

**Oracle® Communications
Policy Management**

Related Publications Reference

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Chapter 1

About This Guide

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This guide describes related publications used in the Policy Management system.

How This Guide is Organized

The information in this guide is presented in the following order:

- [About This Guide](#) contains general information about this guide, the organization of this guide, and how to get technical assistance.
- [Policy Management Publications](#) contains the list of related publications as well as a short description of each book's function.

Intended Audience

This guide is intended for qualified users of the Oracle Communications Policy Management Configuration Management Platform (CMP).

Documentation Admonishments

Admonishments are icons and text throughout this manual that alert the reader to assure personal safety, to minimize possible service interruptions, and to warn of the potential for equipment damage.

Table 1: Admonishments

Icon	Description
 DANGER	Danger: (This icon and text indicate the possibility of <i>personal injury</i> .)
 WARNING	Warning: (This icon and text indicate the possibility of <i>equipment damage</i> .)
 CAUTION	Caution: (This icon and text indicate the possibility of <i>service interruption</i> .)
 TOPPLE	Topple: (This icon and text indicate the possibility of <i>personal injury and equipment damage</i> .)

Related Publications

For information about additional publications that are related to this document, refer to the *Related Publications Reference* document, which is published as a separate document on the Oracle Technology Network (OTN) site. See [Locate Product Documentation on the Oracle Technology Network Site](#) for more information.

Locate Product Documentation on the Oracle Technology Network Site

Oracle customer documentation is available on the web at the Oracle Technology Network (OTN) site, <http://docs.oracle.com>. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at www.adobe.com.

1. Log into the Oracle Technology Network site at <http://docs.oracle.com>.
2. Select the **Applications** tile.
The **Applications Documentation** page appears.
3. Select **Apps A-Z**.
4. After the page refreshes, select the **Communications** link to advance to the **Oracle Communications Documentation** page.
5. Navigate to your Product and then the Release Number, and click the **View** link (note that the Download link will retrieve the entire documentation set).
6. To download a file to your location, right-click the **PDF** link and select **Save Target As**.

Customer Training

Oracle University offers training for service providers and enterprises. Visit our web site to view, and register for, Oracle Communications training:

<http://education.oracle.com/communication>

To obtain contact phone numbers for countries or regions, visit the Oracle University Education web site:

www.oracle.com/education/contacts

My Oracle Support (MOS)

MOS (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. When calling, make the selections in the sequence shown below on the Support telephone menu:

1. Select **2** for New Service Request
2. Select **3** for Hardware, Networking and Solaris Operating System Support
3. Select one of the following options:
 - For Technical issues such as creating a new Service Request (SR), Select **1**
 - For Non-technical issues such as registration or assistance with MOS, Select **2**

You will be connected to a live agent who can assist you with MOS registration and opening a support ticket.

MOS is available 24 hours a day, 7 days a week, 365 days a year.

Emergency Response

In the event of a critical service situation, emergency response is offered by the Customer Access Support (CAS) main number at **1-800-223-1711** (toll-free in the US), or by calling the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle.

Related Publications

For information about additional publications that are related to this document, refer to the *Related Publications Reference* document, which is published as a separate document on the Oracle Technology Network (OTN) site. See [Locate Product Documentation on the Oracle Technology Network Site](#) for more information.

Chapter 2

Policy Management Publications

Topics:

- [*Related Publications.....10*](#)
- [*Contents of Policy Management Documentation Set.....10*](#)

The publications listed in this document are included in the Oracle Communications Policy Management documentation set.

Related Publications

The Policy Management product set includes the following publications, which provide information for the configuration and use of Policy Management products in the following environments:

Cable

- *Cable Release Notes*
- *Roadmap to Hardware Documentation*
- *Policy Wizard Reference*
- *CMP Cable User's Guide*
- *Troubleshooting Reference*
- *SNMP User's Guide*
- *OSSI XML Interface Definitions Reference*
- *Platform Configuration User's Guide*
- *Bandwidth on Demand Cable User's Guide*

Wireless

- *Wireless Release Notes*
- *Roadmap to Hardware Documentation*
- *Policy Wizard Reference*
- *CMP Wireless User's Guide*
- *Policy Management Front End Wireless User's Guide*
- *Troubleshooting Reference*
- *SNMP User's Guide*
- *OSSI XML Interface Definitions Reference*
- *Analytics Data Stream Reference*
- *Platform Configuration User's Guide*
- *MPE MRA Key Performance Indicators and Operational Measurements Application Note*

Wireline

- *Wireline Release Notes*
- *Roadmap to Hardware Documentation*
- *Policy Wizard Reference*
- *CMP Wireline User's Guide*
- *Troubleshooting Reference*
- *SNMP User's Guide*
- *OSSI XML Interface Definitions Reference*
- *Platform Configuration User's Guide*

Contents of Policy Management Documentation Set

The Policy Management documentation set includes the following publications, which provide information for the configuration and use of related applications.

Some documents, such as *Release Notices*, are available only through the Oracle Technical Network (OTN).

The current releases of all documents are available through the Oracle Technical Network.

- *Feature Notice* describes new features in the current release, provides the hardware baseline for this release, and explains how to find customer documentation on the OTN.
- *Roadmap to Hardware Documentation* provides links to access manufacturer online documentation for hardware related to Policy Management.
- *CMP User's Guide* describes how to use the Configuration Management Platform (CMP) product to configure and manage Policy Management devices in a (Cable, Wireless and Wireline) network.
- *Policy Wizard Reference* This reference contains information about policy rules that you can create, deploy, and manage using the Oracle Communications Policy Management Configuration Management Platform (CMP) system in all operating modes. This reference describes the manageable objects you can include in policy rules, the Policy Wizard you use to create policy rules, and the policy conditions and actions available for your use in writing policy rules.
- *Troubleshooting Reference* provides a brief summary about incidents, notifications, and the ID ranges for alarms and events.
- *SNMP User's Guide* describes Policy Management product support for Simple Network Management Protocol (SNMP).
- *OSSI XML Interface Definitions Reference* describes the Configuration Management Platform (CMP) OSSI XML interface. This interface allows an operator or third party system to programmatically push configuration information to and retrieve operational statistics from the policy server deployment.
- *Platform Configuration User's Guide* describes how to use the Oracle Communications Platform Configuration utility to configure the Policy Management.
- *Bandwidth on Demand Cable User's Guide* describes procedures for configuring BoD servers and sessions as well as the associated SOAP and HTTP Interface definitions.
- *Policy Management Front End Wireless User's Guide* describes how to add and configure Multi-Protocol Routing Agents in a wireless network.
- *Analytics Data Stream Reference* describes Policy Management product support for the Analytics Data Stream feature.
- *MPE MRA Key Performance Indicators and Operational Measurements Application Note* describes the key performance indicators (KPIs) for the Oracle MPE/MRA device.
- *Release Notes* describes generic program loads, resolved bugs, known bugs, upgrade paths, and compatibility for the Policy Management system.