

# Oracle® Communications Connector for Microsoft Outlook

Release Notes

Release 8.0.2

E55942-01

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This document provides release notes for Oracle Communications Connector for Microsoft Outlook 8.0.2, consisting of the following sections:

- [New Features](#)
- [Fixes in This Release](#)
- [Known Problems](#)
- [Deprecated and Removed Features](#)
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## New Features

This section provides an overview of the various feature enhancements introduced in Oracle Communications Connector for Microsoft Outlook 8.0.2.

### Upgrade/Migration: Preserve Extra IMAP Accounts

You can now preserve extra IMAP account settings during the upgrade or migration of user profiles. The option exists in the IMAP Account Settings in the Connector for Microsoft Outlook deployment program.

### User Can Upgrade Existing Profile or Create New Profile

You can now upgrade existing profiles or create a new profile with the Connector for Microsoft Outlook deployment program. The option is on the User Profiles tab. For more information, see the online help and the *Connector for Microsoft Outlook Administration Guide*.

### Microsoft Outlook 2013 Support

Connector for Microsoft Outlook now supports Microsoft Outlook 2013 (32-bit and 64-bit).

### Connector for Microsoft Outlook Can Co-Exist with WSS

Connector for Microsoft Outlook can now co-exist with Windows Search Service (WSS).

## Fixes in This Release

Table 1 lists the fixed issues in this release of Connector for Microsoft Outlook.

**Table 1 Problems Fixed in Connector for Microsoft Outlook 8.0.2**

Service Request (SR) Number	BugDB Number	Description
3-6864227891	16470323	Preserve Extra IMAP Accounts during Upgrade or Migration
3-6569562491, 3-6898896491, 3-7378376931, 3-8010458351, 3-8088072561	16009691	Support for Outlook 2013
3-6258655581	14697200	Option for User to either Upgrade an Existing Profile or Create a New Profile
NA	14111093	Connector for Microsoft Outlook Conflicts with WSS

## Known Problems

This section describes the known problems that exist in this release of Connector for Microsoft Outlook.

- [Limitations in Connector for Microsoft Outlook](#)
- [General Problems in Connector for Microsoft Outlook](#)
- [Installation and Upgrade Problems in Connector for Microsoft Outlook](#)
- [Calendar Problems in Connector for Microsoft Outlook](#)
- [Address Book Problems in Connector for Microsoft Outlook](#)
- [Localization Problems for Connector for Microsoft Outlook](#)
- [Convergence Interoperability Problems for Connector for Microsoft Outlook](#)
- [Microsoft Exchange Interoperability Problems](#)

## Limitations in Connector for Microsoft Outlook

This section describes the limitations in this release of Connector for Microsoft Outlook. The key limitations are:

- Every distinct identity in the Directory Server (for example, users, resources, conference rooms) must have an email address.
- Message recall functionality is not available.
- Description of events is not available when checking availability.
- If a message is sent from Outlook in Rich Text format, the message contains a plain text body with no formatting and a **WINMAIL.DAT** attachment.

The **WINMAIL.DAT** attachment contains the Rich Text message along with any other attachments that may have been added. Because the format is Microsoft proprietary, only Outlook can read the **WINMAIL.DAT** attachment.

Communications Express (and any other client) sees only the unformatted text

message and a **WINMAIL.DAT** attachment. It is recommended that HTML format be used instead of Rich Text format to send messages.

- Free/busy lookup does not display TENTATIVE or OUT-OF-OFFICE color coding.
- Free/busy lookup using SSL is not supported.
- Installing Connector for Microsoft Outlook on Exchange servers is not supported.
- Offline limitations:
  - During an offline session, if any item in a Calendar, Task, mail, or Contact folder is modified using Outlook, and then another client on the server is used to modify the same item, the changes made offline are lost when the user returns to online mode in Outlook. The changes made by the other client on the server remain.
  - When creating a new event in offline mode, the invitation is saved to the user's Outbox. If, while still in offline mode, the user opens the invitation, the invitation disappears from the Outbox once it is closed.
- Junk Mail Filter does not work for Outlook 2007, Outlook 2010 or Outlook 2013.

The Junk Mail feature available in Outlook 2007, Outlook 2010, and Outlook 2013 does not function with Connector for Microsoft Outlook. Senders that are set to be filtered using this tool are not filtered.

Because Outlook's Junk Email feature relies on the client to filter unwanted messages, Oracle recommends using a server-side solution. In client filters, like the one Outlook utilizes, the messages arrive in the user's Inbox, which is then moved to the Junk folder. This could potentially create unnecessary network traffic and slower response time.

Users can choose the Mail Filter option from the Tools menu, which utilizes the server-side filtering function. A more efficient solution would be to use a server-side virus or junk mail filter that is compatible with Messaging Server. Unsolicited email may be rejected at the MTA (message transfer agent) level and never arrive in the user's Inbox, saving resources and disk space. For a list of third-party partners, see Partner Lists.
- Quick Steps, a new feature in Microsoft Outlook 2010 that applies multiple actions at the same time to email messages, is not supported.
- Events with an **RDATE** property are not supported.

## **General Problems in Connector for Microsoft Outlook**

This section describes known problems of a general nature in this release of Connector for Microsoft Outlook.

### **Profile Upgrade/Convert Failure Creates Backup Profile**

SR number: NA

Bug number: 19000776

There is no workaround for this issue.

### **Microsoft Outlook Support for Social Connector Plug-In Not Compatible with Outlook Connector**

SR number: NA

Bug number: 16626596

Outlook Connector does not support using a social connector plug-in with Outlook 2010 or 2013, although such plug-ins are a feature of Outlook 2010 and 2013.

### **Profile Migration in SSL Mode Displays Error Message When Logging in to Calendar Server & ABS**

SR number: NA

Bug number: 17299326

If you migrate an Outlook Connector 8.0 profile that was created in SSL mode without a DN pattern to Outlook Connector 8.1, logging in to Calendar Server generates an "Error: service not available" message, and logging in to the Address Book Server (ABS) generates an "Error: server not found" message. The error messages are in error; you can expect the Calendar Server and ABS services to be working normally.

### **Mail Quota and Folder Size Dialog and Documentation Are Not Localized**

SR number: NA

Bug number: No number

There is no workaround for this issue.

## **Installation and Upgrade Problems in Connector for Microsoft Outlook**

This section describes the known installation problems that exist in this release of Connector for Microsoft Outlook.

### **Upgrading from 7.3 Update 1 Patch 15 to Connector for Microsoft Outlook 8 Starts As New Installation**

SR number: NA

Bug number: 14024924

Starting the Connector for Microsoft Outlook **setup.exe** file on an existing installation of version 7.3 Update 1 does not prompt you to upgrade, instead, the process proceeds as if it were a new installation.

## **Calendar Problems in Connector for Microsoft Outlook**

This section describes the known calendar problems that exist in this release of Connector for Microsoft Outlook.

### **Events Are Still Visible in Subscribed Calendar Even if Event is Changed to Private**

SR number: 3-8941716341

Bug number: 18708443

On a subscribed calendar, an event is still visible even if the owner changed its classification to private.

Workaround: After changing an event to private on a subscribed calendar, click **Empty and resync** from the **Advanced** tab in the **Properties** menu, so that the event no longer displays on the subscribed calendar.

**An Event Created "In Behalf Of" Gets Incorrect Organizer Name**

SR number: 3-7672676221, 3-5400904141

Bug number: 13809551

An event created "in behalf of" gets the name of the logged in user, not the name of the subscribed calendar as organizer because of a Calendar Server 7 limitation, which prevents an organizer from creating a meeting in the calendar of another user. If you select "No" to the question, "Would you like to update your calendar now?" you do not encounter this issue.

**Invitation Stays in Outbox for Longer Period of Time**

SR number: NA

Bug number: 18046399

There is no workaround for this issue.

**Unsubscribe Button is Active, even if There are No Subscribed Calendars**

SR number: NA

Bug number: 17862688

There is no workaround for this issue.

**Subscriber Cannot Copy Subscribed Folders with Manage Permission**

SR number: NA

Bug number: 14006451

There is no workaround for this issue.

**Connector for Microsoft Outlook Hangs (Not Responding) When Trying to Delete the Calendar Group**

SR number: NA

Bug number: 13995863

There is no workaround for this issue.

**Calendar Status is Always "Updating" under Calendar Group**

SR number: NA

Bug number: 13934168

There is no workaround for this issue.

**Mouse Hover on Calendar Shows Wrong Message**

SR number: NA

Bug number: 13934266

There is no workaround for this issue.

**Attachment Icon Is Changing and File Name Is Disappearing from Event**

SR number: NA

Bug number: 14287428

There is no workaround for this issue.

### **Outlook 2007 Cannot Open the Internet Calendar (.ics) File When a Non-Default Calendar is Shared through Email**

SR number: NA

Bug number: 12208507

When you open an Internet Calendar email attachment in Outlook 2007, for example, **Sample.ics**, the following error message is displayed:

The file "Sample" is not a valid Internet Calendar file. You cannot create a new folder here.

Workaround: Perform the following steps:

1. Save the **Sample.ics** file from your email on your desktop.
2. From the File menu, select **Import and Export**.
3. Select the **Import an iCalendar (.ics) or vCalendar file (.vcs)** option from the actions list and click **Next**.
4. Click the **Sample.ics** file that you have saved on your desktop.

The **Do you want to open this calendar as a new calendar or import its items into your calendar** dialog box appears.

5. Click **Import**.

The contents of the Internet Calendar file are imported to the default calendar folder.

### **Microsoft TNEF Messages are Sent When Sending Calendar Attachments**

SR number: NA

Bug number: NA

iMIP and iTIP calendar attachments are not supported.

### **If Delegate Accepts or Declines an Invitation from the Organizer's Shared Inbox, the Calendar Event is Added to the Delegate Calendar, but not to the Organizer's Calendar**

SR number: NA

Bug number: NA

There is no workaround for this issue.

### **All Day Events May Become a Non-All Day Events (scheduled from 12:00am until 12:00pm) if the Desktop Timezone is Different from the Calendar Server Timezone**

SR number: NA

Bug number: NA

There is no workaround for this issue.

### **Changing Permissions of a Calendar Requires Restarting Outlook for the New Permission Setting to Take Effect for the Calendar Folder in the Shared Calendar**

SR number: NA

Bug number: NA

There is no workaround for this issue.

### **Tasks Displayed in Shared Calendars are the Logged in User's Tasks, Not the Subscribed User's Tasks.**

SR number: NA

Bug number: NA

The calendar view always shows the logged in user's tasks.

### **If You Create a Recurring Invitation in Outlook But Delete a Single User Instance of that Event, the Attendees Do Not See the Deleted Invitation if Calendar Server has not Processed the Initial Recurring Invitation Before the Deletion.**

SR number: NA

Bug number: NA

There is no workaround for this issue.

## **Address Book Problems in Connector for Microsoft Outlook**

This section describes the known address book problems that exist in this release of Connector for Microsoft Outlook.

### **Unsubscribing from a Contact Folder Leaves a () in the Folder List**

SR number: NA

Bug number: 13874601

If there are two or more shared-contact folders and you unsubscribe from one of them through Shared Contacts Properties, the folder you unsubscribe from is removed from the main folder list, but is replaced by parentheses in the folder list under Shared Contacts.

### **Pulling User Certificates from Global Address List (GAL) Does Not Work in 64-bit Outlook 2010**

SR number: NA

Bug Number: 17462487

There is no workaround for this issue.

### **"Synchronizing contacts" Window Stays Open for Long Time**

SR number: NA

Bug number: Bug number: 17327431

While accessing the contact folder, the **Synchronizing Contacts...** window stays open so long that Outlook goes into non-responding mode. If you then close the **Synchronizing Contacts...** window, it generates the error message:

Network operation failed.

## **Localization Problems for Connector for Microsoft Outlook**

This section describes problems that affect the localized versions of Connector for Microsoft Outlook.

**Shared Calendar Folder Garbled in Korean**

SR number: NA

Bug number: 14074145

There is no workaround for this issue.

**NLS: Message is not translated for user profile upgrade**

SR number: NA

Bug number: 18922004

There is no workaround for this issue.

**User Profile Name with Single Quote is Different in European Languages**

SR number: NA

Bug number: 17934023

There is no workaround for this issue.

**NLS: Calendar Attachments are Getting Garbled after Context Switch**

SR number: NA

Bug number: 18046371

There is no workaround for this issue.

**NLS: Without Changing the Default Connector for Microsoft Outlook Profile DCP Ask for Save Profile**

SR number: NA

Bug number: 18150265

There is no workaround for this issue.

**NLS: Warning Message Information Should be Formatted**

SR number: NA

Bug number: 18181222

There is no workaround for this issue.

**NLS: Delete Mail on Read-only Subscribed Folder not Showing Appropriate Message**

SR number: NA

Bug number: 18222315

There is no workaround for this issue.

**NLS: Not Able to Search Non-English First Name in Advanced Search**

SR number: NA

Bug number: 18417024

There is no workaround for this issue.

**NLS: Not Able to Search Non-English Department in Advanced Search**

SR number: NA



Bug number: 18418004

There is no workaround for this issue.

**NLS: Not Able to Search Non-English City in Advanced Search**

SR number: NA

Bug number: 18417562

There is no workaround for this issue.

**NLS: Not Able to Search Non-English Title in Advanced search**

SR number: NA

Bug number: 18417503

There is no workaround for this issue.

**NLS: Not Able to Search Non-English Last Name in Advanced Search**

SR number: NA

Bug number: 18417089

There is no workaround for this issue.

**Suggested Contacts Translation Must Be Same As Microsoft Outlook in zh\_cn**

SR number: NA

Bug number: 14553920

There is no workaround for this issue.

**Suggested Contacts Translation Must Be Same As Microsoft Outlook in zh\_tw**

SR number: NA

Bug number: 14553896

There is no workaround for this issue.

**":" Colons Are in Next Line Under the GAL User Attributes View Tab in zh\_tw**

SR number: NA

Bug number: 14553792

There is no workaround for this issue.

**Self-Extractor Titles Window Are Garbled for Asian Languages**

SR number: NA

Bug number: 14472204

There is no workaround for this issue.

**Cancelled Appointment Garbled on the Invitees Calendar in Non-English**

SR number: NA

Bug number: 14058339

There is no workaround for this issue.

### **Hotkey of User Contact Details Of Office Is Showing ':' As Hotkey**

SR number: NA

Bug number: 14247311

There is no workaround for this issue.

### **Mail Box Labels Are Garbled on Non-English User Mail Pane**

SR number: NA

Bug number: 14042085

There is no workaround for this issue.

## **Convergence Interoperability Problems for Connector for Microsoft Outlook**

This section describes the known Convergence interoperability problems that exist in this release of Connector for Microsoft Outlook.

### **Cannot View Attachment Icon and Name in Connector for Microsoft Outlook When Event Is Imported from Convergence**

SR number: NA

Bug number: 16028666

If you create an event with an attachment in Convergence, then export and import the event to Connector for Microsoft Outlook, the import succeeds however the attachment name and icon are missing. You can see the content of the attachment.

### **Imported Events from Convergence to Connector for Microsoft Outlook Show One Hour Before Actual Time**

SR number: NA

Bug number: 16027530

There is no workaround for this issue.

### **An All Day Event Changed to a Time-Range in Convergence Still Appears As an All-Day Event in Outlook**

If you change the time and date of an already existing event in Convergence and then look at the event in Outlook, Outlook still displays the time and date from before the change. The time and date will stay unchanged until you manually re-synchronize the calendar or re-login to Outlook.

### **Copy & Paste Content from Outlook Not Displayed Properly in Convergence**

SR number: NA

Bug number: 17197558

If you copy and paste text with bulleted or numbered items into an email that you send from Outlook, Convergence does not display the bullets or numbers and the first character following them is deleted.

### **Changing Time-Range Event to All Day Event from Outlook Takes Partial Effect in Convergence**

SR number: NA

Bug number: 17209239

If you create a time-range event (for example, from 10 AM to 11 AM) and then in Outlook and then, still in Outlook, change the event to an all-day event, when you look at the event in Convergence, the time-range is updated (for example, to from 10 AM to 10 AM), but the **All Day** check box is not checked. To update the box, click the **Convergence Refresh** button.

## Microsoft Exchange Interoperability Problems

This section describes the known Microsoft Exchange interoperability problems that exist in this release of Connector for Microsoft Outlook.

### Free Busy Proxy for Exchange Does Not Return Complete Free/Busy Information

SR number: NA

Bug number: 12097110

There is no workaround for this issue.

### Receipt of Message with Embedded OLE Objects and HTML in RTF from Exchange (Versions 5.5, 2000, and 2003) to Connector for Microsoft Outlook Does No Work

SR number: NA

Bug number: NA

There is no workaround for this issue.

## Deprecated and Removed Features

The following features have been deprecated in Oracle Communications Connector for Microsoft Outlook:

- [Microsoft Windows and Outlook Versions](#)
- [Connector for Microsoft Outlook Versions](#)

### Microsoft Windows and Outlook Versions

Support for the following products is deprecated:

- Windows XP and Windows 2003 Terminal Server, specifically Microsoft Outlook 2007 on Windows XP and Microsoft Outlook 2007 on Windows 2003 Terminal Server
- Microsoft Outlook 2003

### Connector for Microsoft Outlook Versions

Support for the following versions of Connector for Microsoft Outlook is deprecated:

- Connector for Microsoft Outlook 7.1
- Connector for Microsoft Outlook 7.2
- Connector for Microsoft Outlook 7.3

No new features will be added to Connector for Microsoft Outlook versions 7.1, 7.2, and 7.3. These versions have been deprecated in favor of Connector for Microsoft Outlook 8.0.2. Version 7.3 is in maintenance mode.

## Documentation Updates

Connector for Microsoft Outlook product documentation is published on the Oracle Documentation site at:

<http://www.oracle.com/technetwork/indexes/documentation/oracle-communications-185806.html>

Product documentation is no longer published at the Oracle wiki site:

<https://wikis.oracle.com>

However, documentation previously published to the Oracle wiki site continues to be available.

The *Connector for Microsoft Outlook User's Guide* is no longer part of the Connector for Microsoft Outlook documentation set. The content from that guide can be found in the online help, the *Connector for Microsoft Outlook Administration Guide*, and the *Connector for Microsoft Outlook Installation Guide*.

## Redistributable Files for Connector for Microsoft Outlook

In order to install Connector for Microsoft Outlook Connector, you need to download Visual C++ Redistributable for Visual Studio 2012.

You can download Visual C++ Redistributable for Visual Studio 2012 from:

<http://www.microsoft.com/en-US/download/details.aspx?id=30679>

There are two separate executables for 32-bit and 64-bit installations for the respective Outlook versions:

- `vcredist_x86.exe`
- `vcredist_64.exe`

After downloading and running one of the Redistributable executables, you can proceed to install Connector for Microsoft Outlook as described in "Installing the Desktop Deployment Toolkit" in *Connector for Microsoft Outlook Installation Guide*.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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