

Oracle® Retail Customer Engagement Cloud Services (MICROS Relate)

Release Notes

Release 10.8.3

June 2018

This document highlights the major change for Release 10.8.3 of Oracle Retail Customer Engagement Cloud Services (MICROS Relate).

Note: The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout the existing documentation set.

Overview

Oracle Retail Customer Engagement Cloud Services (Relate) is a comprehensive, web-based, direct-marketing application designed for today's fast-paced retail environment.

Software Requirements

Customer Engagement Cloud Services (Relate) 10.8.3 requires the following:

Type	Software and Version
Application Server Operating System	Windows Server 2008 R2 SP1 running a 64-bit Java Virtual Machine OpenSuse version 12.3
Database Server Software	MS SQL Server 2012 SP1 (running on Windows Server 2008 R2 SP1) Oracle 11gR2 – Release 11.2.0.2 (running on Windows Server 2012)
Web Browsers	Internet Explorer 10 Firefox

Notable Resolved Issues

The noteworthy defect fixes described below are included in this release:

Resolved Issue/Defect	Defect Number
Corrected errors that occurred in stratified segment queries based on invalid identifier when transaction line item, item extended amount, or item quantity were used in selection criteria.	BugID # 27621851 and 27950605
Corrected error that occurred when user scrolled down through Customer Summary window.	BugID # 27766937
Corrected issues in which log entries were written unnecessarily for user interface activity, and the organization was not identified in log entries.	BugID # 27986283

Resolved Issue/Defect	Defect Number
Corrected errors that occurred in stratified segment queries when month was included in selection criteria.	BugID # 27940362

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