

Oracle® Retail Customer Engagement Cloud Services (MICROS Relate)

Release Notes

Release 11.4.5

December 2016

This document highlights the major changes for Release 11.4.5 of Oracle Retail Customer Engagement Cloud Services (MICROS Relate).

Note: The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout the existing documentation set.

- Overview

Oracle Retail Customer Engagement Cloud Services is a comprehensive, web-based, direct-marketing application designed for today's fast-paced retail environment.

Software Requirements

Customer Engagement Cloud Services (Relate) 11.4.5 requires the following:

| Type | Software and Version |
|-------------------------------------|--|
| Application Server Operating System | Windows Server 2008 R2 SP1 running a 64-bit Java Virtual Machine OpenSuse version 12.3 |
| Database Server Software | MS SQL Server 2012 SP1 (running on Windows Server 2008 R2 SP1) Oracle 12c – Release 12.1.0.2 (running on Oracle Enterprise Linux 6.6) |
| Web Browsers | Internet Explorer 9, 10, and 11 Firefox |

Notable Resolved Issues

The noteworthy defect fixes described below are included in this release:

| Resolved Issue/Defect | Defect Number |
|---|------------------|
| Corrected error that occurred when you advanced to the Define Targets step while creating or copying an Award Promotion through the Promotion wizard. | BugDB # 25137516 |
| Changed card generation for a Tender Card Definition to correctly populate the export file. | BugDB # 25093050 |
| Corrected error that occurred when you attempted to associate a Card to a Customer. | BugDB # 25093029 |

| Resolved Issue/Defect | Defect Number |
|--|----------------------|
| Corrected Promotion Definition Wizard to display a budget validation error during initial creation if the budget data entered is incorrect. | BugDB # 25091371 |
| Changed void process to reload the Card with the correct value of the void, regardless of whether the amount to void differs from the transaction total. | BugDB # 24837053 |
| Changed Promotion creation to prevent an error that occurred if descriptions entered for certain fields exceeded the maximum length of the related fields. | BugDB # 24362832 |
| Changed processing of AddLocation XML to no longer create a new user when the ENABLE_CARD_USER_ORG_RESTRICTION flag is turned on. | BugDB # 24499831 |

Related Documentation

For more information, see the following documents in the Customer Engagement Cloud Service 11.4 documentation set:

- Implementation Guide – Installer Version
- Implementation Guide – Manual Version
- User Guide

Supplemental Documentation on My Oracle Support

The following documents are available through My Oracle Support. Access My Oracle Support at the following URL:

<https://support.oracle.com>

Batch Processing and Web Services Guide (1994453.1)

Describes the batch processing XML files, and the web services API interfaces.

Configuration Guide (1994453.1)

Describes the procedures and settings used when configuring Customer Engagement Cloud Services, and the methods for installing Customer Engagement Cloud Services using the installer

Database Dictionary Guide (1988047.1)

Lists the tables in the database and describes their contents.

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