Oracle[®] Communications EAGLE Application Processor

Administration Guide Release 16.1 E60142 Revision 2

November 2016



Oracle Communications EAGLE Application Processor Administration Guide, Release 16.1

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Chapter 1

Introduction

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This chapter provides a brief overview of the Oracle Communications EAGLE Application Processor which includes Oracle Communications EAGLE Application Processor Provisioning (EPAP) and Oracle Communications EAGLE Application Processor Non-provisioning (EPAP). The chapter also includes the scope, audience, and organization of the manual; how to find related publications; and how to contact Oracle for assistance.

Overview

This manual describes the administration of the Oracle Communications EAGLE Application Processor which includes Oracle Communications EAGLE Application Processor Provisioning (EPAP) and Oracle Communications EAGLE Application Processor Non-provisioning (EPAP).

The EPAP program runs on the Multi Purpose Server (MPS), which is a hardware platform that supports high speed provisioning of large databases for the Oracle Communications EAGLE. EPAP supports the EPAP-related features, which are listed in the Glossary.

Scope and Audience

This manual is intended for anyone performing EPAP administration or using the EPAP user interface. Users of this manual and the other manuals in the EAGLE family of documents must have a working knowledge of telecommunications and network installations.

Documentation Admonishments

Admonishments are icons and text throughout this manual that alert the reader to assure personal safety, to minimize possible service interruptions, and to warn of the potential for equipment damage.

Table 1: Admonishments

| Icon | Description |
|---------|---|
| | Danger: |
| | (This icon and text indicate the possibility of <i>personal injury</i> .) |
| DANGER | |
| | Warning: |
| WARNING | (This icon and text indicate the possibility of <i>equipment damage</i> .) |
| | Caution: |
| CAUTION | (This icon and text indicate the possibility of <i>service interruption</i> .) |
| | Topple: |
| TOPPLE | (This icon and text indicate the possibility of <i>personal injury</i> and <i>equipment damage</i> .) |

Manual Organization

This document is organized into five chapters and one appendix:

- *Introduction* includes an overview of the Oracle Communications EAGLE Application Processor (EPAP), the organization of this manual, documentation information, and how to request technical assistance.
- Functional Description provides a description of EPAP design, features, and user interfaces.
- EPAP Graphical User Interface describes the EPAP Graphical User Interface, menus, and submenus.
- *Messages, Alarms, and Status Processing* describes EPAP error messages, alarms, hardware verification, and status reporting.
- *EPAP Software Configuration* provides the EPAP configuration and initialization procedures using the text-based user interface.
- *Standalone PDB EPAP* describes the Standalone PDB EPAP, differences from the two types of EPAPs, and the configuration procedure for Standalone PDB EPAP.
- *Time Zones* is an appendix that provides a listing of valid time zone file names.

My Oracle Support (MOS)

MOS (*https://support.oracle.com*) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at *http://www.oracle.com/us/support/contact/index.html*. When calling, make the selections in the sequence shown below on the Support telephone menu:

- 1. Select 2 for New Service Request
- 2. Select 3 for Hardware, Networking and Solaris Operating System Support
- **3.** Select one of the following options:
 - For Technical issues such as creating a new Service Request (SR), Select 1
 - For Non-technical issues such as registration or assistance with MOS, Select 2

You will be connected to a live agent who can assist you with MOS registration and opening a support ticket.

MOS is available 24 hours a day, 7 days a week, 365 days a year.

Emergency Response

In the event of a critical service situation, emergency response is offered by the Customer Access Support (CAS) main number at 1-800-223-1711 (toll-free in the US), or by calling the Oracle Support

hotline for your local country from the list at *http://www.oracle.com/us/support/contact/index.html*. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle.

Related Specifications

For information about additional publications that are related to this document, refer to the Oracle Help Center site. See *Locate Product Documentation on the Oracle Help Center Site* for more information on related product publications.

Customer Training

Oracle University offers training for service providers and enterprises. Visit our web site to view, and register for, Oracle Communications training:

http://education.oracle.com/communication

To obtain contact phone numbers for countries or regions, visit the Oracle University Education web site:

www.oracle.com/education/contacts

Locate Product Documentation on the Oracle Help Center Site

Oracle Communications customer documentation is available on the web at the Oracle Help Center (OHC) site, *http://docs.oracle.com*. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at *http://www.adobe.com*.

- 1. Access the Oracle Help Center site at *http://docs.oracle.com*.
- 2. Click Industries.

3. Under the Oracle Communications subheading, click the Oracle Communications documentation link.

The Communications Documentation page appears. Most products covered by these documentation sets will appear under the headings "Network Session Delivery and Control Infrastructure" or "Platforms."

- **4.** Click on your Product and then the Release Number. A list of the entire documentation set for the selected product and release appears.
- 5. To download a file to your location, right-click the **PDF** link, select **Save target as** (or similar command based on your browser), and save to a local folder.

Chapter 2

Functional Description

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- Service Module Card Provisioning.....51
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This chapter provides a description of the Oracle Communications EAGLE Application Processor (EPAP) design, features, and user interfaces.

General Description

The EAGLE Application Processor (EPAP) platform, coupled with the Provisioning Database Application (PDBA), facilitates and maintains the database required by EPAP-related features. See the Glossary for a list of EPAP-related features. The EPAP serves two major purposes:

- Accept and store data provisioned by the customer
- Update customer provisioning data and reload databases on the Service Module cards in the Multi Purpose Server (MPS)

Operational Flow

The Multi Purpose Server (MPS) hardware platform supports high speed provisioning of large databases for the EAGLE. The MPS is composed of hardware and software components that interact to create a secure and reliable platform. MPS supports the EAGLE Provisioning Application Processor (EPAP).

During normal operation, information flows through the EPAP and PDBA with no intervention. Each EPAP has a graphical user interface that supports maintenance, debugging, and platform operations. The EPAP user interface includes a PDBA user interface for configuration and database maintenance. *EPAP Graphical User Interface* describes the EPAP and PDBA user interfaces. *EPAP Software Configuration* includes descriptions of the text-based user interface that performs initial EPAP configuration.

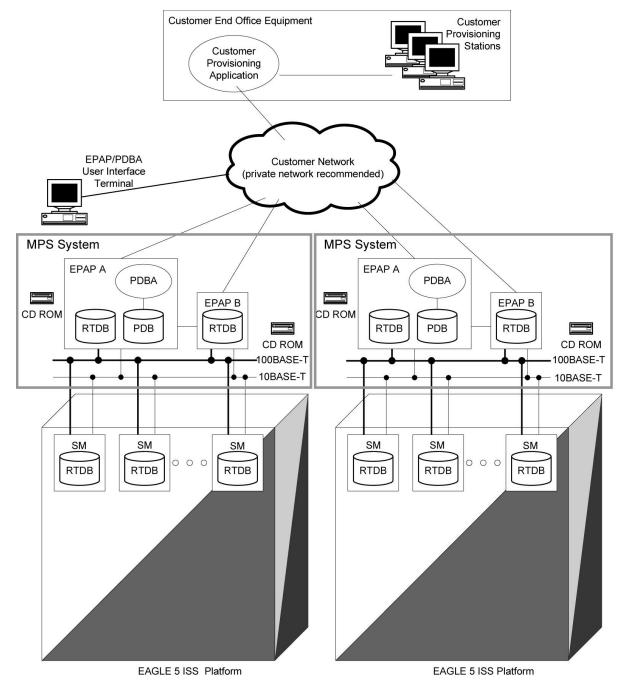


Figure 1: Mated EAGLE Platform Example

EPAP Types

Each EPAP can be configured as one of three types:

• Mixed EPAP - This configuration supports the Real Time Database (RTDB) and the Provisioning Database (PDB), along with the associated processes for both. Mixed EPAP is identified as an Oracle Communications EAGLE Application Processor Provisioning (EPAP). Mixed EPAP is described

in *Mixed EPAP*. The majority of the content in this chapter and subsequent chapters applies to Mixed EPAP. EAGLE interfaces, Service Module cards, and Mate Servers are supported by Mixed EPAP.

- Non-Provisioning EPAP This configuration is similar to Mixed EPAP, but supports only the Real Time Database (RTDB) and its associated processes. The Provisioning Database (PDB) is not supported by this configuration. Non-Provisioning EPAP is identified as an Oracle Communications EAGLE Application Processor Non-provisioning (EPAP). Content in this chapter and subsequent chapters which is PDB-related does not apply to the Non-Provisioning EPAP configuration.
- Standalone PDB EPAP This configuration supports only the Provisioning Database (PDB) and its associated processes. The Real Time Database (RTDB), EAGLE interfaces, Service Module cards, Mate Servers, and associated processes are not supported by this configuration. Standalone PDB EPAP is identified as an Oracle Communications EAGLE Application Processor Provisioning (EPAP). Content in this chapter and subsequent chapters which is RTDB-related or requires a Mate server or EAGLE interface does not apply to this configuration. Refer to *Standalone PDB EPAP* for specific information about the Standalone PDB EPAP configuration.

Mixed EPAP

An EPAP system consists of two mated EPAP processors (A and B) installed as part of an EAGLE. A set of Service Module cards is part of the EAGLE. Each Service Module card stores a copy of the Real Time Database (RTDB).

The main and backup DSM networks are two high-speed Ethernet links, which connect the Service Module cards and the EPAPs. Another Ethernet link connects the two EPAPs and is identified as the EPAP Sync network.

Figure 2: Example of EPAP Network IP Addresses shows the network layout and examples of typical IP addresses of the network elements. The shaded portion represents a second EAGLE and mated EPAPs deployed as a mated EAGLE.

The EPAP system maintains the Real Time Database (RTDB) required to provision the EAGLE Service Module cards, and maintains redundant copies of both databases on each mated EPAP.

One EPAP runs as the Active EPAP and the other as the Standby EPAP. In normal operation, the Service Module card database is provisioned through the main DSM network by the Active EPAP.

If the Active EPAP fails, the Standby EPAP takes over the role of Active EPAP and continues to provision the database. If the main DSM network fails completely and connectivity is lost for all EAGLE Service Modules cards, the Active EPAP switches to the backup DSM network to continue provisioning the Service Module cards. Any failure which has a limited impact on database provisioning will not automatically trigger a switchover to the backup DSM network. At any given time, only one Active EPAP uses one DSM network per EPAP system.

The Provisioning Multiple EPAPs Support feature provides the capability to connect to a single active provisionable EPAP A that is used to provision up to 22 non-provisionable EPAP systems. For more information about this feature, see *Provisioning Multiple EPAPs Support*.

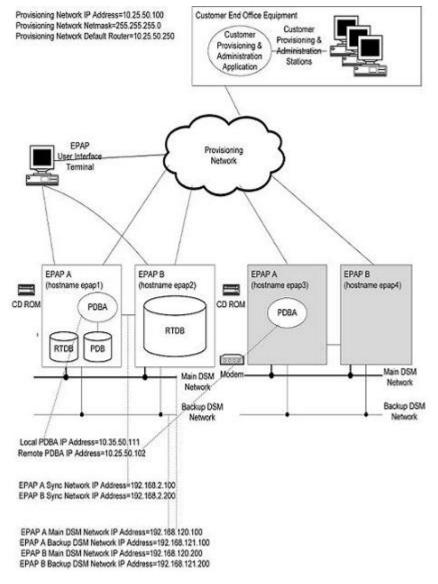


Figure 2: Example of EPAP Network IP Addresses

EPAP Switchover

EPAPs assume an Active or a Standby role through negotiation and algorithm. This role affects how the EPAP handles its various external interfaces. External provisioning is allowed only through the Active EPAP. Only the Active EPAP can provide maintenance information to EAGLE. The EPAP role also plays an important part in design details of the individual software components. The EPAP role does not affect the Active/Standby role of the PDBA.

An EPAP can switch from an Active to a Standby role under the following conditions:

1. The EPAP maintenance component becomes isolated from the maintenance component on the mate EPAP and from EAGLE.

The maintenance subsystem has attempted and failed to establish communication with each of these:

- the mate maintenance task across the EPAP Sync network
- the mate maintenance task across the main DSM network
- any Service Module card on any DSM network
- **2.** The RTDB becomes corrupt.
- **3.** All of the RMTP channels have failed.
- 4. A fatal software error occurred.
- 5. The EPAP is forced to Standby by the user interface Force to Become Standby operation.

If the Active EPAP has one or more of the five switchover conditions and the Standby EPAP does not, a switchover will occur. *Table 2: EPAP Switchover Matrix* lists the possible combinations.

Note: In the absence of Switch 1B (i.e., when switch 1B is down), the EPAP Sync network will not be available. In this scenario, if the EPAP software is restarted, it may cause both EPAPs (A and B) to go in 'Active' state, causing problems with EAGLE SM cards provisioning.

| Active state | Standby state | Event | Switchover? |
|--------------------------------|-----------------------------|--|-------------|
| No switchover conditions | No switchover conditions | Condition occurs on Active | Yes |
| Switchover conditions exist | Switchover conditions exist | Conditions clear on Standby; switches to Active | Yes |
| No switchover conditions | Switchover conditions exist | Condition occurs on Active | No |
| Switchover conditions exist | Switchover conditions exist | Condition occurs on Active | No |
| Switchover conditions exist | Switchover conditions exist | Condition occurs on Standby | No |
| Switchover conditions exist | Switchover conditions exist | Conditions clear on Active | No |

Table 2: EPAP Switchover Matrix

The following are exceptions to the switchover matrix:

- **1.** If the mate maintenance component cannot be contacted and the mate EPAP is not visible on the DSM networks, the EPAP assumes an Active role if any DSMs are visible on the DSM networks.
- **2.** If the EPAP GUI menu item is used to force an EPAP to Standby role, no condition will cause it to become Active until the user removes the interface restriction with another menu item. See *Force Standby* and *Change Status*.

If none of the Standby conditions exist for either EPAP, the EPAPs will negotiate an Active and a Standby. The mate will be considered unreachable after two seconds of attempted negotiation.

For information about the effect of asynchronous replication on switchover, see *Asynchronous Replication Serviceability Considerations*.

EPAP Component Overview

The major components that run on the Oracle Communications EAGLE Application Processor Provisioning (EPAP) and Oracle Communications EAGLE Application Processor Non-provisioning (EPAP) are shown in the following table.

Table 3: Major Component Tasks

| Task | EPAP Provisioning | EPAP Non-provisioning | Standalone PDB EPAP |
|---|----------------------|--------------------------|------------------------|
| Provisioning Database Application (PDBA) | Х | | Х |
| Provisioning Database (PDB) | Х | | Х |
| Maintenance task | Х | Х | Х |
| Real Time Database (RTDB) | Х | Х | |
| RTDB Audit | Х | Х | |
| DSM Provisioning | Х | Х | |
| EPAP Service Module Database Levels Monitor (EDLM) | | Х | |

The PDBA task writes customer data into the PDB, which is reformatted to facilitate fast lookups. After conversion, the data is written to the RTDB.

The PDB is the *golden copy* of the provisioning database. The database records are continuously updated to the PDB from the customer network. The customer uses the Provisioning Database Interface (PDBI) to transfer data over the customer network to the EPAP PDBA. The subscription and entity object commands used by PDBI are described in *Provisioning Database Interface User's Guide*.

The Maintenance task is responsible for reporting the overall stability and performance of the system. The maintenance task communicates status and alarm information to the primary Service Module card.

One EPAP is equipped with both the PDB and RTDB views of the database. The mate EPAP has only the RTDB view. An EPAP with only the RTDB view must be updated by an EPAP that has the PDB view.

The Service Module card database can go out of sync (become incoherent) due to missed provisioning or card reboot. Out-of-sync Service Module cards are reprovisioned from the RTDB on the Active EPAP. The RTDB audit runs as part of the RTDB task.

The DSM provisioning task resides on both EPAP A and EPAP B. The DSM provisioning task communicates internally with the RTDB task and the EPAP maintenance task. The DSM provisioning task uses Reliable Multicast Transport Protocol (RMTP) to multicast provisioning data to connected Service Module cards across the two DSM networks.

The EPAP SM Database Levels Monitor (EDLM) continuously monitors the current database level of all active (in-service) Service Module Cards on EAGLE. If all of the Service Module Cards stop receiving

database updates from the Active EPAP server, EDLM automatically resets the RMTP channels at the EPAP end. This results in a re-established connection with the Service Module Cards on EAGLE.

Provisioning Database Interface

Provisioning clients connect to the EPAPs through the Provisioning Database Interface (PDBI). The PDBI provides commands that communicate provisioning information from the customer database to the Provisioning Database (PDB) in the Active PDBA on EAGLE. The customer issues provisioning commands using a provisioning application. This application uses the PDBI request/response messages to communicate with the EPAP Provisioning Database Application (PDBA) over the customer network. The PDBI is described in *Provisioning Database Interface User's Guide*.

Network Connections

This section describes the four types of EPAP network connections.

- SM Networks
- EPAP Sync Network
- Customer Network

SM Networks

The SM networks carry provisioning data from the Real Time Databases (RTDBs) on the EPAP to the RTDBs on the Service Module cards. The networks also carry reload and maintenance traffic to the Service Module cards. Each network connects EPAP A and EPAP B to each Service Module card on a single EAGLE platform.

The EAGLE supports more than one model of Service Module card. The cards differ in the size of database and the transactions/second rate that they support. In this manual, the term *Service Module card* is used to indicate any model of Service Module card, unless a specific model is mentioned. For more information about the supported Service Module card models, refer to *Hardware Reference*.

Network speeds when installed Service Module cards are a mix of E5-SM4G cards and E5-SM8G-B cards:

- Main SM network 1 Gbps (1000 Mbps), full duplex
- Backup SM network 1 Gbps (1000 Mbps), full duplex

Refer to the "Switch Configuration" procedure in Upgrade/Installation Procedure for EPAP.

The first two octets of the EPAP network addresses for this network are 192.168. These are the first two octets for private class C networks as defined in RFC 1597. The fourth octet of the address is selected as follows:

- If the EPAP is configured as EPAP A, the fourth octet has a value of 100.
- If the EPAP is configured as EPAP B, the fourth octet has a value of 200.

Table 4: IP Addresses on the SM Network summarizes the derivation of each octet.

The configuration menu of the EPAP user interface contains menu items for configuring the EPAP network addresses. See *EPAP Configuration Menu*.

| Octet | Derivation |
|-------|--|
| 1 | 192 |
| 2 | 168 |
| 3 | Usually configured as: 120 for SM main network 121 for SM backup network |
| 4 | 100 for EPAP A 200 for EPAP B 1 - 32 for SM networks |

Table 4: IP Addresses on the SM Network

EPAP Sync Network

The EPAP Sync network is a point-to-point network between the MPS servers. This network provides a high-bandwidth dedicated communication channel for MPS data synchronization. This network operates at full-duplex Gigabit Ethernet speed.

The first two octets of the EPAP IP addresses for the Sync network are 192.168. These are the first two octets for private class C networks as defined in RFC 1597.

The third octet for each EPAP Sync network address is set to 2 as the default. This octet value can be changed using the option 2 in *Configure Network Interfaces Menu*.

The fourth octet of the EPAP Sync network IP address is 100 for EPAP A, and 200 for EPAP B.

Customer Network

The customer network, or provisioning network, carries the following traffic:

- Customer queries and responses to the PDB (using PDBI)
- Updates between PDBAs on mated EPAP systems
- Updates between PDBAs and RTDBs when the PDBA and the RTDB are not on the same platform - This occurs if the RTDBs on one EPAP system cannot communicate with their local PDBA. These RTDBs would then attempt to communicate with the PDBA on the mate EPAP system.
- RTDB reload traffic if the Active PDBA is not located on the same EAGLE as the RTDB This occurs if the RTDBs on one EPAP system cannot communicate with their local PDBA. These RTDBs would then attempt to communicate with the PDBA on the mate EPAP system.
- PDBA import/export traffic (file transfer)
- Traffic from a PDBA reloading from its mate
- EPAP and PDBA user interface traffic

A dedicated network is recommended, but unrelated customer traffic can also use this network.

Network Time Protocol (NTP)

The Network Time Protocol (NTP) is an Internet protocol that is used to synchronize clocks of computers to Universal Time Coordinated (UTC) as a time reference. NTP reads the clock of a time server and transmits the result to one or more clients. Each client adjusts its own clock as required. NTP ensures accurate local timekeeping with regard to radio, atomic, or other clocks located on the Internet. This protocol is capable of synchronizing distributed clocks within milliseconds over extended time periods. Without a synchronization protocol, the system time of Internet servers will drift out of synchronization with each other.

The MPS A server of each mated MPS pair is configured by default as a free-running NTP server that communicates with the mate MPS servers on the provisioning network. Free-running refers to a system that is not synchronized to UTC. A free-running system runs on its own clocking source. This allows mated MPS servers to synchronize their clocks

All MPS servers running the EPAP application can be configured through the EPAP GUI to communicate and synchronize time with a customer-defined NTP time server. The prefer keyword is used to prevent clock-hopping when additional MPS servers or NTP servers are defined.

The core MPS platform provides a default NTP configuration file. MPS configuration includes adding ntppeerA and ntppeerB NTP hostname aliases to the /etc/hosts file.

If the network is equipped with firewalls, configure the firewalls to pass NTP protocol on IP port 123 (both TCP and UDP) between the MPS servers and the NTP servers or peers. The ntpdate program uses TCP while the ntpd program uses UDP.

Understanding Universal Time Coordinated (UTC)

Universal Time Coordinated (UTC) is an official standard for determining current time. The UTC is based on the quantum resonance of the cesium atom. UTC is more accurate than Greenwich Mean Time (GMT), which is based on solar time.

The *universal* in UTC means that the time can be used anywhere in the world and is independent of time zones. To convert UTC to local time, add or subtract the same number of hours used to convert GMT to local time. The *coordinated* in UTC means that several institutions contribute their estimate of the current time. UTC is calculated by combining these estimates.

UTC is disseminated by various means, including radio and satellite navigation systems, telephone modems, and portable clocks. Special-purpose receivers are available for time-dissemination services, including Global Position System (GPS) and other services operated by various national governments.

Because equipping every computer with a UTC receiver is too costly and inconvenient, a subset of computers can be equipped with receivers to relay the time to a number of clients connected by a common network. Some of these clients can disseminate the time, in which case these clients become lower stratum servers.

Understanding Network Time Protocol

Network Time Protocol (NTP) primary servers provide time to their clients that is accurate within a millisecond on a Local Area Network (LAN) and within a few tens of milliseconds on a Wide Area Network (WAN). This first level of accuracy is called stratum-1. At each stratum, the client can also operate as a server for the next stratum. A hierarchy of NTP servers is defined with several strata to

indicate how many servers exist between the current server and the original time source external to the NTP network:

- A stratum-1 server has access to an external time source that directly provides a standard time service, such as a UTC receiver.
- A stratum-2 server receives its time from a stratum-1 server.
- A stratum-3 server receives its time from a stratum-2 server.
- This NTP network hierarchy can continue up to a stratum-15 server which receives its time from a stratum-14 server.

Client workstations do not usually operate as NTP servers. NTP servers with a relatively small number of clients do not receive their time from a stratum-1 server. At each stratum, redundant NTP servers and diverse network paths are required to protect against failing software, hardware, or network links. NTP works in one or more of these association modes:

- Client/server mode A client receives synchronization from one or more servers, but does not provide synchronization to the servers.
- Symmetric mode Either of two peer servers can synchronize to the other to provide mutual backup.
- Broadcast mode Many clients synchronize to a single server or to a few servers. This mode reduces traffic in networks that contain a large number of clients. IP multicast can be used when the NTP subnet spans multiple networks.

The Tekelec MPS servers are configured to use the symmetric mode to share their time with their mate MPS servers. For an EPAP system, MPS servers are also configured to share their time with their remote PDBA server.

ITU Duplicate Point Code Support

The EPAP Support of EAGLE ITU Duplicate Point Code feature allows point codes to be provisioned in the PDB using a two-character group code. This feature works with the EAGLE ITU Duplicate Point Code feature, which allows an EAGLE mated pair to route traffic for two or more countries with overlapping (identical) point code values. The EPAP Support of ITU Duplicate Point Code feature allows group codes to be entered for Network Entity (SP or RN) point codes using the PDBI. The PDBI supports the provisioning of a two-character group code having a suffix to a point code of a PDBI network entity.

Note: The EAGLE ITU Duplicate Point Code feature (ITUDUPPC) must be enabled and turned on to use the EPAP Support of ITU Duplicate Point Code feature. For information about enabling or turning on any feature in the EAGLE, refer to the chg-feat command in *Commands User's Guide*.

For example, a point code of 1–1–1 can be provisioned in the PDBI as 1–1–1–ab, where 1–1–1 is the true point code and ab is the group code. This usage allows the EAGLE to discriminate between two nodes in different countries with the same true point code. The EAGLE uses the group code to distinguish between the two nodes. The group code is used internally in the EAGLE only and is assigned to an incoming message based on the linkset on which it was received.

For example, *Figure 3: Network Example with DPC and Group Codes* shows a network that includes two countries, Country 1 and Country 2. Both countries have SSPs with a point code value of 2047.

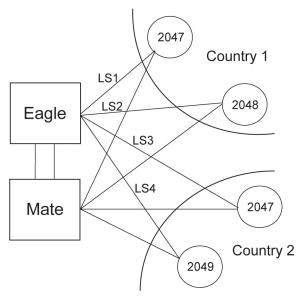


Figure 3: Network Example with DPC and Group Codes

Users must divide their ITU-National destinations into groups. These groups are usually based on the country. However, one group could have multiple countries within it, or a single country could be divided into multiple groups. The requirements for these groups are:

- No duplicate point codes are allowed within a group.
- ITU-National traffic from a group must be destined for a PC within the same group.
- The user must assign a unique two-letter group code to each group.

In the network example shown in *Figure 3: Network Example with DPC and Group Codes*, Country 1 can have only one point code with a value of 2047. Traffic coming from SSP 2047 in Country 1 can be destined only to other nodes within Country 1. In this network example, the user assigns a group code of ab to Country 1, and a group code of cd to Country 2.

When the user enters an ITU-National point code, he or she must also enter the group code, using the format "point code - group code". This group code must be used for any command that uses an ITU-N point code.

The ITU Duplicate Point Code Support feature for EPAP and PDBI allows group codes to be entered for a Network Entity (SP or RN) point codes via PDBI commands. These commands are described in *Provisioning Database Interface User's Guide*.

The PDBI supports the provisioning of a two-character group code suffixed to a point code of a PDBI Network Entity (NE). You can provision a group code to any valid NE, for example, RN or SP.

Note: The PDB does not check for uniqueness of point codes provisioned into the PDB-based feature databases.

All routing for PDB-based features specify group codes stored with the NE's point codes in accord with the EAGLE Duplicate Point Code feature.

Note: This should already be the case for the protocol side of these features, but you should system test it when provisioning to the PDB with group codes to ensure the group code is being used by the features for message relay.

For more information about group codes, refer to *Group Codes* in *Database Administration - SS7 User's Guide*.

Asynchronous Replication

Asynchronous replication is the method used to synchronize the various Provisioning Databases (PDBs) in a client network. Asynchronous replication means that the active PDB receives an update, commits to accept the change, and returns a code to the client indicating success or failure. This series of actions occurs before the active PDB forwards the update to the replicated database, which is the standby PDB.

Only successful updates are replicated. As a result, the response turnaround on the active PDB is shortened, and the overhead required to mantain database synchronization is reduced.

Potential Lag Introduced by Asynchronous Replication

Lag means that the database level of the standby PDB is lower than the database level of the active PDB. With any asynchronous data replication scheme, the receivers of replicated data may lag behind. The standby PDB and, depending upon the homing policy in effect, the RTDB applications are susceptible to lag.

During continual provisioning traffic, the active PDB is expected to be a small number of levels ahead of the standby PDB. Also, any RTDB that is homed to the standby PDB is expected to have a level lower than the active PDB. For more information, refer to *Selective Homing of EPAP RTDBs*.

Asynchronous Replication Alarms

If the replication lag between PDB database levels increases to a value deemed unacceptable by EPAP, the following alarms are raised.

- **PDBA Replication Failure** (REPLERR) is a major alarm that indicates a failure of PDBA replication. The user must contact *My Oracle Support* (*MOS*).
- **Standby PDBA Falling Behind** is a minor alarm that signals that one EAGLE of the pair may have received updates at a longer interval than the other EAGLE. This alarm condition does not indicate data loss or corruption.

EPAP Security Enhancements

The EPAP Security Enhancements feature controls access to an EPAP Graphical User Interface (GUI) to specific IP addresses. The specified allowed IP addresses are stored in an EPAP list and can be added to, deleted from, and retrieved only by an authorized user. The EPAP Security Enhancements feature also allows an authorized user to use the GUI to toggle on and off the IP authorization checking.

The administrator or a user with IP action privileges can add, delete, and retrieve IP addresses. Deleting an IP results in that IP address no longer residing in the IP table, hence preventing the IP address from being able to connect to an EPAP. While each of the IP action privileges can be assigned to any individual user, the *add* and *delete* IP action privileges should be granted to only those users who are knowledgeable about the customer network.

The ability to add, delete, and retrieve client IP addresses and to toggle IP authorization checking is assignable by function. This ability is accessible through the EPAP GUI. Refer to *Authorized IPs*. The IP mechanism implemented in this feature provides the user with enhanced EPAP privilege control.

The EPAP Security Enhancements feature is available through the EPAP GUI and is available initially to only the administrator. The ability to view IP addresses on the customer's network is a security consideration and should be restricted to users with administration group privileges. In addition, privileged users can prepare a custom message to replace the standard 403 Forbidden site error message.

IP access and range constraints provided by the web server and the EPAP Security Enhancement feature cannot protect against IP spoofing, which refers to the creation of TCP/IP packets using another's IP address. IP spoofing is IP impersonation or misrepresentation. The customer must rely on the security of their intranet network to protect against IP spoofing.

EPAP maintains a list of the IP addresses authorized to access the EPAP GUI. Only requests from IP addresses on the authorized list can connect to the EPAP GUI. Attempts from any unauthorized address are rejected.

IP addresses are not restricted from accessing the EPAP GUI until the administrator toggles IP authorization to *enabled*. When IP authorization checking is enabled, any IP address not present in the IP authorization list will be refused access to the EPAP GUI.

The EPAP Security Enhancements feature also provides the ability to enable and disable the IP address list after the list is provisioned. If the list is disabled, the provisioned IP addresses are retained in the database, but access is not blocked from the IP addresses that are not on the list. The EPAP GUI restricts permission to enable and disable the IP address list to specific user names and passwords.

The IP actions for adding, deleting, and retrieving authorized IP addresses and for toggling IP authorization checking are available from only the EPAP GUI, as described in *EPAP Graphical User Interface*, and are not available from the EPAP text-based user interface.

For additional security, kernel parameters in the etc/sysctl.conf fileare set to reduce the possibility of against network attacks and security breaches.

Backup Provisioning Network Interface

The Backup Provisioning Network Interface feature adds an alternative connection for redundancy between the EPAP A server and the customer's Provisioning Database Interface (PDBI). This additional interface provides a backup path for the PDBI to continue communicating with the EPAP A if the primary connection is lost.

Note: If the EPAP A is connected with a Standby PDB and non-provisioning nodes, the nodes will not be updated. These nodes will have to wait until the main Provisioning Network of the EPAP A is UP. The customer can provision Backup IP Addresses in the Standby and Non-provisioning nodes.

A PDBI client normally uses port eth0 on the active EPAP to provision the PDB, using the Configure Provisioning Network option 1 of the Configure Network Interfaces Menu. If a failure occurs in the normal connection, the Backup Provisioning Network Interface feature allows the customer to use secondary port eth4, using option 4 of the Configure Network Interfaces Menu. No automatic switchover occurs. After the customer observes the communications failure, the customer performs a manual switch to begin addressing the secondary port defined by the configuration procedure.

The Configure Network Interfaces Menu (see *Configure Network Interfaces Menu*) describes how to configure the primary and secondary provisioning network interface connections. For more information about configuring a Backup Provisioning Network, refer to *Configure Backup Provisioning Network*.

Provisioning Multiple EPAPs Support

The Provisioning Multiple EPAPs Support feature provides the ability for a single PDBI connection to provision up to four MPSs. Each MPS contains an EPAP A and an EPAP B). The PDBI connects to and provisions an EPAP A and a Provisioning Database (PDB). The remaining three MPSs are automatically provisioned from the active EPAP A. This allows users to add additional EAGLEs without changing their provisioning systems and without provisioning the EAGLEs from multiple sources.

The Provisioning Multiple EPAPs Support feature is transparent to the PDBI clients. PDBI clients can provision data in the same manner regardless of whether provisioning a single MPS pair or multiple MPS pairs. The PDBI client connects to one PDB for provisioning. The remaining MPSs in the customer network automatically remain synchronized. EPAP software updates the RTDBs at the additional sites.

This feature does not affect which PDBA the RTDBs connect to for receiving updates. Receiving updates continues to be under the control of the EPAP user interface.

The two MPSs that contain the PDB are identified as *provisionable* because the customer provisioning application connects to and updates these sites. The remaining MPSs are identified as *non-provisionable*. *Figure 4: Support for Provisioning Multiple EPAPs* shows a view of the provisionable and non-provisionable EPAPs.

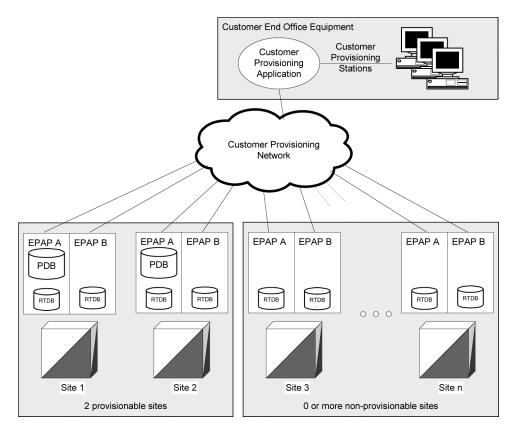


Figure 4: Support for Provisioning Multiple EPAPs

Selective Homing of EPAP RTDBs

The Selective Homing of EPAPRTDBs feature allows users to select the PDB from which updates are received. The homing selection is an option at EPAP configuration. Users can choose whether the RTDBs on an MPS node receive updates by one of the following methods:

- IP address, a specific PDBA process, which may be active or standby
- PDB state, the active or standby PDBA process, which may or may not be local

This feature permits all RTDBs within an MPS system, which includes both nodes of a mated pair or multiple nodes within several mated pairs, to always receive updates from a specific PDB, the active PDB, or the standby PDB. Updates are always be received from the selected PDBA process, regardless of whether the PDBA is the local PDBA or remote PDBA.

An EPAP configuration option allows the user to select whether the RTDB of an EPAP will normally receive updates. The RTDB is homed to a specific PDBA, the active PDBA , or the standby PDBA. If the user selects specific homing for the RTDB, that RTDB will receive updates from the specified PDBA, regardless of whether the PDBA is active or standby.

If the RTDB cannot communicate with the specified PDBA, the RTDB will automatically begin to receive updates from its alternate PDBA. Before the Selective Homing of EPAP RTDBs feature, updates were received from the remote PDBA.

The homing of each RTDB is independently selectable and allows some RTDBs to be homed to their local PDBA, to the active PDBA, or to the standby PDBA.

Terminology used in Configuration Descriptions

- **specific PDBA** is used instead of *local PDBA* because the architecture can result in an MPS without a PDB on EPAP A. In this case, the RTDBs on that node have no local PDBA. Selective homing specifies the IP addresses of the MPSs with the first and second choices of PDBA. In a two-node MPS system, this corresponds directly to local homing. With more than two nodes, the user selects a specific PDBA without designating the PDBA as local or remote.
- **active PDBA** *Active PDBA* is the PDBA selected by the user to receive updates from the user's provisioning system using the PDBI.
- **remote PDBA** For a given RTDB, the *remote PDBA* is a PDBA on a different MPS node. This PDBA may or may not be the active PDBA.
- preferred PDBPreferred PDB is the PDB selected by the RTDB. The RTDB is homed to the
preferred PDB. For more about standby PDB homing, see Asynchronous Replication
Serviceability Considerations. When specific RTDB homing has been selected, the
RTDB will receive updates from the alternate PDB if the preferred PDB is
unreachable.
- **alternate PDB** Alternate PDB is the PDB that is not selected. When either active or standby PDB homing is selected, the RTDB has the option to receive updates from the alternate PDB if the preferred PDB is unreachable.
- active homing If the user selects *active homing* for the RTDB, that RTDB always receives updates from the active PDBA. If the RTDB loses its connection with the active PDBA, the RTDB will automatically begin to receive updates from a standby PDBA; the reverse is true for 'standby' homing. This automatic switchover is a configurable option. See *Switchover PDBA State*.

Possible RTDB Configurations

These are the possible configurations of each RTDB in the system. Each configuration is also described in detail in the following sections.

- Specific PDB Homing with Alternate PDB
- Active PDB Homing with Alternate PDB
- Active PDB Homing without Alternate PDB
- Standby PDB Homing with Alternate PDB
- Standby PDB Homing without Alternate PDB

Specific PDB Homing with Alternate PDB

This RTDB configuration specifies the IP address of the PDB from which the RTDB receives updates. If the specified PDB is not reachable, the RTDB receives updates from the alternate PDB. *Table 5: Specific PDB Homing with Alternate PDB (RTDB Configuration 1)* shows the condition of each possible connection to the PDB from the RTDB perspective. The shaded cells indicate the PDB from which the RTDB receives updates.

| Site 1 PDB | | Site 2 PDB | | RTDB Data Source |
|--|---------------------|---------------|---------|---------------------|
| Reachable? | State | Reachable? | State | (Note 2) |
| Yes | Active | Yes | Standby | Site 1 PDB |
| Yes | Standby | Yes | Active | Site 1 PDB |
| Yes | Active | No | - | Site 1 PDB |
| Yes | Standby | No | - | Site 1 PDB |
| No | - | Yes | Active | Site 2 PDB |
| No | - | Yes | Standby | Site 2 PDB |
| No | - | No | - | None |
| Note 1: Site 1 = Preferred PDBSite 2 = Alternate PDB | | | • | |
| Note 2: PDB from v | which the RTDB rece | eives updates | | |

Table 5: Specific PDB Homing with Alternate PDB (RTDB Configuration 1)

See *RTDB Homing Considerations* to determine if this configuration is the most appropriate match for your installation.

Active PDB Homing with Alternate PDB

This RTDB configuration specifies that the RTDB receives updates from the active PDB. If the active PDB is not reachable, the RTDB receives updates from the standby PDB. *Table 6: Active PDB Homing with Alternate PDB (RTDB Configuration 2)* shows the condition of each possible connection to the PDB from the RTDB perspective. The shaded boxes indicate the PDB from which the RTDB receives updates.

Table 6: Active PDB Homing with Alternate PDB (RTDB Configuration 2)

| Site 1 PDB | | Site 2 PDB | | RTDB Data |
|------------|---------|------------|---------|--------------------|
| Reachable? | State | Reachable? | State | Source (Note 2) |
| Yes | Active | Yes | Standby | Site 1 PDB |
| Yes | Standby | Yes | Active | Site 2 PDB |
| Yes | Active | No | - | Site 1 PDB |
| Yes | Standby | No | - | Site 1 PDB |
| No | - | Yes | Active | Site 2 PDB |
| No | - | Yes | Standby | Site 2 PDB |
| No | - | No | - | None |

| Site 1 | Site 1 PDB | | Site 2 PDB | |
|--|------------|---------------------|------------|--------------------|
| Reachable? | State | Reachable? State | | Source (Note 2) |
| Note 1: Active = Preferred PDB | | Standby = Alternate | e PDB | |
| Note 2: PDB from which the RTDB receives updates | | | | |

See *RTDB Homing Considerations* to determine if this configuration is the most appropriate match for your installation.

Active PDB Homing without Alternate PDB

This RTDB configuration specifies that the RTDB receives updates from the active PDB. No alternate PDB is specified. *Table 7: Active PDB Homing without Alternate PDB (RTDB Configuration 3)* shows the condition of each possible connection to the PDB from the RTDB perspective. The shaded boxes indicate the PDB from which the RTDB receives updates.

| Site 1 PDB | | Site 2 | 2 PDB | RTDB Data |
|---------------------|--------------------|--------------------|---------|----------------------|
| Reachable? | State | Reachable? | State | - Source (Note 2) |
| Yes | Active | Yes | Standby | Site 1 PDB |
| Yes | Standby | Yes | Active | Site 2 PDB |
| Yes | Active | No | - | Site 1 PDB |
| Yes | Standby | No | - | None |
| No | - | Yes | Active | Site 2 PDB |
| No | - | Yes | Standby | None |
| No | - | No | - | None |
| Note 1: Active = Pr | referred PDB | Standby = Alternat | te PDB | |
| Note 2: PDB from v | which the RTDB rec | eives updates | | |

Table 7: Active PDB Homing without Alternate PDB (RTDB Configuration 3)

See *RTDB Homing Considerations* to determine if this configuration is the most appropriate match for your installation.

Standby PDB Homing with Alternate PDB

This RTDB configuration specifies that the RTDB receives updates from the standby PDB. If the standby PDB is not reachable, the RTDB receives updates from the active PDB. *Table 8: Standby PDB Homing with Alternate PDB (RTDB Configuration 4)* shows the condition of each possible connection to the PDB from the RTDB perspective. The shaded boxes indicate the PDB from which the RTDB will receive updates.

| Site 1 PDB | | Site 2 | PDB | RTDB Data |
|---------------------|-------------------|--------------------|---------|----------------------|
| Reachable? | State | Reachable? | State | – Source (Note 2) |
| Yes | Standby | Yes | Active | Site 1 PDB |
| Yes | Active | Yes | Standby | Site 2 PDB |
| Yes | Standby | No | - | Site 1 PDB |
| Yes | Active | No | - | Site 1 PDB |
| No | - | Yes | Standby | Site 2 PDB |
| No | - | Yes | Active | Site 2 PDB |
| No | - | No | - | None |
| Note 1: Standby = I | Preferred PDB | Active = Alternate | PDB | |
| Note 2: PDB from v | which the RTDB re | ceives updates | | |

Table 8: Standby PDB Homing with Alternate PDB (RTDB Configuration 4)

See *Asynchronous Replication Serviceability Considerations* to determine if this configuration is the most appropriate match for your installation.

Standby PDB Homing without Alternate PDB

This RTDB configuration specifies that the RTDB receives updates from the standby PDB. No alternate PDB is specified. *Table 9: Standby PDB Homing without Alternate PDB (RTDB Configuration 5)* shows the condition of each possible connection to the PDB from the RTDB perspective. The shaded boxes indicate the PDB from which the RTDB receives updates.

| Site 1 PDB | | Site 2 PDB | | RTDB Data |
|------------|---------|------------|---------|--------------------|
| Reachable? | State | Reachable? | State | Source (Note 2) |
| Yes | Standby | Yes | Active | Site 1 PDB |
| Yes | Active | Yes | Standby | Site 2 PDB |
| Yes | Standby | No | - | Site 1 PDB |
| Yes | Active | No | - | None |
| No | - | Yes | Standby | Site 2 PDB |
| No | - | Yes | Active | None |
| No | - | No | - | None |

| Site 1 PDB | | Site 2 PDB | | RTDB Data Source |
|--|-------|--------------------|-----|---------------------|
| Reachable? | State | Reachable? | | |
| Note 1: Standby = Preferred PDB | | Active = Alternate | PDB | |
| Note 2: PDB from which the RTDB receives updates | | | | |

See *Asynchronous Replication Serviceability Considerations* to determine if this configuration is the most appropriate match for your installation.

General Homing Considerations

The Selective Homing of EPAP RTDBs feature requires additional configuration during installation and when new non-provisionable nodes are added. The configuration of all affected sites must be planned before the installation process begins.

Each MPS must be configured as provisionable or non-provisionable. Each network has two provisionable MPSs. (See *Figure 4: Support for Provisioning Multiple EPAPs*.) These MPSs must then be configured with a replicated PDB, which is described in *EPAP Software Configuration*. If non-provisionable MPSs are used, the non-provisionable MPSs are added after the provisionable MPSs are installed and configured.

Before the first MPS can be installed, the answers to these questions must be available:

- How many MPSs are involved?
- Which sites will be provisionable?
- How will each RTDB be homed?

For the configuration on each site, the answers to these questions must be available:

- What are the IP addresses of the A sides of the two provisionable sites?
- What is the RTDB homing policy for this site?

RTDB Homing Considerations

Although RTDB homing allows a wide variety of configurations, two overall configurations cover the needs of most customers.

1. Configuration for Load Sharing and High Availability

In this configuration, all RTDBs are configured for specific RTDB homing. The alternate PDB is an acceptable provisioning source if the preferred PDB is unavailable. The RTDBs at the provisionable MPS prefer the local PDB. The remaining non-provisionable MPSs are divided evenly to prefer one PDB or the other. See *Specific PDB Homing with Alternate PDB* for more information on this RTDB Homing configuration.

2. Configuration for Deterministic Provisioning

In this configuration, all RTDBs are configured for active homing. The alternate PDB is not an acceptable provisioning source. See *Active PDB Homing without Alternate PDB* for more information about this RTDB homing configuration.

Asynchronous Replication Serviceability Considerations

The type of RTDB homing policy selected affects serviceability by the user. Tekelec recommends for asynchronous PDB replication that Standby PDB Homing (RTDB configuration 4 or 5) is used. Although this policy may result in a slightly longer propagation time for updates from the PDB to the RTDB, the increased delay is beneficial in disaster recovery situations.

Keeping the RTDB homed to the standby PDB ensures that, except for external intervention, every level present in the RTDB is also present in both PDBs. Both active and specific RTDB homing methods will continue to be valid. The homing methods provide proper function under all normal operating circumstances. Under these homing policies, the RTDB can possibly reach a database level that is higher than the PDB to which it may home to in response to a PDBA switchover. If this occurs, the RTDB must be recreated from the PDB to which the RTDB currently points.

Active and specific homing may create complications in disaster situations. For instance, if a failure forces the active PDB to become unavailable for a non-trivial amount of time and the user forces switchover to Standby (bypassing the protocol that syncs the databases prior to switchover), the dataset of the RTDB can possibly conflict with the dataset of the only remaining PDB. This situation requires a RTDB reload from the remaining PDB, which can be a time-consuming process for any PDB with a large amount of data.

Asynchronous replication has one important effect on EPAP behavior. PDBA switchover can no longer be forced when the PDBAs are able to communicate and the standby is not current. Switchover involves allowing a definable amount of time for the standby PDB to be brought up to the level of the active PDB. If the standby PDB fails to achieve the equal database level in the allotted time, switchover does not occur and the standby PDB returns with the number of levels still remaining to be replicated. This approach prevents database inconsistency. If the standby PDB cannot reach the active PDB to determine its level, the EPAP allows PDBA switchover to be forced.

Socket-Based Connections

The EPAP receives PDBI messages through a TCP/IP socket. The client application is responsible for connecting to the PDBA well-known port and being able to send and receive the defined messages. The customer's provisioning system is responsible for detecting and processing socket errors. Tekelec recommends that the TCP *keep alive* interval on the customer's socket connection be set to a value that permits prompt detection and reporting of a socket disconnection problem.

There is a limit to the number of PDBI connections; the default is 16 clients. If an attempt is made to connect more than the current client limit, a response is returned to the client:

PDBI_TOO_MANY_CONNECTIONS

After the response is returned, the socket is automatically closed.

Although the default limit is 16 PDBI connections, Tekelec is able to configure and support up to 128 connections. If more than 16 connections are required, contact *My Oracle Support (MOS)* for information.

File Transfer Options

Import Files

Manual import and automatic import are the available import file options. Both import options accept data only in the PDBI format.

Valid commands to include in an import file are:

- ent_sub
- upd_sub
- dlt_sub
- ent_entity
- upd_entity
- dlt_entity
- ent_eir
- upd_eir
- dlt_eir

Do not include rtrv_sub, rtrv-entity, or rtrv_eir commands in an import file. The inclusion of rtrv commands causes an import to take a long time to complete. A write transaction lock is applied during the entire import for a manual import, and is applied intermittently during an automatic import. While the write transaction lock is in place during either type of import, no other updates to the database can be made.

Manual Import

The manual import mode is used to import data on a one-time or as-needed basis. The manual import mode is configured with the Import File to PDB Screen. The selected file is processed immediately. A manual import locks the PDB write transaction; other users will not be able to obtain the write transaction until the import operation is complete.

Automatic Import File Setup

When the PDB is active, the automatic import searches the /var/TKLC/epap/free/pdbi_import directory for new files on a remote system for import every five minutes. If a file exists in the directory and the file is not being modified or in the process of being transferred when it is polled, the import will run automatically at that time. If the file is being modified or is in the process of being transferred, the automatic import tries again after five minutes.

The automatic import option can import up to 16 files at one time. The number of files imported is limited by the available number of PDBI connections. If more than 16 files exist in the directory, another file is started after a previous file completes until all files have completed. The files are imported sequentially. The results of the import are automatically exported to the remote system specified by the Configure File Transfer Screen.

After the import is complete, the data file is automatically removed and a results file is automatically transferred to the remote system.

An automatic import obtains the PDB write transaction and processes ten of the important file commands. Then the write transaction is released, allowing other connections to provision data. An automatic import obtains the write transaction repeatedly until all of the import file commands are processed.

Automatic Import Status

When using the automatic import function, the following informational banner messages is displayed on the UI browser screen in the Message Box described in *Figure 30: EPAP Area*.

```
Import of <filename> in progress - xx.xx%( while in-progress)
Import of <filename> completed (when complete)
```

If the import fails when the PDBA is not running and the automatic import was started by cron, the following informational banner message is displayed on the UI browser screen in the Message Box described in *Figure 30: EPAP Area*.

Import of <filename> failed - no PDBA

If the import fails when the connection to the PDBA is lost while the automatic import is in progress, the following informational banner message is displayed on the UI browser screen in the Message Box described in *Figure 30: EPAP Area*

Import of <filename> failed - PDBA died

If an automatic import fails, an automatic retry will occur every five minutes.

Export Files

The manual export and automatic export are the available export file options. Data can be exported in both PDBI and CSV formats. Refer to *Provisioning Database Interface Guide* for more information. The Manual File Export allows data to be exported to a specified location on a one-time or as-needed basis, and is configured by the Export PDB to File Screen.

Automatic File Export

The Automatic File Export function allows scheduling the data export for a specific day and time. The export can be scheduled at a specific time for each of the following repeat periods: every N (up to 365) number of days, specified days of the week, specified day of the month, or specified day of the year. The Schedule Export screen displays any existing PDB export tasks and is used to create a task by specifying the type, export format (PDBI CSV), export mode (blocking, snapshot, or real-time), the time and repeat period. In addition, a comment field is available to describe the task. The output filename format is *pdbAutoExport_<hostname>_<YYYYMMDDhhmmss>*. The PDBA must be active at the scheduled time of export for the file to be exported.

Automatic PDB/RTDB Backup

The Automatic PDB/RTDB Backup feature is used to back up all data stored in the PDB or RTDB, including G-Port, G-Flex, INP/AINPQ, A-Port, Migration, V-Flex, and EIR data. The Automatic PDB/RTDB Backup feature automates the process of creating backups of the PDB and RTDB databases at the time, frequency, and to the destination configured by the user. The PDB backup is created on EPAP A and RTDB backup is created on the standby EPAP (A or B). Approximately 17 GB of disk storage space is required per backup.

The following options are available for configuring a destination for the backup file:

- Local Data is saved to the local disk on the same EPAP server as the PDB or RTDB that is being backed up.
- Mate Data is created on the local server and then sent using SCP to the mate EPAP server.
- **Remote** Data file is created on the local EPAP server and then sent using SFTP to a remote server configured by the user. SFTP must be installed at this remote server. This server may or may not run EPAP software and can be any machine on the network.

For mate or remote backup destinations, an option exists to save a copy of the backup to the local drive. For mate or remote backup destinations, even if the user has selected the option to not save the local copy, the local copy will be saved if the file transfer fails after the backup file has been created on the local machine.

Both the PDB and RTDB backups are scheduled together, but executed separately. Based on the input parameters, RTDB backup always starts one hour before of the PDB backup. When setting up the feature, the time that the RTDB backup starts is selected. The PDB backup starts one hour later.

No link exists between backups of one MPS system with backup of the other MPS system. Backups can be scheduled and created only on provisionable pairs. The PDB/RTDB Automatic Backup is not allowed and cannot be scheduled on a non-provisionable pair.

Normal provisioning is allowed during the PDB/RTDB Automatic Backup. This includes provisioning from the customer network to the PDB, provisioning from the PDB to the active EPAP RTDB, and provisioning from the active EPAP RTDB to the Service Module card RTDB. RTDB backups are always created from the standby EPAP RTDB (A or B).

If backup failures occur, alarms and error messages are generated and logged. Two types of backup failures are:

- **Backup operationfailures**: This is a failure to create backup files on either of the systems local or mate. Two alarms iare possible: one for the PDB and one for the RTDB.
- **Backup transfer failures**: This is the failure to transfer a backup file to the mate or remote site. The backup files exist on the local machine. Two alarms are possible: one for the PDB and one for the RTDB.

A delay of up to five minutes is possible after the scheduled time before the actual start of the scheduled backup.

The effects of cancelling a back up while it is executing are:

- If the automatic backup of the RTDB is in progress, the RTDB backup will complete and the PDB backup will not start.
- If the RTDB backup has completed but the PDB has not started, the PDB backup will not start.
- If the RTDB backup has completed and the PDB has started, PDB backup will complete.

This feature is supported and configured using the Web-based GUI. Refer to *Automatic PDB/RTDB Backup* for details on setting up the Automatic PDB/RTDB Backup feature.

EPAP Automated Database Recovery

The EPAP Automated Database Recovery (ADR) feature is used to restore the EPAP system function and facilitate the reconciliation of PDB data following the failure of the Active PDBA.

The automated recovery mechanism provided by this feature allows one PDBA to become Active when two PDBAs think they are active and have updates that have not been replicated to the mate PDBA. The software selects the PDBA that received the most recent update from its mate to become

the Active PDBA; the PDBA that was the Standby most recently becomes the Active. No automatic reconciliation is performed because the system has insufficient information to ensure that the correct actions are taken.

To return the system to normal functionality, a manual PDB copy imust be performed from the PDBA that was chosen to be Active to the PDBA that is in the replication error (REPLERR) state. However, provisioning can be resumed until a maintenance period is available to perform the manual PDB copy.

The Customer Care Center must be contacted before performing the PDBA Copy procedure.

The EPAP Automated Database Recovery feature uses a replication error list that consists of updates that exist as a result of a failure during the database replication process from the active-to-standby PDB. These updates have not been propagated (reconciled) throughout the system and require manual intervention to ensure that the EPAP systems properly process the updates.

EPAP Automated Database Reconciliation Example

Starting with PDBAs in the following current configuration.

Updates 701, 702, and 703 on Node 1 have not been replicated to Node 2.

Table 10: Example 1 EPAP ADR

| Active PDBA (Node 1) | Standby PDBA (Node 2) |
|--------------------------------------|-----------------------|
| DB Level-704 | DB Level-700 |
| Updates to replicate to standby PDBA | |
| 701 | |
| 702 | |
| 703 | |

Assume that a fault that takes down the Node 1 PDBA before the replication process is complete. Node 2 has become the Active PDBA and is now receiving provisioning updates.

Table 11: Example 2 EPAP ADR

| Failed PDBA (Node 1) | Active PDBA (Node 2) |
|-----------------------------------|------------------------------------|
| DB Level-704 | DB Level-700 |
| Updates on replication error list | Processing DB Level updates |
| 701 | 701 (different than 701 on node 1) |
| 702 | 702 (different than 702 on node 1) |
| 703 | 703 (different than 703 on node 1) |

- Updates 701-703 on Node 1 have not been replicated to Node 2.
- Updates 701-703 on Node 1 are different from updates 701-703 on Node 2.

The PDBA that received an update with the latest timestamp (in this example, Node 2 PDBA) will automatically become the Active PDBA and continue accepting provisioning updates. The Node 1 PDBA is put in a REPLERR state and *PDBA Replication Failure* alarm initiates on Node 1 PDBA.

A replerr file (REPLERR PDBA) with the replication log lists from the Node 1 PDBA is created. This file contains the lost Node 1 provisioning updates (701-703) and is in the format of a PDBI import file. The customer can examine the file and decide whether to reapply these updates to the Active PDBA.

After the Node 1 PDBA becomes available, the customer must temporarily suspend provisioning and perform a PDB copy of the Node 2 PDBA to the Node 1 PDBA to reconcile the PDBs before the Node 1 PDBA can be made active again.

The EPAP Automated Database Recovery feature is enabled through the text-based EPAP user interface.

EPAP PDBA Proxy Feature

The EPAP PDBA Proxy feature allows operators to maintain the existing (active) provisioning VIP address connection to the EPAP PDBA in the event of an active PDBA failure. The advantages of this feature are:

- Seamless, uninterrupted VIP connection for provisioning data to the standby EPAP PDBA if the active PDBA fails
- No need to perform a manual switchover to the standby PDBA or change the provisioning VIP address in operator provisioning software
- A means of reconciling both PDBAs when the failed PDBA becomes available again

The EPAP system uses two provisioning VIP addresses: one VIP for the local or active EPAP and one VIP for the remote or standby EPAP. However., provisioning can be performed only on the active provisioning VIP address. The EPAP PDBA Proxy feature maintains the existing, active provisioning VIP address connection to the previously active Node when the active PDBA fails. The previously active EPAP B on that Node proxies provisioning data to the temporarily active PDBA on the other Node.

With the EPAP PDBA Proxy feature, PDBA connection redundancy is accomplished by allowing the customer's provisioning system to maintain the connection to the previously active EPAP B using the active provisioning VIP address, even though the connection may be logically, by-proxy, to the previously standby PDBA on the other Node. When the previously active PDBA recovers, that PDBA is aware that the standby PDBA has become active and the PDBAs need to be reconciled.

EPAP PDBA Proxy Feature Requirements/Limitations

Some requirements and limitations of the EPAP PDBA Proxy feature are:

• The customer provisioning system loses connection to the PDBA:

When the EPAP PDBA Proxy feature is first initiated upon server failure and switchover to the backup PDBA

During recovery when service is being restored to the PDBA on the sever that had failed

When the connection is lost, it must be re-established to the same VIP address.

• Both provisioning VIP addresses (the local or active EPAP VIP and the remote or standby EPAP VIP) must be configured using the text-based EPAP user interface. See *Configure Provisioning VIP Addresses*.

- The Change PDBA Proxy State procedure must be performed on both active and standby MPS-A PDBAs. See *Change PDBA Proxy State*.
- The EPAP PDBA Proxy feature does not provide PDBA connection redundancy in the case of PDBA (application) failure. The EPAP PDBA Proxy feature provides PDBA connection redundancy only after failure of the active EPAP A.
- The EPAP PDBA Proxy feature does not initiate in response to a Switchover PDBA State. A manual switchover requires the operator to change the provisioning VIP address in operator provisioning software.
- The EPAP PDBA Proxy feature does not require activation of the Automated Database Recovery (ADR) feature
- The EPAP PDBA Proxy feature is not supported for Standalone PDB EPAP.

Note: If a replication error (REPLERR) occurs while using the EPAP PDBA Proxy feature, manual intervention is required. Contact *My Oracle Support* (*MOS*).

EPAP PDBA Proxy Example

During normal provisioning operations:

- Operator provisioning system sends provisioning updates to the Active PDBA on Node 1 using the active provisioning VIP address (192.168.0.1).
- Active PDBA checks syntax and writes to the Active PDB.
- Active PDBA writes to a replication log on the EPAP A and local EPAP B.
- Active PDBA sends an ACK response to the operator provisioning system.
- Standby PDBA on Node 2 queries the EPAP A replication logs on Node 2 and updates the PDB on Node 2.

A fault (server failure) on the Node 1 with the active PDBA is shown in *Figure 5: Failure of Active PDBA*:

• With the EPAP PDBA Proxy feature enabled, the system continues using the active provisioning VIP address (192.168.0.1).

Note: During the switchover to the PDBA on Node 2, the customer provisioning system loses connection to the PDBA. The connection must be re-established to the same VIP address.

- If the Standby PDBA on Node 2 is reachable, EPAP B on Node 1 transmits replication logs to the Node 2 PDBA.
- When the Node 2 PDBA has all the replication logs from the EPAP B on Node 1, the Node 2 PDBA becomes the Active by-proxy PDBA.
- Operator provisioning continues using provisioning VIP address 192.168.0.1 because EPAP B on Node 1 proxies provisioning data to the newly Active PDBA on Node 2.

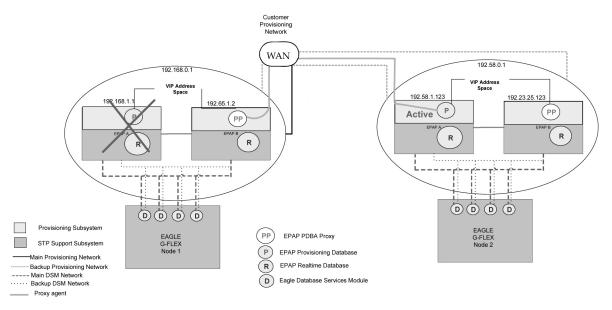


Figure 5: Failure of Active PDBA

When the Node 1 PDBA is restored to service:

- Updates sent to Node 2 PDBA while the Node 1 PDBA was down are forwarded to the Node 1 PDB.
- Records are replicated. Node 1 becomes the Active PDBA and Node 2 reverts to Standby status.

Note: During recovery when the PDBA on Node 1 is being restored to service, the customer provisioning system loses connection to the PDBA. The connection must be re-established to the same VIP address.

This feature is enabled through the text-based EPAP user interface. See PDB Configuration Menu.

Allow Write Commands on EPAP During Retrieve/Export Feature

This feature allows an EPAP user to provision data via the GUI or PDBI while simultaneously performing a data export using the GUI or PDBI. The three modes of operation are:

- 1. Blocking mode Blocks all write requests while an export is in progress.
- 2. Snapshot mode Allows writes to continue during the export, and provides the export as a complete snapshot of the database at the time the export started. Changes made to the database after export has started are not reflected in the export file. This mode provides a file that is the most useful for importing into the database at a later time.

Note: This mode causes the server to run increasingly slower as updates are received on the other connections.

3. Real time mode - Allows writes to continue during export, but provides the export file in real-time fashion rather than as a snapshot. Changes to the database after the export has started may or may not be reflected in the export file, depending upon whether the changes are to an area of the database that has already been exported. This mode provides a file that can be imported into the database

at a later time, but is less useful because it is not a complete snapshot of the database at a given time.

EPAP 30-Day Storage or Export of Provisioning Logs Feature

The EPAP 30-Day Storage or Export of Provisioning Logs feature allows the EPAP to store provisioning logs on the EPAP hard drive for a configurable interval provided the disk partition does not become full within that interval. This feature also allows configuration of storage time for error logs and debug logs.

Table 12: Log Storage Intervals

| Log Type | Configurable Storage Range | Default Value |
|-------------------|----------------------------|---------------|
| Provisioning Logs | 1 to 30 days | 1 day |
| Error Logs | 1 to 30 days | 1 day |
| Debug Logs | 1 to 7 days | 1 day |

Alarms notify the user when the log disk is 80% or 90% full. The default threshold value is 95%.

- 1. If the disk where the logs are stored becomes 80% full before the configured time period has elapsed, the EPAP issues a minor alarm. No files are removed at this point.
- 2. If the disk where the logs are stored becomes 90% full before the configured time period has elapsed, the EPAP issues a major alarm. No files are removed at this point.
- **3.** If the disk where the logs are stored becomes 95% full before the configured time period has elapsed, the EPAP issues a critical alarm. The EPAP will begin removing the oldest entries in the logs to free disk space for new entries.
- 4. The alarms are cleared when the disk space in use decreases to less than 80% or 90%, respectively.

Note: The 80%, 90% and 95% alarms do not coexist. If the 80% alarm is active when the 90% alarm is triggered, the 80% alarm is replaced by the 90% alarm until the 90% alarm clears. After the 90% alarm clears, the 80% alarm remains active until it is cleared. The 90% and 95% alarms have the same functionality. If the 90% alarm is active when the 95% alarm is triggered, the 90% alarm is replaced by the 95% alarm until the 95% alarm clears, etc.

EPAP User Interface

The EPAP provides two user interfaces that consist of sets of menus for configuration, maintenance, debugging, and platform operations. When a menu item is chosen, the user interface directs the system to perform the requested action.

• Graphical User Interface

The Graphical User Interface (GUI) provides menus to perform routine operations that maintain, debug, and operate the platform. A PC with a network connection and a Web browser is used to

communicate with the EPAP GUI. *Overview of EPAP Graphical User Interface (GUI)* describes GUI login, menu items, and associated outputs.

• Text-based User Interface

The text-based User Interface provides the Configuration menu to initialize and configure the EPAP. The text-based User Interface is described in *EPAP Configuration Menu*. For information about configuring the EPAP and how to set up a PC workstation, refer to *Setting Up an EPAP Workstation*.

Service Module Card Provisioning

One of the core functions of the EPAP is to provision the Service Module cards with database updates.

The task resides on both EPAP A and EPAP B. It communicates internally with the real-time database (RTDB) task, and the EPAP maintenance task. The DSM provisioning task broadcasts provisioning data to connected Service Module cards across two Ethernet networks. See *Network Connections*. The DSM provisioning network architecture is shown in *Figure 6: DSM Provisioning Network Architecture* and the DSM provisioning task interface is shown in *Figure 7: DSM Provisioning Task Interfaces*.

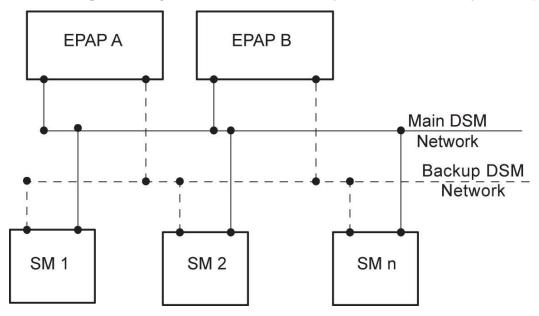


Figure 6: DSM Provisioning Network Architecture

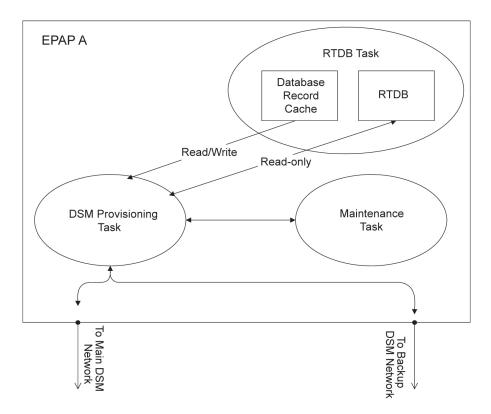


Figure 7: DSM Provisioning Task Interfaces

In order to handle the redundancy requirements for this feature, a separate RMTP channel is created on each interface from each EPAP:

- EPAP A, Main DSM network
- EPAP A, Backup DSM network
- EPAP B, Main DSM network
- EPAP B, Backup DSM network

Provisioning and other data is broadcast on one of these channels to all of the Service Module cards. Provisioning is done by database level in order to leave Service Module card tables coherent between updates.

In addition to a constant stream of current updates, it is necessary to provision back-level Service Module cards with incremental update streams that use the same delivery mechanism as the current provisioning stream.

Provisioning Model

For the purpose of this discussion, provisioning originates from the PDB task in coordination with the RTDB task. At initiation, the provisioning task initiates a session with the RTDB using a null database level. The RTDB initializes the session using the actual current database level. At regular 1.5 second intervals, the provisioning task sends a data request to the RTDB. The RTDB responds even if the no new data is available. The provisioning task sends a provisioning message on the DSM network.

Incremental Loading Model

Incremental loading occurs when a Service Module card has missed some updates, but does not need a complete reload.

The Service Module card detects that the current database level is higher than the update it expected, and indicates its current DB level to the maintenance task. The maintenance task requests that the DSM provisioning task begin a new incremental loading stream at the requested Service Module card level.

Once an incremental loading stream is set up, the following incremental loading transaction is repeated until the Service Module cards reach the current RTDB level:

The DSM provisioning task requests records associated with the database level for this stream. The RTDB task returns records associated with that level and sequentially higher levels (up to the maximum message size or the current RTDB level). The DSM provisioning task provisions the Service Module cards with the records.

Note: Incremental loading and normal provisioning are done in parallel. The DSM provisioning task supports up to five incremental loading streams in addition to the normal provisioning stream.

Incremental reload streams are terminated when the database level contained in that stream matches that of another stream. This is expected to happen most often when the incremental stream "catches up to" the current provisioning stream. Service Module cards accept any stream with the "next" sequential database level for that card.

Service Module Card Reload

The stages of database reload for a given Service Module card are given the following terminology:

Stage 1 loading - The database is being copied record for record from the Active EPAP to the Service Module card RTDB. The database is incoherent during stage 1 loading.

Incremental update – The database is receiving all of the updates missed during stage 1 loading or some other reason (such as network outage, processor limitation, or lost communication). The database is coherent but back level during incremental update.

Current – The database is receiving current updates from the DSM provisioning task.

Coherent – The database is at a whole database level; it is not currently updating records belonging to a database level.

Service Module cards may require a complete database reload in the event of reboot or loss of connectivity for a significant amount of time. The EPAP provides a mechanism to quickly load a number of Service Module cards with the current database. The database on the EPAP is large and may be updated constantly. The database sent to the Service Module card or cards will likely be missing some of these updates making it corrupt as well as back level. The upload process is divided in to two stages, one to sequentially send the raw database records and one to send all of the updates missed since the beginning of the first stage.

The Service Module card reload stream uses a separate RMTP channel from the provisioning and incremental update streams. This allows DSM multicast hardware to filter out the high volume of reload traffic from Service Module cards that do not require it.

Continuous Reload

The EPAP handles reloading of multiple Service Module cards from different starting points. Reload begins when the first Service Module card requires it. Records are read sequentially from the real-time

database from an arbitrary starting point, wrapping back to the beginning. If another Service Module card requires reloading at this time, it uses the existing record stream and notifies the DSM provisioning task of the first record it read. This continues until all Service Module cards are satisfied.

Service Module Card Database Levels and Reloading

The current database level when the reload started is of special importance during reload. When a Service Module card detects that the last record has been received, it sends a status message back to the EPAP indicating the database level at the start of reload. This action will start incremental loading. The Service Module card cannot, however, use the database until the DB level reaches the database level at the end of reload. As real-time database records are sent to the Service Module cards during reload, normal provisioning can change those records. All of the records affected between the start and end of reloading must be incrementally loaded before the database is coherent.

MPS/Service Module Card RTDB Audit Overview

General Description

The fact that the EPAP advanced services use several databases, some of which are located on different platforms, creates the need for an audit that validates the contents of the different databases against each other. The audit runs on both MPS platforms to validate the contents of the Provisioning Database (PDB) and Real-time DSM databases (RTDB). The active EPAP machine validates the database levels for each of the Service Module cards. Refer to *Figure 8: MPS Hardware Interconnection* for the MPS hardware interconnection diagram.

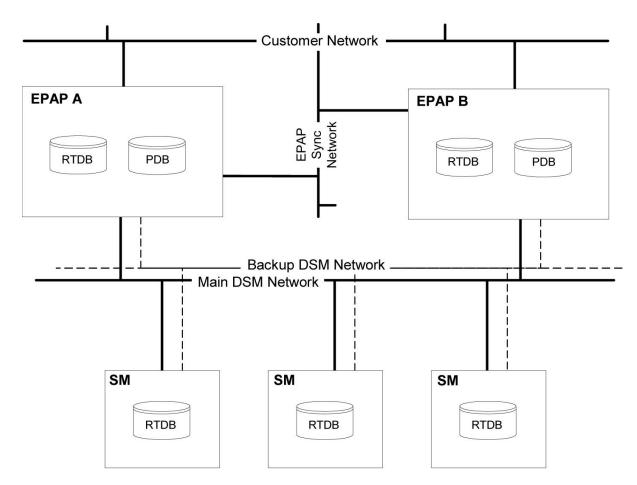


Figure 8: MPS Hardware Interconnection

MPS/Service Module Card RTDB Audit Description

MPS RTDB Audit

This audit maintains the integrity of the RTDB on the MPS. This audit cycles through the entire RTDB within a 24-hour period and reports any anomalies in the form of an alarm. If the RTDB is determined to be corrupt, provisioning is stopped and a data reload is required.

The audit is controlled through the MPS GUI Menu field **Maintenance:RTDB Audit**. The state of the audit can be viewed, enabled, or disabled through this control. See *Maintenance Menu*.

When this audit is enabled, the RTDB validates the CRC32 values per record entry within all tables. If corruption is encountered, an alarm is set on the MPS scrolling banner. All provisioning from the PDB is halted until the condition is corrected with an RTDB Reload.

EPAP-to-DSM Network Card DB Level

Each Service Module card validates its own database level against the received EPAP database level. An inconsistent alarm is generated at the EAGLE for each inconsistent Service Module card. The command rept-stat-db displays the database on the Service Module card as *Diff* level. See *Table 13: Inconsistent Service Module Card Alarm*.

| UAM# | Severity | Message Text | Output Group (UI Output Direction) |
|------|----------|-------------------------------|------------------------------------|
| 444 | Minor | RTDB database is inconsistent | card |

Table 13: Inconsistent Service Module Card Alarm

EAGLE DSM Audit of MPS Databases

This audit is responsible for maintaining the integrity of the RTDB on the Service Module card. This audit cycles though the entire RTDB within a 24-hour period, reporting any anomalies in the form of alarms and may attempt to repair a corrupted record with a valid record from a mate Service Module card.

The STP Options (chg-stpopts) command is used to set up this audit with the dsmaud parameter which has three states: off,on, and ccc. When the dsmaud parameter is set to off the auditing capabilities on each of the Service Module cards is disabled from auditing the RTDB Databases. Setting the dsmaud parameter to on enables the auditing capabilities which produce an alarm if a corrupted record is detected. Setting the dsmaud parameter to ccc enables the cross correction capabilities, which provide a method for repairing a corrupt record when it is encountered.

When corruption is encountered, this sequence occurs.

- **1.** The RTDB is set to Corrupt status.
- 2. A UAM (Table 14: Corrupted RTDB Database Alarm) is sent to the OAM
- **3.** The corruption is logged and stored in a memory array with this information:
 - a. Table ID
 - **b.** Record number
 - **c.** Table high-water-mark
 - d. Old CRC32 value
 - e. New CRC32 value
 - f. Record address in memory
 - g. Record entry contents

 Table 14: Corrupted RTDB Database Alarm

| UAM# | Severity | Message Text | Output Group (UI Output Direction) |
|------|----------|----------------------------|---------------------------------------|
| 443 | Minor | RTDB database is corrupted | card |

A maximum of 250 log entries is permitted within an audit cycle. When this maximum is exceeded, the first 25 corrected records are output to the DB output group and the card initiates a Full Reload.

Service Module cards in the corrupted state continue to receive updates from the MPS and continue to service MSU traffic.

All records received from the MPS are validated through the CRC32 routines prior to being written to memory. If a corrupted record is encountered, data is collected and different events will occur based on the loading phase state. See *Table 15: Effect of Corrupted Record Received from MPS*

| MPS Loading Phase | Effect of Corrupted Record Received |
|------------------------------|---|
| Phase I - Loading | Booting of Card and Full Reload Requested |
| Phase II - Resynchronization | Booting of Card and Full Reload Requested |
| Load Complete | Alarm Incoherent and Reload Required |

Table 15: Effect of Corrupted Record Received from MPS

Corruption Cross Correction

If a record within the RTDB on any card becomes corrupted, a mate Service Module card can supply the correct data for the record. Corruption Cross Correction occurs across the IMT. For each corrupted record encountered, a single broadcast message is sent from the affected Service Module card to all mate Service Module cards. When a Service Module card receives a request for Corruption Cross Correction, the current database level and requested record are evaluated for consistency. If the request is validated, a response is sent to the original Service Module card. Otherwise, the request is discarded. This would occupy no more than 26 messages on the IMT bus for each corrupted record encountered. When a Corruption Correction Response is received, it is evaluated for correctness and applied after being passed to the Service Module card. Subsequent messages received for the same correction are discarded.

Status Reporting and Alarms

The EPAPs have no direct means of displaying output messages on EAGLE terminals. Maintenance, measurements, status, and alarm information are routed from the Active EPAP to an arbitrarily selected Service Module card, known as the primary Service Module card. Static information is exchanged across this interface at initialization and dynamic information is exchanged on occurrence.

While much of the traditional OAM provisioning and database function is implemented on the EPAP, the maintenance reporting mechanism is still the OAM. The maintenance commands and alarms available from the OAM are described in *Messages, Alarms, and Status Processing*.

The EPAP sends two types of messages to the Service Module card: EPAP Maintenance Blocks, and Service Module card Status Requests.

EPAP alarms are sent to the EAGLE based on a configurable Alarm feed parameter Eagle Alarm Feed. If the value of Eagle Alarm Feed is set to *ON*, the EPAP alarms are sent to the EAGLE; otherwise, the EPAP alarms are not sent to the EAGLE. Both alarm feed parameters Eagle Alarm Feed and SNMP Alarm Feed can be set to *ON* at the same time. With these settings, the EPAP sends alarms to the EAGLE and SNMPV2c traps to EMS. Users must be aware of duplicate alarms if both alarm feed parameters Eagle Alarm Feed and SNMP Alarm Feed are set to **ON** and the same EMS is connected to the EPAP and the EAGLE.

Alarm Handling

All the alarms on the EPAP are reported to the maintenance task in a common message format. The maintenance task forwards the alarms to the primary Service Module card in the Maintenance Block message (see *Maintenance Blocks*), which is reported on the EAGLE terminal by the OAM. The various alarm messages are described in *Messages, Alarms, and Status Processing*.

Status Reporting

The Active EPAP generates and sends Maintenance Blocks to the primary Service Module card. One Maintenance Block will be sent as soon as the IP link is established between the Active EPAP and the primary Service Module card. Additional Maintenance Blocks will be sent whenever the EPAP needs to report any change in status or error conditions. The information returned in Maintenance Blocks is included in the status reports produced by the rept-stat-mpsand rept-stat-sccp commands (see *Commands*).

When the EPAP wants to know the status of a Service Module card, the EPAP can send a Service Module card Status Request to that Service Module card. See *Service Module Card Status Requests*. The EPAP broadcasts the Service Module card Status Request over UDP, and all Service Module cards return their status. Service Module cards also send a Service Module card status message to the EPAP when certain events occur in the Service Module card.

EPAP status reporting is described in detail in Messages, Alarms, and Status Processing.

EPAP Provisioning Performance

EPAP provisioning performance values depend on software release, type of command, provisioning method (external PDBI client or import file) and database size. The EPAP provisioning performance values in this section are stated in Commands per Second (CPS), and apply to only the performance of the Provisioning Database Interface (PDBI) and not the Service Order Gateway (SOG) interface. Also, the CPS values apply to only successfully completed PDBI commands when a single PDBI client is connected to the Provisioning Database Application (PDBA); the CPS values may be different for unsuccessful commands or when additional PDBI clients are connected. The stated CPS values apply only to normal transaction mode. If a command is performed in single transaction mode, the CPS value is expected to be significantly lower than the stated value.

The add, update, retrieve, and delete variations of each command type have different CPS values. Typically, retrieve commands have a higher CPS value compared to other commands. The actual CPS value also depends on the type of data being provisioned: DN, DN Blocks, NE, IMSI, IMEI, IMEI Block. Other factors affecting CPS values are described in *Table 16: Other factors affecting CPS values*.

| Factor | Description | % Impact |
|--------|--|----------|
| 0 | The CPS value decreases for most data types with an increase in database size or data count. | 5-50% |

Table 16: Other factors affecting CPS values

| Factor | Description | % Impact |
|--|---|----------|
| Data association | If a DN is associated with an IMSI, then the IMSI CPS value is affected. Up to 8 DNs can be associated with a specific IMSI. | 5-20% |
| | This affect on CPS value is also dependent on whether the DN Block Self Healing feature is on or off. If no DNs are associated with IMSI, then the IMSI CPS value does not depend on the DN Block Self Healing feature being on or off. | |
| | Also, if more of the fields associated with a DN are provisioned, the CPS value is lower. For example, if the ASD, NE, ST, NSDN, CGBL and CDBL fields are provisioned, then the CPS value is lower than when a DN has only the PT field associated. | |
| Existing database layout or DN distribution | The layout of existing DNs or DN Blocks impacts the CPS value. Also, if the provisioned DN or DN Block is at the start of the existing DN or DN Block, then the CPS value is higher than provisioned DN or DN Block that is at the end. | 5-10% |
| | If the DN Block size increases, the CPS value decreases. | 30-40% |
| Provisioning method | An increase in the number of PDBI connections may lower the CPS value. | 5-10% |
| | The more fragmented the database is the lower the CPS value. | 10-15% |
| | An increase in number of idle threads lowers the CPS value. | 5-10% |
| | Normal Transaction Mode results in higher CPS values than Single Transaction Mode. | 30-40% |
| | Manual import results in a higher CPS value than automatic import. Similarly, twenty DNs added in a single transaction (begin, end) have a higher CPS value than twenty transactions. | 5-10% |
| EPAP features | Some EPAP features affect the provisioning performance values (CPS values). For example, if the DN Block Self Healing feature or PDBI Statistics Report feature is on, the CPS values may be lower. | 5-20% |
| Load on the server | The larger the processing load is the lower the CPS value. For example, if the RTDB Backup or PDBA Export process is running, the CPS value decreases. | 20-50% |
| Network latency | A larger network latency reduces the CPS value. | 60-70% |

EPAP Provisioning Performance for Application B Card

Table 17: Example Provisioning Performance Values with Application B Card provides examples of CPS values for an EPAP based on the Application B Card. These CPS values assume that:

- No delay exists.
- No packet loss occurs.
- GigE interface is used.

Note: The database size used for performance tests was 240M.

| Table 17: Example Provisioning Performance V | Values with Application B Card |
|--|--------------------------------|
| 1 0 | 11 |

| Туре | Description | CPS |
|---------------------|--|-----|
| DN mixed commands | Auto-import mode add = 25%, update = 25%, retrieve = 25%, delete = 25% | 350 |
| IMSI mixed commands | Auto-import mode add = 25%, update = 25%, retrieve = 25%, delete = 25% | 100 |
| IMSI mixed commands | Auto-import mode add = 50%, update = 10%, retieve = 10%, delete = 30% | 200 |

Chapter **3**

EPAP Graphical User Interface

Topics:

- Overview of EPAP Graphical User Interface (GUI).....62
- EPAP Graphical User Interface Menus.....82

This chapter provides a detailed description of the EPAP Graphical User Interface (GUI).

Overview of EPAP Graphical User Interface (GUI)

EPAP uses a Web-based user interface in a typical client-server paradigm. The front end appears on a Web browser. See *Compatible Browsers* for supported browsers. The back end operates on the MPS platform.

The graphical user interface display has three different sections:

- Banner header section for displaying the real-time status of the MPS servers
- Menu section for selecting desired actions
- Work area section for filling out requested information and displaying results

The banner header sections are a Java applet that communicates directly with the GUI Server process on the MPS. The menu and work area sections primarily consist of HTML and JavaScript generated by CGI (Common Gateway Interface) scripts on the back end. The banner applet displays current status of the EPAP, state of the alarms, and other information. The banner applet contains the EPAP A and B areas, both PDBA areas, and the busy icon.

An http or https (Hypertext Transfer Protocol) Web server starts the process of handling requests from browsers. It receives the requests and loads the document. If the document is a simple HTML file, the http or https Web server returns the document to the browser. The EPAP software may also connect with the GUI server to request actions be performed. HTML output from the script is returned to the browser and displayed.

For GUI differences related to Standalone PDB EPAP, see Standalone PDB EPAP.

Figure 9: Process Architecture View of the EPAP UI shows the architecture view of the EPAP user interface.

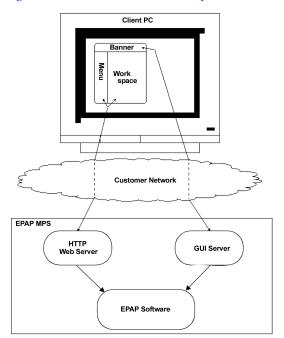


Figure 9: Process Architecture View of the EPAP UI

EPAP Support for HTTPS on GUI

The EPAP Support for HTTPS on GUI feature allows users to configure how the GUI can be accessed: by standard HTTP (Hypertext Transfer Protocol), by HTTPS (Secure Hypertext Transfer Protocol), or by both.

In standard HTTP protocol, the data transfer between the web server and the GUI is not encrypted; therefore, it can be captured by any network analyzer and viewed.

Secure HTTP (HTTPS) supports encryption of data exchanged between the web server and the browser.

EPAP allows admin user group members to configure the EPAP GUI. The admin group user can disable HTTP. The ability to configure HTTP and HTTPS and the ability to disable HTTP can be limited to a specific user class or group.

Starting the Non-secure Web-based GUI

To start the non-secure web GUI, first start a web browser (Internet Explorer). In the Address field, enter one of the following URLs and press Go:

- http://<EPAP_server_IP_address>/
- < EPAP_server_IP_address>
- < EPAP_server_hostname>

If the HTTP interface is disabled, the browser displays an error message.

Starting the Secure Web-based GUI

To start the secure web-based GUI, first start a web browser (Internet Explorer). In the Address field, enter any of the following URLs and press 'Go':

- https://<EPAP_server_IP_address>/
- https://<EPAP_server_hostname>/

If the HTTPS interface is disabled, the browser displays an error message.

\triangleright

Opening HTTPS Mode Without Installing Security Certificate

Opening the EPAP GUI in HTTPS mode without installing the security certificate causes the following menu tabs to fail to open:

Process Control

- Start Software
- Stop Software

Maintenance

- Force Standby
 - View Status (Mixed EPAP)
 - Change Status (Mixed EPAP)
- Decode MPS Alarm
- RTDB Audit

EPAP Graphical User Interface

Administration Guide

- View Enabled (Mixed EPAP)
- Change Enabled (Mixed EPAP)
- Automatic PDB/RTDB Backup
- EPAP Security
 - View Security Configuration
 - Change Security Configuration

RTDB (Mixed EPAP menu)

- Maintenance
 - Reload from Remote
 - Backup RTDB
 - Restore RTDB
 - Configure Record Delay

Debug

- Capture Log Files
- Manage Logs & Backups
- Set Debug Levels (Mixed EPAP)

Platform

- Run Health Check
- Reboot the MPS

PDBA

- Process Control
 - Start PDBA Software
 - Stop PDBA Software
- View PDBA Status
- Manage Data
 - IMSI Range
 - Add
 - Update
 - Delete
 - Prov BL
 - Add
 - Delete
 - Retrieve
- Authorized IP List
 - Add Authorized IP
 - Modify Authorized IP
 - Removed Authorized IP

- Maintenance
 - Backup
 - List Backups
 - Backup the PDB
 - Restore the PDB
 - Transaction Log Params
 - View Params
 - Change Params
 - Number Prefixes
 - View Prefixes
 - Change Prefixes
 - Logs
 - Set Log Params

User Administration

- Authorized IPs
 - Add Authorized IP
 - Removed Authorized IP
 - Change UI IP Authorization
- HTTP(S) Support
 - Change Configuration
- Modify Defaults
- \triangleleft

Enabling HTTPS and Installing Security Certificate

This procedure configures the PDB databases on an Active Site. Perform the following procedure to enable HTTPS and install the Security Certificate.

1. Access the EPAP GUI by opening a web browser and entering the IP address of Server A.

Logged in to EPAP A

| EPAP 16.1 User Interface |
|---------------------------|
| Username: Password: Login |

Figure 10: EPAP Login

2. Login as uiadmin.

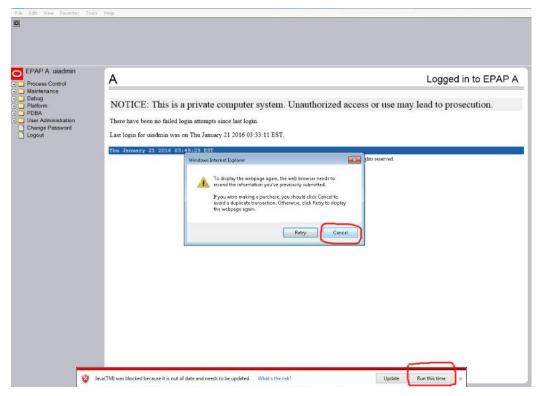
| A | |
|-----------|---|
| NOT | E: This is a private computer system. Unauthorized access or use may lead to prosecution. |
| There has | been no failed login attempts since last login. |

Last login for uiadmin was on Tue July 15 2014 11:45:36 EDT.

Figure 11: Login Successful

If the user is prompted to update Java, complete the following steps:

a) Select **Run this time**.



- b) From the pop up displayed, select **Cancel** to reload the EPAP page.
- 3. On the EPAP A site, select User Administration > HTTP(S) Support > Change Configuration.



Figure 12: Change Configuration Menu Option

4. Select the check box "HTTPS Enabled," and uncheck "HTTP Enabled."

| Change HTTP(S) Configuration | |
|------------------------------|--|
| | |
| | |
| | |

Figure 13: HTTPS Enabled

- 5. Click on the Submit Changes button to enable HTTPS. A success screen will appear.
- 6. Select User Administration > HTTP(S) Support > View Configuration to confirm HTTP Enabled is NO and HTTPS Enabled is YES.
- 7. Log out of the EPAP GUI by clicking on the **Logout** menu option. Then click the **Logout** button in response to the following message:

| Α | Logout |
|---|-------------|
| \dot{l} INFO: This will terminate your login session. Are you sure you want t | o continue? |
| Logout | |
| | |

Figure 14: EPAP GUI Logout

8. Access the EPAP GUI using HTTPS.

| https://100.65.236.58/ | |
|------------------------|--|
| | |

Figure 15: HTTPS Address Bar

9. Click on "Continue to this website (not recommended)."

| The secu | rity certificate presented by this website was not issued by a trusted certificate authority. |
|----------|--|
| The secu | rity certificate presented by this website has expired or is not yet valid. |
| The secu | rity certificate presented by this website was issued for a different website's address. |
| Security | certificate problems may indicate an attempt to fool you or intercept any data you send to the |
| server. | |
| We reco | mmend that you close this webpage and do not continue to this website. |
| Click | here to close this webpage. |
| 😵 Conti | nue to this website (not recommended). |

Figure 16: Security Certificate

The Login Page is displayed:

| O McAfee // • | ,P → 😵 Certificate | error 🗟 C 🗙 |
|---------------|----------------------|--|
| | ous Next 📝 Options 🗸 | · f |
| | | EPAP 16.1 User Interface Username: Password: Login |



10. Click on **Certificate Error**.

| McAfee / | Certificate Invalid | |
|----------|--|-------------------------|
| <u></u> | The security certificate presented by this website has errors. | |
| | This problem might indicate an attempt to fool you or intercept any data you send to the server. | PAP 16.1 User Interface |
| | We recommend that you close this webpage. About certificate errors | |
| | View certificates | sername: |
| _ | P | assword: |
| | | Login |

Figure 18: Certificate Error

11. In the popup window titled "Certificate Invalid," click on the **View certificates** link to display the Certificate dialog box.

| Certificate 🔹 💽 🔀 |
|---|
| General Details Certification Path |
| Certificate Information |
| This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certification Authorities store. |
| |
| |
| Issued to: 10.250.51.130 |
| Issued by: 10.250.51.130 |
| Valid from 8/11/2014 to 8/8/2025 |
| |
| Install Certificate Issuer Statement |
| ОК |

Figure 19: Certificate

If **Install Certificate...** is not available, execute the following steps:

- a) Select **Tools** > **Internet Options**.
- b) Select Security > Trusted Sites > Sites.
- c) Confirm that the URL matches, then select **Add** > **Close**.
- d) Close the **Internet Options** by selecting either **OK** or **Cancel**. Refresh the page.
- e) Follow *Step 9* to *Step 11*, then proceed to *Step 12*.
- **12.** Click **Install Certificate...** to begin the Certificate Import Wizard. The Certificate Import Wizard "Welcome" page is displayed:



Figure 20: Certificate Import Wizard

13. Click on **Next** to display the Certificate Store page of the Certificate Import Wizard. The Certificate Import Wizard "Certificate Store" page is displayed:

| Certificate | Store |
|-------------|--|
| Certif | icate stores are system areas where certificates are kept. |
| | ows can automatically select a certificate store, or you can specify a location for ertificate. |
| C | Automatically select the certificate store based on the type of certificate |
| 0 | Place all certificates in the following store |
| | Certificate store: |
| | Browse |
| earn mor | e about <u>certificate stores</u> |
| | < Back Next > Cance |

Figure 21: Certificate Store

14. Select the "Place all certificates in the following store" radio button, then click **Browse** to display the Select Certificate Store window.

| Select Certificate Store | × |
|---|---------|
| Select the certificate store you want to use. | |
| Personal | 4 III + |
| Show physical stores | |

Figure 22: Select Certificate Store

15. Select the "Trusted Root Certification Authorities" option and click **OK** to display the Certificate dialog box.

| Certificate Store | | |
|--|--------------------------------------|------------------------|
| Certificate stores are system areas where | certificates are kept. | · |
| Windows can automatically select a certific the certificate. | ate st <mark>o</mark> re, or you car | specify a location for |
| Automatically select the certificate s | tore based on the ty | pe of certificate |
| <u> elace all certificates in the following</u> | store | |
| Certificate store: | | |
| Trusted Root Certification Authorit | ies | Browse |
| | | |
| | | |
| | | |
| | | |
| earn mare about cartificate stores | | |
| earn more about <u>certificate stores</u> . | | |
| certificate stores | | |
| Learn more about <u>cer uncate stores</u> | | |
| | < Back | Next > Canc |

Figure 23: Certificate Store

16. Click **Next**. The Certificate Import Wizard "Completing the Certificate Import Wizard" page is displayed:

| Completing the Certif Wizard The certificate will be imported after | |
|---|---------------|
| You have specified the following se Certificate Store Selected by Use Content | |
| < | |
| | |
| | |
| < <u>B</u> ack | Finish Cancel |

Figure 24: Completing the Certificate Import Wizard

17. Click **Finish**. If a Security Warning dialog box is displayed, click **Yes**.

| Security Wa | arning |
|-------------|--|
| | You are about to install a certificate from a certification authority (CA) claiming to represent: localhost.localdomain Windows cannot validate that the certificate is actually from "localhost.localdomain". You should confirm its origin by contacting "localhost.localdomain". The following number will assist you in this process: Thumbprint (sha1): 094F9F8B 307AA994 ABD611CC 569FFFFA 910FCE8E Warning: If you install this root certificate, Windows will automatically trust any certificate issued by this CA. Installing a certificate with an unconfirmed thumbprint is a security risk. If you click "Yes" you acknowledge this risk. Do you want to install this certificate? |
| | Yes No |

Figure 25: Security Warning



Figure 26: Import Successful

- **18.** After the message box "The import was successful" is displayed, click **OK** to close the Certificate Import Wizard.
 - a) Select **Tools** > **Internet Options**.
 - b) Select Security > Trusted Sites > Sites.
 - c) Select the URL you just added, then select **Remove** > **Close**.
 - d) Shut down all running instances of Internet Explorer and restart the browser.

The site's certificate should now be trusted.

19. Log in to the EPAP GUI as uiadmin or any other user, and verify that all GUI pages are opening successfully.

Enabling HTTP

Perform the following steps to manually enable HTTP.

- 1. Login to EPAP A as admusr.
- 2. Use uiEdit variable to set "HTTP_ENABLED" to yes.

```
$ uiEdit HTTP_ENABLED Yes
```

3. Make sure the uiEdit variables "HTTP_ENABLED" and "HTTPS_ENABLED" both are set to "Yes".

```
$ uiEdit |grep _ENABLED | grep HTTP
"HTTP_ENABLED" is set to "Yes"
"HTTPS_ENABLED" is set to "Yes"
```

Note: HTTPS_ENABLED is not mandatory if you only want HTTP.

- 4. Login to EPAP A as epapdev.
- 5. Execute the following commands:

```
$ ssh -l epapdev mate ". /etc/profile; /opt/TKLCappl/bin/httpConfig.pl both" 2>
/dev/null
$ . /etc/profile; /opt/TKLCappl/bin/httpConfig.pl both 2> /dev/null
```

6. Login as admusr again and verify that the required processes are running.

```
# netstat -anp |grep http
                0 0.0.0.0:8002
         0
                                            0.0.0:*
tcp
LISTEN
          10116/httpd
tcp
         0
                0 0.0.0:443
                                            0.0.0:*
LISTEN
          10116/httpd
               0 :::8001
                                            :::*
tcp
          0
LISTEN
         10116/httpd
tcp
          0
               0 :::80
                                            :::*
LISTEN
          10116/httpd
```

Note: If the above httpd processes are not listed, try the following command:

If you see the error above, delete the extra line from httpd.conf. If you see any other error, contact My Oracle Support.

#sed -i.bak -e
'\$d' /etc/httpd/conf/httpd.conf

7. Start httpd service and verify using the netstat command.

| LISTEN | 10116/httpd | | |
|--------|-------------|------|--|
| tcp | 0 0 :::8001 | :::* | |
| LISTEN | 10116/httpd | | |
| tcp | 0 0 :::80 | :::* | |
| LISTEN | 10116/httpd | | |

Login Screen

The first screen of the EPAP User Interface (UI) is the login screen. Two fields are prompted for on this screen: Username and Password. To log in, enter a valid user name and password, then click the Login button. These fields provide the user identification and verification.

After logging in, a Security Warning dialog box alerts the user that the connection is untrusted. The user clicks **Continue** to proceed to the second Security Warning dialog box.



Figure 27: Security Warning for Untrusted Connection

The second Security Warning dialog box asks the user whether to run the unsigned application. The user clicks **Run** to run the application.

| Security Warning | |
|------------------|---|
| Do you wa | nt to run this application? |
| | An unsigned application from the location below is requesting permission to |
| | run. Location: https://100.64.147.149 |
| More Informatio | n |
| Click Cancel to | o stop this app or Run to allow it to continue. |
| | |
| | Run Cancel |
| | |

Figure 28: Security Warning for Unsigned Application

When a user logs in successfully, the screen workspace indicates that the user is logged in.

When a user logs into the EPAP UI, the user does not need to log in again if the web browser session remains active and if no user in the admin user group changes the HTTPS configuration. Subsequent user authentication is handled with *cookies*, which are stored in the browser of the user and are retained during the browser operation. If a user in the admin user group changes the HTTPS configuration from only HTTP to only HTTPS, all logged -n users are disconnected. Similarly, if a user in the admin user group changes the HTTPS configuration from only HTTPS to only HTTP, all logged-in users are disconnected. For more information, see *EPAP Support for HTTPS on GUI*.

The user uses the Logout menu option to terminate the session. Alternatively, the user can be logged out by session inactivity (interval defined by User Administration), by disabling in the HTTP or HTTPS configuration, by administrator termination, and by selection of another window using another independent browser.

EPAP GUI Main Screen

The EPAP graphical user interface main screen is composed of three frames, or window sections. The topmost frame is the banner. The banner frame extends the entire width of the browser window. The remainder of the browser window is divided vertically into two frames of unequal width. The smaller frame on the left is the menu section. The larger frame on the right is the workspace section.

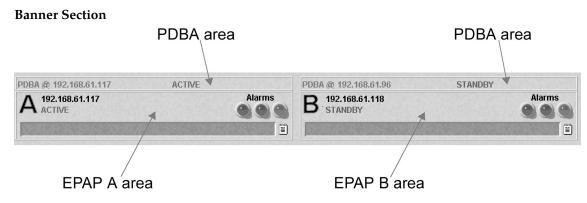


Figure 29: EPAP Banner Applet

EPAP Areas

The EPAP A and EPAP B areas contain information and displays to inform the user about the status and operation of the servers.

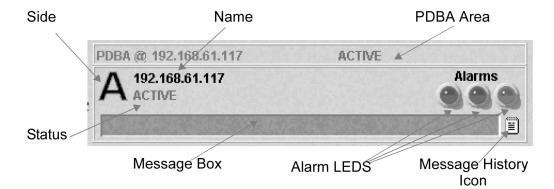


Figure 30: EPAP Area

EPAP A and EPAP B each have their own sections in the applet, and are structured similarly. The EPAP areas are described:

- EPAP Server This indicator shows which side of the EPAP (A or B) is represented by this area. No action is available using a mouse click or mouse-over for this field.
- Name The Name field displays the name of the EPAP represented by this area.
- Status The Status field displays the current status of the EPAP:
 - NONE: No established connection exists to the EPAP GUI Server. This can result because of connectivity problems or because the EPAP GUI server is not running.
 - DOWN: The maintenance task is not running. The box may be running or not.
 - UP: The maintenance task is running (UP), but the box is experiencing some problem that prevents it from becoming ACTIVE or STANDBY. This condition can result from a hardware, software, or database problem.
 - STANDBY: This EPAP is capable of being the active EPAP but is not for some reason. Valid reasons are either its mate EPAP is active, or there are no Service Module cards to provision. In the latter case, both EPAPs are STANDBY.
 - FORCED STANDBY: This EPAP has been forced into the standby state by the user.
 - ACTIVE: This EPAP is actively responsible for provisioning the Service Module cards with data. It is also the machine that has the connection to the primary Service Module card for the passage of maintenance and alarm information.
 - VIOL: This is not a valid EPAP state. This indicator on the browser indicates that the client browser's Java policy file is incorrect. For details, see *Install Java Policy File*.
- Alarm LEDs The three Alarm LED show alarm conditions. The left LED indicates Critical alarms; it turns red when a Critical alarm occurs. The middle LED indicates Major alarms, and turns orange when a Major alarm occurs. The right LED indicates Minor alarms, and turns yellow when a Minor alarm occurs. Within each LED is a count of how many alarms of that type are currently active.

Clicking on any LED or any count field brings up another window that gives more detail on the actual alarms present.

The Alarm View window has the details about what alarms are present. The alarms are subdivided into six categories by alarm type and severity. Each category displays its alarm bit mask for comparing

to the EAGLE MPS alarm output. Each alarm category also displays the actual text value and alarm number for each of its active alarms.

For more information about these six alarm categories, refer to *Decode MPS Alarm*.

• Message Box - The message box is a horizontal scroll box that displays text messages for the user. Banner information messages, sometimes referred to as "scroll by" messages, indicate the status of the EPAP machine.

Below are some messages that are scrolled in the message box.

- Backup file system successful
- Restore RTDB in progress
- RTDB synchronization in progress
- Message History The Message History icon links to a Java applet that displays in a separate window a history of the alarms and information messages for that server. Messages that scroll by are recorded in the message history box. It serves as a sort of visual log of error events.

Entries are color-coded to match the severity of its Alarm LED. Messages are coded in the following manner: red are critical, orange are major, yellow are minor, and white are information messages. Optionally, you can suppress messages from appearing in the Message Box by clicking its entry in the 'Hide' box in the Message History Box, a useful tool when you want to temporarily hide a recurrent messages:

PDBA Area

The PDBA areas each occupy a part of the banner applet, and have the following indicators and displays.

- Name The Name field displays the name of the MPS in this area.
- Status The Status field displays the current status of the EPAP in this area. The Status field values are:
 - NONE: No established connection currently exists to the EPAP GUI server. This can result because of connectivity problems or because the GUI server is not running.
 - DOWN: EPAP was contacted, but the PDBA software is not running.
 - STANDBY: PDBA software is running as Standby.
 - ACTIVE: PDBA software is running as Active.
 - REPLERR: PDBA detected presence of a PDB replication failure.

Menu Section

The EPAP graphical user interface menu is located in the left frame of EPAP browser interface. At the top of the frame is the software system title, EPAP, and a letter designation of the selected MPS machine, either A or B. One or more submenus appear below the title, depending on the access privilege of the user who views the menu. An icon accompanies the name of each submenu.

By clicking on the name or folder icon of a directory, the user may expand and contract the listing of submenu contents in the typical "tree-menu" fashion. Directory contents may be either menu actions

or more submenus. When you click the Menu actions, the output is displayed in the workspace section, which is the right frame of EPAP browser interface.

Workspace Section

The results of menu actions are displayed in the workspace section. The content of the workspace section can be various things such as prompts or status reports. Every menu action that writes to the workspace uses a standard format.

The format for the workspace is a page header and footer. In the header, the left-justified letter A or B designates which MPS server this menu action affects. The right-justified menu will also display the action title. The footer consists of a bar and text with the time when the page was generated, as well as Tekelec copyright notice information.

Workspace Syntax Checking

The web browser user interface uses layers of syntax checking to validate user input for text-entry fields.

- Mouse-over syntax check: For many of the entry fields, a list of syntax hints can be displayed when the mouse is moved oevr the field.
- Pop-up syntax checking: When the **Submit** button is clicked, syntax is verified on the client side by code running on the user's browser. Incorrect syntax appears in a pop-up window, which contains a description of the syntax error. When the window is dismissed, the error can be corrected, and the input submitted again.
- Back-end syntax checking: When the **Submit** button has been clicked and the client side syntax checking has found no errors, back-end syntax checking is performed. If back-end syntax checking detects an error, it is displayed in the work space with an associated error code.

EPAP Graphical User Interface Menus

The EPAP menu is the main menu of the EPAP application. It provides the functions of the EPAP User Interface. *Figure 31: EPAP Menu* shows the EPAP main menu.



Figure 31: EPAP Menu

The EPAP menu provides three actions common to all users: Select Mate, Change Password, and Logout. All the remaining actions are options assignable by the system administrator to groups and individual users.

Table 18: Summary of IPv6 Support on Different Features

| Feature | Supported Configuration |
|-------------------------|-------------------------------|
| Configure File Transfer | IPv4 or IPv6 |
| Auto PDB/RTDB backup | IPv4 or IPv6 |
| PDBA Authorized IP | All IPv4 or all IPv6 or Mixed |
| EPAP Authorized IP | All IPv4 or all IPv6 or Mixed |
| Static NAT Addresses | IPv4 only |

Select Mate

The Select Mate menu selection changes the menus and workspace areas to point to the EPAP mate. This selection exchanges the status of the active and standby EPAPs. This basic action is available to all users and is accessible from the main menu (*Figure 31: EPAP Menu*).

If you are using EPAP A at the main menu, and you want to switch to EPAP B, you click the Select Mate button on the main menu. The initial sign-on screen for the alternate server will be displayed.

The Select Mate action does not cause the contents of the banner to change. However, the side (server) changes in the workspace and at the top of the menu area to indicate the active EPAP.

Process Control Menu

The Process Control menu provides the start and stop software actions.

Start EPAP Software

The Start EPAP Software menu option contains a button to confirm that you do want to start or stop the software processes and a checkbox to start the PDBA.

Stop EPAP Software

The Stop EPAP Software screen contains a button to confirm that the user wants to stop the software processes. It also allows a choice to automatically restart the software when the server reboots.

Stop EPAP Software



A

CAUTION: This action will stop all EPAP software processes, and will prevent the selected EPAP from updating the RTDB until the EPAP software is re-started (by executing the Start Software menu item).

☑ Check if you want the software to automatically start on reboot.

```
PDBA
```

Check if you want to stop the PDBA software along with the EPAP software.

M Check if you the PDBA software to automatically start on reboot.

Are you sure you want to stop the EPAP software?

Stop EPAP Software

Figure 32: Stop EPAP Software Screen

Maintenance Menu

The Maintenance Menu allows the user to perform various EPAP platform tasks:

- Force Standby
- Display Release Levels
- Decode MPS Alarm
- RTDB Audit
- Configure File Transfer
- Automatic PDB/RTDB Backup

Force Standby

The Maintenance / Force Standby menu gives the user the ability to view the EPAP status and change the status.

The Force Standby menu provides the following actions:

View Status

The View Status screen displays whether or not EPAP is currently in a forced standby state.

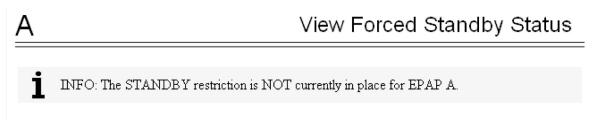


Figure 33: View Forced Standby Status Screen

Change Status

The Change Status screen displays the current state of the selected EPAP. If the EPAP is not currently in forced standby mode, this screen lets the user force it into standby mode.

If the EPAP is currently in forced standby mode, the user can remove the standby restriction on the selected EPAP. See the Change Forced Standby Status screen.

| Α | Change Forced Standby Status |
|----------|---|
| | |
| i | INFO: The STANDBY restriction is NOT currently in place for EPAP A. |
| | |
| Δ | CAUTION: This action will prevent this EPAP from updating the RTDB until the STANDBY restriction is removed (by executing this menu item again). |
| | Activate STANDBY Restriction |

Figure 34: Change Forced Standby Status Screen

Display Release Levels

The Maintenance / Display Release Levels screen displays release information.

Transaction Log Menu

The Transaction Log menu consists of:

- Retrieve Entries
- Export to File

Decode MPS Alarm

The Maintenance / Decode EAGLE MPS Alarm screen lets the user decode the EAGLE output of MPS alarms. The user enters the 16-character hexadecimal string from the EAGLE rept-stat-mps

command. The strings are encoded from one of the following five categories, which are reported by UAM alarm data strings:

- Critical Platform Alarm (UAM #0370, alarm data h'1000 . . .')
- Major Platform Alarm (UAM #0372, alarm data h'3000 . . .')
- Major Application Alarm (UAM #0373, alarm data h'4000 . . .')
- Minor Platform Alarm (UAM #0374, alarm data h'5000 . . .')
- Minor Application Alarm (UAM #0375, alarm data h'6000 . . .')

The string included in the alarm messages is decoded into a category and a list of each MPS alarm that the hexadecimal string represents. The user should compare the decoded category with the source of the hex string as a sanity check. Message details can be found in *Alarms and Maintenance Guide*.

RTDB Audit

The Maintenance / RTDB Audit menu lets the user view and change the auditing of the selected EPAP.

The RTDB Audit menu provides:

- View Enabled
- Change Enabled

View Enabled

The Maintenance / RTDB Audit / View Enable menu selection lets the user view the status of RTDB audit enabled:.

Change Enabled

The Maintenance / RTDB Audit / Change Enabled screen turns auditing on and off for the RTDB that is on the selected EPAP. The user interface detects the whether RTDB audit is engaged or disengaged, and provides the associated screen to toggle the state.

Configure File Transfer

This screen has several different functions. This screen can be used to:

- Define the location of where the results of the automatic import are stored.
- Provide the options for enabling/disabling the Automatic Export capability.
- Provide a mechanism for testing the connection to the remote machine. This is done by using the username/ password and IP address provided to attempt to make an SFTP connection to the remote machine. The status of the connection is then displayed. This test is run anytime the data on this screen is entered or modified.

This screen consists of the following fields:

- Choice of IPv4 or IPv6 remote system address:
 - The user is allowed to configure IPv4 only remote system address

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- The user is allowed to configure IPv6 only remote system address
- On dual stack the user is allowed to configure IPv4 or IPv6 remote system address
- Remote System IP Address the IP address from where the data will be exported (customer system).
- Remote System User Name required for logging onto the customer system
- Remote System Password required for logging onto the customer system. This password will be stored in encrypted format.
- Remote System SFTP Location the location of the directory on the customer system.
- File Export to Remote System this is used to return the results of the import file (default = enabled).

The Configure File Transfer Screen is shown in *Figure 35: Configure File Transfer Screen*.

| Configure File Transf | |
|--|--|
| | |
| | |
| ax: IPv6 address = (IXXXXXIXXXXIXXXXIXXXXIXXXXXXXXXX $e_x \times = 0 - F(x would be a hexadecimal value).$ | |
| v6 address has successive fields of zeros, it can be asented as two colons(::) | |
| xample,0:0:0:0:0:0:0:17 could be represented as ::17 ever, this can be done only once in the addresss. | |
| | |
| | |

Figure 35: Configure File Transfer Screen

Automatic PDB/RTDB Backup

This screen is used to configure the Automatic PDB/RTDB Backup using either IPv4 or IPv6 addresses for a remote machine IP. The options for backup type are:

- Local Backup is stored on the same EPAP server
- Mate Backup is stored on the mate EPAP server
- Remote Backup is stored on a remote server
- None No backup is scheduled and cancel all previously scheduled backups. This will not affect a backup that is currently in progress.

Note: Verify there is adequate disk space (approximately 17 GB of disk space is required per backup) to store backup files locally, on the mate, or on a remote server. If there is inadequate disk space to store 3 copies on the local or mate, stored backups will not be overwritten, and backup operation failure alarms will be generated.

Use *Table 19: Mandatory and Optional Parameters* as a guide when populating the Automatic PDB/RTDB Backup screen. See *Figure 36: Automatic PDB/RTDB Backup Screen*.

Table 19: Mandatory and Optional Parameters

| Parameter | Backup Type | | |
|-------------------------------------|-------------|-----------|-----------|
| | Local | Mate | Remote |
| Time of the day to start the Backup | Mandatory | Mandatory | Mandatory |

| Parameter | Backup Type | | | |
|---|----------------|----------------|----------------|--|
| | Local | Mate | Remote | |
| Frequency | Mandatory | Mandatory | Mandatory | |
| File Path (Directory only) | Optional | Optional | Mandatory | |
| Remote Machine IP Address (xxx.xxx.xxx.xxx) | Not Applicable | Not Applicable | Mandatory | |
| Login Name | Not Applicable | Not Applicable | Mandatory | |
| Password | Not Applicable | Not Applicable | Mandatory | |
| Save the local copies in the default path | Not Applicable | Optional | Mandatory | |
| Do you want to delete the old backups (Local and Mate only) Note: If you choose Yes, only the last three backup files, including the current one will be kept. | Mandatory | Mandatory | Not Applicable | |

Oracle recommends that this Automatic PDB/RTDB Backup be performed on a daily (24 hour) basis. If the 12-hour frequency is selected, the first backup will always be created in the AM. For example, if the Time of the day to start the backup is selected as 15:00, the first backup will be created at 3 AM and then subsequent backups at 12-hour intervals.

The default file path where subdirectories are created (in the mate and locally) is /var/TKLC/epap/free/.

In the case of mate and remote backup destinations, a local copy is saved (even if the option not to save the local copy was selected) if the transfer of the file fails after the backup has been created on the local machine. This file is located at the default file path.

If the Automatic PDB/RTDB backups are being directed to a remote server, then before scheduling:

- The SFTP must be installed at the remote server
- The connection to the remote server must be validated
- Verify there is adequate disk space (approximately 17 GB of disk space is required per backup)
- Verify user name and password.

When using the Automatic PDB/RTDB Backup screen to configure the automatic backup, follow these semantic rules:

Backup Type - Select None to cancel Backups.

Time of the Day should be in hh:mm 24 hour (14:03) format.

File path (in remote only) should be the absolute path from root /backups/xxxx

IP address should be in xxx.yyy.zzz.aaa format (192.168.210.111).

Password entered by the user shall be displayed in asterisk (*)

Automatic PDB/RTDB Backup A Backup Type Remote 🛩 (Select None to Cancel Backups) Time of the day to start the Backup 00:00 Frequency 12 Hours 💌 File Path (Directory only) Select required IP version: OIPV4 ⊙IPV6 Remote Machine IP Address (IPV4=xxx.ууу.ууу.ууу) Login Name Password Save the local copies in the default path Yes O No Do you want to delete the old backups (Local and Non-Provisionable only) Note: If you select Yes, only the last three Yes O No backup files will be retained Submit Schedule

Figure 36: Automatic PDB/RTDB Backup Screen

Schedule EPAP Tasks

Maintenance /Schedule EPAP Task

This screen is used to Schedule EPAP Tasks. Through this screen the customer has a choice of what tasks to be scheduled as well as the day and time of day for the execution of the tasks.

The tasks can be scheduled at a specific time for each of the following repeat periods: at specific minute, at specific hour, every N number of days (N can be up to 30), on specific days of the week, on a specified day of the month, or on a specified day of the year.

The Schedule EPAP Tasks screen is used to display any existing tasks and to create a task by specifying the type, ID, Action, Parameters, as well as the time and repeat period. In addition, a Comment field is available to describe the task.

Figure 37: Schedule EPAP Tasks Screen is an example of the Schedule EPAP Tasks screen.

| by | | | Eulation Testes | | |
|----------------|---------|---|---------------------------------------|----------------------|---|
| ase Levels | ype ID | Schedule | Existing Tasks Action | Params | |
| EXAPO | | minutely,5 | /usr/TKLC/epap/bin/pdbilmportCheck | | |
| insfer EXAPO | | Fminutely,5 | /usr/TKLC/epap/bin/eirSftp.pl | | |
| TDB Back EXAPO | | / hourly,1,10 | /usr/TKLC/epap/bin/eirFileMgr.sh | | |
| asks EXAPO | | L daily,1,23:45 | /usr/TKLC/appl/bin/pruneBinaryLogs | | |
| EXAPO | | Słminutely,5 | /usr/TKLC/appl/bin/pdbiSsh.pl | | |
| EXAPO | | Nihourly,1,15 | /usr/TKLC/appl/bin/monitorBanner.pl | | |
| AUTOP | DBEXP 1 | | /usr/TKLC/epap/bin/pdbiExport | pdbi,entity,blocking | |
| < | | | | | > |
| ation | _ | | | | - |
| | | | Scheduling Options | | |
| 10112 | | the second se | | | |
| | | Туре: | ID: | | |
| | | Type: Action: | ID: | | |
| | | Action: | ID: | | |
| | P | Action: Params: | | | |
| | Re | Action: Params: peat period: O Minutel | y O Hourly 🖲 Daily O Weekly O Monthly | O Yearly | |
| | Re | Action: Params: | y O Hourly © Daily O Weekly O Monthly | O Yearly | |

Figure 37: Schedule EPAP Tasks Screen

Existing Tasks

The Existing Tasks portion at the top of the screen displays all currently scheduled tasks in table format.

Clicking on a column heading causes the entries in that column to be sorted, either alphabetically or numerically, depending on whether the column entries start with a letter or a number. Clicking the column again sorts the entries in the opposite order.

Clicking on a row causes the data contained in that task to be displayed in the data entry fields below the table, to view, modify or to delete the tasks.

Scheduling Options

The Scheduling Options section of the **Schedule Tasks** screen allows the user to choose how often to repeat the scheduled task and to specify the exact day and time. The appearance of this section changes depending on which **Repeat Period** radio button is selected:

The following fields are the same among the various Repeat Period selections (for more information

about fields that differ depending on the Repeat Period selected, see Variable Fields in Scheduling Options:

| Туре: | Type of the task can be specified in this field. | |
|-------------|--|--|
| ID: | ID of the task can be specified in this field. | |
| Action: | Action of the task specified by adding the path for the task. | |
| Parameters: | Parameters for the task can be specified in this field. | |
| Comment: | Use this optional field to add comments about Tasks. The content of this field is stored and displayed on the GUI, but it is not used otherwise. | |

Variable Fields in Scheduling Options

The following sections describe how the Scheduling Options fields change depending on the Repeat Period that is selected.

Minutely Repeat Period

To schedule the task to be run minutely, select the minutely radio button, select the minute and optionally enter a comment.

Hourly Repeat Period

To schedule the task to be run hourly, select the hourly radio button, select the hour, select the minute and optionally enter a comment.

Daily Repeat Period

To schedule the task to be run every N days, select the Daily radio button, specify a number (N) to indicate that the Task should be run every N days, select the time and optionally enter a comment.

Note: Although the maximum value allowed in the day(s) field is 30.

Weekly Repeat Period

To schedule the task to be run each week, select the Weekly radio button, select one or more days of the week, select the time and optionally enter a comment.

Monthly Repeat Period

To schedule the tasks to be run one day each month, select the Monthly radio button, select a numeric day of the month, select the time and optionally enter a comment.

Note: For months that do not contain the number of days specified in the Day field, the task will run on the first day of the following month. (For example, if the Day field value is 29, the task will run on March 1 rather in February for any year that is not a leap year.)

Yearly Repeat Period

To schedule the tasks to be run one day each year, select the Yearly radio button, select a numeric day of the year, select the day of the month, select the time, and optionally enter a comment.

Add, Modify, and Delete Buttons

The Add, Modify, and Delete buttons are located at the bottom of the Schedule EPAP Tasks screen.

Add To add a scheduled EPAP Task, enter all the data to describe the task, and click the Add button.

If the task, as described by the current data in the data entry fields, does not exactly match an existing task, a new task is scheduled. If the task exactly matches an existing task, an error message is displayed.

Modify To modify a scheduled EPAP Task, click that task in the Existing Tasks in Tasks table, change any data that describes the task, and click the **Modify** button. The **Modify** button is selectable only when an entry in the Existing Tasks table at the top of the screen has

been selected and one or more fields other than Type and ID on the screen have been changed.

Delete To delete a scheduled Task, click that task in the Existing EPAP Tasks table, and click the Delete button.

The **Delete** button is selectable only when an entry in the Existing Tasks table at the top of the screen has been selected.

EPAP Security

This menu allows the user to view/configure access security for EPAP server. The user can view/change the following two configurations:

- Restrict/Allow command line access to server root account.
- Restrict/Allow server access to only authorized IPs or to all.

| Process Control |
|-------------------------------|
| 🔄 Maintenance |
| Force Standby |
| Display Release Levels |
| Decode MPS Alarm |
| RTDB Audit |
| Configure File Transfer |
| Automatic PDB/RTDB Backup |
| Schedule EPAP Tasks |
| 🖻 😋 EPAP Security |
| - View Security Configuration |
| Change Security Configurat |

Figure 38: EPAP Security menu

View Security Configuration

This menu allows the user to view security access for EPAP server on which the GUI is open. The user can view the following two configurations:

- Restrict command line access to server root account.
- Restrict server access to only authorized IPs or to all.

Configuration may be different on mate. To view configuration on mate, select mate from GUI and select **Maintenance** > **EPAP Security** > **View Security Configuration** on mate to view configuration on mate server.

When the value of *Restrict remote access to server root account* is set to *No*, root can access the server using ssh. When the value of *Restrict remote access to server root account* is set to *Yes*, root cannot directly access the server using ssh. However, the user can ssh to the server as epapdev and then do an su - root to access the server as root.

When the value of *Restrict server access to authorized IPs* is set to *No*, the server can be accessed from any IP address. When the value of *Restrict server access to authorized IPs* is set to *Yes*, the server can be accessed only from the IP addresses that are added in file /etc/hosts.allow.

| Restrict remote access to server root account: |
|--|
| estrict server access to authorized IPs: |

Figure 39: View Security Configuration

Change Security Configuration

This menu allows the user to change security access for EPAP server on which the GUI is open. The user can change the following two configurations:

- Restrict/Allow command line access to server root account.
- Restrict/Allow server access to only authorized IPs or to all.

Configuration will only be done on the server on which the GUI is open. To change configuration on mate, select mate from GUI and select **Maintenance** > **EPAP Security** > **Change Security Configuration**.

| A CI | Change Security Configuration | | | |
|--|-------------------------------|--|--|--|
| Restrict remote access to server root account: | | | | |
| Restrict server access to authorized IPs: | | | | |
| Subm | it Changes | | | |

Figure 40: Change Security Configuration

RTDB Menu

The RTDB (Real-Time Database) Menu allows the user to interact with the RTDB for status, reloading, and updating.

The RTDB menu supports viewing the RTDB and performing maintenance tasks:

- View RTDB Status
- RTDB Menu Maintenance
- Retrieve Records

View RTDB Status

The RTDB / View RTDB Status screen displays the current level and birthday of the EPAP RTDBs. This selection displays the RTDB status information for both the selected EPAP and its mate. The status information reports the DB level and the DB birthday (date and time of the creation of the database). The RTDB Status refresh time can be viewed and changed with this screen.

Note: The IMSI count returned from the RTDB and the IMSI count returned from the PDB may not match when there is both G-Flex and EIR data. Any IMSI created for EIR that does not have a G-Flex IMSI association is not included in the IMSI counts of the PDB. The PDB reports only G-Flex IMSIs. The RTDB reports the total of G-Flex and EIR IMSIs as one count.

| Α | | | View RTDB Statu: | s - |
|---|---|--|---|-----|
| | | Local RTDB Sta | in a start star | |
| DB Status | Advent | Audit Enabled: Yes | ND . | |
| | 141850751 | | 002 10 05 02 /0 /0 | |
| | | RTDB Bethday 10/01/20 | | |
| ADD Plate. | 141850751 | PDB Bathday: 09/04/20 | | |
| Countr | Blocks=49993 | 24161663, DOI Blocks=50 | 0000, NE#369, DdEL=6114046, DdEl | 1 |
| Reload | None | | | |
| Cache type: | | Level Table: | 16% of 180001 entries populated | |
| Cached | 141676596, 141676605 | Data Table | 74% of 2354696 eatries populated | |
| | | Mate RTDB Sta | ines . | |
| DB Statur | Coherent | Audit Enabled: Yes | | |
| RTDB Level | 141850751 | RTDB Bethday 10/01/20 | 003 12 35 27 GMT | |
| | 141850751 | PDB Bathday: 09/04/20 | | |
| Counts | | | 0000, NE#369, IMEE=6114046, IMEI | |
| Relaad | Nane | | | |
| Cache type | | Level Table | 15% of 190001 estries populated | |
| Cached | 141672316. 141672325 | | 74% of 2354696 entries neoslated | - 9 |
| | | RTDB Homin | | |
| Homing Pole | w Prefe | PDBA @ 192 168 55.76 | - | - |
| Abreast PD | | | | |
| | | FDRA@192.168.55.7 | IF Paratura | |
| Deter | ACTIVE | Vertion | 5 Manue 10 | |
| Level | 141050751 | Dirthday. | 09/04/2003 19:09:38 GMT | . 1 |
| DN Prefix | 141420121 | IMSI Preix | V///V/2013 17/07/36 GB61 | |
| Courts | | | 50000, NE==369, IbdEL==6114046, IbdEI | 1 |
| RTDB | Elocka=49993 | | | |
| Clents. | Address | Level | Time Difference | |
| | 192.168.2.200 (mate) | 141850751 | 0 | |
| | 192.168.55.76 | 141850751 | 0 | |
| | 192.108.22.79 | 141020721 | | |
| | 192.105.22.76 | PDEA@192.168.61.17 | % Status | 2 |
| Status | STANDBY | | 76 Status 1.0 | - |
| Status Level | | PDEA@192.168.61.17 | | - |
| | STANDBY | PDEA@192.168.61.17 Version | 1.0 | |
| Level DN Prefix Countr | STANDBY 141850751 | PDRA@192.168.61.17 Version Biethday DdSI Prefix | 1.0 | |
| Level DN Prefix Countr RTDB | STANDBY 141850751 2MSL=18197826, DNs | PDRA@192.168.61.17 Version Biethday DdSI Prefix | 1.0 09/04/2003 19:09:38 GD4T | |
| Level DN Prefix Countr | STANDBY 141830751 BMSE=18197826, DNe Block==49993 | PDEA@192.168.61.17 Version Buthday DASI Prefix =24161663, DN Blocks=5 | 1.0 09/04/2003 19:09:38 GMT 50000, NEs=369, DdELs=6114046, DdEI | |
| Level DN Prefix Countr RTDB | STANDBY 141850751 B45E=18197826, DNs Blocks=49993 Address 192 168 61 176 | PDEA@192.168.61.17 Version. Buthday. DASI Prefix =24161663, DN B3scks=5 Level 141850751 | 1.0 09/04/2003 19:09:38 GMT 50000, NEs=369, DdEL=6114046, DdEI Time Difference | |
| Level DN Prefix Countr RTDB | STANDBY 141850751 20458=18197826, DNs 28648=5993 Addess 192.168.61.176 192.168.61.140 | PDRA@192.168.61.17 Version. Bathday. D&SI Prefix =24161663, DN B3cks=5 Level 141850751 141850751 | 1.0 09/04/2003 19:09:38 OMT 50000, NEs=369, DdELs=6114046, DdEI Tame Difference 0 | |
| Level DN Prefix Countr RTDB | STANDBY 141850751 B45E=18197826, DNs Blocks=49993 Address 192 168 61 176 | PDEA@192.168.61.17 Version. Buthday. DASI Prefix =24161663, DN B3scks=5 Level 141850751 | 1.0 09/04/2003 19:09:38 GMT 30000, NEs=369, IMEIs=6114046, IMEI Three Difference 0 0 | |
| Level DN Prefix Countr RTDB | STANDBY 141850751 BASIs=18197826, DMs Blocks=49993 Address 192168, 61, 176 192, 168, 61, 170 192, 168, 200 (mster) 192, 168, 200 (mster) | PDRA@192.168.61.17 Version. Bitthday. D6SI Prefax =24161663, DEN B3scks=5 Level 141850751 141850751 141850751 141850751 | 1.0 09/04/2003 19:09:38 GMT 50000, NEs=369, DdELs=6114046, DdET Time Difference 0 0 0 0 | |
| Level DN Prefix Countr RTDB | STANDBY 141850751 266ck=1593266, DMs 266ck=15933 Address 192 168, 61, 176 192 168, 61, 160 192 168, 200 (mate) | PDRA@192.168.61.17 Version. Bitthday. DASI Prefix =24161663, DEN Bischa=5 Level 141850751 141850751 141850751 | 1.0 09/04/2003 19:09:38 GMT 50000, NEs=369, IMEI=6114046, IMEI Three Difference 0 0 0 | |
| Level DN Prefix Countr RTDB | STANDBY 141850751 BdSLs=18197826, DNs Blocks=49993 Address 192.168.61.176 192.168.61.176 192.168.2.206 (mite) 192.168.1.170 192.168.61.171 | PDEA@192.168.61.17 Version. Buthday. IDSSI Prefix =24161663, DeV B3ocks=5 Level 141850751 141850751 141850751 141850751 141850751 141850751 | 1.0 09/04/2003 19:09:38 GMT 50000, NEs=369, DdELs=6114046, DdEI Time Difference 0 0 0 0 0 0 0 0 0 | - |
| Level DN Prefac Countr RTDB Clents | STANDBY 141850751 BdSIs=18197826, DNs Books=5993 Address 192 168, 61, 176 192 168, 61, 176 192 168, 200 (mate) 192 168, 61, 170 192 168, 61, 171 192 168, 61, 159 | PDEA@192.168.61.17 Version. Buthday. IDSI Prefix =24161663, DN Blocks=5 Level 141850751 141850751 141850751 141850751 141850751 141850751 | 1.0 09/04/2003 19:09:38 OMT 50000, NEs=369, DdELs=6114046, DdEI Time Difference 0 0 0 0 0 0 0 0 | |
| Level DN Prefac Countr RTDB Clients | STANDBY 141850751 BdSLs=18197826, DNs Blocks=49993 Address 192.168.61.176 192.168.61.176 192.168.2.206 (mite) 192.168.1.170 192.168.61.171 | PDEA@192.168.61.17 Version. Buthday. IDSSI Prefix =24161663, DeV B3ocks=5 Level 141850751 141850751 141850751 141850751 141850751 141850751 | 1.0 09/04/2003 19:09:38 GMT 50000, NEs=369, DdELs=6114046, DdET Time Difference 0 0 0 0 0 0 0 0 | |

Figure 41: View RTDB Status Screen

RTDB Menu - Maintenance

The RTDB / Maintenance menu allows the user to perform reloads, backups, restores and specify a time limit for PDB records to arrive at the RTDB.

The RTDB / Maintenance menu provides the following actions:

- Reload RTDB from PDBA
- Reload RTDB from Remote
- Backup the RTDB

- Restore the RTDB
- PDBA / Maintenance / Configure PDBA Record Delay

Reload RTDB from PDBA

The RTDB / Maintenance / Reload RTDB from PDBA screen reloads the RTDB with a copy of the data from the local PDBA.

Note: If the RTDBs have different birthdates (as a result of this reload), you must perform a Reload RTDB from Remote on the mate EPAP (see *Reload RTDB from Remote*). RTDBs with different birthdates may not take updates or update the Service Module cards.

Reload RTDB from Remote

The RTDB / Maintenance / Reload RTDB from Remote screen makes a copy of the RTDB from the specified source machine, either the mate EPAP or a specified IPv4 or IPv6 address. Note: the EPAP software must be stopped on both of the machines involved:

| В | Reload RTDB from Remote |
|---|-------------------------|
| This action will copy the RTDB from the specified source machine both the source and destination machine in order for the copy to b | |

| Source EPAP: | ⊙Mate ⊙Remote IP IEV6 ▼ | | |
|------------------|----------------------------|--|--|
| Begin RTDB | Reload from Remote | Syntax: IPv6 address = NORMONOMINON INFORMATIONNIANNIANNIANNI where, $x = 0$ - F(x would be a hexadecimal value) If IPv6 address has successive fields of zeros, it can be represented as two colons(::) | |
| Wed April 08 201 | 5 03:17:40 EDT | for example,0:0:0:0:0:0:0:17 could be represented as ::17 However, this can be done only once in the addresss. | |

Figure 42: Reload RTDB from Remote Screen

To perform the copy of the RTDB contents, select the source machine and press the Begin RTDB Reload from Remote button.

Backup the RTDB

The RTDB / Maintenance / Backup the RTDB screen allows the user to backup the RTDB to a specified file on the selected EPAP. The software must be stopped on the selected EPAP for the backup to be allowed to ensure that no updates are occurring:



Backup the RTDB

This action will backup the RTDB to the file on the selected EPAP. The EPAP software must be stopped on the selected EPAP in order for the backup to be allowed.

Backup will be stored in the file: /var/TKLC/epap/free/rtdbBackup_megalon-a_20030528154103.tar

Backup RTDB

Figure 43: Backup the RTDB Screen

Restore the RTDB

The RTDB / Maintenance / Restore the RTDB screen allows the user to restore the RTDB from the specified file on the selected EPAP. The software must be stopped on the selected EPAP for the restore action to be allowed to ensure that no other updates are occurring.

Note: If the RTDBs have different birthdates (as a result of this restore), you must perform a Reload RTDB from Remote on the mate EPAP (see *Reload RTDB from Remote*). RTDBs with different birthdates may not take updates or update the Service Module cards.



CAUTION: This action will restore the RTDB from the specified file on the selected EPAP. The EPAP software must be stopped on the selected EPAP in order for the restore to be allowed.

| Select | Туре | Originating Host | File Name | File Size | Creation Time |
|--------|-------------|---------------------|-----------------------------|-----------------|---------------------------------|
| o | rtdbBackup | megalon-a | rtdbBackup megalon-a 2 | 241090560 bytes | Wed May 21 2003 14:33:03 EDT |
| 0 | rtdbBackup | megalon-a | rtdbBackup megalon-a | 40022 bytes | Tue May 27 2003 11:31:36 EDT |
| 0 | rtdbBackup | megalon-a | <u>rtdbBackup_megalon-a</u> | 40022 bytes | Tue May 27 2003 13:51:53 EDT |
| | | | | | |
| | Restore RTE | B from the Selec | cted File. | | |

Figure 44: Restore the RTDB

To restore the RTDB contents from a specified file on the selected EPAP, stop the selected EPAP software. Select the proper file and click the Restore RTDB from the Selected File button.

Configure Record Delay

The RTDB / Maintenance / Configure Record Delay screen allows the user to specify the time in minutes for new PDB records to appear in the RTDB. If records take longer to arrive at the RTDB than this amount of time, the records are considered late, and the RTDB triggers an alarm:



Configure Record Delay

This parameter determines the number of minutes allowed for new PDB records to appear in the RTDB before they are considered late. If records take longer than this amount of time to arrive at the RTDB, the RTDB will trigger an alarm.

Maximum allowed record delay: 15

Change Record Delay

Figure 45: Configure Record Delay Screen

To update the time period for the new PDB records to arrive at the RTDB, enter the desired value in the entry field, and click the Change Record Delay button.

Retrieve Records

The RTDB / Retrieve Records menu allows the user to query (from the web GUI) data that resides in the RTDB (Real-Time Database). The user can compare data in the PDB (Provisioning Database) with data in the RTDB to verify that they are consistent:

The RTDB / Retrieve Records menu contains:

- IMSI
- *DN*
- DN Block
- Network Entity
- IMEI
- IMEI Block

A limit of 1,000 is imposed on the retrieval of DN, DN Blocks, IMSI and IMEI. In order to fetch the next 1,000 entries the user has the following options:

- 1. Run another retrieval starting with the last entry in the last GUI retrieval.
- 2. Run the PDBA export (see PDBA / Maintenance / Export PDB to File).
- **3.** Use the PDBA retrievals from the CLI PDBI Interface (see the "Simple Queries" section in *Provisioning Database Interface User's Guide.*

IMSI

The RTDB / Retrieve Records / IMSI screen allows the user to retrieve information about about an IMSI (International Mobile Subscriber Identity).

The output displays the following information about an IMSI:

- IMSI ID
- SP
- NE data for the Service Provider of the IMSI (see *Network Entity*)
- IMEI data if the IMSI being retrieved is associated with an IMEI (see IMEI)

DN

The RTDB / Retrieve Records / DN screen allows the user to retrieve information about a single Dialed Number (DN).

The output displays the following information about single DNs:

- ID
- Portability type (PT)
- Associated SP or RN
- Network Entity (NE) data (if the DN being retrieved is associated with up to 2 NEs)

If a DN cannot be found in the single DN database, the DN Block database is searched.

DN Block

The RTDB / Retrieve Records / DN Block screen allows the user to retrieve information about about a DN block.

The output displays the following information about a block DN:

- First DN
- Last DN
- PT
- Associated SP or RN
- NE data (if the DN Block being retrieved is associated with up to 2 NEs)

If a DN cannot be found in the single DN database, the DN Block database is searched.

Network Entity

The RTDB / Retrieve Records / Network Entity screen allows the user to retrieve information about a network entity:

The output displays the following information about a network entity:

- ID
- Type (RN, SP, VMS, GRN)
- Point Code
- Routing indicator (RI)
- Subsystem Number (SSN)
- Cancel Called Global Title (CCGT)
- New Translation Type (NTT)
- New Nature of Address Indicator (NNAI)
- New Numbering Plan (NNP)
- Digit Action (DA)
- SRF IMSI (Signaling Relay Function International Mobile Subscriber Identity)
- DN Reference Count
- IMSI Reference Count

IMEI

The RTDB / Retrieve Records / IMEI screen allows the user to retrieve information about an IMEI. The output information displays:

- IMEI ID
- Software Version (SVN)
- Black list indicator

- Gray list indicator
- White list indicator
- An IMSI reference count to show the number of IMSIs that are associated with an IMEI.

The IMEI lookup is performed on the IMEI blocks database when an IMEI is not present in the individual IMEI database.

IMEI Block

The RTDB / Retrieve Records / IMEI Block screen allows the user to retrieve information about a single IMEI (International Mobile Equipment Identity) block.

The output information displays:

- First IMEI
- Last IMEI
- Black list indicator
- Gray list indicator
- White list indicator

Debug Menu

The Debug Menu allows the user to view logs and list running processes.

The Debug menu actions are:

- View Logs
- Capture Log Files
- Manage Logs and Backups
- View Any File
- List EPAP Processes

View Logs

The Debug / View Logs menu allows appuser to view such logs as the Maintenance, RTDB, Provisioning, RTDB audit, and UI logs.

The View Logs menu options are:

- Maintenance Log
- RTDB Log
- Provisioning Log
- RTDB Audit Log
- CGI Log

• GS Log

When any of the Debug / View Logs files are chosen, the process is the same. The chosen selection causes a screen similar to the View Maintenance Log screen. Press the Open View Window button to activate the View Window viewer for the log file selected in the View Logs menu.

Opening any log in this window displays the requested log in the log viewer window. All log view screens require an authorized password for the user appuser. All log files are viewed with the EPAP Log Viewer utility.

Note: The system may ask you to change the appuser password from the CLI. If you change the password from the root user, the system will prompt you to change the password again. If the password is changed using the appuser, you will not be asked to change it an additional time.

| 🔲 Viewing File: rtdb.log | ı 👘 🗹 |
|--------------------------|--|
| File Help | |
| | |
| | |
| | |
| | |
| | |
| | Password for appuser@[2606:b400:605:b80e:2 📧 🔨 |
| | ? |
| | |
| | OK Cancel |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

Figure 46: View Logs

EPAP Log Viewer

Viewing any log file involves using the Log Viewer. Menu options using the log viewer first display a request screen.

Invoke the log viewer by pressing the Open View Window button. This opens the SSH User Authentication window. Only appuser can view logs. The appuser password is required to log in. The Log viewer appears in its own window. You can continue using the user interface while viewing the selected file.

Use the log viewer navigation commands in *Table 20: Log Viewer Navigation Commands* to navigate through the file displayed by the log viewer.

| Command | Action | |
|-------------------|---|--|
| <return></return> | Scroll down 1 line | |
| <space></space> | Scroll down 1 page | |
| b | Scroll up 1 page | |
| G | Go to bottom of file | |
| / {pattern} | Search for <i>{pattern}</i> from current position in file | |
| n | Repeat search | |
| q | Exit log viewer | |

Table 20: Log Viewer Navigation Commands

When finished, close the Log Viewer window by clicking the Close View Window button.

Capture Log Files

The Debug /Capture Log Files screen allows the user to make a copy of the logs for the current MPS. Optionally, you can capture files with the logs.

When you click the Capture Logs button, the copy of the log files occurs, and a successful completion message.

Manage Logs and Backups

The Debug / Manage Logs and Backups displays the captured log files and allows the user to delete the copies no longer wanted or copy the selected file to the mate. See *Figure 47: Manage Logs & Backups Screen* with an example of one recorded log file on the Manage Log Files screen.

| A | | | | Manage Logs & Backup | | |
|----------|------------------|--------------------------|----------------------------|----------------------|-----------------------------------|--|
| .ogs & I | Backups partitio | n space allocation: Size | 104G, Used: 17G, Available | : 82G, Usage: 17 | 96 | |
| Select | Type | Originating Host | File Name | File Size | Creation Time | |
| | logsCapture | EPAP49 | logsCapture EPAP49 | 2.9M bytes | Fri November 23 2012 21:28:52 EST | |
| | pdbBackup | EPAP45 | pdbBackup EPAP45 | 2.5G bytes | Sun December 30 2012 22:07:31 EST | |
| | pdbBackup | EPAP49 | pdbBackup EPAP49 | 2.5G bytes | Thu November 22 2012 23:53:22 EST | |
| - | rtdbBackup | EPAP45 | rtdbBackup EPAP45 | 1.8G bytes | Sun December 30 2012 22:07:58 EST | |
| | | EPAP49 | rtdbBackup EPAP49 | 1.9G bytes | Wed November 21 2012 23:23:54 EST | |

Figure 47: Manage Logs & Backups Screen

In the Manage Log Files screen, you can remove a log file by clicking the Delete? button and then the Delete Selected Capture File button. A successful removal message appears.

View Any File

The View Any File screen allows the user to "view any log file" on the system using the Log Viewer by entering the authorized password for the user appuser. Log files that cannot be viewed from this utility include:

- exinit.log
- slow-queries.log
- platwrap.log
- backupPdb.out

When the user enters a file, the Log Viewer is invoked.

Opening any file in this window displays the requested file in the file viewer window. All files are viewed with the same file viewing utility. For details about this utility, see *Platform Menu*.

List EPAP Processes

The Debug / List EPAP Processes screen shows the EPAP processes started when the EPAP boots or with the "Start EPAP software" prompt. The /usr/ucb/ps -auxw command generates this list. The operating system's manual page for the ps command thoroughly defines the output for this command. *Figure 48: Example of List EPAP Processes Output* shows an example of the format of the process list.

Figure 48: Example of List EPAP Processes Output

Platform Menu

The Platform Menu allows the user to perform various platform-related functions. The Platform menu provides these actions:

- Run Health Check
- List All Processes
- View System Log
- *Reboot the MPS*
- SSH to MPS

Run Health Check

The Platform / Run Health Check screen allows the user to execute the health check routine on the selected EPAP. *Alarms and Maintenance Guide* describes the health check in detail.

The first screen presented in the workspace frame lets the user select the *normal* or *verbose* mode of output detail.

The EPAP system health check utility performs multiple tests of the server. For each test, check and balances verify the health of the MPS server and platform software. Refer to System Health Check in *Alarms and Maintenance Guide* for the functions performed and how to interpret the results of the normal outputs

List All Processes

The Platform / List All Processes screen lists all processes running on the selected EPAP. The /usr/ucb/ps -auxw command generates this list. The operating system's manual page for the ps command thoroughly defines the output for this command. *Figure 49: List All Processes Screen* shows an example of the process list.

| ۱ | | | | | | | | | | List All Processes |
|------|------|------|------|------|-----|-----|------|-------|------|--------------------|
| USER | PID | %CPU | %MEM | vsz | RSS | ттү | STAT | START | TIME | COMMAND |
| root | 1 | 0.0 | 0.3 | 1380 | 460 | 2 | S | May21 | 0:20 | init [4] |
| root | 2 | 0.0 | 0.0 | 0 | 0 | 2 | SV | May21 | 0:00 | [migration/0] |
| root | 3 | 0.0 | 0.0 | 0 | 0 | 2 | SW | May21 | 0:00 | [keventd] |
| root | 4 | 0.0 | 0.0 | 0 | 0 | 2 | SWN | May21 | 0:00 | [ksoftirqd_CPU0] |
| root | 9 | 0.0 | 0.0 | 0 | 0 | 2 | នាស | May21 | 0:01 | [bdflush] |
| root | 5 | 0.0 | 0.0 | 0 | 0 | 2 | នាស | May21 | 0:20 | [kswapd] |
| root | 6 | 0.0 | 0.0 | 0 | 0 | 2 | SV | May21 | 0:00 | [kscand/DMA] |
| root | 7 | 0.0 | 0.0 | 0 | 0 | 2 | SV | May21 | 5:49 | [kscand/Normal] |
| root | 8 | 0.0 | 0.0 | 0 | 0 | 2 | នាស | May21 | 0:00 | [kscand/HighMem] |
| root | 10 | 0.0 | 0.0 | 0 | 0 | ? | SV | May21 | 0:29 | [kupdated] |
| root | 11 | 0.0 | 0.0 | 0 | 0 | 2 | នឃ | May21 | 0:00 | [mdrecoveryd] |
| root | 15 | 0.0 | 0.0 | 0 | 0 | ? | នឃ | May21 | 2:41 | [kjournald] |
| root | 63 | 0.0 | 0.0 | 0 | 0 | ? | នឃ | May21 | 0:00 | [khubd] |
| root | 1170 | 0.0 | 0.0 | 0 | 0 | ? | SW | May21 | 0:00 | [kjournald] |
| root | 1422 | 0.0 | 0.0 | 0 | 0 | ? | SW | May21 | 0:00 | [eth0] |
| root | 1494 | 0.0 | 0.0 | 0 | 0 | ? | នឃ | May21 | 0:00 | [eth1] |
| root | 1562 | 0.0 | 0.0 | 0 | 0 | ? | នឃ | May21 | 0:00 | [eth2] |
| root | 1724 | 0.0 | 0.4 | 1456 | 564 | ? | S | May21 | 0:10 | syslogd -m O |
| root | 1728 | 0.0 | 0.3 | 1372 | 424 | ? | S | May21 | 0:09 | klogd -x |

Figure 49: List All Processes Screen

Note:

The process list shown here will not be the same on your EPAP servers. The output from this command is unique for each EPAP, depending on the EPAP software processes, the number of active EPAP user interface processes, and other operational conditions.

View System Log

The Platform / View System Log screen allows the user to display the System Log. Each time a system maintenance activity occurs, an entry is made in the System Log. When the user chooses this menu selection, the View the System Log screen is displayed. The user is required to enter the authorized password for the user appuser.

When the user clicks the Open View Window button, the system shows the System Log in the Log Viewer window. The use of the Log Viewer is described *Platform Menu*.

Reboot the MPS

The Platform / Reboot the MPS screen allows the user to reboot the selected EPAP. All EPAP software processes running on the selected EPAP are shut down normally.

When you click the Reboot MPS button, a cautionary message appears, informing the user that this action instructs EPAP to stop all activity and to prevent the RTDB from being updated with new subscriber data.

Click the Continue button. Another screen informs you that MPS is being rebooted and that the User Interface will be reconnected when the reboot is completed.

SSH to MPS

The Platform / SSH to MPS screen allows the user to have an SSH window to the user interface user. Clicking on the Connect button opens the SSH User Authentication window. A user name and password are required to log in. Only the IP address of the local EPAP is accepted when using SSH to MPS. On the EPAP configured in the dual stack configuration, both the IPv4 and IPv6 addresses for Local EPAP are accepted for the SSH. The following formats are accepted:

- 1. username@<IPv4 IP>
- 2. username@<IPv4 IP>:<Port>
- 3. username@IPv6 IP>
- 4. username@[IPv6 IP>]
- 5. username@[IPv6 IP>]:<Port>

| SSH to MPS | |
|------------|-------------------------|
| e Help | |
| | |
| | |
| | |
| | |
| Input | |
| ? | Enter username@Local_IP |
| | |
| | OK Cancel |
| | |
| | |
| | |
| | |
| | |

Figure 50: SSH to MPS

After a successful login, the SSH window opens and is used to perform SSH communications.

PDBA Menu

The PDBA (Provisioning Database Administration) menu allows the user to maintain and modify the PDBA. The user sees this menu only on EPAP A.

The PDBA menu provides the control, management, and maintenance of the Provisioning Database Administration facility. This menu provides:

- Select Other PDBA
- Switchover PDBA State
- Process Control
- View PDBA Status
- Manage Data
- Authorized IP List
- DSM Info
- PDBA / Maintenance
- List PDBI Connections
- PDBI Statistics Report

To schedule an export to be run one day each month, select the Monthly radio button, select a numeric day of the month, select the time, and optionally enter a comment, as shown in Figure 3-190.

To schedule an export to be run one day each year, select the Yearly radio button, select a numeric day of the year, select the time, and optionally enter a comment, as shown in Figure 3-191.

Select Other PDBA

The PDBA / Select Other PDBA is an action performed from the PDBA menu screen. It provides access to the remote PDBA GUI.

Access the user interface on the remote PDBA. From this screen, you sign on and perform the PDBA actions that you want from the remote PDBA. When the EPAP is configured in the dual stack configuration, then the user has the option to configure the remote PDBA in either IPv4 or IPv6 configuration. See *PDB Configuration Menu* for remote PDBA configuration details.

Switchover PDBA State

The PDBA / Switchover PDBA State screen lets you switch the active and standby PDBAs. This action toggles the states from one state to the other. When you choose the Select Other PDBA menu item, a screen requires you to confirm the switchover from the Active to the Standby PDBA, or the reverse.

Notice that if only one PDBA is available, you are warned that the action can cause synchronization problems.

Process Control

The PDBA / Process Control menu lets you to start and stop the PDBA application.

The PDBA / Process Control menu provides these actions:

- Start PDBA Software
- Stop PDBA Software

Start PDBA Software

The PDBA / Process Control / Start PDBA Software screen begins the execution of the PDBA software. When you click the Start PDBA Software button, the EPAP attempts to start the software. Starting the PDBA software from this menu item also clears the indicator that keeps the software from being automatically started on a reboot.



Are you sure you want to start the PDBA software?

Start PDBA Software

Figure 51: Start PDBA Software Screen

When you choose the Start PDBA Software screen, another screen requires to confirm your choice to start the PDBA software. Click the Start PDBA Software button.

Stop PDBA Software

The PDBA / Process Control / Stop PDBA Software screen stops the PDBA software.

The screen also has a checkbox that lets users specify whether PDBA is to be automatically restarted when the machine boots. If this checkbox is selected, the software can only be restarted via the Start PDBA menu.

The Stop PDBA Software button launches the successful stopping of the PDBA.

View PDBA Status

The PDBA / View PDBA Status screen is used to display the current status of the selected PDBA. The PDBA Status refresh time can be viewed and changed with this screen.

When the EPAP is configured in the dual stack configuration, the PDBA will also have both IPs. On the "View PDBA Status" screen, the PDBA IP will be in the IP version format with which the EPAP GUI is accessed. If the EPAP GUI is accessed using the IPv6 IP, then the PDBA IP will be displayed in the IPv6 format. If the EPAP GUI is accessed using the IPv4 IP, then the PDBA IP will be displayed in the IPv4 format.

| A | | | View PDBA Status | | |
|---------------|---|-----------------|--|--|--|
| | P | DBA@2606:B40 | 00:605:B80E:200:17FF:FE0E:A6A1 Status | | |
| Status: | ACTIVE | Version: | 1.0 | | |
| Level: | 13 | Birthday: | 09/29/2015 18:54:55 GMT | | |
| DN Prefix: | | IMSI Prefix: | | | |
| Counts: | IMSIs=0, DNs=13, DN I | Blocks=0, NEs=0 |), IMEIs=0, IMEI Blocks=0, ASDs=0, DN_DNs=0, DNB_DNs=0 | | |
| | | | | | |
| | I | PDB@2606:B40 | 0:605:B80E:200:17FF:FE0E:A6A1 Status | | |
| Status: | Database daemon is running | | | | |
| Counts: | IMSIs=0, DNs=13, DNBlocks=0, NEs=0, IMEIs=0, IMEIBlocks=0, ASDs=0, DN_DNs=0, DNB_DNs=0 Resync Objects=13 | | | | |

Figure 52: View PDBA Status With IPv6 PDBA IP

| A | | | View PDBA Status | | |
|---------------|--|--------------|---|--|--|
| | | PDBA | @192.168.61.42 Status | | |
| Status: | ACTIVE | Version: | 1.0 | | |
| Level: | 907627080 | Birthday: | 09/29/2015 18:54:55 GMT | | |
| DN Prefix: | | IMSI Prefix: | | | |
| Counts: | IMSIs=60128999, DNs=41159 ASDs=10019, DN_DNs=9, DN | | =59770, NEs=21510, IMEIs=35606731, IMEI Blocks=49999, | | |
| | | | | | |
| | | PDB(| @192.168.61.42 Status | | |
| Status: | Database daemon is running | | | | |
| Counts: | IMSIs=60128999, DNs=41159899, DNBlocks=59770, NEs=21510, IMEIs=35606731, IMEIBlocks=49999, ASDs=10019, DN_DNs=9, DNB_DNs=3 | | | | |

Figure 53: View PDBA Status With IPv4 PDBA IP

Note: The IMSI count returned from the RTDB and the IMSI count returned from the PDB may not match when there is both G-Flex and EIR data. Any IMSI created for EIR that does not have a G-Flex IMSI association is not included in the IMSI counts of the PDB. The PDB reports only G-Flex IMSIs. The RTDB reports the total of G-Flex and EIR IMSIs as one count.

Manage Data

The PDBA / Manage Data menu lets you add, update, delete, and view subscriptions in the Provisioning Database (PDB).

Note:

Use this menu only for the emergency provisioning of individual subscriptions. This menu is not intended for provisioning large numbers of subscriptions. For normal provisioning activities, the user must create a separate provisioning application that communicates with the PDBA program.

The PDBA / Manage Data menu provides these actions:

- IMSI
- IMSI Range
- Dialed Numbers (DN)
- DN Block
- Network Entity

- Individual IMEI
- Block IMEI
- Send PDBI Command
- EPAP Provisioning Blacklist Menu

IMSI

The PDBA / Manage Data / menu is used to add, update, delete, and view subscriptions in the Provisioning Database (PDB).

The PDBA / Manage Data / IMSI menu provides these actions:

- Add an IMSI
- Update an IMSI
- Delete an IMSI
- Retrieve an IMSI

Add an IMSI

The PDBA / Manage Data / IMSI / Add an IMSI screen prompts the user for the fields needed to add an IMSI to the Provisioning Database (PDB). If there is a conflicting subscription in the PDB, the user is prompted to confirm before overwriting the existing subscription.

Update an IMSI

The PDBA / Manage Data / IMSI / Update IMSI screen prompts the user for the fields necessary to change the SP for an IMSI in the Provisioning Database (PDB).

Delete an IMSI

The PDBA / Manage Data / IMSI / Delete an IMSI screen prompts the user for the fields necessary to remove a subscription from the Provisioning Database (PDB).

Retrieve an IMSI

The PDBA / Manage Data / IMSI / Retrieve an IMSI screen prompts you for the fields necessary to retrieve subscriptions from the Provisioning Database (PDB). If you specify the 'last IMSI', all subscriptions from the 'first IMSI' and 'last IMSI' are shown.

Figure 54: Retrieve IMSI Screen shows a sample output form the Retrieve IMSI menu action. The choices for the drop down menu for the Display field are: All data elements, Network entries only, and Record counts only.

Retrieve an IMSI

| • Retriev | ve information for a single IMSI: |
|--------------------------------------|-----------------------------------|
| IMSI to retrieve: | |
| | OR |
| C Retriev | e information for an IMSI range: |
| First IMSI in the range: | |
| Last IMSI in the range: | |
| Only show IMSIs on this SP: | (optional) |
| Maximum number of records to return: | (optional) |
| Type of information to return: | All data elements |

Retrieve

Figure 54: Retrieve IMSI Screen

IMSI Range

Note: The screens available under the IMSI Range Menu are only operational to SOG customers.

The PDBA / Manage Data / IMSI Range menu is used to add, update, delete, and view subscription in the Provisioning Database (PDB).

The PDBA / Manage Data / IMSI Range menu provides these actions:

- Add an IMSI Range
- Update an IMSI Range
- Delete an IMSI Range
- Retrieve an IMSI Range

Add an IMSI Range

The PDBA / Manage Data / IMSI Range / Add an IMSI Range screen prompts you for the fields needed to add an IMSI range to the Provisioning Database (PDB).

Note: This screen is only operational to SOG customers.

Update an IMSI Range

The PDBA / Manage Data / IMSI Range / Update an IMSI Range screen prompts the user for the fields necessary to change the SP for an IMSI Range in the Provisioning Database (PDB).

Note: This screen is only operational to SOG customers.

Delete an IMSI Range

The PDBA / Manage Data / IMSI Range / Delete an IMSI Range screen prompts the user for the fields necessary to remove a subscription range from the Provisioning Database (PDB).

Note: This screen is only operational to SOG customers.

Retrieve an IMSI Range

The PDBA / Manage Data / IMSI Range / Retrieve an IMSI Range screen prompts you for the fields necessary to retrieve subscriptions from the Provisioning Database (PDB). All subscriptions overlapping the **Beginning IMSI** to the **Ending IMSI** are shown. The **Ending IMSI** is not required.

Note: This screen is only operational to SOG customers.

Dialed Numbers (DN)

The PDBA / Manage Data / DN menu lets you add, update, delete, and view dialed numbers (DNs) in the Provisioning Database (PDB). A 'dialed number' can refer to any mobile or wireline subscriber number and can include MSISDN, MDN, MIN, or the wireline Dialed Number.

The PDBA / Manage Data / DN menu provides these actions:

- Add a DN
- *Update a DN*
- Delete a DN
- *Retrieve a DN*

Add a DN

The PDBA / Manage Data / DN / Add a DN screen prompts you for the fields needed to add a DN to the Provisioning Database (PDB). If there is a conflicting subscription in the PDB, you are prompted to confirm before overwriting the existing subscription. See *Figure 55: Add a DN Screen* for an example of the Add a DN screen.

| ۹ | | Add a DN |
|---|---------------------------------------|----------|
| DN to add: | | |
| Enter a maximum of 2 Network Entities (optional): | ⊙RN OSP OVMS OGRN RN OSP OVMS OGRN | |
| Portability Type: | No portability type (PT=none) | |
| Enter up to 7 additional DN's to add (optional): | | |
| Force: | No 👻 | |

Figure 55: Add a DN Screen

Update a DN

The PDBA / Manage Data / DN / Update a DN screen prompts you for the fields necessary to change the SP or RN for an DN in the Provisioning Database (PDB). See *Figure 56: Update a DN Screen* for an example of the Update a DN menu.

| A | | Update a DN |
|--|---|-----------------------|
| DN to update: | 10000000 | |
| | O Move the existing DN to IMSI: | |
| New IMSI for the DN: | | |
| | OR | |
| | ③ Modify as a Standalone DN: | |
| Enter a maximum of 2 Network Entities (optional): | O Make no change to the existing O RN O SP O VMS O GRN T O Disassociate from this Network O Make no change to the existing O R SP O VMS O GRN O Disassociate from this Network OR | 2 Element value |
| | O Modify the DN's Attributes: | |
| Additional Subscriber Data (optional): | | |
| Portability Type: | PPBMS22 (P1+26) | (M) |
| Subscriber Type: | (Private (ST=1) | |
| Enter Number Substitution DN (optional): | 10000 | |
| Calling Party Blacklist | Yes | <u>20</u> |
| Called Party Blacklist | Yes | - |

Update DN

Figure 56: Update a DN Screen

Delete a DN

The PDBA / Manage Data / DN / Delete a DN screen prompts the user for the fields necessary to remove a DN from the Provisioning Database (PDB).

Retrieve a DN

The PDBA / Manage Data / DN / Retrieve a DN screen prompts you for the fields necessary to retrieve subscriptions from the Provisioning Database (PDB) by DN.

DN Block

The PDBA / Manage Data / DNBlock menu lets you add, update, delete, and view DN Blocks in the Provisioning Database (PDB). A 'dialed number' can refer to any mobile or wireline subscriber number, and can include MSISDN, MDN, MIN, or the wireline Dialed Number. A DN Block is a grouping of DN numbers that is treated as a continuous sequence of DNs.

The PDBA / Manage Data / DN Block menu provides these actions:

- Add a DN Block
- Update a DN Block
- Delete a DN Block
- Retrieve DN Blocks

Add a DN Block

The PDBA / Manage Data / DNBlock / Add a DN Block screen prompts you for the fields needed to add a DN block to the Provisioning Database (PDB). If there is a conflicting subscription in the PDB, you are prompted to confirm before overwriting the existing subscription.

Update a DN Block

The PDBA / Manage Data / DNBlock / Update a DN Block screen prompts you for the fields necessary to change the SP or RN for an DN block in the Provisioning Database (PDB).

| А | Update a DN Block |
|---|--|
| First DN in the DN Block: Last DN in the DN Block: | |
| Network Entity for this DN Block: | Make no change to the existing value RN SP Disassociate from all Network Entities |
| Portability Type: | Make no change to the existing value |
| Update DN Block | |

Figure 57: Update a DN Block Screen

Delete a DN Block

The PDBA / Manage Data / DNBlock / Delete a DN Block screen prompts the user for the fields necessary to remove a DN block from the Provisioning Database (PDB).

Retrieve DN Blocks

The PDBA / Manage Data / DNBlock / Retrieve DN Blocks screen prompts you for the fields necessary to retrieve subscriptions from the Provisioning Database (PDB) by DN. You must specify a block of DNs.

Network Entity

The PDBA / Manage Data / Network Entity menu lets you add, update, delete, and retrieve network entities in the Provisioning Database (PDB).

The PDBA / Manage Data / Network Entity menu provides these actions:

- Add Network Entity
- Update Network Entity
- Delete Network Entity
- Retrieve Network Entity

Add Network Entity

The PDBA / Manage Data / Network Entity / Add Network Entity menu selection prompts for the fields needed to add a network entity to the Provisioning Database (PDB).

| A | | | Add an NE |
|--------------------------------|-----------------|-------------------------------------|------------------------|
| ID to add: | | Туре: | SP 💌 |
| Point Code: | International 💌 | Group Code: | SP RN VMS GRN |
| Routing Indicator: | GT 💌 | Subsystem Number: | |
| Cancel Called Global Title: | NO 🛩 | New Nature of Address Indicator: | |
| New Numbering Plan | | New Translation Type: | |
| Digit Action: | None | SRF IMSI | |

Add NE

Figure 58: Add an NE Example

Update Network Entity

The PDBA / Manage Data / Network Entity / Update Network Entity screen prompts for the fields necessary to change a Network Entity in the Provisioning Database (PDB).

Delete Network Entity

The PDBA / Manage Data / Network Entity / Delete Network Entity screen prompts the user for the fields necessary to remove a Network Entity from the Provisioning Database (PDB).

Retrieve Network Entity

The PDBA / Manage Data / Network Entity / Retrieve Network Entity screen prompts you for the fields necessary to retrieve a Network Entity from the Provisioning Database (PDB).

| 4 | | Retrieve an NE |
|--|--|----------------|
| | ③ Retrieve information for a | single NE: |
| NE to retrieve: | | |
| NE Type: | RN M | |
| First NE in the range: | SP VMS GRN OR OR eve information for ar | n NE range: |
| Last NE in the range: | | |
| Only show NEs of this type (optional): | No Filter | |
| Maximum number of records to return (optional): | | |
| Type of information to return: | All data elements | |



Figure 59: Retrieve an NE Example

Individual IMEI

The PDBA / Manage Data / IMEI menu is used to add, update, delete, and view individual IMEI entries in the Provisioning Database (PDB).

The PDBA / Manage Data / IMEI menu provides these actions:

- Add an IMEI
- Update an IMEI
- Delete an IMEI
- Retrieve an IMEI

Add an IMEI

The PDBA / Manage Data / IMEI / Add an IMEI screen is used to create new IMEI entries in the Provisioning Database (PDB). The following functions are performed from this screen:

- Add a new IMEI, its associated List Types (WL,GL,BL), SVN, and 0 to 8 IMSIs. An IMEI and at least one List Type must be specified.
- Overwrite an existing IMEI. The IMEI and any other parameters and Force must be specified.
- Add a new IMSI to an existing IMEI. Existing IMEI and IMSI must be specified.

The SVN is an optional field. If no value is entered the default is 0. See *Figure 60: Add an IMEI Screen* for an example of the Add a IMEI screen.

л

. . .

10.0

| A | | Add a IIVIEI |
|--|------------------|--------------|
| | | |
| IMEI to add: | | |
| Software Version (optional): | | |
| Lists: | Black Gray White | |
| Enter up to 8 IMSI's for the IMEI (optional): | | |
| Force: | No 💌 | |
| | | |

Figure 60: Add an IMEI Screen

Update an IMEI

Add IMEL

The PDBA / Manage Data / IMEI / Update IMEI screen is used to update/modify individual IMEI entries in the PDB. The following functions are performed from this screen:

- Update an IMEI with its associated List Types (WL,GL,BL). An IMEI and at least one List Type must be specified. At least one List Type must be set to yes. Unless specified, the List types will not change.
- Overwrite an existing SVN. An IMEI and SVN must be specified.

IMSIs cannot be updated with this screen. ENT_EIR and DLT_EIR are used to define IMSIs. To change the List Types, use the yes/no options for the various lists.

Delete an IMEI

The PDBA / Manage Data / IMEI / Delete an IMEI screen is used to remove IMEI entries from the Provisioning Database (PDB). The following functions are performed from this screen:

- Delete an IMEI and its associated list types, SVN, and any associated IMSIs. The IMEI must be specified.
- Delete an IMSI from a specific IMEI. The IMSI and IMEI must be specified.
- Delete an IMSI from all IMEIs. The IMSI must be specified.

Retrieve an IMEI

The PDBA / Manage Data / IMEI / Retrieve is used to retrieve IMEI data from the Provisioning Database (PDB). The following functions are performed from this screen:

- Retrieve an IMEI and its associated List Types (WL,GL,BL), SVN, and 0 to 8 IMSIs. The IMEI must be specified.
- Retrieve a range (1 through 10,000) of IMEIs that match either filter:

- Have a specific List Type set to YES.
- Have an IMSI that matches the requested IMSI.
- Retrieve the beginning and ending IMEI. At least one optional filter type must be specified.

See Figure 61: Retrieve an IMEI Screen for an example of the Retrieve a IMEI screen.

| A | | Retrieve a IMEI |
|--------------------------------------|---|-----------------|
| | • Retrieve information for a single IMEI: | |
| IMEI to retrieve: | | |
| | OR | |
| | C Retrieve information for an IMEI range: | |
| First IMEI in the range: | | |
| Last IMEI in the range: | | |
| Black List filter value: | | |
| Gray List filter value: | | |
| White List filter value: | | |
| IMSI filter: | | |
| Maximum number of records to return: | | |
| Type of information to return: | All data elements | |
| Retrieve | | |

Figure 61: Retrieve an IMEI Screen

Block IMEI

The PDBA / Manage Data / IMEI Block menu is used to add, update, delete, and view individual IMEI entries in the Provisioning Database (PDB).

The PDBA / Manage Data / IMEI Block menu provides these actions:

- Add an IMEI Block
- Update an IMEI Block
- Delete an IMEI Block
- *Retrieve an IMEI Block*

Add an IMEI Block

The PDBA / Manage Data / IMEI / Add an IMEI Block screen is used to create new IMEI entries in the Provisioning Database (PDB). This screen is used to add a new IMEI block with its associated List Types (WL,GL,BL). The First IMEI, Last IMEI, and at least one List Type must be specified.

Update an IMEI Block

The PDBA / Manage Data / IMEI / Update IMEI Block screen is used to update/modify IMEI entries in the PDB. This screen is used to update an IMEI block with its associated List Types (WL,GL,BL). The First IMEI, Last IMEI, and at least one List Type must be specified. At least one List Type must be set to yes. Unless specified, the List types will not change.

Delete an IMEI Block

The PDBA / Manage Data / IMEI / Delete an IMEI Block screen is used to remove IMEI entries from the Provisioning Database (PDB). This screen is used to delete an IMEI block and its associated list types, SVN, and any associated IMSIs. The First IMEI in the block and Last IMEI in the block must be specified.

Retrieve an IMEI Block

The PDBA / Manage Data / IMEI / Retrieve is used to retrieve IMEI Block data from the Provisioning Database (PDB). The following functions are performed from this screen:

Send PDBI Command

The PDBA / Manage Data / Send PDBI Command screen allows only the epapdev user to type PDBI (Provisioning Database Interface) commands that are not explicitly covered by the menu set. The Send PDBI Command screen appears under the PDBA / Manage Data menu.

A socket connection to the PDBI is available; however, all other functions, including creating and ending transactions, must be entered manually. For additional information about the PDBI commands, refer to *Provisioning Database Interface User's Guide*.

Press the Start PDBI Connection button, and a new window appears with the PDBI connection. The epapdev user password must be entered.

The session may be closed by:

- Closing the window under the File menu, or
- Clicking on the X icon in the upper right of the window, or
- Clicking the Close PDBI Connection button in the EPAP network window.

Refer to *Provisioning Database Interface User's Guide* for the rules about commands, syntax, and usages.

EPAP Provisioning Blacklist Menu

The PDBA / Manage Data / Prov BL menu is used to add, delete, and view blacklist entries in the Provisioning Database (PDB).

The PDBA / Manage Data / Prov BL menu provides these actions:

- Add Provisioning Blacklist
- Delete Provisioning Blacklist
- Retrieve Provisioning Blacklist

Add Provisioning Blacklist

The PDBA / Manage Data / Prov BL / Add Provisioning Blacklist screen is used to add Blacklist data to prevent certain address ranges from being used as DN, DN Block, and IMSI address strings. Specific criteria must be followed when entering the blacklist data:

- The address strings are defined as two digit strings of 5-15 hexadecimal digits, where the ending address is greater than or equal to the beginning address.
- The beginning blacklist value and ending blacklist value must be of the same length.
- The address strings cannot conflict with DN, DN block, or IMSI values in the PDB.

Tekelec recommends adding Network Global Titles in the EPAP Provisioning Blacklist to prevent Network Global Titles from being provisioned in the MNP Database.

Delete Provisioning Blacklist

The PDBA / Manage Data / Prov BL / Delete Provisioning Blacklist screen is used to delete the EPAP Blacklist range from the Provisioning Database (PDB). The beginning address string is defined as a string of 5-15 hexadecimal digits.

Retrieve Provisioning Blacklist

The PDBA / Manage Data / Prov BL / Retrieve Provisioning Blacklist screen is used to retrieve Blacklist data from the Provisioning Database (PDB). The address strings are defined as two digit strings of 5-15 hexadecimal digits of the same length, where the ending address is greater than or equal to the beginning address.

Authorized IP List

The PDBA / Authorized IP List menu allows you add, modify, remove, and list the IP addresses authorized to connect to the PDBA through the Provisioning Database (PDB). Beginning with EPAP 16.1, the user is able to configure both IPv4 and IPv6 for a list of authorized IPs:

- The user is allowed to configure IPv4 only remote system address
- The user is allowed to configure IPv6 only remote system address
- On dual stack the user is allowed to configure IPv4 or IPv6 remote system address

This menu also allows you specify whether a secure shell (SSH) tunnel should be created between the that IP address and the EPAP, and if so, specify the username, password and port number to use on the machine represented by the IP address.For more information about SSH tunneling, refer to *Provisioning Database Interface User's Guide*. The PDBA / Authorized IP List menu provides these actions:

- Add Authorized IP
- Modify Authorized IP
- Remove Authorized IP
- List All Authorized IPs

Add Authorized IP

The PDBA / Authorized IP List / Add Authorized PDBA Client IP screen allows you to:

- Add an IP address to the list of authorized IP addresses
- Specify a **Permission Type** of Read or Write for that IP address
- Decide if an SSH (secure shell) tunnel should be created between that IP address and the EPAP
- Specify a username, password, and port number to use on the machine represented by the IP address

| A | | Add Authorized PDBA Client IP |
|-----------------------------|---|--|
| Select required IP version: | ○₽₩4 ⊙₽₩6 | |
| IP to add: | | |
| Permission Type: | Read V | Syntax: IPv6 address = xxxxixxixxxxixxxxixxxxixxxxixxxxi where, x = 0 - F(x would be a hexadecimal value) If IPv6 address has successive fields of zeros. it can be |
| | s information is necessary for creating the SSH tunnel with the client. Check if you want to create the SSH Tunnel with this client. | represented as two colons(::) for example,0:0:0:0:0:0:0:17 could be represented as ::17 |
| Username: | | However, this can be done only once in the addresss. |
| Password: | | |
| Port Number: | | |

Add IP

Figure 62: Add Authorized PDBA Client IP

Modify Authorized IP

The PDBA / Authorized IP List / Modify Authorized PDBA Client IP screen allows you to:

- Change the Permission Type of an authorized PDBA client IP address
- Decide to change SSH tunnel status
- Change username, password, and port number

| IP to modify: | | |
|------------------------|--------|---|
| Permission Type: | Read 🛩 | Syntax: IPv4 address = xxx.yyy.yyy whre, xxx = 1 - 255, yyy = 0 - 255 Syntax: IPv6 address = |
| Client User Informatio | | he SSH tunne (where, x = 0 - F(x would be a hexadecimal value) IF IPv6 address has successive fields of zeros, it can be I Tunnel with represented as two colons(::) For example,0:0:0:0:0:0:0:17 could be represented as ::17 However, this can be done only once in the addresss. |
| Password: | | |
| Port Number: | | |

Figure 63: Modify Authorized PDBA Client IP

To modify an authorized PDBA client IP address:

- 1. Enter an IP address in the **IP to modify** field
- 2. Select a Permission Type
- 3. Make a selection for the Client User Information checkbox
- 4. Enter username, password, or port number
- 5. Click the Modify IP button

When the modification of the IP address is accepted, you see the message indicating a successful acceptance of the altered permission type.

Remove Authorized IP

The PDBA / Authorized IP List / Remove Authorized PDBA Client IP screen allows you remove an IP address from the list of authorized addresses. A CAUTION message informs you that removing an IP will stop any SSH tunnel that is currently connected with that IP.

| Α | Remove Authorized PDBA Clier | nt IP |
|--|---|-------|
| IP to remove: | | |
| Remove IP | Syntax: Individual or CIOR IPe4 address. Individual IP = xxx.yyy.yyy,yyy (xxx = 1 - 223, yyy = 0 - 255) CIDR ID = xxx.yyy.yyy,yyy (xxx = 1 - 255, yyy = 0 - 255, yy = 1 - 32). Syntax: IPe6 address = | |
| CAUTION: Removing IP will stop any SSH Tunnel runn | NIXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX | |
| Wed April 08 2015 08:39:31 EDT | for example,0:0:0:0:0:0:0:17 could be represented as ::17 However, this can be done only once in the addresss. | |

Figure 64: Remove Authorized PDBA Client IP

To remove an authorized PDBA client IP address, enter the desired IP address in the **IP to remove:** field, and click the **Remove IP** button.

When the removal of the IP address is accepted, a message appears indicating a successful completion of the action.

List All Authorized IPs

The PDBA / Authorized IP List / List All Authorized PDBA Client IPs screen allows you display all authorized IP addresses.

| List All Authorized PDBA Client IPs |
|-------------------------------------|
| LIST AIL AUTIONZED F DDA CHETIT IFS |

 IP Address
 Permission
 SSH Tunnel
 Username
 Port Number

 10.248.10.51
 WRITE
 DISABLED

 10.248.10.52
 WRITE
 DISABLED

Figure 65: List All Authorized PDBA Client IPs Screen

DSM Info

The PDBA / DSM Info menu is used to request information on the Service Module cards in the network.

The PDBA / DSM Info menu provides these actions:

- PDBA DSM Report
- PDBA DSM List

PDBA DSM Report

The PDBA / DSM Info / PDBA DSM Report screen is used request the DSM Level complete report from the PDBA. This report can be requested in two ways. The user can ask for the highest provisioned level that has been received by some provided percentage of the Service Module cards. Or the user

can provide a specific level to get the percentage of cards that have received that level. A list of the Service Module cards that were behind the level mentioned in the response can be provided in the report as well. See *Figure 66: PDBA DSM Report Screen* for the PDBA DSM Report screen.

| A | PDBA DSM Report |
|---|-----------------|
| | |

This screen allows the user to request the DSM Level Complete report from the PDBA. This report can be requested in two ways. The user can ask for the highest provisioned level that has been received by some provided percentage of the DSM cards. Or, the user can provide a specific level to get the percentage of cards that have received that level. A list of the DSM cards that were behind the level mentioned in the response can be provided in the report as well.

| ③ Request report matching percent: | 91 | |
|------------------------------------|---------------------------------------|--|
| ○ Request report for level: | | |
| Type of information to return: | List of DSM exceptions 👻 | |
| | · · · · · · · · · · · · · · · · · · · | |

Get Report

Figure 66: PDBA DSM Report Screen

PDBA DSM List

This screen retrieves all of the information that the PDBA has on all of the Service Module cards in the network. Two fields are provided to filter the list of Service Module cards returned. A third field is provided to limit the amount of information returned for each Service Module card. Refer to *Figure 67: PDBA DSM Info List Screen (with Status filter pulldown)* for an example of the PDBA DSM Info List.

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PDBA DSM Info List

This screen retrieves all of the information that the PDBA has on all of the DSMs in the network. Two fields are provided to filter the list of DSMs returned. A third field is provided to limit the amount of information returned for each DSM.

| CLLI filter: | |
|------------------|---|
| Card Loc filter: | |
| Status filter: | All status |
| GetList | All status Unknown Loading Resync Coherent Incoherent Inconsistent Corrupt |

Figure 67: PDBA DSM Info List Screen (with Status filter pulldown)

PDBA / Maintenance

The PDBA / Maintenance menu lets you perform various PDB maintenance operations for the Provisioning Database (PDB).

The PDBA / Maintenance menu provides these actions:

- PDBA / Maintenance / Backup
- PDBA / Maintenance / Import File to PDB
- PDBA / Maintenance / Export PDB to File
- PDBA / Maintenance / Transaction Log Params
- PDBA / Maintenance / Number Prefixes
- PDBA / Maintenance / Logs
- PDBA / Maintenance / Schedule PDB Export
- PDBA / Maintenance / Configure PDBA Record Delay
- PDBA / Maintenance / View License Capacity

PDBA / Maintenance / Backup

The PDBA / Maintenance / Backup menu lets you perform backup actions, including listing backups and backup on device, backing up the PDB, and restoring the PDB.

The PDBA / Maintenance / Backup menu provides these actions:

- List Backups
- Backup the PDB
- *Restore the PDB*

List Backups

The PDBA / Maintenance / Backup / List PDB Backups screen lists the details of the backup. See *Figure 68: List PDB Backups Screen* for an example of the List PDB Backups screen.

| Δ | 1 |
|---|----|
| Γ | ١. |

List PDB Backups

| Туре | Originating Host | File Name | File Size | Creation Time |
|-----------|------------------|---------------------|-------------|------------------------------|
| | oughing most | The Found | | |
| pdbBackup | megalon-a | pdbBackup megalon-a | 81835 bytes | Thu May 22 2003 17:52:19 EDT |
| pdbBackup | megalon-a | pdbBackup megalon-a | 81802 bytes | Thu May 22 2003 17:55:10 EDT |
| pdbBackup | megalon-a | pdbBackup megalon-a | 81794 bytes | Thu May 22 2003 18:01:36 EDT |
| pdbBackup | megalon-a | pdbBackup megalon-a | 81800 bytes | Thu May 22 2003 18:10:38 EDT |
| pdbBackup | megalon-a | pdbBackup megalon-a | 81800 bytes | Thu May 22 2003 18:15:26 EDT |
| pdbBackup | megalon-a | pdbBackup megalon-a | 81797 bytes | Thu May 22 2003 18:19:38 EDT |
| pdbBackup | megalon-a | pdbBackup megalon-a | 81840 bytes | Thu May 22 2003 17:49:02 EDT |
| pdbBackup | megalon-a | pdbBackup_megalon-a | 81842 bytes | Thu May 22 2003 18:23:22 EDT |

Figure 68: List PDB Backups Screen

Backup the PDB

The PDBA / Maintenance / Backup / Backup the PDB screen makes a copy of the database, from which it can restore the PDB, in case of emergency.

The completed successful backup results in the Banner Message Window.

Restore the PDB

The PDBA / Maintenance / Backup / Restore the PDB screen lets you restore the PDB (Provisioning Database) from a previous backup.

This screen is used in the Restoring the PDB procedure in Alarms and Maintenance Guide.



Caution: Do not attempt to use this operation until you have contacted *My Oracle Support* (*MOS*) for assistance. Restoring the PDB is service affecting.

When the Restore the PDB process has started, the in-process screen will be displayed. The status will be displayed in the Banner Message Window.

PDBA / Maintenance / Import File to PDB

The PDBA / Maintenance / Import File to PDB screen prompts you to import a file into the Provisioning Database (PDB). This action inserts new database records into the PDB by reading PDBI commands from the input file. Refer to *Provisioning Database Interface User's Guide*.

Note: Do not use this action to restore a damaged Provisioning Database. This action does **not** delete the existing records in the database, and consequently does **not** repair any damaged records in the database. To repair a damaged database, contact *My Oracle Support (MOS)* for information and assistance.

Although the input file is normally generated by the customer's provisioning application, the *PDBA* /*Maintenance* /*Export PDB* to *File* action also generates a file suitable for importing with this command.

A caution screen will be displayed. Click Continue to access the Import File screen.

Specify the path and name of the file to import, and click the Import button.

For additional information on Importing Files to the Provisioning Database (PDB), refer to the *Provisioning Database Interface User's Guide* section about importing and exporting files.

PDBA / Maintenance / Export PDB to File

This screen is used to export data to a specified location. The PDBA / Maintenance / Export PDB to File screen menu prompts for a file to export the Provisioning Database (PDB). This action writes the commands required to re-create each IMSI, IMEI, DN, DN Block, SP and RN to the specified file in a PDBI or CSV format. For additional information about PDBI format, refer to the *Provisioning Database Interface User's Guide* section titled "PDBI Format."

Note: Do not use this action as a substitute for the **Backup the PDB** action. Do not use a file generated by the **Export PDB to File** action to restore a damaged database. Use this action only as a starting point for creating a file suitable for *PDBA / Maintenance / Import File to PDB*.

To export the PDB to a user file, enter a user filename of your choice. The EPAP automatically uses the default path /usr/external/logs/<user file name>.

To export a PDB to File, click the **Continue** button.

In the input field titled *Full pathname of export file*, specify the filename of your choice for the PDB you want to export to file; the example uses the name 'userfile1'. Select an export format, either the PDBI or raw delimited ASCII format; if ASCII, select a delimiter from the drop-down menu. After making the selections, click the **Export** button.

The path to your copy of the exported file is the EPAP default path /usr/external/logs/<user file name>.

For more information about the PDBI and ASCII formats, refer to the *Provisioning Database Interface User's Guide* sections "PDBI Format" and "Raw Delimited ASCII Format."

For additional information about Importing Files to the PDB, refer to the *Provisioning Database Interface User's Guide* section titled "Import/Export Files."

PDBA / Maintenance / Transaction Log Params

The PDBA / Maintenance / Transaction Log Params menu lets you view and change the parameters of the transaction log for a file to which it can export the PDB.

The PDBA / Maintenance / Transaction Log Params menu provides these actions:

- View Params
- Change Params

View Params

The PDBA / Maintenance / Transaction Log Params / View Params screen lets you display the current values of the PDBA Transaction Log parameters. These parameters control how frequently the PDBA transaction log is cleaned up.

Change Params

The PDBA / Maintenance / Transaction Log Params / Change Params screen lets you change the frequency that old transaction log records are removed.

Parameters that control when the PDBA removes old transaction log records can be customized. (Transaction log records are the records of PDBA responses to RTDB update requests.) Specify the

maximum number of records to keep or the length of time (expressed in minutes) to keep records. When either limit is reached, the oldest records are automatically deleted.

When a transaction log record has been removed from the database, the RTDB can only retrieve that information through a complete reload. Therefore, change these values only if you are certain.

Enter the maximum number of transactions log record and the maximum number of minutes to keep record. The maximum number is '-1'.

When you change either the number of records or number of minutes to keep in the Transaction Log, click the Change Parameters button. A confirmation screen will be displayed.

PDBA / Maintenance / Number Prefixes

The PDBA / Maintenance / Number Prefixes menu lets you view and change the parameters of the PDBA prefixes.

The handling of number prefixes is a convention followed by EPAP, PDBI, and the G-Flex, G-Port, and INP systems. For more information about number prefixes, refer to *Provisioning Database Interface User's Guide*.

The PDBA / Maintenance / Number Prefixes menu provides these actions:

- View Prefixes
- Change Prefixes

View Prefixes

The PDBA / Maintenance / Number Prefixes / View PDBA Number Prefixes screen lets you display the current values for the PDBA number prefixes. See the Change PDBA Number Prefixes screen.

Change Prefixes

The PDBA / Maintenance / Number Prefixes / Change PDBA Number Prefixes screen lets you set the two number prefixes used by the PDBA as default prefixes for DNs, DN blocks, and/or IMSIs. Turning on a number prefix allows PDBI clients to avoid sending an entire number on every transmission; instead, only the portion following the prefix is sent. For details about number prefixes, refer to *Provisioning Database Interface User's Guide*.

Enter either the DN or DN block prefix and/or the IMSI prefix. After entering the values, click the **Change Prefixes** button.

PDBA / Maintenance / Logs

The PDBA / Maintenance / Logs menu allows the user to view the PDB error, command, and debug logs, as well as set log threshold values. The user is required to enter the authorized password for the user appuser to view the system logs.

Note: The contents of these logs are intended for the use by *My Oracle Support (MOS)* in diagnosing system operation and problems. If assistance is required, contact *My Oracle Support (MOS)* for more information.

The PDBA / Maintenance / Logs menu provides these actions:

- View Command Log
- View Debug Log

- View Error Log
- Set Log Levels

View Command Log

The PDBA / Maintenance / Logs / View Command Log menu selection lets you view the current PDBA Command Log. To view historic PDBA command logs, use the View Any File action. Refer to *View Any File*.

View Debug Log

The PDBA / Maintenance / Logs / View PDBA Debug Log menu selection lets you view the current PDBA Debug Log. To be able to see historic PDBA Debug logs, you must use the View Any File action. Refer to *View Any File*.

View Error Log

The PDBA / Maintenance / Logs / View PDBA Error Log menu selection lets you view the current PDBA Error Log. To be able to see historic PDBA Error logs, you must use the View Any File action. Refer to *View Any File*.

Set Log Levels

The PDBA / Maintenance / Logs / Set PDBA Log Info Levels screen prompts you for the level of detail to be written to the error, debug, and command logs. Setting a higher debug level results in logs being recorded with more detail, while a lower level contains less detail. Setting the debug level to a value of 0 turns logging off.

Note: The levels for error, command and debug logs should be set only under the guidance of Technical Services. See *My Oracle Support (MOS)* for more information.

PDBA / Maintenance / Schedule PDB Export

This screen is used for the the Automatic/Schedule Export Mode. This screen is used to automatically export PDB data to a file that is then available to a client SFTP. This screen allows the user to export a single object type rather than the complete database. By default, all object types are exported. Through this screen the customer has a choice of what data to be exported as well as the day and time of day the data is exported.

The export can be scheduled at a specific time for each of the following repeat periods: every N number of days (N can be up to 365) on specific days of the week, on a specified day of the month, or on a specified day of the year. The schedule export screen is used to display any existing PDB support tasks and to create a task by specifying the data type, the export format (PDBI or CSV), the export mode (blocking, snapshot, or real-time) as well as the time and repeat period. In addition, a Comment field is available to describe the task.

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Schedule PDB Export

| Existing PDB Export Tasks | | | | |
|---------------------------|------------------------------------|--|----------------------------------|--|
| ID | <u>Schedule</u> | Params | <u>Comment</u> | |
| 1 | daily,2,00:00 | raw,imsi,blocking | Report 1 | |
| 2 | weekly,3,12:00 | pdbi,imei,blocking | Weekly IMEI report | |
| 3 | monthly,15,01:00 | pdbi,all,snapshot | Monthly on the 15th | |
| 4 | yearly, April, 15,00:00 | pdbi,all,blocking | Yearly April 15th | |
| | o PDBI C Raw Delin | nited ASCII Data Typ | e: All 💌 Export Mode: Blocking 💌 | |
| | port Format: © PDBI | nited ASCII | | |
| | port Format: © PDBI © Raw Delin | nited ASCII Data Typ Scheduling (od: © Daily © Weekly (| ptions | |
| | port Format: © PDBI © Raw Delin | Scheduling (od: © Daily © Weekly (| ptions | |

Figure 69: Schedule PDB Export Example

Existing PDB Export Tasks

The Existing PDB Export Tasks portion at the top of the screen displays all currently scheduled exports in table format. Clicking on a column heading causes the entries in that column to be sorted, either alphabetically or numerically, depending on whether the column entries start with a letter or a number. Clicking the column again sorts the entries in the opposite order.

Clicking on a row causes the data contained in that task to be displayed in the data entry fields below the table, for viewing, modification, or deletion.

Export Format, Data Type, and Export Mode

For more information about the Export Format, Data Type, and Export Mode choices, refer to *Provisioning Database Interface User's Guide*.

Scheduling Options

The Scheduling Options section of the **Schedule PDB Export** screen allows the user to choose how often to repeat the scheduled export and to specify the exact day and time. The appearance of this section changes depending on which **Repeat Period** radio button is selected:

The following fields are the same among the various Repeat Period selections (for more information about fields that differ depending on the Repeat Period selected, see *Variable Fields in Scheduling Options*):

- **Repeat period:** Select the values for the hour and minute to start the scheduled export from the two drop-down boxes at the right of the Scheduling Options section. The hour drop-down uses a 24-hour clock. For example, if you want the export to start at 10:30 PM, select 22 from the left drop-down box and select 30 from the right drop-down box.
- **Comment:** Use this optional field to add comments about this export. The content of this field is stored and displayed on the GUI, but it is not used otherwise.

Variable Fields in Scheduling Options

The following sections describe how the Scheduling Options fields change depending on the Repeat Period that is selected.

Daily Repeat Period

To schedule an export to be run every N days, select the Daily radio button, specify a number (N) to indicate that the export should be run every N days, select the time, and optionally enter a comment.

Note: Although the maximum value allowed in the day(s) field is 365, if an export is desired to run once a year, it is recommended to use the yearly repeat period so that leap years are properly treated (see *Yearly Repeat Period*).

Weekly Repeat Period

To schedule an export to be run each week, select the Weekly radio button, select one or more days of the week, select the time, and optionally enter a comment.

Monthly Repeat Period

To schedule an export to be run one day each month, select the Monthly radio button, select a numeric day of the month, select the time, and optionally enter a comment.

Note: For months that do not contain the number of days specified in the Day field, the export will run on the first day of the following month. (For example, if the Day field value is 29, the export will run on March 1 rather in February for any year that is not a leap year.)

Yearly Repeat Period

To schedule an export to be run one day each year, select the Yearly radio button, select a numeric day of the year, select the time, and optionally enter a comment.

Add, Modify, and Delete Buttons

The Add, Modify, and Delete buttons are located at the bottom of the Schedule PDB Export screen.

Add To add a scheduled PDB export, enter all the data to describe the export, and click the Add button.

If the task, as described by the current data in the data entry fields, does not exactly match an existing task, a new task is scheduled. If the task exactly matches an existing task, an error message is displayed.

Modify To modify a scheduled PDB export, click that export task in the Existing PDB Export Tasks table, change any data that describes the export, and click the **Modify** button.

The **Modify** button is selectable only when an entry in the Existing PDB Export Tasks table at the top of the screen has been selected and one or more fields on the screen has been changed.

If the task, as described by the current data in the data entry fields, does not exactly match an existing task, a new task is scheduled. If the task exactly matches an existing task, an error message is displayed. **Delete** To delete a scheduled PDB export, click that export in the Existing PDB Export Tasks table, and click the **Delete** button.

The **Delete** button is selectable only when an entry in the Existing PDB Export Tasks table at the top of the screen has been selected.

PDBA / Maintenance / Configure PDBA Record Delay

This screen is used to configure the amount of time (in minutes) allowed for new PDB records to appear in the mate PDBA before they are considered late. If records take longer than this amount of time to arrive at the mate PDBA, the mate PDBA will trigger an alarm. This value can be set from 1 to 300. The default value is 15.

PDBA / Maintenance / View License Capacity

This screen displays information about the purchased Provisioning Database (PDB) capacity license supported on a specific EPAP. The total Purchased DB License Capacity and the percentage of PDB occupation are displayed. Licenses are applied in increments of 0.5 Million; a customer who purchases 20 licenses has a Provisioning Database capacity of 10 million subscribers.

The 80%, 90%, and 100% capacity alarms are based on the licensed capacity if configured. Before the 240M DN and 240M IMSIs via Split Database feature is turned on from the EAGLE side, these alarms are based on a total capacity of 240 million. After the 240M DN and 240M IMSIs via Split Database feature is turned on from the EAGLE side, these alarms are based on a total capacity of 480 million by default or based on the purchased capacity if configured.

Incremental Capacity Control

As of EPAP 16.1, a Feature Access Key (FAK) is no longer required to enable or use the EPAP Capacity Control feature. Operators are responsible for ensuring their system stays within the scope of the licenses they have purchased. Because the License Capacity is updated incrementally, whenever a new capacity is added, it will be added in addition to the previous capacity.

By default, the license capacity is set to 0 (not configured). A PDB percentage full alarm is raised when the capacity is not set.

The utility manageLicenseInfo is used to check and set DB license capacity. To check and set the value of purchased license capacity, complete the following steps:

- 1. Log on to the EPAP CLI as epapdev.
- 2. \$ manageLicenseInfo -1

Note: The value of the purchased capacity is mentioned in "Current license capacity."

3. \$ manageLicenseInfo -a <License Capacity value>

Note: "License Capacity value" is the number of licenses required to set desired PDB capacity.

The utility is available on the EPAP Provisional server. The "License Capacity value" is stored in LicenseInfo table in PDB database.

List PDBI Connections

The PDBA / List PDBI Connections screen enables EPAP GUI users to view all provisioning connections to the PDBA. This menu option provides non-persistent data about PDBI and SOG connections along with some performance data based on the totals for the entire lifetime of each connection.

PDBI Statistics Report

The PDBA / PDBI Statistics Report screen enables EPAP GUI users to view available statistics reports. After clicking the PDBI Statistics Report menu item, a screen is displayed to select the Report Type and identify the time period for the report.

Available Report Types are:

- 5 minutes
- 1 hour
- 1 day

Click on the **Generate Report** button to display the report.

The reports are stated in commands per second (CPS). Reported statistics include information on provisioning patterns, degradation of performance, and performance impact due to various activities. Reports generted for a specified time period (Report Type) contain at least the following information:

- Average number of PDBI connections for the reported period
- Peak number of PDBI connections for the reported period
- Average system PDBI commands per second (CPS) for the reported period
- Peak system PDBI commands per second (CPS) for the reported period (calculated per second)
- Percentage of commands with a return code of zero that successfully updated the database for the reported period (ent/upd/dlt commands only).
- Total number of commands with a return code of zero that successfully updated the database for the reported period (ent/upd/dlt commands only; rtrv commands are not included).

Statistics related to numbers of PDBI connections are based on the number of PDBI connections at one time.

User Administration Menu

The User Administration menu allows the user to perform various platform tasks, including administering users and groups, terminating active sessions, and modifying system defaults. The user interface allows for many users with multiple and varied configurations of permissions. It is designed for convenience and ease of use while supporting complex user set-ups where required.

A successful log into the UI provides the user with an open session. These rules apply to session management and security.

- <u>Idle Port Logout</u>: If no messages are exchanged with the UI client session for a configurable amount of time, the session is automatically closed on the server side. The default length of the timeout is a system-wide value, configurable by the administrator. The administrator can also set a different timeout length for an individual user, if desired.
- <u>MultipleSessions perUser</u>: The administrator can turn off multiple sessions allowed per user on a global system wide basis.
- <u>Revoke/Restore User</u>: The administrator can revoke a userid. A revoked userid remains in the database but can no longer log in. Likewise, the administrator can restore a userid that was previously revoked.

- <u>ManageUnusedUserIDs</u>: The EPAP UI automatically revokes userids that are not accessed within a specified number of days. The number of days is a system-wide value that is definable by the administrator.
- Login Tracking: When a user successfully logs in, the UI displays the time of the last successful login and the number of failed login attempts for that userid.
- <u>Intrusion Alert</u>: When the number of successive failed login attempts from a specific IP address reaches **5** (five), the EPAP automatically writes a message to the UI security log and displays a message on the banner applet to inform any administrator logged in at that time.
- <u>RevokeFailed User</u>: The UI automatically revokes any user who has N successive login failures within 24 hours. N is a system-wide configurable number, with a default of **3** (three). This restriction is turned off if N is set to 0 by the administrator.

The User Administration menu performs administration functions for users and groups, and handles terminating active sessions and modifying system defaults. See these topics discussed:

- Users
- Groups
- Authorized IPs
- Terminate UI Sessions
- Modify Defaults

Users

The User Administration / Users menu allows the system administrator to administer users functions such as add, modify, delete, retrieve, and reset user password.

A user is someone who has been given permission with system administrator authority to log in to the user interface. The administrator creates these user accounts and associates them with the groups to which they belong. A user automatically has access to all actions allowed to the groups he is a member. In addition to the user's groups, the administrator can set other user-specific permissions or restrictions to any user's set of individual permissions.

The EPAP user interface comes pre-defined with user interface users in order to provide a seamless transition to the graphical user interface. This is done by duplicating the Unix user logins and permissions that existed on the original (version 1.0) text-based UI. Refer to *Table 21: EPAP UI Logins* for the current login names.

| Login Name | Access Granted |
|--------------|-----------------------------------|
| epapmaint | Maintenance menu and all submenus |
| epapdatabase | Database menu and all submenus |
| epapdebug | Debug menu and all submenus |
| epapplatform | Platform menu and all submenus |

Table 21: EPAP UI Logins

| uiadmin | User Administration menu |
|------------|---|
| epapall | All of the above menus |
| epapconfig | Configuration menu and all submenus (text-based UI) |

The Users menu provides these capabilities:

- Add User
- Modify User
- Delete User
- Retrieve User
- Reset Password

Add User

The User Administration / Users / Add UI User screen is used to add a new user interface user name and a default password. A succesful entry will generate a confirmation screen.

Modify User

The User Administration / Users / Modify UI User screen is used to change a user permission profile. The administrator must first select a user name from the list of current users.

After selecting a User Name, the user permissions screen appears. In this screen, the permissions allowed to the user can viewed and specified.

You can directly specify the number of concurrent log-ins, an inactivity time limit, and a password age limit. In addition, you can modify group membership data and specific actions that the user is permitted.

After modifying any entries, click the Submit Profile Changes button. The Modify Group Membership screen appears, allowing the user to customize individual access to groups. Click Sumbit Group Membership Changes when finished. A confirmation screen will appear.

Clicking the Modify Specific Actions button displays Action Privileges to specify for the user being modified. See *Figure 70: Modify UI User's Specific Actions*.

| A | | | | Modify UI Use | er | |
|-----------------------------------|---|-------------------------------|----------|--|----|--|
| | | User ric-test Action Priviles | ges | | | |
| Start EPAP Software | 2 | Stop EPAP Software | • | View Forced Standby Status | • | |
| Change Forced Standby Status | • | Display Release Levels | 2 | Retrieve Entries from Transaction Log | • | |
| Export Transaction Log to File | • | Decode Eagle MPS Alarm | • | View RTDB Audit Enabled | • | |
| Change RTDB Audit Enabled | • | View RTDB Status | • | Reload RTDB from PDBA | • | |
| Reload RTDB from Remote | 2 | Backup the RTDB | v | Configure Record Delay | • | |
| View Maintenance Log | | View RTDB Log | | View Provisioning Log | | |
| View RTDB Audit Log | | View UI Log | | View Any File | | |
| List EPAP Software | _ | a | _ | D TT 1/1 0/1 1 | _ | |

Figure 70: Modify UI User's Specific Actions

This screen contains many selections from which to choose. After customizing the settings, click the Submit Specific Action Changes at the bottom of the screen.

The bottom of the Modify UI User's Special Actions screen contains these explanatory notes:

- ^A Permission for this action has been explicitly added for this user.
- ^R Permission for this action has been explicitly removed for this user.

These notes indicate the privileges specifically added or removed for an individual user from the groups to which he/she is a member. This allows discrete refinement of user privileges even though he/she may be a member of groups. The system will generate a confirmation of the change for the user.

Delete User

The User Administration / Users / Delete UI User screen lets an administrator remove a user name from the list of user interface names. The screen is similar to Modifying UI User. First you select the user name to be deleted and click the Delete User button. A confirmation screen will appear, requesting approval of the change.

After confirmation, a success screen is generated.

Retrieve User

The User Administration / Users / Retrieve UI User screen displays the user name permission profiles from the user interface information.

The screen to view the user permissions appears, only displays the permissions allowed to that user.

You can directly see certain information such as the maximum allowed number of concurrent log-ins and the inactivity time limit. In addition, you can go on to view the user's group membership data and specific actions (privileges).

Additional information can be viewed by clicking the View Group Membership button.

Clicking the View Specific Actions in the Retrieve UI User screen displays the user privileges. This screen contains many privileges to display.

The bottom of the User Privileges screen may also can have explanatory notes:

- ^A Permission for this action has been explicitly added for this user.
- ^R Permission for this action has been explicitly removed for this user.

These notes indicate the privileges specifically added or removed for an individual user from the group to which he/she is a member. These permissions allow individual variations to user privileges even though the user is a member of a group.

Reset Password

The User Administration / Users / Reset User Password screen changes the password for a user name.

A confirmation screen appears when you correctly update the user's password

Groups

The User Administration / Groups menu allows the user to administer group functions such as add, modify, delete, and retrieve.

For your convenience, actions can be grouped together. These groups can be used when assigning permissions to users. The groups can consist of whatever combinations of actions that system administrators deem reasonable. Group permissions allow any given action to be employed by more than one group.

Groups can be added, modified, deleted, and viewed through the menu items in the User Administration menu.

Note: The EPAP User Interface concept of groups should not be confused with the Unix concept of groups. The two are not related.

The EPAP user interface comes with six groups pre-defined with the same names and action permissions used in the text-based (EPAP version 1.0) user interface:

- maint
- database
- platform
- debug
- pdba

• admin

One additional pre-defined group used is introduced to EPAP (at version 2.0). This group is called readonly. The readonly group contains only actions that view status and information. The readonly group is the default group for new users.

The Groups menu allows:

- Add Group
- Modify Group
- Delete Group
- *Retrieve Group*

Add Group

The User Administration / Groups / Add UI Group screen lets you enter a new group and assign action privileges with the new group.

After a successful group added message, designate the Action Privileges for the new group.

Modify Group

The User Administration / Group / Modify UI Group screen lets you administer group permission profiles. Select the Group Name, and click the Select Group button.

When the group is selected, the Modify Group Permission Profiles screen shows the current action privileges assigned to the group.

Specify the Action Privileges to assign to this group and click the Submit Specific Action Changes. A confirmation screen will be generated.

Delete Group

The User Administration / Group / Delete UI Group Profile screen lets you remove a group from the user interface information. The administrator must first select the group name for deletion. If a group is part of the New User Default Groups (*Modify Defaults*), then the group cannot be deleted unless it is removed from the New User Default Groups list.

Clicking the Select Group button causes a confirmation banner and button appear. Click the Confirm Delete Group button to delete the group name and its permissions.

Retrieve Group

The User Administration / Users / Retrieve UI Group screen lets you display the permission profiles for groups from the user interface information. First select a group name to be retrieved, and click the Select Group button.

After you select a Group Name in the screen above, the screen to view the group permissions appears. There you can view the permissions allowed to this group.

Authorized IPs

The User Administration / Authorized IP menu lets you add, remove, and list all authorized IP addresses and also change the IP address authorization status. The IP addresses are authorized for both GUI and server access. Beginning with EPAP 16.1, the user is able to add/remove both IPv4 and IPv6 addresses.

The User Administration / Authorized IP List menu provides these actions:

- Add Authorized IP
- Remove Authorized IP
- List All Authorized IPs
- Change UI IP Authorization Status

Add Authorized IP

The User Administration / Authorized IP / Add Authorized IP screen lets you add a new individual IP address or CIDR format to the list of authorized IP addresses. Note that a pop-up syntax box appears when the cursor is positioned over the input field.

| A | | Add Authorized IP |
|-----------------------------|-------------|---|
| Select required IP version: | OIPV4 ⊙IPV6 | |
| IP to allow: | | |
| Enable GUI Access: | | Syntax: IPv6 address = xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx |
| Enable Server Access: | | If IPv6 address has successive fields of zeros, it can be represented as two colons(::) |
| Submit | | for example.0:0:0:0:0:0:0:0:17 could be represented as ::17 However, this can be done only once in the addresss. |

Figure 71: Add Authorized IP

Enter the IP address you want authorized and press the Allow IP button.

An error notification screen appears when a duplicate IP address is entered (the address already exists), when an attempt to add more than the maximum allowable number of addresses (more than 1000) or when any internal failure is detected.

Remove Authorized IP

The User Administration / Authorized IP / Remove Authorized IP screen lets you remove an IP address from the list of authorized IP addresses. You must enter the individual IP address or CIDR IP format in the **IP to Remove** input field. A pop-up syntax box appears when the cursor is positioned over that input field.

When the authorized IP address is deleted, a message confirming the removal of the specified address is displayed.

List All Authorized IPs

The User Administration / Authorized IP / List All Authorized IPs screen retrieves and displays all authorized IP addresses. The screen also shows whether the authorization list is Enabled or Disabled.

For information about enabling and disabling the authorization list, see *Change UI IP Authorization Status*.

Change UI IP Authorization Status

The User Administration / Authorized IP / Change UI IP Authorization Status screen permits toggling (that is, alternating) the state of authorization list between 'enabled' and 'not enabled.'

When this menu option is chosen, the current authorization state is displayed in the INFO field.

To toggle the state from not Enabled to Enabled, click the Enable IP Checking button.

The enforcement of the checking for authorization status is immediate. The IP address of every message of every IP device using the GUI is checked as soon as the authorization status is enabled. The checking for authorized IPs does not occur only when devices log in.

Terminate UI Sessions

The User Administration / Terminate Active UI Sessions screen allows the administrator to selectively close individual active sessions. The **Terminate UI Sessions** menu option displays the active sessions with the client IP format same as the IP format used as URL to access the EPAP GUI.

The following figure shows the EPAP is configured in dual stack configuration and two EPAP GUI sessions have been opened, one using the IPv4 prov IP and other using the IPv6 prov IP. The client IP address is IPv4 for the IPv4 prov EPAP GUI session and IPv6 for the IPv6 prov EPAP GUI session.

| Active UI Sessions | | Terminate A | 4 | | | | |
|--------------------|---------------|---------------------------------------|-------|-----------|---------|------------|---------|
| st Access | Last Acc | IP Addr | Admin | User Name | User Id | Session Id | Delete? |
| 0-02 17:54:38 | 2015-10-02 12 | 10.250.32.214 | YES | uiadmin | 99 | 12 | 0 |
| 0-02 17:55:07 | 2015-10-02 12 | fd0d:deba:d97c:408:cb5:f353:e475:67dc | YES | uiadmin | 99 | 13 | 0 |
| - | | | | | | | 0 |

Delete Selected Active Session

Figure 72: Terminate Active UI Sessions

Modify Defaults

The User Administration / Modify System Defaults screen allows the administrator to manage the systems defaults. The System Defaults which can be modified are:

- **Maximum Failed User Logins:** This field specifies the number of consecutive failed logins allowed for a specific user before that user's account is revoked.
- **Password Reuse Limit:** This field requires a specified number of unique passwords that a user must use before accepting a previous password. The range is from 3 to 99. The default is 5.
- **Maximum Account Inactivity:** This field specifies the maximum number of days that a user account can be idle before the account is automatically revoked.
- **Session Idle Timeout:** This field limits the number of minutes that an open session can remain idle before the server automatically closes the session.
- **Maximum Password Age:** This field limits the number of days that a user can have the same password before requiring the user to change the password. The range is from 1 to 180 days. The default value is 180.

- Minimum Password Length: This field represents the minimum password length for all users.
- **Password Expiry Warning Days:** This field represents the number of days that a user will be warned before the user's password expires. The range is from 0 to 6 days. A value of 0 disables the Password Expiry Warning. The default value is 7. The warning is displayed on the EPAP work area after a user successfully logs in to the EPAP GUI.
- **Maximum Concurrent User Logins:** This field limits the number of concurrent login sessions that each user can have. This limitation does not apply to users with Administrative privileges.
- **Maximum Concurrent Logins:** This field limits the number of concurrent login sessions that can exist on the EPAP pair. Users with Administrative privileges are excluded from this total session count.
- Login Message Text: This field contains the text message displayed in the initial work area at login. The field is limited to 255 characters. The default text is:

```
NOTICE: This is a private computer system. Unauthorized access or use may lead to prosecution.
```

- **New User Default Groups:** This field contains a list of group names (comma-delimited) with which newly created users are automatically assigned. The default group name is readonly.
- Unauthorized IP Access Message: This field contains the text message that will be displayed to the user when a connection is attempted from an IP address that does not have permission to use the UI. The default text is:

NOTICE: This workstation is not authorized to access the GUI.

• **Status Refresh Time:** This field contains the system default for the refresh time used for the View RTDB Status and View PDBA Status screens. Time must be either 5-600 seconds or 0 (no refreshing). The refresh time is set to 5 if a value of 1 through 4 is entered.

When you complete the changes to the Modify System Defaults, click the Submit Defaults button.

Change Password

The Change Password screen provides EPAP users the capability to change their passworsd. This basic action is available to all users and is accessible from the main menu (*Figure 31: EPAP Menu*).

To change the password, the current password must be entered, then the new password is entered. The new password is confirmed by retyping the new password and clicking the **Set Password** button.

With the ability to support many users comes the need for tighter security. The user interface addresses security concerns with various restrictions and controls. In many cases, the frequency or severity of these checks is configurable by the administrator at both a user-specific and system-wide level. A password is required to log in to the user interface.

These rules govern EPAP passwords.

- Complexity: Passwords complexity rules are defined as follows.
 - The user password must be at least eight characters in length.
 - The user password must not exceed 100 characters in length.
 - The user password must include at least one alpha character.

- The user password must include at least one numeric character.
- The user password must include at least one special punctuation character: question mark (?), period (.), exclamation point (!), comma (,), or semicolon (;).
- The user password must not contain three or more of the same alphanumeric or special punctuation character in a row.
- The user password must not contain three or more consecutive ascending alphanumeric characters in a row.
- The user password must not contain three or more consecutive descending alphanumeric characters in a row.
- The user password must not contain the user account name (login name).
- The user password must not contain the user account name in reverse character order.
- The user password must not be blank or null.
- The user password must not be a default password.
- Aging: Users can be forced to change their passwords after a certain number of days. The administrator can set a maximum password age of up to 180 days as a default for the system. The administrator can also specify a different maximum password age for any individual user.
- Force Change on Initial Login: Users can be forced to change their password the first time that they log in. The administrator can assign a password to a user, either when the user is first created or when the password of an existing user is reset; the user must change the password the first time that the user logs in.
- **Inactivity:** Users can be forced to change their password if it is not used within the Maximum Account Inactivity time. The administrator can set a Maximum Account Inactivity time as a default for the system.
- **Password Reuse:** Users cannot reuse their last *N* passwords. *N* is a system-wide configurable number from 3 to 99, with a default value of 5.

Logout

The Logout menu selection confirms logging out of the current session. This basic action is available to all users and is accessible from the main menu (*Figure 31: EPAP Menu*).

On logout, you are notified by the screen notifies that this terminates your current session and ofers the opportunity to continue or not. Click the Logout button to complete the logout.

After logout, the screen returns to the screen showing the Tekelec EPAP User Interface login.

Chapter

Messages, Alarms, and Status Processing

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This chapter provides a description of EPAP messages, alarms, and status processing.

EPAP Messages

This section includes *Table 22: EPAP Error Messages*. For alarm-related banner messages that appear on the UI browser screen in the Message Box described in *EPAP GUI Main Screen*. Refer to *Alarms and Maintenance Guide* for alarm recovery procedures.

EPAP Error Messages

Table 22: EPAP Error Messages lists the error codes and associated text that are generated by the EPAP user interface. The <> fields indicate values that are different for each error; the fields are filled at run time.

Table 22: EPAP Error Messages

| E0047 | Cmd Rej: RTDB returned error code RTDB_RET_DB_ENTRY_NOT_FOUND |
|-------|--|
| E1000 | Unknown error <i><error number=""></error></i> . No error text is available. |
| E1001 | Invalid menu selection: <menu selection=""></menu> |
| E1002 | Invalid syntax: <input/> |
| E1003 | Mate EPAPs may not have the same designation. |
| E1004 | EPAP software is running. You must stop the EPAP software before performing this operation. |
| E1005 | EPAP software is not running. You must start the EPAP software before performing this operation. |
| E1006 | Mate EPAP not available |
| E1007 | Could not eject media: <device></device> |
| E1008 | Could not read file: <i><file name=""></file></i> |
| E1017 | PDBI error: < <i>error text</i> > |
| E1021 | IP address < <i>address</i> > is not authorized for PDB access. |
| E1023 | Invalid value for <i><prompt>: <value></value></prompt></i> : Valid values are <i><range></range></i> . Hit the Escape key to abort the command. |
| E1028 | IP address <i><ip address=""></ip></i> is already authorized for PDBI access. |
| E1029 | IP address < <i>IP address</i> > is not authorized for PDBI access. |
| E1032 | Operation aborted by user. |
| E1035 | <pre>Script <script name=""> failed: status=<status></pre></td></tr><tr><td>E1037</td><td>One or more EPAP software processes did not start</td></tr><tr><td>R</td><td></td></tr></tbody></table></script></pre> |

| r | |
|-------|--|
| E1038 | One or more EPAP software processes did not stop |
| E1043 | The specified EPAP was not available. |
| E1044 | Remote EPAP software is running. You must stop the remote EPAP software before performing this operation. |
| E1049 | Could not connect to <device or="" process="">: <error text=""></error></device> |
| E1055 | Missing mandatory parameter: <pre>cparameter></pre> |
| E1056 | Unexpected parameter was provided: <pre>parameter></pre> |
| E1057 | The EPAP must be in Forced Standby mode for this operation. |
| E1058 | An internal error in the <i><parameter></parameter></i> occurred: <i><error text=""></error></i> |
| E1059 | The passwords did not match. |
| E1060 | The provisioning addresses for MPS A and B must be different. |
| E1061 | The provisioning addresses for MPS A and B must be on the same network. |
| E1062 | The default router must be on the same network as MPS A and MPS B. |
| E1063 | The local and remote PDB addresses must be different. |
| E1064 | This action may only be performed on EPAP A. |
| E1066 | The requested user <i><user></user></i> was not found. |
| E1068 | The password entered was not correct. |
| E1069 | The new password has been used too recently. |
| E1070 | The provided password does not meet the security requirements. Reason: <i><reason< i=""> <i>text></i></reason<></i> |
| E1071 | The specified group already exists. |
| E1072 | This action may only be performed on EPAP B. |
| E1075 | This action must be done on the Active PDBA. |
| E1080 | The provisioning addresses for the main and backup networks must be different. |
| E1081 | The specified IP already exists. |
| E1082 | The specified IP does not exist. |
| E1083 | The maximum number of authorized UI IPs has been reached. |
| E1084 | This action may be performed only on a provisionable MPS. |
| E1085 | The specified address is local to this MPS. |

| E1088 | Attempt to access the PDBA was not successful. |
|-------|---|
| E1092 | The range would overlap the existing range 232323 to 232324 (applicable for Both IMSI range and Blacklist Range). |
| E1093 | The < <i>Provisioning Blacklist or IMSI range</i> > does not exist. |
| E1097 | The maximum capacity for this provisioning has been reached. |
| E1098 | Unable to establish SSH tunnel to <i><machine identifier=""></machine></i> machine. |
| E1099 | Invalid IP Address/Username/Password combination |
| E1100 | Task Scheduler error: <error text=""></error> |
| E1101 | IP address < <i>IP Address</i> > is not authorized to perform this action: < <i>action text</i> > |
| E1102 | This backup is incompatible: <i><backup identifier=""></backup></i> Reason: <i><reason text=""></reason></i> |
| E1103 | This action cannot be performed as <i><action text=""></action></i> is in progress. |
| E1104 | Both the entered IPs are same. |
| E1105 | Invalid EMS Server name: <i><value></value></i> . EMS Server name can contain only alphanumeric characters, hyphen and underscore! EMS Server name can contain a minimum of 5 and a maximum of 20 characters. |
| E1106 | Invalid Community String: <i><value></value></i> . Only alphanumeric characters, hyphen and underscore are allowed. Community string length cannot exceed 127 characters. |
| E1107 | Invalid value for Alarm feed variable: <i><value></value></i> . Valid values are 'ON' or 'OFF'. |
| E1108 | Maximum 5 EMS can be added. |
| E1109 | The default router must be on the same network as MPS A. |
| E1110 | The addresses for provisioning and GUI access must be different. |
| E1111 | The addresses for provisioning and operations and maintenance must be different. |
| E1112 | The addresses for GUI access and operations and maintenance must be different. |
| E1113 | Invalid IP Address. |
| E1114 | The specified IP already used for Local Network Configuration. |
| E1115 | Remote PDB cannot be configured with %s as Local and Remote PDBA should be in the same IP format. |

MPS and EPAP Status and Alarm Reporting

The System Health Check (syscheck) utility runs automatically at least every five minutes, and can be run manually to test for error conditions in each MPS Server and in each EPAP. See *Run Health Check* and refer to *Alarms and Maintenance Guide* for more information about executing and viewing results from the System Health Check.

Alarms of minor, major, and critical levels of severity are reported for error conditions detected for the MPS hardware platform and for the EPAP application.

On the MPS front panel, three LEDs correspond directly to alarm severities: critical, major, and minor. If more than one alarm level is active, all applicable LED lights are illuminated, not only the most severe alarm, until all alarms in that level are cleared.

Maintenance Blocks

MPS and EPAP have no direct means of accepting user input from or displaying output messages on EAGLE terminals. Maintenance, measurements, error, and status information are routed to EAGLE through the primary Service Module card.

The Active EPAP generates and sends Maintenance Blocks to the primary Service Module card. One Maintenance Block is sent as soon as the IP link is established between the Active EPAP and the primary Service Module card. Additional Maintenance Blocks are sent whenever the EPAP needs to report any change in status or error conditions. The information returned in Maintenance Blocks is also included in the output of the rept-stat-mps command.

It is possible for the EPAP to be at a provisioning congestion threshold, and to be entering and exiting congested mode at a very high rate of speed. To minimize this "thrashing" effect, the EPAP is restricted to sending no more than one EPAP Maintenance Block per second.

EPAP Maintenance Block Contents

The EPAP sends Maintenance Blocks that contain (at a minimum) the following information. The actual states are defined in the description of the rept-stat-mps command in *Commands Manual*.

- MPS major, minor, and dot software versions
- MPS Status (down/up)
- MPS Status (Active/Standby)

If the EPAP needs to report one or more alarm conditions, it inserts the appropriate alarm data string for the indicated alarm category into the Maintenance Block.

EAGLE Alarm Reporting

The System Health Check (syscheck) is responsible for forwarding platform errors to the application. The application combines the platform alarms with the application alarms and forwards all of this information to the EAGLE. The information that is transferred is described in *Alarms and Maintenance Guide*.

Alarm Priorities

The EPAP sends the maintenance information, including the alarm data strings, to the EAGLE for interpretation. Alarm priorities determine which alarm category is displayed at the EAGLE terminal when multiple alarm levels exist simultaneously. EAGLE prioritizes the data and displays only the alarm category with the highest severity level and priority for each MPS.

If an alarm category of lower priority is sent from the MPS, the lower priority alarm category is not displayed on the EAGLE terminal until any higher priority alarms are cleared.

Multiple Alarm Conditions

Critical, major and minor alarms appear repeatedly in each alarm delivery to the EAGLE until the alarm condition clears.

If multiple alarms exist, the highest priority alarm category is the Active Alarm. The Active Alarm is shown in the output from the rept-stat-trbl command and the rept-stat-mps command, and the alarm count associated with this alarm is included in the rept-stat-alm command output.

Though only the highest priority alarm is displayed at the EAGLE terminal when multiple alarms are reported, you can use the EAGLE rept-stat-mps command to list the alarm data strings for all of the alarm categories with existing alarms. Then you can use the EPAP user interface maintenance menu item Decode EAGLE Output of MPS Alarms to convert the hexadecimal alarm data string to text. The output text shows the alarm category represented by the string and the alarm text for each alarm encoded in the string.

Service Module Card Status Requests

When the EPAP needs to know the status of a Service Module card, it can send a Service Module Status Request to that Service Module card. Because status messages are sent over UDP, the EPAP broadcasts the Service Module Status Request and all Service Module cards return their status.

Service Module Card Status Reporting to the EPAP

The EPAP needs to know the current status of various aspects of the Service Module cards. Accordingly, the Service Module card sends a Service Module status message to the EPAP when the following events occur:

- When the Service Module card is booted
- When the Service Module card receives a Service Module Status Request message from the EPAP
- When the Service Module card determines that it needs to download the entire database

For example, the database could become totally corrupted, or a user could initialize the card.

• When the Service Module card starts receiving DB downloads or DB updates.

When a Service Module card starts downloading the RTDB, or if the Service Module card starts accepting database updates, it needs to send a status message informing the EPAP of the first record received. This helps the EPAP keep track of downloads in progress.

Service Module Card Status Message Fields

The Service Module card status message provides the following information to the EPAP:

• Service Module card Memory Size

When the Service Module card is initialized, it determines the amount of applique memory present. The EPAP uses this value to determine if the Service Module card has enough memory to hold the RTDB.

• Load Mode Status

This flag indicates whether or not 80% of the IS-NR LIMs have access to SCCP services.

• Database Level Number

The EPAP maintains a level number for the RTDB. Each time the database is updated, the level number will be incremented. When the database is sent to the Service Module card, the Service Module card keeps track of the database level number. The database level number will be included in all Status messages sent from the Service Module card. A level number of 0 signifies that no database has been loaded into the Service Module card (this can be done any time the Service Module card wants to request a full database download).

• Database Download Starting Record Number

When the Service Module card starts downloading either the entire RTDB or updates to the database, it will identify the starting record number. This allows the EPAP to know when to wrap around the end of the file, and when the Service Module card has finished receiving the file or updates.

System Hardware Verification

Service Module card loading verifies the validity of the hardware configuration for the Service Module cards. The verification of the hardware includes:

- Validity of the Service Module card motherboard
- Verification of daughterboard memory size

Service Module Card Motherboard Verification

An AMD-K6 (or better) motherboard is required to support the G-Flex/G-Port/INP/EIR VSCCP application on the Service Module card. EAGLE maintenance stores the validity status of the Service Module card motherboard configuration. The system does not allow the G-Flex, G-Port, INP/AINPQ, EIR, A-Port, V-Flex, and Migration feature to be enabled if the hardware configuration is invalid.

When the VSCCP application is initializing, it determines the motherboard type. The SCCP Maintenance Block is the mechanism that relays the motherboard information to OAM. This requires the application software to be loaded to the Service Module card and then verification of the motherboard information received in the SCCP Maintenance Block. If the motherboard is determined to be invalid for the G-Flex/G-Port/INP/AINPQ/EIR/A-Port/V-Flex/Migration application, loading of the Service Module card is automatically inhibited and the card is booted via PMTC. Booting the card in this manner suppresses any obituary.

Service Module Card Daughterboard Memory Verification

The VSCCP application performs two types of memory validation to determine whether or not a Service Module card has sufficient memory to run

G-Flex/G-Port/INP/AINPQ/EIR/A-Port/Migration/V-Flex: Local Memory validation and Continual Memory validation.

The report from the rept-stat-sccp command includes the daughterboard memory both allocated and physically present on each Service Module card. See *Commands User's Guide* for a description of the rept-stat-sccp command output.

The VSCCP application performs two types of memory validation to determine whether or not a Service Module card has sufficient memory to run G-Flex/G-Port/INP/AINPQ/EIR/A-Port/Migration/V-Flex: Local Memory validation and Real-Time Memory validation.

Local Memory Validation

When the G-Flex or INP feature bit is first enabled (a Feature Access Key is used for the EIR, AINPQ, G-Port, Migration, and V-Flex features), or any time the G-Flex, G-Port, INP/AINPQ, EIR, A-Port, V-Flex or Migration feature is enabled and the Service Module card is initializing, VSCCP checks to see if the Service Module card has at least one D1G daughterboard. G-Flex, G-Port or INP feature bit cannot be enabled if any of the Service Module cards have less than 1 GB of memory installed.

Real-Time Memory Validation

When communication between the Service Module card and EPAP is established and the Service Module card joins the RMTP Tree, the EPAP starts downloading the RTDB to the Service Module card. After the Service Module card has downloaded the RTDB, it continues to receive database updates as necessary. The EPAP includes the size of the current RTDB in all records sent to the Service Module card. The Service Module card compares the size required to the amount of memory installed, and issues a minor alarm whenever the database exceeds 80% of the Service Module card memory. If the database completely fills the Service Module card memory, a major alarm is issued and the Service Module card status changes to IS-ANR/Restricted.

Actions Taken When Hardware Determined to be Invalid

When the hardware configuration for a Service Module card is determined to be invalid for the G-Flex, G-Port, INP/AINPQ, EIR, A-Port, V-Flex, and Migrationapplication, SCM automatically inhibits loading for that specific Service Module card. A major alarm is generated indicating that card loading for that Service Module card failed and was automatically inhibited (that is, prevented from reloading again). Refer to *Maintenance Guide* for the specific alarm that is generated. When card loading is inhibited, the primary state of the card is set to OOS-MT-DSBLD and the secondary state of the card is set to MEA (Mismatch of Equipment and Attributes).

The following actions apply to a Service Module card determined to be invalid:

- The Service Module card will not download the EAGLE databases.
- The Service Module card will not download the RTDB from the EPAP.
- The Service Module card will not accept RTDB updates (additions, changes, and deletes) from the EPAP.

The rept-stat-sccp command supports the Service Module cards running the VSCCP application and reports G-Flex, G-Port, INP/AINPQ, EIR, A-Port, V-Flex, and Migration statistics. See *Commands* for more details on the rept-stat-sccp command.

Unstable Loading Mode

At some point, having a number of invalid Service Module cards results in some of the LIMs being denied SCCP services. There is a threshold that needs to be monitored: if the number of valid Service Module cards is insufficient to provide service to at least 80% of the IS-NR LIMs, the system is said to be in an unstable Loading Mode.

The system interrupts and aborts card loading upon execution of an STP database change command. Loading Mode support denies the execution of STP database change commands when the system is in an unstable loading mode.

An unstable loading mode exists when any of the following conditions are true:

- The system's maintenance baseline has not been established.
- Less than 80% of the number of LIMs provisioned are IS-NR or OOS-MT-DSBLD.

The conditions that an insufficient number of Service Module cards are IS-NR or OOS-MT-DSBLD relative to 80% of the number of provisioned LIMs is called a failure to provide adequate SCCP capacity.

• The number of IS-NR and OOS-MT-DSBLD Service Module cards is insufficient to service at least 80% of all provisioned LIMs.

Loading Mode is based on the ability of the system to provide SCCP service to at least 80% of the LIMs. Refer to *Maintenance Guide* for EAGLE for additional information about LIM and Service Module cards.

• There is insufficient SCCP service, which occurs if an insufficient number of IS-NR Service Module cards are available to service at least 80% of the number of IS-NR LIMs.

It is possible for LIMs or Service Module cards to be inhibited or to have problems that prevent them from operating normally. If enough Service Module cards are out of service, it may not be possible for the remaining IS-NR Service Module cards to service at least 80% of the number of IS-NR LIMs. This is called "insufficient SCCP service." When this occurs, some of the LIMs are denied SCCP service. It is possible to use the inh-card command to inhibit LIMs to improve the ratio (see Actions Taken When the System is in an Unstable Loading Mode).

• If LIM cards are being denied SCCP service and any Service Module cards are in an abnormal state (OOS-MT, IS-ANR)

Actions Taken When the System is in an Unstable Loading Mode

- Unstable loading mode has no impact on RTDB downloads or the stream of RTDB updates.
- When the loading mode is unstable, the rept-stat-sys command reports the existence of the unstable loading mode and the specific trigger that caused it.

When in an unstable Loading Mode, the EAGLE 5 does not accept database updates. When updates
are rejected, the reason is given as:

E3112 Cmd Rej: Loading Mode unstable due to SCCP service is deficient.

The inh-card and alw-card commands can be used to alter SCCP service levels to achieve the 80% threshold. This can be repeated for each card until the system is able to supply SCCP services to at least 80% of the IS-NR LIMs. The remaining 20% LIM or supporting Service Module cards may remain out of service until the stream of database updates ceases. This stream of updates can be temporarily interrupted to allow the remaining 20% of the system to come in service.

After an EAGLE database has been loaded, that database can be updated, if the system is not in an unstable Loading Mode. However, if an EAGLE update comes in during EAGLE database loading, the Service Module card aborts the current loading, issues a class 01D7 obit message (*Figure 73: Obit Message for Abort of Card Loading*), and reboots.

```
tekelecstp 97-04-08 12:29:04 EST EAGLE 35.0.0
_____
    STH: Received a BOOT Appl-obituary reply for restart
        Card 1317 Module RADB MGR.C Line 337 Class 01d7
        Register Dump :

        EFL=00000246
        CS =0058
        EIP=0000808d
        SS =0060

        EAX=000a6ff3
        ECX=000a0005
        EDX=0000000
        EBX=000a6fa0

        ESP=00108828
        EBP=0010882c
        ESI=001fle10
        EDI=0000000

             DS =0060
                               ES =0060 FS =0060
                                                                   GS =0060
         Stack Dump :
         [SP+1E]=001f [SP+16]=0000 [SP+0E]=000a [SP+06]=0010
         [SP+1C]=1e10 [SP+14]=0004 [SP+0C]=6fa0 [SP+04]=8850
         [SP+1A]=0010 [SP+12]=001f [SP+0A]=0004 [SP+02]=0001
         [SP+18]=886c [SP+10]=4928 [SP+08]=7ec3 [SP+00]=504b
         User Data Dump :
         14 02 fa ed 01 01 1d 01 5a 01 00
                                                                     . . . . . . . . Z . .
    Report Date:00-08-08 Time:12:29:04
```

Figure 73: Obit Message for Abort of Card Loading

• If executing the ent-card or inh-card command would cause the system to enter an unstable Loading Mode, it is necessary to use the Force parameter on the command.

System Status Reporting

The following status reporting is described in this section:

- System status
- G-Flex status
- G-Port status

- INP/AINPQ status
- EIR status
- A-Port status
- Migration status
- V-Flex status
- Service Module card memory capacity status
- Loading mode support status

System Status Reporting

The rept-stat-sccp command supports the Service Module cards running the VSCCP application, and reports G-Flex, G-Port, INP/AINPQ, EIR, A-Port, V-Flex, and Migration statistics. See *rept-stat-sccp* for details on the rept-stat-sccp command.

G-Flex/G-Port/INP/AINPQ/EIR/A-Port/V-Flex/Migration Status Reporting

The rept-stat-mps command reports the status of the G-Flex/G-Port/INP/AINPQ/EIR/A-Port/V-Flex/Migration provisioning system. The rept-stat-sccp command reports separately the statistics for G-Flex, G-Port, INP/AINPQ, EIR, A-Port, V-Flex, and Migration. See *Commands* for details on the rept-stat-mps and rept-stat-sccp commands.

Service Module Card Memory Capacity Status Reporting

The Service Module card sends a message to the EPAP containing the amount of memory on the Service Module card. The EPAP determines whether the Service Module card has enough memory to store the RTDB and send an ACK or NAK back to the Service Module card indicating whether or not the Service Module card has an adequate amount of memory.

When the EPAP sends database updates to the Service Module cards, the update messages includes a field that contains the new database memory requirements. Each Service Module card monitors the DB size requirements, and issue a minor alarm if the size of the DB exceeds 80% of its memory. If a database increases to the point that it occupies 100% of the Service Module card memory, a major alarm is issued.

The rept-stat-mps:loc=xxxx command shows the amount of memory used by the RTDB as a percent of available Service Module card memory (see *rept-stat-mps*).

Loading Mode Support Status Reporting

The OAM application can determine whether or not the system is in an unstable Loading Mode because it knows the state of all LIM, SCCP, and Service Module cards in the system. When the loading mode is unstable, the rept-stat-syscommand reports the existence of the unstable Loading Mode and the specific conditions which caused it. See *Unstable Loading Mode* for more details on Loading Mode support.

Commands

The commands described in this section report status information for the provisioning system.

rept-stat-sccp

The command handling and scroll area output for the rept-stat-sccp command includes the Service Module card. You can add the loc parameter to display detailed card traffic statistics.

Samples of the reports produced by these commands are shown in *Figure 74: rept-stat-sccp Command Report Examples*:

| Connand ent | ered at termin | al #3. | | | |
|-----------------|----------------------------|---------------|--------------|---------------|-------------|
| | | | | | |
| tekelecst | p 00-06-23 13: | 34:22 EST 2 | AGLE 35.0 | 0 | |
| | TEM REPORT 15- | | Active | | |
| | TEN REPORT IS- | | Active | | |
| | TEM REPORT 18- | | Restricte | d | |
| | NG MATE'S LOAD | | | | |
| | SSN STATUS = 1 | | MATE SSN | STATUS = Pro | shibited |
| CCP Cards Conf | igured- 4 Car | de IS-NR= 2 | Capacity | Threshold - | 100% |
| ARD VERSION | PST | SST | AST | MSU US. | AGE CPU USA |
| | 000 IS-NR | | | | |
| 301 P 103-001- | | Active | | | |
| | 00S-N7 | | | | |
| | 008-NT-DS | | | 1994 - U.S.S. | |
| | | | | | |
| CCP Service Av | erage MSU Capa | city = 40% | Aver | age CPU Capa | city = 35% |
| AVERAGE CON | USAGE PER SER | vice. | | | |
| | Sk GFLEX = 5 | | 108 | | |
| | 2% INPQS = 3 | | | | |
| | the stange - s | | | | |
| TOTAL SERVI | CE STATISTICS: | | | | |
| SERVICE | SUCCESS E | RRORS W | RNINGS | FORMARD TO G | TT TOTAL |
| GTT: | 1995 | 5 | - (<u>-</u> | | - 2000 |
| GPLEX: | 500 | 1 | 4 | | 10 515 |
| GPORT: | 800 | 0 | 2 | | 3 805 |
| INPMR: | 50 | 5 | 0 | | 15 70 |
| INPOS: | 499 | 1 | 2. | | - 500 |
| 1111 90. | | <i>ā</i> : | | | 300 |
| Connand Con | pleted. | | | | |
| i. | | | | | |
| | | | | | |
| Rept-stat-scop: | loc=1105 | | | | |
| | ered at termin | al #4. | | | |
| | | | | | |
| tekelecstp | 00-06-23 13:34 | :22 EST EAG | LE 35.0.0 | | |
| CARD VERSI | ON TYPE | PST | \$87 | AST | |
| 1106 103-0 | 10-000 DSH | IS-NR | Activ | BI | |
| CARD ALARM | STATUS = | No Alarms. | | | |
| CTT: BI | TOK = ACT | CPU USAGE | - 10% | | |
| GFLEX: ST | | CPU USAGE | | | |
| GPORT: SI | AT = ACT | CPU USAGE | = 10% | | |
| INFMR: ST | WT = ACT | CPU USAGE | = 13% | | |
| INPOS: ST | AT = ACT | CPU USAGE | = 20% | | |
| TOTAL CPU U | SAGE = 631 | ALC CONTROL | | | |
| 101101000000000 | | | | | |
| | E STATISTICS: SUCCESS E | nnone ut | RNINGS | FORMARD TO G | TT TOTAL |
| GTT: | | кжыка ил 5 | - | | - 2000 |
| GPLEX: | 1995 | 1 | 4 | | 10 515 |
| | 7.7 15 | | 7.0 | | |
| GPORT : | 500 | 1 | 4 | | 10 515 |
| INPMR: | 50 | 2 | 3 | | 15 70 |
| INPQS: | 499 | 1 | * | | - 500 |
| Connand Comp | leted. | | | | |
| | 10 St 10 St 10 St 10 | | | | |
| | | | | | |

Figure 74: rept-stat-sccp Command Report Examples

rept-stat-db

The rept-stat-db command report includes the RTDB birthdate, level, and status. This information is used to help determine the need for and method to use for an RTDB resynchronization, audit and reconcile, reload from another RTDB, or reload from the PDB.

| rept-stat-db Command ente | - | | | |
|------------------------------|--------|-------------------|-------|-----------|
| | EPA | PA (ACTV) | | |
| | С | BIRTHDATE | LEVEL | EXCEPTION |
| | - | | | |
| PDB | Y | 02-01-29 08:20:04 | 12345 | - |
| RTDB | Y | 02-01-29 08:20:04 | 12345 | - |
| RTDB-EAGLE | Y | 02-01-29 08:20:04 | 12345 | - |
| | EPA | PB (STDBY) | | |
| | | BIRTHDATE | LEVEL | EXCEPTION |
| | - | | | |
| PDB | v | 02-01-29 08:20:04 | 12345 | |
| | - | 02-01-29 08:20:04 | | |
| RTDB | - | | | - |
| RTDB-EAGLE | Y | 02-01-29 08:20:04 | 12345 | - |
| | EAG | LE RTDB REPORT | | |
| CARD/APPL L | JOC C | BIRTHDATE | LEVEL | EXCEPTION |
| | | | | |
| VSCCP 1 | 201 Y | 02-01-29 08:20:04 | 12345 | - |
| VSCCP 1 | .203 Y | 02-01-29 08:20:04 | 12345 | _ |
| VSCCP 1 | .105 Y | 02-01-29 08:20:04 | 12345 | - |
| | | | | |

Figure 75: rept-stat-db Command Report Example

rept-stat-mps

;

The rept-stat-mps command reports the status of the provisioning system, including EPAP information.

There are two possible variants of this new command:

- rept-stat-mps This produces a summary report showing the overall status of the G-Flex/G-Port/INP/EIR provisioning system and a moderate level of information for each Service Module card.
- rept-stat-mps:loc=xxxx This produces a more detailed report showing the G-Flex/G-Port/INP/EIR status of a specific Service Module card.

When the EPAP sends database updates to the Service Module cards, the update messages include a field that contains the new database memory requirements. This version of the rept-stat-mps command displays the amount of memory used by the RTDB as a percent of available Service Module card memory.

Each Service Module card monitors the DB size requirements, and issue a minor alarm if the size of the DB exceeds 80% of its memory. If a database increases to the point that it occupies 100% of the Service Module card memory, a major alarm is issued.

Samples of the reports produced by these commands are shown in *Figure 76: rept-stat-mps Command Report Examples*:

```
rept-stat-mps
   Command entered at terminal #4.
;
   Integrat40 00-06-24 10:37:22 EST EAGLE 35.0.0
                      VERSION PST SST
026-015-000 IS-NR Active
                                                               AST
                                                   Active
   EPAP A
                                                               _ _ _ _ _
             ALARM STATUS = No Alarms
   EPAP B
               026-015-000 IS-NR
                                                   Standby -----
            ALARM STATUS = No Alarms
                      SST GSM STAT INP STAT
   CARD PST
   1106 P IS-NRActiveACT1201IS-ANRActiveSWDL
                                           ACT
                                            SWDL
   1205 OOS-MT-DSBLD Manual -----
                                  _ _ _ _ _ _ _
   1302 OOS-MT Fault
                                             _ _ _ _ _ _ _
   1310 IS-ANR
                      Standby SWDL
                                            SWDL
   CARD 1106 ALARM STATUS = No Alarms
   CARD 1201 ALARM STATUS = No Alarms
   CARD 1205 ALARM STATUS = No Alarms
   CARD 1302 ALARM STATUS = ** 0013 Card is isolated from the system
   CARD 1310 ALARM STATUS = No Alarms
   Command Completed.
;
   rept-stat-mps:loc=1106
   Command entered at terminal #4.
;
   integrat40 99-09-24 10:37:22 EST EAGLE 35.0.0
   CARDVERSIONTYPEPSTSST1106101-9-000DSMIS-NRActiveDSMPORT AIS-NRActiveDSMPORT BIS-NRActive
                                                          AST
                                              Active
                                                            _ _ _ _ _
                                              Active
Active
                                                            _ _ _ _ _
     DSM PORT B IS-NU
GSM STATUS = ACT
INP STATUS = ACT
ALARM STATUS = No Alarms.
                                                            _ _ _ _ _
     DSM MEMORY USAGE = xxx%
   Command Completed.
;
```

Figure 76: rept-stat-mps Command Report Examples

rept-stat-trbl

This command includes the G-Flex/G-Port/A-Port /Migration Subsystem, INP/AINQP Subsystem, EIR Subsystem, V-Flex Subsystem, and Service Module card/EPAP IP link alarms.

```
rept-stat-trbl
Command entered at terminal #10.
;
eagle10605 99-06-24 14:34:08 EST EAGLE 35.0.0
Searching devices for alarms...
;
eagle10605 99-06-24 14:34:09 EST EAGLE 35.0.0
SEQN UAM AL DEVICE ELEMENT TROUBLE TEXT
0002.0143 * CARD 1113 OAM System release GPL(s) not approved
0011.0176 * SECULOG 1116 Stdby security log -- upload required
3540.0203 ** SLK 1201,A lsn1 REPT-LKF: lost data
3542.0203 ** SLK 1201,A lsn2 REPT-LKF: lost data
3544.0202 ** SLK 1202,A lsn2 REPT-LKF: lost data
3544.0202 ** SLK 1203,A lsn3 REPT-LKF: lost data
3544.0202 ** SLK 1203,A lsn3 REPT-LKF: lost data
3544.0202 ** SLK 1203,A lsn3 REPT-LKF: link set prohibited
0022.0318 ** LSN lsn1 REPT-LKSTO: link set prohibited
0023.0318 ** LSN lsn4 REPT-LKSTO: link set prohibited
3537.0084 ** DSM A 1215 IP Connection Unavailable
3536.0084 ** EPAP B 7100 IP Connection Unavailable
3536.0084 ** EPAP B 7100 IP Connection Unavailable
0003.0313 *C DPC 010-010-003 DPC is prohibited
0004.0313 *C DPC 010-010-005 DPC is prohibited
0028.0313 *C DPC 010-010-005 DPC is prohibited
0028.0313 *C DPC 252-010-001 DPC is prohibited
0008.0313 *C DPC 252-010-003 DPC is prohibited
0008.0313 *C DPC 252-010-003 DPC is prohibited
0008.0313 *C DPC 252-010-004 DPC is prohibited
0008.0313 *C DPC 252-010-04 DPC is prohibited
0009.0308 *C SYSTEM Node isolated due to SLK failures
Command Completed.
```

Figure 77: rept-stat-trbl Command Output Example

rept-stat-alm

This command includes the alarm totals for the G-Flex/G-Port Subsystem, INP Subsystem, EIR Subsystem, and Service Module card/EPAP IP links.

```
rept-stat-alm
     Command entered at terminal #10.
;
     eagle10605 99-06-24 23:59:39 EST EAGLE 35.0.0
     ALARM TRANSFER= RMC
                                                                         MINR= AUDIBLE
     ALARM MODE
                           CRIT= AUDIBLE MAJR= AUDIBLE
                                                                           MINR= 2
     ALARM FRAME 1
                          CRIT= 9
                                                  MAJR= 12
   MAJR=MAJR=ALARM FRAME 4CRIT=MAJR=ALARM FRAME 5CRIT=MAJR=ALARM FRAME 6CRIT=MAJR=ALARM FRAME GPFCRIT=MAJR=ALARM FRAME GPFCRIT=MAJR=PERM. INH. ALARMSCRIT=MAJR=TEMP. INH. ALARMSCRIT=MAJR=ACTIVE ALARMSCRIT=MAJR=14TOTAL ALARMSCRIT=10Command Completed.KaralKaral
                                                                              MINR=
                                                                                          0
                                                                             MINR=
                                                                                          0
                                                                             MINR=
                                                                                          0
                                                                             MINR=
                                                                                          0
                                                                             MINR=
                                                                                          0
                                                                             MINR=
                                                                                          1
                                                                             MINR=
                                                                                          0
                                                                             MINR=
                                                                                          0
                                                                             MINR=
                                                                                          3
                                                                               MINR= 3
```

```
;
```

Figure 78: rept-stat-alm Command Report Example

pass: cmd="Ping"

The 'ping' command allows for troubleshooting of the private EPAP-Service Module card IP network.

```
eagle10506 99-08-11 08:43:45 EST EAGLE 35.0.0
   pass:loc=1215:cmd="ping
                            -h"
   Command entered at terminal #2.
;
   eagle10506 99-08-11 08:43:45 EST EAGLE 35.0.0
   PASS: Command sent to card
;
   eagle10506 99-08-11 08:43:45 EST EAGLE 35.0.0
   Usage: ping <hostname | ipaddr> [-h] [-i size] [-n count]
   Options:
                Displays this message
       -h
       -i count Number of pings to send. Range=1..5. Default=3.
       -n size Sets size of ICMP echo packet. Range=12..2048. Default=64.
       hostname Name of machine to ping
       ipaddr IP Address of machine to ping (d.d.d.d)
;
```

Figure 79: pass: cmd="Ping" Command Output Example

pass: cmd="netstat"

The 'pass: cmd="netstat" command allows troubleshooting of network interface and routing configuration problems within the private EPAP-Service Module card IP network.

```
eagle10506 99-08-11 08:43:00 EST EAGLE 35.0.0
    pass:loc=1215:cmd="netstat -h"
    Command entered at terminal #2.;
    eagle10506 99-08-11 08:43:00 EST EAGLE 35.0.0
    PASS: Command sent to card;
    eagle10506 99-08-11 08:43:00 EST EAGLE 35.0.0
    Usage: netstat [-a] [-i] [-h] [-m data sys dd] [-p icmp ip tcp udp] [-r]
    Options:
                  display socket information for all protocols
        -a
        -h
                 Displays this message
                display interface information for all interfaces
        - i
                display buffer pool information for 1 of the system pools
        - m
              display socket information for 1 of the protocols display the route table information
        -p
        -r
;
```

Figure 80: pass: cmd="netstat" Command Output Example

Hourly Maintenance Report

The hourly maintenance report includes the alarm totals for the G-Flex/G-Port/A-Port/Migration Subsystem, INP/AINQP Subsystem, V-Flex Subsystem, and DSM/EPAP IP links.

```
eagle10506 99-10-10 16:00:01 EST EAGLE 35.0.0
    5072.0000 REPT COND GSM SS
    "GSM SS :0440, MTCEINT-0, SA, 99-10-10, 16:00:01, , , , *C"
;
    eagle10506 99-10-10 16:00:01 EST EAGLE 35.0.0
    5073.0000 REPT COND INP SS
    "INP SS :0440, MTCEINT-0, SA, 99-10-10, 16:20:01, , , , *C"
;
    eagle10506 99-10-10 16:00:01 EST EAGLE 35.0.0
    5077.0000 REPT COND EPAPDSM
    "EPAPDSM :0084, MTCEINT-0, SA, 99-10-10, 16:00:01, , , , **"
;
    eagle10506 99-10-10 16:00:01 EST EAGLE 35.0.0
    5007.0000 REPT COND CARD
    "CARD 1102:0422, SCMMA, SA, 99-10-10, 16:00:01, , , , **"
;
    eagle10506 99-09-13 16:00:01 EST EAGLE 35.0.0
    3561.0000 REPT COND ALARM STATUS
    "ALARMS: PERM. INHIBITED, 0, 0, 0"
    "ALARMS: TEMP. INHIBITED, 0, 0, 0"
    "ALARMS: ACTIVE, 10, 14, 3"
    "ALARMS: TOTAL, 10, 14, 3"
;
```

Figure 81: Hourly Maintenance Report Output Example

Unsolicited Alarm and Information Messages

This section describes EPAP Unsolicited Alarm Messages (UAMs) and Unsolicited Information Messages (UIMs).

The EAGLE outputs two types of unsolicited messages:

Unsolicited Alarm Messages (UAMs) Denotes persistent problems with a device or object that needs the attention of a craftsperson

Unsolicited Informational Messages (UIMs) Indicates transient events that have occurred

Unsolicited Alarm Messages are generated by the maintenance system as trouble notification for the OS. The maintenance system is able to determine the status of the system through polling and periodic audits. Troubles are detected through analysis of system status and notifications from various subsystems in the EAGLE. The EAGLE controls and generates the alarm number, associated text, and formatting for alarms sent to EAGLE through the Maintenance Block mechanism.

Alarms and Maintenance Guide describes all EAGLE UAMs and the appropriate recovery actions.

MPS Platform and EPAP Application Alarms

MPS platform errors are detected by the system health check utility. The system health check output contains a 16-digit hexadecimal alarm data string for each detected platform or application error. The 16-character hexadecimal alarm data string reports any errors found during the last System Health Check and the level of severity for each error. The first character (four bits) uniquely identifies the alarm severity for the alarm data. The remaining 15 characters (60 bits) uniquely identify up to 60 individual failure cases for the alarm category. The system health check utility, the alarm data strings, and the corrective procedures are described in detail in *Alarms and Maintenance Guide*.

MPS platform and EPAP application alarms are reported in five categories of alarms. The categories are:

| Critical Platform Alarm | This is a 16-character hexadecimal string in which each bit represents a unique critical platform failure and alarm. An alarm in this category results in the associated MPS state being set to OOS-MT// Fault. |
|----------------------------|--|
| Major Platform Alarm | This is a 16-character hexadecimal string in which each bit represents a unique major platform failure and alarm. An alarm in this category results in the associated MPS state being set to OOS-MT// Fault. |
| Minor Platform Alarm | This is a 16-character hexadecimal string in which each bit represents a unique minor platform failure and alarm. An alarm in this category results in the associated MPS state being set to IS-ANR// Restricted. |
| Major Application Alarm | This is a 16-character hexadecimal string in which each bit represents a unique major application failure/alarm. An alarm in this category results in the associated MPS state being set to OOS-MT// Fault. |
| Minor Application Alarm | This is a 16-character hexadecimal string in which each bit represents a unique minor application failure and alarm. An alarm in this category results in the associated MPS state being set to IS-ANR/Restricted. |

Table 23: EAGLE MPS Platform and Application Alarms defines the application and platform alarms that are forwarded to EAGLE when MPS and EPAP failures or errors are detected. Each alarm category is sent with a hexadecimal alarm data string that recovered from the MPS/EPAP (see MPS and EPAP Status and Alarm Reporting). The clearing alarm for all of the MPS Platform and Application alarms is UAM 0250, MPS Available.

Note: The recovery actions for the platform and application alarms are defined in *Alarms and Maintenance Guide*.

| UAM # | Severity | Message Text |
|-------|----------|------------------------------|
| 370 | Critical | Critical Platform Failure(s) |
| 372 | Major | Major Platform Failure(s) |
| 373 | Major | Major Application Failure(s) |
| 374 | Minor | Minor Platform Failure(s) |
| 375 | Minor | Minor Application Failure(s) |
| 250 | Clearing | MPS Available |

Table 23: EAGLE MPS Platform and Application Alarms

Figure 82: Alarm Output Example

Figure 83: MPS Available Alarm

The clearing alarm is generated after existing alarms have been cleared. The clearing alarm sets the MPS primary status to IS-NR.

EPAP-to-Service Module Card Connection Status

The EPAP and the Service Module cards are connected over two Ethernet networks and use TCP/IP. If connection is inoperative, the Service Module card is responsible for generating an appropriate UAM. Loss of connectivity or inability of the EPAP to communicate (from hardware or software failure, for example) will be detected and reported within 30 seconds.

EPAP-Service Module Card UAMs

Maintenance Blocks EPAP have a field to identify error message requests. (See *Maintenance Blocks*). The Service Module card processes incoming Maintenance Blocks and generates the requested UAM. The Service Module card acts only as a delivery agent. The recovery actions for the EPAP-Service Module card UAMs are defined in *Unsolicited Alarm and Information Messages*.

Service Module Card-EPAP Link Status Alarms

Two alarms indicate the Service Module card-to-MPS link status:

- 0084 "IP Connection Unavailable" (Major)
- 0085 "IP Connection Available" (Normal/Clearing)

```
        1
        2
        3
        4
        5
        6
        7
        8

        1234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
        **
        3582.0084 ** DSM B
        1217
        IP Connection Unavailable
```

Figure 84: Service Module Card-EPAP Link Alarm Example

RTDB Audit Alarms

During an audit of the Service Module cards and the EPAPs, the status of each real-time database (RTDB) is examined and the following alarms can be raised. The recovery actions for the RTDB Audit Alarms are defined in *Unsolicited Alarm and Information Messages*.

• When an RTDB has become corrupted, the following minor alarm is raised.

 1
 2
 3
 4
 5
 6
 7

 8
 12345678901234568
 5
 5
 5
 5
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• When a card's RTDB is inconsistent (its contents are not identical to the current RTDB on the Active EPAP fixed disks), the following minor alarm is raised.

```
1 2 3 4 5 6 7 8
1234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890
station1234 00-04-30 16:28:08 EST EAGLE 35.0.0
0012.0445 CARD 1108 VSCCP RTDB Database has been corrected
```

٠

• While the RTDB is being downloaded or an update has failed, it is in an incoherent state. The following minor alarm is raised.

1 2 3 4 5 6 7 8 1234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890 station1234 99-09-30 16:28:08 EST EAGLE 35.0.0 * 0012.0448 * CARD 1108 VSCCP RTDB Database is incoherent

• When a Service Module card detects that its RTDB needs to be resynchronized and has started the resync operation, the following major alarm is raised.

1 2 3 4 5 6 7 8 1234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890 station1234 99-09-30 16:28:08 EST EAGLE 35.0.0 ** 0012.0449** CARD 1108 VSCCP RTDB resynchronization in progress

 After a Service Module card completes its RTDB resync operation, the following clearing alarm is raised.

1 2 3 4 5 6 7 8 123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890 station1234 99-09-30 16:28:08 EST EAGLE 35.0.0 0012.0450 CARD 1108 VSCCP RTDB resynchronization complete

• When a Service Module card detects that its RTDB needs to be reloaded because the resync log does not contain all of the required updates, the following major alarm is raised.

1 2 3 4 5 6 7 8 123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890 station1234 99-09-30 16:28:08 EST EAGLE 35.0.0 ** 0012.0451** CARD 1108 VSCCP RTDB reload required

• After a Service Module card completes its RTDB reload operation, the following clearing alarm is raised.

 1
 2
 3
 4
 5
 6
 7

 8
 12345678901012.0452
 S
 S
 S
 S
 S
 S
 S
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 S
 S
 S
 S
 S
 S
 S
 S
 S
 S
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Chapter 5

EPAP Software Configuration

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This chapter describes how to configure the EPAP software.

Setting Up an EPAP Workstation

The customer workstation serving as a client PC, shown in *Figure 9: Process Architecture View of the EPAP UI* must meet the criteria described below.

Screen Resolution

For optimum usability, the workstation must have a minimum resolution of 800x600 pixels and a minimum color depth of 16 thousand colors per pixel.

Compatible Browsers

Microsoft Internet Explorer[®] version 11 is supported and certified for use with the EPAP Graphical User Interface (GUI). Other browsers may be partially compatible with the EPAP GUI. When using these browsers, this message may be displayed when logging in to the EPAP GUI:

CAUTION: The User Interface may not function correctly with the browser you are using.

When an intranet site is used, the user must change the internet settings in order to be compatible. Complete the following steps:

- 1. Select Tools in the IE browser menu
- 2. Select Compatibility View Settings
- 3. Uncheck the Display intranet sites in Compatibility View option

\triangleleft

Java

The EPAP GUI uses a Java banner applet to display real-time updates and status for both A and B sides of the MPS. The EPAP GUI supports the Java 8 client.

The Java installation must be performed in the sequence shown:

- **1.** Install Java Plug-In
- 2. Install Java Policy File
- 3. Add Security Parameters to an Existing Java Policy File or Create a New Java Policy File

Install Java Plug-In

Because the Java applet is required for the EPAP GUI to operate, perform this procedure to install the Java plug-in after completing the EPAP configuration.

Note: The selected browser must be the only browser open on your PC when you modify or create the Java policy file or the change will not take effect.

- **1.** Using the selected browser, enter the IP address for your EPAP A machine. You will see the login screen.
- 2. Attempt to log in to the EPAP User Interface screen. If using a browser other than a certified browser (*Compatible Browsers*), this message is displayed when logging in to the EPAP GUI:

```
The User Interface may not function correctly with the browser you are using. Microsoft Internet Explorer, version 8.0 and 9.0, have been certified for this application.
```

After you successfully enter the Username and Password, the login process checks for the required Java plug-in. If the Java plug-in not present and a previous version of Java is installed, the system displays a **Security Warning** window.

- 3. Click the Install button to begin the process of loading the Java plug-in.
- 4. The Java installation presents a License Agreement screen.
- **5.** Ensure that the **Typical Setup** radio button is selected. Click the **Accept** button to accept the Sun Microsystems agreement.
- 6. After the installation process starts, a progress window is displayed.
- 7. When the installation is complete, the Installation Complete window is displayed.
- 8. The installation is complete. Click the **Finish** button. Return to the browser screen displaying the EPAP login screen.

Install Java Policy File

The banner applet makes a network connection to each MPS side. A Java policy file must exist for the banner applet to connect properly. If the Java policy file is not present, you will receive a Violation status (VIOL) for the machine.

Note: The selected browser must be the only browser open on your PC when you modify or create the Java policy file, or else the change does not take effect.

Add Security Parameters to an Existing Java Policy File

To confirm whether a Java policy file is already in place, perform these actions:

- 1. From the Windows Start menu, select Control Panel.
- 2. Select the Java Control Panel. After the Java Control Panel appears, click the Java tab as shown in *Figure 85: Java Control Panel, Java Tab*.

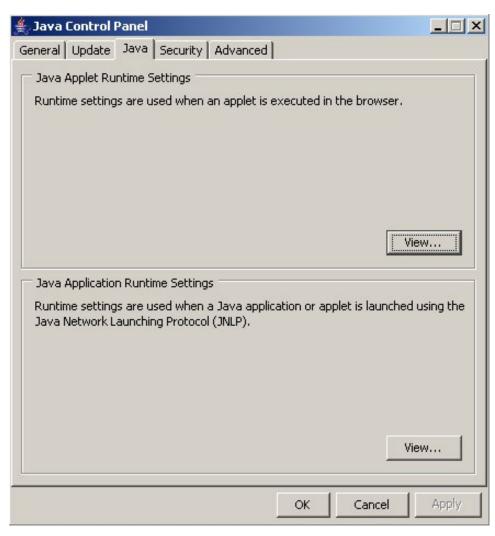


Figure 85: Java Control Panel, Java Tab

3. Click **View** in the **Java Applet Runtime Settings** pane. The Java Runtime Settings dialog box appears as shown in *Figure 86: Java Runtime Settings Dialog Box Example*.

| Platform Product Location Path Runtime Parameters Enabled 1.7 1.7.0_55 http://java.sun.com/pro C:\Program Files\Java -Djava.security.policy=c:\mps.policy Image: Compare the compared to the compare | Jser System | | | | | | |
|--|-------------|----------|-----------------------|--------------------------|--------------------------------|------------|----------|
| I.7 1.7.0_55 http://java.sun.com/pro C:\Program Files\Java -Djava.security.policy=c:\mps.policy | latform | Product | Location | Path | Runtime Parameters | Enabled | |
| | 7 | 1.7.0_55 | http://java.sun.com/p | /pro C:\Program Files\Ja | va -Djava.security.policy=c:\m | nps.policy | V |
| | | - | | | | | |
| | | | | | | | |
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| | | | | | | | |
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| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |

Figure 86: Java Runtime Settings Dialog Box Example

- **4.** Adjust the width of the columns until you can read the contents of the Java Runtime Parameters column at the far right.
- 5. Open the policy file indicated in the Java Runtime Parameters column. Insert the following text.

```
grant {
    {permission java.net.SocketPermission "*:8473", "connect";
};
```

Create a New Java Policy File

To create a Java policy file:

1. Insert this text into a file accessible by the workstation:

```
grant {
   permission java.net.SocketPermission "*:8473", "connect";
};
```

- **2.** Follow steps 2 through 4 in the procedure described in *Add Security Parameters to an Existing Java Policy File*.
- **3.** In the Java Runtime Parameters column of the Java Runtime Settings Diaglog Box, type the path to the file created in step 1 of this procedure. An example is shown below. If the path name to your system contains spaces, enclose the path name in double quotes (").

```
-Djava.security.policy={full_path_to_file}
```

EPAP Configuration and Initialization

Before beginning to use EPAP for provisioning, the EPAP software must be configured and initialized. The EPAP configuration and initialization is performed through the EPAP text-based user interface.

Connect a local (optional) customer terminal to eth0 (port 0 on GB card 1) on the MPS frame at each EAGLE. Refer to *Application B Card Hardware and Installation Guide* for additional information. To begin the initialization, log in to EPAP A the first time as the epapconfig user. An automatic configuration is performed on both mated EPAPs.

No other user is able to log in to an EPAP until the configuration step is completed for that system.

Note:

All network connections and the mate EPAP must be present and verified to allow the initial configuration to complete successfully.

Note:

The configuration procedure and differences in the Configuration Menu for Standalone PDB EPAP are provided in *Standalone PDB EPAP*.

Guideline Messages

The following messages are applicable to configuring the EPAP:

- 1. Mate MPS servers (MPS A and MPS B) must be powered on.
- 2. "Initial Platform Manufacture" for the mate MPS servers must be complete.
- 3. The Sync Network between the mate MPS servers must be operational.
- 4. You must have the correct password for the epapdev user on the mate MPS server.
- **5.** You must be prepared to designate this MPS as provisionable or non-provisionable. (Obtain and record the necessary information in the tables provided in *Required Network Address Information*. That data is used in the configuration procedure.

Required Network Address Information

This information is needed to configure the MPSs at EAGLE A, EAGLE B, and non-provisionable MPSs. Fill in the tables for reference during the installation procedure.

Table 24: Information for Provisionable MPSs at EAGLE A

| Common Information | | | | | | | | |
|--|---|---|---|---|---|--|--|--|
| MPS | A Provisioning Network Address | | | | • | | | |
| MPS B Provisioning Network Address | | | | | | | | |
| Netr | nask | | | • | | | | |
| Defa | ult Router | | | | | | | |
| Backup Provisioning Network Information (Optional) | | | | | | | | |
| MPS | A Backup Provisioning Net. Addr. | | | | | | | |
| MPS | B Backup Provisioning Net. Addr. | | | | | | | |
| Backup Netmask | | | | | | | | |
| Backup Default Router | | | | | | | | |
| RTE | DB Homing | 1 | | | | | | |
| Selee | ct one: (local MPS A address) | | | | | | | |
| | Home to specific PDB | | | | | | | |
| | Active homing/allow alternate PDB | | | | | | | |
| | Active homing/disallow alternate PDB | | | | | | | |
| Exte | rnal Information | | | | | | | |
| EAC | A Provisioning Network Address for MPS at GLE B (copy from <i>Table 25: Information for isionable MPSs at EAGLE B</i>) | | • | | | | | |

| Common Information | | | | | | |
|---|---|---|---|--|--|--|
| Port Forwarding and Static NAT Information (Opti | Port Forwarding and Static NAT Information (Optional) | | | | | |
| MPS A Forwarded HTTP Port | | | | | | |
| MPS B Forwarded HTTP Port | | | | | | |
| MPS A Forwarded SuExec Port | | | | | | |
| MPS B Forwarded SuExec Port | | | | | | |
| MPS A Forwarded PDBI Port | | | | | | |
| MPS A Forwarded Banner Port | | | | | | |
| MPS B Forwarded Banner Port | | | | | | |
| MPS A Provisioning Static NAT Addr. | | • | • | | | |
| MPS B Provisioning Static NAT Addr. | | | | | | |
| MPS A Forwarded HTTP Port for MPS at EAGLE B (Copy from <i>Table 25: Information for Provisionable</i> <i>MPSs at EAGLE B</i>) | | | | | | |

Table 25: Information for Provisionable MPSs at EAGLE B

| Common Information | | | | | |
|---|-------|--|--|--|--|
| | | | | | |
| MPS A Provisioning Network Address | · · · | | | | |
| MPS B Provisioning Network Address | | | | | |
| Netmask | | | | | |
| Default Router | | | | | |
| Backup Provisioning Network Information (Option | onal) | | | | |
| MPS A Backup Provisioning Net. Addr. | | | | | |
| MPS B Backup Provisioning Net. Addr. | | | | | |
| Backup Netmask | | | | | |
| Backup Default Router | | | | | |
| RTDB Homing | | | | | |
| Select one: (local MPS A address) | | | | | |
| Home to specific PDB | | | | | |

| Common Information | | | | | |
|---|---------|--|--|--|--|
| Active homing/allow alternate PDB | | | | | |
| Active homing/disallow alternate PDB | | | | | |
| External Information | | | | | |
| MPS A Provisioning Network Address for MPS at EAGLE A (copy from <i>Table 24: Information for Provisionable MPSs at EAGLE A</i>) | · · · | | | | |
| Port Forwarding and Static NAT Information (Op | tional) | | | | |
| MPS A Forwarded HTTP Port | | | | | |
| MPS B Forwarded HTTP Port | | | | | |
| MPS A Forwarded SuExec Port | | | | | |
| MPS B Forwarded SuExec Port | | | | | |
| MPS A Forwarded PDBI Port | | | | | |
| MPS A Forwarded Banner Port | | | | | |
| MPS B Forwarded Banner Port | | | | | |
| MPS A Provisioning Static NAT Addr. | | | | | |
| MPS B Provisioning Static NAT Addr. | | | | | |
| MPS A Forwarded HTTP Port for MPS at EAGLE A (Copy from <i>Table 24: Information for Provisionable MPSs at EAGLE A</i>) | | | | | |

Table 26: Information for Non-Provisionable MPSs at EAGLE #1

| Common Information | | | | | |
|--|--|--|--|--|--|
| MPS A Provisioning Network Address | | | | | |
| MPS B Provisioning Network Address | | | | | |
| Netmask | | | | | |
| Default Router | | | | | |
| Backup Provisioning Network Information (Optional) | | | | | |
| MPS A Backup Provisioning Net. Addr. | | | | | |
| MPS B Backup Provisioning Net. Addr. | | | | | |

| Common Information | |
|---|---------|
| Backup Netmask | |
| Backup Default Router | |
| RTDB Homing | |
| Select one: | |
| Home to specific PDB | |
| Active homing/allow alternate PDB | |
| Active homing/disallow alternate PDB | |
| External Information | |
| MPS A Provisioning Network Address for MPS at EAGLE A (copy from <i>Table 24: Information for Provisionable MPSs at EAGLE A</i>) | |
| MPS A Provisioning Network Address for MPS at EAGLE B (copy from <i>Table 25: Information for Provisionable MPSs at EAGLE B</i>) | |
| Port Forwarding and Static NAT Information (Op | tional) |
| MPS A Forwarded HTTP Port | |
| MPS B Forwarded HTTP Port | |
| MPS A Forwarded SuExec Port | |
| MPS B Forwarded SuExec Port | |
| MPS A Forwarded Banner Port | |
| MPS B Forwarded Banner Port | |
| MPS A Provisioning Static NAT Addr. | |
| MPS B Provisioning Static NAT Addr. | |

Table 27: Information for Non-Provisionable MPSs at EAGLE #2

| Common Information | |
|------------------------------------|--|
| MPS A Provisioning Network Address | |
| MPS B Provisioning Network Address | |
| Netmask | |

| Common Information | |
|---|---------|
| Default Router | |
| Backup Provisioning Network Information (Option | onal) |
| MPS A Backup Provisioning Net. Addr. | |
| MPS B Backup Provisioning Net. Addr. | |
| Backup Netmask | |
| Backup Default Router | |
| RTDB Homing | |
| Select one: | |
| Home to specific PDB | |
| Active homing/allow alternate PDB | · |
| Active homing/disallow alternate PDB | |
| External Information | |
| MPS A Provisioning Network Address for MPS at EAGLE A (copy from <i>Table 24: Information for Provisionable MPSs at EAGLE A</i>) | |
| MPS A Provisioning Network Address for MPS at EAGLE B (copy from <i>Table 25: Information for Provisionable MPSs at EAGLE B</i>) | |
| Port Forwarding and Static NAT Information (Op | tional) |
| MPS A Forwarded HTTP Port | |
| MPS B Forwarded HTTP Port | |
| MPS A Forwarded SuExec Port | |
| MPS B Forwarded SuExec Port | |
| MPS A Forwarded Banner Port | |
| MPS B Forwarded Banner Port | |
| MPS A Provisioning Static NAT Addr. | |
| MPS B Provisioning Static NAT Addr. | |

EPAP Firewall Port Assignments

If a firewall is installed in the provisioning network between the MPS systems or between the MPS system(s) and the provisioning system, it must be configured to allow selected traffic to pass. Firewall protocol filtering for the various interfaces is defined in this table (from the perspective of each MPS). The information in *Table 28: Firewall Requirements* is used for both internal customer network configuration and VPN access for support.

| Server IP Address Interface | | TCP/IP Port | Inbound | Outbound | Use/Comments |
|--------------------------------|--|-------------|---------|----------|--|
| EPAP Appl | ication Firewall | Requirement | ts: | | |
| Port 1 | Main/Backup provisioning IP configured on EPAP | 22 | Yes | Yes | SSH/SCP/SFTP |
| Port 1 | NTP server IP(s) configured on EPAP | 123 | Yes | Yes | NTP - Needed for time-sync. |
| Port 1 | Main/Backup provisioning IP configured on EPAP | 80 | Yes | No | APACHE - Needed for EPAP Web-based GUI. |
| Port 1 | Main/Backup provisioning IP configured on EPAP | 8001-8002 | Yes | No | SUXEC (process) - Needed by EPAP Web-based GUI. |
| Port 1 | Main/Backup provisioning IP configured on EPAP | 8473 | Yes | Yes | GUI server (process) - Needed by EPAP Web-based GUI. |
| Port 1 | Main/Backup provisioning IP configured on EPAP | 5871 | Yes | No | Data download from PDBA to RTDB |
| Port 1 | Main/Backup provisioning IP configured | 5872 | Yes | No | Data replication between Active and Standby PDBA |

Table 28: Firewall Requirements

| Server Interface | | | Inbound | Outbound | Use/Comments |
|--|---------------------------------|-------------|--|----------|--|
| EPAP Appli | cation Firewall | Requirement | ts: | | 1 |
| | on MPS A and MPS B | | | | |
| Port 1 Main/Backup provisioning IP configured on EPAP | | 5873 | Yes | No | Used to send Provisioning data to the EPAP. |
| Port 1 Main/Backup 58 provisioning IP configured on EPAP | | 5874 | Yes | Yes | Used to send Provisioning data to the EPAP |
| Port 1 | VIP configured on EPAP | 5876 | Yes | Yes | Used for provisioning from PDBA Proxy |
| Port 1 Main/Backup 5883 Yes provisioning IP configured on EPAP | | Yes | Used to send provisioning data to EPAP through SOG Interface | | |
| Port 1 Main/Backup provisioning IP configured on EPAP | | 9696 | Yes | Yes | PDBA (process) - PDB application manages the provisioning data. |
| RMM Firew | all Requirement | nts: | | • | · |
| RMM Port | RMM IP configured on EPAP | 22 | Yes | Yes | SSH/SCP/SFTP |
| RMM Port | RMM IP configured on EPAP | 80 | Yes | No | HTTP - Needed for RMM Web-based GUI. |
| RMM Port | RMM IP configured on EPAP | 443 | Yes | No | SSL (https) - Needed for RMM Web-based GUI secure connection (REQUIRED) |
| RMM Port | RMM IP configured on EPAP | 623 | Yes | Yes | RMCP |

Configuration Menu Conventions

After you have logged into the EPAP user interface with the epapconfig user name, the menu appears that corresponds to that user login name. Before going into the details about the Configuration Menu, you need to know a few things about the Menu Format, Prompts and Default Values, and Error Message Format, which are covered next.

Menu Format

The configuration menu has a header format displaying specific information. On the first line, it indicates the MPS Side A or B, with which you are active. On the same line, you are shown the hostname and hostid. The second and third lines show the Platform Version, followed by the Software Version. The last line displays the date and time. *Figure 87: Configuration Menu Header Format* shows a sample configuration header format.

MPS Side A: hostname: mpsa-dla8f8 hostid: 80dla8f8 Platform Version: 5.0.0-22.0.0 Software Version: EPAP 5.0.0-30.1.0 Wed Jul 13 09:51:47 EST 2005

Figure 87: Configuration Menu Header Format

When you are shown a menu, choose a menu item by entering the number of the item (or **e** for Exit) in response to the Enter Choice prompt that follows the menu. Press **Return** to enter your choice.

When you choose a menu item, the user interface performs the requested operation. The operation and any associated output for each menu item are described in detail later in this section.

If you enter an invalid choice (such as a letter or a number that is not available for that menu), an error appears. Perform the corrective action described for that error.

Prompts and Default Values

Depending on the menu item that you choose, you might be prompted for data (such as IP addresses) that is required to complete the selected operation. Optional fields are indicated by the text (optional) at the end of the prompt. To bypass an optional field without entering a value, press **Return**.

Default values are indicated by a value enclosed in square brackets at the end of the prompt text: [*default value*]. Example default values are shown in this chapter; they might not be the same as the default values that appear for your system. To accept the default value for a prompt instead of entering a response, press Return.

You can press the **Escape** key to exit any operation without entering a value for the prompt. The operation is aborted, and you return to the menu.

Error Message Format

Invalid menu selections, invalid user input, and failed user interface operations generate error messages on the screen. The error message remains on the screen until you press **Return**.

All error messages have a unique four-digit error number and associated text. The numbers and text for all error messages generated by the EPAP user interface are listed in *EPAP Messages*. The possible error messages that can occur for each EPAP user interface menu item are listed in the description of the menu item in this chapter.

Е

Error messages have the following format, where **XXXX** is the unique four-digit error number for the error and *Error text* is the corresponding error text:

XXXX : Error text

Press return to continue

When the software must be stopped to perform an operation, you are prompted to stop the software:

EPAP software is running. Stop it? [N]: Y

Note: While the EPAP software is stopped, no provisioning updates can be processed by the EPAP.

EPAP Configuration Menu

Overview of EPAP Configuration

When you log into an EPAP with user name epapconfig after the first initialization of the EPAP, the configuration process begins. See *Procedure for Configuring EPAPs*. The configuration process lets you change IP addresses, time zone, and password for epapconfig. You can display the host ID and exchange secure shell keys. This section describes each configuration menu item.

Initial epapconfig User Logon

The first time the epapconfig user logs in to the system, the text screen is displayed, as shown in *Figure 88: Initial Configuration Text Screen*.

Caution: This is the first login of the text user interface. Please review the following checklist before continuing. Failure to enter complete and accurate information at this time will have unpredictable results.

- 1. The mate MPS servers (MPS A and MPS B) must be powered on.
- 2. "Initial Platform Manufacture" for the mate MPS servers must be complete.
- 3. The sync network between the mate MPS servers must be operational.
- 4. You must have the correct password for the EPAPdev user on the mate MPS server.
- 5. You must be prepared to designate this MPS as provisionable or non-provisionable.

Press return to continue...

Figure 88: Initial Configuration Text Screen

If all five criteria above are not met, the configuration cannot proceed. Ensuring that the MPS servers are powered on requires a visual check. If the *Initial Platform Manufacture* is not complete, the configuration cannot proceed; the user is also notified if the sync network is not operational.

When the five criteria are met, press Return and the process resumes. *Figure 89: Initial Configuration Continues* shows the continuation of the screen information. The installer enters **y** if the installation is to continue.

```
Are you sure you wish to continue? [N]: y
Password of epapdev:
Could not get authorized keys file from remote (mate).
Maybe it does not exist. Continuing...
ssh is working correctly.
Password of root:
Could not get authorized keys file from remote (mate).
Maybe it does not exist. Continuing...
ssh is working correctly.
Building the initial database on side A.
Stopping local slave
Stopping remote slave
EuiDB already exists.
Starting local slave
Starting remote slave
```

Figure 89: Initial Configuration Continues

Note:

Review the information required for the following section in *Required Network Address Information*. Make certain all required information is obtained and recorded in the tables provided.

Next, the installer declares the MPS to be provisionable or non-provisionable, as shown in *Figure 90: Designating Provisionable or Non-Provisionable MPS*. The example illustrates this MPS as a provisionable MPS.

The provisioning architecture of the EPAP software allows for exactly 2 customer provisionable sites. Additional sites that are to receive the data provisioned to the provisionable sites should answer 'N' here.

If there are only 2 mated sites, it is safe to answer 'Y' here.

Is this site provisionable? [Y]: y

Figure 90: Designating Provisionable or Non-Provisionable MPS

Next, the installer is prompted for the epapdev user password on the mate MPS server. *Figure 91: Entering the epapdev Password* shows sample output that is generated after the correct password is entered.

Password for EPAPdev@mate: Connecting to mate... ssh is working correctly. still OK. still OK. Building the initial database on side A. Stopping local slave Stopping remote slave No preexisting EuiDB database was detected. Enabling replication: deleting old binary logs on local server resetting local slave. deleting old binary logs on remote server resetting remote slave Starting local slave Starting remote slave There was no epap.cfg file. Using default configuration.

Figure 91: Entering the epapdev Password

The **Configuration Menu** appears for the first time.

EPAP Configuration Menu

As shown in *Figure 92: EPAP Configuration Menu*, a report and the test-based **EPAP Configuration Menu** appear. The epapconfig user can now begin configuring the MPS local and remote servers.

Figure 92: EPAP Configuration Menu

| / | EPAP Configuration Menu\ |
|----|-----------------------------------|
| | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| | |

To choose a menu item, enter the number or letter of the menu item at the Enter Choice prompt and press **Return**.

Note: When exiting from epapconfig menu, the EPAP GUI will be terminated for a while and will be automatically restored.

Display Configuration

The Display Configuration option **1** displays a configuration of the EPAP. The following figure shows an example report:

| EPAP A Provisioning Network IP Address | - |
|--|--------------------------------------|
| EPAP A Provisioning Network IP Address v6 | |
| EPAP B Provisioning Network IP Address | |
| EPAP B Provisioning Network IP Address v6 | |
| Provisioning Network Netmask | = Not configured |
| Provisioning Network Prefix | = Not configured |
| Provisioning Network Default Router | |
| Provisioning Network Default Router v6 | = Not configured |
| EPAP A Backup Prov Network IP Address | = Not configured |
| EPAP A Backup Prov Network IP Address v6 | = Not configured |
| EPAP B Backup Prov Network IP Address | = Not configured |
| EPAP B Backup Prov Network IP Address v6 | = Not configured |
| Backup Prov Network Netmask | = Not configured |
| Backup Prov Network Prefix v6 | = Not configured |
| Backup Prov Network Default Router | = Not configured |
| Backup Prov Network Default Router v6 | = Not configured |
| EPAP A Sync Network Address | = 192.168.2.100 |
| EPAP B Sync Network Address | = 192.168.2.200 |
| EPAP A Main DSM Network Address | = 192.168.120.100 |
| EPAP B Main DSM Network Address | = 192.168.120.200 |
| | = 192.168.121.100 |
| EPAP B Backup DSM Network Address | = 192.168.121.200 |
| | = Not configured |
| | = 80 |
| EPAP B HTTP Port | = 80 |
| EPAP A HTTP SuExec Port | = 8001 |
| EPAP B HTTP SuExec Port | = 8001 |
| | = 8473 |
| EPAP B Banner Connection Port | = 8473 |
| | = Not configured |
| | = Not configured |
| | = 5873 |
| | = Not configured |
| | = 80 |
| | = Not configured |
| | = Not configured |
| | = 0.0.0.0 |
| | = 0000:0000:0000:0000:0000:0000:0000 |
| | = 0.0.0.0 |
| | = Not configured |
| | = America/New York |
| | = None |
| | = 0.0.0.0 |
| | = 0.0.0.0 |
| and the second | |
| Allow updates from alternate PDB | - No |
| Allow updates from alternate PDB Auto DB Recovery Enabled | = No = No |

Figure 93: Example of Configuration Report When the EPAP is Not Configured

Addresses that you choose should not conflict with your internal network addresses. The class C networks you choose should not conflict with the class C network used in your network scheme. *Table 29: Sample IP Addresses Used in Configuration* shows an example of IP addresses that could be used in the configuration process.

| | MPS EAGLE | MPS EAGLE |
|--|---------------------------|----------------------------|
| Provisioning Network Information | A (Local) IP Addresses | B (Remote) IP Addresses |
| EPAP A Provisioning Network IP Address (MPS A) | 192.168.61.119 | 192.168.61.90 |
| EPAP B Provisioning Network IP Address (MPS B) | 192.168.61.120 | 192.168.61.91 |
| Network Net Mask | 255.255.255.0 | 255.255.255.0 |
| Default Router | 192.168.61.250 | 192.168.61.250 |

Table 29: Sample IP Addresses Used in Configuration

Configure Network Interfaces Menu

The Configure Network Interfaces Menu option **2** of the Configuration Menu displays the submenu shown in *Figure 94: Configure Network Interfaces Menu*. It supports the configuration of all the network interfaces for the EPAP.

| 1997 | -Configure | Network Interfaces Menu\ |
|-------|------------|-----------------------------|
| | - | Provisioning Network |
| i 2 i | Configure | Sync Network |
| 3 | Configure | DSM Network |
| i 4 i | Configure | Backup Provisioning Network |
| i si | Configure | Static NAT Addresses |
| i 6 i | Configure | Provisioning VIP Addresses |
| S | Exit | / |
| , | | |

Enter Choice:

Figure 94: Configure Network Interfaces Menu

Configure Provisioning Network

The Configure Provisioning Network option **1** of the Configure Network Interfaces Menu configures the EPAP provisioning network. With EPAP 16.1, the user is able to configure an IP address, net mask, and default router IP address when using an IPv4 address, and an IP address, Prefix and default router when using an IPv6 address. This information allows the EPAP to communicate with an existing customer network.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

Note: You must configure these IP addresses. Obtain the values for the IP address, netmask, and default router from the customer's Information Services department. Record the values in the four tables in *Required Network Address Information*.

In response to each prompt, you can enter a dotted decimal IP address or press Return to leave the current value unchanged. The current value is shown in brackets after the prompt text. See *Figure 95: Configure Provisioning Network Menu* for the option **1** configuration.

Entered the configMenuConfigProvNet Menu

| MPS | Side | A: | hostname: epaprpi hostid: a8c02d3d |
|-----|------|-------|---|
| | | | Platform Version: 4.0.10-5.5.1 75.20.0 |
| | | | Software Version: EPAP 161.0.1-16.1.0_161.2.0 |
| | | | Thu Apr 9 00:41:47 EDT 2015 |
| | | | |
| / | Co | onfig | gure Provisiong Network Menu-\ |

| 1 | | | | |
|---|---|----|------|---------------|
| 1 | 1 | T | IPv4 | Configuration |
| 1 | | -1 | | |
| İ | 2 | i | IPv6 | Configuration |
| 1 | | -1 | | |
| Ì | е | Ì | Exit | |
| N | | | | |

Enter Choice: 2

Verifying connectivity with mate... EPAP A provisioning network IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:2884 EPAP B provisioning network IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:2885 EPAP provisioning network IPv6 prefix: 64 EPAP provisioning network IPv6 default router: 2606:b400:605:b80b::

Figure 95: Configure Provisioning Network Menu

Note: Take care in configuring the IP information. Incorrect information can prevent the EPAP from accepting provisioning data and establishing remote EPAP user interface connections over the customer network.

Configure DSM Network

The Configure DSM Network option **3** of the Configure Network Interfaces Menu prompts you for the EPAP DSM network IP addresses. This information allows the EPAP to communicate with the main and backup DSM networks.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

Note: Unless there is a known network address conflict, the installer can bypass option 3.

In response to each prompt, you can enter a dotted decimal IP address or press Return to leave the current value unchanged (the current value is shown in brackets after the prompt text).

See *Network Connections* for a description of EPAP network IP address assignments. See *Figure 96: Configure DSM Network* for the option **3** output.

Verifying connectivity with mate ... Enter the first 3 octets for the EPAP main DSM network [192.168.128]: Enter the first 3 octets for the EPAP backup DSM network [192.168.129]: Press Return to continue ...

Figure 96: Configure DSM Network

Note: Take care in configuring the IP information. Incorrect information will prevent the EPAP from communicating with the EAGLE.

Configure Backup Provisioning Network

The Configure Backup Provisioning Network option **4** of the Configure Network Interfaces Menu prompts you for the EPAP Backup Provisioning Network IP addresses. This information allows the EPAP to communicate with the backup provisioning network. With EPAP 16., the user is able to configure an IP address, net mask, and default router IP address when using an IPv4 address, and an IP address, Prefix and default router when using an IPv6 address. In response to each prompt, enter a dotted decimal IP address.

See *Network Connections* for a description of EPAP network IP address assignments. See *Figure 97: Configure Backup Provisioning Network* for the option 4 output.

| MPS S | ide A: | hostname: epaprpi hostid: a8c02d3d |
|-------|---------|---|
| | | Platform Version: 4.0.10-5.5.1 75.20.0 |
| | | Software Version: EPAP 161.0.1-16.1.0 161.2.0 |
| | | Thu Apr 9 00:51:38 EDT 2015 |
| | | |
| / | Confi | gure Backup Provisioning Network Menu-\ |
| / | | \ |
| 1 | IPv4 | Configuration |
| | · | |
| 2 | IPv6 | Configuration |
| | · | 1 |
| l e | Exit | |
| / | | / |
| | | |
| Enter | Choice | : 2 |
| | | |
| Verif | ying co | nnectivity with mate |
| EPAP | A backu | up provisioning network IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:288 |
| | B hecks | up provisioning network IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:288" |
| | D DACKU | |
| EPAP | | provisioning network prefix: 64 |

Figure 97: Configure Backup Provisioning Network

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

Note: Take care in configuring the IP information. Incorrect information will prevent the EPAP from communicating with the Backup Provisioning Network.

Configure Static NAT Addresses

The Configure Static NAT Addresses option **6** from the Configure Network Interfaces Menu provides the functionality to configure the static NAT addresses of the EPAP.

Note: Only IPv4 is supported with Static NAT addresses.

Each numbered item of the Configure Static NAT Addresses menu allows the user to specify an IP Address used outside of the firewall for remote access to the MPS. The following *Figure 98: Configuring NAT Addresses Prompt* shows an example of a resulting prompt.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

EPAP A Static NAT Address:

Figure 98: Configuring NAT Addresses Prompt

Configure Provisioning VIP Addresses

The Configure Provisioning VIP Addresses option **7** from the Configure Network Interfaces Menu provides the functionality to configure the PDBA Proxy feature.

The user must enter the VIP address for the local PDBA (MPS-A) and the remote PDBA using either an IPv4 or IPv6 address. The following figure shows an example of the option **7** output.



Figure 99: Configure Provisioning VIP Address

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

Set Time Zone

The Select Time Zone option 3 prompts you for the time zone to be used by the EPAP. The time zone can be the zone where the EPAP is located, Greenwich Mean Time, or another zone that is selected by the customer to meet the needs of the system.

Note: The value for the time zone should be obtained from the customer's Information Services department. The default value for the time zone is "US/Eastern".

To select a file in one of the subdirectories, enter a relative path name (such as "US/Eastern") in response to the prompt. See *Figure 100: Select Time Zone Menu* for the option 3 output.

Figure 100: Select Time Zone Menu

You must enter a valid UNIX time zone file name. Alternatively, to display a complete list of the valid time zones, simply press Return in response to the prompt and all valid time zone names are displayed. See *Time Zones* for the list that appears when you press the Return key or enter invalid time zone file name.

The time zone change does not take effect until the next time the MPS is rebooted. The **Reboot MPS** menu is described in *Reboot the MPS*.

Exchange Secure Shell Keys

The Exchange Secure Shell Keys option 4 accesses the Exchange Secure Shell Keys menu. This menu is used to enable connections between local and remote EPAPs. The EPAPs exchange encryption keys are required to run the secure shell.

The exchange normally occurs automatically during EPAP initialization. Use this menu item only if the exchange must be performed manually.

See Figure 101: Exchange Secure Shell Keys Menu for the option 4 output.

| , | / | -Exchange | | | | - | \ |
|---|---|-----------|------|------|------|----|-----------------|
| | | Exchange | Keys | with | Mate | | , |
| i | 2 | Exchange | Keys | with | Remo | te | |
| | 3 | Exchange | Keys | | Mate | as | |
| 1 | e | Exit | | | | | / |

Enter Choice: 2

Are you sure you wish to exchange keys with remote? [N]: Y Remote IP Address: 2606:b400:605:b80b:200:17ff:fe0f:2876

Figure 101: Exchange Secure Shell Keys Menu

Option **1** is used for the initial configuration. Option **2** is used to do a reload of the RTDB from the remote server. Option **3** is required before using the PDBA Proxy feature. Before doing a reload from the remote server, you must exchange keys with the remote server. The sub menu "Exchange Keys with Remote" allows the user to exchange keys with the remote server. The remote server IP will be either IPv4 or IPv6.

The epapconfig user must know the password for the epapdev@mate. The notification "ssh is working correctly" in the following figure confirms the "ssh" (i.e., secure shell) exchange of keys has completed successfully.

See Figure 102: Exchange Secure Shell Keys Output for the Option 1 output.

Enter Choice:

Figure 102: Exchange Secure Shell Keys Output

Change Password

The Change Password option 5 changes the text-based user interface password for the epapconfig login name for both MPS A and B.

See Figure 103: Change Password for the option 5 output.

```
Verifying connectivity with mate...
Are you sure you wish to change the text UI password on MPS A and B? [N]: y
Enter new password for text UI user:
Re-enter new password:
```

Press return to continue...

Figure 103: Change Password

Platform Menu

The EPAP Platform Option 6 accesses the Platform menu so that the epapconfig user can access and manage the platform functions shown in the menu. See *Figure 104: Platform Menu Output* for the option 6 output.

| / | EPAP Platform Menu-\ |
|---|----------------------|
| 1 | Initiate Upgrade |
| 2 | Reboot MPS |
| 3 | MySQL Backup |
| 4 | RTDB Backup |
| 5 | PDB Backup |
| e | Exit |

\-----/

Enter Choice:

Figure 104: Platform Menu Output

Initiate Upgrade

The Initiate Upgrade option 1 of the EPAP Platform Menu initiates an upgrade on the selected EPAP. For upgrade output or procedures, contact Oracle Communications Technical Services; refer to *My Oracle Support (MOS)*.

Reboot MPS

The Reboot MPS option 2 of the EPAP Platform Menu initiates a reboot of either MPS or both. The default, as shown below, is BOTH.

Note:

The epapconfig user can abort rebooting the MPS by pressing the Escape key at the displayed prompt.

Reboot MPS A, MPS B or [BOTH]:

Note:

Rebooting the MPS stops all EPAP processes, and databases cannot be updated until the MPS has completely booted.

MySQL Backup

The MySQL Backup option 3 of the EPAP Platform Menu backs up the MySQL database. The output is shown below.

Note:

EPAP software must be stopped or MySQL backup will abort and return to the EPAP Platform Menu.

```
EPAP software is running. Stop it? [N]: y Are you sure you want to back up the MYSQL on MPS? [N]: y Backing up the NPDB...
```

RTDB Backup

The RTDB Backup option 4 of the EPAP Platform Menu backs up the RTDB database. The output is shown below.

EPAP software is running. Stop it? [N]: y Are you sure you want to back up the RTDB database on MPS A? [N]: y Successfully started backup of RTDB. Status will be displayed on the GUI banner.

Note:

EPAP software must be stopped, or the RTDB backup will abort and return to the EPAP Platform Menu.

PDB Backup

The PDB Backup option 5 of the EPAP Platform Menu backs up the PDB database. The output is shown below

Are you sure you want to backup the PDB to /var/TKLC/epap/free/pdbBackup_megalon-a_20030530104740_DBBirthdate_20030530144717GMT_DBLevel_0.bkp? [N]: Y Successfully started backup of PDB. Status will be displayed on the GUI banner.

EPAP Platform Menu Exit

The Exit option e of the EPAP Platform Menu exits from the EPAP Platform Menu and returns to the EPAP Configuration Menu.

Configure NTP Server Menu

The Configure NTP Server Menu option 7 allows for the display, addition, and removal of an external NTP server. As of EPAP 16.1, the user is able to add/remove external NTP servers using both IPv4 and IPv6 addresses.

- The user is allowed to configure IPv4 only remote system address
- The user is allowed to configure IPv6 only remote system address
- On dual stack the user is allowed to configure IPv4 or IPv6 remote system address

See the following figure for the option 9 output:

```
MPS Side A: hostname: epaprpi hostid: a8c02d3d
        Platform Version: 4.0.10-5.5.1 75.20.0
        Software Version: EPAP 161.0.1-16.1.0 161.2.0
        Thu Apr 9 01:08:08 EDT 2015
/----EPAP Configure NTP Server Menu-\
/-----\
| 1 | Display External NTP Server
                        1
| 2 | Add External NTP Server
| 3 | Remove External NTP Server
                          1
|----|------|
| e | Exit
\-----,
```

Enter Choice: 2

Figure 105: Configure NTP Server Menu

Display External NTP Server

The Display External NTP Server option **1** of the Configure NTP Server Menu displays External NTP Server information. If a server is present, the server name and IP address are displayed. If an NTP Server is not present, the following is displayed.

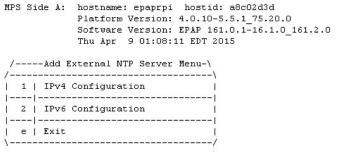
```
There are no External NTP Servers. Press return to continue...
```

Add External NTP Server

The Add External NTP Server option 2 of the Configure NTP Server Menu adds an External NTP Server. The following figure shows an example of the addition of an External NTP Server.

Note:

The IP address must be a valid address for an External NTP Server.



Enter Choice: 2

Verifying connectivity with mate... Are you sure you wish to add new NTP Server? [N]: y NTP Server IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:2894

Figure 106: Add NTP Server Menu

Remove External NTP Server

The Remove External NTP Server option **3** of the Configure NTP Server Menu removes an External NTP Server. If a server is present, selecting the Remove External NTP Server removes the server. If an NTP Server is not present, the following appears.

```
There are no External NTP Servers. Press return to continue...
```

EPAP Configure NTP Server Menu Exit

The EPAP Configure NTP Server Menu Exit option **e** exits the EPAP Configure NTP Server Menu, and returns to the EPAP Configuration Menu.

PDB Configuration Menu

The PDB Configuration Menu option **8** supports configuring the PDB network, homing of the RTDBs, changing the MPS provisionable status, creating the PDB, and enabling the Automated Database Recovery and PDBA Proxy features. Beginning with EPAP 16.1, the user is able to configure both IPv4 and IPv6 addresses for a PDB address. See *Figure 107: Configure PDB Menu* for the option **8** output.

.0

| MPS Si | ide A: hostname: epaprpi hostid: a8c02d3d Platform Version: 4.0.10-5.5.1_75.20.0 Software Version: EPAP 161.0.1-16.1.0_161.2 Thu Apr 9 01:10:19 EDT 2015 |
|--------------|---|
| | Configure PDB Menu\ \ |
| í 1 | Configure PDB Network |
| 2 | RTDB Homing Menu |
| 3 | Change MPS Provisionable State |
| 4 | Create PDB |
| , , , , , | Change Auto DB Recovery State |
| 6 | Change PDBA Proxy State |
| | Exit |
| ۱ | / |

Enter Choice: 1

Figure 107: Configure PDB Menu

Configure PDB Network

The Configure PDB Network option **1** of the Configure PDB Menu identifies the provisioning network interface addresses of the remote PDBs. For provisionable MPSs, the local provisioning interface address is known. The configuration user interface prompts for only the remaining remote address. Non-provisionable MPSs prompt for both remote PDB addresses.

Provisionable MPSs then prompt for the password of the epapdev user at the remote PDB address. The following table shows Remote PDBA configuration use cases:

| Site 1 Configuration | Site 2 Configuration | | |
|-------------------------|----------------------|-------------|--------------------------------------|
| | IPv4 Only | IPv6 Only | Dual Stack |
| IPv4 Only | Allowed | Not Allowed | Only IPv4 IP allowed for remote PDBA |
| IPv6 Only | Not allowed | Allowed | Only IPv6 IP allowed for remote PDBA |

| Dual Stack Only IPv4 IP allowed for remote PDBA | Only IPv6 IP allowed for remote PDBA | IP version should be the same on both sites (either IPv4 or IPv6)* |
|---|--------------------------------------|--|
|---|--------------------------------------|--|

* If both sites are configured in dual stack, the configuration must be kept consistent at both sites. The user is responsible for the maintenance of this configuration.

Note: If you accept the 'No' default (that is, not stopping EPAP software and the PBA from running), the configuration process will abort. The following examples show the responses required to continue the initial configuration.

RTDB Homing Menu

The RTDB Homing Menu option **2** of the Configure PDB Menu provides a menu to configure specific and active homing of RTDBs to the PDBAs. For more information about active and specific homing, refer to *Selective Homing of EPAP RTDBs*. *Figure 108: RTDB Homing Menu* shows the option **2** output.

| / | RTDB Homing Menu\ |
|---|--------------------------------|
| / | \ |
| 1 | Configure Specific RTDB Homing |
| | |
| 2 | Configure Active RTDB Homing |
| | |
| 3 | Configure Standby RTDB Homing |
| | |
| e | Exit |
| \ | / |

Enter Choice:

Figure 108: RTDB Homing Menu

Configure Specific RTDB Homing

The Configure Specific RTDB Homing option **1** of the RTDB Homing Menu sets the RTDB homing policy to specific and configures the address of the preferred PDB.

This configuration cannot be completed until the PDB network has been configured. See *Configure PDB Network*. Provisionable sites indicate the address of the local PDB with the text (*local*) and that site is the default value for the preferred PDB.

The text-based User Interface prompts for the preferred PDB. When the choice is selected, the text confirms the choice and identifies the selection is *'specific'* homing. When the EPAP is configured in a dual stack configuration, the PDBA also has both the IPs, one in IPv4 format and the other in IPv6 format. By default, the RTDB Homing Policy is set to the PDBA IPv6 IP. If the user wants to change the RTDB homing policy to the PDBA IPv4 IP, then the **Configure Specific RTDB Homing** menu option must be used.

| / | -RTDB Homing Menu\ |
|---------|--------------------------------|
| 1 | Configure Specific RTDB Homing |
| 2 | Configure Active RTDB Homing |
| 3 | Configure Standby RTDB Homing |
| e | Exit |

Enter Choice: 1

There are two configured PDBs for this MPS: 1. 192.168.55.82 (local) 2. 2606:B400:605:B80E:200:17FF:FE0E:A6A1 (local) 3. 2606:B400:605:B80B:200:17FF:FE0F:2884 Select the preferred PDB from which to receive updates [1]: 1 The RTDB Homing policy is set to 'specific' and will prefer updates from 192.168.55.82

Press return to continue...

Figure 109: RTDB Homing Policy Configuration

Configure Active RTDB Homing

The Configure Active RTDB Homing option **2** of the RTDB Homing Menu sets the RTDB homing policy to active and configures whether to allow updates from the alternate PDB. The prompt selection must be confirmed if updates are not allowed from the standby PDB.

The text-based User Interface prompts for whether updates are to be allowed from the standby MPS. When the choice is entered, the text confirms the choices and identifies the selection is 'active' homing and whether updates are allowed from the PDB of the standby MPS.

EPAP software and PDBA are running. Stop Them? [N] y In the event that the active PDB is unavailable, should updates be allowed to the RTDBs from the standby MPS? [Y]: N Caution: If this option is selected, the standby PDB will not provision the RTDBs at this site in the event that the active PDB is not available. Are you sure you want to disallow updates to the RTDBs from the standby PDB? Y The RTDB Homing policy is set to 'active' and will not allow updates from the standby PDB.

Configure Standby RTDB Homing

The Configure Standby RTDB Homing option **3** of the RTDB Homing Menu sets the RTDB homing policy to standby and configures whether to allow updates from the active PDB. The prompt selection must be confirmed if updates are not allowed from the active PDB.

The text-based User Interface prompts for whether updates are to be allowed from the active MPS. When the choice is entered, the text confirms the choices and identifies the selection is '*standby*' homing and whether updates are allowed from the PDB of the active MPS.

EPAP software and PDBA are running. Stop Them? [N] y In the event that the standby PDB is unavailable, should updates be allowed to the RTDBs from the active MPS? [Y]: N Caution: If this option is selected, the active PDB will not provision the RTDBs at this site in the event that the standby PDB is not available. Are you sure you want to disallow updates to the RTDBs from the active PDB? Y The RTDB Homing policy is set to 'standby' and will not allow updates from the active PDB.

Change MPS Provisionable State

The Change MPS Provisionable State option **3** of the Configure PDB Menu specifies this site as provisionable or non-provisionable. For more information about these states, refer to *Provisioning Multiple EPAPs Support*. This command toggles the states between provisionable and non-provisionable.

See *EPAP Configuration Menu* for the prompt that is displayed for this menu item. To complete this configuration, the user is prompted to configure the remote PDBA addresses from which the non-provisionable EPAP takes the updates. The user is allowed to specify either the IPv4 or the IPv6 address for the remote PDBA:

Enter Choice: 2

Verifying connectivity with mate... This MPS is configured to be provisionable. The EPAP local PDBA address is currently set to 2606:b400:605:b80b:200:17ff:fe0f:2888 The EPAP local PDBA IP Address is 2606:b400:605:b80b:200:17ff:fe0f:2888 EPAP remote PDBA IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:2889 EPAP remote PDBA B machine IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:2889

Figure 110: Configure PDB Network for Provisionable MPS

```
MPS Side A: hostname: Recife-B hostid: fa0a9633
Platform Version: 4.0.10-5.5.1 75.20.0
Software Version: EPAP 161.0.1-16.1.0_161.2.0
Thu Apr 9 03:58:32 EDT 2015
```

| /PDD | NECWOIK | configuration | nenu- |
|------|---------|---------------|-------|
| / | | | |

| Ì | 1 | IPv4 | Configuration |
|----|---|------|---------------|
| 1- | 2 | IPv6 | Configuration |
| 1- | e | Exit | |
| 1- | | | / |

Enter Choice: 2

This MPS is configured to be non-provisionable. You will be prompted for both of the remote PDBA addresses. Order does not matter.

Enter one of the two PDBA IPv6 addresses: 2606:b400:605:b80b:200:17ff:fe0f:2895

Enter the other of the two PDBA IPv6 addresses: 2606:b400:605:b80b:200:17ff:fe0f:2896

Figure 111: Configure PDB Network for Non-Provisionable MPS

Create PDB

The Create PDB option 4 of the Configure PDB Menu creates and initializes a Provisioning Database (PDB) for the EPAP.



Caution:

If the text-based User Interface is exited before the successful creation of the PDB on a provisionable MPS, this caution message is displayed.

```
PDB not created Caution: This MPS has not been completely
configured. Applications may not run until all required
parameters are entered through the text user interface.
Choose "Display Configuration" for a list of
configurable parameters and their settings. Press return to
continue...
```

Change Auto DB Recovery State

The Change Auto DB Recovery State option **5** of the Configure PDB Menu is used to enable the Automated Database Recovery feature.

The text-based User Interface prompts with this text:

Auto DB Recovery is currently DISABLED. Do you want to ENABLE Auto DB Recovery? [N]:

Change PDBA Proxy State

The Change PDBA Proxy State option **6** of the Configure PDB Menu is used to enable the PDBA Proxy feature.

The text-based User Interface prompts with this text:

PDBA PROXY is currently DISABLED. Do you want to ENABLE PDBA Proxy? [N]:

PDB Configuration Menu Exit

The Exit option **e** of the PDB Configuration Menu exits and returns to the EPAP Configuration Menu, shown in *EPAP Configuration Menu*.

Security

Figure 112: EPAP Configuration Menu

The Security Menu option 9 provides access to configure the Idle Terminal Timeout and the password restrictions for EPAP system users. See *Figure 113: EPAP Configure Security Menu* for the option 8 output.

| ,/ | -EPAP Configure Security Menu-\ |
|----------------|---------------------------------|
| 1 | Idle Terminal Timeout |
| 2 | Password Restriction |
| 3 | Configure Authorized IPs |
| e \ | Exit / |

Enter Choice: 3

Figure 113: EPAP Configure Security Menu

The submenu **Configure Authorized IPs** allows the user to configure the authorized IPs for the EPAP. The functionality of this menu is the same as the GUI menu **User Administration** > **Authorized IPs**.

Enter Choice:

Figure 114: EPAP Configure Authorized IPs Menu

The **Add Authorized IP** menu option allows the user to add a new IP address, either in IPv4 or IPv6 format, to the list of the authorized IP addresses. The authorized IP version is independent of the EPAP network configuration. The authorized IP list can have a mix of the IPv4 and IPv6 IPs:

| 1 | | nfigurat | | | | | |
|---------|----------|----------|-------------|----------|-----------|------------|-------------|
| 2 | IPv6 Co | nfigurat | ion | | | | |
| e | Exit | | | | | | |
| \ | | | / | | | | |
| Enter (| choice: | 2 | | | | | |
| Enter t | he Autho | cized IP | to be added | 1: 2606: | B400:605: | B80E:200:1 | 7FF:FEOE:A6 |

Press return to continue ...

Figure 115: Add Authorized IP

The **Display Authorized IPs** menu option displays the list of authorized IPs. It displays all the configured IPs:

```
Press return to continue ...
```

Figure 116: Display Authorized IPs

The **Remove Authorized IP** screen allows the user to remove an IP address from the list of authorized IP addresses. The screen has no change for the IP version. The "IP to remove" field accepts both type of IPs, either IPv4 or IPv6:

| /Configure Authorized IPs Menu-\ |
|----------------------------------|
| /\ |
| 1 Display Authorized IPs |
| |
| 2 Add Authorized IP |
| |
| 3 Remove Authorized IP |
| |
| e Exit |
| \/ |

Enter Choice: 3

Enter the Authorized IP to be removed: 2606:B400:605:B80E:200:17FF:FE0E:A6A1

Authorized IP [2606:B400:605:B80E:200:17FF:FE0E:A6A1] removed successfully.

Press return to continue ...

Figure 117: Remove Authorized IP

Idle Terminal Timeout

The Idle Terminal Timeout, option 1 of the *Figure 113: EPAP Configure Security Menu* displays the submenu shown in *Figure 118: Configure Idle Terminal Timeout Menu*. This menu provides access to configure the Idle Terminal Timeout Security options. Option 1 of the menu displays the configured idle terminal timeout. Option 2 of the menu provides the interface to set the Idle Terminal Timeout.

The EPAP terminal will logout the user if the terminal remains idle for the configured amount of time. The Idle Terminal Timeout limit will be within the range of **0 - 9999** (seconds), both inclusive, where **0** specifies no timeout. If the idle terminal timeout is not set, then the system default shall apply i.e., no timeout.

Note: The idle terminal timeout is not applicable to the system users who either have restricted shell or do not have their own shell. This behavior is valid for system users like **appuser**, **platcfg**, and **epapconfig**.

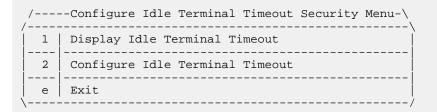


Figure 118: Configure Idle Terminal Timeout Menu

Password Restriction

The Password Restriction, option 2 of *Figure 113: EPAP Configure Security Menu* displays the submenu shown in *Figure 119: Configure Password Restriction Menu*. Option 1, System Default, provides the interface to configure password restrictions for the System Default, i.e. the restrictions shall apply for all new system users only. Option 2, Per User, provides the interface to configure password restrictions per user basis.

| / | Configure Password Restriction Menu-\ |
|-----|---------------------------------------|
| / | \ |
| 1 | System Default |
| | |
| 2 | Per User |
| | |
| l e | Exit |
| \ | ·/ |

Figure 119: Configure Password Restriction Menu

System Default

Option 1 of the *Figure 119: Configure Password Restriction Menu*, displays the submenu shown in *Figure 120: Configure Password Restriction Menu*. Option 1 displays the password restrictions configured for the new system users. Options 2 to 5 provide interface to set the password restrictions for the new system users.

If the password restrictions are not configured, then the default password restrictions is applied to the existing and new system users.

| / | Configure Password Restriction Menu |
|---------|---|
| | Display Password Restriction Configuration |
| 2 | Min no of days allowed between password changes |
| 3 | Max no of days a password may be used |
| 4 | Minimum acceptable Password size |
| 5 | Number of days that a user will be warned before his password expires |
| e | Exit |
| \ | / |

Figure 120: Configure Password Restriction Menu

Per User

If password restrictions are configured per user basis, then the user is required to enter the username and password of the user for which password restriction is to be applied, as shown in *Figure 121: Configure Password Restriction per User*.

Figure 121: Configure Password Restriction per User

After the successful authorization of the entered username, the submenu shown in *Figure 122: Configure Password Restriction Menu* is displayed.

Option 1, Display Password Restriction Configuration, displays the password restrictions configured for the specified system user. Options 2 to 4 provide the interface to set the password restrictions for the specified system user.

Figure 122: Configure Password Restriction Menu

Password Restriction Parameters

| Min no of days allowed between password changes | The min no. of days allowed between password changes parameter prevents the system user from changing the password before the configured time. If the value is not set, then the system default of 0 days is used. the value must be within the range of 1 - 180 , both inclusive. The value must be less than or equal to the maximum number of days a password may be used. |
|--|--|
| Max no of days a password may be used (Password Aging) | The maximum number of days a password may be used (password aging) determines the number of days for which the current password of the system user works. Once the password expires, the user is required to change to a new password. The user cannot login with the expired password. If the value is not set, then the system default of 99999 days is used. If configured, the EPAP system password aging must be within the range of 1 - 180 , both inclusive. When configuring password aging, only a value greater than or equal to the current value of minimum number of days a password may be used, is acceptable. |
| Number of days that a user will be warned before his password expires | System users are warned N days before their passwords expire. The N value is configured using the Number of days that a user will be warned before his password expires parameter. If the password warning days is not set, then the system default of 7 days is used. A value of 0 means warning is given only on the day of password expiration. A value of -1 means no warning is given. When configuring the password warning days for EPAP system users, only a value less than or equal to the difference between current password aging and minimum number of days allowed between password changes settings, is acceptable. |
| Minimum acceptable Password size | The minimum password length configured is applicable for all existing and new system users. The allowed minimum length for password is in the range of 8 to 80, both inclusive. If minimum password length is not set, then the system default of 5 is used. |

Password Change for System Users

The **appuser** users use the passwd command provided by the Operating System. If changing a password using the passwd command, then the Linux PAM credit rules are used.

The system user **epapconfig** uses the option provided in the EPAP Configuration Menu. Linux PAM rules are not applicable while changing the password for the **epapconfig** user. Only the configured minimum password length applies.

Note: If the password for the **appuser** or **epapconfig** user is changed by the root user, the **appuser** or **epapconfig** user will be prompted to change the password again.

Configure EMS Server

The Configure EMS Server option **10** allows the user to configure the EMS server using either an IPv4 or IPv6 address. The EPAP supports the configuration of maximum 5 EMS Servers. The EPAP supports the configuration of multiple EMS Servers with a mix of IPv4 and IPv6 IPs with which to interact to send the alarms as SNMPv2c traps. See *Figure 123: Configure EMS Server* for the option **10** output.

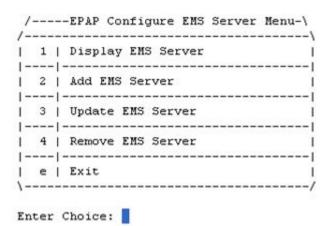


Figure 123: Configure EMS Server

Display EMS Server

For PROV/Non PROV EPAP, the display operation displays the values of the fields shown in *Figure* 124: *Display EMS Server*. For PDB_ONLY EPAP, all fields except the StatusB field are displayed.

```
EMS IP Address: 10.248.9.11
EMS Server Name: ems_1
EMS Port: 5000
EMS Community: epapWrSnmp
Heartbeat Interval: 60
Status&: NORMAL
StatusB: NORMAL
Timestamp: 2014-08-11 07:40:29
```

Press return to continue ...

Figure 124: Display EMS Server

Add EMS Server

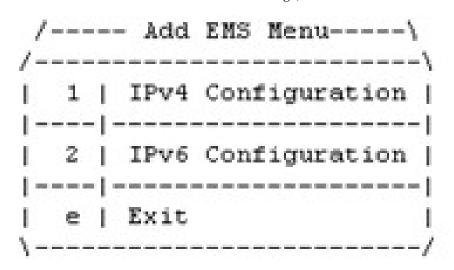
The add operation has the following fields, as shown in Figure 126: Add EMS Server.

- The user is allowed to configure IPv4 only remote system address
- The user is allowed to configure IPv6 only remote system address
- On dual stack the user is allowed to configure IPv4 or IPv6 remote system address

EMS IP Address

IP address of EMS to receive traps

| EMS Server Name | A logical name for the EMS |
|-------------------------|--|
| EMS Port | Destination UDP port |
| EMS Community | SNMP community contained in traps |
| Heartbeat Interval [60] | Number of seconds between heartbeat traps (system alive message); the default is 60 seconds if not specified |



Enter Choice:

Figure 125: EMS Update Menu

Enter Choice: 2 Verifying root connectivity with mate... EMS IPv6 Address: 2606:B400:605:B80E:200:17FF:FE0E:A6A1 EMS Server Name: TestEMS EMS Port: 22 EMS Community: READ Heartbeat Interval [60]: EMS Server [2606:B400:605:B80E:200:17FF:FE0E:A6A1] has been added.

Press return to continue ...

Figure 126: Add EMS Server

Update EMS Server

As shown in *Figure 127: Update EMS Server*, the update operation allows the update of the EMS Server Name, EMS Port, EMS Community, and Heartbeat Interval fields for an EMS server IP address entered by the user.

EPAP Software Configuration

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Enter Choice: 2

Verifying root connectivity with mate...

```
EMS IP Address: 2606:B400:605:B80E:200:17FF:FE0E:A6A1

EMS Server Name: TestEMS

EMS Port: 22

EMS Community: READ

Heartbeat Interval: 60

StatusA: NORMAL

StatusB: NORMAL

Timestamp: 2015-10-07 18:02:47

EMS Server IP Address whose fields need to be updated : 2606:B400:605:B80E:200:17FF:FE0E:A6A1

EMS Server IP Address whose fields need to be updated : 2606:B400:605:B80E:200:17FF:FE0E:A6A1

EMS Server Name [TestEMS]: TestEMS1

EMS Community [READ]: WRITE

Heartbeat Interval [60]: 90
```

EMS Server [2606:B400:605:B80E:200:17FF:FE0E:A6A1] has been updated.

Press return to continue ...

Figure 127: Update EMS Server

Remove EMS Server

The remove operation allows the deletion of the EMS server, as shown in *Figure 128: Remove EMS Server*.

```
Enter Choice: 4
Verifying root connectivity with mate ...
EMS IP Address: 1.2.3.4
EMS Server Name: TestEMS2
EMS Port: 22
EMS Community: READ
Heartbeat Interval: 70
StatusA: NORMAL
StatusB: NORMAL
Timestamp: 2015-10-07 18:06:53
EMS IP Address: 2606:B400:605:B80E:200:17FF:FE0E:A6A1
EMS Server Name: TestEMS1
EMS Port: 22
EMS Community: WRITE
Heartbeat Interval: 90
StatusA: NORMAL
StatusB: NORMAL
Timestamp: 2015-10-07 18:02:47
EMS Server IP Address to be deleted: 2606:B400:605:B80E:200:17FF:FEOE:A6A1
EMS Server [2606:B400:605:B80E:200:17FF:FE0E:A6A1] has been deleted.
Press return to continue ...
```

Figure 128: Remove EMS Server

Configure Alarm Feed

The Configure Alarm Feed option **11** allows the user to configure the Eagle Alarm Feed and SNMP Alarm Feed parameters. For PROV/Non PROV EPAP (see *Figure 129: Alarm Feed Configuration Menu*

for PROV/Non PROV EPAP), the EPAP software is stopped in both the EPAP A and EPAP B servers before configuring the alarm feeds.

Enter Choice: 11 Verifying root connectivity with mate... Configure Eagle Alarm Feed [ON]: Configure SNMP Alarm Feed [ON]: Successfully configured Eagle Alarm Feed and SNMP Alarm Feed. Press return to continue...

Figure 129: Alarm Feed Configuration Menu for PROV/Non PROV EPAP

As shown in *Figure 130: Alarm Feed Configuration Menu for PDB_ONLY EPAP*, the Eagle Alarm Feed parameter is not configurable for PDB_ONLY EPAP. The EPAP software is stopped in the EPAP A server before configuring the alarm feed.

Enter Choice: 11 EPAP software is running. Stop it? [N]: Y Configure SNMP Alarm Feed [ON]: Successfully configured SNMP Alarm Feed. Press return to continue...

Figure 130: Alarm Feed Configuration Menu for PDB_ONLY EPAP

Configure Query Server

The Configure Query Server option **12** allows the user to configure the query server on EPAP, as shown in *Figure 131: Configure Query Server*, using either IPv4 or IPv6 addresses.

- The user is allowed to configure IPv4 only remote system address
- The user is allowed to configure IPv6 only remote system address
- On dual stack the user is allowed to configure IPv4 or IPv6 remote system address

If no query server is configured, the MySQL binlogs are purged when the free disk space usage is more than the value set for epap_binlogs_threshold. The default value for epap_binlogs_threshold is 80%.

The following options are available in the epapconfig utility under the "Configure Query Server" tab:

- 1. Display Query Server Status
- 2. Add Query Server
- **3.** Remove Query Server
- 4. Make Snapshot

MPS Side A: hostname: epaprpi hostid: a8c02d3d Platform Version: 4.0.10-5.5.1_75.20.0 Software Version: EPAP 161.0.1-16.1.0_161.2.0 Thu Apr 9 01:31:41 EDT 2015 /----EPAP Configure Query Server Menu-\ /-----١ | 1 | Display Query Server Status | |----| | 2 | Add Query Server |----| | 3 | Remove Query Server |----| | 4 | Make Snapshot |----| | e | Exit \-----/

Enter Choice: 2

Figure 131: Configure Query Server

Display Query Server Status

The Display Query Server Status option **1** displays the query server configured at the EPAP side, as shown in *Figure 132: Display Query Server Status*.

Enter Choice: 1 Query Server List 10.248.9.11 Press return to continue...

Figure 132: Display Query Server Status

Add Query Server

The Add Query Server option **2** adds a query server at EPAP. As shown in *Figure 133: Add Query Server*, the following parameters are configurable for a query server:

- IP address of the query server
- Password needed for replication user

Enter Choice: 2

| e | Exit

Query Server IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:2893 Query Server Password:

Figure 133: Add Query Server

\-----/

Remove Query Server

The Remove Query Server option **3** removes the query server configured at EPAP, as shown in *Figure 134: Remove Query Server*.

Enter Choice: 3

Query Server List

10.248.11.2 Replication User IP Address which needs to be deleted: 2606:b400:605:b80b:200:17ff:fe0f:2893

Figure 134: Remove Query Server

Make Snapshot

The Make Snapshort option **4** creates a snapshot of the EPAP PDB, as shown in *Figure 135: Make Snapshot*.

```
Enter Choice: 4
```

WARNING: This command may cause a brief interruption in traffic being sent provisioning may be INTERRUPTED.

Do you want to continue? [Y/N]Y Created snapinfo.sql file successfully.

Creating Snapshot ...

Figure 135: Make Snapshot

Configure Query Server Alarm Feed

The Configure Query Server Alarm Feed option **13** allows the user to turn on or turn off the Query Server Alarm Feed, as shown in *Figure 136: Configure Query Server Alarm Feed*.

```
Enter Choice: 13
Configure Query Server Alarm Feed [ON]:
Successfully configured Query Server Alarm Feed.
Press return to continue...
```

Figure 136: Configure Query Server Alarm Feed

When the Query Server Alarm Feed is set to ON, the **EPAP QS Replication Issue** and **EPAP QS Lagging behind** alarms can be raised in the system according to their alarm condition.

Configure SNMP Agent Community

The Configure SNMP Agent Community option **14** allows the user to configure the SNMP Read and Write Communities in the snmpd.conf file, as shown in *Figure 137: Configure SNMP Agent Community Menu for PROV/Non PROV EPAP* and *Figure 138: Configure SNMP Agent Community Menu for PDB_ONLY EPAP*. The default strings for the Read and Write communities in the snmpd.conf file are epapRdSnmp and epapWrSnmp.

```
Enter Choice: 14

SNMP Read Community: epapSnmpComm

SNMP Write Community: epapSnmpWComm

Read and Write Community updated in config file. SNMP Daemon started, now starting on mate server.

Press return to continue...

SNMP Agent Community configured on mate successfully.

Press return to continue...
```

Figure 137: Configure SNMP Agent Community Menu for PROV/Non PROV EPAP

Enter Choice: 14 SNMP Read Community: epapRdComm SNMP Write Community: epapWrComm Read and Write Community updated in config file. SNMP Daemon started. Press return to continue...

Figure 138: Configure SNMP Agent Community Menu for PDB_ONLY EPAP

EPAP Configuration Procedure

Initialization and configuration are provided through a text-based user interface (UI) described in this chapter. The user accesses the text-based configuration procedure using the product UI.

The first time that user epapconfig logs into MPS A the system performs an auto-configuration on both MPS EPAP pairs. The sync network and main and backup DSM networks are initialized to their default values, described in *Network Connections* and defined in *Application B Card Hardware and Installation Guide*. Various internal configuration parameters are also set to their default values. The installer must perform initial configuration on MPS A on EAGLE A and MPS A on EAGLE B. The installer must also perform initial configuration on non-provisionable MPSs, if they are present.

See *Standalone PDB EPAP* for the procedure to configure Standalone PDB EPAPs.

Configuration Terms and Assumptions

- The initial configuration steps assume that each MPS has previously undergone successful Initial Platform Manufacture (IPM).
- The network path must be present and verified before the MPS servers are ready for EPAP configuration.
- Initial configuration can be implemented on only the MPS A side of EAGLE A and MPS A side of EAGLE B. Attempting to perform initial configuration on MPS B of EAGLE A is not allowed, and the epapconfig user will be notified. The attempted configuration will be aborted with no impact on either MPS A or B.

After the initial configuration of MPS A on EAGLE A and MPS A on EAGLE B, both EPAPs should be operational unless the system failed to successfully initialize during reboot or the configured values for the Sync and/or DSM networks conflict with other equipment in the network. Tekelec recommends that you do not change the default network values.

- The provisioning values displayed for the following initialization and configuration steps are example values only.
- Default values can be accepted just by pressing the Return key at the prompt; default values are shown enclosed in brackets [].

- It is the customer's decision about the timing and frequency of performing a back-up of his databases. Of course, databases should be backed up when they are initially populated with data; however, the priority that the customer assigns to data and time lost in restoring it will dictate the frequency of database back-up.
- Adding an NTP server is optional. Additionally, only one NTP server is needed to provide time synchronization for all the MPS servers on both EAGLE pairs. Up to 3 external servers are supported.
- The EPAP terms 'local' and 'remote' are relative with respect to the EPAP configuration software. In other words, if the installer is running the configuration software on the physical MPS (that is, the MPS that the installer is physically on-site and has his terminal connected to), the configuration software refers to that MPS as 'local'. However if the installer connects through the network into the MPS A on EAGLE B, the configuration software executing at EAGLE B sees itself as 'local', referring to MPS that the installer is physically connected to as the 'remote'.

Remember that the 'local' MPS is whichever MPS A that the configuration software is being executed on, regardless of where the user is physically located.

The MPS of EAGLE A is the first MPS to which the installer physically connects and on which initial configuration of the EPAPs is always begun.

To avoid confusion of these relative terms, the MPS A on EAGLE A is considered to be the on-site MPS to which the installer has the physical connection. This document refers to the MPS to which the installer does not have the physical connection as MPS A on EAGLE B.

Configuration Symbols

During the Configuration Procedure, the installer will initialize and configure the MPSs to perform various functions. Special instructions are required occasionally for an MPS on EAGLE A, an MPS on EAGLE B, or a non-provisionable MPS. To assist the installer, this manual uses these notations to indicate individual instructions to be performed for those specific MPSs.

| Notation | Notation Description |
|---------------------------|---|
| A: MPS on EAGLE A: | This notation indicates installation instructions to be performed specifically for the MPSs (MPS A and MPS B) on EAGLE A. |
| B: MPS on EAGLE B: | This notation indicates installation instructions to be performed specifically for the MPSs (MPS A and MPS B) on EAGLE B. |
| N: Non-Provisionable MPS: | This notation indicates installation instructions to be performed specifically for any non-provisionable MPSs. |

Table 31: Configuration Notations

Initial Setup and Connecting to MPSs

Installation personnel may choose to employ various methods for connecting to an MPS. The EPAP software requires that an MPS be configured from side A. Refer to *Application B Card Hardware and Installation Guide* for the correct installation procedure.

Procedure for Configuring EPAPs

Perform the configuration procedure by following these steps in the text-based user interface. After you have connected to an MPS as described in *Initial Setup and Connecting to MPSs*, perform this procedure to configure the EPAPs in your network.

Note: Initial configuration cannot be performed through the GUI because the IP addresses required for browser connectivity are not defined until the initial configuration using the text-based UI is completed.

Using the set up and connection described previously, connect to an MPS to perform configuration. In a typical installation, connect directly to the MPS at EAGLE A to configure it, then use ssh to connect to the MPS at EAGLE B and configure it.

After connecting to the MPS on EAGLE A, you are prompted to log in.

1. Log in as epapconfig.

A Caution notice is displayed. Evaluate the conditions listed.

```
mpsa-f0c7c3 console login: epapconfig
Password:
Caution: This is the first login of the text user interface. Please
         review the following checklist before continuing. Failure
         to enter complete and accurate information at this time will
         have unpredictable results.
             1. The mate MPS servers (MPS A and MPS B) must be powered on.
             2. "Initial Platform Manufacture" for the mate MPS servers
                must be complete.
             3. The sync network between the mate MPS servers must be
                operational.
             4. You must have the correct password for the EPAPdev user on
                the mate MPS server.
             5. You must be prepared to designate this MPS as provisionable
                or non-provisionable.
Press return to continue ...
```

2. After all conditions of the Caution notice are satisfied, press **Return** to continue.

After pressing **Return** to continue, you can abort or proceed with the initial configuration.

Note: Pressing Return accepts the default value n.

```
Are you sure you wish to continue? [N]: y
Password of epapdev:
Could not get authorized keys file from remote (mate).
Maybe it does not exist. Continuing...
ssh is working correctly.
Password of root:
Could not get authorized keys file from remote (mate).
Maybe it does not exist. Continuing...
ssh is working correctly.
Building the initial database on side A.
Stopping local slave
Stopping remote slave
EuiDB already exists.
Starting local slave
Starting remote slave
```

3. To continue with the configuration, enter **y**.

B: MPS on EAGLE B:

The configuration software is now being executed on the MPSs on EAGLE B. While the MPSs on EAGLE B were formerly referred to as *remote*, the configuration software now considers the same MPS pair now to be *local*. For more information, refer to *Configuration Terms and Assumptions*.

4. Declare whether the MPS is provisionable or non-provisionable. This example shows this MPS as a provisionable MPS.

A: MPS on EAGLE A:

Answer **y** in this step.

B: MPS on EAGLE B:

Answer **y** in this step.

N: Non-Provisionable MPS:

Answer **n** in this step.

```
The provisioning architecture of the EPAP software allows for exactly 2 customer
provisionable sites. Additional sites that are to receive the data provisioned
to the provisionable sites should answer 'N' here.
If there are only 2 mated sites, it is safe to answer 'Y' here.
Is this site provisionable? [Y]: y
```

5. When prompted, enter the epapdev user password on the mate MPS server in order to confirm the secure shell keys are successfully exchanged.

This example shows the output generated when the correct password is entered, the secure shell keys are successfully exchanged, and the UI database is set up on MPS A and MPS B at this site.

```
Password for EPAPdev@mate:
Connecting to mate ...
ssh is working correctly.
still OK.
still OK.
Building the initial database on side A.
  Stopping local slave
  Stopping remote slave
No preexisting EuiDB database was detected.
Enabling replication:
  deleting old binary logs on local server
  resetting local slave.
  deleting old binary logs on remote server
  resetting remote slave
  Starting local slave
  Starting remote slave
There was no epap.cfg file. Using default configuration.
```

Upon successful configuration file setup, the **EPAP Configuration Menu** appears (for the first time) with associated header information.

The server designation of MPS A at this site is displayed along with hostname, hostid, Platform Version, Software Version, and the date.

8

| MPS S | <pre>ide A: hostname: mpsa-dla8f8 hostid: 80dla8f Platform Version: 5.0.0-22.0.0 Software Version: EPAP 5.0.0-30.1.0 Wed Jul 16 09:51:47 EST 2005</pre> | | | |
|------------|---|--|--|--|
| / | EPAP Configuration Menu\ | | | |
| 1 | Display Configuration | | | |
| 2 | Configure Network Interfaces Menu | | | |
| 3 | Set Time Zone | | | |
| 4 | Exchange Secure Shell Keys | | | |
| 5 | Change Password | | | |
| 6 | Platform Menu | | | |
| 7 | Configure NTP Server | | | |
| 8 | PDB Configuration Menu | | | |
| 9 | Security | | | |
| 10 | Configure EMS Server | | | |
| 11 | Configure Alarm Feed | | | |
| 12 | Configure Query Server | | | |
| 13 | Configure Query Server Alarm Feed | | | |
| 14 | Configure SNMP Agent Community | | | |
| e | Exit | | | |
| \ Enter | / Choice: | | | |

6. Choose option 1, Display Configuration.

This option provides a means of verifying EPAP A and EPAP B Provisioning Network IP addresses, the Time Zone, and other provisioning values for the MPS on EAGLE A.

EPAP A Provisioning Network IP Address = Not configured EPAP A Provisioning Network IP Address v6 = Not configured EPAP B Provisioning Network IP Address = Not configured EPAP B Provisioning Network IP Address v6 = Not configured

 Provisioning Network Netmask
 = Not configured

 Provisioning Network Prefix
 = Not configured

 Provisioning Network Default Router
 = Not configured

 Provisioning Network Default Router v6 = Not configured EPAP A Backup Prov Network IP Address = Not configured EPAP A Backup Prov Network IP Address v6 = Not configured EPAP B Backup Prov Network IP Address = Not configured EPAP B Backup Prov Network IP Address v6 = Not configured Dackup Prov Network Netmask= Not configuredBackup Prov Network Prefix v6= Not configuredBackup Prov Network Default Router= Not configuredBackup Prov Network Default Router v6= Not configuredBackup Prov Network Default Router v6= Not configuredEPAP A Sync Network Address= 102 160 0 000 EPAP A Sync Network Address = 192.168.2.100 = 192.168.2.200 EPAP A Main DSM Network Address EPAP B Main DSM Network Address EPAP A Backup DSM Network Address EPAP B Backup DSM Network Address EPAP IB Backup DSM Network Address EPAP IP Version = 192.168.120.100 = 192.168.120.200 = 192.168.121.100 = 192.168.121.200 EPAP IP Version = Not configured EPAP A HTTP Port = 80 EPAP B HTTP Port = 80 = 8001 EPAP A HTTP SuExec Port EPAP B HTTP SuExec Port = 8001 EPAP A Banner Connection Port EPAP B Banner Connection Port EPAP A Static NAT Address EPAP B Static NAT Address EPAP A Banner Connection Port = 8473 = 8473 = Not configured = Not configured = 5873 PDBI Port Remote MPS A Static NAT Address Remote MPS A HTTP Port Local Provisioning VIP Remote Provisioning VIP Local PDBA Address Local PDBA Address v6 Remote PDBA Address Remote PDBA B Address Time Zone PDBI Port = Not configured = 80 = Not configured = Not configured = 0.0.0.0= 0000:0000:0000:0000:0000:0000:0000 = 0.0.0.0 = Not configured = America/New_York Time Zone PDB Database = None Preferred PDB = 0.0.0.0 Allow updates from alternate PDB = Yes Auto DB Recovery Enabled = No = No PDBA Proxy Enabled

Press return to continue...

Figure 139: Example of Configuration Report When the EPAP is Not Configured

When the EPAP is configured in dual stack configuration, the "EPAP IP Version" is set to "IPv4v6". The **Display Configuration** option displays both the IPv4 and IPv6 network configurations:

| EPAP & Provisioning Network IP Address | = 10.250.51.149 |
|--|---|
| EPAP & Provisioning Network IP Address v6 | = 2606:B400:605:B80D:200:17FF:FE0E:BF8B |
| EPAP B Provisioning Network IP Address | = 10.250.51.150 |
| EPAP B Provisioning Network IP Address v6 | = 2606:B400:605:B80D:200:17FF:FE0E:BF21 |
| Provisioning Network Netmask | = 255,255,255,0 |
| | = 64 |
| Provisioning Network Default Router | = 10.250.51.1 |
| Provisioning Network Default Router v6 | |
| EPAP & Backup Prov Network IP Address | |
| EPAP & Backup Prov Network IP Address v6 | |
| | = Not configured |
| EPAP B Backup Prov Network IP Address v6 | |
| Backup Prov Network Netmask | = Not configured |
| Backup Prov Network Prefix v6 | = Not configured |
| Backup Prov Network Default Router | = Not configured |
| | = Not configured |
| EPAP & Sync Network Address | = 192.168.2.100 |
| | = 192.168.2.200 |
| | = 192.168.120.100 |
| | = 192.168.120.200 |
| | = 192.168.121.100 |
| | = 192.168.121.200 |
| | = 192.168.121.200 = IPv4v6 |
| EPAP IP Version | = 1PV4V6 = 80 |
| EPAP & HTTP Port | = 80 |
| EPAP B HTTP Port | = 8001 |
| | |
| | = 8001 |
| at in a conner conneccatin tert | = 8473 |
| | = 8473 |
| | = Not configured |
| | = Not configured |
| | - 5873 |
| | = Not configured |
| NEBOVE IN & ATTI TOLO | - 80 |
| | = Not configured |
| | = Not configured |
| and a state of the | = 10.250.51.149 |
| | = 2606:b400:605:b80d:200:17ff:fe0e:bf8b |
| Remote PDBA Address | = 192.168.61.48 |
| Remote PDBA B Address | = 192.168.61.49 |
| Time Zone | = America/New_York |
| PDB Database | = Exists |
| Preferred PDB | = 2606:b400:605:b80d:200:17ff:fe0e:bf8b |
| Allow updates from alternate PDB | = Yes |
| Auto DB Recovery Enabled | = No |
| PDB& Proxy Enabled | = No |
| | |
| | |

Press return to continue ...

Figure 140: Display Configuration of EPAP Configured in Dual Stack

In the IPv4 only configuration, the "EPAP IP Version" is set to IPv4. The **Display Configuration** option displays only the IPv4 network configuration. The IPv6 network configuration is be displayed as "Not configured."

EPAP & Provisioning Network IP Address = 192.168.61.35 EPAP & Provisioning Network IP Address v6 = Not configured EPAP B Provisioning Network IP Address = 192.168.61.36 EPAP B Provisioning Network IP Address v6 = Not configured Provisioning Network Netmask = 255.255.25 Provisioning Network Prefix = Not configured Provisioning Network Default Router = 192.168.61.250 Provisioning Network Default Router v6 = Not configured EPAP & Backup Prov Network IP Address = Not configured EPAP & Backup Prov Network IP Address v6 = Not configured = Not configured EPAP B Backup Prov Network IP Address EPAP B Backup Prov Network IP Address v6 = Not configured

 Backup Prov Network Netmask
 = Not configured

 Backup Prov Network Prefix v6
 = Not configured

 Backup Prov Network Default Router
 = Not configured

 Backup Prov Network Default Router
 = Not configured

 Backup Prov Network Default Router v6
 = Not configured

 EPAP & Sync Network Address
 = 192.168.2.100

 EPAP B Sync Network Address
 = 192.168.2.200

 EPAP B Sync Network Address
 - 192.100.21200

 EPAP A Main DSM Network Address
 = 192.168.120.100

 EPAP B Main DSM Network Address
 = 192.168.120.200

 EPAP A Backup DSM Network Address
 = 192.168.121.100

 EPAP B Backup DSM Network Address
 = 192.168.121.200

 EPAP B Backup DSM Network Address
 = 192.168.121.200
 EPAP IP Version = IPv4 EPAP & HTTP Port = 80 EPAP B HTTP Port = 80 EPAP & HTTP SuExec Port = 8001 EPAP B HTTP SuExec Port = 8001 = 8473 = 8473 = Not configured EPAP & Banner Connection Port EPAP B Banner Connection Port EPAP & Static NAT Address EPAP B Static NAT Address = Not configured

 PDBI Port
 = 5873

 Remote NPS & Static NAT Address
 = Not configured

 Remote NPS & HTTP Port
 = 80

 Local Provisioning VIP
 = Not configured

 Remote Provisioning VIP
 = Not configured

 Local PDBA Address
 = 192.168.61.35

 Local PDBA Address v6
 = 0000:0000:0000:0000:0000:0000:0000

 Remote PDBA Address
 = Not configured

 Remote PDBA & Address
 = Not configured

 Time Zone
 = America/New York

 PDBI Port = 5873 Time Zone = America/New York PDB Database = Exists Preferred PDB = Standby Allow updates from alternate PDB = Yes Auto DB Recovery Enabled = No PDBA Proxy Enabled = No

Press return to continue...

Figure 141: Display Configuration of EPAP Configured as IPv4 Only

In the IPv6 only configuration, the "EPAP IP Version" is set to IPv6. The **Display Configuration** option displays only the IPv6 network configuration. The IPv4 network configuration is be displayed as "Not configured."

EPAP & Provisioning Network IP Address = Not configured EPAP & Provisioning Network IP Address v6 = 2606:B400:605:B80B:200:17FF:FE0F:2884 EPAP B Provisioning Network IP Address = Not configured EPAP B Provisioning Network IP Address v6 = 2606:B400:605:B80B:200:17FF:FE0F:2F2C Provisioning Network Netmask = Not configured Provisioning Network Prefix = 64 Provisioning Network Default Router = Not configured Provisioning Network Default Router v6 = FE80::226:98FF:FE1A:9AC1 EPAP & Backup Prov Network IP Address = Not configured EPAP & Backup Prov Network IP Address v6 = Not configured EPAP B Backup Prov Network IP Address = Not configured EPAP B Backup Prov Network IP Address v6 = Not configured

 Backup Prov Network Netmask
 = Not configured

 Backup Prov Network Prefix v6
 = Not configured

 Backup Prov Network Default Router
 = Not configured

 Backup Prov Network Default Router v6
 = Not configured

 EPAP & Sync Network Address
 = 102 160 configured

 Backup Prov Network Address = 192.100.4.100 EPAP & Sync Network Address = 192.168.2.200 102.168.120.10 EPAP & Main DSM Network Address EPAP B Main DSM Network Address EPAP & Backup DSM Network Address EPAP B Backup DSM Network Address = 192.168.120.100 = 192.168.120.200 = 192.168.121.100 = 192.168.121.200 EPAP IP Version = IPv6 EPAP & HTTP Port = 80 EPAP B HTTP Port = 80 EPAP & HTTP SuExec Port = 8001 EPAP B HTTP SuExec Port = 8001 EPAP & Banner Connection Port EPAP B Banner Connection Port EPAP & Static NAT Address EPAP B Static NAT Address = 8473 = 8473 = Not configured = Not configured
 PDBI Port
 = 5073

 Remote MPS & Static NAT Address
 = Not configured

 Remote MPS & HTTP Port
 = 80

 Local Provisioning VIP
 = Not configured

 Remote Provisioning VIP
 = Not configured

 Remote Provisioning VIP
 = Not configured

 0.0.00
 = 0.0.00
 PDBI Port = 5873 = 0.0.0.0 = 2606:B400:605:B80B:200:17FF:FLOF.LOF. = 2606:B400:605:B80E:200:17FF:FE0E:A6A1 = 2606:B400:605:B80E:200:17FF:FE0E:A6A5 Local PDBA Address Local PDBA Address v6 Remote PDBA Address Remote PDBA B Address Time Zone PDB Database = Exists Preferred PDB = Standby Allow updates from alternate PDB = Yes Auto DB Recovery Enabled = No PDBA Proxy Enabled = No Press return to continue ...

Figure 142: Display Configuration of EPAP Configured as IPv6 Only

- 7. Press Return to return to the EPAP Configuration Menu.
- 8. Choose option 2, Configure Network Interfaces Menu.

/----EPAP Configuration Menu-----\ 1 | Display Configuration _____ 2 Configure Network Interfaces Menu ____ ------3 Set Time Zone ____ _____ 4 Exchange Secure Shell Keys 5 Change Password _____

| 6 | Platform Menu |
|------------|-----------------------------------|
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| \ Enter | Choice: 2 |

9. Choose option 1, Configure Provisioning Network.

MPS Side A: hostname: dakar hostid: a8c03c42 Platform Version: 2.0.4-0.19570 Software Version: EPAP 1.0.8-0.19570 Tue Dec 6 11:06:52 EST 2005 /----Configure Network Interfaces Menu----/ _ _ _ _ _____ 1 | Configure Provisioning Network _ _ _ _____ 2 Configure Sync Network 3 Configure DSM Network 4 | Configure Backup Provisioning Network _ _ _ _ 5 Configure Static NAT Addresses 6 Configure Provisioning VIP Addresses _ _ _ _ _____ e Exit _____ Enter choice: 1

The **Configure Provisioning Network Menu** allows you to accept the default IP address values presented by the configuration software for EPAP A and EPAP B provisioning network and network netmask, or enter specific IP values previously received from the customer for the MPS.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

Refer to the information recorded in *Table 24: Information for Provisionable MPSs at EAGLE A* through *Table 27: Information for Non-Provisionable MPSs at EAGLE* #2 for the correct addresses.

Note: No default value is provided for the EPAP provisioning network default router. This value must be received from the customer.

1

The display for the submenu for configuring communications networks appears.

```
Verifying connectivity with mate ...
Enter the EPAP A provisioning network IP Address [192.168.61.90]:
Enter the EPAP B provisioning network IP Address [192.168.61.91]:
Enter the EPAP provisioning network netmask [255.255.255.0]:
Enter the EPAP provisioning network default router IP Address: 192.168.61.250
Press return to continue...
```

10. Press the Return to return to the Configure Network Interfaces Menu.

```
/----Configure Network Interfaces Menu----
/_____
    Configure Provisioning Network
 1
    _____
 2
    Configure Sync Network
 3
    Configure DSM Network
 4
    Configure Backup Provisioning Network
____
             _ _ _ _ _ _
                       ____
 5
    Configure Forwarded Ports
____
    _____
 6
    Configure Static NAT Addresses
 7
    Configure Provisioning VIP Addresses
         _____
e Exit
          _____
_ _ _ _
Enter choice: 2
```

```
Verifying connectivity with mate...
Enter the first 3 octets for the EPAP MPS sync Network [192.168.4]
Press return to continue...
```

- Press **Return** to accept the default Sync Network IP address octet values presented by the configuration software.
- Change the default Sync Network IP address octet values presented by the configuration software by entering an IP address octet.

Upon accepting the default value or entering a specific EPAP Sync IP address octet value, the **Configure Network Interfaces Menu** appears.

Note: Unless a known network address conflict exists, skip *Step 12* and *Step 13* related to option 3, Configure DSM Network.

12. Choose option 3, Configure DSM Network.

| 4 | Configure Backup Provisioning Network |
|-----------|---------------------------------------|
| 5 | Configure Forwarded Ports |
| 6 | Configure Static NAT Addresses |
| 7 | Configure Provisioning VIP Addresses |
| e | Exit |
| \ Ente | c choice: 3 |

The Configure DSM Network choice automatically adds the DSM network IP address to the list of known hosts.

13. Accept the default IP address octets for the EPAP main DSM network and the EPAP backup DSM network presented by the configuration software unless a known network conflict exists.

Verifying connectivity with mate... Enter the first 3 octets for the EPAP main DSM network [192.168.136]: Enter the first 3 octets for the EPAP backup DSM network [192.168.137]:

Upon accepting the default value or entering a specific EPAP backup DSM network octet IP address value, the **Configure Network Interface Menu** appears.

Note: If you do not want to configure a backup provisioning network interface, skip *Step* 14 and *Step* 15.

14. Choose option 4, Configure Backup Provisioning Network.

| / | Configure Network Interfaces Menu\ |
|------------|---------------------------------------|
| | Configure Provisioning Network |
| 2 | Configure Sync Network |
| 3 | Configure DSM Network |
| 4 | Configure Backup Provisioning Network |
| 5 | Configure Forwarded Ports |
| 6 | Configure Static NAT Addresses |
| 7 | Configure Provisioning VIP Addresses |
| e | Exit |
| \ Enter | choice: 4 |

This menu selection prompts you for all information necessary to set up a second interface for the customer's Provisioning Network.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

The address information should be received from the customer for the MPS. Refer to the information recorded in *Table 24: Information for Provisionable MPSs at EAGLE A* through *Table 27: Information for Non-Provisionable MPSs at EAGLE* #2 for the correct addresses.

The IP address for this interface must be on a different class C subnet than the primary Provisioning Network address. You must set up a second default router address to coincide with the Backup Provisioning Network. There are no default values for any of these fields. The customer must supply all the information. The Backup Provisioning Network cannot be configured using the platcfg utility.

Verifying connectivity with mate... EPAP A backup provisioning network IP Address: 192.168.59.169 EPAP B backup provisioning network IP Address: 192.168.59.170 EPAP backup provisioning network netmask: 255.255.255.0 EPAP backup provisioning network default router IP Address: 192.168.59.250 Press return to continue ...

15. Press Return to return to the Configure Network Interfaces Menu.

16. Choose option 6, Configure Static NAT Addresses.

| / | Configure Network Interfaces Menu\ |
|---------|---------------------------------------|
| | Configure Provisioning Network |
| 2 | Configure Sync Network |
| 3 | Configure DSM Network |
| 4 | Configure Backup Provisioning Network |
| 5 | Configure Forwarded Ports |
| 6 | Configure Static NAT Addresses |
| 7 | Configure Provisioning VIP Addresses |
| e | Exit |
| Enter | choice: 6 |

The Configure Static NAT Addresses Menu appears.

| / | Configure Static NAT Addresses Menu\ |
|---------|--|
| 1 | Change EPAP A NAT Address |
| 2 | Change EPAP B NAT Address |
| 3 | Change Remote MPS A Static NAT Address |
| e | Exit |
| \ | / |

17. Enter the appropriate option to configure the Static NAT Address.

Each numbered item of the **Configure Static NAT Addresses Menu** allows you to specify an IP Address used outside of the firewall for remote access to the MPS

A: MPS on EAGLE A:

Options 1 and 3 are valid.

B: MPS on EAGLE B:

Option 2 is valid.

18. Enter a valid NAT IP address from *Table 24: Information for Provisionable MPSs at EAGLE A* or *Table 25: Information for Provisionable MPSs at EAGLE B*.

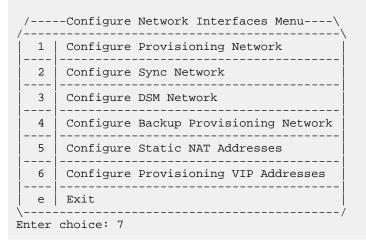
Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

EPAP A Static NAT Address:

19. Choose option **e** on the**Configure Static NAT Addresses Menu** to return to the **Configure Network Interfaces Menu**.

Note: If you are not configuring VIP provisioning addresses at this time, skip *Step 20* through *Step 22* and proceed to *Step 23*.

20. Choose option 7, Configure Provisioning VIP Addresses.



21. Enter the local and remote provisioning VIP addresses.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

EPAP local provisioning Virtual IP Address [192.168.66.80]: EPAP remote provisioning Virtual IP Address [192.168.66.78]:

22. Choose option e, Exit from the Configure Network Interfaces Menu to return to the EPAP Configuration Menu.

Note: Obtain the value for the time zone from the customer's Information Services department. The default value for the time zone is "US/Eastern". If the time zone was correct for this installation, as shown in the output of the Display Configuration (*Step 5*), skip menu option 3. Proceed to *Step 26*.

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23. Choose option 3, Set Time Zone.

```
/-----EPAP Configuration Menu-----\
```

| | Display Configuration |
|------------|-----------------------------------|
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| N Enter | / Choice: 3 |

Enter Choice: 3

A Caution statement appears:

```
Caution: This action requires a reboot of the affected MPS servers to
activate the change. Operation of the EPAP software before
the MPS servers are rebooted may have unpredictable
consequences.
Press return to continue...
```

24. After noting the caution, press Return to continue.

You are prompted to confirm the time zone setting for MPS A and MPS B at this site.

Are you sure you wish to change the timezone for MPS A and B? [N]: y

25. Enter **y** to confirm the change.

Pressing **Return** accepts the default of 'N' (or no) and the action is aborted. In this case, you are returned to the **EPAP Configuration Menu**.

When the affirmative response y is given to change the time zone, the following prompt appears.

Enter a time zone:

The time zone can be the zone where the EPAP is located, Greenwich Mean Time, or another zone that is selected by the customer to meet the needs of the system. If the time zone is known, it can be entered at the prompt. If the exact time zone value is not known, press **Return**, and a list of the valid names appears.

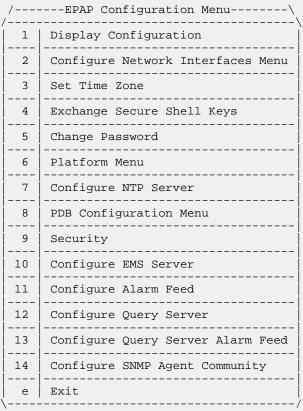
A list of valid time zones is provided in Appendix A, *Time Zones*.

If an incorrect time zone is entered or if only **Return** is pressed, a list of all available time zone values appears. Select a value from this table. The time zone change does not take effect until the the MPS is rebooted.

After setting the time zone successfully, you are returned to the EPAP Configuration Menu.

Note: Option **1**, ExchangeSecure Shell Keys, is performed automatically by the configuration software at the start of configuration (the configuration software would not have proceeded to this point if the exchange had not been successful). If you do not want to exchange secure shell keys, skip this step and proceed to *Step 24*.

26. Choose option 4, Exchange Secure Shell Keys.



Enter Choice: 4

The Exchange Secure Shell Keys Menu appears.

MPS Side A: hostname: tortola-a hostid: a8c0883d Platform Version: 2.0.2-4.0.0_50.26.0 Software Version: EPAP 1.0.1-4.0.0_50.34.0

```
Fri Sep 16 07:37:32 EDT 2005
/----Exchange Secure Shell Keys Menu----\
/_____
 1
   Exchange Keys with Mate
 2
    Exchange Keys with Remote
_ _ _ _
      _____
 3
   Exchange Keys with Mate as Root User
____
      _____
 e Exit
          -------
Enter Choice: 1
```

27. Select Option 1 to Exchange Keys with the mate.

A prompt appears.

Are you sure you wish to exchange keys? [N]: y

28. Enter y.

You are notified that secure shell keys have been exchanged.

Verifying connectivity with mate ...

Caution: Secure shell keys have already been exchanged between this MPS server and its mate. Secure shell is working properly.

Press return to continue...

29. Press Return to confirm and continue with the exchange.

A confirmation prompt appears.

```
Are you sure you wish to exchange keys with the mate? [N]: y
Password for EPAPdev@mate:
Keys exchanged.
Verifying that ssh works correctly.
```

ssh is working correctly.

- Press **Return** ('N' or 'no') to abort the exchange action.
- Enter **Y** to confirm the exchange.

If you enter **y**, you are prompted for the password of the mate. Contact *My Oracle Support (MOS)* for the password.

After entering the appropriate password, a verification of the exchange appears and you are returned to the **EPAP Configuration Menu**.

Note: If you want do not want to change the text-based UI password for the MPSs at this site, skip option5 and proceed to *Step* 32.

EPAP Software Configuration

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30. Enter option 5, Change Password, to change the text-based user interface password for the epapconfig login name for both MPS A and B at this site.

| / | EPAP Configuration Menu\ |
|---------|-----------------------------------|
| | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| \ | Chaige: E |

Enter Choice: 5

You are prompted to confirm the action of changing the password for both servers (MPS A and MPS B) at this site.

```
Verifying connectivity with mate...
Are you sure you wish to change the text UI password on MPS A and B? [N]: y
Enter new password for text UI user:
Re-enter new password:
```

Press return to continue ...

- Press **Return** to accept the default ('N' or 'no') and abort the action to change the password.
- Enter y invokes a prompt for the new password and re-entry of the password to confirm the entry.

31. Enter the new password, confirm, and press Return to return to the EPAP Configuration Menu.

Note: If you do not want to add anNTP server at this time, skip all steps related to option**7** and proceed to *Step 38*.

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32. Enter option 7, Configure NTP Server, to add an NTP Server.

/-----EPAP Configuration Menu-----\

| 1 | Display Configuration |
|---------|-----------------------------------|
| | |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| Enter | Choice: 7 |

33. Enter option 2, Add External NTP Server.

You are prompted to confirm the action of adding a new NTP Server.

- Press Return to accept the default ('N' or 'no') and abort the action to add an external NTP server.
- Enter **y** to add an external NTP server.

A prompt appears allowing you to add the IP address of the NTP server.

Are you sure you wish to add new NTP Server? [N]: y

Enter the EPAP NTP Server IP Address: 192.168.61.69 Verifying NTP Server. It might take up to 1 minute. External NTP Server [192.168.61.69] has been added. Press return to continue...

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

B: MPS on EAGLE B:

Enter the same IP address for the NTP server that was previously added to the MPS A and B servers on EAGLE A. This action allows the one NTP server to keep all MPS servers in synchronization.

N: Non-Provisionable MPS:

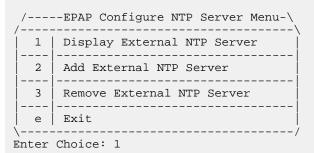
Enter the same IP address for the NTP server that was previously added to the MPS A and B servers on EAGLE A. This action allows the one NTP server to keep all MPS servers in synchronization.

Note: All NTP Server IP addresses shown are only examples.

The display shows the server verification occurring. A confirmation of a successful addition of the NTP server also appears.

34. Press Return to return to the EPAP Configure NTP Server Menu.

35. Enter option 1, Display External NTP Server, to confirm successful addition of the NTP server.



The IP address of the NTP S appears.

ntpserver1 192.168.61.157 Press return to continue...

- **36.** If the External NTP Server IP address is correct, press **Return** to return to the **EPAP Configure NTP Server Menu**.
- **37.** Enter option e to exit the **EPAP Configure NTP Server Menu** and return to the **EPAP Configuration Menu**.

```
/----EPAP Configure NTP Server Menu-\
/-----\
| 1 | Display External NTP Server |
```

38. Enter option 8, PDB Configuration Menu, to configure the PDB network

| / | EPAP Configuration Menu\ |
|-------|-----------------------------------|
| | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| Enter | Choice: 8 |

39. Enter option **1**, Configure PDB Network.

Note: The procedure for configuring the PDB Network will be different for provisionable MPSs and non-provisionable MPSs, as described in the following choices.

Refer to *Table 24: Information for Provisionable MPSs at EAGLE A* through *Table 27: Information for Non-Provisionable MPSs at EAGLE #2* for the information required to configure the PDB Network.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

• Only for provisionable MPSs (MPS of EAGLE A or MPS of EAGLE B):

A: MPS on EAGLE A:

You must have the IP address for the MPS A of EAGLE B (recorded in *Table 25: Information for Provisionable MPSs at EAGLE B*).

B: MPS on EAGLE B:

You must have the IP address for the MPS A of EAGLE A (recorded in *Table 24: Information for Provisionable MPSs at EAGLE A*).

Option **1** requires you to provide the IP address of the MPS A on EAGLE A and the IP address for the MPS A on EAGLE B where the remote PDBA database is to reside. (See the following NOTE about the use of 'local' and 'remote'.)

You must enter the password for MPS A on EAGLE B. If configuration of the PDB network is successful, the output confirms the secure shell keys are exchanged.

If you configure the PDBA Proxy feature, the IP address for MPS B (mate non-provisionable MPS) on EAGLE B is required.

Note: References to 'local' and 'remote,' by the software configuration, are relative to the MPS that is actively executing the configuration software.

This MPS is configured to be provisionable. The EPAP local PDBA address is 192.168.61.84. EPAP software and PDBA are running. Stop Them? [N] y Enter the EPAP remote PDBA address: 192.168.61.86 Password for epapdev@192.168.61.119: Keys exchanged. Verifying that ssh works correctly. ssh is working correctly. Press return to continue...

Upon pressing **Return**, you are returned to the **Configure PDB Menu**. If you are configuring only provisionable MPSs, proceed to *Step 40*.

• Only for non-provisionable MPSs:

N: Non-Provisionable MPS:

You must have the IP addresses for the MPS A of EAGLE A and MPS A of EAGLE B (recorded in *Table 24: Information for Provisionable MPSs at EAGLE A* and *Table 25: Information for Provisionable MPSs at EAGLE B*).

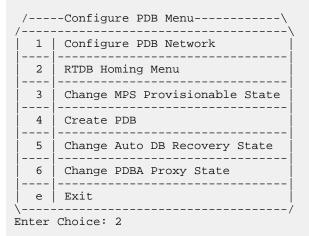
Option 1 requires you to provide the IP addresses for the MPS A on EAGLE A and the MPS A on EAGLE B, as shown in the output for non-provisionable MPSs.

This MPS is configured to be non-provisionable. You will be prompted for both of the remote PDB addresses. Order does not matter. EPAP software and PDBA are running. Stop Them? [N] y Enter one of the two PDBA addresses: 192.168.61.84 Enter the other of the two PDBA address: 192.168.61.86 Press return to continue...

After pressing **Return**, you are returned to the **Configure PDB Menu**.

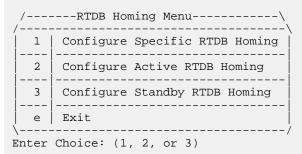
Note: The default homing policy for a pair of provisionable MPSs is specific homing to the local PDB. If you do not want to configure active/standby homing, skip option**2**,**RTDB Homing Menu**, and proceed with *Step 43*.

40. Enter option 2, RTDB Homing Menu, to configure the homing policy.



41. Enter option 1, 2, or 3 from the **RTDB Homing Menu**.

You can specify specific homing, active homing, or standby homing for this MPS. For more information about the homing feature, refer to *Selective Homing of EPAP RTDBs* .



• Option 1 for specific homing:

Select one of the two IP addresses on the list, as shown in the output:

EPAP software and PDBA are running. Stop Them? [N] y There are two configured PDBs for this MPS: 1. 192.168.61.84 (local) 2. 192.168.61.86 Select the preferred PDB from which to receive updates [1]: 1 The RTDB Homing policy is set to 'specific' and will prefer updates from 192.168.61.84.

• Option 2 for active homing:

Choose whether to allow updates from the standby PDB. If updates from the standby PDB are not allowed, the choice must be confirmed, as shown in the output:

EPAP software and PDBA are running. Stop Them? [N] y

In the event that the active PDB is unavailable, should updates be allowed to the RTDBs from the standby MPS? [Y]: N

Caution: If this option is selected, the standby PDB will not provision the RTDBs at this site in the event that the active PDB is not available.

Are you sure you want to disallow updates to the RTDBs from the standby PDB? Y

The RTDB Homing policy is set to 'active' and will not allow updates from the standby PDB.

Option 3 for standby homing:

Choose whether to allow updates from the active PDB. If updates from the active PDB are not allowed, the choice must be confirmed, as shown in the output:

EPAP software and PDBA are running. Stop Them? [N] y

In the event that the standby PDB is unavailable, should updates be allowed to the RTDBs from the active MPS? [Y]: N

Caution: If this option is selected, the active PDB will not provision the RTDBs at this site in the event that the standby PDB is not available.

Are you sure you want to disallow updates to the RTDBs from the active PDB? Y

The RTDB Homing policy is set to 'standby' and will not allow updates from the active PDB.

Upon making a selection, you are returned to the RTDB Homing Menu.

42. Enter option e to exit the RTDB Homing Menu.

/------\/

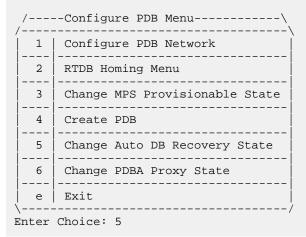
- 1
 Configure Specific RTDB Homing

 2
 Configure Active RTDB Homing

 3
 Configure Standby RTDB Homing

 e
 Exit

 Enter Choice: e
- **43.** Enter option **5**, Change Auto DB Recovery, to enable the Automated Database Recovery feature. **Note:** This step must be performed on both provisionable MPS A of a mated pair.



The following output appears.

Auto DB Recovery is currently DISABLED. Do you want to ENABLE Auto DB Recovery? [N]: y

44. Enter option 6, Change PDBA Proxy State, to enable the PDBA Proxy feature.

Note: You must perform this step on both provisionable MPS A of a mated pair if this feature is utilized.

| / | Configure PDB Menu\ |
|---------|--------------------------------|
| | Configure PDB Network |
| 2 | RTDB Homing Menu |
| 3 | Change MPS Provisionable State |
| 4 | Create PDB |
| | Change Auto DB Recovery State |
| 6 | Change PDBA Proxy State |
| e | Exit |

\-----/ Enter Choice: 6

The following output appears.

PDBA PROXY is currently DISABLED. Do you want to ENABLE PDBA Proxy? [N]: y

Note:

The next action depends on which MPS is being configured.

Follow the steps appropriate to the configuration currently being performed for the MPSs on EAGLE A, MPSs on EAGLE B, or any non-provisionable MPS pairs.

A: MPS on EAGLE A:

Proceed to Step 45.

N: Non-Provisionable MPS:

Proceed to Step 48.

B: MPS on EAGLE B:

Proceed to Step 51.

A: MPS on EAGLE A:

Perform *Step 45* through *Step 48* only for MPS A and B on EAGLE A.

45. Enter option **e** to exit the **Configure PDB Menu**.

| / | Configure PDB Menu\ |
|---------|--------------------------------|
| 1 | Configure PDB Network |
| 2 | RTDB Homing Menu |
| 3 | Change MPS Provisionable State |
| 4 | Create PDB |
| 5 | Change Auto DB Recovery State |
| 6 | Change PDBA Proxy State |
| e | Exit |
| Enter | Choice: e |

46. Enter option e to exit the **EPAP Configuration Menu**.

| 3 | Set Time Zone |
|---------|-----------------------------------|
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| \ | Chaige: a |

Enter Choice: e

A Caution statement appears.

PDB not created

```
Caution: This MPS has not been completely configured. Applications may
not run until all required parameters are entered through the text user interface.
Choose"Display Configuration" for a list of configurable parameters and their
settings.
```

Press return to continue...

47. Press **Return** in response to the cautionary message stating that the current MPS is not completely configured.

A: MPS on EAGLE A:

The configuration of the MPSs on EAGLE A is not complete until its PDB is created. The MPSs on the EAGLE A PDB are created during the initial configuration of the MPS A on EAGLE B, which automatically replicates the PDB on the MPS on EAGLE A at the same time.

You have completed the initial configuration of MPSs on EAGLE A. You can begin the configuration of the MPSs on EAGLE B.



Caution: Do not attempt to reboot the MPSs on EAGLE A at this point in the configuration. Rebooting the MPSs at EAGLE A and EAGLE B is performed concurrently when the configuration of the MPSs at EAGLE B is completed.

N: Non-Provisionable MPS:

Perform *Step 48* and *Step 50* only for a non-provisionable MPS

Administration Guide

48. Enter option **e** to exit the **Configure PDB Menu** and return to the **EPAP Configuration Menu**.

| / | Configure PDB Menu\ |
|-------|--------------------------------|
| | Configure PDB Network |
| 2 | RTDB Homing Menu |
| 3 | Change MPS Provisionable State |
| 4 | Create PDB |
| 5 | Change Auto DB Recovery State |
| 6 | Change PDBA Proxy State |
| e | Exit |
| Enter | Choice: e |

49. Enter option **6**, **Platform Menu**.

| / | EPAP Configuration Menu\ |
|---------|-----------------------------------|
| | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| | Chaige: 6 |

Enter Choice: 6

50. Proceed to *Step* **53**.

B: MPS on EAGLE B:

Perform *Step 51* only for MPS A and B on EAGLE B.

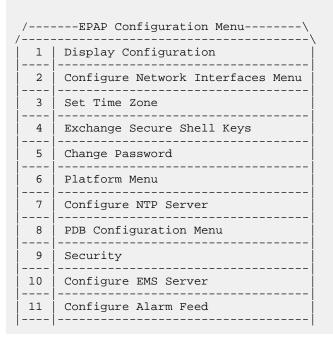
51. Enter option **4**, Create PDB.

```
/----Configure PDB Menu-----\
       ------
 1 | Configure PDB Network
_ _ _ _
 2
    RTDB Homing Menu
____
    -----
 3
    Change MPS Provisionable State
____
 4
    Create PDB
 5
    Change Auto DB Recovery State
____
    _____
 6
    Change PDBA Proxy State
____
    | Exit
 е
           ____/
_ _ _ _
    _ _ _ _ _ _ _ _
Enter Choice: 4
```

This action creates the PDB on the present EPAP, and automatically replicates it on the former EPAP.

After you receive an output indicating successful creation of the PDBs, you are returned to the **EPAP Configuration Menu**.

- During configuration of MPSs on EAGLE B, if the time zone was not changed (*Step 23*) the EPAP initial configuration of MPSs on EAGLE B is now complete.
- During configuration of MPSs on EAGLE B, if the Backup Provisioning Network (*Step 14*) was not configured on either MPS, the EPAP initial configuration of MPSs on EAGLE B is now complete.
- Otherwise continue with *Step* 52 to reboot both MPS pairs on EAGLE A and on EAGLE B.
- 52. Enter option 6, Platform Menu.



 12
 Configure Query Server

 13
 Configure Query Server Alarm Feed

 --- ---

 14
 Configure SNMP Agent Community

 --- ---

 e
 Exit

 Enter Choice:
 6

53. Enter option 3, Reboot MPS.

```
/----EPAP Platform Menu-\
      _____
 1 | Initiate Upgrade
____
    _____
    Eject CD
 2
____
    _____
 3
    Reboot MPS
 _ _ _
    _____
 4
    Halt MPS
 5
   MySQL Backup
____
 6
    RTDB Backup
____
    _____
 7
    PDB Backup
____|______
 e Exit
           _____/
Enter Choice: 3
```

An output appears requiring you to select the MPSs to reboot.

Reboot MPS A, MPS B or [BOTH]:

54. Enter **BOTH** (the default value) when prompted on whether MPS A, MPS B or **BOTH** sides are to be rebooted.

The reboot of both MPS A and MPS B begins when you press Return.

When the MPS server pair on EAGLE B is rebooted, the **Platform Menu** may re-appear; however, the connection to the MPS server is closed, and you are returned to the system prompt.

When a ssh session is closed, you are returned to the previous ssh session. You are back at the system prompt of MPS A of EAGLE A.

55. Log in as **epapconfig** to invoke the EPAP Configuration. Type the following command and the password.

\$su epapconfig

Password:

The EPAP Configuration Menu appears.

56. Enter option 6, Platform Menu.

| | EPAP Configuration Menu\ |
|----|-----------------------------------|
| 1 | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |

57. Enter option 3, Reboot MPS.

```
/----EPAP Platform Menu-\
/-----
 1 | Initiate Upgrade
____
                _ _ _ _
 2 | Eject CD
____
    _____
 3
    Reboot MPS
  _ _
 4
    Halt MPS
     _____
____
 5
    MySQL Backup
____
 6
    RTDB Backup
____
    _____
 7
    PDB Backup
 ____
    _____
 e | Exit
                _ _ _
Enter Choice: 3
```

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58. Enter **BOTH** (the default value) when prompted on whether MPS A, MPS B or BOTH sides are to be rebooted.

Reboot MPS A, MPS B or [BOTH]:

The reboot of both MPS A and MPS B begins when you press Return.

The console logon appears at the system prompt signifying the EPAP initial configuration is complete.

Note: The console logon will be preceded by many lines of reboot output.

B: MPS on EAGLE B:

The initial configuration of MPSs on EAGLE B is complete. Both MPSs on EAGLE A and MPSs on B are configured and rebooted.

Configure the non-provisionable MPSs, if appropriate.

N: Non-Provisionable MPS:

The initial configuration of the non-provisionable MPSs is complete.

The non-provisionable MPS A and B, for the current site, are configured and rebooted. Repeat this procedure, if necessary, until all remaining non-provisionable MPSs are configured.

Procedure for turning on EIRBLK

EIRBLK Expansion is a configurable feature that needs to be turned ON to provision more than 50,000 EIR Blocks. The PDBA limits EIR Block entries under 50,000 if the EIR_BLK_EXPANSION_100K feature is OFF.

1. Stop the EPAP and PDBA application:

```
$ service Epap stop
$ service Pdba stop
```

Note: The provisioning will be interrupted when the application is stopped.

2. Enable EIR Block expansion:

```
$ uiedit "EIR_BLK_EXPANSION_100K" ON
```

3. Start the EPAP and PDBA application:

```
$ service Epap start
$ service Pdba start
```

Procedure for turning on DNBLK

DNBLK Expansion is a configurable feature that needs to be turned ON to provision more than 100,000 EIR Blocks. The PDBA limits EIR Block entries under 100,000 if the DN_BLK_EXPANSION_200K feature is OFF.

Administration Guide

1. Stop the EPAP and PDBA application:

\$ service Epap stop
\$ service Pdba stop

Note: The provisioning will be interrupted when the application is stopped.

2. Enable EIR Block expansion:

\$ uiEdit "DN_BLK_EXPANSION_200K" ON

3. Start the EPAP and PDBA application:

\$ service Epap start
\$ service Pdba start

Turning on the 240M DN and 240M IMSIs via Split Database Feature

The 240M DN and 240M IMSIs via Split Database (EPAP_DATA_SPLIT) feature must be turned on to support the expanded RTDB capacity. This feature must be turned on the EAGLE side.

See "Activating the EPAP Data Split and Dual ExAP Configuration Features" in *Database Administration* - *GTT User's Guide* for EAGLE for configuration.

Chapter 6

Standalone PDB EPAP

Topics:

- General Description.....240
- EPAP Configuration.....243
- EPAP GUI.....251
- EPAP GUI Banner Section.....253
- Standalone PDB EPAP Configuration Procedure.....254

This chapter describes the Standalone PDB EPAP. The information in this chapter is specific to Standalone PDB EPAP. The content in other chapters may also apply to Standalone PDB EPAP unless the content includes Real Time Database (RTDB), Service Module Cards, EAGLE connections, or Mate servers.

General Description

This feature allows the EPAP users to build a new EPAP server that can be configured as a 'Standalone PDB' site. This is a single EPAP A server. No EPAP B is configured with it. Only PDB database will reside on the standalone PDB site. The RTDB database is not present on the standalone PDB server and therefore, it is not connected to the Eagle. The data to the Eagle is downloaded through the multiple non-provisionable EPAP servers connected to the standalone PDB site. The active standalone PDB site is connected to the standalone PDB site.

Note: The information in this chapter is specific to Standalone PDB EPAP.

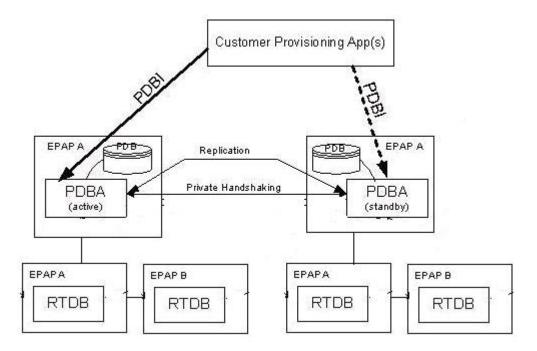


Figure 143: EPAP Standalone PDB Architecture

With this new functionality, the EPAP has the following architectures:

- 1. Standalone PDB PDB only sites
- 2. Mixed EPAP PDB and RTDB
- 3. Non-Provisionable EPAP RTDB only sites

Standalone PDB Provisioning Performance

Three Standalone PDB configurations are described below as example configurations for which the provisioning performance is shown. The first and second columns of the provisioning performance tables relate to database size. The third through fifth columns relate to the example operations. The final column lists the expected Commands per Second values for the specific combinations of configuration and operations. The provisioning performance values in this section are stated in Commands per Second (CPS), and apply to only the provisioning performance of the Standalone PDB

with the stated configurations. Refer to *EPAP Provisioning Performance* for details about provisioning performance.

Provisioning Performance - Example Configuration 1

Table 32: Provisioning Performance for Standalone PDB - Configuration 1 shows the provisioning performance values associated with the following configuration:

of RTDB Clients = 4
PDBI Statistics = ON
Self Healing Feature = OFF
Database Size: IMEI = 2M, Others = Full
PDBI Sockets = 0
Connection Type = Manual Import
Provisioning Method= 1 File (1M Command per File)

| DB SIZE: | IMSI | OPERATIONS: | Data Type | Associated Properties | CPS |
|----------|------|-------------|-----------|--|------|
| DN | | Operation | | | |
| 60M | 60M | dlt | 2M DNs | Existing DNs with SP and NE attributes | 700 |
| 58M | 60M | add | 2M DNs | Add DNs with SP and NE attributes | 900 |
| 60M | 60M | dlt | 2M IMSIs | Existing IMSIs with no DNs | 1000 |
| 60M | 58M | add | 2M IMSIs | Add IMSIs with no DNs | 1250 |

Table 32: Provisioning Performance for Standalone PDB - Configuration 1

Provisioning Performance - Example Configuration 2

Table 33: Provisioning Performance for Standalone PDB - Configuration 2 shows the provisioning performance values associated with the following configuration:

of RTDB Clients = 4
PDBI Statistics = ON
Self Healing Feature = OFF
Database Size: IMEI = 2M, Others = Full
PDBI Sockets = 1
Connection Type = Normal 4 commands by TXN
Provisioning Method= Asynchronous

Table 33: Provisioning Performance for Standalone PDB - Configuration 2

| DB SIZE: | IMSI | OPERATIONS: | Data Type | Associated Properties | CPS |
|----------|------|-------------|-----------|--|-----|
| DN | | Operation | | | |
| 60M | 60M | upd_sub | 2M DNs | Existing DNs with SP and NE attributes | 250 |
| 60M | 60M | dlt_sub | 2M DNs | Existing DNs with SP and NE attributes | 450 |

| DB SIZE: | IMSI | OPERATIONS: | Data Type | Associated Properties | CPS |
|----------|------|-------------|-----------|-----------------------------------|-----|
| DN | | Operation | | | |
| 58M | 60M | ent_sub | 2M DNs | Add DNs with SP and NE attributes | 450 |
| 60M | 60M | upd_sub | 2M IMSIs | Existing IMSIs with no DNs | 450 |
| 60M | 60M | dlt_sub | 2M IMSIs | Existing IMSIs with no DNs | 450 |
| 60M | 58M | ent_sub | 2M IMSIs | Add IMSIs with no DNs | 450 |

Provisioning Performance - Example Configuration 3

Table 34: Provisioning Performance for Standalone PDB - Configuration 3 shows the provisioning performance values associated with the following configuration:

of RTDB Clients = 4
PDBI Statistics = ON
Self Healing Feature = OFF
Database Size: IMEI = 2M, Others = Full
PDBI Sockets = 1
Connection Type = Single
Provisioning Method= Asynchronous

| DB SIZE: | IMSI | OPERATIONS: | Data Type | Associated Properties | CPS |
|----------|------|-------------|-----------|--|-----|
| DN | | Operation | | | |
| 60M | 60M | upd_sub | 2M DNs | Existing DNs with SP and NE attributes | 300 |
| 60M | 60M | dlt_sub | 2M DNs | Existing DNs with SP and NE attributes | 300 |
| 58M | 60M | ent_sub | 2M DNs | Add DNs with SP and NE attributes | 400 |
| 60M | 60M | upd_sub | 2M IMSIs | Existing IMSIs with no DNs | 300 |
| 60M | 60M | dlt_sub | 2M IMSIs | Existing IMSIs with no DNs | 300 |
| 60M | 58M | ent_sub | 2M IMSIs | Add IMSIs with no DNs | 400 |

Table 34: Provisioning Performance for Standalone PDB - Configuration 3

Provisioning Performance Limitations

The provisioning performance values are stated as an indication of possible CPS based on the key factors influencing the provisioning performance. For asynchronous provisioning systems, provisioning tool behavior plays a significant role in the actual performance.

The stated provisioning performance values for Standalone PDB are not valid for Mixed EPAP configurations, where RTDB and PDB are on the same EPAP servers.

Failure to achieve possible provisioning performance values does not constitute a breach of obligations by Oracle. Oracle assumes no liability with respect to the achievable CPS; no contractual obligations with Oracle are created by these provisioning performance values.

EPAP Configuration

This feature removes the epapconfig menus and sub-menus corresponding to the RTDB, Eagle, and EPAP B (mate).

Initial epapconfig User Login

The first time the epapconfig user logs in to the system, the initial configuration is performed. A caution is displayed and the user enters 'Y' to start the configuration. The EuiDB database is built. Unlike the standard EPAP configuration, the user is not asked to configure the EPAP as provisionable or non-provisionable, as the standalone PDB site is a provisionable site.

The user will be asked to enter System Number as the standalone PDB has their dedicated System Number.

The user will be prompted to set the Network Configuration Type to either single or segmented.

In 'Single' network configuration type, all IP interfaces are supported on one Ethernet port (IP address).

In 'Segmented' network configuration type, three different interfaces are used as follows:

- eth01 Provisioning interface (PDBI, SOG, PDB replication, PDBA clients, Data download to RTDB)
- eth02 EPAP GUI Access
- eth03 Operations and Maintenance (O&M) interface for SSH/SFTP
- eth04 Backup Provisioning Interface

Caution: This is the first login of the text user interface.

Press return to continue... Are you sure you wish to ontinue? [N]: Y Building the intitial database on side A. Stopping local slave EuiDB already exists on local. Starting local slave Set EPAP System Number: Enter the Network Configuration Type (1 for Single, 2 for Segmented):

Note: The user can choose the segmented network configuration and might not configure the GUI and Operations and Maintenance network. In that case, the EPAP initial configuration may be assumed as complete and the EPAP will behave as if in single network configuration.

Main Menu

The epapconfig main menu remains unchanged for the Standalone PDB site.

| / | -EPAP Configuration Menu\ |
|----------------|-----------------------------------|
| , 1 | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e \ | Exit |

Enter Choice:

Figure 144: EPAP Configuration Menu

Display Configuration Menu

The display configuration menu option 1, displays the EPAP configuration. On standalone PDB site, only the configuration related to EPAP A and PDB are displayed, as shown in *Figure 145: Single Network Configuration Display*.

Please note that the parameter values displayed in the below figure are just examples. The values depend on the site configuration.

Enter Choice: 1 MPS Side A: hostname: PDbonly78 hostid: f80a4e0a Platform Version: 4.0.10-5.5.1 75.18.0 Software Version: EPAP 160.0.13-16.0.0 160.13.0 Sun Aug 23 21:40:37 EDT 2020 EPAP A Provisioning Network IP Address = 10.248.10.78 Provisioning Network Netmask = 255.255.255.0 Provisioning Network Default Router = 10.248.10.1 EPAP & Backup Prov Network IP Address = Not configured Backup Prov Network Netmask= Not configuredBackup Prov Network Default Router= Not configuredNetwork Configuration Type= SINGLEFDADWTTD Desc EPAP & HTTP Port = 80 EPAP A HTTP SuExec Port = 8001 = 8473 EPAP A Banner Connection Port EPAP A Static NAT Address = Not configured PDBI Port = 5873 Remote MPS & Static NAT Address= Not configuredRemote MPS & HTTP Port= Not configured = 10.248.10.78Local PDBA Address Remote PDBA Address = 10.248.10.79 Time Zone = America/New York PDB Database = Exists Auto DB Recovery Enabled = Yes

Press return to continue...

Figure 145: Single Network Configuration Display

| EPAP A Provisioning Network IP Address | = | 10.248.10.52 |
|--|---|------------------|
| Provisioning Network Netmask | = | 255.255.255.0 |
| Provisioning Network Default Router | = | 10.248.10.1 |
| EPAP A Backup Prov Network IP Address | = | Not configured |
| Backup Prov Network Netmask | = | Not configured |
| Backup Prov Network Default Router | = | Not configured |
| Network Configuration Type | = | SEGMENTED |
| EPAP A GUI Network IP Address | = | 10.248.9.52 |
| GUI Network Netmask | = | 255.255.255.0 |
| GUI Network Default Router | = | 10.248.9.1 |
| EPAP A O&M Network IP Address | = | 10.248.8.52 |
| O&M Network Netmask | = | 255.255.255.0 |
| O&M Network Default Router | = | 10.248.8.1 |
| EPAP A HTTP Port | = | 80 |
| EPAP A HTTP SuExec Port | = | 8001 |
| EPAP A Banner Connection Port | = | 8473 |
| EPAP A Static NAT Address | = | Not configured |
| PDBI Port | = | 5873 |
| Remote MPS A Static NAT Address | = | Not configured |
| Remote MPS A HTTP Port | = | Not configured |
| Local PDBA Address | = | 10.248.10.52 |
| Remote PDBA Address | = | 0.0.0.0 |
| Time Zone | = | America/New_York |
| PDB Database | = | Exists |
| Auto DB Recovery Enabled | = | No |
| | | |

Press return to continue ...

Figure 146: Segmented Network Configuration Display

Configure Network Interfaces Menu

The network interfaces configuration menu Option 2, does not provide the option to configure the DSM and sync interfaces because of the non-requirement of eagle and EPAP B (mate) connectivity, respectively. The menus for PDBA proxy are also be removed. The displayed menu options are dependent on the configured Network Configuration Type.

| Enter Choice: 2 |
|---|
| MPS Side A: hostname: PDbonly78 hostid: f80a4e0a Platform Version: 4.0.10-5.5.1_75.18.0 Software Version: EPAP 160.0.13-16.0.0_160.13.0 Sun Aug 23 21:44:41 EDT 2020 |
| /Configure Network Interfaces Menu\ /\ |
| 1 Configure Provisioning Network |
| 2 Configure Backup Provisioning Network |
| |
| 4 Configure Static NAT Addresses |
| e Exit |
| 3/ |

Enter Choice:

Figure 147: Single Network Interface Menu

For the segmented configuration, the menu allows the user to configure all the interfaces separately. The IP version on the interfaces shall be independent of each other. This means that the user is able to configure any interface in the IPv4 only, IPv6 only or dual stack configuration.

| / | Configure Network Interfaces Menu |
|---|--|
| 1 | Configure Provisioning Network |
| 2 | Configure GUI Network |
| 3 | Configure Operations and Maintenance Network |
| 4 | Configure Backup Provisioning Network |
| 5 | Configure Forwarded Ports |
| 6 | Configure Static NAT Addresses |
| e | Exit |
| | |

Enter Choice:

Figure 148: Segmented Network Interface Menu

For each menu selection, except Static NAT Addresses, the user must select whether the input is an IPv4 or IPv6 address. The Provisioning, GUI, Backup Provisioning and Operations and Maintenance Network configuration is configured the same way for a mixed EPAP.

Configure Provisioning Network Menu

The 'Configure provisioning network' menu configures the EPAP provisioning network for the standalone PDB site. Unlike the standard EPAP site, the user is not prompted for EPAP B (mate) parameters. On the standalone PDB site, the provisioning IP configured through this menu is used for the following operations: PDBI sockets, File imports for provisioning, Replication to the standby PDB and PDBA clients (RTDB).

Entered the configMenuConfigProvNet Menu

EPAP A provisioning network IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:2894 EPAP provisioning network IPv6 prefix: 64 EPAP provisioning network IPv6 default router: 2606:b400:605:b80b::

Figure 149: Configure Provisioning Network

Configure GUI Network Menu

The Configure GUI Network menu prompts the user for the standalone PDB GUI Network IP addresses. The user is allowed to access the EPAP GUI through the configured IP only. This menu is available only on the standalone PDB sites.

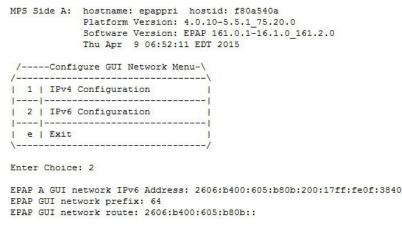


Figure 150: Configure GUI Network

Configure Operations and Maintenance Network Menu

The Configure Operations and Maintenance Network menu prompts the user for the standalone PDB O&M Network IP addresses. The user is allowed to access the EPAP CLI through the configured IP

only. This menu is available only on the standalone PDB sites. The IP configured through this menu is used for the SSH operations.

| IPS Si | ide A: | hostname: epappri hostid: f80a540a |
|--------|---------|---|
| | | Platform Version: 4.0.10-5.5.1 75.20.0 |
| | | Software Version: EPAP 161.0.1-16.1.0 161.2.0 |
| | | Thu Apr 9 06:59:11 EDT 2015 |
| | | lgure Operations and Maintenance Network Menu-\ |
| 1 | IPv4 | Configuration |
| 2 | IPv6 | Configuration |
| e | Exit | 1 |
| | | / |
| nter | Choice | 2 |
| PAP Z | A Opera | ations and Maintenance network IPv6 Address: 2606:b400:605:b80b:200:17ff:fe0f:487 |

EPAP Operations and Maintenance network prefix:64 EPAP Operations and Maintenance network route: 2606:b400:605:b80b::

Figure 151: Configure Operations and Maintenance Network Menu

Configure Backup Provisioning Network Menu

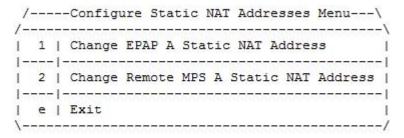
The Configure Backup Provisioning Network menu prompts the user for the standalone PDB Backup Provisioning Network IP addresses. This information allows the EPAP to communicate with the backup provisioning network. It is used when the main provisioning network (configured on eth01) goes down. The behavior is same in both single and segmented network configuration.

```
EPAP A backup provisioning network IP Address [0.0.0.0]:
EPAP backup provisioning network netmask [0.0.0.0]:
EPAP backup provisioning network default route [0.0.0.0]:
```

Note: In case the Provisioning Network goes down and the Backup Provisioning Network is configured, all connected Non-Provisioning Networks must be reconfigured to provide the Backup Provisioning IP for the PDB from which the Non-Provisioning Network will take updates.

Configure Static NAT Addresses Menu

The Configure Static NAT Addresses menu provides the functionality to configure the static NAT addresses of the standalone PDB site. Each of the configured IP Address is used outside of the firewall for remote access to the MPS.



Enter Choice:

Figure 152: Static NAT Addresses Menu

Exchange Secure Shell Keys

The key exchange is facilitated with the remote PDBA server only.

Enter Choice:

Figure 153: Exchange Secure Shell Keys Menu

Platform Menu

The platform menu shall not provide the option for RTDB Backup.

| / | EPAP Platform Menu-\ |
|---|----------------------|
| 1 | Initiate Upgrade |
| 2 | Reboot MPS |
| 3 | MySQL Backup |
| 4 | PDB Backup |
| e | Exit |

Enter Choice:

Figure 154: EPAP Platform Menu

PDB Configuration Menu

The PDB Configuration menu does not provide the option to set RTDB Homing Policy, Change MPS Provisionable state and change PDBA Proxy State. The PDBA Proxy feature is not supported on the standalone PDB site as it is a single site with no EPAP B (mate).

Enter Choice:

Figure 155: Configure PDB Menu

Configure PDB Network Menu

The Configure PDB Network menu prompts the user for the remote PDB IP address. Unlike the mixed EPAP, the standalone PDB site shall ask only for PDBA A IP address and not the PDBA B IP Address.

This MPS is configured to be provisionable. The EPAP local PDBA address is currently set to 10.250.51.130. EPAP software and PDBA are running. Stop them? [N]: Y The EPAP local PDBA IP Address is 10.250.51.130. EPAP remote PDBA IP Address [0.0.0.0]: 10.250.51.131 The server does not know of 10.250.51.131. Will just exchange host keys for the name given! Password of epapdev: The server does not know of 10.250.51.131. Will just exchange host keys for the name given! sh is working correctly.

EPAP GUI

This feature removes the EPAP GUI menus and sub-menus corresponding to the RTDB, Eagle and EPAP B (mate). On the standalone PDB site, the GUI menus are as follows.

| EPAP A: uiadmin |
|---|
| Process Control Maintenance Debug Platform PDBA User Administration Change Password Logout |

Figure 156: EPAP A GUI Main Menu

Maintenance sub-menu

The maintenance sub-menu no longer provides the option to activate the Force standby mode and the RTDB Audit. The option to take automatic backup configures the PDB backup on the Standalone PDB site and the RTDB backup is scheduled for all connected non-provisionable pairs.

| 🖃 🔄 Maintenance |
|-------------------------------|
| Display Release Levels |
| Decode MPS Alarm |
| Configure File Transfer |
| Automatic PDB/RTDB Backup |
| Schedule EPAP Tasks |
| 🖃 🔁 EPAP Security |
| View Security Configuration |
| Change Security Configuration |

Figure 157: EPAP A Maintenance sub-menu

Debug sub-menu

The debug sub-menu provides the option to view only Maintenance, CGI and GS logs.

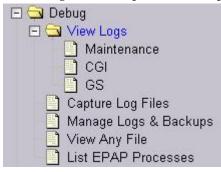


Figure 158: EPAP A Debug sub-menu

Platform sub-menu

E

The Platform sub-menu provides the following options:

| 🕞 Pl | atform |
|------|--------------------|
| | Run Health Check |
| | List All Processes |
| | View System Log |
| | Reboot the MPS |
| | SSH to MPS |

Figure 159: EPAP A Platform sub-menu

PDBA sub-menu

The PDBA sub-men remains unchanged.



Figure 160: EPAP A PDBA Main Menu

User Administration sub-menu

The User Administration sub-menu remains unchanged.

| 🖃 🚍 User Administration |
|-----------------------------------|
| 🖃 🚍 Users |
| 🔄 🗋 Add User |
| 📄 Modify User |
| 🔄 🗋 Delete User |
| 📋 Retrieve User |
| 🗋 Reset Password |
| 🖃 🔄 Groups |
| Add Group |
| 📙 Modify Group |
| Delete Group |
| Retrieve Group |
| 🖃 🔄 Authorized IPs |
| 🗋 Add Authorized IP |
| 📋 Remove Authorized IP |
| List all Authorized IPs |
| Change UI IP Authorization Status |
| E 🔄 HTTP(S) Support |
| View Configuration |
| Change Configuration |
| Terminate UI Sessions |
| Modify Defaults |

Figure 161: EPAP A User Administration Menu

EPAP GUI Banner Section

The banner frame containing EPAP A server information extends the entire width of the browser window.

The EPAP A areas contain information and displays to inform the user about the status and operation of the servers.

The Oracle Communications logo icon is located at the top left of the banner applet. Example:

| PDBA @ 10.248.10.78 | STANDBY | PDBA @ 10.248.10.79 | ACTIVE | | |
|---------------------|---------|---------------------|--------|--------------|--------|
| A 10.248.10.78 | | | | 22:17:20 EDT | Alarms |
| 1 | | | | | 1 |

Figure 162: EPAP A GUI Banner Section

In the dual stack configuration, the EPAP GUI is accessible through both configured IPv4 and IPv6 IPs. To access the GUI using the IPv6 IP, the IP must be enclosed in the square brackets.

| PDBA @ 2606:B400:605:B80E:200:17FF:FE0E:A6A1 | ACTIVE | | PDBA @ 2606:B400:605:B80B:200:17FF:FE0F:2884 | STANDBY | |
|--|--------------|--------|---|--------------|--------|
| A 2606:b400:605:b80e:200:17ff:fe0e:a6a1 STANDBY | 17:40:34 EDT | Alarms | B 2606:b400:605:b80e:200:17ff:fe0e:a6a5 ACTIVE | 17:38:37 EDT | Alarms |
| | | | | | |

Figure 163: Banner on IPv6 Only Mixed EPAP

| PDBA @ FE80::0202:C14F | ACTIVE | PDBA @ 27A1::0202:B3FF | STANDBY | | |
|------------------------|--------|----------------------------|---------|--------------|--------|
| A FE80::0202:C14F | | | | 07:51:14 EDT | Alarms |
| | | | | | 1 |

Figure 164: Banner on IPv6 Only Standalone PDB

When the EPAP is configured as IPv4 only mode, the configured IPv4 address is reflected on both the PDB and MPS areas.

| PDBA @ 192.168.61.48 | ACTIVE | | PDBA @ 10.250.51.149 | STANDBY | |
|---------------------------|--------------|--------|----------------------------|--------------|--------|
| A 192.168.61.48 ACTIVE | 18:17:27 EDT | Alarms | B 192.168.61.49 STANDBY | 18:15:47 EDT | Alarms |
| | | E | | | 1 |

Figure 165: Banner on IPv4 Only Mixed EPAP

| PDBA @ 192.168.61.35 | STANDBY | PDBA @ 10.250.51.149 | ACTIVE | |
|----------------------|---------|----------------------|--------------|--------|
| A 192.168.59.27 | | | 07:25:49 EDT | Alarms |
| | | | | 1 |

Figure 166: Banner on IPv4 Only Standalone PDB

If the IPv4 IP is used to access the GUI, then the GUI banner looks like *Figure 165: Banner on IPv4 Only Mixed EPAP*. If the IPv6 IP is used to access the GUI, then the GUI banner look like *Figure 163: Banner on IPv6 Only Mixed EPAP*

| PDBA @ 2606:B400:605:B80E:200:17FF:FE0E:A6A1 | ACTIVE | | PDBA @ 2606:B400:605:B80B:200:17FF:FE0F:2884 | STANDBY | |
|--|--------------|--------|--|--------------|--------|
| A 192.168.61.48 STANDBY | 14:48:23 EDT | Alarms | B 192.168.61.49 ACTIVE | 14:30:54 EDT | Alarms |
| | | | | | |

Figure 167: Banner On Dual Stack Mixed EPAP GUI Accessed With IPv4 IP

Standalone PDB EPAP Configuration Procedure

Perform the configuration procedure by following these steps in the text-based user interface. After you have connected to an MPS as described in *Initial Setup and Connecting to MPSs*, perform this procedure to configure the EPAPs in your network.

Note: Initial configuration cannot be performed through the GUI because the IP addresses required for browser connectivity are not defined until the initial configuration using the text-based UI is completed.

Note: RTDB-related executables will not be allowed to run from the CLI. Different error messages may be displayed if the user tries to execute any RTDB related executable.

Using the set up and connection described previously, connect to an MPS to perform configuration. In a typical installation, connect directly to the MPS at EAGLE A to configure it, then use ssh to connect to the MPS at EAGLE B and configure it.

After connecting to the MPS on EAGLE A, you are prompted to log in.

1. Log in as epapconfig.

A caution notice is displayed. Evaluate the conditions listed.

```
mpsa-f0c7c3 console login: epapconfig
Password:
Caution: This is the first login of the text user interface.
Press return to continue...
```

2. Press Return to continue.

After pressing **Return** to continue, you can abort or proceed with the initial configuration.

Note: Pressing Return accepts the default value n.

```
Are you sure you wish to continue? [N]: y
Building the initial database on side A.
Stopping local slave
EuiDB already exists.
Starting local slave
Set EPAP System Number:
```

3. Enter a valid System Number and press Return .

Enter the Network configuration Type (1 for Single, 2 for Segmented).

4. Enter the Network Configuration Type and press **Return** . Upon successful configuration file setup, the **EPAP Configuration Menu** appears (for the first time) with associated header information.

The server designation of MPS A at this site is displayed along with hostname, hostid, Platform Version, Software Version, and the date.

```
MPS Side A: hostname: SantosA hostid: fa0a8233
         Platform Version: 4.0.10-5.5.1_75.18.0
         Software Version: EPAP 160.0.13-16.0.0_160.13.0
         Fri Aug 15 10:24:54 EDT 2014
/-----EPAP Configuration Menu-----\
/_____\
 1 | Display Configuration
____
    _____
 2
    Configure Network Interfaces Menu
____
 3
    Set Time Zone
     -----
 4
     Exchange Secure Shell Keys
 5
     Change Password
                  _____
      _____
  6
     Platform Menu
  7
    Configure NTP Server
 _ _ _
      _____
    PDB Configuration Menu
 8
 9
    Security
    _____
 _ _ _
 10
    Configure EMS Server
    _____
 _ _ _ _
```

```
      11
      Configure Alarm Feed

      12
      Configure Query Server

      13
      Configure Query Server Alarm Feed

      ----
      ----

      14
      Configure SNMP Agent Community

      ----
      -----

      e
      Exit

      -----
      /

      Enter Choice:
      -----
```

5. Choose option 1, Display Configuration.

This option provides a means of verifying EPAP A Provisioning Network IP address, the Time Zone, and other provisioning values for the MPS on EAGLE A. Enter Choice: 1

MPS Side A: hostname: PDbonly78 hostid: f80a4e0a Platform Version: 4.0.10-5.5.1 75.18.0 Software Version: EPAP 160.0.13-16.0.0 160.13.0 Sun Aug 23 21:40:37 EDT 2020 EPAP & Provisioning Network IP Address = 10.248.10.78 Provisioning Network Netmask = 255.255.255.0 Provisioning Network Default Router = 10.248.10.1 EPAP & Backup Prov Network IP Address = Not configured Backup Prov Network Netmask= Not configuredBackup Prov Network Default Router= Not configured Network Configuration Type = SINGLE EPAP & HTTP Port = 80 = 8001 EPAP A HTTP SuExec Port EPAP & Banner Connection Port = 8473 EPAP & Static NAT Address = Not EPAP A Static NAT Address = Not configured = 5873 PDBI Port Remote MPS & Static NAT Address= Not configuredRemote MPS & HTTP Port= Not configured Local PDBA Address = 10.248.10.78Remote PDBA Address = 10.248.10.79Time Zone = America/New York PDB Database = Exists = Yes Auto DB Recovery Enabled

Press return to continue...

Figure 168: Single Network Configuration Menu

```
EPAP A Provisioning Network IP Address = 10.248.10.52
Provisioning Network Netmask = 255.255.255.0
Provisioning Network Default Router = 10.248.10.1
EPAP A Backup Prov Network IP Address = Not configured
Backup Prov Network Netmask= Not configuredBackup Prov Network Default Router= Not configuredNetwork Configuration Type= SEGMENTED
EPAP A GUI Network IP Address = 10.248.9.52
GUI Network Netmask
                                       = 255.255.255.0
GUI Network Default Router
                                      = 10.248.9.1
EPAP A O&M Network IP Address = 10.248.8.52
O&M Network Netmask
                                       = 255.255.255.0
O&M Network Default Router
                                      = 10.248.8.1
EPAP A HTTP Port
                                       = 80
EPAP A HTTP SuExec Port
                                       = 8001
EPAP A Banner Connection Port = 8473
EPAP A Static NAT Address
                                      = Not configured
                                       = 5873
PDBI Port
Remote MPS A Static NAT Address = Not configured
Remote MPS A HTTP Port
                                       = Not configured
Local PDBA Address
                                       = 10.248.10.52
Remote PDBA Address
                                       = 0.0.0.0
Time Zone
                                       = America/New York
PDB Database
                                       = Exists
Auto DB Recovery Enabled
                                        = NO
```

Press return to continue...

Figure 169: Segmented Network Configuration Menu

- 6. Press Return to return to the EPAP Configuration Menu.
- 7. Choose option 2, Configure Network Interfaces Menu.

Enter Choice 2: MPS Side A: hostname: PDbonly78 hostid: f80a4e0a Platform Version: 4.0.10-5.5.1_75.18.0 Software Version: EPAP 160.0.13-16.0.0_160.13.0 Sun Aug 23 10:24:54 EDT 2014 /----Configure Network Interfaces Menu----/____ .____/ 1 | Configure Provisioning Network ____ _____ 2 Configure Backup Provisioning Network 3 Configure Forwarded Ports |_____ 4 | Configure Static NAT Addresses

```
|----|------|
| e | Exit
|-----//
Enter Choice:
```

| / | Configure Network Interfaces Menu\ |
|-------|--|
| 1 | Configure Provisioning Network |
| 2 | Configure GUI Network |
| 3 | Configure Operations and Maintenance Network |
| 4 | Configure Backup Provisioning Network |
| 5 | Configure Forwarded Ports |
| 6 | Configure Static NAT Addresses |
| | Exit |
| Enter | choice: |

8. Choose option 1, Configure Provisioning Network.

The **Configure Provisioning Network Menu** allows you to accept the default IP address values presented by the configuration software for EPAP A provisioning network and network netmask, or enter a specific IP value previously received from the customer for the MPS.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

Refer to the information recorded in *Table 24: Information for Provisionable MPSs at EAGLE A* through *Table 27: Information for Non-Provisionable MPSs at EAGLE #2* for the correct addresses.

Note: No default value is provided for the EPAP provisioning network default router. This value must be received from the customer.

The display for the submenu for configuring communications networks appears.

```
EPAP A provisioning network IP Address [10.248.10.49]:
EPAP provisioning network netmast [255.255.255.0]:
EPAP provisioning network default router [10.248.10.1]:
```

9. Press the **Return** to return to the **Configure Network Interfaces Menu**. Choose **2**, Configure GUI Network.

The Configure GUI Network menu prompts the user for the standalone PDB GUI Network IP addresses. The user is allowed to access the EPAP GUI through the configured IP only. This menu is available only on standalone PDB sites.

```
EPAP A GUI network IP Address [192.168.3.10]:
EPAP GUI network netmast [255.255.255.0]:
EPAP GUI network route [192.168.3.1]:
```

10. Press **Return** to return to the **Configure Network Interfaces Menu**. Choose **3**, Configure Operations and Maintenance Network.

The Configure Operations and Maintenance Network menu prompts the user for the standalone PDB O&M Network IP addresses. The user is allowed to access the EPAP CLI through the configured IP only. This menu is available only on the standalone PDB sites. The IP configured through this menu is used for the SSH operations.

```
EPAP A Operations and Maintenance network IP Address [192.168.4.10]:
EPAP Operations and Maintenance network netmask [255.255.255.0]:
EPAP Operations and Maintenance network route [192.168.4.1]:
```

11. Press **Return** to return to the **Configure Network Interfaces Menu**. Choose **2** or **4** (depending on the Menu displayed by the Network Type Configuration), Configure Backup Provisioning Network.

This menu selection prompts you for all information necessary to set up a second interface for the customer's Provisioning Network.

Note: 127.0.0.1 is not a valid IP address for this operation.

. The address information should be received from the customer for the MPS. Refer to the information recorded in *Table 24: Information for Provisionable MPSs at EAGLE A* through *Table 27: Information for Non-Provisionable MPSs at EAGLE #2* for the correct addresses.

The IP address for this interface must be on a different class C subnet than the primary Provisioning Network address. You must set up a second default router address to coincide with the Backup Provisioning Network. There are no default values for any of these fields. The customer must supply all the information. The Backup Provisioning Network cannot be configured using the platcfg utility.

```
EPAP A backup provisioning network IP Address [0.0.0.0]:
EPAP backup provisioning network netmask [0.0.0.0]:
EPAP backup provisioning network default route [0.0.0.0]:
```

12. Press Return to return to the Configure Network Interfaces Menu.

13. Choose option 6, Configure Static NAT Addresses.

```
Enter Choice:
```

14. Enter the appropriate option to configure the Static NAT Address.

Each numbered item of the **Configure Static NAT Addresses Menu** allows you to specify an IP Address used outside of the firewall for remote access to the MPS.

15. Enter a valid NAT IP address from Table 24: Information for Provisionable MPSs at EAGLE A.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

```
EPAP A Static NAT Address:
```

- **16.** Choose option **e** on the**Configure Static NAT Addresses Menu** to return to the **Configure Network Interfaces Menu**.
- **17.** Choose option e, Exit from the Configure Network Interfaces Menu to return to the EPAP Configuration Menu.

Note: Obtain the value for the time zone from the customer's Information Services department. The default value for the time zone is "US/Eastern". If the time zone was correct for this installation, as shown in the output of the Display Configuration (*Step 5*), skip menu option 3. Proceed to *Step 26*.

18. Choose option 3, Set Time Zone.

| / | EPAP Configuration Menu\ |
|---------|-----------------------------------|
| | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| V | Choigo: 2 |

Enter Choice: 3

A Caution statement appears:

Caution: This action requires a reboot of the affected MPS servers to activate the change. Operation of the EPAP software before the MPS servers are rebooted may have unpredictable

consequences. Press return to continue...

19. After noting the caution, press Return to continue.

You are prompted to confirm the time zone setting for the MPS A at this site.

Are you sure you wish to change the timezone for MPS A? [N]: y

20. Enter **y** to confirm the change.

Pressing **Return** accepts the default of 'N' (or no) and the action is aborted. In this case, you are returned to the **EPAP Configuration Menu**.

When the affirmative response y is given to change the time zone, the following prompt appears.

Enter a time zone:

The time zone can be the zone where the EPAP is located, Greenwich Mean Time, or another zone that is selected by the customer to meet the needs of the system. If the time zone is known, it can be entered at the prompt. If the exact time zone value is not known, press **Return**, and a list of the valid names appears.

A list of valid time zones is provided in Appendix A, *Time Zones*.

If an incorrect time zone is entered or if only **Return** is pressed, a list of all available time zone values appears. Select a value from this table. The time zone change does not take effect until the MPS is rebooted.

After setting the time zone successfully, you are returned to the EPAP Configuration Menu.

Note: Option **1**, ExchangeSecure Shell Keys, is performed automatically by the configuration software at the start of configuration (the configuration software would not have proceeded to this point if the exchange had not been successful). If you do not want to exchange secure shell keys, skip this step and proceed to *Step 24*.

21. Choose option **1**, Exchange Secure shell Keys.

A prompt appears:

Are you sure you wish to exchange keys? [N]: y

22. Enter **y**.

You are prompted for a Remote IP Address:

Temote IP Address:

23. Enter a valid IP address and Press Return.

Passord for EPAPdev@<above IP>:

You are prompted for the password of the remote. Contact *My Oracle Support (MOS)* for the password.

After entering the appropriate password, a verification of the exchange appears and you are returned to the EPAP Configuration menu.

Note: If you want do not want to change the text-based UI password for the MPSs at this site, skip option **5** and proceed to *Step 32*.

24. Enter option 5, Change Password, to change the text-based user interface password for the epapconfig login name for the MPS A at this site.

| / | EPAP Configuration Menu\ |
|------------|-----------------------------------|
| 1 | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| \ Enter | Choice: 5 |

You are prompted to confirm the action of changing the password for MPS A Server at this site.

```
Verifying connectivity with mate...
Are you sure you wish to change the text UI password on MPS A? [N]: y
Enter new password for text UI user:
Re-enter new password:
```

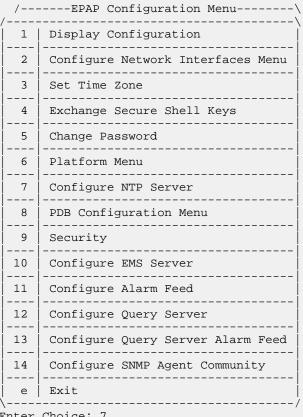
```
Press return to continue ...
```

- Press **Return** to accept the default ('N' or 'no') and abort the action to change the password.
- Enter y invokes a prompt for the new password and re-entry of the password to confirm the entry.

25. Enter the new password, confirm, and press Return to return to the EPAP Configuration Menu.

Note: If you do not want to add anNTP server at this time, skip all steps related to option**7** and proceed to *Step 38*.

26. Enter option **7**, **Configure NTP Server**, to add an NTP Server.



Enter Choice: 7

27. Enter option **2**, Add External NTP Server.

/----EPAP Configure NTP Server Menu-\

You are prompted to confirm the action of adding a new NTP Server.

- Press **Return** to accept the default ('N' or 'no') and abort the action to add an external NTP server.
- Enter **y** to add an external NTP server.

A prompt appears allowing you to add the IP address of the NTP server.

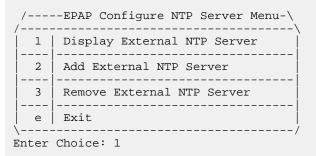
Are you sure you wish to add new NTP Server? [N]: y Enter the EPAP NTP Server IP Address: 192.168.61.69 Verifying NTP Server. It might take up to 1 minute. External NTP Server [192.168.61.69] has been added. Press return to continue...

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

The display shows the server verification occurring. A confirmation of a successful addition of the NTP server also appears.

28. Press Return to return to the EPAP Configure NTP Server Menu.

29. Enter option 1, Display External NTP Server, to confirm successful addition of the NTP server.



The IP address of the NTP S appears.

ntpserver1 192.168.61.157 Press return to continue...

- **30.** If the External NTP Server IP address is correct, press **Return** to return to the **EPAP Configure NTP Server Menu**.
- **31.** Enter option **e** to Exit the **EPAP Configure NTP Server Menu** and return to the **EPAP Configuration Menu**.

/----EPAP Configure NTP Server Menu-\ -----\ / -1 | Display External NTP Server _ _ _ _____ 2 Add External NTP Server ____ _____ 3 Remove External NTP Server ____ _____ e | Exit _____ Enter Choice: e

32. Enter option 8, PDB Configuration Menu, to configure the PDB network

| / | EPAP Configuration Menu\ |
|------------|-----------------------------------|
| | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| (Enter | Choice: 8 |

Enter Choice: 8

```
|----|

3 Change Auto DB Recovery State

----|

e Exit

-----/

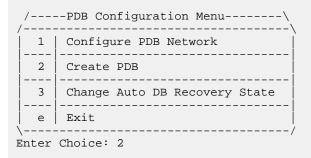
Enter Choice:
```

33. Enter option **1**, Configure PDB Network.

Note: The Configure PDB Network menu prompts the user for the remote PDB IP Address. Unlike the mixed EPAP, the Standalone PDB site only asks for the PDBA A IP Address, not both A and B.

Note: 127.0.0.1 is not a valid IP address for this operation. 0.0.0.0 is a valid IP address and can be used to reset the VIP/backup provisioning IP address.

34. Enter option 2, Create PDB.



This action creates the PDB on the present EPAP, and automatically replicates it on the former EPAP.

After you receive an output indicating successful creation of the PDB, you are returned to the **PDB Configuration Menu**.

35. Enter option 3, Change Auto DB Recovery, to enable the Automated Database Recovery feature.

The following output appears.

Auto DB Recovery is currently DISABLED. Do you want to ENABLE Auto DB Recovery? [N]: y

36. Enter option e to exit the PDB Configuration Menu and return to the EPAP Configuration Menu.

37. Enter option 6, Platform Menu.

| / | EPAP Configuration Menu\ |
|---------|-----------------------------------|
| | Display Configuration |
| 2 | Configure Network Interfaces Menu |
| 3 | Set Time Zone |
| 4 | Exchange Secure Shell Keys |
| 5 | Change Password |
| 6 | Platform Menu |
| 7 | Configure NTP Server |
| 8 | PDB Configuration Menu |
| 9 | Security |
| 10 | Configure EMS Server |
| 11 | Configure Alarm Feed |
| 12 | Configure Query Server |
| 13 | Configure Query Server Alarm Feed |
| 14 | Configure SNMP Agent Community |
| e | Exit |
| Enter | Choice: 6 |

/----EPAP Platform Menu-\ /-----1 | Initiate Upgrade ----_ _ _ _ 2 Reboot MPS ____ _____ 3 | MySQL Backup ----| 4 PDB BACKUP _____ ____ e | Exit ____/ _ _ _ _ _ _____ Enter Choice: 2

Enter option **2**, Reboot MPS.

The server is rebooted without further prompt.

Appendix



Time Zones

Topics:

- Time Zone File Names.....269
- Updating Time Zone Files Moscow Time Zone.....271
- Updating Time Zone Files Novosibirsk Time Zone (Siberia).....272
- Updating Time Zone Files Yekaterinburg Time Zone (Ural).....273

This appendix provides a listing of valid time zone file names and procedures to update time zone files.

Time Zone File Names

This section lists the valid UNIX file names, from the /usr/share/lib/zoneinfo /directory, for setting the time zone in EPAP software configuration. The initial default value for the time zone is "US/Eastern".

The Select Time Zone menu (refer to *Set Time Zone*) prompts you for the time zone to be used by the EPAP. The time zone can be the zone where the EPAP is located, Greenwich Mean Time, or another zone that is selected by the customer to meet the needs of the system.

The following text appears when you install the EPAP with the EPAP Configuration Menu.

| Enter a time zone file (relative to /usr/share/lib/zoneinfo): | | |
|---|----------------------|--------------------------|
| Valid time zone files are: | | |
| Australia/Broken_Hill | Australia/LH | Australia/NSW |
| Australia/North | Australia/Queensland | Australia/South |
| Australia/Tasmania | Australia/Victoria | Australia/West |
| Australia/Yancowinna | Australia/ACT | Brazil/Acre |
| Brazil/DeNoronha | Brazil/East | Brazil/West |
| Canada/Atlantic | Canada/Central | Canada/East-Saskatchewan |
| Canada/Eastern | Canada/Mountain | Canada/Newfoundland |
| Canada/Pacific | Canada/Yukon | Chile/Continental |
| Chile/EasterIsland | Etc/GMT | Etc/GMT+1 |
| Etc/GMT+10 | Etc/GMT+11 | Etc/GMT+12 |
| Etc/GMT+2 | Etc/GMT+3 | Etc/GMT+4 |
| Etc/GMT+5 | Etc/GMT+6 | Etc/GMT+7 |
| Etc/GMT+8 | Etc/GMT+9 | Etc/GMT-1 |
| Etc/GMT-10 | Etc/GMT-11 | Etc/GMT-12 |
| Etc/GMT-13 | Etc/GMT-2 | Etc/GMT-3 |
| Etc/GMT-4 | Etc/GMT-5 | Etc/GMT-6 |
| Etc/GMT-7 | Etc/GMT-8 | Etc/GMT-9 |
| Etc/GMT+0 | Etc/GMT-0 | Mexico/BajaNorte |
| Mexico/BajaSur | Mexico/General | Mideast/Riyadh87 |
| Mideast/Riyadh88 | Mideast/Riyadh89 | US/Alaska |
| US/Aleutian | US/Michigan | US/Pacific-New |

Table 35: Time Zone File Names

| US/Samoa | US/Arizona | US/Central |
|---|-------------|--------------|
| US/East-Indiana | US/Eastern | US/Hawaii |
| US/Mountain | US/Pacific | CET |
| CST6CDT | Cuba | EET |
| EST | EST5EDT | Egypt |
| Eire | Factory | GB |
| HST | Hongkong | Iceland |
| Iran | Israel | Japan |
| Kwajalein | Libya | MET |
| MST | MST7MDT | NZ |
| NZ-CHAT | PRC | PST8PDT |
| Poland | Portugal | ROC |
| ROK | Singapore | Turkey |
| W-SU | WET | africa |
| asia | australasia | backward |
| etcetera | europe | factory |
| northamerica | pacificnew | solar87 |
| solar88 | solar89 | southamerica |
| GB-Eire | GMT | GMT+0 |
| GMT+1 | GMT+10 | GMT+11 |
| GMT+12 | GMT+13 | GMT+2 |
| GMT+3 | GMT+4 | GMT+5 |
| GMT+6 | GMT+7 | GMT+8 |
| GMT+9 | GMT-0 | GMT-1 |
| GMT-10 | GMT-11 | GMT-12 |
| GMT-2 | GMT-3 | GMT-4 |
| GMT-5 | GMT-6 | GMT-7 |
| GMT-8 | GMT-9 | Greenwich |
| Jamaica | Navajo | UCT |
| UTC | Universal | Zulu |
| Enter a time zone file (relative to /usr/share/lib/zoneinfo): | | |

The time zone change does not take effect until the next time the MPS is rebooted. The Reboot MPS menu is described in *Reboot the MPS*.

Updating Time Zone Files - Moscow Time Zone

This section provides procedures to add new time zone or Daylight Savings Time (DST) information for the Moscow Time Zone.

The Select Time Zone menu (refer to *Set Time Zone*) prompts you for the time zone to be used by the EPAP. The time zone can be the zone where the EPAP is located, Greenwich Mean Time, or another zone that is selected by the customer to meet the needs of the system.

- 1. Make a temporary directory:
 - mkdir -p /var/tmp/zoneinfo/src
- 2. Backup the current zoneinfo data:
 - tar -cvf /var/tmp/zoneinfo/currentZoneinfoFilesBackup.tar /usr/share/zoneinfo
- 3. Get the latest tz data file (tzdata2014h.tar.gz) from the IANA site *http://www.iana.org/time-zones*. Copy tzdata2014h.tar.gz to temporary directory /var/tmp/zoneinfo/src.
- 4. cd /var/tmp/zoneinfo/src
- 5. gunzip tzdata2014h.tar.gz
- 6. tar -xvf tzdata2014h.tar
- 7. Compile new data files for Asia and Europe where Russian time zones reside. This will compile the files for these regions and copy over the old versions in the /usr/share/zoneinfo directory tree:
 - cd /var/tmp/zoneinfo/src
 - /usr/sbin/zic europe this compiles all Europe time zones
 - /usr/sbin/zic asia this compile all Asia time zones
 - /usr/sbin/zic backward this uses zic to link Legacy time zone names to new standard time zone names
- 8. Confirm that the new zone information is in the files:
 - zdump -v /usr/share/zoneinfo/Europe/Moscow | grep 2014
 - The command output should show entries for the 26th Oct 2014 time change.

Output:

- /usr/share/zoneinfo/Europe/Moscow Sat Oct 25 21:59:59 2014 UTC = Sun Oct 26 01:59:59 2014 MSK isdst=0 gmtoff=14400
- /usr/share/zoneinfo/Europe/Moscow Sat Oct 25 22:00:00 2014 UTC = Sun Oct 26 01:00:00 2014 MSK isdst=0 gmtoff=10800
- 9. Save the old localtime file:
 - mv /etc/localtime /etc/localtime.old

10. Create a symbolic link to new files for the local file:

- ln -s /usr/share/zoneinfo/Europe/Moscow /etc/localtime
- ls -l /etc/localtime

Output:

- lrwxrwxrwx. 1 root root 33 Sep 30 10:23 /etc/localtime /usr/share/zoneinfo/Europe/Moscow
- 11. Now check that /etc/loaltime has the required information for 26th Oct 2014 time change:
 - zdump -v /etc/localtime | grep 2014

Output:

- /etc/localtime Sat Oct 25 21:59:59 2014 UTC = Sun Oct 26 01:59:59 2014 MSK isdst=0 gmtoff=14400
- /etc/localtime Sat Oct 25 22:00:00 2014 UTC = Sun Oct 26 01:00:00 2014 MSK isdst=0 gmtoff=10800

Note: After the time change at 2 a.m., if you see abnormal behavior on the client session, close ALL open browser instances. After closing, open a new browser instance and open the client session.

If you have a scheduled Auto PDB/RTDB backup between 12 p.m. and 2 a.m., change the schedule to another time, e.g., 4 a.m., or do not take backup for that day.

After three to five days of the system operating normally, remove the temporary files:

- 1. /var/tmp/zoneinfo/src (Remove zoneinfo onwards, /var/tmp should remain)
- 2. /etc/localtime.old

Updating Time Zone Files - Novosibirsk Time Zone (Siberia)

This section provides procedures to add new time zone or Daylight Savings Time (DST) information for the Novosibirsk time zone (Siberia).

- 1. Repeat *Step 1* to *Step 7* from the Moscow time zone section.
- 2. Confirm that the new zone information is in the files:
 - zdump -v /usr/share/zoneinfo/ Asia/Novosibirsk | grep 2014
 - The command output should show entries for the 26th Oct 2014 time change. Output:
 - /usr/share/zoneinfo/Asia/Novosibirsk Sat Oct 25 18:59:59 2014 UTC
 = Sun Oct 26 01:59:59 2014 NOVT isdst=0 gmtoff=25200
 - /usr/share/zoneinfo/Asia/Novosibirsk Sat Oct 25 19:00:00 2014 UTC
 = Sun Oct 26 01:00:00 2014 NOVT isdst=0 gmtoff=21600
- 3. Save old localtime file:
 - mv /etc/localtime /etc/localtime.old

- 4. Create a symbolic link to new files for the local file:
 - ln -s /usr/share/zoneinfo/ Asia/Novosibirsk /etc/localtime
 - ls -l /etc/localtime

Output:

- lrwxrwxrwx. 1 root root 33 Sep 30 10:23 /etc/localtime -> /usr/share/zoneinfo/ Asia/Novosibirsk
- 5. Now check that /etc/loaltime has the required information for 26th Oct 2014 time change:
 - zdump -v /etc/localtime | grep 2014

Output:

- /etc/localtime Sat Oct 25 18:59:59 2014 UTC = Sun Oct 26 01:59:59 2014 NOVT isdst=0 gmtoff=25200
- /etc/localtime Sat Oct 25 19:00:00 2014 UTC = Sun Oct 26 01:00:00 2014 NOVT isdst=0 gmtoff=21600

Note: After the time change at 2 a.m., if you see abnormal behavior on the client session, close ALL open browser instances. After closing, open a new browser instance and open the client session.

If you have a scheduled Auto PDB/RTDB backup between 12 p.m. and 2 a.m., change the schedule to another time, e.g., 4 a.m., or do not take backup for that day.

After three to five days of the system operating normally, remove the temporary files:

- 1. /var/tmp/zoneinfo/src (Remove zoneinfo onwards, /var/tmp should remain)
- 2. /etc/localtime.old

Updating Time Zone Files - Yekaterinburg Time Zone (Ural)

This section provides procedures to add new time zone or Daylight Savings Time (DST) information for the Yekaterinburg time zone (Ural).

- 1. Repeat *Step 1* to *Step 7* from the Moscow time zone section.
- 2. Confirm that the new zone information is in the files:
 - zdump -v /usr/share/zoneinfo/Asia/Yekaterinburg | grep 2014
 - The command output should show entries for the 26th Oct 2014 time change. Output:
 - /usr/share/zoneinfo/Asia/Yekaterinburg Sat Oct 25 19:59:59 2014
 UTC = Sun Oct 26 01:59:59 2014 YEKT isdst=0 gmtoff=21600
 - /usr/share/zoneinfo/Asia/Yekaterinburg Sat Oct 25 20:00:00 2014
 UTC = Sun Oct 26 01:00:00 2014 YEKT isdst=0 gmtoff=18000
- 3. Save the old localtime file:
 - mv /etc/localtime /etc/localtime.old

- 4. Create a symbolic link to new files for the local file:
 - ln -s /usr/share/zoneinfo/ Asia /Yekaterinburg /etc/localtime
 - ls -l /etc/localtime

Output:

- lrwxrwxrwx. 1 root root 33 Sep 30 10:23 /etc/localtime -> /usr/share/zoneinfo/ Asia/ Yekaterinburg
- 5. Now check that /etc/loaltime has the required information for 26th Oct 2014 time change:
 - zdump -v /etc/localtime | grep 2014

Output:

- /etc/localtime Sat Oct 25 19:59:59 2014 UTC = Sun Oct 26 01:59:59 2014 YEKT isdst=0 gmtoff=21600
- /etc/localtime Sat Oct 25 20:00:00 2014 UTC = Sun Oct 26 01:00:00 2014 YEKT isdst=0 gmtoff=18000
- [root@indepap1a logs]#

Note: After the time change at 2 a.m., if you see abnormal behavior on the client session, close ALL open browser instances. After closing, open a new browser instance and open the client session.

If you have a scheduled Auto PDB/RTDB backup between 12 p.m. and 2 a.m., change the schedule to another time, e.g., 4 a.m., or do not take backup for that day.

After three to five days of the system operating normally, remove the temporary files:

- 1. /var/tmp/zoneinfo/src (Remove zoneinfo onwards, /var/tmp should remain)
- 2. /etc/localtime.old

| A | A |
|-----------|---|
| ACK | Data Acknowledgement |
| AM | Application Manager |
| | A server within a network that is responsible for establishing and managing subscriber sessions associated with a specific application. |
| A-Port | ANSI-41 Mobile Number Portability |
| | A feature that enables IS-41 subscribers to change their service provider while retaining the same Mobile Dialed Number (MDN). |
| ASCII | American Standard Code for Information Interchange |
|] | В |
| Blacklist | Provisioning Blacklist. |
| | An indication that a call from the calling party is not valid. |
| (| С |
| CGI | Cell Global Identity |
| | The standard identifier for geographically locating connected mobile phones. |
| CPS | Customer Provisioning System |

| | С | |
|----------|---|---|
| CSV | | Comma-Separated Values |
| | | The comma-separated value file format is a delimited data format that has fields separated by the comma character and records separated by newlines (a newline is a special character or sequence of characters signifying the end of a line of text). |
| | D | |
| Database | | All data that can be administered by the user, including cards, destination point codes, gateway screening tables, global title translation tables, links, LNP services, LNP service providers, location routing numbers, routes, shelves, subsystem applications, and 10-digit telephone numbers. |
| DB | | Database Data bus |
| DN | | Directory number |
| | | A DN can refer to any mobile or wireline subscriber number, and can include MSISDN, MDN, MIN, or the wireline Dialed Number. |
| DSM | | Database Service Module. |
| | | The DSM provides large capacity SCCP/database functionality. The DSM is an application card that supports network specific functions such as EAGLE Application Processor (EPAP), Global System for Mobile Communications (GSM), EAGLE Local Number Portability (ELAP), and interface to Local Service Management System (LSMS). |

| EIR | Equipment Identity Register |
|-----------------------|---|
| | A network entity used in GSM networks, as defined in the 3GPP Specifications for mobile networks. The entity stores lists of International Mobile Equipment Identity (IMEI) numbers, which correspond to physical handsets (not subscribers). Use of the EIR can prevent the use of stolen handsets because the network operator can enter the IMEI of these handsets into a 'blacklist' and prevent them from being registered on the network, thus making them useless. |
| EPAP | EAGLE Application Processor |
| EPAP-related features | Features that require EPAP connection and use the Real Time Database (RTDB) for lookup of subscriber information. ANSI Number Portability Query (AINPQ) ANSI-41 AnalyzedInformation Query – no EPAP/ELAP (ANSI41 AIQ) Anytime Interrogation Number Portability (ATI Number Portability, ATINP) AINPQ, INP, G-Port SRI Query for Prepaid, GSM MAP SRI Redirect, IGM, and ATINP Support for ROP A-Port Circular Route |
| | A-Port Circular Route Prevention (A-Port CRP) Equipment Identity Register |
| | (EIR)G-Flex C7 Relay (G-Flex)G-Flex MAP Layer Routing |
| | (G-Flex MLR)G-Port SRI Query for Prepaid |

Ε

Ε

- GSM MAP SRI Redirect to Serving HLR (GSM MAP SRI Redirect)
- GSM Number Portability (G-Port)
- IDP A-Party Blacklist
- IDP A-Party Routing
- IDP Relay Additional Subscriber Data (IDPR ASD)
- IDP Relay Generic Routing Number (IDPR GRN)
- IDP Service Key Routing (IDP SK Routing)
- IDP Screening for Prepaid
- INAP-based Number Portability (INP)
- Info Analyzed Relay Additional Subscriber Data (IAR ASD)
- Info Analyzed Relay Base (IAR Base)
- Info Analyzed Relay Generic Routing Number (IAR GRN)
- Info Analyzed Relay Number Portability (IAR NP)
- INP Circular Route Prevention (INP CRP)
- IS41 Mobile Number Portability (A-Port)
- IS41 GSM Migration (IGM)
- MNP Circular Route Prevention (MNPCRP)
- MO-based GSM SMS NP
- MO-based IS41 SMS NP
- MO SMS Generic Routing Number (MO SMS GRN)
- MO- SMS B-Party Routing
- MO SMS IS41-to-GSM Migration
- MT-based GSM SMS NP
- MT-based GSM MMS NP
- MT-based IS41 SMS NP
- MTP Routed Messages for SCCP Applications (MTP Msgs for SCCP Apps)

| н |
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| |
| |

| • | MTP Routed Gateway |
|---|--------------------------|
| | Screening Stop Action |
| | (MTPRTD GWS Stop Action) |

- Portability Check for MO SMS
- Prepaid IDP Query Relay (IDP Relay, IDPR)
- Prepaid SMS Intercept Phase 1 (PPSMS)
- Service Portability (S-Port)
- S-Port Subscriber Differentiation
- Triggerless ISUP Framework Additional Subscriber Data (TIF ASD)
- Triggerless ISUP Framework Generic Routing Number (TIF GRN)
- Triggerless ISUP Number Portability (TIF NP)
- Triggerless ISUP Framework Number Substitution (TIF NS)
- Triggerless ISUP Framework SCS Forwarding (TIF SCS Forwarding)
- Triggerless ISUP Framework Simple Number Substitution (TIF SNS)
- Voice Mail Router (V-Flex)

G

| GB | Gigabyte 1,073,741,824 bytes |
|--------|--|
| G-Flex | GSM Flexible numbering |
| | A feature that allows the operator to flexibly assign individual subscribers across multiple HLRs and route signaling messages, based on subscriber numbering, accordingly. |
| GMT | Greenwich Mean Time |

| | G | |
|--------|---|---|
| G-Port | | GSM Mobile Number Portability |
| | | A feature that provides mobile subscribers the ability to change the GSM subscription network within a portability cluster, while retaining their original MSISDN(s). |
| GPS | | Global Positioning System |
| GS | | Gateway Switch |
| GUI | | Graphical User Interface The term given to that set of items and facilities which provides you with a graphic means for manipulating screen data rather than being limited to character based commands. |
| | Н | |
| HTTP | | Hypertext Transfer Protocol |
| | Ι | |
| IMEI | | International Mobile Equipment Identifier |
| IMSI | | International Mobile Subscriber Identity International Mobile Station Identity A unique internal network ID |
| | | identifying a mobile subscriber. |
| IMT | | Inter-Module-Transport |
| | | The communication software that operates the inter-module-transport bus on all |

| | Ι |
|------------|---|
| | cards except the LIMATM, DCM, DSM, and HMUX. |
| INP | INAP-based Number Portability |
| | INP can be deployed as a stand-alone or an integrated signal transfer point/number portability solution. With a stand-alone NP server, no network reconfiguration is required to implement number portability. The NP server delivers a much greater signaling capability than the conventional SCP-based approach. |
| | Intelligent Network (IN) Portability |
| Γ | Intelligent Peripheral Internet Protocol - IP specifies the format of packets, also called datagrams, and the addressing scheme. The network layer for the TCP/IP protocol suite widely used on Ethernet networks, defined in STD 5, RFC 791. IP is a connectionless, best-effort packet switching protocol. It provides packet routing, fragmentation and re-assembly through the data link layer. |
| IP Address | The location of a device on a TCP/IP network. The IP Address is either a number in dotted decimal notation which looks something like (IPv4), or a 128-bit hexadecimal string such as (IPv6). |
| IPM | Initial Product Manufacture |
| IS-ANR | In Service - Abnormal |

| | Ι | |
|--------------|---|--|
| | | The entity is in service but only able to perform a limited subset of its normal service functions. |
| IS-NR | | In Service - Normal |
| | L | |
| LAN | | Local Area Network A private data network in which serial transmission is used for direct data communication among data stations located in the same proximate location. LAN uses coax cable, twisted pair, or multimode fiber. See also STP LAN. |
| LIM | | Link Interface Module Provides access to remote SS7, IP, and other network elements such as a Signaling Control Point (SCP) through a variety of signaling interfaces (DS0, MPL, E1/T1 MIM, LIM-ATM, E1-ATM, IPLIMx, IPGWx). The LIMs consist of a main assembly and possibly, an interface appliqué board. These appliqués provide level one and some level two functionality on SS7 signaling links. |
| Load Sharing | | A type of routing used by global title translation to route MSUs This type of routing is used when a second point code and subsystem is defined for the primary point code and subsystem. Traffic is shared equally between the replicated point codes and subsystems. |

| Μ | |
|--------|--|
| MDN | Mobile Dialed Number Mobile Directory Number |
| MEA | Mismatch of Equipment and Attributes |
| MIN | Mobile Identification Number |
| MPS | Multi-Purpose Server The Multi-Purpose Server provides database/reload functionality and a variety of high capacity/high speed offboard database functions for applications. The MPS resides in the General Purpose Frame. |
| | Messages Per Second A measure of a message processor's performance capacity. A message is any Diameter message (Request or Answer) which is received and |
| MSISDN | processed by a message processor. Mobile Station International Subscriber Directory Number Mobile Subscriber Integrated Services Digital Network [Number] The MSISDN is the network specific subscriber number of a mobile communications subscriber. This is normally the phone number that is used to reach the subscriber. Mobile Station International Subscriber Directory Number. The unique, network-specific subscriber number of a mobile communications subscriber. MSISDN follows the E.164 numbering plan; that is, normally the MSISDN is the phone number that is used to reach the subscriber. |

MSU

Message Signal Unit

Μ

The SS7 message that is sent between signaling points in the SS7 network with the necessary information to get the message to its destination and allow the signaling points in the network to set up either a voice or data connection between themselves. The message contains the following information:

- The forward and backward sequence numbers assigned to the message which indicate the position of the message in the traffic stream in relation to the other messages.
- The length indicator which indicates the number of bytes the message contains.
- The type of message and the priority of the message in the signaling information octet of the message.
- The routing information for the message, shown in the routing label of the message, with the identification of the node that sent message (originating point code), the identification of the node receiving the message (destination point code), and the signaling link selector which the EAGLE uses to pick which link set and signaling link to use to route the message.

| NAK | Negative Acknowledgment |
|-----|-----------------------------|
| NAT | Network Address Translation |
| NE | Network Element |

Ν

| Ν | 1 |
|-----|--|
| | An independent and identifiable piece of equipment closely associated with at least one processor, and within a single location. |
| | In a 2-Tiered DSR OAM system, this includes the NOAM and all MPs underneath it. In a 3-Tiered DSR OAM system, this includes the NOAM, the SOAM, and all MPs associated with the SOAM. |
| | The devices, servers, or functions within a wireless network with which Policy Management systems interact. |
| | Network Entity |
| NTP | Network Time Protocol |
| (|) |
| OAM | Operations, Administration, and Maintenance. These functions are generally managed by individual applications and not managed by a platform management application, such as PM&C. |
| | Operations – Monitoring the environment, detecting and determining faults, and alerting administrators. |
| | Administration – Typically involves collecting performance statistics, accounting data for the purpose of billing, capacity planning, using usage data, and maintaining system reliability. |
| | Maintenance – Provides such functions as upgrades, fixes, new feature enablement, backup and restore tasks, and monitoring media health (for example, |

| Out of Somica Maintonance | |
|---|--|
| The entity is out of service and is not available to perform its normal service function. The maintenance system is actively working to restore the entity to service. | |
| Р | |
| Point Code | |
| The identifier of a signaling point or service control point in a network. The format of the point code can be one of the following types: ANSI point codes in the format network indicator-network | |
| cluster-network cluster member (ni-nc-ncm). Non-ANSI domestic point codes in the format network | |
| cluster-network cluster member | |
| Cluster point codes in the format network indicator-network cluster-* or | |
| • ITU international point codes | |
| ITU national point codes in the format of a 5-digit number (nnnnn), or 2, 3, or 4 numbers (members) separated by dashes (m1-m2-m3-m4) as defined by the Flexible Point Code system option. A group code is required (m1-m2-m3-m4-gc) when the ITUDUPPC feature is turned on. 24-bit ITU national point codes in the format main signaling area-subsignaling area-service | |
| | not available to perform its normal service function. The maintenance system is actively working to restore the entity to service. P Point Code The identifier of a signaling point or service control point in a network. The format of the point code can be one of the following types: ANSI point codes in the format network indicator-network cluster-network cluster member (ni-nc-ncm). Non-ANSI domestic point codes in the format network indicator-network cluster-network cluster member (ni-nc-ncm). Cluster point codes in the format network indicator-network cluster-network cluster member (ni-nc-ncm). Cluster point codes in the format network indicator-network cluster-s or network indicator-*.* ITU international point codes in the format of a 5-digit number (nnnnn), or 2, 3, or 4 numbers (members) separated by dashes (m1-m2-m3-m4) as defined by the Flexible Point Code system option. A group code is required (m1-m2-m3-m4-gc) when the ITUDUPPC feature is turned on. 24-bit ITU national point codes in the format main signaling |

0

| | P |
|------------------------|--|
| PDB | Provisioning Database |
| PDBA | Provisioning Database Application |
| | There are two Provisioning Database Applications (PDBAs), one in EPAP A on each EAGLE. They follow an Active/Standby model. These processes are responsible for updating and maintaining the Provisioning Database (PDB). |
| PDBI | Provisioning Database Interface |
| | The interface consists of the definition of provisioning messages only. The customer must write a client application that uses the PDBI request/response messages to communicate with the PDBA. |
| РМТС | Peripheral Mainenance |
| Provisioning Blacklist | A list of ranges that are prohibited from being used as DNs, DN Blocks, and IMSI address strings. |
| PT | Portability Type |
| Restricted | R The network management state of a route, link set, or signaling link that is not operating properly and cannot carry all of its traffic. This condition only allows the highest priority messages to sent to the database entity first, and if space allows, followed by the other traffic. Traffic that cannot be sent on the restricted database entity |

| | R | |
|------|---|--|
| | | must be rerouted or the traffic is discarded. |
| RFC | | Request for Comment |
| | | RFCs are standards-track documents, which are official specifications of the Internet protocol suite defined by the Internet Engineering Task Force (IETF) and its steering group the IESG. |
| RMTP | | Reliable Multicast Transport Protocol |
| RN | | Routing Number |
| | | The number provided by the Freephone Service Provider (FSP) to the Access Service Provider (ASP) to enable a pre-determined routing of traffic to a specific network/carrier/customer. |
| RTDB | | Real Time Database |
| | S | |
| SCCP | | Signaling Connection Control Part The signaling connection control part with additional functions for the Message Transfer Part (MTP) in SS7 signaling. Messages can be transmitted between arbitrary nodes in the signaling network using a connection-oriented or connectionless approach. |
| SCM | | System Configuration Manager |

| SCP | Secure Copy |
|---------------------|---|
| | Service Control Point |
| | SCPs are network intelligence centers where databases or call processing information is stored. The primary function of SCPs is to respond to queries from other SPs by retrieving the requested information from the appropriate database, and sending it back to the originator of the request. |
| Secure Shell | See SSH. |
| Service Module card | DSM, E5-SM4G, or E5-SM8G-B card that contains the Real Time Database (RTDB) downloaded from an EPAP or ELAP system. |
| SFTP | SSH File Transfer Protocol (sometimes also called Secure File Transfer Protocol) |
| | A client-server protocol that allows a user on one computer to transfer files to and from another computer over a TCP/IP network over any reliable data stream. It is typically used over typically used with version two of the SSH protocol. |
| SM | Short Message |
| SOG | Subsystem Out-of-Service Grant Service Order Gateway |
| SP | Service Provider |
| | Signaling Point |

S

| S | 3 |
|--------|--|
| | A set of signaling equipment represented by a unique point code within an SS7 domain. |
| SSH | Secure Shell |
| | A protocol for secure remote login and other network services over an insecure network. SSH encrypts and authenticates all EAGLE IPUI and MCP traffic, incoming and outgoing (including passwords) to effectively eliminate eavesdropping, connection hijacking, and other network-level attacks. |
| STP | Signal Transfer Point |
| | The STP is a special high-speed switch for signaling messages in SS7 networks. The STP routes core INAP communication between the Service Switching Point (SSP) and the Service Control Point (SCP) over the network. |
| | Spanning Tree Protocol |
| Т | |
| TCP | Transfer-Cluster-Prohibited Transfer Control Protocol Transmission Control Protocol |
| | A connection-oriented protocol used by applications on networked hosts to connect to one another and to exchange streams of data in a reliable and in-order manner. |
| TCP/IP | Transmission Control Protocol/Internet Protocol |

| т | т |
|---|---|
| L | J |
| • | - |

| UAM | Unsolicited Alarm Message A message sent to a user interface whenever there is a fault that is service-affecting or when a previous problem is corrected. Each message has a trouble code and text associated with the trouble condition. |
|--------|---|
| UDP | User Datagram Protocol |
| UI | User Interface |
| UTC V | Coordinated Universal Time |
| V-Flex | Voicemail Flexible Routing An advanced database application based on the industry proven EAGLE. Deployed as a local subsystem on the EAGLE platform, V-Flex centralizes voicemail routing. |
| VSCCP | VxWorks Signaling Connection Control Part The application used by the Service Module card to support EPAP-related features and LNP features. If an EPAP-related or LNP feature is not turned on, and a Service Module card is present, the VSCCP application processes normal GTT traffic. |
| W | |
| WAN | Wide Area Network |

W

A network that covers a larger geographical area than a LAN or a MAN.