# Oracle®Communications Policy Management

Platform Configuration User's Guide Release 11.5

**E55083 Revision 01** 

November 2014



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# Chapter

# 1

# **About This Guide**

#### Topics:

- How This Guide is Organized.....15
- Intended Audience.....15
- Documentation Admonishments.....15
- Related Publications.....16
- Locate Product Documentation on the Oracle Technology Network Site.....16
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This chapter describes the organization of the document and provides other information that could be useful to the reader.

## How This Guide is Organized

The information in this guide is presented in the following order:

- *About This Guide* contains general information about this guide, the organization of this guide, and how to get technical assistance.
- *Introduction* describes how to access the Platcfg utility, how to use the utility interface in a Policy Management environment, and troubleshooting.
- *Performing Initial Server Configuration* describes how to access the Platcfg utility and configure your application's initial configuration, and then how to verify the configuration.
- Managing Certificates describes how to access the Platcfg utility to manage SSL security certificates, which allow two systems to interact with a high level of security.
- *Synchronizing Files* describes how and when to synchronize files in clusters.
- Performing System and Server Backups and Restores describes how to perform system and server backups and restores.
- Glossary

#### **Intended Audience**

This guide is intended for the following trained and qualified service personnel who are responsible for operating Policy Management servers and related support equipment:

- System operators
- System administrators

#### **Documentation Admonishments**

Admonishments are icons and text throughout this manual that alert the reader to assure personal safety, to minimize possible service interruptions, and to warn of the potential for equipment damage.

**Table 1: Admonishments** 

Icon	Description
DANGER	Danger: (This icon and text indicate the possibility of personal injury.)
WARNING	Warning:  (This icon and text indicate the possibility of equipment damage.)

Icon	Description	
CAUTION	Caution:  (This icon and text indicate the possibility of service interruption.)	
TOPPLE	Topple:  (This icon and text indicate the possibility of personal injury and equipment damage.)	

#### **Related Publications**

For information about additional publications that are related to this document, refer to the *Related Publications Reference* document, which is published as a separate document on the Oracle Technology Network (OTN) site. See *Locate Product Documentation on the Oracle Technology Network Site* for more information.

### Locate Product Documentation on the Oracle Technology Network Site

Oracle customer documentation is available on the web at the Oracle Technology Network (OTN) site, <a href="http://docs.oracle.com">http://docs.oracle.com</a>. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <a href="http://www.adobe.com">www.adobe.com</a>.

- 1. Log into the Oracle Technology Network site at <a href="http://docs.oracle.com">http://docs.oracle.com</a>.
- **2.** Select the **Applications** tile. The **Applications Documentation** page appears.
- 3. Select Apps A-Z.
- 4. After the page refreshes, select the **Communications** link to advance to the **Oracle Communications Documentation** page.
- 5. Navigate to your Product and then the Release Number, and click the **View** link (note that the Download link will retrieve the entire documentation set).
- 6. To download a file to your location, right-click the PDF link and select Save Target As.

# **Customer Training**

Oracle University offers training for service providers and enterprises. Visit our web site to view, and register for, Oracle Communications training:

http://education.oracle.com/communication

To obtain contact phone numbers for countries or regions, visit the Oracle University Education web site:

# My Oracle Support (MOS)

MOS (<a href="https://support.oracle.com">https://support.oracle.com</a>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <a href="http://www.oracle.com/us/support/contact/index.html">http://www.oracle.com/us/support/contact/index.html</a>. When calling, make the selections in the sequence shown below on the Support telephone menu:

- 1. Select 2 for New Service Request
- 2. Select 3 for Hardware, Networking and Solaris Operating System Support
- **3.** Select one of the following options:
  - For Technical issues such as creating a new Service Request (SR), Select 1
  - For Non-technical issues such as registration or assistance with MOS, Select 2

You will be connected to a live agent who can assist you with MOS registration and opening a support ticket.

MOS is available 24 hours a day, 7 days a week, 365 days a year.

## **Emergency Response**

In the event of a critical service situation, emergency response is offered by the Customer Access Support (CAS) main number at **1-800-223-1711** (toll-free in the US), or by calling the Oracle Support hotline for your local country from the list at <a href="http://www.oracle.com/us/support/contact/index.html">http://www.oracle.com/us/support/contact/index.html</a>. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle.

# Chapter

2

# Introduction

#### **Topics:**

- *Accessing the Platefg Utility.....*19
- *Using the Platcfg Utility.....19*
- Troubleshooting Using the Policy Configuration Menu....19

This chapter describes how to use the Platform Configuration (Platcfg) utility to configure Policy Management on Configuration Management Platform (CMP) servers and Policy Management servers. The term *Policy Management servers* will be used throughout this document to refer to the Multimedia Policy Engine (MPE), Multi-Protocol Routing Agent (MRA), Bandwidth on Demand (BoD), Message Distribution Function (MDF) and Management Agent (MA) collectively. Each server is described individually in detail in their respective manuals.

Your view of the product may vary from the figures used as examples in this guide; the pages, tabs, fields, menu items, and functions that you see depend on your configuration, application, or mode.

## **Accessing the Platcfg Utility**

To access the Platcfg utility, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- ${\bf 3.}\;\;{\rm Or,\,at}\;{\rm the}\;{\bf admusr}\;{\rm prompt,\,enter}\;{\rm the}\;{\rm following}\;{\rm command:}\;$

sudo su - platcfg

**Note:** The dash (-) is required in the su - platcfg or the sudo su - platcfg command to ensure proper permissions.

The following screen is displayed.

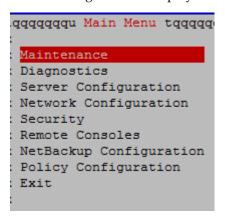


Figure 1: Main Menu

# Using the Platcfg Utility

To move and enter information within the Platcfg utility, use the following actions:

- Up and down arrows--Moves the action up or down.
- Left and right arrows--Moves the action sideways.
- Enter key--Enters the selected item and moves to the next menu or feature screen.
- First letter--Select the first letter of a menu item to move to that item.

# Troubleshooting Using the Policy Configuration Menu

If a system failure occurs, use the **Save Platform Debug Logs** menu option on the **Policy Configuration Menu** to help debug the issue.

#### **Saving Platform Debug Logs**

The **Save Platform Debug Logs** option is used to troubleshoot a system failure. This option varies from the standard Platcfg save debug log option by providing two settings that allow you to limit the size of the save log files.

Information saved in the logs includes the current state of all logs, all the configuration files, all the system proc entries, and several miscellaneous files. Output from this process is a single tar/gzip file.

To access this utility, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.

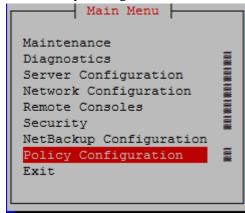


Figure 2: Main Menu--Policy Configuration

**Note: NetBackup Configuration** menu selection will only appear if the server is a CMP.

5. Select Save Platform Debug Logs from the Policy Configuration Menu and press Enter.

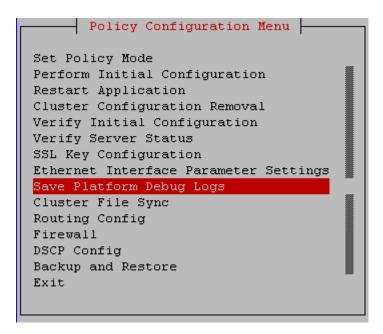


Figure 3: Policy Configuration Menu--Save Platform Debug Logs

- **6.** In the screen that appears, enter values, where:
  - **Record limit for aptrace-**-Specifies the maximum number of aptrace messages to save. Do not change this setting when generating a save log to debug a problem; only reduce the default number messages when instructed to do so by Customer Support.
  - **Record limit for AppEventLog-**-Specifies the maximum number of AppEventLog records to save. Do not change this setting when generating a save log to debug a problem; only reduce the default number records when instructed to do so by Customer Support.
  - **Remember count limit settings-**-Specifies whether or not to retain limit setting from previous log.
  - **Include trace/subact/sync log-**-Indicates whether to include the extra trace/subact/sync debug records.
  - Save as--Lists the path and filename of the file being saved.

**Note: Include trace/subact/sync log** should be left set to **No** unless directed to be set to **Yes** by *My Oracle Support* (*MOS*).

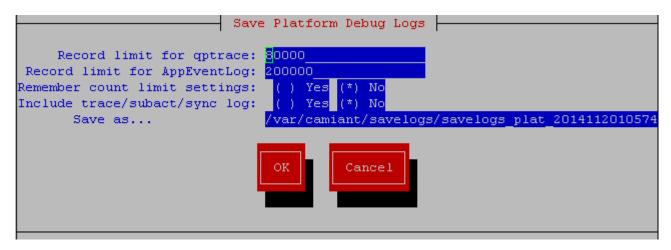


Figure 4: Save Platform Debug Logs

7. Select **OK** and press **Enter** to save variable changes and generate the tar/gzip file. The file is generated and saved in the specified location.

# Chapter

3

# **Performing Initial Server Configuration**

#### **Topics:**

- Set Policy Mode....24
- Initial Configuration....27
- Verifying the Initial Configuration....29
- *Verifying the Server Status.....32*
- Cluster Configuration Removal.....34
- Configuring Routing on Your Server.....35
- Restarting the Application....42
- Configuring Firewall Settings.....44
- Displaying Firewall Settings.....50
- Configuring DSCP.....53

This chapter describes how to access the Platcfg utility, set the Policy Management configuration mode, configure the initial configuration, and then how to verify the configuration.

### **Set Policy Mode**

This section describes how to set the Policy mode on CMP servers and other Policy Management servers for new system installations or upgrades.

To select the Policy Management mode, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- 4. Select Policy Configuration from the Main Menu and press Enter.
- **5.** The following menu is displayed. Select **Set Policy Mode** from the **Policy Configuration Menu** and press **Enter**.

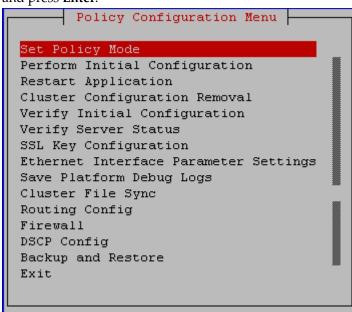


Figure 5: Policy Configuration Menu--Set Policy Mode

**6.** Select the appropriate mode and press **OK**.

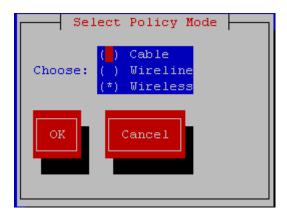


Figure 6: Select Policy Mode

7. After selecting the mode, if you have an optional Ethernet Mezzanine card installed, the **Select Network Layout** screen will be displayed and you will need to select the appropriate network layout. One of two screens will display for servers with an Ethernet Mezzanine card: one for CMP servers only and another for other Policy Management servers. Refer to the table below for more information about the network layout choices.

**Note:** To enable traffic segregation in a system, an Ethernet Mezzanine card is required and a selection other than **Common** in the **Select Network Layout** screen is required.

**Note:** If the system does not have an Ethernet Mezzanine card, the **Select Network Layout** screen is not displayed, and the network layout of **Common** is applied automatically.

a) For a CMP server, select either **bkup**, **common**, or **segregated\_with\_bkup**, from the **Select Network Layout** menu, select **OK**, and press **Enter**.

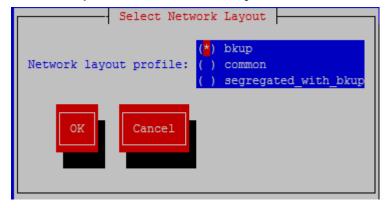


Figure 7: Select Network Layout--Policy Management Server

a) For other Policy Management servers, select either **common** or **segregated**, select **OK**, and press **Enter.** 

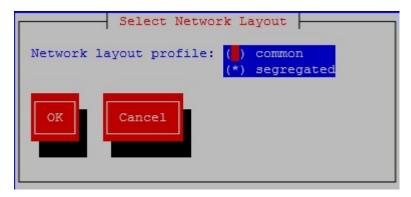


Figure 8: Select Network Layout--CMP Server

Table 2: Network Layouts for c-Class Servers with Ethernet Mezzanine Cards

Network Layout Name	Network Layout Detail	Description
Common	PMAC=bond0 OAM=bond0. <vlan> SIGA=bond0.<vlan> SIGB=bond0.<vlan></vlan></vlan></vlan>	This is the default layout after policy product is installed. With this layout, the mezzanine cards are not used. The product behaves exactly like an ordinary c-Class server.
Segregated	PMAC=bond0 OAM=bond0. <vlan> SIGA=bond1.<vlan> SIGB=bond1.<vlan></vlan></vlan></vlan>	This mode is used by MPE and MRA for traffic segregation.  If the server is upgraded from an earlier release with traffic segregation enabled, this layout is automatically selected.
Bkup	PMAC=bond0 OAM=bond0. <vlan> SIGA=bond0.<vlan> SIGB=bond0.<vlan> BKUP=bond2</vlan></vlan></vlan>	This mode is used by CMP where an extra BKUP interface is used.  If the server is a CMP upgraded from an earlier release with segregation turned off, this layout is automatically selected.
Segregated_with_bkup	PMAC=bond0 OAM=bond0. <vlan> SIGA=bond1.<vlan> SIGB=bond1.<vlan> BKUP=bond2</vlan></vlan></vlan>	This mode is used by CMP where an extra BKUP interface is used.  If the server is a CMP upgraded from an earlier release with segregation turned on, this layout is automatically selected

## **Initial Configuration**

This section describes how to perform the initial configuration on the CMP devices in your system.

To perform the initial configuration of the system, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr**prompt, enter the following command: sudo su platcfg
- 4. Select Policy Configuration from the Main Menu and press Enter.
- **5.** Select **Perform Initial Configuration** from the **Policy Configuration Menu** and press **Enter**.

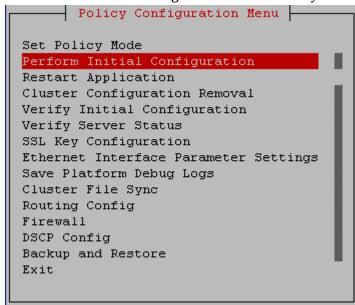


Figure 9: Policy Configuration Menu--Perform Initial Configuration

**6.** The **Initial Configuration** screen is displayed.

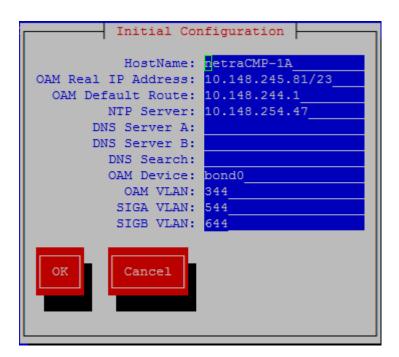


Figure 10: Initial Configuration--Wireless

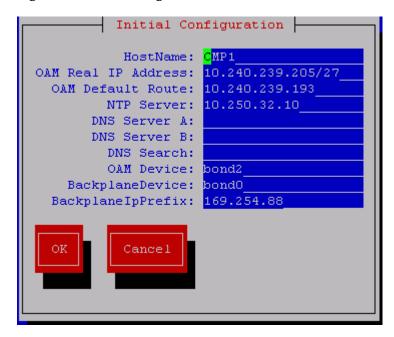


Figure 11: Initial Configuration--Cable

Enter the configuration values and then select **OK**, where:

- **HostName--**The unique name of the host for the device being configured.
- OAM Real IP Address—The IP address that is permanently assigned to this device.
- OAM Default Route--The default route of the OAM network.
- NTP Server (required)--A reachable NTP server on the OAM network.
- DNS Server A (optional)--A reachable DNS server on the OAM network.

- DNS Server B (optional)--A second reachable DNS server on the OAM network.
- **DNS Search-**-A directive to a DNS resolver (client) to append the specified domain name (suffix) before sending out a DNS query.
- **Device--**The bond interface of the OAM device. Note that the default value should be used, as changing this value is not supported.
- OAM VLAN--The OAM network VLAN Id (only applies to c-Class servers or

Netra X3-2 RMS

; field does not display otherwise).

 SIG A VLAN Id--The Signaling-A network VLAN Id (only applies to c-Class servers or Netra X3-2 RMS

; field does not display otherwise).

 SIG B VLAN Id--The Signaling-B network VLAN Id (only applies to c-Class servers or Netra X3-2 RMS

; field does not display otherwise).

- **BackplaneDevice-**-The backplane bond interface of the OAM device.
- BackplaneIIpPrefix--The backplane bond interface IP Prefix of the OAM device.

**Note:** All of the fields listed above are required, except for fields *DNS Server* and *DNS Search*, which are optional but recommended

**Note:** If you have the optional Ethernet Mezzanine card installed, you will be prompted to select a network layout after you *Set Policy Mode*. If traffic segregation is available and is defined, the SIG-A and SIG-B interfaces will be segregated onto the optional second pair of 6120XG/6125XLG enclosure switches. Do not enable traffic segregation if a second pair of 6120XG/6125XLG enclosure switches are not available. Setting traffic separation information previously occurred after **Initial Configuration** activities, but is now set in the **Set Policy Mode** activities.

7. When finished, select **OK** to save and apply the configuration. At this point the screen pauses for approximately a minute. This is normal behavior.

# Verifying the Initial Configuration

Once you have made the initial configuration settings, verify the configuration by completing the following procedure:

1. Select Verify Initial Configuration from the Policy Configuration Menu, and press Enter.

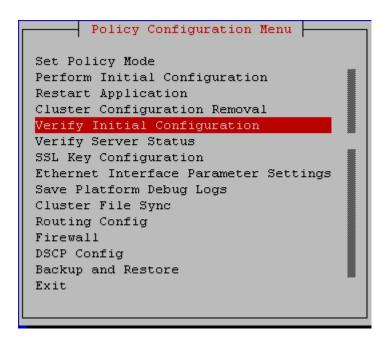


Figure 12: Policy Configuration Menu--Verify Initial Configuration

2. Your initial configuration settings are displayed. For example:

```
opyright (C) 2003, 2014, Oracle and/or its affiliates. All rights reserved.
Hostname: cmp241-18
                                                                                            Index Tabl
Date/Time: 11/03/2014 09:59:29
Hardware Type: ProLiantBL460cGen8
DNSSearch="qa.ma.tekelec.com"
DNSServerA="130.35.249.52"
DNSServerB=""
DefaultGw="10.148.240.1"
Device="bond0"
HostName="cmp241-18"
LayoutProfile="common"
NtpServIpAddr="10.148.254.47"
OAMDevice="bond0"
OAMVLAN="340"
PMACDevice="bond0"
SIGADevice="bond0"
SIGAVLAN="540"
SIGBDevice="bond0"
SIGBVLAN="640"
ServIpAddr="10.148.241.18/22"
NTP Status:
                     refid
                               st t when poll reach delay offset jitter
    remote
*10.148.254.47 10.148.224.1
                                4 u 753 1024 377 0.130 2.586 1.530
```

Figure 13: Index Table of Contents--Wireless

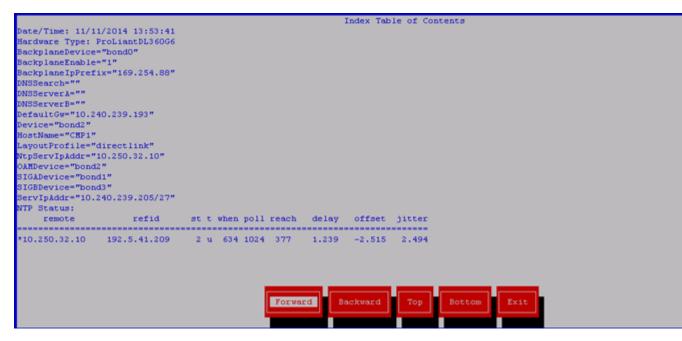


Figure 14: Index Table of Contents--Cable

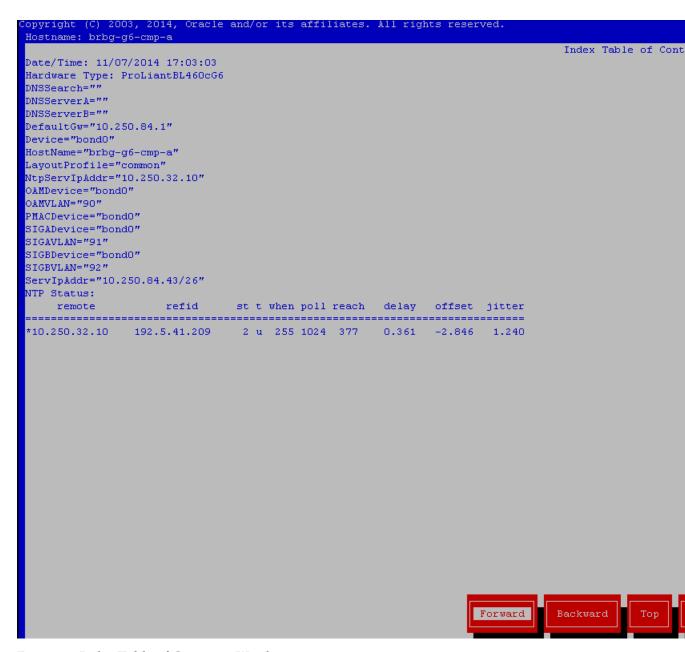


Figure 15: Index Table of Contents--Wireline

Note: Use the Forward and Backward buttons to page up and down through the list.

# Verifying the Server Status

After you have made your initial configuration settings, view the **Policy Process Management Status** and the **Server Role** by completing the following procedure:

1. Select Verify Server Status from the Policy Configuration Menu and press Enter.

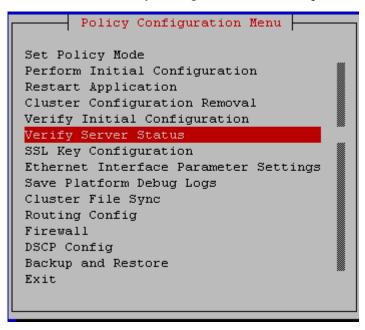


Figure 16: Policy Configuration Menu--Verify Server Status

**2.** Once fully configured, a server will show the server role as **Active** or **Standby**, (or **Spare**, if this is a Policy Management server configured for georedundancy). **Unknown** is a valid state during initial configuration, because the cluster has not been formed. **Policy Process Management Status** should always be **Running**.

For example:

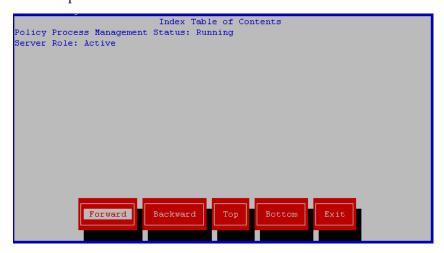


Figure 17: Index Table of Contents--Server Status

# **Cluster Configuration Removal**

After removing a server from a cluster and before adding the server to another cluster, clean up the cluster with the following procedure:

**1.** Select **Cluster Configuration Removal** from the **Policy Configuration Menu** screen and press **Enter**.

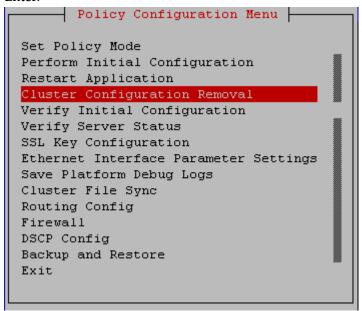


Figure 18: Policy Configuration Menu--Cluster Configuration Removal

2. Select Cluster Information Cleanup from the Cleanup Configuration Menu screen and press Enter.

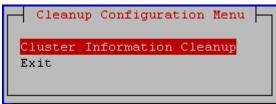


Figure 19: Cleanup Configuration Menu

3. Select **Yes** or **No** from the **Cleaning up cluster information** screen and press **Enter**.



Figure 20: Cleaning up cluster information

### **Configuring Routing on Your Server**

This section describes how to configure routes on your server.

**Note:** When creating routes for an interface that does not have an active IP address, such as the SIG-A interface on the standby server you receive a warning stating that the route cannot be applied at this time but it will be saved. These routes show as INACT on the display routes section.

### **Configuring Routing**

To configure routing, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfq
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Routing Config from the Policy Configuration Menu** and press**Enter**.

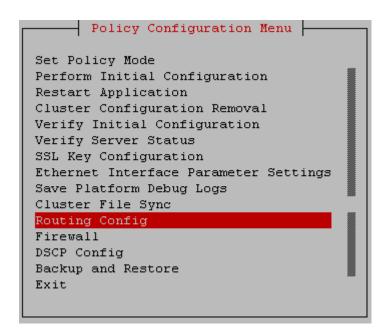


Figure 21: Policy Configuration Menu--Routing Config

**6.** Select **Add Route** from the **Route Configuration Menu** and press **Enter**.

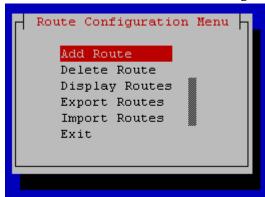


Figure 22: Route Configuration Menu--Add Route

The **Add Route** configuration screen is displayed. For example:

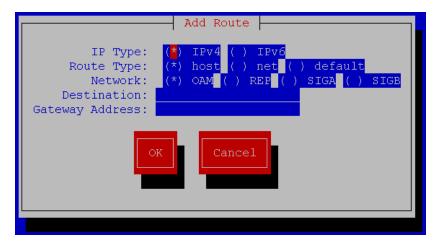


Figure 23: Add Route--Wireless

**Note:** The **REP** network selection will appear in the **Interface** screen only for c-Class MPE and MRA servers if a static IP is set in the topology for MPE and MRA. The **REP** selection will not appear for a CMP server or any other Policy Management server.

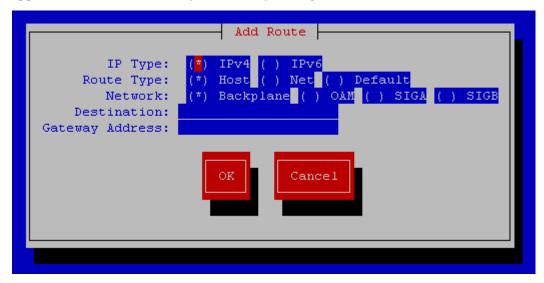


Figure 24: Add Route--Cable

- 7. Edit the information, where:
  - IP Type--Defines whether this will be an IPv4 or IPv6 route.
  - Route Type--Defines whether this route will be for a specific destination (Host), a specific network segment (Net), or a default route. Note that this option is provided to allow the default route to be moved to a different interface; only one default route per address family (IPv4 or IPv6) should exist on a system at one time.
  - Network--Indicates whether this route will be created on the OAM, REP (replication), SIGA, or SIGB interface. Note that the BKUP network is only available on CMP servers with the optional mezzanine card installed.
  - **Destination**--Indicates the destination IP address.

- Gateway Address--Indicates the gateway address.
- **8.** When finished editing, select **OK** and press **Enter**. Press **Enter** again to save changes.

#### **Deleting a Route**

To delete an existing route, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:

```
su - platcfg
```

**3.** Or, at the **admusr** prompt, enter the following command: sudo su - platcfg

- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Routing Config from the Policy Configuration Menu** and press **Enter**.
- 6. Select Delete Route from the Route Configuration Menu and press Enter.

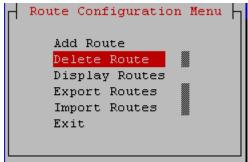


Figure 25: Route Configuration Menu--Delete Route

The **Main Routing Table** screen is displayed. For example:

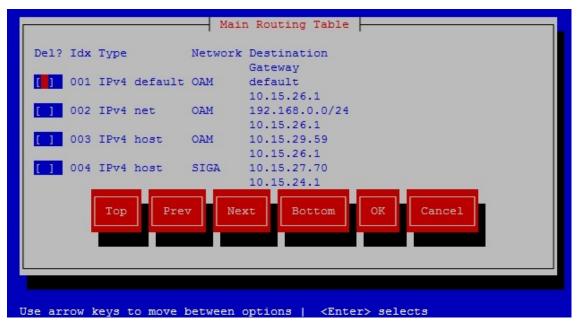


Figure 26: Main Routing Table

7. Select the route to delete by pressing the space bar, then select **OK** and press **Enter**. Use the **Top**, **Bottom**, **Prev**, and **Next** buttons to scroll through the list. More than one route can be deleted at a time.

**Note:** The route is deleted without warning.

#### **Displaying Configure Routes**

To display the configured routes, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Routing Config from the Policy Configuration Menu** and press **Enter**.
- **6.** Select **Display Routes** from the **Route Configuration Menu** and press **Enter**.

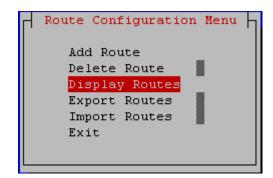


Figure 27: Route Configuration Menu--Display Routes

The configured routes are displayed. For example:

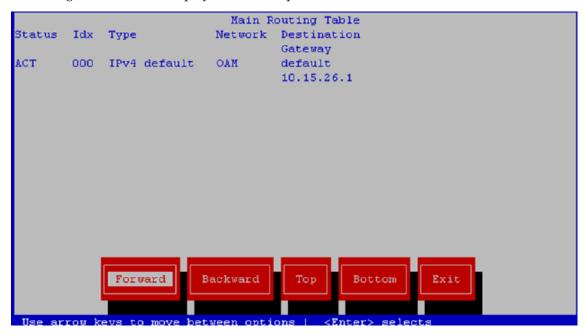


Figure 28: Main Routing Table

The status of each route displays as either ACT or INACT. ACT means the route is active and currently running. INACT means that the route is saved in configuration, but cannot be activated at this time. An inactive route may mean that an interface for which the route is configured does not currently have an IP address; for example, a standby server on an interface that only has a VIP. An inactive route may also mean that a route has been configured incorrectly, with the gateway IP address not on the same subnet as the interface IP address.

#### **Exporting a Route**

To export all existing routes, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:

su - platcfg

- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Routing Config from the Policy Configuration Menu** and press **Enter**.
- **6.** Select **Export Route** from the **Route Configuration Menu** and press**Enter**.

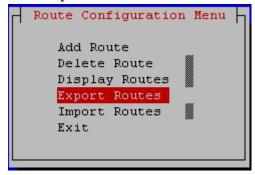


Figure 29: Route Configuration Menu--Export Routes

The **Export Routes To File** screen is displayed. For example:

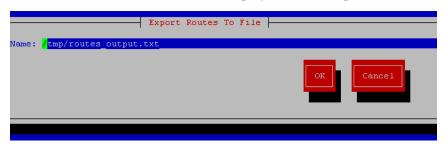


Figure 30: Export Routes To File

7. Specify the location and filename of the routes that are to be exported, then select **OK** and press **Enter**. Routes are exported to the specified directory and filename.

#### Importing a Route

To import existing routes into the routing configuration, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:

su - platcfg

- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Routing Config from the Policy Configuration Menu** and press **Enter**.
- **6.** Select **Import Routes** from the **Routing Configuration Menu** and press **Enter**.

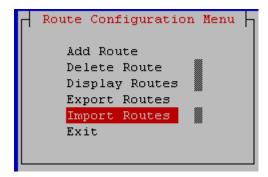


Figure 31: Routing Configuration Menu--Import Routes

The **Import Routes From File** page is displayed. For example:

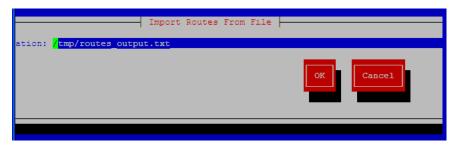


Figure 32: Import Routes From File

7. Specify the location and filename of the routes that are to be imported, then select **OK** and press **Enter**.

Routes are imported into the routing configuration from the specified directory and filename.

# **Restarting the Application**

To restart the application, enter the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- 3. Or, at the admusr prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Restart Application** from the **Policy Configuration Menu** and press **Enter**.

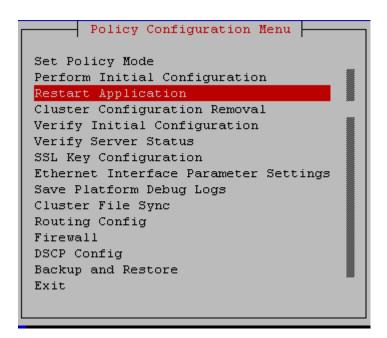


Figure 33: Policy Configuration Menu--Restart Application

You are prompted to continue:



Figure 34: Restart qp\_procmgr

Selecting **Yes** restarts qp\_procmgr, which controls all Policy Management specific processes, and the entire application is restarted. It does *not* restart High Availablity (HA) or database software, although the failure of the application will trigger an HA failover.

# **Configuring Firewall Settings**

**Note:** During the editing of firewall configuration settings, if an attempt is made to leave the **Firewall Configuration Menu** with unsaved changes, you are presented with the options to save changes and exit, exit without saving changes, and to return to the **Firewall Configuration Menu** to continue.

**Note:** When all firewall configuration setting changes are completed, be sure to use menu item **Save** and **Apply Configuration** from the **Firewall Configuration Menu** to commit the changes made to the firewall configuration files and restart the firewall.

**Note:** In the following process, the term **All** indicates open access to any interface, for example: PMAC, REP, OAM, SIG-A, and SIG-B.

To configure firewall settings on the server and restrict access to non-standard ports, complete the following procedures:

- Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Firewall from the Policy Configuration Menu, and press Enter.

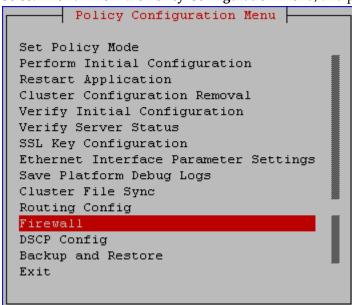


Figure 35: Policy Configuration Menu--Firewall

**6.** To enable the firewall, select **Enable/Disable Firewall** from the **Firewall Configuration Menu** and press **Enter**.

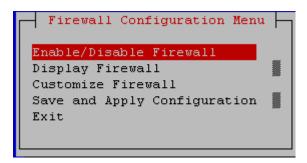


Figure 36: Firewall Configuration Menu--Enable/Disable Firewall

7. Select **Edit** from the **Firewall Status** screen and press **Enter**.

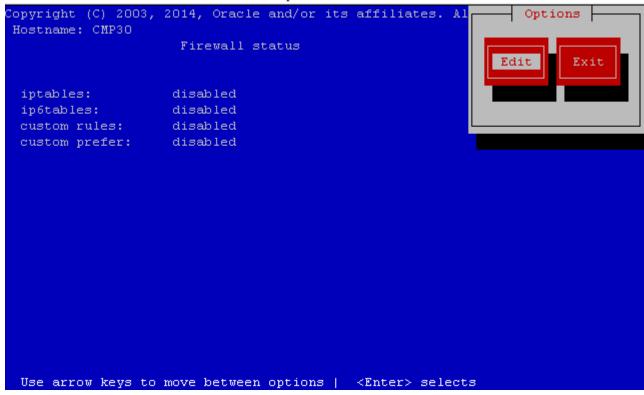


Figure 37: Firewall status screen

**8.** To define which IPv4 and IPv6 firewall to enable or disable, select from the list of interfaces on the **Enable/Disable Firewall Features Menu** and press **Enter**.

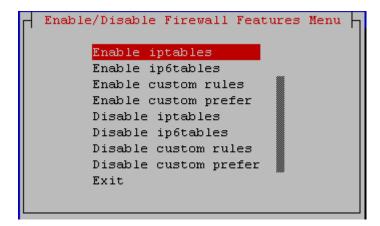


Figure 38: Enable/Disable Firewall Feature Menu

**9.** When prompted to continue, select **Yes** from the **Enable iptables?** or other appropriate dialog screen that appears and press **Enter**.

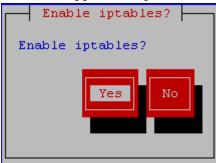


Figure 39: Enable iptables?

**Note:** By enabling iptables or ip6tables, firewalls are set up with a default set of rules. Default rules allow the product to function as needed, but it may be necessary to open up additional ports.

10. The Factory Firewall Rule Set cannot typically be changed, but you may wish to open additional ports in the firewall by enabling custom rules. To open additional ports, select **Enable Custom Rules** from the **Enable/Disable Firewall Features Menu**.

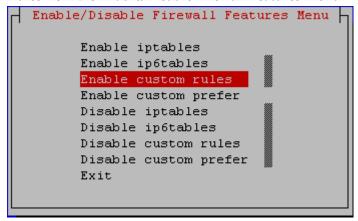


Figure 40: Enable/Disable Firewall Features Menu--Enable custom rules

**11.** Select **Yes** from the **Enable custom rules?** screen to confirm that custom rules are to be enabled or select **No** to cancel.

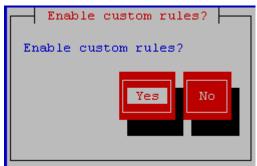


Figure 41: Enable custom prefer feature?

**12.** If a custom rule conflicts with a default rule, the default rule is used, but the default rule can be overridden if the custom prefer option is enabled. Rules conflict if they have matching protocols (TCP, UDP) and ports (80, 443, etc.). To set custom rules to be used instead of default firewall rules, select **Enable custom prefer** from the **Enable/Disable Firewall Features Menu**.

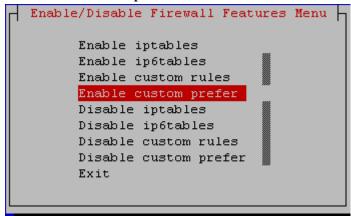


Figure 42: Enable/Disable Firewall Features Menu--Enable custom prefer

**13.** Select **Yes** from the **Enable custom prefer feature?** screen to confirm custom rules are to be preferred over default rules or select **No** to cancel.

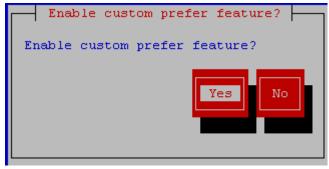


Figure 43: Enable custom prefer feature?

**14.** To add, edit or delete custom firewall rules, select **Customize Firewall** from the **Firewall Configuration Menu**, and press **Enter**.

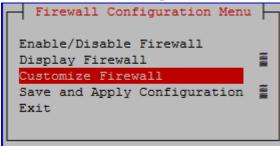
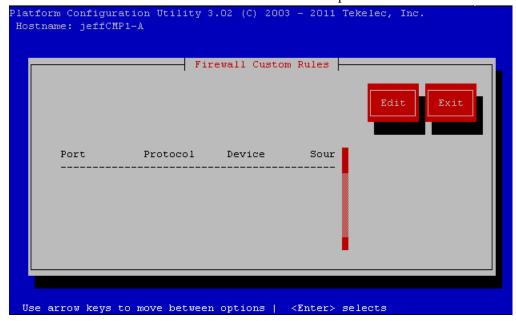


Figure 44: Firewall Configuration Menu--Customize Firewall

15. Select Edit from the Firewall Custom Rules screen and press Enter.



**Figure 45: Firewall Custom Rules** 

**16.** To add a new rule of edit an existing rule, select **Add Rule** or **Edit Rule** from the **Connection Action Menu** and press **Enter**.



Figure 46: Connection Action Menu

17. Enter information to customize the firewall rule, then select **OK** and press **Enter**.

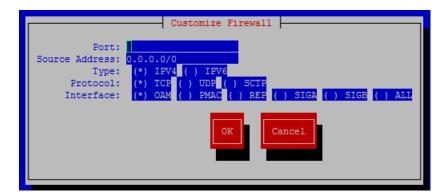


Figure 47: Customize Firewall--Wireless

**Note:** The **REP** network selection will appear in the **Interface** screen only for c-Class MPE and MRA servers if a static IP is set in the topology for MPE and MRA. The **REP** selection will not appear for a CMP server or any other Policy Management server.

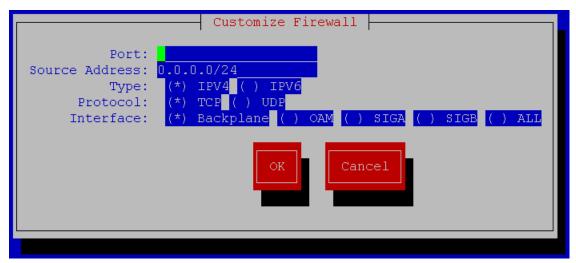


Figure 48: Customize Firewall--Cable

Enter field values. When completed, select **OK** and press **Enter**.

**Note:** If configuring a CMP with the optional Ethernet mezzanine card or any product on any mode on the Sun Netra X3-2, an additional interface appears called **BKUP**. This interface is dedicated to perform remote archive activities for CMP backup operations. **BKUP** is included if **ALL** is selected for **Interface** on the **Customize Firewall** screen.

The **REP** network selection will appear in the **Interface** screen only for c-Class MPE and MRA servers if a static IP is set in the topology for MPE and MRA. The **REP** selection will not appear for a CMP server or any other Policy Management server.

- **18.** To delete an existing custom rule, select **Delete Rule**from the **Connection Action Menu** and press **Enter**. Then, select the rule to be deleted from the **Select Rule Menu** and press **Enter**.
- **19.** When all editing is complete, save and apply the changes to the system:

a) If not at the Firewall Configuration Menu, select Exit to return to the Firewall Configuration Menu. Then, select Save and Apply Configuration from the Firewall Configuration Menu and press Enter to save all changes.

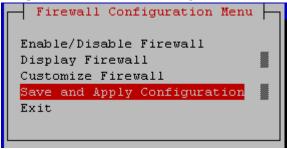


Figure 49: Firewall Configuration Menu--Save and Apply Configuration

A dialog box will appear to confirm that the request to apply the changes is successful.

### **Displaying Firewall Settings**

To display current firewall settings, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Firewall from the Policy Configuration Menu, and press Enter.
- **6.** Select **Display Firewall** from the **Firewall Configuration Menu** and press **Enter**.

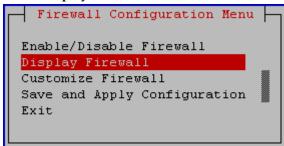


Figure 50: Firewall Configuration Menu--Display Firewall

7. Select the firewall action from the **Display Firewall Menu** and press **Enter**.



Figure 51: Display Firewall Menu

The following is an example of the **Display Firewall Status** screen:

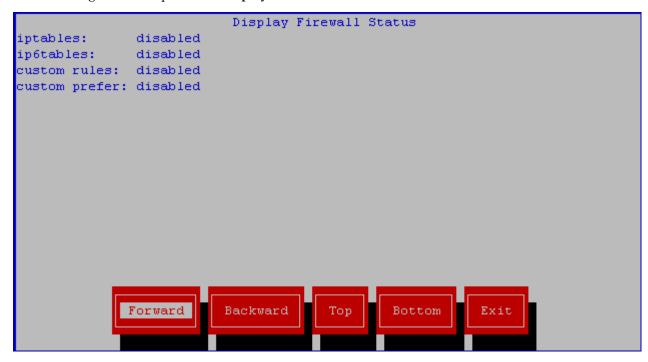


Figure 52: Display Firewall Status

The following is an example of the **Display Factory Rules** screen:

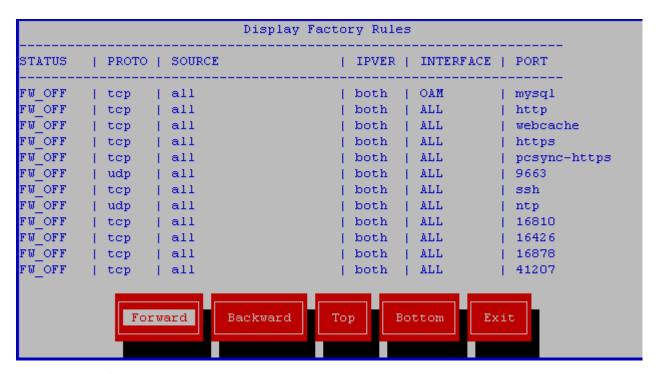


Figure 53: Display Factory Rules

The following is an example of the **Display Custom Rules** screen:

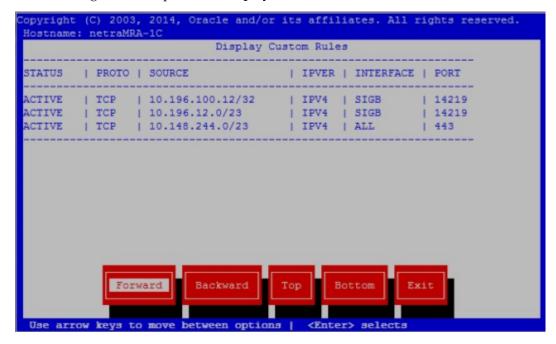


Figure 54: Display Custom Rules

## **Configuring DSCP**

Use the options on the DSCP (Differentiated Services Code Point) Configuration menu to manage DSCP configurations. These configurations allow you to operate DSCP on network interfaces (SIG A, SIG B) for a Policy Management device. The configurations are persistent during system power off, reboot, and upgrade. Configurations can also sync to other servers within a cluster.

Menu options include:

- Add a DSCP configuration
- View existing DSCP configurations
- Edit a DSCP configuration
- Delete a DSCP configuration
- Sync a configuration to other servers in cluster

#### Adding a DSCP Configuration

Use the **Add New DSCP Configuration** to add a new DSCP configuration on the network interface and begin DSCP marking of specified packets. Each DSCP configuration is saved to the configuration file in the order in which it is added.

To add a new DSCP configuration, complete the following procedure:

1. Select DSCP Config from the Policy Configuration Menu and press Enter.

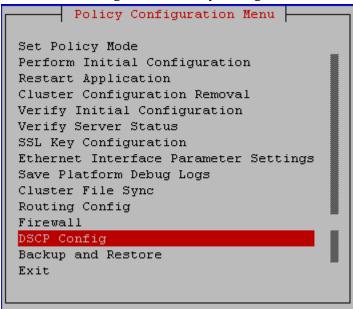


Figure 55: Policy Configuration Menu--DSCP Config

2. Select Add New DSCP Configuration from the DSCP Configuration Menu and press Enter.

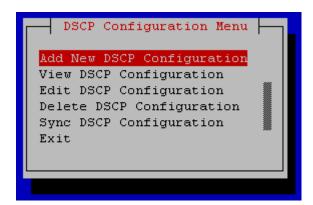


Figure 56: DSCP Configuration Menu--Add New DSCP Configuration

3. Select the desired interface for the new configuration from the **Select Interface** screen, then select **OK** and press **Enter**.

In the Policy Management architecture, network interfaces are segregated into SIG A, SIG B, and OAM. The interface SIG A is used to connect to the customer signaling A network; SIG B is used to connect to the customer signaling B network; and OAM is used to connect to the customer management network and for internal connection between the cluster and site. The Configuration includes interface SIG A and SIG B, but does not include OAM. Select either SIG A or SIG B for the current DSCP configuration.

If more than one DSCP configuration is added on the same network interface (for example, SIG A), the output packets sent from this interface are from the latest DSCP configuration added. The new DSCP configuration (with the same or greater scope in output packets of this network interface) takes precedence over any previous DSCP configurations.

**Note:** If one interface has both VIP and IP and associates DSCP only with VIP, the packets sent from this interface may not be marked with DSCP as expected because the application may send packets from the server IP instead of the VIP.

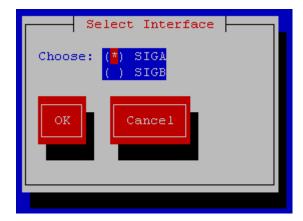


Figure 57: Select Interface

**4.** Specify the **IP Protocol Version**, **Source IP Address**, and **Destination IP Address** to associate with the new configuration from the **Input Source IP and Destination IP** screen. If no settings are specified here, default settings are used.

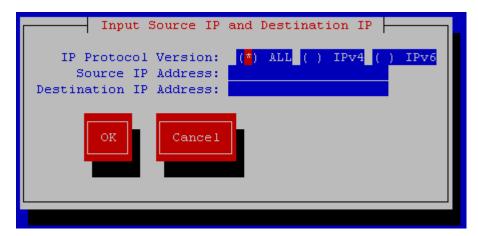


Figure 58: Input Source IP and Destination IP

Select **OK** and press **Enter** to save setting selections and continue to **Code Point selection**.

**5.** Select the **Code Point** to use with this configuration from the **Code Point selection** window, then select **OK**, and press **Enter**. When the configuration has been saved, DSCP marking begins on the specified packets.

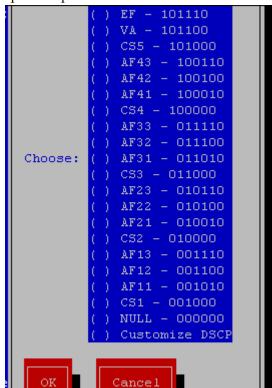


Figure 59: Code Point selection

#### **Viewing DSCP Configurations**

To display existing DSCP configurations, complete the following procedures:

- 1. Select DSCP Config from the Policy Configuration Menu and press Enter.
- 2. Select View DSCP Configuration from the DSCP Configuration Menu and press Enter

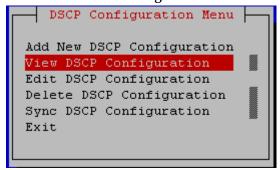


Figure 60: DSCP Configuration Menu--View DSCP Configuration

3. All existing DSCP configurations are displayed.

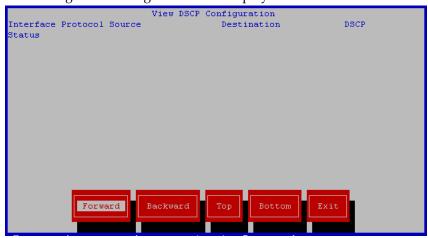


Figure 61: View DSCP Configuration

#### **Editing a DSCP Configuration**

To edit an existing DSCP configuration, complete the following procedure:

- 1. Select DSCP Config from the Policy Configuration Menu and press Enter.
- 2. Select Edit DSCP Configuration from the DSCP Configuration Menu and press Enter

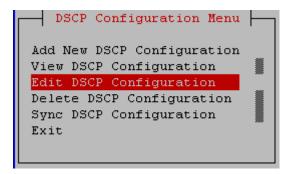


Figure 62: DSCP Configuration Menu--Edit DSCP Configuration

**3.** All existing DSCP configurations are displayed. Select the configuration to change from the **Edit DSCP Configuration Menu** and press **Enter**.

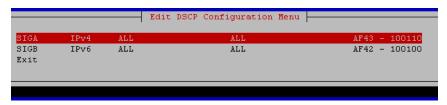


Figure 63: Edit DSCP Configuration Menu

**4.** Select the interface to use for the configuration from the **Select Interface** screen, then select **OK**, and press **Enter**.

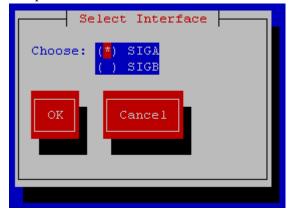


Figure 64: Select Interface

**5.** Specify the **IP Protocol Version**, **Source IP Address**, and **Destination IP Address** from the **Input Source IP and Destination IP** screen to associate with the configuration. If no settings are specified here, the previous settings are used. Select **OK** and press **Enter** to save setting selections and continue to **Code Point selection** 

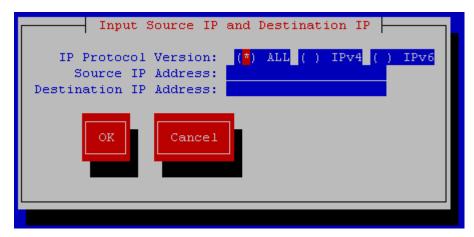


Figure 65: Input Source IP and destination IP

**6.** Select the **Code Point** to use with this configuration from the **Code Point selection** screen, then select **OK**, and press **Enter**.

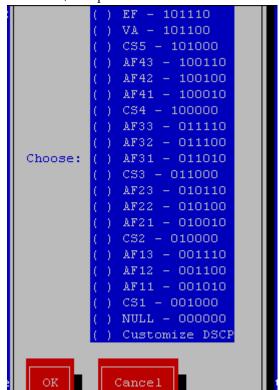


Figure 66: Code Point selection.

Once  $\mathbf{OK}$  is selected, the changes are saved for the configuration, and DSCP marking begins on the specified packets.

#### **Deleting a DSCP Configuration**

To delete an existing DSCP configuration, complete the following procedure:

- 1. Select DSCP Config from the Policy Configuration Menu and press Enter.
- 2. Select Edit DSCP Configuration from the DSCP Configuration Menu and press Enter

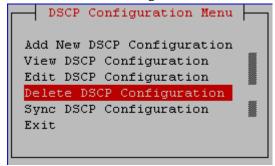


Figure 67: DSCP Configuration Menu--Delete DSCP Configuration

All existing DSCP configurations are then displayed.

**3.** Select the configuration to delete by pressing the space bar; more than one configuration can be deleted at a time. and Select **OK** and press **Enter**. The selected configuration(s) are deleted.



Figure 68: Current DSCP

**Note:** When a configuration is deleted for a network interface that has more than one configuration defined, priority is given to the most current remaining DSCP configuration regarding output packet processing.

#### **Syncing DSCP Configurations**

DSCP configurations on one server can be synced with other servers in the same cluster. It is recommended the sync be performed from the active server to all other servers (standby or standby and spare) in a one site or two site cluster.

To sync existing DSCP configurations, complete the following procedure:

- 1. Select **DSCP Config** from the **Policy Configuration Menu** and press **Enter**.
- 2. Select Sync DSCP Configuration from the DSCP Configuration Menu and press Enter

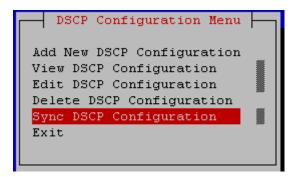


Figure 69: DSCP Configuration Menu--Sync DSCP Configuration

All existing DSCP configurations are then displayed.

**3.** If the sync is performed from a server that is not the Active server, a warning message appears, giving you the option to abort the sync process. If you select **Yes** to continue, the sync process begins. Once the process is complete, the following message is displayed:

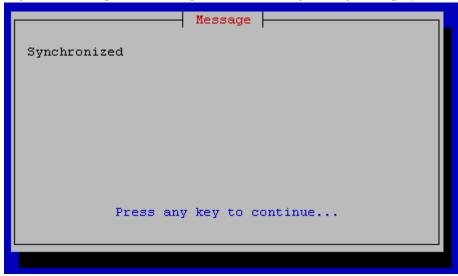


Figure 70: (Sync DSCP) Message

The configurations are copied to the other servers and take effect. The sync status is displayed for each remote server.

# Chapter

4

# **Managing Certificates**

#### **Topics:**

- Description of Security Certificates.....62
- Managing SSL Security Certificates.....62
- Using a Local Certificate to Establish a Secure HTTP (https) Web-Browser Session.....66
- Establishing a Secure Connection Between a CMP System and a CMP Device.....67
- Creating a CA Third-party Signed Certificate...71

This chapter describes how to access the Platcfg utility to manage SSL security certificates, which allow two systems to interact with a high level of security.

## **Description of Security Certificates**

There are two types of security certificates used in a system: self-signed or signed by a 3 rd party.

- Self-signed certificates are created locally on each server in platcfg, then synchronized throughout the system to allow encrypted communications between servers. Self-signed certificates are inherently less secure than 3 party signed certificates, so they are not recommended for use in a production environment. Additionally, some external systems may not allow the use of self-signed certificates, which may necessitate the use of 3 party certificates.
- A Certificate Signature Request (CSR) is created locally in the platcfg utility, then is sent to a 3<sup>rd</sup> party signing authority who generates a signed certificate based on your request. You then synchronize this certificate throughout the system.

### **Managing SSL Security Certificates**

#### **Creating a Self-Signed Certificate**

Certificate creation is performed on the local server, and depending on your implementation, on the remote server. This local certificate acts as a Private key for the local server.

To create a self-signed key, using the default value of tomcat or another value, complete the following:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:

```
su - platcfg
```

**3.** Or, at the **admusr** prompt, enter the following command:

```
sudo su - platcfq
```

- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select SSL Key Configuration from the Policy Configuration Menu and press Enter.

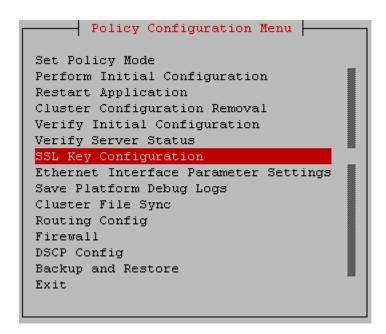


Figure 71: Policy Configuration Menu--SSL Key Configuration

6. Select Configure keystore from the Configure SSL keys Menu and press Enter.

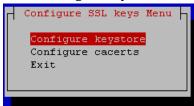


Figure 72: Configure SSL keys Menu- Configure keystore

7. Select Create Self-Signed Key from the Operate keystore Menu and press Enter.

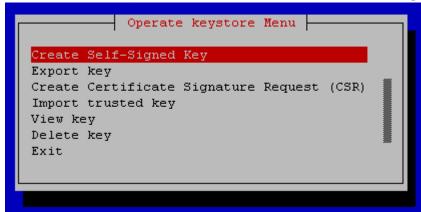
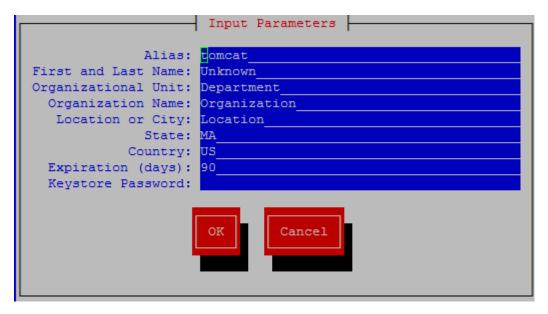


Figure 73: Operate keystore Menu

**8.** Enter information on the **Keystore Parameters** screen.



**Figure 74: Input Parameters** 

9. When finished, select OK and press Enter.

#### Verifying the Generated Certificate

Once the SSL certificate has been created, verify the certificate's attributes before attempting to import or export the certificate and create your secure connection. If the certificate on the host is not the same after it is imported into its peer, the secure connection will not be allowed.

To verify the attributes for the SSL certificate, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- At the root prompt, enter the following command:su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select SSL Key Configuration from the Policy Configuration Menu and press Enter.
- 6. Select Configure keystore from the Configure SSL keys Menu and press Enter.
- 7. Select View key and press Enter.

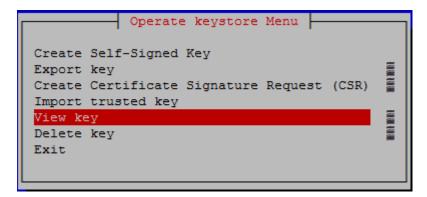
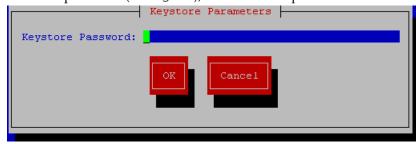


Figure 75: Operate keystore Menu--View Key

8. Enter the password (changeit), select **OK** and press **Enter**.



**Figure 76: Keystore Parameters** 

**9.** Select the certificate and press **Enter**.



Figure 77: Select keystore item Menu

**10.** Verify the certificate information. For example:

```
opyright (C) 2003, 2014, Oracle and/or its affiliates. All rights reserved.
                                                                                                     Mai
Alias name: cmp243-18
Creation date: Jun 19, 2014
Entry type: PrivateKeyEntry
Certificate chain length: 1
Certificate[1]:
Owner: CN=Mehul Gogri, O=Oracle, OU=QA, L=Marlborough, ST=MA, C=US
Issuer: CN=Mehul Gogri, O=Oracle, OU=QA, L=Marlborough, ST=MA, C=US
Serial number: c884736
Valid from: Thu Jun 19 15:43:00 EDT 2014 until: Wed Sep 17 15:43:00 EDT 2014
Certificate fingerprints:
        MD5: C5:F8:58:A1:CC:02:95:15:CC:44:16:D3:2B:FF:42:83
        SHA1: 82:40:BF:46:23:77:98:3E:03:AD:E7:79:FF:43:C4:54:07:78:82:9C
        SHA256: 93:96:1C:8A:50:C9:E6:B6:37:75:C7:48:86:6E:45:F7:8B:3C:45:63:35:FF:80:89:4D:05:5E:AD:E1
        Signature algorithm name: SHA256withRSA
        Version: 3
Extensions:
#1: ObjectId: 2.5.29.14 Criticality=false
SubjectKeyIdentifier [
KeyIdentifier [
0000: DE 17 AB A7 74 35 32 AD 3B 00 A7 1E 1F 8E 65 25 ....t52.;....e%
0010: 34 AC E5 7D
```

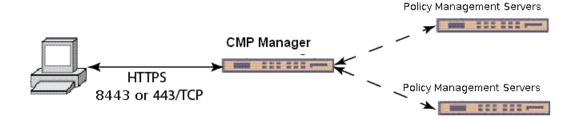
Figure 78: (Keystore Certificate) Main Menu

From the example, the key portions of the certificate are the **Alias name**, **Owner**, and **Issuer**. These attributes are exported and imported to the other server to establish the secure HTTP session.

11. Select Exit and press Enter

# Using a Local Certificate to Establish a Secure HTTP (https) Web-Browser Session

To ensure a safe and secure TCP connection between an end-user (PC Web-browser) and the CMP system, an https session can be created between the two by passing a predefined certificate to the end-user. Once the end-user accepts the certificate, the https session is created.



Web browsers function differently based on their configuration. Review your browser settings before using SSL certificates.

To force end-users to establish an HTTPS session with the CMP system, refer to *Creating a Self-Signed Certificate* and *Configuring Firewall Settings* to complete the following steps:

- 1. Exchange and import SSL keys between the CMP and the workstation as described in
- 2. Enable the firewall on the CMP,
- 3. Enable prefer custom,
- **4.** Create two customized firewall rules (one for port 80 and one for port 8080) where the allowed host is 0.0.0.0/32.

**Note:** Because the ports 80 and 8080 conflict with the factory rule that allows anyone access to these ports, using the prefer custom option will discard this rule, and instead use the custom rule which will allow only 0.0.0.0 to connect via 80 or 8080, which locks down the unencrypted http ports.

# Establishing a Secure Connection Between a CMP System and a CMP Device

**Note:** Procedures used in this chapter may require the rebooting of one or more servers. Subsequently, for HA to operate correctly in a clustered system, the active server of the cluster must not be rebooted unless the cluster is in the "online" state. Before rebooting any server, check cluster status using the CMP Manager Graphical User Interface. If a cluster is labeled Degraded, but the server detail does not show any failed or disconnected equipment, the server is performing a database synchronization operation and until the synchronization process has completed, the standby server cannot perform as the active server.

Also, when a new certificate is configured, the synchronization will cause HA on the standby server to restart.

It should be noted that SSL certificates are created on a per-cluster basis, and to ensure that the cluster has the same certificate installed, you should force a system synchronization.

To establish a secure connection between a CMP system and a CMP device server, both the CMP system and the CMP device server must exchange certificates. The following figure provides an example of this:



Within this figure, the SSL Certificate is shared within the cluster, with the following certificate exchange occurring:

- 1. The CMP system creates a local certificate and exports the certificate to the CMP device server.
- **2.** The CMP device server imports the peer certificate (local certificate created by the CMP system) into its trust store.
- 3. The CMP device server creates a local certificate and exports the certificate to the CMP system.

**4.** The CMP system imports the peer certificate (local certificate created by the CMP device server) into its trust store.

#### **Exporting the Certificate Signed Request to the Policy Management Servers**

To establish a secure connection between the CMP system and a Policy Management server, first ensure that the local certificate signed request has been created on each server or cluster, as described in *Creating a Self-Signed Certificate*, then complete the following:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select SSL Key Configuration from the Policy Configuration Menu and press Enter.
- **6.** Select **Configure Keystore** from the **Configure SSL keys Menu** and press **Enter**.
- 7. Select Export key from the Operate keystore Menu and press Enter.

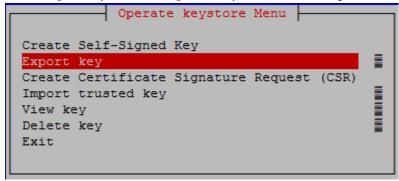


Figure 79: Operate keystore Menu - Export key

- 8. Enter the **Keystore Password** (changeit), select **OK** and press **Enter**.
- 9. Press **Enter** to accept the alias tomcat or enter the alias previously created for the certificate.
- **10.** Select a certificate type of binary or ascii from the **Export Certificate** screen, then select **OK** and press **Enter**.

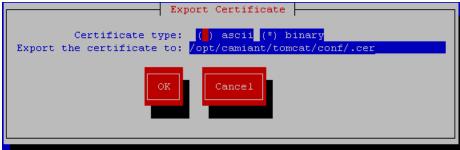


Figure 80: Export Certificate

**11.** The certificate is exported.

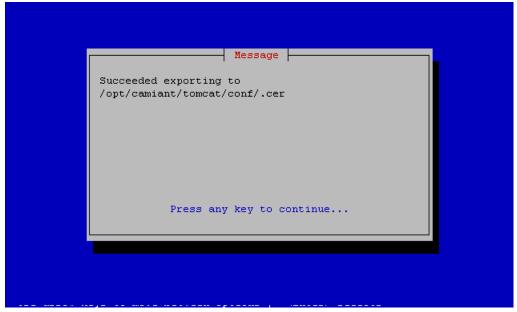


Figure 81: Certificate Message

#### **Importing the Peer Certificate**

Once you have exported the local certificate, import the peer certificate (this is the certificate that was exported from the other system) by completing the following procedures:

**Note:** This procedure is used to import a certificate to the peer machine. This includes certificates generated by other servers including certificates signed by a third party or similar.

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:
  - su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **SSL Key Configuration** from the **Policy Configuration Menu** and press **Enter**.
- **6.** Select **Configure Keystore** from the **Configure SSL keys Menu** and press **Enter**.
- 7. Select **Import trusted key** from the **Operate keystore Menu** and press **Enter**.



Figure 82: Operate keystore Menu

8. Enter the **Keystore Password** (changeit), select **OK** and press **Enter**.

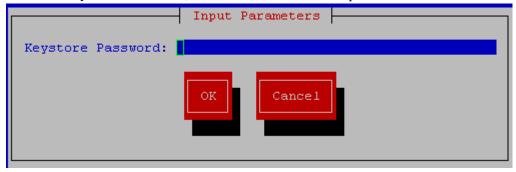


Figure 83: Input Prameters--Keystore Password

9. You are prompted for the import location and alias for the certificate.

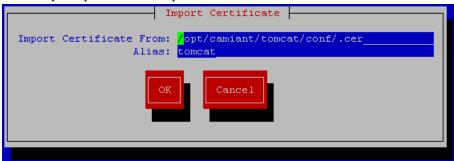


Figure 84: Import Certificate

- 10. Enter the Alias for the certificate (tomcat), select OK and press Enter. You are then presented with the certificate data for verification. To avoid confusion, though they may be different, ensure that the Owner and Issuer names used for the certificate match that of the certificate on which it is being created.
- **11.** If the certificate data is correct, select **OK** and press **Enter**.
- **12.** Log in to the CMP system, select the Policy Management server, and click the **Secure Connections** checkbox, located on the **Policy Server** tab. Refer to the CMP user's guide that corresponds to the mode of the system for more information.

## Creating a CA Third-party Signed Certificate

**Note:** This section assumes that no SSL certificates have previously been generated on or imported into the servers. If there are pre-existing certificates on the system (besides the default tomcat certificate), please contact *My Oracle Support (MOS)* to determine its use and importance. Also, read this method in its entirety before starting the operations.

Third-party certificates are implemented as follows:

- 1. Remove the Pre-existing Local Certificate
- **2.** *Generate a Certificate Signature Request, Exporting the Certificate Signed Request to the Policy Management Servers,* and *Re-import the Third-party Signed Certificates.*
- **3.** *Import the Third-party Peer Certificates*
- **4.** Synchronize and Reboot the Cluster

#### Remove the Pre-existing Local Certificate

On most Policy Management servers, there is a pre-existing certificate in the store that has an alias name of tomcat. This certificate needs to be removed before continuing with any of the other required certificate generation, or import/export functions. To do this, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg.
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg.
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select SSL Key Configuration from the Policy Configuration Menu, and press Enter.
- **6.** Select **Configure Keystore** from the **Configure SSL keys Menu** and press **Enter**.

Figure 85: Configure SSL keys Menu

7. Select **Delete key** from the **Operate keystore Menu** and press **Enter**.



Figure 86: Operate keystore Menu

- 8. Enter the Keystore Password (changeit), select **OK** and press **Enter**.
- 9. Select the certificate to be deleted (tomcat in this example) and press Enter.



Figure 87: Select keystore item Menu

You are prompted to delete the selected certificate. Select **Yes** to delete the certificate or **No** to leave it as is, and then press **Enter**.



Figure 88: Delete existing certificate

You are now ready to generate the local certificate, export it for signing, and then re-import it.

# Generating a Certificate Signature Request, Exporting for Signing, Re-importing, and Verifying

To generate the third-party signed local certificate you need to complete the following:

- **1.** Generate a Certificate Signature Request
- **2.** Export the Certificate Signature Request from the System
- **3.** Re-import the Third-party Signed Certificates
- **4.** *Verifying the Generated Certificate*

#### Generate a Certificate Signature Request

To generate a certificate signature request, complete the following procedures:

- 1. Select Policy Configuration from the Main Menu and press Enter.
- 2. Select SSL Key Configuration from the Policy Configuration Menu and press Enter.
- 3. Select Configure keystore from the Configure SSL keys Menu and press Enter.
- **4.** Select **Create Certificate Signature Request (CSR)** from the **Operate keystore Menu** and press **Enter**.

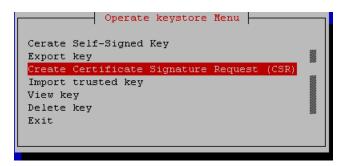
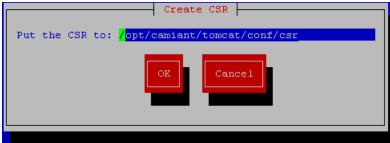


Figure 89: Operate keysore Menu--Create Certificate Signature Request (CSR)

- 5. Enter the **Keystore Password** (changeit), select **OK** and press **Enter**.
- **6.** Select the desired certificate (tomcat, in this example) from the **Create CSR** screen to export for signature and press **Enter**.



**Note:** The alias (certificate) value is used later for re-importing the certificate after signing by a third party. Use a name that allows the certificate to be identified with a specific system. Also of importance is the **Expiration** attribute, which should be set to a sufficiently large value so that the certificate does not expire before any peer certificates. A value preventing expiration before 2019 is recommended.

7. Select **OK** to accept the keystore destination, and press **Enter**. The following screen is displayed:

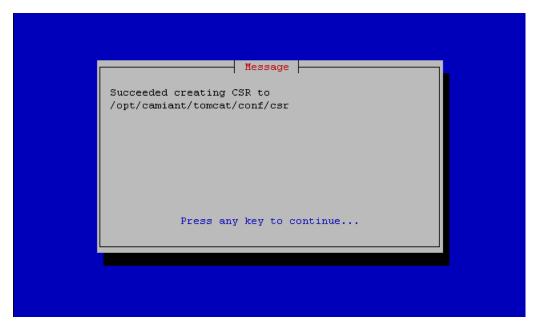


Figure 90: Message--CSR success

### **Export the Certificate Signature Request from the System**

To export a locally generated certificate signature request, complete the following procedures:

- 1. Select Policy Configuration from the Main Menu and press Enter.
- 2. Select SSL Key Configuration from the Policy Configuration Menu and press Enter.
- 3. Select Configure keystore from the Configure SSL keys Menu and press Enter.
- 4. From the Policy Configuration Menu, select SSL Key Configuration and press Enter.
- 5. Select Export key and from the Operate keystore Menu and press Enter.
- **6.** Enter the **Keystore Password** (changeit), select **OK** and press **Enter**.
- 7. Select the desired certificate (tomcat, in this example) to export for signature and press **Enter**. You are prompted to export a **binary** or **ascii** certificate.

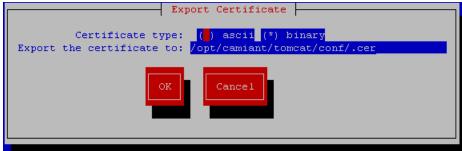


Figure 91: Export Certificate

**8.** Select **OK** and press **Enter** to accept the default value of **binary**. The certificate is exported.

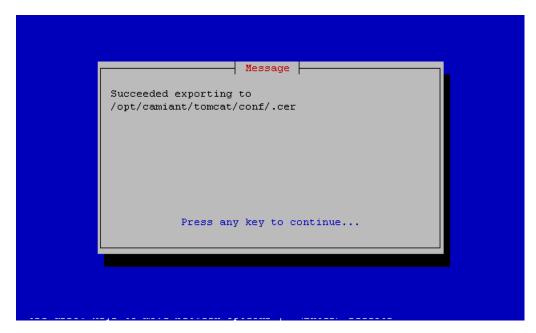


Figure 92: Export Success Message

After the certificate file is exported, provide it to the third party who signs and returns the certificate request.

## Re-import the Third-party Signed Certificates

After the certificate has been signed by the third party, two certificate files are returned by them for importing into the Policy Management servers. One of these files is a signed local client certificate and the other is a certificate authority (CA), peer certificate. Both certificates must be imported into the system for proper SSL communication.

**Note:** It may necessary to edit the returned files to remove extraneous debugging information in the certificate. This must be accomplished using a Linux-based editor to preserve line termination style. The only contents that should be in the files are the blocks of data headlined by:

```
----BEGIN CERTIFICATE-----
and concluded by:
----END CERTIFICATE----
```

All other text above or below these blocks should be removed.

To remove extra text in the certificate files, a further modification needs to be made to the signed local client certificate. In order for the Policy Management servers to be able to import the local certificate successfully, the CA certificate must be merged into this file as well. To do this, copy the BEGIN/END certificate text block from the CA certificate and then paste the blocks into the local client certificate below the BEGIN/END certificate text block. The final result is the original local client certificate text block immediately followed by the certificate text block of the CA cert that was provided by the third-party signer. An example of what this should look like is as follows:

```
----BEGIN CERTIFICATE----
MIIC7zCCAligAwIBAgIBBTANBgkqhkiG9w0BAQUFADCBjDELMAkGA1UEBhMCVVMx
```

```
<text removed>
gJeTRnZwMJEXv71V85NGobVGqb1uR94kIQazFP5HC2b2C0Q=
----END CERTIFICATE----
----BEGIN CERTIFICATE----
MIIDjTCCAvagAwIBAgIJAJCKgXrXbhQ/MA0GCSqGSIb3DQEBBQUAMIGMMQswCQYD
<text removed>
YVPOATiFnrt1B9Qb1P8kW8lwPmG88Gg6nqttolhAnIi/lWBcp+QZfJMxPBcMkH2k7A==
----END CERTIFICATE-----
```

Either copy these certificate files to the Policy Management server in advance, or store them somewhere on the network accessible via SCP. They can be imported back into the system to secure the communication channel with the third-party system. To import the certificates, complete the following procedures:

- 1. Select Policy Configuration from the Main Menu and press Enter.
- 2. Select SSL Key Configuration from the Policy Configuration Menu and press Enter.
- 3. Select Configure keystore from the Configure SSL keys Menu and press Enter.
- **4.** First, import the local signed certificate. Select **Import trusted key** from the **Operate keystore Menu** and press **Enter**
- **5.** Enter the **Keystore Password** (changeit), select OK and press Enter. You are prompted for the location of the certificate to be imported.
- **6.** Select or enter the location where the certificate is located and the certificate alias name, then select **OK** and press **Enter**.

The certificate data displays for verification. To avoid confusion, though they may be different, ensure that the **Owner** and **Issuer** names used for the certificate match the hostname of the server the certificate is being created on. If all certificate information is correct, the next operation is to import the CA certificate as a peer certificate.

**Note:** The alias entered MUST match the alias originally used to Create the Certificate Request.

- 7. Next, import the CA signed certificate. Select **Import trusted key** from the **Operate cacerts Menu** and press **Enter**
- **8.** Enter the **Keystore Password** (changeit), select OK and press Enter. You are prompted for the location of the certificate to be imported.
- 9. Select or enter the location where the certificate is located and the certificate alias name, then select **OK** and press **Enter**.

The certificate data displays for verification. To avoid confusion, though they may be different, ensure that the **Owner** and **Issuer** names used for the certificate match the hostname of the server the certificate is being created on. If all certificate information is correct, the next operation is to import the CA certificate as a peer certificate.

**Note:** The alias entered MUST match the alias originally used to Create the Certificate Request.

#### Import the Third-party Peer Certificates

In addition to the certificates that were imported in section *Re-import the Third-party Signed Certificates*, you must also import a pair of peer certificates from the third party to connect to and communicate with their server (versus their client communicating with the Policy Management servers).

The third party will provide a set of new client and CA certificate files, both of which will be imported to the Policy Management servers as peer certificates.

**Note:** It may be necessary to edit the returned files to remove extraneous debugging-type information in the certificate. The only contents that should be in the files, are the blocks of data headlined by:

----BEGIN CERTIFICATE----and concluded by:----END CERTIFICATE----

All other text above or below these blocks should be removed.

To import the peer certificates, either copy these certificate files to the Policy Management servers in advance, or store them somewhere on the network accessible via SCP. To import the certificate, complete the following procedures:

- 1. Select Policy Configuration from the Main Menu and press Enter.
- 2. Select SSL Key Configuration from the Policy Configuration Menu and press Enter.
- 3. Select Configure keystore from the Configure SSL keys Menu and press Enter.
- 4. Select Import trusted key from the Operate keystore Menu and press Enter.
- **5.** Enter the **Keystore Password** (changeit), select **OK** and press **Enter**. You are prompted for the location of the certificate to be imported.
- **6.** Select or enter the location where the certificate is located and the certificate alias name, select **OK** and press **Enter**.

Note: The alias entered here MUST match the alias originally used to Create the Certificate Request.

### Synchronize and Reboot the Cluster

In order for the new certificates to take effect, all servers in the cluster must be synchronized and then rebooted for the certificates to take effect on the CMP system. To do this, refer to the CMP user's guide corresponding to the system mode.

# Chapter

5

# **Synchronizing Files**

### **Topics:**

- Managing Cluster Sync Configurations.....79
- Showing Sync Configuration.....83
- Showing Sync Destination.....84
- Showing Sync Status.....85
- Performing File Synchronization.....86

This chapter describes how and when to synchronize files in clusters.

Files should be synchronized after any of the following are configured:

- Routes (Routing Config)
- Firewall (Firewall)

## **Managing Cluster Sync Configurations**

Use the **Cluster Sync Config** menu to manage cluster sync configurations. Functionality available on this menu includes:

- Reading Destination from COMCOL
- Adding a Sync File
- Deleting a Sync File

### **Reading Destination from COMCOL**

To read the cluster sync destination from COMCOL, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Cluster File Sync from the Policy Configuration Menu and press Enter.

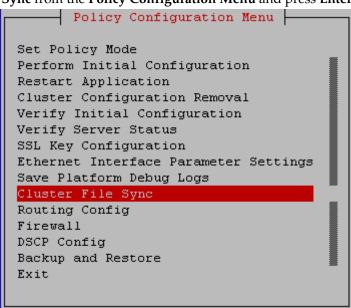


Figure 93: Policy Configuration Menu--Cluster File Sync

6. Select Cluster Sync Config from the Cluster Configuration Sync Menu and press Enter.

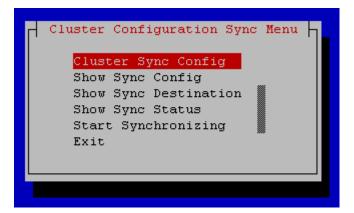


Figure 94: Cluster Configuration Sync Menu--Cluster Sync Config

7. Select Read Destination from Comcol from the Config the Destination of Cluster Sync Menu and press Enter.

```
Config the Destination of Cluster Sync Menu

Read Destination From Comcol

Add Sync File

Delete Sync File

Exit
```

Figure 95: Config the Destination of Cluster Sync Menu--Read Destination from COMCOL

The destination of the cluster sync file is read from COMCOL.

```
Detecting destination servers...
Found destination mra241-24 (10.148.241.24), scope cluster, SSH Key exchanged.
Found destination mra241-23 (10.148.241.23), scope site, SSH Key exchanged.

PRESS ANY KEY TO RETURN TO THE PLATCES MENU.
```

Figure 96: Detecting destination servers

### Adding a Sync File

To create a new cluster sync configuration file, complete the following procedure:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg

- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- 4. Select Policy Configuration from the Main Menu and press Enter.
- **5.** Select **Cluster File Sync** from the **Policy Configuration Menu** and press **Enter**.
- 6. Select Cluster Sync Config from the Cluster Configuration Sync Menu and press Enter.
- 7. Select Add Sync File from the Config the Destination of Cluster Sync Menu and press Enter.

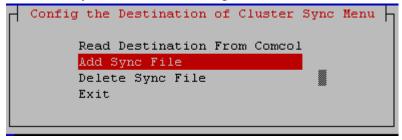


Figure 97: Config the Destination of Cluster Sync Menu--Add Sync File

**8.** The Add a Sync File screen is displayed.

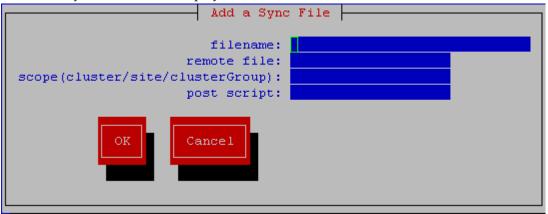


Figure 98: Add a Sync File

- 9. Enter data into the fields, where:
  - 1. **filename--**The name of the sync file.
  - **2. remote file-**-The name of the sync file if different at the remote site.
  - **3. scope (cluster/site/clusterGroup)-**-Lists where each file is to be synced:
    - **cluster**--Indicates access to all servers at all sites. Files that need to be in sync at all sites (such as certificates) should be listed as Cluster.
    - **site--**Indicates access to servers at the local site. IP-related files that may not be valid at other sites (such as firewall and static routes) should be listed as Site.
    - clusterGroup--Indicates access to all servers only in multiple CMP, MPE, or MRA clusters.
  - 4. post script--
- 10. Select OK and press Enter

The new cluster sync configuration is saved.

### Deleting a Sync File

To delete an existing cluster sync configuration file, use the following procedure:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Cluster File Sync from the Policy Configuration Menu and press Enter.
- **6.** Select **Cluster Sync Config** from the **Cluster Configuration Sync Menu** and press **Enter**.
- 7. Select Delete Sync File from the Config the Destination of Cluster Sync Menu and press Enter.

```
Config the Destination of Cluster Sync Menu Read Destination From Comcol
Add Sync File
Delete Sync File
Exit
```

Figure 99: Config the Destination of Cluster Sync Menu--Delete Sync File

**8.** The **Main Routing Table** screen is displayed.

```
scope postScript

/firewall.properties site

/firewall-settings.propertiessite export TERM=xterm && /opt/camia
/routes.properties site /usr/bin/perl /opt/camiant/bin/
/tomcat/conf/cacerts.jks clusterGroup
/tomcat/conf/.keystore cluster /usr/bin/perl /opt/camiant/bin/

Top Prev Next Bottom OK Cancel
```

Select the cluster sync configuration file to delete from the list, select **OK**, and press **Enter**. The selected cluster sync configuration is deleted.

Figure 100: Main Routing Table

## **Showing Sync Configuration**

Use this option to view the location of synced files; this is useful when georedundancy is implemented. The Scope column lists where each file is being synced: Site indicates that the file is synced to servers at the local site, Cluster indicates that the file is synced to all servers at all sites. Files that must be in sync at all sites (like certificates) are listed as Cluster; IP-related files that may are not valid at other sites (like firewall and static routes) are listed as Site.

To display cluster sync filenames and their scope, complete the following procedure:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Cluster File Sync** from the **Policy Configuration Menu** and press **Enter**.
- 6. Select Show Sync Config from the Cluster Configuration Sync Menu and press Enter.

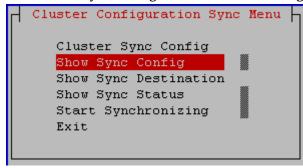


Figure 101: Cluster Configuration Sync Menu--Show Sync Config

7. The Sync File screen is displayed.

```
The Sync File
Filename
                                                           PostScript
                                              Scope
/etc/camiant/firewall.properties
/etc/camiant/firewall-settings.properties
                                                           export TERM=xterm
                                              site
&& /opt/camiant/bin/applyFirewall.py --all --custom-prefer 2>&1 > /dev/null
/etc/camiant/routes.properties
                                                           /usr/bin/perl
                                              site
/opt/camiant/bin/applyRoute.pl 2>&1 > /dev/null
/opt/camiant/tomcat/conf/cacerts.jks
                                              clusterGroup
                                                         /usr/bin/perl
/opt/camiant/tomcat/conf/.keystore
                                              cluster
opt/camiant/bin/qp ssh restart.pl 2>&1 > /dev/null
              Forward
                          Backward
```

Figure 102: The Sync File

# **Showing Sync Destination**

To display cluster sync destinations (hostname, IP address, and Location), complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:
  - su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Cluster File Sync** from the **Policy Configuration Menu** and press **Enter**.
- **6.** Select **Show Sync Destination** from the **Cluster Configuration Sync Menu** and press **Enter**.

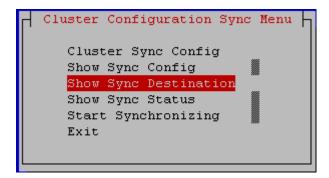


Figure 103: Cluster Configuration Sync Menu--Show Sync Destination

7. The Sync Destination screen is displayed.

```
The Sync Destination
Hostname IP address Location
bgiwaCMP-1B 10.15.246.143

Forward Backward Top Bottom Exit
```

Figure 104: The Sync Destination

# **Showing Sync Status**

To display cluster sync status, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- 2. At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Cluster File Sync** from the **Policy Configuration Menu** and press **Enter**.
- 6. Select Show Sync Status from the Cluster Configuration Sync Menu and press Enter.

```
Cluster Configuration Sync Menu

Cluster Sync Config
Show Sync Config
Show Sync Destination
Show Sync Status
Start Synchronizing
Exit
```

Figure 105: Cluster Configuration Sync Menu--Show Sync Status

7. The Sync Status screen is displayed.

```
Copyright (C) 2003, 2014, Oracle and/or its affiliates. All rights reserved.

Hostname: cmp241-19

When Status

[Mon Nov 3 10:42:55 2014] Start Cluster File Sync to cmp241-18

/etc/camiant/firewall.properties: OK

/etc/camiant/firewall-settings.properties: OK

/etc/camiant/routes.properties: OK

/opt/camiant/tomcat/conf/cacerts.jks: OK

/opt/camiant/tomcat/conf/.keystore: OK

[Mon Nov 3 10:43:26 2014] Finished Cluster File Sync to cmp241-18
```

Figure 106: The Sync Status

# Performing File Synchronization

**Note:** File synchronization (or cluster sync) copies configuration files from the target server to the remaining servers in the cluster. Performing a cluster sync restarts qp\_procmgr on the target servers, so this action should only be performed from the Active server, otherwise a failover will occur. A warning displays on the screen before continuing with the sync, to help prevent this issue from occurring. There is a separate sync operation for DSCP configurations.

To perform the cluster sync, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Cluster File Sync** from the **Policy Configuration Menu** and press **Enter**.
- 6. Select Start Synchronizing from the Cluster Configuration Sync Menu and press Enter.

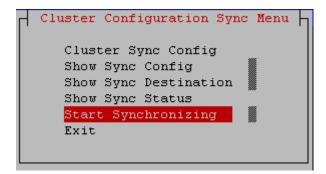


Figure 107: Cluster Configuration Sync Menu--Start Synchronizing

**Note:** A warning message is displayed, indicating that a cluster sync restarts qp\_procmgr on the target servers.



**Warning:** This action should only be performed from the Active server, otherwise a failover will occur.

7. Select **OK** and press **Enter** to continue.

Configuration files are synced to the other servers in the cluster, and qp\_procmgr is restarted on the target servers.

# Chapter

6

# **Custom Ethtool Options**

### **Topics:**

- Edit Network Interface Ethernet Parameters (Policy Configuration Method).....89
- Edit Network Interface Ethernet Parameters (TPD Method).....91

This chapter describes how to manually configure Ethtool options, including auto-negotiation, speed, and duplex transmission parameters, on the interface controller for a wireline network installation.

Configuration settings are persistent over system upgrades and reboots.

### **Edit Network Interface Ethernet Parameters (Policy Configuration Method)**

This section describes how to edit Network Interface Ethernet parameter settings using the Policy Configuration method.

To edit network interface parameter settings, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- At the root prompt, enter the following command:su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Ethernet Interface Parameter Settings** from the **Policy Configuration Menu** and press **Enter**.

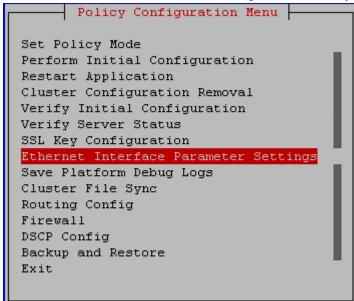


Figure 108: Policy Configuration Menu--Ethernet Interface Parameter Settings

**6.** Select a network from the list on the **Network Interfaces Menu**. Each line in this display represents a physical interface (OAM, SIGA or SIGB) using logical names instead of physical names. If multiple logical interfaces share a physical interface, those interfaces are grouped on a single line.

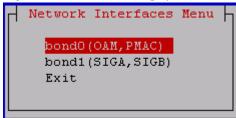


Figure 109: Network Interfaces Menu

7. The active mode of the device is automatically selected. Select from the options on the **Edit linkname> Link Options** screen, select **OK** and press **Enter**. Selection changes are made on both devices of a bond interface at the same time.

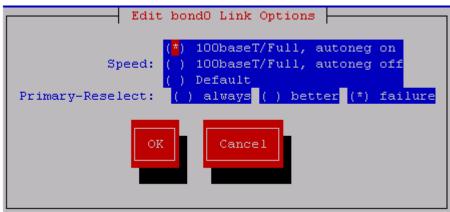


Figure 110: Edit < linkname > Link Options

#### Notes for setting link options:

- 1. The **Speed** is configurable only when the device supports **100baseT/Full**. HP ProLiant BL\* (C-Class) eth01/eth02 does not support **100baseT/Full**, so the speed is not configurable for C-Class bond0.
- 2. The physical device might support several **Speed** modes, but **100baseT/Full** is the only candidate in the Platcfg gui.
- **3.** If the interface is a bond device, then the **Speed** and duplex settings for the active secondary device is fetched from kernel and displayed on the Platcfg gui. If any secondary device of the bond interface is not linked, the bond interface is not configurable.
- **4.** If the interface is a bond device, then primary\_reselect is configurable.
- **5.** If the two secondary devices in a bond device are running in different modes, a warning message is displayed before the window is updated.
- **6.** It is strongly recommended that the auto-negotiation option is set to **autoneg on** at both ends. If it is set to **autoneg off**, a warning message is displayed when **OK** is selected.
- 7. The link behavior is undefined if one end has autoneg on while the other end has autoneg off.
- **8.** When **OK** is selected, the setting is applied to the interface immediately. For a bond device, the setting is applied to both of the secondary devices.
- **9.** If the applied mode is not compatible with the switch, it is possible that the link goes down. This utility does not try to detect or correct this case.

Table 3: Ethtool speed compatibility matrix

Speed Setting: server/switch	Default (autoneg on)	100baseT/Full, Autoneg on	100baseT/Full, Autoneg off
Default (autoneg on)	OK (case 1)	OK (case 2)	Undefined
100baseT/Full, Autoneg on	OK (case 2)	OK (case 3)	Undefined

Autoneg off
-------------

### **Edit Network Interface Ethernet Parameters (TPD Method)**

This section describes how to edit network interface ethernet parameter settings using the TPD platform method. If none of the options are specified, auto-negotiation is assumed.

To edit network interface parameter settings, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- 4. Select Network Configuration from the Main Menu Network Configuration and press Enter.
- **5.** Select **Network Interfaces** from the **Network Configuration Menu** and press **Enter**.
- 6. Select Edit an Interface from the Network Interfaces Menu and press Enter.

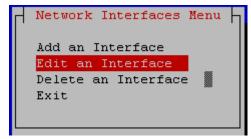


Figure 111: Network Interfaces Menu--Edit an Interface

**Note:** The following screens are for example only. Please contact *My Oracle Support (MOS)* for details needed to configure the network interfaces for your server type and system mode.

7. Select a Network Interface name from the **Connection to edit Menu** choices.

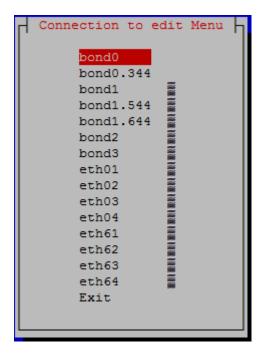


Figure 112: Example view of Connection to edit Menu

**8.** To continue to the network **Interface Options** menu, select **Edit** from the **Options** menu on the screen. Otherwise, select **Exit** to return to the previous menu.

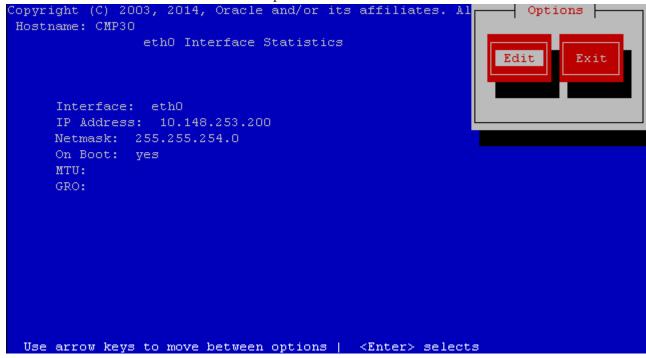


Figure 113: Example view of Interface Statistics

**9.** Select the required speed and duplex options from the **Interface Options** menu, select **OK** and press **Enter.** 

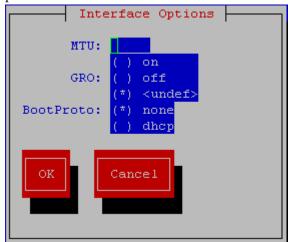


Figure 114: Example view of Interface Options

# Chapter

7

# Performing System and Server Backups and Restores

#### Topics:

- Performing a Server Backup.....95
- Performing a System Backup.....97
- Displaying Backup Files.....98
- Configuring Local Archive Settings.....101
- Configuring Remote Archive Settings.....102
- Scheduling Backups.....108
- *Performing a System Restore....112*
- *Performing a Server Restore.....113*

This chapter describes how to perform system and server backups and restores.

# Performing a Server Backup

The server backup contains OS-level information that is configured in the platcfg utility such as IP, NTP, and DNS addresses. This type of backup is unique to a server and should be created for every server within a cluster.

To back up your server settings, complete the following:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select the **Policy Configuration** from the **Main Menu** and press **Enter**.
- **5.** Select **Backup and Restore** from the **Policy Configuration Menu** and press **Enter**. Note that **System Backup** and **System Restore** are only allowed on a CMP or MA server, so these options do not appear on the menu for other types of servers.

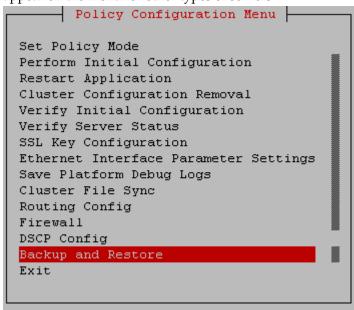


Figure 115: Policy Configuration Menu--Backup and Restore

**6.** Select **Server Backup** from the **Backup and Restore Menu** and press **Enter**.



Figure 116: Backup and Restore Menu

7. You are prompted for the ISO path to save the backup file. For example:

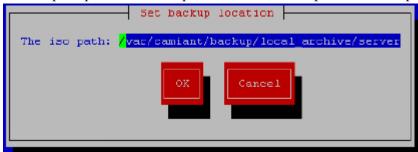


Figure 117: Set backup location

Accept the default backup directory or enter a desired directory. The file naming convention used for the backup file is:

<hostname>-camiant-<release>-serverbackup-<datetime>.iso

**8.** When you are done, select **OK** and press **Enter**. The backup is created:

```
Creating backup archive... OK
Removing oldest archives... OK
Rsync copying local archive to remote archive... OK
PRESS ANY KEY TO RETURN TO THE PLATCES MENU.
```

Figure 118: Backup creation message

## Performing a System Backup

The system backup contains application-level information such as Topology, Network Element, and Policy Management configurations that are configured in the CMP system. This backup saves the information for an entire deployment and should be created on the active server of the Primary CMP cluster.

When the backup file is created, the file contains a specific name and is located in a specific directory. Transfer this backup to the FTP server and the PMAC server.

To back up your server settings, complete the following:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 6. Select System Backup from the Backup and Restore Menu and press Enter.

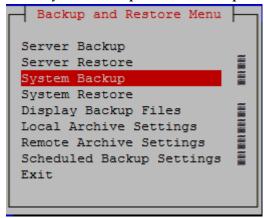


Figure 119: Backup and Restore Menu

7. You are prompted for the ISO path. For example:

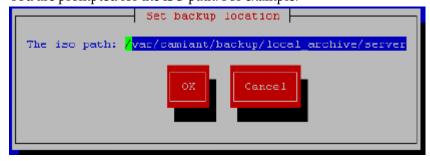


Figure 120: Set system backup location

Accept the default backup directory or enter a desired directory. The file naming convention used for the backup file is:

<hostname>-camiant-<release>-systembackup-<datetime>.tar.gz

**8.** When you are done, select **OK** and press **Enter**. The backup is created:

```
Creating backup archive... OK
Removing oldest archives... OK
Rsync copying local archive to remote archive... no remote mate server to rsync to

PRESS ANY KEY TO RETURN TO THE PLATCFG MENU.
```

Figure 121: Creating backup archive

# **Displaying Backup Files**

To display current local archive and remote archive backup files, complete the following:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:

```
su - platcfg
```

- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select the **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 6. Select Display Backup Files from the Backup and Restore Menu and press Enter.

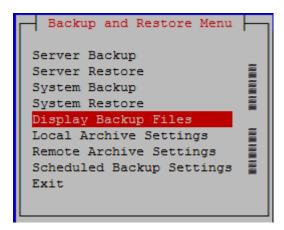


Figure 122: Backup and Restore Menu--Display Backup Files

- 7. Make a selection from the **Display Backup Files Menu** to display either the local archive or the remote archive:
  - a) Select **Display Local Archive** and press **Enter**.

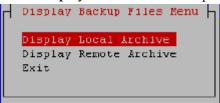


Figure 123: Display Backup Files Menu--Display Local Archive

The **Local Archives** screen is displayed. For example:

```
Local Archives
serverbackup/netraCMP-1A-cmp_11.5.0.0.0_30.1.0-serverbackup-201411111530.iso
serverbackup/netraCMP-1A-cmp_11.5.0.0.0_30.1.0-serverbackup-201411111528.iso

Forward

Backward

Top

Bottom

Exit
```

Figure 124: Local Archives

b) Select **Display Remote Archive** and press **Enter**.

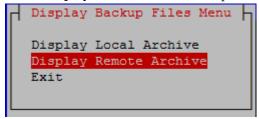


Figure 125: Display Backup Files Menu--Display Remote Archive

The **Remote Archives** screen is displayed. For example:

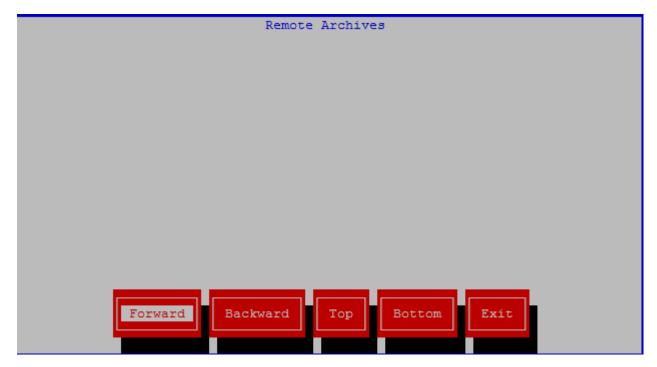


Figure 126: Remote Archives

# **Configuring Local Archive Settings**

You can store up to three archives for both the server and system backup files. To configure this setting, complete the following procedure:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- **6.** Select **Local Archive Settings** from the **Backup and Restore Menu** and press **Enter**.

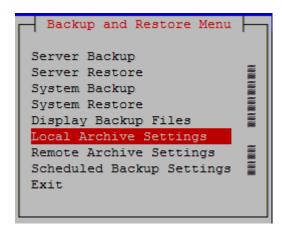
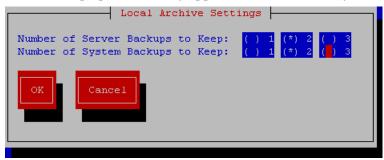


Figure 127: Backup and Restore Menu

7. You are prompted to specify the number of archives for both the server and system backups. Note that the following example shows both the number of server and system backups to keep; the server backup option will only appear on a CMP or MA system.



**Figure 128: Local Archive Settings** 

8. Select the number of backups to keep for each archive. When finished, select **OK** and press **Enter**.

# **Configuring Remote Archive Settings**

You can store system and server archives remotely. These archives have separate directories for each host. This section describes how to configure, edit, and delete remotely stored systems and server archives.

### Configuring a Remote Archive

To configure this setting, complete the following:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg

- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- **6.** Select **Remote Archive Settings** from the **Backup and Restore Menu** and press **Enter**.
- 7. You are prompted for the archive type (server or system) to configure. Note that the server backups option only appears on a CMP or MA system. Select **Remote Archive for Server Backups** or **Remote Archive for System Backups** from the **Remote Archive Settings Menu** and press **Enter**.



Figure 129: Remote Archive Settings Menu

8. Select Add Remote Archive or Remote Archive Settings Menu from the 2nd Remote Archive Settings Menu and press Enter.



Figure 130: Remote Archive Settings Menu

**9.** Enter remote access information in the screen that displays:



Figure 131: Add Remote Archive

- where:
- **user** and **password**--Valid SSH login credentials for the target server.
- host--A reachable IP address or a resolvable hostname.

- **folder**--A directory on the target server where the Policy Management server will attempt to copy backups. The directory must already exist; it will not be created on demand.
- **comment--**The name of the remote archive when viewed in the platcfg utility.
- **10.** When you are done, select **OK** and press **Enter**.

### **Editing a Remote Archive Configuration**

To edit an archive configuration, complete the following:

- 1. Select Policy Configuration from the Main Menu and press Enter.
- 2. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 3. Select Remote Archive Settings from the Backup and Restore Menu and press Enter.
- **4.** Select either **Remote Archive for Server Backups** or **Remote Archive for System Backups** from the **Remote Archive Settings Menu** and press **Enter**.
- **5.** Select **Edit Remote Archive** from the **Remote Archive Settings Menu** and press **Enter**.

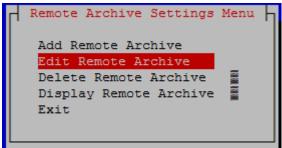


Figure 132: Remote Archive Settings Menu--Edit Remote Archive

**6.** Select the remote archive to edit from the **Remote Archives Menu** and press **Enter**.

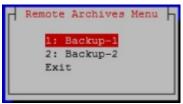


Figure 133: Remote Archives Menu

7. Enter all remote archive information and when finished, select **OK** and press **Enter**.

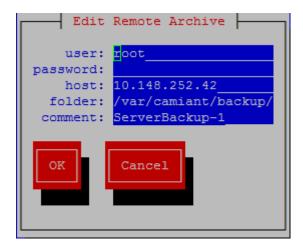


Figure 134: Edit Remote Archive

### **Deleting a Remote Archive Configuration**

To delete a remote archive configuration, complete the following procedure:

- 1. Select Policy Configuration from the Main Menu and press Enter.
- 2. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- **3.** Select **Remote Archive Settings** from the **Backup and Restore Menu** and press **Enter**.
- **4.** Select either **Remote Archive for Server Backups** or **Remote Archive for System Backups** from the **Remote Archive Settings Menu** and press **Enter**.
- 5. Select Delete Remote Archive and press Enter.

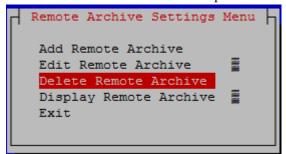


Figure 135: Remote Archive Settings Menu

**6.** Select the remote archive to edit from the **Remote Archives Menu** and press **Enter**.

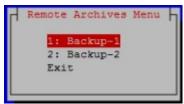


Figure 136: Remote Archives Menu

7. Select **Yes** or **No** from the **Confirm deletion** dialog box and press **Enter**. If **Yes** is selected, the remote archive is deleted; if **No** is selected, the **Remote Archive Settings Menu** is redisplayed.

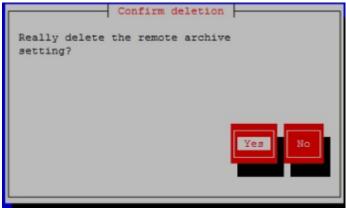


Figure 137: Confirm deletion

### Displaying a Remote Archive Configuration

To delete a remote archive configuration, complete the following procedure:

- 1. Select Policy Configuration from the Main Menu and press Enter.
- 2. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 3. Select Remote Archive Settings from the Backup and Restore Menu and press Enter.
- **4.** Select either **Remote Archive for Server Backups** or **Remote Archive for System Backups** from the **Remote Archive Settings Menu** and press **Enter**.
- 5. Select Display Remote Archive from the 2nd Remote Archive Settings Menuand press Enter.



Figure 138: Remote Archive Settings Menu

**6.** One of the following screens is displayed: the first one for server backup and the second one for system backups.

```
Copyright (C) 2003, 2014, Oracle and/or its affiliates. All rights reserved.

Hostname: netraCMP-1A

Display Remote Archive For Server-Backup

1: ServerBackup-1
server^root^10.148.252.42^/var/camiant/backup/netraCMP-1A

Forward

Backward

Top

Bottom

Exit

Use arrow keys to move between options | <Enter> selects
```

Figure 139: Display Remote Archive For Server-Backup

```
Copyright (C) 2003, 2014, Oracle and/or its affiliates. All rights reserved.

Hostname: netraCMP-1A

Display Remote Archive For System-Backup

1: Backup-1
system^root^^10.148.252.42^/var/camiant/backup/remote_archive/systembackup/net
raCMP-1A

2: Backup-2
system^root^^10.148.252.62^/var/camiant/backup/remote_archive/systembackup/net
raCMP-1A

Backward

Top

Bottom

Exit

Use arrow keys to move between options | <Enter> selects
```

Figure 140: Display Remote Archive For System-Backup

## **Scheduling Backups**

You can configure your system or server to conduct backups on a scheduled basis. This section describes how to schedule, edit, delete, and view scheduled backups.

**Note:** When **Weekly** is selected, the **Days of the Month** field is ignored, and when **Monthly** is selected, the **Days of the Week** field is ignored.

### Scheduling a Backup

To schedule a backup, complete the following procedure:

- Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:

```
su - platcfg
```

- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select the **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 6. Select Scheduled Backup Settings from the Backup and Restore Menu and press Enter.

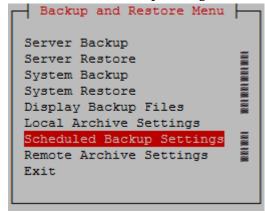


Figure 141: Backup and Restore Menu--Scheduled Backup Settings

7. You are prompted for the backup type (server or system) to be scheduled. Select either Scheduled Backup for Server Backups or Scheduled Backup for System Backups from the Scheduled Backup Settings Menu and press Enter.

```
Scheduled Backup Settings Menu

Display Scheduled Backups
Scheduled Backup for Server Backups
Scheduled Backup for System Backups
Exit
```

Figure 142: Scheduled Backup Settings Menu

8. Select Add Schedule from the Scheduled Backup for server backups Menu and press Enter.

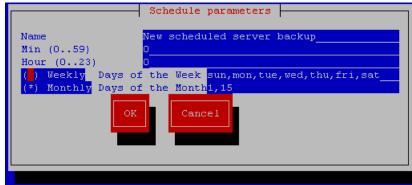


Figure 143: Schedule parameters

- **9.** Enter the following information:
  - Name--A unique name identifying the scheduled backup.
  - Min--Minute to perform backup. Valid values are 0 to 59, with a default of 0.
  - Hour--Hour to perform backup. Valid values are 0 to 23, with a default of 0.
  - Weekly--Select to have the backup performed weekly. When Weekly is selected, the Days of the Month value is ignored. The default backup is performed weekly.
  - Days of Week--Specifies that the backup is performed on specific days. Valid values are sun, mon, tue, wed, thu, fri, and sat.
  - Monthly--Select to have the backup performed monthly. When Monthly is selected, the Days
    of the Week value is ignored.
  - **Days of the Month--**Day to perform backup. Valid values include 1 and 15.
- 10. When you have finished, select **OK** and press **Enter**.

### **Editing a Scheduled Backup**

To edit an existing scheduled backup, complete the following:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command:

sudo su - platcfq

- **4.** Select the **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 6. Select Scheduled Backup Settings from the Backup and Restore Menu and press Enter.

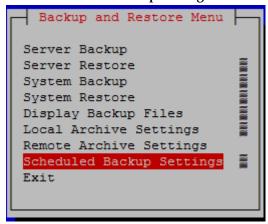


Figure 144: Backup and Restore Menu--Scheduled Backup Settings

7. Select either Scheduled Backup for Server Backups or Scheduled Backup for System Backups from the Scheduled Backup Settings Menu and press Enter.



Figure 145: Scheduled Backup Settings Menu

8. Select Edit Schedule from the Scheduled Backup for server backups Menu or from the Scheduled Backup for system backups Menu (not shown) and press Enter.

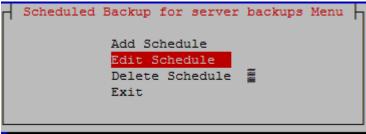


Figure 146: Scheduled Backup for server backups Menu

- **9.** Edit the following Information:
  - Name--A unique name identifying the scheduled backup.
  - Min--Minute to perform backup. Valid values are 0 to 59, with a default of 0.

- **Hour**--Hour to perform backup. Valid values are 0 to 23, with a default of 0.
- Weekly--Select to have the backup performed weekly. When Weekly is selected, the Days of the Month value is ignored. The default backup is performed weekly.
- **Days of Week-**-Specifies that the backup is performed on specific days. Valid values are sun, mon, tue, wed, thu, fri, and sat.
- Monthly--Select to have the backup performed monthly. When Monthly is selected, the Days
  of the Week value is ignored.
- **Days of the Month--**Day to perform backup. Valid values include 1 and 15.
- **10.** When you have finished, select **OK** and press **Enter**.

### Deleting a Scheduled Backup

To delete an existing scheduled backup, complete the following procedure:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:

```
su - platcfg
```

- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select the **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 6. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 7. Select Scheduled Backup Settings from the Backup and Restore Menu and press Enter.
- 8. Select either Scheduled Backup for Server Backups or Scheduled Backup for System Backups from the Scheduled Backup Settings Menu and press Enter.
- 9. Select **Delete Schedule** from the **Scheduled Backup for server backups Menu** or from the **Scheduled Backup for system backups Menu** (not shown) and press **Enter**.

```
Scheduled Backup for server backups Menu

Add Schedule
Edit Schedule
Delete Schedule
Exit
```

Figure 147: Scheduled Backup for server backups Menu

10. When you have finished, select **OK** and press **Enter**. The scheduled backup is deleted.

### **Displaying Scheduled Backups**

To display the scheduled backups, complete the following:

1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.

**2.** At the **root** prompt, enter the following command:

```
su - platcfg
```

**3.** Or, at the **admusr** prompt, enter the following command: sudo su - platcfg

- 4. Select the Policy Configuration from the Main Menu and press Enter.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 6. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 7. Select Scheduled Backup Settings from the Backup and Restore Menu and press Enter.
- **8.** Select **Display Scheduled Backups** from the **Scheduled Backup Settings Menu** and press **Enter**. The scheduled backups are displayed.

```
Copyright (C) 2003, 2014, Oracle and/or its affiliates. All rights reserved.

Hostname: cmp241-19

Schedu
Name
BackupType Minute Hour SchedType When

New scheduled server backup
server 0 0 Monthly 1,15

New scheduled system backup
system 0 0 Weekly sun,mon,tue,wed,thu,fri,sat
```

Figure 148: Scheduled Backups

# Performing a System Restore

The system restore option restores the Policy Management information that is unique to this system, including topology, policies, and feature configuration.

To perform a system restore, complete the following:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- **2.** At the **root** prompt, enter the following command:

```
su - platcfg
```

 $\textbf{3. Or, at the } \textbf{admusr} \ prompt, enter \ the \ following \ command:$ 

```
sudo su - platcfg
```

- **4.** Select the **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- **6.** Select **System Restore** from the **Backup and Restore Menu** and press **Enter**.
- 7. Enter the path that contains the backup and select either **Application** or **Full** for the type of restore.

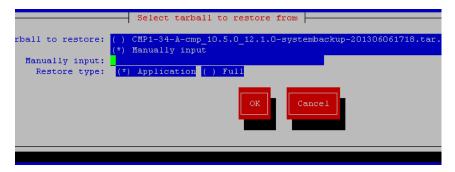


Figure 149: Select tarball to restore from

When you are finished, select **OK** and press **Enter**. The system restores to the backup version specified.

## Performing a Server Restore

The server restore restores the OS information unique to the server. This operation applies the data from a previously saved server configuration backup file.

To perform a server restore, complete the following procedures:

- 1. Log in to your system as root if logging in from the system console. Otherwise, SSH into your system as admusr.
- 2. At the **root** prompt, enter the following command: su platcfg
- **3.** Or, at the **admusr** prompt, enter the following command: sudo su platcfg
- **4.** Select the **Policy Configuration** from the **Main Menu** and press **Enter**.
- 5. Select Backup and Restore from the Policy Configuration Menu and press Enter.
- 6. Select Server Restore from the Backup and Restore Menu and press Enter.
- 7. Enter the path that contains the backup, select **OK**, and press **Enter**. The system restores to the backup version specified.

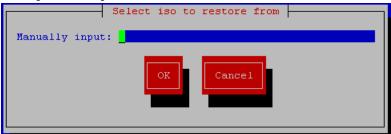


Figure 150: Select iso to restore from screen

В

Bandwidth on Demand See BoD.

BoD Bandwidth on Demand

An application that provides dynamic allocation of bandwidth; for example, a broadband speed

promotion.

C

CA Canada (NPAC Region)

Conditioning Action

NPP CAs indicate what digit conditioning actions to execute when processing a digit string.

Certificate Authority: An entity that issues digital certificates

CMP Configuration Management

Platform

A centralized management interface to create policies, maintain policy libraries, configure, provision, and manage multiple distributed MPE policy server devices, and deploy policy rules to MPE devices. The CMP has a

web-based interface.

D

DNS Domain Name Services

Domain Name System

A system for converting Internet host and domain names into IP

addresses.

D

**DSCP** 

Differentiated Service Code Point Differentiated Services Code Point: Provides a framework and building blocks to enable deployment of scalable service discrimination in the internet. The differentiated services are realized by mapping the code point contained in a field in the IP packet header to a particular forwarding treatment or per-hop behavior (PHB). Differentiated services or DiffServ is a computer networking architecture that specifies a simple, scalable and coarse-grained mechanism for classifying and managing network traffic and providing quality of service (QoS) on modern IP networks.

Η

HA

High Availability

High Availability refers to a system or component that operates on a continuous basis by utilizing redundant connectivity, thereby circumventing unplanned outages.

HTTP

Hypertext Transfer Protocol

I

ΙP

Intelligent Peripheral

Internet Protocol - IP specifies the format of packets, also called datagrams, and the addressing scheme. The network layer for the TCP/IP protocol suite widely used on Ethernet networks, defined in STD 5, RFC 791. IP is a connectionless, best-effort packet switching protocol. It provides packet routing, fragmentation and re-assembly through the data link layer.

I

ISO International Standards

Organization

M

MA Management Agent

MDF Message Distribution Function. A

standalone hardware system, situated between a Mediation Gateway and an Oracle

Communications subscriber profile repository (SPR), that exchanges messages between a Mediation Gateway and SPR systems

MPE Multimedia Policy Engine

A high-performance,

high-availability platform for operators to deliver and manage differentiated services over high-speed data networks. The

MPE includes a

protocol-independent policy rules engine that provides authorization for services based on policy conditions such as subscriber information, application

information, application information, time of day, and edge

resource utilization.

MRA Multi-Protocol Routing Agent

Scales the Policy Management infrastructure by distributing the PCRF load across multiple Policy

Server devices.

Multimedia Policy Engine See MPE.

 $\mathbf{N}$ 

NTP Network Time Protocol

P

**PMAC** 

Platform Management & Configuration (also referred to as PM&C)

Provides hardware and platform management capabilities at the site level for Tekelec platforms. The PMAC application manages and monitors the platform and installs the TPD operating system from a single interface.

R

**RMS** 

RAM Management Services Rack Mount Server

 $\mathbf{v}$ 

VIP

Virtual IP Address

Virtual IP is a layer-3 concept employed to provide HA at a host level. A VIP enables two or more IP hosts to operate in an active/standby HA manner. From the perspective of the IP network, these IP hosts appear as a single host.

**VLAN** 

Virtual Local Area Network

A logically independent network. A VLAN consists of a network of computers that function as though they were connected to the same wire when in fact they may be physically connected to different segments of a LAN. VLANs are configured through software rather than hardware. Several VLANs can co-exist on a single physical switch.