

Oracle® Retail Xstore Suite

Release Notes

Release 17.0

E92275-03

July 2020

This document highlights the major changes for Release 17.0 of Oracle Retail Xstore Suite.

Overview

Oracle Retail Xstore Suite includes the following products.

Oracle Retail Xstore Point of Service

Oracle Retail Xstore Point of Service is a point-of-sale application that provides the capabilities to carry out day-to-day transactions and conduct daily store activities. Tasks such as scanning items, applying price adjustments, tendering, and printing receipts as well as processing returns and web orders can be performed. Store operations including opening the store, managing registers and tills, and closing the store can be handled through Oracle Retail Xstore Point of Service.

Oracle Retail Xstore Office

Oracle Retail Xstore Office is a central web-based management console that provides for the effortless management of the data and configurations that empower your associates. The user interface within Oracle Retail Xstore Office provides streamlined functionality that guides users through configuration changes, data changes, and deployments. Granular security access can create a custom experience for users of all access levels. Multiple support tools and alerts enable IT leaders to take a proactive approach to managing multiple installations.

Hardware and Software Requirements

See the Oracle Retail Xstore Suite Implementation and Security Guide for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility information

Functional Enhancements

The following functional enhancements are included in this release.

Omnichannel Data Privacy Application Programming Interface Tool

The new Omnichannel Data Privacy API Tool that has been integrated with Xstore Office allows you to perform the following actions related to data privacy:

- End User Access and Other Requests (Data Access): The API tool allows you to request personal information for a specified person. The response to the request contains all personal data for the person.
- Data Removal: The API tool allows you to remove personal data for a specified person. The response to the request indicates whether the removal was successful.
- Anonymization: When removing personal data for a specified person, the system replaces the personal data with blank fields.

Configuration Accelerators

The following Configuration Accelerators are now supported in Xstore POS and Xstore Mobile POS:

- Canada
- France
- Germany
- Italy
- Mexico
- Netherlands
- Portugal
- Spain
- United States
- United Kingdom
- Sweden

Note: Brazil is not supported in Xstore POS 17.0.

Xstore Point of Service

Xstore POS 17.0 added the following functionality:

Customer Consent

When collecting information about a customer, Xstore POS can be configured to ask the customer for their consent to having their data collected.

Inventory Counts While a Store is Open

Xstore POS now allows users to perform inventory counts while a store is open. When a count is being performed while the store is open, shipping and receiving for the

count items is disabled. When the count is submitted, Xstore POS creates an inventory snapshot that can be used to validate the count. Xstore POS then makes adjustments to the inventory to account for inventory movement that may have occurred during the count.

Guided Selling Button

Xstore POS now provides a button that calls a URL for guided selling. This URL launches the retailer's guided selling website or application and retrieves a list of items to sell or order within Xstore POS.

Arabic Language Receipt Printing

Receipts can be printed in Arabic in HTML or on an Epson TM-T88V receipt printer.

Scan Items at Login Prompts

Item lookups can be performed while Xstore POS is at a Register or Back Office login prompt.

Airside Enhancements

The following enhancements have been made to airside functionality in Xstore POS:

Information from Multiple Flights Airside stores can collect flight information for multiple flights from one boarding pass.

Discounts Xstore POS can apply discounts for staff or arriving passengers.

Disable Tax Free Tax-free sales can be disabled for customers who are not eligible for tax-free shopping.

Tax Free Shopping Enhancements

The support for Tax Free Shopping has been enhanced in order to comply with additional legal requirements, and for tighter integration with the Tax Free Providers. Additionally, some country-specific enhancements have been made, such as enhanced validations and additional mandatory fields.

Xstore Mobile Point of Service Enhancements

Xstore Mobile POS functionality has been extended to include the following in version 17.0.

Thin Client Version

Xstore Mobile POS can be installed as a thin client on a Workstation 610. In addition to all the functions available on the tablet version of Xstore Mobile POS, the thin client also provides the following functionality:

- Count a cash drawer
- Perform a mid-day deposit
- Perform a till audit
- Attach a till
- Remove a till

- Local hardware support

Use of the Back Button

Pressing the Back button in Xstore Mobile POS prompts the user whether to save current work before canceling an action.

Airside Enhancements

Xstore Mobile POS now includes specialized functionality for airside retail stores in airports.

Additional Register Functionality

Several features of Xstore POS desktop register functionality have been extended to Xstore Mobile POS.

All Versions The following functions have been added to all versions of Xstore Mobile POS:

- Change password
- Reprint last receipt
- Locking and Unlocking a register
- Inventory replenishment
- New menu structure
- Printing shelf labels/tickets
- Gift certificate balance
- Perform physical count
- Ability to print the Variance reports
- During shipping ability to print the packing list and shipping label
- New date picker
- New numeric keypad
- Long-hold on item displays product details
- Add Warranty and Service plans
- Sell, Return and Cancel gift registry items
- Send Sale
- Print acknowledgement
- Exchange serialized items
- Check tendering
- Back key prompts to save work before cancelling
- Selecting the header in a transaction allows user to add customer to transaction
- Selecting the customer in a transaction opens customer maintenance
- Order Broker functionality
 - Order Worklist

- Order Maintenance

Mobile Tablet and Thin Client In addition to the functions listed in "[All Versions](#)", the following functions have been added to the tablet version of Xstore Mobile POS:

- View Timecard
- View Schedule
- Reissue gift receipt
- Reprint document
- Rebate receipt
- Viewing and maintaining My Tasks
- Tender exchange
- Change float
- Paid in and paid out
- Store layout maintenance
- Airside Messages tab
- Advanced item lookup
- Wish List report
- Digital cart list
- House Account payments and reversals
- New Customer Info tab
- Revamped the Quick Items tab for easier use
- Quickly add item to transaction from wish list or digital cart
- Cash transactions over \$10,000
- Work Orders actions:
 - Create
 - Modify
 - Pick up
 - Work order maintenance
 - Ship work orders
 - Receive Work Orders
 - Work Order Invoicing
 - Work Order Invoice History

Handheld In addition to the functions listed in "[All Versions](#)", the following functions have been added to the handheld version of Xstore Mobile POS:

- Inventory locator
- Modified advanced item lookup
- Ability to sell non-merchandise

- Pre-sales
- Hold account

Xenvironment Enhancements

The 17.0 version of Xenvironment includes the following enhancements:

Eliminated Corporate Password

Users are assigned permissions, rather than using a corporate password to access managerial functions.

EFTLink Integration Enhancements

Xstore POS (including Xstore Mobile POS) has been further integrated with EFTLink, allowing Xstore POS to take further advantage of the functionality available through EFTLink.

Check Validation

Checks tenders for Xstore POS can now be authorized through EFTLink.

This feature is available with AJB FiPay.

Card Not Present Payments

Xstore POS supports Card Not Present (CNP) payments through EFTLink. This allows customers to make payments for transactions over the phone.

This feature is available with AJB FiPay, Adyen, Cayan, Tender Retail, and Verifone Point.

Cancel Card Payments

An Xstore POS card payment that is in progress can now be canceled through a button in Xstore POS.

This feature is available with Adyen, AJB Fipay, and Verifone Point.

Dynamic Currency Conversion Stores Extra Fields

Xstore POS now stores the following data that is returned from EFTLink. This data is stored as part of the Xstore POS transaction and is included in the POSLog:

- Currency Code
- Currency Amount
- Currency Exchange Rate

This feature is available with Adyen.

Technical Enhancements

The technical enhancements below have been added to the Oracle Retail Xstore Suite:

Xstore Point of Service

Xstore POS has the following technical enhancements:

Operating Systems

Xstore POS is now supported on Microsoft Windows Server 2016, and Oracle Enterprise Linux 7.

Database

Xstore Office is now supported on Oracle 12.2.0.1.

Xstore Mobile POS

Xstore Mobile POS has the following technical enhancements:

Devices

Xstore Mobile POS is now supported on the following devices:

- Oracle DT 317BT 7-inch Tablet
- Workstation 610
- Zebra TC51

Xstore Office

Xstore Office has the following technical enhancements:

Database

Xstore Office is now supported on Oracle 12.2.0.1.

Integration Enhancements

The following integration enhancements have been completed in Oracle Retail Xstore Point of Service 17.0.

Oracle Retail Customer Engagement Cloud Service

Xstore POS is now integrated with the following features in Oracle Retail Customer Engagement Cloud Service:

- Display a photo of a customer from Customer Engagement.
- Use new entitlement features from Customer Engagement.
- Add an expiration date to customer offers.
- Available awards can be viewed in Customer Maintenance.
- Allow multiple wishlists for one customer.
- Allow items to be entered into a wishlist without a quantity.

Oracle Retail Order Broker Cloud Service

Xstore POS is now integrated with the following features in Oracle Retail Order Broker Cloud Service:

- Edit an order before tendering and submission to Order Broker
- Accept or reject either line items or entire orders for fulfillment

- Convert items to Order Broker order items
- Override the local copy of an order

Note that the legacy Order Broker processes may be permitted to remain in place.

Xstore Mobile Point of Service Integration with Oracle Retail Order Broker Cloud Service

The following Oracle Retail Order Broker Cloud Service functions are now available in Xstore Mobile POS:

- Create an order
- Edit an order before tendering and submission to Order Broker
- Pick up an order
- Cancel an order

Related Documentation

For more information, see the following documents in the Oracle Retail Xstore Suite 17.0 documentation set:

- *Oracle Retail Xstore Suite 17.0/Merchandising 16.0.1 Implementation Guide*
- *Oracle Retail Xstore Suite Implementation and Security Guide*
- *Oracle Retail Xstore Point-of-Service User Guide*
- *Oracle Retail Xstore Point-of-Service Mobile User Guide*
- *Oracle Retail Xstore Point-of-Service Reports Guide*
- *Oracle Retail Xstore Point-of-Service Lane Checkout Interface User Guide*
- *Oracle Retail Xstore Point-of-Service Manager's Guide*
- *Oracle Retail Xstore Point-of-Service Shipping, Receiving, and Inventory Guide*
- *Oracle Retail Xstore Office User Guide*
- *Oracle Retail Xstore Point-of-Service Implementation and Security Guide*
- *Oracle Retail Xstore Point-of-Service Frameworks and Technologies Guide*
- *Oracle Retail Xstore Suite Deal Pricing Guide*
- *Oracle Retail Xenvironment User Guide*
- *Oracle Retail Xstore Point-of-Service Services Guide*
- *Oracle Retail Xstore Point-of-Service Technical Guide*
- *Oracle Retail Xstore Point-of-Service Host Interface Guide*
- *Oracle Retail Xstore Point-of-Service POS Log Files*
- *Oracle Retail Xstore Point-of-Service Database Dictionary Guide*
- *Oracle Retail Xstore Office Database Dictionary Guide*

Supplemental Training

The following documents are available through My Oracle Support. Access My Oracle Support at the following URL:

<https://support.oracle.com>

Transfer of Information (TOI) Material (Doc ID 732026.1)

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Oracle Retail Learning Subscriptions at Oracle University

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For training opportunities, see the following web site:

<http://www.oracle.com/education>

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For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

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