

# Oracle® Retail Customer Engagement Cloud Services (MICROS Relate)

Release Notes

Release 10.8.2

December 2016

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This document highlights the major changes for Release 10.8.2 of Oracle Retail Customer Engagement Cloud Services (MICROS Relate).

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**Note:** The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout the existing documentation set.

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## Overview

Oracle Retail Customer Engagement Cloud Services (Relate) is a comprehensive, web-based, direct-marketing application designed for today's fast-paced retail environment.

## Software Requirements

Customer Engagement Cloud Services (Relate) 10.8.2 requires the following:

| Type                                | Software and Version                                                                                                               |
|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| Application Server Operating System | Windows Server 2008 R2 SP1 running a 64-bit Java Virtual Machine<br>OpenSuse version 12.3                                          |
| Database Server Software            | MS SQL Server 2012 SP1 (running on Windows Server 2008 R2 SP1)<br>Oracle 11gR2 – Release 11.2.0.2 (running on Windows Server 2012) |
| Web Browsers                        | Internet Explorer 9<br>Firefox                                                                                                     |

## Notable Resolved Issues

The noteworthy defect fixes described below are included in this release:

| Resolved Issue/Defect                                                                                                                       | Defect Number    |
|---------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| Corrected an error that occurred when multiple exports were run.                                                                            | BugDB # 25211246 |
| Corrected Promotion Definition Wizard to display a budget validation error during initial creation if the budget data entered is incorrect. | BugDB # 25210599 |
| Corrected an error that occurred during Customer Merge.                                                                                     | BugDB # 25209826 |
| Corrected Customer lookup and Task search to prevent an error when search results exceed 1000 records.                                      | BugDB # 25163357 |

| Resolved Issue/Defect                         | Defect Number    |
|-----------------------------------------------|------------------|
| Corrected import of Customer or Event images. | BugDB # 25163291 |

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