Oracle AI for Fusion Applications

Feature Listing

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Feature Listing

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Contents

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Get Help

There are a number of ways to learn more about your product and interact with Oracle and other users.

Get Help in the Applications

Some application pages have help icons ⓘ to give you access to contextual help. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. If the page has contextual help, help icons will appear.

Get Support

You can get support at *My Oracle Support*. For accessible support, visit *Oracle Accessibility Learning and Support*.

Get Training

Increase your knowledge of Oracle Cloud by taking courses at *Oracle University*.

Join Our Community

Use *Cloud Customer Connect* to get information from industry experts at Oracle and in the partner community. You can join forums to connect with other customers, post questions, suggest *ideas* for product enhancements, and watch events.

Learn About Accessibility

For information about Oracle's commitment to accessibility, visit the *Oracle Accessibility Program*. Videos included in this guide are provided as a media alternative for text-based topics also available in this guide.

Share Your Feedback

We welcome your feedback about Oracle Applications user assistance. If you need clarification, find an error, or just want to tell us what you found helpful, we'd like to hear from you.

You can email your feedback to *oracle_fusion_applications_help_ww_grp@oracle.com*.

Thanks for helping us improve our user assistance!

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1 Oracle AI for Fusion Applications Feature Listing

CX Features with AI

Product	Feature	Release
B2C Service Center	*Chat in Browser UI: Anchor the Suggestions Panel Outside the Chat*	25C
B2C Service Center	*Chat in Browser UI: Proofread Agent for Live Chat Sessions*	25C
B2C Service Center	*Chat in Browser UI: Suggestion Feedback for Chat Agents*	25C
B2C Service Center	*Customer Portal: OpenSearch Answer Summary Widget*	25C
Configure, Price, Quote	*AI-Generated Product Recommendations*	25C
Configure, Price, Quote	*AI-Powered Quote Assistance Agent*	25C
Eloqua	*Email Subject Line Generation*	24A
Eloqua	*Generative AI: Content Generation*	24A
Eloqua	*New Subject Line Optimization Model Enabled*	24C
Eloqua	*Subject Line Optimization Improvements*	23B
Help Desk	*Enable AI Suggestions for Categories*	23B
Help Desk	*Generate Wrap-up Notes at the Conclusion of a Call or Chat*	25B
Help Desk	*Grievance Interview template for HR Help Desk*	25A
Help Desk	*Help Desk Request Summarization*	24C
Help Desk	*Include the Generative AI summary of a Knowledge Article when sharing with the employee*	25B
Help Desk	*Start Conversation with Details*	24D

Product	Feature	Release
Help Desk	*Suggest knowledge to employees when creating a Help Desk Request*	25A
Help Desk	*Use AI to Summarize and Resolve Cases Easily*	25C
Help Desk	*View AI Generated Help Desk Request Summarizations in French and Spanish*	24D
Help Desk	*View AI Generated SR Summarizations in French and Spanish*	24D
Incentive Compensation	*Generate AI Explanations for Performance Measures*	25B
Incentive Compensation	*Generate AI Explanations for Plan Components*	25B
Incentive Compensation	*Use Generative AI to explain compensation plans*	25C
Incentive Compensation	*Use Generative AI to Explain Incentive Expressions*	25A
Incentive Compensation	*Use Generative AI Writing Tools for Terms & Conditions*	25A
Knowledge Management	*Question Answering in My Knowledge*	25C
Marketing	*Email and Landing Page Authoring Assistant*	24B
Marketing	*Gen AI Support for Web Push, In-App and Message Center (Early Adopter Program)*	24C
Responsys	*Oracle's Generative AI Features for Responsys*	24B
Sales	*Administration Interface to Manage Prompts Used for Generative AI Features*	24D
Sales	*Compose Emails using Generative AI*	24D
Sales	*Deploy Sales AI Agents using RAG tools*	25B
Sales	*Enhancement to Writing Assistant with Email and Notes*	25A
Sales	*Generate Account Description Using Generative AI*	25A
Sales	*Generate Account Overview using LLMs Public Knowledge of Account*	24C
Sales	*Generate initial outreach email using generative AI*	24C

Product	Feature	Release
Sales	*Generative AI Quote Summaries for JET Transaction UI*	25B
Sales	*Generative AI Quote Summaries for Redwood Quote UI*	25B
Sales	*Generate Appointment Agenda from Email*	24D
Sales	*Natively Author Sales Call Guide Interviews*	24D
Sales	*Reply to Emails using Generative AI*	24D
Sales	*Use AI Lead Score to Prioritize Your Sales Leads*	20D
Sales	*Use Generative AI to Manage Notes*	24D
Sales	*Use Generative AI to Summarize Custom Objects*	25B
Sales	*Win Stories from Won Opportunities*	24D
Sales Force Automation	*Enrich Sales Contacts based on Email Signatures*	25C
Sales Force Automation	*Generate Sales Follow-up Activities from Email Conversations using Generative AI*	25C
Sales Performance Management	*Create Expressions using Generative AI*	25C
Service	*Analyze generative AI use in Knowledge Authoring*	24D
Service	*Assist agent phone communications with call suggestions*	25A
Service	*Assisted Content for Fusion Interviews*	24C
Service	*Auto-generate Phone Call Summaries*	24D
Service	*Browser UI: Agent Insight Suggestions powered by Oracle Digital Assistant*	24D
Service	*Browser UI: Incident Thread Language Translation*	24D
Service	*Chat in Browser UI: Agent Suggestions powered by Oracle Digital Assistant*	24B
Service	*Chat in Browser UI: Language Translation powered by OCI*	24B
Service	*Chat in Browser UI: Language Translation Powered by Third-Party Services*	24C

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Product	Feature	Release
Service	*Generate Resolution Notes when Resolving the Help Desk Request*	25B
Service	*Generative AI for Authoring Interviews*	24A
Service	*LLM Knowledge Search with GenAI Summarization*	24C
Service	*Nearby Activity AI Recommendations*	24B
Service	*SR Response from Recommended Knowledge Article*	24B
Service	*SR Summaries for Improved Agent Efficiency*	24A
Service	*UI enhancements to assist agent phone communications with call suggestions*	25B
Service	*Use AI Service Request Resolution Agent to Resolve Issues*	24D
Service Center	*Human-in-the-Loop: Review and Share AI Recommendations Effectively*	25C

EPM Features with AI

Module	Feature	Release
Cloud EPM Platform	*Generating Insights and Predictions for Dynamic Calc Members*	25.05
Cloud EPM Platform	*Summarizing Insights with Generative AI*	25.04
Enterprise Profitability and Cost Management	*IPM Insights*	24.08
Enterprise Profitability and Cost Management	*PCM Agent*	25.05
Enterprise Profitability and Cost Management	*PCM Agent Card Now Available Both in the Modeling Cluster and on the Main Home Screen*	25.05
Financial Consolidation and Close	*Consolidation Job Analytics*	25.07
Financial Consolidation and Close	*Support for IPM Insights*	25.07
FreeForm	*Auto Predict*	24.09

Module	Feature	Release
FreeForm	*Bring Your Own ML*	20.11
FreeForm	*IPM Insights*	24.09
FreeForm	*Predictive Planning*	24.09
Narrative Reporting	*Generative AI for Management Reporting Narratives*	24.10
Planning	*Advanced Auto Predict Options*	22.09
Planning	*Advanced Predictions*	25.08
Planning	*Auto Predict*	20.08
Planning	*Bring Your Own ML*	21.11
Planning	*Detailed Reports for Auto Predict Predictions*	20.12
Planning	*IPM Insights*	21.11
Planning	*Monte Carlo Simulations*	15.08
Planning	*Predictive Cash Forecasting*	24.04
Planning	*Predictive Planning*	16.12
Sales Planning	*Generating Insights and Predictions for Dynamic Calc Members*	25.05
Tax Reporting	*IPM Insights*	25.02

ERP Features with AI

Product	Feature	Release
Payables and Expenses	*Adaptive Learning for Entire Invoice and Supplier Corrections*	24B
Payables and Expenses	*Intelligent Account Combination Defaulting for Invoices*	22D
Procure to Pay	*Expense Receipt Capture and Matching Using Document IO for Touchless Expenses with J.P. Morgan Corporate Cards*	25A

Product	Feature	Release
Procure to Pay	*IDR Adaptive Learning for India HSN Codes*	25A
Procure to Pay	*IDR Adaptive Learning for Supplier Corrections*	25A
Procure to Pay	*IDR Supplier Detection Improvements*	24D
Project Management	*Change Order Generation from Project Issue*	24D
Project Management	*Project Change Order Summary Generation*	25B
Project Management	*Project Program Analysis and Action Plan Generation*	25A
Project Management	*Project Program Status Summary Generation*	24D
Project Management	*Project Proposal Generation*	25B
Risk Management (Access Certification)	*GenAI Role Briefing Report*	25B
Risk Management (Advanced Access Requests)	*GenAI Role Briefing Report*	25A
Self Service Financials	*Expense Policy Inquiry Using Expenses Policy Agent for Touchless Expenses with J.P. Morgan Corporate Cards*	25C
Treasury and Payments	*Predictive Cash Forecasting*	25C

See Also

- *Enterprise Performance Management features with AI*
- *Procurement features with AI*

HCM Features with AI

Product	Feature	Release
Absence Management	*Leave and Absence Analyst - AI Agent*	25C
Absence Management	*Leave and Absence Policy Advisor - AI Agent*	25C
Advanced HCM Controls	*Security Briefing for HCM Access Certifications*	25A
Benefits	*Benefits Analyst - AI Agent*	25C
Benefits	*Benefits Policy Advisor - AI Agent*	25C

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Product	Feature	Release
Benefits	*Enable AI Agent in Redwood Benefits Pages*	24D
Common	*AI Agents*	24D
Compensation	*Compensation Advisor (My Team) - AI Agent*	25C
Compensation	*Compensation Advisor - AI Agent*	25C
Compensation	*AI Assist for Individual Compensation Plan Instruction Generation*	25B
Compensation	*AI Assistance for Market Composites*	24D
Compensation	*Market Data: Business Rule for AI Assist in Compensation Info Market Composites*	25C
Compensation	*Perks and Rewards Analyst - AI Agent*	25C
Compensation	*Total Compensation Statement: HCM AI Agent*	25A
Digital Customer Service	*Show an AI Generated Answer as the Top Search Result on the DCS Portal*	25B
Dynamic Skills	*Create and Manage Skill Rating Assessments*	25C
Dynamic Skills	*Skill Description Using AI Assist*	25C
Global Human Resources	*AI Agent Task Type for Guided Journeys*	25A
Global Human Resources	*AI Suggested Issuing Comments for Document Records and Description for Document Types*	25A
Global Human Resources	*Connections: About Me*	24B
Global Human Resources	*Create Journeys and Tasks Using Generative AI*	25A
Global Human Resources	*Employment Contract Analyst - AI Agent*	25C
Global Human Resources	*Employment Details Assistant (My Team) - AI Agent*	25C
Global Human Resources	*Manager Survey Analytics using Generative AI*	25B
Global Human Resources	*Survey Questions*	24B
Global Human Resources	*Workflow Agent Subtask Type in Guided Journeys for Redwood Pages*	25C
Global Payroll	*Pay Analyst - AI Agent*	25C
Learning and Development	*AI Assist for Learning Item Summary and Description*	25A

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Product	Feature	Release
Learning and Development	*AI Assist for Request and Record Forms*	25A
Learning and Development	*Career Role Recommendations to Grow Your Career*	25C
Learning and Development	*Enhancements to the Skills Advisor for Learning Process*	24D
Learning and Development	*Enhancements to the Skills Library Enrichment Advisor Process*	24D
Learning and Development	*Learning Description Enrichment Agent*	25B
Learning and Development	*Skills Advisor for Learning Support for Skill Level*	23A
Learning and Development	*Use AI Assist for Role and Capability Guide Descriptions*	25B
Oracle Me Employee Experience	*Employee Recognition Message*	24A
Profiles	*Anytime Feedback Assistance*	24A
Recruiting	*Add Work Summary to Job Applications*	24A
Recruiting	*Best Candidates*	21D
Recruiting	*Candidate Assistant Q&A*	24B
Recruiting	*Candidate Work Summary in Job Applications*	25A
Recruiting	*Career Site Content Assistant*	24B
Recruiting	*Create or Edit Posting Description Using Generative AI*	25A
Recruiting	*Email Response for Candidates*	24C
Recruiting	*Generative AI Intelligent Asset Element for Job Details*	24D
Recruiting	*Generative AI Recommended Category Tile Assets*	24D
Recruiting	*Generative AI: Paragraph Element Content*	24B
Recruiting	*Job Application Details Page*	25A
Recruiting	*Job Application Matching Scores*	25B
Recruiting	*Job Category Tiles & Landing Pages*	24A
Recruiting	*Job Match Snippet*	24A

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Product	Feature	Release
Recruiting	*Job Posting*	24B
Recruiting	*Redwood Experience: Create a Job Offer*	25C
Recruiting	*Redwood Experience: Enhancements to Job Application AI Rating*	25C
Recruiting	*Redwood Experience: Enhancements to the Message Center*	25C
Recruiting	*Redwood Experience for Candidate Details Pages*	24C
Recruiting	*Recommendation Strength on AI Features*	22A
Recruiting	*Recommended Jobs*	21D
Recruiting	*Send Message to Multiple Candidates*	24D
Recruiting	*Similar Candidates*	21D
Recruiting	*Similar Jobs*	21D
Recruiting	*Text Response for Candidates*	24C
Recruiting	*Time to Hire*	21D
Talent Management	*Add Synonyms to Skills Using the Skills Library Enrichment Agent*	25A
Talent Management	*AI Agent for Job Skills Enrichment*	25A
Talent Management	*AI Agent to Ingest External Files Containing Skill Data*	25A
Talent Management	*AI Agent to Translate Your Skill Catalogs*	25A
Talent Management	*AI Assistance Enhancements For Manager Evaluations In Redwood Performance Documents*	25B
Talent Management	*AI Enhancements For Manager Evaluations in Redwood Performance Documents*	25C
Talent Management	*Configure Availability of AI-Matched Career Roles in Opportunity Marketplace*	25A
Talent Management	*Gen AI: Summary of Team's Goals*	25B
Talent Management	*Giving Feedback*	24A
Talent Management	*Grow Deployment Accelerator Agent*	25A

Product	Feature	Release
Talent Management	*Goal Creation*	24A
Talent Management	*Goal Evaluation Comments*	24C
Talent Management	*Job and Position Profile Authoring Assistance*	24A
Talent Management	*Manager Evaluations for Performance Documents*	24A
Talent Management	*Performance Feedback and Development Tips*	24A
Talent Management	*Redwood: AI Assistance in Goal Creation Enhancements*	24B
Talent Management	*Review and Subscribe to Jobs for Position-Based Career Roles in Opportunity Marketplace*	25B
Talent Management	*Suggested Goals Based on Previous Performance Evaluations*	24C
Talent Management	*Suggested Goals Enhancement*	25C
Talent Management	*Suggested Successors Redwood Experience in Succession Management*	24A
Talent Management	*Talent Advisor (My Team) - AI Agent*	25C
Talent Management	*Touchpoints Check-in Enhancements*	25B

For Help Desk features with AI, see *CX Features with AI*.

Industry Features with AI

Product	Feature	Release
Permitting and Licensing	*Enable AI Assist for Ad hoc Communication*	25A

SCM Features with AI

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Product	Feature	Release
Collaboration Messaging Framework	*AI Agent: B2B Message Processor*	25C
Demand Management	*Redwood: Analyze Planning Data Quality Issues*	25C
Demand Management	*AI Agent: Supply Chain Planning Process Advisor*	25C
Inventory Management	*AI Agent: Costing Period Close Assistant*	25C
Inventory Management	*AI Agent: Costing Setup Assistant*	25C
Inventory Management	*AI Agent: Outbound Compliance Advisor, Material Handling Advisor, Goods Delivery Advisor, and Item Shortages Analysis Advisor*	25C
Inventory Management	*Automatically Generate Accrual Clearing Summary*	24D
Inventory Management	*Redwood: Review and Clear Open Receipt Accrual Balance Using a New User Experience*	24D
Inventory Management	*Redwood: Review Period Close Summary Using Generative AI*	25C
Inventory Management	*Redwood: Troubleshoot Cost Processing Errors Using Generative AI*	25C
Inventory Management	*SCM AI Agents*	25A
Inventory Management	*Summarize and Categorize the Manual Accrual Clearing Transactions for a Period*	25A
Logistics	*Embedded machine learning enhancements*	25A
Logistics	*Embedded ML - Order Route Prediction*	24C
Logistics	*Embedded ML - Planned Shipment ETA Prediction*	24C
Logistics	*Enhancements to the Propose Classification Code Action*	25C
Logistics	*Map Extended Item Data Set Into Learning Models for Product Classification*	25C
Maintenance	*AI Agent: Maintenance Advisor*	25C
Maintenance	*AI Agent: Operational Procedure Advisor*	25C
Maintenance	*Generate Repair Summary*	24C

Product	Feature	Release
Maintenance	*Redwood: Use Generative AI for Service Estimates*	25C
Maintentance	*Use Repair Suggestions in the Maintenance Technician Workbench*	24D
Manufacturing	*AI Agent: Work Instructions Authoring Advisor*	25C
Manufacturing	*Create Shift Notes for Operator Handoff*	24C
Manufacturing	*Generate Shift Summary for the Production Supervisor*	24D
Manufacturing	*SCM AI Agents*	24D
Manufacturing	*Summarize Shift Notes*	24D
Manufacturing	*Use an AI Agent to Help Create Work Instructions for an Operation*	25B
Order Management	*AI Agent: Claim Policy Advisor*	25C
Order Management	*AI Agent: Sales Promotions Advisor*	25C
Order Management	*AI Agent: Sales Return Order Assistant*	25C
Order Management	*Create and Manage Sales Orders*	24D
Order Management	*Create Guided Journeys for FAQs in Order Management*	25B
Order Management	*Create Your Pricing Promotion's Description*	25A
Order Management	*Redwood: Use AI Services with Your Pricing Promotions*	25C
Order Management	*SCM AI Agents*	24D
Procurement	*Add Requirements with Generative AI*	25A
Procurement	*AI Agent: Supplier Portal Advisor*	25C
Procurement	*Classify Transactions Using Artificial Intelligence*	25B
Procurement	*Create Negotiation Cover Page*	24B
Procurement	*Create Qualification Questions*	24D
Procurement	*Enable Generative AI for Buyers and Team Members for Negotiation Messaging*	25A

Product	Feature	Release
Procurement	*Enable Generative AI for Suppliers for Negotiation Messaging*	25A
Procurement	*Extract Key Terms from Contract Documents Using Generative AI*	25B
Procurement	*Generate Rules Using Artificial Intelligence*	25B
Procurement	*Generate Supplier Negotiation Synopsis*	24C
Procurement	*Leverage Generative AI for Your Initial Training*	25A
Procurement	*New Supplier Recommendations*	24A
Procurement	*Summarize Award Approval Attachments with Generative AI*	25B
Procurement	*Summarize Negotiation Approval Attachments with Generative AI*	25B
Procurement	*Summarize Supplier Registration Attachments*	24D
Procurement	*View Purchase Order Highlights*	24D
Procurement	*View Purchase Order Highlights Generated by AI in Approval Notifications*	25A
Product Lifecycle Management	*AI Agent: Master Data Governance Standards Advisor*	25C
Product Lifecycle Management	*AI Agent: Product Regulatory and Compliance Advisor*	25C
Product Lifecycle Management	*Generate Item Description*	24A
Product Lifecycle Management	*Populate Manufacturer Profile Attributes*	25A
Product Lifecycle Management	*Redwood: Create Change Approval Summary Using Generative AI*	25C
Product Lifecycle Management	*Redwood: Quality Workflow Summary using Generative AI*	25C
Quality Management	*AI Agent: Quality Inspection Standards Advisor*	25C
Quality Management	*Generate Inspection Instructions for the Entire Inspection Plan*	25A
Quality Management	*Generate Inspection Plan Description*	24D
Quality Management	*Generate Instructions Based on Inspection Characteristics*	24C

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Product	Feature	Release
Quality Management	*Generate List of Inspection Characteristics*	24C
Sales and Operations Planning	*Assist in Augmenting Plan Notes Using Generative AI*	25B
Self Service Procurement	*AI Agent: Procurement Policy Advisor*	25C
Self Service Procurement	*AI Agent: Purchase Requisition Status Advisor*	25C
Supply Planning	*AI Agent: Supply Chain Planning Process Advisor*	25C
Supply Planning	*Assist in Augmenting Plan Notes Using Generative AI*	25B
Supply Planning	*Redwood: Analyze Planning Data Quality Issues*	25C
Sustainability	*Classify Invoices Using AI*	25B
Sustainability	*Get AI-Suggested Invoice Classification Rules*	25B
Warehouse Management	*Advanced Constraint Model Cubing*	24D
Warehouse Management	*AI/ML Predictive Fulfillment Dashboard*	22D
Warehouse Management	*AI/ML Predictive Slotting During Directed Putaway Using Market Basket Analysis*	23C
Warehouse Management	*Enhancements to AI/ML Training Template for Market Basket Analysis*	23B
Warehouse Management	*Expedite Orders at Risk Using Digital Assistant (ODA)*	24C
Warehouse Management	*Predict Locations for Cycle Count using AI/ML*	24D
Warehouse Management	*View Machine Learning-Driven Market Basket Analysis for Product Associations*	23A

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