has detected an invalid data pattern in the signaling link test message (SLTM) received from the far end.

**Example**

```
RLGHNCXA21W 00-04-18 19:08:28 EST EAGLE 31.3.0
0138.1073 CARD 1201,A INFO SLTC failure:bad data pattern
ADJ PC=004-046-000 SLC=02 LEN=0f
DATA= 01 02 03 04 05 06 07 08 09 11 12 13 14 15
```

*Legend*

|               |                                                      |
|---------------|------------------------------------------------------|
| <b>ADJ PC</b> | Adjacent point code                                  |
| <b>DATA</b>   | Information from the upper layers of SCCP management |
| <b>LEN</b>    | Data length                                          |

**SLC** Signaling link code

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the far-end and use your company procedures to test the facilities for the signaling link.

**1075 - MTP: link bypassed SLT phase**

The link has aligned and may be brought into service without a successful signaling link test (SLT).

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.3.0
0140.1075 CARD 1201,A INFO MTP: link bypassed SLT phase
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Enter the `rtrv-slk` command with the card location and port shown in this message (for example, card location 1201, port A).

Example of the output:

```
tekelecstp 00-02-19 21:17:04 EST EAGLE 35.0.0
rtrv-slk:loc = 1202:port = a
Command entered at terminal #3.
tekelecstp 94-02-19 21:17:04 EST EAGLE 35.0.0
```

| LOC  | PORT | LSN  | SLC | TYPE   | SET | BPS   | MODE | TSET | ECM | N1  | N2   | PCR | PCR |
|------|------|------|-----|--------|-----|-------|------|------|-----|-----|------|-----|-----|
| 1201 | A    | lsal | 0   | LIMV35 | 2   | 64000 | DTE  | ---  | PCR | --- | 3800 |     |     |

2. Use the `rtrv-ls` command using the linkset name (lsn) displayed in the output of [Step 1](#).

Example of the output:

```
> rtrv-ls:lsn = lsal
tekelecstp 00-06-10 11:43:04 EST EAGLE 35.0.0
```

| LSN  | APCA (SS7)  | SCR  | L3T | SLT | SET | SET | BEI | LST | LNKS | GWSA | GWSM | GWSD | DOMAIN |
|------|-------------|------|-----|-----|-----|-----|-----|-----|------|------|------|------|--------|
| lsal | 240-020-000 | scr1 | 1   | 1   | yes | A   | 4   | off | off  | off  | SS7  |      |        |

```
TFATCABMLQ
2
```

| LOC  | PORT | SLC | TYPE   | SET | BPS   | MODE | TSET | ECM   | N1  | N2    | PCR | PCR |
|------|------|-----|--------|-----|-------|------|------|-------|-----|-------|-----|-----|
| 1201 | a    | 3   | LIMV35 | 2   | 64000 | DTE  | ---  | BASIC | --- | ----- |     |     |
| 1205 | b    | 0   | LIMDS0 | 1   | 56000 | ---  | ---  | BASIC | --- | ----- |     |     |
|      | b    | 1   | LIMOCU | 1   | 56000 | ---  | ---  | BASIC | --- | ----- |     |     |
| 1211 | a    | 2   | LIMDS0 | 1   | 56000 | ---  | ---  | BASIC | --- | ----- |     |     |

Link set table is (114 of 255) 45% full.

3. Enter the `rtrv-slt` command with the `sltset` parameter and the value shown in the SLTSET column from the output of Step 2 to determine whether the signaling link test message is on or off.
4. If the signaling link test message is off, enter the `chg-slt` command with the `sltset` parameter and the value used in Step 3, and the `enabled=on` parameter.
5. If the signaling link test message is on, enter the `rept-stat-card` command to verify the status of the card that contains the specified signaling link.  
The status of the card should be IS-NR (In-Service - Normal).

6. If the card is out of service, put it back into service by entering the `rst-card` command.
7. If the fault is not cleared, enter the `rept-stat-slk` command to verify the status of the signaling link.  
The status of the signaling should be IS-NR (In-Service - Normal).
8. If the signaling link is out of service, enter the `act-slk` command to put the signaling link back into service.
9. If the fault is not cleared, enter the `tst-slk` command specifying the signaling link that generated this message.
10. If the fault is not cleared, contact the [Customer Care Center](#).

### 1076 - SLTC failure: invalid Point Code (DPC)

The signaling link test control (SLTC) has detected an invalid data pattern in the signaling link test message (SLTM) received from the adjacent point code.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:22 EST EAGLE 31.3.0
0141.1076 CARD 1201,A INFO SLTC failure:invalid Point Code (DPC)
ADJ PC=004-046-000 SLC=02 LEN=0f
DATA= 01 02 03 04 05 06 07 08 09 11 12 13 14 15
```

#### Legend

|        |                                                      |
|--------|------------------------------------------------------|
| ADJ PC | Adjacent point code                                  |
| DATA   | Information from the upper layers of SCCP management |
| LEN    | Data length                                          |
| SLC    | Signaling link code                                  |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Contact the far-end and use local procedures to test the facilities for the signaling link.

### 1077 - GTT Action TCAP ERROR DISCARDED MSU

This UIM indicates that the TCAP Error Action executed and UIMREQD is ON.

#### Example

```
6053.1077 CARD 1101 INFO GTT Action TCAP ERROR DISCARDED MSU
OPC= 1-001-4 DPC= 1-001-5
CDPA: NI=0 RI=0 GTI=02 SSNI=1 PCI=1
TT=010 NP=-- NAI=--- ADDR=9818316478
PC= 1-001-1 SSN=016
CGPA: NI=0 RI=0 GTI=02 SSNI=1 PCI=1
TT=011 NP=-- NAI=--- ADDR=9910929095
PC= 1-002-3 SSN=049
Op-Code=--- Action Set=tcapset
Report Date:03-01-03 Time:16:45:01
```

#### Legend

|      |         |
|------|---------|
| ADDR | Address |
|------|---------|

|                 |                                        |
|-----------------|----------------------------------------|
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>OP-CODE</b>  | Operation Code                         |
| <b>PARAM</b>    | Parameter                              |
| <b>PC</b>       | Point code for the SS7 end user        |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery:**

To prevent the MSU from being discarded post-GTT, remove the "TCAP Error" GTT action associated with the GTT translation.

If you want to suppress this UIM, turn off the UIMREQD option for the given "TCAP ERROR" GTT action.

### 1078 - GTT Action DUPLICATE FAILED

This UIM indicates that the EAGLE 5 ISS failed to route or prepare Duplicate MSU for the reason indicated in the UIM.

**Example**

```

6618.1078 CARD 1105 INFO GTT Action DUPLICATE FAILED
OPC= 1-001-4 DPC= 001-001-002
CDPA: NI=0 RI=0 GTI=02 SSNI=1 PCI=0
      TT=200 NP=-- NAI=--- ADDR=123456
      PC=----- SSN=005
CGPA: NI=0 RI=0 GTI=02 SSNI=0 PCI=1
      TT=010 NP=-- NAI=--- ADDR=234567
      PC=----- SSN=---
Op-Code=--- Action Set=aset1
Cause=CLG PC Conv fail
Report Date:03-04-27 Time:07:42:09

```

*Legend*

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>OP-CODE</b>  | Operation Code                         |
| <b>PARAM</b>    | Parameter                              |
| <b>PC</b>       | Point code for the SS7 end user        |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery:**

The cause of the error is included as a reason string in the UIM. Refer to [Table 8: Error Recovery](#) for the recovery steps.

**Table 8: Error Recovery**

| <b>Cause</b>       | <b>Recovery</b>                                                                                                                                     |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| CDPA GTMOD Failure | CdPA GT Modification failed resulting in Duplicate action failure.                                                                                  |
| CGPA GTMOD Failure | CgPA GT Modification failed resulting in Duplicate action failure.<br>Correct the GT Modification data in CCGTMODID associated with the GTT Action. |
| Encoding Failure   | Encoding of duplicate MSU failed resulting in Duplicate action failure.                                                                             |

| Cause                | Recovery                                                                                                                                                                                                                                                   |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                      | The True PC for the DPC or EAGLE for destination Network must be configured AND/OR The SCCP data (GTI/SSN) must be corrected such that the message length does not exceed the Maximum MSU length limit.                                                    |
| MAP Lookup Failure   | Error in MAP load sharing caused Duplicate action failure.<br><br>Configure the DPC/SSN displayed in UIM within the MAPSETID associated with GTT Action. OR Configure correct MAP SETID (which contains the DPC/SSN displayed in UIM) in GTT Action entry. |
| Routing Failure      | Error in routing the duplicate MSU caused Duplicate action failure.<br><br>The route for DPC must be provisioned and at least one route to the DPC must be available.                                                                                      |
| DFLT GT Conv Failure | Default GT conversion failed while creating Duplicate MSU.<br><br>Provision correct Default GT Conversion data for successful network conversion of the MSU.                                                                                               |
| CLG PC Conv fail     | Error in conversion of Calling PC.<br><br>Provision correct Conversion data for Calling PC for successful network conversion of the MSU.                                                                                                                   |
| Unknown Error        | Error in creating Duplicate MSU for any other reason.<br><br>Correct the data associated with Duplicate GTT Action.                                                                                                                                        |

**1079 - GTT Action FORWARD FAILED**

This UIM indicates that the EAGLE 5 ISS failed to route or prepare Forward MSU for the reason indicated in the UIM.

**Example**

```

6618.1079  CARD 1105      INFO    GTT Action FORWARD FAILED
OPC=      1-001-4      DPC=      001-001-002
CDPA:    NI=0  RI=0  GTI=02  SSNI=1  PCI=0
          TT=200 NP=--  NAI=---  ADDR=123456
          PC=-----  SSN=005
CGPA:    NI=0  RI=0  GTI=02  SSNI=0  PCI=1
    
```

```

TT=010 NP=-- NAI=--- ADDR=234567
PC=----- SSN=---
Op-Code=--- Action Set=aset1
Cause=CLG PC Conv fail
Report Date:03-04-27 Time:07:42:09
    
```

**Legend**

- ADDR** Address
- CDPA** Called party address
- CGPA** Calling party address
- GTI** Global title indicator
- LSN** Linkset name. The name must be unique.
- MSG TYPE** Message type
- NAI** Nature of address indicator
- NI** Network indicator value
- NP** Numbering plan
- OPC** Origination point code
- OP-CODE** Operation Code
- PARAM** Parameter
- PC** Point code for the SS7 end user
- PCI** Protocol control information
- RI** Routing indicator
- SSN** Subsystem number
- SSNI** Subsystem number indicator
- TT** Translation type

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery:**

The cause of the error is included as a reason string in the UIM. Refer to [Table 9: Error Recovery](#) for the recovery steps.

**Table 9: Error Recovery**

| Cause              | Recovery                                                                                                                                              |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| CDPA GTMOD Failure | CdPA GT Modification failed resulting in Forward action failure.<br><br>Correct the GT Modification data in CDGTMODID associated with the GTT Action. |

| Cause                | Recovery                                                                                                                                                                                                                                                                                  |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CGPA GTMOD Failure   | <p>CgPA GT Modification failed resulting in Forward action failure.</p> <p>Correct the GT Modification data in CCGTMODID associated with the GTT Action.</p>                                                                                                                              |
| Encoding Failure     | <p>Encoding of forward MSU failed resulting in Forward action failure.</p> <p>The True PC for the DPC or EAGLE for destination Network must be configured AND/OR The SCCP data (GTI/SSN) must be corrected such that the message length does not exceed the Maximum MSU length limit.</p> |
| MAP Lookup Failure   | <p>Error in MAP load sharing caused Forward action failure.</p> <p>Configure the DPC/SSN displayed in UIM within the MAPSETID associated with GTT Action. OR Configure correct MAP SETID (which contains the DPC/SSN displayed in UIM) in GTT Action entry.</p>                           |
| Routing Failure      | <p>Error in routing the forward MSU caused Forward action failure.</p> <p>The route for DPC must be provisioned and at least one route to the DPC must be available.</p>                                                                                                                  |
| DFLT GT Conv Failure | <p>Default GT conversion failed while creating Forward MSU.</p> <p>Provision correct Default GT Conversion data for successful network conversion of the MSU.</p>                                                                                                                         |
| CLG PC Conv fail     | <p>Error in conversion of Calling PC.</p> <p>Provision correct Conversion data for Calling PC for successful network conversion of the MSU.</p>                                                                                                                                           |
| Unknown Error        | <p>Error in creating Forward MSU for any other reason.</p> <p>Correct the data associated with Forward GTT Action.</p>                                                                                                                                                                    |

**1080 - disk measurement status unreadable**

The active MASP could not determine the measurement collection status so that the measurements task could perform routine polling and measurement collection. If the measurement collection status cannot be determined, the routine polling and measurement collection tasks cannot be performed.

**Example**

```
RLGHNCXA21W 00-04-18 19:10:54 EST EAGLE 31.3.0
0145.1080 CARD 1116 INFO disk measurement status unreadable
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Enter the `rept-meas` command.  
If the `rept-meas` command fails, a system problem is the likely cause.
  - a) If any messages are generated with the `rept-meas` command failure, take the appropriate action for that message.
  - b) If no messages are generated, contact the [Customer Care Center](#).
2. If the `rept-meas` command is rejected with a system busy message, the disk is reserved by another command (for example, `copy-disk`).  
Check to see if another command is running (`copy-disk` or a `chg-db` command).

**1081 - MTP: Changeback T5 timeout**

When a link changes back, the EAGLE 5 ISS sends up to six changeback declaration messages and starts the T4 timer. The EAGLE 5 ISS waits for a changeback acknowledgment message for each of these declarations. If the T4 timer expires before the EAGLE 5 ISS receives an acknowledgment message, the EAGLE 5 ISS sends the changeback declaration message again and starts the T5 timer. If the T5 timer expires before the EAGLE 5 ISS receives an acknowledgment message, this message is generated and the EAGLE 5 ISS restarts traffic on the link.

**Example**

```
RLGHNCXA21W 00-04-18 19:11:03 EST EAGLE 31.3.0
0146.1081 CARD 1105, A INFO MTP: Changeback T5 timeout
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

The system restarts traffic and no further action is necessary.

**1082 - Amem single bit error report**

This message indicates that a , GPSM-II, or TSM card encountered a single bit dynamic ram error. This message gives the user a record of single bit errors for the last 24 hours.

**Example**

```
RLGHNCXA21W 00-04-18 19:12:00 EST EAGLE 31.3.0
0147.1082 CARD 1101 INFO Amem single bit error report
Any Errors : YES current hour-----v
24 Hour History : NNNYNN NNNNNN NNNNYN NYNNNY
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

There is no immediate action needed, but the message indicates that the error was encountered and corrected.

If many errors are reported then the card may be beginning to fail and should be targeted for replacement in the future.

### 1083 - REPT COND: system alive

This message is a periodic system message indicating that the system is alive.

**Example**

```
RLGHNCXA21W 00-04-18 19:12:00 EST EAGLE 31.3.0
0147.1083     SYSTEM      INFO    REPT COND: system alive
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1084 - GWS MSU discarded by redirect function

This message indicates that an MSU has been discarded rather than redirected to the SCP as part of the Database Transport Access (DTA) feature.

**Example**

```
RLGHNCXA21W 00-04-18 19:12:00 EST EAGLE 31.3.0
0003.1084     CARD 1205,A   INFO    GWSMSU discarded by redirect functionSIO=01
OPC=003-237-002 DPC=006-006-000
SR=scrbr
LSN=A1234567
```

**Note:**

Four outputs are possible. The Legend includes abbreviations found in all variations.

*Legend*

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>ADDR</b>  | Address                                                   |
| <b>AFTPC</b> | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>    | Address Indicator                                         |
| <b>CDPA</b>  | Called party address                                      |
| <b>CGPA</b>  | Calling party address                                     |
| <b>DATA</b>  | Information from the upper layers of SCCP management      |
| <b>DPC</b>   | Destination point code                                    |
| <b>H0H1</b>  | H0/H1 heading code                                        |
| <b>LSN</b>   | Linkset name. The name must be unique.                    |

|                |                                                |
|----------------|------------------------------------------------|
| <b>MULT</b>    | SCCP management message multiplicity indicator |
| <b>OPC</b>     | Origination point code                         |
| <b>PC</b>      | Point code for the SS7 end user (OPC).         |
| <b>SCCP MT</b> | SCCP message type                              |
| <b>SCMG</b>    | SCCP management message                        |
| <b>SIO</b>     | Service information octet                      |
| <b>SR</b>      | Screening reference name                       |
| <b>SSN</b>     | Subsystem number                               |
| <b>TN</b>      | Telephone number                               |
| <b>TYPE</b>    | SCCP management message type                   |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Check to see if the redirect function is disabled by entering the following: `rtrv-gws-redirect`
2. If the enabled parameter is set to OFF as in the following output, the redirect function needs to be enabled.

```
RLGHNCXA03W 00-02-10 11:43:04 EST EAGLE 35.0.0
ENABLED DPC RI SSN TT GTA

off 001-030-001 GT 10 25 1800833
```

3. Enter the following command to enable the redirect function: `chg-gws-redirect:enabled=on`

## 1085 - GWS MSU too large to be redirected

This message indicates that the system tried to encapsulate an MSU for redirection to an SCP (as part of the Database Transport Access feature).

The DTA feature encapsulates the entire data packet including level 2 MTP. Because the DTA feature requires approximately 24 octets, the original packet can contain a maximum of about 248 octets of "user data." If the size of the data is larger, the MSU cannot be redirected and is routed to its original destination.

#### Example

```
RLGHNCXA21W 00-04-18 19:12:00 EST EAGLE 31.3.0
0003.1085 CARD 1205,A INFO GWSMSU too large to be redirected
SIO=01 OPC=003-237-002 DPC=006-006-000
SR=scrib
LSN=A1234567
```

#### Note:

Four outputs are possible. The Legend includes abbreviations found in all variations.

#### Legend

|              |                                         |
|--------------|-----------------------------------------|
| <b>ADDR</b>  | Address                                 |
| <b>AFTPC</b> | Affected point code (for SCCP messages) |

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TN</b>      | Telephone number                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If MSUs are frequently discarded, there may be a problem on the origination end.  
To determine the number of MSUs that are discarded because the MSU is too large to be encapsulated, enter the following command:  
`rept-meas:type=systot:enttype=stp:period=last`
2. Check the DTAMSULOST report in the output message.  
If the number of discarded MSUs is low, no further action is necessary. If large quantities are MSUs are lost, the originating node may need to be reconfigured.

### 1086 - LFS test terminated with OAM switchover

The link fault sectionalization (LFS) test terminated when the OAM switched over.

#### Example

```
RLGHNCXA21W 00-04-18 19:11:03 EST EAGLE 31.3.0
0146.1086 CARD 1115 INFO LFS test terminated with OAM switchover
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 1087 - MTP RSTRT rcvd unexpected user traffic

This message indicates the system encountered traffic during the MTP Restart process.

#### Example

```
RLGHNCXA21W 00-04-18 19:12:00 EST EAGLE 31.3.0
0147.1087 CARD 1101 INFO MTP RSTRT rcvd unexpected user traffic
Report Date:00-03-30 Time: 16:27:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

There is no immediate action needed, but the message indicates that the error was encountered.

### 1088 - REPT-MTP-RSTRT MTP Restart started

This message indicates that a full MTP Restart has begun.

#### Example

```
RLGHNCXA21W 00-04-18 19:12:00 EST EAGLE 31.3.0
0147.1088 CARD 1101 INFO REPT-MTP-RSTRT MTP Restart started
Report Date:00-03-30 Time: 16:27:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

There is no immediate action needed, but the message indicates that MTP Restart has begun.

### 1089 - RCVRY-MTP-RSTRT MTP Restart completed

This message indicates a full MTP Restart is complete.

#### Example

```
RLGHNCXA21W 00-04-18 19:12:00 EST EAGLE 31.3.0
0147.1089 CARD 1101 INFO RCVRY-MTP-RSTRT MTP Restart completed
Report Date:00-03-30 Time: 16:27:19 :
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

There is no immediate action needed, but the message indicates that MTP Restart is complete.

### 1090 - ITU GWY:CPC conversion failure

This message indicates a protocol conversion failure. There are three possible reasons for the conversion failure.

- The point code was not in the database.
- The appropriate point code type was unavailable. There is no true point code or alias point code that matches the CPC.

- The database is corrupted. The master database and the card database must be synchronized.

**Example**

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0010.1090 CARD 1205,B INFO ITU GWY: CPC conversion failure
SIO=0a OPC=3-236-1 DPC=1-014-2
CPC=3-095-6
LSN=A1234567890
```

**Legend**

|            |                                        |
|------------|----------------------------------------|
| <b>CPC</b> | Capability point code                  |
| <b>DPC</b> | Destination point code                 |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |
| <b>SIO</b> | Service information octet              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Check the database to make sure the card database is synchronized with the master database.  
Enter the `rept-stat-db:display=except` command. If the databases are not synchronized, reload the card data by initializing the card. If the databases are synchronized, go to Step 2.
2. Enter the `rtrv-dstn:dpc` command.  
If the `rtrv-dstn` command fails, the point code is undefined or the destination point code is an alias and not a true point code.
3. To verify that the point code is an alias, enter the `rtrv-dstn:alias` command.  
If the command succeeds, you must provision the database with the true point code using the `chg-dstn:dpc=xxx:alias=yyy` command.
4. If the point code is not an alias, you must define the point code using the `ent-dstn:dpci=xxx:aliasi=yyy` command.
5. Check translations on the originating switch to determine the trouble.

**1091 - ITU GWY:OPC conversion failure**

This message indicates a protocol conversion failure. There are three possible reasons for the conversion failure.

- The point code is not in the database.
- The appropriate point code type was unavailable. There is no true point code or alias point code that matches the OPC.
- The database is corrupted.

**Example**

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0010.1091 CARD 1205,B INFO ITU GWY: OPC conversion failure
SIO=0a OPC=3-236-1 DPC=1-014-2
LSN=A1234567890
```

*Legend*

|            |                                        |
|------------|----------------------------------------|
| <b>DPC</b> | Destination point code                 |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |
| <b>SIO</b> | Service information octet              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Check the database to make sure the card database is synchronized with the master database.  
Enter the `rept-stat-db:display=except` command. If the databases are not synchronized, reload the card data by initializing the card. If the databases are synchronized, go to Step 2.
2. Enter the `rtrv-dstn:dpc` command.  
If the `rtrv-dstn` command fails, the point code is undefined or the destination point code is an alias and not a true point code.
3. To verify that the point code is an alias, enter the `rtrv-dstn:alias` command.  
If the command succeeds, you must provision the database with the true point code using the `chg-dstn:dpc=xxx:alias=yyy` command.
4. If the point code is not an alias, you must define the point code using the `ent-dstn:dpci=xxx:aliasi=yyy` command.

**1092 - ITU GWY:HOH1 conversion failure**

This message occurs when there is an ANSI message with no ITU equivalent. [Table 10: ANSI Messages with No ITU Equivalent](#) shows the ANSI messages with no ITU equivalent.

**Table 10: ANSI Messages with No ITU Equivalent**

| Message                                                             | H0/H1 Code (Hex) |
|---------------------------------------------------------------------|------------------|
| Transfer Restricted (TFR) when generated by an ITU National network | 43               |
| Transfer-Cluster Restricted (TCR)                                   | 44               |
| Transfer-Cluster Allowed (TCA)                                      | 46               |
| Transfer-Cluster Prohibit Signal (TCP)                              | 42               |

**Example**

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0010.1092 CARD 1205,B INFO ITU GWY: HOH1 conversion failure
SIO=08 OPC=003-235-001 DPC=006-006-000
HOH1=42
LSN=A1234567890
```

*Legend*

- DPC** Destination point code
- H0H1** H0/H1 heading code
- LSN** Linkset name. The name must be unique.
- OPC** Origination point code
- SIO** Service information octet

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Check translations on the originating switch to determine the trouble.

**1093 - ITU GWY:rcvd msg type cannot convert**

This message indicates the STP received a message type that has no equivalent in the opposite protocol. [Table 11: Message Type with No Opposite Protocol Equivalent](#) shows the list of message types that have no equivalents and are discarded.

**Table 11: Message Type with No Opposite Protocol Equivalent**

| Message Type                           | Code |
|----------------------------------------|------|
| Confusion Message (CNF)                | 2F   |
| Connect Message (CONN)                 | 07   |
| Continuity Test Message (COT)          | 05   |
| Continuity Check Request Message (CCR) | 11   |
| Information Message (INF)              | 04   |
| Information Request Message (INR)      | 03   |
| Loop Back Acknowledge Message (LPA)    | 24   |
| Overload Message (OLM)                 | 30   |

**Example**

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0110.1093 CARD 1205,B INFO ITU GWY:rcvd msg type cannot convert
SIO=0e OPC=4-013-1 DPC=1-003-0
MSG TYPE=07
LSN=A1234567890
```

*Legend*

|                 |                                        |
|-----------------|----------------------------------------|
| <b>DPC</b>      | Destination point code                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>OPC</b>      | Origination point code                 |
| <b>SIO</b>      | Service information octet              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Check translations on the originating switch to determine the trouble.

### 1094 - ITU GWY:Invalid ISUP msg structure

This message indicates that an ISUP parameter or pointer to a parameter was invalid.

**Example**

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0110.1094 CARD 1205,B INFO ITU GWY:Invalid ISUP msg structure
SIO=0e OPC=4-013-1 DPC=1-003-0
MSG TYPE=07
LSN=A1234567890
```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>DPC</b>      | Destination point code                                                                 |
| <b>LSN</b>      | Linkset name. The name must be unique.                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>SIO</b>      | Service information octet                                                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

There is no immediate action needed, but the message indicates that the error was encountered.

### 1095 - ITU GWY:GRS buffer full

This message indicates the circuit group reset (GRS) buffer is full.

**Example**

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0110.1095 CARD 1205,B INFO ITU GWY:GRS buffer full
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

There is no immediate action needed, but the message indicates that the error was encountered.

### 1096 - ITU GWY:RSC buffer full

This message indicates the reset circuit (RSC) buffer is full.

#### Example

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0110.1096 CARD 1205,B INFO ITU GWY: RSC buffer full
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

There is no immediate action needed, but the message indicates that the error was encountered.

### 1097 - ITU GWY:CGB buffer full

This message indicates the circuit group blocking (CGB) buffer is full.

#### Example

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0110.1097 CARD 1205,B INFO ITU GWY: CGB buffer full
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

There is no immediate action needed, but the message indicates that the error was encountered.

### 1098 - Unexpected disk access timeout

This message is used to determine whether there are problems with the disk access system.

#### Example

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0110.1098 CARD 1113 INFO Unexpected disk access timeout
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

If the target disk is the same CARD that corresponds to the GPSM-II, there is a software timing issue that needs to be addressed.

If the target disk is the mate GPSM-II/TDM or the removable and access is physically impossible, no action is necessary.

### 1099 - String Data Dump

This is a generic UIM. The informational message in the UIM varies.

#### Example

```
FTP Transfer Failed due to network congestion
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

**1100 - GWS rcvd H0/H1 that is not allowed**

This message indicates the STP has received an H0/H1 that is not allowed.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1100 CARD 1201,A INFO GWS rcvd H0H1 that is not allowed
          SIO=02   OPC=009-009-009 DPC=006-006-006
          H0H1=01  AFTPC=255-009-009
          SR=osp3  LSN=A1234567
```

**Note:**

Four outputs are possible. The Legend includes abbreviations found in all variations.

**Legend**

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>ADDR</b>    | Address                                                   |
| <b>AFTPC</b>   | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TN</b>      | Telephone number                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

There is no immediate action needed, but the message indicates that the error was encountered and corrected.

## 1101 - SDRAM Single Bit Error Report

This message indicates SDRAM memory on HIPR (or IMTPCI) is detecting Single Bit Errors (SBEs). This may be an indication that the card should be replaced (memory becoming faulty) before Multi Bit Errors (MBEs) begin to occur, which results in an OBIT of the card.

### Example

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 35.0
0024.1101   CARD 1109      INFO      SDRAM single bit error report
           Any Errors      : YES      current hour-----v
           24 Hour History : NNNYNN NNNNNN NNNNYN NYNNNY
           Microengine Count : 12345678
           PCI      Count : 12345678
           StrongARM Count : 12345678
           Report Date:02-07-21 Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

The card generating the error may need replacement. Refer to the *Maintenance* manual for card removal/replacement procedures. Contact the [Customer Care Center](#).

## 1102 - Invalid Length for Map IMEI Parameter

This message indicates that the EIR subsystem received a Check-IMEI message in which the Map IMEI parameter had an invalid length.

### Example

```

RLGHNCXA21W 00-04-18 19:00:11 EST EAGLE 31.3.0
0107.1102   CARD 1103,A1 INFO Invalid Length for Map IMEI Parameter
           SIO=03   OPC=003-252-000 DPC=000-071-000
           CDPA:   AI=10 SSN=05 TT=250
                   ADDR=ABCDEF1234567890ABCDE
           CGPA:   AI=12 PC=001-001-001 SSN=002
           DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
                   2e cf 01 00 d0 02 83 01 f2 25 aa 0b
                   84 09 01 00 11 0a 19 49
           LSN=A1234567

```

### Legend

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CDPA</b> | Called party address                   |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |

|            |                           |
|------------|---------------------------|
| <b>SIO</b> | Service information octet |
| <b>SSN</b> | Subsystem number          |
| <b>TT</b>  | Translation type          |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1103 - LSS:No Map IMEI Parameter present

This message indicates that the EIR subsystem received a Check-IMEI message in which the Map IMEI parameter is not present.

**Example**

```

RLGHNCXA21W 00-04-18 19:00:11 EST EAGLE 31.3.0
0107.1103 CARD 1103,A1 INFO LSS:No Map IMEI Parameter present
SIO=03 OPC=003-252-000 DPC=000-071-000
CDPA: AI=10 SSN=05 TT=250
      ADDR=ABCDEF1234567890ABCDE
CGPA: AI=12 PC=001-001-001 SSN=002
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
      2e cf 01 00 d0 02 83 01 f2 25 aa 0b
      84 09 01 00 11 0a 19 49
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CDPA</b> | Called party address                   |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

## 1104 - IP Connection Failed

Reports that either an attempt to connect to an IP server failed, or that a client socket failed to establish a connection with the system (IP7 Secure Gateway).

### Example

```
RLGHNCXA03W 99-04-10 16:28:08 EST EAGLE 35.0.0
0003.1104 DCM 1213,A IP Connection Failed
      RIPADDR = 123.123.123.123
      RPORT = 1314
      LIPADDR = 123.123.123.124
      LPORT = 1315
      SNAME=LONGSOCKETNAME1
      Report Date: 02-04-10 Time: 16:27:19
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action necessary.

Reports on connection status can be obtained for each DCM card with the following commands:

```
pass:loc=xxxx:cmd="connmgr -l" displays the connection manager event log.
pass:loc=xxxx:cmd="connmgr -c" displays socket client data.
pass:loc=xxxx:cmd="connmgr -s" displays socket server data.
```

## 1105 - REPT EVT:IMT GPL reloading

This message indicates the IMT software download procedure is initiated. This is the first message that the system displays.

### Example

```
RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1105 SYSTEM INFO REPT EVT:IMT GPL reloading
      cards loaded : 1 of 25
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action is necessary.

## 1106 - REPT COND:IMT GPL reloading

This message displays the progress of the IMT software downloading procedure.

### Example

```
RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1106 SYSTEM INFO REPT COND:IMT GPL reloading
      cards loaded : 10 of 25
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action is necessary.

**1107 - SCCP XUDT (S) msg: Hop Counter violation**

This message indicates that the incoming MSU has a Hop counter value of zero or greater than 15 and the F bit in the segmentation parameter is not set. An XUDTS error response is generated and sent to the originating node. The message is discarded.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1107 CARD 1103,A INFO SCCP XUDT (S) msg: Hop Counter violation
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1107 CARD 1103,A INFO SCCP XUDT (S) msg: Hop Counter violation
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |

|             |                                        |
|-------------|----------------------------------------|
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |
| <b>PCI</b>  | Protocol control information           |
| <b>RI</b>   | Routing indicator                      |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>SSNI</b> | Subsystem number indicator             |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

The sender of the discarded message is using an invalid message format.

If there is only one occurrence, no action is necessary. However, if the condition continues, there may be a problem at the node that is sending the invalid message. Contact that node and inform them of the problem.

### 1108 - SCCP XUDT (S) msg: inv opt portion len

This message indicates that the incoming MSU has an invalid length in the optional portion (optional parameter length exceeding the MSU length or no end of optional parameters octet). The message is discarded.

#### Example

```

RLGHNCXA21W 00-04-18 19:02:05 EST EAGLE 31.3.0
0112.1108 CARD 1103,A1 INFO SCCP XUDT (S) msg: inv opt portion len
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=A1234567

```

#### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |

|      |                                        |
|------|----------------------------------------|
| NI   | Network indicator value                |
| NP   | Numbering plan                         |
| OPC  | Origination point code                 |
| PC   | Point code for the SS7 end user (OPC). |
| PCI  | Protocol control information           |
| RI   | Routing indicator                      |
| SIO  | Service information octet              |
| SSN  | Subsystem number                       |
| SSNI | Subsystem number indicator             |
| TT   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates an SCCP message was discarded due to an invalid length.

No further action is necessary.

### 1109 - SCCP XUDT(S) msg: inv segmentation parm

This message indicates that the length of the optional segmentation parameter is not equal to 6. The length of the segmentation parameter must be equal to 6. The message is discarded.

#### Example

```

RLGHNCXA21W 00-04-18 19:02:05 EST EAGLE 31.3.0
0112.1109 CARD 1103,A1 INFO SCCP XUDT(S) msg: inv segmentation parm
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=A1234567

```

#### Legend

|          |                                        |
|----------|----------------------------------------|
| ADDR     | Address                                |
| CDPA     | Called party address                   |
| CGPA     | Calling party address                  |
| DPC      | Destination point code                 |
| GTI      | Global title indicator                 |
| LSN      | Linkset name. The name must be unique. |
| MSG TYPE | Message type                           |
| NAI      | Nature of address indicator            |

|      |                                        |
|------|----------------------------------------|
| NI   | Network indicator value                |
| NP   | Numbering plan                         |
| OPC  | Origination point code                 |
| PC   | Point code for the SS7 end user (OPC). |
| PCI  | Protocol control information           |
| RI   | Routing indicator                      |
| SIO  | Service information octet              |
| SSN  | Subsystem number                       |
| SSNI | Subsystem number indicator             |
| TT   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This message indicates an SCCP message was discarded due to an invalid segmentation parameter.

No further action is necessary.

### 1110 - GWS rcvd AFTPC that is not allowed

This indicates that a message was received by a gateway link and failed DESTFLD screening because of an affected point code value in the message.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1110 CARD 1105,B INFO GWS rcvd AFTPC that is not allowed
SIO=0a OPC=003-243-000 DPC=000-024-000
H0H1=41 AFTPC=099-099-003
SR=osp3 LSN=A1234567
```

#### Legend

|       |                                         |
|-------|-----------------------------------------|
| AFTPC | Affected point code (for SCCP messages) |
| DPC   | Destination point code                  |
| H0H1  | H0/H1 heading code                      |
| LSN   | Linkset name. The name must be unique.  |
| OPC   | Origination point code                  |
| SIO   | Service information octet               |
| SR    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.

2. If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
3. If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

### 1111 - GWS rcvd TCA, AFTPC not in routing tbl

This indicates that a TCA message was received by a gateway link and failed DESTFLD screening because of an affected point code value in the message.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1111 CARD 1105,B INFO GWS rcvd TCA, AFTPC not in routing tbl
SIO=0a OPC=003-243-000 DPC=000-024-000
H0H1=46 AFTPC=099-099-003
SR=osp3 LSN=A1234567
```

#### Legend

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.
2. If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
3. If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

### 1112 - GWS rcvd TCR, AFTPC not in routing tbl

This indicates that a TCR message was received by a gateway link and failed DESTFLD screening because of an affected point code value in the message.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1112 CARD 1105,B INFO GWS rcvd TCR, AFTPC not in routing tbl
SIO=0a OPC=003-243-000 DPC=000-024-000
H0H1=44 AFTPC=099-099-003
```

#### Legend

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.
2. If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
3. If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

### 1113 - GWS rcvd TCP, AFTPC not in routing tbl

This indicates that a TCP message was received by a gateway link and failed DESTFLD screening because of an affected point code value in the message.

#### Example

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1113 CARD 1105,B INFO GWS rcvd TCP, AFTPC not in routing tbl
SIO=0a OPC=003-243-000 DPC=000-024-000
H0H1=42 AFTPC=099-099-003
SR=osp3 LSN=A1234567
```

#### Legend

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
| <b>DPC</b>   | Destination point code                  |
| <b>H0H1</b>  | H0/H1 heading code                      |
| <b>LSN</b>   | Linkset name. The name must be unique.  |
| <b>OPC</b>   | Origination point code                  |
| <b>SIO</b>   | Service information octet               |
| <b>SR</b>    | Screening reference name                |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify the affected point code in the message, and verify whether the affected point code is required to be in the EAGLE 5 ISS routing tables.

2. If the affected point code is not required to be in the EAGLE 5 ISS routing tables, no further action is necessary.
3. If the affected point code is required to be in the EAGLE 5 ISS routing table, use the `ent-dstn` command to add the affected point code to the EAGLE 5 ISS routing tables.

### 1114 - Database BACKUP started

A local database backup is beginning. This UIM follows the issue of the `chg-db:action=backup` command.

#### Example

```
RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0  
0147.1114 CARD 1201,A INFO Database BACKUP started
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 1115 - Database RESTORE started

A local database restore is beginning. This UIM follows the issue of the `chg-db:action=restore` command.

#### Example

```
RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0  
0147.1115 CARD 1201,A INFO Database RESTORE started
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 1116 - Database action ended - OK

A local database backup or restore has successfully completed. This UIM follows the issue of the `chg-db` command.

#### Example

```
RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0  
0147.1116 CARD 1201,A INFO Database action ended - OK
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 1117 - Database action ended - FAIL

A local database backup or restore has unsuccessfully completed. This UIM follows the issue of the `chg-db` command.

**Example**

```
RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0
0147.1117 CARD 1201,A INFO Database action ended - FAILED
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1120 - TRBL Queue is full:elements overwritten**

This message indicates that more than 7 UIMs per second are being output. One or more might be lost.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1120 CARD 1113 INFO RBL Queue is full;elements overwritten
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1121 - LNP rcvd query from unknown CGPA PC**

The LNP query receives a calling party point code that is not in the routing table. The system LNP subsystem normally sends a response back to the calling party PC in the query. The system did not respond to this query.

**Example**

```
RLGHNCXA21W 00-04-18 19:00:11 EST EAGLE 31.3.0
0107.1121 CARD 1103,A1 INFO LNP rcvd query from unknown CGPA PC
SIO=03 OPC=003-252-000 DPC=000-071-000
CDPA: AI=10 SSN=05 TT=250
      ADDR=ABCDEF1234567890ABCDE
CGPA: AI=12 PC=001-001-001 SSN=002
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
      2e cf 01 00 d0 02 83 01 f2 25 aa 0b
      84 09 01 00 11 0a 19 49
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CDPA</b> | Called party address                   |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |

|            |                                        |
|------------|----------------------------------------|
| <b>PC</b>  | Point code for the SS7 end user (OPC). |
| <b>SIO</b> | Service information octet              |
| <b>SSN</b> | Subsystem number                       |
| <b>TT</b>  | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Provision a route to the Calling Party Point Code using the `ent-dstn` and `ent-rte` commands.

### 1122 - LNP rcvd query with undefined TT/SERV

The LNP Query Subsystem received a message with an undefined Service. The Called Party Translation type in the incoming message determines the format of the MSU. This UIM can be issued when there is no LNP Service associated with the Translation Type of this MSU.

If the Translation Type of the MSU is provisioned as a Translation Type for LNPQS Service, the Eagle attempts to determine the actual LNP Service for this message by examining the OP CODE value. If the OP CODE does not match any supported by the Eagle Service (IN, AIN, IS-41), this UIM is issued.

This UIM can also be issued as a result of an error response from an end office because the Eagle LNP database response returned an LRN that was not provisioned in the end office.

Trace tools and/or the hex dump in the UIM can be used to determine the TCAP information. Note that the GTT data is not contained in the SCCP layer because the Eagle does not return this information in the LNP response to the end office.

#### Example

```

RLGHNCXA21W 00-04-18 19:00:11 EST EAGLE 31.3.0
0107.1122 CARD 1103,A1 INFO LNP rcvd query with undefined TT/SERV
      SIO=03 OPC=003-252-000 DPC=000-071-000
      CDPA: AI=10 SSN=05 TT=250
            ADDR=ABCDEF1234567890ABCDE
      CGPA: AI=12 PC=001-001-001 SSN=002
      DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
            2e cf 01 00 d0 02 83 01 f2 25 aa 0b
            84 09 01 00 11 0a 19 49
      LSN=A1234567

```

#### Legend

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CDPA</b> | Called party address                   |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |

|            |                           |
|------------|---------------------------|
| <b>SIO</b> | Service information octet |
| <b>SSN</b> | Subsystem number          |
| <b>TT</b>  | Translation type          |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If the IN, AIN, IS-41, PCS 1900, or LNPQS LNP Query translation type has not been provisioned, it needs to be provisioned using the `ent-lnp-serv` command.

If any of the above LNP Query Translation Types has not been provisioned, it can be changed using the `chg-lnp-serv` command.

2. If the Translation Type has been provisioned correctly, an SSP node in the network is using the wrong Translation Type or an invalid query.

### 1123 - LNP rcvd query with Message Relay TT

The LNP Query Subsystem received a message with a Translation Type reserved for Message Relay. This happens if another node sent a message to the system for Message Relay with the routing indicator set to `rt-on-ssn` and `ssn` set to system's LNP subsystem.

#### Example

```

RLGHNCXA21W 00-04-18 19:00:11 EST EAGLE 31.3.0
0107.1123 CARD 1103,A1 INFO LNP rcvd query with Message Relay TT
SIO=03 OPC=003-252-000 DPC=000-071-000
CDPA: AI=10 SSN=05 TT=250
      ADDR=ABCDEF1234567890ABCDE
CGPA: AI=12 PC=001-001-001 SSN=002
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
      2e cf 01 00 d0 02 83 01 f2 25 aa 0b
      84 09 01 00 11 0a 19 49
LSN=A1234567

```

#### Legend

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CDPA</b> | Called party address                   |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

## 1125 - GWS rcvd CDPA that could not be RDCTd

This message indicates the EAGLE 5 ISS received an MSU, with a called party address (CDPA) that is not allowed in gateway screening (GWS) and cannot be redirected.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1125 CARD 1205,B INFO GWS rcvd CDPA that could not be RDCTd
SIO=0a OPC=003-244-000 DPC=000-071-000
SCCP MT= 18
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
      ADDR=123456789012345678909
CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
      ADDR=123456789012345678909
SR=scrib LSN=A1234567
```

**Note:**

Four outputs are possible. The Legend includes abbreviations found in all variations.

*Legend*

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>ADDR</b>    | Address                                                   |
| <b>AFTPC</b>   | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |

|             |                              |
|-------------|------------------------------|
| <b>TT</b>   | Translation type             |
| <b>TYPE</b> | SCCP management message type |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this called party address (CDPA) is one that should be redirected through the network, add the CDPA to the gateway screening (GWS) tables assigned to the link reporting this message.

Use the `chg-scr-cdpa` command to add the CDPA to the list of allowed CDPA codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on adding a CDPA to GWS.

2. If the CDPA should not be redirected through the network, no action is necessary.

### 1126 - GWS rcvd CGPA that could not be RDCTd

This message indicates the EAGLE 5 ISS received an MSU, with a calling party address (CGPA) that is not allowed in gateway screening (GWS) and cannot be redirected.

#### Example

```

RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1126 CARD 1205,B INFO GWS rcvd CGPA that could not be RDCTd
  SIO=0a OPC=003-244-000 DPC=000-071-000
  SCCP MT= 18
  CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
        ADDR=123456789012345678909
  CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
        ADDR=123456789012345678909
  SR=scrib LSN=A1234567

```

#### Note:

Four outputs are possible. The Legend includes abbreviations found in all variations.

#### Legend

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>ADDR</b>  | Address                                                   |
| <b>AFTPC</b> | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>    | Address Indicator                                         |
| <b>CDPA</b>  | Called party address                                      |
| <b>CGPA</b>  | Calling party address                                     |
| <b>DATA</b>  | Information from the upper layers of SCCP management      |
| <b>DPC</b>   | Destination point code                                    |
| <b>H0H1</b>  | H0/H1 heading code                                        |
| <b>LSN</b>   | Linkset name. The name must be unique.                    |
| <b>MULT</b>  | SCCP management message multiplicity indicator            |
| <b>OPC</b>   | Origination point code                                    |

|         |                                        |
|---------|----------------------------------------|
| PC      | Point code for the SS7 end user (OPC). |
| SCCP MT | SCCP message type                      |
| SCMG    | SCCP management message                |
| SIO     | Service information octet              |
| SR      | Screening reference name               |
| SSN     | Subsystem number                       |
| TT      | Translation type                       |
| TYPE    | SCCP management message type           |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this calling party address (CGPA) is one that should be redirected through the network, add the CGPA to the gateway screening (GWS) tables assigned to the link reporting this message.

Use the `chg-scr-cgpa` command to add the CGPA to the list of allowed CGPA codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on adding a CGPA to GWS.

2. If the CGPA should not be redirected through the network, no action is necessary.

### 1127 - GWS rcvd AFTPC that could not be RDCTd

This message indicates the EAGLE 5 ISS received an MSU, with an allowed affected point code (AFTPC) that is not allowed in gateway screening (GWS) and cannot be redirected.

#### Example

```
RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1127 CARD 1205,B INFO GWS rcvd AFTPC that could not be RDCTd
  SIO=0a OPC=003-244-000 DPC=000-071-000
  SCCP MT= 18
  CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
        ADDR=123456789012345678909
  CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
        ADDR=123456789012345678909
  SR=scr b LSN=A1234567
```

Four outputs are possible.

#### Legend

|       |                                                           |
|-------|-----------------------------------------------------------|
| ADDR  | Address                                                   |
| AFTPC | Affected point code (for SCCP messages)                   |
| AFTSS | Affected subsystem (identifies the subsystem that failed) |
| AI    | Address Indicator                                         |
| CDPA  | Called party address                                      |
| CGPA  | Calling party address                                     |
| DATA  | Information from the upper layers of SCCP management      |

|                |                                                |
|----------------|------------------------------------------------|
| <b>DPC</b>     | Destination point code                         |
| <b>H0H1</b>    | H0/H1 heading code                             |
| <b>LSN</b>     | Linkset name. The name must be unique.         |
| <b>MULT</b>    | SCCP management message multiplicity indicator |
| <b>OPC</b>     | Origination point code                         |
| <b>PC</b>      | Point code for the SS7 end user (OPC).         |
| <b>SCCP MT</b> | SCCP message type                              |
| <b>SCMG</b>    | SCCP management message                        |
| <b>SIO</b>     | Service information octet                      |
| <b>SR</b>      | Screening reference name                       |
| <b>SSN</b>     | Subsystem number                               |
| <b>TT</b>      | Translation type                               |
| <b>TYPE</b>    | SCCP management message type                   |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this calling allowed affected point code (AFTPC) is one that should be redirected through the network, add the AFTPC to the gateway screening (GWS) tables assigned to the link reporting this message.

Use the `chg-scr-aftpc` command to add the AFTPC to the list of allowed AFTPC codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on adding a AFTPC to GWS.

2. If the AFTPC should not be redirected through the network, no action is necessary.

### 1128 - GWS rcvd TT that could not be RDCTd

This message indicates the EAGLE 5 ISS received an MSU, with a translation type (TT) that is not allowed in gateway screening (GWS) and cannot be redirected.

#### Example

```

RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1128 CARD 1205,B INFO GWS rcvd TT that could not be RDCTd
  SIO=0a OPC=003-244-000 DPC=000-071-000
  SCCP MT= 18
  CDP: AI=10 PC=003-003-003 SSN=005 TT=250
      ADDR=123456789012345678909
  CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
      ADDR=123456789012345678909
  SR=scrib LSN=A1234567

```

#### Note:

Four outputs are possible. The Legend includes abbreviations found in all variations.

#### Legend

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>ADDR</b>    | Address                                                   |
| <b>AFTPC</b>   | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TT</b>      | Translation type                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this TT is one that should be redirected through the network, add the TT to the gateway screening (GWS) tables assigned to the link reporting this message.

Use the `chg-scr-tt` command to add the TT to the list of allowed TT codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on adding a TT to GWS.

2. If this TT should not be redirected through the network, no action is necessary.

### 1129 - Ported subs SMSC matches Home SMSC Addr

This message indicates that a ported out subscriber is fraudulently attempted to send SMS using the old networks SMSC. An error message was generated and returned to the originating MSC.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1129    CARD 1103,A      INFO    Ported subs SMSC matches Home SMSC Addr
           SIO=03    OPC=001-001-001      DPC=002-002-002
           SCCP MSG TYPE=04

```

```

CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=250 NP=04  NAI=010  ADDR=123456789012345678901
      PC=003-003-003      SSN=005
CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=100 NP=07  NAI=012  ADDR=012345678901234567890
      PC=001-001-001      SSN=004
LSN=ABCD123  GTTSET=3  203 46
Report Date:02-07-21  Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST  EAGLE 37.5.0
0018.1129   CARD 1103,A      INFO   Ported subs SMSC matches Home SMSC Addr
      SIO=03   OPC=001-001-001      DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=250 NP=04  NAI=010  ADDR=123456789012345678901
      PC=003-003-003      SSN=005
CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=100 NP=07  NAI=012  ADDR=012345678901234567890
      PC=001-001-001      SSN=004
LSN=ABCD123  GTTSET=3  203 46
Report Date:02-07-21  Time:16:20:19

```

### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1130 - IS412GSM not provisioned**

The GSMOPTS: IS412GSM digits have not been provisioned.

To be able to perform the IS-41 GSM Migration feature and to accept LOCREQ Request messages, first specify the IS412GSM prefix in GSMOPTS.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 08-01-13 16:20:19 EST EAGLE 37.5.0
0712.1130 CARD 1105 INFO IS412GSM not provisioned
          SIO=83 OPC= 00100 DPC= 00456
          SCCP MSG TYPE=09
          CDPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
                TT=010 NP=01 NAI=004 ADDR=19876543210
                PC= 08238 SSN=010
          CGPA: NI=0 RI=1 GTI=00 SSNI=0 PCI=0
                PC=----- SSN=----
          LSN=ls1
          Report Date:08-01-13 Time:23:20:02

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0712.1130 CARD 1105 INFO IS412GSM not provisioned
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
          GTT on CdPA used MOSMSGTA=9193802053
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 203 46
          Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |

|             |                                        |
|-------------|----------------------------------------|
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |
| <b>PCI</b>  | Protocol control information           |
| <b>RI</b>   | Routing indicator                      |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>SSNI</b> | Subsystem number indicator             |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. Enter the `rtrv-gsmopts` command to display the IS412GSM setting in the GSM System Options.

Example of the output:

```

rlghncxa03w 03-05-20 09:04:14 EST EAGLE 30.1.0
GSM OPTIONS
-----
DEFMCC      = NONE
DEFMNC      = NONE
SRFADDR     = 123456789abcdef
MSRNDIG     = RN
DEFMAPVR    = 1
SRIDN       = TCAP
IS412GSM    = 0123456789abcde

rlghncxa03w 03-03-20 09:04:14 EST EAGLE 30.1.0
SRFADDR=123456789abcdef SRFNAI=7 SRFNP=15
MSRNDIG=CCRNDN
MSRNNAI=7 MSRNNP=15 DEFMAPVR=2
;

```

This example shows a setting supporting the IS-41LOC Request message.

If the IS412GSM parameter is not specified, proceed to Step 2. However, if it is set with a valid value, proceed to Step 3.

2. Use the `chg-gsmopts` command to specify the IS-41 to GSM migration prefix.  
Refer to the *Commands Manual* for details. Then re-issue the command that caused this UIM.
3. If the problem persists with the IS412GSM parameter specified, contact the [Customer Care Center](#).

## 1131 - Invalid digits in IS41 MAP Digits parm

A LOC Request message contained invalid data and will be passed to the GTT. G-Port determined a received Location Request message had invalid data in the called party number parameter fields. The verified fields must contain:

- Digits: from 5 to 21 digits
- Encoding scheme: BCD
- Numbering plan: Telephony

**Example**

```

RLGHNCXA21W 00-04-18 19:02:05 EST EAGLE 31.3.0
0112.1131 CARD 1103,A1 INFO Invalid digits in IS41 MAP Digits parm
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=A1234567

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1132 - SLAN DLK ping test completed**

This message indicates that the manual TCP/IP ping test has completed. The ping test is initiated by the `tst-dlk` command.

**Example**

```

RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0
0147.1132 CARD 1201 INFO SLAN DLK ping test completed.
TESTS REQUESTED= 0 PASSED COUNT=0 FAILED COUNT =00
AVR RND TRIP=0 MAX RND TRIP=06 MIN RND TRIP=0 HOST IPADDR =194.4.201.50

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. If the test passes with FAILED COUNT = 00, no further action is necessary.
2. If the test fails:
  - a) confirm that IP addresses are correct
  - b) confirm with the end user that their equipment and software is up and functioning properly
  - c) have the end user check their network and their cable connections
  - d) check the cable connections at the EAGLE 5 ISS
  - e) Contact the [Customer Care Center](#).

**1146 - REPT-XLST-TIMO: X-LIST entry expired**

This message indicates that the timer has expired for an x-list entry and that entry has been removed.

**Example**

```

RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0
0147.1146 CARD 1201 INFO REPT-XLST-TIMO:X-LIST entry expired
DPC=001-001-001

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

**1147 - MTP Invalid TFA received**

This message indicates the network elements of an adjacent node have not been configured properly.

**Example**

```

RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0
0147.1147 CARD 1201,A INFO MTP Invalid TFA received
OPC=001-001-001 CPC=002-002-002
LSN=lsn01a

```

**Legend**

|            |                                        |
|------------|----------------------------------------|
| <b>CPC</b> | Capability point code                  |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Notify the craftsperson at the adjacent node of this error.

### 1148 - MTP Invalid TFR received

This message indicates the network elements of an adjacent node have not been configured properly.

#### Example

```
RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0
0147.1148 CARD 1201,A INFO MTP Invalid TFR received
          OPC=001-001-001 CPC=002-002-002
          LSN=lsn01a
```

#### Legend

|            |                                        |
|------------|----------------------------------------|
| <b>CPC</b> | Capability point code                  |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Notify the craftsperson at the adjacent node of this error.

### 1149 - SLK Level-3 T19 timer expired

The link has been down for 5 minutes or the timer T19 has timed out.

#### Example

```
RLGHNCXA21W 00-06-18 19:12:00 EST EAGLE 31.3.0
0147.1149 CARD 1201,A INFO SLK Level-3 T19 timer expired
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Activate measurements using the `chg-meas:collect=on` command.  
This starts measurements collection.
2. If the link is placed OOS-MT, use the measurements collected over the appropriate time period to determine the cause, and determine which action is now necessary.

**Note:** Refer to the *Measurements Manual* for traffic measurements information.

### 1150 - SLK Inhibit Denied

The request to inhibit the link has been denied.

#### Example

- The following is an example of an error occurring at the near end.

```
RLGHNCXA21W 03-12-22 21:49:03 EST EAGLE 40.1
7271.1150 CARD 1202,A INFO SLK Inhibit denied
          Source: Local
```

```
Reason: Only one link available in the linkset
Report Date:03-12-22 Time:21:49:03
```

- The following is an example of an error occurring at the far end.

```
RLGHNCXA21W 03-12-22 21:49:03 EST EAGLE 40.1
7271.1150 CARD 1202,A INFO SLK Inhibit denied
Source: Remote
Reason: Unknown
Report Date:03-12-22 Time:21:49:03
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

If denied locally, inhibiting the link would cause the far end to prohibit the point code. If remotely denied, contact the far-end office to determine the cause and to correct the problem.

### 1151 - SLK Inhibit Response Timeout

The system has sent a link inhibit request, but no inhibit acknowledge was received.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1151 CARD 1205,A nc00027 SLK Inhibit Response Timeout
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Try the inhibit command again.

If still unsuccessful, contact the far-end office and verify the status.

### 1152 - SLK Uninhibit Denied

The far end has denied the craftsperson's request to uninhibit the link.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1152 CARD 1205,A nc00027 SLK Uninhibit Denied
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Contact the far end office to determine why this was denied.

### 1153 - SLK Uninhibit Response Timeout

An uninhibit request was sent, but an uninhibit acknowledge was not received.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1153 CARD 1205,A nc00027 SLK Uninhibit Response Timeout
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Try the uninhibit request again.

If still unsuccessful, contact the far-end.

### 1154 - MSU received threshold exceeded

This UIM is produced by the OAM. It is produced whenever the cumulative count of MSUs received due to gateway screening on a given linkset exceeds the specified GWS activity threshold (MSU\_recvd\_threshold) within a specified time period.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1154     SYSTEM   INFO     MSU-received threshold exceeded
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

### 1155 - MSU-rejected threshold exceeded

This UIM is produced by the OAM. It is produced whenever the cumulative count of MSUs discarded due to gateway screening on a given linkset exceeds the specified GWS activity threshold (MSU\_reject\_threshold) within a specified time period.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1155     SYSTEM   INFO     MSU-rejected threshold exceeded
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

### 1156 - Minor congestion event detected

This message is issued when a HIPR2 card detects a minor congestion event. A congestion event is one 10 millisecond time slice that exceeds the specified bus utilization for that time slice on a segment as detected by the HIPR2.

**Example**

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0023.1156     CARD 1109     INFO     Minor congestion event detected
Report Date:09-02-07 Time:12:01:43
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Although no action is required, the message can serve as a notification that this particular section of the IMT bus is reaching its saturation.

Contact the [Customer Care Center](#) for more information.

### 1157 - Major congestion event detected

This message is issued whenever a HIPR2 card detects a major congestion event. A congestion event is one 10 millisecond time slice that exceeds the specified bus utilization for that time slice on that segment.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0023.1157 CARD 1109 INFO Major congestion event detected
Report Date:09-02-07 Time:12:01:43
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Although no action is required, the message can serve as a notification that this particular section of the IMT bus is reaching its saturation.

Contact the [Customer Care Center](#) for more information.

### 1158 - Minor HIPR2 switching capacity reached

This message is issued when the minor switching rate is observed by the HIPR2 card. This rate is a measure of the switching capacity of the HIPR2 card.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0023.1158 CARD 1109 INFO Minor HIPR2 switching capacity reached
Report Date:09-02-07 Time:12:01:43
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Contact the [Customer Care Center](#).

### 1159 - Major HIPR2 switching capacity reached

This message is issued when the major switching rate is observed by the HIPR2 card. This rate is a measure of the switching capacity of the HIPR2 card.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0023.1159 CARD 1109 INFO Major HIPR2 switching capacity reached
Report Date:09-02-07 Time:12:01:43
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Contact the [Customer Care Center](#).

**1160 - GWS rcvd ISUP that is not allowed**

This message indicates gateway screening (GWS) has discarded an MSU because the ISUP is listed as one that is not allowed in this network.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1160 CARD 1205,A INFO GWS rcvd ISUP that is not allowed
      SIO=0a OPC=003-247-000 DPC=002-000-000
      DATA=12 34 56 78 90 12 34 56 78 90 12 34
              56 78 90 12 34 56 78 90 12 34 56 78
      SR=scrB LSN=A1234567
```

**Legend**

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>CPC</b>  | Capability point code                                |
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |
| <b>SR</b>   | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This indicates that a MSU was discarded because it failed screening.  
No action is necessary, unless the MSU should have passed. If the MSU should have passed (verified by the fields displayed in the above message), go to Step 2.
2. Using the `rtrv-scr-sio` command, verify that the screening reference specified in the above message does not allow MSUs with the priority value indicated.
3. If the MSU should have passed screening, use the `chg-scr-sio` command to add the pri data to the screening reference.

**1161 - GWS rcvd nonSNM DESTFLD screening msg**

This message indicates gateway screening (GWS) received a message that is not a MTP network management message. Affected Destination (DESTFLD) screening makes sense only for MTP Network Management (SNM) messages. When a non-SNM message is screened for Affected Destination, it is forced to pass screening and this message is generated.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1161 CARD 1103,A INFO GWS rcvd ISUP nonSNM DESTFLD screening msg
      SIO=0a OPC=003-247-000 DPC=002-000-000
      DATA=12 34 56 78 90 12 34 56 78 90 12 34
              56 78 90 12 34 56 78 90 12 34 56 78
      SR=scrB LSN=A1234567
```

*Legend*

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |
| <b>SR</b>   | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

**1162 - GWS rcvd nonSCCP CGPA/CDPA screen msg**

This message indicates that a message that was not a SCCP message passed CGPA/CDPA screening. CDPA or CGPA screening makes sense only for SCCP messages. When a non-SCCP message is screened for CDPA or CGPA, it is forced to pass screening and this message is generated.

**Example**

```

RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1162 CARD 1103,A INFO GWS rcvd nonSCCP CGPA/CDPA screen msg
      SIO=0a OPC=003-247-000 DPC=002-000-000
      DATA=12 34 56 78 90 12 34 56 78 90 12 34
              56 78 90 12 34 56 78 90 12 34 56 78
      SR=scrib LSN=A1234567

```

*Legend*

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |
| <b>SR</b>   | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

**1163 - GWS rcvd invalid GTI in TT screening**

This message indicates that a message that was not a SCCP message or an SCCP message that does not contain a TT passed the Allowed TT screening. Allowed TT screening makes sense only for SCCP messages that contain TT. When a non-SCCP message or a SCCP message that does not contain a TT is screened for Allowed TT, it is forced to pass screening and this message is generated.

**Example**

```

RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1163 CARD 1103,A INFO GWS rcvd invalid GTI in TT screening
SIO=0a OPC=003-247-000 DPC=002-000-000
DATA=12 34 56 78 90 12 34 56 78 90 12 34
56 78 90 12 34 56 78 90 12 34 56 78
SR=scr_b LSN=A1234567

```

**Legend**

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>CPC</b>  | Capability point code                                |
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |
| <b>SR</b>   | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No further action is necessary.

**1164 - Inh LNP SS request already outstanding**

An inh-map-ss command is already entered and queued.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1164 SYSTEM INFO Inh LNP SS request already outstanding

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1165 - Failure Inhibiting LNP SS**

The inh-map-ss command did not take the LNP subsystem off-line.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1165 SYSTEM INFO Failure Inhibiting LNP SS

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Enter the inh-map-ss command with the force parameter.

**1166 - ACG Node Overload Level Change**

The SCM has detected that the node overload level for the system has changed.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1166 SYSTEM INFO ACG Node Overload Level Change
OLD ACG LEVEL= 0 NEW ACG LEVEL= 10
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1169 - SCCP rcvd inv TCAP portion**

SCCP received a message with a Transaction Capabilities Application Part (TCAP) that is unsupported or not valid. This UIM can be generated by features LNP MR or GSM MAP Screening as defined in the following table.

**Table 12: Feature Settings**

| LNP MR | GSM Map Screening | Description                                                                                                                                                                                                                                                                                                                                                                                     |
|--------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| On     | Off               | SCCP discarded a message. No action is necessary.                                                                                                                                                                                                                                                                                                                                               |
| Off    | On                | GSM MAP Screening does not discard the MSU. The action provisioned in the GSMDECERR parameter in the STPOPTS table is performed. No action is necessary.                                                                                                                                                                                                                                        |
| On     | On                | The TCAP Package Type from the DATA portion of the UIM must be decoded to determine which feature generated the message. <ul style="list-style-type: none"> <li>• If ANSI TCAP (IS41), then LNP MR generated the message. See the LNP MR description above.</li> <li>• If ITU TCAP (GSM), then GSM MAP Screening generated the message. See the GSM MAP screening description above.</li> </ul> |

**Example**

```
RLGHNCXA21W 00-04-18 19:02:12 EST EAGLE 31.3.0
0113.1169 CARD 1103,A1 INFO SCCP rcvd inv TCAP portion
SIO=0a OPC=004-009-000 DPC=002-000-000
CDPA: AI=10 SSN=005 TT=250
```

```

ADDR=ABCDEF1234567890ABCDE
CGPA: AI=12 PC=001-001-001 SSN=002
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
      2e cf 01 00 d0 02 83 01 f2 25 aa 0b
      84 09 01 00 11 0a 19 49
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CDPA</b> | Called party address                   |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>SR</b>   | Screening reference name               |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1170 - OAMHC Meas transition complete.**

The full capabilities of the E5-OAM Integrated Measurements feature are available now. The Measurements Platform, if in use before the transition, has been replaced by the the E5-OAM Integrated Measurements feature.

**Example**

```

RLGHNCXA21W 09-11-17 12:01:43 EST EAGLE 42.0.0
  yyyy.1170   SYSTEM      INFO      OAMHC Meas transition complete.
              Report Date:09-11-17  Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action required.

**1171 - Schd UI Rpt disbl-d-link cnt exceeds 700**

To prevent sending too much information to the terminal during the time available, the E5-OAM Measurements Interface feature disables UI reports whenever the number of provisioned links is greater than 700 .

**Example**

```

RLGHNCXA21W 09-11-17 16:20:19 EST EAGLE 42.0.0
  0014.1171    SYSTEM          INFO          Schd UI Rpt disbl-d-link cnt exceeds 700

Report Date:09-11-17 Time:16:20:19
    
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action required.

**1172 - REPT-OVSZMSG: MTP MSU too large to rte**

An oversized MTP MSU was received and discarded.

**Example**

```

0056.1172    CARD 1113      INFO      REPT-OVSZMSG: SCCP MSU too large to rte
              LEN=50
              SIO=04     OPC=      016-032-048     DPC=      032-032-048
              SCCP MT=012
              CDPA: AI=04 PC=      016-032-048     SSN=004 TT=004
                   ADDR=43210FEDCBA9876543210
              CGPA: AI=04 PC=      016-032-048     SSN=004 TT=004
                   ADDR=0123456789ABCDEF01234
              LSN=ls211
              Report Date:12-12-15 Time:11:03:31
;
    
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1173 - REPT-OVSZMSG: SCCP MSU too large to rte**

An oversized SCCP MSU was received and discarded.

**Example**

```

0045.1173    CARD 1113      INFO      REPT-OVSZMSG: MTP MSU too large to rte
              LEN=50
              SIO=04     OPC=      016-032-048     DPC=      032-032-048
              DATA=01 02 03 04 05 06 07 08 09 0a 0b 0c
                   0d 0e 0f 10 11 12 13 14 15 16 17 18
                   19 1a 1b 1c
              LSN=ls211
              Report Date:12-12-15 Time:11:01:20
;
    
```

**Legend**

- ADDR**                      Address
- AI**                        Address Indicator
- CDPA**                     Called party address
- CGPA**                     Calling party address
- DPC**                      Destination point code

|         |                                        |
|---------|----------------------------------------|
| LEN     | Data length                            |
| LSN     | Linkset name. The name must be unique. |
| OPC     | Origination point code                 |
| PC      | Point code                             |
| SCCP MT | SCCP message type                      |
| SIO     | Service information octet              |
| SSN     | Subsystem number                       |
| TT      | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1174 - Inh INP SS request alrdy outstanding

An inh-map-ss command is already entered and queued.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1174 SYSTEM INFO Inh INP SS request alrdy outstanding
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1175 - Failure Inhibiting INP SS

The inh-map-ss command did not take the local subsystem off-line.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1175 SYSTEM INFO Failure Inhibiting INP SS
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Enter the inh-map-ss command with the force parameter.

### 1177 - Cnvrns Discard: SCCP MSU too large

An SCCP MSU received was too large and discarded.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1177 CARD 1103,A2 INFO Cnvrns Discard: SCCP MSU too large
LEN=279
SIO=03 OPC=002-002-002 DPC=001-001-001
SCCP MT=004
CDPA: AI=8B PC=003-003-003 SSN=005 TT=250
```

```

ADDR=ABCDEF0123456789ABCDE
CGPA: AI=8B PC=004-004-004 SSN=006 TT=251
ADDR=919460365512345678912
LSN=A1234657

```

**Legend**

|                |                                        |
|----------------|----------------------------------------|
| <b>ADDR</b>    | Address                                |
| <b>AI</b>      | Address Indicator                      |
| <b>CDPA</b>    | Called party address                   |
| <b>CGPA</b>    | Calling party address                  |
| <b>DPC</b>     | Destination point code                 |
| <b>LEN</b>     | Data length                            |
| <b>LSN</b>     | Linkset name. The name must be unique. |
| <b>OPC</b>     | Origination point code                 |
| <b>PC</b>      | Point code                             |
| <b>SCCP MT</b> | SCCP message type                      |
| <b>SIO</b>     | Service information octet              |
| <b>SSN</b>     | Subsystem number                       |
| <b>TT</b>      | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1178 - Conversion Discard: Invalid SCCP msg type**

This message indicates the STP received a message type that has no equivalent in the opposite protocol.

**Example**

```

station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0110.1178 CARD 1205,B INFO Conversion Discard: Invalid SCCP msg type
SIO=0e OPC=4-013-1 DPC=1-003-0
MSG TYPE=004
LSN=A1234657

```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>DPC</b>      | Destination point code                                                                 |
| <b>LSN</b>      | Linkset name. The name must be unique.                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>SIO</b>      | Service information octet                                                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

There is no immediate action needed, but the message indicates that the error was encountered.

**1179 - Cnvrnsn Discard: CGPA PC alias undefined**

An SCCP MSU contained an undefined CGPA PC and was discarded.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1042 CARD 1103,A INFO SCCP rcvd inv GT - bad Translation Type
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1042 CARD 1103,A INFO SCCP rcvd inv GT - bad Translation Type
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                |                                        |
|----------------|----------------------------------------|
| <b>ADDR</b>    | Address                                |
| <b>AI</b>      | Address Indicator                      |
| <b>CDPA</b>    | Called party address                   |
| <b>CGPA</b>    | Calling party address                  |
| <b>DPC</b>     | Destination point code                 |
| <b>LEN</b>     | Data length                            |
| <b>LSN</b>     | Linkset name. The name must be unique. |
| <b>OPC</b>     | Origination point code                 |
| <b>PC</b>      | Point code                             |
| <b>SCCP MT</b> | SCCP message type                      |
| <b>SIO</b>     | Service information octet              |

**SSN** Subsystem number  
**TT** Translation type

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Perform one of the following actions:

- Enable the proper Discard CGPA PC STP Option, based on the network type of the incoming message.

Refer to the *Database Administration Manual - Global Title Translation* for details.

OR

- Add the proper alias for the Calling Party Point Code corresponding to the destination network.

Refer to the *Database Administration Manual - Global Title Translation* for details.

### 1180 - Conversion Discard: Aft. PC alias undefined

An SCCP MSU contained an undefined affected point code alias. The message was discarded.

#### Example

```
RLGHNCXA21W 00-04-18 19:04:15 EST EAGLE 31.3.0
0124.1180 CARD 1106 INFO Conversion Discard: Aft. PC alias undefined
SIO=0a OPC=004-031-000 DPC=000-071-000
SCMG: MSG TYPE=000 MSG LEN=003
AFTPC=004-219-000 AFTSS=000 MULT=000
LSN=A1234567
```

#### Legend

**AFTPC** Affected point code (for SCCP messages)  
**AFTSS** Affected subsystem (identifies the subsystem that failed)  
**DPC** Destination point code  
**LSN** Linkset name. The name must be unique.  
**MSG LEN** Message length  
**MSG TYPE** Message type (for example, connection request, connection confirm, connection refused)  
**MULT** SCCP management message multiplicity indicator  
**OPC** Origination point code  
**SCMG** SCCP management message  
**SIO** Service information octet

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Add the proper alias for the Affected point code corresponding to the destination network.

Refer to the *Database Administration Manual - Global Title Translation* for details.

**1181 - Conversion Discard: Invalid SCMG msg type**

An SCCP MSU contained an invalid SCCP management message (SCMG) and was discarded

**Example**

```
RLGHNCXA21W 00-04-18 19:04:15 EST EAGLE 31.3.0
0124.1181 CARD 1106 INFO Conversion Discard: Invalid SCMG msg type
SIO=0a OPC=004-031-000 DPC=000-071-000
SCMG: MSG TYPE=000 MSG LEN=003
```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>AFTPC</b>    | Affected point code (for SCCP messages)                                                |
| <b>AFTSS</b>    | Affected subsystem (identifies the subsystem that failed)                              |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>LSN</b>      | Linkset name. The name must be unique.                                                 |
| <b>MSG LEN</b>  | Message length                                                                         |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>MULT</b>     | SCCP management message multiplicity indicator                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>SCMG</b>     | SCCP management message                                                                |
| <b>SIO</b>      | Service information octet                                                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1182 - Cnvrnsn Discard - Invalid TCAP element**

An invalid element has been detected.

**Example**

```
Station 1234 00-03-30 16:20:08 EST EAGLE 31.3.0
0018.1182 - CARD 1103,A INFO Cnvrnsn Discard:Invalid TCAP element
SIO=03 OPC=001-001-001 DPC=002-002-002
LEN=037 SCCP MT=009
CGPA: AI=C3 PC=004-004-004 SSN=005 TT=053
ADDR=ABCDEF0123456789ABCDE
PKG=E2 CMPNT=EA OFFSET=030 EXPECTED=OA ACTUAL=AO
LSN=A1234567
```

**Legend**

|              |                       |
|--------------|-----------------------|
| <b>ADDR</b>  | Address               |
| <b>AI</b>    | Address Indicator     |
| <b>CGPA</b>  | Calling party address |
| <b>CMPNT</b> | Component             |

|                |                                        |
|----------------|----------------------------------------|
| <b>DPC</b>     | Destination point code                 |
| <b>LEN</b>     | Data length                            |
| <b>LSN</b>     | Linkset name. The name must be unique. |
| <b>OPC</b>     | Origination point code                 |
| <b>PC</b>      | Point code                             |
| <b>PKG</b>     | Package                                |
| <b>SCCP MT</b> | SCCP message type                      |
| <b>SIO</b>     | Service information octet              |
| <b>SSN</b>     | Subsystem number                       |
| <b>TT</b>      | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1183 - Cnvrnsn Discard - Invalid TCAP elem't len

An element's length of contents field has received an element that extends beyond the end of its container element.

**Example**

```
Station 1234 00-03-30 16:20:08 EST EAGLE 31.3.0
0018.1183 CARD 1103,A INFO Cnvrnsn Discard: Invalid TCAP elem't len
SIO=03 OPC=001-001-001 DPC=002-002-002
LEN=037 SCCP MT=009
CGPA: AI=C3 PC=004-004-004 SSN=005 TT=053
ADDR=ABCDEF0123456789ABCDE
PKG=E2 CMPNT=EA OFFSET=030 EXPECTED=OA ACTUAL=AO
LSN=A1234567
```

**Legend**

|                |                                        |
|----------------|----------------------------------------|
| <b>ADDR</b>    | Address                                |
| <b>AI</b>      | Address Indicator                      |
| <b>CGPA</b>    | Calling party address                  |
| <b>CMPNT</b>   | Component                              |
| <b>DPC</b>     | Destination point code                 |
| <b>LEN</b>     | Data length                            |
| <b>LSN</b>     | Linkset name. The name must be unique. |
| <b>OPC</b>     | Origination point code                 |
| <b>PC</b>      | Point code                             |
| <b>PKG</b>     | Package                                |
| <b>SCCP MT</b> | SCCP message type                      |

|            |                           |
|------------|---------------------------|
| <b>SIO</b> | Service information octet |
| <b>SSN</b> | Subsystem number          |
| <b>TT</b>  | Translation type          |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1184 - Cnvrnsn Discard: Invalid SCCP elem't len

An element's length of contents field has received an element that extends beyond the end of its container element.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1184 CARD 1103,A2 INFO Cnvrnsn Discard: Invalid SCCP elem't len
LEN=279
SIO=03 OPC=002-002-002 DPC=001-001-001
SCCP MT=004
CDPA: AI=8B PC=003-003-003 SSN=005 TT=250
ADDR=ABCDEF0123456789ABCDE
CGPA: AI=8B PC=004-004-004 SSN=006 TT=251
ADDR=919460365512345678912
LSN=A1234657

```

**Legend**

|                |                                        |
|----------------|----------------------------------------|
| <b>ADDR</b>    | Address                                |
| <b>AI</b>      | Address Indicator                      |
| <b>CGPA</b>    | Calling party address                  |
| <b>CMPNT</b>   | Component                              |
| <b>DPC</b>     | Destination point code                 |
| <b>LEN</b>     | Data length                            |
| <b>LSN</b>     | Linkset name. The name must be unique. |
| <b>OPC</b>     | Origination point code                 |
| <b>PC</b>      | Point code                             |
| <b>pkg</b>     | Package                                |
| <b>SCCP MT</b> | SCCP message type                      |
| <b>SIO</b>     | Service information octet              |
| <b>SSN</b>     | Subsystem number                       |
| <b>TT</b>      | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1185 - GTI input clock anomalies detected**

This message indicates additional high speed clock diagnostic data is available although the high speed clocks are valid.

**Example**

```

RLGHNCXA21W 03-01-06 13:46:23 EST EAGLE 35.0.0
0379.1185    CARD 1113      INFO    GTI input clock anomalies detected
           Reporting TDM Location      : 1114
           GTI Clock Status Register    : H'0021
           Primary LIU Violation Count  : 56
           Secondary LIU Violation Count: 129
           GTI Status Register          : H'0022
           Report Date:03-01-05   Time:13:46:25

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1186 - Meas data load failure: old version**

This message can be generated if the primary MCP is running an older version of the GPL than the secondary MCP. This could possibly occur in an upgrade failure or upgrade back out procedure.

**Example**

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 31.3.0
0002.1186    CARD 1103      INFO    Meas data load failure: old version
           Report Date:02-07-21   Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Boot the primary and/or secondary MCPs with the approved GPL version of the system release.

**1187 - Table Checksum Mismatch**

This message indicates additional diagnostic information in the event of a GPL or a specific table corruption alarm. Whenever a GPL corruption alarm (UAM 0040) is raised during the GPL Audit or a subset data corruption alarm (UIM 1188) is raised during static data Audit, this UIM 1187 is also output to provide the Table ID, Reference Checksum, and Calculated Checksum of the GPL or the specific table in question.

**Example**

```

RLGHNCXA21W 07-01-06 13:46:23 EST EAGLE 41.0.0
0014.1187    CARD 1113      INFO    Table Checksum Mismatch
           TBL ID = 136  CALC CHKSUM=H'B7C0  REF CHKSUM=H'4A5F

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Refer to the recovery procedure for the appropriate UAM that accompanied this alarm.

## 1188 - DB Subset Checksum Mismatch

This message indicates additional diagnostic information in the event of DB corruption alarm (UAM 35, 38, or 427). Whenever a DB corruption is detected during the DB audit, this UIM 1188 is also output to provide the Table ID, Reference Checksum, and Calculated Checksum of the DB Subset in question.

### Example

```
RLGHNCXA21W 03-01-06 13:46:23 EST EAGLE 35.0.0
0008.1188 CARD 1113 INFO DB Subset Checksum Mismatch
SUBSET = 3 CALC CHKSUM = H'abcd REF CHKSUM = H'
Report Date:03-01-06 Time:13:46:25
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

Refer to the recovery procedure for the appropriate UAM that accompanied this alarm.

## 1189 - SCCP did not Route - DPC not in RTE Table

SCCP did not route a message because the destination point code (DPC) is not in the route (RTE) table. The message was discarded.

### Example

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1189 CARD 1103,A INFO SCCP did not Route - DPC not in RTE Table
TRANSLATED PC=003-003-003 TRANSLATED SS=005
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 (8)
Report Date:02-07-21 Time:16:20:19
```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1189 CARD 1103,A INFO SCCP did not Route - DPC not in RTE Table
TRANSLATED PC=003-003-003 TRANSLATED SS=005
GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 (8)
Report Date:02-07-21 Time:16:20:19
```

### Legend

|             |                       |
|-------------|-----------------------|
| <b>ADD</b>  | Address               |
| <b>CDPA</b> | Called party address  |
| <b>CGPA</b> | Calling party address |

|                      |                             |
|----------------------|-----------------------------|
| <b>GTI</b>           | Global title indicator      |
| <b>GTTSET</b>        | GTT Set Index               |
| <b>LSN</b>           | Linkset name                |
| <b>NAI</b>           | Nature of address indicator |
| <b>NI</b>            | Network indicator value     |
| <b>NP</b>            | Numbering plan              |
| <b>PC</b>            | Point code                  |
| <b>PCI</b>           | Point code indicator        |
| <b>RI</b>            | Routing indicator           |
| <b>SSN</b>           | Subsystem number            |
| <b>SSNI</b>          | Subsystem number indicator  |
| <b>TT</b>            | Translation type            |
| <b>TRANSLATED PC</b> | Translated point code       |
| <b>TRANSLATED SS</b> | Translated subsystem        |

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Check the absence of the DPC in the Routing table by entering the appropriate DPC type (DPCA, DPCN, DPCN24, whichever is applicable).

For example: `rtrv-rte:dpc=<ni-nc-ncm>`

- If routing to this destination is required, provision the Routing table.  
See *Configuring Destination Tables - Adding a Destination Point Code* in the *Database Administration Manual - SS7*
- If routing to this destination is not required, remove the destination point code from the Routing table.  
See *Configuring Destination Tables - Removing a Destination Point Code* in the *Database Administration Manual - SS7*.

**1190 - SCCP rcvd inv Clg Party - bad GT ind**

The SCCP received a message from the network that was discarded because of a bad global title indicator in the calling party address and that GTT on CGPA is required.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1190 CARD 1103,A INFO SCCP rcvd inv Clg Party - bad GT ind
```

```

SIO=03   OPC=001-001-001   DPC=002-002-002
SCCP MSG TYPE=04
CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=250 NP=04  NAI=010  ADDR=123456789012345678901
      PC=003-003-003   SSN=005
CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=100 NP=07  NAI=012  ADDR=012345678901234567890
      PC=001-001-001   SSN=004
LSN=ABCD123  GTTSET=3  203 46
Report Date:02-07-21  Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST  EAGLE 37.5.0
0018.1190   CARD 1103,A   INFO   SCCP rcvd inv Clg Party - bad GT ind
      SIO=03   OPC=001-001-001   DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=250 NP=04  NAI=010  ADDR=123456789012345678901
      PC=003-003-003   SSN=005
CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
      TT=100 NP=07  NAI=012  ADDR=012345678901234567890
      PC=001-001-001   SSN=004
LSN=ABCD123  GTTSET=3  203 46
Report Date:02-07-21  Time:16:20:19

```

### Legend

|                      |                             |
|----------------------|-----------------------------|
| <b>ADD</b>           | Address                     |
| <b>CDPA</b>          | Called party address        |
| <b>CGPA</b>          | Calling party address       |
| <b>GTI</b>           | Global title indicator      |
| <b>GTTSET</b>        | GTT Set Index               |
| <b>LSN</b>           | Linkset name                |
| <b>NAI</b>           | Nature of address indicator |
| <b>NI</b>            | Network indicator value     |
| <b>NP</b>            | Numbering plan              |
| <b>PC</b>            | Point code                  |
| <b>PCI</b>           | Point code indicator        |
| <b>RI</b>            | Routing indicator           |
| <b>SSN</b>           | Subsystem number            |
| <b>SSNI</b>          | Subsystem number indicator  |
| <b>TT</b>            | Translation type            |
| <b>TRANSLATED PC</b> | Translated point code       |
| <b>TRANSLATED SS</b> | Translated subsystem        |

Note:

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 1191 - SCCP rcvd inv Clg Party - bad Selectors

The SCCP received a message from the network requiring CGPA GTT, but the Enhanced GTT could not find a CGPA GTT set using the CGPA GTT selectors from the message.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1191 CARD 1103,A INFO SCCP rcvd inv Clg Party - bad Selectors
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19
```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1191 CARD 1103,A INFO SCCP rcvd inv Clg Party - bad Selectors
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19
```

#### Legend

|               |                             |
|---------------|-----------------------------|
| <b>ADD</b>    | Address                     |
| <b>CDPA</b>   | Called party address        |
| <b>CGPA</b>   | Calling party address       |
| <b>GTI</b>    | Global title indicator      |
| <b>GTTSET</b> | GTT Set Index               |
| <b>LSN</b>    | Linkset name                |
| <b>NAI</b>    | Nature of address indicator |

|               |                            |
|---------------|----------------------------|
| NI            | Network indicator value    |
| NP            | Numbering plan             |
| PC            | Point code                 |
| PCI           | Point code indicator       |
| RI            | Routing indicator          |
| SSN           | Subsystem number           |
| SSNI          | Subsystem number indicator |
| TT            | Translation type           |
| TRANSLATED PC | Translated point code      |
| TRANSLATED SS | Translated subsystem       |

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This UIM indicates that Enhanced GTT was attempted, but the GTT selectors lookup failed. GTT selectors are GTI & TT (along with NP & NAI for ITU MSUs with GTI=4). If this MSU should have been routed, continue to [Step 2](#).
2. Use the following command to check whether GTT selectors in the arrived MSU are provisioned in the GTTSEL table: `rtrv=gttset`
3. If the GTTSEL table does not have an entry with the GTT selectors in the arrived MSU, use the following command to add a record with the GTT selectors in the arrived MSU to the GTTSEL table: `ent-gttset`

**1192 - GTT Action UDTs DISCARDED MSU**

GTT is found with a UDTs action.

**Example**

```

8878.1192   CARD 1101   INFO   GTT Action UDTs DISCARDED MSU
OPC= 1-202-1   DPC= 1-202-4
CDPA: NI=0 RI=0 GTI=02 SSNI=1 PCI=1
      TT=010 NP=-- NAI=--- ADDR=9818316478
      PC= 3-003-3   SSN=241
CGPA: NI=0 RI=1 GTI=04 SSNI=0 PCI=1
      TT=000 NP=01 NAI=000 ADDR=00
      PC= 1-202-1   SSN=---
Op-Code=--- Action Set=udtsset
Report Date:02-12-09 Time:01:22:05

```

**Legend**

|      |                      |
|------|----------------------|
| ADD  | Address              |
| CDPA | Called party address |

|               |                             |
|---------------|-----------------------------|
| CGPA          | Calling party address       |
| GTI           | Global title indicator      |
| GTTSET        | GTT Set Index               |
| LSN           | Linkset name                |
| NAI           | Nature of address indicator |
| NI            | Network indicator value     |
| NP            | Numbering plan              |
| PC            | Point code                  |
| PCI           | Point code indicator        |
| RI            | Routing indicator           |
| SSN           | Subsystem number            |
| SSNI          | Subsystem number indicator  |
| TT            | Translation type            |
| TRANSLATED PC | Translated point code       |
| TRANSLATED SS | Translated subsystem        |

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1193 - GTT Action DISCARD DISCARDED MSU**

GTT is found with a DISCARD action.

**Example**

```

8872.1193  CARD 1101  INFO  GTT Action DISCARD DISCARDED MSU
OPC= 1-202-1  DPC= 1-202-4
CDPA: NI=0  RI=0  GTI=02  SSNI=1  PCI=1
      TT=010  NP=--  NAI=---  ADDR=9818316478
      PC= 3-003-3  SSN=241
CGPA: NI=0  RI=1  GTI=04  SSNI=0  PCI=1
      TT=000  NP=01  NAI=000  ADDR=00
      PC= 1-202-1  SSN=---
Op-Code=---  Action Set=disc1
Report Date:02-12-09  Time:01:20:45

```

**Legend**

|      |                       |
|------|-----------------------|
| ADD  | Address               |
| CDPA | Called party address  |
| CGPA | Calling party address |

|                      |                             |
|----------------------|-----------------------------|
| <b>GTI</b>           | Global title indicator      |
| <b>GTTSET</b>        | GTT Set Index               |
| <b>LSN</b>           | Linkset name                |
| <b>NAI</b>           | Nature of address indicator |
| <b>NI</b>            | Network indicator value     |
| <b>NP</b>            | Numbering plan              |
| <b>PC</b>            | Point code                  |
| <b>PCI</b>           | Point code indicator        |
| <b>RI</b>            | Routing indicator           |
| <b>SSN</b>           | Subsystem number            |
| <b>SSNI</b>          | Subsystem number indicator  |
| <b>TT</b>            | Translation type            |
| <b>TRANSLATED PC</b> | Translated point code       |
| <b>TRANSLATED SS</b> | Translated subsystem        |

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

To prevent the MSU from being discarded post-GTT, disassociate the "DISCARD" GTT action from the GTT translation.

If you want to suppress this UIM, turn off the UIMREQD option for the given "TCAP ERROR" GTT action.

**1194 - IP Connection Refused, RHOST mismatch**

This message indicates that an association in MATCH validation mode cannot be established due to mismatch in configured RHOST or ARHOST with the INIT message contents.

**Example**

```
station1234 09-09-21 16:28:08 EST Rel 41.0.0-62.6.0
0003.1194   CARD 1213,A   INFO   IP Connection Refused, RHOST mismatch
          RIPADDR = 123.123.123.123
          RPORT   = 1314
          LIPADDR = 123.123.123.124
          LPORT   = 1315
          SNAME   = LONGSOCKETNAME1
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Check ARHOST provisioning.

Reports on connection status can be obtained for each DCM card with the following commands:

`pass:loc=xxxx:cmd="connmgr -l"` displays the connection manager event log.

`pass:loc=xxxx:cmd="connmgr -c"` displays socket client data.

`pass:loc=xxxx:cmd="connmgr -s"` displays socket server data.

## 1195 - SCCP did not route - DPC/SS not in mapset

The SCCP did not route a message because the destination point code and destination subsystem was not in the mapset. The message was discarded.

### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1195   CARD 1103,A      INFO   SCCP did not route - DPC/SS not in mapset
           TRANSLATED PC=003-003-003      TRANSLATED SS=005
           CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                TT=250 NP=04  NAI=010  ADDR=123456789012345678901
                PC=003-003-003      SSN=005
           CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                TT=100 NP=07  NAI=012  ADDR=012345678901234567890
                PC=001-001-001      SSN=004
           LSN=ABCD123  GTTSET=3 (8)
           Report Date:02-07-21  Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1195   CARD 1103,A      INFO   SCCP did not route - DPC/SS not in mapset
           TRANSLATED PC=003-003-003      TRANSLATED SS=005
           GTT on CdPA used MOSMSGTA=9193802053
           CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                TT=250 NP=04  NAI=010  ADDR=123456789012345678901
                PC=003-003-003      SSN=005
           CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                TT=100 NP=07  NAI=012  ADDR=012345678901234567890
                PC=001-001-001      SSN=004
           LSN=ABCD123  GTTSET=3 (8)
           Report Date:02-07-21  Time:16:20:19

```

### Legend

|               |                             |
|---------------|-----------------------------|
| <b>ADD</b>    | Address                     |
| <b>CDPA</b>   | Called party address        |
| <b>CGPA</b>   | Calling party address       |
| <b>GTI</b>    | Global title indicator      |
| <b>GTTSET</b> | GTT Set Index               |
| <b>LSN</b>    | Linkset name                |
| <b>NAI</b>    | Nature of address indicator |

|               |                            |
|---------------|----------------------------|
| NI            | Network indicator value    |
| NP            | Numbering plan             |
| PC            | Point code                 |
| PCI           | Point code indicator       |
| RI            | Routing indicator          |
| SSN           | Subsystem number           |
| SSNI          | Subsystem number indicator |
| TT            | Translation type           |
| TRANSLATED PC | Translated point code      |
| TRANSLATED SS | Translated subsystem       |

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. If the DPC/SS indicated in the message should not be routed to, no further action is necessary.
2. If the DPC/SS should be routed to from the EAGLE 5 ISS, use the following command to enter the DPC/SS into the mapset (obtained as outcome of GT translation, with which load sharing is desired) in the MAP table.ent-map.

**1196 - IP Connection Congestion Timeout**

This UIM indicates an M3UA or SUA association on the IPGWx GPL has been congested for 30 seconds. At the end of the 30 second period, the congested association is moved to the out-of-service state. All traffic buffered for the association is discarded, at which time this UIM message is displayed.

To prevent a M3UA or a SUA association from remaining congested forever, a 30 second timer is started when an association becomes congested. A separate timer is started for each association that becomes congested.

Approximately one second after the traffic has been discarded, the association is automatically allowed to accept incoming requests to reestablish the association. The timer is not configurable and is not displayed.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0003.1196 CARD 1213,A INFO IP Connection Congestion Timeout
ANAME = LONGASSOCNAME1
```

**Legend**

ANAME Long Association Name

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This is an informational message. No further action is necessary.

### 1197 - IP Connection refused

Reports that an attempt to connect to an IP client was rejected by the client.

#### Example

```
RLGHNCXA03W 99-04-10 16:28:08 EST EAGLE 35.0.0
0003.1197      DCM 1213,A      IP Connection refused
RIPADDR = 123.123.123.123
RPORT = 1314
LIPADDR = 123.123.123.124
LPORT = 1315
SNAME=Unknown
Report Date: 02-04-10  Time: 16:27:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

Reports on connection status can be obtained for each DCM card with the following commands:

```
pass:loc=xxxx:cmd="connmgr -l" displays the connection manager event log.
pass:loc=xxxx:cmd="connmgr -c" displays socket client data.
pass:loc=xxxx:cmd="connmgr -s" displays socket server data.
```

### 1198 - IP Connection, Cannot resolve RHOST(S)

Reports that an attempt to connect to an IP client failed because the hostname, RHOST and ARHOST (if configured), could not be found on the IP network.

#### Example

```
RLGHNCXA03W 02-07-21 16:20:19 EST EAGLE 41.0.0
0003.1198      CARD 1213,A      INFO      IP Connection, Cannot resolve RHOST(S)
RIPADDR = Unknown
RPORT = 1314
LIPADDR = 123.123.123.124
LPORT = 1315
SNAME = LONGSOCKETNAME1
Report Date:02-07-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

Reports on connection status can be obtained for each DCM card with the following commands:

```
pass:loc=xxxx:cmd="connmgr -l" displays the connection manager event log.
pass:loc=xxxx:cmd="connmgr -c" displays socket client data.
pass:loc=xxxx:cmd="connmgr -s" displays socket server data.
```

**1199 - LNP DTH Measurements Discarded for DPC**

Reports that LNP DTH measurements are being discarded because the capacity of the SSP DTH table has been exceeded.

**Example**

```
RLGHNCXA03W 00-04-10 16:28:08 EST EAGLE 35.0.0
1234.1199 SYSTEM INFO LNP DTH Measurements Discarded for DPC
DPC=001-001-001
Non-Zero Measurements Discarded: Yes
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. If the Non-Zero Measurements Discarded flag is set **No**, the discarded measurements are all zero, no action is necessary.

**Note:** If the Non-Zero Measurements Discarded flag is set **Yes**, Daily LNP Measurements will be lost for the specified DPC from the time of the LIM 1199 occurrence until the end of the day.

2. To retrieve the prior hour LNP SSP measurement pegs. Refer to the *Measurements Manual*.  
To retrieve the prior hour LNP measurements or other specific periods, set the Accessible Collection Period: **Last or Specific**.

Example: `rept-meas:type=mtch:enttye=lnp:period=last`

**1200 - INW ALT card as first to be preloaded**

Reports the alternate card the system selected to be loaded with GPLs and data.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1200 SYSTEM INFO INW ALT card as first to be preloaded
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1201 - INW MAIN card as last to be reset**

Reports the main card the system selected to be loaded with GPLs and data.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1201 SYSTEM INFO INW MAIN card as last to be reset
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

## 1202 - INW Asserted DDL inhibition

Reports that card cross loading is inhibited.

### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1202    SYSTEM          INFO  INW Asserted DDL inhibition
CARD=1203    GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action necessary.

## 1203 - INW Card reset command issued

Reports that a card reset command has been issued.

### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1203    SYSTEM          INFO  INW Card reset command issued
CARD=1203    GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action necessary.

## 1204 - INW Waiting for card loading validation

Reports that INW is waiting for validation of card loading.

### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1204    SYSTEM          INFO  INW Waiting for card loading validation
CARD=1203    GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action necessary.

## 1205 - INW Detected card loaded

Reports that INW has detected a successful completion of a card loading.

### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1205    SYSTEM          INFO  INW Detected card loaded
CARD=1203    GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action necessary.

### 1206 - INW Detected card reset or removed

Reports that INW has detected the reset or removal of a card.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1206 SYSTEM INFO INW Detected card reset or removed
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1207 - INW Allowed card to skip DDL inhibited

Reports that a card is being allowed to crossload.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1207 SYSTEM INFO INW Allowed card to skip DDL inhibited
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1208 - INW Removed DDL inhibition

Reports that INW has removed the Dynamic Data Loading (DDL) inhibition on a card.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1208 SYSTEM INFO INW Removed DDL inhibition
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1209 - INW Need to reset/remove/inhibit card

Reports that card must be manually reset, removed, or inhibited.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1209 SYSTEM INFO INW Need to reset/remove/inhibit card
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1210 - INW Card failed to reset

Reports that card has failed to reset.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.1210 SYSTEM INFO INW Card failed to reset  
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1211 - INW Failed to assert DDL inhibition

Reports that a DDL inhibition has failed.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.1211 SYSTEM INFO INW Failed to assert DDL inhibition  
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1212 - INW Failed to remove DDL inhibition

Reports that an attempt to remove DDL inhibition has failed.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014.1212 SYSTEM INFO INW Failed to remove DDL inhibition  
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1213- INW Card failed to DDL crossload

Reports that a card failed to DDL crossload.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0  
0014. SYSTEM INFO INW Card failed to DDL crossload  
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1214 - INW Allowed card to DDL crossload**

Reports that a card was allowed to crossload.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1214 SYSTEM INFO INW Allowed card to DDL crossload
CARD=1203 GPL=SS7ANSI
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1215 - GWS rcvd CDPA that could not be CNCFd**

This message indicates the EAGLE 5 ISS received an MSU, with a called party address (CDPA) that is not allowed in gateway screening (GWS) and cannot be converted.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1215 CARD 1205,B INFO GWS rcvd CDPA that could not be CNCFd
SIO=0a OPC=003-244-000 DPC=000-071-000
SCCP MT= 18
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
ADDR=ABCDEF1234567890ABCDE
SR=scr b LSN=A1234567
```

**Note:**

Four outputs are possible. The Legend includes abbreviations found in all variations.

**Legend**

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>ADDR</b>  | Address                                                   |
| <b>AFTPC</b> | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>    | Address Indicator                                         |
| <b>CDPA</b>  | Called party address                                      |
| <b>CGPA</b>  | Calling party address                                     |
| <b>DATA</b>  | Information from the upper layers of SCCP management      |
| <b>DPC</b>   | Destination point code                                    |
| <b>H0H1</b>  | H0/H1 heading code                                        |
| <b>LSN</b>   | Linkset name. The name must be unique.                    |
| <b>MULT</b>  | SCCP management message multiplicity indicator            |
| <b>OPC</b>   | Origination point code                                    |
| <b>PC</b>    | Point code for the SS7 end user (OPC).                    |

|                |                              |
|----------------|------------------------------|
| <b>SCCP MT</b> | SCCP message type            |
| <b>SCMG</b>    | SCCP management message      |
| <b>SIO</b>     | Service information octet    |
| <b>SR</b>      | Screening reference name     |
| <b>SSN</b>     | Subsystem number             |
| <b>TT</b>      | Translation type             |
| <b>TYPE</b>    | SCCP management message type |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this called party address (CDPA) is one that should be converted, add the CDPA to the gateway screening (GWS) tables assigned to the link reporting this message.

Use the `chg-scr-cdpa` command to add the CDPA to the list of allowed CDPA codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on adding a CDPA to GWS.

2. If the CDPA should not be converted, no action is necessary.

## 1216 - GWS rcvd CGPA that could not be CNCFd

This message indicates the EAGLE 5 ISS received an MSU, with a calling party address (CGPA) that is not allowed in gateway screening (GWS) and cannot be converted.

#### Example

```

RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1216 CARD 1205,B INFO GWS rcvd CGPA that could not be CNCFd
SIO=0a OPC=003-244-000 DPC=000-071-000
SCCP MT= 18
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
ADDR=ABCDEF1234567890ABCDE
SR=scrib LSN=A1234567

```

Four outputs are possible.

#### Legend

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>ADDR</b>  | Address                                                   |
| <b>AFTPC</b> | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>    | Address Indicator                                         |
| <b>CDPA</b>  | Called party address                                      |
| <b>CGPA</b>  | Calling party address                                     |
| <b>DATA</b>  | Information from the upper layers of SCCP management      |
| <b>DPC</b>   | Destination point code                                    |

|                |                                                |
|----------------|------------------------------------------------|
| <b>H0H1</b>    | H0/H1 heading code                             |
| <b>LSN</b>     | Linkset name. The name must be unique.         |
| <b>MULT</b>    | SCCP management message multiplicity indicator |
| <b>OPC</b>     | Origination point code                         |
| <b>PC</b>      | Point code for the SS7 end user (OPC).         |
| <b>SCCP MT</b> | SCCP message type                              |
| <b>SCMG</b>    | SCCP management message                        |
| <b>SIO</b>     | Service information octet                      |
| <b>SR</b>      | Screening reference name                       |
| <b>SSN</b>     | Subsystem number                               |
| <b>TT</b>      | Translation type                               |
| <b>TYPE</b>    | SCCP management message type                   |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this calling party address (CGPA) is one that should be converted, add the CGPA to the gateway screening (GWS) tables assigned to the link reporting this message.

Use the `chg-scr-cgpa` command to add the CGPA to the list of allowed CGPA codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on adding a CGPA to GWS.

2. If the CGPA should not be converted, no action is necessary.

### 1217 - GWS rcvd AFTPC that could not be CNCFd

This message indicates the EAGLE 5 ISS received an MSU, with an allowed affected point code (AFTPC) that is not allowed in gateway screening (GWS) and cannot be converted.

#### Example

```
RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1217 CARD 1205,B INFO GWS rcvd AFTPC that could not be CNCFd
SIO=0a OPC=003-244-000 DPC=000-071-000
SCCP MT= 18
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
ADDR=ABCDEF1234567890ABCDE
SR=scr b LSN=A1234567
```

#### Note:

Four outputs are possible. The Legend includes abbreviations found in all variations.

#### Legend

|              |                                         |
|--------------|-----------------------------------------|
| <b>ADDR</b>  | Address                                 |
| <b>AFTPC</b> | Affected point code (for SCCP messages) |

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TT</b>      | Translation type                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this calling allowed affected point code (AFTPC) is one that should be converted, add the AFTPC to the gateway screening (GWS) tables assigned to the link reporting this message.  
  
Use the `chg-scr-aftpc` command to add the AFTPC to the list of allowed AFTPC codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on adding a AFTPC to GWS.
2. If the AFTPC should not be converted, no action is necessary.

### 1218 - GWS rcvd TT that could not be CNCFd

This message indicates the EAGLE 5 ISS received an MSU, with a translation type (TT) that is not allowed in gateway screening (GWS) and cannot be converted.

#### Example

```
RLGHNCXA21W 00-04-18 18:59:23 EST EAGLE 31.3.0
0101.1218 CARD 1205,B INFO GWS rcvd TT that could not be CNCFd
SIO=0a OPC=003-244-000 DPC=000-071-000
SCCP MT= 18
CDPA: AI=10 PC=003-003-003 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=10 PC=004-004-004 SSN=005 TT=251
```

```
ADDR=ABCDEF1234567890ABCDE
SR=scr b LSN=A1234567
```

**Note:**

Four outputs are possible. The Legend includes abbreviations found in all variations.

**Legend**

|                |                                                           |
|----------------|-----------------------------------------------------------|
| <b>ADDR</b>    | Address                                                   |
| <b>AFTPC</b>   | Affected point code (for SCCP messages)                   |
| <b>AFTSS</b>   | Affected subsystem (identifies the subsystem that failed) |
| <b>AI</b>      | Address Indicator                                         |
| <b>CDPA</b>    | Called party address                                      |
| <b>CGPA</b>    | Calling party address                                     |
| <b>DATA</b>    | Information from the upper layers of SCCP management      |
| <b>DPC</b>     | Destination point code                                    |
| <b>H0H1</b>    | H0/H1 heading code                                        |
| <b>LSN</b>     | Linkset name. The name must be unique.                    |
| <b>MULT</b>    | SCCP management message multiplicity indicator            |
| <b>OPC</b>     | Origination point code                                    |
| <b>PC</b>      | Point code for the SS7 end user (OPC).                    |
| <b>SCCP MT</b> | SCCP message type                                         |
| <b>SCMG</b>    | SCCP management message                                   |
| <b>SIO</b>     | Service information octet                                 |
| <b>SR</b>      | Screening reference name                                  |
| <b>SSN</b>     | Subsystem number                                          |
| <b>TT</b>      | Translation type                                          |
| <b>TYPE</b>    | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. If this TT is one that should be converted, add the TT to the gateway screening (GWS) tables assigned to the link reporting this message.

Use the `chg-scr-tt` command to add the TT to the list of allowed TT codes. Refer to the *Database Administration Manual - Gateway Screening* for instructions on adding a TT to GWS.

2. If this TT should not be converted, no action is necessary.

**1219 - SCCP rcvd inv Cld Party - bad GT ind**

This message indicates that SCCP received a message from the network that was discarded because of a bad global title indicator in the called party address.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1219 CARD 1103,A INFO SCCP rcvd inv Cld Party - bad GT ind
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1219 CARD 1103,A INFO SCCP rcvd inv Cld Party - bad GT ind
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |

|             |                              |
|-------------|------------------------------|
| <b>PC</b>   | Point code                   |
| <b>PCI</b>  | Protocol control information |
| <b>RI</b>   | Routing indicator            |
| <b>SIO</b>  | Service information octet    |
| <b>SSN</b>  | Subsystem number             |
| <b>SSNI</b> | Subsystem number indicator   |
| <b>TT</b>   | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This indicates that SCCP received a message that was discarded because the global title field in the called party address was invalid in the EAGLE 5 ISS.

Check translations on the originating switch to determine the trouble.

### 1220 - SCCP rcvd inv Cld Party - bad network

This message indicates that SCCP received a message from the network that it could not route and was discarded because of an invalid network indicator in the called party address.

#### Example

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0018.1220 CARD 1103,A INFO SCCP rcvd inv Cld Party - bad network
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=A1234567
```

#### Legend

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |

|      |                              |
|------|------------------------------|
| PC   | Point code                   |
| PCI  | Protocol control information |
| RI   | Routing indicator            |
| SIO  | Service information octet    |
| SSN  | Subsystem number             |
| SSNI | Subsystem number indicator   |
| TT   | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This indicates that SCCP discarded a message because the network indicator (national or international) provided in the called party address is invalid in the EAGLE 5 ISS.

Contact that node and inform them of the problem.

### 1221 - SCCP rcvd inv Cld Party - no SSN

This message indicates that SCCP received a message from the network that it could not route and was discarded because no subsystem number was present in the called party address.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1221 CARD 1103,A INFO SCCP rcvd inv Cld Party - no SSN
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
           TT=250 NP=04 NAI=010 ADDR=123456789012345678901
           PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
           TT=100 NP=07 NAI=012 ADDR=012345678901234567890
           PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1221 CARD 1103,A INFO SCCP rcvd inv Cld Party - no SSN
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
           TT=250 NP=04 NAI=010 ADDR=123456789012345678901
           PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
           TT=100 NP=07 NAI=012 ADDR=012345678901234567890
           PC=001-001-001 SSN=004

```

```
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19
```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |
| <b>SIO</b>      | Service information octet                                                              |
| <b>SSN</b>      | Subsystem number                                                                       |
| <b>SSNI</b>     | Subsystem number indicator                                                             |
| <b>TT</b>       | Translation type                                                                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

The sender of the discarded message is using an invalid message format.

If there is only one occurrence, no action is necessary. However, if the condition continues, there may be problem at the node that is sending the invalid message. Contact that node and inform them of the problem.

**1222 - SCCP rcvd inv GT - invalid selectors**

This message indicates that SCCP receives a message from the network requiring global title translation but the message is discarded because the system does not recognize the translation type.

**Example**

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0018.1222 CARD 1103,A INFO SCCP rcvd inv GT - invalid selectors
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
```

```
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=A1234567
```

*Legend*

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |
| <b>SIO</b>      | Service information octet                                                              |
| <b>SSN</b>      | Subsystem number                                                                       |
| <b>SSNI</b>     | Subsystem number indicator                                                             |
| <b>TT</b>       | Translation type                                                                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. This indicates a SCCP message was received with an invalid global title.  
The translation type indicator was invalid in the EAGLE 5 ISS. If this message should have been routed (verified by the output shown above), continue to [Step 2](#).
2. Use the command `rtrv-tt`, and verify that the indicated translation type does not appear in the translation types table.
3. If there is no entry for the translation type indicated in the message, and there should be, use the `ent-tt` command to add the translation type to the Eagle STP translation type table.

For more information about procedures for entering translation types, refer to the *Database Administration Manual - Global Title Translation*.

**1223 - SCCP did not route - bad translation**

This message indicates that SCCP did not route a message because it could not translate the global title. The message was discarded.

**Example**

```

station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0018.1223 CARD 1103,A INFO SCCP did not route - bad translation
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=A1234567

```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |
| <b>SIO</b>      | Service information octet                                                              |
| <b>SSN</b>      | Subsystem number                                                                       |
| <b>SSNI</b>     | Subsystem number indicator                                                             |
| <b>TT</b>       | Translation type                                                                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Enter the following command to verify the global title:

```
rtrv-gtt:type=x:gta=yyyyyyyyyyyyyyyyyyyy
```

where:  $x$  = SCCP message type and  $yyyyyyyyyyyyyyyyyyyy$  = cdpa address

2. If the global title is valid, refer to the *Database Administration Manual - Global Title Translation* to update the database.

If the message was correctly discarded, no action is necessary.

**1224 - SCCP rcvd inv LSS - bad SSN**

This message indicates that SCCP received a message destined to a local subsystem that was discarded because of a bad subsystem number (SSN).

**Example**

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0018.1224 CARD 1103,A INFO SCCP rcvd inv LSS - bad SSN
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=A1234567
```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |
| <b>SIO</b>      | Service information octet                                                              |
| <b>SSN</b>      | Subsystem number                                                                       |
| <b>SSNI</b>     | Subsystem number indicator                                                             |
| <b>TT</b>       | Translation type                                                                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

The EAGLE 5 ISS only supports subsystem 1.

All other local subsystem numbers are invalid. Contact that node and inform them of the problem. No further action is necessary.

**1225 - SCCP did not route - DPC OOS**

This message indicates that SCCP did not route a message because the destination point code (DPC) was out-of-service (OOS). The message was discarded.

**Example**

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0019.1225 CARD 1104,A SCCP did not route - DPC OOS
TRANSLATED PC=003-003-003 TRANSLATED SS=005
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=004-004-004 SSN=003
LSN=A1234567
```

**Legend**

|                      |                                                                                        |
|----------------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>          | Address                                                                                |
| <b>CDPA</b>          | Called party address                                                                   |
| <b>CGPA</b>          | Calling party address                                                                  |
| <b>DPC</b>           | Destination point code                                                                 |
| <b>GTI</b>           | Global title indicator                                                                 |
| <b>MSG TYPE</b>      | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>           | Nature of address indicator                                                            |
| <b>NI</b>            | Network indicator value                                                                |
| <b>NP</b>            | Numbering plan                                                                         |
| <b>OPC</b>           | Origination point code                                                                 |
| <b>PC</b>            | Point code                                                                             |
| <b>PCI</b>           | Protocol control information                                                           |
| <b>RI</b>            | Routing indicator                                                                      |
| <b>SIO</b>           | Service information octet                                                              |
| <b>SSN</b>           | Subsystem number                                                                       |
| <b>SSNI</b>          | Subsystem number indicator                                                             |
| <b>TT</b>            | Translation type                                                                       |
| <b>TRANSLATED PC</b> | Translated point code                                                                  |
| <b>TRANSLATED SS</b> | Translated subsystem                                                                   |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Check the route and linksets by entering the `rept-stat-dstn` and `rept-stat-ls` commands.

2. Verify the link status using the `rept-stat-slk` command.

For example, enter:

```
rept-stat-slk:loc=xxxx:port=b
```

where `xxxx` is the card location.

Example of the output:

```

      RLGHNCA03W 00-09-27 17:00:36 EST  EAGLE 35.0.0
SLK   LSN           CLLI           PST           SST           AST
1201,B nsp1         ls02c11i       OOS-MT         Unavail       ----
      ALARM STATUS   = No alarm
      UNAVAIL REASON = FL NA LI RI
Command Completed.

```

3. Check the UNAVAIL REASON field in the output of the `rept-stat-slk` command.

Following is an explanation of the UNAVAIL REASON codes:

FL - The signaling link has a fault.

NA - The signaling link is not aligned.

LI - The signaling link has been inhibited locally.

RI - The signaling link has been inhibited remotely.

LB - The signaling link has been blocked locally.

RB - The signaling link has been blocked remotely.

FC - The signaling link is unavailable because of false congestion.

RD(xx.xxx) - The signaling link is unavailable because of a restart delay to prevent signaling link oscillation. The number in parentheses indicates the amount of time, in seconds, remaining in the restart delay period. The link is restarted automatically after this amount of time has elapsed.

4. If the UNAVAIL REASON indicates an alignment problem or fault, activate a loopback using the `act-lpb` command, or use a physical loopback.  
(For a V.35, you must use an appropriate physical V.35 loopback.) If the signaling link aligns, contact the far-end to correct the problem.
5. If the UNAVAIL REASON still indicates an alignment problem or fault, check the status of the card by entering the `rept-stat-card` command for the specified card.
6. If the `rept-stat-card` command indicates a problem with the card, reset the card by entering the `init-card` command with the specified card location.  
If the card does not come up and links align, try first reseating the card, then replacing the card.  
Refer to the *Maintenance Manual, Appendix A, Card Removal/Replacement Procedures*.
7. If the UNAVAIL REASON indicates a locally inhibited link, enter the `unhb-slk` command with the specified card location.
8. If the UNAVAIL REASON indicates a locally blocked link, enter the `ublk-slk` command with the specified card location.
9. Otherwise, this indicates a failure at the distant node.

Routing to this node has been halted as a result of network management. Maintenance personnel should be aware of the OOS condition, but no action is necessary. Monitor the links to the DPC and verify the DPC status changes to IS-NR (In-Service - Normal).

## 1226 - SCCP did not route - DPC congested

This message indicates that SCCP did not route a message because the destination point code (DPC) was congested. The message was discarded.

### Example

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0019.1226 CARD 1104,A SCCP did not route - DPC congested
TRANSLATED PC=003-003-003 TRANSLATED SS=005
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=004-004-004 SSN=003
LSN=A1234567
```

### Legend

|                      |                                                                                        |
|----------------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>          | Address                                                                                |
| <b>CDPA</b>          | Called party address                                                                   |
| <b>CGPA</b>          | Calling party address                                                                  |
| <b>DPC</b>           | Destination point code                                                                 |
| <b>GTI</b>           | Global title indicator                                                                 |
| <b>MSG TYPE</b>      | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>           | Nature of address indicator                                                            |
| <b>NI</b>            | Network indicator value                                                                |
| <b>NP</b>            | Numbering plan                                                                         |
| <b>OPC</b>           | Origination point code                                                                 |
| <b>PC</b>            | Point code                                                                             |
| <b>PCI</b>           | Protocol control information                                                           |
| <b>RI</b>            | Routing indicator                                                                      |
| <b>SIO</b>           | Service information octet                                                              |
| <b>SSN</b>           | Subsystem number                                                                       |
| <b>SSNI</b>          | Subsystem number indicator                                                             |
| <b>TT</b>            | Translation type                                                                       |
| <b>TRANSLATED PC</b> | Translated point code                                                                  |
| <b>TRANSLATED SS</b> | Translated subsystem                                                                   |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

This indicates an SCCP message was discarded due to congestion at a distant node. Maintenance personnel should monitor the network and verify the nodes congestion status changes to zero (no congestion).

**Note:** A transfer controlled (TFC) should have been received on the link to indicate congestion to this node. When the congestion status changes, the congestion status indicator in the flow control messages will indicate what message type priorities can be transmitted to the distant node. If the condition persists, follow normal company procedures in dealing with congestion at distant nodes.

**1227 - SCCP did not route - DPC not in MAP tbl**

This message indicates that SCCP did not route a message because the destination point code was not in the mated application (MAP) table. The message was discarded.

**Example**

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0019.1227 CARD 1104,A SCCP did not route - DPC not in MAP tbl
TRANSLATED PC=003-003-003 TRANSLATED SS=005
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=004-004-004 SSN=003
LSN=A1234567
```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |
| <b>SIO</b>      | Service information octet                                                              |
| <b>SSN</b>      | Subsystem number                                                                       |
| <b>SSNI</b>     | Subsystem number indicator                                                             |

|               |                       |
|---------------|-----------------------|
| TT            | Translation type      |
| TRANSLATED PC | Translated point code |
| TRANSLATED SS | Translated subsystem  |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If the DPC indicated in the message should not be routed to, no further action is necessary.
2. If the DPC should be routed to from the EAGLE 5 ISS, refer to the *Commands Manual* and use the `ent-map` command to enter the DPC into the mated application (MAP) table.

## 1228 - SCCP did not route - SS OOS

This message indicates that SCCP did not route a message because the destination subsystem (SSN) was Out-of-Service. The message was discarded.

#### Example

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0019.1228 CARD 1104,A SCCP did not route - SS OOS
TRANSLATED PC=003-003-003 TRANSLATED SS=005
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=004-004-004 SSN=003
LSN=A1234567
```

#### Legend

|          |                                                                                        |
|----------|----------------------------------------------------------------------------------------|
| ADDR     | Address                                                                                |
| CDPA     | Called party address                                                                   |
| CGPA     | Calling party address                                                                  |
| DPC      | Destination point code                                                                 |
| GTI      | Global title indicator                                                                 |
| MSG TYPE | Message type (for example, connection request, connection confirm, connection refused) |
| NAI      | Nature of address indicator                                                            |
| NI       | Network indicator value                                                                |
| NP       | Numbering plan                                                                         |
| OPC      | Origination point code                                                                 |
| PC       | Point code                                                                             |
| PCI      | Protocol control information                                                           |
| RI       | Routing indicator                                                                      |
| SIO      | Service information octet                                                              |

|                      |                            |
|----------------------|----------------------------|
| <b>SSN</b>           | Subsystem number           |
| <b>SSNI</b>          | Subsystem number indicator |
| <b>TT</b>            | Translation type           |
| <b>TRANSLATED PC</b> | Translated point code      |
| <b>TRANSLATED SS</b> | Translated subsystem       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This indicates that an MSU was discarded because the DPC SSN to which it was addressed is out-of-service (OOS). Contact the distant end node to which this message refers and verify that action is being taken to bring the SCCP back into service.

### 1229 - SCCP did not route - SS congested

This message indicates that SCCP did not route a message because the subsystem was congested. The message was discarded.

#### Example

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0019.1229 CARD 1104,A SCCP did not route - SS congested
TRANSLATED PC=003-003-003 TRANSLATED SS=005
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=004-004-004 SSN=003
LSN=A1234567
```

#### Legend

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |

|                      |                            |
|----------------------|----------------------------|
| <b>SIO</b>           | Service information octet  |
| <b>SSN</b>           | Subsystem number           |
| <b>SSNI</b>          | Subsystem number indicator |
| <b>TT</b>            | Translation type           |
| <b>TRANSLATED PC</b> | Translated point code      |
| <b>TRANSLATED SS</b> | Translated subsystem       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This indicates an SCCP message was discarded due to congestion at a subsystem. Maintenance personnel should monitor the network and verify the subsystems congestion status changes to zero (no congestion).

**Note:** A transfer controlled (TFC) should have been received on the link to indicate congestion to this node. When the congestion status changes, the congestion status indicator in the flow control messages will indicate what message type priorities can be transmitted to the distant node. If the condition persists, follow normal company procedures in dealing with congestion at distant nodes.

### 1230 - SCCP did not route - SS not in MAP tbl

This message indicates that SCCP did not route a message because the destination subsystem was not in the Mated Application (MAP) table. The message was discarded.

#### Example

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0019.1230 CARD 1104,A SCCP did not route - SS not in MAP tbl
TRANSLATED PC=003-003-003 TRANSLATED SS=005
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=004-004-004 SSN=003
LSN=A1234567
```

#### Legend

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |

|                      |                              |
|----------------------|------------------------------|
| <b>OPC</b>           | Origination point code       |
| <b>PC</b>            | Point code                   |
| <b>PCI</b>           | Protocol control information |
| <b>RI</b>            | Routing indicator            |
| <b>SIO</b>           | Service information octet    |
| <b>SSN</b>           | Subsystem number             |
| <b>SSNI</b>          | Subsystem number indicator   |
| <b>TT</b>            | Translation type             |
| <b>TRANSLATED PC</b> | Translated point code        |
| <b>TRANSLATED SS</b> | Translated subsystem         |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If the subsystem indicated in the message is not a mated application to the EAGLE 5 ISS, no further action is necessary.
2. If the SCCP message should have been routed, refer to the *Commands Manual* and use the `ent -map` command to add the subsystem number to the mated application (MAP) table.

## 1231 - SCCP Encode Failure

This message indicates that there is an SCCP encode failure.

#### Example

The UIM is generated by the basic Global Title Translation (GTT) feature. This output indicates an error against the original destination rather than the redirected destination.

```
tekelecstp 08-12-26 17:02:48 EDT EAGLE 41.0
5093.1231 CARD 1105 INFO SCCP Encode Failure
SIO=03 OPC= 2-011-1 DPC= 1-001-1
CDPA LENGTH=008 MSG TYPE=09 INV DMA LEN=280
CDPA: AI=0b PC= 1-001-0 SSN=002 TT=000
ADDR=123456
LSN=lsn2111
Report Date:08-12-26 Time:17:02
```

#### Legend

|                    |                                                                                        |
|--------------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>        | Address                                                                                |
| <b>AI</b>          | Address Indicator                                                                      |
| <b>CDPA LENGTH</b> | Called party address length                                                            |
| <b>CDPA</b>        | Called party address                                                                   |
| <b>DPC</b>         | Destination point code                                                                 |
| <b>MSG TYPE</b>    | Message type (for example, connection request, connection confirm, connection refused) |

|                            |                                                                                                                                                                                                                                                                                                                           |
|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>optional text field</b> | Optional text field providing additional information about the error. Possible text display and definitions may include:                                                                                                                                                                                                  |
|                            | <b>INV DMA LEN=xxx</b> DMA Length too big or too small: After SCCP encoding of translated MSU DMA Length became too big or too small.                                                                                                                                                                                     |
|                            | <b>UNSUP Clg GTI=x</b> GTT attempted on Unsupported CgPA GTI=x                                                                                                                                                                                                                                                            |
|                            | <b>UNSUP Cld GTI=x</b> GTT attempted on Unsupported CdPA GTI=x                                                                                                                                                                                                                                                            |
|                            | <b>INV Clg GTI=x</b> GTT attempted on INV CgPA GTI=x                                                                                                                                                                                                                                                                      |
|                            | <b>INV Cld GTI=x</b> GTT attempted on INV CdPA GTI=x                                                                                                                                                                                                                                                                      |
|                            | <b>GTCNV:Cld ANSI-&gt;ITU fail</b> Invalid CdPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                               |
|                            | <b>GTCNV:Clg ANSI-&gt;ITU fail</b> Invalid CgPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                                                           |
|                            | <b>GTCNV:Cld ITU-&gt;ANSI fail</b> Invalid CdPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table |
|                            | <b>GTCNV:Clg ITU-&gt;ANSI fail</b> Invalid CgPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table                             |
| <b>OPC</b>                 | Origination point code                                                                                                                                                                                                                                                                                                    |
| <b>PC</b>                  | Point code                                                                                                                                                                                                                                                                                                                |
| <b>SIO</b>                 | Service information octet                                                                                                                                                                                                                                                                                                 |
| <b>SSN</b>                 | Subsystem number                                                                                                                                                                                                                                                                                                          |
| <b>TT</b>                  | Translation type                                                                                                                                                                                                                                                                                                          |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Contact the distant end node this message refers to and verify action is being taken to correct the SCCP encode failure problem.

## 1232 - SCCP Encode Failure

This message indicates that there is an SCCP encode failure. This UIM may be triggered by a service when network crossing (ANSI <-> ITU) is attempted, or the problem could originate at the far end.

### Example

This output includes the redirected destination and is used when a redirected MSU encounters an error.

```
tekelecstp 08-12-26 17:02:48 EDT EAGLE 41.0
5133.1232 CARD 1105 INFO SCCP Encode Failure 2
SIO=03 OPC= 2-011-1 DPC= 1-001-1
SCCP MSG TYPE=09 INV DMA LEN=280
CDPA: NI=0 RI=0 GTI=02 SSNI=1 PCI=1
TT=000 NP=--- NAI=--- ADDR=123456
PC= 1-001-0 SSN=002
CGPA: NI=0 RI=1 GTI=02 SSNI=1 PCI=1
TT=027 NP=--- NAI=--- ADDR=123410
PC= 2-011-1 SSN=002
LSN=lsn2111 GTTSET=(1)
Report Date:08-12-26 Time:17:51:26
```

### Legend

|                            |                                                                                                                                                                                                                                                                                             |
|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>                | Address                                                                                                                                                                                                                                                                                     |
| <b>CDPA</b>                | Called party address                                                                                                                                                                                                                                                                        |
| <b>CGPA</b>                | Calling party address                                                                                                                                                                                                                                                                       |
| <b>DPC</b>                 | Destination point code                                                                                                                                                                                                                                                                      |
| <b>GTI</b>                 | Global title indicator                                                                                                                                                                                                                                                                      |
| <b>LSN</b>                 | Linkset name. The name must be unique.                                                                                                                                                                                                                                                      |
| <b>MSG TYPE</b>            | Message type (for example, connection request, connection confirm, connection refused)                                                                                                                                                                                                      |
| <b>optional text field</b> | Optional text field providing additional information about the error. Possible text display and definitions may include:                                                                                                                                                                    |
|                            | <b>INV DMA LEN=xxx</b> DMA Length too big or too small: After SCCP encoding of translated MSU DMA Length became too big or too small.                                                                                                                                                       |
|                            | <b>UNSUP Clg GTI=x</b> GTT attempted on Unsupported CgPA GTI=x                                                                                                                                                                                                                              |
|                            | <b>UNSUP Cld GTI=x</b> GTT attempted on Unsupported CdPA GTI=x                                                                                                                                                                                                                              |
|                            | <b>INV Clg GTI=x</b> GTT attempted on INV CgPA GTI=x                                                                                                                                                                                                                                        |
|                            | <b>INV Cld GTI=x</b> GTT attempted on INV CdPA GTI=x                                                                                                                                                                                                                                        |
|                            | <b>GTCNV:Cld ANSI-&gt;ITU fail</b> Invalid CdPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT) are not found in GTCNV table |

|                                        |                                                                                                                                                                                                                                                                                        |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>GTCNV:Clg<br/>ANSI-&gt;ITU fail</b> | Invalid CgPA GTI for ANSI-to-ITU GTCNV table: ANSI MSU is GTT translated to ITU, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT) are not found in GTCNV table                                                           |
| <b>GTCNV:Cld<br/>ITU-&gt;ANSI fail</b> | Invalid CdPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CdPA GTA record has NGTI as not provisioned, so GTT is using Default GTT (GTCNV table) to convert CdPA, but CdPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table |
| <b>GTCNV:Clg<br/>ITU-&gt;ANSI fail</b> | Invalid CgPA GTI for ITU-to-ANSI GTCNV table: ITU MSU is GTT translated to ANSI, CgPA RI=GT, SCCP Conversion used Default GTT (GTCNV table) to convert CgPA, but CgPA GTCNV Selectors (GTI, TT, possibly NP and NAI if GTI=4) are not found in GTCNV table                             |
| <b>NAI</b>                             | Nature of address indicator                                                                                                                                                                                                                                                            |
| <b>NI</b>                              | Network indicator value                                                                                                                                                                                                                                                                |
| <b>NP</b>                              | Numbering plan                                                                                                                                                                                                                                                                         |
| <b>OPC</b>                             | Origination point code                                                                                                                                                                                                                                                                 |
| <b>PC</b>                              | Point code                                                                                                                                                                                                                                                                             |
| <b>PCI</b>                             | Protocol control information                                                                                                                                                                                                                                                           |
| <b>RI</b>                              | Routing indicator                                                                                                                                                                                                                                                                      |
| <b>SIO</b>                             | Service information octet                                                                                                                                                                                                                                                              |
| <b>SSN</b>                             | Subsystem number                                                                                                                                                                                                                                                                       |
| <b>SSNI</b>                            | Subsystem number indicator                                                                                                                                                                                                                                                             |
| <b>TT</b>                              | Translation type                                                                                                                                                                                                                                                                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Determine whether the MSU was processed by a service that does *not* support network crossing (ANSI <-> ITU).

The following are some of the services that do not support network crossing (not a complete list):

- AIQ
- APORT
- GPORT
- ATINPQ
- EIR
- INPQ
- MNP SMS
- VFLEX

2. If the MSU was processed by a service that does not support network crossing, check the originating network domain and the destination network domain to determine whether network crossing (ANSI <-> ITU) occurred. If so, the MSU was discarded and UIM 1332 was issued. Correct the network crossing problem.
3. If the problem is not caused by a service that does not support network crossing, contact the distant end node that this message refers to and verify that action is being taken to correct the SCCP encode failure problem.

### 1233 - MTP Invalid ITU TFR RCVD

This message indicates an ITU TFR (Transfer Restricted) procedure was received on a linkset that is not configured to receive these procedures.

#### Example

```
RLGHNCXA21W 00-11-18 19:12:00 EST EAGLE 35.0.0
0147.1233 CARD 1201,A INFO MTP Invalid ITU TFR RCVD
OPC=001-001-001 CPC=002-002-002
LSN=lsn01a
```

#### Legend

|            |                        |
|------------|------------------------|
| <b>CPC</b> | Concerned point code   |
| <b>LSN</b> | Linkset name           |
| <b>OPC</b> | Origination point code |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Verify whether the MTP (Message Transfer Part) is supposed to support an ITU TFR on the linkset on which it was received.  
The ITU TFR procedure is valid for ITU national linksets only. As currently configured, the linkset does not accept TFRs.
2. If ITU TFRs are to be accepted on the linkset, you must reconfigure the linkset to accept them.  
Use the **itutfr=on** parameter in the **chg-ls** command to enable the transfer restricted procedure. You must specify this parameter on each ITU national linkset you want to receive ITU TFRs.

### 1234 - LNP Day Meas. Discarded for NPANXX

This message indicates that the Daily LNP NPANXX measurement counts are incorrect because of discards due to provisioning.

#### Example

```
station5 00-04-18 19:12:00 EST EAGLE 31.0
0002.1234 CARD 1201 INFO LNP Day Meas. Discarded for NPANXX
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Correct counts can be derived via calculation from LNP queries - discards - LRN pegs.

### 1237 - Dynamic database audit not current

The dynamic database audit cannot determine whether the dynamic database is inconsistent because there has not been the required quiet period (500 milliseconds by default) to perform the audit. There are always inconsistencies among the copies of the dynamic database on the LIM and Service Module cards while the networks is updating the cards.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1237 SYSTEM INFO Dynamic database audit not current
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Determine whether there are issues with links, point codes, linksets, or SSN that are causing network status changes. If so, use your site's normal procedures to address the problems.
2. Contact the [Customer Care Center](#).

### 1238 - Full database reload initiated

This message indicates that a cold restart is required for a TSM/BLM card. In this case, the entire LNP database is reloaded to the card.

#### Example

```
station1234 96-08-01 16:28:08 EST EAGLE 35.0.0
1234.1238 SYSTEM INFO Full database reload initiated:
CARD=1101 GPL=SCCP CAUSE=<xxxxxxxx>
```

where <xxxxxxxx> is one of the following parameters:

**Table 13: CAUSE Parameters**

| Parameter | Description                                                                           |
|-----------|---------------------------------------------------------------------------------------|
| XILINX    | M256 Xilinx version has changed.                                                      |
| POWER ON  | Power on reset.                                                                       |
| DB VER    | LNP database version has changed.                                                     |
| DB LVL    | Database level is not supported or difference exceeds incremental loading capability. |
| HW ERR    | Hardware error bit checks on the card fail.                                           |
| CHECKSUM  | Checksum comparisons of the LNP database fail.                                        |

| Parameter | Description                                                                                |
|-----------|--------------------------------------------------------------------------------------------|
| NO AUDIT  | Unable to perform LNP DB audit. LNP audit not on or excessive number of unknown checksums. |
| USER REQ  | User initiated init-card or init-sys command reload type cold.                             |
| OTHER     | Other or unknown.                                                                          |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If this UIM indicates that there is a hardware error or the database checksum test failed, there may be a hardware problem.

When this condition repeats (the board resets and displays the same conditions again), do the following:

- a) Reseat the card.
- b) Replace the card to determine if it is defective.

2. For additional support, contact the [Customer Care Center](#).

## 1242 - Conv to intl num - Dflt CC not found

This message indicates that the default country code is not defined.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1242 CARD 1103,A INFO Conv to intl num - Dflt CC not found
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1242 CARD 1103,A INFO Conv to intl num - Dflt CC not found
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901

```

```

PC=003-003-003          SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
      TT=100 NP=07 NAI=012 ADDR=012345678901234567890
      PC=001-001-001          SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
|                 | Linkset name. The name must be unique.                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |
| <b>SIO</b>      | Service information octet                                                              |
| <b>SSN</b>      | Subsystem number                                                                       |
| <b>SSNI</b>     | Subsystem number indicator                                                             |
| <b>TT</b>       | Translation type                                                                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Define the default CC using the `chg-stpopts:defcc` command. Refer to the *Commands Manual* for the proper usage.

**1243 - Conv to intl num - Dflt NC not found**

This message indicates that the default network destination code is not defined.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1243   CARD 1103,A      INFO   Conv to intl num - Dflt NC not found
          SIO=03   OPC=001-001-001   DPC=002-002-002
          SCCP MSG TYPE=04
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1

```

```

TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1243 CARD 1103,A INFO Conv to intl num - Dflt NC not found
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

### Legend

|                 |                                                                                                                                  |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                                                          |
| <b>CDPA</b>     | Called party address                                                                                                             |
| <b>CGPA</b>     | Calling party address                                                                                                            |
| <b>DPC</b>      | Destination point code                                                                                                           |
| <b>GTI</b>      | Global title indicator                                                                                                           |
| <b>MSG TYPE</b> | Linkset name. The name must be unique.<br>Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                                                                      |
| <b>NI</b>       | Network indicator value                                                                                                          |
| <b>NP</b>       | Numbering plan                                                                                                                   |
| <b>OPC</b>      | Origination point code                                                                                                           |
| <b>PC</b>       | Point code                                                                                                                       |
| <b>PCI</b>      | Protocol control information                                                                                                     |
| <b>RI</b>       | Routing indicator                                                                                                                |
| <b>SIO</b>      | Service information octet                                                                                                        |
| <b>SSN</b>      | Subsystem number                                                                                                                 |
| <b>SSNI</b>     | Subsystem number indicator                                                                                                       |
| <b>TT</b>       | Translation type                                                                                                                 |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Define the default CC using the `chg-stpopts: defndc` command. Refer to the *Commands Manual* for the proper usage.

### 1244 - Conv to intl num - Dflt MCC not found

This message indicates that the default E212 mobile country code is not defined.

#### Example

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0018.1244 CARD 1103,A INFO Conv to intl num - Dflt MCC not found
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=A1234567
```

#### Legend

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>LSN</b>      | Linkset name. The name must be unique.                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |
| <b>SIO</b>      | Service information octet                                                              |
| <b>SSN</b>      | Subsystem number                                                                       |
| <b>SSNI</b>     | Subsystem number indicator                                                             |
| <b>TT</b>       | Translation type                                                                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Define the default CC using the *chg-gsmopts:dfmcc* command. Refer to the *Commands Manual* for the proper usage.

**1245 - Conv to intl num - Dflt MNC not found**

This message indicates that the default E212 mobile network code is not defined.

**Example**

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0018.1245 CARD 1103,A INFO Conv to intl num - Dflt MNC not found
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=A1234567
```

**Legend**

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
|                 | Linkset name. The name must be unique.                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |
| <b>OPC</b>      | Origination point code                                                                 |
| <b>PC</b>       | Point code                                                                             |
| <b>PCI</b>      | Protocol control information                                                           |
| <b>RI</b>       | Routing indicator                                                                      |
| <b>SIO</b>      | Service information octet                                                              |
| <b>SSN</b>      | Subsystem number                                                                       |
| <b>SSNI</b>     | Subsystem number indicator                                                             |
| <b>TT</b>       | Translation type                                                                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Define the default CC using the `chg-gsmopts: defmnc` command. Refer to the *Commands Manual* for the proper usage.

## 1246 - Invalid length of conditioned digits

This message indicates that the the length of the conditioned international number is less than 5 or greater than 15 digits.

### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1246 CARD 1103,A INFO Invalid length of conditioned digits
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 203 46
          Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1246 CARD 1103,A INFO Invalid length of conditioned digits
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
                GTT on CdPA used MOSMSGTA=9193802053
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 203 46
          Report Date:02-07-21 Time:16:20:19

```

### Legend

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>LSN</b>      | Linkset name. The name must be unique.                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |

|             |                              |
|-------------|------------------------------|
| <b>NP</b>   | Numbering plan               |
| <b>OPC</b>  | Origination point code       |
| <b>PC</b>   | Point code                   |
| <b>PCI</b>  | Protocol control information |
| <b>RI</b>   | Routing indicator            |
| <b>SIO</b>  | Service information octet    |
| <b>SSN</b>  | Subsystem number             |
| <b>SSNI</b> | Subsystem number indicator   |
| <b>TT</b>   | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Use an international number that is within the proper range - 5 or greater and 15 or less.

### 1247 - Conversion of MGT to IMSI not possible

This message indicates that the E212 mobile country code for the E214 mobile network code is not defined.

#### Example

```
station1234 99-08-30 16:28:08 EST EAGLE 35.0.0
0018.1247 CARD 1103,A INFO Conversion of MGT to IMSI not possible
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=1 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=A1234567
```

#### Legend

|                 |                                                                                        |
|-----------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                |
| <b>CDPA</b>     | Called party address                                                                   |
| <b>CGPA</b>     | Calling party address                                                                  |
| <b>DPC</b>      | Destination point code                                                                 |
| <b>GTI</b>      | Global title indicator                                                                 |
| <b>LSN</b>      | Linkset name. The name must be unique.                                                 |
| <b>MSG TYPE</b> | Message type (for example, connection request, connection confirm, connection refused) |
| <b>NAI</b>      | Nature of address indicator                                                            |
| <b>NI</b>       | Network indicator value                                                                |
| <b>NP</b>       | Numbering plan                                                                         |

|             |                              |
|-------------|------------------------------|
| <b>OPC</b>  | Origination point code       |
| <b>PC</b>   | Point code                   |
| <b>PCI</b>  | Protocol control information |
| <b>RI</b>   | Routing indicator            |
| <b>SIO</b>  | Service information octet    |
| <b>SSN</b>  | Subsystem number             |
| <b>SSNI</b> | Subsystem number indicator   |
| <b>TT</b>   | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Enter the E214 part for the E214 code in the database using the `chg-gsmopts:ccnc=xxxxxxxx:mccmnc=xxxxxxxx` command. Refer to the *Commands Manual* for the proper usage.

### 1248 - GSM MAP Screening rcvd unknown originator

This message occurs when an MSU arrives with a SSN and MAP Op-Code that exist in the GSM SSN and MAP Op-Code tables, but the CGPA address does not exist in the GSM MAP Screening table or the CgPA address exists in the table but with an incorrect NPV/NAIV. In this case, the default action for the Op-Code applies.

#### Example

```

RLGHNCXA21W 00-11-18 18:59:23 EST EAGLE 35.0.0
0018.1248 CARD 1103 INFO GSM MAP Screening rcvd unknown originator
OPC=001-001-001
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
2e cf 01 00 d0 02 83 01 f2 25 aa 0b
84 09 01 00 11 0a 19 49
Op-Code=61 Forbidden Param=N/A Action=Discard

```

#### Legend

|             |                              |
|-------------|------------------------------|
| <b>ADDR</b> | Address                      |
| <b>CDPA</b> | Called party address         |
| <b>CGPA</b> | Calling party address        |
| <b>DATA</b> | Hex dump of TCAP part of MSU |
| <b>GTI</b>  | Global title indicator       |
| <b>NAI</b>  | Nature of address indicator  |
| <b>NI</b>   | Network indicator value      |
| <b>NP</b>   | Numbering plan               |

|                |                              |
|----------------|------------------------------|
| <b>OP-CODE</b> | Operation Code               |
| <b>OPC</b>     | Origination point code       |
| <b>PARAM</b>   | Parameter                    |
| <b>PC</b>      | Point code                   |
| <b>PCI</b>     | Protocol control information |
| <b>RI</b>      | Routing indicator            |
| <b>SIO</b>     | Service information octet    |
| <b>SSN</b>     | Subsystem number             |
| <b>SSNI</b>    | Subsystem number indicator   |
| <b>TT</b>      | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. To prevent the GSM screening from disallowing this MSU, you can add the CgPA address to the GSM MAP or correct the CgPA address NPV or NAIV.
2. Alternatively, you may choose to disable MPS Screening on the specific linkset entirely.

In an emergency situation for example, you can prevent MAP Screening from occurring on any suspected linkset with the `chg-ls:gsmscrn=off` command. Using this command means no MAP Screening will be performed on any MSU arriving through the linkset, which results in UIM #1248 no longer appearing.

3. Another choice is to change the default action shown in the example.

It shows the `Action=Discard` for any MSU with `Op-Code=61`. This choice lets you set the default action to `Pass`; specify the command `chg-gsms-opcode:opname= <insert the opname corresponding to the Op-Code> :ndfltact=pass`. This action does not prevent UIMs from being reported, but it does prevent the specified Op-Code from being discarded.

4. If the frequency of UIM #1248 messages is distracting, you can limit the number of UIMs displayed per time interval for a specific UIM.

Use the command `set-uim-acthresh:limit=1:intrvl=5:uimn=1248` to limit the output of UIM #1248 to one output every 5 minutes.

#### Note:

Use this suggestion sparingly, if at all. This action has value in temporarily suppressing a large volume of UIMs while diagnosing a MAP Screening situation.

### 1249 - SCCP rcvd GSM MAP Opcode w/forbidden param

This message occurs when an MSU is screened in the GSM MAP Screening table and the MSU was found to contain a forbidden parameter as provisioned in the GSM MAP Screening table. The action that applies is taken from the matching entry in the GSM MAP Screening table.

**Example**

```

RLGHNCXA21W 00-11-18 18:59:23 EST EAGLE 35.0.0
0018.1249 CARD 1103 INFO SCCP rcvd GSM MAP Op-Code w/forbidden param
OPC=001-001-001
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
2e cf 01 00 d0 02 83 01 f2 25 aa 0b
84 09 01 00 11 0a 19 49
Op-Code=### Forbidden Param=N/A Action=PASS

```

**Legend**

|                |                              |
|----------------|------------------------------|
| <b>ADDR</b>    | Address                      |
| <b>CDPA</b>    | Called party address         |
| <b>CGPA</b>    | Calling party address        |
| <b>DATA</b>    | Hex dump of TCAP part of MSU |
| <b>GTI</b>     | Global title indicator       |
| <b>NAI</b>     | Nature of address indicator  |
| <b>NI</b>      | Network indicator value      |
| <b>NP</b>      | Numbering plan               |
| <b>OP-CODE</b> | Operation Code               |
| <b>OPC</b>     | Origination point code       |
| <b>PARAM</b>   | Parameter                    |
| <b>PC</b>      | Point code                   |
| <b>PCI</b>     | Protocol control information |
| <b>RI</b>      | Routing indicator            |
| <b>SIO</b>     | Service information octet    |
| <b>SSN</b>     | Subsystem number             |
| <b>SSNI</b>    | Subsystem number indicator   |
| <b>TT</b>      | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. The GSM MAP Screening table has successfully screened the forbidden parameter.  
The resultant action is performed from the matching entry.
2. To alter the screening being performed, redefine the GSM MAP Screening table using the `gsmmap` commands.

## 1250 - SCCP rcvd undefined MAP Op-Code

This message occurs when an MSU passes the origination or destination SSN screening process and the MAP Op-Code table is searched, but the Op-Code of the MSU is not found in the MAP Op-Code table. In this case, the default action from the STPOPTS table applies.

### Example

```

RLGHNCXA21W 00-11-18 18:59:23 EST EAGLE 35.0.0
0018.1250 CARD 1103 INFO SCCP rcvd undefined MAP Op-Code
OPC=001-001-001
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
2e cf 01 00 d0 02 83 01 f2 25 aa 0b
84 09 01 00 11 0a 19 49
Op-Code=### Forbidden Param=N/A Action=ATIERR

```

### Legend

|                |                              |
|----------------|------------------------------|
| <b>ADDR</b>    | Address                      |
| <b>CDPA</b>    | Called party address         |
| <b>CGPA</b>    | Calling party address        |
| <b>DATA</b>    | Hex dump of TCAP part of MSU |
| <b>GTI</b>     | Global title indicator       |
| <b>NAI</b>     | Nature of address indicator  |
| <b>NI</b>      | Network indicator value      |
| <b>NP</b>      | Numbering plan               |
| <b>OP-CODE</b> | Operation Code               |
| <b>OPC</b>     | Origination point code       |
| <b>param</b>   | Parameter                    |
| <b>PC</b>      | Point code                   |
| <b>pci</b>     | Protocol control information |
| <b>ri</b>      | Routing indicator            |
| <b>SIO</b>     | Service information octet    |
| <b>SSN</b>     | Subsystem number             |
| <b>ssni</b>    | Subsystem number indicator   |
| <b>TT</b>      | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. The GSM MAP Op-Code table was searched, and the Op-Code of the MSU was not found.

2. The GSM MAP Op-Code table has successfully screened an Op-Code that was not included in the GSM MAP Opcode table.
3. However, if the Op-Code should not be screened, you can add it into the GSM MAP Op-Code table.
4. To alter the screening being performed, change the default action for GSM screening when the Op-Code is not defined with the STPOPTS commands.

### 1251 - Measurements data copy failure

Measurements data is copied to all MCPM cards after collection. Measurements data copy to a Secondary MCPM failed.

#### Example

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0002.1251 CARD 1201 INFO Measurements data copy failure
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

There is no immediate action needed, but the message indicates that the error was encountered.

### 1252 - Report generation failure

This message is generated by the Primary MCPM. The measurement report identified in the output message did not generate.

#### Example

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0002.1252 CARD 1201 INFO Report generation failure
IP:111.111.111.111 FTP Error: XXXX
File Name: tues_serv.csv
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Enter the `rept-ftp-meas` command to manually initiate the generation and FTP transfer of the indicated measurement report.

Refer to the *Commands Manual* for the correct usage of this command.

### 1253 - Report transfer failure FTP Server

This message is generated by the Primary MCPM. The FTP transfer of the indicated report failed.

#### Example

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0002.1253 CARD 1201,A INFO Report transfer failure FTP Server
IP:111.111.111.111 FTP Error: XXXX
File Name: tues_serv.csv
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Enter the `rept-ftp-meas` command to manually initiate the generation and FTP transfer of the indicated measurement report. Refer to the *Commands Manual* for the correct usage of this command.

### 1254 - Scheduled transfer failure

This message is generated by the Primary MCPM. Some of the reports scheduled to be generated and transferred were not transferred.

#### Example

```
station5 00-04-18 19:12:00 EST EAGLE 31.3.0
0002.1254 CARD 1201 INFO Scheduled transfer failure
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Enter the `rept-ftp-meas` command to manually initiate the generation and FTP transfer of the affected measurement report. Refer to the *Commands Manual* for the correct usage of this command.

### 1255 - IS-41 LNP Qry rejected: WNP is OFF

The EAGLE has rejected an LNPQS query that is decoded as an IS-41 Query because the appropriate WNP (Wireless Number Portability) feature is not on.

#### Example

```
RLGHNCXA21W 03-04-18 19:02:05 EST EAGLE 31.3.0
0112.1255 CARD 1103,A1 INFO IS-41 LNP Qry rejected: WNP is OFF
SIO=83 OPC=001-101-001 DPC=001-001-001
CDPA: AI=cb SSN=016 TT=012
ADDR=919380
CGPA: AI=c3 PC=001-101-001 SSN=016
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
2e cf 01 00 d0 02 83 01 f2 25 aa 0b
84 09 01 00 11 0a 19 49
LSN=e1m1s1
```

#### Legend

|                    |                                                                                        |
|--------------------|----------------------------------------------------------------------------------------|
| <b>ADDR</b>        | Address                                                                                |
| <b>AI</b>          | Address Indicator                                                                      |
| <b>cdpa length</b> | Called party address length                                                            |
| <b>CGPA</b>        | Calling party address                                                                  |
| <b>DATA</b>        | Hex dump of TCAP part of MSU                                                           |
| <b>DPC</b>         | Destination point code                                                                 |
| <b>LSN</b>         | Linkset name. The name must be unique.                                                 |
| <b>MSG TYPE</b>    | Message type (for example, connection request, connection confirm, connection refused) |
| <b>OPC</b>         | Origination point code                                                                 |
| <b>PC</b>          | Point code                                                                             |
| <b>SIO</b>         | Service information octet                                                              |

**SSN** Subsystem number  
**TT** Translation type

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If you want to support the WNP feature, issue the `chg-feat :wnp=on` command to process IS-41 LNP queries.
2. If you do not want to support the WNP feature, ignore this informational message.
3. For additional information or assistance about the WNP or any feature to purchase, contact the [Customer Care Center](#).

## 1256 - NP Circular Route Detected

This message indicates the network has incorrect number portability data for a subscriber.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1256 CARD 1103,A INFO NP Circular Route Detected
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19
```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1256 CARD 1103,A INFO NP Circular Route Detected
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19
```

#### Legend

**ADDR** Address  
**CDPA** Called party address  
**CGPA** Calling party address  
**DATA** Hex dump of TCAP part of MSU

|             |                              |
|-------------|------------------------------|
| <b>GTI</b>  | Global title indicator       |
| <b>NAI</b>  | Nature of address indicator  |
| <b>NI</b>   | Network indicator value      |
| <b>NP</b>   | Numbering plan               |
| <b>OPC</b>  | Origination point code       |
| <b>PC</b>   | Point code                   |
| <b>PCI</b>  | Protocol control information |
| <b>RI</b>   | Routing indicator            |
| <b>SIO</b>  | Service information octet    |
| <b>SSN</b>  | Subsystem number             |
| <b>SSNI</b> | Subsystem number indicator   |
| <b>TT</b>   | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify and update number portability data.

### 1257 - DB restore has cleared and Disabled PDS

A DB restore has rendered the data on PDS table obsolete. The PDS table will be updated when the OAM is rebooted.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0014.1257 SYSTEM INFO DB restore has cleared and Disabled PDS
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1258 - Map Screening cannot Forward MSU

This message occurs when an MSU selected by MAP Screening for the Forward screening action cannot be forwarded.

**Example**

```
RLGHNCXA21W 00-11-18 18:59:23 EST EAGLE 35.0.0
0018.1258 CARD 1103 INFO Map Screening cannot Forward MSU
OPC=001-001-001
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
Op-Code=61 Forbidden Param=N/A Action=Discard
```

*Legend*

|                |                              |
|----------------|------------------------------|
| <b>ADDR</b>    | Address                      |
| <b>CDPA</b>    | Called party address         |
| <b>CGPA</b>    | Calling party address        |
| <b>DATA</b>    | Hex dump of TCAP part of MSU |
| <b>GTI</b>     | Global title indicator       |
| <b>NAI</b>     | Nature of address indicator  |
| <b>NI</b>      | Network indicator value      |
| <b>NP</b>      | Numbering plan               |
| <b>OP-CODE</b> | Operation Code               |
| <b>OPC</b>     | Origination point code       |
| <b>PARAM</b>   | Parameter                    |
| <b>PC</b>      | Point code                   |
| <b>PCI</b>     | Protocol control information |
| <b>RI</b>      | Routing indicator            |
| <b>SIO</b>     | Service information octet    |
| <b>SSN</b>     | Subsystem number             |
| <b>SSNI</b>    | Subsystem number indicator   |
| <b>TT</b>      | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. If the DPC indicated in the message should not be routed to, no further action is necessary.
2. If the DPC should be routed to from the EAGLE 5 ISS, use the `ent-map` command to enter the DPC into the mated application (MAP) table.
3. If the subsystem indicated in the message is not a mated application to the EAGLE 5 ISS, no further action is necessary.
4. If the SCCP message should have been routed, use the `ent-map` command to add the subsystem number to the mated application (MAP) table.

**1259 - Map Screening cannot Duplicate MSU**

This message occurs when an MSU selected by MAP Screening for the Duplicate screening action cannot be duplicated and/or routed to the duplicate node.

**Example**

```
RLGHNCXA21W 00-11-18 18:59:23 EST EAGLE 35.0.0
0018.1259 CARD 1103 INFO Map Screening cannot Duplicate MSU
OPC=001-001-001
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
```

```

PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
Op-Code=61 Forbidden Param=N/A Action=Discard

```

**Legend**

|                |                              |
|----------------|------------------------------|
| <b>ADDR</b>    | Address                      |
| <b>CDPA</b>    | Called party address         |
| <b>CGPA</b>    | Calling party address        |
| <b>DATA</b>    | Hex dump of TCAP part of MSU |
| <b>GTI</b>     | Global title indicator       |
| <b>NAI</b>     | Nature of address indicator  |
| <b>NI</b>      | Network indicator value      |
| <b>NP</b>      | Numbering plan               |
| <b>OP-CODE</b> | Operation Code               |
| <b>OPC</b>     | Origination point code       |
| <b>PARAM</b>   | Parameter                    |
| <b>PC</b>      | Point code                   |
| <b>PCI</b>     | Protocol control information |
| <b>RI</b>      | Routing indicator            |
| <b>SIO</b>     | Service information octet    |
| <b>SSN</b>     | Subsystem number             |
| <b>SSNI</b>    | Subsystem number indicator   |
| <b>TT</b>      | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. If the DPC indicated in the message should not be routed to, no further action is necessary.
2. If the DPC should be routed to from the EAGLE 5 ISS, use the `ent-map` command to enter the DPC into the mated application (MAP) table.
3. If the subsystem indicated in the message is not a mated application to the EAGLE 5 ISS, no further action is necessary.
4. If the SCCP message should have been routed, use the `ent-map` command to add the subsystem number to the mated application (MAP) table.

**1260 - LSS: Unsupported TCAP msg type**

This message indicates that the LSS (local subsystem) received an SCCP message containing an unsupported TCAP (transaction capabilities application portion) message type.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1260 CARD 1103,A1 INFO LSS: Unsupported TCAP msg type
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1261 - LSS: Invalid len in transaction portion**

This message indicates that the LSS (local subsystem) received a TCAP message containing an invalid length in the transaction portion of the message.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1261 CARD 1103,A1 INFO LSS: Invalid len in transaction portion
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                              |
|-------------|------------------------------|
| <b>ADDR</b> | Address                      |
| <b>AI</b>   | Address Indicator            |
| <b>CGPA</b> | Calling party address        |
| <b>DATA</b> | Hex dump of TCAP part of MSU |

|            |                                        |
|------------|----------------------------------------|
| <b>DPC</b> | Destination point code                 |
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |
| <b>PC</b>  | Point code                             |
| <b>SIO</b> | Service information octet              |
| <b>SSN</b> | Subsystem number                       |
| <b>TT</b>  | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1262 - LSS: Invalid len in dialogue portion

This message indicates that the LSS (local subsystem) received a TCAP message with an invalid length in the dialogue portion of the message.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1262 CARD 1103,A1 INFO LSS: Invalid len in dialogue portion
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

## 1263 - LSS: Invalid len in component portion

This message indicates that the LSS (local subsystem) received a TCAP message with an invalid length in the component portion of the message.

### Example

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1263 CARD 1103,A INFO LSS: Invalid len in component portion
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

### Legend

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action is necessary.

## 1264 - LSS: No originating transaction ID

This message indicates that the LSS (local subsystem) received a TCAP message that does not have an originating transaction ID.

### Example

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1264 CARD 1103,A1 INFO LSS: No originating transaction ID
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

### Legend

|             |         |
|-------------|---------|
| <b>ADDR</b> | Address |
|-------------|---------|

|             |                                        |
|-------------|----------------------------------------|
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1265 - LSS: Invalid transaction ID len

This message indicates that the LSS (local subsystem) received a TCAP message containing an invalid transaction ID length.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1265 CARD 1103,A1 INFO LSS: Invalid transaction ID len
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

*Legend*

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1266 - LSS: Destination transaction ID in Begin

This message indicates that the LSS (local subsystem) received a Begin TCAP message containing a destination transaction ID. (The Begin message should have an originating transaction ID only. A destination transaction ID is valid only in Abort, Continue, and End TCAP messages.)

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1266 CARD 1103,A1 INFO LSS: Destination transaction ID in Begin
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1267 - LSS: No External element

This message indicates that the LSS (local subsystem) received a TCAP message that does not contain an External element in the dialogue portion of the message.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1267 CARD 1103,A1 INFO LSS: No External element
SIO=03 OPC=001-001-001 DPC=002-002-002
```

```

CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1268 - LSS: No External Object Identifier**

This message indicates that the LSS (local subsystem) received a TCAP message that does not contain an Object Identifier element in the External element in the dialogue portion of the message.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1268 CARD 1103,A1 INFO LSS: No External Object Identifier
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                              |
|-------------|------------------------------|
| <b>ADDR</b> | Address                      |
| <b>AI</b>   | Address Indicator            |
| <b>CGPA</b> | Calling party address        |
| <b>CDPA</b> | Called party address         |
| <b>DATA</b> | Hex dump of TCAP part of MSU |
| <b>DPC</b>  | Destination point code       |

|            |                                        |
|------------|----------------------------------------|
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |
| <b>PC</b>  | Point code                             |
| <b>SIO</b> | Service information octet              |
| <b>SSN</b> | Subsystem number                       |
| <b>TT</b>  | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1269 - LSS: Not Structured Dialogue

This message indicates that the LSS (local subsystem) received a TCAP message with an Object Identifier value in the External element in the dialogue portion that does not indicate a structured dialogue as specified in ITU Q.773.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1269 CARD 1103,A1 INFO LSS: Not Structured Dialogue
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1270 - LSS: No External ASN1-Type**

This message indicates that the LSS (local subsystem) received a TCAP message that does not have an ASN1-Type element in the External element in the dialogue portion of the message.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1270 CARD 1103,A1 INFO LSS: No External ANS1-Type
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1271 - LSS: No Dialogue Request**

This message indicates that the LSS (local subsystem) received a TCAP message that does not have a Dialogue Request element in the ASN1-Type element in the dialogue portion of the message.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1271 CARD 1103,A1 INFO LSS: No Dialogue Request
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

## 1272 - LSS: No Application Context Name

This message indicates that the LSS (local subsystem) received a TCAP message that does not have an Application Context Name element in the Dialogue Request element in the dialogue portion of the message.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1272 CARD 1103,A1 INFO LSS: No Application Context Name
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

*Legend*

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |

|            |                           |
|------------|---------------------------|
| <b>SIO</b> | Service information octet |
| <b>SSN</b> | Subsystem number          |
| <b>TT</b>  | Translation type          |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1273 - LSS: No ACN Object Identifier

This message indicates that the LSS (local subsystem) received a TCAP message that does not have an Object Identifier element in the Application Context Name element in the dialogue portion of the message.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1273 CARD 1103,A1 INFO LSS: No ACN Object Identifier
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1274 - LSS: No component portion**

This message indicates that the LSS (local subsystem) received a TCAP message that does not contain a component portion tag.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1274 CARD 1103,A1 INFO LSS: No component portion
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1275 - LSS: No Invoke component**

This message indicates that the LSS (local subsystem) received a TCAP message that does not contain an Invoke component.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1275 CARD 1103,A1 INFO LSS: No Invoke component
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1276 - LSS: No Invoke ID

This message indicates that the LSS (local subsystem) received a TCAP message that does not contain an Invoke ID within the component.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1276 CARD 1103,A1 INFO LSS: No Invoke ID
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

*Legend*

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |

|            |                           |
|------------|---------------------------|
| <b>SIO</b> | Service information octet |
| <b>SSN</b> | Subsystem number          |
| <b>TT</b>  | Translation type          |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1277 - LSS: No operation code

This message indicates that the LSS (local subsystem) received a TCAP message that does not contain an operation code tag within the component.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1277 CARD 1103,A2 INFO LSS: No operation code
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1278 - LSS: No parameter (set/sequence)

This message indicates that the LSS (local subsystem) received a TCAP message that does not contain a parameter, parameter set, or a parameter sequence within the component.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1278 CARD 1103,A1 INFO LSS: No parameter (set/sequence)
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1279 - LSS: Unsupported network type**

This message indicates that the LSS (local subsystem) received an SCCP message of an unsupported network type.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1279 CARD 1103,A INFO LSS: Unsupported network type
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                       |
|-------------|-----------------------|
| <b>ADDR</b> | Address               |
| <b>AI</b>   | Address Indicator     |
| <b>CGPA</b> | Calling party address |

|             |                                        |
|-------------|----------------------------------------|
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

## 1280 - LSS: Unsupported SCCP msg type

This message indicates that the LSS (local subsystem) received an SCCP message of an unsupported SCCP message type.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1280 CARD 1103,A INFO LSS: Unsupported SCCP msg type
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1280 CARD 1103,A INFO LSS: Unsupported SCCP msg type
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004

```

```
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Check translations on the originating switch to determine the trouble.

**1281 - LSS: No SCCP CDPA SSN**

This message indicates that the LSS (local subsystem) received an SCCP message for which the subsystem number (SSN) for the called party (CDPA) is missing.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1281 CARD 1103,A1 INFO LSS: No SCCP CDPA SSN
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |

|            |                           |
|------------|---------------------------|
| <b>OPC</b> | Origination point code    |
| <b>PC</b>  | Point code                |
| <b>SIO</b> | Service information octet |
| <b>SSN</b> | Subsystem number          |
| <b>TT</b>  | Translation type          |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

## 1282 - LSS: Unsupported SCCP CDPA GTI

This message indicates that the LSS (local subsystem) received an SCCP message for which the GTI (Global Title Indicator) value for the called party (CDPA) is unsupported.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1282 CARD 1103,A1 INFO LSS: Unsupported SCCP CDPA GTI
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1283 - LSS: Unsupported SCCP CGPA RI**

This message indicates that the LSS (local subsystem) received an SCCP message for which the RI (Routing Indicator) value for the calling party (CGPA) is unsupported.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1283 CARD 1103,A1 INFO LSS: Unsupported SCCP CGPA RI
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1284 - LSS: Unknown SSP PC**

This message indicates that the LSS (local subsystem) received an SCCP message that contained an SSP (Service Switching Point) point code (PC) that is not in the Eagle routing table. The SSP PC is the CGPA PC (if it exists) or the OPC, otherwise. In the example below, the SSP PC is 001-001-002.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1284 CARD 1103,A2 INFO LSS: Unknown SSP PC
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

*Legend*

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

- The LSS received a message that does not have a corresponding SSP point code entry in the Eagle routing table.
- You must decide whether you want to accept queries from that SSP.
  - If you choose to not respond to queries from that SSP, use the gateway screening feature to stop this information message from re-appearing by having the Eagle system reject queries from that specific SSP.  
No further action is necessary.
  - If you want to respond to queries from that SSP, continue with the next step.
- List the routing table entry for the SSP in question with the `rtrv-rte` command.
  - If the retrieve route command shows the SSP point code has an Eagle routing table entry, which is not expected since this message says no entry exists, contact the [Customer Care Center](#) about this situation.  
Do not continue to other steps of this procedure.
  - If the retrieve route command shows no entry in the routing table, which is expected here, continue with the next step.
- List the destination table entry for the SSP in question with the `rtrv-dstn` command.
  - If the SSP point code is not in the Eagle destination table, add that entry with the `ent-dstn` command.  
(For detailed information about using the `ent-dstn` command, refer to “Adding a Destination Point Code” in Chapter 2, “Configuring Destination Tables” in the *Database Administration Manual - SS7* manual.) Proceed to [Step 5](#).
  - If the SSP point code is in the Eagle destination table, continue with the next step.
- Enter the route set for the SSP point code by issuing one of more `ent-rte` commands.

(For detailed information about using the `ent-rte` command, refer to “Adding a Route” in the chapter “SS7 Configuration” in the *Database Administration Manual - SS7* manual.)

## 1285 - LSS: No SCCP CGPA SSN

This message indicates that the LSS (local subsystem) received an SCCP message in which the subsystem number (SSN) for the calling party (CGPA) is missing.

### Example

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1285 CARD 1103,A1 INFO LSS: No SCCP CGPA SSN
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

### Legend

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

No action is necessary.

## 1286 - LSS: Invalid INAP/CAMEL digits length

This message indicates that the LSS (local subsystem) received an INAP message in which the Called Party Number parameter length is invalid.

### Example

```
RLGHNCXA21W 07-12-18 18:59:23 EST EAGLE 37.6.0
0101.1286 CARD 1103,A1 INFO LSS: Invalid INAP/CAMEL digits length
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
```

```
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary. The querying node should be modified to generate less than 22 digits in the parameter.

**1287 - LSS: Unsupported ACN Object ID len**

This message indicates that the LSS (local subsystem) received a TCAP message in which the length of the Application Context Name's Object Identifier is unsupported.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1287 CARD 1103,A1 INFO LSS: Unsupported ACN Object ID len
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                              |
|-------------|------------------------------|
| <b>ADDR</b> | Address                      |
| <b>AI</b>   | Address Indicator            |
| <b>CGPA</b> | Calling party address        |
| <b>CDPA</b> | Called party address         |
| <b>DATA</b> | Hex dump of TCAP part of MSU |
| <b>DPC</b>  | Destination point code       |

|            |                                        |
|------------|----------------------------------------|
| <b>LSN</b> | Linkset name. The name must be unique. |
| <b>OPC</b> | Origination point code                 |
| <b>PC</b>  | Point code                             |
| <b>SIO</b> | Service information octet              |
| <b>SSN</b> | Subsystem number                       |
| <b>TT</b>  | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1288 - LSS: Unsupported operation code

This message indicates that the LSS (local subsystem) received a TCAP message in which the operation code is unsupported.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1288 CARD 1103,A1 INFO LSS: Unsupported operation code
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1289 - LSS: No parameter sequence**

This message indicates that the LSS (local subsystem) received a TCAP message that has a single parameter or a parameter set instead of the expected parameter sequence.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1289 CARD 1103,A1 INFO LSS: No parameter sequence
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1290 - LSS: No INAP ServiceKey parameter**

This message indicates that the LSS (local subsystem) received an INAP message that does not contain the Service Key parameter.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1290 CARD 1103,A1 INFO LSS: No INAP ServiceKey parameter
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1291 - LSS: No INAP/CAP CalledPartyNumber param

This message indicates that the LSS (local subsystem) received an INAP message that does not contain an Called Party Number parameter.

**Example**

```

RLGHNCXA21W 07-12-18 18:59:23 EST EAGLE 37.6.0
 0101.1286   CARD 1103,A1  INFO      LSS: No INAP/CAP CalledPartyNumber param
           SIO=03   OPC=001-001-001      DPC=002-002-002
           CDPA: AI=52  SSN=005  TT=250
                ADDR=ABCDEF1234567890ABCDE
           CGPA: AI=43  PC=001-001-001      SSN=002
           LSN=A1234567

```

*Legend*

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |

|            |                           |
|------------|---------------------------|
| <b>SIO</b> | Service information octet |
| <b>SSN</b> | Subsystem number          |
| <b>TT</b>  | Translation type          |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

## 1292 - LSS: Parameters out of sequence

This message indicates that the LSS (local subsystem) received a TCAP message in which the mandatory and conditional parameters are not in the correct sequence.

**Example**

```
RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1292 CARD 1103,A1 INFO LSS: Parameters out of sequence
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567
```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

## 1293 - LSS: Invalid num of digits in INAP CdPN

This message indicates that the LSS (local subsystem) received an INAP message containing an invalid number of digits in the Called Party Number (CdPN) parameter.

**Example**

```

RLGHNCXA21W 99-12-18 18:59:23 EST EAGLE 31.3.0
0101.1293 CARD 1103,A1 INFO LSS: Invalid num of digits in INAP CdPN
SIO=03 OPC=001-001-001 DPC=002-002-002
CDPA: AI=52 SSN=005 TT=250
ADDR=ABCDEF1234567890ABCDE
CGPA: AI=43 PC=001-001-001 SSN=002
LSN=A1234567

```

**Legend**

|             |                                        |
|-------------|----------------------------------------|
| <b>ADDR</b> | Address                                |
| <b>AI</b>   | Address Indicator                      |
| <b>CGPA</b> | Calling party address                  |
| <b>CDPA</b> | Called party address                   |
| <b>DATA</b> | Hex dump of TCAP part of MSU           |
| <b>DPC</b>  | Destination point code                 |
| <b>LSN</b>  | Linkset name. The name must be unique. |
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code                             |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1294 - Invalid digits in MAP MSISDN parameter**

This message indicates that no valid digits were found in the MAP MSISDN parameter.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1294 CARD 1103,A INFO Invalid digits in MAP MSISDN parameter
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1294 CARD 1103,A INFO Invalid digits in MAP MSISDN parameter
          SIO=03 OPC=001-001-001 DPC=002-002-002
          SCCP MSG TYPE=04
          GTT on CdPA used MOSMSGTA=9193802053
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 203 46
          Report Date:02-07-21 Time:16:20:19

```

### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>gti</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

Change the message to have valid digits (digits length greater than 0) in the **MSISDN** parameter.

**1295 - Translation PC is EAGLE 5 ISS's**

This message indicates that the point code translation is invalid because it is one the EAGLE 5 ISS's own point codes.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1295 CARD 1103,A INFO Translation PC is EAGLE 5 ISS's
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1295 CARD 1103,A INFO Translation PC is EAGLE 5 ISS's
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

**Legend**

|               |                             |
|---------------|-----------------------------|
| <b>add</b>    | Address                     |
| <b>CDPA</b>   | Called party address        |
| <b>CGPA</b>   | Calling party address       |
| <b>GTI</b>    | Global title indicator      |
| <b>GTTSET</b> | GTT Set Index               |
| <b>LSN</b>    | Linkset name                |
| <b>NAI</b>    | Nature of address indicator |
| <b>NI</b>     | Network indicator value     |
| <b>NP</b>     | Numbering plan              |
| <b>PC</b>     | Point code                  |
| <b>PCI</b>    | Point code indicator        |

|               |                            |
|---------------|----------------------------|
| RI            | Routing indicator          |
| SSN           | Subsystem number           |
| SSNI          | Subsystem number indicator |
| TT            | Translation type           |
| TRANSLATED PC | Translated point code      |
| TRANSLATED SS | Translated subsystem       |

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Change the translation point code for the entry to a non-Eagle's point code.

Provision the entity data from the EPAP/ELAP. Refer to the *EPAP Administration Manual* or the *ELAP Administration and LNP Feature Activation*, and see the topic "Manage Network Entities" for details about changing this entity data.

**1296 - Translation PC type is ANSI**

This message indicates that the point code translation is invalid because it is an ANSI point code.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1296 CARD 1103,A INFO Translation PC type is ANSI
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1296 CARD 1103,A INFO Translation PC type is ANSI
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004

```

```
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19
```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Change the translation point code type to a non-ANSI type.

Provision the point code type from the EPAP. Refer to the *EPAP Administration Manual* and see the topic “Manage Network Entities” for details about changing this entity data.

**1297 - Invalid prefix/suffix digit length**

This message indicates that the attempted digit action of prefixing or suffixing the entity ID is invalid because the combined length of the entity ID and GT digits is greater than 21 digits.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```
RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1297 CARD 1103,A INFO Invalid prefix/suffix digit length
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
```

```

PC=001-001-001      SSN=004
LSN=ABCD123  GTTSET=3 203 46
Report Date:02-07-21  Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST  EAGLE 37.5.0
0018.1297   CARD 1103,A      INFO   Invalid prefix/suffix digit length
          SIO=03   OPC=001-001-001      DPC=002-002-002
          SCCP MSG TYPE=04
          GTT on CdPA used MOSMSGTA=9193802053
          CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                  TT=250 NP=04  NAI=010  ADDR=123456789012345678901
                  PC=003-003-003      SSN=005
          CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                  TT=100 NP=07  NAI=012  ADDR=012345678901234567890
                  PC=001-001-001      SSN=004
          LSN=ABCD123  GTTSET=3 203 46
          Report Date:02-07-21  Time:16:20:19

```

### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

Change the attempted digit action or decrease the length of the entity ID or the GT digits to a length of 21 digits or less.

Provision the digit action or the entity ID length from the EPAP. Refer to the *EPAP Administration Manual* for details.

### 1301 - SECMTPMATE - rcvd mate PC on non C-link

This message indicates the Eagle received a MTP message that failed the mate SID verification. The message was discarded.

#### Example

```
RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1301 CARD 1205,A INFO SECMTPMATE - rcvd mate PC on non C-link
SIO=0a OPC=003-247-000 DPC=002-000-000
DATA=12 34 56 78 90 12 34 56 78 90 12 34
56 78 90 12 34 56 78 90 12 34 56 78
SR=scrib LSN=A1234567
```

#### Legend

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |
| <b>SR</b>   | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1302 - SECMTPSID - rcvd MSU with OPC = SID

This message indicates the Eagle received a MTP message that failed the self SID verification. The message was discarded.

#### Example

```
RLGHNCXA21W 00-04-18 18:59:58 EST EAGLE 31.3.0
0105.1302 CARD 1205,A INFO SECMTPSID - rcvd MSU with OPC = SID
SIO=0a OPC=003-247-000 DPC=002-000-000
DATA=12 34 56 78 90 12 34 56 78 90 12 34
56 78 90 12 34 56 78 90 12 34 56 78
SR=scrib LSN=A1234567
```

#### Legend

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |

**SR** Screening reference name

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1303 - SECMTPSNM - no rte to OPC/AFTPC

This message indicates the Eagle received a MTP network management message that failed the MTP Network Management Message OPC Verification. The message was discarded.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1303 CARD 1105,B INFO SECMTPSNM - no rte to OPC/AFTPC
SIO=0a OPC=003-243-000 DPC=000-024-000
H0H1=41 AFTPC=099-099-003
SR=osp3 LSN=A1234567
```

**Legend**

|              |                                                      |
|--------------|------------------------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages)              |
| <b>DATA</b>  | Information from the upper layers of SCCP management |
| <b>DPC</b>   | Destination point code                               |
| <b>H0H1</b>  | H0/H1 heading code                                   |
| <b>LSN</b>   | Linkset name. The name must be unique.               |
| <b>OPC</b>   | Origination point code                               |
| <b>SIO</b>   | Service information octet                            |
| <b>SR</b>    | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1304 - SECSCCPSCMG - no rte to AFTPC

This message indicates the Eagle received a MTP network management message that failed the SCMG AFTPC Verification. The message was discarded.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:30 EST EAGLE 31.3.0
0102.1304 CARD 1205,B INFO SECSCCPSCMG - no rte to AFTPC
SIO=03 OPC=003-245-000 DPC=001-004-000
SCMG: TYPE=000 AFTPC=003-003-003
MULT=000 AFTSS=005
SR=scrib LSN=A1234567
```

**Legend**

|              |                                         |
|--------------|-----------------------------------------|
| <b>AFTPC</b> | Affected point code (for SCCP messages) |
|--------------|-----------------------------------------|

|              |                                                           |
|--------------|-----------------------------------------------------------|
| <b>AFTSS</b> | Affected subsystem (identifies the subsystem that failed) |
| <b>DPC</b>   | Destination point code                                    |
| <b>LSN</b>   | Linkset name. The name must be unique.                    |
| <b>MULT</b>  | SCCP management message multiplicity indicator            |
| <b>OPC</b>   | Origination point code                                    |
| <b>SCMG</b>  | SCCP management message                                   |
| <b>SIO</b>   | Service information octet                                 |
| <b>SR</b>    | Screening reference name                                  |
| <b>TYPE</b>  | SCCP management message type                              |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1305 - MTP rcvd UPU - User SCCP, Cause invalid

This message is generated for a UPU message for a SCCP user when the unavailability cause indicates a SCCP translation exists for a node that does not have a SCCP user part.

**Example**

```
RLGHNCXA21W 00-02-07 11:02:30 EST EAGLE 35.0.0
0100.1305 CARD 1201,A INFO MTP rcvd UPU - user SCCP, Cause invalid
SIO=03 OPC=003-232-000 DPC=001-004-000
AFTPC=004-000-001 UPU=03 UNAVAIL CAUSE=001
LSN=A1234567
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1306 - GSMOPTS: EIR Global Response is ON

The EIR Global Response Type is on. The EIR Global Response Type is set by the `chg-gsmopts` command and the `eirgrsp` parameter.

The Global Response Type is used to override the response that is returned to the MSC (Mobile Switching Center). The default value is OFF. When this parameter is set to OFF, the normal list logic is applied to the IMEI. If the Global Response Type is set to a value other than OFF, there is no list logic processing, and the response corresponding to the `eirgrsp` value is sent to the MSC.

For more information about `eirgrsp`, refer to the `chg-gsmopts` command in the *Commands Manual*.

**Example**

```
RLGHNCXA21W 03-08-18 19:09:14 EST EAGLE 31.3.0
0140.1306 CARD 1201 INFO GSMOPTS: EIR Global Response is ON
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No corrective action is required.

### 1307 - GSMOPTS: EIR Global Response is OFF

The EIR Global Response Type is off. The EIR Global Response Type is set by the `chg-gsmopts` command and the `eirgrsp` parameter.

The Global Response Type is used to override the response that is returned to the MSC (Mobile Switching Center). The default value is OFF. When this parameter is set to OFF, the normal list logic is applied to the IMEI. If the Global Response Type is set to a value other than OFF, there is no list logic processing, and the response corresponding to the `eirgrsp` value is sent to the MSC.

For more information about `eirgrsp`, refer to the `chg-gsmopts` command in the *Commands Manual*.

#### Example

```
RLGHNCXA21W 03-08-18 19:09:14 EST EAGLE 31.3.0  
0140.1307 CARD 1201 INFO GSMOPTS: EIR Global Response is OFF
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No corrective action is required.

### 1308 - Updates inhibited: Target-Cell CRC Fail

This message appears if the new source-cell and the target-cell checksums do not match. This message, similar to UIM 1239, but including the table id, shall be issued by the Eagle User Interface (UI) for each event.

#### Example

```
station1234 96-08-01 16:28:08 EST EAGLE 34.0.0  
1234.1308 SYSTEM INFO Updates inhibited:Target-Cell CRC Fail  
CARD=1107 TABLE=50 OFFSET=XXXX TRGT CRC=1423697
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This is an automatic process and no action is necessary.

### 1309 - Updates inhibited: Source-Cell CRC Fail

If the source cell fails validation this message, similar to UIM 1239, but including the table ID, shall be issued by the Eagle User Interface (UI) for each event.

#### Example

```
station1234 96-08-01 16:28:08 EST EAGLE 34.0.0  
1234.1309 SYSTEM INFO Updates inhibited:Source-Cell CRC Fail  
CARD=1107 TABLE=50 OFFSET=XXXX
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

This is an automatic process and no action is necessary.

### 1310 - System Meas. Limit exceeded for LRN

This UIM is issued if the Measurements Platform is not enabled and if the number of provisioned LRNs exceeds 100,000. When the limit of 100,000 is exceeded, this UIM is notification that the LNP LRN measurements report will be truncated, and additional LRN measurements will not be collected or reported.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.3.0  
0140.1310 CARD 1201 INFO System Meas. Limit exceeded for LRN
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

You have two options if this UIM appears:

- Install the Measurements Platform to increase the reporting limits, or
- If you have any unused LRN entries, you can remove them such that the number of provisioned LRNs does not exceed the limit of 100,000.

### 1311 - System Meas. Limit exceeded for NPANXX

This UIM is issued if the Measurements Platform is not enabled and if the number of provisioned NPANXXs exceeds 150,000. When the limit of 150,000 is exceeded, this UIM is notification that the LNP NPANXX measurements report will be truncated, and additional NPANXX measurements will not be collected or reported.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.3.0  
0140.1311 CARD 1201 INFO System Meas. limit exceeded for NPANXX
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

You have two options if this UIM appears:

- Install the Measurements Platform to increase the reporting limits, or
- If you have any unused NPANXX entries, you can remove them such that the number of provisioned NPANXXs does not exceed the limit of 150,000.

### 1312 - LSS: Interrogation Type missing

This UIM occurs when the Interrogation type is missing from the SRI.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 33.2.0  
0140.1312 Application Subsystem 1201 INFO LSS: Interrogation Type missing
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Modify the SRI to include the Interrogation Type parameter.

### 1313 - LSS: Invalid Interrogation Type

This UIM occurs when the SRI Interrogation Type is not valid for NT Number Translation.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 33.2.0  
0140.1313 Application Subsystem 1201 INFO LSS: Invalid Interrogation Type
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Set the Interrogation Type to 30 for NP Number Translation queries.

### 1314 - LSS: MSISDN missing

This UIM occurs when the SRI does not contain MSISDN parameter.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.3.0  
0140.1314 Application Subsystem 1201 INFO LSS: MSISDN missing
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Modify the SRI to include the MSISDN parameter.

### 1315 - ICNP: Response PC prohibited

This UIM occurs when the OPC of the IAM for processing is not accessible.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.3.0  
0140.1315 CARD 1201 INFO ICNP: Response PC prohibited
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

If this UIM appears, take these actions:

1. Check the status of the point code via `rept-stat-dstn`.
2. Perform provisioning and maintenance activities to make the point code allowed.

### 1316 - ICNP: Invalid Message received

This UIM occurs when an unexpected ISUP message is received.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 33.2.0  
0140.1316 CARD 1201 INFO ICNP: Invalid Message received
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Modify the originator of the message to send valid ISUP messages for this feature (IAM, SAM, REL, RLC) only.

### 1317 - ICNP: Response PC unknown

This UIM occurs when the OPC of the IAM for processing is not known..

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 33.2.0  
0140.1317 CARD 1201 INFO ICNP: Response PC unknown
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

If this UIM appears, take these actions:

- Check the point code using the `rtrv-dstn` command.
- Perform provisioning activities to make the point code allowed.

### 1318 - ICNP: OPC/DPC correlation problem

This UIM occurs when the DPC of the IAM is not the True or Secondary Point Code assigned to the OPC in the routing table.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 33.2.0  
0140.1318 CARD 1201 INFO ICNP: OPC/DPC correlation problem
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Make sure that the OPC is using the True or Secondary Point code assigned to it in the routing table as the DPC of the IAM.

### 1319 - ICNP: IDCA not reachable

This UIM when the required IDCA application is not currently reachable.

#### Example

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 31.3.0  
0140.1319 CARD 1201 INFO ICNP: IDCA is not reachable
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

If this UIM appears, take these actions:

- Bring the IDCA application online.
- Verify the connection between the EAGLE and IDCA.

### 1320 - FPT value unprovisioned for frame

This UIM is periodically raised at hourly intervals, starting at the system initialization time, for all the provisioned frames if the Frame Power Threshold value is not provisioned for that frame.

**Example**

```
RLGHNCXA21W 00-04-18 19:05:43 EST EAGLE 35.0  
0021.1320 CARD 1113 INFO FTP value unprovisioned for frame CF00
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Verify that the Frame Power Threshold value is not configured for the provisioned frame for which the UIM is generated by using the following command:

```
rtrv-frm-pwr
```

2. Configure the appropriate Frame Power Threshold value for the frame using the following command:

```
ent-frm-pwr
```

Otherwise, contact the [Customer Care Center](#) about the generated UIM.

**1321 - Eagle RTDB Birthdate Mismatch**

This message appears if the EAGLE 5 ISS connects to an ELAP and the birthdates do not match between the RTDB on the ELAP and the RTDB on the EAGLE 5 ISS.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 35.0.0  
0008.1321 SYSTEM INFO Eagle RTDB Birthdate Mismatch
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the [Customer Care Center](#).

**1322 - Eagle RTDB Levels Invalid**

This message appears if the EAGLE 5 ISS connects to an ELAP and the ELAP's RTDB db-level is less-than the EAGLE 5 ISS's RTDB db-level.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 35.0.0  
0008.1322 SYSTEM INFO Eagle RTDB Levels Invalid
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the [Customer Care Center](#).

**1323 - Eagle/Elap TN Quantity Mismatch**

This message appears if the EAGLE 5 ISS connects to an ELAP that has a greater number of TNs provisioned than the EAGLE 5 ISS's quantity keys allow.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 35.0.0  
0008.1323 SYSTEM INFO Eagle/Elap TN Quantity Mismatch
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the [Customer Care Center](#).

### 1324 - Eagle/Elap NPANXX Quantity Mismatch

This message appears if the EAGLE 5 ISS connects to an ELAP that has a greater number of NPANXXs provisioned than the EAGLE 5 ISS's quantity keys allow.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 35.0.0  
0008.1324 SYSTEM INFO Eagle/Elap NPANXX Quantity Mismatch
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the [Customer Care Center](#).

### 1325 - Eagle/Elap LRN Quantity Mismatch

This message appears if the EAGLE 5 ISS connects to an ELAP that has a greater number of LRN s provisioned than the EAGLE 5 ISS's quantity keys allow.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 35.0.0  
0008.1325 SYSTEM INFO Eagle/Elap LRN Quantity Mismatch
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the [Customer Care Center](#).

### 1326 - Eagle RTDB Depth Alert

RTDB data is stored as inverse tree structures the trees have a maximum depth allowed. This alarm indicates that the maximum depth has been reached for a tree. If the alarm was initiated during a data update, the update will continually fail until there is manual intervention.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 35.0.0  
0008.1326 SYSTEM INFO Eagle RTDB Depth Alert
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact the [Customer Care Center](#).

### 1330 - Mismatched UA Routing Context

This message is issued in the following scenarios:

1. If routing context is present in a M3UA Data message received by the EAGLE 5 ISS, and no routing key for the receiving M3UA association contains a matching routing context value.

2. If routing context is absent in a M3UA Data message received by the EAGLE 5 ISS, and the receiving M3UA association's application server is referenced by a routing key containing routing context.
3. If routing context is present in a M3UA ASP-Active or ASP-Inactive or DAUD message received by the EAGLE 5 ISS, and no routing key for the receiving M3UA association contains a matching routing context value, then a UIM will be generated.
4. If routing context is present in a SUA message received by the EAGLE 5 ISS, and no routing key for the receiving SUA association contains a matching routing context value.

### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
3409.1330 CARD 1305,A INFO Mismatched UA Routing Context
ANAME = m3ua_assoc_0003 M3UA RC=3
```

### Legend

**ANAME** The name of the M3UA or SUA Association. This is followed by the user adapter type (M3UA or SUA) and the value of the Routing Context received in the message. If the Routing Context is absent from the message, RC will be displayed as "none."

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

1. The use of Routing Context in the Eagle Routing Key configuration and the use of the Routing Context by the far-end Application Server should be made to match so that they are either both using Routing Context –OR– they are both not using Routing Context.
2. Contact the [Customer Care Center](#).

## 1331 - IP Route Table Entry Conflict

A conflict exists between user configured static IP routes and dynamically added routes. (The Integrate Message Feeder application monitoring dynamically creates host specific IP routes to an IMF VIP address.) There are two scenarios in which such a conflict can result:

1. If an Integrated Message Feeder application receives a service accept message and attempts to add a host specific IP route for the IP address received in the service accept message and there is an user configured static IP route (entered by `ent-ip-rte` EAGLE 5 ISS command) whose destination is the same IP address, then the route is not added and the UIM is sent indicating the route and result.
2. If a user enters a host specific IP route using the `ent-ip-rte` command and there currently exists a dynamically added route with the same destination IP address, then the dynamic route is deleted, the static route is added, and this UIM indicating the result is generated.

### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0003.1331 CARD 1213 INFO IP Route Table Entry Conflict
Dynamic IP Route Add Fail
Destination = 172.130.155.110
Gateway = 172.120.154.111
Mask = 255.255.255.255
Report "Date:02-02-21 Time:02:07:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Resolve the IP Address conflict.

One must either change the Integrated Message Feeder application VIP address or delete the static IP address using the following command:

```
dlt-ip-rte
```

**1332 - Invalid Initial M2PA FSN Received**

The Eagle received an initial M2PA DATA message with an invalid FSN (Forward Sequence Number). The expected FSN in M2PA for the first DATA message received after link alignment is 0 for M2PA RFC. Older versions of M2PA (before Draft 9) used an initial FSN of 1. This UIM indicates that the two ends of the link have mismatched configurations.

- Eagle versions prior to 34.3 support M2PA Draft 6 but do not support M2PA RFC.
- If both ends of the M2PA association are on Eagle release 34.3 or later, verify that both ends have the VER parameter set to match on the M2PA association (VER=D6 or VER=M2PA must be the same on both ends).
- If one end of the M2PA association is on an Eagle release prior to 34.3 and the other is 34.3 or greater, verify that the association VER parameter in the later release is set to D6 for backward compatibility.

**Example**

```
RLGHNCXA21W 00-04-18 19:09:14 EST EAGLE 34.3.0
5781.1332 CARD 1301,A INFO Invalid Initial M2PA FSN Received
```

**Legend**

|             |                                               |
|-------------|-----------------------------------------------|
| <b>FSN</b>  | Forward Sequence Number                       |
| <b>M2PA</b> | SS7 MTP2 - User Peer-to-Peer Adaptation Layer |

**Alarm Level:** No alarm condition. The message is informational only. However, the link will not stay aligned and a link alarm will be present.

**Recovery**

1. To change the M2PA version used by the signaling link at the Eagle perform the following commands:
  - a) Use the `dact-slk:loc=xxxx:link=yy` command to deactivate the signaling link.
  - b) Use the `chg-assoc:open=no` command to close the M2PA association used by the signaling link.
  - c) Use the `chg-assoc:ver=<d6/rfc>` command to change the M2PA version on the association used by the signaling link to match the configured M2PA version of the M2PA peer.
  - d) Use the `chg-assoc:open=yes` command to activate the M2PA association used by the signaling link.
  - e) Activate the signaling using the `act-slk:loc=xxxx:link=yy` command.
2. Otherwise change the M2PA version at the M2PA peer to match the version configured for the signaling link/association at the Eagle.
3. If the fault is not cleared, contact the [Customer Care Center](#).

### 1333 - UA RCVD MSG DISCARDED

When processing a received PDU at the UA L2 layer, various errors can be detected which cause the MSU to be pegged and discarded. The SG responds to a number of these MSU's with error messages and transmits them to the customer. Some scenarios exist where a received PDU causes an error to be pegged, the message to be discarded, and the SG to not respond with an error message. A new UIM is issued when a PDU excluding UA ERROR messages is received at the UA L2 layer and results in the SG discarding the message plus pegging an error count. The generation of this UIM is paced (every 30 seconds), and in situations where multiple messages are discarded within a 30 second window of time, a UIM is only generated for the first message discarded.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 38.0.0
0003.1333 CARD 1305,A INFO UA RCVD MSG DISCARDED
IP CONNECTION NAME=LONGCONNECTNAME ADPTR=M3UA
REASON=Large MSU for IP Sig Not Supported
SIO=0D OPC=1-1-1 DPC=2-2-2
Report Date:yy-mm-dd Time:hh:mm:ss
    
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. The following table summarizes why the UIM was issued.

The "reason" text in the UIM identifies why the UIM was displayed. Look at the reason and take action based on that field. Most of the time, to correct the issue, the customer needs to stop issuing the message. The UIM's diagnostic field usually indicates which message was received.

**Table 14: SG Received Messages Discarded**

| REASON MSG DISCARDED AND PEGGED                                                                | UIM 'REASON' TEXT                           | UIM 'DIAGNOSTIC' TEXT                                                                          |
|------------------------------------------------------------------------------------------------|---------------------------------------------|------------------------------------------------------------------------------------------------|
| PDU received with invalid version                                                              | Invalid Version (Error Code=0x01)           | <msg rcvd> Rcvd;<br>Version=<version value rcvd><br><br>Ex. ASP-Inactive Rcvd;<br>Version=0x02 |
| 1. PDU has unsupported class<br>3. PDU received was SUA<br>CLDT/CLDR on an M3UA<br>Association | Unsupported Message Class (Error Code=0x03) | Class=<Message Class Value>;<br>Type=<Message Type Value><br>Ex: Class=0x09; Type=0x01         |
| PDU has unsupported type                                                                       | Unsupported Message Type (Error Code=0x04)  | Type=<Msg Type Value >;<br>Class=<Message Class Value ><br><br>Ex: Type=0x15; Class=0x02       |
| ASP-ACTIVE contains an unsupported traffic mode Type.                                          | Unsupported Traffic Mode (Error Code=0x05)  | <MSG> Rcvd; Mode=<traffic mode received >                                                      |

| REASON MSG DISCARDED AND PEGGED                                                                                                                                                                                                                                                                                                         | UIM 'REASON' TEXT                             | UIM 'DIAGNOSTIC' TEXT                                                                                                                                                                                                                                                                 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                                                                         |                                               | Ex : ASP-Active Rcvd;<br>Mode=0x03                                                                                                                                                                                                                                                    |
| <p>1. PDU received was DAVA/DUNA/DRST/DUPU in the ASP-Inactive/ASP-Active States(end nodes shouldn't generate these)</p> <p>2. ASP-UP received while in ASP-ACTIVE state</p> <p>3. ASP-ACTIVE received while in ASP-DOWN state</p>                                                                                                      | Unexpected Message (Error Code=0x06)          | <p>1. DUNA Msg Rcvd</p> <p>2. DAVA Msg Rcvd</p> <p>3. DRST Msg Rcvd</p> <p>4. DUPU Msg Rcvd</p> <p>5. ASP-UP Rcvd while in ASP-Act State</p> <p>6. ASP-Act Rcvd while in ASP-Down State</p>                                                                                           |
| <p>1. PDU could not be decoded or invalid length.</p> <p>2. ASP-UP-ACK/ASP-DOWN-ACK/ASPACTIVEACK/ASPINACTIVEACK received in the ASP-Inactive/ASP-Active States while in server mode (not client)</p> <p>3. ASP-INACTIVE-ACK received while in client mode and in ASP-ACTIVE state</p> <p>4. DATA contains multiple routing contexts</p> | Protocol Error (Error Code=0x07)              | <p>1. &lt;Message&gt; Decode Failed</p> <p>2. &lt;Message&gt; Encode Failed</p> <p>3. &lt;Message&gt; Length Invalid</p> <p>4. ASP-UP-Ack Rcvd</p> <p>5. ASP-Down-Ack Rcvd</p> <p>6. ASP-Active-Ack Rcvd</p> <p>7. ASP-Inactive-Ack Rcvd</p> <p>8. M3UA to MTP3 Conversion Failed</p> |
| ASP-UP received on a connection this is Deactivated or Blocked.                                                                                                                                                                                                                                                                         | Refused Management Blocking (Error Code=0x0d) | ASP-Active Rcvd when SLK OOS-MT-DSBLD                                                                                                                                                                                                                                                 |
| Sent if a UA Message is received with an invalid parameter value.                                                                                                                                                                                                                                                                       | Invalid Parameter Value (Error Code=0x11)     | <p>&lt;msg rcvd&gt; Rcvd;<br/>Value=&lt;parameter value rcvd &gt;</p> <p>Ex. ASP-Inactive Rcvd;<br/>Value=0x00000009</p>                                                                                                                                                              |
| PDU has fixed length parameters of incorrect size                                                                                                                                                                                                                                                                                       | Parameter Field Error (Error Code=0x12)       | <p>&lt;msg rcvd&gt; Rcvd;<br/>Length=&lt;invalid parameter length &gt;</p>                                                                                                                                                                                                            |

| REASON MSG DISCARDED AND PEGGED                                                                                                                                                                                                       | UIM 'REASON' TEXT                            | UIM 'DIAGNOSTIC' TEXT                                                                                                                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                       |                                              | Ex. ASP-Inactive Rcvd;<br>Length=0x0200                                                                                                                                                                                                               |
| Sent if a UA message received contains an invalid parameter.                                                                                                                                                                          | Unexpected Parameter (Error Code=0x13)       | <msg rcvd> Rcvd; Parm Tag=<parameter tag rcvd ><br>Ex. DATA Rcvd; Parm Tag=0x0500                                                                                                                                                                     |
| Invalid Network Appearance value received in a M3UA message                                                                                                                                                                           | Invalid Network Appearance (Error Code=0x15) | <Msg Type> Rcvd; NA=<NA value rcvd ><br>Ex: DAUD Rcvd;<br>NA=0x00000011                                                                                                                                                                               |
| 1. PDU is missing one or more mandatory parameters<br>2. DATA contains no routing context and the association the PDU was received on is configured with more than 1 routing context                                                  | Missing Parameter (Error Code=0x16)          | 1. <Msg Type> Rcvd; Missing Tag=<tag value ><br>2. Hdr Len Invalid                                                                                                                                                                                    |
| 1. ASP-ACTIVE received with routing context but no routing key(s) are provisioned for linkset<br>2. PDU contains one or more routing contexts that could not be matched to one associated with the connection the PDU was received on | Invalid Routing Context (Error Code=0x19)    | For this error code, use existing UIM "Mismatched UA Routing Context" only if the message is still processed. If the message is discarded, issue UIM format 62.<br><br><msg rcvd> Rcvd; RC=<routing context value><br>Ex: DAUD Rcvd;<br>RC=0x00000008 |
| DATA received while in the ASP-Inactive State (server mode)                                                                                                                                                                           | Invalid ASP State                            | DATA Rcvd while in ASP-Inact State                                                                                                                                                                                                                    |
| A message was discarded and there is no error code.                                                                                                                                                                                   | No ERR Received                              | Reason Unknown                                                                                                                                                                                                                                        |

2. Otherwise change the M2PA version at the M2PA peer to match the version configured for the signaling link/association at the Eagle.
3. If the fault is not cleared contact the [Customer Care Center](#).

### 1334 - UA TX MSG DISCARDED

The generation of this UIM is paced (every 30 seconds), and in situations where multiple messages are discarded within a 30-second window of time, a UIM is only generated for the first transmitted message that is discarded.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 37.0.0
0003.1334 CARD 1305,A INFO UA TX MSG DISCARDED
IP CONNECTION NAME=LONGCONNECTNAME ADPTR=M3UA
REASON=M3UA Conversion Error
SIO=0D OPC=1-1-1 DPC=2-2-2
Report Date:yy-mm-dd Time:hh:mm:ss
    
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Correct the problem based on the “reason” text displayed.

The reasons listed in this UIM cause a discard in the transmit path.

**Table 15: SG Messages Discarded in the Transmit Path**

| UIM 'REASON' TEXT     | UIM SPECIFIC TEXT              |
|-----------------------|--------------------------------|
| M3UA Conversion Error | MTP3 to M3UA Conversion Failed |

### 1335 - Table Information

An update to the SCCP contained an invalid table identifier.

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0003.1335 CARD 1105 INFO Table Information
Table 4294967296 Invalid Table ID
Report Date:02-07-21 Time:16:20:19
    
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

### 1336 - UA ERROR MSG RECEIVED

This UIM is issued for message discards in the transmit path. The generation of this UIM is paced (every 30 seconds), and in situations where multiple messages are discarded within a 30-second window of time, a UIM is only generated for the first transmitted message that was discarded.

This UIM is being displayed because the customer is sending an error message to the SG. The following is a list of all the possible error codes that can appear in the UIM for received UA ERROR messages. Each one has the error code appended in parenthesis.

- Invalid Version (0x01)

- Unsupported Message Class (0x03)
- Unsupported Message Type (0x04)
- Unsupported Traffic Mode (0x05)
- Unexpected Message (0x06)
- Protocol Error (0x07)
- Invalid Stream Identifier (0x09)
- Refused Management Blocking (0x0d)
- ASP Identifier Required (0x0e)
- Invalid ASP Identifier (0x0f)
- Invalid Parameter Value (0x11)
- Parameter Field Error (0x12)
- Unexpected Parameter (0x13)
- Destination Status Unknown (0x14)
- Invalid Network Appearance (0x15)
- Missing Parameter (0x16)
- Invalid Routing Context (0x19)
- No Configured AS for ASP (0x1a)
- Subsystem Status Unknown (0x1b)
- Invalid Loadsharing Label (0x1c)

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 38.0.0
0003.1336   CARD 1305,A   INFO   UA ERROR MSG RECEIVED
           IP CONNECTION NAME=association1 ADPTR=M3UA
           ERROR CODE=Missing Parameter (0x16)
           Report Date:02-07-21 Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact far end node and investigate reason for error.

**1337 - UA HEARTBEAT TIMEOUT**

If T(beat ack) expires before a Heartbeat Ack message is received from the customer, the association is torn down. A new UIM is issued when the association is torn down and the existing format I53 is used for this UIM. The generation of this UIM is paced (every 30 seconds).

**Example**

```

RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 35.0.0
0003.1337 CARD 1305,A INFO UA HEARTBEAT TIMEOUT
ANAME = LONGASSOCNAME1 M3UA

```

**Legend**

**ANAME** Long Association Name

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Reestablish the connection.

If this UIM was displayed on the screen, then the connection was torn down.

2. If this scenario keeps repeating after reestablishing a connection, then there is a problem with the connection and that will need to be investigated.

**1338 - SCCP did not route - no PC in CgPA**

GTT on CgPA PC is required, but CgPA PC is not present in the MSU.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1338 CARD 1103,A INFO SCCP did not route - no PC in CgPA
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1338 CARD 1103,A INFO SCCP did not route - no PC in CgPA
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
            GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                        |
|-----------------|------------------------|
| <b>ADDR</b>     | Address                |
| <b>CDPA</b>     | Called party address   |
| <b>CGPA</b>     | Calling party address  |
| <b>DPC</b>      | Destination point code |
| <b>GTI</b>      | Global title indicator |
| <b>LSN</b>      | Linkset name           |
| <b>MSG TYPE</b> | Message type           |

|      |                             |
|------|-----------------------------|
| NAI  | Nature of address indicator |
| NI   | Network indicator value     |
| NP   | Numbering plan              |
| OPC  | Originating point code      |
| PC   | Point code                  |
| PCI  | Point code indicator        |
| RI   | Routing indicator           |
| SIO  | Service information octet   |
| SSN  | Subsystem number            |
| SSNI | Subsystem number indicator  |
| TT   | Translation type            |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Check translations on the originating switch to determine the trouble.

### 1339 - SCCP did not route - no dflt Clg PC Set

GTT on CgPA is required, CgPA GTI=0, so GTT on CgPA PC is attempted, but the default CgPA PC set in the SCCPOPTS table is not provisioned. This indicates that Enhanced GTT was attempted, but the GTT selectors lookup failed.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1339 CARD 1103,A INFO SCCP did not route - no dflt Clg PC Set
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1339 CARD 1103,A INFO SCCP did not route - no dflt Clg PC Set
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1

```

```

TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                             |
|-----------------|-----------------------------|
| <b>ADDR</b>     | Address                     |
| <b>CDPA</b>     | Called party address        |
| <b>CGPA</b>     | Calling party address       |
| <b>DPC</b>      | Destination point code      |
| <b>GTI</b>      | Global title indicator      |
| <b>LSN</b>      | Linkset name                |
| <b>MSG TYPE</b> | Message type                |
| <b>NAI</b>      | Nature of address indicator |
| <b>NI</b>       | Network indicator value     |
| <b>NP</b>       | Numbering plan              |
| <b>OPC</b>      | Originating point code      |
| <b>PC</b>       | Point code                  |
| <b>PCI</b>      | Point code indicator        |
| <b>RI</b>       | Routing indicator           |
| <b>SIO</b>      | Service information octet   |
| <b>SSN</b>      | Subsystem number            |
| <b>SSNI</b>     | Subsystem number indicator  |
| <b>TT</b>       | Translation type            |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. If this MSU should have been routed, continue to [Step 2](#).  
GTT selectors are GTI & TT (along with NP & NAI for ITU MSUs with GTI=4).
2. Use the following command to check whether GTT selectors in the arrived MSU are provisioned in SCCPOPTS table:  
`rtrv=sccpopts`
3. If the SCCPOPTS table does not have an entry with the GTT selectors in the arrived MSU, use the following command to add a record with the GTT selectors in the arrived MSU to the SCCPOPTS table:  
`ent=sccpopts`

### 1340 - REPT COND: TRBL resynch required

Under conditions of prolonged, high alarm activity the alarm processing capacity of the EAGLE 5 ISS can be reached. In an effort to keep the internal state machine current, alarms normally generated to the UI are discarded.

Under this scenario, when alarm processing recovers sufficiently, this message is generated to indicate to the attached network or element management systems that they should resynchronize with the EAGLE 5 ISS.

The generation of this message is expected to be limited to large configurations during severe outages, and the expected occurrence rate of this message is low; however, it has been added as a precaution. Although alarms may have been discarded, the internal alarm state of the EAGLE 5 ISS has been maintained and is stable.

#### Example

```
tekelecstp 99-03-09 12:01:43 EST EAGLE 35.0.0  
5061.1340 SYSTEM INFO REPT COND: TRBL resynch required
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. The attached network or element management systems (such as Harris NetBoss) should use this message as an indication that they should perform the following command to synchronize alarm status with the EAGLE 5 ISS:

```
rept-stat-trbl
```

#### Note:

Network or element management systems attached through terminals configured as EMSALM type terminals must not filter this message. Please see the `chg-trm` command in the *Commands Manual* for further details.

2. Use the following command to check whether GTT selectors in the arrived MSU are provisioned in SCCPOPTS table:

```
rtrv=sccpopts
```

3. If the SCCPOPTS table does not have an entry with the GTT selectors in the arrived MSU, use the following command to add a record with the GTT selectors in the arrived MSU to the SCCPOPTS table:

```
ent=sccpopts
```

### 1341 - SRI rcvd - GSM2IS41 not provisioned

The system received an SRI Query message for which it attempted to generate a response. However, IS41 GSM Migration(IGM) feature found the GSM to IS-41 Migration prefix (specified by the GSM2IS41 parameter) is not provisioned on this system. With this UIM, IGM is notifying the operator it cannot process the SRI messages and is allowing it to fall through to the GTT for handling.

To be able to perform the IS-41GSM Migration feature and to accept SRI Request messages, you must first specify the GSM2IS41 prefix in GSMOPTS.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1341 CARD 1103,A INFO SRI rcvd - GSM2IS41not provisioned
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1341 CARD 1103,A INFO SRI rcvd - GSM2IS41not provisioned
      SIO=03 OPC=001-001-001 DPC=002-002-002
      SCCP MSG TYPE=04
      GTT on CdPA used MOSMSGTA=9193802053
      CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=250 NP=04 NAI=010 ADDR=123456789012345678901
            PC=003-003-003 SSN=005
      CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
            TT=100 NP=07 NAI=012 ADDR=012345678901234567890
            PC=001-001-001 SSN=004
      LSN=ABCD123 GTTSET=3 203 46
      Report Date:02-07-21 Time:16:20:19

```

### Legend

|                      |                             |
|----------------------|-----------------------------|
| <b>ADD</b>           | Address                     |
| <b>CDPA</b>          | Called party address        |
| <b>CGPA</b>          | Calling party address       |
| <b>GTI</b>           | Global title indicator      |
| <b>GTTSET</b>        | GTT Set Index               |
| <b>LSN</b>           | Linkset name                |
| <b>NAI</b>           | Nature of address indicator |
| <b>NI</b>            | Network indicator value     |
| <b>NP</b>            | Numbering plan              |
| <b>PC</b>            | Point code                  |
| <b>PCI</b>           | Point code indicator        |
| <b>RI</b>            | Routing indicator           |
| <b>SSN</b>           | Subsystem number            |
| <b>SSNI</b>          | Subsystem number indicator  |
| <b>TT</b>            | Translation type            |
| <b>TRANSLATED PC</b> | Translated point code       |

**TRANSLATED SS** Translated subsystem

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Enter the `rtrv-gsmopts` command to display the GSM2IS41 setting in the GSM System Options.

Example of the output:

```

rlghncxa03w 03-05-20 09:04:14 EST EAGLE 30.1.0
GSM OPTIONS
-----
DEFMCC      = NONE
DEFMNC      = NONE
SRFADDR     = 123456789abcdef
MSRNDIG     = RN
DEFMAPVR    = 1
SRIDN       = TCAP
GSM2IS41    = 0123456789abcde
rlghncxa03w 03-03-20 09:04:14 EST EAGLE 30.1.0
SRFADDR=123456789abcdef   SRFNAI=7   SRFNP=15
MSRNDIG=CCRNDN
MSRNNAI=7   MSRNNP=15 DEFMAPVR=2
;

```

If the GSM2IS41 parameter is not specified, proceed to [Step 2](#). However, if it is set with a valid value, proceed to the [Step 3](#).

2. Use the `chg-gsmopts` command to specify the GSM to IS-41 migration prefix.  
Refer to the *Commands Manual* for details. Then re-issue the command that caused this UIM.
3. If the problem persists with the GSM2IS41 parameter specified, contact the [Customer Care Center](#).

**1342 - ANSI IS-41 INP Qry rejected: AINPQ is OFF**

The EAGLE 5 ISS has rejected an INP query that is decoded as an ANSI-41NPREQ query because the appropriate AINPQ (ANSI-41 INP Query) feature key is not on.

**Example**

```

RLGHNCXA21W 03-04-18 19:02:05 EST EAGLE 35.0.0
0112.1342 CARD 1103,A1 INFO ANSI IS-41 INP Qry rejected: AINPQ is OFF
SIO=83 OPC= 001-101-001 DPC= 001-001-001
CDPA: AI=cb SSN=016 TT=012
ADDR=919380
CGPA: AI=c3 PC= 001-101-001 SSN=016
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
2e cf 01 00 d0 02 83 01 f2 25 aa 0b
84 09 01 00 11 0a 19 49
LSN=e1m1s1

```

**Legend**

**ADDR** Address

|                    |                                        |
|--------------------|----------------------------------------|
| <b>AI</b>          | Address Indicator                      |
| <b>CDPA LENGTH</b> | Called party address length            |
| <b>CGPA</b>        | Calling party address                  |
| <b>DATA</b>        | Hex dump of TCAP part of MSU           |
| <b>DPC</b>         | Destination point code                 |
| <b>LSN</b>         | Linkset name. The name must be unique. |
| <b>MSG TYPE</b>    | Message type                           |
| <b>OPC</b>         | Origination point code                 |
| <b>PC</b>          | Point code                             |
| <b>SIO</b>         | Service information octet              |
| <b>SSN</b>         | Subsystem number                       |
| <b>TT</b>          | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If you want to support the AINPQ feature, issue the `chg-ctrl-feat:ainpq=on` command to process ANSI-41 INP queries.
2. If you do not want to support the AINPQ feature, ignore this informational message.
3. For additional information or assistance about the AINPQ or any feature to purchase, contact the [Customer Care Center](#).

### 1343 - INAP INP Qry rejected: INPQ is OFF

The EAGLE 5 ISS has rejected an INP query that is decoded as an INAP NPREQ query because the appropriate INPQ (ITU INP Query) feature key is not on.

#### Example

```

RLGHNCXA21W 03-04-18 19:02:05 EST EAGLE 35.0.0
0112.1343 CARD 1103,A1 INFO INAP INP Qry rejected: INPQ is OFF
SIO=83 OPC= 001-101-001 DPC= 001-001-001
CDPA: AI=cb SSN=016 TT=012
ADDR=919380
CGPA: AI=c3 PC= 001-101-001 SSN=016
DATA=3a e2 38 c7 04 56 04 72 e0 e8 30 e9
2e cf 01 00 d0 02 83 01 f2 25 aa 0b
84 09 01 00 11 0a 19 49
LSN=e1m1s1

```

#### Legend

|                    |                             |
|--------------------|-----------------------------|
| <b>ADDR</b>        | Address                     |
| <b>AI</b>          | Address Indicator           |
| <b>CDPA LENGTH</b> | Called party address length |
| <b>CGPA</b>        | Calling party address       |

|                 |                                        |
|-----------------|----------------------------------------|
| <b>DATA</b>     | Hex dump of TCAP part of MSU           |
| <b>DPC</b>      | Destination point code                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code                             |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. If you want to support the INPQ feature, issue the `chg-ctrl-feat:ainpq=on` command to process ITU INP queries.
2. If you do not want to support the INPQ feature, ignore this informational message.
3. For additional information or assistance about the INPQ or any feature to purchase, contact the [Customer Care Center](#).

### 1344 - MSU discarded: In-Service Thresholding

The EAGLE 5 ISS discarded an SCCP message because the MRN or MAP Group selected by GTT does not have enough available weight to satisfy the In-Service threshold.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1344 CARD 1103,A INFO MSU discarded: In-Service Thresholding
          TRANSLATED PC=003-003-003 TRANSLATED SS=005
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=250 NP=04 NAI=010 ADDR=123456789012345678901
              PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=100 NP=07 NAI=012 ADDR=012345678901234567890
              PC=001-001-001 SSN=004
          LSN=ABCD123 GTTSET=3 (8)
          Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 37.5.0
0018.1344 CARD 1103,A INFO MSU discarded: In-Service Thresholding
          TRANSLATED PC=003-003-003 TRANSLATED SS=005
          GTT on CdPA used MOSMSGTA=9193802053
          CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
              TT=250 NP=04 NAI=010 ADDR=123456789012345678901
              PC=003-003-003 SSN=005
          CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1

```

```

TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 (8)
Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                      |                             |
|----------------------|-----------------------------|
| <b>ADD</b>           | Address                     |
| <b>CDPA</b>          | Called party address        |
| <b>CGPA</b>          | Calling party address       |
| <b>GTI</b>           | Global title indicator      |
| <b>GTTSET</b>        | GTT Set Index               |
| <b>LSN</b>           | Linkset name                |
| <b>NAI</b>           | Nature of address indicator |
| <b>NI</b>            | Network indicator value     |
| <b>NP</b>            | Numbering plan              |
| <b>PC</b>            | Point code                  |
| <b>PCI</b>           | Point code indicator        |
| <b>RI</b>            | Routing indicator           |
| <b>SSN</b>           | Subsystem number            |
| <b>SSNI</b>          | Subsystem number indicator  |
| <b>TT</b>            | Translation type            |
| <b>TRANSLATED PC</b> | Translated point code       |
| <b>TRANSLATED SS</b> | Translated subsystem        |

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Use `rtrv-mrn` and `rtrv-map` to determine the MRN and MAP Group information for that PC/PC+SSN combination.
2. Validate that the In-Service Threshold (THR) parameter is set correctly for each Group.  
If not, use the `chg-mrn` or `chg-map` command to change the THR parameter to the correct value.
3. If THR is correct, validate that the weight parameter is set correctly for each member of the group.  
If not, use the `chg-mrn` or `chg-map` command to alter the weights to the correct values.
4. Use `rept-stat-dstn` to determine which PC/PC+SSNs are not available.  
Perform corrective maintenance to get the unavailable PC/PC+SSNs back into service. Potential causes for unavailability are link deactivation, prohibited routes, network congestion or subsystem outages.

### 1345 - CRD Auto-Clear Sent to All MTP Cards

EAGLE 5 ISS generates this UIM when Circular Route Auto-Recovery procedure clears the Circular Route Detection (CRD) status of a destination that was marked prohibited.

#### Example

```
RLGHNCXA21W 03-04-18 19:02:05 EST EAGLE 36.0.0
1234.1345 CARD 1203 INFO CRD Auto-Clear Sent to All MTP Cards
DPC=001-001-001
Report Date:06-06-19 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action is necessary.

### 1346 - IS-41 Missing Mandatory Parameters

EAGLE 5 ISS has rejected the ANSI IS-41 INP Query message, because the TCAP portion of the message does not contain mandatory parameters (e.g. digits).

#### Example

```
tklc1091301 07-01-19 03:47:19 EST EAGLE5 36.0.0-57.9.0
6962.1346 CARD 2113 INFO IS-41 Missing Mandatory Parameters
SIO=83 OPC= 0-000-0-aa DPC= 5-090-5-aa
CDPA: AI=d3 SSN=250 TT=025
ADDR=197055512340
CGPA: AI=c3 PC= 1-137-4-aa SSN=250
DATA=15 e2 13 c7 04 00 00 00 00 e8 0b e9
09 cf 01 00 d1 02 09 3e f2
LSN=ls1102n0
Report Date:07-01-19 Time:03:47:19
```

#### Legend

|               |                             |
|---------------|-----------------------------|
| <b>ADD</b>    | Address                     |
| <b>CDPA</b>   | Called party address        |
| <b>CGPA</b>   | Calling party address       |
| <b>GTI</b>    | Global title indicator      |
| <b>GTTSET</b> | GTT Set Index               |
| <b>LSN</b>    | Linkset name                |
| <b>NAI</b>    | Nature of address indicator |
| <b>NI</b>     | Network indicator value     |
| <b>NP</b>     | Numbering plan              |
| <b>PC</b>     | Point code                  |
| <b>PCI</b>    | Point code indicator        |
| <b>RI</b>     | Routing indicator           |
| <b>SSN</b>    | Subsystem number            |

|                      |                            |
|----------------------|----------------------------|
| <b>SSNI</b>          | Subsystem number indicator |
| <b>TT</b>            | Translation type           |
| <b>TRANSLATED PC</b> | Translated point code      |
| <b>TRANSLATED SS</b> | Translated subsystem       |

**Note:**

If Global Title Translation is found, the GTTSET in which the translation is found appears. If Global Title Translation is not found, the GTTSET does not display.

**Alarm Level:** No Alarm condition. Message is for information only.

**Recovery**

Ensure ANSI IS-41 INP Query message contains mandatory TCAP parameters for valid query processing.

**1347 - IS-41 Digits - Bad Encoding Scheme**

EAGLE 5 ISS has rejected the ANSI IS 41 INP Query message, because the encoding scheme of the DIGITS parameter of the ANSI IS-41 TCAP portion is invalid.

**Example**

```
tklcl091301 07-01-19 03:31:57 EST EAGLE5 36.0.0-57.9.0
6925.1347 CARD 2113 INFO IS-41 Digits - Bad Encoding Scheme
SIO=83 OPC= 0-000-0-aa DPC= 5-090-5-aa
CDPA: AI=d3 SSN=250 TT=025
ADDR=197055512340
CGPA: AI=c3 PC= 1-137-4-aa SSN=250
DATA=23 e2 21 c7 04 00 00 00 00 e8 19 e9
17 cf 01 00 d1 02 09 3e f2 0e 84 0c
01 01 12 0f 76 18 79 70
LSN=ls1102n0
Report Date:07-01-19 Time:03:31:57
```

**Alarm Level:** No Alarm condition. Message is for information only.

**Recovery**

Ensure ANSI IS 41 INP Query message contains only digits with BCD encoding scheme.

**1348 - IS-41 Number of dgts exceeds the maximum**

EAGLE 5 ISS has rejected the ANSI IS 41 INP Query message; because the number of digits in the DIGITS parameter exceeds 21 digits.

**Example**

```
tklcl091301 07-01-19 03:34:40 EST EAGLE5 36.0.0-57.9.0
6936.1348 CARD 2317 INFO IS-41 Num of dgts exceeds the maximum
SIO=83 OPC= 0-000-0-aa DPC= 5-090-5-aa
CDPA: AI=d3 SSN=250 TT=025
ADDR=197055512340
CGPA: AI=c3 PC= 1-137-4-aa SSN=250
DATA=27 e2 25 c7 04 00 00 00 00 e8 1d e9
1b cf 01 00 d1 02 09 3e f2 12 84 10
01 01 11 18 76 18 79 70
LSN=ls1102n0
Report Date:07-01-19 Time:03:34:40
```

**Alarm Level:** No Alarm condition. Message is for information only.

#### Recovery

Ensure ANSI IS 41 INP Query message's DIGITS parameter contains less than 21 digits.

### 1350 - Discrd Rcvd Lrg MSU CTRL-FEAT Off

IPL receives on a M2PA connection a large MSU greater than 272 bytes and the feature is not enabled.

#### Example

```
0047.1350 CARD 1113 INFO Discrd Rcvd Large MSU CTRL-FEAT Off
LEN=50
SIO=04 OPC= 016-032-048 DPC= 032-032-048
DATA=01 02 03 04 05 06 07 08 09 0a 0b 0c
      0d 0e 0f 10 11 12 13 14 15 16 17 18
      19 1a 1b 1c
LSN=ls211
Report Date:12-12-15 Time:11:01:50
;
```

**Note:** The length of the MSU (for example, LEN=50) includes the length of the SIF plus some other parameters. The length of these other parameters varies depending on the protocol managed by the LIM card issuing the UIM.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Enter the following command to retrieve information about controlled features:

```
rtrv-ctrl-feat
```

The output of the `rtrv-ctrl-feat` command displays information about the enabled features.

2. The alarm will be cleared when the feature is enabled using the `enable-ctrl-feat` command.

### 1351 - Discrd Trans Lrg MSU Unsupported SLK

An MSU less than 5 bytes or greater than 279 bytes was detected by the MTP layer 3 software in an ATM card. A four-byte MSU may cause the ATM connection to bounce (four byte PDUs are used for SSCF control). The MSU length limit is 279 bytes. IN this case, an SSED CM-IPLIM SAAL/TALI signaling link receives from IMT a large MSU greater than 272 bytes. The discard occurs on the outbound card.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 37.0.0
0003.1351 CARD 1105,B INFO Discrd Trans Lrg MSU Unsupported SLK
LEN=475
SIO=0D OPC=001-001-001 DPC=002-002-002
LSN=ABCD123
Report Date:yy-mm-dd Time:hh:mm:ss
```

**Note:** The length of the MSU (for example, LEN=50) includes the length of the SIF plus some other parameters. The length of these other parameters varies depending on the protocol managed by the LIM card issuing the UIM.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1352 - Discrd Rcvd Lrg MSU Unsptd Outbnd SLK

An IP7 GPL receives a large MSU greater than 272 bytes, the BICC controlled feature is on, there are available routes for the destination point code, but selected outbound card does not support large MSUs.

#### Example

```
0049.1352   CARD 1113   INFO   Discrd Rcvd Lrg MSU Unsprtd Outbnd SLK
            LEN=50
            SIO=04   OPC=   016-032-048   DPC=   032-032-048
            DATA=01 02 03 04 05 06 07 08 09 0a 0b 0c
                0d 0e 0f 10 11 12 13 14 15 16 17 18
                19 1a 1b 1c
            LSN=1s211
            Report Date:12-12-15   Time:11:02:11
;
```

**Note:** The length of the MSU (for example, LEN=50) includes the length of the SIF plus some other parameters. The length of these other parameters varies depending on the protocol managed by the LIM card issuing the UIM.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1353 - DTA Bypassed for Rcvd Lrg MSU

An IP7 GPL receives a large MSU that triggers DTA processing instead of converting the MSU (the MSU is routed normally, DTA is bypassed).

#### Example

```
0050.1353   CARD 1113   INFO   DTA Bypassed for Rcvd Large MSU
            LEN=50
            SIO=04   OPC=   016-032-048   DPC=   032-032-048
            DATA=01 02 03 04 05 06 07 08 09 0a 0b 0c
                0d 0e 0f 10 11 12 13 14 15 16 17 18
                19 1a 1b 1c
            LSN=1s211
            Report Date:12-12-15   Time:11:02:21
;
```

**Note:** The length of the MSU (for example, LEN=50) includes the length of the SIF plus some other parameters. The length of these other parameters varies depending on the protocol managed by the LIM card issuing the UIM.

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1354 - STPLAN Copy Bypassed for Lrg MSU

An IP7 GPL receives a large MSU that triggers STPLAN copy instead of copying the MSU (STPLAN is bypassed).

**Example**

```

0051.1354 CARD 1113 INFO STPLAN Copy Bypassed for Large MSU
LEN=50
SIO=04 OPC= 016-032-048 DPC= 032-032-048
DATA=01 02 03 04 05 06 07 08 09 0a 0b 0c
      0d 0e 0f 10 11 12 13 14 15 16 17 18
      19 1a 1b 1c
LSN=ls211
Report Date:12-12-15 Time:11:02:31
;

```

**Note:** The length of the MSU (for example, LEN=50) includes the length of the SIF plus some other parameters. The length of these other parameters varies depending on the protocol managed by the LIM card issuing the UIM.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1355 - Card Integ Chk: MSU cksum err**

An MSU was discarded because a card received an MSU which failed checksum validation.

**Example**

```

RLGHNCXA21W 06-09-07 16:20:19 GMT EAGLE5 35.6.0
0008.1355 CARD 1301 INFO Card Integ Chk:MSU cksum err
SIO=03 OPC=001-001-001 DPC=002-002-002
DATA=12 34 56 78 90 12 34 56 78 90 12 34
      56 78 90 12 34 56 78 90 12 34 56 78
Source Loc: 1303 Destination loc: 1301

Report Date: 09-07-06 Time:16:20:19

```

**Note:** On a LIM card the destination SS7 port is shown after the card address (it is not printed when this UIM is issued on a SCCP card).

```
CARD 1301,a
```

**Legend**

|                        |                            |
|------------------------|----------------------------|
| <b>DATA</b>            | Hex dump of USER PART data |
| <b>DESTINATION LOC</b> | Card receiving the MSU     |
| <b>DPC</b>             | Destination point code     |
| <b>OPC</b>             | Originating point code     |
| <b>SIO</b>             | Service information octet  |
| <b>SOURCE LOC</b>      | Card originating the MSU   |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary.

**1356 - EXT BERT terminated with OAM switchover**

This message is issued when the Extended BERT is aborted due to OAM switchover.

**Example**

```
RLGHNCXA21W 09-09-07 16:20:19 EST EAGLE 42.0.0
0023.1356 CARD 1115 INFO EXT BERT terminated with OAM switchover
Report Date:09-09-07 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1357 - Negotiation at 100Mbps/Full Duplex failed**

The negotiation for data rate and traffic flow did not result in 100 Mbps and full duplex mode respectively, for all data links.

**Example**

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 37.0.0
0010.1357 CARD 1103 INFO Negotiation at 100Mbps/Full Duplex failed
DLK configuration: SPEED = 100 Mbps, DUPLEX = HALF
Report Date:00-02-07 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Use a valid combination of speed and duplex parameters on the card and Ethernet switch for configuring a data link. An invalid combination may cause link degradation and unreliable behavior.

**1358 - MSU discarded - too big after MTP conv.**

- When ITUI or ITUN MSU, routed to ANSI or ITUN24 network, with SI less than or equal to 5 is received on any card type where the original MSU is of sufficient size that when the 14-bit point codes are converted to 24-bit point codes the resulting converted MSU will have SIF greater than 272 bytes.
- When ITUI or ITUN MSU, routed to ANSI or ITUN24 network, with SI ranging from 6 to 15 is received on any non-IP card type where the original MSU is of sufficient size that when the 14-bit point codes are converted to 24-bit point codes the resulting converted MSU will have SIF greater than 272 bytes. The MSU will be discarded even if the outbound linkset is on IP card type and Large MSU Support is enabled (Large MSU for IP Sig, Feature P/N 893018401) because conversion is performed on the inbound card, so both the inbound and outbound cards must be able to support MSU greater than 272 bytes.
- When ITUI or ITUN MSU, routed to ANSI or ITUN24 network, with SI ranging from 6 to 15 is received on any IP card type where the original MSU is of sufficient size that when the 14-bit point codes are converted to 24-bit point codes the resulting converted MSU will have SIF greater than 4095 bytes.

**Example**

```

0055.1358   CARD 1113   INFO   MSU discarded - too big after MTP conv.
            LEN=50
            SIO=04   OPC=    016-032-048   DPC=    032-032-048
            DATA=01 02 03 04 05 06 07 08 09 0a 0b 0c
                0d 0e 0f 10 11 12 13 14 15 16 17 18
                19 1a 1b 1c
            LSN=ls211
            Report Date:12-12-15   Time:11:03:11
;

```

**Note:** The length of the MSU (for example, LEN=50) includes the length of the SIF plus some other parameters. The length of these other parameters varies depending on the protocol managed by the LIM card issuing the UIM.

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action required.

**1359 - SCCP Looping Detected**

When a SCCP Looping condition is found, the mode of operation of the loopset will be notify or discard (based on provisioning). The mode of operation either only notifies the user (via this UIM), or notifies the user (via this UIM) and discards the MSU. The data shown in the output will be from the original MSU, before any GTT modifications were applied to it.

A hop counter violation message is also sent by EAGLE to the UDTS. The message indicates either ANSI or ITU Networks based on the provisioned GTT Translation point code type.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST   EAGLE 37.5.0
0018.1256   CARD 1103,A   INFO   NP Circular Route Detected
            SIO=03   OPC=001-001-001   DPC=002-002-002
            SCCP MSG TYPE=04
            CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                   TT=250 NP=04  NAI=010  ADDR=123456789012345678901
                   PC=003-003-003   SSN=005
            CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                   TT=100 NP=07  NAI=012  ADDR=012345678901234567890
                   PC=001-001-001   SSN=004
            LSN=ABCD123  GTTSET=3  203 46
            Report Date:02-07-21   Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST   EAGLE 37.5.0
0018.1256   CARD 1103,A   INFO   NP Circular Route Detected
            SIO=03   OPC=001-001-001   DPC=002-002-002
            SCCP MSG TYPE=04
                   GTT on CdPA used MOSMSGTA=9193802053
            CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                   TT=250 NP=04  NAI=010  ADDR=123456789012345678901
                   PC=003-003-003   SSN=005
            CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                   TT=100 NP=07  NAI=012  ADDR=012345678901234567890

```

```

PC=001-001-001      SSN=004
LSN=ABCD123  GTTSET=3 203 46
Report Date:02-07-21  Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Analysis of measurements and messages is required to ensure messages are correctly being discarded.

**Note:** Entering the wrong data in the SCCP Loop Table and/or incorrectly connecting a GTT translation with a particular SCCP Loop Table entry could result in unwanted traffic loss.

Refer to the *Commands Manual* for more information using ENT/CHG/DEL/RTRV-LOOPSET commands.

1. Remove invalid or unwanted entries from the SCCP Loop Tables.
2. Create a valid SCCP Loop Table entry for a GTT translation if the available tables are valid for other translations, but not the one in error.
3. Set the "notify only" mode until confidence is gained in the EAGLE SCCP Loop Tables, this is also the recommended setting for initial provisioning with a subsequent change.
4. Periodic auditing of UIMs to ensure that valid messages are not being discarded.

### 1360 - Inv SR-5129 msg rcvd, Bad Src.

An SR-5129 message was received with a bad source name in the message header.

#### Example

```

station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1360   SYSTEM      INFO      Inv SR-5129 msg rcvd, Bad Src.
          Terminal = 17
          Name = SNAMNJCCSM1YSA701
          Report Date:06-12-21  Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1361 - Inv SR-5129 msg rcvd, Bad Dst.

An SR-5129 message was received with a bad destination name in the message header.

#### Example

```

station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1361   SYSTEM      INFO      Inv SR-5129 msg rcvd, Bad Dst.
          Terminal = 17
          Name = SNAMNJCCSM1YSA701
          Report Date:06-12-21  Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

**1362 - Inv SR-5129 msg rcvd, Bad Ver.**

An SR-5129 message was received with a bad version in the message header.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1362   SYSTEM          INFO    Inv SR-5129 msg rcvd, Bad Ver.
          Terminal = 17
          Ver = xxxx
          Report Date:06-12-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1363 - SR-5129 Err Msg rcvd Err Code 1(Bad Src)**

An SR-5129 Error Message received with Error Code as 1 (Bad Source).

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1363   SYSTEM          INFO    Inv SR-5129 Err Msg rcvd Err Code 1(Bad Src)
          Terminal = 17
          Report Date:06-12-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1364 - SR-5129 Err Msg rcvd Err Code 2(Bad Dst)**

An SR-5129 Error Message received with Error Code as 2 (Bad Destination).

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1364   SYSTEM          INFO    Inv SR-5129 Err Msg rcvd Err Code 2(Bad Dst)
          Terminal = 17
          Report Date:06-12-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1365 - SR-5129 Err Msg rcvd Err Code 3(Bad Ver)**

An SR-5129 Error Message received with Error Code as 3 (Bad Version).

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1365   SYSTEM          INFO    Inv SR-5129 Err Msg rcvd Err Code 3(Bad Ver)

Terminal = 17

Report Date:06-12-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1366 - SR-5129 Err Msg rcvd Err Code Other**

An SR-5129 Error Message received with Error Code other than 1, 2 and 3.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1366   SYSTEM          INFO    Inv SR-5129 Err Msg rcvd Err Code Other

Terminal = 17

Report Date:06-12-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1367 - SOIP connection failed.**

Failed to start SOIP connection.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0009.1367   SYSTEM          INFO    SOIP connection failed.

Terminal=17
IPADDR=192.168.57.52
PORT = 2336
Report Date:06-12-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1368 - Inv SR-5129 msg rcvd, Other**

An SR-5129 Message Received with error other than Bad Source Name, Bad Destination Name and Bad Version in the Message Header.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1368   SYSTEM          INFO    Inv SR-5129 msg rcvd, Other

Terminal = 17

Report Date:06-12-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1369 - ISUP IAM decode failed

An SR-5129 Message Received with error other than Bad Source Name, Bad Destination Name and Bad Version in the Message Header.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1368   SYSTEM          INFO    Inv SR-5129 msg rcvd, Other
           Terminal = 17

           Report Date:06-12-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1370 - ISUP IAM Cld Pty decode failed

An SR-5129 Message Received with error other than Bad Source Name, Bad Destination Name and Bad Version in the Message Header.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1368   SYSTEM          INFO    Inv SR-5129 msg rcvd, Other
           Terminal = 17

           Report Date:06-12-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1371 - ISUP encode Failed

An SR-5129 Message Received with error other than Bad Source Name, Bad Destination Name and Bad Version in the Message Header.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 37.5.0-58.12.0
0020.1368   SYSTEM          INFO    Inv SR-5129 msg rcvd, Other
           Terminal = 17

           Report Date:06-12-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1372 - SLTC Failure-SLTM not sent, Invalid SIO

The EAGLE attempted to send SLTM with SIO=2 for ITU APC.

#### Example

```
RLGHNCXA21W 00-02-07 12:01:43 EST EAGLE 37.0.0
1230.1372 CARD 1201,A INFO SLTC Failure-SLTM not sent, Invalid SIO
ADJ PC=001-001-001 SLC=02 LEN=0f
DATA=01 02 03 04 05 06 07 08 09 10 11 12 13 14 15
Report Date:00-02-07 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Change the sltset corresponding to the link/port to the one that has sio=1 (Regular SLTM message).

**Note:** Special maintenance messages are not supported for ITU PCs.

### 1373 - TFC Generated for Congested Link

Implementation of auto decrementing of congestion abatement is multicast to all MTP cards (SRC and DEST).

In both ANSI and ITU networks, UIM 1373 indicates the level of congestion; for example, CONG STATUS=001 is a lower level of congestion than CONG STATUS=003 (the highest level of congestion).

For M3UA links, signaling congestion (SCON) network-management messages also report congestion:

- In an ANSI network, the value in the SCON always matches the value in UIM 1373.
- In a non-ANSI (ITU) network, SCON messages report only 0 (not congested) or 1 (congested), so the congestion value reported in UIM 1373 can differ from the value in the SCON. For example, if UIM 1373 reports CONG STATUS=002 or CONG STATUS=003, then the value in the related SCON will be 1 (not 2 or 3).

#### Example

```
station1234 02-07-21 16:28:08 EST Rel 37.0.0 -46.12.0
8441.1373 CARD 1101,A INFO TFC Generated for Congested Link
DPC= 001-115-000 CPC= 008-001-001
CONG SLK: 1305,A3 CONG STATUS=001
Report Date:07-01-05 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Use local troubleshooting procedures to determine the cause for congestion.

### 1374 - SMS B-Party address decode failed

An error was detected during decode of SMS message destination address.

#### Example

```
tekelecstp 02-03-20 07:40:50 EST EAGLE 39.1.0-61.4.0
6815.1374 CARD 1103 INFO SMS B-Party Address decode failed
SIO=83 OPC= 002-002-001 DPC= 009-008-007
CDPA: AI=8b SSN=002 TT=006
```

```

ADDR=110000
CGPA: AI=43 PC= 002-002-001 SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
      3d cf 01 e9 d1 02 09 35 f2 34 9f 69
      01 00 9f 74 02 00 00 89
LSN=1s221
Report Date:02-03-20 Time:07:40:50

```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

The message should be analyzed to determine the error, and the originating node should be contacted to send corrected message.

When processing MSU for SMS MO, this UIM is generated when one of the following occurs:

- Mandatory SM-RP-UI parameter is absent from the MO ForwardSM message.
- The TPDU type is SMS-SUBMIT and the parameter length is less than 4 + number of digit bytes specified in the number of digit field.
- The TPDU type is SMS-COMMAND and the parameter length is less than 7 + number of digit bytes specified in the number of digit field.
- Number of digits is 0 or greater than 20.

### 1375 - SMS B-party Failed to modify TCAP MSU

The formatted outbound digit string length generated by SMS NP for encoding the TCAP message exceeded system limits. The formatted outbound digit string length generated by SMS NP or MO SMS B-Party Routing for encoding the TCAP message exceeded system limits.

#### Example

```

tekelecstp 02-03-20 07:40:50 EST EAGLE 39.1.0-61.4.0
6815.1375 CARD 1103 INFO SMS B-party Failed to modify TCAP MSU
SIO=83 OPC= 002-002-001 DPC= 009-008-007
CDPA: AI=8b SSN=002 TT=006
      ADDR=110000
CGPA: AI=43 PC= 002-002-001 SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
      3d cf 01 e9 d1 02 09 35 f2 34 9f 69
      01 00 9f 74 02 00 00 89
LSN=1s221
Report Date:02-03-20 Time:07:40:50

```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

The message and outbound digits formatting options should be analyzed to determine the error and the originating node or the requested outbound digit formatting option should be modified to correct the encoding error.

This UIM is generated when processing MSU for SMS MO and TCAP message needed to be expanded to accommodate new digits and either

- New SM-RP-UI parameter length exceeds 127 digits.
- The length of new parameter sequence, Invoke component, component portion or TCAP package exceeds 127 bytes.
- The SCCP user data length (TCAP payload size) exceeds 255 bytes.
- The MSU length exceeds 279 bytes.

### 1376 - SMS Failed to modify B-Party digits

During processing of SMS message, the formatted outbound digit string length exceeded limit for number of digits.

This message is raised when:

- During processing of SMS message, the formatted outbound digit string length exceeded limit for number of digits.
- For MO SMS B-Party routing, AMGTT data provisioned in the GTT Table entry corresponding to MAP B-Party number is used to modify MAP B-Party digits. If outbound length exceeds 20 or becomes less than 0.

#### Example

```
tekelecstp 02-03-20 07:40:50 EST EAGLE 39.1.0-61.4.0
6815.1376 CARD 1103 INFO SMS Failed to modify B-Party digits
SIO=83 OPC= 002-002-001 DPC= 009-008-007
CDPA: AI=8b SSN=002 TT=006
ADDR=110000
CGPA: AI=43 PC= 002-002-001 SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
3d cf 01 e9 d1 02 09 35 f2 34 9f 69
01 00 9f 74 02 00 00 89
LSN=1s221
Report Date:02-03-20 Time:07:40:50
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

The message and the digit format provisioning should be analyzed to determine the error and the originating node or the requested outbound digit formatting option should be modified to correct the encoding error. For MO SMS B-Party Routing, AMGTT data (NSDD/NPDD/NSDS/NPDS) provisioned in GTT entry corresponding to MAP B-Party number should be modified to correct the encoding error.

This UIM is generated when SMS NP or MO SMS B-Party Routing feature generated an outbound digit string for encode in TCAP message, which exceeded 20 digits in length or is less than 0 digits in length forcing SMS NP/MO SMS B-Party Routing to route original MSU.

### 1377 - SSH session disconnected - server busy

Indicates that an established SSH connection on the EAGLE has disconnected.

#### Example

```
RLGHNCXA21W 02-08-08 20:52:04 EST EAGLE 39.0
5024.1377 CARD 1105 INFO SSH session disconnected - server busy
RIPADDR=192.168.57.52
RIPORT=2336
LIPADDR=192.168.53.46
LIPORT=23
Report Date:02-08-08 Time:20:52:04
```

#### Legend

|         |                       |
|---------|-----------------------|
| LIPADDR | Local IP Address      |
| LIPORT  | Local TCP Port Number |

**RIPADDR** Remote IP Address

**RIPORT** Remote TCP Port Number

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1378 - Inh VFlex SS request already outstanding

A second attempt to inhibit the V-Flex subsystem has been made while the first is still being processed. The second attempt will be ignored.

**Example**

```
tekelecstp 07-03-09 12:01:43 EST EAGLE 37.6.0
5061.1378 SYSTEM INFO Inh VFlex SS request already outstanding
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1379 - Failure Inhibiting VFlex SS

The attempted inhibit of the V-Flex subsystem failed. A response SOG was not received from the mate.

**Example**

```
tekelecstp 07-03-09 12:01:43 EST EAGLE 37.6.0
5061.1379 SYSTEM INFO Failure Inhibiting VFlex SS
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1380 - VFLEX: No RN digits provisioned

The digits in the VMS at the requested VMRN index were not provisioned. The provisioning information for the VMS ID accessed via the MSU information should be verified.

**Example**

```
RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 37.6.0
0002.1380 SYSTEM INFO VFlex: RN is not provisioned
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=1234567890901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345677890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the VMS ID accessed via the MSU information.

**1381 - VFlex: CD entry not found**

The call decision table entry matching the incoming MSU criteria is not found. Call decision tree provisioning should be updated.

**Example**

```

RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 37.6.0
0002.1381 SYSTEM INFO VFlex: CD entry not found
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=1234567890901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345677890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Call decision tree provisioning should be updated.

**1382 - Too many digits for DRA parameter**

Too many digits in the DRA parameter to encode.

**Example**

```

RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 37.6.0
0002.1382 SYSTEM INFO Too many digits for DRA parameter
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=1234567890901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345677890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Decrease the number of RN digits or modify the querying node to send fewer digits in DN.

**1383 - SLTM/SLTA needs route to APC on linkset**

An SLT message (SLTM/A) is sent/received for a linkset that is not in the routeset of its APC.

**Example**

```

RLGHNCXA03W 02-07-21 16:20:19 EST EAGLE 41.0.0
0021.1383 CARD 1201,A INFO SLTM/SLTA needs route to APC on linkset

```

```
ADJ PC= 001-001-001 SLC=000 LEN=004
DATA=aa bb cc dd
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1384 - G-Flex MLR: Op without IMSI erroneous

The G-Flex MLR Function encountered a message that did not contain an IMSI parameter.

**Example**

```
0018.1384 CARD 1103,A INFO G-Flex MLR: Op without IMSI erroneous
SIO=83 OPC= 002-002-001 DPC= 009-008-007
CDPA: AI=8b SSN=002 TT=006
ADDR=110000
CGPA: AI=43 PC= 002-002-001 SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
3d cf 01 e9 d1 02 09 35 f2 34 9f 69
01 00 9f 74 02 00 00
LSN=ls221
Report Date:10-10-10 Time:07:40:50
```

**Legend**

|             |                                                              |
|-------------|--------------------------------------------------------------|
| <b>ADDR</b> | Address                                                      |
| <b>CDPA</b> | Called party address                                         |
| <b>CGPA</b> | Calling party address                                        |
| <b>DATA</b> | Information from the upper layers of SCCP management         |
| <b>DPC</b>  | Destination point code                                       |
| <b>LSN</b>  | Linkset name. The name must be unique.                       |
| <b>OPC</b>  | Origination point code                                       |
| <b>PC</b>   | Point code of the SCCP calling party or called party address |
| <b>SIO</b>  | Service information octet                                    |
| <b>SSN</b>  | Subsystem number                                             |
| <b>TT</b>   | Translation type                                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact far end node and investigate reason for error.

### 1385 - G-Flex MLR: Op without IMSI skipped

The G-Flex MLR Function encountered a sendParameters operation that did not contain an IMSI parameter.

**Example**

```
0018.1385 CARD 1103,A INFO G-Flex MLR: Op without IMSI skipped
SIO=83 OPC= 002-002-001 DPC= 009-008-007
```

```

CDPA: AI=8b  SSN=002  TT=006
      ADDR=110000
CGPA: AI=43  PC=   002-002-001      SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
      3d cf 01 e9 d1 02 09 35 f2 34 9f 69
      01 00 9f 74 02 00 00
LSN=ls221
Report Date:10-10-10  Time:07:40:50

```

*Legend*

|             |                                                              |
|-------------|--------------------------------------------------------------|
| <b>ADDR</b> | Address                                                      |
| <b>CDPA</b> | Called party address                                         |
| <b>CGPA</b> | Calling party address                                        |
| <b>DATA</b> | Information from the upper layers of SCCP management         |
| <b>DPC</b>  | Destination point code                                       |
| <b>LSN</b>  | Linkset name. The name must be unique.                       |
| <b>OPC</b>  | Origination point code                                       |
| <b>PC</b>   | Point code of the SCCP calling party or called party address |
| <b>SIO</b>  | Service information octet                                    |
| <b>SSN</b>  | Subsystem number                                             |
| <b>TT</b>   | Translation type                                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact far end node and investigate reason for error.

**1386 - G-Flex MLR: Op with bad TCAP skipped**

The G-Flex MLR Function encountered problems decoding the TCAP and MAP layers of a message prior to attempting to identify an IMSI parameter.

**Example**

```

0018.1386  CARD 1103,A      INFO  G-Flex MLR: Op with bad TCAP skipped
          SIO=83  OPC=   002-002-001      DPC=   009-008-007
          CDPA: AI=8b  SSN=002  TT=006
                ADDR=110000
          CGPA: AI=43  PC=   002-002-001      SSN=002
          DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
                3d cf 01 e9 d1 02 09 35 f2 34 9f 69
                01 00 9f 74 02 00 00
          LSN=ls221
          Report Date:10-10-10  Time:07:40:50

```

*Legend*

|             |                       |
|-------------|-----------------------|
| <b>ADDR</b> | Address               |
| <b>CDPA</b> | Called party address  |
| <b>CGPA</b> | Calling party address |

|             |                                                              |
|-------------|--------------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management         |
| <b>DPC</b>  | Destination point code                                       |
| <b>LSN</b>  | Linkset name. The name must be unique.                       |
| <b>OPC</b>  | Origination point code                                       |
| <b>PC</b>   | Point code of the SCCP calling party or called party address |
| <b>SIO</b>  | Service information octet                                    |
| <b>SSN</b>  | Subsystem number                                             |
| <b>TT</b>   | Translation type                                             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Contact far end node and investigate reason for error.

### 1387 - G-Flex MLR: Op with bad IMSI skipped

The G-Flex MLR Function encountered an IMSI parameter that contains fewer than 5 digits or more than 15 digits.

#### Example

```
0018.1387  CARD 1103,A      INFO    G-Flex MLR: Op with bad IMSI skipped
SIO=83   OPC=    002-002-001   DPC=    009-008-007
CDPA: AI=8b  SSN=002  TT=006
        ADDR=110000
CGPA: AI=43  PC=    002-002-001   SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
        3d cf 01 e9 d1 02 09 35 f2 34 9f 69
        01 00 9f 74 02 00 00
LSN=ls221
Report Date:10-10-10  Time:07:40:50
```

#### Legend

|             |                                                              |
|-------------|--------------------------------------------------------------|
| <b>ADDR</b> | Address                                                      |
| <b>CDPA</b> | Called party address                                         |
| <b>CGPA</b> | Calling party address                                        |
| <b>DATA</b> | Information from the upper layers of SCCP management         |
| <b>DPC</b>  | Destination point code                                       |
| <b>LSN</b>  | Linkset name. The name must be unique.                       |
| <b>OPC</b>  | Origination point code                                       |
| <b>PC</b>   | Point code of the SCCP calling party or called party address |
| <b>SIO</b>  | Service information octet                                    |
| <b>SSN</b>  | Subsystem number                                             |
| <b>TT</b>   | Translation type                                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact far end node and investigate reason for error.

**1388 - Invalid prefix/suffix digit len for CdPA**

This message indicates that the the length of the prefix/suffix of the CdPA is not valid.

**Example**

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 38.0.0
0018.1388 CARD 1103,A INFO Invalid prefix/suffix digit len for CdPA
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 38.0.0
0018.1388 CARD 1103,A INFO Invalid prefix/suffix digit len for CdPA
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |

|             |                                        |
|-------------|----------------------------------------|
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |
| <b>PCI</b>  | Protocol control information           |
| <b>RI</b>   | Routing indicator                      |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>SSNI</b> | Subsystem number indicator             |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Contact far end node and investigate reason for error.

### 1389 - Invalid prefix/suffix digit len for CgPA

This message indicates that the the length of the prefix/suffix of the CgPA is not valid.

#### Example

This output indicates an error against the original destination rather than the redirected destination.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 38.0.0
0018.1389 CARD 1103,A INFO Invalid prefix/suffix digit len for CgPA
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

This alternate output includes the redirected destination and is used when a redirected MSU encounters an error.

```

RLGHNCXA21W 02-07-21 16:20:19 EST EAGLE 38.0.0
0018.1389 CARD 1103,A INFO Invalid prefix/suffix digit len for CgPA
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
GTT on CdPA used MOSMSGTA=9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 203 46
Report Date:02-07-21 Time:16:20:19

```

#### Legend

**ADDR** Address

|                 |                                        |
|-----------------|----------------------------------------|
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Contact far end node and investigate reason for error.

### 1392 - IDPRCDPN(X) NPP SERVICE is OFF

The status of the IDPRCDPN(X) NPP service is OFF while processing an IDP message.

#### Example

```

1          2          3          4          5          6          7          8
12345678901234567890123456789012345678901234567890123456789012345678901234567890
      tekelecstp 20-12-11 03:56:48 WET UNKNOWN ????.?-64.12.0          5090.1392
      CARD 1105      INFO      IDPRCDPN(X) NPP SERVICE is OFF          Report
Date:20-12-11   Time:03:56:48

```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Enter the following command to check the status of the IDPRCDPN(X) service:

```
rtrv-npp-serv:svrn=idprcdpn:mode=full
```

The following is an example of a possible output.

```

rtrv-npp-serv:svrn=idprcdpn:mode=full

      tekelecstp 11-01-28 08:34:00 EST 43.0.0-63.51.0
rtrv-npp-serv:svrn=idprcdpn:mode=full

```

```

Command entered at terminal #4.

SERVICE      STATUS  SA          PRECEDENCE  FNAI  NAI
-----
idprcdpn     off    cdial       10          unkn   0
             ccncchk  100         intl        4
             cdpnnp   80          natl        3
             lacck    60          nail        none
             cgpnsvcrqd 60         nai2        none
             asdlkup  50          nai3        none
             grnlkup  50
             cgpnasdrqd 50
             cgpngrnrqd 50
             inprtg   95
             skgtartg 50

                                DELIMITERS
dlma=none      dlmb=none      dlmc=none
dlmd=none      dlme=none      dlmf=none
dlmg=none      dlmh=none      dlmi=none
dlmj=none      dlmk=none      dlml=none
dlmm=none      dlmn=none      dlmo=none
dlmp=none

;
    
```

- Use the following command to enable the IDPRCGPN(X) NPP service:  
`chg-npp-serv:svrn=idprcgpn:mode=full`

This is an example of a possible output.

```

rtrv-npp-serv:svrn=idprcgpn:mode=full

tekelecstp 11-01-28 08:37:46 EST 43.0.0-63.51.0
rtrv-npp-serv:svrn=idprcgpn:mode=full
Command entered at terminal #4.

SERVICE      STATUS  SA          PRECEDENCE  FNAI  NAI
-----
idprcgpn     off    cdial       10          unkn   0
             cgpnpnp  80          intl        4
             asdlkup  50          natl        3
             grnlkup  50          nail        none
             blklstqry 90         nai2        none
             blklstrly 90         nai3        none
             cgpnrtdg 70
             inprtg   95

                                DELIMITERS
dlma=none      dlmb=none      dlmc=none
dlmd=none      dlme=none      dlmf=none
dlmg=none      dlmh=none      dlmi=none
dlmj=none      dlmk=none      dlml=none
dlmm=none      dlmn=none      dlmo=none
dlmp=none

;
    
```

### 1393 - IDPRCGPN NPP SERVICE is OFF

The status of the IDPRCGPN NPPservice is OFF while processing an IDP message.

**Example**

```

1          2          3          4          5          6          7          8
12345678901234567890123456789012345678901234567890123456789012345678901234567890
tekelecstp 20-12-11 03:56:48 WET UNKNOWN ???.?-63.33.0
5090.1392 CARD 1105 INFO IDPRCDPN NPP SERVICE is Off
Report Date:20-12-11 Time:03:56:48

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Enter the following command to check the status of the IDPRCGPN service:

```
rtrv-npp-serv:svrn=idprcgp
```

The following is an example of a possible output.

```

tekelecstp 08-06-17 11:54:09 EST 39.0.0
rtrv-npp-serv:svrn=idprcgp
Command entered at terminal #4.
SERVICE      STATUS      FNAI      NAI      SA      PRECEDENCE
-----
idprcgp      off          unkn      0      cgpnnp      100
              int1      4
              nat1      3
              nai1      none
              nai2      none
              nai3      none
;

```

2. Use the following command to enable the IDPRCDPN service:

```
chg-npp-serv:svrn=idprcgp:status=ON
```

**1394 - Flushing undelivered MSUs**

The destination EAGLE card for an SS7 message is not reachable by the origination EAGLE card and the dynamic database is not updated to reflect the unreachable status.

**Example**

```

tekelecstp 02-01-05 20:39:14 MST EAGLE 41.0
0010.1394 CARD 1108 INFO Flushing undelivered MSUs
Card List: 1101, 1201, 1302, 2103, 2204
LSN=lg1104a0
Report Date:02-01-05 Time:20:39:14
;

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Enter the following command to check the IMT bus status for both the source and destination card.

```
rept-stat-card:loc=x:mode=full
```

where *x* is the card location. The source card is identified in the message. The destination card can be obtained from the linkset name in UIM.

**Note:** There could be several cards involved with the linkset name and thus they all should be checked.

2. Make sure the cards are correctly connected to both A and B buses of the IMT.

**1395 - Inh ATINPQ SS request alrdy outstanding**

A second attempt to inhibit the ATINPQ subsystem has been made while the first is still being processed. The second attempt will be ignored.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 39.2.0
0020.1395   CARD 1106   INFO   Inh ATINPQ SS request alrdy outstanding
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1396 - Failure Inhibiting ATINPQ SS**

The attempted inhibit of the ATINPQ subsystem failed. A response SOG was not received from the mate.

**Example**

```
station1234 06-12-21 16:28:08 EST Rel 39.2.0
0020.1396   CARD 1106   INFO   Failure Inhibiting ATINPQ SS
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1397 - LSS: Missing Mandatory Parameter**

A required parameter was missing in ATI NP query.

**Example**

```
RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 39.2.0
0002.1397   SYSTEM      INFO      LSS: Missing Mandatory Parameter
          SIO=03   OPC=001-001-001   DPC=002-002-002
          SCCP MSG TYPE=04
          CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                TT=250 NP=04  NAI=010  ADDR=1234567890901
                PC=003-003-003   SSN=005
          CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                TT=100 NP=07  NAI=012  ADDR=012345677890
                re cseCD123 GTTSET=3 203 46
          Report Date:07-07-21 Time:16:20:19
```

**Legend**

|             |                        |
|-------------|------------------------|
| <b>ADDR</b> | Address                |
| <b>CDPA</b> | Called party address   |
| <b>CGPA</b> | Calling party address  |
| <b>GTI</b>  | Global title indicator |

|          |                                        |
|----------|----------------------------------------|
| LSN      | Linkset name. The name must be unique. |
| MSG TYPE | Message type                           |
| NAI      | Nature of address indicator            |
| NI       | Network indicator value                |
| NP       | Numbering plan                         |
| OPC      | Origination point code                 |
| PC       | Point code for the SS7 end user (OPC). |
| PCI      | Protocol control information           |
| RI       | Routing indicator                      |
| SIO      | Service information octet              |
| SSN      | Subsystem number                       |
| SSNI     | Subsystem number indicator             |
| TT       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify that incoming ATI NP query has Subscriber Identity and Requested Info parameters.

### 1398 - ATINPQ: Badly formatted Subs Id

The subscriber Identity parameter in ATI NP query was found to be mistyped.

#### Example

```

RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 39.2.0
0002.1398 SYSTEM INFO ATINPQ: Badly formatted Subs Id
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=1234567890901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345677890
re cseCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19

```

#### Legend

|          |                                        |
|----------|----------------------------------------|
| ADDR     | Address                                |
| CDPA     | Called party address                   |
| CGPA     | Calling party address                  |
| GTI      | Global title indicator                 |
| LSN      | Linkset name. The name must be unique. |
| MSG TYPE | Message type                           |
| NAI      | Nature of address indicator            |

|      |                                        |
|------|----------------------------------------|
| NI   | Network indicator value                |
| NP   | Numbering plan                         |
| OPC  | Origination point code                 |
| PC   | Point code for the SS7 end user (OPC). |
| PCI  | Protocol control information           |
| RI   | Routing indicator                      |
| SIO  | Service information octet              |
| SSN  | Subsystem number                       |
| SSNI | Subsystem number indicator             |
| TT   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify that Subscriber Identity parameter length is at least 2 bytes (1 byte length field of MSISDN, 1 byte choice for MSISDN). If greater than 2 bytes, the Subscriber identity length must be equal to 2 + length of MSISDN.

### 1399 - ATINPQ: Subscriber Identity not MSISDN

The Choice for Subscriber Identity in ATI NP query is not MSISDN.

#### Example

```

RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 39.2.0
0002.1399 SYSTEM INFO ATINPQ: Subscriber Identity not MSISDN
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=1234567890901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345677890
re cseCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19

```

#### Legend

|          |                                        |
|----------|----------------------------------------|
| ADDR     | Address                                |
| CDPA     | Called party address                   |
| CGPA     | Calling party address                  |
| GTI      | Global title indicator                 |
| LSN      | Linkset name. The name must be unique. |
| MSG TYPE | Message type                           |
| NAI      | Nature of address indicator            |
| NI       | Network indicator value                |
| NP       | Numbering plan                         |

|             |                                        |
|-------------|----------------------------------------|
| <b>OPC</b>  | Origination point code                 |
| <b>PC</b>   | Point code for the SS7 end user (OPC). |
| <b>PCI</b>  | Protocol control information           |
| <b>RI</b>   | Routing indicator                      |
| <b>SIO</b>  | Service information octet              |
| <b>SSN</b>  | Subsystem number                       |
| <b>SSNI</b> | Subsystem number indicator             |
| <b>TT</b>   | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1400 - LSS: Invalid MSISDN digits length

The MSISDN length in Subscriber Information was 0, or the MSISDN length was 1 ( ' /byte) and the MSISDN had only one 0xF (filler) digit.

**Example**

```

RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 39.2.0
0002.1400 SYSTEM INFO LSS: Invalid MSISDN digits length
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=1234567890901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345677890
re cseCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |

|      |                              |
|------|------------------------------|
| PCI  | Protocol control information |
| RI   | Routing indicator            |
| SIO  | Service information octet    |
| SSN  | Subsystem number             |
| SSNI | Subsystem number indicator   |
| TT   | Translation type             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1401 - LSS: Unsupported numbering plan

The Numbering Plan in MSISDN from Subscriber Identity in the incoming ATI NP query is not supported (not ISDN/Telephony (0x1)).

**Example**

```

RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 39.2.0
0002.1401 SYSTEM INFO LSS: Unsupported numbering plan
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=1234567890901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345677890
re cseCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19

```

**Legend**

|          |                                        |
|----------|----------------------------------------|
| ADDR     | Address                                |
| CDPA     | Called party address                   |
| CGPA     | Calling party address                  |
| GTI      | Global title indicator                 |
| LSN      | Linkset name. The name must be unique. |
| MSG TYPE | Message type                           |
| NAI      | Nature of address indicator            |
| NI       | Network indicator value                |
| NP       | Numbering plan                         |
| OPC      | Origination point code                 |
| PC       | Point code for the SS7 end user (OPC). |
| PCI      | Protocol control information           |
| RI       | Routing indicator                      |

|             |                            |
|-------------|----------------------------|
| <b>SIO</b>  | Service information octet  |
| <b>SSN</b>  | Subsystem number           |
| <b>SSNI</b> | Subsystem number indicator |
| <b>TT</b>   | Translation type           |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1402 - ATINPQ: Invalid Requested Info

The Requested Info parameter in incoming ATI NP query was invalid. Either, length of Requested Info parameter < 2, or the Requested Info parameter does not contain MNP Requested Info, or the parameter is badly formatted.

**Example**

```

RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 39.2.0
0002.1402 SYSTEM INFO ATINPQ: Invalid Requested Info
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
      TT=250 NP=04 NAI=010 ADDR=1234567890901
      PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
      TT=100 NP=07 NAI=012 ADDR=012345677890
      re cseCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19

```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |

**SSNI** Subsystem number indicator  
**TT** Translation type

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1403 - LSS: Dgts truncated in encd parms

One or more encoded digits parameters in ATI ACK response had to be truncated to fit maximum allowed encoded digits.

**Example**

```

RLGHNCXA21W 07-07-21 12:01:43 EST EAGLE 39.2.0
0002.1403 SYSTEM INFO LSS: Dgts truncated in encd parms
SIO=03 OPC=001-001-001 DPC=002-002-002
SCCP MSG TYPE=04
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=1234567890901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345677890
re cseCD123 GTTSET=3 203 46
Report Date:07-07-21 Time:16:20:19

```

**Legend**

**ADDR** Address  
**CDPA** Called party address  
**CGPA** Calling party address  
**GTI** Global title indicator  
**LSN** Linkset name. The name must be unique.  
**MSG TYPE** Message type  
**NAI** Nature of address indicator  
**NI** Network indicator value  
**NP** Numbering plan  
**OPC** Origination point code  
**PC** Point code for the SS7 end user (OPC).  
**PCI** Protocol control information  
**RI** Routing indicator  
**SIO** Service information octet  
**SSN** Subsystem number  
**SSNI** Subsystem number indicator  
**TT** Translation type

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify the expected number of digits in routingNumber and MSISDN fields. These depend on combination of requested formatting for routing Number and MSISDN fields (ATINPQOPTS:ATIACKRN and ATIACKMSISDN options), digits in incoming ATI NP query and result of RTDB lookup.

### 1407 - Unexpected SI in TIF Stop Action

An MSU is received by TIF/TIF2/TIF3 stop action that is not ISUP. MSUs delivered to a TIF stop action that are not ISUP (SI=5) or TUP (SI=4) shall be routed without modification.

#### Example

```

RLGHNCXA21W 09-09-21 16:20:19 GMT EAGLE5 39.2.0
0017.1407   CARD 1103,A   INFO      Unexpected SI in TIF Stop Action
          SIO=08   OPC=001-001-001   DPC=s-002-002-002
          DATA=12 34 56 78 90 12 34 56 78 90 12 34
                56 78 90 12 34 56 78 90 12 34 56 78
                12 34
          SR=scrib  LSN=ABCD123
          Report Date:09-09-21  Time:16:20:19

```

#### Legend

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |
| <b>SR</b>   | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

The TIF Support of TUP feature is not turned on.

### 1408 - TIF: Modified MSU too large to route

The MSU is too large to transmit after modification (>273 bytes from SIO onward). The original MSU is routed without modification.

#### Example

```

RLGHNCXA21W 09-09-21 16:20:19 GMT EAGLE5 39.2.0
0017.1408   CARD 1103,A   INFO      TIF: Modified MSU too large to route
          SIO=03   OPC=001-001-001   DPC=002-002-002
          DATA=26 80 03 09 0e 06 09 00 fe 08 50 55 05
                43 00 00 00 00 00
          LSN=ABCD123
          Report Date:09-09-21  Time:16:20:19

```

#### Legend

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>SIO</b>  | Service information octet                            |
| <b>SR</b>   | Screening reference name                             |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1410 - MOSMS: Migrated Subscriber with no entity

There is no entity defined in the RTDB for the migrated subscriber. The subscriber is found migrated and the migration prefix has to be the entity resulted from RTDB lookup.

**Example**

```
tekelecstp 02-03-20 07:40:50 EST EAGLE 40.1
6815.1410 CARD 1103 INFO MOSMS: Migrated Subscriber with no entity

SIO=83 OPC= 002-002-001 DPC= 009-008-007
CDPA: AI=8b SSN=002 TT=006
ADDR=110000
CGPA: AI=43 PC= 002-002-001 SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
3d cf 01 e9 d1 02 09 35 f2 34 9f 69
01 00 9f 74 02 00 00 89
LSN=1s221
Report Date:02-03-20 Time:07:40:50
```

**Alarm Level:** No Alarm condition. Message is for information only.

**Recovery**

Ensure the subscriber has an Entity in the Database, or change MOIGMPFX value of IS41SMSOPTS Table.

### 1411 - TIF CgPN NS Failure: CC mismatch in DN

A CC mismatch in DN occurred during TIF framework conversion. The CgPN will not be modified.

**Example**

```
tekelecstp 02-03-20 07:40:50 EST EAGLE 41.0
0226.1411 CARD 1101 INFO TIF CgPN NS Failure: CC mismatch in DN
International CGPN: 911111012345678
EPAP DN : 899111632226337

Report Date:08-09-10 Time:16:20:19
```

**Alarm Level:** No Alarm condition. Message is for information only.

**Recovery**

Verify the Public and Private DNs CC match. If the CCs do not match, reconcile the issue within the subscriber database.

### 1412 - GTT(FLOBR) failure: max search depth

This message indicates GTT failed when FLOBR encountered a chain longer than maximum depth. The MSU is discarded.

#### Example

```

stpa1071501 09-04-24 13:05:10 EDT EAGLE5 41.0.0-62.23.1
9941.1412 CARD 2317 INFO GTT(FLOBR) failure: max search depth
SIO=83 OPC= 14472-aa DPC= 07347-aa
SCCP MSG TYPE=09
CDPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
      TT=036 NP=01 NAI=004 ADDR=1060010000000000000000
      PC= 07347-aa SSN=005
CGPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
      TT=085 NP=07 NAI=003 ADDR=2060010000000000000000
      PC= 14472-aa SSN=101
LSN=ls2314n2 GTTSETIDX=211 230 231 232

Report Date:09-04-24 Time:13:05:10
;

```

#### Legend

|                 |                                                                                                                                |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                                                        |
| <b>CDPA</b>     | Called party address                                                                                                           |
| <b>CGPA</b>     | Calling party address                                                                                                          |
| <b>DPC</b>      | Destination point code                                                                                                         |
| <b>GTI</b>      | Global title indicator                                                                                                         |
| <b>LSN</b>      | Linkset name                                                                                                                   |
| <b>MSG TYPE</b> | Message type                                                                                                                   |
| <b>NAI</b>      | Nature of address indicator                                                                                                    |
| <b>NI</b>       | Network indicator value                                                                                                        |
| <b>NP</b>       | Numbering plan                                                                                                                 |
| <b>OPC</b>      | Origination point code                                                                                                         |
| <b>PC</b>       | In the CDPA section, PC refers to the Called Party Point Code. In the CGPA section, PC refers to the Calling Party Point Code. |
| <b>PCI</b>      | Protocol control information                                                                                                   |
| <b>RI</b>       | Routing indicator                                                                                                              |
| <b>SIO</b>      | Service information octet                                                                                                      |
| <b>SSN</b>      | Subsystem number                                                                                                               |
| <b>SSNI</b>     | Subsystem number indicator                                                                                                     |
| <b>TT</b>       | Translation type                                                                                                               |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the provisioning of the GTT information using the `rtrv-gta`, `rtrv-gttset1`, and `rtrv-gttset` commands to determine why the MSU encountered an excessive search depth.

**1413 - GTT(FLOBR) failure: duplicate set name**

This message indicates GTT failed when FLOBR encountered a duplicate GTT set name in the GTT search. This UIM is issued when the Fallback option is OFF in GTA entry. The MSU is discarded.

**Example**

```

stpa1071501 09-04-24 10:01:40 EDT EAGLE5 41.0.0-62.23.1
7386.1413 CARD 2317 INFO GTT(FLOBR) failure: duplicate set name
SIO=83 OPC= 14504-aa DPC= 07347-aa
SCCP MSG TYPE=09
CDPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
      TT=036 NP=01 NAI=004 ADDR=1060050000000000000000
      PC= 07347-aa SSN=005
CGPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
      TT=085 NP=07 NAI=003 ADDR=2060050000000000000000
      PC= 14472-aa SSN=101
LSN=1s2314n2 GTTSETIDX=211 215

Report Date:09-04-24 Time:10:01:40
;

```

**Legend**

|                 |                                                                                                                                |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                                                        |
| <b>CDPA</b>     | Called party address                                                                                                           |
| <b>CGPA</b>     | Calling party address                                                                                                          |
| <b>DPC</b>      | Destination point code                                                                                                         |
| <b>GTI</b>      | Global title indicator                                                                                                         |
| <b>LSN</b>      | Link set name                                                                                                                  |
| <b>MSG TYPE</b> | Message type                                                                                                                   |
| <b>NAI</b>      | Nature of address indicator                                                                                                    |
| <b>NI</b>       | Network indicator value                                                                                                        |
| <b>NP</b>       | Numbering plan                                                                                                                 |
| <b>OPC</b>      | Origination point code                                                                                                         |
| <b>PC</b>       | In the CDPA section, PC refers to the Called Party Point Code. In the CGPA section, PC refers to the Calling Party Point Code. |
| <b>PCI</b>      | Protocol control information                                                                                                   |
| <b>RI</b>       | Routing indicator                                                                                                              |
| <b>SIO</b>      | Service information octet                                                                                                      |
| <b>SSN</b>      | Subsystem number                                                                                                               |
| <b>SSNI</b>     | Subsystem number indicator                                                                                                     |
| <b>TT</b>       | Translation type                                                                                                               |

**Alarm Level:** No alarm condition. The message is informational only.

### Recovery

Verify the provisioning of the GTT information using the `rtrv-gta`, `rtrv-gttset1`, and `rtrv-gttset` commands to determine why the MSU encountered a duplicate GTT set name.

## 1414 - GTT(FLOBR) warning: max search depth

This message indicates GTT succeeded but searched had encountered a chain longer than the maximum depth. The MSU is routed, as indicated by the index value within the parenthesis of the GTTSETIDX string.

### Example

```

stpa1071501 09-04-24 13:05:10 EDT EAGLE5 41.0.0-62.23.1
5096.1414 CARD 2317 INFO GTT(FLOBR) warning: max search depth
SIO=83 OPC= 14472-aa DPC= 07347-aa
SCCP MSG TYPE=09
CDPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
      TT=036 NP=01 NAI=004 ADDR=1060010000000000000000
      PC= 07347-aa SSN=005
CGPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
      TT=085 NP=07 NAI=003 ADDR=2060010000000000000000
      PC= 14472-aa SSN=101
LSN=ls2314n2 GTTSETIDX=211 230 231 (232)
Report Date:09-04-24 Time:13:18:22
;

```

### Legend

|                 |                                                                                                                                |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                                                        |
| <b>CDPA</b>     | Called party address                                                                                                           |
| <b>CGPA</b>     | Calling party address                                                                                                          |
| <b>DPC</b>      | Destination point code                                                                                                         |
| <b>GTI</b>      | Global title indicator                                                                                                         |
| <b>LSN</b>      | Linkset name                                                                                                                   |
| <b>MSG TYPE</b> | Message type                                                                                                                   |
| <b>NAI</b>      | Nature of address indicator                                                                                                    |
| <b>NI</b>       | Network indicator value                                                                                                        |
| <b>NP</b>       | Numbering plan                                                                                                                 |
| <b>OPC</b>      | Origination point code                                                                                                         |
| <b>PC</b>       | In the CDPA section, PC refers to the Called Party Point Code. In the CGPA section, PC refers to the Calling Party Point Code. |
| <b>PCI</b>      | Protocol control information                                                                                                   |
| <b>RI</b>       | Routing indicator                                                                                                              |
| <b>SIO</b>      | Service information octet                                                                                                      |
| <b>SSN</b>      | Subsystem number                                                                                                               |

**SSNI** Subsystem number indicator  
**TT** Translation type

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the provisioning of the GTT information using the `rtrv-gta`, `rtrv-gttsetl`, and `rtrv-gttset` commands to determine why the MSU encountered an excessive search depth.

**1415 - GTT(FLOBR) warning: duplicate set name**

This message indicates GTT succeeded, but a duplicate GTT set name was encountered in the GTT Search. This UIM is issued when the Fallback option is ON in GTA entry. The MSU is routed as indicated by the index value within the parenthesis of the GTTSETIDX string.

**Example**

```

stpa1071501 09-04-24 09:56:40 EDT EAGLE5 41.0.0-62.23.1
7367.1415 CARD 2317 INFO GTT(FLOBR) warning: duplicate set name
SIO=83 OPC= 14504-aa DPC= 07347-aa
SCCP MSG TYPE=09
CDPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
      TT=036 NP=01 NAI=004 ADDR=1060050000000000000000
      PC= 07347-aa SSN=005
CGPA: NI=0 RI=0 GTI=04 SSNI=1 PCI=1
      TT=085 NP=07 NAI=003 ADDR=2060050000000000000000
      PC= 14472-aa SSN=101
LSN=ls2314n2 GTTSETIDX=(211) 215

Report Date:09-04-24 Time:09:56:40
;

```

**Legend**

**ADDR** Address  
**CDPA** Called party address  
**CGPA** Calling party address  
**DPC** Destination point code  
**GTI** Global title indicator  
**LSN** Link set name  
**MSG TYPE** Message type  
**NAI** Nature of address indicator  
**NI** Network indicator value  
**NP** Numbering plan  
**OPC** Origination point code  
**PC** In the CDPA section, PC refers to the Called Party Point Code. In the CGPA section, PC refers to the Calling Party Point Code.  
**PCI** Protocol control information  
**RI** Routing indicator

|             |                            |
|-------------|----------------------------|
| <b>SIO</b>  | Service information octet  |
| <b>SSN</b>  | Subsystem number           |
| <b>SSNI</b> | Subsystem number indicator |
| <b>TT</b>   | Translation type           |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify the provisioning of the GTT information using the `rtrv-gta`, `rtrv-gttset`, and `rtrv-gttset` commands to determine why the MSU encountered a duplicate GTT set name.

### 1416 - MAP Missing Mandatory Parameters

MOSMS Feature could not decode the GSM MAP message, since there are missing mandatory parameters in the TCAP portion of the message. e.g. SM-RP-UI or SM-RP-OA.

#### Example

```
tekelecstp 02-03-20 07:40:50 EST EAGLE 40.1
6815.1416 CARD 1103 INFO MAP Missing Mandatory Parameters
SIO=83 OPC= 002-002-001 DPC= 009-008-007
CDPA: AI=8b SSN=002 TT=006
ADDR=110000
CGPA: AI=43 PC= 002-002-001 SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
3d cf 01 e9 d1 02 09 35 f2 34 9f 69
01 00 9f 74 02 00 00 89
LSN=ls221
Report Date:02-03-20 Time:07:40:50
```

**Alarm Level:** No Alarm condition. Message is for information only.

#### Recovery

Ensure the message contains all mandatory parameters.

### 1417 - PublicKey doesn't match known-host file

This message indicates the GTT failed because a CdPA SSN Set Type was encountered, but no CdPA SSN in MSU. The MSU is discarded.

#### Example

```
stpa1071501 09-04-24 13:05:10 EDT EAGLE5 41.0.0-62.23.1
9941.1412 CARD 2317 INFO SCCP did not route - no SSN in CdPA
SIO=83 OPC= 14472-aa DPC= 07347-aa
SCCP MSG TYPE=09
CDPA: NI=0 RI=0 GTI=04 SSNI=0 PCI=1
TT=036 NP=01 NAI=004 ADDR=1060010000000000000000
PC= 07347-aa SSN=---
CGPA: NI=0 RI=0 GTI=04 SSNI=0 PCI=1
TT=085 NP=07 NAI=003 ADDR=2060010000000000000000
PC= 14472-aa SSN=---
LSN=ls2314n2 GTTSETIDX=211 230 231 232
Report Date:09-04-24 Time:13:05:10
;
```

#### Legend

|                 |                                                                                                                                |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                                                        |
| <b>CDPA</b>     | Called party address                                                                                                           |
| <b>CGPA</b>     | Calling party address                                                                                                          |
| <b>DPC</b>      | Destination point code                                                                                                         |
| <b>GTI</b>      | Global title indicator                                                                                                         |
| <b>LSN</b>      | Linkset name.                                                                                                                  |
| <b>MSG TYPE</b> | Message type                                                                                                                   |
| <b>NAI</b>      | Nature of address indicator                                                                                                    |
| <b>NI</b>       | Network indicator value                                                                                                        |
| <b>NP</b>       | Numbering plan                                                                                                                 |
| <b>OPC</b>      | Origination point code                                                                                                         |
| <b>PC</b>       | In the CDPA section, PC refers to the Called Party Point Code. In the CGPA section, PC refers to the Calling Party Point Code. |
| <b>PCI</b>      | Protocol control information                                                                                                   |
| <b>RI</b>       | Routing indicator                                                                                                              |
| <b>SIO</b>      | Service information octet                                                                                                      |
| <b>SSN</b>      | Subsystem number                                                                                                               |
| <b>SSNI</b>     | Subsystem number indicator                                                                                                     |
| <b>TT</b>       | Translation type                                                                                                               |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify the provisioning of the GTT information using the `rtrv-gta`, `rtrv-gttsel`, and `rtrv-gttset` commands to determine if the GTT processing path and fallback options are set properly for the incoming MSU.

### 1418 - SCCP did not route - no SSN in CgPA

This message indicates the GTT failed because a CgPA SSN Set Type was encountered, but no CgPA SSN in MSU. The MSU is discarded.

#### Example

```

stpa1071501 09-04-24 13:05:10 EDT EAGLE5 41.0.0-62.23.1
9941.1412 CARD 2317 INFO SCCP did not route - no SSN in CgPA
SIO=83 OPC= 14472-aa DPC= 07347-aa
SCCP MSG TYPE=09
CDPA: NI=0 RI=0 GTI=04 SSNI=0 PCI=1
TT=036 NP=01 NAI=004 ADDR=1060010000000000000000
PC= 07347-aa SSN=---
CGPA: NI=0 RI=0 GTI=04 SSNI=0 PCI=1
TT=085 NP=07 NAI=003 ADDR=2060010000000000000000
PC= 14472-aa SSN=---
LSN=1s2314n2 GTTSETIDX=211 230 231 232

```

Report Date:09-04-24 Time:13:05:10

**Legend**

|                 |                                                                                                                                |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                                                        |
| <b>CDPA</b>     | Called party address                                                                                                           |
| <b>CGPA</b>     | Calling party address                                                                                                          |
| <b>DPC</b>      | Destination point code                                                                                                         |
| <b>GTI</b>      | Global title indicator                                                                                                         |
| <b>LSN</b>      | Linkset name                                                                                                                   |
| <b>MSG TYPE</b> | Message type                                                                                                                   |
| <b>NAI</b>      | Nature of address indicator                                                                                                    |
| <b>NI</b>       | Network indicator value                                                                                                        |
| <b>NP</b>       | Numbering plan                                                                                                                 |
| <b>OPC</b>      | Origination point code                                                                                                         |
| <b>PC</b>       | In the CDPA section, PC refers to the Called Party Point Code. In the CGPA section, PC refers to the Calling Party Point Code. |
| <b>PCI</b>      | Protocol control information                                                                                                   |
| <b>RI</b>       | Routing indicator                                                                                                              |
| <b>SIO</b>      | Service information octet                                                                                                      |
| <b>SSN</b>      | Subsystem number                                                                                                               |
| <b>SSNI</b>     | Subsystem number indicator                                                                                                     |
| <b>TT</b>       | Translation type                                                                                                               |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the provisioning of the GTT information using the `rtrv-gta`, `rtrv-gttset`, and `rtrv-gttset` commands to determine if the GTT processing path and fallback options are set properly for the incoming MSU.

**1419 - SCCP did not route - no SSN in CdPA**

This message indicates the GTT failed because a CdPA SSN Set Type was encountered, but no CdPA SSN in MSU. The MSU is discarded.

**Example**

```

stpa1071501 09-04-24 13:05:10 EDT EAGLE5 41.0.0-62.23.1
9941.1412 CARD 2317 INFO SCCP did not route - no SSN in CdPA
SIO=83 OPC= 14472-aa DPC= 07347-aa
SCCP MSG TYPE=09
CDPA: NI=0 RI=0 GTI=04 SSNI=0 PCI=1
TT=036 NP=01 NAI=004 ADDR=1060010000000000000000
PC= 07347-aa SSN=---
CGPA: NI=0 RI=0 GTI=04 SSNI=0 PCI=1
    
```

```

TT=085 NP=07 NAI=003 ADDR=2060010000000000000000
PC= 14472-aa SSN=---
LSN=ls2314n2 GTTSETIDX=211 230 231 232

Report Date:09-04-24 Time:13:05:10

```

**Legend**

|                 |                                                                                                                                |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>ADDR</b>     | Address                                                                                                                        |
| <b>CDPA</b>     | Called party address                                                                                                           |
| <b>CGPA</b>     | Calling party address                                                                                                          |
| <b>DPC</b>      | Destination point code                                                                                                         |
| <b>GTI</b>      | Global title indicator                                                                                                         |
| <b>LSN</b>      | Linkset name.                                                                                                                  |
| <b>MSG TYPE</b> | Message type                                                                                                                   |
| <b>NAI</b>      | Nature of address indicator                                                                                                    |
| <b>NI</b>       | Network indicator value                                                                                                        |
| <b>NP</b>       | Numbering plan                                                                                                                 |
| <b>OPC</b>      | Origination point code                                                                                                         |
| <b>PC</b>       | In the CDPA section, PC refers to the Called Party Point Code. In the CGPA section, PC refers to the Calling Party Point Code. |
| <b>PCI</b>      | Protocol control information                                                                                                   |
| <b>RI</b>       | Routing indicator                                                                                                              |
| <b>SIO</b>      | Service information octet                                                                                                      |
| <b>SSN</b>      | Subsystem number                                                                                                               |
| <b>SSNI</b>     | Subsystem number indicator                                                                                                     |
| <b>TT</b>       | Translation type                                                                                                               |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Verify the provisioning of the GTT information using the `rtrv-gta`, `rtrv-gttset1`, and `rtrv-gttset` commands to determine if the GTT processing path and fallback options are set properly for the incoming MSU.

**1424 - IMT A [B] requested to re-align at LOW [HIGH] Rate**

This message is issued when a rate change request is sent by the OAM to the HIPR2 cards on a particular bus (to re-align at the requested rate). The HIPR2 cards will initiate the alignment protocol on receiving the request.

**Example**

```

RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0

```

```
0023.1424   CARD 1115   INFO   IMT A requested to re-align at HIGH Rate
Report Date:09-02-07   Time:12:01:43
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1425 - SMS A-party Address decode failed

Decoding fields of the SMS\_OOA parameter of IS41 SMDPP message failed.

#### Example

```
tekelecstp 02-03-20 07:40:50 EST   EAGLE 40.1
6815.1425   CARD 1103   INFO   SMS A-party Address decode failed
SIO=83   OPC=   002-002-001   DPC=   009-008-007
CDPA: AI=8b   SSN=002   TT=006
      ADDR=110000
CGPA: AI=43   PC=   002-002-001   SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
      3d cf 01 e9 d1 02 09 35 f2 34 9f 69
      01 00 9f 74 02 00 00 89
LSN=1s221
Report Date:02-03-20   Time:07:40:50
```

**Alarm Level:** No Alarm condition. Message is for information only.

#### Recovery

Ensure that SMDPP message contains properly formatted SMS\_OOA parameter.

### 1426 - S-Port: Missing GRN for srvc prtd subs

Service Portability required RTDB data "GRN" to format outbound digits, which was not found.

#### Example 1

```
0017.1042   CARD 1103,A   INFO   S-Port: Missing GRN for srvc prtd subs
SIO=03   OPC=001-001-001   DPC=002-002-002
INCM DN: 4605500
COND DN: 19194605500
LSN=ABCD123
```

#### Example 2

```
6850.1426   CARD 1103   INFO   S-Port: Missing GRN for srvc prtd subs
SIO=83   OPC=   002-002-001   DPC=   009-008-007
CDPA: AI=8b   SSN=002   TT=006
      ADDR=987654
CGPA: AI=09   PC=-----   SSN=003
INCM DN: 4605500
COND DN: 19194605500
LSN=ABCD123
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Verify that a GRN has been provisioned for the conditioned DN (specified in the *COND DN* field in the UIM output) in EPAP.

### 1427 - IAR CdPN parameter invalid or not found

This message is issued when the IAR Base feature cannot find a CdPN parameter within a message, when it cannot decode the parameter after it finds it, or when the parameter does not contain the required information in a usable format.

#### Example

```
RLGHNCXA21W 09-07-21 16:20:19 EST EAGLE 41.1.0
0002.1427    CARD 1113      INFO      IAR CdPN parameter invalid or not found
Report Date:09-07-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1428 - IAR CgPN parameter invalid or not found

This message is issued when the IAR Base feature cannot find the CgPN parameter within a message, when it cannot decode the parameter after it finds it, or when the parameter does not contain the required information in a usable format.

#### Example

```
RLGHNCXA21W 09-07-21 16:20:19 EST EAGLE 41.1.0
0002.1428    CARD 1113      INFO      IAR CgPN parameter invalid or not found
Report Date:09-07-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1429 - IAR TRIGTYPE invalid or not found

This message is issued when the IAR Base feature cannot find the TRIGTYPE parameter within a message, when it cannot decode the parameter after it finds it, or when the parameter does not contain the required information in a usable format.

#### Example

```
RLGHNCXA21W 09-07-21 16:20:19 EST EAGLE 41.1.0
0002.1429    CARD 1113      INFO      IAR TRIGTYPE invalid or not found
Report Date:09-07-21  Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

**1430 - IAR CdPN parameter encoding failed**

This message is issued when the IAR Base feature cannot encode the message after modifying its CdPN parameter. One way that this can occur without invalid data is when a CdPN parameter length increases, and the containing message grows too large.

**Example**

```
RLGHNCXA21W 09-07-21 16:20:19 EST EAGLE 41.1.0
0002.1430 CARD 1113 INFO IAR CdPN parameter encoding failed
Report Date:09-07-21 Time:16:20:19
```

**Alarm Level:** No Alarm condition. Message is for information only.

**Recovery**

No action necessary.

**1431 - IAR CgPN parameter encoding failed**

This message is issued when the IAR Base feature cannot encode the message after modifying its CgPN parameter. One way that this can occur without invalid data is when a CgPN parameter length increases, and the containing message grows too large.

**Example**

```
RLGHNCXA21W 09-07-21 16:20:19 EST EAGLE 41.1.0
0002.1431 CARD 1113 INFO IAR CgPN parameter encoding failed
Report Date:09-07-21 Time:16:20:19
```

**Alarm Level:** No Alarm condition. Message is for information only.

**Recovery**

No action necessary.

**1432 - IGM Relay Failed - Bad IS41SMSC Xlation**

This message indicates that the GTT translation lookup on DEFIS41SMSC digits (within GTTSET specified by IS41SMSCGTTSN) failed.

**Example**

```
station1234 09-08-30 16:28:08 EST EAGLE5 41.1.0
1234.1432 CARD 1101 INFO IGM Relay Failed - Bad IS41SMSC Xlation
SIO=03 OPC= 7-001-7 DPC= 1-001-1
SCCP MSG TYPE=09
CDPA: NI=0 RI=0 GTI=02 SSNI=0 PCI=0
TT=010 NP=--- NAI=--- ADDR=9911308117
PC=----- SSN=---
CGPA: NI=0 RI=1 GTI=00 SSNI=1 PCI=1
PC= 7-001-7 SSN=010
LSN=lsil GTTSETIDX=1
```

**Legend**

**ADDR** Address  
**CDPA** Called party address

|                 |                                        |
|-----------------|----------------------------------------|
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

1. Provision the translation entry for DEFIS41SMSC digits within the GTTSET specified by IS41SMSCGTTSN. Use the `rtrv-gttset` command to search the GTT set name based on the GTTSET index displayed in the UIM.
2. Change the IS41SMSCGTTSN option value in the GSMOPTS table to a valid GTT set name that contains translation for DEFIS41SMSC digits.

### 1433 - AIQ: Inhibit request already pending

An `inh-map-ss` command is already entered and queued.

#### Example

```
RLGHNCXA21W 00-02-10 12:01:43 EST EAGLE 42.0.0
0014.1433 SYSTEM INFO AIQ: Inhibit request already pending
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

No action necessary.

### 1434 - AIQ: Failure Inhibiting SS

The `inh-map-ss` command did not take the AIQ subsystem off-line.

**Example**

```
RLGHNCXA21W 00-02-10 12:01:43 EST EAGLE 42.0.0
0014.1434 SYSTEM INFO AIQ: Failure Inhibiting SS
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Enter the `inh-map-ss` command with the `force` parameter.

**1435 - AIQ: TriggerType not provisioned**

This message indicates that the AIQ subsystem received an AIQ message where the value of the `TriggerType` parameter is not provisioned in the `AIQOPTS` table.

**Example**

```
5193.1435 CARD 1105 INFO AIQ: TriggerType not provisioned
SIO=83 OPC= 001-001-001 DPC= 009-008-007
CDPA: AI=cb SSN=014 TT=004
ADDR=9873946354
CGPA: AI=cb PC= 001-001-001 SSN=014
DATA=3f e2 3d c7 04 00 01 02 03 e8 35 e9
33 cf 01 2a d1 02 09 40 f2 29 81 07
00 00 00 00 00 00 00 84
LSN=ls1
Report Date:20-08-29 Time:02:55:22
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Ensure the AIQ message's `TriggerType` parameter value is one of those provisioned in the `AIQOPTS` table.

**1436 - AIQ: Unsupported Digits(Dialed) length**

This message indicates that the AIQ subsystem received an AIQ message where the length of the `Digits(Dialed)` parameter is outside of the range provisioned in the `AIQOPTS` table.

**Example**

```
0643.1436 CARD 1105 INFO AIQ: Unsupported Digits(Dialed) length
SIO=83 OPC= 001-001-001 DPC= 009-008-007
CDPA: AI=cb SSN=014 TT=004
ADDR=9873946354
CGPA: AI=cb PC= 001-001-001 SSN=014
DATA=3f e2 3d c7 04 00 01 02 03 e8 35 e9
33 cf 01 2a d1 02 09 40 f2 29 81 07
00 00 00 00 00 00 00 84
LSN=ls1
Report Date:20-08-29 Time:03:04:25
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Ensure the AIQ message's `Digits(Dialed)` parameter length is within the range provisioned in the `AIQOPTS` table.

### 1437 - IMT [A | B]: Rate change not initiated

This message is issued when the IMT Rate change could not proceed due to bus being in alarming state.

#### Example

```
RLGHNCXA21W 09-02-07 12:01:43 EST EAGLE 41.1.0
0023.1437 CARD 1115 INFO IMT A: Rate change not initiated
Report Date:09-02-07 Time:12:01:43
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Although no action is required, this message can serve as a notification to verify status of the IMT bus and to start recovery procedures if needed.

1. Enter the `rept-stat-imt` command to verify the status of the IMT bus.
2. Replace any faulty cards with a new HIPR2 card.
3. Contact the [Customer Care Center](#) for more information.

### 1440 - G-Flex MLR: Op with bad MSISDN skipped

The G-Flex MLR Function encountered an MSISDN parameter that contains fewer than 5 digits or more than 15 digits

#### Example

```
station1234 06-12-21 16:28:08 EST Rel 42.0.0
0020.1440 CARD 1106 INFO G-Flex MLR: Op with bad MSISDN skipped
```

**Alarm Level:** No alarm condition. The message is informational only.

#### Recovery

Abnormal length of the MSISDN indicates a configuration issue on the far-end node, which can be confirmed with a message trace.

### 1441 - IP Info mismatch, card reset required

The card stated in the message has an IP mismatch and must be reset. This occurs when the database is updated and a manual reset must be performed for the newly provisioned values to be used.

The IP configuration commands support the MCAP locations when OAMHC is running. Usually these commands require the target card to be inhibited, however for MCAP locations, the command is expected to be run while the card is IS-NR. Since these commands result in a database update, they require the MCAP to be IS-NR. Once the database has been modified, manual reset of the card must be performed for the newly provisioned values to be used. A notice is displayed to the user regarding the reset requirement for an MCAP location. If the MCAP location is not reset, then a UIM is displayed once every hour indicating that the card has an IP Mismatch and must be reset.

**Example**

```

RLGHNCXA03W 10-01-11 16:20:19 EST EAGLE 42.0.0
  0020.1441    CARD 1113    INFO    Active OAM IP mismatch, 1113 reset req
              Report Date:10-01-11  Time:16:20:19

  0020.1441    CARD 1113    INFO    Standby OAM IP mismatch, 1115 reset req
              Report Date:10-01-11  Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Reset the card in the appropriate slot as specified in the message text.

**1442 - Invalid EMP SCR Message Received**

This UIM indicates that the EAGLE 5 ISS received and rejected an invalid Service Configuration Request (SCR) EMP message. The UIM includes the IP address where the request originated and the reason the EAGLE 5 ISS rejected the SCR message.

**Example**

```

0020.1442    CARD 1106,A    INFO    Invalid EMP SCR Message Received
MSG Length=6
REQ EMP Version=4      RSP EMP Version=4
REQ Transaction ID=123  RSP Transaction ID=123
IMF IP Address= 172.21.48.15
Reason=Invalid Message Length
Report Date:10-02-21  Time:16:20:19

```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action is necessary if there is only one occurrence. If the condition continues, use the information provided in the message to debug the problem.

**1443 - GTT Action FAILED TO SEND TCAP ERROR**

This UIM indicates that the TCAP error action could not generate a TCAP error response due to any failure in decoding TCAP.

**Example**

```

6054.1443    CARD 1101    INFO    GTT Action FAILED TO SEND TCAP ERROR
OPC= 1-001-4      DPC= 1-001-5
CDPA: NI=0 RI=0 GTI=02 SSNI=1 PCI=1
      TT=010 NP=-- NAI=--- ADDR=9818316478
      PC= 1-001-1      SSN=016
CGPA: NI=0 RI=0 GTI=02 SSNI=1 PCI=1
      TT=011 NP=-- NAI=--- ADDR=9910929095
      PC= 1-002-3      SSN=049
Op-Code=--- Action Set=tcapset
Report Date:03-01-03  Time:16:55:23

```

**Legend**

**ADDR**                      Address  
**CDPA**                      Called party address

|                 |                                        |
|-----------------|----------------------------------------|
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>OP-CODE</b>  | Operation Code                         |
| <b>PARAM</b>    | Parameter                              |
| <b>PC</b>       | Point code for the SS7 end user        |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery:**

Do *one* of the following to fix the problem:

1. Correct the TCAP Portion.
2. Disassociate "TCAP Error" GTT Action from the GTT Translation.
3. Change the "TCAP ERROR" action to either "UDTS" or "DISCARD" GTT Action.

### 1444 - GTT Loadsharing fail: PC not in MRNSET

This UIM indicates that the EAGLE 5 ISS failed to loadshare a MSU, because the translated DPC is not present in the specified non-default MRNSET.

**Example**

```
0019.1444 CARD 1104,A INFO GTT Loadsharing fail: PC not in MRNSET
TRANSLATED PC=003-003-003 TRANSLATED SS=005
GTT on CdPA used MOSMSGTA= 9193802053
CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=250 NP=04 NAI=010 ADDR=123456789012345678901
PC=003-003-003 SSN=005
CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
TT=100 NP=07 NAI=012 ADDR=012345678901234567890
PC=001-001-001 SSN=004
LSN=ABCD123 GTTSET=3 (8)
Report Date:02-07-21 Time:16:20:19
```

*Legend*

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>GTI</b>      | Global title indicator                 |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>OP-CODE</b>  | Operation Code                         |
| <b>PARAM</b>    | Parameter                              |
| <b>PC</b>       | Point code for the SS7 end user        |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery:**

Do *one* the following to fix the problem:

1. Configure the DPC displayed in UIM within the displayed MRNSETID.
2. Configure correct MRNSETID (which contains the DPC displayed in the UIM) in associated GTT Translation entry.
3. Configure "Default" MRNSETID in the GTT Translation entry.

### 1445 - LNP Day Meas. Discarded for LRN

This message indicates that the Daily LNR measurement counts are incorrect because of discards due to provisioning.

**Example**

```
RLGHNCXA03W 10-01-11 16:20:19 EST EAGLE 42.0.0
0020.1015 CARD 1106 INFO LNP Day Meas. Discarded for LRN
Report Date:02-07-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action required.

**1446 - XUDT UDT conversion failed**

The conversion from XUDT to UDT (or UDT to XUDT) failed, and the message was routed without the XUDT UDT conversion. Depending on which features are applied after XUDT UDT conversion, other processing of the message may occur after the failed XUDT UDT conversion.

**Example**

```
0018.1446      CARD 1103,A      INFO      XUDT UDT conversion failed
                SIO=03      OPC=001-001-001      DPC=002-002-002
                SCCP MSG TYPE=04
                CDPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                    TT=250  NP=04  NAI=010  ADDR=123456789012345678901
                    PC=003-003-003      SSN=005
                CGPA:  NI=1  RI=0  GTI=04  SSNI=0  PCI=1
                    TT=100  NP=07  NAI=012  ADDR=012345678901234567890
                    PC=001-001-001      SSN=004
                LSN=ABCD123  GTTSET=3  203  46
                Report Date:10-06-14  Time:16:20:19
```

**Legend**

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>GTTSET</b>   | GTT Set Index                          |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Refer to the following to correct the problem:

- *Database Administration Manual - Global Title Translation*
- The `ent/chg/rtrv-dstn` commands in the *Commands Manual*

manual to correct the problem.

### 1447 - Cnvrns Discard: inv segmentation parm

This UIM is issued when the EAGLE 5 ISS receives an XUDT message that has a segmentation parameter that is incorrect for the message undergoing ANSI/ITU SCCP conversion.

#### Example

```
0018.1447      CARD 1103,A      INFO      Cnvrns Discard: inv segmentation parm
                SIO=03      OPC=001-001-001      DPC=002-002-002
                SCCP MSG TYPE=04
                CDPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                   TT=250 NP=04 NAI=010 ADDR=123456789012345678901
                   PC=003-003-003      SSN=005
                CGPA: NI=1 RI=0 GTI=04 SSNI=0 PCI=1
                   TT=100 NP=07 NAI=012 ADDR=012345678901234567890
                   PC=001-001-001      SSN=004
                LSN=ABCD123 GTTSET=3 203 46
                Report Date:10-06-14 Time:16:20:19
```

#### Legend

|                 |                                        |
|-----------------|----------------------------------------|
| <b>ADDR</b>     | Address                                |
| <b>CDPA</b>     | Called party address                   |
| <b>CGPA</b>     | Calling party address                  |
| <b>DPC</b>      | Destination point code                 |
| <b>GTI</b>      | Global title indicator                 |
| <b>GTTSET</b>   | GTT Set Index                          |
| <b>LSN</b>      | Linkset name. The name must be unique. |
| <b>MSG TYPE</b> | Message type                           |
| <b>NAI</b>      | Nature of address indicator            |
| <b>NI</b>       | Network indicator value                |
| <b>NP</b>       | Numbering plan                         |
| <b>OPC</b>      | Origination point code                 |
| <b>PC</b>       | Point code for the SS7 end user (OPC). |
| <b>PCI</b>      | Protocol control information           |
| <b>RI</b>       | Routing indicator                      |
| <b>SIO</b>      | Service information octet              |
| <b>SSN</b>      | Subsystem number                       |
| <b>SSNI</b>     | Subsystem number indicator             |
| <b>TT</b>       | Translation type                       |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Check the incoming XUDT message to find the incorrectly formatted Segmentation parameter. Contact the node that is sending the messages.

**1448 - G-Flex MLR: Op w/o IMSI/MSISDN skipped**

The G-Flex MAP Layer Routing Function encountered problems because the IMSI or MSISDN parameter is missing. Normal G-Flex processing is applied to the associated message.

**Example**

```
0018.1448 CARD 1103,A INFO G-Flex MLR: Op w/o IMSI/MSISDN skipped
SIO=83 OPC= 002-002-001 DPC= 009-008-007
CDPA: AI=8b SSN=002 TT=006
      ADDR=110000
CGPA: AI=43 PC= 002-002-001 SSN=002
DATA=49 e2 47 c7 04 47 04 25 1e e8 3f e9
      3d cf 01 e9 d1 02 09 35 f2 34 9f 69
      01 00 9f 74 02 00 00
LSN=ls221
Report Date:10-10-10 Time:07:40:50
```

**Legend**

|             |                                                      |
|-------------|------------------------------------------------------|
| <b>ADDR</b> | Address                                              |
| <b>CDPA</b> | Called party address                                 |
| <b>CGPA</b> | Calling party address                                |
| <b>DATA</b> | Information from the upper layers of SCCP management |
| <b>DPC</b>  | Destination point code                               |
| <b>LSN</b>  | Linkset name. The name must be unique.               |
| <b>OPC</b>  | Origination point code                               |
| <b>PC</b>   | Point code for the SS7 calling user (CgPA)           |
| <b>SIO</b>  | Service information octet                            |
| <b>SSN</b>  | Subsystem number                                     |
| <b>TT</b>   | Translation type                                     |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Contact far end node and investigate reason for error.

**1449 - Binding Failed for screen set: <screen set name>**

This UIM indicates a screen-set binding failure in Gateway Screening (GWS).

**Example**

```
0023.1449 CARD 1105 INFO Binding Failed for screen set: ayyy
Report Date:02-07-21 Time:16:20:19
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

Refer to the UIM for the name of the failed screen set. The LIM or Service Module card regenerates a binding request.

**1490 - Telnet terminal connection successful**

Indicates that a telnet connection has been established with the EAGLE from the specified location, but no terminal has yet been selected.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:30 EST EAGLE 39.0
0010.1490    CARD 1105      INFO  Telnet terminal connection successful.
            RIPADDR=192.168.210.48
            RIPORT=3805
            LIPADDR=192.168.63.116
            LIPORT=23
            Report Date:03-01-01  Time:12:41:11
```

**Legend**

|                |                        |
|----------------|------------------------|
| <b>LIPADDR</b> | Local IP Address       |
| <b>LIPORT</b>  | Local TCP Port Number  |
| <b>RIPADDR</b> | Remote IP Address      |
| <b>RIPORT</b>  | Remote TCP Port Number |

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1491 - Terminal enabled**

This message indicates that the specified telnet terminal has been successfully selected by a user via telnet.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:30 EST EAGLE 31.3.0
0105.1491 SYSTEM INFO Terminal enabled.
TERMINAL 20
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

**1492 - Terminal failed**

This message indicates that the specified telnet terminal has been disconnected.

**Example**

```
RLGHNCXA21W 00-04-18 18:59:30 EST EAGLE 31.3.0
0105.1492 SYSTEM INFO Terminal failed.
TERMINAL 20
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

### 1493 - SSH Host Keys Regenerated

This message indicates that the OA&M IP Security Enhancements feature has successfully generated new host public/private key pairs. This occurs during cold restarts of an IPSM card. During initialization, this UIM displays the new key.

**Note:**

This UIM indicates a new public/private key is in effect. The old key is now invalid. The new key must be installed on SSH clients (on the FTRA) before any connections are permitted.

**Example**

```
RLGHNCXA21W 03-08-18 18:59:30 EST EAGLE 30.2.0
0105.1493 SYSTEM INFO SSH Host Keys Regenerated
DSA Server Host Key FTRA-formatted Fingerprint=
xx xx
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

1. Record the DSA Server Host Key FTRA-formatted fingerprint that is in the last line of the UIM.
2. Save the fingerprint.

The fingerprint will be installed on the FTRA if the FTP Retrieve and Replace feature is used.

**Note:**

Refer to the *FTP-Based Table Retrieve Application (FTRA) User Guide* for the fingerprint installation procedure.

### 1494 - SSH Host Keys Loaded

This message indicates that the OA&M IP Security Enhancements feature has successfully preserved existing host public/private key pairs. This occurs during reloads, init-card, and alw-card operations. During initialization, this UIM shows the state of the existing host key.

**Example**

```
RLGHNCXA21W 03-08-18 18:59:30 EST EAGLE 30.2.0
0105.1494 SYSTEM INFO SSH Host Keys Loaded
DSA Server Host Key FTRA-formatted Fingerprint=
xx xx
```

**Alarm Level:** No alarm condition. The message is informational only.

**Recovery**

No action necessary.

# Appendix

# A

## UAM Balancing Matrix

---

### Topics:

- *AIQ System Alarms.....605*
- *ATINP System Alarms.....605*
- *Card Alarms.....606*
- *CDT (Customer Defined Trouble) Alarms.....610*
- *Clock (Holdover Clock) Alarms.....611*
- *Clock System Alarms.....611*
- *DCM Alarms.....612*
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- *DPC Alarms.....613*
- *DPC System Alarms.....615*
- *DSM Alarms.....616*
- *E1 Port Alarms.....617*
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- *Fast Copy System Alarms.....620*
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- *GLS Alarms.....621*
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- *IMT Bus Alarms.....624*
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- *IP7CONN Alarms.....625*
- *IP7 Alarms.....626*
- *Linkset Alarms.....626*
- *LNP System Alarms.....627*
- *LSMS Connection Alarms.....628*
- *LSMS System Alarms.....628*
- *MCPM Alarms.....629*

The tables in this appendix are in alphabetical order and list Critical, Major, Minor, and Normal alarms that appear for device conditions, and indicate the clearing alarm that appears when each condition is resolved in the system. (Some device conditions are categorized as Normal, and have an associated clearing alarm when the device changes to another Normal condition.)

**Note:** A generic clearing alarm, UAM 0500 “Alarm for this entity is being cleared,” addresses scenarios where an alarm used to silently remove an active alarm did not make sense for the condition that was being cleared. This UAM is a generic alarm clearing output that applies to all setting alarms (Critical, Major, and Minor).

- *MEAS System Alarms.....629*
- *MPS (ELAP/EPAP) Alarms.....630*
- *MPS Alarm Support.....630*
- *RTX System Alarms.....631*
- *SCCP Service Alarms.....632*
- *SCCP System Alarms.....632*
- *SCTP Retransmit Alarms.....633*
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- *Security Log Alarm.....635*
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- *System Alarms.....642*
- *System GPL Alarms.....643*
- *T1 Port Alarms.....643*
- *Terminal Alarms.....644*
- *V-Flex System Alarms.....644*
- *X-LIST Alarms.....645*

## AIQ System Alarms

*Table 16: AIQ System Alarms* shows the AIQ System alarms and the clearing alarm that appears when each condition is resolved.

**Table 16: AIQ System Alarms**

| Critical |                                        | Normal |                                        |
|----------|----------------------------------------|--------|----------------------------------------|
| UAM      | Text                                   | UAM    | Text                                   |
| 0592     | AIQ Subsystem is not available         | 0595   | AIQ Subsystem is available             |
|          |                                        | 0594   | AIQ Subsystem normal, card(s) abnormal |
| 0593     | AIQ Subsystem is disabled              | 0596   | AIQ Subsystem is removed               |
|          |                                        | 0594   | AIQ Subsystem normal, card(s) abnormal |
| Minor    |                                        | Normal |                                        |
| 0594     | AIQ Subsystem normal, card(s) abnormal | 0595   | AIQ Subsystem is available             |
|          |                                        | 0596   | AIQ Subsystem is removed               |

## ATINP System Alarms

*Table 17: ATINP System Alarms* shows the critical and minor ATINP System alarms and the clearing alarm that appears when each condition is resolved.

**Table 17: ATINP System Alarms**

| Critical |                                   | Normal |                               |
|----------|-----------------------------------|--------|-------------------------------|
| UAM      | Text                              | UAM    | Text                          |
| 0565     | ATINPQ Subsystem is not available | 0568   | ATINPQ Subsystem is available |
|          |                                   | 0569   | ATINPQ Subsystem is removed   |
| 0566     | ATINPQ Subsystem is disabled      | 0568   | ATINPQ Subsystem is available |

|       |                                         |        |                               |
|-------|-----------------------------------------|--------|-------------------------------|
|       |                                         | 0569   | ATINPQ Subsystem is removed   |
| Minor |                                         | Normal |                               |
| 0567  | ATINPQ Subsystem normal,card(s) abnorml | 0568   | ATINPQ Subsystem is available |
|       |                                         | 0569   | ATINPQ Subsystem is removed   |

### Card Alarms

Table 18: *Card Alarms* shows the critical, major, and minor card alarms and the clearing alarm that appears when each condition is resolved.

**Table 18: Card Alarms**

| Critical |                                        | Normal |                                          |
|----------|----------------------------------------|--------|------------------------------------------|
| UAM      | Text                                   | UAM    | Text                                     |
| 0077     | Card temperature is critical lvl:T2    | 0079   | Card temperature again at nominal levels |
| 0092     | MDAL not responding                    | 0093   | MDAL alarm cleared                       |
| 0442     | RTDB database capacity is 95% full     | 0447   | RTDB database capacity alarm cleared     |
| Major    |                                        | Normal |                                          |
| UAM      | Text                                   | UAM    | Text                                     |
| 0001     | Card has reset                         | 0014   | Card is present                          |
|          |                                        | 0096   | Card has been reloaded                   |
| 0008     | Active MASP has become isolated        | 0009   | MASP became active                       |
|          |                                        | 0010   | MASP became standby                      |
| 0012     | Invalid HW for Integrated Measurements | 0519   | Measurements subsystem available         |
| 0013     | Card is isolated from the system       | 0014   | Card is present                          |
|          |                                        | 0096   | Card has been reloaded                   |

|      |                                          |      |                                          |
|------|------------------------------------------|------|------------------------------------------|
| 0031 | HIPR2 detected a major Congested Second  | 0032 | HIPR2 Congestion cleared                 |
| 0053 | Standby TDM failure                      | 0054 | Standby TDM failure cleared              |
| 0078 | Card temperature exceeds nominal lvl:T1  | 0079 | Card temperature again at nominal levels |
| 0088 | Clocks A and B TSCs are out of sync      | 0089 | Clocks A and B TSCs are resynchronized   |
| 0132 | Loading failed: table not found          | 0096 | Card has been reloaded                   |
| 0133 | Loading failed: data read error          |      |                                          |
| 0134 | Loading failed: bad checksum returned    |      |                                          |
| 0135 | Loading failed: GPL load timeout         |      |                                          |
| 0136 | Loading failed: data load timeout        |      |                                          |
| 0137 | Loading failed: invalid GPL              |      |                                          |
| 0138 | Loading failed: GPL format error         |      |                                          |
| 0139 | Loading failed: disk read prep error     |      |                                          |
| 0140 | Loading failed: disk read response error |      |                                          |
| 0141 | Loading failed: disk read failed         |      |                                          |
| 0300 | TVG Grant Failure                        | 0301 | TVG Grant Recovery                       |
| 0306 | SNM Overload Onset                       | 0307 | SNM Overload Abated                      |
| 0043 | Incorrect feature configuration          | 0423 | Card reload attempted                    |
| 0047 | Card type not valid for application      |      |                                          |
| 0099 | Incompatible HW for provisioned slot     |      |                                          |
| 0276 | Insufficient HW for IP7 provisioning     |      |                                          |
| 0297 | Incorrect port configuration             |      |                                          |

|       |                                         |        |                                        |
|-------|-----------------------------------------|--------|----------------------------------------|
| 0422  | Insufficient extended memory            |        |                                        |
| 0441  | Incorrect MDB – CPU                     |        |                                        |
| 0446  | RTDB database capacity is 80% full      | 0447   | RTDB database capacity alarm cleared   |
| 0449  | RTDB resynchronization in progress      | 0445   | RTDB database has been corrected       |
|       |                                         | 0500   | Alarm for this entity is being cleared |
| 0443  | RTDB database is corrupted              | 0445   | RTDB database has been corrected       |
| 0451  | RTDB reload is required                 |        |                                        |
| 0514  | Standby MASP is inhibited               | 0515   | Standby MASP is allowed                |
| 0901  | Card DB load timeout, check GLS card    | 0902   | Card DB is stable                      |
| 0903  | IP Link A is down                       | 0904   | IP Link A is up                        |
| 0905  | IP Link B is down                       | 0906   | IP Link B is up                        |
| 0908  | HW cannot support purchased TPS rate    | 0907   | HW limiting TPS rate alarm cleared     |
| 0051  | TSC Sync is in simplex mode             | 0052   | TSC sync feature is available          |
| 0466  | STC Network Unavailable                 | 0467   | STC Network Available                  |
| 0088  | Clocks A and B TSCs are out of sync     | 0089   | Clocks A and B TSCs are resynchronized |
| 0390  | Illegal Address Error                   | 0388   | Illegal Address Error Cleared          |
| 0391  | Card not responding Error               | 0389   | Card responding normally               |
| 0573  | BERT Test Failed                        | 0574   | BERT Test Passed                       |
| 0575  | Card type not HIPR2                     | 0500   | Alarm for this entity is being cleared |
| Minor |                                         | Normal |                                        |
| UAM   | Text                                    | UAM    | Text                                   |
| 0022  | Clock B for card failed, Clock A normal | 0025   | Clock B for card normal                |

|      |                                           |      |                                           |
|------|-------------------------------------------|------|-------------------------------------------|
| 0023 | Clocks A and B for card failed            | 0026 | Clocks A and B for card normal            |
| 0030 | HIPR2 detected a minor Congested Second   | 0032 | HIPR2 Congestion cleared                  |
| 0034 | Card database is inconsistent             | 0033 | Card database has been corrected          |
| 0035 | Card database is corrupted                |      |                                           |
| 0037 | Card backup database is inconsistent      | 0036 | Card backup database has been corrected   |
| 0038 | Card backup database is corrupted         |      |                                           |
| 0044 | Real time clock battery low               | 0045 | Real time clock battery restored          |
| 0055 | Persistent device state tbl corrupt       | 0057 | Persistent device state tbl corrected     |
| 0056 | Persistent device state tbl diff ver      |      |                                           |
| 0102 | Motherboard BIP invalid                   | 0103 | Motherboard BIP valid                     |
| 0145 | HS Clock A for card failed, B normal      | 0148 | High Speed Clock A for card normal        |
| 0146 | HS Clock B for card failed, A normal      | 0149 | High Speed Clock B for card normal        |
| 0147 | High Speed Clocks A and B for card failed | 0159 | High Speed Clocks A and B for card normal |
| 0298 | Card not using config. SCTP csum method   | 0299 | Config. SCTP csum method alarm cleared    |
| 0304 | REPT-NMTSK-DSCD: SNM Discard Onset        | 0305 | RECVY-NMTSK-DSCD: SNM Discard Abated      |
| 0444 | RTDB database is inconsistent             | 0445 | RTDB database has been corrected          |
| 0448 | RTDB database incoherent                  |      |                                           |
| 0466 | STC Network Unavailable                   | 0467 | STC Network Available                     |
| 0480 | Timestamp Invalid                         | 0481 | Timestamp Valid                           |
| 0498 | Sanity monitoring is disabled             | 0499 | Sanity monitoring is enabled              |

|      |                                      |      |                                        |
|------|--------------------------------------|------|----------------------------------------|
|      |                                      | 0130 | Card successfully loaded with data     |
|      |                                      | 0400 | Alarm cleared by deleting card         |
|      |                                      | 0294 | REPT-ALMINH: alarm output PERM inhibit |
|      |                                      | 0295 | REPT-ALMINH: alarm output enabled      |
|      |                                      | 0296 | REPT-ALMINH: alarm output TEMP inhibit |
| 0570 | Incompatible flash image for sys rel | 0423 | Card reload attempted                  |
| 0579 | FC Network Unavailable               | 0580 | FC Network Available                   |
| 0581 | Loss of heartbeat                    | 0582 | Heartbeat Available                    |
| 0590 | Fast Copy Application De-activated   | 0591 | Fast Copy Application Activated        |

### CDT (Customer Defined Trouble) Alarms

*Table 19: CDT (Customer Defined Trouble) Alarms* shows the critical, major, minor, and normal card alarms and the clearing alarm that appears when each condition is resolved.

**Table 19: CDT (Customer Defined Trouble) Alarms**

| Critical |                                    | Normal |                          |
|----------|------------------------------------|--------|--------------------------|
| UAM      | Text                               | UAM    | Text                     |
| 0058     | Critical customer trouble detected | 0062   | Customer trouble cleared |
| Major    |                                    | Normal |                          |
| 0059     | Major customer trouble detected    | 0062   | Customer trouble cleared |
| Minor    |                                    | Normal |                          |
| 0060     | Minor customer trouble detected    | 0062   | Customer trouble cleared |
| Normal   |                                    | Normal |                          |

|      |                           |      |                          |
|------|---------------------------|------|--------------------------|
| 0061 | Customer trouble detected | 0062 | Customer trouble cleared |
|------|---------------------------|------|--------------------------|

### Clock (Holdover Clock) Alarms

*Table 20: Clock (Holdover) Alarms* shows the critical, major, and minor Holdover Clock alarms and the clearing alarm that appears when each condition is resolved.

**Table 20: Clock (Holdover) Alarms**

|          |                                       |        |                                |
|----------|---------------------------------------|--------|--------------------------------|
| Critical |                                       | Normal |                                |
| UAM      | Text                                  | UAM    | Text                           |
| 0063     | Critical holdover clock trbl detected | 0066   | Holdover clock trouble cleared |
| Major    |                                       | Normal |                                |
| 0064     | Major holdover clock trouble detected | 0066   | Holdover clock trouble cleared |
| Minor    |                                       | Normal |                                |
| UAM      | Text                                  | UAM    | Text                           |
| 0065     | Minor holdover clock trouble detected | 0066   | Holdover clock trouble cleared |

### Clock System Alarms

*Table 21: Clock System Alarms* shows the critical, major, and minor clock alarms and the clearing alarm that appears when each condition is resolved.

**Table 21: Clock System Alarms**

|          |                        |        |                        |
|----------|------------------------|--------|------------------------|
| Critical |                        | Normal |                        |
| UAM      | Text                   | UAM    | Text                   |
| 0128     | All clocks have failed | 0113   | Clock alarm(s) cleared |
| Major    |                        | Normal |                        |

| UAM   | Text                                 | UAM  | Text                 |
|-------|--------------------------------------|------|----------------------|
| 0162  | 1116-P, 1116-S clocks failed         | 0113 | Clock alarms cleared |
| 0164  | 1114-S, 1116-S clocks failed         |      |                      |
| 0166  | 1114-S, 1116-P, 1116-S clocks failed |      |                      |
| 0169  | 1114-P, 1116-P clocks failed         |      |                      |
| 0170  | 1114-P, 1116-P, 1116-S clocks failed |      |                      |
| 0171  | 1114-P, 1114-S clocks failed         |      |                      |
| 0172  | 1114-P, 1114-S, 1116-S clocks failed |      |                      |
| 0173  | 1114-P, 1114-S, 1116-P clocks failed |      |                      |
| Minor |                                      |      |                      |
| UAM   | Text                                 | UAM  | Text                 |
| 0160  | 1116-S clock failed                  | 0113 | Clock alarms cleared |
| 0161  | 1116-P clock failed                  |      |                      |
| 0163  | 1114-S clock failed                  |      |                      |
| 0165  | 1114-S, 1116-P clocks failed         |      |                      |
| 0167  | 1114-P clock failed                  |      |                      |
| 0168  | 1114-P, 1116-S clocks failed         |      |                      |

### DCM Alarms

*Table 22: DCM Alarms* shows the major DCM alarm and the clearing alarm that appears when the condition is resolved.

**Table 22: DCM Alarms**

| Major |                           | Normal |                         |
|-------|---------------------------|--------|-------------------------|
| UAM   | Text                      | UAM    | Text                    |
| 0084  | IP Connection Unavailable | 0085   | IP Connection Available |

## DLK Alarms

*Table 23: DLK Alarms* shows the major and minor DLK alarm and the clearing alarm that appears when the condition is resolved.

**Table 23: DLK Alarms**

| Major |                                   | Normal |                                  |
|-------|-----------------------------------|--------|----------------------------------|
| UAM   | Text                              | UAM    | Text                             |
| 0537  | Ethernet error threshold exceeded | 0538   | Ethernet error threshold cleared |
| 0539  | Ethernet Interface Down           | 0540   | Ethernet Interface Up            |
| 0588  | FC Port De-activated              | 0589   | FC Port Activated                |
| Minor |                                   | Normal |                                  |
| UAM   | Text                              | UAM    | Text                             |
| 0155  | STPLAN connection unavailable     | 0156   | STPLAN connection available      |
| 0536  | IP Connection Excess Retranmists  | 0085   | IP Connection Available          |

## DPC Alarms

*Table 24: DPC Alarms* shows the critical, minor, and normal DPC alarms and the clearing alarm that appears when each condition is resolved.

Table 24: DPC Alarms

| Critical |                     | Other Alarm Conditions Which Clear Given Alarm |                                    | Normal |                                 |
|----------|---------------------|------------------------------------------------|------------------------------------|--------|---------------------------------|
| UAM      | Text                | UAM                                            | Text                               | UAM    | Text                            |
| 0313     | DPC is prohibited   | 0312                                           | DPC is restricted                  | 0311   | DPC is allowed                  |
|          |                     | 0319                                           | REPT-MTPLP-DET: Circ rte det(cong) | 0402   | Alarm cleared by deleting route |
|          |                     | 0334                                           | DPC subsystem is Abnormal          |        |                                 |
| Minor    |                     | Other Alarm Conditions Which Clear Given Alarm |                                    | Normal |                                 |
| UAM      | Text                | UAM                                            | Text                               | UAM    | Text                            |
| 0312     | DPC is restricted   | 0313                                           | DPC is prohibited                  | 0311   | DPC is allowed                  |
|          |                     | 0319                                           | REPT-MTPLP-DET: Circ rte det(cong) | 0402   | Alarm cleared by deleting route |
|          |                     | 0334                                           | DPC subsystem is Abnormal          |        |                                 |
| Normal   |                     | Other Alarm Conditions Which Clear Given Alarm |                                    | Normal |                                 |
| 0315     | Route is restricted | 0316                                           | Route is prohibited                | 0314   | Route is allowed                |
|          |                     | 0319                                           | REPT-MTPLP-DET: Circ rte det(cong) | 0402   | Alarm cleared by deleting route |
| 0316     | Route is prohibited | 0315                                           | Route is restricted                | 0314   | Route is allowed                |
|          |                     | 0319                                           | REPT-MTPLP-DET: Circ rte det(cong) | 0402   | Alarm cleared by deleting route |

## DPC System Alarms

*Table 25: DPC System Alarms* shows the critical and normal DPC System alarms and the clearing alarm that appears when each condition is resolved.

**Table 25: DPC System Alarms**

| Critical |                                         | Other Alarm Conditions Which Clear Given Alarm |                                         | Normal |                                |
|----------|-----------------------------------------|------------------------------------------------|-----------------------------------------|--------|--------------------------------|
| UAM      | Text                                    | UAM                                            | Text                                    | UAM    | Text                           |
| 0325     | DPC subsystem is blocked                | 0312                                           | DPC is restricted                       | 0324   | DPC subsystem is allowed       |
|          |                                         | 0319                                           | REPT-MTPLP-DET: Circ rte det(cong)      | 0327   | DPC subsystem has been deleted |
|          |                                         | 0326                                           | DPC subsystem is prohibited             | 0333   | DPC subsystem is Normal        |
|          |                                         | 0332                                           | DPC subsystem is prohibited and blocked |        |                                |
|          |                                         | 0334                                           | DPC subsystem is Abnormal               |        |                                |
| 0326     | DPC subsystem is prohibited             | 0312                                           | DPC is restricted                       | 0324   | DPC subsystem is allowed       |
|          |                                         | 0319                                           | REPT-MTPLP-DET: Circ rte det(cong)      | 0327   | DPC subsystem has been deleted |
|          |                                         | 0325                                           | DPC subsystem is blocked                | 0333   | DPC subsystem is Normal        |
|          |                                         | 0332                                           | DPC subsystem is prohibited and blocked |        |                                |
|          |                                         | 0334                                           | DPC subsystem is Abnormal               |        |                                |
| 0332     | DPC subsystem is prohibited and blocked | 0312                                           | DPC is restricted                       | 0324   | DPC subsystem is allowed       |

|      |                                           |      |                                    |      |                                          |
|------|-------------------------------------------|------|------------------------------------|------|------------------------------------------|
|      |                                           | 0319 | REPT-MTPLP-DET: Circ rte det(cong) | 0327 | DPC subsystem has been deleted           |
|      |                                           | 0325 | DPC subsystem is blocked           | 0333 | DPC subsystem is Normal                  |
|      |                                           | 0326 | DPC subsystem is prohibited        |      |                                          |
|      |                                           | 0334 | DPC subsystem is Abnormal          |      |                                          |
| 0334 | DPC subsystem is Abnormal                 | 0319 | REPT-MTPLP-DET: Circ rte det(cong) | 0324 | DPC subsystem is allowed                 |
|      |                                           |      |                                    | 0327 | DPC subsystem has been deleted           |
|      |                                           |      |                                    | 0333 | DPC subsystem is Normal                  |
| 0319 | REPT-MTPLP-DET: Circ rte det(cong)        |      |                                    | 0340 | RCVRY-MTPLP-RST: Circ rte status cleared |
| 0320 | REPT-MTPLP-SUST: Sustained circ rt (cong) |      |                                    | 0340 | RCVRY-MTPLP-RST: Circ rte status cleared |
|      |                                           |      |                                    | 0337 | DPC-SS <sup>1</sup> status changed       |

## DSM Alarms

*Table 26: DSM Alarms* shows the major DSM alarm and the clearing alarm that appears when the condition is resolved.

**Table 26: DSM Alarms**

| Major |      | Normal |      |
|-------|------|--------|------|
| UAM   | Text | UAM    | Text |

<sup>1</sup> When DPC subsystem transitions between prohibited and block to either blocked or prohibited only, this UAM is raised.

|      |                           |      |                         |
|------|---------------------------|------|-------------------------|
| 0084 | IP Connection Unavailable | 0085 | IP Connection Available |
|------|---------------------------|------|-------------------------|

## E1 Port Alarms

*Table 27: E1 Port Alarms* shows the major E1 alarms and the clearing alarm that appears when each condition is resolved.

**Table 27: E1 Port Alarms**

| Major |                                  | Normal |                            |
|-------|----------------------------------|--------|----------------------------|
| UAM   | Text                             | UAM    | Text                       |
| 0381  | REPT-E1F:FAC-E1 LOS failure      | 0386   | RCVRY-E1F:FAC-E1 available |
| 0382  | REPT-E1F:FAC-E1 LOF failure      |        |                            |
| 0383  | REPT-E1F:FAC-E1 AIS detected     |        |                            |
| 0384  | REPT-E1F:FAC-E1 Far End failure  |        |                            |
| 0385  | REPT-E1F:FAC-E1 10E-3 BER failed |        |                            |
| 0387  | REPT-E1F:FAC-E1 unavailable      |        |                            |

## EIR Alarms

*Table 28: EIR Alarms* shows the critical and minor EIR alarms and the clearing alarm that appears when each condition is resolved.

**Table 28: EIR Alarms**

| Critical |                             | Normal |                            |
|----------|-----------------------------|--------|----------------------------|
| UAM      | Text                        | UAM    | Text                       |
| 0455     | EIR System is not available | 0458   | EIR Subsystem is available |
|          |                             | 0459   | EIR Subsystem is removed   |

|       |                                       |        |                            |
|-------|---------------------------------------|--------|----------------------------|
| 0456  | EIR Subsystem is disabled             | 0458   | EIR Subsystem is available |
|       |                                       | 0459   | EIR Subsystem is removed   |
| Minor |                                       | Normal |                            |
| 0457  | EIR Subsystem normal,card(s) abnormal | 0458   | EIR Subsystem is available |
|       |                                       | 0459   | EIR Subsystem is removed   |

### ENET System Alarms

*Table 29: ENET System Alarms* shows the ENET System alarms and the clearing alarm that appears when each condition is resolved.

**Table 29: ENET System Alarms**

|       |                                   |        |                                  |
|-------|-----------------------------------|--------|----------------------------------|
| Major |                                   | Normal |                                  |
| UAM   | Text                              | UAM    | Text                             |
| 0537  | Ethernet error threshold exceeded | 0538   | Ethernet error threshold cleared |
| 0539  | Ethernet Interface Down           | 0540   | Ethernet Interface Up            |
| Minor |                                   | Normal |                                  |
| 0536  | IP Connection Excess Retranmists  | 0085   | IP Connection Available          |

### EROUTE Alarms

*Table 30: EROUTE Alarms* shows the critical, major, and minor EROUTE alarms and the clearing alarm that appears when each condition is resolved.

**Table 30: EROUTE Alarms**

|          |      |        |      |
|----------|------|--------|------|
| Critical |      | Normal |      |
| UAM      | Text | UAM    | Text |

|       |                                         |        |                                          |
|-------|-----------------------------------------|--------|------------------------------------------|
| 0468  | All STC Networks Unavailable            | 0470   | EROUTE is Removed                        |
| 0469  | All STC Cards Unavailable               | 0471   | EROUTE System is Available               |
|       |                                         | 0474   | EROUTE capacity normal, card(s) abnormal |
| Major |                                         | Normal |                                          |
| 0473  | EROUTE System Capacity Exceeded         | 0470   | EROUTE is Removed                        |
| 0482  | Card(s) have been denied EROUTE service | 0471   | EROUTE System is Available               |
|       |                                         | 0474   | EROUTE capacity normal, card(s) abnormal |
| Minor |                                         | Normal |                                          |
| 0472  | EROUTE System Threshold Exceeded        | 0470   | EROUTE is Removed                        |
|       |                                         | 0471   | EROUTE System is Available               |
|       |                                         | 0474   | EROUTE capacity normal, card(s) abnormal |
| 0475  | NTP Time Unavailable                    | 0476   | NTP Time Available                       |

### Ethernet Error Threshold Alarms

*Table 31: Ethernet Error Threshold Alarms* shows the major ethernet error threshold alarms and the clearing alarm that appears when each condition is resolved.

**Table 31: Ethernet Error Threshold Alarms**

|       |                                   |        |                                  |
|-------|-----------------------------------|--------|----------------------------------|
| Major |                                   | Normal |                                  |
| 0537  | Ethernet error threshold exceeded | 538    | Ethernet error threshold cleared |
| 0539  | Ethernet Interface Down           | 0540   | Ethernet Interface Up            |

## Fast Copy System Alarms

*Table 32: Fast Copy System Alarms* shows the major and minor Fast Copy System alarms and the clearing alarm that appears when the condition is resolved.

**Table 32: Fast Copy System Alarms**

| Major |                            | Normal |                        |
|-------|----------------------------|--------|------------------------|
| UAM   | Text                       | UAM    | Text                   |
| 0576  | All FC Network Unavailable | 0577   | All FC cards removed   |
|       |                            | 0578   | FC System is Available |
| Minor |                            | Normal |                        |
| 597   | FC System is Deactivated   | 0578   | FC System is Available |

## Frame Alarms

*Table 33: Frame Alarms* shows the major Frame alarms and the clearing alarms that appear when the condition is resolved.

**Table 33: Frame Alarms**

| Critical |                                | Normal |                          |
|----------|--------------------------------|--------|--------------------------|
| UAM      | Text                           | UAM    | Text                     |
| 0520     | Frame power usage reached LVL3 | 0523   | Frame power usage normal |
| Major    |                                | Normal |                          |
| UAM      | Text                           | UAM    | Text                     |
| 0521     | Frame power usage reached LVL2 | 0523   | Frame power usage normal |
| Minor    |                                | Normal |                          |
| UAM      | Text                           | UAM    | Text                     |

|      |                                |      |                          |
|------|--------------------------------|------|--------------------------|
| 0522 | Frame power usage reached LVL1 | 0523 | Frame power usage normal |
|------|--------------------------------|------|--------------------------|

## Fuse Alarms

*Table 34: Fuse Alarms* shows the major fuse alarm and the clearing alarm that appears when the condition is resolved.

**Table 34: Fuse Alarms**

| Major |                     | Normal |                              |
|-------|---------------------|--------|------------------------------|
| UAM   | Text                | UAM    | Text                         |
| 0082  | Alarm in fuse panel | 0083   | Fuse panel alarm has cleared |

## GLS Alarms

*Table 35: GLS Alarms* shows the critical and major GLS alarms and the clearing alarm that appears when each condition is resolved.

**Table 35: GLS Alarms**

| Critical |                                 | Normal |                                       |
|----------|---------------------------------|--------|---------------------------------------|
| UAM      | Text                            | UAM    | Text                                  |
| 0292     | GLS is not available            | 0290   | GLS is available                      |
|          |                                 | 0293   | GLS have been removed from the system |
| Major    |                                 | Normal |                                       |
| 0291     | GLS is at minimum service limit | 0290   | GLS is available                      |
|          |                                 | 0293   | GLS have been removed from the system |
| 0450     | Invalid HW for Integrated GLS   | 0290   | GLS is available                      |

## GPL Alarms

*Table 36: GPL Alarms* shows the minor GPL alarms and the clearing alarm that appears when each condition is resolved.

**Table 36: GPL Alarms**

| Critical |                                   | Normal |                                         |
|----------|-----------------------------------|--------|-----------------------------------------|
| UAM      | Text                              | UAM    | Text                                    |
| 0002     | Card is not running approved GPL  | 0003   | Alarm cleared for GPL                   |
| 0004     | Card is running non-activated GPL | 0005   | Alarm cleared running non-activated GPL |
| 0040     | GPL is corrupted                  | 0039   | GPL has been corrected                  |

## HS Clock System Alarms

*Table 37: HS Clock System Alarms* shows the critical, major, and minor HS Clock System alarms and the clearing alarm that appears when each condition is resolved.

**Table 37: HS Clock System Alarms**

| Critical |                                         | Normal |                                   |
|----------|-----------------------------------------|--------|-----------------------------------|
| UAM      | Text                                    | UAM    | Text                              |
| 0197     | All high speed clocks have failed       | 0198   | High Speed clock alarm(s) cleared |
| Major    |                                         | Normal |                                   |
| UAM      | Text                                    | UAM    | Text                              |
| 0185     | 1116-PHS, 1116-SHS clocks failed        | 0198   | High Speed clock alarm(s) cleared |
| 0187     | 1114-SHS, 1116-SHS clocks failed        |        |                                   |
| 0189     | 1114-SHS, 1116-PHS,1116-SHS clks failed |        |                                   |

|       |                                          |      |                                   |
|-------|------------------------------------------|------|-----------------------------------|
| 0192  | 1114-PHS, 1116-PHS clocks failed         |      |                                   |
| 0193  | 1114-PHS, 1116-PHS,1116-SHS clks failed  |      |                                   |
| 0194  | 1114-PHS, 1114-SHS clocks failed         |      |                                   |
| 0195  | 1114-PHS, 1114-SHS, 1116-SHS clks failed |      |                                   |
| 0196  | 1114-PHS, 1114-SHS, 1116-PHS clks failed |      |                                   |
| 403   | 1114 E1/T1 clock requires TDM-GTI        | 409  | Clock configuration corrected     |
| 404   | 1116 E1/T1 clock requires TDM-GTI        |      |                                   |
| 405   | 1114, 116 E1/T1 clock requires TDM-GTI   |      |                                   |
| 406   | 1114 Clock selection mismatch            |      |                                   |
| 407   | 1116 Clock selection mismatch            |      |                                   |
| 408   | 1114, 1116 Clock selection mismatch      |      |                                   |
| Minor |                                          |      |                                   |
| UAM   | Text                                     | UAM  | Text                              |
| 0183  | 1116-SHS clock failed                    | 0198 | High speed clock alarm(s) cleared |
| 0184  | 1116-PHS clock failed                    |      |                                   |
| 0186  | 1114-SHS clock failed                    |      |                                   |
| 0188  | 1114-SHS, 1116-PHS clocks failed         |      |                                   |
| 0190  | 1114-PHS clock failed                    |      |                                   |
| 0191  | 1114-PHS, 1116-SHS clocks failed         |      |                                   |

## IMT Bus Alarms

*Table 38: IMT Bus Alarms* shows the major, minor, and normal IMT Bus alarms and the clearing alarm that appears when each condition is resolved.

**Table 38: IMT Bus Alarms**

| Major  |                            | Normal |                       |
|--------|----------------------------|--------|-----------------------|
| UAM    | Text                       | UAM    | Text                  |
| 0108   | Major IMT failure detected | 0106   | IMT bus alarm cleared |
| Minor  |                            | Normal |                       |
| 0107   | Minor IMT failure detected | 0106   | IMT bus alarm cleared |
| Normal |                            | Normal |                       |
| 0098   | IMT inhibited              | 0097   | IMT allowed           |

## IMT System Alarms

*Table 39: IMT System Alarms* shows the critical, major, and minor IMT System alarms and the clearing alarm that appears when each condition is resolved.

**Table 39: IMT System Alarms**

| Critical |                                        | Normal |                                       |
|----------|----------------------------------------|--------|---------------------------------------|
| UAM      | Text                                   | UAM    | Text                                  |
| 0112     | Major failures detected on both IMTs   | 0109   | All IMT system level alarms cleared   |
| Major    |                                        | Normal |                                       |
| 0028     | IMT Bus util rate exceeds major thresh | 0029   | IMT Bus utilization threshold cleared |
| 0111     | Failure on both IMT A and IMT B        | 0109   | All IMT system level alarms cleared   |
| 0563     | IMT Bit rate mismatch detected         | 0564   | IMT Bit rate mismatch cleared         |

| Minor |                                        | Normal |                                       |
|-------|----------------------------------------|--------|---------------------------------------|
| 0027  | IMT Bus util rate exceeds minor thresh | 0029   | IMT Bus utilization threshold cleared |
| 0110  | Failure detected on one IMT bus        | 0109   | All IMT system level alarms cleared   |

### INP System Alarms

*Table 40: INP System Alarms* shows the critical and minor NP System alarms and the clearing alarm that appears when each condition is resolved.

**Table 40: INP System Alarms**

| Critical |                                       | Normal |                            |
|----------|---------------------------------------|--------|----------------------------|
| UAM      | Text                                  | UAM    | Text                       |
| 0395     | INP Subsystem is not available        | 0394   | INP Subsystem is available |
| 0396     | INP Subsystem is disabled             | 0397   | INP Subsystem is removed   |
| Minor    |                                       | Normal |                            |
| 0398     | INP Subsystem normal,card(s) abnormal | 0394   | INP Subsystem is available |
|          |                                       | 0397   | INP Subsystem is removed   |

### IP7CONN Alarms

*Table 41: IP Connection Alarms* shows the major and minor IP Connection alarms and the clearing alarm that appears when each condition is resolved.

**Table 41: IP Connection Alarms**

| Major |                           | Normal |                         |
|-------|---------------------------|--------|-------------------------|
| UAM   | Text                      | UAM    | Text                    |
| 0084  | IP Connection Unavailable | 0085   | IP Connection Available |

|       |                                  |        |                                |
|-------|----------------------------------|--------|--------------------------------|
|       |                                  | 0087   | IP Connection manually removed |
| Minor |                                  | Normal |                                |
| 0086  | IP Connection Congested          | 0085   | IP Connection Available        |
|       |                                  | 0087   | IP Connection manually removed |
| 0535  | IP Connection Restricted         | 0085   | IP Connection Available        |
| 0536  | IP Connection Excess Retransmits | 0085   | IP Connection Available        |

### IP7 Alarms

*Table 42: IP Connection Alarms* shows the major and minor IP Connection alarms and the clearing alarm that appears when each condition is resolved.

**Table 42: IP Connection Alarms**

|       |                |        |                 |
|-------|----------------|--------|-----------------|
| Major |                | Normal |                 |
| UAM   | Text           | UAM    | Text            |
| 0277  | AS Unavailable | 0278   | AS Available    |
| Minor |                | Normal |                 |
| 0279  | AS Restricted  | 0280   | AS Unrestricted |

### Linkset Alarms

*Table 43: Linkset Alarms* shows the Linkset alarm and the clearing alarms that appears when the condition is resolved.

**Table 43: Linkset Alarms**

|       |      |        |      |
|-------|------|--------|------|
| Major |      | Normal |      |
| UAM   | Text | UAM    | Text |

|      |                                   |      |                                          |
|------|-----------------------------------|------|------------------------------------------|
| 0115 | Linkset IP TPS threshold exceeded | 0118 | Linkset IP TPS threshold normal          |
| 0318 | REPT-LKSTO: link set prohibited   | 0317 | RRCVRY-LKSTO: link set allowed           |
|      |                                   | 0399 | RRCVRY-LKSTO:Alarm clr'd by deleting SLK |
| 0560 | REPT-LKSTO: link set restricted   | 0317 | REPT-LKSTO: link set restricted          |

### LNP System Alarms

*Table 44: LNP System Alarms* shows the critical and major LNP System alarms and the clearing alarm that appears when each condition is resolved.

**Table 44: LNP System Alarms**

| Critical |                                            | Normal |                                        |
|----------|--------------------------------------------|--------|----------------------------------------|
| UAM      | Text                                       | UAM    | Text                                   |
| 0424     | LNP Subsystem is not available             | 0426   | LNP Subsystem is available             |
|          |                                            | 0425   | LNP Subsystem normal, card(s) abnormal |
| 0435     | LNP Subsystem is disabled                  | 0434   | LNP Subsystem is removed               |
|          |                                            | 0425   | LNP Subsystem normal, card(s) abnormal |
| 0287     | RTDB Table Level 2 FAK Cap exceeded        | 0289   | RTDB Table FAK Capacity Normal         |
| Major    |                                            | Normal |                                        |
| 0283     | LNP Ported NPAs approaching Feat. Capacity | 0284   | LNP Ported NPAs Capacity Normal        |
| 0285     | LNP Ported LRNs approaching Feat. Capacity | 0286   | LNP Ported LRNs Capacity Normal        |
| 0288     | RTDB Table Level 1 FAK Cap exceeded        | 0289   | RTDB Table FAK Capacity Normal         |
| 0436     | LNP ACG node overload                      | 0426   | LNP Subsystem is available             |

## LSMS Connection Alarms

*Table 45: LSMS Connection Alarms* shows the critical and major LSMS Connection alarms and the clearing alarm that appears when each condition is resolved.

**Table 45: LSMS Connection Alarms**

| Critical |                              | Normal |                           |
|----------|------------------------------|--------|---------------------------|
| UAM      | Text                         | UAM    | Text                      |
| 0041     | LNP DB Maintenance required. | 0042   | LSMS bulk load complete.  |
| Major    |                              | Normal |                           |
| 0358     | LSMS connection unavailable  | 0359   | LSMS connection available |

## LSMS System Alarms

*Table 46: LSMS System Alarms* shows the critical and major LSMS System alarms and the clearing alarm that appears when each condition is resolved.

**Table 46: LSMS System Alarms**

| Critical |                              | Normal |                               |
|----------|------------------------------|--------|-------------------------------|
| UAM      | Text                         | UAM    | Text                          |
| 0356     | LSMS unavailable             | 0355   | LSMS is available             |
|          |                              | 0357   | All OAP terminals are removed |
| 0350     | OAP terminals inhibited      | 0355   | LSMS is available             |
|          |                              | 0357   | All OAP terminals are removed |
| Major    |                              | Normal |                               |
| 0341     | OAP unavailable              | 0353   | OAP is available              |
| 0354     | One OAP terminal unavailable | 0357   | All OAP terminals are removed |

|      |                              |      |                               |
|------|------------------------------|------|-------------------------------|
| 0362 | LSMS is at min service limit | 0355 | LSMS is available             |
|      |                              | 0357 | All OAP terminals are removed |

## MCPM Alarms

*Table 47: MCPM Alarms* shows the major MCPM alarm and the clearing alarm that appears when the condition is resolved.

**Table 47: MCPM Alarms**

| Major |                           | Normal |                         |
|-------|---------------------------|--------|-------------------------|
| UAM   | Text                      | UAM    | Text                    |
| 0084  | IP Connection Unavailable | 0085   | IP Connection Available |

## MEAS System Alarms

*Table 48: MEAS System Alarms* shows the critical, major, and minor MEAS System alarms and the clearing alarm that appears when each condition is resolved.

**Table 48: MEAS System Alarms**

| Critical |                                       | Normal |                                  |
|----------|---------------------------------------|--------|----------------------------------|
| UAM      | Text                                  | UAM    | Text                             |
| 0518     | Measurements subsystem unavailable    | 0519   | Measurements subsystem available |
| Major    |                                       | Normal |                                  |
| 0517     | Degraded Mode - multiple cards failed | 0519   | Measurements subsystem available |
| Minor    |                                       | Normal |                                  |
| 0516     | Degraded Mode - 1 card failed         | 0519   | Measurements subsystem available |

## MPS (ELAP/EPAP) Alarms

*Table 49: MPS (ELAP/EPAP) Alarms* shows the critical, major, and minor MPS (ELAP/EPAP) alarms and the clearing alarm that appears when each condition is resolved.

**Table 49: MPS (ELAP/EPAP) Alarms**

| Critical |                                 | Normal |               |
|----------|---------------------------------|--------|---------------|
| UAM      | Text                            | UAM    | Text          |
| 0370     | Critical Platform Failure(s)    | 0250   | MPS available |
| 0371     | Critical Application Failure(s) |        |               |
| 0261     | MPS unavailable                 |        |               |
| Major    |                                 | Normal |               |
| 0372     | Major Platform Failure(s)       | 0250   | MPS available |
| 0373     | Major Application Failure(s)    |        |               |
| Minor    |                                 | Normal |               |
| 0374     | Minor Platform Failure(s)       | 0250   | MPS available |
| 0375     | Minor Application Failure(s)    |        |               |

**Note:**

Critical Platform/Application alarms cause the MPS to go OOS-MT and Major/Minor Platform/Applications alarms cause the MPS to go IS-ANR.

## MPS Alarm Support

The MPS running software Release 2.0 (ELAP) or higher, Release 27.0 will support MPS alarms (370-375), as well as UAMs 442-451 against a card.

**Table 50: MPS Alarm Support**

|  |                         |
|--|-------------------------|
|  | Release 27.0 and higher |
|--|-------------------------|

|                        |        |
|------------------------|--------|
| UAM #                  | Format |
| 0442<br>0446<br>0447   | CARD   |
| 0443-0445<br>0448-0451 | CARD   |
| 0370-0375              | MPS1   |
| 0250                   | MPS2   |

### RTX System Alarms

*Table 51: RTX System Alarms* shows the major RTX system alarms and the clearing alarm that appears when the condition is resolved.

**Table 51: RTX System Alarms**

| Critical |                   |      | Other alarm conditions which clear given alarm | Normal |                                 |
|----------|-------------------|------|------------------------------------------------|--------|---------------------------------|
| UAM      | Text              |      |                                                | UAM    | Text                            |
| 0534     | RTX is prohibited | 0533 | RTX is restricted                              | 0532   | RTX is allowed                  |
|          |                   | 0319 | REPT-MTPLP-DET: Circ rte det(cong)             | 0402   | Alarm cleared by deleting route |
| Minor    |                   |      | Other alarm conditions which clear given alarm | Normal |                                 |
| UAM      | Text              |      |                                                | UAM    | Text                            |
| 0533     | RTX is restricted | 0534 | RTX is prohibited                              | 0532   | RTX is allowed                  |
|          |                   | 0319 | REPT-MTPLP-DET: Circ rte det(cong)             | 0402   | Alarm cleared by deleting route |

## SCCP Service Alarms

*Table 52: SCCP Service Alarms* shows the critical, major, and minor SCCP service alarms and the clearing alarm that appears when each condition is resolved.

**Table 52: SCCP Service Alarms**

| Critical |                          | Normal |                      |
|----------|--------------------------|--------|----------------------|
| UAM      | Text                     | UAM    | Text                 |
| 0528     | Service is not available | 0526   | Service is available |
|          |                          | 0530   | Service is removed   |
| 0529     | Service is disabled      | 0526   | Service is available |
|          |                          | 0530   | Service is removed   |
| Minor    |                          | Normal |                      |
| 0527     | Service abnormal         | 0526   | Service is available |
|          |                          | 0530   | Service is removed   |

## SCCP System Alarms

*Table 53: SCCP System Alarms* shows the critical, major, and minor SCCP system alarms and the clearing alarm that appears when each condition is resolved.

**Table 53: SCCP System Alarms**

| Critical |                                   | Normal |                                        |
|----------|-----------------------------------|--------|----------------------------------------|
| UAM      | Text                              | UAM    | Text                                   |
| 0331     | SCCP is not available             | 0328   | SCCP is available                      |
|          |                                   | 0335   | SCCP is removed                        |
| 0437     | System SCCP TPS Capacity Exceeded | 0329   | SCCP capacity normal, card(s) abnormal |

|       |                                        |        |                                        |
|-------|----------------------------------------|--------|----------------------------------------|
| 0453  | Exceeded Service Error Threshold Lvl 2 | 0454   | Service Error Threshold Alarm Cleared  |
| Major |                                        | Normal |                                        |
| 0262  | GTT Duplicate Actn processing stopped  | 0263   | GTT Duplicate Actn processing resumed  |
| 0336  | LIM(s) have been denied SCCP service   | 0328   | SCCP is available                      |
|       |                                        | 0335   | SCCP is removed                        |
| 0452  | Exceeded Service Error Threshold Lvl 1 | 0454   | Service Error Threshold Alarm Cleared  |
| Minor |                                        | Normal |                                        |
| 0330  | System SCCP TPS Threshold exceeded     | 0329   | SCCP capacity normal, card(s) abnormal |
|       |                                        | 0335   | SCCP is removed                        |

### SCTP Retransmit Alarms

*Table 54: SCTP Retransmit Alarms* shows the critical, major, and minor SCTP retransmit alarms and the clearing alarm that appears when each condition is resolved.

**Table 54: SCTP Retransmit Alarms**

|        |                                  |        |                         |
|--------|----------------------------------|--------|-------------------------|
| Minorl |                                  | Normal |                         |
| UAM    | Text                             | UAM    | Text                    |
| 0536   | IP Connection Excess Retransmits | 0085   | IP Connection Available |

### SEAS OAP Alarms

*Table 55: SEAS Major OAP Alarms* shows the major and minor SEAS OAP alarms and the clearing alarm that appears when each condition is resolved.

**Table 55: SEAS Major OAP Alarms**

|       |        |
|-------|--------|
| Major | Normal |
|-------|--------|

|      |                              |      |                     |
|------|------------------------------|------|---------------------|
| UAM  | Text                         | UAM  | Text                |
| 0341 | OAP unavailable              | 0353 | OAP is available    |
| 0342 | SEAS UAL unavailable         |      |                     |
| 0354 | One OAP terminal unavailable |      |                     |
| 0360 | EMS Agent unavailable        | 0361 | EMS Agent available |

**Table 56: SEAS Minor OAP Alarms**

|       |                                      |        |                                           |
|-------|--------------------------------------|--------|-------------------------------------------|
| Minor |                                      | Normal |                                           |
| UAM   | Text                                 | UAM    | Text                                      |
| 0364  | Configuration data checksum mismatch | 0365   | Configuration data checksum alarm cleared |
| 0363  | OAP filesystem full                  | 0361   | EMS Agent available                       |

### SEAS System Alarms

*Table 57: SEAS System Alarms* shows the critical and major SEAS System alarms and the clearing alarm that appears when each condition is resolved.

**Table 57: SEAS System Alarms**

|          |                              |        |                   |
|----------|------------------------------|--------|-------------------|
| Critical |                              | Normal |                   |
| UAM      | Text                         | UAM    | Text              |
| 0349     | SEAS unavailable             | 0351   | SEAS is available |
| 0350     | OAP terminals inhibited      | 0352   | SEAS is removed   |
| Major    |                              | Normal |                   |
| 0348     | SEAS is at min service limit | 0351   | SEAS is available |
|          |                              | 0352   | SEAS is removed   |

## SEAS X25 Alarms

*Table 58: SEAS X25 Alarms* shows the major and minor SEAS X25 alarms and the clearing alarm that appears when each condition is resolved.

**Table 58: SEAS X25 Alarms**

| Major |                                   | Normal |                             |
|-------|-----------------------------------|--------|-----------------------------|
| UAM   | Text                              | UAM    | Text                        |
| 0343  | SEAS X.25 Link unavailable        | 0347   | SEAS X.25 Link is available |
| 0345  | All SEAS UAL sessions unavailable |        |                             |
| Minor |                                   | Normal |                             |
| 0344  | SEAS PVC unavailable              | 0347   | SEAS X.25 Link is available |
| 0346  | SEAS UAL session unavailable      |        |                             |

## Security Log Alarm

*Table 59: Security Log Alarms* shows the minor and normal Security Log alarms and the clearing alarm that appears when each condition is resolved.

**Table 59: Security Log Alarms**

| Minor  |                                         | Normal |                                |
|--------|-----------------------------------------|--------|--------------------------------|
| UAM    | Text                                    | UAM    | Text                           |
| 0174   | %full threshold reached-upload required | 0177   | Security log exception cleared |
| 0175   | LOGGUFROVFL-SECUL-G - upload required   |        |                                |
| 0176   | Stby security log – upload required     |        |                                |
| Normal |                                         | Normal |                                |

|      |                     |      |                                |
|------|---------------------|------|--------------------------------|
| 0178 | Security log failed | 0177 | Security log exception cleared |
|------|---------------------|------|--------------------------------|

## Security System Alarms

*Table 60: Security System Alarms* shows the major Security System alarm and the clearing alarm that appears when the condition is resolved.

**Table 60: Security System Alarms**

| Major |                                        | Normal |                                       |
|-------|----------------------------------------|--------|---------------------------------------|
| UAM   | Text                                   | UAM    | Text                                  |
| 0392  | OA&M IP Security feature status is OFF | 0393   | OA&M IP Security feature status is ON |
|       |                                        | 0199   | OA&M IP Security feature disabled     |

## SLK Alarms

*Table 61: SLK Alarms* shows the major, minor, and normal SLK alarms and the clearing alarm that appears when each condition is resolved.

**Table 61: SLK Alarms**

| Major |                                    | Normal |                                      |
|-------|------------------------------------|--------|--------------------------------------|
| UAM   | Text                               | UAM    | Text                                 |
| 0201  | REPT-LKF: remote NE loopback       | 0223   | REPT-LKF: remote NE loopback cleared |
|       |                                    | 0401   | Alarm cleared by deleting SLK        |
| 0202  | REPT-LKF: HWP -too many interrupts | 0200   | RCVRY-LKF: link available            |
|       |                                    | 0401   | Alarm cleared by deleting SLK        |
| 0203  | REPT-LKF: lost data                | 0200   | RCVRY-LKF: link available            |
|       |                                    | 0401   | Alarm cleared by deleting SLK        |

|      |                                         |      |                               |
|------|-----------------------------------------|------|-------------------------------|
| 0204 | REPT-LKF: XER-ERM threshold exceeded    | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0205 | REPT-LKF: APF - lvl-2 T1 expd (ready)   | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0206 | REPT-LKF: APF -lvl-2 T1 expd(not ready) | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0207 | REPT-LKF: APF - lvl-2 T3 expired        | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0208 | REPT-LKF: APF - lvl-2 T2 expired        | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0209 | REPT-LKF: APF - failed proving period   | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0210 | REPT-LKF: OSA - received SIO            | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0211 | REPT-LKF: OSA - received SIN            | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0212 | REPT-LKF: OSA - received SIE            | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0213 | REPT-LKF: OSA - received SIOS           | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0214 | REPT-LKF: ABN - rcvd 2 of 3 invalid BSN | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |

|      |                                          |      |                               |
|------|------------------------------------------|------|-------------------------------|
| 0215 | REPT-LKF: ABN - rcvd 2 of 3 invalid FIB  | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0216 | REPT-LKF: remote congestion timeout      | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0217 | REPT-LKF: XDA - excess acknowledge delay | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0218 | REPT-LKF: COO - rcvd changeover order    | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0219 | REPT-LKF: false congestion restart       | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0222 | REPT-LKF: remote FE loopback             | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0224 | REPT-LKF: link test failed               | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0230 | REPT-LKF: local blocked - thermal        | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0232 | REPT-LKF: remote blocked                 | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0233 | REPT-LINK-MANUAV: local blocked          | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |
| 0234 | REPT-LKF: RMI remote inhibited           | 0200 | RCVRY-LKF: link available     |
|      |                                          | 0401 | Alarm cleared by deleting SLK |

|      |                                         |      |                               |
|------|-----------------------------------------|------|-------------------------------|
| 0235 | REPT-LINK-MGTINH: local inhibited       | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0236 | REPT-LKF: not aligned                   | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0237 | REPT-LKF: LM Timer NO-CREDIT expired    | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0238 | REPT-LKF: XDA-Timer NO-RESPONSE expired | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0239 | REPT-LKF: MBL - local processor outage  | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0240 | REPT-LKF: rcvd remote processor outage  | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0241 | REPT-LKF: rcvd remote out of service    | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0242 | REPT-LKF: rcvd remote protocol error    | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0243 | REPT-LKF: rcvd remote mgmnt initiated   | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0244 | REPT-LKF: FAC - DS1/E1 LOS failure      | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |
| 0245 | REPT-LKF: FAC - DS1/E1 LOF failure      | 0200 | RCVRY-LKF: link available     |
|      |                                         | 0401 | Alarm cleared by deleting SLK |

|        |                                          |        |                                         |
|--------|------------------------------------------|--------|-----------------------------------------|
| 0246   | REPT-LKF: FAC - DS1/E1 LCD failure       | 0200   | Rcvry-LKF: link available               |
|        |                                          | 0401   | Alarm cleared by deleting SLK           |
| 0247   | REPT-LKF: XER - ISERM threshold exceeded | 0200   | Rcvry-LKF: link available               |
|        |                                          | 0401   | Alarm cleared by deleting SLK           |
| Minor  |                                          | Normal |                                         |
| UAM    | Text                                     | UAM    | Text                                    |
| 0116   | Link expected IP TPS threshold exceeded  | 0119   | Link IP TPS threshold normal            |
| 0477   | Congestion: Copy Function De-activated   | 0479   | Link not monitored                      |
| 0531   | Insufficient HW Copy Function Inhibited  | 0478   | Copy Function Activated                 |
|        |                                          | 0479   | Link not monitored                      |
| 0583   | Unexpected SAM Received                  | 0584   | Expected SAM Received                   |
| Normal |                                          | Normal |                                         |
| UAM    | Text                                     | UAM    | Text                                    |
| 0264   | REPT-LINK-CGST: congestion level 0 to 1  | 0269   | Rcvry-LINK-CGST:congestion has cleared  |
| 0265   | REPT-LINK-CGST: congestion level 1 to 2  | 0268   | Rcvry-LINK-CGST:congestion level 2 to 1 |
|        |                                          | 0269   | Rcvry-LINK-CGST:congestion has cleared  |
| 0266   | REPT-LINK-CGST: congestion level 2 to 3  | 0267   | Rcvry-LINK-CGST:congestion level 3 to 2 |
|        |                                          | 0269   | Rcvry-LINK-CGST:congestion has cleared  |
| 0270   | REPT-LINK-CGST: discard level 0 to 1     | 0275   | Rvcry-LINK-CGST: discard has cleared    |
| 0271   | REPT-LINK-CGST: discard level 1 to 2     | 0274   | Rvcry-LINK-CGST: discard level 2 to 1   |

|      |                                      |      |                                       |
|------|--------------------------------------|------|---------------------------------------|
|      |                                      | 0275 | RVCRY-LINK-CGST: discard has cleared  |
| 0272 | REPT-LINK-CGST: discard level 2 to 3 | 0273 | RVCRY-LINK-CGST: discard level 3 to 2 |
|      |                                      | 0275 | RVCRY-LINK-CGST: discard has cleared  |

### STPLAN Alarms

Table 62: *STPLAN Alarms* shows the critical and major STPLAN alarms and the clearing alarm that appears when each condition is resolved.

Table 62: STPLAN Alarms

| Critical |                                        | Normal |                                          |
|----------|----------------------------------------|--------|------------------------------------------|
| UAM      | Text                                   | UAM    | Text                                     |
| 0153     | STPLAN not available                   | 0150   | STPLAN is available                      |
|          |                                        | 0151   | STPLAN capacity normal, card(s) abnormal |
|          |                                        | 0154   | STPLAN is removed                        |
| Major    |                                        | Normal |                                          |
| 0152     | LIM(s) have been denied STPLAN service | 0150   | STPLAN is available                      |
|          |                                        | 0151   | STPLAN capacity normal, card(s) abnormal |
|          |                                        | 0154   | STPLAN is removed                        |

### <subsystem> System Alarms

Table 63: *<subsystem> System Alarms* shows system alarms that may occur for different subsystems and the clearing alarm that appears when each condition is resolved. The name of the subsystem varies.

**Table 63: <subsystem> System Alarms**

| Critical |                                                | Normal |                                                |
|----------|------------------------------------------------|--------|------------------------------------------------|
| UAM      | Text                                           | UAM    | Text                                           |
| 0592     | <subsystem> Subsystem is not available         | 0595   | <subsystem> Subsystem is available             |
|          |                                                | 0594   | <subsystem> Subsystem normal, card(s) abnormal |
| 0593     | <subsystem> Subsystem is disabled              | 0596   | <subsystem> Subsystem is removed               |
|          |                                                | 0594   | <subsystem> Subsystem normal, card(s) abnormal |
| Minor    |                                                | Normal |                                                |
| 0594     | <subsystem> Subsystem normal, card(s) abnormal | 0595   | <subsystem> Subsystem is available             |
|          |                                                | 0596   | <subsystem> Subsystem is removed               |

## System Alarms

*Table 64: System Alarms* shows the critical, major, and minor System alarms and the clearing alarm that appears when each condition is resolved.

**Table 64: System Alarms**

| Critical |                                       | Normal |                                      |
|----------|---------------------------------------|--------|--------------------------------------|
| UAM      | Text                                  | UAM    | Text                                 |
| 0308     | Node isolated due to SLK failures     | 0309   | Node is no longer isolated           |
| 0368     | Temp Keys(s) have expired.            | 0366   | Temp Key(s) expiration alarm cleared |
| 0438     | Degraded Mode, Invalid OAM HW config  | 0439   | Exiting Degraded Mode                |
| 0561     | Can't establish Hi Bit rate;All HW OK | 0562   | Hi Bit rate established              |

| Major |                                  | Normal |                                      |
|-------|----------------------------------|--------|--------------------------------------|
| 0011  | Entering forced simplex mode     | 0018   | Exiting forced simplex mode          |
| 0367  | Temp Keys(s) expiring soon.      | 0366   | Temp Key(s) expiration alarm cleared |
| 0911  | Dynamic database is inconsistent | 0912   | Dynamic database is now consistent   |
| Minor |                                  | Normal |                                      |
| 0302  | Cooling fan failure              | 0303   | Cooling fans normal                  |

### System GPL Alarms

*Table 65: System GPL Alarms* shows the minor GPL alarms and the clearing alarm that appears when each condition is resolved.

**Table 65: System GPL Alarms**

| Minor |                                    | Normal |                              |
|-------|------------------------------------|--------|------------------------------|
| UAM   | Text                               | UAM    | Text                         |
| 0143  | System release GPL(s) not approved | 0142   | System release alarm cleared |
| 0144  | System release version unknown     |        |                              |

### T1 Port Alarms

*Table 66: T1 Port Alarms* shows the major T1 alarms and the clearing alarm that appears when each condition is resolved.

**Table 66: T1 Port Alarms**

| Major |                             | Normal |                            |
|-------|-----------------------------|--------|----------------------------|
| UAM   | Text                        | UAM    | Text                       |
| 0369  | REPT-T1F:FAC-T1 unavailable | 0380   | RCVRY-T1F:FAC-T1 available |

|      |                              |  |  |
|------|------------------------------|--|--|
| 0376 | REPT-T1F:FAC-T1 LOS failure  |  |  |
| 0377 | REPT-T1F:FAC-T1 LOF failure  |  |  |
| 0378 | REPT-T1F:FAC-T1 Remote Alarm |  |  |
| 0379 | REPT-T1F:FAC-T1 Alarm        |  |  |

### Terminal Alarms

*Table 67: Terminal Alarms* shows the minor Terminal alarm and the clearing alarm that appears when the condition is resolved.

**Table 67: Terminal Alarms**

| Minor |                 | Normal |                  |
|-------|-----------------|--------|------------------|
| UAM   | Text            | UAM    | Text             |
| 0048  | Terminal failed | 0046   | Terminal enabled |

### V-Flex System Alarms

*Table 68: V-Flex System Alarms* shows the major and minor X-LIST alarms and the clearing alarm that appears when each condition is resolved.

**Table 68: V-Flex System Alarms**

| Critical |                                   | Normal |                              |
|----------|-----------------------------------|--------|------------------------------|
| UAM      | Text                              | UAM    | Text                         |
| 0551     | V-Flex Subsystem is not available | 0554   | VFLEX Subsystem is available |
|          |                                   | 0555   | VFLEX Subsystem is removed   |
| 0552     | VFLEX Subsystem is disabled       | 0554   | VFLEX Subsystem is available |
|          |                                   | 0555   | VFLEX Subsystem is removed   |

| Minor |                                         | Normal |                              |
|-------|-----------------------------------------|--------|------------------------------|
| 0553  | VFLX Subsystem normal, card(s) abnormal | 0554   | VFLEX Subsystem is available |
|       |                                         | 0555   | VFLEX Subsystem is removed   |

### X-LIST Alarms

*Table 69: X-LIST Alarms* shows the major and minor X-LIST alarms and the clearing alarm that appears when each condition is resolved.

**Table 69: X-LIST Alarms**

| Major |                                      | Normal |                                    |
|-------|--------------------------------------|--------|------------------------------------|
| UAM   | Text                                 | UAM    | Text                               |
| 0338  | X-LIST space full-entry(s) discarded | 0339   | X-LIST space full condition abated |
| Minor |                                      | Normal |                                    |
| 0321  | X-LIST occupancy threshold exceeded  | 0322   | X-List occupancy below threshold   |

# Appendix B

## Unsolicited Output Message Groups

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### Topics:

- *Application Subsystem Unsolicited Output Message Group.....647*
- *Card Unsolicited Output Message Group.....654*
- *Clock Unsolicited Output Message Group.....659*
- *Database Unsolicited Output Message Group.661*
- *GTT Unsolicited Output Message Group.....661*
- *Gateway Screening Unsolicited Output Message Group.....667*
- *Link Maintenance Unsolicited Output Message Group.....669*
- *Measurements Maintenance Unsolicited Output Message Group.....678*
- *Monitor Unsolicited Output Message Group..679*
- *MPS Unsolicited Output Message Group.....681*
- *Program Update Unsolicited Output Message Group.....682*
- *SEAS Maintenance Unsolicited Output Message Group.....683*
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- *SLAN Maintenance Unsolicited Output Message Group.....685*
- *System Maintenance Unsolicited Output Message Groups.....685*
- *UIM Redirect Unsolicited Output Message Group.....693*

This appendix provides a list of the unsolicited alarm messages (UAMs) and unsolicited information messages (UIMs) generated by the EAGLE 5 ISS and the output groups to which these messages are assigned. The output message groups are shown in alphabetical order.

These messages are broadcast to the EAGLE 5 ISS terminals. To control which terminals these messages are broadcast, the messages have been placed into these output message groups. The `chg-trm` command is used to control to which terminals these groups of output messages are broadcast. For details about using the `chg-trm` command, see the “Changing Terminal Characteristics” procedure in the *Database Administration Manual - System Management*, or the `chg-trm` command description in the *Commands Manual*.

Scheduled Measurements for systems up to 700 links are sent to the Traffic Unsolicited Output Message Group and are not included in this appendix. No other unsolicited output is sent to this output group. Refer to the *Measurements Manual* for traffic measurements information. Refer to the *System Administration Manual - System Management* for information on configuring the measurements terminal for systems up to 700 links.

Each table contains the number of the UAM or UIM, the alarm level assigned to the message, and the text of the message.

## Application Subsystem Unsolicited Output Message Group

Table 70: Application Subsystem Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                               |
|----------------|-------------|--------------------------------------------|
| 0283           | Major       | LNP Ported LRNs approaching Feat. Capacity |
| 0284           | None        | LNP Ported LRNs Capacity Normal            |
| 0285           | Major       | LNP Ported NPAs approaching Feat. Capacity |
| 0286           | None        | LNP Ported NPAs Capacity Normal            |
| 0287           | Critical    | RTDB Table Level 2 FAK Cap Exceeded        |
| 0288           | Major       | RTDB Table Level 1 FAK Cap Exceeded        |
| 0289           | None        | RTDB Table FAK Capacity Normal             |
| 0394           | None        | INP Subsystem is available                 |
| 0395           | Critical    | INP Subsystem is not available             |
| 0396           | Critical    | INP Subsystem is disabled                  |
| 0397           | None        | INP Subsystem is removed                   |
| 0398           | Minor       | INP Subsystem normal, card(s) abnormal     |
| 0424           | Critical    | LNP Subsystem is not available             |
| 0425           | None        | LNP Subsystem normal, card(s) abnormal     |
| 0426           | None        | LNP Subsystem is available                 |
| 0434           | None        | LNP Subsystem is removed                   |
| 0435           | Critical    | LNP Subsystem is disabled                  |
| 0436           | Major       | LNP ACG node overload                      |

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0452           | Major       | Exceeded Service Error Threshold Lvl 1  |
| 0453           | Critical    | Exceeded Service Error Threshold Lvl 2  |
| 0454           | Normal      | Service Error Threshold Alarm Cleared   |
| 0455           | Critical    | EIR Subsystem is not available          |
| 0456           | Critical    | EIR Subsystem is disabled               |
| 0457           | Minor       | EIR Subsystem normal,card(s) abnormal   |
| 0458           | None        | EIR Subsystem is available              |
| 0459           | None        | EIR Subsystem removed                   |
| 0500           | None        | Alarm for this entity is being cleared  |
| 0526           | None        | Service is available                    |
| 0527           | Minor       | Service abnormal                        |
| 0528           | Critical    | Service is not available                |
| 0529           | Critical    | Service is disabled                     |
| 0530           | None        | Service is removed                      |
| 0551           | Critical    | V-Flex Subsystem is not available       |
| 0552           | Critical    | VFLEX Subsystem is disabled             |
| 0553           | Minor       | VFLX Subsystem normal, card(s) abnormal |
| 0554           | None        | VFLEX Subsystem is available            |
| 0555           | None        | VFLEX Subsystem is removed              |
| 0565           | Critical    | ATINPQ Subsystem is not available       |

| UAM/UIM Number | Alarm Level | Message Text                              |
|----------------|-------------|-------------------------------------------|
| 0566           | Critical    | ATINPQ Subsystem is disabled              |
| 0567           | Minor       | ATINPQ Subsystem normal, card(s) abnormal |
| 0568           | None        | ATINPQ Subsystem is available             |
| 0569           | None        | ATINPQ Subsystem is removed               |
| 1030           | None        | Inh EIR SS request already outstanding    |
| 1031           | None        | Failure Inhibiting EIR SS                 |
| 1102           | None        | Invalid Length for Map IMEI Parameter     |
| 1103           | None        | LSS:No Map IMEI Parameter present         |
| 1121           | None        | LNP rcvd query from unknown CGPA PC       |
| 1122           | None        | LNP rcvd query with undefined TT          |
| 1123           | None        | LNP rcvd query with Message Relay TT      |
| 1164           | None        | Inh LNP SS request already outstanding    |
| 1165           | None        | Failure Inhibiting LNP SS                 |
| 1166           | None        | ACG Node Overload Level Change            |
| 1169           | None        | SCCP rcvd inv TCAP portion                |
| 1174           | None        | Inh Local SS request already outstanding  |
| 1175           | None        | Failure Inhibiting Local SS               |
| 1242           | None        | Conv to intl num - Dflt CC not found      |
| 1243           | None        | Conv to intl num - Dflt NC not found      |
| 1244           | None        | Conv to intl num - Dflt MCC not found     |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 1245           | None        | Conv to intl num - Dflt MNC not found    |
| 1246           | None        | Invalid length of conditioned digits     |
| 1247           | None        | Conversion of MGT to IMSI not possible   |
| 1255           | None        | IS-41 LNP Qry rejected: WNP is OFF       |
| 1256           | None        | NP Circular Route detected               |
| 1260           | None        | LSS: Unsupported TCAP msg type           |
| 1261           | None        | LSS: Invalid len in transaction portion  |
| 1262           | None        | LSS: Invalid len in dialogue portion     |
| 1263           | None        | LSS: Invalid len in component portion    |
| 1264           | None        | LSS: No originating transaction ID       |
| 1265           | None        | LSS: Invalid transaction ID len          |
| 1266           | None        | LSS: Destination transaction ID in Begin |
| 1267           | None        | LSS: No External element                 |
| 1268           | None        | LSS: No External Object Identifier       |
| 1269           | None        | LSS: Not Structured Dialogue             |
| 1270           | None        | LSS: No External ASN1-Type               |
| 1271           | None        | LSS: No Dialogue Request                 |
| 1272           | None        | LSS: No Application Context Name         |
| 1273           | None        | LSS: No ACN Object Identifier            |
| 1274           | None        | LSS: No component portion                |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 1275           | None        | LSS: First component not an Invoke       |
| 1276           | None        | LSS: No Invoke ID                        |
| 1277           | None        | LSS: No operation code                   |
| 1278           | None        | LSS: No parameter (set/sequence)         |
| 1279           | None        | LSS: Unsupported network type            |
| 1280           | None        | LSS: Unsupported SCCP msg type           |
| 1281           | None        | LSS: No SCCP CDPA SSN                    |
| 1282           | None        | LSS: Unsupported SCCP CDPA GTI           |
| 1283           | None        | LSS: Unsupported SCCP CGPA RI            |
| 1284           | None        | LSS: Unknown SSP PC                      |
| 1285           | None        | LSS: No SCCP CGPA SSN                    |
| 1286           | None        | LSS: Invalid INAP CalledPartyNumber len  |
| 1287           | None        | LSS: Unsupported ACN Object ID len       |
| 1288           | None        | LSS: Unsupported operaton code           |
| 1289           | None        | LSS: No parameter sequence               |
| 1290           | None        | LSS: No INAP ServiceKey parameter        |
| 1291           | None        | LSS: No INAP CalledPartyNumber parameter |
| 1292           | None        | LSS: Parameters out of sequence          |
| 1293           | None        | LSS: Linked ID in query                  |
| 1294           | None        | Invalid digits in MAP MSISDN parameter   |

| UAM/UIM Number | Alarm Level | Message Text                                                                       |
|----------------|-------------|------------------------------------------------------------------------------------|
| 1295           | None        | Translation PC is EAGLE's                                                          |
| 1296           | None        | Translation PC type is ANSI                                                        |
| 1297           | None        | Invalid length of prefix/suffix digits                                             |
| 1306           | None        | GSMOPTS: EIR Global Response in ON                                                 |
| 1307           | None        | GSMOPTS: EIR Global Response in OFF                                                |
| 1342           | None        | ANSI IS-41 INP Qry rejected: AINPQ is OFF                                          |
| 1343           | None        | INAP INP Qry rejected: INPQ is OFF                                                 |
| 1346           | None        | IS-41 Missing Mandatory Parameters                                                 |
| 1347           | None        | IS-41 Digits - Bad Encoding Scheme                                                 |
| 1348           | None        | IS-41 Number of dgts exceeds the maximum                                           |
| 1374           | None        | SMS NP Destination address decode failed<br>SMS B-Party address decode failed      |
| 1375           | None        | SMS NP Failed to modify TCAP message<br>SMS B-Party Failed to modify TCAP MSU      |
| 1376           | None        | SMS NP outbound digits length exceeds limit<br>SMS Failed to modify B-Party digits |
| 1378           | None        | Inh VFlex SS request already outstanding                                           |
| 1379           | None        | Failure Inhibiting VFlex SS                                                        |
| 1380           | None        | VFLEX: No RN digits provisioned                                                    |
| 1381           | None        | VFlex: CD entry not found                                                          |
| 1382           | None        | LSS: Too many digits for DRA parameter                                             |

| UAM/UIM Number | Alarm Level | Message Text                              |
|----------------|-------------|-------------------------------------------|
| 1384           | None        | G-Flex MLR: Op without IMSI erroneous     |
| 1385           | None        | G-Flex MLR: Op without IMSI skipped       |
| 1386           | None        | G-Flex MLR: Op with bad TCAP skipped      |
| 1387           | None        | G-Flex MLR: Op with bad IMSI skipped      |
| 1395           | None        | Inh ATINPQ SS request alrdy outstanding   |
| 1396           | None        | Failure Inhibiting ATINPQ SS              |
| 1397           | None        | LSS: Missing Mandatory Parameter          |
| 1398           | None        | ATINPQ: Badly formatted Subs Id           |
| 1399           | None        | ATINPQ: Subscriber Identity not MSISDN    |
| 1400           | None        | LSS: Invalid MSISDN digits length         |
| 1401           | None        | LSS: Unsupported numbering plan           |
| 1402           | None        | ATINPQ: Invalid Requested Info            |
| 1403           | None        | LSS: Dgts truncated in encd parms         |
| 1408           | None        | TIF: Modified MSU too large to route      |
| 1410           | None        | MOSMS: Migrated Subscriber with no entity |
| 1416           | None        | MAP Missing Mandatory Parameters          |
| 1425           | None        | SMS A-party Address decode failed         |
| 1426           | None        | S-Port: Missing GRN for srvc prtd subs    |
| 1433           | None        | AIQ: Inhibit request already pending      |
| 1434           | None        | AIQ: Failure Inhibiting SS                |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 1435           | None        | AIQ: TriggerType not provisioned         |
| 1436           | None        | AIQ: : Unsupported Digits(Dialed) length |
| 1440           | None        | G-Flex MLR: Op with bad MSISDN skipped   |
| 1448           | None        | G-Flex MLR: Op w/o IMSI/MSISDN skipped   |

### Card Unsolicited Output Message Group

Table 71: Card Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0001           | Major       | Card has reset                          |
| 0008           | Major       | Active MASP has become isolated         |
| 0009           | None        | MASP became active                      |
| 0010           | None        | MASP became standby                     |
| 0013           | Major       | Card is isolated from the system        |
| 0014           | None        | Card is present                         |
| 0021           | Minor       | Clock A for card failed, Clock B normal |
| 0022           | Minor       | Clock B for card failed, Clock A normal |
| 0023           | Minor       | Clocks A and B for card failed          |
| 0024           | None        | Clock A for card normal                 |
| 0025           | None        | Clock B for card normal                 |
| 0026           | None        | Clocks A and B for card normal          |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0030           | Minor       | HIPR2 detected a minor Congested Second  |
| 0031           | Major       | HIPR2 detected a major Congested Second  |
| 0032           | None        | HIPR2 Congestion cleared                 |
| 0033           | None        | Card database has been corrected         |
| 0034           | Minor       | Card database is inconsistent            |
| 0035           | Minor       | Card database is corrupted               |
| 0036           | None        | Card backup database has been corrected  |
| 0037           | Minor       | Card backup database is inconsistent     |
| 0038           | Minor       | Card backup database is corrupted        |
| 0053           | Major       | Standby TDM failure                      |
| 0054           | None        | Standby TDM failure cleared              |
| 0055           | Minor       | Persistent device state tbl corrupt      |
| 0056           | Minor       | Persistent device state tbl diff version |
| 0057           | None        | Persistent device state tbl corrected    |
| 0077           | Critical    | Card temperature is critical lvl:T2      |
| 0078           | Major       | Card temperature above nominal           |
| 0079           | None        | Card temperature within nominal levels   |
| 0092           | Critical    | MDAL not responding                      |
| 0093           | None        | MDAL alarm cleared                       |
| 0096           | None        | Card has been reloaded                   |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0099           | Major       | Incompatible HW for provisioned slot     |
| 0102           | Minor       | Motherboard BIP invalid                  |
| 0103           | None        | Motherboard BIP valid                    |
| 0130           | None        | Card successfully loaded with data       |
| 131            | None        | HW alarm cleared for Intgd Measurements  |
| 0132           | Major       | Loading failed: table not found          |
| 0133           | Major       | Loading failed: data read Error          |
| 0134           | Major       | Loading failed: bad checksum returned    |
| 0135           | Major       | Loading failed: GPL load timeout         |
| 0136           | Major       | Loading failed: data load timeout        |
| 0137           | Major       | Loading failed: invalid GPL              |
| 0138           | Major       | Loading failed: GPL format error         |
| 0139           | Major       | Loading failed: disk read prep error     |
| 0140           | Major       | Loading failed: disk read response error |
| 0141           | Major       | Loading failed: disk read failed         |
| 0145           | Minor       | HS Clock A for card failed, B normal     |
| 0146           | Minor       | HS Clock B for card failed, A normal     |
| 0147           | Minor       | High Speed Clocks A & B for card failed  |
| 0148           | None        | High Speed Clock A for card normal       |
| 0149           | None        | High Speed Clock B for card normal       |

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0159           | None        | High Speed Clocks A & B for card normal |
| 0297           | Major       | Incorrect LIM port configuration        |
| 0298           | Minor       | Card not using config. SCTP csum method |
| 0299           | None        | Config. SCTP csum method alarm cleared  |
| 0300           | Major       | TVG Grant Failure                       |
| 0301           | None        | TVG Grant Recovery                      |
| 0400           | None        | Alarm cleared by deleting card          |
| 0422           | Major       | Insufficient memory for LNP             |
| 0423           | None        | Card reload attempted                   |
| 0441           | Major       | Incorrect MDB - CPU                     |
| 0442           | Critical    | RTDB database capacity is 95% full      |
| 0443           | Major       | RTDB database is corrupted              |
| 0444           | Minor       | RTDB database is inconsistent           |
| 0445           | None        | RTDB database has been corrected        |
| 0446           | Major       | RTDB database capacity is 80% full      |
| 0447           | None        | RTDB database memory alarm cleared      |
| 0448           | Minor       | RTDB database is incoherent             |
| 0449           | Major       | RTDB resynchronization in progress      |
| 0450           | Major       | Invalid HW for Integrated GLS           |
| 0451           | Major       | RTDB reload is required                 |

| UAM/UIM Number | Alarm Level | Message Text                           |
|----------------|-------------|----------------------------------------|
| 0452           | Major       | Exceeded Service Error Threshold Lvl1  |
| 0453           | Critical    | Exceeded Service Error Threshold Lvl 2 |
| 0454           | None        | Service Error Threshold Alarm Cleared  |
| 0500           | None        | Alarm for this entity is being cleared |
| 0570           | Minor       | Incompatible flash image for sys rel   |
| 0573           | Major       | BERT Test Failed                       |
| 0574           | None        | BERT Test Passed                       |
| 0575           | Major       | Card type not HIPR2                    |
| 0901           | Major       | Card DB load timeout, check GLS card   |
| 0902           | None        | Card DB is stable                      |
| 0903           | Major       | IP Link A is down                      |
| 0904           | None        | IP Link A is up                        |
| 0905           | Major       | IP Link B is down                      |
| 0906           | None        | IP Link B is up                        |
| 0907           | None        | HW limiting TPS rate alarm cleared     |
| 0908           | Major       | HW cannot support purchased TPS rate   |
| 1082           | None        | Amem single bit error report           |
| 1158           | None        | Minor HIPR2 switching capacity reached |
| 1159           | None        | Major HIPR2 switching capacity reached |
| 1238           | None        | Full database reload initiated         |

## Clock Unsolicited Output Message Group

Table 72: Clock Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                         |
|----------------|-------------|--------------------------------------|
| 0113           | None        | Clock alarm(s) cleared               |
| 0128           | Critical    | All clocks have failed               |
| 0160           | Minor       | 1116-S clock failed                  |
| 0161           | Minor       | 1116-P clock failed                  |
| 0162           | Major       | 1116-P, 1116-S clocks failed         |
| 0163           | Minor       | 1114-S clock failed                  |
| 0164           | Major       | 1114-S, 1116-S clocks failed         |
| 0165           | Minor       | 1114-S, 1116-P clocks failed         |
| 0166           | Major       | 1114-S, 1116-P, 1116-S clocks failed |
| 0167           | Minor       | 1114-P clock failed                  |
| 0168           | Minor       | 1114-P, 1116-S clocks failed         |
| 0169           | Major       | 1114-P, 1116-P clocks failed         |
| 0170           | Major       | 1114-P, 1116-P, 1116-S clocks failed |
| 0171           | Major       | 1114-P, 1114-S clocks failed         |
| 0172           | Major       | 1114-P, 1114-S, 1116-S clocks failed |
| 0173           | Major       | 1114-P, 1114-S, 1116-P clocks failed |
| 0183           | Minor       | 1116-SHS clock failed                |
| 0184           | Minor       | 1116-PHS clock failed                |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0185           | Major       | 1116-PHS, 1116-SHS clocks failed         |
| 0186           | Minor       | 1114-SHS clock failed                    |
| 0187           | Major       | 1114-SHS, 1116-SHS clocks failed         |
| 0188           | Minor       | 1114-SHS, 1116-PHS clocks failed         |
| 0189           | Major       | 1114-SHS, 1116-PHS, 1116-SHS clks failed |
| 0190           | Minor       | 1114-PHS clock failed                    |
| 0191           | Minor       | 1114-PHS, 1116-SHS clocks failed         |
| 0192           | Major       | 1114-PHS, 1116-PHS clocks failed         |
| 0193           | Major       | 1114-PHS, 1116-PHS, 1116-SHS clks failed |
| 0194           | Major       | 1114-PHS, 1114-SHS clocks failed         |
| 0195           | Major       | 1114-PHS, 1114-SHS, 1116-SHS clks failed |
| 0196           | Major       | 1114-PHS, 1114-SHS, 1116-PHS clks failed |
| 0197           | Critical    | All High Speed Clocks have failed        |
| 0198           | None        | High Speed Clock Alarm(s) Cleared        |
| 0403           | Major       | 1114 E1/T1 clock requires TDM-GTI        |
| 0404           | Major       | 1116 E1/T1 clock requires TDM-GTI        |
| 0405           | Major       | 1114, 1116 E1/T1 clock requires TDM-GTI  |
| 0406           | Major       | 1114 Clock selection mismatch            |
| 0407           | Major       | 1116 Clock selection mismatch            |
| 0408           | Major       | 1114, 1116 Clock selection mismatch      |

| UAM/UIM Number | Alarm Level | Message Text                           |
|----------------|-------------|----------------------------------------|
| 0409           | None        | Clock configuration corrected          |
| 0500           | None        | Alarm for this entity is being cleared |
| 1185           | None        | GTT input clock anomalies detected     |

### Database Unsolicited Output Message Group

Table 73: Database Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 1114           | None        | Database BACKUP started                 |
| 1115           | None        | Database RESTORE started                |
| 1116           | None        | Database action ended - OK              |
| 1117           | None        | Database action ended - FAIL            |
| 1257           | None        | DB restore has cleared and Disabled PDS |

### GTT Unsolicited Output Message Group

Table 74: GTT Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                          |
|----------------|-------------|---------------------------------------|
| 0262           | Major       | GTT Duplicate Actn processing stopped |
| 0263           | None        | GTT Duplicate Actn processing resumed |
| 0328           | None        | SCCP is available                     |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0329           | None        | SCCP capacity normal, card(s) abnormal   |
| 0330           | Major       | System SCCP TPS Threshold exceeded       |
| 0331           | Critical    | SCCP is not available                    |
| 0335           | None        | SCCP is removed                          |
| 0336           | Major       | LIM(s) have been denied SCCP service     |
| 0437           | Critical    | System SCCP TPS Capacity Exceeded        |
| 0500           | None        | Alarm for this entity is being cleared   |
| 1019           | None        | SCCP rcvd invalid UDTS/XUDTS msg         |
| 1020           | None        | IARCDPN NPP Service is off               |
| 1021           | None        | IARCGPN NPP Service is off               |
| 1023           | None        | SCCP rcvd unknown msg type               |
| 1024           | None        | SCCP rcvd inv msg length                 |
| 1025           | None        | SCCP rcvd inv msg class                  |
| 1029           | None        | SCCP rcvd inv Cld Party - bad GT ind     |
| 1033           | None        | SCCP rcvd inv Cld Party - bad network    |
| 1034           | None        | SCCP rcvd inv Cld Party - no SSN         |
| 1035           | None        | SCCP rsp did not route - invalid GTI     |
| 1036           | None        | SCCP rsp did not route - invalid TT      |
| 1037           | None        | SCCP rsp did not route - bad Xlation     |
| 1038           | None        | SCCP rsp did not route - SSP not True PC |

| UAM/UIM Number | Alarm Level | Message Text                                                                                                                                                                                                                      |
|----------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1039           | None        | SCCP rsp did not route - bad Selectors                                                                                                                                                                                            |
| 1040           | None        | ITU <-> ANSI translation not supported                                                                                                                                                                                            |
| 1041           | None        | SCCP did not route - no SSN in msg or DB                                                                                                                                                                                          |
| 1042           | None        | SCCP rcvd inv GT - invalid Trans. Type                                                                                                                                                                                            |
| 1043           | None        | SCCP did not route - bad translation<br>If the UIMRD field in rtrv-stpopts is set to yes, this message is output in the UIM Redirect output group (see <a href="#">Table 85: UIM Redirect Unsolicited Output Message Group</a> ). |
| 1044           | None        | SCCP did not route - DPC OOS                                                                                                                                                                                                      |
| 1045           | None        | SCCP did not route - DPC congested                                                                                                                                                                                                |
| 1046           | None        | SCCP did not route - DPC not in MAP tbl                                                                                                                                                                                           |
| 1047           | None        | SCCP did not route - SS OOS                                                                                                                                                                                                       |
| 1048           | None        | SCCP did not route - SS congested                                                                                                                                                                                                 |
| 1049           | None        | SCCP did not route - SS not in MAP tbl                                                                                                                                                                                            |
| 1050           | None        | SCCP-CNV: Unable to convert ANSI CDPA GT                                                                                                                                                                                          |
| 1051           | None        | SCCP-CNV: Unable to convert ANSI CGPA GT                                                                                                                                                                                          |
| 1052           | None        | SCCP-CNV: Unable to convert ITU CDPA GT                                                                                                                                                                                           |
| 1053           | None        | SCCP-CNV: Unable to convert ITU CGPA GT                                                                                                                                                                                           |
| 1054           | None        | SCCP rcvd inv LSS - bad SSN                                                                                                                                                                                                       |
| 1055           | None        | SCCP rcvd inv SCMG - bad AFTPC                                                                                                                                                                                                    |
| 1056           | None        | SCCP rcvd inv SCMG - bad subsystem                                                                                                                                                                                                |
| 1057           | None        | SCCP rcvd inv SCMG - bad length                                                                                                                                                                                                   |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 1058           | None        | SCCP rcvd inv SCMG - bad msg type        |
| 1063           | None        | SCCP screen set is too large             |
| 1077           | None        | GTT Action TCAP ERROR DISCARDED MSU      |
| 1078           | None        | GTT Action DUPLICATE FAILED              |
| 1079           | None        | GTT Action FORWARD FAILED                |
| 1107           | None        | SCCP XUDT (S) msg: Hop Counter violation |
| 1108           | None        | SCCP XUDT (S) msg: inv opt portion len   |
| 1109           | None        | XUDT(S) msg: inv segmentation parm       |
| 1178           | None        | Cnvrsn Discard: Invalid SCCP msg type    |
| 1179           | None        | Cnvrsn Discard: CGPA PC alias undefined  |
| 1180           | None        | Cnvrsn Discard: Aft. PC alias undefined  |
| 1181           | None        | Cnvrsn Discard: Invalid SCMG msg type    |
| 1182           | None        | Cnvrsn Discard: Invalid TCAP element     |
| 1183           | None        | Cnvrsn Discard: Invalid TCAP element len |
| 1189           | None        | SCCP did not route: DPC not in RTE table |
| 1190           | None        | SCCP rcvd inv Clg Party - bad GT ind     |
| 1191           | None        | SCCP rcvd inv Clg Party - bad selectors  |
| 1192           | None        | GTT Action UDTS DISCARDED MSU            |
| 1193           | None        | GTT Action DISCARD DISCARDED MSU         |
| 1195           | None        | SCCP did not route: DPC/SS not in Mapset |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 1219           | None        | SCCP rcvd inv Cld Party - bad GT ind     |
| 1220           | None        | SCCP rcvd inv Cld Party - bad network    |
| 1221           | None        | SCCP rcvd inv Cld Party - no SSN         |
| 1222           | None        | SCCP rcvd inv Cld Party - bad Selectors  |
| 1223           | None        | SCCP rcvd inv Cld Party - bad Xlation    |
| 1224           | None        | SCCP rcvd inv Cld Party - bad SSN        |
| 1225           | None        | SCCP did not route - DPC OOS             |
| 1226           | None        | SCCP did not route - DPC congested       |
| 1227           | None        | SCCP did not route - DPC not in MAP tbl  |
| 1228           | None        | SCCP did not route - SS OOS              |
| 1229           | None        | SCCP did not route - SS congested        |
| 1230           | None        | SCCP did not route - SS not in MAP tbl   |
| 1231           | None        | SCCP Encode Failure                      |
| 1232           | None        | SCCP Encode Failure 2                    |
| 1248           | None        | GSM Map Screening rcvd unknown orig      |
| 1249           | None        | SCCP rcvd GSM Map Opcode w/ forbid param |
| 1250           | None        | SCCP rcvd undefined Map Op-Code          |
| 1341           | None        | SRI rcvd - GSM2IS41not provisioned       |
| 1344           | None        | MSU discarded: In-Service Thresholding   |
| 1388           | None        | Invalid prefix/suffix digit len for CdPA |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 1389           | None        | Invalid prefix/suffix digit len for CgPA |
| 1392           | None        | IDPRCDPN(X) NPP SERVICE is OFF           |
| 1393           | None        | IDPRCGPN NPP SERVICE is OFF              |
| 1412           | None        | GTT(FLOBR) failure: max search depth     |
| 1413           | None        | GTT(FLOBR) failure: duplicate set name   |
| 1414           | None        | GTT(FLOBR) warning: max search depth     |
| 1415           | None        | GTT(FLOBR) failure: duplicate set name   |
| 1418           | None        | SCCP did not route - no SSN in CgPA      |
| 1419           | None        | SCCP did not route - no SSN in CdPA      |
| 1427           | None        | IAR CdPN parameter invalid or not found  |
| 1428           | None        | IAR CgPN parameter invalid or not found  |
| 1429           | None        | IAR TRIGTYPE invalid or not found        |
| 1430           | None        | IAR CdPN parameter encoding failed       |
| 1431           | None        | IAR CgPN parameter encoding failed       |
| 1443           | None        | GTT Action FAILED TO SEND TCAP ERROR     |
| 1444           | None        | GTT Loadsharing fail: PC not in MRNSET   |
| 1446           | None        | XUDT UDT conversion failed               |
| 1447           | None        | Cnvrns Discard: inv segmentation parm    |

## Gateway Screening Unsolicited Output Message Group

Table 75: GWS Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0290           | None        | GLS is available                        |
| 0291           | Major       | GLS is at minimum service limit         |
| 0292           | Critical    | GLS is not available                    |
| 0293           | None        | GLS have been removed from the system   |
| 0500           | None        | Alarm for this entity is being cleared  |
| 1005           | None        | GWS rcvd OPC that is not allowed        |
| 1006           | None        | GWS rcvd DPC that is not allowed        |
| 1007           | None        | GWS rcvd OPC that is blocked            |
| 1008           | None        | GWS rcvd DPC that is blocked            |
| 1009           | None        | GWS rcvd SIO that is not allowed        |
| 1010           | None        | GWS rcvd a priority that is not allowed |
| 1011           | None        | GWS rcvd TFC, AFTPC not in routing tbl  |
| 1012           | None        | GWS rcvd Clg Party that is not allowed  |
| 1013           | None        | GWS rcvd Cld Party that is not allowed  |
| 1014           | None        | GWS rcvd Translation Type not allowed   |
| 1015           | None        | GWS rcvd SCMG with not allowed AFTPC    |
| 1060           | None        | Map Screening cannot generate ATIERR    |

| UAM/UIM Number | Alarm Level | Message Text                                                            |
|----------------|-------------|-------------------------------------------------------------------------|
| 1062           | None        | Text string with screen set name & line #( <screen set name> too large) |
| 1064           | None        | GWS rcvd TFP, AFTPC not in routing tbl                                  |
| 1065           | None        | GWS rcvd TFR, AFTPC not in routing tbl                                  |
| 1066           | None        | GWS rcvd TFA, AFTPC not in routing tbl                                  |
| 1067           | None        | GWS rcvd UPU, AFTPC not in routing tbl                                  |
| 1068           | None        | GWS rcvd RSP, AFTPC not in routing tbl                                  |
| 1069           | None        | GWS rcvd RSR, AFTPC not in routing tbl                                  |
| 1110           | None        | GWS rcvd AFTPC that is not allowed                                      |
| 1111           | None        | GWS rcvd TCA, AFTPC not in routing tbl                                  |
| 1112           | None        | GWS rcvd TCR, AFTPC not in routing tbl                                  |
| 1113           | None        | GWS rcvd TCP, AFTPC not in routing tbl                                  |
| 1125           | None        | GWS rcvd CDPA that could not be RDCTd                                   |
| 1126           | None        | GWS rcvd CGPA that could not be RDCTd                                   |
| 1127           | None        | GWS rcvd AFTPC that could not be RDCTd                                  |
| 1128           | None        | GWS rcvd TT that could not be RDCTd                                     |
| 1161           | None        | GWS rcvd nonSNM msg in DESTFLD screening                                |
| 1162           | None        | GWS rcvd nonSCCP msg in CGPA/CDPA screen                                |
| 1163           | None        | GWS rcvd invalid GTI in TT screening                                    |
| 1215           | None        | GWS rcvd CDPA that could not be CNCFd                                   |
| 1216           | None        | GWS rcvd CGPA that could not be CNCFd                                   |

| UAM/UIM Number | Alarm Level | Message Text                                     |
|----------------|-------------|--------------------------------------------------|
| 1217           | None        | GWS rcvd AFTPC that could not be CNCFd           |
| 1218           | None        | GWS rcvd TT that could not be CNCFd              |
| 1258           | None        | Map Screening cannot Forward MSU                 |
| 1259           | None        | Map Screening cannot Duplicate MSU               |
| 1301           | None        | SECMTPMATE - rcvd mate PC on non C-link          |
| 1302           | None        | SECMTPSID - rcvd MSU with OPC = SID              |
| 1303           | None        | SECMTPSNM - no rte to OPC/AFTPC                  |
| 1304           | None        | SECSCCPSCMG - no rte to AFTPC                    |
| 1407           | None        | Unexpected SI in TIF Stop Action                 |
| 1449           | None        | Binding Failed for screen set: <screen set name> |

### Link Maintenance Unsolicited Output Message Group

Table 76: Link Maintenance Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0084           | Major       | IP Connection Unavailable               |
| 0085           | None        | IP Connection Available                 |
| 0086           | Minor       | IP Connection Congested                 |
| 0087           | None        | IP Connection manually removed          |
| 0115           | Major       | Linkset IP TPS threshold exceeded       |
| 0116           | Minor       | Link expected IP TPS threshold exceeded |

| UAM/UIM Number | Alarm Level | Message Text                              |
|----------------|-------------|-------------------------------------------|
| 0118           | None        | Linkset IP TPS normal                     |
| 0119           | None        | Link IP TPS normal                        |
| 0200           | None        | RCVRY-LKF: link available                 |
| 0201           | Major       | REPT-LKF: remote NE loopback              |
| 0202           | Major       | REPT-LKF: HWP - too many link interrupts  |
| 0203           | Major       | REPT-LKF: lost data                       |
| 0204           | Major       | REPT-LKF: XER - SUERM threshold exceeded  |
| 0205           | Major       | REPT-LKF: APF - lvl-2 T1 expd (ready)     |
| 0206           | Major       | REPT-LKF: APF - lvl-2 T1 expd (not ready) |
| 0207           | Major       | REPT-LKF: APF - lvl-2 T3 expired          |
| 0208           | Major       | REPT-LKF: APF - lvl-2 T2 expired          |
| 0209           | Major       | REPT-LKF: APF - failed proving period     |
| 0210           | Major       | REPT-LKF: OSA - received SIO              |
| 0211           | Major       | REPT-LKF: OSA - received SIN              |
| 0212           | Major       | REPT-LKF: OSA - received SIE              |
| 0213           | Major       | REPT-LKF: OSA - received SIOS             |
| 0214           | Major       | REPT-LKF: ABN - rcvd 2 of 3 invalid BSN   |
| 0215           | Major       | REPT-LKF: ABN - rcvd 2 of 3 invalid FIB   |
| 0216           | Major       | REPT-LKF: remote congestion timeout       |
| 0217           | Major       | REPT-LKF: excess acknowledge delay        |

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0218           | Major       | REPT-LKF: COO - rcvd changeover order   |
| 0219           | Major       | REPT-LKF: false congestion restart      |
| 0220           | Major       | REPT-LKF: MTP link restart delayed      |
| 0222           | Major       | REPT-LKF: remote FE loopback            |
| 0223           | None        | REPT-LKF: remote NE loopback cleared    |
| 0224           | Major       | REPT-LKF: link test failed              |
| 0230           | Major       | REPT-LKF: local blocked - thermal       |
| 0232           | Major       | REPT-LKF: remote blocked                |
| 0233           | Major       | REPT-LINK-MANUAV: local blocked         |
| 0234           | Major       | REPT-LKF: RMI remote inhibited          |
| 0235           | Major       | REPT-LINK-MGTINH: local inhibited       |
| 0236           | Major       | REPT-LKF: not aligned                   |
| 0237           | Major       | REPT-LKF: LM Timer NO-CREDIT expired    |
| 0238           | Major       | REPT-LKF: XDA-Timer NO-RESPONSE expired |
| 0239           | Major       | REPT-LKF: MBL - local processor outage  |
| 0240           | Major       | REPT-LKF: rcvd remote processor outage  |
| 0241           | Major       | REPT-LKF: rcvd remote out of service    |
| 0242           | Major       | REPT-LKF: rcvd remote protocol error    |
| 0243           | Major       | REPT-LKF: rcvd remote mgmnt initiated   |
| 0244           | Major       | REPT-LKF: FAC - DS1/E1 LOS failure      |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0245           | Major       | REPT-LKF: FAC - DS1/E1 LOF failure       |
| 0246           | Major       | REPT-LKF: FAC - DS1/E1 LCD failure       |
| 0247           | Major       | REPT-LKF: XER - ISERM threshold exceeded |
| 0264           | None        | REPT-LINK-CGST: congestion level 0 to 1  |
| 0265           | None        | REPT-LINK-CGST: congestion level 1 to 2  |
| 0266           | None        | REPT-LINK-CGST: congestion level 2 to 3  |
| 0267           | None        | RCVRY-LINK-CGST: congestion level 3 to 2 |
| 0268           | None        | RCVRY-LINK-CGST: congestion level 2 to 1 |
| 0269           | None        | RCVRY-LINK-CGST: congestion has cleared  |
| 0270           | None        | REPT-LINK-CGST: discard level 0 to 1     |
| 0271           | None        | REPT-LINK-CGST: discard level 1 to 2     |
| 0272           | None        | REPT-LINK-CGST: discard level 2 to 3     |
| 0273           | None        | RCVRY-LINK-CGST: discard level 3 to 2    |
| 0274           | None        | RCVRY-LINK-CGST: discard level 2 to 1    |
| 0275           | None        | RCVRY-LINK-CGST: discard has cleared     |
| 0304           | Minor       | REPT-NMTSK-DSCD: SNM Discard Onset       |
| 0305           | None        | RECVY-NMTSK-DSCD: SNM Discard Abated     |
| 0306           | Minor       | SNM Overload Onset                       |
| 0307           | None        | SNM Overload Abated                      |
| 0311           | None        | DPC is allowed                           |

| UAM/UIM Number | Alarm Level | Message Text                              |
|----------------|-------------|-------------------------------------------|
| 0312           | Minor       | DPC is restricted                         |
| 0313           | Critical    | DPC is prohibited                         |
| 0314           | None        | Route is allowed                          |
| 0315           | None        | Route is restricted                       |
| 0316           | None        | Route is prohibited                       |
| 0317           | None        | RCVRY-LKSTO: link set allowed             |
| 0318           | Major       | REPT-LKSTO: link set prohibited           |
| 0319           | Critical    | REPT-MTPLP-DET: Circ rte det(cong)        |
| 0320           | Critical    | REPT-MTPLP-SUST: Sustained circ rte(cong) |
| 0321           | Minor       | X-LIST occupancy threshold exceeded       |
| 0322           | None        | X-LIST occupancy below threshold          |
| 0324           | None        | DPC subsystem is allowed                  |
| 0325           | Critical    | DPC subsystem is blocked                  |
| 0326           | Critical    | DPC subsystem is prohibited               |
| 0327           | None        | DPC subsystem has been deleted            |
| 0332           | Critical    | DPC Subsystem is prohibited and blocked   |
| 0333           | None        | DPC Subsystem is Normal                   |
| 0334           | Critical    | DPC Subsystem is Abnormal                 |
| 0337           | None        | DPC-SS status changed                     |
| 0338           | Major       | X-LIST space full-entry(s) discarded      |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0339           | None        | X-LIST space full condition abated       |
| 0340           | None        | RCVRY-MTPLP-RST:Circ rte status cleared  |
| 0369           | Major       | REPT-T1F:FAC-T1 unavailable              |
| 0376           | Major       | REPT-T1F:FAC-T1 LOS failure              |
| 0377           | Major       | REPT-T1F:FAC-T1 LOF failure              |
| 0378           | Major       | REPT-T1F:FAC-T1 Remote Alarm             |
| 0379           | Major       | REPT-T1F:FAC-T1 Alarm                    |
| 0380           | None        | RCVRY-T1F:FAC-T1 available               |
| 0381           | Major       | REPT-E1F:FAC-E1 LOS failure              |
| 0382           | Major       | REPT-E1F:FAC-E1 LOF failure              |
| 0383           | Major       | REPT-E1F:FAC-E1 AIS detected             |
| 0384           | Major       | REPT-E1F:FAC-E1 Far End Failure          |
| 0385           | Major       | REPT-E1F:FAC-E1 10E-3 BER failed         |
| 0386           | None        | RCVRY-E1F:FAC-E1 available               |
| 0387           | Major       | REPT-E1F:FAC-E1 unavailable              |
| 0399           | None        | RCVRY-LKSTO: Alarm clr'd by deleting SLK |
| 0401           | None        | Alarm cleared by deleting SLK            |
| 0402           | None        | Alarm cleared by deleting route          |
| 0500           | None        | Alarm for this entity is being cleared   |
| 0532           | None        | RTX is allowed                           |

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0533           | Minor       | RTX is restricted                       |
| 0534           | Critical    | RTX is prohibited                       |
| 0535           | Minor       | IP Connection Restricted                |
| 0537           | Major       | Ethernet error threshold exceeded       |
| 0538           | None        | Ethernet error threshold cleared        |
| 0539           | Major       | Ethernet Interface Down                 |
| 0540           | None        | Ethernet Interface Up                   |
| 0560           | Minor       | REPT-LKSTO: link set restricted         |
| 1016           | None        | MTP Adj PC not in routing table         |
| 1017           | None        | MTP Message Received for Network 255    |
| 1018           | None        | REPT-MTPERR: MTP received - invalid SIO |
| 1070           | None        | SLTC failure: invalid Point Code (OPC)  |
| 1071           | None        | SLTC failure: invalid SLC               |
| 1072           | None        | SLTC failure: no response               |
| 1073           | None        | SLTC failure: bad data pattern          |
| 1075           | None        | MTP: link bypassed SLT phase            |
| 1076           | None        | SLTC failure: invalid Point Code (DPC)  |
| 1081           | None        | MTP: Changeback T5 timeout              |
| 1084           | None        | GWS MSU discarded by redirect function  |
| 1085           | None        | GWS MSU too large to be redirected      |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 1086           | None        | LFS test terminated with OAM switch over |
| 1087           | None        | MTP RSTRT rcvd unexpected user traffic   |
| 1088           | None        | REPT-MTP-RSTRT: MTP Restart started      |
| 1089           | None        | RCVRY-MTP-RSTRT: MTP Restart Completed   |
| 1090           | None        | ITU GWY:CPC conversion failure           |
| 1091           | None        | ITU GWY:OPC conversion failure           |
| 1092           | None        | ITU GWY:H0H1 conversion failure          |
| 1093           | None        | ITU GWY:rcvd msg type cannot convert     |
| 1094           | None        | ITU GWY:Invalid ISUP msg structure       |
| 1095           | None        | ITU GWY:GRS buffer full                  |
| 1096           | None        | ITU GWY:RSC buffer full                  |
| 1097           | None        | ITU GWY:CGB buffer full                  |
| 1100           | None        | GWS rcvd H0/H1 that is not allowed       |
| 1104           | None        | IP Connection Failed                     |
| 1146           | None        | REPT-XLST-TIMO: X-LIST entry expired     |
| 1147           | None        | MTP Invalid TFA received                 |
| 1148           | None        | MTP Invalid TFR received                 |
| 1149           | None        | SLK Level-3 T19 timer expired            |
| 1150           | None        | SLK Inhibit denied                       |
| 1151           | None        | SLK Inhibit response timeout             |

| UAM/UIM Number | Alarm Level | Message Text                              |
|----------------|-------------|-------------------------------------------|
| 1152           | None        | SLK Uninhibit denied                      |
| 1153           | None        | SLK Uninhibit response timeout            |
| 1154           | None        | MSU-received threshold exceeded           |
| 1155           | None        | MSU-rejected threshold exceeded           |
| 1160           | None        | GWS rcvd ISUP that is not allowed         |
| 1172           | None        | REPT-OVSZMSG: SCCP MSU too large to route |
| 1173           | None        | REPT-OVSZMSG: MTP MSU too large to route  |
| 1177           | None        | Cnvrnsn Discard: SCCP MSU too large       |
| 1184           | None        | Cnvrnsn Discard: Invalid SCCP element len |
| 1233           | None        | MTP Invalid ITU TFR RCVD                  |
| 1305           | None        | MTP rcvd UPU-User SCCP, Cause invalid     |
| 1332           | None        | Invalid Initial M2PA FSN Received         |
| 1350           | None        | Discrd Rcvd Lrg MSU CTRL-FEAT Off         |
| 1351           | None        | Discrd Trans Lrg MSU Unsupported SLK      |
| 1352           | None        | Discrd Rcvd Lrg MSU Unsptd Outbnd SLK     |
| 1353           | None        | DTA Bypassed for Rcvd Lrg MSU             |
| 1354           | None        | STPLAN Copy Bypassed for Lrg MSU          |
| 1357           | None        | Negotiation at 100Mbps/Full Duplex failed |
| 1358           | None        | MSU discarded - too big after MTP conv.   |
| 1372           | None        | SLTC Failure-SLTM not sent, Invalid SIO   |

| UAM/UIM Number | Alarm Level | Message Text                     |
|----------------|-------------|----------------------------------|
| 1394           | None        | Flushing undelivered MSUs        |
| 1442           | None        | Invalid EMP SCR Message Received |

### Measurements Maintenance Unsolicited Output Message Group

Table 77: Measurements Maintenance Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0012           | Major       | Invalid HW for Integrated Measurements   |
| 0500           | None        | Alarm for this entity is being cleared   |
| 0516           | Minor       | Degraded Mode - 1 card failed            |
| 0517           | Major       | Degraded Mode - multiple cards failed    |
| 0518           | Critical    | Measurements subsystem unavailable       |
| 0519           | None        | Measurements subsystem available         |
| 1022           | None        | System Meas limit exceeded for LSONISMT  |
| 1026           | None        | System Meas. limit exceeded for LSORIGNI |
| 1027           | None        | System Meas. limit exceeded for LSDESTNI |
| 1028           | None        | System Meas. limit exceeded for ORIGNET  |
| 1061           | None        | Meas sync not allowed from old version   |
| 1080           | None        | disk measurement status unreadable       |
| 1186           | None        | Meas data load failure: old version      |
| 1199           | None        | LNP DTH Measurements Discarded for DPC   |

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 1234           | None        | LNP Day Meas. Discarded for NPANXX      |
| 1251           | None        | Measurements data copy failure          |
| 1252           | None        | Report generation failure               |
| 1253           | None        | Report transfer failure FTP Server      |
| 1254           | None        | Scheduled transfer failure              |
| 1310           | None        | System Meas. Limit exceeded for LRN     |
| 1311           | None        | System Meas. Limit exceeded for NPANXX  |
| 1417           | None        | PublicKey doesn't match known-host file |
| 1445           | None        | LNP Day Meas. Discarded for LRN         |

### Monitor Unsolicited Output Message Group

Table 78: Monitor Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                           |
|----------------|-------------|----------------------------------------|
| 0051           | Major       | TSC sync is in simplex mode            |
| 0052           | None        | TSC sync feature is available          |
| 0088           | Major       | Clocks A and B TSCs are out of sync    |
| 0089           | None        | Clocks A and B TSCs are resynchronized |
| 0468           | Critical    | All STC Networks Unavailable           |
| 0469           | Critical    | All STC Cards Unavailable              |
| 0470           | None        | EROUTE is Removed                      |

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0471           | None        | EROUTE System is Available              |
| 0472           | Minor       | EROUTE System Threshold Exceeded        |
| 0473           | Major       | EROUTE System Capacity Exceeded         |
| 0474           | None        | EROUTE capacity normal card(s) abnormal |
| 0475           | Minor       | NTP Time Unavailable                    |
| 0476           | None        | NTP Time Available                      |
| 0477           | Minor       | Congestion: Copy Function De-activated  |
| 0478           | None        | Copy Function Activated                 |
| 0479           | None        | Link not Monitored                      |
| 0480           | Minor       | Timestamp Invalid                       |
| 0481           | None        | Timestamp Valid                         |
| 0482           | Major       | Card(s) have been denied EROUTE service |
| 0500           | None        | Alarm for this entity is being cleared  |
| 0531           | Minor       | Insufficient HW Copy Function Inhibited |
| 0571           | Minor       | Sentinel socket is inactive             |
| 0572           | None        | Sentinel socket is active               |
| 0576           | Major       | All FC Network Unavailable              |
| 0577           | None        | All FC cards removed                    |
| 0578           | None        | FC System is Available                  |
| 0579           | Minor       | FC Network Unavailable                  |

| UAM/UIM Number | Alarm Level | Message Text                       |
|----------------|-------------|------------------------------------|
| 0580           | None        | FC Network Available               |
| 0581           | Minor       | Loss of heartbeat                  |
| 0582           | None        | Heartbeat Available                |
| 0583           | Minor       | Unexpected SAM Received            |
| 0584           | None        | Expected SAM Received              |
| 0588           | Major       | FC Port De-activated               |
| 0589           | None        | FC Port Activated                  |
| 0590           | Minor       | Fast Copy Application De-activated |
| 0591           | None        | Fast Copy Application Activated    |
| 0597           | Minor       | FC System is Deactivated           |

## MPS Unsolicited Output Message Group

Table 79: MPS Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                |
|----------------|-------------|-----------------------------|
| 0041           | Critical    | LNP DB Maintenance required |
| 0042           | None        | LSMS bulk load complete     |
| 0250           | None        | MPS available               |
| 0261           | Critical    | MPS unavailable             |
| 0355           | None        | LSMS is available           |
| 0356           | Critical    | LSMS unavailable            |

| UAM/UIM Number | Alarm Level | Message Text                           |
|----------------|-------------|----------------------------------------|
| 0357           | None        | All OAP terminals are removed          |
| 0358           | Major       | LSMS connection unavailable            |
| 0359           | None        | LSMS connection available              |
| 0362           | Major       | LSMS is at min service limit           |
| 0370           | Critical    | Critical Platform Failure(s)           |
| 0371           | Critical    | Critical Application Failure(s)        |
| 0372           | Major       | Major Platform Failure(s)              |
| 0373           | Major       | Major Application Failure(s)           |
| 0374           | Minor       | Minor Platform Failure(s)              |
| 0375           | Minor       | Minor Application Failure(s)           |
| 0500           | None        | Alarm for this entity is being cleared |

### Program Update Unsolicited Output Message Group

Table 80: Program Update Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text            |
|----------------|-------------|-------------------------|
| 1083           | None        | REPT COND: system alive |

## SEAS Maintenance Unsolicited Output Message Group

Table 81: SEAS Maintenance Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                      |
|----------------|-------------|-----------------------------------|
| 0341           | Major       | OAP unavailable                   |
| 0342           | Major       | SEAS UAL unavailable              |
| 0343           | Major       | SEAS X.25 Link unavailable        |
| 0344           | Minor       | SEAS PVC unavailable              |
| 0345           | Major       | All SEAS UAL sessions unavailable |
| 0346           | Minor       | SEAS UAL session unavailable      |
| 0347           | None        | SEAS X.25 Link is available       |
| 0348           | Major       | SEAS is at min service limit      |
| 0349           | Critical    | SEAS unavailable                  |
| 0350           | Critical    | OAP terminals inhibited           |
| 0351           | None        | SEAS is available                 |
| 0352           | None        | SEAS is removed                   |
| 0353           | None        | OAP is available                  |
| 0354           | Major       | One OAP terminal unavailable      |
| 0360           | Major       | EMS Agent unavailable             |
| 0361           | None        | EMS Agent available               |
| 0363           | Minor       | OAP filesystem full               |
| 0364           | Minor       | Config. data checksum mismatch    |

| UAM/UIM Number | Alarm Level | Message Text                               |
|----------------|-------------|--------------------------------------------|
| 0365           | None        | Config. data checksum alarm cleared        |
| 0500           | None        | Alarm for this entity is being cleared     |
| 1099           | None        | Text string that was received from the OAP |

### Security Administration Unsolicited Output Message Group

Table 82: Security Administration Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                              |
|----------------|-------------|-------------------------------------------|
| 0174           | Minor       | %full threshold reached - upload required |
| 0175           | Minor       | LOGBUFROVFL-SECULOG -upload required      |
| 0176           | Minor       | Stdby security log -- upload required     |
| 0177           | None        | Security log exception cleared            |
| 0178           | None        | Security log failed                       |
| 0199           | None        | OA&M IP Security feature disabled         |
| 0500           | None        | Alarm for this entity is being cleared    |
| 1493           | None        | SSH Host Keys Regenerated                 |
| 1494           | None        | SSH Host Keys Loaded                      |

## SLAN Maintenance Unsolicited Output Message Group

Table 83: SLAN Maintenance Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0150           | None        | STPLAN is available                      |
| 0151           | None        | STPLAN capacity normal, card(s) abnormal |
| 0152           | Major       | LIM(s) have been denied STPLAN service   |
| 0153           | Critical    | STPLAN not available                     |
| 0154           | None        | STPLAN is removed                        |
| 0155           | Minor       | STPLAN connection unavailable            |
| 0156           | None        | STPLAN connection available              |
| 0500           | None        | Alarm for this entity is being cleared   |
| 1132           | None        | STPLAN DLK ping test completed           |

## System Maintenance Unsolicited Output Message Groups

Table 84: System Maintenance Unsolicited Output Message Groups

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 0002           | Minor       | Card is not running approved GPL        |
| 0003           | None        | Alarm cleared for GPL                   |
| 0004           | Minor       | Card is running non-activated GPL       |
| 0005           | None        | Alarm cleared running non-activated GPL |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0011           | Major       | Entering forced simplex mode             |
| 0018           | None        | Exiting forced simplex mode              |
| 0027           | Minor       | IMT Bus util rate exceeds minor thresh   |
| 0028           | Major       | IMT Bus util rate exceeds major thresh   |
| 0029           | None        | IMT Bus utilization threshold cleared    |
| 0039           | None        | GPL has been corrected                   |
| 0040           | Minor       | GPL is corrupted                         |
| 0043           | Major       | Incorrect feature configuration          |
| 0044           | Minor       | Real time clock battery low              |
| 0045           | None        | Real time clock battery restored         |
| 0046           | None        | Terminal enabled                         |
| 0047           | Major       | Card type not valid for application      |
| 0048           | Minor       | Terminal failed                          |
| 0058           | Critical    | Critical customer trouble detected       |
| 0059           | Major       | Major customer trouble detected          |
| 0060           | Minor       | Minor customer trouble detected          |
| 0061           | None        | Customer trouble detected                |
| 0062           | None        | Customer trouble cleared                 |
| 0063           | Critical    | Critical holdover clock trouble detected |
| 0064           | Major       | Major holdover clock trouble detected    |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0065           | Minor       | Minor holdover clock trouble detected    |
| 0066           | None        | Holdover clock trouble cleared           |
| 0077           | Critical    | Card temperature is critical lvl:T2      |
| 0078           | Major       | Card temperature above nominal           |
| 0079           | None        | Card temperature within nominal levels   |
| 0082           | Major       | Alarm in Fuse Panel                      |
| 0083           | None        | Fuse Panel alarm has cleared             |
| 0097           | None        | IMT allowed                              |
| 0098           | None        | IMT inhibited                            |
| 0106           | None        | IMT Bus alarm cleared                    |
| 0107           | Minor       | Minor IMT failure detected               |
| 0108           | Major       | Major IMT failure detected               |
| 0109           | None        | All IMT System level alarms cleared      |
| 0110           | Minor       | Failure detected on one IMT bus          |
| 0111           | Major       | Failure on both IMT A and IMT B          |
| 0112           | Critical    | Major failures detected on both IMTs     |
| 0142           | None        | System release alarm cleared             |
| 0143           | Minor       | System release GPL(s) not approved       |
| 0144           | Minor       | System release version unknown           |
| 0276           | Major       | Insufficient memory for IP7 provisioning |

| UAM/UIM Number | Alarm Level | Message Text                           |
|----------------|-------------|----------------------------------------|
| 0277           | Major       | AS Unavailable                         |
| 0278           | None        | AS Available                           |
| 0279           | Minor       | AS Restricted                          |
| 0280           | None        | AS Unrestricted                        |
| 0294           | None        | REPT-ALMINH: alarm output PERM inhibit |
| 0295           | None        | REPT-ALMINH: alarm output enabled      |
| 0296           | None        | REPT-ALMINH: alarm output TEMP inhibit |
| 0302           | Minor       | Cooling fan failure                    |
| 0303           | None        | Cooling fan normal                     |
| 0308           | Critical    | Node isolated due to SLK failures      |
| 0309           | None        | Node is no longer isolated             |
| 0366           | None        | Temp Key(s) expiration alarm cleared   |
| 0367           | Major       | Temp Keys(s) expiring soon             |
| 0368           | Critical    | Temp Keys(s) have expired              |
| 0388           | None        | Illegal Address Error Cleared          |
| 0389           | None        | Card responding normally               |
| 0390           | Major       | Illegal Address Error                  |
| 0391           | Major       | Card not responding Error              |
| 0392           | Major       | OA&M IP Security feature is OFF        |
| 0393           | None        | OA&M IP Security feature is ON         |

| UAM/UIM Number | Alarm Level | Message Text                                   |
|----------------|-------------|------------------------------------------------|
| 0438           | Critical    | Degraded Mode, Invalid OAM HW config           |
| 0439           | None        | Exiting Degraded Mode                          |
| 0466           | Major       | STC Network Unavailable                        |
| 0467           | None        | STC Network Available                          |
| 0500           | None        | Alarm for this entity is being cleared         |
| 0514           | Major       | Standby MASP is inhibited                      |
| 0515           | None        | Standby MASP is allowed                        |
| 0520           | Critical    | Frame power usage reached LVL3                 |
| 0521           | Major       | Frame power usage reached LVL2                 |
| 0522           | Minor       | Frame power usage reached LVL1                 |
| 0523           | None        | Frame power usage normal                       |
| 0524           | None        | REPT-ALMINH: alarm output TIMED inhibit        |
| 0525           | None        | Timed alm inh rdy to expire                    |
| 0561           | Critical    | Can't establish Hi Bit rate;All HW OK          |
| 0562           | None        | High Bit rate established                      |
| 0563           | Major       | IMT Bit rate mismatch detected                 |
| 0564           | None        | IMT Bit rate mismatch cleared                  |
| 0592           | Critical    | <subsystem> Subsystem is not available         |
| 0593           | Critical    | <subsystem> Subsystem is disabled              |
| 0594           | Minor       | <subsystem> Subsystem normal, card(s) abnormal |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 0595           | None        | <subsystem> Subsystem is available       |
| 0596           | None        | <subsystem> Subsystem is removed         |
| 0911           | Major       | Dynamic database is inconsistent         |
| 0912           | None        | Dynamic database is now consistent       |
| 1000           | None        | MTP rcvd UPU - user part is not SCCP     |
| 1001           | None        | MTP rcvd Transfer Controlled (TFC)       |
| 1002           | None        | MTP rcvd invalid TFC - status 0          |
| 1003           | None        | MTP rcvd invalid H0/H1 code              |
| 1004           | None        | MTP rcvd unknown DPC                     |
| 1059           | None        | Telnet terminal connection disconnected  |
| 1098           | None        | Unexpected disk access timeout           |
| 1101           | None        | SDRAM single bit error report            |
| 1105           | None        | REPT EVT:IMT GPL reloading               |
| 1106           | None        | REPT COND:IMT GPL reloading              |
| 1120           | None        | TRBL Queue is full: elements overwritten |
| 1129           | None        | Ported subs SMSC matches Home SMSC Addr  |
| 1130           | None        | LOCREQ rcvd - IS412GSM not provisioned   |
| 1131           | None        | Invalid digits in IS41 MAP Digits parm   |
| 1156           | None        | Minor congestion event detected          |
| 1157           | None        | Major congestion event detected          |

| UAM/UIM Number | Alarm Level | Message Text                             |
|----------------|-------------|------------------------------------------|
| 1187           | None        | GPL Table Checksum Mismatch              |
| 1188           | None        | DB Subset Checksum Mismatch              |
| 1194           | None        | IP connection Refused, RHOST mismatch    |
| 1196           | None        | IP Connection Congestion Timeout         |
| 1197           | None        | IP Connection refused                    |
| 1198           | None        | IP Connection, Cannot resolve RHOST      |
| 1200           | None        | INW ALT card as first to be preloaded    |
| 1201           | None        | INW MAIN card as last to be reset        |
| 1202           | None        | INW Asserted DDL inhibition              |
| 1203           | None        | INW Card reset command issued            |
| 1204           | None        | INW Waiting for card loading validation  |
| 1205           | None        | INW Detected card loaded                 |
| 1206           | None        | INW Detected card reset or removed       |
| 1207           | None        | INW Allowed card to skip DDL inhibited   |
| 1208           | None        | INW Removed DDL inhibition               |
| 1209           | None        | INW Card must be reset/removed/inhibited |
| 1210           | None        | INW Card failed to reset                 |
| 1211           | None        | INW Failed to assert DDL inhibition      |
| 1212           | None        | INW Failed to remove DDL inhibition      |
| 1213           | None        | INW Card failed to DDL crossload         |

| UAM/UIM Number | Alarm Level | Message Text                            |
|----------------|-------------|-----------------------------------------|
| 1214           | None        | INW Allowed card to DDL crossload       |
| 1237           | None        | Dynamic database audit not current      |
| 1308           | None        | Updates inhibited: Target-Cell CRC Fail |
| 1309           | None        | Updates inhibited: Source-Cell CRC Fail |
| 1320           | None        | FPT value unprovisioned for frame       |
| 1321           | None        | Eagle RTDB Birthdate Mismatch           |
| 1322           | None        | Eagle RTDB Levels Invalid               |
| 1323           | None        | Eagle/Elap TN Quantity Mismatch         |
| 1324           | None        | Eagle/Elap NPANXX Quantity Mismatch     |
| 1325           | None        | Eagle/Elap LNRN Quantity Mismatch       |
| 1326           | None        | Eagle RTDB Depth Alert                  |
| 1330           | None        | Mismatched UA Routing Context           |
| 1331           | None        | IP Route Table Entry Conflict           |
| 1333           | None        | UA RCVD MSG DISCARDED                   |
| 1334           | None        | UA TX MSG DISCARDED                     |
| 1335           | None        | Table Information                       |
| 1336           | None        | UA ERROR MSG RECEIVED                   |
| 1337           | None        | UA HEARTBEAT TIMEOUT                    |
| 1338           | None        | SCCP did not route - no PC in CgPA      |
| 1339           | None        | SCCP did not route - no dflt Clg PC Set |

| UAM/UIM Number | Alarm Level | Message Text                                       |
|----------------|-------------|----------------------------------------------------|
| 1340           | None        | REPT COND: TRBL resynch required                   |
| 1349           | None        | MSU invalid size – discarded                       |
| 1356           | None        | EXT BERT terminated with OAM switchover            |
| 1369           | None        | ISUP IAM decode failed                             |
| 1370           | None        | ISUP IAM Cld Pty decode failed                     |
| 1371           | None        | ISUP encode Failed                                 |
| 1377           | None        | SSH session disconnected - server busy             |
| 1424           | None        | IMT A [B] requested to re-align at LOW [HIGH] Rate |
| 1437           | None        | IMT [A   B]: Rate change not initiated             |
| 1490           | None        | Telnet terminal connection successful              |
| 1491           | None        | Terminal enabled                                   |
| 1492           | None        | Terminal disabled                                  |
| 1170           | None        | OAMHC Meas transition complete                     |
| 1171           | None        | Schd UI Rpt disblld-link cnt exceeds 700           |

### UIM Redirect Unsolicited Output Message Group

Table 85: UIM Redirect Unsolicited Output Message Group

| UAM/UIM Number | Alarm Level | Message Text                         |
|----------------|-------------|--------------------------------------|
| 1043           | None        | SCCP did not route - bad translation |

| UAM/UIM Number                                                                                                                                                                                                                                        | Alarm Level | Message Text |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--------------|
| <p>The UIM Redirect output message group is used only if the UIMRD field in rtrv-stpopts is set to yes. Otherwise, this message is output in the GTT Unsolicited Output Message Group (see <a href="#">GTT Unsolicited Output Message Group</a>).</p> |             |              |

# Appendix C

## Auto-Inhibit Hardware Verification Codes

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**Topics:**

- [Hardware Verification Codes in UAMs.....696](#)

This appendix provides a list of the auto-inhibit hardware verification codes used in the card device format.

## Hardware Verification Codes in UAMs

*Table 86: Hardware Verification Codes* contains a list of the hardware verification codes that appear in certain UAMs, and shows the card or application that it applies to, a description of the code, and the UAM code with which it is associated.

**Table 86: Hardware Verification Codes**

| Verification Code | Card or Application | Description                                                                                                                       | Associated UAM Code |
|-------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------------------|---------------------|
| 002               | VSCCP               | VSCCP card equipped with non-DSM MPS feat on<br><b>Note:</b> It is possible that the card will continually boot in this case.     | 0099                |
| 003               | VSCCP               | VSCCP card equipped w/non-DSM LNP & VGTT feat on<br><b>Note:</b> It is possible that the card will continually boot in this case. | 0099                |
| 004               | VSCCP               | VSCCP card equipped w/non-DSM XGTT1MIL feat on<br><b>Note:</b> It is possible that the card will continually boot in this case.   | 0099                |
| 005               | VSCCP               | VSCCP card equipped w/non-DSM when EGMS enabled<br><b>Note:</b> It is possible that the card will continually boot in this case.  | 0099                |
| 050               | VSCCP               | VSCCP card equipped w/no daughterboards                                                                                           | 0099                |
| 051               | VSCCP               | VSCCP card equipped with < 4GB when >= LNP48MIL on                                                                                | 0422                |
| 052               | VSCCP               | VSCCP card equipped with < 3GB when >=LNP36MIL on                                                                                 | 0422                |
| 053               | VSCCP               | VSCCP card equipped with < 2GB when 300+ NPA & 150+LRN feature ON                                                                 | 0422                |

| Verification Code | Card or Application              | Description                                                                                                                                                                | Associated UAM Code |
|-------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| 054               | SCCP<br>EBDA                     | SCCP or EBDA card with < 2GB when LNP24MIL on                                                                                                                              | 0422                |
| 055               | SCCP<br>EBDA                     | SCCP or EBDA card DB memory insufficient for LNP 4 MIL (Requires a minimum of 512 MB)                                                                                      | 0422                |
| 056               | SCCP<br>EBDA                     | SCCP or EBDA card DB memory insufficient for LNP 6 MIL (Requires a minimum of 768 MB)                                                                                      | 0422                |
| 057               | SCCP<br>EBDA                     | SCCP or EBDA card DB memory insufficient for LNP 8-12 MIL (Requires a minimum of 1024 MB)                                                                                  | 0422                |
| 058               | SCCP                             | SCCP card equipped with < 256K or > MAX of extended memory                                                                                                                 | 0422                |
| 059               | VSCCP                            | MPS database has been detected to exceed capacity of DSM extended memory (only for GPORT, GFLEX, INP, and EIR features). UAMs 283 and 285 used for LNP, ELAP configuration | 0422                |
| 060               | VSCCP                            | VSCCP card equipped with < 4GB when the ANSI-41 INP Query feature key is ON                                                                                                | 0422                |
| 98                | Any Card                         | New card inserted into system with a flash image not compatible with system release                                                                                        | 0570                |
| 99                | Any Card                         | Inserted H/W is not compatible with the provisioned slot                                                                                                                   | 0099                |
| 100               | SS7IPGW IPGWI                    | DCM with IP connection on B port only when debug enabled                                                                                                                   | 0276                |
| 101               | SS7IPGW, IPGWI, IPLIM,<br>IPLIMI | DCM only supports SLK link A and B<br>-OR-<br>EDCM only supports SLK link A-A3 and B-B3<br>-OR-                                                                            | 0276                |

| Verification Code | Card or Application           | Description                                                                                                                                                                                                                                                                                                                                          | Associated UAM Code |
|-------------------|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
|                   |                               | E5-ENET only supports SLK link A-A11 and B-B11                                                                                                                                                                                                                                                                                                       |                     |
| 102               | SS7IPGW IPGWI                 | Non-DCM detected in slot<br><b>Note:</b> It is possible that the card will continually boot in this case.                                                                                                                                                                                                                                            | 0099                |
| 103               | SS7IPGW, IPGWI, IPLIM, IPLIMI | DCM does not support >2 associations (IPLIMx)<br>-OR-<br>DCM does not support >4 associations (IPGWx)<br>-OR-<br>EDCM does not support >8 associations (IPLIMx)<br>-OR-<br>EDCM does not support >50 associations (IPGWx)<br>-OR-<br>E5-ENET does not support >16 associations (IPLIMx)<br>-OR-<br>E5-ENET does not support >50 associations (IPGWx) | 0276                |
| 104               | SS7IPGW, IPGWI, IPLIM, IPLIMI | DCM does not support >2 sockets (IPLIMx)<br>-or-<br>DCM does not support >50 sockets (IPGWx)<br>-or-<br>EDCM does not support >8 sockets (IPLIMx)<br>-or-<br>EDCM does not support >50 sockets (IPGWx)<br>-or-                                                                                                                                       | 0276                |

| Verification Code | Card or Application           | Description                                                                                                                                                                                                                                                                                                                                                                | Associated UAM Code |
|-------------------|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
|                   |                               | E5-ENET does not support >0 sockets (IPLIMx)<br>-or-<br>E5-ENET does not support >0 sockets (IPGWx)                                                                                                                                                                                                                                                                        |                     |
| 105               | SS7IPGW, IPGWI, IPLIM, IPLIMI | DCM does not support >2 (sockets + associations) (IPLIMx)<br>-OR-<br>DCM does not support >50 (sockets + assoc*) (IPGWx)<br>-OR-<br>EDCM does not support >8 (sockets + associations) (IPLIMx)<br>-OR-<br>EDCM does not support >50 (sockets + associations) (IPGWx)<br>Note: *assoc = 8 X associations                                                                    | 0276                |
| 106               | SS7IPGW, IPGWI, IPLIM, IPLIMI | DCM does not support >64Kb SCTP buffers (IPLIMx)<br>-or-<br>DCM does not support >64Kb SCTP buffers (IPGWx)<br>-or-<br>EDCM does not support >1600Kb SCTP buffers (IPLIMx)<br>-or-<br>EDCM does not support >800Kb SCTP buffers (IPGWx)<br>-or-<br>E5-ENET does not support >3200Kb SCTP buffers (IPLIMx)<br>-or-<br>E5-ENET does not support >3200Kb SCTP buffers (IPGWx) | 0276                |

| Verification Code | Card or Application                                                                                                                        | Description                                                                          | Associated UAM Code |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------|
| 110               | SS7IPGW<br>IPGWI                                                                                                                           | (SRKQ + DRKQ > 1000) not supported on DCM                                            | 0276                |
| 122               | MIM                                                                                                                                        | Card is not a MIM - provisioned as T1 or T1 chan associated with T1                  | 0099                |
| 123               | MPL                                                                                                                                        | MPL can't run with port A or B provisioned for speeds not equal to 56K               | 0297                |
| 124               | MIM<br>HC-MIM                                                                                                                              | Card is not a MIM or HC- MIM and is provisioned as a T1 card                         | 0099                |
| 125               | MIM<br>MPL                                                                                                                                 | MIM/MPL card with SLK provisioned on link greater than B3.                           | 0297                |
| 127               | MIM                                                                                                                                        | MIM card with an SLK provisioned on E1/T1 port 2-7                                   | 0297                |
| 128               | IPSG, IPSHC, ERTHC,<br>SS7HC, SLANHC, ATMHC,<br>SS7EPM, SCCPHC<br>applications<br><br>HC-MIM, E5-ATM-B ,<br>E5-ENET-B , E5-MCPM-B<br>cards | Fan feature bit must be ON for HC- MIM and EPM-B                                     | 0043                |
| 129               | HC-MIM / E5-E1T1                                                                                                                           | Card does not support CAS framing                                                    | 297                 |
| 130               | LIME1<br>MIM                                                                                                                               | Card is not a LIME1 or MIM and is provisioned as an E1 channel card.                 | 0099                |
| 131               | HC-MIM / E5-E1T1                                                                                                                           | Card has channel bridging mode active but is not running supported high capacity GPL | 0297                |
| 132               | MPL                                                                                                                                        | Card is not a LIME1 or MIM and is provisioned as an E1 card.                         | 0099                |
| 133               | E5-E1T1                                                                                                                                    | E5-E1T1 card with SLK provisioned on link > B15                                      | 0099                |

| Verification Code | Card or Application                | Description                                                                                                                                                                                                                                                                                                                                                                                                                                              | Associated UAM Code |
|-------------------|------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| 134               | E5-E1T1                            | E5-E1T1 card supports only 1 SE-HSL link                                                                                                                                                                                                                                                                                                                                                                                                                 | 0276                |
| 136               | LIMATM / LIME1AM                   | Single Port ATM card with SLK provisioned on link B                                                                                                                                                                                                                                                                                                                                                                                                      | 0297                |
| 140               | MCP                                | MCP card not running with D2G memory                                                                                                                                                                                                                                                                                                                                                                                                                     | 422                 |
| 141               | IPS                                | IPS card not running with D1G memory                                                                                                                                                                                                                                                                                                                                                                                                                     | 422                 |
| 142               | E5-MCPM-B card / MCPHC application | E5-MCPM-B card not running with D4G memory                                                                                                                                                                                                                                                                                                                                                                                                               | 0422                |
| 145               | E5-IPSM                            | Daughterboard type is not a GIGEPCI                                                                                                                                                                                                                                                                                                                                                                                                                      | 0099                |
| 150               | ASM                                | Card is obsolete                                                                                                                                                                                                                                                                                                                                                                                                                                         | 47                  |
| 160               | MCP                                | The application must run on an EDSM-2G or E5-MCPM-B card                                                                                                                                                                                                                                                                                                                                                                                                 | 441                 |
| 165               | E5-SM4G                            | Hardware configuration does not support configured feature set                                                                                                                                                                                                                                                                                                                                                                                           | 0099                |
| 170               | EROUTE                             | Non DCM/Non-E5-ENET detected in slot provisioned for EROUTE with card type STC                                                                                                                                                                                                                                                                                                                                                                           | 0099                |
| 171               | STPLAN                             | Non-DCM/Non-E5-ENET detected in slot provisioned for STPLAN with card type DCM                                                                                                                                                                                                                                                                                                                                                                           | 0099                |
| 172               | E5-ENET-B card with IPSPG          | <p>An EPM-A based card has been detected in a lot provisioned for EPM-B based card, so the card will be auto-inhibited and issue a degraded mode alarm.</p> <p>To permit an E5-ENET to be allowed in a card slot provisioned for E5-ENET-B and to clear the alarm, a <code>chg-card</code> command will be required to change the card type from <code>enetb</code> to <code>enet</code>, or the E5-ENET card will need to be removed from the slot.</p> | 0099                |

| Verification Code | Card or Application                                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Associated UAM Code |
|-------------------|-----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| 179               | EPM-B cards that require Message Flow Control (MFC) | <p>EPM-B based card that requires MFC is detected and MFC is OFF.</p> <p>MFC option needs to be set to ON in STPOPTS before allowing the EPM-B based card. Note that the ON/OFF format is being used.</p> <p>For example, at least one MFC option needs to be set to ON in STPOPTS before allowing an E5-ENET-B card. The various option values that support MFC are STPOPTS:ON={mfclan, mfcntp3, mfcsccp, mfcroute}.</p> <p><b>Note:</b> This code is specific to cards that do not support TVG.</p> | 0099                |
| 180               | IPLIM, SCCP, SS7ANSI                                | <p>IPLIM card equipped with double slot DCM with MOBR on</p> <p>-or-</p> <p>SCCP card equipped with TSM with MOBR on</p> <p>-or-</p> <p>SS7ANSI card equipped with one of the following with MOBR on: LIMDS0 / LIMV35 / LIMOCU / LIM-AINF / ILA / EILA / LIME1</p>                                                                                                                                                                                                                                    | 0441                |

# Glossary

## A

|       |                                                                                                                                                                                                                                                                                                                                                                                                   |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ACG   | <p>Automatic Call Gapping</p> <p>An element of the EAGLE 5 ISS LNP that controls the rate that location routing number (LRN) queries for a particular telephone number, or a portion of a telephone number, are received by the EAGLE 5 ISS LNP when a particular threshold is reached.</p>                                                                                                       |
| ACK   | <p>Data Acknowledgement</p>                                                                                                                                                                                                                                                                                                                                                                       |
| ACM   | <p>Application Communications Module</p> <p>A card in the EAGLE 5 ISS that provides a communications interface to a remote host across an Ethernet LAN.</p>                                                                                                                                                                                                                                       |
| ACN   | <p>Application Content Name</p>                                                                                                                                                                                                                                                                                                                                                                   |
| ACT   | <p>Activate</p>                                                                                                                                                                                                                                                                                                                                                                                   |
| AFTPC | <p>Affected Point Code</p> <p>The point code in subsystem-prohibited (SSP), subsystem-status-test (SST), and subsystem-allowed (SSA) SCCP management messages used by gateway screening to determine if the messages containing these point codes are allowed in to the network. This point code is in the SCMG Data (SCCP Management) portion of the signaling information field in the MSU.</p> |

## A

|            |                                                                                                                                                                                                                                                                                                                                                                            |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AI         | Address Indicator<br>Application Initializer                                                                                                                                                                                                                                                                                                                               |
| AIN        | Advanced Intelligent Network<br>A dynamic database used in Signaling System 7. It supports advanced features by dynamically processing the call based upon trigger points throughout the call handling process and feature components defined for the originating or terminating number.                                                                                   |
| AINPQ      | ANSI-41 INP Query                                                                                                                                                                                                                                                                                                                                                          |
| AIQ        | AnalyzedInformation Query<br>Name for the local subsystem and service for the ANSI41 AIQ feature.                                                                                                                                                                                                                                                                          |
| AIS        | Alarm Indication Signal<br>Application Interface Specification<br>The Service Availability Forum (SAF) specification that defines the interface between the applications and the high-available middleware.                                                                                                                                                                |
| Allowed TT | The gateway screening entity that identifies the SCCP messages that have a specified translation type value in the called party address. SCCP messages containing specified translation type in the called party address go on to the next step in the gateway screening process, or are allowed into the network if the gateway screening process stops with this entity. |
| ALM        | Alarm Card                                                                                                                                                                                                                                                                                                                                                                 |

## A

|      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ALT  | Application Logging Task                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| AND  | AIN Number of Digits (in GTT address for AIN query)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| ANSI | <p>American National Standards Institute</p> <p>An organization that administers and coordinates the U.S. voluntary standardization and conformity assessment system. ANSI develops and publishes standards. ANSI is a non-commercial, non-government organization which is funded by more than 1000 corporations, professional bodies, and enterprises.</p>                                                                                                                                                                                                                                                                 |
| AO   | Short message traffic that is originated by an application.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| AS   | <p>Application Server</p> <p>A logical entity serving a specific Routing Key. An example of an Application Server is a virtual switch element handling all call processing for a unique range of PSTN trunks, identified by an SS7 DPC/OPC/CIC_range. Another example is a virtual database element, handling all HLR transactions for a particular SS7 DPC/OPC/SCCP_SSN combination. The AS contains a set of one or more unique Application Server Processes, of which one or more normally is actively processing traffic.</p> <p>Application Simulator</p> <p>Test tool that can simulate applications and/or SMSCs.</p> |

## A

|             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ASM         | <p>Application Services Module</p> <p>A card in the EAGLE 5 ISS that provides additional memory to store global translation tables and screening data used for applications such as Global Title Translation (GTT) and Gateway Screening (GWS).</p> <p>This card is obsolete as of Release 31.6. The TSM card is used.</p>                                                                                                                                      |
| ASP         | <p>Application Server Process</p> <p>A process instance of an Application Server. An Application Server Process serves as an active or standby process of an Application Server (e.g., part of a distributed virtual switch or database). Examples of ASPs are processes (or process instances of) MGCs, IP SCPs or IP HLRs. An ASP contains an SCTP end-point, and may be configured to process signaling traffic within more than one Application Server.</p> |
| Association | <p>An association refers to an SCTP association. The association provides the transport for protocol data units and adaptation layer peer messages.</p>                                                                                                                                                                                                                                                                                                         |
| ATH         | <p>Application Trouble Handler</p>                                                                                                                                                                                                                                                                                                                                                                                                                              |
| ATINPQ      | <p>ATI Number Portability Query (Name of the local subsystem)</p>                                                                                                                                                                                                                                                                                                                                                                                               |
| ATM         | <p>Asynchronous Transfer Mode</p> <p>A packet-oriented transfer mode that uses an asynchronous time division multiplexing technique to multiplex information flow in fixed blocks, called cells.</p>                                                                                                                                                                                                                                                            |

**A**

A high-bandwidth, low-delay switching, and multiplexing technology to support applications that include high-speed data, local area network interconnection, multimedia application and imaging, and residential applications such as video telephony and other information-based services.

ATMANSI

The application used for high-speed ANSI ATM signaling links.

ATMITU

The application used for high-speed E1 ATM signaling links.

**B**

BCD

Binary Coded Decimal

BER

Basic Encoding Rules

Bit Error Rate

BERT

Bit Error Rate Test

BIP

Board Identification PROM

The serial number used to identify a board in the EAGLE 5 ISS. The serial number is contained in the board ID PROM on each board in the EAGLE 5 ISS.

BITS

Building Integrated Timing System

The Building Integrated Timing System (BITS) clocks come directly from the central office BITS clock source or indirectly from an optional holdover clock installed in the system.

**B**

|         |                                                                                                                                                                                     |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| BLM     | A card that is provisioned with the EBDABLM GPL to support the bulk download feature. During LNP bulk download operations, the LNP database is downloaded to the card's RAM.        |
| BPDCM   | The communication software used in place of the IMT GPL on the Database Communications Module (DCM), Database Services Module (DSM), and General Purpose Services Module (GPSM-II). |
| BPHCAP  | The communication software used in place of the IMT GPL on the LIMATM and E1 ATM.                                                                                                   |
| BPHCAPT | The communication software used in place of the IMT GPL on the newer versions of the LIMATM and E1 ATM.                                                                             |
| BPHMUX  | The communication software used on the High Speed Multiplexer (HMUX) card.                                                                                                          |
| BPMPL   | The communication software used in place of the IMT GPL on the Multi-Port LIM (MPL).                                                                                                |
| BPMPLT  | The communication software used in place of the IMT GPL on the Multi-Port LIM-T (MPLT) and the E1/T1 MIM.                                                                           |
| BSN     | Backward Sequence Number                                                                                                                                                            |

**C**

|     |                              |
|-----|------------------------------|
| CAS | Channel Associated Signaling |
|-----|------------------------------|

## C

|            |                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            | <p>An E1 framing option. On any given E1 card, Common Channel Signaling (CCS) and CAS are mutually exclusive and cannot be used together. However, CRC4 may be added to either CCS or CAS.</p>                                                                                                                                                                                                                                   |
| CC         | Country Code                                                                                                                                                                                                                                                                                                                                                                                                                     |
| CCR        | <p>Continuity Check Request</p> <p>Credit Control Request</p> <p>A Diameter message to be sent to a prepaid rating engine to request credit authorization for an SMS.</p>                                                                                                                                                                                                                                                        |
| CCS7ITU    | <p>The application for the ITU SS7 signaling links that is used with card types <code>limds0</code>, <code>limch</code>, <code>lime1</code>, and <code>limt1</code>.</p>                                                                                                                                                                                                                                                         |
| CGB        | Circuit Group Blocking                                                                                                                                                                                                                                                                                                                                                                                                           |
| CgPA       | <p>Calling Party Address</p> <p>The point code and subsystem number that originated the MSU. This point code and subsystem number are contained in the calling party address in the SCCP portion of the signaling information field of the MSU. Gateway screening uses this information to determine if MSUs that contain this point code and subsystem number area allowed in the network where the EAGLE 5 ISS is located.</p> |
| Changeback | <p>A network management event that takes the traffic that was rerouted because of a changeover when a signaling link has failed and places that traffic back on that signaling</p>                                                                                                                                                                                                                                               |

## C

|          |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          | link when that signaling link comes back into service.                                                                                                                                                                                                                                                                                                                                                                                             |
| Checksum | Provides protection against data corruption in the network. The sender of a packet computes a checksum according to an algorithm. The receiver then re-computes the checksum, using the same algorithm. The packet is accepted if the checksum is valid; otherwise, the packet is discarded.                                                                                                                                                       |
| CLASS    | Custom Local Area Signaling Service<br>Custom Local Area Subscriber Services                                                                                                                                                                                                                                                                                                                                                                       |
| CLDR     | SUA Connectionless Data Response<br>A message used for carrying SS7 UDT/XUDT messages.                                                                                                                                                                                                                                                                                                                                                             |
| CLDT     | SUA Connectionless Data Transfer<br>A message used for carrying SS7 UDT/XUDT messages.                                                                                                                                                                                                                                                                                                                                                             |
| CLLI     | Common Language Location Identifier<br><br>The CLLI uniquely identifies the STP in terms of its physical location. It is usually comprised of a combination of identifiers for the STP's city (or locality), state (or province), building, and traffic unit identity. The format of the CLLI is:<br><br>The first four characters identify the city, town, or locality.<br><br>The first character of the CLLI must be an alphabetical character. |

## C

The fifth and sixth characters identify state or province.

The seventh and eighth characters identify the building.

The last three characters identify the traffic unit.

Cluster

A group of signaling points whose point codes have identical values for the network and cluster fields of the point codes. A cluster entry in the routing table is shown as an asterisk (\*) in the member field of the point code, for example, 111-011-\*. Cluster entries can be provisioned only as ANSI destination point codes.

COO

Changeover Order

CPC

Capability Point Code

A capability point code used by the SS7 protocol to identify a group of functionally related STPs in the signaling network.

CPU

Central Processing Unit

CRC

Cyclic Redundancy Check

A number derived from, and stored or transmitted with, a block of data in order to detect corruption. By recalculating the CRC and comparing it to the value originally transmitted, the receiver can detect some types of transmission errors.

## D

Database

All data that can be administered by the user, including cards, destination point codes, gateway screening tables, global title translation tables,

## D

links, LNP services, LNP service providers, location routing numbers, routes, shelves, subsystem applications, and 10 digit telephone numbers.

|             |                                                                                                                                                                                               |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DAUD        | Destination Audit                                                                                                                                                                             |
| DAVA        | Destination Unavailable                                                                                                                                                                       |
| DB          | Database<br>Daughter Board<br>Documentation Bulletin                                                                                                                                          |
| DCM         | Database Communication Module<br>The DCM provides IP connectivity for applications. Connection to a host is achieved through an ethernet LAN using the TCP/IP protocol.                       |
| DDB         | Dynamic Database                                                                                                                                                                              |
| DDL         | Dynamic Data Loader                                                                                                                                                                           |
| DESTFLD     | The point code in the affected destination field (the concerned signaling point code) of incoming MTP network management messages from another network that are allowed into the EAGLE 5 ISS. |
| Destination | The node to which the signaling link traffic is routed. This destination is identified by a point code, either a full point code or a cluster point code.                                     |
| DLK         | Data Link                                                                                                                                                                                     |

## D

|      |                                                                                                                                                                                                                                                                                                                |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      | TCP/IP Data Link                                                                                                                                                                                                                                                                                               |
| DPC  | <p>Destination Point Code</p> <p>DPC refers to the scheme in SS7 signaling to identify the receiving signaling point. In the SS7 network, the point codes are numeric addresses which uniquely identify each signaling point. This point code can be adjacent to the EAGLE 5 ISS, but does not have to be.</p> |
| DPCA | Destination Point Code ANSI                                                                                                                                                                                                                                                                                    |
| DPCN | Destination Point Code National                                                                                                                                                                                                                                                                                |
| DRST | Destination Restricted                                                                                                                                                                                                                                                                                         |
| DS0  | <p>Digital Signal Level-0 (64 Kbits/sec or 56 Kbits/sec)</p> <p>A basic digital signaling rate of 64 Kbits/sec, corresponding to the capacity of one voice-frequency-equivalent channel.</p>                                                                                                                   |
| DS1  | <p>Digital Signal Level-1 (1.544Mbits/sec)</p> <p>A widely used standard in telecommunications in North America and Japan to transmit voice and data between devices. The data transmitted over a physical T1 line.</p>                                                                                        |
| DSM  | <p>Database Service Module.</p> <p>The DSM provides large capacity SCCP/database functionality. The DSM is an application card that supports network specific functions such as EAGLE Provisioning Application Processor (EPAP),</p>                                                                           |

## D

Global System for Mobile Communications (GSM), EAGLE Local Number Portability (ELAP), and interface to Local Service Management System (LSMS).

DTA

Database Transport Access

A feature in the EAGLE 5 ISS that encapsulates specific MSUs into the data portion of SCCP within a new SS7 MSU and sends the new MSU to the destination using global title translation. The EAGLE 5 ISS uses gateway screening to determine which MSUs are used by the DTA feature.

DTE

Data Terminal Equipment

The equipment associated with the entering and retrieving data from a computer system or a data communications system. A video display terminal is an example of data terminal equipment.

DUNA

Destination Unavailable

DUPU

Destination User Part Unavailable

An M3UA management message.

## E

E1

The European equivalent of T1 that transmits digital data over a telephone network at 2.048 Mbps.

E5-E1T1

EPM-based E1/T1 Multi-Channel Interface Module

An EPM-based card that provides E1 and T1 connectivity. The E5 indicates the card is for existing EAGLE 5 control and extension

## E

shelves. E1T1 is an abbreviation for the ITU E1 and ANSI T1 interfaces. Thus the nomenclature defines the shelves where the card can be used and the physical interface that it provides.

E5-ENET

EPM-based Ethernet card

A high capacity single-slot IP signaling card (EPM card plus Gig Ethernet PMC cards).

EA

Expedited Data Acknowledgment

EBDA

Enhanced Bulk Download and Audit

EBDABLM

The application used by the TSM or DSM to store the LNP database downloaded from the LSMS for the Enhanced Bulk Download function. This GPL does not support 24-bit ITU-N point codes.

EBDADCM

The application used by the DCM to transmit the LSMS LNP database at high speed over an Ethernet connection for the Enhanced Bulk Download function. This GPL does not support 24-bit ITU-N point codes.

EDCM

Enhanced Database Communication Module

EGMS

Enhanced GSM MAP Screening feature

EGTT

Enhanced Global Title Translation

A feature that is designed for the signaling connection control part

## E

(SCCP) of the SS7 protocol. The EAGLE 5 ISS uses this feature to determine to which service database to send the query message when a Message Signaling Unit (MSU) enters the system.

EIR

Equipment Identity Register

A network entity used in GSM networks, as defined in the 3GPP Specifications for mobile networks. The entity stores lists of International Mobile Equipment Identity (IMEI) numbers, which correspond to physical handsets (not subscribers). Use of the EIR can prevent the use of stolen handsets because the network operator can enter the IMEI of these handsets into a 'blacklist' and prevent them from being registered on the network, thus making them useless.

ELAP

EAGLE Local Number Portability Application Processor

EMDC

Element Measurement and Data Collection Application

This application is used by the DCM card for CMIP/OSI measurement collection interface as defined by Telcordia GR-376.

EMP

EAGLE Monitoring Protocol

EMS

Element Management System

The EMS feature consolidates real-time element management at a single point in the signaling network to reduce ongoing operational expenses and network downtime and provide a higher quality of customer service.

**E**

|        |                                                                                                                                                                                                                                                    |
|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EMSALM | Element Management System Alarm Monitor                                                                                                                                                                                                            |
| EOAM   | Enhanced Operation, Administration, and Maintenance<br>The application used by the GPSM-II card for enhanced OAM functions.                                                                                                                        |
| EPAP   | EAGLE Provisioning Application Processor                                                                                                                                                                                                           |
| EROUTE | The application used on the Signaling Transport Card (STC and E5-STC) for the EAGLE 5 ISS with EAGLE 5 Integrated Monitoring Support feature. The E5IS feature does not support 24-bit ITU-N point codes.                                          |
| ERR    | Error                                                                                                                                                                                                                                              |
| ESP    | Expanded Services Platform<br>The Sentinel system with the hardware and software platform that provides the interface to the Integrated EAGLE and Sentinel monitoring system. The ESP hardware and software platform runs on the model 120 server. |

**F**

|     |                                                                                                                                                                                                                                               |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FAK | Feature Access Key<br>The feature access key allows the user to enable a controlled feature in the system by entering either a permanent feature access key or a temporary feature access key. The feature access key is supplied by Tekelec. |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## F

|       |                                                                                                                                                                                                                                                                                                           |
|-------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FAN   | Cooling fan feature. The EAGLE 5 ISS will report on the alarm conditions of the fan assemblies. Once you have turned on the feature, you cannot turn it off. The feature applies to any and all fans installed within the system. When replacing a fan assembly, the feature should already be turned on. |
| FAP   | Fuse and Alarm Panel                                                                                                                                                                                                                                                                                      |
| FC    | Fully Compliant                                                                                                                                                                                                                                                                                           |
| FE    | Feature Engineer                                                                                                                                                                                                                                                                                          |
| FIB   | Forward Indicator Bit                                                                                                                                                                                                                                                                                     |
| FLOBR | Flexible Linkset Optional Based Routing<br><br>A feature that provides the capability to fully customize the desired routing translation. When flexible routing is used, the routing translation can cascade from one GTT translation table to any other GTT translation table.                           |
| FSN   | Forward Sequence Number                                                                                                                                                                                                                                                                                   |
| FTA   | File Transfer Area<br><br>A special area that exists on each OAM hard disk, used as a staging area to copy files to and from the EAGLE 5 ISS using the Kermit file-transfer protocol.                                                                                                                     |
| FTP   | File Transfer Protocol                                                                                                                                                                                                                                                                                    |

**F**

A client-server protocol that allows a user on one computer to transfer files to and from another computer over a TCP/IP network.

FTRA

FTP-based Table Retrieve Application

An application that runs in a PC outside of the EAGLE 5 and communicates with the EAGLE 5 through the IPUI feature and the FTP Retrieve and Replace feature.

**G**

GLS

Generic Loading Services

An application that is used by the TSM cards for downloading gateway screening to LIM cards.

GMT

Greenwich Mean Time

GPL

Generic Program Load

Software that allows the various features in the system to work. GPLs and applications are not the same software.

G-Port

GSM Mobile Number Portability

A feature that provides mobile subscribers the ability to change the GSM subscription network within a portability cluster, while retaining their original MSISDN(s).

GSM

Global System for Mobile Communications

GT

Global Title Routing Indicator

**G**

|      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| GTA  | Global Title Address                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| GTI  | Global Title Indicator                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| GTT  | Global Title Translation<br>A feature of the signaling connection control part (SCCP) of the SS7 protocol that the EAGLE 5 ISS uses to determine which service database to send the query message when an MSU enters the EAGLE 5 ISS and more information is needed to route the MSU. These service databases also verify calling card numbers and credit card numbers. The service databases are identified in the SS7 network by a point code and a subsystem number. |
| GWS  | Gateway Screening<br>Used at gateway STPs to limit access into the network to authorized users. A gateway STP performs inter-network routing and gateway screening functions. GWS controls access to nonhome SS7 networks. Only an MSU that matches predefined criteria in the EAGLE 5's database is allowed to enter the EAGLE 5.                                                                                                                                      |
| GWSA | Gateway Screening Action<br>Gateway Screening Application                                                                                                                                                                                                                                                                                                                                                                                                               |
| GWSM | Gateway Screening Messages<br>Gateway Screening Mode                                                                                                                                                                                                                                                                                                                                                                                                                    |

**H**

|        |                                              |
|--------|----------------------------------------------|
| HC-MIM | High Capacity Multi-Channel Interface Module |
|--------|----------------------------------------------|

**H**

A card that provides access to eight E1/T1 ports residing on backplane connectors A and B. Each data stream consists of 24 T1 or 31 E1 DS0 signaling links assigned in a time-division multiplex (TDM) manner. Each channel occupies a unique timeslot in the data stream and can be selected as a local signaling link on the interface card. Each card has 8 E1 or 8 T1 port interfaces with a maximum of 64 signaling links provisioned among the 8 E1/T1 ports.

**HIPR****High-Speed IMT Packet Router**

A card that provides increased system throughput and traffic capacity. HIPR moves EAGLE from an intra-shelf ring topology to an intra-shelf switch topology. HIPR acts as a gateway between the intra-shelf IMT BUS, running at 125Mbps, and the inter-shelf operating at 1.0625Gbps. The HIPR card will seat in the same slot as an HMUX card (slots xx09 & xx10 of each shelf).

**HIPR2****High-Speed IMT Packet Router 2**

A card that provides increased system throughput and traffic capacity on the existing Fibre-Channel ring. A high rate Fibre-Channel option of 2.5 Gbps is available when an EAGLE is provisioned with all HIPR2 cards. In a mixed topology where a HIPR2 is used in an EAGLE along with HMUX and HIPR, the Fibre-Channel ring runs at the lower rate of 1.0625 Gbps.

**HMUX****High-Speed Multiplexer**

**H**

A card that supports the requirements for up to 1500 links, allowing communication on IMT buses between cards, shelves and frames. HMUX cards interface to 16 serial links, creating a ring from a series of point to point links. Each HMUX card provides a bypass multiplexer to maintain the ring's integrity as cards are removed and inserted into an operational shelf.

High-Speed IMT Multiplexer, a replacement card for the IPMX.

HS High Speed

HW Hardware

**I**

ID Identity, identifier

IGM See IS41 GSM Migration

IMEI International Mobile Equipment Identifier

IMF Integrated Message Feeder

The IMF sits on the EAGLE and replicates the signaling data that is processed through the EAGLE to send to an off-board processor (the IXP in the case of IAS). Because it replicates the data (and doesn't introduce a new element in the path) it does not introduce any delay to the signaling and it does not create a separate footprint for a "probe" system.

IMSI International Mobile Subscriber Identity

## I

|         |                                                                                                                                                                                                                                                                                                                                                                                                                |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IMT     | Inter-Module-Transport<br>The communication software that operates the inter-module-transport bus on all cards except the LIMATM, DCM, DSM, and HMUX.                                                                                                                                                                                                                                                          |
| IMT Bus | Interprocessor Message Transport Bus                                                                                                                                                                                                                                                                                                                                                                           |
| IMTPCI  | IMT to PCI interconnection                                                                                                                                                                                                                                                                                                                                                                                     |
| IN      | Intelligent Network<br>A network design that provides an open platform for developing, providing and managing services.                                                                                                                                                                                                                                                                                        |
| INAP    | Intelligent Network Application Part                                                                                                                                                                                                                                                                                                                                                                           |
| INF     | Information                                                                                                                                                                                                                                                                                                                                                                                                    |
| INP     | INAP-based Number Portability<br>Tekelec's INP can be deployed as a stand-alone or an integrated signal transfer point/number portability solution. With Tekelec's stand-alone NP server, no network reconfiguration is required to implement number portability. The NP server delivers a much greater signaling capability than the conventional SCP-based approach.<br>Intelligent Network (IN) Portability |
| INPQ    | INAP Number Portability Query Processing Subsystem                                                                                                                                                                                                                                                                                                                                                             |
| INR     | Information Request                                                                                                                                                                                                                                                                                                                                                                                            |

## I

|            |                                                                                                                                                                                                                                                                                                                                                                                          |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IP         | <p>Internet Protocol</p> <p>IP specifies the format of packets, also called datagrams, and the addressing scheme. The network layer for the TCP/IP protocol suite widely used on Ethernet networks, defined in STD 5, RFC 791. IP is a connectionless, best-effort packet switching protocol. It provides packet routing, fragmentation and re-assembly through the data link layer.</p> |
| IP Address | <p>The location of a device on a TCP/IP network. The IP Address is either a number in dotted decimal notation which looks something like (IPv4), or a 128-bit hexadecimal string such as (IPv6).</p>                                                                                                                                                                                     |
| IPGW       | <p>IP Gateway</p> <p>Gateway module that allows voice and video messages to be transmitted between IP endpoints.</p>                                                                                                                                                                                                                                                                     |
| IPGWI      | <p>An application that is used by the SSED/CM/E5-ENET card for IP point-to-multi-point connectivity within an ITU-I or ITU-N network. The system allows a maximum of 64 cards to be assigned the IPGWI application.</p>                                                                                                                                                                  |
| IPGWx      | <p>Point-to-multipoint MTP-User signaling (e.g. ISUP, TCAP) over IP capability. Typically used for A link connectivity which require routing keys. Far End not required to support MTP3. The IPGWx GPLs (IPGWI, SS7IPGW) run on the SSED/CM/E5-ENET cards.</p>                                                                                                                           |

## I

|        |                                                                                                                                                                                                                                                                             |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IPLIM  | The application used by the SSEDCEM/E5-ENET card for IP point-to-point connectivity for ANSI point codes.                                                                                                                                                                   |
| IPLIMI | The application used by the SSEDCEM/E5-ENET card for IP point-to-point connectivity for ITU point codes.                                                                                                                                                                    |
| IPLIMx | Point-to-point MTP3 and MTP3-User signaling over IP capability. Typically used for B-C-D links but can be used for A links but does not have routing key functionality. Far End required to support MTP3. The IPLIMx GPLs (IPLIMI, IPLIM) run on the SSEDCEM/E5-ENET cards. |
| IPMX   | IMT Power and Multiplexer card                                                                                                                                                                                                                                              |
| IPS    | Internet Protocol Services<br><br>An application that is used by the IPSM card for the IP User Interface and FTP Retrieve and Replace features.                                                                                                                             |
| IPSHC  | IPS GPL ported to run on the E5-IPSM                                                                                                                                                                                                                                        |
| IPSM   | IP Services Module<br><br>A card that provides an IP connection for the IPUI (Telnet) and FTP-based Table Retrieve features. The IPSM is a GPSM-II card with a one Gigabyte (UD1G) expansion memory board in a single-slot assembly running the IPS application.            |
| IS     | Information Services                                                                                                                                                                                                                                                        |

## I

|                    |                                                                                                                                                                                                                                                                                                                                                             |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IS-41              | <p>Interim Standard 41</p> <p>Same as and interchangeable with ANSI-41. A standard for identifying and authenticating users, and routing calls on mobile phone networks. The standard also defines how users are identified and calls are routed when roaming across different networks.</p>                                                                |
| IS41 GSM Migration | <p>A feature that adds GSM IS-41 migration functions to the existing IS-41 to GSM feature. This enhancement provides flexibility in the encoding and decoding of parameters of LOCREQ messages and responses to number migration from one mobile protocol to another.</p>                                                                                   |
| IS-ANR             | <p>In Service - Abnormal</p> <p>The entity is in service but only able to perform a limited subset of its normal service functions.</p>                                                                                                                                                                                                                     |
| ISDN               | <p>Integrated Services Digital Network</p>                                                                                                                                                                                                                                                                                                                  |
| IS-NR              | <p>In Service - Normal</p>                                                                                                                                                                                                                                                                                                                                  |
| ISDN               | <p>Integrated Services Digital Network</p> <p>Integrates a number of services to form a transmission network. For example, the ISDN network integrates, telephony, facsimile, teletext, Datex-J, video telephony and data transfer services, providing users with various digital service over a single interface: voice, text, images, and other data.</p> |

**I**

ISS Integrated Signaling System

ISUP ISDN User Part

ITU International Telecommunications Union

**K**

Key For the ICNP feature, a unique DS value used to access a table entry, consisting of a number length and number type.

**L**

LB Load Balancing

LCD Liquid Crystal Display

LED Light Emitting Diode  
An electrical device that glows a particular color when a specified voltage is applied to it.

LFS Link Fault Sectionalization  
A feature in the EAGLE 5 ISS that allows the maintenance personnel to perform a series of far end loopback tests, from the EAGLE 5 ISS and identify faulty segments of an SS7 transmission path up to and including the remote network element.

LI Length Indicator

LIM Link Interface Module  
Provides access to remote SS7, IP and other network elements, such as

## L

|        |                                                                                                                                                                                                                                                                                                                   |
|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | <p>a Signaling Control Point (SCP) through a variety of signaling interfaces (DS0, MPL, E1/T1 MIM, LIM-ATM, E1-ATM, IPLIMx, IPGWx). The LIMs consist of a main assembly and possibly, an interface appliqué board. These appliqués provide level one and some level two functionality on SS7 signaling links.</p> |
| Link   | <p>Signaling Link</p> <p>Signaling Link</p> <p>Carries signaling within a Link Set using a specific Association. A Link can belong to only one Link Set and one Association. There is generally one Link per Association in a Link Set.</p>                                                                       |
| LM     | <p>Layer Management</p>                                                                                                                                                                                                                                                                                           |
| LNP    | <p>Local Number Portability</p>                                                                                                                                                                                                                                                                                   |
| LNPQS  | <p>LNP Query Service</p>                                                                                                                                                                                                                                                                                          |
| LOC    | <p>The primary function of the LOC server is to locate subscribers on GSM and IS-41 networks.</p>                                                                                                                                                                                                                 |
| LOCREQ | <p>Location Request Message</p> <p>A TDMA/CDMA MSC query to an HLR for retrieving subscription/location information about a subscriber to terminate a voice call.</p>                                                                                                                                             |
| LPA    | <p>Loopback Acknowledgment</p>                                                                                                                                                                                                                                                                                    |

**L**

|      |                                                                                                                                                                                                                             |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LPO  | Link Processor Outage                                                                                                                                                                                                       |
| LRN  | Location Routing Number<br>A 10-digit number in a database called a Service Control Point (SCP) that identifies a switching port for a local telephone exchange. LRN is a technique for providing Local Number Portability. |
| LS   | Link Set<br>A group of signaling links carrying traffic to the same signaling point.                                                                                                                                        |
| LSMS | Local Service Management System                                                                                                                                                                                             |
| LSN  | Link Set Name<br>The name of the link set.                                                                                                                                                                                  |
| LSS  | Local Subsystem                                                                                                                                                                                                             |

**M**

|      |                                                                                                                                |
|------|--------------------------------------------------------------------------------------------------------------------------------|
| M256 | 256 Megabyte Memory Expansion Card                                                                                             |
| M2PA | SS7 MTP2-User Peer-to-Peer Adaptation Layer                                                                                    |
| M3UA | SS7 MTP3-User Adaptation Layer<br>M3UA enables an MTP3 User Part to be connected to a remote MTP3 via a reliable IP transport. |
| MAAL | Management ATM Application Layer                                                                                               |
| MAP  | Mobile Application Part                                                                                                        |

## M

|                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MAP Group         | The MAP entities in an entity set used for the distribution of traffic.                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| MASP              | <p>Maintenance and Administration Subsystem Processor</p> <p>The Maintenance and Administration Subsystem Processor (MASP) function is a logical pairing of the GPSM-II card and the TDM card. The GPSM-II card is connected to the TDM card by means of an Extended Bus Interface (EBI) local bus.</p> <p>The MDAL card contains the removable cartridge drive and alarm logic. There is only one MDAL card in the Maintenance and Administration Subsystem (MAS) and it is shared between the two MASPs.</p> |
| Mated Application | The point codes and subsystem numbers of the service databases that messages are routed to for global title translation.                                                                                                                                                                                                                                                                                                                                                                                       |
| MB                | Megabyte — A unit of computer information storage capacity equal to 1,048, 576 bytes.                                                                                                                                                                                                                                                                                                                                                                                                                          |
| MBL               | Mighty Boot Loader                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| MCAP              | Maintenance Communications & Applications Processor                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| MCC               | <p>Mobile Country Code</p> <p>A three-digit number that uniquely identifies a country served by wireless telephone networks. The MCC is part of the International Mobile Subscriber Identity (IMSI)</p>                                                                                                                                                                                                                                                                                                        |

## M

number, which uniquely identifies a particular subscriber. See also MNC, IMSI.

|      |                                                                                                                                                                                                                                         |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MCP  | Measurement Collection Processor<br><br>This application is used by the MCPM card for the Measurements Platform feature.                                                                                                                |
| MCPM | Measurement Collection and Polling Module<br><br>Provides comma delimited core STP measurement data to a remote server for processing. The MCPM is either an EDSM with 2 GB of memory or an E5-MCPM-B card running the MCP application. |
| MDAL | Maintenance Disk and Alarm                                                                                                                                                                                                              |
| MDB  | Main Memory Database                                                                                                                                                                                                                    |
| MEAS | Measurements                                                                                                                                                                                                                            |
| MFC  | Message Flow Control                                                                                                                                                                                                                    |
| MGT  | Mobile Global Title                                                                                                                                                                                                                     |
| MIM  | Multi-Channel Interface Module                                                                                                                                                                                                          |
| MNC  | Mobile Network Code<br><br>A number that identifies a mobile phone carrier. Used in combination with a Mobile Country Code (MCC) to uniquely identify a mobile phone operator/carrier. See also MCC.                                    |

## M

|         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MNP SMS | Portability Check for Mobile Originated SMS                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| MPL     | Multi-port LIM                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| MPS     | <p>Multi-Purpose Server</p> <p>The Multi-Purpose Server provides database/reload functionality and a variety of high capacity/high speed offboard database functions for applications. The MPS resides in the General Purpose Frame.</p> <p>Messages Per Second</p> <p>A measure of a message processor's performance capacity. A message is any Diameter message (Request or Answer) which is received and processed by a message processor.</p>                                        |
| MRN     | <p>Message Reference Number</p> <p>An unsolicited numbered message (alarm or information) that is displayed in response to an alarm condition detected by the system or in response to an event that has occurred in the system.</p> <p>Mated Relay Node</p> <p>A mated relay node (MRN) group is provisioned in the database to identify the nodes that the traffic is load shared with, and the type of routing, either dominant, load sharing, or combined dominant/load sharing.</p> |
| MSC     | Mobile Switching Center                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| MSISDN  | <p>Mobile Station International Subscriber Directory Number</p> <p>The MSISDN is the network specific subscriber number of a mobile</p>                                                                                                                                                                                                                                                                                                                                                  |

## M

communications subscriber. This is normally the phone number that is used to reach the subscriber.

## MSU

## Message Signal Unit

The SS7 message that is sent between signaling points in the SS7 network with the necessary information to get the message to its destination and allow the signaling points in the network to set up either a voice or data connection between themselves. The message contains the following information:

- The forward and backward sequence numbers assigned to the message which indicate the position of the message in the traffic stream in relation to the other messages.
- The length indicator which indicates the number of bytes the message contains.
- The type of message and the priority of the message in the signaling information octet of the message.
- The routing information for the message, shown in the routing label of the message, with the identification of the node that sent message (originating point code), the identification of the node receiving the message (destination point code), and the signaling link selector which the EAGLE 5 ISS uses to pick which link set and signaling link to use to route the message.

## MT

## Mobile Terminated

## M

All transmissions that reach the mobile station and are accepted by it, such as calls or short messages.

|      |                                                                                                                                                      |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| MTP  | Message Transfer Part<br>The levels 1, 2, and 3 of the SS7 protocol that control all the functions necessary to route an SS7 MSU through the network |
| MTP2 | Message Transfer Part, Level 2                                                                                                                       |
| MTP3 | Message Transfer Part, Level 3                                                                                                                       |

## N

|      |                                                                                                                                                     |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| NA   | North America<br>Not Applicable                                                                                                                     |
| NAI  | Nature of Address Indicator<br>Standard method of identifying users who request access to a network.<br>Network Access Identifier                   |
| NAIV | NAI Value                                                                                                                                           |
| NC   | Network Cluster<br>Network Code<br>Not Compliant                                                                                                    |
| NE   | Network Element<br>An independent and identifiable piece of equipment closely associated with at least one processor, and within a single location. |

## N

|       |                                                                                                                              |
|-------|------------------------------------------------------------------------------------------------------------------------------|
|       | Network Entity                                                                                                               |
| NI    | Network Indicator                                                                                                            |
| NP    | Number Plan                                                                                                                  |
| NPA   | Number Plan Area<br>The North American "Area Codes."<br>(3 digits: 2- to-9, 0-or 1, 0-to-9.<br>Middle digit to expand soon). |
| NPREQ | Number Portability Request Query                                                                                             |
| NPV   | Numbering Plan Value                                                                                                         |
| NSAP  | Network Service Access Point                                                                                                 |
| NTP   | Network Time Protocol                                                                                                        |

## O

|                |                                                                                                                                                                                                                                 |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| OA             | Onboard Administrator<br>The management processor for an<br>HP c-Class enclosure.                                                                                                                                               |
| OAM            | Operations, Administration, and<br>Maintenance<br>The application that operates the<br>Maintenance and Administration<br>Subsystem which controls the<br>operation of many Tekelec products.                                    |
| OAM switchover | When the Active OAM gives up<br>control (e.g. Init, Isolated, Obit) and<br>either the Standby OAM becomes<br>the Active or the old Active becomes<br>a newly re initialized Active. This is<br>a time when existing maintenance |

## O

and status information is lost and must be relearned.

OAP A stand-alone processor that acts as an interface between the EAGLE 5 ISS and OSS (operation support system) devices using standard interfaces and converting the communications to the EAGLE 5 ISS proprietary serial interface.

OLM Overload Message

OOS-MT Out of Service - Maintenance  
The entity is out of service and is not available to perform its normal service function. The maintenance system is actively working to restore the entity to service.

OP Operation

OPC Originating Point Code

OSA Open System Architecture

## P

PC Point Code  
The identifier of a signaling point or service control point in a network. The format of the point code can be one of the following types:

- ANSI point codes in the format network indicator-network cluster-network cluster member (**ni-nc-ncm**).
- Non-ANSI domestic point codes in the format network indicator-network

## P

cluster-network cluster member  
(**ni-nc-ncm**).

- Cluster point codes in the format network indicator-network cluster-\* or network indicator-\*-\*.
- ITU international point codes in the format **zone-area-id**.
- ITU national point codes in the format of a 5-digit number (**nnnnn**), or 2, 3, or 4 numbers (members) separated by dashes (**m1-m2-m3-m4**) as defined by the Flexible Point Code system option. A group code is required (**m1-m2-m3-m4-gc**) when the ITUDUPPC feature is turned on.
- 24-bit ITU national point codes in the format main signaling area-subsignaling area-service point (**msa-ssa-sp**).

PCI

Peripheral Component Interface  
Point Code International  
Protocol Control Information  
Peripheral Component  
Interconnect

PCS

Personal Communications Service  
(North American GSM)

PDN

Public Data Network  
A data network that uses the X.25  
protocol to provide the connectivity.

PDS

Persistent Device States

PDU

Protocol Data Unit

**P**

|       |                                                                                                                                                                            |
|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PHS   | Personal Handyphone System                                                                                                                                                 |
| PPSMS | Prepaid Short Message Service<br>Prepaid Short Message Service Intercept                                                                                                   |
| PSEL  | Presentation Selector                                                                                                                                                      |
| PSTN  | Public Switched Telephone Network.                                                                                                                                         |
| PVC   | Permanent Virtual Circuit<br>A direct connection to an X.25 node that is configured in the EAGLE 5 ISS's database and can only be changed through database administration. |

**R**

|            |                                                                                                                                                                                                                                                                                                                                                                                                         |
|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RC         | Relative Cost                                                                                                                                                                                                                                                                                                                                                                                           |
| RD         | Receive Data<br>Removable Disk                                                                                                                                                                                                                                                                                                                                                                          |
| Restricted | The network management state of a route, link set, or signaling link that is not operating properly and cannot carry all of its traffic. This condition only allows the highest priority messages to sent to the database entity first, and if space allows, followed by the other traffic. Traffic that cannot be sent on the restricted database entity must be rerouted or the traffic is discarded. |
| RFC        | Request for Comment<br>RFCs are standards-track documents, which are official                                                                                                                                                                                                                                                                                                                           |

**R**

specifications of the Internet protocol suite defined by the Internet Engineering Task Force (IETF) and its steering group the IESG.

|             |                                                                                                                                                                                                                                                                                                                                                    |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RI          | Routing Indicator                                                                                                                                                                                                                                                                                                                                  |
| RMA         | Return Material Authorization                                                                                                                                                                                                                                                                                                                      |
| Route       | A signaling path from an LSP to an RSP using a specified Link Set                                                                                                                                                                                                                                                                                  |
| Routing Key | A set of SS7 parameter and parameter values that uniquely define the range of signaling traffic to be handled by a particular Application Server. For example, where all traffic directed to an SS7 DPC, OPC and ISUP CIC_range(s) or SCCP SSN is to be sent to a particular Application Server, that SS7 data defines the associated Routing Key. |
| RS          | Requirement Specification<br>Redirect Server                                                                                                                                                                                                                                                                                                       |
| RSC         | Reset Circuit<br>Reset Confirmation                                                                                                                                                                                                                                                                                                                |
| RSP         | Remote Signaling Point<br>Represents an SS7 network node (point code) that signaling must be sent to. An RSP has an SS7 domain (ANSI, ITUI, ITUN), a point code, and an optional Adjacent Server Group.<br>Remote Signaling Point                                                                                                                  |

**R**

A logical element that represents a unique point code within a particular SS7 domain with which the SS7 application's Local Signaling Point interacts.

|      |                                                      |
|------|------------------------------------------------------|
| RSR  | Reset Request<br>Route Set Test – Restricted message |
| RST  | Route Set Test<br>Routeset Prohibited Test (Msg)     |
| RTDB | Real Time Database                                   |
| RTE  | Route                                                |
| RTO  | Retransmission Timeout                               |

**S**

|      |                                                                                                                                                                            |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SAAL | Signaling ATM Adaptation Layer                                                                                                                                             |
| SCCP | Signaling Connection Control Part                                                                                                                                          |
| SCM  | System Configuration Manager<br>System Configuration Matrix.                                                                                                               |
| SCMG | SCCP Management<br>SCMG manages the status of subsystems and SCCP-capable signaling points (SPs). It maintains the status of remote SCCP SPs and that of local subsystems. |
| SCON | Signaling Congested                                                                                                                                                        |

## S

|              |                                                                                                                                                                                                                                                                                                                                                                                        |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SCP          | <p>Service Control Point</p> <p>Service Control Points (SCP) are network intelligence centers where databases or call processing information is stored. The primary function of SCPs is to respond to queries from other SPs by retrieving the requested information from the appropriate database, and sending it back to the originator of the request.</p> <p>Secure Copy</p>       |
| SCR          | <p>service-configuration request</p>                                                                                                                                                                                                                                                                                                                                                   |
| SCTP         | <p>Stream Control Transmission Protocol</p>                                                                                                                                                                                                                                                                                                                                            |
| SEAC         | <p>Signaling Engineering and Administration Center</p>                                                                                                                                                                                                                                                                                                                                 |
| SEAS         | <p>Signaling Engineering and Administration System</p> <p>An interface defined by Bellcore and used by the Regional Bell Operating Companies (RBOCs), as well as other Bellcore Client Companies (BCCs), to remotely administer and monitor the signaling points in their network from a central location.</p>                                                                         |
| Security Log | <p>The security log is a circular file, located on each MASP, containing a record of each command entered on a EAGLE 5 ISS terminal, the name (user ID) of the person entering the command, the date and time the command was entered, and the terminal port that the command was entered on. This record can investigate unauthorized activities that may take place on the EAGLE</p> |

## S

5 ISS, or when problems occur, this record can examine the commands that were entered before the problem occurred to check if one or more of those commands caused the problem.

SG

Secure Gateway

Signaling Gateway

A network element that receives/sends SCN native signaling at the edge of the IP network. The SG function may relay, translate or terminate SS7 signaling in an SS7-Internet Gateway. The SG function may also be coresident with the MG function to process SCN signaling associated with line or trunk terminations controlled by the MG (e.g., signaling backhaul). A Signaling Gateway could be modeled as one or more Signaling Gateway Processes, which are located at the border of the SS7 and IP networks. Where an SG contains more than one SGP, the SG is a logical entity and the contained SGPs are assumed to be coordinated into a single management view to the SS7 network and to the supported Application Servers.

SI

Service Indicator

SIGTRAN

The name given to an IETF working group that produced specifications for a family of protocols that provide reliable datagram service and user layer adaptations for SS7 and ISDN communications protocols. The most significant protocol defined by the SIGTRAN group was the Stream Control Transmission Protocol (SCTP), which is used to carry PSTN signalling over IP.

## S

The SIGTRAN group was significantly influenced by telecommunications engineers intent on using the new protocols for adapting VoIP networks to the PSTN with special regard to signaling applications. Recently, SCTP is finding applications beyond its original purpose wherever reliable datagram service is desired.

SIO

Service Information Octet.

The network indicator code (NIC), priority (PRI), and service indicator (SI) in the SIO field in the message signaling unit (MSU). This information identifies the type of MSU (ISUP, TCAP, and so forth) that is allowed in the network where the EAGLE 5 ISS is located.

SLAN

Signaling Transfer Point Local Area Network

A feature in the EAGLE 5 ISS that copies MSUs selected through the gateway screening process and sends these MSUs over the Ethernet to an external host computer for further processing.

SLC

Signaling Link Code

SLTC

Signaling Link Test Controller

SLTM

Signal Link Test Message

SMS

Short Message Service

SMSC

Short Message Service Center

## S

|         |                                                                                                                                                                                                                      |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SN      | service node                                                                                                                                                                                                         |
| SNM     | Signaling Network Management.<br>The set of networking cards and the shared database of dynamic network status information that they collectively maintain.<br>The messages that maintain MTP status level 3 of SS7. |
| SR      | Screening Reference                                                                                                                                                                                                  |
| SRI     | Send_Route_Information Message                                                                                                                                                                                       |
| SS      | Subsystem<br>Supplementary Services                                                                                                                                                                                  |
| SS7     | Signaling System #7                                                                                                                                                                                                  |
| SS7ANSI | SS7 ANSI<br>An application used by the LIM cards and the E1/T1 MIM card for the MTP functionality.                                                                                                                   |
| SS7IPGW | SS7 IP Gateway<br>An application used by the DCM/SSEDCM card for IP point-to-multipoint capability within an ANSI network.                                                                                           |
| SS7ML   | An application used on the Multi-Port LIM (MPL or MPLT) for SS7 signaling links and on the E1/T1 MIM for E1 and T1 signaling links.                                                                                  |
| SSA     | Subsystem Allowed                                                                                                                                                                                                    |

## S

|      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SSCF | <p>Service Specific Coordination Function</p> <p>The primary task of the SSCF (Service Specific Coordination Function) is to map the services provided by the lower layers of the SAAL to the needs of a specific higher layer user. For the ATM high-speed signaling link, the higher layer user is the MTP-3 protocol.</p>                                                                                                                                                                                                 |
| SSH  | <p>Secure Shell</p> <p>A protocol for secure remote login and other network services over an insecure network. SSH encrypts and authenticates all EAGLE 5 ISS IPUI and MCP traffic, incoming and outgoing (including passwords) to effectively eliminate eavesdropping, connection hijacking, and other network-level attacks.</p>                                                                                                                                                                                           |
| SSN  | <p>Subsystem Number</p> <p>The subsystem number of a given point code. The subsystem number identifies the SCP application that should receive the message, or the subsystem number of the destination point code to be assigned to the LNP subsystem of the EAGLE 5 ISS.</p> <p>A value of the routing indicator portion of the global title translation data commands indicating that no further global title translation is required for the specified entry.</p> <p>Subsystem Number</p> <p>Used to update the CdPA.</p> |
| SSP  | <p>Subsystem Prohibited network management message.</p> <p>Subsystem Prohibited SCCP (SCMG) management message. (CER)</p>                                                                                                                                                                                                                                                                                                                                                                                                    |

## S

|        |                                                                                                                                                                                                                                                                                                                                                                 |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SST    | <p>Secondary State</p> <p>The secondary state of the specified entity.</p> <p>Subsystem Status Test network management message.</p>                                                                                                                                                                                                                             |
| STC    | <p>Signaling Transport Card</p> <p>The Signaling Transport Card (STC) is a member of the DCM card family with an "eroute" generic program load (GPL) installed. The STCs provide the IP interface between the LIM cards on the IMT bus and the Signaling Extended Services Platform (ESP) subassembly. The STC is used for sending MSU data to the ESP/IMF.</p> |
| STP    | <p>Signal Transfer Point</p> <p>The STP is a special high-speed switch for signaling messages in SS7 networks. The STP routes core INAP communication between the Service Switching Point (SSP) and the Service Control Point (SCP) over the network.</p>                                                                                                       |
| STPLAN | <p>Signaling Transfer Point Local Area Network</p> <p>The application used by the SLAN card and E5-SLAN card to support the STP LAN feature. This application does not support 24-bit ITU-N point codes.</p>                                                                                                                                                    |
| SUA    | <p>SCCP User Adaptation Layer</p> <p>A protocol for the transport of any SCCP-User signaling over IP using the SCTP. The protocol is designed to be modular and symmetric, to allow it to work in diverse architectures.</p>                                                                                                                                    |

## S

SUERM Signal Unit Error Rate Monitor

## T

T1 Transmission Level 1  
A T1 interface terminates or distributes T1 facility signals for the purpose of processing the SS7 signaling links carried by the E1 carrier.  
A leased-line connection capable of carrying data at 1,544,000 bits-per-second.

TCA Transfer Cluster Allowed

TCAP Transaction Capabilities Application Part

TCP Transfer Control Protocol

TCP/IP Transmission Control Protocol/Internet Protocol

TCR Transfer Cluster Restricted

TDM Terminal Disk Module  
Time Division Multiplexing

TFA TransFer Allowed (Msg)

TFC Transfer Control  
TransFer Controlled (Msg)  
Transfer Congested

TFP TransFer Prohibited (Msg)

## T

|                  |                                                                                                                                                                                                                                                         |
|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | A procedure included in the signaling route management (functionality) used to inform a signaling point of the unavailability of a signaling route.                                                                                                     |
| TFR              | Transfer Restricted                                                                                                                                                                                                                                     |
| TN               | Telephone Number<br>A 10 digit ported telephone number.                                                                                                                                                                                                 |
| TPS              | Transactions Per Second                                                                                                                                                                                                                                 |
| TR               | Technical Reference                                                                                                                                                                                                                                     |
| Translation Type | See TT.                                                                                                                                                                                                                                                 |
| TRBL             | Trouble                                                                                                                                                                                                                                                 |
| TRM              | Termination Response Mode                                                                                                                                                                                                                               |
| True Point Code  | The point code defining a destination in the Destination Point Code table.                                                                                                                                                                              |
| TSC              | Time Slot Counter                                                                                                                                                                                                                                       |
| TSM              | Translation Services Module<br>Provides translation capability and Global Title Translation (GTT) implementation for the Local Number Portability (LNP) function and is used for downloading gateway screening tables to link interface modules (LIMs). |

**T**

|     |                                                                                                                                                                                                                                                                                   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TT  | Translation Type.<br>Resides in the Called Party Address (CdPA) field of the MSU and determines which service database is to receive query messages. The translation type indicates which Global Title Translation table determines the routing to a particular service database. |
| TUP | Telephone User Part                                                                                                                                                                                                                                                               |
| TVG | Group Ticket Voucher                                                                                                                                                                                                                                                              |
| TX  | Transmit                                                                                                                                                                                                                                                                          |

**U**

|      |                                                                                                                                                                                                                                              |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| UA   | ETF User Adaptation Layers                                                                                                                                                                                                                   |
| UAL  | User Application Layer                                                                                                                                                                                                                       |
| UAM  | Unsolicited Alarm Message<br>A message sent to a user interface whenever there is a fault that is service-affecting or when a previous problem is corrected. Each message has a trouble code and text associated with the trouble condition. |
| UDT  | Unitdata Transfer                                                                                                                                                                                                                            |
| UDTS | Unitdata Transfer Service<br>An error response to a UDT message.                                                                                                                                                                             |
| UI   | User Interface                                                                                                                                                                                                                               |

## U

|       |                                                                                                                                                                                                                                                        |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| UIM   | Unsolicited Information Message<br>A message sent to a user interface whenever there is a fault that is not service-affecting or when a previous problem is corrected. Each message has a trouble code and text associated with the trouble condition. |
| UIMRD | UIM Redirect                                                                                                                                                                                                                                           |
| UPL   | User Program Layer                                                                                                                                                                                                                                     |
| UPU   | User Part Unavailable<br>An MTP3 management message.                                                                                                                                                                                                   |

## V

|      |                                                                                                                                                                                                                                                                               |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| V.35 | ITU Interface Recommendation, V.35<br>The interface used with the LIMV35 card.                                                                                                                                                                                                |
| VGTT | Variable Length GTT<br>A feature that provides the ability to provision global title entries of varying lengths to a single translation type or GTT set. Users are able to assign global title entries of up to 10 different lengths to a single translation type or GTT set. |
| VIP  | Virtual IP Address<br>Virtual IP is a layer-3 concept employed to provide HA at a host level. A VIP enables two or more IP hosts to operate in an active/standby HA manner. From the perspective of the IP network, these IP hosts appear as a single host.                   |

## V

|         |                                                                                                                                                                                                                                                                                                   |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| VOM     | Volt Ohm Meter                                                                                                                                                                                                                                                                                    |
| VSCCP   | VxWorks Signaling Connection Control Part<br><br>The application used by the Service Module card to support EPAP-related features and LNP features. If an EPAP-related or LNP feature is not turned on, and a Service Module card is present, the VSCCP application processes normal GTT traffic. |
| VXWSLAN | A General Program Load (GPL) used by the DCM card and SSEDCCM card to support the STP LAN feature. This GPL does not support 24-bit ITU-N point codes.                                                                                                                                            |

## W

|     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| WNP | Wireless Number Portability<br><br>The Wireless Number Portability feature enhances the Local Number Portability feature to allow wireless service providers to query the LNP database for ported telephone numbers. The query is used to find the location routing number associated with the ported telephone number so the telephone call can be routed to its proper destination. The Wireless Number Portability feature can only be used for ANSI messages not for ITU messages. |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## X

|       |                                                                                |
|-------|--------------------------------------------------------------------------------|
| XUDT  | Extended User Data                                                             |
| XUDTS | Extended Unitdata Service message<br><br>An error response to an XUDT message. |