

**Oracle® Communications  
Tekelec Policy Management**  
**Release Notice**  
Release 11.1.0  
**E54623-01**

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## Introduction

This release notice lists the Resolved and Known PRs for Policy Management Release 11.1.0.

Release Notices are distributed to customers with a new software release at the time of Product Availability. They are updated for each Maintenance release.

## Upgrade Paths

Please see UP006314 Policy Release 11.1.0 Upgrade Procedure section 2.1

## Load Lineup

Please see UP006314 Policy Release 11.1.0 Upgrade Procedure section 2.10

## PR Severity Definitions

The PR sections in this document refer to PR severity levels. Definitions of these levels can be found in the following publication:

TL 9000 Quality Management System Measurement Handbook

## Resolved PRs

**Table RN-1. NOTE: Table RN-1 Policy Management 11.1.0 Resolved PRs**

PR #	CSR#	Severity	Title
236342	1028916	2-Major	Missing IMEI issue
236954	1030496	2-Major	Using Wildcard "?" not working
237992	1028436	2-Major	Incorrect Session Count shown on CMP GUI
238691	1034484	2-Major	We need support for our Branchburg NJ site. Load shedding.
239180	1035870 1034340	2-Major	A process on MRATZLT01b2 is consuming excessive memory resources
227463	1006120 1018074	3-Minor	Post upgrade from 7.6 to 9.1, logback-tomcat-rc.xml cannot be modified from GUI
232457	1018352	3-Minor	Connectivity issue during migration of PCRF to DRA for Sh interface
233986	1022988	3-Minor	Abnormally high value of Interval MAX TPS seen in KT on MRA/MPE
234045	1023002	3-Minor	CMP rolling reboot after site demotion
235035	1025662	3-Minor	Java NPE when trying to access Users menu on User Management page of UI
235394	1025892	3-Minor	[policy checkpoint] exception when trying to create a checkpoint with 1000 policies
236905	1029792	3-Minor	Deterministic selection of default bearer among many 'any to any' rules
237509	1031774	3-Minor	PCRF MIB issue - cannot find COMCOL-TC.mib
237712	1032350	3-Minor	PCRF installing unexpected & incorrect values for DEBQ on CCR-U
237741	1026504	3-Minor	910-6607-001 MPE Geo section needs correcting
238111	1030450	3-Minor	PCRF not sending unsubscription SNR after releasing session
238191	1033420	3-Minor	OSSI XML query to collect LDAP performance statistics
239068	1035526	3-Minor	qp_procmgr process failing on TXSLS03CMP01A
231467	N/A	5-Enhancement	Support for VZW Sy specific use cases
232403	N/A	5-Enhancement	Release 11.1 Upgrade
232634	N/A	5-Enhancement	CMP Active Alarm Display UX Improvement
235168	N/A	5-Enhancement	NTP and DNS config do not get restored to original values after a backout to 10.0.1 from 11.0
236162	N/A	5-Enhancement	Release 11.1 Upgrade
238725	N/A	5-Enhancement	CMP Active Alarm Display UX Improvement
238726	N/A	5-Enhancement	NTP and DNS config do not get restored to original values after a backout to 10.0.1 from 11.0
240063	N/A	5-Enhancement	Correct Handling of Duplicate Gx Diameter Requests
210835	N/A	5-Enhancement	Release 11.1 Reference Architecture
221496	N/A	5-Enhancement	Netstat modification in Savestate logs
234419	N/A	5-Enhancement	Mramgr show config output in savelogs

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PR #	CSR#	Severity	Title
239646	N/A	5-Enhancement	History files in /var/camiant/log should be rolled into savestate

## Customer Known PRs

**Table RN-2. Policy Management 11.1.0 Customer Known PRs**

PR #	CSR#	Severity	Title	Customer Impact
232575	N/A	3-Minor	Flow-Description AVP doesn't comply with 3GPP Release 9	No Customer Impact
237452	N/A	3-Minor	Sy cleanup stats should contain a new counter for "Removed on unknown user"	
239507	N/A	3-Minor	[SEC] Policy Web Application must follow ARB Cookie Design and Disclosure Req. and Guidelines	No Customer Impact
239508	N/A	3-Minor	[SEC] Policy Web Application needs to comply with SCS and use CSRF recommended protections	No Customer Impact
240712	N/A	3-Minor	Isolate policy/policy group warning exists even though the policy is imported as expected	

# Oracle Tekelec References and Services

## Customer Care Center

The Oracle Tekelec Customer Care Center is your initial point of contact for all product support needs. A representative takes your call or email, creates a Customer Service Request (CSR) and directs your requests to the Tekelec Technical Assistance Center (TAC). Each CSR includes an individual tracking number. Together with TAC Engineers, the representative will help you resolve your request.

The Customer Care Center is available 24 hours a day, 7 days a week, 365 days a year, and is linked to TAC Engineers around the globe.

Oracle Tekelec TAC Engineers are available to provide solutions to your technical questions and issues 7 days a week, 24 hours a day. After a CSR is issued, the TAC Engineer determines the classification of the trouble. If a critical problem exists, emergency procedures are initiated. If the problem is not critical, normal support procedures apply. A primary Technical Engineer is assigned to work on the CSR and provide a solution to the problem. The CSR is closed when the problem is resolved.

Technical Assistance Centers are located around the globe in the following locations:

### **Tekelec - Global**

Email (All Regions): [support@tekelec.com](mailto:support@tekelec.com)

### **USA and Canada**

#### Phone:

1-888-FOR-TKLC or 1-888-367-8552 (toll-free, within continental USA and Canada)

1-919-460-2150 (outside continental USA and Canada)

#### TAC Regional Support Office Hours:

8:00 a.m. through 5:00 p.m. (GMT minus 5 hours), Monday through Friday, excluding holidays

## Emergency Response

In the event of a critical service situation, emergency response is offered by the Oracle Tekelec Customer Care Center 24 hours a day, 7 days a week. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with the Customer Care Center.

## Customer Training

Tekelec offers a variety of technical training courses designed to provide the knowledge and experience required to properly provision, administer, operate, and maintain Tekelec products. To enroll in any of the courses or for schedule information, contact the Tekelec Training Center at (919) 460-3064 or E-mail [training@tekelec.com](mailto:training@tekelec.com).

A complete list and schedule of open enrollment can be found at [www.tekelec.com](http://www.tekelec.com).