Oracle® Fusion Middleware
Developer’s Guide for Oracle Adaptive Access Manager
11g Release 2 (11.1.2.3.0)
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Documentation to help integrators and developers integrate OAAM natively with customer applications by using In-Proc or SOAP mode; perform key customizations for Virtual Authentication Devices (VAD), user action and flows, layout, and headers and footers; and perform custom development.
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The Developer’s Guide for Oracle Adaptive Access Manager provides information about Oracle Adaptive Access Manager integrations and custom development.

The Preface covers the following topics:

- Audience
- Documentation Accessibility
- Related Documents
- Conventions

Audience

This guide is intended for administrators and developers who are responsible for integrating Oracle Adaptive Access Manager.

This guide assumes that you are familiar with your Web servers, Oracle Adaptive Access Manager, .NET and Java, and the product that you are integrating.

Documentation Accessibility

For information about Oracle’s commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Related Documents

For more information, see the following documents in the Oracle Fusion Middleware 11g Release 2 (11.1.2) documentation set:

- Administering Oracle Adaptive Access Manager
- Schema Reference for Oracle Adaptive Access Manager
- Java API Reference for Oracle Adaptive Access Manager
- Oracle Fusion Middleware Installation Planning Guide for Oracle Identity and Access Management
- Installation Guide for Oracle Identity and Access Management
- Integration Guide for Oracle Identity Management Suite
- Enterprise Deployment Guide for Oracle Identity and Access Management
- Upgrade Guide for Oracle Identity and Access Management
- High Availability Guide
- Administrator’s Guide
- Oracle Fusion Middleware Performance and Tuning Guide
- Administrator’s Guide for Oracle Access Management
- Oracle Fusion Middleware Security and Administrator’s Guide for Web Services

Conventions

The following text conventions are used in this document:

<table>
<thead>
<tr>
<th>Convention</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>boldface</strong></td>
<td>Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.</td>
</tr>
<tr>
<td><em>italic</em></td>
<td>Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.</td>
</tr>
<tr>
<td><code>monospace</code></td>
<td>Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.</td>
</tr>
</tbody>
</table>
Oracle Adaptive Access Manager provides a variety of mechanisms for integration with custom applications and custom development.


Information in this book is grouped into the following main parts:

- Part I, "Native Integration"
- Part II, "Universal Installation Option"

**Note:** Although you can still use the UIO Proxy, it is deprecated starting with 11.1.2.2 and will be desupported and no longer shipped in 12.1.4 and future releases. The recommendation is to use the native integration or Advanced Oracle Access Management Access Manager and Oracle Adaptive Access Manager integration using Trusted Authentication Protocol (TAP). For information about native integration, see Chapter 2, "Natively Integrating Oracle Adaptive Access Manager," Chapter 3, "Integrating Native .NET Applications," and Chapter 4, "Natively Integrating Java Applications." For information about Access Manager and Oracle Adaptive Access Manager integration using TAP, see Integration Guide for Oracle Identity Management Suite.

- Part III, "OAAM Customizations"
- Part IV, "Integrating OAAM"

**Note:** Detailed information about Oracle Adaptive Access Manager integration with Oracle Identity Manager and Oracle Access Management Access Manager is not covered in this guide. For in-depth conceptual and procedural information, see Integration Guide for Oracle Identity Management Suite.

- Part V, "Custom Development"
- Part VI, "Lifecycle Management"
- Part VII, "Troubleshooting"
Part I
Native Integration

Part 1 contains information about APIs used to integrate Oracle Adaptive Access Manager in the following chapters:

- Chapter 2, "Natively Integrating Oracle Adaptive Access Manager"
- Chapter 3, "Integrating Native .NET Applications"
- Chapter 4, "Natively Integrating Java Applications"
- Chapter 5, "Creating, Updating, and Searching for Entities Using the Entity API"
Natively Integrating Oracle Adaptive Access Manager

Oracle Adaptive Access Manager can be natively integrated with an application to provide high performance and highly customizable security. A native in-proc integration embeds OAAM in-process inside the protected applications. The application invokes the Oracle Adaptive Access Manager APIs directly to access risk and challenge flows. A SOAP integration involves inclusion of the OAAM SOAP client library (Java/.Net wrapper to invoke SOAP APIs) to have communication with OAAM Server for device fingerprinting, risk evaluation, and KBA related activities.

This chapter contains guidelines to integrate Oracle Adaptive Access Manager into a client application using the APIs the server exposes. In addition to this Developer’s Guide, API documentation generated by the Javadoc tool is available. This documentation is provided as HTML and can also be downloaded from the Identity Management Documentation library in HTML format as Java API Reference for Oracle Adaptive Access Manager.

This chapter contains the following sections:
- About OAAM Native Integration
- Getting Started with Native Integration
- Integrating Virtual Authentication Devices, Knowledge-Based Authentication, and One-Time Password

2.1 About OAAM Native Integration

Oracle Adaptive Access Manager provides APIs to fingerprint devices, collect authentication and transaction logs, run security rules, challenge the user to answer pre-registered questions correctly, challenge the user to provide a one-time password, and generate virtual authentication devices such as KeyPad, TextPad, or QuestionPad.

2.1.1 What is Native Integration?

OAAM native integration involves customizing the client application to include OAAM API calls at various stages of the login process. In native integration, the client application invokes Oracle Adaptive Access Manager directly and the application itself manages the authentication and challenge flows.

The Native API options are:
- SOAP service wrapper API for Java or .NET applications
- In-Proc (link libraries statically) for Java applications only
2.1.2 About SOAP Service Wrapper API Integration

Figure 2–1 shows the SOAP service wrapper API integration scenario in which the application communicates with Oracle Adaptive Access Manager using the OAAM Native Client API (SOAP service wrapper API). The application can also communicate with OAAM through Web services.

The SOAP service wrapper API enables you to create SOAP objects and invoke SOAP calls and abstracts the SOAP Web Service Definition Language (WSDL) and other Web services details from the application code. Libraries for this API are available for Java, .NET, and C++. This integration requires adding lightweight client libraries (JAR or DLL files) to the client library.

2.1.3 About In-Proc Integration

Figure 2–2 shows the In-Proc integration scenario which only involves local API calls and therefore no remote server risk engine calls (SOAP calls).
The integration imbeds the processing engine for Oracle Adaptive Access Manager with the application and enables it to leverage the underlying database directly for processing. In this scenario, the application must include the server JAR files and configured properties, as appropriate.

**Note:** In-Proc integration works only on the WebLogic container where OAAM resides.

### 2.1.4 SOAP Service Wrapper API vs. In-Proc Method

When communicating with the rules engine, you must decide whether to statically include all the JAR files locally in the application server or to make SOAP calls to a distributed rules engine (typically located on the same host that administers the rules themselves).

Using the SOAP server wrapper API is recommended over making direct SOAP calls. The reasons are as follows:

- The client library constructs the SOAP objects and the details involved in SOAP calls are abstracted from the client application.
- A SOAP API signature change does not require any change in the client code.
- The API provides higher-level utility methods to extract parameters directly from the HTTP request and HTTP session objects.
It provides methods to encode and decode fingerprint data.

Even though In-Proc may provide slightly better performance, it is not suitable for all Java clients. In-Proc is recommended for clients developing their own applications with Oracle Adaptive Access Manager built in their J2EE or application.

In-Proc integration has several advantages:

- The application makes no SOAP calls, thus eliminating the need to create and delete TCP/IP connections.
- It experiences no network latencies.
- It does not require a load balancer.

### 2.1.5 About Non-Native Integration - SOAP Services

Using direct SOAP services is preferred if the client does not want to include any of the OAAM client JAR or DLL files within their application. However, to use the adaptive strong authentication functionality, you must use the native Java or .NET integration.

OAAM SOAP services consists of five major modules:

- **VCryptCommon** contains the common APIs.
- **VCryptTracker** contains the APIs for fingerprinting and collecting authentication and transaction logs.
- **VCryptAuth** contains the APIs for accessing the Authenticator and KBA modules.
- **VCryptRulesEngine** contains the APIs for running the rules.
- **VCryptCC** contains the APIs for invoking customer-care-related requests.

### 2.2 Getting Started with Native Integration

Instructions for setting up the OAAM Sample application are provided in this section. The OAAM Sample application is for demonstration purposes to familiarize you with OAAM APIs and flows. It is not intended to be used as production code since it only provides basic elements of API usage. If you are implementing a native integration, you can develop your application using the OAAM Sample application as a reference.

Custom applications developed for these deployments are not supported directly; however, Oracle Support Services can assist you with product issues, such as if you were to encounter problems when using the provided APIs.

#### 2.2.1 Downloading the OAAM Sample Application

The 11.1.2.x OAAM Sample application that illustrates API integration can be downloaded from My Oracle Support document ID 1542025.1.

---

**Note:** This OAAM sample application is different from the one for the task processor framework. Use either OAAM sample applications, but the two may not be deployed together.

If you are interested in task processor integration, see Chapter 21, "Integrating Task Processors".
2.2.2 Performing Native SOAP Integration

If you have advanced requirements similar to native integration but prefer to use SOAP web services instead of Java API integration directly, you can choose this option.

The Native SOAP integration option involves inclusion of the OAAM SOAP client library (Java/.Net Wrapper to invoke SOAP APIs) to have communication with OAAM Server for device fingerprinting, risk evaluation, and KBA related activities.

This section describes how to set up the OAAM Sample application.

2.2.2.1 Notes about Native SOAP Integration

The following are a few important notes to keep in mind for SOAP based native integration:

- OAAM Server (default name of managed server: oaam_server_server1 and the name of Enterprise Application oaam_server.ear) exposes web services for the SOAP based integration.
- WSDL for the exposed web services is found in http://OAAM_Server_Host:Port/oaam_server/services?wsdl
- As OAAM provides the OAAM client library for native integration, it is recommended that you use the same client library and avoid using web services directly (i.e. without using client library provided by OAAM).
- When the OAAM Shared Library is not used, it is recommended that you replace the oaam_soap_client.jar file and bharosa_properties folder with the files available from IAM_ORACLE_HOME/oaam/oaam_libs/jar/oaam_soap_client.jar and IAM_ORACLE_HOME/oaam/oaam_libs/war/oaam_native_lib.war/WEB-INF/classes/bharosa_properties.
- For configuring authorization on the OAAM Server side (exposing web services), see Section 4.4, "Performing OAAM SOAP Integration."
- Include all the changes in configurable properties in oaam_custom.properties. By default, many properties are already set in oaam_custom.properties and some properties require modification or deletion based on the integration and deployment scenario.
- Based on the preference, EAR or WAR should be prepared including updated properties and library files.

2.2.2.2 Pre-requisites for Setting Up OAAM Sample

Before you set up the OAAM sample application you need:

- Oracle Adaptive Access Manager to be installed, configured, and running
- Oracle Adaptive Access Manager SOAP service to be enabled and accessible from the host where the OAAM sample application is being deployed
- Details about the database host, username, and password used by Oracle Adaptive Access Manager
- The most recent OAAM Sample Application that illustrates Java API integration can be downloaded from My Oracle Support.
- The latest webserviceclient+ssl.jar file.

A runtime JAR file called webserviceclient+ssl.jar contains the runtime implementation of SSL. If you are not deploying the sample application in a
WebLogic container, obtain the file from your Oracle WebLogic Server installation and then, copy it to your client application development computer.

### 2.2.2.3 Installing and Configuring the OAAM Sample Application

To set up the OAAM sample application, proceed as follows:

1. Create an `oaam_sample` directory.
2. Extract the OAAM Sample file into the `oaam_sample` directory.
3. Edit the `oaam_custom.properties` file under the `customer application deployment/WEB-INF/classes` directory as follows:

   **a.** The same OAAM client library can be used for SOAP or In-Proc integration. For the OAAM client library to use the SOAP based integration, set the following properties in `oaam_custom.properties`:
   
   ```
   vcrypt.tracker.soap.useSOAPServer=true
   vcrypt.soap.disable=false
   vcrypt.tracker.impl.classname=com.bharosa.vcrypt.tracker.impl.VCryptTrackerSOAPImpl
   vcrypt.tracker.soap.url=http://hostname:port/oaam_server/services
   ```
   
   The `vcrypt.tracker.soap.url` setting specifies the location of the web services with which the application will communicate.

   **b.** Set the following property so that the OAAM SOAP client uses a WebLogic based SOAP implementation:
   
   ```
   vcrypt.common.util.vcryptsoap.impl.classname=com.bharosa.vcrypt.common.impl.VCryptSOAPGenericImpl
   ```
   
   For usage of a different SOAP implementation (for example, AXIS), a customized implementation of `VCryptSOAP` (like `VCryptSOAPGenericImpl`) is required to be prepared and configured.

   **c.** The OAAM client library can read configuration parameters from the database and properties files. In most deployment scenarios, OAAM Sample will not have access to the database. For the OAAM Client to read configurable parameters only from properties files, set the following properties in `oaam_custom.properties`:
   
   ```
   bharosa.config.impl.classname=com.bharosa.common.util.BharosaConfigPropsImpl
   bharosa.config.load.impl.classname=com.bharosa.common.util.BharosaConfigLoadPropsImpl
   ```

   **d.** The default SOAP implementation (`VCryptSOAPGenericImpl`) is designed to use basic (username and password) based HTTP authentication. Set the following configurable properties in `oaam_custom.properties` to have authentication enabled for SOAP communication. For keystore related details, see Section 4.4.4, "Setting Up Client Side Keystore to Secure the SOAP User Password."
   
   ```
   vcrypt.soap.auth=true
   vcrypt.soap.auth.keystorePassword=<Java-keystore-password>
   vcrypt.soap.auth.aliasPassword=<Keystore-alias-password>
   vcrypt.soap.auth.username=<SOAP-User-name>
   vcrypt.soap.auth.keystoreFile=<Keystore File name should be available from the classpath, i.e., WEB-INF/classes>
   ```
If SOAP Authentication is not enabled, set the following property:

```
vCrypt.soap.auth=false
```

e. OAAM uses encryption/decryption for configurable properties and database
   tables/columns. Configurable properties control algorithm and implementation
   for such encryption/decryption. The properties are read first during
   initialization of the OAAM Client.

By default, required configuration for such encryption/decryption is read
from the CSF (which has been initialized during the first startup of OAAM
Server/Admin). If the deployment of OAAM Sample application is on the
same WebLogic Server domain where OAAM Server is running, comment out
any `bharosa.cipher.encryption.algorithm.enum` properties* in `oaam_custom.properties`.

If the deployment of the OAAM Sample application is on a non-WebLogic
Server or a non-Identity Access Management WebLogic Server domain, set the
following properties in `oaam_custom.properties`:

```
bharosa.cipher.encryption.algorithm.enum.DESede_config.keyRetrieval.classname=com.bharosa.common.util.cipher.KeystoreKeyRetrieval
bharosa.cipher.encryption.algorithm.enum.DESede_config.keystoreFile=<Keystore File name which should be available from classpath. i.e. WEB-INF/classes>
bharosa.cipher.encryption.algorithm.enum.DESede_config.keystorePassword=<Java-keystore-password>
bharosa.cipher.encryption.algorithm.enum.DESede_config.aliasPassword=<Keystore-alias-password>
bharosa.cipher.encryption.algorithm.enum.DESede_db.keyRetrieval.classname=com.bharosa.common.util.cipher.KeystoreKeyRetrieval
bharosa.cipher.encryption.algorithm.enum.DESede_db.keystoreFile=<Keystore File name which should be available from classpath. i.e. WEB-INF/classes>
bharosa.cipher.encryption.algorithm.enum.DESede_db.keystorePassword=<Java-keystore-password>
bharosa.cipher.encryption.algorithm.enum.DESede_db.aliasPassword=<Keystore-alias-password>
```

f. Set `bharosa.image.dirlist` to the absolute directory path where OAAM
   images are available. For example,
   `bharosa.image.dirlist=/scratch/orafmw/r2ps2/products/access/iam/oaam/oaam_images/`

g. Set `vcrypt.user.image.dirlist.property.name=bharosa.image.dirlist`.

4. Update the OAAM sample application so it picks up the changes made to the
   `oaam_custom.properties` file. Navigate to the Oracle WebLogic Administration
   Console and select `Deployments` and then `Summary of Deployments`. Click Next
   to the OAAM sample application and click the `Update` button. Click `Finish`.

5. Start the managed server.

6. Make changes to OAAM Web services security to allow access to OAAM SOAP
   services. By default they are protected by Oracle Web Services Manager (OWSM).
   The steps are as follows:

a. Log in to Oracle Enterprise Manager Fusion Middleware Control of the
   Identity Management domain as a WebLogic Administrator using the URL:

   `http://weblogic-admin-hostname:port/em`
b. Locate `oaam_server_server1` in the left pane by expanding **WebLogic Domain** and the OAAM domain under it.

c. Right-click `oaam_server_server1` and select the **Web Services** menu option.

d. Click **Attach Policies**.

e. Select all the rows related to OAAM Web services in the next page and click the **Next** button.

f. To enable SOAP authentication select the row `oracle/wss_http_token_service_policy` and click the **Next** button.

   To disable SOAP authentication, select the row `oracle/no_authentication_service_policy` and `oracle/no_authorization_service_policy` and click the **Next** button.

g. Click the **Attach** button in the next page.

h. Restart the OAAM Server if required.

7. Navigate to the Oracle WebLogic Administration Console. Click **Lock and Edit** and select the **Deployments** node. On the Summary of Deployments page, find and select the OAAM sample application. Click **Start > Servicing all requests**. Click **Yes** to confirm.

8. Log in to the OAAM Admin application and import the OAAM snapshot `oaam_base_snapshot.zip` file into the system using the Oracle Adaptive Access Manager Administration Console. The snapshot contains policies, challenge questions, dependent components, and configurations that Oracle Adaptive Access Manager requires.

   For instructions on importing the OAAM snapshot, refer to **Administering Oracle Adaptive Access Manager**.

9. Navigate to the URL:

   `http://host-name:port/oaam_sample`

   You are shown the login page of the OAAM sample application.

10. Enter the username and then password in the next page. You be taken through the registration process.

    **Note:** The password must be `test` for the initial log in. You must change the password immediately.

### 2.2.3 Performing Native In-Proc Integration

The native integration embeds OAAM in-process inside the protected applications. The application invokes the OAAM APIs directly to access risk and challenge flows. This integration involves the inclusion of OAAM core libraries (JAR files) and properties files into protected application. As OAAM is embedded in the application(s) for this integration, it may require OAAM database access from the protected applications.

This section describes how to set up the OAAM Sample application.
2.2.3.1 Important Notes about Native In-Proc Integration
The following are important notes to keep in mind for native OAAM integration in In-Proc mode:

- The same OAAM Sample package works with SOAP or In-Proc integration. You must make changes in the OAAM configurable properties and libraries to use the specific integration (SOAP or In-Proc) with OAAM Sample.

- With In-Proc integration, the OAAM client library directly invokes Java APIs (without the SOAP client); therefore it requires database access from the OAAM client (the OAAM client needs access to the OAAM core libraries and data source. It is recommended that you use the OAAM Shared Library and data source on WebLogic. If In-Proc integration is used with a non-WebLogic container, the OAAM Sample deployment must include changes in the persistence (database access) layer and OAAM core libraries.

- The OAAM client library can read configuration parameters from the database and properties files. In In-Proc integration, OAAM Sample needs access to the database and properties files. Do not set the following properties in `oaam_custom.properties`:

```plaintext
bharosa.config.impl.classname
bharosa.config.load.impl.classname
```

- You should include all changes in configurable properties in `oaam_custom.properties`. By default, many properties are already set in `oaam_custom.properties` and you must modify or delete properties based on the integration and deployment scenario.

- Based on the preference, the EAR or WAR should be prepared including updated properties and library files.

2.2.3.2 Pre-requisites for Setting Up OAAM Sample
Before you can set up the OAAM sample application you need:

- OAAM Admin to be installed, configured, and running
- Oracle Adaptive Access Manager SOAP service to be enabled and accessible from the host where the OAAM sample application is being deployed
- Details about the database host, username, and password used by Oracle Adaptive Access Manager
- The most recent OAAM Sample Application that illustrates Java API integration can be downloaded from My Oracle Support.

2.2.3.3 Installing and Configuring the OAAM Sample Application
To set up the OAAM Sample application:

1. Create the `oaam_sample` directory.
2. Extract the OAAM Sample file into the `oaam_sample` directory.
3. Edit the `oaam_custom.properties` file under the `customer application` `deployment/WEB-INF/classes` directory as follows:

   a. The same OAAM client library can be used for SOAP or In-Proc integration. For the OAAM client library to use In-Proc integration, you must set the following properties in `oaam_custom.properties`:

   ```plaintext
   vcrypt.tracker.soap.useSOAPServer=false
   ```
vcrypt.soap.disable=true

**b.** OAAM uses encryption/decryption for configurable properties and some database tables/columns. Configurable properties control algorithm and implementation for such encryption/decryption. These properties are read first during the initialization of the OAAM client.

By default, the required configuration for such encryption/decryption is read from the CSF (which has been initialized during the first startup of OAAM Server/Admin). If the deployment of OAAM Sample application is on the same WebLogic Server domain where OAAM Server is running, comment out any `bharosa.cipher.encryption.algorithm.enum*` properties in `oaam_custom.properties`.

If the deployment of OAAM Sample application is on a non-WebLogic Server or a non-Identity Access Management WebLogic Server domain, set the following properties in `oaam_custom.properties`:

- `bharosa.cipher.encryption.algorithm.enum.DESede_config.keyRetrieval.classname=com.bharosa.common.util.cipher.KeystoreKeyRetrieval`
- `bharosa.cipher.encryption.algorithm.enum.DESede_config.keystoreFile=<Keystore File name which should be available from classpath. i.e. WEB-INF/classes>`
- `bharosa.cipher.encryption.algorithm.enum.DESede_config.keystorePassword=<Java-keystore-password>`
- `bharosa.cipher.encryption.algorithm.enum.DESede_config.aliasPassword=<Keystore-alias-password>`
- `bharosa.cipher.encryption.algorithm.enum.DESede_db.keyRetrieval.classname=com.bharosa.common.util.cipher.KeystoreKeyRetrieval`
- `bharosa.cipher.encryption.algorithm.enum.DESede_db.keystoreFile=<Keystore File name which should be available from classpath. i.e. WEB-INF/classes>`
- `bharosa.cipher.encryption.algorithm.enum.DESede_db.keystorePassword=<Java-keystore-password>`
- `bharosa.cipher.encryption.algorithm.enum.DESede_db.aliasPassword=<Keystore-alias-password>`

**4.** In the deployment descriptor file, set the reference to the OAAM shared library `oracle.oaam.libs`.

There are two versions (EAR and WAR) of the OAAM Shared Library (`oaam_native_lib`) available from `IAM_ORACLE_HOME/oaam/oaam.libs/ear` or `IAM_ORACLE_HOME/oaam/oaam.libs/war`. The target for the shared library should be updated correctly to make sure that OAAM Sample Application would be able to access that.

If OAAM Sample is packaged (and to be deployed) as a WAR file, the WAR version of `oaam_native_lib` (`IAM_ORACLE_HOME/oaam/oaam.libs/war/oaam_native_lib.war`) must be deployed as a shared library in WebLogic.

To use the WAR version of the shared library from the OAAM Sample application, you must refer to the shared library by adding the following entry to your WebLogic deployment descriptor file, `weblogic.xml`:

```xml
<library-ref>
  <library-name>oracle.oaam.libs</library-name>
</library-ref>
```
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2-11

If OAAM Sample is packaged (and to be deployed) as an EAR file, EAR version of
oaam_native_lib(IAM_ORACLE_HOME oaam/oaam_libs/ear/oaam_native_lib.ear)should be deployed as a shared library in WebLogic.

To use the EAR version of the shared library from the OAAM Sample application,you must refer to the shared library by adding the following entry to your WebLogic deployment descriptor file, weblogic-application.xml:

```xml
<library-ref>
  <library-name>oracle.oaam.libs</library-name>
</library-ref>
```

5. Start the WebLogic Server.

6. Navigate to the Oracle WebLogic Administration Console at

   http://oaam_host:port/console

7. Deploy the OAAM Shared Library $MW_HOME\Oracle_IDM1\oaam\oaam_libs\war\oaam_native_lib.war as a shared library.
   a. Click Deployments under IAMDomain (in the left pane) in Summary of Deployments under the Control tab.
   b. Click the Install button. In the path specify $MW_HOME\Oracle_IDM1\oaam\oaam_libs\war and select oaam_native_lib.war. Click Next.
   c. Select the Install this deployment as a library option. Click Next.
   d. In the Select Deployments targets page, select the managed server from the list of servers and click Next. The name of the shared library is oracle.oaam.libs.

   If the managed server is OAAM Server then you do not need to create an OAAM data source. Otherwise create a data source with the JNDI name as jdbc/OAAM_SERVER_DB_DS and provide the connection details for the OAAM database schema.
   e. Click Finish.

8. Deploy the OAAM sample application as an application onto the same managed server where the OAAM Shared Library is deployed.
   a. Click Deployments under IAMDomain (in the left pane) in Summary of Deployments under the Control tab.
   b. Click the Install button. In the path, specify the location of the OAAM sample application. Click Next.
   c. Select the Install this deployment as an application option. Click Next.
   d. In the Select Deployments targets page, select the managed server from the list of servers and click Next.
   e. Click Finish.

9. Click Activate Changes under the Change Center.

10. Start the managed server.

11. Navigate to the Oracle WebLogic Administration Console. Click Lock and Edit and select the Deployments node. On the Summary of Deployments page, find and select the OAAM sample application. Click Start > Servicing all requests. Click Yes to confirm.

12. Log in to the OAAM Admin application and import the OAAM snapshot oaam_base_snapshot.zip file into the system using the Oracle Adaptive Access
Manager Administration Console. The snapshot contains policies, challenge questions, dependent components, and configurations that Oracle Adaptive Access Manager requires.

For instructions on importing the OAAM snapshot, refer to Administering Oracle Adaptive Access Manager.

13. Navigate to the URL:

http://managed_server:port/oaam_sample

You are shown the login page of the OAAM sample application.

14. Enter the user name and then password in the next page. You are taken through registration.

---

**Note:** The password must be **test** for the initial log in. You must change the password immediately.

---

2.3 Integrating Virtual Authentication Devices, Knowledge-Based Authentication, and One-Time Password

The integration flow example documented in this section consolidates virtual authentication devices, knowledge-based authentication, and one-time password.

The following are terms you will need to understand this section.

**Authentication:** An authentication flow is the process used to verify the identity of a person or other entity requesting access to a resource under security constraints. Multifactor authentication is a system wherein different factors are used in conjunction to authenticate the person or other entity.

**Virtual authentication devices:** Virtual authentication devices are authenticator interfaces used to protect end-users during the process of entering and transmitting authentication credentials and provide them with verification that they are authenticating on the valid application. OAAM includes a suite of highly secure virtual authentication devices as samples to deploy if you choose to. Alteration of these samples is considered custom development. If the deployment supports localization, globalized virtual authentication device image files including registration flows must be developed by the deployment team.

**Knowledge-based authentication (KBA):** Knowledge-based authentication (KBA) is a secondary authentication method that provides an infrastructure based on registered challenge questions. It enables end-users to select questions and provide answers which the system uses later on to challenge them when necessary. Security administration include:

- Registration logic to manage the registration of challenge questions and answers
- Answer Logic to intelligently detect the correct answers in the challenge response process
- Validations for answers given by a user at the time of registration

For information, see "Managing Knowledge-Based Authentication" in the Administering Oracle Adaptive Access Manager.

**One-time Password:** One-time Password (OTP) is a risk-based challenge solution consisting of a server generated one time password delivered to an end-user through a configured out-of-band channel. Supported OTP delivery channels include short...
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message service (SMS), email, and instant messaging (IM). You can use OTP to compliment KBA challenge or instead of KBA.

For information, see "Setting Up OTP Anywhere" in Administering Oracle Adaptive Access Manager.

Figure 2–3 illustrates an authentication flow example that uses virtual authentication devices, KBA, and OTP. The flow illustrated is an example and other authentication flows are possible.

Details about the checkpoints and rules are explained in the following sections:

- Presenting the User Name Page (c1)
- Entering the Device Fingerprint Flow (r2)
- Running the Pre-Authentication Rules (r1)
- Running the Virtual Authentication Device Rules (r3)
- Decoding the Virtual Authentication Device Input (p3)
- Validating the User and Password (c2)
- Running the Post-Authentication Rules (r4)
- Checking the Registration for User (p5)
- Running the Registration Required Rules (r5)
- Entering the Registration Flow (p6)
- Running Challenge Rules (r6)
- Running Authentication Rules (r7)
- Challenging the User (p7)
- Checking Answers to a Challenge (c4)
- Redirecting the User to the Lock Out Page (c6)
- Redirecting the User to the Landing or Splash Page (c5)
Figure 2–3  Virtual Authentication Devices, Knowledge-Based Authentication, and OTP Scenario
2.3.1 Presenting the User Name Page (c1)

The user is presented with a page in which he is asked to submit his user name: The user enters the login ID (user name) in the first page, and this user name is stored in the HTTP session.

---

**Note:** When the application uses a custom login page, the login page must be split into two pages.

---

*Figure 2–4* shows an example of the user name page.

*Figure 2–4  User Name Page*

---

**Sign In:**

Enter your user name.

**Username:**

---

---

**Note:** If OAAM is configured to use a single login page, see *Section 8.5, "Configuring a Single Login Page"* for more information on the authentication flows and pages.

---

The user name page is followed by a transient page to capture the Flash and secure cookies and for fingerprinting the user device.

2.3.2 Entering the Device Fingerprint Flow (r2)

Device fingerprinting collects information about the device such as browser type, browser headers, operating system type, locale, and so on. Fingerprint data represents the data collected for a device during the login process that is required to identify the device whenever the user uses it to log in to the system. The fingerprinting process produces a fingerprint that is unique to the user. The fingerprint details help in identifying a device, check whether it is secure, and determine the risk level for the authentication or transaction. *Table 2–1* lists the APIs used for device fingerprinting.
Cookies in Device Identification

Oracle Adaptive Access Manager uses two types of cookies to perform device identification.

One is the browser cookie (also known as secure cookie) and the other is the Flash cookie (also known as digital cookie).

The browser cookie value is constructed using the browser user agent string. The Flash cookie value is constructed using data from the OAAM Flash movie.

The following sample code shows how to fingerprint the device using browser and Flash cookies. See the code in handleFlash.jsp for details:

```java
//Get Browse/Secure cookie
String secureCookie = getCookie(request, "bharosa");
Locale locale = request.getLocale();
String browserFp =
VCryptServletUtil.getBrowserFingerPrint(request.getHeader("user-agent"),
locale.getLanguage(),
locale.getCountry(),
locale.getVariant());
String client = request.getParameter("client");
String fpStr = request.getParameter("fp");
String flashFp = bharosaHelper.constructFlashFingerPrint(client, fpStr);

//Get the flash cookie
String flashCookie = request.getParameter("v");
CookieSet cookieSet = bharosaHelper.fingerPrintFlash(bharosaSession,
bharosaSession.getRemoteIPAddr(), request.getRemoteHost(),
BharosaEnumAuthStatus.PENDING, secureCookie, browserFp, flashCookie, flashFp);
```
2.3.3 Running the Pre-Authentication Rules (r1)

Additionally, Pre-authentication rules are run before the user is authenticated. Common values returned by the Pre-Authentication checkpoint include:

- AVLW to allow the user to proceed
- BLKW to block the user from proceeding

Table 2–2 lists the APIs used for pre-authentication.

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>VCryptRulesEngine::processRules()</td>
<td>For method details, see Section 4.6.26, &quot;processRules.&quot;</td>
</tr>
<tr>
<td>Oracle Adaptive Access Manager Sample</td>
<td>handleJump.jsp</td>
<td>handleJump.jsp:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1. Invokes the pre-authentication rules</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. Returns ALLOW to proceed to the password page password.jsp or BLOCK or ERROR to signal an error</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3. Stores bharosaSession</td>
</tr>
<tr>
<td>BharosaHelper</td>
<td>BharosaHelper::runPreAuthRules()</td>
<td>Note:  If OAAM is configured to use a single login page, virtual authentication devices are not used in any flow. For details on the Single Login Page, see Section 8.5, &quot;Configuring a Single Login Page.&quot;</td>
</tr>
</tbody>
</table>

2.3.4 Running the Virtual Authentication Device Rules (r3)

The Authentipad checkpoint determines the virtual authentication device to use.

Table 2–3 lists the APIs used to run virtual authentication device rules.

If the user has not registered image and phrase, the rule assigns the Generic TextPad; otherwise, if the user has registered, the rule assigns either the personalized TextPad or Keypad. Common values returned by virtual authentication devices include:

- **Generic TextPad** to use the default generic TextPad
- **TextPad** to use a personalized TextPad
- **KeyPad** to use a personalized Keypad

The personalized Textpad is a device for entering a password or PIN using a keyboard. This method of data entry helps to defend against phishing. TextPad can be deployed as the default for all users in a large deployment then each user individually can upgrade to another device if they want. The personal image and phrase a user registers and sees every time they log in to the valid website serves as a shared secret between user and server.

The Keypad is a device for entering passwords, credit card number, and so on, using a keyboard for entry. The Keypad protects against Trojan or keylogging.

Table 2–3 lists the APIs used to run virtual authentication device rules.
2.3.5 Generating a Generic TextPad (p1)

If the user has not yet registered for image and phrase with OAAM, he is shown a generic, non-personalized TextPad, as seen in Figure 2–5.

There is no specific image or phrase on this device, but there is a timestamp to help prove the legitimacy of the login prompt.

*Figure 2–5  Generic, Non-Personalized TextPad*

**Sign In:**
Please use this secure TextPad to enter your password.

Table 2–4 lists the APIs used to generate a generic TextPad.
### Table 2–4 Generation of a Generic TextPad APIs

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>VCryptAuth::getUserByLoginId()</td>
<td>For method details, see Section 4.6.20, “getUserByLoginId.”</td>
</tr>
<tr>
<td></td>
<td></td>
<td>You can obtain an instance of VCryptAuth by calling VCryptAuthUtil.getVCryptAuthInstance().</td>
</tr>
<tr>
<td>Oracle Adaptive Access Manager Sample</td>
<td>Password.jsp</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Invokes rules to identify the virtual authentication device type to use; the default is KeyPad</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Creates the virtual authentication device, names it, and sets all initial background frames</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Invokes kbimage.jsp as configured</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Forwards to page handlePassword.jsp</td>
</tr>
<tr>
<td>BharosaHelper</td>
<td>BharosaHelper::createPersonalizedAuthentiPad()</td>
<td></td>
</tr>
<tr>
<td></td>
<td>BharosaHelper::createAuthentiPad()</td>
<td></td>
</tr>
<tr>
<td>Client</td>
<td>AuthentiPad::getHTML()</td>
<td></td>
</tr>
</tbody>
</table>

### 2.3.6 Generating a Personalized TextPad or KeyPad (p2)

If the user has registered a phrase and image with OAAM, a personalized TextPad is used for the user. Figure 2–6 and Figure 2–7 illustrate personalized text and key virtual authentication devices to be generated.

Table 2–5 lists the APIs used to generate a personalized TextPad or KeyPad.

### Table 2–5 Generating a Personalized TextPad or KeyPad APIs

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>VCryptAuth::getUserByLoginId()</td>
<td>For method details, see Section 4.6.20, “getUserByLoginId.”</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Adaptive Access Manager Sample</td>
<td>password.jsp</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Invokes rules to identify the virtual authentication device type to use; the default is KeyPad</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Creates the virtual authentication device, names it, and sets all initial background frames</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Forwards to page handlePassword.jsp</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Invokes kbimage.jsp as configured</td>
</tr>
<tr>
<td>BharosaHelper</td>
<td>BharosaHelper::createPersonalizedAuthentiPad()</td>
<td></td>
</tr>
<tr>
<td></td>
<td>BharosaHelper::createAuthentiPad()</td>
<td></td>
</tr>
<tr>
<td>Client</td>
<td>AuthentiPad::getHTML()</td>
<td></td>
</tr>
</tbody>
</table>
2.3.7 Displaying the TextPad and KeyPad (s2 and s3)

The HTML code example to display TextPad and KeyPad should be embedded in the password page. This HTML renders the TextPad or KeyPad using JavaScript, and it includes an `<img>` tag, which makes a HTTP request to the server to get the TextPad or KeyPad image.

Table 2–6 lists the APIs used to display TextPad and KeyPad.

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
</table>
| Server | VCryptAuth::getUserByLoginId() | password.jsp
  - Invokes rules to identify the virtual authentication device type to use; the default is KeyPad
  - Creates the virtual authentication device, names it, and sets all initial background frames
  - Invokes kbimage.jsp as configured
  - Forwards to page handlePassword.jsp |
| Oracle Adaptive Access Manager Sample | password.jsp | password.jsp |
| Oracle Adaptive Access Manager Sample | kbimage.jsp | Outputs the virtual authentication devices |
| BharosaHelper | BharosaHelper::createPersonalizedAuthentiPad () | |
| BharosaHelper | BharosaHelper::createAuthentiPad() | |
| BharosaHelper | BharosaHelper::imageToStream() | |
| Client | AuthentiPad::getHTML() | |
| Client | KeyPadUtil::encryptImageToStream() | |

Figure 2–6 shows a personalized textpad.

**Figure 2–6  Personalized TextPad**

Figure 2–7 shows a personalized keypad.

---

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2.3.8 Decoding the Virtual Authentication Device Input (p3)

In this stage, the chosen virtual authentication device decodes the data the user supplies to it; the decoded value is in raw text format, and it is recommended that it be saved in the HTTP Session. The virtual authentication device object is serialized and stored in the database or the file system. The virtual authentication device is stored in session because the system uses it to decode the input. This is needed for virtual authentication devices like PinPad and KeyPad where the user input is not clear text. For consistency it is performed for all virtual authentication devices since they are designed to be able to be used interchangeably.

Table 2–7 lists the APIs used to decode user input.

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Adaptive Access Manager Sample</td>
<td>handlePassword.jsp</td>
<td>handlePassword.jsp</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▪ Retrieves the password</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▪ Decodes the password</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▪ Validates the user</td>
</tr>
<tr>
<td>BharosaHelper</td>
<td>BharosaHelper::decodePadInput()</td>
<td>Removes the virtual authentication device object from the HTTP Session.</td>
</tr>
<tr>
<td>Client</td>
<td>KeyPadUtil::decodeKeyPadCode</td>
<td></td>
</tr>
</tbody>
</table>

2.3.9 Validating the User and Password (c2)

This stage represents the client’s existing process in which the client invokes the local API to authenticate the user and the authentication result is passed on to OAAM Server. The API used is detailed in Table 2–8.
2.3.10 Updating the Authentication Status (p4)

After validating the user password, the status is updated with the APIs detailed in Table 2–9.

Table 2–9  Updating Authentication Status APIs

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>VCryptTracker::updateAuthStatus()</td>
<td>For method details, see Section 4.6.34, &quot;updateAuthStatus.&quot;</td>
</tr>
<tr>
<td>Oracle Adaptive Access Manager Sample</td>
<td>handlePassword.jsp</td>
<td>handlePassword.jsp</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Retrieves the password</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Decodes the password</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Validates the user</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Forwards to registerImageandPhrase, or challenges a registered user</td>
</tr>
<tr>
<td>BharosaHelper</td>
<td>BharosaHelper::updateStatus()</td>
<td></td>
</tr>
</tbody>
</table>

2.3.11 Checking the Password Status (c3)

Depending on the password authentication status, the user is directed to the retry page or to post-authentication.

2.3.12 Running the Post-Authentication Rules (r4)

These rules are run after the user password has been authenticated. Common actions returned by post-authentication include:

■ ALLOW
■ BLOCK
■ CHALLENGE

If the outcome of Post-Authentication is ALLOW, then OAAM determines if the user has to be registered and sends the user to the Registration flow. If the outcome of the Post-Authentication is BLOCK, then the user is blocked and will not be able to access the web application that the user tried to access. If the outcome of Post-Authentication is
Integrating Virtual Authentication Devices, Knowledge-Based Authentication, and One-Time Password

CHALLENGE and if the user is already registered for at least one of the challenge mechanisms, OAAM sends the user to the Challenge flow.

The APIs used for post-authentication are listed in Table 2–10.

| Table 2–10 Post-Authentication Rules Reference APIs |
|---|---|---|
| **Module** | **APIs** | **Description** |
| Server | VCryptRulesEngine::processRules() | For method details, see Section 4.6.26, "processRules." |
| Oracle Adaptive Access Manager Sample | handlePassword.jsp | Calls BharosaHelper::runPostAuthRules which returns: |
| | | - ALLOW |
| | | - BLOCK |
| | | - CHALLENGE |
| | | If ALLOW, BharosaHelper::runRegistrationRules returns: |
| | | - ALLOW |
| | | - REGISTERQUESTIONS |
| | | - REGISTERUSERINFO |
| | | - REGISTERUSER |
| | | - SYSTEM_ERROR |
| | | If CHALLENGE: forward_challengePage |
| | BharosaHelper | BharosaHelper::runPostAuthRules() |

2.3.13 Checking the Registration for User (p5)

Rules are run to check registration; if the user is not registered, he is directed to register.

2.3.14 Running the Registration Required Rules (r5)

Business and security requirements specify whether registration is mandatory or optional. Values returned by registration rules include the following:

- **Register** to require user registration.
- **Registration Optional** to make user registration optional.
- **Skip Registration** to skip registration for this session.

Table 2–11 lists the APIs used to run registration rules.
## 2.3.15 Entering the Registration Flow (p6)

Registration is the enrollment process, the opening of a new account, or other event where information is obtained from the user. The Registration flow allows the user to register for questions, image, phrase, and OTP (email, phone, and so on). Once the user is successfully registered, you can use KBA and OTP as secondary authentication factors to challenge the user.

Table 2–12 describes the modules and APIs in the Registration flow.

### Table 2–11 Registration Required Rules Reference APIs

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>VCryptRulesEngine::processRules()</td>
<td>For method details, see Section 4.6.26, &quot;processRules.&quot;</td>
</tr>
<tr>
<td>Oracle Adaptive Access Manager Sample</td>
<td>password.jsp</td>
<td>password.jsp</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Invokes rules to identify the virtual authentication device type to use; the default is KeyPad</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Creates the virtual authentication device, names it, and sets all initial background frames</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Invokes kbimage.jsp as configured</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Forwards to page handlePassword.jsp</td>
</tr>
<tr>
<td>BharosaHelper</td>
<td>BharosaHelper::getAuthentiPad()</td>
<td></td>
</tr>
</tbody>
</table>

### Table 2–12 Registration Flow

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>VCryptRulesEngine::processRules()</td>
<td>For method details, see Section 4.6.26, &quot;processRules.&quot;</td>
</tr>
<tr>
<td>Oracle Adaptive Access Manager Sample</td>
<td>registerImagePhrase.jsp</td>
<td>registerImagePhrase.jsp</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Assigns new image and caption to user</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Assigns new image and caption to user</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Forwards to page handleRegisterImagePhrase.jsp</td>
</tr>
</tbody>
</table>
2.3.16 Running Challenge Rules (r6)

The challenge rules are invoked to determine which type of challenge to display to the user. Values returned by the challenge rules include the following:

- **ChallengeQuestion** to challenge the user with question.
- **ChallengeSMS** to challenge user with OTP through SMS, to challenge user with OTP
- **ChallengeEmail** to challenge user with OTP through email
- **ChallengeChoice** to allow user a choice of the challenge type
- **BLOCK** to block the user.

Table 2–13 lists the APIs used to run the challenge rules.
2.3.17 Running Authentication Rules (r7)

BharosaHelper::getAuthentiPad is used to create an authentication device. That method in turn calls the Authentication Device Rules to determine the device to use.

If the user is to be challenged with a question, the rule assigns the QuestionPad. If the user is to be challenge with an OTP, the rule assigns the TextPad.

2.3.18 Challenging the User (p7)

If appropriate, the user is challenged with either Knowledge Based Authentication (KBA) or OTP (One Time Password).

KBA is an extension to existing User ID/password authentication and secures an application using a challenge/response process where users are challenged with questions. The user must answer the question correctly to proceed with his requested sign-on, transaction, service, and so on.

OTP is an extension to existing User ID/password authentication as well and adds an extra security layer to protect applications. OTP is generated after verifying the user ID and password and then delivered to users through e-mail or mobile phone if the application deems it to be necessary. Users then use the OTP to sign-in to the application.

Table 2–14 lists the APIs to challenge the user with registered questions.

---

Table 2–13  Run Challenge Rules APIs

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>VCryptRulesEngine::processRules()</td>
<td>For method details, see Section 4.6.26, &quot;processRules.&quot;</td>
</tr>
</tbody>
</table>
| Oracle Adaptive Access Manager Sample | handleChallenge.jsp | handleChallenge.jsp calls BharosaHelper::validateAnswer

If that method returns BharosaEnumChallengeResult.SUCCESS, status is updated to SUCCESS and the user is allowed to move forward; otherwise if BharosaEnumChallengeResult.WRONG_ANSWER is returned then challenge rules are run again to determine the next step.

BharosaHelper BharosaHelper::validateAnswer()

---

Note: The generateOTP() API has been deprecated in the OAAM JAVA and SOAP APIs. Please use the getOTPCode() API instead when writing your production code. For details on how to use the getOTPCode() API, see Java API Reference for Oracle Adaptive Access Manager.
2.3.19 Checking Answers to a Challenge (c4)

This stage involves validating the user’s input to the challenge:

- For KBA, calling Oracle Adaptive Access Manager Server to determine whether the answer the user has supplied matches the registered reply.
- For OTP, validating the entered value to the OTP generated and sent to the user.

Table 2–15 lists the APIs used to validate a challenge.
### Table 2–15  Validate Answer to a Challenge

<table>
<thead>
<tr>
<th>Module</th>
<th>APIs</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>VCryptAuth::authenticateQuestion()</td>
<td>For method details, see Section 4.6.26, “processRules,” and Section 4.6.34, “updateAuthStatus.”</td>
</tr>
<tr>
<td></td>
<td>VCryptRulesEngine::processRules()</td>
<td></td>
</tr>
<tr>
<td></td>
<td>VCryptTracker::updateAuthStatus()</td>
<td></td>
</tr>
<tr>
<td>Oracle Adaptive Access Manager Sample</td>
<td>handleChallenge.jsp</td>
<td>Calls BharosaHelper::validateAnswer</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If that method returns BharosaEnumChallengeResult.SUCCESS, status is updated to SUCCESS and the user is allowed to move forward; otherwise if BharosaEnumChallengeResult.WRONG_ANSWER is returned then challenge rules are run again to determine the next step.</td>
</tr>
<tr>
<td>BharosaHelper</td>
<td>BharosaHelper:: validateAnswer()</td>
<td>If the type of challenge being validated is KBA (ChallengeQuestion), then VCryptAuth::authenticateQuestion is called to validate the users input against the registered answer for the question presented. If the type of challenge being validated is OTP (ChallengeSMS, ChallengeEmail, and so on), then the users input is compared to the value stored when OTP code was generated. If the answer is correct, the OTP challenge counter is reset by calling BharosaHelper::resetOTPCounter. Otherwise if the answer is incorrect, the OTP challenge counter is incremented (BharosaHelper::incrementOTPCounter). Method returns a BharosaEnumAuthStatus of either BharosaEnumAuthStatus.SUCCESS or BharosaEnumAuthStatus.WRONG_ANSWER.</td>
</tr>
</tbody>
</table>

2.3.20 Redirecting the User to the Lock Out Page (c6)

The Lock Out page is the page to which the user is redirected when the post-authorization rules return BLOCK.

2.3.21 Redirecting the User to the Landing or Splash Page (c5)

This page is the page to which the user is redirected after a successful login, that is, when the post-authorization rules return ALLOW.
Integrating Native .NET Applications

ASP.NET applications can integrate with Oracle Adaptive Access Manager using the .NET API provided by Oracle Adaptive Access Manager to add various OAAM feature, such as, virtual authentication devices, and KBA, and the OAAM Risk Engine.

This chapter provides details on how to use the OAAM .NET API for integrating ASP .NET applications. Descriptions are also provided on the OAAM sample applications, which illustrate the integration of different OAAM features with a basic Web application.

Note: Although you can still use the DLLs in Oracle Adaptive Access Manager .NET integration, they are deprecated starting with 11.1.2.2 and will be desupported and no longer shipped in 12c. The recommendation is to use SOAP or Java API integration. For information about SOAP and Java API integration, see Chapter 2, "Natively Integrating Oracle Adaptive Access Manager" and Chapter 4, "Natively Integrating Java Applications.”

This chapter contains the following sections:

- Introduction to Native .NET Integration
- Oracle Adaptive Access Manager .NET SDK
- Understanding Configuration Properties in .NET Integration
- Using the Oracle Adaptive Access Manager APIs
- Using OAAM Sample Applications as Reference for Integration

3.1 Introduction to Native .NET Integration

ASP.NET is a Web application framework that allows programmers to build dynamic websites, Web applications, and Web services. OAAM provides an OAAM .NET development kit (SDK). The OAAM .NET SDK is used for integrating ASP.NET applications with OAAM. It includes the OAAM .NET APIs that are exposed by the OAAM .NET library, OAAM sample .NET applications, OAAM flash movie page (which OAAM uses to collect the fingerprint in device identification), and other files that are required for .NET native integration. ASP.NET applications, written in any ASP.NET language, can use the OAAM .NET API to call Oracle Adaptive Access Manager.

The OAAM .NET API communicates with the OAAM server using Simple Object Access Protocol (SOAP). SOAP is a protocol specification for exchanging structured information in the implementation of Web Services in computer networks.
3.2 Oracle Adaptive Access Manager .NET SDK

The .NET-based OAAM Sample application that illustrates .NET API integration can be downloaded from My Oracle Support.

OAAM .NET SDK is packaged in oaam_native_dot_net.zip in $ORACLE_HOME/oaam/oaam_libs/dotNet/.

The sample .NET applications that enable OAAM features require the integration of the OAAM .NET APIs found in the SDK package. The developer must extract the content of the archive to the root directory of the web application.

The OAAM .NET libraries are located in the /bin directory in the extracted SDK package.

3.3 Understanding Configuration Properties in .NET Integration

The Oracle Adaptive Access Manager .NET SDK includes property files that specify values for the configuration used by the OAAM .NET API. A developer can modify these properties to specify application-specific values or add new ones.

3.3.1 Understanding How the OAAM .NET API Uses Properties

The OAAM .NET API uses properties to read configurable values at run time, such as the location of images for virtual authentication devices. Virtual authentication devices are controls for user input and provide a virtual keyboard and personalization. Properties are read and cached from a list of files at startup and updated whenever one of the properties files is updated.

The sequence in which the properties files are loaded by the OAAM .NET API as follows:

1. The lookup.properties file, if present, is loaded first.
2. If the properties.filelist property is defined in lookup.properties, then all the files listed in that property are added to the queue (in the listed order).
3. The bharosa_lookup.properties file, if present, is loaded.
4. If the properties.filelist property is defined in bharosa_lookup.properties, then all the files listed in that property are added to the queue (in the listed order)
5. All files in the queue are loaded.
6. When any of the loaded properties files is changed, the properties are reloaded.

The properties files, including lookup.properties, are searched in the following directories in the order stated in Table 3–1; the search for a given file stops when the file is first found or when no file is found.

<table>
<thead>
<tr>
<th>Directory</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;ApplicationDirectory&gt;/</td>
<td>c:/Inetpub/wwwroot/MyApp/</td>
</tr>
<tr>
<td>&lt;CallingAssemblyDirectory&gt;/</td>
<td>c:/Windows/System32/</td>
</tr>
<tr>
<td>&lt;CurrentAssemblyDirectory&gt;/</td>
<td>c:/Inetpub/wwwroot/MyApp/bin/</td>
</tr>
<tr>
<td>&lt;CurrentAssemblyDirectory&gt;/..</td>
<td>c:/Inetpub/wwwroot/MyApp/</td>
</tr>
<tr>
<td>&lt;CurrentDirectory&gt;/</td>
<td>c:/Windows/System32/</td>
</tr>
<tr>
<td>&lt;ApplicationDirectory&gt;/bharosa_properties/</td>
<td>c:/Inetpub/wwwroot/MyApp/bharosa_properties/</td>
</tr>
</tbody>
</table>
### 3.3.2 Understanding Encrypting Property Values

A property value specified in a properties file can be encrypted using the command-line utility `BharosaUtils.exe` included in the OAAM .NET SDK. `BharosaUtils.exe` can be found at the `/bin` directory after extracting OAAM .NET SDK package.

An encryption key (arbitrarily selected by the user) is required to encrypt and decrypt values. This key is available to the OAAM .NET API through the property `bharosa.cipher.client.key`, which must be set in one of the application properties files.

`BharosaUtil.exe` prompts the user to enter the encryption key and a value, and the encrypted value is outputted to the console. The following run of the utility illustrates how to encrypt a string:

```
C:\> BharosaUtil.exe -enc
Enter key (min 14 characters len): your-key
Enter key again: your-key
Enter text to be encrypted: string-to-encrypt
Enter text to be encrypted again: string-to-encrypt
vCCKC19d14a9hQSKS1rXSIWfgbaVG5SKIg==
```

### 3.3.3 Using User-Defined Enumerations to Define Elements

Visual Studio 2005 enables you to use enumerations defined in the .NET Framework. User-defined enumerations are a collection of items; each item is assigned an integer and may contain several attributes. A user-defined enumeration is specified in a properties file, and its name, the names of its items, and the name of the item attributes must conform to the following rules:

- The name of the enumeration has the suffix `.enum`
- The name of an item has a prefix equals to the name of the enumeration
- The name of an attribute of an item has a prefix equals to the name of the item

An example of a user-defined enumeration is presented below.

```
#Example of a user-defined enumeration
auth.status.enum=Enumeration to describe authentication status

#first item and its attributes
auth.status.enum.success=0
auth.status.enum.success.name=Success
auth.status.enum.success.description=Success
auth.status.enum.success.success=true

#second item and its attributes
auth.status.enum.invalid_user=1
auth.status.enum.invalid_user.name=Invalid user
```

---

**Table 3–1 (Cont.) .NET Property Files**

<table>
<thead>
<tr>
<th>Directory</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>&lt;CallingAssemblyDirectory&gt;/bharosa_properties/</code></td>
<td><code>c:/Windows/System32/bharosa_properties/</code></td>
</tr>
<tr>
<td><code>&lt;CurrentAssemblyDirectory&gt;/bharosa_properties/</code></td>
<td><code>c:/Inetpub/wwwroot/MyApp/bin/bharosa_properties/</code></td>
</tr>
<tr>
<td><code>&lt;CurrentAssemblyDirectory&gt;/../bharosa_properties/</code></td>
<td><code>c:/Inetpub/wwwroot/MyApp/bharosa_properties/</code></td>
</tr>
<tr>
<td><code>&lt;CurrentDirectory&gt;/bharosa_properties/</code></td>
<td><code>c:/Windows/System32/bharosa_properties/</code></td>
</tr>
</tbody>
</table>
auth.status.enum.invalid_user.description=Invalid User

#third item and its attributes
auth.status.enum.wrong_password=2
auth.status.enum.wrong_password.name=Wrong password
auth.status.enum.wrong_password.description=Wrong password

#fourth item and its attributes
auth.status.enum.wrong_pin=3
auth.status.enum.wrong_pin.name=Wrong pin
auth.status.enum.wrong_pin.description=Wrong Pin

#fifth item and its attributes
auth.status.enum.session_expired=4
auth.status.enum.session_expired.name=Session expired
auth.status.enum.session_expired.description=Session expired

An example of the use of the previous user-defined enumeration in application code is shown as follows:

UserDefEnumFactory factory = UserDefEnumFactory.getInstance();
UserDefEnum statusEnum = factory.getEnum("auth.status.enum");
int statusSuccess = statusEnum.getElementValue("success");
int statusWrongPassword = statusEnum.getElementValue("wrong_password");

3.4 Using the Oracle Adaptive Access Manager APIs

This section contains details on how you can use OAAM APIs to support common OAAM scenarios. You can also refer to the OAAM sample applications for details.

3.4.1 User Details

Oracle Adaptive Access Manager stores user details in its database and uses this information to perform the following tasks:

- Determine the risk rules to run for a user
- Find user-specific virtual authentication device attributes
- Propose challenge questions
- Validate answers to challenge questions

The client application is responsible for populating the Oracle Adaptive Access Manager database with user details at run time.

For example, when a user logs in, the client application should first determine whether the user record exists. If the record is not found, then the application should call the appropriate APIs to create a user record and set the user status.

The following sample illustrates the calls to create a user record:

string loginId = 'testuser'; // loginId of the user logging in

// set the proxy to access the SOAP server that communicates with the
// OAAM SOAP Server
IBharosaProxy proxy = BharosaClientFactory.getProxyInstance();

// find the user record in OAAM
VCryptAuthUser user = proxy.getUserByLoginId(loginId);

// if user record does not exist, create one
if (user == null || StringUtil.IsNullOrEmpty(user.LoginId))
{
    string customerId  = loginId;
    string userGroupId = "PremiumCustomer";
    string password    = "; // this value is not used for now
    user = new VCryptAuthUser(loginId, customerId,
                              userGroupId, password);
    user = proxy.createUser(user);
    // createUser API calls OAAM Server to create a user in database. New user will be
    // returned.

    // set the status of the new user to Invalid; once the user is
    // authenticated, set the status to PendingActivation; after the
    // user successfully completes registration, set the status to Valid
    proxy.setUserStatus(user.CustomerId, (int)UserStatus.Invalid);
}

// save the user record in the session for later reference
AppSessionData sessionData = AppSessionData.GetInstance(Session);

sessionData.CurrentUser = user;

For more details, see the OAAM sample applications listed in Section 3.5.2, "About the
ASP.NET Applications."

### 3.4.2 User Logins and Transactions

Oracle Adaptive Access Manager provides APIs to capture user login information,
user login status, and other user session attributes to determine device and location
information. Oracle Adaptive Access Manager also provides APIs to collect
transaction details.

Some APIs are:

- handleTrackerRequest(): creates the signatures required to fingerprint the device
- updateLog(): Updates the user node log and if required, creates the CookieSet
  also.
- createTransaction(): creates a data entry for the transaction at OAAM Server
- updateTransaction(): updates a given transaction
- updateTransactionStatus(): updates the status of a transaction in OAAM Server
- markDeviceSafe(): marks the device to be safe when needed
- isDeviceMarkedSafe(): checks whether the device has been marked safe

The following code sample illustrates the use of this updateLog() API:

// record a user login attempt in OAAM
string   requestId      = sessionData.RequestId;
string   remoteIPAddr   = Request.UserHostAddress;
string   remoteHost     = Request.UserHostName;
bool     isFlashRequest = Request.Params["client"].Equals("vfc");
string   secureCookie   = (Request.Cookies["vsc"] != null)
                          ? Request.Cookies["vsc"].Value : null;
string   digitalCookie  = isFlashRequest
                          ? Request.Params["v"] : null;
object[] browserFpInfo = HttpUtil.GetBrowserFingerPrint();
object[] flashFpInfo   = HttpUtil.GetFlashFingerPrint();
int browserFingerPrintType = browserFpInfo == null ? 0 : (int) browserFpInfo[0];
string browserFingerPrint = browserFpInfo == null ? "" : (string) browserFpInfo[1];
int flashFingerPrintType = flashFpInfo == null ? 0 : (int) flashFpInfo[0];
string flashFingerPrint = flashFpInfo == null ? "" : (string) flashFpInfo[1];

// if user name and password have been validated by now, set the status
// to the appropriate value, such as success, wrong_password, or invalid_user
int status = statusEnum.getElementValue("success");

// if user name and password have not yet been validated, set the status to
// pending; after validation is done call updateLog to update status
int status = statusEnum.getElementValue("pending");

// Call updateLog to record the user login attempt
CookieSet cs = proxy.updateLog(requestId, remoteIPAddr, remoteHost,
secureCookie, digitalCookie, user.CustomerGroupId,
user.CustomerId, user.LoginId, false,
status, ClientTypeEnum.Normal,
"1.0", browserFingerPrintType, browserFingerPrint,
flashFingerPrintType, flashFingerPrint);

// Update secure cookie in the browser with the new value from OAAM
if (cs != null)
{
    HttpUtil.UpdateSecureCookie(Response, cs);
}

By calling the updateLog() API, user information, with browser/flash fingerprint information, will be sent to the OAAM Server through a SOAP call. OAAM Server will return a new fingerprint cookie if fingerprint information being sent matches the values stored at the OAAM Server. If the user information has not been obtained, OAAM uses the handleTrackerRequest() API to collect device information as used in the OAAM Sample .NET Application.

### 3.4.3 Rules Engine

The Rules Engine is the component of Oracle Adaptive Access Manager used to enforce policies. Based on a calling context, the Rules Engine evaluates policies and provides the results of those evaluations. Policies are configured by the administrator; for details on policy configuration, see *Administering Oracle Adaptive Access Manager*.

The following code sample illustrates the use of APIs to invoke the Rules Engine after a user has been authorized and to process the rule evaluation result:

AppSessionData sessionData = AppSessionData.GetInstance(Session);
IBharosaProxy proxy = BharosaClientFactory.getProxyInstance();
UserDefEnumFactory factory = UserDefEnumFactory.getInstance();
UserDefEnum profileTypeEnum = factory.getEnum("profile.type.enum");

string requestId = sessionData.RequestId;
BharosaStringList profileTypes = new BharosaStringList();
BharosaStringTable contextList = new BharosaStringTable();

int postAuthType = profileTypeEnum.getElementValue("postauth");
profileTypes.Add(postAuthType.ToString());

// Run postauth rules
VCryptRulesResult res = proxy.processRules(requestId,
    profileTypes, contextList);

// process the rule result
if (StringUtil.EqualsIgnoreCase(res.Result, "Allow"))
    {
        // Allow the user login
    }
else if (StringUtil.EqualsIgnoreCase(res.Result, "Block"))
    {
        // Block the user login
    }
else if (res.Result.StartsWith("Challenge"))
    {
        // Take the user through challenge question flow
    }
else if (res.Result.StartsWith("RegisterUser"))
    {
        // Take the user through registration flow
    }

3.4.3.1 Obtaining the Device ID
In addition to delivering the rules result, the Rules Engine can return a device ID, an internal Oracle Adaptive Access Manager identifier for the device used for this login session.

The following sample code illustrates how to get the device ID:

VCryptRulesResult rulesResult = proxy.processRules(...);

If (!rulesResult.Response.IsSuccess) {
    BharosaTrace.Error("Error running rules " + rulesResult.Response.ErrorMessage);
}
Long deviceId = rulesResult.DeviceId;

3.4.3.2 Creating and Updating Bulk Transactions
You can use the IBharosaProxy.createTransactions() method to create bulk transactions, as illustrated in the following call:

VCrypResponse[] createTransactions(TransactionCreateRequestData[]
    transactionCreateRequestData);

You can use the IBharosaProxy.updateTransactions() method to update bulk transactions, as illustrated in the following call:

VCrypResponse[] updateTransactions(TransactionUpdateRequestData[]
    transactionUpdateRequestData);
3.4.4 Validating a User with Challenge Questions

Oracle Adaptive Access Manager can challenge a user with pre-registered questions and match user answers with pre-registered answers during high-risk or suspicious scenarios.

Typically, a user is asked to choose questions from a given set and provide answers for them, all of which are then registered. When the user is challenged with one of these questions, he must supply the correct answer, that is, one that matches the answer he registered.

The following code example illustrates the calls to register questions and answers and challenge the user:

```java
// Retrieve a question-pickset, containing groups of questions from
// which the user would pick one question from each group for
// registration
VCryptQuestionList[] groups = proxy.getSignOnQuestions(
    user.CustomerId);

// See the OAAM sample application in Integration Example Using the Sample
// Applications
// for details on displaying the questions in the UI and processing the user input
// Assume that the q's and a's are in the question object

// Register the questions and answers with OAAM
VCryptResponse response = proxy.addQuestions(
    user.CustomerId, questions);

// Retrive the question to challenge the user
VCryptQuestion secretQuestion = proxy.getSecretQuestion(
    user.CustomerId);

// Create QuestionPad authenticator to display the question text.
// See the sample application Integration Example Using the Sample Applications;
// Assume that the user entered an answer stored in the string answer

// Validate the user entered answer
VCryptAuthResult res = proxy.authenticateQuestion(customerId, answer);

bool isValid = (res != null && res.ResultCode == 0);
```

For further details, see the OAAM sample applications listed in Section 3.5.2, "About the ASP.NET Applications."

3.4.5 Resetting the Challenge Failure Counters

Oracle Adaptive Access Manager records the number of wrong answers to the questions posed to the user in the failure counters. Oracle Adaptive Access Manager uses failure counters to enforce a lock. The API includes a method, `resetChallengeFailureCounters()`, to reset the failure counters for a given user or user and question combination.

If a Question ID is specified (for example, `questionId != BharosaGlobals.LongNull`), in the call, only the failure counters associated with that question are reset; if no Question ID is specified, the failure counters for all registered questions of the user are reset.

The following sample code illustrates a call to reset failure counters:

```java
VCryptResponse resetChallengeFailureCounters(String requestId,
```
3.4.6 Creating and Using Virtual Authentication Devices

This section describes the creation and use of virtual authentication devices in ASP.NET applications in the following subsections:

- Creating a Virtual Authentication Device
- Embedding a Virtual Authentication Device in a Web Page
- Validating User Input with a Virtual Authentication Device

3.4.6.1 Creating a Virtual Authentication Device

To create a virtual authentication device, use the method, `BharosaClient.getAuthentiPad()`, as illustrated in the following sample code:

```csharp
IBharosaClient client = BharosaClientFactory.getClientInstance();
String padName = "passwordPad";

if (!IsPostBack)
{
    AuthentiPadType padType = AuthentiPadType.TYPE_ALPHANUMERICPAD;
    String bgFile = proxy.getImage(user.CustomerId);
    String captionText = proxy.getCaption(user.CustomerId);
    String frameFile = BharosaConfig.get("bharosa.authentipad.alphanumeric.frame.file",
                                          "alphanumpad_bg/kp_v2_frame_nologo.png");

    AuthentiPad authPad = client.getAuthentiPad(padType, padName, frameFile, bgFile, captionText, false, true, true);

    // save the authenticator object in sessData: it will be needed
    // in GetImage.aspx.cs to generate the authenticator image, and
    // while decoding the user input
    sessionData[padName] = authPad;
}
```

3.4.6.2 Embedding a Virtual Authentication Device in a Web Page

To display a virtual authentication device properly, such as the one created in the previous section, both the .ASPX file and the code-behind file need to be updated.

To update these files, proceed as follows:

1. Include the JavaScript `bharosa_web/js/bharosa_pad.js` in the ASPX file.
2. Create a label in the ASPX file where the virtual authentication device is to be displayed:
   ```html
   <asp:Label ID="authenticator" runat="server"></asp:Label>
   ```
3. Generate the HTML in the code-behind file from the virtual authentication device object and assign it to the label:
   ```csharp
   this.authenticator.Text = client.getAuthentiPadHTML(authPad, false, false);
   ```
3.4.6.3 Validating User Input with a Virtual Authentication Device

The input that a user supplies to a virtual authentication device is posted to the application in the HTTP parameter named `padName + "DataField"`. This input should be decoded using the virtual authentication device as illustrated in the following sample code:

```csharp
if (IsPostBack)
{
    AuthentiPad authPad = sessionData[padName];
    String encodedPasswd = Request.Params[padName + "DataField"];
    String passwd = authPad.decodeInput(encodedPasswd);

    // continue to validate the password
}
```

3.4.7 Specifying Credentials to the Oracle Adaptive Access Manager SOAP Server

The credentials to access the Oracle Adaptive Access Manager SOAP Server can be specified in one of the following ways:

- By adding the following settings to application `web.config` file:

  ```xml
  <appSettings>
  <add key="BharosaSOAPUser" value="soapUser"/>
  <add key="BharosaSOAPPassword" value="soapUserPassword"/>
  <add key="BharosaSOAPDomain" value="soapUserDomain"/>
  </appSettings>
  ```

- By adding the following properties to one of the application properties files:

  ```
  BharosaSOAPUser=soapUser
  BharosaSOAPPassword=soapUserPassword
  BharosaSOAPDomain=soapUserDomain
  ```

**Note:** When specifying SOAP credentials in this way, you can use either clear text or an encrypted string for a value (typically, for the value of a password)

3.4.8 Writing Trace Messages

The Oracle Adaptive Access Manager .NET API allows to print trace messages of various levels using diagnostics switches in `web.config`. The trace messages can be saved to a file by configuring the appropriate listeners.

The following `web.config` file sample shows the configuration of switches and a listener that writes trace messages to a file:

```xml
<system.diagnostics>
  <switches>
    <add name="debug" value="0"/>
    <add name="info" value="0"/>
    <add name="soap" value="0"/>
    <add name="perf" value="0"/>
    <add name="warning" value="1"/>
    <add name="error" value="1"/>
    <add name="traceTimestamp" value="1"/>
    <add name="traceThreadId" value="1"/>
  </switches>
  <listeners>
    <add name="true" indentsize="2">
    </listeners>
</system.diagnostics>
```
3.4.9 About .NET API Support for X.509 SSL Certificate Configuration

The .Net API supports X.509 SSL certificate configuration when using SOAP to call the OAAM server. If you have an OAAM server deployed in an environment that requires an X.509 certificate in the SSL authentication process (or 2-way SSL), use the following APIs to add/remove the certificate to the OAAM .NET SOAP client.

For .NET 2.0, the APIs in the Bharosa.VCrypt.ClientIBharosaProxy interface are:

- void AddClientCertificate()
- void AddClientCertificate(X509Certificate clientCert)
- void AddClientCertificate(string certFilePath, string password)
- void RemoveClientCertificate(X509Certificate clientCert)

The properties to enable adding and removing of the X.509 SSL certificates when making SOAP calls to the OAAM Server when two-way SSL is required are documented below. You must set the SOAP user/password and group according to the configuration.

```xml
<add key="BharosaSOAPURL" value="https://{OAAM SOAP SERVICE URL}"/>
<add key="BharosaSOAPUser" value="ruleAdmin1"/>
<add key="BharosaSOAPPassword" value="welcome1"/>
<add key="BharosaSOAPDomain" value="OAAM_Webservices_Group"/>
<add key="BharosaSOAPTrustAllServerCert" value="true"/>
<add key="BharosaSOAPClientCertFilePath" value="path/to/the/client/certificate/file"/>
<add key="BharosaSOAPClientCertFilePassword" value="{password to open client certificate file}"/>
```

Use "<add key="BharosaSOAPTrustAllServerCert" value="true"/>", only for debug/development purpose to let the .NET SOAP client accept all server-side SSL certificate during the SSL authentication process. Do not use the property in a production environment.

3.5 Using OAAM Sample Applications as Reference for Integration

The .NET-based Sample application for OAAM is provided as a reference to illustrate how to integrate an application. This section provides details on the contents and flow each OAAM application demonstrates.

3.5.1 Downloading the Sample Package

The .NET-based OAAM Sample application that illustrates .NET API integration can be downloaded from My Oracle Support.

The OAAM Sample applications are for demonstration purposes to familiarize you with OAAM APIs. They are not intended to be used as production code since they only provide basic elements of API usage. If you are implementing a .NET integration,
you can develop your application using the OAAM Sample applications as reference. Custom applications developed for these deployments are not supported directly; however, Oracle Support Services can assist you with product issues, such as if you were to encounter problems when using the provided APIs.

3.5.2 About the ASP.NET Applications

The following four ASP.NET applications are included in this sample package to demonstrate integration of various OAAM 11g features in ASP.NET based applications.

Table 3–2  ASP.NET Applications

<table>
<thead>
<tr>
<th>Application Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SampleWebApp</td>
<td>This is a basic ASP.NET application without OAAM integration. This application is provided so that the reader can easily see incremental changes required to integrate various OAAM feature, such as, virtual authentication devices, and KBA.</td>
</tr>
<tr>
<td>SampleWebAppTracker</td>
<td>This application demonstrates integration of Oracle Adaptive Access Manager Risk Engine to SampleWebApp.</td>
</tr>
<tr>
<td>SampleWebAppAuthTracker</td>
<td>This application demonstrates integration of Oracle Adaptive Access Manager Risk Engine and virtual authentication device to SampleWebApp.</td>
</tr>
<tr>
<td>SampleKBATracker</td>
<td>This application demonstrates integration of the Oracle Adaptive Access Manager Risk Engine and KBA to SampleWebApp.</td>
</tr>
</tbody>
</table>

3.5.3 About the OAAM Sample Applications

Details about the four applications are provided in this section.

3.5.3.1 SampleWebApp

This application contains the following pages that demonstrate a web application before OAAM integration.

1. LoginPage.aspx
   - Collects the user name and password using a simple HTML form.
   - Validates the login and password information
   - Depending upon the validation result, the user will be redirected to either Success.aspx or to LoginPage.aspx with appropriate error message

2. Success.aspx
   - Displays Successfully logged in message with a link for logout

3. LogoutPage.aspx
   - Logs out the user session and redirects to login page

3.5.3.2 SampleWebAppTracker

This application contains the following pages that demonstrate integration of the Oracle Adaptive Access Manager Risk Engine to the OAAM sample application listed prior. The Oracle Adaptive Access Manager Risk Engine helps the OAAM server collect multiple kinds of user information including the User ID entered, device fingerprint collected by the OAAM embedded flash movie, IP information, and so on. The integrated web application could call appropriate SOAP APIs at the required checkpoint. OAAM Server will run pre-defined authentication rules on collected
information according to authentication rules defined through the OAAM Admin console. The authentication result will be returned so that the protected web application could take corresponding actions accordingly.

This application requires the integration of the OAAM .NET APIs found in the SDK package `oaam_native_dot_net.zip`. The content of the archive must be extracted to the root directory of the web application.

1. **LoginPage.aspx**
   - Collects the username and password using simple HTML form
   - Saves the login and password in the session
   - Redirects the user to **LoginJumpPage.aspx** to collect the flash fingerprint of the user device

2. **LoginJumpPage.aspx**
   - Loads the user from OAAM by calling `AppUtil.InitUser()` (AppUtil is included in the SDK package). If the user is not found, a new user record will be created. By calling `BharosaClientFactory.getProxyInstance()`, OAAM gets a reference to the `IBharosaProxy` interface. This interface exposes the multiple OAAM .NET SOAP APIs for integrating .NET applications. APIs call in `AppUtil.InitUser()`: `getUserByLoginId()`, `getUser()`, `createUser()`, `setUserStatus()`, `getUserStatus()`, and `setPin()`.
   - Returns HTML to load flash object `bharosa_web/flash/bharosa.swf` in the browser. The flash object calls `CookieManager.aspx` (included in the SDK package) with flash fingerprint details. `CookieManager.aspx` records the fingerprint in OAAM and in return sets a flash cookie on the user’s device
   - After a brief wait (to allow time to get the flash cookie from OAAM), redirects the browser to **LoginHandlerPage.aspx**

3. **LoginHandlerPage.aspx**
   - Records the user login attempt with OAAM by calling `AppUtil.InitTracker()`
   - Validates the login and password information
   - Updates OAAM with the password validation status (success/wrong user/wrong password/disabled user, and so on) by calling `AppUtil.UpdateAuthStatus()`
   - If password validation succeeds, runs post-authentication rules by calling `AppUtil.RunPostAuthRules()`
   - If the post-authentication rules return `block`, blocks the user login after updating OAAM with this information
   - Depending upon the validation result and/or the rules result, redirects the user to either **Success.aspx** or to **LoginPage.aspx** with appropriate error message

4. **Success Page**
   - Displays **Successfully logged in** message with a link for logout

5. **Logout Page**
   - Logs out the user session and redirects to login page
3.5.3.3 SampleWebAppAuthTracker

This application contains the following pages that demonstrate integration of Oracle Adaptive Access Manager Risk Engine and a virtual authentication device to the OAAM sample application listed prior. This application collects the password using authenticators offered by OAAM.

Authenticator functionality refers to the use of the OAAM Virtual Authentication Device used to collect credentials. By calling the OAAM .NET API to run the pre-authentication rule, a user might be blocked before he can see the OAAM virtual authentication device. By running the AuthentiPad rule, the OAAM Virtual Authentication Device will be selected/created for the user and rendered on the password page.

This application requires the integration of the OAAM .NET APIs found in the SDK package oaam_native_dot_net.zip. The content of the archive must be extracted to the root directory of the web application.

1. LoginPage.aspx
   - Collects the username using simple HTML form
   - Saves the login in the session
   - Redirects the user to LoginJumpPage.aspx to collect the flash fingerprint of the user device

2. LoginJumpPage.aspx
   - Loads the user from OAAM by calling AppUtil.InitUser() (AppUtil is included in the SDK package). If the user is not found, a new user record will be created
   - Returns HTML to load flash object bharosa_web/flash/bharosa.swf in the browser. The flash object calls CookieManager.aspx (included in the SDK package) with flash fingerprint details. CookieManager.aspx records the fingerprint in OAAM and in return sets a flash cookie on the user's device
   - After a brief wait (to allow time to get the flash cookie from OAAM), redirects the browser to LoginHandlerPage.aspx

3. LoginHandlerPage.aspx
   - Records the user login attempt with OAAM by calling AppUtil.InitTracker()
   - Redirects the user to PasswordPage.aspx to collect the password using OAAM authenticator.

   On Load:
   a. Sets the session authentication status to Pending in OAAM
   b. Runs pre-authentication rules by calling the AppUtil.RunPreAuthRules()
   c. If the pre-authentication rules return block, blocks the user login after updating OAAM with this information
   d. If the pre-authentication rules return allow, runs another set of rules to determine the authenticator to use for this user, by calling AppUtil.RunAuthentiPadRules()
   e. Creates appropriate authenticator by calling AppUtil.CreateAuthentiPad() and renders the authenticator into HTML by using the
AppUtil.getAuthentiPadHTML(). The authenticator HTML would fetch the authenticator image by calling GetImage.aspx (included in the SDK package)

e. Stores the authenticator object in the session for later use during image generation and password decode

On PostBack:

a. Decodes the password using the authenticator object stored in the session

b. Validates the login and password information

c. Updates OAAM with the password validation status (success/wrong user/wrong password/disabled user, and others) by calling AppUtil.UpdateAuthStatus()

d. If password validation succeeds, runs post-authentication rules by calling AppUtil.RunPostAuthRules()

e. If the post-authentication rules return block, blocks the user login after updating OAAM with this information

f. Depending upon the validation result and/or the rules result, redirects the user to either Success.aspx or to LoginPage.aspx with appropriate error message

5. Success Page

- Displays Successfully logged in message with a link for logout

6. Logout Page

- Logs out the user session and redirects to login page

3.5.3.4 SampleKBATracker

This application contains the following pages that demonstrate integration of OAAM authenticator, risk engine, and KBA and KBA (Knowledge Based Authentication) to the OAAM sample application listed prior. This application shows authentication mechanisms using password and KBA authenticators offered by OAAM. OAAM KBA enables the ability to let the user register challenge questions and challenge the user at some point. For example, based upon the result of post-authentication rules, the integrated web application could decide to challenge a user using registered question/answer pairs.

This application requires the integration of the OAAM .NET APIs found in the SDK package oam native dot net.zip. The content of the archive must be extracted to the root directory of the web application.

1. LoginPage.aspx

- Collects the username using simple HTML form

- Saves the login in the session

- Redirects the user to LoginJumpPage.aspx to collect the flash fingerprint of the user device

2. LoginJumpPage.aspx

- Loads the user from OAAM by calling AppUtil.InitUser() (AppUtil is included in the SDK package). If the user is not found, a new user record will be created

- Returns HTML to load flash object bharosa_web/flash/bharosa.swf in the browser. The flash object calls CookieManager.aspx (included in the SDK
package) with flash fingerprint details. CookieManager.aspx records the fingerprint in OAAM and in return sets a flash cookie on the user's device.

- After a brief wait (to allow time to get the flash cookie from OAAM), redirects the browser to LoginHandlerPage.aspx

3. LoginHandlerPage.aspx

- Records the user login attempt with OAAM by calling AppUtil.InitTracker()
- Redirects the user to PasswordPage.aspx to collect the password using OAAM authenticator


On Load:

a. Sets the session authentication status to Pending in OAAM
b. Runs pre-authentication rules by calling the AppUtil.RunPreAuthRules()
c. If the pre-authentication rules return block, blocks the user login after updating OAAM with this information
d. If the pre-authentication rules return allow, runs another set of rules to determine the authenticator to use for this user, by calling AppUtil.RunAuthentiPadRules()
e. Creates the appropriate authenticator by calling AppUtil.CreateAuthentiPad() and renders the authenticator into HTML by using the AppUtil.getAuthentiPadHTML(). The authenticator HTML would fetch the authenticator image by calling GetImage.aspx (included in the SDK package)
f. Stores the authenticator object in the session for later use during image generation and password decode

On PostBack:

a. Decodes the password using the authenticator object stored in the session
b. Validates the login and password information
c. Updates OAAM with the password validation status (success/wrong user/wrong password/disabled user, and others) by calling AppUtil.UpdateAuthStatus()
d. If the password validation fails, the user will be redirected to LoginPage.aspx with appropriate error message
e. If password validation succeeds, runs post-authentication rules by calling AppUtil.RunPostAuthRules()
f. The user will be taken through different flows depending on the action from post-authenticator rules result.

<table>
<thead>
<tr>
<th>Post-Authentication Action</th>
<th>Target URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Block</td>
<td>LoginPage.aspx</td>
</tr>
<tr>
<td>Allow</td>
<td>Success.aspx</td>
</tr>
<tr>
<td>ChallengeUser</td>
<td>ChallengeUser.aspx</td>
</tr>
<tr>
<td>RegisterQuestions</td>
<td>RegisterQuestionsPage.aspx</td>
</tr>
</tbody>
</table>
5. **PersonalizationPage.aspx**
   - Introduces the user to device personalization explaining the steps that would follow to create a Security Profile for the user.
   - If the post authentication rule returns `RegistrationOptional`, the user is allowed to skip the registration process by clicking the **Skip** button to proceed to the `Success.aspx` page directly.
   - If registration is not optional, the user must register by clicking **Continue** to proceed to the `RegisterImagePhrase.aspx` page.

6. **RegisterImagePhrase.aspx**
   - Allows the user to customize the randomly generated background image, caption and the type of security device used during authentication.
   - A new background image and caption is assigned by calling `AppUtil.AssignNewImageAndCaption()`.
   - The user selected security device is assigned by calling `AppUtil.SetAuthMode()`.

7. **RegisterQuestionsPage.aspx**
   - Displays sets of questions which the user can choose and register the correct answer for each.
   - The sets of questions are fetched by calling `proxy.getSignOnQuestions()`.

8. **ChallengeUser.aspx**
   - Challenges the user by displaying a Question Pad with one of the questions already registered by the user.
   - The answer is validated by calling `proxy.authenticateQuestion()` and the result is updated in OAAM by calling `AppUtil.UpdateAuthStatus()`.
   - If the answer is wrong, a call to `AppUtil.RunChallengeUserRules()` is made and based on the result of which, the user will either be allowed to reenter the answer or be redirected to the block page after updating the block status in OAAM.
   - The number of attempts that a user gets to answer a question correctly is set by the rule administrator for OAAM.
   - On successfully answering the question correctly, the user is forwarded to the `Success.aspx` page.

9. **Success Page**
   - Displays **Successfully logged in** message with a link for logout.

10. **Logout Page**
    - Logs out the user session and redirects to login page.
3.5.4 Setting Up the OAAM Environment

Source code for each application is placed in a directory of its own. Visual Studio Solution files for each of these applications can be found in the root directory. The four applications could either be run using Visual Studio 2005 or be deployed on Microsoft Internet Information Server (IIS) 6.0 on Windows Server 2003. You can use SampleWebApps to load and view all applications together using Visual Studio.

Instructions to set up the environment to successfully run the OAAM sample applications are provided in this section. After all the following have been applied, you should be able to run these OAAM sample applications and see how they integrate with OAAM 11g in different scenarios.

3.5.4.1 Modifying the web.config File

Ensure that SOAP URL to access OAAM server is set correctly in the web.config file of the application, according to your deployment configuration. An example is shown as follows:

```xml
<appSettings>
  <add key="BharosaSOAPURL" value="http://localhost:14300/oaam_server/services"/>
</appSettings>
```

3.5.4.2 Setting Properties for Images

For OAAM sample applications integration with OAAM 11g, set bharosa.image.dirlist in bharosa_app.properties to the path where oaam_images directory could be found. The default value is: ${oracle.oaam.home}/oaam_images. The oaam_images directory includes images that OAAM will use to generate a virtual authentication device.

The directory name could be changed but then the path should be modified accordingly. For example, if all the files obtained from the path above is stored in a directory named oaam_images and this directory is under the root directory of the web application, the path should be: ${Application_HOME}/oaam_images/

Make sure lookup.properties is created/contained in the /bharosa_properties/directory, which should list all the properties files that need to be read. It can be obtained from:

```
${ORACLE_HOME}/oaam/apps/oaam_native/overrides/conf/bharosa_properties
```

Find and comment out the bharosa.authentipad.image.url property.

3.5.4.3 Running the Application

For developers who have access to Microsoft Visual Studio 2005 to test the web applications, build the solution after making all the prior changes and debug it.

For deployment of these applications, follow these guidelines:

- The system should be Windows Server 2003
- The application server should be installed using Control Panel > Add or Remove Programs > Add/Remove Windows Components. Microsoft Internet Information Server (IIS) and ASP.NET should be enabled
- Create a new website using Internet Information Services (IIS) Manager by running inetmng in the command window
Ensure that the ASP.NET version is set to version 2.0 through the ASP.NET tab in the website's properties;

Ensure that ASP.NET version 2.0 is set to allowed in Internet Information Services (IIS) Manager. If there is no ASP.NET version 2.0 extension, add a new web service extension manually. Go to C:\WINDOWS\Microsoft.NET\Framework, there should be a directory named v2.0.50727 or similar if ASP.NET version 2.0 is installed. Add v2.0.50727/aspnet_isapi.dll as a new web service extension;

In IIS Manager > Local Computer > Application Pools, open Properties > Identity, select Local System on the right of the Predefined option if there is a problem accessing C:\WINDOWS\Microsoft.NET\Framework\v2.0.50727\Temporary ASP.NET Files when opening web application pages.

3.5.5 Example: Enable Transaction Logging and Rule Processing

The following pages demonstrate how to enable transaction logging and rule processing in OAAM Admin using the ASP.NET sample applications.

**Prerequisites:**

- Transaction definitions in Sample_TransactionDefs.zip need to be available in Oracle Admin. Import the transaction definitions using OAAM Admin.
- Transaction policies defined in models.zip should be available in OAAM Admin
- Following properties must exist in bharosa_app.properties at the OAAM Admin and the .NET client side:

**Enumeration for Transaction Status**

```plaintext
tracker.transaction.status.enum=Enum for transaction status
tracker.transaction.status.enum.success=0
tracker.transaction.status.enum.success.name=Success
tracker.transaction.status.enum.success.description=Success
tracker.transaction.status.enum.block=1
tracker.transaction.status.enum.block.name=Block
tracker.transaction.status.enum.block.description=Block
tracker.transaction.status.enum.reject=2
tracker.transaction.status.enum.reject.name=Reject
tracker.transaction.status.enum.reject.description=Reject
tracker.transaction.status.enum.pending=3
tracker.transaction.status.enum.pending.name=Pending
tracker.transaction.status.enum.pending.description=Pending
```

**Enumeration for Checkpoints**

```plaintext
profile.type.enum.pretransaction=70
profile.type.enum.pretransaction.name=PreTransaction
profile.type.enum.pretransaction.description=Pre Transaction
profile.type.enum.pretransaction.ruleTypes=user,device,location,in_session
profile.type.enum.pretransaction.listTypes=vtusers
profile.type.enum.pretransaction.finalactionrule=process_results.rule
profile.type.enum.pretransaction.isPreAuth=false

profile.type.enum.posttransaction=80
profile.type.enum.posttransaction.name=PostTransaction
profile.type.enum.posttransaction.description=Post Transaction
profile.type.enum.posttransaction.ruleTypes=user,device,location,in_session
profile.type.enum.posttransaction.listTypes=vtusers
```
profile.type.enum.posttransaction.finalactionrule=process_results.rule
profile.type.enum.posttransaction.isPreAuth=false

Admin Options for the Transaction Page

- Dynamically generates the transaction type selection menu based on transaction enums defined in property file bharosa_common.properties.
- On selecting transaction type, dynamically renders the transaction fields based on field definitions defined in properties files.
- Either creates a transaction by calling `AppUtil.createTransaction()` or updates the transaction by calling `AppUtil.updateTransaction()` depending on the current form being submitted.

Runs pre and post transaction rules by calling `AppUtil.RunPreTransactionRules()` or `AppUtil.RunPostTransactionRules()`. Depending upon the result, the browser is redirected to the next appropriate page.

3.5.6 About the OAAM .NET API

For more information on the APIs listed in this section, see *Java API Reference for Oracle Adaptive Access Manager*.

<table>
<thead>
<tr>
<th>API</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>handleTrackerRequest()</td>
<td><code>handleTrackerRequest()</code> creates the signatures required to fingerprint the device. This method takes the requestTime as input.</td>
</tr>
<tr>
<td>handleTransactionLog()</td>
<td><code>handleTransactionLog()</code> creates the signatures required to fingerprint the device.</td>
</tr>
<tr>
<td>createTransactions()</td>
<td><code>createTransactions()</code> creates an OAAM Transactions in bulk Return response object for each create request.</td>
</tr>
<tr>
<td>updateTransactions()</td>
<td><code>updateTransactions()</code> updates Transactions in bulk. If there are errors in any update, it will proceed with the next transaction and return a response for each request.</td>
</tr>
<tr>
<td>updateLog()</td>
<td><code>updateLog()</code> updates the user node log, and if required, it creates the CookieSet also.</td>
</tr>
<tr>
<td>updateTransactionStatus()</td>
<td><code>updateTransactionStatus()</code> updates the transaction’s status.</td>
</tr>
<tr>
<td>updateAuthStatus()</td>
<td><code>updateAuthStatus()</code> updates the authentication status for the request. All parameters must have valid values for this function to work correctly.</td>
</tr>
</tbody>
</table>

Table 3–3 describes the .NET APIs available in OAAM.

Note: The `generateOTP()` API has been deprecated in the OAAM JAVA and SOAP APIs. Please use the `getOTPCode()` API instead when writing your production code. For details on how to use the `getOTPCode()` API, see *Java API Reference for Oracle Adaptive Access Manager*. 

---

**Table 3–3**  OAAM .NET API

<table>
<thead>
<tr>
<th>API</th>
<th>Description</th>
</tr>
</thead>
</table>
### Table 3–3  (Cont.)  OAAM .NET API

<table>
<thead>
<tr>
<th>API</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>markDeviceSafe()</td>
<td>markDeviceSafe(): marks the device as safe.</td>
</tr>
<tr>
<td>getUser()</td>
<td>getUser() returns the user details without the password and PIN for the customer and group. If the user is not valid, then all the values in the object is null. If there are any unexpected errors, Null is returned.</td>
</tr>
<tr>
<td>getUserByLoginId()</td>
<td>getUserByLoginId() returns the user details without the password and PIN for the customer and group. If the user is not valid, then all the values in the object is null. If any unexpected errors occur, Null is returned.</td>
</tr>
<tr>
<td>createUser()</td>
<td>createUser() creates a user in the authentication database. It returns null if user is null.</td>
</tr>
<tr>
<td>setUser()</td>
<td>setUser() updates the user in the authentication database. It returns null if the user is null or the customerId attribute in user is invalid.</td>
</tr>
<tr>
<td>setPin()</td>
<td>setPin() sets a new PIN for the user. It returns whether the operation was Success or Failure.</td>
</tr>
<tr>
<td>setPassword()</td>
<td>setPassword() sets a new password for the user. It returns whether the operation was Success or Failure.</td>
</tr>
<tr>
<td>setCaption()</td>
<td>setCaption() sets a new caption for the user. If the caption is null, a caption with the default locale is set.</td>
</tr>
<tr>
<td>setImageAndCaption()</td>
<td>setImageAndCaption() sets the image and caption for the user. If the caption is null, a caption with the default locale and default text is set.</td>
</tr>
<tr>
<td>setUserAuthMode()</td>
<td>setUserAuthMode() sets an authentication mode for the user. The Authentication mode can be full keypad, and so on.</td>
</tr>
<tr>
<td>setGroupUserAuthMode()</td>
<td>setGroupUserAuthMode() uses batch updates to set authentication mode. A failure is not guaranteed to leave the system in the old authentication mode since failure may occur in a later batch after initial batches are saved.</td>
</tr>
<tr>
<td>getImage()</td>
<td>getImage() gets the image path for the user.</td>
</tr>
<tr>
<td>getCaption()</td>
<td>getCaption() gets the caption for the user.</td>
</tr>
<tr>
<td>getImageAndCaption()</td>
<td>getImageAndCaption() gets the image path and caption for the user.</td>
</tr>
<tr>
<td>getLocalizedCaption()</td>
<td>getLocalizedCaption() gets the localized caption for the user.</td>
</tr>
<tr>
<td>getUserAuthMode()</td>
<td>getUserAuthMode() gets the authentication mode for the user.</td>
</tr>
<tr>
<td>getUserStatus()</td>
<td>getUserStatus() gets the status for the user.</td>
</tr>
<tr>
<td>getSignOnQuestions()</td>
<td>getSignOnQuestions() gets all the secret questions available for the user. It returns the 2-D array object containing the questions to ask. First dimension denotes the number of (configurable) question pick sets to display to the user and the second dimension denotes the number of questions in each pick set.</td>
</tr>
<tr>
<td>getAllMappedSignOnQuestions()</td>
<td>getAllMappedSignOnQuestions() gets user questions</td>
</tr>
<tr>
<td>setUser()</td>
<td>setUser() updates the user in the authentication database and returns null if user is null or the customerId attribute for the user is invalid.</td>
</tr>
<tr>
<td>addQuestions()</td>
<td>addQuestions() add questions to the customer. It expects the number of questions to be exactly equal to the required number of questions. Calling this method will delete any previously existing questions. Success indicates adding all questions; failure means none of the questions are added.</td>
</tr>
<tr>
<td>deleteQuestion()</td>
<td>deleteQuestion() deletes the question for the specified user.</td>
</tr>
</tbody>
</table>
Table 3–3 (Cont.) OAAM .NET API

<table>
<thead>
<tr>
<th>API</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>getSecretQuestion()</td>
<td>getSecretQuestion() gets a secret question for the user. It returns the object containing the question to ask.</td>
</tr>
<tr>
<td>moveToNextSecretQuestion()</td>
<td>moveToNextSecretQuestion() moves the current secret question for the user to the next question. It returns the object containing the question to ask and null in case of errors.</td>
</tr>
<tr>
<td>authenticateQuestion()</td>
<td>authenticateQuestion() authenticates the question/answer. It returns the description result of the authentication attempt.</td>
</tr>
<tr>
<td>authenticateQuestionForCSR()</td>
<td>authenticateQuestionForCSR() is the method to authenticate question/answer for customer care. It returns the description result of the authentication attempt.</td>
</tr>
<tr>
<td>processRules()</td>
<td>processRules() runs the rules and returns rules result. The attribute 'response' in VCryptRulesResult returns a Success. VCryptResponse with no session is set by default. The attribute alertIdList is null if the rules triggered have no corresponding alerts. The transactionLogId attribute is set if the property vcrypt.tracker.rule.process.autoTransactionLog.disable is set to false.</td>
</tr>
<tr>
<td>createList()</td>
<td>createList() creates a new list of the given list type.</td>
</tr>
<tr>
<td>updateList()</td>
<td>updateList() updates the given list with new elements. The list name must be an existing one. Duplicate and invalid elements in elementsToAdd are ignored. Non-existing and invalid elements in elementsToRemove are ignored. Update of alert group list is not supported.</td>
</tr>
<tr>
<td>getLists()</td>
<td>getLists() gets a list of groups when given a group type.</td>
</tr>
<tr>
<td>isElementInList()</td>
<td>isElementInList() checks whether the element given is in the list. Checks of elements in an alert group list are not supported.</td>
</tr>
<tr>
<td>getFinalAuthStatus()</td>
<td>getFinalAuthStatus() returns the final authentication status of a user given the user ID of the user. This method can only go back up to 30 days.</td>
</tr>
<tr>
<td>setTemporaryAllow()</td>
<td>setTemporaryAllow() sets a temporary allow for the user.</td>
</tr>
<tr>
<td>getActionCount()</td>
<td>getActionCount() gets the action count for the given actionEnumId. Consult your configuration for available action enums. The property [rule.action.enum.&lt;actionName&gt;.incrementCacheCounter] is to be set to true to increment the counter for the action corresponding to &lt;actionName&gt;. If it is not set or set to false, the method returns successfully, the value which is present in the cache, but this value may not reflect the exact action count.</td>
</tr>
<tr>
<td>CancelAllTemporaryAllows()</td>
<td>CancelAllTemporaryAllows() cancels all the unused temporary allows for the user.</td>
</tr>
<tr>
<td>getRulesData()</td>
<td>getRulesData() returns all the rules executed for the given session Id, and provides basic information of what rules were triggered. It does not provide complete hierarchy information. Rules execution data is persisted asynchronously and may not be available immediately.</td>
</tr>
<tr>
<td>getRulesDataForLastSession()</td>
<td>getRulesDataForLastSession() returns all the rules executed for the given customerId for the past session and provides basic information about what rules were triggered. It does not provide complete hierarchy information. Rules execution data is persisted asynchronously and may not be available immediately.</td>
</tr>
<tr>
<td>resetUser()</td>
<td>resetUser() resets all profiles set for the user. This includes registration, questions, images and phrases selected or assigned to the user.</td>
</tr>
</tbody>
</table>
**Table 3–3 (Cont.) OAAM .NET API**

<table>
<thead>
<tr>
<th>API</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>processPatternAnalysis()</td>
<td>processPatternAnalysis() triggers the pattern data processing for autolearning. This method does not perform any other activity other than autolearning pattern analysis.</td>
</tr>
<tr>
<td>getList()</td>
<td>getList() gets a list of groups given a group type</td>
</tr>
<tr>
<td>ClearSafeDeviceList()</td>
<td>ClearSafeDeviceList() clears the safe device list of the user associated with this request</td>
</tr>
<tr>
<td>resetChallengeFailureCounters()</td>
<td>resetChallengeFailureCounters() resets challenge failure counters.</td>
</tr>
<tr>
<td>generateOTP()</td>
<td>The generateOTP() API has been deprecated in the OAAM JAVA and SOAP APIs. Please use the getOTPCode() API instead when writing your production code. For details on how to use the getOTPCode() API, see Java API Reference for Oracle Adaptive Access Manager.</td>
</tr>
<tr>
<td>getOTPCodes()</td>
<td>getOTPCodes() can be called ‘n’ number of times to get the OTP code for the given request identifier. If there is no OTP code that exists for the given request identifier, then a new OTP code will be generated. If the OTP code exists for the given request identifier and overwriteIfexists is true then the new OTP code will be generated. If the OTP code exists and the OTP code is not expired, then the same OTP code will be returned by renewing the expiry, otherwise the new OTP code will be returned. The OTP code can be retrieved from the VCryptObjectResponse object as the following property String otpCode = (String) vcryptResponseObj.getObject();</td>
</tr>
<tr>
<td>validateOTPCodes()</td>
<td>validateOTPCodes() validates the OTP code for the given request identifier and challenge type. This method can be called ‘n’ number of times to validate the OTP code for a given request identifier. If the OTP code exists and has not expired and the given OTP code matches the existing OTP code, then it returns a response with OTP_CODE_MATCHED value. If the OTP code exists and has not expired and the given OTP Code does not match the existing OTP code, then it returns a response with OTP_CODE_REJECTED value. If the OTP code exists and expired then it returns a response with the OTP_CODE_EXPIRED value. If the OTP code does not exists, then it returns a response with OTP_CODE_DOESNOT_EXISTS. The OTP validation result can be retrieved from the VCryptObjectResponse object as follows: TrackerAPIUtil.OTPValidationResult otpCode = (TrackerAPIUtil.OTPValidationResult) vcryptResponseObj.getObject();</td>
</tr>
<tr>
<td>resetChallengeCounter()</td>
<td>resets the challenge counter.</td>
</tr>
<tr>
<td>incrementChallengeCounter()</td>
<td>increments the challenge counter.</td>
</tr>
<tr>
<td>createOrUpdateEntities()</td>
<td>creates or updates entities.</td>
</tr>
<tr>
<td>AddClientCertificate()</td>
<td>Reads &quot;BharosaSOAPClientCertFilePath&quot; and &quot;BharosaSOAPClientCertFilePassword&quot; properties if set in web.config and gets the X.509 certificate and adds it to the SOAP clients. Supports X.509 SSL certificate configuration when using SOAP to call the OAAM server.</td>
</tr>
<tr>
<td>API</td>
<td>Description</td>
</tr>
<tr>
<td>------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>AddClientCertificate(X509Certificate clientCert)</td>
<td>Adds the given X.509 certificate to the SOAP client. Supports X.509 SSL certificate configuration when using SOAP to call the OAAM server.</td>
</tr>
<tr>
<td>AddClientCertificate(string certFilePath, string password)</td>
<td>Gets the certificate in the given file path using the given password and then adds the certificate to the SOAP client. Supports x.509 SSL certificate configuration when using SOAP to call the OAAM server.</td>
</tr>
<tr>
<td>RemoveClientCertificate(X509 Certificate clientCert)</td>
<td>Removes the given certificate from the SOAP client if it is under the .NET framework. Supports x.509 SSL certificate configuration when using SOAP to call the OAAM server.</td>
</tr>
</tbody>
</table>
You can integrate Java applications with Oracle Adaptive Access Manager Server using the Oracle Adaptive Access Manager Server Java API. This integration is supported for applications written in Java 1.4 or higher.

This chapter contains the following sections:

- About the Oracle Adaptive Access Manager Shared Library
- Natively Integrating OAAM Web Application
- Performing OAAM Java In-Proc Integration
- Performing OAAM SOAP Integration
- About VCryptResponse
- About the Oracle Adaptive Access Manager APIs

The most recent OAAM Sample Application that illustrates Java API integration can be downloaded from My Oracle Support.

4.1 About the Oracle Adaptive Access Manager Shared Library

The Oracle Adaptive Access Manager Shared Library is the Java SDK for integrating with Oracle Adaptive Access Manager. This has to be deployed and targeted into an Oracle WebLogic Server instance where the integrated application is deployed. Make sure the Oracle WebLogic Server instance is part of the same WebLogic Server domain where OAAM is deployed.

4.1.1 Using Oracle Adaptive Access Manager Shared Library in Web Applications

Deploy the OAAM Web Applications Shared library IAM_HOME/oaam/oaam_libs/war/oaam_native_lib.war as a library.

To use the Oracle Adaptive Access Manager Shared Library in Web applications, you must refer to the shared library by adding the following entry to your WebLogic deployment descriptor file, weblogic.xml:

```
<library-ref>
  <library-name>oracle.oaam.libs</library-name>
</library-ref>
```

4.1.2 Using Oracle Adaptive Access Manager Shared Library in Enterprise Applications

Deploy the OAAM Enterprise Applications Shared library IAM_HOME/oaam/oaam_libs/ear/oaam_native_lib.ear as a library.
To use the Oracle Adaptive Access Manager Shared Library in Enterprise applications, you must refer to the shared library by adding the following entry to your WebLogic deployment descriptor file, weblogic-application.xml:

```xml
<library-ref>
  <library-name>oracle.oaam.libs</library-name>
</library-ref>
```

### 4.2 Natively Integrating OAAM Web Application

The high-level steps of the integration process are as follows:

1. Create a WebLogic Web application (WAR) or enterprise application (ear).
2. Add reference to the OAAM SDK Shared Library (oracle.oaam.libs) to the WebLogic deployment descriptor.
3. Implement the application that calls the OAAM APIs.
4. Add the application JAR files and other files.
5. Package the application, deploy it and test it.

### 4.3 Performing OAAM Java In-Proc Integration

This section contains instructions to integrate OAAM using the In-Proc method.

1. Make sure you have set the reference to OAAM shared library "oracle.oaam.libs".

   To use the Oracle Adaptive Access Manager Shared Library in Web applications, you must refer to the shared library by adding the following entry to your WebLogic deployment descriptor file, weblogic.xml:

   ```xml
   <library-ref>
     <library-name>oracle.oaam.libs</library-name>
   </library-ref>
   ```

   To use the Oracle Adaptive Access Manager Shared Library in Enterprise applications, you must refer to the shared library by adding the following entry to your WebLogic deployment descriptor file, weblogic-application.xml:

   ```xml
   <library-ref>
     <library-name>oracle.oaam.libs</library-name>
   </library-ref>
   ```

2. To override any Oracle Adaptive Access Manager properties or extend Oracle Adaptive Access Manager enumerations, add those properties and enumerations to `oaam_custom.properties` and place that file in the WEB-INF\classes directory of the native web application.

3. Set up OAAM Data Source with the JNDI name as `jdbc/OAAM_SERVER_DB_DS` and point it to the OAAM database.

### 4.4 Performing OAAM SOAP Integration

This section contains instructions to integrate OAAM using the SOAP method. In the SOAP service wrapper API integration, the application communicates with Oracle Adaptive Access Manager using Web services.
Out-of-the-box, OAAM publishes Web services at the URL: `/oaam_server/services`. Starting with OAAM 11g Release 2 (11.1.2.0.0), the default mechanism to secure OAAM Web Services is by using Oracle Web Services Manager (OWSM) policies. Configuration of OWSM policies for authentication (HTTP Basic authentication with username and password request) and authorization (user’s membership in configured group of users) is covered in this section. Authentication checks whether the passed user credentials are correct and authorization checks whether user is allowed to access the requested resource based on the user’s membership in a group, for example, the user/group in the WebLogic embedded user store. Oracle Web Services Manager (OWSM) policies manage SOAP authentication and authorization through Oracle Enterprise Manager Fusion Middleware Control.

An overview of tasks you need to perform to secure OAAM Web Services is provided below.

**Table 4-1  Securing OAAM Web Access**

<table>
<thead>
<tr>
<th>No.</th>
<th>Task</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Enable web services authentication.</td>
<td>OAAM Web Services can be protected by Oracle Web Services Manager (OWSM) using the policy <code>oracle/wss_http_token_service_policy</code>. The <code>wss_http_token_service_policy</code> policy enforces authentication and uses the credentials in the HTTP header to authenticate users. SOAP requests would be authenticated (HTTP Basic authentication) against the configured realm (users in WebLogic embedded user store). For information, see Section 4.4.1, &quot;Enabling Web Services Authentication.&quot;</td>
</tr>
</tbody>
</table>
| 2   | Create a user with valid username and password and associate the user to a group that will be configured to be able to access OAAM web services. | SOAP authentication is implemented using a user name and password. Web Services/SOAP clients need to send the user name and password for successful communication with OAAM web services.

The user name and password must be associated with a user that is accessible to the application server. In order for that user to have permissions to perform operations on web services, the user must be in a group that is associated with an authorization policy.

For information, see Section 4.4.2, "Creating User and Group."
Performing OAAM SOAP Integration

4.4.1 Enabling Web Services Authentication

OAAM Web Services can be protected by Oracle Web Services Manager (OWSM) using the policy `oracle/wss_http_token_service_policy`. The `wss_http_token_service_policy` policy enforces authentication and uses the credentials in the HTTP header to authenticate users. SOAP requests would be authenticated (HTTP Basic authentication) against the configured realm (users in WebLogic embedded user store).

To set up the Oracle Web Services Manager (OWSM) Policy to set HTTP Basic Authentication on `/oaam_server/services` follow these steps:


2. Under `weblogic_domain`, select the domain and select `oaam_server_server1` and right-click and select the `Web Services` option.

3. Click `Attach Policies`.

4. Select all the rows corresponding to OAAM Web Services and click the `Next` button.

5. To enable SOAP Authentication:
   a. Select the row `oracle/wss_http_token_service_policy`.

For information, see Section 4.4.3, "Configuring Web Services Authorization."

For information, see Section 4.4.4, "Setting Up Client Side Keystore to Secure the SOAP User Password."

For information, see Section 4.4.5, "Setting SOAP Related Properties in `oaam_custom.properties` for SOAP Integration."
6. To disable SOAP Authentication:
   a. Select the rows `oracle/no_authentication_service_policy` and `oracle/no_authorization_service_policy`.
   b. Click the Next button.

   If you disable the SOAP Web Service authentication on the server (which is by default enabled), the client can use the Web service without having been authenticated.

7. Click the Attach button in the next page.

8. Restart OAAM Server if required.

### 4.4.2 Creating User and Group

By performing the authentication configuration in this section, OAAM Web Services can be accessed by any valid username/password present in a configured realm, for example, all the user credentials which can pass authentication, can access OAAM Web Services.

SOAP authentication is implemented using a user name and password. This user name and password must be associated with a user that is accessible to the application server. In order for that user to have permissions to perform operations on the web services, the user should be added to a group that can access the OAAM web services.

This section provides instructions to:

- Create a group. Later you will associate the group with the authorization policy. This document will use OAAM_WebServices_Group as an example of a group that will have access to URL: /oaam_server/services.
- Create a user that you will add to the OAAM_WebServices_Group.

In a WebLogic deployment, this SOAP user can be stored and managed within the WebLogic security realm.

OAAM clients are configured to use this user name and password when invoking web services through the following `oaam_custom.properties` properties:

- `vcrypt.soap.auth.keystorePassword` - Base64 encoded Password used to open the system_soap.keystore
- `vcrypt.soap.auth.aliasPassword` - Base64 encoded Password used to retrieve the key stored in the keystore
- `vcrypt.soap.auth.username` - Username of the SOAP user
- `vcrypt.soap.auth.keystoreFile` - Filename of the keystore (should be system_soap.keystore)

To create the user and group, proceed as follows:

1. Using the WebLogic console, create a group in configured realm. This group will contain users who will be allowed access to OAAM web services once the group is associated with the authorization policy. In the example, the OAAM_WebServices_Group group is created.
2. Create a user, `oaamsoap1`, by providing details to identify the user and a username and password for the user.
3. Associate the user, oaamsoap1, with the group, OAAM_WebServices_Group, by configuring the group membership for the oaamsoap1.
4.4.3 Configuring Web Services Authorization

Using the Oracle Web Services Manager (OWSM) policy `oracle/binding_authorization_permitall_policy`, authorization can be configured for OAAM Web Services. The `binding_authorization_permitall_policy` policy provides simple permission-based authorization for the request based on the authenticated user at the SOAP binding level. This policy ensures that the user has permission to perform an operation. This policy should follow an authentication policy where the user is established and can be attached to Web Service Endpoints.

1. Associate the `OAAM_WebServices_Group` group with the authorization policy.
   
   a. Log in to Oracle Enterprise Manager Fusion Middleware Control using the URL
      
      `http://weblogic-admin-hostname:port/em`
   
   b. Expand the WebLogic Domain.
   
   c. Right-click the domain hosting OAAM Server, Web Services, and Policies.
   
   d. Select `oracle/binding_authorization_permitall_policy`.
   
   e. Click Edit, and then the Settings tab.
   
   f. Select Selected Roles from Authorization Setting.
   
   g. Click Add (plus sign) and move the `OAAM_WebServices_Group` group to Roles Selected To Add list, and then click OK. The group was created in Section 4.4.2, "Creating User and Group."
h. Click **Save** to save the policy.

2. To make sure that above policy configuration is working as expected, set property `active.protocol` to `remote`. The value for the property can be checked by navigating to domain hosting OAAM Server, right clicking **Web Services**, **Platform Policy Configuration**, and **Policy Accessor Properties**.
3. Attach the authorization policy to the Web Service Endpoints.

Note: To get list of Web Service Endpoints exposed by OAAM Server on Enterprise Manager, go to Fusion Middleware Control, Identity and Access. Expand OAAM, then oaam_server, and right-click Web Services.

a. Log in to Oracle Enterprise Manager Fusion Middleware Control using the URL:
   
   http://weblogic-admin-hostname:port/em

b. Under weblogic_domain, select the domain and select oaam_server_server1 and right-click and select the Web Services option.

c. Click Attach Policies.

d. Select all the rows corresponding to OAAM Web Services and click the Next button.

e. Select the row oracle/binding_authorization_permitall_policy.

f. Click the Next button.

g. Click the Attach button in the next page.

h. Restart OAAM Server if required.

4.4.4 Setting Up Client Side Keystore to Secure the SOAP User Password

Web Services/SOAP clients need to send the user name and password for successful communication with OAAM web services.

The password needs to be stored in a KeyStore for security.

To set up security for Native Client web services:

1. In the $ORACLE_HOME/oaam/cli directory, create a file, for example, soap_key.file, and enter the HTTP authentication user password in it. (The password from the user that was added to the OAAM Web Services Group role/group).

2. Copy sample.config_3des_input.properties to soap_3des_input.properties.

   cp sample.config_3des_input.properties soap_3des_input.properties

3. Update soap_3des_input.properties with the keystore password, the alias password, and password file.

   #This is the password for opening the keystore.
   keystorepasswd=

   #This is the password reading alias (key) in the keystore. For example, #Welcome1
   keystorealiaspasswd=

   #File containing from key. Please note, keys in AES could be binary.
   #Also note algorithms like 3DES require minimum 24 characters in the key
   #keyFile=soap_key.file
   keyFile=

   keystorefilename=system_soap.keystore
   keystorealias=vcrypt.soap.call_passwd

4. Set ORACLE_MW_HOME and JAVA_HOME and source setCliEnv.sh.

5. Generate the keystore.
Performing OAAM SOAP Integration

- For Unix/Linux, run
  
  ```bash
  $JAVA_EXE -Djava.security.policy=conf/jmx.policy -classpath
  $CLSPATH com.bharosa.vcrypt.common.util.KeyStoreUtil
  updateOrCreateKeyStore readFromFile=soap_3des_input.properties
  ```

- For Windows, run
  
  ```cmd
  genkeystore.cmd soap_3des_input.properties
  ```

If the KeyStore command was successful, you will see output similar to the following:

```bash
updateOrCreateKeyStore done!
Keystore file:system_soap.keystore,algorithm=DESede
KeyStore Password=ZG92ZTEyMzQ=
Alias Password=ZG92ZTEyMw==
```

6. Write down the Keystore password and Alias Password printed on the screen. You will need to add these to `oaam_custom.properties`.

7. Add the following properties with the encoded passwords (from step 5) and the authentication user name to `oaam_custom.properties`.

   OAAM clients are configured to use this user name and password when invoking web services through the following `oaam_custom.properties` properties:

   - `vcrypt.soap.auth.keystorePassword` - Base64 encoded keystore password used to open the system_soap.keystore (Java_keystore_password)
   - `vcrypt.soap.auth.aliasPassword` - Base64 encoded password to the alias used to retrieve the key stored in the keystore (Keystore_alias_password)
   - `vcrypt.soap.auth.username` - Username of the SOAP user configured for accessing the SOAP services (SOAP_User_name)
   - `vcrypt.soap.auth.keystoreFile` - Filename of the keystore (should be system_soap.keystore)

8. Save the `system_soap.keystore` file in your source code control system. Ensure you take adequate security precaution while handling this file. The file contains critical password information. Ensure that only authorized personnel have read access to this file. If you lose it, Oracle Adaptive Access Manager will not be able to recover data that is encrypted.

9. Copy your `system_soap.keystore` to `application/WEB-INF/classes` (classpath of the native client deployment).

10. Delete both the `soap_key.file` and `soap_3des_input.properties` files.

### 4.4.5 Setting SOAP Related Properties in `oaam_custom.properties` for SOAP Integration

Set the following properties in `oaam_custom.properties` of the native application:

#### Specify SOAP Class

Set the following property so that the OAAM SOAP client uses a WebLogic based SOAP implementation:

```properties
vcrypt.common.util.vcryptsoap.impl.classname=com.bharosa.vcrypt.common.impl.VCryptSOAPGenericImpl
```
Performing OAAM SOAP Integration

For usage of a different SOAP implementation (for example, AXIS), a customized implementation of VCryptSOAP (like VCryptSOAPGenericImpl) is required to be prepared and configured.

**Specify SOAP Server Side URL**
Set the vcrypt.tracker.soap.url property:

vcrypt.tracker.soap.url=http://host-name:port/oaam_server/services

The vcrypt.tracker.soap.url setting specifies the location of the web services with which the application will communicate.

For example,

vcrypt.tracker.soap.url=http://localhost:14300/oaam_server/services/

**Specify SOAP Call Timeout**
Set the vcrypt.soap.call.timeout property in milliseconds.

For example:

vcrypt.soap.call.timeout=10000

**Other Properties**
vcrypt.tracker.impl.classname=com.bharosa.vcrypt.tracker.impl.VCryptTrackerSOAPImpl
vcrypt.user.image.dirlist.property.name=bharosa.image.dirlist
bharosa.config.impl.classname=com.bharosa.common.util.BharosaConfigPropsImpl
bharosa.config.load.impl.classname=com.bharosa.common.util.BharosaConfigLoadPropsImpl
vcrypt.tracker.soap.useSOAPServer=true
vcrypt.soap.disable=false

# Environment specific values need to be replaced below this line
bharosa.image.dirlist=absolute_folder_path_where_oaam_images_are_available
Default value is: ${oracle.oaam.home}/oaam_images.

# If SOAP Authentication is enabled, then the following have to be set
# otherwise just set the property vcrypt.soap.auth=false
vcrypt.soap.auth=true

### Disabling SOAP Service Authentication on the Server

You can enable or disable authentication using Oracle Web Services Manager (OWSM) policies through Oracle Enterprise Manager Fusion Middleware Control.

If you disable the SOAP Web Service authentication on the server (which is by default enabled), the client can use the web service without having been authenticated.

1. Log in to Oracle Enterprise Manager Fusion Middleware Control of the Identity Management domain using the URL http://<host-name>:7001/em and WebLogic Admin user name and password.
2. Locate **oaam_server_server1** in the left hand side menu by expanding **WebLogic Domain** and the OAAM domain under it.
3. Right click the **oaam_server_server1** and select the **Web Services** menu option.
4. Click the **Oracle Infrastructure Web Services** tab.
5. Click the Attach Policies link in the top-right area of the page.
6. Select all the rows related to the OAAM Web services in the next page and click the Next button.
7. Select the rows oracle/no_authentication_service_policy and oracle/no_authorization_service_policy and click the Next button.
8. Click the Attach button in the next page.
9. Restart OAAM Server if required.

4.4.7 Setting Up the Base Environment in OAAM Native SOAP Integration
The required JAR files for setting up the base environment in OAAM native SOAP integration are listed in this section. The following JAR files must be set in the JAVA classpath:
- jps-api.jar
- jps-common.jar
- jps-internal.jar

4.5 About VCryptResponse
VCryptResponse contains information about the status of the processing. It contains useful information if the status of the processing was "Success" (isSuccess). If there were an error, it also contains error codes. It can also contain other payload information in the form of extended data maps. You can use these features of VCryptResponse depending on your requirements for integration.

4.6 About the Oracle Adaptive Access Manager APIs
Oracle Adaptive Access Manager provides APIs to:
- Collect and track information from the client application
- Capture user login information, user login status, and various attributes of the user session to determine device and location information
- Collect transaction details

For descriptions of all authentication scenarios and typical flows, see Chapter 2, "Natively Integrating Oracle Adaptive Access Manager."

Note: isElementInList(), getListElements() and updateList() APIs do not support update/actions on the "alert group" lists.

4.6.1 addQuestion
addQuestion adds a new question for the specified user.

public boolean addQuestion(java.lang.String loginId, java.lang.String questionText, java.lang.String answerText)
About the Oracle Adaptive Access Manager APIs

Table 4–2  addQuestion

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The ID used by the user to login in</td>
</tr>
<tr>
<td>questionText</td>
<td>New question to be added. Overrides if the same question is already set for this user. Returns whether the operation was success or failure</td>
</tr>
<tr>
<td>answerText</td>
<td>Answer for the question</td>
</tr>
</tbody>
</table>

4.6.2 authenticatePassword

authenticatePassword authenticates the password.

public VCryptAuthResult authenticatePassword(java.lang.String loginId, java.lang.String password, int authSessionType, int clientType, java.lang.String clientVersion, java.lang.String ipAddress, int fingerPrintType, java.lang.String fingerPrint)

Returns VCryptAuthResult object

Table 4–3  authenticatePassword

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The ID used by the user to login in</td>
</tr>
<tr>
<td>password</td>
<td>New password to set</td>
</tr>
<tr>
<td>clientType</td>
<td>An enumeration value indicating the client type used for authentication</td>
</tr>
<tr>
<td>clientVersion</td>
<td>The version of the client; optional</td>
</tr>
<tr>
<td>authSessionType</td>
<td>Reason for authentication</td>
</tr>
<tr>
<td>ipAddress</td>
<td>IP address of the user device</td>
</tr>
<tr>
<td>fingerPrintType</td>
<td>Type of fingerprinting</td>
</tr>
<tr>
<td>fingerPrint</td>
<td>Fingerprint</td>
</tr>
</tbody>
</table>

4.6.3 authenticateQuestion

authenticateQuestion authenticates question or answer.

public VCryptAuthResult authenticateQuestion(java.lang.String loginId, java.lang.Long authSessionId, java.lang.String answer, java.lang.String ipAddress, int fingerPrintType, java.lang.String fingerPrint)

Returns VCryptAuthResult describing result of authentication attempt.

Table 4–4  authenticateQuestion

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The ID used by the user to authenticate answer</td>
</tr>
<tr>
<td>authSessionId</td>
<td>ID of the authentication session</td>
</tr>
<tr>
<td>answer</td>
<td>The answer given by the user</td>
</tr>
<tr>
<td>ipAddress</td>
<td>IP address of the user device</td>
</tr>
<tr>
<td>fingerPrintType</td>
<td>Type of fingerprinting</td>
</tr>
<tr>
<td>fingerPrint</td>
<td>Fingerprint</td>
</tr>
</tbody>
</table>
4.6.4 `cancelAllTemporaryAllows`

cancelAllTemporaryAllows cancels all temporary allows that have been set for a customer ID.

```java
public VCryptResponse cancelAllTemporaryAllows(String customerId);
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>customerId</td>
<td>The customer ID</td>
</tr>
</tbody>
</table>

**Table 4–5  cancelAllTemporaryAllows Parameters**

4.6.5 `clearSafeDeviceList`

clearSafeDeviceList clears the user safe device list of the user associated with a request.

```java
public VCryptBooleanResponse clearSafeDeviceList(String requestId);
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The ID for the login session. The same ID is necessary for all the calls to Bharosa API for the login session. If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
</tbody>
</table>

**Table 4–6  clearSafeDeviceList Parameters**

4.6.6 `createOAAMSession`

A Session ID is required for the creation and update of transactions. If a Session ID is not available, you must call the `createOAAMSession` API to create the OAAM session. After obtaining the Session ID from the session, you can call the `CreateTransaction` API to create a transaction.

When you create a session, you specify values in the `createOAAMSession` request and then call the API.

```java
createOAAMSession(String requestId, Date requestTime, OAAMUserData user, OAAMIPOData ip, List<oaamdevicefingerprintdata> fingerprintDataList, OAAMSessionData sessionData)
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>requestId identifies the user session; If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>requestTime</td>
<td>The date-time stamp on the request. If not populated then will be generated in the server.</td>
</tr>
<tr>
<td>user</td>
<td>User data associated with this session.</td>
</tr>
<tr>
<td>ip</td>
<td>IP address data associated with this session.</td>
</tr>
<tr>
<td>fingerprintDataList</td>
<td>List of device fingerprints</td>
</tr>
<tr>
<td>sessionData</td>
<td>Session data associated with this session.</td>
</tr>
</tbody>
</table>

**Table 4–7  createOAAMSession Parameters**

Returns: a VCryptObjectResponse that contains CookieSet.
4.6.7 createOrUpdateEntities

You can use the createOrUpdateEntities API to perform the following tasks:

- Create and update entities
- Replace and merge attribute values during an entity update

```java
public VCryptObjectResponse<VCryptObjectResponse<EntityHeader>[]>
createOrUpdateEntities(EntityData[] entityRequestData, boolean isReplaceEntity, int commitBatchSize, String requestId);
```

### Table 4–8 Create or Update Entities API

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>entityRequestData</td>
<td>Array of EntityData objects. An EntityData object contains the information required to create one entity. For details on EntityData.java, see the Java API Reference for Oracle Adaptive Access Manager.</td>
</tr>
<tr>
<td>isReplaceEntity</td>
<td>Flag to determine replacement or merging of attributes on update of entity. Default value: FALSE which denotes merge.</td>
</tr>
<tr>
<td>commitBatchSize</td>
<td>Determines the number of entities which must be committed together. Default and minimum value is 1</td>
</tr>
<tr>
<td>requestId</td>
<td>Value to identify the session. The value is sent by the client. If the client does not set this value then OAAM generates one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>VCryptObjectResponse:</td>
<td>SUCCESS on successful execution of API (there is no database or connection error) and at least one entity is created</td>
</tr>
<tr>
<td></td>
<td>response.getObject() returns Array object containing VCryptObjectResponse for individual entities. Each response object contains an EntityHeader object on SUCCESS. Query for response.isSuccess(). (true for SUCCESS and false for ERROR).</td>
</tr>
<tr>
<td></td>
<td>ERROR if no entity is created. response.getObject() returns object containing VCryptObjectResponse. Each response object contains error message on ERROR.</td>
</tr>
</tbody>
</table>

4.6.8 createTransaction

A Session ID is required for the creation of transactions. If a Session ID is not available, you must call the createOAAMSesson API to create the OAAM session. After obtaining the Session ID from the session, you can call the createTransaction API to create the transaction.

```java
public VCryptResponse createTransaction()
TransactionCreateRequestData trxUpdData =
new TransactionCreateRequestData(sessionId, requestTime, transactionDefKey, externalTransactionId, trxStatus, trxDataMap, analyzePatterns);
response =
VCryptTrackerUtil.getVCryptTrackerInstance().createTransaction(trxUpdData);
TransactionResponse transResponse = response.getTransactionResponse();
Long transId = null;
if (transResponse != null){
  transId = transResponse.getTransactionId();
}
### 4.6.9 createUser

`createUser` creates an user in the authentication database.

```java
public VCryptAuthUser createUser (VCryptAuthUser user)
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User</td>
<td>Authenticated user. Returns the newly created authenticated user.</td>
</tr>
</tbody>
</table>

### 4.6.10 deleteQuestion

`deleteQuestion` deletes the question for the specified user.

```java
public boolean deleteQuestion(java.lang.String loginId, java.lang.String question)
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The user login ID</td>
</tr>
<tr>
<td>question</td>
<td>The question to be deleted. Returns whether the operation was success or failure.</td>
</tr>
</tbody>
</table>

### 4.6.11 getActionCount

`getActionCount` gets the number of actions for a given `actionEnumId` from the configured action enumerations.
public VCryptIntResponse getActionCount(String requestId, String customerId, Integer actionEnumId);

### Table 4–12  getActionCount Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The request ID (used in logging and tracing client requests in case of error). If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>customerId</td>
<td>The customer ID</td>
</tr>
<tr>
<td>actionEnumId</td>
<td>An integer identifying an actionEnum; required. The corresponding enum name is rule.action.enum.</td>
</tr>
</tbody>
</table>

**Note:** For this API to work, the corresponding action incrementCacheCounter property must be set to true.

### 4.6.12 getCaption

caption gets a caption for the user.

public java.lang.String getCaption(java.lang.String loginId)

### Table 4–13  getCaption

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The login id of the user. Returns caption string</td>
</tr>
</tbody>
</table>

### 4.6.13 getOTPCode

The generateOTP() API has been deprecated in the OAAM JAVA and SOAP APIs. Please use the getOTPCode() API instead when writing your production code. For details on how to use the getOTPCode() API, see Java API Reference for Oracle Adaptive Access Manager.

### 4.6.14 getUserDevices

getUserDevices retrieves the devices associated with a user. If the request is null or if the request.userId is null, it returns an error code of INVALID_DATA. If the request.status, request.fromIndex, or request.toIndex are missing or invalid, it defaults to SECURE, 0, and 50, respectively. If request.userId does not map to a valid VTUser record, it returns an error code of INVALID_DATA. For any other errors, it returns an error code of UNEXPECTED_ERROR.

getUserDevices(GetUserDevicesRequestData request)

Returns VCryptObjectResponse containing a GetUserDevicesResultData with a list of UserDevice on SUCCESS, or error message on ERROR.

### Table 4–14  getUserDevices

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>request</td>
<td>Filter criteria for the search, contains userId, whether to limit to secure/unsecure devices, and paging parameters.</td>
</tr>
</tbody>
</table>

For details on getUserDevices, see Java API Reference for Oracle Adaptive Access Manager.
4.6.15 **getFinalAuthStatus**

`getFinalAuthStatus` returns the final authentication status of a user. The status can be no more than 30 days old.

```java
public VCryptIntResponse getFinalAuthStatus(String requestId, String userId);
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The request ID (used in logging and tracing client requests in case of error). If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>userId</td>
<td>The ID uniquely identifying the user; cannot be null</td>
</tr>
</tbody>
</table>

4.6.16 **getImage**

`getImage` gets the `imagePath` for the user.

```java
public java.lang.String getImage(java.lang.String loginId)
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The login ID of the user. Returns path to the image</td>
</tr>
</tbody>
</table>

4.6.17 **getRulesData**

`getRulesData` returns all rules executed for the given Session ID and provides information about the rules that were triggered.

```java
public VCryptSessionRuleData getRulesData(String requestId);
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The request ID (used in logging and tracing client requests in case of error). If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
</tbody>
</table>

4.6.18 **getSecretQuestion**

`getSecretQuestion` gets a secret question for the user.

```java
public VCryptQuestion getSecretQuestion(java.lang.String loginId)
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The login ID of the user to authenticate. Returns object containing the question to ask</td>
</tr>
</tbody>
</table>

4.6.19 **getSignOnQuestions**

`getSignOnQuestions` gets all the secret questions available for the user.

```java
public VCryptQuestion getSignOnQuestions(java.lang.String loginId)
```
4.6.20 getUserByLoginId

getUserByLoginId returns the user details without the password and PIN for the given customer and group.

```java
public VCryptAuthUser getUserByLoginId(String loginId, String groupName);
```

4.6.21 handleTrackerRequest

handleTrackerRequest captures fingerprint details and identifies the device; it may also capture fingerprint details for a given request time, which can be in the past.

```java
public CookieSet handleTrackerRequest(String requestId,
    String remoteIPAddr,
    String remoteHost,
    String secureCookie,
    int secureClientType,
    String secureClientVersion,
    String digitalCookie,
    int digitalClientType,
    String digitalClientVersion,
    int fingerPrintType,
    String fingerPrint,
    int fingerPrintType2,
    String fingerPrint2);
```

```java
public CookieSet handleTrackerRequest(String requestId,
    Date requestTime,
    String remoteIPAddr,
    String remoteHost,
    String secureCookie,
    int secureClientType,
    String secureClientVersion,
    String digitalSigCookie,
    int digitalClientType,
    String digitalClientVersion,
    int fingerPrintType,
    String fingerPrint,
    int fingerPrintType2,
    String fingerPrint2);
```

The returned object has functions to access its contents. They are:

```java
public String getFlashCookie()
public String getSecureCookie()
public String getRequestId()
```
public VCryptResponse getVCryptResponse()

**Table 4–21 handleTrackerRequest Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The login session ID; this is the ID that is necessary in all API calls for the login session. If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>remoteIPAddr</td>
<td>The IP from where the request came; extracted from the HTTP request</td>
</tr>
<tr>
<td>remoteHost</td>
<td>The host name from the machine where the request came; optional</td>
</tr>
<tr>
<td>secureCookie</td>
<td>The secure cookie; passed only if it is received from a browser</td>
</tr>
<tr>
<td>secureClientType</td>
<td>An enumeration value that identifies the type of client used for authentication. The corresponding enum name is auth.client.type.enum.</td>
</tr>
<tr>
<td>secureClientVersion</td>
<td>The version of the client; optional</td>
</tr>
<tr>
<td>digitalCookie</td>
<td>The digital signature cookie; it can be the flash cookie; it is passed only if it is sent by a browser</td>
</tr>
<tr>
<td>digitalClientType</td>
<td>The digital client type that specifies the type of flash client used; if not available, use the value 0</td>
</tr>
<tr>
<td>digitalClientVersion</td>
<td>The version of the digital client; it can be the version of the flash client</td>
</tr>
<tr>
<td>fingerPrintType</td>
<td>Refer to the OAAM enum vcrypt.fingerprint.type.enum for a list of valid values. Currently the enum has the following values:</td>
</tr>
<tr>
<td></td>
<td>• browser=1</td>
</tr>
<tr>
<td></td>
<td>• flash=2</td>
</tr>
<tr>
<td></td>
<td>It is recommended to use 1 (for browser) as the value of fingerPrintType as this parameter corresponds to the browser fingerprint type</td>
</tr>
<tr>
<td>fingerPrint</td>
<td>The fingerprint; if it describes browser characteristics, then the header is parsed into this string; it represents the browser header information</td>
</tr>
<tr>
<td>fingerPrintType2</td>
<td>Used in case the same request has multiple fingerprints; it is defined in the properties file; optional</td>
</tr>
<tr>
<td>fingerPrint2</td>
<td>The second fingerprint value; optional</td>
</tr>
<tr>
<td>requestTime2</td>
<td>The time at which the request was made</td>
</tr>
</tbody>
</table>

4.6.22 **handleTransactionLog**

handleTransactionLog captures transaction details.

**Note:** Deprecated as of 10.1.4.5.1; instead, use the method createTransaction.

```java
public VCryptResponse handleTransactionLog(String requestId, Map[] contextMap);
public VCryptResponse handleTransactionLog(String requestId, Date requestTime,
Map[] contextMap);
public VCryptResponse handleTransactionLog(String requestId, Date requestTime,
Integer status, Map[] contextMap);
```
### 4.6.23 IsDeviceMarkedSafe

*IsDeviceMarkedSafe* returns a value indicating whether the user device associated with a request is safe.

```java
public VCryptBooleanResponse IsDeviceMarkedSafe(String requestId);
```

#### Table 4–23  IsDeviceMarkedSafe Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The login session ID; this is the ID that is necessary in all API calls for the login session. If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
</tbody>
</table>

### 4.6.24 markDeviceSafe

*markDeviceSafe* marks the user device as safe.

```java
public boolean markDeviceSafe(String requestId, boolean isSafe);
```

#### Table 4–24  markDeviceSafe Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The login session ID; this is the ID that is necessary in all API calls for the login session. If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>isSafe</td>
<td>Indicates whether this user device is safe</td>
</tr>
</tbody>
</table>

### 4.6.25 processPatternAnalysis

*processPatternAnalysis* triggers the data pattern processing.

```java
public VCryptResponse processPatternAnalysis(String requestId, long transactionId, int status, String transactionType);
```
The Rules Engine is the part of OAAM that enforces policies at checkpoint. OAAM includes APIs to evaluate policies that return results depending on the calling context.

A Session ID is required for the creation of transactions. If a Session ID is not available, you must call the createOAAMSession API to create the OAAM session. The Session ID is necessary in all API calls for the login session.

processRules processes policy sets for the passed checkpoints.

```java
VCryptRulesResult ruleResult =
    VCryptTrackerUtil.getVCryptRulesEngineInstance().processRules(
        sessionId,
        transId,
        externalTransactionId,
        requestTime,
        runtimeList,
        contextDataMap);
```

processRules calls the methods related to the Rules Engine, obtains an instance of the Rules Engine by calling the method

VCryptTrackerUtil.getVCryptRulesEngineInstance().

### Table 4–25  processPatternAnalysis Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The login session ID; this is the ID that is necessary in all API calls for the login session. If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>transactionId</td>
<td>The identifier of the transaction. For authentication type of data can pass in as null. For pattern processing of transaction data this parameter is required.</td>
</tr>
<tr>
<td>status</td>
<td>A value of the user-defined enumeration auth.status.enum. If the value of the status is the value corresponding to a Success value in the enum, pattern analysis will be performed; otherwise, it will not be performed.</td>
</tr>
<tr>
<td>transactionType</td>
<td>Indicates the type of the transaction; must be auth for authentication transactions; other transaction type values, such as bill_payment can be customized.</td>
</tr>
</tbody>
</table>

### Table 4–26  processRules Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>sessionId</td>
<td>The login session ID; this is the ID that is necessary in all API calls for the login session</td>
</tr>
<tr>
<td>transId</td>
<td>The transaction session ID; this is the ID that is necessary in all API calls for the transaction session</td>
</tr>
<tr>
<td>externalTransactionId</td>
<td>externalTransactionId is used to correlate the application transaction with the corresponding OAAM Transaction. It can also be used to update the transaction.</td>
</tr>
</tbody>
</table>
Information about execution of multiple checkpoints in the \texttt{processRules()} method

1. The order of checkpoint evaluation is based on the order of those in the list. The OAAM Rules Engine iterates over the list of checkpoints and evaluates one checkpoint at a time.

2. The result of each checkpoint evaluation is stored into \texttt{ResultMap} with \texttt{CheckPointId} as the key and \texttt{VCryptRulesResult} as the value.

3. The \texttt{ResultMap} is then set onto \texttt{VCryptRulesResult}.

4. \texttt{VCryptRulesResult} is returned as the result of \texttt{processRules()} method.

5. If there is a failure in execution of any checkpoint, the corresponding \texttt{VCryptRulesResult} in \texttt{ResultMap} will capture that information, but the execution of other checkpoints is not impacted. However, if there is a system failure, then the result of \texttt{processRules()} itself will have the details of the error.

It is recommended to test the success status of result from \texttt{processRules()} method before the caller tries to fetch result of each checkpoint execution.

**Getting Device ID**

In addition to rule results, the Rules Engine can return a device ID, an internal identifier identical to the user session.

The following code sample illustrates how to get a device ID:

```java
VCryptRulesResult rulesResult = new VCryptRulesEngineImpl().processRules(<params..>);
If (rulesResult.getVCryptResponse().isSuccess()) {
    Logger.error("Error running rules " + rulesResult.getVCryptResponse().getErrorMessage());
}
Long deviceId = rulesResult.getDeviceId();
```

When getting a device ID, ensure that:

- The Oracle Adaptive Access Manager version is 10.1.4.5 or above
- The property \texttt{bharosa.tracker.send.deviceId} is set to true, so the device ID can be captured:

```java
bharosa.tracker.send.deviceId=true
```
Valid Checkpoints
For list of valid checkpoints, refer to the OAAM enumeration profile.type.enum. For example profile.type.enum.preauth=1 indicates that the Pre-Authentication checkpoint is indicated using the numeric value 1.

Location and Device Data
With property bharosa.tracker.sendLocationData=true set, location (city, state, country names) and device data is returned when processRules API is called.

VCryptRulesResult rulesResult = processRules(/*params*/);
VCryptResponse response = rulesResult.getVCryptResponse();
If (response.isSuccess()) {
    String ipAddress = response.getExtendedMap(VCryptResponse.DATA_REMOTE_IP_ADDRESS);
    String deviceId= response.getExtendedMap(VCryptResponse.DATA_DEVICE_ID);
    // if interested in city, state, country
    String city = response.getExtendedMap(VCryptResponse.DATA_CITY_NAME);
    String state = response.getExtendedMap(VCryptResponse.DATA_STATE_NAME);
    String country = response.getExtendedMap(VCryptResponse.DATA_COUNTRY_NAME);
}

4.6.27 resetUser
resetUser resets all the profiles that have been set for a customer, including registration, questions, images, and phrases.

public VCryptResponse resetUser(String customerId);

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>customerId</td>
<td>The customer ID</td>
</tr>
</tbody>
</table>

4.6.28 searchEntityByKey
You can use the searchEntityByKey API to find entities based on its key attributes.

public VCryptObjectResponse<EntityHeader> searchEntityByKey(EntityData entityData);

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>entityData</td>
<td>EntityData object with entityName and entityDataMap containing key(s) and value(s) of primary key attributes of the entity to be searched based on the ID scheme</td>
</tr>
<tr>
<td>VCryptObjectResponse</td>
<td>Contains EntityHeader object which is the entity object on SUCCESS or error message on ERROR</td>
</tr>
</tbody>
</table>

4.6.29 setCaption
setCaption sets a new caption for the specified user.

public boolean setCaption(java.lang.String loginId, java.lang.String caption)
4.6.30 setImage

setImage sets a new image for the user.

```java
public boolean setImage(java.lang.String loginId, java.lang.String imagePath)
```

Returns whether the operation was success or failure

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The login ID of the user</td>
</tr>
<tr>
<td>imagePath</td>
<td>Path to the image file.</td>
</tr>
</tbody>
</table>

4.6.31 setPassword

setPassword sets a new password for the specified user.

```java
public boolean setPassword(java.lang.String loginId, java.lang.String password, int passwordStatus)
```

Returns whether the operation was success or failure

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>loginId</td>
<td>The login ID of the user</td>
</tr>
<tr>
<td>password</td>
<td>New password to set</td>
</tr>
<tr>
<td>passwordStatus</td>
<td>Status of the password</td>
</tr>
</tbody>
</table>

4.6.32 setTemporaryAllow

setTemporaryAllow sets a temporary allow for a user. A temporary allow can override the final rule action.

```java
public VCryptResponse setTemporaryAllow(String customerId, int tempAllowType, Date expirationDate);
```

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>customerId</td>
<td>The customer ID</td>
</tr>
<tr>
<td>tempAllowType</td>
<td>The type of the temporary allow; the user-defined enumeration for this type is customercare.case.tempallow.level.enum</td>
</tr>
<tr>
<td>expirationDate</td>
<td>The expiration date, if the tempAllowType is &quot;userset&quot;; otherwise null or empty</td>
</tr>
</tbody>
</table>

4.6.33 setUserDevices

Modifies devices associated with a user. This method can be used to toggle the isSecure flag and to set the friendly name for the device. This method will either
succeed or fail. If any device cannot be updated, no devices will be updated. If the
userId is null or does not map to a valid VTUser record, returns error code of
INVALID_DATA. If devices is null or empty, returns error code of INVALID_DATA. If any of
the devices have a vtUserMapId that does not map to a valid VTUserDeviceMap, returns
an error code of INVALID_DATA, and no changes are made. If any of the devices are
associated with a user other than the one specified, returns an error code of INVALID_DATA,
and no changes are made. If any of the elements of the devices array are null, they are ignored and the non-null elements are updated. For any other errors, returns
error code of UNEXPECTED_ERROR.

VCryptResponse setUserDevices(String userId,
   UserDevice[] devices)

Returns: VCryptResponse indicating SUCCESS or ERROR, with error message in case of
ERROR.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>userId</td>
<td>The user id for the devices.</td>
</tr>
<tr>
<td>devices</td>
<td>The devices to be updated.</td>
</tr>
</tbody>
</table>

For details on setUserDevices, see Java API Reference for Oracle Adaptive Access Manager.

4.6.34 updateAuthStatus

updateAuthStatus updates the user authentication status and, if appropriate, it
triggers pattern data processing. This method must be called when there is a change in
the user authentication status; ensure that, before calling updateAuthStatus, the
application calls updateLog.

The list of authentication status values are specified in the user-defined enumeration
tab.status.enum; you can add or remove items to this enumeration, as appropriate
to your application, but you can only use the values of this enumeration to identify an
authentication status.

The following scenarios describe alternative ways to handle updating a user login
(authentication) status:

- Pass the login status in the updateLog call; this scenario avoids calling
  updateAuthStatus altogether.
- Allow the user to log in before setting the login status; in this scenario, first pass
  status pending in the updateLog call, then process the login data, and then pass the
  appropriate status in the updateAuthStatus call.
- If your application flow includes challenging the user, then first set the status to
  pending, then pose the challenge questions, and then, depending on the answers,
  reset the status to success or wrong_answer.
- Typically, there is no need to call updateAuthStatus after invoking the rules
  engine, since this engine includes setting the authentication status as part of
  running the rules.

public VCryptResponse updateAuthStatus(String requestID,
   int resultStatus,
   int clientType,
   String clientVersion);
public VCryptResponse updateAuthStatus(String requestID, 
Date requestTime, 
int resultStatus, 
int clientType, 
String clientVersion);

public VCryptResponse updateAuthStatus(String requestID, 
int resultStatus, 
int clientType, 
String clientVersion, 
boolean analyzePatterns);

public VCryptResponse updateAuthStatus(String requestID, 
Date requestTime, 
int resultStatus, 
int clientType, 
String clientVersion);

Table 4–34  updateAuthStatus Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The login session ID; this is the ID that is necessary in all API calls for the login session</td>
</tr>
<tr>
<td>requestTime</td>
<td>The time at which the request was made</td>
</tr>
<tr>
<td>resultStatus</td>
<td>A value of the user-defined enumeration auth.status.enum</td>
</tr>
<tr>
<td>clientType</td>
<td>An enumeration value indicating the client type used for authentication. For the auto failure counter increment to work, client type should be set to 9 (Question/Answer).</td>
</tr>
<tr>
<td>clientVersion</td>
<td>The version of the client; optional</td>
</tr>
<tr>
<td>analyzePatterns</td>
<td>Boolean to indicate if pattern processing should be performed. When the value is passed in as true, the pattern processing is performed for the transaction if the resultStatus value is “success.”</td>
</tr>
</tbody>
</table>

4.6.35 updateLog

updateLog updates the user log and, if required, creates a CookieSet.

public CookieSet updateLog(String requestId, 
String remoteIPAddr, 
String remoteHost, 
String secureCookie, 
String digitalCookie, 
String groupId, 
String userId, 
String loginId, 
boolean isSecure, 
int result, 
int clientType, 
String clientVersion, 
int fingerPrintType, 
String fingerPrint, 
int digFingerPrintType, 
String digFingerPrint);
String remoteHost,
String secureCookie,
String digitalCookie,
String groupId,
String userId,
String loginId,
boolean isSecure,
int result,
int clientType,
String clientVersion,
int fingerPrintType,
int fingerPrintType2,
String fingerPrint);

Table 4–35  updateLog Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The login session ID; this is the ID that is necessary in all API calls for the login session. If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>remoteIPAddr</td>
<td>The IP from where the request came; extracted from the HTTP request</td>
</tr>
<tr>
<td>remoteHost</td>
<td>The host name from where the request came; optional</td>
</tr>
<tr>
<td>secureCookie</td>
<td>The secure cookie; passed only if it is received from a browser</td>
</tr>
<tr>
<td>digitalCookie</td>
<td>The digital signature cookie; can be the flash cookie; passed only if it is sent by a browser</td>
</tr>
<tr>
<td>groupId</td>
<td>The ID of the group this user belongs to</td>
</tr>
<tr>
<td>userId</td>
<td>The user ID; this is the primary ID key for the user; for invalid users, it is null</td>
</tr>
<tr>
<td>loginId</td>
<td>The ID used by the user to login in; required</td>
</tr>
<tr>
<td>isSecure</td>
<td>A Boolean indicating whether this node is secure and can be registered; it also indicates that the login is from a secure or registered device; if there is no concept of device, then set to false</td>
</tr>
<tr>
<td>result</td>
<td>A value of the user-defined enumeration auth.status.enum</td>
</tr>
<tr>
<td>clientType</td>
<td>An enumeration value indicating the client type used for authentication. The corresponding enum name is auth.client.type.enum.</td>
</tr>
<tr>
<td>clientVersion</td>
<td>The version of the client; optional</td>
</tr>
<tr>
<td>fingerPrintType</td>
<td>Refer to the OAAM enum vcrypt.fingerprint.type.enum for a list of valid values. Currently the enum has the following values:</td>
</tr>
<tr>
<td></td>
<td>• browser=1</td>
</tr>
<tr>
<td></td>
<td>• flash=2</td>
</tr>
<tr>
<td></td>
<td>It is recommended to use 1 (for browser) as the value of fingerPrintType as this parameter corresponds to browser fingerprint type.</td>
</tr>
<tr>
<td>fingerPrint</td>
<td>The fingerprint; if it describes browser characteristics, then the header is parsed into this string; it represents the browser header information</td>
</tr>
</tbody>
</table>
4.6.36 updateTransaction

Both Session ID and Transaction ID are required to update transactions. If a Session ID is not available, you must call the createOAAMSession API to create the OAAM session. The Session ID is required by the createTransaction API. You must call the createTransaction API to create a Transaction ID before you can call the updateTransaction API to update the transaction.

updateTransaction updates a previously created transaction.

```java
TransactionUpdateRequestData trxUpdData =
    new TransactionUpdateRequestData(sessionId,
                                      requestTime,
                                      transactionId,
                                      new Integer(trxStatus),
                                     trxDataMap,
                                      Boolean.TRUE);
response =
    VCryptTrackerUtil.getVCryptTrackerInstance().updateTransaction(trxUpdData);
```

### Table 4–35 (Cont.) updateLog Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
</table>
| digFingerPrintType | Refer to the OAAM enum vcrypt.fingerprint.type.enum for list of valid values. Currently the enum has the following values:  
  ■ browser=1  
  ■ flash=2  
  It is recommended to use 2 (for flash) as the value of digFingerPrintType, as this parameter corresponds to flash fingerprint type. |
| digFingerPrint  | The digital fingerprint                                                      |
| requestTime     | The time at which the request was made                                       |
| fingerPrintType2 | Used in case the same request has multiple fingerprints; defined in the properties file; optional |
| fingerPrint2    | The second fingerprint value; optional                                        |
About the Oracle Adaptive Access Manager APIs

4.6.37 updateTransactionStatus

updateTransactionStatus updates a transaction status and, if appropriate, triggers the data pattern processing.

Note: Deprecated as of 10.1.4.5.1; instead, use the method updateTransaction.

```
public VCryptResponse updateTransactionStatus(String requestId, long transactionId, int status);

public VCryptResponse updateTransactionStatus(String requestId, Date requestTime, long transactionId, int status);

public VCryptResponse updateTransactionStatus(String requestId, long transactionId, int status, Map<String, String> contextMap);

public VCryptResponse updateTransactionStatus(String requestId, Date requestTime, long transactionId, int status, Map<String, String> contextMap);

public VCryptResponse updateTransactionStatus(String requestId, long transactionId, int status, boolean analyzePatterns);

public VCryptResponse updateTransactionStatus(String requestId, Date requestTime, long transactionId, int status, boolean analyzePatterns);
```

### Table 4–36 updateTransaction Parameter and Returned Value

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TransactionUpdateRequestData</td>
<td>The object to update a transaction; a handle to the transaction to be updated is either the transaction ID returned by the method createTransaction, or the external transaction ID passed to the method createTransaction. It causes the exception BharosaException if it fails validation. The structure of this object is as follows:</td>
</tr>
<tr>
<td></td>
<td>■ sessionId identifies the user session; required</td>
</tr>
<tr>
<td></td>
<td>■ requestTime is the time of the request; can be null; if null, the server uses the current time</td>
</tr>
<tr>
<td></td>
<td>■ transactionId, the ID returned by a previous call to createTransaction</td>
</tr>
<tr>
<td></td>
<td>■ trxStatus, the status of the transaction. The possible values are as follows:</td>
</tr>
<tr>
<td></td>
<td>■ success=1</td>
</tr>
<tr>
<td></td>
<td>■ block=2</td>
</tr>
<tr>
<td></td>
<td>■ reject=3</td>
</tr>
<tr>
<td></td>
<td>■ wrong_answer=4</td>
</tr>
<tr>
<td></td>
<td>■ pending=99</td>
</tr>
<tr>
<td></td>
<td>■ trxDataMap is a map of key-value pairs. Keys of this map should exactly match the &quot;Internal ID&quot; of the related &quot;Source Data&quot; of the Transaction Definition. The value should be always a java String value. If the value is a Date value then it should be in the format yyyy-MM-dd'T'HH:mm:ss.SSSz.</td>
</tr>
</tbody>
</table>

VCryptTrackerInstance | The response object; make sure to check isSuccess() before obtaining the transaction ID with the method getVCryptTrackerInstance() |

Natively Integrating Java Applications 4-31
### Table 4–37  updateTransactionStatus Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>requestId</td>
<td>The login session ID; this is the ID that is necessary in all API calls for the login session. If requestId is not supplied, OAAM server will create one; however, if requestId is supplied and then if the OAAM server cannot find one, then an error is returned.</td>
</tr>
<tr>
<td>requestTime</td>
<td>The time at which the request was made</td>
</tr>
<tr>
<td>contextMap</td>
<td>An array of contextMaps; multiple transactions can be created with a single call; it expects to find a transactionType key in each context map of the array</td>
</tr>
<tr>
<td>Status</td>
<td>The transaction status</td>
</tr>
<tr>
<td>transactionId</td>
<td>The ID of the transaction with status to update; if null, it uses the last transaction in the given session</td>
</tr>
<tr>
<td>analyzePatterns</td>
<td>Boolean to indicate if pattern processing should be performed. When the value is passed in as &quot;true,&quot; the pattern processing is performed for the transaction if the &quot;resultStatus&quot; value is &quot;success.&quot;</td>
</tr>
</tbody>
</table>
Entities are data structures that can be associated as an instance of a transaction. Any process a user performs after successfully logging in can be termed as a transaction. Oracle Adaptive Access Manager can evaluate the risk associated with a transaction in real-time to prevent fraud and misuse.

This chapter explains how applications can use the Entity API to create, update, and search for entities. It contains these sections:

- About the Entity APIs
- Creating Entities and Mapping Attributes
- Data Storage
- Common Entity Scenario

5.1 About the Entity APIs

OAAM provides two Entity APIs that allow applications to manage entities and entity relationships needed to facilitate fraud detection.

5.1.1 Entity Tasks

The Entity APIs allow applications to perform create and update, replace, and search operations on entities in the database. The Entity APIs can:

- Create and update an entity in the OAAM database schema
- Replace or merge entity attributes
- Search for entities

Entity tasks performed on the client’s transaction data in the database require the following information:

- The Entity key is the key provided by the Administrator when creating the entity definition in OAAM Admin
- Entity data is the data entered by the user of the client application
- The linked entity relationship name is the name specified by the Administrator when creating an entity definition in OAAM Admin. A linked entity relationship name is required for complex entity instances only.
5.1.2 Processing Status

VCryptObjectResponse contains information about the status of the processing.

Entity Create and Update API Return type: VCryptObjectResponse:

<table>
<thead>
<tr>
<th>Result</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUCCESS</td>
<td>SUCCESS on successful execution of API (there is no database or connection error) and at least one entity is created. response.getObject() returns Array object containing VCryptObjectResponse for individual entities. Each response object contains an EntityHeader object on SUCCESS. Query for response.isSuccess(). (true for SUCCESS and false for ERROR).</td>
</tr>
<tr>
<td>ERROR</td>
<td>ERROR if no entity is created. response.getObject() returns object containing VCryptObjectResponse. Each response object contains error message on ERROR.</td>
</tr>
</tbody>
</table>

Entity Search API Return type: VCryptObjectResponse

<table>
<thead>
<tr>
<th>Return Object</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>VCryptObjectResponse</td>
<td>Contains EntityHeader object which is the entity object on SUCCESS or error message on ERROR</td>
</tr>
</tbody>
</table>

5.1.3 Create or Update Entities

You can use the createOrUpdateEntities API to perform the following tasks:

- Create and update entities
- Replace and merge attribute values during an entity update

When you create an entity, a unique key is generated using the primary key values from the entity data map. OAAM uses that key to check if the entity already exists in the database. If the entity does not exists, an entity is created, otherwise the entity is updated. The entity is updated based on the data specified in the entity data map.

To erase values for some attributes of an existing entity using the entityId, populate entityDataMap as follows, and set the isReplaceEntity (in createOrUpdateEntity) parameter to true.

API Signature:

public VCryptObjectResponse<VCryptObjectResponse<EntityHeader>[]> createOrUpdateEntities(EntityData[] entityRequestData, boolean isReplaceEntity, int commitBatchSize, String requestId);

Parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>entityRequestData</td>
<td>Array of EntityData objects. An EntityData object contains the information required to create one entity. For details on EntityData.java, see the Java API Reference for Oracle Adaptive Access Manager, Release 11g.</td>
</tr>
<tr>
<td>isReplaceEntity</td>
<td>Flag to determine replacement or merging of attributes on update of entity. Default value: FALSE which denotes merge.</td>
</tr>
<tr>
<td>commitBatchSize</td>
<td>Determines the number of entities which must be committed together. Default and minimum value is 1</td>
</tr>
</tbody>
</table>
5.1.4 Replace or Merge Attributes

Replacing or Merging Attributes: During an entity update, you can choose to merge or replace attributes. The difference between the two modes is visible only in the case where the user passes empty values for attributes in entity data. In the merge case, the value of such attributes will not change and the old value persists. In the replace case, the empty value will replace the old value and such attributes will be replaced with empty values. Default option is merge.

5.1.5 Search Entity By Key

You can use the searchEntityByKey API to find entities based on its key attributes.

API Signature:

```java
public VCryptObjectResponse<EntityHeader> searchEntityByKey(EntityData entityData);
```

Parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>entityData</td>
<td>EntityData object with entityName and entityDataMap containing key(s) and value(s) of primary key attributes of the entity to be searched based on the ID scheme</td>
</tr>
</tbody>
</table>

5.2 Creating Entities and Mapping Attributes

This section contains information about mapping attributes for entity resolution in fraud detection.

5.2.1 Entity Data Map

OAAM uses the entity data map to create an entity. The entity map includes the key value pairs of attribute names and their values specified by the user. For instance, for creating an entity of type Customer the data map can be:

**Entity data map:**

<table>
<thead>
<tr>
<th>Key: first name</th>
<th>Value: Mark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: last name</td>
<td>Value: Smith</td>
</tr>
<tr>
<td>Key: email</td>
<td>Value: <a href="mailto:x@y.com">x@y.com</a></td>
</tr>
<tr>
<td>Key: shipping.addr_line1</td>
<td>Value: #1, Lex Residence</td>
</tr>
<tr>
<td>Key: shipping.addr_line2</td>
<td>Value: Redmond Street</td>
</tr>
<tr>
<td>Key: shipping.zip</td>
<td>Value: 418001</td>
</tr>
<tr>
<td>Key: shipping.phone_number</td>
<td>Value: 6035550100</td>
</tr>
</tbody>
</table>
5.2.2 Complex Entity

A complex entity has other entities linked to it by a relationship name. For instance a Customer can be defined by the attributes listed in the subsequent example. Other entities link to it by a relationship name.

To receive data for creating a complex entity a dot convention is used for the keys in the entity data map. The attribute names of the linked entities in the data map must be preceded by the relationship name and a dot(.)

Example:

An attribute of an entity can be an entity itself. Such an attribute is called a linked entity. For instance, Shipping address is a linked entity of the entity, Customer.

Customer:     first name (Simple attribute)
               last name (Simple attribute)
               phone (Simple attribute)
               email (Simple attribute)
               shipping address:           addr_line1
                                             :           addr_line2
                                             :           city
                                             :           state
                                             :           country
                                             :           mobile
                                             :           zip
               billing address :           addr_line1
                                             :           addr_line2
                                             :           city
                                             :           state
                                             :           country
                                             :           mobile
                                             :           zip

5.2.3 Creating a Simple Entity

A simple entity is one which is not linked to any other entity. When you create an entity instance, the entity related data is stored in the database.

The EntityData object takes following parameters:

Entity name: The entity name determines the type of entity to be created. For example, Customer. The definition for this entity type already exists in the database for entity creation.

Entity data map: The entity data map includes the key value pairs of attribute names and their values specified by the user. To create a simple entity that does not have any related entities, populate entityDataMap as follows:

<table>
<thead>
<tr>
<th>Key</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: attributeName1</td>
<td>Value: attributeValue1</td>
</tr>
<tr>
<td>Key: attributeName2</td>
<td>Value: attributeValue2</td>
</tr>
<tr>
<td>Key: attributeName3</td>
<td>Value: attributeValue3</td>
</tr>
</tbody>
</table>

For example: create a Customer entity that does not have any related entity
Creating Entities and Mapping Attributes

Creating, Updating, and Searching for Entities Using the Entity API

To create a simple entity instance:

1. Create a map that contains the entity data.

   The map key is the entity attribute name (as specified in OAAM Admin), and the map value is the user input value.

   In the subsequent example, you can see data for the Customer entity data, and user input is Mark Smith as name. The Customer entity has first name and last name attributes.

   ```java
   Map<String,String> entityDataMap = new HashMap<String,String>();
   entityDataMap.put("first name","Mark");
   entityDataMap.put("last name","Smith");
   ```

2. Create an EntityData object that encapsulates the entity data map and the entity type. For example, Customer.

   ```java
   EntityData entityData= new EntityData("Customer",entityDataMap);
   ```

3. Since the API only accepts array of EntityData, create an array and insert the entitydata created into it.

   ```java
   EntityData[] entityRequestData= new EntityData[1];
   entityRequestData[0]= entityData;
   ```

4. Finally, call the API tracker. This is a VCryptTracker instance.

   ```java
   response =
   tracker.createOrUpdateEntities(entityRequestData, true,
   commitBatchSize,requestId);
   ```

Errors occur if you try to create an entity instance in the following ways:

- With an entity that does not exist
- With null as the entity name
- Without providing the required information
- With null values as the required information
- Using mismatching entity data types
- Using entirely different entity data as compared to entity definition

### 5.2.4 Updating Attributes of an Existing Entity

Use the createOrUpdateEntities API to update attributes of an existing entity.

**entityId ($id$)**

`id` is the value of the Entity ID as stored in the database. You must pass the values of all the key attributes of the entity. This would uniquely identify the entity instance in the database.

<table>
<thead>
<tr>
<th>Context Data</th>
<th>Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: first name</td>
<td>Value: Mark</td>
</tr>
<tr>
<td>Key: last name</td>
<td>Value: Smith</td>
</tr>
<tr>
<td>Key: email</td>
<td>Value: <a href="mailto:x@y.com">x@y.com</a></td>
</tr>
<tr>
<td>Key: mobile</td>
<td>Value: 6035550100</td>
</tr>
</tbody>
</table>
Obtain the `entityId ($id$)` from the response of `createOrUpdateEntity` API. For example:

```java
VCryptObjectResponse<EntityHeader>[] responseArray = response.getObject();
VCryptObjectResponse<EntityHeader> entityResponse = responseArray[0];

EntityHeader entityHeader = entityResponse.getObject();
Long entityId = entityHeader.getEntityId();
```

To update some attributes of an existing entity using the `entityId`, populate `entityDataMap` as follows:

**entityDataMap:**

<table>
<thead>
<tr>
<th>Key: $id$</th>
<th>Value: EntityId</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: attributeName1</td>
<td>Value: attributeValue1</td>
</tr>
<tr>
<td>Key: attributeName2</td>
<td>Value: attributeValue2</td>
</tr>
</tbody>
</table>

For example, update the email Id of a `Customer` entity with `entityId` as 101:

```java
Key: $id$ Value: 101
Key: email Value: a@b.com
```

There are two ways to update an entity instance:

For example:

Customer (101):

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>firstname</td>
<td>Mark</td>
</tr>
<tr>
<td>lastname</td>
<td>Smith</td>
</tr>
<tr>
<td>mobile</td>
<td>0987654321</td>
</tr>
<tr>
<td>email</td>
<td><a href="mailto:x@y.com">x@y.com</a></td>
</tr>
</tbody>
</table>

Suppose the prior example is an entity of type `Customer` with `entityId` 101. Suppose you want to change its email to `a@b.com`, there are two way to pass entity data.

The first way is shown as:

```
$id$ -> 101
email -> a@b.com
```

The second way is shown as:

```
firstname -> Mark
lastname -> Smith
eemail -> a@b.com
```

### 5.2.5 Erasing the Value of Attributes of an Existing Entity

To erase values for some attributes of an existing entity using the `entityId`, populate `entityDataMap` as follows, and set the `isReplaceEntity` (in `createOrUpdateEntity`) parameter to `true`

**entityDataMap:**

<table>
<thead>
<tr>
<th>Key: $id$</th>
<th>Value: 101</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: email</td>
<td>Value: <a href="mailto:a@b.com">a@b.com</a></td>
</tr>
</tbody>
</table>
5.2.6 Creating an Entity that has Related Entities with Complete Data of Both Top-Level Entity and Related Entities

To create an entity that has related entities with complete data of both top-level entity and related entities, use this format:

```
entityDataMap:
```

<table>
<thead>
<tr>
<th>Key: attributeName1</th>
<th>Value: attributeValue1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: attributeName2</td>
<td>Value: attributeValue2</td>
</tr>
<tr>
<td>Key: attributeName3</td>
<td>Value: attributeValue3</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Key: relationshipName1.attributeName1</th>
<th>Value: linkedEnt1AttributeValue1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: relationshipName1.attributeName2</td>
<td>Value: linkedEnt1AttributeValue2</td>
</tr>
<tr>
<td>Key: relationshipName2.attributeName1</td>
<td>Value: linkedEnt2AttributeValue1</td>
</tr>
</tbody>
</table>

Shipping is a relationship name which links Customer to another entity of type address. To receive data for creating a complex entity, a dot convention for the keys in the entity data map. The attribute names of the linked entities in the data map must be preceded by the relationship name and a dot (\(\cdot\)).

Example: to create a Customer entity with linked address entities with relationshipNames as shipping and billing

```
Key: first name       Value: Mark
Key: last name        Value: Smith
Key: email            Value: x@y.com
Key: shipping.addr_line1 Value: #1, Lex Residence
Key: shipping.addr_line2 Value: Redmond Street
Key: billing.addr_line1 Value: #2, Lex Residence
```
5.2.8 Creating an Entity that has Related Entities with Complete Data of Top-level Entity and Entity Ids of One or More Related Entities

To create an entity that has related entities with complete data of top-level entity and entity Ids of one or more related entities

entityDataMap:

<table>
<thead>
<tr>
<th>Key: attributeName1</th>
<th>Value: attributeValue1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: attributeName2</td>
<td>Value: attributeValue2</td>
</tr>
<tr>
<td>Key: attributeName3</td>
<td>Value: attributeValue3</td>
</tr>
<tr>
<td>Key: relationshipName1[index1].attributeName1</td>
<td>Value: linkedEnt1AttributeValue1</td>
</tr>
<tr>
<td>Key: relationshipName1[index1].attributeName2</td>
<td>Value: linkedEnt1AttributeValue2</td>
</tr>
<tr>
<td>Key: relationshipName1[index2].attributeName1</td>
<td>Value: linkedEnt2AttributeValue1</td>
</tr>
<tr>
<td>Key: relationshipName1[index2].attributeName2</td>
<td>Value: linkedEnt2AttributeValue2</td>
</tr>
<tr>
<td>Key: relationshipName2.attributeName1</td>
<td>Value: linkedEnt3AttributeValue1</td>
</tr>
</tbody>
</table>

Example: to create a Customer entity with linked address entities with relationshipNames as shipping and billing with two instance of shipping. One of the shipping address entity already exists with entityId as 102.

<table>
<thead>
<tr>
<th>Key: first name</th>
<th>Value: Mark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: last name</td>
<td>Value: Smith</td>
</tr>
<tr>
<td>Key: email</td>
<td>Value: <a href="mailto:x@y.com">x@y.com</a></td>
</tr>
<tr>
<td>Key: shipping[0].addr_line1</td>
<td>Value: #1, Lex Residence</td>
</tr>
<tr>
<td>Key: shipping[0].addr_line2</td>
<td>Value: Redmond Street</td>
</tr>
<tr>
<td>Key: shipping[1].addr_line1</td>
<td>Value: #3, Lex Residence</td>
</tr>
<tr>
<td>Key: shipping[1].addr_line2</td>
<td>Value: Redwood Street</td>
</tr>
<tr>
<td>Key: billing.addr_line1</td>
<td>Value: #2, Lex Residence</td>
</tr>
</tbody>
</table>
Errors occur if you try to create a linked entity instance in the following ways:

- Using a non-existent linked entity name
- Using an empty linked entity name
- Without all the required linked entity data
- With null values for the required linked entity data
- Using mismatching linked entity data data type
- Using entirely different linked entity data as compared to the entity definition
- Where the linked entity is of the same type as the parent

If you create a complex entity instance where the linked entity (multilevel) is of the same type as the parent, the entity instance is created with an error status. The error is from the mismatch in the entity definition since such a definition is not allowed.

### 5.2.9 Updating Related Entities of an Entity with Entity Ids of Related Entities

To update related entities of an entity with entity Ids of related entities

**entityDataMap:**

<table>
<thead>
<tr>
<th>Key: attributeName1</th>
<th>Value: attributeValue1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: attributeName2</td>
<td>Value: attributeValue2</td>
</tr>
<tr>
<td>Key: relationshipName1.$id$</td>
<td>Value: linkedEnt1EntityId</td>
</tr>
<tr>
<td>Key: relationshipName1.attributeName1</td>
<td>Value: linkedEnt1AttributeValue1</td>
</tr>
</tbody>
</table>

Note: One can also pass the parent entityId instead of attributes for the parent entity.

Example: to update the city to Chicago in billing address for Customer Mark Smith. The billing address already exists with entityId as 103.

<table>
<thead>
<tr>
<th>Key: first name</th>
<th>Value: Mark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key: last name</td>
<td>Value: Smith</td>
</tr>
<tr>
<td>Key: billing.$id$</td>
<td>Value: 103</td>
</tr>
<tr>
<td>Key: billing.city</td>
<td>Value: Chicago</td>
</tr>
</tbody>
</table>

### 5.2.10 Unlinking Linked Entities.

You can Unlink one or more related entities from the parent entity.

Customer: first name: abc
          : last name: xyz
Creating Entities and Mapping Attributes

: mobile:: 6035550100
: email:: p@q.com
: shipping address:: (entity with id = 102)
: shipping address:: (entity with id = 105)
: billing address:: (entity with id = 103)

unLinkEntities: List of mapId’s of relationships to be deleted. mapId’s is of type Long. The mapIds can be fetched from list of VTEntityOneMap objects returned as linkedEntities in Entity object.

unlinkEntities:

<table>
<thead>
<tr>
<th>Value (In form of a List)</th>
</tr>
</thead>
<tbody>
<tr>
<td>102,105</td>
</tr>
<tr>
<td>103</td>
</tr>
</tbody>
</table>

If unlinkEntities is specified as null while updating entity instances, then no changes are made to the existing entity relationships. All the entity relationships previously associated with the parent entity involved in update operation persist. New relationships can be however added (using entity data map) during the update.

An error occurs if you try to unlink entities in the following ways:

- By passing in required attributes that do not correspond to existing the entity instance.
- By passing in entity Id values that are null/empty
- By passing in a parent entity Id, thereby removing the required attributes
- By passing in entity Id values that do not exist
- By passing in duplicate entity Id

Code Example

```java
public void testDeleteRelationships() throws Exception {
    boolean isReplaceEntity = false;
    int commitBatchSize=1;
    String timeStamp = Long.toString(System.currentTimeMillis());
    EntityData[] entityRequestData= new EntityData[1];
    Map<String,String> entityDataMap = new HashMap<String,String>();
    entityDataMap.put("first name","Mark"+timeStamp);
    entityDataMap.put("last name","Smith"+timeStamp);
    entityDataMap.put("email","x@y.com");
    entityDataMap.put("mobile","6035550100");
    EntityData entityData= new EntityData("customer",entityDataMap);
    entityRequestData[0]= entityData;
    String requestId= null;
    VCryptObjectResponse<VCryptObjectResponse<EntityHeader>[] > response =
    vCryptTracker.createOrUpdateEntities(entityRequestData, isReplaceEntity,
    commitBatchSize,requestId);
    assertTrue(response.isSuccess());
    VCryptObjectResponse<EntityHeader>[] responseArray= response.getObject();
    VCryptObjectResponse<EntityHeader> entityResponse= responseArray[0];
    assertTrue(entityResponse.isSuccess());
    EntityHeader entity = entityResponse.getObject();
    Long customerEntityId= entity.getEntityId();
}
// creating an address
Map<String,String> entityDataMapAddress1 = new HashMap<String,String>();
entityDataMapAddress1.put("addr_line1","testHouse1b"+timeStamp);
entityDataMapAddress1.put("addr_line2","testStreet1b");
entityDataMapAddress1.put("addr_line3","testlane1b");
entityDataMapAddress1.put("city","city1");
entityDataMapAddress1.put("state","state1");
entityDataMapAddress1.put("country","country1");
entityDataMapAddress1.put("zip","333031");
entityDataMapAddress1.put("phone","6035550100");
EntityData entityDataAddress1= new EntityData("address",entityDataMapAddress1);
entityRequestData[0]= entityDataAddress1;
VCryptObjectResponse<VCryptObjectResponse<EntityHeader>[]>
responseAddress1 = vCryptTracker.createOrUpdateEntities(entityRequestData, isReplaceEntity, commitBatchSize, requestId);
assertTrue(responseAddress1.isSuccess());
VCryptObjectResponse<EntityHeader>[] responseArrayAddress1=
responseAddress1.getObject();
VCryptObjectResponse<EntityHeader> entityResponseAddress1=
responseArrayAddress1[0];
assertTrue(entityResponseAddress1.isSuccess());
EntityHeader entityAddress1 = entityResponseAddress1.getObject();
Long address1EntityId= entityAddress1.getEntityId();

// creating another address
Map<String,String> entityDataMapAddress2 = new HashMap<String,String>();
entityDataMapAddress2.put("addr_line1","testHouse2"+timeStamp);
entityDataMapAddress2.put("addr_line2","testStreet2");
entityDataMapAddress2.put("addr_line3","testlane2");
entityDataMapAddress2.put("city","city2");
entityDataMapAddress2.put("state","state2");
entityDataMapAddress2.put("country","country2");
entityDataMapAddress2.put("zip","333031");
entityDataMapAddress2.put("phone","6035550100");
EntityData entityDataAddress2= new EntityData("address",entityDataMapAddress2);
entityRequestData[0]= entityDataAddress2;
VCryptObjectResponse<VCryptObjectResponse<EntityHeader>[]>
responseAddress2 = vCryptTracker.createOrUpdateEntities(entityRequestData, isReplaceEntity, commitBatchSize, requestId);
assertTrue(responseAddress2.isSuccess());
VCryptObjectResponse<EntityHeader>[] responseArrayAddress2=
responseAddress2.getObject();
VCryptObjectResponse<EntityHeader> entityResponseAddress2=
responseArrayAddress2[0];
assertTrue(entityResponseAddress2.isSuccess());
EntityHeader entityAddress2 = entityResponseAddress2.getObject();
Long address2EntityId= entityAddress2.getEntityId();

// creating relationships between the customer and addresses
Map<String,String> entityDataMapRelation = new HashMap<String,String>();
entityDataMapRelation.put("$id$",customerEntityId.toString());
entityDataMapRelation.put("shipping.$id$",address1EntityId.toString());
entityDataMapRelation.put("billing[0].$id$",address1EntityId.toString());
entityDataMapRelation.put("billing[1].$id$",address2EntityId.toString());
EntityData entityDataRelation= new EntityData("customer",entityDataMapRelation);
entityRequestData[0]= entityDataRelation;
VCryptObjectResponse<VCryptObjectResponse<EntityHeader>[]>
responseRelation =
Creating Entities and Mapping Attributes

vCryptTracker.createOrUpdateEntities(entityRequestData, isReplaceEntity, commitBatchSize, requestId);
assertTrue(responseRelation.isSuccess());
VCryptObjectResponse<EntityHeader>[] responseArrayRelation =
responseRelation.getObject();
VCryptObjectResponse<EntityHeader> entityResponseRelation =
responseArrayRelation[0];
assertTrue(entityResponseRelation.isSuccess());
EntityHeader entityRelation = entityResponseRelation.getObject();
Long relationEntityId = entityRelation.getEntityId();
assertEquals(customerEntityId, relationEntityId);
Map<String,List<Long>> linkedEntities = entityRelation.getLinkedEntities();

try {
    dataAccessMgr = new VCryptDataAccessMgr();
    mTrackerDataAccess = dataAccessMgr.getVCryptTrackerDataAccess();
}
catch(Exception e) {
    logger.error("Error while creating TrackerEntityFactory instance", e);
}
List<VTEntityOneMap> relationships =
mTrackerDataAccess.getVTEntityOneMapByEntityId(customerEntityId, new
Integer(UserDefEnum.getElement(IBharosaConstants.OBJECT_TYPE_ENUM,
    "VTEntityDef"), getValue()));
assertEquals(relationships.size(), 3);

// deleting all the relationships for the customer Entity
Map<String,List<Long>> unlinkEntities = linkedEntities;
Map<String,String> entityDataMapUnlink = new HashMap<String,String>();
entityDataMapUnlink.put("$id$", customerEntityId.toString());
EntityData entityDataUnlink =
    new EntityData("customer", entityDataMapUnlink, linkedEntities);
EntityData entityDataUnlink =
    new EntityData("customer", entityDataMapUnlink, linkedEntities);
entityRequestData[0] = entityDataUnlink;
VCryptTrackerDataAccess mTrackerDataAccess = null;
VCryptObjectResponse<VCryptObjectResponse<EntityHeader>[]>
responseDelRel =
vCryptTracker.createOrUpdateEntities(entityRequestData, isReplaceEntity,
commitBatchSize, requestId);
assertTrue(responseDelRel.isSuccess());
List<VTEntityOneMap> relationships1 =
mTrackerDataAccess.getVTEntityOneMapByEntityId(customerEntityId, new
Integer(UserDefEnum.getElement(IBharosaConstants.OBJECT_TYPE_ENUM,
    "VTEntityDef"), getValue()));
assertEquals(relationships1.size(), 0);
}

5.2.11 Searching for an Entity on the Basis of Entity ID or Key Data

Use the Search API to perform an entity search based on the Entity Id or values of key
entity attributes. The parameters required are the entity name and the entity data map.
The entity name corresponds to the entity type and the entity data map contains the
entity Id or key value pairs for attributes names and values for the entity to be
searched. In case of entity Id, the entity data map is specified as follows:

<table>
<thead>
<tr>
<th>Key</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>$id$</td>
<td>107</td>
</tr>
</tbody>
</table>

5-12 Oracle Fusion Middleware Developer's Guide for Oracle Adaptive Access Manager
In this example, 107 is the entity Id of the entity to be searched.

**API Call**

1. Create a map that contains the entity data of the entity to be searched.
   
   The map key is the entity attribute name (as specified in OAAM Admin), and the map value is the user input value.
   
   In the subsequent example, you can see data for the Customer entity data, and user input is Mark Smith as name. The Customer entity has first name and last name attributes.
   
   ```java
   Map<String,String> entityDataMap = new HashMap<String,String>();
   entityDataMap.put("first name","Mark");
   entityDataMap.put("last name","Smith");
   ```

2. Create an EntityData object that encapsulates the entity data map and the entity type. For example, Customer.
   
   ```java
   EntityData entityData= new EntityData("Customer",entityDataMap);
   ```

3. Finally, call the API tracker. This is a VCryptTracker instance.
   
   ```java
   response =tracker.searchEntityByKey(entityData);
   ```

### 5.3 Data Storage

While creating a transaction instance, the relationship information about the entities involved in the transaction are persisted in the database.

#### 5.3.1 Data Model

VT_USER_ENTITY1_MAP stores information about entity relationships. The subsequent table describes the usage of different attributes of VT_USER_ENTITY1_MAP.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAP_ID</td>
<td>Primary key for the table, uniquely identifying an entity relationship instance.</td>
</tr>
<tr>
<td>ENTITY_ID</td>
<td>Entity ID of the parent entity.</td>
</tr>
<tr>
<td>MAP_OBJ_ID</td>
<td>Entity ID of the linked entity.</td>
</tr>
<tr>
<td>DEF_MAP_ID</td>
<td>Unique identifier for entity relationship definition.</td>
</tr>
</tbody>
</table>

#### 5.3.2 Metadata

VT_ENT_DEFS_MAP stores the entity relationship definitions. The subsequent table describes the usage of different attributes of VT_ENT_DEFS_MAP.

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAP_ID</td>
<td>Primary key for the table, uniquely identifying an entity relationship definition.</td>
</tr>
<tr>
<td>ENTITY_DEF_ID_1</td>
<td>Entity definition ID for parent entity type.</td>
</tr>
<tr>
<td>ENTITY_DEF_ID_2</td>
<td>Entity definition ID for linked entity type.</td>
</tr>
</tbody>
</table>
5.3.3 Expiry of Records

OAAM does not delete expired records. It stores expired unused records in VT_ENTITY_ONE and VT_ENTITY_ONE_PROFILE tables.

- An entity instance which is stored in the VT_ENTITY_ONE table has an attribute known as expiry_time. The expiry_time is set to a configurable value while creating an entity instance object. The expiry_time changes when an update operation occurs on that entity instance. Whenever the current time exceeds the expiry_time, the corresponding record expires.

- The values of attributes for an entity instance are kept in the table, VT_ENTITY_ONE_PROFILE. The profile data also follows the same expiry logic as the entity object in VT_ENTITY_ONE table. However, during an update operation, there is a new record added in the table with new profile data and the previous record expires.

5.3.4 Transaction-Entity Mapping

When an entity is added as an instance to the transaction OAAM stores that association in VT_TRX_ENT_DEFS_MAP. The entity can be extended for entities that are linked to other entities. For example if an entity Customer has an association/link to another entity Address with relation type as Home Address, when the Customer entity is added to a transaction definition then OAAM can store two records into VT_TRX_ENT_MAP, one for the entity Customer and the other for the Address that is referenced by Customer. The inner/nested/child entity Customer.HomeAddress has a reference with the transaction definition with relation_type as Customer$HomeAddress that is derived by concatenating the relation_type between Transaction and Customer entity, dollar($) symbol and the relation_type between Customer entity and Address entity.

5.3.5 Storing Entity Relationships in Transaction Create/Update

While creating a transaction instance, the relationship information about the entities involved in the transaction will be persisted in the database.

When transaction data is created, the following updates occurs:

1. The top-level/directly linked entities are determined.

2. For each top-level/directly linked entities, the following steps are performed:

   a. Determine the nested/chained entities that are associated to this entity by querying the tables VT_ENT_DEFS_MAP (definition associations) and VT_USER_ENTITY1_MAP (data associations)

   b. For each nested/chained entity:

      Look up the transaction association map in VT_TRX_ENT_MAP.

      Get the mapping information using the Transaction Definition Id and Entity Definition Id from VT_TRX_ENT_MAP. Note: This process is similar to an entity instance that is directly associated to the transaction.

      Use the mapping information to create/lookup entity data (VT_ENTITY_ONE, VT_ENTITY_ONE_PROFILE).

      Create a record in VT_ENT_TRX_MAP with the entity Id (from VT_ENTITY_ONE) and transaction Id from the current transaction.
5.4 Common Entity Scenario

Common scenarios are as follows:

- **Entities**: provider (physician, nurse, and so on), patient and address.

  An administrator is investigating a fraud scenario and would like to find out if a provider and patient live or work at the same address. This requires building the following relationships: patient-address, provider-address; and corresponding rules.

  The business rule generates when a patient and physician are working or residing at the same location. The rule returns true and generates an alert if
  
  \[
  \text{patient.worklocation} = \text{Physician.worklocation} \text{ or patient.residence} = \text{Physician.residence}.
  \]

- **In a medical record access transaction** there are only two entities directly involved. That is Provider ID and Patient ID. No other data is given when calling the API to create the transaction. Both Providers and Patients have various entities related to them. One example is home address, an instance of the address entity. Session details shows a medical record access transaction containing a Provider ID and a Patient ID.
Part II contains the following chapter:

- Chapter 6, "Configuring the Oracle Adaptive Access Manager Proxy"
Configuring the Oracle Adaptive Access Manager Proxy

Oracle Adaptive Access Manager Universal Installation Option (UIO) reverse proxy deployment option offers login risk-based multifactor authentication to Web applications without requiring any change to the application code. The proxy’s main function is to redirect user traffic from the application login flow to the Oracle Adaptive Access Manager login flow. The UIO Proxy is available for the Apache Web server. In this chapter the Oracle Adaptive Access Manager Proxy for Apache will be referred to as the UIO Apache Proxy.

Note: Although you can still use the UIO Proxy, it is deprecated starting with 11.1.2.2 and will be desupported and no longer shipped in 12.1.4 and future releases. The recommendation is to use the native integration or Advanced Oracle Access Management Access Manager and Oracle Adaptive Access Manager integration using Trusted Authentication Protocol (TAP). For information about native integration, see Chapter 2, "Natively Integrating Oracle Adaptive Access Manager," Chapter 3, "Integrating Native .NET Applications," and Chapter 4, "Natively Integrating Java Applications." For information about Access Manager and Oracle Adaptive Access Manager integration using TAP, see Integration Guide for Oracle Identity Management Suite.

This chapter provides information on the implementation and use of the UIO Apache Proxy. It contains the following sections:

- Introduction to the UIO Proxy
- Installing UIO Apache Proxy
- Setting Up Rules and User Groups
- Setting Up Policies
- Configuring the UIO Proxy
- Configuring Application Discovery
- OAAM Sample Application
- Upgrading the UIO Apache Proxy

For information on configuring OAAM Server, the client-facing multifactor authentication Web application specific to the UIO Proxy deployment, see Chapter 8, "Customizing OAAM Server Web Application Pages."
The intended audience is for integrators who configure the UIO Proxy to add multifactor authentication to Web applications. An understanding of HTTP request/response paradigm is required to understand the material presented in this document.

6.1 Introduction to the UIO Proxy

The Introduction section of this chapter contains the following topics:

- Important UIO-Related Terms
- Architecture of a Typical UIO Proxy
- References

6.1.1 Important UIO-Related Terms

For your reference, important terms are defined in this section.

**Universal Installation Option**

The *Universal Installation Option* is the Oracle Adaptive Access Manager integration strategy that does not require any code modification to the protected Web applications. The Universal Installation Option involves placing the UIO Proxy in front of the protected Web applications.

**Proxy**

A *proxy* is a server that services the requests of its clients by forwarding requests to other servers. This chapter is concerned with the Web proxy, where the proxy handles Web Protocols, mainly HTTP.

**Forward Proxy**

A *forward proxy* is an intermediate server that sits between the client and the origin server. To get content from the origin server, the client sends a request to the proxy naming the origin server as the target, and the proxy then requests the content from the origin server and returns it to the client. The client must be specially configured to use the forward proxy to access other sites.

**Reverse Proxy**

A *reverse proxy* appears to the client just like an ordinary Web server. No special configuration on the client is necessary. The client makes ordinary requests for content in the name-space of the reverse proxy. The reverse proxy then decides where to send those requests and returns the content as if it were itself the origin.

**OAAM Server**

*OAAM Server* is the Web application component of Oracle Adaptive Access Manager. The UIO Proxy redirects the client browser to OAAM Server for tracking and authentication purposes as defined by the UIO Proxy XML configuration.

6.1.2 Architecture of a Typical UIO Proxy

The following diagrams show a typical UIO Proxy deployment.

*Figure 6–1* shows a Web application before the UIO Proxy is deployed to provide multifactor authentication.
Your local machine running Apache HTTP server. The OAAM sample application is running on an application server on the company intranet. A deployment of OAAM is running on OAAM Server on the company intranet.

The UIO Proxy intercepts the HTTP traffic between the client (browser) and the server (Web application) and performs the appropriate actions, such as redirecting the traffic to OAAM Server, to provide multifactor authentication and authorization. OAAM
Server, in turn, communicates with OAAM Admin to assess the risk, and then takes the appropriate actions, such as permitting the login, challenging the user, blocking the user, and other actions.

6.1.3 References

For more information about the Apache HTTP Server, see the Apache HTTP Server Version 2.2 Documentation website at:

http://httpd.apache.org/docs/2.2

6.2 Installing UIO Apache Proxy

To install the UIO Apache Proxy, a new Apache Hypertext Transfer Protocol Daemon (httpd) has to be installed into which the UIO Apache Proxy is installed. This Apache httpd uses the mod_proxy, a module that implements the proxy/gateway/cache, to reverse-proxy (proxy on behalf of the back-end application that has to be protected).

The Installation section contains information for installing the UIO Apache Proxy for Windows and Linux platforms.

Installation Procedure

The installation procedure involves:

- Ensuring that the Apache httpd requirements are met
  
  See Section 6.2.2, "Downloading or Building the Apache httpd."

- Copying the UIO Proxy dlls and supported dlls to specific directories in Apache
  
  See Section 6.2.3, "Copying the UIO Apache Proxy and Supported Files to Apache."

- Configuring memcache (for Linux only)
  
  See Section 6.2.4, "Configuring Memcache (for Linux only)."

- Editing the httpd.conf to activate the UIO Proxy
  
  See Section 6.2.5, "Configuring httpd.conf."

As part of this section, information is also provide on optionally installing the mod_proxy_html, which is needed to rewrite the HTML links in a proxy situation, to ensure that links work for the users outside the proxy

- Modifying the settings of the UIO Proxy using application configuration XML files
  
  See Section 6.2.6, "Modifying the UIO Apache Proxy Settings."

The post installation procedures involve:

- Setting Up Rules and User Groups
  
  Creating a new user to run the UIO Apache Proxy process (on Linux only)

- Setting Up Policies

After Installation

After following the installation instructions for OAAM UIO Proxy, the following Apache configuration settings will be set:

- The UIO Module
- The Apache Reverse Proxy Module
Installing UIO Apache Proxy

- A virtual host entry
- Location mappings for OAAM and the application with ProxyPass and ProxyPassReverse targets for each
- SSL certificate location if required

6.2.1 Before You Begin - UIO Proxy Files for Windows and Linux

For your reference, the UIO Proxy files are summarized in the following tables.

---

**Note:** The UIO Apache Proxy binaries for Windows and Linux are different. Since the UIO Proxy is in C/C++, the same binary do not work on different platforms (unlike Java).

---

The files are in `{ORACLE_HOME}/oaam/oaam_proxy/platform_specific_file`.

6.2.1.1 Windows

The Windows UIO Proxy binary files are listed in Table 6–1.

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>mod_uio.so</td>
<td>UIO Apache Proxy module</td>
</tr>
<tr>
<td>log4cxx.dll</td>
<td>Apache Log4cxx library</td>
</tr>
<tr>
<td>libxml2.dll</td>
<td>XML/HTML Parser</td>
</tr>
<tr>
<td>apr_memcache.dll</td>
<td>APR Memcache client library.</td>
</tr>
</tbody>
</table>

The Windows UIO Proxy data files are listed in Table 6–2.

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>UIO_Settings.xml</td>
<td>UIO Apache Proxy Settings XML file</td>
</tr>
<tr>
<td>UIO_log4j.xml</td>
<td>UIO Apache Proxy Log4j (log4cxx) configuration XML file</td>
</tr>
<tr>
<td>TestConfig.xml</td>
<td>UIO Apache Proxy Sample application configuration file</td>
</tr>
<tr>
<td>UIO_Settings.rng</td>
<td>Relax NG grammar for UIO_Settings.xml</td>
</tr>
<tr>
<td>UIO_Config.rng</td>
<td>Relax NG grammar for application configuration XML files</td>
</tr>
</tbody>
</table>

6.2.1.2 Linux

The Linux UIO Proxy binary files are listed in Table 6–3.

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>mod_uio.so</td>
<td>UIO Apache Proxy module</td>
</tr>
<tr>
<td>liblog4cxx.so.0.10.0.0</td>
<td>Apache Log4cxx library</td>
</tr>
<tr>
<td>libxml2.so.2.6.32</td>
<td>XML/HTML parser</td>
</tr>
<tr>
<td>libapr_memcache.so.0.0.1</td>
<td>APR Memcache client library.</td>
</tr>
</tbody>
</table>

Configuring the Oracle Adaptive Access Manager Proxy  6-5
The Linux UIO Proxy data files are listed in Table 6–4.

Table 6–4  Linux Data Files

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>UIO_Settings.xml</td>
<td>UIO Apache Proxy Settings XML file</td>
</tr>
<tr>
<td>UIO_log4j.xml</td>
<td>UIO Apache Proxy Sample Log4j (log4cxx) configuration XML file</td>
</tr>
<tr>
<td>TestConfig.xml</td>
<td>UIO Apache Proxy Sample application configuration files</td>
</tr>
<tr>
<td>UIO_Settings.rng</td>
<td>Relax NG grammar for UIO_Settings.xml</td>
</tr>
<tr>
<td>UIO_Config.rng</td>
<td>Relax NG grammar for application configuration XML files</td>
</tr>
</tbody>
</table>

6.2.2 Downloading or Building the Apache httpd

The pre-installation steps for downloading or building the Apache httpd depend on the platform, Windows or Linux, and on whether certain requirements are met.

6.2.2.1 Windows

Download the latest Apache httpd (2.2.8) build for Windows from the Apache website. Check that the following requirements are met:

- The Apache httpd (2.2.8) build is version 2.2.8
- The mod_proxy support is enabled (the standard installation contains the mod_proxy)
- The mod_ssl support is enabled

6.2.2.2 Linux

Build the Apache httpd following the instructions on the Apache website. When you build Apache, check that the following requirements are met:

- The Apache httpd (2.2.8) build is version 2.2.8
- The mod_so is enabled (for dynamically loading modules)
- The mod_proxy is enabled
- The mod_ssl support is enabled

6.2.3 Copying the UIO Apache Proxy and Supported Files to Apache

Copy the UIO Apache Proxy and support files to specific directories in Apache for both Windows and Linux platforms.

6.2.3.1 Windows

Table 6–5 provides information on the following:

- The directories you must copy the UIO Apache Proxy files to after installation
- The tree structure of the UIO Apache Proxy libraries and configuration files, if you installed the files in C:\Apache2.2
- The directories where the UIO Apache Proxy binary files should be placed into are listed in Table 6–5.
Installing UIO Apache Proxy

Configuring the Oracle Adaptive Access Manager Proxy

6-7

Move the data files into the directories listed in Table 6–6.

Table 6–6  Directories for Windows UIO Proxy Data Files

<table>
<thead>
<tr>
<th>Directories</th>
<th>File Descriptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>C:\OAAMUIO\UIO_Settings.xml</td>
<td>UIO Apache Proxy settings XML file</td>
</tr>
<tr>
<td>C:\OAAMUIO\UIO_log4j.xml</td>
<td>UIO Apache Proxy Log4j (log4cxx) configuration XML file</td>
</tr>
<tr>
<td>C:\OAAMUIO\TestConfig.xml</td>
<td>UIO Apache Proxy application configuration files (any number)</td>
</tr>
<tr>
<td>C:\OAAMUIO\UIO_Settings.rng</td>
<td>Relax NG grammar for UIO_Settings.xml</td>
</tr>
<tr>
<td>C:\OAAMUIO\UIO_Config.rng</td>
<td>Relax NG grammar for application configuration XML files</td>
</tr>
<tr>
<td>C:\OAAMUIO\logs\uiow.log</td>
<td>UIO Apache Proxy log</td>
</tr>
</tbody>
</table>

To change the location of the various configuration files, see Section 6.2.5, "Configuring httpd.conf."

6.2.3.2  Linux

After the installation of the Apache httpd, perform the following steps:

1. Copy the UIO Apache Proxy binary files into (assuming Apache httpd is installed in /usr/local/apache2) the directories shown in Table 6–7.

Table 6–7  Directories for Linux UIO Proxy Binary Files

<table>
<thead>
<tr>
<th>Directories</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>/usr/local/apache2/modules/mod_uio.so</td>
<td>UIO Apache Proxy Module</td>
</tr>
<tr>
<td>/usr/local/apache2/lib/liblog4cxx.so.0.10.0</td>
<td>Apache Log4cxx Library</td>
</tr>
<tr>
<td>/usr/local/apache2/lib/libxml2.so.2.6.32</td>
<td>XML/HTML Parser</td>
</tr>
<tr>
<td>/usr/local/apache2/lib/libapr_memcache.so.0.0.1</td>
<td>APR Memcache client library</td>
</tr>
</tbody>
</table>

2. Then, create soft links to the libraries as follows:

   cd /usr/local/apache2/lib
   ln -s liblog4cxx.so.10.0.0 liblog4cxx.so.10
   ln -s libxml2.so.2.6.32 libxml2.so.2
   ln -s libapr_memcache.so.0.0.1 libapr_memcache.so.0

3. Ensure that the binary files have executable permission.

4. Apache httpd is typically run as root so that it creates a parent process that listens on port 80, and it spawns handler processes that run as the user given in the User directive in httpd.conf.
For this reason, create a user called \texttt{oaamuio} that is the checkpoint user for the UIO Apache Proxy. The proxy configuration and log files are accessible by this user. Ensure that only this user can access the log files. Assuming \texttt{/home/oaamuio} is the home directory for this user, the directory structure looks like the one presented in Table 6–8. (The UIO Apache Proxy data files should follow the directory structure shown in Table 6–8.)

<table>
<thead>
<tr>
<th>Directories</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>/home/oaamuio/uio/UIO_Settings.xml</td>
<td>UIO Apache Proxy settings XML file</td>
</tr>
<tr>
<td>/home/oaamuio/uio/UIO_log4j.xml</td>
<td>UIO Apache Proxy Log4j (log4cxx) configuration XML file</td>
</tr>
<tr>
<td>/home/oaamuio/uio/TestConfig.xml</td>
<td>UIO Apache Proxy application configuration files (any number)</td>
</tr>
<tr>
<td>/home/oaamuio/uio/UIO_Settings.rng</td>
<td>Relax NG grammar for UIO_Settings.xml</td>
</tr>
<tr>
<td>/home/oaamuio/uio/UIO_Config.rng</td>
<td>Relax NG grammar for application configuration XML files</td>
</tr>
<tr>
<td>/home/oaamuio/uio/logs/uio.log</td>
<td>UIO Apache Proxy log</td>
</tr>
</tbody>
</table>

To change the location of the various configuration files, see Section 6.2.5, "Configuring \texttt{httpd.conf}.”

The run-time user of \texttt{httpd} should have the appropriate permissions to access all these files.

### 6.2.4 Configuring Memcache (for Linux only)

This configuration is an optional one that may be needed for Linux deployment of UIO Apache Proxy.

The UIO Apache Proxy maintains a session for the user where it keeps local state such as session level variables for the user.

- On Windows, there is always a single process for the Apache \texttt{httpd} server running and so this session information is local to the process.
- On Linux, you could have multiple Apache \texttt{httpd} server processes running which means the session information cannot be kept local to the process but must be centralized. In this case, you can use memcached to store the session information.

The following description is to identify when you must use memcached to hold the UIO Apache Proxy session information.

Apache \texttt{httpd} ships with a selection of Multi-Processing Modules (MPMs) which are responsible for binding to network ports on the machine, accepting requests, and dispatching children to handle the requests. On Linux, \texttt{httpd} can run with two different MPMs: \texttt{httpd} with prefork MPM (single-threaded) or with worker MPM (multithreaded). The MPM is built into the \texttt{httpd} and is not a run-time option.

**Configure UIO Apache Proxy to Use Memcached for Prefork MPM**

With prefork MPM, \texttt{httpd} maintains a pool of single-threaded processes, where each request is handled by a single process. In this case, you must configure UIO Apache Proxy to use memcached.
Configure Apache httpd to Launch a Single Process for Worker MPM

With worker MPM, httpd maintains a pool of multithreaded processes, where every process could be handling multiple requests at a time. In this case, you can configure Apache httpd to launch a single process and avoid using memcached. However, the default configuration launches multiple processes and to keep that unchanged, then you must configure UIO Apache Proxy to use memcached. An example of an httpd.conf that you can use to configure a worker MPM to launch a single process is shown below.

```apache
# Following forces worker MPM to run 1 process (make sure mod_cgid is
# not loaded, otherwise it starts one more httpd process).
# Basically ThreadLimit=MinSpareThreads=MaxSpareThreads=MaxClients=ThreadsPerChild
# and StartServers=1. Setting MaxRequestsPerChild to 0 ensures that the process is
# not
# bounced.

<IfModule mpm_worker_module>
    ThreadLimit 150
    StartServers 1
    MinSpareThreads 150
    MaxSpareThreads 150
    MaxClients 150
    ThreadsPerChild 150
    MaxRequestsPerChild 0
</IfModule>
```

On Windows, httpd MPM is always in multi-threading mode with a single process.

On Linux, in the case where the httpd runs multiple process (irrespective of single or multithreaded), the UIO Apache Proxy session data must be maintained in a common store (database or cache) so that multiple processes can access the session data. The UIO Proxy uses memcache (a memory based very fast cache) to store the session data.

At startup, the UIO Proxy autodetects whether httpd is running with a single process or multiple processes. If httpd is running with multiple processes (which is the case with prefork or worker mpm on Linux), it tries to connect to the memcache daemon using default connection parameters (that are defined in Section 6.2.6.1, "UIO_Settings.xml"). On Windows, by default, the UIO Proxy uses local sessions. It does not connect to the memcache daemon; however it can also be configured to maintain session data in the memcache daemon (explained in Section 6.2.6.1, "UIO_Settings.xml").

Install memcache for Scenarios in which the UIO Apache Proxy Connects to memcache daemon

For the scenarios where the UIO Apache Proxy is connecting to memcache daemon, you must install memcache on your system using the instructions from the memcache website and run the memcache daemon(s) before running the Apache httpd.

Install memcache using instructions at:

http://www.danga.com/memcached

You may already have a binary installation available from your Linux distribution. The UIO Apache Proxy has been tested with version 1.2.5 of memcache.
6.2.5 Configuring httpd.conf

Edit the httpd.conf file to activate the UIO Apache Proxy. The httpd.conf file is the main configuration file used by the Apache HTTP Server.

6.2.5.1 Basic Configuration without SSL

In the sample installation, the Apache httpd has been installed in c:\ProgramFiles\Apache2.2 or /usr/local/apache2.

To ensure that httpd.conf is correctly set up in your environment, follow these steps:

1. Ensure that the following lines are uncommented to enable mod_proxy:
   
   ```
   LoadModule proxy_module modules/mod_proxy.so
   LoadModule proxy_http_module modules/mod_proxy_http.so
   ```

2. Add the following line to the end of the LoadModule group of lines to activate the UIO Apache Proxy:

   ```
   LoadModule uio_module modules/mod_uio.so
   ```

3. Add a line to point to the UIO_Settings.xml file that has the settings for the UIO Apache Proxy.

   ```
   Note: The setting must be the absolute path to the UIO_Settings.xml file.
   ```

   On Windows (all paths should be with forward slashes),
   
   ```
   UioProxySettingsFile c:/OAAMUIO/UIO_Settings.xml
   ```

   On Linux,
   
   ```
   UioProxySettingsFile /home/oaamuio/uio/UIO_Settings.xml
   ```

4. Disable mod_proxy's forward-proxying capability since it is not needed.

   ```
   ProxyRequests Off
   <Proxy *>
   Order deny,allow
   Allow from all
   </Proxy>
   ```

5. Enable the mod_proxy configuration to reverse-proxy to oaam_server and the target application is being protected by OAAM.

   ```
   ProxyPass /target_app/ http://FQDN_target_app:target_app_port//target_app
   ProxyPassReverse /target_app/ http://<FQDN_target_app:target_app_port/target_app
   ```

6. Set the user/group of httpd using User and Group directives to oaamuio.

   The actual settings for steps 4 and 5 are installation-specific and are only examples of the settings you must set. Information on setting details can be found in your Apache documentation.
With the changes described and by properly setting up UIO_Settings.xml, you should be able to access OAAM Server (oaam_server) and target application and run Phase One scenarios. The URL for the target application is:

http://apache-host:apache-port/target_application

So far in this chapter, the configuration to the proxy has been performed without using SSL.

6.2.5.2 Configuration with SSL

To enable SSL, refer to the Apache website for Tomcat and your Apache documentation.

The UIO Apache Proxy requires mod_ssl to be part of httpd. Having the mod_ssl as part of httpd ensures that the OpenSSL library is linked in and is properly configured for the UIO Apache Proxy to generate session ids. You must ensure that mod_ssl is loaded and you do not need to perform any configuration if you are not using SSL.

**mod_proxy_html module (optional)**

Optionally, you may need to install the mod_proxy_html (http://apache.webthing.com/mod_proxy_html/) Apache module. This module is needed only if the protected application has Web pages that have hard-coded URL links to itself. If the application has relative URLs, you do not need this module.

From their website, the executive summary of this module is as follows:

mod_proxy_html is an output filter to rewrite HTML links in a proxy situation, to ensure that links work for users outside the proxy. It serves the same purpose as Apache's ProxyPassReverse directive does for HTTP headers, and is an essential component of a reverse proxy.

For example, if a company has an application server at appserver.example.com that is only visible from within the company's internal network, and a public Web server www.example.com, they may want to provide a gateway to the application server at http://www.example.com/appserver/. When the application server links to itself, those links need to be rewritten to work through the gateway. mod_proxy_html serves to rewrite "<a href="http://appserver.example.com/foo/bar.html">foobar</a>" to "<a href="http://www.example.com/appserver/foo/bar.html">foobar</a>" making it accessible from outside.

6.2.6 Modifying the UIO Apache Proxy Settings

Modify the UIO Apache Proxy Settings by following the subsequent examples.

6.2.6.1 UIO_Settings.xml

```
<UIO_ProxySettings xmlns="http://example.com/">

  <!-- Log4jProperties location="/home/oaamuio/uio/UIO_log4j.xml"/ -->
  <Log4jProperties location="/f:/oaamuio/uio/UIO_log4j.xml"/>
  <Memcache ipaddress="127.0.0.1" port="11211" maxconn="10"/>

  <GlobalVariable name='one' value='value'/>

  <ConfigFile location="/home/oaamuio/uio/TestConfig1.xml" enabled="true"/>
  <ConfigFile location="/home/oaamuio/uio/TestConfig2.xml" enabled="false"/>

```
<ConfigFile location="f:/oaamuio/uio/TestConfig1.xml" enabled="false"/>

<Setting name="GarbageCollectorInterval_ms" value="60000"/>
<Setting name="MaxSessionInactiveInterval_sec" value="1200"/>
<Setting name="CachedConfigExpiry_sec" value="120"/>
<Setting name="SessionIdCookieName_str" value="SessionId"/>

<Setting name="SessionCookie_ExpiryInMinutes" value="0"/>
<Setting name="SessionCookie_IsHttpOnly" value="0"/>
<Setting name="SessionCookie_IsSecure" value="1"/>

<Setting name="Profiling" value="0"/>
<Setting name="IgnoreUrlMappings" value="0"/>
<Setting name="CaptureTraffic" value="0"/>

<!-- Enable AutoLoadConfig for Windows or Single-process Linux.
Do not use for Multiple-process Linux when in production. -->
<Setting name="AutoLoadConfig" value="1"/>

<!-- Setting name="UseMemcache" value="1"/ -->
</UIO_ProxySettings>

Log4jProperties
Set the location of log4j.xml file that defines the logging configuration for the UIO Apache Proxy. The location should be an absolute path; it cannot be ServerRoot relative. On Linux, you must ensure that the httpd process can access the directory.

When using httpd in a multiprocessing mode, do not use FileAppender; use SocketAppender instead to log the logs from the different processes. For information on setting the location for log4j, see your log4j documentation. Log4j is a logging framework (APIs) written in Java.

GlobalVariable
GlobalVariable is a global variable that is used in the application configuration. You can have any number of such name-value pairs.

ConfigFile
ConfigFile is the absolute path to an application configuration. You can have any number of such configurations. Again, You must ensure, on Linux, that the httpd process has the permissions to access these files. For information on configuring an application, see Section 6.5, "Configuring the UIO Proxy."

Memcache
Memcache has the IP address and port of a memcache server. You can have multiple Memcache elements in the settings file if you have multiple memcache servers running. If you have a single local memcache running, you do not need to have this element at all. By default, the UIO Apache Proxy tries to connect to memcache on IP address 127.0.0.1 and port 11211.
### Settings

These are flags to control the behavior of the UIO Apache Proxy. Various settings are listed in Table 6–9.

#### Table 6–9  OAAM UIO Proxy Settings.

<table>
<thead>
<tr>
<th>Flags</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MaxSessionInactiveInterval_sec</td>
<td>UIO Apache Proxy maintains a session for every user passes through the proxy. This setting sets the expiry time of this session after the user becomes inactive. It is in seconds (default is 30 minutes).&lt;br&gt;For example, <code>&lt;Setting name=&quot;MaxSessionInactiveInterval_sec&quot; value=&quot;1800&quot;/&gt;</code></td>
</tr>
<tr>
<td>GarbageCollectorInterval_ms</td>
<td>Interval for running session expiry thread (default = 5 minutes)&lt;br&gt;For example, <code>&lt;Setting name=&quot;GarbageCollectorInterval_ms&quot; value=&quot;300000&quot;/&gt;</code></td>
</tr>
<tr>
<td>FileWatcherInterval_ms</td>
<td>Interval for checking if the settings or any config file has changed (default = 1 minute)&lt;br&gt;(After modifying the configuration XML file, even though the proxy updates the configuration as needed, it is advisable to restart the httpd server.)&lt;br&gt;For example, <code>&lt;Setting name=&quot;FileWatcherInterval_ms&quot; value=&quot;60000&quot;/&gt;</code></td>
</tr>
<tr>
<td>SessionIdCookieName_str</td>
<td>Name of the cookie used by UIO Apache Proxy to maintain its session (default = OAAM_UIOPROXY_SessionId)&lt;br&gt;For example, <code>&lt;Setting name=&quot;SessionIdCookieName_str&quot; value=&quot;SessionId&quot;/&gt;</code></td>
</tr>
<tr>
<td>SessionCookie_DomainLevelCount</td>
<td>Domain level for the UIO Apache Proxy session cookie. Does not affect any other cookie&lt;br&gt;For example, <code>&lt;Setting name=&quot;SessionCookie_DomainLevelCount&quot; value=&quot;2&quot;/&gt;</code></td>
</tr>
<tr>
<td>SessionCookie_ExpiryInMinutes</td>
<td>The value of this setting is used to compute the expiry time that is put in the expires attribute of the Set-Cookie header of the UIO Apache Proxy session cookie. Default is zero which means the expires attribute is not added.</td>
</tr>
<tr>
<td>SessionCookie_IsHttpOnly</td>
<td>If set to 1, the UIO Apache Proxy session cookie is marked as HTTP only in the Set-Cookie Header. Affects only this cookie. Default is not to mark the cookie as HTTP only.&lt;br&gt;On a supported browser, a HttpOnly cookie is only used when transmitting HTTP (or HTTPS) requests, but the cookie value is not available to client side script, hence mitigate the threat of cookie theft through Cross-site scripting.</td>
</tr>
<tr>
<td>SessionCookie_IsSecure</td>
<td>If set to 1, UIO Apache Proxy session cookie is marked as secure in the Set-Cookie header. It does not affect any other cookie. The default is not to mark the cookie as secure.&lt;br&gt;A secure cookie is only used when a browser is visiting a server through HTTPS, that will ensure that the cookie is always encrypted when transmitting from client to server, and therefore less likely to be exposed to cookie theft through eavesdropping.</td>
</tr>
<tr>
<td>IgnoreUrlMappings</td>
<td>Ignore the application configuration XML files; the proxy behaves as a flow-through proxy&lt;br&gt;For example, <code>&lt;Setting name=&quot;IgnoreUrlMappings&quot; value=&quot;0&quot;/&gt;</code>. The value of 0 disables this mode and the value of 1 enables capture traffic mode.&lt;br&gt;The value of 1 will make the proxy act as flow-through and the value of 0 will enable the configuration XML interceptors.</td>
</tr>
</tbody>
</table>
## 6.2.6.2 UIO_log4j.xml

For actual log4j format details, see your log4j documentation. Apache::log4cxx is a C++ implementation of the log4j framework and the XML file format is common to log4cxx and log4j.

Available UIO Apache Proxy Log4j loggers are listed in Table 6–10.

#### Table 6–10  UIO Apache Proxy Log4j Loggers

<table>
<thead>
<tr>
<th>Loggers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>config.reader</td>
<td>The UIO_Config XML file loading related classes use this logger.</td>
</tr>
<tr>
<td>settings.reader</td>
<td>The UIO_Settings XML file loading classes use this logger.</td>
</tr>
<tr>
<td>config.datastore</td>
<td>The UIO_Config XML file loading related classes use this logger.</td>
</tr>
<tr>
<td>config</td>
<td>The UIO_Config XML file loading related classes use this logger.</td>
</tr>
<tr>
<td>config.reader.populator</td>
<td>The UIO_Config XML file loading related classes use this logger.</td>
</tr>
<tr>
<td>condition</td>
<td>All conditions defined in UIO_Config.xml use this logger.</td>
</tr>
<tr>
<td>filter</td>
<td>All filters defined in UIO_Config.xml use this logger.</td>
</tr>
</tbody>
</table>

---

For actual log4j format details, see your log4j documentation. Apache::log4cxx is a C++ implementation of the log4j framework and the XML file format is common to log4cxx and log4j.

Available UIO Apache Proxy Log4j loggers are listed in Table 6–10.
6.2.6.3 Application configuration XMLs

These XML files are the application configuration files that are defined in the ConfigFile element of UIO_Settings.xml file.

6.3 Setting Up Rules and User Groups

For information on setting up rules and user groups, see Administering Oracle Adaptive Access Manager.

6.4 Setting Up Policies

To set up policies for the UIO Proxy, import the out-of-the-box policies. Information about importing policies is available in the Administering Oracle Adaptive Access Manager.

6.5 Configuring the UIO Proxy

The proxy intercepts all HTTP traffic between the client browser and the Web application and performs actions specified in the configuration files. The UIO Apache Proxy uses the XML Relax NG definition which is in the UIO_Config.rng file in the proxy distribution.

6.5.1 Elements of the UIO Proxy Configuration File

The following sections describe various elements of the proxy configuration file.

6.5.1.1 Components of Interceptors

Interceptors are the most important elements in the proxy configuration. Authoring the proxy configuration file deals mostly with defining interceptors.
There are two types of interceptors: request interceptors and response interceptors. As the names suggest, request interceptors are used when the proxy receives HTTP requests from the client browser and response interceptors are used when the proxy receives HTTP response from the server, for example, Web application or OAAM Server.

There are four components to an interceptor and all of them are optional.

1. **List of URLs** - the interceptor will be evaluated if the interceptor URL list contains the current request URL or if the URL list is empty. The URLs must be an exact match; there is no support for regular expressions. For a request interceptor, this is the set of URLs for which the request interceptor will be executed in the request portion of the HTTP request, for example, on the way from the client to the server. For a response interceptor, the URL is that of the HTTP request; the response interceptor will be executed in the response portion of the HTTP request, for example, while getting the response from the server to the client. If the URL has query parameters, then they should not be listed. You can use conditions to check for any query parameters.

2. **List of conditions** - conditions can inspect the request/response contents, such as checking for the presence of an HTTP header/parameter/cookie, and so on, or testing whether a header/parameter/cookie has a specific value or not. Filters and action defined in the interceptor will be executed only if all the conditions specified are met or if no condition is specified.

3. **List of filters** - filters perform an action that might modify the request/response contents or modify some state information in the proxy. For example, a filter can add/remove HTTP headers, save HTTP header/parameter/cookie value in a proxy variable, and so on.

4. **Action** - after executing the filters the interceptor will perform the action, if one is specified. Actions can be one of the following:
   a. Redirect the client to a different URL.
   b. Send a saved response to the client.
   c. Perform a HTTP get on server.
   d. Perform a HTTP post on server.
   e. Send a saved request to the server.
6.5.1.2 Conditions

Conditions are used in the proxy to inspect HTTP request/response or the state information saved in the proxy (variables). Each condition evaluates to either true or false. Conditions are evaluated in the order they are listed in the configuration file until a condition evaluates to false or all conditions are evaluated. Table 6–12 lists conditions that can be defined in an interceptor.

Table 6–11 Components of Interceptors

<table>
<thead>
<tr>
<th>Interceptor</th>
<th>Attributes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RequestInterceptor</td>
<td>id, desc, post-exec-action, isGlobal, enabled</td>
<td>RequestInterceptor defines an interceptor that will be run during the request phase. It has an id, description. Optionally it has a post-exec-action that takes the values continue, stop-intercept, stop-phase-intercept; the default is continue. Optionally it has isGlobal which takes the values true or false and is false by default. It also takes the enabled attribute which is also optional and is true by default.</td>
</tr>
</tbody>
</table>
| ResponseInterceptor | id, desc, post-exec-action, isGlobal, enabled | ResponseInterceptor defines an interceptor that is run during the response phase of the HTTP request. The attributes of this element are similar to that of RequestInterceptor. This element contains zero or more RequestUrl elements, zero or more conditions elements, zero or more filter elements, zero or one target element. The RequestUrl element has a single URL element for which this interceptor will execute. The URL must be an exact match. There is no regular expression or pattern support for the URL. Instead of the RequestUrl element there is a ResponseUrl element which has similar meaning. All else is similar to the RequestInterceptor. Non-ASCII characters in a URL must be converted into a valid ASCII format so that the URL can be transmitted over the Internet. URL encoding converts characters into the correct format. In UIO Proxy deployments, when the URL contains URL-encoded characters, the interceptor must recognize them. The RequestUrl and ResponseUrl defined in interceptors are decoded first. For example, when making a request from the browser for 'bigbank/%F6', the interceptor matches:  

```xml
<RequestInterceptor id="testing" enabled="@Phase2Only">
    <RequestUrl url="/bigbank/%F6"/>
    <Target action="redirect-client" url="/oaam_server/login.do"/>
</RequestInterceptor>
```
### Table 6–12  Conditions Defined in an Interceptor

<table>
<thead>
<tr>
<th>Condition name</th>
<th>Attributes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HeaderPresent</td>
<td>enabled, name</td>
<td>Checks the presence of the specified header in request/response. The header name should be terminated by a colon (&quot;:&quot;).&lt;br&gt;Example: <code>&lt;HeaderPresent name=&quot;userid:&quot;/&gt;</code></td>
</tr>
<tr>
<td>ParamPresent</td>
<td>enabled, name</td>
<td>Checks the presence of the specified parameter in the request.&lt;br&gt;Example: <code>&lt;ParamPresent name=&quot;loginID&quot;/&gt;</code></td>
</tr>
<tr>
<td>QueryParamPresent</td>
<td>enabled, name</td>
<td>Checks the presence of the specified query parameter in the URL.&lt;br&gt;Example: <code>&lt;QueryParamPresent name=&quot;TraceID&quot;/&gt;</code></td>
</tr>
<tr>
<td>VariablePresent</td>
<td>enabled, name</td>
<td>Checks whether the specified proxy variable has been set.&lt;br&gt;Example: <code>&lt;VariablePresent name=&quot;$userid&quot;/&gt;</code></td>
</tr>
<tr>
<td>RequestCookiePresent</td>
<td>enabled, name</td>
<td>Checks the presence of the specified cookie in the request.&lt;br&gt;Example: <code>&lt;RequestCookiePresent name=&quot;SESSIONID&quot;/&gt;</code></td>
</tr>
<tr>
<td>ResponseCookiePresent</td>
<td>enabled, name</td>
<td>Checks the presence of the specified cookie in the response.&lt;br&gt;Example: <code>&lt;ResponseCookiePresent name=&quot;MCWUSER&quot;/&gt;</code></td>
</tr>
<tr>
<td>HeaderValue</td>
<td>enabled, name, value, mode, ignore-case</td>
<td>Checks whether the specified request/response header value matches the given value. The header name should be terminated by a colon (&quot;:&quot;).&lt;br&gt;Example: <code>&lt;HeaderValue name=&quot;Rules-Result:&quot; value=&quot;allow&quot;/&gt;</code></td>
</tr>
<tr>
<td>ParamValue</td>
<td>enabled, name, value, mode, ignore-case</td>
<td>Checks whether the specified request parameter value matches the given value.&lt;br&gt;Example: <code>&lt;ParamValue name=&quot;cancel&quot; value=&quot;Cancel&quot;/&gt;</code></td>
</tr>
<tr>
<td>QueryParamValue</td>
<td>enabled, name, value, mode, ignore-case</td>
<td>Checks whether the specified URL query parameter value matches the given value.&lt;br&gt;Example: <code>&lt;QueryParamValue name=&quot;requestID&quot; value=&quot;Logout&quot;/&gt;</code></td>
</tr>
</tbody>
</table>
### Table 6–12 (Cont.) Conditions Defined in an Interceptor

<table>
<thead>
<tr>
<th>Condition name</th>
<th>Attributes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>VariableValue</td>
<td>enabled, name, value, mode, ignore-case</td>
<td>Checks whether the specified proxy variable value matches the given value.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;VariableValue name=&quot;%REQUEST_METHOD&quot; value=&quot;post&quot;/&gt;</td>
</tr>
<tr>
<td>RequestCookieValue</td>
<td>enabled, name, value, mode, ignore-case</td>
<td>Checks whether the specified request cookie value matches the given value.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;RequestCookieValue name=&quot;CurrentPage&quot; value=&quot;/onlineserv/&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>mode=&quot;begins-with&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ignore-case=&quot;true&quot;</td>
</tr>
<tr>
<td>ResponseCookieValue</td>
<td>enabled, name, value, mode, ignore-case</td>
<td>Checks whether the specified response cookie value matches the given value.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;ResponseCookieValue name=&quot;CurrentPage&quot; value=&quot;/onlineserv/&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>mode=&quot;begins-with&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ignore-case=&quot;true&quot;</td>
</tr>
<tr>
<td>HttpStatus</td>
<td>enabled, status</td>
<td>Checks whether the status code of the response matches the given value.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;HttpStatus status='302'/&gt;</td>
</tr>
<tr>
<td>HtmlElementPresent</td>
<td>enabled, name, attrib-name1, attrib-value1, attrib-name2, attrib-value2, ... attrib-name9, attrib-value9,</td>
<td>Checks presence of a html element to match the specified conditions:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;name attrib-name1=&quot;attrib-value1&quot; attrib-name2=&quot;attrib-value2&quot; ...&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;HtmlElementPresent name=&quot;form&quot; attrib-name=&quot;name&quot; attrib-value=&quot;signon&quot;/&gt;</td>
</tr>
<tr>
<td>PageContainsText</td>
<td>enabled, text</td>
<td>Checks whether the response contains the given text.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;PageContainsText text='You have entered an invalid Login Id'/&gt;</td>
</tr>
<tr>
<td>NotVariableValue</td>
<td>enabled, name, value, mode, ignore-case</td>
<td>Checks whether the specified proxy variable value does not match the given value.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;NotVariableValue name=&quot;$Login-Status&quot; value=&quot;In-Session&quot;/&gt;</td>
</tr>
</tbody>
</table>
### Attribute

**id** is optional and is used only in trace messages. If no value is specified, the condition name (like `HeaderPresent`) will be used.

**enabled** is optional and the default value is `true`. You can use this attribute to enable/disable a condition. The value of this attribute can be set to the name of a global variable; in such case, the condition will be enabled or disabled according to the value of the global variable.

**value** can be set to the name of a proxy variable. In such a case, the proxy will evaluate the variable at checkpoint and use that value in the condition.

**mode** can be set to one of the following: `begins-with`, `ends-with`, `contains`.

**ignore-case** can be set to one of the following: `true`, `false`.

#### 6.5.1.3 Filters

Filters are used in the proxy to modify HTTP request/response contents or modify the state information saved in the proxy (variables). Filters are executed in the order they are listed in the configuration file. Table 6–13 lists filters that can be defined in an interceptor.

<table>
<thead>
<tr>
<th>Condition name</th>
<th>Attributes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>And</td>
<td>enabled</td>
<td>Evaluates to <code>true</code> only if all the child conditions evaluate to <code>true</code>. Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;And&gt;</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;PageContainsText text= &quot;Your password must be&quot;/&gt;</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;PageContainsText text= &quot;Please reenter your password&quot;/&gt;</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;/And&gt;</code></td>
</tr>
<tr>
<td>Or</td>
<td>enabled</td>
<td>Evaluates to <code>true</code> if one of the child conditions evaluates to <code>true</code>. Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;Or&gt;</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;ParamValue name='register' value='Continue'/&gt;</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;ParamValue name='cancel' value='Cancel'/&gt;</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;/Or&gt;</code></td>
</tr>
<tr>
<td>Not</td>
<td>enabled</td>
<td>Reverses the result of the child condition(s). Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;Not&gt;</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;HttpStatus status='200'/&gt;</code></td>
</tr>
<tr>
<td></td>
<td></td>
<td><code>&lt;/Not&gt;</code></td>
</tr>
</tbody>
</table>
### Table 6–13  Filters Defined in an Interceptor

<table>
<thead>
<tr>
<th>Filter name</th>
<th>Attributes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AddHeader</td>
<td>enabled, name, value</td>
<td>Adds the specified header with a given value to request/response. The header name should be terminated by a colon (&quot;:&quot;). Example: &lt;AddHeader name='userid:' value='$userid'/&gt;</td>
</tr>
<tr>
<td>SaveHeader</td>
<td>enabled, name, variable</td>
<td>Saves the specified request/response header value in the given proxy variable. The header name should be terminated by a colon (&quot;:&quot;). Example: &lt;SaveHeader name='userid:' variable='$userid'/&gt;</td>
</tr>
<tr>
<td>RemoveHeader</td>
<td>enabled, name</td>
<td>Removes the specified header from request/response. The header name should be terminated by a colon (&quot;:&quot;). Example: &lt;RemoveHeader name='InternalHeader:'/&gt;</td>
</tr>
<tr>
<td>AddParam</td>
<td>enabled, name, value</td>
<td>Adds a request parameter with a specified name and value. Example: &lt;AddParam name='loginID' value='$userid'/&gt;</td>
</tr>
<tr>
<td>SaveParam</td>
<td>enabled, name, variable</td>
<td>Saves the specified request parameter value in to the given proxy variable. Example: &lt;SaveParam name='loginID' variable='$userid'/&gt;</td>
</tr>
<tr>
<td>AddRequestCookie</td>
<td>enabled, name, value</td>
<td>Adds the specified cookie with a given value to request. Example: &lt;AddRequestCookie name='JSESSIONID' value='$JSESSIONID'/&gt;</td>
</tr>
<tr>
<td>SaveRequestCookie</td>
<td>enabled, name</td>
<td>Saves the specified request cookie value in the given proxy variable.</td>
</tr>
<tr>
<td>AddResponseCookie</td>
<td>enabled, name</td>
<td>Adds the specified cookie with a given value to response. Example: &lt;AddResponseCookie name='JSESSIONID' value='$JSESSIONID'/&gt;</td>
</tr>
<tr>
<td>SaveResponseCookie</td>
<td>enabled, name</td>
<td>Saves the specified response cookie value in the given proxy variable. Example: &lt;SaveResponseCookie name='JSESSIONID' variable='$JSESSIONID'/&gt;</td>
</tr>
<tr>
<td>SaveHiddenFields</td>
<td>enabled, form, variable, save-submit-fields</td>
<td>Saves all the hidden, submit fields value, in the given form if the form name is specified to the given proxy variable. To not save submit fields, set save-submit-fields attribute to false. Example: &lt;SaveHiddenFields form='pageForm' variable='%lg_HiddenParams'/&gt;</td>
</tr>
</tbody>
</table>
### Configuring the UIO Proxy

**Table 6–13 (Cont.) Filters Defined in an Interceptor**

<table>
<thead>
<tr>
<th>Filter name</th>
<th>Attributes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AddHiddenFieldsParams</td>
<td>enabled, variable</td>
<td>Adds request parameters for each hidden field saved in the variable.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;AddHiddenFieldsParams</td>
</tr>
<tr>
<td></td>
<td></td>
<td>variables=&quot;%lg_HiddenParams&quot;/&gt;</td>
</tr>
<tr>
<td>SetVariable</td>
<td>enabled, name, value</td>
<td>Sets the proxy variable with the given name to the specified value.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;SetVariable name=&quot;$Login-Status&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>value=&quot;In-Session&quot;/&gt;</td>
</tr>
<tr>
<td>UnsetVariable</td>
<td>enabled, name</td>
<td>Removes the proxy variable with the given name.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;UnsetVariable name=&quot;$Login-Status&quot;/&gt;</td>
</tr>
<tr>
<td>ClearSession</td>
<td>enabled, name</td>
<td>Removes all session variables in the current session.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;ClearSession/&gt;</td>
</tr>
<tr>
<td>SaveQueryParam</td>
<td>enabled, name, variable</td>
<td>Saves the specified query parameter in the given proxy variable.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;SaveQueryParam name=&quot;search&quot; variable=&quot;$search&quot;/&gt;</td>
</tr>
<tr>
<td>SaveRequest</td>
<td>enabled, variable</td>
<td>Saves the entire request content in the given proxy variable. This includes all headers and the body, if present.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;SaveRequest variable=&quot;$BillPayRequest&quot;/&gt;</td>
</tr>
<tr>
<td>SaveResponse</td>
<td>enabled, variable</td>
<td>Saves the entire response content in the given proxy variable. This includes all headers and body, if present.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;SaveResponse variable=&quot;$BillPay-Response&quot;/&gt;</td>
</tr>
</tbody>
</table>
Filter Examples - ProcessString

Find the sub-string between the given start-tag and end-tag in the source string, extract the sub-string found and save extracted sub-string in the given variable. The action of 'extract' will extract the first matching start-tag and end-tag pair.

```xml
<ProcessString source="%RESPONSE_CONTENT"
    find="sub-string"
    start-tag="var traceID = " end-tag="";
    action="extract"
    variable="$TRACE_ID"/>
```

Find the given search-string in the source string, replace it with the replace string and save the updated string in the given variable. You can also use the count attribute to specify behavior in case there are multiple matches. The attribute 'count' can take values all, once or a number.

```xml
<ProcessString
    source="/bfb/accounts/accounts.asp?TraceID=$TRACE_ID"
    find='string' search-str="$TRACE_ID"
    action="replace"
    replace="$TRACE_ID"
```
variable="%POST_URL"/

Find the sub-string between the given start-tag and end-tag in the source string, replace it (including the start and end tags) with the evaluated value of the sub string found and save the updated string in the given variable. You can use the attribute count to specify the behavior in case of multiple matches. This attribute can take the value of 'all', 'once' or a number.

```xml
<ProcessString
    source="/cgi-bin/mcw055.cgi?TRANEXIT[$UrlSuffix]"
    find="sub-string" start-tag="[" end-tag="]"
    action='eval'
    variable="%LogoffUrl"/>
```

You can specify the attribute ignore-case as true or false and it can be applied to any of the prior examples and accordingly the search operation will be case sensitive or not. You can specify encoding attribute optionally and it will encode the resulting string before storing in to the variable. This attribute can take only base64 value. If you do not specify this attribute then the resulting string is stored as is.

The encoding attribute is supported only on UIO Apache Proxy.

6.5.1.5 ProcessString Encoding/Decoding Schemes for Special Characters URL Encoded in OAAM Change Password

When using OAAM UIO Proxy to call OAAM change password if the password value contains special characters they are URL encoded when passed to OAAM.

Four encoding/decoding schemes are provided for the ProcessString filter so that the UIO Proxy can use URL-encoding or the same encoding schemes that the OAAM Server uses.

**ProcessString Encoding/Decoding Schemes**

The encoding/decoding schemes that can be used in the ProcessString filter in the OAAM UIO Proxy are:

<table>
<thead>
<tr>
<th>Encoding/Decoding Schemes</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>asadecode:</td>
<td>Decodes the OAAM Server encoded strings</td>
</tr>
<tr>
<td>asaencode</td>
<td>Encodes the string value using the same schema that the OAAM server uses</td>
</tr>
<tr>
<td>urldecode</td>
<td>Decodes the string value that is URL-encoded</td>
</tr>
<tr>
<td>urllencode</td>
<td>Performs URL encoding for the given string</td>
</tr>
</tbody>
</table>

**Example**

The 11g OAAM Server performs UTF8 encoding for the credentials post to it. In response headers of `oaam_server/changePassword.do`, headers of `newPassword` and `confirmPassword` will be encoded. In this case, if the protected application does not accept such encoded credentials, the following interceptor could be used as an example to decode the encoded values of those credentials and save them to UIOPProxy variables. The UIO Proxy can then perform actions with these variables, such as post their values to the protected application.

**Sample Interceptor**

```xml
<ResponseInterceptor id="EncodingDecodingSchemes"
```
desc="ProcessString eval with encoding/decoding tags" enabled="true">
<ResponseUrl url="/oaam_server/changePassword.do"/>

<Conditions>
  <VariableValue name="%REQUEST_METHOD" value="POST"/>
  <HeaderPresent name="password:="/>
  <HeaderPresent name="newpassword:="/>
  <HeaderPresent name="confirmpassword:="/>
</Conditions>

<Filters>
  <SaveHeader name="newpassword:" variable="%newpassword"/>
  <ProcessString source="[%newpassword]" variable="%newpassword1"
    action="eval" find="sub-string" encoding="asadecode"/>
  <AddHeader name="newpasswordASADecoded:" value="%newpassword1"/>
  <ProcessString source="[%newpassword1]" variable="%newpassword2"
    action="eval" find="sub-string" encoding="asaencode"/>
  <AddHeader name="newpasswordASAEncoded:" value="%newpassword2"/>
  <ProcessString source="[%newpassword1]" variable="%newpassword3"
    action="eval" find="sub-string" encoding="urlencode"/>
  <AddHeader name="newpasswordUrlEncoded:" value="%newpassword3"/>
  <ProcessString source="[%newpassword3]" variable="%newpassword4"
    action="eval" find="sub-string" encoding="urldecode"/>
  <AddHeader name="newpasswordURLDecoded:" value="%newpassword4"/>
</Filters>
</ResponseInterceptor>

6.5.1.6 Filter Examples - FormatString
An example is presented below on how to create an HTTP Basic Authentication response header in variable $AuthHeaderValue, using the user name and password in variables %userid and %password:

<FormatString variable="%UsernamePassword"
  format-str="{0}:{1}" param-0="%userid" param-1="%password" encoder="Base64"/>

<FormatString variable="$AuthHeaderValue"
  format-str="Basic {0}" param-0="%UsernamePassword"/>

6.5.1.7 Actions
An interceptor can optionally perform one of the following actions after executing all the filters. No further interceptors will be attempted after executing an action.
redirect-client
Often the proxy would need to redirect the client to load another URL; redirect-client is the action to use in such cases. The proxy will send a 302 HTTP response to request the client to load the specified URL. It takes has 2 attributes: url which contains the URL to which the proxy should re-direct the user and display-url which is optional.

If the display-url attribute is specified in the interceptor, the proxy will send a HTTP 302 response to the browser to load the URL specified in display-url attribute. When the proxy receives this request, it will perform a HTTP-GET on the server to get the URL specified in the url attribute.

send-to-client
Often a response from the server would have to be saved in the proxy and sent to the client later after performing a few other HTTP requests; send-to-client is the action to use in such cases. The proxy will send the client the contents of specified variable. It has two attributes: html which contains the variable that has the saved content that you want send back to the user and optional attribute display-url.

If the display-url attribute is specified in the interceptor, the proxy will send a HTTP 302 response to the browser to load the URL specified in display-url attribute. When the proxy receives this request, it will send the response specified in the interceptor.

get-server
Sometimes the proxy would need to get a URL from the server; get-server is the action to use in such cases. The proxy will send a HTTP-GET request for the specified URL to the server. It has two attributes: url which is the URL to perform the get on and the display-url which is optional.

If the display-url attribute is specified in the interceptor or if this action is specified in a response interceptor, the proxy will send a HTTP 302 response to the browser. When the proxy receives this request it will perform a HTTP-GET on the server to get the URL specified in the url attribute.

post-server
Sometimes the proxy would need to post to a URL in the server; post-server is the action to use in such cases. The proxy will send a HTTP-POST request for the specified URL to the server. It has two attributes: url that has the URL to which the post must be sent and optional display-url.

If display-url attribute is specified in the interceptor or if this action is specified in a response interceptor, the proxy will send a HTTP 302 response to the browser. When the proxy receives this request it will perform a HTTP-POST to the server to get the URL specified in the url attribute.

send-to-server
In certain situations the request from the client must be saved in the proxy and sent to the server later after performing a few other HTTP requests; send-to-server is the action to use in such cases. The proxy will send the contents of the specified variable to the server. It has two attributes: html which contains the variable that has the saved content and the optional display-url attribute.

If the display-url attribute is specified in the interceptor, then the proxy will send out a HTTP 302 redirect response to the browser. This will cause the browser to request for the display-url and then the proxy will send out the saved request to the server. If
you use this action in a response interceptor, then display-url is mandatory; without this, the action will fail.

### 6.5.1.8 Variables

The proxy variables can store string data in the proxy memory. You can use variables in conditions, filters and actions. For example, you can use the `SaveHeader` filter to save the value of a specific header in the given proxy variable. This variable value could later be used, for example, to add a parameter to the request. Variables can also be used in conditions to determine whether to execute an interceptor or not.

The proxy variables are of 3 types, depending upon the life span of the variable. The type of variable is determined by the first letter of the variable name, which can be one of: %, $, @.

All types of variables can be set using filters like `SetVariable`, `SaveHeader`, `SaveParam`, `SaveResponse`, and other filters.

All types of variables can be unset/deleted by the `UnsetVariable` filter. You can use the `ClearSession` filter to remove all session variables.

#### Request variables

Request variables: these variable names start with %. These variables are associated with the current request and are deleted at the completion of the current request. Request variables are used where the value is not needed across requests.

#### Session variables

Session variables: these variable names start with $. These variables are associated with the current proxy session and are deleted when the proxy session is cleaned up. Session variables are used where the value should be preserved across requests from a client.

#### Global variables

Global variables: these variable names start with @. These variables are associated with the current proxy configuration and are deleted when the proxy configuration is unloaded. Global variables are used where the value must be preserved across requests and across clients.

Global variables can be set at the proxy configuration load time using `SetGlobal` in the configuration file.

#### Pre-defined variables

The UIO Proxy supports the following pre-defined request variables:

<table>
<thead>
<tr>
<th>Variable name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>%RESPONSE_CONTENT</td>
<td>This variable contains the contents of the entire response from the Web server for the current request. For the UIO Apache Proxy, %RESPONSE_CONTENT has been deprecated. Please use <code>SaveResponse</code>, <code>SaveHeader</code>, <code>SaveResponseCookie</code>, and <code>ReplaceText</code> filters instead.</td>
</tr>
<tr>
<td>%REQUEST_CONTENT</td>
<td>This variable contains the contents of the entire request from the client. For the UIO Apache Proxy, %REQUEST_CONTENT has been deprecated. You can use <code>SaveRequest</code>, <code>SaveHeader</code>, and <code>SaveRequestCookie</code> filters instead.</td>
</tr>
<tr>
<td>%QUERY_STRING</td>
<td>This variable contains the query string, starting with ?, for the current request URL.</td>
</tr>
<tr>
<td>%REQUEST_METHOD</td>
<td>HTTP method verb for the request: GET, POST, and so on.</td>
</tr>
</tbody>
</table>
Configuring the UIO Proxy

6.5.1.9 Application
You can use a single proxy installation to provide multifactor authentication for multiple Web application that run in one or more Web servers. In the UIO Proxy configuration, an application is a grouping of interceptors defined for a single Web application.

Request and response interceptors can be defined outside of an application in the proxy configuration file. These interceptors are called "global" interceptors and will be evaluated and executed before the interceptors defined in the applications.

6.5.2 Interception Process

An HTTP messages consist of requests from the client to server and responses from the server to client. HTTP is transaction oriented. A request from client to server will have a single response from the server to client. The request has a set of headers followed by, optionally, a request body. Similarly the response has headers and, optionally, a body. Since the proxy is sitting in between the client and the target application, it can modify the request headers, body and response headers and body of any HTTP request, using the configuration XML. A response could be a normal 200 OK response or it could be a redirect response 302 or any other HTTP status response. In all these cases, the response is for that request and will trigger the response interceptors for the same request. An example, if the request is for the URL /doLogin.do, and the response is a redirect (302) with the location of /loginPage.jsp then all the request and response interceptors will be triggered for the URL /doLogin.do. The next HTTP request is a HTTP GET on /loginPage.jsp and this will cause all the request and response interceptors for /loginPage.jsp to be triggered.

When a request arrives, the proxy evaluates request interceptors defined for the URL in the order they are defined in the configuration file. Similarly when on receiving response from the Web server, the proxy evaluates response interceptors defined for the URL of the HTTP request in the order defined in the configuration file.

If the conditions in an interceptor evaluate to true, the proxy will execute that interceptor. For example, execute the filters and action. After executing an interceptor, the proxy will continue with the next interceptor only if the following conditions are met:

- no action is specified for the current interceptor
- post-exec-action attribute for the current interceptor is continue

It is highly recommended that the post-exec-action attribute be specified for interceptors that do not define an action. For global interceptors (for example, the interceptors defined outside of any application), the default value of post-exec-action attribute is continue. The stop-phase-intercept value of post-exec-action on a request interceptor stops the request interception but continues with response interception while stop-intercept stops the interception.

Table 6–15 (Cont.) Pre-defined Variables Supported by the UIO Proxy

<table>
<thead>
<tr>
<th>Variable name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>%REMOTE_HOST</td>
<td>Host name of the client or agent of the client. (For the UIO Apache Proxy, you must enable the host name lookup by using the Apache directive 'HostnameLookups On').</td>
</tr>
<tr>
<td>%REMOTE_ADDR</td>
<td>IP address of the client or agent of the client.</td>
</tr>
<tr>
<td>%HTTP_HOST</td>
<td>The content of HTTP Host header.</td>
</tr>
<tr>
<td>%URL</td>
<td>URL for the current request.</td>
</tr>
</tbody>
</table>
completely for that request. For non-global interceptors, the default value is `continue` if no action is specified and `stop-phase-intercept` if an action is specified.

As mentioned earlier the proxy configuration can contain multiple applications. While finding the list of interceptors to evaluate for a URL, only the following interceptors are considered:

- global interceptors that are defined outside of any application
- interceptors defined in the application associated with the current session

Each session will be associated with at most one application. If no application is associated with the current session (yet) when the proxy finds an interceptor in an application for the URL, it will associate the application with the current session.

If the current session already has an application associated, and if no interceptor is found in that application for the URL, the proxy will then look for intercepts in other applications. If an interceptor is found in another application for the URL, a new session will be created and the request will be associated with the new session.

### 6.5.3 Configuring Redirection to the Oracle Adaptive Access Manager Server Interface

The UIO Proxy redirects the user to OAAM Server pages at appropriate times, for example to collect the password using OAAM Server, to run risk rules. HTTP protocol uses HTTP headers to exchange data between the UIO Proxy and OAAM Server. Table 6–16 lists OAAM Server pages referenced in the proxy configuration along with the details of HTTP headers used to pass data. It also lists the expected action to be taken by the proxy on the given conditions.

<table>
<thead>
<tr>
<th>URL</th>
<th>Condition</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Any request to OAAM Server page</td>
<td>On receiving request</td>
<td>Set header &quot;BharosaAppId&quot;. OAAM Server will use this header value to select appropriate customizations (UI, rules, and elements).</td>
</tr>
<tr>
<td>loginPage.jsp or login.do</td>
<td>On receiving request to application login page</td>
<td>Redirect to this URL to use the Oracle Adaptive Access Manager login page instead of the application's login page.</td>
</tr>
<tr>
<td>password.do</td>
<td>Response contains headers userid, password (could be more depending upon the application)</td>
<td>Save the credentials from the response headers and post to the application. To put an URL with an &quot;&amp;&quot; into a target action so that the xml parser does not have an error, you must escape it: <code>&amp;amp;</code></td>
</tr>
<tr>
<td>login.do</td>
<td>Phase-I only: After validating the credentials entered by the user.</td>
<td>Redirect to this URL to update the status in Oracle Adaptive Access Manager and run appropriate risk rules.</td>
</tr>
</tbody>
</table>
### Table 6–16 (Cont.) OAAM Server Interface

<table>
<thead>
<tr>
<th>URL</th>
<th>Condition</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>login.do</td>
<td>Phase-1 only:</td>
<td>Set &quot;userid&quot; header to the userid entered by the user.</td>
</tr>
<tr>
<td></td>
<td>On receiving the request.</td>
<td>Set &quot;Login-Status&quot; header to one of the following: success, wrong_password, invalid_user, user_disabled, system_error.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Set the &quot;OAAM ServerPhase&quot; header to &quot;one&quot;.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>A &quot;?&quot; is accepted in a URL specified in a target action. In a target action URL, you would have the &quot;?&quot; and any parameters after it.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Setting &quot;Login-Status&quot; to</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ success will update the session status for the user in OAAM to success and run post-authentication rules.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ wrong_password, invalid_user, user_disabled, system_error will update the session status in OAAM to the status passed and the user will be taken to the login page with appropriate error messaging.</td>
</tr>
<tr>
<td>updateLoginStatus.do</td>
<td>Phase-2 only:</td>
<td>Redirect to this URL to update the status in Oracle Adaptive Access Manager and run appropriate risk rules.</td>
</tr>
<tr>
<td></td>
<td>After validating the credentials entered by the user.</td>
<td></td>
</tr>
<tr>
<td>updateLoginStatus.do</td>
<td>Phase-2 only:</td>
<td>Set &quot;Login-Status&quot; header to one of the following: success, wrong_password, invalid_user, user_disabled, system_error.</td>
</tr>
<tr>
<td></td>
<td>On receiving request</td>
<td>Setting &quot;Login-Status&quot; to</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ success will update the session status for the user in Oracle Adaptive Access Manager to success and run post-authentication rules.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ wrong_password, invalid_user, user_disabled, system_error will update session status in Oracle Adaptive Access Manager to the status passed and the user will be taken to the login page with appropriate error messaging.</td>
</tr>
<tr>
<td>updateLoginStatus.do</td>
<td>Response header</td>
<td>The Oracle Adaptive Access Manager rules evaluated to permit the login. The proxy can permit access to the protected application URLs after this point.</td>
</tr>
<tr>
<td>challengeUser.do</td>
<td>&quot;Rules-Result&quot; has value &quot;allow&quot;</td>
<td></td>
</tr>
<tr>
<td>registerQuestions.do</td>
<td></td>
<td></td>
</tr>
<tr>
<td>userPreferencesDone.do</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Configuring the UIO Proxy

**Table 6–16 (Cont.) OAAM Server Interface**

<table>
<thead>
<tr>
<th>URL</th>
<th>Condition</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>registerQuestions.do</td>
<td>Response header</td>
<td>Either the application did not accept the login credentials or the Oracle Adaptive Access Manager rules evaluated to block the login. The proxy should log off the session in the application, if login was successful. Then a Login Blocked message should be sent to the browser.</td>
</tr>
<tr>
<td>changePassword.do</td>
<td>Response contains headers</td>
<td>Save the passwords from the response headers and post to the application.</td>
</tr>
<tr>
<td>loginFail.do</td>
<td>To display error message in OAAM Server page, like to display login blocked message</td>
<td>Redirect to this URL with appropriate &quot;action&quot; query parameter, like loginFail.do?action=block</td>
</tr>
<tr>
<td>logout.do</td>
<td>On completion of application session logout</td>
<td>Redirect to this URL to log out the OAAM Server session.</td>
</tr>
<tr>
<td>logout.do</td>
<td>On receiving response</td>
<td>Redirect to application logout URL to log off the application session, if it is not already off.</td>
</tr>
<tr>
<td>resetPassword.do</td>
<td>Response contains headers</td>
<td>Save the passwords from the response headers and post to the application.</td>
</tr>
<tr>
<td>getUserInput.do</td>
<td>Response contains headers</td>
<td>Save the user input and take appropriate action (like post to application, and others).</td>
</tr>
<tr>
<td>changeUserId.do</td>
<td>On receiving request</td>
<td>Add &quot;newUserId&quot; header</td>
</tr>
<tr>
<td>changeUserId.do</td>
<td>On receiving response</td>
<td>Redirect to the appropriate application page or send back the saved application response.</td>
</tr>
<tr>
<td>updateForgotPasswordStatus.do</td>
<td>Phase-2 only: After validating the forgot-password-credentials entered by the user.</td>
<td>Redirect to this URL to update the status in Oracle Adaptive Access Manager and run appropriate risk rules.</td>
</tr>
<tr>
<td>updateForgotPasswordStatus.do</td>
<td>Phase-2 only: On receiving request</td>
<td>Set &quot;BH_FP-Status&quot; header to one of the following: success, wrong_password, invalid_user, user_disabled, system_error.</td>
</tr>
</tbody>
</table>
Configuring Application Discovery

Two flags in the settings are used for application discovery. One flag instructs the proxy to ignore its configuration XML and act as a reverse-proxy only. The other flag instructs the proxy to capture all the HTTP traffic and print it to the logs. The first flag is used for application discovery to capture the HTTP traffic and analyze it. The second flag would be kept on during the configuration XML development phase to debug the configuration XML itself.

Application discovery is the process of studying an existing Web application to author the proxy configuration to add multifactor authentication using the UIO Proxy. A few logins attempts to the application would be made through the proxy to capture the HTTP traffic in each attempt. The captured HTTP traffic would then be analyzed to author the proxy configuration. The UIO Proxy should be set up to dump all the HTTP traffic to a file. Then a few logins/login attempts to the application should be made through the proxy. The captured HTTP traffic should then be analyzed to author the proxy configuration.

6.6.1 Application Information

For the application discovery process it is preferable to work with the Web application in the customer’s test environment, rather than the production application being used by users. If the test environment is not available, you can use the live application.

The following information is needed from the client for the application discovery process:

1. URL to log in to the application.

2. Test user account credentials, including the data required in the forgot password scenario. It will be best to get as many test accounts as possible, preferably at least five accounts, for uninterrupted discovery and testing. During the discovery process some accounts could become disabled, due to multiple invalid login attempts.

<table>
<thead>
<tr>
<th>URL</th>
<th>Condition</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>updateForgotPasswordStatus.do</td>
<td>Response header &quot;BH_FP-Rules-Result&quot; has value &quot;allow&quot;</td>
<td>The Oracle Adaptive Access Manager rules evaluated to permit the forgot-password flow. The proxy can permit continuation to the forgot-password flow to reset the password or allow the user login, depending on the application.</td>
</tr>
<tr>
<td>challengeForgotPasswordUser.do</td>
<td>Response header &quot;BH_FP-Rules-Result&quot; has value &quot;block&quot;</td>
<td>Either the application did not accept the forgot-password credentials or the Oracle Adaptive Access Manager rules evaluated to block the forgot-password flow. A login blocked message should be sent to the browser.</td>
</tr>
<tr>
<td>Any request to OAAM Server page</td>
<td>If the proxy needs to get a property value from OAAM Server. On receiving request &quot;BH_PropKeys&quot; request header should be set to list of property names (separated by a comma). OAAM Server will return the values in multiple response headers, one for each property. The return response header names will be of format: &quot;BH_Property-&lt;name&gt;&quot;.</td>
<td></td>
</tr>
</tbody>
</table>
3. Contact (phone, email) to enable/reset test accounts.

6.6.2 Setting Up the UIO Apache Proxy

For application discovery, the HTTP traffic must be captured through the proxy. Table 6–17 shows the settings (in UIO_Settings.xml) to enable this mode of operation.

<table>
<thead>
<tr>
<th>Settings</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>IgnoreUrlMappings</td>
<td>1</td>
</tr>
<tr>
<td>CaptureTraffic</td>
<td>1</td>
</tr>
</tbody>
</table>

The IgnoreUrlMappings setting is used to disable URL interception of the HTTP traffic through the proxy.

The CaptureTraffic setting captures the HTTP traffic through the logger name HTTP set to log level of info.

It might be useful to capture the HTTP traffic for each scenario (like successful login attempt, wrong password, wrong user name, disabled user, and so on) in separate files. The log file name setting should be updated to the desired file name before the start of the scenario.

After application discovery is performed, the proxy settings should be set, as shown in Table 6–18, to restore the default UIO Apache Proxy behavior.

<table>
<thead>
<tr>
<th>Settings</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>IgnoreUrlMappings</td>
<td>0</td>
</tr>
<tr>
<td>CaptureTraffic</td>
<td>0</td>
</tr>
</tbody>
</table>

6.6.3 Scenarios

Collect information for the following scenarios during the discovery process.

You must create interceptors in the TestConfig.xml file that look for certain URLs and conditions in the HTTP traffic. The proxy listens to the HTTP traffic and when it sees a URL that matches a URL in its TestConfig.xml file, it evaluates the interceptors that have a URL match and it evaluates the conditions block in the interceptor. If they match, the UIO Proxy executes the filter block and condition block.

Login

1. URL that starts the login process.
2. URL that contains the login form.
3. Names of the input fields like user name, password used to submit the credentials.
4. URL to which the login form submits the credentials.
5. Identifying successful login. The HTTP traffic dump must be studied carefully to derive this information. A few ways applications respond on successful login are the following:
   a. By setting a specific cookie in the credential submit response
b. By redirecting to a specific URL (like account summary, Welcome page, and so on)
c. By responding with specific text

6. Identifying failure login with the reason for failure. This would often be derived by looking for certain text in the response to credential submit request.

Logout
1. URL that starts the logout process.
2. URL that completes the logout process. In most cases the logout completes on receiving the response to the logout start URL.

Change password
1. URL that starts the change password process.
2. URL that contains the change password form.
3. Names of the input fields like password, new-password, confirm-password used to submit the change password request.
4. URL to which the change password form submits the passwords.
5. Identifying the status (success/failure) of the change password request. This would often be derived by looking for certain text in the response.

Reset password
Follows the same process as Change password.

Change LoginId
1. URL to which the login-id change is posted to the application.
2. Names of the input fields like new-login used to submit the change password request.
3. Identifying the status (success/failure) of the change login-id request. On successful change login-id request, the changeUserId.do page in OAAM Server should be called to update the login-id in the Oracle Adaptive Access Manager database.

Forgot password
Forgot-password options provided by the application must be reviewed for understanding. Most applications ask for alternate ways to identity the user (account number/PIN, SSN/PIN, question/answer, and other ways); some applications provide more than one option. Some applications let the user reset the password after successfully entering alternate credentials; others send a new password to the user by mail/email; and some other applications would require the user to call customer care. For each of the supported scenarios, the following data should be captured:

1. URL that starts the forgot-password process.
2. URL that contains the forgot-password form.
3. Names of the input fields and URLs to submit the forgot-password request.
4. Identifying the status (success/failure) of the forgot-password request.
6.7 OAAM Sample Application

The proxy configuration to add multifactor authentication to the BigBank Web application is shown in this section. The BigBank web application is an OAAM sample application which shows a login flow. The example will demonstrate the integration of the UIO Proxy into the login flow of an application.

For Apache proxy use:

```xml
<?xml version="1.0" encoding="utf-8"?>
<BharosaProxyConfig xmlns="http://example.com/">
  <RequestInterceptor id="AddAppIdToOAAMServerRequests-BigBank" desc="Add BharosaAppId header to each request to oaam_server" post-exec-action="continue">
    <Conditions>
      <VariableValue name="%URL" value="/oaam_server/" mode="begins-with" ignore-case="true"/>
    </Conditions>
    <Filters>
      <AddHeader name="BharosaAppId:" value="BigBank"/>
    </Filters>
  </RequestInterceptor>
  <SetGlobal name="@Phase1Enabled" value="false"/>
  <SetGlobal name="@Phase2Only" value="true"/>
  <Application id="BigBank">
    <!-- In phase one, you use BigBank's login form to collect username and password -->
    <!-- In phase two, you use oaam_server login forms to collect username and password -->
    <!-- Disable this interceptor after phase one is retired -->
    <RequestInterceptor id="Phase1BigBankLoginPostRequest" desc="get the loginid from the post parameters" post-exec-action="continue" enabled="@Phase1Enabled">
      <RequestUrl url="/bigbank/login.do"/>
      <Conditions>
        <VariableValue name="%REQUEST_METHOD" value="POST"/>
      </Conditions>
      <Filters>
        <ClearSession/>
        <SetVariable name="$WebUIOPhase" value="one"/>
        <SaveParam names="userid" variable="$userid"/>
      </Filters>
    </RequestInterceptor>
    <!-- Enable this interceptor after phase one is retired -->
    <RequestInterceptor id="Phase2RedirectBigBankLoginPageRequest" desc="Redirect BigBank login page requests to login page" enabled="@Phase2Only">
      <RequestUrl url="/bigbank/"/>
      <RequestUrl url="/bigbank/login.do"/>
      <RequestUrl url="/bigbank/"/>
  </Application>
</BharosaProxyConfig>
```
<RequestUrl url="/bigbank/loginPage.jsp"/>

<Target action="redirect-client" url="/oaam_server/login.do"/>
</RequestInterceptor>

<RequestInterceptor id="Phase2BharosaLoginPageRequest"
   desc="Phase-2 loginid post request"
   post-exec-action="continue">
   <RequestUrl url="/oaam_server/login.do"/>
   <Conditions>
   <VariableValue name="%REQUEST_METHOD" value="POST"/>
   <ParamPresent name="userid"/>
   <Not>
   <ParamPresent name="password"/>
   </Not>
   </Conditions>
   <Filters>
   <ClearSession/>
   <SetVariable name="$WebUIOPhase" value="two"/>
   </Filters>
</RequestInterceptor>

<ResponseInterceptor id="Phase2PasswordPageResponse"
   desc="Save the userid, decoded password from Password Page response">
   <ResponseUrl url="/oaam_server/password.do"/>
   <Conditions>
   <HeaderPresent name="userid:"/>
   <HeaderPresent name="password:"/>
   </Conditions>
   <Filters>
   <SaveHeader name="userid:" variable="$userid"/>
   <SaveHeader name="password:" variable="$password"/>
   </Filters>
   <Target action="redirect-client"
      url="/bigbank/loginPage.jsp"
      display-url="/bigbank/GetLoginPage"/>
</ResponseInterceptor>

<ResponseInterceptor id="GetBigBankLoginPageResponse"
   desc="Save values of all hidden fields; then post login credentials">
   <ResponseUrl url="/bigbank/GetLoginPage"/>
   <Filters>
   <SaveHiddenFields variable="%LoginPageHiddenParams"/>
   <AddHiddenFieldsParams variable="%LoginPageHiddenParams"/>
   <AddParam name="userid" value="$userid"/>
   <AddParam name="password" value="$password"/>
   </Filters>
   <Target action="post-server" url="/bigbank/login.do"/>
</ResponseInterceptor>
<ResponseInterceptor id="InvalidLoginResponse"
    desc="Invalid login response from BigBank">
  <ResponseUrl url="/bigbank/login.do"/>
  <Conditions>
    <PageContainsText text="You have entered an invalid Login Id"/>
  </Conditions>
  <Filters>
    <SetVariable name="$Login-Credentials-Status" value="invalid_user"/>
    <SetVariable name="$Login-Continue-Url" value="%URL"/>
    <SaveResponse variable="$Submit-Credentials-Response"/>
  </Filters>
  <Target action="redirect-client" url="/oaam_server/UpdateLoginStatusPage"/>
</ResponseInterceptor>

<ResponseInterceptor id="WrongPasswordResponse"
    desc="Invalid login response from BigBank">
  <ResponseUrl url="/bigbank/login.do"/>
  <Conditions>
    <PageContainsText text="We do not recognize your password"/>
  </Conditions>
  <Filters>
    <SetVariable name="$Login-Credentials-Status" value="wrong_password"/>
    <SetVariable name="$Login-Continue-Url" value="%URL"/>
    <SaveResponse variable="$Submit-Credentials-Response"/>
  </Filters>
  <Target action="redirect-client" url="/oaam_server/UpdateLoginStatusPage"/>
</ResponseInterceptor>

<ResponseInterceptor id="LoginSuccessResponse"
    desc="Login success response from BigBank">
  <ResponseUrl url="/bigbank/activity.do"/>
  <!-- ResponseUrl url="/bigbank/login.do"/ -->
  <Conditions>
    <NotVariableValue name="$Login-Status" value="In-Session"/>
    <PageContainsText text="/bigbank/images/success.gif"/>
  </Conditions>
  <Filters>
    <SetVariable name="$Login-Credentials-Status" value="success"/>
    <SetVariable name="$Login-Continue-Url" value="%URL"/>
    <SaveResponse variable="$Submit-Credentials-Response"/>
    <AddHeader name="Login-Status:" value="$Login-Credentials-Status"/>
  </Filters>
  <!-- Target action="redirect-client" url=/oaam_server/UpdateLoginStatusPage/ -->
  <Target action="get-server" url="/oaam_server/updateLoginStatus.do"/>
</ResponseInterceptor>

<RequestInterceptor id="Phase1UpdateLoginStatusPageRequest"
    desc="Update OAM Server with the login status">
  <RequestUrl url="/oaam_server/UpdateLoginStatusPage"/>
</RequestInterceptor>
<Conditions>
  <VariableValue name="$WebUIOPhase" value="one"/>
</Conditions>

<Filters>
  <AddHeader name="WebUIOPhase:" value="$WebUIOPhase"/>
  <AddHeader name="userid:" value="$userid"/>
  <AddHeader name="Login-Status:" value="$Login-Credentials-Status"/>
</Filters>

<!-- Any interceptors for /bigbank/login.do will not run because we are doing get-server. -->
<Target action="get-server" url="/oaam_server/login.do"/>
</RequestInterceptor>

<RequestInterceptor id="Phase2UpdateLoginStatusPageRequest"
  desc="Update OAAM Server with the login status">
  <!--post-exec-action="continue" -->
  <RequestUrl url="/oaam_server/UpdateLoginStatusPage"/>
  <Filters>
    <AddHeader name="Login-Status:" value="$Login-Credentials-Status"/>
  </Filters>
  <Target action="get-server" url="/oaam_server/updateLoginStatus.do"/>
</RequestInterceptor>

<ResponseInterceptor id="AllowLoginResponse"
  desc="Tracker returned 'allow' - continue with login">
  <ResponseUrl url="/oaam_server/UpdateLoginStatusPage"/>
  <ResponseUrl url="/oaam_server/updateLoginStatus.do"/>
  <ResponseUrl url="/oaam_server/challengeUser.do"/>
  <ResponseUrl url="/oaam_server/registerQuestions.do"/>
  <ResponseUrl url="/oaam_server/userPreferencesDone.do"/>
  <Conditions>
    <HeaderValue name="Rules-Result:" value="allow"/>
  </Conditions>
  <Filters>
    <SetVariable name="$Login-Status" value="In-Session"/>
  </Filters>
  <Target action="send-to-client" html="$Submit-Credentials-Response"
    display-url="$Login-Continue-Url"/>
</ResponseInterceptor>

<ResponseInterceptor id="Phase1FailLoginResponse" desc="BigBank failed the login">
  <ResponseUrl url="/oaam_server/UpdateLoginStatusPage"/>
  <ResponseUrl url="/oaam_server/updateLoginStatus.do"/>
  <ResponseUrl url="/oaam_server/challengeUser.do"/>
  <ResponseUrl url="/oaam_server/registerQuestions.do"/>
  <ResponseUrl url="/oaam_server/userPreferencesDone.do"/>
  <Conditions>
    <VariableValue name="$WebUIOPhase" value="one"/>
    <NotVariableValue name="$Login-Credentials-Status" value="success"/>
    <HeaderValue name="Rules-Result:" value="block"/>
  </Conditions>
<Filters>
   <UnsetVariable name="$Login-Status"/>
</Filters>

<Target action="send-to-client" html="$Submit-Credentials-Response"
   display-url="$Login-Continue-Url"/>
</ResponseInterceptor>

<ResponseInterceptor id="FailLoginResponse" desc="BigBank failed the login">
   <ResponseUrl url="/oaam_server/UpdateLoginStatusPage"/>
   <ResponseUrl url="/oaam_server/updateLoginStatus.do"/>
   <ResponseUrl url="/oaam_server/challengeUser.do"/>
   <ResponseUrl url="/oaam_server/registerQuestions.do"/>
   <ResponseUrl url="/oaam_server/userPreferencesDone.do"/>
   <Conditions>
      <HeaderValue name="Rules-Result:" value="block"/>
   </Conditions>
</ResponseInterceptor>

<ResponseInterceptor id="BlockLoginResponse" desc="BigBank passed login but tracker returned 'block' - fail the login">
   <ResponseUrl url="/oaam_server/UpdateLoginStatusPage"/>
   <ResponseUrl url="/oaam_server/updateLoginStatus.do"/>
   <ResponseUrl url="/oaam_server/challengeUser.do"/>
   <ResponseUrl url="/oaam_server/registerQuestions.do"/>
   <ResponseUrl url="/oaam_server/userPreferencesDone.do"/>
   <Conditions>
      <HeaderValue name="Rules-Result:" value="block"/>
   </Conditions>
</ResponseInterceptor>

<!-- /bigbank/LoginBlockedPage is not a real page. The request will be intercepted and redirected. -->
<Target action="redirect-client" url="/bigbank/LoginBlockedPage"/>
</ResponseInterceptor>

<RequestInterceptor id="LoginBlockedPageRequest" desc="logoff the session in BigBank">
   <RequestUrl url="/bigbank/LoginBlockedPage"/>
   <Target action="get-server" url="/bigbank/logout.do"/>
</RequestInterceptor>

<ResponseInterceptor id="Phase1LoginBlockedPageResponse" desc="BigBank approved login; but OAAM blocked the login"
<ResponseInterceptor id="Phase1LogoffPageResponse"
    desc="Logoff - clear OAAM proxy session"
    post-exec-action="stop-intercept">
    <ResponseUrl url="/bigbank/logout.do"/>
    <Conditions>
        <VariableValue name="$WebUIOPhase" value="one"/>
    </Conditions>
    <Filters>
        <ClearSession/>
    </Filters>
</ResponseInterceptor>

<ResponseInterceptor id="Phase2LogoffPageResponse"
    desc="Logoff - clear OAAM proxy session">
    <ResponseUrl url="/bigbank/logout.do"/>
    <Filters>
        <ClearSession/>
    </Filters>
</ResponseInterceptor>

<!-- Target action='redirect-client' url="/oaam_server/loginPage.jsp"/>
### 6.7.1 Descriptions for Interceptors

Descriptions of the various interceptors that are defined in the sample configuration are summarized in Table 6–19.

<table>
<thead>
<tr>
<th>Interceptor ID</th>
<th>Type</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>AddAppIdToBharosauiRequests-BigBank</td>
<td>Request</td>
<td>Set headers for all requests for OAAM Server. Invoked by any request to OAAM Server.</td>
</tr>
<tr>
<td>Phase1BigBankLoginPostRequest</td>
<td>Request</td>
<td>Get login ID from post parameters, set Phase One, save user ID. Invoked by request for /bigbank/login.do when Phase one is enabled.</td>
</tr>
<tr>
<td>Phase2RedirectBigBankLoginPageRequest</td>
<td>Request</td>
<td>Redirect login page from application to OAAM Server. Invoked when Phase Two is enabled and application login page is requested.</td>
</tr>
<tr>
<td>Phase2BharosaLoginPageRequest</td>
<td>Request</td>
<td>Set Phase Two and save variables. Invoked by request for OAAM Server login.do.</td>
</tr>
<tr>
<td>Phase2PasswordPageResponse</td>
<td>Response</td>
<td>Save ID/Password in header, redirect client to BigBank loginpage. Invoked by response from OAAM Server's password.do.</td>
</tr>
<tr>
<td>GetBigBankLoginPageResponse</td>
<td>Response</td>
<td>Save all hidden fields values, then post login credential to BigBank. Invoked by response from /bigbank/GetLoginPage.</td>
</tr>
<tr>
<td>InvalidLoginResponse</td>
<td>Response</td>
<td>Actions to take when getting invalid login response from BigBank.</td>
</tr>
<tr>
<td>WrongPasswordResponse</td>
<td>Response</td>
<td>Actions to take when getting wrong password response from BigBank.</td>
</tr>
<tr>
<td>LoginSuccessResponse</td>
<td>Response</td>
<td>Actions to take when getting login success response from BigBank.</td>
</tr>
<tr>
<td>Phase1UpdateLoginStatusPageRequest</td>
<td>Request</td>
<td>Set Phase One and add headers. Invoked by request for OAAM Server to update status after getting login response from BigBank.</td>
</tr>
<tr>
<td>Phase2UpdateLoginStatusPageRequest</td>
<td>Request</td>
<td>Add header and update OAAM Server with login status. Invoked by request for oaam_server/updateLoginStatusPage.</td>
</tr>
<tr>
<td>AllowLoginResponse</td>
<td>Response</td>
<td>Set variables and direct client to the next page to continue with the login. Invoked when receiving login success response from OAAM Server.</td>
</tr>
<tr>
<td>Phase1FailLoginResponse</td>
<td>Response</td>
<td>Set login status and direct client to next page. Invoked in Phase One when BigBank failed the login and the response sent back from OAAM Server.</td>
</tr>
<tr>
<td>FailLoginResponse</td>
<td>Response</td>
<td>Set login status and redirect client to the OAAM login blocked page. Invoked when BigBank failed the login and Phase One is not enabled.</td>
</tr>
<tr>
<td>BlockLoginResponse</td>
<td>Response</td>
<td>Set Block status and redirect client to BigBank login blocked page. Invoked when BigBank passed login but OAAM Server decided to block.</td>
</tr>
</tbody>
</table>
6.7.2 Flow for BigBank without UIO Proxy

The following is the flow of the BigBank application without the UIO Proxy for login and logout.

6.7.2.1 Login

Figure 6–3 shows the Login without UIO Proxy flow.

6.7.2.2 Logout

Figure 6–4 shows the Logout without UIO Proxy flow.
Figure 6–4 Logout - Without UIO Proxy

6.7.3 Flow for First-time User to Log In and Log Out of BigBank with UIO Proxy

This section provides details for the flows for first time users who log in to the BigBank application through the UIO Proxy. The regular flow, including the login phase, registration phase/skip registration phase, and logout phase, and the deviation flow (block login) are covered. Interceptors defined in Configure xml that are used in each step in the flow will be listed.

Note: For the proxy, the only messages shown are ones when the interceptors match request/response. Normal messages that the proxy passes between the client and Oracle Adaptive Access Manager/application are skipped to simplify the scenario.

The regular flow (four phases) consists of the login, registration, skip registration, and logout phases.

Figure 6–5 shows the flow for Getting the Login Page (Login phase).

2. The proxy intercepts the request, and sets the headers. Then, the proxy redirects the client to oaam_server/login.do.

   The request is intercepted by two interceptors: AddAppIdToBharosauioRequests-BigBank and Phase2RedirectBigBankLoginPageRequest.

   Note: AddAppIdToBharosauioRequests-BigBank sets the HTTP headers and variables. It will intercept any request for the OAAM Server and the proxy will try other interceptors to see if there are more matches after this interceptor.

   Phase2RedirectBigBankLoginPageRequest redirects the client from the BigBank Login page to oaam_server/login.do.


4. OAAM Server redirects to Jump page to fingerprint the client device.

5. OAAM Server gets fingerprinting from the client browser.

6. OAAM Server responds after getting the fingerprint with the Login page, as shown in Figure 6–6.
7. The client posts the user name to the OAAM Server (http://proxyhost:port/oaam_server/login.do).

Other than the AddAppIdToBharosauiRequests-BigBank interceptor, the request is intercepted at the proxy by the Phase2BharosaLoginPageRequest interceptor. The proxy sets WebUIOPhase to two.

8. The OAAM Server responds.

9. The OAAM Server gets fingerprints.

10. The OAAM Server responds after getting fingerprints with the Password Collection page which has a strong authentication device, as shown in Figure 6–7.
11. The client submits the password to the OAAM Server
   (http://proxyhost:port/oaam_server/password.do)

12. The OAAM Server responds.

   The response is intercepted by Phase2PasswordPageResponse. The proxy saves the
   headers which contain the Login ID and the password that have been collected by
   the OAAM Server so far and redirects the client to /bigbank/GetLoginPage.

13. The proxy redirects the client to GetLoginPage.

14. The client sends a request to BigBank for GetLoginPage
15. BigBank sends back a response.
   The response is intercepted at the proxy by `GetBigBankLoginPageResponse`. The proxy saves the parameters and performs a `Post-server` action for `/bigbank/login.do`. This is the normal authentication flow for the BigBank application.

16. The proxy queues the interceptor and redirects client to `bigbank/login.do`.


18. The request is intercepted by the proxy. The proxy executes the queued interceptor (`GetBigBankLoginPageResponse`) and changes the request method from `GET` to `POST`.

19. BigBank responds, redirect the client to `activity.do`. This is the normal authentication flow for the BigBank application.


   The response is intercepted at the proxy by `LoginSuccessResponse`. The proxy sets the login status to `success` and performs a `get server` action for `/oaam_server/updateLoginStatus.do`.

22. The proxy redirects the client to `updateLoginStatus.do`.


24. OAAM Server does a post authentication check and returns the result.
   The response is intercepted at the proxy by `AllowLoginResponse`.

25. The proxy takes the `send-to-client` action. It sets the `display-url` variable so that the client will request this URL after receiving the response.

26. The client sends a request to OAAM Server for the first-time user to get the Registration page (http://proxyhost:port/oaam_server/registerQuestions.do).

27. The Response page has two options for the users: skip and register.
   Then registration flow where the client chooses to register is shown in Figure 6–8.
Figure 6-8  Flow for first-time user to register questions/answers with OAAM Server


29. OAAM Server responds with instructions.


31. OAAM Server responds with the Question page.


33. OAAM Server updates the information and responds.

34. The proxy performs a send-to-client to the Next page.

   The response is intercepted at the proxy by the AllowLoginResponse interceptor. The proxy takes the sends to Client action by specifying the Next page after successful authentication. The client will then be redirected to the application page on the next step.

35. The client requests the Next page through the proxy (http://proxyhost:port/bigbank/activity.do).

36. The application page (activity.do) is sent back to the client through the proxy. This is where the login process ends.

The Logout Phase is shown in Figure 6-9.
37. The client clicks **Log out** (http://proxyhost:port/bigbank/logout.do).

38. The application sends back a response and redirects the client to bigbank/loginPage.jsp.

   The response is intercepted by Phase2LogoffPageResponse, which clears the session variables.


40. The proxy intercepts the request and redirects the client to OAAM Server.


42. OAAM Server redirects to the Jump page to fingerprint the client device.

43. OAAM Server fingerprints the client browser.

44. OAAM Server responds after fingerprinting with the Login page.

   Figure 6–10 shows the Skip Registration phase where the client chooses to skip the registration of questions. This phase occurs after the Login phase in regular flow.
45. The client chooses to skip the registration (Post to http://proxyhost:port/oaam_server/registerQuestions.do).

46. OAAM Server responds.

47. The proxy intercepts the response and redirects the client.
   
   The response is intercepted by AllowLoginResponse. The proxy uses send-to-client to specify the next step for the client.


49. The BigBank application sends back a response.

   Figure 6–11 shows the Deviation flow - Block login, which occurs when OAAM Server decides to block the client after the post authentication check. This flow replaces step 15-19 in login phase of regular flow.
50. OAAM Server decides to block the user after post authentication check. The response is an interceptor by the `BlockLoginResponse` interceptor. This interceptor redirects the client to the application Block page: `/bigbank/BlockLoginPage`.

51. The proxy redirects the client to `loginBlockPage` of BigBank.

52. The client requests for BigBank `BlockLoginPage` (http://proxyhost:port/bigbank/loginPage.jsp?action=block).

53. The request is intercepted by `LoginBlockedPageRequest` by the proxy. The proxy accepts the `get-server` action for the Logout page: `/bigbank/logout.do`. This action ends the session at BigBank.

54. The application responds. The response is intercepted by `Phase2LoginBlockedPageResponse`. The proxy clears the session and redirects the client to the OAAM Login Block page.

55. The proxy redirects the client to the OAAM Login Block page.


57. OAAM Server responds with Blocked page.
6.8 Upgrading the UIO Apache Proxy

Oracle Adaptive Access Manager patches may contain updates for the UIO Apache Proxy for Microsoft Windows and Linux (rhel4). Follow the instructions in this chapter to replace the mod_uio.so and related .dlls (on MS Windows) and .so (on Linux) libraries with those released as part of this patch release.

6.8.1 UIO Apache Proxy Patch Installation Instructions

Installation of a patch is similar to installing the UIO Proxy package. A patch will contain only the modified files. It is good practice to back up all your existing files since the patch will overwrite some or all of the files.

A patch contains only the modified files; so if a file is not available in the patch, skip that step. The steps are to be performed manually by the patch installer.

For both MS Windows and Linux:
1. Shut down the instance of Apache that you are updating.

   **Note:** Ensure that you are using Apache httpd, version 2.2.8 with mod_ssl.

2. Back up existing files: binary, .rng and .xml files.
3. Unzip patch_oaam_win_apache_uio.zip (for Windows) or patch_oaam_rhel4_apache_uio.zip (for Linux), which are located in the oaam_uio directory.
4. Copy the binary files from the patch (additionally on Linux, you must set soft-links to .so files appropriately).
5. Copy UIO_Settings.rng and UIO_Config.rng files from the patch.
6. Compare your existing UIO_Settings.xml and UIO_log4j.xml files with those given in the patch and verify that you have the correct settings. Refer to the sections that apply to this patch and ensure that you have the correct settings. The same also applies to your configuration XML files.
7. Start Apache and run your sanity tests.
   - For Windows,
     - The binary files are: mod_uio.so, log4cxx.dll, libxml2.dll, apr_memcache.dll (apr_memcache.dll was introduced in 10.1.4.5.bp1)
     - The configuration files are: UIO_Settings.rng, UIO_Config.rng, UIO_Settings.xml, UIO_log4j.xml and application configuration XML files
   - For Linux,
     - The binary files are: mod_uio.so, liblog4cxx.so.0.10.0.0, libxml2.so.2.6.32, libapr_memcache.so.0.0.1
     - The binary configuration files are: UIO_Settings.rng, UIO_Config.rng, UIO_Settings.xml, UIO_log4j.xml and application configuration XML files

6.8.2 Patch Unsuccessful

Restore the files that you had backed up before you installed the patch.
Part III "OAAM Customizations" contains information about OAAM customizations. It contains the following chapters:

- Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM"
- Chapter 8, "Customizing OAAM Server Web Application Pages"
- Chapter 9, "Customizing Virtual Authentication Devices"
- Chapter 10, "Customizing User Flow and Layout"
- Chapter 11, "Setting Up Custom Fingerprinting"
- Chapter 12, "Flash Fingerprinting in Native Integration"
- Chapter 13, "Extending Device Identification"
- Chapter 14, "Enabling Device Registration"
Shared libraries are collections of programming and data that multiple applications can use. They can permit applications to use memory efficiently by sharing common programming and resources.

The chapter provides information on how to customize Oracle Adaptive Access Manager by using the OAAM Extensions Shared Library. It contains the following sections:

- About the OAAM Extensions Shared Library
- About Customizing or Extending OAAM By Editing Enums
- Adding Customizations Using the OAAM Extensions Shared Library

### 7.1 About the OAAM Extensions Shared Library

It allows a large number of customizations at once and enables you to customize resource bundles. You can also add custom files for use in branding such as Header, Footer, and CSS files. Figure 7–1 shows examples of custom files.

*Figure 7–1 Custom Files*

```bash
./custom META-INF testHeader.jsp WEB-INF
./custom:
testFooter.jsp
./META-INF:
MANIFEST.MF
./WEB-INF:
classes lib weblogic.xml web.xml
./WEB-INF/classes:
bharosa.properties client_resource_es.properties META-INF
bharosaui_client.properties client_resource.properties
./WEB-INF/classes/bharosa_properties:
./WEB-INF/classes/META-INF:
./WEB-INF/lib:
```

The OAAM Extensions Shared Library, `oracle.oaam.extensions.war`, is located in `IAM_Home/oaam/oaam_extensions/generic`. It is deployed in both the OAAM Server
and OAAM Admin servers. By default oracle.oaam.extensions.war contains the MANIFEST.MF, which has the definition of the OAAM Extensions Shared Library.

7.2 About Customizing or Extending OAAM By Editing Enums

You can manage the appearance and behavior of OAAM using properties called user-defined enumerations. Enumeration and their elements and properties can be edited an new enumerations can also be added to customize OAAM. User-defined enumerations are a collection of properties that represent a list of items. Each element in the list may contain several different attributes. The definition of a user-defined enum begins with a property ending in the keyword ".enum" and has a value describing the use of the user-defined enum. Each element definition then starts with the same property name as the enum, and adds on an element name and has a value of a unique integer as an ID. The attributes of the element follow the same pattern, beginning with the property name of the element, followed by the attribute name, with the appropriate value for that attribute.

The following is an example of an enum defining credentials displayed on the login screen of an OAAM Server implementation:

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.credentials.enum</td>
<td>Enum for Login Credentials</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.enum.companyid</td>
<td>0</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.enum.name</td>
<td>CompanyID</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.enum.description</td>
<td>Company ID</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.enum.inputname</td>
<td>companyid</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.enum.maxlength</td>
<td>24</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.enum.order</td>
<td>0</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.username</td>
<td>1</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.username.name</td>
<td>Username</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.username.description</td>
<td>Username</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.username.inputname</td>
<td>userid</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.username.maxlength</td>
<td>18</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.username.order</td>
<td>1</td>
</tr>
</tbody>
</table>

To override OAAM properties or extend OAAM, add the properties and enumerations to oaam_custom.properties and, when appropriate, client_resource_locale.properties. Localized properties are often duplicated in properties files and resource bundle files. Resource bundle values always take precedence over standard properties. Later, you will save these files to repackage in the OAAM Extensions Library.

Elements that are localized need to be changed through the OAAM Extensions Library because making changes with the OAAM Admin Console properties editor will have no effect. These elements are:

- Names
- Descriptions
- User facing text

7.3 Adding Customizations Using the OAAM Extensions Shared Library

This section provides instructions for adding customizations to Oracle Adaptive Access Manager.

The main steps are:

1. Extract the OAAM Extensions Shared Library WAR file.
2. Create an OAAM Extensions Shared Library WAR file with new and edited files.
3. Deploy the WAR file as a library using the WebLogic Administration Console.

### 7.3.1 Note About Access Manager and OAAM Integration and Customization

Ensure the property `bharosa.uio.proxy.mode.flag` is set as appropriate.

The default for the property `bharosa.uio.proxy.mode.flag` is `false`. If you are using an UIO proxy deployment, the property should be set to `true`. To configure custom branding for multitenancy with the OAAM Proxy, the property `bharosa.uio.proxy.mode.flag` must be set to `true`.

If you are adding customizations and also configuring integration with Oracle Access Management Access Manager 11g using the TAP scheme, the property must be set as `false`. Setting the property to `true` causes OAAM and Access Manager integration using TAP to fail with the following message:

```
Sorry, the identification you entered was not recognized.
```

### 7.3.2 Step 1 Extract the OAAM Extensions Shared Library

To extract the OAAM Extensions Shared Library, proceed as follows:

1. Create a work folder named `oaam_extensions`.
   
   The folder can be created anywhere if it is outside the installation folder.

2. Extract the `oracle.oaam.extensions.war` file into the work folder.
   
   In the `oaam_extensions` folder, you should see the following subfolders:

   - META-INF
   - WEB-INF
   - WEB-INF\lib
   - WEB-INF\classes

### 7.3.3 Step 2 Create a MANIFEST.MF File

In the `META-INF` folder, create a file named `MANIFEST.MF` and ensure it contains the following lines:

```
Extension-Name: oracle.oaam.extensions
Implementation-Version:99.9.9.9
Specification-Version:99.9.9.9
```

The specification version and implementation version must be more than the versions in the file currently. For example, if the implementation version in the file is 11.1.1.3.0, you could change it to `99.9.9.9.9`. Errors are thrown if the version is not incremented.

### 7.3.4 Step 3 Compile Custom Java Classes

Compile custom java classes that extend or implement Oracle Adaptive Access Manager classes, adding the JAR files from the `ORACLE_IDM_HOME\oaam\cli\lib` folder to the build class path.
7.3.5 Step 4 Add Custom Files

Add the custom files as described:

1. Add the custom JAR files to the `oaam_extensions\WEB-INF\lib` folder. For example, `oaam_core.jar`.

2. Add or modify the properties and enumerations in `oaam_custom.properties` and save the file to the `oaam_extensions\WEB-INF\classes\bharosa_properties` directory of the native web application.

3. Add custom JSP files directly to `oaam_extensions`.

4. Add the `client_resource_locale.properties` file as described in Section 8.4.4, "Adding User-Defined Messages."

5. Add Header and Footer files as described in Section 8.4.2, "Adding User-Defined Headers and Footers."

6. Add the CSS file as described in Section 8.4.3, "Customizing User Interface Styles."

7. Add custom virtual authentication device related images to the `oaam_extensions\WEB-INF\classes\bharosa_properties` directory.

7.3.6 Step 5 Repackage the OAAM Extensions Shared Library Into a New WAR File

Repackage the OAAM Extensions Shared Library, `oracle.oaam.extensions.war`, from the parent folder of `oaam_extensions` using the command:

```
jar -cvfm oracle.oaam.extensions.war oaam_extensions/META-INF/MANIFEST.MF -C
oaam_extensions/ .
```

**Note:** Note that there is a dot at the end of the command.

This command recreates the WAR file with the `MANIFEST.MF` file. The custom JAR files, CSS the new WAR file.

7.3.7 Step 6 Verify If the Repackaged WAR File Contains the Custom JAR Files

Verify that the repackaged WAR file contains the custom JAR files. Use the following command to view its contents:

```
jar tvf oracle.oaam.extensions.war
```

7.3.8 Step 7 Stop All Managed Servers

Stop all managed servers if they are running:

```
MW_HOME/user_projects/domains/domain_name/bin/stopManagedWeblogic.sh
oaam_admin_server1
MW_HOME/user_projects/domains/domain_name/bin/stopManagedWeblogic.sh
oaam_server_server1
```

7.3.9 Step 8 Start the WebLogic Administration Server

Start the WebLogic Administration Server:

```
MW_HOME/user_projects/domains/domain_name/bin/startWeblogic.sh
```
7.3.10 Step 9 Log In to the WebLogic Administration Console

Start the WebLogic Server where Oracle Adaptive Access Manager is deployed and log in to the WebLogic Administration Console:

http://hostname:port/console

7.3.11 Step 10 Deploy the New OAAM Extensions Shared Library

Deploy the new oracle.oaam.extensions.war file as a shared library with oaam_server_server1 and oaam_admin_server1 as target applications.

1. Navigate to Domain Environment > Deployments and lock the console.
2. Click the Install button.
3. Browse to the location of the oracle.oaam.extensions.war file and select it by clicking the option next to the WAR file and clicking Next.
4. Ensure Install this deployment as a library is selected and click Next.
5. Select deployment targets, oaam_admin_server1 and oaam_server_server1.
6. Click Next again to accept the defaults in this next page and then click Finish.
7. Click the Save button and then Activate Changes.
8. Start the OAAM Admin and OAAM managed servers.

MW_HOME/user_projects/domains/domain_name/bin/startManagedWeblogic.sh
oaam_admin_server1
MW_HOME/user_projects/domains/domain_name/bin/startManagedWeblogic.sh
oaam_server_server1

7.3.12 Step 11 Test the Functionality

Test the custom functionality and make sure files added to oracle.oaam.extensions.war are used by Oracle Adaptive Access Manager applications.
8

Customizing OAAM Server Web Application Pages

The OAAM Server Web application provides an interface that can be easily tailored for your company look and feel to use with Oracle Adaptive Access Manager.

This chapter explains how to configure and deploy the OAAM Server Web application to support one or more Web application authentication and user registration flows. This chapter provides the following sections:

- About Customizing the OAAM Server for Multiple Applications
- About Configuring and Customizing OAAM Server for Multiple Applications
- About Managing the Appearance and Behavior of OAAM Using User-Defined Enumerations
- Customizing the OAAM Server Pages
- Configuring a Single Login Page
- Questions/Answers About OAAM Server Customizations

Note: Although you can still use the UIO Proxy, it is deprecated starting with 11.1.2.2 and will be desupported and no longer shipped in 12.1.4 and future releases. The recommendation is to use the native integration or Advanced Oracle Access Management Access Manager and Oracle Adaptive Access Manager integration using Trusted Authentication Protocol (TAP) instead of UIO Proxy. For information about native integration, see Chapter 2, "Natively Integrating Oracle Adaptive Access Manager," Chapter 3, "Integrating Native .NET Applications," and Chapter 4, "Natively Integrating Java Applications." For information about Access Manager and Oracle Adaptive Access Manager integration using TAP, see Integration Guide for Oracle Identity Management Suite.

8.1 About Customizing the OAAM Server for Multiple Applications

Multitenancy refers to a principle in software architecture where a single instance of the software runs on a server, serving multiple client organizations. With a multitenant architecture, each client organization feels as if they are working with a separate customized application instance.

You can configure the OAAM Server to support one or more Web application authentication and user registration flows. The OAAM Server configuration is specific...
to the UIO Proxy deployment. The OAAM UIO Proxy offers multifactor authentication to Web applications without requiring any change to the application code.

The OAAM Server proxy intercepts the HTTP traffic between the client (browser) and the server (Web application) and performs appropriate actions, such as redirecting to OAAM Server, to provide multifactor authentication and authorization. OAAM Server in turn communicates with OAAM Admin to determines the risk and takes the appropriate actions, such as permitting the login, challenging the user, blocking the user, and other actions.

Figure 8–1 Universal Installation Deployment

The UIO Proxy can be placed in front of multiple applications and customized to work with each one as required.

8.2 About Configuring and Customizing OAAM Server for Multiple Applications

This section contains the following topics:

- Determining the Application ID of Each Application to Secure
- Assigning Default User Groups for Each Application to Secure
- Configuring OAAM Server Application Properties
- Configuring OAAM Server Properties Several Applications Have In Common
8.2.1 Determining the Application ID of Each Application to Secure

To ensure that a customer’s data is unique from that of other customers, an Application ID for the client application is mapped to an Organization ID. An Organization ID identifies what tenant applications a user utilizes.

Determine how many applications are to be configured and assign each application an Application ID. This Application ID is the same one used to configure the Proxy (see Chapter 6, “Configuring the Oracle Adaptive Access Manager Proxy”). In many cases applications are referred to internally by some name or abbreviation, so an integrator configuring OAAM Server might want to use that name. For example, if the client has two applications, one wholesale banking application and one retail banking application, the integrator might choose to use wholesale and retail as the Application IDs for the two applications.

This Application ID is the same one used to configure the Proxy (see Chapter 6, “Configuring the Oracle Adaptive Access Manager Proxy”).

The Proxy will send the AppId to OAAM Server as needed through an HTTP header. This AppId is then used to determine which configuration is used when displaying pages to the client. OAAM Server is configured by a set of properties which will be discussed in more detail later.

Properties can contain an AppId to allow for multiple configurations for multi-tenant scenarios.

The following example shows how to use the AppId to define a property in the OAAM server:

```
bharosa.uio.appId1.default.user.group=app1Group
```

The bold appId1 is in the location in the property where you use the AppId to configure application specific values.

8.2.2 Assigning Default User Groups for Each Application to Secure

You can configure each application to have a unique default user group. This is the group that a user of that application will be associated with as their Organization ID when the user is first created in the Oracle Adaptive Access Manager database. The Organization ID is used when a user attempts to log in to the application and user data is loaded from the database.

An example of how Organization ID is used in a property definition is shown as follows:

```
bharosa.uio.appId1.default.user.group=app1Group
bharosa.uio.appId2.default.user.group=app2Group
```

In the example, two Organization IDs are defined to two different applications. The application with an AppId of appId1 has been assigned the Organization ID of app1Group and the application with an AppId of appId2 has been assigned the Organization ID of app2Group.

8.2.3 Configuring OAAM Server Application Properties

An application in OAAM Server is made up of a grouping or set of properties. You can configure OAAM Server properties on a global or application specific level.
OAAM Server property names are prefixed with `bharosa.uio`. They are followed by the Application ID or `default` if the setting is global.

Property definitions that start with `bharosa.uio.default` apply to all Application IDs unless overridden by a more specific value.

In the following example, `default` is used instead of the `appId` to designate the property as a global default. The property is used across all applications of the OAAM Server installation unless a specific application has another location specified.

```
bharosa.uio.default.header = /globalcustomHeader.jsp
bharosa.uio.default.footer = /globalcustomFooter.jsp
```

The default properties for the path to the custom header and footer are:

```
bharosa.uio.default.header = path_to_custom_header.jsp
bharosa.uio.default.footer = path_to_custom_footer.jsp
```

An application-level property is one that only effects a single application when there are more than one application defined in the properties.

In Oracle Adaptive Access Manager and Access Manager integrations, the `appId` is `oam`. This allows OAAM to display a different header and footer that keeps the same look and feel as Access Manager pages.

The properties for the path to the Access Management custom header and footer are:

```
bharosa.uio.oam.header = path_to_custom_header.jsp
bharosa.uio.oam.footer = path_to_custom_footer.jsp
```

These specific prefix `bharosa.uio.oam` value overrides the default settings defined as `bharosa.uio.default`.

In the following example, `app1` uses an application-level defined header and footer file, but `app2` uses an application-level defined footer but a `global` or `default` defined header file.

```
bharosa.uio.default.header = /globalcustomHeader.jsp
bharosa.uio.default.footer = /globalcustomFooter.jsp
bharosa.uio.app1.header = /client/app1/customHeader.jsp
bharosa.uio.app1.footer = /app1customFooter.jsp
bharosa.uio.app2.footer = /app2customFooter.jsp
```

### 8.2.4 Configuring OAAM Server Properties Several Applications Have In Common

In addition to configuring properties for each application, you can configure a set of properties that several applications have in common. You can then extend that set to customize the parameters that differ between the set of applications.

If you were to configure three applications that all use a single footer, but each has a unique header, you can include the following properties:

```
bharosa.uio.myAppGroup.footer = /myAppGroup/customFooter.jsp
bharosa.uio.appId1.extends=myAppGroup
bharosa.uio.appId1.header=/client/app1/customHeader.jsp
bharosa.uio.appId2.extends=myAppGroup
bharosa.uio.appId2.header=/client/app2/customHeader.jsp
bharosa.uio.appId3.extends=myAppGroup
bharosa.uio.appId3.header=/client/app3/customHeader.jsp
```
8.3 About Managing the Appearance and Behavior of OAAM Using User-Defined Enumerations

You can manage the appearance and behavior of OAAM using user-defined enumerations. User-defined enumerations are a collection of properties that represent a list of items. Each element in the list may contain several different attributes. The definition of a user-defined enum begins with a property ending in the keyword "enum" and has a value describing the use of the user-defined enum. Each element definition then starts with the same property name as the enum, and adds on an element name and has a value of a unique integer as an ID. The attributes of the element follow the same pattern, beginning with the property name of the element, followed by the attribute name, with the appropriate value for that attribute.

8.3.1 Enum Example

The following is an example of an enum defining credentials displayed on the login screen of an OAAM Server implementation:

```text
bharosa.uio.default.credentials.enum = Enum for Login Credentials
bharosa.uio.default.credentials.enum.companyid=0
bharosa.uio.default.credentials.enum.companyid.name=CompanyID
bharosa.uio.default.credentials.enum.companyid.description=Company ID
bharosa.uio.default.credentials.enum.companyid.inputname=comapanyid
bharosa.uio.default.credentials.enum.companyid.maxlength=24
bharosa.uio.default.credentials.enum.companyid.order=0
bharosa.uio.default.credentials.enum.username=1
bharosa.uio.default.credentials.enum.username.name=Username
bharosa.uio.default.credentials.enum.username.description=Username
bharosa.uio.default.credentials.enum.username.inputname=userid
bharosa.uio.default.credentials.enum.username.maxlength=18
bharosa.uio.default.credentials.enum.username.order=1
```

This set of properties defines one user-defined enum that contains two elements, each of which with five attributes. The name and description attributes are required to define any user-defined enum, other attributes are defined and used as needed by each individual use of a user-defined enum.

8.3.2 Overriding Existing User-Defined Enums

Overriding existing user-defined enums has some special cases. You may override any existing enum element's attribute value of the default application ID just as you would any other property, but to change the value of an element's attribute in a single application using an appId, you must create the entire enum in that application using the appropriate appId.

For example, using the user defined enum defined in Section 8.3.1, "Enum Example," if you wanted to change Company ID to Profile ID for only one application (appId1), you would need to modify the enum:

```text
bharosa.uio.appId1.credentials.enum = Enum for Login Credentials
bharosa.uio.appId1.credentials.enum.profileid=0
bharosa.uio.appId1.credentials.enum.profileid.name=ProfileID
bharosa.uio.appId1.credentials.enum.profileid.description=Profile ID
bharosa.uio.appId1.credentials.enum.profileid.inputname=profileid
bharosa.uio.appId1.credentials.enum.profileid.maxlength=20
bharosa.uio.appId1.credentials.enum.profileid.order=0
bharosa.uio.appId1.credentials.enum.username=1
bharosa.uio.appId1.credentials.enum.username.name=Username
bharosa.uio.appId1.credentials.enum.username.description=Username
```
For instructions on customizing, extending, or overriding Oracle Adaptive Access Manager properties or enums, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

### 8.3.3 Disabling Elements

To disable any already defined element in a user-defined enum, simply add an enabled attribute with a value of false. Using the appId1 credentials enum from Section 8.3.2, "Overriding Existing User-Defined Enums," you would add the following line to remove Profile ID from the elements used by the application:

```plaintext
bharosa.uio.appId1.credentials.enum.profileid.enabled=false
```

### 8.4 Customizing the OAAM Server Pages

This section describes how to customize the appearance of the OAAM server pages. Topics include:

- Tips for Customizing the OAAM Web Application Pages
- Adding User-Defined Headers and Footers
- Customizing User Interface Styles
- Adding User-Defined Messages
- Customizing the Text in the OAAM Login, Password, and VAD Pages
- Adding Forgot Username Link
- Changing the Invalid Characters Check on the Login Page
- Configuring OAAM Server for Localization

#### 8.4.1 Tips for Customizing the OAAM Web Application Pages

As you plan to customize the web user interface, keep the following points in mind:

- When customizing, back up files so that they may be used when the software is upgraded.
- When configuring the web application, use `oaam_custom.properties`. The file should contain:
  - Client-configured properties (any properties that have been customized for a specific deployment)
  - UIO Proxy system /device configurations. These properties deal with the structural changes in the overall application. It is where the header, footer, and CSS properties are located.

In the deployed application, the `oaam_custom.properties` file is located in the `web-inf/classes` directory.

---

**Note:** In 11.1.2, the `oaam_custom.properties` file replaces the `bharosa_server.properties` file from previous versions.
- OAAM Extension should contain a file called `client_resource_locale.properties`. This filename is configured by the property `bharosa.config.resourcebundle.clientoverride`. The default value is `client_resource`.

- When adapting the OAAM deployment to a particular language, use `client_resource_locale.properties` where `locale` is the locale string for which you want to use the custom values (en, es, and others). The `client_resource_locale.properties` file is used to customize text on the pages when the application is translated into many languages. The file should contain
  - Client-configured properties that are configurable for each locale being supported. `locale` is the locale string for which you want to use the custom values (en, es, and others).
  - UIO Proxy messaging and page content configuration. For example, page titles, links at the bottom of the pages, page messages, error message, and confirmation messages.

  **Note:** The `client_resource_locale.properties` file is not used for header and footer files customization.

The administrator creates the `client_resource_locale.properties` file to customize the application so that it contains locale-specific properties.

For instructions on customizing, extending, or overriding Oracle Adaptive Access Manager properties, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

### 8.4.2 Adding User-Defined Headers and Footers

You can create custom header and footer files for the applications being secured. The header and footer files are JSP files and can contain any HTML or JSP code required to replicate the look of the application being secured.

1. Create a work folder called `oaam_extensions`. (The folder can be created anywhere if it is outside the installation folder.)

2. Locate `oracle.oaam.extensions.war` in the following directory:
   
   `IAM_Home/oaam/oaam_extensions/generic`

3. Extract `oracle.oaam.extensions.war` in the `oaam_extensions` folder.

4. In the `oaam_extensions` folder, create the following subfolders:
   
   `/client/app1/`
   `/client/app1/images/`

5. Create a `customHeader.jsp` and `customFooter.jsp` inside the `client/app1/` folder.

   The header (`customHeader.jsp`) and footer (`customFooter.jsp`) files should contain only content HTML, all page related tags (<html>, <head>, <body>, and so on) are already provided by OAAM Server.

   As a simple example, a header and footer are created that contain a single image each, to be used as the header and footer of an application called "appId1".

   Copy the following code into `customHeader.jsp` for the header.
Customizing the OAAM Server Pages

Copy the following code into customFooter.jsp for the footer.

```
/\client/app1/customFooter.jsp
<\img src="client/app1/images/customFooter.jpg" alt="App1 Footer"/>
```

These files will be deployed in the "/client/app1/*" directory within the Web application.

6. Add associated files to the `client/app1` folder as needed.
   For example, the `customHeader.jpg` and `customFooter.jpg` image files referenced by `customHeader.jsp` and `customFooter.jsp`.

```
/\client/app1/images/customHeader.jpg
/\client/app1/images/customFooter.jpg
```

7. Open the `oaam_custom.properties` file in the `WEB-INF/classes/bharosa_properties` directory of the `oracle.oaam.extensions.war` file.

8. To associate these header and footer files with the application, add the following properties to `oaam_custom.properties` and save it to `oaam_extensions/WEB-INF/classes/bharosa_properties`.

   ```
bharosa.uio.appId1.header = /client/app1/customHeader.jsp
bharosa.uio.appId1.footer = /client/app1/customFooter.jsp
```

9. Repackage `oracle.oaam.extensions.war` from the parent folder of `oaam_extensions` using the command:

   ```
jar -cvfm oracle.oaam.extensions.war oaam_extensions/
METAB-INF\MANIFEST.MF -C oaam_extensions/.
```

   **Note:** Note that there is a dot at the end of the command.

This command recreates the WAR file with the `MANIFEST.MF` file. The new JSP files, referenced images, and added properties in `oaam_custom.properties` are included in the new WAR file.

10. Shut down the OAAM Admin and OAAM Server managed servers.

11. Start the WebLogic Server where Oracle Adaptive Access Manager is deployed and log in to the WebLogic Administration Console.

12. Navigate to **Domain Environment** > **Deployments** and lock the console.

13. Click the **Install** button.

14. Browse to the location of the `oracle.oaam.extensions.war` file and select it by clicking the radio button next to the `.war` file and clicking **Next**.

15. Ensure **Install this deployment as a library** is selected and click **Next**.

16. Select OAAM Admin and OAAM Server servers as deployment targets.

17. Click **Next** again to accept the defaults in this next page and then click **Finish**.

18. Click the **Save** button and then **Activate Changes**.

19. Start the OAAM Admin and OAAM Server managed servers.
8.4.3 Customizing User Interface Styles

You can create a custom Cascading Style Sheet (CSS) to create a custom user interface. The CSS file provides control over backgrounds, font colors and sizes, and so on. The default CSS file, `oaam_uio.css`, is located in the `css` folder. You can override the styles in this CSS file using a custom CSS file. Use the file for an application or at a global level. For information on setting application properties, see Section 8.2.3, “Configuring OAAM Server Application Properties.”

For example, to override the font-family of the default body style definition:

1. Create a work folder called `oaam_extensions`.
   The folder can be created anywhere if it is outside the installation folder.
2. Locate `oracle.oaam.extensions.war`, which is located in the `IAM_Home/oaam/oaam_extensions/generic` directory.
3. Explore `oracle.oaam.extensions.war` into the `oaam_extensions` folder.
4. Create the `client/app1/css` directory.
5. Create an `app1.css` file.
6. Add the following code to the `app1.css` file.
   ```
   body{
      background-color:#ffffff;
      font-size:12px;
      color:#000000;
      font-family:arial,helvetica,sans-serif;
      margin:0px 0px 0px 0px
   }
   ```
7. Change Helvetica to the primary font-family you want to use for your `appId1` application.
8. Add the file to the `/client/app1/css` directory.
10. To use the newly created file, set the following property in `oaam_custom.properties`:
    ```
    bharosa.uio.appId1.custom.css=/client/app1/css/app1.css
    ```
11. Repackage `oracle.oaam.extensions.war` from the parent folder of `oaam_extensions` using the command:
    ```
    jar -cvfm oracle.oaam.extensions.war oaam_extensions/META-INF/MANIFEST.MF -C
    ```
12. Shut down the OAAM Admin and OAAM Server managed servers.
13. Start the WebLogic Server where Oracle Adaptive Access Manager is deployed and log in to the Oracle WebLogic Administration Console.
14. Navigate to Domain Environment > Deployments and lock the console.
15. Click the Install button.
16. Browse to the location of the `oracle.oaam.extensions.war` file and select it by clicking the option next to the WAR file and clicking Next.
17. Ensure Install this deployment as a library is selected and click Next.
Select OAAM Admin and OAAM Server servers as deployment targets.

Click Next again to accept the defaults in this next page and then click Finish.

Click the Save button and then Activate Changes.

Start the OAAM Admin and OAAM Server managed servers.

Any style defined in the `oaam_uio.css` in the OAAM Server ear file can be overridden in this manner if required.

### 8.4.4 Adding User-Defined Messages

You can customize content and messaging of the OAAM server pages by adding properties to the `client_resource_locale.properties` file.

Some customizable items, like page title and message, are applicable for each page. While other items, like login blocked message, are specific to a particular page.

To customize content and messaging:

1. Create a work folder called `oaam_extensions`. (The folder can be created anywhere if it is outside the installation folder.)

2. Locate `oracle.oaam.extensions.war`, which is located in the `IAM_Home/oaam/oaam_extensions/generic` directory.

3. Explode `oracle.oaam.extensions.war` into the `oaam_extensions` folder.


5. Add the customized messages to this file.

   For example, to change the page title on the login page for the `appId1` application, add the following line to `client_resource_locale.properties`:
   
   ```
   bharosa.uio.appId1.signon.page.title=Welcome to App1, please sign in.
   ```

   For example, to customize the error message displayed when a user has been blocked by security rules, add the following line to `client_resource_locale.properties`:
   
   ```
   bharosa.uio.appId1.login.user.blocked = You are not authorized to login. Please contact customer service at 1-888-555-1234.
   ```

6. Repackage `oracle.oaam.extensions.war` from the parent folder of `oaam_extensions` using the command:

   ```
   jar -cvfm oracle.oaam.extensions.war oaam_extensions/META-INF/MANIFEST.MF -C
   ```

7. Shut down all managed servers.

8. Start the WebLogic Server where Oracle Adaptive Access Manager is deployed and log in to the Oracle WebLogic Administration Console.

9. Navigate to Domain Environment > Deployments and lock the console.

10. Click the Install button.

11. Browse to the location of the `oracle.oaam.extensions.war` file and select it by clicking the option next to the WAR file and clicking Next.

12. Ensure Install this deployment as a library is selected and click Next.
13. Select OAAM Admin and OAAM Server servers as deployment targets.
14. Click Next again to accept the defaults in this next page and then click Finish.
15. Click the Save button and then Activate Changes.
16. Start the OAAM Admin and OAAM Server managed servers.

### Customizing the Text in the OAAM Login, Password, and VAD Pages

You can override the page directions and the virtual authentication device text (if desired) in the resource bundles.

Add these customizations using OAAM Extensions Shared Library. For information on customizations, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

#### Username Page

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.signon.page.title</td>
<td>Sign In:</td>
<td>Title for default User name page</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.signon.page.message</td>
<td>Enter your user name.</td>
<td>Message for User Name page</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.username.label</td>
<td>UserName</td>
<td>Change the user name label on the OAAM Login page</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.credentials.enum.username.name</td>
<td>UserName</td>
<td>Change the user name label on the OAAM Login page.</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
</tbody>
</table>

#### Password Page

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.password.page.title</td>
<td>Sign In:</td>
<td>Title for default password page</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.password.page.message</td>
<td>Use this security device to enter your password.</td>
<td>Message for Password page</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.password.page.message</td>
<td>Use this security device to enter your password.</td>
<td>Message for Password page</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.password.page.Device HTMLControl.message</td>
<td>Enter your password.</td>
<td>Device HTMO message for Password page</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
</tbody>
</table>
## KeyPad Description and Directions

**Table 8–3 KeyPad Description and Direction Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.authentipad.keypad.accessibility.directions</td>
<td>KeyPad directions: Use the following links to enter your password. Your personalized caption text comes first, followed by control links, which are then followed by the key links. Once you have entered your password, use shift-tab to return to the enter link to submit your password.</td>
<td>KeyPad directions</td>
<td>ooam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.keypad.security.image.alt</td>
<td>Security Device Image background graphic</td>
<td>KeyPad Authenticator background graphic</td>
<td>ooam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.keypad.datafield.label</td>
<td>Password</td>
<td>Password label.</td>
<td>ooam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.keypad.enterkey.label</td>
<td>Enter</td>
<td>Enter</td>
<td>ooam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
</tbody>
</table>
PinPad Description and Directions

Table 8–4  KeyPad Description and Direction Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.authentipad.pinpad.accessibility.directions</td>
<td>PinPad directions: Use the following links to enter your numeric pin. Your personalized caption text comes first, followed by control links, which are then followed by the numeric links. Once you have entered your numeric pin, use shift-tab to return to the enter link to submit your pin.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.authentipad.pinpad.security.image.alt</td>
<td>Security Device Image</td>
<td>PinPad Authenticator background graphic</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.pinpad.datafield.label</td>
<td>PIN</td>
<td>PIN label.</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.pinpad.enterkey.label</td>
<td>Enter</td>
<td>Enter</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
</tbody>
</table>
## TextPad Description and Directions

### Table 8–5  TextPad Description and Direction Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.authentipad.textpad.accessibility.directions</td>
<td>TextPad directions: Use the following items to validate your device. Your personalized caption text comes first, followed by a timestamp to ensure the device was generated for this session. Once you have entered your password in the previous password entry field, use tab to navigate to the enter link to submit your password.</td>
<td>TextPad directions</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.textpad.security.image.alt</td>
<td>Security Device Image</td>
<td>TextPad Authenticator background graphic</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.textpad.datafield.label</td>
<td>Password</td>
<td>Password label.</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.textpad.enterkey.label</td>
<td>Enter</td>
<td>Enter</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.textpadreset.accessibility.directions</td>
<td>TextPad directions: Use the following items to enter your new password. Your personalized caption text comes first, followed by a password input field and password confirmation field. Once you have entered your password, use tab to navigate to the enter link to submit your new password.</td>
<td>TextPad reset directions</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.textpadreset.security.image.alt</td>
<td>Security Device Image</td>
<td>TextPad authenticator reset background graphic</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
</tbody>
</table>
### Table 8–5 (Cont.) TextPad Description and Direction Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.authentipad.textpadreset.datafield.label</td>
<td>Password</td>
<td>Password label.</td>
<td>oaam_custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.authentipad.textpadreset.confirmfield.label</td>
<td>Confirm Password</td>
<td>Confirm Password label.</td>
<td></td>
</tr>
<tr>
<td>bharosa.authentipad.textpadreset.enterkey.label</td>
<td>Enter</td>
<td>Enter</td>
<td></td>
</tr>
</tbody>
</table>

### CaptionPad Description and Directions

### Table 8–6 CaptionPad Description and Direction Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
</table>
| bharosa.authentipad.captionpad.accessibility.directions | CaptionPad directions:  
Use the following items to enter your new caption text.  
Control links come first, followed by a text input field.  
Once you have entered your caption, use tab to navigate to the enter link to submit your new caption. | CaptionPad directions | oaam_custom.properties and client_resource_<locale>.properties |
| bharosa.authentipad.captionpad.security.image.alt | Security Device Image | CaptionPad Authenticator background graphic |  |
| bharosa.authentipad.captionpad.enterkey.label=enter | Enter | Enter |  |
| bharosa.authentipad.captionconfirmpad.accessibility.directions | CaptionConfirmPad directions: Use the following items to review your caption text.
To edit your caption text, tab to the Edit link and press Enter. | CaptionPad confirm directions |  |
8.4.6 Adding Forgot Username Link

OAAM has a placeholder for a link to Forgot Username. It can be configured to link to Oracle Identity Manager.
8.4.7 Changing the Invalid Characters Check on the Login Page

To add characters to the invalid characters check on the Login page, add the following property to the client_resource.properties (or client_resource_en.properties) file.

```
bharosa.uio.default.signon.loginid.regexp=/[^\s<>]/gi
```

Then add your characters to the property.

8.4.8 Configuring OAAM Server for Localization

This section contains the following topics:
- Turning Off Localization
- Overriding Localized Properties
- Configuring Language Defaults for Oracle Adaptive Access Manager
- Customizing Abbreviations and Equivalences for Locales

8.4.8.1 Turning Off Localization

There is no flag to turn-off localization, but there is a property that captures the locales supported by the deployment. You can use the property to enable one locale.

You would change the `locale.enum.XXX.adminSupported` and `locale.enum.XXX.enabled` properties to false for each unwanted locale.

8.4.8.2 Overriding Localized Properties

Perform customizations to localized strings in the `client_resource_locale.properties` file:

---

**Forgot Username (Placeholder)**

```
bharosa.uio.default.signon.links.enum.forgotusername=2
bharosa.uio.default.signon.links.enum.forgotusername.name=ForgotUsername
bharosa.uio.default.signon.links.enum.forgotusername.description=Forgot your username?
bharosa.uio.default.signon.links.enum.forgotusername.url=#
bharosa.uio.default.signon.links.enum.forgotusername.personalization=false
bharosa.uio.default.signon.links.enum.forgotusername.order=2
bharosa.uio.default.signon.links.enum.forgotusername.enabled=false
```

**Forgot Password**

```
bharosa.uio.default.password.links.enum.forgotpassword=3
bharosa.uio.default.password.links.enum.forgotpassword.name=ForgotPassword
bharosa.uio.default.password.links.enum.forgotpassword.description=Forgot your password?
bharosa.uio.default.password.links.enum.forgotpassword.url=forgotPassword.do
bharosa.uio.default.password.links.enum.forgotpassword.personalization=false
bharosa.uio.default.password.links.enum.forgotpassword.order=3
bharosa.uio.default.password.links.enum.forgotpassword.enabled=true
```

---

**Note:** The Forgot Password feature requires Oracle Identity Manager integration. For more information on Access Manager, Oracle Adaptive Access Manager, and Oracle Identity Manager integration, see Integration Guide for Oracle Identity Management Suite.
1. Create `client_resource_locale.properties`.

2. Add property `bharosa.config.resourcebundle.clientoverride` to `client_resource_locale.properties`. The default value of this property in OAAM Server is `client_resource`. By default the file to add custom localized strings to is `client_resource_locale.properties`. For example, for English, the file is `client_resource_en.properties` and for Spanish the file is `client_resource_es.properties`.

3. Add customized properties to `client_resource_locale.properties`.

4. Create OAAM Extension WAR file containing `client_resource_locale.properties` inside in `oaam_extensions\WEB-INF\classes` directory.

### 8.4.8.3 Configuring Language Defaults for Oracle Adaptive Access Manager

You can configure language defaults in the `client_resource_locale.properties` file using the `bharosa.locale.enum` property. For instructions on customizing Oracle Adaptive Access Manager, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

An example of a `bharosa.locale.enum` is shown below:

```plaintext
bharosa.locale.enum.german=2
bharosa.locale.enum.german.name=German
bharosa.locale.enum.german.description=German
bharosa.locale.enum.german.language=de
bharosa.locale.enum.german.country=
bharosa.locale.enum.german.adminSupported=true
bharosa.locale.enum.german.enabled=true
```

To enable the default locale:

1. Add and set the `bharosa.locale.locale.enabled` properties of the locales you want to support to true.
2. Add and set the `bharosa.locale.locale.enabled` properties of the locales you do not want to support to false.
3. Add and set the `bharosa.locale.locale` property to match the `bharosa.locale.locale` property of your locale.

#### Note: The only locales supported are the ones listed in the enums.

### 8.4.8.3.1 Example 1

A German bank wants to set German as the default language and wants to support only German. Follow these steps to configure the `client_resource_de.properties` file:

1. If the locale enum does not exist, create it:
   ```plaintext
   bharosa.locale.locale.german.enabled=true
   ```

2. If the locale enum already exists, set it to true.

3. If present, set other `bharosa.locale.locale.enabled` properties to false.
   ```plaintext
   bharosa.locale.locale.italian.enabled=false
   bharosa.locale.locale.french.enabled=false
   bharosa.locale.locale.portuguese_br.enabled=false
   ```
bharosa.locale.enum.spanish.enabled=false
bharosa.locale.enum.korean.enabled=false
bharosa.locale.enum.chinese_cn.enabled=false
bharosa.locale.enum.chinese_tw.enabled=false
bharosa.locale.enum.japanese.enabled=false
bharosa.locale.enum.arabic.enabled=false
bharosa.locale.enum.czech.enabled=false
bharosa.locale.enum.danish.enabled=false
bharosa.locale.enum.dutch.enabled=false
bharosa.locale.enum.finnish.enabled=false
bharosa.locale.enum.greek.enabled=false
bharosa.locale.enum.hebrew.enabled=false
bharosa.locale.enum.hungarian.enabled=false
bharosa.locale.enum.norwegian.enabled=false
bharosa.locale.enum.polish.enabled=false
bharosa.locale.enum.portuguese.enabled=false
bharosa.locale.enum.romanian.enabled=false
bharosa.locale.enum.russian.enabled=false
bharosa.locale.enum.slovak.enabled=false
bharosa.locale.enum.swedish.enabled=false
bharosa.locale.enum.thai.enabled=false
bharosa.locale.enum.turkish.enabled=false

4. Set bharosa.default.locale property to match the value of the locale enum.
   Since bharosa.locale.enum.german=2, set bharosa.default.locale property to 2.
   If the property does not exist, create it.

8.4.8.3.2 Example 2 A Brazilian bank wants to set Brazilian Portuguese as the default, but wants to display all the other languages that OAAM Server had been translated to. To configure the setting:

1. If the locale enum does not exist, create it:
   bharosa.locale.enum.pt_br.enabled=true

2. If the locale enum already exists, set it to true.

3. Set all other bharosa.locale.enum.locale.enabled properties to false.

4. Set bharosa.default.locale property to the value of the locale enum.
   If bharosa.locale.enum.pt_br=9, set bharosa.default.locale property to 9.

5. Set bharosa.locale.enum.locale.enabled property in client_resource.locale.properties for all the languages OAAM Server had been translated to and ensure they are set to true.

   bharosa.locale.enum.german.enabled=true
   bharosa.locale.enum.italian.enabled=true
   bharosa.locale.enum.french.enabled=true
   bharosa.locale.enum.portuguese_br.enabled=true
   bharosa.locale.enum.spanish.enabled=true
   bharosa.locale.enum.korean.enabled=true
   bharosa.locale.enum.chinese_cn.enabled=true
   bharosa.locale.enum.chinese_tw.enabled=true
   bharosa.locale.enum.japanese.enabled=true
   bharosa.locale.enum.arabic.enabled=true
   bharosa.locale.enum.czech.enabled=true
   bharosa.locale.enum.polish.enabled=true
Customizing the OAAM Server Pages

bharosa.locale.enum.finnish.enabled=true
bharosa.locale.enum.greek.enabled=true
bharosa.locale.enum.hebrew.enabled=true
bharosa.locale.enum.hungarian.enabled=true
bharosa.locale.enum.norwegian.enabled=true
bharosa.locale.enum.polish.enabled=true
bharosa.locale.enum.portuguese.enabled=true
bharosa.locale.enum.romanian.enabled=true
bharosa.locale.enum.russian.enabled=true
bharosa.locale.enum.slovak.enabled=true
bharosa.locale.enum.swedish.enabled=true
bharosa.locale.enum.thai.enabled=true
bharosa.locale.enum.turkish.enabled=true


8.4.8.3.3 Example 3 A French bank wants clients to see French as a default, and wants to support only French, German, English, and Italian. The French locale enum is already present in the client_resource_fr.properties file.

bharosa.locale.enum.french=5
bharosa.locale.enum.french.name=French
bharosa.locale.enum.french.description=French
bharosa.locale.enum.french.language=fr
bharosa.locale.enum.french.country=
bharosa.locale.enum.french.adminSupported=true
bharosa.locale.enum.french.enabled=true

To configure the application:

1. In client_resource_fr.properties set bharosa.locale.enum.locale.enabled to true for German, Italian, and English.

   bharosa.locale.enum.german.enabled=true
   bharosa.locale.enum.italian.enabled=true
   bharosa.locale.enum.english.enabled=true

2. Set all other bharosa.locale.enum.locale.enabled properties to false.

3. Set bharosa.default.locale property to the value of the locale enum.

   Since bharosa.locale.enum.french=5, set bharosa.default.locale property to 5.

8.4.8.3.4 Example 4 A German bank wants to set English as the default language and wants to support all other languages. To do this, follow these steps for client_resource_de.properties:

1. If the locale enum does not exist, create it:

   bharosa.locale.enum.english.enabled=true

2. If the locale enum already exists, set it to true.

3. If present, set other bharosa.locale.enum.locale.enabled properties to true.

   bharosa.locale.enum.italian.enabled=true
   bharosa.locale.enum.german.enabled=true
   bharosa.locale.enum.french.enabled=true
bharosa.locale.enum.portuguese_br.enabled=true
bharosa.locale.enum.spanish.enabled=true
bharosa.locale.enum.korean.enabled=true
bharosa.locale.enum.chinese_cn.enabled=true
bharosa.locale.enum.chinese_tw.enabled=true
bharosa.locale.enum.japanese.enabled=true
bharosa.locale.enum.arabic.enabled=true
bharosa.locale.enum.czech.enabled=true
bharosa.locale.enum.danish.enabled=true
bharosa.locale.enum.dutch.enabled=true
bharosa.locale.enum.finnish.enabled=true
bharosa.locale.enum.greek.enabled=true
bharosa.locale.enum.hebrew.enabled=true
bharosa.locale.enum.hungarian.enabled=true
bharosa.locale.enum.norwegian.enabled=true
bharosa.locale.enum.polish.enabled=true
bharosa.locale.enum.portuguese.enabled=true
bharosa.locale.enum.romanian.enabled=true
bharosa.locale.enum.russian.enabled=true
bharosa.locale.enum.slovak.enabled=true
bharosa.locale.enum.swedish.enabled=true
bharosa.locale.enum.thai.enabled=true
bharosa.locale.enum.turkish.enabled=true

4. Set bharosa.default.locale property to match the value of the locale enum.
   Since bharosa.locale.enum.english=0, set bharosa.default.locale property to 0.
   If the property does not exist, create it.

8.4.8.4 Customizing Abbreviations and Equivalences for Locales

Oracle Adaptive Access Manager supports the concept of "fuzzy logic." Fuzzy logic, in part, relies on preconfigured sets of word equivalents, commonly known as abbreviations.

In the English version of Oracle Adaptive Access Manager, there are several thousand English abbreviations (and equivalences).

In all other languages, it is necessary for the installer to enhance the brief abbreviation files provided. Without additions, the fuzzy logic will be not as effective.

Locale-specific abbreviation files are shipped with OAAM. These files are named bharosa_auth_abbreviation_config_locale.properties where locale is the locale string. For example, the Spanish version of the file is bharosa_auth_abbreviation_config_es.properties.

Changes cannot be made to this file. To customize abbreviations, a new file must be created with a new set of abbreviations. This file takes precedence over the original file and all abbreviations in the original file are ignored.

To localize for one locale (for example, for Japanese only), perform the following steps:

1. Create one file specific to the locale with the same prefix as the original locale-specific abbreviation file. For example, Abbreviations_ja.properties for Japanese.

2. Add the file to oaam_extensions/WEB-INF/classes.

3. In the client_resource_locale.properties file, set the value of property bharosa.authenticator.AbbreviationFileName to that file's absolute path, WEB-INF/classes/Abbreviations_ja.properties in the oaam_extensions folder.
If you want to customize for multiple locales, perform the following steps:

1. Create the files specific to those locales with the same prefix as the original locale-specific abbreviation file.
   
   For example,
   
   Abbreviations_es.properties for Spanish
   Abbreviations_ja.properties for Japanese

2. Add the file to `oaam_extensions/WEB-INF/classes`.

3. In the `client_resource_locale.properties` file, set the value of property 
   `bharosa.authenticator.AbbreviationFileName` to that file's absolute path, 
   `WEB-INF/classes/Abbreviations.properties` in the `oaam_extensions` folder.

   The locale prefix is absent in the value of the property because the locale settings 
   of the end user's browser determine the run-time locale.

8.5 Configuring a Single Login Page

If you want to have the username and password input on a single page, you can 
configure a single login page. This section contains the following topics:

- Section 8.5.1, "OAAM Single Login Page Flows"
- Section 8.5.2, "Setting Properties to Enable the OAAM Single Login Page"
- Section 8.5.3, "Configuring Single Login Page to Use the OAAM HTML Pad"
- Section 8.5.4, "Customizing the OAAM Single Login Page Using the Shared Extensions Library"
- Section 8.5.5, "Properties for Customizing Messages, Links, and Credential Inputs on the Single Login Page"

**Note:** In cases where the property you want does not exist in the appropriate file, you can add it.

For instructions on deploying the OAAM Shared Extensions Library, see Chapter 7, 
"Using the OAAM Extensions Shared Library to Customize OAAM."

8.5.1 OAAM Single Login Page Flows

OAAM Single Login Page flows are presented in this section.

**Single Login Page Login Flow (Access Manager and OAAM Integration)**

Access Manager and OAAM integration in Advanced mode or Advanced mode using 
TAP is used in this flow. Access Manager and OAAM integration in Basic mode is not supported. Both Advanced modes include the OTP Anywhere and KBA Challenge frameworks. If integrated with OIM also, self-service management flows are supported available. For details on self-service management flow, see "Forgot Password Flow (Access Manager, OAAM, and OIM Integration).

The single login page flow is as follows:

1. The user tries to access a resource protected by the OAAM authentication scheme.

2. Oracle Access Management WebGate (SSO Agent) intercepts the request and redirects the user to the OAAM Server.
3. OAAM Server presents the user with a single login page with fields for Username and Password and a **Forgot your password** link, as shown in Figure 8–2.

![Figure 8–2 Single Login Page](image)

4. The user submits credentials.

5. OAAM displays a jump page to capture digital and secure cookies and fingerprints the user device.

![Figure 8–3 Jump Page](image)

6. OAAM runs the device identification process to identify the user device.

7. OAAM evaluates the Preauthentication checkpoint to check if the user is a member of a blacklisted country, device, IP, ISP, or users group or if he is using WEBZIP. If he is in a blacklisted group or using WEBZIP, he is blocked and cannot proceed.

   **Note:** OAAM does not run the Authentipad checkpoint because no VADs are used for this flow.

8. OAAM sends OAP API calls to Access Manager to validate credentials.
9. After validation on the Access Manager side, OAAM evaluates the Post-Authentication to determine if the action should be Block, Challenge, or Allow.

If the outcome of Post-Authentication is Allow then OAAM determines if the user has to be registered by evaluating the Registration checkpoint. Based on the types of registration it takes the user through the Registration Flow.

If there is enough risk involved, the outcome of Post-Authentication may be Challenge. OAAM evaluates the Challenge checkpoint to determine if the user should be blocked or challenged with one of the registered challenge mechanism by taking the user through the Challenge Flow.

0 score is no risk
1-500 score is low risk
501-1000 score is high risk

10. OAAM interacts with the user during the appropriate flows and if the user is successful, one of the following scenarios occur:

- If using the Access Manager and OAAM integration in Advanced mode, OAAM sets the OAM cookie, user is logged in, and a single sign-on session is created.
- If using the Access Manager and OAAM integration in Advanced mode with TAP, Access Manager sets the OAM cookie, user is logged in, and a single sign-on session is created.

**Forgot Password Flow (Access Manager, OAAM, and OIM Integration)**

**Note:** The Forgot Password feature requires Oracle Identity Manager integration. For more information on Access Manager, Oracle Adaptive Access Manager, and Oracle Identity Manager integration, see *Integration Guide for Oracle Identity Management Suite*.

Access Manager, OAAM, and OIM integration includes OTP Anywhere, the Challenge framework, and additional self-service management flows (reset and change password) using OAAM with OIM APIs.

1. The user tries to access a resource protected by the OAAM authentication scheme.
2. Oracle Access Management WebGate (SSO Agent) intercepts the request and redirects the user to the OAAM Server.
3. OAAM Server presents the user with a single login page with fields for Username and Password and a **Forgot your password** link, as shown in Figure 8–4.
4. The user clicks the **Forgot your password** link.

5. The user is taken to the Forgot Password User Name page, as shown in Figure 8–5, where he enters his user name into the **Username** field.

**Figure 8–5  Forgot Password User Name Page**

6. The OAAM jump page captures the digital and secure cookies and fingerprints the user device.

7. OAAM runs the device identification process to identify the user device.

8. OAAM evaluates the Preauthentication checkpoint to check if the user is a member of a blacklisted country, device, IP, ISP, or users group or if he is using WEBZIP. If he is in a blacklisted group or using WEBZIP, he is blocked and cannot proceed.

**Note:** OAAM does not run the Authentipad checkpoint because no VADs are used for this flow.
9. The OAAM Server runs the Forgot Password checkpoint.

10. OAAM presents the user with a challenge page.

   An example OTP challenge is shown below.

   **Figure 8–6 OTP Challenge**

   ![OTP Challenge](image)

11. If the challenge is successful, he is redirected to the Password Reset page.

   **Figure 8–7 Password Reset**

   ![Password Reset](image)

12. The user enters new password and confirms the new password by entering it again.

13. OAAM sends OAP API calls to Access Manager to validate credentials.

14. After authentication, OAAM evaluates Post-Authentication checkpoint policies. Based on the outcome of the policy OAAM might challenge or block the user or allow the user to register if he has not been registered.

   If the outcome of Post-Authentication is *Allow* then OAAM determines if the user has to be registered by evaluating the Registration checkpoint. Based on the types of registration it takes the user through the **Registration Flow**.

   If there is enough risk involved, the outcome of Post-Authentication may be *Challenge*. OAAM evaluates the Challenge checkpoint to determine if the user
should be blocked or challenged with one of the registered challenge mechanism by taking the user through the **Challenge Flow**.

0 score is no risk

1-500 score is low risk

501-1000 score is high risk

If the outcome of Post-Authentication is **block** then the user would be blocked and he will not be able to access the resource that he tried accessing.

15. OAAM interacts with the user during the required flows and if the user is successful, one of the following scenarios occur:

- If using the Access Manager and OAAM integration in Advanced mode, OAAM sets the OAM cookie, user is logged in, and a single sign-on session is created.
- If using the Access Manager and OAAM integration in Advanced mode with TAP, Access Manager sets the OAM cookie, user is logged in, and a single sign-on session is created.

**Single Login Page Challenge Flow**

The challenge mechanism that is used and the order in which they are used depends on the deployment. For example, the OTP challenge can be configured to be first priority instead of KBA by changing trigger combination in the OAAM Challenge Policy.

1. If the user does not have a mechanism registered and the risk score is high enough for the user to be challenged, then the user might be blocked because it is not possible to take him through the challenge flow because of incomplete registration.

2. OAAM determines which authentication mechanism to use to challenge the user. The challenge is on an HTML page which does not require VADs. The user must enter the answer into the HTML input field. **Figure 8–8** shows an example of a KBA challenge.

![KBA Challenge](image)

3. If able to answer the challenge, OAAM takes the user through the **Registration Flow** if the user needs registration.

4. If the challenge is unsuccessful, the user may be challenged again or he can be locked out because there are no more challenge mechanisms to challenge him with.
Configuring a Single Login Page

**Single-Page Registration Flow (Access Manager and OAAM Integration)**

Registration is required depending on security requirements, which specify whether the registration is mandatory or optional.

1. OAAM runs the Registration checkpoint to determine if the user needs to register his security profile. Based on the types of registration, it takes the user through the registration pages.

2. If the user is accessing the application for the first time, a Registration page is displayed after he enters valid credentials. Figure 8–9 shows the Registration page where the user can choose to register his security profile now or to register the security profile at a later time.

**Figure 8–9  Registration Page**

If he selects **Continue**, he is taken through the registration flow.

3. If the user does not have a complete profile registered, the user is taken to the registration pages where he provides the appropriate information in the HTML input fields. No VAD related information is shown.

4. The user is taken to the Security Registration page where he selects challenge questions from the menus (dropdown lists) provided, and enters the answers to those questions in HTML input fields. No VAD related information is shown.
5. If the deployment supports OTP, the user is taken through the OTP Anywhere Registration. An example of an OTP registration page is shown below.

**Figure 8–11  OTP Anywhere Registration**

6. After successful registration, the user is successfully logged in.

**Expired Password Flow (OAAM and OIM Integration)**

1. The user tries to access a resource protected by the OAAM authentication scheme.
2. The user is redirected to OAAM Server application.
3. OAAM Server presents the user with a single login page. The user enters username and password, and OAAM retrieves the password syntax and lifecycle policies from Oracle Identity Manager. OAAM enforces these policies. It determines that the password expired.
4. The user is redirected to the Password Reset page.
5. The user enters new password and confirms the new password by entering it again.

6. The OAAM jump page captures the digital and secure cookies and fingerprints the user device.

7. OAAM runs the device identification process to identify the user device.

8. OAAM evaluates the Preauthentication checkpoint to check if the user is a member of a blacklisted country, device, IP, ISP, or users group or if he is using WEBZIP. If he is in a blacklisted group or using WEBZIP, he is blocked and cannot proceed.

   **Note:** OAAM does not run the Authentipad checkpoint because no VADs are used for this flow.

9. After authentication, OAAM evaluates Post-Authentication checkpoint policies. Based on the outcome of the policy OAAM might challenge or block the user or allow the user to register if he has not been registered.

   If the outcome of Post-Authentication is **Allow** then OAAM determines if the user has to be registered by evaluating the Registration checkpoint. Based on the types of registration it takes the user through the Registration Flow.

   If there is enough risk involved, the outcome of Post-Authentication may be **Challenge**. OAAM evaluates the Challenge checkpoint to determine if the user should be blocked or challenged with one of the registered challenge mechanism by taking the user through the Challenge Flow.

   0 score is no risk
   1-500 score is low risk
   501-1000 score is high risk

   If the outcome of Post-Authentication is **Block** then the user would be blocked and he will not be able to access the resource that he tried accessing.

10. OAAM interacts with the user during the required flows and if the user is successful, Access Manager sets the OAM cookie, user is logged in, and a single sign-on session is created.
**Single-Page Login Flow for Self-Registration Flow (OAAM and OIM Integration)**
The Single-Page Login can be used to initiate self-registration.

1. The user tries to access a resource protected by OAAM authentication scheme.
2. The user is redirected to OAAM Server application.
3. OAAM Server presents the user with a single login page with the Register link. This page does not display any text related to the VADs. The user clicks the Register link, which takes the user to a self-registration page provided by the application.
4. The user interacts with the application to self-register.
5. On completion, the user receives a confirmation message and a registration tracking request number.

**Single-Page Login Flow for Track-Registration Flow (OAAM and OIM Integration)**
The Single-Page Login can be used to access the interface for tracking the status of the self-registration.

1. The user is redirected to OAAM Server application.
2. OAAM Server presents the user with a single login page with the Track Registration link. This page does not display any text related to the VADs. The user clicks the Track Registration link, which takes the user to a page that tracks the status of the self-registration.
3. The user interacts with the application to track the self-registration.
4. On completion, the user receives the status of the tracked request.

**8.5.2 Setting Properties to Enable the OAAM Single Login Page**
To enable the single login page, set the following to `true`:

- `bharosa.uio.default.login.auth.enabled`
- `bharosa.uio.default.singlelogin.enabled`

The properties are modified in `oaam_custom.properties` and the changes deployed as part of the OAAM Shared Extensions Library.

**8.5.3 Configuring Single Login Page to Use the OAAM HTML Pad**
Ensure the following property is `true` so that HTML pages are used in Single Login Password flows:

- `bharosa.uio.default.singlelogin.forceHTMLDevice.enabled`

By default this property is set to `true`.

**Note:** This property only effects Single Login Page flows.

If you want to control devices by rules in the single login page flow, you need to set the property to `false` and perform the following steps to configure the OAAM AuthenticationPad Policy to use the OAAM HTML Pad for Challenge SMS, Registered Image and Caption, Challenge Email, and Challenge Question rules.
1. Log in to the OAAM Administration Console as an administrator.

2. Double-click the Policies node. The Policies Search page is displayed.

3. In the Search filters section, select AuthentiPad for the Checkpoint and click Search.

4. In the Search Results table, click the OAAM AuthenticationPad Policy link to open the Policy Details page.

5. In the Policy Details page, click the Rules tab.

6. Click the Challenge Question link to open the Rules Details page.

7. In the Rules Details page, click the Results tab.

8. In the Actions Group list, select OAAM HTML Pad as the action you want triggered by this rule and click Apply to save the modified rule details.

A confirmation dialog is displayed.

9. Click OK to dismiss the confirmation dialog.

10. Repeat Steps 5 through 9 for Challenge SMS, Registered Image and Caption, and Challenge Email rules.

11. In the Policies Detail page, click the Trigger Combinations tab.

12. Change the Action Group for all the Trigger Combinations to OAAM HTML Pad and click Apply after making the edits.

A confirmation dialog is displayed.

13. Click OK to dismiss the confirmation dialog.

8.5.4 Customizing the OAAM Single Login Page Using the Shared Extensions Library

To add or modify the text and links to the Single Login Page, you must use the OAAM Shared Extensions Library:

1. Follow the instructions in Section 7.3, "Adding Customizations Using the OAAM Extensions Shared Library" to extract the Extensions Shared Library.

2. Add or modify the properties in oaam_custom.properties and client_resource_locale.properties and save the files in the oaam_extensions\WEB-INF\classes\bharosa_properties directory.

Refer to Section 8.5.5 for information on specific properties and the files to which they need to be added.

3. Follow the instructions in Section 7.3.6, "Step 5 Repackage the OAAM Extensions Shared Library Into a New WAR File" to repackage the Extensions Shared Library, oracle.oaam.extensions.war.

4. Shut down all managed servers if they are running.

5. Start the WebLogic Administration Server.

6. Start the WebLogic Server where Oracle Adaptive Access Manager is deployed.
7. Follow the instructions in Section 7.3.11, "Step 10 Deploy the New OAAM Extensions Shared Library" to redeploy the OAAM Extensions Shared Library.

8.5.5 Properties for Customizing Messages, Links, and Credential Inputs on the Single Login Page

To add additional messages, links or fields or disable existing ones, configure the properties described in this section. Refer to the tables to see if the properties need to be added to both `oaam_custom.properties` and `client_resource_locale.properties` files as part of the OAAM Shared Extensions Library.

Single Sign In main page properties and buttons enums are shown.

<table>
<thead>
<tr>
<th>Table 8–8</th>
<th>Single Login Page Properties and Buttons</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
<td>Default Value</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.page.title</td>
<td>Sign In:</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.page.message</td>
<td>Enter your user name and password.</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.page.button</td>
<td>Continue</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.page.button</td>
<td>Continue</td>
</tr>
</tbody>
</table>

The Single Login Page Welcome Message enum definitions are shown.

<table>
<thead>
<tr>
<th>Table 8–9</th>
<th>Single Login Page Welcome Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
<td>Default Value</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.message.enum</td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.message.enum.welcome</td>
<td>1</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.message.enum.welcome.name</td>
<td>Welcome</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.message.enum.welcome.description</td>
<td>Welcome Message</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.message.enum.welcome.title</td>
<td>Welcome</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.message.enum.welcome.msg</td>
<td>Welcome to your secure online application.</td>
</tr>
</tbody>
</table>
The Single Login Page enums for links are shown.

### Table 8–10  **Single Login Page Links**

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum</td>
<td></td>
<td>Enum for Single Login Page links</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotpassword</td>
<td>1</td>
<td>Forgot password link enum value.</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotpassword.name</td>
<td>ForgotPassword</td>
<td>Name for the Forgot password link</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotpassword.description</td>
<td>Forgot your password?</td>
<td>Description for Forgot password link</td>
<td>oaam_.custom.properties and client_resource_.&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotpassword.url</td>
<td>forgotPassword.do</td>
<td>URL for Forgot Password page.</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotpassword.personalization</td>
<td>false</td>
<td>Controls if the link will only be shown when the users has personalization (image registered).</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotpassword.order</td>
<td>1</td>
<td>Order of the Forgot Password link on the Single Login page</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotpassword.enabled</td>
<td>true</td>
<td>Enabled flag for Forgot Password link enum item</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotusername</td>
<td>2</td>
<td>Forgot user name link enum value.</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotusername.name</td>
<td>ForgotUsername</td>
<td>Name for the Forgot username link</td>
<td>oaam_.custom.properties and client_resource_.&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotusername.description</td>
<td>Forgot your username?</td>
<td>Description for Forgot user name link</td>
<td>oaam_.custom.properties and client_resource_.&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotusername.url</td>
<td>#</td>
<td>URL for Forgot User name page.</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotusername.personalization</td>
<td>false</td>
<td>Controls if the link will only be shown when the users has personalization (image registered).</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotusername.order</td>
<td>2</td>
<td>Order of the Forgot User Name link on the Single Login page</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.forgotusername.enabled</td>
<td>false</td>
<td>Enabled flag for Forgot User Name link enum item</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.selfregistration</td>
<td>3</td>
<td>Self Registration link enum value.</td>
<td>oaam_.custom.properties</td>
</tr>
</tbody>
</table>
### Table 8–10 (Cont.) Single Login Page Links

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In File</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.selfregistration.name</td>
<td>SelfRegistration</td>
<td>Name for the Self Registration link</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.selfregistration.description</td>
<td>Register</td>
<td>Description for Self Registration link</td>
<td>oaam_.custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.selfregistration.url</td>
<td>#</td>
<td>URL for Self Registration page.</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.selfregistration.personalization</td>
<td>false</td>
<td>Controls if the link will only be shown when the users has personalization (image registered).</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.selfregistration.order</td>
<td>3</td>
<td>Order of the Self Registration link on the Single Login page</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.selfregistration.enabled</td>
<td>false</td>
<td>Enabled flag for Self Registration link enum item</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.trackregistration</td>
<td>TrackRegistration</td>
<td>Name for the Track Registration link</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.trackregistration.name</td>
<td>TrackRegistration</td>
<td>Description for Track Registration link</td>
<td>oaam_.custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.trackregistration.url</td>
<td>#</td>
<td>URL for Track Registration page.</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.trackregistration.personalization</td>
<td>false</td>
<td>Controls if the link will only be shown when the users has personalization (image registered).</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.trackregistration.order</td>
<td>4</td>
<td>Order of the Track Registration link on the Single Login page</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.links.enum.trackregistration.enabled</td>
<td>false</td>
<td>Enabled flag for Track Registration link enum item</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.links.enum</td>
<td>Enum for username page of forgot password</td>
<td></td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.links.cancel</td>
<td>1</td>
<td>Cancel link enum value.</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.links.cancel.name</td>
<td>Cancel</td>
<td>Name for the Cancel link</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.links.cancel.description</td>
<td>Cancel</td>
<td>Description for Cancel link</td>
<td>oaam_.custom.properties and client_resource_&lt;locale&gt;.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.links.cancel.url</td>
<td>login.do</td>
<td>URL for Cancel page.</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.links.cancel.personalization</td>
<td>false</td>
<td>Controls if the link will only be shown when the users has personalization (image registered).</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.links.cancel.order</td>
<td>3</td>
<td>Order of the Cancel link on the Single Login page</td>
<td>oaam_.custom.properties</td>
</tr>
<tr>
<td>bharosa.uio.default.loginforgotpassword.links.cancel.enabled</td>
<td>false</td>
<td>Enabled flag for Cancel link enum item</td>
<td>oaam_.custom.properties</td>
</tr>
</tbody>
</table>
Table 8–11 provides information about the Single Login Page credential input enums.

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
<th>Property Must Be In file</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>Enum for Login Credentials</td>
<td>oaam_custom.properties</td>
<td></td>
</tr>
<tr>
<td>s.enum</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>0</td>
<td>Username field enum value</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.username</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>Username</td>
<td>Name for Username field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.username.name</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>User's username</td>
<td>Description for Username field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.username.description</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>userid</td>
<td>HTML input name for Username field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.username.inputname</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>text</td>
<td>HTML input type for Username field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.username.inputtype</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>30</td>
<td>HTML input max length for Username field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.username.maxlength</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>true</td>
<td>Required flag for Username field during login</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.username.required</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>1</td>
<td>Order on the page for Username field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.username.order</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credentials.</td>
<td>10</td>
<td>Password field enum value</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>enum.password</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>Password</td>
<td>Name for Password field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.name</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>Password</td>
<td>Description for Password field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.description</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>pass</td>
<td>HTML input name for Password field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.inputname</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>password</td>
<td>HTML input type for Password field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.inputtype</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>true</td>
<td>Enabled flag for Password enum item</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.isPassword</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>30</td>
<td>HTML input max length for Password field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.maxlength</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>true</td>
<td>Required flag for Password field during login</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.required</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>11</td>
<td>Order on the page for Password field</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.order</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.singlelogin.credential</td>
<td>true</td>
<td>Enabled flag for Password enum item</td>
<td>oaam_custom.properties</td>
</tr>
<tr>
<td>s.enum.password.enabled</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8.6 Questions/Answers About OAAM Server Customizations

A few troubleshooting tips for user interface customizations are as follows:

- **Question:** I have added the following entries to `oaam_custom.properties` in the OAAM extensions shared library:

  - `bharosa.uio.default.header = /customHeader.jsp`
  - `bharosa.uio.default.footer = /customFooter.jsp`
Questions/Answers About OAAM Server Customizations

OAAM server is picking up the default header and footer and not the one I specified in the extensions library.

**Answer:** The custom header / footer files should have a unique name as OAAM Server pulls from the web application first. For example, customHeader.jsp and customFooter.jsp.

- **Question:** Why is the OAAM Server not picking up the css changes in OAAM extensions shared library?

  **Answer:** The property `bharosa.uio.default.custom.css` should be set to a CSS file that is added to the extensions library. That css file can override any existing CSS definitions in the base application (defined by `oaam_uio.css`).

  For example, if you want to move the username and password text and OTP pads to the center of the screen, you must set `bharosa.uio.default.custom.css = CSS_file_name_and_path` and add the custom CSS file to the OAAM extensions shared library.

- **Question:** How do `struts_config_extension.xml` and `tiles-def-extension.xml` work in customizations?

  **Answer:** The OAAM extensions shared library has a `struts-config-extension.xml` and `tiles-def-extension.xml` in the WEB-INF folder. Any values added to these will augment or override the ones already defined by `struts-config.xml` and `tiles-def.xml` in the application.

  For example, to use a customized JSP file (`customUserPreferences.jsp`) for the base file (`userPreferences.jsp`), add the following to `tiles-def-extension.xml`:

  ```xml
  <definition name="userPreferences" extends="bharosa.uio.baseLayout">
    <put name="body" value="/customUserPreferences.jsp"/>
  </definition>
  ```

- **Question:** How do I change the login page completely?

  **Answer:** You must set `oaam.uio.login.page=custom_login_page` and add the file to the OAAM extensions shared library. You would need to update the `struts-config-extension.xml` contained in the OAAM extensions shared library to override the "login" outcome. Replace `oaamLoginPage.jsp` with the custom filename.

  ```xml
  <action path="/entry" type="com.bharosa.uio.actions.EntryAction">
    <forward name="login" path="/oaamLoginPage.jsp" />
  </action>
  ```
OAAM includes a suite of highly secure virtual authentication devices as samples to deploy if you choose to. Alteration of these samples is considered custom development. Source art and information in this chapter are provided as a reference to allow you to develop your own custom virtual authentication devices.

**Note:** These samples are provided in English only.

This chapter contains the following sections:
- About Virtual Authentication Devices
- Virtual Authentication Device Composition
- Virtual Authentication Device Configuration Files and Properties
- Customizing Elements of the Authenticator
- Customization Steps
- Displaying Virtual Authentication Devices
- Enabling Accessible Versions of Authenticators
- Adding Randomization and Jitter
- Changing the Limit of Characters for Passwords
- Localizing Virtual Authentication Device in OAAM 11g
- KeyPad Scenario

### 9.1 About Virtual Authentication Devices

Virtual authentication devices are authenticator interfaces used to protect end users during the process of entering and transmitting authentication credentials and provide them with verification they are authenticating on the valid application. There are many security technologies employed in the authenticator user interfaces. Each virtual authentication device has its own unique set of security features that makes it much more than just an image on a web page.

#### 9.1.1 Virtual Authentication Device Terminology

This section defines terms used in this chapter.
About Virtual Authentication Devices

Table 9–1 VAD Terminology

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authenticator / Authentipad</td>
<td>A control for user input included in OAAM that provides a keyboard and enables personalization.</td>
</tr>
<tr>
<td>Personalization</td>
<td>Assigning an image and generated phrase during registration. The phrase and image provide end users with verification they are authenticating on the valid application.</td>
</tr>
<tr>
<td>Virtual Keypad/Keyboard</td>
<td>A method for user input where the user clicks screen keys instead of an external keyboard.</td>
</tr>
<tr>
<td>Jitter</td>
<td>The act of moving key location slightly on each time the authenticator is generated.</td>
</tr>
<tr>
<td>Sub-jitter</td>
<td>After jitter is calculated each individual key is moved.</td>
</tr>
<tr>
<td>Offset</td>
<td>The act of moving a whole key set on screen.</td>
</tr>
<tr>
<td>Key Randomization</td>
<td>The act of randomizing the key order. (Scramble)</td>
</tr>
<tr>
<td>Timestamp</td>
<td>A string generated from the current system time or client side time.</td>
</tr>
<tr>
<td>Masking</td>
<td>Replacing characters in an HTML input field.</td>
</tr>
</tbody>
</table>

9.1.2 Virtual Authentication Device Types

Virtual authentication devices protect users from phishing attacks, data theft, and bots. Each user has an image and a phrase that are used as a shared secret between the business and the end user. The shared secret authenticates the website to the end user, which helps to protect end users from Phishing operations trying to fool them with social engineering.

Figure 9–1 Personalization

KeyPad “Personalization”

Each time PinPad or KeyPad is used the data sent over the wire is random. The actual credential is not entered and sent by the end user. Instead, what is sent are screen coordinates. Basic jitter, sub-jitter and scramble are available. The following subsections introduces you to the virtual authentication devices.

9.1.2.1 TextPad

TextPad is a personalized device that consists of a single form field for entering a password or PIN using a regular keyboard. This method of data entry helps to defend
against phishing primarily. The field can act as a password HTML control that masks data entry. TextPad is often deployed as the default for all users in a large deployment. Then, each user individually can upgrade to another device if desired. The personal image and phrase a user registers and sees every time the user logs in to the valid site serves as a shared secret between the user and server. If this shared secret is not presented or presented incorrectly, the users will notice. An example TextPad is shown in Figure 9–2.

Figure 9–2 TextPad

9.1.2.2 PinPad and KeyPad

PinPad and KeyPad are indirect authentication credential entry virtual devices. They can be invoked at the time of login or in-session if required. A user navigates using their mouse to click the visual "keys." On the wire, the data entered is a string of random numbers that only the OAAM server can decode into the valid password/PIN/data. A configurable number of randomization mechanisms control the balance of usability with the level of required strength. The PinPad and KeyPad are generally given as an optional upgrade users can choose to use or not. This flow ensures only users who want the extra protection utilize it since there is a slight learning curve related to navigation.

PinPad is a lightweight authentication device for entering a numeric PIN. Data input is limited to numerals. It supports key jitter, randomization, and offset. An example PinPad is shown in Figure 9–3.
KeyPad is a personalized graphics keyboard. The user uses KeyPad to enter alphanumeric and special character using a traditional keyboard. KeyPad is ideal for entering passwords and other sensitive data. For example, credit card numbers can be entered. An example KeyPad is shown in Figure 9–4.

9.1.2.3 QuestionPad

QuestionPad is a personalized device that renders text in the form of a prompt or question. The user can provide information or an answer for the question using a regular keyboard. The QuestionPad is capable of incorporating the challenge question
Virtual Authentication Device Composition

into the Question image. Like other Adaptive Strong Authentication devices, QuestionPad also helps in solving the phishing problem. An example QuestionPad is shown in Figure 9–5.

Figure 9–5  QuestionPad

9.2 Virtual Authentication Device Composition

A virtual authentication device is composed of many elements. Figure 9–6 shows the elements which are combined at run time to produce the virtual authentication device for display on the client side.
9.3 Virtual Authentication Device Configuration Files and Properties

Text based property files on the server side control how the virtual authentication devices are rendered and how they behave. These files are in the business application for Native deployments or in an application for UIO deployments. Details on the virtual authentication device properties are provided in this chapter for your reference.

9.3.1 Files Used in Virtual Authentication Device Configuration

Virtual authentication devices uses the following files:

- **oaam_custom.properties** is the file where custom properties are added for virtual authentication devices, KeySet definitions used in the KeyPad and PinPad devices, and configuration properties that are not localized (translated).
Customizing Elements of the Authenticator

- **oaam_custom_locale.properties** are files the administrator customizing the application creates to contain locale-specific properties such as translated displayed messages. The locale identifier consists of at least a language identifier, and a region identifier (if required). For example, the custom properties file for US English is `oaam_custom_en_US.properties`.

**Note:** Many of the properties related to the virtual authentication devices are in resource bundles so that they are capable of being localized. If the default value is in a "resource" file, then the override value should be placed in the client override file for resource bundle values (`client_resource.properties`).

### 9.3.2 Virtual Authentication Device Property Construction

Properties are constructed in the following manner.

```
bharosa.authentipad.padtype.property.subproperty=value
```

For example:

```
bharosa.authentipad.textpad.datafield.x=100
```

The pad type values are:

- textpad
- keypad
- pinpad
- questionpad

Any defined property can be overwritten or updated by redefining the property in the `oaam_custom.properties` file. This allows only the relevant properties to be changed without having to rewrite all properties in a new set.

### 9.4 Customizing Elements of the Authenticator

Specific elements of the Authenticator interfaces may be customized. Any and all alterations is considered custom development.

#### 9.4.1 Adding Personalized Image

A set of sample background images are shipped with Oracle Adaptive Access Manager. There are 8,423 personalization images for each virtual authentication device. These images are for use in the virtual authentication devices only. For security reasons they should never be available to end users outside the context of the virtual authentication devices. The content, file sizes, and other attributes were optimized for a broad range of user populations and fast download speed. The sample phrase text for each supported language is provided with the package. Any and all alterations to these images or text is considered custom development. If the images are to be edited, make sure not to increase the physical dimensions or change the aspect ratio of the sample images because distortions will occur. These elements include buttons, fields, personal phrase and personal image.

A single image file contains the branding, frame and button images. Some issues to be careful of are text, hot spot, and key sizes. It is not recommended that these be made smaller than the provided samples. Also, there must be an identically named version of each image for each virtual authentication device used in your deployment.
Table 9–3 lists the default image property for the virtual authentication devices.

<table>
<thead>
<tr>
<th>Element</th>
<th>Property</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default TextPad background graphic (Can be application specific)</td>
<td>bharosa.uio.appId.DeviceTextPad.default.image = textpad_bg/UIO_BG.jpg</td>
</tr>
<tr>
<td>Default PinPad background graphic (Can be application specific)</td>
<td>bharosa.uio.default.DevicePinPad.default.image = pinpad_bg/UIO_BG.jpg</td>
</tr>
<tr>
<td>Default QuestionPad background graphic (Can be application specific)</td>
<td>bharosa.uio.appId.DeviceQuestionPad.default.image = textpad_bg/UIO_BG.jpg</td>
</tr>
<tr>
<td>Default KeyPad background graphic (Can be application specific)</td>
<td>bharosa.uio.appId.DeviceKeyPadFull.default.image = keypad_bg/UIO_BG.jpg</td>
</tr>
</tbody>
</table>

**Develop Custom Background Images**

Process the images to the correct resolution for each virtual authentication device being used.

You can configure a graphic editor to transform the images in batches.

**Add Images to the Correct Directories**

Add custom pad related images to `oaam_extensions\WEB-INF\classes\bharosa_properties`. If the image exists in the OAAM installation, such as the no logo frame, you do not have to move it to this folder. Only if you are adding a custom file would you need to add it to this folder.

**Add Location of Images to `client_resource_locale.properties`**

For the custom background images to display in the VAD, you must add the location of the images to `client_resource_locale.properties` inside of an OAAM Extension library:

```
vcrypt.user.image.dirlst.property.name=bharosa.image.dirlst
bharosa.image.dirlst=absolute_folder_path_where_oaam_images_are_available
```

For example:

```
bharosa.image.dirlst=/scratch/user/Oracle/Middleware/Oracle_IDM1/oaam/oaam_images/virtual_authentication_device
```

The default value is: `${oracle.oaam.home}/oaam_images`.

**Add Image Properties to `client_resource_locale.properties`**

The default values for the images are located in the `oaam_custom.properties` file. To overwrite, the default values, you must add the properties to `client_resource_locale.properties` inside of an OAAM Extension library. For example:
Save the file in the `oaam_extensions\WEB-INF\classes` folder.

### 9.4.2 Changing Authenticator Frames

Each of the authenticator interfaces, such as TextPad, KeyPad, PinPad, and so on, has a frame. The frame marks the outer boundary of the authenticator user interface and delineates the virtual authentication device from the rest of the page.

The frame must always be apparent regardless of the graphical treatment to preserve the appearance of a device. The frame may not blend into the surrounding elements of an HTML page to the point where it disappears visually.

The overall size and aspect of each pad is fixed and may not be altered. All elements of the interface must be contained within the frame.

The frame and key samples are provided in English only. Master files for the virtual authentication device frames and keys along with descriptions of the parts are provided on request. You may create your own custom frame and key images and deploy them using product documentation, but any and all alterations to these images or the properties that correspond to them are considered custom development.

The frame may be altered only in the following ways:

- Colors may be altered for the outline and fill of the frame
- Colors of the buttons on the frame may be altered
- Branding may be altered

---

**Note:** If the default value is in a "resource" file, you must specify the override value in `client_resource.properties`.

### 9.4.2.1 TextPad Authenticator Frame Properties

| Table 9–2 lists the TextPad Authenticator Properties |

<table>
<thead>
<tr>
<th>Feature</th>
<th>Property</th>
</tr>
</thead>
<tbody>
<tr>
<td>Password Frame File</td>
<td><code>bharosa.uio.default.DeviceTextPad.default.image = textpad_bg/BG_003.jpg</code></td>
</tr>
<tr>
<td>Challenge Frame File</td>
<td><code>bharosa.uio.default.DeviceTextPad.default.image = textpad_bg/BG_003.jpg</code></td>
</tr>
<tr>
<td>Registration Frame File</td>
<td><code>bharosa.uio.default.DeviceTextPad.default.image = textpad_bg/BG_003.jpg</code></td>
</tr>
<tr>
<td>User Preferences Frame File</td>
<td><code>bharosa.uio.default.DeviceTextPad.default.image = textpad_bg/BG_003.jpg</code></td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
</tbody>
</table>

---

**Table 9–2** lists the TextPad Authenticator Properties
9.4.2.2 PinPad Authenticator Frame Properties

Table 9–3 lists the PinPad Authenticator Properties

<table>
<thead>
<tr>
<th>Feature</th>
<th>Property</th>
</tr>
</thead>
<tbody>
<tr>
<td>Password Frame File</td>
<td>bharosa.uio.appId.password_DevicePinPad.frame =</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
<tr>
<td>Challenge Frame File</td>
<td>bharosa.uio.appId.challengeType_DevicePinPad.frame =</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td>Note: Challenge type can be any configured challenge type (ChallengeQuestion, ChallengeEmail, and others)</td>
</tr>
<tr>
<td>Registration Frame File</td>
<td>bharosa.uio.appId.register_DevicePinPad.frame = pinpad_bg/PP_v02_frame_preview.png</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
<tr>
<td>User Preferences Frame File</td>
<td>bharosa.uio.appId.userpreferences_DevicePinPad.frame = pinpad_bg/PP_v02_frame_preview.png</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
</tbody>
</table>

9.4.2.3 QuestionPad Authenticator Frame Properties

Table 9–5 lists the QuestionPad Authenticator Properties

<table>
<thead>
<tr>
<th>Feature</th>
<th>Property</th>
</tr>
</thead>
<tbody>
<tr>
<td>Challenge Frame File</td>
<td>bharosa.uio.appId.challengeType_DeviceQuestionPad.frame =</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td>Note: Challenge type can be any configured challenge type (ChallengeQuestion, ChallengeEmail, and others)</td>
</tr>
</tbody>
</table>

9.4.2.4 KeyPad Authenticator Frame Properties

Table 9–4 lists the KeyPad Authenticator Properties

<table>
<thead>
<tr>
<th>Feature</th>
<th>Property</th>
</tr>
</thead>
<tbody>
<tr>
<td>Password Frame File</td>
<td>bharosa.uio.appId.password_DeviceKeyPadFull.frame =</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
<tr>
<td>Challenge Frame File</td>
<td>bharosa.uio.appId.challengeType_DeviceKeyPadFull.frame =</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td>Note: challengeType can be any configured challenge type (ChallengeQuestion, ChallengeEmail, and others)</td>
</tr>
<tr>
<td>Registration Frame File</td>
<td>bharosa.uio.appId.register_DeviceKeyPadFull.frame = alphapad_bg/kp_0_preview.png</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
<tr>
<td>User Preferences Frame File</td>
<td>bharosa.uio.appId.userpreferences_DeviceKeyPadFull.frame = alphapad_bg/kp_0_preview.png</td>
</tr>
<tr>
<td>(Can be application specific)</td>
<td></td>
</tr>
</tbody>
</table>

9.4.3 Changing Position, Dimensions, and Color for Enter Key, Personalized Phrase, and Time Stamp

Each virtual authentication device has its own unique security features. The default properties of these elements are provided for your reference.
9.4.3.1 TextPad Visual Elements

This section provides information on the visual elements of TextPad.

Phrase (Caption)

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>personalize</td>
<td>true</td>
</tr>
<tr>
<td>x</td>
<td>14</td>
</tr>
<tr>
<td>y</td>
<td>203</td>
</tr>
<tr>
<td>frame</td>
<td>false</td>
</tr>
<tr>
<td>wrap</td>
<td>false</td>
</tr>
<tr>
<td>width</td>
<td>130</td>
</tr>
<tr>
<td>height</td>
<td>16</td>
</tr>
<tr>
<td>font.name</td>
<td>Arial</td>
</tr>
<tr>
<td>font.color</td>
<td>000000</td>
</tr>
<tr>
<td>font.type</td>
<td>0</td>
</tr>
<tr>
<td>font.size</td>
<td>9</td>
</tr>
</tbody>
</table>

Timestamp

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>x</td>
<td>25</td>
</tr>
<tr>
<td>y</td>
<td>165</td>
</tr>
<tr>
<td>width</td>
<td>132</td>
</tr>
<tr>
<td>height</td>
<td>16</td>
</tr>
<tr>
<td>frame</td>
<td>false</td>
</tr>
<tr>
<td>wrap</td>
<td>false</td>
</tr>
<tr>
<td>font.name</td>
<td>Arial</td>
</tr>
<tr>
<td>font.color</td>
<td>ffffff</td>
</tr>
<tr>
<td>font.type</td>
<td>0</td>
</tr>
<tr>
<td>font.size</td>
<td>9</td>
</tr>
</tbody>
</table>

Enter Key Hotspot

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>x</td>
<td>98</td>
</tr>
<tr>
<td>y</td>
<td>181</td>
</tr>
<tr>
<td>width</td>
<td>45</td>
</tr>
<tr>
<td>height</td>
<td>19</td>
</tr>
<tr>
<td>label</td>
<td>enter</td>
</tr>
<tr>
<td>enable</td>
<td>true</td>
</tr>
</tbody>
</table>

9.4.3.2 PinPad Visual Elements

This section provides information on the visual elements of PinPad.

Phrase (Caption)

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>personalize</td>
<td>true</td>
</tr>
<tr>
<td>x</td>
<td>5</td>
</tr>
<tr>
<td>y</td>
<td>206</td>
</tr>
<tr>
<td>frame</td>
<td>false</td>
</tr>
</tbody>
</table>
Timestamp
bharosa.authentipad.pinpad.timestamp.x = 15
bharosa.authentipad.pinpad.timestamp.y = 165
bharosa.authentipad.pinpad.timestamp.width = 132
bharosa.authentipad.pinpad.timestamp.height = 16
bharosa.authentipad.pinpad.timestamp.frame = false
bharosa.authentipad.pinpad.timestamp.wrap = false
bharosa.authentipad.pinpad.timestamp.font.name = Arial
bharosa.authentipad.pinpad.timestamp.font.color = ffffff
bharosa.authentipad.pinpad.timestamp.font.type= 0
bharosa.authentipad.pinpad.timestamp.font.size = 9

Enter Key Hotspot
bharosa.authentipad.pinpad.enterkey.x=78
bharosa.authentipad.pinpad.enterkey.y=182
bharosa.authentipad.pinpad.enterkey.width=49
bharosa.authentipad.pinpad.enterkey.height=20
bharosa.authentipad.pinpad.enterkey.label=enter
bharosa.authentipad.pinpad.enterkey.enable=true

Backspace Key Hotspot
bharosa.authentipad.pinpad.backspace.x=86
bharosa.authentipad.pinpad.backspace.y=8
bharosa.authentipad.pinpad.backspace.width=20
bharosa.authentipad.pinpad.backspace.height=20
bharosa.authentipad.pinpad.backspace.label=&lt;
backspace.enable=true

9.4.3.3 QuestionPad Visual Elements
This section provides information on the visual elements of QuestionPad.

Note: In 10.1.4.5 and above, the QuestionPad is a single line field.

Phrase (Caption)
bharosa.authentipad.questionpad.caption.personalize = true
bharosa.authentipad.questionpad.caption.x = 14
bharosa.authentipad.questionpad.caption.y = 203
bharosa.authentipad.questionpad.caption.frame = false
bharosa.authentipad.questionpad.caption.wrap = false
bharosa.authentipad.questionpad.caption.width = 130
bharosa.authentipad.questionpad.caption.height = 16
bharosa.authentipad.questionpad.caption.font.name = Arial
bharosa.authentipad.questionpad.caption.font.color = 000000
bharosa.authentipad.questionpad.caption.font.type= 0
bharosa.authentipad.questionpad.caption.font.size = 9
Customizing Elements of the Authenticator

**Timestamp**

```
bharosa.authentipad.questionpad.timestamp.x = 25
bharosa.authentipad.questionpad.timestamp.y = 165
bharosa.authentipad.questionpad.timestamp.width = 132
bharosa.authentipad.questionpad.timestamp.height = 16
bharosa.authentipad.questionpad.timestamp.frame = false
bharosa.authentipad.questionpad.timestamp.wrap = false
bharosa.authentipad.questionpad.timestamp.font.name = Arial
bharosa.authentipad.questionpad.timestamp.font.color = ffffff
bharosa.authentipad.questionpad.timestamp.font.type = 0
bharosa.authentipad.questionpad.timestamp.font.size = 9
```

**Question Text**

```
bharosa.authentipad.questionpad.question.x = 9
bharosa.authentipad.questionpad.question.y = 32
bharosa.authentipad.questionpad.question.width = 132
bharosa.authentipad.questionpad.question.height = 62
bharosa.authentipad.questionpad.question.frame = false
bharosa.authentipad.questionpad.question.wrap = true
bharosa.authentipad.questionpad.question.font.name = Arial
bharosa.authentipad.questionpad.question.font.color = 000000
bharosa.authentipad.questionpad.question.font.type = 0
bharosa.authentipad.questionpad.question.font.size = 9
```

**Enter Key Hotspot**

```
bharosa.authentipad.questionpad.enterkey.x = 98
bharosa.authentipad.questionpad.enterkey.y = 181
bharosa.authentipad.questionpad.enterkey.width = 45
bharosa.authentipad.questionpad.enterkey.height = 19
bharosa.authentipad.questionpad.enterkey.label = enter
bharosa.authentipad.questionpad.enterkey.enable = true
```

**Visible Text Input or Password (Non-Visible) Input Setting**

The following property in `oaam_custom.properties` determines whether the QuestionPad is set for visible text input or password (non-visible) input.

```
bharosa.authentipad.questionpad.datafield.input.type
```

Valid values are text and password.

**9.4.3.4 KeyPad Visual Elements**

This section provides information on the visual elements of KeyPad.

**Phrase (Caption)**

```
bharosa.authentipad.keypad.caption.personalize = true
bharosa.authentipad.keypad.caption.x = 240
bharosa.authentipad.keypad.caption.y = 206
bharosa.authentipad.keypad.caption.frame = false
bharosa.authentipad.keypad.caption.wrap = false
bharosa.authentipad.keypad.caption.width = 130
bharosa.authentipad.keypad.caption.height = 16
bharosa.authentipad.keypad.caption.font.name = Arial
bharosa.authentipad.keypad.caption.font.color = 000000
bharosa.authentipad.keypad.caption.font.type = 0
bharosa.authentipad.keypad.caption.font.size = 9
```
Customizing Elements of the Authenticator

**Timestamp**

bharosa.authentipad.keypad.timestamp.x = 110  
bharosa.authentipad.keypad.timestamp.y = 202  
bharosa.authentipad.keypad.timestamp.width = 132  
bharosa.authentipad.keypad.timestamp.height = 16  
bharosa.authentipad.keypad.timestamp.frame = false  
bharosa.authentipad.keypad.timestamp.wrap = false  
bharosa.authentipad.keypad.timestamp.font.name = Arial  
bharosa.authentipad.keypad.timestamp.font.color = ffffff  
bharosa.authentipad.keypad.timestamp.font.size = 9

**Enter Key Hotspot**

bharosa.authentipad.keypad.enterkey.x=292  
bharosa.authentipad.keypad.enterkey.y=8  
bharosa.authentipad.keypad.enterkey.width=50  
bharosa.authentipad.keypad.enterkey.height=20  
bharosa.authentipad.keypad.enterkey.label=enter  
bharosa.authentipad.keypad.enterkey.enable=true

**Backspace Key Hotspot**

bharosa.authentipad.keypad.backspace.x=164  
bharosa.authentipad.keypad.backspace.y=8  
bharosa.authentipad.keypad.backspace.width=20  
bharosa.authentipad.keypad.backspace.height=20  
bharosa.authentipad.keypad.backspace.enable=true

**Caps States**

bharosa.authentipad.keypad.capslock.x=188  
bharosa.authentipad.keypad.capslock.y=0  
bharosa.authentipad.keypad.capslock.width=43  
bharosa.authentipad.keypad.capslock.height=29  
bharosa.authentipad.keypad.capslock.capsonimg=kp_v2_all_caps.jpg  
bharosa.authentipad.keypad.capslock.capsshiftimg=kp_v2_first_caps.jpg

### 9.4.3.5 Configuring Text Size for Apple iPhone

To change the TextPad password and QuestionPad answer font size so that it is optimal for the Apple iPhone, add the properties to the `client_resource.properties` file:

bharosa.authentipad.textpad.datafield.font.size=12  
bharosa.authentipad.questionpad.datafield.font.size=12

### 9.4.4 Changing Keys Sets

A KeySet is the configuration that defines what character keys are present on the virtual authentication device. KeySets are used by the KeyPad and PinPad virtual authentication devices.

KeySets are defined by a series user defined enums.

The first enum defines the rows of the KeySet and points to another enum describing the keys present in that row.

For example, the following enum defines the rows of keys in a PinPad:

bharosa.authentipad.pinpad.default.keyset.enum=Default PinPad Keyset Enum  
bharosa.authentipad.pinpad.default.keyset.enum.row1=0  
bharosa.authentipad.pinpad.default.keyset.enum.row1.name=
Customizing Virtual Authentication Devices

Each row is made of the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>name</td>
<td>Name of the row.</td>
</tr>
<tr>
<td>description</td>
<td>Description of the row.</td>
</tr>
<tr>
<td>keys</td>
<td>Enum identifier of the enum that defines the keys in the row.</td>
</tr>
<tr>
<td>order</td>
<td>The order the key resides in the row of keys.</td>
</tr>
</tbody>
</table>

In this case, the row1 enum is defined as follows:

```
bharosa.authentipad.pinpad.default.keyset.row1.enum=Default Pinpad Keyset Row 1
bharosa.authentipad.pinpad.default.keyset.row1.key1.name=1
bharosa.authentipad.pinpad.default.keyset.row1.key1.description=1
bharosa.authentipad.pinpad.default.keyset.row1.key1.value=1
...```

```
bharosa.authentipad.pinpad.default.keyset.row1.key2.name=2
bharosa.authentipad.pinpad.default.keyset.row1.key2.description=2
```
bharosa.authentipad.pinpad.default.keyset.row1.enum.key2.value=2
bharosa.authentipad.pinpad.default.keyset.row1.enum.key2.shiftvalue=2
bharosa.authentipad.pinpad.default.keyset.row1.enum.key2.image=kp_v2_2.png
bharosa.authentipad.pinpad.default.keyset.row1.enum.key2.order=2

bharosa.authentipad.pinpad.default.keyset.row1.enum.key3=2
bharosa.authentipad.pinpad.default.keyset.row1.enum.key3.name=3
bharosa.authentipad.pinpad.default.keyset.row1.enum.key3.description=3
bharosa.authentipad.pinpad.default.keyset.row1.enum.key3.value=3
bharosa.authentipad.pinpad.default.keyset.row1.enum.key3.shiftvalue=3
bharosa.authentipad.pinpad.default.keyset.row1.enum.key3.image=kp_v2_3.png
bharosa.authentipad.pinpad.default.keyset.row1.enum.key3.order=3

Each key is made of the following properties:

Table 9–10 Properties of Each Key

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>name</td>
<td>Name of the key.</td>
</tr>
<tr>
<td>description</td>
<td>Description of the key.</td>
</tr>
<tr>
<td>value</td>
<td>The character value the key represents when clicked.</td>
</tr>
<tr>
<td>shiftvalue</td>
<td>The character value the key represents when in caps mode.</td>
</tr>
<tr>
<td>image</td>
<td>The image file name that will be used to display the visual representation of the key.</td>
</tr>
<tr>
<td>order</td>
<td>The order the key resides in the row of keys.</td>
</tr>
</tbody>
</table>

9.4.5 Simple Configuration Example

An example is provided for developing an authenticator.

9.4.5.1 Designing the Frame

The default textpad frame is 148px wide by 223px high as denoted by the properties:

bharosa.authentipad.textpad.width=148
bharosa.authentipad.textpad.height=223

If you wanted to change these properties to make the new authentipad bigger, you would add these properties with values to the `oaam_custom.properties` file.

The frame itself must have some elements, such as:

- Password entry.
- Enter or Login button.
- A space for the personalized phrase.
- A space for the timestamp.
- A transparent section for the personalized image to show through.

Create a new image that contains all these elements and conforms to width and height pixels.

9.4.5.2 Positioning the Elements

The elements are set using the properties documented in Section 9.4.3, "Changing Position, Dimensions, and Color for Enter Key, Personalized Phrase, and Time Stamp."

All properties use standard X,Y coordinates from 0,0 in the top left of the image.
9.5 Customization Steps

The process is as follows:

1. Create a work folder called `oaam_extensions`.
   The folder can be created anywhere if it is outside the installation folder.

2. Extract the `oracle.oaam.extensions.war` file into the work folder.
   In the `oaam_extensions` folder, you should see the following subfolders:
   - META-INF
   - WEB-INF
   - WEB-INF\lib
   - WEB-INF\classes

3. Add custom properties to a file named `oaam_custom.properties` and save it to the `oaam_extensions\WEB-INF\classes` directory.
   If your `oaam_custom.properties` is saved in the `oaam_extensions\WEB-INF\classes\bharosa_properties`, you can leave it in that location. You can use either location.

4. Add custom resource bundle values to a file named `client_resource_locale.properties` (where `locale` is replaced with relevant locale, such as "en") and save it in the `oaam_extensions\WEB-INF\classes` folder.
   User facing text is also considered resource bundle values and you should add these to the file. There are some additional items in OAAM Server such as image paths and regular expression properties that can be customized based on locale as well.
   For example, `bharosa.uio.default.register.DeviceTextPad.frame=textpad_bg/TP_nologo_frame_01.png` and `bharosa.uio.default.DeviceTextPad.default.image = textpad_bg/BG_003.jpg` can be added to this file.

5. Add custom pad related images to `oaam_extensions\WEB-INF\classes\bharosa_properties`.
   If the image exists in the OAAM installation, such as the no logo frame, you do not have to move it to this folder. Only if you are adding a custom file would you need to add it to this folder.

6. Repackage the OAAM Extensions Shared Library, `oracle.oaam.extensions.war`, from the parent folder of `oaam_extensions` using the command:
   
   ```bash
   jar -cvfm oracle.oaam.extensions.war oaam_extensions/META-INF/MANIFEST.MF -C oaam_extensions/ .
   ```

   **Note:** Make sure original `MANIFEST.MF` remains the same as that contains shared library information.

7. Stop all managed servers if they are running.

8. Start the WebLogic Administration Server.

9. Start the Oracle WebLogic Server where Oracle Adaptive Access Manager is deployed and log in to the Oracle WebLogic Administration Console.
10. Remove the `oracle.oaam.extensions.war` currently deployed.

11. Deploy the new `oracle.oaam.extensions.war` file as a shared library with `oaam_server` and `oaam_admin` as target applications.

   You may need to target `oaam_offline` as well if it is deployed in the same domain.

12. Start all managed servers that are to be used.

13. Test the custom functionality and make sure files added to `oracle.oaam.extensions.war` are used by Oracle Adaptive Access Manager applications.

### 9.6 Displaying Virtual Authentication Devices

This section describes the flow to render virtual authentication devices. It contains the following topics:

- Setting Up Before Calling the `get<pad_type>` Method
- Getting the Virtual Authentication Device
- Setting Timestamp and Time Zone
- Displaying Virtual Authentication Devices

#### 9.6.1 Setting Up Before Calling the `get<pad_type>` Method

To get the `bgFile`, you must obtain it from the user by performing:

```java
String bgFile = (String) authUser.getSecurityPreferences().get("imagePath");
```

#### 9.6.2 Getting the Virtual Authentication Device

The main API that handles virtual authentication device generation is `BharosaClientImpl.getInstance().get<pad_type>().`

You can use the following methods to get commonly used virtual authentication devices:

- `BharosaClientImpl.getInstance().getFullKeyPad(...)`
- `BharosaClientImpl.getInstance().getAlphaNumericKeyPad(...)`
- `BharosaClientImpl.getInstance().getTextPad(...)`
- `BharosaClientImpl.getInstance().getQuestionPad(...)`
- `BharosaClientImpl.getInstance().getPinPad(...)`

Each method takes the same set of parameters:
### Table 9–11 Virtual Authentication Device: Method Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>String padName</td>
<td>Identifier of the virtual authentication device, used in the HTML as the base name of input fields and JavaScript variables.</td>
</tr>
<tr>
<td>String frameFile</td>
<td>Image path to use for the frame.</td>
</tr>
<tr>
<td>String backgroundFile</td>
<td>Image path to use for the background image. If using OAAM assignment APIs, OAAM stores the users assigned image in the VCryptAuthUser object: (String) authUser.getSecurityPreferences().get(&quot;imagePath&quot;)</td>
</tr>
</tbody>
</table>
| VCryptLocalizedString captionText | A localized string to display as the caption on the virtual authentication device  
  - VCryptLocalizedString(String, VCryptLocale)  
  - VCryptLocalizedString(String, Locale)  
  - VCryptLocalizedString(String) |
| boolean isADACompliant | Flag to designate if the virtual authentication device should be rendered with extra text and links for screen readers.                                                                                                                                                      |
| boolean hasJS      | Flag to designate if the user has JavaScript enabled.                                                                                                                                                                                                                        |
| boolean hasImages  | Flag to designate if the user has images enabled.                                                                                                                                                                                                                           |

### 9.6.3 Setting Timestamp and Time Zone

You must set timestamp, time zone and display properties to the virtual authentication device that was obtained.

Table 9–12 describes fields that may need to be set on the virtual authentication device once it is created.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>authentiPad.setTimeStamp(Date timeStamp)</td>
<td>Sets the timestamp to display on the virtual authentication device.</td>
</tr>
<tr>
<td>authentiPad.setTimeZone(TimeZone timeZone)</td>
<td>Sets the time zone to display on the virtual authentication device.</td>
</tr>
<tr>
<td>authentiPad.setDisplayOnly(boolean displayOnly)</td>
<td>Flag to designate if the virtual authentication device should be rendered without interactive fields and links. Commonly used to during image registration.</td>
</tr>
<tr>
<td>authentiPad.setQuestionText(VCryptLocalizedString questionText)</td>
<td>Used to display question on a QuestionPad.</td>
</tr>
</tbody>
</table>

### 9.6.4 Displaying Virtual Authentication Devices

VADs are rendered in an HTML page. Any page that is to render a VAD must include the bharosa_pad.js JavaScript file. The bharosa_pad.js file is a JavaScript library for rendering VADs and handling user interaction.

To get the HTML / JavaScript render string to be placed into an HTML page, call authentiPad.getHTML().

The output of this method, will be an HTML string containing required image maps and JavaScript constructors required to display the VAD.
Once rendered, the VAD will make a request for the image to be displayed. The URL used to render the image is configured by the property:

bharosa.authentipad.image.url.

### 9.7 Enabling Accessible Versions of Authenticators

Users who access using assistive techniques will need to use the accessible versions of the virtual authentication devices. Accessible versions of the TextPad, QuestionPad, Keypad and PinPad are not enabled by default. If accessible versions are needed in a deployment, they can be enabled through properties.

The accessible versions of the virtual authentication devices contain tabbing, directions and ALT text necessary for navigation through screen reader and other assistive technologies.

To enable these versions, set the `is ADA compliant` flag to true.

For native integration the property to control the virtual authentication devices is

`desertref.authentipad.isADACompliant`

For Oracle Adaptive Access Manager out-of-the-box, the property to control the virtual authentication device is

`bharosa.uio.default.authentipad.is_ada_compliant`

### 9.8 Adding Randomization and Jitter

Each time PinPad, Keypad, and QuestionPad are used the data sent over the wire is random. The actual credential is not entered and sent by the end user. Instead, what is sent are screen coordinates or offset values. In addition to basic jitter, sub-jitter and scramble are available through properties. The subsequent figure illustrates how jitting is achieved.

**Figure 9–7  Randomization and Jitter**

A random data send every time it's used.

Watch the number "1" key Random XY position every time

### 9.8.1 TextPad Randomization and Jitter Properties

The textpad randomization and jitter properties are shown as follows:

bharosa.authentipad.textpad.encrypt.checksum = true

#This contains the values for the checksum encryption process

bharosa.authentipad.textpad.checksum.min = 100
bharosa.authentipad.textpad.checksum.max = 200
bharosa.authentipad.textpad.checksum.total = 300

9.8.2 KeyPad Randomization and Jitter Properties
The keypad randomization and jitter properties are shown as follows:
bharosa.authentipad.keypad.encrypt.jitter = true
bharosa.authentipad.keypad.randomizeKeys=false
bharosa.authentipad.keypad.keyWidthJitter=50
bharosa.authentipad.keypad.keyHeightJitter=15
bharosa.authentipad.keypad.encrypt.checksum = true
bharosa.authentipad.keypad.checksum.min = 100
bharosa.authentipad.keypad.checksum.max = 200
bharosa.authentipad.keypad.checksum.total = 300

9.8.3 PinPad Randomization and Jitter Properties
The pinpad randomization and jitter properties are shown as follows:
bharosa.authentipad.pinpad.encrypt.jitter = true
bharosa.authentipad.pinpad.randomizeKeys=false
bharosa.authentipad.pinpad.keyWidthJitter=50
bharosa.authentipad.pinpad.keyHeightJitter=15
bharosa.authentipad.pinpad.encrypt.checksum = true
#This contains the values for the checksum encryption process
bharosa.authentipad.pinpad.checksum.min = 100
bharosa.authentipad.pinpad.checksum.max = 200
bharosa.authentipad.pinpad.checksum.total = 300

9.8.4 QuestionPad Randomization and Jitter Properties
The questionpad randomization and jitter properties are shown as follows:
bharosa.authentipad.questionpad.encrypt.checksum = true
#This contains the values for the checksum encryption process
bharosa.authentipad.questionpad.checksum.min = 100
bharosa.authentipad.questionpad.checksum.max = 200
bharosa.authentipad.questionpad.checksum.total = 300

9.9 Changing the Limit of Characters for Passwords
OAAM accepts a limit of 25 characters for passwords. When users logs in to OAAM server for the first time, and the password they enter is more than 25 bytes, they are returned to the username page with an error that their password is invalid.

To change the character limit for passwords entered in to OAAM server, update the value for the following property:
bharosa.authentipad.textpad.datafield.maxLength

To update the character limit using the OAAM Administration Console, proceed as follows:
1. Log in to the OAAM Administration Console.
2. In the left pane, click Environment and double-click Properties. The Properties search page is displayed.
3. Search for property with the name `bharosa.authentipad.textpad.datafield.maxLength` and change its value.

4. In cases where the property does not exist, add a new property with the name `bharosa.authentipad.textpad.datafield.maxLength` and the value.

For information on using the shared library to update properties, use this chapter as a reference.

9.10 Localizing Virtual Authentication Device in OAAM 11g

This section contains the following topics:

- Overview
- Modifying KeyPad for the German Locale Example

9.10.1 Overview

The process is as follows:

1. Create the `oaam_custom_locale.properties` file with virtual authentication device related properties and save it in the `temp-folder/WEB-INF/classes` folder.

2. Add the custom keyset related enum properties to `oaam_custom.properties` and save it in the `temp-folder/WEB-INF/classes` folder. This chapter also contains information on defining keysets and other virtual authentication device properties.

3. Add key image files to `temp-folder/WEB-INF/classes/bharosa_properties/alphapad_skins_locale`

4. Add Frame Image Files: `temp-folder//WEB-INF/classes/bharosa_properties/alphapad_bg`

5. Create OAAM Extensions Shared Library using `client_resource_locale.properties` and `oaam_custom.properties`.

6. Deploy the custom OAAM Extensions Shared Library into both the OAAM Managed Servers (OAAM Admin and OAAM Server).

7. Test the localized virtual authentication devices.

9.10.2 Modifying KeyPad for the German Locale Example

The following example shows how to localize the virtual authentication devices in German.

1. Extract the OAAM Extensions shared library WAR file into a temp folder `temp-folder`.

2. Create `client_resource_de.properties` in `temp-folder/WEB-INF/classes/` if not already present

3. Add these in `client_resource_de.properties`

   ```
   # Keyset to use for German locale
   bharosa.authentipad.keypad.default.keyset=german
   
   # Caption Coordinates for new German Pad
   bharosa.authentipad.keypad.caption.y = 330
   bharosa.authentipad.keypad.caption.frame = false
   bharosa.authentipad.keypad.caption.wrap = false
   ```
Localizing Virtual Authentication Device in OAAM 11g

Customizing Virtual Authentication Devices

4. Create `oaam_custom.properties` in `temp-folder/WEB-INF/classes` if not already present.

```
# Frame files to use for new German Pad
bharosa.authentipad.keypad.frame.file=alphapad_bg/kp_frame_03.png
bharosa.authentipad.keypad.sample.frame.file=alphapad_bg/kp_frame_03.png
bharosa.ui.default.register.DeviceKeyPadFull.frame=alphapad_bg/kp_frame_03.png
bharosa.ui.default.userpreferences.DeviceKeyPadFull.frame=alphapad_bg/kp_frame_03.png

# Skins folder containing German key images
bharosa.authentipad.keypad.skins.dirlist=alphapad_skins_de/square

# Timestamp Coordinates for new German Pad
bharosa.authentipad.keypad.timestamp.y = 330
bharosa.authentipad.keypad.timestamp.width = 132
bharosa.authentipad.keypad.timestamp.height = 16
bharosa.authentipad.keypad.timestamp.frame = false
bharosa.authentipad.keypad.timestamp.wrap = false
bharosa.authentipad.keypad.timestamp.font.name = Arial
bharosa.authentipad.keypad.timestamp.font.color = ffffff
bharosa.authentipad.keypad.timestamp.font.type= 0
bharosa.authentipad.keypad.timestamp.font.size = 9
```

```
4. Create `oaam_custom.properties` in `temp-folder/WEB-INF/classes` if not already present.

```
# Frame files to use for new German Pad
bharosa.authentipad.keypad.frame.file=alphapad_bg/kp_frame_03.png
bharosa.authentipad.keypad.sample.frame.file=alphapad_bg/kp_frame_03.png
bharosa.ui.default.register.DeviceKeyPadFull.frame=alphapad_bg/kp_frame_03.png
bharosa.ui.default.userpreferences.DeviceKeyPadFull.frame=alphapad_bg/kp_frame_03.png

# Skins folder containing German key images
bharosa.authentipad.keypad.skins.dirlist=alphapad_skins_de/square

# Skins folder containing German key images
bharosa.authentipad.keypad.skins.dirlist=alphapad_skins_de/square

# Timestamp Coordinates for new German Pad
bharosa.authentipad.keypad.timestamp.y = 330
bharosa.authentipad.keypad.timestamp.width = 132
bharosa.authentipad.keypad.timestamp.height = 16
bharosa.authentipad.keypad.timestamp.frame = false
bharosa.authentipad.keypad.timestamp.wrap = false
bharosa.authentipad.keypad.timestamp.font.name = Arial
bharosa.authentipad.keypad.timestamp.font.color = ffffff
bharosa.authentipad.keypad.timestamp.font.type= 0
bharosa.authentipad.keypad.timestamp.font.size = 9
```
bharosa.authentipad.keypad.german.keyset.row3.enum
bharosa.authentipad.keypad.german.keyset.enum.row3.order=3

bharosa.authentipad.keypad.german.keyset.enum4=3
bharosa.authentipad.keypad.german.keyset.enum4.name=
  German KeyPad Keyset Row 4
bharosa.authentipad.keypad.german.keyset.enum4.description=
  German KeyPad Keyset Row 4
bharosa.authentipad.keypad.german.keyset.enum4.keys=
  bharosa.authentipad.keypad.german.keyset.row4.enum
bharosa.authentipad.keypad.german.keyset.enum4.order=4

bharosa.authentipad.keypad.german.keyset.enum5=4
bharosa.authentipad.keypad.german.keyset.enum5.name=
  German KeyPad Keyset Row 5
bharosa.authentipad.keypad.german.keyset.enum5.description=
  German KeyPad Keyset Row 5
bharosa.authentipad.keypad.german.keyset.enum5.keys=
  bharosa.authentipad.keypad.german.keyset.row5.enum
bharosa.authentipad.keypad.german.keyset.enum5.order=5

bharosa.authentipad.keypad.german.keyset.enum6=5
bharosa.authentipad.keypad.german.keyset.enum6.name=
  German KeyPad Keyset Row 6
bharosa.authentipad.keypad.german.keyset.enum6.description=
  German KeyPad Keyset Row 6
bharosa.authentipad.keypad.german.keyset.enum6.keys=
  bharosa.authentipad.keypad.german.keyset.row6.enum
bharosa.authentipad.keypad.german.keyset.enum6.order=6

bharosa.authentipad.keypad.german.keyset.enum7=6
bharosa.authentipad.keypad.german.keyset.enum7.name=
  German KeyPad Keyset Row 7
bharosa.authentipad.keypad.german.keyset.enum7.description=
  German KeyPad Keyset Row 7
bharosa.authentipad.keypad.german.keyset.enum7.keys=
  bharosa.authentipad.keypad.german.keyset.row7.enum
bharosa.authentipad.keypad.german.keyset.enum7.order=7

bharosa.authentipad.keypad.german.keyset.enum8=7
bharosa.authentipad.keypad.german.keyset.enum8.name=
  German KeyPad Keyset Row 8
bharosa.authentipad.keypad.german.keyset.enum8.description=
  German KeyPad Keyset Row 8
bharosa.authentipad.keypad.german.keyset.enum8.keys=
  bharosa.authentipad.keypad.german.keyset.row8.enum
bharosa.authentipad.keypad.german.keyset.enum8.order=8

bharosa.authentipad.keypad.german.keyset.enum9=8
bharosa.authentipad.keypad.german.keyset.enum9.name=
  German KeyPad Keyset Row 9
bharosa.authentipad.keypad.german.keyset.enum9.description=
  German KeyPad Keyset Row 9
bharosa.authentipad.keypad.german.keyset.enum9.keys=
  bharosa.authentipad.keypad.german.keyset.row9.enum
bharosa.authentipad.keypad.german.keyset.enum9.order=9
bharosa.authentipad.keypad.german.keyset.row10.enum=9
bharosa.authentipad.keypad.german.keyset.row10.name=German KeyPad Keyset Row 10
bharosa.authentipad.keypad.german.keyset.row10.description=German KeyPad Keyset Row 10
bharosa.authentipad.keypad.german.keyset.row10.keys=
bharosa.authentipad.keypad.german.keyset.row10.enum
bharosa.authentipad.keypad.german.keyset.row10.order=10

bharosa.authentipad.keypad.german.keyset.row1.enum=German KeyPad Keyset Row 1
bharosa.authentipad.keypad.german.keyset.row1.enum.key1=0
bharosa.authentipad.keypad.german.keyset.row1.enum.key1.name=!
bharosa.authentipad.keypad.german.keyset.row1.enum.key1.description=!
bharosa.authentipad.keypad.german.keyset.row1.enum.key1.value=!
bharosa.authentipad.keypad.german.keyset.row1.enum.key1.shiftvalue=!
bharosa.authentipad.keypad.german.keyset.row1.enum.key1.image=kp_v2_exclaim.png
bharosa.authentipad.keypad.german.keyset.row1.enum.key1.order=1

bharosa.authentipad.keypad.german.keyset.row1.enum.key2=1
bharosa.authentipad.keypad.german.keyset.row1.enum.key2.name=@
bharosa.authentipad.keypad.german.keyset.row1.enum.key2.description=@
bharosa.authentipad.keypad.german.keyset.row1.enum.key2.value=@
bharosa.authentipad.keypad.german.keyset.row1.enum.key2.shiftvalue=@
bharosa.authentipad.keypad.german.keyset.row1.enum.key2.image=kp_v2_rate.png
bharosa.authentipad.keypad.german.keyset.row1.enum.key2.order=2

bharosa.authentipad.keypad.german.keyset.row1.enum.key3=2
bharosa.authentipad.keypad.german.keyset.row1.enum.key3.name=#
bharosa.authentipad.keypad.german.keyset.row1.enum.key3.description=#
bharosa.authentipad.keypad.german.keyset.row1.enum.key3.value=#
bharosa.authentipad.keypad.german.keyset.row1.enum.key3.shiftvalue=#
bharosa.authentipad.keypad.german.keyset.row1.enum.key3.image=kp_v2_hash.png
bharosa.authentipad.keypad.german.keyset.row1.enum.key3.order=3

bharosa.authentipad.keypad.german.keyset.row1.enum.key4=3
bharosa.authentipad.keypad.german.keyset.row1.enum.key4.name=$
bharosa.authentipad.keypad.german.keyset.row1.enum.key4.description=$
bharosa.authentipad.keypad.german.keyset.row1.enum.key4.value=$
bharosa.authentipad.keypad.german.keyset.row1.enum.key4.shiftvalue=$
bharosa.authentipad.keypad.german.keyset.row1.enum.key4.image=kp_v2_dollar.png
bharosa.authentipad.keypad.german.keyset.row1.enum.key4.order=4

bharosa.authentipad.keypad.german.keyset.row1.enum.key5=4
bharosa.authentipad.keypad.german.keyset.row1.enum.key5.name=%
bharosa.authentipad.keypad.german.keyset.row1.enum.key5.description=%
bharosa.authentipad.keypad.german.keyset.row1.enum.key5.value=%
bharosa.authentipad.keypad.german.keyset.row1.enum.key5.shiftvalue=%
bharosa.authentipad.keypad.german.keyset.row1.enum.key5.image=kp_v2_percent.png
bharosa.authentipad.keypad.german.keyset.row1.enum.key5.order=5

bharosa.authentipad.keypad.german.keyset.row1.enum.key6=5
bharosa.authentipad.keypad.german.keyset.row1.enum.key6.name=^
bharosa.authentipad.keypad.german.keyset.row1.enum.key6.description=^
bharosa.authentipad.keypad.german.keyset.row1.enum.key6.value=^
bharosa.authentipad.keypad.german.keyset.row1.enum.key6.shiftvalue=^
bharosa.authentipad.keypad.german.keyset.row1.enum.key6.image=kp_v2_carat.png
bharosa.authentipad.keypad.german.keyset.row1.enum.key6.order=6

bharosa.authentipad.keypad.german.keyset.row1.enum.key7=6
bharosa.authentipad.keypad.german.keyset.row1.enum.key7.name=&
bharosa.authentipad.keypad.german.keyset.row1.enum.key7.description=&
bharosa.authentipad.keypad.german.keyset.row1.enum.key7.value=&
bharosa.authentipad.keypad.german.keyset.row1.enum.key7.shiftvalue=&
bharosa.authentipad.keypad.german.keyset.row1.enum.key7.image=kp_v2_and.png
bharosa.authentipad.keypad.german.keyset.row1.enum.key7.order=7

bharosa.authentipad.keypad.german.keyset.row1.enum.key8=7
bharosa.authentipad.keypad.german.keyset.row1.enum.key8.name=*
bharosa.authentipad.keypad.german.keyset.row1.enum.key8.description=*\n
bharosa.authentipad.keypad.german.keyset.row1.enum.key8.value=*\n
bharosa.authentipad.keypad.german.keyset.row1.enum.key8.shiftvalue=*\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key8.image= kp_v2_asterisk.png
bharosa.authentipad.keypad.german.keyset.row1_enum.key8.order=8

bharosa.authentipad.keypad.german.keyset.row1_enum.key9=8\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key9.name={\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key9.description={\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key9.value={\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key9.shiftvalue={\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key9.image= kp_v2_leftbraces.png
bharosa.authentipad.keypad.german.keyset.row1_enum.key9.order=9

bharosa.authentipad.keypad.german.keyset.row1_enum.key10=9\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key10.name={\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key10.description={\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key10.value={\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key10.shiftvalue={\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key10.image= kp_v2_rightbraces.png
bharosa.authentipad.keypad.german.keyset.row1_enum.key10.order=10

bharosa.authentipad.keypad.german.keyset.row1_enum.key11=10\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key11.name=_\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key11.description=_\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key11.value=_\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key11.shiftvalue=_\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key11.image= kp_v2_underscore.png
bharosa.authentipad.keypad.german.keyset.row1_enum.key11.order=11

bharosa.authentipad.keypad.german.keyset.row1_enum.key12=11\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key12.name=+\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key12.description=+\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key12.value=+\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key12.shiftvalue=+\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key12.image= kp_v2_plus.png
bharosa.authentipad.keypad.german.keyset.row1_enum.key12.order=12

bharosa.authentipad.keypad.german.keyset.row1_enum.key13=12\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key13.name=~\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key13.description=~\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key13.value=~\n
bharosa.authentipad.keypad.german.keyset.row1_enum.key13.shiftvalue=~
bharosa.authentipad.keypad.german.keyset.row1.enum.key13.image=kp_v2_tilda.png
bharosa.authentipad.keypad.german.keyset.row1.enum.key13.order=13

bharosa.authentipad.keypad.german.keyset.row2.enum=German KeyPad Keyset Row 2
bharosa.authentipad.keypad.german.keyset.row2.enum.key1=0
bharosa.authentipad.keypad.german.keyset.row2.enum.key1.name=1
bharosa.authentipad.keypad.german.keyset.row2.enum.key1.description=1
bharosa.authentipad.keypad.german.keyset.row2.enum.key1.value=1
bharosa.authentipad.keypad.german.keyset.row2.enum.key1.shiftvalue=1
bharosa.authentipad.keypad.german.keyset.row2.enum.key1.image=kp_v2_1.png
bharosa.authentipad.keypad.german.keyset.row2.enum.key1.order=1

bharosa.authentipad.keypad.german.keyset.row2.enum.key2=2
bharosa.authentipad.keypad.german.keyset.row2.enum.key2.name=2
bharosa.authentipad.keypad.german.keyset.row2.enum.key2.description=2
bharosa.authentipad.keypad.german.keyset.row2.enum.key2.value=2
bharosa.authentipad.keypad.german.keyset.row2.enum.key2.shiftvalue=2
bharosa.authentipad.keypad.german.keyset.row2.enum.key2.image=kp_v2_2.png
bharosa.authentipad.keypad.german.keyset.row2.enum.key2.order=2

bharosa.authentipad.keypad.german.keyset.row2.enum.key3=2
bharosa.authentipad.keypad.german.keyset.row2.enum.key3.name=3
bharosa.authentipad.keypad.german.keyset.row2.enum.key3.description=3
bharosa.authentipad.keypad.german.keyset.row2.enum.key3.value=3
bharosa.authentipad.keypad.german.keyset.row2.enum.key3.shiftvalue=3
bharosa.authentipad.keypad.german.keyset.row2.enum.key3.image=kp_v2_3.png
bharosa.authentipad.keypad.german.keyset.row2.enum.key3.order=3

bharosa.authentipad.keypad.german.keyset.row2.enum.key4=2
bharosa.authentipad.keypad.german.keyset.row2.enum.key4.name=4
bharosa.authentipad.keypad.german.keyset.row2.enum.key4.description=4
bharosa.authentipad.keypad.german.keyset.row2.enum.key4.value=4
bharosa.authentipad.keypad.german.keyset.row2.enum.key4.shiftvalue=4
bharosa.authentipad.keypad.german.keyset.row2.enum.key4.image=kp_v2_4.png
bharosa.authentipad.keypad.german.keyset.row2.enum.key4.order=4

bharosa.authentipad.keypad.german.keyset.row2.enum.key5=2
bharosa.authentipad.keypad.german.keyset.row2.enum.key5.name=5
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bharosa.authentipad.keypad.german.keyset.row2.enum.key6.value=6
bharosa.authentipad.keypad.german.keyset.row2.enum.key6.shiftvalue=6
bharosa.authentipad.keypad.german.keyset.row2.enum.key6.image=kp_v2_6.png
bharosa.authentipad.keypad.german.keyset.row2.enum.key6.order=6

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bharosa.authentipad.keypad.german.keyset.row2.enum.key7.image=kp_v2_7.png
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bharosa.authentipad.keypad.german.keyset.row2.enum.key8=7
bharosa.authentipad.keypad.german.keyset.row2.enum.key8.name=8
bharosa.authentipad.keypad.german.keyset.row2.enum.key8.description=8
bharosa.authentipad.keypad.german.keyset.row2.enum.key8.value=8
bharosa.authentipad.keypad.german.keyset.row2.enum.key8.shiftvalue=8
bharosa.authentipad.keypad.german.keyset.row2.enum.key8.image=kp_v2_8.png
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bharosa.authentipad.keypad.german.keyset.row2.enum.key9.shiftvalue=9
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bharosa.authentipad.keypad.german.keyset.row2.enum.key11.shiftvalue=-
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bharosa.authentipad.keypad.german.keyset.row2.enum.key12.value==
bharosa.authentipad.keypad.german.keyset.row2.enum.key12.shiftvalue==
bharosa.authentipad.keypad.german.keyset.row2.enum.key12.image=kp_v2_equals.png
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bharosa.authentipad.keypad.german.keyset.row2.enum.key13.description='
bharosa.authentipad.keypad.german.keyset.row2.enum.key13.value'
bharosa.authentipad.keypad.german.keyset.row2.enum.key13.shiftvalue'
bharosa.authentipad.keypad.german.keyset.row2.enum.key13.image=kp_v2_apost.png
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bharosa.authentipad.keypad.german.keyset.row3.enum.key1.value=q
bharosa.authentipad.keypad.german.keyset.row3.enum.key1.shiftvalue=q
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bharosa.authentipad.keypad.german.keyset.row3.enum.key3.shiftvalue=E
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bharosa.authentipad.keypad.german.keyset.row3.enum.key8.name=i
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bharosa.authentipad.keypad.german.keyset.row3.enum.key10.shiftvalue=P
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    kp_v2_quotes.png
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bharosa.authentipad.keypad.german.keyset.row4.enum.key1.value=a
bharosa.authentipad.keypad.german.keyset.row4.enum.key1.shiftvalue=A
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bharosa.authentipad.keypad.german.keyset.row4.enum.key2.shiftvalue=S
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bharosa.authentipad.keypad.german.keyset.row4.enum.key3.shiftvalue=D
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bharosa.authentipad.keypad.german.keyset.row4.enum.key6.shiftvalue=H
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bharosa.authentipad.keypad.german.keyset.row4.enum.key8.value=k
bharosa.authentipad.keypad.german.keyset.row4.enum.key8.shiftvalue=K
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bharosa.authentipad.keypad.german.keyset.row4.enum.key10.order=9
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bharosa.authentipad.keypad.german.keyset.row4.enum.key10.value=: 
bharosa.authentipad.keypad.german.keyset.row4.enum.key10.shiftvalue=: 
bharosa.authentipad.keypad.german.keyset.row4.enum.key10.image=kp_v2_colon.png
bharosa.authentipad.keypad.german.keyset.row4.enum.key10.order=10

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bharosa.authentipad.keypad.german.keyset.row4.enum.key11.value=;
bharosa.authentipad.keypad.german.keyset.row4.enum.key11.shiftvalue=;
bharosa.authentipad.keypad.german.keyset.row4.enum.key11.image=kp_v2_semicolon.png
bharosa.authentipad.keypad.german.keyset.row4.enum.key11.order=11

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bharosa.authentipad.keypad.german.keyset.row4.enum.key12.value=\\
bharosa.authentipad.keypad.german.keyset.row4.enum.key12.shiftvalue=\\
bharosa.authentipad.keypad.german.keyset.row4.enum.key12.image=\nkp_v2_backslash.png
bharosa.authentipad.keypad.german.keyset.row4.enum.key12.order=12

bharosa.authentipad.keypad.german.keyset.row4.enum.key13=12
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bharosa.authentipad.keypad.german.keyset.row4.enum.key13.value='
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bharosa.authentipad.keypad.german.keyset.row4.enum.key13.order=13

bharosa.authentipad.keypad.german.keyset.row5.enum=German KeyPad Keyset Row 5
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bharosa.authentipad.keypad.german.keyset.row5.enum.key1.shiftvalue=Z
bharosa.authentipad.keypad.german.keyset.row5.enum.key1.image=kp_v2_Z.png
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bharosa.authentipad.keypad.german.keyset.row5.enum.key2.name=x
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bharosa.authentipad.keypad.german.keyset.row5.enum.key2.image=kp_v2_X.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key2.order=2

bharosa.authentipad.keypad.german.keyset.row5.enum.key3=2
bharosa.authentipad.keypad.german.keyset.row5.enum.key3.name=c
bharosa.authentipad.keypad.german.keyset.row5.enum.key3.description=c
bharosa.authentipad.keypad.german.keyset.row5.enum.key3.value=c
bharosa.authentipad.keypad.german.keyset.row5.enum.key3.shiftvalue=C
bharosa.authentipad.keypad.german.keyset.row5.enum.key3.image=kp_v2_C.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key3.order=3

bharosa.authentipad.keypad.german.keyset.row5.enum.key4=3
bharosa.authentipad.keypad.german.keyset.row5.enum.key4.name=v
bharosa.authentipad.keypad.german.keyset.row5.enum.key4.description=v
bharosa.authentipad.keypad.german.keyset.row5.enum.key4.value=v
bharosa.authentipad.keypad.german.keyset.row5.enum.key4.shiftvalue=V
bharosa.authentipad.keypad.german.keyset.row5.enum.key4.image=kp_v2_V.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key4.order=4

bharosa.authentipad.keypad.german.keyset.row5.enum.key5=4
bharosa.authentipad.keypad.german.keyset.row5.enum.key5.name=b
bharosa.authentipad.keypad.german.keyset.row5.enum.key5.description=b
bharosa.authentipad.keypad.german.keyset.row5.enum.key5.value=b
bharosa.authentipad.keypad.german.keyset.row5.enum.key5.shiftvalue=B
bharosa.authentipad.keypad.german.keyset.row5.enum.key5.image=kp_v2_B.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key5.order=5

bharosa.authentipad.keypad.german.keyset.row5.enum.key6=5
bharosa.authentipad.keypad.german.keyset.row5.enum.key6.name=n
bharosa.authentipad.keypad.german.keyset.row5.enum.key6.description=n
bharosa.authentipad.keypad.german.keyset.row5.enum.key6.value=n
bharosa.authentipad.keypad.german.keyset.row5.enum.key6.shiftvalue=N
bharosa.authentipad.keypad.german.keyset.row5.enum.key6.image=kp_v2_N.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key6.order=6

bharosa.authentipad.keypad.german.keyset.row5.enum.key7=6
bharosa.authentipad.keypad.german.keyset.row5.enum.key7.name=m
bharosa.authentipad.keypad.german.keyset.row5.enum.key7.description=m
bharosa.authentipad.keypad.german.keyset.row5.enum.key7.value=m
bharosa.authentipad.keypad.german.keyset.row5.enum.key7.shiftvalue=M
bharosa.authentipad.keypad.german.keyset.row5.enum.key7.image=kp_v2_M.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key7.order=7

bharosa.authentipad.keypad.german.keyset.row5.enum.key8=7
bharosa.authentipad.keypad.german.keyset.row5.enum.key8.name=<
bharosa.authentipad.keypad.german.keyset.row5.enum.key8.description=<
bharosa.authentipad.keypad.german.keyset.row5.enum.key8.value=<
bharosa.authentipad.keypad.german.keyset.row5.enum.key8.shiftvalue=<

bharosa.authentipad.keypad.german.keyset.row5.enum.key8.image=kp_v2_lessthan.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key8.order=8

bharosa.authentipad.keypad.german.keyset.row5.enum.key9=8
bharosa.authentipad.keypad.german.keyset.row5.enum.key9.name=>

bharosa.authentipad.keypad.german.keyset.row5.enum.key9.description=>

bharosa.authentipad.keypad.german.keyset.row5.enum.key9.value=>

bharosa.authentipad.keypad.german.keyset.row5.enum.key9.shiftvalue=>

bharosa.authentipad.keypad.german.keyset.row5.enum.key9.image=kp_v2_greaterthan.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key9.order=9

bharosa.authentipad.keypad.german.keyset.row5.enum.key10=9
bharosa.authentipad.keypad.german.keyset.row5.enum.key10.name=,
bharosa.authentipad.keypad.german.keyset.row5.enum.key10.description=,
bharosa.authentipad.keypad.german.keyset.row5.enum.key10.value=,
bharosa.authentipad.keypad.german.keyset.row5.enum.key10.shiftvalue=,

bharosa.authentipad.keypad.german.keyset.row5.enum.key10.image=gp_v2_comma.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key10.order=10

bharosa.authentipad.keypad.german.keyset.row5.enum.key11=10
bharosa.authentipad.keypad.german.keyset.row5.enum.key11.name=/
bharosa.authentipad.keypad.german.keyset.row5.enum.key11.description=/

bharosa.authentipad.keypad.german.keyset.row5.enum.key11.value=/

bharosa.authentipad.keypad.german.keyset.row5.enum.key11.shiftvalue=/

bharosa.authentipad.keypad.german.keyset.row5.enum.key11.image=kp_v2_period.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key11.order=11
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bharosa.authentipad.keypad.german.keyset.row5.enum.key12.image= kp_v2_forwardslash.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key12.order=12

bharosa.authentipad.keypad.german.keyset.row5.enum.key13=12
bharosa.authentipad.keypad.german.keyset.row5.enum.key13.name= ?
bharosa.authentipad.keypad.german.keyset.row5.enum.key13.description= ?
bharosa.authentipad.keypad.german.keyset.row5.enum.key13.value= ?
bharosa.authentipad.keypad.german.keyset.row5.enum.key13.shiftvalue= ?
bharosa.authentipad.keypad.german.keyset.row5.enum.key13.image= kp_v2_questionmark.png
bharosa.authentipad.keypad.german.keyset.row5.enum.key13.order=13

############################ Alternate Keypad Keyset ############################

bharosa.authentipad.keypad.german.keyset.row6.enum=German KeyPad Keyset Row 6
bharosa.authentipad.keypad.german.keyset.row6.enum.key1=0
bharosa.authentipad.keypad.german.keyset.row6.enum.key1.name=\u00C0
bharosa.authentipad.keypad.german.keyset.row6.enum.key1.description=\u00C0
bharosa.authentipad.keypad.german.keyset.row6.enum.key1.value=\u00C0
bharosa.authentipad.keypad.german.keyset.row6.enum.key1.shiftvalue=\u00C0
bharosa.authentipad.keypad.german.keyset.row6.enum.key1.image=kp_v01_00C0.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key1.order=1

bharosa.authentipad.keypad.german.keyset.row6.enum.key2=1
bharosa.authentipad.keypad.german.keyset.row6.enum.key2.name=\u00C1
bharosa.authentipad.keypad.german.keyset.row6.enum.key2.description=\u00C1
bharosa.authentipad.keypad.german.keyset.row6.enum.key2.value=\u00C1
bharosa.authentipad.keypad.german.keyset.row6.enum.key2.shiftvalue=\u00C1
bharosa.authentipad.keypad.german.keyset.row6.enum.key2.image=kp_v01_00C1.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key2.order=2

bharosa.authentipad.keypad.german.keyset.row6.enum.key3=2
bharosa.authentipad.keypad.german.keyset.row6.enum.key3.name=\u00C2
bharosa.authentipad.keypad.german.keyset.row6.enum.key3.description=\u00C2
bharosa.authentipad.keypad.german.keyset.row6.enum.key3.value=\u00C2
bharosa.authentipad.keypad.german.keyset.row6.enum.key3.shiftvalue=\u00C2
bharosa.authentipad.keypad.german.keyset.row6.enum.key3.image=kp_v01_00C2.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key3.order=3

bharosa.authentipad.keypad.german.keyset.row6.enum.key4=3
bharosa.authentipad.keypad.german.keyset.row6.enum.key4.name=\u00C3
bharosa.authentipad.keypad.german.keyset.row6.enum.key4.description=\u00C3
bharosa.authentipad.keypad.german.keyset.row6.enum.key4.value=\u00C3
bharosa.authentipad.keypad.german.keyset.row6.enum.key4.shiftvalue=\u00C3
bharosa.authentipad.keypad.german.keyset.row6.enum.key4.image=kp_v01_00C3.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key4.order=4

bharosa.authentipad.keypad.german.keyset.row6.enum.key5=4
bharosa.authentipad.keypad.german.keyset.row6.enum.key5.name=\u00C4
bharosa.authentipad.keypad.german.keyset.row6.enum.key5.description=\u00C4
bharosa.authentipad.keypad.german.keyset.row6.enum.key5.value=\u00C4
bharosa.authentipad.keypad.german.keyset.row6.enum.key5.shiftvalue=\u00C4
bharosa.authentipad.keypad.german.keyset.row6.enum.key5.image=kp_v01_00C4.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key5.order=5
bharosa.authentipad.keypad.german.keyset.row6.enum.key6=5
bharosa.authentipad.keypad.german.keyset.row6.enum.key6.name=\u00C5
bharosa.authentipad.keypad.german.keyset.row6.enum.key6.description=\u00C5
bharosa.authentipad.keypad.german.keyset.row6.enum.key6.value=\u00C5
bharosa.authentipad.keypad.german.keyset.row6.enum.key6.shiftvalue=\u00C5
bharosa.authentipad.keypad.german.keyset.row6.enum.key6.image=kp_v01_00C5.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key6.order=6

bharosa.authentipad.keypad.german.keyset.row6.enum.key7=6
bharosa.authentipad.keypad.german.keyset.row6.enum.key7.name=\u00C6
bharosa.authentipad.keypad.german.keyset.row6.enum.key7.description=\u00C6
bharosa.authentipad.keypad.german.keyset.row6.enum.key7.value=\u00C6
bharosa.authentipad.keypad.german.keyset.row6.enum.key7.shiftvalue=\u00C6
bharosa.authentipad.keypad.german.keyset.row6.enum.key7.image=kp_v01_00C6.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key7.order=7

bharosa.authentipad.keypad.german.keyset.row6.enum.key8=7
bharosa.authentipad.keypad.german.keyset.row6.enum.key8.name=\u00C7
bharosa.authentipad.keypad.german.keyset.row6.enum.key8.description=\u00C7
bharosa.authentipad.keypad.german.keyset.row6.enum.key8.value=\u00C7
bharosa.authentipad.keypad.german.keyset.row6.enum.key8.shiftvalue=\u00C7
bharosa.authentipad.keypad.german.keyset.row6.enum.key8.image=kp_v01_00C7.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key8.order=8

bharosa.authentipad.keypad.german.keyset.row6.enum.key9=8
bharosa.authentipad.keypad.german.keyset.row6.enum.key9.name=\u00C8
bharosa.authentipad.keypad.german.keyset.row6.enum.key9.description=\u00C8
bharosa.authentipad.keypad.german.keyset.row6.enum.key9.value=\u00C8
bharosa.authentipad.keypad.german.keyset.row6.enum.key9.shiftvalue=\u00C8
bharosa.authentipad.keypad.german.keyset.row6.enum.key9.image=kp_v01_00C8.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key9.order=9

bharosa.authentipad.keypad.german.keyset.row6.enum.key10=9
bharosa.authentipad.keypad.german.keyset.row6.enum.key10.name=\u00C9
bharosa.authentipad.keypad.german.keyset.row6.enum.key10.description=\u00C9
bharosa.authentipad.keypad.german.keyset.row6.enum.key10.value=\u00C9
bharosa.authentipad.keypad.german.keyset.row6.enum.key10.shiftvalue=\u00C9
bharosa.authentipad.keypad.german.keyset.row6.enum.key10.image=kp_v01_00C9.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key10.order=10

bharosa.authentipad.keypad.german.keyset.row6.enum.key11=10
bharosa.authentipad.keypad.german.keyset.row6.enum.key11.name=\u00CA
bharosa.authentipad.keypad.german.keyset.row6.enum.key11.description=\u00CA
bharosa.authentipad.keypad.german.keyset.row6.enum.key11.value=\u00CA
bharosa.authentipad.keypad.german.keyset.row6.enum.key11.shiftvalue=\u00CA
bharosa.authentipad.keypad.german.keyset.row6.enum.key11.image=kp_v01_00CA.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key11.order=11

bharosa.authentipad.keypad.german.keyset.row6.enum.key12=11
bharosa.authentipad.keypad.german.keyset.row6.enum.key12.name=\u00CB
bharosa.authentipad.keypad.german.keyset.row6.enum.key12.description=\u00CB
bharosa.authentipad.keypad.german.keyset.row6.enum.key12.value=\u00CB
bharosa.authentipad.keypad.german.keyset.row6.enum.key12.shiftvalue=\u00CB
bharosa.authentipad.keypad.german.keyset.row6.enum.key12.image=kp_v01_00CB.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key12.order=12

bharosa.authentipad.keypad.german.keyset.row6.enum.key13=12
bharosa.authentipad.keypad.german.keyset.row6.enum.key13.name=\u00CC
bharosa.authentipad.keypad.german.keyset.row6.enum.key13.description=\u00CC
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bharosa.authentipad.keypad.german.keyset.row6.enum.key13.value=\u00CC
bharosa.authentipad.keypad.german.keyset.row6.enum.key13.shiftvalue=\u00CC
bharosa.authentipad.keypad.german.keyset.row6.enum.key13.image=kp_v01_00CC.png
bharosa.authentipad.keypad.german.keyset.row6.enum.key13.order=13

bharosa.authentipad.keypad.german.keyset.row7.enum=German KeyPad Keyset Row 7
bharosa.authentipad.keypad.german.keyset.row7.enum.key1.name=\u00CD
bharosa.authentipad.keypad.german.keyset.row7.enum.key1.description=\u00CD
bharosa.authentipad.keypad.german.keyset.row7.enum.key1.value=\u00CD
bharosa.authentipad.keypad.german.keyset.row7.enum.key1.shiftvalue=\u00CD
bharosa.authentipad.keypad.german.keyset.row7.enum.key1.image=kp_v01_00CD.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key1.order=1

bharosa.authentipad.keypad.german.keyset.row7.enum.key2.name=\u00CE
bharosa.authentipad.keypad.german.keyset.row7.enum.key2.description=\u00CE
bharosa.authentipad.keypad.german.keyset.row7.enum.key2.value=\u00CE
bharosa.authentipad.keypad.german.keyset.row7.enum.key2.shiftvalue=\u00CE
bharosa.authentipad.keypad.german.keyset.row7.enum.key2.image=kp_v01_00CE.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key2.order=2

bharosa.authentipad.keypad.german.keyset.row7.enum.key3.name=\u00CF
bharosa.authentipad.keypad.german.keyset.row7.enum.key3.description=\u00CF
bharosa.authentipad.keypad.german.keyset.row7.enum.key3.value=\u00CF
bharosa.authentipad.keypad.german.keyset.row7.enum.key3.shiftvalue=\u00CF
bharosa.authentipad.keypad.german.keyset.row7.enum.key3.image=kp_v01_00CF.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key3.order=3

bharosa.authentipad.keypad.german.keyset.row7.enum.key4.name=\u00D0
bharosa.authentipad.keypad.german.keyset.row7.enum.key4.description=\u00D0
bharosa.authentipad.keypad.german.keyset.row7.enum.key4.value=\u00D0
bharosa.authentipad.keypad.german.keyset.row7.enum.key4.shiftvalue=\u00D0
bharosa.authentipad.keypad.german.keyset.row7.enum.key4.image=kp_v01_00D0.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key4.order=4

bharosa.authentipad.keypad.german.keyset.row7.enum.key5.name=\u00D1
bharosa.authentipad.keypad.german.keyset.row7.enum.key5.description=\u00D1
bharosa.authentipad.keypad.german.keyset.row7.enum.key5.value=\u00D1
bharosa.authentipad.keypad.german.keyset.row7.enum.key5.shiftvalue=\u00D1
bharosa.authentipad.keypad.german.keyset.row7.enum.key5.image=kp_v01_00D1.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key5.order=5

bharosa.authentipad.keypad.german.keyset.row7.enum.key6.name=\u00D2
bharosa.authentipad.keypad.german.keyset.row7.enum.key6.description=\u00D2
bharosa.authentipad.keypad.german.keyset.row7.enum.key6.value=\u00D2
bharosa.authentipad.keypad.german.keyset.row7.enum.key6.shiftvalue=\u00D2
bharosa.authentipad.keypad.german.keyset.row7.enum.key6.image=kp_v01_00D2.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key6.order=6

bharosa.authentipad.keypad.german.keyset.row7.enum.key7.name=\u00D3
bharosa.authentipad.keypad.german.keyset.row7.enum.key7.description=\u00D3
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bharosa.authentipad.keypad.german.keyset.row7.enum.key7.value=\u00D3
bharosa.authentipad.keypad.german.keyset.row7.enum.key7.shiftvalue=\u00D3
bharosa.authentipad.keypad.german.keyset.row7.enum.key7.image=kp_v01_00D3.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key7.order=7

bharosa.authentipad.keypad.german.keyset.row7.enum.key8=7
bharosa.authentipad.keypad.german.keyset.row7.enum.key8.name=\u00D4
bharosa.authentipad.keypad.german.keyset.row7.enum.key8.description=\u00D4
bharosa.authentipad.keypad.german.keyset.row7.enum.key8.value=\u00D4
bharosa.authentipad.keypad.german.keyset.row7.enum.key8.shiftvalue=\u00D4
bharosa.authentipad.keypad.german.keyset.row7.enum.key8.image=kp_v01_00D4.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key8.order=8

bharosa.authentipad.keypad.german.keyset.row7.enum.key9=8
bharosa.authentipad.keypad.german.keyset.row7.enum.key9.name=\u00D5
bharosa.authentipad.keypad.german.keyset.row7.enum.key9.description=\u00D5
bharosa.authentipad.keypad.german.keyset.row7.enum.key9.value=\u00D5
bharosa.authentipad.keypad.german.keyset.row7.enum.key9.shiftvalue=\u00D5
bharosa.authentipad.keypad.german.keyset.row7.enum.key9.image=kp_v01_00D5.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key9.order=9

bharosa.authentipad.keypad.german.keyset.row7.enum.key10=9
bharosa.authentipad.keypad.german.keyset.row7.enum.key10.name=\u00D6
bharosa.authentipad.keypad.german.keyset.row7.enum.key10.description=\u00D6
bharosa.authentipad.keypad.german.keyset.row7.enum.key10.value=\u00D6
bharosa.authentipad.keypad.german.keyset.row7.enum.key10.shiftvalue=\u00D6
bharosa.authentipad.keypad.german.keyset.row7.enum.key10.image=kp_v01_00D6.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key10.order=10

bharosa.authentipad.keypad.german.keyset.row7.enum.key11=10
bharosa.authentipad.keypad.german.keyset.row7.enum.key11.name=\u00D7
bharosa.authentipad.keypad.german.keyset.row7.enum.key11.description=\u00D7
bharosa.authentipad.keypad.german.keyset.row7.enum.key11.value=\u00D7
bharosa.authentipad.keypad.german.keyset.row7.enum.key11.shiftvalue=\u00D7
bharosa.authentipad.keypad.german.keyset.row7.enum.key11.image=kp_v01_00D7.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key11.order=11

bharosa.authentipad.keypad.german.keyset.row7.enum.key12=11
bharosa.authentipad.keypad.german.keyset.row7.enum.key12.name=\u00D8
bharosa.authentipad.keypad.german.keyset.row7.enum.key12.description=\u00D8
bharosa.authentipad.keypad.german.keyset.row7.enum.key12.value=\u00D8
bharosa.authentipad.keypad.german.keyset.row7.enum.key12.shiftvalue=\u00D8
bharosa.authentipad.keypad.german.keyset.row7.enum.key12.image=kp_v01_00D8.png
bharosa.authentipad.keypad.german.keyset.row7.enum.key12.order=12

bharosa.authentipad.keypad.german.keyset.row7.enum.key13=12
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Localizing Virtual Authentication Device in OAAM 11g

Customizing Virtual Authentication Devices

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Localizing Virtual Authentication Device in OAAM 11g

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bharosa.authentipad.keypad.german.keyset.row10.enum.key12=11
5. Add frame and key image files to following directories:
   - **Key Image Files**: `temp-folder/WEB-INF/classes/bharosa_properties/alphapad_skins_de`
   - **Frame Image Files**: `temp-folder/WEB-INF/classes/bharosa_properties/alphapad_bg`

6. Repackage the `oracle.oaam.extensions.war` file using the command:
   ```bash
   jar -cvfm oracle.oaam.extensions.war temp-folder/META-INF/MANIFEST.MF -C <temp-folder> .
   ```

   **Note:** Make sure original `MANIFEST.MF` remains same as that contains shared library information.

7. Deploy the updated `oracle.oaam.extensions.war` as a shared library with targets as `oaam_server` and `oaam_admin`

8. Restart OAAM Servers and validate your changes by accessing application with browser set to German locale.

### 9.11 KeyPad Scenario

A key-logger is software or hardware aimed at stealing any sensitive credentials you enter on your keyboard. The best way to thwart a key-logger is to use another input method for sensitive information. In addition to removing keyboard input from the equation KeyPad also defends against any attacks aiming to steal the data by using a unique data send every session. XY locations are sent rather than the actual data. Thanks to "jitter" the same data will equal a different set of XY coordinates every time the KeyPad is used.

Social engineering attacks are very hard to combat. Personalization consists of a personal background image and phrase. The timestamp is generated by the server and embedded in the single use image to prevent reuse. Each Authenticator interface is a single JPEG image served up to the end user for a single use. There is no intelligence to be compromised on the client side.

You could secure a web application without relying on the dependability of the password. You can use all other data present when a user makes an access request to evaluate how risky the situation is. As well, you can issue additional credentials for use only in high-risk situations.
The Struts/Tiles framework is used by OAAM to create a common look and feel for an application.

This chapter contains the following sections:

- User Flows and Layout
- Custom User Flows and Layout Example
- Tile Definition File
- Struts Configuration File

10.1 User Flows and Layout

The Struts configuration file `struts-config.xml` located in the WEB-INF directory defines all the navigation rules in the form of action definitions. The Tiles layout file `tiles-def.xml` located in the WEB-INF directory contains definitions for various pages.

To customize the OAAM user interface flow and the layout of the Java Server Pages (JSPs), you must override the OAAM Server JSP and struts action targets using the OAAM Extensions Shared library (`oracle oaam extensions war`). The Extensions Shared Library contains the following two files to be used for the customizations:

- WEB-INF/struts-config-extension.xml
- WEB-INF/tiles-def-extension.xml

**Note:** Customizations should only be done in the OAAM Extensions Shared Library. Do not modify the `struts-config.xml` and `tiles-def.xml` files. Modifying the struts template is not recommended and would involve changes to both the template and the `oaamLoginPage.jsp` file.

10.1.1 Struts Actions

This section provides information about struts action definitions which are used to drive the user flow. OAAM action type classes are also summarized.

10.1.1.1 Action Definition

Action definitions typically contain path, type, and parameter attributes. The path defines what the URL will be. Many definitions also contain one or more forward elements that indicate which page should be displayed next. The login page example is shown.
10.1.1.2 Action Type

In login page example, the URL is http://server name/oaaam_server/login.do. The login.do comes from the path definition of "/login."

The type parameter defines the class that performs the action. The following classes are provided with the sample user pages.

<table>
<thead>
<tr>
<th>Class Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>com.bharosa.uio.actions.LoginAction</td>
<td>Updates the login status and, if appropriate, challenges the user.</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.LoginFailAction</td>
<td>Displays error message in OAAM Server page. For example, the page could display a login blocked message.</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.ActivityAction</td>
<td>Displays the confirmation message in OAAM Server page.</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.PasswordAction</td>
<td>Updates the password status.</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.UpdateAuthStatusAction</td>
<td>Updates the user authentication status and, if appropriate, it triggers pattern data processing.</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.ValidateTrxAction</td>
<td>Validates the transaction</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.FlashFingerprintAction</td>
<td>Fingersprints the device.</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.LogoutAction</td>
<td>Logs out the user session and redirects to login page</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.SignOnAction</td>
<td>Signs the user in</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.RegisterQuestionsAction</td>
<td>Displays sets of questions which the user can choose and register the correct answer for each.</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.ChangePasswordAction</td>
<td>Displays Change Password link</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.ForgotPasswordAction</td>
<td>Displays Forgot Password link</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.UserInputAction</td>
<td>Displays input fields</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.UserPreferencesDoneAction</td>
<td>Displays message that user completed preference registration</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.ChallengeUserAction</td>
<td>Challenges the user by displaying a question-pad with one of the questions already registered by the user</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.ChangeUserNameAction</td>
<td>Changes the user name.</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.MessageAction</td>
<td>Displays a message to the user</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.ExitAction</td>
<td>Exits the user from the resource</td>
</tr>
<tr>
<td>com.bharosa.uio.actions.ErrorAction</td>
<td>Error occurs</td>
</tr>
</tbody>
</table>

10.1.2 Base Layout Definition

User interface pages are constructed using tiles in the Struts application. An external configuration file (/WEB-INF/tiles-def.xml) contains definitions for various pages.
The base layout bharosa.uio.baseLayout is defined to contain various sections. The header region is occupied by the customHeader.jsp page, the footer part is occupied by the customFooter.jsp page, and the body part by content. The following code shows the base layout.

```xml
<definition name="bharosa.uio.baseLayout" path="/bharosaUIOBaseLayout.jsp">
    <put name="header" value="/customHeader.jsp"/>
    <put name="footer" value="/customFooter.jsp"/>
    <put name="body" value="${body}"/>
</definition>
```

To construct user interface pages, you define which JSP page should fill in the base layout in the tiles-def-extension.xml configuration file. The following example extends the baseLayout definition and uses a JSP named registerQuestionsHTML.jsp to render the content tile:

```xml
<definition name="registerQuestionsHTML" extends="bharosa.uio.baseLayout">
    <put name="body" value="/registerQuestionsHTML.jsp"/>
</definition>
```

Tile definition can extend another Tile definition. In the tiles-def.xml file, you can see that only the body region changes in the user flow.

### 10.1.3 How Struts and Tiles Work Together

To use Tiles in the Struts application, the following extension definition was added to the struts-config.xml file.

```xml
<!-- tiles plug-in -->
<plug-in className="org.apache.struts.tiles.TilesPlugin">
    <set-property property="definitions-config" value="/WEB-INF/tiles-def.xml,/WEB-INF/tiles-def-extension.xml"/>
    <set-property property="definitions-debug" value="0"/>
    <set-property property="definitions-parser-details" value="0"/>
    <set-property property="definitions-parser-validate" value="true"/>
    <set-property property="moduleAware" value="true"/>
</plug-in>
```

Action forward entries are in the struts-config.xml file. When an action is forwarded to the Tile definition baseLayout, then the base Layout JSP page will be displayed with corresponding JSP pages in the Tile definition. For example:

```xml
<action path="/updateForgotPasswordStatus" type="com.bharosa.uio.actions.UpdateAuthStatusAction" parameter="ForgotPassword">
    <forward name="success" path="/resetPassword.do" redirect="true"/>
    <forward name="challenge" path="/challengeUserForgotPassword.do" redirect="true"/>
    <forward name="registerUser" path="/registerQuestions.do" redirect="true"/>
    <forward name="registerQuestions" path="/registerQuestions.do" redirect="true"/>
    <forward name="registerQuestionsHTML" path="/registerQuestions.do" redirect="true"/>
    <forward name="registerUserInfo" path="/registerUserInfo.do" redirect="true"/>
    <forward name="signon" path="/signon" redirect="true"/>
</action>
```
10.2 Custom User Flows and Layout Example

An example on how to customize the user flow and the look-and-feel of the graphical user interface is presented in the subsequent sections.

10.2.1 Customize the Look-and-Feel

To customize the look and feel presented in the graphical user interface (GUI), add the custom JSP files to the OAAM Extensions shared library and then add the definitions to the tiles-def-extension.xml file.

The following example shows the definition for the password page, as defined in tiles-defs.xml:

```xml
<definition name="password" extends="bharosa.uio.baseLayout">
  <put name="body" value="/password.jsp"/>
</definition>
```

At run time the password page dynamically displays all necessary GUI elements for the user to enter the required credential.

If the following definition is added to the tiles-def-extension file, the new customPassword.jsp is used anywhere that OAAM Server attempts to display the password page. The subsequent example shows the definition of a custom password page that can be added to tiles-def-extension.xml:

```xml
<definition name="password" extends="bharosa.uio.baseLayout">
  <put name="body" value="/customPassword.jsp"/>
</definition>
```

10.2.2 Customize the User Page Flows and Actions

To customize the user flows and actions, override the struts action classes and their mappings in the struts-config-extension.xml file.

The following example shows the definition for the login action, as defined in struts-config.xml:

```xml
<action path="/login" type="com.bharosa.uio.actions.LoginAction">
  <forward name="success" path="/updateLoginStatus.do" redirect="true"/>
  <forward name="loginJump" path="/loginJumpPage.jsp" redirect="true"/>
  <forward name="password" path="/password"/>
  <forward name="challenge" path="/challengeUser.do" redirect="true"/>
</action>
```

The following example shows the possible values you could use to override the login action using struts-config-extension.xml:

```xml
<action path="/login" type="com.bharosa.uio.actions.CustomLoginAction">
  <forward name="success" path="/updateLoginStatus.do" redirect="true"/>
</action>
```
10.3 Tile Definition File

This section shows a tiles-def.xml file.

```xml
<tiles-definitions>

<!-- Master definition - Start -->
<!-- Main page layout used as a root for other page definitions -->
<definition name="bharosa.uio.baseLayout" path="/bharosaUIOBaseLayout.jsp">
    <put name="header" value="/customHeader.jsp"/>
    <put name="footer" value="/customFooter.jsp"/>
</definition>
<definition name="bharosa.uio.messageLayout" path="/bharosaUIOMessageLayout.jsp">
    <put name="body" value="${body}"/>
</definition>

<!-- login success -->
<definition name="loginSuccess" extends="bharosa.uio.baseLayout">
    <put name="body" value="/loginSuccess.jsp"/>
</definition>

<!-- login fail -->
<definition name="loginFail" extends="bharosa.uio.baseLayout">
    <put name="body" value="/loginFail.jsp"/>
</definition>

<!-- password entry -->
<definition name="password" extends="bharosa.uio.baseLayout">
    <put name="body" value="/password.jsp"/>
</definition>

<!-- register questions -->
<definition name="registerInfo" extends="bharosa.uio.baseLayout">
    <put name="body" value="/registerInfo.jsp"/>
</definition>

<definition name="registerAuthenticator" extends="bharosa.uio.baseLayout">
    <put name="body" value="/registerAuthenticator.jsp"/>
</definition>

<definition name="registerQuestions" extends="bharosa.uio.baseLayout">
    <put name="body" value="/registerQuestions.jsp"/>
</definition>

<definition name="registerQuestionsHTML" extends="bharosa.uio.baseLayout">
    <put name="body" value="/registerQuestionsHTML.jsp"/>
</definition>

```

```xml
</tiles-definitions>
```
<definition name="registerUserInfo" extends="bharosa.uio.baseLayout">
    <put name="body" value="/registerUserInfo.jsp"/>
</definition>

<definition name="userPreferences" extends="bharosa.uio.baseLayout">
    <put name="body" value="/userPreferences.jsp"/>
</definition>

<definition name="registrationRequired" extends="bharosa.uio.baseLayout">
    <put name="body" value="/registrationRequired.jsp"/>
</definition>

<definition name="changePassword" extends="bharosa.uio.baseLayout">
    <put name="body" value="/changePassword.jsp"/>
</definition>

<definition name="forgotPassword" extends="bharosa.uio.baseLayout">
    <put name="body" value="/forgotPassword.jsp"/>
</definition>

<definition name="userInput" extends="bharosa.uio.baseLayout">
    <put name="body" value="/userInput.jsp"/>
</definition>

<!--[-- challenge User -->]
<definition name="challengeUser" extends="bharosa.uio.baseLayout">
    <put name="body" value="/challengeUser.jsp"/>
</definition>

<definition name="challengeUserForgotPassword" extends="bharosa.uio.baseLayout">
    <put name="body" value="/challengeUser.jsp"/>
</definition>

<definition name="challengeWait" extends="bharosa.uio.baseLayout">
    <put name="body" value="/challengeWait.jsp"/>
</definition>

<!--[-- qaExists -->]
<definition name="qaExists" extends="bharosa.uio.baseLayout">
    <put name="body" value="/qaExists.jsp"/>
</definition>

<!--[-- register qa done -->]
<definition name="questRegistered" extends="bharosa.uio.baseLayout">
    <put name="body" value="/registerQAdone.jsp"/>
</definition>

<!--[-- signon -->]
<definition name="signon" extends="bharosa.uio.baseLayout">
    <put name="body" value="/securityProfile.jsp"/>
</definition>

<!--[-- messages -->]
<definition name="message" extends="bharosa.uio.messageLayout">
    <put name="body" value="/message.jsp"/>
</definition>
</tiles-definitions>
10.4 Struts Configuration File

This section shows a `struts-config.xml` file.

```xml
<struts-config>
<!-- ========== Global Forward Definitions ============================== -->
<global-forwards>
  <!-- session_expired -->
  <forward name="session_expired" path="/error.do?action=session_expired" redirect="true"/>
  <!-- emptyLoginId -->
  <forward name="emptyLoginId" path="/error.do?action=empty" redirect="true"/>
  <!-- fail -->
  <forward name="fail" path="/error.do?action=fail" redirect="true"/>
  <!-- invalid_user -->
  <forward name="invalid_user" path="/error.do?action=invalid_user" redirect="true"/>
  <!-- error -->
  <forward name="error" path="/error.do?action=error" redirect="true"/>
  <!-- block -->
  <forward name="block" path="/error.do?action=block" redirect="true"/>
  <!-- challenge_block -->
  <forward name="challenge_block" path="/error.do?action=block" redirect="true"/>
  <!-- cookieDisabled -->
  <forward name="cookieDisabled" path="/error.do?action=cookieDisabled" redirect="true"/>
  <!-- accessDenied -->
  <forward name="accessDenied" path="/error.do?action=accessDenied" redirect="true"/>
  <!-- invalid_request -->
  <forward name="invalid_request" path="/error.do?action=accessDenied" redirect="true"/>
  <!-- user_disabled -->
  <forward name="user_disabled" path="/error.do?action=disabled" redirect="true"/>
  <!-- wrong_answer -->
  <forward name="wrong_answer" path="/error.do?action=wrong_answer" redirect="true"/>
  <!-- login -->
  <forward name="login" path="/error.do" redirect="true"/>
<!-- ========== Action Mapping Definitions ============================== -->
</global-forwards>
</struts-config>
```
<action path="/updateLoginStatus" type="com.bharosa.uio.actions.UpdateAuthStatusAction">
   <forward name="success" path="/exit.do"/>
   <forward name="challenge" path="/challengeUser.do" redirect="true"/>
   <forward name="registerUser" path="/registerQuestions.do" redirect="true"/>
   <forward name="registerAuthenticator" path="/registerImage.do" redirect="true"/>
   <forward name="registerQuestions" path="/registerQuestions.do" redirect="true"/>
   <forward name="registerQuestionsHTML" path="/registerQuestions.do" redirect="true"/>
   <forward name="registerUserInfo" path="/registerUserInfo.do" redirect="true"/>
   <forward name="signon" path="/signon" redirect="true"/>
</action>

<action path="/updateForgotPasswordStatus" type="com.bharosa.uio.actions.UpdateAuthStatusAction" parameter="ForgotPassword">
   <forward name="success" path="/resetPassword.do" redirect="true"/>
   <forward name="challenge" path="/challengeUserForgotPassword.do" redirect="true"/>
   <forward name="registerUser" path="/registerQuestions.do" redirect="true"/>
   <forward name="registerQuestions" path="/registerQuestions.do" redirect="true"/>
   <forward name="registerQuestionsHTML" path="/registerQuestions.do" redirect="true"/>
   <forward name="registerUserInfo" path="/registerUserInfo.do" redirect="true"/>
   <forward name="signon" path="/signon" redirect="true"/>
</action>

<action path="/validateTrx" type="com.bharosa.uio.actions.ValidateTrxAction">
   <forward name="success" path="/exit.do"/>
   <forward name="challenge" path="/challengeUserTrx.do" redirect="true"/>
</action>

<action path="/flashFingerprint" type="com.bharosa.uio.actions.FlashFingerprintAction">
   <forward name="success" path="/flashFingerprint.jsp"/>
</action>

<!-- action mappings for logout -->

<action path="/logout" type="com.bharosa.uio.actions.LogoutAction">
   <forward name="success" path="/loginPage.jsp"/>
</action>

<!-- action mappings for signon -->

<action path="/signon" type="com.bharosa.uio.actions.SignOnAction">
   <forward name="securityProfile" path="/securityProfile.jsp" redirect="true"/>
   <forward name="securityDone" path="/activity.do" redirect="true"/>
</action>

<!-- action mappings for security QA -->

<action path="/registerQuestions"
<action path="/registerImage" type="com.bharosa.uio.actions.RegisterQuestionsAction" parameter="RegisterImage">
    <forward name="registerAuthenticator" path="registerAuthenticator"/>
    <forward name="success" path="/exit.do"/>
</action>

<action path="/registerUserInfo" type="com.bharosa.uio.actions.RegisterQuestionsAction" parameter="RegisterUserInfo">
    <forward name="registerUserInfo" path="registerUserInfo" />
    <forward name="success" path="/exit.do"/>
</action>

<action path="/userPreferences" type="com.bharosa.uio.actions.RegisterQuestionsAction" parameter="UserPreferences">
    <forward name="registerAuthenticator" path="userPreferences"/>
    <forward name="registerInfo" path="userPreferences"/>
    <forward name="registerQuestions" path="registerQuestions"/>
    <forward name="registerQuestionsHTML" path="registerQuestionsHTML"/>
    <forward name="registerUserInfo" path="registerUserInfo"/>
    <forward name="changePassword" path="/changePassword.do" />
    <forward name="registrationRequired" path="registrationRequired"/>
    <forward name="exit" path="/exit.do" />
    <forward name="success" path="/userPreferences.do" redirect="true" />
</action>

<action path="/changePassword" type="com.bharosa.uio.actions.ChangePasswordAction">
    <forward name="changePassword" path="/changePassword" />
    <forward name="success" path="/userPreferences.do" redirect="true" />
    <forward name="exit" path="/exit.do" />
</action>

<action path="/resetPassword" type="com.bharosa.uio.actions.ChangePasswordAction" parameter="ResetPassword">
    <forward name="changePassword" path="/changePassword" />
    <forward name="success" path="/exit.do" />
    <forward name="updateStatus" path="/updateLoginStatus.do" redirect="true" />
</action>

<action path="/expiredPassword" type="com.bharosa.uio.actions.ChangePasswordAction" parameter="ExpiredPassword">
    <forward name="changePassword" path="/changePassword" />
    <forward name="success" path="/exit.do" />
    <forward name="updateStatus" path="/updateLoginStatus.do" redirect="true" />
</action>

<action path="/forgotPassword" type="com.bharosa.uio.actions.RegisterQuestionsAction">
type="com.bharosa.uio.actions.ForgotPasswordAction">
  <forward name="forgotPassword" path="/challengeUserForgotPassword.do"/>
  <forward name="challenge" path="/challengeUserForgotPassword.do"/>
  <forward name="success" path="/exit.do"/>
  <forward name="noproxy" path="/updateForgotPasswordStatus.do"/>
</action>

<action path="/getUserInput" type="com.bharosa.uio.actions.UserInputAction">
  <forward name="showAuthenticator" path="/registerQuestions.do" redirect="true"/>
  <forward name="success" path="/exit.do"/>
</action>

<action path="/userPreferencesDone" type="com.bharosa.uio.actions.UserPreferencesDoneAction">
  <forward name="success" path="/exit.do"/>
  <forward name="exit" path="/exit.do"/>
</action>

<!-- action mappings for challenge user -->

<action path="/challengeUser" type="com.bharosa.uio.actions.ChallengeUserAction">
  <forward name="challenge" path="/registerQuestions.do" redirect="true"/>
  <forward name="success" path="/exit.do"/>
  <forward name="registerUser" path="/registerQuestions.do" redirect="true"/>
  <forward name="registerAuthenticator" path="/registerImage.do" redirect="true"/>
  <forward name="registerQuestions" path="/registerQuestions.do" redirect="true"/>
  <forward name="registerQuestionsHTML" path="/registerQuestions.do" redirect="true"/>
  <forward name="registerUserInfo" path="/registerUserInfo.do" redirect="true"/>
  <forward name="wait" path="/challengeWait"/>
</action>

<action path="/challengeUserTrx" type="com.bharosa.uio.actions.ChallengeUserAction" parameter="transaction">
  <forward name="success" path="/exit.do"/>
  <forward name="challenge" path="/challengeUser"/>
  <forward name="registerUser" path="/registerQuestions.do" redirect="true"/>
  <forward name="registerAuthenticator" path="/registerImage.do" redirect="true"/>
  <forward name="registerQuestions" path="/registerQuestions.do" redirect="true"/>
  <forward name="registerQuestionsHTML" path="/registerQuestions.do" redirect="true"/>
  <forward name="registerUserInfo" path="/registerUserInfo.do" redirect="true"/>
  <forward name="wait" path="/challengeWait"/>
</action>

<action path="/challengeUserForgotPassword" type="com.bharosa.uio.actions.ChallengeUserAction" parameter="ForgotPassword">
  <forward name="success" path="/resetPassword.do" redirect="true"/>
  <forward name="forgotPassword" path="/challengeUserForgotPassword.do"/>
  <forward name="challenge" path="/challengeUserForgotPassword.do"/>
  <forward name="wait" path="/challengeWait"/>
<action-path="/changeUserId"
  type="com.bharosa.uio.actions.ChangeUserNameAction">
  <forward name="success" path="/exit.do" />
</action-

<!-- action mappings for message -->

<action-path="/message" type="com.bharosa.uio.actions.MessageAction">
  <forward name="success" path="/message" />
</action-

<action-path="/exit" type="com.bharosa.uio.actions.ExitAction">
  <forward name="success" path="/empty.jsp" />
</action-

<action-path="/error" type="com.bharosa.uio.actions.ErrorAction">
  <forward name="login" path="/loginPage.jsp" redirect="true" />
</action-

</action-mappings>

<!-- The Tiles Request Processor for processing all the Tile requests-->
<controller processorClass="org.apache.struts.tiles.TilesRequestProcessor" />

<!-- message resources -->
<message-resources parameter="proxyweb" null="false" />

<!-- tiles plug-in -->
<plug-in className="org.apache.struts.tiles.TilesPlugin">
  <set-property property="definitions-config" value="WEB-INF/tiles-def.xml,WEB-INF/tiles-def-extension.xml" />
  <set-property property="definitions-debug" value="0" />
  <set-property property="definitions-parser-details" value="0" />
  <set-property property="definitions-parser-validate" value="true" />
  <set-property property="moduleAware" value="true" />
</plug-in>

</struts-config>
Oracle Adaptive Access Manager captures information about the devices that a user utilizes when accessing protected applications. This information consists of many different datapoints gathered through a variety of means. The data collected is encoded into a unique fingerprint for the device.

This chapter describes the initial steps you must perform to set up custom device fingerprinting.

This chapter contains the following sections:

- About Out of the Box Fingerprint Types
- Setting Up Custom Fingerprinting

11.1 About Out of the Box Fingerprint Types

There are two out of box fingerprint types available:

- Flash
- Applet

For most typical deployments, default OAAM fingerprinting satisfies client requirements, but you may want to set OAAM to perform custom fingerprinting. For information on setting up custom fingerprinting, see the section following.

11.2 Setting Up Custom Fingerprinting

This chapter provides information on how to create fingerprint types so that Oracle Adaptive Access Manager can capture information about the devices that a user utilizes when accessing protected applications. Fingerprint types are contained in the `oaam_custom.properties`. If you want fingerprint types that are not provided out of the box, you must modify your `oaam_custom.properties` file to include these types at the time of deployment.

1. Extract the `oracle.oaam.extensions.war` file into the work folder.
   In the `oaam_extensions` folder, you should see the following subfolders:

2. Open the `oaam_custom.properties` file in the `WEB-INF/classes/bharosa_properties` directory.

3. Add the enumeration for the fingerprint you want to capture.

   Examples of the fingerprint type enum are as follows:

   `vcrypt.fingerprint.type.enum=Enum for fingerprint type`
vcrypt.fingerprint.type.enum.browser=1
vcrypt.fingerprint.type.enum.browser.name=Browser
vcrypt.fingerprint.type.enum.browser.description=Browser
vcrypt.fingerprint.type.enum.browser.userAgent=userAgent
vcrypt.fingerprint.type.enum.browser.localeLang=localLang
vcrypt.fingerprint.type.enum.browser.localeCountry=localCountry
vcrypt.fingerprint.type.enum.browser.localeVariant=localVariant
vcrypt.fingerprint.type.enum.browser.header_list=
  localLang,localCountry,localVariant,userAgent
vcrypt.fingerprint.type.enum.browser.search_list=localLang,userAgent
vcrypt.fingerprint.type.enum.browser.result_list=localLang,userAgent
vcrypt.fingerprint.type.enum.browser.header_value_nv=t,true,f,false,en,English,
es,Spanish,de,German,fr,French,ko,Korean,
zh,Chinese,ar,Arabic,cs,Czech,da,Danish,el,Greek,
he,Hebrew,hu,Hungarian,no,Norwegian,pl,Polish,pt,Portuguese,ro,Romanian,
rU,Russian,sk,Slovak,sv,Swedish,th,Thai,tr,Turkish,br,Brazil

vcrypt.fingerprint.type.enum.flash=2
vcrypt.fingerprint.type.enum.flash.name=Flash
vcrypt.fingerprint.type.enum.flash.description=Flash
vcrypt.fingerprint.type.enum.flash.processor=
  com.bharosa.uio.processor.device.FlashDeviceIdentificationProcessor
vcrypt.fingerprint.type.enum.flash.header_list=
  avd,acc,a,ae,av,ime,mp,pr,sp,sa,sv,av,ve,deb,1,lfd,m,os,ar,pt,col,dp,r,v
vcrypt.fingerprint.type.enum.flash.search_list=deb,1,os,v
vcrypt.fingerprint.type.enum.flash.result_list=deb,1,os,v
vcrypt.fingerprint.type.enum.flash.header_name_nv=
  avd,Audio/Video disabled by user,
  acc,Has accessibility,a,Has audio,ae,Had audio encoder,av,Embedded video,
  ime, Has input method editor (IME) installed,mp3, Has MP3,
  pr, Supports printer, sb, Supports screen broadcast applications,
  sp, Supports playback on screen broadcast applications,
  sa, Supports streaming audio, sv, Supports streaming video,
  tls, Supports native SSL, ve, Contains video encoder,
  deb, Debug version, 1, Language, lfd, Is local file read disabled,
  m, Manufacturer, os, Operating System, ar, Aspect ratio of screen,
  pt, Player type, col, Is screen color,
  dp, Dots-per-inch (DPI), r, Screen resolution, v, Flash version

#vcrypt.fingerprint.type.enum.flash.header_value_nv=t,true,f,false
vcrypt.fingerprint.type.enum.flash.header_value_nv=
  t,true,f,false,en,English,es,Spanish,de,German,fr,French,ko,Korean,
  zh,Chinese,ar,Arabic,cs,Czech,da,Danish,el,Greek,
  he,Hebrew,hu,Hungarian,no,Norwegian,pl,Polish,pt,Portuguese,ro,Romanian,
rU,Russian,sk,Slovak,sv,Swedish,th,Thai,tr,Turkish,br,Brazil

vcrypt.fingerprint.type.enum.flash.avd=Audio/Video disabled by user
vcrypt.fingerprint.type.enum.flash.acc=Has accessibility
vcrypt.fingerprint.type.enum.flash.a=Has audio
vcrypt.fingerprint.type.enum.flash.ime=Has input method editor (IME) installed
vcrypt.fingerprint.type.enum.flash.mp3= Has MP3
vcrypt.fingerprint.type.enum.flash.pr= Supports printer
vcrypt.fingerprint.type.enum.flash.sb= Supports screen broadcast applications
vcrypt.fingerprint.type.enum.flash.sp=
  Supports playback on screen broadcast applications
vcrypt.fingerprint.type.enum.flash.sa= Supports streaming audio
vcrypt.fingerprint.type.enum.flash.sv= Supports streaming video
vcrypt.fingerprint.type.enum.flash.tls= Supports native SSL
vcrypt.fingerprint.type.enum.flash.ve= Contains video encoder
vcrypt.fingerprint.type.enum.flash.deb= Debug version
vcrypt.fingerprint.type.enum.flash.l= Language
vcrypt.fingerprint.type.enum.flash.lfd= Is local file read disabled
vcrypt.fingerprint.type.enum.flash.m= Manufacturer
vcrypt.fingerprint.type.enum.flash.os= Operating System
vcrypt.fingerprint.type.enum.flash.ar= Aspect ratio of screen
vcrypt.fingerprint.type.enum.flash.pt= Player type
vcrypt.fingerprint.type.enum.flash.col= Is screen color
vcrypt.fingerprint.type.enum.flash.dp= Dots-per-inch (DPI)
vcrypt.fingerprint.type.enum.flash.r= Screen resolution
vcrypt.fingerprint.type.enum.flash.v= Flash version

vcrypt.fingerprint.type.enum.monitorData=3
vcrypt.fingerprint.type.enum.monitorData.name=MonitorData
vcrypt.fingerprint.type.enum.monitorData.description=Monitor Data

vcrypt.fingerprint.type.enum.applet=999
vcrypt.fingerprint.type.enum.applet.name=Applet
vcrypt.fingerprint.type.enum.applet.description=Applet
vcrypt.fingerprint.type.enum.applet.processor=
    com.bharosa.uio.processor.device.AppletDeviceIdentificationProcessor
vcrypt.fingerprint.type.enum.applet.header_list= java.version,java.vendor,os.name,os.arch,os.version
vcrypt.fingerprint.type.enum.applet.header_name_nv= java.version,Java Version,
    java.vendor,Java Vendor Name,os.name,Operating System Name,
    os.arch,Operating System Architecture,
    os.version,Operating System Version

vcrypt.fingerprint.type.enum.applet.header_value_nv=t,true,f,false
vcrypt.fingerprint.type.enum.native_mobile=900
vcrypt.fingerprint.type.enum.native_mobile.name=Native Mobile
vcrypt.fingerprint.type.enum.native_mobile.description=
    Native Mobile implementation using OIC
vcrypt.fingerprint.type.enum.native_mobile.processor= com.bharosa.uio.processor.device.NativeMobileDeviceIdentificationProcessor
vcrypt.fingerprint.type.enum.native_mobile.header_list= os.type,os.version,hw.imei,hw.mac_addr
vcrypt.fingerprint.type.enum.native_mobile.header_name_nv= os.type,Operating System Type,os.version,Operating System Version,
    hw.imei,Hardware IMEI Number,hw.mac_addr,Hardware Mac Address
vcrypt.fingerprint.type.enum.native_mobile.header_value_nv=t,true,f,false

4. Set the property bharosa.uio.default.device.identification.scheme to the type of fingerprint you want to capture.
   For example, the vcrypt.fingerprint.type.enum elementId for digital device fingerprinting is:

   bharosa.uio.default.device.identification.scheme=flash
12

Flash Fingerprinting in Native Integration

This chapter focuses on the specifics of Flash Fingerprinting within an Oracle Adaptive Access Manager native integration.

All code examples included in the chapter are outlines of calls needed to perform the tasks. They should not be considered complete implementations.

---

**Note:** This chapter assumes that the reader is familiar with Oracle Adaptive Access Manager native integrations and APIs.

---

This chapter contains the following sections:

- **Device Fingerprinting**
- **Definitions of Variables and Parameters**
- **Implementations of Flash Fingerprinting**
- **Flash Fingerprinting Included in Web Application with Native Integration**

12.1 Device Fingerprinting

Oracle Adaptive Access Manager captures information about the devices that a user utilizes when accessing protected applications. This information consists of many different datapoints gathered through a variety of means. The data collected is encoded into a unique fingerprint for the device.

When a device is used for an access request, Oracle Adaptive Access Manager interrogates the device for the fingerprint and uses it along with many other types of data to determine the risk associated with the specific access request. Some of the technology used to gather fingerprint data include HTTP header, secure cookie, shared Flash object and behavior profiling.

12.2 Definitions of Variables and Parameters

Table 12–1 lists the parameter and response variable in the interaction between the Flash movie and the application.
Implementations of Flash Fingerprinting

12.3 Implementations of Flash Fingerprinting

This section contains information about the various implementations of Flash fingerprinting.

12.3.1 Option 1

Option 1 is the traditional implementation using a Jump Page to include the Flash movie that is used for fingerprinting. In Option 1, the Flash movie sends the user's current Flash cookie value to the server and the server responds with a new value in a single transaction.

12.3.1.1 Option 1 Flow

Figure 12–1 shows the flow of Option 1.

Figure 12–1 Option 1

1. The user is presented with the user name page
2. The user submits the user name
   a. The application loads the user

Table 12–1 Flash movie Parameters and Response Variables

<table>
<thead>
<tr>
<th>Parameter/Response Variable</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>v</td>
<td>Used as an HTTP request parameter sent from the Flash movie to the application. It contains the generated “cookie” string that is used a single time by the user. This value is also returned in the HTTP response to the Flash movie as “&amp;v=&lt;new value&gt;”.</td>
</tr>
<tr>
<td>client</td>
<td>Used as an HTTP request parameter sent from the Flash movie to the application. This indicates the type of client performing the fingerprinting (in this case, Flash). The expected value from the Flash movie is “vfc”.</td>
</tr>
<tr>
<td>fp</td>
<td>Used as an HTTP request parameter sent from the Flash movie to the application. It contains information about the client machine accessible to the Flash player.</td>
</tr>
</tbody>
</table>
b. The application calls VCryptTracker.updateLog with the User and HTTP Cookie information

3. The user is taken to the jump page containing the embedded Flash movie
   a. The Flash movie makes an HTTP request triggering Flash fingerprint handling
      i. The server retrieves the HTTP request parameter "v" and stores it in session
      ii. The server retrieves the HTTP request parameter "client"
      iii. The server retrieves the HTTP request parameter "fp"
      iv. Parse fp with VCryptServletUtil.getFlashFingerprint(client, fp)
      v. Calls VCryptTracker.updateLog with the User, HTTP Cookie, and Flash information
         vi. The new Flash cookie returned in CookieSet from updateLog is returned to the Flash movie in the HTTP response ("&v=" + cookieSet.getFlashCookie())

4. The user is taken to password page after jump page wait period
   a. Run the Pre-Authentication Rules

5. The user submits the password
   a. The application verifies the password
   b. Run Post-Authentication Rules
   c. Calls VCryptTracker.updateAuthStatus with authentication result

12.3.1.2 Option 1 Code Example
This section provides a code example for Option 1.

```java
public String flashFingerPrint(HttpServletRequest request) {
    HttpSession session = request.getSession(true);
    try {
        String digitalCookie = request.getParameter("v");
        String fpStr = request.getParameter("fp");
        String client = request.getParameter("client");
        String flashFingerprint =
            VCryptServletUtil.getFlashFingerprint(client, fpStr);
        session.setAttribute("v", digitalCookie);
        session.setAttribute("fp", flashFingerprint);
        VCryptAuthUser clientUser = (VCryptAuthUser)
            session.getAttribute("clientUser");
        if (clientUser == null) {
            // User not found in session
            return ""
        }
        String loginId = clientUser.getLoginId();
        String customerId = clientUser.getCustomerId();
        String groupId = clientUser.getCustomerGroupId();
        int clientType = UserDefEnum.getElementValue
            (IBharosaConstants.ENUM_CLIENT_TYPE_ID, FLASH_CLIENT_ENUM);
        cookieSet = updateLog(request, loginId, customerId, groupId,
            clientType, authResult);
        session.setAttribute("cookieSet");
    }
    catch (
```
return cookieSet.getFlashCookie();
    ) catch (Exception e) {
        // Handle fingerprinting error
    }
    return "";
} // flashFingerPrint

12.3.2 Option 2

Option 2 is a newer, more streamlined user experience that eliminates the Jump Page from the user experience. To do this, the Flash movie is included in both the user name page and the password page.

The first movie (username page) is used to accept the existing value of the Flash cookie and fingerprint, but no new value is set. After the user is loaded and the OAAM session is created a second movie is presented (password page) where the new values for the session are then set back to the client machine.

12.3.2.1 Option 2 Flow

Figure 12–2 shows the flow of Option 2.

Figure 12–2 Option 2

1. The user is presented with the user name page with the embedded Flash movie
   a. The Flash movie makes an HTTP request triggering the Flash fingerprint handling
      i. The server retrieves the HTTP request parameter "v" and stores it in session
      ii. The server retrieves HTTP request parameter "client"
      iii. The server retrieves HTTP request parameter "fp"
      iv. Parse fp with VCryptServletUtil.getFlashFingerprint(client, fp) and store result in user session.
      v. The value of "v" received is returned to the Flash movie in the HTTP response ("&v=" + cookieSet.getFlashCookie())
   2. The user submits the user name
Implementations of Flash Fingerprinting

12.3.2 Option 2 Code Example

This section provides a code example for Option 2.

```java
public String flashFingerPrint(HttpServletRequest request) {
    HttpSession session = request.getSession(true);
    try {
        CookieSet cookieSet = (CookieSet)session.getAttribute("cookieSet");
        if (cookieSet == null) {
            String digitalCookie = request.getParameter("v");
            String fpStr = request.getParameter("fp");
            String client = request.getParameter("client");
            String flashFingerprint = VCryptServletUtil.getFlashFingerPrint(client, fpStr);
            session.setAttribute("v", digitalCookie);
            session.setAttribute("fp", flashFingerprint);
        } else {
            // finger printing already occurred, using previously
            // generated cookie set
        }
        return cookieSet.getFlashCookie();
    } catch (Exception e) {
        // Handle fingerprinting error
    }
    return "";
} // flashFingerPrint
```

12.3.3 Option 3

Option 3 is an implementation using a single page for user name and password (not using virtual authentication devices), and uses a "Jump Page" to include the Flash movie used for fingerprinting. In this case, the Flash movie will send the server the user's current Flash cookie value and the server will respond with a new value in a single transaction.

12.3.3.1 Option 3 Flow

Figure 12–3 shows the flow of Option 3.
Figure 12–3  Option 3 Flow

1. The user is presented with a single user name and password page
   a. The application loads user
   b. The application verifies password
   c. Calls VCryptTracker.updateLog with User, authentication result and HTTP Cookie information

2. The user submits the user name and password
   a. The application loads user
   b. The application verifies password
   c. Calls VCryptTracker.updateLog with User, authentication result and HTTP Cookie information

3. The user is taken to the jump page containing the embedded Flash movie
   a. The Flash movie makes an HTTP request triggering the Flash fingerprint handling
      i. The server retrieves the HTTP request parameter "v" and stores it in session
      ii. The server retrieves the HTTP request parameter "client"
      iii. The server retrieves HTTP request parameter "fp"
      iv. Parse fp with VCryptServletUtil.getFlashFingerprint(client, fp).
      v. Calls VCryptTracker.updateLog with User, HTTP Cookie, and Flash information
      vi. The new Flash cookie returned in CookieSet from updateLog is returned to the Flash movie in the HTTP response ("&v=" + cookieSet.getFlashCookie())

4. The user continues on to the application after the jump page wait period
   a. Run Post-Authentication Rules
   b. Calls VCryptTracker.updateAuthStatus with authentication result

12.3.3.2 Option 3 Code Example
This section provides a code example for Option 3.

```java
public String flashFingerprint(HttpServletRequest request) {
    HttpSession session = request.getSession(true);
    ```
try {
    String digitalCookie = request.getParameter("v");
    String fpStr = request.getParameter("fp");
    String client = request.getParameter("client");
    String flashFingerprint =
        VCryptServletUtil.getFlashFingerPrint(client, fpStr);
    session.setAttribute("v", digitalCookie);
    session.setAttribute("fp", flashFingerprint);

    VCryptAuthUser clientUser =
        (VCryptAuthUser) session.getAttribute("clientUser");
    if (clientUser == null) {
        // User not found in session
        return "";
    }

    String loginId = clientUser.getLoginId();
    String customerId = clientUser.getCustomerId();
    String groupId = clientUser.getCustomerGroupId();
    int clientType =
        UserDefEnum.getElementValue(UIbharosaConstants.ENUM_CLIENT_TYPE_ID,
                                    FLASH_CLIENT_ENUM);

    cookieSet = updateLog(request, loginId, customerId, groupId,
                           clientType, authResult);
    session.setAttribute("cookieSet");
    return cookieSet.getFlashCookie();
} catch (Exception e) {
    // Handle fingerprinting error
}
return "";
} // flashFingerPrint

12.3.3.3 Common Update

The implementations would use a method similar to the following for making
updateLog calls:

protected CookieSet updateLog(HttpServletRequest request,

String loginId, String userId, String groupId,
int clientType, int authStatus) throws
BharosaProxyException {
    HttpSession session = request.getSession(true);

    String requestId = (String) session.getAttribute("requestId");
    String remoteIPAddr = request.getRemoteAddress();
    String remoteHost = request.getRemoteHost();

    String secureCookie =
        VCryptServletTrackerUtil.getSecureCookie(request);
    String secureClientVersion = "1.0";

    Object[] fingerPrintInfo =
        VCryptServletUtil.getBrowserFingerPrint(request);
    int fingerPrintType = fingerPrintInfo == null ? 0 :
        ((Integer)fingerPrintInfo[0]).intValue();
    String fingerPrint = fingerPrintInfo == null ? "" :
        (String)fingerPrintInfo[1];
12.4 Flash Fingerprinting Included in Web Application with Native Integration

Instructions to implement Flash fingerprinting is as follows:

The native integration OAAM sample application uses a parameter called dcPurp to post the Flash movie to `handleFlash.jsp`.

There are three possible values for dcPurp:

- **sample** - this will post to `handleFlash.jsp`
- **native** - this will post to `dc`, where `dc` is expected to be configured as a java servlet to accept the fingerprint post. You can use the OAAM class `CookieManager.java` for this purpose
- **uiio** - this will post to `flashFingerprint.do`
- **.net** - this will post to `CookieManager.aspx`

If no value is passed for dcPurp, then `dc` is used.

The subsequent sample code is provided for your reference.

```xml
<object classid="clsid:d27cdb6e-ae6d-11cf-96b8-444553540000"
       width="1" height="1" id="flash" align="middle">
  <param name="allowScriptAccess" value="sameDomain"/>
  <param name="movie" value="<%= redirect_flashSrc %>">
  <param name="quality" value="low"/>
  <param name="bgcolor" value="#ffffff"/>
  <param name="FlashVars" value="dcPurp=sample"/>
  <embed src="<%= redirect_flashSrc %>
```
bgcolor="#ffffff" FlashVars="dcPurp=sample" width="1" height="1"
name='flash' align='middle'
allowScriptAccess='sameDomain'
type='application/x-shockwave-flash'/>

The FlashVars key / value pair of: dcPurp=sample indicates that the Flash movie should post to handleFlash.jsp.
13
Extending Device Identification

For most typical deployments, the out-of-the-box device identification satisfies client requirements, but you may be looking to have the ability to extend that process and include additional information in the fingerprint. Out-of-the-box device identification uses data from the browser and OAAM flash movie.

This chapter describes how to extend device identification in a typical deployment. It includes the following sections:

- When to Extend Device Identification
- Prerequisites to Extending Device Identification
- Developing a Custom Device Identification Extension
- Overview of Interactions
- Compiling, Assembling and Deploying
- Important Note About Implementing the Extension

13.1 When to Extend Device Identification

The following are the typical scenarios when you could consider extending device identification:

- The OAAM flash movie cannot be used to obtain client details as the client side browser does not support Flash. For example, iPhone, iPad, and so on.
- There is a need to extract stronger device identification data from the client using a non-flash extension that can run inside the browser

Starting from the 11.1.1.5 release of OAAM a framework exists that you can use to extend device identification and implement in both native integrations, and non-native integrations. The framework is separated into the client side extension, and the OAAM server device identification extension.

13.2 Prerequisites to Extending Device Identification

The prerequisites for performing tasks to extend device identification in Oracle Adaptive Access Manager are provided in the following list:

- You have knowledge of Java programming language since a custom device identification extension has to be developed using Java.
- You have determined what pieces of information about client device have to be collected and what technology will be used to collect that. Typical technologies you can consider are applets, JavaScript, and so on.
Developing a Custom Device Identification Extension

You understand the process of developing and deploying the OAAM Extensions Shared Library. For information on using the OAAM Extensions Shared Library, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

13.3 Developing a Custom Device Identification Extension

The custom device identification extension is software that extends the out-of-the-box device identification provided by Oracle Adaptive Access Manager.

13.3.1 Implementing the Client Side Extension

Implementing the client side extension that can run in the client browser involves coding the extension using the appropriate technology.

The client side extension can be implemented in any technology if it can satisfy the following requirements:

- It can run on the client side browser without altering the web page. It is invisible and does not alter user control flow.
  
  The technology chosen to implement the client side extension must run in the context of the user's browser. Technologies such as Flash, JavaScript, Java Applets are typical choices.

- It can communicate with OAAM Server and post data using the HTTP protocol.
  
  The fingerprint data and rotating cookie must be sent to the OAAM server if the standard integration is using the HTTP POST method.

  Very Important: It can use the existing OAAM "HTTP Session" while posting the data. This is very important for the device identification to work properly.

  The data sent to the server must be sent in the context of the user's session in order for the fingerprinting data to be associated with the user's login. The presence of a valid JSESSIONID is required for this to work.

- The list of data/values that are collected by the extension uniquely identifies a client device.
  
  In general the fingerprints collected by OAAM should be as unique as possible given the data constraints imposed by the user's device. When extending device identification, this is the best opportunity to gather additional data to uniquely identify a user's device.

- The extension can retrieve and store a cookie equivalent on the client computer.
  
  The concept of a rotating one time use cookie is core to the device fingerprinting process. The device identification must support the capability to store and retrieve the value provided to the extension by the OAAM server.

- The extension can submit the following parameters to flashFingerprint.do URL on OAAM Server using HTTP Post:
  
  Note: This requirement is only relevant when using the standard OAAM implementation.
Adding Properties Related to Custom Device Identification Extension to OAAM Extensions Shared Library

The static values are related to the properties that need to be defined within the OAAM Server to make it aware of the new extension.

To create custom fingerprint types, proceed as follows:

1. Open the `oaam_custom.properties` file of the OAAM Extensions Shared Library war.

2. Add the following properties as enum element to `vcrypt.fingerprint.type.enum`.

   Note: Replace `extension-name` with a string that represents your extension. Do not use the strings 'flash', 'browser' as they are already used by the OAAM product.

3. Set the fingerprint scheme to the fingerprint type enum element ID/key.

   For example:

   ```
   bharosa.uio.default.device.identification.scheme=flash
   ```

### Table 13–1 Parameters to flashFingerprint.do URL

<table>
<thead>
<tr>
<th>Name of the parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>client</td>
<td>Name of the client extension. A constant value that indicates the extension type.</td>
</tr>
<tr>
<td>fp</td>
<td>Concatenated string that has all the name-value pairs that identify the client side. Name-value pairs are concatenated using &quot;&amp;&quot; and name-value is separated using &quot;;&quot;. Example: If os_name and os_version are collected by extension then the fp string value looks like &quot;os_name=windows&amp;os_version=7&quot;</td>
</tr>
</tbody>
</table>

<as determined by the implementation> Send the cookie equivalent value stored/maintained by the client extension.

### Table 13–2 vcrypt.fingerprint.type.enum elements

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Value Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>vcrypt.fingerprint.type.enum.extension-name</td>
<td>Integer value above 100</td>
</tr>
<tr>
<td>vcrypt.fingerprint.type.enum.extension-name.name</td>
<td>Name that represents the extension</td>
</tr>
<tr>
<td>vcrypt.fingerprint.type.enum.extension-name.description</td>
<td>Description of the extension</td>
</tr>
<tr>
<td>vcrypt.fingerprint.type.enum.extension-name.processor</td>
<td>Fully qualified java class name of the processor class that implements device identification logic on the server side. See the next section for details on how to implement this class.</td>
</tr>
<tr>
<td>vcrypt.fingerprint.type.enum.extension-name.header_list</td>
<td>Comma separated list of data that is collected by the client side extension.</td>
</tr>
<tr>
<td>vcrypt.fingerprint.type.enum.extension-name.header_name_nv</td>
<td>Comma separated list of data and readable name of those data.</td>
</tr>
<tr>
<td>vcrypt.fingerprint.type.enum.extension-name.header_value_nv</td>
<td>Comma separated list of mappings of value to readable string of those values</td>
</tr>
<tr>
<td>bharosa.uio.default.device.identification.scheme</td>
<td>Note: This is very important for OAAM to use the custom device identification</td>
</tr>
</tbody>
</table>
Example

The following flash fingerprint type is shown as an example.

```
vcrypt.fingerprint.type.enum.flash=2
vcrypt.fingerprint.type.enum.flash.name=Flash
vcrypt.fingerprint.type.enum.flash.description=Flash
vcrypt.fingerprint.type.enum.flash.processor=
   com.bharosa.uio.processor.device.FlashDeviceIdentificationProcessor
vcrypt.fingerprint.type.enum.flash.header_list=
   avd,acc,a,ae,ev,ime,mp3,pr,rb,sp,sa,sv,tls,ve,deb,l,lfd,m,os,ar,pt,col,dp,v
vcrypt.fingerprint.type.enum.flash.search_list=deb,l,os,v
vcrypt.fingerprint.type.enum.flash.result_list=deb,l,os,v
vcrypt.fingerprint.type.enum.flash.header_name_nv=
   avd,Audio/Video disabled by user,acc,Has accessibility,
a,Has audio,ae,Has audio encoder,ev,Embedded video,
ime,Has input method editor (IME) installed,
mp3,Has MP3,pr,Supports printer,
rb,Supports screen broadcast applications,
sp,Supports playback on screen broadcast applications,
sa,Supports streaming audio,
v,Supports streaming video,tl,Supports native SSL,
v,Contains video encoder,deb,Debug version,l,Language,lfd,
Is local file read disabled,m,Manufacturer,os,Operating System,
ar,Aspect ratio of screen,pt,Player type,col,Is color,dp,Dots per inch (DPI),r,Screen resolution,v,Flash version
#vcrypt.fingerprint.type.enum.flash.header_value_nv=t,true,f,false
vcrypt.fingerprint.type.enum.flash.header_value_nv=
   t,true,f,false,en,English,es,Spanish,de,German,it,Italian,ja,Japanese,
fr,French,ko,Korean,zh,Chinese,ar,Arabic,cs,Czech,
da,Danish,fi,Dutch,fi,Finnish,el,Greek,iw,Hebrew,hu,Hungarian,
no,Norwegian,pl,Polish,pt,Portuguese,ru,Russian,slovak,sv,Swedish,th,Thai,tr,Turkish,br,Brazil
```

13.3.3 Extending/Implementing the DeviceIdentification Extension Class

Extend the `DeviceIdentification` extension class:

```
com.bharosa.uio.processor.device.DeviceIdentificationProcessorBase
```

and implement the methods documented in this section. The server-side extension extends all of the required methods.

13.3.3.1 getPlugInHTML

```
public String getPlugInHTML();
```

Implementation should return a valid extension HTML that can be embedded into login pages. The HTML should take care of handling exceptions like if the supporting technology is not available or disabled on the client.

An example of extension HTML is shown as follows:

```
<applet alt="Browser has Java disabled" name="OAAMDeviceIdentifier" width="0" height="0"
    code="com.bharosa.uio.processor.device.SampleAppletDeviceIdentifierClient"
    codebase="applet"
    archive="oaam_device_sample_applet.jar">
</applet>
```

Note: This method is called by the `oaamLoginPage.jsp` when the user navigates to login page.
13.3.3.2 getFingerPrint

public String getFingerPrint();

This method should implement logic that creates a unique fingerprint that identifies the client device using the data sent by the extension.

This method is called when the client side extension submits device identification data to OAAM Server.

This method should call the UIOContext.getCurrentInstance().getRequest to get handle to HttpServletRequest object to read the data sent by the client extension.

As mentioned in the previous section, client extension would send list of data points as single string as the value of "fp" request parameter.

This class should "tokenize" this string to determine the list of datapoints and their values.

13.3.3.3 getDigitalCookie

public String getDigitalCookie();

Implementation should return the digital cookie sent by the client extension. It is the responsibility of the client and server to designate an Http parameter that indicates the digital cookie.

This method should call the UIOContext.getCurrentInstance().getRequest to get handle to HttpServletRequest object to read the data sent by the client extension.

13.3.3.4 getClientDataMap

public Map getClientDataMap(HttpServletRequest request);

Implementation should read the data from the request and store it into a map that you can use for logging or auditing purposes.

13.4 Overview of Interactions

Following is the overview of how the device identification extension works and interacts with OAAM Server:

1. The user navigates to the OAAM user login page on the OAAM Server.
2. The OAAM Server uses the device identification configuration and appropriately instantiates the device identification extension class. It then asks the extension class for the HTML that must be embedded in the user login page. The OAAM Server returns the user login page with the device identification extension HTML.
3. Once the login page is rendered, the client based extension is activated and collects information about the device.
4. The client extension then submits the collected data to the device identification URL on the OAAM Server.
5. The OAAM Server then calls the device identification extension to obtain the fingerprint based on collected data from the client extension.
6. It then checks if the fingerprint corresponds to an existing device. If not, then it creates a new device and associates the fingerprint to that device.

7. The OAAM Server then calls the device identification extension to get the digital cookie. If digital cookie does not exist then a new one is created.

8. The digital cookie is returned to the client extension so that it is stored on the client system.

9. Once the User ID is entered, using the digital cookie or browser cookie or both, the user request is associated to the device.

10. After the authentication (success/failure), the user request is updated with the authentication result.

11. If the same device is used for future logins, you can use the digital cookie to look up the device without having to fingerprint.

### 13.5 Compiling, Assembling and Deploying

Compile the custom device identification extension class and assemble the OAAM Extensions Shared library. For instructions on deploying the OAAM extensions shared library, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

### 13.6 Important Note About Implementing the Extension

When implementing the extension, keep the following points in mind:

- Make sure the custom device identification class outputs a valid HTML required to activate the client side extension.

- Make sure the client side extension posts the data to OAAM Server using the "existing HTTP Session".
Device registration allows a user to flag the computer, PDA, mobile phone, or other devices he is logging in with as a safe device.

The device is added to the user’s profile as a registered device.

This chapter contains the following sections:

- Enabling Device Registration in Native Integration
- Enabling Device Registration Out-of-the-Box
- Creating Policies to Use Device Information
- CSRResetting Device Registration

### 14.1 Enabling Device Registration in Native Integration

In native integration, to enable device registration:

1. Set `bharosa.tracker.send.deviceId` to `true`, so the device ID can be captured.
2. Call these APIs directly:
   - `handleTrackerRequest`
   - `updateLog`
   - `markDeviceSafe`
   - `IsDeviceMarkedSafe`
   - `clearSafeDeviceList`
   - `processRules`

### 14.2 Enabling Device Registration Out-of-the-Box

In Oracle Adaptive Access Manager out-of-the-box, to enable device registration so users can register their devices for all applications:

To enable the device registration option for users, add the following properties to `oaam_custom.properties`:

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>bharosa.uio.default.register.questions.register device.enabled</code></td>
<td>Adds device registration to the challenge question registration page. Set to <code>true</code>.</td>
</tr>
</tbody>
</table>
To enable the unregistering of device(s) option from User Preferences, add the following properties:

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.register.device.enabled</td>
<td>Adds device registration to the Contact Information registration page</td>
</tr>
<tr>
<td></td>
<td>Set to true.</td>
</tr>
<tr>
<td>bharosa.uio.default.registerdevice.enabled</td>
<td>Enables device registration</td>
</tr>
<tr>
<td></td>
<td>Set to true</td>
</tr>
</tbody>
</table>

**Note:** To enable the features on an application-specific bases, default can be replaced with the appropriate appId in each of the prior property names.

If you set these properties, the user can choose to register his device in the user preferences on the OAAM server.

### 14.3 Creating Policies to Use Device Information

Once the feature is enabled, information about the device is collected for that user. To make use of the information you are collecting, you must create policies and configure them properly. For example, you can create a policy with rules to challenge a user that is not logging in from one of the registered devices.

### 14.4 CSR Resetting Device Registration

A customer reset action to unregister all devices for a user is available in CSR type cases. The “Unregister Devices” action will delete all registered devices from the user’s profile. These actions are also available in the user preferences in OAAM server.
Part IV

Integrating OAAM

Part IV contains the following chapters:

- Chapter 15, "Integrating Client Applications with OAAM for Transactions"
- Chapter 16, "Implementing OTP Anywhere"
- Chapter 17, "Integrating Mobile Applications with OAAM"
- Chapter 18, "Integrating Juniper Networks Secure Access (SA) and OAAM"
- Chapter 19, "Java Message Service Queue (JMSQ) Integration"
- Chapter 20, "Integrating OAM 10g, Access Manager 11g, and OAAM 11g"

**Note:** Detailed information about Oracle Adaptive Access Manager 11g integration with Oracle Identity Manager 11g and Oracle Access Management Access Manager 11g is not covered in this guide. For in-depth conceptual and procedural information, see *Integration Guide for Oracle Identity Management Suite.*
Oracle Adaptive Access Manager can evaluate the risk associated with a transaction in real-time to prevent fraud and misuse. Any user activity that requires monitoring after successfully logging in can be termed as a transaction.

This chapter covers the integration of native client applications with OAAM for the risk analysis of transactions. It includes the following sections:

- Transaction Example
- About the Transaction Flow
- About the High-Level Steps Required to Integrate Native Client Applications with OAAM
- Setting Up and Configuring OAAM for Transactions
- Integrating Client Applications with OAAM
- About Entity and Transaction APIs
- Understanding Run-time Data Analysis
- Targeted Purging of Transaction and Entity Data

### 15.1 Transaction Example

An example of a transaction is an e-commerce transaction in which the buyer purchases a book over the Internet. John Doe logs on to his laptop, accesses the "Bigbookemporium.com" Internet site and performs an electronic search. John selects the book he wants and Bigbookemporium.com displays the purchase price. When John is ready to check out, he pays for it by credit card by providing the following information:

- Amount of the transaction
- Credit card type
- Credit card number
- Credit card expiration date
- Buyer first and last name
- Buyer billing address
15.2 About the Transaction Flow

Figure 15–1 shows the transaction flow when the OAAM Server processes client transactions for risk. Numbers correspond to numbers in the figure.

**Figure 15–1  Traditional Transaction Flow With OAAM Server Added**

1. At your website, the customer submits a transaction.
2. You invoke the Create Transaction OAAM API along with transaction data to create a transaction in OAAM database.

   **Note:** The CreateTransaction API requires the Session ID to create a transaction. If you do not have a Session ID, you must call the CreateOAAMSession API to create a session before calling the CreateTransaction API.

3. The OAAM API returns the status of transaction creation to you.
4. Based on the business requirements, you invoke a Run Rules API to analyze the risk/fraud related to the customer transaction.
5. OAAM server returns the rules response that contains action(s) and score to you.
6. Based on the OAAM response, you decide on a corresponding action (Allow, Block, Challenge, and so on) and the website displays the result to the customer.

15.3 About the High-Level Steps Required to Integrate Native Client Applications with OAAM

The high-level steps required to integrate the native client applications with OAAM are as follows:

1. Identify the types of client transactions that need to be integrated with OAAM. Prepare a list of transaction specific attributes (data) that makes up the transaction. Refer to this as "Source" data or Client Data. For example, in an online transaction, the data involved may be credit cards, e-checks, debit cards, dollar amounts, name, shipping and billing addresses.

2. Design and develop the transaction and entity definitions in OAAM. The entities and transaction data elements are then mapped to the source data (client-specific data) so that the OAAM Server can process the information from the client application. For additional information on modeling a transaction in OAAM, see *Administering Oracle Adaptive Access Manager.*
3. Identify and determine the checkpoints required based on the types of transactions.

4. Define and configure the security policies and rules for risk evaluation that are specific to each of the transactions.

5. Write code in the client application to call OAAM APIs to create or update the transactions, evaluate risk, and also to receive specific responses from OAAM.

6. Test the integration and make sure it is working end-to-end.

7. For information on how the integration and risk evaluation work for different transactions and the usage of the transaction APIs, see the out-of-the-box OAAM Sample application.

The most recent OAAM Sample Application that illustrates Java API integration can be downloaded from My Oracle Support.

15.4 Setting Up and Configuring OAAM for Transactions

This chapter includes the following topics:

- Setting Up Transaction Definitions
- Setting Up Policies and Rules
- Sizing and Capacity Requirements

15.4.1 Setting Up Transaction Definitions

In order for OAAM to perform risk analysis associated with the client transaction, you must determine how to represent the client transactions in OAAM, how to process the customer data collected by OAAM, and how to use it to prevent fraud and misuse. For example, in an eCommerce transaction, the data to process in the transaction might be credit card numbers, shipping and billing addresses, names, and dollar amounts; for a wire transfer, the important data might be Amount, Name, To account, From account, Routing Number, Bank Address, and Bank Phone. For information on entities, see Administering Oracle Adaptive Access Manager.

OAAM uses transaction definitions to represent client-specific transactions. Hence, the External transaction ID provided by the client should match with the transaction definition key in OAAM.

The transaction definition in OAAM consists of transaction parameters and entities. For information on creating and managing transaction definitions, see Administering Oracle Adaptive Access Manager.

An entity structure is created by combining multiple related data points for optimization. The entity can be reused in multiple transactions by creating new instances of the entity. Entities are not associated with or dependent on any transactions.

For example, shipping address and billing address instances can be created for two different transactions from the Address entity. The address entity can include street number, street name, apartment number, city, state, postal code, and country as its data points.

In addition to creating instances, an entity can be also linked to other entities thus establishing a relationship or association between entities. The Customer entity can be linked to another entity like Address. The relationship between Customer and Address entities can be said to be one-to-one (1:1) because they have a one to one direct relationships.
mapping. The Address entity is not dependent on the Customer and can reside by itself.

All data fields that cannot be combined to form entities should be added as transaction parameters. Typically these attributes are unique/specific and dependent on the current transaction.

For example:

Transaction Data
- Amount
- Item #

Entities
- Credit Card entity (which includes the data elements like Credit Card Number and Expiry Date)
- Customer (which includes the data elements like first name, last name, date of birth and so on)

15.4.2 Setting Up Policies and Rules

Oracle Adaptive Access Manager performs risk evaluation and fraud analysis on a client's transaction based on a set of policies and rules defined in OAAM. Follow these guidelines to set up policies and rules for transactions.

1. Determine if you can use any of the out-of-the-box OAAM checkpoints to define new policies for transactions. If an existing checkpoint can be reused, you will not need to create a checkpoint. Otherwise, create a new OAAM checkpoint. For information on creating checkpoints, see Chapter 25, "Creating Checkpoints and Final Actions."

2. Create an OAAM security policy and provide the following information.
   - Name
   - Status
   - Scoring Engine
   - Weight
   - Description

3. Add the rule to the policy. The rule must contain conditions specific to transactions. Provide the following information:
   - Rule Name
   - Status
   - Description
   - Condition
   - Results if the rule condition is satisfied.
     - Link the Alert and Action groups and specify a score.
     - For details on rule conditions, see Administering Oracle Adaptive Access Manager.

4. Activate the transaction definitions and policies for OAAM to perform risk evaluation.
For information on configuring policies, see *Administering Oracle Adaptive Access Manager*.

### 15.4.3 Sizing and Capacity Requirements

For information on sizing and capacity requirements, see *Oracle Fusion Middleware Performance and Tuning Guide*.

This completes the setup and configuration in OAAM.

### 15.5 Integrating Client Applications with OAAM

To integrate the client application with OAAM, proceed as follows:

1. Write custom client code using the APIs provided by OAAM to create and update transactions and run rules on the transactions. For information on OAAM APIs, see *Chapter 4, "Natively Integrating Java Applications."*
2. Integrate the client application with OAAM using OAAM shared libraries, see *Chapter 2, "Natively Integrating Oracle Adaptive Access Manager."*
3. Update the client application so it can interpret the results from OAAM and take appropriate action in terms of redirecting the user to the relevant pages. For example, indicate that the user is not allowed to perform wire transfer, and others.

### 15.6 About Entity and Transaction APIs

<table>
<thead>
<tr>
<th>API</th>
<th>Task</th>
</tr>
</thead>
<tbody>
<tr>
<td>createOAAMSession</td>
<td>Creates a session.</td>
</tr>
<tr>
<td>createTransaction</td>
<td>Creates a transaction with a valid Session ID in OAAM.</td>
</tr>
<tr>
<td>updateTransaction</td>
<td>Updates an existing OAAM transaction with a valid Session ID and Transaction ID. Typically this is done based on outcome of processRules API.</td>
</tr>
<tr>
<td>processRules</td>
<td>Processes fraud rules</td>
</tr>
<tr>
<td>createOrUpdateEntities</td>
<td>Creates or updates entities without sending the full data with the transactions</td>
</tr>
<tr>
<td>searchEntityByKey</td>
<td>Searches entities based on its key attributes</td>
</tr>
</tbody>
</table>

#### 15.6.1 Understanding the Sequence of API Calls

This section shows how transactions are processed in OAAM and supplying the values for API operations from the client application.

- If a Session ID does not exist, call the createOAAMSession API to create a session containing the Session ID. The Session ID is required by the createTransaction API.
- Information is provided by the client application and the createTransaction API (which uses provided Session ID) is called.
- Review to make sure the status of the createTransaction operation is isSuccess() before obtaining the transaction ID with the method getTransactionResponse().
Call the `processRules` API to trigger the fraud policies/rules associated to the Transaction checkpoint. This step results in triggering the rules engine that would execute the policies and rules associated to this checkpoint and creating alerts if the associated rules trigger. The output of this API is a set of actions and risk score as returned by the policies and rules.

Based on the outcome of the `processRules` API call the client application can choose to call the `updateTransaction` API to set the transaction status or to update data in the existing transaction. The `updateTransaction` API requires the Session ID and Transaction ID.

In some cases, client applications can choose to execute a `processRules` API with a Post Transaction kind of checkpoint that has policies/rules that have to be executed after a transaction is created.

### 15.6.2 About the Out-of-the-Box Checkpoints

The Pre-Transaction and Post-Transaction checkpoints are described in this section.

#### 15.6.2.1 Pre-Transaction Checkpoint

If a create transaction operation was successful, then you can call the `processRules` API to trigger the fraud policies/rules associated to the Pre-transaction checkpoint. This step results in triggering of the rules engine that would execute the policies and rules associated to this checkpoint and creating alerts if the associated rules trigger. The output is a set of actions and risk score as returned by the policies and rules.

#### 15.6.2.2 Post - Transaction Checkpoint

If an update transaction operation was successful, then you can call the `processRules` API to trigger the fraud policies/rules associated to the Post-transaction checkpoint. This step results in triggering the rules engine that would execute the policies and rules associated to this checkpoint and creating alerts if the associated rules trigger. The output is a set of actions and risk score as returned by the policies and rules.

### 15.6.3 Entities API List

The two entities APIs are listed as follows.

#### 15.6.3.1 createOrUpdateEntities

You can use the `createOrUpdateEntities` API to perform the following tasks:

- Create and update entities
- Replace and merge attribute values during an entity update

For more information, see Section 4.6.7, "createOrUpdateEntities."

#### 15.6.3.2 searchEntityByKey

You can use the `searchEntityByKey` API to find entities based on its key attributes. For more information on the API, see Section 4.6.28, "searchEntityByKey."

### 15.7 Understanding Run-time Data Analysis

OAAM provides tools for run-time data analysis of transactions.
15.7.1 Investigation Transaction Search, Comparison, and Utility Panel

OAAM provides several features for the fraud investigation of transactions, as described in the following table. For details on these investigation tools, see *Administering Oracle Adaptive Access Manager*.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transaction Search</td>
<td>Investigators can search for OAAM run-time data in a transaction-centric manner using the Sessions and Transactions search pages. For example, the investigator begins the investigation by searching for Retail Ecommerce transactions in the last 24 hours at a certain alert level.</td>
</tr>
<tr>
<td>Utility Panel</td>
<td>Investigators can use the Utility Panel to:</td>
</tr>
<tr>
<td></td>
<td>■ Quickly locate sessions and transactions with data in common</td>
</tr>
<tr>
<td></td>
<td>■ Iterate on a query to expand and contract returns</td>
</tr>
<tr>
<td></td>
<td>■ Both view aggregate numbers of sessions and transactions found and drill in to expand investigation</td>
</tr>
<tr>
<td>Compare Transactions</td>
<td>Investigators can use the compare transactions feature to compare transactions side by side to find the matching data elements.</td>
</tr>
</tbody>
</table>

15.7.2 BIP Reports

OAAM provides the SearchTransactions report out-of-the-box for transactions. *Table 15–2* shows the search filters for the SearchTransactions report.

*Figure 15–2  BIP Report*

You can also create and configure custom reports on the transaction data as needed. For information on building custom reports, see *Section 23.2, "Building OAAM Transactions Reports."*
15.8 Targeted Purging of Transaction and Entity Data

To specify a different retention period based on the transaction type or entity, refer to "Setting Up Targeted Purging for Entity Data" and "Setting Targeted Purging for Transaction Data Per Transaction Definition" in the *Administering Oracle Adaptive Access Manager*. 
Implementing OTP Anywhere

OTP Anywhere is a secondary risk-based challenge solution consisting of a server generated one-time password (OTP) delivered to an end user via a configured out of band channel.

This chapter provides information on implementing OTP and contains the following sections:

- About the One-Time Password Implementation
- OTP Concepts and Terms
- OTP Anywhere Challenge Flow
- OTP Setup Roadmap
- Prerequisites for Configuring OTP
- Enabling Registration and User Preferences
- Enabling OTP Challenge Types
- Integrating Oracle User Messaging Service
- Setting Up the Registration Page
- Configuring Policies and Rules to Use OTP Challenge
- Customizing OTP
- Customizing One-Time Password Generation
- Customizing One-Time Password Expiry Time
- Configuring the Challenge Devices Used for Challenge Types
- Registering SMS Processor to Perform Work for Challenge Type
- Customizing OTP Anywhere Data Storage
- Configuring Challenge Choice
- Configuring OAAM Server to Connect to Multiple UMS Servers to Send OTP
- Example Configurations

16.1 About the One-Time Password Implementation

One-Time Password (OTP) is a form of secondary authentication, which is used in addition to standard user name and password credentials to strengthen the existing authentication and authorization process, thereby providing additional security for users. The application sends a one-time password that is only valid for the current
session to the user. The system uses this password to challenge the user to verify identity.

Oracle Adaptive Access Manager 11g provides the framework to support One Time Password (OTP) authentication using Oracle User Messaging Service (UMS). This implementation enables an application to use OTP to challenge users with Oracle User Messaging Service (UMS) used as the method to deliver the password.

Benefits of OTP Anywhere are:
- It is built on 11g Challenge Processor framework
- Out of the box integration with Oracle User Messaging Service
- Customizable registration user interface
- Optional Opt-Out functionality
- Email and SMS supported delivery channels

16.2 OTP Concepts and Terms

This section provides key definitions, acronyms, and abbreviations that are related to OTP implementation.

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
</table>
| One Time Password (OTP)            | One Time Password (OTP) is used to authenticate an individual based on a single-use alphanumeric credential. The OTP is delivered to the user's configured delivery method. The user then provides the OTP credential as the response to proceed with the operation. The following are major benefits of using out-of-band OTP:  
  - If the end user's browser/internet is compromised, the authentication can safely take place in another band of communication separate from the browser  
  - The user does not require any proprietary hardware or client software of any kind.  |
| Oracle User Messaging Service (UMS)| The Oracle User Messaging Service is a facility installed in the SOA Domain during installation of the SOA Suite. The Oracle User Messaging Service enables two-way communication between users and deployed applications. The communication can be through various channels, including email, instant messaging (IM or Chat), and SMS. OAAM uses Oracle User Messaging Service as a means of communicating with the user. |
| Challenge Processor                | A challenge processor is java code that implements the ChallengeProcessorIntf interface or extends the AbstractChallengeProcessor class. Custom challenge processors can be created to generate a challenge, validate the challenge answer from the user, and check service delivery and availability statuses. By default OAAM has support (or challenge processor implementations) for KBA question challenges and OTP challenges through SMS and email through Oracle User Messaging Service delivery. |
| Challenge Type                     | “Channel” refers to the delivery channel used to send an OTP to the user (Email, SMS, or IM). The challenge type is the channel that OTP is using to challenge the user. You can configure a challenge type for any differences in handling for a challenge that is required. Handling of challenge types could be any specifics for that challenge type, from generating the “secret” used for the challenge to delivering the “secret” to the user and finally validating the users input. For each type of challenge these primary processes (Generation, Sending, and Validating) could require slightly different code. |
16.3 OTP Anywhere Challenge Flow

An example challenge scenario is as follows:

1. Oracle Adaptive Access Manager Server presents the user with the user name page.
2. The user submits his user name on the user name page.
3. Oracle Adaptive Access Manager fingerprints the user device and runs pre-authentication rules to determine if the user should be allowed to proceed to the password page.
4. The user is allowed to proceed to the password page and he enters his password.
5. The OAAM policies indicate that the user should be challenged.
6. The challenge checkpoint is run to determine the type of challenge to use (KBA, Email, SMS, and so on). If SMS challenge is returned, the SMS Challenge Processor is loaded and used to generate and deliver an OTP to the user through SMS.
7. Once the SMS has been sent, the user is presented with a challenge page indicating that his OTP has been sent to him in an SMS.
8. User submits correct OTP to continue into application and complete the login flow.

The OTP generated and sent to the user is only valid for one correct submission within a single HTTP session. If the user's HTTP session expires and a new OTP will be generated and sent if he is challenged again in a later session.

16.4 OTP Setup Roadmap

OTP using Oracle User Messaging Service (UMS) as a delivery method is a standard feature of the OAAM Server. This section contains an overview of the steps required to implement the feature.

Follow the instructions for customizing the OAAM server interface through adding customized JAR files and other files to an extensions shared library. For information on customizing the OAAM server interface, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

<table>
<thead>
<tr>
<th>No.</th>
<th>Tasks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Installing SOA Suite</td>
</tr>
<tr>
<td>2</td>
<td>Configuring the Oracle User Messaging Service Driver</td>
</tr>
<tr>
<td>3</td>
<td>Enabling Registration and User Preferences</td>
</tr>
<tr>
<td>4</td>
<td>Enabling OTP Challenge Types</td>
</tr>
<tr>
<td>5</td>
<td>Integrating Oracle User Messaging Service</td>
</tr>
<tr>
<td>6</td>
<td>Setting Up the Registration Page</td>
</tr>
<tr>
<td>7</td>
<td>Configuring Policies and Rules to Use OTP Challenge</td>
</tr>
<tr>
<td>8</td>
<td>Customizing OTP</td>
</tr>
<tr>
<td>9</td>
<td>Customizing One-Time Password Generation</td>
</tr>
<tr>
<td>10</td>
<td>Customizing One-Time Password Expiry Time</td>
</tr>
<tr>
<td>11</td>
<td>Configuring the Challenge Devices Used for Challenge Types</td>
</tr>
<tr>
<td>12</td>
<td>Registering SMS Processor to Perform Work for Challenge Type</td>
</tr>
</tbody>
</table>
Prerequisites for Configuring OTP

16.5  Prerequisites for Configuring OTP

Ensure that the following prerequisites are met before configuring OTP for your application.

**Note:** Ensure you are familiar with deploying custom OAAM extensions.

Oracle Adaptive Access Manager is customized through adding customized JAR files and other files to an extensions shared library.

For information on adding customized JAR files and other files, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

<table>
<thead>
<tr>
<th>No.</th>
<th>Tasks</th>
</tr>
</thead>
<tbody>
<tr>
<td>13</td>
<td>Customizing OTP Anywhere Data Storage</td>
</tr>
<tr>
<td>14</td>
<td>Configuring Challenge Choice</td>
</tr>
<tr>
<td>15</td>
<td>Configuring OAAM Server to Connect to Multiple UMS Servers to Send OTP</td>
</tr>
</tbody>
</table>

The Oracle User Messaging Service (UMS) and OTP implementation is integrated into the OAAM Server login, challenge, and registration flows using the OAAM Server challenge processor framework. For information on the login, challenge, and registration flows, see Chapter 2, "Natively Integrating Oracle Adaptive Access Manager."

16.5.1  Installing SOA Suite

Before you can configure the Oracle User Messaging Service (UMS) driver and OTP, you must have installed the SOA Suite 11g, configured the SOA Domain and have the Admin Server and the SOA Server running. You also need access to the Oracle Enterprise Manager Fusion Middleware Control Console.

For information on installing the SOA Suite 11g, see Oracle Fusion Middleware Installation Guide for Oracle SOA Suite and Oracle Business Process Management Suite.

16.5.2  Configuring the Oracle User Messaging Service Driver

The User Messaging Service comes with some drivers that each handle traffic for a specific channel. The drivers control the channels. You need to configure them for the appropriate delivery server and protocol from which messages are sent. To configure drivers, follow the steps in "Configuring User Messaging Service Drivers" in Oracle Fusion Middleware Administrator’s Guide for Oracle SOA Suite and Oracle Business Process Management Suite.

16.5.2.1  Email Driver

Configure the Email driver to a SMTP server as described in "Configuring the Email Driver" in Oracle Fusion Middleware Administrator’s Guide for Oracle SOA Suite and Oracle Business Process Management Suite. You will need to provide parameter values for connecting to the remote gateway.
Prerequisites for Configuring OTP

Implementing OTP Anywhere

Press Apply. To have these settings take effect, the driver has to be restarted.

16.5.2.2 SMPP Driver

Short Message Peer-to-Peer (SMPP) is one of the most popular GSM SMS protocols. User Messaging Service includes a prebuilt implementation of the SMPP protocol as a driver that is capable of both sending and receiving short messages.

Note: For SMS, unlike the Email driver that is deployed out-of-the-box, you must deploy the SMPP driver first before modifying the configurations.

Configure the SMPP driver as described in "Configuring the SMPP Driver" in Oracle Fusion Middleware Administrator’s Guide for Oracle SOA Suite and Oracle Business Process Management Suite. You will need to provide parameter values for connecting to the driver gateway vendor.

### Table 16–3 Connecting to the SMTP Server

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OutgoingMailServer</td>
<td>Mandatory if email sending is required. For example, smtp.name.com for name.</td>
</tr>
<tr>
<td>OutgoingMailServerPort</td>
<td>Port number of SMTP server.</td>
</tr>
<tr>
<td>OutgoingMailServerSecurity</td>
<td>Possible values are TLS and SSL.</td>
</tr>
<tr>
<td>OutgoingDefaultFromAddress</td>
<td>The email address that is indicated as the sender of the email message.</td>
</tr>
<tr>
<td>OutgoingUsername</td>
<td>The user account from which the email is sent.</td>
</tr>
<tr>
<td>OutgoingPassword</td>
<td>The account's password (stored in encrypted format).</td>
</tr>
</tbody>
</table>

### Table 16–4 Connecting to the Vendor

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SmsAccountId</td>
<td>The Account Identifier on the SMS-C. This is your vendor account ID which you must get from the vendor.</td>
</tr>
<tr>
<td>SmsServerHost</td>
<td>The name (or IP address) of the SMS-C server. TransmitterSystemId</td>
</tr>
<tr>
<td>TransmitterSystemPassword</td>
<td>The password of the transmitter system. This includes Type of Password (choose from Indirect Password/Create New User, Indirect Password/Use Existing User, and Use Cleartext Password) and Password. This is the password corresponding to your vendor account ID</td>
</tr>
<tr>
<td>TransmitterSystemType</td>
<td>The type of transmitter system. The default is Logica.</td>
</tr>
<tr>
<td>ReceiverSystemId</td>
<td>The account ID used to receive messages. ReceiverSystemPassword</td>
</tr>
<tr>
<td>ReceiverSystemType</td>
<td>The type of receiver system. The default is Logica.</td>
</tr>
<tr>
<td>ServerTransmitterPort</td>
<td>The TCP port number of the transmitter server.</td>
</tr>
<tr>
<td>ServerReceiverPort</td>
<td>The TCP port number of the receiver server.</td>
</tr>
<tr>
<td>DefaultEncoding</td>
<td>The default encoding of the SMPP driver. The default is IA5. Choose from the drop-down list: IA5, UCS2, and GSM_DEFAULT</td>
</tr>
<tr>
<td>DefaultSenderAddress</td>
<td>Default sender address</td>
</tr>
</tbody>
</table>
After providing the parameter values, press Apply. To have these settings take effect, the driver has to be restarted.

### 16.6 Enabling Registration and User Preferences

Enable the registration flow and user preferences by setting these properties to true:

<table>
<thead>
<tr>
<th>Table 16–5</th>
<th>Enable OTP Profile Registration and Preference Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
<td>Description</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>bharosa.uio.default.register.userinfo.enabled</td>
<td>Setting the property to true enables the profile registration pages if the OTP channel is enabled and requires registration.</td>
</tr>
<tr>
<td>bharosa.uio.default.userpreferences.userinfo.enabled</td>
<td>Setting the property to true enables the user to set preferences if the OTP channel is enabled and allows preference setting. User Preferences is a page that allows the user to change their image/phrase, challenge questions, un-register devices, and update their OTP profile.</td>
</tr>
</tbody>
</table>

1. Log in to the OAAM Administration Console.
2. In the Navigation pane, double-click Properties under the Environment node. The Properties Search page is displayed.
3. Enter bharosa.uio.default.register.userinfo.enabled in the Name field and click Search.
4. Click to select the property in the Search Results section, change the value to true, and click Save.
5. Enter bharosa.uio.default.userpreferences.userinfo.enabled in the Name field and click Search.
6. Click to select the property in the Search Results section, change the value to true, and click Save.

### 16.7 Enabling OTP Challenge Types

Enable challenge types by setting the appropriate property to true. By setting the property to true, policies will be able to challenge using OTP through the challenge type (email, SMS, or IM). The user will see the email, SMS, or IM page in the registration flow.

You will need to associate a Challenge Type with the Java code needed to perform any work related to that challenge type. The Challenge Type ID (ChallengeEmail) should match a rule action returned by the rules when that challenge type is to be used.

<table>
<thead>
<tr>
<th>Table 16–6</th>
<th>Oracle User Messaging Service OTP challenge types</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
<td>Default Value</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------------</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.available</td>
<td>false</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.available</td>
<td>false</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeIM.available</td>
<td>false</td>
</tr>
</tbody>
</table>
16.8 Integrating Oracle User Messaging Service

The properties to set for the Oracle User Messaging Service (UMS) server URLs and credentials are listed in Table 16–7. They can be edited using the Property Editor in OAAM Admin. Note: End point is the Web Services URL that OAAM uses to send calls into Oracle User Messaging Service.

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ums.integration.webservice</td>
<td></td>
<td>UMS Server Webservice URL http://UMS_Server_URL:UMS_Port/ucs/messaging/webservice</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.parlayx.endpoint</td>
<td></td>
<td>UMS Server ParlayX Endpoint URL http://UMS_Server_URL:UMS_Port/sdpmessaging/parlayx/SendMessageService</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.useParlayX</td>
<td>false</td>
<td>Configures the use of webservice or parlayX API. The value is false by default (Webservices recommended)</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.userName</td>
<td></td>
<td>Username for Oracle User Messaging Service server</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.password</td>
<td></td>
<td>Password for Oracle User Messaging Service server</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integtaion.policies</td>
<td></td>
<td>Oracle User Messaging Service authentication policies</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.fromAddress</td>
<td><a href="mailto:demo@oracle.com">demo@oracle.com</a></td>
<td>OAAM from address for OTP messages</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Note: If the OAAM server is not able to get the value of the bharosa.uio.default.ums.integratio n.fromAddress property, set the bharosa.uio.default.bharosa.uio.default.ums.integration.fromAddress property or set the fromAddress property for a specific challenge type instead. For example, set the bharosa.uio.default.ChallengeSMS.message.from.address property.</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.message.status.poll.attempts</td>
<td>3</td>
<td>Number of times to attempt status poll each time the wait page is displayed</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.message.status.poll.delay</td>
<td>1000</td>
<td>Delay between status polls while the wait page is being displayed</td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.sleepInterval</td>
<td>10000</td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.ums.integration.deliveryPage.delay</td>
<td>3000</td>
<td></td>
</tr>
</tbody>
</table>

After you set up the Oracle User Messaging Service server properties, restart the application.

16.9 Setting Up the Registration Page

Setting up the registration page involves the following tasks:

- Enabling Opt-Out for OTP Registration and Challenge
Configuring Terms and Conditions Check Boxes and Fields in the Registration Pages

16.9.1 Enabling Opt-Out for OTP Registration and Challenge

The Opt-Out feature is disabled by default. To enable Opt Out for the user, set the property to `true`.

<table>
<thead>
<tr>
<th>Table 16–8 OTP opt-out properties</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
</tr>
<tr>
<td>bharosa.uio.default.otp.optOut.enabled</td>
</tr>
<tr>
<td>bharosa.uio.default.otp.optOut.managerClass</td>
</tr>
</tbody>
</table>

If you want the user to be able to opt-out of registering an OTP profile, you must enable a **Decline** button on the OTP registration page by setting the following properties using the Properties Editor:

bharosa.uio.default.register.userinfo.decline.enabled = true

bharosa.uio.default.userpreferences.userinfo.decline.enabled = true

**Note:** Even if these are true, the button will not show if the Opt Out property is false.

When the **Decline** button is enabled, the user will have another option on the OTP registration page that will allow him to Opt out of OTP challenges. He will not be asked to register OTP again, and will not receive OTP challenges. However, if a Customer Care OTP Profile reset is performed (or reset all) the user will have the opportunity to register OTP again.

Also, even if the user has opted out of OTP, he can access the OTP page in User Preferences and add information and click **Continue**. This will remove the OTP out flag and the user will now be registered for OTP.

16.9.2 Configuring Terms and Conditions Check Boxes and Fields in the Registration Pages

To configure terms and conditions check boxes and fields in the OTP registration page, add Terms and Conditions properties to `oaam_custom.properties`.

<table>
<thead>
<tr>
<th>Table 16–9 Terms and Conditions Checkbox</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.terms</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.terms.name</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.terms.description</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.terms.inputname</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.terms.inputtype</td>
</tr>
</tbody>
</table>
Then, add the mobile input registration field properties to `oaam_custom.properties`.

**Table 16–10  Mobile Input - Properties File**

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile</td>
<td>0</td>
<td>Mobile phone enum value</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.name</td>
<td>Mobile Phone</td>
<td>Name for mobile phone field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.description</td>
<td>Mobile Phone</td>
<td>Description for mobile phone field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.inputname</td>
<td>cell number</td>
<td>HTML input name for mobile phone field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.inputtype</td>
<td>text</td>
<td>HTML input type for mobile phone field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.maxlength</td>
<td>15</td>
<td>HTML input max length for mobile phone field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.required</td>
<td>true</td>
<td>Required flag for mobile phone field during registration and user preferences</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.order</td>
<td>1</td>
<td>Order on the page for mobile phone field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.enabled</td>
<td>true</td>
<td>Enabled flag for mobile phone enum item</td>
</tr>
</tbody>
</table>
16.10 Configuring Policies and Rules to Use OTP Challenge

Policies in the Challenge checkpoint determine the type of challenge to present the user.

To configure a policy with a rule that OTP-challenge users for specific scenarios, perform the following steps:

1. Log in to the OAAM Administration Console.
3. In the Policies Search page, click New Policy.
   
   The New Policy page appears. In the Summary tab, create a post-authentication security policy.

4. For Policy Name, enter a name for the policy.
5. For Description, enter a description for the policy.
6. For Checkpoint, select Post-Authentication.
7. Modify the policy status, scoring engine, and weight according to your requirements.
8. Click Apply.
9. Click OK to dismiss the confirmation dialog.
10. Click the Rules tab.
11. Add general summary information about the rule.
12. On the conditions tab, add User: Check OTP failures condition or other OTP-related condition.
13. On the Results tab, specify OAAM challenge as the Action group.
14. Link the policy to all users.

16.11 Customizing OTP

This section contains the following topics:

- Customizing Registration Fields and Validations
Customizing OTP

Implementing OTP Anywhere

16.11.1 Customizing Registration Fields and Validations

To customizing the name of the mobile field and description, add the following properties to `client_resource_locale.properties`.

<table>
<thead>
<tr>
<th>Table 16–11 Mobile Input Customization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.name</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.mobile.description</td>
</tr>
</tbody>
</table>

16.11.2 Customizing Terms and Conditions

To customize Terms and Conditions, add the following properties with values to `client_resource_locale.properties`. Default messaging for Terms and Conditions is configured through the values in `client_resource_locale.properties`.

<table>
<thead>
<tr>
<th>Table 16–12 Messaging of Terms and Conditions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.terms.name</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.terms.description</td>
</tr>
</tbody>
</table>

The value for `bharosa.uio.default.userinfo.inputs.enum.terms.name` includes placeholder links that use OAAM Server popup messaging for "Terms & Conditions" and "Privacy Policy". The property and resource keys for the contents of the popups are listed as follows.

<table>
<thead>
<tr>
<th>Table 16–13 Terms &amp; Conditions and Privacy Policy Popup Messaging</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
</tr>
<tr>
<td>bharosa.uio.default.messages.enum.terms.name</td>
</tr>
<tr>
<td>bharosa.uio.default.messages.enum.terms.description</td>
</tr>
<tr>
<td>bharosa.uio.default.messages.enum.privacy.name</td>
</tr>
<tr>
<td>bharosa.uio.default.messages.enum.privacy.description</td>
</tr>
</tbody>
</table>
16.11.3 Customizing OTP Registration Page Messaging

To customize registration page message text, add these properties to `client_resource_locale.properties`.

**Table 16–14 Customize Registration Page Message Text**

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.register.userinfo.title</td>
<td>OTP Anywhere Registration</td>
</tr>
<tr>
<td>bharosa.uio.default.register.userinfo.message</td>
<td>For your protection please enter your mobile telephone number so we may use it to verify your identity in the future. Please ensure that you have text messaging enabled on your phone.</td>
</tr>
<tr>
<td>bharosa.uio.default.register.userinfo.registerdevice.message</td>
<td>Check to register the device that you are currently using as a safe device:</td>
</tr>
<tr>
<td>bharosa.uio.default.register.userinfo.continue.button</td>
<td>Continue</td>
</tr>
<tr>
<td>bharosa.uio.default.register.userinfo.decline.message</td>
<td>If you decline you will not be asked to register again.</td>
</tr>
<tr>
<td>bharosa.uio.default.register.userinfo.decline.button</td>
<td>Decline</td>
</tr>
</tbody>
</table>

16.11.4 Customizing Challenge Page Messaging

To customize challenge page message text, add these properties to `client_resource_locale.properties`.

**Table 16–15 Customize Challenge Page Message Text**

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ChallengeSMS.message</td>
<td>For your protection please enter the code we just sent to your mobile telephone. If you did not receive a code please ensure that text messaging is enabled on your phone and click the resend link below.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.registerdevice.message</td>
<td>Check to register the device that you are currently using as a safe device:</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.continue.button</td>
<td>Continue</td>
</tr>
</tbody>
</table>

16.11.5 Customizing OTP Message Text

To customize OTP message text, add these properties to `client_resource_locale.properties`.

**Table 16–16 Customize OTP Message Text**

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ChallengeSMS.incorrect.message</td>
<td>Incorrect OTP. Please try again.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.message.subject</td>
<td>Oracle OTP Code</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.message.body</td>
<td>Your Oracle SMS OTP Code is: [0]</td>
</tr>
</tbody>
</table>

16.12 Customizing One-Time Password Generation

You can configure the one-time password generation through properties edits. The following properties are used to generate the OTP:

# OTP pin generation config
bharosa.uio.default.otp.generate.code.length = 5
bharosa.uio.default.otp.generate.code.characters = 1234567890

The default OTP codes will be 5 characters made up of the numbers 0-9 (for example: 44569).
16.13 Customizing One-Time Password Expiry Time

You can configure the one-time password expiry time through properties edits.

To set up OTP SMS password expiry time, add the following property:

```
bharosa.uio.default.challenge.type.enum.ChallengeSMS.otpexpirytimeMs
```

To set up OTP email password expiry time, add the following property:

```
bharosa.uio.default.challenge.type.enum.ChallengeEmail.otpexpirytimeMs
to oaam_custom.properties
```

The time is in milliseconds. If the expiration time you want to set is not in milliseconds, you will have to perform a conversion. For example, if you want to set the expiration time for OTP to be 7 minutes, then you must set the property to 420000 (7 minutes).

16.14 Configuring the Challenge Devices Used for Challenge Types

By default, challenge devices that will be used are configured through rules. The rules are under the AuthentiPad checkpoint where you can specify the type of device to use based on the purpose of the device.

To create/update policies to use the challenge type:

1. Add a new rule action, MyChallenge, with the enum, rule.action.enum.
2. Create policy to return newly created action, MyChallenge, to use the challenge method.

Alternatively, to configure challenge devices using properties, you can bypass the AuthentiPad checkpoint by setting

```
bharosa.uio.default.use.authentipad.checkpoint to false.
```

Devices to use for the challenge type can be added.

```
bharosa.uio.application.challengeType.authenticator.device=<value>
```

The examples shown use the challenge type key, ChallengeEmail and ChallengeSMS to construct the property name.

```
bharosa.uio.default.ChallengeSMS.authenticator.device=DevicePinPad
bharosa.uio.default.ChallengeEmail.authenticator.device=DevicePinPad
```

Available challenge device values are DeviceKeyPadFull, DeviceKeyPadAlpha, DeviceTextPad, DeviceQuestionPad, DevicePinPad, and DeviceHTMLControl.
You use the challenge type enum to associate a Challenge Type with the Java code needed to perform any work related to that challenge type. The Challenge Type ID (ChallengeEmail) should match a rule action returned by the rules when that challenge type is going to be used. "Channel" typically refers to the delivery channel used to send an OTP to the user (Email, SMS, or IM).

### Table 16–18  Challenge type enums

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>available</td>
<td>if the challenge type is available for use (service ready and configured). To enable/disable an OTP challenge type, the available flag should be set.</td>
</tr>
<tr>
<td>processor</td>
<td>java class for handling challenges of this type.</td>
</tr>
<tr>
<td>requiredInfo</td>
<td>comma separated list of inputs from the registration input enum</td>
</tr>
</tbody>
</table>

The properties to register the SMS challenge processor and mark service as available (or unavailable) are listed in Table 16–19.

### Table 16–19  Properties to register the SMS challenge processor

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS</td>
<td>2</td>
<td>SMS Challenge enum value</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.name</td>
<td>SMS Challenge</td>
<td>Name of SMS challenge type</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.description</td>
<td>SMS Challenge</td>
<td>Description of SMS challenge type</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.processor</td>
<td>com.bharosa.uio.processor.challenge.SMSUMS.OTPChallengeProcessor</td>
<td>Processor class for SMS challenge type</td>
</tr>
<tr>
<td>Specifying the java class for handling challenges of this type. The challenge mechanism is customizable through Java classes.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.requiredInfo</td>
<td>mobile,terms</td>
<td>Required fields to challenge user with SMS challenge type</td>
</tr>
<tr>
<td>A comma separated list of inputs from registration input enum</td>
<td></td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.displayedInfo</td>
<td>mobile</td>
<td></td>
</tr>
</tbody>
</table>
16.16 Customizing OTP Anywhere Data Storage

This section describes how to customize data storage for OTP Anywhere. You can customize OTP Anywhere by implementing the com.bharosa.uio.manager.user.UserDataManagerIntf interface.

### 16.16.1 com.bharosa.uio.manager.user.UserDataManagerIntf

The methods used in customizations are:

- public String getUserData/UIOSessionData sessionData, String key);
- public void setUserData/UIOSessionData sessionData, String key, String value);

### 16.16.2 Default Implementation - com.bharosa.uio.manager.user.DefaultContactInfoManager

The default implementation expands on the interface to break every get and set into two items: UserDataValue and UserDataFlag. The UserDataFlag is used by OAAM to track that a value has been set, or soft reset a value. OAAM uses rules to check if a user is registered for a given item and to check the UserDataFlag in the OAAM database. The UserDataValue is the actual data element entered by the user. In the default implementation this is also stored in the OAAM database, but by extending the DefaultContactInfoManager class and overriding the UserDataValue methods (getUserDataValue and setUserDataValue) the data can be stored in an external location if required.

---

### Table 16–19 (Cont.) Properties to register the SMS challenge processor

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.available</td>
<td>false</td>
<td>Availability flag for SMS challenge type. Specifies if the challenge type is available for use (service ready and configured). To enable/disable an OTP challenge type, the available flag should be set.</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.otp</td>
<td>true</td>
<td>OTP flag for SMS challenge type.</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.otpexpirytimems</td>
<td>300000</td>
<td>Sets up OTP SMS password expiry time. The time is in milliseconds. If the value is not in milliseconds, you will have to perform a conversion. For example, if you want to set the expiration time for OTP to be 7 minutes, then you must set the property to 420000 (7 minutes)</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.htmlLabel</td>
<td>SMS Code</td>
<td>Label used when HTML (not authentipad) is used for user input. Resource bundle value.</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeSMS.htmlInputType</td>
<td>text</td>
<td>Type of input used when HTML (not authentipad) is used for user input. Possible values are &quot;text&quot; or &quot;password&quot;.</td>
</tr>
</tbody>
</table>
Methods

public class DefaultContactInfoManager implements UserDataManagerIntf {

    public String getUserData(UIOSessionData sessionData, String key) {
        if (getUserDataFlag(sessionData, key)) {
            return getUserDataValue(sessionData, key);
        }
        return null;
    }

    public void setUserData(UIOSessionData sessionData, String key, String value) {
        setUserDataValue(sessionData, key, value);
        setUserDataFlag(sessionData, key, value);
    }

    protected void setUserDataValue(UIOSessionData sessionData, String key, String value) {
        VCryptAuthUser clientUser = sessionData.getClientAuthUser();
        if (clientUser != null) {
            clientUser.setUserData(BharosaConfig.get("oaam.otp.contact.info.prefix", "otpContactInfo_") + key, value);
        }
    }

    protected String getUserDataValue(UIOSessionData sessionData, String key) {
        VCryptAuthUser clientUser = sessionData.getClientAuthUser();
        if (clientUser != null) {
            return clientUser.getUserData(BharosaConfig.get("oaam.otp.contact.info.prefix", "otpContactInfo_") + key);
        }
        return null;
    }

    protected void setUserDataFlag(UIOSessionData sessionData, String key, String value) {
        VCryptAuthUser clientUser = sessionData.getClientAuthUser();
        if (clientUser != null) {
            if (StringUtil.isEmpty(value)) {
                clientUser.setUserData(BharosaConfig.get("oaam.otp.contact.info.flag.prefix", "otpContactInfoFlag_") + key, null);
            } else {
                clientUser.setUserData(BharosaConfig.get("oaam.otp.contact.info.flag.prefix", "otpContactInfoFlag_") + key, "true");
            }
        }
    }

    protected boolean getUserDataFlag(UIOSessionData sessionData, String key) {
        VCryptAuthUser clientUser = sessionData.getClientAuthUser();
        if (clientUser != null) {
            return Boolean.valueOf(clientUser.getUserData(BharosaConfig.get("oaam.otp.contact.info.flag.prefix", "otpContactInfoFlag_") + key));
        }
    }
}
16.16.3 Custom Implementation Recommendations

Extend the base implementation class DefaultContactInfoManager, and override the setUserDataValue and getUserDataValue methods to store the data values where appropriate for your implementation.

Leave the default implementation of setUserDataFlag and getUserDataFlag in place in order for OAAM to properly track which data has been set for the user.

16.16.4 Configuring DefaultContactInfoManager

OTP Anywhere registration fields are defined by the user defined enum: bharosa.uio.default.userinfo.inputs.enum.

Each element has a managerClass property that designates which class will be used to store the registration data.

For example, the default mobile phone element is as follows:

```java
bharosa.uio.default.userinfo.inputs.enum=Enum for Contact information
bharosa.uio.default.userinfo.inputs.enum.mobile=0
bharosa.uio.default.userinfo.inputs.enum.mobile.name=Mobile Phone
bharosa.uio.default.userinfo.inputs.enum.mobile.description=Mobile Phone
bharosa.uio.default.userinfo.inputs.enum.mobile.inputname=cellnumber
bharosa.uio.default.userinfo.inputs.enum.mobile.inputtype=text
bharosa.uio.default.userinfo.inputs.enum.mobile.maxlength=16
bharosa.uio.default.userinfo.inputs.enum.mobile.required=true
bharosa.uio.default.userinfo.inputs.enum.mobile.order=4
bharosa.uio.default.userinfo.inputs.enum.mobile.enabled=true
bharosa.uio.default.userinfo.inputs.enum.mobile.regex=\d{1}\D?\d{3}\D?\d{3}\D?\d{4}
```

As shown, the default mobile phone definition uses the DefaultContactInfoManager class to manage the data. If a custom implementation is desired, the value of the managerClass attribute can be updated in OAAM Admin (or through OAAM Extension shared library) to use a custom class.

16.17 Configuring Challenge Choice

OAAM can be enabled to let the end-user decide by what means the user wishes to authenticate if the user is registered for OTP via SMS and also registered for OTP via Email.

The Challenge checkpoint determines which mechanism to use to challenge the user. When "ChallengeChoice" and at least one other challenge type (ChallengeEmail, ChallengeSMS, and so on) is configured in the result of the Challenge checkpoint the user will be given a choice of the challenge type.
The challenge choice page includes a description of the challenge type and any data present in the display list for that challenge type. The data will be masked according to the mask regex defined for the user info element in the enum.

Once the user selects a challenge type he will be challenged with that type. He will also be provided a link on the challenge page to return to the challenge choice selection page. However if the user reaches his challenge counter limit for any particular type of challenge he will be logged out and taken to the login/error page indicating the error.

### 16.17.1 Configuring Challenge Choice Messaging

To configure challenge choice messaging, add the following properties to `oaam_uio.properties`:

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ChallengeChoice.title</td>
<td>Title for Challenge Choice page.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.message</td>
<td>Select how you would prefer to receive OTP code.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.continue.message</td>
<td>Continue message.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.continue.button</td>
<td>Continue</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.invalid_choice.message</td>
<td>You have entered an invalid choice. Please check your selection and try again.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.not_available.message</td>
<td>Selected challenge type is not available. Please select again.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.continue.enabled</td>
<td>true</td>
</tr>
</tbody>
</table>

To configure challenge type links, add the following properties to `oaam_uio.properties`:

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ChallengeQuestion.links.enum.choice</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeQuestion.links.enum.choice.name</td>
<td>Change choice</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeQuestion.links.enum.choice.description</td>
<td>Choose different challenge method.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeQuestion.links.enum.choice.url</td>
<td>javascript:newChoice();</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeQuestion.links.enum.choice.personalization</td>
<td>false</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeQuestion.links.enum.choice.challengechoice</td>
<td>true</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeQuestion.links.enum.choice.order</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.links.enum.choice</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.links.enum.choice.name</td>
<td>Change choice</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.links.enum.choice.description</td>
<td>Choose different delivery method.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.links.enum.choice.url</td>
<td>javascript:newChoice();</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.links.enum.choice.personalization</td>
<td>false</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.links.enum.choice.challengechoice</td>
<td>true</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.links.enum.choice.order</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.links.enum.choice</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.links.enum.choice.name</td>
<td>Change choice</td>
</tr>
</tbody>
</table>
Configuring Challenge Choice

### 16.17.2 Customizing Challenge Choice Messaging

To customize challenge choice messaging, add the following properties to `asa_msg_resource.properties`:

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ChallengeSMS.links.enum.choice.description</td>
<td>Choose different delivery method.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.links.enum.choice.url</td>
<td>javascript:newChoice();</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.links.enum.choice.personalization</td>
<td>false</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.links.enum.choice.challengechoice</td>
<td>true</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.links.enum.choice.order</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeSMS.links.enum.choice.enabled</td>
<td>true</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.links.enum.choice</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.links.enum.choice.name</td>
<td>Change choice</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.links.enum.choice.description</td>
<td>Choose different delivery method.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.links.enum.choice.url</td>
<td>javascript:newChoice();</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.links.enum.choice.personalization</td>
<td>false</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.links.enum.choice.challengechoice</td>
<td>true</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.links.enum.choice.order</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.links.enum.choice.enabled</td>
<td>true</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeVoice.links.enum.choice</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeVoice.links.enum.choice.name</td>
<td>Change choice</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeVoice.links.enum.choice.url</td>
<td>javascript:newChoice();</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeVoice.links.enum.choice.personalization</td>
<td>false</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeVoice.links.enum.choice.challengechoice</td>
<td>true</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeVoice.links.enum.choice.order</td>
<td>4</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeVoice.links.enum.choice.enabled</td>
<td>true</td>
</tr>
</tbody>
</table>

### 16.17.3 Configuring Challenge Choice Display

To configure challenge choice display, add the following properties to `oaam_core.properties`:

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ChallengeChoice.title</td>
<td>Title for Challenge Choice page.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.message</td>
<td>Select how you would prefer to receive OTP code.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.continue.message</td>
<td>Continue message.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.continue.button</td>
<td>Continue</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.invalid_choice.message</td>
<td>You have entered an invalid choice. Please check your selection and try again.</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeChoice.not_available.message</td>
<td>Selected challenge type is not available. Please select again.</td>
</tr>
</tbody>
</table>
### 16.17.4 Configuring Other Challenge Choice Properties

You can configure the minimum number of actions to trigger the challenge choice, the delimiter for contact information, and the replacement character in data masking with the following properties in `oaam_uio.properties`.

Use this property to set the minimum number of actions in action list to trigger challenge choice:

```
  bharosa.uio.default.ChallengeChoice.actionlist.threshold=3
```

Use this property to set the delimiter for contact information displayed in the Challenge Choice page:

```
  bharosa.uio.default.ChallengeChoice.contactInfo.delim= -
```

Use this property to set the replacement character for masking for contact information displayed in the Challenge Choice page:

```
  bharosa.uio.default.ChallengeChoice.contactInfo.mask=*
```

### 16.17.5 Configuring Policies for Challenge Choice

The Challenge Choice action is already configured as a trigger combination in the Challenge Policy. When Email and SMS are both available and not locked, the policy returns the OAAM Challenge Choice action group. The OAAM Challenge Choice action group contains the actions: `ChallengeChoice`, `ChallengeEmail`, and `ChallengeSMS`.

To ensure that the Challenge Choice action is configured:

1. Log in to the OAAM Administration Console.
   - The Policies Search page displays.
3. In the Policies Search page, search for the OAAM Challenge Policy.
4. Click **OAAM Challenge Policy** and then the Trigger Combination tab.
5. Ensure that Trigger Combination #4 (If user has active email and SMS then provide him with option to choose challenge channel) is configured as follows:

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>bharosa.uio.default.challenge.type.enum.ChallengeQuestion.displayedInfo</code></td>
<td></td>
</tr>
<tr>
<td><code>bharosa.uio.default.challenge.type.enum.ChallengeEmail.displayedInfo</code></td>
<td>email</td>
</tr>
<tr>
<td><code>bharosa.uio.default.challenge.type.enum.ChallengeSMS.displayedInfo</code></td>
<td>mobile</td>
</tr>
<tr>
<td><code>bharosa.uio.default.challenge.type.enum.ChallengeIM.displayedInfo</code></td>
<td>im</td>
</tr>
<tr>
<td><code>bharosa.uio.default.challenge.type.enum.ChallengeVoice.displayedInfo</code></td>
<td>phone</td>
</tr>
</tbody>
</table>
Configuring OAAM Server to Connect to Multiple UMS Servers to Send OTP

OAAM Server can be configured to connect to multiple UMS servers individually or via load-balancing to send OTP through. If one UMS server fails, OAAM can still send messages through another UMS server. The order in which OAAM Server tries the UMS server URLs is based on configuration.

You can specify connection to multiple UMS servers and the order in which they are checked through configuration:

- If the UMS servers use the same credentials, you can specify a comma-separated list of UMS servers (SOA servers) for existing UMS Web Service or UMS Web Service Endpoint URL properties using the OAAM Properties Editor in the OAAM Administration Console. By default, the UMS server properties are typically left empty.

  OAAM server attempts to send OTP using UMS server URLs in the order they appear in the list. UMS URL1 is checked first as it appears first in the property, and if it is available, UMS URL1 is used for sending OTP.

  If OAAM tries to send a message, and the first UMS server fails or the URL is invalid, OAAM server tries to send the message using the second URL. If the second UMS server fails or the URL is invalid, OAAM server checks the third URL, and so on down the line. OAAM server keeps trying to send the messages until the message is sent successfully.

- When multiple UMS servers use different credentials or policies are needed for each UMS server, you can add enumerations to the `oaam_custom.properties` file in the OAAM Extensions Shared Library to specify multiple user messaging server URLs.

  A value must be specified for UMS Web Service Endpoint URL property for the enum to be used. Recommended workaround is to supply the primary UMS server in existing properties and any backups in the enum.

  OAAM Server requires a restart after you edit or add the enums.

  OAAM server attempts to send OTP using URLs in the order specified by their order attribute.

<table>
<thead>
<tr>
<th>Description</th>
<th>Combination Details</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>If user is registered for OTP via SMS and is also registered for OTP via Email then give him the option to choose which channel he wants to get his OTP.</td>
<td>Check for High Risk Score = TRUE Questions Active = ANY Challenge Email Available = TRUE Challenge SMS Available = TRUE Max failed Question Attempts = ANY Max failed Email Attempts = FALSE Max failed SMS Attempts = FALSE</td>
<td>Policy = NONE Action = OAAM Challenge Choice Alert = NONE Score = 0</td>
</tr>
</tbody>
</table>

Table 16–24 Challenge Choice Trigger Combination
If both enums (added to the OAAM Extensions Shared Library) and properties (configured with the Properties Editor) are used together, attempts to send OTP will try the property based URLs first and then the user-defined enums.

For example, UMS URL1 is checked first as it appears first in the property and if it is available, UMS URL1 is used for sending OTP. If UMS URL1 is unavailable or invalid, the second entry in the property is checked and so on. If after checking all the property-based URLs and if all are unavailable or invalid, OAAM server checks the enum-based URLs. If the enum-based URL is valid, that UMS service is accessed.

16.18.1 Specifying a Comma-Separated List for Multiple User Messaging Service URLs

To specify multiple UMS Server URLs:

1. Log in to the OAAM Administration Console.
2. In the Navigation pane, double-click Properties under the Environment node. The Properties Search page is displayed.
3. Enter the following in the Name field and click Search.
   
   bharosa.uio.default.ums.integration.useParlayX

4. Click to select the property in the Search Results section, specify True or False, and click Save.
   
   This configures the use of Web service or parlayx API. Value is false by default (preferred).

5. Enter the following in the Name field and click Search.
   
   bharosa.uio.default.ums.integration.webservice
   
   or

   bharosa.uio.default.ums.integration.parlayx.endpoint

6. Click to select the property in the Search Results section, add UMS URL1, URL2, URL3, and so on, in a comma separated list, and click Save.
   
   For example:
   
   http://UMS_server1:UMS-port1/ucs/messaging/webservice,
   http://UMS_server2:UMS-port2/ucs/messaging/webservice,

16.18.2 Adding User-Defined Enums for Multiple User Messaging Service URLs

For each UMS Server URLs and credentials, you will need to add an enum. For example, add the following enums:

   bharosa.uio.default.ums.integration.server.enum.primary=1
   bharosa.uio.default.ums.integration.server.enum.primary.name=Primary UMS Server
   bharosa.uio.default.ums.integration.server.enum.primary.description=Primary UMS Server
   bharosa.uio.default.ums.integration.server.enum.primary.url=URL1
   bharosa.uio.default.ums.integration.server.enum.primary.username=USERNAME1
   bharosa.uio.default.ums.integration.server.enum.primary.password=PASSWORD1
   bharosa.uio.default.ums.integration.server.enum.primary.policies=false
   bharosa.uio.default.ums.integration.server.enum.primary.order=1
16.19 Example Configurations

This section contains the following topics:

- Additional Registration Field Definitions Examples
- Additional Challenge Message Examples
- Additional Processors Registration Examples

16.19.1 Additional Registration Field Definitions Examples

Additional registration field definitions are shown in Table 16–25.

### Table 16–25 Contact Information Inputs

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>inputname</td>
<td>Name used for the input field in the HTML form</td>
</tr>
<tr>
<td>inputtype</td>
<td>Set for text or password input</td>
</tr>
<tr>
<td>maxlength</td>
<td>Maximum length of user input</td>
</tr>
<tr>
<td>required</td>
<td>Set if the field is required on the registration page</td>
</tr>
<tr>
<td>order</td>
<td>The order displayed in the user interface</td>
</tr>
<tr>
<td>regex</td>
<td>Regular expression used to validate user input for this field</td>
</tr>
<tr>
<td>errorCode</td>
<td>Error code used to look up validation error message (bharosa.uio.application_ID.error.errorCode)</td>
</tr>
<tr>
<td>managerClass</td>
<td>Java class that implements com.bharosa.uio.manager.user.UserDataManagerIntf</td>
</tr>
</tbody>
</table>

16.19.1.1 Email Input

The following is an example of an enum defining email registration on the OTP registration page of an authenticator:

### Table 16–26 Email Input

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email</td>
<td>1</td>
<td>Email address enum value</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email.name</td>
<td>Email Address</td>
<td>Name for email address field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email.description</td>
<td>Email Address</td>
<td>Description for email address field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email.inputname</td>
<td>email</td>
<td>HTML input name for email address field</td>
</tr>
</tbody>
</table>
Example Configurations

### Table 16–26 (Cont.) Email Input

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email.inputtype</td>
<td>text</td>
<td>HTML input type for email address field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email maxlenLength</td>
<td>40</td>
<td>HTML input max length for email address field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email.required</td>
<td>true</td>
<td>Required flag for email address field during registration and user preferences</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email.order</td>
<td>2</td>
<td>Order on the page for email address field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.email.enabled</td>
<td>false</td>
<td>Enabled flag for email address enum item</td>
</tr>
</tbody>
</table>
| bharosa.uio.default.userinfo.inputs.enum.email.regex | If configuring through properties: 
  \+.+\[a-zA-Z_]+\?\\.[a-zA-Z]{2,3} 
  \+.+\[a-zA-Z_]+\?\\.[a-zA-Z]{2,3} 
  If configuring through OAAM Admin: 
  \+.+\[a-zA-Z_]+\?\\.[a-zA-Z]{2,3} 
  \+.+\[a-zA-Z_]+\?\\.[a-zA-Z]{2,3} 
  Regular expression for validation of email address field |
| bharosa.uio.default.userinfo.inputs.enum.email.errorcode | otp.invalid.email | Error code to get error message from if validation of email address entry fails |
| bharosa.uio.default.userinfo.inputs.enum.email.managerclass | com.bharosa.uio.manager.user.DefaultContactInfoManager | Java class to use to save / retrieve email address from data storage |

### 16.19.1.2 Phone Input

The following is an example of an enum defining phone registration on the OTP registration page of an authenticator:

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone</td>
<td>2</td>
<td>Phone number enum value</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone.name</td>
<td>Phone Number</td>
<td>Name for phone number field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone.description</td>
<td>Phone Number</td>
<td>Description for phone number field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone.inputname</td>
<td>phone</td>
<td>HTML input name for phone number field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone.inputtype</td>
<td>text</td>
<td>HTML input type for phone number field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone.maxlength</td>
<td>15</td>
<td>HTML input max length for phone number field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone.required</td>
<td>true</td>
<td>Required flag for phone number field during registration and user preferences</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone.order</td>
<td>3</td>
<td>Order on the page for phone number field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.phone.enabled</td>
<td>false</td>
<td>Enabled flag for phone number enum item</td>
</tr>
</tbody>
</table>
16.19.1.3 Example - OTP Registration Page to Display Values for Entry of an Email Address Instead of a Mobile Phone

To display only entry information for email and disable entry information for mobile phone for registration, set

```
bharosa.uio.default.userinfo.inputs.enum.email.enabled=true
bharosa.uio.default.userinfo.inputs.enum.mobile.enabled=false
```

Enabling the email field will require a server restart.

16.19.1.4 IM Input

The following is an example of an enum defining IM registration on the OTP registration page of an authenticator:

```
Table 16–28  IM Input

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im</td>
<td>3</td>
<td>Instant message enum value</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.name</td>
<td>Instant Messaging</td>
<td>Name for instant message field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.description</td>
<td>Instant Messaging</td>
<td>Description for instant message field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.inputname</td>
<td>im</td>
<td>HTML input name for instant message field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.inputtype</td>
<td>text</td>
<td>HTML input type for instant message field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.maxlength</td>
<td>15</td>
<td>HTML input max length for instant message field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.required</td>
<td>true</td>
<td>Required flag for instant message field during registration and user preferences</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.order</td>
<td>4</td>
<td>Order on the page for instant message field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.enabled</td>
<td>false</td>
<td>Enabled flag for instant message enum item</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.regex</td>
<td></td>
<td>Regular expression for validation of instant message field</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.errorCode</td>
<td>otp.invalid.im</td>
<td>Error code to get error message from if validation of instant message entry fails</td>
</tr>
<tr>
<td>bharosa.uio.default.userinfo.inputs.enum.im.managerClass</td>
<td>com.bharosa.uio.manager.user.DefaultContactInfoManager</td>
<td>Java class to use to save / retrieve instant message from data storage</td>
</tr>
</tbody>
</table>
```
16.19.2 Additional Challenge Message Examples

Other examples of challenge message customizations are in the sections following. These properties must be added to `client_resource_locale.properties`.

16.19.2.1 Customize OTP Email Message

OTP Email message properties are shown in Table 16–29. Customized OTP email message properties `bharosa.uio.default.ChallengeEmail.message.subject` and `bharosa.uio.default.ChallengeEmail.message.body` must be added to `client_resource.properties`. The property `bharosa.uio.default.ChallengeEmail.message.from.address` must be added to `oaam_custom.properties`.

Table 16–29 Customize OTP Email Message

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ChallengeEmail.message.from.name</td>
<td>Oracle ASA Test</td>
<td>Email message from address</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.message.subject</td>
<td>Oracle OTP Code</td>
<td>Email message subject</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeEmail.message.body</td>
<td>Your Oracle Email OTP Code is: {0}</td>
<td>Email message body</td>
</tr>
</tbody>
</table>

16.19.2.2 Customize OTP IM Message

OTP IM message properties are shown in Table 16–30.

Table 16–30 Customize OTP IM Message

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.ChallengeIM.message.from.name</td>
<td>Oracle ASA Test</td>
<td>IM message from name</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.message.subject</td>
<td>Oracle OTP Code</td>
<td>IM message subject</td>
</tr>
<tr>
<td>bharosa.uio.default.ChallengeIM.message.body</td>
<td>Your Oracle IM OTP Code is: {0}</td>
<td>IM message body</td>
</tr>
</tbody>
</table>

16.19.3 Additional Processors Registration Examples

Additional processor registration properties are listed in Table 16–31.

Table 16–31 Challenge type enums

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>available</td>
<td>if the challenge type is available for use (service ready and configured). To enable/disable an OTP challenge type, the available flag should be set.</td>
</tr>
<tr>
<td>processor</td>
<td>java class for handling challenges of this type.</td>
</tr>
<tr>
<td>requiredInfo</td>
<td>comma separated list of inputs from the registration input enum</td>
</tr>
</tbody>
</table>

16.19.3.1 Register Email Challenge Processor

The properties to register the email challenge processor and mark service as available (or unavailable) are listed in Table 16–32.
### Table 16–32 Properties to register the email challenge processor

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail</td>
<td>1</td>
<td>Email Challenge enum value</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.name</td>
<td>Email Challenge</td>
<td>Name of e-mail challenge type</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.description</td>
<td>Email Challenge</td>
<td>Description of e-mail challenge type</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.processor</td>
<td>com.bharosa.uio.processor.challenge.EmailUMSOTPChallengeProcessor</td>
<td>Processor class for e-mail challenge type</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Specifies the java class for handling challenges of this type. The challenge mechanism is customizable through Java classes.</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.requiredInfo</td>
<td>email</td>
<td>Required fields to challenge user with e-mail challenge type</td>
</tr>
<tr>
<td></td>
<td></td>
<td>A comma separated list of inputs from registration input enum</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.displayedInfo</td>
<td>email</td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.available</td>
<td>false</td>
<td>Availability flag for e-mail challenge type</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Specifies if the challenge type is available for use (service ready and configured). To enable/disable an OTP challenge type, the available flag should be set.</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.enabled</td>
<td>true</td>
<td></td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.otp</td>
<td>true</td>
<td>OTP flag for e-mail challenge type</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.otpanyti meMs</td>
<td>300000</td>
<td>Sets up OTP Email password expiry time. The time is in milliseconds. If the value is not in milliseconds, you will have to perform a conversion. For example, if you want to set the expiration time for OTP to be 7 minutes, then you must set the property to 420000 (7 minutes)</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.htmlLabel</td>
<td>Email Code</td>
<td>Label used when HTML (not authentipad) is used for user input. Resource bundle value.</td>
</tr>
<tr>
<td>bharosa.uio.default.challenge.type.enum.ChallengeEmail.htmlInputType</td>
<td>text</td>
<td>Type of input used when HTML (not authentipad) is used for user input. Possible values are “text” or “password”.</td>
</tr>
</tbody>
</table>

#### 16.19.3.2 Register IM Challenge Processor

The properties to register the IM challenge processor and mark service as available (or unavailable) are listed in Table 16–33.
Table 16–33  Properties to register the IM challenge processor

<table>
<thead>
<tr>
<th>Property</th>
<th>Default Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.ui.default.challenge.type.enum.ChallengeIM</td>
<td>3</td>
<td>Instant message Challenge enum value</td>
</tr>
<tr>
<td>bharosa.ui.default.challenge.type.enum.ChallengeIM.name</td>
<td>IM Challenge</td>
<td>Name of instant message challenge type</td>
</tr>
<tr>
<td>bharosa.ui.default.challenge.type.enum.ChallengeIM.description</td>
<td>Instant Message Challenge</td>
<td>Description of instant message challenge type</td>
</tr>
<tr>
<td>bharosa.ui.default.challenge.type.enum.ChallengeIM.requiredInfo</td>
<td>mobile</td>
<td>Required fields to challenge user with instant message challenge type</td>
</tr>
<tr>
<td>bharosa.ui.default.challenge.type.enum.ChallengeIM.available</td>
<td>false</td>
<td>Availability flag for instant message challenge type</td>
</tr>
<tr>
<td>bharosa.ui.default.challenge.type.enum.ChallengeIM.otp</td>
<td>true</td>
<td>OTP flag for instant message challenge type</td>
</tr>
</tbody>
</table>
17

Integrating Mobile Applications with OAAM

This chapter covers the integration of native mobile applications with OAAM. This does not include mobile Web applications that are based on browsers or that use Web views.

This chapter contains the following sections;

■ Overview for Integrating Mobile Applications with OAAM
■ Determining the Mobile Device Fingerprint
■ Developing/Enhancing Client Server Interfaces to Handle OAAM-Specific Data
■ Out-of-the-box Mobile Device Identification Policy
■ Reviewing Out-of-the-Box Security Policies and Developing Custom Policies If Required
■ Detecting Lost or Stolen Devices
■ Managing Black Listed Devices
■ Handling Mobile Specific Rule Outcomes
■ Customizing User Interface for Mobile Devices
■ Adding a Custom Mobile CSS File to OAAM Extensions

17.1 Overview for Integrating Mobile Applications with OAAM

The mobile application integration with OAAM is limited primarily to the server-side integration. The integration developer is responsible for the data exchange between the native mobile application and the business application.

OAAM currently does not provide any software development kit (SDK) that is specific to mobile applications.

Note: If Oracle Access Management Mobile and Social (Mobile and Social) is used, then you do not have to separately integrate the native mobile application with OAAM. Mobile and Social is already integrated with OAAM. For more information, see Administrator’s Guide for Oracle Access Management.

Table 17–1 lists the high-level steps required to integrate native mobile applications with OAAM.
The next sections describe the integration tasks in detail.

### 17.2 Determining the Mobile Device Fingerprint

Out of the box OAAM provides a default mobile device fingerprint consisting of the following attributes:

- Operating System Type
- Hardware IMEI Number
- Hardware Mac Address

These are specified through the enum element named `vcrypt.fingerprint.type.enum.native_mobile`. You can use the Properties editor option of OAAM Admin Console to view the attributes of this enum element.

To modify the mobile fingerprint:

1. Log in to the OAAM Admin Console.
2. In the Navigation pane, double-click **Properties** under the **Environment** node. The **Properties Search** page is displayed.
3. Enter `vcrypt.fingerprint.type.enum.native_mobile` in the **Name** field and click **Search**.
   
   You should see the attributes of the property in the Search Results section.
4. If you must add more attributes that identify your mobile device, enter `vcrypt.fingerprint.type.enum.native_mobile.header_list` in the **Name** field and click **Search**.
5. Click to select the property in the Search Results section, add the list of attributes and click **Save**.
6. To provide the mapping of attributes to their display value, enter `vcrypt.fingerprint.type.enum.native_mobile.header_name_nv` in the **Name** field and click **Search**.
7. Click to select the property in the Search Results section, add the mapping attributes, and click **Save**.
8. To provide the mapping of actual value to the display value, enter `vcrypt.fingerprint.type.enum.native_mobile.header_value_nv` in the **Name** field and click **Search**.

---

<table>
<thead>
<tr>
<th>No.</th>
<th>Step</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Determine how the mobile device has to be identified. Prepare a list of device specific attributes that can uniquely identify a device. The chapter will refer to this information as mobile device fingerprint.</td>
</tr>
<tr>
<td>2</td>
<td>Design and develop client-server interfaces that can send and receive OAAM specific data in addition to the business application data. Typical OAAM specific data includes device identification-related information and session/request ID during the scope of a user session. If transactions are used, then transaction specific data should also be passed accordingly.</td>
</tr>
<tr>
<td>3</td>
<td>Write code in the business application to call OAAM APIs to pass the data from the mobile device and also send necessary data from the OAAM API to the mobile device.</td>
</tr>
<tr>
<td>4</td>
<td>Test the integration and make sure it is working end-to-end.</td>
</tr>
</tbody>
</table>
9. Click to select the property in the Search Results section, add the actual value to display, and click **Save**.

Note: Do not add attributes that are very dynamic in nature like IP Address, and so on, as mobile device fingerprint attributes. Add only those that can uniquely identify the device.

The following example shows a mobile fingerprint enum:

```
vcrypt.fingerprint.type.enum.native_mobile=900
vcrypt.fingerprint.type.enum.native_mobile.name=Native Mobile
vcrypt.fingerprint.type.enum.native_mobile.description=
Native Mobile implementation using Mobile and Social
vcrypt.fingerprint.type.enum.native_mobile.processor=
com.bharosa.uio.processor.device.NativeMobileDeviceIdentificationProcessor
vcrypt.fingerprint.type.enum.native_mobile.header_list=
os.type,os.version,hw.imei,hw.mac_addr
vcrypt.fingerprint.type.enum.native_mobile.header_name_nv=
os.type,Operating System Type,os.version,Operating System Version,
hw.imei,Hardware IMEI Number,hw.mac_addr,Hardware Mac Address
vcrypt.fingerprint.type.enum.native_mobile.header_value_nv=t,true,f,false
```

### 17.3 Developing/Enhancing Client Server Interfaces to Handle OAAM-Specific Data

Certain OAAM-specific data must be passed from the native mobile application (client) to OAAM and vice versa. To achieve this, you will need to design, develop, and enhance the client server interfaces so that they can handle OAAM-specific data.

The following are the typical OAAM data that must be handled:

#### OAAM Device Fingerprint Data
- **Client** (native mobile application)
  - Send all the device identification related data to the server.
- **Server**
  - Parse the device identification related data and format device fingerprint.
  - Use the device fingerprint data while OAAM Session creation API Calls.

#### OAAM Device Cookies
- **Client** (native mobile application)
  - Pass existing OAAM cookies to the server
  - Persist new OAAM cookies that server returns
  - Store cookies so that they are secure. (They cannot be stolen)
- **Server**
  - Get existing cookies from the native mobile application (client) and use them in the OAAM Session creation APIs
  - Pass the new device cookies to client

#### Pass Client Application Id/Name
- **Client** should send the mobile application name
Out-of-the-box Mobile Device Identification Policy

- Server should use the mobile application name as Client Application when calling OAAM Session Creation API

OAAM Session/Request-Id
- Client (native mobile application)
  Generate new or use existing OAAM Session/Request Id based on whether it is a new session or an existing session. Care must be taken to dispose the OAAM Session ID as soon as the session ends/expires.
- Server
  Use the Session/Request Id from the client appropriately in the calls to OAAM API

Handling Transactions data
- Client (native mobile application)
  Send the data required to identify the type of transaction and related data
- Server
  - Determine the transaction definition key and transaction context data based on the data from client
  - Use the transaction definition key and transaction context data and call OAAM Transaction APIs
  - Call the transaction related checkpoints/rules and send the result to client

17.4 Out-of-the-box Mobile Device Identification Policy

This section describes how the out-of-the-box mobile device identification policy works.

17.4.1 Identifying the Device by Mobile Cookie
Mobile Cookie identifies the device if the following conditions are satisfied:
- Mobile cookie is valid
- There is no mismatch with known headers
In this case the score would be zero (0)

17.4.2 Understanding When Device is Treated as New Device
Device is treated as New Device if any of the following conditions are satisfied:
- Mobile cookie is valid but the known headers do not match
- Mobile cookie is invalid (or stale)
- If both the first two are not true then a background check is performed to see if the device can be identified using the mobile device fingerprint

17.5 Reviewing Out-of-the-Box Security Policies and Developing Custom Policies If Required
Review the following rules in OAAM Mobile and Social Integration Post-Authentication Security policy in this section.
Black Listed Mobile Devices
Dectects if the current login is from a black-listed device.

<table>
<thead>
<tr>
<th>Rule</th>
<th>Rule Condition and Parameter Values</th>
<th>Results</th>
</tr>
</thead>
</table>
| Blacklisted mobile device | Device in group  
Is in Group = TRUE  
Device Group = Black Listed Mobile Devices | Action = OAAM Black Listed Mobile Device  
Alert = OAAM Black Listed Mobile Device Used  
Score = 1000 |

Lost or Stolen Device
Dectects if the current device is reported as lost or stolen.

<table>
<thead>
<tr>
<th>Rule</th>
<th>Rule Condition and Parameter Values</th>
<th>Results</th>
</tr>
</thead>
</table>
| Lost or Stolen Device | Device: Device in group  
Is in group = True  
Device in group = OAAM Lost or stolen Device | Action = OAAM Lost Device  
Alert = OAAM Lost or Stolen Device  
Score = 1000 |

Jailbroken Mobile Device
Dectects if the current device is jail broken based on the context data from mobile device.

<table>
<thead>
<tr>
<th>Rule</th>
<th>Rule Condition and Parameter Values</th>
<th>Results</th>
</tr>
</thead>
</table>
| Jail broken Mobile Device | Session: Check string parameter value  
Parameter Key = isJailBroken  
Value = true | Action = OAAM Challenge  
Alert = OAAM Jailbroken Device  
Score = 500 |

Too Many Mobile Devices
Dectects if the user is logging in from too many unregistered mobile devices.

<table>
<thead>
<tr>
<th>Rule</th>
<th>Rule Condition and Parameter Values</th>
<th>Results</th>
</tr>
</thead>
</table>
| Too many mobile devices | DEVICE: Is registered  
Is Registered then return = False  
User: Check Number of Registered Devices of a Given Type  
Number Of Devices = More than  
Number Of Devices to compare = 4  
Device Of Type = Mobile Device | Action = OAAM Too Many Mobile Devices  
Alert = OAAM More Mobile devices used than allowed  
Score = 1000 |

Hardware Identifier Same but Operating System Mismatch
Dectects if the HW Identifier is same as hardware identifier of a previously identified device but the Operating System is not matching.
17.6 Detecting Lost or Stolen Devices

To detect lost or stolen devices, the related lists have to be populated with the device IDs that are reported as lost or stolen.

The following is the recommended approach:

1. Log in to OAAM Admin Console.
2. Identify the Device ID of the device that is reported as lost or stolen.
   a. This can be done searching for the user sessions and then narrowing down to sessions that can be confirmed where the device was used.
   b. Note the Device ID of the related device.
3. Search for Groups of type Devices.
4. Select the OAAM Lost or Stolen Devices group.
5. Add the Device ID to the group.

17.7 Managing Black Listed Devices

The process is very similar to the process to manage "Lost or Stolen" devices. The difference is adding the Device Id to the OAAM Black listed mobile devices group.

17.8 Handling Mobile Specific Rule Outcomes

Out of the box OAAM Mobile and Social Integration Post-Authentication Security Policy could return the following outcomes that are specific to mobile devices. These should be appropriately handled for the integration code to take business specific actions:

- OAAM Black Listed Mobile Device
- OAAM Lost Device
OAAM Too Many Mobile Devices

OAAM Mobile Device OS mismatch

17.9 Customizing User Interface for Mobile Devices

The OAAM Server can be customized to be mobile friendly. A base mobile CSS (external stylesheet) file has been provided to enable users to view the Web pages on mobile devices. Because significant differences exist between the browsers found on devices supported by OAAM and the native look-and-feel of each device varies greatly, OAAM Server supports a custom override to the mobile CSS. Device-specific CSS can be defined in addition to generic mobile CSS to allow for more fine grade customizations. Mobile devices include iPhone, iPad, Android, Windows Phone, and Blackberry.

To implement a device specific CSS file:

1. Make the external CSS file.
   For example, customAndroid.css, customIPhone.css, customBlackBerry.css, customWindows7phone.css, and so on.

2. Define all the style rules within this CSS text file. For example, add a style that makes all body text italic:
   
   ```
   body{
   font-style:italic
   }
   ```

3. Add the following reference to the custom file in `oaam_custom.properties`:
   
   ```
   bharosa.uio.default.custom.mobile.css=/css/customMobile.css
   ```

   Add custom mobile CSS per mobile device type by including the name of the device in the property, so that

   ```
   bharosa.uio.default.custom.mobile.android.css=/css/customAndroid.css
   bharosa.uio.default.custom.mobile.iphone.css=/css/customIPhone.css
   bharosa.uio.default.custom.mobile.blackberry.css=/css/customBlackBerry.css
   bharosa.uio.default.custom.mobile.windowsphone7.css=/css/customWindowsPhone7.css
   ```

4. Add the CSS file in the OAAM Extensions library.

17.10 Adding a Custom Mobile CSS File to OAAM Extensions

Custom mobile CSS file inclusion depends on definition of the property and inclusion of the CSS file in the OAAM Extensions library.

The default inclusion order is as follows:

1. Product CSS
2. Custom CSS (if defined)
3. Product right to left CSS (if right to left locale)
4. Custom right to left CSS (if right to left locale and defined)
5. Product mobile CSS (if mobile device)
6. Custom mobile CSS (if mobile device and defined)
7. Product mobile device specific CSS (if defined for device)
8. Custom mobile device specific CSS (if defined for device)

If files define the same attribute, the file that comes later overrides the earlier one.

In addition to the custom CSS file, the OAAM out of the box policies provide for an HTML version of the question registration page for a user on a mobile device.

- The Authentication pad policy returns the HTML action when a user is required to register new security questions and the user is accessing the application from a mobile device web browser.

- The Authentication pad policy returns the Question Pad action when user is required to register a new security questions and the user is accessing the application from a non-mobile device web browser.
The integration of Juniper Networks Secure Access (SA) and Oracle Adaptive Access Manager provides enterprises with a remote access control solution with strong multi-factor authentication and advanced real time fraud prevention capabilities to enable secure access to an enterprise's applications.

This chapter explains how to configure OAAM for integration with Juniper Secure Access (SA). This chapter contains the following sections:

- Introduction to Integrating Juniper Network Secure Access and OAAM
- Authentication and Forgot Password Flows
- Integrating Security and Authentication
- Verifying the Integration
- Debugging the Integration
- Troubleshooting Common Problems

18.1 Introduction to Integrating Juniper Network Secure Access and OAAM

To access a protected enterprise resource in the network security trust zone, the user must access SSL VPN, which is the secured gateway for any remote access.

Juniper SA is a series of SSL VPN appliances that ensure that remote and mobile employees, customers, and partners have secure anytime, anywhere access to corporate resources and applications.

Oracle Adaptive Access Manager 11g safeguards vital online business applications with strong yet easily deployed risk-based authentication, anti-phishing, and anti-malware capabilities.

SAML (Security Assertion Markup Language) is an XML-based open standard for exchanging authentication and authorization data between security domains.

In this integration, Juniper SA, which controls access to resources, uses OAAM during authentication to minimize risk and enhance security during the authentication of the user. The combined solutions enable the detection of fraud and risk during authentication and accordingly strongly authenticate the user using OAAM capabilities like Challenge, Block, and other actions. Juniper SA is configured to use Security Assertion Markup Language (SAML) to exchange user authentication and authorization data.
18.2 Authentication and Forgot Password Flows

The two integration use cases focus on integrating OAAM for authentication and forgot password flows in Juniper SSL VPN.

- OAAM detects fraud and risk during authentication and provides strong authentication capabilities like Challenge, Block, or other actions. The integration redirects the user to OAAM to fulfill the authentication sequence if the user is not authenticated.
- OAAM provides password reset authentication. The Forgot Password flow allows users to reset their password after successfully answering challenge questions.

18.2.1 Authentication Flow

Figure 18–2 shows how a user logs into a Web application or URL that is secured by Juniper SA with OAAM providing the authentication flow.
The following process explains how a user logs into a Web application or URL that is secured by Juniper SA with OAAM providing the authentication flow.

1. The user tries to access a Web application or URL that is secured by Juniper SA. Juniper SA is configured to use SAML.

2. Juniper SA detects whether the user is authenticated or not. If authenticated, the user is allowed to proceed to the Web application.

3. If not authenticated, the user is redirected to the OAAM Server. The OAAM Server displays the OAAM Login page and prompts the user to enter the User ID.

4. Once the user enters the User ID, as part of credential collection, OAAM evaluates the Pre-Authentication checkpoint to verify if the user has to be blocked. OAAM then checks to see if the user has registered for the Authentication Pad. If so, OAAM displays the registered Authentication Pad; otherwise, OAAM displays a generic text pad.

5. The OAAM Server displays the Password page with the Authentication Pad and prompts the user to enter the password.

6. Once the password is entered, OAAM uses Oracle Platform Security Services (OPSS) to validate it against the user store (the user store can be LDAP, Active Directory, or other authentication provider). OPSS is a standard-based, portable, integrated, enterprise grade security platform for Java applications. OAAM also identifies the device by running the device identification process.

7. If the credentials are incorrect, OAAM displays an error page and asks the user to enter the credentials again.
8. If the credentials are correct, OAAM evaluates the Post-Authentication checkpoint. Based on the outcome of the checkpoint, OAAM challenges or blocks the user.

9. If the outcome of Post-Authentication is `ALLOW`, then OAAM determines if the user has to be registered. Based on the types of registration, it takes the user through the registration pages.

Registration is the enrollment process, the opening of a new account, or other event where information is obtained from the user. During the Registration process, the user is asked to register for questions, image, phrase and OTP (email, phone, and so on) if the deployment supports OTP.

10. If the outcome of Post-Authentication is `CHALLENGE` and if the user is already registered for at least one of the challenge mechanisms, OAAM challenges the user. If able to answer the challenge, the user is allowed to the next step.

11. After successful authentication, OAAM gets the user attributes from the user store and then creates the SAML assertion based on the user attributes from the user store, signs it and then posts the assertion to the Juniper SA redirection URL. Juniper SA consumes and validates the assertion and logs the user to the user requested target page or web application.

12. If the outcome of the Post-Authentication checkpoint is `BLOCK`, then the user is blocked and will not be able to access the web application that the user tried to access.

### 18.2.2 Forgot Password Flow

Figure 18–3 shows how a user resets the password after successfully answering all challenge questions.

**Figure 18–3  Juniper SA with OAAM Forgot Password Flow**

The following process explains how a user resets the password after successfully answering all challenge questions.

This use case focuses on integrating OAAM for the Forgot Password flow with Juniper SA.
1. The user tries to access a Web application or URL that is secured by Juniper SA. Juniper SA is configured to use SAML.

2. Juniper SA detects whether the user is authenticated or not. If authenticated, then the user is allowed to proceed to the web application.

3. If not authenticated, the user is redirected to the OAAM Server.

4. The OAAM Server displays the OAAM Login page and prompts the user to enter the User ID.

5. Once the user enters the User ID, OAAM evaluates the Pre-Authentication checkpoint and checks to see if the user has to be blocked. OAAM then checks to see if the user has registered for the Authentication Pad. If so, it displays the registered Authentication Pad; otherwise, it displays the generic text pad.

6. The OAAM Server display the Password page with the Authentication Pad and prompts the user to enter the password.

7. The user clicks the Forgot Password link.

8. The OAAM Server starts the Forgot Password flow by running the Forgot Password checkpoint.

9. Based on the outcome, OAAM Server either challenges or blocks the user.

10. If able to successfully answered the challenge, the user is prompted to enter the new password.

11. Then OAAM makes a call to the user store to update the password.

12. It then gets the user attributes from the user store and then creates the SAML assertion, signs it and then posts the assertion to the Juniper SA redirection URL.

18.3 Integrating Security and Authentication

To integrate Oracle Adaptive Access Manager and Juniper Networks Secure Access (SA) to use Oracle Adaptive Access Manager’s Authentication and Forgot Password flows, refer to procedures in this section.

18.3.1 Integration Roadmap

Table 18–1 lists a summary of the high-level tasks for integrating Oracle Adaptive Access Manager and Juniper SA.

<table>
<thead>
<tr>
<th>No.</th>
<th>Task</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Review pre-requisites.</td>
<td>For information, refer to Pre-requisites.</td>
</tr>
<tr>
<td>2</td>
<td>Configure the authentication provider.</td>
<td>For information, refer to Configuring the Authentication Provider.</td>
</tr>
<tr>
<td>3</td>
<td>Configure Oracle Platform Security Services for authentication.</td>
<td>For information, refer to Configuring Oracle Platform Security Services (OPSS) for Integration.</td>
</tr>
<tr>
<td>4</td>
<td>Import server properties.</td>
<td>For information, refer to Importing the SAML Configuration-Related Server Properties Using the OAAM Administration Console.</td>
</tr>
</tbody>
</table>
18.3.2 Pre-requisites

Before starting tasks in this chapter, be aware that:

- Synchronizing system clocks on Juniper SA and OAAM Servers nodes is required. The time must be synchronized between the Juniper SA system clock and the OAAM Server clock. The time on the Juniper SA system clock must not be ahead of the OAAM Server clock.

- Oracle WebLogic is required. Consult the current certification matrix for the WebLogic version. Currently this integration is tested on OAAM 11g on Oracle WebLogic only.

- This integration is implemented in SAML 1.1 version.

18.3.3 Configuring the Authentication Provider

In WebLogic, Authentication providers are used to prove the identity of users or system processes. Authentication providers also remember, transport, and make that identity information available to various components of a system (through subjects) when needed.

You can use WebLogic's embedded LDAP, AD (Active directory), and other authentication providers as the Identity Store.

To configure an Authentication provider:

1. Log in to the Oracle WebLogic Administration Console as a WebLogic administrator. For example:

   ```
   http://hostname:7001/console
   ```

   The default port is 7001.

2. Select Security Realms from the Domain Structure section in the left pane.
3. Click the name of the realm you are configuring in the Summary of Security Realms page. For example, myrealm.

The Settings for myrealm page is displayed.

4. Click the Providers tab to display the Authentication subtab.
5. Select **DefaultAuthenticator** to use embedded LDAP. For other Identity stores choose the appropriate provider. For example, **AD Authenticator** for Active directory.

Different types of Authentication providers are designed to access different data stores, such as LDAP servers or DBMS from previous releases of WebLogic Server.

### Customize this table

**Authentication Providers**

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DefaultAuthenticator</td>
<td>WebLogic Authentication Provider</td>
</tr>
<tr>
<td>DefaultIdentityAssertion</td>
<td>WebLogic Identity Assertion provider</td>
</tr>
<tr>
<td>AD Authenticator</td>
<td>Provider that performs LDAP authentication</td>
</tr>
</tbody>
</table>

6. Reorder the providers so that **DefaultAuthenticator** is in the first position.
   
   a. Click **Reorder** to display the Reorder Authentication Providers page.
   
   b. Select **DefaultAuthenticator** and use the arrow buttons to move it into the first position in the list.
   
   c. Click **OK** to save your changes.

7. If you are using the embedded LDAP, you must perform the following steps:
   
   a. In the Oracle WebLogic Administration Console, click **base_domain** in **Domain Structure** in the left pane.
   
   b. Click the **Security** tab.
   
   c. Click the **Embedded LDAP** tab.
   
   d. Select the **Master First** option.
8. Restart the WebLogic Administration server and the managed servers.

### 18.3.4 Configuring Oracle Platform Security Services (OPSS) for Integration

Oracle Platform Security Services (OPSS) provides enterprise product development teams, systems integrators (SIs), and independent software vendors (ISVs) with a standards-based, portable, integrated, enterprise-grade security framework for Java Standard Edition (Java SE) and Java Enterprise Edition (Java EE) applications. The OPSS abstraction layer is used for authentication. The authentication configuration must be performed in WebLogic. For information on OPSS, see Oracle Fusion Middleware Application Security Guide.

1. On the machine where OAAM is installed, navigate to WebLogic_Domain/config/fmwconfig.
2. Back up jps-config.xml.
3. Open the jps-config.xml.
4. Before closing tag </jpsContexts> add the following jps context:

   ```xml
   <!-- This context is used for OAAM Juniper Integration -->
   <jpsContext name="idcontext">
     <serviceInstanceRef ref="user.authentication.loginmodule"/>
     <serviceInstanceRef ref="idstore.ldap"/>
     <serviceInstanceRef ref="credstore"/>
     <serviceInstanceRef ref="keystore"/>
     <serviceInstanceRef ref="policystore.xml"/>
     <serviceInstanceRef ref="audit"/>
   </jpsContext>
   ``
5. Save the file and exit.

**Note:** Once you save the file, you might want to use an XML editor to check that all the tags are correct. You can also open the file in Internet Explorer to see whether there are any tags missing. If your changes are correct you will be able to open the file successfully in Internet Explorer.

6. Stop and start the WebLogic Administration Server, OAAM Admin Server and OAAM Managed Server, since these changes requires a restart.

### 18.3.5 Importing the SAML Configuration-Related Server Properties Using the OAAM Administration Console

Import the SAML configuration-related properties so they are added in the OAAM database.

To import the SAML configuration-related properties, proceed as follows:

1. Log in to the OAAM Administration Console as a security administrator. For example:

   ```
   http://hostname:port/oaam_admin
   ```
2. In the Navigation pane, click **Properties** under the **Environment** node.
3. Click **Import Properties** in the Properties page to import server properties for the integration.

4. Browse for `saml_properties.zip` in the `IDM_ORACLE_HOME/oam/init` directory, and click **Open**, and then, click **Import**.

   Once the import is complete it will show you the properties successfully imported.

   Properties imported successfully.

   **Imported List:**

<table>
<thead>
<tr>
<th>Name</th>
<th>Load Type</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>oracle.saml.target.default.url</td>
<td>Database</td>
<td><a href="https://ag-oracle-oam.jt.oaam.com">https://ag-oracle-oam.jt.oaam.com</a></td>
</tr>
<tr>
<td>oracle.saml.keystore</td>
<td>Database</td>
<td>MWF_Home/jdk160_...</td>
</tr>
<tr>
<td>oracle.saml.keystore.privatekeypassword...</td>
<td>Database</td>
<td>abcd1234</td>
</tr>
<tr>
<td>oracle.saml.redirect.post.url</td>
<td>Database</td>
<td><a href="https://ag-oracle-oam.jt.oaam.com">https://ag-oracle-oam.jt.oaam.com</a></td>
</tr>
<tr>
<td>oracle.saml.user.attributes</td>
<td>Database</td>
<td>cn,mail,mobile,host,member,....</td>
</tr>
<tr>
<td>oracle.saml.keystore.password</td>
<td>Database</td>
<td>password</td>
</tr>
<tr>
<td>oracle.saml.attribute.namespace</td>
<td>Database</td>
<td>JuniperNS</td>
</tr>
<tr>
<td>oracle.saml.nameidformat</td>
<td>Database</td>
<td>XS09SubjectName</td>
</tr>
<tr>
<td>oracle.saml.set.attributes</td>
<td>Database</td>
<td>true</td>
</tr>
<tr>
<td>oracle.saml.issueurl</td>
<td>Database</td>
<td><a href="http://abdefgh.example">http://abdefgh.example</a></td>
</tr>
<tr>
<td>oracle.saml.nameidattribute</td>
<td>Database</td>
<td>distinguishedName</td>
</tr>
</tbody>
</table>

5. Click **Done** to complete the import.

   This will import the properties needed for the integration. You will modify these properties according to your environment in Section 18.3.7, "Modifying Integration Properties Using the OAAM Administration Console."

### 18.3.6 Setting Up Certificate for Signing the Assertion

A certificate authority (CA) is a trusted third-party that certifies the identity of third-parties and other entities, such as users, databases, administrators, clients, and servers. The certificate authority verifies the party identity and grants a certificate, signing it with its private key.

To set up the certificate of trust between Juniper SA and OAAM, follow the procedures contained in these sections:

- Creating Private Key for Certificate
- Creating a Certificate Request
- Acting as Your Own Certificate Authority
18.3.6.1 Creating Private Key for Certificate

The first step is to create a private key for the certificate. To create this private key, proceed as follows:

1. Change the working directory to the security properties directory $MW_HOME/jdk160_18/jre/lib/security.

2. Create the private key using a key and certificate management utility, called keytool. Enter the following command with cacerts as the keystore:

   ```
   keytool -genkey -keyalg rsa -validity 1825 -keysize 2048 -alias OAAMCert -keystore cacerts -storepass changeit
   ```

3. Enter the details for the certificate.
   An example of the output is shown as follows:
   ```
   What is your first and last name?
   [Unknown]: ag-oracle-oaam
   What is the name of your organizational unit?
   [Unknown]: Juniper
   What is the name of your organization?
   [Unknown]: Juniper
   What is the name of your City or Locality?
   [Unknown]: Sunnyvale
   What is the name of your State or Province?
   [Unknown]: CA
   What is the two-letter country code for this unit?
   [Unknown]: US
   Is CN=ag-oracle-oaam, OU=Juniper, O=Juniper, L=Sunnyvale, ST=CA, C=US correct?
   [no]: yes
   ```

4. When prompted, enter the keystore password:
   ```
   Enter key password for <OAAMCert>
   (RETURN if same as keystore password):
   Reenter new password:
   ```
   Remember this password as it is needed later for the integration.

18.3.6.2 Creating a Certificate Request

After you create the private key and self-signed certificate, use the keytool command to generate a Certificate Signing Request (CSR):

1. Change the working directory to $MW_HOME/jdk160_18/jre/lib/security.

2. Run this command to create the certificate request:

   ```
   keytool -certreq -alias OAAMCert -file server.csr -keystore cacerts -storepass changeit
   ```

   In this example you created a certificate request in a file called server.csr.
**18.3.6.3 Submitting the Certificate Signing Request (CSR) to a Certificate Authority**

Submit the Certificate Signing Request (CSR) to a certificate authority to obtain a digital certificate. The certificate authority will issue the certificate. You would have to receive the issued certificate and the root CA Certificate which signed the request.

For testing, you can act as your own certificate authority to sign the certificates. For production scenarios, a certificate from a certificate authority has to be used.

For production scenarios, you can skip Section 18.3.6.4, "Acting as Your Own Certificate Authority" and go to Section 18.3.6.5, "Importing the Certificate into Your Keystore" to import the certificate from an external certificate authority.

**18.3.6.4 Acting as Your Own Certificate Authority**

For testing purposes, you can act as your own certificate authority to self-sign the certificates. The following sets of instructions walk through setting up to self-sign the certificates. To set this up, proceed with the subsequent example.

**18.3.6.4.1 Prerequisites** The package OpenSSL must be installed in the machine you will use to manage your certificates or create the certificate requests. OpenSSL is an open source implementation of the Secure Sockets Layer (SSL) protocol. OpenSSL implements basic cryptographic functions and provides utility functions.

**18.3.6.4.2 Creating the Necessary Directories** To create the necessary directories, proceed as follows:

1. Create a directory where all certificate files will be kept. The default directory is /etc/pki/tls/. As root, issue the following command to create your own directories:
   ```
   # mkdir -m 0755 /etc/pki_jungle
   ```

2. Then, create the certificate authority's directory by issuing the commands:
   ```
   # mkdir -m 0755 /etc/pki_jungle/myCA
   /etc/pki_jungle/myCA/private
   /etc/pki_jungle/myCA/certs
   /etc/pki_jungle/myCA/newcerts
   /etc/pki_jungle/myCA/crl
   ```

   where
   - myCA is your certificate authority’s directory
   - myCA/private is the directory where your private keys are placed. Be sure that you set restrictive permissions to all your private keys so that they can be read only by root, or the user with whose privileges a server runs. The consequences of a certificate authority private key being stolen would be catastrophic.
   - myCA/certs directory is where your server certificates will be placed
   - myCA/newcerts directory is where OpenSSL puts the created certificates in PEM (unencrypted) format and in the form cert_serial_number.pem (For example: 07.pem). OpenSSL needs this directory, so you must create it
   - myCA/crl is where your certificate revocation list is placed

**18.3.6.4.3 Initial OpenSSL configuration**
1. To copy the default OpenSSL configuration file (openssl.cnf) from /etc/pki/tls to your certificate authority's directory and name it openssl.my.cnf, issue the following command as root:

   ```bash
   # cp /etc/pki/tls/openssl.cnf /etc/pki_jungle/myCA/openssl.my.cnf
   ```

2. Since this file does not need to be world readable, you can change its attributes by issuing the command:

   ```bash
   # chmod 0600 /etc/pki_jungle/myCA/openssl.my.cnf
   ```

3. Create the file that serves as a database for OpenSSL, by issuing the command:

   ```bash
   # touch /etc/pki_jungle/myCA/index.txt
   ```

4. Create the file which contains the next certificate's serial number, by issuing the command:

   ```bash
   # echo '01' > /etc/pki_jungle/myCA/serial
   ```

   Since you have not created any certificates yet, set it to "01":

**18.3.6.4.4 Creating the CA Certificate and Private Key** After completing the initial configuration, you can now generate a self-signed certificate that will be used as your certificate authority's certificate to sign other certificate requests and a private key.

1. Change to your certificate authority's directory.

   As root, issue the OpenSSL command:

   ```bash
   # cd /etc/pki_jungle/myCA/
   ```

   This is where you should issue all OpenSSL commands since it is the location of your OpenSSL's configuration file (openssl.my.cnf).

2. Then, create your certificate authority's certificate and private key. As root, issue the following command:

   ```bash
   # openssl req -config openssl.my.cnf -new -x509 -extensions v3_ca -keyout private/myca.key -out certs/myca.crt -days 1825
   ```

   This creates a self-signed certificate with the default CA extensions which are valid for five years.

3. When prompted for a passphrase for your certificate authority's private key, set a strong passphrase.

4. When prompted, provide information that will be incorporated into your certificate request. Information for the certificate authority is similar to the example that is shown:

   ```
   Country Name (2 letter code) [GB]:GR
   State or Province Name (full name) [Berkshire]:Greece
   Locality Name (For example, city) [Newbury]:Thessaloniki
   Organization Name (For example, company) [My Company Ltd]:My Network
   Organizational Unit Name (For example, section) []:My Certificate Authority
   Common Name (For example, your name or your server's hostname) []:server.example.com
   End Entity Email Address []:whatever@server.example.com
   ```

   Two files are created:
certs/myca.crt: This is your certificate authority's certificate and can be publicly available and world readable.

private/myca.key: This is your certificate authority's private key. Although it is protected with a passphrase, you should restrict access to it so that only root can read it.

5. Although your certificate authority’s private key is protected with a passphrase, you should restrict access to it so that only root can read it. To do so, issue the following command:

```
# chmod 0400 /etc/pki_jungle/myCA/private/myca.key
```

18.3.6.4.5 More OpenSSL Configuration (Mandatory) Modifications to/etc/pki_jungle/myCA/openssl.my.cnf are necessary because you use a custom directory for your certificates’ management.

1. Open openssl.my.cnf in a text editor as root and find the following section (around line 35):

```
[ CA_default ]
dir = ../../CA
    # Where everything is kept
certs = $dir/certs
    # Where the issued certs are kept
crl_dir = $dir/crl
    # Where the issued crl are kept
database = $dir/index.txt
    # database index file.
    #unique_subject = no
    # Set to 'no' to allow
    # creation of
    # several certificates with
    # the same subject.
new_certs_dir = $dir/newcerts
    # default place for new certs.
certificate = $dir/cacert.pem
    # The CA certificate
serial = $dir/serial
    # The current serial number
#crlnumber = $dir/crlnumber
    # commented out to leave a V1 CRL
crl = $dir/crl.pem
    # The current CRL
private_key = $dir/private/cakey.pem
    # The private key
RANDFILE = $dir/private/.rand
    # private random number file
x509_extensions = usr_cert
```

2. Modify the path values to conform to your custom directory and your custom certificate authority key (private key) and certificate and save your changes:

```
[ CA_default ]
dir = .
    # <--CHANGE THIS
certs = $dir/certs
crl_dir = $dir/crl
database = $dir/index.txt
    #unique_subject = no
new_certs_dir = $dir/newcerts
    # <--CHANGE THIS
certificate = $dir/certs/myca.crt
    # The certificate
serial = $dir/serial
    # The current serial number
#crlnumber = $dir/crlnumber
    # commented out to leave a V1 CRL
crl = $dir/crl.pem
    # The current CRL
private_key = $dir/private/myca.key
    # The private key
RANDFILE = $dir/private/.rand
    # private random number file
x509_extensions = usr_cert
```
18.3.6.4.6  **Signing the Certificate Request**  Now you will sign the certificate request and generate the server's certificate. To do so, proceed as follows:

1. First, copy the server.csr to your certificate authority’s directory by issuing the following command:
   
   ```
   # cp server.csr /etc/pki_jungle/myCA/
   ```

2. Change to your certificate authority’s directory by issuing the following command:

   ```
   # cd /etc/pki_jungle/myCA/
   ```

3. Then, sign the certificate request by issuing the command:

   ```
   # openssl ca -config openssl.my.cnf -policy policy_anything -out certs/server.crt -infiles server.csr
   ```

4. Supply the certificate authority’s private key to sign the request. You can check the openssl.my.cnf file about what "policy_anything" means. In short, the fields about the Country, State or City are not required to match those of your certificate authority certificate.

   After the steps have been completed, two new files are created:
   - certs/server.crt. This is the server’s certificate, which can be made available publicly.
   - newcerts/01.pem
     This is the same certificate, but with the certificate's serial number as a file name. It is not needed.

5. Now, delete the certificate request (server.csr) since it is no longer needed.

18.3.6.5  **Importing the Certificate into Your Keystore**

The SSL VPN must import the public key of this server certificate to decrypt the message sent from OAAM.

You must import the Root CA Certificate followed by the certificate which was issued to you by the certificate authority. The name of the root certificate is myca.crt and the name of the issued certificate is server.crt.

To import a certificate into a keystore, proceed as follows:

1. Change the working directory to `MW_HOME/jdk160_18/jre/lib/security`.

2. Import the root certificate into your keystore using the following `keytool` command:

   ```
   keytool -importcert -alias rootCA -file myca.crt -keystore cacerts -storepass changeit
   ```

   In the preceding syntax:
   - alias represents the alias of the Root CA Certificate.
   - rootCA -file represents the name of the file that contains the Root CA Certificate.
   - keystore represents the name of your keystore.

3. Open server.crt in a text editor and remove everything except for content between the **BEGIN CERTIFICATE** and **END CERTIFICATE** tags.
4. Import the issued certificate into your keystore using the following `keytool` command:

```shell
keytool -importcert -alias OAAMCert -file server.crt -keystore cacerts -storepass changeit
```

In the preceding syntax:
- **alias** represents the alias of the certificate, which must be the same as the private key alias assigned in Creating Private Key for Certificate.
- **server.crt** represents the name of the file that contains the certificate.
- **keystore** represents the name of your keystore.

5. Enter the key password for `<OAAMCert>.

The certificate reply was installed in keystore.

---

**18.3.7 Modifying Integration Properties Using the OAAM Administration Console**

To define the SAML configuration properties required to establish the integration, proceed as follows:

1. Log in to the OAAM Administration Console.
2. Double-click **Properties** to open the Properties page.
3. Now type `oracle.saml*` in the Name field and click **Search** to search the integration properties.
4. In the search results, click the property you must modify.
5. In the Properties tab, modify the value for the property and click **Save**.

The properties imported as part of integration that need to be modified are shown in Table 18–2, "SAML Integration Properties".

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>oracle.saml.integration.version</td>
<td>The SAML version used for integration&lt;br&gt;Possible values are 1.1 and 2.0.&lt;br&gt;The default value is 1.1.&lt;br&gt;Juniper SA also supports SAML2.0.&lt;br&gt;You must decide the version of SAML to use.</td>
</tr>
<tr>
<td>oracle.saml.target.default.url</td>
<td>The target URL (homepage) the user wants to navigate to after successful SAML assertion validation by Juniper SA&lt;br&gt;For example: <a href="https://ag-example-oaam.juniperlabs.local/">https://ag-example-oaam.juniperlabs.local/</a></td>
</tr>
<tr>
<td>oracle.saml.keystore</td>
<td>The full path of the keystore used for storing the certificate required to sign the assertion. In our case it will be&lt;br&gt;<code>MW_HOME/jdk160_18/jre/lib/security/cacerts</code></td>
</tr>
<tr>
<td>oracle.saml.keystore.password</td>
<td>The password of the keystore</td>
</tr>
<tr>
<td>oracle.saml.keystore.certalias</td>
<td>The alias of the certificate used for assertion</td>
</tr>
</tbody>
</table>
Integrating Security and Authentication

18.3.8 Configuring Juniper Networks Secure Access (SA)

To configure Juniper Networks Secure Access (SA) for this integration, you must:

- Creating SAML 1.1 Authentication Server
- Creating a User Realm for SAML
- Creating Sign-In Policy

For more information on Juniper SA configuration, see the *Juniper Networks Secure Access Administration Guide* available at http://www.juniper.net/techpubs

18.3.8.1 Creating SAML 1.1 Authentication Server

You must create an Authentication Server in Juniper SA. To do so, proceed as follows:

1. Log in to your Juniper SSL VPN Administrator Console.

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>oracle.saml.keystore.privatekeypassword</td>
<td>The private key password</td>
</tr>
<tr>
<td>oracle.saml.redirect.post.url</td>
<td>The URL where SAML assertion is posted</td>
</tr>
<tr>
<td></td>
<td>For example: <a href="https://ag-example-oaam.juniperlabs.local/dana-na/auth/saml-consumer.cgi">https://ag-example-oaam.juniperlabs.local/dana-na/auth/saml-consumer.cgi</a></td>
</tr>
<tr>
<td>oracle.saml.set.attributes</td>
<td>Indicates if additional attributes need to be sent to the Juniper SA as part of the assertion</td>
</tr>
<tr>
<td></td>
<td>Possible values are false or true.</td>
</tr>
<tr>
<td></td>
<td>The default value is false</td>
</tr>
<tr>
<td>oracle.saml.user.attributes</td>
<td>List of attributes required to be appended as part of the assertion</td>
</tr>
<tr>
<td></td>
<td>The property is only used if oracle.saml.set.attribute is set to true</td>
</tr>
<tr>
<td>oracle.saml.attribute.namespace</td>
<td>The name of the namespace used for assertion. The default value is JuniperNS.</td>
</tr>
<tr>
<td></td>
<td>For SAML1.1 only.</td>
</tr>
<tr>
<td>oracle.saml.nameidformat</td>
<td>The nameid format used in the SAML assertion</td>
</tr>
<tr>
<td></td>
<td>The default value is X509SubjectName.</td>
</tr>
<tr>
<td>oracle.saml.nameidattribute</td>
<td>The NameID attribute which identifies the user in the SAML assertion</td>
</tr>
<tr>
<td></td>
<td>The default value is distinguishedName.</td>
</tr>
<tr>
<td></td>
<td>This must be distinguishedName if the nameid format is set to X509SubjectName.</td>
</tr>
<tr>
<td>oracle.saml.issuer.url</td>
<td>The URL of the issuer of SAML</td>
</tr>
<tr>
<td></td>
<td>This is the machine where the OAAM authentication server is running.</td>
</tr>
<tr>
<td></td>
<td>For example: <a href="http://abcdefgh.example.com:14300">http://abcdefgh.example.com:14300</a></td>
</tr>
</tbody>
</table>

Table 18–2  (Cont.) SAML Integration Properties
2. In the Juniper Administration Console in the left pane, expand the Authentication menu, and then click Auth. Servers.

3. From the New drop-down list, select SAML Server, and then click New Server.
The following dialog is displayed.

4. Define the Authentication Server with the values in Table 18–3.

**Table 18–3 Create an Authentication Server**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Details</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server Name</td>
<td>Name of SAML Server</td>
<td>OAAM SAML 1.1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Enter same value as shown.</td>
</tr>
<tr>
<td>SAML Version</td>
<td>SAML version for authentication server</td>
<td>1.1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Enter same value as shown.</td>
</tr>
<tr>
<td>Source Site Inter-Site Transfer Service URL</td>
<td>The entry URL of OAAM server. This is where the user gets redirected to for authentication.</td>
<td>Example: @<a href="https://ag-exampleoaam.acmegizmo.com:14301/oaam_server/juniperLoginPage.jsp">https://ag-exampleoaam.acmegizmo.com:14301/oaam_server/juniperLoginPage.jsp</a> Specify the host and port according to your environment.</td>
</tr>
<tr>
<td>User Name Template</td>
<td>The template used for extracting the value that identifies the authenticated user</td>
<td>&lt;assertionNameDN.cn&gt; Enter the same value as shown. You also need to keep '&lt;' and '&gt;' at beginning and end</td>
</tr>
<tr>
<td>Allowed Clock Skew (minutes)</td>
<td>Allowed clock skew for assertion.</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Enter the same value as shown.</td>
</tr>
<tr>
<td>SSO Method</td>
<td>SSO method used for SAML</td>
<td>Post</td>
</tr>
<tr>
<td>Response Signing Certificate</td>
<td>The certificate used for signing the response.</td>
<td>This is the certificate you obtained from certificate authority. You have imported the same certificate into the Keystore in the step Importing the Certificate into Your Keystore.</td>
</tr>
</tbody>
</table>
5. Import the server certificate (for example, server.crt) created (in Section 18.3.6.4.6, "Signing the Certificate Request").

6. Click **Save Changes** to save the changes.

### 18.3.8.2 Creating a User Realm for SAML

An authentication realm specifies the conditions that users must meet to sign in. A realm consists of a grouping of authentication resources.

To create a user realm for SAML, proceed as follows:

1. From the Juniper Administration Console, in the left pane, expand the **Users** menu, point to **User Realms**, and then click **New User Realm**.
2. Specify the name as **OAAM SAML 1.1 User Realm**.
3. Select the Authentication Server **OAAM SAML 1.1** that was created in the last step as the authentication server for this user realm.
4. Save the changes.
   
   Now you should see the newly created user realm.

5. From the Juniper Administration Console, in the left pane, expand the **Users** menu, point to **User Realms**, and then click **OAAM SAML 1.1 User Realm**.

6. From the **OAAM SAML 1.1. User Realm**, click the **Role Mapping** tab to configure one or more role mapping rules.

### 18.3.8.3 Creating Sign-In Policy

Create a Sign-In policy which defines the URL on which you need to go on the Juniper SA to get redirected to OAAM for authentication.

1. To create a sign-in policy, in the Juniper Administration Console, expand the **Authentication** menu, point to **Signing In**, and then click **Sign-in Policies**.
2. Click **New URL** and in the **Sign-in URL** field that is displayed, enter */OAAM11/* for the URL.
3. For Sign-in Page, select **Default Sign-in Page**.
4. For Authentication Realm, select the **OAAM SAML 1.1 User Realm** that was created earlier.
5. Click **Save Changes** and make sure it is enabled
18.4 Verifying the Integration

Once you have configured all required components, the next step is to test the Login and Forget Password flows. Follow the subsequent steps to verify that OAAM and Juniper SA were integrated successfully.

**Test Login Flow**

1. Open up a web browser and go to the target/protected resource URL that is protected by Juniper.

   Make sure there are no instances or windows of the Web browser where you logged in to the Juniper Administration Console.

   The target/protected resource URL is the value of the `oracle.saml.target.default.url` property specified in the OAAM Administration Console.

   The user will be taken to the OAAM Server login page.

2. Complete the login process.

   It should take you to the Juniper Sign In page that displays the username and shows the sign-in page that has bookmarks and link to resources.

**Test Forgot Password Flow**

1. Open a Web browser and go to the target/protected resource URL that is protected by Juniper.

   Make sure there are no instances or windows of the Web browser where you logged in to the Juniper Administration Console.

   The target/protected resource URL is the value of the `oracle.saml.target.default.url` property specified in OAAM Administration Console.

   The user will be taken to the OAAM Server login page.

2. Enter the username and click **Continue**.

3. In the Password page click the **Forgot your password** link.

4. Answer the challenge questions or OTP.

   After successfully answering the challenge, the user will be allowed to change the password and log in to the Juniper Sign In page.

18.5 Debugging the Integration

To debug the integration on the OAAM end, enable the debug logs by following these steps:

1. Log in to Oracle Enterprise Manager Fusion Middleware Control. For example:

   http://host.domain.com:7001/em/

   For information on using Fusion Middleware Control, see Administrator’s Guide.

2. Expand the **WebLogic Domain** node and click the **OAAM Server**.

3. Right-click to select **Log** and then **Log Configuration** to open the log configuration for the OAAM Server.

   The default logging will be set to **FINER** level.
4. Change the log level to NOTICE:1(INFO). Also, select **Persist log level state across component restarts**. Click the **Apply** button to save changes.

The debug logs will be in located in:

\[
\text{MW_HOME/user_projects/domains/YOURDOMAIN/servers/oaam_server/}
\text{logs/oaam_server-diagnostic.log}
\]

18.6 Troubleshooting Common Problems

This section describes common problems you might encounter in an Oracle Adaptive Access Manager and Juniper Networks Secure Access (SA) integrated environment and explains how to solve them.

In addition to this section, review the Oracle Fusion Middleware Error Messages Reference for information about the error messages you may encounter.

For information about additional troubleshooting resources, see Section 27.1, "Using My Oracle Support for Additional Troubleshooting Information."

18.6.1 Juniper SA and OAAM Clock Synchronization

Ensure that the Juniper SA and OAAM Servers system clocks are synchronized. Juniper SA system clock should not be ahead of OAAM Server clock. Refer to the Juniper Networks Secure Access Administration Guide to reset the date and time in the Juniper application. You can visit the Juniper Technical Documentation website at

\[
\text{http://www.juniper.net/techpubs}
\]

18.6.2 Absence of a Correct Certificate on Juniper

After the OAAM flow has completed, the user is not redirected to the protected resource and an **InvalidCryptoException** is seen in the Web browser:

The logs seen in the Juniper Administration Console is as follows:

\[
\text{Logs(Juniper admin->Log/monitoring->Events): ERR24377 : Caught a SAML exception 'InvalidCryptoException' while verifying response. Error: SAMLSignedObject::verify() failed to validate signature value.}
\]

**Cause**

The correct certificate is absent on Juniper.

**Solution**

Ensure that server certificate (for example, server.crt) has been uploaded in Juniper. Refer to Section 18.3.8.1, "Creating SAML 1.1 Authentication Server".

18.6.3 Signing Failure in SAML Response

After entering the password in OAAM, a screen with the following message appears:

There has been an error reaching your destination

The following exception is seen in the OAAM server log file (namely `oaam_server_server1.log`):

\[
\text{java.lang.NullPointerException}
\text{at java.io.PrintWriter.write(PrintWriter.java:429)}
\]
**Troubleshooting Common Problems**

**Integrating Juniper Networks Secure Access (SA) and OAAM**

```java
at jsp_servlet.__samlsubmit._jspService(__samlsubmit.java:96)
at weblogic.servlet.jsp.JspBase.service(JspBase.java:34)
at weblogic.servlet.internal.StubSecurityHelper$ServletServiceAction.run(StubSecurityHelper.java:227)
at weblogic.servlet.internal.StubSecurityHelper.invokeServlet(StubSecurityHelper.java:125)
at weblogic.servlet.internal.ServletStubImpl.execute(ServletStubImpl.java:300)
at weblogic.servlet.internal.ServletStubImpl.onAddToMapException(ServletStubImpl.java:416)
at weblogic.servlet.internal.ServletStubImpl.execute(ServletStubImpl.java:326)
at weblogic.servlet.internal.ServletStubImpl.execute(ServletStubImpl.java:183)
```

**Cause**
There was a signing failure in the SAML response.

**Solution**
Ensure that the following properties are set to the right values:

For information, refer to Table 18–2, "SAML Integration Properties".

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>oracle.saml.keystore</td>
<td>The full path of the keystore used for storing the certificate required to sign the assertion. In our case it will be $MW_HOME$/jdk160_18/jre/lib/security/cacerts</td>
</tr>
<tr>
<td>oracle.saml.keystore.password</td>
<td>The password of the keystore</td>
</tr>
<tr>
<td>oracle.saml.keystore.certalias</td>
<td>The alias of the certificate used for assertion</td>
</tr>
<tr>
<td>oracle.saml.keystore.privatekeypassword</td>
<td>The private key password</td>
</tr>
</tbody>
</table>

**18.6.4 Entry Point URL for OAAM**

On accessing the protected resource, the following error message is seen:

There has been an error reaching destination

**Cause**
The entry point URL for OAAM was not set correctly in Juniper.

**Solution**
Check the URL in the browser. If it is not set to https://OAAM_HOST:OAAM_PORT/oaam_server/juniperLoginPage.jsp, it must be changed to this correct value.

To do this:

1. Login to Juniper Administration Console.
2. Click Auth servers on the left pane.
3. Select the server corresponding to OAAM. For example, OAAM server.
4. Set the Source Site Inter-Site Transfer Service URL to
   https://OAAM_HOST:OAAM_PORT/oaam_server/juniperLoginPage.jsp
5. Save the changes.
Customers with access monitoring requirements involving multiple applications and data sources now have the ability to take a proactive security and compliance posture. Using the provided Java Message Service Queue (JMSQ) customers can implement near real-time risk analysis to actively identify suspected fraud or misuse.

This chapter describes how to integrate OAAM and Java Message Service Queue (JMSQ) for asynchronous integration. It contains the following sections:

- About JMS Definitions
- Installing the Asynchronous Integration Option
- Integrating JMS
- Configuring JMS Messages
- Database Views for Entities and Transactions
- Python Rule Condition

19.1 About JMS Definitions

Table 19–1 lists JMS terms and definitions. For in-depth information about Java Message Service, see Oracle Fusion Middleware Configuring and Managing JMS for Oracle WebLogic Server.
Table 19–1  JMS Definitions

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Messaging</td>
<td>Messaging is a method of communication between software components or applications. A messaging system is a peer-to-peer facility: A messaging client can send messages to, and receive messages from, any other client. Each client connects to a messaging agent that provides facilities for creating, sending, receiving, and reading messages. Messaging enables distributed communication that is loosely coupled. A component sends a message to a destination, and the recipient can retrieve the message from the destination. However, the sender and the receiver do not have to be available at the same time in order to communicate. In fact, the sender does not need to know anything about the receiver; nor does the receiver need to know anything about the sender. The sender and the receiver need to know only what message format and what destination to use. Messaging also differs from electronic mail (email), which is a method of communication between people or between software applications and people. Messaging is used for communication between software applications or software components.</td>
</tr>
<tr>
<td>Java Message Service (JMS)</td>
<td>Java Message Service (JMS) is a Java API that allows applications to create, send, receive, and read messages using reliable, asynchronous, loosely coupled communication. The JMS API defines a common set of interfaces and associated semantics that allow programs written in the Java programming language to communicate with other messaging implementations.</td>
</tr>
<tr>
<td>JMS Queues</td>
<td>JMS Queues are message queues that allow software or applications to exchange information asynchronously. Each message is addressed to a specific queue, and receiving clients extract messages from the queues established to hold their messages. Queues retain all messages sent to them until the messages are consumed or expire.</td>
</tr>
<tr>
<td>JNDI</td>
<td>JNDI is a java naming and directory service. The JMS queue can be accessed using the JNDI names.</td>
</tr>
<tr>
<td>JMS Queue Destination</td>
<td>Applications send messages to the queue. Provider stores one copy of each message until OAAM receives the message.</td>
</tr>
<tr>
<td>JMS Listener</td>
<td>The JMS listener is configured to listen to JMS queues for messages in XML format. A client can register a message listener with a consumer. A message listener is similar to an event listener. Whenever a message arrives at the destination, the JMS provider delivers the message; then, the contents of the message are acted upon. The XML schema in Section 19.4.2, “XML Schema Example for Message Formats” provides details about the message format.</td>
</tr>
<tr>
<td>OAAM JMS Message</td>
<td>OAAM JMS message contents look similar to the Oracle Adaptive Access Manager Web Services API calls. The XML schema in Section 19.4.2, “XML Schema Example for Message Formats” provides details about the message format.</td>
</tr>
</tbody>
</table>

19.2 Installing the Asynchronous Integration Option

Table 19–2 lists a summary of the tasks for installing the Asynchronous Integration Option.
19.2.1 Pre-requisites

Ensure that Oracle Adaptive Access Manager 11g is installed and configured before proceeding. This section contains the steps required to install the Asynchronous Integration Option.

The Asynchronous Integration Option includes various reports as Oracle Business Intelligence Publisher report templates. Ensure that Oracle Business Intelligence Publisher is installed and configured before proceeding with installation of the Asynchronous Integration Option. For information on installing Oracle Business Intelligence Publisher, see Oracle Fusion Middleware Installation Guide for Oracle Business Intelligence.

### Table 19–2 Asynchronous Integration Option Installation

<table>
<thead>
<tr>
<th>No.</th>
<th>Task</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Review prerequisites.</td>
<td>For information, refer to Pre-requisites.</td>
</tr>
<tr>
<td>2</td>
<td>Install the Asynchronous Integration Option.</td>
<td>For information, refer to Installing the Asynchronous Integration Option.</td>
</tr>
<tr>
<td>3</td>
<td>Set Up the JMS Queues.</td>
<td>For information, refer to Setting Up JMS Queues.</td>
</tr>
<tr>
<td>4</td>
<td>Update the OAAM Extensions Library.</td>
<td>For information, refer to Updating the OAAM Extensions Library.</td>
</tr>
<tr>
<td>5</td>
<td>Update the database.</td>
<td>For information, refer to Updating the OAAM Database.</td>
</tr>
</tbody>
</table>

19.2.2 Installing the Asynchronous Integration Option


To install the Asynchronous Integration Option, proceed as follows:

1. Create a work directory called osg_install on the machine where OAAM is installed. The directory can be created anywhere if it is outside the installation folder.
2. Create an osg_integration_kit directory inside the osg_install directory.
3. Locate osg_integration_kit.zip, which is located in the IAM_Home/oaam/oaam_extensions/generic directory.
4. Extract the contents of osg_integration_kit.zip to the osg_install/osg_integration_kit directory.

19.2.3 Updating the OAAM Extensions Library

The asynchronous execution functionality is implemented as an Oracle Adaptive Access Manager extension. Follow the subsequent steps to replace the default extension library:

1. Shut down all Oracle Adaptive Access Manager servers. For example, oaam_server_server1 and oaam_admin_server1.
2. Start the WebLogic Server where Oracle Adaptive Access Manager is deployed and log in to the Oracle WebLogic Administration Console.
3. Click **Lock & Edit**.
4. Select `oracle.oaam.extensions` and click **Delete**.
5. Navigate to **Domain Environment > Deployments** and lock the console.
6. Click the **Install** button.
7. Browse to the location of the `osg_oaam_extensions.war` file and select it by clicking the option next to the WAR file and clicking **Next**.
8. Ensure **Install this deployment as a library** is selected and click **Next**.
9. Select all OAAM servers as deployment targets. For example, `oaam_admin_server1` and `oaam_server_server1`.
10. Click **Next** again to accept the defaults in this next page and then click **Finish**.
11. Click the **Save** button and then **Activate Changes**.
12. Start all necessary Oracle Adaptive Access Manager servers.

### 19.2.4 Setting Up JMS Queues

OAAM uses JMS (Java Message Service) queues as one of the integration mechanisms. OAAM listens on one or more JMS queues for XML messages. For example, an electronic patient medical records (EMR) will need a message queue to transmit transaction details that will be used by the OAAM server. For information on the XML schema and listener configuration, see Section 19.3, "Integrating JMS."

With the default configuration included in `osg_oaam_extension.war`, OAAM listens for messages in a JMS queue with JNDI name `jms/oaamDefaultQueue at t3://localhost:7001`. Review this configuration and update as necessary for your deployment, per the details given in Section 19.3, "Integrating JMS."

Ensure that the JMS queues specified in the listeners configuration exists and are active. If any do not exist, create them in the appropriate WebLogic Server. For information on setting up a JMS Queue on a WebLogic Server, see Oracle Fusion Middleware Configuring and Managing JMS for Oracle WebLogic Server.

### 19.2.5 Updating the OAAM Database

Database views for the entities and transactions can be created for use in rule conditions and reports. For information on these database views, see Section 19.5, "Database Views for Entities and Transactions." Database privileges of the OAAM database user must be updated for view creation and other database operations.

To grant the necessary privileges, log in to Oracle database with administrator credentials and run the following SQL statement, replacing `dev_oaam` with the OAAM database schema:

```sql
grant create view to dev_oaam.
```

### 19.3 Integrating JMS

With the JMS listener implementation in an asynchronous deployment, you can configure Oracle Adaptive Access Manager to listen to JMS queues (or topics) for messages in XML format. The XML schema shown in Section 19.4.2, "XML Schema Example for Message Formats" provides details on the message format. For details on the parameters, you can refer to Java API Reference for Oracle Adaptive Access Manager. JMS message contents is similar to OAAM Web Services API calls.
19.3.1 Web Services API
The following is a subset of Web Services APIs available through JMS:
- VCryptTracker.updateLog
- VCryptTracker.updateEntity
- VCryptTracker.createTransaction
- VCryptRulesEngine.processRules

19.3.2 Overview of JMS Integration with OAAM
The subsequent diagram provides an overview of the JMS integration with OAAM.

Figure 19–1  JMS integration with OAAM

The flow of interaction is as follows:
1. The application (JMS Sender) sends a message to the JMS Queue. It identifies the queue destination by the JNDI namespace.
2. The queuing system receives the message from the JMS Sender and routes the message to the destination.
3. OAAM Server listens for the message with the configured JMS Listener.
4. The message is processed by the Message Processor.
5. Information is loaded into the database as transaction or login data.
6. Rules are then run on the login and transaction data offline.

19.3.3 Registering the JMS Listener
You can configure various aspects of JMS integration using Oracle Adaptive Access Manager properties and user-defined enums. For information on user-defined enums, see Section 7.2, "About Customizing or Extending OAAM By Editing Enums."
Table 19–3 shows the list of JMS configuration properties. For each queue (or topic) to be monitored, one listener must be configured by adding an enum element in the user-defined enum oracle.oaam.jms.listeners.enum. Any changes to the listener list or properties require the OAAM Server where the listeners run to be restarted.

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>jms.message.processor.default.user</td>
<td>When the loginId field is not specified, in the VCryptTracker.updateLog message, the value in this property will be used. Default value: JmsDefaultUser</td>
</tr>
<tr>
<td>jms.message.processor.default.usergroup</td>
<td>When the groupId field is not specified in the VCryptTracker.updateLog message, the value in this property will be used. Default value: default</td>
</tr>
<tr>
<td>jms.message.processor.default.ip</td>
<td>When the remoteIPAddr field is not specified in the VCryptTracker.updateLog message, the value in this property will be used. Default value: 127.0.0.1</td>
</tr>
<tr>
<td>jms.message.processor.default.clientver</td>
<td>When the clientVersion field is not specified in the VCryptTracker.updateLog message, the value in this property will be used. Default value: 1.0</td>
</tr>
<tr>
<td>jms.message.processor.default.authtype</td>
<td>When the clientType field is not specified in the VCryptTracker.updateLog message, the value in this property will be used. Default value: normal</td>
</tr>
<tr>
<td>jms.message.processor.default.sessionid</td>
<td>When the requestId field is not specified in the VCryptTracker.updateLog message, the value in this property will be used. If no value is specified, a value generated using the remoteIPAddr field value will be used. In the case of multiple message being sent in a MessageList, when the requestId field is not specified for createTransaction/updateEntity/processRules messages, the requestId used in the earlier updateLog message, if available, will be used.</td>
</tr>
<tr>
<td>jms.message.processor.default.browser.fingerprint</td>
<td>When the fingePrint field is not specified in the VCryptTracker.updateLog message, the value in this property will be used.</td>
</tr>
<tr>
<td>jms.message.processor.default.flash.fingerprint</td>
<td>When the fingePrint2 field is not specified in the VCryptTracker.updateLog message, the value in this property will be used.</td>
</tr>
<tr>
<td>oracle.oaam.jms.listeners.default.initial.context.factory</td>
<td>Name of the Java class that implements the initial context factory. This value will be used to initialize the Java Naming context. Default value: weblogic.jndi.WLInitialContextFactory</td>
</tr>
<tr>
<td>oracle.oaam.jms.listeners.default.connection.factory</td>
<td>JNDI name of the JMS connection factory used to create queue/topic connections. Default value: weblogic.jms.ConnectionFactory</td>
</tr>
</tbody>
</table>
19.3.4 Configuring Message Processor

Configure Message Processor properties using Oracle Adaptive Access Manager properties and user-defined enums. For information on user-defined enums, see Section 7.2, “About Customizing or Extending OAAM By Editing Enums.”

The OAAM default JMS message processor processes only the messages of type javax.jms.TextMessage. Other types of messages are ignored by the JMS message processor.

To process other type of messages, you must implement a custom processor by extending either oracle.oaam.jms.JmsAbstractMessageProcessor or oracle.oaam.jms.JmsDefaultMessageProcessor and associating the processor with a JmsListener.

In addition, the default JMS message processor processes only if the contexts of the TextMessage is a XML string that conforms to the XML schema as shown in Section 19.4.2, "XML Schema Example for Message Formats.”

19.4 Configuring JMS Messages

This section includes the following topics:
19.4.1 JMS Message Examples

This section provides JMS message examples. It includes the following topics:

- VCryptTracker.updateLog
- VCryptTracker.updateEntity
- VCryptTracker.createTransaction
- VCryptRulesEngine.processRules
- MessageList

These message examples may not include all data elements supported for the messages. For a complete list of supported data elements, see Section 19.4.2, "XML Schema Example for Message Formats."

19.4.1.1 VCryptTracker.updateLog

The VCryptTracker.updateLog message is used to create or update a user-session (login) in Oracle Adaptive Access Manager. If no value is specified for the requestId data element, a unique value will be generated and used.

A VCryptTracker.updateLog message example is shown as follows:

```xml
<?xml version="1.0"?>
<OaamJmsMessage>
  <VCryptTracker.updateLog>
    <UpdateAuthResultRequest>
      <requestId>20110721_00_9004_terminal_1</requestId>
      <requestTime>07/21/2011 00:21:01</requestTime>
      <userId>9004</userId>
      <loginId>jjames</loginId>
      <isSecure>false</isSecure>
      <groupId>HealthcareUsers</groupId>
      <result>0</result>
      <clientType>10</clientType>
      <clientVersion>1.0</clientVersion>
      <remoteIPAddr>192.168.0.0</remoteIPAddr>
      <remoteHost>server.domain.com</remoteHost>
    </UpdateAuthResultRequest>
  </VCryptTracker.updateLog>
</OaamJmsMessage>
```

This message is the JMS equivalent of the OAAM API VCryptTracker.updateLog(). For information on the data elements (parameters), see Java API Reference for Oracle Adaptive Access Manager.

19.4.1.2 VCryptTracker.updateEntity

The VCryptTracker.updateEntity message is used to create or update a user-defined entity instance in Oracle Adaptive Access Manager.

This is a VCryptTracker.updateEntity message example:

```xml
<?xml version="1.0"?>
<OaamJmsMessage>
```
<VCryptTracker.updateEntity>
  <updateEntity>
    <entityDefKey>Patient</entityDefKey>
    <contexts>
      <context>
        <name>Patient_ID</name>
        <value>21600481</value>
      </context>
      <context>
        <name>MR_Number</name>
        <value>21600481</value>
      </context>
      <context>
        <name>Short_Name</name>
        <value>Jane</value>
      </context>
      <context>
        <name>Last_Name</name>
        <value>Celebrity</value>
      </context>
      <context>
        <name>First_Name</name>
        <value>Jane</value>
      </context>
      <context>
        <name>Phone_Number</name>
        <value>603.555.0100</value>
      </context>
      <context>
        <name>Email_Address</name>
        <value>Jane.Celebrity@hotmail.com</value>
      </context>
      <context>
        <name>Date_Of_Birth</name>
        <value>1979-05-12 00:00:00 -0800</value>
      </context>
      <context>
        <name>Confidential_Indicator</name>
        <value>true</value>
      </context>
      <context>
        <name>homeAddr.Line1</name>
        <value>6819 Park Blvd</value>
      </context>
      <context>
        <name>homeAddr.City</name>
        <value>Los Angeles</value>
      </context>
      <context>
        <name>homeAddr.State</name>
        <value>California</value>
      </context>
      <context>
        <name>homeAddr.Zip</name>
        <value>90001</value>
      </context>
    </contexts>
  </updateEntity>
</VCryptTracker.updateEntity>
</OaamJmsMessage>
This message is the JMS equivalent for the OAAM API VCryptTracker.updateEntity(). For information on the data elements (parameters), see Java API Reference for Oracle Adaptive Access Manager.

19.4.1.3 VCryptTracker.createTransaction

The VCryptTracker.createTransaction message is used to create a transaction in Oracle Adaptive Access Manager.

This is a VCryptTracker.createTransaction message example:

```xml
<?xml version="1.0"?>
<OaamJmsMessage>
  <VCryptTracker.createTransaction>
    <createTransaction>
      <requestId>20110721_00_9004_terminal_1</requestId>
      <requestTime>07/21/2011 00:21:01</requestTime>
      <transactionDefKey>pat_rec_acc</transactionDefKey>
      <status>0</status>
      <contexts>
        <context>
          <name>Person_ID</name>
          <value>9004</value>
        </context>
        <context>
          <name>Patient_ID</name>
          <value>21600481</value>
        </context>
        <context>
          <name>Action</name>
          <value>View_Records</value>
        </context>
        <context>
          <name>Application_ID</name>
          <value>Healthcare_App</value>
        </context>
        <context>
          <name>Terminal_ID</name>
          <value>terminal_1</value>
        </context>
        <context>
          <name>Item_Key</name>
          <value>image-x-20110720-156</value>
        </context>
        <context>
          <name>Is_Restricted_Item</name>
          <value>false</value>
        </context>
      </contexts>
    </createTransaction>
  </VCryptTracker.createTransaction>
</OaamJmsMessage>
```

This message is the JMS equivalent for the OAAM API VCryptTracker.createTransaction(). For information on the data elements (parameters), see Java API Reference for Oracle Adaptive Access Manager.

19.4.1.4 VCryptRulesEngine.processRules

The VCryptRulesEngine.processRules message is used to run OAAM rules.
This is a VCryptRulesEngine.processRules message example:

```xml
<?xml version="1.0"?>
<OdamJmsMessage>
  <VCryptRulesEngine.processRules>
    <ProcessRulesRequest>
      <requestId>20110721_00_9004_terminal_1</requestId>
      <requestTime>07/21/2011 00:21:01</requestTime>
    </ProcessRulesRequest>
  </VCryptRulesEngine.processRules>
</OdamJmsMessage>
```

This message is the JMS equivalent for the OAAM API VCryptRulesEngine.processRules(). For information on the data elements (parameters), see Java API Reference for Oracle Adaptive Access Manager.

### 19.4.1.5 MessageList

The MessageList message is used to send one or more messages in one JMS message.

This is a MessageList message example:

```xml
<?xml version="1.0"?>
<OdamJmsMessage>
  <MessageList>
    <VCryptTracker.updateLog/>
    <VCryptTracker.updateEntity/>
    <VCryptTracker.updateEntity/>
    <VCryptTracker.createTransaction/>
    <VCryptRulesEngine.processRules/>
  </MessageList>
</OdamJmsMessage>
```

This message is the JMS equivalent of calling multiple OAAM API calls in a batch.

In addition to batching the messages, the MessageList message also provides useful default values for requestId and transactionLogId data elements.

- When transactionLogId is not explicitly specified in the processRules message, the value returned from the earlier createTransaction message, if available, is used.
- When requestId is not explicitly specified in the createTransaction, processRules or updateEntity message, the value of the requestId data element from the previous message (within this MessageList) is used.

### 19.4.2 XML Schema Example for Message Formats

The following XML schema example shows the details on the message format.
<?xml version="1.0" encoding="utf-8"?>
<xs:schema id="OaamJmsMessage"
    xmlns:xs="http://www.w3.org/2001/XMLSchema">
    <xs:element name="OaamJmsMessage" type="MessageList"/>

    <xs:complexType name="MessageList">
        <xs:sequence>
            <xs:element name="MessageList" type="MessageList"
                minOccurs="0" maxOccurs="unbounded"/>
            <xs:element name="VCryptTracker.updateLog" type="updateLog"
                minOccurs="0" maxOccurs="unbounded"/>
            <xs:element name="VCryptTracker.createTransaction" type="createTransaction"
                minOccurs="0" maxOccurs="unbounded"/>
            <xs:element name="VCryptRulesEngine.processRules" type="processRules"
                minOccurs="0" maxOccurs="unbounded"/>
            <xs:element name="VCryptTracker.updateEntity" type="updateEntity"
                minOccurs="0" maxOccurs="unbounded"/>
        </xs:sequence>
    </xs:complexType>

    <xs:complexType name="updateLog">
        <xs:sequence>
            <xs:element name="UpdateAuthResultRequest">
                <xs:complexType>
                    <xs:sequence>
                        <xs:element name="requestId" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="requestTime" type="xs:string"
                            minOccurs="1" maxOccurs="1"/>
                        <xs:element name="userId" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="loginId" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="isSecure" type="xs:boolean"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="groupId" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="result" type="xs:integer"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="secureCookie" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="digitalCookie" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="clientType" type="xs:integer"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="clientVersion" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="remoteIPAddr" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="remoteHost" type="xs:string"
                            minOccurs="0" maxOccurs="1"/>
                        <xs:element name="fingerPrintType2" type="xs:integer"
                            minOccurs="0" maxOccurs="1"/>
                    </xs:sequence>
                </xs:complexType>
            </xs:element>
        </xs:sequence>
    </xs:complexType>
</xs:schema>
<xs:complexType name="createTransaction">
  <xs:sequence>
    <xs:element name="requestId" type="xs:string"
      minOccurs="0" maxOccurs="1"/>
    <xs:element name="requestTime" type="xs:string"
      minOccurs="0" maxOccurs="1"/>
    <xs:element name="transactionDefKey" type="xs:string"
      minOccurs="1" maxOccurs="1"/>
    <xs:element name="status" type="xs:integer"
      minOccurs="0" maxOccurs="1"/>
    <xs:element name="contexts"
      minOccurs="0" maxOccurs="1">
      <xs:complexType>
        <xs:sequence>
          <xs:element name="context"
            minOccurs="0" maxOccurs="unbounded">
            <xs:complexType>
              <xs:sequence>
                <xs:element name="name" type="xs:string"
                  minOccurs="1" maxOccurs="1"/>
                <xs:element name="value" type="xs:string"
                  minOccurs="1" maxOccurs="1"/>
              </xs:sequence>
            </xs:complexType>
          </xs:element>
        </xs:sequence>
      </xs:complexType>
    </xs:element>
  </xs:sequence>
</xs:complexType>

<xs:complexType name="updateEntity">
  <xs:sequence>
    <xs:element name="requestId" type="xs:string"
      minOccurs="0" maxOccurs="1"/>
    <xs:element name="entityDefKey" type="xs:string"
      minOccurs="1" maxOccurs="1"/>
    <xs:element name="status" type="xs:integer"
      minOccurs="0" maxOccurs="1"/>
    <xs:element name="isReplace" type="xs:boolean"
      minOccurs="0" maxOccurs="1"/>
    <xs:element name="createTime" type="xs:string"
minOccurs="0" maxOccurs="1"/>
</xs:element>
<xs:element name="updateTime" type="xs:string"
minOccurs="0" maxOccurs="1"/>
<xs:element name="unlinkEntities"
minOccurs="0" maxOccurs="1">
<xs:complexType>
<xs:sequence>
<xs:element name="entityRelation"type="xs:string"
minOccurs="0" maxOccurs="unbounded"/>
</xs:sequence>
</xs:complexType>
</xs:element>
<xs:element name="contexts"
minOccurs="1" maxOccurs="1">
<xs:complexType>
<xs:sequence>
<xs:element name="context"
minOccurs="0 maxOccurs="unbounded">
<xs:complexType>
<xs:sequence>
<xs:element name="name" type="xs:string"
minOccurs="1" maxOccurs="1"/>
<xs:element name="value" type="xs:string"
minOccurs="1" maxOccurs="1"/>
</xs:sequence>
</xs:complexType>
</xs:element>
</xs:sequence>
</xs:complexType>
</xs:element>
</xs:sequence>
</xs:complexType>
</xs:element>
</xs:sequence>
</xs:complexType>
</xs:element>
</xs:sequence>
</xs:complexType>
</xs:element>
<xs:complexType name="processRules">
<xs:sequence>
<xs:element name="ProcessRulesRequest">
<xs:complexType>
<xs:sequence>
<xs:element name="requestId" type="xs:string"
minOccurs="0" maxOccurs="1"/>
<xs:element name="requestTime" type="xs:string"
minOccurs="0" maxOccurs="1"/>
<xs:element name="transactionLogId" type="xs:integer"
minOccurs="0" maxOccurs="1"/>
<xs:element name="extTransactionId" type="xs:string"
minOccurs="0" maxOccurs="1"/>
<xs:element name="profileTypeList" minOccurs="1" maxOccurs="1">
<xs:complexType>
<xs:sequence>
<xs:element name="profileType" type="xs:integer"
minOccurs="1" maxOccurs="unbounded"/>
</xs:sequence>
</xs:complexType>
</xs:element>
</xs:sequence>
</xs:complexType>
</xs:element>
19.4.3 Sending a Message to a JMS Queue

The following java code is an example of how to write a message to send to the JMS queue.

```java
/* XML Message */
String xmlString = ;

/* get reference to queue from its JNDI name */
javax.jms.Queue queue = ;

/* get a queue connection from connection factory */
QueueConnection queueConn = ;

QueueSession queueSess = conn.createQueueSession(...);
QueueSender queueSender = queueSess.createSender(queue);

TextMessage msg = queueSess.createTextMessage(xmlString);

queueSender.send(msg);
```

19.5 Database Views for Entities and Transactions

Users can define entities and transactions in Oracle Adaptive Access Manager with any number of data fields. In addition, transactions can also be defined to reference entities. Oracle Adaptive Access Manager persists the entity and transaction data in the database. The OAAM database schema is designed to store any type of entity and transaction data. However this generic schema makes it challenging to write SQL queries to work with the entity and transaction data.

Oracle Adaptive Access Manager provides a command line tool to generate the SQL script file which contains SQL queries to create views for entities and transactions in Oracle Adaptive Access Manager. These database views makes it easier to query the transaction and entity data and create reports using Oracle Business Intelligence Publisher.

19.5.1 Generating SQL Script File

To generate the SQL script:

1. Set up the OAAM CLI environment.
   
   For instructions on setting up the OAAM command line environment, see "Setting Up the CLI Environment" in Administering Oracle Adaptive Access Manager.

2. Generate the SQL script file.
   
   To generate the SQL script, run the following command from the OAAM CLI working folder:

   ```bash
   $ sh generateTrxEntityViewsSQL.sh
   ```
The default file name is *createTrxEntityViews.sql*. Optionally, the administrator can change the default filename by adding property with the name `oaam.trxentityview.filename` with required filename as the value.

3. Create the database views for entities and transactions.

Follow these steps to create the database views for entities and transactions stored in the OAAM database:

a. Ensure that the OAAM database schema has privileges to create views.

b. Connect to database using the OAAM database schema user.

   For example:

   ```
   sqlplus DEV_OAAM/ PASSWORD
   ```


c. Run the *createTrxEntityViews.sql* script:

   ```
   SQL>@ createTrxEntityViews.sql
   ```

   This script creates database views for each transaction and entity defined in the OAAM database.

### 19.5.2 Entity View Details

For each entity defined in Oracle Adaptive Access Manager, one view will be created with the name `oaam_ent_entity_key`. *entity_key* will be replaced by the key of the entity as defined in Oracle Adaptive Access Manager.

The created view will contain one column for each data defined in the entity. For the naming convention of the data columns and the view name, see Section 19.5.4, "Identifiers."

In addition to the data columns, the created view will contain the following columns:

- *entity_id*: unique identifier for the entity instance
- *create_time*: time the entity was created
- *update_time*: time of last update to the entity

### 19.5.3 Transaction View Details

For each transaction defined in Oracle Adaptive Access Manager, one view will be created with the name `oaam_trx_transaction_key`. *transaction_key* will be replaced by the name of the transaction as defined in Oracle Adaptive Access Manager.

The created view will contain one column for each data defined in the transaction. For the naming convention of the data columns and the view name, see Section 19.5.4, "Identifiers."

The created view will contain one column for each entity referenced in the transaction to store the *entity_id* of the referenced entity, that is, the *entity_id* column in the `oaam_ent_entity_key` view. Spaces in the instance names will be replaced with an underscore in the column name.

In addition to the data columns, the created view will contain the following columns:

- *log_id*: unique identifier for the transaction
- *user_id*: user who performed this transaction
- *request_id*: session in which this transaction was performed
- ext_trx_id: external ID of this transaction
- status: status of the transaction
- create_time: time the entity was created
- update_time: time of last update to the entity
- created_hour: create time truncated to nearest hour
- created_day: create time truncated to nearest day
- created_week: create time truncated to nearest week
- created_month: create time truncated to nearest month
- created_year: create time truncated to nearest year

19.5.4 Identifiers

The Oracle database limits the length of identifiers (table, view, and column names) to 30 characters. To ensure that the views created by this script comply with this requirement, you should limit the length of entity, transaction, and data field names to the following:
- entity: 21 (view names will be `oaam_ent_ + entity_key`)
- transaction: 21 (view names will be `oaam_trx_ + transaction_key`)
- data-field: 28 (column name will be `d_ + data_element_name`)
- entity-ref: 20 (column name will be `relationship_name + _entity_id`)

If the script finds any names longer than these limits, the script will trim the identifier. Look for such trimmed column and view names while writing SQL queries on the created views.

Space, dash ("-"), and period ("."), characters in the names will be replaced with an underscore.

19.6 Python Rule Condition

You can use the Python rule condition to evaluate the python expression using OAAM objects.

19.6.1 Python Expression

The Asynchronous Integration Option includes an OAAM condition to execute a Python expression. You must import the condition from the `osg_install/osg_integration_kit/osg_rule_conditions.zip` file. Python expressions enable the writing of sophisticated conditions without having to write custom Java code. Expressions used in this condition can contain any Python construct, including function calls, SQL queries, multiple statements, and so on. The only requirement is that the expression must return the condition result (a boolean value) in a variable named `oaamResult`. Expressions have access to OAAM APIs and objects like session, user, device, location, transaction, logger, and so on as listed in Section 19-4, "Objects Available in Python."
19.6.2 Objects Available in Python

Table 19–4 lists the objects (variables) accessible from Python expressions. For information on available methods, see the corresponding Java interface of each variable in Java API Reference for Oracle Adaptive Access Manager.

<table>
<thead>
<tr>
<th>Python Variable</th>
<th>Java Interface</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>oaamAuth</td>
<td>VCryptAuth</td>
<td>OAAM Java API</td>
</tr>
<tr>
<td>oaamTracker</td>
<td>VCryptTracker</td>
<td>OAAM Java API</td>
</tr>
<tr>
<td>oaamRulesEngine</td>
<td>VCryptRulesEngine</td>
<td>OAAM Java API</td>
</tr>
<tr>
<td>oaamCommon</td>
<td>VCryptCommon</td>
<td>OAAM Java API</td>
</tr>
<tr>
<td>oaamCC</td>
<td>VCryptCC</td>
<td>OAAM Java API</td>
</tr>
<tr>
<td>oaamSession</td>
<td>VCryptTrackerSession</td>
<td>Current session</td>
</tr>
<tr>
<td>oaamUser</td>
<td>VCryptTrackerUser</td>
<td>Current session user</td>
</tr>
<tr>
<td>oaamDevice</td>
<td>VCryptTrackerDevice</td>
<td>Current session device</td>
</tr>
<tr>
<td>oaamLocation</td>
<td>VCryptTrackerLocation</td>
<td>Current session location</td>
</tr>
<tr>
<td>oaamTrx</td>
<td>OaamTrxHelper</td>
<td>Current transaction</td>
</tr>
<tr>
<td>oaamDb</td>
<td>OaamDbHelper</td>
<td>OAAM DB query interface</td>
</tr>
<tr>
<td>oaamLogger</td>
<td>Logger</td>
<td>Logger object for debugging</td>
</tr>
</tbody>
</table>

19.6.3 Examples

Table 19–5 lists a few expressions you can use in the Python Expression condition.

<table>
<thead>
<tr>
<th>Description</th>
<th>Python Expression</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is this the first time the user used this device?</td>
<td>oaamResult = oaamDevice.isUserFirstTime(oaamUser.userId);</td>
</tr>
<tr>
<td>Did the current location have more than 5 devices in the past 24 hours?</td>
<td>deviceCount = 5; durationUnit = 24; authStatus = 0; # success</td>
</tr>
<tr>
<td></td>
<td>oaamResult = oaamLocation.checkDeviceCountMorethan( deviceCount, authStatus,</td>
</tr>
<tr>
<td></td>
<td>durationUnit, durationUnitType);</td>
</tr>
<tr>
<td>Did the current device have more than 5 users in the past 1 hour?</td>
<td>users = oaamDevice.getAllUsersForDevice(3600);</td>
</tr>
<tr>
<td></td>
<td>oaamResult = (len(users) &gt; 5);</td>
</tr>
<tr>
<td>Does the AccessType attribute of the current transaction contain the value</td>
<td>oaamResult = (oaamTrx.AccessType == &quot;Prescription&quot;);</td>
</tr>
<tr>
<td>Prescription?</td>
<td></td>
</tr>
<tr>
<td>Do the patient and provider entities in the current transaction have the</td>
<td>oaamResult = (oaamTrx.provider.LastName == oaamTrx.patient.LastName);</td>
</tr>
<tr>
<td>same last name?</td>
<td></td>
</tr>
</tbody>
</table>
When the Single-sign-on login-type is COOKIE_LOGIN, i.e., authClientType=1, check if this is the first time the user used this device

```
oaamResult = ((oaamSession.authClientType == 11) and
oaamDevice.isUserFirstTime(oaamUser.userId));
```

Did the provider in the current transaction have an appointment with the patient in a given duration?

```
from jarray import array;
from java.lang import String;
from java.lang import Object;
apptCount = oaamDb.executeSqlSelectSingleValue("select count(*) from oaam_ent_appointmentinfo appt where appt.PatientId=:patientId and appt.ProviderId=:providerId and appt.StartTime between (:trxTime - (:withinHours / 24.0)) and (:trxTime)");
array([patientId', 'providerId', 'trxTime', 'withinHours'], String),
apptCount.intValue() > 0);
```

Execute user-defined SQL function to determine whether the patient and provider are co-workers

```
from jarray import array;
from java.lang import String;
from java.lang import Object;
isCoworker = oaamDb.executeSqlSelectSingleValue("select IsSameWorkLocation(:patientID, :providerID) from dual", array([patientId', 'providerId'], String),
array([oaamTrx.patient.PatientID, oaamTrx.provider.ProviderID, Object]);
oaamResult = (isCoworker.intValue() > 0);
```
Integrating Oracle Adaptive Access Manager (OAAM) with Oracle Access Manager enables fine-grain control over the authentication process and pre- and post-authentication checking against Oracle Adaptive Access Manager policies.

This chapter explains how to integrate Oracle Adaptive Access Manager 11g with OAM 10g. OAAM integration with OAM 10g can involve scenarios with or without Access Manager 11g for simultaneous integration.

It contains the following sections:

- Integrating OAAM 11g with Oracle Access Manager 10g
- Integrating OAAM 11g with Access Manager 11g and OAM 10g
- Configuring Load-Balancing in an OAM 10g, Access Manager 11g, and OAAM 11g Integrated Environment

## 20.1 Integrating OAAM 11g with Oracle Access Manager 10g

This section provides step-by-step instructions for integrating Oracle Access Manager with Oracle Adaptive Access Manager (OAAM) to secure resources via risk-based authentication. It contains the following topics:

- Resource Protection Flow
- Roadmap for OAAM 11g Integration with Oracle Access Manager 10g
- Prerequisites to OAAM 11g Integration with Oracle Access Manager 10g
- Configuring OAM AccessGate for OAAM Web Server
- Configuring OAM Authentication Scheme
- Configuring Oracle Access Manager Connection (Optional)
- Setting Up WebGate for OAAM Web Server
- Configuring OAM Domain to Use OAAM Authentication
- Configuring Oracle HTTP Server (OHS)
- Configuring OAAM Properties for Oracle Access Manager
- Testing Oracle Adaptive Access Manager and Oracle Access Manager Integration
20.1.1 Resource Protection Flow

This section describes the process flow when a user tries to access a protected resource in an Oracle Access Manager and OAAM integration.

1. When a user tries to access a resource protected by Oracle Access Manager, he is redirected to the OAAM login page instead of the Oracle Access Manager login.
2. Oracle Adaptive Access Manager delegates user authentication to Oracle Access Manager.
3. Then, Oracle Adaptive Access Manager performs risk analysis of the user.

20.1.2 Roadmap for OAAM 11g Integration with Oracle Access Manager 10g

Table 20-1 lists the high-level tasks for integrating Oracle Adaptive Access Manager with Oracle Access Manager.

Except where specified, the following procedures are required to complete the integration of Oracle Access Adaptive Manager 11g and Oracle Access Manager 10g.

<table>
<thead>
<tr>
<th>Number</th>
<th>Task</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Verify that all required components have been installed and configured prior to integration.</td>
<td>For information, see &quot;Prerequisites to OAAM 11g Integration with Oracle Access Manager 10g&quot;.</td>
</tr>
<tr>
<td>2</td>
<td>Configure the OAM AccessGate for OAAM Web Server.</td>
<td>For information, see &quot;Configuring OAM AccessGate for OAAM Web Server&quot;.</td>
</tr>
<tr>
<td>3</td>
<td>Configure the OAM Authentication Scheme.</td>
<td>For information, see &quot;Configuring OAM Authentication Scheme&quot;.</td>
</tr>
<tr>
<td>4</td>
<td>Configure the Oracle Access Manager connection (optional).</td>
<td>For information, see &quot;Configuring Oracle Access Manager Connection (Optional)&quot;.</td>
</tr>
<tr>
<td>5</td>
<td>Set up the WebGate for the OAAM web server</td>
<td>For information, see &quot;Setting Up WebGate for OAAM Web Server&quot;.</td>
</tr>
<tr>
<td>6</td>
<td>Configure the OAM Domain to use OAAM authentication</td>
<td>For information, see &quot;Configuring OAM Domain to Use OAAM Authentication&quot;.</td>
</tr>
<tr>
<td>7</td>
<td>Configure OHS.</td>
<td>For information, see &quot;Configuring Oracle HTTP Server (OHS)&quot;.</td>
</tr>
<tr>
<td>8</td>
<td>Configure OAAM properties.</td>
<td>For information, see &quot;Configuring OAAM Properties for Oracle Access Manager&quot;.</td>
</tr>
<tr>
<td>9</td>
<td>Turn off IP validation.</td>
<td>For information, see &quot;Turning Off IP Validation&quot;.</td>
</tr>
<tr>
<td>10</td>
<td>Validate the Oracle Access Manager and Oracle Adaptive Access Manager Integration.</td>
<td>For information, see &quot;Testing Oracle Adaptive Access Manager and Oracle Access Manager Integration&quot;.</td>
</tr>
</tbody>
</table>

20.1.3 Prerequisites to OAAM 11g Integration with Oracle Access Manager 10g

Ensure that the following prerequisites are met before performing the integration:

- All necessary components have been properly installed and configured:
• Oracle Adaptive Access Manager 11g
• Oracle Access Manager 10.1.4.3
• Application Server

For installation information for Oracle Adaptive Access Manager 11g, see *Installation Guide for Oracle Identity and Access Management*.

For installation information for Oracle Access Manager 10g, see *Oracle Access Manager Installation Guide 10g (10.1.4.3)*.

• The Oracle Access Manager environment has been configured to protect simple HTML resources using two different authentication schemes:

  • The first authentication scheme uses Basic Over LDAP.
    This built-in Web server challenge mechanism requires the user to enter their login ID and password. The credentials supplied are compared to the user’s profile in the LDAP directory server.

  • The second authentication scheme is a higher-security level and integrates OAAM Server by using a custom form-based authentication scheme.
    This method is similar to the basic challenge method, but users enter information in a custom HTML form. You can choose the information users must provide in the form that you create. A challenge parameter is used. For information about challenge parameters, see "About Challenge Parameters" in Chapter 5, "Configuring User Authentication" in *Oracle Access Manager Access Administration Guide, 10g (10.1.4.3)*.

    For information on authentication schemes, see Chapter 5, "Configuring User Authentication" in *Oracle Access Manager Access Administration Guide, 10g (10.1.4.3)*.

### 20.1.4 Configuring OAM AccessGate for OAAM Web Server

In Oracle Access Manager and Oracle Adaptive Access Manager integration, the Oracle Access Manager AccessGate fronts the Web server (a traditional WebGate) to OAAM Server. For information on AccessGates, see Chapter 3, "Configuring WebGates and Access Servers" in *Oracle Access Manager Access Administration Guide, 10g (10.1.4.3)*.

To configure the Oracle Access Manager AccessGate that fronts the Web server to OAAM Server, perform the following steps:

1. Navigate to the Access System Console.
   
   For information on logging in to the Access System, see Chapter 1, "Preparing for Administration" in *Oracle Access Manager Identity and Common Administration Guide, 10g (10.1.4.3)*.

2. Click the **Access System Console** link, and then log in as a Master Administrator.

3. Click **Access System Configuration**, then select **Add New AccessGate**.

4. Use the settings in the table below to create a new AccessGate and assign it an Access Server.

   For information on assigning the AccessGate to an Access Server, see Section 3.6, "Associating AccessGates and WebGates with Access Servers," in *Oracle Access Manager Access Administration Guide, 10g (10.1.4.3)*.
## Table 20–2  Oracle HTTP Server (OHS) WebGate Configuration

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AccessGate Name</td>
<td>ohsWebGate</td>
<td>Name of this AccessGate instance.</td>
</tr>
<tr>
<td>Description</td>
<td>AccessGate for Web server hosting OAAM Server</td>
<td>Summary that will help you identify this AccessGate later on.</td>
</tr>
<tr>
<td>Hostname</td>
<td>hostname</td>
<td>Name or IP address of the server hosting this AccessGate.</td>
</tr>
<tr>
<td>Port Number</td>
<td>port_number</td>
<td>Web server port protected by the AccessGate when deployed as a WebGate.</td>
</tr>
<tr>
<td>AccessGate Password</td>
<td>passwd</td>
<td>Password for this AccessGate. The AccessGate uses this password to identify itself to an Access Server.</td>
</tr>
<tr>
<td>Debug</td>
<td>&lt;Off&gt;</td>
<td>Off so debug messages between the AccessGate and Access Server are not written.</td>
</tr>
<tr>
<td>Maximum user session time (seconds)</td>
<td>3600</td>
<td>Maximum amount of time, in seconds, that a user’s authentication session is valid, regardless of their activity. At the expiration of this session time, the user is re-challenged for authentication.</td>
</tr>
<tr>
<td>Idle Session Time (seconds)</td>
<td>3600</td>
<td>Amount of time in seconds that a user’s authentication session remains valid without accessing any AccessGate protected resources.</td>
</tr>
<tr>
<td>Maximum Connections</td>
<td>1</td>
<td>Maximum number of connections this AccessGate can establish with associated Access Servers.</td>
</tr>
<tr>
<td>Transport Security</td>
<td>&lt;Open&gt;</td>
<td>Method for encrypting messages between this AccessGate and the Access Servers it is configured to talk to.</td>
</tr>
<tr>
<td>IP Validation</td>
<td>&lt;Off&gt;</td>
<td>Determine if a client IP address is the same as the IP address stored in the ObSSOCookie generated for single sign-on.</td>
</tr>
<tr>
<td>IP Validation Exception</td>
<td>leave blank</td>
<td>IP addresses to exclude from IP address validation.</td>
</tr>
<tr>
<td>Maximum Client Session Time (hours)</td>
<td>24</td>
<td>Connection maintained to the Access Server by the AccessGate.</td>
</tr>
<tr>
<td>Failover Threshold</td>
<td>1</td>
<td>Number representing the point when this AccessGate opens connections to secondary Access Servers.</td>
</tr>
<tr>
<td>Access server timeout threshold</td>
<td>leave blank</td>
<td>Time (in seconds) during which the AccessGate must wait for a response from the Access Server.</td>
</tr>
<tr>
<td>Sleep for (seconds)</td>
<td>60</td>
<td>Number (in seconds) that represents how often this AccessGate checks its connections to Access Servers.</td>
</tr>
<tr>
<td>Maximum elements in cache</td>
<td>10000</td>
<td>Maximum number of elements that can be maintained in the URL and authentication scheme caches.</td>
</tr>
</tbody>
</table>
5. Click AccessGate Configuration.

6. Click OK to search for all AccessGates.

The new AccessGate is now listed

**20.1.5 Configuring OAM Authentication Scheme**

To leverage OAAM Server as an authentication mechanism, Oracle Access Manager must have a defined Authentication Scheme to understand how to direct authentications to OAAM Server. For information on authentication schemes, see

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cache timeout (seconds)</td>
<td>1800</td>
<td>Time period during which cached information remains in the AccessGate cache when neither used nor referenced.</td>
</tr>
<tr>
<td>Impersonation Username</td>
<td>leave blank</td>
<td>Name of the trusted user that you created to be used for impersonations.</td>
</tr>
<tr>
<td>Impersonation Password</td>
<td>leave blank</td>
<td>Password for the impersonation user name.</td>
</tr>
<tr>
<td>Access Management Service</td>
<td>&lt;On&gt;</td>
<td>Whether the Access Management Service is On or Off. On if the Access Server is associated and communicating with AccessGates (which communicate using APIs in the SDK).</td>
</tr>
<tr>
<td>Primary HTTP Cookie Domain</td>
<td>domain_name</td>
<td>Describes the Web server domain on which the AccessGate is deployed.</td>
</tr>
<tr>
<td>Preferred HTTP Host</td>
<td>hostname:port_number</td>
<td>determines how the host name appears in all HTTP requests as they attempt to access the protected Web server.</td>
</tr>
<tr>
<td>Deny on not protected</td>
<td>&lt;Off&gt;</td>
<td>True denies all access to resources on the Web server protected by WebGate unless access is allowed by a policy.</td>
</tr>
<tr>
<td>CachePragmaHeader</td>
<td>no-cache</td>
<td>By default, CachePragmaHeader and CacheControlHeader are set to no-cache. This prevents WebGate from caching data at the Web server application and the user's browser.</td>
</tr>
<tr>
<td>CacheControlHeader</td>
<td>no-cache</td>
<td>By default, CachePragmaHeader and CacheControlHeader are set to no-cache. This prevents WebGate from caching data at the Web server application and the user's browser.</td>
</tr>
<tr>
<td>LogOutURLs</td>
<td>leave blank</td>
<td>Enables you to configure one or more specific URLs that log out a user.</td>
</tr>
<tr>
<td>User Defined Parameters</td>
<td>leave blank</td>
<td>Configure the WebGate to work with particular browsers, proxies, and so on.</td>
</tr>
<tr>
<td>Assign An Access Server (Primary)</td>
<td>oam_hostname:port_number</td>
<td>Access server.</td>
</tr>
<tr>
<td>Number of Connections</td>
<td>1</td>
<td>Number of connections to the Access Server.</td>
</tr>
</tbody>
</table>
To define the authentication scheme for Oracle Adaptive Access Manager, follow the steps below:

1. From the Access System Console, click the **Access System Configuration** tab.
2. Click **Authentication Management** in the left navigation pane.
3. Click **New**.
4. Using the settings in the table below, begin creating the new OAAM Server authentication scheme:

   **Table 20–3  OAAM Server Authentication Scheme Configuration**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Adaptive Strong Authentication</td>
<td>Unique name for the scheme.</td>
</tr>
<tr>
<td>Description</td>
<td>Oracle Adaptive Access Manager-OAAM Server virtual authentication pad authentication scheme</td>
<td>Brief description of what the scheme does.</td>
</tr>
<tr>
<td>Level</td>
<td>3</td>
<td>Security level of the authentication scheme. The security level of the scheme reflects the challenge method and degree of security used to protect transport of credentials from the user.</td>
</tr>
<tr>
<td>Challenge Method</td>
<td>Form</td>
<td>Specifies how authentication is to be performed and the information required to authenticate the user.</td>
</tr>
<tr>
<td>Challenge Parameter(s)</td>
<td>form:/oaam_server/oamLoginPage.jsp</td>
<td>Provides WebGate with additional information to perform an authentication form - Indicates where the HTML form is located relative to the host's document directory.</td>
</tr>
<tr>
<td></td>
<td>creds:userid password</td>
<td>Provides WebGate with additional information to perform an authentication creds- Lists all fields used for login in the HTML form.</td>
</tr>
<tr>
<td></td>
<td>action:/oaam_server/</td>
<td>Provides WebGate with additional information to perform an authentication action- URL that the HTML form is posting to.</td>
</tr>
<tr>
<td>SSL Required</td>
<td>&lt;No&gt;</td>
<td>Whether users must be authenticated using a server enabled for Secure Sockets Layer (SSL).</td>
</tr>
<tr>
<td>Challenge Redirect</td>
<td>Redirect Url</td>
<td>URL of another server to which you want to redirect this request if authentication does not take place on the resource Web server.</td>
</tr>
<tr>
<td>Enabled</td>
<td>&lt;Disabled/Greyed Out&gt;</td>
<td>Enable or disable the authentication scheme.</td>
</tr>
</tbody>
</table>
5. Click **Save**. The Details for Authentication Scheme display page appears. This page displays the information you entered for the new authentication scheme.

6. Click **Ok** to confirm the saved operation.

7. Select the **Plugins** tab to display the plug-ins for this authentication scheme.

8. Click **Modify**. The Plugins for Authentication Scheme page changes to include the **Add** and **Delete** buttons as well as the **Update Cache** checkbox.

9. Click **Add**. The page changes to include a list of options and a text box for selecting and defining the plug-in to be added.

10. Create the plugin configurations using the information presented in the table below.

<table>
<thead>
<tr>
<th>Plugin Name</th>
<th>Plugin Parameters</th>
</tr>
</thead>
<tbody>
<tr>
<td>credential_mapping</td>
<td>obMappingBase=&quot;dc=&lt;domain&gt;,dc=com&quot;,obMappingFilter=&quot;(uid =%userid%)&quot;</td>
</tr>
<tr>
<td>validate_password</td>
<td>obCredentialPassword=&quot;password&quot;</td>
</tr>
</tbody>
</table>

The **credential_mapping** plug-in maps the user ID to a valid distinguished name (DN) in the directory.

The **validate_password** plug-in is used to validate the user’s password against the LDAP data source.

11. Click **Save**.

12. Click **General**.

13. Click **Modify**.

14. Set **Enabled** to **Yes**.

15. Click **Save**.

### 20.1.6 Configuring Oracle Access Manager Connection (Optional)

The AccessGates used by OAAM Server must have host identifier entries. Use the Host Identifiers feature to enter the official name for the host, and every other name by which the host can be addressed by users.

A request sent to any address on the list is mapped to the official host name, and applicable rules and policies are implemented. This is primarily used in virtual site hosting environments.

For information on configuring host identifiers, see Section 3.7.2, "Configuring Host Identifiers" in Chapter 3, "Configuring WebGates and Access Servers" of Oracle Access Manager Access Administration Guide, 10g (10.1.4.3).

### 20.1.7 Setting Up WebGate for OAAM Web Server

To correctly handle the cookies for authentication and the required HTTP headers for the OAAM Server, OAAM Server must be protected with a standard WebGate and Web server.

To set up the WebGate for use with OAAM Server:

1. Stop the application server (and Web server).
2. Run the WebGate installation program.

For the WebGate configuration, use the following settings:

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>WebGate ID</td>
<td>ohsWebGate</td>
<td>Unique ID specified in the Access System Console.</td>
</tr>
<tr>
<td>WebGate Password</td>
<td>password</td>
<td>Password you defined in the Access System Console.</td>
</tr>
<tr>
<td>Access Server ID</td>
<td>Access ServerId</td>
<td>Access Server ID associated with this WebGate.</td>
</tr>
<tr>
<td>DNS Hostname</td>
<td>OAAM_hostname</td>
<td>For the Access Server associated with this WebGate.</td>
</tr>
<tr>
<td>Port Number</td>
<td>Access_Server_port_number</td>
<td>On which the Access Server listens for this WebGate.</td>
</tr>
</tbody>
</table>

For detailed information, refer to Section 9.5.3, "Specifying WebGate Configuration Details" in Oracle Access Manager Installation Guide 10g (10.1.4.3) and Chapter 2, "Integrating Oracle HTTP Server" in Oracle Access Manager Integration Guide 10g (10.1.4.3).

### 20.1.8 Configuring OAM Domain to Use OAAM Authentication

The OAAM Server authentication should now be operable for Oracle Access Manager policy domains.

To modify the Oracle Access Manager policy domain to use the OAAM authentication scheme (Strong Authentication), follow these steps:

1. In the Access System Console, click the link for the **Policy Manager** at the top of the page.
2. Click **My Policy Domains** in the left navigation pane. A list of policy domains appears.
3. Click the link for the policy domain that you want to view. The General page for the selected policy domain appears.
4. Click **Default Rules**. The General page for the Authentication Rule tab appears. It shows the current configuration for the rule.
5. Click **Modify**. The General page, whose fields you can modify, appears.
6. From the Authentication Scheme drop-down selector, select **Adaptive Strong Authentication**.
7. Click **OK** to confirm the change in authentication schemes.
8. Ensure that **Update Cache** is checked.
9. Click **Save** to save your changes.
10. Close the browser.

For information on modifying an Authentication Rule for a Policy Domain, see Section 5.9.2, "Modifying an Authentication Rule for a Policy Domain" in Chapter 5, "Configuring User Authentication" of Oracle Access Manager Access Administration Guide, 10g (10.1.4.3).
20.1.9 Configuring Oracle HTTP Server (OHS)

mod_wl_ohs is the plug-in for proxying requests from Oracle HTTP Server to Oracle WebLogic server. The mod_wl_ohs module is included in the Oracle HTTP Server installation. You need not download and install it separately. Configure OHS such that it proxies OAAM Server. In 11g OHS, that is done by modifying the mod_wl_ohs.conf file.

To set up the proxy:

1. Locate the mod_wl_ohs.conf file.
   
   The mod_wl_ohs.conf file is located in the following directory:

   \ORACLE_INSTANCE/config/OHS/component_name

2. Open the mod_wl_ohs.conf file and add an entry similar to the following example:

   `<Location /oaam_server>
   SetHandler weblogic-handler
   WebLogicHost name.mycompany.com
   WebLogicPort 24300
   </Location>`

20.1.10 Configuring OAAM Properties for Oracle Access Manager

Setting OAAM properties for Oracle Access Manager and Oracle Access Manager credentials in the Credential Store Framework (CSF) is required for this integration to work.

20.1.10.1 Setting OAAM Properties for Oracle Access Manager

To set OAAM properties for Oracle Access Manager:

1. Start the Managed Server hosting the OAAM Server.
3. Log in as a user with access to the property editor.
4. Open the OAAM property editor to set the Oracle Access Manager properties.

If a property does not exist, you must add it.

For the following properties, set the values according to your deployment:

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.password.auth.provider.class</td>
<td>com.bharosa.vcrypt.services.OAMOAAMAuthProvider</td>
</tr>
<tr>
<td>bharosa.uio.default.is_oam_integrated</td>
<td>false</td>
</tr>
<tr>
<td>oracle.oaam.httputil.usecookieapi</td>
<td>true</td>
</tr>
<tr>
<td>oaam.uio.oam10.host</td>
<td>Access Server host machine name</td>
</tr>
<tr>
<td></td>
<td>For example, host.example.com</td>
</tr>
<tr>
<td>oaam.uio.oam10.port</td>
<td>Access Server Port; for example, 3004</td>
</tr>
<tr>
<td>oaam.uio.oam.obsso_cookie_domain</td>
<td>Cookie domain defined in Access Server WebGate Agent</td>
</tr>
<tr>
<td>oaam.uio.oam.java_agent.enabled</td>
<td>false</td>
</tr>
</tbody>
</table>
For information on setting properties in Oracle Adaptive Access Manager, see "Using the Property Editor" in *Administering Oracle Adaptive Access Manager*.

### 20.1.10.2 Setting Oracle Access Manager Credentials in Credential Store Framework

So that Oracle Access Manager WebGate credentials can be securely stored in the Credential Store Framework, follow these steps to add a password credential to the OAAM domain:

2. Log in as a WebLogic Administrator.
3. Expand **Base_Domain** in the navigation tree in the left pane.
4. Select your domain name, right-click, select the menu option **Security**, and then select the option **Credentials** in the sub-menu.
5. Click **Create Map**.
6. Click **oaam** to select the map, then click **Create Key**.
7. In the pop-up window make sure Select Map is **oaam**.
8. Provide the following properties and click **OK**.

#### Table 20–6 (Cont.) Configuring Oracle Access Manager Property Values

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>oaam.uio.oam10.webgate_id</td>
<td>Webgate ID configured in Section 20.1.4, &quot;Configuring OAM AccessGate for OAAM Web Server.&quot;</td>
</tr>
<tr>
<td>oaam.uio.oam10.authenticate.withoutsession</td>
<td>false</td>
</tr>
<tr>
<td>oaam.uio.oam10.secondary.host</td>
<td>Name of the secondary Access Server host machine.</td>
</tr>
<tr>
<td></td>
<td>The property must be added, as it is not set by default.</td>
</tr>
<tr>
<td></td>
<td>This property is used for high availability.</td>
</tr>
<tr>
<td></td>
<td>You can specify the fail-over host name using this property.</td>
</tr>
<tr>
<td>oaam.uio.oam10.secondary.host.port</td>
<td>Port number of the secondary Access Server</td>
</tr>
<tr>
<td></td>
<td>The property must be added as it is not set by default.</td>
</tr>
<tr>
<td></td>
<td>This property is used for high availability.</td>
</tr>
<tr>
<td></td>
<td>You can specify the fail-over port using this property.</td>
</tr>
<tr>
<td>oaam.oam10.csf.credentials.enabled</td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>This property enables configuring credentials in the Credential Store Framework instead of maintaining them using the properties editor. This step is performed so that credentials can be securely stored in CSF.</td>
</tr>
</tbody>
</table>
Turning Off IP Validation

In order for Oracle Adaptive Access Manager to direct the user to the protected URL after authentication, you must turn off IP validation. For information on configuring IP validation, see Section 3.5.3, "Configuring IP Address Validation for WebGates" in Chapter 3, "Configuring WebGates and Access Servers" in Oracle Access Manager Access Administration Guide, 10g (10.1.4.3).

To turn off IP validation, follow the steps below:

1. On the Access System main page, click the Access System Console link, and then log in as an administrator.
2. On the Access System Console main page, click Access System Configuration, and then click the Access Gate Configuration link on the left pane to display the AccessGates Search page.
3. Enter the proper search criteria and click Go to display a list of AccessGates.
4. Select the AccessGate. For example, ohsWebGate.
5. Click Modify at the bottom of the page.
6. Set IP Validation to off.
7. Click Save at the bottom of the page.

Testing Oracle Adaptive Access Manager and Oracle Access Manager Integration

To test the configuration, try accessing your application. The Oracle Access Manager will intercept your un-authenticated request and redirect you to OAAM Server to challenge for credentials.

Integrating OAAM 11g with Access Manager 11g and OAM 10g

You can integrate OAAM Server 11g with both Oracle Access Manager 10g and Oracle Access Management Access Manager (Access Manager) 11g Release 2 (11.1.2.3) simultaneously when the deployments coexist.

- The integration enables both Oracle Access Manager 10g and Access Manager 11g to point to the same OAAM Server instead of multiple OAAM Servers. The integration has a smaller footprint than if multiple OAAM Servers were used.
- OAAM can integrate with Oracle Access Manager 10g and Access Manager 11g in Advanced and TAP modes. OAAM Server integrates with Oracle Access Manager

<table>
<thead>
<tr>
<th>Name</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Map Name</td>
<td>oaam</td>
</tr>
<tr>
<td>Key Name</td>
<td>oam.credentials</td>
</tr>
<tr>
<td>Key Type</td>
<td>Password</td>
</tr>
<tr>
<td>UserName</td>
<td>Oracle Access Manager user with Administrator rights</td>
</tr>
<tr>
<td>Password</td>
<td>Password of Oracle Access Manager WebGate Agent</td>
</tr>
</tbody>
</table>

Table 20–7 Adding Password Credentials to OAAM Domain
10g in Advanced mode and OAAM Server integrates with Access Manager 11g in TAP mode.

- Device fingerprinting, risk analysis, KBA challenge mechanisms, and Step Up authentication features are now available in the OAAM 11g and Oracle Access Manager 10g integration in coexistence mode.

- Strong multi-factor authentication and advanced real-time fraud prevention are provided while Access Manager 11g protects migrated applications and any new applications registered with Access Manager 11g and Oracle Access Manager 10g protects applications that are still registered with Oracle Access Manager that have not been migrated to Access Manager 11g.

- Through the Step Up Authentication feature, end-users have a seamless single sign-on (SSO) experience when they navigate between applications that are protected by Oracle Access Manager 10g and applications protected by Access Manager 11g. Users authenticated by Access Manager 11g need not enter credentials again if they access any resource protected by Oracle Access Manager 10g Server and vice versa.

- Oracle Access Manager 10g and Access Manager 11g Servers can independently handle all authentication and authorization requests that are routed to them, without depending on each other.

- Oracle Access Manager 10g and Access Manager 11g protect entirely different resources that have nothing to do with each other.

For instructions on how to integrate OAAM 11g with Access Manager 11g, see "Integrating Oracle Adaptive Access Manager with Access Manager" in Integration Guide for Oracle Identity Management Suite.

For information setting up coexistence for Oracle Access Manager 10g with Oracle Access Management Access Manager 11.1.2.3.0, see the "Coexistence of Oracle Access Manager 10g with Oracle Access Management Access Manager 11.1.2.3.0" chapter in Migration Guide for Oracle Identity and Access Management.

### 20.2.1 OAAM 11g with Access Manager 11g and OAM 10g Integration Flow

The process flows in an OAAM Server 11g, Oracle Access Manager 10g, and Access Manager 11g integrated environment is documented below.

#### 20.2.1.1 Accessing Resource Protected by OAM 10g and Then Accessing Resource Protected by Access Manager 11g

This section describes how the integration works in the coexistence mode when a user accesses a resource protected by Oracle Access Manager 10g Server, and then accesses a resource protected by Access Manager 11g Server.

1. The user requests access to the OAM 10g-protected resource through a web browser.

2. The Webgate intercepts the request and checks with OAM Server whether the resource is protected or not.

3. If the resource is protected, then OAM Server checks with the policy manager the authentication scheme configured for that resource. OAM Server redirects the users to OAAM for authentication and passes a redirect URL.

4. The User is prompted to enter his credentials as per the authentication scheme defined for the resource. During that time, fingerprinting and pre-authentication rules are run. Once OAAM has collected these credentials, it uses an embedded
Integrating OAAM 11g with Access Manager 11g and OAM 10g

OAM Access SDK client (or custom AccessGate) to pass these credentials to the OAM Server.

5. OAM validates the credentials against its configured LDAP identity store and returns the result to OAAM.

6. OAAM evaluates if the user needs to be taken through the Registration or Challenge flows.

7. OAAM interacts with the user during the appropriate flows and if the user is successful, OAM sets the OAM cookie, redirects the user to the redirect URL, and a single sign-on session is created.

8. The user is able to access the OAM 10g-protected resource.

9. The user requests access to the Access Manager 11g-protected resource through a web browser.

Users authenticated by Oracle Access Manager 10g Server need not enter credentials again if they access any resource protected by Access Manager 11g Server.

10. The WebGate 11g reads the ObSSOCookie and obtains the authentication level information and determines if further authentication is needed.

Step Up Authentication allows users who have been authenticated by OAM at a lower level to access resources protected by OAAMTAPScheme configured at a relatively higher authentication level. When the user tries to access a protected resource that is configured at a higher level, OAAM runs policies to determine how to further authenticate the user so as to gain the required level of authentication needed for access to the protected resource. The user is not taken to the normal login flow since he is already authenticated.

11. If the user needs further authentication, the control comes to OAAM and the user is challenged.

12. If the user is able to provide the correct response, Access Manager sets the OAM cookie, user is logged in, and a single sign-on session is created. The user is able to access the Access Manager 11g-protected resource without getting prompted for credentials.

13. If a user logs out from any one of the servers, the session ends and the user is logged out from both Access Manager 11g and Oracle Access Manager 10g Servers. A user can access any protected resource only after re-authentication.

20.2.1.2 Accessing Resource Protected by Access Manager 11g and Then Accessing Resource Protected by Oracle Access Manager 10g

This section describes the integration works in the coexistence mode when a user accesses a resource protected by Access Manager 11g Server and then accesses a resource protected by the Oracle Access Manager 10g Server.

1. The user requests access to the Access Manager 11g-protected resource through a web browser.

2. The Webgate intercepts the request and checks with OAM Server whether the resource is protected or not.

3. OAM Server checks with the policy manager and sees the resource is protected by the TAP Scheme. OAM Server redirects the user to OAAM for login.

4. OAAM collects the username from the username page, fingerprints the device, and runs pre-authentication rules before presenting the password page.
5. Once OAAM has collected these credentials, OAAM sends OAP API calls to Access Manager to validate credentials.

6. OAM validates the credentials against its configured LDAP identity store and sends a TAP token to OAAM. The TAP token sent by Access Manager provides parameters related to the authentication level.

7. OAAM evaluates the Post-Authentication to determine if the Registration and Challenge checkpoints should be run.

8. OAAM interacts with the user during the appropriate flows and if the user is successful, OAAM sets the OAM cookie and redirects user to resource requested.

9. The user requests access to the Oracle Access Manager 10g-protected resource through a web browser.

10. Step Up Authentication allows users who have been authenticated by OAM at a lower level to access resources protected by OAAMTAPScheme configured at a relatively higher authentication level. When the user tries to access a protected resource that is configured at a higher level, OAAM runs policies to determine how to further authenticate the user so as to gain the required level of authentication needed for access to the protected resource. The user is not taken to the normal login flow since he is already authenticated.

11. User is able to access the Oracle Access Manager protected resource without being prompted for credentials.

   Users authenticated by Access Manager 11g Server need not enter credentials again if they access any resource protected by Oracle Access Manager 10g Server.

12. If a user logs out from any one of the servers, the session ends and the user is logged out from both Access Manager 11g and Oracle Access Manager 10g Servers. A user can access any protected resource only after re-authentication.

20.2.2 Configuring the OAAM Server for OAM 10g and Access Manager 11g and OAAM Integration

To configure OAAM Server so that OAM 10g and Access Manager 11g can redirect the user to the same OAAM Server, edit or add the configuration properties documented below. If you do not define values for these properties, values for the existing 11g properties are used. You can edit these properties using the `oaam_cli.properties` file or the Properties Editor.

### Editing 10g OAM Integration Properties in the `oaam_cli.properties` File

If you do not want to use the Properties Editor to manually edit parameters, you can edit the following properties in the `oaam_cli.properties` file.

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>oam.config.10g</code></td>
<td>false</td>
</tr>
<tr>
<td><code>oaam.uio.oam10.host</code></td>
<td>Defines the primary OAM host name to which OAP connections should be established.</td>
</tr>
<tr>
<td><code>oaam.uiu.oam10.port</code></td>
<td>Defines the OAP port for the primary OAM host.</td>
</tr>
<tr>
<td><code>oaam.uiu.oam10.webgate_id</code></td>
<td>IAMSuiteAgent</td>
</tr>
</tbody>
</table>
Integrating OAAM 11g with Access Manager 11g and OAM 10g

Table 20–9 (Cont.) Configuring OAAM Server Values

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>oaam.uio.oam10.secondary.host</td>
<td>Defines the secondary, or failover, OAM host name. OAP connections will only be established to this host if connections to the primary OAM host fail.</td>
</tr>
<tr>
<td>oaam.uio.oam10.secondary.host.port</td>
<td>Defines the OAP port for the secondary OAM host.</td>
</tr>
<tr>
<td>oaam.uio.oam10.security.mode</td>
<td>Defines the communication security between OAAM and OAM, can be either 1 (open), 2 (simple) or 3 (cert).</td>
</tr>
<tr>
<td>oam.uio.oam10.rootcertificate.keystore.filepath</td>
<td>This is required if OAM 10g is in Simple or Cert mode.</td>
</tr>
<tr>
<td>oam.uio.oam10.privatekeycertificate.keystore.filepath</td>
<td>The property can be set, but it should not need to be changed.</td>
</tr>
<tr>
<td>oam.oam10.csf.credentials.enabled</td>
<td>This property, when set, uses the Fusion Middleware Credential Store Framework (CSF) to securely store password, such as the WebGate password.</td>
</tr>
<tr>
<td>true</td>
<td></td>
</tr>
</tbody>
</table>

Editing 10g OAM Integration Properties Using Properties Editor

Table 20–9 Configuring OAAM Server Values

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>oam.uio.oam10.host</td>
<td>Defines the primary OAM host name to which OAP connections should be established.</td>
</tr>
<tr>
<td>oam.uio.oam10.port</td>
<td>Defines the OAP port for the primary OAM host.</td>
</tr>
<tr>
<td>0</td>
<td></td>
</tr>
<tr>
<td>oam.uio.oam10.secondary.host</td>
<td>Defines the secondary, or failover, OAM host name. OAP connections will only be established to this host if connections to the primary OAM host fail.</td>
</tr>
<tr>
<td>oam.uio.oam10.secondary.host.port</td>
<td>Defines the OAP port for the secondary OAM host.</td>
</tr>
<tr>
<td>0</td>
<td></td>
</tr>
<tr>
<td>oam.uio.oam10.webgate_id</td>
<td>Defines the webgate ID used by OAAM.</td>
</tr>
<tr>
<td>oam.uio.oam10.security.mode</td>
<td>Defines the communication security between OAAM and OAM, can be either 1 (open), 2 (simple) or 3 (cert).</td>
</tr>
<tr>
<td>oam.uio.oam10.user</td>
<td>Not needed if using CSF, which is default.</td>
</tr>
<tr>
<td>oam.uio.oam10.password</td>
<td>Not needed if using CSF, which is default.</td>
</tr>
<tr>
<td>oam.oam10.oamclient.debugFlag</td>
<td>false</td>
</tr>
<tr>
<td></td>
<td>The property can be set, but it should not need to be changed.</td>
</tr>
</tbody>
</table>
Table 20–9 (Cont.) Configuring OAAM Server Values

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>oaam.uio.oam10.virtual_host_name</td>
<td>IDMDomain</td>
</tr>
<tr>
<td></td>
<td>The property can be set, but it should not need to be changed.</td>
</tr>
<tr>
<td>oaam.uio.oam10.authenticate.withoutsession</td>
<td>false</td>
</tr>
<tr>
<td></td>
<td>The property can be set, but it should not need to be changed.</td>
</tr>
<tr>
<td>oaam.oam10.csf.credentials.enabled</td>
<td>This property, when set, uses the Fusion Middleware Credential Store Framework (CSF) to securely store password, such as the webgate password.</td>
</tr>
<tr>
<td></td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>The property can be set, but it should not need to be changed.</td>
</tr>
<tr>
<td>oaam.oam10.csf.credentials.key</td>
<td>oam.credentials</td>
</tr>
<tr>
<td></td>
<td>The property should be set to a value other than oam.credentials in a co-existence environment, e.g., oam10.credentials.</td>
</tr>
<tr>
<td>oaam.uio.oam10.java_agent.enabled</td>
<td>false</td>
</tr>
<tr>
<td></td>
<td>The property can be set, but it should not need to be changed.</td>
</tr>
<tr>
<td>oaam.uio.oam10.rootcertificate.keystore.filepath</td>
<td>This is required if OAM 10g is in Simple or Cert mode.</td>
</tr>
<tr>
<td>oaam.uio.oam10.privatekeycertificate.keystore.filepath</td>
<td>The property can be set, but it should not need to be changed.</td>
</tr>
<tr>
<td>oaam.oam10.globalpp.credentials</td>
<td>This is required if OAM 10g is set to Simple or Cert mode. This points to the CSF credential that contains the OAM 10g keystore credentials, e.g., value: oam10.globalpp.credentials.</td>
</tr>
<tr>
<td>oaam.oam10.keystore.credentials</td>
<td>This is required if OAM 10g is set to Simple or Cert mode, e.g., the value is oam10.keystore.credentials.</td>
</tr>
<tr>
<td>oracle.oam.httputil.usecookieapi</td>
<td>If you are using the OAAMAdvanced scheme in OAAM Advanced integration with OAM 10g or Access Manager 11g, you must set this property.</td>
</tr>
<tr>
<td></td>
<td>true</td>
</tr>
<tr>
<td>oaam.uio.oam10.nap_version</td>
<td>Optional property</td>
</tr>
<tr>
<td>oaam.uio.oam10.num_of_connections</td>
<td>Optional property</td>
</tr>
<tr>
<td></td>
<td>Defines the target (maximum) number of OAP connections to the primary OAM Server that OAAM will maintain in its pool.</td>
</tr>
<tr>
<td>oaam.uio.oam10.secondary.host.num_of_connections</td>
<td>Optional property</td>
</tr>
<tr>
<td></td>
<td>Defines the target (maximum) number of OAP connections to the secondary OAM Server that OAAM will maintain in its pool.</td>
</tr>
</tbody>
</table>
Configuring Step-Up Authentication in an Oracle Access Manager 10g and OAAM 11g Integrated Environment

In an Oracle Access Manager 10g and OAAM 11g integrated environment, you can configure OAAM and OAM for Step-Up Authentication so that OAAM can detect that the user is already authenticated when the user accesses a resource protected by an OAM basic authentication scheme (Level 1), and then tries to access a resource protected by a higher level authentication scheme (for example, Level 2). The user is not redirected to the OAAM login page where the user must log in again.

To configure Oracle Access Manager and Oracle Adaptive Access Manager, follow the steps in this section.

Oracle Access Manager Side
1. Create a host identifier that does not map to any real host, e.g., STEP_UP_HOST.
2. Add a new AccessGate in OAM 10g console step-up authentication that is not used by any component except for Oracle Adaptive Access Manager. Use the host/host identifier specified in Step 1.
3. Create a new authentication scheme similar to Section 20.1.5, "Configuring OAM Authentication Scheme" with the settings in Table 20–10.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Step-up Auth</td>
</tr>
<tr>
<td>Description</td>
<td>Authn Scheme for Step-up</td>
</tr>
<tr>
<td>Level</td>
<td>4 (Same level as Adaptive Strong Authentication)</td>
</tr>
<tr>
<td>Challenge Method</td>
<td>None</td>
</tr>
<tr>
<td>Challenge Parameter(s)</td>
<td>(Leave empty)</td>
</tr>
</tbody>
</table>
In the Plugins section, provide the following setting:

credential_mapping
obMappingBase="dc=<domain>,dc=com",obMappingFilter="(uid=%userid%)"

There should not be a "validate_password" plugin since this authentication scheme is only used to map username.

4. Create a new OAM application domain and protect a dummy resource, e.g., /step-up-noauth. Set the authentication scheme used to the one created in Step 3.

Oracle Adaptive Access Manager Side

1. Specify the OAAM Step-Up Authentication-related properties with the following WebGate and URL details:

   - `oaam.uio.oam.10g.stepup.webgate.name=Name_of_Step-Up_AccessGate`
   - `oaam.uio.oam.10g.stepup.authn.relative.url=Relative_URL_of_the_protected_Resource`
   - `oaam.uio.oam.10g.stepup.authn.preferred.host=Preferred_Hostname_as_set_in_the_accessgate_and_policy`

   The value for `oaam.uio.oam.10g.stepup.authn.relative.url` is the relative dummy URL provided in Step 4 of the Oracle Access Manager Side configuration. For example, /step-up-noauth.

2. Ensure the following Access Manager and OAAM integration properties are set as documented below:

   - `oaam.uio.oam.integration.tap.enabled=true`
   - `bharosa.uio.default.is_oam_integrated=false`
   - `oaam.uio.login.page=/login.do`

   The `oaam.uio.oam.integration.tap.enabled` property must be set to `true` even though the integration is not TAP-related. If it is not, the user will not be able to complete the step-up flow successfully.

   The `oaam.uio.login.page` property must remain a file-type property with the value set as `/login.do`. If `oaam.uio.login.page` is set incorrectly, users will not see an error message when an incorrect password is entered or when a user is blocked.

3. Using Oracle Enterprise Manager Fusion Middleware Control, add the password of the "OAM Step-Up AccessGate" (configured in Step 2 of the Oracle Access Manager Side configuration) as the password credential with the key-name as `oam.stepup.webgate.credentials` under the map-name `oaam` in the OAAM Weblogic Domain.

### Table 20–10 (Cont.) Configuring Step-Up Authentication

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSL Required</td>
<td>No</td>
</tr>
<tr>
<td>Challenge Redirect</td>
<td>(Leave empty)</td>
</tr>
<tr>
<td>Enabled</td>
<td>Yes</td>
</tr>
</tbody>
</table>

This section contains the following topics:
Configuring Load-Balancing in an OAM 10g, Access Manager 11g, and OAAM 11g Integrated Environment

- Configuring OAAM to Read the Host Name and Path in Load-Balanced Scenario
- Specifying OAM Servers as Primary Servers for Load-Balancing
- Enabling Load-Balanced URL for Redirection and Real-Host URL for Authentication to be Read Separately
- Enabling DN Attribute to be Read from Cookie

20.3.1 Configuring OAAM to Read the Host Name and Path in Load-Balanced Scenario

By default, Oracle Adaptive Access Manager reads the host name and path using wh and wu (original request. wh is the value of host identifier and wu is the value of the URL) respectively from the OAM Cookie ObFormLoginCookie. In a load-balanced scenario, the host name and path have to be parsed using rh and ru (rh is the host name in the request and ru is the URI in the request) from the ObFormLoginCookie. These can be set using the following properties:

- `oaam.uio.oam.cookie.redirect.hostname.attribute=rh` (default=wh)
- `oaam.uio.oam.cookie.redirect.path.attribute=ru` (default=wu)

20.3.2 Specifying OAM Servers as Primary Servers for Load-Balancing

You can specify multiple OAM Servers as primary and secondary servers for load balancing. The OAM host name can be passed to each of the OAAM instances by setting it as a system property and passing it to the WebLogic JVM using the "-D" option. The steps are as follows:

1. Using the OAAM Administration Console, delete the following property:
   `oaam.uio.oam.host=ExistingValue`
2. Using `setenv`, set the OAM host as follows:
   `JAVA_OPTIONS "-Doaam.uio.oam.host=OAM_Host_Name"
3. Start the OAAM WebLogic managed server `oaam_server_server1`.
4. Verify that it is passed as a system property by looking at the lines that are printed after Starting WLS with line in the server console.

20.3.3 Enabling Load-Balanced URL for Redirection and Real-Host URL for Authentication to be Read Separately

The `OAMOAAMUtil.getRedirectURLFromCookie()` and `OAMOAAMUtil.getIsProtectedResourceURLFromCookie()` are available through the OAM10gIntegrationProcessor so that the load-balanced URL for redirection and the real-host URL for authentication by the OAM Authentication API can be parsed separately from ObFormLoginCookie. To achieve this:

1. Ensure that Oracle Access Manager 10g and Oracle Adaptive Access Manager 11g are integrated with the integration processor set to OAM10gIntegrationProcessor instead of OAMIntegrationProcessor and the load balancer front ends the web servers.

Make sure the property `oaam.server.integration.processor.oam` has the value `com.bharosa.uio.processor.integration.OAM10gIntegrationProcessor`.

2. Add all the real-host names as preferred hosts in the OAM policy.
3. Using the OAAM Properties Editor in the OAAM Administration Console, specify the attributes for authentication checks and redirections using the following OAAM properties. Default value are wh and wu respectively:

\[
\begin{align*}
\text{oaam.uio.oam.cookie.isprotected.hostname.attribute (default=wh)} \\
\text{oaam.uio.oam.cookie.isprotected.path.attribute (default=wu)} \\
\text{oaam.uio.oam.cookie.redirect.hostname.attribute (default=wh)} \\
\text{oaam.uio.oam.cookie.redirect.path.attribute (default=wu)}
\end{align*}
\]

20.3.4 Enabling DN Attribute to be Read from Cookie

The user id attribute value in the Distinguished Name (DN) can be configured in the LDAP/OAM setup.

For example, if the name of the \texttt{userid} attribute coming in from DN is "uid", you would need to set the following property with \texttt{= uid} as shown below:

\[
\text{oaam.uio.oam.obsso_cookie_dn_cn_attr_name=uid}
\]

OAAM also needs to be configured so that the DN attributes can be correctly identified during the integration with OAM.

The default value of \texttt{oaam.uio.oam.obsso_cookie_dn_cn_attr_name} is \texttt{uid,cn}. OAAM will look for an attribute called \texttt{uid} in the DN and if present it will use it as a user id. If such an attribute (\texttt{uid}) is not present, then OAAM will look for the \texttt{cn} attribute in the DN and use it as the user id.
Part V contains the following chapters:

- Chapter 21, "Integrating Task Processors"
- Chapter 22, "Developing a Custom Loader for OAAM Offline"
- Chapter 23, "Creating OAAM Oracle BI Publisher Reports"
- Chapter 24, "Developing Configurable Actions"
- Chapter 25, "Creating Checkpoints and Final Actions"
An OAAM sample application is available which demonstrates the use of Integration Processors and Task Processors. To see an example of Java API integration, see Chapter 2, "Natively Integrating Oracle Adaptive Access Manager."

The following sections provide reference information about the OAAM Custom Processor Framework:

<table>
<thead>
<tr>
<th>Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>■ Introduction</td>
</tr>
<tr>
<td>■ OAAM Sample Framework as a Reference for Integration</td>
</tr>
<tr>
<td>■ Session Management</td>
</tr>
<tr>
<td>■ Task Processors</td>
</tr>
<tr>
<td>■ Challenge Processors</td>
</tr>
<tr>
<td>■ Checkpoint Processor</td>
</tr>
<tr>
<td>■ Rules Results Processor</td>
</tr>
<tr>
<td>■ Integration Processors</td>
</tr>
<tr>
<td>■ Provider Registration</td>
</tr>
<tr>
<td>■ Legacy Rules Result Processors</td>
</tr>
</tbody>
</table>

21.1 Introduction

OAAM makes available user flows and interfaces for your business security requirements out of the box, but if your requirement is outside of what is provided by the standard Web application, you can use the OAAM custom processor framework for custom development.

Figure 21–1, "OAAM Standard Web Application" shows the standard web application.
Figure 21–1  **OAAM Standard Web Application**

![Figure 21–1](image)

*Figure 21–2, "OAAM Processor Framework" shows the different components of the processor framework.*
21.2 OAAM Sample Framework as a Reference for Integration

An OAAM sample framework that illustrates task processor integration is available for your reference. The most recent OAAM sample can be downloaded from My Oracle Support.

The OAAM Sample code is for demonstration purposes to familiarize you with the task processor framework. It is not intended to be used as production code.

---

**Note:** This sample does not replace the OAAM sample application for Java API integration. Use either the OAAM sample application that illustrates Java API integration or the one that illustrates task processor integration. The two OAAM sample applications may not be deployed together.

---

To deploy the sample application, proceed as follows:

1. Create the `oaam_framework_sample` folder.
2. Extract `oaam_framework_sample.war` into `oaam_framework_sample`.
3. Start the WebLogic Server.
4. Navigate to the Oracle WebLogic Administration Console.
   
   `http://oaam_host:port/console`
5. Deploy the OAAM Shared Library $MW_HOME\Oracle_IDM1\oaam\oaam_libs\war\oaam_native_lib.war as a shared library.
   a. Click Deployments under IAMDomain (in the left pane).
   b. In the Summary of Deployments page, click the Install button.
   c. In the Path field, specify $MW_HOME\Oracle_IDM1\oaam\oaam_libs\war\oaam_native_lib.war.
   d. Select oaam_native_lib.war and click Next.
   e. Select the Install this deployment as a library option and click Next.
   f. In the Select Deployments targets page, select the managed server from the list of servers and click Next. Notice the name of the shared library is oracle.oaam.libs.

   If the managed server is OAAM Server then there is no need to create a OAAM Data Source. Otherwise create a Data source with JNDI name as jdbc/OAAM_SERVER_DB_DS and point it to the OAAM schema.
   g. Click Finish.
   h. Click Activate Changes.

6. Deploy the OAAM sample application as an application onto the same managed server where the OAAM Shared Library is deployed.
   a. Click Deployments under IAMDomain (in the left pane).
   b. In the Summary of Deployments page, click the Install button.
   c. In the Path field, specify the location of the OAAM sample application and click Next.
   d. Select the Install this deployment as an application option. Click Next.
   e. In the Select Deployments targets page, select the managed server from the list of servers and click Next.
   f. Click Finish.

7. Click Activate Changes under the Change Center.

8. In the deployment descriptor file, set the reference to the OAAM shared library oracle.oaam.libs.

To use the Oracle Adaptive Access Manager Shared Library in Web applications, you must refer to the shared library by adding the following entry to your Oracle WebLogic deployment descriptor file, weblogic.xml:

```xml
<library-ref>
  <library-name>oracle.oaam.libs</library-name>
</library-ref>
```

To use the Oracle Adaptive Access Manager Shared Library in Enterprise applications, you must refer to the shared library by adding the following entry to your Oracle WebLogic deployment descriptor file, weblogic-application.xml:

```xml
<library-ref>
  <library-name>oracle.oaam.libs</library-name>
</library-ref>
```

9. Start the managed server.
10. Navigate to the Oracle WebLogic Administration Console. Click **Lock and Edit** and select the **Deployments** node. On the Summary of Deployments page, find and select the OAAM sample application. Click **Start > Servicing all requests.** Click **Yes** to confirm.

11. Log in to OAAM Admin application and import the snapshot.


14. Enter the user name and then password in the next page. You will go through registration and after that you will see links to Sample Transaction.

---

**Note:** The password must be `test` for the initial log in. You must change the password immediately.

---

### 21.3 Session Management

UIOContext is a context object that maintains thread local variables for the HTTP request and response objects. This allows access to the session (more specifically the UIOSesionData object) always in an application. The context should be populated at the beginning of each request (HttpServletRequest and HttpServletResponse):

```java
UIOContext.setCurrentInstance(new UIOContext(request, response));
```

The UIOSessionData object is maintained in the HTTP session and contains all OAAM session and user data.

### 21.4 Task Processors

Task processors allow integrators to develop custom java code that perform key OAAM operations.

Task processors:
- Performs a set of OAAM API calls for a specific task
- Updates the OAAM session data
- Separates the user interface from OAAM "work"

Task processors typically have a 1 to 1 relationship with end user pages:
- Login.jsp
  - Presents username field to user
  - Submits username to `loginAction.do`
- LoginAction
  - Accepts data from presentation
  - Maps data to the OAAM task processor
- LoginTaskProcessor
  - Calls the OAAM APIs and updates the UIOSessionData
  - Returns the "target"
21.4.1 Interface and Abstract Class

Each task processor class implements the `TaskProcessorIntf` and extends `AbstractTaskProcessor`.

TaskProcessorIntf
- Static variables for task, target, task parameters, and task actions
- Execute method

AbstractTaskProcessor
- Breaks the interface execute method into three parts:
  - `preProcess`, `process`, `postProcess`
  - `preProcess` and `postProcess` methods of default classes are empty
  - Allows customizers to extend existing classes to execute code before or after API calls or based on outcomes
- Introduces `validateSession` method to easily validate user session is valid for each task
- Utility methods for determining task action (show/submit)

Property Registration
Task processors are registered in the system using properties. The task processor property definition is:
```
bharosa.uioappId.task.processor.taskName = java_class
```

For example:
```
bharosa.uio.default.task.processor.login = com.bharosa.uio.processor.task.LoginTaskProcessor
```

Accessing a Task Processor
Task processors are accessed by calling the `Utility` method:
```
UIOUtil.getTaskProcessor(UIOSessionData sessionData, String taskId)
```

Creating Parameters
```
TaskParams params = new TaskParams();
params.addParam(LoginTaskProcessor.PARAM_LOGIN_ID, loginId);
params.setActionSubmit();
```

Executing Task
```
target = taskProc.execute(params).getResult();
```

21.4.1.1 TaskProcessorIntf

Each task processor must implement the `TaskProcessorIntf` interface, and it is recommended that it extend an existing task processor or extend the `AbstractTaskProcessor` class. This will allow for customizations to only include...
preProcess or postProcess methods if only small additional pieces of java code need to be added for integration purposes.

For example if an external API is required to be called every time LogoutTaskProcessor is called, a CustomLogoutTaskProcessor could be implemented that extends LogoutTaskProcessor and only implements the postProcess method to make the external API call. The property for logout task processor could then be updated to point to the new CustomTaskProcessor class.

bharosa.uio.default.task.processor.logout = com.bharosa.uio.processor.task.CustomLogoutTaskProcessor

The TaskProcessorIntf is presented as follows:

```java
public interface TaskProcessorIntf {
    public static final String TASK_LOGIN = "login";
    public static final String TASK_JUMP = "jump";
    public static final String TASK_PASSWORD = "password";
    public static final String TASK_CHALLENGE = "challenge";
    public static final String TASK_CHALLENGE_CHOICE = "challengeChoice";
    public static final String TASK_CHANGE_PASSWORD = "changePassword";
    public static final String TASK_CHANGE_USERNAME = "changeUsername";
    public static final String TASK_FINGERPRINT = "fingerprint";
    public static final String TASK_LOGOUT = "logout";
    public static final String TASK_FORGOT_PASSWORD = "forgotPassword";
    public static final String TASK_CHECKPOINT = "checkpoint";
    public static final String TASK_UPDATE_STATUS = "updateStatus";
    public static final String TASK_REGISTER_SUMMARY = "registerSummary";
    public static final String TASK_REGISTER_IMAGE_PHRASE = "registerImagePhrase";
    public static final String TASK_REGISTERQUESTIONS = "registerQuestions";
    public static final String TASK_REGISTER_USER_INFO = "registerUserInfo";
    public static final String TASK_REGISTER_COMPLETE = "registerComplete";
    public static final String TASK_REGISTER_SKIP = "registerSkip";
    public static final String TASK_USERPREF_IMAGE_PHRASE = "userPrefsImagePhrase";
    public static final String TASK_USERPREFQUESTIONS = "userPrefsQuestions";
    public static final String TASK_USERPREF_USER_INFO = "userPrefsUserInfo";
    public static final String TASK_USERPREF_COMPLETE = "userPrefsComplete";
    public static final String TASK_TRANSACTION = "transaction";
    public static final String TASK_UPDATE_TRANSACTION_STATUS = "updateTransactionStatus";
    public static final String TARGET_ERROR = "error";
    public static final String TARGET_SESSION_EXPIRED = "session_expired";
    public static final String TARGET_FAIL = "fail";
    public static final String TARGET_ACCESS_DENIED = "accessDenied";
    public static final String TARGET_INVALID_USER = "invalid_user";
    public static final String TARGET_SUCCESS = "success";
    public static final String TARGET_UPDATE_STATUS = "updateStatus";
    public static final String TARGET_LOGIN = "login";
    public static final String TARGET_JUMP = "jump";
    public static final String TARGET_PASSWORD = "password";
    public static final String TARGET_RESET_PASSWORD = "resetPassword";
    public static final String TARGET_CHANGE_PASSWORD = "changePassword";
    public static final String TARGET_CHALLENGE = "challenge";
    public static final String TARGET_CHALLENGE_CHOICE = "challengeChoice";
    public static final String TARGET_FORGOT_PASSWORD = "forgotPassword";
    public static final String TARGET_USER_DISABLED = "user_disabled";
    public static final String TARGET_NEXT = "next";
}
```
21.4.1.2 AbstractTaskProcessor

The AbstractTaskProcessor is presented as follows:

```java
public abstract class AbstractTaskProcessor implements Serializable, TaskProcessorIntf {

    public AbstractTaskProcessor() {
    }

    public TaskResult execute(TaskParams params) {
        UIOSessionData sessionData = UIOContext.getCurrentInstance().getSessionData();

        if (params == null)
            params = new TaskParams();

        String validateSession = validateSession();
        if (validateSession != null) {
            List errorCodes = null;
            if (sessionData != null)
                errorCodes = sessionData.getErrorCodes();

            return new TaskResult(validateSession, errorCodes);
        }

        // Other code...

    }
}
```
String target = preProcess(params);
if (!StringUtil.equalsIgnoreCase(target, TARGET_ERROR)){
    target = process(params, target);
}

target = postProcess(params, target);

TaskResult result = new TaskResult(target, sessionData.getErrorCodes());
result.setActionList(sessionData.getActionList());
result.setChallengeType(UIOUtil.getCurrentChallengeType(sessionData));
result.setChallengeQuestion(sessionData.getSecretQuestion());
result.setRequestId(sessionData.getRequestId());
result.setLoginId(sessionData.getLoginId());
result.setCurrentAuthDevice(sessionData.getPreferences().getCurrentDevice());
result.setCanSkipRegistration(sessionData.getPreferences().getCanSkipRegistration());

// Update the sessionData object in session for replication.
UIOSessionData.updateSession();
return result;

protected String preProcess(TaskParams params) {
    return null;
}

abstract protected String process(TaskParams params, String target);

protected String postProcess(TaskParams params, String target) {
    return target;
}

protected String validateSession(){
    String target = null;
    UIOSessionData sessionData = UIOContext.getCurrentInstance().getSessionData();
    if (sessionData == null){
        // Attempt to populate from context.
        sessionData = UIOContext.getCurrentInstance().getSessionData();
        if (sessionData == null){
            logger.info("SessionData is not found in session, so the session is expired or UIOContext not populated.");
            return TARGET_SESSION_EXPIRED;
        }
    }
    String customerId = sessionData.getCustomerId();
    VCryptAuthUser clientUser = sessionData.getClientAuthUser();
    if (clientUser == null && StringUtil.isEmpty(customerId)) {
        logger.info("Client User is not found in session, so the session is expired.");
        target = TARGET_SESSION_EXPIRED;
    } else if (clientUser == null && !StringUtil.isEmpty(customerId)) {
        logger.info("Client User is not found in session.");
        target = TARGET_ACCESS_DENIED;
    } else {
        // Check for session data validity...
    }
}

String customerId = sessionData.getCustomerId();
VCryptAuthUser clientUser = sessionData.getClientAuthUser();
if (clientUser == null && StringUtil.isEmpty(customerId)) {
    logger.info("Client User is not found in session, so the session is expired.");
    target = TARGET_SESSION_EXPIRED;
} else if (clientUser == null && !StringUtil.isEmpty(customerId)) {
    logger.info("Client User is not found in session.");
    target = TARGET_ACCESS_DENIED;
return target;
}

public boolean isShow(TaskParams params){
    return StringUtil.equalsIgnoreCase(params.getAction(),
    TaskProcessorIntf.ACTION_SHOW);
}

public boolean isSubmit(TaskParams params){
    return StringUtil.equalsIgnoreCase(params.getAction(),
    TaskProcessorIntf.ACTION_SUBMIT);
}

public boolean isPurpose(TaskParams params, String purpose){
    return params.isPurpose(purpose);
}

21.4.1.3 Task Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
<th>Existing expected/used values for Purpose:</th>
<th>Purpose Currently used by:</th>
</tr>
</thead>
</table>
| Purpose     | Used to differentiate reason class is being used in cases where the same class is used to process multiple similar tasks, which may change behavior some (previously used struts parameter in session). | TaskProcessorIntf.PURPOSE_CHANGE_PASSWORD  
TaskProcessorIntf.PURPOSE_FORGOT_PASSWORD  
TaskProcessorIntf.PURPOSE_RESET_PASSWORD  
TaskProcessorIntf.PURPOSE_EXPIRED_PASSWORD  
TaskProcessorIntf.PURPOSE_USER_PREFERENCES  
TaskProcessorIntf.PURPOSE_TRANSACTION  
TaskProcessorIntf.PURPOSE_JAVASCRIPT | ChallengeUserTaskProcessor  
ChangePasswordTaskProcessor  
FingerPrintTaskProcessor  
JumpTaskProcessor  
UpdateAuthStatusTaskProcessor |

Usage

setPurpose(String)
getPurpose()
isPurpose(String) - Tests if current purpose is the provided purpose.
-isPurpose(TaskParams, String) is also available in AbstractTaskProcessor for convenience (same functionality)
21.4.1.4 Default Classes

The following properties define the default task processors:

bharosa.uio.default.task.processor.login =
com.bharosa.uio.processor.task.LoginTaskProcessor
bharosa.uio.default.task.processor.jump =
com.bharosa.uio.processor.task.JumpTaskProcessor
bharosa.uio.default.task.processor.password =
com.bharosa.uio.processor.task.PasswordTaskProcessor
bharosa.uio.default.task.processor.challenge =
com.bharosa.uio.processor.task.ChallengeUserTaskProcessor
bharosa.uio.default.task.processor.changePassword =
com.bharosa.uio.processor.task.ChangePasswordTaskProcessor
bharosa.uio.default.task.processor.changeUsername =
com.bharosa.uio.processor.task.ChangeUsernameTaskProcessor
bharosa.uio.default.task.processor.fingerprint =
com.bharosa.uio.processor.task.FingerprintTaskProcessor
bharosa.uio.default.task.processor.logout =
com.bharosa.uio.processor.task.LogoutTaskProcessor
bharosa.uio.default.task.processor.forgotPassword =
com.bharosa.uio.processor.task.ForgotPasswordTaskProcessor
bharosa.uio.default.task.processor.checkpoint =
com.bharosa.uio.processor.task.CheckpointTaskProcessor
bharosa.uio.default.task.processor.updateStatus =
com.bharosa.uio.processor.task.UpdateAuthStatusTaskProcessor
bharosa.uio.default.task.processor.registerSummary =
com.bharosa.uio.processor.task.RegisterSummaryTaskProcessor
bharosa.uio.default.task.processor.registerImagePhrase =
com.bharosa.uio.processor.task.RegisterImageAndPhraseTaskProcessor
bharosa.uio.default.task.processor.registerQuestions =
com.bharosa.uio.processor.task.RegisterQuestionsTaskProcessor
bharosa.uio.default.task.processor.registerUserInfo =
com.bharosa.uio.processor.task.RegisterUserInfoTaskProcessor
bharosa.uio.default.task.processor.registerComplete =
com.bharosa.uio.processor.task.RegisterCompleteTaskProcessor
bharosa.uio.default.task.processor.registerSkip =
com.bharosa.uio.processor.task.RegisterSkipTaskProcessor
bharosa.uio.default.task.processor.userPrefsImagePhrase =
com.bharosa.uio.processor.task.UserPreferencesImageAndPhraseTaskProcessor
bharosa.uio.default.task.processor.userPrefsQuestions =
com.bharosa.uio.processor.task.UserPreferencesQuestionsTaskProcessor
bharosa.uio.default.task.processor.userPrefsUserInfo =
com.bharosa.uio.processor.task.UserPreferencesUserInfoTaskProcessor
bharosa.uio.default.task.processor.userPrefsComplete =
com.bharosa.uio.processor.task.UserPreferencesCompleteTaskProcessor
bharosa.uio.default.task.processor.transaction =
com.bharosa.uio.processor.task.TransactionTaskProcessor
bharosa.uio.default.task.processor.updateTransactionStatus =
com.bharosa.uio.processor.task.UpdateTransactionStatusTaskProcessor

*denotes optional parameter
<table>
<thead>
<tr>
<th>Class name</th>
<th>Params</th>
<th>Results</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>LoginTaskProcessor</td>
<td>LoginTaskProcessor.PAR AM_LOGIN_ID</td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td>Load user from login id</td>
</tr>
<tr>
<td></td>
<td>LoginTaskProcessor.PARAM_AUTH_STATUS*</td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Elements defined by user defined enum:</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>bharosa.uio.appId.credentials.enum*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>JumpTaskProcessor</td>
<td>JumpTaskProcessor.PAR AM_OFFSET</td>
<td>TaskProcessorIntf.TARGET_JUMP</td>
<td>Create OAAM session</td>
</tr>
<tr>
<td></td>
<td>JumpTaskProcessor.PAR AM_JUMP</td>
<td>TaskProcessorIntf.TARGET_UPDATE_STATUS</td>
<td>Perform browser fingerprinting</td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td>Run pre-authentication rules</td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_LOGIN</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
</tr>
<tr>
<td>FingerprintTaskProcessor</td>
<td>(FP data from UIOSesisonData)</td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td>Process digital fingerprinting (Flash or other external fingerprinting requests). Uses device identification processor.</td>
</tr>
<tr>
<td>PasswordTaskProcessor</td>
<td>PasswordTaskProcessor.PAR PARAM_PASSWORD</td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td>Process password submission to authenticate the user using AuthManager class.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_RESET_PASSWORD</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_INVALID_USER</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_ACCESS_DENIED</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_FAIL</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_UPDATE_STATUS</td>
<td></td>
</tr>
</tbody>
</table>
### Table 21–1 (Cont.) AbstractTaskProcessor

<table>
<thead>
<tr>
<th>Class name</th>
<th>Params</th>
<th>Results</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>ChallengeChoiceTaskProcessor</td>
<td>ChallengeChoiceTaskProcessor.PARAM_CHOICE</td>
<td>TaskProcessorIntf.TARGET_CHOICE</td>
<td>Process challenge choice when user is given option for multiple challenge types.</td>
</tr>
<tr>
<td>UpdateAuthStatusTaskProcessor</td>
<td>UpdateAuthStatusTaskProcessor.PARAM_STATUS, UpdateAuthStatusTaskProcessor.PARAM_SECONDARY_GROUP</td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED, TaskProcessorIntf.TARGET_ACCESS_DENIED, TaskProcessorIntf.TARGET_FAIL, TaskProcessorIntf.TARGET_ERROR</td>
<td>Updates the session status in OAAM.</td>
</tr>
<tr>
<td>RegisterSummaryTaskProcessor</td>
<td>TaskProcessorIntf.TARGET_SUCCESS, TaskProcessorIntf.TARGET_NEXT</td>
<td>Executed when registration summary is requested. (No out of the box functionality)</td>
<td>.</td>
</tr>
</tbody>
</table>
### RegisterQuestionsTaskProcessor

- Tasks: Processes and validates challenge question registration.
- Parameters:
  - RegisterQuestionsTaskProcessor.PARAM_QUESTION_COUNT
  - RegisterQuestionsTaskProcessor.PARAM_QUESTION_ID_BASE+#
  - RegisterQuestionsTaskProcessor.PARAM_QUESTION_TEXT_BASE+#
  - RegisterQuestionsTaskProcessor.PARAM_QUESTION_ANSWER_BASE+#
  - RegisterQuestionsTaskProcessor.PARAM_REGISTERDEVICE*
- Results:
  - TaskProcessorIntf.TARGET_SUCCESS
  - TaskProcessorIntf.TARGET_NEXT
  - TaskProcessorIntf.TARGET_SESSION_EXPIRED
  - TaskProcessorIntf.TARGET_ACCESS_DENIED
  - TaskProcessorIntf.TARGET_FAIL
  - TaskProcessorIntf.TARGET_ERROR

### RegisterUserInfoTaskProcessor

- Tasks: Processes and validates OTP contact information registration.
- Parameters:
  - Elements defined by user defined enum: bharosa.uio.appid.userinfo.inputs.enum
  - RegisterUserInfoTaskProcessor.PARAM_REGISTERDEVICE*
  - RegisterUserInfoTaskProcessor.PARAM_OPTOUT*
- Results:
  - TaskProcessorIntf.TARGET_SUCCESS
  - TaskProcessorIntf.TARGET_NEXT
  - TaskProcessorIntf.TARGET_SESSION_EXPIRED
  - TaskProcessorIntf.TARGET_ACCESS_DENIED
  - TaskProcessorIntf.TARGET_FAIL
  - TaskProcessorIntf.TARGET_ERROR

### RegisterCompleteTaskProcessor

- Tasks: Updates user registration status when registration flow is complete.
- Parameters:
  - TaskProcessorIntf.TARGET_NEXT
  - TaskProcessorIntf.TARGET_SESSION_EXPIRED
  - TaskProcessorIntf.TARGET_ACCESS_DENIED
  - TaskProcessorIntf.TARGET_ERROR
- Results: Updates user registration status when registration flow is complete.

### RegisterSkipTaskProcessor

- Tasks: Skips registration steps if user is allowed to skip registration.
- Parameters:
  - TaskProcessorIntf.TARGET_NEXT
  - TaskProcessorIntf.TARGET_SESSION_EXPIRED
  - TaskProcessorIntf.TARGET_ACCESS_DENIED
  - TaskProcessorIntf.TARGET_ERROR
- Results: Skips registration steps if user is allowed to skip registration.
<table>
<thead>
<tr>
<th>Class name</th>
<th>Params</th>
<th>Results</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>UserPreferencesImageAndPhraseTaskProcessor</td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td>Processes authenticator registration. Image, Phrase, VAD upgrade/downgrade.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>TaskProcessorIntf.TARGET_NEXT</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TaskProcessorIntf.TARGET_ACCESS_DENIED</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>UserPreferencesQuestionsTaskProcessor</td>
<td>RegisterQuestionsTaskProcessor.PARAM_QUESTION_COUNT</td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td>Processes and validates challenge question registration.</td>
</tr>
<tr>
<td></td>
<td>RegisterQuestionsTaskProcessor.PARAM_QUESTION_ID_BASE+#</td>
<td>TaskProcessorIntf.TARGET_NEXT</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RegisterQuestionsTaskProcessor.PARAM_QUESTION_TEXT_BASE+#</td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RegisterQuestionsTaskProcessor.PARAM_QUESTION_ANSWER_BASE+#</td>
<td>TaskProcessorIntf.TARGET_ACCESS_DENIED</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RegisterQuestionsTaskProcessor.PARAM_REGISTER_DEVICE*</td>
<td>TaskProcessorIntf.TARGET_FAIL</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
</tr>
<tr>
<td>UserPreferencesUserInfoTaskProcessor</td>
<td>Elements defined by user defined enum:</td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td>Processes and validates OTP contact information registration.</td>
</tr>
<tr>
<td></td>
<td>bharosa.uio.appId.userinfo.inputs.enum</td>
<td>TaskProcessorIntf.TARGET_NEXT</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RegisterUserInfoTaskProcessor.PARAM_REGISTER_DEVICE*</td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RegisterUserInfoTaskProcessor.PARAM_OPTOUT*</td>
<td>TaskProcessorIntf.TARGET_ACCESS_DENIED</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
</tr>
<tr>
<td>UserPreferencesCompleteTaskProcessor</td>
<td>TaskProcessorIntf.TARGET_NEXT</td>
<td>Updates user registration status when user preferences flow is complete.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TaskProcessorIntf.TARGET_ACCESS_DENIED</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Class name</td>
<td>Params</td>
<td>Results</td>
<td>Notes</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>ForgotPasswordTaskProcessor</td>
<td>ForgotPasswordTaskProcessor. PARAM_PAGEID</td>
<td>TaskProcessorIntf.TARGET_FORGOT_PASSWORD</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_NO_PROXY</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TaskProcessorIntf.TARGET_FAIL</td>
<td></td>
</tr>
<tr>
<td>LogoutTaskProcessor</td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td>Resets user session.</td>
<td></td>
</tr>
<tr>
<td>CheckpointTaskProcessor</td>
<td>CheckpointTaskProcessor.PARAM_CHECKPOINT</td>
<td>Rule action result</td>
<td>Runs the checkpoint passed as parameter or the checkpoint set in sessionData and returns the result.</td>
</tr>
<tr>
<td></td>
<td>If not present, will use sessionData.getCheckpoint()</td>
<td>TaskProcessorIntf.TARGET_SUCCESS</td>
<td></td>
</tr>
<tr>
<td>ChangePasswordTaskProcessor</td>
<td>ChangePasswordTaskProcessor.PARAM_PAGEID</td>
<td>TaskProcessorIntf.SUCCESS</td>
<td>Uses password manager to update users password.</td>
</tr>
<tr>
<td></td>
<td>ChangePasswordTaskProcessor.PARAM_PASSWORD_OLD</td>
<td>TaskProcessorIntf.TARGET_UPDATE_STATUS</td>
<td></td>
</tr>
<tr>
<td></td>
<td>ChangePasswordTaskProcessor.PARAM_PASSWORD_NEW</td>
<td>TaskProcessorIntf.TARGET_CHANGE_PASSWORD</td>
<td></td>
</tr>
<tr>
<td></td>
<td>ChangePasswordTaskProcessor.PARAM_PASSWORD_CONFIRM</td>
<td>TaskProcessorIntf.TARGET_ACCESS_DENIED</td>
<td></td>
</tr>
<tr>
<td></td>
<td>ChangePasswordTaskProcessor.PARAM_PASSWORD_CONFIRM</td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
</tr>
<tr>
<td></td>
<td>ChangePasswordTaskProcessor.PARAM_PASSWORD_CONFIRM</td>
<td>TaskProcessorIntf.TARGET_ERROR</td>
<td></td>
</tr>
</tbody>
</table>
### Table 21–1 (Cont.) AbstractTaskProcessor

<table>
<thead>
<tr>
<th>Class name</th>
<th>Params</th>
<th>Results</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>ChangeUsernameTaskProcessor</td>
<td>PARAM_USERNAME_NEW</td>
<td>TaskProcessorIntf.SUCCESSION</td>
<td>Updates a users login id / username.</td>
</tr>
<tr>
<td>TransactionTaskProcessor</td>
<td>r.TRANSACTION_TYPE</td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED</td>
<td>Runs pre transaction and create transaction checkpoints</td>
</tr>
<tr>
<td>UpdateTransactionStatusTaskProcessor</td>
<td>r.TRANSACTION_TYPE</td>
<td>TaskProcessorIntf.TARGET_SESSION_EXPIRED</td>
<td>Runs pre-update and update transaction checkpoints.</td>
</tr>
</tbody>
</table>

#### 21.4.2 Task Processor Registration

Task Processors allow for custom java classes to handle OAAM Server user tasks, such as entering username, entering password, or being challenged.

```java
bharosa.uio.default.task.processor.login = com.bharosa.uio.processor.task.LoginTaskProcessor
bharosa.uio.default.task.processor.jump = com.bharosa.uio.processor.task.JumpTaskProcessor
bharosa.uio.default.task.processor.password = com.bharosa.uio.processor.task.PasswordTaskProcessor
bharosa.uio.default.task.processor.challenge = com.bharosa.uio.processor.task.ChallengeUserTaskProcessor
```
21.5 Challenge Processors

The OAAM Server provides a challenge processor framework that allows for custom implementations of challenge mechanisms.

21.5.1 What are Challenge Processors

Challenge processors are used for the generation and validation of user challenges. They have the ability to integrate with external challenge services.

Challenge processors can be created to perform the following tasks for a challenge:

- Generate challenge secret (password) to send to the user.
- Validate the user answer
- Control delivery wait page (if needed)
- Check if delivery service is available (if needed)
For example, to use SMS, you must implement a method for generating the secret PIN and checking the status of the send and the class that is called for by a challenge type.

A challenge processor is java code that implements the `ChallengeProcessorIntf` interface or extends the `AbstractChallengeProcessor` class.

### 21.5.2 How to Create Challenge Processors

This section contains information on the challenge processor class and methods to implement. An implementation example is also provided for your reference.

#### 21.5.2.1 Class

To implement a challenge processor, you will need to extend the following class:

```
com.bharosa.uio.processor.challenge.AbstractChallengeProcessor
```

Later, you will compile the code by adding `oaam.jar` from `$ORACLE_IDM_HOME\oaam\cli\lib` folder to the build classpath.

For instructions on customizing, extending, or overriding Oracle Adaptive Access Manager properties, see Chapter 7, “Using the OAAM Extensions Shared Library to Customize OAAM.”

#### 21.5.2.2 Methods

The methods used in a challenge processor are listed in the sections following.

<table>
<thead>
<tr>
<th>Methods</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>protected boolean generateSecret(UIOSessionData sessionData, boolean isRetry)</td>
<td>This method used to generate code to send to client</td>
</tr>
<tr>
<td>protected boolean validateAnswer(UIOSessionData sessionData, String answer)</td>
<td>This method used to validate the user answer.</td>
</tr>
<tr>
<td>public String checkDeliveryStatus(UIOSessionData sessionData, boolean userWaiting, boolean isRetry)</td>
<td>This method used to provide a wait until message is sent.</td>
</tr>
<tr>
<td>public boolean isServiceAvailable(UIOSessionData sessionData)</td>
<td>This method used to check if external service is available.</td>
</tr>
</tbody>
</table>

#### 21.5.2.3 Example: Email Challenge Processor Implementation

An implementation of the email challenge processor is shown as follows:

```java
package oracle.oaam.challenge.processor.challenge;

import com.bharosa.common.util.*;
import com.bharosa.uio.util.UIOUtil;
import com.bharosa.uio.util.UIOSessionData;

import com.bharosa.common.logger.Logger;
import java.io.Serializable;

/**
 * Email Challenge Processor - provides OTP Code generation, delivery and validation
 *
 */
public class EmailChallengeProcessor extends
```

---

**Table 21–2 Challenge Processor Methods**
com.bharosa.uio.processor.challenge.AbstractOTPChallengeProcessor implements Serializable{

static Logger logger = Logger.getLogger(EmailChallengeProcessor.class);

public EmailChallengeProcessor( ) { }

/**
* Generates OTP Code and stores it in sessionData
* @param sessionData data object available for the session
* @param isRetry boolean value if method was called as a result of a failed answer attempt
* @return
*/
protected boolean generateSecret(UIOSessionData sessionData, boolean isRety) {
    String otpCode = sessionData.getOTPCode();

    // If no secret code is present in session, generate one.
    if (StringUtil.isEmpty(otpCode)) {
        if (logger.isDebugEnabled())
            logger.debug("ChallengeEmail generating security code for user: " + sessionData.getCustomerId());
        otpCode = generateCode(sessionData);
        // save the code for later reference - validate / resend
        sessionData.setOTPCode(otpCode);
    }
    if (logger.isDebugEnabled())
        logger.debug("OTP code for user " + sessionData.getCustomerId() + " : " + otpCode);

    if (StringUtil.isEmpty(otpCode)) {
        logger.error("Email Challenge pin generation returned null.");
        return false;
    }
    // isRetry flag is turned on if user fails to answer the question
    if (!isRetry) {
        return sendCode(sessionData);
    }

    return true;
}

/**
* Validate user entered answer against value in sessionData
* @param sessionData validate code and return result.
* @param answer answer provided by the user
* @return
*/
protected boolean validateAnswer(UIOSessionData sessionData, String answer) {
    //need to authenticate OTP Code
    String otpCode = sessionData.getOTPCode();

    if (otpCode != null && otpCode.equals(answer)) {
        // Expire OTP Code
        sessionData.setOTPCode(null);
    }
}
return true;
}
return false;

/**
 * Private methods to send secret code to client
 *
 * @param sessionData
 * @return
 */
private boolean sendCode(UIOSessionData sessionData){
    String otpCode = sessionData.getOTPCode();
    try {
        // UIOUtil.getOTPContactInfo fetches the information registered by the user.
        // Refer to ChallengeEmail.requiredInfo in configuration.
        String toAddr = UIOUtil.getOTPContactInfo(sessionData, "email");
        if (StringUtil.isEmpty(toAddr)) {
            logger.error("No user email in profile.");
            return false;
        }

        // Send secret code to customer using your email provider
        catch (Exception ex) {
            logger.error("ChallengeEmail Error sending code.", ex);
            return false;
        }

        return true;
    }
}

public String checkStatus(UIOSessionData sessionData, boolean userWaiting, boolean isRetry) {
    String target = ChallengeProcessorIntf.TARGET_WAIT;
    // user already has code, trying again - send to challenge page
    if (isRetry){
        return ChallengeProcessorIntf.TARGET_CHALLENGE;
    }
    boolean sendComplete = false;
    if (userWaiting){
        // if secret code is sent set target to
        if (sendComplete){
            target = ChallengeProcessorIntf.TARGET_CHALLENGE;
            // failed to send
            target = ChallengeProcessorIntf.TARGET_ERROR;
            // still processing
            target = ChallengeProcessorIntf.TARGET_WAIT;
        }
    }
    return target;
}

21.5.2.4 Secret (PIN) Implementation

The AbstractOTPChallengeProcessor class has a default pin generation method,
generateCode, that you can override to provide your pin generation logic.
21.5.3 Defining the Delivery Channel Types for the Challenge Processors

This section contains instructions on defining a delivery channel type for the challenge processors to use for challenging the user. Examples are provided for your reference.

21.5.3.1 Challenge Type Enum

Challenge types are configured by the enum, `challenge.type.enum`. The actual enum value is shown as follows:

```
bharosa.uio.application.challenge.type.enum.challenge_type
```

For example,

```
bharosa.uio.default.challenge.type.enum.ChallengeEmail
```

You use the challenge type enum to associate a challenge type with the Java code needed to perform any work related to that challenge type. An example of implementing an email challenge processor is shown in Section 21.5.2.3, "Example: Email Challenge Processor Implementation."

The Challenge Type ID (for example, ChallengeEmail) should match a rule action returned by the rules when that challenge type is used. The rule action for ChallengeEmail is `rule.action.enum.ChallengeEmail`. The rule action is to challenge the user using email using the email delivery channel. "Channel" typically refers to the delivery channel used to send to the user.

21.5.3.2 Example: Defining an OTP Channel Type

To define a challenge type, use the following property:

```
bharosa.uio.default.challenge.type.enum.MyChallenge
```

In the property, `default` is the UIO application name, and `MyChallenge` is the Challenge Type being added. An following example shows `ChallengeEmail` as the Challenge Type.

```
bharosa.uio.default.challenge.type.enum.ChallengeEmail
```

The rule action is to challenge the user with email using the email delivery channel.

```
rule.action.enum.ChallengeEmail
```

To enable/disable a challenge type, the available flag should be set:

```
bharosa.uio.default.challenge.type.enum.MyChallenge.available = false
```

Setting the `available` flag and setting the `enabled` flag are different. The `enabled` flag would remove it from list.

---

**Table 21–3 Challenge type Flags**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>available</td>
<td>if the challenge type is available for use (service ready and configured). To enable/disable an OTP challenge type, the available flag should be set.</td>
</tr>
<tr>
<td>processor</td>
<td>java class for handling challenges of this type.</td>
</tr>
<tr>
<td>requiredInfo</td>
<td>comma separated list of inputs from the registration input enum</td>
</tr>
</tbody>
</table>

---
**Example for Defining a Channel Type**

Attributes `bharosa.uio.default.challenge.type.enum` with example values are shown as follows:

```java
bharosa.uio.default.challenge.type.enum.MyChallenge = 1
// unique value to identify Challenge Email in
// bharosa.uio.default.challenge.type.enum

bharosa.uio.default.challenge.type.enum.MyChallenge.name = MyChallenge
// unique string to identify Challenge Email in
// bharosa.uio.default.challenge.type.enum,
// no spaces

bharosa.uio.default.challenge.type.enum.MyChallenge.description = Email Challenge
// descriptive name

bharosa.uio.default.challenge.type.enum.MyChallenge.processor =
oracle.oaam.challenge.processor.challenge.EmailChallengeProcessor
// Processor used for sending emails instance of
// com.bharosa.uio.processor.challenge.ChallengeProcessorIntf

bharosa.uio.default.challenge.type.enum.MyChallenge.requiredInfo = email
// comma separated field names, User registration flow captures these data fields,
// check Contact information Inputs section to define this enum

bharosa.uio.default.challenge.type.enum.MyChallenge.available = false
// to turn off this service

bharosa.uio.default.challenge.type.enum.MyChallenge.otp = true
// indicates this challenge is used for OTP, set it to true
```

**Email Example**

```java
bharosa.uio.default.challenge.type.enum.ChallengeEmail = 1
bharosa.uio.default.challenge.type.enum.ChallengeEmail.name = Email Challenge
bharosa.uio.default.challenge.type.enum.ChallengeEmail.description = Email Challenge
bharosa.uio.default.challenge.type.enum.ChallengeEmail.processor =
com.bharosa.uio.processor.challenge.EmailUMSOTPChallengeProcessor
bharosa.uio.default.challenge.type.enum.ChallengeEmail.requiredInfo = email
bharosa.uio.default.challenge.type.enum.ChallengeEmail.displayedInfo = email
bharosa.uio.default.challenge.type.enum.ChallengeEmail.available = false
bharosa.uio.default.challenge.type.enum.ChallengeEmail.enabled = true
bharosa.uio.default.challenge.type.enum.ChallengeEmail.otp = true
bharosa.uio.default.challenge.type.enum.ChallengeEmail.otpexpirytimeMs = 300000
bharosa.uio.default.challenge.type.enum.ChallengeEmail.htmlLabel = Email Code
bharosa.uio.default.challenge.type.enum.ChallengeEmail.htmlInputType = text
```

**SMS Example**

```java
bharosa.uio.default.challenge.type.enum.ChallengeSMS = 2
bharosa.uio.default.challenge.type.enum.ChallengeSMS.name = SMS Challenge
bharosa.uio.default.challenge.type.enum.ChallengeSMS.description = SMS Challenge
bharosa.uio.default.challenge.type.enum.ChallengeSMS.processor =
com.bharosa.uio.processor.challenge.SMSUMSOTPChallengeProcessor
bharosa.uio.default.challenge.type.enum.ChallengeSMS.requiredInfo = mobile,terms
bharosa.uio.default.challenge.type.enum.ChallengeSMS.displayedInfo = mobile
bharosa.uio.default.challenge.type.enum.ChallengeSMS.available = false
bharosa.uio.default.challenge.type.enum.ChallengeSMS.otp = true
bharosa.uio.default.challenge.type.enum.ChallengeSMS.otpexpirytimeMs = 300000
```
21.5.4 Configuring User Input Properties

Instructions to configure user information properties are in the following sections:

- Enabling Registration and Preferences Input
- Setting Contact Information Inputs

For instructions on customizing, extending, or overriding Oracle Adaptive Access Manager properties, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."

21.5.4.1 Enabling Registration and Preferences Input

Default configurations for enabling for registration and preference input are listed as follows:

**Contact information registration**

bharosa.uio.default.register.userinfo.enabled=false

**Contact information preferences**

bharosa.uio.default.userpreferences.userinfo.enabled=false

21.5.4.2 Setting Contact Information Inputs

If user information registration and user preferences are true, configure input information.

Contact information inputs are defined in userinfo.inputs.enum. The enum element is:

bharosa.uio.applicationuserinfo.inputs.enum.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>inputname</td>
<td>Name used for the input field in the HTML form</td>
</tr>
<tr>
<td>inputtype</td>
<td>Set for text or password input</td>
</tr>
<tr>
<td>maxlength</td>
<td>Maximum length of user input</td>
</tr>
<tr>
<td>required</td>
<td>Set if the field is required on the registration page</td>
</tr>
<tr>
<td>order</td>
<td>The order displayed in the user interface</td>
</tr>
<tr>
<td>regex</td>
<td>Regular expression used to validate user input for this field</td>
</tr>
<tr>
<td>errorCode</td>
<td>Error code used to look up validation error message (bharosa.uio.application_ID.error.errorCode)</td>
</tr>
<tr>
<td>managerClass</td>
<td>Java class that implements com.bharosa.uio.manager.user.UserDataManagerIntf (if data is to be stored in Oracle Adaptive Access Manager database this property should be set to com.bharosa.uio.manager.user.DefaultContactInfoManager)</td>
</tr>
</tbody>
</table>
Email Input Example

bharosa.uio.default.userinfo.inputs.enum.email=1
bharosa.uio.default.userinfo.inputs.enum.email.name=Email Address
bharosa.uio.default.userinfo.inputs.enum.email.description=Email Address
bharosa.uio.default.userinfo.inputs.enum.email.inputname=email
bharosa.uio.default.userinfo.inputs.enum.email.inputtype=text
bharosa.uio.default.userinfo.inputs.enum.email.maxlength=40
bharosa.uio.default.userinfo.inputs.enum.email.required=true
bharosa.uio.default.userinfo.inputs.enum.email.order=2
bharosa.uio.default.userinfo.inputs.enum.email.enabled=true
bharosa.uio.default.userinfo.inputs.enum.email.regex=
   .+[@a-zA-Z_]+\.[a-zA-Z]{2,3}
bharosa.uio.default.userinfo.inputs.enum.email.errorCode=otp.invalid.email
bharosa.uio.default.userinfo.inputs.enum.email.managerClass=
   com.bharosa.uio.manager.user.DefaultContactInfoManager

21.5.5 Configuring the Challenge Pads Used for Challenge Types

By default, challenge devices that will be used are configured through rules. The rules are under the AuthentiPad checkpoint where you can specify the type of device to use based on the purpose of the device.

Note: Bypassing the authentiPad checkpoint and using properties to determine which virtual device to use will not allow you to use an alternate device for challenges on mobile browsers. Some virtual devices are not ideal for mobile browsing, such as PinPad and KeyPad.

To create/update policies to use the challenge type:

1. Add a new rule action, MyChallenge, with the enum, rule.action.enum.
2. Create policy to return newly created action, MyChallenge, to use the challenge method.

Alternatively, to configure challenge devices using properties, you can bypass the AuthentiPad checkpoint by setting
bharosa.uio.default.use.authentiPad.checkpoint to false.

Devices to use for the challenge type can be added.

bharosa.uio.application.challengeType.authenticator.device=value

The examples shown use the challenge type key, ChallengeEmail and ChallengeSMS to construct the property name.

bharosa.uio.default.ChallengeSMS.authenticator.device=DevicePinPad
bharosa.uio.default.ChallengeEmail.authenticator.device=DevicePinPad

Available challenge device values are DeviceKeyPadFull, DeviceKeyPadAlpha, DeviceTextPad, DeviceQuestionPad, DevicePinPad, and DeviceHTMLControl.

Table 21–5  Authentication Device Type

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>No HTML page or authentication pad</td>
</tr>
<tr>
<td>DeviceKeyPadFull</td>
<td>Challenge user using KeyPad.</td>
</tr>
<tr>
<td>DeviceKeyPadAlpha</td>
<td>Challenge user with the alphanumeric KeyPad (numbers and letters only, no special characters)</td>
</tr>
<tr>
<td>DeviceTextPad</td>
<td>Challenge user using TextPad.</td>
</tr>
</tbody>
</table>
21.6 Checkpoint Processor

Checkpoint processors allow for custom java classes to be executed when a specific checkpoint is run. The properties take the following form:

```
bharosa.uio.appId.checkpoint.processor.checkpoint=fully_qualified_class_name
```

Checkpoint processors are registered with the application using the following properties:

```
bharosa.uio.default.checkpoint.processor.default=fully_qualified_class_name
bharosa.uio.default.checkpoint.processor.preauth=fully_qualified_class_name
bharosa.uio.default.checkpoint.processor.postauth=fully_qualified_class_name
bharosa.uio.default.checkpoint.processor.ChallengeUser=fully_qualified_class_name
bharosa.uio.default.checkpoint.processor.ForgotPassword=fully_qualified_class_name
```

If no checkpoint processor is defined, then a default checkpoint processor will be used. The default checkpoint processor is defined by similar property.

```
bharosa.uio.appId.checkpoint.processor.default=fully_qualified_class_name
```

Each checkpoint processor must implement the `CheckpointProcessorIntf` interface.

```
public interface CheckpointProcessorIntf{
    public String processCheckpoint(UIOSessionData sessionData, VCryptRulesResult rulesResult);
}
```

It is recommended that each custom checkpoint processor extend the `DefaultCheckpointProcessor` class. The default checkpoint processor has some convenience methods to help process the checkpoint.

```java
/**
 * Default checkpoint handling
 */
public class DefaultCheckpointProcessor implements CheckpointProcessorIntf{
    static Logger logger = Logger.getLogger(DefaultCheckpointProcessor.class);
    ```

---

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DeviceQuestionPad</td>
<td>Challenge user using QuestionPad.</td>
</tr>
<tr>
<td>DevicePinPad</td>
<td>Challenge user using PinPad.</td>
</tr>
<tr>
<td>DeviceHTMLControl</td>
<td>Challenge user using HTML page instead of an authentication pad.</td>
</tr>
</tbody>
</table>

---
* @param sessionData
* @param rulesResult
* @return
*/
protected RulesResultProcessorIntf getResultProcessor(UIOSessionData sessionData, VCryptRulesResult rulesResult){
    if (rulesResult == null || rulesResult.getResult() == null){
        logger.info("getResultProcessor :: Rules Result null - Using default rules result processor.");
        return getDefaultResultProcessor(sessionData);
    }
    String resultName = rulesResult.getResult();
    return UIOUtil.getRulesResultProcessor(sessionData, resultName);
}

/**
* @param sessionData
* @return
*/
protected RulesResultProcessorIntf getDefaultResultProcessor(UIOSessionData sessionData){
    return UIOUtil.getRulesResultProcessor(sessionData, "default");
}

/**
* @param checkpointType
* @return
*/
protected String getCheckpointId(int checkpointType){
    String checkpointId = null;
    UserDefEnumElement checkpointElem = UserDefEnum.getElement(BharosaUIOConstants.ENUM_PROFILE_TYPE, checkpointType);
    if (checkpointElem != null)
        checkpointId = checkpointElem.getElementId();
    return checkpointId;
}

/**
* @param sessionData
* @param rulesResult
* @return
*/
public String processCheckpoint(UIOSessionData sessionData, VCryptRulesResult rulesResult){
    if (logger.isDebugEnabled())
        logger.debug("DefaultCheckpointProcessor::processCheckpoint() entered.");
    List actionList = rulesResult.getAllActions();
    sessionData.setActionList(actionList);
    RulesResultProcessorIntf rulesResultProcessor = getResultProcessor(sessionData, rulesResult);
    if (rulesResultProcessor == null){
        logger.error("processCheckpoint :: rulesResultProcessor is null.");
        return Preferences.ACTION_ERROR;
    }
}
Rules Result Processors allow for custom java classes to be executed when a specific rule action is returned by the rules engine. The properties take the form:

```java
bharosa.uio.appId.rules.result.processor.rule_action = fully_qualified_class_name
```

Rule results processors are registered with the application using these properties:

```java
bharosa.uio.default.rules.result.processor.default = com.bharosa.uio.processor.rules.result.DefaultRulesResultProcessor
bharosa.uio.default.rules.result.processor.Password = com.bharosa.uio.processor.rules.result.PasswordRulesResultProcessor
bharosa.uio.default.rules.result.processor.Register = com.bharosa.uio.processor.rules.result.RegisterRulesResultProcessor
bharosa.uio.default.rules.result.processor.RegistrationRequired = com.bharosa.uio.processor.rules.result.RegistrationRequiredRulesResultProcessor
```

If no rules result processor is defined, then a default rules result processor will be used. The default rules result processor is defined by similar property.

```java
bharosa.uio.appId.rules.result.processor.default = fully_qualified_class_name
```

Each rules result processor must implement the `RulesResultProcessorIntf` interface.

```java
public interface RulesResultProcessorIntf{
    public String processRulesResult(UIOSessionData sessionData, VCryptRulesResult rulesResult);
}
```

It is recommended that each custom checkpoint processor extend the `DefaultRulesResultProcessor` class. The default rules result processor has some convenience methods to help process the rules result.

```java
/**
 * Default handling of rule results
 */
public class DefaultRulesResultProcessor implements RulesResultProcessorIntf{
    static Logger logger = Logger.getLogger(DefaultRulesResultProcessor.class);

    /**
     * Process rules results, updating user status as defined by VCryptRulesResult object.
     * @param sessionData
     * @param rulesResult
     * @return
    ```
public String processRulesResult(UIOSessionData sessionData, VCryptRulesResult rulesResult){
    if (logger.isDebugEnabled())
        logger.debug("DefaultRulesResultProcessor::processRulesResult() entered.");

    if (rulesResult == null)
        return null;

    if (rulesResult.getResult() == null){
        if (logger.isDebugEnabled())
            logger.debug("DefaultRulesResultProcessor.processRulesResult(): rules result is null.");
        return Preferences.ACTION_NONE;
    }

    Preferences prefs = sessionData.getPreferences();
    String ruleAction = rulesResult.getResult();
    int authStatus = sessionData.getAuthResult();
    int newStatus = authStatus;

    UserDefEnumElement actionElement = UserDefEnum.getEnumElement(IBharosaConstants.ENUM_RULE_ACTION_ID, ruleAction);
    String overRideStatus = actionElement.getProperty("authStatus");

    if (!StringUtil.isEmpty(overRideStatus)) {
        if (logger.isDebugEnabled())
            logger.debug("Overriding authStatus from action. action=", ruleAction + ", authStatus=", overRideStatus);
        newStatus = Integer.parseInt(overRideStatus);
    }

    String device = prefs.getCurrentDevice();
    if (!StringUtil.isEmpty(device)){
        if (device.equals(Preferences.AUTH_DEVICE_TYPE_DEVICE_TEXTPAD)) {
            clientType = UIOUtil.CLIENT_TYPE_TEXTPAD;
        } else if (device.equals(Preferences.AUTH_DEVICE_TYPE_DEVICE_KEYPAD_FULL) ||
            device.equals(Preferences.AUTH_DEVICE_TYPE_DEVICE_KEYPAD_ALPHA)) {
            clientType = UIOUtil.CLIENT_TYPE_KEYPAD;
        } else if (device.equals(Preferences.AUTH_DEVICE_TYPE_DEVICE_HTML_CONTROL)) {
            clientType = UIOUtil.CLIENT_TYPE_NORMAL;
        } else if (device.equals(Preferences.AUTH_DEVICE_TYPE_DEVICE_QUESTIONPAD)) {
            clientType = UIOUtil.CLIENT_TYPE_QUESTIONPAD;
        } else if (device.equals(Preferences.AUTH_DEVICE_TYPE_DEVICE_PINPAD)) {
            clientType = UIOUtil.CLIENT_TYPE_PINPAD;
        }
    }

    sessionData.setClientType(clientType);

    if (newStatus != authStatus) {
        //Update tracker if status has changed
        sessionData.setAuthResult(newStatus);
        UIOUtil uioutil = UIOUtil.instance();

        try {
            
        } catch (Exception e) {
            logger.error("Exception occurred while setting auth status.");
        }
    }

    return Preferences.ACTION_NONE;
}
uioUtil.updateAuthStatus(sessionData, sessionData.getClientType(), newStatus);

} catch (BharosaProxyException bpe) {
    logger.error("Failed to update auth status to " + newStatus + " while processing ruleAction = " + ruleAction, bpe);
}

return ruleAction;
}
}

21.8 Integration Processors

You can use the integration processor to develop custom java code at Entry, Exit, and Error points in the OAAM user flow for each application in the OAAM environment. The Integration Processor also enables you to customize access to AuthManager, PasswordManager, and UserDataManager implementations.

This section contains the following topics:

■ IntegrationProcessorIntf Interface
■ Common User Flows
■ Integration Processor Parameters

21.8.1 IntegrationProcessorIntf Interface

You can integrate your custom java code at entry, exit, and error points with client-side OAAM code.

public interface IntegrationProcessorIntf extends Serializable {
    public String onEntry();
    public String onExit(String target);
    public String onError(String target);
    public String getAppId();
    public FlowIntf getFlow();
    public AuthManagerIntf getAuthManager();
    public PasswordManagerIntf getPasswordManager();
    public UserDataManagerIntf getDataManager(String key);
}

21.8.2 Common User Flows

You can set up the sessionData object to begin common user flows. You can initiate the flows by executing the Start method.

Table 21–6 list the out-of-the-box objects and parameters:

*denotes optional parameter
Integration Processors

21.8.3 Integration Processor Parameters

The following properties are used in the OAAM server framework for registering custom java classes.

21.8.3.1 Check for Integration ID

The request parameter/header to check for integration ID is

```
oaam.server.integration.param=intg
```

21.8.3.2 Integration Processor Registration

The integration processor allows for custom java class to handle OAAM server entry, exit, and error cases.

```
oaam.server.integration.processor.default=com.bharosa.uio.processor.integration.DefaultIntegrationProcessor
oaam.server.integration.processor.oam=com.bharosa.uio.processor.integration.OAMIntegrationProcessor
oaam.server.integration.processor.mobile=com.bharosa.uio.processor.integration.MobileIntegrationProcessor
oaam.server.integration.processor.juniper=com.bharosa.uio.processor.integration.JuniperSSLIntegrationProcessor
```
21.8.3.3 Oracle Access Management Access Manager Specific Integration Properties for Authentication Levels

The following are Oracle Access Management Access Manager-specific integration properties for authentication levels (used by the OAMIntegrationProcessor class):

- `oaam.server.integration.oamauthentication.level.enum=Enum` for OAM authentication levels provided in tap token
- `oaam.server.integration.oamauthentication.level.enum.oamoamlevelmapping=0`
- `oaam.server.integration.oamauthentication.level.enum.oamoamlevelmapping.name=Mapping`
- `oaam.server.integration.oamauthentication.level.enum.oamoamlevelmapping.oamauthlevels= -1 to 0, 1 to 99`
- `oaam.server.integration.oamauthentication.level.enum.oamoamlevelmapping.oamauthlevels= 0, 1`

21.9 Provider Registration

Providers allow for custom java classes to handle authentication and password management.

21.9.1 Authentication Manager

Authentication managers allow for custom integration with an external authentication service.

Custom implementations of authentication manager should extend the `com.bharosa.uio.manager.auth.AbstractAuthManager` class, which implements the `com.bharosa.uio.manager.auth.AuthManagerIntf` interface. Authentication manager returns a `com.bharosa.uio.manager.auth.AuthResult` object.

The provider can be registered here for any number of application IDs, or override the `getAuthManager` class in an Integration Processor.

To register your custom provider, set the following property:

```
bharosa.uio.default.password.auth.provider.classname = com.bharosa.uio.manager.auth.DummyAuthManager
```

AbstractAuthManager implements the AuthManagerIntf interface to perform user authentication.

### Table 21–7 AbstractAuthManager

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>public AuthResult authenticate(VCryptAuthUser authUser, String password, Hashtable appContext) throws Exception</td>
<td>Performs internal logging and calls authenticateUser method</td>
</tr>
<tr>
<td>protected abstract AuthResult authenticateUser(VCryptAuthUser authUser, String password, Hashtable appContext) throws Exception</td>
<td>Abstract method signature that takes OAAM user object, password, and application context from UIOSessionData. Implementation of this method should call external authentication service to construct and return AuthResult object.</td>
</tr>
</tbody>
</table>

21.9.2 Password Manager

Password Manager classes allow for custom handling of password management. Custom password management implementations should implement the `com.bharosa.uio.manager.user.PasswordManagerIntf` interface.
The password manager allows for customization of change password, set password, and retrieval of password policy text that can be displayed to user to indicate password format requirements.

The provider can be registered here for any number of application IDs, or override the getPasswordManager class in an Integration Processor. OAAM’s default implementation is only a placeholder and does not perform any actual password management.

To register your custom provider through properties, set the following:

```java
bharosa.uio.default.user.management.provider.classname = com.bharosa.uio.manager.user.DefaultPasswordManager
```

PasswordManagerIntf is the interface for implementing password manager.

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>public VCryptResponse changePassword(UIOSessionData sessionData, String oldPasswd, String newPasswd, String confirmPasswd)</td>
<td>Allows for calling of external service that requires existing password to set new password. Used for password change.</td>
</tr>
<tr>
<td>public VCryptResponse setPassword(UIOSessionData sessionData, String password)</td>
<td>Allows for calling of external service that does not require existing password. Used for password reset such as in a forgot password flow.</td>
</tr>
<tr>
<td>public VCryptObjectResponse&lt;String[]&gt; getPasswordPolicyText(UIOSessionData sessionData)</td>
<td>Allows for custom password policy text to be displayed on password change/reset pages. This could be any messaging that the user should see, but is intended for notifying the user of password format and restrictions.</td>
</tr>
</tbody>
</table>

### 21.9.3 User Data Manager

User data managers allow customization of access and management of user profile data, such as mobile phone number and email address. By default, OAAM stores and retrieves user data from the OAAM database. With a custom implementation of the user data manager, an integration could call an external service.

When using an external service for user data, it is recommended to set a flag in the OAAM database that is used to track the existence of the user data being set.

To customize use data manager, it is recommended that you extend the com.bharosa.uio.manager.user.DefaultContactInfoManager class. This class implements the com.bharosa.uio.manager.user.UserDataManagerIntf interface.

Each user data field can use a different user data manager. This would allow each data element to be maintained in a different external service if required. By default OAAM uses the same data manager for all user data fields.

To register your custom user data manager, set the "managerClass" property on the "userinfo.inputs" enum.

**Example:**

```java
bharosa.uio.default.userinfo.inputs.enum.mobile.managerClass=com.bharosa.uio.manager.user.DefaultContactInfoManager
```

UserDataManagerIntf is the user data manager interface for storing/retrieving user data.
Legacy Rules Result Processors

Table 21–9  UserDataManagerIntf

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>public String getUserData(UIOSessionData sessionData, String key)</td>
<td>Get the user data value for the &quot;key&quot;.</td>
</tr>
<tr>
<td>public void setUserData(UIOSessionData sessionData, String key, String value)</td>
<td>Set the user data &quot;value&quot; for the &quot;key&quot;.</td>
</tr>
</tbody>
</table>

Table 21–10  DefaultContactInfoManager

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>public String getUserData(UIOSessionData sessionData, String key)</td>
<td>Calls getUserDataValue if getUserDataFlag returns true.</td>
</tr>
<tr>
<td>public void setUserData(UIOSessionData sessionData, String key, String value)</td>
<td>Calls setUserDataValue and setUserDataFlag for the &quot;key&quot; and &quot;value&quot;.</td>
</tr>
<tr>
<td>protected String getUserDataValue(UIOSessionData sessionData, String key)</td>
<td>Gets the &quot;value&quot; for the &quot;key&quot; from the OAAM database.</td>
</tr>
<tr>
<td>protected void setUserDataValue(UIOSessionData sessionData, String key, String value)</td>
<td>Sets the &quot;value&quot; for the &quot;key&quot; in the OAAM database.</td>
</tr>
<tr>
<td>protected boolean getUserDataFlag(UIOSessionData sessionData, String key)</td>
<td>Returns true if the flag for the give &quot;key&quot; is set in the OAAM database.</td>
</tr>
<tr>
<td>protected void setUserDataFlag(UIOSessionData sessionData, String key, String value)</td>
<td>Sets the flag indicating if a value is set for a user data key. If value passed is empty, the flag is cleared.</td>
</tr>
</tbody>
</table>

21.10 Legacy Rules Result Processors

The legacy rule result processors support 10g policies. The properties are listed as follows:

bharosa.uio.default.rules.result.processor.PasswordTextPadGeneric =
bharosa.uio.default.rules.result.processor.PasswordTextPad =
bharosa.uio.default.rules.result.processor.PasswordKeypad =
bharosa.uio.default.rules.result.processor.PasswordKeypadFull =
bharosa.uio.default.rules.result.processor.PasswordHTML =
bharosa.uio.default.rules.result.processor.RegisterUserOptionalQuestionPad =
bharosa.uio.default.rules.result.processor.RegisterUserQuestionPad =
bharosa.uio.default.rules.result.processor.RegisterUserOptionalTextPad =
bharosa.uio.default.rules.result.processor.RegisterUserTextPad =
bharosa.uio.default.rules.result.processor.RegisterUser =
bharosa.uio.default.rules.result.processor.RegisterUserOptional =
com.bharosa.uio.processor.rules.result.legacy.RegisterRulesResultProcessor
bharosa.uio.default.rules.result.processor.RegisterQuestionsQuestionPad =
com.bharosa.uio.processor.rules.result.legacy.RegisterRulesResultProcessor
bharosa.uio.default.rules.result.processor.RegisterQuestionsTextPad =
com.bharosa.uio.processor.rules.result.legacy.RegisterRulesResultProcessor
bharosa.uio.default.rules.result.processor.RegisterQuestions =
com.bharosa.uio.processor.rules.result.legacy.RegisterRulesResultProcessor
bharosa.uio.default.rules.result.processor.RegisterImageTextPad =
com.bharosa.uio.processor.rules.result.legacy.RegisterRulesResultProcessor
bharosa.uio.default.rules.result.processor.RegisterImageKeyPad =
com.bharosa.uio.processor.rules.result.legacy.RegisterRulesResultProcessor
bharosa.uio.default.rules.result.processor.ChallengeQuestionPad =
com.bharosa.uio.processor.rules.result.legacy.ChallengeRulesResultProcessor
bharosa.uio.default.rules.result.processor.ChallengeSMS =
com.bharosa.uio.processor.rules.result.legacy.ChallengeRulesResultProcessor
bharosa.uio.default.rules.result.processor.ChallengeEmail =
com.bharosa.uio.processor.rules.result.legacy.ChallengeRulesResultProcessor
bharosa.uio.default.rules.result.processor.ChallengeIN =
com.bharosa.uio.processor.rules.result.legacy.ChallengeRulesResultProcessor
bharosa.uio.default.rules.result.processor.ChallengeVoice =
com.bharosa.uio.processor.rules.result.legacy.ChallengeRulesResultProcessor
bharosa.uio.default.rules.result.processor.ChallengeQuestion =
com.bharosa.uio.processor.rules.result.legacy.ChallengeRulesResultProcessor
Developing a Custom Loader for OAAM Offline

This chapter describes the overall data loader framework for OAAM Offline such as the basic framework and default implementation. It also includes information on how to override the default functionality.

This chapter contains the following sections:

- Developing a Custom Loader for OAAM Offline
- Understanding the Base Framework
- Default Implementation for the Risk Analyzer Data Loader Framework
- Implementation Details: Overriding the Loader or Playback Behavior
- Implement RiskAnalyzerDataSource
- Implementing RunMode

This document assumes that you are familiar with the concepts of OAAM Offline.

22.1 Developing a Custom Loader for OAAM Offline

The abstract classes for the custom loader are in `oaam_core.jar`, which is located in the `oaam/cli/lib` folder in the `IDM_Home` directory.

To deploy your custom loader, follow these steps:

1. Extract the `oracle.oaam.extensions.war` file under the `ORACLE_MW_HOME/Oracle_IDM1/oaam/oaam_extensions/generic` folder.
2. Place your jar file into `WEB-INF/lib` folder.
3. Repackage the `oracle.oaam.extensions.war` file.
4. From the Oracle WebLogic Administration Console, update and restart the `oracle.oaam.extensions` library, and restart the OAAM Offline application.

The custom loader loads transactions from an OAAM server database.

22.2 Understanding the Base Framework

A custom loader is required only if the data from sources other than a database, data other than login, or complex data is needed for the OAAM Offline task.

22.2.1 Overview of the OAAM Offline Custom Loader

The OAAM Offline custom loader consists of the following key parts:
loadable object
- data source
- loader
- run modes

Figure 22–1  Basic Framework of a Custom Loader

The loadable object represents an individual data record. The data source represents the entire store of data records and the loader processes the records. There are two types of run mode: load and playback. The run modes encapsulate the differences between loading a Session Set and running a Session Set.

22.2.2 Important Data Loader Classes

Table 22–1 provides a summary of the different data loader classes.
22.2.3 General Framework Execution

The following pseudocode shows the general framework execution.

```
AbstractRiskAnalyzerLoader loader = runMode.buildObjectLoader();
RiskAnalyzerDataSource dataSource = runMode.acquireDataSource();
try{
    while (dataSource.hasMoreRecords()) {
        AbstractTransactionRecord eachRecord = dataSource.nextRecord();
        loader.process(eachRecord);
    }
} finally {
    dataSource.close();
}
```

22.3 Default Implementation for the Risk Analyzer Data Loader Framework

The default implementation for the Risk Analyzer data loader framework works as follows:

**Load mode:** When in load mode, it uses any database as a data source, it expects login data, and it performs device fingerprinting.

**Playback mode:** When in playback mode, it uses the VCRYPT_TRACKER_USERNODE_LOGS and V_FPRINTS tables as its data source, and it runs each record through all active models.
22.3.1 Default Load Implementation

The default load implementation is summarized in Figure 22–2.

**Figure 22–2 Default Load Implementation**

![Diagram of Default Load Implementation]

<table>
<thead>
<tr>
<th>Components</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>LoadRunMode</td>
<td>The default LoadRunMode class instantiates a DatabaseRiskAnalyzerDatasource as its data source and a AuthFingerprintLoader as its loader.</td>
</tr>
<tr>
<td>DatabaseRiskAnalyzerDatasource</td>
<td>The DatabaseRiskAnalyzerDatasource creates LoginRecords from a JDBC data source. It uses a set of configuration properties to tell it how to connect to the JDBC data source and to tell it how to build a LoginRecord from the tables and fields in the remote database. The default values for these properties map to the tables in an OAAM database.</td>
</tr>
<tr>
<td>LoginRecord</td>
<td>The login record contains all of the available fields required to call the methods for device fingerprinting on the TrackerAPIUtil class.</td>
</tr>
<tr>
<td>AuthFingerprintLoader</td>
<td>The AuthFingerprintLoader uses the data in the LoginRecord to simulate a login. This causes the system to perform device fingerprinting, run device identification time rules, and store the user node log and fingerprint data in the OAAM Offline database.</td>
</tr>
</tbody>
</table>

22.3.2 Default Playback Implementation

The default playback implementation is summarized in Figure 22–3.
There are several cases that would require the default behavior to be overridden. You would need to override the default loading behavior to load data from a source other than a database or to load transactional data into the system. You would need to override the default playback behavior if you needed to perform a procedure other than rules processing.
22.5 Implement RiskAnalyzerDataSource

If you are loading login data from a data source other than a JDBC database, or if you are loading transactional data, then you will need to create your own subclass of RiskAnalyzerDataSource. There are a couple of ways to do this: extending AbstractJDBCRiskAnalyzerDataSource or extending AbstractRiskAnalyzerDataSource.

22.5.1 Extending AbstractJDBCRiskAnalyzerDataSource

This is the appropriate choice if you are loading any sort of data through a JDBC connection. It includes default behavior for opening a JCBC connection, issuing a subclass specified SQL query to build a JDBC result set, and querying the database for a count of the total number of records.

There are three abstract methods that you must implement.

- `buildBaseSelect()` returns the SQL query you will use to read the data. It should not include any order by statement. The superclass will use your implementation of `getOrderByField()` to add the order by statement.
- `getOrderByField()` returns the name of the database field that your query should be sorted on. This is usually the date field.
- `buildNextRecord()` turns one or more records from the JDBC result set into your loadable data record.

There are protected fields in the superclass available for your use, and you will need them when you implement the abstract methods. The most important is `resultSet`, which refers to your JDBC result set. When `hasMoreRecords()` has been called and returns true, you are guaranteed that `resultSet` is in a valid state and pointing at the current record. In addition, when you implement `buildNextRecord()`, you can safely assume that `resultSet` is in a valid state and pointing at the current record.

Other fields you might need to know about are `connection` and `controller`. `connection` refers to your JDBC connection to the remote database. `controller` is an instance of RiskAnalyzer and contains context information about your current OAAM Offline job.

Other methods that you can override if the default behavior is not what you need are `buildConnection()`, `buildSelectCountStatement()`, `getTotalNumberToProcess()`, and `buildSelectStatement()`.

You would override `buildConnection()` if you wanted to change how you instantiate the remote JDBC connection.

You would override `buildSelectCountStatement()` if you wanted to change the SQL used to count the number of records to be read in.

You would override `getTotalNumberToProcess()` if you wanted to replace the algorithm that returns the number of records to be read in. You would only do this if overriding `buildSelectCountStatement()` was not enough to give you the behavior you need.

Finally, you would override `buildSelectStatement()` if you wanted to make changes to the SQL used to read the records from the remote databases, such as changing how the order by clause is applied.

### 22.5.2 Extending AbstractRiskAnalyzerDataSource

If `AbstractJDBCRiskAnalyzerDataSource` is not appropriate, then you will need to extend `AbstractRiskAnalyzerDataSource` instead. For example, if you are reading from a binary file or if you are implementing a data source for a custom playback mode and using TopLink to read from the OAAM Offline database.

The constructor should put your class into a state so that you are ready to iterate through the data. There are four abstract methods you will have to implement.

`getTotalNumberToProcess()` will return the total number of records in the data source that satisfy the conditions that define a given Session Set.

`hasMoreRecords()` will return true if there are more records to be processed, and will move any sort of record pointer to the next available record if required. There is a flag named `nextRecordIsReady` that is necessary for signaling here. The superclass sets this flag to false when it has made use of the next available record. Your implementation of `hasMoreRecords()` should check the value of the `nextRecordIsReady` flag, move the pointer to the next record only if the flag’s value is false, and change the flag’s value to true when you successfully move the pointer to a new record. If you are following this paradigm, then if your implementation of `hasMoreRecords()` is called while `nextRecordIsReady` is true, then you should return true without changing the state of any record pointers.

`buildNextRecord()` will return a new instance of the required subclass of `AbstractTransactionRecord`. 
close() is called when you have finished processing all of the records. Any required clean-up should be performed here.

**Loading from a Text File**

If a file based custom loader has to be used, extend the AbstractRiskAnalyzerDataSource and implement the custom class by seeing what AbstractTextFileRiskAnalyzerDataSource does and copying the code from AbstractTextFileRiskAnalyzerDataSource.

### 22.6 Implementing RunMode

If you have created any customized classes for the load or playback behavior, you are required to create a customized subclass of AbstractLoadLoginsRunMode, AbstractLoadTransactionsRunMode, or PlaybackRunMode, depending on your requirements.

The most important RunMode methods are acquireDataSource and buildObjectLoader.

**acquireDataSource(RiskAnalyzer)** returns an instance of the RiskAnalyzerDataSource required to run your process. The RiskAnalyzer parameter contains context information that the RunMode can use to instantiate the data source object.

**buildObjectLoader(RiskAnalyzer)** returns an instance of the AbstractRiskAnalyzerLoader required to run your process. The RiskAnalyzer parameter contains context information that the RunMode can use to instantiate the object loader.

When implementing RunMode, it is critical that your object loader and data source are compatible, meaning that the data source you return produces the specific type of loadable object that your object loader expects.

The `chooseStartDateRange(VCryptDataAccessMgr, RunSession)` method is used to determine the start date range for your OAAM Offline job. All of your implementors of RunMode have a default implementation of this method. The default behavior is as follows. If this is the first time the job has run, you return the start date from the run session's session set if any, or an arbitrary date guaranteed to be earlier than the earliest date in your data source if your session set has no begin date. If this is a resumed job, then you determine, in an implementation specific way, which record you must start from when the job is resumed.

### 22.6.1 Extending AbstractLoadLoginsRunMode

This is the appropriate choice if you are loading login data, and you need a custom data source. You must implement the `acquireDataSource(RiskAnalyzer)` method, and return a new instance of your custom data source. If you need a custom implementation of AbstractRiskAnalyzerLoader, you can override `buildObjectLoader(RiskAnalyzer)` to return it.

AbstractLoadLoginsRunMode implements the logic to determine the login date at which to resume as follows. The superclass method `retrieveLowerBoundDateFromQuery` calls an abstract method `buildQueryToRetrieveLowerBound`, which returns a BharosaDBQuery. The implementation of `buildQueryToRetrieveLowerBound` in this class selects the most recent VCryptTrackerUserNodeLog.createTime.
Depending on your requirements, you might need to override that behavior. You could override \texttt{buildQueryToRetrieveLowerBound} to add additional criteria to the query or replace the entire query. The only requirement is that the query return a single Date type result. You could instead override the \texttt{retrieveLowerBoundDateFromQuery} or \texttt{chooseStartDateRange} methods, to replace or extend the algorithm.

### 22.6.2 Extending \texttt{AbstractLoadTransactionsRunMode}

This is the appropriate choice if you are loading transactional data, because you will need a custom data source. You must implement the \texttt{acquireDataSource(RiskAnalyzer)} method, and return a new instance of your custom data source. If you need a custom implementation of \texttt{AbstractRiskAnalyzerLoader}, you can override \texttt{buildObjectLoader(RiskAnalyzer)} to return it.

\texttt{AbstractLoadTransactionsRunMode} implements the logic to determine the login date at which to resume as follows. The superclass method \texttt{retrieveLowerBoundDateFromQuery} calls an abstract method \texttt{buildQueryToRetrieveLowerBound}, which returns a BharosaDBQuery. The implementation of \texttt{buildQueryToRetrieveLowerBound} in this class selects the most recent \texttt{VTransactionLog.createTime}.

Depending on your requirements, you might need to override that behavior. You could override \texttt{buildQueryToRetrieveLowerBound} to add additional criteria to the query or replace the entire query. The only requirement is that the query return a single Date type result. You could instead override the \texttt{retrieveLowerBoundDateFromQuery} or \texttt{chooseStartDateRange} methods, to replace or extend the algorithm.

### 22.6.3 Extending \texttt{PlaybackRunMode}

This is the appropriate choice if you have requirements that make it necessary to replace the default playback data source or processing behavior. There are no abstract methods to be implemented, but you can override superclass methods to fulfill your requirements.

If you need a custom data source, you can override \texttt{acquireDataSource(RiskAnalyzer)} to return it. If you need a custom implementation of \texttt{AbstractRiskAnalyzerLoader}, you can override \texttt{buildObjectLoader(RiskAnalyzer)} to return it.

\texttt{PlaybackRunMode} implements the logic to determine the login date at which to resume as follows. The \texttt{chooseStartDateRange} method picks the most recent date out of the following choices, the session set’s start date if not null, the run session’s last processed date if not null, and arbitrary date guaranteed to be earlier than the earliest date in your data source. The third option will only be chosen if the first two are null.
You can build custom OAAM reports using Oracle BI Publisher. You may want to refer to *Schema Reference for Oracle Adaptive Access Manager*. It describes the OAAM schema, which is useful when building custom reports. This section discusses advanced report creation.

This chapter contains the following sections:

- Creating Oracle BI Publisher Reports on Data in the OAAM Database Schema
- Building OAAM Transactions Reports

### 23.1 Creating Oracle BI Publisher Reports on Data in the OAAM Database Schema

Refer to the following sections to create OAAM reports from the Oracle Adaptive Access Manager database. In code listings OAAM table and field names are bold and italic.

#### 23.1.1 Creating a Data Model

For instructions on creating a new report, see the Oracle Business Intelligence Publisher documentation.

#### 23.1.2 Mapping User Defined Enum Numeric Type Codes to Readable Names

Several fields in many tables are numeric type codes, which correspond to OAAM User Defined Enums. For more information about OAAM User Defined Enums, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM.” Information on how to map those type codes to readable names is presented in this section.

There are two methods for resolving these names, and the one to choose depends on whether you must display English only or you must display internationalized strings.

##### 23.1.2.1 Results Display

To display a readable string rather than a type code value in the report output, the report writer will need to add a join to the tables that hold the User Defined Enums, and then add the field to the select clause.

##### 23.1.2.2 English Only User Defined Enum Result Display

The following SQL code shows how to add the join criteria to the query:
SELECT ...
FROM ...
LEFT OUTER JOIN {
    SELECT enumElement.num_value, enumElement.label
    FROM v_b_enum enum
    INNER JOIN v_b_enum_elmnt enumElement ON on enum.enum_id =
    enum_element.enum_id
    WHERE enum.prop_name = 'enum name' alias
    ON table.type_field = alias.num_value
} alias

In this code, `table.type_field` is the field containing a type code value that you want
to replace with a string. Alias is the name you are giving the inner select clause.
Finally, `enum_name` is the property name of the User Defined Enum.

To display in the report, you must add `alias.label` to the select clause.

### 23.1.2.3 Internationalized User Defined Enum Result Display

The following SQL code shows how to add the join criteria to the query:

```
SELECT ...
FROM ...
LEFT OUTER JOIN {
    SELECT t0.config_value, element.num_value
    FROM v_b_config_rb t0
    INNER JOIN {
        SELECT enum_element.num_value, enum_element.str_value, enum.prop_name
        FROM v_b_enum enum
        INNER JOIN v_b_enum_elmnt enum_element ON enum.enum_id =
        enum_element.enum_id
        WHERE enum.prop_name = 'enum name' element
        ON t0.config_name=element.prop_name || '.name'
    } WHERE t0.locale_id = {
        SELECT locale_id FROM v_b_locale
        WHERE language = substr(:xdo_user_ui_locale, 1, 2)
        AND country = substr(:xdo_user_ui_locale, 4, 2)
        AND (substr(:xdo_user_ui_locale, 1, 2) in ('de', 'en', 'es',
        'fr', 'it', 'ja', 'ko')
        OR (substr(:xdo_user_ui_locale, 1, 2) = 'pt' AND
        substr(:xdo_user_ui_locale, 4, 2) = 'BR')
        OR (substr(:xdo_user_ui_locale, 1, 2) = 'zh' AND
        substr(:xdo_user_ui_locale, 4, 2) IN ('CN', 'TW'))
    ) UNION SELECT.locale_id FROM v_b_locale
    WHERE NOT EXISTS(SELECT locale_id FROM v_b_locale
        WHERE language = substr(:xdo_user_ui_locale, 1, 2)
        AND country = substr(:xdo_user_ui_locale, 4, 2)
    ) AND (substr(:xdo_user_ui_locale, 1, 2) in ('de', 'en',
    'es', 'fr', 'it', 'ja', 'ko')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'pt' AND
    substr(:xdo_user_ui_locale, 4, 2) = 'BR')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'zh' AND
    substr(:xdo_user_ui_locale, 4, 2) IN ('CN', 'TW'))
} UNION SELECT.locale_id FROM v_b_locale
WHERE language = 'en'
    AND NOT (substr(:xdo_user_ui_locale, 1, 2) in ('de', 'en',
    'es', 'fr', 'it', 'ja', 'ko')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'pt' AND
    substr(:xdo_user_ui_locale, 4, 2) = 'BR')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'zh' AND
    substr(:xdo_user_ui_locale, 4, 2) IN ('CN', 'TW'))
} UNION SELECT.locale_id FROM v_b_locale
WHERE language = 'en'
    AND NOT (substr(:xdo_user_ui_locale, 1, 2) in ('de', 'en',
    'es', 'fr', 'it', 'ja', 'ko')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'pt' AND
    substr(:xdo_user_ui_locale, 4, 2) = 'BR')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'zh' AND
    substr(:xdo_user_ui_locale, 4, 2) IN ('CN', 'TW'))
} UNION SELECT.locale_id FROM v_b_locale
WHERE language = 'en'
    AND NOT (substr(:xdo_user_ui_locale, 1, 2) in ('de', 'en',
    'es', 'fr', 'it', 'ja', 'ko')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'pt' AND
    substr(:xdo_user_ui_locale, 4, 2) = 'BR')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'zh' AND
    substr(:xdo_user_ui_locale, 4, 2) IN ('CN', 'TW'))
} UNION SELECT.locale_id FROM v_b_locale
WHERE language = 'en'
    AND NOT (substr(:xdo_user_ui_locale, 1, 2) in ('de', 'en',
    'es', 'fr', 'it', 'ja', 'ko')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'pt' AND
    substr(:xdo_user_ui_locale, 4, 2) = 'BR')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'zh' AND
    substr(:xdo_user_ui_locale, 4, 2) IN ('CN', 'TW'))
} UNION SELECT.locale_id FROM v_b_locale
WHERE language = 'en'
    AND NOT (substr(:xdo_user_ui_locale, 1, 2) in ('de', 'en',
    'es', 'fr', 'it', 'ja', 'ko')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'pt' AND
    substr(:xdo_user_ui_locale, 4, 2) = 'BR')
    OR (substr(:xdo_user_ui_locale, 1, 2) = 'zh' AND
    substr(:xdo_user_ui_locale, 4, 2) IN ('CN', 'TW'))
```
In this code, `table.type_field` is the field containing a type code value that you want to replace with a string. Alias is the name you want to give the inner select clause. Finally, `enum_name` is the property name of the User Defined Enum.

To display in the report, you must add `alias.config_value` to the select clause.

### 23.1.3 Adding Lists of Values

Add parameters to your report definition to enable your users to interact with the report and specify the data of interest from the data set.

To allow a user to select from a list of readable strings representing type codes, the report writer will need to create a List of Values (LOV) from a query on the User Defined Enums tables, filtered by the enum name.

#### 23.1.3.1 User Defined Enums as List of Values for Filtering, English Only

The following listing shows how to write the query to populate the list of values.

```sql
SELECT enumElement.label, enumElement.num_value
FROM v_b_enum enum
    INNER JOIN v_b_enum_elmnt enumElement ON enum.enum_id = enumElement.enum_id
WHERE enum.prop_name = 'enum name'
ORDER BY enumElement.label
```

The following listing shows how to filter the report based on this LOV.

```sql
WHERE ...
AND (:parameter IS NULL OR :parameter = table.type_field)
```

In these listings, `enum_name` is the property name of the User Defined Enum, `table.type_field` is the field containing a type code value that you want to replace with a string, and parameter is the named parameter. See the Oracle Business Intelligence documentation for information about creating and setting up report parameters.

#### 23.1.3.2 User Defined Enums as List of Values for Filtering, Internalized

The following listing shows how to write the query to populate the list of values.

```sql
SELECT t0.config_value, element.num_value
FROM v_b_config_rb t0
    INNER JOIN {
        SELECT enum_element.num_value, enum_element.str_value, enum.prop_name
        FROM v_b_enum enum
            INNER JOIN v_b_enum_elmnt enum_element ON enum.enum_id = enum_element.enum_id
        WHERE enum.prop_name = 'enum name'
        ORDER BY enum_element.label
    } element
    ON t0.config_name=element.prop_name || '.' || element.str_value || '.name'
WHERE t0.locale_id = {
    SELECT locale_id FROM v_b_locale
    WHERE language = substr(:xdo_user_ui_locale, 1, 2)
        AND country = substr(:xdo_user_ui_locale, 4, 2)
```
The filtering is performed in the same manner as the English Only version.

### 23.1.4 Adding Geolocation Data

The OAAM database schema includes tables that map IP address ranges to location data including city, state, and country. The relevant tables are VCRYPT_IP_LOCATION_MAP, VCRYPT_CITY, VCRYPT_STATE, and VCRYPT_COUNTRY. Many tables contain IP addresses, and VCRYPT_IP_LOCATION_MAP contains foreign keys to each of VCRYPT_CITY, VCRYPT_STATE, and VCRYPT_COUNTRY.

In OAAM, IP addresses are stored as long numerals. The following listing shows how join a table containing an IP address to the VCRYPT_IP_LOCATION_MAP.

```
SELECT ... 
FROM vcrypt_tracker_usernode_logs logs 
INNER JOIN vcrypt_ip_location_map loc ON { 
    logs.remote_ip_addr >= loc.from_ip_addr AND logs.remote_ip_addr <= loc.to_ip_addr 
} 
```

For user input and display purposes, you will typically want to use the standard four-part IP address. The following listing shows how to display a numeric IP address as a standard IP, where `ipField` is the field or parameter containing the numeric IP address you want to display.

```
to_char(to_number(substr(to_char(ipField, 'XXXXXXXX'), 1, 3), 'X')) || '.' || 
to_char(to_number(substr(to_char(ipField, 'XXXXXXXX'), 4, 2), 'X')) || '.' || 
to_char(to_number(substr(to_char(ipField, 'XXXXXXXX'), 6, 2), 'X')) || '.' || 
to_char(to_number(substr(to_char(ipField, 'XXXXXXXX'), 8, 2), 'X'))
```
... 

The following listing shows how to convert a standard IP address to the long numeric format.

```sql
--
to_number(substr(ipField, 1, instr(ipField, '.')-1))*16777216 +
to_number(substr(ipField, instr(ipField, '.')+1, instr(ipField, '.'), 1, 1)+1, instr(ipField, '.,', 1, 2)-instr(ipField, '.,', 1, 1)) *65536 +
to_number(substr(ipField, instr(ipField, '.')+1, instr(ipField, '.', 1, 2)+1, instr(ipField, '.,', 1, 3)-instr(ipField, '.', 1, 2)-1)) *256 +
to_number(substr(ipField, instr(ipField, '.,', 1, 3)+1))
```

### 23.1.5 Adding Sessions and Alerts

Sessions and alerts exist in the VCRYPT_TRACKER_USERNODE_LOGS and VCRYPT_ALERT tables, respectively. They join to each other through the REQUEST_ID field, and they each join to the geolocation data through the VCRYPT_IP_LOCATION_MAP table through the BASE_IP_ADDR field.

#### 23.1.5.1 Type Code Lookups

The session table and the alert table have several type code fields that may be translated into readable text by following the instructions to look up the user defined enums by name.

**Table 23–1** lists the type code fields and the names of the user defined enum in VCRYPT_TRACKER_USERNODE_LOGS.

**Table 23–2** lists the type code fields and the name of the user defined enums in VCRYPT_ALERT.

### 23.1.6 Example

This report will show a list of sessions, with user id, login id, auth status, and location. To start with, you will need to create two date parameters, fromDate and toDate. The query will look like the following:

```sql
SELECT s.request_id, s.user_id, s.user_login_id, auth.label, country.country_name, state.state_name, city.city_name
FROM vcrypt_tracker usernode_logs s
```
INNER JOIN vcrypt_ip_location_map loc ON s.base_ip_addr = loc.base_ip_addr
INNER JOIN vcrypt_country country ON loc.country_id = country.country_id
INNER JOIN vcrypt_state loc ON loc.state_id = country.state_id
INNER JOIN vcrypt_city city ON loc.city_id = city.city_id
LEFT OUTER JOIN (SELECT enumElement.num_value, enumElement.label
                  FROM v_b_enum enum
                  INNER JOIN v_b_enum_elmnt enumElement ON on enum.enum_id =
                  enum_element.enum_id
                  WHERE enum.prop_name = 'auth.status.enum') auth
                  ON s.auth_status = auth.num_value
WHERE (:fromDate IS NULL OR s.create_time >= :fromDate)
    AND (:toDate IS NULL OR s.create_time <= :toDate)
ORDER BY s.create_time DESC

23.1.7 Adding Layouts to the Report Definition

BI Publisher offers several options for designing templates for your reports. For instructions on designing templates, see the Oracle Business Intelligence documentation.

23.2 Building OAAM Transactions Reports

This section explains how you can build transaction reports. It contains the following topics:

- Obtaining Entities and Transactions Information
- Discovering Entity Data Mapping Information
- Discovering Transaction Data Mapping Information
- Building Reports

23.2.1 Obtaining Entities and Transactions Information

To get the Transaction Definition key and Entity Definition keys, follow these steps:

1. Log in to OAAM Admin and navigate to the Transactions menu and search for the transaction definitions you are interested in.
2. Go to the General tab and write down the Definition Key of the transaction. This is the “Transaction Definition Key” of the transaction.
3. Go to the Entities tab of the transaction and write down the distinct list Entity Name.
4. Choose the Entities menu option to search for Entities and note the Key of each of those entities. That is the ”Entity Definition Key” of the entities.

23.2.2 Discovering Entity Data Mapping Information

To discover entity data mapping information that you will need to create your report, follow the procedures in this section.

23.2.2.1 Information about Data Types

For your reference, number data types are listed in Table 23–3.
Discovering Entity Data Details Like Data Type, Row and Column Mappings

To get the entity data details that you will need to construct your report, follow these steps:

1. Get the Entity Definition Key by looking at the entity definition using the OAAM Admin Console.
2. Get details of how entity data is mapped using the SQL Query:

```sql
SELECT label, data_row, data_col, data_type
FROM vt_data_def_elem
WHERE status = 1
AND data_def_id =
(SELECT data_def_id
FROM vt_data_def_map
WHERE relation_type = 'data'
AND parent_obj_type =3
AND parent_object_id IN
(SELECT entity_def_id
FROM vt_entity_def
WHERE entity_def_key=<Entity Definition Key>
AND status =1)
) ORDER BY data_row ASC, data_col ASC;
```

Building Entity Data SQL Queries and Views

The preceding SQL query gives a list of data fields of the entity with data type and row, column position. Using that information, build a SQL query based on the following information that represents data of the given entity. It is also recommended to create/build a view based on this SQL query that represents data of the given entity.

**Note:** EntityRowN represents an entity data row. If your entity has 3 distinct data_row values from the preceding query then you would have 3 EntityRows, name the aliases as EntityRow1, EntityRow2, and so on, and similarly take care of the corresponding joins as shown.

```sql
SELECT ent.ENTITY_ID, ent.EXT_ENTITY_ID, ent.ENTITYNAME, ent.ENTITY_KEY,
```

<table>
<thead>
<tr>
<th>Data Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Represents String data</td>
</tr>
<tr>
<td>2</td>
<td>Represents Numeric data. Data stored is equal to (Original value * 1000).</td>
</tr>
<tr>
<td>3</td>
<td>Date type data. Store the data in &quot;'YYYY-MM-DD HH24:MI:SS TZH:TZM&quot; format and also retrieve it using same format.</td>
</tr>
<tr>
<td>4</td>
<td>Boolean data. Stored as strings. &quot;True&quot; represents TRUE and &quot;False&quot; represents FALSE</td>
</tr>
</tbody>
</table>
23.2.3 Discovering Transaction Data Mapping Information

To discover transaction data mapping information that you will need to create your report, follow the procedures in this section.

23.2.3.1 Discovering Transaction Data Details Like Data Type, Row and Column Mappings

To get entity data details you will need to construct your report, follow these steps:

1. Get list of transaction to entity definition mapping Ids using the following SQL:

```sql
SELECT map_id
FROM vt_trx_ent_defs_map,
    vt_trx_def
WHERE vt_trx_ent_defs_map.trx_def_id = vt_trx_def.trx_def_id
AND vt_trx_def.trx_def_key =<Transaction Definition Key>
```

2. Use the following SQL query to get details of all transaction data fields, their data type and their row, column mapping:

```sql
SELECT label,
    data_row,
    data_col,
    data_type
FROM vt_data_def_elem
WHERE status =1
AND data_def_id =
    (SELECT data_def_id
     FROM vt_data_def_map
     WHERE relation_type = 'data'
     AND parent_obj_type =1
     AND parent_object_id IN
         (SELECT trx_def_id
          FROM vt_trx_def)
     WHERE status =1
FROM vt_data_def_map
```

where

- `ent.ENTITY_TYPE`,
- `ent.CREATE_TIME`,
- `ent.UPDATE_TIME`,
- `ent.EXPIRY_TIME`,
- `ent.RENEW_TIME`

FROM

```sql
VT_ENTITY_DEF entDef,
VT_ENTITY_ONE ent
LEFT OUTER JOIN VT_ENTITY_ONE_PROFILE EntityRowN
    ON (EntityRowN.ENTITY_ID = ent.ENTITY_ID
        AND EntityRowN.ROW_ORDER = <row>
        AND EntityRowN.EXPIRE_TIME IS NULL)
LEFT OUTER JOIN VT_ENTITY_ONE_PROFILE EntityRowN+1
    ON (EntityRowN+1.ENTITY_ID = ent.ENTITY_ID
        AND EntityRowN+1.ROW_ORDER = <row+1>
        AND EntityRowN+1.EXPIRE_TIME IS NULL)
WHERE
    ent.ENTITY_DEF_ID = entDef.ENTITY_DEF_ID and
    entDef.ENTITY_DEF_KEY=<Entity Definition Key>
```
WHERE trx_def_key='mayo_pat_rec_acc'
    AND status = 1
) )
ORDER BY data_row ASC, data_col ASC;

23.2.3.2 Building Transaction Data SQL Queries and Views
Use the information from the previous section and build a SQL query that represents transaction data based on the following:

Note: It is recommended to build a view based on this Query so that it is easier to build reports. Information on creating a view for entities and transactions is provided in Section 23.2.5, "Generating a Database View of Entities and Transactions."

SELECT trx.LOG_ID,
    trx.USER_ID,
    trx.REQUEST_ID,
    trx.EXT_TRX_ID,
    trx.TRX_TYPE,
    trx.STATUS,
    trx.SCORE,
    trx.RULE_ACTION,
    trx.TRX_FLAG,
    trx.POST_PROCESS_STATUS,
    trx.POST_PROCESS_RESULT,
    TRUNC(trx.create_time, 'HH24') created_hour,
    TRUNC(trx.create_time, 'DDD') created_day,
    TRUNC(trx.create_time, 'DAY') created_week,
    TRUNC(trx.create_time, 'MM') created_month,
    TRUNC(trx.create_time, 'YYYY') created_year
FROM VT_TRX_DEF trxDef,
    VT_TRX_LOGS trx
LEFT OUTER JOIN VT_TRX_DATA TransactionDataRowN
ON (TransactionDataRowN.TRX_ID         = trx.LOG_ID
    AND TransactionDataRowN.ROW_ORDER      = <rowN>)
LEFT OUTER JOIN VT_TRX_DATA TransactionDataRowN+1
ON (TransactionDataRowN+1.TRX_ID         = trx.LOG_ID
    AND TransactionDataRowN+1.ROW_ORDER      = <rowN+1>)
WHERE trx.TRX_DEF_ID      = trxDef.TRX_DEF_ID  and
    trxDef.TRX_DEF_KEY=<Transaction Definition Key>
23.2.4 Building Reports

Follow the instructions in this section to build reports for entities and transactions.

23.2.4.1 Building Entity Data Reports

Use the SQL Queries or Views built using the information mentioned in Section 23.2.2.3, "Building Entity Data SQL Queries and Views."

23.2.4.2 Building Transaction Data Reports

Use the SQL Queries or Views built using the information mentioned in Section 23.2.3.2, "Building Transaction Data SQL Queries and Views."

23.2.4.3 Joining Entity Data Tables and Transaction data tables

You can join the transaction data views you built with entity data view using VT_ENT_TRX_MAP.MAP_OBJ_ID which is indicated using the pseudo column <EntityN_Name>.

23.2.5 Generating a Database View of Entities and Transactions

OAAM persists entity and transaction data in the database. OAAM provides a command line tool to generate the SQL script file which contains SQL statements to create views for entities and transactions in OAAM.

These views help you view the transaction and entity related data in the database in an easier way as compared to querying specific tables for every detail since they provide a comprehensive picture of the entities and transactions currently available in the database along with information about their relationships (transaction-entity, entity-entity).

23.2.5.1 Generating the SQL Script File

The generateTrxEntityViewsSQL script creates a SQL file which upon execution create database views for existing transaction and entity related definitions and data in the database.

The script generates a SQL script on the basis of transaction and entity definitions present in the database.

23.2.5.1.1 Pre-requisites

Before running the script, ensure the OAAM CLI environment is set up. For instructions on setting up the CLI environment, see Administering Oracle Adaptive Access Manager.

- The following must be added to the CSF/Credential Store using Oracle Enterprise Manager Fusion Middleware Control (<host>:<port>/em).
  - OAAM database User Name and Password with oaam_db_key as the keyname under the map oaam.
- Table 23-4 shows the properties that must be set in the oaam_cli.properties file before you can generate the view.

<table>
<thead>
<tr>
<th>Table 23-4 Properties to Set Before Running generateTrxEntityViewSQL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Property</strong></td>
</tr>
<tr>
<td>----------------</td>
</tr>
<tr>
<td>oaan.db.url</td>
</tr>
<tr>
<td>oaan.trxentityview.filename</td>
</tr>
</tbody>
</table>

23-10 Oracle Fusion Middleware Developer's Guide for Oracle Adaptive Access Manager
23.2.5.1.2 Generating the SQL Script
To generate the SQL script file, run the `generateTrxEntityViewsSQL` script from the OAAM CLI folder.

The default file generated is `createTrxEntityViews.sql` and contains some create or update queries to create or update views for each transaction and entity definition.

23.2.5.2 Creating the Database Views for Entities and Transactions
Follow the subsequent steps to create database views for entities and transactions stored in the OAAM database.

1. Log in to the database as a OAAM database schema user.
2. Grant the OAAM database schema user the Grant Create View privilege.
3. Connect to the database using the OAAM database schema user.
   - For example, `sqlplus DEV_OAAM/PASSWORD`
4. Run `createTrxEntityViews.sql`.
   - The script creates database views of each entity and transaction defined in the OAAM database.

23.2.5.3 Entity View Details
For each entity defined in OAAM, one view will be created with the name `oaam_ent_entity_key`. The `entity_key` will be replaced by the key of the entity as defined in OAAM. The created view will contain one column for each data defined in the entity. In addition to the data columns, the created view will contain the following columns:

- **ENTITY_ID**: Unique identifier of the entity instance
- **CREATE_TIME**: Time the entity was created
- **UPDATE_TIME**: Time of last update of the entity

23.2.5.4 Transaction View Details
For each transaction defined in OAAM, one view will be created with the name `oaam_trx_transaction_key`. The `transaction_key` will be replaced by the key of the transaction as defined in OAAM. The created view will contain one column for each data defined in the transaction.

The created view will contain one column for each entity referenced in the transaction to store the `entity_id` of the referenced entity. For example, the `entity_id` column in the `oaam_ent_entity_key` view. Spaces in the instance names will be replaced with an underscore in the column names.

- **LOG_ID**: Unique identifier for the transaction
- **USER_ID**: User who performed the transaction
- **REQUEST_ID**: Session in which this transaction was performed
- **EX_TRX_ID**: External ID of this transaction
- **STATUS**: Status of the transaction
- **CREATE_TIME**: Time the entity was created
- **UPDATE_TIME**: Time of last update of the entity
- **CREATED_HOUR**: Create time truncated to the nearest hour
- **CREATED_DAY**: Create time truncated to the nearest day
23.2.5.5 Identifiers

Oracle database limits the length of identifiers such as table, view and column names to 30 characters. To ensure that the views created by the script comply for this requirement, limit the name of entity, transaction, and datafield names to the following identifiers:

- **entity**: 21 (view names will be "oaam_ent_" + <entity_key>)
- **transaction**: 21 (view names will be "oaam_trx_" + <transaction_key>)
- **datafield**: 28 (column name will be "d_" + <data_element_name>)
- **entity-ref**: 20 (column name will be <relationship_name> + "_entity_id")

If the script finds any names longer than the above limits, the script will trim the identifier. Look for such trimmed column/view names while writing SQL queries on the created views.

Space, dash ("-") and period (".")) characters in the names will be replaced with an underscore.

23.2.5.6 Example of SQL Query to Create a View

A typical SQL query to create a view based on an Entity definition "Address" is shown as follows. `oaam_ent_ADDRESS` is the view that is created from the SQL query.

```sql
create or replace
force view oaam_ent_ADDRESS
as
(select
  ent.ENTITY_ID, ent.EXT_ENTITY_ID, ent.ENTITYNAME, ent.ENTITY_KEY,
  ent.ENTITY_TYPE,ent.CREATE_TIME, ent.UPDATE_TIME, ent.EXPIRY_TIME,
  ent.RENEW_TIME
from
  VT_ENTITY_DEF entDef, VT_ENTITY_ONE ent left outer join
  VT_ENTITY_ONE_PROFILE row0 on
  (row0.ENTITY_ID = ent.ENTITY_ID
   and row0.ROW_ORDER = 0
   and row0.EXPIRE_TIME is null)
where entDef.ENTITY_DEF_KEY='Address'
and ent.ENTITY_DEF_ID = entDef.ENTITY_DEF_ID);
```

The tables used for the view are listed in Table 23–5.

<table>
<thead>
<tr>
<th>Table</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>VT_ENTITY_DEF</td>
<td>This table has definitions of all the different Entities.</td>
</tr>
<tr>
<td>VT_ENTITY_ONE</td>
<td>This table has the Entity Key, name, a unique ID and expiry.</td>
</tr>
<tr>
<td>VT_ENTITY_ONE_PROFILE</td>
<td>This table has the Entity data stored in it.</td>
</tr>
</tbody>
</table>

The view provides you a single view which contains the entire information about the particular transaction/entity definition and all the data associated with that
definition. Once the script is run, you can choose to see the data in the view whenever needed. This view provides to you a consolidated view of data in one place instead of mapping data from various tables. The `oaam_ent_ADDRESS` view is shown in Table 23–6.

<table>
<thead>
<tr>
<th>Field Name</th>
<th>DB Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ENTITY_ID</td>
<td>BIGINT</td>
<td>ID of the entity</td>
</tr>
<tr>
<td>EXT_ENTITY_ID</td>
<td>VARCHAR</td>
<td>External entity ID (supplied by client)</td>
</tr>
<tr>
<td>ENTITYNAME</td>
<td>TEXT</td>
<td>Name of the entity (generated name of the entity by the namegen Scheme according to the entity definition).</td>
</tr>
<tr>
<td>ENTITY_KEY</td>
<td>TEXT</td>
<td>Key for the entity (generated key for the entity by the keygen scheme according to the entity definition). This key is used to perform the lookup whether this entity exists in the DB.</td>
</tr>
<tr>
<td>ENTITY_TYPE</td>
<td>INT</td>
<td>Type of the entity</td>
</tr>
<tr>
<td>CREATE_TIME</td>
<td>DATETIME</td>
<td>Date/Time when this object was created</td>
</tr>
<tr>
<td>UPDATE_TIME</td>
<td>TIMESTAMP</td>
<td>Date value</td>
</tr>
<tr>
<td>EXPIRY_TIME</td>
<td>DATETIME</td>
<td>Expiry date value. Set according to preconfigured property, number of days from the request time.</td>
</tr>
<tr>
<td>RENEW_TIME</td>
<td>DATETIME</td>
<td>Renew date value. After this time, if this entity is being used, the expiry is extended as well as the renew_time.</td>
</tr>
<tr>
<td>ROW_ORDER</td>
<td>INT</td>
<td>Row order (starts with 0 to accommodate any number of data. Once 10 columns are exhausted, another record with row_order 1 would be inserted and so on.)</td>
</tr>
<tr>
<td>EXPIRE_TIME</td>
<td>DATETIME</td>
<td>Date/time when this profile expires</td>
</tr>
<tr>
<td>ENTITY_DEF_KEY</td>
<td>TEXT</td>
<td>Key of the entity. For example, address, merchant, and so on.</td>
</tr>
</tbody>
</table>
| ENTITY_DEF_ID  | BIGINT    | ID for the entity definition
Oracle Adaptive Access Manager provides Configurable Actions, a feature which allows users to create new supplementary actions that are triggered based on the result action and/or based on the risk scoring after a checkpoint execution. This section describes how to integrate a Configurable Action with the Oracle Adaptive Access Manager software.

This chapter contains the following sections:
- Adding a New Configurable Action
- Executing Configurable Actions in a Particular Order and Data Sharing
- Testing Configurable Actions Triggering
- Sample JUnit Code
- Sample Java Code for Configuration Action

24.1 Adding a New Configurable Action

To add a new Configurable Action, perform the following tasks:


   While implementing the `com.bharosa.vcrypt.tracker.dynamicactions.intf.DynamicAction` java interface, the following two methods have to be coded:

   - `getParameters()` - In this method, the code has to be written that returns the parameters used by the Configurable Action. Ensure that the size of the parameters array returned is the same as the number of parameters.

   - `execute()` - In this method, code has to be written that performs the logic required by the Configurable Action. Configurable Action parameter values are passed in `actionParamValueMap` where the parameter name is the key and the `RuntimActionParamValue` object is the value. Use the appropriate `getXXXValue()` method to get the parameter value.
2. Compile your custom java classes that extend or implement Oracle Adaptive Access Manager classes by adding the JAR files from $ORACLE_IDM_HOME\oaam\cli\lib folder to the build classpath.

3. Test the implementation of the Configurable Action thoroughly. Since Configurable Actions are standalone java classes, they can be tested with Unit Testing Methodology using JUnit framework. For sample JUnit code for testing configurable actions, see Section 24.4, "Sample JUnit Code."

4. Compile the java class and create a JAR file of the compiled class files.

5. Extend/customize Oracle Adaptive Access Manager to add the custom JAR file. For instructions for adding the custom JAR file to Oracle Adaptive Access Manager, see Section 7, "Using the OAAM Extensions Shared Library to Customize OAAM."


7. Log in to OAAM Admin and create an action definition entry for the newly deployed Configurable Action.

8. Make sure all the parameters required for the Configurable Action are displayed in the user interface.

9. Use the newly available Configurable Action by adding it to the required checkpoints. For information on configuring Configurable Actions, see Administering Oracle Adaptive Access Manager.

24.2 Executing Configurable Actions in a Particular Order and Data Sharing

You can use configurable actions to implement chaining in such a way that
- they execute in a particular order
- data can be shared across these actions

---

**Note:** Sharing data across Configurable Actions involves writing java code and requires more effort than just a configuration task.

---

To be able to execute Configurable Actions in a particular order and share data:

1. Configure Configurable Actions as synchronous actions with the required order of execution in ascending order.

---

**Note:** A Configurable Action is executed only if the trigger criteria is met; therefore, make sure the trigger criteria is correct.

---

2. To share data, insert the data into the actionContextMap parameter of the Configurable Action’s execute() method. Since the actionContextMap is a Map, it requires a key and value pair that represents the data to be shared.
3. Ensure that the code can handle the case where the key is not present in the `actionContextMap`. This step must be performed to avoid errors or `NullPointerException` when the other action do not insert the value into the `actionContextMap`.

### 24.3 Testing Configurable Actions Triggering

To test if configurable actions triggering:

1. Make sure there is a way to identify if the code in the Configurable Action is executed. This could be as simple as an entry in log file or an entry in database.
2. Enable debug level logging for `oracle.oaam` logger in OAAM Server.
3. Create an action template for the given Configurable Action.
4. Add the action to a Pre-Authentication checkpoint with trigger criteria as score between 0 and 1000.
5. Try logging in to OAAM Server as a user.
7. If there is no error then you will see a related log statement like `Exit: executeAction(): Action Instance`.
8. If there is an error, you will see a log statement like `Error: executeAction()`.
9. In addition, check for a log entry or a database entry created by the Configurable Action.

### 24.4 Sample JUnit Code

The following is a sample JUnit code for testing dynamic action:

```java
public class TestDynamicActionsExecution extends TestCase {
    static Logger logger = Logger.getLogger(TestDynamicActionsExecution.class);
    private DynamicAction caseCreationAction = null;

    public void setUp() throws Exception {
        caseCreationAction = new CaseCreationAction();
    }

    public void testDynamicAction() {
        //RequestId
        String requestId = "testRequest";

        //Request Time
        Date requestTime = new Date();
```

---

**Note:** it is the implementor’s responsibility to ensure that
- the duplicate keys are not used while inserting data
- the same key is used when trying to access this shared data from another Configurable Action.
//Map that contains values passed to the rule/model execution
Map ruleContextMap = new HashMap();

//Result from rule execution
VCryptRulesResultImpl rulesResult = new VCryptRulesResultImpl();
rulesResult.setResult("Allow");
rulesResult.setRuntimeType(new Integer(1));

//Configurable action's parameter values
Map actionParamValueMap = new HashMap();
RuntimeActionParamValue caseTypeParamValue = new RuntimeActionParamValue();
    caseTypeParamValue.setIntValue(CaseConstants.CASE_AGENT_TYPE);

RuntimeActionParamValue caseSeverityParamValue = new RuntimeActionParamValue();
    caseSeverityParamValue.setIntValue(1);

RuntimeActionParamValue caseDescriptionParamValue = new RuntimeActionParamValue();
    caseDescriptionParamValue.setStringValue("Testing CaseCreation Action");

//ActionContext Map for passing data to/from the dynamic action execution
Map actionContextMap = new HashMap();

//Execute the action
try {
    caseCreationAction.execute(requestId, requestTime, ruleContextMap, rulesResult, actionParamValueMap, actionContextMap);
} catch (Exception e) {
    Assert.fail("Exception occurred while executing dynamic action");
    logger.error("Exception occurred while executing dynamic action", e);
}

//Write appropriate asserts to check if the configurable action has executed properly
}

public void tearDown() throws Exception {
}

24.5 Sample Java Code for Configuration Action

Sample code is provided in this section for a configurable action:

```java
public class HelloWorldAction implements DynamicAction {

    private UserDefEnum valueTypeEnum = UserDefEnum.getEnum("value.type.enum");

    public boolean execute(String sessionId, Date requestTime, String requestId, Date requestTime,
    Map ruleContextMap, VCryptRulesResult ruleResult,
    ...)
```
Map actionParamValueMap, Map actionContextMap) throws Exception {
    // TODO Auto-generated method stub
    System.out.println("Hello World!!");
    return false;
}

public DynamicActionParamInfo[] getParameters() {
    DynamicActionParamInfo params[] = new DynamicActionParamInfo[3];

    String paramName = "Sample Integer Parameter";
    String description = "Integer Parameter Description";
    String notes = "Integer Parameter Notes";
    String promptLabel = "Integer Parameter";
    int valueType = valueTypeEnum.getElementValue("int");
    String defaultValue = "1";

    params[0] = new DynamicActionParamInfo();
    params[0].setParamName(paramName);
    params[0].setPromptLabel(promptLabel);
    params[0].setNotes(notes);
    params[0].setDescription(description);
    params[0].setValueType(valueType);
    params[0].setDefaultValue(defaultValue);

    paramName = "Sample String Parameter";
    description = "String Parameter Description";
    notes = "String Parameter Notes";
    promptLabel = "String Parameter";
    valueType = valueTypeEnum.getElementValue("string");
    defaultValue = "Sample String value";
params[1] = new DynamicActionParamInfo();

params[1].setParamName(paramName);
params[1].setPromptLabel(promptLabel);
params[1].setNotes(notes);
params[1].setDescription(description);
params[1].setValueType(valueType);
params[1].setDefaultValue(defaultValue);

paramName = 'Sample Boolean Parameter';
description = 'Boolean Parameter Description';
notes = 'Boolean Parameter Notes';
promptLabel = 'Boolean Parameter';
valueType = valueTypeEnum.getValueType("boolean");
defaultValue = 'true';

params[2].setParamName(paramName);
params[2].setPromptLabel(promptLabel);
params[2].setNotes(notes);
params[2].setDescription(description);
params[2].setValueType(valueType);
params[2].setDefaultValue(defaultValue);

return params;

}
A checkpoint is a specified point in a session when Oracle Adaptive Access Manager collects and evaluates security data using the rules engine.

This chapter provides information on how to create and configure a new checkpoint and how to modify an existing checkpoint. It includes the following sections:

- Creating a New Checkpoint
- New Checkpoint Example
- New Action
- Final Action

### 25.1 Creating a New Checkpoint

Use the Properties Editor to create a checkpoint if you need a new point in a session in which to collect data and evaluate security data. The following checkpoint enumeration is shown for your reference.

```plaintext
profile.type.enum.nameofcheckpoint=Checkpoint_Value
profile.type.enum.nameofcheckpoint.name=Checkpoint_Name
profile.type.enum.nameofcheckpoint.description=Checkpoint_Description
profile.type.enum.nameofcheckpoint.ruleTypes=user,device,location
profile.type.enum.nameofcheckpoint.listTypes=vtusers
profile.type.enum.nameofcheckpoint.finalactionrule=process_results.rule
profile.type.enum.nameofcheckpoint.isPreAuth=true
```

The Checkpoint value must be a unique number. Make sure no other checkpoint uses the identifier. This ID is like a primary key in database terminology. For example, "1001."

The Checkpoint name must be user-presentable and meaningful. The name is used in Oracle Adaptive Access Manager.

If the checkpoint creation is successful, add the appropriate properties by clicking the **Add New** button under the Properties box.

The Checkpoint's required properties are:

- `finalactionrule=process_results.rule`

  The "finalactionrule" property specifies the Rule file that decides the final action. When the Rules Engine processes the policies for the checkpoint, it determines the score and a list of actions. The final action list is list of action that are deemed final when rules are run. The rule file is consulted to see what action should be given as
final action. If you are not sure, set the value as in the other checkpoints. The out-of-the-box "process_results.rule" file is sufficient for most actions.

An example of the rule file is provided in Section 25.4, "Final Action."

- listTypes= vtusers
  Always set listTypes to "vtusers."
  The policy can be linked to only usergroups.

- ruleTypes= user,device,location,in_session
  The "ruleTypes" property defines the list of rule types supported during the checkpoint. Depending on the context of the checkpoint, possible values are "user," "device," "location," and "in_session." Use commas to separate multiple values. You can use all rules of the comma separated types in this checkpoint.

  For example if you set ruleTypes to "user,location," you can use the rules of the type "user" and "location" in the checkpoint, and the user and location information is available for this checkpoint.

  Another example, for the "Cancel Order" checkpoint, if "user,device,location" are specified for ruleTypes, the "user" Rule type expects that the user information to be available during the "Cancel Order" checkpoint. If the user information is not available at the time of the "Cancel Order" checkpoint, "user" should not be included in the list.

Other properties you may add are:

- isPreAuth
  True indicates that this checkpoint is a pre-authentication checkpoint. OAAM Admin updates the user details with the pre-auth score and pre-auth action. The default for isPreAuth is "false." There cannot be two checkpoints with this flag set to "true." Also the same checkpoint cannot be marked as postAuth and preAuth.

- isPostAuth
  True indicates that this checkpoint is a post-authentication checkpoint. OAAM Admin updates the user details with the post-auth score and post-auth action. The default for isPostAuth is "false." There cannot be two checkpoints with this flag set to "true." Also the same checkpoint cannot be marked as postAuth and preAuth.

After creating the checkpoint, you must restart the server.

### 25.2 New Checkpoint Example

An example for creating the "addressChange" checkpoint is shown:

```plaintext
profile.type.enum.addressChange=88
profile.type.enum.addressChange.name=Address Change
profile.type.enum.addressChange.description=Address Change checkpoint
profile.type.enum.addressChange.ruleTypes=user,device,location
profile.type.enum.addressChange.listTypes=vtusers
profile.type.enum.addressChange.finalactionrule=process_results.rule
profile.type.enum.addressChange.isPreAuth=true
```

For finalactionrule, "process_results.rule" was provided because the Final Action for a given checkpoint during rules evaluation is determined by this rule file. File process_results.rule is supplied out-of-the-box and no additional steps are required.
25.3 New Action

A new action can be defined through OAAM Admin when you define action groups and when you want to add an action, which gives a choice to create an action. You can also create an action by adding an element to rule.action.enum.

25.4 Final Action

If a new action is defined and it is the final action of a checkpoint, you must perform the following steps.

1. Locate the rule file for that checkpoint or define one if you are creating a new checkpoint. This file ensures that the action that is supposed to be final is available in the final action list when the rules are run.

   If you do not want to use the default file, the subsequent example is provided to illustrate what the file looks like. You will want to include the rule file in the OAAM Extensions Library which is in the OAAM Server's classpath.

   ```
   ==
   <rule name="Block" no-loop='true' salience="100">
     <parameter identifier="actionList">
       <class>java.util.List</class>
     </parameter>
   ...
   <java:condition>actionList.contains('Block')</java:condition>
   ...
   <java:consequence>
     if (logger != null){
       logger.debug("Executing Block condition");
     }
     finalAction.append('Block');
     drools.clearAgenda(); <!-- This stops any other rules from being evaluated -->
   </java:consequence>
   </rule>
   ==
   ```

   2. Locate or create the finalactionrule property for that checkpoint.

   For example, for checkpoint "X" it will be

   `profile.type.enum.X.finalactionrule=some_file_name.rule`

   3. Add the rule file to a shared library and make that library available to the OAAM Server. You can package the file in the OAAM_extensions library since it is available to server.

   The previous example shows that the final action list contains the Block action. If you are defining your own checkpoint, you may also want to perform the previous steps and set your finalactionrule property to point to the file created. The preceding rule file must be in the classpath of the servers so that oaam_server and oaam_offline server can use this information. After defining rule file or creating such file, the servers will have to be restarted.
Part VI contains the following chapter:

- Chapter 26, "Handling Lifecycle Management Changes"
Handling Lifecycle Management Changes

Because of integrated deployment of Oracle Adaptive Access Manager with other applications, Oracle Virtual Directory, Oracle Identity Manager, Oracle Access Management Access Manager, Oracle Internet Directory, and configuration changes in those applications, various configuration changes might be required in Oracle Adaptive Access Manager.

Instructions for handling such types of configuration changes are described in these sections:

- Changing Oracle Virtual Directory (OVD) Host, Port, and SSL Enablement
- Changing Oracle Identity Manager (OIM) URL
- Changing Oracle Access Management Access Manager Host and Port
- Changing Oracle Internet Directory (OID) Host and Port and Enabling SSL
- Changing Database Host and Port
- Moving Oracle Adaptive Access Manager to a New Production Environment
- Moving Oracle Adaptive Access Manager to an Existing Production Environment

References are also provided for moving Oracle Adaptive Access Manager from a test environment to a production environment:

- Moving Oracle Adaptive Access Manager to a New Production Environment
- Moving Oracle Adaptive Access Manager to an Existing Production Environment

## 26.1 Changing Oracle Virtual Directory (OVD) Host, Port, and SSL Enablement

To change the Oracle Virtual Directory host, port, and SSL enablement:

1. Start the Oracle Adaptive Access Manager server-related managed server.
2. Navigate to OAAM Admin:
   
   http://OAAM_Managed_Server_Host:OAAM_Admin_Managed_Server_Port/oaam_admin

3. Log in as a user with access to the OAAM Properties Editor.
4. Open the OAAM Property Editor modify parameters:
   
   - Change the password authentication provider to LDAP.
   - Rewire existing Oracle Adaptive Access Manager for Oracle Virtual Directory host name.
Changing Oracle Identity Manager (OIM) URL

- Rewire existing Oracle Adaptive Access Manager for Oracle Virtual Directory port changes.

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.password.auth.provider.class.name</td>
<td>com.bharosa.vcrypt.services.LDAPOAAMAuthProvider</td>
</tr>
<tr>
<td>oaam.uio.ldap.host</td>
<td>$OVD_host$</td>
</tr>
<tr>
<td></td>
<td>For example, host.oracle.com</td>
</tr>
<tr>
<td>oaam.uio.ldap.port</td>
<td>$OVD_port$</td>
</tr>
<tr>
<td>oaam.uio.ldap.userdn.template</td>
<td>$User_Search_DN$</td>
</tr>
<tr>
<td></td>
<td>For example, uid= {USER_ID}, cn=user, dc=us, dc=oracle, dc=com</td>
</tr>
<tr>
<td>oaam.uio.ldap.isSSL</td>
<td>false</td>
</tr>
</tbody>
</table>

For information on setting properties in Oracle Adaptive Access Manager, see *Administering Oracle Adaptive Access Manager*.

5. Restart the Oracle Adaptive Access Manager server-related managed server.

### 26.2 Changing Oracle Identity Manager (OIM) URL

Follow these steps to rewire an existing deployment of Oracle Adaptive Access Manager with Oracle Identity Manager:

1. Start the Oracle Adaptive Access Manager server-related managed server.
2. Navigate to OAAM Admin:
   
   **http://OAAM_Managed_Server_Host:OAAM_Admin_Managed_Server_Port/oaam_admin**

3. Log in as a user with access to the Properties Editor.
4. Open the Oracle Adaptive Access Manager Property Editor to modify parameters to:
   - Rewire existing Oracle Adaptive Access Manager for password flow
   - Rewire existing Oracle Adaptive Access Manager for other redirection
Table 26–2  Configuring Oracle Identity Manager Property Values

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>oaam.oim.url</td>
<td>t3://OIM-Managed-Server:OIM-Managed-Port</td>
</tr>
<tr>
<td></td>
<td>For example: t3://host.mycorp.example.com:14000</td>
</tr>
<tr>
<td>bharosa.uio.default.signon.links.enum.selfregistration.url</td>
<td>The URL for Self Registrations is as follows:</td>
</tr>
<tr>
<td></td>
<td>Note: If Oracle HTTP Server is configured in front of OIM, then the Oracle HTTP Server host and port should be used in the value instead of the OIM managed server host and port. For example: <a href="http://OHS-HOST:OHS-PORT/identity/faces/register?&amp;backUrl=http://OHS-HOST:OHS-PORT/identity">http://OHS-HOST:OHS-PORT/identity/faces/register?&amp;backUrl=http://OHS-HOST:OHS-PORT/identity</a></td>
</tr>
<tr>
<td>bharosa.uio.default.signon.links.enum.trackregistration.url</td>
<td>The URL for Track Registrations is as follows:</td>
</tr>
<tr>
<td></td>
<td>Note: If Oracle HTTP Server is configured in front of OIM, then the Oracle HTTP Server host and port should be used in the value instead of the OIM managed server host and port. For example: <a href="http://OHS-HOST:OHS-PORT/identity/faces/trackregistration?&amp;backUrl=http://OHS-HOST:OHS-PORT/identity">http://OHS-HOST:OHS-PORT/identity/faces/trackregistration?&amp;backUrl=http://OHS-HOST:OHS-PORT/identity</a></td>
</tr>
</tbody>
</table>

For information on setting properties in Oracle Adaptive Access Manager, see Oracle Fusion Middleware Administrator’s Guide for Oracle Adaptive Access Manager.

5. Restart the Oracle Adaptive Access Manager server-related managed server.

26.3 Changing Oracle Access Management Access Manager Host and Port

For information on rewiring Oracle Access Management Access Manager for Oracle Adaptive Access Manager host name and port changes, see Administrator’s Guide for Oracle Access Management.

26.4 Changing Oracle Internet Directory (OID) Host and Port and Enabling SSL

Follow these steps to change the Oracle Internet Directory Host, Port and SSL enablement in an existing deployment of Oracle Adaptive Access Manager:

1. Start the Oracle Adaptive Access Manager server-related managed server.
2. Navigate to OAAM Admin:

   http://OAAM_Managed_Server_Host:OAAM_Admin_Managed_Server_Port/oaam_admin
3. Log in as a user with access to the Properties Editor.

4. Open the Oracle Adaptive Access Manager Property Editor to modify parameters to:
   - Change the password authentication provider to LDAP
   - Rewire existing Oracle Adaptive Access Manager for Oracle Internet Directory host name
   - Rewire existing Oracle Adaptive Access Manager for Oracle Internet Directory port changes
   - Rewire existing Oracle Adaptive Access Manager for SSL Enablement of Oracle Internet Directory (Change Plain Text Communication to SSL for wiring between Oracle Adaptive Access Manager and Oracle Internet Directory)

For information on setting properties in Oracle Adaptive Access Manager, see Oracle Fusion Middleware Administrator's Guide for Oracle Adaptive Access Manager.

5. Restart the Oracle Adaptive Access Manager server-related managed server.

### 26.5 Changing Database Host and Port

After installing Oracle Adaptive Access Manager, if there are any changes in the database host or port number, follow these instructions:

1. Navigate to the `ORACLE_HOME` of the database.
2. Change the port number in `ORACLE_HOME/network/admin/listener.ora`.
3. Stop and then restart the Oracle listener.
4. Change the database pointer in the data sources screen in the Oracle WebLogic Administration Console

To changes the data source:

1. In the Oracle WebLogic Administrative Console, navigate to Services, select JDBC, select Data Sources, and then `oaamDS`.
2. Click `oaamDS` and edit it for host name/port or user name/password.

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Property Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>bharosa.uio.default.password.auth.provider.class</td>
<td>com.bharosa.vcrypt.services.LDAPOAAMAuthProvider</td>
</tr>
<tr>
<td>oam.uio.ldap.host</td>
<td>OID host For example, host.oracle.com</td>
</tr>
<tr>
<td>oam.uio.ldap.port</td>
<td>OID port</td>
</tr>
<tr>
<td>oam.uio.ldap.userdn.template</td>
<td>User Search DN For example, uid= {USER_ID}, cn=user,dc=us,dc=oracle,dc=com.</td>
</tr>
<tr>
<td>oam.uio.ldap.isSSL</td>
<td>false</td>
</tr>
</tbody>
</table>
26.6 Moving Oracle Adaptive Access Manager to a New Production Environment

For information on moving Oracle Adaptive Access Manager to a new production environment, see Administrator’s Guide.

26.7 Moving Oracle Adaptive Access Manager to an Existing Production Environment

For information on moving Oracle Adaptive Access Manager to an existing production environment, see Administrator’s Guide.
Part VII contains the following chapter:

- Chapter 27, "FAQ/Troubleshooting"
This chapter provides troubleshooting tips and answers to frequently asked questions. It contains the following sections:

- Using My Oracle Support for Additional Troubleshooting Information
- Techniques for Solving Complex Problems
- Troubleshooting Tools
- Configurable Actions
- Device Fingerprinting
- Device Registration
- Failure Counter
- Knowledge-Based Authentication
- Localization
- Man-in-the-Middle/Man-in-the-Browser
- One-Time Password
- OAAM UIO Proxy
- Virtual Authentication Devices
- Custom Locale Used in OAAM .NET API
- OAAM 11g Soap Timeout Exception Handling
- OAAM Sessions are Not Recorded When IP Address from Header is an Invalid IP Address

### 27.1 Using My Oracle Support for Additional Troubleshooting Information

You can use My Oracle Support (formerly MetaLink) to help resolve Oracle Fusion Middleware problems. My Oracle Support contains several useful troubleshooting resources, such as:

- Knowledge base articles
- Community forums and discussions
- Patches and upgrades
- Certification information
27.2 Techniques for Solving Complex Problems

This section describe a process to enable you to more easily solve a complex problem. It contains the following topics:

- Using Simple Troubleshooting Techniques
- Reducing the Problem to a Manageable Issue
- Using Rigorous Analysis
- Process Flow of Analysis

27.2.1 Using Simple Troubleshooting Techniques

You can work your way through some simple troubleshooting techniques to try to solve a problem.

<table>
<thead>
<tr>
<th>Steps</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Experience</td>
<td>You have seen this problem before or it is simply something you know the answer to.</td>
</tr>
<tr>
<td>Post to the Forum</td>
<td>This is not the first step. Only valid once basics have been applied and a second opinion is needed. Appropriate during rigorous analysis, but not before.</td>
</tr>
<tr>
<td>Intuitive leap (or guess)</td>
<td>The problem just inspires a guess at a cause. You have a feel for the problem or rather its cause. This can be very effective and result in a quick resolution, but without proper confirmation, it often leads to the symptom being fixed and not the real cause being resolved.</td>
</tr>
<tr>
<td>Review basic diagnostics</td>
<td>Check the logs for errors and the flow. Check flow (HTTP headers, network packet trace, SQL trace, strace). Run through and document the flow. Cross check with configuration details to ensure flow is expected.</td>
</tr>
<tr>
<td>Read the error message</td>
<td>Reading the error and the flow information will give a big clue. Taken with some knowledge of the way the component works, this can give a lot of insight. Always check knowledge (Oracle and search engine) for matches. Perform any diagnostics needed to establish if the error is key. With multiple errors, look to see which is likely the cause and which are just consequences.</td>
</tr>
<tr>
<td>Compare</td>
<td>Compare the logs and flows with a working system. Perform a test case. If it occurs only at a certain site, then compare the differences.</td>
</tr>
<tr>
<td>Divide</td>
<td>Break the problem down</td>
</tr>
</tbody>
</table>

27.2.2 Reducing the Problem to a Manageable Issue

Steps to reduce the problem to a manageable issue are listed in this section.

<table>
<thead>
<tr>
<th>Process</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Simplify the problem</td>
<td>Make a problem as simple as possible.</td>
</tr>
</tbody>
</table>
27.2.3 Using Rigorous Analysis

All or part of the process should be applied if:

- a problem is complex
- a problem is highly escalated
- a problem was not solved with the first attempts
- a problem is getting out of control
- a problem has potential for getting out of control

27.2.4 Process Flow of Analysis

The process flow of analysis is presented as follows:

1. State the problem.
2. Specify the problem.
   - Develop possible causes from:
     a. Knowledge and experience
     b. Distinctions and changes
3. Test possible causes against the specification.
4. Determine most probable cause.
5. Verify the solution.

27.2.4.1 Stating the Problem

Stating the problem is the most important step to solving the issue.
27.2.4.2 Specifying the Problem

Describe problems in detail and ask focused questions to gather pertinent information.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ensure a clear and concise problem statement</td>
<td>Stating the problem is the most important step. It is the most commonly ignored or at least the problem statement is assumed. It is pointless trying to solve a problem until the problem statement is stated. Otherwise what are you actually trying to fix? If you do not know what it is you are fixing how can you fix it?</td>
</tr>
<tr>
<td>Consider if the problem stated can be explained</td>
<td>If so, then it is not the problem statement — If the problem statement can be explained then back up and try and get a more correct problem statement. This is a case to start communicating if you are helping someone solve his problem. Either ask some direct questions to narrow down the issue or just pick up the telephone and talk to the person to clarify the real issue. If there are lots of issues then start noting them down as separate issues.</td>
</tr>
<tr>
<td>Do not settle for a vague statement</td>
<td>Vague problem statements, like &quot;bad performance&quot;, &quot;something crashes&quot; are of no use and commonly are the cause for issues to be long running and out of control.</td>
</tr>
<tr>
<td>Never combine problems in a single statement</td>
<td>Ensure there is only one problem being dealt with. Do not accept combined problems. The combined problem is either multiple distinct problems or some of the problems are actually symptoms.</td>
</tr>
</tbody>
</table>

27.2.4.3 What It Never Worked

If the component did not work before, performing these steps:
Considerations | Description
---|---
Consider behavior and expectation if performance issue | For cases when the issue is about something that never worked correctly the first issue is to establish what correct behavior really is and if it is reasonable? This also allows us to set proper expectations from the outset. This is especially true for performance issues.

Confirm that there is no misunderstanding | Establish that the requirement is reasonable.

Do not compare Apples with Oranges | Agree on a specific goal. Focus on that issue only.

Consider all components involved | Consider all components involved:
- Not just the software
- Hardware is fast enough?

Consider if the solutions is just to change perception | What can you see that causes you to think there's a problem?
- Human factors
- Perception

### 27.2.4.4 IS and IS NOT but COULD BE
Consider what the problem is, what it is not, and what it could be.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>IS and IS NOT but COULD BE</td>
<td>For every fact or symptom ask this question: IS and IS NOT but COULD BE</td>
</tr>
</tbody>
</table>

Provide comparison | A test case often is the key to establishing something to compare the problem with. If it reproduces the issue then it does not help the problem analysis as such, but it is extremely useful when passing the problem to the next team to work on the fix. It also allows quicker testing of potential fixes and solutions (workarounds), not to mention you would be gaining experience. |

If there is no comparison, create a test case | If it does not reproduce then it provides something to compare the problem system with and perhaps even a possible work around. |

### 27.2.4.5 Developing Possible Causes
Problem solving involves developing possible causes.

<table>
<thead>
<tr>
<th>Development</th>
<th>Description</th>
</tr>
</thead>
</table>
| Knowledge and experience | You can use your knowledge and experience to recognize possible causes
- Seen before
- Seen it in the documentation
- Support note or through search engine |
### 27.2.4.6 Testing Each Candidate Cause Against the Specification

Test each candidate cause against the specification:

- Each possible cause must fit all the items in the specification
- If you end up with no causes then go back and refine the process
- Causes must explain both the IS and the IS not but COULD be
- Determine the most probable cause
- Do not discount any causes that fit

### 27.2.4.7 Confirming the Cause

Confirm the cause so that you can devise an action plan.

You can:

- Devise ways to test the possible causes
- Observe
- Test assumptions
- Experiment
- Test solution and monitor

The main point is to devise action plans to prove or disprove the theories. It is important to communicate the reason for each action plan. Especially when asking for a negative test, that is, a test that is to prove something is not true. People might assume all action plans are attempts to solve the problem and resist anything they think is not directed in the direction.

### 27.2.4.8 Failures

When one solution fails, just start back at the beginning and apply the approach once again, updated with the new results. Really complex problems will often take several iterations.

The process is not infallible.

Main causes of failure are:

- Poor or incorrect problem statement
- Inaccurate or vague information
- Missing the key distinctions in IS vs. IS NOT
- Allowing assumptions to distort judgment
Not involving a broader set of skills

27.3 Troubleshooting Tools

This section contains information about tools and processes you can use to investigate and troubleshoot issues with your system.

Table 27–1 lists the general and OAAM-specific tools you can use for troubleshooting problems.

<table>
<thead>
<tr>
<th>Table 27–1 Troubleshooting Tools</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Category</strong></td>
</tr>
<tr>
<td>General Tools</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>OAAM Specific Tools</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

Table 27–2 provides items to check for when troubleshooting the system.

<table>
<thead>
<tr>
<th>Table 27–2 Troubleshooting Tips</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tips</strong></td>
</tr>
<tr>
<td>Check the operating system</td>
</tr>
<tr>
<td>Check WebLogic Server version</td>
</tr>
<tr>
<td>Check the JDK (Sun or JRockit)</td>
</tr>
<tr>
<td>Change logging configuration</td>
</tr>
<tr>
<td>Oracle Enterprise Manager Fusion</td>
</tr>
<tr>
<td>Middleware Control</td>
</tr>
<tr>
<td>Search for log messages</td>
</tr>
<tr>
<td>Use the Execution Context ID to</td>
</tr>
<tr>
<td>search for log messages</td>
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<tr>
<td>Use the Oracle WebLogic</td>
</tr>
<tr>
<td>Administration Console to monitor database connection pool</td>
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</table>

Table 27–3 summarizes problems and the checks you can perform to troubleshoot and solve the problem.
### Table 27–3  Problems and Tips

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<thead>
<tr>
<th>Problem</th>
<th>Checks You Can Perform</th>
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<td><strong>Common Troubleshooting Use Cases</strong></td>
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<tr>
<td>■ Most of the operations are slow</td>
<td></td>
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<tr>
<td>■ Server is throwing out of memory exceptions</td>
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<td>■ Server is throwing encryption related exceptions</td>
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<td>■ Connection pool related errors occur when starting the server</td>
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<td>■ Errors while starting managed servers after upgrade from 11.1.1.4 to 11.1.2</td>
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<td>■ OAAM CLI script issues</td>
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<tr>
<td>■ SOAP call issues</td>
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<tr>
<td>■ Native integration issues</td>
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<tr>
<td><strong>Most of the Operations are Slow</strong></td>
<td></td>
</tr>
<tr>
<td>■ Check performance of OAAM policies</td>
<td></td>
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<tr>
<td>■ Use the dashboard to see the performance of the rules</td>
<td></td>
</tr>
<tr>
<td>■ Tune rules or their parameters if necessary</td>
<td></td>
</tr>
<tr>
<td>■ Check the database using Oracle Enterprise Manager Fusion Middleware Control and see if there are any queries that are slow. Follow recommendation for adding suggested indexes in <em>Oracle Fusion Middleware Performance and Tuning Guide.</em></td>
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<tr>
<td>■ Check if the application server CPU is high</td>
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<tr>
<td>■ Take a thread dump if possible</td>
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<tr>
<td>■ Check the connectivity and network speed between application server and database</td>
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<tr>
<td>■ Use the IP of the database machine in data source settings</td>
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<tr>
<td><strong>Server is Throwing Out of Memory Exceptions</strong></td>
<td></td>
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<tr>
<td>■ Check the configuration of the OAAM's WebLogic Server domain</td>
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<tr>
<td>■ See if all the OAAM web applications are deployed on the same managed servers</td>
<td></td>
</tr>
<tr>
<td>■ Increase the heap size of the managed server</td>
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<tr>
<td><strong>Connection Pool Errors</strong></td>
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<tr>
<td>■ Make sure the database listener is running</td>
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<td>■ Use IP address rather than name in JDBC URL</td>
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<tr>
<td>■ Make sure the database service name is correct</td>
<td></td>
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<tr>
<td>■ Make sure the connection pool is not too &quot;large&quot;</td>
<td></td>
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<tr>
<td>■ Check if there are too many managed servers accessing the same database</td>
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<tr>
<td><strong>Errors While Starting the Managed Server After Upgrade</strong></td>
<td></td>
</tr>
<tr>
<td>■ Make sure encryption keys are properly copied</td>
<td></td>
</tr>
<tr>
<td>■ Make sure all manual steps are followed that are in the upgrade documentation</td>
<td></td>
</tr>
<tr>
<td>■ Check the Oracle WebLogic Administration Console and make sure all web applications are targeted properly to their managed servers</td>
<td></td>
</tr>
</tbody>
</table>
Table 27–3  (Cont.) Problems and Tips

<table>
<thead>
<tr>
<th>Problem</th>
<th>Checks You Can Perform</th>
</tr>
</thead>
</table>
| OAAM CLI Script Issues        | • Make sure the JAVA_HOME environment variable is set to the JDK certified for the Identity Management Suite for 11g  
• Make sure CLI related properties are set in the oaam_cli.properties file. |
| SOAP Call Issues              | • Known issues exist with time-outs in SOAPGenericImpl  
• Oracle Web Services Manager (OWSM) is enabled by default, so you must set the OWSM policy before using SOAP  
• Make sure the SOAP server URL including the port number is valid |
| Native Integration Issues     | • Make sure the appropriate version of the OAAM Extensions Shared Library is used (the WAR file should use the WAR file version and EAR file should use the EAR file version)  
• Make sure the OAAM data source is created and the JNDI name is correct (it should match the JNDI name of the OAAM Server)  
• Make sure the native application is using the same keys that are used by the OAAM Admin and OAAM server  
• Issues with the encryption keys  
  • Make sure all the managed servers are on the same WebLogic Server domain or copy the keys across the domains  
  • If using non-11g servers, use the Java keystores  
• Shared library usage by many applications on the same server  
Currently the OAAM Extensions Shared Library cannot be used by more than one application on the same managed server |

27.4 Configurable Actions

Moving Configurable Action from testing environment to a production environment

Question/Problem: I defined a custom configurable action in the test environment and now I want to move the custom action template from test and to production.

Answer/Solution: To do this:

1. Use the Oracle Adaptive Access Manager extensions shared library to package the JAR file.
2. Add the JAR file to “oaam-extensions\WEB-INF\lib” folder.
3. Repackage oracle.oaam.extensions.war.
4. Deploy the JAR file.

For detailed instructions, see Chapter 7, "Using the OAAM Extensions Shared Library to Customize OAAM."
27.5 Device Fingerprinting

Stale Cookies

**Question/Problem:** How will OAAM behave in Flash cookie and secure cookie stale scenarios?

**Answer/Solution:** See *Administering Oracle Adaptive Access Manager*.

- **What if persistent cookies are disabled?**
  Oracle Adaptive Access Manager uses different pieces of information about a machine to develop the "device fingerprint". If persistent cookies are disabled, Oracle Adaptive Access Manager still has other information to use in identifying the machine.
  
  Each feature standing on its own is not sufficient to secure the session; it is the combination of device fingerprint, IP, location, time, behavioral analysis, behavioral analysis as it relates to past behavior, and others.

- **What if secure cookies are deleted?**
  Oracle Adaptive Access Manager’s fingerprinting technology does not solely rely on one element. Oracle Adaptive Access Manager uses dozens of attributes to recognize and "fingerprint" the device you typically use to login, providing greater "coverage" for an institution’s customer base. If secure cookies are missing or disabled, Oracle Adaptive Access Manager uses other elements such as Flash object and HTTP headers for device identification.

- **What if Flash is not enabled?**
  Oracle Adaptive Access Manager’s fingerprinting technology does not solely rely on one element. Oracle Adaptive Access Manager uses dozens of attributes to recognize and "fingerprint" the device you typically use to login, providing greater "coverage" for an institution’s customer base. If Flash is not enabled, Oracle Adaptive Access Manager uses other elements such as secure cookie and HTTP headers for device identification.

27.6 Device Registration

**Device Registration**

**Question/Problem:** The user has an option in the challenge questions registration page to register a device:

"Check to register the device that you are currently using as a safe device"

If he skipped during the registration flow, he does not seem to have an option later on from the user preferences page. Is there a way to turn it on?

**Answer/Solution:** Device registration is set up to ask the user to register the device during registration and when being challenged.

You can turn it on in the register questions page of user preferences by setting:

bharosa.uio.default.userpreferences.questions.registerdevice.enabled=true

Currently the central user preferences page only enables for unregistering devices.

The user can register the device during registration, but he is also given the option to register the device when being challenged.
**27.7 Failure Counter**

For the auto failure counter increment to work, Client Type for updateAuthStatus must be set to 9 (Question/Answer).

**27.8 Knowledge-Based Authentication**

**Prompt a User with Two Challenge Questions**

**Question/Problem:** I would like to prompt a user with two challenge questions when they attempt to logon from a new device. How can this be achieved given that the questions are randomly picked, raising the possibility that the same question may be displayed twice?

**Answer/Solution:** The OAAM "one question at a time" flow is by design. It is better security practice to present one question and only show the next question once the user has successfully answered the challenge. This protects the questions from being harvested for use in a phishing exercise. As well, OAAM allows users to have multiple attempts at a question which entails keeping track of how many wrong answers they have entered. If there were more than one question displayed at a time it would be difficult to maintain and possibly confusing to end users. To challenge a user with more than one question you should do so by presenting them in separate sequential screens. OAAM does not support authentication of more than one question at a time.

**27.9 Localization**

**Customize and localize the virtual devices**

**Question/Problem:** Can I make customizations and localize the virtual authentication devices?

**Answer/Solution:** The virtual authentication devices are provided as "samples" to use if you choose to. These samples are provided in English only. Source art and documentation are provided to allow you to develop your own custom virtual authentication device frames, keys, personalization images and phrases. Localization is included in these customizations. Custom development is not supported. Localization of the KeyPad may have issues since not all languages have the same number of characters. Portuguese for example has special characters not found in English. The key layout may be a bit different when these character keys are added. When adding keys to the layout it is vital that there is still enough free space around the keys to allow the "jitter" to function. General best practice is a space at least as large as a single key all the way around the bank of keys when they are positioned in the center of the jitter area. The source art contains notes with the pixel sizes for this area. Alteration of these samples is considered custom development.

**The "Pad" frame and key images**

The frame and key samples are provided in English only. Master files for the virtual authentication device frames and keys along with descriptions of the parts are provided on request. You may create your own custom frame and key images and
deploy them using product documentation. Any and all alterations to these images or the properties that correspond to them are considered custom development. Some issues to be careful of are text, hot spot, and key sizes. It is not recommended that these be made smaller than the provided samples.

**Background images and phrase text**

A set of sample images are shipped with Oracle Adaptive Access Manager. These images are for use in the virtual authentication devices only. For security reasons they should never be available to end users outside the context of the virtual authentication devices. The content, file sizes, and other attributes were optimized for a broad range of user populations and fast download speed. The sample phrase text for each supported language is provided with the package. Any and all alterations to these images or text is considered custom development. If the images are to be edited, make sure not to increase the physical dimensions or change the aspect ratio of the sample images because distortions will occur. Also, there must be an identically85(239,325),(434,332)(239,337),(434,344)(239,350),(434,357)(239,363),(434,370)(239,378),(434,385)(239,393),(434,400)(239,408),(434,415)(239,423),(434,430)(239,439),(434,446)(239,455),(434,462)(239,472),(434,479)(239,487),(434,495)(239,502),(434,510)(239,518),(434,525)(239,534),(434,541)(239,549),(434,556)(239,565),(434,573)(239,582),(434,590)(239,598),(434,605)(239,614),(434,621)(239,629),(434,636)(239,645),(434,652)(239,660),(434,668)(239,676),(434,683)(239,691),(434,698)(239,709),(434,716)(239,724),(434,731)(239,739),(434,746)(239,756),(434,763)(239,772),(434,779)(239,789),(434,796)(239,806),(434,813)(239,822),(434,829)(239,840),(434,847)(239,857),(434,864)(239,872),(434,879)(239,890),(434,897)

**Images displayed during registration**

**Question/Problem:** The images displayed in the page before user registration appear in English instead of the locale language.

**Answer/Solution:** Globalized virtual authentication device image files including the authentication registration flows are not provided. The deployment team develop these.

**27.10 Man-in-the-Middle/Man-in-the-Browser**

**Question/Problem:** I use mobile transaction authentication number to sign each transaction using an OTP through SMS. SMS costs are high. How can Oracle Adaptive
Access Manager help? In addition, I want a solution that protects against Man-in-the-Middle (MiTM)/Man-in-the-Browser (MiTB) attacks.

**Answer/Solution:**

1. Use Oracle Adaptive Access Manager to assess risk and base the use of secondary authentication such as mTAN on risk. Then, SMS can be sent for transactions that are medium to high risk instead of all transactions.

2. One of the best ways to protect against MiTM and MiTB is to perform transactional risk analysis. For example, verify if the target account has ever been used by this user before or if the user has ever performed a transfer over set dollar amount thresholds. To perform transactional analysis in real-time today requires native integration with the Web application.

3. Use PinPad to input the target account number. This ensures that the account number entered by the user cannot be easily changed in a session hijacking situation. The account number is not sent over the wire and cannot be easily altered by a MiTM/MiTB.

4. It is recommended that KeyPad and PinPad virtual authentication devices always be used over HTTPS. The virtual authentication devices send the one time random data generated on the end-user’s machine (mouse click coordinates) to the server to be decoded and HTTPS provides the traditional encryption in addition. No client software or logic resides on the end-user’s machine to be compromised.

5. With Oracle Adaptive Access Manager extremely high risk transfers can be blocked all together. Blocking high risk transfers reduces the fraud regardless of the authentication methods used.

### 27.11 One-Time Password

**Are numeric/alphanumeric and pluggable random algorithms supported?**

**Question/Problem:** Are numeric/alphanumeric and pluggable random algorithms supported in OTP?

**Answer/Solution:** OTP is configurable with a set of two properties:

```plaintext
# OTP pin generation config
bharosa.uio.default.otp.generate.code.length = 5
bharosa.uio.default.otp.generate.code.characters = 1234567890
```

The pin generation method is in the base class (AbstractOTPChallengeProcessor), allowing integrators to override the generateCode method.

### 27.12 OAAM UIO Proxy

**UIO ISA Proxy**

To troubleshooting the OAAM UIO Proxy Web publishing issues:

- Ensure that the .NET2.0 framework is installed and enabled to successfully register the Bharosa Proxy DLL.
- IP exceptions are defined for trusted IPs (like Router IP) when flood mitigation settings are enabled to mitigate flood attacks and worm propagation.
- Ensure that the default inbound and outbound rules allow HTTP/HTTPS traffic to be forwarded to/from OAAM Server.
Check the order (precedence) of the rules to ensure that the default rule, deny, is not at a higher order; otherwise, it blocks all rules. If the rule is last in precedence, all rules are executed.

In the OAAM Server rule you must ensure that:
- The external IP/name is mapped to the internal IP/name
- The external port is mapped to the internal port where OAAM Server is listening
- The /OAAM Server path is published

To troubleshoot problems experienced while configuring the UIO Proxy, enable tracing to a file and set the trace level to 0x8008f. Doing so will print detailed interceptor evaluation and execution information to the log file.

UIO Apache Proxy

Tips to troubleshoot problems with the UIO Apache Proxy are listed in this section.

On launching httpd, an error for loading mod_uio.so occurs. Ensure that mod_uio.so and all the libraries are placed in the proper directories. On Linux, use the ldd command to confirm that mod_uio.so can load all the dynamic libraries that it depends upon. On Windows, use Dependency Walker to find out any missing DLLs and in some cases, you may have to install the Microsoft Visual C++ 2005 Redistributable Package from the Microsoft website, if your server does not have these libraries pre-installed.

If nothing is working- no logs and so on, ensure that the user of httpd has permissions to read the uio directory. Typically httpd is run as a daemon user. Ensure the daemon user has write permissions for the logs directory.

In case of a parsing error in UIO_Settings.xml or any configuration XML, an error log will be created in httpd’s logs directory with the name UIO_Settings.xml.log.

For errors, look in uio.log. Use log level of error for production use; info for more details; debug for debugging issues and trace for verbose logs.

Ensure that the config XML and settings XML are conforming to the RNG database schema. You can use the UIO_Settings.rng and UIO_Config.rng in any XML editor to edit the UIO_Settings.xml and application configuration XML files.

You can change the Apache httpd log level to debug for testing, or keep it at info to reduce log file size. The Apache httpd log is separate from UIO Apache Proxy log.

When migrating ISA configuration XML to be used with the UIO Apache Proxy, you must do the following:

1. Change the header of the XML file to use
   
   ```xml
   <?xml version="1.0" encoding="utf-8"?>
   <UIO_Settings xmlns="http://bharosa.com/"
   ```

2. Run your config XML file through libxml2’s xmllint utility.
   For Windows, download the latest libxml2-2.x.x.win32.zip file from http://www.zlatkovic.com/libxml.en.html
   and unzip it.
   
   For Linux, if you have libxml2 installed then xmllint command should be available, or check with your Linux System Administrator.
Copy the UIO_Config.rng file from the UIO Apache Proxy distribution and run following command:

```
xmlint --noout --relaxng UIO_Config.rng your_config_xml_file
```

And fix any errors that are reported.

- The UIO Apache Proxy is not working or intercepting request.

  **Problem:** The following error appears:

  Failed to create session in memcached, err = 70015(Could not find specified socket in poll list.) proxy - Failed to create session, cannot process this request distsessions - memcache server localhost create failed 111

  **Possible Solutions:**
  - Make sure "memcache" is installed and configured.
  - Make sure "memcache" process is up and running before creating the session.

**Oracle Adaptive Access Manager Debug Mode**

In debug mode, the value of any variable--user name, password, and any other information--is not displayed. In capture mode, the HTTP traffic is shown. Therefore, capture mode is not recommended in production.

**In-Session/Transaction Analysis**

The UIO Proxy is a solution for login security only. It does not support in-session capabilities. Options are provided below based on possible requirements:

- If you are using a packaged application you do not have access to alter/integrate with, the UIO Proxy or Oracle Access Management Access Manager are options for real-time/in-line use cases like anti-malware, anti-phishing, risk-based authentication in the login flow.

- If you have the ability to integrate with the application and require in-session/transactional use cases, then consider native integration. This is the most flexible option for this case.

- If you want in-session/transactional use cases but do not have the ability to integrate with the application, a custom option could potentially be possible using either Oracle Adaptive Access Manager offline 10g or Oracle Adaptive Access Manager with a listener.

**No Changes in Proxy in 11g**

**Question/Problem:** Are there changes between 10g and 11g for the UIO Proxy?

**Answer/Solution:** There has been no changes in the proxy between 10g and 11g. There is no dependency on OHS. The user has to use Apache 2.2.8 only.

**Adding appid to HTTP Headers**

**Question/Problem:** In TestConfig.xml, should I be adding appid to HTTP headers for both the PSFT URLs and the /asa/ URLs?

**Answer/Solution:** No, just to the /asa/ URLs. It should be adding the app-id to only the /asa/ URLs, not needed for PSFT urls.

**Contains Match**

**Question/Problem:** Should a condition with "contains" match if there is an exact match?
Virtual Authentication Devices

**Answer/Solution**: Yes.

**Request URL**

**Question/Problem**: Can request URL be a partial URL? (Such as just first part of URL?)

**Answer/Solution**: No, URL must be an exact match and query parameters, such as anything after a "?" are not considered part of the URL, so they would have to be trapped with a condition, and not included as part of the URL.

27.13 Virtual Authentication Devices

**Tips and troubleshooting steps for OAAM 11g customization capability**

These are the guidelines in Chapter 8, "Customizing OAAM Server Web Application Pages."

**Question/Problem**: I am trying to use the registerQuestionHTML instead of registerQuestion by putting the following entry in the property file. I had tried put it in both oaam_custom.properties and client_resource.properties file and I do not see it is taking the value.

```
bharosa.uio.default.RegisterQuestions.authenticator.device = DeviceHTMLControl
bharosa.uio.default.ChallengeQuestion.authenticator.device=DeviceHTMLControl
```

**Answer/Solution**: The properties mentioned are only used if the AuthentiPad checkpoint is turned off, as mentioned in the property file. The property for authentipad checkpoint is bharosa.uio.default.use.authentipad.checkpoint=true. Alternatively (and recommended) would be to modify the policies in the authentipad checkpoint to have the desired device outcome for the page.

**Tip**: All user displayed strings should be customized in client_resource.properties or its locale specific variations (example: client_resource_es.properties)

**Tip**: Place custom user interface strings to WEB-INF/classes/client_resource.properties. Place custom frame file image to WEB-INF/classes/bharosa_properties/pad_images (because it has to be on classpath). Place frame file property to WEB-INF/classes/client_resource.properties and update the value for frame file, for example: "pad_images/authenticator_pad.png")

**Tip**: Custom JSPs cache issue: Oracle Weblogic seems to cache the custom JSP, so once the WAR file has been deployed with the JSP it is hard to see any additional changes to it. Some workarounds to get around this that are tested are by changing the file name (and property value) or by clearing the deployment directories used by Oracle Weblogic. ("DefaultDomain/servers/DefaultServer/tmp" and/or "oj2ee/drs").

**Disabling OAAM Authentication Pad**

**Question**: Is there a way to disable OAAM authentipad when custom extensions war files are used?

For OAAM Server there are 2 options:

- Modify the authentipad policy to always return "OAAM HTML Pad".
- Set the following properties in OAAM Server:

```
bharosa.uio.default.use.authentipad.checkpoint=false
bharosa.uio.default.Password.authenticator.device=DeviceHTMLControl
bharosa.uio.default.Password.authenticator.device.upgraded=DeviceHTMLControl
bharosa.uio.default.ChallengeQuestion.authenticator.device=DeviceHTMLControl
bharosa.uio.default.RegisterQuestions.authenticator.device=DeviceHTMLControl
```
Another alternative is that as of 11.1.2 the login page can be consolidated to one page with the following properties:

---

**Note:** To effect challenges, you need to perform one of the two options above.

---

Changing the Invalid Characters Check on the Login Page

**Question:** How do I add additional invalid characters to check in the login page.

**Answer:** You must add the characters to the following property:

```java
bharosa.uio.default.signon.loginid.regexp=/[^\s\\<\>]/gi
```

This value is in a resource bundle, so in order to override it, it will need to be added to a `client_resource_locale.properties` file and added to the OAAM Extension library jar file.

Accessible Versions of the Virtual Authentication Devices

**Question/Problem:** Users who access using assistive techniques need to use the accessible versions of the virtual authentication devices. How do I enable these versions?

**Answer/Solution:** Accessible versions of the TextPad, QuestionPad, KeyPad and PinPad are not enabled by default. If accessible versions are needed in a deployment, they can be enabled using the Properties Editor in OAAM Admin or using the Oracle Adaptive Access Manager extensions shared library.

The accessible versions of the virtual authentication devices contain tabbing, directions and ALT text necessary for navigation through the screen reader and other assistive technologies.

You will need to modify `oaam_custom.properties`.

To enable these versions, set the "is ADA compliant" flag to true.

For native integration the property to control the virtual authentication device is

```java
desertref.authentipad.isADACompliant
```

For Oracle Adaptive Access Manager out-of-the-box, the property to control the virtual authentication device is

```java
bharosa.uio.default.authentipad.is_ada_compliant
```

Visible Text Input or Password (Non-Visible) Input Setting

**Question/Problem:** How can I configure QuestionPad so that challenge answers can be enter as non-visible text?

**Answer/Solution:** Add the following property to `oaam_custom.properties`. This property determines whether the QuestionPad is set for visible text input or password (non-visible) input.
Virtual Authentication Devices

Valid values are text and password.

Can OAAM Restrict the Number of Devices used by a User

**Question/Problem:** Is there any way to configure the limit for a user to use fewer number of devices, such as 5 or 6 and block any access from the devices which are not in the configured list for specific user?

**Answer/Solution:** For usability and security reasons OAAM does not support limiting a user to a set number of devices. As well, this behavior is not required for proper security coverage since OAAM profiles the behavior of users including the devices they use. The total number of devices is not a good measure of risk as some end users may utilize many devices as part of their normal behavior. Instead OAAM keeps track of how often a user utilizes a specific device, who else has used that same device in the past and with what frequency. These evaluations can better assess the level of risk associated with an access request.

KeyPad or PinPad for KBA challenges?

**Question/Problem:** Can I use KeyPad or PinPad for KBA challenges?

**Answer/Solution:** KBA is designed for use with QuestionPad or plain HTML. Using KeyPad or PinPad is not recommended because KBA questions are not presented in that scenario.

How can the virtual authentication devices protect users from screen capture malware?

**Question/Problem:** How can virtual authentication devices protect users from screen capture malware?

**Answer/Solution:** These attacks currently require a manual process. An individual must look at the video or images captured to figure out the PIN or password. The virtual devices are primarily aimed at preventing automated attacks that affect large numbers of customers. If the Trojan did include OCR technology, finding the characters clicked on KeyPad and PinPad would be more difficult to read than other types of on-screen keyboards since Oracle Adaptive Access Manager keys are translucent so that background image can be seen and the font and key shapes can be randomized each session.

Also, the jitter would complicate the task. The virtual authentication devices are a good mix of security and usability for large scale deployments that want to keep the authentication already used and layer more security on top of it. Even if there were malware developed that is capable of deciphering the password, it does not necessarily cause fraud to occur. The virtual authentication devices are only one component of the full solution. Even if a fraudster has the PIN or password, the fraudster will have to pass the real-time behavioral/event/transactional analysis and secondary authentication. Oracle Adaptive Access Manager tracks, profiles and evaluates users/devices/locations activity in real-time regardless of authentication. Oracle Adaptive Access Manager takes proactive action to prevent fraud when it detects high risk situations. In this way, fraud could be prevented even if the standard form of authentication (password/PIN or another form.) is removed from the applications.

Developing Custom Background Images

To develop custom background images for the virtual authentication devices the following must performed:
1. Process images to correct resolution for each pad being used.

2. Next you must add the images to correct directories for each virtual authentication device. TextPad images should be in the TextPad directory, and so on. The directory will be in the form bharosa.image.dirlist={oracle.oaam.home}/oaam_images. This will resolve to "/Oracle/Middleware/Oracle_IDM1/oaam/oaam_images". In this directory there are three sub-directories named keypad, questionpad and textpad.

Disabling Date And Time Stamp Displayed In The Authentipad Image In .Net

1. To disable date and time stamp, comment out:

   CreateAuthentiPad API
   AuthPad.TimeStampText = DateTime.Now.ToString();
   CreateQuestionPad API
   TimeStampText = DateTime.Now.ToString();

2. To display Timestamp

   Example 1 (displays user defined string):
   ret.AuthPad.TimeStampText = 'monster';
   ret.TimeStampText = "muppet";

   Example 2 (displays current time):
   AuthPad.TimeStampText = DateTime.Now.ToString();
   TimeStampText = DateTime.Now.ToString();

Changing the Limit of Characters for Passwords

To change the character limit for passwords entered into OAAM server, update the value for the following property in the oaam_cli.properties file:

bharosa.authentipad.textpad.datafield.maxLength

For existing Access Manager and OAAM integration deployments, the value for the property can be updated using the OAAM Administration Console or shared library.

KeyPad Troubleshooting

Question/Problem: I am having trouble with KeyPad. How should I troubleshoot the problem?

Answer/Solution: Refer to the following list:

KeyPad does not display.
- Check the property in to oaam_custom.properties:
  bharosa.authentipad.image.url=kbimage?action=kbimage&
- Make certain that the client application is pointing to the correct server application.

Buttons stop jittering.
- Someone has changed the KeyPad settings. Check with your server personnel regarding property modifications they may have made.

Same image displayed to all users.
- Check the properties file to ensure that the backgrounds folder setting is correct.
27.14 Custom Locale Used in OAAM .NET API

When the .Net API is used to generate a browser fingerprint that uses a custom locale as part of the login flow, an error occurs: "Culture ID 4096 (0x1000) is not a supported culture.\n\nParameter name: culture". The issue occurs when the application is using a custom culture because locale is registered with the Microsoft .NET framework and when the OAAM .NET API classes are trying to construct the CultureInfo from the LCID that came into the HttpSession, an exception is thrown by the Microsoft .NET framework. The workaround is to change the `oaam/src/dotNET/Bharosa/vCrypt/Common/Util/HttpUtil.cs` line 162 from

```java
CultureInfo ci = new CultureInfo(context.Session.LCID);
```

to

```java
CultureInfo ci = new CultureInfo(context.Current.Request.UserLanguages[0]);
```

This causes .NET to look up the locale by the name of the locale instead of by the LCID.

27.15 OAAM 11g Soap Timeout Exception Handling

Specific error codes for timeouts can be passed to the client when it calls Web Services.

The method `handleException()` includes the class `VCryptSOAPGenericImpl` which can be overridden to include more error codes based on business requirements. Currently it has been set for soaptimeout errors:

```java
protected String handleException(String requestName, Exception ex, String resultXml) {
```

27.16 OAAM Sessions are Not Recorded When IP Address from Header is an Invalid IP Address

OAAM sessions are not recorded for header-based IP addresses by default because header based IP addresses are not accepted by default. To enable the reading of IP addresses from the header, set `vcrypt.tracker.ip.detectProxiedIP` to true. It enables the use of the "X-Forwarded-For" IP. When header IP addresses are enabled, only valid IP addresses are used. If the header contains an invalid IP address, the actual request IP address is used.

When using OAAM with LBR and SNAT enabled, the client IP address needs to be preserved. This is critical since OAAM relies on the client IP Address when evaluating policies.

Make sure the following OAAM properties are set as follows:

```ini
vcrypt.tracker.ip.detectProxiedIP=true
bharosa.ip.header.name=X-Forwarded-For
```

For information on load balancers preserving the Client IP Addresses, see the "Preparing the Network for an Enterprise Deployment" chapter in `Enterprise Deployment Guide for Oracle Identity and Access Management`.
**Access Authentication**
In the context of an HTTP transaction, the basic access authentication is a method designed to allow a web browser, or other client program, to provide credentials – in the form of a user name and password – when making a request.

**Action**
Rule result which can impact users such forcing them to register a security profile, KBA-challenging them, blocking access, asking them for PIN or password, and so on.

**Adaptive Risk Manager**
A category of Oracle Adaptive Access Manager features. Business and risk analytics, fraud investigation and customer service tools fall under the Adaptive Risk Manager category.

**Adaptive Strong Authenticator**
A category of Oracle Adaptive Access Manager features. All the end-user facing interfaces, flows, and authentication methods fall under the Adaptive Strong Authenticator category.

**ASP.NET**
ASP.NET is a Web application framework that allows programmers to build dynamic websites, Web applications, and Web services. OAAM provides an OAAM .NET development kit (SDK). The OAAM .NET SDK to use for integrating ASP.NET applications with OAAM. It includes the OAAM .NET APIs that are exposed by the OAAM .NET library, OAAM sample .NET applications, OAAM Flash movie page, and other files that are required for .NET native integration. ASP.NET applications, written in any ASP.NET language, can use the OAAM .NET API to call Oracle Adaptive Access Manager.

**Alert**
Rule results containing messages targeted to specific types of Oracle Adaptive Access Manager users.

**API**
An Application Programming Interface defines how to access a software-based service. Oracle Adaptive Access Manager provides APIs to fingerprint devices, collect authentication and transaction logs, run security rules, challenge the user to answer pre-registered questions correctly, and generate virtual authentication devices such as KeyPad, TextPad, or QuestionPad.
Attribute
Attributes are the particular pieces of information associated with the activity being tracked. An example is the time of day for a login. Patterns collect data about members. If the member type is **User**, the pattern will collect data about users.

Authentication
The process of verifying a person’s, device’s, application’s identity. Authentication deals with the question “Who is trying to access my services?”

Authentication Status
Authentication Status is the status of the session (each login/transaction attempt creates a new session).

Examples are listed as follows:

- If a user logs in for the first time and goes through the registration process, but decides not to complete the registration process and logs out, the authentication status for this user session is set as "Pending Activation."
- If a user logs in from a different device/location, the user is challenged. The user answers the challenge questions incorrectly in all the three attempts, the authentication status for this session is set as "Wrong Password."
- If a user logs in and is taken to the final transaction page or success page, the authentication status for the particular session is set as "Success."
- If the user is a fraud and is blocked, the status for the session is set as "Block."

Authorization
Authorization regards the question "Who can access what resources offered by which components?"

AuthUser
User in the authentication database.

Autolearning
Autolearning is a set of features in Oracle Adaptive Access Manager that dynamically profile behavior in real-time. The behavior of users, devices and locations are recorded and used to evaluate the risk of current behavior.

Black List
A given list of users, devices, IP addresses, networks, countries, and so on that are blocked. An attack from a given member can show up on a report and be manually added to a blacklist at the administrator's discretion.

Blocked
If a user is "Blocked," it is because a policy has found certain conditions to be "true" and is set up to respond to these conditions with a "Block Action." If those conditions change, the user may no longer be "Blocked." The "Blocked" status is not necessarily permanent and therefore may or may not require an administrator action to resolve. For example, if the user was blocked because this user was logging in from a blocked country, but he is no longer in that country, he may no longer be "Blocked."

Bots
Software applications that run automated or orchestrated tasks on compromised PCs over the internet. An organization of bots is known as a bot net or zombie network.
**Browser Fingerprinting**
When the user accesses the system, OAAM collects information about the computer. By combining all that data, the site creates a fingerprint of the user’s browser. This fingerprint could potentially uniquely identify the user. Information gathered that makes up the browser fingerprint include the browser type used, extensions installed, system fonts, and the configuration and version information from the operating system, and whether or not the computer accepts cookies.

The browser and Flash fingerprints are tracked separately. The fingerprints are available in the session listing and details pages and you can get further details about the fingerprint by opening the respective details pages. Hence, you can have both fingerprints available, but if the user has not installed Flash then the digital fingerprint (Flash) is set to null.

**Cache Data**
Information about historical data during a specified time frame

**Case**
*Cases* provide tools to track and solve customer service issues.

A *case* is a record of all the actions performed by the CSR to assist the customer as well as various account activities of the customer. Each case is allocated a *case number*, a unique case identification number.

**Challenge Questions**
Challenge Questions are a finite list of questions used for secondary authentication.

During registration, users are presented with several question menus. For example, he may be presented with three question menus. A user must select one question from each menu and enter answers for them during registration. Only one question from each question menu can be registered. These questions become the user’s “registered questions.”

When rules in OAAM Admin trigger challenge questions, OAAM Server displays the challenge questions and accepts the answers in a secure way for users. The questions can be presented in the QuestionPad, TextPad, and other pads, where the challenge question is embedded into the image of the authenticator, or simple HTML.

**Challenge Type**
Configuration of a type of challenge (ChallengeEmail, ChallengeSMS, ChallengeQuestion)

**Checkpoint**
A checkpoint is a specified point in a session when Oracle Adaptive Access Manager collects and evaluates security data using the rules engine.

Examples of checkpoints are:
- Pre-authentication - Rules are run before a user completes the authentication process.
- Post-authentication - Rules are run after a user is successfully authenticated.

**Configurable Actions**
Configurable Actions allow a user to create new supplementary actions that occur after the running of rules.
**Completed Registration**

Status of the user that has completed registration. To be registered a user may need to complete all of the following tasks: Personalization (image and phrase), registering challenge questions/answers and email/cell phone.

**Condition**

Conditions are configurable evaluation statements used in the evaluation of historical and run-time data.

**Cookie**

A cookie is a small string of text or data stored on a user's computer. Oracle Adaptive Access Manager uses two types of cookies to perform device identification. One is the browser cookie (also known as secure cookie) and the other is the Flash cookie (also known as digital cookie). The browser cookie value is constructed using the browser user agent string. The Flash cookie value is constructed using data from the OAAM Flash movie.

**CSR**

Customer service representatives resolve low risk customer issues originating from customer calls. CSRs has limited access to OAAM Admin

- View the reason why a login or transaction was blocked
- View a severity flag with alert status to assist in escalation
- Complete actions such as issuing temporary allow for a customer

**CSR Manager**

A CSR Manager is in charge of overall management of CSR type cases. CSR Managers have all the access and responsibilities of a CSR plus access to more sensitive operations.

**Dashboard**

Provides a real-time view of activity through aggregates and trending.

**Data Mining**

Data mining is the practice of automatically searching large stores of data to discover patterns and trends that go beyond simple analysis. Data mining uses sophisticated mathematical algorithms to segment the data and evaluate the probability of future events. Data mining is also known as Knowledge Discovery in Data (KDD). Data mining can answer questions that cannot be addressed through simple query and reporting techniques.

**Data Type**

An attribute of data that represents the kind and structure of the data. For example, String.

**Delivery Channel**

Delivery mechanism used to send the OTP to the user. Email, SMS, IM, and so on are delivery channels.

**Device**

A computer, PDA, cell phone, kiosk, and others, used by a user
Device Fingerprinting

Device fingerprinting and identification is one of the many attributes OAAM utilizes to assess the risk of an access request or transaction. OAAM provides a full, layered security solution. Device fingerprinting and identification represents only one of the layers.

OAAM provides browser based fingerprinting in a pure web environment. This means that no client software is required, which makes deployment of the solution to large and diverse user populations manageable. As well, not placing any logic on the client ensures that there is no logic to be compromised. If however you want or need to deploy client software such as a java applet or native mobile application, OAAM can accept additional device fingerprinting data (IMEI, MAC, and so on) gathered by the client. Providing additional data such as hardware based unique identifiers increases the pertinence of the fingerprinting.

When using browser based fingerprinting each browser will have it’s own device ID. This means the Internet Explorer and Firefox installed on the same laptop will appear as two distinct device IDs in the OAAM console. This is by design and has no impact on the level of security OAAM provides. This is because OAAM is profiling all the device IDs used in a deployment both in relation to users and independently. If it’s typical for a user to sometimes use Firefox and sometimes use Internet Explorer OAAM tracks this as part of their profile.

OAAM browser fingerprinting logic utilizes the browser user agent string data along with other contextual data available in the session. This other data can include a one-time use secure cookie and Flash shared object if available. The device fingerprinting logic automatically deals with the situation where a user either deletes their cookies and FSO or does not have them enabled at all. OAAM will assign a new ID for a short period (3 logins) then revert back to first ID from there on if a user’s behavior is consistent (same user and IP for example). The device fingerprinting logic also accounts for common changes in device data such as an operating system or browser upgrade.

Device Identification

During the registration process, the user is given an option to register his device to the system. If a user tries to login from a registered device, the application knows that it is a safe and secure device and allows the user to proceed with his transactions. This process is also called device identification.

Device Registration

Device registration is a feature that allows a user to flag the device (computer, mobile, PDA, and others) being used as a safe device. The customer can then configure the rules to challenge a user that is not coming from one of the registered devices.

Once the feature is enabled, information about the device is collected for that user. To make use of the information being collected, policies must be created and configured. For example, a policy could be created with rules to challenge a user who is not logging in from one of the registered devices.

encrypted

Information that is made unreadable to anyone except those owning special knowledge

Entities

An entity structure is created by combining multiple related data points for optimization. The entity can be reused in multiple transactions by creating new
instances of the entity. Entities are not associated with or dependent on any transactions.

For example, shipping address and billing address instances can be created for two different transactions from the Address entity. The address entity can include street number, street name, apartment number, city, state, postal code, and country as its data points.

Environment
Tools for the configuration system properties and snapshots

Expiration Date
Date when CSR case expires. By default, the length of time before a case expires is 24 hours. After 24 hours, the status changes from the current status to Expired. The case could be in pending, escalated statuses when it expires. After the case expires, the user will not be able to open the case anymore, but the CSR Manager can. The length of time before a case expires is configurable.

Execution Types
Two execution types for configurable actions are listed:

- Synchronous - Synchronous actions are executed in the order of their priority in ascending order. For example, if the user wants to create a case and then send an email with the Case ID, the user would choose synchronous actions. Synchronous actions will trigger/execute immediately.

  If the actions are executing in sequential order and one of the actions in the sequence does not trigger, the other actions will still trigger.

- Asynchronous actions are queued for execution but not in any particular sequence. For example, to send an email or perform some action and do not care about executing it immediately and are not interested in any order of execution, you would choose asynchronous actions.

Enumerations
User-defined enums are a collection of properties that represent a list of items. Each element in the list may contain several different attributes. The definition of a user-defined enum begins with a property ending in the keyword ".enum" and has a value describing the use of the user-defined enum. Each element definition then starts with the same property name as the enum, and adds on an element name and has a value of a unique integer as an ID. The attributes of the element follow the same pattern, beginning with the property name of the element, followed by the attribute name, with the appropriate value for that attribute.

The following is an example of an enum defining credentials displayed on the login screen of an OAAM Server implementation:

bharosa.uio.default.credentials.enum = Enum for Login Credentials
bharosa.uio.default.credentials.enum.companyid=0
bharosa.uio.default.credentials.enum.companyid.name=CompanyID
bharosa.uio.default.credentials.enum.companyid.description=Company ID
bharosa.uio.default.credentials.enum.companyid.inputname=comapanyid
bharosa.uio.default.credentials.enum.companyid.maxlength=24
bharosa.uio.default.credentials.enum.companyid.order=0
bharosa.uio.default.credentials.enum.username=1
bharosa.uio.default.credentials.enum.username.name=Username
bharosa.uio.default.credentials.enum.username.description=Username
bharosa.uio.default.credentials.enum.username.inputname=userid
bharosa.uio.default.credentials.enum.username.maxlength=18
Fat Fingerprinting
This algorithm handles Answers with typos due to the proximity of keys on a standard keyboard.

Flash Fingerprinting
Flash fingerprinting is similar to browser fingerprinting but a Flash movie is used by the server to set or retrieve a cookie from the user's machine so a specific set of information is collected from the browser and from Flash. The Flash fingerprint is only information if Flash is installed on the client machine.

The fingerprints are tracked separately. The fingerprints are available in the session listing and details pages and you can get further details about the fingerprint by opening the respective details pages. Hence, you can have both fingerprints available, but if the user has not installed Flash then the digital fingerprint (Flash) is set to null.

Fraud Investigator
A Fraud Investigator primarily looks into suspicious situations either escalated from customer service or directly from Oracle Adaptive Access Manager alerts. Agents have access to all of the customer care functionality as well as read only rights to security administration and BI Publisher reporting.

Fraud Investigation Manager
A Fraud Investigation Manager has all of the access and duties of an investigator plus the responsibility to manage all cases. An Investigation Manager must routinely search for expired cases to make sure none are pending.

Fraud Scenario
A fraud scenario is a potential or actual deceptive situation involving malicious activity directed at a company's online application.

For example, you have just arrived at the office on Monday and logged into OAAM Admin. You notice that there are a high number of logins with the status "Wrong Password" and "Invalid User" coming in from a few users. Some appear to be coming in from different countries, and some appear to be local. You receive a call from the fraud team notifying you that some accounts have been compromised. You must come up with a set of rules that can identify and block these transactions.

Groups
Collection of like items. Groups are found in the following situations

- Groups are used in rule conditions
- Groups that link policy to user groups
- Action and alert groups

In-Proc Integration
The integration imbeds the processing engine for Oracle Adaptive Access Manager with the application and enables it to leverage the underlying database directly for processing. In this scenario, the application must include the server JAR files and configured properties, as appropriate.

HTTP
Hypertext Transfer Protocol
IP address
Internet Protocol (IP) address

Job
A job is a collection of tasks that can be run by OAAM. You can perform a variety of jobs such as load data, run risk evaluation, roll up monitor data, and other jobs.

KBA Phone Challenge
Users can be authenticated over the phone using their registered challenge questions. This option is not available for unregistered users or in deployments not using KBA.

KeyPad
Virtual keyboard for entry of passwords, credit card number, and on. The KeyPad protects against Trojan or keylogging.

Keystroke Loggers
Software that captures a user’s keystrokes. Keylogging software is used to gather sensitive data entered on a user’s computer.

Knowledge Based Authentication (KBA)
OAAM knowledge based authentication (KBA) is a user challenge infrastructure based on registered challenge questions. It handles Registration Logic, challenge logic, and Answer Logic.

Location
A city, state, country, IP, Network ID, and others, from which transaction requests originate.

Locked
"Locked" is the status that Oracle Adaptive Access Manager sets if the user fails a KBA or OTP challenge. The "Locked" status is only used if the KBA or One Time-Password (OTP) facility is in use.

- OTP: OTP sends a one-time PIN or password to the user through a configured delivery method, and if the user exceeds the number of retries when attempting to provide the OTP code, the account becomes "Locked."
- KBA: For online challenges, a customer is locked out of the session when the Online Counter reaches the maximum number of failures. For phone challenges, a customer is locked out when the maximum number of failures is reached and no challenge questions are left.

After the lock out, a Customer Service Representative must reset the status to "Unlocked" before the user can use the account to log in to the system.

Malware
Malware is software designed to infiltrate or damage a computer system without the owner’s informed consent. Malware may contain key loggers or other types of malicious code.

Man-In-The-Middle-Attack (Proxy Attacks)
An attack in which a fraudster is able to read, insert and modify at will, messages between two parties without either party knowing that the link between them has been compromised.
Multifactor Authentication
Multifactor authentication (MFA) is a security system in which more than one form of authentication is implemented to verify the legitimacy of a transaction. In contrast, single factor authentication (SFA) involves only a User ID and password.

Multiprocessing Modules (MPMs)
Apache httpd ships with a selection of Multi-Processing Modules (MPMs) which are responsible for binding to network ports on the machine, accepting requests, and dispatching children to handle the requests.

Mutual Authentication
Mutual authentication or two-way authentication (sometimes written as 2WAY authentication) refers to two parties authenticating each other suitably. In technology terms, it refers to a client or user authenticating himself to a server and that server authenticating itself to the user in such a way that both parties are assured of the others' identity.

Native Integration
Native integration involves customizing the application to include OAAM API calls at various stages of the login process. The application invokes Oracle Adaptive Access Manager directly and the application itself manages the authentication and challenge flows.

- SOAP service wrapper API: The application communicates with Oracle Adaptive Access Manager using the Oracle Adaptive Access Manager native client API (SOAP service wrapper API) or through Web services. The application makes SOAP calls to interact with Oracle Adaptive Access Manager.

- Static linking: The processing engine for Oracle Adaptive Access Manager (OAAM Library) is imbedded with the application. It leverages the underlying database directly for processing.

OAAM Admin
Administration Web application for all environment and Adaptive Risk Manager and Adaptive Strong Authenticator features.

OAAM Server
Adaptive Risk Manager and Adaptive Strong Authenticator features, Web services, LDAP integration and user Web application used in all deployment types except native integration.

One Time Password (OTP)
One Time Password (OTP) is a form of out of band authentication that is used as a secondary credential and generated at preconfigured checkpoints based on the policies configured.

OTP Anywhere
OTP Anywhere is a risk-based challenge solution consisting of a server generated one time password delivered to an end user through a configured out of band channel. Supported OTP delivery channels include short message service (SMS), eMail, and instant messaging. You can use OTP Anywhere to compliment KBA challenge or instead of KBA. As well you can use both OTP Anywhere and KBA alongside practically any other authentication type required in a deployment. Oracle Adaptive Access Manager also provides a challenge processor framework. You can use this
framework to implement custom risk-based challenge solutions combining third party authentication products or services with OAAM real-time risk evaluations.

**Oracle Adaptive Access Manager**
A product to protect the enterprise and its customers online.

Oracle Adaptive Access Manager

- provides multifactor authentication security
- evaluates multiple data types to determine risk in real-time
- aids in research and development of fraud policies in offline environment
- integrates with access management applications

Oracle Adaptive Access Manager is composed of two primary components: OAAM Server and OAAM Admin.

**Oracle Data Mining (ODM)**
Oracle Data Mining is an option to the Oracle Database EE, provides powerful data mining functionality

**Organization ID**
The unique ID for the organization the user belongs in

**Out Of Band Authentication**
The use of two separate networks working simultaneously to authenticate a user. For example: email, SMS, phone, and so on.

**Pattern**
Patterns are configured by an administrator and record the behavior of the users, device and locations accessing the system by creating a digest of the access data. The digest or profile information is then stored in a historical data table. Rules evaluate the patterns to dynamically assess risk levels.

**Personalization Active**
Status of the user who has an image, a phrase and questions active. Personalization consists of a personal background image and phrase. The timestamp is generated by the server and embedded in the single-use image to prevent reuse. Each Authenticator interface is a single image served up to the user for a single use.

**Pharming**
Pharming (pronounced farming) is an attack aiming to redirect a website's traffic to another, bogus website.

**Phishing**
A criminal activity utilizing social engineering techniques to trick users into visiting their counterfeit Web application. Phishers attempt to fraudulently acquire sensitive information, such as user names, passwords and credit card details, by masquerading as a trustworthy entity. Often a phishing exercise starts with an email aimed to lure in gullible users.

**PinPad**
Authentication entry device used to enter a numeric PIN.
Plug-in
A plug-in consists of a computer program that interacts with a host application (a web browser or an email client, for example) to provide a certain, usually very specific, function "on demand".

Policy
Policies contain security rules and configurations used to evaluate the level of risk at each checkpoint.

Policy Set
A policy set is the collection of all the currently configured policies used to evaluate traffic to identify possible risks. The policy set contains the scoring engine and action/score overrides.

Policy Status
Policy has three status which defines the state of the object or its availability for business processes.

- Active
- Disabled
- Deleted

Deleted is not used.

When a policy is deleted, it is permanently deleted from the database.

By Default every new policy created has status as "Active."

Every copied policy has a default status as "Disabled."

Post-Authentication
Rules are run after the user password has been authenticated. Common actions returned by post-authentication checkpoint include:

- Allow to allow the user to proceed forward.
- Block to block the user from proceeding forward.
- Challenge to challenge the user.

Pre-Authentication
Rules are run before the user is authenticated. Common values returned by the pre-authentication checkpoint include:

- Allow to allow the user to proceed forward.
- Block to block the user from proceeding forward.

Predictive Analysis
Predictive analytics encompasses a variety of techniques from statistics, data mining and game theory that analyze current and historical facts to make predictions about future events.

Questions Active
Status of the user who has completed registration and questions exists by which he can be challenged.
**Question Set**
The total number of questions a customer can choose from when registering challenge questions.

**QuestionPad**
Device that presents challenge questions for users to answer before they can perform sensitive tasks. This method of data entry helps to defend against session hijacking.

**Registration**
An enrollment process wherein the customer registers challenge questions, secret images, text phrases, one-time passwords, and so on for another layer of security in addition to the login process.

**Registered Questions**
A customer’s registered questions are the questions that he selected and answered during registration or reset. Only one question from each question menu can be registered.

**Registration Logic**
The configuration of logic that governs the KBA registration process.

**Risk Score**
The numeric risk level associated with a checkpoint.

**Rule Conditions**
Conditions are the basic building blocks for security policies.

**Rules**
Rules are a collection of conditions used to evaluate user activity.

**SAMPLE**
An OAAM sample application is available for your reference. Before you integrate the APIs into your own application, be sure to download the OAAM sample application. It illustrates how to call the product APIs. It is available as a form of documentation. The OAAM sample application is not intended to be used as production code.

**Scores**
Score refers to the numeric scoring used to evaluate the risk level associated with a specific situation. A policy results in a score.

**Scoring Engine**
Oracle Adaptive Access Manager uses scoring engines to calculate the risk associated with access requests, events, and transactions.

Scoring engines are used at the policy and policy set levels. The Policy Scoring Engine calculates the score produced by the different rules in a policy. The Policy Set Scoring Engine calculates the final score based on the scores of policies.

Where there are numerous inputs, scoring is able to summarize all these various points into a score that decisions can be based on.

**Secure Cookie**
The secure cookie stored by the OAAM in the client’s browser is a tracking cookie:
- It does not store any information about the user.
- It is only used to track if the user had logged in from this browser before to identify a device.

- It is valid for a single user only.

If OAAM is able to find this cookie in the browser, it compares this cookie with an expected value. If the two values match, it means that the request has come from a previously used device, hence the device ID is reused. If it does not match, it may be a stale or a modified cookie, so OAAM does not consider it. If the cookie is not present in the browser, it is a new request. In any case this cookie is discarded and a new cookie is generated.

**Security Assertion Markup Language (SAML)**

Security Assertion Markup Language (SAML) is an XML-based open standard for exchanging authentication and authorization data between security domains, that is, between an identity provider (a producer of assertions) and a service provider (a consumer of assertions).

**Security Token**

Security tokens (or sometimes a hardware token, hard token, authentication token, USB token, cryptographic token) are used to prove one's identity electronically (as with a customer trying to access their bank account). The token is used in addition to or for a password to prove that the customer is who they claim to be. The token acts like an electronic key to access something.

**Severity Level**

A marker to communicate to case personnel how severe this case is. The severity level is set by whomever creates the case. The available severity levels are High, Medium, and Low. If a customer suspects fraud, then the severity level assigned is "High." For example, if the customer wants a different image, then the severity level assigned is "Low." Severity levels of a case can be escalated or deescalated as necessary.

**Session Hijacking**

The term Session Hijacking refers to the exploitation of a valid computer session - sometimes also called a session key - to gain unauthorized access to information or services in a computer system.

**Snapshot**

A snapshot is a zip file that contains Oracle Adaptive Access policies, dependent components and configurations for backup, disaster recovery and migration. Snapshots can be saved to the database for fast recovery or to a file for migration between environments and backup. Restoring a snapshot is a process that includes visibility into exactly what the delta is and what actions will be taken to resolve conflicts.

**SOAP**

SOAP, originally defined as Simple Object Access Protocol, is a protocol specification for exchanging structured information in the implementation of Web Services in computer networks. It relies on Extensible Markup Language (XML) as its message format, and usually relies on other Application Layer protocols (most notably Remote Procedure Call (RPC) and HTTP) for message negotiation and transmission. SOAP can form the foundation layer of a web services protocol stack, providing a basic messaging framework upon which web services can be built.
SOAP Service Wrapper API
The SOAP service wrapper API enables you to create SOAP objects and invoke SOAP calls and abstracts the SOAP Web Service Definition Language (WSDL) and other Web services details from the application code. Libraries for this API are available for the following languages: Java, .NET, and C++.

This integration requires adding lightweight client libraries (JAR or DLL files) to the client library.

Social Engineering
Social engineering is a collection of techniques used to manipulate people into performing actions or divulging confidential information to a fraudulent entity.

Spoofing Attack
In the context of network security, a spoofing attack is a situation in which one person or program successfully masquerades as another by falsifying data and thereby gaining an illegitimate advantage.

Spyware
Spyware is computer software that is installed surreptitiously on a personal computer to intercept or take partial control over the user’s interaction with the computer, without the user’s informed consent.

Strong Authentication
An authentication factor is a piece of information and process used to authenticate or verify the identity of a person or other entity requesting access under security constraints. Two-factor authentication (T-FA) is a system wherein two different factors are used in conjunction to authenticate. Using two factors as opposed to one factor generally delivers a higher level of authentication assurance.

Using more than one factor is sometimes called strong authentication.

Temporary Allow
Temporary account access that is granted to a customer who is being blocked from logging in or performing a transaction.

TextPad
Personalized device for entering a password or PIN using a regular keyboard. This method of data entry helps to defend against phishing. TextPad is often deployed as the default for all users in a large deployment then each user individually can upgrade to another device if they want. The personal image and phrase a user registers and sees every time they login to the valid site serves as a shared secret between user and server.

Transaction
A transaction defines the data structure and mapping to support application event/transaction analytics.

Transaction Data
Data that is an abstract item or that does not have any attributes by itself, does not fit into any entity, which exists or is unique by itself is defined as transaction data.

Items that cannot fall into an entity are classified as standalone data.

A classic example is amount or code.
**Transaction Definition**
Application data is mapped using the transaction definition before transaction monitoring and profiling can begin. Each type of transaction Oracle Adaptive Access Manager deals with should have a separate transaction definition.

**Transaction Key**
This key value maps the client/external transaction data to transactions in the OAAM Server.

**Trigger**
A rule evaluating to true.

**Transaction Type**
The Transaction Definitions that have been configured in this specific installation such as authentication, bill pay, wire transfer, and others.

**Trojan/Trojan Horse**
A program that installs malicious software while under the guise of doing something else.

**User**
A business, person, credit card, and others, that is authorized to conduct transactions.

**Validations**
Answer validation used in the KBA question registration and challenge process

**Virtual Authentication Devices**
A personalized device for entering a password or PIN or an authentication credential entry device. The virtual authentication devices harden the process of entering and transmitting authentication credentials and provide end users with verification they are authenticating on the valid application.