## Installation and Upgrade Instructions

Oracle<sup>®</sup> Health Sciences Empirica Signal 8.1



ORACLE

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## CHAPTER 1 Empirica Signal overview

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## Introduction to the Empirica Signal software

The Empirica Signal software is a web-based analysis environment for generating statistical scores for combinations of drugs and events in a drug safety database, and for detecting unexpected associations of drugs and events (signals).

## Assumptions

This guide assumes familiarity with the following activities:

- Setting Linux file permissions.
- Administering Oracle WebLogic Server.
- Configuring Linux services.
- Setting up and configuring the Oracle Database software.

## **Physical configuration options**

The Empirica Signal software is typically installed in a two-tier configuration, using separate database server and application server machines. The provisioning and basic setup of the two systems is outside the scope of this document.

## **Components of the installation package**

The installation package contains the following components.

File	Description
Signal_Install- 8_1_0_0_XXX.tar.gz	Components for installing the Empirica Signal software.
Signal-8_1_0_0_XXX.zip	Build that you install, where XXX is the build number.
Signal-8_1_0_0_XXX- Database.zip	Scripts for setting up the Empirica Signal database account.
TopicsService-8_1_0_0_XXX.zip	Components for installing the Empirica Topics software.
Data_Stub.zip	Components for installing the small data account needed for Empirica Signal standard reports.
Signal-8_1_0_0_XXX- OBIEE.zip	Components for configuring Oracle Business Intelligence for Topics reporting.
Update_AM_8_0_for_Signal_8_ 1_0_0_XXX.zip	Scripts for upgrading Argus Mart 8.0 for use by Empirica Signal 8.1.
Argus_Prep_2_0_0_0_XXX.zip	Scripts for installing Argus Signal Management.
IQ_Test.doc	Document for installation qualification information.
OQ_Test.doc	Document for operational qualification information.
UQ_Test.doc	Document for upgrade qualification information.

## CHAPTER 2 Planning your installation

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## How to use this document

This document contains the procedures that guide you through both the installation and upgrade processes.

Sections that are installation-specific or upgrade-specific are labeled as such. Procedures without installation-specific or upgrade-specific labels are applicable to all upgrades and installations.

## Prerequisites for upgrading (upgrade only)

You can upgrade from release 7.3 or 8.0 to release 8.1 of the Empirica Signal software.

If you are running a release that is earlier than 7.3, you must upgrade to release 7.3 before upgrading to release 8.1. For information on upgrading to release 7.3, see the *Empirica Signal Installation and Upgrade Instructions* for release 7.3.

## Migrating the database (upgrade only)

If you are migrating your database from Microsoft Windows to Linux, or upgrading from an earlier version of the Oracle Database to version 12c, back up your database first. Work with a database administrator to migrate the contents of your database to a Linux system.

# Preparing the environment on the application server for installation or upgrade

Before you install the Empirica Signal software, prepare the application server by performing the procedures described in *Getting the application server ready for the Empirica Signal application with WebLogic 12c* (on page 79) or *Getting the application server ready for the Empirica Signal application with WebLogic 11g* (on page 95):

Note: Oracle recommends using WebLogic 12.1.3 and Java 1.8 with Empirica Signal 8.1.

### Information to collect before you begin

• Before you begin, collect the following information about the setup of the database and application servers. You will need this information for the installation or upgrade.

#### **Database server**

- TNSNAMES entry for the database.
- Service name and SID for the database.

Note: In Oracle database 12c, the service name might be for a pluggable database.

- system and sys password for the database.
- Time zone setting of your database so you can set the Oracle WebLogic Server instance to the same time zone.

Note: Oracle recommends using the UTC time zone for both servers.

- The location of the data files for the instance, if you plan to create the tablespaces in the same location. For example:
  - u01/app/oracle/oradata/<sid>/'

For installations, be prepared to provide passwords for the Empirica Signal and empirica\_admin database accounts that will be created in these steps. If you are installing Topics, also be prepared to provide a password for the topic\_workflow database account that will be created.

For upgrades, be prepared to provide the passwords for the existing Empirica Signal database account. Also be prepared to provide a password for the empirica\_admin database account that will be created. If you have Topics installed, also be prepared to provide the password for the existing topic\_workflow database account.

#### **Application server**

• JDK installation location, such as:

```
/usr/java/jdk1.8.x_xx
or
/usr/java/jdk1.7.x_xx
```

Note: Oracle recommends using Java 1.8 and WebLogic 12.1.3.

- The following information about the Oracle client:
  - Oracle base location, such as: /u01/app/oracle
  - Oracle home location, such as: /u01/app/oracle/product/12.1.0

- The following information about WebLogic:
  - Installation location, such as:

/u01/app/oracle/Middleware
or
/u01/app/oracle/product/fmw12c/

- URL for the WebLogic Server Administration Console, such as: https://<servername>:7002/console
- URL for Oracle Enterprise Manager, such as: https://<servername>:7002/em
- User name and password of a WebLogic Server administrator.
- For single sign-on (SSO) installations, the following information:
  - Native login port number to use for initially changing the Empirica Signal admin password.
  - Port number used for normal SSO Empirica Signal connections on the server.
  - SSO logout URL.
  - SSO header, which contains the user name.
  - Session timeout value for the single sign-on setup in the organization.

## CHAPTER 3 Preparing the application server

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•

### **Required privileges for the database server**

You must have access to the following accounts on the database server:

A user account that allows the user to start and stop the Oracle database.

This account should not have sudo privileges.

This document refers to this user account as the non-privileged user account on the database server.

• A user account with sudo privileges. This user executes certain steps as root.

This document refers to this user account as the privileged user account on the database server.

## **Required privileges for the application server**

You must have access to the following accounts on the application server:

• A user account that allows the user to start and stop the Empirica Signal Oracle WebLogic Server instance.

This account should not have sudo privileges.

This document refers to this user account as the non-privileged user account on the application server.

Unless otherwise specified in this document, the non-privileged user should perform all activities.

• A user account that has sudo privileges. This user executes certain steps as root.

This document refers to this user account as the privileged user account on the application server.

### Setting the default file creation umask

**Note:** If you are upgrading from Empirica Signal 8.0 using the same application server, skip this section.

You modify the default file creation umask so that by default, users in your group have read-only access to files you create. Users outside your group have no access to the files you create.

Perform these steps using the non-privileged user account on the application server.

1 Navigate to your home directory, for example:

\$ cd ~

- 2 Using a text editor, open the .login file.
- 3 Add the following command to the file: umask 027
- 4 Save and close the file.

## Unpacking the installation files into the installation directory

The installation directory stores Empirica Signal components during the installation process.

Perform these steps using the non-privileged user account on the application server.

**Note:** If you have previously installed Empirica Signal 8.0 on the same application server, before executing the steps below, rename the old Signal\_Install directory. For example, change its name to Signal\_Install\_old.

1 Unpack the **Signal\_Install-8\_1\_0\_0\_XXX.tar.gz** file into a directory that is accessible to the WebLogic software, for example:

```
$ CD /u01/stage
$ tar xvf /u01/stage/Signal_Install-8_1_0_0_XXX.tar.gz
```

The /u01/stage/Signal\_Install directory is created.

**Note:** In this document, <INSTALL\_DIR> refers to the directory created in this step. The document assumes that you are installing to this directory.

- 2 Unpack the Signal-8\_1\_0\_0\_XXX.zip file:
  - Unpack the contents of the Signal-8\_1\_0\_0\_XXX.zip file into the directory, for example:
     \$ unzip Signal-8\_1\_0\_0\_XXX.zip -d /u01/stage/Signal\_Install/Signal
  - b Provide non-privileged account the execute permission on the **MGPS** subdirectory, for example:

\$ chmod u+x /u01/stage/Signal\_Install/Signal/WEB-INF/classes/MGPS

3 If you use Empirica Topics, unpack the **TopicsService-8\_1\_0\_0\_XXX.zip** file into the **TopicsService** subdirectory in the installation directory, for example:

```
$ unzip TopicsService-8_1_0_0_XXX.zip -d
/u01/stage/Signal_Install/TopicsService
```

- 4 Unpack the Signal-8\_1\_0\_0\_XXX-Database.zip file:
  - a Create a **Database** subdirectory in the installation directory:

\$ mkdir /u01/stage/Signal\_Install/Database

b Unpack the contents of the **Signal-8\_1\_0\_0\_XXX-Database.zip** file into the directory, for example:

```
$ unzip Signal-8_1_0_0_XXX-Database.zip -d
/u01/stage/Signal_Install/Database
```

## Adding the database TNSNAMES entry

You add an entry to the **tnsnames.ora** file on the application server to configure the connection to the Oracle database.

If your **tnsnames.ora** file does not contain an entry for the database server, perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the **<ORACLE\_HOME>/network/admin** directory, for example:
  - \$ cd <ORACLE\_HOME>/network/admin
- 2 If the tnsnames.ora file does not exist in the directory, create the file.

For more information, see the Oracle Database Online Documentation.

- 3 Using a text editor, open the **tnsnames.ora** file.
- 4 Add an entry that points to the database server using information from the **tnsnames.ora** file on the database server.

Note: In this document, <TNS\_NAME> refers to the entry created in this step.

## Setting up the application database account (installation only)

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the /u01/stage/Signal\_Install/Database directory, for example: \$ cd /u01/stage/Database
- 2 Review the 1\_create\_webvdme\_tablespaces\_linux.sql file:
  - a Using a text editor, open the 1\_create\_webvdme\_tablespaces\_linux.sql file, for example:
     \$ vi 1\_create\_webvdme\_tablespaces\_linux.sql
  - b Locate the **datafile\_path** variable.
  - c To create Empirica Signal data files in a location other than the default location of your database, specify the location as the value of the **datafile\_path** variable, for example:

```
DEFINE datafile_path = '/u01/app/oracle/oradata/<sid>
```

Note: The path must end in a forward slash (/).

- d Save and close the file.
- 3 Create the Signal tablespace:
  - a Execute the **1\_create\_webvdme\_tablespaces\_linux.sql** script as the Oracle **system** user, for example:
    - \$ sqlplus system@<TNS\_NAME> @1\_create\_webvdme\_tablespaces\_linux.sql

A password prompt appears.

- b Type the Oracle **system** account password.
- 4 Create the Empirica Signal database user account and schema:
  - a At the SQL\*PLUS prompt, execute the 2\_create\_webvdme\_oracle\_user.sql script as the Oracle sysdba user:
    - \$ sqlplus sys@<TNS\_NAME> as sysdba @2\_create\_webvdme\_oracle\_user.sql

A password prompt appears.

b Type the Oracle **sys** account password.

A second password prompt appears.

- c Type a password for the Empirica Signal database account.
- d Retype the password.

#### Note: You use the password in a later step.

A third password prompt appears.

- e Type a password for the **empirica\_admin** account.
- f Retype the password.

- 5 Populate the application schema:
  - a At the SQL\*PLUS prompt, execute the **3\_create\_all.sql** script as the Empirica Signal database user, for example:

\$ sqlplus webvdme@<TNS\_NAME> @3\_create\_all.sql

A password prompt appears.

b Type the Empirica Signal database account password that you created in a previous step.

# Setting up the Topic Workflow database account (optional, installation only)

You create a Topic Workflow tablespace and user account to enable the Empirica Topics feature. Do not perform this procedure if you do not use Empirica Topics.

For more information, see the User Guide.

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the /u01/stage/Signal\_Install/Database directory, for example: \$ cd /u01/stage/Database
- 2 Create the **topic\_workflow** database user account:
  - a Start SQL\*PLUS.
  - b Execute the create\_topics\_oracle\_user.sql script as the Oracle system user, for example: \$ sqlplus system@<TNS\_NAME> @create\_topics\_oracle\_user.sql

A password prompt appears.

c Type the Oracle **system** account password.

A second password prompt appears.

- d Type a password for the **topic\_workflow** database account.
- e Retype the password.

Note: You use the password in a later step.

- 3 Create sample topic tables:
  - a Execute the **create\_sample\_topics\_tables.sql** script as the **topic\_workflow** database user, for example:
    - \$ sqlplus topic\_workflow@<TNS\_NAME> @create\_sample\_topics\_tables.sql

A password prompt appears.

- b Type the topic\_workflow account password that you specified in a previous step.
- 4 Create sample topics:
  - a Execute the **populate\_sample\_topics\_tables.sql** script as the **topic\_workflow** database user, for example:
  - \$ sqlplus topic\_workflow@<TNS\_name> @populate\_sample\_topics\_tables.sql You are prompted to type a password.
  - b Type the **topic\_workflow** account password that you specified in step 2.

# Setting up the test data database account (installation only)

This procedure is optional.

Perform these steps using the privileged user account on the application server.

- 1 Navigate to the /u01/stage/Signal\_Install/Database directory, for example: \$ cd /u01/stage/Database
- 2 If the **TEST\_IQOQ** database account exists, drop the account:
  - a Start SQL\*PLUS.
  - b Execute the **drop user** command as the **system** user, for example:

\$ sqlplus system@<TNS\_NAME>
SQL> drop user TEST\_IQOQ cascade;

- c Exit SQL\*PLUS.
- 3 Create the **test\_iqoq** database user account and tables:
  - a Execute the **4\_create\_test\_iqoq\_oracle\_user.sql** script as the Oracle **system** user, for example:
    - \$ sqlplus system@<TNS\_NAME> @4\_create\_test\_iqoq\_oracle\_user.sql

A password prompt appears.

b Type the Oracle system account password.

A second password prompt appears.

- c Type a password for the **TEST\_IQOQ** database account.
- d Retype the password.

Note: You use the password in a later step.

- 4 Populate the **TEST\_IQOQ** tables:
  - a Execute the **5\_populate\_test\_iqoq.sql** script as the **TEST\_IQOQ** database user, for example:

\$ sqlplus TEST\_IQOQ@<TNS\_NAME> @5\_populate\_test\_iqoq.sql

A password prompt appears.

b Type the **TEST\_IQOQ** database account password.

# Applying upgrade scripts to Empirica Signal 7.3 or 8.0.x schemas (upgrade only)

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the **<INSTALL\_DIR>/Database** directory, for example:
  - \$ cd /u01/stage/Signal\_Install/Database
- 2 If you are upgrading from version 7.3.3.3/4/5 to 8.1:
  - a Execute the **update\_7\_3\_3\_to\_8\_0.sql** script as the Empirica Signal database user, for example:
    - \$ sqlplus webvdme@<TNS\_NAME> @update\_7\_3\_3\_3\_to\_8\_0.sql
      A password prompt appears.
  - b Type the Empirica Signal database account password.
  - c Review the disabled\_userlist.txt file in the current directory.

The file contains user names for accounts that are locked out of the application due to excessive failed login attempts.

- d After the upgrade is complete, you may log in to the Empirica Signal application and disable these users. For more information, see the *User Guide*.
- e Create the empirica\_admin account:
- f Execute the create\_dbadmin\_user.sql script as the Oracle sys user, for example:

\$ sqlplus sys@<TNS\_NAME> as sysdba @create\_dbadmin\_user.sql webvdme
A password prompt appears.

g Type the Oracle sys account password.

A second password prompt appears.

- h Type a password for the **empirica\_admin** account.
- i Retype the password.

After a few moments, the script is completed.

- j Type **exit** to change user accounts.
- k If you use the Topics feature, update the Empirica Topics schema:
  - Execute the **update\_twc\_7\_3\_3\_to\_8\_0.sql** script as the **topic\_workflow** user, for example:

```
$ sqlplus topic_workflow@<TNS_NAME> @update_twc_7_3_3_3_to_8_0.sql
```

A password prompt appears.

• Type the topic\_workflow account password.

A prompt for the Empirica Signal database account appears.

- Type the name of the Empirica Signal database account. For example, *webvdme*.
- 3 As the Empirica Signal database user, execute the **update\_8\_0\_to\_8\_1.sql** script to update the schema from 8.0 to 8.1, for example:

• For Empirica Signal 8.0:

\$ sqlplus webvdme@<TNS\_NAME> @update\_8\_0\_to\_8\_1.sql
A password prompt appears.

4 Type the Empirica Signal database account password.

**Note:** If you upgrade from Empirica Signal 8.0.1, an error message appears when ALTER TABLE PASSWORD\_HISTORY is attempted, because the column being added already exists in the table. This is expected behavior and can be ignored.

### Installing unlimited strength encryption Java libraries

**Note:** Oracle recommends using WebLogic **12.1.3** and Java **1.8**. If you are upgrading from Empirica Signal 8.0 and you have decided to not use WebLogic **12.1.3** with Java **1.8**, skip this section.

You install the Java Cryptography Extension (JCE) Unlimited Strength Jurisdiction Policy Files to extend the security features in Java.

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the /usr/java/jdk1.8.x\_xx/jre/lib/security directory, for example:
  - \$ cd /usr/java/jdk1.8.x\_xx/jre/lib/security
- 2 Create a backup copy of the following files in another directory:
  - local\_policy.jar
  - US\_export\_policy.jar
- 3 Download the jce\_policy-8.zip file:
  - a In an Internet browser, navigate to the Java SE Downloads website, for example:
    - http://www.oracle.com/technetwork/java/javase/downloads/index.html
  - b In the Additional Resources table, locate the Java Cryptography Extension (JCE) Unlimited Strength Jurisdiction Policy Files for JDK/JRE 8 entry.
  - c Click **Download** for the entry.

The Download page appears.

d Select Accept License Agreement.

A confirmation message appears.

- e Download the jce\_policy-8.zip file to a temporary directory.
- 4 Navigate to the directory that contains the jce\_policy-8.zip file.
- 5 Unpack the jce\_policy-8.zip file, for example:
  - \$ unzip jce\_policy-8.zip

The /jce\_policy-8/UnlimitedJCEPolicyJDK8 subdirectory is created. The subdirectory contains the following files:

- README.txt
- local\_policy.jar
- US\_export\_policy.jar
- 6 Navigate to the /jce\_policy-8/UnlimitedJCEPolicyJDK8 subdirectory.
- 7 Copy the local\_policy.jar and US\_export\_policy.jar files to the /usr/java/jdk1.8.x\_xx/jre/lib/security/ directory, for example:

\$ cp -f \*.jar /usr/java/jdk1.8.x\_xx/jre/lib/security/

8 Verify that the file permissions are set to rw-r--r-- (644).

## **Installing MGPS**

Install the MGPS program that supports Multi-item Gamma Poisson Shrinker (MGPS) data mining. For more information, see the *User Guide*.

The MGPS file is included with the Empirica Signal installation files.

Perform these steps using the non-privileged user account on the application server.

1 Create a **bin** directory to store the **MGPS** file, for example:

\$ mkdir -p /u01/app/oracle/product/Signal/bin

- 2 Navigate to the **<INSTALL\_DIR>/Signal/WEB-INF/classes** directory, for example: \$ cd /u01/stage/Signal\_Install/Signal/WEB-INF/classes
- 3 Copy the **MGPS** file to the **/bin** directory, for example:

\$ cp MGPS /u01/app/oracle/product/Signal/bin

- 4 Verify that the non-privileged user account on the application server has execute permissions on the **MGPS** file.
  - \$ chmod u+x /u01/app/oracle/product/Signal/bin/MGPS

**Note:** Remember the path to the **MGPS** file. You will set it in the **listener.properties** file, in the **Setting up the listener.properties file** (on page 54) section.

## Installing and configuring the X Windows Virtual Frame Buffer (Xvfb)

You install X Windows Virtual Frame Buffer (Xvfb) to enable graphs in Empirica Signal.

Prerequisites:

- Yum is installed.
- Yum is configured to use the appropriate configuration file.
- Your system can connect to the yum repositories.

Perform these steps using the privileged user account on the application server.

- 1 Determine whether Xvfb is installed:
  - a Execute the following command in a command shell:

\$ which Xvfb

If a path to Xvfb appears, Xvfb is already installed. Alternatively, Xvfb is not installed.

- b If Xvfb is already installed, proceed to Configuring Xvfb.
- 2 Install Xvfb:
  - a Type the following command to initiate the installation:

\$ sudo yum install Xvfb

A password prompt might appear.

b If a password prompt appears, type the password for the privileged user account on the application server.

A confirmation prompt appears.

- c Type Y, and press Enter.
- 3 Execute the following cp and chkconfig -add commands to enable Xvfb:

```
$ sudo su - root
# cp <INSTALL_DIR>/service/xvfb /etc/rc.d/init.d
# /sbin/chkconfig --add xvfb
```

where <INSTALL\_DIR> is the Empirica Signal installation directory. For more information, see *Unpacking the installation files into the installation directory* (on page 19).

4 Execute the **chkconfig** --list command to verify that the installation was successful, for example:

# /sbin/chkconfig --list xvfb

The following response appears:

xvfb 0:off 1:off 2:off 3:on 4:off 5:on 6:off

5 Execute the **start** command to start Xvfb, for example:

# /etc/rc.d/init.d/xvfb start

The following response appears:

Starting X Virtual Frame Buffer

6 Type **exit** to terminate your session as the root user.
## Modifying the default Oracle WebLogic Server configuration files

**Note:** Oracle recommends using WebLogic 12.1.3 and Java 1.8. If you are upgrading from Signal 8.0 and you have decided to not use WebLogic 12.1.3 with Java 1.8, skip this section.

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the Oracle WebLogic Server domain bin directory, for example:
  - \$ cd /u01/app/oracle/fmw12c/user\_projects/domains/empirica/bin

**Note:** The example command is for Oracle WebLogic Server 12c. If you use Oracle WebLogic Server 11g, the path to the WebLogic default **bin** directory might differ as follows: /u01/app/oracle/Middleware/wiserver\_10.3/bin

- 2 Edit the **setDomainEnv.sh** file:
  - a Using a text editor, open the setDomainEnv.sh file.
  - b At the end of the file, add the following lines:

```
# Local Customization
export TZ=UTC
export LANG=en_US.UTF-8
export DISPLAY=localhost:99.0
```

**Note:** If you do not use the UTC time zone, edit the text accordingly.

- c Save and close the file.
- 3 Edit the **setStartupEnv.sh** file:
  - a Using a text editor, open the **setStartupEnv.sh** file.
  - b Search for lines containing the following text:

com.oracle.db.jdbc7-dms.jar

c Use the hash character (#) to comment out each line, and then replace each line as follows:

```
if [ "${PRE_CLASSPATH}" != " " ] ; then
    #PRE_CLASSPATH="${COMMON_COMPONENTS_HOME}/modules/features/com.oracle
    .db.jdbc7-dms.jar"
    PRE_CLASSPATH="${ORACLE_HOME}/jdbc/lib/ojdbc7.jar"
    export PRE_CLASSPATH
else
    #PRE_CLASSPATH="${COMMON_COMPONENTS_HOME}/modules/features/com.oracle
    .db.jdbc7-dms.jar"
    PRE_CLASSPATH="${COMMON_COMPONENTS_HOME}/modules/features/com.oracle
    .db.jdbc7-dms.jar"
    PRE_CLASSPATH="${COMMON_COMPONENTS_HOME}/modules/features/com.oracle
    .db.jdbc7-dms.jar"
    PRE_CLASSPATH="${COMMON_COMPONENTS_HOME}/modules/features/com.oracle.db.jdbc7-
    dms.jar"
    PRE_CLASSPATH="${ORACLE_HOME}/modules/features/com.oracle.db.jdbc7-
    dms.jar"
    export PRE_CLASSPATH
fi
```

d Search for lines containing the following text:

java.awt.headless=true

e Use the hash character (#) to comment out each line, and then replace each line as follows:

```
#EXTRA_JAVA_PROPERTIES="${EXTRA_JAVA_PROPERTIES} -
Dem.oracle.home=/u01/app/oracle/fmw12c/oracle_common -
```

```
Djava.awt.headless=true"
EXTRA_JAVA_PROPERTIES="${EXTRA_JAVA_PROPERTIES} -
Dem.oracle.home=/u01/app/oracle/fmw12c/oracle_common"
```

f Save and close the file.

# Adding the TopicsServer to a previous Signal 8.0 installation (upgrade only)

Perform the following steps only if you are upgrading from Empirica Signal 8.0 and you have chosen to continue using Java 1.7 and WebLogic 11g.

Note: Oracle recommends using Java 1.8 and WebLogic 12.1.3.

#### **Create Managed Server**

- 1 Log in to the WebLogic Console.
- 2 In the Domain Structure, navigate to **Environment > servers**.
- 3 In the Change Center section on the left, click Lock & Edit.
- 4 In the servers table, click **New**.
- 5 Specify the following values:
  - Server Name: TopicsServer.
  - Server Listen Address: Type the fully qualified name of the application server.
  - Server Listen Port: 7005.
- 6 Click Next.
- 7 Click Finish.
- 8 On the left panel, click Activate Changes.
- 9 In the Change Center section on the left, click Lock & Edit.
- 10 In the Domain Structure, navigate to **Environment > servers**.
- 11 Click **TopicsServer**.
- 12 In the Settings for TopicsServer, specify the following values:
  - Machine: select SignalMachine.
  - SSL Listen Port Enabled: 7006.
- 13 Click Save.
- 14 On the left panel, click Activate Changes.

#### Set Up Data Source

- 1 In the Domain Structure, navigate to Services > Data Sources.
- 2 In the Change Center section on the left, click Lock & Edit.
- 3 Click Empirica Credential Store.
- 4 Click Targets.
- 5 Select **TopicsServer** (in addition to the already selected AdminServer and SignalServer).

- 6 Click Save.
- 7 Repeat steps 3 through 5 but for mds-owsm.
- 8 On the left panel, click **Activate Changes**.

#### **Apply JRF Template**

- 1 Log in to the Oracle Enterprise Manager.
- 2 On the left side, expand Weblogic Domain, and select TopicsServer.
- 3 Click Apply JRF Template.
- 4 Log in to the console to start the TopicsServer Managed server:
  - a In the Domain Structure, navigate to **Environment > servers**.
  - b Click the **Control** tab.
  - c Select TopicsServer.
  - d Click the **Start** button.

## Configuring the Empirica Signal and Empirica Topics Oracle WebLogic Server instances

1 In an Internet browser, navigate to the Oracle WebLogic Server Administration Console, for example:

https://<servername>:7002/console

- 2 Log in using the administrator credentials provided to you by the system administrator.
- 3 To configure the Empirica Signal server instance:
  - a In the Domain Structure pane, expand Environment, and select Servers.

The Summary of Servers page appears.

b Select SignalServer.

The Settings for SignalServer page appears.

- c Select the Configuration tab, and then select the Server Start sub-tab.
- d In the Change Center pane, click Lock & Edit.
- e In the **Arguments** field, type the following text on a single line without a carriage return:

```
-Xms256m -Xmx2048m -XX:MaxPermSize=1024m -
Dorg.owasp.esapi.resources=servers/SignalServer/stage/Signal/Signal/WEB-
INF/classes
```

**Note: -XmxNNNNm** and **-XX:MaxPermSize** are memory parameters that control the amount of memory used by the Empirica Signal application. You might need to adjust the parameters upwards to achieve appropriate performance. The numbers you use depend on the size of your data set and the number of users you expect to access the system simultaneously.

- f Click Save.
- g In the Change Center section on the left, click Activate Changes.

After a few moments, your changes are activated.

h If you use Empirica Topics, to configure the Empirica Topics server instance, in the Domain Structure pane, select **Servers**.

The Summary of Servers page appears.

i Select TopicsServer.

The Settings for TopicsServer page appears.

- j Select the **Configuration** tab, and then select the **Server Start** sub-tab.
- k In the Change Center pane, click Lock & Edit.
- 1 In the **Arguments** field, type the following text on a single line without a carriage return:

```
-Xms256m -Xmx512m - -
Dorg.owasp.esapi.resources=servers/TopicsServer/stage/TopicsService/Topics
Service/WEB-INF/classes
```

**Note:** -XmxNNNNm and -XX:MaxPermSize are memory parameters that control the amount of memory used by the Topics Web Service. You might need to adjust the parameters upwards to achieve appropriate performance. The numbers you use depend on the size of your data set and the number of users you expect to access the system simultaneously.

- m Click Save.
- n In the Change Center section on the left, click Activate Changes.

After a few moments, your changes are activated.

## Starting WebLogic and the Node Manager

Perform these steps using the non-privileged user account on the application server.

- 1 In a command shell, navigate to the WebLogic default /bin directory, for example:
  - \$ cd u01/app/oracle/product/fmwl2c/user\_projects/domains/empirica/bin

**Note:** The example command is for Oracle WebLogic Server 12c. If you use Oracle WebLogic Server 11g, the path to the WebLogic default **bin** directory might differ as follows: /u01/app/oracle/Middleware/wlserver\_10.3/bin

2 If WebLogic is running, stop WebLogic, for example:

\$ ./stopWebLogic.sh

3 Start WebLogic, for example:

```
$ nohup ./startWebLogic.sh > /dev/null &
```

**Note:** Informational messages might appear. You might need to press **Enter** to see the command prompt.

4 Identify the process ID for the Node Manager service, for example:

```
$ bash -c 'pgrep -f "java.+NodeManager -v$"'
```

5 Stop the Node Manager, for example:

```
$ kill -9 <process_id_for_the_Node_Manager_service>
```

- 6 For WebLogic 11g only, navigate to the \$WL\_HOME/server/bin directory, for example: \$ cd /u01/app/oracle/Middleware/wlserver\_10.3/server/bin
- 7 Restart the Node Manager:

\$ nohup ./startNodeManager.sh > /dev/null &

- 8 Verify that the Node Manager is reachable:
  - a In an Internet browser, navigate to the WebLogic Server Administration Console, for example:

```
https://<servername>:7002/console
```

- b Log in using the administrator credentials provided to you by the system administrator.
- c In the Domain Structure pane, expand Environment, and select Machines.

The Summary of Machines page appears.

d Select SignalMachine.

The Settings for SignalMachine page appears.

- e Select the Monitoring tab.
- f Review the **Status** field.

If the Status is Reachable, the Node Manager is reachable. If the Status is Inactive, the Node Manager is not running.

9 In the Domain Structure pane, select Servers.

- 10 Select the **Control** tab.
- 11 Start or restart the Empirica Signal server using the Node Manager:
  - a In the table, review the **State** property for the Empirica Signal server.
  - b If the State of the server is RUNNING, shut down the server:
    - 1 Select the SignalServer check box.
    - 2 Expand the Shutdown drop-down menu, and then select Force Shutdown Now.
    - 3 If prompted to confirm, click Yes.

After a few moments, the State of the server changes to SHUTDOWN.

## **Note:** The page does not refresh automatically. To refresh the page, you can click the refresh button located above the table.

- c Select the SignalServer check box.
- d Click Start.
- e If prompted to confirm, click Yes.

After a few moments, the State of the server changes to RUNNING.

**Note:** The page does not refresh automatically. To refresh the page, you can click the refresh button located above the table.

- 12 If you use Empirica Topics, start or restart the Empirica Topics server using the Node Manager:
  - a In the table, review the State property for the Empirica Topics server.
  - b If the State of the server is RUNNING, shut down the server:
    - 1 Select the **TopicsServer** check box.
    - 2 Expand the Shutdown drop-down menu, and then select Force Shutdown Now.
    - 3 If prompted to confirm, click Yes.

After a few moments, the State of the server is SHUTDOWN.

**Note:** The page does not refresh automatically. To refresh the page, you can click the refresh button located above the table.

- c Select the **TopicsServer** check box.
- d Click Start.
- e If prompted to confirm, click Yes.

After a few moments, the State of the server is RUNNING.

**Note:** The page does not refresh automatically. To refresh the page, you can click the refresh button located above the table.

## CHAPTER 4 Configuring database credentials

### In this chapter

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## **Creating the Empirica Topics user on the WebLogic server**

**Note:** Oracle recommends using WebLogic 12.1.3 and Java 1.8. If you are upgrading from Empirica Signal 8.0 and you have decided to not use WebLogic 12.1.3 with Java 1.8, skip this section.

1 In an Internet browser, navigate to the Oracle WebLogic Server Administration Console, for example:

https://<servername>:7002/console

- 2 Log in using the administrator credentials provided to you by the system administrator.
- 3 In the **Domain Structure** pane, click **Security Realms**.

The Summary of Security Realms page appears.

4 In the Realms table, click **myRealm**.

The Settings for myrealm page appears.

- 5 Select the User and Groups tab.
- 6 In the Users table, click **New**.

The Create a New User page appears.

7 Specify a user name and password for the Empirica Topics user.

For example, you might specify topicsService as the user name.

Note: You store the user name in the credential store in Oracle Enterprise Manager.

8 Click OK.

The user is created.

# Storing the Empirica Signal database and Empirica Topics credentials in Oracle Enterprise Manager

You create a map to store credentials associated with the Empirica Signal application. You create keys in the map for:

- Empirica Signal database account credentials.
- The URL to connect to the Empirica Signal database account.
- Empirica Topics credentials, if you use the Topics service.
- LDAP credentials, if you use LDAP for authentication.
- 1 In an Internet browser, navigate to Oracle Enterprise Manager console, for example: https://<server\_name>:7002/em
- 2 Log in using the WebLogic Server administrator credentials provided to you by the system administrator.

The Oracle Enterprise Manager console appears.

- 3 In the navigation pane, expand WebLogic Domain, and select empirica.
- 4 Below the page title, expand the WebLogic Domain menu, select Security, and then select Credentials.

The Credentials page appears.

- 5 If you are upgrading from Empirica Signal 8.0, click the **oracle.hsgbu.empirica** map, then click **Delete...**, and answer **Yes** to complete the deletion.
- 6 Create a map for the Empirica Signal application credentials:
  - a In the Credentials table, click **Create Map**.

The Create Map dialog box appears.

- b In the Map Name field, type oracle.hsgbu.empiricasignal.
- c If you set the **instance.name** property in the **webvdme.properties** file, append the instance name to the map name, for example, **oracle.hsgbu.empiricasignal.dev**.

For more information, see *Setting up the webvdme.properties file for Empirica Signal* (on page 52).

- d Click **OK**.
- 7 Create a key for the Empirica Signal database account credentials:
  - a In the Credentials table, click **Create Key**.
  - b Fill in the fields as follows.

#### **Note:** Text fields are case-sensitive.

- Select Map—Select the map you created in step 6.
- Key—Type DatabaseCredentials.
- **Type**—Select **Password**.
- User Name, Password, Confirm Password—Type the credentials for the Empirica Signal database schema.

The default user name is webvdme.

- Description—Type Signal schema user name and password.
- c Click **OK**.
- 8 Create a key for the URL to connect to the Empirica Signal database account:
  - a In the Credentials table, click **Create Key**.
  - b Fill in the fields as follows.

**Note:** Text fields are case-sensitive.

- Select Map—Select the map you created in step 6.
- Key—Type DatabaseConnectURL.
- Type—Select Generic.
- **Credential**—Select Enter as text, and type the database connection URL for the Empirica Signal database schema, for example:

jdbc:oracle:thin:@//<host>:<port>/<service\_name>

<host> is the IP address or fully qualified name of the database server, for example, 198.168.0.1.

**port>** is the port number used by the database listener, for example, **1521**.

<service\_name> is the database service name, for example, ORCL.

- Description—Type Signal database connection URL.
- c Click **OK**.
- 9 If you use Empirica Topics, create a key for the Topics service credentials:
  - a In the Credentials table, click Create Key.
  - b Fill in the fields as follows.

Note: Text fields are case-sensitive.

- Select Map—Select the map you created in step 6.
- **Key**—Type **TopicsService**.
- **Type**—Select **Password**.
- User Name, Password, Confirm Password—Type the credentials for the Empirica Topics user you created on the WebLogic server.

For more information, see *Creating the Empirica Topics user on the WebLogic server* (on page 40).

- Description—Type User name and password for Signal to communicate with the Topics service.
- c Click **OK**.
- 10 If you use LDAP for authentication and do not use anonymous LDAP login, create a key for the LDAP credentials:
  - a In the Credentials table, click Create Key.
  - b Fill in the fields as follows.

Note: Text fields are case-sensitive.

- Select Map—Select the map you created in step 6.
- Key—Type LdapCredentials.
- **Type**—Select **Password**.
- User Name, Password, Confirm Password—Type the login information for the LDAP user.
- Description—Type LDAP user name and password.
- c Click OK.
- 11 In the Credentials table, expand the map you created and review the keys.

### Setting up permissions for the credential store

**Note:** Oracle recommends using WebLogic **12.1.3** and Java **1.8**. If you are upgrading from Empirica Signal 8.0 and you have decided to not use WebLogic **12.1.3** with Java **1.8**, skip this section.

You create security grants in the Oracle WebLogic server console to enable the Empirica Signal application to access the credential store. Otherwise, the application cannot start, and users cannot log in.

- 1 In an Internet browser, navigate to Oracle Enterprise Manager console, for example: https://<server\_name>:7002/em
- 2 Log in using the WebLogic Server administrator credentials provided to you by the system administrator.

The Oracle Enterprise Manager console appears.

- 3 In the navigation pane, expand WebLogic Domain, and select domain, such as empirica.
- 4 Below the page title, expand the WebLogic Domain menu, select Security, and then select System Policies.

The System Policies page appears.

- 5 Create a security grant for the Empirica Signal codebase:
  - a In the System Policies table, click Create.

The Create System Grant page appears.

b In the **Codebase** field, type the case-sensitive codebase, for example:

file:\${oracle.deployed.app.dir}/Signal\${oracle.deployed.app.ext}

**Note:** Use the codebase value in the example unless the context root value is different from the default value of Signal. For more information, see Creating the Empirica Signal deployment in WebLogic.

- 6 Add a permission to the security grant for Empirica Signal:
  - a Click Add.

The Add Permission page appears.

- b At the bottom of the page, select Select here to enter details for a new permission.
- c Fill in the fields as follows.

- Permission Class—oracle.security.jps.service.credstore.CredentialAccessPermission
- **Resource Name**—context=SYSTEM,mapName=<MAP\_NAME>,keyName=\*

where <MAP\_NAME> is the map you created for the Empirica Signal application credentials, for example, **oracle.hsgbu.empiricasignal**. For more information,, see *Storing the Empirica Signal database and Empirica Topics credentials in Oracle Enterprise Manager* (on page 41).

- Permission Actions—read
- d Click **OK**.

The Create System Grant page reappears.

e Click **OK**.

The permission is saved, and the System Policies page reappears.

- 7 Search for the security grant you just created:
  - a From the Name drop-down list, select Includes.
  - b In the search field, type **Signal** or the application context root.

For more information, see Creating the Empirica Signal deployment in WebLogic.

c Click Search.

The security grant appears in the table.

- 8 Create a security grant for the Empirica Signal WebLogic domain codebase based on the security grant you searched for:
  - a In the table, select the security grant, and click Create Like.

The Create System Grant Like page appears.

b In the **Codebase** field, type the case-sensitive codebase, for example:

file:\${domain.home}/servers/\${weblogic.Name}/stage/Signal/Signal\${oracle
.deployed.app.ext}

**Note:** Use the codebase value as is unless you plan to use a context root value other than the default value of Signal. For more information, see *Creating the Empirica Signal deployment in WebLogic* (on page 60).

c Click OK.

The security grant is created.

- 9 Follow the previous two steps to create security grants for the following codebases.
  - WebLogic Server codebase (if you are using WebLogic 11g):

file:\${wls.home}/../../patch\_wls1036/patch\_jars/-

**Note:** This codebase indicates the directory where you installed the patch for WebLogic.

• Empirica Topics service codebase:

file:\${oracle.deployed.app.dir}/TopicsService\${oracle.deployed.app.ext}

#### • Empirica Topics WebLogic domain codebase:

```
file:${domain.home}/servers/${weblogic.Name}/stage/TopicsService${oracle
.deployed.app.ext}
```

# Updating permissions for the credential store (upgrade from Empirica Signal 8.0 only)

You modify and create security grants in the Oracle WebLogic server console to enable the Empirica Signal application to access the credential store. Otherwise, the Empirica Signal application cannot start, users cannot login, and the Topics Web Service is unavailable.

- 1 In the Oracle Enterprise Manager, on the left, expand WebLogic Domain, and select empirica.
- 2 Expand the WebLogic Domain menu, located below the empirica page title, and select Security > System Policies.

The System Policies page appears.

- 3 Search for the security grant for the Empirica Signal codebase:
  - a From the Name drop-down list, select Includes.
  - b In the field after the Name field, type **Signal** or the intended application context root.
  - c Click the **Search** button.

The existing security grant appears in the table.

4 Select the below security grant and click **Edit**:

```
file:${oracle.deployed.app.dir}/Signal${oracle.deployed.app.ext}
```

- 5 Edit permission:
  - a Select the permission in the table and click Edit.

The Edit Permission page appears.

b Update Resource Name as below –

context=SYSTEM,mapName=oracle.hsgbu.empiricasignal,keyName=\*

c Click **OK**.

The System Policies > Edit System Grant page appears.

6 Click **OK**.

The permission is saved. The System Policies page appears.

- 7 Search for the security grant for the Empirica Signal WebLogic domain codebase:
  - a From the Name drop-down list, select Includes.
  - b In the field after the Name field, type **Signal** or the intended application context root.
  - c Click the **Search** button.

The existing security grant appears in the table.

- 8 Edit permission:
  - a Select the below security grant in the table, and click Edit:

```
file:${domain.home}/servers/${weblogic.Name}/stage/Signal/Signal${oracle
.deployed.app.ext}
```

b Select the permission in the table and click **Edit**.

The Edit Permission page appears.

c Update Resource Name as below:

context=SYSTEM,mapName=oracle.hsgbu.empiricasignal,keyName=\*

d Click OK.

The System Policies > Edit System Grant page appears.

9 Click OK.

The permission is saved. The System Policies page appears.

- 10 Search for the security grant for the WebLogic Server codebase:
  - a From the Name drop-down list, select Includes.
  - b In the field after the Name field, type **wls.home**.
  - c Click the **Search** button.

The existing security grant appears in the table.

- 11 Edit Permission:
  - a Select the below security grant in the table, and Edit:

file:\${wls.home}/../../patch\_wls1036/patch\_jars/-

b Select the permission in the table and click **Edit**.

The Edit Permission page appears.

c Update Resource Name as below:

context=SYSTEM,mapName=oracle.hsgbu.empiricasignal,keyName=\*

d Click **OK**.

The System Policies > Edit System Grant page appears.

e Click **OK**.

The permission is saved. The System Policies page appears.

- 12 Search for an existing security grant in order to make a new security grant for the Empirica Topics service codebase:
  - a From the Name drop-down list, select Includes.
  - b In the field after the Name field, type **Signal** or the intended application context root.
  - c Click the **Search** button.

The existing security grant appears in the table.

- 13 Create a security grant for the Empirica Topics service codebase based on the existing security grant for the Empirica Signal codebase:
  - a Select the below security grant in the table, and click **Create Like**.

file:\${oracle.deployed.app.dir}/Signal\${oracle.deployed.app.ext}
The System Policies > Create System Grant Like page appears.

- b In the Codebase field, type the case-sensitive codebase, such as the following value:
- file:\${oracle.deployed.app.dir}/TopicsService\${oracle.deployed.app.ext}
  c Click OK.

The security grant is added.

- 14 Search for the security grant you just created in order to make a new security grant for the Empirica Topics WebLogic domain codebase:
  - a From the Name drop-down list, select Includes.

- b In the field after the Name field, type **Topic** or the intended application context root.
- c Click the **Search** button.

The existing security grant appears in the table.

- 15 Create a security grant for the Empirica Topics WebLogic domain codebase based on the existing security grant for the Empirica Topics service codebase:
  - a Select the below policy in the table, and click **Create Like**:

file:\${oracle.deployed.app.dir}/TopicsService\${oracle.deployed.app.ext}
The System Policies > Create System Grant Like page appears.

b In the Codebase field, type the case-sensitive codebase, such as the following value:

file:\${domain.home}/servers/\${weblogic.Name}/stage/TopicsService/TopicsS
ervice\${oracle.deployed.app.ext}

c Click **OK**.

The security grant is added.

## CHAPTER 5 Setting up the Empirica Signal software

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## Setting up the Empirica Signal properties files

#### Setting up the webvdme.properties file for Empirica Signal

You create and edit the webvdme.properties file to supply important properties to the Empirica Signal software.

Before you begin, if you intend to configure the Empirica Signal software to use single sign-on (SSO) with Oracle Access Manager (OAM), refer to *Setting up Oracle Access Manager (OAM)* (on page 78) for configuration details.

Perform these steps using the non-privileged user account on the application server.

- 1 If you are installing the Empirica Signal software on this server for the first time, create a directory for temporary files created by the Empirica Signal application if it has not already been created, for example:
  - \$ mkdir /u01/app/oracle/product/Signal/temp
- 2 Set the permissions on the directory containing the log file to enable write access for the nonprivileged user account.
- 4 Copy the **template\_webvdme.properties** file into the same directory, and name the copy **webvdme.properties**, for example:

\$ cp template\_webvdme.properties webvdme.properties

- 5 Using a text editor, open the **webvdme.properties** file.
- 6 Edit the parameters according to the following table:

Parameter	Description	Example
sqlldr_connect	Specify the value <i><tns_name></tns_name></i> .	sqlldr_connect=orcl
temp_dir	Specify the path to the /temp directory you created in Step 1.	temp_dir=/u01/app/oracle/pr oduct/Signal/temp
instance.name	• If you plan to use one application server to host multiple instances of Empirica Signal, provide the name of the instance.	instance.name=dev or instance.name=
	• If you do not plan to use one application server to host multiple instances of Empirica Signal, leave the instance.name blank.	

Parameter	Description	Example
# topicsService.url	<ul> <li>If you plan to use the Topics feature, uncomment the line, and replace localhost with your server name and portNumber with the port number.</li> <li>If you do not plan to use the Topics feature, uncomment the line, and set the topicsService.url parameter to empty.</li> </ul>	topicsService.url=https://my server:7004/TopicsService/w s/topicsService The example is for an SSL environment, where you configure the SSL security policy for the Topics web service. For more information, see <i>Setting up the Topics web</i> <i>service security policy</i> (on page 63).For a non-SSL environment, use http and the appropriate port.
sso.plugins	To enable SSO, uncomment the line.	sso.plugins=com.oracle.hsgb u.empirica.sso.EmpiricaSsoP lugin
sso.EmpiricaSsoPlugin.usern ame.header	To enable SSO, uncomment the line. The value of the sso.EmpiricaSsoPlugin.usernam e.header property depends on your OAM configuration.	sso.EmpiricaSsoPlugin.usern ame.header=OAM_REMOT E_USER
sso.EmpiricaSsoPlugin.logou tRedirectUrl	To enable SSO, uncomment the line, and replace the sample URL with your logout URL in the form <https: oamss<br="" ssoserver:port="">o/logout.jsp&gt;.</https:>	sso.EmpiricaSsoPlugin.logou tRedirectUrl= <oam_logout _URL&gt;?end_url=https://my server:7003/Signal</oam_logout 

- 7 Save and close the file.
- 8 For an SSO environment, update the session timeout value:
  - a Navigate to the <INSTALL\_DIR>/Signal/WEB-INF directory, for example:
    - \$ cd /u01/stage/Signal\_Install/Signal/WEB-INF
  - b Using a text editor, open the **web.xml** file.
  - c Edit the session-timeout parameter so that it is greater than the session timeout for the single sign-on setup in the organization.
  - d Save and close the file.

#### Setting up the webvdme.properties file for Empirica Topics

Perform these steps using the non-privileged user account on the application server.

1 Navigate to the **<INSTALL\_DIR>/TopicsService/WEB-INF/classes** directory, for example:

```
$ cd /u01/stage/Signal_Install/TopicsService/WEB-INF/classes
```

2 Copy the **template\_webvdme.properties** file into the same directory, and name the copy **webvdme.properties**, for example:

\$ cp template\_webvdme.properties webvdme.properties

- 3 Using a text editor, open the **webvdme.properties** file.
- 4 Edit the **instance.name** parameter.

The instance name should match the instance name you provided for the Empirica Signal webvdme.properties file. For more information, see *Setting up the webvdme.properties file for Empirica Signal* (on page 52).

### Setting up the listener.properties file

You create and edit the listener.properties file to store information used for data mining runs.

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the <INSTALL\_DIR>/Signal/WEB-INF/classes directory, for example: \$ cd /u01/stage/Signal\_Install/Signal/WEB-INF/classes
- 2 Copy the **template\_listener.properties** file into the same directory, and name the copy **template.properties**, for example:
  - \$ cp template\_listener.properties listener.properties
- 3 Using a text editor, open the **listener.properties** file.
- 4 Edit the parameters according to the following table:

Parameter	Description	Example
sqlldr_path	Specify the path to the directory where SQL Loader is installed.	sqlldr_path=/u01/app/oracl e/product/12.1.0/bin/sqlldr
r_path	If R version 3.0.1 is installed on your application server, specify the path to the directory where R is installed.	r_path=/usr/lib64/R
mgps_path	Specify the path to the MGPS executable.	mgps_path=u01/app/oracle /product/Signal/bin/MGPS
	For more information, see <i>Installing MGPS</i> (on page 28).	
(Upgrade only) mgps_mem_limit	If the value of this parameter was larger in the listener.properties file for your previous version of Empirica Signal, update the parameter with the larger value.	

Parameter	Description	Example
(Upgrade only) mgps_prr_mem_l	If the value of this parameter was larger in the listener.properties file for your previous	
imit	version of Empirica Signal, update the parameter with the larger value.	
(Upgrade only) fetch_size	If the value of this parameter was larger in the listener.properties file for your previous version of Empirica Signal, update the parameter with the larger value.	

5 Save and close the file.

#### Setting up the report\_listener.properties file

You create and edit the **report\_listener.properties** file to enable Empirica Signal to run reports in batches.

Before you begin, note the value of the **serverid** property in the **listener.properties** file. For more information, see *Reviewing the listener.properties file* (see "*Setting up the listener.properties file*" on page 54).

Perform these steps using the non-privileged user account on the application server.

- 2 Copy the **template\_report\_listener.properties** file into the same directory, and name the copy **report\_listener.properties**, for example:

\$ cp template\_report\_listener.properties report\_listener.properties

- 3 Using a text editor, open the **report\_listener.properties** file.
- 4 If the value of the **serverid** property in the file is the same value as the **serverid** property in the **listener.properties** file, change the value.
- 5 Save and close the file.

#### Setting up the webvdme-fonts.properties file

You create and edit the **webvdme-fonts.properties** file to store font information for the Empirica Signal.

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the **<INSTALL\_DIR>/Signal/WEB-INF/classes** directory, for example:
  - \$ cd /u01/stage/Signal\_Install/Signal/WEB-INF/classes
- 2 Copy the **template\_webvdme-fonts.properties** file into the same directory, and name the copy **webvdme-fonts.properties**, for example:
  - \$ cp template\_webvdme-fonts.properties webvdme-fonts.properties
- 3 Using a text editor, open the webvdme-fonts.properties file.

4 To support Asian fonts in PDF output, specify the Albany WT Unicode font as the base font, for example:

```
iText.TABLE_WRITER_BASE_FONT_PATH=ALBANYWTJ.TTF
iText.CASE_SERIES_DETAIL_BASE_FONT_PATH=ALBANYWTJ.TTF
iText.TOPIC_WRITER_BASE_FONT_PATH=ALBANYWTJ.TTF
```

The Albany WT Unicode font is packaged with the Empirica Signal installation files.

- 5 (Upgrade only) If you customized the webvdme-fonts.properties file for the previous release of the Empirica Signal software:
  - a Install Linux versions of the fonts to preserve on the application server.
  - b Update the **webvdme-fonts.properties** file with the names of the fonts you installed.
- 6 Save and close the file.

#### Setting up the log4j.properties file for Empirica Signal

You edit the log4j.properties file to specify where you want to store Empirica Signal log files.

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the **<INSTALL\_DIR>/Signal/WEB-INF/classes** directory, for example: \$ cd /u01/stage/Signal\_Install/Signal/WEB-INF/classes
- 2 Using a text editor, open the **log4j.properties** file.
- 3 Set the **log4j.appender.defaultAppender.File** parameter to the file for storing Empirica Signal log messages, for example:

log4j.appender.defaultAppender.File=/u01/app/oracle/product/Signal/logs/we
berror.log

- 4 (Upgrade only) If you customized the **log4j.properties** file for the previous release of the Empirica Signal software, apply the customizations to the **log4j.properties** file for the current release.
- 5 Set the permissions on the directory containing the log file to enable write access for the nonprivileged user account.
- 6 Save and close the file.

#### Setting up the log4j.properties file for Empirica Topics

You edit the log4j.properties file to specify where you want to store Empirica Topics log files.

Perform these steps using the non-privileged user account on the application server.

1 Navigate to the **<INSTALL\_DIR>/TopicsService/WEB-INF/classes** directory, for example:

\$ cd /u01/stage/Signal\_Install/TopicsService/WEB-INF/classes

- 2 Using a text editor, open the **log4j.properties** file.
- 3 Set the **log4j.appender.defaultAppender.File** parameter to the file for storing Empirica Topics log files, for example:

```
log4j.appender.defaultAppender.File=/u01/app/oracle/product/Signal/logs/to
picswebservice.log
```

- 4 (Upgrade only) If you customized the **log4j.properties** file for the previous release of the Empirica Signal software, apply the customizations to the **log4j.properties** file for the current release.
- 5 Save and close the file.

#### Setting up the Idap.properties file

To integrate Empirica Signal with LDAP, you store information about the LDAP configuration in the **ldap.properties** file. For more information, see the LDAP section in the *User Guide*.

# Preserving custom home pages and images from a previous release (upgrade only)

Perform these steps using the non-privileged user account on the application server.

Perform these steps to preserve any customizations you made to release 7.3.3.3 or 8.0 and to copy Release Notes documents from previous releases.

1 Copy any relevant Release Notes documents from the previous installation location to the new installation location. For example, copy the Release Notes documents from one of the following locations:

```
C:\Lincoln\apps\webvdme\webapps\web_root\relnotes or
```

```
/u01/stage/Signal_Install_old/Signal/relnotes to the following location:
```

/u01/stage/Signal\_Install/Signal/relnotes

**Note:** You do not need to copy the following documents: Release Notes documents for data releases that are no longer on your server, MedDRA documents for releases that are no longer on your server, Release Notes documents for prior releases of the Empirica Signal software, a PDF document of the User Guide for prior releases, and the Logistic Regression in Empirica Signal 7.1 PDF document.

2 Copy any custom content, such as custom home pages, from the previous installation location to the new installation location. For example, copy your file from one of the following locations:

```
C:\Lincoln\apps\webvdme\webapps\web_root\customhomes
or
/u01/stage/Signal_Install_old/Signal/customhomes
```

to the following location:

/u01/stage/Signal\_Install/Signal/customhomes

3 Copy any custom images from the previous installation location to the new installation location. For example, copy your file from one of the following locations:

```
C:\Lincoln \apps\webvdme\webapps\web_root\image
or
/u01/stage/Signal_Install_old/Signal/image
to the following location:
```

o the following location.

/u01/stage/Signal\_Install/Signal/image

#### Making the Release Notes available within the application

- 1 Obtain the most recent version of the Release Notes. For more information, see Documentation accessibility.
- 2 Copy the Release Notes to the following location:

/u01/stage/Signal\_Install/Signal/relnotes

## CHAPTER 6 Deploying the Empirica Signal application

#### In this chapter

Creating the Empirica Signal deployment on the WebLogic server	)
Creating the Empirica Topics web service deployment on the WebLogic server	2
Setting up the Topics web service security policy	3

# Creating the Empirica Signal deployment on the WebLogic server

1 In an Internet browser, navigate to the Oracle WebLogic Server Administration Console, for example:

https://<servername>:7002/console

- 2 Log in using the administrator credentials provided to you by the system administrator.
- 3 In the Domain Structure pane, click Deployments.
- 4 In the Change Center pane, click Lock & Edit.
- 5 If you are upgrading from Signal 8.0 and you have decided to not use WebLogic 12.1.3 with Java 1.8, perform the following steps:
  - a In the Deployments table, select Signal.
  - b In the Deployments table on the right, click Stop, and then Force stop now.
  - c In the Deployments table, select Signal.
  - d In the Deployments table on the right, click **Delete**.
  - e On the left panel, click Activate Changes.
  - f In the Change Center section on the left, click Lock & Edit.
- 6 In the Deployments table, click Install.

The Install Application Assistant wizard appears.

- 7 In the Locate deployment to install and prepare for deployment page:
  - a In the Path field, type the path to the **<INSTALL\_DIR>**.
  - b Select Signal.
  - c Click Next.
- 8 In the Choose targeting style page:
  - a Select Install this deployment as an application.
  - b Click Next.
- 9 In the Select deployment targets page:
  - a Select SignalServer.
  - b Click Next.
- 10 In the Optional Settings page, in the Source Accessibility section:
  - a Select Copy this application onto every target for me.
  - b Click Next.
- 11 Click Finish.

After a few moments, the Signal deployment is created and appears in the Deployments table.

12 In the Change Center pane, click Activate Change.

The deployment State changes to Prepared.

- 13 In the Deployments table, select the Signal deployment.
- 14 Expand the Start drop-down list, and select Servicing all requests.
- 15 If prompted to confirm, click **Yes**.

The deployment State changes to Active.

# Creating the Empirica Topics web service deployment on the WebLogic server

1 In an Internet browser, navigate to the Oracle WebLogic Server Administration Console, for example:

https://<servername>:7002/console

- 2 Log in using the administrator credentials provided to you by the system administrator.
- 3 In the Domain Structure pane, click **Deployments**.
- 4 In the Change Center pane, click Lock & Edit.
- 5 In the Deployments table, click **Install**.

The Install Application Assistant wizard appears.

- 6 In the Locate deployment to install and prepare for deployment page:
  - a In the Path field, type the path to the **<INSTALL\_DIR>**.
  - b Select TopicsService.
  - c Click Next.
- 7 In the Choose targeting style page:
  - a Select Install this deployment as an application.
  - b Click Next.
- 8 In the Select deployment targets page:
  - a Select TopicsServer.
  - b Click Next.
- 9 In the Optional Settings page:
  - a Select Copy this application onto every target for me.
  - b Click Next.
- 10 Click Finish.

After a few moments, the TopicsService deployment is created and appears in the Deployments table.

11 In the Change Center pane, click **Activate Change**.

The deployment State changes to Prepared.

- 12 In the Deployments table, select the TopicsService deployment.
- 13 Expand the Start drop-down list, and select Servicing all requests.
- 14 If prompted to confirm, click Yes.

The deployment State changes to Active.

## Setting up the Topics web service security policy

1 In an Internet browser, navigate to the Oracle WebLogic Server Administration Console, for example:

https://<server\_name>:7002/em

- 2 Log in using the administrator credentials provided to you by the system administrator.
- 3 In the navigation pane, expand Application Deployments, and select Topics-Service.
- 4 In the Web Services table, click **EmpiricaTopicsPort**.

After one or two minutes, information about the EmpiricaTopicsPort web service appears.

- 5 Click the **WSM Policies** tab.
- 6 Click the Attach/Detach icon.
- 7 Search for, then select the row for one of the following policies in the Available Policies table:
  - If you configured SSL—oracle/wss\_username\_token\_over\_ssl\_service\_policy
  - If you did not configure SSL—oracle/wss\_username\_token\_service\_policy
- 8 Click Attach.

The policy appears in the Attached Policies table.

9 Click Validate.

A confirmation message appears.

- 10 Click **OK**.
- 11 Click **OK** again in the upper-right corner of the page.

After one or two minutes, the application applies a user name token service policy to the Topics web service.

# CHAPTER 7 Post-installation configuration

### In this chapter

Setting the passwords of the system and admin users (installation only)	66
Configuring the Empirica Signal software	68
Installing report data (installation only)	70
Importing the Sample Topic Workflow Configuration (installation only)	72

# Setting the passwords of the system and admin users (installation only)

The **system** account is used internally by the Empirica Signal software. You cannot use the **system** account to log in to the Empirica Signal software.

The **admin** account is a superuser account and is not an SSO user account. You use the **admin** account to log in initially so you can create local users and configure the Empirica Signal software.

You must set the passwords for the product installation to be complete.

Perform these steps using the non-privileged user account on the application server.

- 1 Navigate to the **<INSTALL\_DIR>/bin/PasswordReset** directory, for example:
  - \$ cd /u01/stage/<INSTALL\_DIR>/PasswordReset
- 2 Using a text editor, open the runPasswordReset.sh file.
- 3 Check the values of these environment variables and change them as necessary to the correct locations for your system:
  - a COMMON\_COMPONENTS\_HOME is the path to the oracle\_common subdirectory in the WebLogic Middleware directory.
  - b JPS\_CONFIG\_FILE is the path to the OPSS configuration file, which is located in the config/fmwconfig subdirectory of the WebLogic domain home directory by default.
  - c JPS\_MANIFEST\_JAR is the path to the JPS\_MANIFEST\_JAR file for your version of WebLogic Server.
  - d INSTALL\_ROOT—Change this to the value of *<INSTALL\_ROOT*>.
- 4 Save and close the file.
- 5 Set the password for the **system** user:
  - a In the command shell, execute the **runPasswordReset.sh** script for the **system** user, for example:
    - \$ ./runPasswordReset.sh system override-passwordmustchange

Logging information appears, and then a password prompt appears.

b Type the password for the **system** user, and press **Enter**.

By default, the password must contain at least eight characters, including an uppercase character, lowercase character, acceptable symbol, and number.

A confirmation prompt appears.

c Retype the password, and press Enter.

If the passwords match, a confirmation message appears.

Alternatively, an error message appears.

d If an error message appeared, run the command again and type matching passwords.
- 6 Set the password for the **admin** user:
  - a In the command shell, execute the **runPasswordReset.sh** script for the **admin** user, for example:

\$ ./runPasswordReset.sh admin

Logging information appears, and then a password prompt appears.

b Type the password for the **admin** user, and press **Enter**.

**Note:** You use this password to log in to the Empirica Signal application as the **admin** user.

The password must contain at least eight characters, including an uppercase character, lowercase character, acceptable symbol, and number.

A confirmation prompt appears.

c Retype the password, and press Enter.

If the passwords match, a confirmation message appears.

Alternatively, an error message appears.

d If an error message appeared, run the command again and type matching passwords.

### **Configuring the Empirica Signal software**

Before users can use Empirica Signal, you must complete the following tasks. For information about each task, see the *User Guide*.

1 In a Microsoft Internet Explorer browser window, navigate to the login page, for example:

https://<server name>:7004/Signal

The example is for a site that requires SSL and does not use single sign-on. If your site does not require SSL connections, use:

http://<server name>:7003/Signal

If your site uses SSO, use the native login port provided to you by Oracle or the administrator who configured SSO for the application.

If the login page appears, the site is set up correctly.

- 2 Log in as the **admin** user:
  - Username—admin
  - Password—The password you created in the previous procedure.

```
See Setting the passwords of the system and admin users (installation only) (on page 66).
```

If this is a new installation, you are prompted to change your password:

3 Change your password.

You are logged out of the software.

4 Log in as the **admin** user with the new password.

The home page appears.

- 5 Set your site options:
  - a Click Settings, and then click Set Site Options.

The Site Options page appears.

- b Verify the SMTP server name.
- c In the following fields, specify the email address for your support team:
  - From Email Address
  - Feedback Email
  - Error Email

The default email address is for the Empirica Signal support team (eSignalcontact\_ww\_grp@oracle.com).

- d Verify that all other site options are set correctly.
- e Click Save.
- 6 Click Exit.

You are logged out.

7 If your site uses SSO, create a new user and test the SSO login:

- a Create an SSO user in your SSO application.
- b If you self host Empirica Signal and use Oracle Access Manager (OAM) for SSO, create the same user in the Empirica Signal application.

If Oracle hosts your instance of Empirica Signal, you do not need to perform this step.

c In a Microsoft Internet Explorer browser window, navigate to the login page.

The login prompt appears.

d Log in as the newly created SSO user.

The home page appears.

e Click Exit.

You are logged out.

## Installing report data (installation only)

You install a small data stub on the Oracle database to enable the standard reports in the Empirica Signal application. The data stub includes the AERS (1q03:S) data configuration. Do not perform this procedure if the AERS68\_TO\_1Q03 data set is already installed on the application server.

Before you begin, locate the data\_stub.zip file. The zip file contains:

- An Oracle DMP file.
- SQL scripts.
- A shell (.sh) script.
- An IMP file.

Perform these steps using the non-privileged user account on the application server.

- 1 Unpack the **Data\_Stub.zip** file:
  - a Create a /u01/stage/data\_stub directory, for example: \$ mkdir /u01/stage/data\_stub
  - b Unzip the Data\_Stub.zip file into the data\_stub directory, for example: \$ unzip Data\_Stub.zip -d /u01/stage/data\_stub
  - c Verify that the /data\_stub directory contains the same files as the Data\_Stub.zip file.
- 2 Create the tablespaces and accounts used to store the production data:
  - a Using a text editor, open the /u01/stage/data\_stub/create\_prod.sql file.
  - b To create the data file in a location other than the default location of your database, specify the alternate location in the **DATAFILE\_PATH** variable.
  - c In a command shell, use the following command to navigate to the /u01/stage/data\_stub directory:
    - \$ cd /u01/stage/data\_stub
  - d Type the following command on one line to execute the script:
    - \$ sqlplus system@<TNS\_NAME> @create\_prod

A password prompt appears.

- e Type the Oracle system account password.
  - A second password prompt appears.
- f Type a password for the **AERS68\_TO\_1Q03** account.
- g Confirm the password.

#### **Note:** Remember this password for later in this procedure.

The create\_prod.sql script creates a tablespace for the data consisting of one 40 MB data file.

- 3 To load the data into the Oracle database:
  - a Edit the **load\_prod.imp** file, supplying your Oracle instance at the end of the userid line, for example:

userid=AERS68\_TO\_1Q03@orcl

- b Execute the following command to give execute permissions to load\_prod.sh: \$ chmod u+x load\_prod.sh
- c Execute the load\_prod.sh file using the following command:

\$ ./load\_prod.sh

- d Type the password for the **AERS68\_TO\_1Q03** account. You created the password in step 2f.
- 4 To import the supplied standard **AERS (1Q03: S)** configuration into the Empirica Signal application:
  - a Log in to the Empirica Signal application using the **admin** user name.
  - b Click Settings, and click Manage Configurations.
  - c Click Import Configurations.
  - d Type the following account name: AERS68\_TO\_1Q03
  - e Click **OK**.
  - f Verify that the **AERS (1q03: S)** standard configuration is listed on the Manage Configurations page.
  - g On the Manage Configurations page, click the row menu, and click Edit.
  - h On the Modify Configuration page, click Validate Now.
  - i Click Continue.

Note: For more information on working with configurations, see the User Guide.

j Optionally, delete the **/data\_stub** directory and its contents. These files are no longer needed.

# Importing the Sample Topic Workflow Configuration (installation only)

This section describes how to import the Sample Topic Workflow Configuration for use in the Empirica Signal application.

These steps are required only if you intend to use the Topics feature and you have performed the steps in *Setting up the Topic Workflow database account (installation only)* (on page 23). However, Oracle recommends that you perform these steps so that you will have a sample configuration to copy and use as a template for new configurations. Do not edit the sample configuration.

- 1 Log in to the Empirica Signal application using the **admin** username.
- 2 Click Settings, and click Manage Topic Workflow Configurations.
- 3 Click Import Workflow Configuration Account.

A dialog box appears, asking you to confirm the restoration. This message appears even if no topic workflow configurations were deleted.

- 4 Click OK.
- 5 Type the following account name: TOPIC\_WORKFLOW
- 6 Click Import.
- 7 Verify that the Sample Topic Workflow Configuration is listed on the Manage Topic Workflow Configurations page.

For information about working with topic workflow configurations, see the User Guide.

# CHAPTER 8 Troubleshooting

### In this chapter

Issue: An error occurs when you try to log in because the application cannot connect to the	
database	ŀ
Issue: The password for the OPSS database account changes	;
Issue: The password for the MDS account changes	)

# Issue: An error occurs when you try to log in because the application cannot connect to the database.

#### Resolution:

Try these steps in order, testing after each step to determine whether the issue is resolved.

1 Restart WebLogic using the following commands:

```
$ ./stopWebLogic.sh
$ nohup ./startWebLogic.sh > /dev/null &
```

- 2 In the WebLogic Administration Console, verify that the data source user name is set up as **EMPIRICA\_OPSS** with the correct password. Test the connection.
- 3 In the Oracle Enterprise Manager, under System Policies, verify the codebase paths match the installation.
- 4 To check for specific permission errors, enable debugging, and examine error messages in the log file:
  - a Open the WebLogic start script (**startWebLogic.sh**) in your domain directory, for example: /u01/app/oracle/Middleware/user\_projects/domains/empirica/bin
  - b Add the following text below the **# START WEBLOGIC** entry in the file:

```
JAVA_OPTIONS="${JAVA_OPTIONS} -Djava.security.debug=access,failure -
Djps.auth.debug=true -Djps.auth.debug.verbose=true"
```

c Restart WebLogic using the following commands:

```
$ ./stopWebLogic.sh
$ nohup ./startWebLogic.sh > /dev/null &
```

d Examine the **startWebLogic.sh** output to see whether it contains the following permission error:

java.security.AccessControlException: access denied

e If the error exists, look below the error at the code source, such as the following text:

```
CodeSource=file:/u01/app/oracle/product/Middleware/user_projects/domains /empirica/servers/SignalServer/stage/Signal/Signal/...
```

- f In Enterprise Manager, update the permission codebase paths in System Policies to reflect the missing permission.
- g Restart WebLogic using the following commands:

```
$ ./stopWebLogic.sh
$ nohup ./startWebLogic.sh > /dev/null &
```

h After the permission issue is resolved, remove the debug options, and start WebLogic using the following commands:

```
$ ./stopWebLogic.sh
$ nohup ./startWebLogic.sh > /dev/null &
```

# Issue: The password for the OPSS database account changes.

This issue occurs when the password for the **EMPIRICA\_OPSS** account expires or changes, for example, due to password expiration policies.

Resolution:

You must register the new password in the following locations:

- The bootstrap wallet file.
  - a In a command shell, navigate to the directory for the bootstrap wallet file using a command such as:

```
$ cd /u01/app/oracle/Middleware/user-
projects/domains/empirica/config/fmwconfig.
```

b In a command shell, start **WLST** using a command such as:

```
$ /u01/app/oracle/Middleware/oracle_common/common/bin/wlst.sh
The following prompt appears:
```

wls:/offline>

c Execute the following command:

```
modifyBootStrapCredential(jpsConfigFile='./jps-config.xml',
    username='<user>', password='<new password>')
where:
```

- *<user>* is the name of the OPSS schema database account, such as EMPIRICA\_OPSS.
- <*new password>* is the new password of the OPSS schema database account.
- d To exit WLST, execute the **exit()** command.
- The data source associated with the OPSS schema database account.
  - a Open the WebLogic Administration Console.
  - b Expand Services, and select Data Sources.
  - c Select the **Data Source** entry.

If you followed the recommendations in *Creating a data source for credential access* (on page 92), the data source is named **Empirica Credential Store**, and the JDNI name is **jdbc/mds/opss**.

- d Select the **Configuration** tab, and select the **Connection Pool** tab.
- e In the Change Center section on the left, click Lock & Edit.
- f Scroll to the Password and Confirm Password fields.
- g Type the account password in both fields, and click **Save**.
- h In the Change Center section on the left, click Activate Changes.

# Issue: The password for the MDS account changes.

This issue occurs when the password for the **EMPIRICA\_MDS** account expires or changes, for example, due to password expiration policies.

Perform the following steps to register the new password in the data source associated with the MDS schema database account.

- 1 Open the WebLogic Administration Console.
- 2 Expand Services, and select Data Sources.
- 3 Select the **Data Source** entry.
- 4 Select the **mds-owsm** data source.
- 5 Select the **Configuration** tab, and select the **Connection Pool** tab.
- 6 In the Change Center section on the left, click Lock & Edit.
- 7 Scroll to the **Password** and **Confirm Password** fields.
- 8 Type the account password in both fields, and click **Save**.
- 9 In the Change Center section on the left, click Activate Changes.

# APPENDIX A Single sign-on (SSO)

### In this appendix

## Setting up Oracle Access Manager (OAM)

To configure the Empirica Signal application to use single sign-on (SSO) using Oracle Access Manager (OAM), an OAM administrator runs the OAM register script. This script creates an OAM agent and uses an XML file as input, such as the following XML sample.

Replace the bold values with appropriate values for your installation. In the following example, EmpiricaSignal is the name of your registered SSO agent or Webgate ID. The name must be unique in the OAM environment.

```
<?xml version="1.0" encoding="UTF-8"?>
<OAMRegRequest>
  <serverAddress>https://<OAM_server>.oracle.com:7004</serverAddress>
     <hostIdentifier>EmpiricaSignal</hostIdentifier>
     <agentName>EmpiricaSignal</agentName>
     <cachePragmaHeader>private</cachePragmaHeader>
     <cacheControlHeader>private</cacheControlHeader>
     <protectedResourcesList></protectedResourcesList>
        <resource>/EmpiricaSignal/</resource>
        <resource>/EmpiricaSignal</resource>
     </protectedResourcesList>
     <publicResourcesList>
        <resource>/index.html</resource>
        <resource>/Signal/ping.jsp</resource>
        <resource>/Signal/utlLogout.jsp</resource>
        <resource>/Signal/logout.inc</resource>
        <resource>/Signal/css/*</resource>
     </publicResourcesList>
     <excludedResourcesList>
        <resource>/Signal/servlet/event</resource>
        <resource>/Signal/servlet/event/</resource>
     </excludedResourcesList>
</OAMRegRequest>
```

# APPENDIX B Getting the application server ready for Empirica Signal with WebLogic 12c

#### In this appendix

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# About getting the application server ready for Empirica Signal with WebLogic 12c

You must perform the procedures in this appendix before you install the Empirica Signal application.

For information about the required versions of each component and where to download the components, see the System Requirements chapter in the *Release Notes*.

**Note:** For any input, do not include trailing whitespace. Most text is case sensitive. Paths might vary depending on your environment.

#### **Prerequisites**

- JDK version 8 update 31 (or later) must be installed on the application server.
- The application server must have enough free space.
- Oracle 12c database must be installed on the DB server.

#### Setting environment variables

To set environment variables:

- 1 Edit the /etc/profile file, as follows
  - a Add the following lines to the file.

```
ORACLE_BASE=/u01/app/oracle
ORACLE_HOME=/u01/app/oracle/product/12.1.0
ORACLE_SID=<server_sid>
NLS_LANG=AMERICAN_AMERICA.AL32UTF8
export ORACLE_BASE ORACLE_HOME ORACLE_SID NLS_LANG
```

**Note:** For the values in the first two lines, use information about your Oracle client installation.

b Add the bin directory of your Oracle client installation to the PATH variable. For example, add the following line as the last line where the PATH variable is set:

export PATH=\$ORACLE\_HOME/bin:\$PATH

- 2 Edit the /etc/csh.login file, as follows:
  - a Add the following lines to the file.

```
setenv ORACLE_BASE /u01/app/oracle
setenv ORACLE_HOME /u01/app/oracle/product/12.1.0
setenv ORACLE_SID <server_sid>
setenv NLS_LANG AMERICAN_AMERICA.AL32UTF8
```

**Note:** For the values in the first two lines, use information about your Oracle client installation.

b Add the bin directory of your Oracle client installation to the PATH variable. For example, add the following line as the last line where the PATH variable is set:

setenv PATH \${ORACLE\_HOME}/bin:\${PATH}

# Installing WebLogic

To download WebLogic 12c:

- 1 Go to http://www.oracle.com/technetwork/middleware/weblogic/downloads/wls-main-097127.html.
- 2 Under Oracle WebLogic Server 12.1.3, select Generic.

To install WebLogic 12c:

**Note:** You must not use the root user account for these steps. The following steps describe the graphical mode for installing WebLogic. You must set the DISPLAY environment variable before running the installer.

- 1 Enter the password for the user name entered in the previous step.
- 2 In the command shell, run java -jar fmw\_12.1.3.0.0\_wls.jar.

WebLogic Fusion Middleware 12c WebLogic Server and Coherence Installation is launched.

Note: If the wizard does not start, verify if the display property is correctly set. From the shell, execute the following command:  $\$  xclock.

3 Click Next.

The Installation Location page appears.

4 Type the appropriate location for Oracle Middleware home. For example:

/u01/app/oracle/product/weblogic12c/Middleware

5 Click Next.

The Installation Type page appears.

- 6 Select Weblogic Server.
- 7 Click Next.

The Prerequisite Checks page appears.

8 Click Next.

The Security Updates page appears.

- 9 Enter your email address or uncheck the option to receive security updates.
- 10 Click Next.

The Installation Summary page appears.

11 Verify the installation summary information and click Install.

The Installation Progress page appears.

- 12 When progress status is 100%, click **Next**. The Installation Complete page appears.
- 13 Click Finish.

## **Installing Oracle ADF Runtime**

To download Oracle ADF Runtime 12c:

- 1 Go to http://www.oracle.com/technetwork/developer-tools/adf/downloads/index.html.
- 2 Under Application Development Runtime, select version 12.1.3.0 and download the file.
- 3 Save the fmw\_12.1.3.0.0\_infrastructure\_Disk1\_1of1.zip file in the following location: /u01/stage/ADF
- 4 Extract the archive file.

To install Oracle ADF Runtime 12c:

- 1 Log in to http://pd-sgd.oraclecorp.com using your NIS user name.
- 2 To open an Xterm window, click on an available Terminal session.
- 3 In a command shell, execute the ssh -l username -Y hostname command, for example:

ssh -l oemora -Y slc03hom.us.oracle.com

where oemora is the user name and slc03hom.us.oracle.com is the hostname.

- 4 To verify if the display property is correctly set, from the shell, execute the following command
   \$ xclock
- 5 To set the JAVA\_HOME environment:
  - For csh shell, execute the following commands:

setenv JAVA\_HOME <jdk\_home\_location>
setenv PATH \${JAVA\_HOME}/bin:\${PATH}

• For bash or sh, or ksh shell, execute the following commands:

```
export JAVA_HOME=<jdk_home_location>
export PATH=${JAVA_HOME}/bin:${PATH}
```

where *<jdk\_home\_location>* is the location where jdk is installed. For example:

/u01/app/oracle/java/jdk1.8.0\_66

- 6 In the terminal, change to the location where the extracted ADF jar file is located.
- 7 From the shell, execute the following commands:

```
[oemora@slc03hom ~]$ cd /u01/stage/ADF
[oemora@slc03hom ADF]$ java -jar fmw_12.1.3.0.0_infrastructure.jar
```

**Note:** Ignore the error about the monitor. When confirmation is asked, type Y and click the Return key.

The ADF installation wizard is launched.

8 Click Next.

The Installation Location page appears.

- 9 For the Oracle Middleware home, enter the directory created during WebLogic 12c installation.
- 10 Click Next.

The Installation Type page appears.

- 11 Select Fusion Middleware Infrastructure.
- 12 Click Next.

The Prerequisite Checks page appears.

- 13 When prerequisite checks status is 100%, click Next.The Installation Summary page appears.
- 14 Verify the installation summary information and click Install.The Installation Progress page appears.
- 15 When progress status is 100%, click Next.The Installation Complete page appears.
- 16 Click Finish.

# Installing Oracle Fusion Middleware Repository Creation Utility (RCU) and creating repositories

1 To locate the RCU shell script, go to <Middleware\_Home>/oracle\_common/bin. For example:

/u01/app/oracle/product/weblogic12c/Middleware/oracle\_common/bin

- 2 In a command shell, change the location to the folder where the RCU shell script is located.
- 3 Execute the following command:
  - \$ ./rcu

The Repository Creation Utility is launched.

4 Click Next.

The Create Repository page appears.

- 5 Under Create Repository, select System Load and Product Load.
- 6 Click Next.

The Database Connection Details page appears.

- 7 From the Database Type drop-down list, select Oracle Database.
- 8 Type the database information, including a user name with SYSDBA privileges.

**Note:** Use the host name, port number, and service name values from the tnsnames.ora file of the database where you are creating the repository.

9 Click Next.

The Select Components page appears.

- 10 In the Create new prefix field, type a prefix, such as EMPIRICA.
- 11 Expand AS Common Schemas.
- 12 Select Metadata Services and Oracle Platform Security Services.

Audit-related checkboxes are automatically selected.

13 Click Next.

The Repository Creation Utility - Checking Prerequisites dialog box appears.

- 14 Click **OK**.
- 15 Click Next.

The Schema Passwords page appears.

16 Specify the schema passwords and click Next.

The Map Tablespaces page appears.

17 Click Next.

A confirmation dialog box appears.

18 Click **OK**.

Tablespaces are validated and created.

19 Click **OK**.

The Summary page appears.

20 Click Create.

After the repository is created, the Completion Summary page appears.

21 Click Close.

## Setting up the WebLogic domain

#### Creating and configuring the WebLogic domain

- 1 In a command shell, go to <*Middleware\_Home*>/wlserver/common/bin. For example: /u01/app/oracle/product/weblogic12c/Middleware/wlserver/common/bin
- 2 Execute the following command:

./config.sh &

Note: If you get a permission error, change permissions on config.sh to chmod u+x config.sh.

The Fusion Middleware Configuration Wizard is launched.

3 Select Create a new domain and specify the domain location, for example:

/u01/app/oracle/product/weblogic12c/Middleware/user\_projects/domains/empirica

where **empirica** is the domain name.

4 Click Next.

The Templates page appears.

- 5 Select Create Domain Using Product Templates.
- 6 From the Template Categories drop-down list, select All Templates.
- 7 From the Available Templates list, select the following templates:
  - Basic WebLogic Server Domain 12.1.3.0 [wlserver]
  - Oracle Enterprise Manager 12.1.3.0 [em]
  - Oracle WSM Policy Manager 12.1.3.0 [oracle\_common]
  - Oracle JRF 12.1.3.0 [oracle\_common]
  - WebLogic Coherence Cluster Extension 12.1.3.0 [wlserver]
- 8 Click Next.

The Application Location page appears.

- 9 Check the Domain name, Domain location, and Application location.
- 10 Click Next.

The Administrator Account page appears.

11 Type a user name and password for WebLogic administration.

Note: You will use these credentials to administer the WebLogic instance.

12 Click Next.

The Domain Mode and JDK page appears.

13 Select **Production** and check the JDK location.

14 Click Next.

The Database Configuration Type page appears.

- 15 Select RCU Data.
- 16 Enter the database connection details:
  - For Schema Owner, type a value such as **EMPIRICA\_STB**.
  - For Schema Password, type the password that you used when you created the schema in *Installing RCU and creating repositories* (see "*Installing Oracle Fusion Middleware Repository Creation Utility (RCU) and creating repositories*" on page 85).
- 17 Click Get RCU Configuration.
- 18 Click Next.

The JDBC Component Schema page appears.

- 19 Select all checkboxes.
- 20 Click Next.

The JDBC Component Schema Test page appears.

21 Test all connections and click Next.

The Advanced Configuration page appears.

- 22 Select the following checkboxes:
  - Administration Server
  - Node Manager
  - Managed Servers, Clusters and Coherence
  - Deployments and Services
- 23 Click Next.

The Administration Server page appears.

- 24 Select Enable SSL.
- 25 Specify SSL Listen Port 7002.
- 26 Click Next.

The Node Manager page appears.

- 27 Specify the domain location and enter node manager credential.s
- 28 Click Next.

The Managed Servers page appears.

- 29 Click Add and create a server with the following details:
  - Server Name—SignalServer
  - Listen Address—<the full name of the application server>
  - Listen Port—7003
  - Enable SSL—<selected>

- SSL Listen Port—7004
- Server Groups—Unspecified
- 30 Click Add and create a server with the following details:
  - Server Name—TopicsServer
  - Listen Address—<the full name of the application server>
  - Listen Port—7005
  - Enable SSL—<selected>
  - SSL Listen Port—7006
  - Server Groups—Unspecified
- 31 Click Next.

The Clusters page appears.

32 Click Next.

The Coherence Clusters page appears.

33 Click Next.

The Machines page appears.

- 34 Select the Unix Machine tab.
- 35 Click Add and create a machine with the following details:
  - Name—SignalMachine
  - Node Manager Listen Address—<the full name of the application server>
  - Node Manager Listen Port—5556
- 36 Click Next.

The Assign Servers to Machines page appears.

- 37 From the Servers list, select SignalServer and TopicsServer and move them to the Machines list.
- 38 Click Next.
- 39 The Deployments Targeting page appears.
- 40 Assign deployments to the SignalServer and TopicServer:
  - In the list of Target Servers on the left, select SignalServer.
  - Make sure all of the following options, and only the following options are selected:
    - wsil-wls#12.1.3.0
    - wsm-pm
  - Repeat the same steps for **TopicsServer**.
- 41 Click Next.

The Services Targeting page appears.

- 42 Check that the following classes are added to the SignalServer and TopicsServer:
  - From the Startup Class directory:

- JPS Startup Class
- JPS Startup Post-Activation Class
- JRF Startup Class
- From the JDBC System Resources directory, all services.
- 43 Click Next.

The Configuration Summary page appears.

44 Click Create.

The Configuration Progress page appears.

The Configuration Success page appears.

 $Click \; \textbf{Finish}.$ 

#### Creating a boot identity file

A boot identity file contains the user credentials for starting and stopping an instance of WebLogic Server. An administration server or managed server can refer to this file for user credentials instead of prompting at the command line to provide them. Because the credentials are encrypted, using a boot identity file is more secure than storing plain text credentials in a startup or shutdown script. There can be a different boot identity file for each server in a domain.

In the Configuration Wizard, if you choose Development Mode when you create the domain, a boot identity file is automatically created for the administration server.

For the Production Mode domain, you can create the boot identity file manually, as explained below.

1 Cheeck that the following directory is present in the domain directory:

\$WL\_HOME/user\_projects/domains/<domain\_name>/ servers/AdminServer

**Note:** If the directory is not present, the server has not yet been started after WebLogic 12c server installation. Start the AdminServer using the \$./startWebLogic.sh command from the \$WL\_HOME/user\_projects/domains/<domain\_name>/bin directory.

- 2 If the AdminServer was started with the start script in a Terminal window, click Ctrl + C in that window to stop the server.
- 3 Navigate to the domain directory
  \$WL\_HOME/user\_projects/domains/<domain\_name>/ servers/AdminServer
  directory, for example:

/u01/app/oracle/product/weblogic12c/Middleware/user\_projects/domains/empirica/se rvers/AdminServer

- 4 Create a subdirectory called **security** and a subdirectory of it called **cd**.
- 5 Navigate to the **security** directory and execute the following command:

\$ cat > boot.properties
username=weblogic
password=<domain\_password>

- 6 To save the file and exit the editor, press **Ctrl+C**.
- 7 Restart the server and chack that:

- The user name and password have been encrypted by the server.
- A comment has been added with the timestamp when encryption occurred.

#### Starting WebLogic and the Node Manager

1 Navigate to the \$WL\_HOME/user\_projects/domains/<*domain\_name*>/bin directory, using a command such as the following:

```
/u01/app/oracle/product/weblogic12c/Middleware/user_projects/domains/
empirica/bin
```

- 2 Execute the following command: nohup ./startNodeManager.sh &
- 3 To restart the administration server, execute the following command:

nohup ./startWebLogic.sh > /dev/null &

- 4 Verify that the Node Manager can be reached:
  - a In an Internet browser, enter the URL for the WebLogic Administration Console, such as the following:

https://<servername>:7001/console

b In the left pane, expand **Environment**, and select **Machines**.

The Summary of Machines page appears.

c In the list of machines, select SignalMachine.

The Settings for SignalMachine page appears.

- d Select the **Monitoring** tab.
- e Confirm that the status is **Reachable**. If the status is Inactive, the Node Manager is not running.
- 5 Start Managed Servers using the Node Manager:
  - a In an internet browser, enter the URL for the WebLogic Administration Console, such as the following::

https://<servername>:7001/console

- b In the left pane, expand **Environment**, and select **Servers**.
- c Select the **Control** tab.
- d Select SignalServer and TopicsServer, and click Start.
- 6 Apply the JRF Template to the Managed Server:
  - a In an internet browser, enter the URL for the Oracle Enterprise Manager, such as the following:

https://<servername>:7001/em

- b In the left pane, expand **Weblogic Domain**, expand **signal**, and select the **SignalServer**.
- c Click Apply JRF Template, located at the top of the page.
- d In the left pane, expand WebLogic Domain, expand signal, and select the TopicsServer.

- e Click **Apply JRF Template**, located at the top of the page.
- 7 Restart the SignalServer and TopicsServer managed servers:
  - a In an internet browser, enter the URL for the WebLogic Administration Console, such as the following:

https://<servername>:7001/console

b In the left pane, expand **Environment**, and select **Servers**.

The Summary of Servers page appears.

- c Select the **Control** tab.
- d From the list of servers, select SignalServer and TopicsServer.
- e From the Shutdown drop-down list, select Force Shutdown Now.
- f After the states of the SignalServer and TopicsServer change to Shutdown, select the checkboxes for **SignalServer** and **TopicsServer** in the table, and click **Start**.

#### Creating a data source for credential access

To set up a data source in the WebLogic Administration Console for the credential store:

1 In an internet browser, enter the URL for the WebLogic Administration Console, such as the following:

```
https://<servername>:7001/console
```

- 2 In the left pane, expand **Services**, and select **Data Sources**.
- 3 In the upper-left corner of the page, in the Change Center section, click Lock & Edit.
- 4 In the right pane, click the **New** button, and from the drop-down list that appears, select **Generic Data Sources.**

The JDBC Data Source Properties page appears.

- 5 Type values for the following fields:
  - Name—For example, type Empirica Credential Store.
  - JNDI Name—For example, type jdbc/mds/opss.
- 6 Click Next.

The JDBC Data Source Properties page appears.

- 7 Click Next.
- 8 From the Database Driver drop-down list, choose:
  - Oracle Drive (Thin XA) for Instance Connections; Versions: Any—to address your database using its instance name.
  - Oracle Driver (Thin XA) for Service Connections; Versions: Any—to address your database using its service name.

**Note:** For PDBs, use the version for service connections.

9 Click Next.

The Transaction Options page appears.

10 Click Next.

The Connection Properties page appears.

- 11 Fill in the following names:
  - **Database Name**—Type the SID.
  - Host Name
  - Port
  - Database User Name—For example, SIGNAL\_OPSS.
  - **Password, Confirm Password**—Type the password that you entered when you installed RCU.
- 12 Click Next.

The Test Database Connection page appears.

13 At the top of the page, click **Test Configuration**.

A Connection Test Succeeded message appears.

14 Click Next.

The Select Targets page appears.

- 15 From the Servers list, select AdminServer, SignalServer, and TopicsServer.
- 16 Click Finish.
- 17 In the upper-left corner of the page, in the Change Center section, click Activate Changes.

A message appears, indicating that the changes have been activated. The Credential Store Data Source entry is created.

# Appendix C Getting the application server ready for the Empirica Signal application with WebLogic 11g

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# About getting the application server ready for Empirica Signal with WebLogic 11g

Perform the following steps before installing the Empirica Signal application:

- Install WebLogic.
- Install Oracle ADF Runtime.
- Install required database repositories.
- Perform additional setup tasks before installing the Empirica Signal software.

For information about the required versions of each component and the download location, see the System Requirements chapter in the Empirica Signal Release Notes.

**Note:** For any input, do not include trailing whitespace. Most text is case-sensitive. Paths might vary depending on your environment.

# Installing WebLogic

Prerequisites:

- The user account you use for these steps must not be the root user.
- The following steps describe the graphical mode for installing WebLogic. Therefore, you must set the DISPLAY environment variable before running the installer.

To install WebLogic:

- 1 Log in to the application server as the non-privileged user.
- 2 Using a tool such as the tar command, unzip /u01/stage/V29856-01.zip file to the /u01/stage directory. For example, use the following command:
  - \$ cd /u01/stage/
  - \$ mkdir weblogic
  - \$ cd weblogic
  - \$ unzip /u01/stage/V29856-01.zip
- 3 In a command shell, execute the following command:

\$ java -jar wls1036\_generic.jar

The Welcome page appears.

4 Click Next.

The Choose Middleware Home Directory page appears.

- 5 Select Create a new Middleware Home.
- 6 In the Middleware Home Directory field, browse to the Middleware directory, such as:

/u01/app/oracle/product/Middleware

7 Click Next.

The Register for Security Updates page appears.

- To receive security updates, leave **I wish to receive security updates** selected, and type your e-mail address and password for My Oracle Support.
- If you do not want to receive security updates, deselect **I** wish to receive security updates, and click **Yes** when prompted to confirm.
- 8 Click Next.

The Choose Products and Components page appears.

9 Select Custom, and click Next.

The Choose Products and Components page appears.

- 10 Deselect the following options:
  - WebLogic Server
  - Oracle Coherence
- 11 Select the following options:

- Core Application Server
- Administration Console
- Configuration Wizard and Upgrade Framework
- WebLogic JDBC Drivers
- 12 Click Next.

The JDK Selection page appears.

- 13 In the Local JDK list at the bottom of the page, deselect any selected options.
- 14 Click Browse, and select the JDK 1.7 path, such as the following path:

/u01/app/oracle/java/jdk1.7.x\_xx.

15 Click Next.

The Choose Product Installation Directories page appears.

16 Click Next.

The Installation Complete page appears.

- 17 Deselect Run Quickstart, and click Done.
- 18 Copy the following files from \$WL\_HOME/modules to \$JAVA\_ HOME/jre/lib/endorsed, where WL\_HOME is the WebLogic Server installation home directory:
  - javax.annotation\_1.0.0.0\_1-0.jar
  - javax.xml.bind\_2.1.1.jar
  - javax.xml.ws\_2.1.1.jar

## Installing Oracle ADF Runtime

- 1 Log in to the application server as the non-privileged user.
- 2 Using a tool such as the tar command, unzip /u01/V37382-01.zip file to the /u01/stage directory. For example, use the following command:
  - \$ cd /u01/stage/
  - \$ mkdir adf
  - \$ cd adf
  - \$ unzip /u01/stage/V37382-01.zip
- 3 In a command shell, type the following command:

```
$ cd disk1/install/linux64
```

- 4 Type the following command:
  - \$ ./runInstaller

Information about the Oracle Universal Installer appears. You are prompted to enter the JDK location.

5 Type the JDK directory. Replace the following directory with the path to your JDK, and change XX to your JDK version number:

```
/u01/app/oracle/java/jdk1.7.X_XX
```

The Welcome page appears.

6 Click Next.

The Install Software Updates page appears.

- 7 Select either Skip Software Updates or Search My Oracle Support for Updates.
- 8 If you selected Search My Oracle Support for Updates, type your My Oracle Support credentials.

Note: If an update is required, you are prompted to install it.

9 Click Next.

The Prerequisite Checks page appears.

10 Review the checks, and click Next.

The Specify Installation Location page appears.

- 11 Make sure the Oracle Middleware Home field points to the directory created in the WebLogic installation.
- 12 Click Next.

The Application Server page appears.

13 Click Next.

The Installation Summary page appears.

14 Click Install.

The Installation Progress page appears.

- 15 After the installation completes, click Next. The Installation Complete page appears.
- 16 Click Finish.

## Installing RCU and creating repositories

- 1 Log in to the application server as the non-privileged user.
- 2 Using a tool such as the tar command, unzip the /u01/V37394-01.zip file to the /u01/stage directory. For example, use the following command:
  - \$ cd /u01/stage/
  - \$ mkdir rcu
  - \$ cd rcu
  - \$ unzip /u01/stage/V37394-01.zip
- 3 In a command shell, type the following command:

\$ ./rcuHome/bin/rcu &

The Welcome page appears.

4 Click Next.

The Create Repository page appears.

5 Click Next.

The Database Connection Details page appears.

- 6 Type the database information, including a user name with sysdba privileges, and click Next.The Repository Creation Utility dialog box appears.
- 7 After the progress completes, click **OK**.

The Select Components page appears.

- 8 Expand Oracle AS Common Schemas, and select Metadata Services and Oracle Platform Security Services.
- 9 In the Create a new Prefix field, type a prefix, such as **EMPIRICA**.
- 10 Click Next.

The Repository Creation Utility - Checking Prerequisites dialog box appears.

11 Click **OK**.

The Schema Passwords page appears.

12 Specify the schema passwords, and click Next.

Note: Remember these passwords.

The Map Tablespaces page appears.

13 Click Next.

The Repository Creation Utility - Confirmation dialog box appears.

14 Click OK.

The Repository Creation Utility - Creating Tablespaces dialog box appears.

15 Click **OK**.

The Summary page appears.

16 Click Create.

The Completion Summary page appears.

17 Click Close.
# Setting up the WebLogic domain

## Creating and configuring the WebLogic domain

The Empirica Signal application requires a WebLogic domain that includes Enterprise Manager and is configured for Web Service security. You can either create a new WebLogic domain or extend an existing WebLogic domain. This procedure describes how to create a new WebLogic domain.

Use the same user account that you used when you installed WebLogic.

1 In a command shell, type the following command:

```
$ cd
/u01/app/oracle/product/Middleware/wlserver_10.3/common/bin
```

- 2 Type the following command:
  - \$ ./config.sh &

The Welcome page appears.

3 Select Create a new WebLogic domain, and click Next.

The Select Domain Source page appears.

- 4 Select **Generate a domain configured automatically to support the following products**, and select the following products:
  - Oracle Enterprise Manager 11.1.1.0 [oracle\_common]
  - Oracle WSM Policy Manager 11.1.1.0 [oracle\_common]
  - Oracle JRF 11.1.1.0 [oracle\_common]
- 5 Click Next.

The Specify Domain Name and Location page appears.

6 Type a domain name, such as **empirica**, and click **Next**.

The Configure Administrator User Name and Password page appears.

7 Type a user name and password for WebLogic administration.

Note: Remember these credentials. You use them to administer the WebLogic instance.

8 Click Next.

The Configure Server Start Mode and JDK page appears.

- 9 In the WebLogic Domain Startup Mode section, select **Production Mode**.
- 10 In the JDK Selection section, select **Available JDKs**, and then select the 1.7.x\_xx JDK that is specified in the system requirements in the Empirica Signal *Release Notes*.
- 11 Click Next.

The Configure JDBC Component Schema page appears.

12 In the table at the bottom, select the OWSM MDS schema.

- 13 Fill in the following fields:
  - From the Driver drop-down list, select the driver for either a service or instance connection.
  - For DBMS/Service, type the appropriate value for the driver you selected:
    - If the name of the driver contains the words for Instance connections, type the SID.
    - If the name of the driver contains the words for Service connections, type the service name.
  - For Schema Owner, type a value, such as EMPIRICA\_MDS.
  - For **Schema Password**, type the password that you created when you created the schema in Installing RCU and creating repositories.
- 14 Click Next.

The Test JDBC Component Schema page appears.

15 Click Next.

The Select Optional Configuration page appears.

- 16 Select the following options:
  - Administration Server
  - Managed Servers, Clusters and Machines
  - Deployments and Servers
- 17 Click Next.

The Configure the Administration Server page appears.

- 18 Select **SSL enabled**, and for **SSL listen port**, type **7002**.
- 19 Click Next.

The Configure Managed Servers page appears.

20 Click Add.

A row in the table becomes editable.

- 21 Select **SSL enabled**, and fill in the fields as follows:
  - Name—Type SignalServer
  - Listen address—Type the fully qualified name of the application server.
  - Listen port—Type 7003.
  - SSL listen port—Type 7004.
- 22 Repeat the above steps starting at step 20 to create another Managed Server named **TopicsServer** and set the listen ports to **7005** and **7006**, respectively.
- 23 Click Next.

The Configure Clusters page appears.

24 Click Next.

The Configure Machines page appears.

25 Select the Unix Machine tab.

26 Click Add.

A row in the table becomes editable.

- 27 Fill in the fields as follows:
  - Name—Type SignalMachine.
  - Node manager listen address—Type the fully qualified name of the application server.
  - Node manager listen port—Type 5556, if the value is not already present.
- 28 Click Next.

The Assign Servers to Machines page appears.

- 29 In the right list of machines, select SignalMachine.
- 30 In the left list of servers, select **SignalServer**, and click the right arrow button. Repeat the process to move the TopicsServer to the right as well.
- 31 Click Next.

The Target Deployments to Clusters or Servers page appears.

- 32 Assign deployments to the AdminServer:
  - a In the list of target servers on the left, select AdminServer.
  - b Deselect the FMW Welcome Page entry, and make sure all other entries are selected.
- 33 Assign deployments to the SignalServer and TopicsServer:
  - a In the list of target servers on the left, select SignalServer.
  - b Deselect the **FMW Welcome Page** entry.
  - c Select the following options, if they are not already selected, and make sure all other options are not selected:
    - wsil-wls
    - wsm-pm
  - d Repeat steps a through c for the **TopicsServer**.
- 34 Click Next.

The Target Services to Clusters or Servers page appears.

- 35 In the list of target servers on the left, select SignalServer.
- 36 In the list of services on the right, select the following services, if they are not already selected:
  - JRF Startup Class
  - JPS Startup Class
  - JDBC, as well as all of its child options.
- 37 Repeat steps 36 and 37 for the **TopicsServer**.
- 38 Click Next.

The Configuration Summary page appears.

39 Click Create.

The Creating Domain page appears.

40 When progress reaches 100 percent, click Done.

The wizard closes.

- 41 Store your WebLogic administrator credentials so that you are not prompted for your credentials when you start WebLogic:
  - a In the command shell, navigate to the AdminServer directory under the empirica domain. For example, navigate to the following location:

/u01/app/oracle/Middleware/user\_projects/domains/empirica/servers/AdminServer

- b If the security directory does not exist, create it.
- c Using a text editor, edit the boot.properties file in the security directory. This step creates the file, if it does not already exist.
- d Type the following lines in the file, providing the user name and password that you created when you created and configured the WebLogic domain.

username=<weblogic\_admin\_user>

password=<weblogic\_admin\_password>

e Save the file, and close the text editor.

#### Creating the nodemanager.properties file

Perform these steps as the non-privileged user on the application server.

1 Navigate to the \$WL\_HOME/server/bin directory, such as:

/u01/app/oracle/Middleware/wlserver\_10.3/server/bin

2 Start the Node Manager by executing the following command:

\$ ./startNodeManager.sh <listen\_address> 5556

where *<listen\_address>* is the value you entered in *Creating and configuring the WebLogic domain* (on page 103).

3 After the console says < secure socket listener started on port 5556>, press Ctrl+C.

The Node Manager stops.

4 Navigate to the \$WL\_HOME/common/nodemanager directory, such as:

/u01/app/oracle/Middleware/wlserver\_10.3/common/nodemanager

- 5 Review the nodemanager.properties file:
  - a Edit the nodemanager.properties file. For example:
    - \$ vi nodemanager.properties
  - b Set the values of the following properties to **true**:
    - SecureListener

Note: For a non-SSL environment, set this property to false.

- StopScriptEnabled
- StartScriptEnabled
- 6 Save the file, and exit the vi editor.

#### Starting WebLogic and the Node Manager

Navigate to the WebLogic default domain bin directory, using a command such as the following:
 \$ cd

```
/u01/app/oracle/Middleware/user_projects/domains/empirica/bin
```

2 Start WebLogic using the following command:

```
$ nohup ./startWebLogic.sh > /dev/null &
```

**Note:** Information messages might appear. You might need to press Enter to see the prompt.

3 Navigate to \$WL\_HOME/server/bin directory, such as:

/u01/app/oracle/Middleware/wlserver\_10.3/server/bin

4 Execute following command

```
$ nohup ./startNodeManager.sh &
```

- 5 Verify that the Node Manager can be reached:
  - a In an Internet browser, enter the URL for the WebLogic Administration Console, such as the following:

https://<servername>:7002/console

b In the left pane, expand Environment, and select Machines.

The Summary of Machines page appears.

c In the list of machines, select SignalMachine.

The Settings for SignalMachine page appears.

- d Select the **Monitoring** tab.
- e Confirm that the status is **Reachable**. If the status is Inactive, the Node Manager is not running.
- 6 Start Managed Servers using the Node Manager:
  - a In an internet browser, enter the URL for the WebLogic Administration Console, such as the following::

https://<servername>:7002/console

- b In the left pane, expand **Environment**, and select **Servers**.
- c Select the **Control** tab.
- d Select SignalServer and TopicsServer, and click Start.
- 7 Apply the JRF Template to the Managed Server:
  - a In an internet browser, enter the URL for the Oracle Enterprise Manager, such as the

following:

https://<servername>:7002/em

- b In the left pane, expand Weblogic Domain, expand empirica, and select the SignalServer.
- c Click Apply JRF Template, located at the top of the page.
- d In the left pane, select the **TopicsServer**.
- e Click Apply JRF Template, located at the top of the page.
- 8 Restart the SignalServer and TopicsServer managed servers:
  - a In an internet browser, enter the URL for the WebLogic Administration Console, such as the following:

https://<servername>:7002/console

b In the left pane, expand Environment, and select Servers.

The Summary of Servers page appears.

- c Select the **Control** tab.
- d From the list of servers, select SignalServer and TopicsServer.
- e From the Shutdown drop-down list, select Force Shutdown Now.
- f After the states of the SignalServer and TopicsServer change to Shutdown, select the checkboxes for **SignalServer** and **TopicsServer** in the table, and click **Start**.

### Creating a data source for credential access

To set up a data source in the WebLogic Administration Console for the credential store:

1 In an internet browser, enter the URL for the WebLogic Administration Console, such as the following:

https://<servername>:7002/console

- 2 In the left pane, expand Services, and select Data Sources.
- 3 In the upper-left corner of the page, in the Change Center section, click Lock & Edit.
- 4 In the right pane, click the **New** button, and from the drop-down list that appears, select **Generic Data Sources.**

The JDBC Data Source Properties page appears.

- 5 Type values for the following fields:
  - Name—For example, type Empirica Credential Store.
  - JNDI Name—For example, type jdbc/mds/opss.
- 6 Click Next.

The JDBC Data Source Properties page appears.

7 Click Next.

The Transaction Options page appears.

8 Click Next.

The Connection Properties page appears.

- 9 Fill in the following names:
  - **Database Name**—Type the SID.
  - Host Name
  - Port
  - Database User Name—For example, EMPIRICA\_OPSS.
  - **Password, Confirm Password**—Type the password that you entered when you installed RCU.
- 10 Click Next.

The Test Database Connection page appears.

11 At the top of the page, click **Test Configuration**.

A Connection Test Succeeded message appears.

12 Click Next.

The Select Targets page appears.

- 13 From the Servers list, select AdminServer, SignalServer, and TopicsServer.
- 14 Click Finish.
- 15 In the upper-left corner of the page, in the Change Center section, click Activate Changes.

A message appears, indicating that the changes have been activated. The Credential Store Data Source entry is created.

#### Associating the credential store with the data source

- 1 In an internet browser, enter the URL for the Oracle Enterprise Manager, such as the following: https://<servername>:7002/em
- 2 In the left pane, expand WebLogic Domain, and select empirica.
- 3 In the right pane, expand the **WebLogic Domain** drop-down menu at the top of the page, and select **Security > Security Provider Configuration**.

The Security Provider Configuration page appears.

4 In the Security Stores area, click **Change Store Type**.

The Configure Security Stores page appears.

- 5 From the Store Type drop-down list, select **Oracle Database**.
- 6 Next to the Data Source JNDI Name field, click **Select**, select the **Empirica Credential Store**, and click **OK**.
- 7 In the Data Source Properties area, type the:
  - User name—Name of the database user name, such as EMPIRICA\_OPSS.
  - Password, Confirm Password—Password for the schema that you created in *Installing RCU and creating repositories* (on page 101).
- 8 In the Root DN field, type **cn=root**.

- 9 Select **Create new domain**.
- 10 In the Domain Name field, type empirica.
- 11 Click **OK**.

A message appears, indicating that the domain must be restarted.

12 Click Yes.

The domain restarts. A confirmation dialog box appears and displays the results.

13 Click Close.

The credential store is set up.

14 Stop and restart the WebLogic server.

### Restarting the SignalServer and TopicsServer managed servers

1 In an internet browser, enter the URL for the WebLogic Administration Console, such as the following:

https://<servername>:7002/console

2 In the left pane, expand **Environment**, and select **Servers**.

The Summary of Servers page appears.

- 3 Select the **Control** tab.
- 4 From the list of servers, select SignalServer and TopicsServer.
- 5 From the Shutdown drop-down list, select Force Shutdown Now.
- 6 After the states of the SignalServer and TopicsServer change to Shutdown, select the checkboxes for **SignalServer** and **TopicsServer** in the table, and click **Start**.

# **Configuring SSL**

The WebLogic server is configured by default to use a demo SSL certificate. This certificate is intended for demonstration purposes only. Do not use the demo SSL certificate for production environments.

Perform the following steps to configure WebLogic to use SSL for production use of the Empirica Signal application. For more information, see the following document:

http://docs.oracle.com/cd/E23943\_01/web.1111/e13707/ssl.htm

- 1 Obtain an SSL certificate from a Certification Authority.
- 2 Using the WebLogic Administration Console, configure AdminServer, SignalServer and TopicsServer to use your SSL certificate. For more information, see http://docs.oracle.com/cd/E23943\_01/apirefs.1111/e13952/taskhelp/security/ConfigureKeyst oresAndSSL.html.
- 3 Configure the Node Manager to use your SSL certificate. For more information, see http://docs.oracle.com/cd/E23943\_01/doc.1111/e15483/node\_manager.htm#CCHEBIHI.

# About the documentation

## Where to find the product documentation

The product documentation is available from the following locations:

- My Oracle Support (https://support.oracle.com)—Release Notes and Known Issues.
- **Oracle Technology Network** (http://www.oracle.com/technetwork/documentation/hsgbu-154445.html)—The most current documentation set, excluding the *Release Notes* and *Known Issues*.

If the software is available for download, the complete documentation set is available from the Oracle Software Delivery Cloud (https://edelivery.oracle.com).

All documents may not be updated for every Empirica Signal release. Therefore, the version numbers for the documents in a release may differ.

### **Documentation accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

### Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

# **Documentation**

Item	Description	Part number	Last updated
Release Notes	The <i>Release Notes</i> document provides descriptions of new features, enhancements, and bug fixes as well as system requirements.	E60410-01	8.1
Known Issues	The <i>Known Issues</i> document provides detailed information about the known issues in the release, along with workarounds, if available.	E70268-01	8.1
User Guide and Online Help	The User Guide and Online Help provides step- by-step instructions on how to use the Empirica Signal and Empirica Topics applications to perform statistical analyses of safety data.	E70269-01	8.1
Installation and Upgrade Guide	The <i>Installation and Upgrade Guide</i> document provides instructions on how to install and configure the environment for the Empirica Signal software.	E60411-01	8.1
Secure Configuration Guide	The Secure Configuration Guide provides guidance and recommendations on securely installing, configuring, and managing the Empirica Signal software and its system components.	E60408-01	8.1
Topics API Guide	The <i>Topics API Guide</i> describes how to integrate a proprietary application with Empirica Topics.	E77813-01	8.1
Topics Reporting and Oracle Business Intelligence Configuration Guide	The Topics Reporting and Oracle Business Intelligence Configuration Guide provides system requirements and configuration instructions for integrating OBIEE with the Empirica Signal application.	E60409-01	8.1
Argus Mart Data and Argus Signal Management Installation Instructions	The Argus Mart Data and Argus Signal Management Installation Instructions describe how to import proprietary data maintained in Argus Mart to Empirica Signal and how to install and configure Argus signal management.	E70267-01	8.1
Argus Mart Data and Argus Signal Management Release Notes	The Argus Mart Data and Argus Signal Management Release Notes describe new features, enhancements, and bug fixes to the Argus Mart data configurations for Empirica Signal. They also document the Argus Mart data tables available to Empirica Signal and the default signal management configuration.	E76553-01	8.1

Item	Description	Part number	Last updated
Third Party Licenses and	The <i>Third Party Licenses and Notices</i> document includes licenses and notices for third party	E78170-01	8.1
Notices	technology that may be included or distributed with the Empirica Signal software.		