

# **Oracle® Revenue Management and Billing**

Version 2.3.0.2.0

## **Installation Guide**

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## Oracle Revenue Management and Billing Installation Guide

E58652-01

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# Preface

## About This Document

This document will help you to understand the prerequisites, supported platforms, and hardware and software requirements for installing the Oracle Revenue Management and Billing (ORMB) application. It explains how to install Oracle Utilities Application Framework and Oracle Revenue Management and Billing on the application server.

## Intended Audience

This document is intended for the following audience:

- End-Users
- System Administrators
- Consulting Team
- Implementation Team

## Organization of the Document

The information in this document is organized into the following sections:

| Section No. | Section Name  | Description  |
|-------------|---|--|
| Section 1   | Overview  | Provides an overview on how to install the Oracle Revenue Management and Billing application.  |
| Section 2   | Application Architecture Overview                   | Provides an overview of the Oracle Revenue Management and Billing architecture.  |
| Section 3   | Supported Platforms and Hardware Requirements       | Lists the software and hardware requirements for each application tier.  |
| Section 4   | Installation Types                                  | Provides an overview of the different types of application installation.   |
| Section 5   | Planning the Installation                           | Explains how to install and configure the Oracle Revenue Management and Billing application. It also provides checklist and worksheets which help you in the installation and configuration process. |
| Section 6   | Installing the Database                             | Explains how to install the Oracle Revenue Management and Billing database.  |
| Section 7   | Installing Application Server Prerequisite Software | Lists the software that you need to install for each supported operating system and application server combination.  |

| Section No. | Section Name  | Description   |
|-------------|---|---|
| Section 8   | Installing the Application Server Component of Oracle Utilities Application Framework | Explains how to install Oracle Utilities Application Framework.   |
| Section 9   | Installing the Application Server Component of Oracle Revenue Management and Billing  | Explains how to install the Oracle Revenue Management and Billing application. It also explains how to install the Oracle Revenue Management and Billing online help. |
| Section 10  | Additional Tasks  | Lists and describes the additional tasks that you need to perform after installing the application.   |
| Appendix A  | Application Framework Prerequisite Patches  | Lists the Oracle Utilities Application Framework patches that you need to install prior to installing the Oracle Revenue Management and Billing application.          |
| Appendix B  | Oracle Revenue Management and Billing Version 2.3.0.2.0 Bug Fixes                     | Lists the bugs fixed in Oracle Revenue Management and Billing V2.3.0.2.0.   |
| Appendix C  | License and Copyright Notices   | Lists all notices with reference to usage of third party products.  |

## Related Documents

You can refer to the following documents for more information:

| Document   | Description  |
|--|--|
| <i>Oracle Revenue Management and Billing Version 2.3.0.2.0 Release Notes</i>   | Provides a brief description about the new features and enhancements made in this release. It also highlights the bug fixes and known issues in this release.  |
| <i>Oracle Revenue Management and Billing Quick Installation Guide</i>          | Provides high-level information on how to install the Oracle Revenue Management and Billing application.   |
| <i>Oracle Revenue Management and Billing Database Administrator's Guide</i>    | Provides detailed information on how to install the database for the Oracle Revenue Management and Billing application.  |
| <i>Oracle Revenue Management and Billing Server Administration Guide</i>       | Describes the Oracle Revenue Management and Billing architecture. It also explains how to configure, deploy, and monitor web and business application servers. |
| <i>Oracle Revenue Management and Billing Batch Server Administration Guide</i> | Provides detailed information on how to configure and work with the batch component in Oracle Revenue Management and Billing.                                  |
| <i>Oracle Revenue Management and Billing Security Guide</i>                    | Describes how to configure security for the Oracle Revenue Management and Billing application using the default security features.                             |

## Change Log

| Revision | Last Update | Updated Section   |
|----------|-------------|---|
| 4.1      | 16-Dec-2014 | Section 7.1: AIX 6.1 or 7.1 Application Server (Micro Focus Server 5.1 WrapPack 7 or WrapPack 8)  |
|          |             | Section 7.2: Oracle Linux 5.8, 6.2, 6.4 or 6.5 and Red Hat Enterprise Linux 5.8, 6.2, 6.4 or 6.5 Application Server (Micro Focus Server 5.1 WrapPack 7 or WrapPack 8) |
|          |             | Section 7.3: Windows 2008 Application Server (Micro Focus Server 5.1 WrapPack 7 or WrapPack 8)  |
|          |             | Section 9.4.1: Installing Oracle Utilities Application Framework Version 4.2.0.2.0  |

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# 1. Overview

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This section provides an overview of the installation of Oracle Revenue Management and Billing (ORMB) application.

## 1.1 Installation Overview

Installing Oracle Revenue Management and Billing involves the following steps:

1. Review the different tiers of the application architecture as described in the [Application Architecture Overview](#) section.
2. Understand the hardware requirements for installing the application and the supported platforms for the application and database servers as described in the [Supported Platforms and Hardware Requirements](#) section.

**Note:** The installation and administration of the database server tier is described in detail in the document *Oracle Revenue Management and Billing Database Administrator's Guide*.

3. Review the different types of application installations as described in the [Installation Types](#) section.
4. Plan your installation as described in the [Planning the Installation](#) section.
5. Install the database as described in the [Installing the Database](#) section, and in the document *Oracle Revenue Management and Billing Database Administrator's Guide*.
6. Install all required third-party software as described in the [Installing Application Server Prerequisite Software](#) section. The required software is listed for each supported combination of operating system and application server.
7. If you are using the WebSphere application server on AIX, configure your server as described in the [Configuring WebSphere Application Server](#) section.
8. Install the framework for the application as described in the [Installing the Application Server Component of Oracle Utilities Application Framework](#) section.
9. Install Oracle Revenue Management and Billing as described in the [Installing the Application Server Component of Oracle Revenue Management and Billing](#) section.
10. Follow the installation guidelines described in the [Additional Tasks](#) section.

## 2. Application Architecture Overview

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This section provides an overview of the Oracle Utilities Application Framework application architecture.

### 2.1 Application Architecture

The Oracle Utilities Application Framework application is deployed on multiple tiers.

Please see the *Oracle Revenue Management and Billing Server Administration Guide* for a more detailed description of the application architecture and individual tiers.

#### **Tier 1: Desktop/Client, or Presentation Tier**

This tier is implemented in a browser-based client. Users use a desktop client web browser to log in to and use the Oracle Revenue Management and Billing application.

**Note:** Note also that a desktop machine running Microsoft Windows and the Oracle client is required to perform some of the Oracle Revenue Management and Billing product installation steps.

#### **Tier 2: Web Application / Business Application Server, or Business Logic Tier**

This tier is implemented in a web application server, business application server, or the batch server. The business application component can be installed as part of the web application server, or as a separate component. Except where explicitly noted, most of the Oracle Utilities Application Framework installation documentation assumes that the web application and business application servers reside together. The batch infrastructure will also run within this tier. You can have multiple batch server instances that serve the application.

#### **Tier 3: Database, or Persistence Tier**

This tier is implemented in a database server. The database server stores data maintained by the Oracle Revenue Management and Billing application. More specifically, the database tier contains the data server files and database executables that physically store the tables, indexes, and other database objects for your system.

## 3. Supported Platforms and Hardware Requirements

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This section gives an overview of the tiers on which the product is implemented, and shows each of the operating system/server combinations that the product is certified for. It includes:

- Software and Hardware Considerations
- Requirements by Tier
- Supported Platforms
- Support for Software Patches and Upgrades

### 3.1 Software and Hardware Considerations

There are many factors that can influence software and hardware decisions. For example, your system may have to satisfy specific performance, availability, or scalability requirements, or to support running in a language other than English. These business requirements, together with the chosen system architecture, should be used in initial software and hardware planning.

Some of the questions that you should answer before beginning the installation include:

- On which hardware platform and operating system will Oracle Revenue Management and Billing be deployed?
- Which web server product will Oracle Revenue Management and Billing deploy on?
- Which database product will Oracle Revenue Management and Billing deploy on?
- Do you plan to deploy multiple Oracle Revenue Management and Billing instances on the same physical server?
- How do you plan to deploy the Oracle Revenue Management and Billing?
  - Web/application/database on the same physical server
  - Web/application on one server and database on separate server
  - Each component on its own server

For detailed descriptions of various deployment architecture choices that may aid in planning, please see the document *Oracle Utilities Application Framework Architecture Guidelines*, available on [My Oracle Support](#) (Article ID 807068.1).

The final hardware and software decisions must comply with the specific requirements of the Oracle Revenue Management and Billing product, as described in the rest of this Section.

### 3.2 Requirements by Tier

The application is deployed on multiple Tiers:

- Tier 1, Desktop
- Tier 2, Web/Business Application Server
- Tier 3, Database Server

## Tier 1, Desktop: Software and Hardware Requirements

| Configuration | Processor  | Memory (RAM) | Monitor Display                        |
|---------------|--|--------------|--|
| Minimum       | Pentium IV - 2.0 GHz   | 1024 MB      | 1024X768 <sup>1</sup><br>16-bit Color  |
| Recommended   | Pentium IV - 3.0+ GHz, Or any<br>Core 2 Duo Or any Athlon X2 | 2048 MB      | 1280X1024 <sup>2</sup><br>32-bit Color |

### Web Browser Requirements

The following operating system / web browser software is supported:

- Windows 7 (32-bit or 64-bit) with Internet Explorer 8.x, 9.x or 10.x

**Note:** You must enable the **Compatibility View** option for Internet Explorer 9.x and 10.x.

## Tier 2, Web/Business Application Server: Software and Hardware Requirements

Please refer the [Supported Platforms](#) section to determine which web application servers can be used with the operating system that will be hosting this tier.

The recommendations that follow are based on a standard installation with both the web application and business application servers on the same machine and the system running with the default values. The default values may not support a production environment. You should adjust these values according to your production needs. Refer to the *Oracle Revenue Management and Billing Server Administration Guide* on how to change the default values. The minimum resource requirements exclude third-party software installation requirements. Refer to the third- party vendors for specific requirements. The following sizing excludes the Oracle database server installation.

### Memory Requirements

For each application server environment a minimum of 4 GB of real memory is required, plus 6 GB of swap space.

<sup>1</sup> To reduce the amount of scrolling required for pages that are longer than 768 or 1024 pixels, consider placing a monitor into vertical position (with narrow side on the bottom).

<sup>2</sup> The Recommended configuration improves client performance.

## Disk Space Requirements

The approximate disk space requirements in a standard installation are as follows:

| Location  | Size           | Usage   |
|---|----------------|---|
| \$SPLEBASE  | 5 GB minimum   | This location is where the application and Framework get installed. Startup, shutdown and other online log files are stored here. The size and space that is used should be monitored because various debugging options can significantly affect the size of log files. |
| \$SPLAPP  | 2 GB minimum   | This location is used for storing batch log files and output from batch jobs. The size of this space should be influenced by which batches are run and how often, and the amount of debugging information that is collected.  |
| Location of the application web work files on the web servers | 1.5 GB minimum | This location is used by the various web server vendors to expand the application. It should be considered when installing these products. Refer to the individual web server documentation to determine the location of the temporary files.                           |
| Installation temporary area                                   | 4 GB           | The application gets installed from this location. You need enough space to uncompress the files and install the application.   |
| Oracle data area  | 4 GB minimum   | This location is where the Oracle database data files are stored. The size of this space should be based on the requirements of the production environment. For an initial or demo database install 4 GB should be sufficient.  |

## Tier 3, Database Server: Software and Hardware Requirements

See the [Supported Platforms](#) section for supported database servers.

## 3.3 Supported Platforms

The installation has been tested and certified to operate on many operating system, application server, and database server combinations. For the software requirements for each of these combinations, see the [Installing Application Server Prerequisite Software](#) section for more information. This section includes the following topics:

- Operating Systems and Application Servers
- Oracle Database Servers
- Oracle WebLogic Server Information

## Operating Systems and Application Servers

The following table details the operating system and application server combinations on which Oracle Revenue Management and Billing Version 2.3.0.2.0 is supported:

| Operating System and Web Browser (Client)   | Operating System (Server)   | Chipset         | Application Server           | Database Server |
|---|---|-----------------|------------------------------|-----------------|
| Windows 7 <sup>3</sup> (IE 8.x, 9.x or 10.x)<br><br><b>Note:</b> You must enable the <b>Compatibility View</b> option for Internet Explorer 9.x and 10.x. | AIX 6.1 TL5 (64-bit),<br>AIX 7.1 TL1 (64-bit)   | POWER<br>64-bit | WebSphere 8.5 (64-bit)       | Oracle 11.2.0.4 |
|   | Oracle Linux 5.8, 6.2, 6.4 and 6.5 (64-bit)<br>Red Hat Enterprise Linux <sup>4</sup> 5.8, 6.2, 6.4 and 6.5 (64-bit) | x86_64          | WebLogic 10.3.6.0.8 (64-bit) | Oracle 11.2.0.4 |
|   | Windows Server 2008 R2 (64-bit)   | x86_64          | WebLogic 10.3.6.0.8 (64-bit) | Oracle 11.2.0.4 |

### Note:

Oracle Corporation distributes Oracle Linux with the following two kernels:

- **Red Hat Compatible Kernel** – This kernel is identical to the kernel shipped in Red Hat Enterprise Linux.
- **Unbreakable Enterprise Kernel** – This kernel is based on a later Linux 2.6-series kernel, with Oracle's own enhancements for OLTP, InfiniBand, SSD disk access, NUMA-optimizations, Reliable Datagram Sockets (RDS), async I/O, OCFS2, and networking.

Oracle claims that the Unbreakable Enterprise Kernel is compatible with Red Hat Enterprise Linux, and Oracle middleware and third-party Red Hat Enterprise Linux-certified applications can be installed and run unchanged on Unbreakable Enterprise Kernel. However, for users requiring strict compatibility with Red Hat or for users running kernel modules dependent on specific kernel versions, the Red Hat Compatible Kernel offers 100% compatibility with Red Hat Enterprise Linux.

## Oracle Database Servers

Oracle Revenue Management and Billing Version 2.3.0.2.0 is supported with Oracle Database Server 11.2.0.4 on all of the operating systems listed above.

The following Oracle Database Server Editions are supported:

- Oracle Database Enterprise Edition
- Oracle Database Standard Edition

<sup>3</sup> Oracle will not provide any support for Windows XP from 2014

<sup>4</sup> Oracle Revenue Management and Billing is tested and certified on Oracle Linux 5.8, 6.2, 6.4 and 6.5. Oracle Linux is 100% userspace-compatible with Red Hat Enterprise Linux, and therefore Oracle Revenue Management and Billing is supported on Red Hat Enterprise Linux



**Note:** Oracle Database Enterprise Edition and the Partitioning and Advanced Compression options are not mandatory but recommended. Standard Edition should only be considered suitable for very small, pilot projects or development environments where scalability, performance, and database size-on-disk are not important considerations. Oracle Database Enterprise Edition, including the Advanced Compression and Partitioning options, is strongly recommended in all other situations.

Oracle Database Client 11.2.0.1 is required for Oracle Database Server 11.2.0.4.

## Oracle WebLogic Server Information

The following Oracle WebLogic Server Editions are supported:

- Oracle WebLogic Server Standard Edition
- Oracle WebLogic Server Enterprise Edition

## 3.4 Support for Software Patches and Upgrades

Due to the ongoing nature of software improvement, vendors will issue patches and service packs for the operating systems, application servers and database servers on top of specific versions that Oracle Utilities Application Framework has been tested with.

If it is necessary to apply an upgrade, please do so in a test environment that is running on the same platform as your production environment prior to updating the Oracle Revenue Management and Billing production environment.

The exceptions from this rule are Hibernate software Version 4.1.0. This version should not be upgraded.

Always contact Oracle Revenue Management and Billing support prior to applying vendor updates that do not guarantee backward compatibility.

## 4. Installation Types

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This section provides an overview of the different types of application installation.

### 4.1 Initial Installation

The installation process will create files as well as a database on your system. Depending on what data you choose to install in the database, the database install process is referred to as either initial install or demo install.

### 4.2 Database Installation: Initial Install Compared with Demo Install

An initial install and demo install both start with an empty database. In the case of initial install, demo data is not populated into the database by the installation process. This installation type is typically used for production environments.

In contrast, the demo install process populates the database with demo data. This installation type is typically used for demo and testing environments.

## 5. Planning the Installation

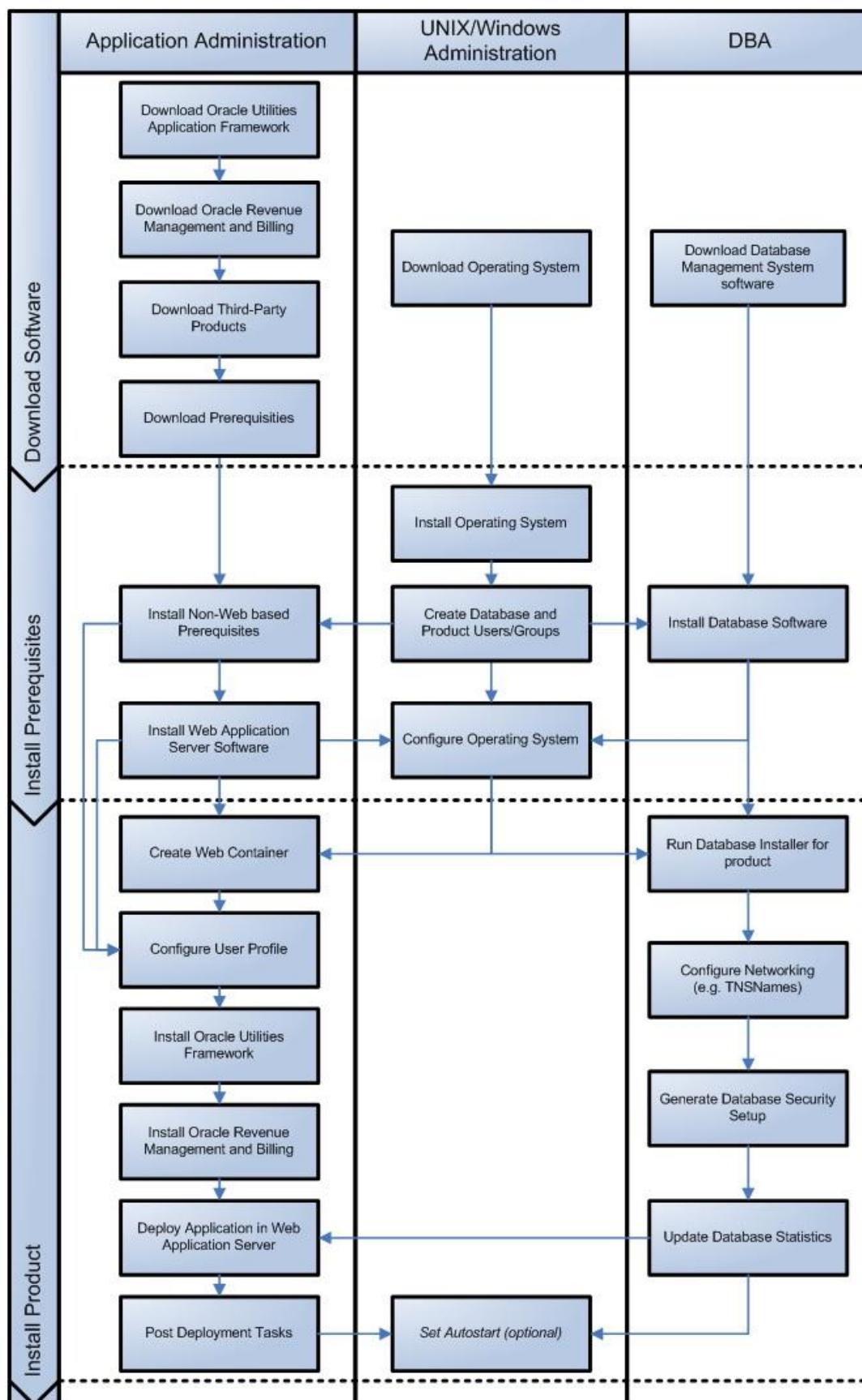
---

This section provides information for planning an Oracle Revenue Management and Billing installation, including:

- Installation and Configuration Overview
- Before You Install
- Installation Checklist
- Installation and Configuration Worksheets

### 5.1 Installation and Configuration Overview

The following diagram provides an overview of the steps that need to be taken to install and configure Oracle Revenue Management and Billing:



## 5.2 Before You Install

Refer to [My Oracle Support](#) for up-to-date additional information on installing Oracle Revenue Management and Billing.

## 5.3 Installation Checklist

The following checklist will help guide you through the installation process of the application tier. The details for each step are presented in subsequent Sections.

1. Create Group/User ID.
2. Install prerequisite software (for complete details about installing and configuring the prerequisite third-party software for your specific platform, see the [Installing Application Server Prerequisite Software](#) section):
  - Oracle Database Client 11.2.0.1
  - Java 6
  - Hibernate 4.1.0
  - Micro Focus Server 5.1 WrapPack 7 Update or WrapPack 8 Update

3. Install Optional Software.

The following software is not required for Oracle Revenue Management and Billing to operate:

- Micro Focus Server Express, with patches (required for recompiling COBOL)
4. Install web server.
    - Oracle WebLogic
    - IBM Websphere

**Note:** If you are upgrading and you are currently running Oracle Application Server please contact your Global Support Representative.

5. Verify that the software installed.
6. Set up environment variables.
7. Install Oracle Utilities Application Framework.
8. Install Oracle Utilities Application Framework prerequisite single fixes.
9. Install Oracle Utilities Application Framework post-requisite single fixes (if any).
10. Install Oracle Revenue Management and Billing.
11. Deploy Oracle Revenue Management and Billing application.
12. Complete post installation tasks.
13. Optional third-party product integration (such as web self service or reporting tools).

## 5.4 Installation and Configuration Worksheets

During the installation and configuration of the application you will need to provide a variety of system values. These worksheets will assist you in providing that information. They should be completed before installing the application framework, as described in the [Installing the Application Server Component of Oracle Utilities Application Framework](#) section. No Customer Install Value fields should be left blank.

**Note:** Some web application server information will not be available until the software installation steps have been completed as described in the [Installing Application Server Prerequisite Software](#) section.

### 5.4.1 Installation Menu Functionality Overview

The main configuration menu is structured so that related variables and/or options are grouped together and are associated by a menu item number. To access a particular group of variables and options, enter the menu item number associated with that group. Each option within that group is displayed in turn on the screen, along with a prompt so that you can type the desired value for the option, if it is not the same as the default or current value.

When performing the initial installation you need to go through all menu options. The menu options may have a default value, a list of valid values and a validation check.

On each option prompt you can keep the current value by simply leaving the input line empty. In order to erase a variable value you need to enter one dot (“.”). The leading spaces will be trimmed out on each values entered.

**Note:**

When working with the menu you will see the following:

- Valid Values: [ALFANUM] . This indicates you will need to enter an alphanumeric value in the prompt.
- Valid Values: [NUM] . This indicates you will need to enter a numeric value in the prompt.

When all options are set, type <P> at the main menu prompt option. This will save the option values selected throughout the configuration.

During this processing the global variables are validated and the configuration file <SPLEBASE>/etc/ENVIRON.INI is created or updated. This file contains all the variables inputted and calculated. These are needed by the next part of the installation process.

To exit the configuration utility without saving any of the values entered, type <X> and 'Enter'.

### 5.4.2 Installation Menu Functionality Details

The Environment Installation Utility requires that Oracle Client Home is set in the path for the user performing the installation.

Prior to running the installation utility you will need to review the supported platforms document to ensure you have all of the Third Party software installed.

In this menu if the variables are set prior to execution, that value will be defaulted by the installation utility when performing the installation.

When the installation has been completed successfully, the values will be written to an `ENVIRON.INI` file. When `splenviron.sh` or `splenviron.cmd` is executed, it will read from the `ENVIRON.INI` file to set the environment variables.

In the worksheets there are three different types of values given:

- Default Values are the values that will be defaulted when running the installation utility.
- Security Values denote values that should be changed when in production.
- Example Values are values that can be used for a default installation.

**Note:** The production environment should not be run with default values. See the *Oracle Revenue Management and Billing Server Administration Guide* for additional information about configuring these values.

When you enter passwords you will not see the password characters on the screen because they are entered in silent mode. Passwords are encrypted when the values are entered.

Install the Oracle Client software specified in the [Supported Platforms](#) section prior to running any of the installation utilities.

The following prompt will appear when executing the installation utility:

```
Enter Oracle Client Home Directory (<ENTER> quit):
```

**Note:** If the environmental variable `ORACLE_CLIENT_HOME` is set, the install script will validate the variable. If it passes the validation you will not be prompted for it. This is needed in order to run Perl installation utilities.

## Encryption Methods

When the application server choice is WebLogic, the Oracle Utilities Application Framework installation uses the Oracle WebLogic API to encrypt the User ID and password that perform admin functions for the WebLogic application servers. Please refer to the Oracle WebLogic documentation for further information about the encryption.

The Oracle Utilities Application Framework installation also uses industry standard cryptography to encrypt passwords that are prompted within the installation.

In each case these password are entered in the command line but the inputted values are not reflected on the screen when performing the installation.

### 5.4.3 Third Party Software Configuration

```
*****
* Environment Installation Options *
*****
1. Third Party Software Configuration
   Oracle Client Home Directory:
   Web Java Home Directory:
   Child JVM Home Directory:
   COBOL Home Directory:
   Hibernate JAR Directory:
   ONS JAR Directory:
   Web Application Server Home Directory:
   ADF Home Directory:
```

OIM OAM Enabled Environment:

| Menu Option                    | Name Used in Documentation | Usage   | Customer Install Value |
|--------------------------------|----------------------------|---|------------------------|
| Oracle Client Home Directory   | ORACLE_CLIENT_HOME         | The home directory of the Oracle Client. The application will use the Perl included under this Oracle Client.<br>Example Location:<br><code>/oracle/client/product/11.2.0.1</code>  |                        |
| Web Java Home Directory        | JAVA_HOME                  | Java home that will be used by the web application server.<br>Example Location:<br><code>/ouaf/java/jdk1.6.0_20</code>  |                        |
| Child JVM Home Directory       | CHILD_JVM_JAVA_HOME        | Java home that will be used by the child java process that handles COBOL related requests.<br>Example Location:<br><code>/ouaf/java/jdk1.6.0_20</code>  |                        |
| COBOL Home Directory           | COBDIR                     | COBOL installation location directory.<br>Example Location:<br><code>/opt/SPLcobAS51WP6</code>  |                        |
| Hibernate JAR Directory        | HIBERNATE_JAR_DIR          | Location on the disk where the hibernate4 jar files are installed.  |                        |
| ONS JAR Directory <sup>5</sup> | ONS_JAR_DIR                | Location on the disk where the <code>ons.jar</code> file is installed.<br><br>Required for Oracle RAC installation. See the <i>Oracle Revenue Management and Billing Server Administration Guide</i> for more information. <sup>6</sup> |                        |

<sup>5</sup> Denotes optional Menu Options that may be required for the product installation and variables.

<sup>6</sup> In order to activate the RAC FCF, the application needs the external `ons.jar` file, Version 11.2.0.4. This `ons.jar` is located under the Oracle Database Software 11.2.0.4, at the following path:

`$ORACLE_HOME/opmn/lib/ons.jar`

The `ons.jar` should be copied to the Application Server. During the OUAF installation the relevant option should be populated with the folder location of the `ons.jar`.



| Menu Option                           | Name Used in Documentation | Usage   | Customer Install Value |
|---------------------------------------|----------------------------|---|------------------------|
| Web Application Server Home Directory | WEB_SERVER_HOME            | <p>Location on the disk where the application server is installed.</p> <p>Example Location:</p> <p><u>WebLogic:</u><br/>/ouaf/middleware/wlserver_10.3</p> <p>To validate the home directory, check if the following jar files exist in the appropriate path:</p> <ul style="list-style-type: none"> <li>• \$WEB_SERVER_HOME/server/lib/weblogic.jar</li> <li>• %WEB_SERVER_HOME%\server\lib\weblogic.jar</li> </ul> <p><u>WebSphere:</u><br/>/ouaf/IBM/WebSphere7/AppServer</p> <p><u>WebSphere ND:</u><br/>/ouaf/IBM/WebSphere70ND/</p> |                        |
| ADF Home Directory <sup>7</sup>       | ADF_HOME                   | <p>Location on the disk where ADF is installed.</p> <p>Example Location:</p> <p>/ouaf/jdev11_1_1_4</p>  |                        |
| OIM OAM Enabled Environment           | OPEN_SPML_ENABLED_ENV      | <p>Denotes if an environment will be integrating with Oracle Identity Manager for user propagation.</p> <p><u>Valid values:</u></p> <ul style="list-style-type: none"> <li>• true</li> <li>• false</li> </ul> <p><u>Defaulted value:</u> false</p>  |                        |

<sup>7</sup> Denotes optional Menu Options that may be required for the product installation and variables.

## 5.4.4 Environment Installation Options

### 50. Environment Installation Options

Environment Mount Point:

Log Files Mount Point:

Environment Name:

Web Application Server Type:

Install Application Viewer Module:

| Menu Option             | Name Used in Documentation | Usage   | Customer Install Value |
|-------------------------|----------------------------|---|------------------------|
| Environment Mount Point | <SPLDIR>                   | <p>The mount point into which the application is installed. For example: /ouaf for UNIX and C:\ouaf for Windows.</p> <p>This mount point MUST exist and the ORMB administrator user ID MUST be able to write to this directory. (This is the user ID that is created specifically to administer the (ORMB) environments; the default is <code>cissys</code>). The installation sets permissions on all subdirectories installed under this directory.</p> <p>See &lt;SPLENVIRON&gt; below for more information on how this mount point is used.</p> |                        |

| Menu Option           | Name Used in Documentation | Usage   | Customer Install Value |
|-----------------------|----------------------------|---|------------------------|
| Log Files Mount Point | <SPLDIROUT>                | <p>A mount point that will contain any application output or application logs.</p> <p>Example value is /ouaf/sploutput for UNIX installation or C:\ouaf\sploutput for Windows.</p> <p>This mount point MUST exist and the ORMB administrator user ID MUST be able to write to this directory. (This is the user ID that is created specifically to administer the ORMB environments; the default is <code>cissys</code>).</p> <p>For each environment initialized the application logs will be written to the directory &lt;SPLDIROUT&gt;/&lt;SPLENVIRON&gt;.</p> <div style="border: 1px solid black; padding: 5px;"> <p><b>Note:</b> Later in the installation the <code>splenvron.sh</code> (<code>splenvron.cmd</code>) script will set the <code>\$SPLOUTPUT</code> (<code>%SPLOUTPUT%</code>) environment variable to point to: &lt;SPLDIROUT&gt;/&lt;SPLENVIRON&gt;</p> </div> |                        |

| Menu Option                 | Name Used in Documentation | Usage  | Customer Install Value |
|-----------------------------|----------------------------|--|------------------------|
| Environment Name            | <SPLENVIRON>               | <p>A descriptive name to be used as both a directory name under the mount point &lt;SPLDIR&gt; and an environment descriptor. This value typically identifies the purpose of the environment. For example, DEV01 or CONV.</p> <p>On installation a directory &lt;SPLDIR&gt;/&lt;SPLENVIRON&gt; is created, under which the Oracle Utilities Application Framework and Oracle Revenue Management and Billing software resides.</p> <p>When multiple environments are set up on the machine you will typically have directories such as:</p> <pre>/ouaf/DEV01/....</pre> <pre>/ouaf/CONV/....</pre> <p>Each of these contains a complete version of the Oracle Utilities Application Framework and Oracle Revenue Management and Billing.</p> <div> <p><b>Note:</b> Later in the installation process, the <code>splenvirons.sh</code> (<code>splenvirons.cmd</code>) script will set <code>\$SPLEBASE</code> (<code>%SPLEBASE%</code>) environment variable to point to &lt;SPLDIR&gt;/&lt;SPLENVIRON&gt;.</p> </div> |                        |
| Web Application Server Type | <SPLWAS>                   | <p>A web application server for the environment to be used. The following value must be selected:</p> <p><u>Valid values:</u></p> <p>WLS: WebLogic</p> <p>WAS: WebSphere</p> <p>WASND: WebSphere ND</p> <div> <p><b>Note:</b> Not all web application servers are supported on all platforms; refer to the <a href="#">Supported Platforms</a> section for details.</p> </div>   |                        |

| Menu Option                       | Name Used in Documentation | Usage  | Customer Install Value |
|-----------------------------------|----------------------------|--|------------------------|
| Install Application Viewer Module | <WEB_ISAPPVIEWER>          | <p>Denotes if the Application Viewer Web Module will be installed in the environment. When this value is set to false the application viewer will not be accessible in the environment.</p> <p><u>Valid values:</u></p> <p>true: Application Viewer module will be installed.</p> <p>false: Application Viewer module will not be installed.</p> <p><u>Defaulted value:</u> true</p> <div> <p><b>Note:</b> When the value of false is selected, the Application Viewer will only be installed at a later date by a complete reinstall of the application.</p> </div> |                        |

## 5.4.5 Environment Description

### 1. Environment Description

Environment Description:

| Menu Option             | Name Used in Documentation | Usage  | Customer Install Value |
|-------------------------|----------------------------|--|------------------------|
| Environment Description | DESC                       | This is a free form text field to describe the purpose of the environment. |                        |

## 5.4.6 WebLogic Business Application Server Configuration

The WebLogic parameters below and in the worksheet are for a WebLogic installation.

### 2. Business Application Server Configuration

Business Server Host: <machine\_name>

WebLogic Server Name: myserver

Business Server Application Name: SPLService

MPL Admin Port Number:

MPL Automatic startup: false

| Menu Option                      | Name Used in Documentation | Usage  | Customer Install Value |
|----------------------------------|----------------------------|--|------------------------|
| Business Server Host             | BSN_WLHOST                 | The host name on which business application server resides.<br><u>Default Value:</u> <current server name>   |                        |
| WebLogic Server Name             | BSN_WLS_SVRNAME            | The name of the WebLogic server where the business application resides.<br><u>Default Value:</u> myserver<br><div><b>Note:</b> If there is not a previously created WebLogic server, take the default value of “myserver”.</div> |                        |
| Business Server Application Name | BSN_APP                    | The name of the business application server.<br><u>Default Value:</u> SPLService   |                        |
| MPL Admin Port number            | MPLADMINPORT               | The port number for the Multi Purpose Listener (MPL) Admin Server.<br>Example value: 6502  |                        |
| MPL Automatic Startup            | MPLSTART                   | Automatically starts the MPL Listener whenever environment starts.<br><u>Default Value:</u> false  |                        |

#### Note:

To work with native, managed or clustered WebLogic application servers, the following additional setting must be appended to the Server Start Arguments, within the Oracle WebLogic console, for COBOL sockets to be used:

#### Linux/UNIX:

-Djava.library.path=<SPLEBASE>/runtime

**Windows:**

```
-Djava.library.path=<SPLEBASE>\runtime
```

Where, <SPLEBASE> is the path where the application environment is installed. This setting does not support environment variables.

## 5.4.7 WebSphere ND Business Application Server Configuration

The WebSphere Network Deployment parameters below and in the worksheet are for a WebSphere ND installation.

### 2. Business Application Server Configuration

Business Server Host: <machine\_name>

Bootstrap Port:

WebSphere Server Name:

WebSphere Node Name:

Business Server Application Name: SPLService

MPL Admin Port Number:

MPL Automatic startup:

| Menu Option                      | Name Used in Documentation | Usage  | Customer Install Value |
|----------------------------------|----------------------------|--|------------------------|
| Business Server Host             | BSN_WLHOST                 | The host name on which business application server resides.<br><u>Default Value:</u> <current server name>   |                        |
| Bootstrap Port                   | BSN_WASBOOTSTRAPPORT       | The boot strap port number allows the web module to communicate with the EJB module.   |                        |
| WebSphere Server Name            | BSN_SVRNAME                | The WebSphere ND Application Server to host the OUAF application.<br>Each OUAF must be installed in a unique WebSphere ND Application Server.<br><u>Default Value:</u> server2 |                        |
| WebSphere Node Name              | BSN_NODENAME               | The name of the WebSphere ND Node Name where the WebSphere ND Application Server is running.   |                        |
| Business Server Application Name | BSN_APP                    | The name of the business application server.<br><u>Default Value:</u> SPLService   |                        |

| Menu Option           | Name Used in Documentation | Usage   | Customer Install Value |
|-----------------------|----------------------------|---|------------------------|
| MPL Admin Port number | MPLADMINPORT               | The port number for the Multi Purpose Listener (MPL) Admin Server.<br>Example value: 6502         |                        |
| MPL Automatic Startup | MPLSTART                   | Automatically starts the MPL Listener whenever environment starts.<br><u>Default Value:</u> false |                        |

## 5.4.8 WebSphere Basic Business Application Server Configuration

The WebSphere parameters below and in the worksheet are for a WebSphere installation.

### 2. Business Application Server Configuration

Business Server Host: <machine\_name>

Bootstrap Port:

WebSphere Server Name:

WebSphere Node Name:

Business Server Application Name: SPLService

MPL Admin Port Number:

MPL Automatic startup:

| Menu Option           | Name Used in Documentation | Usage  | Customer Install Value |
|-----------------------|----------------------------|--|------------------------|
| Business Server Host  | BSN_WLHOST                 | The host name on which business application server resides.<br><u>Default Value:</u> <current server name>   |                        |
| Bootstrap Port        | BSN_WASBOOTSTRAPPORT       | The boot strap port number allows the web module to communicate with the EJB module.   |                        |
| WebSphere Server Name | BSN_SVRNAME                | The WebSphere Application Server to host the OUAF application.<br>Each OUAF must be installed in a unique WebSphere Application Server.<br><u>Default Value:</u> server2 |                        |
| WebSphere Node Name   | BSN_NODENAME               | The name of the WebSphere Node Name where the WebSphere Application Server is running.   |                        |



| Menu Option                      | Name Used in Documentation | Usage   | Customer Install Value |
|----------------------------------|----------------------------|---|------------------------|
| Business Server Application Name | BSN_APP                    | The name of the business application server.<br><u>Default Value:</u> SPLService                  |                        |
| MPL Admin Port number            | MPLADMINPORT               | The port number for the Multi Purpose Listener (MPL) Admin Server.<br>Example value: 6502         |                        |
| MPL Automatic Startup            | MPLSTART                   | Automatically starts the MPL Listener whenever environment starts.<br><u>Default Value:</u> false |                        |

### 5.4.9 WebLogic Web Application Server Configuration

The WebLogic parameters below and in the worksheet are for a WebLogic installation.

#### 3. Web Application Server Configuration

Web Server Host: <machine\_name>

Web Server Port Number:

Web Context Root:

WebLogic JNDI User ID:

WebLogic JNDI Password:

WebLogic Admin System User ID:

WebLogic Admin System Password:

WebLogic Server Name: myserver

Web Server Application Name: SPLWeb

Application Admin User ID:

Application Admin Password:

Expanded Directories: true

Application Viewer Module: true

| Menu Option     | Name Used in Documentation | Usage   | Customer Install Value |
|-----------------|----------------------------|---|------------------------|
| Web Server Host | WEB_WLHOST                 | The host name on which the web application server resides.<br><u>Default Value:</u> <current server name> |                        |

| Menu Option                   | Name Used in Documentation | Usage   | Customer Install Value |
|-------------------------------|----------------------------|---|------------------------|
| Web Server Port Number        | WEB_WLPORT                 | A unique port number within the system that will be assigned to the HTTP port. This is the port number that is used as a part of the client URL request to connect to the host.<br>Example value: 6500  |                        |
| Web ContextRoot               | WEB_CONTEXT_ROOT           | A context root name that allows customers to run multiple instances of web application on the same server.<br><u>Default Value:</u> ouaf  |                        |
| WebLogic JNDI User ID         | WEB_WLSYSUSER              | The user ID the application uses to connect to the EJB component through JNDI. This is the EJB container user ID.<br><b>Note:</b> The required value for an initial installation is “system”. This is a security value.   |                        |
| WebLogic JNDI Password        | WEB_WLSYSPASS              | The password the application uses to connect to the EJB component through JNDI.<br><b>Note:</b> The required value for an initial installation is “ouafadmin”. This value will be saved in encrypted format. This is a security value.  |                        |
| WebLogic Admin System User ID | WLS_WEB_WLSYSUSER          | The user ID to log in to the Oracle WebLogic console and to administer Oracle WebLogic. The Oracle WebLogic startup and stop script also utilizes this user ID.<br><b>Note:</b> The installation utility will prompt you to enter “Y” to encrypt. For an initial installation, enter Y/y and specify the required value “system”. This is a security value. |                        |

| Menu Option                       | Name Used in Documentation | Usage  | Customer Install Value |
|-----------------------------------|----------------------------|--|------------------------|
| WebLogic Admin System Password    | WLS_WEB_WLSYSPA<br>SS      | <p>The password to login to Oracle WebLogic console and to administer Oracle WebLogic. The Oracle WebLogic startup and stop script also utilize this password.</p> <p><b>Note:</b> The installation utility will prompt you to enter “Y” to encrypt. For an initial installation, enter Y/y, and specify the required value “ouafadmin”. This is a security value.</p> |                        |
| WebLogic Server Name              | WEB_WLS_SVRNAME            | <p>The name of the WebLogic server where the web application resides.</p> <p><u>Default Value:</u> myserver</p> <p><b>Note:</b> For an initial installation, use the default value of “myserver”.</p>  |                        |
| Web Server Application Name       | WEB_APP                    | <p>The name of the web application server.</p> <p><u>Default Value:</u> SPLWeb</p> <p><b>Note:</b> For an initial installation, use the default value of “SPLWeb”.</p>   |                        |
| Application Admin User ID         | WEB_SPLUSER                | <p>This is the default user ID to login to the application through the browser.</p> <p>Example value: SYSUSER</p> <p><b>Note:</b> The required value for an initial installation is “SYSUSER”. This value is also used in communication within the XAI application. This is a security value.</p>  |                        |
| Application Admin Userid Password | WEB_SPLPASS                | <p>This is the password of the application admin user.</p> <p>Example value: sysuser00</p> <p><b>Note:</b> The required value for an initial installation is “sysuser00”. This value will be saved in encrypted format. This is a Security Value.</p>  |                        |

| Menu Option               | Name Used in Documentation | Usage  | Customer Install Value |
|---------------------------|----------------------------|--|------------------------|
| Expanded Directories      | WEB_IEXPANDED              | <p>When the value is “true” the web application will be deployed in exploded directory format (no WAR files).</p> <p>When the value is “false”, the web application will be deployed in ear file format.</p> <p><u>Valid values:</u></p> <p>true: Environment expanded (no WAR files)</p> <p>false: Environment with WAR/EAR files</p> <p><u>Default Value:</u> false</p>  |                        |
| Application Viewer Module | WEB_ISAPPVIEWER            | <p>When the value is “true” the application viewer will be deployed to the web server. When the value is “false”, the application viewer will not be deployed to the web Server.</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p><b>Note:</b></p> <p>With either value the application viewer module will still be managed by the upgrade process.</p> <p>When this value is set to false from the initial install menu you will not be able to change this value to true to re-enable the application viewer.</p> </div> <p><u>Valid values:</u></p> <p>true: The application viewer module will be deployed to the web server</p> <p>false: The application viewer module will not be deployed to the web server</p> <p><u>Default Value:</u> true</p> |                        |

### 5.4.10 WebSphere ND Web Application Server Configuration

The WebSphere ND parameters below and in the worksheet are for a WebSphere ND installation.

#### 3. Web Application Server Configuration

Web Server Host: <machine\_name>

Web Server Port Number:

Web Context Root:

WebSphere Server Name:

WebSphere Node Name:

Web Server Application Name:

WebSphere JNDI System User ID:

WebSphere JNDI System Password:

Application Admin User ID:

Application Admin Password:

Expanded Directories:

Application Viewer Module:

| Menu Option                 | Name Used in Documentation | Usage   | Customer Install Value      |
|-----------------------------|----------------------------|---|-----------------------------|
| Web Server Host             | WEB_WLHOST                 | The host name on which the web application server resides.<br><u>Default Value:</u> <machine_name>  |                             |
| Web Server Port Number      | WEB_WLPORT                 | The WC_defaulthost number for your WebSphere ND server. This is the port number that is used as a part of the client URL request to connect to the host.<br>Example value: 9081 |                             |
| Web Context Root            | WEB_CONTEXT_ROOT           | A context root name that allows customers to run multiple instances of web application on the same installation of WebSphere ND server.<br><u>Default Value:</u> ouaf           |                             |
| WebSphere Server Name       | WEB_SVRNAME                | The WebSphere Application Server to host the ORMB application.<br>Each ORMB must be installed in a unique WebSphere Application Server.<br><u>Default Value:</u> server2        |                             |
| WebSphere Node Name         | WEB_NODENAME               | The name of the WebSphere Node Name where the WebSphere Application Server is running.  |                             |
| Web Server Application Name | WEB_APP                    | The name of the web application server.<br><u>Default Value:</u> SPLWeb   | Web Server Application Name |

| Menu Option                       | Name Used in Documentation | Usage  | Customer Install Value |
|-----------------------------------|----------------------------|--|------------------------|
| WebSphere JNDI User ID:           | WEB_WASUSER                | <p>User ID the application utilizes to connect to the EJB component through JNDI. This is the EJB container user ID.</p> <p><b>Note:</b> This value must be a valid User in the WebSphere ND console.</p>  |                        |
| WebSphere JNDI System Password:   | WEB_WASPASS                | <p>The password the application utilizes to connect to the EJB component through JNDI.</p> <p><b>Note:</b> This value will be saved in encrypted format.</p>   |                        |
| Application Admin User ID         | WEB_SPLUSER                | <p>This is the default user ID to login to the application through the browser.<br/>Example value: SYSUSER</p> <p><b>Note:</b><br/>This value is also used in communication within the XAI application.<br/>This value must be a valid User in the WebSphere ND console.<br/>This is a security value.</p> |                        |
| Application Admin Userid Password | WEB_SPLPASS                | <p>This is the password of the application admin user.<br/>Example value: sysuser00</p> <p><b>Note:</b> This value will be saved in encrypted format. This is a security value.</p>  |                        |

| Menu Option               | Name Used in Documentation | Usage   | Customer Install Value |
|---------------------------|----------------------------|---|------------------------|
| Expanded Directories      | WEB_ISEXPANDED             | <p>When the value is “true” the web application will be deployed in exploded directory format (no WAR files).</p> <p>When the value is “false”, the web application will be deployed in ear file format.</p> <p><u>Valid values:</u></p> <p>true: Environment expanded (no WAR files)</p> <p>false: Environment with WAR/EAR files</p> <p><u>Default Value:</u> false</p>   |                        |
| Application Viewer Module | WEB_ISAPPVIEWER            | <p>When the value is “true” the application viewer will be deployed to the web server. When the value is “false”, the application viewer will not be deployed to the web server.</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p><b>Note:</b> With either value the application viewer module will still be managed by the upgrade process.</p> <p>When this value is set to false from the initial install menu you will not be able to change this value to true to re-enable the application viewer.</p> </div> <p><u>Valid values:</u></p> <p>true: The application viewer module will be deployed to the web server)</p> <p>false: The application viewer module will not be deployed to the web server)</p> <p><u>Default Value:</u> true</p> |                        |

### 5.4.11 WebSphere Basic Web Application Server Configuration

The WebSphere parameters below and in the worksheet are for a WebSphere installation.

#### 3. Web Application Server Configuration

Web Server Host: <machine\_name>

Web Server Port Number:

Web Context Root:

WebSphere Server Name:

WebSphere Node Name:  
 Web Server Application Name:  
 WebSphere JNDI System User ID:  
 WebSphere JNDI System Password:  
 Application Admin User ID:  
 Application Admin Password:  
 Expanded Directories:  
 Application Viewer Module:

| Menu Option                 | Name Used in Documentation | Usage  | Customer Install Value |
|-----------------------------|----------------------------|--|------------------------|
| Web Server Host             | WEB_WLHOST                 | The host name on which the web application server resides.<br><u>Default Value:</u> <machine_name>   |                        |
| Web Server Port Number      | WEB_WLPORT                 | The WC_defaulthost number for your WebSphere Basic server. This is the port number that is used as a part of the client URL request to connect to the host.<br>Example value: 9081   |                        |
| Web Context Root            | WEB_CONTEXT_ROOT           | A context root name that allows customers to run multiple instances of web application on the same installation of WebSphere server.<br><u>Default Value:</u> ouaf                   |                        |
| WebSphere Server Name       | WEB_SVRNAME                | The WebSphere Basic Application Server to host the ORMB application.<br>Each ORMB must be installed in a unique WebSphere Basic application server.<br><u>Default Value:</u> server2 |                        |
| WebSphere Node Name         | WEB_NODENAME               | The name of the WebSphere Basic Node Name where the WebSphere Basic application server is running.   |                        |
| Web Server Application Name | WEB_APP                    | The name of the web application server.<br><u>Default Value:</u> SPLWeb  |                        |



| Menu Option                       | Name Used in Documentation | Usage   | Customer Install Value |
|-----------------------------------|----------------------------|---|------------------------|
| WebSphere JNDI User ID:           | WEB_WASUSER                | <p>User ID the application utilizes to connect to the EJB component through JNDI. This is the EJB container user ID.</p> <p><b>Note:</b> This value must be a valid User in the WebSphere console.<br/>This is a security value.</p>  |                        |
| WebSphere JNDI System Password:   | WEB_WASPASS                | <p>The password the application utilizes to connect to the EJB component through JNDI.</p> <p><b>Note:</b> This value will be saved in encrypted format. This is a security value.</p>  |                        |
| Application Admin User ID         | WEB_SPLUSER                | <p>This is the default user ID to login to the application through the browser.<br/>Example value: SYSUSER</p> <p><b>Note:</b> This value is also used in communication within the XAI application. This value must be a valid User in the WebSphere console.<br/>This is a security value.</p> |                        |
| Application Admin Userid Password | WEB_SPLPASS                | <p>This is the password of the application admin user.<br/>Example value: sysuser00</p> <p><b>Note:</b> This value will be saved in encrypted format.<br/>This is a security value.</p>   |                        |

| Menu Option               | Name Used in Documentation | Usage   | Customer Install Value |
|---------------------------|----------------------------|---|------------------------|
| Expanded Directories      | WEB_IEXPANDED              | <p>When the value is “true” the web application will be deployed in exploded directory format (no WAR files).</p> <p>When the value is “false”, the web application will be deployed in ear file format.</p> <p><u>Valid values:</u></p> <p>true: Environment expanded (no WAR files)</p> <p>false: Environment with WAR/EAR files</p> <p><u>Default Value:</u> false</p>   |                        |
| Application Viewer Module | WEB_ISAPVIEWER             | <p>When the value is “true” the application viewer will be deployed to the web server. When the value is “false”, the application viewer will not be deployed to the web server.</p> <div style="border: 1px solid black; padding: 5px;"> <p><b>Note:</b> With either value the application viewer module will still be managed by the upgrade process.</p> <p>When this value is set to false from the initial install menu you will not be able to change this value to true to re-enable the application viewer.</p> </div> <p><u>Valid values:</u></p> <p>true: The application viewer module will be deployed to the web server)</p> <p>false: The application viewer module will not be deployed to the web server)</p> <p><u>Default Value:</u> true</p> |                        |

## 5.4.12 Database Configuration

### 4. Database Configuration

Web Application Database User ID:

Web Application Database Password:

MPL Database User ID:

MPL Database Password:

XAI Database User ID:

XAI Database Password:

Batch Database User ID:

Batch Database Password:

Database Name:

Database Server:

Database Port:

ONS Server Configuration:

Database Override Connection String:

Oracle Client Character Set NLS\_LANG: AMERICAN\_AMERICA.AL32UTF8

| Menu Option                       | Name Used in Documentation | Usage   | Customer Install Value |
|-----------------------------------|----------------------------|---|------------------------|
| Web Application Database User ID  | DBUSER                     | <p>The database user ID that has been configured on the database for the web application server connection.</p> <p><b>Note:</b> This is a security value.</p>   |                        |
| Web Application Database Password | DBPASS                     | <p>The database password that has been configured on the database for the web application connection.</p> <p><b>Note:</b> This is a security value. This value will be saved in encrypted format.</p> |                        |
| MPL Database User ID              | MPL_DBUSER                 | <p>The database user ID that has been configured on the database for the MPL server connection.</p> <p><b>Note:</b> This is a security value.</p>   |                        |
| MPL Database Password             | MPL_DBPASS                 | <p>The database password that has been configured on the database for the MPL server connection.</p> <p><b>Note:</b> This is a security value. This value will be saved in encrypted format.</p>      |                        |
| XAI Database User ID              | XAI_DBUSER                 | <p>The database user ID that has been configured on the database for the XAI server connection.</p> <p><b>Note:</b> This is a security value.</p>   |                        |

| Menu Option              | Name Used in Documentation | Usage   | Customer Install Value |
|--------------------------|----------------------------|---|------------------------|
| XAI Database Password    | XAI_DBPASS                 | <p>The database password that has been configured on the database for the XAI server connection.</p> <p><b>Note:</b> This is a security value. This value will be saved in encrypted format.</p>                |                        |
| Batch Database User ID   | BATCH_DBUSER               | <p>The database user ID that has been configured on the database for the batch connection.</p> <p><b>Note:</b> This is a security value.</p>  |                        |
| Batch Database Password  | BATCH_DBPASS               | <p>The database password that has been configured on the database for the batch connection.</p> <p><b>Note:</b> This is a security value. This value will be saved in encrypted format.</p>                     |                        |
| Database Name            | DBNAME                     | The name of the database instance that the application will be connecting to.   |                        |
| Database Server          | DBSERVER                   | Host name of the server where database resides.   |                        |
| Database Port            | DBPORT                     | Database port number on the database server used for connecting to the database   |                        |
| ONS Server Configuration | ONSCONFIG                  | <p>ONS Server Configuration is required for Oracle RAC FCF.</p> <p>See the <i>Oracle Revenue Management and Billing Server Administration Guide</i> for more information.</p> <p>This is an optional value.</p> |                        |

| Menu Option                          | Name Used in Documentation | Usage  | Customer Install Value |
|--------------------------------------|----------------------------|--|------------------------|
| Database Override Connection String  | DB_OVERRIDE_CONNECTION     | <p>This connection string can be used to override the database information entered above for RAC installation.</p> <p>Set this string to override the standard database connection string, as entered above.</p> <p>See the <i>Oracle Revenue Management and Billing Server Administration Guide</i> for more information.</p> <p>This is an optional value.</p> |                        |
| Oracle Client Character Set NLS_LANG | NLS_LANG                   | <p>The Oracle Database Character Set.</p> <p>Select the Language and Territory that are in use in your country.</p> <p><u>Default Value:</u><br/>AMERICAN_AMERICA.AL32UTF8</p>   |                        |

### 5.4.13 General Configuration Options

**Note:** See the *Oracle Revenue Management and Billing Batch Server Administration Guide* for additional details on this configuration.

#### 5. General Configuration Options

Batch RMI Port:

Batch Mode: CLUSTERED

Coherence Cluster Name:

Coherence Cluster Address:

Coherence Cluster Port:

Coherence Cluster Mode: dev

| Menu Option    | Name Used in Documentation | Usage  | Customer Install Value |
|----------------|----------------------------|--|------------------------|
| Batch RMI Port | BATCH_RMI_PORT             | Unique port used by the Batch RMI.   |                        |
| Batch Mode     | BATCH_MODE                 | <p><u>Valid values:</u> CLUSTERED or DISTRIBUTED</p> <p><u>Default Value:</u> CLUSTERED</p> <div> <p><b>Note:</b> CLUSTERED is currently the only supported mode for production environments.</p> </div> |                        |

| Menu Option               | Name Used in Documentation | Usage   | Customer Install Value |
|---------------------------|----------------------------|---|------------------------|
| Coherence Cluster Name    | COHERENCE_CLUSTER_NAME     | Unique name for the batch CLUSTER<br><b>Note:</b> Value is required when batch mode is CLUSTERED. |                        |
| Coherence Cluster Address | COHERENCE_CLUSTER_ADDRESS  | Unique multicast address.<br><b>Note:</b> Value is required when batch mode is CLUSTERED.         |                        |
| Coherence Cluster Port    | COHERENCE_CLUSTER_PORT     | Unique port for the batch CLUSTER<br><b>Note:</b> Value is required when batch mode is CLUSTERED. |                        |
| Coherence Cluster Mode    | COHERENCE_CLUSTER_MODE     | <u>Valid values:</u><br>dev (Development)<br>prod (Production)<br><u>Default Value:</u> dev       |                        |

### 5.4.14 Advanced Menu Options

The advanced menu options are not available during installation. These options can be accessed after installation using the following commands:

#### **UNIX:**

```
$SPLEBASE/bin/configureEnv.sh -a
```

#### **Windows:**

```
%SPLEBASE%\bin\configureEnv.cmd -a
```

### Advanced Environment Miscellaneous Configuration

#### 50. Advanced Environment Miscellaneous Configuration

```
Online JVM Batch Server Enabled: false
Online JVM Batch Number of Threads: 5
Online JVM Batch Scheduler Daemon Enabled: false
JMX Enablement System User ID:
JMX Enablement System Password:
RMI Port number for JMX Business:
RMI Port number for JMX Web:
GIS Service Running on the same Web Server: true
GIS Service URL:
```

GIS WebLogic System User ID:

GIS WebLogic System Password:

Online Display Software Home:

| Menu Option                            | Name Used in Documentation | Usage   | Customer Value Install |
|--|----------------------------|---|------------------------|
| WebSphere Deployment Manager Host Name | WASND_DMGR_HOST            | <p>WebSphere Deployment Manager Host name, this value is used for WebSphere ND, when connecting to the WebSphere Deployment Manager.</p> <p><b>Note:</b> This value will only appear for WebSphere ND.</p>  |                        |
| Online JVM Batch Server Enabled        | BATCHENABLED               | <p>When starting a web application server JVM, this property can be set to “true” to allow the on-line application server to also act as a batch worker in the grid.</p> <p><u>Default Value:</u> false</p> <p><b>Note:</b> This functionality should only be used in low volume environments.</p>  |                        |
| Online JVM Batch Number of Threads     | BATCHTHREADS               | <p>The maximum number of batch processing threads to be executed within a worker JVM when no explicit Distributed Thread Pool is specified. The “DEFAULT” distributed thread pool is used by the batch-scheduling daemon when it initiates processing on batch jobs (typically added via the online system) where no thread pool is specified).</p> <p><u>Default Value:</u> 5</p> <p><b>Note:</b> This will be only used and activated when BATCHENABLED is set to true.</p> |                        |

| Menu Option                                | Name Used in Documentation   | Usage  | Customer Value Install |
|--|------------------------------|--|------------------------|
| Online JVM Batch Scheduler Daemon Enabled  | BATCHDAEMON                  | <p>In a distributed batch environment, this property can be set to “true” to allow a worker JVM to host the batch scheduling daemon. The daemon accepts online batch submissions requests and automatically submits the work for them.</p> <p>Valid values: true, false</p> <p><u>Default Value:</u> false</p> <div> <b>Note:</b> This will be only used and activated when BATCHEENABLED is set to true. </div> |                        |
| JMX Enablement System User ID              | BSN_JMX_SYSUSER              | <p>Example value: user</p> <p>This value is optional.</p>  |                        |
| JMX Enablement System Password             | BSN_JMX_SYSPASS              | <p>Example value: admin</p> <div> <b>Note:</b> This value will be saved in encrypted format. This value is optional. </div>  |                        |
| RMI Port number for JMX Business           | BSN_JMX_RMI_PORT_PERFORMANCE | <p>JMX Port for business application server monitoring. This needs to be set to an available port number on the machine.</p> <p>This value is optional.</p>  |                        |
| RMI Port number for JMX Web                | WEB_JMX_RMI_PORT_PERFORMANCE | <p>JMX Port for web application server monitoring. This needs to be an available port number for the environment running on the machine.</p> <p>This value is optional.</p>  |                        |
| GIS Service Running on the same Web Server | GIS                          | <p>Geographical information (GEOCODING) - GIS Service running on the same web application server.</p> <p>Valid values: true, false</p> <p>This value is optional.</p>  |                        |
| GIS Service URL                            | GIS_URL                      | <p>This is the URL of the external web server.</p> <div> <b>Note:</b> This value will be only be used when GIS is set to true. </div> <p>This value is optional.</p>   |                        |



| Menu Option                  | Name Used in Documentation | Usage   | Customer Value Install |
|------------------------------|----------------------------|---|------------------------|
| GIS WebLogic System User ID  | GIS_WLSYSUSER              | GIS WebLogic System User ID<br><div> <b>Note:</b> This value will be only be used when GIS is set to true.           </div> This value is optional.   |                        |
| GIS WebLogic System Password | GIS_WLSYSPASS              | GIS WebLogic System Password.<br><div> <b>Note:</b> This value will be only be used when GIS is set to true.           </div> This value is optional. |                        |
| Online Display Software Home | ONLINE_DISPLAY_HOME        | The location of the Online Display Software installation directory.<br>This value is optional.  |                        |

## Advanced Environment Memory Configuration

### 51. Advanced Environment Memory Configuration

```

JVM Child Memory Allocation:          512
JVM Child Additional Options:
Web Application Java Initial Heap Size: 1024
Web Application Java Max Heap Size:    1024
Web Application Java Max Perm Size:    500
Web Application Additional Options:
Ant Min Heap Size:                     200
Ant Max Heap Size:                     800
Ant Additional Options:
Thread Pool Worker Java Min Heap Size: 512
Thread Pool Worker Java Max Heap Size: 1024
Thread Pool Worker Java Max Perm Size: 768
Thread Pool Worker Additional Options:
Additional Runtime Classpath:
Release Cobol Thread Memory Options:
-Dspl.runtime.cobol.remote.releaseThreadMemoryAfterEachCall=...
```

| Menu Option                            | Name Used in Documentation | Usage   | Customer Install Value |
|--|----------------------------|---|------------------------|
| JVM Child Memory Allocation            | JVMMEMORYARG               | Heap size for the JVM Child.<br><u>Default Value:</u> 512   |                        |
| JVM Child Additional Options           | JVM_ADDITIONAL_OPT         | Additional JVM options that are passed to the Child JVM.<br><b>Note:</b> For WebLogic installation only.  |                        |
| Web Application Java Initial Heap Size | WEB_MEMORY_OPT_MIN         | Initial heap size for the application server.<br><u>Default Value:</u> 1024<br><b>Note:</b> For WebLogic installation only.   |                        |
| Web Application Java Max Heap Size     | WEB_MEMORY_OPT_MAX         | Maximum heap size for the application server.<br><u>Default Value:</u> 1024<br><b>Note:</b> For WebLogic installation only.   |                        |
| Web Application Java Max Perm Size     | WEB_MEMORY_OPT_MAXPERMSIZE | Maximum Perm Size for the application server.<br><u>Default Value:</u><br>500 MB (Linux)<br>300 MB (Windows, HP-UX)<br><b>Note:</b> For WebLogic installation only. |                        |
| Web Application Additional Options     | WEB_ADDITIONAL_OPT         | Additional options that will be passed in to the web application server JVM.<br>Optional Entry.<br><b>Note:</b> For WebLogic installation only.                     |                        |
| Ant Min Heap Size                      | ANT_OPT_MIN                | Minimum Heap Size passed to ANT JVM.<br><u>Default Value:</u> 200   |                        |
| Ant Max Heap Size                      | ANT_OPT_MAX                | Maximum Heap Size passed to ANT JVM.<br><u>Default Value:</u> 800   |                        |
| Ant Additional Options                 | ANT_ADDITIONAL_OPT         | Additional options that are passed into the ANT JVM.  |                        |
| Thread Pool Worker Java Min Heap Size  | BATCH_MEMORY_OPT_MIN       | Minimum heap size passed to the Thread Pool Worker.<br><u>Default Value:</u> 512  |                        |
| Thread Pool Worker Java Max Heap Size  | BATCH_MEMORY_OPT_MAX       | Maximum heap size passed to the Thread Pool Worker.<br><u>Default Value:</u> 1024   |                        |

| Menu Option                              | Name Used in Documentation   | Usage  | Customer Install Value |
|--|------------------------------|--|------------------------|
| Thread Pool Worker<br>Java Max Perm Size | BATCH_MEMORY_OPT_MAXPERMSIZE | Maximum perm size passed to the Thread Pool Worker<br><u>Default Value</u> : 768   |                        |
| Thread Pool Worker<br>Additional Options | BATCH_MEMORY_ADDITIONAL_OPT  | Additional Memory Options passed into the Thread Pool Worker. This is an optional free form field.   |                        |
| Additional Runtime Classpath             | ADDITIONAL_RUNTIME_CLASSPATH | Additional Classpath Options passed in when starting the WebLogic JVM<br><div><b>Note:</b> For WebLogic installation only. This is an optional value.</div>  |                        |
| Release Cobol Thread<br>Memory Options   | REL_CBL_THREAD_MEMORY        | Allow for child JVMs to be optionally configured to release thread-bound memory when each thread is returned to its thread pool. This will increase the number of memory allocations and memory free calls performed by the Micro focus runtime. It will also lower the amount of C-heap memory consumed by child JVMs.<br>Valid values: true, false<br><u>Default Value</u> : false |                        |

## Advanced Web Application Configuration

### 52. Advanced Web Application Configuration

WebLogic SSL Port Number:

WebLogic Console Port Number:

WebLogic Additional Stop Arguments:

Strip HTML Comments: false

Authentication Login Page Type: FORM

Web Form Login Page: /loginPage.jsp

Web Form Login Error Page: /formLoginError.jsp

Web Security Role: cisusers

Web Principal Name: cisusers

This is a development environment: false

Preload All Pages on Startup: false

Maximum Age of a Cache Entry for Text: 28800

Maximum Age of a Cache Entry for Images: 28800

JSP Recompile Interval (s):

43200

| Menu Option                  | Name Used in Documentation | Usage  | Customer Install Value |
|------------------------------|----------------------------|--|------------------------|
| WebLogic SSL Port Number:    | WEB_WLSSPORT               | <p>The port number assigned to WebLogic Secure Sockets connection. This is the port number that is used for Secure Sockets connecting to the WebLogic server.</p> <p>The Secure Sockets implementation is disabled in the default configuration.</p> <p>For Production additional actions are required. Do NOT run Production with Demo certificates</p> <p>Refer to the WLS installation guide - Configuring Identity and Trust</p> <p>When this value is populated http will be disabled.</p> <p>Example value: 6501</p> <p><b>Note:</b> For WebLogic installation only. This value is optional.</p> |                        |
| WebLogic Console Port Number | WLS_ADMIN_PORT             | <p>The port number assigned to WebLogic Console connection. This is the port number that is used for Secure Sockets connecting to the WebLogic Console server.</p> <p><b>Note:</b> For WebLogic installation only. This value is optional.</p>   |                        |

| Menu Option                        | Name Used in Documentation | Usage  | Customer Install Value |
|------------------------------------|----------------------------|--|------------------------|
| WebLogic Additional Stop Arguments | ADDITIONAL_STOP_WEBLOGIC   | <p>WebLogic Additional Stop Arguments. This value is required when running the WebLogic Console Port Number and the Application using SSL.</p> <p>Example values:</p> <ul style="list-style-type: none"> <li>-Dweblogic.security.TrustKeyStore=DemoTrust</li> <li>-Dweblogic.security.TrustKeystoreType=CustomTrust</li> </ul> <div> <b>Note:</b> For Production additional actions are required. Do NOT run Production with Demo certificates </div> <p>Refer to the WLS installation guide - Configuring Identity and Trust</p> <div> <b>Note:</b> For WebLogic installation only. This is an optional value. </div> |                        |
| Strip HTML Comments                | STRIP_HTML_COMMENTS        | <p>Stripping HTML (and JavaScript) comments will increase the security of the system.</p> <p><u>Default Value:</u> false</p> <p><u>Valid values:</u> true, false</p>   |                        |
| Authentication Login Page Type     | WEB_WLAUTHMETHOD           | <p>Specifies which authentication mode should be used. To switch off OUAF Login Page enter: BASIC</p> <p><u>Valid values:</u> FORM, BASIC</p> <p><u>Default Value:</u> FORM</p>  |                        |
| Web Form Login Page                | WEB_FORM_LOGIN_PAGE        | <p>Specify the jsp file used to login into the application.</p> <p><u>Default Value:</u> /loginPage.jsp</p>  |                        |
| Web Form Login Error Page          | WEB_FORM_LOGIN_ERROR_PAGE  | <p>Specify the jsp file used when there is an error when logging into the application.</p> <p><u>Default Value:</u> /formLoginError.jsp</p>  |                        |
| Web Security Role                  | WEB_PRINCIPAL_NAME         | <p>Specify the name of the security role.</p> <p><u>Default Value:</u> cisusers</p>  |                        |
| Web Principal Name                 | WEB_PRINCIPAL_NAME         | <p>Specify the name of a principal that is defined in the security realm.</p> <p><u>Default Value:</u> cisusers</p>  |                        |

| Menu Option                             | Name Used in Documentation | Usage   | Customer Install Value |
|---|----------------------------|---|------------------------|
| This is a development environment       | WEB_ISDEVELOPMENT          | <p>If the value is “true”, the web application may be used for application development, which will trigger certain generation processes. If the value is “false” the environment will be used as a runtime environment.</p> <p>When you choose “true” (development environment) the startup preload pages will be disabled, and the application security will be less strict. This value also controls the amount of logging information written to the application log files.</p> <p><u>Valid values:</u> true, false</p> <p><u>Default Value:</u> false</p> |                        |
| Preload All Pages on Startup            | WEB_PRELOADALL             | <p>This controls if the pages should be pre-loaded during the startup of the application or not.</p> <p><u>Valid values:</u> true, false</p> <p><u>Default Value:</u> false</p>   |                        |
| Maximum Age of a Cache Entry for Text   | WEB_MAXAGE                 | <u>Default Value:</u> 28800   |                        |
| Maximum Age of a Cache Entry for Images | WEB_MAXAGEI                | <u>Default Value:</u> 28800   |                        |
| JSP Recompile Interval (s)              | WEB_wlpageCheckSeconds     | <u>Default Value:</u> 43200   |                        |

## OIM Configuration Settings

### 53. OIM Configuration Settings

```

SPML SOAP Trace Setting:                false
SPML IDM Schema Name:                   F1-IDMUser
SPML OIM Name Space:                    http://xmlns.oracle.com/OIM/provisioning
SPML OIM Enclosing Element:              sOAPElement

```

| Menu Option                | Name Used in Documentation  | Usage  | Customer Install Value |
|----------------------------|-----------------------------|--|------------------------|
| SPML SOAP Trace Setting    | OIM_SPML_SOAP_DEBUG_SETTING | Name of Oracle Identity Manager library for debug.<br><u>Default Value:</u> false<br><u>Valid values:</u> true, false        |                        |
| SPML IDM Schema Name       | OIM_SPML_UBER_SCHEMA_NAME   | Name of Oracle Identity Manager library for schema.<br><u>Default Value:</u> F1-IDMUser                                      |                        |
| SPML OIM Name Space        | OIM_SPML_NAME_SPACE         | Default Namespace for Oracle Identity Manager integration.<br><u>Default Value:</u> http://xmlns.oracle.com/OIM/provisioning |                        |
| SPML OIM Enclosing Element | OIM_SPML_SOAP_ELEMENT       | Default top level SOAP Element name for Oracle Identity Manager integration.<br><u>Default Value:</u> SOAPElement            |                        |

## Keystore Options

### 54. Keystore options

(if keystore options are modified, you must run `initialSetup.sh/cmd -k` in order to recreate the keystore)

```
Store Type:                JCEKS
Alias:                     ouaf.system
Alias Key Algorithm:       AES
Alias Key Size:            128
HMAC Alias:                ouaf.system.hmac
Padding:                   PKCS5Padding
Mode:                      CBC
```

| Menu Option | Name Used in Documentation | Usage   | Customer Install |
|-------------|----------------------------|---|------------------|
| Store Type  | KS_STORETYPE               | The keystore type.<br>By default this is set to JCEKS.  |                  |
| Alias       | KS_ALIAS                   | The alias used to encrypt/decrypt passwords by the Oracle Utilities Application Framework to access the keystore.<br>By default this is set to ouaf.system. |                  |

| Menu Option         | Name Used in Documentation | Usage  | Customer Install |
|---------------------|----------------------------|--|------------------|
| Alias Key Algorithm | KS_ALIAS_KEYALG            | The algorithm to be used by the KS_ALIAS entry in keystore to encrypt the passwords.<br>By default this is set to AES.                           |                  |
| Alias Key Size      | KS_ALIAS_KEYSIZE           | The strength of the keystore for the KS_ALIAS entry.<br>By default this is set to 128.   |                  |
| HMAC Alias          | KS_HMAC_ALIAS              | The HMAC alias used by the Encryption Feature Type of the Oracle Utilities Application Framework.<br>By default this is set to ouaf.system.hmac. |                  |
| Padding             | KS_PADDING                 | The key padding algorithm used for keystore.<br>By default this is set to PKCS5Padding.  |                  |
| Mode                | KS_STOREPASS_FILE          | The keystore Password file.  |                  |



## 6. Installing the Database

---

Please review the [Installation Overview](#) section of this guide and then follow the steps for installing the database as described in the *Oracle Revenue Management and Billing Database Administrator's Guide*.

## 7. Installing Application Server Prerequisite Software

This section describes the software that needs to be installed for each of the supported operating system and application server combinations. This section includes:

- AIX 6.1 or 7.1 Application Server
- Oracle Linux 5.8, 6.2, 6.4 or 6.5 and Red Hat Enterprise Linux 5.8, 6.2, 6.4 or 6.5 Application Server
- Windows 2008 Application Server

### 7.1 AIX 6.1 or 7.1 Application Server

This section describes the software requirements for operating the application using the AIX application server.

#### Supported Application Servers

| Operating System                           | Chipsets     | Application Server           |
|--|--------------|------------------------------|
| AIX 6.1 TL5 (64-bit), AIX 7.1 TL1 (64-bit) | POWER 64-bit | WebSphere 8.5 64-bit version |

#### Web/Application Server Tier

#### AIX 6.1 TL5 or AIX 7.1 TL1 Operating System Running on Power5 and Power6 Architecture

#### UNIX Administrator User ID

The following user groups and accounts have to be created to install and administer the application:

| Description               | Default Value | Customer Defined Value |
|---------------------------|---------------|------------------------|
| ORMB Administrator UserID | cissys        |                        |
| ORMB User Group           | cisusr        |                        |

**Note:** It is recommended that you change the default values for security reasons.

Throughout this document the administrator user id is often referred to as the “cissys” user id. You should substitute that with the customer defined user id when not using the default value. After the initial install, the software should always be managed using that user id.

By default, the cissys userid is the only one given access to the installed files.

1. Create a group called cisusr (user group).
2. Create a user called cissys. Primary group cisusr. Set the primary shell for the cissys user to Korn Shell.

The shell scripts use the ">" to overwrite shell functionality. Your operating system may be configured to not allow this functionality by default in the users shell.

To avoid file access permission problems when executing scripts, consider placing the following command into `cissys` profile script:

```
set +o noclobber
```

## Security Configuration

Various options exist to secure a system. In this application all files will be created with the minimum permissions required to ensure that group-readable, group-writable and group- executable files will have the correct user groups and to restrict the permissions available to legitimate users. In this way, a low privileged end user cannot directly edit configuration files and thereby bypass application security controls.

The following users and group categories must be defined to implement this security. For demonstration purposes the following users and groups will be used. These users must be created according to industry standards (including password policies). All users should be created with a default umask of 022 to ensure files created during normal operation have the correct permissions.

Please replace these users and groups for your installation defaults:

| User    | Group  | Description  |
|---------|--------|--|
| cissys  | cisusr | This user will be used to install the application and to apply patches. This user will own all the application files. The same care should be taken with this user ID as if it is 'root'. This user will be able to add, delete and modify and files within the application.                           |
| cisadm  | cisusr | Administrative and Operation functions will be available to this user. This user will be able to stop and start the application and batch processes, but will not have access to modify any file other than generated log files.   |
| cisoper | -----  | Low level operator. This user will only be able to read logs files and collect information for debugging and investigative purposes. Care should be taken in production to disable debugging as debugging information could contain potential sensitive data which this user should not have privy to. |

**Note:** The Oracle Client and WebLogic should be installed as the user who will stop and start the application. For example, if you plan to run the application as the install user these components must belong to `cissys`.

## IBM XL C/C++ Compiler 10.1

Micro Focus COBOL requires that this be installed as a prerequisite to compiling any COBOL code. If you are going to compile your own COBOL objects then this C compiler should be installed. This C compiler is required for COBOL Compiles only. It needs to be installed on those machines that have both Micro Focus Server Express and will have the COBOL compiles performed on them.

This product is available from IBM.

### Oracle Database Client 11.2.0.1

Install Oracle Database Client as described in the Oracle Database Client Installation documentation. Use the `cissys` account to install Oracle Database Client. If another user installs Oracle Database Client, make sure the `cissys` user ID has the proper execute permissions.

For the `cissys` user ID, ensure that the `ORACLE_CLIENT_HOME` environment variable is set up, and that `ORACLE_CLIENT_HOME/perl/bin` is the first Perl listed in the `cissys` account's `PATH` variable.

### Micro Focus Server Express 5.1 WrapPack 7 or WrapPack 8

Server Express is only required for environment where COBOL code will be compiled.

You can download the Micro Focus Server Express 5.1 WrapPack 7 Install or Micro Focus Server Express 5.1 WrapPack 8 Install package from <http://www.microfocus.com/>

See the “Micro Focus” section in the *Oracle Revenue Management and Billing Quick Installation Guide* for more information on the installation and licensing of this product.

After installing Server Express, make sure that `cissys` userid shell has the `COBDIR` and `CUSTCOBDIR` environment variables set to point to the base location where Server Express has been installed.

### Micro Focus Server 5.1 WrapPack 7 or WrapPack 8

Micro Focus Server is required on the tier that will be hosting the application server where Oracle Revenue Management and Billing application code will be deployed.

The RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Install and RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Install zip files are available in the RMB V2.3.0.2.0 - <Domain> - <Platform> patch. You can download the patch from [My Oracle Support](#) using the following patch number:

| Domain             | Platform | Patch Number |
|--------------------|----------|--------------|
| Financial Services | AIX      | 20074941     |
| Insurance          | AIX      | 20074984     |

See the “Micro Focus” section in the *Oracle Revenue Management and Billing Quick Installation Guide* for more information on the installation and licensing of this product.

### IBM Java Software Development Kit Version 1.6 (6.0) SR10 or 1.7 (7.0) 64-bit

If you use WebSphere, the Java runtime engine from the Web application server is used. At the time of release, AIX Java packages could be obtained from:

<http://www.ibm.com/developerworks/java/jdk/aix/service.html>

The web server requires the 64-bit Java platform in order to function. The main prerequisite for the web server is the version of java mentioned above.

For the Administrator userid (`cissys`), ensure that the environment variable `JAVA_HOME` is set up, and that “java” can be found in `cissys`' `PATH` variable.

**Note:** Oracle Utilities Application Framework Version 4.2.0.0.0 for AIX requires IBM Java Software Development Kit Version 1.6 (6.0) SR10. However, for installing Oracle Utilities Application Framework Version 4.2.0.2.0, you can use IBM Java Software Development Kit Version 1.7 (7.0), if required.

## Hibernate 4.1.0

You must install Hibernate 4.1.0 before installing Oracle Revenue Management and Billing.

To install Hibernate:

1. Create a Hibernate jar external depot:

```
export HIBERNATE_JAR_DIR=<Hibernate 3rd party jars depot>
```

2. Download the hibernate-release-4.1.0.Final.zip file from

<http://sourceforge.net/projects/hibernate/files/hibernate4/>

Click the “4.1.0.Final” link to download the zip file.

3. Extract the contents of the archive file:

```
jar xvf hibernate-release-4.1.0.Final.zip
```

**Note:** You must have Java JDK installed on the machine to use the jar command. Be sure to install the JDK that is supported for your platform.

4. Copy the jar files to your Hibernate jar directory (\$HIBERNATE\_JAR\_DIR) using the following commands:

```
cp hibernate-release-4.1.0.Final/lib/optional/ehcache/ehcache-core-2.4.3.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/optional/ehcache/hibernate-ehcache-4.1.0.Final.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/hibernate-commons-annotations-4.0.1.Final.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/hibernate-core-4.1.0.Final.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/hibernate-jpa-2.0-api-1.0.1.Final.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/javassist-3.15.0-GA.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/jboss-logging-3.1.0.CR2.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/jboss-transaction-api_1.1_spec-1.0.0.Final.jar $HIBERNATE_JAR_DIR
```

## IBM WebSphere Application Server 8.5 64-bit

WebSphere must be purchased and downloaded from IBM. It must be installed and configured prior to the MDM installation. This Web application server will run as a 64-bit application.

A single WebSphere server represents a single Oracle Revenue Management and Billing environment. You can install multiple environments on a single WebSphere Installation by creating additional WebSphere servers. Refer to the [Configuring WebSphere Application Server](#) section for the configuration steps.

## 7.2 Oracle Linux 5.8, 6.2, 6.4 or 6.5 and Red Hat Enterprise Linux 5.8, 6.2, 6.4 or 6.5 Application Server

This section describes the software requirements for operating the application using the Oracle Linux or Red Hat Enterprise Linux application server.

### Supported Application Servers

| Operating System   | Chipsets | Application Server                                |
|--|----------|---|
| Oracle Linux 5.8, 6.2, 6.4 and 6.5 (64-bit)<br>Red Hat Enterprise Linux 5.8, 6.2, 6.4 and 6.5 (64-bit) | x86_64   | Oracle WebLogic 11gR1 (10.3.6.0.8) 64-bit version |

### Web/Application Server Tier

#### Oracle Linux 5.8, 6.2, 6.4 or 6.5 or Red Hat Enterprise Linux 5.8, 6.2, 6.4 or 6.5 Operating System Running on x86\_64 (64-bit) Architecture

#### UNIX Administrator User ID

The following user groups and accounts have to be created to install and administer the application:

| Description               | Default Value | Customer Defined Value |
|---------------------------|---------------|------------------------|
| ORMB Administrator UserID | cissys        |                        |
| ORMB User Group           | cisusr        |                        |

**Note:** It is recommended that you change the default values for security reasons.

Throughout this document the administrator user id is often referred to as the “cissys” user id. You should substitute that with the customer defined user id when not using the default value. After the initial install, the software should always be managed using that user id.

By default, the cissys userid is the only one given access to the files installed.

1. Create a group called cisusr (user group).
2. Create a user called cissys. Primary group cisusr. Set the primary shell for the cissys user to Korn Shell.

The shell scripts use the ">" to overwrite shell functionality. Your operating system may be configured to not allow this functionality by default in the users shell.

To avoid file access permission problems when executing scripts, consider placing the following command into cissys profile script:

```
set +o noclobber
```

## Security Configuration

Various options exist to secure a system. In this application all files will be created with the minimum permissions required to ensure that group-readable, group-writable and group-executable files will have the correct user groups and to restrict the permissions available to legitimate users. In this way, a low privileged end user cannot directly edit configuration files and thereby bypass application security controls.

The following users and group categories must be defined to implement this security. For demonstration purposes the following users and groups will be used. These users must be created according to industry standards (including password policies). All users should be created with a default umask of 022 to ensure files created during normal operation have the correct permissions.

Please replace these users and groups for your installation defaults:

| User    | Group  | Description  |
|---------|--------|--|
| cissys  | cisusr | This user will be used to install the application and to apply patches. This user will own all the application files. The same care should be taken with this user ID as if it is 'root'. This user will be able to add, delete and modify files within the application.                               |
| cisadm  | cisusr | Administrative and Operation functions will be available to this user. This user will be able to stop and start the application and batch processes, but will not have access to modify any file other than generated log files.   |
| cisoper | -----  | Low level operator. This user will only be able to read logs files and collect information for debugging and investigative purposes. Care should be taken in production to disable debugging as debugging information could contain potential sensitive data which this user should not have privy to. |

**Note:** The Oracle Client and WebLogic should be installed as the user who will stop and start the application. For example, if you plan to run the application as the install user these components must belong to `cissys`.

### Oracle Database Client 11.2.0.1

Install Oracle Database Client as described in the Oracle Database Client Installation documentation. Use the `cissys` account to install Oracle Database Client. If another user installs Oracle Database Client, make sure the `cissys` user ID has the proper execute permissions.

For the `cissys` user ID, ensure that the `ORACLE_CLIENT_HOME` environment variable is set up, and that `ORACLE_CLIENT_HOME/perl/bin` is the first Perl listed in the `cissys` account's `PATH` variable.

### Micro Focus Server Express 5.1 WrapPack 7 or WrapPack 8

Server Express is only required for environments where COBOL code will be compiled.

You can download the Micro Focus Server Express 5.1 WrapPack 7 Install or Micro Focus Server Express 5.1 WrapPack 8 Install package from <http://www.microfocus.com/>

See the "Micro Focus" section in the *Oracle Revenue Management and Billing Quick Installation Guide* for more information on the installation and licensing of this product.

After installing Server Express, make sure that `cissys` user shell has the COBDIR and CUSTCOBDIR environment variables set to point to the base location where Server Express has been installed.

### Micro Focus Server 5.1 WrapPack 7 or WrapPack 8

Micro Focus Server is required on the tier that will be hosting the application server where Oracle Revenue Management and Billing application code will be deployed.

The RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Install and RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Install zip files are available in the RMB V2.3.0.2.0 - <Domain> - <Platform> patch. You can download the patch from [My Oracle Support](#) using the following patch number:

| Domain             | Platform | Patch Number |
|--------------------|----------|--------------|
| Financial Services | Linux    | 20074834     |
| Insurance          | Linux    | 20074962     |

See the “Micro Focus” section in the *Oracle Revenue Management and Billing Quick Installation Guide* for more information on the installation and licensing of this product.

### Oracle Java Development Kit Version 1.6 (6.0) Update 20 or Later or 1.7 (7.0), 64-Bit

At time of release, Oracle Java packages could be obtained from:

<http://www.oracle.com/technetwork/java/archive-139210.html>

The Oracle WebLogic Server requires the 64-bit version. The main prerequisite for the web server is the version of java mentioned above.

For the user ID `cissys`, ensure that the environment variable JAVA\_HOME is setup, and that java\_home/bin and java\_home/lib can be found in `cissys`' PATH variable.

#### Note:

Oracle Utilities Application Framework Version 4.2.0.0.0 for Linux requires Oracle Java Development Kit Version 1.6 (6.0) Update 20 or later. However, for installing Oracle Utilities Application Framework Version 4.2.0.2.0, you can use Oracle Java Development Kit Version 1.7 (7.0), if required.

If you are using the Exalogic machine and Oracle WebLogic as an application server, we recommend you to use Oracle JRockit 6.0 R28.2.7 Java Development Kit instead of Oracle Java Development Kit Version 1.6 (6.0) Update 20. This version of Java can be downloaded from the Oracle JRockit Downloads page on [oracle.com](http://oracle.com).

When you set the parameters for Third Party Software Configuration during installation, ensure that the Web Java Home Directory points to the JRockit installation. You do not need to create an environment variable for JROCKIT\_HOME.

### Hibernate 4.1.0

You must install Hibernate 4.1.0 before installing Oracle Revenue Management and Billing.

To install Hibernate:

1. Create a Hibernate jar external depot:

```
export HIBERNATE_JAR_DIR=<Hibernate 3rd party jars depot>
```



2. Download the `hibernate-release-4.1.0.Final.zip` file from

<http://sourceforge.net/projects/hibernate/files/hibernate4/>

Click the “4.1.0.Final” link to download the zip file.

3. Extract the contents of the archive file:

```
jar xvf hibernate-release-4.1.0.Final.zip
```

**Note:** You must have Java JDK installed on the machine to use the jar command. Be sure to install the JDK that is supported for your platform.

4. Copy the jar files to your Hibernate jar directory (`$HIBERNATE_JAR_DIR`) using the following commands:

```
cp hibernate-release-4.1.0.Final/lib/optional/ehcache/ehcache-core-2.4.3.jar $HIBERNATE_JAR_DIR

cp hibernate-release-4.1.0.Final/lib/optional/ehcache/hibernate-ehcache-4.1.0.Final.jar $HIBERNATE_JAR_DIR

cp hibernate-release-4.1.0.Final/lib/required/hibernate-commons-annotations-4.0.1.Final.jar $HIBERNATE_JAR_DIR

cp hibernate-release-4.1.0.Final/lib/required/hibernate-core-4.1.0.Final.jar $HIBERNATE_JAR_DIR

cp hibernate-release-4.1.0.Final/lib/required/hibernate-jpa-2.0-api-1.0.1.Final.jar $HIBERNATE_JAR_DIR

cp hibernate-release-4.1.0.Final/lib/required/javassist-3.15.0-GA.jar $HIBERNATE_JAR_DIR

cp hibernate-release-4.1.0.Final/lib/required/jboss-logging-3.1.0.CR2.jar $HIBERNATE_JAR_DIR

cp hibernate-release-4.1.0.Final/lib/required/jboss-transaction-api_1.1_spec-1.0.0.Final.jar $HIBERNATE_JAR_DIR
```

### Oracle WebLogic Server 11gR1 (10.3.6.0.8) 64-bit

Oracle WebLogic software can be downloaded from the Oracle web site. This application server will run as a 64-bit application.

- Download and install 64-bit Java (as documented above) before installing WebLogic.
- Download and install WebLogic Server 11gR1 (10.3.6.0.8).

## 7.3 Windows 2008 Application Server

This section describes the software requirements for operating the application using the Windows application server.

### Supported Application Servers

| Operating System                | Chipsets | Application Server                                |
|---------------------------------|----------|---|
| Windows Server 2008 R2 (64-bit) | x86_64   | Oracle WebLogic 11gR1 (10.3.6.0.8) 64-bit version |

## Web/Application Server Tier

### Oracle Database Client 11.2.0.1 — Runtime Option

Install Oracle Database Client as described in the Oracle Database Client Installation documentation. Use the `cissys` account to install Oracle Database Client. If another user installs Oracle Database Client, make sure the `cissys` user ID has the proper execute permissions.

For the `cissys` user ID, ensure that the `ORACLE_CLIENT_HOME` environment variable is set up, and that `ORACLE_CLIENT_HOME/perl/bin` is the first Perl listed in the `cissys` account's `PATH` variable.

### Micro Focus Net Express 5.1 WrapPack 7 or Wrap Pack 8

This is required only for environments where COBOL code will be compiled. Note that Micro Focus Net Express 5.1 WrapPack 6 is installed before installing WrapPack 7 Update or WrapPack 8 Update.

You can download the Micro Focus Net Express 5.1 WrapPack 6 Install, Micro Focus Net Express 5.1 WrapPack 7 Update and/or Micro Focus Net Express 5.1 WrapPack 8 Update package from <http://www.microfocus.com/>

See the “Micro Focus” section in the *Oracle Revenue Management and Billing Quick Installation Guide* for more information on the installation and licensing of this product.

After installing Net Express, ensure that the `COBDIR` and `CUSTCOBDIR` environment variables are set to point to the directory where Net Express is installed.

### Micro Focus Server 5.1 WrapPack 7 or WrapPack 8

This is required for Oracle Revenue Management and Billing runtime environments. Note that Micro Focus Server 5.1 is installed before installing WrapPack 7 Update or WrapPack 8 Update.

The `RMB-V2.3.0.2.0-MicroFocus-Server5.1-Install`, `RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Update`, and `RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Update` zip files are available in the `RMB V2.3.0.2.0 - <Domain> - <Platform>` patch. You can download the patch from [My Oracle Support](#) using the following patch number:

| Domain             | Platform | Patch Number |
|--------------------|----------|--------------|
| Financial Services | Windows  | 20074954     |
| Insurance          | Windows  | 20074969     |

See the “Micro Focus” section in the *Oracle Revenue Management and Billing Quick Installation Guide* for more information on the installation and licensing of this product.

After installing Micro Focus Server, ensure that the `COBDIR` and `CUSTCOBDIR` environment variables are set to point to the directory where the software is installed.

## Oracle Java Development Kit Version 1.6 (6.0) Update 20 or Later or 1.7 (7.0), 64-Bit

This software is only required for Oracle WebLogic installations. At the time of release, the Oracle Java packages used in the test cycle were downloaded from:

<http://www.oracle.com/technetwork/java/archive-139210.html>

The Oracle WebLogic Server requires the 64-bit version. The main prerequisite for the web server is the version of java mentioned above.

For the user ID `cissys`, ensure that the environment variable `JAVA_HOME` is setup, and that `java_home/bin` and `java_home/lib` can be found in `cissys`' `PATH` variable.

**Note:** Oracle Utilities Application Framework Version 4.2.0.0.0 for Windows requires Oracle Java Development Kit Version 1.6 (6.0) Update 20 or later. However, for installing Oracle Utilities Application Framework Version 4.2.0.2.0, you can use Oracle Java Development Kit Version 1.7 (7.0), if required.

## Hibernate 4.1.0

You must install Hibernate 4.1.0 before installing Oracle Revenue Management and Billing.

To install Hibernate:

1. Create a Hibernate jar external depot:

```
set HIBERNATE_JAR_DIR=<Hibernate 3rd party jars depot>
```

2. Download the `hibernate-release-4.1.0.Final.zip` file from

<http://sourceforge.net/projects/hibernate/files/hibernate4/>

Click the "4.1.0.Final" link to download the zip file.

3. Extract the contents of the archive file:

```
jar xvf hibernate-release-4.1.0.Final.zip
```

**Note:** You must have Java JDK installed on the machine to use the `jar` command. Be sure to install the JDK that is supported for your platform.

4. Copy the jar files to your Hibernate jar directory (`$HIBERNATE_JAR_DIR`) using the following commands:

```
cp hibernate-release-4.1.0.Final/lib/optional/ehcache/ehcache-core-2.4.3.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/optional/ehcache/hibernate-ehcache-4.1.0.Final.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/hibernate-commons-annotations-4.0.1.Final.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/hibernate-core-4.1.0.Final.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/hibernate-jpa-2.0-api-1.0.1.Final.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/javassist-3.15.0-GA.jar $HIBERNATE_JAR_DIR
```

```
cp hibernate-release-4.1.0.Final/lib/required/jboss-logging-  
3.1.0.CR2.jar $HIBERNATE_JAR_DIR  
  
cp hibernate-release-4.1.0.Final/lib/required/jboss-transaction-  
api_1.1_spec-1.0.0.Final.jar $HIBERNATE_JAR_DIR
```

### **Oracle WebLogic Server 11gR1 (10.3.6.0.8) 64-bit**

Oracle WebLogic software can be downloaded from the Oracle web site. This application server will run as a 64-bit application.

- Download and install 64-bit Java (as documented above) before installing WebLogic.
- Download and install WebLogic Server 11gR1 (10.3.6.0.8).

## 8. Configuring WebSphere Application Server

**Note:** This section applies only to installations using WebSphere as an application server.

This section describes tasks that you should complete before you install the Oracle Utilities Application Framework. It also describes configuration tasks you should complete after installing Oracle Revenue Management and Billing. It includes the following:

- Configuring WebSphere Basic
- Configuring WebSphere Network Deployment

### 8.1 Configuring WebSphere Basic

#### 8.1.1 Preinstallation Tasks

This section describes tasks that you should complete to configure a WebSphere Basic application server before you install the Oracle Utilities Application Framework.

When working within the WebSphere console make sure to apply and save your changes to the Master Configuration when appropriate.

##### 8.1.1.1 Setting of WebSphere Security

There are several security configuration options within WebSphere. In a production environment you must use the security implementation appropriate for your security requirements. During the QA cycle we used the User account repository of the Federated repository. The following procedures describe how to apply these security settings.

**Note:** Refer to the IBM WebSphere Application Server documentation for more details.

1. Start the WebSphere Administrative Console and log in.
2. Go to Security, Global security.
  - Check Enable administrative security.
  - Check Enable application security.
  - Select Federated repositories from the Available realm definitions
3. Click Apply.

##### 8.1.1.2 Setting WebSphere Application Groups

1. Start the WebSphere Administrative Console and log in.
2. Go to Users and Groups - Manage Groups.
  - Create the group name of `cisusers` (default group).
3. Click Create.

### 8.1.1.3 Setting WebSphere Application Users

1. Start the WebSphere Administrative Console and log in.
2. Go to Users and Groups - Manage Users.
  - Create the user Id of `SYSUSER` (example user)
  - Add the Group Membership of `cisusers` (created in the previous step) to the user.
3. Click Create.

### 8.1.1.4 Setting WebSphere JNDI Users

1. Start the WebSphere Administrative Console and log in.
2. Go to Users and Groups, Manage Users.
  - Create the user id of JNDI (example user).
3. Click Create.

### 8.1.1.5 Setting WebSphere JNDI Users - CORBA Naming Service Users

1. Start the WebSphere Administrative Console and log in.
2. Go to Environment, Naming, CORBA Naming Service Users.
  - Add the user id of JNDI (example user).
  - Highlight all of the Roles (Cos Naming Read, Cos Naming Write, Cos Naming Create, Cos Naming Delete)
3. Click Apply.

**Note:** Prior to this step you will need to restart the server1 since when adding CORBA Naming Service Users, the User is not recognized.

4. Note the values for JNDI User and Password. The Oracle Utilities Application Framework will prompt you for this information during the installation.

### 8.1.1.6 Creation of Additional Servers in WebSphere - Sample Script

You must also provide the name of servers during OUAF installation. You can use the following sample script to create additional servers using the `wsadmin.sh` tool.

**Note:** There are several other ways to accomplish this task.

1. Initialize a `wsadmin.sh` session:

```
<$WAS_HOME>/bin/wsadmin.sh -host localhost -port  
<SoapConnectorPort> -conntype SOAP -username  
<webSphereUserName> -password <webSphereUserPassword>
```

**Note:** Substitute `$WAS_HOME`, `webSphereUserName`, `SoapConnectorPort`, `webSphereUserPassword`, with values that are appropriate for your installation:

For example:

```
/ouaf/IBM/WebSphere70/AppServer/bin/wsadmin.sh -host localhost -  
port8889 -conntype SOAP
```

2. Create the server instance:

```
<wsadmin> $AdminTask createApplicationServer  
<nodeName> {-name <serverName>}
```

### 8.1.1.7 Setting General Server Properties

1. Connect to the WebSphere administrative console.
2. Select Servers, Server Types, WebSphere application servers, and then select Application Servers.
3. Select your server name.
4. Under the section General Properties.
  - Deselect Parallel start.
  - Deselect Run in development mode.
5. Click OK.
6. Click Save to commit the setting.

### 8.1.1.8 Enabling SOAP Communication with WebSphere

The OUAF configuration scripts communicate with WebSphere as a SOAP client by using Jython commands to perform environment maintenance (for example, stop, start, deploy, undeploy).

To enable SOAP communication with WebSphere:

1. In a text editor, open the following file:

```
$WAS_HOME/profiles/<PROFILE_NAME>/properties/soap.client.props
```

Edit the property lines as follows:

- com.ibm.SOAP.requestTimeout=0
- com.ibm.SOAP.loginUserId=< WebSphere\_User\_Id >
- com.ibm.SOAP.loginPassword=< WebSphere\_Password >

**Note:** Refer to IBM WebSphere Application Server documentation for more details.

2. If you want to encode the password in the `soap.client.props` file, then run the

```
PropFilePasswordEncoder          command          from          the  
$WAS_HOME/profiles/<PROFILE_NAME>/bin directory.
```

This command is specific to IBM WebSphere Application Server. It encodes passwords located in plain-text property files.

3. Save and close the file.

### 8.1.1.9 Creation of Additional Servers in WebSphere - Sample Script

You must also provide the name of servers during the installation. You can use the following sample script to create additional servers using the `wsadmin.sh` tool.

**Note:** There are several other ways to accomplish this task.

1. Initialize a `wsadmin.sh` session:

```
<$WAS_HOME>/bin/wsadmin.sh -host localhost -port<SoapConnectorPort> -  
conntypeSOAP -username<webSphereUserName> -password  
<webSphereUserPassword>
```

**Note:** Substitute \$WAS\_HOME, webSphereUserName, SoapConnectorPort, webSphereUserPassword, with values that are appropriate for your installation:

For example: /ouaf/IBM/WebSphere70/AppServer/bin/wsadmin.sh -host  
localhost -port8889 -conntype SOAP

2. Create the server instance:

```
wsadmin> $AdminTask createApplicationServer <nodeName> {-name  
<serverName>}
```

### 8.1.1.10 Obtaining the Bootstrap Port and WC\_defaulthost

You must also provide these port numbers during OUAF installation. Obtain the bootstrap port number and the WC\_defaulthost by using the WebSphere administrative console.

**Note:** The WebSphere application server1 must be running to obtain the bootstrap port number and the WC\_defaulthost port number.

To view the bootstrap port number and the WC\_defaulthost:

1. Log on to the WebSphere administrative console.
2. Select Servers, Server Types, WebSphere application servers, <server\_name> and then select Ports under Communications.

The bootstrap port is displayed as BOOTSTRAP\_ADDRESS.

The WC\_defaulthost is displayed as WC\_defaulthost.

3. Note the values for WC\_defaulthost and BOOTSTRAP\_ADDRESS. The Oracle Utilities Application Framework will prompt you for this information during the installation.

### 8.1.1.11 Set Up a Virtual Host for the Server

1. Select Environment, Virtual Host, default\_host, and then select Host Alias.
2. Click New.
3. Enter the following:

- Host Name: \*
- Port: WC\_defaulthost Port Number

### 8.1.1.12 Obtaining the WebSphere Node Name

You must also provide the node name during the installation. Obtain the node name by using the WebSphere administrative console.

**Note:** The WebSphere application server must be running to obtain the bootstrap port number.

To obtain the node name:

1. Connect to the WebSphere administrative console.
2. Select Servers, Server Types, WebSphere application servers, <server\_name>.



**Note:** Take note of the value for the Node Name.

### 8.1.1.13 Installing Oracle Utilities Application Framework as a Non-Root User with IBM WebSphere Installed as Root

Installing Oracle Utilities Application Framework as a non-root user on a WebSphere application server running on AIX requires certain permissions. Prior to the installation, verify that the operating system user account installing the framework has write and execute permissions on the directories in which WebSphere will be installed.

## 8.1.2 Postinstallation Tasks

This sections describes tasks that you should complete after you have installed Oracle Revenue Management and Billing on a WebSphere application server.

### 8.1.2.1 Setting Environment Entries

1. Connect to the WebSphere administrative console.
2. Select **Servers, Server Types, WebSphere application servers**.
3. Select the server name.
4. Go to Server Infrastructure, and then click Java and Process Management.
5. Select Process Definition.
6. Go to Environment Entries.
7. Click New and add the following Environment Entries:

Name: SPLENVIRON

Value: <\${SPLENVIRON}>

**Note:** Substitute \${SPLENVIRON} with appropriate values for your installation.

Name: SPLEBASE

Value: <\${SPLEBASE}>

**Note:** Substitute \${SPLEBASE} with appropriate values for your installation.

Name: LIBPATH

Value: <\${SPLEBASE} >/runtime

**Note:** Substitute \${SPLEBASE} with appropriate values for your installation.

**Note:** You will need to restart the server\_name before you attempt to start the application on the server.

8. Click OK.
9. Click Save to commit the setting.

### 8.1.2.2 Setting JVM Memory and Arguments

For Oracle Utilities Application Framework, JVM memory settings must be changed for production environments and/or when processing large volume in a nonproduction environment.

Perform the following steps to set the JVM memory size. The WebSphere application server must be running to set the memory size.

To set the JVM memory size:

1. Connect to the WebSphere administrative console.
2. Select Servers, Server Types, WebSphere application servers.
3. Select the server name.
4. Go to Server Infrastructure, and then click Java and Process Management.
5. Select Process Definition.
6. Go to Additional Properties, and then click Java Virtual Machine.
7. Enter 1024 for Minimum Heap Size.
8. Enter 1024 for Maximum Heap Size.
9. Enter `-Djava.security.auth.login.config=<$SPLEBASE>/splapp/config/java.login.config` for Generic JVM arguments.

**Note:** Substitute \$SPLEBASE with appropriate values for your installation. You will need to restart the server\_Name before you attempt to start the application on the server.

10. Click OK.
11. Click Save to commit the setting.

### 8.1.2.3 Setting Server Custom Properties

The following custom properties have been need in the past to enable WebSphere Classloader to load the `correct xalan.jar` file.

To set the Custom Properties:

1. Connect to the WebSphere administrative console.
2. Select Servers, Server Types, WebSphere application servers.
3. Select the server name.
4. Go to Server Infrastructure, and then click Java and Process Management.
5. Select Process Definition.
6. Go to Additional Properties, and then click Java Virtual Machine.
7. Go to Additional Properties, and then click Custom Properties.
8. Click New.

Enter the following information:

Name: `javax.xml.transform.TransformerFactory`

Value: `org.apache.xalan.processor.TransformerFactoryImpl`

9. Click OK.
10. Click Save to commit the setting.

### 8.1.2.4 Setting the Web Container Custom Properties

To set the Web Container Custom Properties:

1. Connect to the WebSphere administrative console.
2. Select Servers, Server Types, WebSphere application servers.
3. Select the server name.
4. Go to Container Settings, and then click Web Container Settings.
5. Select Web container.
6. Go to Additional Properties, and then click Custom properties.
7. Click New.

Enter the following information:

- Name: com.ibm.ws.webcontainer.invokefilterscompatibility
  - Value: true
8. Click OK.
  9. Click Save to commit the setting.

### 8.1.2.5 Starting and Stopping WebSphere Servers

To start WebSphere on AIX use the `$WAS_HOME/profiles/<profile_name>/bin/startServer.sh` script. For example, run:  
`$WAS_HOME/profiles/<profile_name>/bin/startServer.sh <server_name>`

To stop WebSphere on AIX, use the `$WAS_HOME/profiles/<profile_name>/bin/stopServer.sh` script. For example, run:  
`$WAS_HOME/profiles/<profile_name>/bin/stopServer.sh <server_name>`

**Note:** The Oracle Utilities Application Framework script `spl.sh` does not stop or start the IBM WebSphere servers. It only stops and starts the Oracle Utilities Application Framework-based applications.

### 8.1.2.6 Deployment Using Supplied Script

The application deployment script is `initialSetup.sh.-d`, located in `$SPLEBASE/bin` (this script deploys both the `SPLService.ear` and `SPLWeb.ear`)

**Note:** Before running the script ensure you have initialized the environment by running `splenviron.sh`

### 8.1.2.7 Deployment via the Admin Console

The following sections describe how to deploy the application using the Admin Console.

#### Deployment Overview

The application needs to be deployed in the following order:

1. `SPLService.ear`
2. `SPLWeb.ear`

**Note:** The SPLService.ear must be successfully deployed before deploying SPLWeb.ear

### Deploy SPLService.ear

1. Select the ear file to deploy.
  - Select Applications, Install New Application.
  - Select Remote file system.
  - Browse to the SPLService.ear or enter the full path to the file.
  - The ear files can be found under \$SPLEBASE/splapp/applications.
  - Click Next.
2. Select Option Fast Path - Prompt only when additional information is required. Click Next.
3. On the Select installation options page ensure that Deploy enterprise beans is checked. Click Next.
4. Assign the module to the WebSphere server instance.

When deploying an application from the console make sure you select the correct server and click Apply.
5. Review the summary page. Review the installation options.
6. Click Finish. The application will then deploy. The deployment process takes about 5 minutes.
7. Click Save. The save process can take more than 20 minutes.

### Deploying SPLWeb.ear

1. Select the ear file to deploy.
  - Select Applications, Install New Application.
  - Select Remote file system.
  - Browse to the SPLWeb.ear or enter the full path to the file.
  - The ear files can be found under \$SPLEBASE/splapp/applications.
  - Click Next.
2. Select Option Fast Path - Prompt only when additional information is required. Click Next.
3. Assign the module to the WebSphere server instance.

When deploying an application from the console make sure you select the correct server and click Apply.
4. Review the summary page. Review the installation options.
5. Click Finish. The application will then deploy. The deployment process takes about 5 minutes.
6. Click Save. The save process can take about more than 20 minutes.

### Configure the Applications

You need to apply these steps to both the SPLWeb and SPLService applications unless specified.

1. Set the startup order of the applications (this applies only to SPLWeb):
  - Select the SPLWeb application from Applications, Enterprise Applications.
  - Select Startup behavior.

- Change the startup order to 2.
  - Click OK.
  - Click OK and Save directly to master configuration.
2. Set the class loading order (for both SPLService.ear and SPLWeb.ear): Select Class loading and update detection.
    - Set Polling interval to 0.
    - Under Class loader order select Classes loaded with application class loader first. Click OK and Save to master configuration.
  3. Set the module starting weight:
    - SPLService only: Set the Starting weight to 1.
    - SPLWeb only: For each module (.war) set the Starting weight to 10000 and change the Class loader order to Classes loaded with application class loader first.
  4. Set EJB JNDI names (this applies only to SPLService). Select Enterprise Java Bean Properties and enter the following values:
    - EJB module: SPLServiceBean
    - JNDI name for all interfaces
    - Target Resource JNDI Name: [ Web Context Root ]/servicebean
    - EJB module: TUGBULiteServiceBean
    - JNDI name for all interfaces
    - Target Resource JNDI Name: [ Web Context Root ]/liteservicebean
  5. Click Ok.

## Configure Application Security

After using the supplied script to deploy the application to WebSphere you will need to configure each application's security before starting the application.

Using the WebSphere administration console select Applications, Application Types, WebSphere enterprise applications, <Business Server Application Name>, <server name> (for example, SPLService-server2), Security role to user/group mapping.

For role `cisusers`:

- Check Select and the click Map Users:
- Search for `SYSUSER` and add to the Selected users list.
- Click OK.

**Note:** Repeat the process for <Web Server Application Name>-<server name> (for example, SPLWeb-server2).

## Restart the WebSphere Server

It is recommended to stop and then restart the WebSphere server. If the application is deployed in server1 you can use the admin console to stop and start the server. If the application is deployed in another server you will need to use the scripts that are supplied with WebSphere (`stopServer.sh`, `startServer.sh`).

**Note:** WebSphere admin console runs under server1.

### Application URL

The Web link to the WebSphere application will be:

http://<hostname>:<WC\_default\_port>/<context\_root>/loginPage.jsp

For example, http://oracle.test:9081/ouaf/loginPage.jsp

## 8.2 Configuring WebSphere Network Deployment

### 8.2.1 Preinstallation Tasks

This section describes tasks that you should complete to configure a WebSphere ND application server before you install the Oracle Utilities Application Framework.

When working within the WebSphere Network Deployment (WebSphere ND) console make sure to apply and save your changes to the Master Configuration when appropriate.

#### 8.2.1.1 Setting of WebSphere ND Security

There are several security configuration options within WebSphere ND. In a production environment you must use the security implementation appropriate for your security requirements. During the QA cycle we used the User account repository of the Federated repository. The following procedures describe how to apply these security settings.

**Note:** Refer to IBM WebSphere ND Application Server documentation for more details.

1. Start the WebSphere ND DPMGR Administrative Console and log in.
2. Go to Security, Global security.
  - Check Enable administrative security.
  - Check Enable application security.
  - Select Federated repositories from the Available realm definitions.
3. Click Apply.

#### 8.2.1.2 Setting WebSphere ND Application Groups

1. Start the WebSphere ND Administrative Console and log in.
2. Go to Users and Groups - Manage Groups.
  - Create the group name of `cisusers` (default group).
3. Click Create.

#### 8.2.1.3 Setting WebSphere ND Application Users

1. Start the WebSphere ND Administrative Console and log in.
2. Go to Users and Groups - Manage Users.
  - Create the user Id of `SYSUSER` (example user).
  - Add the Group Membership of `cisusers` (created in the previous step) to the user.
3. Click Create.

#### 8.2.1.4 Setting WebSphere ND JNDI Users

1. Start the WebSphere Administrative Console and log in.
2. Go to Users and Groups - Manage Users.
  - Create the user id of JNDI (example user).
3. Click Create.

#### 8.2.1.5 Setting WebSphere ND JNDI Users - CORBA Naming Service Users

1. Start the WebSphere ND Administrative Console and log in.
2. Go to Environment, Naming - CORBA Naming Service Users.
  - Add the user id of JNDI (example user).
  - Highlight all of the Roles (Cos Naming Read, Cos Naming Write, Cos Naming Create, Cos Naming Delete).
3. Click Apply.

**Note:** the values for JNDI User and Password. The Oracle Utilities Application Framework will prompt you for this information during the installation.

#### 8.2.1.6 Setting General Server Properties.

1. Connect to the WebSphere ND DPMGR administrative console
2. Select Servers, Server Types, WebSphere application servers.
3. Select the server name.
4. Under the section General Properties.
  - Deselect Parallel start.
  - Deselect Run in development mode.
5. Click OK.
6. Click Save to commit the setting.

#### 8.2.1.7 Enabling SOAP Communication with WebSphere ND

The OUAF configuration scripts communicates with WebSphere ND Deployment Manager as a SOAP client by using Jython commands to perform environment maintenance (e.g. stop, start, deploy, undeploy).

To enable SOAP communication with WebSphere ND:

1. In a text editor, open the following file:  
`$WAS_HOME/profiles/<PROFILE_NAME>/properties/soap.client.props`  
Edit the property lines as follows:
  - `com.ibm.SOAP.requestTimeout=0`
  - `com.ibm.SOAP.loginUserId=< WebSphere_User_Id >`
  - `com.ibm.SOAP.loginPassword=< WebSphere_Password >`

**Note:** Refer to IBM WebSphere Application Server documentation for more details.

2. If you want to encode the password in the `soap.client.props` file, then run the

`PropFilePasswordEncoder` command from the `$WAS_HOME/profiles/<PROFILE_NAME>/bin` directory.

This command is specific to IBM WebSphere ND Application Server, and it encodes passwords located in plain-text property files.

3. Save and close the file.

### 8.2.1.8 Creation of Additional Servers in WebSphere ND

You must also provide the server names during the installation.

**Note:** There are several other ways to accomplish this task.

1. Select Servers, New Servers.

This will lead you through a list of steps for creating a new server.

2. Select server type from the drop down list: WebSphere application server. Click Next.
3. Select node from the drop down list that has been created for to host the WebSphere server.

Enter the Server name.

**Note:** Both the Node Name and Server Name will be needed for during the OUAF installation process.

4. Select a server template of default. Click Next
5. Check the box to Generate Unique Ports. Click Next
6. Confirm new server. Click Finished.

### 8.2.1.9 Obtaining the Bootstrap Port and WC\_defaulthost

You must also provide these port numbers during OUAF installation. Obtain the bootstrap port number and the WC\_defaulthost by using the WebSphere ND administrative console.

**Note:** The WebSphere ND Deployment Manager server must be running to obtain the bootstrap port number and the WC\_defaulthost port number.

To view the bootstrap port number and the WC\_defaulthost:

1. Log on to the WebSphere ND administrative console.
2. Select Servers, Application Servers, <server\_name>, and then select Ports under Communication.

The bootstrap port is displayed as BOOTSTRAP\_ADDRESS. The WC\_defaulthost is displayed as WC\_defaulthost.

3. Note the values for WC\_defaulthost and BOOTSTRAP\_ADDRESS. The Oracle Utilities Application Framework will prompt you for this information during the installation.

### 8.2.1.10 Set up a New Virtual Host for your Server

1. Select Environment, Virtual Host, default\_host, and then select Host Alias.
2. Click New.
3. Enter the following:



- Host Name:
- Port: WC\_defaulthost Port Number

### 8.2.1.11 Obtaining the WebSphere ND Node Name

You must also provide the node name during OUAF installation. Obtain the node name by using the WebSphere ND administrative console.

**Note:** The IBM WebSphere ND application server must be running to obtain the bootstrap port number.

To obtain the node name

1. Connect to the WebSphere ND administrative console
2. In the left pane, click Servers.
3. Click Application Servers under Servers.
4. Click the server instance (server\_name, default) on the right section.
5. Click the Runtime tab.

**Note:** If the value of State is not started, then restart the server instance.

### 8.2.1.12 Installing Oracle Utilities Application Framework as a Non-Root User with IBM WebSphere Installed as Root

Installing Oracle Utilities Application Framework as a non-root user on a IBM WebSphere ND application server running on AIX certain permissions.

Prior to attempting to install Oracle Utilities Application Framework as a non-root user on a IBM WebSphere ND application server running on AIX, verify that the operating system user account installing Oracle Utilities Application Framework has write and execute permissions on the directories in which IBM WebSphere ND will be installed.

## 8.2.2 Postinstallation Tasks

This sections describes tasks that you should complete after you have installed the Oracle Utilities Application Framework and Oracle Revenue Management and Billing on a WebSphere application server.

### 8.2.2.1 Setting Environment Entries.

1. Connect to the IBM WebSphere ND administrative console.
2. Select Servers and then select Application Servers.
3. Select the server name.
4. Go to Server Infrastructure, and then click Java and Process Management.
5. Select Process Definition.
6. Go to Environment Entries.
7. Click New and add the following Environment Entries:

Add the following entries:

Name: SPLENVIRON

Value: <\$SPLENVIRON>

**Note:** Substitute \$SPLENVIRON with appropriate values for your installation.

Name: SPLEBASE

Value: <\$SPLEBASE>

**Note:** Substitute \$SPLEBASE with appropriate values for your installation.

Name: LIBPATH

Value: <\$SPLEBASE >/runtime

**Note:** Substitute \$SPLEBASE with appropriate values for your installation.

**Note:** You will need to restart the server\_name before you attempt to start the application on the server.

8. Click OK.
9. Click Save to commit the setting.

### 8.2.2.2 Setting JVM Memory and Arguments

For Oracle Utilities Application Framework, JVM memory settings must be changed for production environments and/or when processing large volume in a nonproduction environment.

Perform the following steps to set the JVM memory size. The IBM WebSphere ND application server must be running to set the memory size.

To set the JVM memory size:

1. Connect to the IBM WebSphere ND administrative console.
2. Select Servers, and then select Application Servers.
3. Select the server name.
4. Go to Server Infrastructure, and then click Java and Process Management.
5. Select Process Definition.
6. Go to Additional Properties, and then click Java Virtual Machine.
7. Enter 1024 for Minimum Heap Size.
8. Enter 1024 for Maximum Heap Size.
9. Enter -Djava.security.auth.login.config=<\$SPLEBASE>/splapp/config/java.login.config for Generic JVM arguments.

**Note:** Substitute \$SPLEBASE with appropriate values for your installation.

You will need to restart the server\_Name before you attempt to start the application on the server.

10. Click OK.
11. Click Save to commit the setting.

### 8.2.2.3 Setting Server Custom Properties.

The following custom properties have been need in the past to enable WebSphere ND Classloader to load the correct `xalan.jar` file.

To set the Custom Properties:

1. Connect to the WebSphere ND administrative console.
2. Select Servers, and then select Application Servers.
3. Select the server name.
4. Go to Server Infrastructure, and then click Java and Process Management.
5. Select Process Definition.
6. Go to Additional Properties, and then click Java Virtual Machine.
7. Go to Additional Properties, and then click Custom Properties.
8. Click New.

Enter the following information:

- Name: `javax.xml.transform.TransformerFactory`
  - Value: `org.apache.xalan.processor.TransformerFactoryImpl`
9. Click OK.
  10. Click Save to commit the setting.

### 8.2.2.4 Setting Up the Web Container Custom Properties

To set the Web Container Custom Properties:

1. Connect to the WebSphere ND administrative console.
2. Select Servers, and then select Application Servers.
3. Select the server name.
4. Go to Container Settings, and then click Web Container Settings.
5. Select Web container
6. Go to Additional Properties, and then click Custom properties.
7. Click New.

Enter the following information:

Name: `com.ibm.ws.webcontainer.invokefilterscompatibility`

Value: `true`

8. Click OK.
9. Click Save to commit the setting.

### 8.2.2.5 Starting and Stopping WebSphere ND servers

You can use the WebSphere ND console to stop and start the servers. You can also use the command line scripts supplied with WebSphere ND.

**Note:** The Oracle Utilities Application Framework script `spl.sh` does not stop or start the IBM WebSphere ND servers. It only stops and starts the Oracle Revenue Management and Billing applications.

### 8.2.2.6 Deployment Using Supplied Script

The application deployment script is `initialSetup.sh`, located in `$SPLEBASE/bin` (this deploys both the `SPLService.ear` and `SPLWeb.ear`).

**Note:** Before running the script ensure you have initialized the environment by running `splenvron.sh`

### 8.2.2.7 Deployment via the Admin Console

The following sections describe how to deploy the application using the Admin Console.

#### Deployment Overview

The application needs to be deployed in the following order:

1. `SPLService.ear`
2. `SPLWeb.ear`

**Note:** The `SPLService.ear` must be successfully deployed before deploying `SPLWeb.ear`.

#### Deploy `SPLService.ear`

1. Select the ear file to deploy.
  - Select Applications, Install New Application.
  - Select Remote file system.
  - Browse to the `SPLService.ear` or enter the full path to the file.
  - The ear files can be found under `$SPLEBASE/splapp/applications`.

Click Next.

2. Select Option Fast Path - Prompt only when additional information is required.

Click Next.

3. On the Select installation options page

Ensure Deploy enterprise beans is selected. Click Next.

4. Assign the module to the IBM WebSphere ND server instance.
5. When deploying an application from the console make sure you select the correct server and click Apply.
6. Review the summary page. Review the installation options.
7. Click Finish. The application will then deploy. The deployment process takes about 5 minutes.
8. Click Save. The save process can take about more than 20 minutes.

#### Deploying `SPLWeb.ear`

1. Select the ear file to deploy.
  - Select Applications, Install New Application.
  - Select Remote file system.
  - Browse to the `SPLWeb.ear` or enter the full path to the file.
  - The ear files can be found under `$SPLEBASE/splapp/applications`.

Click Next.

2. Select Option Fast Path - Prompt only when additional information is required. Click Next.
3. Assign the module to the IBM WebSphere ND server instance.
4. When deploying an application from the console make sure you select the correct server and click Apply.
5. Review the summary page. Review the installation options
6. Click Finish. The application will then deploy. The deployment process takes about 5 minutes.
7. Click Save. The save process can take about more than 20 minutes.

## Configure the Applications

You need to apply these steps to both the SPLWeb and SPLService applications unless specified.

1. Set the startup order of the applications (this applies only to SPLWeb):
  - Select the SPLWeb application from Applications, Enterprise Applications.
  - Select Startup behavior.
  - Change the startup order to 2.

Click OK.

Click OK and Save directly to master configuration.

2. Set the class loading order (for both SPLService.ear and SPLWeb.ear): Select Class loading and update detection.
  - Set Polling interval to 0.
  - Under Class loader order select Classes loaded with application class loader first. Click OK and Save to master configuration.
3. Set the module starting weight:
  - SPLService only - set the Starting weight to 1.
  - SPLWeb only - for each module (.war) set the Starting weight to 10000 and change the Class loader order to Classes loaded with application class loader first
4. Set EJB JNDI names (this applies only to SPLService). Select Enterprise Java Bean Properties and enter the following values:
  - EJB module: SPLServiceBean
  - JNDI name for all interfaces
  - Target Resource JNDI Name: [ Web Context Root ]/servicebean
  - EJB module: TUGBULiteServiceBean
  - JNDI name for all interfaces
  - Target Resource JNDI Name: [ Web Context Root ]/liteservicebean
5. Click Ok.

## Configure Application Security

After using the supplied script to deploy the application to IBM WebSphere ND you will need to configure each application's security before starting the application.

Using the IBM WebSphere ND administration console select Applications, Enterprise Applications, Business-<server name> (for example, SPLService-server2), Security role to user/group mapping.

For role cisusers:

- Check All Authenticated.
- Check Select and click Look up users:
- Search for `SYSUSER` and add to the Selected users list.
- Click OK.

**Note:** Repeat the process for <Web Server Application Name>-<server name> (for example, SPLWeb-server2).

## Restart the IBM WebSphere ND Server

It is recommended to stop and then restart the WebSphere ND server.

## Application URL

The Web link to the IBM WebSphere ND application will be:

`http://<hostname>:<WC_default_port>/<context_root>/loginPage.jsp`

For example, `http://oracle.test-02:9085/ouaf/loginPage.jsp`

## 9. Installing the Application Server Component of Oracle Utilities Application Framework

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Installing the Oracle Utilities Application Framework (“the framework”) is the prerequisite and foundation for installing a framework-based application such as Oracle Revenue Management and Billing. This section describes the process for installing the Oracle Utilities Application Framework, including:

- Installation Overview
- Preinstallation Tasks
- Installing Oracle Utilities Application Framework

### 9.1 Installation Overview

This process replaces any previously delivered and installed version of the Oracle Utilities Application Framework Server. Before you proceed:

1. Make sure that you have installed all the required third-party software as described in the [Installing Application Server Prerequisite Software](#) section.
2. Complete the database installation (refer to the *Oracle Revenue Management and Billing Database Administrator's Guide*)

The installation packages for your Oracle Utilities Application Framework-based application must be downloaded from the [Oracle Software Delivery Cloud](#). A new installation or an upgrade to an existing Oracle Utilities Application Framework-based application environment can be performed for this version.

If you plan to upgrade a previously installed application server, note that the installation process replaces the previously installed version of the Oracle Utilities Application Framework Server. Before you proceed with the upgrade of an existing installation, make a backup of the application environment's folders and files.

Before you proceed with the installation process:

1. Make sure that you have installed all the required third-party software as described in the [Installing Application Server Prerequisite Software](#) section.
2. Complete the database installation/upgrade process. Refer to the Oracle Revenue Management and Billing Database Administrator's Guide.

Once the Oracle Utilities Application Framework installation is successfully completed and the framework application environment is created, Oracle Revenue Management and Billing can be installed on top of the framework environment.

You can download the installation packages from the [Oracle Software Delivery Cloud](#).

This section describes how to install a working Oracle Utilities Application Framework Server, which can then be further configured manually to allow for production performance levels.

Application server installation packages delivered for this version are multi-platform and are ready to install on any supported platform (as described in the [Supported Platforms](#) section). We recommend that you complete the database installation before installing the application server.

## 9.2 Preinstallation Tasks

### 9.2.1 Hardware and Software Version Prerequisites

The [Supported Platforms](#) section contains all of the available platforms that are required with this release of the product.

### 9.2.2 Database Installation

Verify that the database has been installed and is operational. See *Oracle Revenue Management and Billing Database Administrator's Guide* for more information.

### 9.2.3 Installation Prerequisites

Section 7: Installing Application Server Prerequisite Software describes all preparations that need to be done on the server prior to installing the application server. Please read carefully the server setup requirements and make sure that all prerequisite software is installed and that all required environment variables are set. Correct server setup and proper environment variable settings are an essential prerequisite for successful environment installation.

### 9.2.4 System Architecture Overview

Oracle Utilities Application Framework V4.2.0.0.0 is a decoupled system architecture involving a business service application tier and a web application tier. Typically both will run on the same server, but the design does allow each tier to be installed on separate servers.

The design implements a stateless session bean (EJB technology, under Java EE 6), to provide remote access to service invocations. The root web app and XAI web apps can be configured to access service processing locally (as in previous versions), or to make a remote EJB call to perform the service request. In the latter case, the served containers, effectively, run as very thin servlet wrappers around the remote call.

For all supported application servers except for WebLogic expanded configuration (SDK environment), the deployment is in the form of two Enterprise Archive (ear) Files: SPLService.ear and SPLWeb.ear. Web Archive (war) files are created during the installation process but are not deployed.

### 9.2.5 Copying and Decompressing Install Media

The Oracle Utilities Application Framework installation file is delivered in jar format for both UNIX and Windows platforms.

If you are planning to install multiple Oracle Utilities Application Framework environments operated by different Oracle Utilities administrator user IDs, you must complete each of the following installation steps for each administrator user ID.



To copy and decompress the install media, perform the following steps:

1. Log in to the application server host with the Oracle Utilities Application Framework administrator user ID.
2. Download the Oracle Utilities Application Framework V4.2.0.0.0 Multipatform package from the Oracle Revenue Management and Billing V2.3.0.1.0 media pack which is available on [Oracle Software Delivery Cloud](#). A zip file is downloaded.
3. Create a temporary directory such as `c:\ouaf\temp` or `/ouaf/temp`. (Referred to below as <TEMPDIR>.)

**Note:** This directory must be located outside any current or other working Oracle Utilities application environment. All files that are placed in this directory as a part of the installation can be deleted after completing a successful installation.

4. Unzip the downloaded file in your local folder. The contents include the `FW.V4.2.0.0.0-Multiplatform.jar` file.
5. Copy the `FW.V4.2.0.0.0-Multiplatform.jar` file from your local folder to <TEMPDIR>. If you are using FTP to transfer this file, remember to use the BINARY option for the FTP transfer.
6. Decompress the file:

```
cd <TEMPDIR>

jar -xvf FW.V4.2.0.0.0-Multiplatform.jar
```

**Note:** You will need to have Java JDK installed on the machine used to (un)jar the application server installation package. Please install the JDK that is supported for the install on your platform to be able to use the jar command. This is the location of Java packages:

<http://www.oracle.com/technetwork/java/archive-139210.html>

A sub-directory named “FW.V4.2.0.0.0” is created. It contains the installation software for the Oracle Utilities Framework application server.

## 9.2.6 Set Permissions for the CISTAB File in UNIX

Every Oracle Utilities Application Framework environment installed on a server must be registered in the `/etc/cistab` file located on that server. On UNIX servers, generally only the root user ID has write permissions to the `/etc` directory. Since the installation process is run by the Oracle administrator user ID (`cissys`), this user ID may not be able to write to `/etc/cistab` table.

The install utility checks permissions and if it identifies a lack of the necessary permissions, it generates a script in the `<TEMPDIR>/FW.V4.2.0.0.0` directory named `cistab_<SPLENVIRON>.sh`. Run the generated script using the root account before continuing with the installation process. The script initializes the `cistab` file in `/etc` directory (if it is the first Oracle Utilities Framework application environment on the server) and registers a new environment.

The generated script also changes the owner of `/etc/cistab` file to the Oracle Utilities Framework administrator user ID, so that the next time a new environment is created by the same Oracle Utilities Framework administrator user ID, you do not need to run the generated script with the root user ID. Instead the install utility itself proceeds with the registration.

If you are reinstalling an existing environment, only the validation of `/etc/cistab` entry is done by the install utility, no new registration occurs. The install utility interactively instructs you about every step that needs to occur in each specific case.

If you are planning to upgrade an existing environment it is your responsibility to take a backup prior to the installation process. The installation utility does not create a backup of existing environment.

## 9.3 Installing Oracle Utilities Application Framework Version 4.2.0.0.0

To install Oracle Utilities Application Framework V4.2.0.0.0:

1. Login to the application server using the administrator's credentials.

**Note:** On UNIX machine, login using the `cissys` credentials. And, on Windows machine, login using the administrator's credentials.

2. Install and configure the required third-party software for the application server.

**Note:** You must install the prerequisite third party software depending on the platform on which you want to install Oracle Utilities Application Framework. For more details, refer to the [Installing Application Server Prerequisite Software](#) section.

3. Set the path using the following command:

```
export PATH=/usr/java6_64/bin:$PATH
```

**Note:** The above command is applicable only for UNIX platform.

4. Change to the `<TEMPDIR>/FW.V4.2.0.0.0` directory.

**Note:** The `<TEMPDIR>` folder is the location where you have extracted the contents of the `FW.V4.2.0.0.0-MultiPlatform.jar` file.

5. Execute the `install` utility using the following command:

**UNIX:**

```
ksh ./install.sh
```

**Windows:**

```
install.cmd
```

The following message appears in the command line:

```
Enter Oracle Client Home Directory (<Enter> quit):
```

6. Type `<ORACLE_CLIENT_HOME>`, and then press **Enter**. The following options appear in the command line:
  - 1. Third Party Software Configuration
  - 50. Environment Installation Options

**Note:**

The `<ORACLE_CLIENT_HOME>` is the location where Oracle Database Client is installed. This is required to execute the Perl installation utilities.

If the `ORACLE_CLIENT_HOME` environment variable is set, the installation utility will not request you to provide this information.

7. Type **1** to define values for the third party software configuration, and then press **Enter**. The utility prompts you to enter values for a list of parameters.
8. Specify the required parameter values, and then press **Enter**.

**Note:** For more details about these parameters, refer to the [Third Party Software Configuration](#) section.

9. Type **50** to define values for the environment installation options, and then press **Enter**. The utility prompts you to enter values for a list of parameters.
10. Specify the required parameter values, and then press **Enter**. The specified values are stored in the `$SPLEBASE/etc/ENVIRON.INI` file.

**Note:**

`$SPLEBASE` or `%SPLEBASE%` is the path where the application environment is installed.

Before you specify the environment installation options, ensure that you have created an output directory named Log File Mount Point. If this output directory does not exist, the installation will not be successfully executed.

For more details about these parameters, refer to the [Environment Installation Options](#) section.

11. Type **P** to proceed with the installation. The following options appear in the command line:

- 1. Environment Description
- 2. Business Application Server Configuration
- 3. Web Application Server Configuration
- 4. Database Configuration
- 5. General Configuration Options

**Note:** The options appear depending on the type of application server that you have selected while configuring the environment installation options. The above options appear when you set the **Web Application Server Type** parameter to **WLS** (i.e. WebLogic). If you set the **Web Application Server Type** parameter to **WAS** (i.e. WebSphere), the following options appear in the command line:

- 1. Environment Description
- 2. WebSphere Basic Business Application Server Configuration
- 3. WebSphere Basic Web Application Server Configuration
- 4. Database Configuration
- 5. General Configuration Options

However, if you set the **Web Application Server Type** parameter to **WASND** (i.e. WebSphere ND), the following options appear in the command line:

- 1. Environment Description
- 2. WebSphere ND Business Application Server Configuration
- 3. WebSphere ND Web Application Server Configuration

## → 4. Database Configuration

## → 5. General Configuration Options

For more information about the parameters that you need to set for each option, refer to the respective worksheet in the [Installation and Configuration Worksheets](#) section.

12. Type **1**, and then press **Enter**. The utility prompts you to enter the environment description.

13. Specify the environment description, and then press **Enter**.

**Note:** For more details, refer to the [Environment Description](#) section.

14. Type **2** to define values for the business application server configuration, and then press **Enter**. The utility prompts you to enter values for a list of parameters.

15. Specify the required parameter values, and then press **Enter**.

16. Type **3** to define values for the web application server configuration, and then press **Enter**. The utility prompts you to enter values for a list of parameters.

17. Specify the required parameter values, and then press **Enter**.

18. Type **4** to define values for the database configuration, and then press **Enter**. The utility prompts you to enter values for a list of parameters.

19. Specify the required parameter values, and then press **Enter**.

**Note:** For more details about these parameters, refer to the [Database Configuration](#) section.

20. Type **5** to define values for the general configuration options, and then press **Enter**. The utility prompts you to enter values for a list of parameters.

21. Specify the required parameter values, and then press **Enter**.

**Note:** For more details about these parameters, refer to the [General Configuration Options](#) section.

22. Type **P** to proceed with the installation. The Oracle Utilities Application Framework Version 4.2.0.0.0 is installed on the application server.

**Note:**

The utility contains default values for some of the parameters. If required, you can change these parameter values. While executing the `install` utility, you must set the value for all parameters. Otherwise, the installation process will not be completed successfully.

Once the installation process is completed, the following utilities are automatically executed in the specified order:

1. `initialSetup` - The `initialSetup` utility updates the configuration files including the WAR files on the system. On the UNIX machine, this utility is available in the `$SPLEBASE/bin` directory. And, on the Windows machine, this utility is available in the `%SPLEBASE%\bin` directory.
2. `splenvron` - The `splenvron` utility sets the environment variables using the `ENVIRON.INI` file. On the UNIX machine, this utility is available in the `$SPLEBASE/bin` directory. And, on the Windows machine, this utility is available in the `%SPLEBASE%\bin` directory. The following are some of the key environment variables that are set using the `splenvron` utility:

→ `$PATH`

→ `$SPLEBASE (%SPLEBASE%)` - Indicates the `<SPLDIR>/<SPLENVIRON>` directory

- \$SPLOUTPUT (%SPLOUTPUT%) - Indicates the <SPLDIROUT>/<SPLENVIRON> directory
- \$SPLENVIRON (%SPLENVIRON%) – Indicates the environment name

## 9.4 Post Installation Tasks

Once you install Oracle Utilities Application Framework V4.2.0.0.0, you need to do the following:

1. Install Oracle Utilities Application Framework Version 4.2.0.2.0
2. Install Rollup Pack for Oracle Utilities Application Framework Version 4.2.0.2.0
3. Apply Hot Fix for Bug 18114617

### 9.4.1 Installing Oracle Utilities Application Framework Version 4.2.0.2.0

To install Oracle Utilities Application Framework Version 4.2.0.2.0:

1. Download the RMB V2.3.0.2.0 - <Domain> - <Platform> patch from [My Oracle Support](#) using the following patch number:

| Domain             | Platform | Patch Number |
|--------------------|----------|--------------|
| Financial Services | AIX      | 20074941     |
|                    | Windows  | 20074954     |
|                    | Linux    | 20074834     |
| Insurance          | AIX      | 20074984     |
|                    | Windows  | 20074969     |
|                    | Linux    | 20074962     |

A zip file is downloaded.

2. Unzip the downloaded file in your local folder. The contents include the following zip files:

| Domain             | Patch Number | Contents Include  |
|--------------------|--------------|---|
| Financial Services | 20074834     | <ul style="list-style-type: none"> <li>• FW-V4.2.0.2.0-Multiplatform</li> <li>• RMB-V2.3.0.2.0-Documaker-Unix</li> <li>• RMB-V2.3.0.2.0-FW-PREREQ-MultiPlatform</li> <li>• RMB-V2.3.0.2.0-Linux</li> <li>• RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Install</li> <li>• RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Install</li> <li>• RMB-V2.3.0.2.0-Oracle-Database-MultiplatForm</li> <li>• RMB-V2.3.0.2.0-Release-Notes</li> <li>• RMB-V2.3.0.2.0-Reports</li> <li>• RMB-V2.3.0.2.0-Self-Service</li> <li>• RMB-V2.3.0.2.0-TFM-Interface</li> </ul> |

| Domain             | Patch Number | Contents Include  |
|--------------------|--------------|---|
| Financial Services | 20074941     | <ul style="list-style-type: none"> <li>FW-V4.2.0.2.0-Multiplatform</li> <li>RMB-V2.3.0.2.0-AIX</li> <li>RMB-V2.3.0.2.0-Documaker-Unix</li> <li>RMB-V2.3.0.2.0-FW-PREREQ-MultiPlatform</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Install</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Install</li> <li>RMB-V2.3.0.2.0-Oracle-Database-MultiplatForm</li> <li>RMB-V2.3.0.2.0-Release-Notes</li> <li>RMB-V2.3.0.2.0-Reports</li> <li>RMB-V2.3.0.2.0-Self-Service</li> <li>RMB-V2.3.0.2.0-TFM-Interface</li> </ul>   |
| Financial Services | 20074954     | <ul style="list-style-type: none"> <li>FW-V4.2.0.2.0-Multiplatform</li> <li>RMB-V2.3.0.2.0-Documaker-Windows</li> <li>RMB-V2.3.0.2.0-FW-PREREQ-MultiPlatform</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1-Install</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Update</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Update</li> <li>RMB-V2.3.0.2.0-Oracle-Database-MultiplatForm</li> <li>RMB-V2.3.0.2.0-Release-Notes</li> <li>RMB-V2.3.0.2.0-Reports</li> <li>RMB-V2.3.0.2.0-Self-Service</li> <li>RMB-V2.3.0.2.0-TFM-Interface</li> <li>RMB-V2.3.0.2.0-Windows</li> </ul> |
| Insurance          | 20074962     | <ul style="list-style-type: none"> <li>FW-V4.2.0.2.0-Multiplatform</li> <li>RMB-V2.3.0.2.0-Documaker-Unix</li> <li>RMB-V2.3.0.2.0-FW-PREREQ-MultiPlatform</li> <li>RMB-V2.3.0.2.0-Linux</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Install</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Install</li> <li>RMB-V2.3.0.2.0-Oracle-Database-MultiplatForm</li> <li>RMB-V2.3.0.2.0-Release-Notes</li> <li>RMB-V2.3.0.2.0-Reports</li> <li>RMB-V2.3.0.2.0-Self-Service</li> </ul>   |

| Domain    | Patch Number | Contents Include  |
|-----------|--------------|---|
| Insurance | 20074984     | <ul style="list-style-type: none"> <li>FW-V4.2.0.2.0-Multiplatform</li> <li>RMB-V2.3.0.2.0-AIX</li> <li>RMB-V2.3.0.2.0-Documaker-Unix</li> <li>RMB-V2.3.0.2.0-FW-PREREQ-MultiPlatform</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Install</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Install</li> <li>RMB-V2.3.0.2.0-Oracle-Database-MultiplatForm</li> <li>RMB-V2.3.0.2.0-Release-Notes</li> <li>RMB-V2.3.0.2.0-Reports</li> <li>RMB-V2.3.0.2.0-Self-Service</li> </ul>   |
| Insurance | 20074969     | <ul style="list-style-type: none"> <li>FW-V4.2.0.2.0-Multiplatform</li> <li>RMB-V2.3.0.2.0-Documaker-Windows</li> <li>RMB-V2.3.0.2.0-FW-PREREQ-MultiPlatform</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1-Install</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP7-Update</li> <li>RMB-V2.3.0.2.0-MicroFocus-Server5.1WP8-Update</li> <li>RMB-V2.3.0.2.0-Oracle-Database-MultiplatForm</li> <li>RMB-V2.3.0.2.0-Release-Notes</li> <li>RMB-V2.3.0.2.0-Reports</li> <li>RMB-V2.3.0.2.0-Self-Service</li> <li>RMB-V2.3.0.2.0-Windows</li> </ul> |

- Unzip the FW-V4.2.0.2.0-Multiplatform.zip file in your local folder. The contents include FW-V4.2.0.2.0-Multiplatform.jar file.
- Copy the FW-V4.2.0.2.0-Multiplatform.jar file from your local folder to <TEMPDIR>.

- Decompress the file:

```
cd <TEMPDIR>
```

```
jar -xvf FW-V4.2.0.2.0-Multiplatform.jar
```

A sub-directory named "FW-V4.2.0.2.0-SP2" is created.

- Change to the FW-V4.2.0.2.0-SP2 directory using the following command:

```
cd <Destination_Folder>/FW-V4.2.0.2.0-SP2
```

**Note:** The <Destination\_Folder> folder is the location where you have extracted the contents of the FW-V4.2.0.2.0-Multiplatform.jar file.

- Install the Oracle Utilities Application Framework V4.2.0.2.0 (Service Pack 2) using the following command:

**UNIX:**

```
./installSP.sh
```

**Windows:**

```
installSP.cmd
```

## 9.4.2 Installing Rollup Pack for Oracle Utilities Application Framework Version 4.2.0.2.0

To install the rollup pack for Oracle Utilities Application Framework Version 4.2.0.2.0:

1. Unzip the RMB-V2.3.0.2.0-FW-PREREQ-MultiPlatform.zip file from the location where you have extracted the contents of the RMB V2.3.0.2.0 - <Domain> - <Platform> patch. The contents include FW-4.2.0.2.0-Post\_SP2\_Single\_Fixes\_Installer.jar file.
2. Copy the FW-4.2.0.2.0-Post\_SP2\_Single\_Fixes\_Installer.jar file from your local folder to <TEMPDIR>.
3. Decompress the file:

```
cd <TEMPDIR>
```

```
jar -xvf FW-4.2.0.2.0-Post_SP2_Single_Fixes_Installer.jar
```

A sub-directory named “FW\_V4.2.0.2.0-Rollup” is created.

4. Change to the FW\_V4.2.0.2.0-Rollup directory using the following command:

```
cd <Destination_Folder>/FW_V4.2.0.2.0-Rollup
```

**Note:** The <Destination\_Folder> folder is the location where you have extracted the contents of the FW-4.2.0.2.0-Post\_SP2\_Single\_Fixes\_Installer.jar file.

5. Install the rollup pack using the following command:

**UNIX:**

```
./installSFgroup.sh
```

**Windows:**

```
installSFgroup.cmd
```

**Note:** For a list of patches that are included in this rollup, refer to [Appendix A: Application Framework Prerequisite Patches](#).

## 9.4.3 Applying Hot Fix for Bug 18114617

To apply hot fix for Bug 18114617:

1. Download the ALIGNMENT ISSUE AND SCROLL BARS MISSING IN THE MODIFY AND RESOLVE SCREENS patch (Patch Number: 18114617) from [My Oracle Support](#). A zip file is downloaded.
2. Unzip the downloaded file in your local folder. The contents include the readme.txt and Hot-Fix\_18114617.zip files.
3. Unzip the Hot-Fix\_18114617.zip file. The contents include the deploy.zip file and a document which provides information about the hot fix.
4. Unzip the deploy.zip file. The contents include two files:



- `cisDisabled.css`
  - `privateUserMapSupport.js`
5. Browse to the `$SPLEBASE\splapp\applications` location. The applications folder includes all WAR and EAR files.

**Note:** `$SPLEBASE` or `%SPLEBASE%` is the path where the application environment is installed.

6. Copy the `splapp.war` file to your local machine.
7. Decompress the `splapp.war` file on your local machine using the following command:  

```
jar -xvf splapp.war
```
8. Copy the `cisDisabled.css` file from the `<DESTINATION_FOLDER_1>` folder to the `<DESTINATION_FOLDER_2>` folder

**Note:** The `<DESTINATION_FOLDER_1>` is the location where you have extracted the contents of the `deploy.zip` file. And, the `<DESTINATION_FOLDER_2>` is the location where you have extracted the contents of the `splapp.war` file.

9. Copy the `privateUserMapSupport.js` file from the `<DESTINATION_FOLDER_1>` folder to the `<DESTINATION_FOLDER_2>\code` folder.
10. Compress the `<DESTINATION_FOLDER_2>` folder into a WAR file named `splapp.war` using the following command:  

```
jar -cvf splapp.war *
```
11. Copy the updated `splapp.war` file to `$SPLEBASE\splapp\applications` folder.
12. Execute the `initialSetup` utility using the following command:

**AIX:**

```
$SPLEBASE/bin/initialSetup.sh
```

**Windows:**

```
%SPLEBASE%\bin\initialSetup.cmd
```

**Linux:**

```
$SPLEBASE/bin/initialSetup.sh
```

# 10. Installing the Application Server Component of Oracle Revenue Management and Billing

---

This section describes the procedure for installing Oracle Revenue Management and Billing on top of the previously created Oracle Utilities Application Framework environment. This section includes:

- Preinstallation Tasks
- Installing the Application
- Updating and Synchronizing the `mfcobol.jar` File
- Installing User Documentation
- Operating the Application
- Installing Service Packs and Patches

You can download the installation package from the [Oracle Software Delivery Cloud](#).

To proceed with the Oracle Revenue Management and Billing installation, you need to be connected to the target framework application environment. See the detailed installation instructions in the following section.

You must initialize the Framework environment along with the required Patch Set prior to proceeding with Oracle Revenue Management and Billing Application product installation.

## 10.1 Preinstallation Tasks

This section describes the steps that should be taken before installing Oracle Revenue Management and Billing.

### 10.1.1 Copying and Decompressing Install Media

The installation file is delivered in zip format for AIX, Linux and Windows platforms. Oracle Revenue Management and Billing is delivered in a separate installation package for each supported Operating System.

Please refer to the [Supported Platforms](#) section for version and installation details regarding the database and operating system versions. Also refer [Installing Application Server Prerequisite Software](#) section for prerequisite third-party software installation instructions.

To copy and decompress the install media, perform the following steps:

1. Log in to the host server using the Oracle Revenue Management and Billing administrator user ID (default `cissys`). This is the same user ID that was used to install the Oracle Utilities Application Framework.

2. Unzip the RMB-V2.3.0.2.0-<PLATFORM>.zip file in the <TEMPDIR> directory. The RMB-V2.3.0.2.0-<PLATFORM>.zip file is available at the location where you have extracted the contents of the RMB V2.3.0.2.0 - <Domain> - <Platform> patch.

**Note:**

You will need to have Java JDK installed on the machine used to (un)jar the application server installation package. Please install the JDK that is supported for the install on your platform to be able to use the jar command. This is the location of Java packages:

<http://java.sun.com/products/archive/index.html>.

For Windows installs, include the location of the JDK in your path before you execute the jar command.

The contents of the zip file include a directory named RMB.V2.3.0.2.0.

## 10.2 Installing the Application

To install Oracle Revenue Management and Billing Version 2.3.0.2.0:

1. Login to the application server using the administrator's credentials.
2. Initialize the application environment (on which you want to install the application) using the following command:

**AIX, Linux:**

```
$SPLEBASE/bin/splenvron.sh -e $SPLENVIRON
```

**Windows:**

```
%SPLEBASE%\bin\splenvron.cmd -e %SPLENVIRON%
```

Where, \$SPLEBASE or %SPLEBASE% is the path where the application environment is installed, and \$SPLENVIRON or %SPLENVIRON% is the name of the application environment for which you want to set the environment variables.

3. Stop the application environment using the following command:

**AIX, Linux:**

```
$SPLEBASE/bin/spl.sh stop
```

**Windows:**

```
%SPLEBASE%\bin\spl.cmd stop
```

**Note:** If you have WebLogic application server on AIX machine, you need to stop the application environment before you proceed with the installation. However, if you have WebSphere application server on AIX machine, you need to stop the application server before you proceed with the installation. To stop the application server, use the following command:

```
/opt/IBM/WebSphere/AppServer/bin/stopServer.sh <Server_Name>
```

4. Set the ANT\_OPTS environment variable using the following command:

**Windows:**

```
Set ANT_OPTS= -Xms512m -Xmx1024m -XX:PermSize=256M
```

**Note:** This command helps to process some tasks which require more memory. This command is applicable only for Windows and not for AIX or Linux machine.

- Set the path using the following command:

**AIX, Linux:**

```
export PATH=/usr/java6_64/bin:$PATH
```

**Note:** The above command is applicable only for UNIX platform.

- Change to the RMB.V2.3.0.2.0 folder using the following command:

**AIX, Linux:**

```
cd <DESTINATION_FOLDER>/RMB.V2.3.0.2.0
```

**Windows:**

```
cd <DESTINATION_FOLDER>\RMB.V2.3.0.2.0
```

- Execute the `install` utility using the following command:

**AIX, Linux:**

```
./install.sh
```

**Windows:**

```
install.cmd
```

The following message appears in the command line:

```
Do you wish to proceed with the installation? Y/N:
```

- Type **Y** and then press **Enter**. The following option appears in the command line:  
2. Business Application Server Configuration
- Type **2**, and then press **Enter**. The utility prompts you to enter values for the following parameters:

| Parameter                              | Value  |
|--|--|
| JVM Child Process Starting Port Number | <JVM_CHILD_PROCESS_PORT><br><b>Note:</b> You must specify a unique value for this parameter. |
| Number of JVM Child Processes          | <Number_of_JVM_Child_Processes><br>For example: 2  |

- Specify the required values, and then press **P**. The installation process might take some time to generate the WAR files. Once the build is deployed successfully, the following message appears in the command line:

```
Do you wish to start the environment now? Y/N:
```

11. Type **N** and then press **Enter**.

**Note:**

If you are installing application on the WebSphere application server, the following message appears before you are prompted to start the environment:

```
Would you wish to deploy web application to WebSphere now? Y/N:
```

Type **N** and then press **Enter**.

If you want to set the advanced menu options, execute the `configureEnv` utility using the following command:

**AIX, Linux:**

```
$SPLEBASE/bin/configureEnv.sh -a
```

**Windows:**

```
%SPLEBASE%\bin\configureEnv.cmd -a
```

You cannot set the advanced menu options during the installation process. These options can be set only after the application is installed. For more information, refer to the [Advanced Menu Options](#) section.

## 10.3 Post Installation Tasks

Once you install Oracle Revenue Management and Billing V2.3.0.2.0, you need to install the rollup pack for Oracle Revenue Management and Billing V2.3.0.2.0.

### 10.3.1 Installing Rollup Pack for Oracle Revenue Management and Billing Version 2.3.0.2.0

To install the rollup pack for Oracle Revenue Management and Billing Version 2.3.0.2.0:

1. Download the V5SP2 ROLLUP Pack patch (Patch Number: 20080609) from [My Oracle Support](#). A zip file is downloaded.
2. Unzip the downloaded file in your local folder. The contents include the `README.txt` and `Hotfix_for_Multiple_V23020.zip` files.
3. Unzip the `Hotfix_for_Multiple_V23020.zip` file. The contents include the `deploy.zip` file and a document which lists all bugs which are fixed in this rollup pack.
4. Unzip the `deploy.zip` file. The contents include the following sub-folders:
  - `classes`
  - `dll`
  - `so`
  - `sql`
5. Create a copy of the `%SPLEBASE%\splapp\businessapp\lib\spl-ccb-4.2.0.1.0.jar` file on your local machine.

**Note:** `$SPLEBASE` or `%SPLEBASE%` is the path where the application environment is installed.

6. Decompress the `spl-ccb-4.2.0.1.0.jar` file on your local machine using the following command:

```
jar -xvf spl-ccb-4.2.0.1.0.jar
```

The contents include the following sub-folders:

- META-INF
- services
- config
- cobolServices
- com

7. Copy the following class files from the `<DESTINATION_FOLDER_1>\classes\com.splwg.ccb.domain.banking.transactionFeed.transactionFeedAgg` folder to the `<DESTINATION_FOLDER_2>\com\splwg\ccb\domain\banking\transactionFeed\transactionFeedAgg` folder on your local machine:

- AccountCache\$1.class
- AccountCache\$2.class
- AccountCache.class
- ProductTouDerivationBatch\$Worker.class
- ProductTouDerivationBatch.class
- TransactionCleanUpBatch\$Worker.class
- TransactionCleanUpBatch.class

**Note:** The `<DESTINATION_FOLDER_1>` is the location where you have extracted the contents of the `deploy.zip` file. And, the `<DESTINATION_FOLDER_2>` is the location where you have extracted the contents of the `spl-ccb-4.2.0.1.0.jar` file.

8. Copy the following class files from the `<DESTINATION_FOLDER_1>\classes\com.splwg.ccb.domain.pricing.priceitem` folder to the `<DESTINATION_FOLDER_2>\com\splwg\ccb\domain\pricing\priceitem` folder on your local machine:

- ProductParametersCache\$1.class
- ProductParametersCache\$2.class
- ProductParametersCache\$3.class
- ProductParametersCache.class

9. Copy the following class files from the `<DESTINATION_FOLDER_1>\classes\com.splwg.ccb.domain.billing.algorithms` folder to the `<DESTINATION_FOLDER_2>\com\splwg\ccb\domain\billing\algorithms` folder on your local machine:

- `RecurringBillableChargeBillSegmentCreation.class`
  - `RecurringBillableChargeBillSegmentCreation_Gen.class`
  - `RecurringBillableChargeBillSegmentCreation_Impl$BillableChargeWrapperObject.class`
  - `RecurringBillableChargeBillSegmentCreation_Impl.class`
10. Compress the `<DESTINATION_FOLDER_2>` folder into a JAR file named `spl-ccb-4.2.0.1.0.jar` using the following command:
- ```
jar -cvf spl-ccb-4.2.0.1.0.jar META-INF services config  
cobolServices com
```
11. Copy the updated `spl-ccb-4.2.0.1.0.jar` file at the following locations in the application environment:
- `%SPLEBASE%\etc\lib`
  - `%SPLEBASE%\splapp\businessapp\lib`
  - `%SPLEBASE%\splapp\mpl\lib`
  - `%SPLEBASE%\splapp\standalone\lib`
12. If you are installing rollup pack on Windows environment, then copy the following dll files from the `<DESTINATION_FOLDER_1>\dll` folder to the `%SPLEBASE%\runtime` folder in the application environment:
- `CIPBBLGB.dll`
  - `CIPBBPOB.dll`
13. If you are installing rollup pack on AIX environment, then copy the following so files from the `<DESTINATION_FOLDER_1>\so\AIX` folder to the `%SPLEBASE%\runtime` folder in the application environment:
- `CIPBBLGB.so`
  - `CIPBBPOB.so`
14. If you are installing rollup pack on Linux environment, then copy the following so files from the `<DESTINATION_FOLDER_1>\so\Linux` folder to the `%SPLEBASE%\runtime` folder in the application environment:
- `CIPBBLGB.so`
  - `CIPBBPOB.so`
15. Initialize the application environment (on which you have installed the application and rollup pack) using the following command:
- AIX, Linux:**
- ```
$SPLEBASE/bin/splenviron.sh -e $SPLENVIRON
```
- Windows:**
- ```
%SPLEBASE%\bin\splenviron.cmd -e %SPLENVIRON%
```

Where, \$SPLEBASE or %SPLEBASE% is the path where the application environment is installed, and \$SPLENVIRON or %SPLENVIRON% is the name of the application environment for which you want to set the environment variables.

16. Execute the `initialSetup` utility using the following command:

**AIX:**

```
$SPLEBASE/bin/initialSetup.sh
```

**Windows:**

```
%SPLEBASE%\bin\initialSetup.cmd
```

**Linux:**

```
$SPLEBASE/bin/initialSetup.sh
```

The `initialSetup` utility updates the configuration files including the WAR files on the system.

17. Start the application environment using the following command:

**AIX, Linux:**

```
$SPLEBASE/bin/spl.sh start
```

**Windows:**

```
%SPLEBASE%\bin\spl.cmd start
```

A log file is generated. It indicates whether the application environment has started successfully or not. If any error occurred during startup, the same is recorded in the log file. By default, the log file is stored in the \$SPLSYSTEMLOGS (%SPLSYSTEMLOGS% on Windows) directory.

**Note:** If you have the WebLogic application server on AIX machine, you need to start the application environment. However, if you have the WebSphere application server on AIX machine, you need to start the application server. To start the application server, use the following command:

```
/opt/IBM/WebSphere/AppServer/bin/startServer.sh <Server_Name>
```

But, before you start the server, you need to manually deploy the application on the WebSphere application server. For more information on how to deploy the application on the WebSphere Basic application server, refer to the [Deployment via the Admin Console](#) section. And, for more information on how to deploy the application on the WebSphere ND application server, refer to the [Deployment via the Admin Console](#) section.

## 10.4 Installing User Documentation

This section provides instructions for installing the Oracle Revenue Management and Billing online help that is supplied with the system. User manuals and other technical documents are available in the Portable Document Format (PDF) format. You can download Oracle Revenue Management and Billing release specific documentation library (for example, Oracle Revenue Management and Billing Version 2.3.X.X.X Documentation Library) using the following URL:

<http://www.oracle.com/technetwork/indexes/documentation/fsgbu-1364781.html>



The documentation is also provided in HTML format located inside the Oracle Revenue Management and Billing application server installation package. It is automatically installed and can be launched from the user interface. The files are under the applications directory packaged in the file named help.war. User documentation is provided in English (ENG). The documentation material is divided into the following subdirectories underneath the language directory:

- C1: Contains Oracle Revenue Management and Billing Administration and Business Process HTML Files
- F1: Contains Oracle Utilities Application Framework Administration and Business Process HTML Files
- Banking: Contains Oracle Revenue Management and Billing Banking Process HTML Files
- Insurance: Contains Oracle Revenue Management and Billing Insurance Process HTML Files

### 10.4.1 Installing Stand-Alone Online Help

You can also use the Oracle Revenue Management and Billing online help in stand-alone mode (that is, you do not have to launch it from the Oracle Revenue Management and Billing application or access it on the application server).

To install the Oracle Revenue Management and Billing help for stand-alone operation, copy the help.war from the Oracle Revenue Management and Billing server (environment) or from the Oracle Revenue Management and Billing installation package to the server or machine on which you want to access the help. If you want to copy the file from any installed Oracle Revenue Management and Billing environment, you can locate the file in the `$SPLEBASE/splapp/applications` directory on the server.

Unzip the `help.war` file to any directory on your machine. To launch the Oracle Revenue Management and Billing help in stand-alone mode, open the `SPLHelp.html` file (located inside the language directory that you wish to use).

**Note.** Do not change the subdirectory names. The documents use relative path names to link to other documents. Changing the subdirectory names will result in broken links.

#### 10.4.1.1 Customizing Help for Stand-Alone Operation

You can customize the `SPLHelp.html` file to open to the file and topic that you most frequently use. To do so, edit the `SPLHelp.html` file and change the `DEFAULT_BOOKMARK` to the desired location. The default `DEFAULT_BOOKMARK` is `'helpHome.html'`.

#### 10.4.1.2 Installing Stand-Alone Help Under Web Server

You can also install Oracle Revenue Management and Billing online help as a stand-alone web application. Use any Web Application server like WebLogic or WebSphere. Configure the configuration file for your web application server to use web application help.

For example,

- For WebLogic, configure `config.xml` file for deployed application `Name="help"` with `URI="help.war"` and set `WebServer DefaultWebApp="help"`

Access the documentation from the browser by the following URL:

`http://<host name>:<port name>/SPL/<Lang>/SPLHelp.html`, where <hostname>:<portname> is the URL of the web server, <Lang> is the name of the language directory, for example, ENG.

**Note:** Stand-alone online help files are not automatically updated when changes are made to the help files on the application server. You will have to re- install the stand-alone online help files.

## 10.5 Operating the Application

At this point your installation and custom integration process is complete. Be sure to read the *Oracle Revenue Management and Billing Server Administration Guide* for more information on further configuring and operating the Oracle Revenue Management and Billing system.

## 10.6 Installing Framework Service Packs and Patches

Periodically, Oracle Utilities Application Framework releases a service pack of single fixes for its products. A service pack is an update to an existing release that includes solutions to known problems and other product enhancements. A service pack is not a replacement for an installation, but a pack consisting of a collection of changes and additions for it. The service pack may include changes to be applied to the application server, the database, or both. The service pack includes all files necessary for installing the collection of changes, including installation instructions.

Between services packs, Oracle Utilities Application Framework releases patches to fix individual bugs. For information on installing patches, see knowledge base article ID 974985.1 on [My Oracle Support](#). Service packs and patches can be downloaded from [My Oracle Support](#).

# 11. Additional Tasks

This section describes tasks that should be completed after installing Oracle Revenue Management and Billing, including:

- Customizing Configuration Files
- Generating the Application Viewer
- Building Javadocs Indexes
- Configuring the Environment for Batch Processing
- Customizing the Logo
- WebLogic Production Server Considerations
- Setting Up an Application Keystore
- Updating the Hash Column on the User Table

## 11.1 Customizing Configuration Files

You may wish to modify various configuration files. To do so, you should locate the configuration file you want to customize and edit it manually.

Configuration files are generated from delivered templates in the Oracle Utilities installation and are populated by values entered by the installation utility during the configuration process. In future upgrades of Oracle Utilities application software versions, some templates may be changed to reflect new software version requirements. In this case, the upgrade process will back up your customized configuration file and will regenerate a configuration file based on a new template. You will need to review the new configuration file and apply your customized changes back if still applicable for the new version.

For configuration files that are located in a web application (for example, web.xml, hibernate.properties), of the web application during installation process, you will not be able to edit the configuration files directly.

You will need to follow the procedure:

- Locate the configuration file you want to customize in the directory \$SPLEBASE/etc/conf.
- Apply your changes.
- Update application war file with the latest changes by executing the following command:

**UNIX:**

```
$SPLEBASE/bin/initialSetup.sh
```

**Windows:**

```
%SPLEBASE%\bin\initialSetup.cmd
```

**Note:**

It is recommended that you set the following properties in the spl.properties template file for Java memory management:

- **com.oracle.XPath.LRUSize** – Used to specify the maximum number of PreparedXQuery objects that can be preserved in the cache. The number of the PreparedXQuery objects across all threads must not exceed the value specified in this property. If you enter the value as - 1 (default), it means no maximum (default value). If you enter the value as 0, it means no caching at all (this may adversely impact performance).
- **com.oracle.XPath.flushTimeout** – Used to indicate the interval after which the PreparedXQuery cache must be flushed. If you enter the value as 0 (default), it means no automatic flushing.

## 11.2 Generating the Application Viewer

You may extend application viewer capabilities within an environment by generating additional items. The additional items that can be generated include algorithm type and related algorithm information, maintenance object information and data dictionary information.

To generate the additional items in the application viewer:

1. Shut down the environment.
2. Initialize a command shell:

The scripts that are provided with the system need to be run from a shell prompt on the machine that you installed the application on. Before such scripts can be run the shell must be “initialized” by running the splenvron script provided with the system.

### UNIX:

You will need to logon to your UNIX box as the Oracle Utilities Administrator (default `cissys`) and open a shell prompt. In the following example you should replace the variables

`$SPLEBASE` with the Full directory name that you installed the application into and

`$SPLENVIRON` with the name you gave to the environment at installation time.

To initialize the environment enter:

```
$SPLEBASE/bin/splenvron.sh -e $SPLENVIRON
```

For example:

```
/ouaf/TEST_ENVIRON1/bin/splenvron.sh -e TEST_ENVIRON1
```

### Windows:

The command window should be opened on the Windows server that you installed the application on.

In the below example you should replace the following variables:

- `%SPLEBASE%` : The Full directory name that you installed the application into
- `%SPLENVIRON%` : The name you gave to the environment at installation time.

To initialize the environment type the following in your command prompt:

```
%SPLEBASE%\bin\splenvron.cmd -e %SPLENVIRON%
```

For example:

```
D:\ouaf\TEST_ENVIRON1\bin\splenvron.cmd -e TEST_ENVIRON1
```

### 3. Set MaxHeapMemory for AppViewer Generation.

**UNIX:**

- configureEnv.sh -g
- Select menu option 50 and change the value of the parameter "Enable Batch Edit Funtionality" to "true".
- Run initialSetup.sh
- Run bedit.sh -e THIN
  - This will prompt if you want to create submitbatch.THIN.properties
  - reply Y
- set maxheap 1024m
- Save
- Exit

**WINDOWS:**

- configureEnv.cmd -g
- Select menu option 50 and change the value of the parameter "Enable Batch Edit Funtionality" to "true".
- Run initialSetup.cmd
- Run bedit.cmd -e THIN
- This will prompt if you want to create submitbatch.THIN.properties
- reply Y
- set maxheap 1024m
- Save
- Exit

### 4. Execute the following script to generate all information:

**UNIX:**

```
ksh $SPLEBASE/bin/genappvieweritems.sh
```

**Windows:**

```
%SPLEBASE%\bin\genappvieweritems.cmd
```

### 5. Execute the following script to update the configuration files including the WAR files on the system:

**UNIX:**

```
ksh ./initialSetup.sh
```

**Windows:**

```
initialSetup.cmd
```

### 6. Restart your application.

## 11.3 Building Javadocs Indexes

The following script rebuilds the Javadocs indexes in the application viewer java module. This is necessary after customer modifications (CM) have been applied to an environment. You need to run this script only if the customer modification includes Java code.)

### **Windows:**

```
%SPLEBASE%\bin\buildJavadocsIndex.cmd
```

### **UNIX:**

```
ksh $SPLEBASE/bin/buildJavadocsIndex.sh
```

## 11.4 Configuring the Environment for Batch Processing

See the *Oracle Revenue Management and Billing Batch Server Administration Guide* for information on configuring the environment for batch processing.

## 11.5 Customizing the Logo

To replace the Oracle Utilities logo on the main menu with another image, put the new image `<customer_logo_file>.gif` file into the directory `$SPLEBASE/etc/conf/root/cm` and create a new “External” Navigation Key called `CM_logolImage`. To do that, run the Oracle Utilities application from the browser with the parameters: `http://<hostname>:<port>/cis.jsp?utilities=true&tools=true`. From the Admin menu, select Navigation Key. Add the above Navigation Key with its corresponding URL Override path. The syntax for the URL path is:

### **Windows:**

```
http://<host name>:<port>/<Web Context>/cm/<customer_logo_file>.gif
```

### **UNIX:**

```
http://<host name>:<port>/<Web Context>/cm/<customer_logo_file>.gif.
```

The root directory may be deployed in war file format for runtime environment (`SPLApp.war`). Use provided utilities to incorporate your cm directory into `SPLApp.war` file.

## 11.6 WebLogic Production Server Considerations

By default, WebLogic Server is configured with two keystores, to be used for development only. These keystores should not be used in a production environment.

### 11.6.1 Configuring Identity and Trust

Private keys, digital certificates, and trusted certificate authority certificates establish and verify identity and trust in the WebLogic Server environment. WebLogic Server is configured with a default identity keystore `Demoidentity.jks` and a default trust keystore `DemoTrust.jks`. In addition, WebLogic Server trusts the certificate authorities in the `cacerts` file in the JDK. This default keystore configuration is appropriate for testing and development purposes. However, these keystores should not be used in a production environment.

To configure identity and trust for a server:

1. Obtain digital certificates, private keys, and trusted CA certificates from the CertGen utility, Sun Microsystems's keytool utility, or a reputable vendor such as Entrust or Verisign. You can also use the digital certificates, private keys, and trusted CA certificates provided by the WebLogic Server kit. The demonstration digital certificates, private keys, and trusted CA certificates should be used in a development environment only.
2. Store the private keys, digital certificates, and trusted CA certificates. Private keys and trusted CA certificates are stored in a keystore.
3. Configure the identity and trust keystores for a WebLogic Server instance on the Configuration: Keystores page.

By default, WebLogic Server is configured with two keystores, to be used for development only.

- Demoidentity.jks: Contains a demonstration private key for WebLogic Server. This keystore establishes an identity for WebLogic Server.
- DemoTrust.jks: Contains a list of certificate authorities trusted by WebLogic Server. This keystore establishes trust for WebLogic Server.

These keystores are located in the `WL_HOME\server\lib` directory and the `JAVA_HOME\jre\lib\security` directory. For testing and development purposes, the keystore configuration is complete. Use the steps in this section to configure identity and trust keystores for production use.

Refer to the WebLogic documentation to configure identity and trust keystores for production use (Secure servers and resources > Configure identity and trust/Set up SSL)

**Note:** Depending on your choice of implementation you may need to change some configuration files. These files are managed by templates and will be overwritten if the procedures documented in "Customizing Configuration Files" are not followed.

## 11.7 Setting Up an Application Keystore

This section describes how to set up a keystore in your system. The keystore is used for functionality such as digital signatures for document numbers, and encryption for credit card security. The digital signatures feature is only appropriate for Oracle Revenue Management and Billing customers who use document numbers in generating bill signatures. For additional information about document numbers, digital signatures and encryption, see the online help.

For additional information about using the Java keytool utility, see the following section of the Oracle Java SE documentation:

<http://docs.oracle.com/javase/7/docs/technotes/tools/solaris/keytool.html>

Follow this procedure to set up the keystore in your environment:

1. Generate the keystore. The following command creates the file ".mykeystore" in directory `${SPLEBASE}`:  

```
keytool -genkeypair -alias <keyalias> -keyalg RSA -sigalg  
SHA256withRSA -keystore ${SPLEBASE}/<filename> -keysize 1024
```

```
-storetype JCEKS -dname "CN=<name>, OU=<unit>, O=<organization>,
C=<country>" -validity 365
```

For example:

```
keytool -genkeypair -alias ouaf.application -keyalg RSA -sigalg
SHA256withRSA -keystore ${SPLEBASE}/.mykeystore -keysize 1024
-storetype JCEKS -dname "CN=Mark Jones, OU=TUGBU, O=Oracle, C=US"
-validity 365
```

The utility will prompt you for the keystore and key passwords. Make sure that they are the same.

## 2. Configure the following template files by adding the following entries:

### For WebLogic Server:

- To enable in Weblogic, edit the following in `${SPLEBASE}/templates/startWeblogic.sh.template`:

```
JAVA_OPTIONS="$JAVA_OPTIONS
-Dcom.oracle.ouaf.keystore.file=${SPLEBASE}/<filename>"
JAVA_OPTIONS="$JAVA_OPTIONS
-Dcom.oracle.ouaf.keystore.password=<keystore_password>"
```

For <keystore\_password>, use the same password entered in the keytool utility.

- To enable this in batch, edit the `threadpoolworker.properties.template`:

```
com.oracle.ouaf.keystore.file=@SPLEBASE@/.mykeystore
com.oracle.ouaf.keystore.password=<keystore_password>
```

For <keystore\_password>, use the same password entered in the keytool utility.

### For WebSphere Server:

- Create the password file.

```
echo ab987c | tr -d '\n'>${SPLEBASE}/.passFile
```

**Note:** In above command, please replace "ab987c" with your password string.

- Add Keystore entries to `spl.properties` templates:

Open each of the five `spl.properties` templates mentioned below and add the following two lines in each of the templates

```
com.oracle.ouaf.keystore.file=@SPLEBASE@/.mykeystore
com.oracle.ouaf.keystore.passwordFileName=@force_forward_slash(SP
LEBASE)@/.passFile
```

List of `spl.properties` templates (located in `${SPLEBASE}/templates/` folder):

- `spl.properties.iws.template`
- `spl.properties.template`
- `spl.properties.service.template`
- `spl.properties.XAIApp.template`



- `spl.properties.standalone.template`
- 3. Re-initialize the environment to propagate these changes by executing the `initialSetup.sh/cmd`.
- 4. Restart the environment.

## 11.8 Updating the Hash Column on the User Table

During initial install of the application server, when running `install.sh` the installer creates both the Oracle Utilities Application Framework system keys and system HMAC keys. In certain situations it is necessary to run the following to update the hashes (the `F1_SECURITY_HASH` field) on the User table:

### Windows:

```
set CLASSPATH=%CLASSPATH%;%SPLEBASE%\splapp\standalone\lib\spl-shared-4.2.0.2.0.jar;%SPLEBASE%\splapp\standalone\lib\commons-cli-1.1.jar;%SPLEBASE%\splapp\standalone\lib\log4j-1.2.17.jar;%SPLEBASE%\splapp\standalone\lib\commons-codec-1.6.jar;%SPLEBASE%\etc\lib\ojdbc6-11.2.0.3.0.jar

cd %SPLEBASE%\etc\conf\service
```

### UNIX/Linux:

```
export CLASSPATH=$CLASSPATH:$SPLEBASE/splapp/standalone/lib/spl-shared-4.2.0.2.0.jar:$SPLEBASE/splapp/standalone/lib/commons-cli-1.1.jar:$SPLEBASE/splapp/standalone/lib/log4j-1.2.17.jar:$SPLEBASE/splapp/standalone/lib/commons-codec-1.6.jar:$SPLEBASE/etc/lib/ojdbc6-11.2.0.3.0.jar

cd $SPLEBASE/etc/conf/service
```

Then execute the following:

```
java com.splwg.shared.common.ChangeCryptographyKey -l -h
```

Please refer to the *Oracle Revenue Management and Billing Security Guide* for more details.

## 11.9 Invoking Custom Batch Notifier

You need to do this additional task to ensure that the To Dos are generated once the following batches are executed:

- Upload and Validate Usage Data File (C1-ODFU)
- Billable Charge Creation (C1-ODBCH)
- Adhoc Billing (C1-FABL)
- Freeze and Complete Adhoc Bills (C1-FCADH)
- Any other standard or custom batch which is configured to generate notification once the batch is completed.

To generate custom notification once a batch is completed, you need to do the following:

1. Add the following line in the `../$SPLEBASE/templates/threadpoolworker.properties.template` file:

```
com.splwg.batch.custom.notifier=com.splwg.ccb.domain.batch.CustomBatchN  
otifier
```

2. Re-initialize the environment using the following command:

**UNIX:**

```
$SPLEBASE/bin/initialSetup.sh
```

**Windows:**

```
%SPLEBASE%\bin\initialSetup.cmd
```

3. Restart your application.

## Appendix A : Application Framework Prerequisite Patches

Oracle Utilities Application Framework patches must be installed prior to installing Oracle Revenue Management and Billing. The patches listed below are available as a convenience rollup, RMB-V2.3.0.2.0-FW-PREREQ-MultiPlatform, which is included in the downloaded Media Pack. Please refer to the instructions contained inside the rollup directory for steps to install the patches. The rollup contains the following patches:

| Bug Fix  | Description                                                                      |
|----------|----------------------------------------------------------------------------------|
| 18495142 | COPY OF 17944976 - ANALOG CLOCK FACE APPEARS MULTIPLE TIMES WHEN MODIFYING METER |
| 18473816 | COPY OF BUG 18261765 - WARNING IN WEBLOGIC STDOUT - "SHOULD BE MARKED AS AUTOCLO |
| 18337995 | BATCHEDIT TEMPLATES MISSING @VARIABLES                                           |
| 18017320 | COPY IOF BUG 18017295 - COPY OF BUG 18017268 - COPY OF BUG 18017202 - COPY OF BU |
| 17998487 | COPY OF BUG 17998475 - COPY OF BUG 17666677 - COPY OF BUG 17460340 - {INFO}IS IT |
| 17992633 | ZONES WITH ASIS ARE BROKEN AFTER FW 4.2.0.2.0                                    |
| 17973498 | COPY OF 17968704 - TIMED BATCH JOBS THAT ARE IN PROGRESS WITH PENDING THREAD     |
| 17948308 | BUNDLE IMPORT HEADING IS GETTING TRIMMED WHILE CREATING NEW BUNDLE               |
| 17930543 | SUPPORT MULTIPLE OPERATIONS IN IWS                                               |
| 17910758 | COPY OF BUG 17901801 - DISPLAY MAP RENDERING USING DISPLAY MAP SERVICE SCRIPT IS |
| 17849576 | COPY OF BUG 17318042 - CCB V2.4 POP-UP WINDOWS WITH MORE THAT ONE MONITOR        |
| 17843874 | INFORMATION LIFE CYCLE MANAGEMENT DATABASE AND APPLICATION CHANGES               |
| 17802274 | COPY OF 17793307 - REINSTATE PREPAREDSTATEMENT API                               |
| 17782943 | TRYING TO SORT COLUMNS IN SERVICE XSL HANDLER ZONES CAUSES ERROR ON PAGE         |
| 17717722 | COPY OF BUG 17618354 - F1-BOMOINFO SERVICE PICKS ONLY PARENT BO OPTION TYPES AND |
| 17615392 | SPLENVIRON.SH -Q PARAMETER DOESN'T SUPPRESS OUTPUT                               |

| Bug Fix  | Description                                                                      |
|----------|----------------------------------------------------------------------------------|
| 17597773 | COPY OF BUG 17597770 - COPY OF BUG 17263191 - ETM: EXPORT TO EXCEL INQUIRY ON AU |
| 17597598 | COPY OF BUG 17560947 - UI HINTS - MAP GENERATION BASED ON PRE-SCRIPT FAILS TO EX |
| 17591437 | COPY OF 17591429 DASHBOARD NOT REFRESHED WHEN CONTEXT SENSITIVE ZONE IS EMPTY    |
| 17476261 | WARNING MESSAGE FOR UNSAVED DATA IS INCONSISTENT                                 |
| 17368315 | MDM: NAVIGATION KEY SEARCH BY TYPE IS NOT TRANSLATED.                            |
| 17335688 | MDM: GLOBALCONTEXT NOT GETTING UPDATED.                                          |
| 17302917 | DELAY IN LOADING OF DROPDOWNS IN MAPS GENERATED USING UI HINTS                   |
| 16988199 | FILTER MESSAGE DATE IS NOT SHOWING JAPANESE ERA FORMAT                           |
| 16796398 | IN FIREFOX, F1-ENTERBUSINESSOBJECT UI MAP SELECT HAS A DEFAULT VALUE             |
| 16555312 | F1-LDAP JNDI PASSWORD IS DISPLAYING IN THE LOG FILES                             |
| 16535383 | ABLE TO ADD INVALID ACCESS MODES TO A USER GROUP/APPLICATION SERVICE             |
| 14041244 | IN FIREFOX THE BUTTON IN FILTER UI MAP IS NOT SHOWN AS PER STANDARD              |
| 18242229 | BUG 17767813 - XAI DYNAMIC UPLOAD SEARCH NOT DISPLAYING DETAILS IN CONTROL CENTR |
| 18220265 | COPY OF BUG 18220253 - MWM - ALGORITHM TYPE AND DESCRIPTION DO NOT DISPLAY WHEN  |
| 18198530 | SF ENVIRONMENTS ARE MISSING FK REF F1-TODO                                       |
| 18186632 | COPY OF BUG 18051826 - GETSEVERITY METHOD ALWAYS RETURNS NULL IN CCB V2.4        |
| 18164113 | CCB CONTROL CENTRAL SEARCH - DO NOT NAVIGATE IF USER NOT AUTHORIZED FOR ACCOUNT  |
| 18147812 | FK REF HYPERLINK IN UI MAP NOT ABLE TO NAVIGATE USING NAVIGATION OPTION SCRIPT   |
| 18141665 | FILTER AREA USING INPUT ELEMENT WITH DEFAULTVALUE BUT WITHOUT ID THROWING ERROR  |
| 18139433 | NULLPOINTEREXCEPTION ERROR WHEN CREATING TO DO ENTRY VIA BS 'F1-ADDTODOENTRY'    |
| 18136611 | COPY OF BUG 18016233 - PORTAL PERSONALIZATION – SAVING QUERY ZONE PREFERENCES DO |
| 18132851 | UI HINT:PROTECT- DATE/TIME AND FKREF PROBLEM ON EDIT                             |
| 18130703 | COPY OF 17583839 - TPW BOOT AS WINDOWS SERVICE                                   |
| 18117209 | COPY OF 18098734 - XAI INBOUND SERVICE EXTRACTFAINFO NOT WORKING                 |

| Bug Fix  | Description                                                                      |
|----------|----------------------------------------------------------------------------------|
| 18115752 | COPY OF BUG 17931048 - ERROR WHEN INVOKING PLUGIN SCRIPT ALGORITHM FROM ALG      |
| 18112287 | COPY OF 18085864 - RUNNING BATCH JOB F1-STKDF GENERATES SAXPARSER RESET ERROR    |
| 18109222 | EXTENDABLE LOOKUP - UNABLE TO ADD VALUES                                         |
| 18083939 | MASTER CONFIGURATION CHANGES FOR ILM                                             |
| 18078205 | COPY OF 18078201 - JAVA THREADS DO NOT CANCEL                                    |
| 18062613 | COPY OF 18062597 - CIPZCSTN.DOSQLCLOSE RETURNS ERROR DURING XA000-FINALIZE-SQL-P |
| 18055168 | COPY OF BUG 18055152: WEB SERVICE ADAPTER CREATION ERROR                         |
| 18051717 | CCB V24010 - MULTIPLE SYSTEM OVERRIDE DATE WAS ADDED VIA XAI INBOUND SERVICE     |
| 18033305 | COPY OF BUG 16197111 - OTSS: "TO DO ENTRY" MO SHOULD HAVE FOREIGN KEY REFERENCE  |
| 18019745 | COPY OF BUG 17831268 - BATCHSCHEDULER IS NOT GETTING STOPPED IN SOLARIS ENV      |
| 18017508 | COPY OF BUG 17790441 - SEARCH FOR SOME USERS RESULTS IN SERVER ERROR             |
| 17998187 | COPY OF BUG 17992955 - COPY OF BUG 16537956 - TO DO ENTRY HAS WRONG BATCH RUN NU |
| 17980168 | COPY OF 17980142 – MAKE SUBMITBATCH.PROPERTIES.TEMPLATE COMMIT COUNT 10          |
| 17971113 | COPY OF BUG 17971110 - COPY OF BUG 17971102 – SEND ATTACHMENT THROUGH EMAIL      |
| 17952946 | ALERT MESSAGE IS DISPLAYING DOUBLE QUOTES AS HTML &QUOT                          |
| 17950954 | CREATE ILM SUBMITTER AND CRAWLER BATCH JOBS                                      |
| 18417428 | COPY OF 18417308 - ETM:SEVERAL ISSUES ON DATA GRID SEARCH RESULTS ZONES          |
| 18413339 | NULLPOINTER EXCEPTION IS THROWN IN SYNCREQUESTUPDATESERVICE                      |
| 18406240 | COPY OF BUG 18078918 - FA RESPONSE TAKES 4 MINUTES TO PROCESS                    |
| 18394093 | JAVASCRIPT FUNCTION UNHIDELISTCOLUMN() IS NOT WORKING AS EXPECTED                |
| 18378042 | COPY OF 18378035 - ETM:UPON ADDING ENTITY THRU XAI DB FIELDS GET TRUNCATED IF LO |
| 18376516 | COPY OF BUG 18315638 - COPY OF BUG 17348026 - AIX: (LOCATION OF ERROR UNKNOWN)DU |

| Bug Fix  | Description                                                                      |
|----------|----------------------------------------------------------------------------------|
| 18375959 | COPY OF 17490361 - VALIDATION ERROR RESOLVED BUT OBJECT STILL IN APPLIED WITH ER |
| 18365321 | COPY OF BUG 18365312 - LIST ICON DISPLAYS ON WRONG COLUMN IN QUERY ZONE          |
| 18364208 | ORG.XML.SAX.SAXNOTRECOGNIZEDEXCEPTION: SECUREPROCESSING FEATURE                  |
| 18362779 | ILM " RETENTION PERIOD IN DAYS" SHOWING DATA IN WRONG FORMAT                     |
| 18346736 | COPY BUG 18245008 - ER TO CHANGE QUERY FOR TO DO SUMMARY                         |
| 18335807 | COPY OF BUG 18335787 - COPY OF BUG 18173951 - COPY OF BUG 17881075 - COP         |
| 18334251 | COPY OF BUG 17873194 - ATTACHMENT QUERY PORTAL PROVIDED BY FW RETRIEVES ONLY FW  |
| 18300703 | GUI SE: TABLE SEARCH BY MO DOES NOT DEFAULT TO MO CODE IN CONTEXT                |
| 18291643 | COPY OF BUG 18180822 - UNABLE TO BRING UP MWM ENV WITH SSL PORT TURNED ON        |
| 18291614 | METADATA AND DOC UPDATES                                                         |
| 18287159 | COPY OF BUG 18125008 IN 2.2 WHEN THERE IS NO DATA THE TAG STILL SHOWED IN XML    |
| 18277216 | CLIRR: CORRECT API CHANGE IN SERVERMESSAGE                                       |
| 18270274 | COPY OF 18270271 - XAI SENDER F1OUTBNDRMSG PROCESSES MESSAGES IN WRONG ORDER     |
| 18259634 | COPY OF 18189984 - FIREFOX BEHAVIOR ON HIDING COLUMNS OF UISUPPORT.JS            |
| 18253693 | IWS DEPLOY FAILS ON BO WHOSE MAINTENANCE OBJECT IS NOT F1                        |
| 18253154 | NOSUCHFIELDERROR: BATCH_LEVEL_OF_SERVICE_REASON IN 4.2 SP2                       |
| 18233184 | COPY OF BUG 18197798 - CMA FAILS TO EXPORT ENTITIES WITH NULL DURATION VALUES    |
| 18233168 | COPY BUG OF BUG 17505634 - ETM: 40045C - INFO STRING ON MAINTENANCE MAPS SHOULD  |
| 18223615 | ZONE SQL IGNORING OPTIONAL PARAMETER                                             |
| 18221507 | CHANGE NOTIFICATIONDOWNLOAD_CHANDLER TO SUPPORT SOA PROCESSING METHOD            |
| 18204962 | COPY BUG 18140377 - THE SYSTEM START UP TIME NEEDS IMPROVEMENT                   |
| 17517924 | HANDLETOUCH METHOD OF JAVAROWPROGRAMHANDLER IS CAUSING DUPLICATE KEY ERROR       |
| 18530421 | HELPER SCRIPT TO RUN JAVA STANDALONE                                             |

| Bug Fix  | Description                                                                      |
|----------|----------------------------------------------------------------------------------|
| 18516332 | COPY OF BUG 18516324- ALLOW FOR NOT AUTHORIZED ACCESS TO THE SCRIPT MESSAGE OVE  |
| 18515432 | CONFIGUREENV MENU - CATER FOR CONDITION_JAVA, NEEDED FOR JAVA 1.7                |
| 18509871 | USER UNABLE TO LOGIN AFTER INITIAL APPLICATION INSTALL                           |
| 18483566 | CLARIFY ALGORITHM AND FIELD FEATURE CONFIGURATION OPTIONS FOR ENCRYPTION         |
| 18476044 | JS ERROR ENCOUNTERED 'LRUCACHE OBJECT NOT DEFINED' IN CCB 2.4.0 CALC RULE PAGE   |
| 18471976 | CCB - CRYPTOGRAPHYCOMMAND RETURNS PLAINTEXT PASSWORD WITH INFO LOG TO STD OUTPUT |
| 18466506 | GETTING KEYSTORE ISSUE WHILE STARTING MPL                                        |
| 18422248 | CCB CONTROL CENTRAL SEARCH - DO NOT NAVIGATE TO NEXT ITEM IF USER NOT AUTHORIZED |
| 18413143 | COPY OF BUG 17610713 - ETM: DATABASE IS PERFORMING BAD WITH MORE CONCURRENT USER |
| 18399979 | PAGINATION - CRASHING IF PAGING COLUMN IS NOT DISPLAYED                          |
| 18399934 | PAGINATION - NOT WORKING FOR DESCENDING SORT                                     |
| 18386558 | PATCHDEPLOY TOOL                                                                 |
| 18377981 | COPY OF 18377975 - OUTBOUND MESSAGE STILL SENT WHEN CLICK CANCEL ON WARNING MESS |
| 18351753 | IWS: GETTING NULL POINTER EXCEPTION FOR ANY DELETE OPERATION                     |
| 18347676 | ETM: UPGRADE TO 4.2.0 SP2 CAUSED COMPILATION ERRORS ON MASTERCONFIGURATION_ID    |
| 18340470 | QUERY ZONE FILTER AREA BACKGROUND COLOR IS LIGHTER THAN NORMAL                   |
| 18331092 | ILM READINESS FOR FW MODS- SERVICETASKS, OUTBOUND MSG, SYNC REQ AND OBJ REV      |
| 18330463 | SKIP AUDIT EXECUTION IF CHANGE IS RELATED TO ILM SWITCH OR ILM DATE              |
| 18288104 | NOT MORE THAN 9 DECIMALS ALLOWED IN ZONE                                         |
| 18225471 | EXPLORER ZONE - SAVE PREFERENCES NOT RETAINING ADDED / REORDERED COLUMNS         |
| 18144536 | SIDE ISSUES OF BUG 18083939 - MASTER CONFIGURATION CHANGES FOR ILM               |
| 18049320 | AUTOTRANSITION AN INDIVIDUAL SYNC REQUEST                                        |
| 14031557 | KEYSALLOCATIONBATCHPROCESS & RECORDSLOADBATCHPROCESS                             |

## Appendix B : Oracle Revenue Management and Billing Version 2.3.0.2.0 Bug Fixes

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To view a list of bugs fixed in the current release, refer to the *Oracle Revenue Management and Billing Version 2.3.0.2.0 Release Notes*.



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2001-12-12

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