



ORACLE® HYPERION PERFORMANCE SCORECARD

Release 11.1.2.4.000

Readme

ORACLE®

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Purpose

This document includes important, late-breaking information about this release of Oracle Hyperion Performance Scorecard. Review this Readme thoroughly before installing Oracle Hyperion Performance Scorecard.

Installation Information

Late-breaking information about the installation of Oracle Enterprise Performance Management System products is provided in the *Oracle Enterprise Performance Management System Installation and Configuration Readme*. Review this information thoroughly before installing EPM System products.

IMPORTANT: In Release 11.1.2.4.000, the installation assembly for Performance Scorecard is not posted to Software Delivery Cloud. Please contact Oracle Support to request the Performance Scorecard installation assembly, and extract the installation assembly before installation and configuration, and then proceed with EPM System Installer and EPM System Configuration.

To perform a maintenance installation, see “Performing a Maintenance Release Installation for EPM System Products” in the EPM System Installation and Configuration Guide.

Supported Platforms

Information about system requirements and supported platforms for EPM System products is available in spreadsheet format in the *Oracle Enterprise Performance Management System Certification Matrix*. This matrix is posted on the Oracle Fusion Middleware Supported System Configurations page on Oracle Technology Network (OTN):

<http://www.oracle.com/technetwork/middleware/ias/downloads/fusion-certification-100350.html>

Supported Languages

Information about supported languages for EPM System products is available in spreadsheet format on the Translation Support tab in the *Oracle Enterprise Performance Management System Certification Matrix*. This matrix is posted on the Oracle Fusion Middleware Supported System Configurations page on OTN:

<http://www.oracle.com/technetwork/middleware/ias/downloads/fusion-certification-100350.html>

Defects Fixed in This Release

This section includes defects fixed in Release 11.1.2.4.000. To review the list of defects fixed between earlier releases, use the Defects Fixed Finder This tool enables you to identify the

products you own and your current implementation release. With a single click, the tool quickly produces a customized report of fixed-defect descriptions with their associated platforms and patch numbers. This tool is available here:

<https://support.oracle.com/oip/faces/secure/km/DocumentDisplay.jspx?id=1292603.1>

- 19181547 - Internet Explorer 10 Web browser is supported for Hyperion Performance Scorecard.
- 18764234 - In Scorecard Performance report and Measure Performance report the data columns are overlapping, if the length of the data is larger than the correspondent column width.
- 18508190 - Columns overlapping on Scorecard and Report tables. The following areas in the Browser View have been fixed:
 - Scorecard tab of Employee (columns fixed: Measure, Result, and Target);
 - Scorecard Performance report (column fixed: Scorecard);
 - Measure Performance report (columns fixed: Measure, Result, and Target);
 - Employee Profiles report (columns fixed: Employee Name, Title, Email, Department, and Manager).
- 18063587 - Employee responsibilities "Transfer From" dialog is not responding.
- 17961494 – The child nodes are not displaying on the Scorecard Performance Report.
- 17960614 – If you move the scroll bar up and down in the scorecard performance report then the report table shrinks.
- 17911125 - The HPS Alert is sending e-mail with HTML tags like text.
- 17872317 - Synchronize User Account with Employee does not detect missing employee.
- 17852362 - Unable to remove inheritance option when editing an alert.
- 17536567- Acknowledge option should only be applicable for "Meet Criteria" or "Inside Range" re-alerting option.
- 17476674 - Basic user who does not have administrator or designer security role is unable to subscribe to a public alert.
- 17470015 - Basic user who does not have administrator or designer security role is unable to create status-based alerts.
- 17464737 - Re-alerting does not work after exiting range or stopped meeting criteria. When using the "Inside range and changed" or "Meet criteria and changed" re-alerting option does not work, after exiting the range or criteria no longer being met, re-alerting produces a null pointer exception when the value comes back to inside the range or meeting the criteria again.
- 17361348 - There is an issue in the User Interface with "Scorecard" tab of Strategy Map Scorecard. When displaying Scorecard's Scorecard Tab in composite view mode, the Scorecard table continuously shrinks when moving the divider splitter or resizing window.
- 17361315 – There is an issue in the User Interface with the "Trending Tables" tab of Strategy Map Scorecard. When displaying Trending Table Tab from Scorecard Tab in composite view mode, Trending Table Tab should not have composite view mode.

- 17347587 - Re-alertings are not working correctly for Measure in Status (symbol), Initiative in Status (textual), Initiative % in Range, and Measure Result in Range.
- 17334970 – There is an issue in the User Interface with the "Chart" tab of Strategy Map Scorecard when displaying Chart Tab from Scorecard Tab in composite view mode. Chart Tab should not have composite view mode. Also, when displaying Chart Tab directly the chart window is not sized correctly.
- 17301958 - While entering an employee information, user cannot type the character "@" for contact e-mail information, it only works with copy and paste.
- 17301936 - In HPS browser, Measures do not appear ordered if you select Group by Domain; if you select "No Grouping" then the measures appear in order.
- 17281180 - After editing employee information and when you try to save, then the server becomes unresponsive. If an employee has thousands of responsibilities (i.e. annotation creator, result collector, target setter) the saving process takes a very long time and results in the server becoming unresponsive. In addition, if the employee has complex cascaded scorecard items (i.e. cascaded scorecards, composite measures), the circular formula reference check takes a very long time.

This fix optimizes the responsibilities processing and allows the circular check to be disabled by adding the following entry into HPSConfig.properties:
hyperion.hps.formula_check_enabled=false

Restart HPSWebReports server to pick up this entry.

- 16996281 - Problem in indirectly provision user through Shared Services Native Group when the group is recreated with the same name.

Code changes have been made to better handle user/group deletion, recreation using identical name, renaming as well as handling identical user account name from different user directories. Assign Security page is now showing user/group name with their directory name (for example: user1@msad, user1@native).
- 16459702- After scrolling down the left pane, then clicking on the left pane, results in the page scrolling back to the top.

Known Issues

The following are the noteworthy known issues of this release.

- 14142422 - If you are using the multi valued target, then there may be few alignment issues within the reports displayed.
- 10399027 - Due to the preferences setting changes, you are unable to perform Export Measure Performance options.
- 9665927 - On the Navigation Tree, if you drag the map element to left selection pane, then the Map Element are removed from Strategy Map tree.
- 7171918 - You cannot use the equal operation in formulas that you define for performance indicator ranges that assess measure templates.

- 6956515 - You cannot use Hebrew characters in dimension names. Doing so will prevent you from generating the star scheme used to create Essbase databases.
- 11804670 - Unable to add Performance Scorecard content to WORKSPACE.
- 9073159 - Unable to search the artifacts within the Model Security and Application Model.
- 7650524 - Users assigned to groups in Oracle Hyperion Shared Services may not receive email alerts as expected. As a workaround, do not provision user indirectly via group.

Tips and Troubleshooting

- To apply custom security roles created in Performance Scorecard to a large number of users in Shared Services, create the users in Shared Services and then select the Synchronize with Shared Services option in Performance Scorecard to automatically assign security roles and employee records to the users.
- To deploy the Alerter to a Web application server cluster, use a single instance of Alerter to avoid repeated and unwanted e-mail notifications.
- Do not use restricted names or characters when naming databases, dimensions, members, aliases, or dimension measure templates. For a list of illegal names and characters, see the *Oracle Hyperion Performance Scorecard, Fusion Edition Release 11.1.2.0.00 Administrator's Guide*.
- Back up all attachments for initiatives, employee profiles, and notes, in addition to status symbols before uninstalling or updating your application server. See the *Oracle Hyperion Performance Scorecard, Fusion Edition Release 11.1.2.0.00 Administrator's Guide*.
- Specify an application framework before creating Strategy Trees, Accountability maps, and Cause and Effect maps since this determines the default map element hierarchy and ordering.
- Do not delete a performance indicator to which measure or scorecard ranges are attached.
- Avoid having multiple browser sessions open simultaneously on the same computer.
- Exit all pages by clicking Save to avoid losing data.

Documentation Updates

Accessing EPM System Product Documentation

Find the latest EPM System product guides in the Oracle Help Center (<https://docs.oracle.com/en/>). To access documents to view or download, click the Applications icon. In the Applications Documentation window, select the EPM tab, and then click the Enterprise Performance Management link.

You can also find deployment-related documentation on the Oracle Technology Network (<http://www.oracle.com/technetwork/index.html>) and on the Oracle Software Delivery Cloud website (http://edelivery.oracle.com/EPD/WelcomePage/get_form). Or you can visit the EPM System Documentation Portal (<http://www.oracle.com/us/solutions/ent-performance-bi/>)

[technical-information-147174.html](#)). There, you'll find links to My Oracle Support, EPM Supported Platform Matrices, and more.

Online Help in Internet Explorer

Some tables and text may display incorrectly in online help when using Internet Explorer 9.

Copying and Pasting Code Snippets from PDFs

When you cut and paste code snippets from a PDF file, some characters can be lost during the paste operation, making the code snippet invalid. Workaround: Cut and paste from the HTML version of the document.

Documentation Feedback

Send feedback on product documentation to the following email address:

EPMdoc_ww@oracle.com

Follow EPM Information Development on these social media sites:

- YouTube - <http://www.youtube.com/user/OracleEPMWebcasts>
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- Facebook - <https://www.facebook.com/pages/Hyperion-EPM-Info/102682103112642>
- LinkedIn - http://www.linkedin.com/groups?home=&gid=3127051&trk=anet_ug_hm

Accessibility Considerations

Our goal is to make Oracle products, services, and supporting documentation accessible to the disabled community. EPM System products support accessibility features, which are described in the product's *Accessibility Guide*. Find the most up-to-date version of this guide in the Oracle Enterprise Performance Management System Documentation Library on the Oracle Technology Network (<http://www.oracle.com/technology/documentation/epm.html>).

In addition, this Readme file is accessible in HTML format.

Antenna House XSL Formatter

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