

Oracle Utilities Customer Care and Billing

Database Administrator's Guide

Release 2.5.0

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Preface

This guide provides instructions for installing and maintaining the database for Oracle Utilities Customer Care and Billing.

Audience

Oracle Utilities Customer Care and Billing Database Administrator's Guide is intended for database administrators who will be installing and maintaining the database for Oracle Utilities Customer Care and Billing.

Related Documents

For more information, refer to these Oracle documents:

Installation Guides and Release Notes

- *Oracle Utilities Customer Care and Billing V2.5.0 Release Notes*
- *Oracle Utilities Customer Care and Billing V2.5.0 Quick Install Guide*
- *Oracle Utilities Customer Care and Billing V2.5.0 Installation Guide*
- *Oracle Utilities Customer Care and Billing V2.5.0 Database Administrator's Guide*
- *Oracle Utilities Customer Care and Billing V2.5.0 Optional Product Installation Guide*
- *Oracle Utilities Application Framework V4.3.0.0 Release Notes*

Administration and Business Process Guides

- *Oracle Utilities Customer Care and Billing V2.5.0 Administration Guide*
- *Oracle Utilities Customer Care and Billing V2.5.0 Business Process Guide*
- *Oracle Utilities Application Framework V4.3.0.0 Administration Guide*
- *Oracle Utilities Application Framework V4.3.0.0 Business Process Guide*

Supplemental Documents

- *Oracle Utilities Customer Care and Billing V2.5.0 Server Administration Guide*
- *Oracle Utilities Customer Care and Billing V2.5.0 Security Guide*

Updates to this Documentation

This documentation is provided with the version of the product indicated. Additional and updated information about the operations and configuration of the product is available from the Knowledge Base section of My Oracle Support (<http://support.oracle.com>). Please refer to My Oracle Support for more information.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Chapter 1

Database Overview

This section provides an overview of the Oracle Utilities Customer Care and Billing database, including:

- [Supported Database Platforms](#)
- [Database Maintenance Rules](#)

Supported Database Platforms

This section defines the platforms on which Oracle Utilities Customer Care and Billing is verified to operate.

Supported Platforms Summary Table

Oracle Utilities Customer Care and Billing is supported on the following platforms:

Platform	Database Versions
AIX 7.1 TL1 (POWER 64-bit)	Oracle Database Server 12.1.0.1+ (64-bit)
Oracle Linux 6.5 or 7.0 (64-bit)	Oracle Database Server 12.1.0.1+ (64-bit)
Red Hat Enterprise Linux 6.5 or 7.0 (64-bit)	Oracle Database Server 12.1.0.1+ (64-bit)
Oracle Solaris 11 (SPARC 64-bit)	Oracle Database Server 12.1.0.1+ (64-bit)
Windows Server 2012 (64-bit)	Oracle Database Server 12.1.0.1+ (64-bit)
HP-UX 11.31 (64-bit)	Oracle Database Server 12.1.0.1+ (64-bit)

* Oracle Utilities Customer Care and Billing is tested and supported on the versions of Oracle Linux specified. Because Oracle Linux is 100% userspace-compatible with Red Hat Enterprise Linux, Oracle Utilities Customer Care and Billing also is supported on Red Hat Enterprise Linux for this release.

Note: Oracle Database Enterprise Edition and the Partitioning and Advanced Compression options are not mandatory but recommended. Standard Edition should only be considered suitable for very small, pilot projects or development environments where scalability, performance, and database size-on-disk are not important considerations. Oracle Database Enterprise Edition, including the Advanced Compression and Partitioning options, is strongly recommended in all other situations.

Refer to My Oracle Support for additional details.

Support for Software Patches and Upgrades

Due to the ongoing nature of software improvement, vendors will issue patches and service packs for the operating systems, application servers and database servers on top of specific versions that Oracle Utilities Customer Care and Billing has been tested with.

If it is necessary to apply an upgrade, please do so in a test environment that is running on the same platform as your production environment prior to updating the Oracle Utilities Customer Care and Billing production environment.

The exception from this rule is Hibernate software version 4.1 GA. This version should not be upgraded.

Always contact Oracle Utilities Customer Care and Billing support prior to applying vendor updates that do not guarantee backward compatibility.

Database Maintenance Rules

The database supplied with the product consists of the following elements:

- A set of users to administrate, execute and read the database schema provided.
- A set of database roles to implement security for each of the users provided.
- A tablespace and a schema containing the base database objects used by the product.

The installation of these components is outlined in the installation section of this document.

Permitted Database Changes

During and after installation of the product the following changes may be performed by the database administrator personnel on site:

- Users supplied by product may be changed according to the site standards.
- Database objects may be added to the schema according to database naming standards outlined later in this document.
- Database views and indexes may be created against base database objects. Please make sure to prefix new items with “CM” (for customer modification).
- Database storage attributes for base indexes and base tables may be changed according to site standards and hardware used.
- Tablespace names, attributes and locations may be changed according to site standards.
- Database topology (that is, base table/index to tablespace, tablespace to data file, data file to location) may be altered according to tuning and/or site standards.
- Database triggers may be created against base database objects unless they attempt to contravene base data integrity rules.
- Database initialization and parameter settings may be altered according to site standards unless otherwise advised by Oracle Support or outlined in this document.

Non-Permitted Database Changes

In order to maintain operability and upgradeability of the product, during and after the installation of the product the following changes may *not* be performed by the database administration personnel on site:

- Base objects must not be removed or altered in the following ways:
 - Columns in base tables must not be altered in anyway (altered, removed or added).
 - Columns in Indexes must not be altered or removed.
 - Tables must not be renamed or removed.
 - Base views must not be renamed or removed.
 - Base Triggers and Sequences must not be renamed or removed.
 - Base indexes must not be altered or removed.

Chapter 2

Installing the Version 2.5.0 Database

This section provides the instructions for installing or upgrading the Oracle Utilities Customer Care and Billing database. This section includes:

- [Installation Overview](#)
- [Oracle Database Installation](#)

Installation Overview

Refer to [Supported Database Platforms](#) for information about the supported platforms on which Oracle Utilities Customer Care and Billing is verified to operate.

The following types of installation are available for Oracle Utilities Customer Care and Billing:

- **Initial Install** — a database with no demo data.
- **Upgrade Install** — a database upgrade to version 2.5.0 from versions 1.5.10, 1.5.15, 1.5.20, 2.0.5, 2.1.0, 2.2.0, 2.2.0.10, 2.3.1.10, 2.4.0.0, 2.4.0.1 and 2.4.0.2.
- **Demo Install** — a database populated with demo data.

The database installation requires a supported version of the Java Development Kit Version 6.0 Update 20 or later and Oracle 12.1.0.1 32-bit client installed on the Windows 64-bit or 32-bit desktop where the install package is staged and run from.

Creating the Database

For an initial install or demo install you will create an empty database on the Unix or Windows database server on which you operate the production instance of Oracle Utilities Customer Care and Billing.

1. Create the database using the Database Configuration Assistant (DBCA). Refer to the article *Master Note: Overview of Database Configuration Assistant (DBCA) (Doc ID 1488770.1)* on My Oracle Support for more information. Make sure to set character set for database as AL32UTF8.

Note: While prior versions of the product have included the cdxdba programs (cdxdba.plx for UNIX or CDXDBA.exe for Windows), this is no longer supported going forward, and the Database Configuration Assistant should be used instead.

2. Enable Mandatory Software Options
 - Oracle Spatial OR Oracle Locator
 - Oracle Text
3. Run following SQL to make sure it is successful

```
SELECT COMP_NAME,STATUS FROM DBA_REGISTRY WHERE COMP_NAME IN ('Spatial','Oracle Text');
```

4. Create default tablespace CISTS_01 and required users and roles as follows.

```
CREATE TABLESPACE CISTS_01 LOGGING DATAFILE '<db_file_location>/oradata/<DB_NAME>/cists01.dbf' SIZE 1024M REUSE AUTOEXTEND ON NEXT 8192K MAXSIZE UNLIMITED EXTENT MANAGEMENT LOCAL UNIFORM SIZE 1M;
```

5. Create required roles as follows:

```
CREATE ROLE CIS_USER;
CREATE ROLE CIS_READ;
```

6. Create users as follows:

```
CREATE USER CISADM IDENTIFIED BY CISADM DEFAULT TABLESPACE CISTS_01
TEMPORARY TABLESPACE TEMP PROFILE DEFAULT;
GRANT UNLIMITED TABLESPACE TO CISADM WITH ADMIN OPTION;
GRANT SELECT ANY TABLE TO CISADM;
GRANT CREATE DATABASE LINK TO CISADM;
GRANT CONNECT TO CISADM;
GRANT RESOURCE TO CISADM;
```

```

GRANT DBA TO CISADM WITH ADMIN OPTION;
GRANT CREATE ANY SYNONYM TO CISADM;
GRANT SELECT ANY DICTIONARY TO CISADM;

CREATE USER CISUSER PROFILE DEFAULT IDENTIFIED BY CISUSER DEFAULT
TABLESPACE CISTS_01 TEMPORARY TABLESPACE TEMP;
GRANT SELECT ANY TABLE TO CISUSER;
GRANT CIS_USER TO CISUSER;
GRANT CIS_READ TO CISUSER;
GRANT CONNECT TO CISUSER;

CREATE USER CISOPR PROFILE DEFAULT IDENTIFIED BY OPRPLUS DEFAULT
TABLESPACE CISTS_01 TEMPORARY TABLESPACE TEMP;
GRANT CONNECT,RESOURCE,EXP_FULL_DATABASE TO CISOPR;

CREATE USER CISREAD IDENTIFIED BY CISREAD DEFAULT TABLESPACE
CISTS_01 TEMPORARY TABLESPACE TEMP;
GRANT SELECT ANY TABLE TO CISREAD;
GRANT CIS_READ TO CISREAD;
GRANT CONNECT TO CISREAD;

```

- Review the Storage.xml file under the FW43001\Install-Upgrade folder prior to an initial install or upgrade install. This file allocates all base tables and indexes to the default tablespace CISTS_01 and the required users and roles. Information in this file is used by ORADBI while installing the Oracle Utilities Customer Care and Billing database objects. Refer to [Updating Storage.xml](#) for more details on updating this file.

Note: You will need to review the Storage.xml file, prior to an initial install, to update the default values to custom values (for e.g. TableSpace Name). OraDBI can be executed by a non-schema owner in order to upgrade the database. The Initial Install still needs to be done by the schema owner.

If you decide to allocate some tables or indexes outside of the default tablespace, change the tablespace name from the default value to a custom value in the Storage.xml file.

For instance, if you decide to allocate table CI_ACCT in a tablespace MyTablespace, change Storage.xml as shown:

```

<CI_ACCT>
<TABLESPACE>MyTablespace</TABLESPACE>
</CI_ACCT>

```

For optimum storage allocation, database administrators should create multiple tablespaces with extents sized to store different types of tables/indexes. They can then edit the storage.xml file before install process, to spread tables and indexes across these tablespaces. Tables and indexes can be created in parallel by editing degree of parallelism. Tablespace, storage options, secure file options, Advanced Compression, and parallel information are used only for new objects. Therefore, for initial installs, information for each object should be reviewed. Be careful while editing this file. Make sure that tablespace names being used exist in the database. Do not change the basic format of this file.

Note: Prior to the installation of the database schema for the product, please ensure that the Database Management System software is installed according to your site standards and the installation guide provided by the database vendor. Also please make sure that you have necessary licenses to use some of the advanced database features such as Advanced Compression.

Oracle Database Installation

This section describes how to install the Oracle Database for Oracle Utilities Customer Care and Billing 2.5.0. It contains the following topics:

- [Database Scripts and Utilities](#)
- [Initial Install, or Installing Version 2.5.0 for the First Time](#)
- [Upgrade Install](#)
- [Demo Install](#)

Note: The installation tools outlined in this guide run on Windows and UNIX/Linux only. Please refer to [Supported Database Platforms](#) for more information on supported platforms.

Database Scripts and Utilities

Follow these steps before you begin installing the database:

1. Copy the CCB-V2.5.0.0.0-Oracle-Database-MultiplatForm directory to your local machine. The database folder contains several files that will be referred to in the installation process.
2. Set up a Microsoft Windows desktop with the Oracle Client installed.

Initial Install, or Installing Version 2.5.0 for the First Time

This section describes an initial installation of the v2.5.0 database:

Note: You must have a supported version of the Java Development Kit installed on the Windows desktop where you stage and run the database installation package. Refer to the *Oracle Utilities Customer Care and Billing Installation Guide* for more information.

This section includes:

- [Copying and Decompressing Install Media](#)
- [Database Creation](#)
- [Installing the CISADM Schema](#)

Copying and Decompressing Install Media

To copy and decompress the Oracle Utilities Customer Care and Billing database:

1. Download the Oracle Utilities Customer Care and Billing v2.5.0 Oracle database from the Oracle Software Delivery Cloud.
2. Copy the CCB-V2.5.0.0.0-Oracle-Database-MultiplatForm directory to your local machine. This file contains all the database components required to install the Oracle Utilities Customer Care and Billing database.

Database Creation

Note: You must have Oracle Database Server 12.1.0.1 or above installed on your machine in order to create the database. This step is not required if you are performing a database upgrade from a previous version of Oracle Utilities Customer Care and Billing.

Creating the Database on UNIX

Create the database using the Database Configuration Assistant (DBCA).

Refer to the article *Master Note: Overview of Database Configuration Assistant (DBCA)* (Doc ID 1488770.1) on My Oracle Support for more information. Make sure to set character set for database as AL32UTF8.

Refer to [Creating the Database](#) for steps to create the database.

Creating the Database on Windows

You should be logged in as a user who is a member of the local ORA_DBA group on that server. The ORA_DBA group should have “administrator” privileges assigned to it.

Refer to the article *Master Note: Overview of Database Configuration Assistant (DBCA)* (Doc ID 1488770.1) on My Oracle Support for more information. Make sure to set character set for database as AL32UTF8.

Refer to [Creating the Database](#) for steps to create the database.

Installing the CISADM Schema

You will install the Oracle Utilities Application Framework V4.3.0.0.1 prior to Oracle Utilities Customer Care and Billing 2.5.0. The files for Oracle Utilities Application Framework installation are located in the FW\FW43001 folder. The installation process will prompt you for the following information:

- The target database name in which the product is to be installed.
- A database user that will own the application schema (for example, CISADM).
- A database user that has read-write (select/update/insert/delete) privileges to the objects in the application schema. (for example, CISUSER). The application will access the database as this user.
- A database user with read-only privileges to the objects in the application schema. (for example, CISREAD).
- A database role that has read-write (select/update/insert/delete) privileges to the objects in the application schema. The application will access the database as this user. (for example, CIS_USER).
- A database role with read-only privileges to the objects in the application schema. (for example, CIS_READ).
- Location for jar files. (The Jar files are bundled with the database package.)
- Java Home (For example, C:\Java\jdk1.7.0_21)

Installing the Oracle Utilities Application Framework Database Component

To install the schema for Oracle Utilities Application Framework 4.3.0.0.1, follow these steps:

1. Run OraDBI.exe from the ..\FW\FW43001\Install-Upgrade directory. Please run the utility from the command prompt.

Note: Be sure to run OraDBI.exe from a Window 32-bit or 64-bit desktop that has the Oracle 12.1.0.1 32-bit client and Java Development Kit Version 6.0

Update 20 or later. The database should already be listed in the local file tnsnames.ora

The utility prompts you to enter values for the following parameters:

- Name of the target database:<DB NAME>
- Name of the owner of the Database Schema: <CISADM>
- Password for the user (in silent mode)
- Location of Java Home: <..\jdk1.7.0_21>
- Location of UGBU Jar files: <..\FW\FW43001\jarfiles>
- Oracle user with read-write privileges to the Database Schema:<CISUSER>
- Oracle user with read-only privileges to the Database Schema:<CISREAD>
- Oracle database role with read-write privileges to the Database Schema:<CIS_USER>
- Oracle database role with read-only privileges to the Database Schema:<CIS_READ>
- Name of the owner of the Database Schema: <CISADM>
- Password for the user (in silent mode)
- Password for the user (in silent mode)

Installing Prerequisite Database Single Fixes

Before installing Oracle Utilities Customer Care and Billing, you must install Oracle Utilities Framework Prerequisite DB Hot Fixes.

For instructions on applying the database hot fixes, refer to section “Installing Prerequisite Patches” of the *Oracle Utilities Customer Care and Billing Installation Guide*.

Installing the Oracle Utilities Customer Care and Billing Database Component

To install the database component of Oracle Utilities Customer Care and Billing, follow these steps.

1. Run ORADBI.exe from the ..\CCB\Upgrade\Install-Upgrade directory. The utility prompts you to enter values for the following parameters:
 - Name of the target database: <DB NAME>
 - Name of the owner of the Database Schema: <CISADM>
 - Password for the user (in silent mode)
 - Location of Java Home: <..\jdk1.7.0_21>
 - Location of UGBU Jar files: <..\CCB\jarfiles>
 - Oracle user with read-write privileges to the Database Schema: <CISUSER>
 - Oracle user with read-only privileges to the Database Schema: <CISREAD>
 - Oracle database role with read-write privileges to the Database Schema: <CIS_USER>
 - Oracle database role with read-only privileges to the Database Schema: <CIS_READ>
 - Name of the owner of the Database Schema: <CISADM>
 - Password for the user (in silent mode)
 - Password for the user (in silent mode)

After setting up roles and users, the utility continues upgrading schema and system data definitions. If an error occurs while executing an SQL or another utility, it logs and displays the error message and allows you to re-execute the current step.

ORADBI Performs the Following Tasks

- Interacts with the user to collect information about the name of Oracle account that will own the application schema (for example, CISADM), password of this account, and the name of the Oracle account that the application user will use (for example, CISUSER), and the name of the Oracle account that will be assigned read-only privileges to the application schema (for example, CISREAD).
- Verifies whether tablespace names already exist in the Storage.xml file (if not, the process will abort).
- Installs the schema, installs the system data, and configures security.
- Maintains upgrade log tables in the database.
- Updates release ID when the upgrade is completed successfully.
- If an error occurs while executing a SQL script or another utility, it logs and displays the error message and allows you to re-execute the current step. Log files OraDBI###.log are created in the same folder as OraDBI and contains all the SQL commands executed against the database along with the results. The log files are incremental so that the results are never overwritten. If warning messages are generated during the upgrade, OraDBI prompts the user at the end of the process. Users should check the log files to verify the warning messages.
- Warning messages are only alerts and do not necessary mean a problem exists.
- Stores the Schema owner and password in the feature configuration table. The password is stored in encrypted format.
- OraDBI can be executed by a non-schema owner.

Post-installation Tasks

- [Enable USER_LOCK Package](#)
- [Generating Database Statistics](#)

Enable USER_LOCK Package

For inbound web services to work the USER_LOCK must be enabled at the database level. This is a one time step. If this is not already enabled please do so using the following steps.

1. Login as SYS user
2. On SQL prompt run:

```
@?/rdbms/admin/userlock.sql
```
3. Grant permission by running the following SQL:

```
grant execute on USER_LOCK to public;
```

Please note that grant can also be made to the database user which the Application connects to only instead of to public. For example, cisuser.

Generating Database Statistics

During an install process new database objects may be added to the target database. Before starting to use the database, generate the complete statistics for these new objects by using the DBMS_STATS package.

Upgrade Install

This section describes how to upgrade the database components for Oracle Utilities Customer Care and Billing, including:

- [Copying and Decompressing Install Media](#)
- [Upgrading the CISADM Schema to Version 2.5.0](#)

Copying and Decompressing Install Media

To copy and decompress the Oracle Utilities Customer Care and Billing database:

1. Download the Oracle Utilities Customer Care and Billing v2.5.0.0.0 Oracle database from the Oracle Software Delivery Cloud.
2. Copy the CCB-V2.5.0.0.0-Oracle-Database-MultiplatForm directory to your local machine. This file contains all the database components required to install the Oracle Utilities Customer Care and Billing database.

Upgrading the CISADM Schema to Version 2.5.0

This section assumes an existing Oracle Utilities Customer Care and Billing on top of Oracle Utilities Application Framework. The following upgrade paths are described:

- [Upgrading from Version 2.4.0.2 to 2.5.0](#)
- [Upgrading from Version 2.4.0.1 to 2.5.0](#)
- [Upgrading from Version 2.4.0.0 to 2.5.0](#)
- [Upgrading from Version 2.3.1.10 to 2.5.0](#)
- [Upgrading from Version 2.2.0.10 to 2.5.0](#)
- [Upgrading from Version 2.2.0 to 2.5.0](#)
- [Upgrading from Version 2.1.0 to 2.5.0](#)
- [Upgrading from Version 2.0.5 to 2.5.0](#)
- [Upgrading from Version 1.5.20 to 2.5.0](#)
- [Upgrading from Version 1.5.10 or 1.5.15 to 2.5.0](#)

Upgrading from Version 2.4.0.2 to 2.5.0

You must install the Oracle Utilities Application Framework version 4.3.0.0.1 prior to Oracle Utilities Customer Care and Billing 2.5.0. The files for Oracle Utilities Application Framework installation are located in the FW/FW43001 folder.

Upgrading the Database as Non-Schema Owner

The product allows Non-Schema owners to run the database upgrade.

To perform upgrade, the non-schema owner must have the following database grants:

- `grant connect, CREATE SESSION to <Non-Schema owner>;`
- `grant select on <Schema owner>.CI_WFM to <Non-Schema owner>;`
- `grant select on <Schema owner>.CI_WFM_OPT to <Non-Schema owner>;`

Installing the Oracle Utilities Application Framework Database Component

To install the schema for Oracle Utilities Application Framework 4.3.0.0.1, follow these steps:

1. Run ORADBI.exe from the ..\FW\FW43001\Install-Upgrade directory. Please run the utility from the command prompt.

Note: Be sure to run ORADBI.exe from a Windows 32-bit or 64-bit desktop that has the Oracle 12.1.0.1 32-bit Client, and Java Development Kit Version 6.0 Update 20 or later installed. The database should already be listed in the local file tnsnames.ora

The utility prompts you to enter values for the following parameters:

- Name of the target database: <DB NAME>
- Name of the owner of the Database Schema: <CISADM>
- Password for the user (in silent mode)
- Location of Java Home: <..\jdk1.7.0_21>
- Location of UGBU Jar files: <..\FW\FW43001\jarfiles>
- Oracle user with read-write privileges to the Database Schema: <CISUSER>
- Oracle user with read-only privileges to the Database Schema: <CISREAD>
- Oracle database role with read-write privileges to the Database Schema: <CIS_USER>
- Oracle database role with read-only privileges to the Database Schema: <CIS_READ>
- Name of the owner of the Database Schema: <CISADM>
- Password for the user (in silent mode)
- Password for the user (in silent mode)

After setting up roles and users, the utility continues upgrading schema and system data definitions. If an error occurs while executing an SQL or another utility, it logs and displays the error message and allows you to re-execute the current step.

Installing Prerequisite Database Single Fixes

Before installing Oracle Utilities Customer Care and Billing, you must install Oracle Utilities Framework Prerequisite DB Hot Fixes.

For instructions on applying the database hot fixes, refer to section “Installing Prerequisite Patches” of the *Oracle Utilities Customer Care and Billing Installation Guide*.

Installing the Oracle Utilities Customer Care and Billing Database Component

To install the database component of Oracle Utilities Customer Care and Billing, follow these steps.

1. Run ORADBI.exe from the ..\CCB\Upgrade\Install-Upgrade directory. The utility prompts you to enter values for the following parameters:
 - Name of the target database: <DB NAME>
 - Name of the owner of the Database Schema: <CISADM>
 - Password for the user (in silent mode)
 - Location of Java Home: <..\jdk1.7.0_21>
 - Location of UGBU Jar files: <..\FW\FW43001\jarfiles>
 - Oracle user with read-write privileges to the Database Schema: <CISUSER>
 - Oracle user with read-only privileges to the Database Schema: <CISREAD>
 - Oracle database role with read-write privileges to the Database Schema: <CIS_USER>
 - Oracle database role with read-only privileges to the Database Schema: <CIS_READ>
 - Name of the owner of the Database Schema: <CISADM>
 - Password for the user (in silent mode)

- Password for the user (in silent mode)

After setting up roles and users, the utility continues to upgrading the schema and system data definitions. If an error occurs while executing an SQL or another utility, it logs and displays the error message and allows you to re-execute the current step.

Generating Database Statistics

During an install process new database objects may be added to the target database. Before starting to use the database, generate the complete statistics for these new objects by using the DBMS_STATS package.

ORADBI Performs the Following Tasks

- Interacts with the user to collect information about the name of Oracle account that will own the application schema (for example, CISADM), password of this account, password of the SYSTEM account in the database, and the name of the Oracle account that the application user will use (for example, CISUSER), and the name of the Oracle account that will be assigned read-only privileges to the application schema (for example, CISREAD).
- Verifies whether tablespace names already exist in the Storage.xml file (if not, the process will abort).
- Installs the schema, installs the system data, and configures security. Maintains upgrade log tables in the database.
- Updates release ID when the upgrade is completed successfully.
- If an error occurs while executing a SQL script or another utility, it logs and displays the error message and allows you to re-execute the current step. Log files ORADBI###.log are created in the same folder as ORADBI and contains all the SQL commands executed against the database along with the results. The log files are incremental so that the results are never overwritten. If warning messages are generated during the upgrade, ORADBI prompts the user at the end of the process. Users should check the log files to verify the warning messages. Warning messages are only alerts and do not necessary mean a problem exists.
- Stores the Schema owner and password in the feature configuration table. The password is stored in encrypted format.

Upgrading from Version 2.4.0.1 to 2.5.0

This section describes the steps for upgrading Oracle Utilities Customer Care and Billing version 2.4.0.1 to version 2.5.0.0. The files for this upgrade are located in the following directory

..\CCB\Upgrade\Upgrade-From-v2400-v2401\

1. Apply Framework version 4.2.0 Service Pack 2 and Customer Care and Billing 2.4.0 Service Pack 2 from Step_1_Upgrade_to_v2402 folder:
 - a. Apply Framework version 4.2.0 Service Pack 2 by running ORADBI.exe from the \01_FW420_SP2 folder.
 - b. Apply Framework version 4.2.0 Service Pack 2 Rollup by running CDXPATCH.exe from the \02_FW420_SP2_Rollup folder.
 - c. Execute the CCB2402_Trim_SRCH_CHAR_VAL.sql script from \03_CCB_TRIM_SRCH_CHAR_VAL folder.
 1. Login as CISADM user.
 2. On SQL prompt, run CCB2402_Trim_SRCH_CHAR_VAL.sql


```
@CCB2402_Trim_SRCH_CHAR_VAL.sql
```

 This will generate a file called CCB_TRIM_SRCH_CHAR_VAL.sql
 3. Run the generated CCB_TRIM_SRCH_CHAR_VAL.sql script


```
@CCB_TRIM_SRCH_CHAR_VAL.sql
```

- d. Apply Customer Care and Billing 2.4.0 Service Pack 2 by running the ORADBI.exe from the \04_CCB240_SP2 folder.
- e. Execute the FW4202_Trim_SRCH_CHAR_VAL.sql script from \05_FW_TRIM_SRCH_VAL folder.
 1. Login as CISADM user.
 2. On SQL prompt, run FW4202_Trim_SRCH_CHAR_VAL.sql


```
@FW4202_Trim_SRCH_CHAR_VAL.sql
```

 This will generate a file called TRIM_SRCH_CHAR_VAL.sql
 3. Run the generated TRIM_SRCH_CHAR_VAL.sql script


```
@TRIM_SRCH_CHAR_VAL.sql
```
- f. Enable USER_LOCK Package:

For In-bound web services to work the USER_LOCK must be enabled at the database level. This is a one time step. If this is not already enabled please do so using the following steps.

1. Login as SYS user. On SQL prompt run:


```
@?/rdbms/admin/userlock.sql
```
2. Grant permission by running the following SQL:


```
grant execute on USER_LOCK to public;
```

 Please note that grant can also be made to the database user which the Application connects to only instead of to public. For example, cisuser.

2. Upgrade to Customer Care and Billing 2.5.0.0.0 by following the steps in the Section [Upgrading from Version 2.4.0.2 to 2.5.0.](#)

Upgrading from Version 2.4.0.0 to 2.5.0

This section describes the steps for upgrading Oracle Utilities Customer Care and Billing version 2.4.0.0 to version 2.5.0. The files for this upgrade are located in the following directory
 ..\CCB\Upgrade\Upgrade-From-v2400-v2401\

1. Apply Framework version 4.2.0 Service Pack 2 and Customer Care and Billing 2.4.0 Service Pack 2 from Step_1_Upgrade_to_v2402 folder:
 - a. Apply Framework version 4.2.0 Service Pack 2 by running ORADBI.exe from the \01_FW420_SP2 folder.
 - b. Apply Framework version 4.2.0 Service Pack 2 Rollup by running CDXPATCH.exe from the \02_FW420_SP2_Rollup folder.
 - c. Execute the CCB2402_Trim_SRCH_CHAR_VAL.sql script from \03_CCB_TRIM_SRCH_VAL folder.
 1. Login as CISADM user.
 2. On SQL prompt, run CCB2402_Trim_SRCH_CHAR_VAL.sql


```
@CCB2402_Trim_SRCH_CHAR_VAL.sql
```

 This will generate a file called CCB_TRIM_SRCH_CHAR_VAL.sql
 3. Run the generated CCB_TRIM_SRCH_CHAR_VAL.sql script


```
@CCB_TRIM_SRCH_CHAR_VAL.sql
```
 - d. Apply Customer Care and Billing 2.4.0 Service Pack 2 by running the ORADBI.exe from the \04_CCB240_SP2 folder.

- e. Execute the FW4202_Trim_SRCH_CHAR_VAL.sql script from \05_FW_TRIM_SRCH_VAL folder.
 1. Login as CISADM user.
 2. On SQL prompt, run FW4202_Trim_SRCH_CHAR_VAL.sql


```
@FW4202_Trim_SRCH_CHAR_VAL.sql
```

 This will generate a file called TRIM_SRCH_CHAR_VAL.sql
 3. Run the generated TRIM_SRCH_CHAR_VAL.sql script


```
@TRIM_SRCH_CHAR_VAL.sql
```

- f. Enable USER_LOCK Package:

For In-bound web services to work the USER_LOCK must be enabled at the database level. This is a one time step. If this is not already enabled please do so using the following steps.

1. Login as SYS user. On SQL prompt run:

```
@?/rdbms/admin/userlock.sql
```

2. Grant permission by running the following SQL:

```
grant execute on USER_LOCK to public;
```

Please note that grant can also be made to the database user which the Application connects to only instead of to public. For example, cisuser.

2. Upgrade to Oracle Utilities Customer Care and Billing 2.5.0 by following the steps in the Section [Upgrading from Version 2.4.0.2 to 2.5.0](#).

Upgrading from Version 2.3.1.10 to 2.5.0

To upgrade Oracle Utilities Customer Care and Billing version 2.3.1.10 to version 2.5.0, you must install the Oracle Utilities Application Framework version 4.3.0.0.1 prior to Oracle Utilities Customer Care and Billing 2.5.0. The files for the Oracle Utilities Application Framework 4.3.0.0.1 installation are located in the FW43001 folder.

Upgrading the Database as Non-Schema Owner

The product allows Non-Schema owners to run the database upgrade.

To perform upgrade, the non-schema owner must have the following database grants:

- `grant connect, CREATE SESSION to <Non-Schema owner>;`
- `grant select on <Schema owner>.CI_WFM to <Non-Schema owner>;`
- `grant select on <Schema owner>.CI_WFM_OPT to <Non-Schema owner>;`

Installing the Oracle Utilities Application Framework 4.3.0.0.1 Database Component

To install the schema for Oracle Utilities Application Framework 4.3.0.0.1, follow these steps:

1. Run ORADBI.exe from the ..\FW\FW43001\Install-Upgrade directory. Please run the utility from the command prompt.

Note: Be sure to run OraDBI.exe from a Window 32-bit or 64-bit desktop that has the Oracle 12.1.0.1 32-bit client and Java Development Kit Version 6.0 Update 20 or later installed. The database should already be listed in the local file tnsnames.ora

The utility prompts you to enter values for the following parameters:

- Name of the target database: <DB NAME>
- Name of the owner of the Database Schema: <CISADM>
- Password for the user (in silent mode)

- Location of Java Home: <..\jdk1.7.0_21>
- Location of UGBU Jar files: <..\CCB\jarfiles>
- Oracle user with read-write privileges to the Database Schema: <CISUSER>
- Oracle user with read-only privileges to the Database Schema: <CISREAD>
- Oracle database role with read-write privileges to the Database Schema: <CIS_USER>
- Oracle database role with read-only privileges to the Database Schema: <CIS_READ>
- Name of the owner of the Database Schema: <CISADM>
- Password for the user (in silent mode)
- Password for the user (in silent mode)

Installing Prerequisite Database Single Fixes

Before installing Oracle Utilities Customer Care and Billing, you must install Oracle Utilities Framework Prerequisite DB Hot Fixes.

For instructions on applying the database hot fixes, refer to section “Installing Prerequisite Patches” of the *Oracle Utilities Customer Care and Billing Installation Guide*.

Optional: Execute CCB2401_BpSchema2.SQL

This step is recommended to improve the performance of the upgrade process.

Before executing this script, please verify the script and make a note that these operations are long-running and the script specifies a default level of parallelism that can be tailored to the implementation's hardware. Also, note that CCB2401_BpSchema2.SQL can be executed well in advance of the upgrade to CCB 2.4.0.2 as these changes are compatible with Oracle Utilities Customer Care and Billing 2.2.0 and 2.3.1

1. Open a command prompt.
2. Change directory to ..\CCB\Upgrade\Install-Upgrade.
3. Connect to SQLPLUS.
4. Execute the file as follows:

```
@CCB2401_BpSchema2.SQL
```

Optional: Execute CCB2401_BpSchema3.SQL

This step is recommended to improve the performance of the upgrade process.

Before executing this script, please verify the script and make a note that these operations are long-running and the script specifies a default level of parallelism that can be tailored to the implementation's hardware.

1. Open a command prompt.
2. Change directory to ..\CCB\Upgrade\Install-Upgrade.
3. Connect to SQLPLUS.
4. Execute the file as follows:

```
@CCB2401_BpSchema3.SQL
```

Installing the Oracle Utilities Customer Care and Billing Database Component

To install the database component of Oracle Utilities Customer Care and Billing, follow these steps.

1. Run ORADBI.exe from the ..\CCB\Upgrade\Install-Upgrade directory. The utility prompts you to enter values for the following parameters:

- Name of the target database: <DB NAME>
- Name of the owner of the Database Schema: <CISADM>
- Password for the user (in silent mode)
- Location of Java Home: <..\jdk1.7.0_21>
- Location of UGBU Jar files: <..\FW43001\jarfiles>
- Oracle user with read-write privileges to the Database Schema: <CISUSER>
- Oracle user with read-only privileges to the Database Schema: <CISREAD>
- Oracle database role with read-write privileges to the Database Schema: <CIS_USER>
- Oracle database role with read-only privileges to the Database Schema: <CIS_READ>
- Name of the owner of the Database Schema: <CISADM>
- Password for the user (in silent mode)
- Password for the user (in silent mode)

After setting up roles and users, the utility continues to upgrading the schema and system data definitions. If an error occurs while executing an SQL or another utility, it logs and displays the error message and allows you to re-execute the current step.

ORADBI Performs the Following Tasks

- Interacts with the user to collect information about the name of Oracle account that will own the application schema (for example, CISADM), password of this account, password of the SYSTEM account in the database, and the name of the Oracle account that the application user will use (for example, CISUSER), and the name of the Oracle account that will be assigned read-only privileges to the application schema (for example, CISREAD).
- Verifies whether tablespace names already exist in the Storage.xml file (if not, the process will abort).
- Installs the schema, installs the system data, and configures security. Maintains upgrade log tables in the database.
- Updates release ID when the upgrade is completed successfully.
- If an error occurs while executing a SQL script or another utility, it logs and displays the error message and allows you to re-execute the current step. Log files ORADBI###.log are created in the same folder as ORADBI and contains all the SQL commands executed against the database along with the results. The log files are incremental so that the results are never overwritten. If warning messages are generated during the upgrade, ORADBI prompts the user at the end of the process. Users should check the log files to verify the warning messages. Warning messages are only alerts and do not necessary mean a problem exists.
- Stores the Schema owner and password in the feature configuration table. The password is stored in encrypted format.

Execute CCB2401_APDATA1.sql

Before executing this script, please verify the script and make a note that these SQLs can be run in chunks across multiple sqlplus sessions in parallel. The execution process below explains how to run the script at once.

1. Open a command prompt.
2. Change directory to ..\CCB\Upgrade\Install-Upgrade
3. Connect to SQLPLUS.
4. Execute the file as follows:

```
@CCB2401_APDATA1.sql
```

Installing the upgrade script to trim the SRCH_CHAR_VAL column on the char tables

1. Login as CISADM user.
2. On SQL prompt, run FW4202_Trim_SRCH_CHAR_VAL.sql from the ..\FW4202\Install-Upgrade directory

```
@FW4202_Trim_SRCH_CHAR_VAL.sql
```

This will generate a file called TRIM_SRCH_CHAR_VAL.sql

3. Run the generated TRIM_SRCH_CHAR_VAL.sql script

```
@TRIM_SRCH_CHAR_VAL.sql
```

Enable USER_LOCK Package

For In-bound web services to work the USER_LOCK must be enabled at the database level. This is a one-time step. If this is not already enabled please do so using the following steps.

1. Login as SYS user
2. On SQL prompt run:


```
@?/rdbms/admin/userlock.sql
```
3. Grant permission by running the following SQL:


```
grant execute on USER_LOCK to public;
```

Please note that grant can also be made to the database user which the Application connects to only instead of to public. For example, cisuser.

Generating Database Statistics

During an install process new database objects may be added to the target database. Before starting to use the database, generate the complete statistics for these new objects by using the DBMS_STATS package.

Upgrading from Version 2.2.0.10 to 2.5.0

This section describes the steps for upgrading Oracle Utilities Customer Care and Billing version 2.2.0.10 to version 2.5.0. The files for this upgrade are located in the following directory:
..\CCB\Upgrade\Upgrade-From-v210-v220\From-v220-Upgrade-to-v2500.

1. Apply Framework version 4.2.0.2 from the \Step_2_Upgrade_to_v2402 folder:
 - a. Apply Framework version 4.2.0 Service Pack 2 by running OraDBI.exe from the \01_FW420_SP2 folder.
 - b. Apply Framework version 4.2.0 Service Pack 2 rollup by running CDXPATCH.exe from the \02_FW420_SP2_Rollup folder.
2. Optional: Execute CCB2401_BpSchema2.SQL
This step is recommended to improve the performance of the upgrade process. Refer to the section [“Upgrading from Version 2.3.1.10 to 2.5.0”](#) on how to execute this step.
3. Optional: Execute CCB2401_BpSchema3.SQL
This step is recommended to improve the performance of the upgrade process. Refer to the section [“Upgrading from Version 2.3.1.10 to 2.5.0”](#) on how to execute this step.
4. Installing the upgrade script to trim the SRCH_CHAR_VAL column on the char tables.
Execute the CCB2402_Trim_SRCH_CHAR_VAL.sql

Refer to the section “Upgrading from Version 2.3.1.10 to 2.5.0.0” on how to execute this step.

5. Apply Customer Care and Billing 2.4.0 Service Pack 2 by running the OraDBI.exe from the \04_CCB240_SP2 folder.
6. Execute CCB2401_APDATA1.sql

Before executing this script, please verify the script and make a note that these Refer to the section “[Upgrading from Version 2.3.1.10 to 2.5.0](#)” on how to execute this step.

7. Installing the upgrade script to trim the SRCH_CHAR_VAL column on the char tables. Execute the FW4202_Trim_SRCH_CHAR_VAL.sql

Refer to the section “[Upgrading from Version 2.4.0.0 to 2.5.0](#)” on how to execute this step.

8. Enable USER_LOCK Package

Refer to the section “[Upgrading from Version 2.3.1.10 to 2.5.0](#)” on how to execute this step.

9. Upgrade to Oracle Utilities Customer Care and Billing 2.5.0 by following the steps in the Section “[Upgrading from Version 2.4.0.2 to 2.5.0](#)”.

Upgrading from Version 2.2.0 to 2.5.0

This section describes the steps for upgrading Oracle Utilities Customer Care and Billing version 2.2.0 to version 2.5.0. The files for this upgrade are located in the following directory:

..\CCB\Upgrade\ Upgrade-From-v210-v220\ From-v220-Upgrade-to-v2500.

1. Apply Framework version 2.2.0 and Customer Care and Billing 2.2.0 Service Packs from the \Step_1_Apply_v220_SP10 folder:
 - a. Apply Framework version 2.2.0 Service Pack 1 by running CDXDBI.exe from the \01_FW22_SP1 folder.
 - b. Apply Framework version 2.2.0 Service Pack 18 by running CDXPATCH.exe from the \02_FW_220_SP18 folder.
 - c. Apply Framework version 220 Service Pack 18 Rollup by running the CDXPATCH.exe from the \03_FW_220_SP18_Rollup folder.
 - d. Apply Customer Care and Billing 2.2.0 Service Pack 10 by running the CDXPATCH.exe from the \04_CCB_220_SP10 folder.
2. Upgrade to Customer Care and Billing 2.5.0.0.0 by following the steps in the Section [Upgrading from Version 2.2.0.10 to 2.5.0](#).

Upgrading from Version 2.1.0 to 2.5.0

This section describes the steps for upgrading Oracle Utilities Customer Care and Billing version 2.1.0 to version 2.5.0. The files for this upgrade are located in the following directory:

..\CCB\Upgrade\Upgrade-From-v210-v220\From-v210-Upgrade-to-v2500.

1. Apply the Framework 2.1.0 and Customer Care and Billing 2.1.0 current rollups from the \Step_1_Apply_210_Current_Rollup folder:
 - a. Apply the Framework version 2.1.0 current rollup by running CDXPATCH.exe from the \01_FW210SP7_plus_Rollup folder.
 - b. Apply the Customer Care and Billing version 2.1.0 current rollup by running CDXPATCH.exe from the \02_CCB210SP7_plus_Rollup folder.
2. Upgrade to Framework version 2.2.0 and Customer Care and Billing version 2.2.0 by running CDXDBI.exe from the \Step_2_Upgrade_to_v220\Upgrade-Install folder.
3. Apply Framework version 2.2.0 and Customer Care and Billing 2.2.0 Service Packs from the \Step_3_Apply_v220_SP10 folder.

- a. Apply Framework version 2.2.0 Service Pack 1 by running CDXDBI.exe from the \01_FW22_SP1 folder.
 - b. Apply Framework version 2.2.0 Service Pack 18 by running CDXPATCH.exe from the \02_FW_220_SP18 folder.
 - c. Apply Framework version 220 Service Pack 18 Rollup by running the CDXPATCH.exe from the \03_FW_220_SP18_Rollup folder.
 - d. Apply Customer Care and Billing 2.2.0 Service Pack 10 by running the CDXPATCH.exe from the \04_CCB_220_SP10 folder.
4. Upgrade to Customer Care and Billing 2.5.0 by following the steps in the Section [Upgrading from Version 2.2.0.10 to 2.5.0](#).

Upgrading from Version 2.0.5 to 2.5.0

This section describes the steps for upgrading Oracle Utilities Customer Care and Billing version 2.0.5 to version 2.5.0. The files for this upgrade are located in the following directory:

..\CCB\Upgrade\Upgrade-From-v205\

1. Upgrade to Customer Care and Billing 2.1.0 by running CDXDBI.exe from \Step_1_Upgrade_to_v210\Upgrade-Install folder.
2. Apply the Framework 2.1.0 and Customer Care and Billing 2.1.0 current rollups from the \Step_2_Apply_210_Current_Rollup folder:
 - a. Apply the Framework version 2.1.0 current rollup by running CDXPATCH.exe from the \01_FW210SP7_plus_Rollup folder.
 - b. Apply the Customer Care and Billing version 2.1.0 current rollup by running CDXPATCH.exe from the \02_CCB210SP7_plus_Rollup folder.
3. Upgrade to Framework version 2.2.0 and Customer Care and Billing version 2.2.0 by running CDXDBI.exe from the \Step_3_Upgrade_to_v220\Upgrade-Install folder.
4. Apply Framework version 2.2.0 and Customer Care and Billing 2.2.0 Service Packs from the \Step_4_Apply_v220_SP10 folder:
 - a. Apply Framework version 2.2.0 Service Pack 1 by running CDXDBI.exe from the \01_FW22_SP1 folder.
 - b. Apply Framework version 2.2.0 Service Pack 18 by running CDXPATCH.exe from the \02_FW_220_SP18 folder.
 - c. Apply Framework version 220 Service Pack 18 Rollup by running the CDXPATCH.exe from the \03_FW_220_SP18_Rollup folder.
 - d. Apply Customer Care and Billing 2.2.0 Service Pack 10 by running the CDXPATCH.exe from the \04_CCB_220_SP10 folder.
5. Upgrade to Customer Care and Billing 2.5.0 by following the steps in the Section [Upgrading from Version 2.2.0.10 to 2.5.0](#).

Upgrading from Version 1.5.20 to 2.5.0

This section describes the steps for upgrading Oracle Utilities Customer Care and Billing version 1.5.20 to version 2.5.0. The files for this upgrade are located in the following directory:

..\CCB\Upgrade\Upgrade-From-v1.5.10-v1.5.15\

1. Apply Customer Care and Billing 1.5.20 Service Pack 1 by running CDXPATCH.exe from \Step_2_Apply_ServicePack_v15201 folder.
2. Upgrade to Customer Care and Billing 2.0.5 by executing the following steps from \Step_3_Upgrade_to_v205\Upgrade-Install folder.

- a. **Pre-Install:** Run CDXDBI.exe from \01_Pre-Install Folder. During this process, Owner Flag information will be upgraded from CI to C1 or F1 on system data.
 - b. **Install:** Run CDXDBI.exe from \02_Install Folder. This process will complete upgrade of rest of the system data to CCB V2.0.5.
3. Upgrade to Customer Care and Billing 2.1.0 by running CDXDBI.exe from \Step_4_Upgrade_to_v210\Upgrade-Install folder.
 4. Apply the Framework 2.1.0 and Customer Care and Billing 2.1.0 current rollups from the \Step_5_Apply_210_Current_Rollup folder:
 - a. Apply the Framework version 2.1.0 current rollup by running CDXPATCH.exe from the \01_FW210SP7_plus_Rollup folder.
 - b. Apply the Customer Care and Billing version 2.1.0 current rollup by running CDXPATCH.exe from the \02_CCB210SP7_plus_Rollup folder.
 5. Upgrade to Framework version 2.2.0 and Customer Care and Billing version 2.2.0 by running CDXDBI.exe from the \Step_6_Upgrade_to_v220\Upgrade-Install folder.
 6. Apply Framework version 2.2.0 and Customer Care and Billing 2.2.0 Service Packs from the \Step_7_Apply_v220_SP10 folder:
 - a. Apply Framework version 2.2.0 Service Pack 1 by running CDXDBI.exe from the \01_FW22_SP1 folder.
 - b. Apply Framework version 2.2.0 Service Pack 18 by running CDXPATCH.exe from the \02_FW_220_SP18 folder.
 - c. Apply Framework version 220 Service Pack 18 Rollup by running the CDXPATCH.exe from the \03_FW_220_SP18_Rollup folder.
 - d. Apply Customer Care and Billing 2.2.0 Service Pack 10 by running the CDXPATCH.exe from the \04_CCB_220_SP10 folder.
 7. Upgrade to Oracle Utilities Customer Care and Billing 2.5.0 by following the steps in the Section [Upgrading from Version 2.2.0.10 to 2.5.0](#).

Upgrading from Version 1.5.10 or 1.5.15 to 2.5.0

This section describes the steps for upgrading Oracle Utilities Customer Care and Billing version 1.5.10 or 1.5.15 to version 2.5.0. The files for this upgrade are located in the following directory:

..\CCB\Upgrade\Upgrade-From-v1.5.10-v1.5.15\

1. Upgrade to Customer Care and Billing 1.5.20 by executing the steps below from \Step_1_Upgrade_to_v1520\Upgrade-Install folder.
 - a. **Pre-Install Steps**

The clean-up scripts for each task consist of a "select" SQL and a "delete" SQL script. The "select" SQL script when executed will display the data that will be deleted by the "delete" SQL script. All the clean-up scripts spool their results in output files that have same names as the scripts but with an ".out" extension.

To execute these scripts, users must log in as a database user with delete privileges on the CC&B schema using SQLPLUS.

1. Open a command prompt.
2. Change directory to ..\01_Pre-Install Folder.
3. Connect to SQLPLUS.
4. Execute the file as follows:

```
@ delete_mdf1.sql.sql
@ delete_tddr1.sql
```

```
@ delete_tdsrt.sql
@ delete_tde.sql
```

Users must “commit” the data cleanup transaction explicitly and roll it back if the script fails for some reason.

The following scripts are included in the \01_Pre-Install Folder:

- select_mdfl.sql and delete_mdfl.sql
- select_tddrl.sql and delete_tddrl.sql
- select_tdsrt.sql and delete_tdsrt.sql
- select_tde.sql and delete_tde.sql

After completion of this follow the Install steps below.

b. **Install Steps**

Upgrade to Customer Care and Billing version 1.5.20 by running CDXDBI.exe from \02_Install Folder.

c. **Post-Install Steps**

The following steps are included in the post-install process:

Sequence synchronization

In release 1.4.5, two new sequences `CI_MRSTGUPID_SEQ`, `CI_NTUPID_SEQ` were added to ID the primary key columns of `CI_MR_STAGE_UP` and `CI_NT_UP` tables. Because these tables existed in previous versions of CC&B, we must adjust the "last number" value of the new sequences to either an existing sequence that you have already been using for the same purpose or the maximum value of the primary key column of the table(s). If you have already set these sequences in Release 1.4.5 or later, skip this step and continue from the next step (if any).

Following are the steps involved in the adjust sequences process:

1. Execute the AdjustSequences.bat utility file under \03_Post-Install folder, by double-clicking it or running it from command line. The utility prompts you to enter values for following parameters:

```
Enter the username that owns the CC&B schema (e.g. CISADM) :
Enter the password for the CC&B schema owner:
Enter the name of the Oracle Database:
```

2. The utility connects to the database and prompts you to continue the processing.
3. The utility checks for the two new sequences in the database and for each sequence, prompts you to enter the name of an existing sequence that you have already been using to ID the primary key column of its corresponding table. You can press Enter if you are not using any existing sequence (the utility sets its value to the maximum value of the primary key in that case).

If you choose to adjust a new sequence to an existing sequence, the utility sets the new sequence to the current "last number" value of the existing sequence, drops the existing sequence, and creates a synonym for the dropped sequence. This way the existing sequence is replaced with a CC&B sequence without breaking any existing code that may be referring to the existing sequence.

4. After sequences are adjusted, the utility reconfigures the security in the database and prompts you to enter the values for following parameters:

```
Enter the Oracle user that owns the schema (e.g. CISADM) :
Enter the password for the CC&B schema:
```

Enter a comma-separated list of Oracle users in which synonyms need to be created (e.g. `cisuser,cisread`):

Enter the name of the Oracle Database:

This completes the adjust sequences process. The process generates a log file (`AdjustSequences.log`). You can review the log for the actions performed and any errors that may have occurred during the process.

2. Apply Customer Care and Billing 1.5.20 Service Pack 1 by running `CDXPATCH.exe` from the `\Step_2_Apply_ServicePack_v15201` folder.
3. Upgrade to Customer Care and Billing 2.0.5 by executing the following steps from the `\Step_3_Upgrade_to_v205\Upgrade-Install` folder.
 - a. **Pre-Install:** Run `CDXDBI.exe` from the `\01_Pre-Install` Folder. During this process, Owner Flag information will be upgraded from CI to C1 or F1 on system data.
 - b. **Install:** Run `CDXDBI.exe` from the `\02_Install` Folder. This process will complete upgrade of rest of the system data to CC&B V2.0.5.
4. Upgrade to Customer Care and Billing 2.1.0 by running `CDXDBI.exe` from the `\Step_4_Upgrade_to_v210\Upgrade-Install` folder.
5. Apply the Framework 2.1.0 and Customer Care and Billing 2.1.0 current rollups from the `\Step_5_Apply_210_Current_Rollup` folder:
 - a. Apply the Framework version 2.1.0 current rollup by running `CDXPATCH.exe` from the `\01_FW210SP7_plus_Rollup` folder.
 - b. Apply the Customer Care and Billing version 2.1.0 current rollup by running `CDXPATCH.exe` from the `\02_CCB210SP7_plus_Rollup` folder.
6. Upgrade to Framework version 2.2.0 and Customer Care and Billing version 2.2.0 by running `CDXDBI.exe` from the `\Step_6_Upgrade_to_v220\Upgrade-Install` folder.
7. Apply Framework version 2.2.0 and Customer Care and Billing 2.2.0 Service Packs from the `\Step_7_Apply_v220_SP10` folder:
 - a. Apply Framework version 2.2.0 Service Pack 1 by running `CDXDBI.exe` from the `\01_FW22_SP1` folder.
 - b. Apply Framework version 2.2.0 Service Pack 18 by running `CDXPATCH.exe` from the `\02_FW_220_SP18` folder.
 - c. Apply Framework version 220 Service Pack 18 Rollup by running the `CDXPATCH.exe` from the `\03_FW_220_SP18_Rollup` folder.
 - d. Apply Customer Care and Billing 2.2.0 Service Pack 10 by running the `CDXPATCH.exe` from the `\04_CCB_220_SP10` folder.
8. Upgrade to Oracle Utilities Customer Care and Billing 2.5.0 by following the steps in the Section [Upgrading from Version 2.2.0.10 to 2.5.0](#).

Demo Install

This section describes how to install the demo database components for Oracle Utilities Customer Care and Billing, including:

- [Copying and Decompressing Install Media](#)
- [Creating the Database](#)
- [Importing the Demo Dump File](#)
- [Configuring Security](#)

Copying and Decompressing Install Media

To copy and decompress the Oracle Utilities Customer Care and Billing database:

1. Download the Oracle Utilities Customer Care and Billing v2.5.0 Oracle database from the Oracle Software Delivery Cloud.
2. Copy the CCB-V2.5.0.0-Oracle-Database-MultiplatForm directory to your local machine. The database folder contains several files that will be referred to in the installation process.

Creating the Database

Note: You must have Oracle Database Server 12.1.0.1+ Enterprise Edition installed on your machine in order to create the database.

It is strongly recommended to use DBCA to create the database.

Creating the Database on UNIX

Create the database using the Database Configuration Assistant (DBCA).

Refer to the article *Master Note: Overview of Database Configuration Assistant (DBCA) (Doc ID 1488770.1)* on My Oracle Support for more information. Make sure to set character set for database as AL32UTF8.

Refer to [Creating the Database](#) for steps to create the database.

Creating the Database on Windows

You should be logged in as a user who is a member of the local ORA_DBA group on that server. The ORA_DBA group should have “administrator” privileges assigned to it.

Refer to the article *Master Note: Overview of Database Configuration Assistant (DBCA) (Doc ID 1488770.1)* on My Oracle Support for more information. Make sure to set character set for database as AL32UTF8.

Refer to [Creating the Database](#) for steps to create the database.

Importing the Demo Dump File

After a successful database creation, demo data can also be imported by using by following these steps:

1. Set the correct ORACLE_SID and ORACLE_HOME.
2. Run following command to import demo dump:

NOTE: Ensure the ./CCB/Demo/exp_demo.dmp.gz file is extracted and available in data_pump_dir's location before running the below import command.

```
impdp directory= data_pump_dir dumpfile= exp_demo.dmp
logfile=exp_demo.log schemas=CISADM
```

Configuring Security

The configuration utility and scripts are located in the `.\CCB\Security` folder. To configure security, follow these steps:

1. Execute the `OraGenSec.exe` utility.

Note: Database vault must be disabled before running.

The script will prompt you for parameter values:

- Enter the application read-only user or Schema Owner in the database (e.g CISADM or CISREAD): CISADM
- Enter the password for the user: CISADM
- Enter the name of the Oracle Database: database name
- Enter a comma-separated list of Oracle users in which synonyms need to be created (e.g. cisuser,cisread): cisuser,cisread
- Select the following options: A
 - (A/a): Generate security for All objects in the Database (e.g. A or a for all objects)
 - (O/o): Generate security for specific Objects inputted in this terminal (e.g. CI_ACCT,CI_ACCT_K)
 - Generate security for specific objects generated from an input File (e.g. Security_Objects.txt)

The utility configures security for the application owner schema objects.

If you run `Oragensec` in Interactive Mode (without using the command line options), it will by default grant permissions to `CIS_USER` and `CIS_READ` Role. If you prefer to use site-specific roles then execute `Oragensec` after providing command line options.

For example:

```
(Oragensec.exe -d [Schema Owner],[Schema Owner's Password],[Database Name] -u [Read/Write User],[Read Only User] -r [Read Only Role],[Read Write Role] -a A -l [Logfile Name])
```

Chapter 3

Database Design

This section provides a standard for database objects such as tables, columns, and indexes, for products using the Oracle Utilities Application Framework. This standard helps smooth integration and upgrade processes by ensuring clean database design, promoting communications, and reducing errors. Just as Oracle Utilities Application Framework goes through innovation in every release of the software, it is also inevitable that the product will take advantage of various database vendors' new features in each release. The recommendations in the database installation section include only the ones that have been proved by vigorous QA processes, field tests and benchmarks. This section includes:

- [Database Object Standard](#)
- [Column Data Type and Constraints](#)
- [Standard Columns](#)

Database Object Standard

This section discusses the rules applied to naming database objects and the attributes that are associated with these objects.

Categories of Data

A table can belong to one of the three categories:

- Control (admin)
- Master
- Transaction

For purposes of physical table space design, metadata and control tables can belong to the same category.

Example of tables in each category:

- **Control:** SC_USER, CI_ADJ_TYPE, F1_BUS_OBJ
- **Master:** CI_PER, CI_PREM,
- **Transaction:** F1_FACT, CI_FT

All tables have the category information in their index name. The second letter of the index carries this information. See “Indexes” on page 3 for more information.

Naming Standards

The following naming standards must be applied to database objects.

Table

Table names are prefixed with the owner flag value of the product. For customer modification **CM** must prefix the table name. The length of the table names must be less than or equal to 30 characters. A language table should be named by suffixing **_L** to the main table. The key table name should be named by suffixing **_K** to the main table.

It is recommended to start a table name with the 2-3 letter acronym of the subsystem name that the table belongs to. For example, **MD** stands for metadata subsystem and all metadata table names start with **CI_MD**.

Some examples are:

- CI_ADJ_TYPE
- CI_ADJ_TYPE_L

A language table stores language sensitive columns such as a description of a code. The primary key of a language table consists of the primary key of the code table plus language code (LANGAGUE_CD).

A key table accompanies a table with a surrogate key column. A key value is stored with the environment id that the key value resides in the key table.

The tables prior to V2.0.0 are prefixed with CI_ or SC_.

Columns

The length of a column name must be less than or equal to 30 characters. For customer modification, CM must prefix the column name. The following conventions apply when you define special types of columns in the database.

- Use the suffix **FLG** to define a lookup table field. Flag columns must be CHAR(4). Choose lookup field names carefully as these column names are defined in the lookup table (CL_LOOKUP_FLD) and must be prefixed by the product owner flag value.
- Use the suffix **CD** to define user-defined codes. User-defined codes are primarily found as the key column of the admin tables.
- Use the suffix **ID** to define system assigned key columns.
- Use the suffix **SW** to define Boolean columns. The valid values of the switches are 'Y' or 'N'. The switch columns must be CHAR(1)
- Use the suffix **DT** to define Date columns.
- Use the suffix **DTTM** to define Date Time columns.
- Use the suffix **TM** to define Time columns.

Some examples are:

- ADJ_STATUS_FLG
- CAN_RSN_CD

Indexes

Index names are composed of the following parts:

[OF][*application specific prefix*][C/M/T]NNN[P/S]n

- **OF**- Owner Flag. The standard is to use the two characters of the product's owner flag. Note that there may be some older indexes that use only the first character of the owner flag. For client specific implementation of index, use CM for Owner Flag. If implementation creates a CM Index on table-columns for which the base product already provides an index, then the CM Index will be overridden by the based index.
- Application specific prefix could be C, F, T or another letter.
- **C/M/T** - The second character can be either C or M or T. C is used for control tables (Admin tables). M is for the master tables. T is reserved for the transaction tables.
- **NNN** - A three-digit number that uniquely identifies the table on which the index is defined.
- **P/S** - P indicates that this index is the primary key index. S is used for indexes other than primary keys.
- **n** is the index number, unique across all indexes on a given table (0 for primary and 1, 2, etc., for the secondary indexes).

Some examples are:

- F1C066P0
- F1C066S1
- XT206C2
- CMT206S2

Warning! Do not use index names in the application as the names can change due to unforeseeable reasons.

Updating Storage.xml

The storage.xml file that comes with the product allocates all base tables and indexes to the default tablespace CISTS_01. If you decide to allocate some tables or indexes outside of the default tablespace, then this has to be reflected in the storage.xml file by changing the tablespace name from the default value to a custom value, according to the format shown below:

Format:

```

<Table_Name>
  <TABLESPACE>CISTS_01</TABLESPACE>
  <PARALLEL>1</PARALLEL>
- <LOB>
- <Column Name>
  <TABLESPACE>CISTS_01</TABLESPACE>
  <SECUREFILE>Y</SECUREFILE>
  <CHUNK>8192</CHUNK>
  <CACHE>N</CACHE>
  <LOGGING>Y</LOGGING>
  <INROW>Y</INROW>
  <COMPRESS>N</COMPRESS>
</Column Name>
</LOB>
</Table_Name>

```

Where Parallel defines the number of threads, that Oracle DB Server will use to access a table or create an index.

We recommend creating CLOBs stored as SECUREFILE with Medium compression and Cache enabled. Please note that by default, medium compression is turned-off and must only be enabled if you have the Advanced compression license.

For instance, if a DBA decided to allocate table CI_ACCT in a tablespace MyTablespace, then they would have to change the storage.xml as follows:

```

<CI_ACCT>
  <TABLESPACE>MyTablespace</TABLESPACE>
</CI_ACCT>

```

The oradbi process uses the storage.xml file to place the new database objects into defined tablespaces. A tablespace referenced in the storage.xml file must exist in the database.

The storage.xml file has to be adjusted before each upgrade and/or new installation as required to allocate the tables and indexes across those tablespaces.

Table name is included as a comment for each of the indexes for clarity.

For initial installs, information for each object should be reviewed by a DBA. For upgrades, only tablespace information for the objects added in the new release needs to be reviewed by a DBA.

Be careful while editing this file. Make sure that the tablespace names being used exist in the database. Do not change the basic format of this file.

Sequence

The base sequence name must be prefixed with the owner flag value of the product. For customer modification **CM** must prefix the sequence name. The sequence numbers should be named as below:

1. If the Sequence is used for a specific table, then use the following sequence name:

```
[OF][C/M/T]NNN_SEQ
```

- OF stands for Owner Flag. For example, for Framework its F1. Other examples are M1,C1,D1,D2, etc.
- C/M/T stands for Control (Admin)/Master/Transaction Tables.
- NNN is a three digit unique Identifier for a table on which the sequence is defined.

For e.g: F1T220_SEQ

2. If more than one sequence is used for a specific table, then use the following Sequence Name:

[OF][C/M/T]NNN_Column_Name_SEQ

- OF stands for Owner Flag. For example, for framework is F1. Other examples are M1,C1,D1,D2 etc.
 - C/M/T stands for Control (Admin)/Master/Transaction tables.
 - NNN is a three digit unique identifier for a table on which the sequence is defined.
For Example: F1T220_BO_STATUS_CD_SEQ and F1T220_BUS_OBJ_CD_SEQ
3. If sequence is used for a generic requirement and not specific to a table, then use the following sequence name.

[OF]Column_Name_SEQ

- OF stands for Owner Flag. For example, for framework is F1. Other examples are M1,C1,D1,D2, etc.
For Example: F1FKVALID_SEQ
- For a customer modification, CM must prefix the sequence name.

Trigger

The base trigger name must be prefixed with the owner flag value of the product.

When implementers add database objects, such as tables, triggers and sequences, the name of the objects should be prefixed by CM.

Column Data Type and Constraints

This section discusses the rules applied to column data type and constraints, and the attributes that are associated with these objects.

User Defined Code

User Defined Codes are defined as CHAR type. The length can vary by the business requirements but a minimum of eight characters is recommended. You will find columns defined in less than eight characters but with internationalization in mind, new columns should be defined as CHAR(10) or CHAR(12). Also note that when the code is referenced in the application the descriptions are shown to users in most cases.

System Assigned Identifier

System assigned random numbers are defined as CHAR type. The length of the column varies to meet the business requirements. Number type key columns are used when a sequential key assignment is allowed or number type is required to interface with external software. For example, Notification Upload Staging ID is a Number type because most EDI software uses a sequential key assignment mechanism. For sequential key assignment implementation, the DBMS sequence generator is used in conjunction with Number Type ID columns.

Date/Time/Timestamp

Date, Time and Timestamp columns are defined physically as DATE in Oracle. Non-null constraints are implemented only for the required columns.

Number

Numeric columns are implemented as NUMBER type in Oracle. The precision of the number should always be defined. The scale of the number might be defined. Non-null constraints are implemented for all number columns.

Fixed Length/Variable Length Character Columns

When a character column is a part of the primary key of a table define the column in CHAR type. For the non-key character columns, the length should be the defining factor. If the column length should be greater than 10, use VARCHAR2 type in Oracle.

Null Column Support

The product supports Nullable columns. This means that the application can write NULLs instead of a blank space or zero (for numeric columns) by using NULLABLE_SW on CI_MD_TBL_FLD. If REQUIRED_SW is set to 'N' and the NULLABLE_SW is set to 'Y', the application will write a NULL in that column. The artifact generator will create hibernate mapping files with appropriate parameters so that the framework hibernate mapping types will know if a given property supports a null value.

NULLABLE_SW is not new, but has previously been used for certain fields such as dates, and some string and number foreign-key columns. Because of this, there is the possibility that there is incorrect metadata for some columns, and that turning on this new feature could result in incorrect behavior when using that metadata. The upgrade script fixes the metadata to make sure that the existing tables will not be affected.

This new feature only supports tables maintained by Java but NOT a Java program converted from COBOL. Thus, enhancing any existing tables to use null columns must be done only after making sure that the tables are maintained by Java, and not Java converted COBOL programs.

XML Type Support

The product supports XML Type. XML Type provides following advantages

1. The ability to use XQuery for querying nodes in the XML document stored within a column defined as XMLType.
2. The option to use the XML engine, which is built into the Oracle Database, to create indexes using nodes within the XML document stored in the XMLType column.

Cache and Key Validation Flags

By default, the Cache Flag is set to NONE. For most of the admin tables the CACHE Flag should be 'Cached for Batch'. This specifies that the table is cached as L2 cache to reduce database trips.

By default the Key Validation Flag is set to ALL. For tables which have the user defined keys, the KEY_VALIDATION_FLG should be set as 'ALL'. This checks the existence of the key before inserting a new one.

Table Classification and Table Volume Flags

There are multiple types of tables in the application, namely Admin system tables, Admin non-system tables, master tables and transaction tables. The Table Classification flag (TBL_CLASSIFICATION_FLG) sets the appropriate value for this lookup field to give a better view of the table classification.

Table Volume flag (TBL_VOLUME_FLG) is a customer modifiable field which is initially populated by product, but can be overridden by implementation. The field gives an idea of the relative data volume (categorized as highVolume, lowVolume and mediumVolume) of the table to make informed decisions.

Default Value Setting

The rules for setting the database default values are as follows:

- When a predefined default value is not available, set the default value of Non-null CHAR or VARCHAR columns to blank except the primary key columns.
- When a predefined default value is not available, set the default value Non-null Number columns to 0 (zero) except the primary key columns.
- No database default values should be assigned to the Non Null Date, Time, and Timestamp columns.

Foreign Key Constraints

Referential integrity is enforced by the application. In the database do not define FK constraints. Indexes are created on most of Foreign Key columns to increase performance.

Standard Columns

This section discusses the rules applied to standard columns and the attributes that are associated with these objects.

Owner Flag

Owner Flag (OWNER_FLG) columns exist on the system tables that are shared by multiple products. Oracle Utilities Application Framework limits the data modification of the tables that have owner flag to the data owned by the product.

Version

The Version column is used to for optimistic concurrency control in the application code. Add the Version column to all tables that are maintained by a Row Maintenance program.

Chapter 4

Database Implementation Guidelines

The following section outlines the general implementation guidelines for the database components, including:

- [Configuration Guidelines](#)
- [Oracle Database Implementation Guidelines](#)

Configuration Guidelines

This section includes general recommendations for configuring various database objects and includes a brief syntax overview. It covers the general aspects of the database objects and does not cover any specific implementation requirements. This section includes:

- [Index](#)
- [Table Partitioning Recommendations](#)
- [Transparent Data Encryption Recommendations](#)
- [Data Compression Recommendations](#)
- [Database Vault Recommendations](#)
- [Oracle Fuzzy Search Support](#)
- [Information Lifecycle Management \(ILM\) and Data Archiving Support](#)
- [Storage Recommendations](#)
- [Database Configuration Recommendations](#)
- [Database Syntax](#)
- [Database Initialization Parameters](#)

Index

Index recommendations specify points that need to be considered when creating indexes on a table.

1. Indexes on a table should be created according to the functional requirements of the table and not in order to perform SQL tuning.
2. The foreign keys on a table should be indexes.

In an Oracle Utilities Application Framework environment, always make sure that the optimization parameters are set as follows:

```
optimizer_index_cost_adj=1  
optimizer_index_caching=100
```

This will make sure that the optimizer gives a higher priority to index scans.

Note: If the implementation creates a CM index on table-columns for which the product already provides an index, then the CM index will be overridden by the base index.

Table Partitioning Recommendations

Oracle Utilities recommends using a minimum of 'n' partitions for selective database objects, where 'n' is number of RAC nodes.

Transparent Data Encryption Recommendations

Oracle Utilities supports Oracle Transparent Data Encryption (TDE). Oracle 11gR1 supports tablespace level encryption. The application supports tablespace level encryption for all application data. Make sure that the hardware resources are sufficiently sized for this as TDE uses additional hardware resources. The Oracle Advanced Security license is a prerequisite for using TDE.

Please consider the following when implementing TDE:

- Create a wallet folder to store the master key. By default, the wallet folder should be created under \$ORACLE_BASE/admin/<sid>.

- The wallet containing the master key can be created using the following command:


```
alter system set encryption key authenticated by "keypasswd"
```
- The wallet can be closed or opened using the following commands:


```
alter system set wallet open identified by "keypasswd";
alter system set wallet close;
```
- Column level encryption can be achieved using the following commands:


```
create table <table_name>
(name varchar2(200) default ' ' not null,
bo_data_area CLOB encrypt using 'AES128',
bo_status_cd char(12) encrypt using 'AES128')
lob (bo_data_area) store as securefile (cache compress)
tablespace <tablespace_name>;
```
- AES128 is the default encryption algorithm.
- Tablespace level encryption is also supported using the following command:


```
Create tablespace <tablespace_name> logging datafile '<datafile
location>' size <initial size> reuse autoextend on next <next size>
maxsize unlimited extent management local uniform size
<uniform size> encryption using 'AES128' default storage(encrypt) ;
```
- Indexed columns can only be encrypted using the NO SALT Option. Salt is a way to strengthen the security of encrypted data. It is a random string added to the data before it is encrypted, causing repetition of text in the clear to appear different when encrypted.

Data Compression Recommendations

Oracle Utilities supports Advanced Data Compression, available with Oracle 11gR1 onwards, to reduce the database storage footprint. Make sure that your resources are sufficiently sized for this as it uses additional system resources. Compression can be enabled at the Tablespace level or at the Table level.

Exadata Hardware

For Exadata hardware the compression recommendations are:

- For high volume tables, keep the current table partition uncompressed. All of the older partitions will be compressed based on QUERY HIGH compression.
- For high volume tables with CLOBs ensure to always keep CLOBs in securefile and medium compressed. Also keep the current table partition uncompressed. All of the older partitions will be compressed based on QUERY HIGH compression.
- Load data into the uncompressed table partitions using a conventional load and then, once data is loaded using a CTAS operation, load into a temporary heap table. Then truncate the original partition. Alter the original partition into HCC compressed and then partition exchange this with the temporary heap table.
- All multi column Indexes (primary as well as secondary) will be compressed using the default compression. HCC or OLTP compression is not applicable on the top of compressed Indexes.

Non- Exadata Hardware

For non-Exadata hardware the recommendations are the same as above, except that you cannot use HCC compression (it is only available in Exadata database machine). Instead of HCC you can use any other compression tool available to you for non-Exadata hardware.

CLOB Fields

All CLOB fields should be stored as SecureFiles and Medium compressed. This requires a separate license for Advanced Data Compression. As a part of the schema, we create the product-owned tables with compression turned OFF at the LOB level. If you have the license for Advanced Data Compression, you can enable compression by updating the storage.xml.

Database Vault Recommendations

The product supports Database Vault. All non-application User IDs can be prevented from using DDL or DML statements against the application schema. So SYS and SYSTEM cannot issue DDL or DML statements against CISADM schema.

The application-specific administration account can issue DDL statements but should not be able to perform any DML or DCL statements.

Application user must be given DML only permissions.

Database Vault can be used to control access during patch process and Install/Upgrade process.

Oracle Fuzzy Search Support

The product supports Oracle Fuzzy searches. To use this feature, Oracle Text must be installed. After Oracle Text is installed, an index must be created on the table where the fuzzy search needs to be performed from the application. This is only an Oracle database option and is not supported by other databases. Additionally, not all languages are supported. Refer to the Oracle database documentation for more information about fuzzy searching.

A typical syntax for implementation of fuzzy searching is as below. For the most updated syntax, please refer to Oracle Fuzzy documentation.

```
GRANT CTXAPP TO <Application schema owner e.g CISADM>;

GRANT EXECUTE ON CTX_DDL TO <Application schema owner e.g CISADM>;

create index <Application schema owner e.g CISADM>.<Index_Name> on
Application schema owner e.g CISADM>.<Table_Name> (<column_name>)
indextype is ctxsys.context parameters ('sync (on commit)');
begin
ctx_ddl.sync_index('Application schema owner e.g
CISADM>.<Index_Name>');
end
/
```

Information Lifecycle Management (ILM) and Data Archiving Support

The product provides support for Data Archiving based on Information Lifecycle Management (ILM).

Information Lifecycle Management is a methodology designed to manage data over its lifecycle. The implementation of ILM involves Oracle Utilities Application Framework based processes for high volume transactional objects. These processes evaluate eligible historical records and mark them eligible/not-eligible for archiving. Records marked eligible for archiving can then be migrated to lower cost storage or archived without compromising referential integrity in the production database. These processes are highly customizable in order to cater to an implementation's particular requirements.

Detailed guidelines for setting up the configuration to support Information Lifecycle Management are outlined in the white paper “Information Lifecycle Management (ILM) and Data Archiving Solution for Oracle Utilities Customer Care and Billing” and can be downloaded from My Oracle Support (<https://support.oracle.com>). The whitepaper also includes best practices for the initial setup and ongoing maintenance of the information lifecycle management based solution.

Storage Recommendations

This section specifies recommended options for storing the database objects.

SecureFile for Storing LOBs

Beginning with Oracle 11g, tables having fields with data type of CLOB or BLOBs should have the LOB Columns stored as SecureFiles.

- The storage options with SecureFiles for Heap Tables should be `ENABLE STORAGE IN ROW, CACHE and COMPRESS`.
- For the IOT Table the `PCTTHRESHOLD 50 OVERFLOW` clause should be specified and the storage options with SecureFiles should be `ENABLE STORAGE IN ROW, CACHE and COMPRESS`.
- The `PCTTHRESHOLD` should be specified as a percentage of the block size. This value defines the maximum size of the portion of the row that is stored in the Index block when an overflow segment is used.
- The `CHUNK` option for storage, which is the data size used when accessing or modifying LOB values, can be set to higher than one database block size if big LOBs are used in the IO Operation.
- For SecureFiles, make sure that the initialization parameter `db_securefile` is set to `ALWAYS`.
- The Tablespace where you are creating the SecureFiles should be enabled with Automatic Segment Space Management (ASSM). In Oracle Database 11g, the default mode of Tablespace creation is ASSM so it may already be set for the Tablespace. If it's not, then you have to create the SecureFiles on a new ASSM Tablespace.

Note: To enable compression on SecureFiles, you must have an Oracle Advanced Compression license in addition to Oracle Database Enterprise Edition. This feature is not available for the standard edition of the Oracle database.

If you are using Oracle Database Enterprise Edition, please ensure that the “COMPRESS” flag is turned on by setting it to “Y” in Storage.xml.

See “Database Syntax” on page 5 for more information on SecureFiles.

Database Configuration Recommendations

This section specifies the recommended methods for configuring the database with a focus on specific functional area.

Large Redo Log File Sizes

The Redo Log files are written by the Log Writer Background process. These log files are written in a serial manner. Once a log File is full, a log switch occurs and the next log file starts getting populated.

It is recommended that the size of the Redo log files should be sufficiently high so that you do not see frequent Log Switches in the alert logs of the database. Frequent Log Switches impact the IO performance and can be avoided by having a larger Redo log file size.

Frequent Log Switches impacts the IO performance and can be avoided by having a bigger Redo log File Size.

Database Syntax

SecureFile

```
CREATE TABLE <Table_Name>
```

```

        ( COLUMN1 ... ,
          COLUMN2 (CLOB)
        )
LOB(COLUMN2) STORE AS SECUREFILE (CACHE COMPRESS);

CREATE TABLE <Table_Name>
  ( COLUMN1 ... ,
    COLUMN2 (CLOB)
    CONSTRAINT <> PRIMARY KEY(...)
  )
ORGANIZATION INDEX PCTTHRESHOLD 50 OVERFLOW
LOB(COLUMN2) STORE AS SECUREFILE (ENABLE STORAGE IN ROW CHUNK CACHE
COMPRESS);

```

Database Initialization Parameters

The recommended initialization parameters are given below. These parameters are a starting point for database tuning. An optimal value for a production environment may differ from one customer deployment to another.

db_block_size=8192

log_checkpoint_interval=0

db_file_multiblock_read_count=8

transactions=3000

open_cursors=30000

db_writer_processes=10

optimizer_index_cost_adj=1

optimizer_index_caching=100

db_files=1024

dbwr_io_slaves=10 (Only if Asynchronous IO is not Supported)

sessions=4500

memory_target=0

memory_max_target=0

processes=3000

dml_locks=48600

_b_tree_bitmap_plans=FALSE

Oracle Database Implementation Guidelines

This section provides specific guidelines for implementing the Oracle database.

Oracle Partitioning

If you use a base index for the partitioning key, rename the index to CM**.

If you use the primary key index of the table as the partitioning key:

- Make the index non-unique.
- Primary constraints should still exist.

The upgrade on the partitioned table works best if the partitioning key is not unique. This allows the upgrade tool to drop the PK constraints if the primary key columns are modified and recreate the PK constraints without dropping the index.

Database Statistic

During an install process, new database objects may be added to the target database. Before starting to use the database, generate the complete statistics for these new objects by using the DBMS_STATS package. You should gather statistics periodically for objects where the statistics become stale over time because of changing data volumes or changes in column values. New statistics should be gathered after a schema object's data or structure are modified in ways that make the previous statistics inaccurate. For example, after loading a significant number of rows into a table, collect new statistics on the number of rows. After updating data in a table, you do not need to collect new statistics on the number of rows, but you might need new statistics on the average row length.

A sample syntax that can be used is as following:

```
BEGIN
SYS.DBMS_STATS.GATHER_SCHEMA_STATS (
OwnName => 'CISADM'
,Degree => 16
,Cascade => TRUE
,Method_opt => 'FOR ALL COLUMNS SIZE AUTO'
, Granularity => 'ALL' );
END;
/
```

Materialized View

Oracle Enterprise Edition supports query rewrite Materialized view. If you use Oracle Enterprise Edition, you can create following Materialized Views to improve performance of the batch job BATCH C1- TRMDD

```
CREATE MATERIALIZED VIEW F1_BO_LIFECYCLE_STATUS_MVW
(
BUS_OBJ_CD,
LIFE_CYCLE_BO_CD,
BO_STATUS_CD,
BATCH_CD
)
BUILD IMMEDIATE REFRESH ON COMMIT ENABLE QUERY REWRITE AS
SELECT
BO2.BUS_OBJ_CD,BO.LIFE_CYCLE_BO_CD,BOSA.BO_STATUS_CD,LCBOS.BATCH_CD as
LC_BATCH_CD
FROM
F1_BUS_OBJ BO2,
F1_BUS_OBJ BO,
```



```
F1_BUS_OBJ_STATUS LCBOS,  
F1_BUS_OBJ_STATUS_ALG BOSA  
WHERE  
BO2.LIFE_CYCLE_BO_CD =BO.LIFE_CYCLE_BO_CD AND  
BO.BUS_OBJ_CD = BOSA.BUS_OBJ_CD AND  
BOSA.BO_STATUS_SEVT_FLG = 'F1AT' AND  
LCBOS.BUS_OBJ_CD = BO.LIFE_CYCLE_BO_CD AND  
LCBOS.BO_STATUS_CD = BOSA.BO_STATUS_CD  
/
```

Chapter 5

Conversion Tools

This section describes the following database conversion tools:

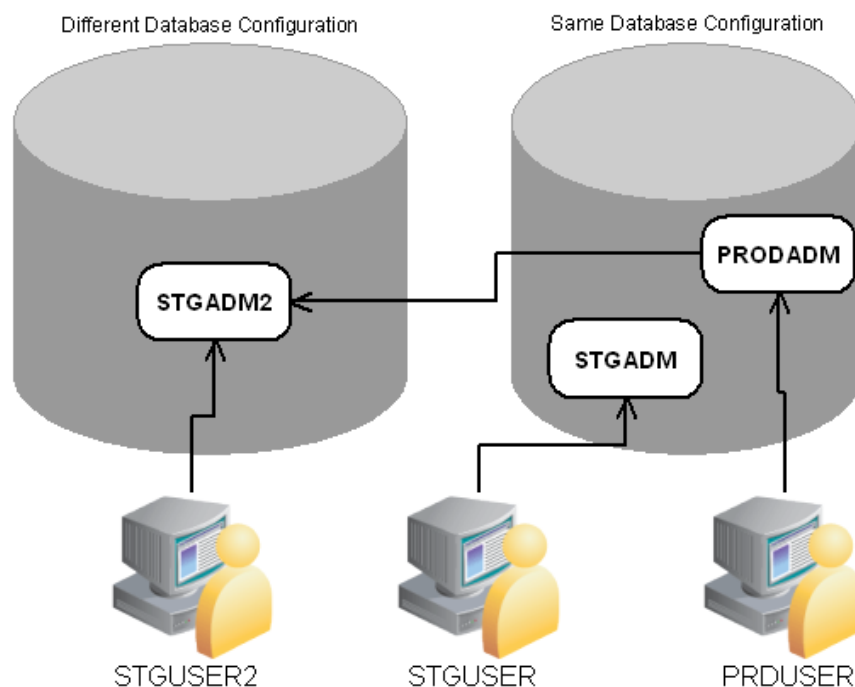
- [Database Configuration](#)
- [Script Installation](#)
- [Preparing the Production Database](#)
- [Preparing the Staging Database](#)

Note: All database related single fixes and service packs need to be applied against the production schema. Staging schema should not be updated with database single fixes or service packs. Staging schema need to be rebuilt for any fixes that contain DDL to create new database objects in production schema.

Database Configuration

The Conversion Tool Kit requires at least two sets of schema. One is to hold the staging data that the conversion tool gets the data from and performs validations. We call this schema the staging database. The target schema, which is referred to as the production database, is where the conversion tool inserts the validated data. Both the production database and the staging databases can reside in a single Oracle database or in different databases that are connected via a database link. Only the single database configuration is supported.

The following schematic diagram shows a sample configuration of both the production and staging environments in which the Conversion Tool Kit operates. The production and staging databases must be the same release level.



All the tables and views for the application are defined in the production database. The staging database has the same set of tables and views as the production database, except the tables that are grouped as part of the business configuration (control tables). Details on the differences of the tables of the two databases and of the conversion tool functionality are found in the Conversion Tool document.

Script Installation

The Conversion Setup Utility, ConvSetup.exe, is provided in this release of Oracle Utilities Customer Care and Billing to set up conversion schemas.

1. Install the Oracle Client 12c on Windows desktop and configure SQLNet to connect to the target database.

The Conversion folder contains the conversion setup utility: ConvSetup.exe and Conversion.bat.

This section of this document describes how to create the databases for the conversion tool kit.

Preparing the Production Database

If the production database does not exist create the database under the production schema owner (CISADM).

If the production database is upgraded from the previous version of the application make sure all public synonyms that are created on the application tables are deleted. Instead, each application user should have private synonyms created on the application tables in order for the conversion tool configuration to work.

Preparing the Staging Database

Once you have created a staging owner (STGADM), application user (STGUSER) and read access user (STGREAD), install the initial database option in the staging schema. The rest of the steps are listed below.

Run ConvSetup.exe from under the Conversion folder. The script prompts you for the following values:

- Database Platform: Oracle (O)
- Database connection information
- Database Name
- System Password
- Production Schema Name
- Staging Schema Name
- Read-Write user for Staging Schema.

ConvSetup.exe performs following tasks:

- Creates cx* views on the master/transaction tables in the production database.
- Grants the privileges on the master/transaction tables in the production database to the staging owner.
- Drops control tables and creates views on production control tables in the staging database.
- Grants privileges on the control tables to the staging owner.
- Grants privileges on the cx* views to the staging application user.
- Creates generated key tables.
- Creates generated table primary key and secondary indexes.

In addition to above tasks ConvSetup.exe also generates the following SQL scripts:

- create_cxviews.sql
- create_ctlviews.sql
- createck_tbls.sql
- create_grants.sql
- createck_pkix.sql
- createck_secix.sql

By default the conversion.bat updates all changes to the staging schema. If you want to generate only the above sql scripts and not apply changes to staging schema then update conversion.bat by removing “-u”. The sql scripts can be applied to the staging schema later. The sqls scripts need to be executed in the same order as described above using SQL*PLus.

Once the staging schema has been set up, generate the security for the staging user using:

```
oragensec.exe -d stgadm,schemapassword,database_name -r  
stg_read,stg_user -u stguser
```

Appendix A

Upgrades to the Oracle Utilities Customer Care and Billing 2.5.0 Database

This document describes the database upgrade process for the Oracle Utilities Customer Care and Billing V2.5.0. It highlights changes made to the administrative tables and how those changes should be applied to the data in order for your current database to work with the V2.5.0 application, and to preserve the business logic implemented in the previous version of the application. The changes that do not require data upgrade are not described in this section of the document. The tasks that need to be performed after running the upgrade scripts are included.

The added functionality of V2.5.0 is not the scope of this documentation. The upgrade scripts do not turn on the newly added functionality by default. For new functionality, refer the V2.5.0 User Guides. In the last section of this document you will find a list of the new tables that are added in V2.5.0

This section includes:

- [Schema Changes](#)
- [New System Data](#)

Schema Changes

Column Format Change

Table Name	Column Name	From	To
CI_SP_RTE	SVC_CYC_CD	CHAR(4)	CHAR(16)
CI_SP_RTE	SVC_RTE_CD	CHAR(8)	CHAR(16)
CI_SVC_RTE_STG_DWN	SVC_CYC_CD	CHAR(4)	CHAR(16)
CI_SVC_RTE_STG_DWN	SVC_RTE_CD	CHAR(8)	CHAR(16)

Index Modification

Index Name	Table Name	Column Name
XT069S0	CI_COLL_EVT	TRIGGER_BP_SW
XT069S0	CI_COLL_EVT	COLL_PROC_ID
XT069S0	CI_COLL_EVT	EVT_SEQ
XT069S0	CI_COLL_EVT	COLL_EVT_TYP_CD

New System Data

This section lists the new system data that are added for business process configuration.

New Index

Index Name	Table Name	Column Name
XT064S1	CI_BAL_CTL_GRP	BALANCING_STAT_FLG
XT064S1	CI_BAL_CTL_GRP	BAL_CTL_GRP_ID

Appendix B

Upgrades to the Oracle Utilities Application Framework 4.3.0.0.1 Database

This section describes the database upgrade process for the Oracle Utilities Application Framework database from V4.2.0.2.0 to V4.3.0.0.1. It highlights changes made to the administrative tables and how those changes should be applied to the data in order for your current database to work with the V4.3.0.0.1 application, and to preserve the business logic implemented in the previous version of the application. The changes that do not require data upgrade are not described in this document. The tasks that need to be performed after running the upgrade scripts are included.

The added functionality of V4.3.0.0.1 is not the scope of this documentation. The upgrade scripts do not turn on the newly added functionality by default. For new functionality, refer the V4.3.0.0.1 User Guides. In the last section of this appendix, you will find a list of the new tables that are added in V4.3.0.0.1.

This section includes:

- [Automatic Data Upgrade](#)
- [Schema Change](#)
- [New System Data](#)

Automatic Data Upgrade

This section describes what the upgrade script will populate in new tables and columns to preserve the existing base product application functions of the previous version of Oracle Utilities Application Framework.

Schema Change

New Tables

The following new tables are added to Oracle Utilities Application Framework.

Tables	Description
CI_PORTAL_OPT	Portal Option
CI_USR_BOOKMARK	User Bookmarks
CI_USR_ZONE_SAVE	User Zone Save
F1_REQ_CHAR	Request Characteristics

New Views

None

Dropped Tables

None

Unsupported Tables

None

Added Columns

The following table columns are added to Oracle Utilities Application Framework.

Table	Column	Required
CI_SCR_L	DESCR4000	Y
CI_NAV_OPT	MULTI_QUERY_ZONE_CD	N
CI_NAV_OPT	SUB_QUERY_ZONE_CD	N
CI_SCR_L	DESCR4000	N
CI_ZONE_L	DESCR_OVRD	N
F1_OBJ_REV	ILM_ARCH_SW	N
F1_OBJ_REV	ILM_DT	N
F1_OUTMSG	ILM_ARCH_SW	N
F1_OUTMSG	ILM_DT	N
F1_SVC_TASK	ILM_ARCH_SW	N

Table	Column	Required
F1_SVC_TASK	ILM_DT	N
F1_SYNC_REQ	ILM_ARCH_SW	N
F1_SYNC_REQ	ILM_DT	N
F1_SYNC_REQ_IN	ILM_ARCH_SW	N
F1_SYNC_REQ_IN	ILM_DT	N

Dropped Columns

None

Unsupported Table Columns

None

Column Format Change

Table Name	Column Name	From	To
CI_MSG_LOGPARM	MESSAGE_PARM	VARCHAR2:30	VARCHAR2:2000:
CI_NT_DWN_EXP	MESSAGE_PARM	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM1	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM2	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM3	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM4	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM5	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM6	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM7	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM8	VARCHAR2:30:	VARCHAR2:2000:
CI_NT_UP_EXCP	MESSAGE_PARM9	VARCHAR2:30:	VARCHAR2:2000:
CI_ROOT_OBJ_EXP	MESSAGE_PARM	VARCHAR2:30:	VARCHAR2:2000:
CI_TD_MSG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
CI_VAL_ERR	MESSAGE_PARM1	VARCHAR2:30:	VARCHAR2:2000:
CI_VAL_ERR	MESSAGE_PARM2	VARCHAR2:30:	VARCHAR2:2000:
CI_VAL_ERR	MESSAGE_PARM3	VARCHAR2:30:	VARCHAR2:2000:
CI_VAL_ERR	MESSAGE_PARM4	VARCHAR2:30:	VARCHAR2:2000:
CI_VAL_ERR	MESSAGE_PARM5	VARCHAR2:30:	VARCHAR2:2000:
CI_VAL_ERR	MESSAGE_PARM6	VARCHAR2:30:	VARCHAR2:2000:

CI_VAL_ERR	MESSAGE_PARM7	VARCHAR2:30:	VARCHAR2:2000:
CI_VAL_ERR	MESSAGE_PARM8	VARCHAR2:30:	VARCHAR2:2000:
CI_VAL_ERR	MESSAGE_PARM9	VARCHAR2:30:	VARCHAR2:2000:
CI_WF_EVT_EXP	MESSAGE_PARM	VARCHAR2:30:	VARCHAR2:2000:
CI_WF_PROC_MSGP	MESSAGE_PARM	VARCHAR2:30:	VARCHAR2:2000:
CI_XAI_DWN_EXP	MESSAGE_PARM	VARCHAR2:30:	VARCHAR2:2000:
CI_XML_STGUPEXP	MESSAGE_PARM	VARCHAR2:30:	VARCHAR2:2000:
F1_BNDL_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_BUS_EVT_LOG_MSG_P	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_FACT_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_IWS_SVC_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_MIGR_DATA_ST_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_MIGR_OBJ_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_MIGR_TRANS_LOG_PA	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_OBJ_REV_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_OUTMSG_ERRP_ARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_REQ_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_REQ_TYPE_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_SVC_TASK_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_SYNC_REQ_IN_EXCP_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_SYNC_REQ_IN_LOG_P	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_SYNC_REQ_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:
F1_WEB_SVC_LOG_PARM	MSG_PARM_VAL	VARCHAR2:30:	VARCHAR2:2000:

New System Data

This section lists the new system data that are added for business process configuration.

Algorithm Type

The following algorithm types are new to Oracle Utilities Application Framework.

Algorithm Type	Description
F1-ILMELIG	ILM Eligibility Based on Status
F1-VALIDOWNR	Extendable Lookup - Validate Owner

Algorithm

The following Algorithms are Oracle Utilities Application Framework owned system data.

Algorithm	Description
F1-ILMELIG	ILM Eligibility Based on Status
F1-VALIDOWNR	Extendable Lookup - Validate Owner

Application Service

The following application services are added after Oracle Utilities Application Framework

Application Service	Description
F1-BOOKMARKS	Bookmarks
F1ANNNTYP	Web Service Annotation Type MO
F1_USRFAVSCH	Favorite Searches Zone

Access Mode Added to Application Service

The following access modes are added to existing application services.

Application Service	Description
F1IWSDPLY	Inbound Web Service DeploymentExecute (F1EX)

Batch Control

The following batch controls are added.

Batch Control	Description
F1-ILMIN	ILM Crawler Initiator
F1-ORCRL	ILM Crawler - Object Revision
F1-OUCL	ILM Crawler - Outbound Message
F1-SICRL	ILM Crawler - Inbound Sync Request

Batch Control	Description
F1-SRCRL	ILM Crawler - Sync Request
F1-STCRL	ILM Crawler - Service Task
F1-TDCRL	ILM Crawler - To Do Entry

Business Object

The following Business Objects are Oracle Utilities Application Framework owned system data in V4.3.0.0.1.

Business Object	Description
F1-DeviceDisplayTypes	UI Device Display Types
F1-ILMMSConfig	ILM Configuration

FK Reference

The following FK References are new to Oracle Utilities Application Framework in this release.

FK Reference	Description
F1-TODO	To Do Entry
F1PA-PO	Portal Option - Page Actions Menu
F1PK-PO	Portal Option - Page Info FK Reference
FIBC-MO	MO Option - Batch Control ILM

Lookups

The following Lookups are added to Oracle Utilities Application Framework.

Lookup Field Name	Field Value	Language	Description
ALG_ENTTTY_FLG	F1CZ	ENG	Zone
ALG_ENTTTY_FLG	F1GD	ENG	Installation - Guaranteed Delivery
ALG_ENTTTY_FLG	F1LR	ENG	Deprecated Value - Do not use
BO_OPT_FLG	F1AT	ENG	Allow Manual Monitor
CHAR_ENTTTY_FLG	F1RQ	ENG	Request
F1_BATCH_CTGY_FLG	F1IL	ENG	ILM
F1_CAL_ITEM_TYP_CL R	BL	ENG	LightSkyBlue
F1_CAL_ITEM_TYP_CL R	GL	ENG	Gold

Lookup Field Name	Field Value	Language	Description
F1_CAL_ITEM_TYP_CL R	GR	ENG	PaleGreen
F1_CAL_ITEM_TYP_CL R	RD	ENG	Pink
F1_IWS_TRANS_TYPE_ FLG	ADD	ENG	Add
F1_IWS_TRANS_TYPE_ FLG	DELT	ENG	Delete
F1_IWS_TRANS_TYPE_ FLG	READ	ENG	Read
F1_IWS_TRANS_TYPE_ FLG	UPDT	ENG	Update
INS_ALG_ENTITY_FLG	F1GD	ENG	Guaranteed Delivery
MAINT_OBJ_OPT_FLG	FIRB	ENG	ILM Restrict By BO Final Status
MENU_TYPE_FLG	PGAT	ENG	Page Action Menu
MENU_TYPE_FLG	TBAR	ENG	Toolbar
MENU_TYPE_FLG	USRM	ENG	User Menu
NAV_OPT_TYPE_FLG	F1IF	ENG	Internal Function
PORTAL_OPT_FLG	F1PA	ENG	Page Action Menu
PORTAL_OPT_FLG	F1PK	ENG	Page Info FK Reference

Maintenance Object

None

Script

The following scripts are owned by Oracle Utilities Application Framework and added in this release.

Script	Description
F1-IlmDisp	ILMMasterConfigurationDisplayDetails
F1-IlmMstCfg	Master Configuration - Maintain
F1-ReqMain	Request - Maintain
F1-ValidOwnr	Extendable Lookup - Validate Owner

To do Type

None

Portal

None

Portal Zone

The following Portal Zones are added in this release.

Portal	Zone
CI_DASHBOARD	F1-BOOKMARKS

UI Map

The following UI Maps are Oracle Utilities Application Framework owned system data in this release.

Map	Description
F1-BookmarkPopup	Bookmark Popup
F1-DisplayBookmarks	Display Bookmarks
F1-GenerateBsSchemaContext	Generate a Business Service Schema

XAI Inbound Service

There are no new XAI Inbound Services new to Oracle Utilities Application Framework.

Zone Type

The following zone types are new in this release

Map	Description
F1-Calendar	Calendar

Zone

The following new Zones are added to Oracle Utilities Application Framework V4.3.0.0.1.

Zone	Zone Type	Description
F1-BOOKMARKS	F1-MAPEXPL	Bookmarks
F1-GENBSCHM	F1-MAPEXPL	Generate Schema
F1-GETBKMRKS	F1-DE-SINGLE	Get Bookmarks
F1-USRFAVSCH	F1-DE-SINGLE	Retrieve User's Favorite Searches

Appendix C

Oracle Application Framework System Table Guide

This section lists the system tables owned by the Oracle Utilities Application Framework V4.3.0.0.1 and explains the data standards of the system tables. The data standards are required for the installation of Oracle Utilities Application Framework, development within the Oracle Utilities Application Framework, and the configuration and customization of Oracle Utilities products. Adhering to the data standards is a prerequisite for seamless upgrade to future releases.

This section includes:

- **About the Application Framework System Tables**
- **System Table Standards**
- **Guidelines for System Table Updates**
- **System Table List**

About the Application Framework System Tables

System tables are a subset of the tables that must be populated at the time the product is installed. They include Metadata and configuration tables. The data stored in the system tables are the information that Oracle Utilities Application Framework product operations are based on.

As the product adds more functionality, the list of system tables can grow. The complete list of the system tables can be found in the **System Table List** section.

System Table Standards

System table standards must be observed for the following reasons:

- The product installation and upgrade process and customer modification data extract processes depend on the data prefix and owner flag values to determine the system data owned by each product.
- The standards ensure that there will be no data conflict in the product being developed and the future Oracle Utilities Application Framework release.
- The standards ensure that there will be no data conflict between customer modifications and future Oracle Utilities product releases.
- The data prefix is used to prevent test data from being released to production.

Developer's Note: All test data added to the system data tables must be prefixed by ZZ (all upper case) in order for the installation and upgrade utility to recognize them as test data.

Guidelines for System Table Updates

This section describes guidelines regarding the updating of the system table properties.

Business Configuration Tables

The majority of data in the tables in this group belongs to the customer. But these tables are shipped with some initial data in order for the customer to login to the system and begin configuring the product. Unless specified otherwise, the initial data is maintained by Oracle Utilities Application Framework and subject to subsequent upgrade.

Application Security and User Profile

These tables define the access rights of a User Group to Application Services and Application Users.

Properties	Description
Tables	SC_ACCESS_CNTL, SC_USER, SC_USR_GRP_PROF, SC_USR_GRP_USR, SC_USER_GROUP, SC_USER_GROUP_L
Initial Data	User Group All SERVICES and default system user SYSUSER. Upon installation the system default User Group All SERVICES is given unrestricted accesses to all services defined in Oracle Utilities Application Framework.

Developer's Note: When a new service is added to the system, all actions defined for the service must be made available to the User Group All SERVICES.

Currency Code

The ISO 4217 three-letter codes are taken as the standard code for the representation of each currency.

Properties	Description
Tables	CI_CURRENCY_CD, CI_CURRENCY_CD_L
Initial Data	United States Dollar (USD).

Display Profile

The Display Profile Code is referenced in the User (SC_USER) table.

Properties	Description
Tables	CI_DISP_PROF, CI_DISP_PROF_L
Initial Data	North America (NORTHAM) and Europe (EURO) and HIJRI Format (HIJRI). Configuration Note: In order to use HIJRI Format display profile, additional configuration is needed to define the mappings between Hijri dates and Gregorian dates. Refer to the Display Profile documentation for more information.

Configuration Note: In order to use HIJRI Format display profile, additional configuration is needed to define the mappings between Hijri dates and Gregorian dates.

Refer to the Display Profile documentation for more information.

Installation Options

Installation Option has only one row that is shipped with the initial installation of the Oracle Utilities Application Framework. The updatable columns in these tables are customer data and will not be overridden by the upgrade process unless a special script is written and included in the upgrade process.

Properties	Description
Tables	F1_INSTALLATION, CI_INSTALL_ALG, CI_INSTALL_MSG, CI_INSTALL_MSG_L, CI_INSTALL_PROD
Initial Data	Option 11111.

Developer's Note: The system data owner of an environment is defined in the Installation Option. This Owner Flag value is stamped on all system data that is added to this environment. The installation default value is Customer Modification (CM). This value must be changed in the base product development environments.

Language Code

Language Code must be a valid code defined in ISO 639-2 Alpha-3. Adding a new language code to the table without translating all language dependent objects in the system can cause errors when a user chooses the language.

Properties	Description
Tables	CI_LANGUAGE
Initial Data	English (ENG).

To Do Priority and Role

New To Do Types released will be linked to the default To Do Role and set to the product assigned priority value initially. These initial settings can be overridden by the implementation.

Properties	Description
Tables	CI_ROLE(L), CI_TD_VAL_ROLE
Initial Data	F1_DFLT

Development and Implementation System Tables

This section defines the standards for the system tables that contain data for application development. The data in these tables implement business logic and UI functions shared by various products and product extensions in the same database.

Standards

When adding new data, the owner flag value of the environment must prefix certain fields of these tables. For example, when a developer adds a new algorithm type to an <Product Name> environment, C1 should prefix the new Algorithm Type code. The fields that are subject to this rule are listed in Standard Data Fields property.

The data that is already in these tables cannot be modified if the data owner is different than the environment owner. This prevents the developers from accidentally modifying system data that belongs to the Oracle Utilities Application Framework or the base products. However, some fields are exempt from this rule and can be modified by Customer Modification. These fields are listed in the Customer Modification Fields property.

Note that the system supports a system upgrade rule called Override Owner flag. If duplicate data rows (data row with same primary key values) are found at the time of upgrade, the owner flag values will get overridden. The lower level application system data will override the upper level system data. For example, F1 overrides C1, F1&C1 override CM, and so on. This rule will be applied to the following tables: CI_CHAR_ENTITY, CI_MD_MO_ALG, C1_PORTAL_OPT, F1_BUS_OBJ_ALG, F1_BUS_OBJ_STATUS_ALG, CI_MD_MO_OPT, F1_BUS_OBJ_OPT, F1_BUS_OBJ_STATUS_OPT, F1_BUS_OBJ_STATUS, F1_BUS_OBJ_STATUS_L

Algorithm Type

Properties	Description
Tables	CI_ALG_TYPE, CI_ALG_TYPE_L, CI_ALG_TYPE_PRM, CI_ALG_TYPE_PRM_L
Standard Data Fields	Algorithm Type (ALG_TYPE_CD)
Customer Modification	None

Algorithm

Properties	Description
Tables	CI_ALG, CI_ALG_L, CI_ALG_PARM, CI_ALG_VER
Standard Data Fields	Algorithm (ALG_CD)
Customer Modification	None

Application Security

Properties	Description
Tables	SC_APP_SERVICE, SC_APP_SERVICE_L, CI_APP_SVC_ACC
Standard Data Fields	Application Service ID (APP_SVC_ID).
Customer Modification	None

Batch Control

Properties	Description
Tables	CI_BATCH_CTRL, CI_BATCH_CTRL_L, CI_BATCH_CTRL_P, CI_BATCH_CTRL_P_L
Standard Data Fields	Batch Process (BATCH_CD), Program Name (PROGRAM_NAME)
Customer Modification	Next Batch Number (NEXT_BATCH_NBR), Last Update Instance (LAST_UPDATE_INST), Last Update Date time (LAST_UPDATE_DTTM) and the batch process update these columns. Time Interval (TIMER_INTERVAL), Thread Count (BATCH_THREAD_CNT), Maximum Commit Records (MAX_COMMIT_RECS), User (USER_ID), Language (LANGUAGE_CD), Email Address (EMAILID), Start program debug tracing (TRC_PGM_STRT_SW), End Program Debug trace (TRC_PGM_END_SW), SQL debug tracing (TRC_SQL_SW) and Standard debug tracing (TRC_STD_SW) on CI_BATCH_CTRL Table. Batch Parameter Value (BATCH_PARM_VAL) on Batch Control Parameters Table (CI_BATCH_CTRL_P)

Business Object

Properties	Description
Tables	F1_BUS_OBJ, F1_BUS_OBJ_L, F1_BUS_OBJ_ALG, F1_BUS_OBJ_OPT, F1_BUS_OBJ_STATUS, F1_BUS_OBJ_STATUS_L, F1_BUS_OBJ_STATUS_ALG, F1_BUS_OBJ_STATUS_OPT, F1_BUS_OBJ_STATUS_RSN, F1_BUS_OBJ_STATUS_RSN_L, F1_BUS_OBJ_STATUS_RSN_CHAR, F1_BUS_OBJ_TR_RULE, F1_BUS_OBJ_TR_RULE_L
Standard Data Fields	Business Object (BUS_OBJ_CD), Status Reason (BO_STATUS_REASON_CD)
Customer Modification	Batch Control (BATCH_CD), Alert (BO_ALERT_FLG), Sequence (SORT_SEQ5), Status Reason (STATUS_REASON_FLG) fields on Business Object Status Table (F1_BUS_OBJ_STATUS). Instance Control (INSTANCE_CTRL_FLG), Application Service (APP_SVC_ID) on Business Object Table (F1_BUS_OBJ). Status Reason Selection (STATUS_REASON_SELECT_FLG) on Status Reason Table (F1_BUS_OBJ_STATUS_RSN)

Business Service

Properties	Description
Tables	F1_BUS_SVC, F1_BUS_SVC_L
Standard Data Fields	Business Service (BUS_SVC_CD)
Customer Modification	Application Service (APP_SVC_ID)

Characteristics

Properties	Description
Tables	CI_CHAR_TYPE, CI_CHAR_TYPE_L, CI_CHAR_ENTITY, CI_CHAR_VAL, CI_CHAR_VAL_L
Standard Data Fields	Characteristic Type (CHAR_TYPE_CD)
Customer Modification	Adhoc Characteristic Value Validation Rule (ADHOC_VAL_ALG_CD).

Configuration Migration Assistant

Properties	Description
Tables	F1_MIGR_PLAN, F1_MIGR_PLAN_L, F1_MIGR_PLAN_INSTR, F1_MIGR_PLAN_INSTR_L, F1_MIGR_PLAN_INSTR_ALG, F1_MIGR_REQ, F1_MIGR_REQ_L, F1_MIGR_REQ_INSTR, F1_MIGR_REQ_INST R_L, F1_MIGR_REQ_INSTR_ENTITY

Properties	Description
Standard Data Fields	Migration Plan Code (MIGR_PLAN_CD), Migration Request Code (MIGR_REQ_CD)
Customer Modification	None

Data Area

Properties	Description
Tables	F1_DATA_AREA, F1_DATA_AREA_L
Standard Data Fields	Data Area Code (DATA_AREA_CD)
Customer Modification	None

Display Icon

Properties	Description
Tables	CI_DISP_ICON, CI_DISP_ICON_L
Standard Data Fields	Display Icon Code (DISP_ICON_CD)
Customer Modification	None

Extendable Lookup

Properties	Description
Tables	F1_EXT_LOOKUP_VAL, F1_EXT_LOOKUP_VAL_L
Standard Data Fields	Business Object (BUS_OBJ_CD), Extendable Lookup Value (F1_EXT_LOOKUP_VALUE)
Customer Modification	Override Description (DESCR_OVRD) on Extendable Lookup Field Value Language Table (F1_EXT_LOOKUP_VAL_L)

Foreign Key Reference

Properties	Description
Tables	CI_FK_REF, CI_FK_REF_L
Standard Data Fields	FK reference code (FK_REF_CD)
Customer Modification	Info Program Name (INFO_PRG), Zone (ZONE_CD)

Inbound Web Service

Properties	Description
Tables	F1_IWS_SVC_L, F1_IWS_SVC, F1_IWS_SVC_OPER_L, F1_IWS_SVC_OPER, F1_IWS_ANN_L, F1_IWS_ANN_PARM, F1_IWS_ANN, F1_IWS_ANN_TYPE_L, F1_IWS_ANN_TYPE, F1_IWS_ANN_TYPE_PARM, F1_IWS_ANN_TYPE_PARM_L
Standard Data Fields	Webservice Name (IN_SVC_NAME), Annotation (ANN_CD), Annotation Type (ANN_TYPE_CD)
Customer Modification	Debug (DEBUG_SW), Active (ACTIVE_SW), Trace (TRACE_SW), Post Error (POST_ERROR_SW), Request XSL (REQUEST_XSL), Response XSL (RESPONSE_XSL)

Lookup

Properties	Description
Tables	CI_LOOKUP_FIELD, CI_LOOKUP_VAL, CI_LOOKUP_VAL_L,

Properties	Description
Standard Data Fields	<p data-bbox="764 218 1073 247">Field Name (FIELD_NAME)</p> <ul data-bbox="764 254 1507 407" style="list-style-type: none"> <li data-bbox="764 254 1507 407">• A lookup field name must have corresponding field metadata. The name of the lookup field column must be assigned to avoid conflicts among different products. If you follow the standards for database field names, a Customer Modification lookup field name will be automatically Customer Modification prefixed. <p data-bbox="764 428 1073 457">Field Value (FIELD_VALUE)</p> <ul data-bbox="764 464 1507 758" style="list-style-type: none"> <li data-bbox="764 464 1507 548">• If a lookup field is customizable, Customer Modification can insert new lookup values. X or Y must prefix when implementers introduce a new lookup value. <li data-bbox="764 569 1507 758">• Product development may add lookup values to a Oracle Utilities Application Framework owned lookup field's value. When extended new value is added, the Owner Flag is used to prefix the value. For example, when the Oracle Utilities Customer Care and Billing product adds a new value to the algorithm entity flag (ALG_ENTITY_FLG), it is prefixed with C1.
Customer Modification	Override Description (DESCR_OVRD) on Lookup Field Value Language Table (CI_LOOKUP_VAL_L)

Map

Properties	Description
Tables	F1_MAP, F1_MAP_L
Standard Data Fields	UI Map (MAP_CD)
Customer Modification	None

Managed Content

Properties	Description
Tables	F1_MANAG_CONTENT, F1_MANAG_CONTENT_L
Standard Data Fields	Managed Content (MANAG_CONTENT_CD)
Customer Modification	None

Messages

Properties	Description
Tables	CI_MSG_CATEGORY, CI_MSG_CATEGORY_L, CI_MSG, CI_MSG_L

Properties	Description
Standard Data Fields	<p data-bbox="764 218 1219 247">Message Category (MESSAGE_CAT_NBR)</p> <ul data-bbox="764 254 1500 470" style="list-style-type: none"> <li data-bbox="764 254 1500 373">• Messages are grouped in categories and each category has message numbers between 1 and 99999. A range of message categories is assigned to a product. An implementation may only use categories assigned for customization use. <li data-bbox="764 394 1370 424">• Implementer Message Categories are 80000 and 90000 <li data-bbox="764 445 1084 474">• Reserved for Tests - 99999 <p data-bbox="764 491 1390 520">Message Number (MESSAGE_NBR) for message categories</p> <ul data-bbox="764 527 1500 583" style="list-style-type: none"> <li data-bbox="764 527 1500 583">• Message numbers below 1000 are reserved for common messages. Implementers must not use message numbers below 1000. <p data-bbox="764 600 1438 630">Message Number (MESSAGE_NBR) for Java message categories</p> <ul data-bbox="764 636 1500 1213" style="list-style-type: none"> <li data-bbox="764 636 1325 665">• Subsystem Standard Messages - 00001 thru 02000 <li data-bbox="764 686 1105 716">• Reserved - 02001 thru 09999 <li data-bbox="764 737 1219 766">• Published Messages - 10001 thru 11000 <li data-bbox="764 787 1198 816">• Package Messages - 10001 thru 90000 <li data-bbox="764 837 1105 867">• Reserved - 90001 thru 99999 <li data-bbox="764 888 1500 924">• Each package is allocated 100 message numbers, each starting from 101. <li data-bbox="764 945 1500 1129">• Published Messages are messages that are special-interest messages that implementations need to know about and are therefore published in the user docs. Examples of these include messages that are highly likely to be changed for an implementation, or messages that are embedded into other texts/messages and therefore the message number is never shown <li data-bbox="764 1150 1500 1213">• Reserved message number ranges are for future use and therefore must not be used by all products.
Customer Modification	<p data-bbox="764 1247 1500 1304">Override Description (DESCRLONG_OVRD), Message Text Override (MESSAGE_TEXT_OVRD)</p>

Meta Data - Table and Field

Properties	Description
Tables	CI_MD_TBL, CI_MD_TBL_FLD, CI_MD_TBL_L, CI_MD_TBL_FLD_L, CI_MD_FLD, CI_MD_FLD_L, F1_DB_OBJECTS_REPO
Standard Data Fields	Table Name (TBL_NAME) <ul style="list-style-type: none"> Table names must match with the physical table name or view name in the database. Field Name (FLD_NAME) Field name must match with the physical column name in the database unless the field is a work field. Field name does not have to follow the prefixing standard unless the field is a work field or customer modification field. F1_DB_OBJECTS_REPO Table stores information about Indexes, Sequences, Triggers and other database objects excluding Tables and Fields (as they are already stored in the other Metadata tables)
Customer Modification	Audit Switches (AUDIT_INSERT_SW, AUDIT_UPDATE_SW, AUDIT_DELETE_SW), Override label (OVRD_LABEL) on MD Table Field Table (CI_MD_TBL_FLD). Audit Program Name (AUDIT_PGM_NAME), Audit Table Name (AUDIT_TBL_NAME), Audit Program Type (AUDIT_PGM_TYPE_FLG), Key Validation (KEY_VALIDATION_FLG) and Caching strategy (CACHE_FLG) on MD Table (CI_MD_TBL). Override Label (OVRD_LABEL) and Customer Specific Description (DESCRLONG_OVRD) on Field Table.

Meta Data - Constraints

Properties	Description
Tables	CI_MD_CONST, CI_MD_CONST_FLD
Standard Data Fields	Constraint Id (CONST_ID) <ul style="list-style-type: none"> Index Name for Primary Constraints <Index Name>Rnn for Foreign Key Constraints Where <ul style="list-style-type: none"> nn: integer, 01 through 99
Customer Modification	None

Meta Data - Menu

Menus can be extended to support multiple products by adding a new menu line to an existing menu. The sequence number on the menu line language table (CI_MD_MENU_LINE_L) determines the order the menu lines appear. Within the same sequence, alphabetic sorting is used.

Properties	Description
Tables	CI_MD_MENU, CI_MD_MENU_L, CI_MD_MENU_ITEM, CI_MD_MENU_ITEM_L, CI_MD_MENU_LINE, CI_MD_MENU_LINE_L

Properties	Description
Standard Data Fields	Menu Name (MENU_NAME), Menu Item Id (MENU_ITEM_ID), Menu Line Id (MENU_LINE_ID)
Customer Modification	Override Label (OVRD_LABEL) on Menu Line Language Table (CI_MD_MENU_LINE_L)

Meta Data - Program, Location and Services

Properties	Description
Tables	CI_MD_PRG_COM, CI_MD_PRG_LOC, CI_MD_SVC, CI_MD_SVC_L, CI_MD_SVC_PRG, CI_MD_PRG_MOD, CI_MD_PRG_EL_AT, CI_MD_PRG_ELEM, CI_MD_PRG_SEC, CI_MD_PRG_SQL, CI_MD_PRG_VAR, CI_MD_PRG_TAB
Standard Data Fields	Program Component Id (PROG_COM_ID), Location Id (LOC_ID), Program Component Name (PROG_COM_NAME), Service Name (SVC_NAME), Navigation Key (NAVIGATION_KEY)
Customer Modification	User Exit Program Name (USER_EXIT_PGM_NAME) on Program Components Table (CI_MD_PRG_COM),

Meta Data - Maintenance Object

Properties	Description
Tables	CI_MD_MO, CI_MD_MO_L, CI_MD_MO_TBL, CI_MD_MO_OPT, CI_MD_MO_ALG
Standard Data Fields	Maintenance Object (MAINT_OBJ_CD)
Customer Modification	None

Meta Data - Work Tables

Properties	Description
Tables	CI_MD_WRK_TBL, CI_MD_WRK_TBL_L, CI_MD_WRK_TBLFLD, CI_MD_MO_WRK
Standard Data Fields	Work Table Name (WRK_TBL_NAME)
Customer Modification	None

Meta Data - Search Object

Properties	Description
Tables	CI_MD_SO, CI_MD_SO_L, CI_MD_SO_RSFLD, CI_MD_SO_RSFLDAT, CI_MD_SOCG, CI_MD_SOCG_FLD, CI_MD_SOCG_FLDAT, CI_MD_SOCG_L, CI_MD_SOCG_SORT
Standard Data Fields	Search Object (SO_CD)
Customer Modification	None

Navigation Option

Properties	Description
Tables	CI_NAV_OPT, CI_NAV_OPT_L, CI_NAV_OPT_CTXT, CI_NAV_OPT_USG, CI_MD_NAV
Standard Data Fields	Navigation Option Code (NAV_OPT_CD), Navigation Key (NAVIGATION_KEY)
Customer Modification	None

Portal and Zone

Properties	Description
Tables	CI_PORTAL, CI_PORTAL_L, CI_PORTAL_ZONE, CI_PORTAL_OPT, CI_ZONE, CI_ZONE_L, CI_ZONE_PRM, CI_ZONE_HDL, CI_ZONE_HDL_L, CI_ZONE_HDL_PRM, CI_ZONE_HDL_PRM_L, CI_UI_ZONE
Standard Data Fields	Portal Code (PORTAL_CD), Zone Code (ZONE_CD), Zone Type Code (ZONE_HDL_CD) <ul style="list-style-type: none"> A new Zone can be added to the Product owned Portal Pages. The existing Zones cannot be removed from the Product owned Portal Pages.

Properties	Description
Customer Modification	Sort Sequence (SORT_SEQ) on Context Sensitive Zone Table (CI_UI_ZONE). Show on Portal Preferences (USER_CONFIG_FLG) on Portal Table (CI_PORTAL). Override Sequence (SORT_SEQ_OVRD) on Portal Zone Table (CI_PORTAL_ZONE). Customer Specific Description (DESCRLONG_OVRD) on Zone Language Table (CI_ZONE_L). Override Parameter Value (ZONE_HDL_PARM_OVRD) on Zone Type Parameters Table (CI_ZONE_HDL_PRM). Override Parameter Value (ZONE_PARM_VAL_OVRD) on Zone Parameters Table (CI_ZONE_PRM).

Sequence

Properties	Description
Tables	CI_SEQ
Standard Data Fields	Sequence Name (SEQ_NAME)
Customer Modification	Sequence Number (SEQ_NBR) This field is updated by the application process and must be set to 1 initially.

Schema

Properties	Description
Tables	F1_SCHEMA
Standard Data Fields	Schema Name (SCHEMA_NAME)
Customer Modification	None

Script

Properties	Description
Tables	CI_SCR, CI_SCR_L, CI_SCR_CRT, CI_SCR_CRT_GRP, CI_SCR_CRT_GRP_L, CI_SCR_DA, CI_SCR_FLD_MAP, CI_SCR_PRMP, CI_SCR_PRMP_L, CI_SCR_STEP, CI_SCR_STEP_L
Standard Data Fields	Script (SCR_CD)
Customer Modification	None

To Do Type

Properties	Description
Tables	CI_TD_TYPE, CI_TD_TYPE_L, CI_TD_SRTKEY_TY, CI_TD_DRLKEY_TY, CI_TD_SRTKEY_TY_L
Standard Data Fields	To Do Type Code (TD_TYPE_CD)
Customer Modification	Creation Batch Code (CRE_BATCH_CD), Route Batch Code (RTE_BATCH_CD), Priority Flag (TD_PRIORITY_FLG) on To Do Type Table (CI_TD_TYPE)

XAI Configuration

Properties	Description
Tables	CI_XAI_ADAPTER, CI_XAI_ADAPTER_L, CI_XAI_CLASS, CI_XAI_CLASS_L, CI_XAI_ENV_HNDL, CI_XAI_ENV_HNDL_L, CI_XAI_FORMAT, CI_XAI_FORMAT_L, CI_XAI_RCVR, CI_XAI_RCVR_L, CI_XAI_RCVR_CTX, CI_XAI_RCVR_RSP, CI_XAI_RCVR_RGRP, CI_XAI_SENDER, CI_XAI_SERNDER_L, CI_XAI_SNDR_CTX, CI_XAI_OPTION
Standard Data Fields	Adapter Id (XAI_ADAPTER_ID), Class Id (XAI_CLASS_ID), Envelope Handler Id (XAI_ENV_HNDL_ID), XAI Format Id (XAI_FORMAT_ID), Receiver Id (XAI_RCVR_ID), Sender Id (XAI_SENDER_ID)
Customer Modification	Option Value (OPTION_VALUE) on Message Option Table (CI_XAI_OPTION)

XAI Services

Properties	Description
Tables	CI_XAI_IN_SVC, CI_XAI_IN_SVC_L, CI_XAI_SVC_PARM
Standard Data Fields	XAI Inbound Service Id (XAI_IN_SVC_ID), XAI Inbound Service Name (XAI_IN_SVC_NAME)
Customer Modification	XAI Version (XAI_VERSION_ID), Trace (TRACE_SW), Debug (DEBUG_SW), Request XSL (INPUT_XSL), Response XSL (RESPONSE_XSL), Record XSL (RECORD_XSL and Post Error (POST_ERROR_SW) on XAI Inbound Service Table (CI_XAI_IN_SVC)

Oracle Utilities Application Framework Only Tables

All data of the tables in this group belong to the Oracle Utilities Application Framework. No data modification or addition is allowed for these tables by base product development and customer modification. When an environment is upgraded to the next release of the Oracle Utilities Application Framework, the upgrade process will refresh the data in these tables.

- CI_MD_AT_DTL / CI_MD_AT_DTL_L
- CI_MD_ATT_TY
- CI_MD_CTL / CI_MD_CTL_L
- CI_MD_CTL_TMPL
- CI_MD_ELTY / CI_MD_ELTY_L
- CI_MD_ELTY_AT
- CI_MD_LOOKUP_F
- CI_MD_PDF / CI_MD_PDF_VAL
- CI_MD_MSG / CI_MD_MSG_L
- CI_MD_SRC_TYPE / CI_MD_SRC_TYPE_L
- CI_MD_TMPL / CI_MD_TMPL_L
- CI_MD_TMPL_ELTY
- CI_MD_TMPL_VAR / CI_MD_TMPL_VAR_L
- CI_MD_VAR / CI_MD_VAR_DTL / CI_MD_VAR_DTL_L
- CI_XAI_EXECUTER / CI_XAI_EXECUTER_L

System Table List

This section contains names of system tables, upgrade actions, and a brief description of tables. The upgrade actions are explained below.

Keep (KP): The data in the table in the customer's database is kept untouched. No insert or delete is performed to this table by the upgrade process. The initial installation will add necessary data for the system

Merge (MG): The non-base product data in the table in the database is kept untouched. If the data belongs to the base product, any changes pertaining to the new version of the software are performed.

Refresh (RF): The existing data in the table is replaced with the data from the base product table.

Note. New product data is also inserted into tables marked as 'Merge'. If implementers add rows for a customer specific enhancement, it can cause duplication when the system data gets upgraded to the next version. We strongly recommend following the guidelines on how to use designated range of values or prefixes to segregate the implementation data from the base product data.

Table Name	Upgrade Action	Description
CI_ALG	MG	Algorithm
CI_ALG_L	MG	Algorithm Language
CI_ALG_PARM	MG	Algorithm Parameters
CI_ALG_TYPE	MG	Algorithm Type
CI_ALG_TYPE_L	MG	Algorithm Type Language
CI_ALG_TYPE_PRM	MG	Algorithm Type Parameter
CI_ALG_TYPE_PRM_L	MG	Algorithm Type Parameter Language
CI_ALG_VER	MG	Algorithm Version
CI_APP_SVC_ACC	MG	Application Service Access Mode
CI_BATCH_CTRL	MG	Batch Control
CI_BATCH_CTRL_ALG	MG	Batch Control Algorithm
CI_BATCH_CTRL_L	MG	Batch Control Language
CI_BATCH_CTRL_P	MG	Batch Control Parameters
CI_BATCH_CTRL_P_L	MG	Batch Control Parameters Language
CI_CHAR_ENTITY	MG	Characteristic Type Entity
CI_CHAR_TYPE	MG	Characteristic Type
CI_CHAR_TYPE_L	MG	Characteristic Type Language
CI_CHAR_VAL	MG	Characteristic Type Value
CI_CHAR_VAL_L	MG	Characteristic Type Value Language
CI_DISP_ICON	MG	Display Icon

Table Name	Upgrade Action	Description
CI_DISP_ICON_L	MG	Display Icon Language
CI_FK_REF	MG	Foreign Key Reference
CI_FK_REF_L	MG	Foreign Key Reference Language
CI_LANGUAGE	MG	Language Code
CI_LOOKUP_FIELD	MG	Lookup Field
CI_LOOKUP_VAL	MG	Lookup Field Value
CI_LOOKUP_VAL_L	MG	Lookup Field Value Language
CI_MD_CONST	MG	Constraints
CI_MD_CONST_FLD	MG	Constraint Fields
CI_MD_FLD	MG	Field
CI_MD_FLD_L	MG	Field Language
CI_MD_MENU	MG	Menu Information
CI_MD_MENU_IMOD	MG	Menu Item Module Maint
CI_MD_MENU_ITEM	MG	Menu Item
CI_MD_MENU_ITEM_L	MG	Menu Item Language
CI_MD_MENU_L	MG	Menu Language
CI_MD_MENU_LINE	MG	Menu Line
CI_MD_MENU_LINE_L	MG	Menu Line Language
CI_MD_MENU_MOD	MG	Menu Product Components
CI_MD_MO	MG	Maintenance Object
CI_MD_MO_ALG	MG	Maintenance Object Algorithm
CI_MD_MO_L	MG	Maintenance Object Language
CI_MD_MO_OPT	MG	Maintenance Object Option
CI_MD_MO_TBL	MG	Maintenance Object Table
CI_MD_MO_WRK	MG	Maintenance Object Work Tables
CI_MD_NAV	MG	Navigation Key
CI_MD_PRG_COM	MG	Program Components
CI_MD_PRG_ELEM	MG	UI Page Elements
CI_MD_PRG_EL_AT	MG	UI Page Element Attributes
CI_MD_PRG_LOC	MG	Program Location
CI_MD_PRG_MOD	MG	Program Module
CI_MD_PRG_SEC	MG	UI Page Sections

Table Name	Upgrade Action	Description
CI_MD_PRG_SQL	MG	MD SQL Meta Data
CI_MD_PRG_TAB	MG	UI Tab Meta Data
CI_MD_PRG_VAR	MG	Program Variable
CI_MD_SO	MG	Search Object
CI_MD_SO CG	MG	Search Object Criteria Group
CI_MD_SO CG_FLD	MG	Search Object Criteria Group Field
CI_MD_SO CG_FLDAT	MG	Search Criteria Group Field Attribute
CI_MD_SO CG_L	MG	Search Object Criteria Group Language
CI_MD_SO CG_SORT	MG	Search Criteria Group Result Sort Order
CI_MD_SO_L	MG	Search Object Language
CI_MD_SO_RSFLD	MG	Search Object Result Field
CI_MD_SO_RSFLDAT	MG	Search Object Result Field Attribute
CI_MD_SVC	MG	MD Service
CI_MD_SVC_L	MG	MD Service Language
CI_MD_SVC_PRG	MG	MD Service Program
CI_MD_TAB_MOD	MG	UI Tab Module
CI_MD_TBL	MG	MD Table
CI_MD_TBL_FLD	MG	MD Table Field
CI_MD_TBL_FLD_L	MG	MD Table Field Language
CI_MD_TBL_L	MG	MD Table Language
CI_MD_WRK_TBL	MG	Work Table
CI_MD_WRK_TBLFLD	MG	Work Table Field
CI_MD_WRK_TBL_L	MG	Work Table Language
CI_MSG	MG	Message
CI_MSG_CATEGORY	MG	Message Category
CI_MSG_CATEGORY_L	MG	Message Category Language
CI_MSG_L	MG	Message Language
CI_NAV_OPT	MG	Navigation Option
CI_NAV_OPT_CTXT	MG	Navigation Option Context
CI_NAV_OPT_L	MG	Navigation Option Language
CI_NAV_OPT_USG	MG	Navigation Option Usage
CI_PORTAL	MG	Portal

Table Name	Upgrade Action	Description
CI_PORTAL_L	MG	Portal Language
CI_PORTAL_OPT	MG	Portal Option
CI_PORTAL_ZONE	MG	Portal Zone
CI_SCR	MG	Script
CI_SCR_CRT	MG	Script Criteria
CI_SCR_CRT_GRP	MG	Script Criteria Group
CI_SCR_CRT_GRP_L	MG	Script Criteria Group Language
CI_SCR_DA	MG	Script Data Area
CI_SCR_FLD_MAP	MG	Script Field Mapping
CI_SCR_L	MG	Script Language
CI_SCR_PRMPPT	MG	Script Prompt
CI_SCR_PRMPPT_L	MG	Script Prompt Language
CI_SCR_STEP	MG	Script Step
CI_SCR_STEP_L	MG	Script Step Language
CI_SEQ	MG	Sequence
CI_TD_DRLKEY_TY	MG	To Do Type Drill Key
CI_TD_SRTKEY_TY	MG	To Do Type Sort Key
CI_TD_SRTKEY_TY_L	MG	To Do Type Sort Key Language
CI_TD_TYPE	MG	To Do Type
CI_TD_TYPE_L	MG	To Do Type Language
CI_UI_ZONE	MG	Context Sensitive Zone
CI_USR_NAV_LINK	MG	User Favorite Links
CI_XAI_ADAPTER	MG	XAI Adapter
CI_XAI_ADAPTER_L	MG	XAI Adapter Lang
CI_XAI_CLASS	MG	Message Class
CI_XAI_CLASS_L	MG	Message Class Language
CI_XAI_ENV_HNDL	MG	XAI Envelope Handler
CI_XAI_ENV_HNDL_L	MG	XAI Envelope Handler Language
CI_XAI_IN_SVC	MG	XAI Inbound Service
CI_XAI_IN_SVC_L	MG	XAI Inbound Service Language
CI_XAI_SVC_PARM	MG	XAI Inbound Service Parameters
CI_ZONE	MG	Zone

Table Name	Upgrade Action	Description
CI_ZONE_HDL	MG	Zone Type
CI_ZONE_HDL_L	MG	Zone Type Language
CI_ZONE_HDL_PRM	MG	Zone Type Parameters
CI_ZONE_HDL_PRM_L	MG	Zone Type Parameters Language
CI_ZONE_L	MG	Zone Language
CI_ZONE_PRM	MG	Zone Parameters
F1_BUS_OBJ	MG	Business Object
F1_BUS_OBJ_ALG	MG	Business Object Algorithm
F1_BUS_OBJ_L	MG	Business Object Language
F1_BUS_OBJ_OPT	MG	Business Object Option
F1_BUS_OBJ_STATUS	MG	Business Object Status
F1_BUS_OBJ_STATUS_ALG	MG	Business Object Status Algorithm
F1_BUS_OBJ_STATUS_L	MG	Business Object Status Language
F1_BUS_OBJ_STATUS_OPT	MG	Business Object Status Option
F1_BUS_OBJ_STATUS_REASON	MG	Status Reason
F1_BUS_OBJ_STATUS_REASON_L	MG	Status Reason Language
F1_BUS_OBJ_TR_RULE	MG	Business Object Transition Rule
F1_BUS_OBJ_TR_RULE_L	MG	Business Object Transition Rule Language
F1_BUS_SVC	MG	Business Service
F1_BUS_SVC_L	MG	Business Service Language
F1_DATA_AREA	MG	Data Area
F1_DATA_AREA_L	MG	Data Area Language
F1_DB_OBJECTS_REPO	MG	Database Objects Repository
F1_EXT_LOOKUP_VAL	MG	Extendable Lookup
F1_EXT_LOOKUP_VAL_L	MG	Extendable Lookup Language
F1_IWS_ANN	MG	Web Service Annotation
F1_IWS_ANN_L	MG	Web Service Annotation Language
F1_IWS_ANN_PARM	MG	Web Service Annotation Parameter
F1_IWS_ANN_TYPE	MG	Web Service Annotation Type
F1_IWS_ANN_TYPE_L	MG	Web Service Annotation Type Language

Table Name	Upgrade Action	Description
F1_IWS_ANN_TYPE_PARAM	MG	Web Service Annotation Type Parm
F1_IWS_ANN_TYPE_PARAM_L	MG	Web Service Annotation Type Parameter Language
F1_IWS_SVC	MG	Inbound Web Service
F1_IWS_SVC_L	MG	Inbound Web Service Language
F1_IWS_SVC_OPER	MG	Inbound Web Service Operations
F1_IWS_SVC_OPER_L	MG	Inbound Web Service Operations Language
F1_MANAG_CONTENT	MG	Managed Content
F1_MANAG_CONTENT_L	MG	Managed Content Language
F1_MAP	MG	UI Map
F1_MAP_L	MG	UI Map Language
F1_MIGR_PLAN	MG	Migration Plan
F1_MIGR_PLAN_INSTR	MG	Migration Plan Instruction
F1_MIGR_PLAN_INSTR_ALG	MG	Migration Plan Instruction Algorithm
F1_MIGR_PLAN_INSTR_L	MG	Migration Plan Instruction Language
F1_MIGR_PLAN_L	MG	Migration Plan Language
F1_MIGR_REQ	MG	Migration Request
F1_MIGR_REQ_INSTR	MG	Migration Request Instruction
F1_MIGR_REQ_INSTR_ENTITY	MG	Migration Request Instruction Entity
F1_MIGR_REQ_INSTR_L	MG	Migration Request Instruction Language
F1_MIGR_REQ_L	MG	Migration Request Language
F1_SCHEMA	MG	Schema
SC_ACCESS_CNTRL	MG	User Group Access Control
SC_APP_SERVICE	MG	Application Service
SC_APP_SERVICE_L	MG	Application Service Language
SC_USR_GRP_PROF	MG	User Group Profile
CI_ACC_GRP	KP	Access Group
CI_ACC_GRP_DAR	KP	Access Group / Data Access Group
CI_ACC_GRP_L	KP	Access Group Language

Table Name	Upgrade Action	Description
CI_APP_SVC_SCTY	KP	Security Type Application Service
CI_CAL_HOL	KP	Work Calendar Holidays
CI_CAL_HOL_L	KP	Work Calendar Holidays Language
CI_CAL_WORK	KP	Work Calendar
CI_CAL_WORK_L	KP	Work Calendar Language
CI_CHTY_TDTY	KP	To Do Type Template Characteristics
CI_COUNTRY	KP	Country
CI_COUNTRY_L	KP	Country Language
CI_CURRENCY_CD	KP	Currency Code
CI_CURRENCY_CD_L	KP	Currency Code Language
CI_DAR	KP	Data Access Role
CI_DAR_L	KP	Data Access Language
CI_DAR_USR	KP	Data Access User
CI_DISP_PROF	KP	Display Profile
CI_DISP_PROF_L	KP	Display Profile Language
CI_FUNC	KP	Function
CI_FUNC_FLD	KP	Function Field
CI_FUNC_FLD_L	KP	Function Field Language
CI_FUNC_L	KP	Function Language
CI_GEO_TYPE	KP	Geographic Type
CI_GEO_TYPE_L	KP	Geographic Type Language
CI_INSTALL_ALG	KP	Installation Algorithm
CI_INSTALL_MSG	KP	Installation Message
CI_INSTALL_MSG_L	KP	Installation Message Language
CI_INSTALL_PROD	KP	Installation Product
CI_MD_RPT	KP	Report Definition
CI_MD_RPT_L	KP	Report Language
CI_MD_RPT_LBL	KP	Report Labels
CI_MD_RPT_PARM	KP	Report Parameters
CI_MD_RPT_PARM_L	KP	Report Parameters Language
CI_MD_TOOLREP_XML	KP	MD Tool Reference XML
CI_MD_TOOL_REP	KP	MD Tool Reference

Table Name	Upgrade Action	Description
CI_NT_DNTY_CTXT	KP	Notification Download Type Context
CI_NT_DWN_FORM	KP	Notification Download Format
CI_NT_DWN_FORM_L	KP	Notification Download Format Language
CI_NT_DWN_PROF	KP	Notification Download Profile
CI_NT_DWN_PROF_L	KP	Notification Download Profile Language
CI_NT_DWN_TYPE	KP	Notification Download Type
CI_NT_DWN_TYPE_L	KP	Notification Download Type Language
CI_NT_UP_XTYPE	KP	Notification Upload Type
CI_NT_UP_XTYPE_L	KP	Notification Upload Type Language
CI_NT_XID	KP	External System
CI_NT_XID_L	KP	External System Language
CI_PHONE_TYPE	KP	Phone Type
CI_PHONE_TYPE_L	KP	Phone Type Language
CI_ROLE	KP	Role
CI_ROLE_L	KP	Role Language
CI_ROLE_USER	KP	Role User
CI_RPT_OPTION	KP	Report Options
CI_SC_AUTH_LVL	KP	Security Type Auth Level
CI_SC_AUTH_LVL_L	KP	Security Type Auth Level Language
CI_SC_TYPE	KP	Security Type
CI_SC_TYPE_L	KP	Security Type Language
CI_SEAS_SHIFT	KP	Seasonal Time Shift Schedule
CI_SEAS_TM_SHIFT	KP	Seasonal Time Shift
CI_SEAS_TM_SHIFT_L	KP	Seasonal Shift Language
CI_STATE	KP	State
CI_STATE_L	KP	State Language
CI_TD_EX_LIST	KP	To Do Type Message Overrides
CI_TD_TYPE_ALG	KP	To Do Type Algorithms
CI_TD_TYPE_CHAR	KP	To Do Type Characteristic
CI_TD_VAL_ROLE	KP	To Do Type Role
CI_TIME_ZONE	KP	Time Zone
CI_TIME_ZONE_L	KP	Time Zone Language

Table Name	Upgrade Action	Description
CI_USR_GRP_SC	KP	User Group Security Type
CI_USR_BOOKMARK	KP	User Bookmarks
CI_USR_PORTAL	KP	User Portal
CI_USR_SCR	KP	User Scripts
CI_USR_ZONE	KP	User Zone
CI_USR_ZONE_SAVE	KP	User Zone Save
CI_WFM	KP	Feature Configuration
CI_WFM_L	KP	Feature Configuration Language
CI_WFM_MSG	KP	Feature Configuration Message
CI_WFM_OPT	KP	Feature Configuration Options
CI_WF_EVT_TYPE	KP	WF Event Type
CI_WF_EVT_TYPE_L	KP	WF Event Type Language
CI_WF_PP	KP	WF Process Profile
CI_WF_PP_L	KP	WF Process Profile Language
CI_WF_PP_NT	KP	WF Process Notification
CI_WF_PP_NT_CRT	KP	WF Process Notification Criteria
CI_WF_PROC_SCHED	KP	WF Process Creation Schedule
CI_WF_PROC_SCHED_K	KP	WF Process Creation Schedule Key
CI_WF_PROC_TMPL	KP	WF Process Template
CI_WF_PROC_TMPL_L	KP	WF Process Template Language
CI_WF_RESP	KP	WF Response
CI_WF_RESP_DEP	KP	WF Response Dependency
CI_XAI_JDBC_CON	KP	XAI JDBC Connection
CI_XAI_JDBC_CON_L	KP	XAI JDBC Connection Language
CI_XAI_JMS_CON	KP	XAI JMS Connection
CI_XAI_JMS_CON_L	KP	XAI JMS Connection Language
CI_XAI_JMS_Q	KP	XAI JMS Queue
CI_XAI_JMS_Q_L	KP	XAI JMS Queue Language
CI_XAI_JMS_TPC	KP	XAI JMS Topic
CI_XAI_JMS_TPC_L	KP	XAI JMS Topic Language
CI_XAI_JNDI_SVR	KP	XAI JNDI Server
CI_XAI_JNDI_SVR_L	KP	XAI JNDI Server Language

Table Name	Upgrade Action	Description
CI_XAI_OPTION	KP	Message Option
CI_XAI_RCVR	KP	XAI Receiver
CI_XAI_RCVR_CTX	KP	XAI Receiver Context
CI_XAI_RCVR_L	KP	XAI Receiver Language
CI_XAI_RCVR_RGRP	KP	XAI Receiver Rule Group
CI_XAI_RCVR_RSP	KP	XAI Receiver Response
CI_XAI_RGRP	KP	XAI Rule Group
CI_XAI_RGRP_ATT	KP	XAI Rule Group Attachment
CI_XAI_RGRP_L	KP	XAI Rule Group Language
CI_XAI_ROUTING	KP	XAI Routing
CI_XAI_RT_TYPE	KP	XAI Route Type
CI_XAI_RT_TYPE_L	KP	XAI Route Type Language
CI_XAI_RULE	KP	XAI Rule
CI_XAI_SENDER	KP	Message Sender
CI_XAI_SENDER_L	KP	Message Sender Language
CI_XAI_SNDR_CTX	KP	Message Sender Context
F1_BKT_CONFIG	KP	Bucket Configuration
F1_BKT_CONFIG_L	KP	Bucket Configuration Language
F1_BKT_CONFIG_REL_OBJ	KP	Bucket Configuration Related Object
F1_BKT_CONFIG_VAL	KP	Bucket Configuration Value
F1_BKT_CONFIG_VAL_L	KP	Bucket Configuration Value Language
F1_BUS_OBJ_STATUS_REASON_CHAR	KP	Status Reason Characteristic
F1_EXTSYS_OUTMSG_PROF	KP	External System Outbound Message Type
F1_INSTALLATION	KP	Installation Option - Framework
F1_IWS_ANN_CHAR	KP	Web Service Annotation Characteristics
F1_IWS_ANN_TYPE_CHARACTERISTICS	KP	Web Service Annotation Type Characteristics
F1_IWS_SVC_ANN	KP	Inbound Web Service Link to Annotation
F1_IWS_SVC_CHAR	KP	Inbound Web Service Characteristics
F1_IWS_SVC_LOG	KP	Inbound Web Service Log
F1_IWS_SVC_LOG_PARM	KP	Inbound Web Service Log Parameter

Table Name	Upgrade Action	Description
F1_MAP_OVRD	KP	UI Map Override
F1_MD_DB_OBJ	KP	MD Database Object
F1_MST_CONFIG	KP	Master Configuration
F1_OUTMSG_TYPE	KP	Outbound Message Type
F1_OUTMSG_TYPE_L	KP	Outbound Message Type Language
F1_REQ_TYPE	KP	Request Type
F1_REQ_TYPE_L	KP	Request Type Language
F1_REQ_TYPE_LOG	KP	Request Type Log
F1_REQ_TYPE_LOG_PARAM	KP	Request Type Log Parameters
F1_SVC_TASK_TYPE	KP	Service Task Type
F1_SVC_TASK_TYPE_CHARACTER	KP	Service Task Type Characteristics
F1_SVC_TASK_TYPE_L	KP	Service Task Type Language
F1_WEB_SVC	KP	Web Service Adapter
F1_WEB_SVC_CHAR	KP	Web Service Adapter Characteristics
F1_WEB_SVC_L	KP	Web Service Adapter Language
F1_WEB_SVC_LOG	KP	Web Service Adapter Log
F1_WEB_SVC_LOG_PARAMETER	KP	Web Service Adapter Log Parameter
F1_WEB_SVC_OPERATIONS	KP	Web Service Adapter Operations
SC_USER	KP	User
SC_USER_CHAR	KP	User Characteristic
SC_USER_GROUP	KP	User Group
SC_USER_GROUP_L	KP	User Group Language
SC_USR_GRP_USR	KP	User Group User
CI_MD_ATT_TY	RF	MD Element Attribute Type
CI_MD_AT_DTL	RF	MD Element Attribute Type Detail
CI_MD_AT_DTL_L	RF	MD Element Attribute Type Detail Language
CI_MD_CTL	RF	Generator Control
CI_MD_CTL_L	RF	Generator Control Language
CI_MD_CTL_TMPL	RF	Generator Control Template

Table Name	Upgrade Action	Description
CI_MD_ELTY	RF	MD Element Type
CI_MD_ELTY_AT	RF	Element Type Attributes
CI_MD_ELTY_L	RF	Element Type Language
CI_MD_LOOKUP_F	RF	MD Lookup Field
CI_MD_MSG	RF	MD Message
CI_MD_MSG_L	RF	MD Message Language
CI_MD_PDF	RF	Predefined Fields
CI_MD_PDF_VAL	RF	Predefined Values
CI_MD_SRC_TYPE	RF	Source Type
CI_MD_SRC_TYPE_L	RF	Source Type Language
CI_MD_TMPL	RF	Template
CI_MD_TMPL_ELTY	RF	Template Element Types
CI_MD_TMPL_L	RF	Template Language
CI_MD_TMPL_VAR	RF	Template Variable
CI_MD_TMPL_VAR_L	RF	Template Variable Language
CI_MD_VAR	RF	Variable
CI_MD_VAR_DTL	RF	Variable Detail
CI_MD_VAR_DTL_L	RF	Variable Detail Language
CI_XAI_EXECUTER	RF	XAI Executer
CI_XAI_EXECUTER_L	RF	XAI Executer Language

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